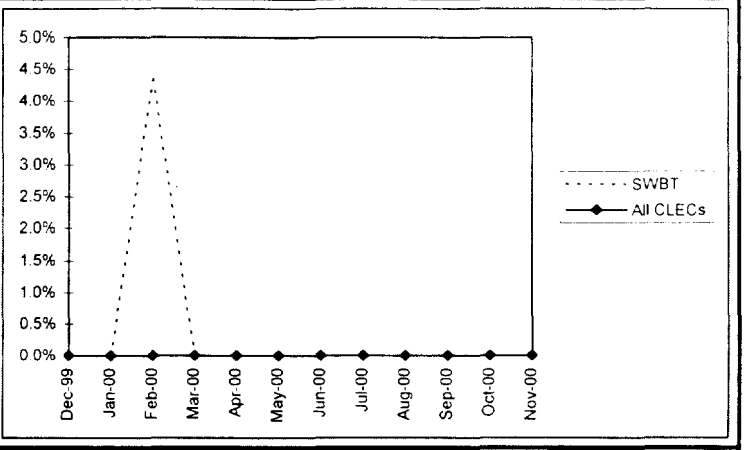
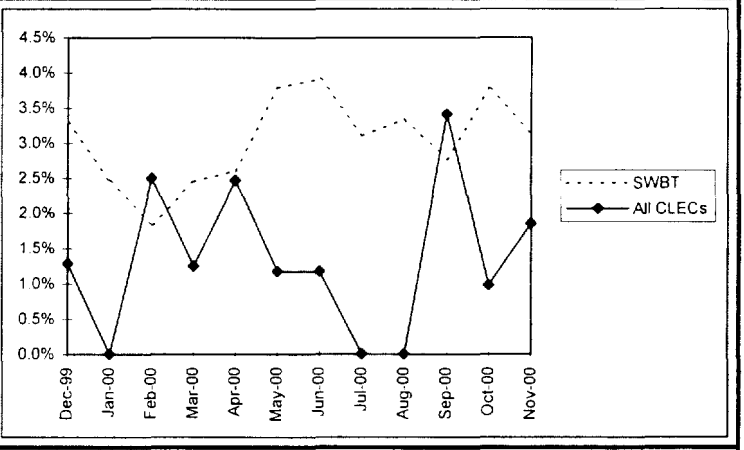
Failure Frequency (Trouble Report Rate) (%)

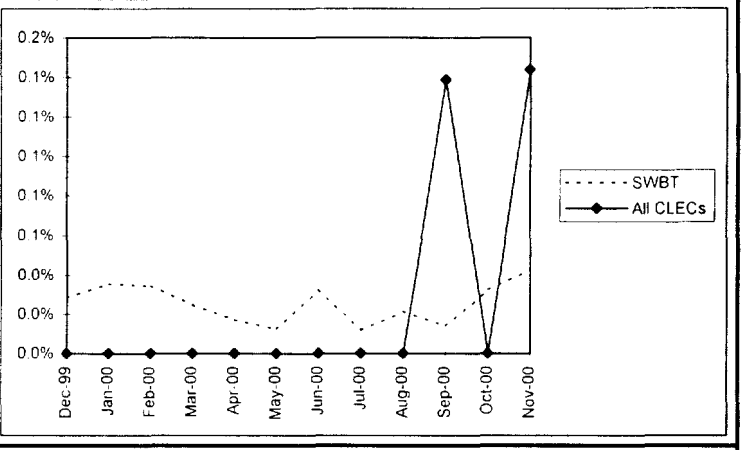
Measurement 54 - 05	DS3 All CLECs No. of Circuits	# Trouble Reports	Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Dec-99	0	0	n/a	0.00%	n/a
Jan-00	0	0	n/a	0.00%	n/a
Feb-00	0	0	n/a	4.35%	n/a
Mar-00	0	0	n/a	0.00%	n/a
Apr-00	0	0	n/a	0.00%	n/a
May-00	0	0	n/a	0.00%	n/a
Jun-00	0	0	n/a	0.00%	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	0.00%	n/a
Sep-00	0	0	n/a	0.00%	n/a
Oct-00	0	0	n/a	0.00%	n/a
Nov-00	0	0	n/a	0.00%	n/a
12 Mo. Total	0	0	n/a	0.75%	



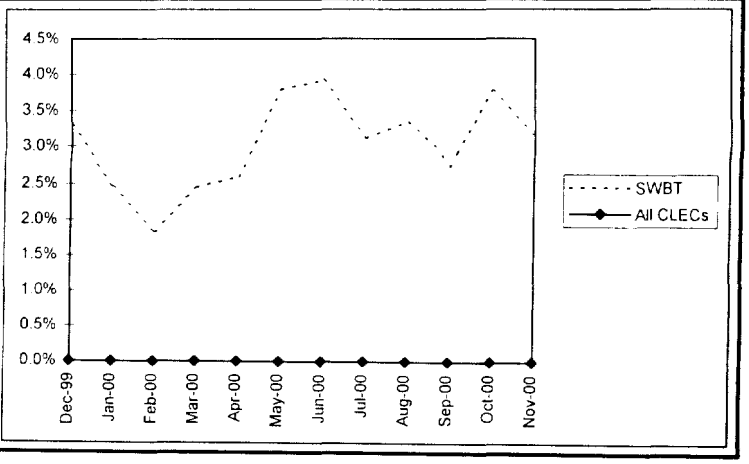
Measurement 54 - 06	ISDN - BRI All CLECs No. of Circuits	# Trouble Reports	Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Dec-99	78	1	1.28%	3.30%	-0.98
Jan-00	80	0	0.00%	2.46%	-1.40
Feb-00	80	2	2.50%	1.84%	0.43
Mar-00	80	1	1.25%	2.46%	-0.69
Apr-00	81	2	2.47%	2.61%	-0.08
May-00	85	1	1.18%	3.79%	-1.23
Jun-00	85	1	1.18%	3.92%	-1.27
Jul-00	89	0	0.00%	3.10%	-1.66
Aug-00	88	0	0.00%	3.34%	-1.72
Sep-00	88	3	3.41%	2.77%	0.36
Oct-00	102	1	0.98%	3.77%	-1.45
Nov-00	108	2	1.85%	3.14%	-0.75
12 Mo. Total	1,044	14	1.34%	3.06%	



Measurement 54 - 07	ISDN - PRI All CLECs No. of Circuits	# Trouble Reports	Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Dec-99	577	0	0.00%	0.03%	-0.40
Jan-00	601	0	0.00%	0.04%	-0.46
Feb-00	553	0	0.00%	0.03%	-0.44
Mar-00	601	0	0.00%	0.02%	-0.39
Apr-00	625	0	0.00%	0.02%	-0.33
May-00	625	0	0.00%	0.01%	-0.28
Jun-00	655	0	0.00%	0.03%	-0.46
Jul-00	655	0	0.00%	0.01%	-0.28
Aug-00	679	0	0.00%	0.02%	-0.38
Sep-00	721	1	0.14%	0.01%	2.69
Oct-00	697	0	0.00%	0.03%	-0.47
Nov-00	697	1	0.14%	0.04%	1.26
12 Mo. Total	7,686	2	0.03%	0.03%	



Measurement 54 - 08	UNE Loop and Port Combinations - ISDN All CLECs No. of Circuits	# Trouble Reports	Trouble Report Rate	SWBT Trouble Report Rate	Z-Value
Dec-99	0	0	n/a	3.30%	n/a
Jan-00	0	0	n/a	2.46%	n/a
Feb-00	0	0	n/a	1.84%	n/a
Mar-00	0	0	n/a	2.46%	n/a
Apr-00	0	0	n/a	2.61%	n/a
May-00	0	0	n/a	3.79%	n/a
Jun-00	0	0	n/a	3.92%	n/a
Jul-00	0	0	n/a	3.10%	n/a
Aug-00	0	0	n/a	3.34%	n/a
Sep-00	0	0	n/a	2.77%	n/a
Oct-00	0	0	n/a	3.77%	n/a
Nov-00	0	0	n/a	3.14%	n/a
12 Mo. Total	0	0	n/a	3.06%	

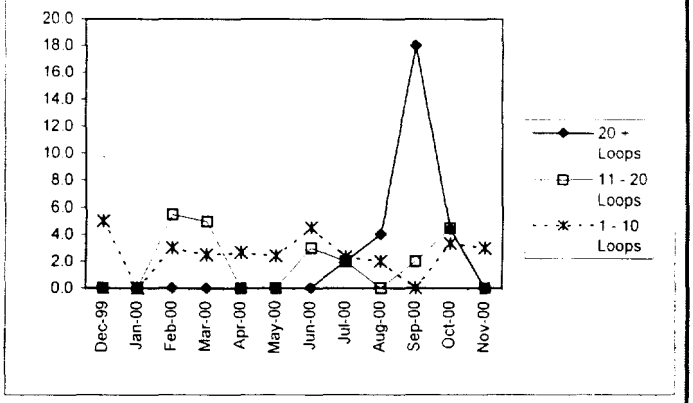


Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

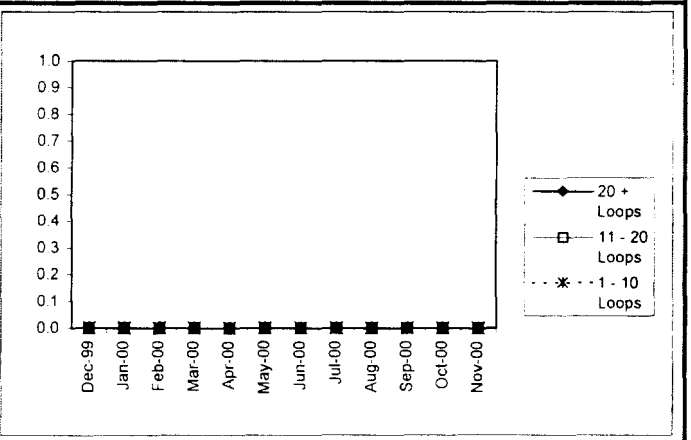
Measurement 55 - 01 — 8.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	1	5.0	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	3	3.0	2	5.5	0	n/a
Mar-00	2	2.5	1	5.0	0	n/a
Apr-00	3	2.7	0	n/a	0	n/a
May-00	5	2.4	0	n/a	0	n/a
Jun-00	2	4.5	1	3.0	0	n/a
Jul-00	3	2.3	1	2.0	1	2.0
Aug-00	3	2.0	0	n/a	3	4.0
Sep-00	0	n/a	2	2.0	2	18.0
Oct-00	6	3.3	6	4.5	5	4.4
Nov-00	11	3.0	0	n/a	0	n/a
12 Mo. Total	39	2.9	13	4.0	11	6.5



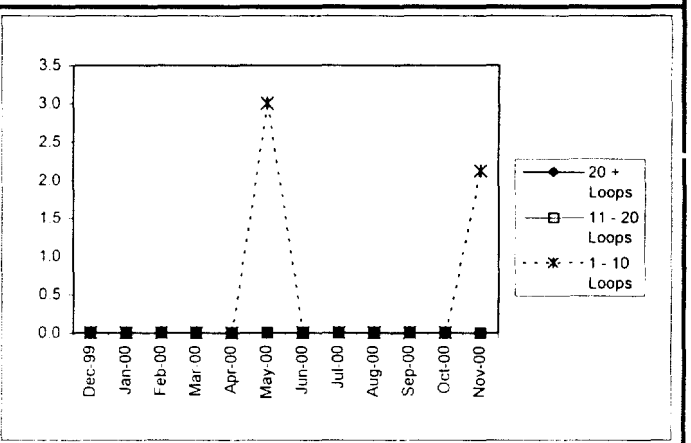
Measurement 55 - 02 — 5.0 dB Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	0	n/a	0	n/a	0	n/a
Apr-00	0	n/a	0	n/a	0	n/a
May-00	0	n/a	0	n/a	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	0	n/a	0	n/a	0	n/a



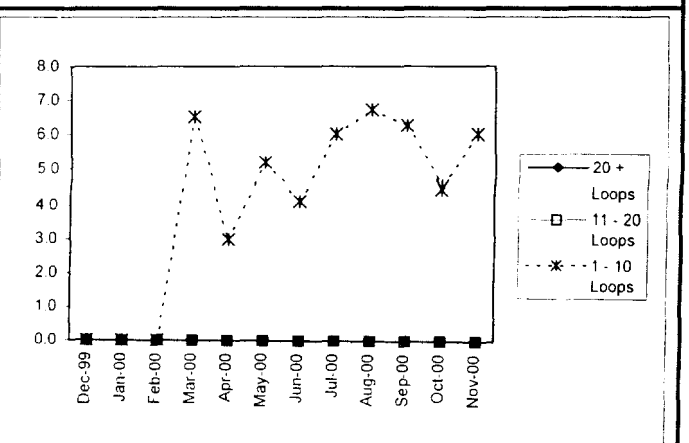
Measurement 55 - 03 — BRI Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	0	n/a	0	n/a	0	n/a
Apr-00	0	n/a	0	n/a	0	n/a
May-00	1	3.0	0	n/a	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	8	2.1	0	n/a	0	n/a
12 Mo. Total	9	2.2	0	n/a	0	n/a



Measurement 55 - 04 — DS1 Loop

	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	2	6.5	0	n/a	0	n/a
Apr-00	4	3.0	0	n/a	0	n/a
May-00	11	5.2	0	n/a	0	n/a
Jun-00	7	4.1	0	n/a	0	n/a
Jul-00	4	6.0	0	n/a	0	n/a
Aug-00	7	6.7	0	n/a	0	n/a
Sep-00	4	6.3	0	n/a	0	n/a
Oct-00	4	4.5	0	n/a	0	n/a
Nov-00	5	6.0	0	n/a	0	n/a
12 Mo. Total	48	5.3	0	n/a	0	n/a

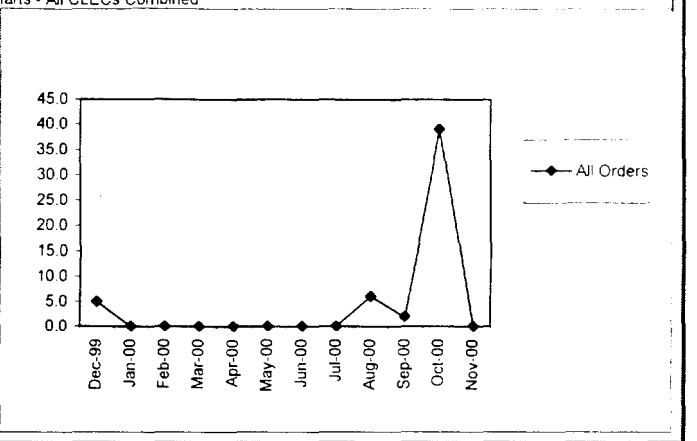


Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

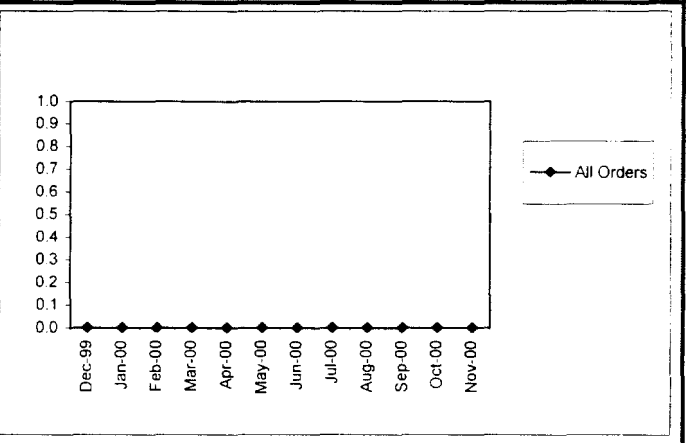
Measurement 55 - 05 — Analog Line Port

	All Orders (Target = 2 Days)	
	# Orders	Avg. Days
Dec-99	1	5.0
Jan-00	0	n/a
Feb-00	0	n/a
Mar-00	0	n/a
Apr-00	0	n/a
May-00	0	n/a
Jun-00	0	n/a
Jul-00	0	n/a
Aug-00	1	6.0
Sep-00	3	2.0
Oct-00	1	39.0
Nov-00	0	n/a
12 Mo. Total	6	9.3



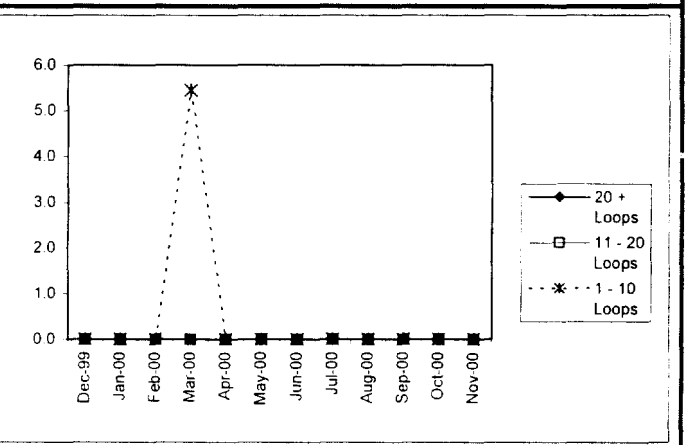
Measurement 55 - 06 — Analog Trunk Port

	All Orders (Target = 3 Days)	
	# Orders	Avg. Days
Dec-99	0	n/a
Jan-00	0	n/a
Feb-00	0	n/a
Mar-00	0	n/a
Apr-00	0	n/a
May-00	0	n/a
Jun-00	0	n/a
Jul-00	0	n/a
Aug-00	0	n/a
Sep-00	0	n/a
Oct-00	0	n/a
Nov-00	0	n/a
12 Mo. Total	0	n/a



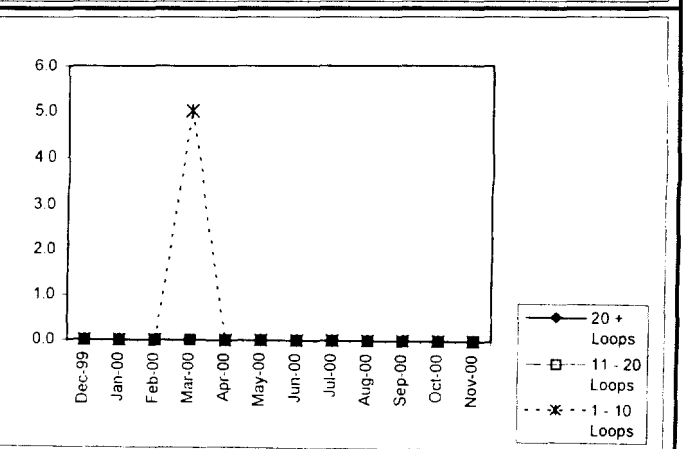
Measurement 55 - 07 — DS1 Dedicated Transport

	1 - 10 Circuits (Target = 3 Days)		11-20 Circuits (Target = 5 Days)		20 + Circuits (Negotiated Target)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	9	5.4	0	n/a	0	n/a
Apr-00	0	n/a	0	n/a	0	n/a
May-00	0	n/a	0	n/a	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	9	5.4	0	n/a	0	n/a



Measurement 55 - 08 — DS3 Dedicated Transport

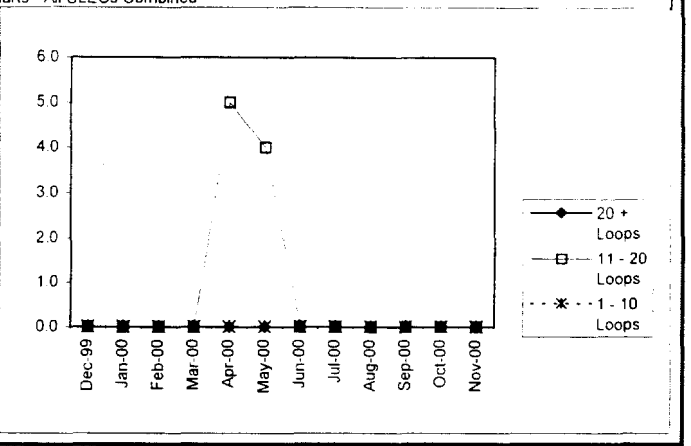
	1 - 10 Circuits (Target = 3 Days)		11-20 Circuits (Target = 5 Days)		20 + Circuits (Negotiated Target)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	1	5.0	0	n/a	0	n/a
Apr-00	0	n/a	0	n/a	0	n/a
May-00	0	n/a	0	n/a	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	1	5.0	0	n/a	0	n/a



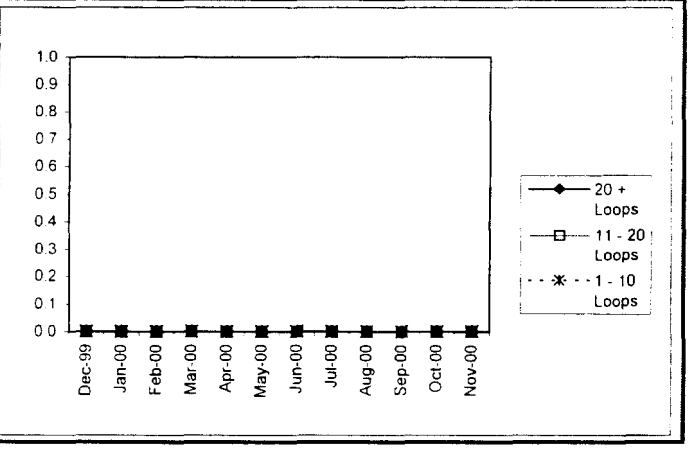
Average Installation Interval (Days)

All Data and Charts - All CLECs Combined

Measurement 55 - 09	ISDN - PRI					
	1 - 10 Loops (Target = 3 Days)		11-20 Loops (Target = 7 Days)		20 + Loops (Target = 10 Days)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	0	n/a	0	n/a	0	n/a
Apr-00	0	n/a	1	5.0	0	n/a
May-00	0	n/a	1	4.0	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	0	n/a	2	4.5	0	n/a



Measurement 55 - 10	Dark Fiber					
	1 - 10 Circuits (Target = 3 Days)		11-20 Circuits (Target = 5 Days)		20 + Circuits (Negotiated Target)	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Dec-99	0	n/a	0	n/a	0	n/a
Jan-00	0	n/a	0	n/a	0	n/a
Feb-00	0	n/a	0	n/a	0	n/a
Mar-00	0	n/a	0	n/a	0	n/a
Apr-00	0	n/a	0	n/a	0	n/a
May-00	0	n/a	0	n/a	0	n/a
Jun-00	0	n/a	0	n/a	0	n/a
Jul-00	0	n/a	0	n/a	0	n/a
Aug-00	0	n/a	0	n/a	0	n/a
Sep-00	0	n/a	0	n/a	0	n/a
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	0	n/a	0	n/a	0	n/a
12 Mo. Total	0	n/a	0	n/a	0	n/a

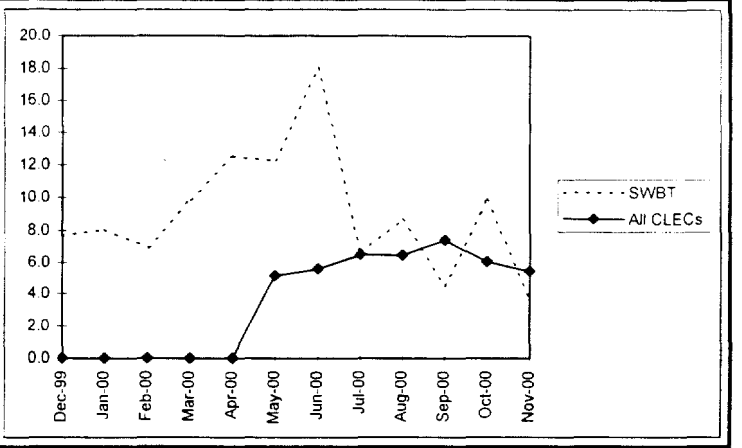


Average Installation Interval - DSL

For May 2000, the retail comparison for parity is SWBT and ASI combined

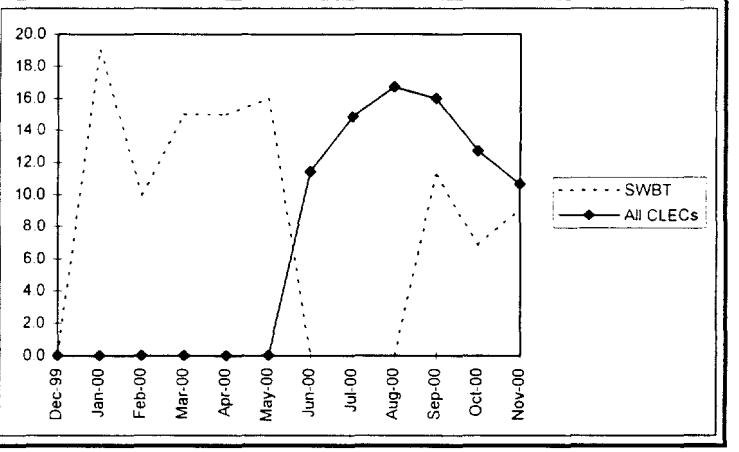
Requires No Conditioning

Measurement 55.1 - 01	All CLECs No. of Orders	All CLECs Avg. Interval (Days)	SWBT/ASI Avg. Interval (Days)	Z-Value
Dec-99	0	n/a	7.70	n/a
Jan-00	0	n/a	8.06	n/a
Feb-00	0	n/a	6.91	n/a
Mar-00	0	n/a	9.87	n/a
Apr-00	0	n/a	12.53	n/a
May-00	32	5.16	12.26	-4.58
Jun-00	86	5.59	18.06	-8.58
Jul-00	67	6.49	6.63	-0.16
Aug-00	101	6.46	8.71	-1.40
Sep-00	64	7.39	4.51	3.42
Oct-00	129	6.06	9.92	-1.55
Nov-00	123	5.44	3.66	6.24
12 Mo. Total	602	6.07	9.86	



Requires Conditioning

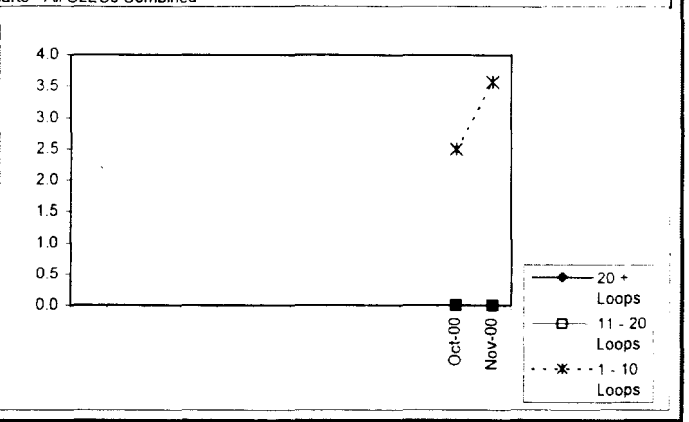
Measurement 55.1 - 02	All CLECs No. of Orders	All CLECs Avg. Interval (Days)	SWBT/ASI Avg. Interval (Days)	Z-Value
Dec-99	0	n/a	n/a	n/a
Jan-00	0	n/a	19.00	n/a
Feb-00	0	n/a	10.00	n/a
Mar-00	0	n/a	15.00	n/a
Apr-00	0	n/a	15.00	n/a
May-00	0	n/a	16.00	n/a
Jun-00	7	11.43	n/a	n/a
Jul-00	12	14.83	n/a	n/a
Aug-00	7	16.71	n/a	n/a
Sep-00	9	16.00	11.24	22.77
Oct-00	27	12.70	6.86	2.64
Nov-00	12	10.67	9.12	2.50
12 Mo. Total	74	13.38	10.75	



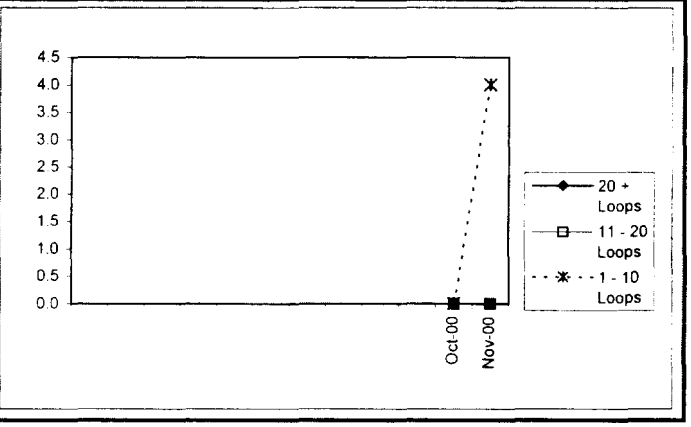
Average Installation Interval for Loop with LNP

All Data and Charts - All CLECs Combined

Measurement 55.2 - 01	Coordinate Hot Cuts (CHC)					
	1 - 10 Loops		11-20 Loops		20 + Loops	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Oct-00	2	2.5	0	n/a	0	n/a
Nov-00	7	3.6	0	n/a	0	n/a
12 Mo. Total	9	3.3	0	n/a	0	n/a



Measurement 55.2 - 02	Frame Due Time (FDT)					
	1 - 10 Loops		11-20 Loops		20 + Loops	
	# Orders	Avg. Days	# Orders	Avg. Days	# Orders	Avg. Days
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	3	4.0	0	n/a	0	n/a
12 Mo. Total	3	4.0	0	n/a	0	n/a

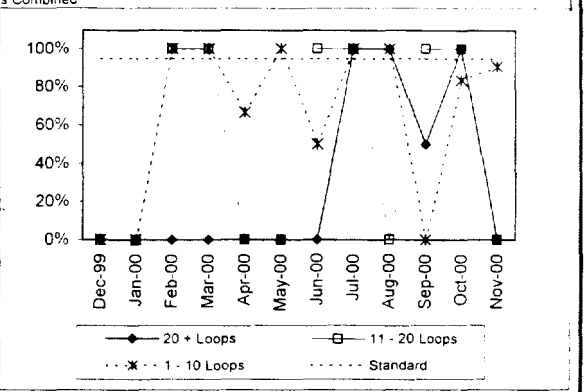


Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

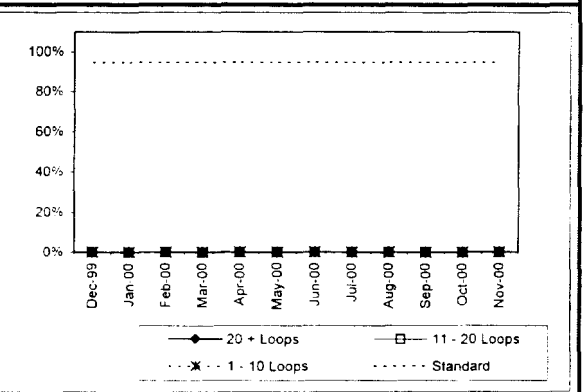
Measurement 56 - 01 — 8.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install 3 Days	Benchmark "Z - Value"	No Orders	% Install 7 Days	Benchmark "Z - Value"	No Orders	% Install 10 Days	Benchmark "Z - Value"
Dec-99	1	0.0%	95.00	0	n/a	n/a	0	n/a	n/a
Jan-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Feb-00	3	100.0%	-5.00	2	100.0%	-5.00	0	n/a	n/a
Mar-00	2	100.0%	-5.00	1	100.0%	-5.00	0	n/a	n/a
Apr-00	3	66.7%	28.33	0	n/a	n/a	0	n/a	n/a
May-00	5	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Jun-00	2	50.0%	45.00	1	100.0%	-5.00	0	n/a	n/a
Jul-00	3	100.0%	-5.00	1	100.0%	-5.00	1	100.0%	-5.00
Aug-00	3	100.0%	-5.00	0	n/a	n/a	3	100.0%	-5.00
Sep-00	0	n/a	n/a	2	100.0%	-5.00	2	50.0%	45.00
Oct-00	6	83.3%	11.67	6	100.0%	-5.00	5	100.0%	-5.00
Nov-00	11	90.9%	4.09	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	39	87.2%		13	100.0%		11	90.9%	



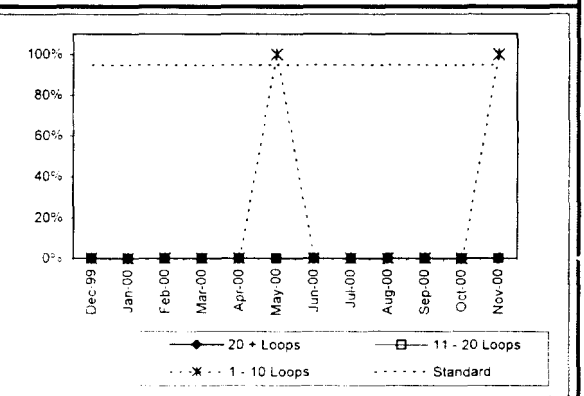
Measurement 56 - 02 — 5.0 dB Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install 3 Days	Benchmark "Z - Value"	No Orders	% Install 7 Days	Benchmark "Z - Value"	No Orders	% Install 10 Days	Benchmark "Z - Value"
Dec-99	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jan-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Feb-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Mar-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Apr-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
May-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jun-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jul-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Aug-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Sep-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Oct-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Nov-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	0	n/a		0	n/a		0	n/a	



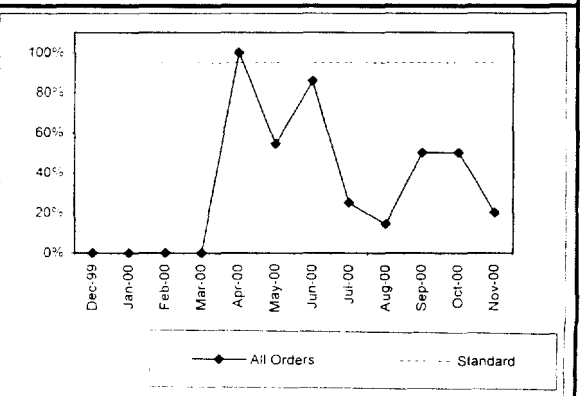
Measurement 56 - 03 — BRI Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install 3 Days	Benchmark "Z - Value"	No Orders	% Install 7 Days	Benchmark "Z - Value"	No Orders	% Install 10 Days	Benchmark "Z - Value"
Dec-99	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jan-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Feb-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Mar-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Apr-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
May-00	1	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Jun-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jul-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Aug-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Sep-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Oct-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Nov-00	8	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	9	100.0%		0	n/a		0	n/a	



Measurement 56 - 04 — DS1 Loop

	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install 3 Days	Benchmark "Z - Value"	No Orders	% Install 7 Days	Benchmark "Z - Value"	No Orders	% Install 10 Days	Benchmark "Z - Value"
Dec-99	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jan-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Feb-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Mar-00	2	0.0%	95.00	0	n/a	n/a	0	n/a	n/a
Apr-00	4	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
May-00	11	54.5%	40.45	0	n/a	n/a	0	n/a	n/a
Jun-00	7	85.7%	9.29	0	n/a	n/a	0	n/a	n/a
Jul-00	4	25.0%	70.00	0	n/a	n/a	0	n/a	n/a
Aug-00	7	14.3%	80.71	0	n/a	n/a	0	n/a	n/a
Sep-00	4	50.0%	45.00	0	n/a	n/a	0	n/a	n/a
Oct-00	4	50.0%	45.00	0	n/a	n/a	0	n/a	n/a
Nov-00	5	20.0%	75.00	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	48	47.9%		0	n/a		0	n/a	



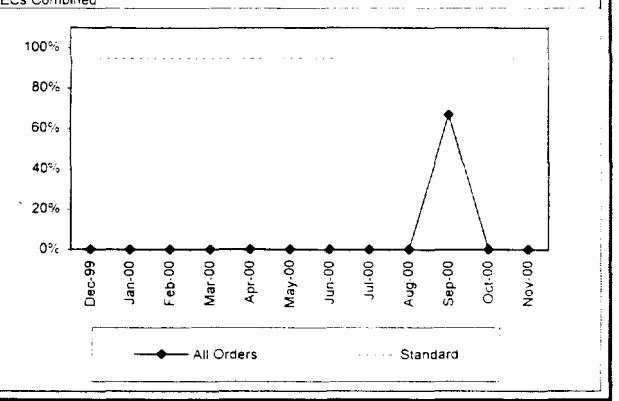
Percent Installed in "X" Days

All Data and Charts - All CLECs Combined

Analog Line Port

Measurement 56 - 05

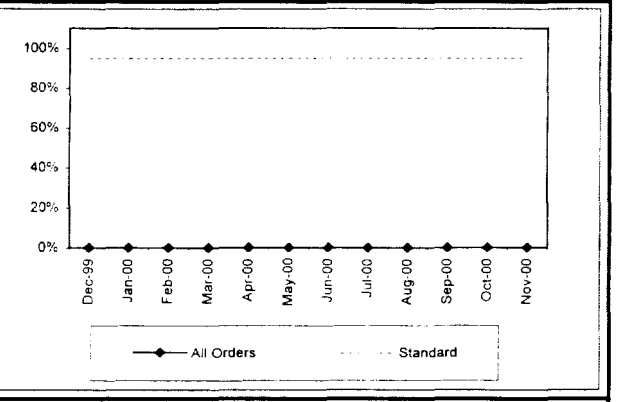
	All Orders		
	No Orders	% Install 2 Days	Benchmark "Z - Value"
Dec-99	1	0.0%	95.00
Jan-00	0	n/a	n/a
Feb-00	0	n/a	n/a
Mar-00	0	n/a	n/a
Apr-00	0	n/a	n/a
May-00	0	n/a	n/a
Jun-00	0	n/a	n/a
Jul-00	0	n/a	n/a
Aug-00	1	0.0%	95.00
Sep-00	3	66.7%	28.33
Oct-00	1	0.0%	95.00
Nov-00	0	n/a	n/a
12 Mo. Total	6	33.3%	



Analog Trunk Port

Measurement 56 - 06

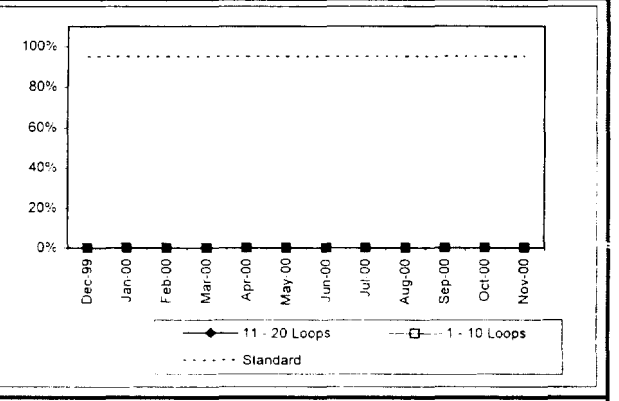
	All Orders		
	No Orders	% Install 2 Days	Benchmark "Z - Value"
Dec-99	0	n/a	n/a
Jan-00	0	n/a	n/a
Feb-00	0	n/a	n/a
Mar-00	0	n/a	n/a
Apr-00	0	n/a	n/a
May-00	0	n/a	n/a
Jun-00	0	n/a	n/a
Jul-00	0	n/a	n/a
Aug-00	0	n/a	n/a
Sep-00	0	n/a	n/a
Oct-00	0	n/a	n/a
Nov-00	0	n/a	n/a
12 Mo. Total	0	n/a	



DS1 Dedicated Transport

Measurement 56 - 07

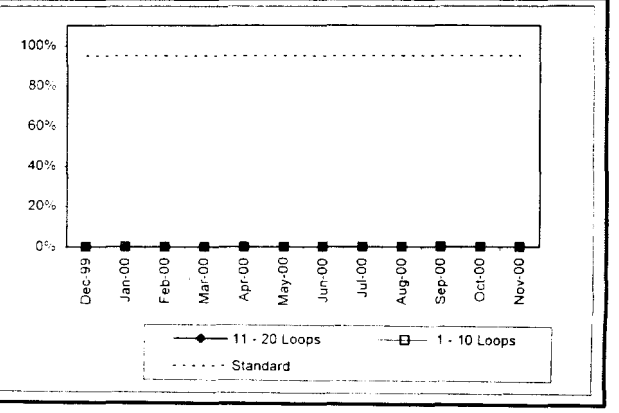
	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No Orders	% Install in 3 Days	Benchmark "Z - Value"	No Orders	% Install in 5 Days	Benchmark "Z - Value"	No. Orders
Dec-99	0	n/a	n/a	0	n/a	n/a	0
Jan-00	0	n/a	n/a	0	n/a	n/a	0
Feb-00	0	n/a	n/a	0	n/a	n/a	0
Mar-00	9	0.0%	95.00	0	n/a	n/a	0
Apr-00	0	n/a	n/a	0	n/a	n/a	0
May-00	0	n/a	n/a	0	n/a	n/a	0
Jun-00	0	n/a	n/a	0	n/a	n/a	0
Jul-00	0	n/a	n/a	0	n/a	n/a	0
Aug-00	0	n/a	n/a	0	n/a	n/a	0
Sep-00	0	n/a	n/a	0	n/a	n/a	0
Oct-00	0	n/a	n/a	0	n/a	n/a	0
Nov-00	0	n/a	n/a	0	n/a	n/a	0
12 Mo. Total	9	0.0%		0	n/a		0



DS3 Dedicated Transport

Measurement 56 - 08

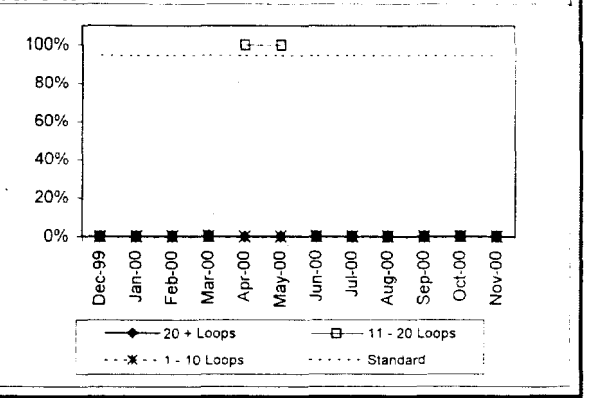
	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No Orders	% Install in 3 Days	Benchmark "Z - Value"	No Orders	% Install in 5 Days	Benchmark "Z - Value"	No Orders
Dec-99	0	n/a	n/a	0	n/a	n/a	0
Jan-00	0	n/a	n/a	0	n/a	n/a	0
Feb-00	0	n/a	n/a	0	n/a	n/a	0
Mar-00	1	0.0%	95.00	0	n/a	n/a	0
Apr-00	0	n/a	n/a	0	n/a	n/a	0
May-00	0	n/a	n/a	0	n/a	n/a	0
Jun-00	0	n/a	n/a	0	n/a	n/a	0
Jul-00	0	n/a	n/a	0	n/a	n/a	0
Aug-00	0	n/a	n/a	0	n/a	n/a	0
Sep-00	0	n/a	n/a	0	n/a	n/a	0
Oct-00	0	n/a	n/a	0	n/a	n/a	0
Nov-00	0	n/a	n/a	0	n/a	n/a	0
12 Mo. Total	1	0.0%		0	n/a		0



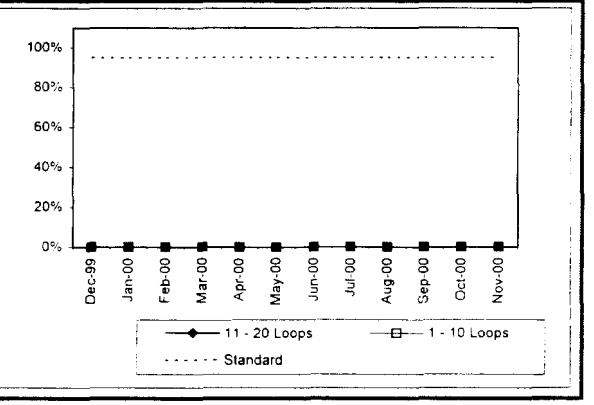
Percent Installed Within "X" Days

All Data and Charts - All CLECs Combined

Measurement 56 - 09	ISDN - PRI								
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install 3 Days	Benchmark "Z - Value"	No Orders	% Install 7 Days	Benchmark "Z - Value"	No Orders	% Install 10 Days	Benchmark "Z - Value"
Dec-99	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jan-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Feb-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Mar-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Apr-00	0	n/a	n/a	1	100.0%	-5.00	0	n/a	n/a
May-00	0	n/a	n/a	1	100.0%	-5.00	0	n/a	n/a
Jun-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jul-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Aug-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Sep-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Oct-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Nov-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	0	n/a		2	100.0%		0	n/a	



Measurement 56 - 10	Dark Fiber						
	1 - 10 Circuits			11-20 Circuits			20 + Circuits
	No Orders	% Install in 3 Days	Benchmark "Z - Value"	No Orders	% Install in 5 Days	Benchmark "Z - Value"	No Orders
Dec-99	0	n/a	n/a	0	n/a	n/a	0
Jan-00	0	n/a	n/a	0	n/a	n/a	0
Feb-00	0	n/a	n/a	0	n/a	n/a	0
Mar-00	0	n/a	n/a	0	n/a	n/a	0
Apr-00	0	n/a	n/a	0	n/a	n/a	0
May-00	0	n/a	n/a	0	n/a	n/a	0
Jun-00	0	n/a	n/a	0	n/a	n/a	0
Jul-00	0	n/a	n/a	0	n/a	n/a	0
Aug-00	0	n/a	n/a	0	n/a	n/a	0
Sep-00	0	n/a	n/a	0	n/a	n/a	0
Oct-00	0	n/a	n/a	0	n/a	n/a	0
Nov-00	0	n/a	n/a	0	n/a	n/a	0
12 Mo. Total	0	n/a		0	n/a		0



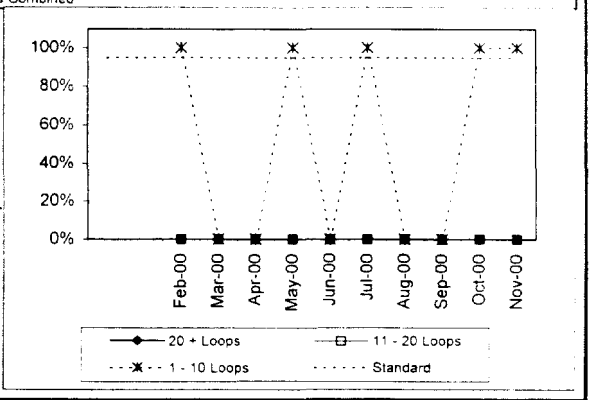
Percent Installations completed within the Customer Requested Due Date (CDDD)for LNP With Loop

All Data and Charts - All CLECs Combined

Measurement 56.1 - 01

Coordinated Hot Cuts (CHC) and Frame Due Time (FDT) Combined

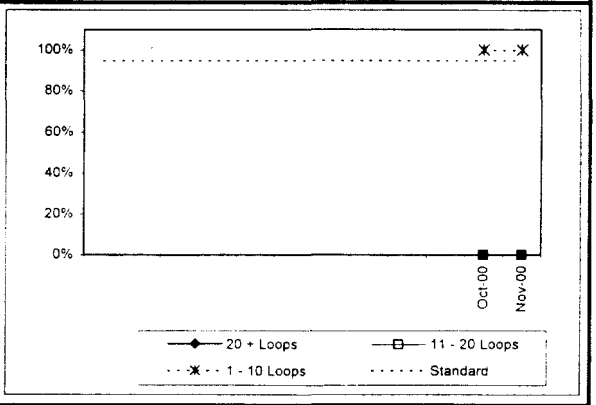
	1 - 10 Loops			11-20 Loops			20 + Loops		
	No Orders	% Install by CDDD	Benchmark "Z - Value"	No Orders	% Install by CDDD	Benchmark "Z - Value"	No Orders	% Install by CDDD	Benchmark "Z - Value"
Feb-00	1	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Mar-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Apr-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
May-00	2	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Jun-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Jul-00	1	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Aug-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Sep-00	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a
Oct-00	2	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
Nov-00	10	100.0%	-5.00	0	n/a	n/a	0	n/a	n/a
12 Mo. Total	16	100.0%		0	n/a		0	n/a	



Measurement 56.1 - 02

Coordinated Hot Cuts (CHC)

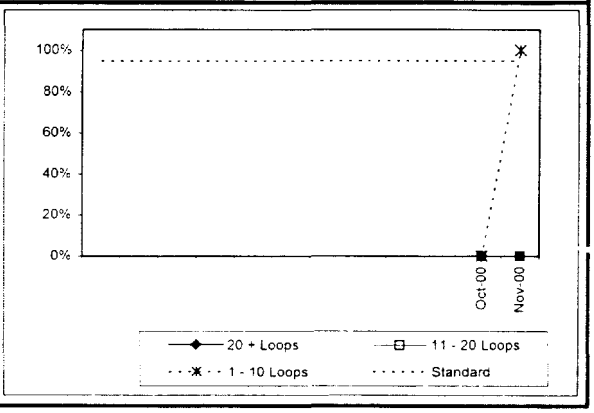
	1 - 10 Loops		11-20 Loops		20 + Loops	
	No Orders	% Install by CDDD	No Orders	% Install by CDDD	No Orders	% Install by CDDD
Oct-00	2	100.0%	0	n/a	0	n/a
Nov-00	7	100.0%	0	n/a	0	n/a
12 Mo. Total	9	100.0%	0	n/a	0	n/a



Measurement 56.1 - 03

Frame Due Time (FDT)

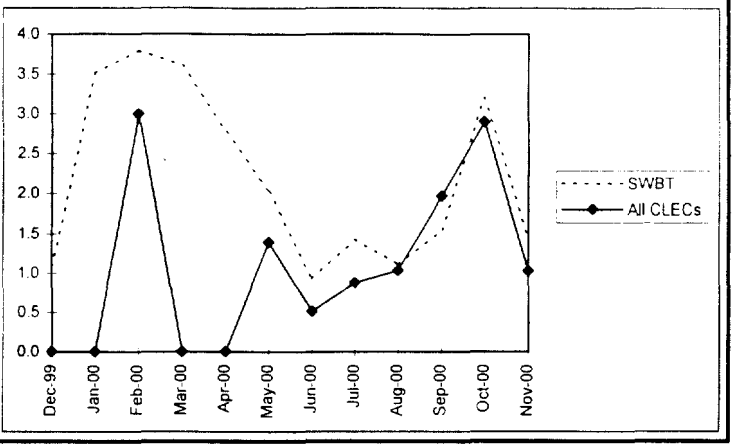
	1 - 10 Loops		11-20 Loops		20 + Loops	
	No Orders	% Install by CDDD	No Orders	% Install by CDDD	No Orders	% Install by CDDD
Oct-00	0	n/a	0	n/a	0	n/a
Nov-00	3	100.0%	0	n/a	0	n/a
12 Mo. Total	3	100.0%	0	n/a	0	n/a



Average Response Time for Loop Make-Up Information

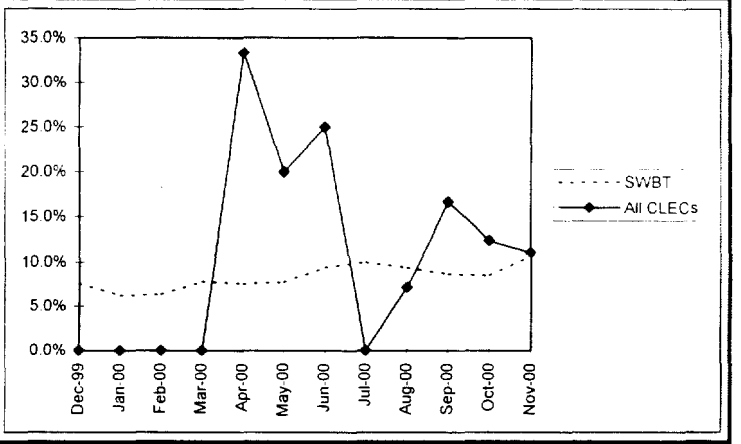
For May 2000, the retail comparison for parity is SWBT and ASI combined

Measurement 57 - 01	All CLECs		SWBT/ASI	Z-Value
	No. of Loop Qualifications	Average Response Time	Average Response Time	
Dec-99	0	n/a	1.08	n/a
Jan-00	0	n/a	3.52	n/a
Feb-00	3	3.00	3.80	-0.50
Mar-00	0	n/a	3.61	n/a
Apr-00	0	n/a	2.77	n/a
May-00	209	1.39	2.03	-1.91
Jun-00	50	0.51	0.93	-1.68
Jul-00	48	0.88	1.44	-1.92
Aug-00	85	1.03	1.11	-0.78
Sep-00	41	1.96	1.55	2.77
Oct-00	81	2.91	3.21	-1.33
Nov-00	236	1.02	1.44	-4.22
12 Mo. Total	753	1.35	2.42	

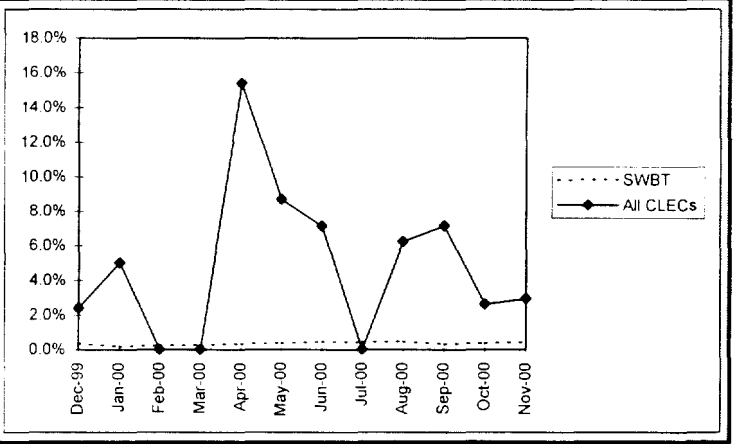


Percent SWBT Caused Missed Due Dates

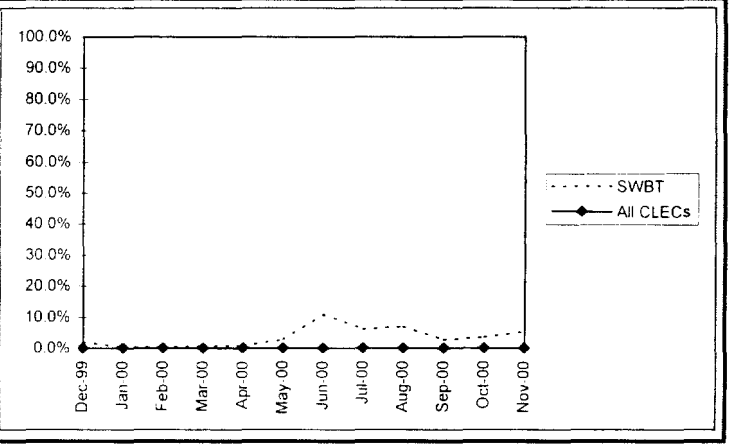
Measurement 58 - 01	8.0 dB Loop - Field Work				
	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	7.6%	n/a
Jan-00	0	0	n/a	6.2%	n/a
Feb-00	0	0	n/a	6.3%	n/a
Mar-00	0	0	n/a	7.8%	n/a
Apr-00	3	1	33.3%	7.6%	1.68
May-00	5	1	20.0%	7.8%	1.02
Jun-00	4	1	25.0%	9.5%	1.06
Jul-00	1	0	0.0%	10.0%	-0.33
Aug-00	14	1	7.1%	9.4%	-0.29
Sep-00	6	1	16.7%	8.7%	0.69
Oct-00	16	2	12.5%	8.6%	0.56
Nov-00	36	4	11.1%	10.7%	0.07
12 Mo. Total	85	11	12.9%		



Measurement 58 - 02	8.0 dB Loop - No Field Work				
	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	42	1	2.4%	0.4%	2.15
Jan-00	40	2	5.0%	0.2%	6.97
Feb-00	36	0	0.0%	0.2%	-0.30
Mar-00	26	0	0.0%	0.3%	-0.27
Apr-00	13	2	15.4%	0.3%	9.24
May-00	23	2	8.7%	0.4%	6.36
Jun-00	14	1	7.1%	0.5%	3.67
Jul-00	15	0	0.0%	0.4%	-0.26
Aug-00	16	1	6.3%	0.5%	3.34
Sep-00	14	1	7.1%	0.3%	4.36
Oct-00	38	1	2.6%	0.4%	2.24
Nov-00	68	2	2.9%	0.5%	3.05
12 Mo. Total	345	13	3.8%		



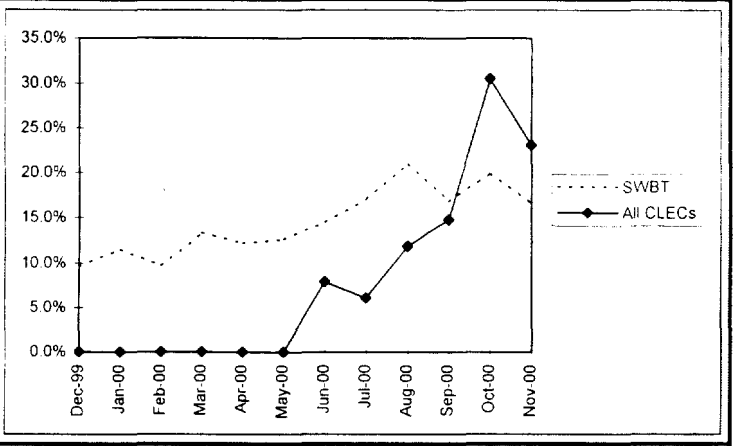
Measurement 58 - 03	5.0 dB Loop				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	2.1%	n/a
Jan-00	1	0	0.0%	0.3%	-0.06
Feb-00	0	0	n/a	0.4%	n/a
Mar-00	0	0	n/a	0.8%	n/a
Apr-00	6	0	0.0%	0.8%	-0.22
May-00	1	0	0.0%	2.9%	-0.17
Jun-00	0	0	n/a	11.0%	n/a
Jul-00	0	0	n/a	6.1%	n/a
Aug-00	3	0	0.0%	7.1%	-0.48
Sep-00	21	0	0.0%	2.8%	-0.78
Oct-00	3	0	0.0%	3.6%	-0.34
Nov-00	35	0	0.0%	5.5%	-1.42
12 Mo. Total	70	0	0.0%	3.4%	



Percent SWBT Caused Missed Due Dates

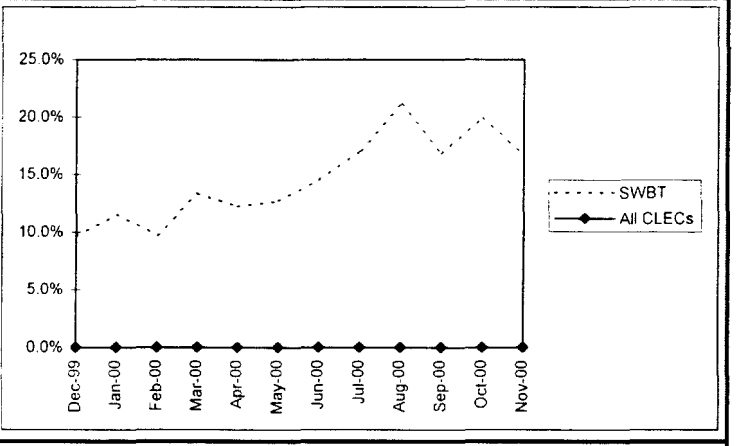
BRI Loop

Measurement 58 - 04	All CLECs No. of Circuits	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	SWBT % Missed Due Dates	Z-Value
Dec-99	0	0	n/a	9.7%	n/a
Jan-00	0	0	n/a	11.6%	n/a
Feb-00	0	0	n/a	9.7%	n/a
Mar-00	0	0	n/a	13.3%	n/a
Apr-00	0	0	n/a	12.2%	n/a
May-00	19	0	0.0%	12.7%	-1.66
Jun-00	38	3	7.9%	14.5%	-1.12
Jul-00	33	2	6.1%	17.0%	-1.63
Aug-00	67	8	11.9%	21.1%	-1.70
Sep-00	61	9	14.8%	16.8%	-0.40
Oct-00	36	11	30.6%	20.0%	1.45
Nov-00	13	3	23.1%	16.5%	0.61
12 Mo. Total	267	36	13.5%		



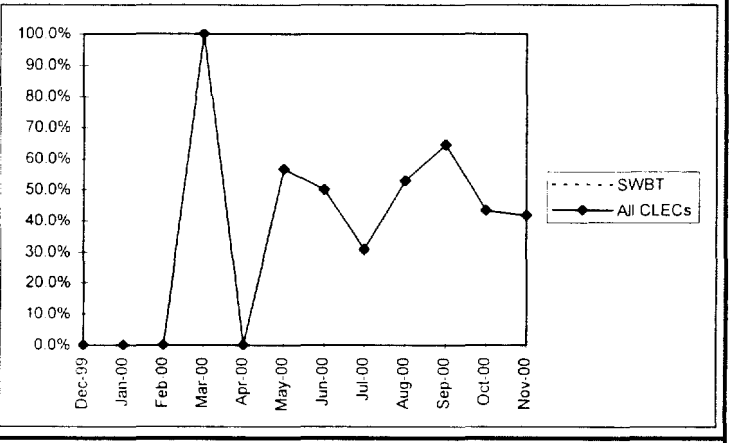
ISDN BRI Port

Measurement 58 - 05	All CLECs No. of Circuits	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	SWBT % Missed Due Dates	Z-Value
Dec-99	0	0	n/a	9.7%	n/a
Jan-00	0	0	n/a	11.6%	n/a
Feb-00	0	0	n/a	9.7%	n/a
Mar-00	0	0	n/a	13.3%	n/a
Apr-00	0	0	n/a	12.2%	n/a
May-00	0	0	n/a	12.7%	n/a
Jun-00	0	0	n/a	14.5%	n/a
Jul-00	0	0	n/a	17.0%	n/a
Aug-00	0	0	n/a	21.1%	n/a
Sep-00	0	0	n/a	16.8%	n/a
Oct-00	0	0	n/a	20.0%	n/a
Nov-00	0	0	n/a	16.5%	n/a
12 Mo. Total	0	0	n/a		



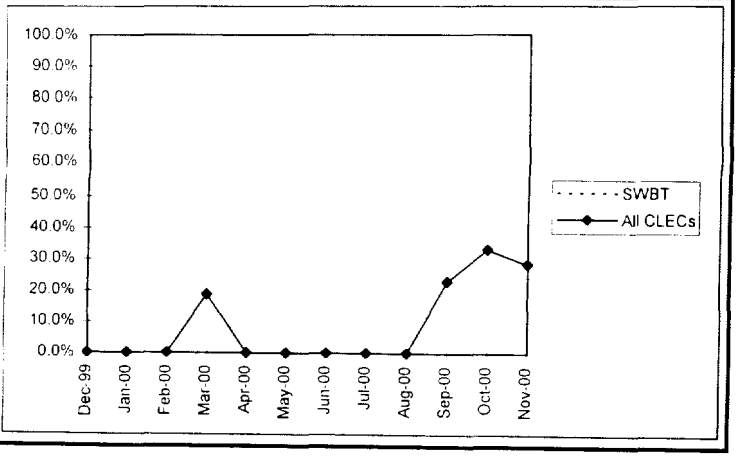
DS1 Loop

Measurement 58 - 06	All CLECs No. of Circuits	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	SWBT % Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	2	2	100.0%	n/a	n/a
Apr-00	6	0	0.0%	n/a	n/a
May-00	23	13	56.5%	n/a	n/a
Jun-00	40	20	50.0%	n/a	n/a
Jul-00	26	8	30.8%	n/a	n/a
Aug-00	36	19	52.8%	n/a	n/a
Sep-00	31	20	64.5%	n/a	n/a
Oct-00	30	13	43.3%	n/a	n/a
Nov-00	72	30	41.7%	n/a	n/a
12 Mo. Total	266	125	47.0%	n/a	



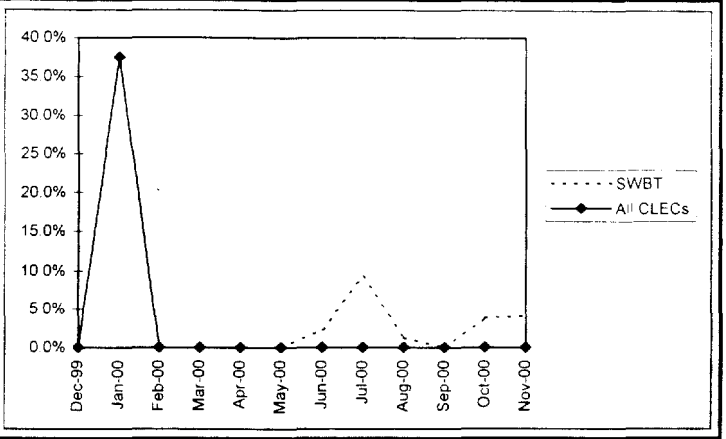
DS1 Dedicated Transport

Measurement 58 - 07	All CLECs No. of Circuits	All CLECs # Missed Due Dates	All CLECs % Missed Due Dates	SWBT % Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	4	0	0.0%	n/a	n/a
Feb-00	40	0	0.0%	n/a	n/a
Mar-00	16	3	18.8%	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	26	6	23.1%	n/a	n/a
Oct-00	24	8	33.3%	n/a	n/a
Nov-00	14	4	28.6%	n/a	n/a
12 Mo. Total	124	21	16.9%	n/a	

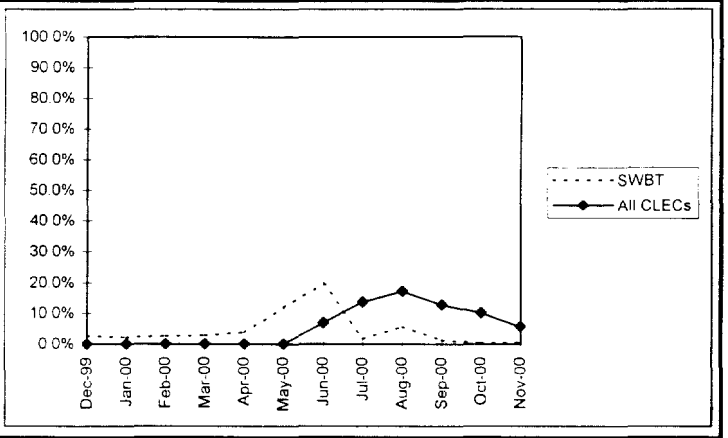


Percent SWBT Caused Missed Due Dates

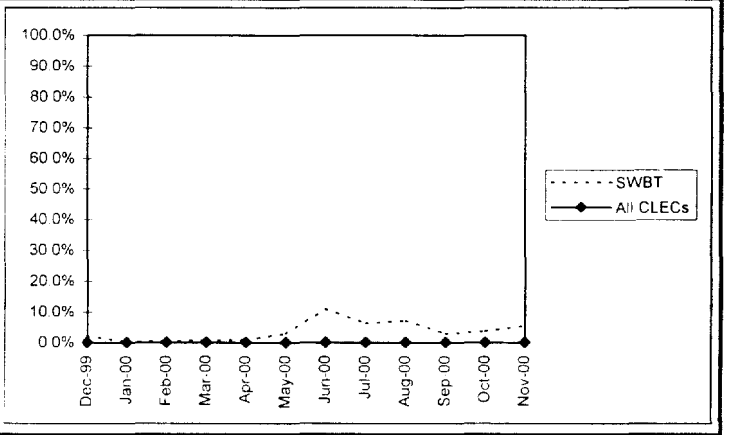
Measurement 58 - 08	ISDN - PRI				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	24	9	37.5%	0.0%	23.46
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	71	0	0.0%	0.0%	0.00
Jun-00	0	0	n/a	2.3%	n/a
Jul-00	0	0	n/a	9.3%	n/a
Aug-00	72	0	0.0%	1.3%	-0.97
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	3.9%	n/a
Nov-00	0	0	n/a	4.1%	n/a
12 Mo Total	167	9	5.4%		



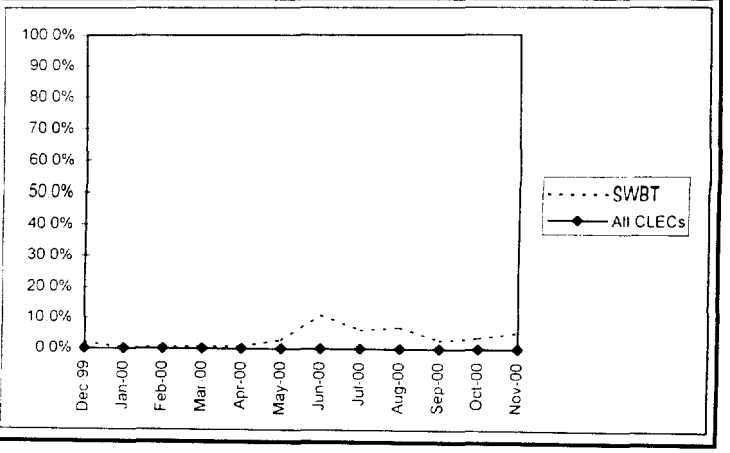
Measurement 58 - 09	DSL (May-00 Retail is SWBT/ASI Combined)				
	All CLECs			SWBT/ASI	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	2.8%	n/a
Jan-00	0	0	n/a	2.3%	n/a
Feb-00	0	0	n/a	2.7%	n/a
Mar-00	0	0	n/a	2.9%	n/a
Apr-00	1	0	0.0%	4.0%	-0.20
May-00	53	0	0.0%	11.9%	-2.67
Jun-00	115	8	7.0%	19.8%	-3.38
Jul-00	147	20	13.6%	1.8%	8.39
Aug-00	134	23	17.2%	5.8%	5.08
Sep-00	134	17	12.7%	1.3%	8.78
Oct-00	306	31	10.1%	0.3%	11.56
Nov-00	191	11	5.8%	0.6%	6.98
12 Mo Total	1,081	110	10.2%	5.2%	



Measurement 58 - 10	Analog Trunk Port				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	2.1%	n/a
Jan-00	0	0	n/a	0.3%	n/a
Feb-00	0	0	n/a	0.4%	n/a
Mar-00	0	0	n/a	0.8%	n/a
Apr-00	0	0	n/a	0.8%	n/a
May-00	0	0	n/a	2.9%	n/a
Jun-00	0	0	n/a	11.0%	n/a
Jul-00	0	0	n/a	6.1%	n/a
Aug-00	0	0	n/a	7.1%	n/a
Sep-00	0	0	n/a	2.8%	n/a
Oct-00	0	0	n/a	3.6%	n/a
Nov-00	0	0	n/a	5.5%	n/a
12 Mo Total	0	0	n/a	3.4%	

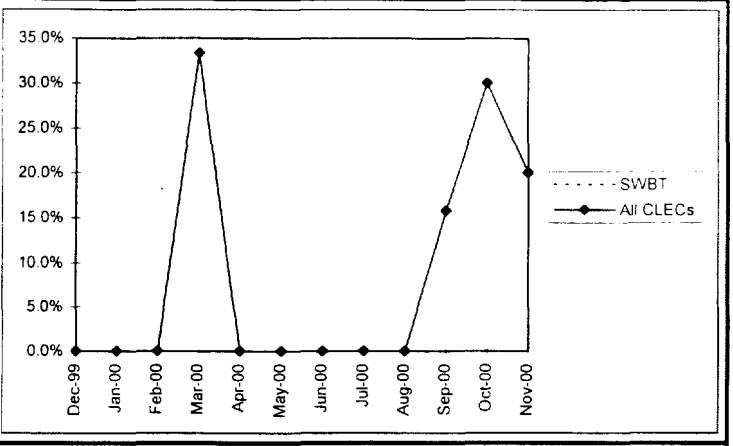


Measurement 58 - 11	Subtending Digital Direct Combination Trunks				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	2.1%	n/a
Jan-00	0	0	n/a	0.3%	n/a
Feb-00	0	0	n/a	0.4%	n/a
Mar-00	0	0	n/a	0.8%	n/a
Apr-00	0	0	n/a	0.8%	n/a
May-00	0	0	n/a	2.9%	n/a
Jun-00	0	0	n/a	11.0%	n/a
Jul-00	0	0	n/a	6.1%	n/a
Aug-00	0	0	n/a	7.1%	n/a
Sep-00	0	0	n/a	2.8%	n/a
Oct-00	0	0	n/a	3.6%	n/a
Nov-00	0	0	n/a	5.5%	n/a
12 Mo Total	0	0	n/a	3.4%	

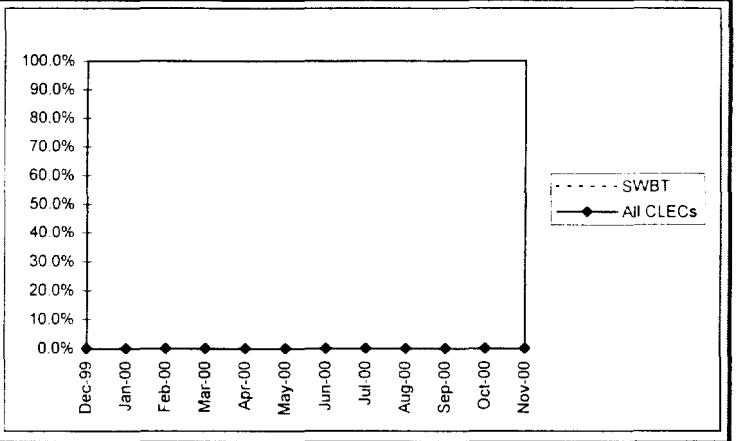


Percent SWBT Caused Missed Due Dates

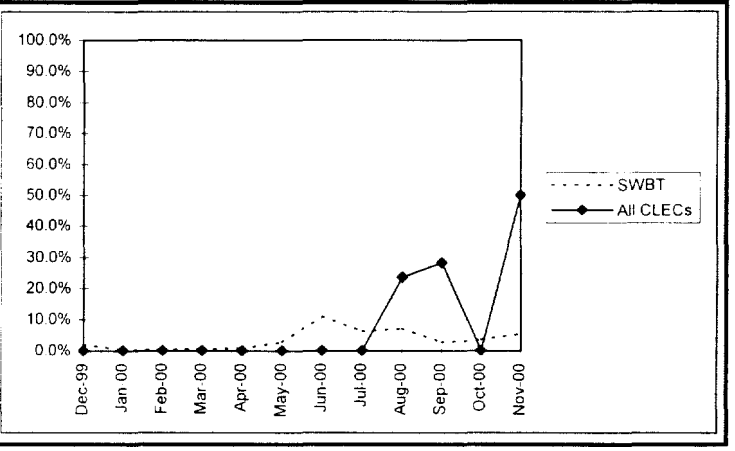
Measurement 58 - 12	DS3 Dedicated Transport				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	9	3	33.3%	n/a	n/a
Apr-00	1	0	0.0%	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	19	3	15.8%	n/a	n/a
Oct-00	20	6	30.0%	n/a	n/a
Nov-00	5	1	20.0%	n/a	n/a
12 Mo. Total	54	13	24.1%	0.0%	



Measurement 58 - 13	Dark Fiber				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	0	0	n/a	n/a	n/a
Oct-00	0	0	n/a	n/a	n/a
Nov-00	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a	0.0%	



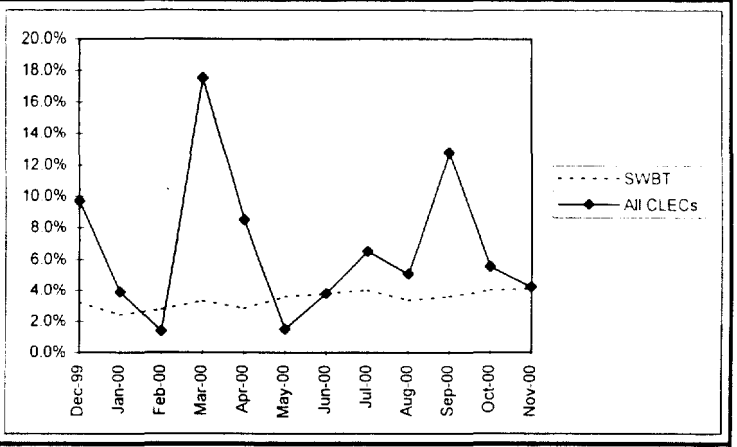
Measurement 58 - 14	Analog Line Port				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	2.1%	n/a
Jan-00	0	0	n/a	0.3%	n/a
Feb-00	0	0	n/a	0.4%	n/a
Mar-00	0	0	n/a	0.8%	n/a
Apr-00	0	0	n/a	0.8%	n/a
May-00	0	0	n/a	2.9%	n/a
Jun-00	0	0	n/a	11.0%	n/a
Jul-00	8	0	0.0%	6.1%	-0.72
Aug-00	34	8	23.5%	7.1%	3.60
Sep-00	46	13	28.3%	2.8%	9.35
Oct-00	10	0	0.0%	3.6%	-0.61
Nov-00	4	2	50.0%	5.5%	3.86
12 Mo. Total	102	23	22.5%	3.4%	



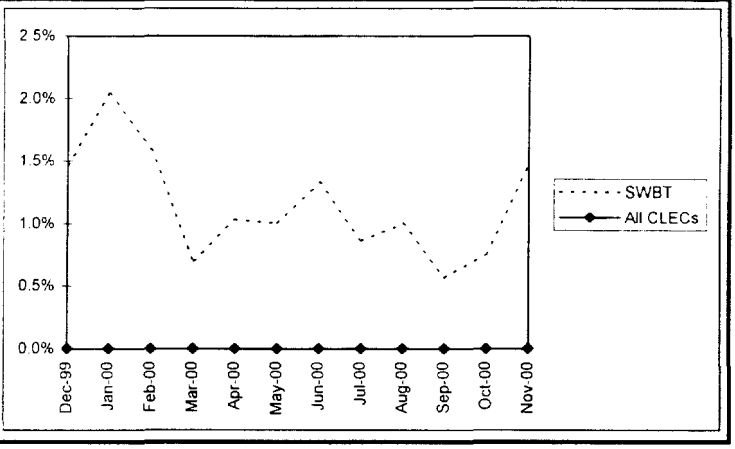
Provisioning - Unbundled Network Elements (UNE)

Percent Trouble Reports on N,T,C Orders within 30 days

Measurement 59 - 01	8.0 dB Loop				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	165	16	9.7%	3.3%	4.66
Jan-00	155	6	3.9%	2.4%	1.19
Feb-00	147	2	1.4%	2.8%	-1.04
Mar-00	57	10	17.5%	3.3%	5.99
Apr-00	47	4	8.5%	2.8%	2.34
May-00	68	1	1.5%	3.6%	-0.94
Jun-00	79	3	3.8%	3.8%	0.00
Jul-00	46	3	6.5%	4.0%	0.86
Aug-00	59	3	5.1%	3.4%	0.74
Sep-00	47	6	12.8%	3.6%	3.38
Oct-00	144	8	5.6%	4.0%	0.94
Nov-00	260	11	4.2%	4.2%	0.06
12 Mo. Total	1,274	73	5.7%	3.4%	



Measurement 59 - 02	5.0 dB Loop				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	1.5%	n/a
Jan-00	1	0	0.0%	2.0%	-0.14
Feb-00	0	0	n/a	1.6%	n/a
Mar-00	0	0	n/a	0.7%	n/a
Apr-00	6	0	0.0%	1.0%	-0.25
May-00	1	0	0.0%	1.0%	-0.10
Jun-00	0	0	n/a	1.3%	n/a
Jul-00	0	0	n/a	0.9%	n/a
Aug-00	3	0	0.0%	1.0%	-0.17
Sep-00	21	0	0.0%	0.6%	-0.35
Oct-00	3	0	0.0%	0.8%	-0.15
Nov-00	35	0	0.0%	1.5%	-0.72
12 Mo. Total	70	0	0.0%	1.1%	

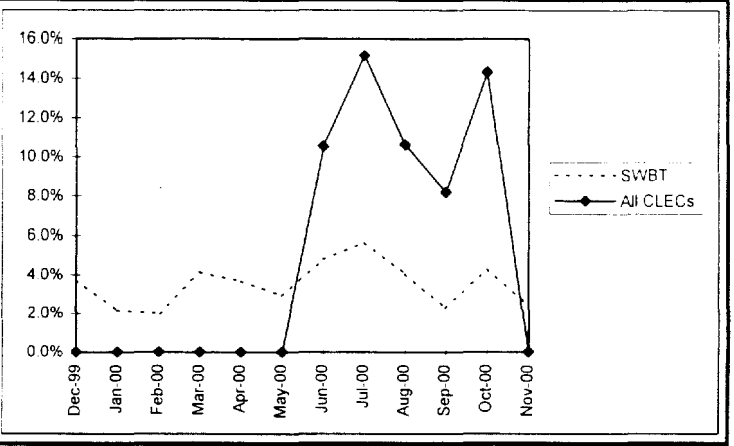


Provisioning - Unbundled Network Elements (UNE)

Percent Trouble Reports on N,T,C Orders within 30 days

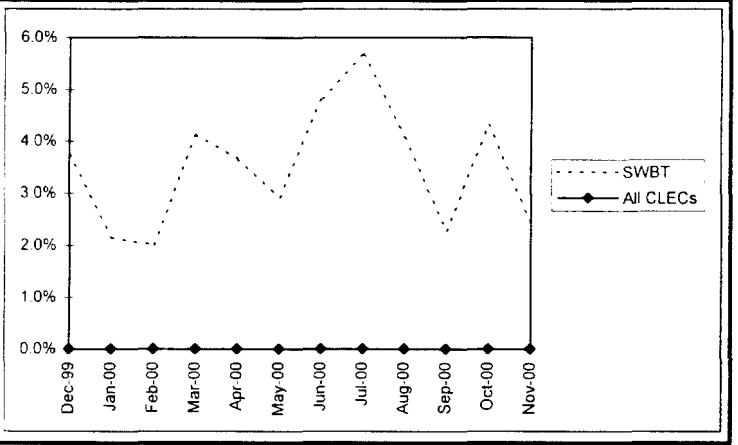
BRI Loop

Measurement 59 - 03	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs % Trouble Reports	SWBT % Trouble Reports	Z-Value
Dec-99	0	0	n/a	3.8%	n/a
Jan-00	0	0	n/a	2.2%	n/a
Feb-00	0	0	n/a	2.0%	n/a
Mar-00	0	0	n/a	4.1%	n/a
Apr-00	0	0	n/a	3.7%	n/a
May-00	19	0	0.0%	2.9%	-0.76
Jun-00	38	4	10.5%	4.8%	1.48
Jul-00	33	5	15.2%	5.7%	2.05
Aug-00	66	7	10.6%	4.1%	2.11
Sep-00	61	5	8.2%	2.3%	2.44
Oct-00	35	5	14.3%	4.3%	2.42
Nov-00	13	0	0.0%	2.4%	-0.57
12 Mo. Total	265	26	9.8%		



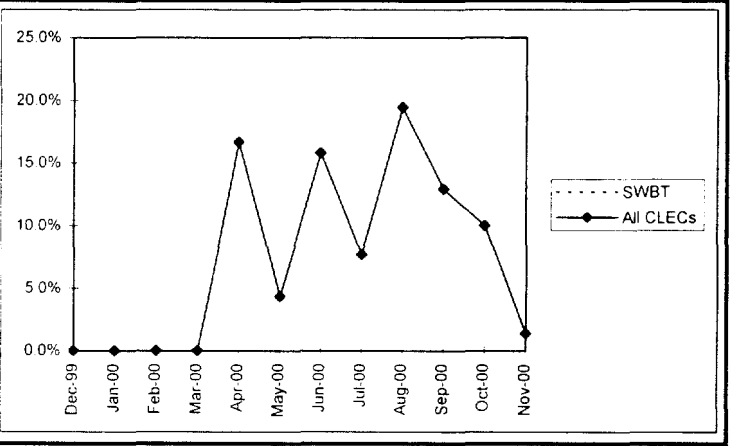
ISDN BRI Port

Measurement 59 - 04	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs % Trouble Reports	SWBT % Trouble Reports	Z-Value
Dec-99	0	0	n/a	3.8%	n/a
Jan-00	0	0	n/a	2.2%	n/a
Feb-00	0	0	n/a	2.0%	n/a
Mar-00	0	0	n/a	4.1%	n/a
Apr-00	0	0	n/a	3.7%	n/a
May-00	0	0	n/a	2.9%	n/a
Jun-00	0	0	n/a	4.8%	n/a
Jul-00	0	0	n/a	5.7%	n/a
Aug-00	0	0	n/a	4.1%	n/a
Sep-00	0	0	n/a	2.3%	n/a
Oct-00	0	0	n/a	4.3%	n/a
Nov-00	0	0	n/a	2.4%	n/a
12 Mo. Total	0	0	n/a		



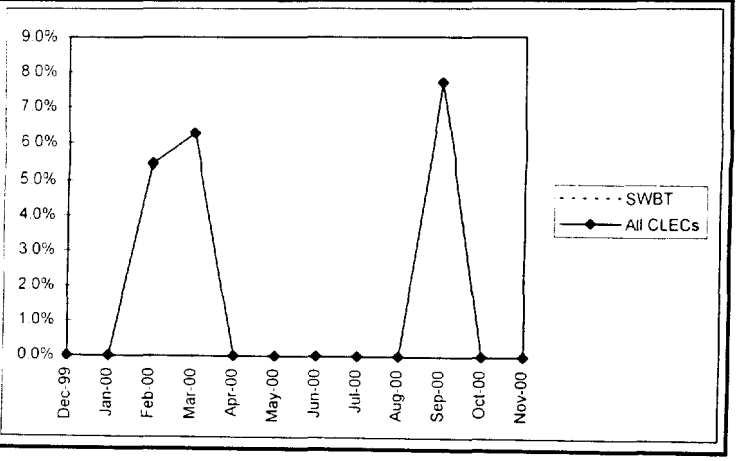
DS1 Loop

Measurement 59 - 05	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs % Trouble Reports	SWBT % Trouble Reports	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	2	0	0.0%	n/a	n/a
Apr-00	6	1	16.7%	n/a	n/a
May-00	23	1	4.3%	n/a	n/a
Jun-00	38	6	15.8%	n/a	n/a
Jul-00	26	2	7.7%	n/a	n/a
Aug-00	36	7	19.4%	n/a	n/a
Sep-00	31	4	12.9%	n/a	n/a
Oct-00	30	3	10.0%	n/a	n/a
Nov-00	72	1	1.4%	n/a	n/a
12 Mo. Total	264	25	9.5%	n/a	



DS1 Dedicated Transport

Measurement 59 - 06	All CLECs No. of Circuits	All CLECs # Trouble Reports	All CLECs % Trouble Reports	SWBT % Trouble Reports	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	4	0	0.0%	n/a	n/a
Feb-00	37	2	5.4%	n/a	n/a
Mar-00	16	1	6.3%	n/a	n/a
Apr-00	0	1	n/a	n/a	n/a
May-00	0	1	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	1	n/a	n/a	n/a
Aug-00	0	1	n/a	n/a	n/a
Sep-00	26	2	7.7%	n/a	n/a
Oct-00	24	0	0.0%	n/a	n/a
Nov-00	14	0	0.0%	n/a	n/a
12 Mo. Total	121	9	7.4%	n/a	

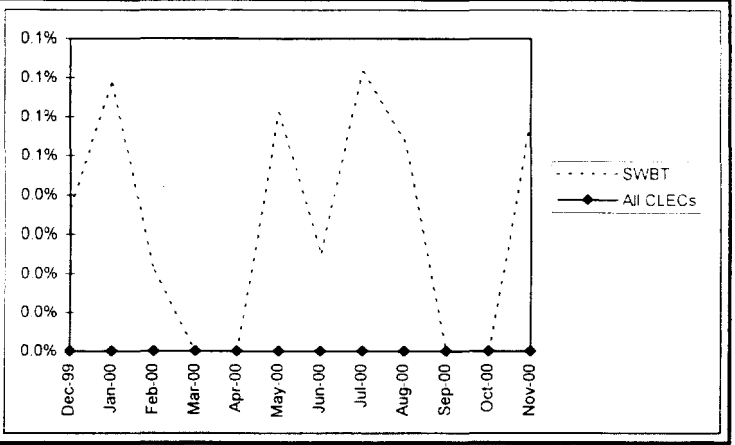


Provisioning - Unbundled Network Elements (UNE)

Percent Trouble Reports on N,T,C Orders within 30 days

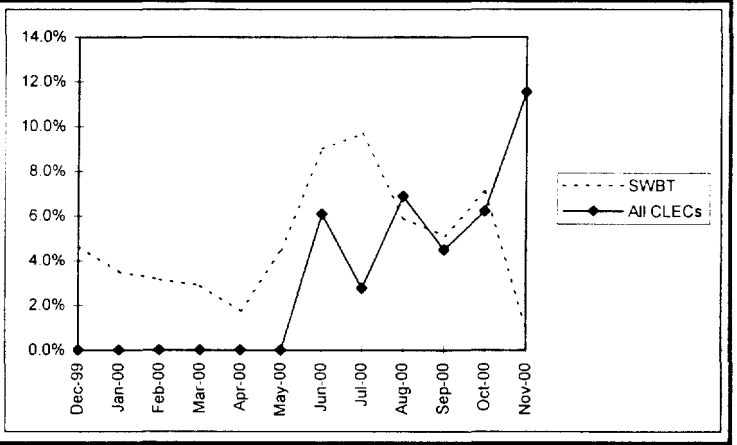
Measurement 59 - 07 — ISDN - PRI

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	24	0	0.0%	0.1%	-0.13
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	71	0	0.0%	0.1%	-0.21
Jun-00	0	0	n/a	0.0%	n/a
Jul-00	0	0	n/a	0.1%	n/a
Aug-00	72	0	0.0%	0.1%	-0.20
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	0.0%	n/a
Nov-00	0	0	n/a	0.1%	n/a
12 Mo. Total	167	0	0.0%	4.9%	



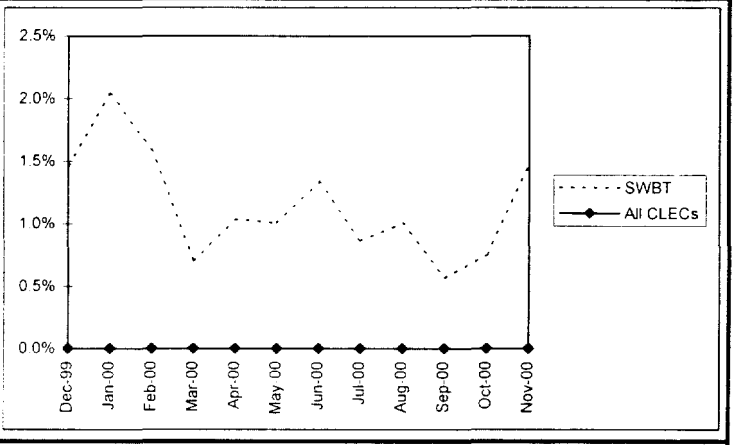
Measurement 59 - 08 — DSL (May-00 Retail is SWBT/ASI Combined)

	All CLECs			SWBT/ASI	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	4.6%	n/a
Jan-00	0	0	n/a	3.5%	n/a
Feb-00	0	0	n/a	3.2%	n/a
Mar-00	0	0	n/a	2.9%	n/a
Apr-00	1	0	0.0%	1.8%	-0.13
May-00	53	0	0.0%	4.4%	-1.57
Jun-00	115	7	6.1%	9.0%	-1.06
Jul-00	145	4	2.8%	9.7%	-2.78
Aug-00	131	9	6.9%	5.9%	0.45
Sep-00	134	6	4.5%	5.1%	-0.32
Oct-00	306	19	6.2%	7.1%	-0.55
Nov-00	191	22	11.5%	1.0%	10.24
12 Mo. Total	1,076	67	6.2%	4.6%	



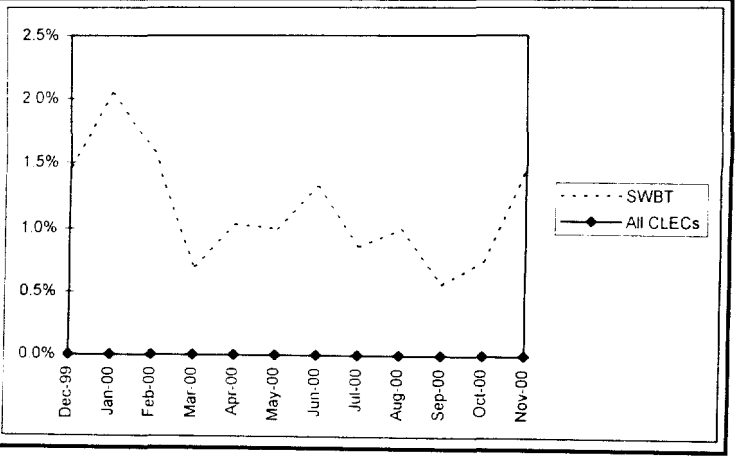
Measurement 59 - 09 — Analog Trunk Port

	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	1.5%	n/a
Jan-00	0	0	n/a	2.0%	n/a
Feb-00	0	0	n/a	1.6%	n/a
Mar-00	0	0	n/a	0.7%	n/a
Apr-00	0	0	n/a	1.0%	n/a
May-00	0	0	n/a	1.0%	n/a
Jun-00	0	0	n/a	1.3%	n/a
Jul-00	0	0	n/a	0.9%	n/a
Aug-00	0	0	n/a	1.0%	n/a
Sep-00	0	0	n/a	0.6%	n/a
Oct-00	0	0	n/a	0.8%	n/a
Nov-00	0	0	n/a	1.5%	n/a
12 Mo. Total	0	0	n/a	1.1%	



Measurement 59 - 10 — Subtending Digital Direct Combination Trunks

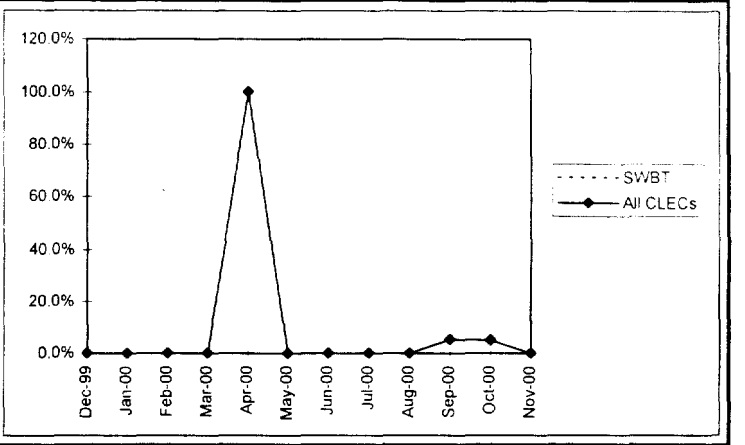
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	1.5%	n/a
Jan-00	0	0	n/a	2.0%	n/a
Feb-00	0	0	n/a	1.6%	n/a
Mar-00	0	0	n/a	0.7%	n/a
Apr-00	0	0	n/a	1.0%	n/a
May-00	0	0	n/a	1.0%	n/a
Jun-00	0	0	n/a	1.3%	n/a
Jul-00	0	0	n/a	0.9%	n/a
Aug-00	0	0	n/a	1.0%	n/a
Sep-00	0	0	n/a	0.6%	n/a
Oct-00	0	0	n/a	0.8%	n/a
Nov-00	0	0	n/a	1.5%	n/a
12 Mo. Total	0	0	n/a	1.1%	



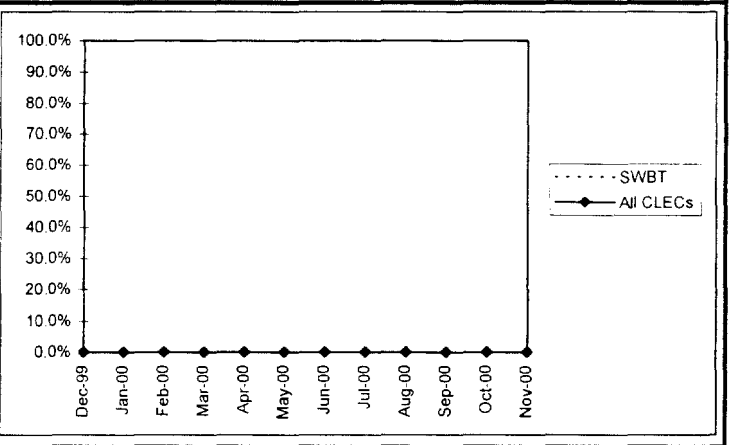
Provisioning - Unbundled Network Elements (UNE)

Percent Trouble Reports on N,T,C Orders within 30 days

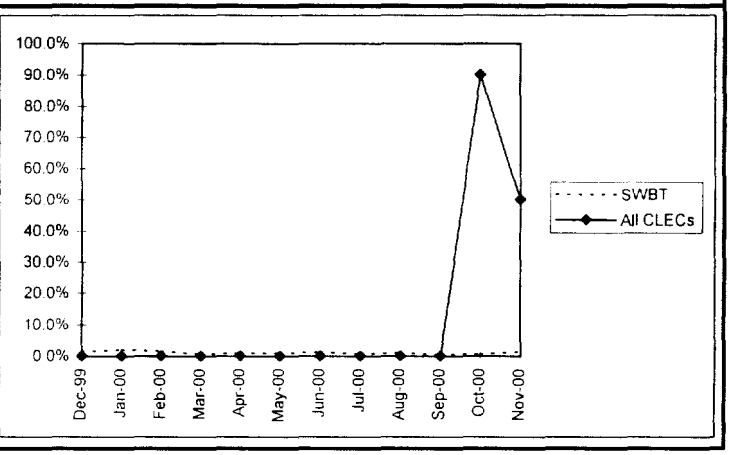
Measurement 59 - 11	DS3 Dedicated Transport				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	9	0	0.0%	n/a	n/a
Apr-00	1	1	100.0%	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	19	1	5.3%	n/a	n/a
Oct-00	20	1	5.0%	n/a	n/a
Nov-00	5	0	0.0%	n/a	n/a
12 Mo. Total	54	3	5.6%	0.0%	



Measurement 59 - 12	Dark Fiber				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	0	0	n/a	n/a	n/a
Oct-00	0	0	n/a	n/a	n/a
Nov-00	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a	0.0%	

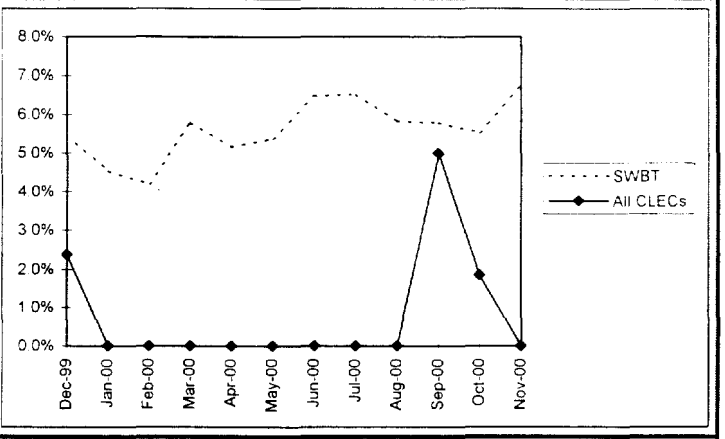


Measurement 59 - 13	Analog Line Port				
	All CLECs			SWBT	
	No. of Circuits	# Trouble Reports	% Trouble Reports	% Trouble Reports	Z-Value
Dec-99	0	0	n/a	1.5%	n/a
Jan-00	0	0	n/a	2.0%	n/a
Feb-00	0	0	n/a	1.6%	n/a
Mar-00	0	0	n/a	0.7%	n/a
Apr-00	0	0	n/a	1.0%	n/a
May-00	0	0	n/a	1.0%	n/a
Jun-00	0	0	n/a	1.3%	n/a
Jul-00	8	0	0.0%	0.9%	-0.26
Aug-00	34	0	0.0%	1.0%	-0.59
Sep-00	46	0	0.0%	0.6%	-0.51
Oct-00	10	9	90.0%	0.8%	23.69
Nov-00	4	2	50.0%	1.5%	7.56
12 Mo. Total	102	11	10.8%	1.1%	

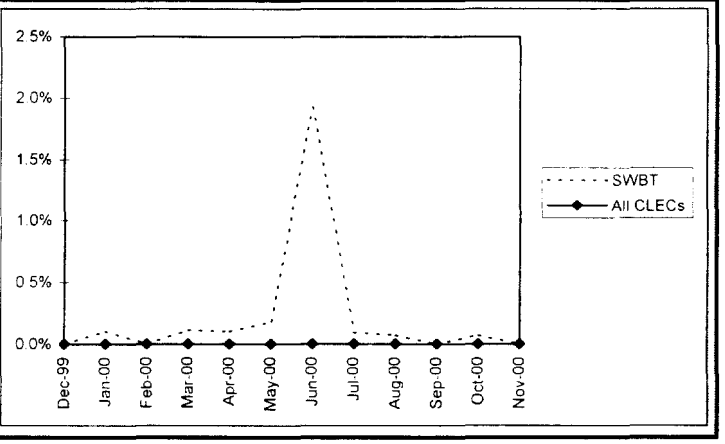


Percent Missed Due Dates Due to Lack of Facilities

Measurement 60 - 01	8.0 dB Loop				
	All CLECs			SWBT	
	No. of Orders	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	42	1	2.4%	5.5%	-0.88
Jan-00	40	0	0.0%	4.5%	-1.38
Feb-00	36	0	0.0%	4.2%	-1.26
Mar-00	26	0	0.0%	5.8%	-1.26
Apr-00	16	0	0.0%	5.2%	-0.93
May-00	28	0	0.0%	5.4%	-1.26
Jun-00	18	0	0.0%	6.5%	-1.12
Jul-00	16	0	0.0%	6.5%	-1.06
Aug-00	30	0	0.0%	5.8%	-1.36
Sep-00	20	1	5.0%	5.8%	-0.15
Oct-00	54	1	1.9%	5.5%	-1.18
Nov-00	104	0	0.0%	6.7%	-2.74
12 Mo. Total	430	3	3.5%	5.6%	

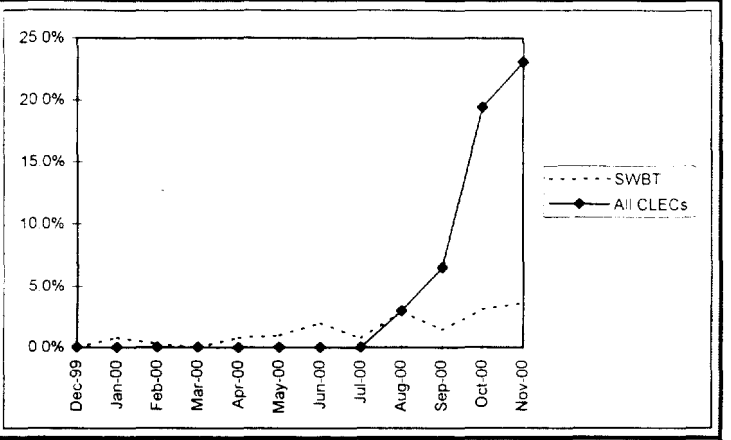


Measurement 60 - 02	5.0 dB Loop				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	1	0	0.0%	0.1%	-0.03
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.1%	n/a
Apr-00	6	0	0.0%	0.1%	-0.08
May-00	1	0	0.0%	0.2%	-0.04
Jun-00	0	0	n/a	1.9%	n/a
Jul-00	0	0	n/a	0.1%	n/a
Aug-00	3	0	0.0%	0.1%	-0.05
Sep-00	21	0	0.0%	0.0%	0.00
Oct-00	3	0	0.0%	0.1%	-0.05
Nov-00	35	0	0.0%	0.0%	0.00
12 Mo. Total	70	0	0.0%	0.2%	

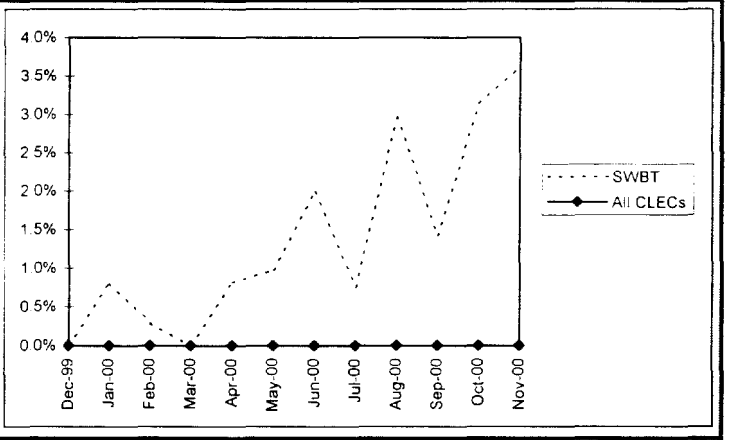


Percent Missed Due Dates Due to Lack of Facilities

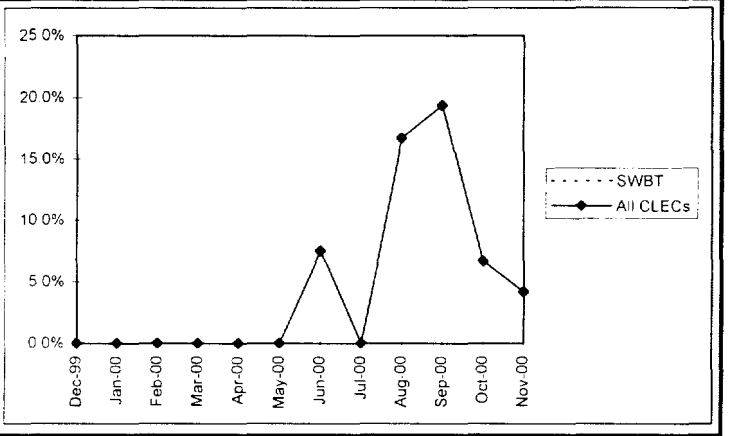
Measurement 60 - 03	BRI Loop				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	0	0	n/a	0.8%	n/a
Feb-00	0	0	n/a	0.3%	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.8%	n/a
May-00	19	0	0.0%	1.0%	-0.43
Jun-00	38	0	0.0%	2.0%	-0.88
Jul-00	33	0	0.0%	0.8%	-0.50
Aug-00	67	2	3.0%	3.0%	0.01
Sep-00	61	4	6.6%	1.4%	2.53
Oct-00	36	7	19.4%	3.1%	4.14
Nov-00	13	3	23.1%	3.6%	3.26
12 Mo. Total	267	16	6.0%	0.2%	



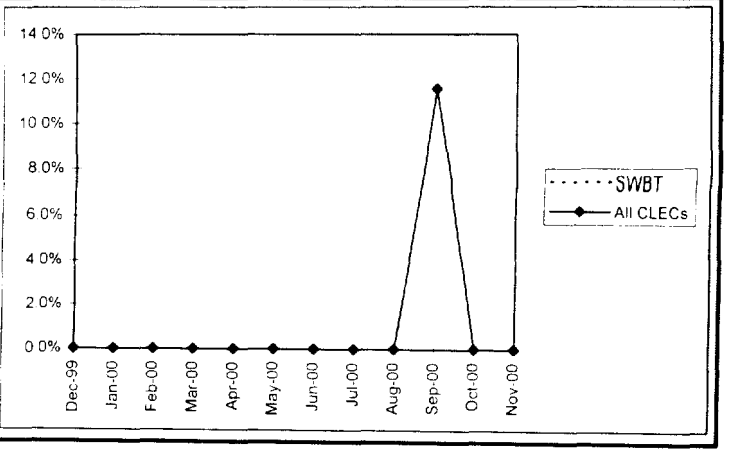
Measurement 60 - 04	ISDN BRI Port				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	0	0	n/a	0.8%	n/a
Feb-00	0	0	n/a	0.3%	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.8%	n/a
May-00	0	0	n/a	1.0%	n/a
Jun-00	0	0	n/a	2.0%	n/a
Jul-00	0	0	n/a	0.8%	n/a
Aug-00	0	0	n/a	3.0%	n/a
Sep-00	0	0	n/a	1.4%	n/a
Oct-00	0	0	n/a	3.1%	n/a
Nov-00	0	0	n/a	3.6%	n/a
12 Mo. Total	0	0	n/a	0.2%	



Measurement 60 - 05	DS1 Loop				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	2	0	0.0%	n/a	n/a
Apr-00	6	0	0.0%	n/a	n/a
May-00	23	0	0.0%	n/a	n/a
Jun-00	40	3	7.5%	n/a	n/a
Jul-00	26	0	0.0%	n/a	n/a
Aug-00	36	6	16.7%	n/a	n/a
Sep-00	31	6	19.4%	n/a	n/a
Oct-00	30	2	6.7%	n/a	n/a
Nov-00	72	3	4.2%	n/a	n/a
12 Mo. Total	266	20	7.5%	n/a	

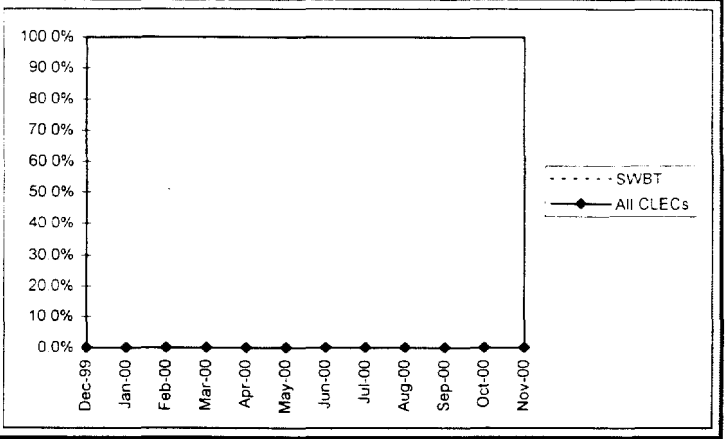


Measurement 60 - 06	DS1 Dedicated Transport				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	4	0	0.0%	n/a	n/a
Feb-00	40	0	0.0%	n/a	n/a
Mar-00	16	0	0.0%	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	26	3	11.5%	n/a	n/a
Oct-00	24	0	0.0%	n/a	n/a
Nov-00	14	0	0.0%	n/a	n/a
12 Mo. Total	124	3	2.4%	n/a	

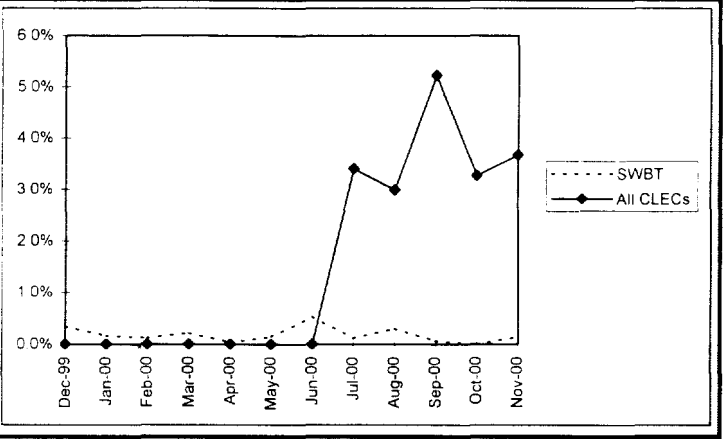


Percent Missed Due Dates Due to Lack of Facilities

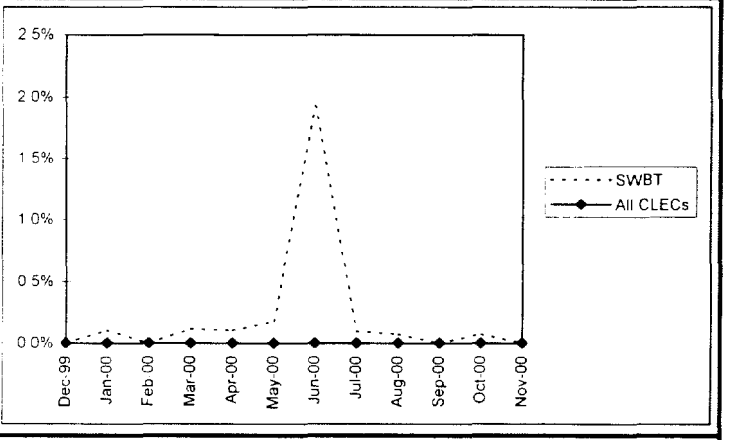
Measurement 60 - 07	ISDN - PRI				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	24	0	0.0%	0.0%	0.00
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	71	0	0.0%	0.0%	0.00
Jun-00	0	0	n/a	0.0%	n/a
Jul-00	0	0	n/a	0.0%	n/a
Aug-00	72	0	0.0%	0.0%	0.00
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	0.0%	n/a
Nov-00	0	0	n/a	0.0%	n/a
12 Mo. Total	167	0	0.0%		



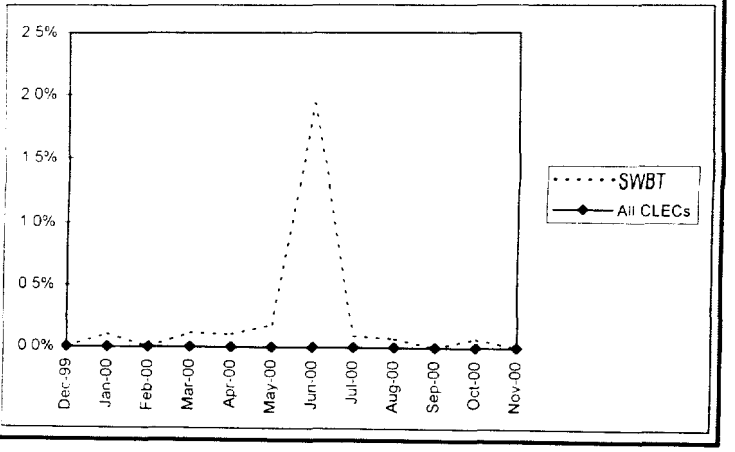
Measurement 60 - 08	DSL (May-00 Retail is SWBT/ASI Combined)				
	All CLECs			SWBT/ASI	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.3%	n/a
Jan-00	0	0	n/a	0.2%	n/a
Feb-00	0	0	n/a	0.1%	n/a
Mar-00	0	0	n/a	0.2%	n/a
Apr-00	1	0	0.0%	0.0%	-0.02
May-00	53	0	0.0%	0.2%	-0.28
Jun-00	115	0	0.0%	0.5%	-0.79
Jul-00	147	5	3.4%	0.1%	6.16
Aug-00	134	4	3.0%	0.3%	4.18
Sep-00	134	7	5.2%	0.1%	8.59
Oct-00	306	10	3.3%	0.0%	7.11
Nov-00	191	7	3.7%	0.1%	7.16
12 Mo. Total	1,081	33	3.1%	0.2%	



Measurement 60 - 09	Analog Trunk Port				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	0	0	n/a	0.1%	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.1%	n/a
Apr-00	0	0	n/a	0.1%	n/a
May-00	0	0	n/a	0.2%	n/a
Jun-00	0	0	n/a	1.9%	n/a
Jul-00	0	0	n/a	0.1%	n/a
Aug-00	0	0	n/a	0.1%	n/a
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	0.1%	n/a
Nov-00	0	0	n/a	0.0%	n/a
12 Mo. Total	0	0	n/a	0.2%	

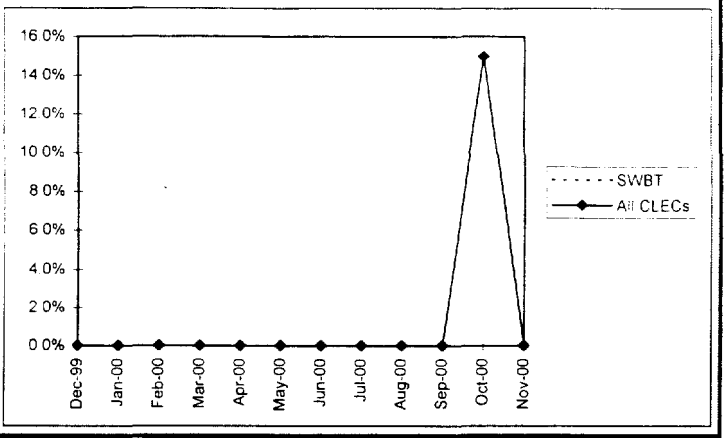


Measurement 60 - 10	Subtending Digital Direct Combination Trunks				
	All CLECs			SWBT	
	No. of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	0	0	n/a	0.1%	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.1%	n/a
Apr-00	0	0	n/a	0.1%	n/a
May-00	0	0	n/a	0.2%	n/a
Jun-00	0	0	n/a	1.9%	n/a
Jul-00	0	0	n/a	0.1%	n/a
Aug-00	0	0	n/a	0.1%	n/a
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	0.1%	n/a
Nov-00	0	0	n/a	0.0%	n/a
12 Mo. Total	0	0	n/a	0.2%	

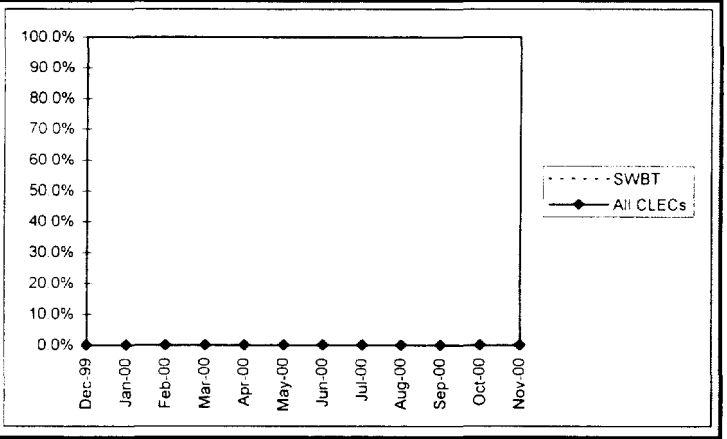


Percent Missed Due Dates Due to Lack of Facilities

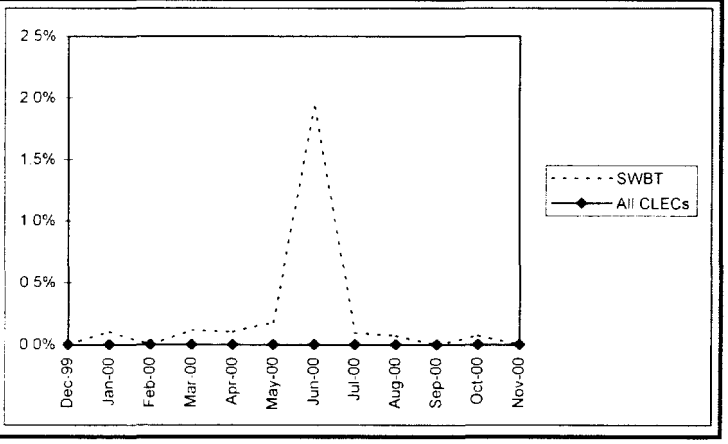
Measurement 60 - 11	DS3 Dedicated Transport				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	9	0	0.0%	n/a	n/a
Apr-00	1	0	0.0%	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	19	0	0.0%	n/a	n/a
Oct-00	20	3	15.0%	n/a	n/a
Nov-00	5	0	0.0%	n/a	n/a
12 Mo Total	54	3	5.6%	0.0%	



Measurement 60 - 12	Dark Fiber				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	0	0	n/a	n/a	n/a
Oct-00	0	0	n/a	n/a	n/a
Nov-00	0	0	n/a	n/a	n/a
12 Mo Total	0	0	n/a	0.0%	

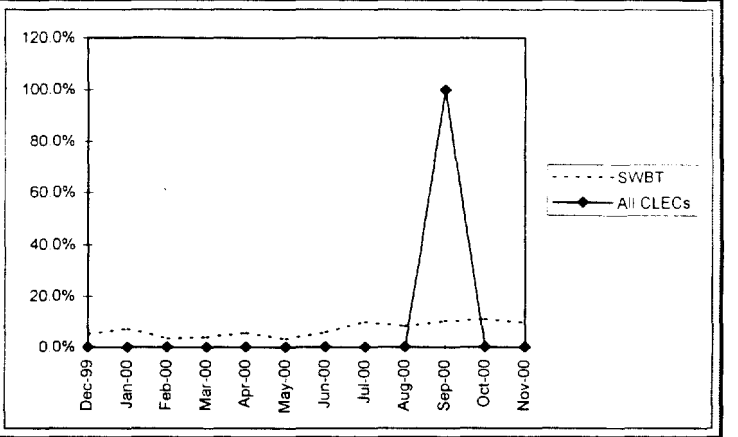


Measurement 60 - 13	Analog Line Port				
	All CLECs			SWBT	
	No of Circuits	# Missed Due Dates	% Missed Due Dates	% Missed Due Dates	Z-Value
Dec-99	0	0	n/a	0.0%	n/a
Jan-00	0	0	n/a	0.1%	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	0.1%	n/a
Apr-00	0	0	n/a	0.1%	n/a
May-00	0	0	n/a	0.2%	n/a
Jun-00	0	0	n/a	1.9%	n/a
Jul-00	8	0	0.0%	0.1%	-0.09
Aug-00	34	0	0.0%	0.1%	-0.16
Sep-00	46	0	0.0%	0.0%	0.00
Oct-00	10	0	0.0%	0.1%	-0.09
Nov-00	4	0	0.0%	0.0%	0.00
12 Mo Total	102	0	0.0%	0.2%	

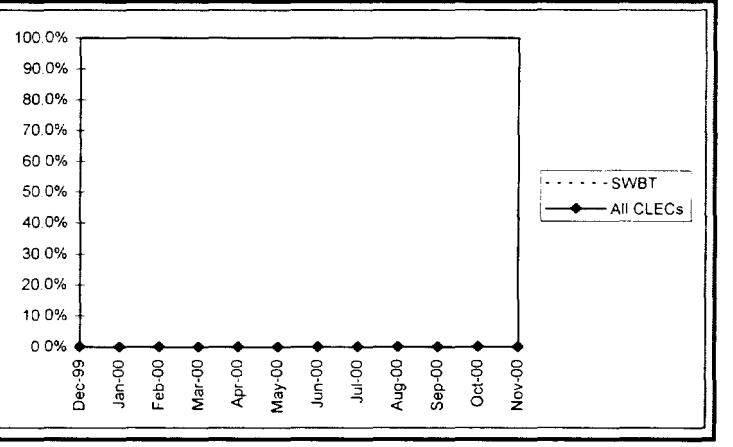


Percent Missed Due Dates Due to Lack of Facilities > 30 Days

Measurement 60 - 14	8.0 dB Loop				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	1	0	0.0%	5.0%	-0.23
Jan-00	0	0	n/a	7.2%	n/a
Feb-00	0	0	n/a	3.5%	n/a
Mar-00	0	0	n/a	4.0%	n/a
Apr-00	0	0	n/a	5.6%	n/a
May-00	0	0	n/a	3.2%	n/a
Jun-00	0	0	n/a	5.7%	n/a
Jul-00	0	0	n/a	9.9%	n/a
Aug-00	0	0	n/a	8.1%	n/a
Sep-00	1	1	100.0%	10.1%	2.97
Oct-00	1	0	0.0%	10.9%	-0.35
Nov-00	0	0	n/a	9.4%	n/a
12 Mo. Total	3	1	33.3%	7.0%	

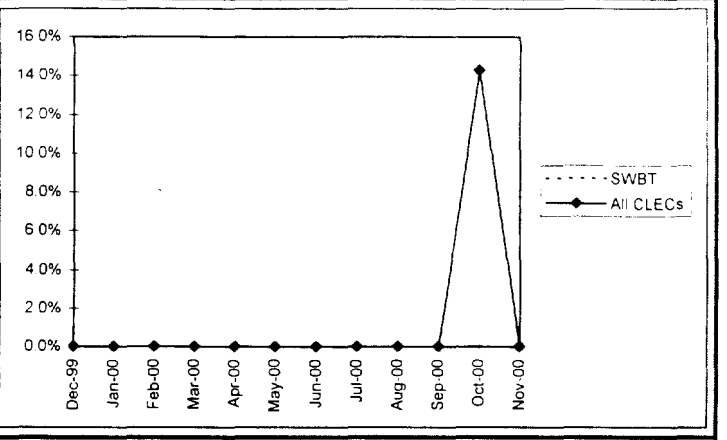


Measurement 60 - 15	5.0 dB Loop				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	0.0%	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	0	0	n/a	0.0%	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	0	0	n/a	0.0%	n/a
Jun-00	0	0	n/a	0.0%	n/a
Jul-00	0	0	n/a	0.0%	n/a
Aug-00	0	0	n/a	0.0%	n/a
Sep-00	0	0	n/a	n/a	n/a
Oct-00	0	0	n/a	0.0%	n/a
Nov-00	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a	0.0%	

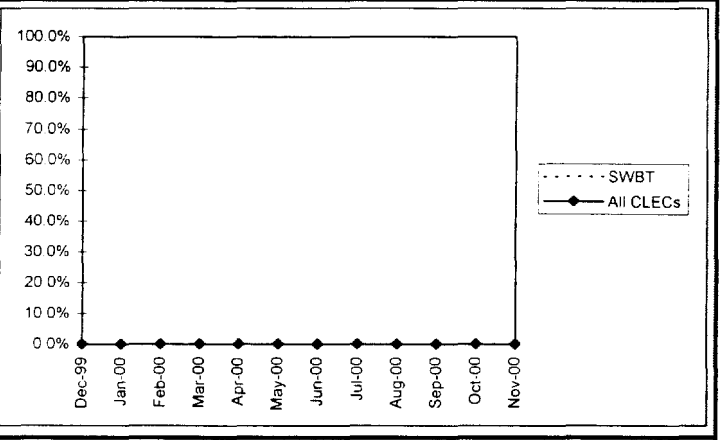


Percent Missed Due Dates Due to Lack of Facilities > 30 Days

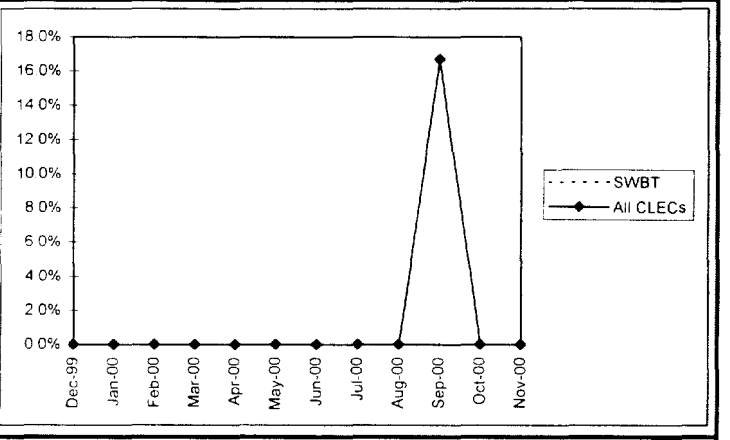
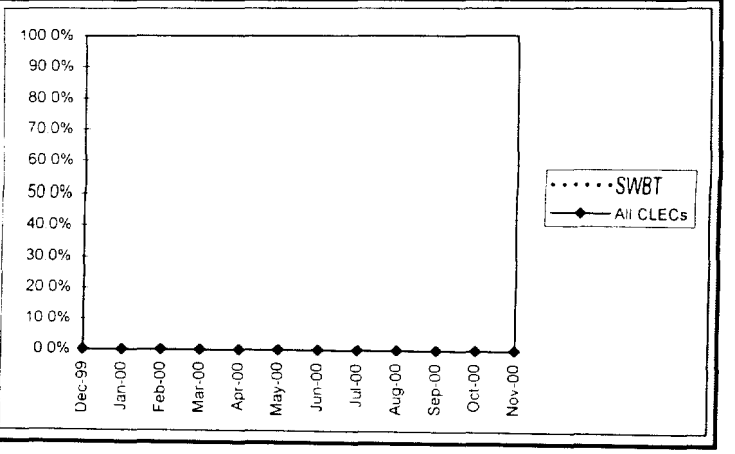
Measurement 60 - 16	BRI Loop				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	0.0%	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	0	0	n/a	0.0%	n/a
Jun-00	0	0	n/a	0.0%	n/a
Jul-00	0	0	n/a	0.0%	n/a
Aug-00	2	0	0.0%	0.0%	0.00
Sep-00	4	0	0.0%	0.0%	0.00
Oct-00	7	1	14.3%	0.0%	1.11
Nov-00	3	0	0.0%	0.0%	0.00
12 Mo. Total	16	1	6.3%	28.6%	



Measurement 60 - 17	ISDN BRI Port				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	0.0%	n/a
Feb-00	0	0	n/a	0.0%	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	0.0%	n/a
May-00	0	0	n/a	0.0%	n/a
Jun-00	0	0	n/a	0.0%	n/a
Jul-00	0	0	n/a	0.0%	n/a
Aug-00	0	0	n/a	0.0%	n/a
Sep-00	0	0	n/a	0.0%	n/a
Oct-00	0	0	n/a	0.0%	n/a
Nov-00	0	0	n/a	0.0%	n/a
12 Mo. Total	0	0	n/a	28.6%	



Measurement 60 - 18	DS1 Loop				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	3	0	0.0%	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	6	0	0.0%	n/a	n/a
Sep-00	6	1	16.7%	n/a	n/a
Oct-00	2	0	0.0%	n/a	n/a
Nov-00	3	0	0.0%	n/a	n/a
12 Mo. Total	20	1	5.0%	n/a	



Measurement 60 - 19	DS1 Dedicated Transport				
	All CLECs			SWBT	
	# Missed Due Dates	Number > 30 Days	Percent > 30 Days	Percent > 30 Days	Z-Value
Dec-99	0	0	n/a	n/a	n/a
Jan-00	0	0	n/a	n/a	n/a
Feb-00	0	0	n/a	n/a	n/a
Mar-00	0	0	n/a	n/a	n/a
Apr-00	0	0	n/a	n/a	n/a
May-00	0	0	n/a	n/a	n/a
Jun-00	0	0	n/a	n/a	n/a
Jul-00	0	0	n/a	n/a	n/a
Aug-00	0	0	n/a	n/a	n/a
Sep-00	3	0	0.0%	n/a	n/a
Oct-00	0	0	n/a	n/a	n/a
Nov-00	0	0	n/a	n/a	n/a
12 Mo. Total	3	0	0.0%	n/a