

**Line 33. Schedule work with Construction:**

42. Work may be scheduled on a regular routine basis, or it can be service order work done immediately. A deload/unbridging work order is service order work requiring immediate attention, not placement on a 30-60-90-day routine construction workload. This step is unnecessary.

**Line 34. Send copies of engineering work order to Construction and Accounting:**

43. If 30-60-90-day construction scheduling was appropriate (which it is not), then this step would come before step 33, because work would not be scheduled until after the print was received. Even in a cumbersome manual mode, it does not take 20 minutes to fax a Memo Order or Service Order Job to Construction. Also an error is the transmittal to the Accounting department, which does not receive copies of 'M' (rearrangement) work, but should only receive copies of jobs involving the disbursement or retirement of non-exempt capital assets. A forward-looking efficient company would make this work distribution function part of an automated flow-through process, thereby requiring no human intervention.

**Line 35. Receive completion notice from Construction:**

44. Unless there are questions raised about the job, the notification of job completion flows automatically to engineering via ECRIS. In addition, the scheduling engineer is notified at the scheduling meeting of completed work.

**Line 36. Complete and forward billing information to Special Billing Unit:**

45. This step is unnecessary because this proceeding will establish a fixed price for line “conditioning.” This type of function is only required for custom work orders, and even then each work force codes its time (and materials if applicable) for billing preparation.

**Line 37. Receive completion notice from Construction and final post the work order on the cable plat(s):**

46. The receiving of a “completion notice” should simply be an electronic notification of completion via ECRIS. If the work was not pre-posted, then it takes only a few minutes to post the records. Otherwise, if the work is already pre-posted (see line 25), final posting is a relatively minor task.

**Line 38. Send final completion notice to Accounting (Assets):**

47. This is a mistake. This is ‘M’ (rearrangement) work that is not sent to the Accounting department. There are no assets (Items of Plant) changed on the books of the corporation. Although Verizon correctly indicates this item is only for [new] Assets, Verizon has still charged the cost to line “conditioning,” in error.
48. Should the Commission decide to compensate Verizon for an engineering cost associated with “conditioning” loops, the Commission should recognize that an efficient company would only need to issue one Engineering Work Order for each job to “condition” multiple loops. Thus, at most, the Commission should only allow Verizon to recover the restated Engineering Work Order cost on a “per unit basis,” with the cost spread across the average number of loops to be “conditioned” per order. Based on a hypothetical labor rate of \$45 per hour, the

Engineering Work Order would add from \$0.90/pair to \$1.86/pair (\$45 per hour multiplied 1.2 and 2.48 minutes per pair, respectively) for removing load coils and from \$0.45/pair to \$0.93/pair for removing bridged tap (\$45 per hour multiplied 0.6 and 1.24 minutes per pair, respectively).

I, Terry L. Murray, hereby swear and affirm that the foregoing rebuttal testimony was prepared by me or under my direct supervision or control and is true and accurate to the best of my knowledge and belief.

Signed:

Terry L. Murray

I, RICHARD J. WALSH hereby swear and affirm that the foregoing rebuttal testimony was prepared by me or under my direct supervision or control and is true and accurate to the best of my knowledge and belief.

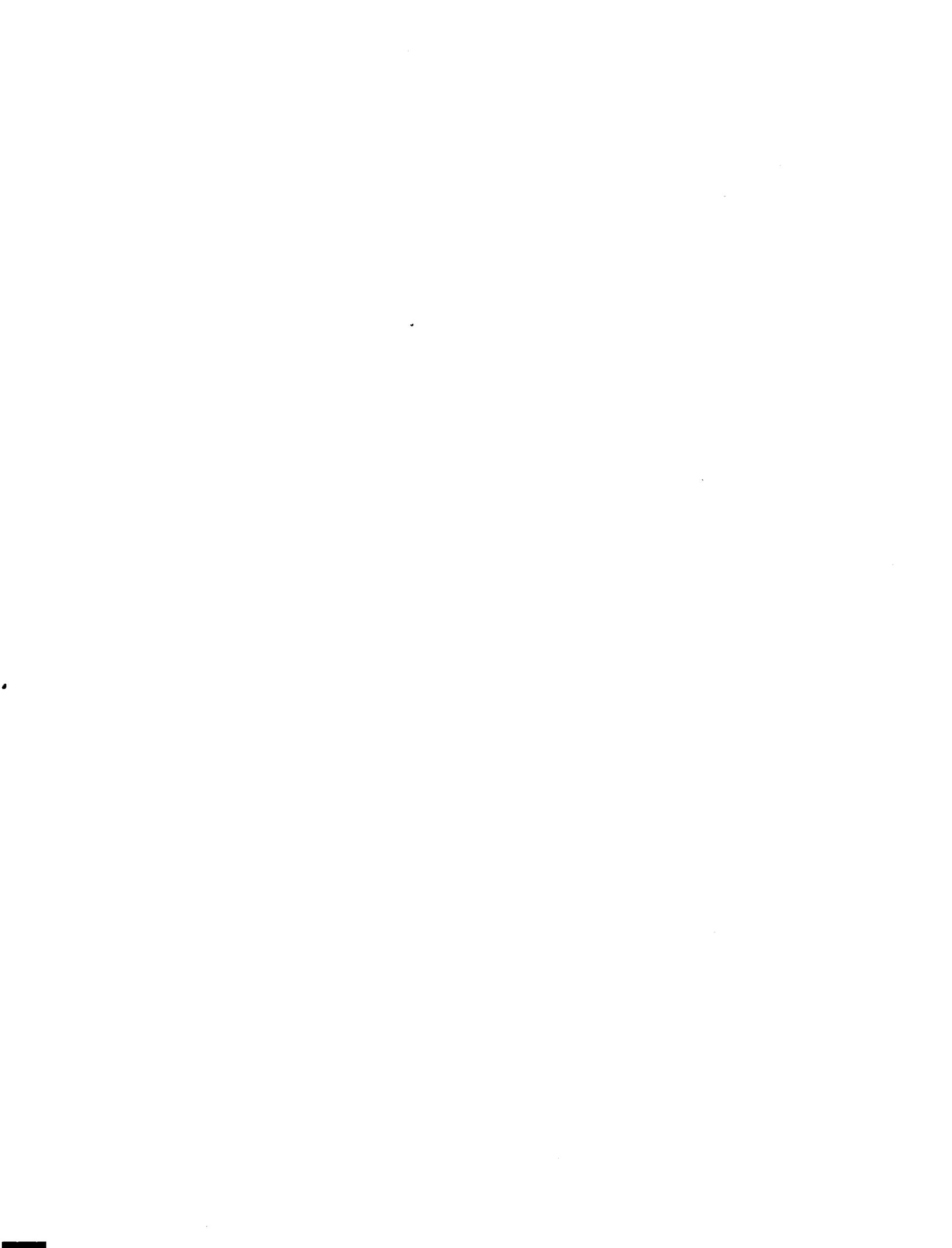
Signed:

A handwritten signature in black ink, appearing to read "R. J. Walsh", is written over a horizontal line. The signature is cursive and stylized.

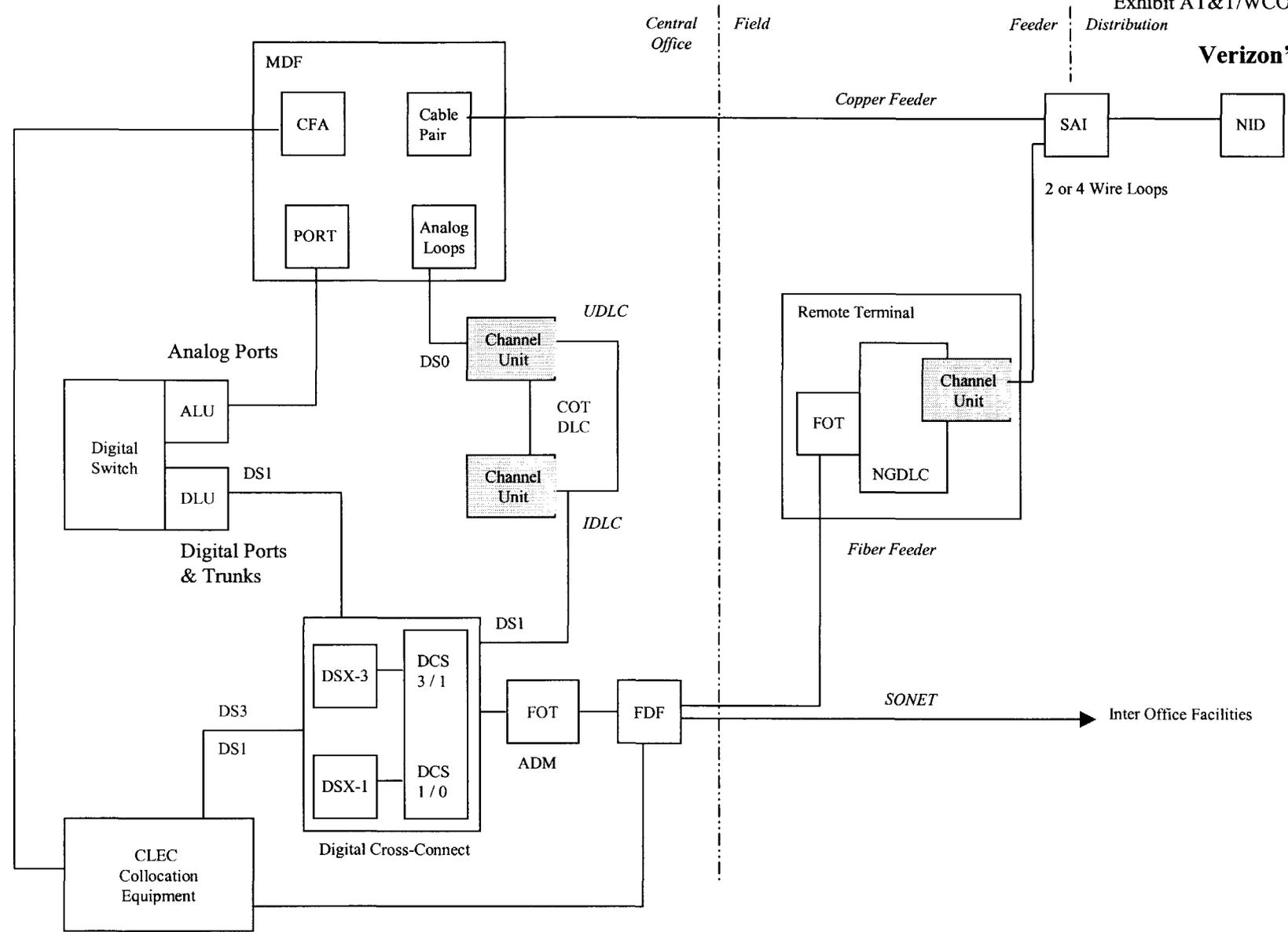
I, Joseph P. Riolo, hereby swear and affirm that the foregoing rebuttal testimony was prepared by me or under my direct supervision or control and is true and accurate to the best of my knowledge and belief.

Signed:

A handwritten signature in black ink, appearing to read "Joseph P. Riolo", written over a horizontal line. The signature is stylized with large loops and a prominent initial "J".

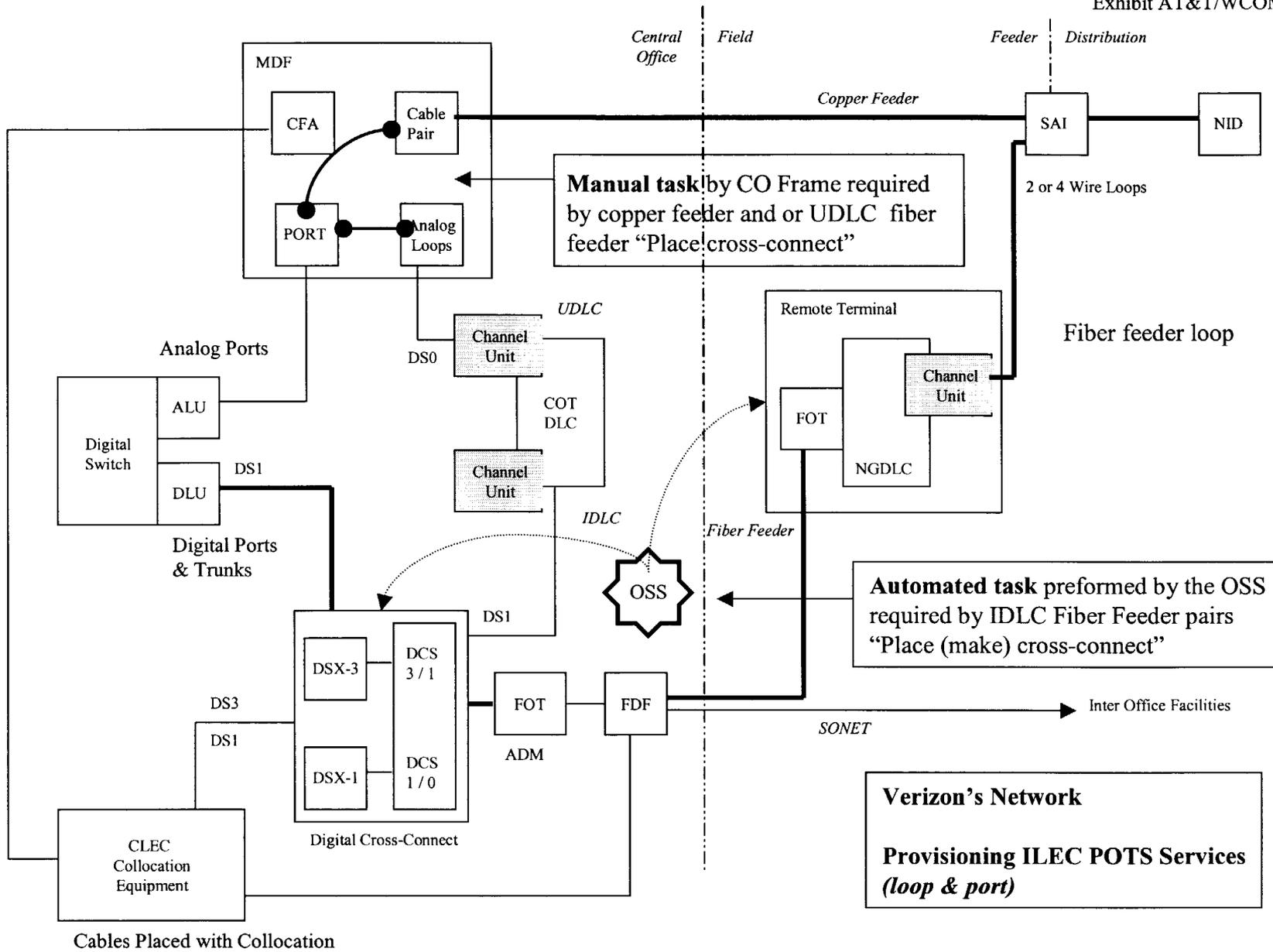


Verizon's Network

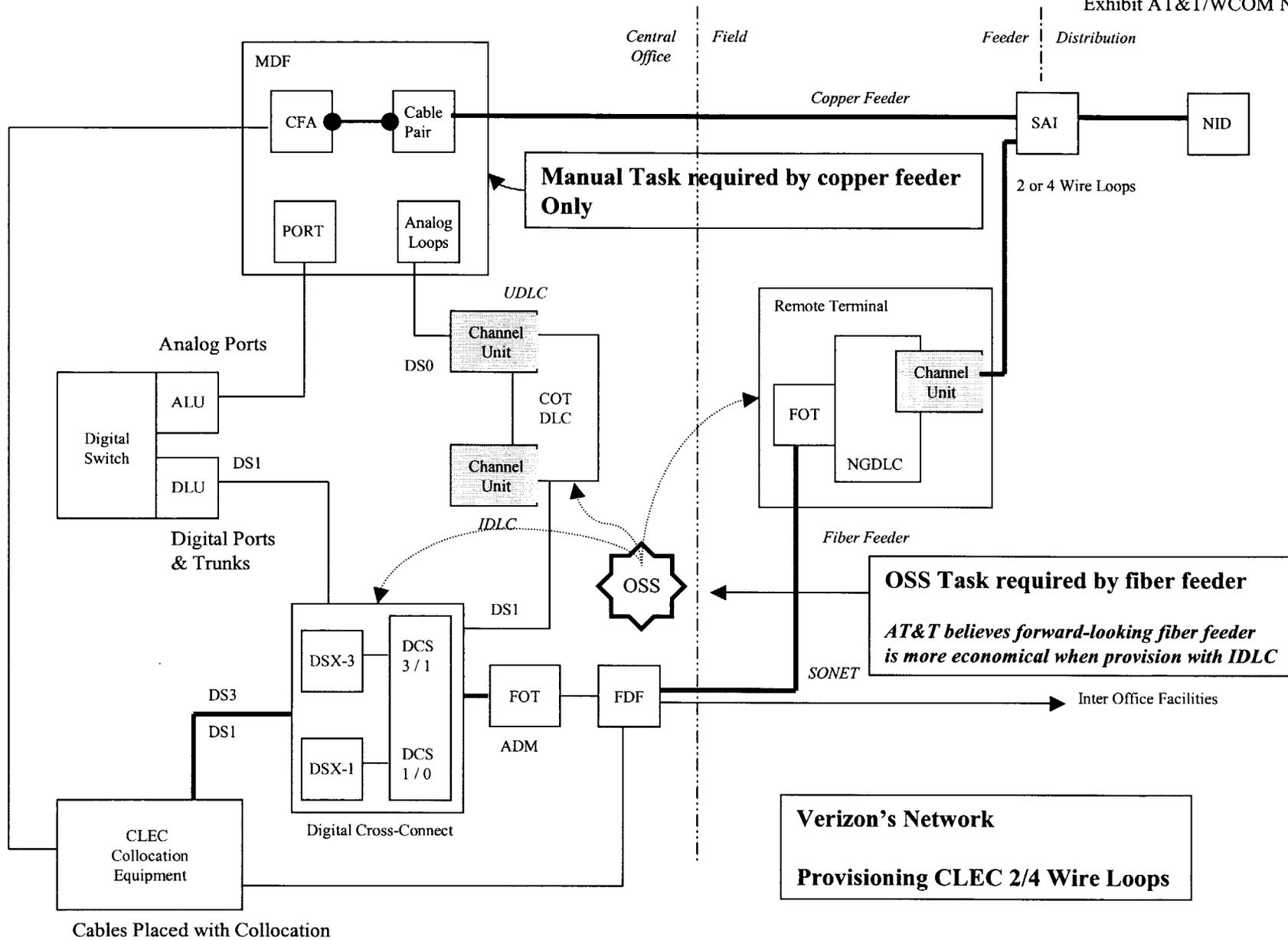


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**Verizon's Network**  
**Provisioning CLEC 2/4 Wire Loops**

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