

## **Attachment # 2**

### **Summary Log for June 1, 2000 – May 31, 2001 Relay Iowa**

For the period of June 1, 2000 through May 31, 2001, Sprint processed more than 473,170 outbound calls on behalf of Iowa Relay, receiving a total of fifty-seven (.012%) customer complaints. All fifty-seven complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these fifty-sevn complaints were escalated for action to the State of Iowa or to the Federal Communications Commission.