

Exhibit 8

FLORIDA OSS TEST OBSERVATIONS AND EXCEPTIONS COMPARED TO GEORGIA OSS TEST

Open Observations outside scope of Georgia Test

	Observ.	Test #	Description	Comments
1	49	TVV-1 (3/13/01)	BST does not provide time stamps for LSRs for clarifications and completion notices via LENS.	Not included in Georgia Test --OSS99 not tested, LENS not tested.
2	64	TVV1 (5/3/01)	KPMG has not received responses to several LSRs submitted via TAG interface.	Not included in Georgia Test --OSS99 not tested.
3	69	PMR-2 (5/14/01)	The formulas specified in the SQM document for calculating the SQMs listed below are inconsistent with the benchmarks ordered by the Florida FPSC	State specific issue.
4	81	TVV-1 (6/7/01)	KPMG has not received manual FOCs on service that have been assigned a completed status in BellSouth's Customer Service Order Tracking System (CSOTS)	Not included in Georgia Test. Manual ordering for resale and EELs not conducted in Georgia. (Will escalate to an exception)
5	87	TVV1 (6/29/01)	The LENS interface does not support orders requesting to move a CLEC account outside of the end user's location.	LENS not tested in Georgia.
6	90	TVV1 (7/5/01)	BellSouth's Pre-Order Business Rules for Loop Makeup Data on Work Loops Query conflicts with TAG API Reference Guide.	Electronic ordering of xDSL not tested in Georgia
7	91	TVV1 (7/09/01)	BellSouth provides inaccurate and inconstant date and time stamps on their responses to LSRS submitted via RoboTAG.	RoboTAG not tested in Georgia
8	92	TVV1 (7/9/01)	KPMG has not received FOCs from the LCSC after faxing supplemental LSRS to cancel existing orders.	Non-mechanized ordering (other than xDSL) not tested in Georgia.
9	94	TVV3 (8/18/01)	KPMG did not receive flow-through FOCs on LRS submitted electronically via the mechanized ordering process	OSS99 not tested in Georgia
10	95	TVV1 (8/01/01)	KPMG has not received timely mechanized UNE combinations FOCs from BST 's TAG interface.	OSS99 not tested in Georgia
11	99	TVV1 (08/08/01)	BST's RoboTAG information requirement for REQ TYP M ACT W is inconsistent with business rules.	RoboTAG not tested in Georgia.
12	100	TVV1 (08/08/01)	KPMG has not received timely CNs submitted via EDI and TAG.	OSS99 not tested in Georgia.
13	104	TVV1 (08/09/01)	KPMG has experienced multiple system errors while processing LSRS through LENS.	LENS not tested in Georgia.
14	105	PMR5 (08/10/01)	KPMG cannot replicate the values in hot cuts troubles within 7 days.	This measure not part of Georgia test.
15	108	TVV1 (8/16/01)	BST Business Rules for Local Ordering OSS99 contains inconsistent and incomplete instructions.	OSS99 not tested in Georgia
16	109	PPR8 (8/21/01)	The service level of access objectives for BST's wholesale and retail call centers are not at parity.	Test PPR 8 out of scope

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17	111	PPR-8 (8/29/01)	BellSouth has implemented an inadequate process for CLEC interaction with the Local Carrier Service Center (LCSC) Fleming Island Call Center.	Test PPR 8 out of scope for Georgia. Will be escalated to an exception.
18	112	PMR-2 (9/5/01)	The formula specified in the ordering acknowledgement timeliness document is inconsistent with the benchmark ordered by FPSC.	Florida Issue
19	113	PMR-5 (9/5/01)	KPMG cannot replicate LNP TSCOT metric.	LNP metrics not evaluated in Georgia.
20	114	PPR-7 (8/29/01)	The performance evaluation processes and procedures for BellSouth's retail and wholesale manual ordering are not at parity	Test PPR7 out of scope for Georgia
21	115	PPR-2 (8/31/01)	The BellSouth Account Team does not respond to CLEC inquiries within the documented customer contact timeframes.	Test PPR-2 out of scope for Georgia.
22	119	PMR-5 (10/5/01)	KPMG cannot replicate the values in Ordering Acknowledgement Completeness measurement)	New measure.
23	120	PMR-2 (10/3/01)	KPMG has found the reported values in OSS Response Interval are inconsistent with revised SQM.	Florida SQM issue.
24	121	TVV-4 (10/5/01)	BST's unbundled dark fiber procedure document does not reference requirements for cross office continuity test.	Not included in Georgia Test.
25	122	TVV-1 (10/5/01)	KPMG has not received completion notices to LSRs submitted via TAG.	Not included in Georgia Test—OSS 99 not tested.
26	123	PPR-5 (10/05/01)	BST does not have processes or documentation available with sufficient detail to guide a CLEC during the upgrade from one version of an interface to a different version.	Not included in Georgia Test—interface development not tested.

FLORIDA OSS TEST OBSERVATIONS AND EXCEPTIONS COMPARED TO GEORGIA OSS TEST

Open Exceptions outside scope of Georgia Test

	Exception	Test #	Description	Comments
1	6	PPR-5 (9/21/00)	BST lacks an appropriate process, methodology and a robust test environment for testing of the EDI interface.	Not included in Georgia Test—interface development not tested.
2	10	PMR-5 (12/4/00)	KPMG has found that BST's metrics calculations for LNP reject intervals are inconsistent with the documented metrics calculations (formerly observation 12).	LNP metrics not included in Georgia Test.
3	16	TVV-1 (3/5/01)	BST business rules for ordering (9K) do not offer the ability to submit an order for the partial migration of customer's UNE loops.	Functional evaluation of OSS 99 not included in Georgia Test.
4	22	PMR-5 (3/12/01)	KPMG cannot replicate the values of LNP Disconnect Timeliness measure.	LNP metrics not included in Georgia Test.
5	37	PPR-10 (03/22/01)	BST's billing work center lacks a formal process for identifying and planning for variations in the level of staff required.	Billing work center evaluation not included in Georgia Test.
6	42	TVV-1 (4/4/01)	The TAG interface does not accurately implement the End User information requirements contained in OSS99 business rules.	Functional evaluation of OSS 99 not included in Georgia Test.
7	49	TVV-1 (4/24/01)	The BellSouth Business Rules for Local Ordering-OSS 9 does not define a process for an unbundled loop (REQTYP A) service migration (ACT V) request from one CLEC to another CLEC.	Functional evaluation of OSS 99 not included in Georgia Test.
8	51	TVV-1 (4/25/01)	KPMG has not received timely mechanized rejects from BellSouth's EDI interface.	Functional evaluation of OSS 99 not included in Georgia Test.
9	54	TVV-1 (5/3/01)	KPMG has not received timely mechanized rejects from BellSouth's TAG interface.	Functional evaluation of OSS 99 not included in Georgia Test.
10	57	PPR-8 (5/18/01)	BellSouth does not have detailed guidelines for CLEC interaction with the Complex Resale Support Group (CSRG) during the ordering process.	Not tested in Georgia.
11	69	TVV1 (6/21/01)	BST does not provide an accurate method for assigning the USOC to request OS/DA branding feature.	OS/DA customized routing not tested in Georgia
12	72	TVV-2 (6/28/01)	KPMG has not received responses to multiple Local Service Request submitted to BST via fax.	No manual volume testing was done in Georgia.
13	74	TVV-1 (6/28/01)	The RoboTAG interface does not provide access to fields that are required for non-designed loop service disconnect and for ISDN BRI resale service disconnect requests.	RoboTAG not tested in Georgia.
14	75	TVV-1 (6/28/01)	BST's error responses are inconsistent with the BellSouth	Line-sharing not tested in Georgia.

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			business rules for local ordering OSS 99 for conversions of retail, resale, and UNE-P accounts to line-sharing accounts	
15	77	TVV-1 (6/28/01)	BellSouth LSR rejection messages are inconsistent with the BellSouth Business Rules for Local Ordering OSS99 for designed UNE loop with LNP service requests via TAG.	Functional evaluation of OSS 99 not included in Georgia Test.
16	81	PMR-2 (7/9/01)	KPMG has found that BellSouth's stated business rules in the Florida Interim Performance Metrics documents for the Change Management Notification of CLEC outages SQM are ambiguous.	Measure not reviewed in Georgia.
17	85	TVV-3 (07/16/01)	KPMG has not received timely mechanized resale FOCS from BST's EDI interface.	OSS 99 not tested in Georgia
18	86	TVV-3 (07/16/01)	KPMG did not receive flow-through FOCs on LSRs submitted electronically via the mechanized ordering process.	OSS99 not tested in Georgia
19	87	TVV-1 (07/16/01)	BST's TAG interface experiences various backend resource limitation exceptions that affect the transmission of local service requests and pre-order queries.	OSS99 not tested in Georgia
20	89	TVV-1 (07/16/01)	BST's LENS 9.2 is inconsistent with the BST Business Rules for Local Ordering Issue 9M.	LENS not tested in Georgia.
21	90	TVV-1 (07/20/01)	KPMG did not receive timely non-mechanized FOCs from BellSouth via fax and electronic mail.	Non-mechanized (other than xDSL) not tested in Georgia
22	95	PPR 2 (08/07/01)	The Account Establishment and Management Process does not have defined processes or documentation related to the management and resolution of metrics issues.	Account Management not tested in Georgia.
23	98	TVV-1 (08/09/01)	BST has transmitted CNs using an incorrect Transaction set via EDI	Functional evaluation of OSS 99 not included in Georgia Test.
24	99	TVV-2 (08/22/01)	KPMG has not received fully mechanized responses to multiple Local Service Requests submitted to BellSouth's EDI Interface	Volume test in production environment using OSS 99
25	100	TVV-1 (08/24/01)	KPMG has not received timely mechanized UNE loop FOCs from BellSouth's EDI interface.	OSS99. Formerly Observation 101
26	102	TVV-1 (4/12/01)	The RoboTAG interface fails to provide Miscellaneous Account Numbers (MANs) for all cities in Florida.	RoboTAG not tested in Georgia. Formerly Observation 60
27	103	PPR-8 (08/28/01)	BellSouth does not have documented guidelines for CLEC interaction with the LCSC Fleming Island Call Center.	LCSC processes not evaluated in Georgia
28	104	TVV2- (8/28/01)	KPMG has not received timely responses to pre-order queries submitted via ROBOTAG	RoboTAG not tested in Georgia
29	105	TVV-1 (8/29/01)	KPMG has not received responses to several Local Service Requests using EDI.	OSS 99 not tested in Georgia. Formerly observations 55 and 65.
30	107	TVV-2-	KPMG has not received fully mechanized responses to	Volume test in production environment using OSS 99

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		(8/29/01)	multiple LSRs submitted to BST's TAG interface.	
31	108	TVV2 (8/31/01)	KPMG has not received timely responses for pre-order queries submitted via TAG.	Volume test in production environment.
32	109	PMR-5 (9/6/01)	KPMG cannot replicate the values in the Ordering Acknowledgement Message Timeliness	Measure not included in Georgia Test. (New Measure)
33	110	PPR-8 (10/03/01)	BellSouth does not have adequate guidelines for call tracking and resolution at the LCSC.	LCSC processes not evaluated in Georgia.
34	113	PMR-4 (10/04/01)	KPMG has found that BST does not capture xDSL transactions in the flow-through measure.	Electronic xDSL not tested.

FLORIDA OSS TEST OBSERVATIONS AND EXCEPTIONS COMPARED TO GEORGIA OSS TEST

Open Observations in Florida in Areas that Also Had Exceptions in Georgia

	Observ.	Test #	Description	Comments
1	68	PMR-5 (5/12/01)	KPMG cannot replicate the values for the Ordering: Percent Flow-Through Service Requests SQM report for the CLEC Aggregate (November 2000)	Test area included in Georgia Test. Related to Exception 21.
2	80	TVV-11 (5/23/01)	The application of recurring and non-recurring charges associated with UNE ports denoted by the USOC UEPLX appear to be inconsistent.	See Georgia Exception 35 for billing errors with USOC UEPLX.
3	82	TVV-4 (6/13/01)	BellSouth's systems or representatives did not update Customer Service Records consistently following a change in the status of a customer's account.	Included in Georgia Test. See Georgia Exception 76.
4	106	TVV-4 (8/14/01)	BST's systems or representatives have not consistently updated the directory databases as specified in orders submitted by KPMG.s	See Georgia Exception 76.
5	117	TVV4 (9/12/01)	KPMG has observed that BellSouth.net has access to greater information from a loop qualification report than that of a CLEC requesting loop qualification for same number.	See Georgia Exception 107.

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Open Exceptions in Florida in Areas that Also Had Exceptions in Georgia

	Except	Test Area	Description	Comments
1	13	TVV-10 (2/27/01)	BST failed to deliver at least 95% of DUF records within 6 calendar days.	Included in Georgia Test. See Georgia exception 29 (2/15/00 to 8/4/00).
2	27	PMR-5 (3/12/01)	KPMG cannot replicate the values of the Provisioning Troubles within 30 days of Provisioning measure. (former observation-32).	Test area included in Georgia Test. See Georgia exception 23 (2/11/00 to 1/5/01). Exception 86 (5/8/00 to open). Exception 123 (2/18/00 to 3/9/01).
3	36	PMR4 (3/21/01)	BST does not properly construct the processed data used to validate FOC and rejection timeliness (former observation-6).	Test area included in Georgia Test. Related to exception 87 (5/23/00 to 1/5/01).
4	38	TVV8 (3/27/01)	BellSouth's ECTA system failed to process correctly following an outage and re-initialization.	Included in Georgia Test. (M&R-2). Potentially related to Georgia exception 20 (2/14/00 to 3/07/00).
5	43	TVV11 (4/4/01)	BST resale bills fail to reflect usage charges.	Within scope of Georgia Test. See Georgia exception 103 (7/27/00 to 3/23/01).
6	62	TVV11 (5/23/01)	BellSouth bills reflect a rate for a Service Order mechanized Charge that is inconsistent with the rate contained in the ICA agreement between BST and KPMG CLEC.	Included in Georgia Test. Related to exceptions 16 and 124.
7	63	TVV8 (5/24/01)	The BellSouth ECTA system failed to appropriately process "enterTroubleReport" transactions.	Included in Georgia Test (M&R2) (Similar issue (different error code) to Exception 15 closed June 16, 2000.
8	84	TVV4 (07/10/01)	BST failed to use the proper codes when provisioning switch translations.	See Georgia Exception 76.
9	96	TVV11 (08/08/01)	BST delivered resale bills reflecting incorrect usage charges	Similar to Exception 91 in Georgia
10	101	PMR-5 (8/24/01)	KPMG cannot replicate the values in the Total Service Order Cycle Time report for January 2001.	Formerly Observation 57
11	112	TVV4 (10/01/01)	BellSouth's systems or representatives have not consistently provisioned service and features as specified in orders submitted by KPMG.	See Georgia Exception 76.
12	114	PMR-4 (10/05/01)	BellSouth incorrectly excludes data between the BARNEY Snapshot database and NODS stages of the PMAP process for FOCS for June data.	FOC data integrity issues were raised in Exception 131.

**FLORIDA OSS TEST OBSERVATIONS AND EXCEPTIONS
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Open Observations in Areas Tested in Georgia but No Exception Issued

	Observ.	Test #	Description	Comments
1	45	TVV-4 (3/6/01)	BST returned FOC frame due times that do not match the regular hours for provisioning.	In scope of Georgia Test.
2	77	TVV-1 (5/18/01)	BellSouth does not provide sequential telephone numbers as requested using the Telephone Number Availability Query (TNAQ)	In scope of Georgia Test.
3	86	PPR-1 (6/29/01)	The BST Release Management Team does not provide all prioritized change requests to the BellSouth IT Team for development and implementation.	In scope of Georgia Test.
4	102	TVV-6 (08-07-01)	BST ECTA system failed to process the MLT as designed	In scope of Georgia Test.
5	107	TVV-8 (8/16/01)	BST ECTA system failed to appropriately process "cancel Trouble Report" transactions	In scope of Georgia Test. (See M&R 2-1-5)
6	116	PPR1 (9/05/01)	BST did not follow guidelines for notification of changes to business rules as defined in the change control process	In scope of Georgia Test. (See CM-1-1-6))
7	118	PMR-3 (9/6/01)	KPMG has discovered that BST has no documented process or control group for monitoring open change requests in Team Connection.	In scope of Georgia Test. (See PMR-3)

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Open Exceptions in Areas Tested in Georgia, but No Exception Issued

	Exception	Test #	Description	Comments
1	12	PPR-1 (2/14/01)	BST does not adhere to the procedures for System Outage established in the BST change control process.	In scope of Georgia Test .
2	35	PPR-14 (3/21/01)	BST processes for responding to customer requests for earlier appointments differs between retail and wholesale centers, resulting in disparity of service.	In scope of Georgia Test. (M&R-10)..
3	44	TVV-11 (4/4/01)	BST issued CABs bills that reflect incorrect quantities of switching and transport usage.	In scope of Georgia Test.
4	60	TVV-11 (5/21/01)	BellSouth failed to cease billing on disconnected auxiliary lines.	In scope of Georgia Test.
5	76	TVV-4 (6/28/01)	BellSouth failed to provision disconnect orders properly with the expected intercept recording message.	In scope of Georgia Test. .
6	82	TVV-4 (7/11/0)	BellSouth's systems have not updated the directory listings databases on the completion date of the completion notice.	In scope of Georgia Test.
7	83	TVV-10 (7/10/01)	BellSouth delivered duplicate DUF records.	In scope of Georgia Test. .
8	88	PPR-1 (07/20/01)	BST Change Control Process does not allow CLECs to prioritize all Change Requests that affect CLEC business.	In scope of Georgia Test. (CM-1)
9	106	PPR-1 (8/29/01)	The BellSouth IT Team does not have criteria to develop the scope of a Release Package.	In scope of Georgia Test. (CM-1)
10	111	TVV-11	BellSouth's policy of retaining resale call detail for 30 days after the bill period is inadequate for bill reconciliation and claims investigation.	In scope of Georgia Test. .

Exhibit 9

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BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

STATE OF GEORGIA

CERTIF

IN RE: :
INVESTIGATION INTO DEVELOPMENT: :
OF ELECTRONIC INTERFACES FOR : DOCKET NO.
BELL SOUTH'S OPERATIONAL : 8354-U
SUPPORT SYSTEM :

Philadelphia, Pennsylvania
Friday, May 4, 2001

Deposition of MICHAEL WAYNE WEEKS,
taken pursuant to notice, at the law offices of
Morgan, Lewis & Bockius, 1701 Market Street, 18th
Floor, on the above date, beginning at
approximately 3:15 p.m., before Debra Ann
Whitehead, a Registered Professional Reporter and
Notary Public.

NC Docket No. P-55, S-1022
Exhibit SEN3PT-6

1 might not have?

2 A. Yes. If we have characterized something as,
3 "BellSouth has stated," and didn't follow that up
4 with some words to we tested or didn't test that,
5 then the absence of that wording would suggest we
6 just left it.

7 Q. I asked you at the beginning of the RSIMMS
8 group of questions on the RSIMMS environment about
9 the differences in the computer power in the two
10 systems; correct?

11 A. Yes.

12 Q. And I had asked you if you had suggested to
13 anybody at BellSouth that they use identical
14 systems. Do you recall that?

15 A. I don't recall that specifically, but I will
16 accept that, if you represent it.

17 Q. Did you specifically tell someone at BellSouth
18 that it would present a stronger record to the FCC
19 if they used identical systems?

20 A. I believe a fair characterization of what I
21 said would be that I suggested to BellSouth that
22 the execution of the volume tests in a stand-alone
23 environment would be less powerful and compelling
24 than the same test executed in the production
25 environment.