REPLY DECLARATION
OF
JAMES M. BRADBURY

ATTACHMENT 15

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 03/01/2001 - 03/31/2001

		ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE			
REGION ALL SERVICES		77.20%	88.01%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.50%	
- RETAIL BUSINESS**		TBD	

****NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 03/01/2001 - 03/31/2001

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		224	0	0	224	55	49	4	116	68	55	13	48	30.38%	41.38%	46.60%
#2		1451	0	0	1451	134	59	7	1251	236	223	13	1015	73.98%	81.14%	81.99%
#3		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#4		133	0	0	133	11	9	1	112	14	13	1	98	80.33%	87.50%	88.29%
#5		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#6		10	0	0	10	1	2	0	7	3	0	3	4	80.00%	57.14%	100.00%
#7		19	0	0	19	0	11	0	8	3	1	2	5	83.33%	62.50%	83.33%
#8		321	0	0	321	244	14	1	62	48	34	14	14	4.79%	22.58%	29.17%
#9		3692	0	0	3692	299	297	10	3086	227	169	58	2859	85.93%	92.64%	94.42%
#10		191	0	0	191	57	17	4	113	46	37	9	67	41.61%	59.29%	64.42%
#11		315	0	0	315	11	18	0	286	13	12	1	273	92.23%	95.45%	95.79%
#12		0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#13		1502	0	0	1502	291	127	38	1046	422	322	100	624	50.44%	59.66%	65.96%
#14		7	0	0	7	0	0	0	7	2	2	0	5	71.43%	71.43%	71.43%
#15		60	0	0	60	17	3	1	39	9	7	2	30	55.56%	76.92%	81.08%
#16		753	0	0	753	88	76	6	583	84	68	16	499	76.18%	85.59%	88.01%
#17		0	0	4	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#18		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#19		498	0	0	498	23	47	0	428	22	17	5	406	91.03%	94.86%	95.98%
#20		5	0	0	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%
#21		436	0	0	436	22	14	2	398	22	20	2	376	89.95%	94.47%	94.95%
#22		1807	0	0	1807	104	164	3	1536	133	108	25	1403	86.87%	91.34%	92.85%
#23		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#24		330	0	0	330	74	13	3	240	107	68	39	133	48.36%	55.42%	66.17%
#25		0	31	0	31	0	6	0	25	11	7	4	14	66.67%	56.00%	66.67%
#26		31	0	0	31	7	0	0	24	11	6	5	13	50.00%	54.17%	68.42%
#27		0	5	0	5	0	1	0	4	1	0	1	3	100.00%	75.00%	100.00%
#28		472	0	0	472	52	45	11	364	79	67	12	285	70.54%	78.30%	80.97%
#29		114	0	0	114	9	9	0	96	0	0	0	96	91.43%	100.00%	100.00%
#30		33	0	0	33	6	1	0	26	17	12	5	9	33.33%	34.62%	42.86%
#31		71	0	0	71	6	4	0	61	6	6	0	55	82.09%	90.16%	90.16%
#32		15	0	0	15	0	1	0	14	2	1	1	12	92.31%	85.71%	92.31%
#33		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#34		168	0	0	168	0	2	0	166	8	7	1	158	95.76%	95.18%	95.76%
#35		0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#36		263	0	0	263	88	42	8	125	61	45	16	64	32.49%	51.20%	58.72%
#37		138	0	0	138	9	3	0	126	3	1	2	123	92.48%	97.62%	99.19%
#38		280	0	0	280	34	29	3	214	23	20	3	191	77.96%	89.25%	90.52%
#39		159	0	0	159	38	6	0	115	22	20	2	93	61.59%	80.87%	82.30%

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AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#40		6	0	0	6	0	0	0	6	1	1	0	5	83.33%	83.33%	83.33%
#41		26091	0	0	26091	2410	2590	62	21029	1688	1479	209	19341	83.26%	91.97%	92.90%
#42		80	0	0	80	4	8	0	68	24	13	11	44	72.13%	64.71%	77.19%
#43		249	0	0	249	35	22	1	191	21	16	5	170	76.92%	89.01%	91.40%
#44		1323	0	0	1323	103	184	1	1035	163	126	37	872	79.20%	84.25%	87.37%
#45		365	0	0	365	13	19	1	332	18	18	0	314	91.01%	94.58%	94.58%
#46		93	0	0	93	27	31	1	34	14	8	6	20	36.36%	58.82%	71.43%
#47		20	0	0	20	0	2	0	18	10	9	1	8	47.06%	44.44%	47.06%
#48		0	92	0	92	70	10	8	4	3	1	2	1	1.39%	25.00%	50.00%
#49		124	0	0	124	9	14	0	101	21	20	1	80	73.39%	79.21%	80.00%
#50		418	0	0	418	69	36	1	312	109	86	23	203	56.70%	65.06%	70.24%
#51		0	344	0	344	271	38	16	19	13	9	4	6	2.10%	31.58%	40.00%
#52		0	0	122	122	32	38	2	50	21	16	5	29	37.66%	58.00%	64.44%
#53		8134	0	0	8134	1498	597	101	5938	1267	1094	173	4671	64.31%	78.66%	81.02%
#54		97	0	0	97	16	10	1	70	17	11	6	53	66.25%	75.71%	82.81%
#55		19	0	0	19	5	1	1	12	7	6	1	5	31.25%	41.67%	45.45%
#56		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%
#57		574	0	0	574	51	57	0	466	35	29	6	431	84.34%	92.49%	93.70%
#58		176	0	0	176	24	22	4	126	60	51	9	66	46.81%	52.38%	56.41%
#59		4	0	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#60		0	162	0	162	123	10	21	8	6	5	1	2	1.54%	25.00%	28.57%
#61		26	0	0	26	8	6	0	12	4	4	0	8	40.00%	66.67%	66.67%
#62		951	0	0	951	31	57	11	852	82	56	26	770	89.85%	90.38%	93.22%
#63		7	0	0	7	1	0	0	6	3	1	2	3	60.00%	50.00%	75.00%
#64		0	0	1060	1060	83	117	2	858	44	38	6	814	87.06%	94.87%	95.54%
#65		141	0	0	141	41	24	0	76	10	8	2	66	57.39%	86.84%	89.19%
#66		39	0	0	39	12	3	1	23	10	7	3	13	40.63%	56.52%	65.00%
#67		0	0	3	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
#68		0	2882	0	2882	302	335	4	2241	486	404	82	1755	71.31%	78.31%	81.29%
#69		3750	0	0	3750	373	359	53	2965	712	594	118	2253	69.97%	75.99%	79.14%
#70		0	0	2451	2451	194	269	18	1970	218	177	41	1752	82.52%	88.93%	90.82%
#71		170	0	0	170	42	7	2	119	13	10	3	106	67.09%	89.08%	91.38%
#72		24	0	0	24	1	2	3	18	6	5	1	12	66.67%	66.67%	70.59%
#73		811	0	0	811	74	102	2	633	61	54	7	572	81.71%	90.36%	91.37%
#74		94	0	0	94	4	5	0	85	1	1	0	84	94.38%	98.82%	98.82%
#75		324	0	0	324	50	15	2	257	56	51	5	201	66.56%	78.21%	79.76%
#76		0	0	1819	1819	34	132	0	1653	12	9	3	1641	97.45%	99.27%	99.45%
#77		267	0	0	267	16	26	1	224	22	20	2	202	84.87%	90.18%	90.99%
#78		602	0	0	602	28	69	1	504	25	17	8	479	91.41%	95.04%	96.57%

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AGGREGATE ORDER TYPES																
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						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#79		1047	0	0	1047	183	116	0	748	77	69	8	671	72.70%	89.71%	90.68%
#80		38	0	0	38	9	1	3	25	15	12	3	10	32.26%	40.00%	45.45%
#81		2217	0	0	2217	872	188	22	1135	538	419	119	597	31.62%	52.60%	58.76%
#82		0	266	0	266	153	63	27	23	20	17	3	3	1.73%	13.04%	15.00%
#83		63	0	0	63	14	13	1	35	15	10	5	20	45.45%	57.14%	66.67%
#84		29	0	0	29	4	4	0	21	21	0	21	0	0.00%	0.00%	0.00%
#85		259	0	0	259	64	18	0	177	50	37	13	127	55.70%	71.75%	77.44%
#86		670	0	0	670	37	57	6	570	139	114	25	431	74.05%	75.61%	79.08%
#87		0	0	9263	9263	208	486	11	8558	233	172	61	8325	95.63%	97.28%	97.98%
#88		4382	0	0	4382	298	312	17	3755	422	337	85	3333	84.00%	88.76%	90.82%
#89		0	4686	0	4686	2091	357	357	1881	332	187	145	1549	40.48%	82.35%	89.23%
#90		879	0	0	879	126	83	9	661	257	219	38	404	53.94%	61.12%	64.85%
#91		213	0	0	213	34	12	5	162	34	30	4	128	66.67%	79.01%	81.01%
#92		0	27	0	27	1	26	0	0	0	0	0	0	0.00%	0.00%	0.00%
#93		0	0	6565	6565	750	1080	74	4661	688	499	189	3973	76.08%	85.24%	88.84%
#94		23180	0	0	23180	818	1709	40	20613	718	593	125	19895	93.38%	96.52%	97.11%
#95		5717	0	0	5717	300	246	11	5160	331	292	39	4829	89.08%	93.59%	94.30%
#96		52	0	0	52	2	13	1	36	26	21	5	10	30.30%	27.78%	32.26%
#97		2759	0	0	2759	512	283	8	1956	670	544	126	1286	54.91%	65.75%	70.27%
#98		23	0	0	23	2	1	0	20	2	2	0	18	81.82%	90.00%	90.00%
#99		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#100		0	0	5	5	1	0	0	4	4	3	1	0	0.00%	0.00%	0.00%
#101		10	0	0	10	0	1	0	9	1	1	0	8	88.89%	88.89%	88.89%
#102		47	0	0	47	7	3	0	37	5	4	1	32	74.42%	86.49%	88.89%
#103		396	0	0	396	7	26	0	363	31	26	5	332	90.96%	91.46%	92.74%
#104		76	0	0	76	7	13	1	55	13	9	4	42	72.41%	76.36%	82.35%
#105		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#106		0	0	23	23	2	3	0	18	8	5	3	10	58.82%	55.56%	66.67%
#107		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#108		397	0	0	397	40	51	2	304	51	48	3	253	74.19%	83.22%	84.05%
#109		6	0	0	6	1	3	1	1	1	1	0	0	0.00%	0.00%	0.00%
#110		0	8540	0	8540	64	2915	67	5494	1019	583	436	4475	87.37%	81.45%	88.47%
#111		5	0	0	5	0	0	0	5	3	0	3	2	100.00%	40.00%	100.00%
#112		0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#113		129	0	0	129	20	22	1	86	32	27	5	54	53.47%	62.79%	66.67%
#114		596	0	0	596	70	37	1	488	99	81	18	389	72.04%	79.71%	82.77%
#115		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
#116		15	0	0	15	7	0	0	8	0	0	0	8	53.33%	100.00%	100.00%
#117		0	0	15	15	3	1	0	11	4	4	0	7	50.00%	63.64%	63.64%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#118		109	0	0	109	0	29	0	80	4	4	0	76	95.00%	95.00%	95.00%
#119		0	0	1055	1055	204	295	3	553	113	80	33	440	60.77%	79.57%	84.62%
#120		1037	0	0	1037	209	128	14	686	314	229	85	372	45.93%	54.23%	61.90%
#121		0	5934	0	5934	228	1950	7	3749	437	196	241	3312	88.65%	88.34%	94.41%
#122		240	0	0	240	6	14	0	220	6	5	1	214	95.11%	97.27%	97.72%
#123		39	0	0	39	13	6	1	19	9	7	2	10	33.33%	52.63%	58.82%
#124		0	3533	0	3533	143	1157	1	2232	179	50	129	2053	91.41%	91.98%	97.62%
#125		121	0	0	121	5	6	0	110	5	5	0	105	91.30%	95.45%	95.45%
#126		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#127		100	0	0	100	3	6	1	90	2	1	1	88	95.65%	97.78%	98.88%
#128		4	0	0	4	1	1	0	2	2	1	1	0	0.00%	0.00%	0.00%
#129		71	0	0	71	0	16	10	45	39	34	5	6	15.00%	13.33%	15.00%
#130		0	693	0	693	484	148	28	33	18	11	7	15	2.94%	45.45%	57.69%
#131		28	0	0	28	5	7	0	16	6	5	1	10	50.00%	62.50%	66.67%
#132		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
#133		0	0	8	8	7	0	0	1	0	0	0	1	12.50%	100.00%	100.00%
#134		14	0	0	14	5	1	0	8	2	1	1	6	50.00%	75.00%	85.71%
#135		0	171	0	171	68	72	10	21	20	2	18	1	1.41%	4.76%	33.33%
#136		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#137		8	0	0	8	0	1	0	7	1	1	0	6	85.71%	85.71%	85.71%
#138		12	0	0	12	6	0	0	6	2	2	0	4	33.33%	66.67%	66.67%
#139		16	0	0	16	1	1	0	14	1	1	0	13	86.67%	92.86%	92.86%
#140		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#141		4	0	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#142		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#143		0	0	129	129	43	3	1	82	51	48	3	31	25.41%	37.80%	39.24%
#144		17	0	0	17	4	1	0	12	3	3	0	9	56.25%	75.00%	75.00%
#145		0	3757	0	3757	190	363	31	3173	431	357	74	2742	83.37%	86.42%	88.48%
#146		0	0	37	37	29	5	0	3	2	2	0	1	3.13%	33.33%	33.33%
#147		27	0	0	27	5	0	0	22	6	4	2	16	64.00%	72.73%	80.00%
#148		0	550	0	550	480	8	8	54	31	22	9	23	4.38%	42.59%	51.11%
#149		59	0	0	59	11	3	3	42	14	12	2	28	54.90%	66.67%	70.00%
#150		3270	0	0	3270	177	371	4	2718	98	67	31	2620	91.48%	96.39%	97.51%
#151		197	0	0	197	25	13	3	156	49	41	8	107	61.85%	68.59%	72.30%
#152		115	0	0	115	9	4	0	102	28	27	1	74	67.27%	72.55%	73.27%
#153		324	0	0	324	11	5	1	307	6	5	1	301	94.95%	98.05%	98.37%
#154		31	0	0	31	2	6	0	23	6	5	1	17	70.83%	73.91%	77.27%
#155		44	0	0	44	3	5	0	36	7	6	1	29	76.32%	80.56%	82.86%
#156		79	0	0	79	5	13	1	60	11	8	3	49	79.03%	81.67%	85.96%

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						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#157		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#158		0	0	198	198	21	26	1	150	28	25	3	122	72.62%	81.33%	82.99%
#159		329	0	0	329	75	43	5	206	77	59	18	129	49.05%	62.62%	68.62%
#160		432	0	0	432	46	37	1	348	26	23	3	322	82.35%	92.53%	93.33%
#161		13	0	0	13	8	1	0	4	1	1	0	3	25.00%	75.00%	75.00%
#162		13151	0	0	13151	1707	1721	77	9646	3159	2379	780	6487	61.35%	67.25%	73.17%
#163		6	0	0	6	0	2	0	4	4	3	1	0	0.00%	0.00%	0.00%
#164		350	0	0	350	31	13	2	304	16	10	6	288	87.54%	94.74%	96.64%
#165		0	0	1252	1252	25	65	0	1162	26	20	6	1136	96.19%	97.76%	98.27%
#166		159	0	0	159	19	18	1	121	18	16	2	103	74.64%	85.12%	86.55%
#167		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#168		28	0	0	28	0	1	3	24	20	12	8	4	25.00%	16.67%	25.00%
#169		114	0	0	114	11	17	1	85	55	37	18	30	38.46%	35.29%	44.78%
#170		893	0	0	893	94	47	1	751	54	46	8	697	83.27%	92.81%	93.81%
#171		330	0	0	330	18	13	3	296	57	46	11	239	78.88%	80.74%	83.86%
#172		83	0	0	83	17	10	1	55	25	19	6	30	45.45%	54.55%	61.22%
#173		236	0	0	236	42	32	3	159	71	52	19	88	48.35%	55.35%	62.86%
#174		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#175		716	0	0	716	34	37	1	644	31	21	10	613	91.77%	95.19%	96.69%
#176		383	0	0	383	53	9	0	321	14	10	4	307	82.97%	95.64%	96.85%
#177		670	0	0	670	35	16	0	619	17	13	4	602	92.62%	97.25%	97.89%
#178		7	0	0	7	0	0	0	7	1	1	0	6	85.71%	85.71%	85.71%
#179		733	0	0	733	46	28	2	657	32	28	4	625	89.41%	95.13%	95.71%
#180		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#181		0	0	36	36	5	26	0	5	5	1	4	0	0.00%	0.00%	0.00%
#182		5	0	0	5	0	2	0	3	2	1	1	1	50.00%	33.33%	50.00%
#183		0	84	0	84	39	17	16	12	5	3	2	7	14.29%	58.33%	70.00%
#184		0	0	3949	3949	19	1042	90	2798	2319	1719	600	479	21.61%	17.12%	21.79%
#185		42	0	0	42	4	3	1	34	10	10	0	24	63.16%	70.59%	70.59%
#186		0	0	3048	3048	87	128	16	2817	189	162	27	2628	91.35%	93.29%	94.19%
#187		6318	0	0	6318	599	378	28	5313	332	288	44	4981	84.88%	93.75%	94.53%
#188		1191	0	0	1191	48	61	0	1082	20	14	6	1062	94.48%	98.15%	98.70%
#189		0	0	46	46	13	10	1	22	8	3	5	14	46.67%	63.64%	82.35%
#190		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#191		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#192		10	0	0	10	4	3	0	3	2	2	0	1	14.29%	33.33%	33.33%
#193		0	0	4	4	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#194		242	0	0	242	142	14	0	86	20	14	6	66	29.73%	76.74%	82.50%
#195		94	0	0	94	14	24	0	56	2	2	0	54	77.14%	96.43%	96.43%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 03/01/2001 - 03/31/2001

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#196		1399	0	0	1399	124	99	3	1173	69	57	12	1104	85.91%	94.12%	95.09%
#197		2814	0	0	2814	75	240	2	2497	123	56	67	2374	94.77%	95.07%	97.70%
#198		142	0	0	142	18	2	0	122	35	28	7	87	65.41%	71.31%	75.65%
#199		61	0	0	61	10	12	0	39	11	10	1	28	58.33%	71.79%	73.68%
#200		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#201		1877	0	0	1877	189	128	4	1556	168	134	34	1388	81.12%	89.20%	91.20%
#202		0	0	20048	20048	3094	3617	111	13226	3477	2544	933	9749	63.36%	73.71%	79.31%
#203		7238	0	0	7238	517	695	29	5997	673	478	195	5324	84.25%	88.78%	91.76%
#204		78	0	0	78	10	6	0	62	2	2	0	60	83.33%	96.77%	96.77%
#205		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#206		278	0	0	278	26	11	0	241	9	6	3	232	87.88%	96.27%	97.48%
#207		179	0	0	179	22	12	1	144	11	9	2	133	81.10%	92.36%	93.66%
#208		345	0	0	345	30	39	4	272	94	75	19	178	62.90%	65.44%	70.36%
#209		34	0	0	34	1	6	0	27	2	1	1	25	92.59%	92.59%	96.15%
#210		98	0	0	98	18	3	4	73	40	27	13	33	42.31%	45.21%	55.00%
#211		272	0	0	272	17	46	0	209	9	6	3	200	89.69%	95.69%	97.09%
#212		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#213		1112	0	0	1112	87	119	1	905	22	16	6	883	89.55%	97.57%	98.22%
#214		216	0	0	216	15	9	1	191	25	23	2	166	81.37%	86.91%	87.83%
#215		6701	0	0	6701	120	641	7	5933	303	239	64	5630	94.01%	94.89%	95.93%
#216		154	0	0	154	21	16	1	116	15	14	1	101	74.26%	87.07%	87.83%
#217		4	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%	50.00%
#218		63	0	0	63	4	7	0	52	20	17	3	32	60.38%	61.54%	65.31%
#219		893	0	0	893	37	44	2	810	35	33	2	775	91.72%	95.68%	95.92%
#220		98	0	0	98	25	8	1	64	41	34	7	23	28.05%	35.94%	40.35%
#221		12	0	0	12	0	2	0	10	6	4	2	4	50.00%	40.00%	50.00%
#222		234	0	0	234	55	24	2	153	49	38	11	104	52.79%	67.97%	73.24%
#223		1051	0	0	1051	68	97	2	884	51	36	15	833	88.90%	94.23%	95.86%
#224		61	0	0	61	11	3	2	45	15	8	7	30	61.22%	66.67%	78.95%
#225		30	0	0	30	0	0	2	28	12	9	3	16	64.00%	57.14%	64.00%
#226		0	0	6	6	1	0	0	5	2	1	1	3	60.00%	60.00%	75.00%
#227		2	0	0	2	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#228		290	0	0	290	29	24	1	236	47	40	7	189	73.26%	80.08%	82.53%
#229		0	0	19	19	0	14	0	5	4	4	0	1	20.00%	20.00%	20.00%
#230		0	0	438	438	78	36	2	322	88	69	19	234	61.42%	72.67%	77.23%
#231		809	0	0	809	119	68	12	610	151	107	44	459	67.01%	75.25%	81.10%
#232		166	0	0	166	21	23	0	122	34	28	6	88	64.23%	72.13%	75.86%
#233		202	0	0	202	11	9	0	182	3	3	0	179	92.75%	98.35%	98.35%
#234		887	0	0	887	41	128	1	717	35	32	3	682	90.33%	95.12%	95.52%

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#235		10	0	0	10	2	1	0	7	6	4	2	1	14.29%	14.29%	20.00%
#236		276	0	0	276	37	48	0	191	49	39	10	142	65.14%	74.35%	78.45%
#237		280	0	0	280	16	16	0	248	17	16	1	231	87.83%	93.15%	93.52%
#238		23	0	0	23	9	2	0	12	3	3	0	9	42.86%	75.00%	75.00%
#239		10	0	0	10	0	2	0	8	2	2	0	6	75.00%	75.00%	75.00%
#240		19	0	0	19	0	2	0	17	1	1	0	16	94.12%	94.12%	94.12%
#241		74	0	0	74	3	10	0	61	3	3	0	58	90.63%	95.08%	95.08%
#242		2953	0	0	2953	318	353	7	2275	166	139	27	2109	82.19%	92.70%	93.82%
#243		1616	0	0	1616	131	109	2	1374	47	38	9	1327	88.70%	96.58%	97.22%
#244		728	0	0	728	52	18	3	655	56	51	5	599	85.33%	91.45%	92.15%
#245		0	0	869	869	116	16	9	728	222	200	22	506	61.56%	69.51%	71.67%
#246		1618	0	0	1618	113	95	3	1407	124	107	17	1283	85.36%	91.19%	92.30%
#247		294	0	0	294	23	42	3	226	37	30	7	189	78.10%	83.63%	86.30%
#248		70	0	0	70	12	1	0	57	4	4	0	53	76.81%	92.98%	92.98%
#249		0	195	0	195	25	30	0	140	29	16	13	111	73.03%	79.29%	87.40%
#250		68	0	0	68	7	6	3	52	13	10	3	39	69.64%	75.00%	79.59%
#251		51	0	0	51	12	4	1	34	2	2	0	32	69.57%	94.12%	94.12%
#252		38	0	0	38	7	3	1	27	8	5	3	19	61.29%	70.37%	79.17%
#253		292	0	0	292	41	59	2	190	43	38	5	147	65.04%	77.37%	79.46%
#254		7	0	0	7	2	0	0	5	2	2	0	3	42.86%	60.00%	60.00%
#255		74	0	0	74	10	7	1	56	25	24	1	31	47.69%	55.36%	56.36%
#256		0	106	0	106	17	14	0	75	31	19	12	44	55.00%	58.67%	69.84%
#257		63	0	0	63	8	1	0	54	29	18	11	25	49.02%	46.30%	58.14%
#258		258	0	0	258	13	14	0	231	10	8	2	221	91.32%	95.67%	96.51%
#259		500	0	0	500	44	46	1	409	15	14	1	394	87.17%	96.33%	96.57%
#260		122	0	0	122	4	10	1	107	22	15	7	85	81.73%	79.44%	85.00%
#261		0	0	3	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
#262		13	0	0	13	3	1	0	9	2	2	0	7	58.33%	77.78%	77.78%
#263		0	0	641	641	37	60	0	544	36	27	9	508	88.81%	93.38%	94.95%
#264		333	0	0	333	86	39	5	203	36	29	7	167	59.22%	82.27%	85.20%
#265		0	0	89	89	21	6	0	62	13	10	3	49	61.25%	79.03%	83.05%
#266		11	0	0	11	1	2	0	8	1	1	0	7	77.78%	87.50%	87.50%
#267		167	0	0	167	16	16	0	135	18	16	2	117	78.52%	86.67%	87.97%
#268		237	0	0	237	19	13	2	203	13	13	0	190	85.59%	93.60%	93.60%
#269		972	0	0	972	109	52	2	809	52	46	6	757	83.00%	93.57%	94.27%
#270		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#271		55	0	0	55	2	2	0	51	1	1	0	50	94.34%	98.04%	98.04%
#272		10	0	0	10	3	3	0	4	0	0	0	4	57.14%	100.00%	100.00%
#273		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES																
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						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#274		1437	0	0	1437	78	237	2	1120	52	37	15	1068	90.28%	95.36%	96.65%
#275		261	0	0	261	31	16	1	213	21	18	3	192	79.67%	90.14%	91.43%
#276		0	11	0	11	6	0	3	2	2	2	0	0	0.00%	0.00%	0.00%
#277		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#278		403	0	0	403	48	22	0	333	17	13	4	316	83.82%	94.89%	96.05%
#279		56	0	0	56	11	3	0	42	17	10	7	25	54.35%	59.52%	71.43%
#280		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#281		6	0	0	6	0	2	0	4	4	4	0	0	0.00%	0.00%	0.00%
#282		76	0	0	76	26	20	0	30	15	10	5	15	29.41%	50.00%	60.00%
#283		577	0	0	577	30	37	14	496	212	177	35	284	57.84%	57.26%	61.61%
#284		0	17	0	17	3	2	0	12	2	0	2	10	76.92%	83.33%	100.00%
#285		100	0	0	100	8	8	0	84	14	11	3	70	78.65%	83.33%	86.42%
#286		85	0	0	85	10	9	3	63	22	13	9	41	64.06%	65.08%	75.93%
#287		0	0	174	174	32	19	3	120	64	47	17	56	41.48%	46.67%	54.37%
#288		174	0	0	174	23	11	3	137	38	30	8	99	65.13%	72.26%	76.74%
#289		287	0	0	287	58	33	10	186	58	46	12	128	55.17%	68.82%	73.56%
#290		413	0	0	413	45	57	2	309	65	57	8	244	70.52%	78.96%	81.06%
#291		36	0	0	36	5	9	0	22	2	2	0	20	74.07%	90.91%	90.91%
#292		0	0	8	8	1	1	0	6	3	1	2	3	60.00%	50.00%	75.00%
#293		0	0	130	130	25	16	1	88	35	29	6	53	49.53%	60.23%	64.63%
#294		133	0	0	133	23	11	3	96	20	16	4	76	66.09%	79.17%	82.61%
#295		66	0	0	66	5	15	1	45	14	9	5	31	68.89%	68.89%	77.50%
#296		222	0	0	222	62	19	3	138	45	42	3	93	47.21%	67.39%	68.89%
#297		244	0	0	244	18	21	2	203	38	35	3	165	75.69%	81.28%	82.50%
#298		23	0	0	23	8	6	0	9	3	3	0	6	35.29%	66.67%	66.67%
#299		27	0	0	27	3	0	0	24	14	8	6	10	47.62%	41.67%	55.56%
#300		3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#301		0	12	0	12	6	3	0	3	1	1	0	2	22.22%	66.67%	66.67%
#302		267	0	0	267	33	59	1	174	43	38	5	131	64.85%	75.29%	77.51%
#303		0	0	15	15	0	1	0	14	13	11	2	1	8.33%	7.14%	8.33%
#304		200	0	0	200	22	25	0	153	13	12	1	140	80.46%	91.50%	92.11%
#305		16	0	0	16	2	5	0	9	1	0	1	8	80.00%	88.89%	100.00%
#306		1468	0	0	1468	167	103	14	1184	138	116	22	1046	78.71%	88.34%	90.02%
#307		0	0	535	535	65	71	2	397	136	110	26	261	59.86%	65.74%	70.35%
#308		436	0	0	436	74	44	7	311	70	59	11	241	64.44%	77.49%	80.33%
#309		43	0	0	43	7	0	0	36	2	1	1	34	80.95%	94.44%	97.14%
#310		693	0	0	693	57	55	1	580	45	39	6	535	84.79%	92.24%	93.21%
#311		0	0	4	4	1	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#312		33	0	0	33	0	6	3	24	20	12	8	4	25.00%	16.67%	25.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES																
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		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#313		0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#314		360	0	0	360	47	52	9	252	56	43	13	196	68.53%	77.78%	82.01%
#315		25	0	0	25	3	3	0	19	2	2	0	17	77.27%	89.47%	89.47%
#316		0	11	0	11	5	0	0	6	4	4	0	2	18.18%	33.33%	33.33%
#317		3778	0	0	3778	385	273	14	3106	768	614	154	2338	70.06%	75.27%	79.20%
#318		68	0	0	68	15	30	2	21	21	19	2	0	0.00%	0.00%	0.00%
#319		618	0	0	618	50	24	0	544	14	13	1	530	89.38%	97.43%	97.61%
#320		96	0	0	96	19	3	0	74	23	22	1	51	55.43%	68.92%	69.86%
#321		28	0	0	28	5	1	0	22	1	1	0	21	77.78%	95.45%	95.45%
#322		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#323		0	7	0	7	0	2	0	5	5	5	0	0	0.00%	0.00%	0.00%
#324		3470	0	0	3470	573	275	20	2602	532	436	96	2070	67.23%	79.55%	82.60%
#325		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#326		644	0	0	644	92	75	4	473	148	131	17	325	59.31%	68.71%	71.27%
#327		271	0	0	271	38	16	7	210	115	110	5	95	39.09%	45.24%	46.34%
#328		8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100.00%	100.00%
#329		0	54	0	54	8	6	15	25	22	15	7	3	11.54%	12.00%	16.67%
#330		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#331		424	0	0	424	30	55	1	338	99	84	15	239	67.71%	70.71%	73.99%
#332		10	0	0	10	0	0	0	10	5	4	1	5	55.56%	50.00%	55.56%
#333		161	0	0	161	29	21	0	111	15	13	2	96	69.57%	86.49%	88.07%
#334		0	0	11	11	3	1	0	7	2	1	1	5	55.56%	71.43%	83.33%
#335		0	0	62	62	8	13	0	41	15	9	6	26	60.47%	63.41%	74.29%
#336		23	0	0	23	5	0	0	18	8	5	3	10	50.00%	55.56%	66.67%
#337		3	0	0	3	0	0	1	2	1	1	0	1	50.00%	50.00%	50.00%
#338		12	0	0	12	1	4	0	7	4	3	1	3	42.86%	42.86%	50.00%
#339		0	560	0	560	120	144	31	265	43	8	35	222	63.43%	83.77%	96.52%
#340		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#341		0	0	648	648	173	128	11	336	125	83	42	211	45.18%	62.80%	71.77%
#342		0	0	53	53	11	18	0	24	8	6	2	16	48.48%	66.67%	72.73%
#343		0	0	4	4	1	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
#344		0	0	475	475	131	57	7	280	104	88	16	176	44.56%	62.86%	66.67%
#345		9	0	0	9	2	1	0	6	1	1	0	5	62.50%	83.33%	83.33%
#346		107	0	0	107	16	2	0	89	7	6	1	82	78.85%	92.13%	93.18%
#347		0	0	1096	1096	299	162	11	624	234	199	35	390	43.92%	62.50%	66.21%
#348		1137	0	0	1137	125	49	4	959	85	76	9	874	81.30%	91.14%	92.00%
#349		356	0	0	356	52	34	3	267	58	50	8	209	67.20%	78.28%	80.69%
#350		203	0	0	203	22	13	1	167	12	12	0	155	82.01%	92.81%	92.81%
#351		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 03/01/2001 - 03/31/2001

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Z Status	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#352		2440	0	0	2440	211	353	55	1821	564	414	150	1257	66.79%	69.03%	75.22%
#353		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#354		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#355		1860	0	0	1860	217	175	6	1462	218	173	45	1244	76.13%	85.09%	87.79%
#356		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#357		184	0	0	184	15	23	5	141	85	79	6	56	37.33%	39.72%	41.48%
#358		762	0	0	762	115	71	7	569	98	83	15	471	70.40%	82.78%	85.02%
#359		0	19	0	19	0	5	0	14	3	0	3	11	100.00%	78.57%	100.00%
#360		4	0	0	4	0	0	0	4	1	0	1	3	100.00%	75.00%	100.00%
#361		0	8	0	8	6	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#362		20	0	0	20	0	0	1	19	10	7	3	9	56.25%	47.37%	56.25%
#363		0	507	0	507	49	147	0	311	145	66	79	166	59.07%	53.38%	71.55%
#364		2245	0	0	2245	93	348	23	1781	499	369	130	1282	73.51%	71.98%	77.65%
#365		0	430	0	430	40	99	0	291	83	62	21	208	67.10%	71.48%	77.04%
#366		522	0	0	522	32	101	0	389	71	68	3	318	76.08%	81.75%	82.38%
#367		0	0	7	7	1	2	0	4	4	0	4	0	0.00%	0.00%	0.00%
#368		0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#369		0	0	7	7	6	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#370		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#371		0	0	4	4	0	2	1	1	0	0	0	1	100.00%	100.00%	100.00%
#372		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal		200929	0	0	200929	19505	18053	1001	162370	21836	17525	4311	140534	79.15%	86.55%	88.91%
EDI Subtotal		0	33697	0	33697	4993	7931	650	20123	3383	2052	1331	16740	70.38%	83.19%	89.08%
TAG Subtotal		0	0	56457	56457	5873	7981	377	42226	8569	6426	2143	33657	73.24%	79.71%	83.97%
TOTAL INTERFACES		**200929**	**33697**	**56457**	**291083**	**30371**	**33965**	**2028**	**224719**	**33788**	**26003**	**7785**	**190931**	**77.20%**	**84.96%**	**88.01%**

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 03/01/2001 - 03/31/2001

	ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	55.66%	85.78%

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 03/01/2001 - 03/31/2001

AGGREGATE ORDER TYPES															
Company Info						LSR PROCESSING							FLOWTHROUGH		
		Mechanized Interface Used				Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1			244	0	244	159	5	80	56	33	23	24	11.11%	30.00%	42.11%
#2			17	0	17	2	2	13	2	1	1	11	78.57%	84.62%	91.67%
#3			1	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#4			507	0	507	205	28	274	141	90	51	133	31.07%	48.54%	59.64%
#5			826	0	826	530	24	272	137	67	70	135	18.44%	49.63%	66.83%
#6			26	0	26	17	0	9	9	9	0	0	0.00%	0.00%	0.00%
#7			0	62	62	25	10	27	12	7	5	15	31.91%	55.56%	68.18%
#8	7562		6145	0	6145	694	258	5193	324	100	224	4869	85.98%	93.76%	97.99%
#9	7421		137	0	137	127	2	8	8	5	3	0	0.00%	0.00%	0.00%
#10			240	0	240	79	17	144	94	75	19	50	24.51%	34.72%	40.00%
#11			68	0	68	61	0	7	3	1	2	4	6.06%	57.14%	80.00%
#12	7170		4734	0	4734	359	34	4341	430	309	121	3911	85.41%	90.09%	92.68%
#13			0	246	246	141	6	99	45	37	8	54	23.28%	54.55%	59.34%
#14	7125		3083	1	3084	1386	268	1430	645	379	266	785	30.78%	54.90%	67.44%
#15			3	0	3	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
#16			184	0	184	89	5	90	37	18	19	53	33.13%	58.89%	74.65%
#17			0	1689	1689	1553	134	2	0	0	0	2	0.13%	100.00%	100.00%
#18			0	36	36	21	4	11	1	0	1	10	32.26%	90.91%	100.00%
#19			174	0	174	100	47	27	25	12	13	2	1.75%	7.41%	14.29%
#20			0	1975	1975	611	99	1265	514	360	154	751	43.61%	59.37%	67.60%
#21			2	0	2	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
#22			149	0	149	144	2	3	2	1	1	1	0.68%	33.33%	50.00%
#23			691	0	691	388	37	266	80	58	22	186	29.43%	69.92%	76.23%
#24			632	0	632	275	16	341	294	269	25	47	7.95%	13.78%	14.87%
			17863	**4009**	**21872**	**6969**	**999**	**13904**	**2859**	**1831**	**1028**	**11045**	**55.66%**	**79.44%**	**85.78%**
	AT&T				14,100										
	% of Total				65%										