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April 25, 2001

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2/Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company first calendar quarter of 2001.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Linnea M. Fox".

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

Number of Copies rec'd 012
CODE

ONA
 SOUTHWESTERN BELL TELEPHONE
 PROVISIONING
 1ST QTR, 2001
 SPECIAL SERVICES
 AFFILIATED

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	92	34.04	21	22.83
CENTREX	37	5.95	10	27.03
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	51	13.61	3	5.88
FOREIGN EXCHANGE	24	25.08	8	33.33
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	15	1.13	5	33.33
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	1	3.00	0	.00
VOICE SWITCHED LINE	2	2.50	1	50.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	2	1.00	0	.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	2	1.00	1	50.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
 SOUTHWESTERN BELL TELEPHONE
 PROVISIONING
 1ST QTR, 2001
 SPECIAL SERVICES
 AFFILIATED

TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
-----	-----	-----	-----
DEDICATED PROGRAM AUDIO			
PROGRAM AUDIO 200-3500HZ	0	.00	0 .00
PROGRAM AUDIO 100-5000HZ	0	.00	0 .00
PROGRAM AUDIO 50 -8000HZ	0	.00	0 .00
PROGRAM AUDIO 50 -15000HZ	0	.00	0 .00
DEDICATED VIDEO			
TV CHANNEL 15KHZ	0	.00	0 .00
TV CHANNEL 5KHZ	0	.00	0 .00
DEDICATED DIGITAL			
DIGITAL VOICE CIRCUIT	0	.00	0 .00
DIGITAL DATA 2.4KBS	0	.00	0 .00
DIGITAL DATA 4.8KBS	0	.00	0 .00
DIGITAL DATA 9.6KBS	0	.00	0 .00
DIGITAL DATA 19.2KBS	0	.00	0 .00
DIGITAL DATA 56KBS	0	.00	0 .00
DIGITAL DATA 64 CCC KBS	19	80.11	4 21.05
DEDICATED HIGH CAPACITY DIGITAL			
1.544 MBS	76	4.95	22 28.95
3.152 MBS	0	.00	0 .00
6.312 MBS	0	.00	0 .00
44.736 MBS	74	6.31	6 8.11
GT 45 MBS	0	.00	0 .00
DEDICATED ALERT TRANSPORT	0	.00	0 .00
DEDICATED DERIVED CHANNEL	0	.00	0 .00
DEDICATED NETWORK ACCESS LINK	0	.00	0 .00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	1	2	2
TOTAL	AVERAGE	DUE DATE	%
ORDERS	INTERVAL	MISSED	MISSED
	-----	-----	-----
CIRCUIT SWITCHED LINE			
BUSINESS LINE NON	0	.00	0 .00
BUSINESS LINE DES	223	9.10	47 21.08
PBX	3118	173.72	310 9.94
CENTREX	8360	51.53	1251 14.96
WATS	0	.00	0 .00
MOBILE	0	.00	0 .00
FEATURE GROUP A	279	20.69	23 8.24
FOREIGN EXCHANGE	252	19.20	39 15.48
CIRCUIT SWITCHED TRUNK			
FEATURE GROUP B	16	57.25	0 .00
FEATURE GROUP D	1059	1,556.72	80 7.55
DID (TRUNK)	508	129.60	92 18.11
DID (LINE)	84	44.74	14 16.67
PACKET SWITCHED SERVICES (X.25 AND X.75)			
PACKET DDD ACCESS	0	.00	0 .00
PACKET SYNCHRONOUS ACCESS	0	.00	0 .00
PACKET ASYNCHRONOUS	0	.00	0 .00
DEDICATED METALLIC			
PROTECTION ALARM	81	5.79	6 7.41
PROTECTION RELAYING	0	.00	0 .00
CONTROL CIRCUIT	22	4.32	8 36.36
DEDICATED TELEGRAPH TRUNK			
TELEGRAPH GRADE 75BPS	0	.00	0 .00
TELEGRAPH GRADE 150BPS	0	.00	0 .00
DEDICATED VOICE GRADE VOICE			
NON-SWITCHED LINE	219	8.67	34 15.53
VOICE SWITCHED LINE	301	13.70	45 14.95
VOICE SWITCHED TRUNK	50	3.34	3 6.00
VOICE AND TONE	0	.00	0 .00
DATA LOW SPEED	86	5.76	17 19.77
BASIC DATA/VOICE	1246	58.45	213 17.09
PSNA-VOICE/DATA TIE TRUNK	173	14.60	31 17.92
SSN ACCESS-VOICE/DATA	24	1.00	0 .00
SSN INTERMACHINE-VOICE/DATA	323	3.08	4 1.24
DATA EXTENSION-VOICE GRADE	38	3.79	5 13.16
PROTECTION RELAY-VOICE GRADE	0	.00	0 .00
TELEPHOTO AND FACSIMILE	0	.00	0 .00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	1	2	2
TOTAL	AVERAGE	DUE DATE	%
ORDERS	INTERVAL	MISSED	MISSED
-----	-----	-----	-----
DEDICATED PROGRAM AUDIO			
PROGRAM AUDIO 200-3500HZ	1	1.00	0 .00
PROGRAM AUDIO 100-5000HZ	3	1.00	0 .00
PROGRAM AUDIO 50 -8000HZ	10	2.40	0 .00
PROGRAM AUDIO 50 -15000HZ	8	3.88	5 62.50
DEDICATED VIDEO			
TV CHANNEL 15KHZ	22	.00	0 .00
TV CHANNEL 5KHZ	0	.00	0 .00
DEDICATED DIGITAL			
DIGITAL VOICE CIRCUIT	6	10.50	1 16.67
DIGITAL DATA 2.4KBS	138	6.88	34 24.64
DIGITAL DATA 4.8KBS	19	35.63	3 15.79
DIGITAL DATA 9.6KBS	339	9.11	23 6.78
DIGITAL DATA 19.2KBS	1	5.00	0 .00
DIGITAL DATA 56KBS	5925	4.90	491 8.29
DIGITAL DATA 64 CCC KBS	3343	10.82	366 10.95
DEDICATED HIGH CAPACITY DIGITAL			
1.544 MBS	11586	84.83	1968 16.99
3.152 MBS	0	.00	0 .00
6.312 MBS	0	.00	0 .00
44.736 MBS	560	34.22	58 10.36
GT 45 MBS	0	.00	0 .00
DEDICATED ALERT TRANSPORT	0	.00	0 .00
DEDICATED DERIVED CHANNEL	0	.00	0 .00
DEDICATED NETWORK ACCESS LINK	0	.00	0 .00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2001
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL TROUBLES	AVERAGE HOURS	TOTAL TROUBLES	AVERAGE HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	4	10.23	2979	2.18
CENTREX	1	6.10	5360	1.37
WATS	0	.00	13	6.75
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	22	12.28
FOREIGN EXCHANGE	24	7.33	328	7.34
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	6	2.71	1076	9.08
DID (LINE)	1	.28	202	11.54
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	3	6.03
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	93	7.41
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	26	16.71
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	5	6.51
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	234	11.16
VOICE SWITCHED LINE	2	2.35	151	11.86
VOICE SWITCHED TRUNK	0	.00	104	4.71
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	66	5.21
BASIC DATA/VOICE	26	4.23	1907	4.22
PSNA-VOICE/DATA TIE TRUNK	0	.00	29	4.92
SSN ACCESS-VOICE/DATA	0	.00	7	2.71
SSN INTERMACHINE-VOICE/DATA	0	.00	5	16.25
DATA EXTENSION-VOICE GRADE	8	7.34	879	4.65
PROTECTION RELAY-VOICE GRADE	0	.00	66	7.98
TELEPHOTO AND FACSIMILE	0	.00	2	9.53

ONA
 SOUTHWESTERN BELL TELEPHONE
 MAINTENANCE
 1ST QTR, 2001
 SPECIAL SERVICES

PAGE 2 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	7	6.91
PROGRAM AUDIO 100-5000HZ	0	.00	6	5.11
PROGRAM AUDIO 50 -8000HZ	0	.00	28	6.49
PROGRAM AUDIO 50 -15000HZ	0	.00	8	9.99
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	2	23.84
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	40	20.37
DIGITAL DATA 2.4KBS	0	.00	686	3.05
DIGITAL DATA 4.8KBS	0	.00	120	1.22
DIGITAL DATA 9.6KBS	0	.00	425	4.66
DIGITAL DATA 19.2KBS	0	.00	7	26.27
DIGITAL DATA 56KBS	0	.00	3038	3.93
DIGITAL DATA 64 CCC KBS	0	.00	281	3.22
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	5651	3.18
3.152 MBS	0	.00	1632	2.84
6.312 MBS	0	.00	16	1.52
44.736 MBS	0	.00	61	1.54
GT 45 MBS	0	.00	2	1.97
DEDICATED ALERT TRANSPORT				
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL				
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK				
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00