



O'MELVENY & MYERS LLP

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TYSONS CORNER  
HONG KONG  
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July 19, 2001

**VIA HAND DELIVERY**

Ms. Magalie Roman Salas, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.E.  
Washington, D.C. 20054

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FCC MAIL ROOM

OUR FILE NUMBER  
307,312-002

WRITER'S DIRECT DIAL  
202-383-5301

WRITER'S E-MAIL ADDRESS  
rdyer@omm.com

**Re: CC Docket No. 00-257: Carrier Change Verification for USA Telecom, Inc.**

Dear Ms. Salas:

United Systems Access Telecom, Inc. ("USA Telecom") by its undersigned counsel, herby submits, pursuant to 27 C.F.R. § 64.1120, an original and three (3) copies of its carrier change notification. This notification is intended to be sent to those customers of local exchange service customers that will be transferred from Log On America, Inc. to USA Telecom pursuant to the sale and purchase of Log On America's customer base to USA Telecom.

USA Telecom certifies its compliance with the requirement to provide advance subscriber notice in accordance with 47 C.F.R. §64.1120(e)(3), with the obligations specified in that notice, and with other statutory and Commission requirements that apply.

Please acknowledge the enclosed extra copy with a date stamp and return in the enclosed self-addressed envelope.

Feel free to contact me with any questions or concerns.

Sincerely,

Richard J. Dyer  
for O'MELVENY & MYERS LLP

RJD:ljs  
Enclosure  
DC1:481193.1  
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Dear USA Telecom Customer,

We would like to again welcome you to USA Telecom and answer some of the questions we have received about the transition between Log On America and USA Telecom.

**What is USA Telecom?** USA Telecom is the only local phone competitor that is targeting the residential market that covers the entire Verizon footprint in Maine and Rhode Island.

**Why has my telephone service been switched to USA Telecom?** USA Telecom has purchased the residential portion of Log On America's telephony business, and your account was included in that purchase.

**Why should I stay with USA Telecom?** As a USA Telecom customer, we will be offering you many new ways to save against the standard Verizon rates including discounts for on-time payments, usage volume and loyalty. In addition, you will have the opportunity to enjoy many customer friendly services such as account prepay, pay-by-credit card options and other free or nominally priced telecommunications services while continuing to receive the lowest possible rates and the best possible customer service.

**Why does my new bill still say Log On America on it?** USA Telecom is currently awaiting federal and local regulatory approval for the transition from Log On America to USA Telecom. Until this process is complete, Log On America will continue to be your service provider while USA Telecom will provide the support and care necessary for you to receive quality service.

**When should the transition be complete?** As soon as federal and local regulators approve the purchase of Log On Americas residential customer base. We expect this process to be complete by August 25, 2001.

**Will my rates increase?** The rates, terms and conditions of service will remain the same. We will notify you of any changes in the future prior to implementing changes.

**Will I have to pay a fee to transfer from Log on America to USA Telecom?** No. There are no fees associated with the switch of your phone service to our company.

**Can I select a different local phone provider?** Although we hope you enjoy our services you may now or at any future time choose to switch to another provider with no penalty from USA Telecom.

**I have frozen my local carrier will this be a problem?** Even if you have chosen to freeze Log On America as your local provider your account will be transferred in the acquisition, unless you choose another local provider prior to the final transition. If you wish to freeze your account to USA Telecom please contact our Customer Care Department.

**What if I have a billing dispute and complaint in progress with Log On America?** Any complaint or billing dispute filed prior to July 1<sup>st</sup> 2001 will still be settled by Log On America, and is separate from the sale of its residential customer base.

**How can I reach USA Telecom?** Please feel free to contact us at any time at 1-888-872-9400, or by e-mail at [customer-care@usaacsp.com](mailto:customer-care@usaacsp.com)

We hope this has answered some of your questions if you have others please contact us. We look forward to continuing to serve as your local telephone provider.

Dan Kelley  
Customer Care Manager  
USA Telecom

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