

**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT B



VERIZON SYSTEM SUPPORT HELP DESK
TYPE 1 SEVERITY 2 BULLETIN

Severity: 2
ID#: CR# 1923
Subject: Pre-Order Business Rules Documentation and Process Modification
Date & Time of Bulletin: 02/01/01
Date & Time of Issue Identified: N/A

Report: Final
Version #: LSOG3, LSOG4
Category: Process
Systems Impacted: WEB GUI, EDI, CORBA
Area Impacted: UNE, TSR
Process Affected: Pre-Order
Former BA Region: North, South
Documentation Impacted: For LSOG 3 V2.9.1 & V2.10.1 North Only and LSOG 4 V4.4.1 & V4.5.1

Resolution: See attached Business rules and Interim Process

Effective Date: 02/02/01

Details:

Verizon East is providing an interim process that will allow a CLEC to request and receive loop make up data. This will enable CLECs to determine if facilities qualify for any loop technology dependent product prior to placing a firm order.

- ♦ Refer to attached to documentation details.

Interim Pre Order Process

For

Loop Make-Up

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Summary

Verizon East is providing an interim process that will allow a CLEC to request and receive loop make up data. When available, this may help CLECs better determine which services they can offer prior to placing a firm order. This will enable CLECs to determine if facilities qualify for any loop technology dependent product prior to placing a firm order. The existing Pre Order transaction (Loop Qualification - Extended) has been amended for this new interim process with a minimal amount of revisions.

Either service address or working telephone number will determine location. Loop Make up information will be provided at the loop level.

Note: This process does not reserve or guarantee facilities.

Scope

This process will be available for the entire Verizon East region for LSOG 4 and Former Bell Atlantic North region for LSOG 3. It will be available via Web GUI, EDI and CORBA.

Changes to Current Process

This new process will use an existing Pre Order transaction (Loop Qualification - Extended). When using the Loop Qualification - Extended transaction, CLECs may request loop qualification for ISDN products and are provided with information regarding facility availability. Currently no loop make up data is returned. This interim process will utilize the same interface to return a detailed loop make up so the CLEC may determine which products to negotiate with their end users. Using this process for an loop make up data will not provide qualification for ISDN or any other service. Neither will this process add or subtract any information provided for a normal extended ISDN Loop Qualification request.

The interim Loop Make Up process uses the existing Pre Order transaction Loop Qualification - Extended for the CLECs to request and receive non-product specific loop make up data on an individual request basis without the need for sending a firm service order request. No new field edits are introduced as a result of this interim process. However, the use of a fictitious NPANXX (999999 or 999-999) will be used to differentiate the Loop Make Up request from the extended ISDN Loop Qualification request.

Instructions to request a Loop Make Up query are provided in this document.

Data will be returned in the field "ENGRMKS".

Response Information

Responses to loop make up requests should be provided within 24 hours/1 business day. For those locations where loop make up is not available, the customer will receive "Insufficient Information", in the ENGRMKS field.. This will indicate that Loop Make Up data is not available.

Loop Make Up vs. Loop Qualification Query

Detailed here is a partial example of how to use the Loop Qualification - Extended transaction to process a Loop Make-Up query. Not all admin fields are included.

Field	Existing Transaction Loop Qualification - Extended	New Functionality Loop Make Up
TXTYP (LSOG 4) INQTY (LSOG 3)	P = Loop Qualification Extended	P = Loop Qualification Extended Also used to process Loop Make Up requests. Note: NPANXX will be used to differentiate. See NPANXX below.
INQACT	A = New Activity	A = New Activity
NAME	Enter End User Name	Enter CLEC Name Required to pass existing edits only. This data will be ignored when processing Loop Make Up request.
CI (LSOG 4)	C = CLEC R = Reseller Used to determine if qualification is for ISDN or Premium Link Service. (LSOG 4 only)	C = CLEC R = Reseller Required to pass existing edits only. This data will be ignored when processing Loop Make Up request. (LSOG 4 only)
SVCTYP (LSOG 3)	IBSD TXSU Used to determine if qualification is for ISDN or Premium Link Service. (LSOG 3 only.)	IBSD TXSU Enter either. Required to pass existing edits only. This data will be ignored when processing Loop Make Up request. (LSOG 3 only)
Service Address	Use of Service Address to identify location for qualification of new facilities only.	Use Service Address or QUALTEL to identify location
QUALTEL	Use of QUALTEL to identify location for qualification of existing facilities only.	Use Service Address or QUALTEL to identify location
CHC	Enter "No" if service address is populated. This indicates query is for new facilities. Enter "Yes" if QUALTEL is populated. This indicates query if for upgrade requests for existing facilities.	Enter "No" if service address is populated. Enter "Yes" if QUALTEL is populated. Required to pass existing edits only. This data will be ignored when processing Loop Make Up request.

Field	Existing Transaction Loop Qualification - Extended	New Functionality Loop Make Up
QNR	Enter total number of facilities to be qualified. If qualifying new facilities QNR may equal up to 999. If qualifying existing facilities, QNR must equal "1".	Enter "1" Required to pass existing edits only. This data will be ignored when processing Loop Make Up request.
DDD	Must enter date in following format CCYYMMDD. This is requested date.	Must enter date in following format CCYYMMDD. Required to pass existing edits only. This data will be ignored when processing Loop Make Up request.
ADDFAC	Equal total number of new facilities.	If query by Service Address, enter "1". If query by QUALTEL, do not enter any data in this field. Required to pass existing edits only. This data will be ignored when processing Loop Make Up request.
NPANXX	Enter appropriate LSO to correspond to location.	Enter 999999 (LSOG 4) Enter 999-999 (LSOG 3) Note: This is the primary driver to indicate you are processing a Loop Make Up request.
REMARKS	Used to provide additional information for Extended Loop Qualification request.	Enter "Loop Make Up Request" . Required to pass existing edits. This data will be ignored when processing Loop make Up requests.

Loop Make Up Specific Field Entry Requirements

TXTYP = P (LSOG 4)	
INQTYTYP = P (LSOG 3)	
INQACT = A	
SVCTYP = IBSD, TXSU (either valid only with LSOG 3)	
If Service Address to designate Location	If QUALTEL to designate Location
CHC = No	CHC = Yes
QNR = 1	QNR = 1
ADDFAC = 1	Not Applicable
DDD = CCYYMMDD	DDD = CCYYMMDD
NPANXX = 999999 (LSOG 4)	NPANXX = 999999 (LSOG 4)
NPANXX = 999-999 (LSOG 3)	NPANXX = 999-999 (LSOG 3)
REMARKS = Loop Make Up Request	REMARKS = Loop Make Up Request

Loop Make Up Response Data

Detailed here is a partial example of the data returned for Loop Make-up.
Admin fields and mirror back information are not provided in this example.

Field	Loop Make Up
STATUS	"Inquiry Complete"
ENGRMKS	If Loop Make Up data is available-- Loop Make Up data will be provided in this field. (See Construction of the LMU String following) If Loop Make Up data is not available— The following message will be returned, "Insufficient Information"

Construction of the LMU String

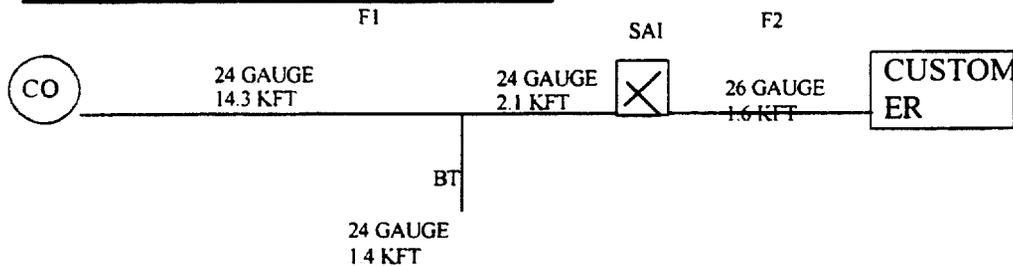
Non-Loaded Example

1. Read from left to right . Starts at Central Office and moves out toward customer serving terminal.
2. Shows Gauge of following length of cable. Valid values: 19,22,24,26.
3. Indicates if length of cable is Not Loaded "NL", Loaded in which case it will show "*88", or Bridge Tap in which case it will show "BT".
4. Dash used to indicate a change to next data element. LFACS uses colons.
5. Length of cable piece (in KFT).
6. Start of second length of cable. Starts with Gauge.
7. If Segment is a BT segment it will show BT. BT located after cumulative length of previous sections.
8. Shows Length of BT in this case.
9. Double Dashes indicates the end of the BT segment, revert back to previous cable.
10. X indicates a change in segment. For example changing from F1 to F2 at SAI box.
11. 90DEG indicates that this length of cable is aerial. If not shown assume underground or buried.

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lmu 24NL - 14.30KF-24BT-1.4KF- -24NL:2.1KF-X-26NL-90DEG-1.60KF

Non-Loaded Graphical Representation

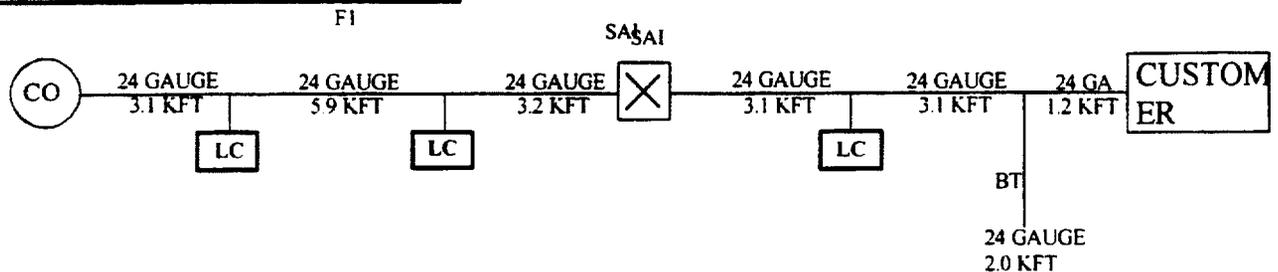


Loaded Example

1. Read from left to right . Starts at Central Office and moves out toward customer serving terminal.
2. Shows Gauge of following length of cable. Valid values: 19,22,24,26.
3. Indicates if length of cable is Not Loaded “NL”, Loaded in which case it will show “*88”, or Bridge Tap in which case it will show “BT”.
4. Dash used to indicate a change to next data element. LFACS uses colons.
5. Length of cable piece (in KFT).
6. When cable is loaded, “L” indicates that the load coil is located at the end of that length of cable.
7. In this example, 5.90KFL indicates the second length of cable between the first load coil and the second load coil. Since there is no indication of gauge, it is assumed to be the last stated gauge.
8. Start of next length of cable. Notice the absence of the L at the end of the length, therefore no load present.
9. X indicates a change in segment. For example changing from F1 to F2 at SAI box.
10. 90DEG indicates that this length of cable is aerial. If not shown assume underground or buried.
11. If Segment is a BT segment it will show BT. BT located after cumulative length of previous sections.
12. Shows Length of BT in this case
13. Double Dashes indicates the end of the BT segment, revert back to previous cable.

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬
 imu 24*88 - 3.10KFL -5.90KFL -3.2 KF - X - 24*88 -90 DEG - 3.10KFL- 3.30KF - 24BT-2.0KF- -1.20KF

Loaded Graphical Representation



Impact to Business Rules

With the exception of documentation only changes, there are no other revisions to the business rules. Changes to the business rules include additions or revisions to field or valid entry notes to clarify field use for Loop Make Up or Loop Qualification requests. These changes are found in the Notes and Conditions column of the business rules. Any fields that have changes to the field or valid entry notes are documented in the following section.

Business Rules Snapshot LSOG 4

(Only fields that have changes are captured in this section. Changes are in blue text)

This transaction will allow the external user to process two different query types. One option will allow the external user to process an inquiry to qualify facilities prior to placing an order. This option provides qualification of facilities for ISDN or Premium Link Service. A request which attempts to qualify both a new facility and an existing facility must be performed as separate transactions.

The second option will allow the external user to determine loop make-up criteria prior to placing an order. The minimum requirement for a loop make up inquiry is designation of location. Location may be designated by either a validated service address or working telephone number.

Both options may be processed by either service address or working telephone number. If by service address you should input the address as returned on the Address Validation Response to ensure qualification of correct facilities. When the telephone number is CLEC-owned, CLECs should validate using service address fields. In the case where it is a CLEC-owned switch, Verizon does not have inventory of the CLEC telephone number therefore the address should be used.

Loop Qualification (Query)								LSOG 4	
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
4	TXTYP	Transaction Type	1	A	Required		1,1	Q= Loop Qualification Basic P= Loop Qualification Extended	Identifies type of transaction. Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: Basic Loop Qualification (TXTYP = Q) will provide an automated response. If the query returns unsuccessful, a second attempt should be done with TXTYP= P. Extended Loop- Qualification (TXTYP=P) will be routed to Outside Engineering for a more extensive search, but timeframe for return will be longer. For Loop Make Up request the initial inquiry will use TXTYP = P. See Appendix 2. 1, 2. 3 for all valid entries.
6a	CI	Customer Indicator	1	A	Required		1,1	C = CLEC R = Reseller	Identifies whether the request is from CLEC or Reseller. Field Notes Resellers qualify ISDN lines. CLECs qualify premium links. For Loop Make Up requests this information is not applicable, but must be supplied to enable the transaction to bypass existing edits.

January 29, 2001

Loop Qualification (Query)								LSOG 4	
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
211	CHC	Reuse Existing Facility	1	A	Required		1,1	Y = Yes N = No	<p>This field is used to qualify an existing telephone number upgrade to ISDN or Premium Link Service.</p> <p>Field Notes For Loop Make Up requests this field is not applicable, but must be supplied to enable the transaction to bypass existing edits. "Y" should be provided if validating by Qualifying TN. "N" should be provided if validating by Service Address.</p> <p>Usage Notes A request that attempts to qualify both a new facility and an existing facility must be performed as separate transactions. ISDN/Premium Link loop qualification requests only.</p> <p>Valid Entry Notes "Yes" indicates the request for a regrade of the existing facility to support the required loop qualification. Only one loop may be qualified at a time. In the case: Validate by TN only. "No" indicates a request for new facilities. Facilities may or may not be available. In this case: Validate by address only. ISDN/Premium Link loop qualification requests only.</p>
30	QNR	*Number of Circuits Requested	*3	N	Required		1,1	001-999	<p>Total number of loops to be qualified.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: If CHC = Y, then QNR = 1. If CHC = N then QNR = # of facilities requested.</p> <p>For Loop Make Up: QNR = 1.</p>

January 29, 2001

Loop Qualification (Query)								LSOG 4	
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
35d	ADDFAC	# of Additional Facilities Needed	2	N	Conditional		0,1		<p>Provides the numbers of brand new loops that are required.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: Required if CHC = N, otherwise prohibited. When CHC = N and INQACT = A, then ADDFAC = # of facilities requests.</p> <p>For Loop Make Up: Required if CHC = N, otherwise prohibited. ADDFAC = 1.</p>
36	NPANXX	*Local Service Office	6	N	Conditional		0,1		<p>Identifies the NPA-NXX of the local service central office of the end user service location.</p> <p>Field Notes For Loop Make Up this field must be sent populated with 999999. If anything other than 999999 is entered the query will be treated as an extended loop qualification requests instead of a Loop Make up request.</p> <p>Usage Notes For Loop Qualification of ISDN or Premium Link Service: Required when QUALTEL is populated.</p> <p>Valid Entry Notes A dash is prohibited between the NPA and the NXX.</p>

Loop Qualification (Query)									LSOG 4
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
99b	REMARKS	Remarks	2000	AN	Conditional		0,1		<p>Identifies a free flowing field which can be used to expand upon and clarify other data on this form.</p> <p>Field Notes For Loop Qualification of ISDN or Premium Link Service: If a working Telephone Number is not provided, the TC must provide in remarks, either a working circuit, nearest pole number or nearest subscriber at the End User Location.</p> <p>For Loop Make Up enter "Loop Make Up Request".</p> <p>Usage Notes Prohibited on Basic loop qualification (TXTYP value Q). Required for Extended Loop Qualifications (TXTYP value P).</p>

This transaction returns the disposition of the pre-order basic/extended loop qualification or loop make up query. This transaction is sent only in response to an inquiry.

Loop Qualification (Response)								LSOG 4	
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
4	TXTYP	Transaction Type	1	A	Required		1,1	Q= Loop Qualification Basic P= Loop Qualification Extended	<p>Identifies type of transaction.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: Basic Loop Qualification (TXTYP = Q) will provide an automated response. If the query returns unsuccessful, a second attempt should be done with TXTYP= P. Extended Loop- Qualification (TXTYP=P) will be routed to Outside Engineering for a more extensive search, but timeframe for return will be longer.</p> <p>For Loop Make Up request the initial inquiry will use TXTYP = P.</p> <p>See Appendix 2. 1, 2. 3 for all valid entries.</p>

Loop Qualification (Response)

LSOG 4

No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
6b	STATUS	Status	200	AN	Conditional		0,1		<p>Seven possible values are returned.</p> <p>Field Notes For Loop Qualification of ISDN or Premium Link Service: Requery using TXTYP of P. If second attempt is unsuccessful follow up with the TISOC.</p> <p>Usage Notes Prohibited for Partial Match. For Loop Qualification of ISDN or Premium Link Service: The valid entries: Return for Insufficient Information, Inquiry Successful, Return Inquiry to Sales, and Inquiry Complete are only returned for Loop Qualification Extended.</p> <p>For Loop Make Up: Valid entry: Inquiry Complete.</p>
6f	ENGRMKS	Engineering Remarks	2000	AN	Conditional		0,1		<p>Includes engineering remarks.</p> <p>Usage Notes Only optional if TXTYP = P. Prohibited for partial match.</p> <p>Valid Entry Notes Populated if provided by facility interface.</p> <p>For Loop Make Up queries: If Loop Make Up data is available-- Loop Make Up data will be provided in this field.</p> <p>If Loop Make Up data is not available— The following message will be returned, "Insufficient Information"</p>

Attachment B – Joint Supplemental Reply Declaration of Paul A. Lacouture and Virginia P. Ruesterholz – 16 of 21

Business Rules Snapshot LSOG 3/North
(Only fields that have changes are captured in this section.)

This transaction will allow the external user to process two different query types. One option will allow the external user to process an inquiry to qualify facilities prior to placing an order. This option provides qualification of facilities for ISDN or Premium Link Service. A request which attempts to qualify both a new facility and an existing facility must be performed as separate transactions.

The second option will allow the external user to determine loop make-up criteria prior to placing an order. The minimum requirement for a loop make up inquiry is designation of location. Location may be designated by either a validated service address or working telephone number.

Both options may be processed by either service address or working telephone number. If by service address you should input the address as returned on the Address Validation Response to ensure qualification of correct facilities. Bell Atlantic suggests performing an Address Validation transaction before performing a Loop Qualification transaction. A Loop Qualification Inquiry can be submitted by either service address or working telephone number except when qualifying a working CLEC telephone number. When the telephone number is CLEC-owned, CLECs should validate using service address fields. In the case where it is a CLEC-owned switch, Verizon does not have inventory of the CLEC telephone number therefore the address should be used.

Loop Qualification (Query)									LSOG 3
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
4	INQTYP	Inquiry Type	1	A	Required		1,1	Q= Loop Qualification Basic P= Loop Qualification Extended	Identifies type of inquiry. Valid Entry Notes See Appendix 2. 1, 2, 3 for all valid values. For Loop Qualification of ISDN or Premium Link Service: The first attempt should be with an INQTYP = Q. If that query returns unsuccessful, a second attempt should be done with INQTYP= P. Basic Loop Qualification (Q) will provide an automated response. Extended Loop Qualification (P) will be routed to Outside Engineering for a more extensive search, but timeframe for return will be longer. For Loop Make Up request the initial inquiry will use TXTYP = P.

Loop Qualification (Query)

LSOG 3

No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
211	CHC	Reuse Existing Facility	1	A	Required		1,1	Y = Yes: Validate by TN only N = No: Validate by Service Address	<p>This field is used to qualify an existing telephone number upgrade to ISDN or Premium Link Service.</p> <p>Field Notes For Loop Make Up requests this field is not applicable, but must be supplied to enable the transaction to bypass existing edits. "Y" should be provided if validating by Qualifying TN. "N" should be provided if validating by Service Address.</p> <p>Usage Notes A request that attempts to qualify both a new facility and an existing facility must be performed as separate transactions. ISDN/Premium Link loop qualification requests only.</p> <p>Valid Entry Notes "Yes" indicates the request for a regrade of the existing facility to support the required loop qualification. In this case: Inquiry is the only valid activity. Only one loop may be qualified at a time: ADDFAC = 0 and QNR = 1. "No" indicates a request for new facilities, Facilities may or may not be available. In this case: Inquiry -Determine how many facilities will qualify. Validate by service address. ISDN/Premium Link loop qualification requests only.</p>

Loop Qualification (Query)

LSOG 3

No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
30	QNR	*Quantity of Circuits Requested	*3	N	Required		1,1	001-999	<p>Total number of loops to be qualified.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: If CHC = Y, then QNR = 1. If CHC = N then QNR = # of facilities requested.</p> <p>For Loop Make Up: QNR = 1.</p>
34e	SVCTYP	Service Type	35	A	Required		1,1	IBSD = ISDN Basic TXSU = Premium Link	<p>Identifies the service type requiring qualification.</p> <p>Field Notes: For Loop Make Up: Enter either value to bypass edits. This data will be ignored.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: A Premium Link is a 2 wire digital ISDN qualified Loop. Use ISDN Basic for RESALE, and Premium Link for UNE loop qualification.</p>
35d	ADDFAC	# of Additional Facilities Needed	2	N	Conditional		0,1		<p>Provides the numbers of brand new loops that are required.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: Required if CHC = N, otherwise prohibited. When CHC = N and INQACT = A, then ADDFAC = # of facilities requests.</p> <p>For Loop Make Up: Required if CHC = N, otherwise prohibited. ADDFAC = 1.</p>

Loop Qualification (Query)									LSOG 3
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
36	NPANXX	*Local Service Office	7	N	Conditio nal		0,1		<p>Identifies the NPA-NXX of the local service central office of the end user service location.</p> <p>Field Notes A dash is required between the NPA and the NXX.</p> <p>For Loop Make Up this field must be sent populated with 999999. If anything other than 999999 is entered the query will be treated as an extended loop qualification requests instead of a Loop Make up request.</p>
99b	REMARKS	Remarks	2000	AN	Conditio nal		0,1		<p>Identifies a free flowing field which can be used to expand upon and clarify other data on this form.</p> <p>Field Notes Prohibited on Basic Loop Qualifications (INQTYP) value Q. Required on Extended Loop Qualifications (INQTYP) value P.</p> <p>For Loop Qualification of ISDN or Premium Link Service: If a working Telephone Number is not provided, the TC must provide in remarks, either a working circuit, nearest pole number or nearest subscriber at the End User Location.</p> <p>For Loop Make Up enter "Loop Make Up Request".</p>

This transaction returns the disposition of the pre-order basic loop qualification or in Bell Atlantic North, extended loop qualification or loop make up query.
 This transaction is sent only in response to an inquiry. No unsolicited responses are sent.

Loop Qualification (Response)								LSOG 3	
No.	Field	Data Description	Length	Type	Usage	Grp.	Occur	Valid Entries	Notes and Conditions
6b	STATUS	Status	200	AN	Conditional		0,1	<ul style="list-style-type: none"> • Line is Regradable • Line is Not Regradable • Service Availability Response • Returned for Insufficient Information • Inquiry Successful • Return Inquiry to Sales • Inquiry Completed 	<p>Seven possible values are returned.</p> <p>Valid Entry Notes For Loop Qualification of ISDN or Premium Link Service: Requery using INQTYP of P. If second attempt is unsuccessful follow up with the TISOC.</p> <p>Usage Notes For Loop Qualification of ISDN or Premium Link Service: The valid entries: Return for Insufficient Information, Inquiry Successful, Return Inquiry to Sales, and Inquiry Complete are only returned for Loop Qualification Extended.</p> <p>For Loop Make Up: Valid entry: Inquiry Complete.</p>
6f	ENGRMKS	Engineering Remarks	2000	AN	Conditional		0,1		<p>Includes engineering remarks.</p> <p>Usage Notes Only optional if INQTYP = P. Prohibited for partial match.</p> <p>Valid Entry Notes Populated if provided by facility interface.</p> <p>For Loop Make Up queries: If Loop Make Up data is available-- Loop Make Up data will be provided in this field.</p> <p>If Loop Make Up data is not available— The following message will be returned, "Insufficient Information"</p>



C



**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT C

SUMMARY OF LFACS REQUESTS

JAN - FEB 2001

	<u>JAN</u>	<u>FEB</u>	<u>TOTAL</u>
# OF REQUESTS	1	12	13
# OF REQUESTS COMPLETED WITHIN 24 HOURS	1	12	13
PERCENT COMPLETED WITHIN 24 HOURS	100%	100%	100%

REDACTED FOR PUBLIC INSPECTION