

Sample of 285 CLEC UNE-P Conversions

	Market Area Name	MCN	Telephone Number / CCKT	D Service Order Number	D Order Completion Date	C Service Order Number	C Service Order Completion Date	C Service Order Post Date in SORD	LMOS Record Update Start Date	Date LMOS Record Update Start compared to Completion Date of Order	Type of Conversion (resale, retail, UNE-P)
125	Houston	*** **	*** **	*** **	08/24/2001	*** **	08/24/2001	08/28/2001	08/27/2001	Day 1	resale
126	Houston	*** **	*** **	*** **	08/24/2001	*** **	08/24/2001	08/28/2001	08/27/2001	Day 1	retail
127	Houston	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/28/2001	08/27/2001	Day 2	UNE-P
128	Houston	*** **	*** **	*** **	08/27/2001	*** **	08/27/2001	08/28/2001	08/27/2001	Day 0	retail
129	Houston	*** **	*** **	*** **	08/27/2001	*** **	08/27/2001	08/30/2001	08/29/2001	Day 2	retail
130	Houston	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/30/2001	08/29/2001	Day 1	UNE-P
131	Houston	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/30/2001	08/29/2001	Day 1	retail
132	Houston	*** **	*** **	*** **	08/29/2001	*** **	08/29/2001	08/31/2001	08/30/2001	Day 1	resale
133	Houston	*** **	*** **	*** **	08/29/2001	*** **	08/29/2001	08/31/2001	08/30/2001	Day 1	resale
134	Kansas City	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	retail
135	Kansas City	*** **	*** **	*** **	08/03/2001	*** **	08/03/2001	08/06/2001	08/03/2001	Day 0	retail
136	Kansas City	*** **	*** **	*** **	08/03/2001	*** **	08/03/2001	08/06/2001	08/03/2001	Day 0	UNE-P
137	Kansas City	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
138	Kansas City	*** **	*** **	*** **	08/07/2001	*** **	08/07/2001	08/08/2001	08/07/2001	Day 0	retail
139	Kansas City	*** **	*** **	*** **	08/07/2001	*** **	08/07/2001	08/08/2001	08/07/2001	Day 0	retail
140	Kansas City	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/09/2001	08/08/2001	Day 0	retail
141	Kansas City	*** **	*** **	*** **	08/10/2001	*** **	08/10/2001	08/13/2001	08/10/2001	Day 0	retail
142	Kansas City	*** **	*** **	*** **	08/13/2001	*** **	08/13/2001	08/14/2001	08/13/2001	Day 0	retail
143	Kansas City	*** **	*** **	*** **	08/14/2001	*** **	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
144	Kansas City	*** **	*** **	*** **	08/14/2001	*** **	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
145	Kansas City	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	UNE-P
146	Kansas City	*** **	*** **	*** **	08/15/2001	*** **	08/15/2001	08/21/2001	08/20/2001	Day 3	resale
147	Kansas City	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
148	Kansas City	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	retail
149	Kansas City	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	resale
150	Kansas City	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
151	Kansas City	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
152	Kansas City	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
153	Kansas City	*** **	*** **	*** **	08/21/2001	*** **	08/21/2001	08/22/2001	08/21/2001	Day 0	retail
154	Kansas City	*** **	*** **	*** **	08/22/2001	*** **	08/22/2001	08/24/2001	08/23/2001	Day 1	resale
155	Kansas City	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/24/2001	08/23/2001	Day 0	retail

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	Market Area Name	MCN	Telephone Number / CCKT	D Service Order Number	D Order Completion Date	C Service Order Number	C Service Order Completion Date	C Service Order Post Date in SORD	LMOS Record Update Start Date	Date LMOS Record Update Start compared to Completion Date of Order	Type of Conversion (resale, retail, UNE-P)
156	Kansas City	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/24/2001	08/23/2001	Day 0	retail
157	Kansas City	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/28/2001	08/27/2001	Day 2	retail
158	Kansas City	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/29/2001	08/28/2001	Day 0	retail
159	Kansas City	*** **	*** **	*** **	08/30/2001	*** **	08/30/2001	08/31/2001	08/30/2001	Day 0	resale
160	Kansas City	*** **	*** **	*** **	08/30/2001	*** **	08/30/2001	08/31/2001	08/30/2001	Day 0	resale
161	Missouri	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	resale
162	Missouri	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	retail
163	Missouri	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	retail
164	Missouri	*** **	*** **	*** **	08/03/2001	*** **	08/03/2001	08/06/2001	08/03/2001	Day 0	retail
165	Missouri	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
166	Missouri	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/09/2001	08/08/2001	Day 0	retail
167	Missouri	*** **	*** **	*** **	08/13/2001	*** **	08/13/2001	08/14/2001	08/13/2001	Day 0	resale
168	Missouri	*** **	*** **	*** **	08/13/2001	*** **	08/13/2001	08/14/2001	08/13/2001	Day 0	resale
169	Missouri	*** **	*** **	*** **	08/13/2001	*** **	08/13/2001	08/14/2001	08/13/2001	Day 0	UNE-P
170	Missouri	*** **	*** **	*** **	08/15/2001	*** **	08/15/2001	08/16/2001	08/15/2001	Day 0	retail
171	Missouri	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/20/2001	08/17/2001	Day 0	retail
172	Missouri	*** **	*** **	*** **	08/21/2001	*** **	08/21/2001	08/22/2001	08/21/2001	Day 0	retail
173	Missouri	*** **	*** **	*** **	08/24/2001	*** **	08/24/2001	08/27/2001	08/24/2001	Day 0	resale
174	Missouri	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/31/2001	08/30/2001	Day 2	resale
175	Missouri	*** **	*** **	*** **	08/27/2001	*** **	08/27/2001	08/31/2001	08/30/2001	Day 3	retail
176	Oklahoma	*** **	*** **	*** **	07/27/2001	*** **	07/27/2001	08/01/2001	07/31/2001	Day 2	retail
177	Oklahoma	*** **	*** **	*** **	08/03/2001	*** **	07/31/2001	08/01/2001	07/31/2001	Day 0	resale
178	Oklahoma	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	retail
179	Oklahoma	*** **	*** **	*** **	08/02/2001	*** **	08/02/2001	08/03/2001	08/02/2001	Day 0	retail
180	Oklahoma	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
181	Oklahoma	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
182	Oklahoma	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/08/2001	08/07/2001	Day 1	retail
183	Oklahoma	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/09/2001	08/08/2001	Day 0	retail
184	Oklahoma	*** **	*** **	*** **	08/09/2001	*** **	08/09/2001	08/13/2001	08/10/2001	Day 1	retail
185	Oklahoma	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/13/2001	08/10/2001	Day 2	resale
186	Oklahoma	*** **	*** **	*** **	08/10/2001	*** **	08/10/2001	08/13/2001	08/10/2001	Day 0	retail

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187	Oklahoma	*** ***	*** ***	*** ***	08/10/2001	*** ***	08/10/2001	08/13/2001	08/10/2001	Day 0	retail
188	Oklahoma	*** ***	*** ***	*** ***	08/13/2001	*** ***	08/13/2001	08/14/2001	08/13/2001	Day 0	resale
189	Oklahoma	*** ***	*** ***	*** ***	08/14/2001	*** ***	08/14/2001	08/15/2001	08/14/2001	Day 0	UNE-P
190	Oklahoma	*** ***	*** ***	*** ***	08/14/2001	*** ***	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
191	Oklahoma	*** ***	*** ***	*** ***	08/14/2001	*** ***	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
192	Oklahoma	*** ***	*** ***	*** ***	08/15/2001	*** ***	08/15/2001	08/16/2001	08/15/2001	Day 0	retail
193	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
194	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
195	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
196	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
197	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
198	Oklahoma	*** ***	*** ***	*** ***	08/16/2001	*** ***	08/16/2001	08/21/2001	08/20/2001	Day 2	UNE-P
199	Oklahoma	*** ***	*** ***	*** ***	08/20/2001	*** ***	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
200	Oklahoma	*** ***	*** ***	*** ***	08/20/2001	*** ***	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
201	Oklahoma	*** ***	*** ***	*** ***	08/20/2001	*** ***	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
202	Oklahoma	*** ***	*** ***	*** ***	08/21/2001	*** ***	08/21/2001	08/22/2001	08/21/2001	Day 0	retail
203	Oklahoma	*** ***	*** ***	*** ***	08/22/2001	*** ***	08/22/2001	08/23/2001	08/22/2001	Day 0	resale
204	Oklahoma	*** ***	*** ***	*** ***	08/23/2001	*** ***	08/23/2001	08/24/2001	08/23/2001	Day 0	retail
205	Oklahoma	*** ***	*** ***	*** ***	08/23/2001	*** ***	08/23/2001	08/24/2001	08/23/2001	Day 0	retail
206	Oklahoma	*** ***	*** ***	*** ***	08/24/2001	*** ***	08/24/2001	08/27/2001	08/24/2001	Day 0	retail
207	Oklahoma	*** ***	*** ***	*** ***	08/28/2001	*** ***	08/28/2001	08/29/2001	08/28/2001	Day 0	retail
208	Oklahoma	*** ***	*** ***	*** ***	08/28/2001	*** ***	08/28/2001	08/29/2001	08/28/2001	Day 0	retail
209	Oklahoma	*** ***	*** ***	*** ***	08/27/2001	*** ***	08/27/2001	08/30/2001	08/29/2001	Day 2	UNE-P
210	Oklahoma	*** ***	*** ***	*** ***	08/27/2001	*** ***	08/27/2001	08/30/2001	08/29/2001	Day 2	retail
211	Oklahoma	*** ***	*** ***	*** ***	08/28/2001	*** ***	08/28/2001	08/30/2001	08/29/2001	Day 1	retail
212	Oklahoma	*** ***	*** ***	*** ***	08/30/2001	*** ***	08/30/2001	08/31/2001	08/30/2001	Day 0	retail
213	Oklahoma	*** ***	*** ***	*** ***	08/30/2001	*** ***	08/30/2001	08/31/2001	08/30/2001	Day 0	retail
214	Oklahoma	*** ***	*** ***	*** ***	08/30/2001	*** ***	08/30/2001	08/31/2001	08/30/2001	Day 0	retail
215	Oklahoma	*** ***	*** ***	*** ***	08/30/2001	*** ***	08/30/2001	08/31/2001	08/30/2001	Day 0	resale
216	South Texas	*** ***	*** ***	*** ***	08/01/2001	*** ***	08/01/2001	08/03/2001	08/02/2001	Day 1	retail
217	South Texas	*** ***	*** ***	*** ***	08/02/2001	*** ***	08/02/2001	08/03/2001	08/02/2001	Day 0	resale

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218	South Texas	*** **	*** **	*** **	08/05/2001	*** **	08/05/2001	08/08/2001	08/07/2001	Day 2	retail
219	South Texas	*** **	*** **	*** **	08/07/2001	*** **	08/07/2001	08/08/2001	08/07/2001	Day 0	retail
220	South Texas	*** **	*** **	*** **	08/07/2001	*** **	08/07/2001	08/09/2001	08/08/2001	Day 1	retail
221	South Texas	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/09/2001	08/08/2001	Day 0	UNE-P
222	South Texas	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/09/2001	08/08/2001	Day 0	retail
223	South Texas	*** **	*** **	*** **	08/08/2001	*** **	08/08/2001	08/13/2001	08/10/2001	Day 2	retail
224	South Texas	*** **	*** **	*** **	08/09/2001	*** **	08/09/2001	08/13/2001	08/10/2001	Day 1	retail
225	South Texas	*** **	*** **	*** **	08/10/2001	*** **	08/10/2001	08/13/2001	08/10/2001	Day 0	retail
226	South Texas	*** **	*** **	*** **	08/10/2001	*** **	08/10/2001	08/13/2001	08/10/2001	Day 0	UNE-P
227	South Texas	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/13/2001	08/10/2001	Day 4	retail
228	South Texas	*** **	*** **	*** **	08/14/2001	*** **	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
229	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
230	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
231	South Texas	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/20/2001	08/17/2001	Day 0	resale
232	South Texas	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
233	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	retail
234	South Texas	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
235	South Texas	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
236	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	UNE-P
237	South Texas	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
238	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	UNE-P
239	South Texas	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/21/2001	08/20/2001	Day 2	retail
240	South Texas	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
241	South Texas	*** **	*** **	*** **	08/22/2001	*** **	08/22/2001	08/23/2001	08/22/2001	Day 0	resale
242	South Texas	*** **	*** **	*** **	08/22/2001	*** **	08/22/2001	08/23/2001	08/22/2001	Day 0	resale
243	South Texas	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/24/2001	08/23/2001	Day 0	retail
244	South Texas	*** **	*** **	*** **	08/27/2001	*** **	08/27/2001	08/28/2001	08/27/2001	Day 0	retail
245	South Texas	*** **	*** **	*** **	08/24/2001	*** **	08/24/2001	08/28/2001	08/27/2001	Day 1	UNE-P
246	South Texas	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/28/2001	unavailable *	n/a	UNE-P
247	South Texas	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/28/2001	08/27/2001	Day 2	retail
248	South Texas	*** **	*** **	*** **	08/23/2001	*** **	08/23/2001	08/28/2001	08/27/2001	Day 2	UNE-P

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249	South Texas	*** **	*** **	*** **	08/27/2001	*** **	08/27/2001	08/29/2001	08/28/2001	Day 1	retail
250	South Texas	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/31/2001	unavailable *	n/a	retail
251	South Texas	*** **	*** **	*** **	08/30/2001	*** **	08/30/2001	08/31/2001	08/30/2001	Day 0	resale
252	St. Louis	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	retail
253	St. Louis	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	resale
254	St. Louis	*** **	*** **	*** **	08/01/2001	*** **	08/01/2001	08/02/2001	08/01/2001	Day 0	resale
255	St. Louis	*** **	*** **	*** **	08/02/2001	*** **	08/02/2001	08/03/2001	08/02/2001	Day 0	retail
256	St. Louis	*** **	*** **	*** **	08/02/2001	*** **	08/02/2001	08/03/2001	08/02/2001	Day 0	retail
257	St. Louis	*** **	*** **	*** **	08/03/2001	*** **	08/03/2001	08/06/2001	08/03/2001	Day 0	retail
258	St. Louis	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
259	St. Louis	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
260	St. Louis	*** **	*** **	*** **	08/06/2001	*** **	08/06/2001	08/07/2001	08/06/2001	Day 0	retail
261	St. Louis	*** **	*** **	*** **	08/07/2001	*** **	08/07/2001	08/08/2001	08/07/2001	Day 0	retail
262	St. Louis	*** **	*** **	*** **	08/09/2001	*** **	08/09/2001	08/13/2001	08/10/2001	Day 1	retail
263	St. Louis	*** **	*** **	*** **	08/09/2001	*** **	08/09/2001	08/13/2001	08/10/2001	Day 1	retail
264	St. Louis	*** **	*** **	*** **	08/09/2001	*** **	08/09/2001	08/13/2001	08/10/2001	Day 1	resale
265	St. Louis	*** **	*** **	*** **	08/10/2001	*** **	08/10/2001	08/13/2001	08/10/2001	Day 0	retail
266	St. Louis	*** **	*** **	*** **	08/14/2001	*** **	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
267	St. Louis	*** **	*** **	*** **	08/14/2001	*** **	08/14/2001	08/15/2001	08/14/2001	Day 0	retail
268	St. Louis	*** **	*** **	*** **	08/15/2001	*** **	08/15/2001	08/16/2001	08/15/2001	Day 0	retail
269	St. Louis	*** **	*** **	*** **	08/16/2001	*** **	08/16/2001	08/17/2001	08/16/2001	Day 0	retail
270	St. Louis	*** **	*** **	*** **	08/15/2001	*** **	08/15/2001	08/17/2001	08/16/2001	Day 1	retail
271	St. Louis	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/20/2001	08/17/2001	Day 0	retail
272	St. Louis	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/20/2001	08/17/2001	Day 0	resale
273	St. Louis	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
274	St. Louis	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
275	St. Louis	*** **	*** **	*** **	08/17/2001	*** **	08/17/2001	08/21/2001	08/20/2001	Day 1	retail
276	St. Louis	*** **	*** **	*** **	08/20/2001	*** **	08/20/2001	08/21/2001	08/20/2001	Day 0	retail
277	St. Louis	*** **	*** **	*** **	08/21/2001	*** **	08/21/2001	08/22/2001	08/21/2001	Day 0	UNE-P
278	St. Louis	*** **	*** **	*** **	08/21/2001	*** **	08/21/2001	08/22/2001	08/21/2001	Day 0	retail
279	St. Louis	*** **	*** **	*** **	08/22/2001	*** **	08/22/2001	08/23/2001	08/22/2001	Day 0	UNE-P

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	Market Area Name	MCN	Telephone Number / CCKT	D Service Order Number	D Order Completion Date	C Service Order Number	C Service Order Completion Date	C Service Order Post Date in SORD	LMOS Record Update Start Date	Date LMOS Record Update Start compared to Completion Date of Order	Type of Conversion (resale, retail, UNE-P)
280	St. Louis	*** **	*** **	*** **	08/24/2001	*** **	08/24/2001	08/27/2001	08/24/2001	Day 0	retail
281	St. Louis	*** **	*** **	*** **	08/29/2001	*** **	08/29/2001	08/31/2001	08/30/2001	Day 1	retail
282	St. Louis	*** **	*** **	*** **	08/28/2001	*** **	08/28/2001	08/31/2001	08/30/2001	Day 2	retail
283	St. Louis	*** **	*** **	*** **	08/30/2001	*** **	08/30/2001	08/31/2001	08/30/2001	Day 0	retail
284	St. Louis	*** **	*** **	*** **	08/29/2001	*** **	08/29/2001	08/31/2001	08/30/2001	Day 1	retail
285	St. Louis	*** **	*** **	*** **	08/30/2001	*** **	08/30/2001	08/31/2001	08/30/2001	Day 0	retail

- Indicates the C "out" service order for a CLEC to CLEC UNE-P conversion

* - Data unavailable

	Total	Percentage	Cumulative Percentage
Day 0	187	66.31%	66.31%
Day 1	55	19.50%	85.82%
Day 2	32	11.35%	97.16%
Day 3	4	1.42%	98.58%
Day 4	4	1.42%	100.00%
Day 5	0	0.00%	100.00%
CABS Posting Errors (more than 5 days)	0	0.00%	100.00%
Subtotal	282	100.00%	
LMOS Records Unavailable	3		
Total All	285		

Attachment C
Redacted – For Public Inspection

Attachment D
Redacted – For Public Inspection

Attachment E

LMOS / CABS Comparison and Update Process

Line Records Updated as a Percentage of Total CLEC UNE-P Line Activity

	June 6 Comparison	July 19 Comparison	August 2 Comparison	August 21 Comparison	September 10 Comparison	September 18 Comparison †	Total
Missouri							
Number Updated			39	70	28	56	193
Net growth from last comparison			1037	1155	671	392	3255
Total CLEC UNE-P line activity			2298	3101	2503	1247	9149
Percent Updated			1.70%	2.26%	1.12%	4.49%	2.11%
Total order activity factor			2.22	2.68	3.73	3.18	2.81
Arkansas							
Number Updated			7	21	11	2	41
Net growth from last comparison			1042	932	339	325	2638
Total CLEC UNE-P line activity			1283	1254	674	529	3740
Percent Updated			0.55%	1.67%	1.63%	0.38%	1.10%
Total order activity factor			1.23	1.35	1.99	1.63	1.42
Kansas							
Number Updated			48	47	40	15	150
Net growth from last comparison			615	575	672	436	2298
Total CLEC UNE-P line activity			1707	1810	1864	828	6209
Percent Updated			2.81%	2.60%	2.15%	1.81%	2.42%
Total order activity factor			2.78	3.15	2.77	1.90	2.70
Oklahoma							
Number Updated			15	28	9	4	56
Net growth from last comparison			565	814	633	374	2386
Total CLEC UNE-P line activity			1415	1709	1467	756	5347
Percent Updated			1.06%	1.64%	0.61%	0.53%	1.05%
Total order activity factor			2.50	2.10	2.32	2.02	2.24
MOKA							
Number Updated			109	166	88	77	440
Net growth from last comparison			3259	3476	2315	1527	10577
Total CLEC UNE-P line activity			6703	7874	6508	3360	24445
Percent Updated			1.63%	2.11%	1.35%	2.29%	1.80%
Total order activity factor			2.06	2.27	2.81	2.20	2.31

LMOS / CABS Comparison and Update Process

Line Records Updated as a Percentage of Total CLEC UNE-P Line Activity

	June 6 Comparison	July 19 Comparison	August 2 Comparison	August 21 Comparison	September 10 Comparison	September 18 Comparison †	Total
Texas							
Number Updated			2996	1603	5936	3376	13911
Net growth from last comparison			8636	14667	12704	9440	45447
Total CLEC UNE-P line activity			39460	73045	53443	40721	206669
Percent Updated			7.59%	2.19%	11.11%	8.29%	6.73%
Total order activity factor			4.57	4.98	4.21	4.31	4.55
Dallas							
Number Updated			1357	414	530	2805	5106
Net growth from last comparison			2866	4325	3720	2293	13204
Total CLEC UNE-P line activity			10037	21825	15344	8081	55287
Percent Updated			13.52%	1.90%	3.45%	34.71%	9.24%
Total order activity factor			3.50	5.05	4.12	3.52	4.19
Houston							
Number Updated	635	2231	414	674	3363	113	7430
Net growth from last comparison	9878	8262	4512	7027	6644	2395	38718
Total CLEC UNE-P line activity	29007	45391	16920	25938	18892	14535	150683
Percent Updated	2.19%	4.92%	2.45%	2.60%	17.80%	0.78%	4.93%
Total order activity factor	2.94	5.49	3.75	3.69	2.84	6.07	3.89
San Antonio							
Number Updated	659	3215	1225	515	2043	458	8115
Net growth from last comparison	5540	6225	1258	3315	2340	4752	23430
Total CLEC UNE-P line activity	30400	46225	12503	25282	19207	18105	151722
Percent Updated	2.17%	6.96%	9.80%	2.04%	10.64%	2.53%	5.35%
Total order activity factor	5.49	7.43	9.94	7.63	8.21	3.81	6.48
SWBT							
	Houston and San Antonio only						
Number Updated	1294	5446	3105	1769	6024	3453	21091
Net growth from last comparison	15418	14487	11895	18143	15019	10967	85929
Total CLEC UNE-P line activity	59407	91616	46163	80919	59951	44081	382137
Percent Updated	2.18%	5.94%	6.73%	2.19%	10.05%	7.83%	5.52%
Total order activity factor	3.85	6.32	3.88	4.46	3.99	4.02	4.45

† Reflects data from September 24, 2001 for San Antonio. Due to difficulties encountered in obtaining the correct CABS extract file for the September 10 comparison, SWBT conducted a San Antonio only comparison and update on September 24.

Attachment F
Redacted – For Public Inspection

Attachment G

Utilizing a similar methodology as in the Joint LMOS affidavit,¹ SWBT has updated its analysis of the impact of the possible “lag” between the posting of the D and C orders to LMOS on a CLEC’s ability to submit a UNE-P trouble ticket electronically.² As in the first analysis, this assumes that the embedded database in LMOS is accurate and up to date.³ Instead of using CABS posting data, in this analysis SWBT utilized actual LMOS posting data for a sample of region-wide CLEC UNE-P orders (422) from July and August 2001. The table below reflects the sample data:

Table 1
% LMOS Records Updated

	July and August
Day 0	62.56%
Day 1	19.43%
Day 2	10.19%
Day 3	3.08%
Day 4	3.08%
Day 5	0.00%
> 5	1.66%

As shown in Table 1, above, 98.34% of LMOS records were updated within 5 days of completion in SORD, such that electronic trouble tickets could be opened. Therefore, it remains reasonable to assume that manual trouble tickets submitted on UNE-P lines because of a lag between the posting of the D and C orders to LMOS would only be submitted in the first 5 days following completion of the service orders in SORD.

Because PM 35 captures the percentage of POTS and UNE-P trouble reports within 10 days of installation, it captures all manual trouble reports within 5 days of installation. SWBT reviewed region-wide PM 35 data for the period from June through August 2001 for all CLECs to determine the distribution of I-10 reports, on a day-to-day basis, from the date of installation (Day 0) through the tenth day (Day 10) following order installation.⁴ That analysis reflects the following:

¹ See Attachment F of the SWBT Joint LMOS affidavit for the calculation methodology.

² This analysis also includes those trouble tickets that the CLEC chose to submit manually prior to the posting of the D order in LMOS.

³ This assumption relies on the CABS /LMOS comparison process as well as the manual process implemented in the LOC as described in the joint affidavit.

⁴ The trouble report data used in this analysis is region wide data drawn from the period June 2001 through August 2001.

Table 2
Receipt of CLEC UNE-P Trouble Reports Within 10 Days of Installation (I-10)

Day 0	5.27%
Day 1	14.03%
Day 2	11.44%
Day 3	10.28%
Day 4	10.47%
Day 5	9.28%
Day 6	10.40%
Day 7	10.44%
Day 8	7.63%
Day 9	5.30%
Day 10	5.46%

Based on these assumptions, we can conclude that the “lag” will require manual submission of an extremely small percentage of all CLEC trouble tickets – only 1.1 percent.⁵ Put another way, the lag will not require the submission of manual trouble tickets for 98.9% of the CLECs’ trouble tickets.

As in Attachment F, SWBT also analyzed the lag from the perspective of the impact on new UNE-P customers and existing UNE-P customers with new order activity, again using actual LMOS posting data, rather than CABS data. The installation report rate within 5 days (I-5) for the SWBT region from June through August is 1.11% — meaning that CLECs open trouble reports on 1.11% of UNE-P lines with order activity within the first five days after installation. The table below reflects the percent of these I-5 trouble reports received by day for June through August 2001:

June – August	
Day 0	8.66%
Day 1	23.08%
Day 2	18.83%
Day 3	16.92%
Day 4	17.23%
Day 5	15.27%

⁵ This is the same calculation as in footnotes 6-8 of Attachment F to the LMOS Affidavit and the accompanying text, except that it was assumed that trouble tickets could be opened on Day 1 in proportion to the percentage of line records updated in LMOS in the sample.

During this period SWBT received 572,018 UNE-P orders for new service, conversions and additional services to existing customers.⁶ We can assume that a CLEC can open an electronic ticket on all orders on the completion date (Day 0) since the D order will not post until that evening. Therefore, the percent of I-5 reports for Day 0 through Day 5 estimated to be required to be submitted manually is 14.43% or 15.79% of those submitted within Day 1 through Day 5.⁷

Since only 1.11% of all UNE-P orders had a trouble ticket within 5 days then it follows that 98.89% of all UNE-P customers with order activity (572,018) could not be impacted by any potential lag. In addition, of the 6325 trouble tickets submitted within the first five days after installation, an estimated 85.57% could have been submitted electronically (5413). Therefore, at least 99.84% of the UNE-P customers are unaffected by the lag and the inability of CLECs to open trouble tickets electronically during that lag.

⁶ For the purposes of this analysis it is assumed that one order equates to one customer.

⁷ This is the same calculation as in footnotes 14-15 of Attachment F to the LMOS Affidavit and the accompanying text, except that it was assumed that trouble tickets could be opened on Day 1 in proportion to the percentage of line records updated in LMOS in the sample.

SWBT-ASI Affiliate Transaction Agreements

SERVICE: CUSTOMER SERVICES SUPPORT

The following provisions will apply to Customer Services Support (the "Services") furnished to SBC Advanced Solutions, Inc. ("Buyer") by Southwestern Bell Telephone Company ("Seller") pursuant to this Schedule and the General Services Agreement (the "Agreement") to which it is attached and of which it forms a part:

SECTION 1. SCOPE OF SERVICES

Services furnished under this Schedule will consist of developing methods and procedures, job aids for new products and services, monitoring systems changes, etc. to Buyer as hereafter specifically described in the Pricing Addendum attached hereto.

SECTION 2. PRICE

Buyer agrees to pay for the Services provided by Seller in accordance with the fee schedule set forth in the Pricing Addendum attached hereto and by this reference made a part hereof.

SECTION 3. TERM

This Schedule will cover the period from July 1, 1999 to December 31, 1999, and will continue thereafter until canceled in writing by either party, as provided in the Agreement.

SECTION 4. LIMITATION OF LIABILITY

SELLER WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ATTRIBUTABLE TO OR RESULTING FROM ITS PERFORMANCE HEREUNDER. In no event will Seller's liability for damages caused by its failure to supply material or perform services in a proper or timely manner exceed the amount paid by Buyer to Seller for such materials or services.

IN WITNESS WHEREOF, the parties have caused this Schedule to be executed, in duplicate, by their duly authorized representatives as of the dates set forth below.

BUYER:

SBC Advanced Solutions, Inc.

BY: _____

TITLE: _____

DATE: _____

SELLER:

Southwestern Bell Telephone Company

BY: _____

TITLE: Executive Director - Finance

DATE: _____

Pricing Addendum - SWBT

Customer Services Support

2001

From Southwestern Bell Telephone Company to SBC Advanced Solutions, Inc.

Schedule 152
 Contract No. 989965
 Affiliate 157
 September 7, 2001

A. The fees to be paid by SBC Advanced Solutions, Inc. (Buyer) for Services provided by Southwestern Bell Telephone Company (Seller) pursuant to this Schedule 152 will be as follows:

Description of Service

Staff support issues, M&P, system updates & database maintenance, training

<u>Bill Reference No.</u>	<u>service description</u>	<u>Price</u>	<u>/Cost Method</u>
157-152-001	CUSTOMER SERVICE SUPPORT:		
	SS1 LEVEL	\$82.70	/hour F
	SS2 LEVEL	\$84.59	/hour F
	CRAFT 2A	\$86.16	/hour F
	ASSISTANT	\$84.08	/hour F
	FIRST LEVEL	\$74.62	/hour F
	SECOND LEVEL	\$93.08	/hour F
	THIRD LEVEL	\$138.01	/hour F
157-152-004	FOURTH LEVEL	\$179.36	/hour F
	SPECIAL SERVICES SUPPORT		
	FIRST LEVEL	\$93.90	/hour F
	SECOND LEVEL	\$120.34	/hour F

ANY ADDITIONAL DIRECT EXPENSES WILL BE PASSED THROUGH TO BUYER AS INCURRED.

B. Coordinators for the Services to be provided pursuant hereto will be as follows:

Buyer:

Karol Sweitzer
 SBC Advanced Solutions, Inc.
 300 Convent, Room 18-F-10
 San Antonio, TX 78205

tele # 210-246-8110

Seller:

Grace Carbajal
 Southwestern Bell Telephone Company
 530 McCullough, Room 13-E-02
 San Antonio, TX 78215

tele # 210-886-1393

BUYER: _____

SELLER: _____

PRINT NAME: Karol M. Sweitzer

PRINT NAME: Kay Poston

TITLE: Vice President - Finance

TITLE: Corporate Manager - Affiliate Issues

DATE: 9/10/01

DATE: 9/7/2001

¹ For internal use only

² Cost Method: F=Fully Distributed Cost, M=Market Value, C=Change, A=Add, F+ = FDC plus 10%

Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance

INDUSTRY MARKETS SUPPORT SCHEDULE

SECTION 1. SCOPE OF SERVICES

Services furnished under this Schedule will consist of discretionary services by SELLER's Industry Markets Organization to BUYER as hereinafter specifically described below and in the Pricing Addendum attached hereto. The Scope of the Services provided hereunder is limited to exclusive joint marketing as provided for in the SBC/Ameritech Merger Conditions.¹

1.1 SELLER, at SELLER's sole discretion and without obligation to BUYER, may provide Negotiations, Account Management and Contract Management support to BUYER ("the Services"). Such Services may include, but shall not be limited to:

1.1.1 Delivering BUYER's generic Interconnection Agreement to BUYER's and/or SELLER's customers;

1.1.2 Acting as a liaison for BUYER by accepting from BUYER's and/or SELLER's customers signed Agreements in which a customer has agreed to all of BUYER's standard rates, terms and conditions or other mutually acceptable terms and forwarding the signed contracts to BUYER for provisioning;

1.1.3 Negotiating Interconnection Agreements on behalf of BUYER using BUYER's standard rates, terms and conditions, including changes to such rates, terms and conditions within objective boundaries established by BUYER;

1.1.4 Responding to inquiries from BUYER's and/or SELLER's customers seeking information about BUYER's offerings;

1.1.5 Marketing BUYER's offerings to SELLER's existing customers or to any customers that initiate a request regarding BUYER's offerings; and

1.1.6 Providing Contract Management support on BUYER's behalf.

1.2 SELLER will not process any service orders for BUYER. BUYER shall be solely responsible for order completion of its offerings; the provisioning of its offerings; and for any network planning, engineering and design functions associated with BUYER's offerings.

1.3 BUYER will pay all reasonable charges, including but not limited to training materials and necessary travel expenses, related to any training of SELLER's employees that is necessary to implement the terms of this Schedule.

¹ See Appendix C of the Merger Order [FCC Order 98-141].

SECTION 2. PRICE

BUYER agrees to pay for the Services provided by SELLER in accordance with the fee schedule set forth in the Pricing Addendum attached hereto and by this reference made a part hereof.

SECTION 3. TERM

This Schedule will cover the period from April 12, 2001 to December 31, 2001 and will continue thereafter until cancelled in writing by either party, as provided in the Agreement.

Notwithstanding the term provisions in the Agreement, either Party may terminate this Schedule to the Agreement at any time (either prior to or following expiration of the Term set forth herein above) by providing the other Party with thirty (30) days' prior written notice.

SELLER may change this Schedule, including the associated pricing, without prior notice to BUYER as required by any federal or state regulations, laws, regulatory or legislative bodies, courts of competent jurisdiction, or for other legal or policy reasons.

SECTION 4. INDEPENDENT CONTRACTOR

All employees or agents of SELLER engaged in the performance of this Schedule will be considered solely the employees of SELLER and will not be considered employees of BUYER for any purpose. BUYER shall not retain any rights to direct the means or manner by which SELLER's employees perform any Services pursuant to this Schedule.

SECTION 5. LIMITATION OF LIABILITY

SELLER WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ATTRIBUTABLE TO OR RESULTING FROM ITS PERFORMANCE HEREUNDER.

In no event will SELLER'S liability for damages caused by its failure to perform the Services in a proper or timely manner exceed the amount paid by BUYER to SELLER for such Services.

IN WITNESS WHEREOF, the parties have caused this Schedule to be executed, in duplicate, by their duly authorized representatives as of the dates set forth below.

BUYER:

SELLER:

SBC Advanced Solutions, Inc.

Southwestern Bell Telephone Company

BY: Karol M. Sweitzer

BY: Russ Stanley

TITLE: Vice President-Finance

TITLE: (f) President-Industry Markets

DATE: 4/12/01

DATE: 4/11/01

SERVICE: CUSTOMER CARE/APPEALS

The following provisions will apply to Customer Care/Appeals (the "Services") furnished to SBC Advanced Solutions, Inc. ("Buyer") by Southwestern Bell Telephone Company ("Seller") pursuant to this Schedule and the General Services Agreement (the "Agreement") to which it is attached and of which it forms a part:

This service is provided pursuant to paragraph 3(a) of the Merger Conditions as follows:

"Any SBC/Ameritech separate Advanced Services affiliate and any SBC/Ameritech incumbent LEC may joint market their services with the services of the other, and provide customer care on behalf of the other, without being subject to any non-discrimination requirement under these conditions.... For purposes of these Conditions, "customer care" means the following functions performed after the sale: on-going customer notification of service order progress, response to customer inquiries regarding status of an order, changes to customer information, and receipt of customer complaints..."

SECTION 1. SCOPE OF SERVICES

Services furnished under this Schedule will consist of marketing services to Buyer as hereafter specifically described in the Pricing Addendum attached hereto. This service includes on-going customer notification of service order progress, response to customer inquiries regarding status of an order, changes to customer information, and receipt and handling of customer complaints and appeals.

SECTION 2. PRICE

Buyer agrees to pay for the Services provided by Seller in accordance with the fee schedule set forth in the Pricing Addendum attached hereto and by this reference made a part hereof.

SECTION 3. TERM

This Schedule will cover the period from _____ to December 31, 2000, and will continue thereafter until canceled in writing by either party, as provided in the Agreement.

SECTION 4. LIMITATION OF LIABILITY

SELLER WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ATTRIBUTABLE TO OR RESULTING FROM ITS PERFORMANCE HEREUNDER. In no event will Seller's liability for damages caused by its failure to supply material or perform services in a proper or timely manner exceed the amount paid by Buyer to Seller for such materials or services.

IN WITNESS WHEREOF, the parties have caused this Schedule to be executed, in duplicate, by their duly authorized representatives as of the dates set forth below.

BUYER:

SBC Advanced Solutions, Inc.

BY: (s/ Karol Sweitzer)

TITLE: Vice President-Finance

DATE: 10-9-2000

SELLER:

Southwestern Bell Telephone Company

BY: (s/ Kathleen Larkin)

TITLE: Director – Regulatory Issues

DATE: 10-6-2000