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R. Hance Haney
Executive Director – Federal Regulatory and
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RECEIVED

August 6, 2001

AUG - 6 2001

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 – 12th Street, SW, TW-A325
Washington, DC 20554

RE: Qwest¹ ONA Nondiscrimination Report
CC Docket No. 88-2. Phase I, CC Docket No. 96-128

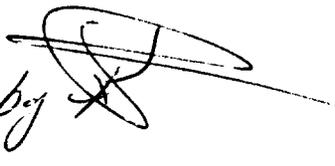
Dear Ms. Salas:

Pursuant to the FCC Orders concerning Qwest ONA Plans², Qwest hereby submits its ONA Nondiscrimination Report for installation and maintenance for the second quarter of 2001

Acknowledgment of date of receipt of this submission is requested. A duplicate of this letter is provided for this purpose.

Please contact me if you have questions.

Sincerely,

R. Hance Haney by 

Attachment

cc: Ms. Janice Myles

¹ On June 30, 2000, U S WEST, Inc., the parent and sole shareholder of U S WEST Communications, Inc., merged with and into Qwest Communications International Inc. Further, on July 6, 2000, U S WEST Communications, Inc. was renamed Qwest Corporation.

² See In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Red. 3103 (1990) and Memorandum Opinion and Order on Reconsideration, 5 FCC Red. 3084 (1990). Also See In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order, 11 FCC Red. 20541 (1996).

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1- Business				
Total Orders	156475	Average Interval	216051	Average Interval
Due Dates Missed	3748	(In Days)	5913	(In Days)
% Due Dates Missed	2.40%	4	2.74%	3
		2		2
A2- PBX				
Total Orders	1444	Average Interval	12338	Average Interval
Due Dates Missed	48	(In Days)	354	(In Days)
% Due Dates Missed	3.32%	6	2.87%	8
		5		4
A3- Centrex				
Total Orders	25047	Average Interval	36370	Average Interval
Due Dates Missed	753	(In Days)	1027	(In Days)
% Due Dates Missed	3.01%	4	2.82%	4
		3		3
A4- WATS				
Total Orders	33	Average Interval	1164	Average Interval
Due Dates Missed	1	(In Days)	14	(In Days)
% Due Dates Missed	3.03%	2	1.20%	2
		0.00		2
A5- Mobile				
Total Orders	0	Average Interval	7	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	4
		0.00		0.00
A6- Feature Group A				
Total Orders	2	Average Interval	197	Average Interval
Due Dates Missed	0	(In Days)	11	(In Days)
% Due Dates Missed	0.00%	1	5.58%	4
		1		5
A7- Foreign Exchange				
Total Orders	417	Average Interval	1184	Average Interval
Due Dates Missed	10	(In Days)	21	(In Days)
% Due Dates Missed	2.40%	3	1.77%	4
		2		3

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
B1- Feature Group B				
Total Orders	0	Average Interval	81	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	2.47%	21
		0.00		15
B2-Feature Group D				
Total Orders	0	Average Interval	2396	Average Interval
Due Dates Missed	0	(In Days)	70	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	2.92%	23
		0.00		18
B3- DID				
Total Orders	942	Average Interval	7579	Average Interval
Due Dates Missed	21	(In Days)	309	(In Days)
% Due Dates Missed	2.23%	11	4.08%	15
		8		19

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
C1-Packet DDD Line				
Total Orders	9	Average Interval	270	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	0.00%	3	1.85%	9
		5		9
C2-Packet Synchronous Access				
Total Orders	24	Average Interval	11041	Average Interval
Due Dates Missed	2	(In Days)	625	(In Days)
% Due Dates Missed	8.33%	21	5.66%	12
		24		11
C3-Packet Asynchronous Access				
Total Orders	0	Average Interval	1	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	10
		0.00		10

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
D1- Protective Alarm				
Total Orders	16	Average Interval	101	Average Interval
Due Dates Missed	3	(In Days)	17	(In Days)
% Due Dates Missed	18.75%	12	16.83%	7
		0.00		9
D2- Protective Relay				
Total Orders	0	Average Interval	8	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	15
		0.00		8
D3- Control Circuit				
Total Orders	0	Average Interval	1	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	17
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
E1- Telegraph 75 Baud				
Total Orders	0	Average Interval	134	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.75%	20
		0.00		3
E2- Telegraph 150 Baud				
Total Orders	0	Average Interval	1	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	100.00%	29
		0.00		29

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1- Voice, Non-Switched Line				
Total Orders	0	Average Interval	74	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	1.35%	10
		0.00		10
F2- Voice, Switched Line				
Total Orders	19	Average Interval	725	Average Interval
Due Dates Missed	2	(In Days)	64	(In Days)
% Due Dates Missed	10.53%	10	8.83%	11
		8		11
F3- Voice, Switched Trunk				
Total Orders	1	Average Interval	1326	Average Interval
Due Dates Missed	0	(In Days)	95	(In Days)
% Due Dates Missed	0.00%	8	7.16%	24
		0.00		21
F4- Voice and Tone, Radio Land Line				
Total Orders	0	Average Interval	14	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	7.14%	16
		0.00		12
F5- Data, Low Speed				
Total Orders	0	Average Interval	93	Average Interval
Due Dates Missed	0	(In Days)	8	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	8.60%	13
		0.00		11
F6- Basic Data and Voice				
Total Orders	7	Average Interval	2299	Average Interval
Due Dates Missed	0	(In Days)	133	(In Days)
% Due Dates Missed	0.00%	12	5.79%	10
		5		10
F7- Voice/Data PSN Access Tie Trunk				
Total Orders	0	Average Interval	201	Average Interval
Due Dates Missed	0	(In Days)	11	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	5.47%	18
		0.00		14
F8- Voice/Data SSN Access				
Total Orders	0	Average Interval	274	Average Interval
Due Dates Missed	0	(In Days)	58	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	21.17%	30
		0.00		33
F9- Voice/Data SSN Intermachine Trunk				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F10- Data Extension, Voice Grade				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F11- Voice Grade Telephoto and Facsimile				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F12- Protective Relay, Voice Grade				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1- Program Audio, 200-3500 Hz				
Total Orders	0	Average Interval	15	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	3
		0.00		0.00
G2- Program Audio, 100-5000 Hz				
Total Orders	0	Average Interval	4	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	9
		0.00		0.00
G3- Program Audio, 50-8000 Hz				
Total Orders	1	Average Interval	30	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	10	6.67%	10
		0.00		10
G4- Program Audio, 50-15000 Hz				
Total Orders	0	Average Interval	14	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	17
		0.00		5

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
H1- TV Channel, 1 Way 15 kHz Audio				
Total Orders	6	Average Interval	65	Average Interval
Due Dates Missed	0	(In Days)	11	(In Days)
% Due Dates Missed	0.00%	8	16.92%	11
		9		17
H2- TV Channel, 1 Way 5 kHz Audio				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
I1- Digital Voice Circuit				
Total Orders	18	Average Interval	295	Average Interval
Due Dates Missed	1	(In Days)	29	(In Days)
% Due Dates Missed	5.56%	6	9.83%	10
		7		11
I2- Digital Data, 2.4 kbps				
Total Orders	0	Average Interval	94	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	6.38%	9
		0.00		6
I3- Digital Data, 4.8 kbps				
Total Orders	0	Average Interval	17	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	17.65%	12
		0.00		12
I4- Digital Data, 9.6 kbps				
Total Orders	0	Average Interval	1241	Average Interval
Due Dates Missed	0	(In Days)	45	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	3.63%	9
		0.00		9
I5- Digital Data, 56 kbps				
Total Orders	6	Average Interval	159	Average Interval
Due Dates Missed	1	(In Days)	17	(In Days)
% Due Dates Missed	16.67%	22	10.69%	11
		25		10

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
J1- Dedicated Hicap Digital, 1.544 mbps				
Total Orders	313	Average Interval	41341	Average Interval
Due Dates Missed	32	(In Days)	4308	(In Days)
% Due Dates Missed	10.22%	23	10.42%	17
		26		14

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
K1- Dedicated Hicap Digital, 3.152 mbps				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
K2- Dedicated Hicap Digital, 6.312 mbps				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
K3- Dedicated Hicap Digital, 44.736 mbps				
Total Orders	20	Average Interval	2596	Average Interval
Due Dates Missed	9	(In Days)	307	(In Days)
% Due Dates Missed	45.00%	34	11.83%	22
		31		20
K4- Dedicated Hicap Digital, >45 mbps				
Total Orders	237	Average Interval	770	Average Interval
Due Dates Missed	44	(In Days)	102	(In Days)
% Due Dates Missed	18.57%	14	13.25%	15
		14		22

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
L1- Smart PAL				
Total Orders	6634	Average Interval	14	Average Interval
Due Dates Missed	224	(In Days)	1	(In Days)
% Due Dates Missed	3.38%		7.14%	11
				0
L2- Basic PAL				
Total Orders	1816	Average Interval	6258	Average Interval
Due Dates Missed	113	(In Days)	125	(In Days)
% Due Dates Missed	6.22%		2.00%	4
				1

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	AFFILIATE		ALL OTHERS	
B1- Feature Group B				
Total Tickets	0		28	
Average Interval in Hrs/Mns	NO ACTIVITY		1	28
B2- Feature Group D				
Total Tickets	0		564	
Average Interval in Hrs/Mns	NO ACTIVITY		3	8
B3- DID				
Total Tickets	169		1327	
Average Interval in Hrs/Mns	1	43	2	36

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Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	AFFILIATE		ALL OTHERS	
C1-Packet DDD Line				
Total Tickets	1		181	
Average Interval in Hrs/Mns	0	7	1	22
C2-Packet Synchronous Access				
Total Tickets	1		126	
Average Interval in Hrs/Mns	0	2	1	38
C3-Packet Asynchronous Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	

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Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	AFFILIATE	ALL OTHERS	
D1- Protective Alarm			
Total Tickets	0	84	
Average Interval in Hrs/Mns	NO ACTIVITY	5	18
D2- Protective Relay			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	
D3- Control Circuit			
Total Tickets	0	1	
Average Interval in Hrs/Mns	NO ACTIVITY	23	24
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Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1- Telegraph Grade, 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
E2- Telegraph Grade, 150 Baud		
Total Tickets	0	25
Average Interval in Hrs/Mns	NO ACTIVITY	6 9

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Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1- Voice, Non-Switched Line				
Total Tickets	0		89	
Average Interval in Hrs/Mns	NO ACTIVITY		4	18
F2- Voice, Switched Line				
Total Tickets	485		2573	
Average Interval in Hrs/Mns	3	7	3	11
F3- Voice, Switched Trunk				
Total Tickets	307		2614	
Average Interval in Hrs/Mns	1	14	2	6
F4- Voice and Tone, Radio Land Line				
Total Tickets	3		159	
Average Interval in Hrs/Mns	4	57	3	46
F5- Data, Low Speed				
Total Tickets	0		163	
Average Interval in Hrs/Mns	NO ACTIVITY		2	55
F6- Basic Data and Voice				
Total Tickets	44		6177	
Average Interval in Hrs/Mns	2	43	2	56
F7- Voice and Data, PSN Access				
Total Tickets	0		176	
Average Interval in Hrs/Mns	NO ACTIVITY		1	48
F8- Voice and Data, SSN Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F9- Voice and Data, SSN Intermachine				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F10- Data Extension, Voice Grade				
Total Tickets	0		96	
Average Interval in Hrs/Mns	NO ACTIVITY		2	30
F11- Voice Grade Telephoto and Facsimile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F12- Protective Relay, Voice Grade				
Total Tickets	0		8	
Average Interval in Hrs/Mns	NO ACTIVITY		2	27

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Quarterly ONA Maintenance Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1- Program Audio, 200-3500 Hz				
Total Tickets	0		17	
Average Interval in Hrs/Mns	NO ACTIVITY		4	3
G2- Program Audio, 100-5000 Hz				
Total Tickets	0		9	
Average Interval in Hrs/Mns	NO ACTIVITY		7	2
G3- Program Audio, 50-8000 Hz				
Total Tickets	7		36	
Average Interval in Hrs/Mns	5	16	5	56
G4- Program Audio, 50-15000 Hz				
Total Tickets	2		51	
Average Interval in Hrs/Mns	1	13	6	57

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Quarterly ONA Maintenance Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
H1- TV Channel, 1 Way 15 kHz Audio			
Total Tickets	0	38	
Average Interval in Hrs/Mns	NO ACTIVITY	2	17
H2- TV Channel, 1 Way 5 kHz Audio			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	

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Quarterly ONA Maintenance Report

Qwest
2 QTR 2001

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
I1- Dedicated Voice Circuit				
Total Tickets	10		95	
Average Interval in Hrs/Mns	1	21	2	47
I2- Dedicated Data 2.4 kbps				
Total Tickets	0		111	
Average Interval in Hrs/Mns	NO ACTIVITY		3	1
I3- Dedicated Data 4.8 kbps				
Total Tickets	0		22	
Average Interval in Hrs/Mns	NO ACTIVITY		3	5
I4- Dedicated Data 9.6 kbps				
Total Tickets	1		414	
Average Interval in Hrs/Mns	3	10	2	0
I5- Dedicated Data 56 kbps				
Total Tickets	21		7428	
Average Interval in Hrs/Mns	2	24	2	47

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Quarterly ONA Maintenance Report
Qwest
 2 QTR 2001

	AFFILIATE		ALL OTHERS	
L1- Smart PAL				
Total Tickets	4660		8	
Average Interval in Hrs/Mns	36	56	63	42
L2- Basic PAL				
Total Tickets	2177		1361	
Average Interval in Hrs/Mns	28	2	12	59

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Quarterly ONA Maintenance Report - Tickets with Due Dates

Qwest
2 QTR 2001

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
A1 - Business		
Total Tickets	36,664	68,788
Average Interval in Hrs/Mns	9:05	11:36
Due Dates Missed	3,285	6,478
% Due Dates Missed	8.96%	9.42%
A2 - PBX		
Total Tickets	520	3,865
Average Interval in Hrs/Mns	8:14	10:16
Due Dates Missed	50	353
% Due Dates Missed	9.62%	9.13%
A3 - Centrex		
Total Tickets	10,491	16,143
Average Interval in Hrs/Mns	9:38	12:16
Due Dates Missed	1,072	1,825
% Due Dates Missed	10.22%	11.31%
A4 - WATS		
Total Tickets	0	41
Average Interval in Hrs/Mns	NO ACTIVITY	10:17
Due Dates Missed	0	0
% Due Dates Missed		0.00%
A5 - Mobile		
Total Tickets	2	11
Average Interval in Hrs/Mns	12:32	4:27
Due Dates Missed	0	1
% Due Dates Missed	0.00%	9.09%
A6 - Feature Group A		
Total Tickets	11	186
Average Interval in Hrs/Mns	6:45	9:20
Due Dates Missed	0	35
% Due Dates Missed	0.00%	18.82%
A7 - Foreign Exchange		
Total Tickets	272	768
Average Interval in Hrs/Mns	4:23	5:08
Due Dates Missed	10	54
% Due Dates Missed	3.68%	7.03%
