STATE: TENNESSEE
MSA: CHATTANOOGA

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	84.16	84.26	84.36	84.46
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	99.36	99.35	99.34	99.33
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	94.59	98.70	98.85	99.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	11.94	11.40	11.20	10.90
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	98.06	98.00	98.00	97.90
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	98.06	98.00	98.00	97.90
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	84.16	84.60	84.80	84.90
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	84.16	84.60	84.80	84.90
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: CHATTANOOGA (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	0.00	0.00	0.00	0.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	11.94	11.40	11.20	10.90
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	96.55	96.48	96.41	96.35
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	98.06	98.00	98.00	97.90
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	98.06	98.00	98.00	97.90
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	98.06	98.00	98.00	97.90
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	98.06	98.00	98.00	97.90
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	98.06	98.00	98.00	97.90
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	98.06	98.00	98.00	97.90
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	98.06	98.00	98.00	97.90
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	98.06	98.00	98.00	97.90
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	98.06	98.00	98.00	97.90
MESSAGE DESK (SMDI)	SMDI	BSE	98.06	98.00	98.00	97.90
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	98.06	98.00	98.00	97.90
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	96.55	96.48	96.41	96.35
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: CHATTANOOGA (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	94.59	98.70	98.85	99.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	98.06	98.00	98.00	97.90
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	15.83	15.30	15.10	15.00

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: CLARKSVILLE

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	55.53	55.57	55.61	55.65
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	0.00	0.00	0.00	0.00
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	46.00	85.49	89.00	91.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	81.00	81.10	81.60	82.20
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	100.00	100.00	100.00	100.00
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	100.00	100.00	100.00	100.00
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: CLARKSVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	0.00	0.00	0.00	0.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	81.00	81.10	81.60	82.20
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	46.62	46.60	46.58	46.56
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	100.00	100.00	100.00	100.00
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	100.00	100.00	100.00	100.00
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	100.00	100.00	100.00	100.00
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	100.00	100.00	100.00	100.00
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	100.00	100.00	100.00	100.00
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	100.00	100.00	100.00	100.00
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	100.00	100.00	100.00	100.00
MESSAGE DESK (SMDI)	SMDI	BSE	100.00	100.00	100.00	100.00
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	100.00	100.00	100.00	100.00
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	46.62	46.60	46.58	46.56
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: CLARKSVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	46.00	85.49	89.00	91.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	100.00	100.00	100.00	100.00
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	66.59	66.65	66.70	66.75
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	81.00	81.10	81.60	82.20

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: JACKSON

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	37.49	37.55	37.60	37.65
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	0.00	0.00	0.00	0.00
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	79.00	95.71	97.00	98.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	42.46	41.60	41.10	40.70
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	89.38	89.40	89.30	89.20
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	89.38	89.40	89.30	89.20
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	37.49	38.20	38.60	39.00
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	97.90	97.90	97.80	97.80
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	27.12	38.20	38.60	39.00
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: JACKSON (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	0.00	0.00	0.00	0.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	42.46	41.60	41.10	40.70
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	78.11	78.03	77.95	77.90
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	89.38	89.40	89.30	89.20
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	89.38	89.40	89.30	89.20
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	89.38	89.40	89.30	89.20
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	89.38	89.40	89.30	89.20
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	89.38	89.40	89.30	89.20
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	89.38	89.40	89.30	89.20
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	89.38	89.40	89.30	89.20
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	89.38	89.40	89.30	89.20
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	89.38	89.40	89.30	89.20
MESSAGE DESK (SMDI)	SMDI	BSE	89.38	89.40	89.30	89.20
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	89.38	89.40	89.30	89.20
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	78.11	78.03	77.95	77.90
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: JACKSON (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	79.00	95.71	97.00	98.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	89.38	89.40	89.30	89.20
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	53.07	52.20	51.80	51.40

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: JOHNSON CITY

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	0.00	0.00	0.00	0.00
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	0.00	0.00	0.00	0.00
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	0.00	59.41	70.00	75.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	0.00	0.00	0.00	0.00
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	25.49	85.10	85.10	85.00
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	25.49	85.10	85.10	85.00
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	0.00	0.00	0.00	0.00
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	25.49	85.10	85.10	85.00
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	0.00	0.00	0.00	0.00
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: JOHNSON CITY (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	0.00	0.00	0.00	0.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	0.00	0.00	0.00	0.00
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DSO-B SUBRATE MULTIPLEXING SERVICE	DSO-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	0.00	0.00	0.00	0.00
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	25.49	85.10	85.10	85.00
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	25.49	85.10	85.10	85.00
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	25.49	85.10	85.10	85.00
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	25.49	85.10	85.10	85.00
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	25.49	85.10	85.10	85.00
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	25.49	85.10	85.10	85.00
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	25.49	85.10	85.10	85.00
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	25.49	85.10	85.10	85.00
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	25.49	85.10	85.10	85.00
MESSAGE DESK (SMDI)	SMDI	BSE	25.49	85.10	85.10	85.00
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	25.49	85.10	85.10	85.00
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	0.00	0.00	0.00	0.00
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: JOHNSON CITY (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	0.00	59.41	70.00	75.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	25.49	85.10	85.10	85.00
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	74.50	74.00	73.80	73.60

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: KNOXVILLE

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	22.56	22.70	22.80	22.90
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	100.00	100.00	100.00	100.00
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	86.94	95.75	97.00	98.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	65.20	65.10	65.10	65.10
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	94.31	97.00	96.90	96.90
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	94.31	97.00	96.90	96.90
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	22.56	22.70	22.80	22.90
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	97.07	97.00	96.90	96.90
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	23.22	29.00	28.90	28.90
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: KNOXVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	6.53	6.50	6.60	6.60
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	65.20	65.10	65.10	65.10
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	89.11	89.00	89.00	89.00
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	94.31	97.00	96.90	96.90
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	94.31	97.00	96.90	96.90
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	94.31	94.20	94.10	94.00
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	94.31	97.00	96.90	96.90
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	94.31	97.00	96.90	96.90
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	94.31	97.00	96.90	96.90
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	94.31	97.00	96.90	96.90
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	94.31	97.00	96.90	96.90
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	94.31	97.00	96.90	96.90
MESSAGE DESK (SMDI)	SMDI	BSE	94.31	97.00	96.90	96.90
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	94.31	97.00	96.90	96.90
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	89.11	89.00	89.00	89.00
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: KNOXVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	86.94	95.75	97.00	98.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	94.31	97.00	96.90	96.90
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	70.89	70.90	71.00	71.00

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: MEMPHIS

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	51.08	52.00	52.50	53.00
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	95.89	95.89	95.89	95.89
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	95.63	97.40	99.00	100.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	28.74	28.30	27.90	27.70
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	100.00	100.00	100.00	100.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	99.62	99.50	99.50	99.50
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	99.62	99.50	99.50	99.50
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	51.08	52.20	52.70	52.90
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	52.81	55.50	56.00	56.30
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	98.66	98.60	98.55	98.50

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: MEMPHIS (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	3.18	3.20	3.20	3.30
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	98.66	98.60	98.55	98.50
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	28.74	28.30	27.90	27.70
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	89.08	89.08	89.08	89.08
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	99.62	99.50	99.50	99.50
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	100.00	100.00	100.00	100.00
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	99.62	99.50	99.50	99.50
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	100.00	100.00	100.00	100.00
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	100.00	100.00	100.00	100.00
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	99.62	99.50	99.50	99.50
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	100.00	100.00	100.00	100.00
MESSAGE DESK (SMDI)	SMDI	BSE	99.62	99.50	99.50	99.50
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	95.82	95.82	95.82	95.82
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	98.66	98.60	98.55	98.50
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	100.00	100.00	100.00	100.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	100.00	100.00	100.00	100.00
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	89.08	89.08	89.08	89.08
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: MEMPHIS (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	95.63	97.40	99.00	100.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	98.66	98.60	98.55	98.50
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	100.00	100.00	100.00	100.00
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	100.00	100.00	100.00	100.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	98.66	98.60	98.55	98.50
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	98.66	98.60	98.55	98.50
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	29.12	28.70	28.40	28.20

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: NASHVILLE

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	60.67	60.70	60.73	60.75
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	98.29	98.35	98.40	98.40
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	89.97	95.70	98.00	100.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	32.66	32.50	32.50	32.50
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	99.10	99.00	99.00	99.00
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	98.66	98.60	98.50	98.50
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	98.66	98.60	98.50	98.50
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	99.10	99.00	99.00	99.00
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	60.67	60.70	60.80	60.90
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	99.10	100.00	100.00	100.00
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	99.10	99.00	99.00	99.00
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	55.65	65.10	65.10	65.00
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: NASHVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	4.48	4.30	4.20	4.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	32.66	32.50	32.50	32.50
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DSO-B SUBRATE MULTIPLEXING SERVICE	DSO-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	99.10	99.00	99.00	99.00
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	94.27	94.27	94.27	94.27
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	98.66	98.60	98.50	98.50
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	98.66	98.60	98.50	98.50
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	99.54	99.54	99.54	99.54
HOT LINE	HOT LINE	CNS	98.66	98.60	98.50	98.50
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	99.10	99.00	99.00	99.00
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	98.66	98.60	98.50	98.50
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	99.10	99.00	99.00	99.00
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	98.66	98.60	98.50	98.50
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	98.66	98.60	98.50	98.50
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	98.66	98.60	98.50	98.50
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	98.66	98.60	98.50	98.50
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	98.66	98.60	98.50	98.50
MESSAGE DESK (SMDI)	SMDI	BSE	98.66	98.60	98.50	98.50
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	85.23	85.23	85.23	85.23
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	99.10	99.00	99.00	99.00
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	98.66	98.60	98.50	98.50
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	94.27	94.27	94.27	94.27
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: NASHVILLE (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	89.97	95.70	98.00	100.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	98.66	98.60	98.50	98.50
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	100.00	100.00	100.00	100.00
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	99.10	99.00	99.00	99.00
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	33.95	33.90	33.90	33.90

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE
MSA: OUTSIDE MSA

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
AIN ALTERNATE ROUTING	CrisisLink(sm)	B/C	46.30	46.40	46.50	46.60
AIN SINGLE NUMBER ACCESS	DataReach(sm)	BSE	100.00	100.00	100.00	100.00
AIN TERMINATING DATA COLLECTION/CUSTOMIZED ROUTING	AdWatch(R)	CNS	12.24	12.30	12.35	12.40
ACCESS TO CLEAR CHANNEL TRANSMISSION	ACCESS TO CLEAR CHANNEL TRANSMISSION	BSA	100.00	100.00	100.00	100.00
ACCESS TO OPERATIONS SUPPORT SYSTEMS INFO	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ACCESS TO ORDER ENTRY SYSTEM	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
ADSL SERVICE	BellSouth ADSL SERVICE	BSA	50.05	84.55	87.00	89.00
ALTERNATE ROUTING	ALTERNATE ROUTING	B/C	100.00	100.00	100.00	100.00
ANSWER SUPV WITH A LINE SIDE INTERFACE	ANSWER SUPERVISION ON THE LINE SIDE	BSE	24.54	24.60	24.60	24.60
ASYNCHRONOUS TRANSFER MODE (ATM) SERVICE	ASYNCHRONOUS TRANSFER MODE	BSA	100.00	100.00	100.00	100.00
AUTOMATIC CALLBACK	REPEAT DIALING	CNS	100.00	100.00	100.00	100.00
AUTOMATIC PROTECTION SWITCHING	AUTOMATIC PROTECTION SWITCHING	B/C	100.00	100.00	100.00	100.00
AUTOMATIC RECALL	CALL RETURN	CNS	100.00	100.00	100.00	100.00
BRIDGING	BRIDGING	B/C	100.00	100.00	100.00	100.00
CAT 1, TYPE A - CIRCUIT SWITCHED LINE BSA	VOICE GRADE - LINE - CIRCUIT SWITCHED	BSA	100.00	100.00	100.00	100.00
CAT 1, TYPE B - CIRCUIT SWITCHED TRUNK BSA	CIRCUIT SWITCHED TRUNK - VOICE GRADE	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE A - X.25 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.25	BSA	100.00	100.00	100.00	100.00
CAT 2, TYPE B - X.75 PACKET SWITCHED BSA	PULSELINK(R) PACKET SWITCHING - X.75	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE C - DEDICATED VOICE GRADE BSA	DEDICATED - PRIVATE LINE	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE D - DEDICATED PROGRAM AUDIO BSA	DEDICATED PROGRAM AUDIO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE E - DEDICATED VIDEO BSA	DEDICATED VIDEO	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE F - DEDICATED DIGITAL (_64 KBPS) BSA	SYNCHRONET(R)/DDS	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE G - DED HI CAP DIG (1.544 MBPS) BSA	MEGALINK(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE H - DED HI CAP DIG (¢1.544 MBPS) BSA	LIGHTGATE(R)/HICAP	BSA	100.00	100.00	100.00	100.00
CAT 3, TYPE I - DEDICATED ALERT TRANSPORT BSA	WATCHALERT(R)	BSA	0.00	0.00	0.00	0.00
CAT 3, TYPE J - DEDICATED DERIVED CHANNEL BSA	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CATEGORY 3, TYPE K - DEDICATED DIGITAL (64 KBPS)	DS-0 TRANSPORT FACILITIES	BSA	*	*	*	*
CAT 4 - DEDICATED NETWORK ACCESS LINK BSA	PRIVATE LINE/SPECIAL ACCESS	BSA	100.00	100.00	100.00	100.00
CALL FWDING - MULTIPLE SIMUL CALLS INTERSWITCH	CF BL/DA MULTIPLE SIMULTANEOUS CALLS	CNS	99.57	99.50	99.50	99.50
CALL FWDING - VARIABLE - ACT W/O COURTESY CALL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	88.91	88.90	89.00	89.00
CALL FWDING - VARIABLE - REMOTE ACTIVATION/CNTRL	REMOTE ACTIVATION OF CALL FORWARDING	CNS	88.91	88.90	89.00	89.00
CALL FORWARDING - VARIABLE	CALL FORWARDING VARIABLE	CNS	100.00	100.00	100.00	100.00
CALL FORWARDING - BUSY LINE INTERSWITCH	CALL FORWARDING BUSY LINE	CNS	99.57	99.50	99.50	99.50
CALL FORWARDING - BUSY LINE INTRASWITCH	CALL FORWARDING BUSY LINE	CNS	100.00	100.00	100.00	100.00
CALL FWDING - BL/DA - CUST CNTRL OF ACT/DEACT	CUSTOMER CONTROL OF CF BL/DA	CNS	46.30	46.20	46.20	46.20
CALL FORWARD DON'T ANSWER AFTER CALL WAITING	CALL FORWARDING DON'T ANSWER	CNS	95.36	95.80	95.80	95.80
CALL FORWARDING - DON'T ANSWER INTERSWITCH	CALL FORWARDING DON'T ANSWER	CNS	99.57	99.50	99.50	99.50
CALL FORWARDING - DON'T ANSWER INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL FWDING DON'T ANSWER TO DID INTRASWITCH	CALL FORWARDING DON'T ANSWER	CNS	100.00	100.00	100.00	100.00
CALL DETAIL RECORDING REPORTS	CALL DETAIL INFORMATION	BSE	100.00	100.00	100.00	100.00
CALL REDIRECTION - PACKET	CALL REDIRECTION	B/C	100.00	100.00	100.00	100.00
CALL TRANSFER ON DID	USER TRANSFER ON DID	BSE	46.30	46.20	46.20	46.20
CALL WAITING	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALL WAITING - CANCEL	CALL WAITING	CNS	100.00	100.00	100.00	100.00
CALLED DIRECTORY NUMBER DELIVERY VIA DID	DIRECT INWARD DIALING	BSE	100.00	100.00	100.00	100.00
CALLED/CALLING NUMBER INFORMATION - ANI	AUTOMATIC NUMBER IDENTIFICATION	BSE	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: OUTSIDE MSA (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
CALLING BILLING NUMBER DELIVERY - FG B PROTOCOL	CALLED/CALLING NUMBER INFORMATION - ANI VIA FG B	BSE	100.00	100.00	100.00	100.00
CALLING BILLING NUMBER DELIVERY - FG D PROTOCOL	ANI	BSE	100.00	100.00	100.00	100.00
CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID	CALL TRACKING - BCLID	BSE	0.00	0.00	0.00	0.00
CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID	CALLER ID	CNS	100.00	100.00	100.00	100.00
CLEAR ACCESS TO DATA PORTION OF DERIVED CHANNEL	DERIVED DATA CHANNEL SERVICE	BSA	*	*	*	*
CLOSED USER GROUPS - PACKET	CLOSED USER GROUP	B/C	100.00	100.00	100.00	100.00
COIN PHONE WITH POST DIALING TONE CAPABILITY	POST DIALING DTMF SIGNALING FROM COIN PHONE	BSA	100.00	100.00	100.00	100.00
CONDITIONING	CONDITIONING	B/C	100.00	100.00	100.00	100.00
CUSTOMER ORIGINATED TRACE	CALL TRACING	CNS	100.00	100.00	100.00	100.00
CUSTOM SERVICE AREAS	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
CUTOFF ON DISCONNECT	VOICE GRADE LINE - CIRCUIT SWITCHED	BSA	24.54	24.60	24.60	24.60
CARRIER SELECTION ON REVERSE CHARGE	800 SERVICE	BSA	100.00	100.00	100.00	100.00
DS0-B SUBRATE MULTIPLEXING SERVICE	DS0-B INTERFACE	B/C	*	*	*	*
DATA OVER VOICE (DOV) SERVICE	DERIVED DATA CHANNEL	CNS	*	*	*	*
DERIVED CHANNELS (MONITORING)	WATCHALERT(R)	CNS	0.00	0.00	0.00	0.00
DIALED NUMBER IDENTIFICATION VIA INWATS TO DID	800 SERVICE TO DID SERVICE	B/C	100.00	100.00	100.00	100.00
DIRECT CALL - PACKET	DIRECT CALL	B/C	100.00	100.00	100.00	100.00
DISTINCTIVE RINGING - TERMINATING SCREENING	RINGMASTER(R)	CNS	99.57	99.50	99.50	99.50
DISTINCTIVE RINGING	CALL SELECTOR	CNS	100.00	100.00	100.00	100.00
DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	DYNAMIC ALLOCATION OF TRANSMISSION CAPACITY	B/C	39.74	39.80	39.85	39.90
EXTENDED SUPERFRAME CONDITIONING	DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)	BSA	100.00	100.00	100.00	100.00
FAST SELECT ACCEPTANCE - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FAST SELECT REQUEST - PACKET	FAST SELECT	B/C	100.00	100.00	100.00	100.00
FASTER SIGNALING - DID	FASTER SIGNALING - DID	BSE	88.91	88.90	89.00	89.00
FLEXIBLE ANI INFORMATION DIGITS	FLEXIBLE ANI INFORMATION DIGITS	BSE	88.91	88.90	89.00	89.00
FRAME RELAY SERVICE	EXCHANGE ACCESS FRAME RELAY SERVICE	BSE	100.00	100.00	100.00	100.00
HOT LINE	HOT LINE	CNS	82.57	82.60	82.60	82.60
HUNT GROUPS - PACKET	HUNT GROUP	B/C	100.00	100.00	100.00	100.00
INBAND SIGNALING	INBAND SIGNALING	BSA	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP - INDIV ACCESS TO EACH PORT	MULTILINE HUNT GROUPS	B/C	99.57	99.50	99.50	99.50
MULTILINE HUNT GROUP - C. O. ANNOUNCEMENTS	MULTILINE HUNT QUEUEING	BSE	88.91	88.90	89.00	89.00
MULTILINE HUNT GROUP - OVERFLOW	MULTILINE HUNT GROUPS	B/C	99.57	99.50	99.50	99.50
MULTILINE HUNT GROUP - UNIF CALL DIST LINE HNTG	MULTILINE HUNT GROUPS	B/C	88.91	88.90	89.00	89.00
MULTILINE HUNT GROUP - UCD WITH QUEUEING	MULTILINE HUNT QUEUEING	BSE	88.91	88.90	89.00	89.00
MWI - ABILITY TO RECEIVE AUDIBLE MSG WAITING	MESSAGE WAITING INDICATION - AUDIBLE	CNS	82.57	82.60	82.60	82.60
MESSAGE WAITING INDICATOR - ACTIVATION (AUDIBLE)	SMDI	BSE	82.57	82.60	82.60	82.60
MAKE BUSY KEY	SUBSCRIBER TRANSFER SERVICE/BREAK IN ROTARY	B/C	88.91	88.90	89.00	89.00
MESSAGE DESK (SMDI)	SMDI	BSE	82.57	82.60	82.60	82.60
MESSAGE DESK (SMDI) - EXPANDED	INTERSWITCH SMDI	BSE	0.00	0.00	0.00	0.00
MONTHLY CALL DETAIL RECORDING	MONTHLY CALL DETAIL RECORDING (GSST)	BSE	100.00	100.00	100.00	100.00
MULTILINE HUNT GROUP	MULTILINE HUNT GROUPS	B/C	99.57	99.50	99.50	99.50
MULTIPLEXING-DIGITAL	MULTIPLEXING-DIGITAL	B/C	100.00	100.00	100.00	100.00
NAME & ADDRESS OF CLG PTY	CALLER ID DELUXE	CNS	88.91	88.90	89.00	89.00
NETWORK RECONFIGURATION	FLEXSERV(R)	B/C	39.74	39.80	39.85	39.90
PASS THROUGH DIAGNOSTICS TO USER	PASS THROUGH DIAGNOSTICS TO USER	BSE	**	**	**	**
PRESELECTION FOR DATA SERVICES	RPOA PRESELECT	B/C	100.00	100.00	100.00	100.00

* - Deployment currently suspended due to absence of demand for this service. See Attachment A of ONA Deployment for details.
** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.

STATE: TENNESSEE (CONT.)
MSA: OUTSIDE MSA (CONT.)

GENERIC SERVICE NAME	BELLSOUTH SERVICE NAME	CAT	ACTUAL 12/31/00	**********PROJECTED********* 12/31/01	12/31/02	12/31/03
PRIORITY INSTALLATION SERVICE	EXPEDITED ORDER	B/C	100.00	100.00	100.00	100.00
REAL TIME ACCESS TO NETWORK TESTING FACILITIES	REAL TIME ACCESS TO NETWORK TESTING FACILITIES	BSE	**	**	**	**
REMOTE ACCESS SERVICE	BellSouth REMOTE ACCESS SERVICE	BSA	50.05	84.55	87.00	89.00
REMOTE CALL FORWARDING	REMOTE CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
REVERSE BILLING ON CIRCUIT SWITCHED ACCESS	UniServ(R)	BSE	100.00	100.00	100.00	100.00
REVERSE CHARGE ACCEPTANCE - PACKET	REVERSE CHARGING	B/C	100.00	100.00	100.00	100.00
ROUTE DIVERSITY	ROUTE DIVERSITY	B/C	100.00	100.00	100.00	100.00
SECONDARY CHANNEL CAPABILITY	SECONDARY CHANNEL CAPABILITY	B/C	100.00	100.00	100.00	100.00
SELECTIVE CALL FORWARDING	PREFERRED CALL FORWARDING	CNS	100.00	100.00	100.00	100.00
SELECTIVE CALL REJECTION	CALL BLOCK	CNS	100.00	100.00	100.00	100.00
SINGLE NUMBER ACCESS FOR MULTIPLE LOCATIONS	ZipCONNECT(sm)	CNS	100.00	100.00	100.00	100.00
SPEED CALLING	SPEED CALLING	CNS	100.00	100.00	100.00	100.00
SURROGATE CLIENT NUMBER	SURROGATE CLIENT NUMBER	BSE	88.91	88.90	89.00	89.00
SWITCHED 56 KILOBIT SERVICE	ACCUPULSE(R)	BSA	98.94	98.94	98.94	98.94
TANDEM ROUTING	CUSTOM SERVICE AREAS	BSE	100.00	100.00	100.00	100.00
THIRD NUMBER BILLING INHIBITED	BILLED NUMBER SCREENING	B/C	100.00	100.00	100.00	100.00
THREE WAY CALL TRANSFER	USER TRANSFER	B/C	99.57	99.50	99.50	99.50
THREE WAY CALLING	THREE WAY CALLING	CNS	100.00	100.00	100.00	100.00
TRAFFIC DATA REPORTS	ACCESS TO TRAFFIC DATA/CUST FACILITIES USAGE INFO	BSE	100.00	100.00	100.00	100.00
TRUNK SIDE ACCESS	TRUNK SIDE ACCESS	BSA	100.00	100.00	100.00	100.00
UNIFORM 7D ACCESS NUMBER VIA OVERLAY NTWK (FG B)	UNIFORM ACCESS NUMBERS FOR BUSINESS LINES - FG B	BSE	100.00	100.00	100.00	100.00
UNIFORM ACCESS NUMBERS FOR BUSINESS LINES	UNIFORM ACCESS NUMBER	BSE	100.00	100.00	100.00	100.00
USER INITIATED DIAGNOSTICS	ADMINISTRATIVE MANAGEMENT SERVICE (AMS)	B/C	100.00	100.00	100.00	100.00
WARM LINE	WARM LINE	CNS	37.59	37.50	37.50	37.50

** - These capabilities met with PFMS on an individual case basis. See Attachment A of ONA Deployment for details.