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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY



Michael F. Del Casino  
Regulatory Division Manager

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November 7, 2001

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room TWB-204  
Washington, DC 20554

Re: Notice of Oral Ex Parte  
Use of N11 Codes and other Abbreviated Dialing Arrangements,  
CC Docket No. 92-105

Dear Ms. Salas:

On November 6, 2001, Jim Grudus, Ed Gould and I of AT&T met with Diane Harmon, Cheryl Callahan and Louise Klees-Wallace of the Common Carrier Bureau to discuss implementation matters in the above referenced proceeding. Specifically, we discussed the details provided in the attachment.

Two copies of this Notice is being submitted to the Secretary of the FCC in accordance with Section 1.1206 of the Commission's rules.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Del Casino".

Attachment

cc: Diane Harmon  
Cheryl Callahan  
Louise Klees-Wallace

No. of Copies rec'd 012  
List A B C D E

# 211/511 Implementation Issues

- Network and Technical
  - Cost
  - Other

## 211/511 Network and Technical Issues

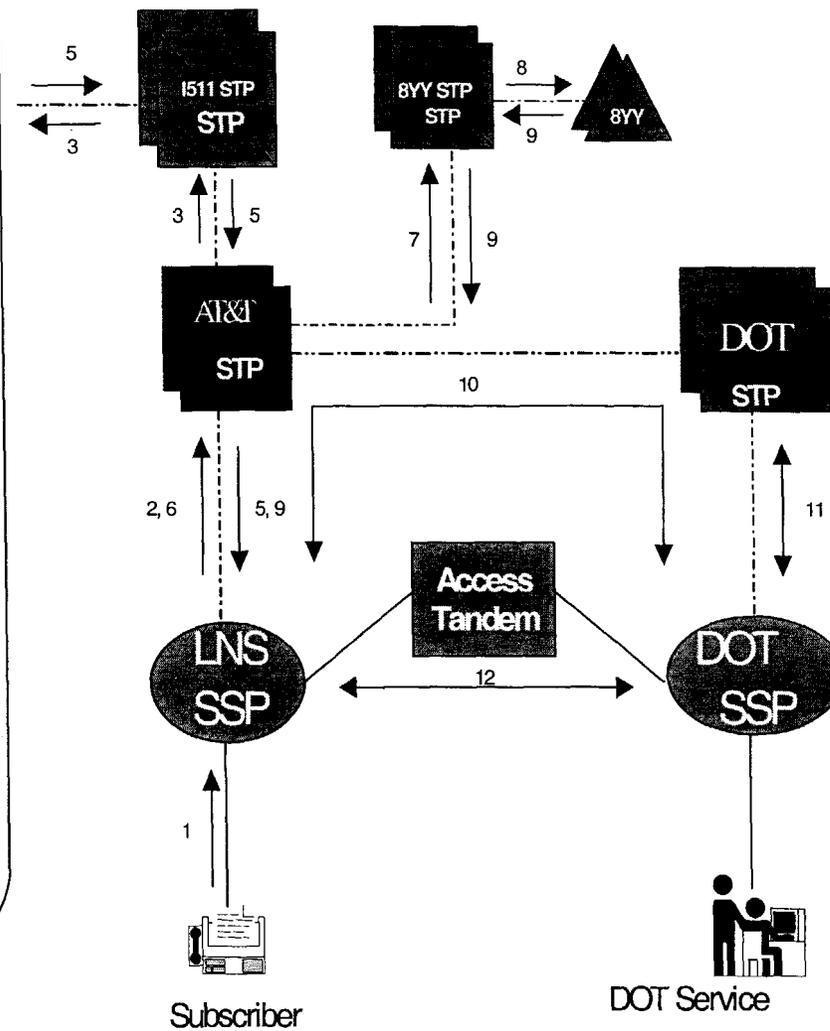
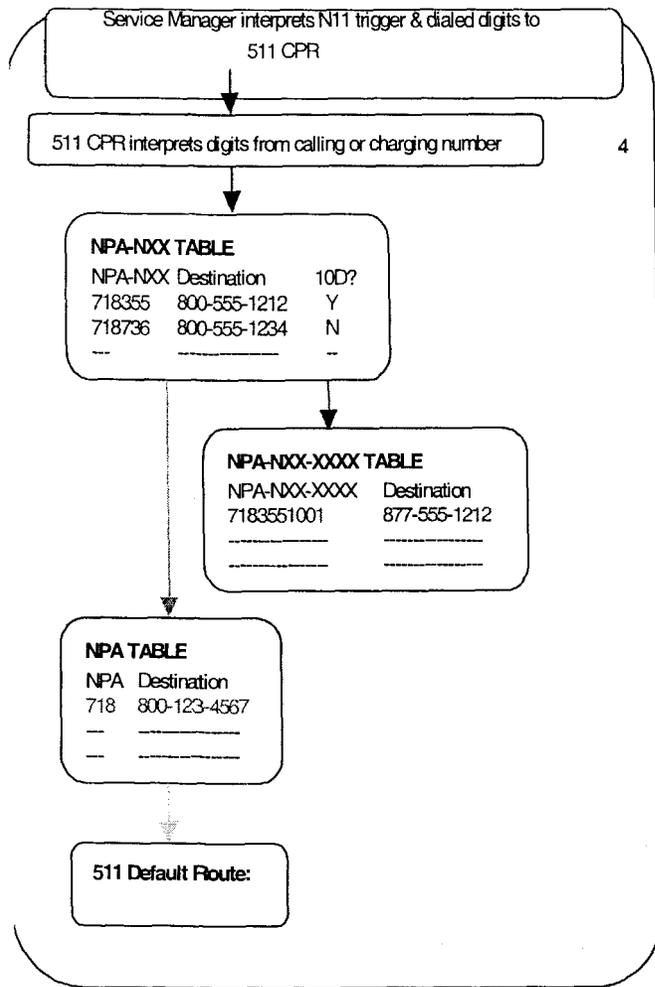
- Geographic scope of 211/511 applications.
- 8YY routing
- Call routing patterns different than Rate Center boundaries would create significant technical issues
- Only one serving agency can use 211/511 in a particular geographic area
- Concern for impact of N11 dialing on SDN custom
- Ownership and non discrimination access to 211/511 information databases

# 211/511 Implementation Methods

- Per Switch Techniques
  - Major Vendor had Limitations
- Intelligent Network (AIN) Techniques
  - Not Available to all Carriers
  - Flexible, but Recurring Costs a Concern

# 211/511 Implementation

## ISCP:



## Network Cost Issues; Start-Up

- Software, hardware, trunking and circuits
- Provisioning and Support Systems
- Billing Systems
- Maintenance Procedures
- Regulatory and Administrative Expenses

## Network Cost Issues; Recurring

- Software upgrades, trunking and circuits
- Costs associated with using the PSTN
- Provisioning and Support System upgrades
- Costs associated with routine billing activities
- Training and documentation of procedures
- Costs related to necessary ongoing maintenance

# Usage Cost Issues

- Need to determine how costs will be recovered
  - Bill end users on a per call basis
  - Bill information provider agencies
  - Bill all customers a monthly fee