MODEL DESCRIPTION

Attachment C

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
ID No.	Process Flow / Activity	1 POTS / ISDN BRI Migration (TSR)	2 POTS / ISDN BRI Install (TSR)	3 POTS / ISDN BRI Migration (UNE Platform)	4 POTS / ISDN BRI Install (UNE Platform)	5 POTS / ISDN BRI Disconnect (TSR / UNE Platform)	6 POTS / ISDN BRI Migration (UNE Loop)	7 POTS / ISDN BRI Install (UNE Loop)	8 POTS / ISDN BRI Disconnect (UNE Loop)	9 Feature Changes
1	***Pre Order Steps***	X	X	X	X	X	X	X	X	X
2	CLEC customer contact	X	X	X	X	X	X	X	X	X
3	CLEC requests customer address data, CSR, and appointment from ILEC	X		X			X			
4	ILEC gateway requests address data from Administrative Information System and CSR	X	X	X	X	X	X	X	X	X
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC		X		X			X	X	X
6	***Ordering Steps***	X	X	X	X	X	X	X	X	X
7	CLEC customer service representative inputs LSR information into LOS	X	X	X	X	X	X	X	X	X
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG	X	X	X	X	X	X	X	X	X
9	CLEC gateway sends LSR to EXACT									
10	ILEC SOG retrieves CSR data, formats and passes to SOP	X		X		X	X			X
11	***Provisioning Processing Steps***	X	X	X	X	X	X	X	X	X
12	EXACT and TUF sends request to SOP									
13	SOP sends request to SOAC	X	X	X	X		X	X	X	X
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.	X	X	X	X	X	X	X	X	X
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.									
16	LFACS makes OSP assignments, e.g., cable and pair		X		X		X	X		
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair					X			X	
18	SWITCH provides equipment and facility assignments		X		X		X	X		
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)					X			X	
20	SOAC receives COE, OSP, IOF, etc.	X	X	X	X		X	X	X	X
21	SOAC receives COE and IOF, etc.									
22	COSMOS / SWITCH assigns OE									
23	COSMOS / SWITCH removes OE									
24	SWITCH assigns IDT port									
25	SWITCH assigns call reference values (CRV)									
26	SWITCH deletes call reference values (CRV)									
27	SOAC delivers recent change translation information	X	X	X	X		X			X
28	SOAC delivers recent change disconnect information					X				
29	MARCH updates LDS	X	X	X	X		X			X
30	SOAC delivers equipment and facility information to NSDB		X		X		X	X	X	
31	SOAC delivers equipment and facility information to NSDB (100%)									
32	NSDB downloads assignments to OPS/INE		X		X		X	X	X	
33	NSDB downloads assignments to OPS/INE									
34	OPS/INE delivers cross connect and equipment provisioning message to INE		X		X		X	X		
35	OPS/INE delivers cross connect and equipment provisioning message to INE									
36	OPS/INE delivers disconnect message to INE								X	
37	OPS/INE delivers disconnect message to INE									
38	OPS/INE updates WFA/C								X	
39	OPS/INE updates WFA/C									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
1	***Pre Order Steps***	X	X	X	X	X	X	X	X	
2	CLEC customer contact	X	X	X	X	X	X	X	X	
3	CLEC requests customer address data, CSR, and appointment from ILEC	X			X		X			
4	ILEC gateway requests address data from Administrative Information System and CSR	X	X	X	X	X	X	X	X	
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC	X	X	X	X	X	X	X	X	
6	***Ordering Steps***	X	X	X	X	X	X	X	X	X
7	CLEC customer service representative inputs LSR information into LOS	X	X	X	X	X	X	X	X	X
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG	X	X	X	X	X	X	X	X	X
9	CLEC gateway sends LSR to EXACT									X
10	ILEC SOG retrieves CSR data, formats and passes to SOP	X	X		X		X		X	
11	***Provisioning Processing Steps***	X	X	X	X	X	X	X	X	X
12	EXACT and TUF sends request to SOP									X
13	SOP sends request to SOAC	X	X	X	X	X	X	X	X	X
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.	X	X	X	X	X	X	X	X	X
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.									
16	LFACS makes OSP assignments, e.g., cable and pair	X	X		X		X			X
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair			X		X		X		
18	SWITCH provides equipment and facility assignments									
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)									
20	SOAC receives COE, OSP, IOF, etc.	X	X	X	X	X	X	X		X
21	SOAC receives COE and IOF, etc.									
22	COSMOS / SWITCH assigns OE									
23	COSMOS / SWITCH removes OE									
24	SWITCH assigns IDT port									
25	SWITCH assigns call reference values (CRV)									
26	SWITCH deletes call reference values (CRV)									
27	SOAC delivers recent change translation information				X					
28	SOAC delivers recent change disconnect information									
29	MARCH updates LDS				X					
30	SOAC delivers equipment and facility information to NSDB			X						
31	SOAC delivers equipment and facility information to NSDB (100%)									X
32	NSDB downloads assignments to OPS/INE			X						
33	NSDB downloads assignments to OPS/INE									X
34	OPS/INE delivers cross connect and equipment provisioning message to INE									
35	OPS/INE delivers cross connect and equipment provisioning message to INE									X
36	OPS/INE delivers disconnect message to INE			X						
37	OPS/INE delivers disconnect message to INE									
38	OPS/INE updates WFA/C			X						
39	OPS/INE updates WFA/C									X

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
1	***Pre Order Steps***						X	X	X	X
2	CLEC customer contact						X	X	X	X
3	CLEC requests customer address data, CSR, and appointment from ILEC						X			X
4	ILEC gateway requests address data from Administrative Information System and CSR						X	X	X	X
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC						X	X	X	X
6	***Ordering Steps***	X	X	X	X	X	X	X	X	X
7	CLEC customer service representative inputs LSR information into LOS	X	X	X	X	X	X	X	X	X
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG	X	X	X	X	X	X	X	X	X
9	CLEC gateway sends LSR to EXACT		X	X	X	X				
10	ILEC SOG retrieves CSR data, formats and passes to SOP						X	X	X	X
11	***Provisioning Processing Steps***	X	X	X	X	X	X	X	X	X
12	EXACT and TUF sends request to SOP		X	X	X	X				
13	SOP sends request to SOAC	X	X	X	X	X	X	X	X	X
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.	X	X	X	X	X	X	X	X	X
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.									
16	LFACS makes OSP assignments, e.g., cable and pair						X	X		X
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair	X							X	
18	SWITCH provides equipment and facility assignments									
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)									
20	SOAC receives COE, OSP, IOF, etc.	X	X	X	X	X	X	X	X	X
21	SOAC receives COE and IOF, etc.									
22	COSMOS / SWITCH assigns OE									
23	COSMOS / SWITCH removes OE									
24	SWITCH assigns IDT port									
25	SWITCH assigns call reference values (CRV)									
26	SWITCH deletes call reference values (CRV)									
27	SOAC delivers recent change translation information									
28	SOAC delivers recent change disconnect information									
29	MARCH updates LDS									
30	SOAC delivers equipment and facility information to NSDB									
31	SOAC delivers equipment and facility information to NSDB (100%)	X	X	X	X	X				
32	NSDB downloads assignments to OPS/INE									
33	NSDB downloads assignments to OPS/INE	X	X	X	X	X				
34	OPS/INE delivers cross connect and equipment provisioning message to INE									
35	OPS/INE delivers cross connect and equipment provisioning message to INE		X		X					
36	OPS/INE delivers disconnect message to INE									
37	OPS/INE delivers disconnect message to INE	X		X		X				
38	OPS/INE updates WFA/C									
39	OPS/INE updates WFA/C	X	X	X	X	X				

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
1	***Pre Order Steps***	X	X	X	X	X	X	X	X	X
2	CLEC customer contact	X	X	X	X	X	X	X	X	X
3	CLEC requests customer address data, CSR, and appointment from ILEC			X			X			
4	ILEC gateway requests address data from Administrative Information System and CSR	X	X	X	X	X	X	X	X	X
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC	X	X	X	X	X	X	X	X	X
6	***Ordering Steps***	X	X	X	X	X	X	X	X	X
7	CLEC customer service representative inputs LSR information into LOS	X	X	X	X	X	X	X	X	X
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG	X	X	X	X	X	X	X	X	X
9	CLEC gateway sends LSR to EXACT									
10	ILEC SOG retrieves CSR data, formats and passes to SOP	X	X	X	X	X	X	X	X	
11	***Provisioning Processing Steps***	X	X	X	X	X	X	X	X	X
12	EXACT and TUF sends request to SOP									
13	SOP sends request to SOAC	X	X	X	X	X	X	X	X	X
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.	X	X	X	X	X	X	X	X	
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.									X
16	LFACS makes OSP assignments, e.g., cable and pair	X								
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair		X							
18	SWITCH provides equipment and facility assignments									X
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)									
20	SOAC receives COE, OSP, IOF, etc.	X	X	X	X	X	X	X	X	
21	SOAC receives COE and IOF, etc.									X
22	COSMOS / SWITCH assigns OE									X
23	COSMOS / SWITCH removes OE									
24	SWITCH assigns IDT port									
25	SWITCH assigns call reference values (CRV)									
26	SWITCH deletes call reference values (CRV)									
27	SOAC delivers recent change translation information									X
28	SOAC delivers recent change disconnect information									
29	MARCH updates LDS									X
30	SOAC delivers equipment and facility information to NSDB									X
31	SOAC delivers equipment and facility information to NSDB (100%)									
32	NSDB downloads assignments to OPS/INE									
33	NSDB downloads assignments to OPS/INE									
34	OPS/INE delivers cross connect and equipment provisioning message to INE									
35	OPS/INE delivers cross connect and equipment provisioning message to INE									
36	OPS/INE delivers disconnect message to INE									
37	OPS/INE delivers disconnect message to INE									
38	OPS/INE updates WFA/C									
39	OPS/INE updates WFA/C									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
1	***Pre Order Steps***	X					X	X		
2	CLEC customer contact	X					X	X		
3	CLEC requests customer address data, CSR, and appointment from ILEC									
4	ILEC gateway requests address data from Administrative Information System and CSR	X					X	X		
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC	X					X	X		
6	***Ordering Steps***	X	X	X	X	X	X	X	X	X
7	CLEC customer service representative inputs LSR information into LOS	X	X	X	X	X	X	X	X	X
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG	X	X	X	X	X	X	X	X	X
9	CLEC gateway sends LSR to EXACT		X	X	X	X			X	X
10	ILEC SOG retrieves CSR data, formats and passes to SOP						X	X		
11	***Provisioning Processing Steps***	X	X	X	X	X	X	X	X	X
12	EXACT and TUF sends request to SOP		X	X					X	X
13	SOP sends request to SOAC	X	X	X	X	X	X	X	X	X
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.				X	X	X	X	X	X
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.	X	X	X						
16	LFACS makes OSP assignments, e.g., cable and pair									
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair									
18	SWITCH provides equipment and facility assignments									
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)	X								
20	SOAC receives COE, OSP, IOF, etc.				X	X	X	X	X	X
21	SOAC receives COE and IOF, etc.	X								
22	COSMOS / SWITCH assigns OE									
23	COSMOS / SWITCH removes OE	X								
24	SWITCH assigns IDT port			X						
25	SWITCH assigns call reference values (CRV)		X							
26	SWITCH deletes call reference values (CRV)			X						
27	SOAC delivers recent change translation information	X								
28	SOAC delivers recent change disconnect information									
29	MARCH updates LDS	X								
30	SOAC delivers equipment and facility information to NSDB	X								
31	SOAC delivers equipment and facility information to NSDB (100%)		X	X					X	X
32	NSDB downloads assignments to OPS/INE									
33	NSDB downloads assignments to OPS/INE								X	X
34	OPS/INE delivers cross connect and equipment provisioning message to INE									
35	OPS/INE delivers cross connect and equipment provisioning message to INE								X	X
36	OPS/INE delivers disconnect message to INE									
37	OPS/INE delivers disconnect message to INE									
38	OPS/INE updates WFA/C									
39	OPS/INE updates WFA/C								X	X

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
1	***Pre Order Steps***				
2	CLEC customer contact				
3	CLEC requests customer address data, CSR, and appointment from ILEC				
4	ILEC gateway requests address data from Administrative Information System and CSR				
5	ILEC gateway formats and returns address, CSR, and appointment data to CLEC				
6	***Ordering Steps***				
7	CLEC customer service representative inputs LSR information into LOS				
8	ILEC gateway receives, validates and logs LSR, returns FOC, and passes LSR to SOG				
9	CLEC gateway sends LSR to EXACT				
10	ILEC SOG retrieves CSR data, formats and passes to SOP				
11	***Provisioning Processing Steps***				
12	EXACT and TUF sends request to SOP				
13	SOP sends request to SOAC				
14	SOAC analyzes order, generates assignment requests for OSP, COE, IOF, etc.				
15	SOAC analyzes order, generates assignment requests for COE and IOF, etc.				
16	LFACS makes OSP assignments, e.g., cable and pair				
17	LFACS makes OSP spare and available for reassignments, e.g., cable and pair				
18	SWITCH provides equipment and facility assignments				
19	SWITCH inventories as spare and shows available for re-assignment (equipment & facility)				
20	SOAC receives COE, OSP, IOF, etc.				
21	SOAC receives COE and IOF, etc.				
22	COSMOS / SWITCH assigns OE				
23	COSMOS / SWITCH removes OE				
24	SWITCH assigns IDT port				
25	SWITCH assigns call reference values (CRV)				
26	SWITCH deletes call reference values (CRV)				
27	SOAC delivers recent change translation information				
28	SOAC delivers recent change disconnect information				
29	MARCH updates LDS				
30	SOAC delivers equipment and facility information to NSDB				
31	SOAC delivers equipment and facility information to NSDB (100%)				
32	NSDB downloads assignments to OPS/INE				
33	NSDB downloads assignments to OPS/INE				
34	OPS/INE delivers cross connect and equipment provisioning message to INE				
35	OPS/INE delivers cross connect and equipment provisioning message to INE				
36	OPS/INE delivers disconnect message to INE				
37	OPS/INE delivers disconnect message to INE				
38	OPS/INE updates WFA/C				
39	OPS/INE updates WFA/C				

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
ID No.	Process Flow / Activity	1 POTS / ISDN BRI Migration (TSR)	2 POTS / ISDN BRI Install (TSR)	3 POTS / ISDN BRI Migration (UNE Platform)	4 POTS / ISDN BRI Install (UNE Platform)	5 POTS / ISDN BRI Disconnect (TSR / UNE Platform)	6 POTS / ISDN BRI Migration (UNE Loop)	7 POTS / ISDN BRI Install (UNE Loop)	8 POTS / ISDN BRI Disconnect (UNE Loop)	9 Feature Changes
40	WFA/C updates NSDB		X		X		X	X	X	
41	WFA/C updates NSDB									
42	PICS sends plug-in assignments to TIRKS									
43	TIRKS provides equipment and facility assignments									
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)									
45	TIRKS updates SOAC									
46	CPU time for NMA for PM data from test									
47	***Pull and Analyze Order Steps***		X		X		X	X	X	
48	Pull and analyze order: FCC; (copper%)						X	X	X	
49	Pull and analyze order: FCC; (copper% * (%_Non_Dedicated))		X		X					
50	Pull and analyze order: FMAC									
51	Pull and analyze order: SS I&M/OSP									
52	Pull and analyze order: NTEC; (copper%)									
53	Pull and analyze order: NTEC									
54	Pull and analyze order: SSC									
55	***Travel Time Steps***		X		X		X	X	X	
56	Travel time to the central office: CO non staffed, # orders per trip, Copper						X	X	X	
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, %_Non_ Dedicated		X		X					
58	Travel time to the central office: CO non staffed, # orders per trip									
59	Travel time to the central office: CO non staffed, # orders per trip: "R"									
60	Travel time to the central office: CO non staffed/orders per trip*Copper %									
61	Travel time to the central office: CO non staffed/orders per trip*Copper %									
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"									
63	Travel time to the central office: CO non staffed/orders per trip*Copper %									
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %									
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"									
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %									
67	Travel time within the staffed central office: CO staffed/#orders per trip									
68	Travel time to FDI / 2 work activities									
69	Travel time to FDI / 1 work activities									
70	Travel time to customer premises / 1 work activity									
71	***Element Type Detail Steps***		X		X		X	X	X	
72	**2 WIRE LOOP: Copper**									
73	Perform continuity test (check dial tone and ANI)						X			
74	Install cross connect from MDF to CFA appearance						X	X		
75	Install cross connect from MDF to CFA appearance		X		X					
76	Perform continuity test (check dial tone and ANI)						X	X		
77	ILEC MLT test and or ISTF test		X		X					
78	CLEC MLT test and or ISTF test							X		

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
40	WFA/C updates NSDB			X						
41	WFA/C updates NSDB									X
42	PICS sends plug-in assignments to TIRKS									
43	TIRKS provides equipment and facility assignments	X	X	X			X	X		X
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)			X						
45	TIRKS updates SOAC	X	X	X			X	X		X
46	CPU time for NMA for PM data from test									X
47	***Pull and Analyze Order Steps***	X	X	X	X	X	X	X	X	X
48	Pull and analyze order: FCC; (copper%)									
49	Pull and analyze order: FCC; (copper% * (%_Non_Dedicated))									
50	Pull and analyze order: FMAC									X
51	Pull and analyze order: SS I&M/OSP				X	X	X	X	X	
52	Pull and analyze order: NTEC; (copper%)	X	X	X						
53	Pull and analyze order: NTEC						X			
54	Pull and analyze order: SSC	X	X	X			X	X		
55	***Travel Time Steps***	X	X	X	X	X	X	X		X
56	Travel time to the central office: CO non staffed, # orders per trip, Copper									
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, %_Non_ Dedicated									
58	Travel time to the central office: CO non staffed, # orders per trip									X
59	Travel time to the central office: CO non staffed, # orders per trip: "R"									
60	Travel time to the central office: CO non staffed/orders per trip*Copper %									
61	Travel time to the central office: CO non staffed/orders per trip*Copper %	X	X							
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"						X			
63	Travel time to the central office: CO non staffed/orders per trip*Copper %			X						
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %	X	X	X						
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"						X			
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %									
67	Travel time within the staffed central office: CO staffed/#orders per trip									X
68	Travel time to FDI / 2 work activities				X	X				
69	Travel time to FDI / 1 work activities						X	X		
70	Travel time to customer premises / 1 work activity								X	
71	***Element Type Detail Steps***	X	X	X	X	X	X	X	X	X
72	**2 WIRE LOOP: Copper**									
73	Perform continuity test (check dial tone and ANI)									
74	Install cross connect from MDF to CFA appearance									
75	Install cross connect from MDF to CFA appearance									
76	Perform continuity test (check dial tone and ANI)									
77	ILEC MLT test and or ISTF test									
78	CLEC MLT test and or ISTF test									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
40	WFA/C updates NSDB									
41	WFA/C updates NSDB	X	X	X	X	X				
42	PICS sends plug-in assignments to TIRKS		X		X					
43	TIRKS provides equipment and facility assignments		X		X		X	X		X
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)	X		X		X			X	
45	TIRKS updates SOAC	X	X		X		X	X	X	X
46	CPU time for NMA for PM data from test		X		X					
47	***Pull and Analyze Order Steps***	X	X		X		X	X	X	X
48	Pull and analyze order: FCC; (copper%)									
49	Pull and analyze order: FCC; (copper% * (% Non_Dedicated))									
50	Pull and analyze order: FMAC	X	X		X					
51	Pull and analyze order: SS I&M/OSP									
52	Pull and analyze order: NTEC; (copper%)						X	X	X	X
53	Pull and analyze order: NTEC									
54	Pull and analyze order: SSC						X	X	X	X
55	***Travel Time Steps***	X	X		X		X	X	X	X
56	Travel time to the central office: CO non staffed, # orders per trip, Copper									
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, % Non_ Dedicated									
58	Travel time to the central office: CO non staffed, # orders per trip	X								
59	Travel time to the central office: CO non staffed, # orders per trip: "R"		X		X					
60	Travel time to the central office: CO non staffed/orders per trip*Copper %									
61	Travel time to the central office: CO non staffed/orders per trip*Copper %						X	X	X	X
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"									
63	Travel time to the central office: CO non staffed/orders per trip*Copper %									
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %						X	X	X	X
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"									
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %									
67	Travel time within the staffed central office: CO staffed/#orders per trip	X								
68	Travel time to FDI / 2 work activities									
69	Travel time to FDI / 1 work activities									
70	Travel time to customer premises / 1 work activity									
71	***Element Type Detail Steps***	X	X	X	X	X	X	X	X	X
72	**2 WIRE LOOP: Copper**									
73	Perform continuity test (check dial tone and ANI)									
74	Install cross connect from MDF to CFA appearance									
75	Install cross connect from MDF to CFA appearance									
76	Perform continuity test (check dial tone and ANI)									
77	ILEC MLT test and or ISTF test									
78	CLEC MLT test and or ISTF test									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
40	WFA/C updates NSDB									
41	WFA/C updates NSDB									
42	PICS sends plug-in assignments to TIRKS									
43	TIRKS provides equipment and facility assignments	X		X	X		X	X		
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)		X			X			X	
45	TIRKS updates SOAC	X	X	X	X	X	X	X	X	
46	CPU time for NMA for PM data from test									
47	***Pull and Analyze Order Steps***	X	X	X	X	X	X	X	X	X
48	Pull and analyze order: FCC; (copper%)									X
49	Pull and analyze order: FCC; (copper% * (%_Non_Dedicated))									
50	Pull and analyze order: FMAC			X	X	X	X	X	X	
51	Pull and analyze order: SS I&M/OSP									
52	Pull and analyze order: NTEC; (copper%)	X	X							
53	Pull and analyze order: NTEC									
54	Pull and analyze order: SSC	X	X	X	X	X	X	X	X	
55	***Travel Time Steps***	X	X	X	X	X	X	X	X	X
56	Travel time to the central office: CO non staffed, # orders per trip, Copper									X
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, % Non_Dedicated									
58	Travel time to the central office: CO non staffed, # orders per trip						X	X	X	
59	Travel time to the central office: CO non staffed, # orders per trip: "R"									
60	Travel time to the central office: CO non staffed/orders per trip*Copper %			X	X	X				
61	Travel time to the central office: CO non staffed/orders per trip*Copper %	X	X							
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"									
63	Travel time to the central office: CO non staffed/orders per trip*Copper %									
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %	X	X							
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"									
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %			X	X	X				
67	Travel time within the staffed central office: CO staffed/#orders per trip						X	X	X	
68	Travel time to FDI / 2 work activities									
69	Travel time to FDI / 1 work activities									
70	Travel time to customer premises / 1 work activity									
71	***Element Type Detail Steps***	X	X	X	X	X	X	X	X	X
72	**2 WIRE LOOP: Copper**									
73	Perform continuity test (check dial tone and ANI)									
74	Install cross connect from MDF to CFA appearance									X
75	Install cross connect from MDF to CFA appearance									
76	Perform continuity test (check dial tone and ANI)									
77	ILEC MLT test and or ISTF test									X
78	CLEC MLT test and or ISTF test									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
40	WFA/C updates NSDB									
41	WFA/C updates NSDB		X	X					X	X
42	PICS sends plug-in assignments to TIRKS								X	X
43	TIRKS provides equipment and facility assignments		X	X	X	X	X		X	
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)							X		X
45	TIRKS updates SOAC		X	X	X	X	X	X	X	X
46	CPU time for NMA for PM data from test								X	X
47	***Pull and Analyze Order Steps***	X	X	X	X	X	X	X	X	X
48	Pull and analyze order: FCC; (copper%)	X								
49	Pull and analyze order: FCC; (copper% * (%_Non_Dedicated))									
50	Pull and analyze order: FMAC		X	X	X	X			X	X
51	Pull and analyze order: SS I&M/OSP									
52	Pull and analyze order: NTEC; (copper%)						X	X		
53	Pull and analyze order: NTEC									
54	Pull and analyze order: SSC						X	X		
55	***Travel Time Steps***	X	X	X	X	X	X	X	X	X
56	Travel time to the central office: CO non staffed, # orders per trip, Copper	X								
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, %_Non_ Dedicated									
58	Travel time to the central office: CO non staffed, # orders per trip		X	X	X	X			X	X
59	Travel time to the central office: CO non staffed, # orders per trip: "R"									
60	Travel time to the central office: CO non staffed/orders per trip*Copper %									
61	Travel time to the central office: CO non staffed/orders per trip*Copper %						X	X		
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"									
63	Travel time to the central office: CO non staffed/orders per trip*Copper %									
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %						X	X		
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"									
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %								X	X
67	Travel time within the staffed central office: CO staffed/#orders per trip		X		X	X				
68	Travel time to FDI / 2 work activities									
69	Travel time to FDI / 1 work activities									
70	Travel time to customer premises / 1 work activity									
71	***Element Type Detail Steps***	X	X	X	X	X	X	X	X	X
72	**2 WIRE LOOP: Copper**									
73	Perform continuity test (check dial tone and ANI)									
74	Install cross connect from MDF to CFA appearance									
75	Install cross connect from MDF to CFA appearance									
76	Perform continuity test (check dial tone and ANI)									
77	ILEC MLT test and or ISTF test									
78	CLEC MLT test and or ISTF test									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
40	WFA/C updates NSDB				
41	WFA/C updates NSDB				
42	PICS sends plug-in assignments to TIRKS				
43	TIRKS provides equipment and facility assignments				
44	TIRKS inventories as spare and shows availabl for re-assignment (equipment & facility)				
45	TIRKS updates SOAC				
46	CPU time for NMA for PM data from test				
47	***Pull and Analyze Order Steps***	X	X	X	X
48	Pull and analyze order: FCC; (copper%)				
49	Pull and analyze order: FCC; (copper% * (%_Non_Dedicated))				
50	Pull and analyze order: FMAC				
51	Pull and analyze order: SS I&M/OSP				
52	Pull and analyze order: NTEC; (copper%)				
53	Pull and analyze order: NTEC				
54	Pull and analyze order: SSC	X	X	X	X
55	***Travel Time Steps***				
56	Travel time to the central office: CO non staffed, # orders per trip, Copper				
57	Travel time to the central office: CO non staffed, # orders per trip, Copper, %_Non_ Dedicated				
58	Travel time to the central office: CO non staffed, # orders per trip				
59	Travel time to the central office: CO non staffed, # orders per trip: "R"				
60	Travel time to the central office: CO non staffed/orders per trip*Copper %				
61	Travel time to the central office: CO non staffed/orders per trip*Copper %				
62	Travel time to the central office: CO non staffed/orders per trip*Copper %: "R"				
63	Travel time to the central office: CO non staffed/orders per trip*Copper %				
64	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %				
65	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %: "R"				
66	Travel time within the staffed central office: CO staffed/#orders per trip*Copper %				
67	Travel time within the staffed central office: CO staffed/#orders per trip				
68	Travel time to FDI / 2 work activities				
69	Travel time to FDI / 1 work activities				
70	Travel time to customer premises / 1 work activity				
71	***Element Type Detail Steps***	X	X	X	X
72	**2 WIRE LOOP: Copper**				
73	Perform continuity test (check dial tone and ANI)				
74	Install cross connect from MDF to CFA appearance				
75	Install cross connect from MDF to CFA appearance				
76	Perform continuity test (check dial tone and ANI)				
77	ILEC MLT test and or ISTF test				
78	CLEC MLT test and or ISTF test				

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
ID No.	Process Flow / Activity	1 POTS / ISDN BRI Migration (TSR)	2 POTS / ISDN BRI Install (TSR)	3 POTS / ISDN BRI Migration (UNE Platform)	4 POTS / ISDN BRI Install (UNE Platform)	5 POTS / ISDN BRI Disconnect (TSR / UNE Platform)	6 POTS / ISDN BRI Migration (UNE Loop)	7 POTS / ISDN BRI Install (UNE Loop)	8 POTS / ISDN BRI Disconnect (UNE Loop)	9 Feature Changes
79	Remove jumper from MDF								X	
80	Remove jumper from MDF									
81	**2 WIRE LOOP: IDLC (GR-303)**									
82	Install DSO TSI at RT (CPU time)						X	X		
83	NCTE installation & testing									
84	Remove DSO TSI at RT (CPU Time)								X	
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**									
86	Install IDT line port card									
87	Install DSX cross connect (5 Wire)									
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
89	Remove DSX cross connect (5 Wire)									
90	CPU time at SONET MUX (DS1)									
91	CPU time at RT (DS1 TSI)									
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
93	CPU Time at SONET MUX (DS1)									
94	CPU Time at RT (DS1 TSI)									
95	Remove DSX cross connect (5 Wire)									
96	**FIBER CROSS CONNECT**									
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system									
100	**2 WIRE CROSS CONNECT AT THE FDI**									
101	Setup time / 2 work activities									
102	Perform continuity test for ILEC									
103	Install cross connect (Binding Post)									
104	Tear down setup / 2 work activities									
105	Setup time / 2 work activities									
106	Perform continuity test for ILEC									
107	Remove existing cross connect (Binding Post)									
108	Tear down setup / 2 work activities									
109	**4 WIRE CROSS CONNECT AT THE FDI**									
110	Negotiate customer release (CLEC to ILEC)									
111	Setup time / 1 work activity									
112	Install cross connect (Binding Post)									
113	Tear down setup / 1 work activity									
114	Remove SMAS (wire wrap)									
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
116	Setup time / 2 work activities									
117	Remove existing cross connect (Binding Post)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
79	Remove jumper from MDF									
80	Remove jumper from MDF									
81	**2 WIRE LOOP: IDLC (GR-303)**									
82	Install DSO TSI at RT (CPU time)		X							
83	NCTE installation & testing		X							
84	Remove DSO TSI at RT (CPU Time)									
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**									
86	Install IDT line port card									
87	Install DSX cross connect (5 Wire)									X
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
89	Remove DSX cross connect (5 Wire)									
90	CPU time at SONET MUX (DS1)									X
91	CPU time at RT (DS1 TSI)									X
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									X
93	CPU Time at SONET MUX (DS1)									
94	CPU Time at RT (DS1 TSI)									
95	Remove DSX cross connect (5 Wire)									
96	**FIBER CROSS CONNECT**									
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system									
100	**2 WIRE CROSS CONNECT AT THE FDI**									
101	Setup time / 2 work activities				X					
102	Perform continuity test for ILEC				X					
103	Install cross connect (Binding Post)				X					
104	Tear down setup / 2 work activities				X					
105	Setup time / 2 work activities					X				
106	Perform continuity test for ILEC					X				
107	Remove existing cross connect (Binding Post)					X				
108	Tear down setup / 2 work activities					X				
109	**4 WIRE CROSS CONNECT AT THE FDI**									
110	Negotiate customer release (CLEC to ILEC)						X			
111	Setup time / 1 work activity						X			
112	Install cross connect (Binding Post)						X			
113	Tear down setup / 1 work activity						X			
114	Remove SMAS (wire wrap)						X			
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)						X			
116	Setup time / 2 work activities							X		
117	Remove existing cross connect (Binding Post)							X		

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
79	Remove jumper from MDF									
80	Remove jumper from MDF						X			
81	**2 WIRE LOOP: IDLC (GR-303)**									
82	Install DSO TSI at RT (CPU time)									
83	NCTE installation & testing									
84	Remove DSO TSI at RT (CPU Time)									
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**									
86	Install IDT line port card									
87	Install DSX cross connect (5 Wire)									
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
89	Remove DSX cross connect (5 Wire)									
90	CPU time at SONET MUX (DS1)									
91	CPU time at RT (DS1 TSI)									
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
93	CPU Time at SONET MUX (DS1)	X								
94	CPU Time at RT (DS1 TSI)	X								
95	Remove DSX cross connect (5 Wire)	X								
96	**FIBER CROSS CONNECT**									
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system									
100	**2 WIRE CROSS CONNECT AT THE FDI**									
101	Setup time / 2 work activities									
102	Perform continuity test for ILEC									
103	Install cross connect (Binding Post)									
104	Tear down setup / 2 work activities									
105	Setup time / 2 work activities									
106	Perform continuity test for ILEC									
107	Remove existing cross connect (Binding Post)									
108	Tear down setup / 2 work activities									
109	**4 WIRE CROSS CONNECT AT THE FDI**									
110	Negotiate customer release (CLEC to ILEC)									
111	Setup time / 1 work activity									
112	Install cross connect (Binding Post)									
113	Tear down setup / 1 work activity									
114	Remove SMAS (wire wrap)									
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
116	Setup time / 2 work activities									
117	Remove existing cross connect (Binding Post)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
79	Remove jumper from MDF									
80	Remove jumper from MDF									
81	**2 WIRE LOOP: IDLC (GR-303)**									
82	Install DSO TSI at RT (CPU time)									
83	NCTE installation & testing									
84	Remove DSO TSI at RT (CPU Time)									
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**									
86	Install IDT line port card									
87	Install DSX cross connect (5 Wire)									
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
89	Remove DSX cross connect (5 Wire)									
90	CPU time at SONET MUX (DS1)									
91	CPU time at RT (DS1 TSI)									
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
93	CPU Time at SONET MUX (DS1)									
94	CPU Time at RT (DS1 TSI)									
95	Remove DSX cross connect (5 Wire)									
96	**FIBER CROSS CONNECT**									
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)									
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system									
100	**2 WIRE CROSS CONNECT AT THE FDI**									
101	Setup time / 2 work activities									
102	Perform continuity test for ILEC									
103	Install cross connect (Binding Post)									
104	Tear down setup / 2 work activities									
105	Setup time / 2 work activities									
106	Perform continuity test for ILEC									
107	Remove existing cross connect (Binding Post)									
108	Tear down setup / 2 work activities									
109	**4 WIRE CROSS CONNECT AT THE FDI**									
110	Negotiate customer release (CLEC to ILEC)									
111	Setup time / 1 work activity									
112	Install cross connect (Binding Post)									
113	Tear down setup / 1 work activity									
114	Remove SMAS (wire wrap)									
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
116	Setup time / 2 work activities									
117	Remove existing cross connect (Binding Post)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
79	Remove jumper from MDF	X								
80	Remove jumper from MDF									
81	**2 WIRE LOOP: IDLC (GR-303)**									
82	Install DSO TSI at RT (CPU time)									
83	NCTE installation & testing									
84	Remove DSO TSI at RT (CPU Time)									
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**									
86	Install IDT line port card		X							
87	Install DSX cross connect (5 Wire)		X							
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU		X							
89	Remove DSX cross connect (5 Wire)			X						
90	CPU time at SONET MUX (DS1)									
91	CPU time at RT (DS1 TSI)									
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
93	CPU Time at SONET MUX (DS1)									
94	CPU Time at RT (DS1 TSI)									
95	Remove DSX cross connect (5 Wire)									
96	**FIBER CROSS CONNECT**									
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)				X					
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)					X				
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system				X					
100	**2 WIRE CROSS CONNECT AT THE FDI**									
101	Setup time / 2 work activities									
102	Perform continuity test for ILEC									
103	Install cross connect (Binding Post)									
104	Tear down setup / 2 work activities									
105	Setup time / 2 work activities									
106	Perform continuity test for ILEC									
107	Remove existing cross connect (Binding Post)									
108	Tear down setup / 2 work activities									
109	**4 WIRE CROSS CONNECT AT THE FDI**									
110	Negotiate customer release (CLEC to ILEC)									
111	Setup time / 1 work activity									
112	Install cross connect (Binding Post)									
113	Tear down setup / 1 work activity									
114	Remove SMAS (wire wrap)									
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
116	Setup time / 2 work activities									
117	Remove existing cross connect (Binding Post)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
79	Remove jumper from MDF				
80	Remove jumper from MDF				
81	**2 WIRE LOOP: IDLC (GR-303)**				
82	Install DSO TSI at RT (CPU time)				
83	NCTE installation & testing				
84	Remove DSO TSI at RT (CPU Time)				
85	**CHANNELIZED DS1 CAPACITY FOR THE VRT (TR-303)**				
86	Install IDT line port card				
87	Install DSX cross connect (5 Wire)				
88	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU				
89	Remove DSX cross connect (5 Wire)				
90	CPU time at SONET MUX (DS1)				
91	CPU time at RT (DS1 TSI)				
92	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU				
93	CPU Time at SONET MUX (DS1)				
94	CPU Time at RT (DS1 TSI)				
95	Remove DSX cross connect (5 Wire)				
96	**FIBER CROSS CONNECT**				
97	Install 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)				
98	Remove 2 Fiber cross connects at LGX (2 minutes x 2 Fiber cross connects at LGX)				
99	OTDR (Optical Time Domain Reflecometer) testing using Fiber Check 5000 type system				
100	**2 WIRE CROSS CONNECT AT THE FDI**				
101	Setup time / 2 work activities				
102	Perform continuity test for ILEC				
103	Install cross connect (Binding Post)				
104	Tear down setup / 2 work activities				
105	Setup time / 2 work activities				
106	Perform continuity test for ILEC				
107	Remove existing cross connect (Binding Post)				
108	Tear down setup / 2 work activities				
109	**4 WIRE CROSS CONNECT AT THE FDI**				
110	Negotiate customer release (CLEC to ILEC)				
111	Setup time / 1 work activity				
112	Install cross connect (Binding Post)				
113	Tear down setup / 1 work activity				
114	Remove SMAS (wire wrap)				
115	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)				
116	Setup time / 2 work activities				
117	Remove existing cross connect (Binding Post)				

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
		1	2	3	4	5	6	7	8	9
ID No.	Process Flow / Activity	POTS / ISDN BRI Migration (TSR)	POTS / ISDN BRI Install (TSR)	POTS / ISDN BRI Migration (UNE Platform)	POTS / ISDN BRI Install (UNE Platform)	POTS / ISDN BRI Disconnect (TSR / UNE Platform)	POTS / ISDN BRI Migration (UNE Loop)	POTS / ISDN BRI Install (UNE Loop)	POTS / ISDN BRI Disconnect (UNE Loop)	Feature Changes
118	Tear down setup / 2 work activities									
119	**4 WIRE LOOP and OTHER DESIGNED SERVICES**									
120	Negotiate customer release (CLEC to ILEC)									
121	Monitor circuit for traffic busy and correct assignment									
122	Monitor circuit for traffic busy and correct assignment									
123	NTEC contacts SSC to verify valid disconnect									
124	SS I&M OSP contacts SSC to verify valid disconnect									
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)									
129	Perform continuity test (check dial tone and ANI)									
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)									
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)									
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)									
133	Install channel unit at AD4 (Z Office)									
134	DCS CPU Time (A Office)									
135	Install CSU/DSU at STP									
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									
139	Install DSX cross connect (5 wire)									
140	Remove DSX wire cross connect (5 wire, existing ILEC service)									
141	Remove DSX cross connect (5 wire)									
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
143	Install plug-in at RT									
144	Install plug-in at ADM									
145	Install DS1 Smart Jack (Intelligent RJ48)									
146	Install Cross connect (4 wire SMAS, wire wrap)									
147	Perform DDS testing									
148	Perform loop back analysis test									
149	Perform DDS latching loop back test									
150	Perform testing (1000 Hz.)									
151	Perform continuity test (check dial tone and ANI)									
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)									
153	Remove SMAS (wire wrap)									
154	Remove SMAS (wire wrap)									
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
118	Tear down setup / 2 work activities							X		
119	**4 WIRE LOOP and OTHER DESIGNED SERVICES**									
120	Negotiate customer release (CLEC to ILEC)	X								
121	Monitor circuit for traffic busy and correct assignment	X		X						
122	Monitor circuit for traffic busy and correct assignment									
123	NTEC contacts SSC to verify valid disconnect			X						
124	SS I&M OSP contacts SSC to verify valid disconnect							X		
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)	X								
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)		X							
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)									
129	Perform continuity test (check dial tone and ANI)									
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)									
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)									
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)									
133	Install channel unit at AD4 (Z Office)									
134	DCS CPU Time (A Office)									
135	Install CSU/DSU at STP									
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									
139	Install DSX cross connect (5 wire)									
140	Remove DSX wire cross connect (5 wire, existing ILEC service)									
141	Remove DSX cross connect (5 wire)									
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
143	Install plug-in at RT									
144	Install plug-in at ADM									
145	Install DS1 Smart Jack (Intelligent RJ48)									
146	Install Cross connect (4 wire SMAS, wire wrap)		X							
147	Perform DDS testing									
148	Perform loop back analysis test									
149	Perform DDS latching loop back test									
150	Perform testing (1000 Hz.)	X	X							
151	Perform continuity test (check dial tone and ANI)									
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)		X							
153	Remove SMAS (wire wrap)			X						
154	Remove SMAS (wire wrap)									
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)			X						
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)	X								

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
118	Tear down setup / 2 work activities									
119	**4 WIRE LOOP and OTHER DESIGNED SERVICES**									
120	Negotiate customer release (CLEC to ILEC)						X			X
121	Monitor circuit for traffic busy and correct assignment						X		X	X
122	Monitor circuit for traffic busy and correct assignment									
123	NTEC contacts SSC to verify valid disconnect									
124	SS I&M OSP contacts SSC to verify valid disconnect									
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									X
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)									
129	Perform continuity test (check dial tone and ANI)						X			
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)						X	X		
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)						X	X		
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)								X	
133	Install channel unit at AD4 (Z Office)						X	X		X
134	DCS CPU Time (A Office)						X	X		X
135	Install CSU/DSU at STP									
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									X
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)									
139	Install DSX cross connect (5 wire)									
140	Remove DSX wire cross connect (5 wire, existing ILEC service)									
141	Remove DSX cross connect (5 wire)									
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
143	Install plug-in at RT									
144	Install plug-in at ADM									
145	Install DS1 Smart Jack (Intelligent RJ48)									
146	Install Cross connect (4 wire SMAS, wire wrap)									
147	Perform DDS testing									
148	Perform loop back analysis test									
149	Perform DDS latching loop back test									
150	Perform testing (1000 Hz.)						X	X		X
151	Perform continuity test (check dial tone and ANI)						X	X		
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)									
153	Remove SMAS (wire wrap)									
154	Remove SMAS (wire wrap)									X
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									X

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
118	Tear down setup / 2 work activities									
119	**4 WIRE LOOP and OTHER DESIGNED SERVICES**									
120	Negotiate customer release (CLEC to ILEC)			X			X			
121	Monitor circuit for traffic busy and correct assignment		X							
122	Monitor circuit for traffic busy and correct assignment			X		X	X		X	
123	NTEC contacts SSC to verify valid disconnect									
124	SS I&M OSP contacts SSC to verify valid disconnect									
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)	X								
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)		X							
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)									
129	Perform continuity test (check dial tone and ANI)									
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)									
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)									
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)									
133	Install channel unit at AD4 (Z Office)	X								
134	DCS CPU Time (A Office)	X								
135	Install CSU/DSU at STP									
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)	X								
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)		X							
139	Install DSX cross connect (5 wire)			X	X					
140	Remove DSX wire cross connect (5 wire, existing ILEC service)			X						
141	Remove DSX cross connect (5 wire)					X				
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU			X	X					
143	Install plug-in at RT				X					
144	Install plug-in at ADM				X					
145	Install DS1 Smart Jack (Intelligent RJ48)				X					
146	Install Cross connect (4 wire SMAS, wire wrap)									
147	Perform DDS testing									
148	Perform loop back analysis test				X					
149	Perform DDS latching loop back test									
150	Perform testing (1000 Hz.)	X								
151	Perform continuity test (check dial tone and ANI)									
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)									
153	Remove SMAS (wire wrap)									
154	Remove SMAS (wire wrap)									
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
118	Tear down setup / 2 work activities									
119	**4 WIRE LOOP and OTHER DESIGNED SERVICES**									
120	Negotiate customer release (CLEC to ILEC)									
121	Monitor circuit for traffic busy and correct assignment							X		
122	Monitor circuit for traffic busy and correct assignment			X		X				X
123	NTEC contacts SSC to verify valid disconnect									
124	SS I&M OSP contacts SSC to verify valid disconnect									
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)									
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)									
129	Perform continuity test (check dial tone and ANI)									
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)									
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)									
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)									
133	Install channel unit at AD4 (Z Office)						X			
134	DCS CPU Time (A Office)						X			
135	Install CSU/DSU at STP						X			
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)									
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)						X			
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)							X		
139	Install DSX cross connect (5 wire)									
140	Remove DSX wire cross connect (5 wire, existing ILEC service)									
141	Remove DSX cross connect (5 wire)									
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
143	Install plug-in at RT									
144	Install plug-in at ADM									
145	Install DS1 Smart Jack (Intelligent RJ48)									
146	Install Cross connect (4 wire SMAS, wire wrap)									
147	Perform DDS testing						X			
148	Perform loop back analysis test									
149	Perform DDS latching loop back test						X			
150	Perform testing (1000 Hz.)									
151	Perform continuity test (check dial tone and ANI)									
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)									
153	Remove SMAS (wire wrap)									
154	Remove SMAS (wire wrap)									
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
118	Tear down setup / 2 work activities				
119	4 WIRE LOOP and OTHER DESIGNED SERVICES				
120	Negotiate customer release (CLEC to ILEC)				
121	Monitor circuit for traffic busy and correct assignment				
122	Monitor circuit for traffic busy and correct assignment				
123	NTEC contacts SSC to verify valid disconnect				
124	SS I&M OSP contacts SSC to verify valid disconnect				
125	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)				
126	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 1 four wire jumper)				
127	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)				
128	Remove cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 four wire jumper)				
129	Perform continuity test (check dial tone and ANI)				
130	Install cross connect MDF (COSMIC-like frame, e.g. punch-down, 2 wire jumpers)				
131	Install cross connect (2 wire wrap, to AD4 ADTS Channel Bank / unitized SMAS)				
132	Remove (2 wire wrap to AD4 ADTS Channel Bank / unitized SMAS)				
133	Install channel unit at AD4 (Z Office)				
134	DCS CPU Time (A Office)				
135	Install CSU/DSU at STP				
136	Remove cross connect (COSMIC-like frame, e.g. punch-down, 2 four wire jumpers)				
137	Install cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)				
138	Remove cross connect (4 wire wrap to AD4 Channel Bank / unitized SMAS)				
139	Install DSX cross connect (5 wire)				
140	Remove DSX wire cross connect (5 wire, existing ILEC service)				
141	Remove DSX cross connect (5 wire)				
142	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU				
143	Install plug-in at RT				
144	Install plug-in at ADM				
145	Install DS1 Smart Jack (Intelligent RJ48)				
146	Install Cross connect (4 wire SMAS, wire wrap)				
147	Perform DDS testing				
148	Perform loop back analysis test				
149	Perform DDS latching loop back test				
150	Perform testing (1000 Hz.)				
151	Perform continuity test (check dial tone and ANI)				
152	Perform testing (loss, noise, 3-tone slope, loopback, etc.)				
153	Remove SMAS (wire wrap)				
154	Remove SMAS (wire wrap)				
155	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)				
156	Remove cross connect from MDF (Cosmic-like frame, e.g. punch down, 2 four wire)				

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
ID No.	Process Flow / Activity	1 POTS / ISDN BRI Migration (TSR)	2 POTS / ISDN BRI Install (TSR)	3 POTS / ISDN BRI Migration (UNE Platform)	4 POTS / ISDN BRI Install (UNE Platform)	5 POTS / ISDN BRI Disconnect (TSR / UNE Platform)	6 POTS / ISDN BRI Migration (UNE Loop)	7 POTS / ISDN BRI Install (UNE Loop)	8 POTS / ISDN BRI Disconnect (UNE Loop)	9 Feature Changes
157	**SIMPLE CROSS CONNECT AT THE NID**									
158	Customer contact to gain access									
159	Setup time / 1 work activity									
160	Rearrange cross wire at NID									
161	Perform continuity test (check dial tone and ANI)									
162	Tear down setup / 1 work activity									
163	**DS3 FACILITIES (Loop and Transport)**									
164	Install card for DCS									
165	Perform DSX3 cross connect									
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
168	Electronic cross connect on DCS									
169	Electronic disconnect on DCS									
170	Electronic cross connect on SONET MUX									
171	Electronic cross connect on SONET MUX									
172	Perform remote PRSB15 test									
173	Performance monitoring testing									
174	Retrieve and analyze performance monitoring data									
175	Intrusive test (ITS)									
176	CPU time for registers									
177	**DS1 INTEROFFICE TRANSPORT**									
178	Install card for DCS									
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
180	Install plug in for low speed DS1 (low speed STS1 to DS1)									
181	Electronic cross connect on DCS									
182	Electronic disconnect on DCS									
183	Electronic cross connect on low speed DS1 (low speed DS1)									
184	Electronic disconnect on low speed DS1 (low speed DS1)									
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
186	Performance monitoring testing									
187	Install CSU/DSU at STP									
188	Retrieve and analyze performance monitoring data									
189	Perform SS7 test									
190	Intrusive test (ITS)									
191	CPU time for registers									
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**									
193	Build global title translations - service level (input into SEAS / NET PILOT)									
194	**SS7 STP MESSAGE TRANSFER PART**									
195	Build MTP point code to link set translations									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
157	**SIMPLE CROSS CONNECT AT THE NID**									
158	Customer contact to gain access								X	
159	Setup time / 1 work activity								X	
160	Rearrange cross wire at NID								X	
161	Perform continuity test (check dial tone and ANI)								X	
162	Tear down setup / 1 work activity								X	
163	**DS3 FACILITIES (Loop and Transport)**									
164	Install card for DCS									
165	Perform DSX3 cross connect									
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
168	Electronic cross connect on DCS									
169	Electronic disconnect on DCS									
170	Electronic cross connect on SONET MUX									
171	Electronic cross connect on SONET MUX									
172	Perform remote PRSB15 test									
173	Performance monitoring testing									
174	Retrieve and analyze performance monitoring data									
175	Intrusive test (ITS)									
176	CPU time for registers									
177	**DS1 INTEROFFICE TRANSPORT**									
178	Install card for DCS									
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
180	Install plug in for low speed DS1 (low speed STS1 to DS1)									
181	Electronic cross connect on DCS									
182	Electronic disconnect on DCS									
183	Electronic cross connect on low speed DS1 (low speed DS1)									
184	Electronic disconnect on low speed DS1 (low speed DS1)									
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
186	Performance monitoring testing									X
187	Install CSU/DSU at STP									
188	Retrieve and analyze performance monitoring data									X
189	Perform SS7 test									
190	Intrusive test (ITS)									X
191	CPU time for registers									X
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**									
193	Build global title translations - service level (input into SEAS / NET PILOT)									
194	**SS7 STP MESSAGE TRANSFER PART**									
195	Build MTP point code to link set translations									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
157	**SIMPLE CROSS CONNECT AT THE NID**									
158	Customer contact to gain access									
159	Setup time / 1 work activity									
160	Rearrange cross wire at NID									
161	Perform continuity test (check dial tone and ANI)									
162	Tear down setup / 1 work activity									
163	**DS3 FACILITIES (Loop and Transport)**									
164	Install card for DCS				X					
165	Perform DSX3 cross connect									
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)				X					
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
168	Electronic cross connect on DCS				X					
169	Electronic disconnect on DCS					X				
170	Electronic cross connect on SONET MUX				X					
171	Electronic cross connect on SONET MUX									
172	Perform remote PRSB15 test				X					
173	Performance monitoring testing				X					
174	Retrieve and analyze performance monitoring data				X					
175	Intrusive test (ITS)				X					
176	CPU time for registers				X					
177	**DS1 INTEROFFICE TRANSPORT**									
178	Install card for DCS		X							
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)		X							
180	Install plug in for low speed DS1 (low speed STS1 to DS1)		X							
181	Electronic cross connect on DCS		X							
182	Electronic disconnect on DCS			X						
183	Electronic cross connect on low speed DS1 (low speed DS1)		X							
184	Electronic disconnect on low speed DS1 (low speed DS1)			X						
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU		X							
186	Performance monitoring testing		X							
187	Install CSU/DSU at STP									
188	Retrieve and analyze performance monitoring data		X							
189	Perform SS7 test									
190	Intrusive test (ITS)		X							
191	CPU time for registers		X							
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**									
193	Build global title translations - service level (input into SEAS / NET PILOT)									
194	**SS7 STP MESSAGE TRANSFER PART**									
195	Build MTP point code to link set translations									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
157	**SIMPLE CROSS CONNECT AT THE NID**									
158	Customer contact to gain access									
159	Setup time / 1 work activity									
160	Rearrange cross wire at NID									
161	Perform continuity test (check dial tone and ANI)									
162	Tear down setup / 1 work activity									
163	**DS3 FACILITIES (Loop and Transport)**									
164	Install card for DCS									
165	Perform DSX3 cross connect						X	X		
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)							X		
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)							X		
168	Electronic cross connect on DCS									
169	Electronic disconnect on DCS									
170	Electronic cross connect on SONET MUX							X		
171	Electronic cross connect on SONET MUX							X		
172	Perform remote PRSB15 test						X	X		
173	Performance monitoring testing						X	X		
174	Retrieve and analyze performance monitoring data						X	X		
175	Intrusive test (ITS)						X	X		
176	CPU time for registers						X	X		
177	**DS1 INTEROFFICE TRANSPORT**									
178	Install card for DCS									
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
180	Install plug in for low speed DS1 (low speed STS1 to DS1)									
181	Electronic cross connect on DCS									
182	Electronic disconnect on DCS									
183	Electronic cross connect on low speed DS1 (low speed DS1)									
184	Electronic disconnect on low speed DS1 (low speed DS1)									
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU									
186	Performance monitoring testing									
187	Install CSU/DSU at STP									
188	Retrieve and analyze performance monitoring data									
189	Perform SS7 test									
190	Intrusive test (ITS)									
191	CPU time for registers									
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**									
193	Build global title translations - service level (input into SEAS / NET PILOT)									
194	**SS7 STP MESSAGE TRANSFER PART**									
195	Build MTP point code to link set translations									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
157	**SIMPLE CROSS CONNECT AT THE NID**									
158	Customer contact to gain access									
159	Setup time / 1 work activity									
160	Rearrange cross wire at NID									
161	Perform continuity test (check dial tone and ANI)									
162	Tear down setup / 1 work activity									
163	**DS3 FACILITIES (Loop and Transport)**									
164	Install card for DCS									
165	Perform DSX3 cross connect									
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)									
168	Electronic cross connect on DCS									
169	Electronic disconnect on DCS									
170	Electronic cross connect on SONET MUX									
171	Electronic cross connect on SONET MUX									
172	Perform remote PRSB15 test									
173	Performance monitoring testing									
174	Retrieve and analyze performance monitoring data									
175	Intrusive test (ITS)									
176	CPU time for registers									
177	**DS1 INTEROFFICE TRANSPORT**									
178	Install card for DCS								X	
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)								X	
180	Install plug in for low speed DS1 (low speed STS1 to DS1)								X	
181	Electronic cross connect on DCS								X	
182	Electronic disconnect on DCS									X
183	Electronic cross connect on low speed DS1 (low speed DS1)								X	
184	Electronic disconnect on low speed DS1 (low speed DS1)									X
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU								X	
186	Performance monitoring testing								X	
187	Install CSU/DSU at STP								X	
188	Retrieve and analyze performance monitoring data								X	
189	Perform SS7 test								X	
190	Intrusive test (ITS)								X	
191	CPU time for registers								X	X
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**									
193	Build global title translations - service level (input into SEAS / NET PILOT)									
194	**SS7 STP MESSAGE TRANSFER PART**									
195	Build MTP point code to link set translations									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
157	**SIMPLE CROSS CONNECT AT THE NID**				
158	Customer contact to gain access				
159	Setup time / 1 work activity				
160	Rearrange cross wire at NID				
161	Perform continuity test (check dial tone and ANI)				
162	Tear down setup / 1 work activity				
163	**DS3 FACILITIES (Loop and Transport)**				
164	Install card for DCS				
165	Perform DSX3 cross connect				
166	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)				
167	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)				
168	Electronic cross connect on DCS				
169	Electronic disconnect on DCS				
170	Electronic cross connect on SONET MUX				
171	Electronic cross connect on SONET MUX				
172	Perform remote PRSB15 test				
173	Performance monitoring testing				
174	Retrieve and analyze performance monitoring data				
175	Intrusive test (ITS)				
176	CPU time for registers				
177	**DS1 INTEROFFICE TRANSPORT**				
178	Install card for DCS				
179	Install card for SONET MUX (high speed - OC48 to STS1 or DS3)				
180	Install plug in for low speed DS1 (low speed STS1 to DS1)				
181	Electronic cross connect on DCS				
182	Electronic disconnect on DCS				
183	Electronic cross connect on low speed DS1 (low speed DS1)				
184	Electronic disconnect on low speed DS1 (low speed DS1)				
185	Perform remote quasi random signaling source (QRSS) test via remote ITS - DTAU				
186	Performance monitoring testing				
187	Install CSU/DSU at STP				
188	Retrieve and analyze performance monitoring data				
189	Perform SS7 test				
190	Intrusive test (ITS)				
191	CPU time for registers				
192	**SS7 STP GLOBAL TITLE TRANSLATIONS**				
193	Build global title translations - service level (input into SEAS / NET PILOT)	X	X		
194	**SS7 STP MESSAGE TRANSFER PART**				
195	Build MTP point code to link set translations			X	X

SERVICE ORDER PROCESS / NON-RECURRING TYPE MATRIX

1	2	15	16	17	18	19	20	21	22	23
		1	2	3	4	5	6	7	8	9
ID No.	Process Flow / Activity	POTS / ISDN BRI Migration (TSR)	POTS / ISDN BRI Install (TSR)	POTS / ISDN BRI Migration (UNE Platform)	POTS / ISDN BRI Install (UNE Platform)	POTS / ISDN BRI Disconnect (TSR / UNE Platform)	POTS / ISDN BRI Migration (UNE Loop)	POTS / ISDN BRI Install (UNE Loop)	POTS / ISDN BRI Disconnect (UNE Loop)	Feature Changes
196	Insert translations to perform diagnostics and place in available and in-service state									
197	Insert translations to place in an out-of-service and available state									
198	***Fall Out Steps***	X	X	X	X	X	X	X	X	X
199	Fall Out: RMAs forwarded to PAWS for reconciliation	X	X	X	X	X				X
200	Fall Out: Pull and analyze order: RCMAC	X	X	X	X	X				X
201	Fall Out: Resolve fallout: RCMAC	X	X	X	X	X				X
202	Fall Out: RMAs forwarded to PAWS for reconciliation						X	X	X	
203	Fall Out: Pull and analyze order: LAC						X	X	X	
204	Fall Out: Resolve fallout: LAC						X	X	X	
205	Fall Out: Pull and analyze order: CPC									
206	Fall Out: Resolve fallout: CPC									
207	Fall Out: Pull and analyze order: SCC									
208	Fall Out: Resolve fallout: SCC									
209	***Close Order Steps***						X	X	X	
210	Close order: FCC:Copper%						X	X	X	
211	Close order: FCC:Copper%*%_Non_Dedicated		X		X					
212	Close order: FMAC									
213	Close order: SS I&M/OSP									
214	Close order: NTEC: Copper%									
215	Close order: NTEC									
216	Close order: SSC									
217	***Close Order Provisioning Steps***	X	X	X	X	X	X	X	X	X
218	SOAC updates SOP	X	X	X	X	X	X	X	X	X
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.	X	X	X	X	X	X	X	X	X
220	SOAC updates WFA, NSDB, and CABS									
221	SOP completes LSR	X	X	X	X	X	X	X	X	X
222	ILEC gateway notifies CLEC of completed order	X	X	X	X	X	X	X	X	X
223	ILEC billing system issues final bill to migrating customer	X		X			X			
224	***End of Process Steps***	X	X	X	X	X	X	X	X	X
225	Last Line									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	24	25	26	27	28	29	30	31	32
		10	11	12	13	14	15	16	17	18
ID No.	Process Flow / Activity	4 Wire Migration (UNE Loop)	4 Wire Install (UNE Loop)	4 Wire Disconnect (UNE Loop)	2 Wire Migration at the FDI	2 Wire Disconnect at the FDI	4 Wire Migration at the FDI	4 Wire Disconnect at the FDI	2 Wire Migration at 6 line NID	Channelized DS1 Virtual Feeder to RT Install
196	Insert translations to perform diagnostics and place in available and in-service state									
197	Insert translations to place in an out-of-service and available state									
198	***Fall Out Steps***	X	X	X	X	X	X	X		X
199	Fall Out: RMAs forwarded to PAWS for reconciliation									
200	Fall Out: Pull and analyze order: RCMAC									
201	Fall Out: Resolve fallout: RCMAC									
202	Fall Out: RMAs forwarded to PAWS for reconciliation				X	X				
203	Fall Out: Pull and analyze order: LAC				X	X				
204	Fall Out: Resolve fallout: LAC				X	X				
205	Fall Out: Pull and analyze order: CPC	X	X	X			X	X		X
206	Fall Out: Resolve fallout: CPC	X	X	X			X	X		X
207	Fall Out: Pull and analyze order: SCC									
208	Fall Out: Resolve fallout: SCC									
209	***Close Order Steps***									X
210	Close order: FCC:Copper%									
211	Close order: FCC:Copper%*%_Non_Dedicated									
212	Close order: FMAC									X
213	Close order: SS I&M/OSP				X	X	X	X	X	
214	Close order: NTEC: Copper%	X	X	X						
215	Close order: NTEC						X			
216	Close order: SSC	X	X	X			X	X		
217	***Close Order Provisioning Steps***	X	X	X	X	X	X	X	X	X
218	SOAC updates SOP	X	X	X	X	X	X	X	X	X
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.	X	X	X	X	X	X	X	X	X
220	SOAC updates WFA, NSDB, and CABS									
221	SOP completes LSR	X	X	X	X	X	X	X	X	X
222	ILEC gateway notifies CLEC of completed order	X	X	X	X	X	X	X	X	X
223	ILEC billing system issues final bill to migrating customer	X			X		X		X	
224	***End of Process Steps***	X	X	X	X	X	X	X	X	X
225	Last Line									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	33	34	35	36	37	38	39	40	41
ID No.	Process Flow / Activity	19 Channelized DS1 Virtual Feeder to RT Disconnect	20 DS1 Interoffice Transport Install	21 DS1 Interoffice Transport Disconnect	22 DS3 Interoffice Transport Install	23 DS3 Interoffice Transport Disconnect	24 2 Wire Loop, different CO Migration	25 2 Wire Loop, different CO Install	26 2 Wire Loop, different CO Disconnect	27 4 Wire Loop, different CO Migration
196	Insert translations to perform diagnostics and place in available and in-service state									
197	Insert translations to place in an out-of-service and available state									
198	***Fall Out Steps***	X	X	X	X	X	X	X	X	X
199	Fall Out: RMAs forwarded to PAWS for reconciliation									
200	Fall Out: Pull and analyze order: RCMAC									
201	Fall Out: Resolve fallout: RCMAC									
202	Fall Out: RMAs forwarded to PAWS for reconciliation									
203	Fall Out: Pull and analyze order: LAC									
204	Fall Out: Resolve fallout: LAC									
205	Fall Out: Pull and analyze order: CPC	X	X	X	X	X	X	X	X	X
206	Fall Out: Resolve fallout: CPC	X	X	X	X	X	X	X	X	X
207	Fall Out: Pull and analyze order: SCC									
208	Fall Out: Resolve fallout: SCC									
209	***Close Order Steps***		X		X				X	
210	Close order: FCC:Copper%									
211	Close order: FCC:Copper%*%_Non_Dedicated									
212	Close order: FMAC	X	X		X					
213	Close order: SS I&M/OSP									
214	Close order: NTEC: Copper%						X	X	X	X
215	Close order: NTEC									
216	Close order: SSC						X	X	X	X
217	***Close Order Provisioning Steps***	X	X	X	X	X	X	X	X	X
218	SOAC updates SOP	X	X	X	X	X	X	X	X	X
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.	X					X	X	X	X
220	SOAC updates WFA, NSDB, and CABS		X	X	X	X				
221	SOP completes LSR	X	X	X	X	X	X	X	X	X
222	ILEC gateway notifies CLEC of completed order	X	X	X	X	X	X	X	X	X
223	ILEC billing system issues final bill to migrating customer						X			X
224	***End of Process Steps***	X	X	X	X	X	X	X	X	X
225	Last Line									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	42	43	44	45	48	49	50	51	52
		28	29	30	31	32	33	34	35	36
ID No.	Process Flow / Activity	4 Wire Loop, different CO Install	4 Wire Loop, different CO Disconnect	DS1 Loop to Customer Premise Migration	DS1 Loop to Customer Premise Install	DS1 Loop to Customer Premise Disconnect	DS3 Loop to Customer Premise Migration	DS3 Loop to Customer Premise Install	DS3 Loop to Customer Premise Disconnect	Line Port (DS0, Analog, ISLU) Install
196	Insert translations to perform diagnostics and place in available and in-service state									
197	Insert translations to place in an out-of-service and available state									
198	***Fall Out Steps***	X	X	X	X	X	X	X	X	X
199	Fall Out: RMAs forwarded to PAWS for reconciliation									X
200	Fall Out: Pull and analyze order: RCMAC									X
201	Fall Out: Resolve fallout: RCMAC									X
202	Fall Out: RMAs forwarded to PAWS for reconciliation									
203	Fall Out: Pull and analyze order: LAC									
204	Fall Out: Resolve fallout: LAC									
205	Fall Out: Pull and analyze order: CPC	X	X	X	X	X	X	X	X	
206	Fall Out: Resolve fallout: CPC	X	X	X	X	X	X	X	X	
207	Fall Out: Pull and analyze order: SCC									
208	Fall Out: Resolve fallout: SCC									
209	***Close Order Steps***	X	X	X	X	X	X	X	X	X
210	Close order: FCC:Copper%									X
211	Close order: FCC:Copper%*%_Non_Dedicated									
212	Close order: FMAC			X	X	X	X	X	X	
213	Close order: SS I&M/OSP									
214	Close order: NTEC: Copper%	X	X							
215	Close order: NTEC									
216	Close order: SSC	X	X	X	X	X	X	X	X	
217	***Close Order Provisioning Steps***	X	X	X	X	X	X	X	X	X
218	SOAC updates SOP	X	X	X	X	X	X	X	X	X
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.	X	X	X	X	X	X	X	X	X
220	SOAC updates WFA, NSDB, and CABS									
221	SOP completes LSR	X	X	X	X	X	X	X	X	X
222	ILEC gateway notifies CLEC of completed order	X	X	X	X	X	X	X	X	X
223	ILEC billing system issues final bill to migrating customer			X			X			
224	***End of Process Steps***	X	X	X	X	X	X	X	X	X
225	Last Line									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	53	54	55	56	57	58	59	60	61
		37	38	39	40	41	42	43	44	45
ID No.	Process Flow / Activity	Line Port (DS0, Analog, ISLU) Disconnect	Channelized DS1 line port (TR-303-IDT) Install	Channelized DS1 line port (TR-303-IDT) Disconnect	Fiber Cross Connects Install (LGX)	Fiber Disconnect (LGX)	SS7 Links (DS0) Install	SS7 Links (DS0) Disconnect	SS7 Links (DS1) Install	SS7 Links (DS1) Disconnect
196	Insert translations to perform diagnostics and place in available and in-service state									
197	Insert translations to place in an out-of-service and available state									
198	***Fall Out Steps***	X	X	X			X	X	X	X
199	Fall Out: RMAs forwarded to PAWS for reconciliation	X								
200	Fall Out: Pull and analyze order: RCMAC	X								
201	Fall Out: Resolve fallout: RCMAC	X								
202	Fall Out: RMAs forwarded to PAWS for reconciliation									
203	Fall Out: Pull and analyze order: LAC									
204	Fall Out: Resolve fallout: LAC									
205	Fall Out: Pull and analyze order: CPC		X	X			X	X	X	X
206	Fall Out: Resolve fallout: CPC		X	X			X	X	X	X
207	Fall Out: Pull and analyze order: SCC									
208	Fall Out: Resolve fallout: SCC									
209	***Close Order Steps***	X	X	X	X	X	X	X	X	X
210	Close order: FCC:Copper%	X								
211	Close order: FCC:Copper%*%_Non_Dedicated									
212	Close order: FMAC		X	X	X	X			X	X
213	Close order: SS I&M/OSP									
214	Close order: NTEC: Copper%						X	X		
215	Close order: NTEC									
216	Close order: SSC						X	X		
217	***Close Order Provisioning Steps***	X	X	X	X	X	X	X	X	X
218	SOAC updates SOP	X	X	X	X	X	X	X	X	X
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.	X	X	X	X	X	X	X		
220	SOAC updates WFA, NSDB, and CABS								X	X
221	SOP completes LSR	X	X	X	X	X	X	X	X	X
222	ILEC gateway notifies CLEC of completed order	X	X	X	X	X	X	X	X	X
223	ILEC billing system issues final bill to migrating customer									
224	***End of Process Steps***	X	X	X	X	X	X	X	X	X
225	Last Line									

SERVICE ORDER PROCESS / NON-RECURRING TYPE

1	2	62	63	64	65
ID No.	Process Flow / Activity	46 SS7 STP global title translations 'A Link' only Install	47 SS7 STP global title translations 'A Link' only Disconnect	48 SS7 STP message transfer part 'A Link' only (port) Install	49 SS7 STP message transfer part 'A Link' only (port) Disconnect
196	Insert translations to perform diagnostics and place in available and in-service state			X	
197	Insert translations to place in an out-of-service and available state				X
198	***Fall Out Steps***	X	X	X	X
199	Fall Out: RMAs forwarded to PAWS for reconciliation				
200	Fall Out: Pull and analyze order: RCMAC				
201	Fall Out: Resolve fallout: RCMAC				
202	Fall Out: RMAs forwarded to PAWS for reconciliation				
203	Fall Out: Pull and analyze order: LAC				
204	Fall Out: Resolve fallout: LAC				
205	Fall Out: Pull and analyze order: CPC				
206	Fall Out: Resolve fallout: CPC				
207	Fall Out: Pull and analyze order: SCC	X	X	X	X
208	Fall Out: Resolve fallout: SCC	X	X	X	X
209	***Close Order Steps***	X	X	X	X
210	Close order: FCC:Copper%				
211	Close order: FCC:Copper%*%_Non_Dedicated				
212	Close order: FMAC				
213	Close order: SS I&M/OSP				
214	Close order: NTEC: Copper%				
215	Close order: NTEC				
216	Close order: SSC	X	X	X	X
217	***Close Order Provisioning Steps***				
218	SOAC updates SOP				
219	SOAC updates WFA, NSDB, LMOS, BOSS, CRIS, etc.				
220	SOAC updates WFA, NSDB, and CABS				
221	SOP completes LSR				
222	ILEC gateway notifies CLEC of completed order				
223	ILEC billing system issues final bill to migrating customer				
224	***End of Process Steps***	X	X	X	X
225	Last Line				