A

Dysart Reply Affidavit – Attachment A

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
Avg. Resp. for OSS Pre-Order - Address Verification - DATAGATE	1-01	-	-	M	CO	B	2.4	4.7	0.00	Yes	2.1	4.7	0.00	Yes	2.5	4.7	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - DATAGATE	1-02	-	-	M	CO	B	3.1	4.5	0.00	Yes	2.8	4.5	0.00	Yes	3.0	4.5	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTN) - DATAGATE	1-03	-	-	M	CO	B	3.3	6.6	0.00	Yes	2.4	6.6	0.00	Yes	2.3	6.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTN) - DATAGATE	1-04	-	-	M	CO	B	14.9		n/a	-	16.1		n/a	-	12.1		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - DATAGATE	1-05	-	-	M	CO	B	1.3	6.6	0.00	Yes	1.8	6.6	0.00	Yes	1.0	6.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - DATAGATE	1-06	-	-	M	CO	B	0.6	1.0	0.00	Yes	0.3	1.0	0.00	Yes	0.5	1.0	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - DATAGATE	1-07	-	-	M	CO	B	7.3	12.6	0.00	Yes	6.7	12.6	0.00	Yes	6.9	12.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - DATAGATE	1-08	-	-	M	CO	B	4.8	19.1	0.00	Yes	5.1	19.1	0.00	Yes	5.5	19.1	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Actual Loop Makeup-Actual Returned	1-09	-	-	M	CO	B	16.5	12.6	2.00	No	16.3	12.6	2.00	No	17.7	12.6	2.00	No	MISS
Avg. Resp. for OSS Pre-Order - Actual Loop Makeup-Design Returned	1-10	-	-	M	CO	B	7.1	23.0	0.00	Yes	7.4	23.0	0.00	Yes	7.1	23.0	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Design Loop Makeup-Design Returned	1-11	-	-	M	CO	B	4.0	10.0	0.00	Yes	5.5	10.0	0.00	Yes	5.0	10.0	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Protocol Translation - EDI Input	1-12	-	-	M	CO	B	12.7		n/a	-	21.6		n/a	-	20.5		n/a	-	-
Avg. Resp. for OSS Pre-Order - Protocol Translation - EDI Output	1-13	-	-	M	CO	B	8.1		n/a	-	13.5		n/a	-	50.5		n/a	-	-
Avg. Resp. for OSS Pre-Order - Protocol Translation - CORBA Input	1-14	-	-	M	CO	B	0.1		n/a	-	0.2		n/a	-	0.2		n/a	-	-
Avg. Resp. for OSS Pre-Order - Protocol Translation - CORBA Output	1-15	-	-	M	CO	B	0.2		n/a	-	0.2		n/a	-	0.2		n/a	-	-
Avg. Resp. for OSS Pre-Order - Address Verification -VERIGATE	1-16	-	-	M	CO	B	2.9	4.7	0.00	Yes	2.8	4.7	0.00	Yes	2.8	4.7	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for Telephone Number - VERIGATE	1-17	-	-	M	CO	B	2.0	4.5	0.00	Yes	1.9	4.5	0.00	Yes	1.8	4.5	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (< 30 WTM) - VERIGATE	1-18	-	-	M	CO	B	4.3	6.6	0.00	Yes	2.3	6.6	0.00	Yes	2.9	6.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Req. for CSR (> 30 WTM) - VERIGATE	1-19	-	-	M	CO	B	7.9		n/a	-	5.6		n/a	-	4.9		n/a	-	-
Avg. Resp. for OSS Pre-Order - Serv. Availability - VERIGATE	1-20	-	-	M	CO	B	2.3	6.6	0.00	Yes	4.0	6.6	0.00	Yes	2.7	6.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Serv. Appointment Scheduling - VERIGATE	1-21	-	-	M	CO	B	1.0	1.0	0.00	Yes	0.3	1.0	0.00	Yes	0.0	0.0	0.00	Base<10	HIT
Avg. Resp. for OSS Pre-Order - Dispatch Required - VERIGATE	1-22	-	-	M	CO	B	7.2	12.6	0.00	Yes	6.6	12.6	0.00	Yes	7.4	12.6	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - PIC - VERIGATE	1-23	-	-	M	CO	B	20.6	19.1	2.00	No	18.8	19.1	0.00	Yes	20.2	19.1	2.00	No	MISS
Avg. Resp. for OSS Pre-Order - Act. Loop MakeUp - Act. Data Ret. - VERIGATE	1-24	-	-	M	CO	B	19.2	12.6	2.00	No	19.9	12.6	2.00	No	19.1	12.6	2.00	No	MISS
Avg. Resp. for OSS Pre-Order - Act. Loop MakeUp - Des. Data Ret. - VERIGATE	1-25	-	-	M	CO	B	17.6	23.0	0.00	Yes	16.7	23.0	0.00	Yes	14.4	23.0	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - Des. Loop MakeUp - Des. Data Ret. - VERIGATE	1-26	-	-	M	CO	B	6.6	10.0	0.00	Yes	8.7	10.0	0.00	Yes	6.4	10.0	0.00	Yes	HIT
Avg. Resp. for OSS Pre-Order - CSR Detail - VERIGATE (FCC Rqmt. Only)	1-27	-	-	M	CO	B	11.4		n/a	-	10.3		n/a	-	8.1		n/a		-
Avg. Response Time for Loop Make-Up Information	1.1-01	L	M	M	MO	B	0.8	1.1	(2.20)	Yes	0.9	1.2	(2.09)	Yes	0.8	1.1	(2.24)	Yes	HIT
Accuracy of Actual Loop Makeup Information Provided for DSL Orders	1.2-01	L	M	-	MO	B	99.8%	100.0%	3.51	No	100.0%	100.0%	0.00	Yes	98.7%	100.0%	8.29	No	MISS
Avg. Resp. Rec. within "x" sec. - Address Verification - DATAGATE	2-01	L	M	-	CO	B	99.7%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - DATAGATE	2-02	L	M	-	CO	B	99.4%	95.0%	0.00	Yes	99.6%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - DATAGATE	2-03	L	M	-	CO	B	97.1%	95.0%	0.00	Yes	99.3%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - DATAGATE	2-04	L	M	-	CO	B	99.8%	95.0%	0.00	Yes	99.0%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Serv. Appointment Scheduling - DATAGATE	2-05	L	M	-	CO	B	98.5%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	98.8%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - DATAGATE	2-06	L	M	-	CO	B	99.8%	95.0%	0.00	Yes	99.9%	95.0%	0.00	Yes	99.5%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - PIC - DATAGATE	2-07	L	M	-	CO	B	100.0%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	HIT
Actual Loop Makeup - Actual Data Returned - DATAGATE	2-08	-	-	-	CO	B	87.0%	95.0%	2.00	No	87.2%	95.0%	2.00	No	85.3%	95.0%	2.00	No	MISS
Actual Loop Makeup - Design Data Returned - DATAGATE	2-09	-	-	-	CO	B	99.6%	95.0%	0.00	Yes	99.2%	95.0%	0.00	Yes	99.4%	95.0%	0.00	Yes	HIT
Design Loop Makeup - Design Data Returned - DATAGATE	2-10	-	-	-	CO	B	97.6%	95.0%	0.00	Yes	96.5%	95.0%	0.00	Yes	96.9%	95.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Address Verification - VERIGATE	2-11	L	M	-	CO	B	95.2%	90.0%	0.00	Yes	95.4%	90.0%	0.00	Yes	95.3%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for Telephone Number - VERIGATE	2-12	L	M	-	CO	B	97.5%	90.0%	0.00	Yes	97.9%	90.0%	0.00	Yes	97.9%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Req. for CSR - VERIGATE	2-13	L	M	-	CO	B	92.8%	90.0%	0.00	Yes	98.3%	90.0%	0.00	Yes	98.2%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Availability - VERIGATE	2-14	L	M	-	CO	B	98.2%	90.0%	0.00	Yes	97.2%	90.0%	0.00	Yes	98.4%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Service Appointment Scheduling - VERIGATE	2-15	L	M	-	CO	B	98.7%	90.0%	0.00	Yes	99.5%	90.0%	0.00	Yes	99.1%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - Dispatch Required - VERIGATE	2-16	L	M	-	CO	B	99.3%	90.0%	0.00	Yes	99.4%	90.0%	0.00	Yes	99.0%	90.0%	0.00	Yes	HIT
Avg. Resp. Rec. within "x" sec. - PIC - VERIGATE	2-17	L	M	-	CO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
Actual Loop Makeup - Actual Data Returned - VERIGATE	2-18	-	-	-	CO	B	73.7%	90.0%	2.00	No	72.1%	90.0%	2.00	No	70.8%	90.0%	2.00	No	MISS
Actual Loop Makeup - Design Data Returned - VERIGATE	2-19	-	-	-	CO	B	99.6%	90.0%	0.00	Yes	92.5%	90.0%	0.00	Yes	94.1%	90.0%	0.00	Yes	HIT
Design Loop Makeup - Design Data Returned - VERIGATE	2-20	-	-	-	CO	B	93.5%	90.0%	0.00	Yes	90.7%	90.0%	0.00	Yes	92.6%	90.0%	0.00	Yes	HIT
OSS Interface Availability - DATAGATE	4-01.1	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - VERIGATE	4-01.2	-	H	M	CO	B	98.5%	99.5%	2.00	No	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LEX	4-01.3	-	H	M	CO	B	97.2%	99.5%	2.00	No	99.9%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	HIT
OSS Interface Availability - TOOLBAR	4-01.4	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	HIT
OSS Interface Availability - LRAF	4-01.5	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - FTP	4-01.6	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - IA (SSL3)	4-01.7	-	H	M	CO	B	99.8%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - NDM	4-01.8	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - VAN	4-01.9	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	99.7%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI	4-01.10	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - EDI - CORBA	4-01.11	-	H	M	CO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
OSS Interface Availability - Order Status	4-01.12	-	H	M	CO	B	99.4%	99.5%	2.00	No	99.9%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	HIT
OSS Interface Availability - Trouble Administration	4-01.13	-	H	M	CO	B	99.5%	99.5%	2.00	No	99.6%	99.5%	0.00	Yes	99.8%	99.5%	0.00	Yes	HIT
OSS Interface Availability - Provisioning Order Status	4-01.14	-	H	M	CO	B	99.6%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	99.9%	99.5%	0.00	Yes	HIT
Consumer EASE Availability	4-02	-	H	M	MO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Business EASE Availability	4-03	-	H	M	MO	B	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	100.0%	99.5%	0.00	Yes	HIT
Pre-Order Backend System Database Query Availability - PREMIS	4.1-01	-	-	-	MO	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
Pre-Order Backend System Database Query Availability - CRIS	4.1-02	-	-	-	MO	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
Pre-Order Backend System Database Query Availability - SORD	4.1-03	-	-	-	MO	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
Pre-Order Backend System Database Query Availability - LFACS	4.1-04	-	-	-	MO	-	99.7%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
Pre-Order Backend System Database Query Availability - LOOPQUAL	4.1-05	-	-	-	MO	-	100.0%		n/a	-	98.6%		n/a	-	99.9%		n/a	-	-
Pre-Order Backend System Database Query Availability - BOP	4.1-06	-	-	-	MO	-	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
% FOCs Rec. Within 5 Hours - Residence and Simple Business - LEX	5-01	L	M	M	MO	B	99.1%	95.0%	0.00	Yes	97.8%	95.0%	0.00	Yes	98.5%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - LEX	5-02	L	M	M	MO	B	98.2%	94.0%	0.00	Yes	96.2%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - LEX	5-03	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - LEX	5-04	L	M	M	MO	B	98.5%	95.0%	0.00	Yes	97.8%	95.0%	0.00	Yes	98.7%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - LEX	5-05	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - LEX	5-06	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Slim Res/Bus LNP Only (1-19) - LEX	5-07	L	M	M	MO	B	100.0%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- LEX	5-08	L	M	M	MO	B	100.0%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	99.1%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - LNP Only (20+ loops) - LEX	5-09	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - LNP with loop (20+ loops) - LEX	5-10	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19 lines) - LEX	5-11	L	M	M	MO	B	100.0%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - INP Comp Bus (20-50 lines) - LEX	5-12	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Negotiated - LNP Comp Bus (50+ lines) - LEX	5-13	L	M	M	MO	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Projects Negotiated - LEX	5-14	-	-	-	MO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% FOCs Rec. Within 5 Hours - Residence and Simple Business - EDI	5-15	L	M	M	MO	B	100.0%	95.0%	0.00	Yes	99.5%	95.0%	0.00	Yes	95.7%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - EDI	5-16	L	M	M	MO	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	100.0%	94.0%	(6.00)	Base<10	-
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - EDI	5-17	L	M	M	MO	B	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - UNE Loop (1-49) - EDI	5-18	L	M	M	MO	B	97.9%	95.0%	0.00	Yes	94.5%	95.0%	2.00	No	98.9%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - EDI	5-19	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Switch Ports - EDI	5-20	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 5 Hours - Sim Res/Bus LNP Only (1-19) - EDI	5-21	L	M	M	MO	B	99.8%	95.0%	0.00	Yes	99.8%	95.0%	0.00	Yes	97.5%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 5 Hours - Sim Res/Bus LNP w loop (1-19)- EDI	5-22	L	M	M	MO	B	97.0%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	99.7%	95.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - LNP Only (20+ loops) - EDI	5-23	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - LNP with loop (20+ loops) - EDI	5-24	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19 lines) - EDI	5-25	L	M	M	MO	B	100.0%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50 lines) - EDI	5-26	L	M	M	MO	B	100.0%	95.0%	0.00	Base<10	100.0%	95.0%	0.00	Base<10	n/a	95.0%	n/a	-	-
% FOCs Rec. Negotiated - LNP Comp Bus (50+ lines) - EDI	5-27	L	M	M	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	-
% FOCs Rec. Projects Negotiated - EDI	5-28	-	-	-	MO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	92.6%	95.0%	2.41	No	HIT
% FOCs Rec. Within 24 Hours - Residence and Simple Business - Man	5-29	L	M	M	MO	B	97.8%	94.0%	0.00	Yes	98.6%	94.0%	0.00	Yes	99.5%	94.0%	0.00	Yes	HIT
% FOCs Rec. Within 24 Hours - Complex Business (1-200 Lines) - Man.	5-30	L	M	M	MO	B	99.2%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	100.0%	94.0%	0.00	Yes	HIT
% FOCs Rec. Within 48 Hours - Complex Business (200+ Lines) - Man.	5-31	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - UNE Loop (1-49) - Man	5-32	L	M	M	MO	B	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Base<10	100.0%	94.0%	(6.00)	Base<10	-
% FOCs Rec. Within 48 Hours - UNE Loop (50+) - Man	5-33	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Switch Ports - Man	5-34	L	M	M	MO	B	n/a	94.0%	n/a	-	100.0%	94.0%	(6.00)	Base<10	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Sim Res/Bus LNP Only (1-19) - MAN	5-35	L	M	M	MO	B	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Yes	100.0%	94.0%	(6.00)	Base<10	HIT
% FOCs Rec. Within 24 Hours - Sim Res/Bus LNP w loop (1-19)- MAN	5-36	L	M	M	MO	B	87.5%	94.0%	6.50	Base<10	0.0%	94.0%	94.00	Base<10	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - LNP Only (20+ loops) - MAN	5-37	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - LNP with loop (20+ loops) - MAN	5-38	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - LNP Comp Bus (1-19 lines) - MAN	5-39	L	M	M	MO	B	100.0%	94.0%	(6.00)	Base<10	0.0%	94.0%	94.00	Base<10	n/a	94.0%	n/a	-	-
% FOCs Rec. Within 48 Hours - LNP Comp Bus (20-50 lines) - MAN	5-40	L	M	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Negotiated - LNP Comp Bus (50+ lines) - MAN	5-41	L	M	M	MO	B	100.0%	95.0%	(5.00)	Base<10	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Projects Negotiated - MAN	5-42	-	-	-	MO	B	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	0.0%	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - LEX (1-20 Loops)	5.1-01	L	M	-	MO	B	99.0%	95.0%	(3.97)	Yes	97.2%	95.0%	(2.16)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% FOCs Rec. Within 14 Hours - xDSL-capable Loops - LEX (Over 20 Loops)	5.1-02	L	M	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - Line Sharing - LEX (1-49 Loops)	5.1-03	-	-	-	MO	B	97.2%	95.0%	(2.22)	Yes	98.4%	95.0%	(3.42)	Yes	99.5%	95.0%	(4.46)	Yes	HIT
% FOCs Rec. Within 14 Hours - Line Sharing - LEX (Over 49 Loops)	5.1-04	-	-	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours - xDSL-capable Loops - EDI (1-20 Loops)	5.1-05	L	M	-	MO	B	98.6%	95.0%	(3.65)	Yes	97.8%	95.0%	(2.84)	Yes	98.6%	95.0%	(3.65)	Yes	HIT
% FOCs Rec. Within 14 Hours - xDSL-capable Loops - EDI (Over 20 Loops)	5.1-06	L	M	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 6 Hours -Line Sharing - EDI (1-49 Loops)	5.1-07	-	-	-	MO	B	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Yes	96.5%	95.0%	(1.49)	Yes	HIT
% FOCs Rec. Within 14 Hours - Line Sharing - EDI (Over 49 Loops)	5.1-08	-	-	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - xDSL-capable Loops - Manual (1-49 Loops)	5.1-09	L	M	-	MO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% FOCs Rec. Within 48 Hours - xDSL-capable Loops - Manual (Over 49 Loops)	5.1-10	L	M	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within 24 Hours - Line Sharing - Manual (1-49 Loops)	5.1-11	-	-	-	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% FOCs Rec. Within 48 Hours - Line Sharing - Manual (Over 49 Loops)	5.1-12	-	-	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% FOCs Rec. Within "x" Days on ASR Requests - Interconnection Fac. & Trks	5.2-01	L	L	-	MO	B	65.2%	95.0%	29.8	No	90.0%	95.0%	5.0	No	72.4%	95.0%	22.6	No	MISS
% FOCs Rec. Within "x" Days on ASR Requests - Unbundled Ded. Trans. - DS1	5.2-02	L	L	-	MO	B	86.4%	95.0%	8.6	No	100.0%	95.0%	-5.0	Base<10	100.0%	95.0%	-5.0	Yes	-
% FOCs Rec. Within "x" Days on ASR Requests - Unbundled Ded. Trans. - DS3	5.2-03	L	L	-	MO	B	93.6%	95.0%	1.4	Yes	100.0%	95.0%	-5.0	Base<10	100.0%	95.0%	-5.0	Base<10	-
% FOCs Rec. Within "x" Days on ASR Requests - Projects	5.2-04	-	-	-	MO	-	n/a	95.0%	n/a	-	100.0%	95.0%	-5.0	Base<10	100.0%	95.0%	-5.0	Yes	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6-01	-	-	-	MO	-	0.0		n/a	-	0.0		n/a	-	0.2		n/a	-	-
Average Time to Return FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6-02	-	-	-	MO	-	0.2		n/a	-	0.2		n/a	-	1.1		n/a	-	-
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6-03	-	-	-	MO	-	2.7		n/a	-	3.0		n/a	-	2.6		n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
Average Time to Return FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6-04	-	-	-	MO	-	2.7		n/a	-	2.8		n/a	-	3.0		n/a	-	-
Average Time to Return FOC (Hours) - Manually Rec's and FOC's via FAX	6-05	-	-	-	MO	-	10.1		n/a	-	11.9		n/a	-	7.0		n/a	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - LEX	6.1-01	-	-	-	MO	-	0.5		n/a	-	0.1		n/a		0.1		n/a	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec'd No LSC Intervention - EDI	6.1-02	-	-	-	MO	-	0.3		n/a	-	0.3		n/a	-	1.1		n/a	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - LEX	6.1-03	-	-	-	MO	-	3.8		n/a	-	3.7		n/a	-	2.7		n/a	-	-
Average Time to Return DSL FOC (Hours) - Mech Rec's With LSC Intervention - EDI	6.1-04	-	-	-	MO	-	3.7		n/a	-	3.7		n/a	-	3.0		n/a	-	-
Average Time to Return DSL FOC (Hours) - Manually Rec's and FOC's via FAX	6.1-05	-	-	-	MO	-	8.6		n/a	-	9.9		n/a	-	9.6		n/a	-	-
% Mech. Completions Returned Within One Day - LEX	7.1-01	L	-	L	MO	B	98.7%	97.0%	0.00	Yes	98.3%	97.0%	0.00	Yes	98.3%	97.0%	0.00	Yes	HIT
% Mech. Completions Returned Within One Day - EDI	7.1-02	L	-	L	MO	B	98.9%	97.0%	0.00	Yes	97.7%	97.0%	0.00	Yes	96.4%	97.0%	2.00	No	HIT
Percent Rejects - LEX	9-01	-	-	-	MO	-	45.5%		n/a	-	43.6%		n/a	-	44.5%		n/a	-	-
Percent Rejects - EDI	9-02	-	-	-	MO	-	24.5%		n/a	-	25.3%		n/a	-	32.4%		n/a	-	-
% Mech. Rejects Retd within One Hour of Receipt in LASR - LEX	10-01	L	-	-	MO	B	99.6%	97.0%	(2.65)	Yes	100.0%	97.0%	(3.00)	Yes	98.8%	97.0%	(1.83)	Yes	HIT
% Mech. Rejects Retd within One Hour of Receipt in LASR - EDI	10-02	L	-	-	MO	B	99.9%	97.0%	(2.87)	Yes	100.0%	97.0%	(3.00)	Yes	98.4%	97.0%	(1.36)	Yes	HIT
% Manual Rejects Recd Electronically and Retd Within Five Hours	10.1-01	L	-	-	MO	B	99.5%	97.0%	0.00	Yes	98.9%	97.0%	0.00	Yes	99.0%	97.0%	0.00	Yes	HIT
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Jeopardies Prev Called Re	10.2-01	-	-	-	MO	-	1.6%		n/a	-	2.2%		n/a	-	1.8%		n/a	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Facilities Jeopardies	10.2-02	-	-	-	MO	-	1.0%		n/a	-	1.1%		n/a	-	1.4%		n/a	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - Other SWBT Caused Jeop	10.2-03	-	-	-	MO	-	0.0%		n/a	-	0.0%		n/a	-	0.0%		n/a	-	-
% Orders That Recd SWBT Caused Jeopardy Notificaiton - CLEC/EU Caused Jeopard	10.2-04	-	-	-	MO	-	2.0%		n/a	-	2.1%		n/a	-	2.3%		n/a	-	-
Mean Time to Return Mechanized Rejects (Hours) - LEX	11-01	-	-	-	MO	-	0.03		n/a	-	0.03		n/a	-	0.10		n/a	-	-
Mean Time to Return Mechanized Rejects (Hours) - EDI	11-02	-	-	-	MO	-	0.22		n/a	-	0.22		n/a	-	0.34		n/a	-	-
Mean Time to Return Manual Rejects Recd via LEX or EDI	11.1-01	-	-	-	MO	B	2.6	6.0	0.00	Yes	3.1	6.0	0.00	Yes	2.7	6.0	0.00	Yes	HIT
Ave SWB-caused Jeopardy Notification Interval - Jeopardies Prev Called Rejects	11.2-01	-	-	-	MO	-	0.7		n/a	-	0.2		n/a	-	0.3		n/a	-	-
Ave SWB-caused Jeopardy Notification Interval - Facilities Jeopardies	11.2-02	-	-	-	MO	-	1.1		n/a	-	3.6		n/a	-	4.3		n/a	-	-
Ave SWB-caused Jeopardy Notification Interval - Other SWBT Caused Jeopardies	11.2-03	-	-	-	MO	-	0.0		n/a	-	0.0		n/a	-	0.0		n/a	-	-
Ave SWB-caused Jeopardy Notification Interval - CLEC/EU Caused Jeopardies	11.2-04	-	-	-	MO	-	1.4		n/a	-	0.7		n/a	-	0.6		n/a	-	-
Mechanized Provisioning Accuracy	12-01	L	L	-	MO	P	96.0%	94.3%	(4.85)	Yes	98.0%	94.5%	(8.08)	Yes	98.4%	94.2%	(10.23)	Yes	HIT
% Provisioning Accuracy for non-flow through orders	12.1-01	H	-	-	MO	B	90.9%	95.0%	4.08	No	93.9%	95.0%	1.08	Yes	95.6%	95.0%	(0.63)	Yes	HIT
Order Process % Flow Through - EASE	13-01	L	H	H	MO	P	90.4%	90.0%	(1.39)	Yes	88.8%	89.5%	2.64	No	90.7%	90.3%	(1.50)	Yes	HIT
Order Process % Flow Through - LEX	13-02	L	H	H	MO	P	70.7%	90.0%	60.74	No	84.6%	89.5%	14.88	No	91.5%	90.3%	(4.60)	Yes	MISS
Order Process % Flow Through (Through SORD Distribution) - LEX - Resale POTS	13-02.1	-	-	-	MO	-	90.0%		n/a	-	82.3%		n/a	-	87.3%		n/a	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE With and W	13-02.2	-	-	-	MO	-	48.0%		n/a	-	62.6%		n/a	-	82.5%		n/a	-	-
Order Process % Flow Through (Through SORD Distribution) - LEX - UNE Combos	13-02.3	-	-	-	MO	-	65.1%		n/a	-	89.7%		n/a	-	94.4%		n/a	-	-
Order Process % Flow Through - EDI	13-03	L	H	H	MO	P	97.4%	90.0%	(17.23)	Yes	94.9%	89.5%	(6.73)	Yes	92.6%	90.3%	(2.77)	Yes	HIT
Order Process % Flow Through (Through SORD Distribution) - EDI - Resale POTS	13-03.1	-	-	-	MO	-	99.4%		n/a	-	97.9%		n/a	-	95.7%		n/a	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE With and W	13-03.2	-	-	-	MO	-	73.5%		n/a	-	79.4%		n/a	-	81.5%		n/a	-	-
Order Process % Flow Through (Through SORD Distribution) - EDI - UNE Combos	13-03.3	-	-	-	MO	-	0.0%		n/a	-	50.0%		n/a	-	77.8%		n/a	-	-
Overall % LSR Process Flow Through - EASE	13.1-01	-	-	-	MO	-	85.1%		n/a	-	83.6%		n/a	-	86.9%		n/a	-	-
Overall % LSR Process Flow Through - LEX	13.1-02	-	-	-	MO	-	47.0%		n/a	-	51.9%		n/a	-	51.7%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - Resale PO	13.1-02.1	-	-	-	MO	-	58.7%		n/a	-	55.2%		n/a	-	56.8%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE With	13.1-02.2	-	-	-	MO	-	22.8%		n/a	-	35.6%		n/a	-	34.8%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - LEX - UNE Com	13.1-02.3	-	-	-	MO	-	40.9%		n/a	-	53.4%		n/a	-	53.3%		n/a	-	-
Overall % LSR Process Flow Through - EDI	13.1-03	-	-	-	MO	-	80.6%		n/a	-	64.3%		n/a	-	55.1%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - Resale PO	13.1-03.1	-	-	-	MO	-	94.9%		n/a	-	76.4%		n/a	-	79.3%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE With	13.1-03.2	-	-	-	MO	-	10.2%		n/a	-	18.7%		n/a	-	28.3%		n/a	-	-
Overall % LSR Process Flow Through (Through SORD Distribution) - EDI - UNE Comb	13.1-03.3	-	-	-	MO	-	50.0%		n/a	-	100.0%		n/a	-	62.5%		n/a	-	-
Billing Accuracy - CRIS Usage Bill Audit	14-01	-	-	-	CO	P	0.00%	0.08%	(1.16)	Yes	0.00%	0.03%	(0.84)	Yes	0.00%	0.27%	(2.26)	Yes	HIT
Billing Accuracy - CABS Usage Bill Audit	14-02	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	HIT
Billing Accuracy - CRIS Bill Audit	14-03	-	-	-	CO	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	HIT
% of Accurate and Complete Formatted Mech. Bills Via EDI	15-01	L	H	-	MO	B	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	0.00	Yes	100.0%	99.0%	0.00	Yes	HIT
% of Accurate and Complete Formatted Mech. Bills Via BDT	15-02	L	H	-	MO	B	n/a	99.0%	n/a	-	100.0%	99.0%	(1.00)	Yes	100.0%	99.0%	(1.00)	Yes	HIT
% of Billing Records Transmitted Correctly	16-01	L	-	-	CO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
Billing Completeness	17-01	L	M	-	CO	P	98.6%	98.0%	(28.89)	Yes	99.0%	98.7%	(17.06)	Yes	99.3%	98.9%	(27.57)	Yes	HIT
Service Order Posting - CABS	17.1-01	-	-	-	CO	-	95.2%		n/a	-	97.5%		n/a	-	98.7%		n/a	-	-
Service Order Posting - CRIS	17.1-02	-	-	-	CO	-	96.7%		n/a	-	98.0%		n/a	-	98.4%		n/a	-	-
Mechanized Electronic Billing Timeliness EDI (Wholesale Bill)	18-01	L	H	M	MO	B	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	0.00	Yes	100.0%	95.0%	0.00	Yes	HIT
Mechanized Electronic Billing Timeliness BDT (Wholesale Bill)	18-02	L	H	M	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
Daily Usage Feed Timeliness	19-01	-	-	-	CO	B	98.9%	95.0%	0.00	Yes	98.7%	95.0%	0.00	Yes	99.0%	95.0%	0.00	Yes	HIT
LSC Grade of Service (GOS) - Dallas	22-01	-	H	-	CO	P	98.2%	91.7%	(29.24)	Yes	98.2%	91.5%	(28.07)	Yes	98.2%	88.8%	(36.76)	Yes	HIT
LSC Grade of Service (GOS) - Alliance	22-02	-	H	-	CO	P	97.9%	91.7%	(40.57)	Yes	98.0%	91.5%	(37.82)	Yes	98.0%	88.8%	(50.30)	Yes	HIT
LSC Grade of Service (GOS) - Gateway	22-03	-	H	-	CO	P	97.7%	91.7%	(48.93)	Yes	94.9%	91.5%	(26.25)	Yes	97.6%	88.8%	(59.07)	Yes	HIT
% Busy in the LSC - Dallas	23-01	-	L	-	CO	P	0.0%	3.8%	(24.68)	Yes	0.0%	4.6%	(25.93)	Yes	0.0%	3.3%	(22.96)	Yes	HIT
% Busy in the LSC - Alliance	23-02	-	L	-	CO	P	0.0%	3.8%	(35.97)	Yes	0.0%	4.6%	(36.16)	Yes	0.0%	3.3%	(31.95)	Yes	HIT
% Busy in the LSC - Gateway	23-03	-	L	-	CO	P	0.0%	3.8%	(44.55)	Yes	0.0%	4.6%	(48.52)	Yes	0.0%	3.3%	(39.68)	Yes	HIT
LOC Grade of Service - Maintenance	25-01	-	H	-	CO	P	83.1%	80.3%	(20.70)	Yes	80.2%	79.2%	(7.06)	Yes	84.8%	84.0%	(6.32)	Yes	HIT
LOC Grade of Service - Provisioning-DSL	25-02	-	H	-	CO	B	99.0%	90.0%	(9.03)	Yes	98.4%	90.0%	(8.43)	Yes	97.9%	90.0%	(7.89)	Yes	HIT
LOC Grade of Service - Provisioning-Other	25-03	-	H	-	CO	B	99.4%	90.0%	(9.39)	Yes	99.9%	90.0%	(9.87)	Yes	99.2%	90.0%	(9.16)	Yes	HIT

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Busy in the LOC - Maintenance	26-01	-	L	-	CO	P	0.0%	1.3%	(34.66)	Yes	0.0%	1.4%	(35.33)	Yes	0.0%	0.7%	(23.69)	Yes	HIT
% Busy in the LOC - Provisioning-DSL	26-02	-	L	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
% Busy in the LOC - Provisioning-Other	26-03	-	L	-	CO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(1.00)	Yes	HIT
Mean Install. Interval-Field Work-Res	27-01	H	H	H	MO	P	2.9	3.3	(2.08)	Yes	2.5	3.0	(3.98)	Yes	3.0	3.3	(2.33)	Yes	HIT
Mean Install. Interval-Field Work-Bus.	27-02	H	H	H	MO	P	2.9	3.8	(2.52)	Yes	3.2	3.2	0.09	Yes	2.6	3.4	(1.35)	Yes	HIT
Mean Install. Interval-No Field Work-Res.	27-03	H	H	H	MO	P	0.09	0.68	(23.80)	Yes	0.10	0.66	(25.28)	Yes	0.07	0.71	(35.46)	Yes	HIT
Mean Install. Interval-No Field Work-Bus.	27-04	H	H	H	MO	P	0.16	1.55	(12.98)	Yes	0.08	1.00	(6.86)	Yes	0.11	1.02	(6.98)	Yes	HIT
Mean Install. Interval-Field Work-UNEs	27-05	H	H	H	MO	P	3.0	3.4	(1.20)	Yes	2.5	3.0	(1.79)	Yes	2.8	3.3	(1.38)	Yes	HIT
Mean Install. Interval-No Field Work- UNEs	27-06	H	H	H	MO	P	0.27	0.76	(6.34)	Yes	0.22	0.69	(7.16)	Yes	0.19	0.75	(9.96)	Yes	HIT
% Install. within Customer Requested Due Date-Field Work-Res.	28-01	-	-	-	MO	P	95.3%	92.2%	(3.25)	Yes	96.5%	93.7%	(3.58)	Yes	96.9%	93.8%	(3.89)	Yes	HIT
% Install. within Customer Requested Due Date-Field Work-Bus.	28-02	-	-	-	MO	P	97.7%	93.7%	(3.34)	Yes	95.3%	93.8%	(1.29)	Yes	95.2%	93.4%	(1.08)	Yes	HIT
% Install. within Customer Requested Due Date-No Field Work-Res	28-03	-	-	-	MO	P	99.4%	99.7%	6.34	No	99.5%	99.9%	14.85	No	99.4%	99.9%	18.95	No	MISS
% Install. within Customer Requested Due Date-No Field Work-Bus.	28-04	-	-	-	MO	P	99.7%	98.5%	(6.88)	Yes	99.8%	99.9%	1.78	No	99.8%	99.7%	(1.13)	Yes	HIT
% Install. within Customer Requested Due Date-Field Work-UNEs	28-05	-	-	-	MO	P	95.5%	92.7%	(1.82)	Yes	94.4%	93.7%	(0.44)	Yes	95.7%	93.7%	(1.26)	Yes	HIT
% Install. within Customer Requested Due Date-No Field Work- UNEs	28-06	-	-	-	MO	P	99.0%	99.6%	4.80	No	99.2%	99.9%	14.08	No	99.3%	99.9%	10.98	No	MISS
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - Field Work	28-07	-	-	-	MO	-	37.9%		n/a	-	33.4%		n/a	-	35.5%		n/a	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - Resale - No Field Work	28-08	-	-	-	MO	-	4.8%		n/a	-	9.8%		n/a	-	7.5%		n/a	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - Field Work	28-09	-	-	-	MO	-	10.9%		n/a	-	9.8%		n/a	-	12.0%		n/a	-	-
% POTS/UNE-P Installs Confirmed by FOC within CRDD - UNE Combo - No Field Wo	28-10	-	-	-	MO	-	3.1%		n/a	-	3.3%		n/a	-	2.8%		n/a	-	-
% SWBT Missed Due Dates - Field Work-Res.	29-01	H	H	H	MO	P	4.0%	7.0%	(3.53)	Yes	3.2%	5.7%	(3.42)	Yes	2.7%	5.5%	(3.95)	Yes	HIT
% SWBT Missed Due Dates - Field Work-Bus.	29-02	H	H	H	MO	P	2.4%	5.5%	(3.07)	Yes	4.4%	5.3%	(0.83)	Yes	4.1%	5.7%	(1.16)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Res.	29-03	H	H	H	MO	P	0.27%	0.29%	(0.45)	Yes	0.19%	0.26%	(1.30)	Yes	0.04%	0.19%	(3.51)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-Bus	29-04	H	H	H	MO	P	0.55%	1.43%	(5.29)	Yes	0.21%	0.79%	(3.50)	Yes	0.21%	0.71%	(2.82)	Yes	HIT
% SWBT Missed Due Dates - Field Work-UNEs	29-05	H	H	H	MO	P	4.2%	6.6%	(1.69)	Yes	5.2%	5.5%	(0.22)	Yes	1.5%	5.6%	(2.93)	Yes	HIT
% SWBT Missed Due Dates - No Field Work-UNES	29-06	H	H	H	MO	P	1.00%	0.43%	5.06	No	0.59%	0.34%	2.03	No	0.77%	0.28%	4.54	No	MISS
% SWBT Missed Due Dates Due to LOF - Res.	30-01	-	-	-	MO	P	1.1%	3.9%	(4.49)	Yes	1.3%	3.2%	(3.42)	Yes	2.1%	3.6%	(2.65)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus.	30-02	-	-	-	MO	P	1.4%	3.8%	(2.80)	Yes	3.8%	3.7%	0.01	Yes	3.1%	3.8%	(0.59)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - UNEs	30-03	-	-	-	MO	P	0.6%	3.9%	(3.08)	Yes	0.8%	3.3%	(2.19)	Yes	0.0%	3.6%	(3.19)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Res. > 30 Days	30-04	-	-	-	MO	P	0.0%	16.5%	(1.40)	Yes	0.0%	6.5%	(0.98)	Yes	0.0%	5.0%	(1.08)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus. > 30 Days	30-05	-	-	-	MO	P	0.0%	17.7%	(1.23)	Base<10	44.4%	19.1%	2.54	No	0.0%	8.2%	(0.90)	Base<10	-
% SWBT Missed Due Dates Due to LOF - UNEs > 30 Days	30-06	-	-	-	MO	P	0.0%	16.8%	(0.64)	Base<10	0.0%	10.5%	(0.48)	Base<10	n/a	5.9%	n/a	-	-
% SWBT Missed Due Dates Due to LOF - Res. > 90 Days	30-07	-	-	-	MO	P	0.0%	1.2%	(0.35)	Yes	0.0%	0.6%	(0.30)	Yes	0.0%	0.6%	(0.38)	Yes	HIT
% SWBT Missed Due Dates Due to LOF - Bus. > 90 Days	30-08	-	-	-	MO	P	0.0%	1.1%	(0.28)	Base<10	0.0%	1.4%	(0.50)	Yes	0.0%	1.2%	(0.33)	Base<10	-
% SWBT Missed Due Dates Due to LOF - UNEs > 90 Days	30-09	-	-	-	MO	P	0.0%	1.2%	(0.16)	Base<10	0.0%	0.9%	(0.13)	Base<10	n/a	0.8%	n/a	-	-
Avg. Delay Days due to LOF - Res.	31-01	-	-	-	MO	P	4.5	16.1	(1.76)	Yes	4.6	10.8	(1.53)	Yes	5.9	10.3	(1.32)	Yes	HIT
Avg. Delay Days due to LOF - Bus.	31-02	-	-	-	MO	P	11.1	17.2	(0.78)	Base<10	24.9	18.3	1.22	Yes	8.1	14.4	(0.80)	Base<10	-
Avg. Delay Days due to LOF - UNEs	31-03	-	-	-	MO	P	13.0	16.4	(0.23)	Base<10	9.0	13.2	(0.33)	Base<10	n/a	11.5	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-Field Work	32-01	M	-	L	MO	P	6.3	7.1	(0.32)	Yes	4.4	5.5	(0.60)	Yes	6.4	6.6	(0.04)	Base<10	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-Field Work	32-02	M	-	L	MO	P	5.3	9.1	(0.52)	Base<10	1.7	15.6	(0.93)	Base<10	4.0	8.1	(0.34)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - Res.-No Field Work	32-03	M	-	L	MO	P	4.2	7.3	(1.10)	Yes	5.0	10.7	(0.78)	Yes	1.0	7.6	(0.46)	Base<10	HIT
Avg. Delay Days for SWBT Caused Missed Due Dates - Bus.-No Field Work	32-04	M	-	L	MO	P	7.0	26.4	(3.08)	Yes	28.0	77.6	(1.20)	Base<10	3.8	28.3	(1.62)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-Field Work	32-05	M	-	L	MO	P	5.3	7.5	(0.60)	Yes	1.2	7.5	(1.11)	Base<10	18.0	7.0	1.51	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - UNEs-No Field Work	32-06	M	-	L	MO	P	3.2	14.7	(2.94)	Yes	2.8	34.1	(1.60)	Yes	3.6	16.5	(2.19)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders-Field Work	35-01	H	H	H	MO	P	3.7%	3.4%	0.45	Yes	4.5%	4.7%	(0.20)	Yes	3.5%	4.4%	(1.47)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -Field Work	35-02	H	H	H	MO	P	0.9%	2.0%	(1.65)	Yes	1.8%	2.7%	(1.07)	Yes	2.4%	2.3%	0.11	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res.-N&T Orders -No Field Work	35-03	H	H	H	MO	P	5.1%	6.3%	(2.54)	Yes	5.5%	7.2%	(3.52)	Yes	6.3%	7.6%	(2.50)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-N&T Orders -No Field Work	35-04	H	H	H	MO	P	0.3%	0.4%	(0.53)	Yes	1.0%	0.6%	1.57	Yes	0.7%	0.5%	0.80	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res.-C Orders-Field Work	35-05	H	H	H	MO	P	7.7%	2.1%	1.39	Yes	50.0%	4.4%	4.40	Base<10	33.3%	4.4%	2.43	Base<10	-
% Trouble Reports Within 10 Days of Install. - Bus.-C Orders -Field Work	35-06	H	H	H	MO	P	0.0%	3.3%	(1.40)	Yes	6.5%	2.8%	1.47	Yes	2.6%	3.1%	(0.18)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Res.-C Orders-No Field Work	35-07	H	H	H	MO	P	0.4%	1.1%	(5.47)	Yes	0.9%	1.7%	(5.11)	Yes	0.7%	1.4%	(5.68)	Yes	HIT
% Trouble Reports Within 10 Days of Install. - Bus.-C Orders-No Field Work	35-08	H	H	H	MO	P	0.7%	1.3%	(3.61)	Yes	1.5%	1.3%	0.72	Yes	1.9%	1.2%	2.71	No	HIT
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders-Field Work	35-09	H	H	H	MO	P	n/a	3.0%	n/a	-	n/a	4.1%	n/a	-	n/a	3.8%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-N&T Orders -No Field Work	35-10	H	H	H	MO	P	n/a	4.6%	n/a	-	n/a	5.5%	n/a	-	n/a	5.4%	n/a	-	-
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-Field Work	35-11	H	H	H	MO	P	3.6%	2.5%	1.29	Yes	6.1%	3.8%	1.77	No	5.2%	4.0%	0.98	Yes	HIT
% Trouble Reports Within 10 Days of Install. - UNE-C Orders-No Field Work	35-12	H	H	H	MO	P	1.2%	1.1%	0.62	Yes	1.6%	1.7%	(0.36)	Yes	1.7%	1.4%	1.42	Yes	HIT
% UNE-P Trouble Reports On The Completion Date	35.1-01	-	-	-	MO	-	0.5%		n/a	-	0.4%		n/a	-	0.9%		n/a	-	-
% No Access - Field Work - Res	36-01	-	-	-	MO	P	5.1%	3.4%	2.69	No	3.1%	3.3%	(0.31)	Yes	4.4%	3.4%	1.68	No	MISS
% No Access - Field Work - Bus.	36-02	-	-	-	MO	P	4.3%	2.2%	3.18	No	0.2%	2.1%	(2.88)	Yes	2.7%	2.0%	0.84	Yes	HIT
% No Access - Field Work - UNEs	36-03	-	-	-	MO	P	0.0%	3.0%	(3.22)	Yes	0.8%	2.9%	(1.96)	Yes	0.7%	3.0%	(2.19)	Yes	HIT
Trouble Report Rate - Res	37-01	-	-	H	MO	P	2.2%	2.1%	1.45	Yes	2.5%	2.6%	(0.84)	Yes	2.4%	2.4%	0.49	Yes	HIT
Trouble Report Rate - Bus.	37-02	-	-	H	MO	P	0.8%	1.0%	(5.91)	Yes	0.9%	1.1%	(5.13)	Yes	0.8%	1.0%	(5.64)	Yes	HIT
Trouble Report Rate - UNE Loop and Port Combinations	37-03	-	-	H	MO	P	1.0%	1.8%	(12.65)	Yes	1.1%	2.2%	(16.75)	Yes	1.1%	2.0%	(14.28)	Yes	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - Res.	37.1-01	H	H	-	MO	P	1.4%	1.7%	(3.78)	Yes	1.6%	2.1%	(6.53)	Yes	1.6%	1.9%	(4.10)	Yes	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - Bus.	37.1-02	H	H	-	MO	P	0.6%	0.9%	(5.90)	Yes	0.7%	0.9%	(4.95)	Yes	0.6%	0.8%	(5.62)	Yes	HIT
Trouble Report Rate Net of Install. & Repeat Rpts. - UNE Loop and Port Comb	37.1-03	H	H	-	MO	P	0.8%	1.5%	(12.30)	Yes	0.8%	1.8%	(15.71)	Yes	0.9%	1.6%	(12.96)	Yes	HIT
% Missed Repair - Res.-Dispatch	38-01	H	H	H	MO	P	3.1%	4.4%	(2.02)	Yes	2.4%	5.7%	(5.02)	Yes	4.7%	4.8%	(0.06)	Yes	HIT

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Missed Repair - Bus.-Dispatch	38-02	H	H	H	MO	P	6.3%	10.3%	(3.22)	Yes	9.3%	12.5%	(2.54)	Yes	6.9%	11.1%	(3.26)	Yes	HIT
% Missed Repair - Res.-No Dispatch	38-03	H	H	H	MO	P	0.0%	0.5%	(0.39)	Yes	0.0%	0.5%	(0.46)	Yes	2.6%	0.7%	1.47	Yes	HIT
% Missed Repair - Bus.-No Dispatch	38-04	H	H	H	MO	P	8.3%	1.4%	2.65	No	0.0%	1.0%	(0.46)	Yes	0.0%	2.0%	(0.90)	Yes	HIT
% Missed Repair - UNEs - Dispatch	38-05	H	H	H	MO	P	7.4%	5.3%	2.13	No	7.4%	6.6%	0.72	Yes	8.2%	5.6%	2.91	No	MISS
% Missed Repair - UNEs - No Dispatch	38-06	H	H	H	MO	P	2.3%	0.6%	1.54	Yes	3.8%	0.5%	2.43	No	4.5%	0.8%	2.88	No	MISS
Receipt to Clear Duration - Res.-Affecting Service-Dispatch	39-01	H	H	H	MO	P	16.6	25.6	(2.83)	Yes	18.8	39.3	(2.63)	Yes	16.4	26.4	(3.81)	Yes	HIT
Receipt to Clear Duration - Bus.-Affecting Service-Dispatch	39-02	H	H	H	MO	P	14.6	11.3	1.87	No	19.0	21.7	(0.28)	Yes	10.7	12.6	(1.00)	Yes	HIT
Receipt to Clear Duration - Res.-Affecting Service-No Dispatch	39-03	H	H	H	MO	P	2.9	5.6	(0.42)	Yes	6.0	7.3	(0.22)	Yes	4.6	6.8	(0.16)	Yes	HIT
Receipt to Clear Duration - Bus.-Affecting Service-No Dispatch	39-04	H	H	H	MO	P	13.0	3.6	1.91	Base<10	7.0	5.0	0.27	Base<10	2.8	5.5	(0.40)	Yes	-
Receipt to Clear Duration - Res.-Out of Service-Dispatch	39-05	H	H	H	MO	P	12.5	15.5	(4.59)	Yes	17.8	19.8	(2.16)	Yes	12.5	15.8	(5.09)	Yes	HIT
Receipt to Clear Duration - Bus.-Out of Service-Dispatch	39-06	H	H	H	MO	P	8.6	10.3	(0.68)	Yes	9.6	11.5	(1.11)	Yes	9.2	9.4	(0.13)	Yes	HIT
Receipt to Clear Duration - Res.-Out of Service-No Dispatch	39-07	H	H	H	MO	P	6.2	4.8	0.48	Yes	2.5	6.6	(1.89)	Yes	8.5	5.4	1.01	Yes	HIT
Receipt to Clear Duration - Bus.-Out of Service-No Dispatch	39-08	H	H	H	MO	P	8.2	3.6	1.33	Yes	7.6	4.1	0.86	Yes	3.6	2.7	0.64	Yes	HIT
Receipt to Clear Duration - UNEs-Affecting Service-Dispatch	39-09	H	H	H	MO	P	12.6	23.8	(3.57)	Yes	16.0	37.2	(2.93)	Yes	15.9	24.9	(3.77)	Yes	HIT
Receipt to Clear Duration - UNEs-Affecting Service-No Dispatch	39-10	H	H	H	MO	P	7.1	5.5	0.32	Yes	6.6	7.2	(0.09)	Yes	5.7	6.7	(0.08)	Yes	HIT
Receipt to Clear Duration - UNEs-Out of Service-Dispatch	39-11	H	H	H	MO	P	11.0	14.6	(2.41)	Yes	18.9	18.6	0.18	Yes	12.5	14.8	(2.11)	Yes	HIT
Receipt to Clear Duration - UNEs-Out of Service-No Dispatch	39-12	H	H	H	MO	P	6.4	4.7	0.60	Yes	9.4	6.4	0.80	Base<10	5.6	5.2	0.10	Yes	HIT
% Out of Service Less than 24 Hours - Res.	40-01	M	-	-	MO	P	93.2%	91.7%	(1.56)	Yes	92.3%	84.8%	(6.45)	Yes	93.0%	90.1%	(2.95)	Yes	HIT
% Out of Service Less than 24 Hours - Bus.	40-02	M	-	-	MO	P	97.5%	96.3%	(1.29)	Yes	95.6%	94.0%	(1.45)	Yes	97.1%	96.4%	(0.81)	Yes	HIT
% Out of Service Less than 24 Hours - UNEs	40-03	M	-	-	MO	P	94.4%	92.4%	(1.34)	Yes	89.0%	86.0%	(1.57)	Yes	95.1%	91.0%	(2.86)	Yes	HIT
% Repeat Reports - Res.	41-01	H	H	H	MO	P	5.9%	8.6%	(2.75)	Yes	6.7%	10.3%	(3.67)	Yes	6.0%	10.7%	(4.79)	Yes	HIT
% Repeat Reports - Bus.	41-02	H	H	H	MO	P	8.8%	7.0%	1.50	Yes	8.8%	8.8%	(0.01)	Yes	12.2%	8.8%	2.58	No	HIT
% Repeat Reports - UNEs	41-03	H	H	H	MO	P	11.2%	8.4%	2.06	No	12.7%	10.1%	1.87	No	12.7%	10.5%	1.64	Yes	MISS
Avg. Install. Interval - VGPL	43-01	H	H	H	MO	P	8.0	10.6	(4.10)	Yes	5.5	16.9	(6.15)	Yes	12.7	8.9	4.17	No	HIT
Avg. Install. Interval - DSL	43-02	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - DDS	43-03	H	H	H	MO	P	n/a	14.0	n/a	-	n/a	5.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Install. Interval - DS1	43-04	H	H	H	MO	P	10.0	11.3	(0.23)	Base<10	21.0	9.7	1.49	Base<10	n/a	7.7	n/a	-	-
Avg. Install. Interval - DS3	43-05	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Install. Interval - ISDN/BRI	43-06	H	H	H	MO	P	5.5	10.8	(1.96)	Yes	5.6	13.6	(1.82)	Yes	4.8	10.5	(2.46)	Yes	HIT
Avg. Install. Interval - ISDN/PRI	43-07	H	H	H	MO	P	8.8	16.4	(4.10)	Yes	2.7	11.0	(12.42)	Yes	14.4	12.7	2.21	No	HIT
Avg. Install. Interval - ISDN/Combo	43-08	H	H	H	MO	P	n/a	10.8	n/a	-	n/a	13.6	n/a	-	n/a	10.5	n/a	-	-
% Installations Completed Within 20 Days - VGPL	44-01	-	-	-	MO	P	88.2%	51.3%	(15.52)	Yes	97.2%	48.8%	(11.77)	Yes	88.4%	77.5%	(4.28)	Yes	HIT
% Installations Completed Within 20 Days - DSL	44-02	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - DDS	44-03	-	-	-	MO	P	n/a	100.0%	n/a	-	n/a	n/a	n/a	-	n/a	100.0%	n/a	-	-
% Installations Completed Within 20 Days - DS1	44-04	-	-	-	MO	P	0.0%	66.7%	1.63	Base<10	0.0%	50.0%	0.91	Base<10	n/a	83.3%	n/a	-	-
% Installations Completed Within 20 Days - DS3	44-05	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Installations Completed Within 20 Days - ISDN/BRI	44-06	-	-	-	MO	P	87.2%	77.0%	(1.59)	Yes	78.9%	72.5%	(0.85)	Yes	96.2%	82.9%	(2.51)	Yes	HIT
% Installations Completed Within 20 Days - ISDN/PRI	44-07	-	-	-	MO	P	66.4%	75.9%	2.41	No	11.9%	47.6%	4.43	No	98.9%	89.8%	(2.89)	Yes	MISS
% Installations Completed Within 20 Days - ISDN/Combo	44-08	-	-	-	MO	P	n/a	77.0%	n/a	-	n/a	72.5%	n/a	-	n/a	82.9%	n/a	-	-
% SWBT Caused Missed Due Dates - VGPL	45-01	H	H	H	MO	P	3.2%	1.8%	2.08	No	1.4%	2.2%	(1.30)	Yes	5.0%	1.9%	3.73	No	MISS
% SWBT Caused Missed Due Dates - DSL	45-02	H	H	H	MO	P	n/a	2.0%	n/a	-	n/a	2.1%	n/a	-	n/a	1.7%	n/a	-	-
% SWBT Caused Missed Due Dates - DDS	45-03	H	H	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates - DS1	45-04	H	H	H	MO	P	n/a	22.2%	n/a	-	0.0%	16.7%	(0.44)	Base<10	0.0%	16.7%	(0.44)	Base<10	-
% SWBT Caused Missed Due Dates - DS3	45-05	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates - ISDN/BRI	45-06	H	H	H	MO	P	8.0%	22.7%	(2.43)	Yes	11.4%	33.7%	(3.07)	Yes	1.3%	24.9%	(4.69)	Yes	HIT
% SWBT Caused Missed Due Dates - ISDN/PRI	45-07	H	H	H	MO	P	24.2%	0.9%	21.12	No	0.0%	0.0%	(0.03)	Base<10	1.1%	1.1%	(0.02)	Yes	-
% SWBT Caused Missed Due Dates - ISDN/Combo	45-08	H	H	H	MO	P	n/a	22.7%	n/a	-	n/a	33.7%	n/a	-	0.0%	24.9%	(0.58)	Base<10	-
% Trouble Reports within 30 Days - VGPL	46-01	H	H	H	MO	P	0.9%	0.4%	1.43	Yes	0.2%	0.7%	(1.68)	Yes	0.0%	0.9%	(1.78)	Yes	HIT
% Trouble Reports within 30 Days - DSL	46-02	H	H	H	MO	P	n/a	8.1%	n/a	-	n/a	8.4%	n/a	-	n/a	4.4%	n/a	-	-
% Trouble Reports within 30 Days - DDS	46-03	H	H	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Trouble Reports within 30 Days - DS1	46-04	H	H	H	MO	P	n/a	11.1%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	33.3%	(0.68)	Base<10	-
% Trouble Reports within 30 Days - DS3	46-05	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days - ISDN/BRI	46-06	H	H	H	MO	P	8.0%	6.6%	0.37	Yes	4.5%	3.8%	0.26	Yes	7.9%	4.5%	1.36	Yes	HIT
% Trouble Reports within 30 Days - ISDN/PRI	46-07	H	H	H	MO	P	0.0%	0.0%	(0.11)	Yes	0.0%	0.0%	(0.04)	Base<10	0.0%	0.0%	(0.21)	Yes	HIT
% Trouble Reports within 30 Days - ISDN/Combo	46-08	H	H	H	MO	P	n/a	6.6%	n/a	-	n/a	3.8%	n/a	-	0.0%	4.5%	(0.22)	Base<10	-
% Missed Due Dates Due to LOF - VGPL	47-01	-	-	-	MO	P	0.0%	0.1%	(0.78)	Yes	0.2%	0.3%	(0.58)	Yes	0.0%	0.4%	(1.26)	Yes	HIT
% Missed Due Dates Due to LOF - DSL	47-02	-	-	-	MO	P	n/a	0.2%	n/a	-	n/a	0.3%	n/a	-	n/a	0.1%	n/a	-	-
% Missed Due Dates Due to LOF - DDS	47-03	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1	47-04	-	-	-	MO	P	n/a	22.2%	n/a	-	0.0%	0.0%	0.00	Base<10	0.0%	16.7%	(0.44)	Base<10	-
% Missed Due Dates Due to LOF - DS3	47-05	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/BRI	47-06	-	-	-	MO	P	4.0%	1.8%	1.06	Yes	2.3%	1.3%	0.54	Yes	0.0%	1.6%	(1.09)	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/PRI	47-07	-	-	-	MO	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Base<10	1.1%	1.1%	0.02	Yes	HIT
% Missed Due Dates Due to LOF - ISDN/Combo	47-08	-	-	-	MO	P	n/a	1.8%	n/a	-	n/a	1.3%	n/a	-	0.0%	1.6%	(0.13)	Base<10	-
% Missed Due Dates Due to LOF > 30 Days - VGPL	47-09	-	-	-	MO	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DSL	47-10	-	-	-	MO	P	n/a	7.7%	n/a	-	n/a	13.3%	n/a	-	n/a	16.7%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DDS	47-11	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Missed Due Dates Due to LOF > 30 Days - DS1	47-12	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - DS3	47-13	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/BRI	47-14	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/PRI	47-15	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	100.0%	0.0%	4.90	Base<10	-
% Missed Due Dates Due to LOF > 30 Days - ISDN/Combo	47-16	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - VGPL	47-17	-	-	-	MO	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DSL	47-18	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DDS	47-19	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS1	47-20	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - DS3	47-21	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/BRI	47-22	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/PRI	47-23	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF > 90 Days - ISDN/Combo	47-24	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Avg. Delay Days Due to LOF - VGPL	48-01	-	-	-	MO	P	n/a	3.2	n/a	-	1.0	5.3	(4.55)	Base<10	n/a	6.0	n/a	-	-
Avg. Delay Days Due to LOF - DSL	48-02	-	-	-	MO	P	n/a	10.8	n/a	-	n/a	12.6	n/a	-	n/a	7.5	n/a	-	-
Avg. Delay Days Due to LOF - DDS	48-03	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DS1	48-04	-	-	-	MO	P	n/a	5.5	n/a	-	n/a	n/a	n/a	-	n/a	1.0	n/a	-	-
Avg. Delay Days Due to LOF - DS3	48-05	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days due to LOF - ISDN/BRI	48-06	-	-	-	MO	P	9.0	4.2	2.02	Base<10	5.0	4.1	0.31	Base<10	n/a	6.5	n/a	-	-
Avg. Delay Days due to LOF - ISDN/PRI	48-07	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	49.0	4.0	44.05	Base<10	-
Avg. Delay Days due to LOF - ISDN/Combo	48-08	-	-	-	MO	P	n/a	4.2	n/a	-	n/a	4.1	n/a	-	n/a	6.5	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	49-01	M	-	L	MO	P	11.7	33.3	(3.41)	Yes	81.4	2.7	74.99	Base<10	8.2	2.6	9.35	No	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DSL	49-02	M	-	L	MO	P	n/a	16.0	n/a	-	n/a	16.9	n/a	-	n/a	13.5	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DDS	49-03	M	-	L	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS1	49-04	M	-	L	MO	P	n/a	5.5	n/a	-	n/a	11.5	n/a	-	n/a	1.0	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - DS3	49-05	M	-	L	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	49-06	M	-	L	MO	P	6.8	24.5	(0.90)	Base<10	39.0	32.7	0.23	Base<10	1.0	12.8	(0.30)	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	49-07	M	-	L	MO	P	4.0	95.1	(5.87)	Yes	n/a	237.0	n/a	-	49.0	3.9	73.75	Base<10	-
Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/Combo	49-08	M	-	L	MO	P	n/a	24.5	n/a	-	n/a	32.7	n/a	-	n/a	12.8	n/a	-	-
Mean Time to Restore - VGPL - Dispatch	52-01	H	H	H	MO	P	6.7	6.4	0.20	Yes	2.4	7.5	(2.30)	Yes	4.3	7.8	(2.39)	Yes	HIT
Mean Time to Restore - DSL - Dispatch	52-02	H	H	H	MO	P	n/a	52.4	n/a	-	n/a	52.4	n/a	-	n/a	77.3	n/a	-	-
Mean Time to Restore - DDS - Dispatch	52-03	H	H	H	MO	P	n/a	3.8	n/a	-	n/a	2.7	n/a	-	n/a	1.6	n/a	-	-
Mean Time to Restore - DS1 - Dispatch	52-04	H	H	H	MO	P	n/a	3.1	n/a	-	n/a	3.1	n/a	-	n/a	2.2	n/a	-	-
Mean Time to Restore - DS3 - Dispatch	52-05	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - Dispatch	52-06	H	H	H	MO	P	2.1	7.4	(0.92)	Yes	7.0	5.8	0.36	Yes	2.4	6.3	(1.46)	Yes	HIT
Mean Time to Restore - ISDN/PRI - Dispatch	52-07	H	H	H	MO	P	0.9	4.7	(0.51)	Base<10	n/a	3.2	n/a	-	n/a	4.3	n/a	-	-
Mean Time to Restore - ISDN/Combo - Dispatch	52-08	H	H	H	MO	P	n/a	7.4	n/a	-	n/a	5.8	n/a	-	n/a	6.3	n/a	-	-
Mean Time to Restore - VGPL - No Dispatch	52-09	H	H	H	MO	P	n/a	2.1	n/a	-	19.8	3.7	1.68	Base<10	n/a	1.5	n/a	-	-
Mean Time to Restore - DSL - No Dispatch	52-10	H	H	H	MO	P	n/a	53.1	n/a	-	n/a	43.5	n/a	-	n/a	37.3	n/a	-	-
Mean Time to Restore - DDS - No Dispatch	52-11	H	H	H	MO	P	n/a	0.2	n/a	-	n/a	0.2	n/a	-	n/a	0.2	n/a	-	-
Mean Time to Restore - DS1 - No Dispatch	52-12	H	H	H	MO	P	n/a	0.3	n/a	-	n/a	0.4	n/a	-	n/a	0.1	n/a	-	-
Mean Time to Restore - DS3 - No Dispatch	52-13	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - ISDN/BRI - No Dispatch	52-14	H	H	H	MO	P	0.4	0.5	(0.58)	Base<10	n/a	1.1	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - ISDN/PRI - No Dispatch	52-15	H	H	H	MO	P	n/a	1.0	n/a	-	n/a	2.0	n/a	-	n/a	0.6	n/a	-	-
Mean Time to Restore - ISDN/Combo - No Dispatch	52-16	H	H	H	MO	P	n/a	0.5	n/a	-	n/a	1.1	n/a	-	n/a	0.7	n/a	-	-
% Repeat Reports - VGPL	53-01	H	H	H	MO	P	0.0%	10.4%	(1.70)	Yes	0.0%	10.5%	(1.33)	Yes	8.6%	12.3%	(0.65)	Yes	HIT
% Repeat Reports - DSL	53-02	H	H	H	MO	P	n/a	39.3%	n/a	-	n/a	35.3%	n/a	-	n/a	59.7%	n/a	-	-
% Repeat Reports - DDS	53-03	H	H	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Repeat Reports - DS1	53-04	H	H	H	MO	P	n/a	0.0%	n/a	-	n/a	13.3%	n/a	-	n/a	8.3%	n/a	-	-
% Repeat Reports - DS3	53-05	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - ISDN/BRI	53-06	H	H	H	MO	P	10.5%	10.1%	0.07	Yes	27.3%	9.7%	1.89	No	12.0%	11.0%	0.15	Yes	HIT
% Repeat Reports - ISDN/PRI	53-07	H	H	H	MO	P	0.0%	4.9%	(0.23)	Base<10	n/a	10.6%	n/a	-	n/a	12.8%	n/a	-	-
% Repeat Reports - ISDN/Combo	53-08	H	H	H	MO	P	n/a	10.1%	n/a	-	n/a	9.7%	n/a	-	n/a	11.0%	n/a	-	-
Failure Frequency - VGPL	54-01	L	-	L	MO	P	0.4%	0.4%	0.21	Yes	0.2%	0.4%	(1.50)	Yes	0.5%	0.4%	2.18	No	HIT
Failure Frequency - DSL	54-02	L	-	L	MO	P	n/a	4.5%	n/a	-	n/a	2.7%	n/a	-	n/a	1.1%	n/a	-	-
Failure Frequency - DDS	54-03	L	-	L	MO	P	0.0%	1.5%	(0.24)	Base<10	0.0%	0.8%	(0.16)	Base<10	0.0%	0.8%	(0.16)	Base<10	-
Failure Frequency - DS1	54-04	L	-	L	MO	P	0.0%	2.4%	(0.62)	Yes	0.0%	3.9%	(0.82)	Yes	0.0%	3.2%	(0.73)	Yes	HIT
Failure Frequency - DS3	54-05	L	-	L	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Failure Frequency - ISDN/BRI	54-06	L	-	L	MO	P	2.1%	2.0%	0.08	Yes	1.2%	2.0%	(1.76)	Yes	2.7%	2.1%	1.13	Yes	HIT
Failure Frequency - ISDN/PRI	54-07	L	-	L	MO	P	0.0%	0.0%	(0.22)	Yes	0.0%	0.0%	(1.19)	Yes	0.0%	0.0%	(1.11)	Yes	HIT
Failure Frequency - ISDN/Combo	54-08	L	-	L	MO	P	n/a	2.0%	n/a	-	n/a	2.0%	n/a	-	0.0%	2.1%	(0.15)	Base<10	-
Avg. Install. Interval - 8.0 dB Loop (1-10 Loops)	55-01.1	-	-	-	MO	B	5.3	3.0	2.33	No	2.7	3.0	(0.31)	Yes	3.0	3.0	(0.03)	Yes	HIT
Avg. Install. Interval - 8.0 dB Loop (11-20 Loops)	55-01.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	3.0	7.0	(4.00)	Base<10	-
Avg. Install. Interval - 8.0 dB Loop (Over 20 Loops)	55-01.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - 5.0 dB Loop (1-10 Loops)	55-02.1	-	-	-	MO	B	2.8	3.0	(0.25)	Base<10	2.7	3.0	(0.30)	Yes	2.8	3.0	(0.18)	Yes	HIT
Avg. Install. Interval - 5.0 dB Loop (11-20 Loops)	55-02.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
Avg. Install. Interval - 5.0 dB Loop (Over 20 Loops)	55-02.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - BRI Loop (1-10 Loops)	55-03.1	-	-	-	MO	B	3.3	3.0	0.30	Yes	2.6	3.0	(0.39)	Yes	2.7	3.0	(0.35)	Yes	HIT
Avg. Install. Interval - BRI Loop (11-20 Loops)	55-03.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - BRI Loop (Over 20 Loops)	55-03.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - DS1 Loop (1-10 Loops)	55-04.1	-	-	-	MO	B	8.1	3.0	5.05	No	6.3	3.0	3.27	No	2.7	3.0	(0.32)	Yes	MISS
Avg. Install. Interval - DS1 Loop (11-20 Loops)	55-04.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - DS1 Loop (Over 20 Loops)	55-04.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - Analog Line Port (All Orders)	55-05.1	-	-	-	MO	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Install. Interval - Analog Trunk Port (All Orders)	55-06.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (1-10 Circuits)	55-07.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (11-20 Circuits)	55-07.2	-	-	-	MO	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - DS1 Dedicated Circuit (Over 20 Circuits)	55-07.3	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (1-10 Circuits)	55-08.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (11-20 Circuits)	55-08.2	-	-	-	MO	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - DS3 Dedicated Circuit (Over 20 Circuits)	55-08.3	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Install. Interval - ISDN-PRI (1-10 Loops)	55-09.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - ISDN-PRI (11-20 Loops)	55-09.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. Install. Interval - ISDN-PRI (Over 20 Loops)	55-09.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (1-10 Loops)	55-10.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (11-20 Loops)	55-10.2	-	-	-	MO	B	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Install. Interval - Dark Fiber (Over 20 Loops)	55-10.3	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. INP Install. Interval (1-10 Numbers per Order)	55-11.1	-	-	-	MO	B	n/a	3.0	n/a	-	n/a	3.0	n/a	-	n/a	3.0	n/a	-	-
Avg. INP Install. Interval (11-20 Numbers per Order)	55-11.2	-	-	-	MO	B	n/a	7.0	n/a	-	n/a	7.0	n/a	-	n/a	7.0	n/a	-	-
Avg. INP Install. Interval (Over 20 numbers per Order)	55-11.3	-	-	-	MO	B	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Installation Interval - DSL - No Line Sharing - No Conditioning	55.1-01	H	H	H	MO	B	4.1	5.0	(0.88)	Yes	4.1	5.0	(0.87)	Yes	4.4	5.0	(0.64)	Yes	HIT
Avg. Installation Interval - DSL - No Line Sharing - Conditioning Required	55.1-02	H	H	H	MO	B	4.0	10.0	(6.00)	Yes	7.9	10.0	(2.13)	Base<10	7.4	10.0	(2.56)	Base<10	-
Avg. Installation Interval - DSL - Line Sharing - No Conditioning	55.1-03	H	H	H	MO	P	4.0	3.5	1.6	Yes	5.2	4.3	0.89	Yes	5.6	4.9	2.32	No	HIT
Avg. Installation Interval - DSL - Line Sharing - Conditioning Required	55.1-04	H	H	H	MO	P	16.0	n/a	n/a	-	n/a	14.0	n/a	-	n/a	n/a	n/a	-	-
Avg. Installation Interval - Broadband DSL - No Line Sharing - No Conditioning	55.1-05	-	-	-	MO	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	n/a	5.0	n/a	-	-
Avg. Installation Interval - Broadband DSL - No Line Sharing - Conditioning Required	55.1-06	-	-	-	MO	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	n/a	10.0	n/a	-	-
Avg. Installation Interval - Broadband DSL - Line Sharing - No Conditioning	55.1-07	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	5.7	n/a	-	n/a	4.9	n/a	-	-
Avg. Installation Interval - Broadband DSL - Line Sharing - Conditioning Required	55.1-08	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Installation Interval for Loop with LNP -CHC (1-10 Loops)	55.2-01.1	-	-	-	MO	B	3.2		n/a	-	3.9		n/a	-	3.6		n/a	-	-
Avg. Installation Interval for Loop with LNP - CHC (11-20 Loops)	55.2-01.2	-	-	-	MO	B	n/a		n/a	-	3.0		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - CHC (Over 20 Loops)	55.2-01.3	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (1-10 Loops)	55.2-02.1	-	-	-	MO	B	3.3		n/a	-	3.2		n/a	-	3.2		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (11-20 Loops)	55.2-02.2	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	3.0		n/a	-	-
Avg. Installation Interval for Loop with LNP - FDT (Over 20 Loops)	55.2-02.3	-	-	-	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-
% xDSL-Cap Loop Ord Req Rem Of Load Coils a/o Rptrs (Between 12000-17500 ft)	55.3-01	-	-	-	MO	-	7%		n/a	-	3%		n/a	-	8.3%		n/a	-	-
% xDSL-Cap Loop Ord Req Rem Of Load Coils a/o Rptrs (Over 17500 ft)	55.3-02	-	-	-	MO	-	0%		n/a	-	17%		n/a	-	0.0%		n/a	-	-
% Installed Within 3 Days - 8.0 dB Loop (1-10 Loops)	56-01.1	-	-	M	MO	B	75.0%	95.0%	20.00	No	100.0%	95.0%	(5.00)	Yes	99.4%	95.0%	(4.43)	Yes	HIT
% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	56-01.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within 10 Days - 8.0 dB Loop (Over 20 Loops)	56-01.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	56-02.1	-	-	M	MO	B	87.5%	95.0%	7.50	Base<10	90.0%	95.0%	5.00	No	100.0%	95.0%	(5.00)	Yes	-
% Installed Within 7 Days - 5.0 dB Loop (11-20 Loops)	56-02.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - 5.0 dB Loop (Over 20 Loops)	56-02.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - BRI Loop (1-10 Loops)	56-03.1	-	-	M	MO	B	90.0%	95.0%	5.00	No	96.4%	95.0%	(1.43)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% Installed Within 7 Days - BRI Loop (11-20 Loops)	56-03.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - BRI Loop (Over 20 Loops)	56-03.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS1 Loop (1-10 Loops)	56-04.1	-	-	M	MO	B	64.9%	95.0%	30.14	No	60.0%	95.0%	35.00	No	91.2%	95.0%	3.82	No	MISS
% Installed Within 7 Days - DS1 Loop (11-20 Loops)	56-04.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - DS1 Loop (Over 20 Loops)	56-04.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 2 Days - Analog Line Port (All Orders)	56-05.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 2 Days - Analog Trunk Port (All Orders)	56-06.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS1 Dedicated Circuit (1-10 Circuits)	56-07.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - DS1 Dedicated Circuit (11-20 Circuits)	56-07.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS1 Dedicated Circuit (Over 20 Circuits)	56-07.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - DS3 Dedicated Circuit (1-10 Circuits)	56-08.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - DS3 Dedicated Circuit (11-20 Circuits)	56-08.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - DS3 Dedicated Circuit (Over 20 Circuits)	56-08.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - ISDN-PRI (1-10 Loops)	56-09.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 7 Days - ISDN-PRI (11-20 Loops)	56-09.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - ISDN-PRI (Over 20 Loops)	56-09.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 3 Days - Dark Fiber (1-10 Circuits)	56-10.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 5 Days - Dark Fiber (11-20 Circuits)	56-10.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed On Time - Dark Fiber (Over 20 Circuits)	56-10.3	-	-	M	MO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Installed Within 3 Days - INP (1-10 Numbers)	56-11.1	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 7 Days - INP (11-20 Numbers)	56-11.2	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within 10 Days - INP (Over 20 Numbers)	56-11.3	-	-	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - CHC/FDT (1-10 Loops)	56.1-01.1	H	H	M	MO	B	98.2%	95.0%	(3.17)	Yes	99.6%	95.0%	(4.59)	Yes	100.0%	95.0%	(5.00)	Yes	HIT
% Installed Within CDDD for LNP with Loop - CHC/FDT (11-20 Loops)	56.1-01.2	H	H	M	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	100.0%	95.0%	(5.00)	Base<10	-
% Installed Within CDDD for LNP with Loop - CHC/FDT (Over 20 Loops)	56.1-01.3	H	H	M	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - CHC (1-10 Loops)	56.1-02.1	-	-	-	MO	B	96.8%	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - CHC (11-20 Loops)	56.1-02.2	-	-	-	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - CHC (Over 20 Loops)	56.1-02.3	-	-	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - FDT (1-10 Loops)	56.1-03.1	-	-	-	MO	B	100.0%	95.0%	n/a	-	99.5%	95.0%	n/a	-	100.0%	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - FDT (11-20 Loops)	56.1-03.2	-	-	-	MO	B	n/a	95.0%	n/a	-	100.0%	95.0%	n/a	-	100.0%	95.0%	n/a	-	-
% Installed Within CDDD for LNP with Loop - FDT (Over 20 Loops)	56.1-03.3	-	-	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% SWBT Missed Due Dates - 8.0 dB Loop Field Work	58-01	H	H	H	MO	P	5.3%	6.6%	(0.32)	Yes	5.4%	5.5%	(0.06)	Yes	1.3%	5.6%	(1.65)	Yes	HIT
% SWBT Missed Due Dates - 8.0 dB Loop No Field Work	58-02	H	H	H	MO	P	0.7%	0.4%	0.47	Yes	0.7%	0.3%	1.02	Yes	0.2%	0.3%	(0.27)	Yes	HIT
% SWBT Missed Due Dates - 5.0 dB Loop	58-03	H	H	H	MO	P	51.6%	1.8%	18.78	No	13.6%	2.2%	4.98	No	0.0%	1.9%	(0.96)	Yes	MISS
% SWBT Missed Due Dates - BRI Loop	58-04	H	H	H	MO	P	1.5%	22.7%	(5.73)	Yes	2.2%	33.7%	(7.46)	Yes	1.6%	24.9%	(5.94)	Yes	HIT
% SWBT Missed Due Dates - ISDN BRI Port	58-05	H	H	H	MO	P	n/a	22.7%	n/a	-	n/a	33.7%	n/a	-	n/a	24.9%	n/a	-	-
% SWBT Missed Due Dates - DS1 Loop with Test Access	58-06	H	H	H	MO	P	32.2%	22.2%	0.62	Yes	20.2%	16.7%	0.29	Yes	17.4%	16.7%	0.04	Yes	HIT
% SWBT Missed Due Dates - DS1 Dedicated Transport	58-07	H	H	H	MO	P	28.1%	22.2%	0.35	Yes	40.0%	16.7%	1.03	Base<10	100.0%	16.7%	1.71	Base<10	-
% SWBT Missed Due Dates - ISDN/PRI	58-08	H	H	H	MO	P	n/a	0.9%	n/a	-	n/a	0.0%	n/a	-	n/a	1.1%	n/a	-	-
% SWBT Missed Due Dates - DSL - No Line Sharing	58-09	H	H	H	MO	B	1.7%	5.0%	0.00	Yes	0.9%	5.0%	0.00	Yes	1.3%	5.0%	0.00	Yes	HIT
% SWBT Missed Due Dates - DSL - Line Sharing	58-10	H	H	H	MO	P	9.4%	2.0%	5.17	No	5.8%	2.1%	3.25	No	9.1%	1.7%	6.09	No	MISS
% SWBT Missed Due Dates - Analog Trunk Port	58-11	H	H	H	MO	P	0.0%	1.8%	(0.45)	Yes	0.0%	2.2%	(0.15)	Base<10	n/a	1.9%	n/a	-	-
% SWBT Missed Due Dates - Subtending DD Combination Trunks	58-12	H	H	H	MO	P	n/a	1.8%	n/a	-	n/a	2.2%	n/a	-	n/a	1.9%	n/a	-	-
% SWBT Missed Due Dates - DS3 Dedicated Transport	58-13	H	H	H	MO	P	33.3%	n/a	n/a	-	33.3%	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Missed Due Dates - Dark Fiber	58-14	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Missed Due Dates - Analog Line Port	58-15	H	H	H	MO	P	n/a	1.8%	n/a	-	100.0%	2.2%	9.37	Base<10	n/a	1.9%	n/a	-	-
% SWBT Missed Due Dates - INP	58-16	H	H	H	MO	P	n/a	0.4%	n/a	-	n/a	0.3%	n/a	-	n/a	0.3%	n/a	-	-
% SWBT Missed Due Dates - Broadband DSL - No Line Sharing	58-17	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Missed Due Dates - Broadband DSL - Line Sharing	58-18	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	18.5%	n/a	-	n/a	8.1%	n/a	-	-
% Trouble Reports within 30 Days of Install. - 8.0 dB Loop	59-01	H	H	H	MO	P	7.0%	2.4%	5.83	No	2.6%	2.5%	0.07	Yes	2.5%	2.1%	0.84	Yes	HIT
% Trouble Reports within 30 Days of Install. - 5.0 dB Loop	59-02	H	H	H	MO	P	16.1%	0.4%	11.66	No	6.8%	0.7%	4.44	No	8.3%	0.9%	5.15	No	MISS
% Trouble Reports within 30 Days of Install. - BRI Loop	59-03	H	H	H	MO	P	0.0%	6.6%	(3.09)	Yes	8.8%	3.8%	2.42	No	3.5%	4.5%	(0.47)	Yes	HIT
% Trouble Reports within 30 Days of Install. - ISDN BRI Port	59-04	H	H	H	MO	P	n/a	6.6%	n/a	-	n/a	3.8%	n/a	-	n/a	4.5%	n/a	-	-
% Trouble Reports within 30 Days of Install. - DS1 Loop	59-05	H	H	H	MO	P	11.2%	11.1%	0.01	Yes	7.0%	0.0%	0.95	Yes	8.3%	33.3%	(2.05)	Yes	HIT
% Trouble Reports within 30 Days of Install. - DS1 Dedicated Transport	59-06	H	H	H	MO	P	6.3%	11.1%	(0.49)	Yes	20.0%	0.0%	1.60	Base<10	0.0%	33.3%	(0.68)	Base<10	-
% Trouble Reports within 30 Days of Install. - ISDN/PRI	59-07	H	H	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Trouble Reports within 30 Days of Install. - DSL - No Line Sharing	59-08	H	H	H	MO	B	4.7%	6.0%	0.00	Yes	6.7%	6.0%	2.00	No	6.0%	6.0%	2.00	No	MISS
% Trouble Reports within 30 Days of Install. - DSL - Line Sharing	59-09	H	H	H	MO	P	6.6%	8.1%	(0.55)	Yes	5.8%	8.4%	(1.22)	Yes	5.3%	4.4%	0.52	Yes	HIT
% Trouble Reports within 30 Days of Install. - Analog Trunk Port	59-10	H	H	H	MO	P	9.1%	0.4%	4.28	No	0.0%	0.7%	(0.09)	Base<10	n/a	0.9%	n/a	-	-
% Trouble Reports within 30 Days of Install. - Subtending DD Combination Trunks	59-11	H	H	H	MO	P	n/a	0.4%	n/a	-	n/a	0.7%	n/a	-	n/a	0.9%	n/a	-	-
% Trouble Reports within 30 Days of Install. - DS3 Dedicated Transport	59-12	H	H	H	MO	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days of Install. - Dark Fiber	59-13	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Trouble Reports within 30 Days of Install. - Analog Line Port	59-14	H	H	H	MO	P	n/a	0.4%	n/a	-	0.0%	0.7%	(0.12)	Base<10	n/a	0.9%	n/a	-	-
% Trouble Reports within 30 Days of Install. - INP	59-15	H	H	H	MO	P	n/a	2.5%	n/a	-	n/a	3.7%	n/a	-	n/a	3.1%	n/a	-	-
% Trouble Reports within 30 Days of Install. - Broadband DSL - No Line Sharing	59-16	-	-	-	MO	-	n/a	6.0%	n/a	-	n/a	6.0%	n/a	-	n/a	6.0%	n/a	-	-
% Trouble Reports within 30 Days of Install. - Broadband DSL - Line Sharing	59-17	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop	60-01	-	-	-	MO	P	0.0%	3.9%	(2.75)	Yes	0.0%	3.3%	(3.45)	Yes	0.0%	3.6%	(4.55)	Yes	HIT
% Missed Due Dates Due to LOF - 5.0 dB Loop	60-02	-	-	-	MO	P	0.0%	0.1%	(0.21)	Yes	11.4%	0.3%	10.66	No	0.0%	0.4%	(0.46)	Yes	HIT
% Missed Due Dates Due to LOF - BRI Loop	60-03	-	-	-	MO	P	1.5%	1.8%	(0.28)	Yes	2.2%	1.3%	0.79	Yes	1.6%	1.6%	0.02	Yes	HIT
% Missed Due Dates Due to LOF - ISDN BRI Port	60-04	-	-	-	MO	P	n/a	1.8%	n/a	-	n/a	1.3%	n/a	-	n/a	1.6%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop	60-05	-	-	-	MO	P	12.6%	22.2%	(0.83)	Yes	14.7%	0.0%	1.43	Yes	5.8%	16.7%	(1.07)	Yes	HIT
% Missed Due Dates Due to LOF - DS1 Dedicated Transport	60-06	-	-	-	MO	P	21.9%	22.2%	(0.02)	Yes	20.0%	0.0%	1.60	Base<10	0.0%	16.7%	(0.44)	Base<10	-
% Missed Due Dates Due to LOF - ISDN/PRI	60-07	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	1.1%	n/a	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing	60-08	-	-	-	MO	-	1.0%	n/a	n/a	-	0.6%	n/a	n/a	-	0.9%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing	60-09	-	-	-	MO	P	0.9%	0.2%	1.61	Yes	0.6%	0.3%	0.73	Yes	1.5%	0.1%	3.90	No	HIT
% Missed Due Dates Due to LOF - Analog Trunk Port	60-10	-	-	-	MO	P	0.0%	0.1%	(0.12)	Yes	0.0%	0.3%	(0.05)	Base<10	n/a	0.4%	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks	60-11	-	-	-	MO	P	n/a	0.1%	n/a	-	n/a	0.3%	n/a	-	n/a	0.4%	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport	60-12	-	-	-	MO	P	16.7%	n/a	n/a	-	16.7%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber	60-13	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port	60-14	-	-	-	MO	P	n/a	0.1%	n/a	-	0.0%	0.3%	(0.07)	Base<10	n/a	0.4%	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 30 Days	60-15	-	-	-	MO	P	n/a	16.8%	n/a	-	n/a	10.5%	n/a	-	n/a	5.9%	n/a	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 30 Days	60-16	-	-	-	MO	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 30 Days	60-17	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 30 Days	60-18	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Missed Due Dates Due to LOF - DS1 Loop > 30 Days	60-19	-	-	-	MO	P	0.0%	0.0%	0.00	Yes	10.5%	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 30 Days	60-20	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 30 Days	60-21	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 30 Days	60-22	-	-	-	MO	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 30 Days	60-23	-	-	-	MO	P	0.0%	7.7%	(0.29)	Base<10	0.0%	13.3%	(0.39)	Base<10	50.0%	16.7%	0.94	Base<10	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 30 Days	60-24	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 30 Days	60-25	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 30 Days	60-26	-	-	-	MO	P	0.0%	n/a	n/a	-	100.0%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 30 Days	60-27	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 30 Days	60-28	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - 8.0 dB Loop > 90 Days	60-29	-	-	-	MO	P	n/a	1.2%	n/a	-	n/a	0.9%	n/a	-	n/a	0.8%	n/a	-	-
% Missed Due Dates Due to LOF - 5.0 dB Loop > 90 Days	60-30	-	-	-	MO	P	n/a	0.0%	n/a	-	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - BRI Loop > 90 Days	60-31	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - ISDN BRI Port > 90 Days	60-32	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS1 Loop > 90 Days	60-33	-	-	-	MO	P	0.0%	0.0%	0.00	Yes	0.0%	n/a	n/a	-	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - DS1 Dedicated Transport > 90 Days	60-34	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - ISDN/PRI > 90 Days	60-35	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DSL - No Line Sharing > 90 Days	60-36	-	-	-	MO	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Missed Due Dates Due to LOF - DSL - Line Sharing > 90 Days	60-37	-	-	-	MO	P	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	0.0%	0.0%	0.00	Base<10	-
% Missed Due Dates Due to LOF - Analog Trunk Port > 90 Days	60-38	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - Subtending DDC Trunks > 90 Days	60-39	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% Missed Due Dates Due to LOF - DS3 Dedicated Transport > 90 Days	60-40	-	-	-	MO	P	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Dark Fiber > 90 Days	60-41	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Due Dates Due to LOF - Analog Line Port > 90 Days	60-42	-	-	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Avg. Delay Days Due to LOF - 8.0 dB Loop	61-01	-	-	-	MO	P	n/a	16.4	n/a	-	n/a	13.2	n/a	-	n/a	11.5	n/a	-	-
Avg. Delay Days Due to LOF - 5.0 dB Loop	61-02	-	-	-	MO	P	n/a	3.2	n/a	-	2.0	5.3	(6.37)	Base<10	n/a	6.0	n/a	-	-
Avg. Delay Days Due to LOF - BRI Loop	61-03	-	-	-	MO	P	2.0	4.2	(0.92)	Base<10	2.7	4.1	(0.79)	Base<10	n/a	6.5	(0.38)	Base<10	-
Avg. Delay Days Due to LOF - ISDN BRI Port	61-04	-	-	-	MO	P	n/a	4.2	n/a	-	n/a	4.1	n/a	-	4.6	6.5	n/a	-	-
Avg. Delay Days Due to LOF - DS1 Loop	61-05	-	-	-	MO	P	7.2	5.5	0.89	Yes	10.5	n/a	n/a	-	4.6	1.0	3.34	Base<10	-
Avg. Delay Days Due to LOF - DS1 Dedicated Transport	61-06	-	-	-	MO	P	3.6	5.5	(0.96)	Base<10	1.0	n/a	n/a	-	n/a	1.0	n/a	-	-
Avg. Delay Days Due to LOF - ISDN/PRI	61-07	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	4.0	n/a	-	-
Avg. Delay Days Due to LOF - DSL - No Line Sharing	61-08	-	-	-	MO	-	1.0	n/a	n/a	-	4.0	n/a	n/a	-	1.2	n/a	n/a	-	-
Avg. Delay Days Due to LOF - DSL - Line Sharing	61-09	-	-	-	MO	P	12.0	10.8	0.11	Base<10	20.0	12.6	0.37	Base<10	24.0	7.5	1.63	Base<10	-
Avg. Delay Days Due to LOF - Analog Trunk Port	61-10	-	-	-	MO	P	n/a	3.2	n/a	-	n/a	5.3	n/a	-	n/a	6.0	n/a	-	-
Avg. Delay Days Due to LOF - Subtending DDC Trunks	61-11	-	-	-	MO	P	n/a	3.2	n/a	-	n/a	5.3	n/a	-	n/a	6.0	n/a	-	-
Avg. Delay Days Due to LOF - DS3 Dedicated Transport	61-12	-	-	-	MO	P	2.0	n/a	n/a	-	31.0	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Dark Fiber	61-13	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days Due to LOF - Analog Line Port	61-14	-	-	-	MO	P	n/a	3.2	n/a	-	n/a	5.3	n/a	-	n/a	6.0	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop Field Work	62-01	M	-	L	MO	P	5.0	7.5	(0.29)	Base<10	1.0	7.5	(0.81)	Base<10	2.0	7.0	(0.35)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	62-02	M	-	L	MO	P	42.0	14.7	1.28	Base<10	1.5	34.1	(0.66)	Base<10	1.0	16.5	(0.63)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - 5.0 dB Loop	62-03	M	-	L	MO	P	2.5	33.3	(5.14)	Yes	2.2	2.7	(0.43)	Base<10	n/a	2.6	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	62-04	M	-	L	MO	P	2.0	24.5	(0.81)	Base<10	2.7	32.7	(0.85)	Base<10	5.5	12.8	(0.26)	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN BRI Port	62-05	M	-	L	MO	P	n/a	24.5	n/a	-	n/a	32.7	n/a	-	n/a	12.8	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS1 Loop	62-06	M	-	L	MO	P	18.1	5.5	6.99	No	9.7	11.5	(0.28)	Yes	4.8	1.0	3.72	No	MISS
Avg. Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	62-07	M	-	L	MO	P	9.7	5.5	2.13	Base<10	34.5	11.5	2.71	Base<10	13.0	1.0	8.49	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - ISDN/PRI	62-08	M	-	L	MO	P	n/a	95.1	n/a	-	n/a	237.0	n/a	-	n/a	3.9	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DSL - No Line Sharing	62-09	M	-	L	MO	B	1.7	6.5	0.00	Base<10	3.0	6.5	0.00	Base<10	4.1	6.5	0.00	Base<10	-
Avg. Delay Days for SWBT Missed Due Dates - DSL - Line Sharing	62-10	M	-	L	MO	P	15.3	16.0	(0.12)	Yes	37.7	16.9	2.59	No	33.0	13.5	2.66	No	MISS
Avg. Delay Days for SWBT Missed Due Dates - Analog Trunk Port	62-11	M	-	L	MO	P	n/a	33.3	n/a	-	n/a	2.7	n/a	-	n/a	2.6	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Subtending DDC Trunks	62-12	M	-	L	MO	P	n/a	33.3	n/a	-	n/a	2.7	n/a	-	n/a	2.6	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - DS3 Dedicated Transport	62-13	M	-	L	MO	P	24.5	n/a	n/a	-	28.5	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Dark Fiber	62-14	M	-	L	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for SWBT Missed Due Dates - Analog Line Port	62-15	M	-	L	MO	P	n/a	33.3	n/a	-	65.0	2.7	29.67	Base<10	n/a	2.6	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop Field Work	63-01	-	-	-	MO	P	0.0%	0.7%	(0.52)	Yes	0.0%	0.4%	(0.49)	Yes	0.0%	0.3%	(0.46)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	63-02	-	-	-	MO	P	0.7%	0.1%	3.35	No	0.0%	0.1%	(0.45)	Yes	0.0%	0.0%	(0.43)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - 5.0 dB Loop	63-03	-	-	-	MO	P	0.0%	1.2%	(0.62)	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	63-04	-	-	-	MO	P	0.0%	6.5%	(3.05)	Yes	0.0%	7.3%	(3.25)	Yes	0.0%	1.5%	(1.37)	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - ISDN BRI Port	63-05	-	-	-	MO	P	n/a	6.5%	n/a	-	n/a	7.3%	n/a	-	n/a	1.5%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS1 Loop	63-06	-	-	-	MO	P	5.6%	0.0%	0.73	Yes	1.6%	0.0%	0.43	Yes	0.0%	0.0%	0.00	Yes	HIT
% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	63-07	-	-	-	MO	P	3.1%	0.0%	0.54	Yes	20.0%	0.0%	1.60	Base<10	0.0%	0.0%	0.00	Base<10	-
% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	63-08	-	-	-	MO	P	n/a	0.6%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - No Line Sharing	63-09	-	-	-	MO	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DSL - Line Sharing	63-10	-	-	-	MO	P	0.9%	0.3%	1.17	Yes	3.5%	0.3%	6.23	No	6.1%	0.3%	9.78	No	MISS
% SWBT Caused Missed Due Dates > 30 Days - Analog Trunk Port	63-11	-	-	-	MO	P	0.0%	1.2%	(0.37)	Yes	0.0%	0.0%	0.00	Base<10	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Subtending DDC Trunks	63-12	-	-	-	MO	P	n/a	1.2%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - DS3 Dedicated Transport	63-13	-	-	-	MO	P	16.7%	n/a	n/a	-	16.7%	n/a	n/a	-	n/a	n/a	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% SWBT Caused Missed Due Dates > 30 Days - Dark Fiber	63-14	-	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	63-15	-	-	-	MO	P	n/a	1.2%	n/a	-	100.0%	0.0%	50.11	Base<10	n/a	0.0%	n/a	-	-
Trouble Report Rate - 8.0 dB Loop with Test Access	65-01	-	-	H	MO	P	1.1%	1.0%	1.21	Yes	1.0%	1.1%	(0.58)	Yes	1.0%	1.0%	(0.43)	Yes	HIT
Trouble Report Rate - 5.0 dB Loop with Test Access	65-02	-	-	H	MO	P	1.0%	0.4%	2.44	No	3.2%	0.4%	12.62	No	1.9%	0.4%	6.77	No	MISS
Trouble Report Rate - BRI Loop with Test Access	65-03	-	-	H	MO	P	1.0%	2.0%	(2.11)	Yes	2.3%	2.0%	0.52	Yes	1.5%	2.1%	(1.41)	Yes	HIT
Trouble Report Rate - ISDN BRI Port	65-04	-	-	H	MO	P	0.0%	2.0%	(0.14)	Base<10	0.0%	2.0%	(0.14)	Base<10	0.0%	2.1%	(0.15)	Base<10	-
Trouble Report Rate - DS1 Loop with Test Access	65-05	-	-	H	MO	P	3.5%	2.4%	1.06	Yes	3.1%	3.9%	(0.81)	Yes	3.8%	3.2%	0.57	Yes	HIT
Trouble Report Rate - DS1 Dedicated Transport	65-06	-	-	H	MO	P	4.3%	2.4%	1.39	Yes	1.4%	3.9%	(2.04)	Yes	1.6%	3.2%	(1.34)	Yes	HIT
Trouble Report Rate - ISDN/PRI	65-07	-	-	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate - DSL - No Line Sharing	65-08	-	-	H	MO	B	1.3%	3.0%	0.00	Yes	1.5%	3.0%	0.00	Yes	1.7%	3.0%	0.00	Yes	HIT
Trouble Report Rate - DSL - Line Sharing	65-09	-	-	H	MO	P	7.1%	4.5%	1.75	No	5.2%	0.5%	2.31	No	5.2%	1.1%	5.85	No	MISS
Trouble Report Rate - Analog Trunk Port	65-10	-	-	H	MO	P	1.2%	0.4%	1.16	Yes	0.0%	0.4%	(0.54)	Yes	2.2%	0.4%	2.89	No	HIT
Trouble Report Rate - Subtending DDC Trunks	65-11	-	-	H	MO	P	0.0%	0.4%	(0.31)	Yes	0.0%	0.4%	(0.10)	Base<10	0.0%	0.4%	(0.11)	Base<10	-
Trouble Report Rate - DS3 Dedicated Transport	65-12	-	-	H	MO	P	0.7%	0.0%	1.00	Yes	0.7%	0.0%	0.98	Yes	0.7%	0.0%	0.98	Yes	HIT
Trouble Report Rate - Dark Fiber	65-13	-	-	H	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate - Analog Line Port	65-14	-	-	H	MO	P	0.0%	0.4%	(0.84)	Yes	0.0%	0.4%	(0.77)	Yes	0.0%	0.4%	(0.79)	Yes	HIT
Trouble Report Rate - Broadband DSL - No Line Sharing	65-15	-	-	-	MO	-	n/a	3.0%	n/a	-	n/a	3.0%	n/a	-	n/a	3.0%	n/a	-	-
Trouble Report Rate - Broadband DSL - Line Sharing	65-16	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	6.6%	n/a	-	n/a	3.9%	n/a	-	-
Trouble Report Rate (Net of Install & Repeat Rpts) 8.0 dB loop	65.1-01	H	H	-	MO	P	0.5%	0.9%	(2.91)	Yes	0.7%	0.9%	(1.81)	Yes	0.6%	0.8%	(2.14)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) 5.0 dB loop	65.1-02	H	H	-	MO	P	0.3%	0.4%	(0.30)	Yes	2.1%	0.3%	8.61	No	1.1%	0.3%	3.82	No	MISS
Trouble Report Rate (Net of Install & Repeat Rpts) BRI loop	65.1-03	H	H	-	MO	P	0.9%	1.6%	(1.63)	Yes	1.1%	1.7%	(1.34)	Yes	1.1%	1.6%	(1.33)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) ISDN BRI Port	65.1-04	H	H	-	MO	P	0.0%	1.6%	(0.13)	Base<10	0.0%	1.7%	(0.13)	Base<10	0.0%	1.6%	(0.13)	Base<10	-
Trouble Report Rate (Net of Install & Repeat Rpts) DS1 loop	65.1-05	H	H	-	MO	P	2.0%	2.1%	(0.20)	Yes	2.0%	3.4%	(1.66)	Yes	2.2%	2.4%	(0.16)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) DS1 Dedicated Transport	65.1-06	H	H	-	MO	P	3.1%	2.1%	0.83	Yes	0.3%	3.4%	(3.04)	Yes	1.3%	2.4%	(1.07)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) ISDN - PRI	65.1-07	H	H	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate (Net of Install & Repeat Rpts) DSL - No Line Sharing	65.1-08	H	H	-	MO	P	0.7%	3.0%	0.00	Yes	0.8%	3.0%	0.00	Yes	0.7%	3.0%	0.00	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) DSL - Line Sharing	65.1-09	H	H	-	MO	B	1.0%	0.8%	0.17	Yes	0.8%	0.0%	0.55	Yes	0.0%	0.2%	(0.75)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) Analog Trunk Port	65.1-10	H	H	-	MO	P	0.0%	0.4%	(0.54)	Yes	0.0%	0.3%	(0.50)	Yes	0.0%	0.3%	(0.52)	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) Subtend Dig Dir Comb Trks	65.1-11	H	H	-	MO	P	0.0%	0.4%	(0.29)	Yes	0.0%	0.3%	(0.10)	Base<10	0.0%	0.3%	(0.10)	Base<10	-
Trouble Report Rate (Net of Install & Repeat Rpts) DS3 Dedicated Transport	65.1-12	H	H	-	MO	P	0.7%	0.0%	1.00	Yes	0.0%	0.0%	0.00	Yes	0.7%	0.0%	0.98	Yes	HIT
Trouble Report Rate (Net of Install & Repeat Rpts) Dark Fiber	65.1-13	H	H	-	MO	P	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	n/a	0.0%	n/a	-	-
Trouble Report Rate (Net of Install & Repeat Rpts) Analog Line Port	65.1-14	H	H	-	MO	P	0.0%	0.4%	(0.78)	Yes	0.0%	0.3%	(0.72)	Yes	0.0%	0.3%	(0.72)	Yes	HIT
% Missed Repair Commitment - 8 dB Loop	66-01	H	H	H	MO	P	12.5%	10.3%	0.55	Yes	2.5%	12.5%	(1.91)	Yes	1.6%	11.1%	(2.37)	Yes	HIT
% Missed Repair Commitment - DSL Line Sharing	66-02	H	H	H	MO	P	60.0%	46.3%	1.06	Yes	53.8%	32.1%	1.67	Yes	38.5%	62.6%	(1.76)	Yes	HIT
Mean Time to Restore - 8.0 dB Loop with Test Access-Dispatch	67-01	H	H	H	MO	P	7.4	10.6	(0.54)	Yes	6.2	14.5	(0.68)	Yes	3.0	10.3	(2.34)	Yes	HIT
Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	67-02	H	H	H	MO	P	4.9	6.4	(0.51)	Base<10	1.5	7.5	(3.45)	Yes	3.8	7.8	(1.77)	Yes	HIT
Mean Time to Restore - BRI Loop with Test Access-Dispatch	67-03	H	H	H	MO	P	4.9	7.4	(0.33)	Base<10	4.5	5.8	(0.52)	Yes	2.5	6.3	(1.14)	Yes	HIT
Mean Time to Restore - ISDN BRI Port-Dispatch	67-04	H	H	H	MO	P	n/a	7.4	n/a	-	n/a	5.8	n/a	-	n/a	6.3	(0.79)	Base<10	-
Mean Time to Restore - DS1 Loop with Test Access-Dispatch	67-05	H	H	H	MO	P	3.1	3.1	0.19	Yes	3.0	3.1	(0.09)	Yes	2.1	2.2	(0.13)	Yes	HIT
Mean Time to Restore - DS1 Dedicated Transport-Dispatch	67-06	H	H	H	MO	P	2.0	3.1	(5.71)	Yes	1.8	3.1	(1.13)	Base<10	1.1	2.2	(1.18)	Base<10	-
Mean Time to Restore - ISDN/PRI -Dispatch	67-07	H	H	H	MO	P	n/a	4.7	n/a	-	n/a	3.2	n/a	-	n/a	4.3	n/a	-	-
Mean Time to Restore - DSL -Dispatch - No Line Sharing	67-08	H	H	H	MO	B	2.8	9.0	0.00	Yes	3.1	9.0	0.00	Yes	3.3	9.0	0.00	Yes	HIT
Mean Time to Restore - DSL -Dispatch - Line Sharing	67-09	H	H	H	MO	P	112.8	52.4	0.62	Base<10	27.7	52.4	(0.11)	Base<10	45.0	77.3	(1.01)	Base<10	-
Mean Time to Restore - Analog Trunk Port-Dispatch	67-10	H	H	H	MO	P	2.7	6.4	(0.47)	Base<10	n/a	7.5	n/a	-	4.6	7.8	(0.55)	Base<10	-
Mean Time to Restore - Subtending DDC Trunks-Dispatch	67-11	H	H	H	MO	P	n/a	6.4	n/a	-	n/a	7.5	n/a	-	n/a	7.8	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport-Dispatch	67-12	H	H	H	MO	P	0.7	n/a	n/a	-	5.5	n/a	n/a	-	1.8	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-Dispatch	67-13	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-Dispatch	67-14	H	H	H	MO	P	n/a	6.4	n/a	-	n/a	7.5	n/a	-	n/a	7.8	n/a	-	-
Mean Time to Restore - Broadband DSL - Dispatch - No Line Sharing	67-15	-	-	-	MO	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	-
Mean Time to Restore - Broadband DSL - Dispatch - Line Sharing	67-16	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	66.0	n/a	-	n/a	183.6	n/a	-	-
Mean Time to Restore - 8.0 dB Loop with Test Access-No Dispatch	67-17	H	H	H	MO	P	n/a	3.6	n/a	-	1.7	4.6	(0.18)	Base<10	n/a	4.6	n/a	-	-
Mean Time to Restore - 5.0 dB Loop with Test Access-No Dispatch	67-18	H	H	H	MO	P	n/a	2.1	n/a	-	n/a	3.7	n/a	-	n/a	1.5	n/a	-	-
Mean Time to Restore - BRI Loop with Test Access-No Dispatch	67-19	H	H	H	MO	P	n/a	0.5	n/a	-	n/a	1.1	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - ISDN BRI Port-No Dispatch	67-20	H	H	H	MO	P	n/a	0.5	n/a	-	n/a	1.1	n/a	-	n/a	0.7	n/a	-	-
Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	67-21	H	H	H	MO	P	0.5	0.3	1.05	Base<10	5.1	0.4	16.51	Base<10	n/a	0.1	n/a	-	-
Mean Time to Restore - DS1 Dedicated Transport-No Dispatch	67-22	H	H	H	MO	P	19.1	0.3	95.45	Base<10	n/a	0.4	n/a	-	2.0	0.1	17.05	Base<10	-
Mean Time to Restore - ISDN/PRI - No Dispatch	67-23	H	H	H	MO	P	n/a	1.0	n/a	-	n/a	2.0	n/a	-	n/a	0.6	n/a	-	-
Mean Time to Restore - DSL -No Dispatch - No Line Sharing	67-24	H	H	H	MO	B	n/a	9.0	n/a	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	-
Mean Time to Restore - DSL -No Dispatch - Line Sharing	67-25	H	H	H	MO	P	79.3	53.1	0.89	Yes	47.8	43.5	0.08	Yes	44.4	37.3	0.44	Base<10	HIT
Mean Time to Restore - Analog Trunk Port-No Dispatch	67-26	H	H	H	MO	P	n/a	2.1	n/a	-	n/a	3.7	n/a	-	n/a	1.5	n/a	-	-
Mean Time to Restore - Subtending DDC Trunks-No Dispatch	67-27	H	H	H	MO	P	n/a	2.1	n/a	-	n/a	3.7	n/a	-	n/a	1.5	n/a	-	-
Mean Time to Restore - DS3 Dedicated Transport-No Dispatch	67-28	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Dark Fiber-No Dispatch	67-29	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Analog Line Port-No Dispatch	67-30	H	H	H	MO	P	n/a	2.1	n/a	-	n/a	3.7	n/a	-	n/a	1.5	n/a	-	-
Mean Time to Restore - Broadband DSL -No Dispatch - No Line Sharing	67-31	-	-	-	MO	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	n/a	9.0	n/a	-	-
Mean Time to Restore - Broadband DSL -No Dispatch - Line Sharing	67-32	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	66.0	n/a	-	n/a	81.0	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Repeat Reports - 8.0 dB Loop with Test Access	69-01	H	H	H	MO	P	14.3%	9.9%	1.08	Yes	0.0%	12.0%	(2.30)	Yes	3.8%	12.2%	(2.25)	Yes	HIT
% Repeat Reports - 5.0 dB Loop with Test Access	69-02	H	H	H	MO	P	0.0%	10.4%	(0.90)	Base<10	21.7%	10.5%	1.67	Yes	14.3%	12.3%	0.23	Yes	HIT
% Repeat Reports - BRI Loop with Test Access	69-03	H	H	H	MO	P	12.5%	10.1%	0.23	Base<10	4.8%	9.7%	(0.75)	Yes	6.7%	11.0%	(0.53)	Yes	HIT
% Repeat Reports - ISDN BRI Port	69-04	H	H	H	MO	P	n/a	10.1%	n/a	-	n/a	9.7%	n/a	-	n/a	11.0%	n/a	-	-
% Repeat Reports - DS1 Loop with Test Access	69-05	H	H	H	MO	P	7.0%	0.0%	0.82	Yes	14.6%	13.3%	0.12	Yes	21.6%	8.3%	1.05	Yes	HIT
% Repeat Reports - DS1 Dedicated Transport	69-06	H	H	H	MO	P	13.3%	0.0%	1.14	Yes	60.0%	13.3%	2.09	Base<10	20.0%	8.3%	0.68	Base<10	-
% Repeat Reports - ISDN/PRI	69-07	H	H	H	MO	P	n/a	4.9%	n/a	-	n/a	10.6%	n/a	-	n/a	12.8%	n/a	-	-
% Repeat Reports - DSL - No Line Sharing	69-08	H	H	H	MO	B	8.2%	12.0%	0.0	Yes	7.0%	12.0%	0.0	Yes	11.3%	12.0%	0.0	Yes	HIT
% Repeat Reports - DSL - Line Sharing	69-09	H	H	H	MO	P	40.0%	39.3%	0.06	Yes	7.7%	35.4%	(2.08)	Yes	61.5%	59.7%	0.13	Yes	HIT
% Repeat Reports - Analog Trunk Port	69-10	H	H	H	MO	P	0.0%	10.4%	(0.34)	Base<10	n/a	10.5%	n/a	-	0.0%	12.3%	(0.53)	Base<10	-
% Repeat Reports - Subtending DDC Trunks	69-11	H	H	H	MO	P	n/a	10.4%	n/a	-	n/a	10.5%	n/a	-	n/a	12.3%	n/a	-	-
% Repeat Reports - DS3 Dedicated Transport	69-12	H	H	H	MO	P	0.0%	n/a	n/a	-	100.0%	n/a	n/a	-	0.0%	n/a	n/a	-	-
% Repeat Reports - Dark Fiber	69-13	H	H	H	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Repeat Reports - Analog Line Port	69-14	H	H	H	MO	P	n/a	10.4%	n/a	-	n/a	10.5%	n/a	-	n/a	12.3%	n/a	-	-
% Repeat Reports - Broadband DSL - No Line Sharing	69-15	-	-	-	MO	-	n/a	12.0%	n/a	-	n/a	12.0%	n/a	-	n/a	12.0%	n/a	-	-
% Repeat Reports - Broadband DSL - Line Sharing	69-16	-	-	-	MO	-	n/a	n/a	n/a	-	n/a	24.0%	n/a	-	n/a	86.9%	n/a	-	-
% Trunk Blockage - SWBT End Office to CLEC	70-01	H	H	M	MO	B	0.0%	1.0%	(1.00)	Yes	0.0%	1.0%	(0.98)	Yes	0.1%	1.0%	(0.94)	Yes	HIT
% Trunk Blockage - SWBT Tandem to CLEC	70-02	H	H	M	MO	B	0.0%	1.0%	(0.97)	Yes	0.0%	1.0%	(0.98)	Yes	0.0%	1.0%	(0.99)	Yes	HIT
Common Transport Block > 2%	71-01	-	H	M	MO	B	4.3%	3.0%	1.26	Yes	3.5%	3.0%	0.50	Yes	4.2%	3.0%	1.17	Yes	HIT
% Installations Comp. Within the Cust. Req. Due Date - Interconnection Trunks	73-01	H	H	-	MO	B	100.0%	95.0%	(5.00)	Yes	93.2%	95.0%	1.85	No	94.3%	95.0%	0.74	Yes	HIT
% Installations Comp. Within the Cust. Req. Due Date - SS7	73-02	H	H	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installations Comp. Within the Cust. Req. Due Date - OD/DA	73-03	H	H	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	-
% Installations Comp. Within the Cust. Req. Due Date - E911	73-04	H	H	-	MO	B	n/a	95.0%	n/a	-	n/a	95.0%	n/a	-	100.0%	95.0%	(5.00)	Base<10	-
% Held Interconnection Trunks - Interconnection Trunks > 30 Days due to Lack of Fac	73.1-01	M	L	-	MO	P	0.0%	67.4%	-47.3	Yes	0.0%	46.4%	-58.1	Yes	2.0%	59.3%	-71.2	Yes	HIT
% Held Interconnection Trunks - SS7 > 30 Days due to Lack of Facilities	73.1-02	M	L	-	MO	P	n/a	100.0%	n/a	-	n/a	25.0%	n/a	-	n/a	100.0%	n/a	-	-
% Held Interconnection Trunks - OS/DA > 30 Days due to Lack of Facilities	73.1-03	M	L	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Held Interconnection Trunks - E911 > 30 Days due to Lack of Facilities	73.1-04	M	L	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.0%	100.0%	-3.3	Base<10	-
Avg. Delay Days for Missed Due Dates - Interconnection Trunks	74-01	L	-	-	MO	P	n/a	59.9	n/a	-	19.6	56.4	-15.5	Yes	22.4	97.5	-19.6	Yes	HIT
Avg. Delay Days for Missed Due Dates - SS7	74-02	L	-	-	MO	P	n/a	165.0	n/a	-	n/a	320.0	n/a	-	n/a	173.3	n/a	-	-
Avg. Delay Days for Missed Due Dates - OS/DA	74-03	L	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days for Missed Due Dates - E911	74-04	L	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	109.4	n/a	-	-
Avg. Trunk Restoral Interval - Interconnection Trunks	76-01	L	-	-	MO	P	4.0	n/a	n/a	-	0.5	1.5	-1.1	Base<10	5.9	n/a	n/a	-	-
Avg. Trunk Restoral Interval - SS7	76-02	L	-	-	MO	P	1.2	33.3	-5.2	Base<10	n/a	n/a	n/a	-	0.0	n/a	n/a	-	-
Avg. Trunk Restoral Interval - OS/DA	76-03	L	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Trunk Restoral Interval - E911	76-04	L	-	-	MO	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.3	n/a	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Tdm. Trk. Grps. - Interconn.Trks	77-01	H	H	M	MO	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Tdm. Trk. Grps. - SS7	77-02	H	H	M	MO	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Tdm. Trk. Grps. - OS/DA	77-03	H	H	M	MO	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Tdm. Trk. Grps. - E911	77-04	H	H	M	MO	B	n/a	1.0	n/a	-	n/a	1.0	n/a	-	n/a	1.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Non Tdm. Trk. Grps. - Interconn. T	77-05	H	H	M	MO	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Non Tdm. Trk. Grps. - SS7	77-06	H	H	M	MO	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Non Tdm. Trk. Grps. - OS/DA	77-07	H	H	M	MO	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
Avg. Trunk Rest. Intvl. for Svc. Affect. Trk. Groups - Non Tdm. Trk. Grps. - E911	77-08	H	H	M	MO	B	n/a	2.0	n/a	-	n/a	2.0	n/a	-	n/a	2.0	n/a	-	-
DA Avg. Speed of Answer	80-01	-	L	-	MO	B	6.7	6.0	2.00	No	6.6	6.0	2.00	No	5.9	6.0	0.00	Yes	MISS
OS Avg. Speed of Answer	82-01	-	L	-	MO	B	5.6	6.0	0.00	Yes	4.8	6.0	0.00	Yes	4.9	6.0	0.00	Yes	HIT
% of LNP Only Due Dates within Industry Guidelines	91-01	-	-	-	MO	B	88.0%	96.5%	8.51	No	100.0%	96.5%	(3.50)	Yes	100.0%	96.5%	(3.50)	Yes	HIT
% of Time the OSP Releases Prior to the Exp.of the T2 Timer	92-01	-	-	-	MO	B	99.8%	96.5%	(3.34)	Yes	100.0%	96.5%	(3.46)	Yes	98.1%	96.5%	(1.64)	Yes	HIT
% of Customer Accounts Restructured Prior to LNP Due Date	93-01	L	-	-	MO	B	100.0%	96.5%	(3.50)	Base<10	87.5%	96.5%	9.00	Base<10	92.3%	96.5%	4.19	No	-
% Premature Disconnects for Stand Alone LNP Orders	96-01	H	H	-	MO	B	0.4%	2.0%	(1.56)	Yes	0.0%	2.0%	(1.96)	Yes	0.2%	2.0%	(1.84)	Yes	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP Only	97-01	H	H	-	MO	B	99.7%	96.5%	(3.16)	Yes	99.7%	96.5%	(3.19)	Yes	99.3%	96.5%	(2.75)	Yes	HIT
% of Time SWBT applies 10 digit trigger prior to the LNP Order Due Date - LNP with Lo	97-02	H	H	-	MO	B	96.8%	96.5%	(0.26)	Yes	99.9%	96.5%	(3.38)	Yes	97.2%	96.5%	(0.68)	Yes	HIT
Percent LNP I-Reports in 10 Days	98-01	H	H	M	MO	P	0.0%	1.6%	(7.10)	Yes	0.0%	2.2%	(6.82)	Yes	0.1%	1.9%	(4.43)	Yes	HIT
Avg. Delay Days for SWBT Missed Due Dates - LNP	99-01	M	M	-	MO	P	5.7	14.7	(1.76)	Yes	13.2	34.1	(1.58)	Yes	7.5	16.5	(0.51)	Base<10	HIT
Avg. Time of Out of Service for LNP Conversions	100-01	-	-	-	MO	B	54.0	60.0	(6.00)	Yes	11.4	60.0	(48.55)	Yes	9.5	60.0	(50.48)	Yes	HIT
% Out of Service less than 60 Minutes	101-01	H	H	-	MO	B	94.5%	96.5%	2.03	No	98.9%	96.5%	(2.43)	Yes	96.9%	96.5%	(0.38)	Yes	HIT
% Errors for E-911 Database Updates	103-01	L	-	-	MO	P	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	0.0%	0.0%	0.00	Yes	HIT
Avg. Time Req. to Update 911 Database	104-01	L	-	-	MO	P	0.1	3.3	(5.20)	Yes	0.1	5.1	(5.60)	Yes	0.1	4.8	(5.73)	Yes	HIT
Avg. Time Req. to Unlock 911 Record	104.1-01	-	-	-	MO	-	0.8		n/a	-	n/a		n/a	-	1.1		n/a	-	-
% of Request Processed within 35 Days	105-01	L	-	-	MO	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	-
Average Days Required to Process a Request	106-01	-	-	-	MO	B	19.1	14.0	2.00	Base<10	9.2	14.0	0.00	Base<10	15.2	14.0	2.00	Base<10	-
% Missed Collocation Due Dates - Caged - Initial	107-01	H	H	M	MO	B	0.0%	5.0%	0.00	Yes	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	-
% Missed Collocation Due Dates - Caged - Augments	107-02	H	H	M	MO	B	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	-
% Missed Collocation Due Dates - Cageless - Initial	107-03	H	H	M	MO	B	0.0%	5.0%	0.00	Base<10	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Cageless - Augments	107-04	H	H	M	MO	B	n/a	5.0%	n/a	-	0.0%	5.0%	0.00	Base<10	0.0%	5.0%	0.00	Base<10	-
% Missed Collocation Due Dates - Shared Caged - Initial	107-05	H	H	M	MO	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Shared Caged - Augments	107-06	H	H	M	MO	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
% Missed Collocation Due Dates - Virtual - Initial	107-07	H	H	M	MO	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
% Missed Collocation Due Dates - Virtual - Augments	107-08	H	H	M	MO	B	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	n/a	5.0%	n/a	-	-
Avg. Delay Days - Caged - Initial	108-01	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Caged - Augments	108-02	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Initial	108-03	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Cageless - Augments	108-04	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Initial	108-05	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Shared Caged - Augments	108-06	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Initial	108-07	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg. Delay Days - Virtual - Augments	108-08	L	-	-	MO	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Collocation Requests within Guidelines - Caged - Initial	109-01	L	-	-	MO	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Caged - Augments	109-02	L	-	-	MO	B	100.0%	90.0%	0.00	Yes	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	-
% of Collocation Requests within Guidelines - Cageless - Initial	109-03	L	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	100.0%	90.0%	0.00	Base<10	-
% of Collocation Requests within Guidelines - Cageless - Augments	109-04	L	-	-	MO	B	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	100.0%	90.0%	0.00	Base<10	-
% of Collocation Requests within Guidelines - Shared Caged - Initial	109-05	L	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Shared Caged - Augments	109-06	L	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Initial	109-07	L	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Collocation Requests within Guidelines - Virtual - Augments	109-08	L	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
Percent of Updates into DA Database within 72 Hours	110-01	L	-	-	MO	B	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	100.00%	95.0%	(5.00)	Yes	HIT
Average Update Interval for DA Database	111-01	L	-	-	MO	B	28.7	36.0	(7.29)	Yes	25.1	36.0	(10.94)	Yes	24.4	36.0	(11.64)	Yes	HIT
% of Database Accuracy for Manual Updates	112-01	L	-	-	MO	B	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	100.0%	97.0%	(3.00)	Yes	HIT
% of Electronic Updates That Flow Through The DSR Process Without Manual Interve	113-01	L	-	-	MO	B	n/a	97.0%	n/a	-	n/a	97.0%	n/a	-	90.6%	97.0%	6.4	No	-
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - CHC	114-01	H	H	-	MO	B	6.0%	2.0%	2.00	No	1.1%	2.0%	0.00	Yes	0.0%	2.0%	0.00	Yes	HIT
% of Premature Disconnects - CHC/FDT - LNP With Loop Lines - FDT	114-02	H	H	-	MO	B	0.0%	2.0%	0.00	Yes	0.5%	2.0%	0.00	Yes	0.6%	2.0%	0.00	Yes	HIT
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (<10 Lines)	114.1-01	-	-	M	MO	B	94.8%		n/a	-	99.0%		n/a	-	99.0%		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - Coor. Hot Cuts (10-24 Lines)	114.1-02	-	-	M	MO	B	100.0%		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (<10 Lines)	114.1-03	-	-	M	MO	B	94.3%		n/a	-	96.9%		n/a	-	99.4%		n/a	-	-
CHC/FDT LNP with Loop Provisioning Interval - Frame Due Time (10-24 Lines)	114.1-04	-	-	M	MO	B	n/a		n/a	-	100.0%		n/a	-	100.0%		n/a	-	-
% Provisioning Trouble Reports (PTR) - CHC	115-01	-	-	-	MO	-	0.0%		n/a	-	0.0%		n/a	-	0.3%		n/a	-	-
% Provisioning Trouble Reports (PTR) - FDT	115-02	-	-	-	MO	-	0.0%		n/a	-	0.5%		n/a	-	0.0%		n/a	-	-
Mean Time to Restore - PTR - CHC	115.1-01	-	-	-	MO	-	n/a		n/a	-	n/a		n/a	-	92.0		n/a	-	-
Mean Time to Restore - PTR - FDT	115.1-02	-	-	-	MO	-	n/a		n/a	-	237.0		n/a	-	n/a		n/a	-	-
% NXXs Loaded/Tested Prior to LERG	117-01	H	H	-	MO	P	98.7%	100.0%	0.98	Yes	80.0%	100.0%	0.50	Yes	75.0%	0.0%	(3.56)	Yes	HIT
Avg. Delay Days for NXX Loading and Testing	118-01	L	-	-	MO	P	18.0	n/a	n/a	-	3.7	n/a	n/a	-	15.7	3.9	3.31	Base<10	-
% of Requests Processed within 30 Business Days	120-01	-	-	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 10 Business Days	121-01	H	H	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 30 Business Days	121-02	H	H	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Quotes Provided for Authorized BFRs Within 90 Business Days	121-03	H	H	-	MO	B	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	n/a	90.0%	n/a	-	-
% of Timely and Compliant Change Management Notices	123-01	-	-	-	CO	-	100.0%		n/a	-	50.0%		n/a	-	20.0%		n/a	-	-
Timely Resolution of significant Software Failures Related with Releases	124-01	H	H	-	CO	B	n/a		n/a	-	n/a		n/a	-	n/a		n/a	-	-

Missouri Aggregated Performance Measures

Version 1.7

Description	PM	Tier 1	Tier 2	Tier3	Area	P/B	Jan-01 CLEC	Jan-01 SWBT/ Benchmark	Jan-01 % Yes - Z-Value	Jan-01 86% Result	Feb-01 CLEC	Feb-01 SWBT/ Benchmark	Feb-01 % Yes - Z-Value	Feb-01 89% Result	Mar-01 CLEC	Mar-01 SWBT/ Benchmark	Mar-01 % Yes - Z-Value	Mar-01 88% Result	Overall Result 90%
Total # Submeasures									765				765				765		
# Counted (with z-score and sample size of 10 or more)									315				298				299		
# Not Counted (Base < 10 or n/a)									450				467				466		
Critical Z Value									1.68				1.68				1.68		
Number of Submeasures Met									271				264				262		267
Number of Submeasures Missed									44				34				37		30
Success Ratio - All Measures									**86.0%**				**88.6%**				**87.6%**		**89.9%**
Total # Tier 2 Submeasures									335				335				335		
# Counted (with z-score and sample size of 10 or more)									189				180				182		
# Not Counted (Base < 10 or n/a)									146				155				153		
Number of Submeasures Met									166				163				167		168
Number of Submeasures Missed									23				17				15		14
Success Ratio - Tier 2 Measures Only									**87.8%**				**90.6%**				**91.8%**		**92.3%**
Total # Tier 1 and/or Tier 2 Submeasures									415				415				415		
# Counted (with z-score and sample size of 10 or more)									219				205				208		
# Not Counted (Base < 10 or n/a)									196				210				207		
Number of Submeasures Met									194				187				186		191
Number of Submeasures Missed									25				18				22		16
Success Ratio - Tier 1 and/or Tier 2 Measures									**88.6%**				**91.2%**				**89.4%**		**92.3%**
Total # Tier 3 Submeasures (FCC 20)									372				372				372		
# Counted (with z-score and sample size of 10 or more)									181				169				169		
# Not Counted (Base < 10 or n/a)									191				203				203		
Number of Submeasures Met									155				149				145		152
Number of Submeasures Missed									26				20				24		18
Success Ratio - Tier 3 Measures (FCC 20)									**85.6%**				**88.2%**				**85.8%**		**89.4%**

Notes:

(1) Overall HIT or MISS is determined by the Yes or No results for two out of the last three months. Two or more results of Yes = HIT; two or more results of No = MISS. A dash means the result is neither a hit nor a miss and is not counted.

(2) A Critical Z Value of 1.68 is now being used for counting hits and misses on all HOMR reports, regardless of the number of measures reported. This is the lowest possible critical Z value on the table. Remedy payment calculations may use a slightly higher critical Z.

(3) Beginning with August 2000 data, T2A Version 1.7 rules, some measures no longer use the critical Z allowance to determine compliance. The column headed "Z" shows "Y" if the critical Z is allowed and "N" if it is not allowed. Measures marked "N" for "critical Z not allowed" will have a z-score of either 0 or 2. (0=Hit, 2=Miss). All measures involved have benchmarks rather than parity comparisons.