

In June 2000, I purchased a cellular phone from Voicestream on the web. Two days later, I received the equipment and instructions for line activation - #781 354 0024 - account # 200985457; upon activation, I was informed that # was not available and I would receive a new # from a Voicestream store, with the exchange of the SIMM card. I got the new line the same day and have been using it since. However, I have been receiving billings for the first line I never got to use ever since. Every month, there is an invoice and a direct billing to my credit card account I used to purchase the phone. Every month I have to argue with Voicestream to reverse the charges, drop the billing and hear promises that I'll never be charged again. This has become a nightmare, how can you help me? Thank you.
Zareh Balekjian