

755 Johnnie Dodds Blvd  
Suite C  
Mt. Pleasant, SC 29464  
Phone: 843-884-1101, x11  
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95-184



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NOV - 7 2001

**Fax**

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

**To:** Eloise Gore  
Royce Dickens

**From:** Larry Kessler

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**Fax:** (202) 418-1069

**Date:** May 26, 2000

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**Phone:** \_\_\_\_\_

**Pages:** \_\_\_\_\_

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**Re:** \_\_\_\_\_

**CC:** \_\_\_\_\_

**Urgent** *X For Review*  Please Comment  Please Reply  Please Recycle

**Please deliver the attached to Eloise Gore and Royce Dickens as soon as possible.**

**Thank you.**

Good morning! This is yet another copy of the letter mentioned previously which is threatened by the provider to the MDU owner, to be sent to all residents if the owner does not hurry up and sign a contract with them. Between things like this and the current inside wire rulling competition for video in MDU's is being heavily impacted. Just thought you would find this interesting reading.

Have a great day!

Larry

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\_\_\_\_\_





This is Broadband. This is the way.

RECEIVED

NOV - 7 2001

May 22, 2000

Dear MediaOne Customer,

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

We would like to apologize.

Although you live in an area that will be upgraded to our Broadband services, we regret to inform you that our complete new lineup of expanded programming will not be available to you.

We did an engineering study of the existing cable system within your building and determined that due to its age, general condition and original design, the entire system would have had to be replaced to accommodate our new state-of-the-art Broadband services. There would have been no cost to you or the board or owners/management of your community for this rebuild activity.

We have been working with representative of your property, to grant MediaOne permission to perform the required rebuild of the distribution feeding the property. We regret to inform you that we have not been able to reach an Agreement.

Unless we are granted permission to perform the necessary work to provide this new service within the next thirty (30) days, the property will not be rebuilt. When this happens, your service will be greatly reduced and you will not be able to receive our full channel lineup. All Premium channels, High Speed Data and Pay-Per-View service will be discontinued as well. Furthermore, service calls for channels above \_\_\_\_\_ will no longer be provided to your property. The only way to fix the problems of poor reception and sound, on these channels is to rebuild the existing system. The wiring at this property is not designed to handle the increased capacity of our Broadband service and will not carry the signal. The rate for this level of service is \$ \_\_\_\_\_ \* per month. MediaOne will automatically make the necessary adjustments to your account.

This is not a course of action we want to take. We at MediaOne would like to resolve this issue and provide you with our complete menu of programming and the new Broadband services. We are notifying you of these changes to comply with our obligations under Federal law.

If you have any questions or concerns regarding these changes, please contact your Property Management Company or Board of Directors of your community.

*\* plus applicable fees and taxes.*

Sincerely,

The Commercial Development Department,  
MediaOne of Greater Florida, Inc.