BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data BST Measure	July Data BST Volume	July Data CLEC Measure	July Data CLEC Volume	July Data Standard Deviation	July Data Standard Error	July Data ZScore	Jul-01 Equity	June Data BST Measure	June Data BST Volume	June Data CLEC Measure	June Data CLEC Volume	June Data Standard Deviation	June Data Standard Error	June Data ZScore	Jun-01 Equity	May Data BST Measure	May Data BST Volume	May Data CLEC Measure	May Data CLEC Volume	May Data Standard Deviation	May Data Standard Error	May Data ZScore	May-01 Equity
A.2.10.3	P-2	Design (Specialsh/LA(%)	Diagnostic								Diagnostic								Diagnostic			0.00%	1				Diagnostic
A.2.10.4	P-2	PBX/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		% Missed Installation Appointments																									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/LA(%)	Res	7.28%	14,360	1.98%	959		0.00888	6.1128	YES	8.72%	14,980	3.57%	1,009		0.00818	6.6134	YES	5.75%	14,640	2.81%	1,032		0.00750	3.9225	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	0.02%	237,480	0.08%	19,120		0.00010	-4.3232	NO	0.02%	227,631	0.05%	18,860		0.00012	-2.1546	NO	0.01%	248,958	0.28%	27,222		0.00006	-34.8580	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/LA(%)	Res	10.87%	48							18.98%	53	0.00%	2		0.27046	0.6279	YES	2.78%	36	0.00%	1		0.16660	0.1667	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res	0.00%	8	0.00%	1		0.00000		YES	0.00%	2				0.00000			0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/LA(%)	Bus	2.15%	8,193	3.23%	186		0.01075	-1.0024	YES	3.40%	8,021	3.28%	305		0.01058	0.1181	YES	2.01%	8,311	1.84%	326		0.00790	0.2124	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	0.10%	11,367	0.28%	715		0.00120	-1.5261	YES	0.16%	11,303	0.14%	740		0.00151	0.1584	YES	0.08%	13,580	0.11%	810		0.00087	-0.2966	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/LA(%)	Bus	11.54%	52	100.00%	1		0.32254	-2.7426	NO	5.00%	80							1.64%	61	33.33%	6		0.06433	-5.8336	NO
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	7	0.00%	4		0.00000		YES	0.00%	7	0.00%	1		0.00000		YES	0.00%	8	0.00%	1		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specialsh/<10 circuits/Dispatch/LA(%)	Design	4.48%	1,078	0.00%	2		0.14611	0.3053	YES	4.53%	1,457	11.11%	9		0.06953	-0.9465	YES	7.57%	1,070	0.00%	2		0.18732	0.4043	YES
A.2.11.3.1.2	P-3	Design (Specialsh/<10 circuits/Non-Dispatch/LA(%)	Design	18.64%	59	0.00%	1		0.39275	0.4747	YES	1.48%	744	0.00%	142		0.01105	1.3377	YES	26.32%	38	50.00%	2		0.31949	-0.7414	YES
A.2.11.3.2.1	P-3	Design (Specialsh/>=10 circuits/Dispatch/LA(%)	Design	0.00%	2															0.00%	1						
A.2.11.3.2.2	P-3	Design (Specialsh/>=10 circuits/Non-Dispatch/LA(%)	Design									0.00%	8	0.00%	1		0.00000		YES	0.00%	1						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/LA(%)	PBX	17.24%	29	0.00%	1		0.38420	0.4488	YES	7.55%	53	0.00%	1		0.26863	0.2831	YES	5.36%	56	0.00%	1		0.22717	0.2358	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	1.15%	174	0.00%	8		0.03954	0.2982	YES	0.86%	153	0.00%	4		0.04081	0.1801	YES	3.39%	118	8.58%	18		0.04579	-0.4729	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/LA(%)	PBX	0.00%	1															0.00%	1	0.00%	1		0.00000		YES
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	24	0.00%	2		0.00000		YES	0.00%	16	0.00%	2		0.00000		YES	0.00%	28	0.00%	2		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	4.28%	378							4.22%	355	0.00%	3		0.11863	0.3623	YES	2.85%	492	0.00%	4		0.08347	0.3408	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	750	0.00%	5		0.00000		YES	0.22%	892	0.00%	3		0.02735	0.0620	YES	0.00%	16,245	0.00%	4		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	0.00%	18							12.50%	24							4.42%	113						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	118	0.00%	4		0.00000		YES	0.00%	145							0.00%	137	0.00%	1		0.00000		YES
A.2.11.5.1.1	P-3	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	8.39%	298	20.00%	5		0.12502	-0.9287	YES	8.16%	245	0.00%	3		0.19805	0.5133	YES	5.14%	370	0.00%	2		0.15849	0.3281	YES
A.2.11.5.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	0.73%	410	0.00%	13		0.02401	0.3049	YES	2.03%	246	0.00%	21		0.03208	0.8336	YES	0.75%	269	0.00%	33		0.01598	0.4724	YES
A.2.11.5.2.1	P-3	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN	0.00%	2															0.00%	2						
A.2.11.5.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	37															0.00%	1						
		% Provisioning Troubles within 30 Days																									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/LA(%)	Res	9.33%	14,960	8.82%	1,009		0.00848	0.5410	YES	8.75%	14,640	8.91%	1,032		0.00955	0.5719	YES	8.74%	16,526	10.19%	932		0.00844	-0.0897	NO
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	3.95%	227,631	4.50%	19,860		0.00154	-4.1958	NO	3.95%	248,958	3.36%	27,222		0.00124	0.5788	YES	3.24%	240,969	3.92%	17,084		0.00140	-4.8498	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/LA(%)	Res	15.08%	53	0.00%	2		0.25767	0.5853	YES	13.89%	36	0.00%	1		0.36080	0.3861	YES	4.88%	41	0.00%	1		0.21802	0.2237	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res	0.00%	2							0.00%	1							0.00%	2						
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/LA(%)	Bus	4.50%	8,021	3.61%	305		0.01209	0.7393	YES	3.92%	9,311	4.80%	326		0.01094	-0.5229	YES	2.86%	11,884	5.78%	329		0.00931	-3.1315	NO
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	4.97%	11,303	5.00%	740		0.00625	-0.0338	YES	4.96%	13,580	5.16%	810		0.00736	-0.4139	YES	3.86%	13,794	2.96%	1,157		0.00577	1.4520	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/LA(%)	Bus	16.25%	80							8.20%	61	0.00%	6		0.11737	0.9984	YES	9.97%	70	0.00%	2		0.20498	0.4365	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	7	0.00%	1		0.00000		YES	0.00%	9	0.00%	1		0.00000		YES	0.74%	136	33.33%	3		0.04987	-6.6371	NO
A.2.12.3.1.1	P-9	Design (Specialsh/<10 circuits/Dispatch/LA(%)	Design	4.19%	1,457	0.00%	9		0.09667	0.6252	YES	3.83%	1,070	0.00%	2		0.15648	0.2820	YES	1.80%	2,190	0.00%	5		0.05615	0.2846	YES
A.2.12.3.1.2	P-9	Design (Specialsh/<10 circuits/Non-Dispatch/LA(%)	Design	0.00%	744	1.41%	142		0.00000		NO	0.00%	38	0.00%	2		0.00000		YES	0.00%	99	0.00%	8		0.00000		YES
A.2.12.3.2.1	P-9	Design (Specialsh/>=10 circuits/Dispatch/LA(%)	Design									0.00%	1							0.00%	3						
A.2.12.3.2.2	P-9	Design (Specialsh/>=10 circuits/Non-Dispatch/LA(%)	Design	0.00%	6	0.00%	1		0.00000		YES	0.00%	1														
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/LA(%)	PBX	5.88%	53	0.00%	1		0.13724	0.1374	YES	3.57%	56	0.00%	1		0.18723	0.1908	YES	0.00%	68	0.00%	1		0.00000		YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	0.65%	153	0.00%	4		0.04081	0.1601	YES	0.85%	118	5.56%	18		0.02320	-2.0297	NO	0.55%	183	0.00%	9		0.02517	0.2171	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/LA(%)	PBX									0.00%	1	0.00%	1		0.00000		YES	0.00%	1						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	18	0.00%	2		0.00000		YES	0.00%	28	0.00%	2		0.00000		YES	0.00%	44	0.00%	3		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	1.41%	355	0.00%	3		0.08832	0.2062	YES	0.81%	492	0.00%	4		0.04508	0.1803	YES	0.83%	535							
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	892	0.00%	3		0.00000		YES	0.07%	16,245	0.00%	4		0.01301	0.0521	YES	1.21%	912	0.00%	2		0.07727	0.1561	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	4.17%	24							3.54%	113							0.00%	75						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	145							0.73%	137	0.00%	1		0.08543	0.0854	YES	0.00%	130	0.00%	1		0.00000		YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	0.00%	245	0.00%	3		0.00000		YES	0.00%	370	0.00%	2		0.00000		YES	0.00%	94	0.00%	6		0.00000		YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	246	0.00%	21		0.00000		YES	0.00%	266	0.00%	33		0.00000		YES	0.00%	233	0.00%	14		0.00000		YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN									0.00%	3														
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN									0.00%	1														
		Average Completion Notice Interval - Mechanized																									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Res	1.00	9,740	0.79	782	7.633	0.29115	0.7028	YES	1.46	10,261	1.26	890	5.015	0.21017	1.0817	YES	1.52	10,240	2.26	913	9.981	0.34472	-2.1436	NO
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Res	1.00	183,913	0.73	16,364	3.884	0.02988	9.0758	YES	1.28	185,640	1.49	14,274	4.282	0.03719	-4.8868	NO	1.02	191,468	1.35	23,307	3.225	0.02258	-14.5738	NO
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Res	3.91	29			14.251				0.30	42	0.04	2	1.191	0.84220	0.2674	YES	1.87	23	0.00	1	5.428	6.54444	0.3019	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Res	0.25	1	0.83	1	0.000	0.00000		NO	0.38	1			0.000				0.42	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Bus	2.18	2,523	0.58	129	14.649	1.32234	1.1974	YES	2.93	2,668	12.66	333	16.790	0.97562	-9.9748	NO	3.46	2,930	6.77	275	17.206	1.06529	-2.1318	NO
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Bus	1.38	8,372	0.80	436	8.745	0.42957	1.8287	YES	2.04	6,640	12.85	579	14.946	0.64162	-18.8820	NO	1.54	10,119	7.64	641	9.957	0.39231	-15.5021	NO
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Bus	3.48	32	0.00	1	14.145	14.28421	0.2420	YES	4.06	48			8.200				6.92	41	2.38	3	12.812	7.54366	0.8016	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Bus	0.45	4	0.62	3	0.289	0.27480	-0.5974	YES	6.26	6	0.58	1	13.345	14.41371	0.3842	YES	0.73	8	0.50	1	4.028	4.27245	0.0627	YES
A.2.14.3.1.1	P-5	Design (Specialsh/<10 circuits/Dispatch/LA(hours)	Design	140.84	690			437.807				80.90	898	0.37	4	380.078	180.45341	0.4463	YES	153.41	789			528.839			
A.2.14.3.1.2	P-5	Design (Specialsh/<10 circuits/Non-Dispatch/LA(hours)	Design	72.22	49			277.818				3.7	187	1.32	21	14.852	3.41813	0.7142	YES	43.77	29			1043.237			
A.2.14.3.2.1	P-5	Design (Specialsh/>=10 circuits/Dispatch/LA(hours)	Design	8.31	2			2.148												138.85	1			52.916			
A.2.14.3.2.2	P-5	Design (Specialsh/>=10 circuits/Non-Dispatch/LA(hours)	Design									3.00	4			4.907											
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	PBX	13.06	22			28.847				8.39	23			13.780				7.83	30			15.549			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	PBX	1.59	120	0.50	1	4.208	4.22309	0.2581	YES	5.09	88	0.68	1	18.543	18.84808	0.2365	YES	4.59	79	11.94	8	20.378	7.98086	-0.8732	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	PBX																	0.02	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	PBX	0.60	20	0.56	1	0.261	0.26786	0.2016	YES	0.73	11	0.80	1	0.278	0.28859	-0.2362	YES	0.71	24			0.278			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Centrex	4.33	248			18.717				8.32	211			19.488				5.31	258			20.890			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Centrex	1.47	371			7.391				3.22	354			14.093				1.92	9,302			4.855			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Centrex	6.21	14			17.043				12.08	17			27.584				6.26	91			4.550			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Centrex	0.95	91			3.408				3.42	136			31.815				1.92	103			4.581			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	ISDN	49.75	143			108.086				35.80	129			71.425				98.83	138			304.186			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	ISDN	1043.57	324			1214.571				209.97	162			565.442				738.34	169	157.06	3	1009.429	587.94425	0.9904	YES
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	ISDN	0.00	2			0.000												19.41	3			0.010			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	ISDN	2.82	27			12.833												0.97	1			0.000			
		Average Completion Notice Interval - Non-Mechanized																									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Diagnostic			37.24	26				Diagnostic		24.58	42					Diagnostic			22.49	31				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			24.67	27				Diagnostic		15.04	25					Diagnostic			17.00	40				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Diagnostic			36.79	18				Diagnostic		21.97	24					Diagnostic			17.22	27				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			30.86	106				Diagnostic		20.80	133					Diagnostic			18.70	147				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic			17.28	4				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			110.00	1				Diagnostic								Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specialsh/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic		21.18	2					Diagnostic			17.82	3				Diagnostic
A.2.15.3.1.2	P-5	Design (Specialsh/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			92.25	1				Diagnostic		14.00	2					Diagnostic			14.00	1				Diagnostic
A.2.15.3.2.1	P-5	Design (Specialsh/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specialsh/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	Diagnostic			155.50	1				Diagnostic		71.50	8					Diagnostic			33.55	1				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			33.40	1				Diagnostic		14.00	1					Diagnostic			34.34	12				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic			82.32	3				Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			14.00	1				Diagnostic		14.00	1					Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			14.00	4				Diagnostic		14.00	1					Diagnostic			134.00	3				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			14.00	1				Diagnostic								Diagnostic			14.00	1				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	Diagnostic			57.71	3				Diagnostic		50.39	2					Diagnostic								Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			49.08	8				Diagnostic		21.89	5					Diagnostic			41.80	13				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized																									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.10	891				Diagnostic		4.54	738					Diagnostic			4.52	749				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.84	15,377				Diagnostic		1.33	13,410					Diagnostic			1.33	22,218				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic		4.00	2					Diagnostic			2.00	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.15	49				Diagnostic		2.05	92					Diagnostic			3.35	73				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.19	156				Diagnostic		1.45	175					Diagnostic			1.75	154				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specialsh/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specialsh/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specialsh/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specialsh/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

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			Benchmark / Analog	July Data: BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	June Data: BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	May Data: BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.38	53				Diagnostic			4.24	89				Diagnostic			5.13	112				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.71	1,335				Diagnostic			2.08	1,413				Diagnostic			2.77	2,169				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.90	29				Diagnostic			5.41	54				Diagnostic			8.14	47				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.18	219				Diagnostic			2.44	192				Diagnostic			3.67	248				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.00	3				Diagnostic			2.00	1				Diagnostic			1.00	1				Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			1.00	3				Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			2.41	26				Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			11.00	1				Diagnostic			3.67	3				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic			2.00	1				Diagnostic			4.00	1				Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			5.90	21				Diagnostic			6.22	27				Diagnostic			6.52	26				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			18.44	18				Diagnostic			6.32	19				Diagnostic			4.86	41				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			7.83	8				Diagnostic			6.00	10				Diagnostic			10.59	17				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.83	86				Diagnostic			3.88	113				Diagnostic			3.52	133				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			46.00	1				Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic								Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			19.33	3				Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			10.00	1				Diagnostic			4.00	2				Diagnostic			2.00	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			8.00	1				Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			10.00	1				Diagnostic			13.00	2				Diagnostic			8.67	9				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			12.00	1				Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic			7.00	1				Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			8.00	1				Diagnostic			10.00	1				Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			19.00	2				Diagnostic								Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.00	3				Diagnostic			9.33	3				Diagnostic			11.58	12				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.06	676				Diagnostic			4.52	723				Diagnostic			4.56	714				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.17	5,001				Diagnostic			2.64	4,865				Diagnostic			2.30	10,058				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			4.00	2				Diagnostic			2.00	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.12	46				Diagnostic			2.58	91				Diagnostic			3.31	70				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.79	115				Diagnostic			1.39	155				Diagnostic			1.83	135				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.29	50				Diagnostic			4.31	58				Diagnostic			5.12	110				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.88	1,055				Diagnostic			2.16	1,123				Diagnostic			2.89	1,895				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.71	28				Diagnostic			5.58	48				Diagnostic			5.89	43				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.15	188				Diagnostic			2.35	184				Diagnostic			3.55	218				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.00	3				Diagnostic			2.00	1				Diagnostic			1.00	1				Diagnostic
A.2.23.1.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			1.00	3				Diagnostic								Diagnostic
A.2.23.1.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			2.67	20				Diagnostic								Diagnostic
A.2.23.1.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			11.00	1				Diagnostic			3.67	3				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic			2.00	1				Diagnostic			4.00	1				Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																									
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			5.70	20				Diagnostic			6.23	29				Diagnostic			6.70	23				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			17.19	16				Diagnostic			6.41	17				Diagnostic			3.58	26				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

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			Benchmark / Analog	July Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jul-01 Equity	June Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jun-01 Equity	May Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	May-01 Equity
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			7.83	6				Diagnostic			9.00	10				Diagnostic			11.14	14				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.63	86				Diagnostic			3.88	113				Diagnostic			3.62	130				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic								Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			23.00	2				Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			10.00	1				Diagnostic			4.00	2				Diagnostic			2.00	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			8.00	1				Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			10.00	1				Diagnostic			17.00	1				Diagnostic			8.67	9				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			12.00	1				Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic			7.00	1				Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.00	1				Diagnostic			10.00	1				Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			19.00	2				Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic			6.33	3				Diagnostic			13.00	9				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Service Order Accuracy																									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/LA(%)	>= 95%			100.00%	2				YES											97.30%	37				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/LA(%)	>= 95%			86.67%	135				NO			92.85%	136				NO			93.91%	115				NO
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/LA(%)	>= 95%																								
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			0.00%	1				NO																
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/LA(%)	>= 95%			97.14%	7				NO			87.50%	8				NO			90.00%	20				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/LA(%)	>= 95%			96.29%	124				NO			98.04%	92				NO			94.17%	103				NO
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/LA(%)	>= 95%			100.00%	1				NO			50.00%	2				NO			100.00%	1				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			0.00%					NO			86.67%	3				NO			100.00%	2				YES
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/LA(%)	>= 95%			66.67%	3				NO			66.67%	3				NO			75.00%	8				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	>= 95%			100.00%	1				YES			0.00%	1				NO			100.00%	1				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/LA(%)	>= 95%																								
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	>= 95%											0.00%	1				NO								

Resale - Maintenance and Repair

			Benchmark / Analog	July Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jul-01 Equity	June Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jun-01 Equity	May Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	May-01 Equity
		Missed Repair Appointments																									
A.3.1.1.1	M&R-1	Residence/Dispatch/LA(%)	Res	8.78%	34,329	1.91%	1,467		0.00755	9.1093	YES	9.52%	56,779	3.47%	2,381		0.00613	9.8669	YES	6.73%	31,927	1.76%	1,536		0.00656	7.8015	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/LA(%)	Res	2.98%	19,236	0.00%	381		0.00662	3.3956	YES	2.52%	29,572	1.22%	740		0.00563	2.2342	YES	2.63%	20,541	2.10%	476		0.00074	0.7178	YES
A.3.1.2.1	M&R-1	Business/Dispatch/LA(%)	Bus	7.91%	5,882	8.89%	315		0.01561	-0.9278	YES	12.82%	9,153	8.44%	545		0.01474	2.9685	YES	7.02%	5,710	5.38%	261		0.01617	1.0256	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/LA(%)	Bus	3.01%	3,381	3.89%	180		0.01306	-0.6743	YES	4.05%	4,582	2.01%	249		0.01283	1.5623	YES	3.58%	3,889	7.49%	201		0.01345	-2.8873	NO
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/LA(%)	Design	1.65%	1,152	9.52%	21		0.02804	-2.8078	NO	2.29%	1,223	0.00%	40		0.02403	0.9527	YES	0.96%	952	5.00%	20		0.02156	-1.8544	NO
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/LA(%)	Design	0.75%	1,063	6.67%	15		0.02247	-2.6318	NO	0.87%	1,262	3.57%	28		0.01776	-1.5201	YES	0.34%	1,191	0.00%	14		0.01555	0.2158	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/LA(%)	PBX	15.38%	65	0.00%	5		0.18745	0.9158	YES	12.82%	78	0.00%	3		0.19670	0.6518	YES	5.52%	45	25.00%	4		0.12871	-1.4356	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/LA(%)	PBX	0.00%	34	0.00%	2		0.00000		YES	5.41%	74	0.00%	1		0.22785	0.2374	YES	2.94%	68						
A.3.1.6.1	M&R-1	Centrex/Dispatch/LA(%)	Centrex	14.31%	622	26.00%	4		0.17584	-0.8067	YES	20.28%	908	7.14%	14		0.18626	1.2121	YES	14.58%	563	0.00%	3		0.20420	0.7132	YES
A.3.1.6.2	M&R-1	Centrex/Non-Dispatch/LA(%)	Centrex	6.18%	357	0.00%	5		0.10629	0.5691	YES	4.71%	425	0.00%	2		0.15009	0.3135	YES	4.36%	482	0.00%	2		0.14464	0.3012	YES
A.3.1.8.1	M&R-1	ISDN/Dispatch/LA(%)	ISDN	7.52%	133	0.00%	11		0.08273	0.9088	YES	5.11%	176	0.00%	2		0.15864	0.3295	YES	0.00%	8						
A.3.1.8.2	M&R-1	ISDN/Non-Dispatch/LA(%)	ISDN	4.48%	201	25.00%	4		0.10443	-1.9852	NO	1.37%	219	100.00%	1		0.11650	-5.4890	NO								
		Customer Trouble Report Rate																									
A.3.2.1.1	M&R-2	Residence/Dispatch/LA(%)	Res	2.14%	1,802,508	2.24%	65,427		0.00056	-1.7128	NO	3.53%	1,807,604	3.61%	66,283		0.00074	-1.0117	YES	1.98%	1,810,381	2.29%	66,949		0.00056	-5.6121	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/LA(%)	Res	1.20%	1,802,508	0.58%	65,427		0.00044	14.1432	YES	1.84%	1,807,604	1.12%	66,283		0.00054	12.4513	YES	1.28%	1,810,381	0.71%	66,949		0.00045	12.6733	YES
A.3.2.2.1	M&R-2	Business/Dispatch/LA(%)	Bus	1.38%	429,282	1.31%	23,963		0.00078	0.9073	YES	2.13%	428,727	2.28%	23,817		0.00092	1.5756	YES	1.33%	430,331	1.03%	25,336		0.00074	3.9847	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/LA(%)	Bus	0.80%	429,282	0.75%	23,963		0.00059	0.7782	YES	1.07%	428,727	1.06%	23,817		0.00088	0.3717	YES	0.86%	430,331	0.70%	25,336		0.00060	1.0677	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/LA(%)	Design	0.36%	318,862	0.32%	6,591		0.00075	0.5980	YES	0.38%	310,569	0.56%	7,062		0.00075	-2.2677	NO	0.30%	314,245	0.27%	7,296		0.00066	0.4418	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/LA(%)	Design	0.34%	318,862	0.23%	6,591		0.00072	1.4968	YES	0.41%	310,569	0.40%	7,062		0.00077	0.1434	YES	0.38%	314,245	0.18%	7,296		0.00073	2.5880	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/LA(%)	PBX	0.12%	50,871	0.52%	968		0.00116	-3.3520	NO	0.15%	51,839	0.29%	1,049		0.00121	-1.1133	YES	0.09%	52,899	0.38%	1,064		0.00092	3.1897	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/LA(%)	PBX	0.07%	50,871	0.21%	968		0.00094	-1.8964	NO	0.14%	51,839	0.10%	1,049		0.00118	0.4063	YES	0.13%	52,899						
A.3.2.5.1	M&R-2	Centrex/Dispatch/LA(%)	Centrex	0.47%	131,086	0.33%	1,224		0.00198	0.7467	YES	0.99%	130,970	1.18%	1,205		0.00241	-1.9444	NO	0.43%	131,013	0.23%	1,318		0.00181	1.1137	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/LA(%)	Centrex	0.27%	131,086	0.41%	1,224		0.00150	-0.9088	YES	0.32%	130,970	0.17%	1,205		0.00169	0.9818	YES	0.37%	131,013	0.15%	1,318		0.00158	1.2873	YES
A.3.2.8.1	M&R-2	ISDN/Dispatch/LA(%)	ISDN	0.88%	15,047	1.00%	1,095		0.00294	-0.4101	YES	1.19%	14,796	0.38%	528		0.00483	1.5814	YES	0.04%	14,331	0.00%	584		0.00369	0.4887	YES
A.3.2.8.2	M&R-2	ISDN/Non-Dispatch/LA(%)	ISDN	1.34%	15,047	0.37%	1,095		0.00362	2.6828	YES	1.48%	14,796	0.19%	529		0.00538	2.3983	YES								
		Maintenance Average Duration																									
A.3.3.1.1	M&R-3	Residence/Dispatch/LA(hours)	Res	30.66	34,329	25.40	1,467	28.792	0.71430	7.3936	YES	42.84	56,779	39.76	2,381	40.345	0.84227	3.9569	YES	20.83	31,927	18.51	1,536	21.452	0.56038	7.7179	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/LA(hours)	Res	13.00	19,236	7.77	381	18.500	0.95711	5.4713	YES	22.11	29,572	20.65	740	33.228	1.23667	1.1795	YES	8.50	20,541	8.48	476	15.364	0.71233	2.6333	YES
A.3.3.2.1	M&R-3	Business/Dispatch/LA(hours)	Bus	18.12	5,882	18.95	315	19.868	0.19473	-0.4909	YES	22.53	9,153	18.48	545	26.441	1.16584	3.4701	YES	12.95	5,710	11.45	261	17.013	1.07888	1.3677	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/LA(hours)	Bus	8.28	3,381	9.40	180	12.633	0.98826	-3.2287	NO	8.38	4,582	7.03	249	16.748	1.06878	1.2447	YES	5.91	3,889	5.43	201	11.802	0.85486	0.5574	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/LA(hours)	Design	6.12	1,152	9.07	21	26.877	5.91824	-0.4969	YES	6.52	1,223	5.83	40	34.590	5.56780	0.1236	YES	5.57	952	8.10	20	36.110	7.93298	-0.3193	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/LA(hours)	Design	2.55	1,063	6.07	15	15.137	3.93554	-0.8927	YES	2.61	1,262	4.67	28	22.287	4.25446	-0.4842	YES	2.28	1,191	2.50	14	17.614	4.70616	-0.0480	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/LA(hours)	PBX	17.37	65	63.53	5	22.923	10.63660	-4.3386	NO	27.73	78	15.08	3	22.676	13.34139	0.9487	YES	9.76	46	7.36	4	9.829	5.17595	0.4627	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/LA(hours)	PBX	2.96	34	0.99	2	5.157	3.75205	0.5237	YES	5.55	74	0.05	1	11.190	11.28505	0.4865	YES	4.44	68			14.958			
A.3.3.6.1	M&R-3	Centrex/Dispatch/LA(hours)	Centrex	19.38	622	20.87	4	25.297	12.88926	-0.1993	YES	23.56	908	47.73	14	29.942	8.08374	-2.9972	NO	14.67	563	2.75	3	21.742	12.58592	0.9472	YES
A.3.3.6.2	M&R-3	Centrex/Non-Dispatch/LA(hours)	Centrex	6.35	357	0.98	5	8.488	4.27288	1.0198	YES	8.30	425	0.78	2	17.401	12.33367	0.8809	YES	5.16	482	0.43	2	10.889	7.97395	0.6245	YES
A.3.3.8.1	M&R-3	ISDN/Dispatch/LA(hours)	ISDN	7.76	133	5.08	11	7.742	2.42876	1.1085	YES	8.63	176	9.04	2	8.864	6.30316	-0.0664	YES	8.42	8			7.582			
A.3.3.8.2	M&R-3	ISDN/Non-Dispatch/LA(hours)	ISDN	5.33	201	7.80	4	9.442	4.76754	-0.5188	YES	3.78	219	18.48	1	5.358	5.37042	-2.7412	NO								
		% Repeat Troubles within 30 Days																									
A.3.4.1.1	M&R-4	Residence/Dispatch/LA(%)	Res	24.45%	34,329	17.86%	1,467		0.01146	5.9290	YES	20.71%	56,779	15.10%	2,381		0.00849	6.5334	YES	20.97%	31,927	14.45%	1,536		0.01046	5.3692	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/LA(%)	Res	20.98%	19,236	18.90%	381		0.02107	0.9862	YES	20.04%	29,572	17.18%	740		0.01490	1.8312	YES	18.44%	20,541	15.97%	476		0.01718	0.2730	YES
A.3.4.2.1	M&R-4	Business/Dispatch/LA(%)	Bus	19.98%	5,882	13.97%	315		0.02313	2.8049	YES	17.64%	9,153	17.26%	545		0.01888	0.3515	YES	17.48%	5,710	10.34%	261		0.02404	2.9874	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/LA(%)	Bus	18.93%	3,381	14.44%	180		0.02997	1.4977	YES	19.23%	4,582	18.87%	249		0.02564	0.9210	YES	16.93%	3,889	21.89%	201		0.02710	1.8868	NO
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/LA(%)	Design	41.00%	1,152	47.62%	21		0.08932	-0.9056	YES	34.92%	1,223	42.50%	40		0.07834	-0.4569	YES	40.97%	952	10.00%	20		0.11111	2.7899	NO
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/LA(%)	Design	42.05%	1,063	40.00%	15		0.12835	0.1598	YES	38.98%	1,262	53.57%	28		0.09319	-1.5852	YES	39.04%	1,191	28.57%	14		0.13115	0.7985	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/LA(%)	PBX	21.54%	65	20.00%	5		0.18078	0.0868	YES	15.38%	78	0.00%	3		0.21228	0.7247	YES	4.35%	46	25.00%	4		0.10621	-1.8427	NO
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/LA(%)	PBX	5.88%	34	0.00%	2		0.17120	0.3436	YES	8.11%	74	0.00%	1		0.27480	0.2961	YES	7.36%	68						
A.3.4.5.1	M&R-4	Centrex/Dispatch/LA(%)	Centrex	20.42%	622	0.00%	4		0.20220	1.0098	YES	18.17%	908	35.71%	14		0.10385	-1.8892	NO	12.29%	563	33.33%	3		0.18863	-1.1103	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/LA(%)	Centrex	14.57%	357	0.00%	5		0.15886	0.9189	YES	18.35%	425	50.00%	2		0.27439	-1.1535	YES	17.43%	482	0.00%	2		0.26679	0.6484	YES
A.3.4.8.1	M&R-4	ISDN/Dispatch/LA(%)	ISDN	38.35%	133	36.36%	11		0.15259	0.1289	YES	36.23%	176	0.00%	2		0.33858	1.0371	YES	16.67%	6						
A.3.4.8.2	M&R-4	ISDN/Non-Dispatch/LA(%)	ISDN	31.34%	201	50.00%	4		0.23424	-0.7985	YES	29.68%	219	0.00%	1		0.45789	0.5482	YES								
		Out of Service > 24 hours																									
A.3.5.1.1	M&R-5	Residence/Dispatch/LA(%)	Res	39.21%	23,362	34.18%	1,130		0.01487	3.3957	YES	50.53%	39,608	48.62%	1,823		0.01196	1.4232	YES	20.25%	21,867	16.35%	1,156		0.01213	3.2135	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/LA(%)	Res	21.24%	7,028	13.37%	202		0.02924	2.7257	YES	38.49%	12,317	37.50%	352		0.02630	0.3770	YES	8.32%	7,425	6.00%	200		0.01979	1.1737	YES
A.3.5.2.1	M&R-5	Business/Dispatch/LA(%)	Bus	17.29%	3,562	18.57%	210		0.02886	-0.4754	YES	28.08%	5,889	24.51%	306		0.02637	1.3848	YES	9.73%	3,412	5.84%	154		0.02441	1.5908	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/LA(%)	Bus	5.13%	1,383	4.04%	99		0.02206	0.4782	YES	10.99%	1,866	16.45%	123		0.02812	-1.5300	YES	4.90%	1,386	4.08%	98		0.02236	0.3228	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/LA(%)	Design	1.65%	1,152	9.52%	21		0.02804	-2.8078	NO	2.29%	1,223	0.00%	40		0.02403	0.9527	YES	0.96%	952	5.00%	20		0.02156	-1.8544	NO
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/LA(%)	Design	0.75%	1,063	6.67%	15		0.02247	-2.6318	NO	0.87%	1,262	3.57%	28		0.01776	-1.5201	YES	0.34%	1,191	0.00%	14		0.01555	0.2158	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/LA(%)	PBX	20.59%	34	66.67%	3		0.24353	-1.9921	NO	26.54%	52	0.00%	1		0.49815	0.7516	YES	8.33%	24						
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/LA(%)	PBX	0.00%	18							0.00%	48	0.00%	1		0.00000		YES	6.67%	30						
A.3.5.6.1	M&R-5	Centrex/Dispatch/LA(%)	Centrex	26.00%	440	75.00%	4		0.21748	-2.2990	NO	32.32%	622	71.43%	7		0.17778	-2.2004	NO	13.32%	428	0.00%	2		0.24081	0.5530	YES
A.3.5.6.2	M&R-5	Centrex/Non-Dispatch/LA(%)	Centrex	7.64%	157	0.00%	1		0.26953	0.2868	YES	13.30%	188	0.00%	1		0.34045	0.3906	YES	2.93%	239	0.00%	1		0.16887	0.1733	YES
A.3.5.8.1	M&R-5	ISDN/Dispatch/LA(%)	ISDN	8.77%	133	0.00%	11		0.07880	0.9587	YES	6.32%	176	0.00%	2		0.24405	0.2590	YES	0.00%	4						
A.3.5.8.2	M&R-5	ISDN/Non-Dispatch/LA(%)	ISDN	4.48%	201	25.00%	4		0.10443	-1.9852	NO	1.37%	219	0.00%	1		0.11650	0.1176	YES								

Resale - Billing

		Invoice Accuracy																									
A.4.1	B-1	LA(%)	BST - State	99.04%	$178,826,938	98.77%	$4,478,630		0.00005	-156.0130	YES	98.48%	$184,418,841	98.89%	$4,890,272		0.00008	-246.2230	YES	99.12%	$178,818,871	98.93%	$4,705,838		0.00004	186.4853	YES
		Mean Time to Deliver Invoices - CRIS																									
A.4.2	B-2	Region(business days)	BST - Region	5.04	1	3.47	1,763				YES	3.72	1	3.18	1,791				YES	3.66	1	3.33	1,772				YES

RESALE	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	170	153	136
Reports not at Parity	40	31	38
Diagnostic Reports	204	204	204
Opportunities at parity	210	184	174
% at Parity	80.95%	83.15%	78.16%

BellSouth Monthly Performance Summary

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
Unbundled Network Elements - Ordering																											
% Rejected Service Requests - Mechanized																											
B.1.1.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic			3.14%	191				Diagnostic			8.14%	86				Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			17.86%	1,227				Diagnostic			19.58%	1,236				Diagnostic			22.78%	1,081				Diagnostic
B.1.1.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			11.32%	106				Diagnostic			7.32%	123				Diagnostic			12.88%	132				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic								Diagnostic			0.00%	1				Diagnostic								Diagnostic
B.1.1.7	O-7	Line Sharing/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			60.00%	5				Diagnostic			72.22%	18				Diagnostic			0.00%	1				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			0.00%	2				Diagnostic								Diagnostic								Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			100.00%	1				Diagnostic			100.00%	1				Diagnostic								Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/LA(%)	Diagnostic			24.00%	126				Diagnostic			3.13%	192				Diagnostic			8.14%	86				Diagnostic
B.1.1.15	O-7	Other Non-Design/LA(%)	Diagnostic								Diagnostic			19.58%	1,236				Diagnostic			22.78%	1,081				Diagnostic
B.1.1.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.1.17	O-13	LNP (Standalone)/LA(%)	Diagnostic			14.63%	41				Diagnostic			16.67%	12				Diagnostic			0.00%	11				Diagnostic
% Rejected Service Requests - Partially Mechanized																											
B.1.2.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic			7.32%	41				Diagnostic			33.33%	33				Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			39.26%	1,131				Diagnostic			38.49%	782				Diagnostic			46.67%	510				Diagnostic
B.1.2.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			6.67%	15				Diagnostic								Diagnostic			0.00%	1				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic								Diagnostic			33.33%	3				Diagnostic								Diagnostic
B.1.2.7	O-7	Line Sharing/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			0.00%	4				Diagnostic			23.81%	21				Diagnostic			33.33%	3				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic								Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			14.29%	7				Diagnostic								Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/LA(%)	Diagnostic			31.03%	29				Diagnostic			9.09%	44				Diagnostic			33.33%	33				Diagnostic
B.1.2.15	O-7	Other Non-Design/LA(%)	Diagnostic								Diagnostic			38.49%	782				Diagnostic			46.67%	510				Diagnostic
B.1.2.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.2.17	O-13	LNP (Standalone)/LA(%)	Diagnostic			19.77%	86				Diagnostic			53.13%	32				Diagnostic			74.47%	47				Diagnostic
% Rejected Service Requests - Non-Mechanized																											
B.1.3.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic			0.00%	1				Diagnostic			5.36%	56				Diagnostic			15.38%	78				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			33.33%	9				Diagnostic			25.00%	16				Diagnostic			55.56%	9				Diagnostic
B.1.3.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			15.38%	104				Diagnostic			12.62%	103				Diagnostic			12.28%	114				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			0.00%	9				Diagnostic			0.00%	20				Diagnostic			0.00%	25				Diagnostic
B.1.3.7	O-7	Line Sharing/LA(%)	Diagnostic			13.25%	83				Diagnostic			23.81%	63				Diagnostic			21.57%	51				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			4.44%	45				Diagnostic			5.36%	56				Diagnostic			2.13%	47				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			61.06%	208				Diagnostic			59.00%	261				Diagnostic			64.52%	299				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic			85.22%	23				Diagnostic			20.00%	15				Diagnostic			47.06%	17				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic			Data included in B.1.3.12								Data included in B.1.3.12					
B.1.3.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			37.04%	243				Diagnostic			60.57%	175				Diagnostic			37.57%	173				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			41.67%	12				Diagnostic			Data included in B.1.3.12								Data included in B.1.3.12					
B.1.3.14	O-7	Other Design/LA(%)	Diagnostic			14.81%	54				Diagnostic			3.85%	78				Diagnostic			11.54%	104				Diagnostic
B.1.3.15	O-7	Other Non-Design/LA(%)	Diagnostic								Diagnostic			25.00%	16				Diagnostic			55.56%	9				Diagnostic
B.1.3.16	O-7	INP Standalone/LA(%)	Diagnostic			32.57%	522				Diagnostic								Diagnostic								Diagnostic
B.1.3.17	O-13	LNP Standalone/LA(%)	Diagnostic			26.73%	606				Diagnostic			24.67%	458				Diagnostic			32.38%	568				Diagnostic
B.1.3.18	O-7	Loops Non-Design/LA (%)	Diagnostic											47.86%	180				Diagnostic			49.75%	189				Diagnostic
B.1.3.19	O-7	Loops Non-Design w/INP/LA (%)	Diagnostic											38.64%	44				Diagnostic			53.08%	41				Diagnostic
B.1.3.20	O-13	Loops Non-Design w/LNP/LA (%)	Diagnostic											51.49%	101				Diagnostic			38.66%	106				Diagnostic
Reject Interval - Mechanized																											
B.1.4.1	O-8	Switch Ports/LA(%)	>= 97% w in 1 hr																								
B.1.4.2	O-8	Local Interoffice Transport/LA(%)	>= 97% w in 1 hr											100.00%	6				YES			100.00%	7				YES
B.1.4.3	O-8	Loop + Port Combinations/LA(%)	>= 97% w in 1 hr			86.36%	219				NO			98.28%	242				NO			78.86%	246				NO
B.1.4.4	O-8	Combo Other/LA(%)	>= 97% w in 1 hr																								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 97% w in 1 hr			100.00%	12				YES			100.00%	9				YES			100.00%	17				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 97% w in 1 hr																								
B.1.4.7	O-8	Line Sharing/LA(%)	>= 97% w in 1 hr																								
B.1.4.8	O-8	2W Analog Loop Design/LA(%)	>= 97% w in 1 hr			100.00%	3				YES			92.31%	13				NO								
B.1.4.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 97% w in 1 hr																								
B.1.4.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 97% w in 1 hr																								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 97% w in 1 hr																								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 97% w in 1 hr			100.00%	1				YES			100.00%	1				YES								
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 97% w in 1 hr																								
B.1.4.14	O-8	Other Design/LA(%)	>= 97% w in 1 hr			80.00%	30				NO			100.00%	6				YES			100.00%	7				YES
B.1.4.15	O-8	Other Non-Design/LA(%)	>= 97% w in 1 hr											98.28%	242				NO			78.86%	246				NO
B.1.4.16	O-8	INP Standalone/LA(%)	>= 97% w in 1 hr																								
B.1.4.17	O-14	LNP (Standalone)/LA(%)	>= 97% w in 1 hr			100.00%	6				YES			100.00%	2				YES								
Reject Interval - Partially Mechanized - 24 hours																											
B.1.5.1	O-8	Switch Ports/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.2	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.3	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.4	O-8	Combo Other/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.7	O-8	Line Sharing/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.8	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.14	O-8	Other Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.15	O-8	Other Non-Design/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.16	O-8	INP Standalone/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
B.1.5.17	O-14	LNP (Standalone)/LA(%)	>= 85% w in 24 hrs									This data not available after 6/1/2001, see below								This data not available after 6/1/2001, see below							
Reject Interval - Partially Mechanized - 18 hours																											
B.1.6.1	O-8	Switch Ports/LA(%)	>= 85% w in 18 hrs																								
B.1.6.2	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 18 hrs											66.67%	3				NO			100.00%	11				YES
B.1.6.3	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 18 hrs			97.97%	444				YES			98.01%	301				YES			99.18%	238				YES
B.1.6.4	O-8	Combo Other/LA(%)	>= 85% w in 18 hrs																								
B.1.6.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 18 hrs			100.00%	1				YES																
B.1.6.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 18 hrs											100.00%	1				YES								
B.1.6.7	O-8	Line Sharing/LA(%)	>= 85% w in 18 hrs																								
B.1.6.8	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 18 hrs											100.00%	5				YES			100.00%	1				YES
B.1.6.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 18 hrs																								
B.1.6.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 18 hrs																								
B.1.6.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 18 hrs																								
B.1.6.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 18 hrs			100.00%	1				YES																
B.1.6.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 18 hrs			100.00%	1				YES																
B.1.6.14	O-8	Other Design/LA(%)	>= 85% w in 18 hrs			100.00%	9				YES			75.00%	4				NO			100.00%	11				YES
B.1.6.15	O-8	Other Non-Design/LA(%)	>= 85% w in 18 hrs											98.01%	301				YES			99.18%	238				YES
B.1.6.16	O-8	INP Standalone/LA(%)	>= 85% w in 18 hrs																								
B.1.6.17	O-14	LNP Standalone/LA(%)	>= 85% w in 18 hrs			94.12%	17				YES			88.24%	17				YES			91.43%	35				YES
Reject Interval - Non-Mechanized																											

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.1.8.1	O-8	Switch Ports/LA(%)	>= 85% w in 24 hrs											100.00%	3				YES			100.00%	12				YES
B.1.8.2	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 24 hrs																								
B.1.8.3	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 24 hrs			100.00%	3				YES			100.00%	4				YES			100.00%	5				YES
B.1.8.4	O-8	Combo Other/LA(%)	>= 85% w in 24 hrs																								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 24 hrs			83.75%	16				YES			82.31%	13				YES			100.00%	14				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 24 hrs																								
B.1.8.7	O-8	Line Sharing/LA(%)	>= 85% w in 24 hrs			90.91%	11				YES			93.33%	15				YES			100.00%	11				YES
B.1.8.8	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 24 hrs			100.00%	2				YES			100.00%	3				YES			100.00%	1				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 24 hrs			95.28%	127				YES			95.10%	194				YES			98.18%	183				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 24 hrs			93.33%	15				YES			100.00%	3				YES			100.00%	8				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 24 hrs											Data Included in B.1.8.10								Data Included in B.1.8.10					
B.1.8.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 24 hrs			86.87%	90				YES			92.45%	106				YES			93.85%	65				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 24 hrs			100.00%	5				YES																
B.1.8.14	O-8	Other Design/LA(%)	>= 85% w in 24 hrs			87.50%	8				YES			100.00%	3				YES			100.00%	12				YES
B.1.8.15	O-8	Other Non-Design/LA(%)	>= 85% w in 24 hrs											100.00%	4				YES			100.00%	5				YES
B.1.8.16	O-8	INP Standalone/LA(%)	>= 85% w in 24 hrs			95.88%	170				YES																
B.1.8.17	O-14	LNP (Standalone)/LA(%)	>= 85% w in 24 hrs			96.91%	162				YES			93.81%	113				YES			95.11%	184				YES
B.1.8.18	O-8	Loops Non-Design/LA(%)	>= 85% w in 24 hrs											96.90%	91				YES			97.47%	79				YES
B.1.8.19	O-8	Loops Non-Design w/INP/LA (%)	>= 85% w in 24 hrs											100.00%	17				YES			86.36%	22				YES
B.1.8.20	O-14	Loops Non-Design w/LNP/LA (%)	>= 85% w in 24 hrs											100.00%	52				YES			92.68%	41				YES
		FOC Timeliness - Mechanized																									
B.1.9.1	O-9	Switch Ports/LA(%)	>= 95% w in 3 hrs																								
B.1.9.2	O-9	Local Interoffice Transport/LA(%)	>= 95% w in 3 hrs											99.43%	175				YES			100.00%	72				YES
B.1.9.3	O-9	Loop + Port Combinations/LA(%)	>= 95% w in 3 hrs			98.87%	824				YES			99.32%	885				YES			99.36%	776				YES
B.1.9.4	O-9	Combo Other/LA(%)	>= 95% w in 3 hrs																								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% w in 3 hrs			92.33%	300				NO			98.38%	220				YES			94.74%	133				NO
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 95% w in 3 hrs																								
B.1.9.7	O-9	Line Sharing/LA(%)	>= 95% w in 3 hrs																								
B.1.9.8	O-9	2W Analog Loop Design/LA(%)	>= 95% w in 3 hrs			100.00%	1				YES			33.33%	3				NO								
B.1.9.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 95% w in 3 hrs																								
B.1.9.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 95% w in 3 hrs																								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 95% w in 3 hrs																								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 95% w in 3 hrs																			100.00%	1				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95% w in 3 hrs																								
B.1.9.14	O-9	Other Design/LA(%)	>= 95% w in 3 hrs			98.67%	75				YES			99.43%	175				YES			100.00%	72				YES
B.1.9.15	O-9	Other Non-Design/LA(%)	>= 95% w in 3 hrs											99.32%	885				YES			99.36%	776				YES
B.1.9.16	O-9	INP Standalone/LA(%)	>= 95% w in 3 hrs																								
B.1.9.17	O-15	LNP Standalone/LA(%)	>= 95% w in 3 hrs			98.30%	27				YES			100.00%	6				YES			72.73%	11				NO
		FOC Timeliness - Partially Mechanized																									
B.1.10.1	O-9	Switch Ports/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.4	O-9	Combo Other/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.7	O-9	Line Sharing/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.14	O-9	Other Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.15	O-9	Other Non-Design/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.16	O-9	INP Standalone/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
B.1.10.17	O-15	LNP Standalone/LA(%)	>= 85% w in 36 hrs			This data not available after 6-1-2001, see below						This data not available after 6-1-2001, see below								This data not available after 6-1-2001, see below							
		FOC Timeliness - Partially Mechanized - 18 hours																									
B.1.11.1	O-9	Switch Ports/LA(%)	>= 85% w in 18 hrs																								
B.1.11.2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 18 hrs											97.50%	40				YES			100.00%	23				YES
B.1.11.3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 18 hrs			93.08%	938				YES			98.78%	555				YES			86.91%	359				YES
B.1.11.4	O-9	Combo Other/LA(%)	>= 85% w in 18 hrs																								
B.1.11.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 18 hrs			95.00%	20				YES											100.00%	2				YES
B.1.11.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 18 hrs											100.00%	2				YES								
B.1.11.7	O-9	Line Sharing/LA(%)	>= 85% w in 18 hrs																								
B.1.11.8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 18 hrs			100.00%	4				YES			100.00%	16				YES			100.00%	2				YES
B.1.11.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 18 hrs																								
B.1.11.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 18 hrs																								
B.1.11.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 18 hrs																								
B.1.11.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 18 hrs																								
B.1.11.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 18 hrs			100.00%	5				YES																
B.1.11.14	O-9	Other Design/LA(%)	>= 85% w in 18 hrs			100.00%	20				YES			97.92%	42				YES			100.00%	23				YES
B.1.11.15	O-9	Other Non-Design/LA(%)	>= 85% w in 18 hrs											98.78%	555				YES			86.91%	359				YES
B.1.11.16	O-9	INP Standalone/LA(%)	>= 85% w in 18 hrs																								
B.1.11.17	O-15	LNP Standalone/LA(%)	>= 85% w in 18 hrs			85.48%	62				YES			71.43%	14				NO			83.33%	6				NO
		FOC Timeliness - Non-Mechanized																									
B.1.13.1	O-9	Switch Ports/LA(%)	>= 85% w in 36 hrs																								
B.1.13.2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 36 hrs			100.00%	1				YES			100.00%	52				YES			100.00%	71				YES
B.1.13.3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 36 hrs			100.00%	7				YES			100.00%	11				YES			100.00%	4				YES
B.1.13.4	O-9	Combo Other/LA(%)	>= 85% w in 36 hrs																								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 36 hrs			98.86%	88				YES			100.00%	83				YES			99.33%	150				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 36 hrs			100.00%	9				YES			100.00%	14				YES			100.00%	23				YES
B.1.13.7	O-9	Line Sharing/LA(%)	>= 85% w in 36 hrs			100.00%	71				YES			100.00%	50				YES			100.00%	45				YES
B.1.13.8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 36 hrs			100.00%	41				YES			97.87%	47				YES			100.00%	44				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 36 hrs			100.00%	143				YES			100.00%	174				YES			100.00%	206				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 36 hrs			100.00%	13				YES			100.00%	14				YES			100.00%	19				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 36 hrs																								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 36 hrs			90.74%	162				YES			94.77%	172				YES			100.00%	130				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 36 hrs			100.00%	4				YES			100.00%	3				YES			100.00%	2				YES
B.1.13.14	O-9	Other Design/LA(%)	>= 85% w in 36 hrs			100.00%	45				YES			100.00%	68				YES			100.00%	94				YES
B.1.13.15	O-9	Other Non-Design/LA(%)	>= 85% w in 36 hrs											100.00%	11				YES			100.00%	4				YES
B.1.13.16	O-9	INP Standalone/LA(%)	>= 85% w in 36 hrs																								
B.1.13.17	O-15	LNP Standalone/LA(%)	>= 85% w in 36 hrs			96.51%	373				YES			94.57%	368				YES			89.48%	381				YES
		FOC & Reject Response Completeness - Mechanized																									
B.1.14.1	O-11	Switch Ports/LA(%)	>= 95%																								
B.1.14.2	O-11	Local Interoffice Transport/LA(%)	>= 95%											94.78%	191				NO			91.86%	86				NO
B.1.14.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			95.09%	1,227				NO			91.18%	1,236				NO			94.54%	1,081				NO
B.1.14.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.14.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			84.82%	143				NO			77.60%	125				NO			84.25%	127				NO
B.1.14.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%											0.00%	1				NO								
B.1.14.7	O-11	Line Sharing/LA(%)	>= 95%																								
B.1.14.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			80.00%	5				NO			88.89%	18				NO			0.00%	1				NO
B.1.14.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			0.00%	2				NO																
B.1.14.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%																								
B.1.14.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.14.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	1				YES																
B.1.14.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	1				YES																
B.1.14.14	O-11	Other Design/LA(%)	>= 95%			84.00%	125				NO			94.27%	192				NO			91.86%	86				NO
B.1.14.15	O-11	Other Non-Design/LA(%)	>= 95%											91.18%	1,236				NO			94.54%	1,081				NO
B.1.14.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.14.17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	18				YES			100.00%	14				YES			100.00%	22				YES
		FOC & Reject Response Completeness - Partially Mechanized																									
B.1.15.1	O-11	Switch Ports/LA(%)	>= 95%																								
B.1.15.2	O-11	Local Interoffice Transport/LA(%)	>= 95%											100.00%	41				YES			100.00%	33				YES
B.1.15.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			100.00%	1,131				YES			100.00%	782				YES			100.00%	510				YES
B.1.15.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.15.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			80.00%	15				NO											0.00%	1				NO

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	May-01 Equity
B.1.15.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%											100.00%	3				YES								
B.1.15.7	O-11	Line Sharing/LA(%)	>= 95%																								
B.1.15.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	4				YES			100.00%	21				YES			100.00%	3				YES
B.1.15.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%																								
B.1.15.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%																								
B.1.15.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.15.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	1				YES			100.00%	1				YES								
B.1.15.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	6				YES																
B.1.15.14	O-11	Other Design/LA(%)	>= 95%			100.00%	28				YES			100.00%	44				YES			100.00%	33				YES
B.1.15.15	O-11	Other Non-Design/LA(%)	>= 95%											100.00%	782				YES			100.00%	510				YES
B.1.15.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.15.17	O-11	LNP Standalone/LA(%)	>= 95%			99.08%	108				YES			100.00%	25				YES			100.00%	23				YES
		POC & Reject Response Completeness - Non-Mechanized																									
B.1.16.1	O-11	Switch Ports/LA(%)	>= 95%																								
B.1.16.2	O-11	Local Interoffice Transport/LA(%)	>= 95%			100.00%	1				YES			98.21%	56				YES			100.00%	62				YES
B.1.16.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			100.00%	10				YES			95.00%	20				YES			100.00%	12				YES
B.1.16.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			50.00%	4				NO			100.00%	8				YES			100.00%	11				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			100.00%	9				YES			100.00%	14				YES			100.00%	22				YES
B.1.16.7	O-11	Line Sharing/LA(%)	>= 95%			98.80%	83				YES			91.89%	74				NO			96.61%	59				YES
B.1.16.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	44				YES			100.00%	49				YES			97.78%	45				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			95.28%	339				YES			93.32%	404				NO			95.69%	466				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			99.22%	13				NO			100.00%	10				YES			100.00%	8				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	192				YES			100.00%	229				YES			99.52%	209				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	6				YES			100.00%	4				YES			100.00%	7				YES
B.1.16.14	O-11	Other Design/LA(%)	>= 95%			100.00%	56				YES			98.57%	70				YES			100.00%	104				YES
B.1.16.15	O-11	Other Non-Design/LA(%)	>= 95%											95.00%	20				YES			100.00%	12				YES
B.1.16.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.16.17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	506				YES			99.82%	546				YES			100.00%	883				YES
		POC & Reject Response Completeness (Multiple Responses) - Mechanized																									
B.1.17.1	O-11	Switch Ports/LA(%)	>= 95%																								
B.1.17.2	O-11	Local Interoffice Transport/LA(%)	>= 95%											100.00%	181				YES			100.00%	79				YES
B.1.17.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			99.90%	1,044				YES			100.00%	1,127				YES			100.00%	1,022				YES
B.1.17.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.17.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			93.39%	121				NO			94.85%	97				NO			95.33%	107				YES
B.1.17.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%																								
B.1.17.7	O-11	Line Sharing/LA(%)	>= 95%																								
B.1.17.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	4				YES			100.00%	16				YES								
B.1.17.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%																								
B.1.17.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%																								
B.1.17.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.17.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	1				YES																
B.1.17.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	1				YES																
B.1.17.14	O-11	Other Design/LA(%)	>= 95%			100.00%	105				YES			100.00%	181				YES			100.00%	79				YES
B.1.17.15	O-11	Other Non-Design/LA(%)	>= 95%											100.00%	1,127				YES			100.00%	1,022				YES
B.1.17.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.17.17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	18				YES			100.00%	14				YES			100.00%	22				YES
		POC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																									
B.1.18.1	O-11	Switch Ports/LA(%)	>= 95%											97.56%	41				YES			96.97%	33				YES
B.1.18.2	O-11	Local Interoffice Transport/LA(%)	>= 95%											83.48%	782				NO			85.88%	510				NO
B.1.18.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			89.97%	1,121				NO																
B.1.18.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.18.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			91.67%	12				NO																
B.1.18.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%											100.00%	3				YES								
B.1.18.7	O-11	Line Sharing/LA(%)	>= 95%																								
B.1.18.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	4				YES			100.00%	21				YES			100.00%	3				YES
B.1.18.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%																								
B.1.18.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%																								
B.1.18.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.18.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	1				YES			100.00%	1				YES								
B.1.18.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	6				YES																
B.1.18.14	O-11	Other Design/LA(%)	>= 95%			95.55%	29				YES			97.73%	44				YES			96.97%	33				YES
B.1.18.15	O-11	Other Non-Design/LA(%)	>= 95%											93.48%	782				NO			85.88%	510				NO
B.1.18.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.18.17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	108				YES			92.00%	25				NO			100.00%	23				YES
		POC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																									
B.1.19.1	O-11	Switch Ports/LA(%)	>= 95%																								
B.1.19.2	O-11	Local Interoffice Transport/LA(%)	>= 95%			100.00%	1				YES			95.45%	95				NO			82.93%	82				NO
B.1.19.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			80.00%	10				NO			94.74%	18				NO			100.00%	12				YES
B.1.19.4	O-11	Combo Other/LA(%)	>= 95%																								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			50.00%	2				NO			100.00%	9				YES			100.00%	11				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			100.00%	9				YES			100.00%	14				YES			86.36%	22				NO
B.1.19.7	O-11	Line Sharing/LA(%)	>= 95%			96.78%	62				YES			91.18%	68				NO			98.25%	57				YES
B.1.19.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			86.36%	44				NO			85.71%	49				NO			86.36%	44				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			95.26%	323				YES			94.43%	377				NO			91.46%	445				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			100.00%	8				YES			90.00%	10				NO			83.33%	6				NO
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%																								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	192				YES			100.00%	229				YES			100.00%	208				YES
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	6				YES			100.00%	4				YES			100.00%	7				YES
B.1.19.14	O-11	Other Design/LA(%)	>= 95%			87.50%	56				NO			88.41%	69				NO			83.65%	104				NO
B.1.19.15	O-11	Other Non-Design/LA(%)	>= 95%											94.74%	18				NO			100.00%	12				YES
B.1.19.16	O-11	INP Standalone/LA(%)	>= 95%																								
B.1.19.17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	508				YES			100.00%	545				YES			100.00%	883				YES
		Unbundled Network Elements - Provisioning																									
		Order Completion Interval																									
B.2.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.35	19,913			5.242				4.54	20,720			5.108				4.18	21,530			5.695			
B.2.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.02	237,886			1.314				1.03	228,166			1.470				1.17	251,196			1.847			
B.2.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	16.19	78			30.475				7.28	120			8.996				12.35	80			20.490			
B.2.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.75	18			0.831				1.52	9			2.422				2.07	10			2.614			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	DS1/DS3																			15.00	1				
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	DS1/DS3																								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	DS1/DS3																								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	DS1/DS3																								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	R&B	3.37	20,280	2.48	104	5.263	0.51736	1.7259	YES	4.56	21,074	3.54	41	5.133	0.80242	1.2720	YES	4.27	22,193	3.53	36	5.895	0.98323	0.7512	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	R&B	1.02	238,853	0.90	1,116	1.321	0.03964	3.0610	YES	1.04	227,288	0.33	479	1.494	0.06780	10.3870	YES	1.17	267,684	0.90	544	1.812	0.07777	2.3328	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(days)	R&B	0.33	92,821	0.34	986	0.283	0.01008	-0.2589	YES	Data included in B.2.1.3.1.2								Data available with July Run							
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/LA(days)	R&B	1.80	129,734	1.80	429	1.580	0.07551	2.7084	NO	Data included in B.2.1.3.1.2								Data available with July Run							
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	R&B	14.56	97	4.67	3	27.598	18.17841	0.8113	YES	7.58	144	1.00	1	9.055	0.94909	0.7240	YES	10.18	193	4.00	2	14.196	10.08890	0.8123	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	R&B	3.23	157			5.068				1.29	166	0.33	1	1.407	1.41145	0.9819	YES	2.71	173			8.193			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(days)	R&B	0.38	37			0.275				Data included in B.2.1.3.2.2								Data available with July Run							
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(days)	R&B	4.11	120			5.532				Data included in B.2.1.3.2.2								Data available with July Run							
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/LA(days)	R&B&O - Dep	4.54	21,042			9.908				6.08	22,825			11.273				5.53	23,508			11.147			
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/LA(days)	R&B&O - Dep																					Data data available with July Run			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/LA(days)	R&B&O - Dep	14.10	102			26.982				7.58	144			9.055				10.58	188			14.388			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/LA(days)	R&B&O - Dep																					Data data available with July Run			
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<5 circuits/Dispatch/LA(days)	ADSL to Retail	8.06	386	4.81	62	30.709	4.53701	0.7163	YES	4.86	273	4.75	40	7.877	1.33367	0.0825	YES	7.71	356	5.45	55	16.581			
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<5 circuits/Non-Dispatch/LA(days)	ADSL to Retail	3.17	129			1.334				3.18	191			1.289				4.17	251			4.272	2.40222	0.5245	YES
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/5-13 circuits/Dispatch/LA(days)	ADSL to Retail	6.78	9			11.032				4.00	4			0.000				13.00	2			11.314			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/5-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail																								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>= 14 circuits/Dispatch/LA(days)	ADSL to Retail									8.00	1			0.000											
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>= 14 circuits/Non-Dispatch/LA(days)	ADSL to Retail																								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/LA(days)	ISDN - BRI	12.12	138	10.72	46	9.577	1.62910	0.8584	YES	14.29	164	10.12	57	12.407	1.90770	2.1859	YES	8.50	294	12.20	54	14.427	2.13591	-1.2941	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/LA(days)	ISDN - BRI	4.07	110			5.274				4.51	159			6.478				1.88	190			3.276			
B.2.1.6.4.1	P-4	UNE ISDN/5-13 circuits/Dispatch/LA(days)	ISDN - BRI																								

BellSouth Monthly Performance Summary

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			Benchmark / Analog	July Data BST Measure	July Data BST Volume	July Data CLEC Measure	July Data CLEC Volume	July Data Standard Deviation	July Data Standard Error	July Data ZScore	July Data Jul-01 Equity	June Data BST Measure	June Data BST Volume	June Data CLEC Measure	June Data CLEC Volume	June Data Standard Deviation	June Data Standard Error	June Data ZScore	June Data Jun-01 Equity	May Data BST Measure	May Data BST Volume	May Data CLEC Measure	May Data CLEC Volume	May Data Standard Deviation	May Data Standard Error	May Data ZScore	May Data May-01 Equity
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/LA(days)	ISDN - BRI	0.33	1			0.000													0.33	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/LA(days)	ISDN - BRI																									
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/LA(days)	ISDN - BRI																									
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/LA(days)	ADSL to Retail	8.08	385			30.709				4.86	273	22.00	1	7.877	7.69131	-2.1720	NO	7.71	356			18.581			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/LA(days)	ADSL to Retail	3.17	129	3.66	51	1.334	0.22065	-2.1753	NO	3.18	191	3.39	23	1.289	0.28443	-0.7382	YES	4.17	251			4.272			
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/LA(days)	ADSL to Retail	6.78	9			11.032				4.00	4			0.000				13.00	2			11.314			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail																									
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/LA(days)	ADSL to Retail									8.00	1			0.000												
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/LA(days)	ADSL to Retail																									
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	3.37	20,280	5.21	28	5.263	0.99521	-1.8501	NO	4.56	21,074	4.87	91	5.133	0.53825	-0.5813	YES	4.27	22,193	6.99	81	5.895	0.61919	4.4005	NO
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	3.37	20,280			5.263				4.56	21,074			5.133				4.27	22,193			5.895			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	14.56	97			27.598				7.58	144	9.00	2	9.065	6.44886	-0.2205	YES	10.18	193			14.195			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	14.56	97			27.598				7.58	144			9.065				10.18	193			14.195			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	3.35	19,911			5.242				4.54	20,720			5.108				4.18	21,530			5.895			
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.59	129,262			1.549				1.47	139,018			1.734												
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	18.18	78			30.475				7.28	120			8.996				12.35	80			20.490			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	2.00	4			0.817				2.47	5			3.151												
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	3.37	20,280	5.42	72	5.263	0.62129	-3.2948	NO	4.56	21,074	5.29	48	5.133	0.74173	-0.9889	YES	4.27	22,193	7.18	88	5.895	0.71582	4.0869	NO
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	3.37	20,280			5.263				4.56	21,074			5.133				4.27	22,193			5.895			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	14.56	97			27.598				7.58	144	9.00	2	9.065	6.44886	-0.2205	YES	10.18	193			14.195			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	14.56	97			27.598				7.58	144			9.065				10.18	193			14.195			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	3.35	19,911			5.242				4.54	20,720			5.108				4.18	21,530			5.895			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.59	129,262			1.549				1.47	139,018			1.734												
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	18.18	78			30.475				7.28	120			8.996				12.35	80			20.490			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	2.00	4			0.817				2.47	5			3.151												
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/LA(days)	Design	21.91	1,364	10.13	8	27.053	9.59251	1.2289	YES	24.10	1,751	3.00	5	31.412	14.06805	1.5002	YES	26.97	1,313			33.921			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/LA(days)	Design	61.99	419			67.632				10.59	906			22.219				86.17	166			88.272			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/LA(days)	Design	5.20	5			3.564												26.00	5			13.064			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Design	15.34	36			18.843				1.89	6			1.690				1.00	1			0.000			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/LA(days)	R&B	3.37	20,280			5.263				4.56	21,074			5.133				4.27	22,193			5.895			
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	R&B	1.02	238,653			1.321				1.04	227,288			1.484				1.17	267,884			1.812			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/LA(days)	R&B	14.56	97			27.598				7.58	144			9.065				10.18	193			14.195			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	R&B	3.23	157			4.088				1.29	186			1.407				2.71	173			5.193			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.35	19,913			5.242				4.54	20,720			5.108				4.18	21,530			5.895			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.02	237,886			1.314				1.03	226,186			1.470				1.17	251,198			1.847			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	18.18	78			30.475				7.28	120			8.996				12.35	80			20.490			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.75	16			0.831				1.52	9			2.422				2.07	10			2.614			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.35	19,913			5.242				4.54	20,720	3.50	4	5.108	2.56415	0.4066	YES	4.18	21,530	2.75	8	5.895	2.01375	0.7106	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.02	237,886	0.95	252	1.314	0.98279	4.4327	YES	1.03	226,186	12.44	45	1.470	0.21910	-52.0627	NO	1.17	251,198	7.19	114	1.847	0.17305	-24.7444	NO
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	18.18	78			30.475				7.28	120			8.996				12.35	80	1.00	1	20.490	20.81787	0.5697	YES
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.75	16	0.33	2	0.831	0.62348	0.8695	YES	1.52	9	1.00	2	2.422	1.89297	0.2729	YES	2.07	10			2.614			
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Digital Loop < DS1	17.08	249	8.71	69	14.205	1.93260	4.3317	YES	15.33	227	10.12	57	10.349	1.53327	3.3993	YES	25.78	157	12.20	54	28.554	4.50458	3.0132	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1	8.70	285			9.377				27.63	8			24.564				7.50	6			10.927			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop < DS1																									
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1																									
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Digital Loop >= DS1	15.51	93	8.94	69	20.848	3.59806	2.3818	YES	28.81	30	6.52	77	34.069	7.33241	3.0129	YES	19.47	45	7.48	124	16.905	2.94201	4.0782	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1	3.22	3			5.006				6.00	7			5.196				20.50	2			16.264			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop >= DS1																									
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1																									
		Order Completion Interval within X days																										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/LA(days)	14 days											4.00	1				YES									
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/LA(days)	7 days			4.81	52				YES			4.77	39				YES			6.45	55					YES
		Held Orders																										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/LA(days)	R&B (POTS)	37.87	88			135.139				56.79	52			175.389				24.03	71			81.803			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0																							
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/LA(days)	R&B (POTS)	3.00	13			2.236				6.64	14			8.888				42.10	10			100.296			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/LA(days)	R&B (POTS)	2.00	1			0.000																				
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0																							
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0																							
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice																									
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/LA(days)	R&B	37.87	88	18.00	1	135.139	136.11454	0.1582	YES	56.75	53			173.857				23.71	72			81.071			
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES																	
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/LA(days)	R&B	3.00	13	0.00	0	2.236			YES	6.64	14			8.888				42.10	10			100.296			
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/LA(days)	R&B	10.50	2	0.00	0	12.021			YES																	
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES																	
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/LA(days)	R&B	0.00	0	0.00	0				YES																	
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/LA(days)	R&BAO - Disp	38.13	72			133.258				55.75	60			195.922				28.86	77			84.347			
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/LA(days)	R&BAO - Disp	0.00	0																							
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/LA(days)	R&BAO - Disp	68.11	28			94.959				66.40	25			87.351				118.33	27			122.713			
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/LA(days)	R&BAO - Disp	10.50	2			12.021				19.00	1			0.000												
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/LA(days)	R&BAO - Disp	0.00	0																							
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/LA(days)	R&BAO - Disp	1.67	3			0.577																				
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/LA(days)	ADSL to Retail	52.70	125	2.67	3	50.156	29.30284	1.7076	YES	62.98	173			76.536				66.66	120			61.841			
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES																	
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES	2.00	4			0.000				9.50	2			10.607			
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.8.1.1	P-1	UNE ISDN/<10 circuits/Facility/LA(days)	ISDN - BRI	58.50	2	0.00	0	21.920			YES	61.83	6			62.865				58.00	4	15.00	1	62.065	69.39022	0.6197	YES
B.2.3.8.1.2	P-1	UNE ISDN/<10 circuits/Equipment/LA(days)	ISDN - BRI	0.00	0	0.00	0				YES																	
B.2.3.8.1.3	P-1	UNE ISDN/<10 circuits/Other/LA(days)	ISDN - BRI	480.00	1	0.00	0	0.000			YES	235.50	2			318.077				238.00	2			272.843			
B.2.3.8.2.1	P-1	UNE ISDN/>=10 circuits/Facility/LA(days)	ISDN - BRI	0.00	0																							
B.2.3.8.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/LA(days)	ISDN - BRI	0.00	0																							
B.2.3.8.2.3	P-1	UNE ISDN/>=10 circuits/Other/LA(days)	ISDN - BRI	0.00	0																							
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/LA(days)	ADSL to Retail	52.70	125	0.00	0	50.156			YES	62.98	173			76.536				66.66	120			61.841			
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES																	
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES	2.00	4			0.000				9.50	2			10.607			
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0																							
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/LA(days)	R&B - Disp	37.87	88	0.00	0	135.139			YES	56.79	53			173.857				23.71	72			81.071			
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES																	
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/LA(days)	R&B - Disp	3.00	13	0.00	0	2.236			YES	6.64	14			8.156				42.10	10			100.296			
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/LA(days)	R&B - Disp	10.50	2	0.00	0	12.021			YES																	
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES																	
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0	0.00	0				YES																	
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	37.87	88	0.00	0	135.139			YES	56.79	52			175.389				24.03	71			81.803			
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES																	
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	3.00	13	0.00	0	2.236			YES	6.64	14			8.888				42.10	10			100.296			
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	2.00	1			0.000																				
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0																							
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0																							
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/LA(days)	R&B - Disp	37.87	88			135.139				56.75	53			Disp 173.857				23.71	72			81.071			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0																							
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/LA(days)	R&B - Disp	3.00	13			2.236				6.64	14			8.156				42.10	10			100.296			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/LA(days)	R&B - Disp	10.50	2			12.021																				

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	June Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	May Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0																						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0																						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	37.67	69			135.139				56.79	52			175.389				24.03	71			81.603			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0																						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	3.00	13			2.236				6.84	14			8.898				42.10	10			100.298			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	2.00	1			0.000																			
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0																						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0																						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design<10 circuits/Facility/LA(days)	R&B - Disp	37.67	69	0.00	0	135.139			YES	56.75	53			173.857				23.71	72			81.071			
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES																
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design<10 circuits/Other/LA(days)	R&B - Disp	3.00	13	0.00	0	2.236			YES	6.84	14			9.156				42.10	10			100.298			
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design>=10 circuits/Facility/LA(days)	R&B - Disp	10.50	2			12.021																			
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0																						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0																						
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	37.67	69	0.00	0	135.139			YES	56.79	52			175.389				24.03	71			81.603			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES																
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	3.00	13	0.00	0	2.236			YES	6.84	14			8.898				42.10	10			100.298			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	2.00	1			0.000																			
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0																						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0																						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/LA(days)	Design	48.87	3	0.00	0	20.599			YES	56.71	7			59.645				100.00	5			108.206			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/LA(days)	Design	0.00	0	0.00	0				YES																
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/LA(days)	Design	124.53	15	0.00	0	153.246			YES	142.45	11			149.032				150.00	17			130.538			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/LA(days)	Design	0.00	0							18.00	1			0.000											
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/LA(days)	Design	0.00	0																						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/LA(days)	Design	1.67	3			0.577																			
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/LA(days)	R&B	37.67	69	0.00	0	135.139			YES	56.75	53			173.857				23.71	72			81.071			
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES																
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/LA(days)	R&B	3.00	13	0.00	0	2.236			YES	6.84	14			8.888				42.10	10			100.298			
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/LA(days)	R&B	10.50	2			12.021																			
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/LA(days)	R&B	0.00	0																						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/LA(days)	R&B	0.00	0																						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	37.67	69	0.00	0	135.139			YES	56.79	52			175.389				24.03	71			81.603			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES																
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	3.00	13	0.00	0	2.236			YES	6.84	14			8.898				42.10	10			100.298			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	2.00	1			0.000																			
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0																						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0																						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	37.67	69	0.00	0	135.139			YES	56.79	52			175.389				24.03	71			81.603			
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES																
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	3.00	13	0.00	0	2.236			YES	6.84	14			8.898				42.10	10			100.298			
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	2.00	1	0.00	0	0.000			YES																
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES																
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES																
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/LA(days)	Digital Loop < DS1	0.00	0	2.67	3													58.00	1	15.00	1	0.000	0.00000		YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/LA(days)	Digital Loop < DS1	0.00	0	0.00	0				YES																
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/LA(days)	Digital Loop < DS1	3.00	2	0.00	0	2.828			YES	4.14	7			3.871				10.00	1			0.000			
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/LA(days)	Digital Loop < DS1																								
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/LA(days)	Digital Loop < DS1																								
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/LA(days)	Digital Loop < DS1																								
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/LA(days)	Digital Loop >= DS1	0.00	0	5.00	1													5.00	2	21.00	1	2.828	3.46407	-4.6188	NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/LA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES																
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/LA(days)	Digital Loop >= DS1	2.00	2	0.00	0	0.000			YES	10.00	2			1.414				11.00	3			0.000			
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/LA(days)	Digital Loop >= DS1																								
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/LA(days)	Digital Loop >= DS1																								
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/LA(days)	Digital Loop >= DS1																								
		% Jeopardies - Mechanized																									
B.2.5.1	P-2	Switch Ports/LA(%)	R&B (POTS)	0.40%	272,350							0.48%	282,561							0.44%	286,895						
B.2.5.2	P-2	Local Interoffice Transport/LA(%)	DS1/ DS3 - interoffice																								
B.2.5.3	P-2	Loop + Port Combinations/LA(%)	R&D	0.41%	273,853	0.88%	1,093		0.00156	-3.0438	NO	0.49%	284,247	1.07%	558		0.00295	-1.8880	NO	0.43%	304,343	0.29%	1,030		0.00205	0.5892	YES
B.2.5.4	P-2	Combo Other/LA(%)	R&B&D - Disp	3.91%	42,040							0.87%	287,566							0.80%	306,240						
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	ADSL to Retail	17.05%	4,484	8.85%	73		0.04437	2.2984	YES	13.55%	4,207	6.67%	120		0.03168	2.1721	YES	17.81%	4,890	8.20%	61		0.04909	1.9180	YES
B.2.5.6	P-2	UNE ISDN/LA(%)	ISDN - BRI	11.11%	270	0.00%	4		0.15829	0.7019	YES	12.15%	362	37.21%	43		0.06271	-4.7536	NO	8.12%	506	0.00%	7		0.10394	0.7811	YES
B.2.5.7	P-2	Line Sharing/LA(%)	ADSL to Retail	17.05%	4,484	0.00%	50		0.05248	3.1977	YES	13.55%	4,207							17.81%	4,890						
B.2.5.8	P-2	2W Analog Loop Design/LA(%)	R&B - Disp	0.41%	273,853	9.09%	11		0.01929	4.4966	NO	0.49%	284,247	100.00%	3		0.04019	-24.7579	NO	0.43%	304,343	100.00%	5		0.02934	33.9306	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/LA(%)	R&B (POTS) excl SB Or	0.80%	179,889							0.72%	175,333	0.00%	1		0.08427	0.0849	YES	0.82%	204,113						
B.2.5.10	P-2	2W Analog Loop w/INP Design/LA(%)	R&B - Disp	0.41%	273,853							0.49%	284,247	40.00%	6		0.03113	-12.6910	NO	0.43%	304,343						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	R&B (POTS) excl SB Or	0.80%	179,889							0.72%	175,333							0.82%	204,113						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/LA(%)	R&B - Disp	0.41%	273,853							0.49%	284,247							0.43%	304,343	0.00%	1		0.06562	0.0659	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	R&B (POTS) excl SB Or	0.80%	179,889	0.00%	12		0.02237	0.2701	YES	0.72%	175,333							0.82%	204,113						
B.2.5.14	P-2	Other Design/LA(%)	Design	25.49%	2,040	33.33%	3		0.25180	0.3115	YES	15.27%	3,308	0.00%	3		0.20774	0.7348	YES	26.97%	1,895						
B.2.5.15	P-2	Other Non-Design/LA(%)	R&B	0.41%	273,853							0.49%	284,247							0.43%	304,343						
B.2.5.16	P-2	INP (Standalone)/LA(%)	R&B (POTS)	0.40%	272,350							0.48%	282,561							0.44%	286,895						
B.2.5.17	P-2	LNP (Standalone)/LA(%)	R&B (POTS)	0.40%	272,350	0.00%	119		0.00578	0.6904	YES	0.48%	282,561	0.00%	23		0.01438	0.3322	YES	0.44%	286,895	0.00%	6		0.02711	0.1634	YES
B.2.5.18	P-2	Digital Loop < DS1/LA(%)	Digital Loop < DS1	10.62%	546	6.78%	74		0.03017	1.0128	YES	25.48%	259	37.21%	43		0.07176	-3.6342	YES	32.82%	187	0.00%	7		0.18048	1.8074	YES
B.2.5.19	P-2	Digital Loop >= DS1/LA(%)	Digital Loop >= DS1	34.67%	75	72.29%	83		0.07582	-4.9521	NO	53.49%	43	24.73%	182		0.08457	3.4010	YES	55.56%	54	51.41%	142		0.07944	0.5220	YES
		% Jeopardies - Non-Mechanized																									
B.2.6.1	P-2	Switch Ports/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic								Diagnostic			0.00%	2				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/LA(%)	Diagnostic			3.13%	32				Diagnostic			0.00%	12				Diagnostic			0.00%	18				Diagnostic
B.2.6.4	P-2	Combo Other/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			8.57%	70				Diagnostic			25.58%	43				Diagnostic			10.92%	119				Diagnostic
B.2.6.6	P-2	UNE ISDN/LA(%)	Diagnostic			33.33%	63				Diagnostic			18.64%	56				Diagnostic			31.82%	88				Diagnostic
B.2.6.7	P-2	Line Sharing/LA(%)	Diagnostic			0.00%	4				Diagnostic			0.00%	29				Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/LA(%)	Diagnostic			17.39%	46				Diagnostic			13.58%	162				Diagnostic								Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/LA(%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic								Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic			11.11%	9				Diagnostic			0.00%	1				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			1.00%	548				Diagnostic			2.00%	433				Diagnostic			4.00%	87				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			0.00%	12				Diagnostic			0.00%	2				Diagnostic			0.00%	4				Diagnostic
B.2.6.14	P-2	Other Design/LA(%)	Diagnostic			50.00%	6				Diagnostic			0.00%	6				Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/LA(%)	Diagnostic			0.00%	1				Diagnostic								Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/LA(%)	Diagnostic			0.00%	1				Diagnostic								Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/LA(%)	Diagnostic			0.00%	585				Diagnostic			0.00%	519				Diagnostic			0.00%	164				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/LA(%)	Diagnostic			26.49%	102				Diagnostic			19.64%	56				Diagnostic			31.82%	88				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/LA(%)	Diagnostic			65.79%	76				Diagnostic			38.46%	65				Diagnostic			46.41%	209				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																									
B.2.8.1	P-2	Switch Ports/LA(hours)	>= 48 hrs																								
B.2.8.2	P-2	Local Interoffice Transport/LA(hours)	>= 48 hrs																								
B.2.8.3	P-2	Loop + Port Combinations/LA(hours)	>= 48 hrs			91.20	15				YES			272.00	6				YES			184.00	3				YES
B.2.8.4	P-2	Combo Other/LA(hours)	>= 48 hrs																								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(hours)	>= 48 hrs			258.20	5				YES			318.00	8				YES			66.40	5				YES
B.2.8.6	P-2	UNE ISDN/LA(hours)	>= 48 hrs											424.50	18				YES								
B.2.8.7	P-2	Line Sharing/LA(hours)	>= 48 hrs																								
B.2.8.8	P-2	2W Analog Loop Design/LA(hours)	>= 48 hrs			744.00	1				YES			344.00	3				YES			254.40	5				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/LA(hours)	>= 48 hrs																								
B.2.8.10	P-2	2W Analog Loop w/INP Design/LA(hours)	>= 48 hrs											444.00	2				YES								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/LA(hours)	>= 48 hrs																								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/LA(hours)	>= 48 hrs																								
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/LA(hours)	>= 48 hrs																								
B.2.8.14	P-2	Other Design/LA(hours)	>= 48 hrs			264.00	1				YES																
B.2.8.15	P-2	Other Non-Design/LA(hours)	>= 48 hrs																								
B.2.8.16	P-2	INP (Standalone)/LA(hours)	>= 48 hrs																								
B.2.8.17	P-2	LNP (Standalone)/LA(hours)	>= 48 hrs																								
B.2.8.18	P-2	Digital Loop < DS1/LA(hours)	>= 48 hrs			258.20	5				YES			424.50	18				YES								
B.2.8.19	P-2	Digital Loop >= DS1/LA(hours)	>= 48 hrs			461.60	60				YES			337.00	45				YES			260.11	73				YES
		Average Jeopardy Notice Interval - Non-Mechanized																									
B.2.9.1	P-2	Switch Ports/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.9.2	P-2	Local Interoffice Transport/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/LA(hours)	Diagnostic			878.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.9.4	P-2	Combo Other/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(hours)	Diagnostic			156.00	6				Diagnostic			183.27	11				Diagnostic			149.54	13				Diagnostic
B.2.9.6	P-2	UNE ISDN/LA(hours)	Diagnostic			243.43	21				Diagnostic			240.00	11				Diagnostic			197.14	28				Diagnostic
B.2.9.7	P-2	Line Sharing/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/LA(hours)	Diagnostic			278.00	8				Diagnostic			253.09	22				Diagnostic								Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/LA(hours)	Diagnostic			360.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/LA(hours)	Diagnostic								Diagnostic			188.00	1				Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/LA(hours)	Diagnostic			138.80	5				Diagnostic			142.48	8				Diagnostic			183.33	4				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/LA(hours)	Diagnostic			504.00	3				Diagnostic								Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/LA(hours)	Diagnostic			231.66	26				Diagnostic			240.00	11				Diagnostic			197.14	28				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/LA(hours)	Diagnostic			226.56	50				Diagnostic			216.88	25				Diagnostic			180.02	97				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																									
B.2.10.1	P-2	Switch Ports/LA(%)	95% >= 48 hrs																								
B.2.10.2	P-2	Local Interoffice Transport/LA(%)	95% >= 48 hrs																								
B.2.10.3	P-2	Loop + Port Combinations/LA(%)	95% >= 48 hrs			33.33%	6				NO			100.00%	4				YES			100.00%	3				YES
B.2.10.4	P-2	Combo Other/LA(%)	95% >= 48 hrs																								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	95% >= 48 hrs																			40.00%	5				NO
B.2.10.6	P-2	UNE ISDN/LA(%)	95% >= 48 hrs																								
B.2.10.7	P-2	Line Sharing/LA(%)	95% >= 48 hrs																								
B.2.10.8	P-2	2W Analog Loop Design/LA(%)	95% >= 48 hrs																								
B.2.10.9	P-2	2W Analog Loop Non-Design/LA(%)	95% >= 48 hrs																								
B.2.10.10	P-2	2W Analog Loop w/INP Design/LA(%)	95% >= 48 hrs																								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	95% >= 48 hrs																								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/LA(%)	95% >= 48 hrs																								
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	95% >= 48 hrs																								
B.2.10.14	P-2	Other Design/LA(%)	95% >= 48 hrs																								
B.2.10.15	P-2	Other Non-Design/LA(%)	95% >= 48 hrs																								
B.2.10.16	P-2	INP (Standalone)/LA(%)	95% >= 48 hrs																								
B.2.10.17	P-2	LNP (Standalone)/LA(%)	95% >= 48 hrs																								
B.2.10.18	P-2	Digital Loop < DS1/LA(%)	95% >= 48 hrs																								
B.2.10.19	P-2	Digital Loop >= DS1/LA(%)	95% >= 48 hrs			100.00%	5				YES											83.94%	66				NO
		% Jeopardy Notice >= 48 hours - Non-Mechanized																									
B.2.11.1	P-2	Switch Ports/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/LA(%)	Diagnostic			40.00%	5				Diagnostic			100.00%	2				Diagnostic								Diagnostic
B.2.11.4	P-2	Combo Other/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			100.00%	4				Diagnostic			100.00%	4				Diagnostic			72.73%	11				Diagnostic
B.2.11.6	P-2	UNE ISDN/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.7	P-2	Line Sharing/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			40.00%	5				Diagnostic			50.00%	8				Diagnostic			50.00%	4				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/LA(%)	Diagnostic			100.00%	2				Diagnostic								Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/LA(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/LA(%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic			66.67%	27				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/LA(%)	Diagnostic			100.00%	55				Diagnostic			100.00%	23				Diagnostic			73.68%	95				Diagnostic
		Coordinated Customers Conversions																									
B.2.12.1	P-7	Loops with INP/LA(%)	>= 95% w in 15 min																								
B.2.12.2	P-7	Loops with LNP/LA(%)	>= 95% w in 15 min			100.00%	486				YES			100.00%	445				YES			100.00%	480				YES
		% Hot Cuts > 15 minutes Early																									
B.2.13.1	P-7A	Time-Specific SL1/LA(%)	<= 5%																								
B.2.13.2	P-7A	Time-Specific SL2/LA(%)	<= 5%			0.00%	97				YES			1.14%	88				YES			0.00%	92				YES
B.2.13.3	P-7A	Non-Time Specific SL1/LA(%)	<= 5%																								
B.2.13.4	P-7A	Non-Time Specific SL2/LA(%)	<= 5%			0.00%	40				YES			0.00%	31				YES			0.00%	38				YES
		Hot Cut Timeliness																									
B.2.14.1	P-7A	Time-Specific SL1/LA(%)	>= 95% w in 15 min																								
B.2.14.2	P-7A	Time-Specific SL2/LA(%)	>= 95% w in 15 min			100.00%	97				YES			97.73%	88				YES			100.00%	92				YES
B.2.14.3	P-7A	Non-Time Specific SL1/LA(%)	>= 95% w in 15 min																								
B.2.14.4	P-7A	Non-Time Specific SL2/LA(%)	>= 95% w in 15 min			97.50%	40				YES			96.77%	31				YES			100.00%	38				YES
		% Hot Cuts > 15 minutes Late																									
B.2.15.1	P-7A	Time-Specific SL1/LA(%)	<= 5%																								
B.2.15.2	P-7A	Time-Specific SL2/LA(%)	<= 5%			0.00%	97				YES			1.14%	88				YES			0.00%	92				YES
B.2.15.3	P-7A	Non-Time Specific SL1/LA(%)	<= 5%																								
B.2.15.4	P-7A	Non-Time Specific SL2/LA(%)	<= 5%			2.50%	40				YES			3.23%	31				YES			0.00%	38				YES
		Average Recovery Time - CCC																									
B.2.16.1	P-7B	Loops with INP/LA(time units)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/LA(time units)	Diagnostic			172.50	2				Diagnostic								Diagnostic			1463.50	2				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts																									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/LA(%)	<= 5%			0.50%	398				YES			1.34%	449				YES			1.94%	463				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/LA(%)	<= 5%																								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/LA(%)	<= 5%																								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/LA(%)	<= 5%																								
		% Missed Installation Appointments																									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/LA(%)	R&B (POTS)	5.41%	22,553							6.86%	23,091							4.30%	23,951						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.02%	248,847							0.02%	238,934							0.02%	252,438						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	11.22%	98							9.77%	133							2.06%	87						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	16							0.00%	8							0.00%	10						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/LA(%)	DS1/DS3																			0.00%	1				
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(%)	DS1/DS3																								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/LA(%)	DS1/DS3																								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(%)	DS1/DS3																								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/LA(%)	R&B	5.38%	22,833	6.49%	185		0.01866	-0.9838	YES	6.82%	23,356	7.69%	78		0.02858	-0.3066	YES	4.24%	24,516	4.62%	65		0.02502	-0.1512	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(%)	R&B	0.02%	249,818	0.13%	1,523		0.00030	-2.7861	NO	0.03%	240,060	0.00%	484		0.00078	0.3780	YES	0.02%	278,934	0.00%	963		0.00043	0.4108	YES
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(%)	R&B	0.00%	92,863	0.00%	862		0.00000		YES				Data Included in B.2.18.3.1.2								Data quality problems with Jun Plus				
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch in/LA(%)	R&B	0.04%	140,856	0.24%	831		0.00070	-2.8611	NO				Data Included in B.2.18.3.1.2								Data quality problems with Jun Plus				
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/LA(%)	R&B	9.40%	117	0.00%	4		0.14940	0.6335	YES	10.19%	157	0.00%	2		0.21528	0.4734	YES	3.33%	210	0.00%	3		0.10436	0.3194	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	157	0.00%	1		0.00000		YES	0.00%	170	0.00%	1		0.00000		YES	0.00%	176	0.00%	1		0.00000		YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(%)	R&B	0.00%	37										Data Included in B.2.18.3.2.2								Data quality problems with Jun Plus				
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch in/LA(%)	R&B	0.00%	120	0.00%	1		0.00000		YES				Data Included in B.2.18.3.2.2								Data quality problems with Jun Plus				
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/LA(%)	R&B&D - Disp	5.41%	24,328							5.71%	25,111							4.12%	25,938						
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch in/LA(%)	R&B&D - Disp																								
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/LA(%)	R&B&D - Disp	9.02%	122							10.19%	157							3.28%	215						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch in/LA(%)	R&B&D - Disp																				Data Quality Problems with Jun Plus				
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.80%	4,026	0.75%	133		0.02363	2.0620	YES	5.27%	3,982	3.80%	158		0.01813	0.8142	YES	5.81%	4,193	2.37%	169		0.01851	1.9189	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	0.00%	158							0.41%	246							0.00%	349						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	0.00%	41							3.70%	27							15.38%	13						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail																								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/LA(%)	ISDN - BRI	17.73%	141	12.50%	64		0.05750	0.9089	YES	10.24%	166	8.00%	100		0.03838	0.5839	YES	9.44%	286	8.51%	94		0.02907	-0.7120	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN - BRI	1.80%	111							3.14%	159							1.10%	181						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/LA(%)	ISDN - BRI																								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN - BRI	0.00%	1															0.00%	1						
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.80%	4,026	0.00%	1		0.26819	0.2908	YES	5.27%	3,982	100.00%	1		0.22354	-4.2376	NO	5.81%	4,193						
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	0.00%	158	0.00%	53		0.00000		YES	0.41%	246	0.00%	28		0.01249	0.3254	YES	0.00%	349						

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.18.7.2.1	P-3	Line Sharing>=10 circuits/Dispatch/LA(%)	ADSL to Retail	0.00%	41							3.70%	27							15.38%	13						
B.2.18.7.2.2	P-3	Line Sharing>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail																								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	5.38%	22,933	0.00%	50		0.03196	1.6844	YES	6.82%	23,356	2.49%	201		0.01785	2.4733	YES	4.24%	24,616	0.00%	144		0.01684	2.5168	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	5.38%	22,933							6.82%	23,356							4.24%	24,616						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	9.40%	117	0.00%	3		0.17095	0.5509	YES	10.19%	157	0.00%	5		0.13743	0.7415	YES	3.33%	210						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	9.40%	117							10.19%	157							3.33%	210						
B.2.18.8.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	5.41%	22,550	0.00%	1		0.22691	0.2383	YES	6.86%	23,001	0.00%	2		0.17880	0.3839	YES	4.30%	23,951						
B.2.18.8.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.04%	140,380							0.04%	151,746														
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	11.22%	98							9.77%	133							2.08%	97						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	5														
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	5.38%	22,933							6.82%	23,356	0.00%	13		0.08992	0.9749	YES	4.24%	24,616	0.00%	1		0.20144	0.2103	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	5.38%	22,933							6.82%	23,356							4.24%	24,616						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	9.40%	117							10.19%	157							3.33%	210						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	9.40%	117							10.19%	157							3.33%	210						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	5.41%	22,550							6.86%	23,001							4.30%	23,951						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.04%	140,380							0.04%	151,746														
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	11.22%	98							9.77%	133							2.08%	97						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	5														
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	5.38%	22,933	0.00%	139		0.01920	2.8031	YES	6.82%	23,356	3.87%	109		0.02420	1.3003	YES	4.24%	24,616	0.00%	101		0.02008	2.1096	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	5.38%	22,933							6.82%	23,356							4.24%	24,616						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	9.40%	117							10.19%	157	0.00%	4		0.15318	0.6853	YES	3.33%	210						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	9.40%	117							10.19%	157							3.33%	210						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	5.41%	22,550	0.00%	4		0.11316	0.4786	YES	6.86%	23,001							4.30%	23,951	0.00%	2		0.14339	0.2996	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.04%	140,380							0.04%	151,746														
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	11.22%	98							9.77%	133							2.08%	97						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	5														
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/LA(%)	Design	5.79%	1,399	18.18%	11		0.07069	1.7529	NO	5.24%	1,755	0.00%	8		0.07448	0.7038	YES	7.80%	1,321						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/LA(%)	Design	3.32%	422							1.78%	909							8.24%	170						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/LA(%)	Design	0.00%	5															0.00%	5						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/LA(%)	Design	0.00%	36							0.00%	6							0.00%	1						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/LA(%)	R&B	5.38%	22,933	0.00%	1		0.22565	0.2365	YES	6.82%	23,356							4.24%	24,616						
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/LA(%)	R&B	0.02%	249,618							0.03%	240,080							0.02%	278,934						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/LA(%)	R&B	9.40%	117							10.19%	157							3.33%	210						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	157							0.00%	170							0.00%	178						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	5.41%	22,553	0.00%	1		0.22630	0.2392	YES	6.86%	23,001							4.30%	23,951						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.02%	248,847							0.03%	238,934							0.02%	262,438						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	11.22%	98							9.77%	133							2.08%	97						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	16							0.00%	9							0.00%	10						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	5.41%	22,553							6.86%	23,001	0.00%	13		0.07015	0.9786	YES	4.30%	23,951	0.00%	38		0.03292	1.3051	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.02%	248,847	0.38%	262		0.00092	-3.9026	NO	0.03%	238,934	0.00%	457		0.00079	0.3603	YES	0.02%	262,438	0.00%	619		0.00064	0.3328	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	11.22%	98							9.77%	133							2.08%	97	0.00%	1		0.14283	0.1444	YES
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	16	0.00%	4		0.00000		YES	0.00%	9	0.00%	3		0.00000		YES	0.00%	10	0.00%	3		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/LA(%)	Digital Loop < DS1	16.54%	254	4.88%	164		0.03721	3.1325	YES	21.30%	230	8.00%	100		0.04905	2.7128	YES	21.38%	159	6.51%	84		0.05335	2.4132	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1	0.00%	287							12.50%	8							0.00%	8						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop < DS1																								
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1																								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/LA(%)	Digital Loop >= DS1	9.38%	64	11.95%	159		0.04315	-0.5967	YES	37.50%	32	8.06%	236		0.09120	3.2291	YES	13.04%	46	9.67%	331		0.06298	0.6370	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	0.00%	3							14.29%	7							50.00%	2						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop >= DS1																								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1																								
		% Provisioning Troubles within 30 Days																									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.65%	23,001							7.48%	23,951							5.12%	28,420						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	3.90%	238,934							4.00%	262,438							3.26%	254,983						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	15.79%	133							10.31%	97							7.56%	119						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9							0.00%	10							0.72%	138						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/LA(%)	DS1/DS3											100.00%	1					4.64%	784	50.00%	2		0.15195	-2.9720	NO
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(%)	DS1/DS3																	0.00%	1						
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/LA(%)	DS1/DS3																								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(%)	DS1/DS3																								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/LA(%)	R&B	7.56%	23,356	5.52%	582		0.01128	1.8069	YES	7.30%	24,616	3.08%	85		0.00231	1.3071	YES	5.03%	28,986	7.84%	51		0.03084	-0.8171	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(%)	R&B	3.89%	240,080	4.80%	884		0.00735	-1.3789	YES	3.77%	278,934	1.77%	963		0.00615	3.2571	YES	3.25%	256,930	5.59%	580		0.00731	-3.2010	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(%)	R&B				*Data included in B.2.19.3.1.2*								*Data included in B.2.19.3.1.2*								*Data data available in prior quarter*				
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/LA(%)	R&B				*Data included in B.2.19.3.1.2*								*Data included in B.2.19.3.1.2*								*Data data available in prior quarter*				
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/LA(%)	R&B	14.01%	157	0.00%	3		0.20232	0.6826	YES	6.67%	210	0.00%	3		0.14504	0.4596	YES	4.62%	195	0.00%	1		0.21036	0.2194	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	170							0.57%	176	0.00%	1		0.07538	0.0754	YES	0.32%	312	0.00%	1		0.05661	0.5566	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(%)	R&B				*Data included in B.2.19.3.2.2*								*Data included in B.2.19.3.2.2*								*Data data available in prior quarter*				
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(%)	R&B				*Data included in B.2.19.3.2.2*								*Data included in B.2.19.3.2.2*								*Data data available in prior quarter*				
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/LA(%)	R&BAD - Disp	7.27%	25,111							7.09%	25,939							4.77%	31,307						
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/LA(%)	R&BAD - Disp																				*Data data available in prior quarter*				
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/LA(%)	R&BAD - Disp	14.01%	157							6.51%	215							4.59%	198						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/LA(%)	R&BAD - Disp																				*Data data available in prior quarter*				
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.66%	3,982	6.96%	156		0.02157	0.3233	YES	7.13%	4,193	9.47%	169		0.02019	-1.1572	YES	3.14%	4,017	4.47%	425		0.00890	-1.4961	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	9.35%	246							8.31%	349							7.67%	287						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	7.41%	27							0.00%	13							0.00%	8						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail																								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/LA(%)	ISDN - BRI	0.00%	166	11.00%	100		0.00000		NO	0.00%	295	11.70%	94		0.00000		NO	18.75%	128	7.78%	116		0.05003	2.1965	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN - BRI	0.00%	159							0.00%	181							2.35%	255						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/LA(%)	ISDN - BRI																								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN - BRI									0.00%	1														
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.66%	3,982	100.00%	1		0.26598	3.4717	NO	7.13%	4,193							3.14%	4,017						
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	9.35%	246	6.45%	31		0.05548	0.5226	YES	6.31%	349	0.00%	15		0.07278	1.1416	YES	7.67%	287						
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	7.41%	27							0.00%	13							0.00%	8						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail																								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.56%	23,356	0.00%	57		0.03505	2.1560	YES	7.30%	24,616	2.78%	144		0.02174	2.0790	YES	5.03%	28,986	2.01%	249		0.01381	2.1727	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.56%	23,356							7.30%	24,616							5.03%	28,986	0.00%	13		0.08065	0.6296	YES
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.01%	157	0.00%	1		0.34822	0.4024	YES	6.67%	210							4.62%	195	0.00%	4		0.10598	0.4355	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.01%	157							6.67%	210							4.62%	195						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.65%	23,001	0.00%	2		0.18793	0.4069	YES	7.48%	23,951							5.12%	28,420	0.00%	1		0.22033	0.2322	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or									3.75%	178,737										*Data data available in prior quarter*				
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	15.79%	133							10.31%	97							7.56%	119	0.00%	1		0.26551	0.2849	YES
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or									0.00%	5										*Data data available in prior quarter*				
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.56%	23,356	0.00%	13		0.07333	1.0306	YES	7.30%	24,616	0.00%	1		0.26014	0.2906	YES	5.03%	28,986	0.00%	2		0.15490	0.3256	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.56%	23,356							7.30%	24,616							5.03%	28,986						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.01%	157							6.67%	210							4.62%	195						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.01%	157							6.67%	210							4.62%	195						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.65%	23,001							7.48%	23,951							5.12%	28,420						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or									3.75%	178,737										*Data data available in prior quarter*				
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	15.79%	133							10.31%	97							7.56%	119						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or									0.00%	5										*Data data available in prior quarter*				
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.56%	23,356	1.60%	125		0.02270	2.5131	YES	7.30%	24,616	2.50%	160		0.02063	2.3265	YES	5.03%	28,986	3.59%	187		0.01897	0.8509	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.56%	23,356							7.30%	24,616							5.03%	28,986						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.01%	157	0.00%	4		0.17576	0.7873	YES	6.67%	210							4.62%	195	100.00%	1		0.21036	4.5344	NO
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.01%	157							6.67%	210							4.62%	195						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.65%	23,001							7.48%	23,951	0.00%	4		0.13156	0.5687	YES	5.12%	28,420	0.00%	1		0.22033	0.2322	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	3.90%	151,748							3.75%	178,737										*Data data available in prior quarter*				
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	15.79%	133							10.31%	97							7.56%	119	0.00%	1		0.26551	0.2849	YES
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	5							0.00%	5										*Data data available in prior quarter*				
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/LA(%)	Design	3.48%	1,755	0.00%	8		0.06121	0.5678	YES	3.18%	1,321							1.51%	2,318	0.00%	236		0.00633	1.8117	YES
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/LA(%)	Design	0.11%	908							0.59%	170							0.58%	171						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/LA(%)	Design									0.00%	5							0.00%	3						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/LA(%)	Design	0.00%	8							0.00%	1														
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/LA(%)	R&B	7.56%	23,356							7.30%	24,616							5.03%	28,986						
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/LA(%)	R&B	3.89%	240,080							3.77%	278,934							3.25%	256,930	0.00%	54		0.02414	1.3473	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/LA(%)	R&B	14.01%	157							6.67%	210							4.62%	195						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	170							0.57%	176							0.32%	312						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.65%	23,001							7.48%	23,951							5.12%	28,420						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	3.90%	238,934							4.00%	262,438							3.26%	254,983						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	15.79%	133							10.31%	97							7.56%	119						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9							0.00%	10							0.72%	138						

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.19.17.1.1	P-8	LNP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.85%	23,001							7.48%	23,861							5.12%	28,420						
B.2.19.17.1.2	P-8	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	3.92%	238,934							4.92%	262,438							3.26%	254,983						
B.2.19.17.2.1	P-8	LNP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	19.78%	133							10.31%	97							7.56%	119						
B.2.19.17.2.2	P-8	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9							0.00%	10							0.72%	138						
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/LA(%)	Digital Loop < DS1	0.00%	230	9.36%	235		0.00000		NO	0.00%	158	11.70%	94		0.00000		NO			2.00%	50				
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1	0.00%	8							0.00%	8														
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop < DS1																								
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1																								
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/LA(%)	Digital Loop >= DS1	0.00%	32	15.84%	101		0.00000		NO	0.00%	46	12.99%	331		0.00000		NO	10.20%	58	5.70%	328		0.04048	1.1115	YES
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	0.00%	7							0.00%	2							1.94%	61						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop >= DS1																								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1																								
		Average Completion Notice Interval - Mechanized																									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	12,263			9.843				1.79	12,929			9.339				1.86	13,170			12.051			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.02	192,813			4.023				1.31	194,290			5.242				1.06	201,588			4.172			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.41	5			0.325				5.42	7			12.480				0.69	9			0.285			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/LA(hours)	DS1/ DS3 - Interoffice																								
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(hours)	DS1/ DS3 - Interoffice																								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/LA(hours)	DS1/ DS3 - Interoffice																								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(hours)	DS1/ DS3 - Interoffice																								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/LA(hours)	R&B	1.28	12,499	0.47	148	9.917	0.81999	0.0667	YES	1.79	13,123	8.90	112	9.343	0.88891	-8.0204	NO	1.98	13,428	13.07	84	12.121	1.32997	9.3989	NO
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(hours)	R&B	1.02	192,813	0.85	1,248	4.027	0.11436	1.4817	YES	1.32	194,777	3.19	453	5.272	0.24787	-7.5652	NO	1.08	210,034	2.01	622	4.214	0.14725	6.2943	NO
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(hours)	R&B	1.45	78,025	0.81	534	5.561	0.24105	2.6986	YES	Data included in B.2.21.3.1.2								Data included in B.2.21.3.1.2							
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/LA(hours)	R&B	0.73	116,777	0.98	714	2.569	0.09842	1.4786	YES	Data included in B.2.21.3.1.2								Data included in B.2.21.3.1.2							
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/LA(hours)	R&B	4.15	75	0.02	3	14.589	8.58995	0.4809	YES	3.86	107	34.37	4	12.816	6.52642	4.8752	NO	5.75	155	18.30	4	11.941	6.04725	-2.0745	NO
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(hours)	R&B	0.87	117	0.02	1	3.012	3.02515	0.2796	YES	3.32	156	0.90	1	30.130	30.22842	0.0800	YES	1.62	137	1.22	1	4.015	4.02933	0.1004	YES
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(hours)	R&B	0.67	20			0.216				Data included in B.2.21.3.2.2															
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(hours)	R&B	0.91	87	0.02	1	3.301	3.31817	0.2671	YES	Data included in B.2.21.3.2.2															
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/LA(hours)	R&BAD - Disp	9.04	13,361			107.117				7.00	14,156			91.786				11.04	14,385			139.678			
B.2.21.4.1.2	P-5	Combo Other/<10 circuits/Dispatch In/LA(hours)	R&BAD - Disp																	6.80	180			15.855			
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/LA(hours)	R&BAD - Disp	4.15	79			14.208				3.86	107			12.816				5.75	155			11.941			
B.2.21.4.2.2	P-5	Combo Other/>=10 circuits/Dispatch In/LA(hours)	R&BAD - Disp																								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(hours)	ADSL to Retail	1.27	3,486			8.993				2.44	3,352	6.40	2	9.538	8.74818	-0.5868	YES	1.39	3,810			8.144			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail	0.53	123			0.309				0.97	221			4.902				1.14	302			7.019			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(hours)	ADSL to Retail	0.24	34			1.318				1.38	19			5.061				0.00	10			0.008			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail																								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/LA(hours)	ISDN - BRI	38.32	87	0.03	1	45.541	45.80238	0.6359	YES	28.96	108			53.897				48.28	191			79.801			
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/LA(hours)	ISDN - BRI	11.27	85			30.577				8.28	107			23.957				9.40	98			55.400			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/LA(hours)	ISDN - BRI																								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/LA(hours)	ISDN - BRI	0.82	1			0.000												0.87	1			0.000			
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/LA(hours)	ADSL to Retail	1.27	3,486			8.993				2.44	3,352			9.538				1.39	3,810			8.144			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail	0.53	123			0.309				0.97	221			4.902				1.14	302			7.019			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/LA(hours)	ADSL to Retail	0.24	34			1.318				1.38	19			5.061				0.00	10			0.008			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail																								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.28	12,499	0.00	1	9.917	9.91750	0.1292	YES	1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	12,260			9.843				1.78	12,929			9.339				1.85	13,170			12.051			
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.73	116,381			2.550				1.09	120,328			4.103											
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.32	3			0.356				7.30	5			15.385											
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	12,260			9.843				1.78	12,929			9.339				1.85	13,170			12.051			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.73	116,381			2.550				1.09	120,328			4.103											
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.32	3			0.356				7.30	5			15.385											
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	12,260			9.843				1.78	12,929			9.339				1.85	13,170			12.051			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.73	116,381			2.550				1.09	120,328			4.103											
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.32	3			0.356				7.30	5			15.385											
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/LA(hours)	Design	121.13	865			386.579				73.13	1,035			330.956				141.22	825			528.539			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/LA(hours)	Design	1028.99	332			1210.006				118.88	294			421.985				950.39	133			1043.237			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/LA(hours)	Design	4.16	4			5.122												39.38	5			52.916			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/LA(hours)	Design	2.90	26			13.060				3.00	4			4.807											
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/LA(hours)	R&B	1.28	12,499			9.917				1.79	13,123			9.343				1.98	13,428			12.121			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/LA(hours)	R&B	1.02	192,813			4.027				1.32	194,777			5.272				1.08	210,034			4.214			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B	4.15	75			14.589				3.86	107			12.816				5.75	155			11.941			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B	0.87	117			3.012				3.32	156			30.130				1.62	137			4.015			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	12,263			9.843				1.78	12,929			9.339				1.85	13,170			12.051			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.02	192,285			4.023				1.31	194,290			5.242				1.06	201,588			4.172			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.41	5			0.325				5.42	7			12.480				0.69	9			0.285			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	12,263			9.843				1.78	12,929			9.339				1.85	13,170			12.051			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.02	192,285	122.16	69	4.023	0.48438	250.1006	NO	1.31	194,290	18.79	13	5.242	1.45363	-12.0213	NO	1.06	201,588	123.55	5	4.172	1.88571	46.8596	NO
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	3.68	61			14.090				2.30	90			6.315				5.04	84			17.792			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.41	5			0.325				5.42	7			12.480				0.69	9			0.285			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/LA(hours)	Digital Loop < DS1	106.00	120	0.03	1	244.796	245.78354	0.4312	YES	77.29	154			152.988				75.25	98			140.010			
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(hours)	Digital Loop < DS1	95.89	4			186.341				275.06	8			497.288				31.23	8			38.855			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/LA(hours)	Digital Loop < DS1																								
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(hours)	Digital Loop < DS1																								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/LA(hours)	Digital Loop >= DS1	58.15	20	83.48	71	132.964	33.65968	-0.7527	YES	213.28	24	78.80	24	394.255	113.81187	1.1814	YES	44.76	36	32.71	83	82.670	16.49795	0.7309	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(hours)	Digital Loop >= DS1	1.92	1			0.000				16.50	2			23.052				90.80	1			0.000			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(hours)	Digital Loop >= DS1																								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(hours)	Digital Loop >= DS1																								
		Average Completion Notice Interval - Non-Mechanized																									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/LA(hours)	Diagnostic			57.38	4				Diagnostic			51.12	3				Diagnostic			12.90	1				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			59.33	9				Diagnostic			18.88	9				Diagnostic			18.00	12				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(hours)	Diagnostic			62.00	7				Diagnostic					Data included in B.2.22.3.1.2											
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/LA(hours)	Diagnostic			50.00	2				Diagnostic					Data included in B.2.22.3.1.2											
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(hours)	Diagnostic								Diagnostic					Data included in B.2.22.3.2.2											
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic					Data included in B.2.22.3.2.2											
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(hours)	Diagnostic			55.52	54				Diagnostic			37.25	80				Diagnostic			40.96	96				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic			17.23	1				Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/LA(hours)	Diagnostic			84.14	48				Diagnostic			53.85	86				Diagnostic			42.68	77				Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			58.00	36				Diagnostic			21.54	29				Diagnostic								Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			82.18	36				Diagnostic			37.59	167				Diagnostic								Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic			834.27	1				Diagnostic			9.88	4				Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			14.23	1				Diagnostic								Diagnostic								Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.10.1.1	P-5	2W Analog Loop w/NP Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic			47.46	9				Diagnostic			19.58	1				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/NP Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/NP Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/NP Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.11.2.1	P-5	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			54.98	84				Diagnostic			24.99	98				Diagnostic			22.11	49				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic			16.80	2				Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic			13.08	1				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic								Diagnostic			June data unavailable with June flow					
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			38.56	4				Diagnostic			33.48	5				Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			14.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/LA(hours)	Diagnostic			14.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/LA(hours)	Diagnostic			22.24	11				Diagnostic			9.18	6				Diagnostic			12.55	31				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			29.61	267				Diagnostic			14.90	334				Diagnostic			15.81	359				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			35.70	3				Diagnostic			10.40	1				Diagnostic								Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/LA(hours)	Diagnostic			60.52	77				Diagnostic			53.85	86				Diagnostic			42.89	77				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/LA(hours)	Diagnostic			89.85	61				Diagnostic			35.50	108				Diagnostic			46.65	185				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized																									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			3.71	24				Diagnostic			3.73	15				Diagnostic			3.28	13				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.41	484				Diagnostic			0.40	286				Diagnostic			0.86	364				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic			2.00	1				Diagnostic								Diagnostic			3.00	1				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/NP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/NP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/NP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/NP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			6.00	1				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.92	23				Diagnostic			22.00	1				Diagnostic			4.33	3				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			6.43	7				Diagnostic			8.00	2				Diagnostic			11.00	3				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time - Partially Mechanized																											
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			4.57	49				Diagnostic			4.85	17				Diagnostic			5.07	18				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.56	482				Diagnostic			1.08	168				Diagnostic			3.94	147				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic			2.00	1				Diagnostic			6.00	1				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			0.33	1				Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.25.8.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/NP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/NP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/NP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/NP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			2.00	1				Diagnostic			50.00	1				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.88	42				Diagnostic			23.00	11				Diagnostic			10.33	3				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			6.20	5				Diagnostic			12.50	2				Diagnostic			10.50	2				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time - Non-Mechanized																											
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			22.00	1				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic			5.00	1				Diagnostic			11.00	1				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.36	11				Diagnostic			3.56	8				Diagnostic			3.79	13				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic			8.97	38				Diagnostic			7.27	30				Diagnostic			10.18	50				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			14.29	38				Diagnostic			12.37	49				Diagnostic			13.71	49				Diagnostic
B.2.26.8.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			1.00					Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.24	41				Diagnostic			1.13	8				Diagnostic								Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

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			Benchmark / Analog	July Data							June Data							May Data						
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			11.56	18				Diagnostic			9.89	67				Diagnostic			11.67	78				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			9.67	3				Diagnostic			29.00	1				Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			10.13	70				Diagnostic			8.23	48				Diagnostic			9.16	82				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic			12.25	4				Diagnostic			8.50	2				Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			30.00	12				Diagnostic			17.71	34				Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.19	145				Diagnostic			11.54	321				Diagnostic			10.06	476				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	2				Diagnostic			3.00	1				Diagnostic			1.00	1				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			12.96	49				Diagnostic			12.37	49				Diagnostic			13.71	49				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			9.86	49				Diagnostic			8.88	57				Diagnostic			9.59	108				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Mechanized																											
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			3.71	24				Diagnostic			3.57	14				Diagnostic			1.83	6				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.11	252				Diagnostic			0.43	207				Diagnostic			0.94	107				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE (ISDN)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE (ISDN)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE (ISDN)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE (ISDN)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			6.00	1				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			9.92	23				Diagnostic			22.00	1				Diagnostic			4.33	3				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			6.42	7				Diagnostic			8.00	2				Diagnostic			11.00	3				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Partially Mechanized																											
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			4.59	44				Diagnostic			4.87	15				Diagnostic			5.10	14				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.49	464				Diagnostic			0.99	155				Diagnostic			3.92	123				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic			2.00	1				Diagnostic			2.00	1				Diagnostic			6.00	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			0.33	1				Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/NP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/NP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/NP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/NP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/NP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.88	42				Diagnostic			6.50	8				Diagnostic			6.50	2				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic								Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			6.20	5				Diagnostic			12.50	2				Diagnostic			10.50	2				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Non-Mechanized																											
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic			22.00	1				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic			5.00	1				Diagnostic								Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.30	10				Diagnostic			3.56	9				Diagnostic			3.78	13				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic			9.03	37				Diagnostic			7.35	29				Diagnostic			10.17	48				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			14.43	37				Diagnostic			12.52	46				Diagnostic			13.71	49				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			1.00	1				Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.24	41				Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			12.27	15				Diagnostic			9.73	84				Diagnostic			11.64	74				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark / Analog	July Data BST Measure	July Data BST Volume	July Data CLEC Measure	July Data CLEC Volume	July Data Standard Deviation	July Data Standard Error	July Data ZScore	Jul-01 Equity	June Data BST Measure	June Data BST Volume	June Data CLEC Measure	June Data CLEC Volume	June Data Standard Deviation	June Data Standard Error	June Data ZScore	Jun-01 Equity	May Data BST Measure	May Data BST Volume	May Data CLEC Measure	May Data CLEC Volume	May Data Standard Deviation	May Data Standard Error	May Data ZScore	May-01 Equity
B 2.3.0.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			9.50	2				Diagnostic			29.00	1				Diagnostic
B 2.3.0.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			10.29	66				Diagnostic			8.19	47				Diagnostic			9.17	81				Diagnostic
B 2.3.0.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.14.1.1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic			12.25	4				Diagnostic			8.50	2				Diagnostic								Diagnostic
B 2.3.0.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			25.50	2				Diagnostic			14.86	17				Diagnostic
B 2.3.0.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.07	133				Diagnostic			8.41	198				Diagnostic			6.28	294				Diagnostic
B 2.3.0.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	2				Diagnostic			3.00	1				Diagnostic			1.00	1				Diagnostic
B 2.3.0.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			13.17	47				Diagnostic			12.52	46				Diagnostic			13.71	49				Diagnostic
B 2.3.0.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			9.88	40				Diagnostic			8.12	49				Diagnostic			9.56	98				Diagnostic
B 2.3.0.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
B 2.3.0.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
		Disconnect Timeliness																									
B 2.3.1.1	P-13	LNP/LA(%)	>= 95% w in 15 min			0.73%	1,459				NO			2.56%	1,192				NO			3.84%	1,276				NO
		% Cooperative Test Attempts for xDSL																									
B 2.3.3.1	P-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% of requests			95.56%	90				YES			97.79%	136				YES			99.26%	136				YES
B 2.3.3.2	P-8	xDSL Other/LA(%)	>= 95% of requests																								
		Service Order Accuracy																									
B 2.3.4.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/LA(%)	>= 95%			82.16%	37				NO			96.30%	27				YES			94.44%	36				NO
B 2.3.4.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	>= 95%			61.76%	34				NO			88.00%	25				NO			100.00%	20				YES
B 2.3.4.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/LA(%)	>= 95%			50.00%	2				NO																
B 2.3.4.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			66.67%	3				NO			100.00%	2				YES			100.00%	2				YES
B 2.3.4.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/LA(%)	>= 95%			35.29%	17				NO			80.00%	5				NO			92.86%	28				NO
B 2.3.4.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/LA(%)	>= 95%			74.47%	94				NO			81.54%	65				NO			91.94%	124				NO
B 2.3.4.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/LA(%)	>= 95%			50.00%	2				NO			100.00%	2				YES			0.00%	1				NO
B 2.3.4.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			33.33%	3				NO			66.67%	9				NO			75.00%	8				NO
		Unbundled Network Elements - Maintenance and Repair																									
		Missed Repair Appointments																									
B 3.1.1.1	M&R-1	Switch Ports/Dispatch/LA(%)	R&B (POTS)	6.66%	40,221							9.97%	65,932							6.78%	37,837						
B 3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	3.00%	22,627							2.73%	34,164							2.78%	24,230						
B 3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	0.97%	310							0.32%	316	0.00%	2		0.03864	0.0794	YES	0.00%	234						
B 3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	0.51%	198	0.00%	1		0.07107	0.0711	YES	0.00%	151	100.00%	1		0.00000		NO	0.00%	131	0.00%	5	NO	0.00000		YES
B 3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/LA(%)	R&B	8.75%	40,908	8.81%	181		0.02049	0.9490	YES	10.12%	66,918	9.06%	276		0.01819	0.5822	YES	6.89%	38,246	6.00%	150		0.02072	0.4305	YES
B 3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	9.04%	23,018	0.00%	167		0.01334	2.2804	YES	2.78%	34,863	5.23%	153		0.01326	-1.8662	NO	2.81%	24,780	0.00%	106		0.01608	1.7465	YES
B 3.1.4.1	M&R-1	Combo Other/Dispatch/LA(%)	R&B&D - Disp	8.50%	42,106	0.00%	4		0.13941	0.6094	YES	9.96%	66,317							6.75%	39,204						
B 3.1.4.2	M&R-1	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	8.50%	42,106	0.00%	2		0.18715	0.4308	YES	9.96%	66,317							6.75%	39,204						
B 3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	17.58%	273	7.41%	27		0.07680	1.3249	YES	16.30%	276	0.00%	21		0.06362	1.9496	YES	19.16%	229	8.33%	24		0.07897	0.8908	YES
B 3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	0.86%	116	0.00%	8		0.03870	0.2227	YES	1.59%	63	0.00%	12		0.02937	0.4032	YES	0.00%	56	0.00%	15		0.00000		YES
B 3.1.6.1	M&R-1	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	8.41%	107	7.41%	27		0.05878	0.1679	YES	5.19%	135	11.11%	9		0.07532	-0.7783	YES			0.00%	8				NO
B 3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	5.89%	123	9.09%	11		0.07291	-0.4663	YES	1.73%	173	0.00%	4		0.06802	0.2627	YES			0.00%	4				NO
B 3.1.7.1	M&R-1	Line Sharing/Dispatch/LA(%)	ADSL to Retail	17.58%	273	0.00%	1		0.36137	0.4610	YES	16.30%	276							16.16%	229						
B 3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	0.86%	116	16.67%	12		0.02803	-5.8573	NO	1.59%	63	14.29%	7		0.04978	-2.5501	NO	0.00%	56						
B 3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	8.75%	40,908	5.94%	119		0.02594	1.4298	YES	10.12%	66,918	5.63%	142		0.02533	1.7897	YES	6.89%	38,246	0.00%	111		0.02408	2.8623	YES
B 3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	8.75%	40,908	0.00%	20		0.06320	1.3846	YES	10.12%	66,918	37.50%	16		0.07540	-3.6219	NO	6.89%	38,246	7.69%	13		0.07027	-0.1138	YES
B 3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	8.59%	40,134							8.91%	66,813							6.72%	37,555						
B 3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	2.22%	20,125							2.48%	31,121							1.89%	20,799						
B 3.1.10.1	M&R-1	Other Design/Dispatch/LA(%)	Design	2.28%	1,285							2.64%	1,398	5.59%	143		0.01409	-2.0938	NO	0.94%	958	1.10%	91		0.01058	-0.1507	YES
B 3.1.10.2	M&R-1	Other Design/Non-Dispatch/LA(%)	Design	1.34%	1,264	0.00%	3		0.08658	0.2026	YES	0.95%	1,441	2.17%	46		0.01449	-0.8491	YES	0.34%	1,181	6.67%	45		0.00879	-2.2056	NO
B 3.1.11.1	M&R-1	Other Non-Design/Dispatch/LA(%)	R&B	8.75%	40,908	20.00%	5		0.12538	-0.8900	YES	10.12%	66,918	0.00%	6		0.12311	0.8214	YES	8.89%	38,246	14.29%	7		0.09878	-0.7721	YES
B 3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/LA(%)	R&B	3.04%	23,018	0.00%	7		0.06491	0.4885	YES	2.78%	34,863	0.00%	5		0.07321	0.3783	YES	2.81%	24,780	5.88%	17		0.04008	-0.7666	YES
B 3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	8.66%	40,221							9.97%	65,932							6.78%	37,837						
B 3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	3.00%	22,627							2.73%	34,164							2.78%	24,230						
		Customer Trouble Report Rate																									
B 3.2.1.1	M&R-2	Switch Ports/Dispatch/LA(%)	R&B (POTS)	1.98%	2,027,790							3.24%	2,036,331							1.84%	2,040,892						
B 3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	1.12%	2,027,790							1.68%	2,036,331							1.19%	2,040,892						
B 3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	2.82%	11,827	0.00%	81		0.01805	1.4521	YES	2.73%	11,570	2.50%	80		0.01854	0.1247	YES	1.89%	11,788	0.00%	80		0.01581	1.2559	YES
B 3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	1.67%	11,827	1.23%	81		0.01443	0.3047	YES	1.31%	11,570	1.25%	80		0.01252	0.0430	YES	1.11%	11,788	6.25%	80		0.01183	-4.3452	NO
B 3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/LA(%)	R&B	1.85%	2,209,747	1.20%	15,981		0.00196	6.0562	YES	3.02%	2,218,840	1.98%	13,969		0.00147	7.0436	YES	1.72%	2,224,404	1.28%	11,674		0.00122	5.5707	YES
B 3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	1.04%	2,209,747	1.05%	15,981		0.00061	-0.0573	YES	1.56%	2,218,840	1.10%	13,969		0.00106	4.3820	YES	1.11%	2,224,404	0.91%	11,674		0.00068	2.1033	YES
B 3.2.4.1	M&R-2	Combo Other/Dispatch/LA(%)	R&B&D - Disp	1.89%	2,541,856	8.15%	65		0.01596	-2.8170	NO	2.89%	2,544,305							1.54%	2,552,980						
B 3.2.4.2	M&R-2	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	1.89%	2,541,856	3.08%	65		0.01596	-0.8898	YES	2.89%	2,544,305							1.54%	2,552,980						
B 3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	0.54%	50,722	0.99%	2,718		0.00144	3.1561	NO	0.58%	46,855	0.80%	2,631		0.00154	-1.3405	YES	0.57%	40,071	0.96%	2,522		0.00156	-2.4561	NO
B 3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	0.23%	50,722	0.22%	2,718		0.00094	0.0826	YES	0.14%	46,855	0.48%	2,631		0.00074	-4.3804	NO	0.14%	40,071	0.58%	2,522		0.00077	-6.9103	NO
B 3.2.6.1	M&R-2	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	1.04%	10,315	2.03%	1,327		0.00297	-3.3577	NO	1.31%	10,300	1.52%	591		0.00484	-0.4381	YES	0.00%	9,840	1.53%	590		0.00000		NO
B 3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	1.19%	10,315	0.83%	1,327		0.00218	1.1414	YES	1.88%	10,300	0.68%	591		0.00548	1.6293	YES			0.68%	590				
B 3.2.7.1	M&R-2	Line Sharing/Dispatch/LA(%)	ADSL to Retail	0.54%	50,722	0.30%	336		0.00402	0.5892	YES	0.58%	46,855	0.00%	294		0.00450	1.3147	YES	0.57%	40,071	0.00%	259		0.00471	1.2111	YES
B 3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	0.23%	50,722	3.57%	336		0.00262	-12.7705	NO	0.14%	46,855	2.38%	294		0.00215	-10.4466	NO	0.14%	40,071						
B 3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	1.85%	2,209,747	1.20%	8,943		0.00137	4.7354	YES	3.02%	2,218,840	1.50%	9,484		0.00179	8.5197	YES	1.72%	2,224,404	1.22%	9,080		0.00138	3.8037	YES
B 3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	1.85%	2,209,747	0.20%	8,943		0.00137	12.0880	YES	3.02%	2,218,840	0.17%	9,484		0.00178	15.8413	YES	1.72%	2,224,404	0.14%	9,080		0.00138	11.4311	YES
B 3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	1.98%	2,027,790	0.00%	62		0.01554	1.2739	YES	3.23%	2,036,331	0.00%	122		0.01628	1.9856	YES	1.84%	2,040,892	0.00%	119		0.01244	1.4796	YES
B 3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	0.99%	2,027,790	0.00%	62		0.01100	0.9021	YES	1.53%	2,036,331							1.02%	2,040,892						
B 3.2.10.1	M&R-2	Other Design/Dispatch/LA(%)	Design	3.90%	331,809	0.00%	206		0.00434	0.8828	YES	0.43%	325,365	4.98%	3,056		0.00119	-35.6570	NO	0.29%	328,576	3.13%	2,903		0.00101	-28.2452	NO
B 3.2.10.2	M&R-2	Other Design/Non-Dispatch/LA(%)	Design	0.38%	331,809	1.46%	206		0.00430	-2.5006	NO	0.46%	325,365	1.51%	3,056		0.00123	-8.5638	NO	0.36%	328,576	1.55%	2,903		0.00112	-10.5819	NO
B 3.2.11.1	M&R-2	Other Non-Design/Dispatch/LA(%)	R&B	1.85%	2,209,747	0.61%	825		0.00474	2.6281	YES	3.02%	2,218,840	0.72%	930		0.00863	3.9231	YES	1.72%	2,224,404	0.06%	10,813		0.00126	13.0900	YES
B 3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/LA(%)	R&B	1.04%	2,209,747	0.85%	825		0.00355	0.5435	YES	1.56%	2,218,840	0.80%	930		0.00434	2.2118	YES	1.11%	2,224,404	0.18%	10,813		0.00102	8.4038	YES
B 3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	1.98%	2,027,790							3.24%	2,036,331							1.84%	2,040,892						
B 3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	1.12%	2,027,790							1.68%	2,036,331							1.19%	2,040,892						
		Maintenance Average Duration																									
B 3.3.1.1	M&R-3	Switch Ports/Dispatch/LA(hours)	R&B (POTS)	28.56	40,221			26.398				40.02	65,932			39.325				19.84	37,837			20.965			
B 3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/LA(hours)	R&B (POTS)	12.00	22,627			17.828				20.27	34,164			31.865				8.11	24,230			14.934			
B 3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/LA(hours)	DS1/DS3	5.88	310			4.916				5.08	316	2.98	2	3.785	2.88450	0.7836	YES	4.39	234			3.158			
B 3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/LA(hours)	DS1/DS3	2.20	198	2.13	1	3.450	3.45880	0.0182	YES	3.08	151	74.12	1	3.346	3.35716	21.1852	NO	2.34	131	4.87	5	2.886	1.31611	-1.7899	NO
B 3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/LA(hours)	R&B	28.38	40,908	15.56	181	26.406	1.91510	6.8907	YES	39.78	66,918	30.99	276	39.242	2.38894	4.0950	YES	19.56	38,246	12.18	150	20.979	1.71632	4.2924	YES
B 3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/LA(hours)	R&B	11.88	23,018	4.90	167	17.836	1.38617	5.0414	YES	20.10	34,863	10.58	153	31.748	2.57240	3.7003	YES	8.04	24,780	4.75	106	14.859	1.44726	2.2726	YES
B 3.3.4.1	M&R-3	Combo Other/Dispatch/LA(hours)	R&B&D - Disp	27.68	42,106	4.73	4	26.530	13.26843	1.7297	YES	39.11	66,317			39.253				19.21	39,204			21.527			
B 3.3.4.2	M&R-3	Combo Other/Non-Dispatch/LA(hours)	R&B&D - Disp	27.68	42,106	11.23	2	26.538	18.76395	0.8767	YES	39.11	66,317			39.253				19.21	39,204			21.527			

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	Jul-01 Equity	June Data BST Measure	June BST Volume	June CLEC Measure	June CLEC Volume	June Standard Deviation	June Standard Error	June Zscore	Jun-01 Equity	May Data BST Measure	May BST Volume	May CLEC Measure	May CLEC Volume	May Standard Deviation	May Standard Error	May Zscore	May-01 Equity
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)Dispatch(LA/hours)	ADSL to Retail	94.96	273	6.57	27	41.205	8.31270	10.8367	YES	73.32	276	9.42	21	42.994	9.06456	6.9225	YES	56.94	229	10.00	24	38.147	8.18486	5.7341	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)Non-Dispatch(LA/hours)	ADSL to Retail	18.19	116	0.86	6	28.529	11.94425	1.4511	YES	13.20	63	2.02	12	24.200	7.62235	1.4990	YES	15.15	56	4.00	15	19.945	5.76953	1.6318	YES
B.3.3.6.1	M&R-3	UNE (ISDN)Dispatch(LA/hours)	ISDN - BRI	8.32	107	8.90	27	8.164	1.75819	-0.3336	YES	7.81	135	8.72	9	7.228	2.48821	-0.3256	YES			6.21	9				
B.3.3.6.2	M&R-3	UNE (ISDN)Non-Dispatch(LA/hours)	ISDN - BRI	5.30	123	10.00	11	10.422	3.27992	-1.4327	YES	3.84	173	2.37	4	5.817	2.84168	0.5313	YES			2.26	4				
B.3.3.7.1	M&R-3	Line Sharing/Dispatch(LA/hours)	ADSL to Retail	94.96	273	51.17	1	41.205	41.27960	1.0813	YES	73.32	276			42.994				56.94	229			38.147			
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch(LA/hours)	ADSL to Retail	18.19	116	20.99	12	28.529	8.85105	-1.0185	YES	13.20	63	15.14	7	24.200	9.84159	-0.2010	YES	15.15	56			19.945			
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch(LA/hours)	R&B - Disp	28.38	40.908	8.85	119	28.408	2.42412	8.1358	YES	39.78	86.918	8.39	142	39.242	3.29659	9.5233	YES	19.56	38.248	5.40	111	21.527	2.04523	6.9183	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch(LA/hours)	R&B - Disp	28.38	40.908	2.81	20	28.408	5.90594	4.3292	YES	39.78	86.918	21.67	18	39.242	9.61152	1.8452	YES	19.56	38.248	5.22	13	21.527	5.97158	2.4004	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch(LA/hours)	R&B (POTS) excl SB FT	28.53	40.134			26.391				40.02	85.813			39.343				19.61	37.555			20.951			
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch(LA/hours)	R&B (POTS) excl SB FT	11.98	20.125			17.958				21.48	31.121			32.828				7.85	20.799			13.386			
B.3.3.10.1	M&R-3	Other Design/Dispatch(LA/hours)	Design	6.29	1.285			25.798				8.78	1.399	9.44	143	32.998	2.89558	-0.9175	YES	5.57	958	8.11	91	36.110	3.85141	-0.1400	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch(LA/hours)	Design	2.98	1.264	8.02	3	14.664	8.47084	-0.3674	YES	2.78	1.481	4.23	46	21.108	3.18017	-0.4580	YES	2.28	1.191	8.13	45	17.514	2.55895	-1.4371	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch(LA/hours)	R&B	28.38	40.908	12.85	5	28.408	11.80971	1.3319	YES	39.78	86.918	16.84	6	39.242	16.92112	1.4446	YES	19.56	38.248	11.28	7	20.979	7.90019	1.0426	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch(LA/hours)	R&B	11.88	23.018	3.35	7	17.836	6.74232	1.2642	YES	20.10	34.883	0.22	5	31.749	14.19956	1.3999	YES	8.04	24.780	3.46	17	14.869	3.80743	1.2638	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch(LA/hours)	R&B (POTS)	28.56	40.221			26.398				40.02	85.932			39.325				19.64	37.637			20.985			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch(LA/hours)	R&B (POTS)	12.00	22.627			17.935				20.27	34.184			31.885				8.11	24.230			14.934			
		% Repeat Troubles within 30 Days																									
B.3.4.1.1	M&R-4	Switch Ports/Dispatch(LA/%)	R&B (POTS)	23.80%	40.221							20.31%	85.932							19.88%	37.637						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch(LA/%)	R&B (POTS)	20.97%	22.627							19.93%	34.184							16.50%	24.230						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch(LA/%)	DS1/DS3	40.97%	310							40.51%	316	0.00%	2		0.34822	1.1832	YES	40.17%	234						
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch(LA/%)	DS1/DS3	33.33%	198	0.00%	1		0.47258	0.7053	YES	37.00%	151	0.00%	1		0.44483	0.7852	YES	41.22%	131	40.00%	5		0.22430	0.0545	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch(LA/%)	R&B	23.74%	40.908	17.80%	191		0.03086	1.9249	YES	20.28%	86.918	16.87%	278		0.02425	1.4987	YES	19.56%	38.248	18.67%	150		0.03244	0.2722	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch(LA/%)	R&B	20.56%	23.018	14.37%	187		0.03136	1.9712	YES	19.89%	34.883	15.68%	153		0.03234	1.2986	YES	16.48%	24.780	3.77%	106		0.03612	3.5204	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch(LA/%)	R&B&D - Disp	24.21%	42.106	50.00%	4		0.21420	-1.2039	YES	20.85%	88.317							20.07%	39.204						
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch(LA/%)	R&B&D - Disp	24.21%	42.106	0.00%	2		0.30291	0.7992	YES	20.85%	88.317							20.07%	39.204						
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)Dispatch(LA/%)	ADSL to Retail	20.51%	273	22.22%	27		0.08146	-0.2098	YES	18.12%	276	33.33%	21		0.08719	-1.7454	NO	17.47%	229	33.33%	24		0.08146	-1.9476	NO
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)Non-Dispatch(LA/%)	ADSL to Retail	24.14%	116	16.67%	6		0.17918	0.4170	YES	22.22%	63	16.67%	12		0.13095	0.4243	YES	37.50%	56	13.33%	15		0.14075	1.7170	YES
B.3.4.6.1	M&R-4	UNE (ISDN)Dispatch(LA/%)	ISDN - BRI	41.12%	107	29.63%	27		0.10587	1.0944	YES	37.04%	135	22.22%	9		0.19625	0.8811	YES			33.33%	9				
B.3.4.6.2	M&R-4	UNE (ISDN)Non-Dispatch(LA/%)	ISDN - BRI	40.95%	123	36.36%	11		0.15456	0.2773	YES	31.21%	173	50.00%	4		0.23435	-0.8016	YES			0.00%	4				
B.3.4.7.1	M&R-4	Line Sharing/Dispatch(LA/%)	ADSL to Retail	20.51%	273	0.00%	1		0.40453	0.5071	YES	18.12%	276							17.47%	229						
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch(LA/%)	ADSL to Retail	24.14%	116	50.00%	12		0.2978	-1.8690	NO	22.22%	63	28.57%	7		0.19563	-0.3833	YES	37.50%	56						
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch(LA/%)	R&B - Disp	23.74%	40.908	18.49%	119		0.02806	1.3450	YES	20.28%	86.918	10.56%	142		0.03378	2.8759	YES	19.56%	38.248	14.41%	111		0.03770	1.3623	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch(LA/%)	R&B - Disp	23.74%	40.908	5.00%	20		0.08517	1.8693	YES	20.28%	86.918	8.26%	18		0.10053	1.3963	YES	19.56%	38.248	15.38%	13		0.11001	0.3788	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch(LA/%)	R&B (POTS) excl SB FT	23.75%	40.134							20.27%	85.813							19.62%	37.555						
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch(LA/%)	R&B (POTS) excl SB FT	20.98%	20.125							19.72%	31.121							18.20%	20.799						
B.3.4.10.1	M&R-4	Other Design/Dispatch(LA/%)	Design	40.78%	1.285							38.46%	1.399	35.66%	143		0.04271	0.8536	YES	40.81%	958	32.97%	91		0.05391	1.4555	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch(LA/%)	Design	40.35%	1.264	33.33%	3		0.28358	0.2474	YES	37.61%	1.481	30.43%	46		0.07252	0.9863	YES	39.04%	1.191	28.67%	45		0.07406	1.6706	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch(LA/%)	R&B	23.74%	40.908	20.00%	5		0.18020	0.1966	YES	20.28%	86.918	16.67%	6		0.1616	0.2199	YES	19.56%	38.248	0.00%	7		0.14991	1.3041	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch(LA/%)	R&B	20.56%	23.018	0.00%	7		0.15277	1.3457	YES	19.89%	34.883	0.00%	5		0.17851	1.1140	YES	16.48%	24.780	0.00%	17		0.08003	1.8315	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch(LA/%)	R&B (POTS)	23.80%	40.221							20.31%	85.932							19.88%	37.637						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch(LA/%)	R&B (POTS)	20.97%	22.627							19.93%	34.184							16.50%	24.230						
		Out of Service > 24 hours																									
B.3.5.1.1	M&R-5	Switch Ports/Dispatch(LA/%)	R&B (POTS)	36.31%	26.924							47.72%	45.277							18.82%	25.070						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch(LA/%)	R&B (POTS)	18.67%	8.409							34.89%	14.173							7.77%	8.820						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch(LA/%)	DS1/DS3	0.97%	310							0.32%	316	0.00%	2		0.03884	0.0794	YES	0.00%	234						
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch(LA/%)	DS1/DS3	0.51%	198	0.00%	1		0.07107	0.0711	YES	0.00%	151	100.00%	1		0.00000		NO	0.00%	131	0.00%	5		0.00000			YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch(LA/%)	R&B	36.11%	27.398	17.58%	106		0.04631	3.9983	YES	47.49%	45.951	33.14%	198		0.03848	3.7309	YES	18.71%	25.522	5.94%	101		0.03488	3.2847	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch(LA/%)	R&B	18.43%	8.584	4.35%	92		0.04064	3.4651	YES	34.50%	14.407	13.43%	67		0.05821	3.8187	YES	7.84%	9.088	5.00%	40		0.04208	0.8283	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch(LA/%)	R&B&D - Disp	34.58%	26.670	0.00%	4		0.23783	1.4540	YES	48.18%	47.346							18.07%	26.478						
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch(LA/%)	R&B&D - Disp	34.58%	26.670	0.00%	2		0.30693	1.0281	YES	48.18%	47.346							18.07%	26.478						
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)Dispatch(LA/%)	ADSL to Retail	100.00%	3	7.41%	27		0.00000		YES	100.00%	5	0.00%	21		0.00000		YES	0.00%	1	8.33%	24		0.00000			NO
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)Non-Dispatch(LA/%)	ADSL to Retail	0.00%	1	0.00%	6		0.00000		YES			0.00%	12							0.00%	15				
B.3.5.6.1	M&R-5	UNE (ISDN)Dispatch(LA/%)	ISDN - BRI	8.41%	107	7.41%	27		0.05973	0.1679	YES	5.19%	135	11.11%	9		0.07533	-0.7763	YES			0.00%	9				
B.3.5.6.2	M&R-5	UNE (ISDN)Non-Dispatch(LA/%)	ISDN - BRI	5.98%	123	9.09%	11		0.07291	-0.4663	YES	1.73%	173	0.00%	4		0.09802	0.2627	YES			0.00%	4				
B.3.5.7.1	M&R-5	Line Sharing/Dispatch(LA/%)	ADSL to Retail	100.00%	3							100.00%	5							0.00%	1						
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch(LA/%)	ADSL to Retail	0.00%	1	0.00%	1		0.00000		YES																
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch(LA/%)	R&B - Disp	36.11%	27.398	5.04%	119		0.04413	7.0404	YES	47.49%	45.951	5.93%	142		0.04187	9.9736	YES	18.71%	25.522	0.00%	111		0.03710	5.0441	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch(LA/%)	R&B - Disp	36.11%	27.398	0.00%	20		0.10744	3.3608	YES	47.49%	45.951	37.50%	18		0.12486	0.8004	YES	18.71%	25.522	7.69%	13		0.10820	1.0186	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch(LA/%)	R&B (POTS) excl SB FT	36.30%	26.911							47.71%	45.261							18.81%	25.063						
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch(LA/%)	R&B (POTS) excl SB FT	18.39%	8.361							34.89%	14.134							7.71%	8.777						
B.3.5.10.1	M&R-5	Other Design/Dispatch(LA/%)	Design	2.18%	1.285							2.79%	1.397	5.58%	143		0.01446	-1.9378	NO	0.94%	958	1.10%	91		0.01059	-0.1486	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch(LA/%)	Design	1.34%	1.264	0.00%	3		0.08554	0.2020	YES	0.95%	1.481	2.17%	46		0.01449	-0.8481	YES	0.34%	1.191	0.87%	45		0.00679	-7.2056	NO	
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch(LA/%)	R&B	36.11%	27.398	0.00%	4		0.24018	1.5024	YES	47.49%	45.951	40.00%	5		0.22334	0.3355	YES	18.71%	25.522	0.00%	4		0.19602	0.9595	YES	
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch(LA/%)	R&B	18.43%	8.584	0.00%	1		0.38775	0.4753	YES	34.50%	14.407	0.00%	1		0.47536	0.7257	YES	7.84%	9.088	0.00%	2		0.18780	0.4088	YES	
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch(LA/%)	R&B (POTS)	36.31%	26.924							47.72%	45.277							18.82%	25.070						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch(LA/%)	R&B (POTS)	18.67%	8.409							34.89%	14.173							7.77%	8.820						
		Unbundled Network Elements - Billing																									
		Invoice Accuracy																									
B.4.1	B.1	LA(%)	BST - State	99.04%	$179,625,938	99.93%	$527,981		0.00013	-86.2127	YES	98.49%	$184,416,841	99.93%	$471,956		0.00018	-81.0277	YES	99.12%	$178,816,871	99.72%	$388,311		0.00015	-40.5993	YES	
		Mean Time to Deliver Invoices - CRIS																									
B.4.2	B.2	Region(business days)	BST - Region	5.04	1	3.48	1,191				YES	3.72	1	3.21	1,248				YES	3.88	1	3.43	1,204				YES

UNE	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	285	226	207
Reports not at Parity	51	80	51
Diagnostic Reports	648	643	643
Opportunities at parity	336	286	258
% at Parity	84.82%	79.02%	80.23%

BellSouth Monthly Performance Summary

Louisiana, July 2001

			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
	Local Interconnection Trunks - Ordering																										
	% Rejected Service Requests																										
C.1.1	O-7	Local Interconnection Trunks/LA(%)	Diagnostic			35.48%	31				Diagnostic			58.70%	48				Diagnostic			71.58%	32				Diagnostic
	Reject Interval																										
C.1.2	O-5	Local Interconnection Trunks/LA(%)	>= 85% w in 4 days			100.00%	11				YES			88.89%	24				YES			91.30%	21				YES
	FOC Timeliness																										
C.1.3	O-9	Local Interconnection Trunks/LA(%)	>= 95% w in 10 days			95.60%	45				YES			100.00%	38				YES			98.40%	28				YES
	FOC & Reject Response Completeness																										
C.1.4	O-11	Local Interconnection Trunks/LA(%)	>= 95%			100.00%	29				YES			97.60%	42				YES			100.00%	26				YES
	FOC & Reject Response Completeness (Multiple Responses)																										
C.1.5	O-11	Local Interconnection Trunks/LA(%)	>= 95%																								
	Local Interconnection Trunks - Provisioning																										
	Order Completion Interval																										
C.2.1	P-4	Local Interconnection Trunks/LA(days)	Parity w Retail	28.54	28	27.11	9	16.347	6.26377	-0.0919	YES	22.76	25	21.40	5	19.471	8.53888	0.1426	YES	39.05	39	35.83	18	43.251	12.32432	0.2611	YES
	Held Orders																										
C.2.2	P-1	Local Interconnection Trunks/LA(days)	Parity w Retail	*Not Applicable for Trunks*								*Not Applicable for Trunks*								*Not Applicable for Trunks*							
	% Jeopardies																										
C.2.3	P-2	Local Interconnection Trunks/LA(%)	Parity w Retail	*Not Applicable for Trunks*								*Not Applicable for Trunks*								*Not Applicable for Trunks*							
	Average Jeopardy Notice Interval																										
C.2.4	P-2	Local Interconnection Trunks/LA(hours)	95% >= 48 hrs	*Not Applicable for Trunks*								*Not Applicable for Trunks*								*Not Applicable for Trunks*							
	% Missed Installation Appointments																										
C.2.5	P-3	Local Interconnection Trunks/LA(%)	Parity w Retail	0.00%	28	0.00%	12		0.00000		YES	12.00%	25	0.00%	6		0.14773	0.8123	YES	5.13%	39	20.00%	20		0.08088	-2.4515	NO
	% Provisioning Troubles within 30 Days																										
C.2.6	P-8	Local Interconnection Trunks/LA(%)	Parity w Retail	0.85%	1,836	0.45%	220		0.00575	0.3462	YES	0.82%	1,828	0.00%	913		0.00316	1.8686	YES	0.00%	2,443	0.00%	1,900		0.00000		YES
	Average Completion Notice Interval																										
C.2.7	P-5	Local Interconnection Trunks/LA(hours)	Parity w Retail	185.06	8	40.27	8	354.184	172.09282	0.8414	YES	36.11	12	20.43	3	108.027	88.43081	0.2290	YES	*Under development*							
	Total Service Order Cycle Time																										
C.2.8	P-10	Local Interconnection Trunks/LA(days)	Diagnostic	*Under development*								*Under development*								*Under development*							
	Total Service Order Cycle Time (offered)																										
C.2.9	P-10	Local Interconnection Trunks/LA(days)	Diagnostic	*Under development*								*Under development*								*Under development*							
	Service Order Accuracy																										
C.2.11.1.1	P-11	Local Interconnection Trunks/< 10 circuits/Dispatch/LA(%)	>= 95%			86.71%	7				NO			75.00%	4				NO			100.00%	18				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/< 10 circuits/Non-Dispatch/LA(%)	>= 95%			100.00%	5				YES			100.00%	12				YES			100.00%	4				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/LA(%)	>= 95%			94.12%	17				NO			83.33%	6				NO			94.12%	17				NO
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			80.91%	11				NO			92.31%	13				NO			90.00%	10				NO
	Local Interconnection Trunks - Maintenance and Repair																										
	Missed Repair Appointments																										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	46															0.00%	4						
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.00%	12	0.00%	1		0.00000		YES	1.71%	117	0.00%	3		0.07579	0.2255	YES	1.33%	150	0.00%	2		0.06164	0.1833	YES
	Customer Trouble Report Rate																										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.04%	122,805	0.00%	25,836		0.00014	2.8684	YES	0.00%	123,834	0.00%	26,507		0.00000		YES	0.00%	124,722	0.00%	26,479		0.00004	0.8370	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.01%	122,805	0.00%	25,836		0.00007	0.8722	YES	0.09%	123,834	0.01%	26,507		0.00021	3.9978	YES	0.12%	124,722	0.01%	26,479		0.00023	4.9034	YES
	Maintenance Average Duration																										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/LA(hours)	Parity w Retail	0.08	46			0.059												4.52	4			2.294			
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/LA(hours)	Parity w Retail	1.18	12	3.87	1	1.108	1.15345	-2.4203	NO	1.79	117	0.14	3	10.521	6.15157	0.2870	YES	2.94	150	1.98	2	5.989	4.26272	0.2307	YES
	% Repeat Troubles within 30 Days																										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	2.08%	48															50.00%	4						
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	33.33%	12	0.00%	1		0.48085	0.6794	YES	1.71%	117	0.00%	3		0.07579	0.2255	YES	21.33%	150	0.00%	2		0.29180	0.7316	YES
	Out of Service > 24 hours																										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	48															0.00%	4						
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.00%	12	0.00%	1		0.00000		YES	1.71%	117	0.00%	3		0.07579	0.2255	YES	1.33%	150	0.00%	2		0.06164	0.1833	YES
	Local Interconnection Trunks - Billing																										
	Invoice Accuracy																										
C.4.1	B-1	LA(%)	BST - State	99.04%	$179,625,938	98.98%	$1,585,794		0.00008	9.8999	NO	99.49%	$184,418,641	98.96%	$2,768,123		0.00007	202.3587	YES	99.12%	$178,816,871	98.69%	$2,163,618		0.00006	87.2398	NO
	Mean Time to Deliver Invoices - CABS																										
C.4.2	B-2	Region(calendar days)	BST - Region	5.08	1	4.76	3,199				YES	4.29	1	3.73	3,213				YES	4.74	1	4.48	3,083				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING																										
	Trunk Group Performance - Aggregate																										
C.5.1	TGP-1	LA	>0.5% of 2 consec. Hrs			0					YES			0					YES			0					YES

LIT	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	15	17	14
Reports not at Parity	5	3	4
Diagnostic Reports	1	1	1
Opportunities at parity	20	20	18
% at Parity	75.00%	85.00%	77.78%

BellSouth Monthly Performance Summary

Louisiana, July 2001

		Benchmark / Analog	July Data BST Measure	July Data BST Volume	July Data CLEC Measure	July Data CLEC Volume	July Data Standard Deviation	July Data Standard Error	July Data Zscore	Jul-01 Equity	June Data BST Measure	June Data BST Volume	June Data CLEC Measure	June Data CLEC Volume	June Data Standard Deviation	June Data Standard Error	June Data Zscore	Jun-01 Equity	May Data BST Measure	May Data BST Volume	May Data CLEC Measure	May Data CLEC Volume	May Data Standard Deviation	May Data Standard Error	May Data Zscore	May-01 Equity
	Operations Support Systems - Pre-Ordering																									
	% Interface Availability - CLEC																									
D1.1.1	OSS-2 EDI/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			99.92%					YES
D1.1.2	OSS-2 HAL/Region(%)	>= 99.5%			99.78%					YES			100.00%					YES			99.76%					YES
D1.1.3	OSS-2 LENS/Region(%)	>= 99.5%			99.98%					YES			99.94%					YES			99.97%					YES
D1.1.4	OSS-2 LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES			99.92%					YES			100.00%					YES
D1.1.5	OSS-2 LEO UNIX/Region(%)	>= 99.5%																								
D1.1.6	OSS-2 LESOC/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D1.1.7	OSS-2 TAG/Region(%)	>= 99.5%			99.95%					YES			99.95%					YES			99.90%					YES
D1.1.8	OSS-2 PSIMS/Region(%)	>= 99.5%			99.80%					YES			100.00%					YES			100.00%					YES
	% Interface Availability - BST & CLEC																									
D1.2.1	OSS-2 ATLAS/COFFI/Region(%)	>= 99.5%			99.92%					YES			99.96%					YES			99.96%					YES
D1.2.2	OSS-2 BOCRIS/Region(%)	>= 99.5%			99.93%					YES			99.98%					YES			99.80%					YES
D1.2.3	OSS-2 DSAP/Region(%)	>= 99.5%			99.88%					YES			100.00%					YES			99.99%					YES
D1.2.4	OSS-2 RSAG/Region(%)	>= 99.5%			99.91%					YES			99.98%					YES			99.99%					YES
D1.2.5	OSS-2 SOCS/Region(%)	>= 99.5%			99.81%					YES			99.96%					YES			99.96%					YES
D1.2.6	OSS-2 SONGS/Region(%)	>= 99.5%			99.93%					YES			99.96%					YES			99.99%					YES
D1.2.7	OSS-2 DOE/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D1.2.8	OSS-2 LNP Gateway/Region(%)	>= 99.5%			100.00%					YES																
D1.2.9	OSS-2 COA/Region(%)	>= 99.5%			100.00%					YES																
D1.2.10	OSS-2 DOM/Region(%)	>= 99.5%			100.00%					YES																
D1.2.11	OSS-2 SOG/Region(%)	>= 99.5%			100.00%					YES																
	Average Response Interval - CLEC (LENS) (BST Measure includes Additional 2 Seconds)																									
D1.3.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.98	3,237,125	1.80	246,086				YES	2.92	1,212,904	1.86	241,323				YES	2.77	1,482,246	1.33	404,417				YES
D1.3.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.28	7,266	1.80	246,086				YES	3.27	7,414	1.86	241,323				YES	3.23	8,212	1.33	404,417				YES
D1.3.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.00	9,908,636	1.62	156,550				YES	3.04	4,294,956	1.45	169,294				YES	2.91	3,995,503	1.30	195,490				YES
D1.3.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.57	610,414	1.62	156,550				YES	5.75	612,549	1.45	169,294				YES	5.98	635,777	1.30	195,490				YES
D1.3.3.1	OSS-1 ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec			1.07	59,052					5.12	349,603	1.08	84,940				YES	3.47	396,477	1.05	89,473				YES
D1.3.3.2	OSS-1 ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.65	293,097	1.07	59,052				YES	2.64	293,422	1.08	84,940				YES	2.68	298,954	1.05	89,473				YES
D1.3.4.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec			0.53	1,593					2.69	558,850	0.98	804				YES	2.83	580,889	0.49	3,832				YES
D1.3.4.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.97	294,871	0.53	1,593				YES	2.70	301,892	0.98	804				YES	2.88	316,632	0.49	3,832				YES
D1.3.5.1	OSS-1 HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.50	5,503,374	13.31	494,511				NO	3.86	2,461,808	13.09	583,242				NO	3.68	2,308,194	12.61	807,325				NO
D1.3.5.2	OSS-1 HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.19	461,218	13.31	494,511				NO	3.23	472,421	13.09	583,242				NO	3.17	497,166	12.61	807,325				NO
D1.3.6.1	OSS-1 COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.25	11,805,575	0.78	34,324				YES	4.09	1,925,182	0.94	39,999				YES	2.96	968,490	0.74	47,812				YES
D1.3.6.2	OSS-1 COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.41	805,022	0.78	34,324				YES	4.36	622,170	0.94	39,999				YES	4.39	641,718	0.74	47,812				YES
D1.3.7.1	OSS-1 PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.25	11,805,575	0.09	71,569				YES	4.09	1,925,182	0.11	89,519				YES	2.98	968,490	0.16	118,977				YES
D1.3.7.2	OSS-1 PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.41	805,022	0.09	71,569				YES	4.36	622,170	0.11	89,519				YES	4.39	641,718	0.16	118,977				YES
	Average Response Interval - CLEC (TAG) (BST Measure includes Additional 2 Seconds)																									
D1.4.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.98	3,237,125	2.32	187,104				YES	2.92	1,212,904	1.86	132,711				YES	2.77	1,482,246	1.29	94,881				YES
D1.4.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.28	7,266	2.32	187,104				YES	3.27	7,414	1.86	132,711				YES	3.23	8,212	1.29	94,881				YES
D1.4.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.00	9,908,636	2.50	72,990				YES	3.04	4,294,956	1.83	436,474				YES	2.91	3,995,503	1.07	543,884				YES
D1.4.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.57	610,414	2.50	72,990				YES	5.75	612,549	1.83	436,474				YES	5.98	635,777	1.07	543,884				YES
D1.4.3.1	OSS-1 ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
D1.4.3.2	OSS-1 ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
D1.4.4.1	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic			1.81	4				Diagnostic			0.56	7				Diagnostic			1.06	19				Diagnostic
D1.4.4.2	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic			1.81	4				Diagnostic			0.56	7				Diagnostic			1.06	19				Diagnostic
D1.4.5.1	OSS-1 ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec			1.73	10,074					5.12	349,603	1.30	4,870				YES	3.47	396,477	1.23	5,323				YES
D1.4.5.2	OSS-1 ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.65	293,097	1.73	10,074				YES	2.64	293,422	1.30	4,870				YES	2.68	298,954	1.23	5,323				YES
D1.4.6.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec			2.28	96,095					2.69	558,850	2.19	342,836				YES	2.83	580,889	1.85	475,493				YES
D1.4.6.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.97	294,871	2.28	96,095				YES	2.70	301,892	2.19	342,836				YES	2.88	316,632	1.85	475,493				YES
D1.4.7.1	OSS-1 HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.50	5,503,374	3.80	133,650				NO	3.86	2,461,808	2.07	63,621				YES	3.68	2,308,194	0.70	70,003				YES
D1.4.7.2	OSS-1 HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.19	461,218	3.80	133,650				NO	3.23	472,421	2.07	63,621				YES	3.17	497,166	0.70	70,003				YES
D1.4.8.1	OSS-1 RNS/CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec			This data not available after 7-1-2001, see D.1.4.7.1								This data not available after 7-1-2001, see D.1.4.7.1								This data not available after 7-1-2001, see D.1.4.7.1					
D1.4.8.2	OSS-1 ROS/CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec			This data not available after 7-1-2001, see D.1.4.7.2								This data not available after 7-1-2001, see D.1.4.7.2								This data not available after 7-1-2001, see D.1.4.7.2					
D1.4.9.1	OSS-1 RNS/CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec			This data not available after 7-1-2001, see D.1.4.7.1						3.86	2,461,808	1.32	1,805				YES	3.68	2,308,194	1.17	3,728				YES
D1.4.9.2	OSS-1 ROS/CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec			This data not available after 7-1-2001, see D.1.4.7.2						3.23	472,421	1.32	1,805				YES	3.17	497,166	1.17	3,728				YES
	Operations Support Systems - Maintenance and Repair																									
	% Interface Availability - BST																									
D2.1.1	OSS-3 TAF/Region(%)	>= 99.5%	99.99%							YES	99.99%							YES	100.00%							YES
	% Interface Availability - CLEC																									
D2.2.1	OSS-3 CLEC TAF/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D2.2.2	OSS-3 CLEC ECTA/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
	% Interface Availability - BST & CLEC																									
D2.3.1	OSS-3 CRIS/Region(%)	>= 99.5%			99.97%					YES			99.99%					YES			99.99%					YES
D2.3.2	OSS-3 LMOS HOOT/Region(%)	>= 99.5%			100.00%					YES			99.99%					YES			100.00%					YES
D2.3.3	OSS-3 LNP/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D2.3.4	OSS-3 MARCH/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D2.3.5	OSS-3 OSPCM/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D2.3.6	OSS-3 Predictor/Region(%)	>= 99.5%			100.00%					YES			100.00%					YES			100.00%					YES
D2.3.7	OSS-3 SOCS/Region(%)	>= 99.5%			99.81%					YES			99.99%					YES			99.98%					YES
	Average Response Interval																									
D2.4.1.1	OSS-4 CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.82%	1,848,995	96.04%	92,271		0.00067	-11.5962	NO	96.81%	2,003,035	94.78%	91,414			0.00068	15.5686	NO	96.85%	1,715,874	94.25%	75,869			0.00078	18.4868	NO
D2.4.1.2	OSS-4 CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.81%	1,848,995	98.19%	92,271		0.00037	-10.4334	YES	98.89%	2,003,035	98.12%	91,414			0.0006	-6.8795	YES	98.73%	1,715,874	98.44%	75,869			0.00042	-6.1472	YES
D2.4.1.3	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	1.19%	1,848,995	0.81%	92,271		0.00037	10.4334	YES	1.11%	2,003,035	0.87%	91,414			0.0006	6.8795	YES	1.27%	1,715,874	1.06%	75,869			0.00042	5.1472	YES
D2.4.2.1	OSS-4 DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.89%	47,554	11.48%	932		0.01022	-0.7748	YES	11.20%	45,003	7.89%	989			0.01016	3.2176	NO	9.58%	37,945	12.32%	779			0.01086	-2.5702	YES
D2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.73%	47,554	89.38%	932		0.01278	-5.9848	YES	80.56%	45,003	80.08%	989			0.01272	-6.6965	YES	78.56%	37,945	89.73%	779			0.01480	-8.8754	YES
D2.4.2.3	OSS-4 DLETH/Region(%) > 10 Seconds	Parity w Retail	18.27%	47,554	10.62%	932		0.01278	5.9848	YES	19.44%	45,003	10.92%	989			0.01272	6.6965	YES	20.45%	37,945	10.27%	779			0.01480	8.8754	YES
D2.4.3.1	OSS-4 DLR/Region(%) <= 4 Seconds	Parity w Retail	6.56%	35,497	22.13%	29,083		0.00196	-78.5474	YES	7.81%	35,412	19.89%	28,159			0.00214	-56.4185	YES	6.56%	36,135	22.41%	22,805			0.00210	-75.5110	YES
D2.4.3.2	OSS-4 DLR/Region(%) <= 10 Seconds	Parity w Retail	88.73%	35,497	96.14%	29,083		0.00250	-37.8471	YES	86.76%	35,412	97.81%	28,159			0.00270	-40.7915	YES	87.55%	36,135	97.87%	22,805			0.00250	-36.8477	YES
D2.4.3.3	OSS-4 DLR/Region(%) > 10 Seconds	Parity w Retail	11.27%	35,497	1.86%	29,083		0.00250	37.8471	YES	13.22%	35,412	2.18%	28,159			0.00270	40.7915	YES	12.45%	36,135	2.13%	22,805			0.00250	36.8477	YES
D2.4.4.1	OSS-4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	90.88%	1,848,930	89.85%	92,311		0.00012	2.3442	NO	89.84%	2,002,949	88.88%	91,415			0.00013	-1.3623	YES	88.87%	1,715,778	89.94%	75,870			0.00013	5.3202	YES
D2.4.4.2	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.94%	1,848,930	99.93%	92,311		0.00008	2.1649	NO	99.98%	2,002,949	99.98%	91,415			0.00007	-2.8228	YES	99.97%	1,715,778	99.99%	75,870			0.00006	3.2704	YES
D2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	0.06%	1,848,930	0.07%	92,311		0.00008	-2.1649	NO	0.04%	2,002,949	0.02%	91,415			0.00007	2.8228	YES	0.03%	1,715,778	0.01%	75,870			0.00006	-3.2704	YES
D2.4.5.1	OSS-4 LMOS/upsd/Region(%) <= 4 Seconds	Parity w Retail	97.86%	1,453,874	97.31%	58,552		0.0062	8.1800	NO	97.01%	1,520,638	96.13%	57,750			0.00072	11.9446	NO	98.00%	1,288,089	97.75%	45,633			0.00057	3.6746	NO
D2.4.5.2	OSS-4 LMOS/upsd/Region(%) <= 10 Seconds	Parity w Retail	99.53%	1,453,874	99.67%	58,552		0.00018	9.3825	NO	99.59%	1,520,638	99.33%	57,750			0.00028	8.2120	NO	99.65%	1,288,089	99.58%	45,633			0.00028	2.6829	NO
D2.4.5.3	OSS-4 LMOS/upsd/Region(%) > 10 Seconds	Parity w Retail	0.17%	1,453,874	0.33%	58,552		0.00018	-9.3825	NO	0.41%	1,520,638	0.67%	57,750			0.00028	-8.2120	NO	0.35%	1,288,089	0.42%	45,633			0.00028	-2.6829	NO
D2.4.6.1	OSS-4 LNP/Region(%) <= 4 Seconds	Parity w Retail	99.82%	134,887	99.43%	5,486		0.00085	2.2146	NO	99.39%	141,409	98.78%	5,427			0.00111	5.1220	NO	99.52%	119,042	99.28%	4,423			0.00096	3.5861	NO
D2.4.6.2	OSS-4 LNP/Region(%) <= 10 Seconds	Parity w Retail	99.90%	134,887	99.94%	5,486		0.00061	-0.5498	YES	99.67%	141,409	99.67%	5,427			0.00079	0.0719	YES	99.84%	119,042	99.94%	4,423			0.00060	0.0474	YES
D2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	0.20%	134,887	0.16%	5,486		0.00061	0.5498	YES	0.33%	141,409	0.33%	5,427			0.00079	-0.0719	YES	0.16%	119,042	0.16%	4,423			0.00060	-0.0474	YES
D2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	29.87%	9,546	31.78%	403		0.02327	-0.8146	YES	30.53%	9,777	32.22%	360			0.02472	-0.8843	YES	28.50%	8,487	28.36%	296			0.02697	0.4174	YES
D2.4.7.2	OSS-4 MARCH/Region(%) <= 10 Seconds	Parity w Retail	29.87%	9,546	31.78%	403		0.02327	0.8146	YES	30.53%	9,777	32.22%	360			0.02472	0.8843	YES	28.50%	8,487	28.36%	296			0.02697	-0.4174	YES
D2.4.7.3	OSS-4 MARCH/Region(%) > 10 Seconds	Parity w Retail	70.13%	9,546	68.24%	403		0.02327	0.8146	YES	69.47%	9,777	67.78%	360			0.02472	0.8843	YES	70.50%	8,487	71.62%	296			0.02697	-0.4174	YES
D2.4.8.1	OSS-4 OSPCM/Region(%) <= 4 Seconds	Parity w Retail	46.00%	9,365	34.75%	118		0.04939	2.2245	NO	42.22%	7,897	35.53%	76			0.05693	1.1756	YES	39.24%	7,494	43.95%	91			0.05150	-0.9149	YES
D2.4.8.2	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.54%	9,365	99.61%	118		0.01434	0.8613	YES	96.32%	7,897	94.74%	76			0.02171	0.7268	YES	96.92%	7,494	96.60%	91			0.01819	0.7292	YES
D2.4.8.3	OSS-4 OSPCM/Region(%) > 10 Seconds	Parity w Retail	2.46%	9,365	3.39%	118		0.01434	-0.8613	YES	3.68%	7,897	5.26%	76			0.02171	-0.7268	YES	3.07%	7,494	4.40%	91			0.01819	-0.7292	YES
D2.4.9.1	OSS-4 Predictor/Region(%) <= 4 Seconds	Parity w Retail	18.89%	77,635	27.50%	3,898		0.00615	-17.2457	YES	18.63%	78,539	24.91%	3,757			0.00622	-13.3141	YES	18.09%	82,561	28.79%	3,435			0.00684	-14.1803	YES
D2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	18.89%	77,635	27.50%	3,898		0.00615	-17.2457	YES	18.63%	78,539	24.91%	3,757			0.00622	-13.3141	YES	18.09%	82,561	28.79%	3,435			0.00684	-14.1803	YES
D2.4.9.3	OSS-4 Predictor/Region(%) > 10 Seconds	Parity w Retail	83.11%	77,635	72.50%	3,898		0.00615	17.2457	YES	83.37%	78,539	75.09%	3,757			0.00622	13.3141	YES	80.91%	82,561	71.21%	3,435			0.00684	14.1803	YES
D2.4.10.1	OSS-4 SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.83%	250,355	99.91%	14,222		0.00039	0.5058	YES	99.80%	253,250	99.88%	13,880			0.00040	-2.2193	YES	99.84%	249,831	99.85%	13,021			0.00038	-0.1152	YES
D2.4.10.2	OSS-4 SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	250,355	99.98%	14,222		0.00013	0.6387	YES	99.99%	253,250	99.99%	13,880			0.00017	-1.3466	YES	99.99%	249,831	99.99%	13,021			0.00010	-0.4056	YES
D2.4.10.3	OSS-4 SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	250,355	0.04%	14,222		0.00013	-0.6387	YES	0.04%	253,250	0.01%	13,880			0.00017	1.3466	YES	0.01%	249,831	0.01%	13,021			0.00010	0.4056	YES
D2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	82.85%	77,529	82.24%	3,818		0.00625	0.9734	YES	82.70%	79,013	82.44%	3,616			0.00643	0.4080	YES	82.86%	72,414	83.65%	3,272			0.00677	-1.4726	YES
D2.4.11.2	OSS-4 NIW/Region(%) <= 10 Seconds	Parity w Retail	99.58%	77,529	99.63%	3,818		0.00108	-0.5352	YES	99.56%	79,013	99.54%	3,616			0.00114	-0.8094	YES	99.49%	72,414	99.36%	3,272			0.00127	1.0837	YES
D2.4.11.3	OSS-4 NIW/Region(%) > 10 Seconds	Parity w Retail	0.42%	77,529	0.37%	3,818		0.00108	0.5352	YES	0.44%	79,013	0.46%	3,616			0.00114	0.8094	YES	0.51%	72,414	0.64%	3,272			0.00127	-1.0837	YES

OSS	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	86	75	76
Reports not at Parity	13	6	7
Diagnostic Reports	4	4	4
Opportunities at parity	81	83	83

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Benchmark / Analog	July Data								June Data								May Data							
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
						% at Parity		83.95%	90.36%	91.57%														

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			Benchmark / Analog	July Data								June Data								May Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jul-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Jun-01 Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	May-01 Equity
	COLLOCATION - Collocation																										
	Average Response Time																										
E.1.1.1	C-1	Virtual/LA (calendar days)	<= 30 days																								
E.1.1.2	C-1	Physical-Caged/LA (calendar days)	<= 30 days			1	1				YES											9	2				YES
E.1.1.3	C-1	Physical-Caageless/LA (calendar days)	<= 30 days			8	2				YES			16	5				YES			18	1				YES
	Average Arrangement Time																										
E.1.2.1	C-2	Virtual-Ordinary/LA (calendar days)	<= 50 days																			41	1				YES
E.1.2.2	C-2	Physical Caged-Ordinary/LA (calendar days)	<= 120 days																								
E.1.2.3	C-2	Physical Caged-Extraordinary/LA (calendar days)	<= 180 days																								
E.1.2.4	C-2	Physical Caged-Augments - No Additional Space Req./LA (calendar days)	<= 60 days			71	3				YES			56	1				YES			32	18				YES
E.1.2.5	C-2	Physical Cageless-Ordinary/LA (calendar days)	<= 120 days			57	1				YES											84	1				YES
E.1.2.6	C-2	Physical Cageless-Extraordinary/LA (calendar days)	<= 180 days																			171	2				YES
E.1.2.7	C-2	Physical Cageless-Augments - No Additional Space Req./LA (calendar days)	<= 60 days											12	22				YES			12	9				YES
	% Due Dates Missed																										
E.1.3.1	C-2	Virtual/LA (%)	< 5% missed																			0.00%	1				YES
E.1.3.2	C-3	Physical/LA (%)	< 5% missed			0.00%	4				YES			0.00%	23				YES			0.00%	28				YES

Collocation	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	5	4	8
Reports not at Parity	0	0	0
Diagnostic Reports	0	0	0
Opportunities at parity	5	4	9
% at Parity	100.00%	100.00%	100.00%

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			Benchmark / Analog	July Data BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July ZScore	Jul-01 Equity	June Data BST Measure	June BST Volume	June CLEC Measure	June CLEC Volume	June Standard Deviation	June Standard Error	June ZScore	Jun-01 Equity	May Data BST Measure	May BST Volume	May CLEC Measure	May CLEC Volume	May Standard Deviation	May Standard Error	May ZScore	May-01 Equity
	General - Flow Through																										
	% Flow Through Service Requests																										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic			81.35%	271,077				Diagnostic			82.70%	245,445				Diagnostic			86.82%	273,073				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic			81.35%	271,077				Diagnostic			82.70%	245,445				Diagnostic			86.82%	273,073				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%			82.82%	182,826				NO			87.42%	182,428				NO			90.16%	220,814				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%			69.50%	8,519				NO			57.08%	6,530				NO			60.15%	7,519				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%			78.47%	72,933				NO			70.43%	56,487				NO			74.67%	44,941				NO
	% Flow Through Service Requests - Achieved																										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic			72.88%	303,249				Diagnostic			74.19%	273,809				Diagnostic			78.44%	302,288				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic			72.88%	303,249				Diagnostic			74.19%	273,809				Diagnostic			78.44%	302,288				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic			76.03%	210,062				Diagnostic			80.59%	197,900				Diagnostic			82.65%	237,784				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic			49.61%	9,133				Diagnostic			41.32%	9,017				Diagnostic			42.21%	10,713				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic			67.52%	84,064				Diagnostic			59.65%	66,692				Diagnostic			62.58%	53,771				Diagnostic
	% Flow Through Service Requests - LNP																										
F.1.3.1	O-3	Summary/Region(%)	>= 85%			86.36%	4,860				YES			91.83%	8,854				YES			90.65%	11,802				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%			86.36%	4,860				YES			91.83%	8,854				YES			90.65%	11,802				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic								Diagnostic								Diagnostic								Diagnostic
	General - Pre-Ordering																										
	Loop Makeup Inquiry (Manual)																										
F.2.1.1	PO-1	Loops/LA(%)	>= 95% w in 3 bus days																			0.00%	1				NO
	Loop Makeup Inquiry (Electronic)																										
F.2.2.1	PO-2	Loops/LA(%)	>= 95% w in 5 min			100.00%	298				YES			100.00%	340				YES			100.00%	228				YES
	General - Ordering																										
	Service Inquiry with Firm Order																										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% w in 5 bus days			100.00%	61				YES			97.00%	92				YES			100.00%	106				YES
F.3.1.2	O-10	Local Interoffice Transport/LA(%)	>= 95% w in 5 bus days			100.00%	1				YES																
	General - Ordering																										
	Average Speed of Answer																										
F.4.1	O-12	Region(seconds)	Parity w Retail	199.33	6,834,494	59.15	44,292				YES	134.12	6,948,605	85.30	33,796				YES	121.54	7,152,910	49.77	43,526				YES
	General - Maintenance Center																										
	Average Answer Time																										
F.5.1	MER-8	Region(seconds)	Parity w Retail	144.73	1,777,513	27.37	96,407				YES	143.87	1,829,998	28.66	107,989				YES	65.92	1,853,272	25.70	92,640				YES
	General - Operator Services (Toll)																										
	Average Speed to Answer																										
F.6.1	OS-1	LA(seconds)	PBD			5.55					PBD			5.32					PBD			5.28					PBD
	% Answered in 10 seconds																										
F.6.2	OS-2	LA(%)	PBD			99.10%					PBD			98.40%					PBD			98.40%					PBD
	General - Directory Assistance																										
	Average Speed to Answer																										
F.7.1	DA-1	LA(seconds)	PBD			3.34					PBD			5.22					PBD			4.93					PBD
	% Answered in 10 seconds																										
F.7.2	DA-2	LA(%)	PBD			98.80%					PBD			94.80%					PBD			95.50%					PBD
	General - E911																										
	Mean Interval																										
F.8.1	E-3	LA(hours)	PBD			1.53	1,878				PBD			1.78	1,539				PBD			1.56	1,863				PBD
	% Accuracy																										
F.8.2	E-2	LA(%)	PBD			95.76%	209,829				PBD			94.34%	194,247				PBD			81.23%	205,983				PBD
	% Timeliness																										
F.8.3	E-1	LA(%)	PBD			100.00%	1,878				PBD			100.00%	1,539				PBD			100.00%	1,863				PBD
	General - Billing																										
	Usage Data Delivery Accuracy																										
F.9.1	B-3	Region(%)	Parity w Retail	100.00%	5,950	100.00%	15,556		0.00000		YES	99.65%	6,064	100.00%	14,987		0.00089	-3.8726	YES	100.00%	6,694	99.99%	14,237		0.00000			NO
	Usage Data Delivery Timeliness																										
F.9.2	B-5	Region(%)	Parity w Retail	98.95%	40,304	98.62%	220,452,428		0.00051	45.8681	NO	97.38%	38,844	98.21%	193,986,433		0.00083	-9.8353	YES	97.40%	38,202	98.04%	187,964,470		0.00061	-7.9164	YES
	Usage Data Delivery Completeness																										
F.9.3	B-4	Region(%)	Parity w Retail	99.91%	40,304	99.93%	220,452,428		0.00015	1.7954	YES	99.78%	38,844	99.94%	193,986,433		0.00024	-6.6808	YES	99.04%	38,202	99.54%	187,964,470		0.00050	9.9487	YES
	Mean Time to Deliver Usage																										
F.9.4	B-6	Region(days)	Parity w Retail	3.37	40,304	3.83	220,452,428				NO	3.78	38,844	3.55	193,986,433				YES	3.73	38,202	3.78	187,964,470				NO
	Recurring Charge Completeness																										
F.9.5.1	B-7	Resale/LA(%)	Parity w Retail	81.24%	$7,203,205	98.22%	$324,147		0.00162	-104.8925	YES	77.97%	$7,882,478	98.14%	$254,615		0.00178	-113.3988	YES								
F.9.5.2	B-7	UNE/LA(%)	>= 90%			97.53%	$52,492				YES			91.56%	$44,148				YES								
F.9.5.3	B-7	Interconnection/LA(%)	>= 90%			96.94%	$2,478				YES			88.65%	$786				NO								
	Non-Recurring Charge Completeness																										
F.9.6.1	B-8	Resale/LA(%)	Parity w Retail	86.90%	$10,670,111	98.21%	$499,505		0.00134	-87.5540	YES	86.40%	$7,951,048	98.20%	$458,383		0.00141	-83.0870	YES								
F.9.6.2	B-8	UNE/LA(%)	>= 90%			97.82%	$258,598				YES			97.11%	$273,729				YES								
F.9.6.3	B-8	Interconnection/LA(%)	>= 90%			95.08%	$39,785				YES			58.10%	$30,106				NO								
	General - Change Management																										
	% Software Release Notices Sent On Time																										
F.10.1	CM-1	LA(%)	>= 95% w in 30 days									100.00%	1						YES	75.00%	4						NO
	Average Software Release Notice Delay Days																										
F.10.2	CM-2	LA(average)	>= 22 bus days prior to release																	28	1						YES
	% Change Management Documentation Sent On Time																										
F.10.3	CM-3A	LA(%)	>= 95% w in 30 days			50.00%	4				NO									100.00%	5						YES
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time																										
F.10.4	CM-3B	LA(%)	>= 95% w in 5 days									100.00%	1						YES								
	Average Documentation Release Delay Days																										
F.10.5	CM-4	LA(average)	>= 22 bus days prior to release			6	2				NO																
	% CLEC Interface Outages Sent within 15 Minutes																										
F.10.6	CM-5	LA(%)	>= 97% w in 15 min			100.00%	32				YES			100.00%	29				YES			100.00%	32				YES
	General - New Business Requests																										
	% New Business Requests Processed within 30 Business Days																										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	5				YES																

% Quotes Provided within X Business Days

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			Benchmark / Analog	July Data BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July ZScore	Jul-01 Equity	June Data BST Measure	June BST Volume	June CLEC Measure	June CLEC Volume	June Standard Deviation	June Standard Error	June ZScore	Jun-01 Equity	May Data BST Measure	May BST Volume	May CLEC Measure	May CLEC Volume	May Standard Deviation	May Standard Error	May ZScore	May-01 Equity
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days			86.67%	3				NO																
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days																								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 90 bus days			100.00%	2				YES																
	General - Ordering																										
	Acknowledgement Message Timeliness																										
F.12.1.1	O-1	EDI/Region(%)	>= 90% w in 30 min			96.50%	78,863				YES			96.90%	58,137				YES			99.62%	96,463				NO
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			99.75%	194,073				YES			99.98%	127,390				YES			99.99%	183,986				YES
	Acknowledgement Message Completeness																										
F.12.2.1	O-2	EDI/Region(%)	100%			99.95%	78,863				NO			97.14%	58,137				NO			99.25%	96,463				NO
F.12.2.2	O-2	TAG/Region(%)	100%			99.75%	194,073				NO			99.99%	127,390				NO			99.99%	183,986				NO
	General - Database Updates																										
	Average Database Update Interval																										
F.13.1.1	D-1	LIDB/LA(hours)	PBD	0.70	22	0.70	22				PBD	0.85	20	0.85	20				PBD	0.51	26	0.51	26				PBD
F.13.1.2	D-1	Directory Listings/LA(hours)	PBD	0.09	26	0.09	26				PBD	0.07	25	0.07	25				PBD	0.07	27	0.07	27				PBD
F.13.1.3	D-1	Directory Assistance/LA(hours)	PBD	3.33	26	2.98	26				PBD	2.80	25	2.72	25				PBD	4.56	26	4.55	26				PBD
	% Update Accuracy																										
F.13.2.1	D-2	LIDB/LA(%)	>= 95%			86.15%	65				NO			100.00%	84				YES			100.00%	84				YES
F.13.2.2	D-2	Directory Listings/LA(%)	>= 95%			100.00%	57				YES			100.00%	76				YES			100.00%	76				YES
F.13.2.3	D-2	Directory Assistance/LA(%)	>= 95%			100.00%	57				YES			100.00%	76				YES			100.00%	76				YES
	% NXXs / LRNs Loaded by LERG Effective Date																										
F.13.3	D-3	Region(%)	100%			99.35%	153				NO			100.00%	46				YES			64.00%	33				NO
	General - Network Outage Notification																										
	Mean Time to Notify CLEC of Major Network Outages																										
F.14.1	M&R-7	Region (minutes)	Parity w Retail	4,624	4	4,562	4				YES	102	3	4,013	3				NO								Diagnostic

GENERAL	Jul-01 Equity	Jun-01 Equity	May-01 Equity
Reports at Parity	34	33	24
Reports not at Parity	11	8	12
Diagnostic Reports	9	9	9
Opportunities at parity	45	41	36
% at Parity	75.56%	80.49%	66.67%

Total			
Reports at Parity	577	508	466
Reports not at Parity	120	110	112
Diagnostic Reports	964	861	861
Opportunities at parity	697	618	578
% at Parity	82.76%	82.20%	80.62%