

SCOTT COUNTY SCHOOLS

BINGHAM MONCRIEF
Superintendent

100 East First St.. Suite B
Forest, Mississippi 39074
Telephone: (601) 469-3861
Facsimile: (601) 469-3874

RECEIVED
MAY 30 2001
COMMUNICATIONS SECTION

Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Room TW-A325
Washington, D.C. 20554

[This letter is in reference to CC Docket Nos. 96-45 and 97-21.]

Dear Sirs or Madams:

This letter is being filed on appeal of an SLD decision regarding 471 application number 196697 (Year 3), for Billed Entity Number 128618. The application was denied in full upon SLD review, citing that the form was not filed within the original funding window. (See the attached letter for more description.)

According to SLD documentation (see attached), the window was established to close at 11:59 p.m. on January 19, 2000. However, I was unable to make contact with the SLD website anytime after approximately 10:30 p.m. that evening. As my attached letter states, I was in the process of filing multiple forms, but was stopped in that process when the SLD website stopped responding 1½ hours prior to the close of the window.

Because the SLD's recommended method of filing online (see attached) became unavailable, I was denied the ability to complete my applications, and subsequently deprived of my right to file within the funding window.

Further attached documentation demonstrates my attempts to resolve this matter the following day. Please contact me at (601)469-3861 if I can clarify any information in this request.

Thank you for your time and consideration,



Tim Croswell
Technology Coordinator, Scott County School District

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(ORIGINAL Letter of Appeal to SLD)

Jan 30 2009

Letter of Appeal
Schools and Libraries Division
Box 125 – Correspondence Unit
80 South Jefferson Road
Whippany, NJ 07981

Dear Sirs:

I am writing this letter in regards to a 471 form (for Internal Connections) filed on behalf of the Scott County School District by myself. I was filing this form online on the evening of the deadline, January 19th, when the USAC website stopped responding. While I had not actually started the online form, I had the form on paper, along with a copy of the pertinent state contract pages for the internal connections I would request. I had, in fact, spent the previous few hours gathering the vendor information, product information, and calculating costs. The lack of response from the USAC website started at about 10:30 p.m. CST. I tried to reconnect to the site and file this form from that time until about 1:00 a.m., but was never able to do so. Regardless, the remaining 1½ hours was ample time for me to complete the form by the midnight deadline.

The next day I contacted a representative of SLD, who told me to go ahead and complete the form 471, which I did. I also spoke with the e-Rate contact person at our state DOE offices, Ellen Burnham, who has since spoken with several SLD representatives regarding this form. After completing the form the next day, January 20th, I mailed the signature pages by the designated deadline.

<p>471 Application number: 196697 Billed Entity Number: 128618 Applicant's Form Identifier: SCSD-Internal</p>
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As of this date, I have received no receipt acknowledgement letter, no decision letter, nor any other form of correspondence acknowledging this 471 form. While this may not technically be a letter of appeal, I was unsure of the proper procedure since my form was never acknowledged. Please assist with this situation as we have been trying to work out this process since I started receiving my other Year 3 replies.

I have enclosed a copy of the first three pages of the 471 form in question, as well as a copy of my correspondence with the Mississippi Dept. of Education the following morning. Ellen Burnham is our state e-Rate support person, and she can also provide more details about this situation – including the SLD contacts she spoke with – if needed. She can be reached at (601) 359-3954, or by email at: eburnham@c2t.mde.k12.ms.us.

I can be reached at (601) 469-3861, or by email at: tcrotwell@scott.k12.ms.us.

Thank you for your time and consideration,

Tim Crotwell
Technology Coordinator, Scott County School District



Mail Message

From: Tim Crotwell
To: SC_DOMAIN:[c2t.mde.k12.ms.us]:eburnham
Subject: SLD Site Crash!?!?!

MAY 30 2001

Message: Ellen,

I was still filing last night (about 10:30) when the SLD site stopped responding. I kept trying until midnight, even tried a local ISP through my laptop, but still was unable to connect. Have you heard anything about the problems? Will I be able to finish my 471s, or is the window ABSOLUTELY closed?

My momma always said that one day my procrastination would catch up with me...

TimC: -{)}

(Message I sent the following ^{day} to the E-Rate representative at the Mississippi Dept. of Education, Ellen Burnham (601) 359-3954 .)

**Mail Message**

From: Tim Crotwell

To: SC_DOMAIN:[ossd.k12.ms.us]:nancyd

Subject: Re: late night dedication - #2

Message: Yeah, I've even tried to dialup with my laptop, but the SLD site still won't come up!!!!!! I had a few more things to complete!!

Do you think it will come back up tonight?

Tim Crotwell

<<< ~~Nancy D Wallace~~ <nancyd@ossd.k12.ms.us> 1/19 10:38p >>>
did you get shut out of sld site – I was on block 5 and ready to do
next and it ~~crashed~~ – just my luck

*(Message from another Mississippi
Technology Coordinator, the
night of the deadline.)*



Received
4/23/01

Administrator's Decision on Appeal - Funding Year ~~2000-2001~~

April 16, 2001

Tim Crotwell
Scott County School District
100 East First Street, Suite B
Forest, MS 39074

MAY 30 2001

Re: Billed Entity Number: 128618
471 Application Number: 196697
Funding Request Number(s): Application Outside the Funding Window
Your Correspondence Dated: undated, received by SLD December 26, 2000

After thorough review and investigation of all relevant facts, the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company ("USAC") has made its decision in regard to your appeal of SLD's Year Three Funding Commitment Decision for the Application Number indicated above. This letter explains the basis of SLD's decision. The date of this letter begins the 30-day time period for appealing this decision to the Federal Communications Commission ("FCC"). If your letter of appeal included more than one Application Number, please note that for each application for which an appeal is submitted, a separate letter is sent.

Funding Request Number: Application Outside the Funding Window
Decision on Appeal: **Denied in full**
Explanation:

- Your appeal claims that you were unable to submit your Form 471 on-line because of problems connecting to the server. You admit that your Form 471 was not completed on January 19, 2000. You would like the SLD to reconsider their decision to deny funding for this request.
- After thorough review of your appeal the SLD has determined that your application does not meet the standards set forth by the FCC regarding applications that may have been affected by the crash of SLD's server on January 19, 2000. FCC 00-204 stated that applications meeting the following guidelines should be considered within the original funding window:
 - 1.) Block One of the Form 471 must have been completed no later than 11:59pm on January 19, 2000, and
 - 2.) The applicant completed the application on January 20, 2000, or

3.) The applicant contacted and reported the problem to SLD no later than 11:59pm on January 20^h, 2000, and the applicant completed their Form 471 no later than 30 days after the issuance of this order, which was June 8, 2000.

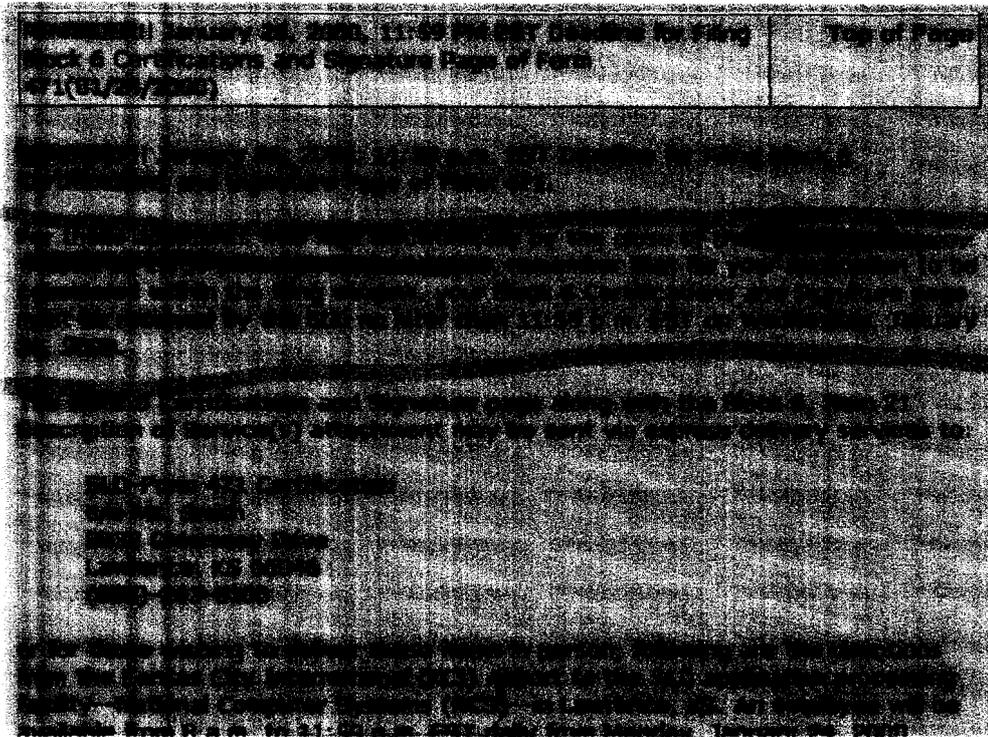
The SLD has determined that your application does not meet these guidelines because Block One of your Form 471 was not completed until 6:45 pm on January 20, 2000. Therefore the SLD is unable to consider your application within the original funding window, and your appeal is denied.

If you believe there is a basis for further examination of your application, you may file an appeal with the Federal Communications Commission, Office of the Secretary, 445 12th Street, SW, Room TW-A325, Washington, DC 20554. Please reference CC Docket Nos. 96-45 and 97-21 on the first page of your appeal. Before preparing and submitting your appeal, please be sure to review the FCC rules concerning the filing of an appeal of an Administrator's Decision, which are posted on the website at <www.universalservice.org>. **You must file your appeal with the FCC no later than 30 days from the date on this letter for your appeal to be filed in a timely fashion.**

We thank you for your continued support, patience, and cooperation during the appeal process.

Schools and Libraries Division
Universal Service Administrative Company

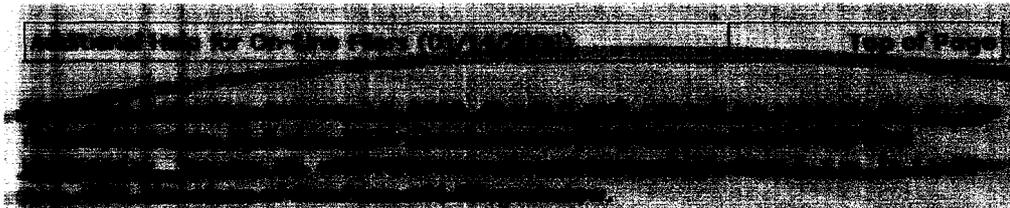
Attachment #1



MAY 30 2001

From USAC website at: <http://www.sl.universalservice.org/whatsnew/012000.asp#deadline>

Attachment #2



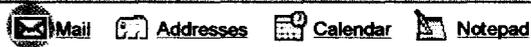
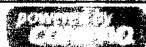
From USAC website at: <http://www.sl.universalservice.org/whatsnew/012000.asp#addhelp>

5. Submit FCC Form 471 (Services Ordered and Certification Form) inside the application window: After you have selected service providers and signed contracts, you will file FCC Form 471. For applicants whose Form 471 seeks discounts ONLY for services under multi-year contracts precisely as described in step 2 above, the Form 471 may be filed as soon as the Form 471 filing window opens. The entity responsible for paying the bills should file FCC Form 471. ~~All applicants are strongly urged to file their Form 471 online.~~ The Year 4 online Form 471 is compatible with a variety of browsers and platforms. The system will correct your errors, do math for you, generate a Receipt Acknowledgement Letter earlier than most manual filings, and ease your application swiftly into the SLD compliance review process. All Form 471 materials which you mail, whether the entire form or the Item 21 attachments and the signed and dated certification page from your online filing should be directed to: SLD-Form 471, P.O. Box 7026, Lawrence, Kansas 66044-7026. For express delivery service or U.S. Postal Service, Return Receipt Requested, send to: SLD-Form 471, c/o Ms. Smith, 3833 Greenway Drive, Lawrence, Kansas 66046, telephone number (888) 203-8100.

From the SLD document: *Program Description for the 2001-2002 Funding Year*, found online at: <http://www.sl.universalservice.org/apply/>

Inbox for tcrotwell@yahoo.com

Yahoo! - My Yahoo! Options - Sign Out - Help

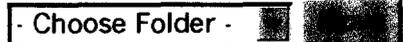


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Date: Mon, 26 Jun 2000 11:46:11 -0500

From: eburnham@c2t.mde.k12.ms.us | [Block Address](#) | [Add to Address Book](#)

Reply-to: eburnham@c2t.mde.k12.ms.us

Organization: MDE

To: tcross@mde.k12.ms.us, bparker@mde.k12.ms.us, nancyd@ossd.k12.ms.us,
tcrotwell@yahoo.com

Subject: SLD Server Crash

I just heard from SLD about the server crashing the last night to enter 471s for Year 3. I need from you the following:

- Application Number (if you have one)
- Contact Name you used
- Address
- City, State
- Contact Phone Number
- Entity Number

Letter (e-mail) From Ellen Burnham, State Dept. of Ed E-Rate Representative

I need this yesterday according to SLD. Once I have this, I will send it on to SLD and then they are going to send me a form to certify that you have contacted me concerning the server crash.

Thanks.

Ellen



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