

verizon

Hello Michael
 (XXXXXXXXXX)
 New Hampshire

Repair

- [ADSL High-Band Special Service Test](#)
- [Delphi/SARTS - Special Service Test Request](#)
- [Extended Trouble History Request](#)
- [Status Inquiry Request](#)
- [Trouble History Request](#)
- [Trouble Ticket Close Request](#)
- [Trouble Ticket Create Request](#)
- [Trouble Ticket Modify Request](#)
- [Trouble Ticket Service Recovery Request](#)
- [Trouble Ticket Test](#)

Allows the CLEC/Reseller to obtain information about where the report is in the repair process

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Allows the CLEC/Reseller to request a close of an open trouble ticket

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Allows the CLEC/Reseller to view the history of the recently reported and closed trouble tickets

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Allows the CLEC/Reseller to view the extended history of the reported and closed trouble tickets that occurred in a maximum 4 1/2 year period

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 (800) 433-3343
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Allows the CLEC/Reseller to optionally restore the end user's service until Verizon Outside dispatch can resolve the trouble request

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Allows the CLEC/Reseller to conduct a special service line test

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Hello Michael


New Hampshire 

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Allows the CLEC/Reseller to conduct a special service line test ADSL High-Band

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Search

WEB GUI PHASE III



Home Provider Service Order Repair Search Administration

Halle Timothy
New York

Search / Inquiry

No records to display

Service Order Search

Service Order Search

ISOG4 Inquiry

Installation Status Inquiry

Service Order Inquiry

WEB GUI PHASE III



Home Provider Service Order Repair Search Administration

Halle Timothy
Maryland

Service Order Search

◆ - Required ▶ - Conditional → - Optional

Service Order Search

Service Order Search

ISOG3 Inquiry

Installation Status Inquiry

Service Order Inquiry

ISOG4 Inquiry

Installation Status Inquiry

Service Order Inquiry

▶ Purchase Order Number (PON)	<input type="text"/>
▶ Date Submitted	January <input type="text"/> 2000 <input type="text"/>
▶ Date Due	January <input type="text"/> 2000 <input type="text"/>
▶ Negotiator Name	<input type="text"/>
◆ Transaction Type	All <input type="text"/>
◆ Match Type	Exact Match <input type="text"/>

Search

WEB GUI PHASE III



Home | Order | Service order | Repair | Search | Administration

Halle Thesby

Maryland

Service Order Search

◆ - Required ▶ - Conditional ▶ - Optional

Service Order Search

Service Order Search

LSOG3 Inquiry

Installation Status Inquiry

Service Order Inquiry

LSOG4 Inquiry

Installation Status Inquiry

Service Order Inquiry

Purchase Order Number (PON)

Date Submitted

Date Due

Negotiator Name

Transaction Type

Match Type

Search Results
Page 1, records 1 to 20 of 64

WEB GUI PHASE III



Home | Order | Service order | Repair | Search | Administration

Halle Thesby

Maryland

Service Order Inquiry

No records to display

Service Order Search

Service Order Search

LSOG3 Inquiry

Installation Status Inquiry

Service Order Inquiry

LSOG4 Inquiry

Installation Status Inquiry

Service Order Inquiry

-- Create New

WEB GUI PHASE III



[Home](#) [Provider](#) [Service Order](#) [Repair](#) [Search](#) [Administration](#)

Hello Timothy
Customer

Maryland

Installation Status Inquiry

No records to display

Service Order Search

Service Order Search

USGS Inquiry

Installation Status Inquiry

Create New

Service Order Inquiry

USGS Inquiry

Installation Status Inquiry

Service Order Inquiry

Administration

WEB GUI PHASE III



[Home](#) [Feedback](#) [Service Order](#) [Repair](#) [Search](#) [Administration](#)

Hello Timothy

Maryland

Administration

Admin

[User Administration](#)

The Web GUI Phase III provides our customers the control and flexibility to administer your own company / user information.

- "Normal" authorization allows each user to maintain individual profile information.
- "Super" authorization allows a user to maintain company information as well as create, modify, and delete user accounts within your company.

To establish a super user for your company, please contact the Verizon Help Desk.

WEB GUI PHASE III



[Home](#) [Feedback](#) [Service Order](#) [Repair](#) [Search](#) [Administration](#)

Hello Timothy

Maryland

User Administration

Admin

[User Administration](#)

[Modify User](#)

Depending upon an individual's authorization level, the following operations may be performed:

- Create a new user account
- Modify an existing user account
- Delete an existing user account

Please select the desired operation from the options menu on the left.

