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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 14 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 14 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	95				YES
B 1 14 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	145				YES
B 1 14 14	O-11	Other Design/GA(%)	>= 95%			100.00%	55				YES
B 1 14 15	O-11	Other Non-Design/GA(%)	>= 95%			99.38%	1,771				YES
B 1 14 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 14 17	O-11	LNP Standalone/GA(%)	>= 95%			100.00%	236				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B 1 15 1	O-11	Switch Ports/GA(%)	>= 95%								
B 1 15 2	O-11	Local Interoffice Transport/GA(%)	>= 95%								
B 1 15 3	O-11	Loop + Port Combinations/GA(%)	>= 95%			99.84%	13,911				YES
B 1 15 4	O-11	Combo Other/GA(%)	>= 95%								
B 1 15 5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			65.52%	58				NO
B 1 15 6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			100.00%	1				YES
B 1 15 7	O-11	Line Sharing/GA(%)	>= 95%			100.00%	4				YES
B 1 15 8	O-11	2W Analog Loop Design/GA(%)	>= 95%			91.67%	192				NO
B 1 15 9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			96.00%	25				YES
B 1 15 10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%								
B 1 15 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 15 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	198				YES
B 1 15 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	635				YES
B 1 15 14	O-11	Other Design/GA(%)	>= 95%			100.00%	39				YES
B 1 15 15	O-11	Other Non-Design/GA(%)	>= 95%			99.53%	423				YES
B 1 15 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 15 17	O-11	LNP Standalone/GA(%)	>= 95%			100.00%	1,506				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B 1 16 1	O-11	Switch Ports/GA(%)	>= 95%			100.00%	1				YES
B 1 16 2	O-11	Local Interoffice Transport/GA(%)	>= 95%			100.00%	19				YES
B 1 16 3	O-11	Loop + Port Combinations/GA(%)	>= 95%			96.65%	746				YES
B 1 16 4	O-11	Combo Other/GA(%)	>= 95%								
B 1 16 5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			98.17%	273				YES
B 1 16 6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			98.64%	441				YES
B 1 16 7	O-11	Line Sharing/GA(%)	>= 95%			90.80%	87				NO
B 1 16 8	O-11	2W Analog Loop Design/GA(%)	>= 95%			95.24%	105				YES
B 1 16 9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			93.90%	1,017				NO
B 1 16 10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%			100.00%	14				YES
B 1 16 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 16 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	8				YES
B 1 16 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			99.54%	216				YES
B 1 16 14	O-11	Other Design/GA(%)	>= 95%			97.00%	267				YES
B 1 16 15	O-11	Other Non-Design/GA(%)	>= 95%			97.30%	1,443				YES
B 1 16 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 16 17	O-11	LNP Standalone/GA(%)	>= 95%			99.89%	919				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B 1 17 1	O-11	Switch Ports/GA(%)	>= 95%								
B 1 17 2	O-11	Local Interoffice Transport/GA(%)	>= 95%								
B 1 17 3	O-11	Loop + Port Combinations/GA(%)	>= 95%			77.52%	40,597				NO
B 1 17 4	O-11	Combo Other/GA(%)	>= 95%								
B 1 17 5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			100.00%	62				YES
B 1 17 6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			81.25%	16				NO
B 1 17 7	O-11	Line Sharing/GA(%)	>= 95%			100.00%	4				YES
B 1 17 8	O-11	2W Analog Loop Design/GA(%)	>= 95%			58.74%	269				NO
B 1 17 9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			92.44%	119				NO
B 1 17 10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%								
B 1 17 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 17 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	95				YES
B 1 17 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	145				YES
B 1 17 14	O-11	Other Design/GA(%)	>= 95%			74.55%	55				NO
B 1 17 15	O-11	Other Non-Design/GA(%)	>= 95%			86.36%	1,760				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 17 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 17 17	O-11	LNP Standalone/GA(%)	>= 95%			100.00%	236				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
B 1 18 1	O-11	Switch Ports/GA(%)	>= 95%								
B 1 18 2	O-11	Local Interoffice Transport/GA(%)	>= 95%								
B 1 18 3	O-11	Loop + Port Combinations/GA(%)	>= 95%			92.83%	13,889				NO
B 1 18 4	O-11	Combo Other/GA(%)	>= 95%								
B 1 18 5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			100.00%	38				YES
B 1 18 6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			100.00%	1				YES
B 1 18 7	O-11	Line Sharing/GA(%)	>= 95%			100.00%	4				YES
B 1 18 8	O-11	2W Analog Loop Design/GA(%)	>= 95%			88.64%	176				NO
B 1 18 9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			79.17%	24				NO
B 1 18 10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%								
B 1 18 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 18 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	198				YES
B 1 18 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	635				YES
B 1 18 14	O-11	Other Design/GA(%)	>= 95%			76.92%	39				NO
B 1 18 15	O-11	Other Non-Design/GA(%)	>= 95%			96.44%	421				YES
B 1 18 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 18 17	O-11	LNP Standalone/GA(%)	>= 95%			100.00%	1,506				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B 1 19 1	O-11	Switch Ports/GA(%)	>= 95%			100.00%	1				YES
B 1 19 2	O-11	Local Interoffice Transport/GA(%)	>= 95%			89.47%	19				NO
B 1 19 3	O-11	Loop + Port Combinations/GA(%)	>= 95%			95.28%	721				YES
B 1 19 4	O-11	Combo Other/GA(%)	>= 95%								
B 1 19 5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			92.54%	268				NO
B 1 19 6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			98.62%	435				YES
B 1 19 7	O-11	Line Sharing/GA(%)	>= 95%			92.41%	79				NO
B 1 19 8	O-11	2W Analog Loop Design/GA(%)	>= 95%			92.00%	100				NO
B 1 19 9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			90.16%	955				NO
B 1 19 10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%			92.86%	14				NO
B 1 19 11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B 1 19 12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	8				YES
B 1 19 13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	215				YES
B 1 19 14	O-11	Other Design/GA(%)	>= 95%			91.12%	259				NO
B 1 19 15	O-11	Other Non-Design/GA(%)	>= 95%			97.29%	1,404				YES
B 1 19 16	O-11	INP Standalone/GA(%)	>= 95%								
B 1 19 17	O-11	LNP Standalone/GA(%)	>= 95%			100.00%	918				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B 2 1 1 1 1	P-4	Switch Ports/<10 circuits/Dispatch/GA(days)	R&B (POTS)	5.63	48,941			18.851			
B 2 1 1 1 2	P-4	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	1.06	374,231			1.705			
B 2 1 1 2 1	P-4	Switch Ports/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	13.09	161			16.165			
B 2 1 1 2 2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.84	17			1.260			
B 2 1 2 1 1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	DS1/DS3	17.75	1,557			17.589			
B 2 1 2 1 2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	DS1/DS3	0.33	1			0.000			
B 2 1 2 2 1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	DS1/DS3								
B 2 1 2 2 2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	DS1/DS3								
B 2 1 3 1 1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	R&B	5.67	50,339	4.73	544	18.648	0.80382	1.1798	YES
B 2 1 3 1 2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	R&B	1.07	375,804	0.75	11,170	1.732	0.01663	19.3340	YES
B 2 1 3 1 3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(days)	R&B	0.34	213,534	0.33	7,543	0.435	0.00510	0.3391	YES
B 2 1 3 1 4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/GA(days)	R&B	2.03	162,270	1.61	3,627	2.250	0.03777	11.3013	YES
B 2 1 3 2 1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	R&B	12.20	212	1.67	5	14.802	6.69704	1.5724	YES
B 2 1 3 2 2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	R&B	1.67	117			2.288			
B 2 1 3 2 3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(days)	R&B	0.33	43			0.000			
B 2 1 3 2 4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(days)	R&B	2.45	74			2.577			
B 2 1 4 1 1	P-4	Combo Other/<10 circuits/Dispatch/GA(days)	R&B&D - Disp	6.39	52,061			19.479			

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B21414	P-4	Combo Other/<10 circuits/Dispatch In/GA(days)	R&B&D - Disp								
B21421	P-4	Combo Other/>=10 circuits/Dispatch/GA(days)	R&B&D - Disp	33.60	358			55.593			
B21424	P-4	Combo Other/>=10 circuits/Dispatch In/GA(days)	R&B&D - Disp								
B21531	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/GA(days)	ADSL to Retail	6.15	360	4.77	82	8.911	1.09040	1.2656	YES
B21532	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/GA(days)	ADSL to Retail	3.12	88			2.072			
B21541	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/GA(days)	ADSL to Retail								
B21542	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B21551	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/GA(days)	ADSL to Retail								
B21552	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B21631	P-4	UNE ISDN/<6 circuits/Dispatch/GA(days)	ISDN - BRI	14.21	391	11.38	184	13.541	1.21056	2.3378	YES
B21632	P-4	UNE ISDN/<6 circuits/Non-Dispatch/GA(days)	ISDN - BRI	1.34	323			1.932			
B21641	P-4	UNE ISDN/6-13 circuits/Dispatch/GA(days)	ISDN - BRI								
B21642	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/GA(days)	ISDN - BRI	1.67	3			1.155			
B21651	P-4	UNE ISDN/>=14 circuits/Dispatch/GA(days)	ISDN - BRI								
B21652	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/GA(days)	ISDN - BRI								
B21731	P-4	Line Sharing/<6 circuits/Dispatch/GA(days)	ADSL to Retail	6.15	360	4.00	3	8.911	5.16622	0.4162	YES
B21732	P-4	Line Sharing/<6 circuits/Non-Dispatch/GA(days)	ADSL to Retail	3.12	88	4.13	8	2.072	0.76499	-1.3203	YES
B21741	P-4	Line Sharing/6-13 circuits/Dispatch/GA(days)	ADSL to Retail								
B21742	P-4	Line Sharing/6-13 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B21751	P-4	Line Sharing/>=14 circuits/Dispatch/GA(days)	ADSL to Retail								
B21752	P-4	Line Sharing/>=14 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B21811	P-4	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	5.67	50,339	5.11	54	18.648	2.53898	0.2216	YES
B21812	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	5.67	50,339			18.648			
B21821	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	12.20	212	8.00	1	14.802	14.83637	0.2828	YES
B21822	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	12.20	212			14.802			
B21911	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	5.63	48,941	4.53	131	18.851	1.64918	0.6651	YES
B21914	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.02	161,233	2.25	4	2.207	1.10361	-0.2059	YES
B21921	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	13.09	161	7.25	4	16.165	8.18234	0.7136	YES
B21924	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	4			1.915			
B21101 1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	5.67	50,339			18.648			
B21101 2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	5.67	50,339			18.648			
B21102 1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	12.20	212			14.802			
B21102 2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	12.20	212			14.802			
B21111 1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	5.63	48,941	6.00	1	18.851	18.85069	-0.0198	YES
B21111 4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.02	161,233			2.207			
B21112 1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	13.09	161			16.165			
B21112 4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	4			1.915			
B21121 1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	5.67	50,339	5.19	54	18.648	2.53898	0.1905	YES
B21121 2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	5.67	50,339			18.648			
B21122 1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	12.20	212			14.802			
B21122 2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	12.20	212			14.802			
B21131 1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	5.63	48,941	5.18	187	18.851	1.38112	0.3230	YES
B21131 4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.02	161,233			2.207			
B21132 1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	13.09	161	5.50	4	16.165	8.18234	0.9275	YES
B21132 4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	4			1.915			
B21141 1	P-4	Other Design/<10 circuits/Dispatch/GA(days)	Design	27.37	1,722	11.16	213	29.181	2.11948	7.6502	YES
B21141 2	P-4	Other Design/<10 circuits/Non-Dispatch/GA(days)	Design	7.93	692			14.888			
B21142 1	P-4	Other Design/>=10 circuits/Dispatch/GA(days)	Design	64.68	146			75.150			
B21142 2	P-4	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Design	7.36	119			10.735			
B21151 1	P-4	Other Non-Design/<10 circuits/Dispatch/GA(days)	R&B	5.67	50,339	3.81	9	18.648	6.21642	0.2991	YES
B21151 2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	R&B	1.07	375,804	1.25	4	1.732	0.86600	-0.2072	YES
B21152 1	P-4	Other Non-Design/>=10 circuits/Dispatch/GA(days)	R&B	12.20	212			14.802			
B21152 2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	R&B	1.67	117			2.288			
B21161 1	P-4	INP (Standalone)/<10 circuits/Dispatch/GA(days)	R&B (POTS)	5.63	48,941			18.851			
B21161 2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	1.06	374,231	0.33	1	1.705	1.70450	0.4296	YES
B21162 1	P-4	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	13.09	161			16.165			
B21162 2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.84	17			1.260			
B21171 1	P-4	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	R&B (POTS)	5.63	48,941	0.33	3	18.851	10.88367	0.4866	YES
B21171 2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	1.06	374,231	0.62	1,365	1.705	0.04622	9.5683	YES
B21172 1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	13.09	161			16.165			
B21172 2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.84	17	0.33	4	1.260	0.70026	0.7291	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B211811	P-4	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Digital Loop < DS1	13.53	1,148	9.55	256	20.621	1.42531	2.7918	YES
B211812	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Digital Loop < DS1	5.27	702			7.642			
B211821	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Digital Loop < DS1								
B211822	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Digital Loop < DS1								
B211911	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Digital Loop >= DS1	39.11	333	6.82	89	23.798	2.83979	11.3708	YES
B211912	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Digital Loop >= DS1	6.71	604			7.495			
B211921	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Digital Loop >= DS1								
B211922	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Digital Loop >= DS1								
	Order Completion Interval within X days										
B221	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/GA(days)	14 days			8.00	1				YES
B222	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/GA(days)	7 days			4.73	81				YES
	Held Orders										
B23111	P-1	Switch Ports/<10 circuits/Facility/GA(days)	R&B (POTS)	15.30	293			23.099			
B23112	P-1	Switch Ports/<10 circuits/Equipment/GA(days)	R&B (POTS)	11.50	2			2.121			
B23113	P-1	Switch Ports/<10 circuits/Other/GA(days)	R&B (POTS)	10.20	10			9.271			
B23121	P-1	Switch Ports/>=10 circuits/Facility/GA(days)	R&B (POTS)	34.00	1			0.000			
B23122	P-1	Switch Ports/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0						
B23123	P-1	Switch Ports/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0						
B23211	P-1	Local Interoffice Transport/<10 circuits/Facility/GA(days)	DS1/ DS3 - Interoffice	8.00	2			4.243			
B23212	P-1	Local Interoffice Transport/<10 circuits/Equipment/GA(days)	DS1/ DS3 - Interoffice	0.00	0						
B23213	P-1	Local Interoffice Transport/<10 circuits/Other/GA(days)	DS1/ DS3 - Interoffice	9.15	20			6.769			
B23221	P-1	Local Interoffice Transport/>=10 circuits/Facility/GA(days)	DS1/ DS3 - Interoffice								
B23222	P-1	Local Interoffice Transport/>=10 circuits/Equipment/GA(days)	DS1/ DS3 - Interoffice								
B23223	P-1	Local Interoffice Transport/>=10 circuits/Other/GA(days)	DS1/ DS3 - Interoffice								
B23311	P-1	Loop + Port Combinations/<10 circuits/Facility/GA(days)	R&B	15.54	303	6.50	4	23.299	11.72614	0.7708	YES
B23312	P-1	Loop + Port Combinations/<10 circuits/Equipment/GA(days)	R&B	11.50	2	0.00	0	2.121			YES
B23313	P-1	Loop + Port Combinations/<10 circuits/Other/GA(days)	R&B	10.20	10	6.00	1	9.271	9.72372	0.4319	YES
B23321	P-1	Loop + Port Combinations/>=10 circuits/Facility/GA(days)	R&B	29.67	3	0.00	0	11.151			YES
B23322	P-1	Loop + Port Combinations/>=10 circuits/Equipment/GA(days)	R&B	0.00	0	0.00	0				YES
B23323	P-1	Loop + Port Combinations/>=10 circuits/Other/GA(days)	R&B	0.00	0	0.00	0				YES
B23411	P-1	Combo Other/<10 circuits/Facility/GA(days)	R&B&D - Disp	15.49	305			23.234			
B23412	P-1	Combo Other/<10 circuits/Equipment/GA(days)	R&B&D - Disp	11.50	2			2.121			
B23413	P-1	Combo Other/<10 circuits/Other/GA(days)	R&B&D - Disp	36.94	17			71.205			
B23421	P-1	Combo Other/>=10 circuits/Facility/GA(days)	R&B&D - Disp	26.75	4			10.813			
B23422	P-1	Combo Other/>=10 circuits/Equipment/GA(days)	R&B&D - Disp	24.00	1			0.000			
B23423	P-1	Combo Other/>=10 circuits/Other/GA(days)	R&B&D - Disp	0.00	0						
B23511	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/GA(days)	ADSL to Retail	20.23	150	0.00	0	16.613			YES
B23512	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23513	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23521	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/GA(days)	ADSL to Retail	0.00	0						
B23522	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0						
B23523	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/GA(days)	ADSL to Retail	0.00	0						
B23611	P-1	UNE ISDN/<10 circuits/Facility/GA(days)	ISDN - BRI	8.67	3	0.00	0	3.786			YES
B23612	P-1	UNE ISDN/<10 circuits/Equipment/GA(days)	ISDN - BRI	0.00	0	0.00	0				YES
B23613	P-1	UNE ISDN/<10 circuits/Other/GA(days)	ISDN - BRI	0.00	0	0.00	0				YES
B23621	P-1	UNE ISDN/>=10 circuits/Facility/GA(days)	ISDN - BRI	0.00	0						
B23622	P-1	UNE ISDN/>=10 circuits/Equipment/GA(days)	ISDN - BRI	0.00	0						
B23623	P-1	UNE ISDN/>=10 circuits/Other/GA(days)	ISDN - BRI	0.00	0						
B23711	P-1	Line Sharing/<10 circuits/Facility/GA(days)	ADSL to Retail	20.23	150	0.00	0	16.613			YES
B23712	P-1	Line Sharing/<10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23713	P-1	Line Sharing/<10 circuits/Other/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23721	P-1	Line Sharing/>=10 circuits/Facility/GA(days)	ADSL to Retail	0.00	0						
B23722	P-1	Line Sharing/>=10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0						
B23723	P-1	Line Sharing/>=10 circuits/Other/GA(days)	ADSL to Retail	0.00	0						
B23811	P-1	2W Analog Loop Design/<10 circuits/Facility/GA(days)	R&B - Disp	15.54	303	0.00	0	23.299			YES
B23812	P-1	2W Analog Loop Design/<10 circuits/Equipment/GA(days)	R&B - Disp	11.50	2	0.00	0	2.121			YES
B23813	P-1	2W Analog Loop Design/<10 circuits/Other/GA(days)	R&B - Disp	10.20	10	0.00	0	9.271			YES
B23821	P-1	2W Analog Loop Design/>=10 circuits/Facility/GA(days)	R&B - Disp	29.67	3	0.00	0	11.151			YES
B23822	P-1	2W Analog Loop Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	0.00	0	0.00	0				YES

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B23823	P-1	2W Analog Loop Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0	0.00	0				YES
B23911	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	15.30	293	0.00	0	23.099			YES
B23912	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	11.50	2	0.00	0	2.121			YES
B23913	P-1	2W Analog Loop Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	10.20	10	0.00	0	9.271			YES
B23921	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	34.00	1	0.00	0	0.000			YES
B23922	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B23923	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B231011	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/GA(days)	R&B - Disp	15.54	303			23.299			
B231012	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/GA(days)	R&B - Disp	11.50	2			2.121			
B231013	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/GA(days)	R&B - Disp	10.20	10			9.271			
B231021	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/GA(days)	R&B - Disp	29.67	3			11.151			
B231022	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	0.00	0						
B231023	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0						
B231111	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	15.30	293	0.00	0	23.099			YES
B231112	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	11.50	2	0.00	0	2.121			YES
B231113	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	10.20	10	0.00	0	9.271			YES
B231121	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	34.00	1			0.000			
B231122	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0						
B231123	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0						
B231211	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/GA(days)	R&B - Disp	15.54	303	0.00	0	23.299			YES
B231212	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/GA(days)	R&B - Disp	11.50	2	0.00	0	2.121			YES
B231213	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/GA(days)	R&B - Disp	10.20	10	0.00	0	9.271			YES
B231221	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/GA(days)	R&B - Disp	29.67	3			11.151			
B231222	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	0.00	0						
B231223	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0						
B231311	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	15.30	293	6.00	2	23.099	16.38925	0.5677	YES
B231312	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	11.50	2	0.00	0	2.121			YES
B231313	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	10.20	10	0.00	0	9.271			YES
B231321	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	34.00	1	0.00	0	0.000			YES
B231322	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B231323	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B231411	P-1	Other Design/<10 circuits/Facility/GA(days)	Design	8.00	2	0.00	0	7.071			YES
B231412	P-1	Other Design/<10 circuits/Equipment/GA(days)	Design	0.00	0	0.00	0				YES
B231413	P-1	Other Design/<10 circuits/Other/GA(days)	Design	75.14	7	3.00	1	94.753	101.29532	0.7122	YES
B231421	P-1	Other Design/>=10 circuits/Facility/GA(days)	Design	18.00	1	0.00	0	0.000			YES
B231422	P-1	Other Design/>=10 circuits/Equipment/GA(days)	Design	24.00	1	0.00	0	0.000			YES
B231423	P-1	Other Design/>=10 circuits/Other/GA(days)	Design	0.00	0	0.00	0				YES
B231511	P-1	Other Non-Design/<10 circuits/Facility/GA(days)	R&B	15.54	303	0.00	0	23.299			YES
B231512	P-1	Other Non-Design/<10 circuits/Equipment/GA(days)	R&B	11.50	2	0.00	0	2.121			YES
B231513	P-1	Other Non-Design/<10 circuits/Other/GA(days)	R&B	10.20	10	0.00	0	9.271			YES
B231521	P-1	Other Non-Design/>=10 circuits/Facility/GA(days)	R&B	29.67	3	0.00	0	11.151			YES
B231522	P-1	Other Non-Design/>=10 circuits/Equipment/GA(days)	R&B	0.00	0	0.00	0				YES
B231523	P-1	Other Non-Design/>=10 circuits/Other/GA(days)	R&B	0.00	0	0.00	0				YES
B231611	P-1	INP (Standalone)/<10 circuits/Facility/GA(days)	R&B (POTS)	15.30	293	0.00	0	23.099			YES
B231612	P-1	INP (Standalone)/<10 circuits/Equipment/GA(days)	R&B (POTS)	11.50	2	0.00	0	2.121			YES
B231613	P-1	INP (Standalone)/<10 circuits/Other/GA(days)	R&B (POTS)	10.20	10	0.00	0	9.271			YES
B231621	P-1	INP (Standalone)/>=10 circuits/Facility/GA(days)	R&B (POTS)	34.00	1			0.000			
B231622	P-1	INP (Standalone)/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0						
B231623	P-1	INP (Standalone)/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0						
B231711	P-1	LNP (Standalone)/<10 circuits/Facility/GA(days)	R&B (POTS)	15.30	293	0.00	0	23.099			YES
B231712	P-1	LNP (Standalone)/<10 circuits/Equipment/GA(days)	R&B (POTS)	11.50	2	0.00	0	2.121			YES
B231713	P-1	LNP (Standalone)/<10 circuits/Other/GA(days)	R&B (POTS)	10.20	10	0.00	0	9.271			YES
B231721	P-1	LNP (Standalone)/>=10 circuits/Facility/GA(days)	R&B (POTS)	34.00	1	0.00	0	0.000			YES
B231722	P-1	LNP (Standalone)/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231723	P-1	LNP (Standalone)/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231811	P-1	Digital Loop < DS1/<10 circuits/Facility/GA(days)	Digital Loop < DS1	19.96	156	0.00	0	1.155			YES
B231812	P-1	Digital Loop < DS1/<10 circuits/Equipment/GA(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B231813	P-1	Digital Loop < DS1/<10 circuits/Other/GA(days)	Digital Loop < DS1	96.00	1	0.00	0	0.000			YES
B231821	P-1	Digital Loop < DS1/>=10 circuits/Facility/GA(days)	Digital Loop < DS1	0.00	0						
B231822	P-1	Digital Loop < DS1/>=10 circuits/Equipment/GA(days)	Digital Loop < DS1	0.00	0						
B231823	P-1	Digital Loop < DS1/>=10 circuits/Other/GA(days)	Digital Loop < DS1	0.00	0						

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B231911	P-1	Digital Loop >= DS1/<10 circuits/Facility/GA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B231912	P-1	Digital Loop >= DS1/<10 circuits/Equipment/GA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B231913	P-1	Digital Loop >= DS1/<10 circuits/Other/GA(days)	Digital Loop >= DS1	34.33	3	0.00	0				YES
B231921	P-1	Digital Loop >= DS1/>=10 circuits/Facility/GA(days)	Digital Loop >= DS1	0.00	0						
B231922	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/GA(days)	Digital Loop >= DS1	0.00	0						
B231923	P-1	Digital Loop >= DS1/>=10 circuits/Other/GA(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B251	P-2	Switch Ports/GA(%)	R&B (POTS)	0.90%	450,371						
B252	P-2	Local Interoffice Transport/GA(%)	DS1/ DS3 - Interoffice	37.86%	1,854						
B253	P-2	Loop + Port Combinations/GA(%)	R&B	0.94%	453,617	0.23%	36,607		0.00052	13.4478	YES
B254	P-2	Combo Other/GA(%)	R&B&D - Disp	7.20%	63,429						
B255	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	ADSL to Retail	19.60%	9,673	1.27%	157		0.03194	5.7383	YES
B256	P-2	UNE ISDN/GA(%)	ISDN - BRI	12.22%	794	0.54%	186		0.02668	4.3780	YES
B257	P-2	Line Sharing/GA(%)	ADSL to Retail	19.60%	9,673	0.00%	18		0.09366	2.0929	YES
B258	P-2	2W Analog Loop Design/GA(%)	R&B - Disp	0.94%	453,617	7.20%	125		0.00863	-7.2520	NO
B259	P-2	2W Analog Loop Non-Design/GA(%)	R&B (POTS) excl SB Or	1.71%	237,071	3.60%	222		0.00870	-2.1819	NO
B2510	P-2	2W Analog Loop w/INP Design/GA(%)	R&B - Disp	0.94%	453,617						
B2511	P-2	2W Analog Loop w/INP Non-Design/GA(%)	R&B (POTS) excl SB Or	1.71%	237,071	0.00%	2		0.09157	0.1863	YES
B2512	P-2	2W Analog Loop w/LNP Design/GA(%)	R&B - Disp	0.94%	453,617	0.00%	1,315		0.00266	3.5274	YES
B2513	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	R&B (POTS) excl SB Or	1.71%	237,071	0.25%	3,243		0.00229	6.3602	YES
B2514	P-2	Other Design/GA(%)	Design	9.05%	3,413	8.40%	131		0.02555	0.2570	YES
B2515	P-2	Other Non-Design/GA(%)	R&B	0.94%	453,617	0.00%	35		0.01631	0.5763	YES
B2516	P-2	INP (Standalone)/GA(%)	R&B (POTS)	0.90%	450,371	0.00%	1		0.09437	0.0952	YES
B2517	P-2	LNP (Standalone)/GA(%)	R&B (POTS)	0.90%	450,371	0.00%	1,672		0.00231	3.8865	YES
B2518	P-2	Digital Loop < DS1/GA(%)	Digital Loop < DS1	18.93%	11,192	0.61%	330		0.02188	8.3754	YES
B2519	P-2	Digital Loop >= DS1/GA(%)	Digital Loop >= DS1	6.93%	1,327	34.62%	104		0.02587	-10.7024	NO
		% Jeopardies - Non-Mechanized									
B261	P-2	Switch Ports/GA(%)	Diagnostic								Diagnostic
B262	P-2	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B263	P-2	Loop + Port Combinations/GA(%)	Diagnostic			20.00%	5				Diagnostic
B264	P-2	Combo Other/GA(%)	Diagnostic								Diagnostic
B265	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			77.78%	9				Diagnostic
B266	P-2	UNE ISDN/GA(%)	Diagnostic			49.02%	51				Diagnostic
B267	P-2	Line Sharing/GA(%)	Diagnostic								Diagnostic
B268	P-2	2W Analog Loop Design/GA(%)	Diagnostic			20.00%	5				Diagnostic
B269	P-2	2W Analog Loop Non-Design/GA(%)	Diagnostic			27.03%	37				Diagnostic
B2610	P-2	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B2611	P-2	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B2612	P-2	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			0.00%	68				Diagnostic
B2613	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			3.28%	1,096				Diagnostic
B2614	P-2	Other Design/GA(%)	Diagnostic			40.27%	149				Diagnostic
B2615	P-2	Other Non-Design/GA(%)	Diagnostic			60.00%	5				Diagnostic
B2616	P-2	INP (Standalone)/GA(%)	Diagnostic								Diagnostic
B2617	P-2	LNP (Standalone)/GA(%)	Diagnostic			0.00%	1,084				Diagnostic
B2618	P-2	Digital Loop < DS1/GA(%)	Diagnostic			53.45%	58				Diagnostic
B2619	P-2	Digital Loop >= DS1/GA(%)	Diagnostic			35.59%	59				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B281	P-2	Switch Ports/GA(hours)	>= 48 hrs								
B282	P-2	Local Interoffice Transport/GA(hours)	>= 48 hrs								
B283	P-2	Loop + Port Combinations/GA(hours)	>= 48 hrs			234.98	86				YES
B284	P-2	Combo Other/GA(hours)	>= 48 hrs								
B285	P-2	xDSL (ADSL, HDSL and UCL)/GA(hours)	>= 48 hrs			300.00	2				YES
B286	P-2	UNE ISDN/GA(hours)	>= 48 hrs			288.00	1				YES
B287	P-2	Line Sharing/GA(hours)	>= 48 hrs								
B288	P-2	2W Analog Loop Design/GA(hours)	>= 48 hrs			253.33	9				YES
B289	P-2	2W Analog Loop Non-Design/GA(hours)	>= 48 hrs			174.00	8				YES
B2810	P-2	2W Analog Loop w/INP Design/GA(hours)	>= 48 hrs								
B2811	P-2	2W Analog Loop w/INP Non-Design/GA(hours)	>= 48 hrs								
B2812	P-2	2W Analog Loop w/LNP Design/GA(hours)	>= 48 hrs								

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B 2 8 13	P-2	2W Analog Loop w/LNP Non-Design/GA(hours)	>= 48 hrs			152.03	8				YES
B 2 8 14	P-2	Other Design/GA(hours)	>= 48 hrs			294.55	11				YES
B 2 8 15	P-2	Other Non-Design/GA(hours)	>= 48 hrs								
B 2 8 16	P-2	INP (Standalone)/GA(hours)	>= 48 hrs								
B 2 8 17	P-2	LNP (Standalone)/GA(hours)	>= 48 hrs								
B 2 8 18	P-2	Digital Loop < DS1/GA(hours)	>= 48 hrs			228.00	2				YES
B 2 8 19	P-2	Digital Loop >= DS1/GA(hours)	>= 48 hrs			266.00	36				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B 2 9 1	P-2	Switch Ports/GA(hours)	Diagnostic								Diagnostic
B 2 9 2	P-2	Local Interoffice Transport/GA(hours)	Diagnostic								Diagnostic
B 2 9 3	P-2	Loop + Port Combinations/GA(hours)	Diagnostic			168.00	1				Diagnostic
B 2 9 4	P-2	Combo Other/GA(hours)	Diagnostic								Diagnostic
B 2 9 5	P-2	xDSL (ADSL, HDSL and UCL)/GA(hours)	Diagnostic			171.43	7				Diagnostic
B 2 9 6	P-2	UNE ISDN/GA(hours)	Diagnostic			233.28	25				Diagnostic
B 2 9 7	P-2	Line Sharing/GA(hours)	Diagnostic								Diagnostic
B 2 9 8	P-2	2W Analog Loop Design/GA(hours)	Diagnostic			120.00	1				Diagnostic
B 2 9 9	P-2	2W Analog Loop Non-Design/GA(hours)	Diagnostic			148.80	10				Diagnostic
B 2 9 10	P-2	2W Analog Loop w/INP Design/GA(hours)	Diagnostic								Diagnostic
B 2 9 11	P-2	2W Analog Loop w/INP Non-Design/GA(hours)	Diagnostic								Diagnostic
B 2 9 12	P-2	2W Analog Loop w/LNP Design/GA(hours)	Diagnostic								Diagnostic
B 2 9 13	P-2	2W Analog Loop w/LNP Non-Design/GA(hours)	Diagnostic			95.24	36				Diagnostic
B 2 9 14	P-2	Other Design/GA(hours)	Diagnostic			233.60	60				Diagnostic
B 2 9 15	P-2	Other Non-Design/GA(hours)	Diagnostic			160.00	3				Diagnostic
B 2 9 16	P-2	INP (Standalone)/GA(hours)	Diagnostic								Diagnostic
B 2 9 17	P-2	LNP (Standalone)/GA(hours)	Diagnostic								Diagnostic
B 2 9 18	P-2	Digital Loop < DS1/GA(hours)	Diagnostic			219.87	31				Diagnostic
B 2 9 19	P-2	Digital Loop >= DS1/GA(hours)	Diagnostic			160.00	21				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B 2 10 1	P-2	Switch Ports/GA(%)	95% >= 48 hrs								
B 2 10 2	P-2	Local Interoffice Transport/GA(%)	95% >= 48 hrs								
B 2 10 3	P-2	Loop + Port Combinations/GA(%)	95% >= 48 hrs			96.51%	86				YES
B 2 10 4	P-2	Combo Other/GA(%)	95% >= 48 hrs								
B 2 10 5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	95% >= 48 hrs			100.00%	2				YES
B 2 10 6	P-2	UNE ISDN/GA(%)	95% >= 48 hrs			100.00%	1				YES
B 2 10 7	P-2	Line Sharing/GA(%)	95% >= 48 hrs								
B 2 10 8	P-2	2W Analog Loop Design/GA(%)	95% >= 48 hrs			100.00%	9				YES
B 2 10 9	P-2	2W Analog Loop Non-Design/GA(%)	95% >= 48 hrs			87.50%	8				NO
B 2 10.10	P-2	2W Analog Loop w/INP Design/GA(%)	95% >= 48 hrs								
B 2 10 11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	95% >= 48 hrs								
B 2 10 12	P-2	2W Analog Loop w/LNP Design/GA(%)	95% >= 48 hrs								
B 2 10 13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	95% >= 48 hrs			0.00%	8				NO
B 2 10 14	P-2	Other Design/GA(%)	95% >= 48 hrs			100.00%	11				YES
B 2 10 15	P-2	Other Non-Design/GA(%)	95% >= 48 hrs								
B 2 10 16	P-2	INP (Standalone)/GA(%)	95% >= 48 hrs								
B 2 10 17	P-2	LNP (Standalone)/GA(%)	95% >= 48 hrs								
B 2 10 18	P-2	Digital Loop < DS1/GA(%)	95% >= 48 hrs			100.00%	2				YES
B 2 10 19	P-2	Digital Loop >= DS1/GA(%)	95% >= 48 hrs			100.00%	36				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B 2 11 1	P-2	Switch Ports/GA(%)	Diagnostic								Diagnostic
B 2 11 2	P-2	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B 2 11 3	P-2	Loop + Port Combinations/GA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11 4	P-2	Combo Other/GA(%)	Diagnostic								Diagnostic
B 2 11 5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			100.00%	7				Diagnostic
B 2 11 6	P-2	UNE ISDN/GA(%)	Diagnostic			100.00%	25				Diagnostic
B 2 11 7	P-2	Line Sharing/GA(%)	Diagnostic								Diagnostic
B 2 11 8	P-2	2W Analog Loop Design/GA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11 9	P-2	2W Analog Loop Non-Design/GA(%)	Diagnostic			100.00%	10				Diagnostic
B 2 11.10	P-2	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B 2 11 11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 11 12	P-2	2W Analog Loop w/LNP Design/GA(%)	Diagnostic								Diagnostic
B 2 11 13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			0.00%	36				Diagnostic
B 2 11 14	P-2	Other Design/GA(%)	Diagnostic			100.00%	60				Diagnostic
B 2 11 15	P-2	Other Non-Design/GA(%)	Diagnostic			100.00%	3				Diagnostic
B 2 11 16	P-2	INP (Standalone)/GA(%)	Diagnostic								Diagnostic
B 2 11 17	P-2	LNP (Standalone)/GA(%)	Diagnostic								Diagnostic
B 2 11 18	P-2	Digital Loop < DS1/GA(%)	Diagnostic			100.00%	31				Diagnostic
B 2 11 19	P-2	Digital Loop >= DS1/GA(%)	Diagnostic			100.00%	21				Diagnostic
	Coordinated Customers Conversions										
B 2 12 1	P-7	Loops with INP/GA(%)	>= 95% w in 15 min								
B 2 12 2	P-7	Loops with LNP/GA(%)	>= 95% w in 15 min			99.64%	2,502				YES
	% Hot Cuts > 15 minutes Early										
B 2 13 1	P-7A	Time-Specific SL1/GA(%)	<= 5%			0.33%	600				YES
B 2 13 2	P-7A	Time-Specific SL2/GA(%)	<= 5%			0.00%	68				YES
B 2 13 3	P-7A	Non-Time Specific SL1/GA(%)	<= 5%			0.00%	82				YES
B 2 13 4	P-7A	Non-Time Specific SL2/GA(%)	<= 5%			0.00%	138				YES
	Hot Cut Timeliness										
B 2 14 1	P-7A	Time-Specific SL1/GA(%)	>= 95% w in 15 min			98.67%	600				YES
B 2 14 2	P-7A	Time-Specific SL2/GA(%)	>= 95% w in 15 min			95.59%	68				YES
B 2 14 3	P-7A	Non-Time Specific SL1/GA(%)	>= 95% w in 15 min			100.00%	82				YES
B 2 14 4	P-7A	Non-Time Specific SL2/GA(%)	>= 95% w in 15 min			100.00%	138				YES
	% Hot Cuts > 15 minutes Late										
B 2 15 1	P-7A	Time-Specific SL1/GA(%)	<= 5%			1.00%	600				YES
B 2 15 2	P-7A	Time-Specific SL2/GA(%)	<= 5%			4.41%	68				YES
B 2 15 3	P-7A	Non-Time Specific SL1/GA(%)	<= 5%			0.00%	82				YES
B 2 15 4	P-7A	Non-Time Specific SL2/GA(%)	<= 5%			0.00%	138				YES
	Average Recovery Time - CCC										
B 2 16 1	P-7B	Loops with INP/GA(time units)	Diagnostic								Diagnostic
B 2 16 2	P-7B	Loops with LNP/GA(time units)	Diagnostic			1546.67	3				Diagnostic
	% Provisioning Troubles within 7 Days - Hot Cuts										
B 2 17 1 1	P-7C	UNE Loop Design/Dispatch/GA(%)	<= 5%			5.96%	587				NO
B 2 17 1 2	P-7C	UNE Loop Design/Non-Dispatch/GA(%)	<= 5%			0.00%	5				YES
B 2 17 2 1	P-7C	UNE Loop Non-Design/Dispatch/GA(%)	<= 5%			1.00%	1,498				YES
B 2 17 2 2	P-7C	UNE Loop Non-Design/Non-Dispatch/GA(%)	<= 5%			0.77%	521				YES
	% Missed Installation Appointments										
B 2 18 1 1 1	P-3	Switch Ports/<10 circuits/Dispatch/GA(%)	R&B (POTS)	4.68%	55,846						
B 2 18 1 1 2	P-3	Switch Ports/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.02%	391,329						
B 2 18 1 2 1	P-3	Switch Ports/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.99%	178						
B 2 18 1 2 2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	19						
B 2 18 2 1 1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/GA(%)	DS1/DS3	3.79%	1,557						
B 2 18 2 1 2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(%)	DS1/DS3	0.00%	1						
B 2 18 2 2 1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/GA(%)	DS1/DS3								
B 2 18 2 2 2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B 2 18 3 1 1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/GA(%)	R&B	4.69%	57,267	6.08%	1,003		0.00673	-2.0751	NO
B 2 18 3 1 2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(%)	R&B	0.03%	392,924	0.07%	35,686		0.00009	-4.5349	NO
B 2 18 3 1 3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(%)	R&B	0.00%	213,676	0.00%	7,656		0.00000		YES
B 2 18 3 1 4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/GA(%)	R&B	0.06%	179,249	0.09%	28,030		0.00015	-1.7846	NO
B 2 18 3 2 1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/GA(%)	R&B	10.00%	230	7.69%	13		0.08552	0.2698	YES
B 2 18 3 2 2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(%)	R&B	0.00%	142	0.00%	4		0.00000		YES
B 2 18 3 2 3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(%)	R&B	0.00%	46						
B 2 18 3 2 4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(%)	R&B	0.00%	96	0.00%	4		0.00000		YES
B 2 18 4 1 1	P-3	Combo Other/<10 circuits/Dispatch/GA(%)	R&B&D - Disp	4.72%	59,041						
B 2 18 4 1 4	P-3	Combo Other/<10 circuits/Dispatch In/GA(%)	R&B&D - Disp								
B 2 18 4 2 1	P-3	Combo Other/>=10 circuits/Dispatch/GA(%)	R&B&D - Disp	7.61%	381						
B 2 18 4 2 4	P-3	Combo Other/>=10 circuits/Dispatch In/GA(%)	R&B&D - Disp								
B 2 18 5 1 1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(%)	ADSL to Retail	8.55%	7,489	1.92%	156		0.02261	2.9285	YES
B 2 18 5 1 2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	0.00%	1,785						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 18 5 2 1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	0.00%	18						
B 2 18 5 2 2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B 2 18 6 1 1	P-3	UNE ISDN/<10 circuits/Dispatch/GA(%)	ISDN - BRI	7.07%	410	1.35%	223		0.02133	2.6851	YES
B 2 18 6 1 2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN - BRI	1.21%	330						
B 2 18 6 2 1	P-3	UNE ISDN/>=10 circuits/Dispatch/GA(%)	ISDN - BRI								
B 2 18 6 2 2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN - BRI	0.00%	1						
B 2 18 7 1 1	P-3	Line Sharing/<10 circuits/Dispatch/GA(%)	ADSL to Retail	8.55%	7,489	0.00%	3		0.16144	0.5294	YES
B 2 18 7 1 2	P-3	Line Sharing/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	0.00%	1,785	0.00%	13		0.00000		YES
B 2 18 7 2 1	P-3	Line Sharing/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	0.00%	18						
B 2 18 7 2 2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B 2 18 8 1 1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	4.69%	57,267	0.85%	118		0.01947	1.9707	YES
B 2 18 8 1 2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	4.69%	57,267						
B 2 18 8 2 1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	10.00%	230	0.00%	1		0.30065	0.3326	YES
B 2 18 8 2 2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	10.00%	230						
B 2 18 9 1 1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	4.68%	55,845	1.63%	245		0.01352	2.2529	YES
B 2 18 9 1 4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.05%	178,195	0.00%	4		0.01166	0.0467	YES
B 2 18 9 2 1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	8.99%	178	12.50%	8		0.10337	-0.3397	YES
B 2 18 9 2 4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	6						
B 2 18 10 1 1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	4.69%	57,267						
B 2 18 10 1 2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	4.69%	57,267						
B 2 18 10 2 1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	10.00%	230						
B 2 18 10 2 2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	10.00%	230						
B 2 18 11 1 1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	4.68%	55,845	0.00%	2		0.14934	0.3133	YES
B 2 18 11 1 4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.05%	178,195						
B 2 18 11 2 1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	8.99%	178						
B 2 18 11 2 4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	6						
B 2 18 12 1 1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	4.69%	57,267	0.00%	211		0.01457	3.2146	YES
B 2 18 12 1 2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	4.69%	57,267						
B 2 18 12 2 1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	10.00%	230						
B 2 18 12 2 2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	10.00%	230						
B 2 18 13 1 1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	4.68%	55,845	0.37%	536		0.00917	4.7013	YES
B 2 18 13 1 4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.05%	178,195						
B 2 18 13 2 1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	8.99%	178	0.00%	25		0.06109	1.4714	YES
B 2 18 13 2 4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	6						
B 2 18 14 1 1	P-3	Other Design/<10 circuits/Dispatch/GA(%)	Design	5.75%	1,775	3.31%	272		0.01515	1.6086	YES
B 2 18 14 1 2	P-3	Other Design/<10 circuits/Non-Dispatch/GA(%)	Design	2.13%	705						
B 2 18 14 2 1	P-3	Other Design/>=10 circuits/Dispatch/GA(%)	Design	3.97%	151	0.00%	1		0.19598	0.2027	YES
B 2 18 14 2 2	P-3	Other Design/>=10 circuits/Non-Dispatch/GA(%)	Design	0.00%	122						
B 2 18 15 1 1	P-3	Other Non-Design/<10 circuits/Dispatch/GA(%)	R&B	4.69%	57,267	4.35%	23		0.04407	0.0765	YES
B 2 18 15 1 2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/GA(%)	R&B	0.03%	392,924	0.00%	6		0.00664	0.0399	YES
B 2 18 15 2 1	P-3	Other Non-Design/>=10 circuits/Dispatch/GA(%)	R&B	10.00%	230	0.00%	9		0.10194	0.9810	YES
B 2 18 15 2 2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/GA(%)	R&B	0.00%	142	0.00%	1		0.00000		YES
B 2 18 16 1 1	P-3	INP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	4.68%	55,846						
B 2 18 16 1 2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.02%	391,329	0.00%	1		0.01574	0.0157	YES
B 2 18 16 2 1	P-3	INP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.99%	178						
B 2 18 16 2 2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	19						
B 2 18 17 1 1	P-12	LNP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	4.68%	55,846	0.00%	3		0.12193	0.3837	YES
B 2 18 17 1 2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.02%	391,329	0.07%	1,386		0.00042	-1.0674	YES
B 2 18 17 2 1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.99%	178						
B 2 18 17 2 2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	19	0.00%	18		0.00000		YES
B 2 18 18 1 1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/GA(%)	Digital Loop < DS1	8.49%	8,305	1.37%	365		0.01491	4.7760	YES
B 2 18 18 1 2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	0.17%	2,409						
B 2 18 18 2 1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop < DS1	0.00%	18						
B 2 18 18 2 2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	0.00%	1						
B 2 18 19 1 1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	2.38%	336	2.76%	145		0.01515	-0.2493	YES
B 2 18 19 1 2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.16%	612						
B 2 18 19 2 1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	0.00%	38						
B 2 18 19 2 2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.00%	114						
	% Provisioning Troubles within 30 Days										
B 2 19 1 1 1	P-9	Switch Ports/<10 circuits/Dispatch/GA(%)	R&B (POTS)	7.90%	65,921						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 19 1 1 2	P-9	Switch Ports/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	4.68%	473,365						
B 2 19 1 2 1	P-9	Switch Ports/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.96%	212						
B 2 19 1 2 2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	8.33%	12						
B 2 19 2 1 1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/GA(%)	DS1/DS3	6.71%	2,340						
B 2 19 2 1 2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B 2 19 2 2 1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/GA(%)	DS1/DS3								
B 2 19 2 2 2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B 2 19 3 1 1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/GA(%)	R&B	7.74%	67,665	4.67%	1,114		0.00807	3.8085	YES
B 2 19 3 1 2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(%)	R&B	4.66%	476,013	2.02%	48,113		0.00101	26.1689	YES
B 2 19 3 1 3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(%)	R&B	4.67%	251,364	2.28%	9,260		0.00223	10.7221	YES
B 2 19 3 1 4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/GA(%)	R&B	4.65%	224,666	1.96%	38,853		0.00116	23.2292	YES
B 2 19 3 2 1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/GA(%)	R&B	7.66%	274	0.00%	8		0.09542	0.8032	YES
B 2 19 3 2 2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(%)	R&B	1.35%	370	0.00%	2		0.08186	0.1651	YES
B 2 19 3 2 3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(%)	R&B	1.59%	63	0.00%	1		0.12597	0.1260	YES
B 2 19 3 2 4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(%)	R&B	1.30%	308	0.00%	1		0.11340	0.1145	YES
B 2 19 4 1 1	P-9	Combo Other/<10 circuits/Dispatch/GA(%)	R&B&D - Disp	7.65%	69,961						
B 2 19 4 1 4	P-9	Combo Other/<10 circuits/Dispatch In/GA(%)	R&B&D - Disp								
B 2 19 4 2 1	P-9	Combo Other/>=10 circuits/Dispatch/GA(%)	R&B&D - Disp	5.93%	354						
B 2 19 4 2 4	P-9	Combo Other/>=10 circuits/Dispatch In/GA(%)	R&B&D - Disp								
B 2 19 5 1 1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(%)	ADSL to Retail	9.70%	12,005	2.78%	216		0.02031	3.4056	YES
B 2 19 5 1 2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	11.45%	297						
B 2 19 5 2 1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	15.38%	13						
B 2 19 5 2 2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B 2 19 6 1 1	P-9	UNE ISDN/<10 circuits/Dispatch/GA(%)	ISDN - BRI	1.66%	483	8.50%	341		0.00903	-7.5860	NO
B 2 19 6 1 2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN - BRI	1.73%	520						
B 2 19 6 2 1	P-9	UNE ISDN/>=10 circuits/Dispatch/GA(%)	ISDN - BRI	0.00%	1						
B 2 19 6 2 2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN - BRI								
B 2 19 7 1 1	P-9	Line Sharing/<10 circuits/Dispatch/GA(%)	ADSL to Retail	9.70%	12,005						
B 2 19 7 1 2	P-9	Line Sharing/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	11.45%	297	6.45%	31		0.06010	0.8317	YES
B 2 19 7 2 1	P-9	Line Sharing/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	15.38%	13						
B 2 19 7 2 2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B 2 19 8 1 1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	7.74%	67,665	6.77%	133		0.02320	0.4206	YES
B 2 19 8 1 2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.74%	67,665						
B 2 19 8 2 1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	7.66%	274	0.00%	1		0.26651	0.2876	YES
B 2 19 8 2 2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.66%	274						
B 2 19 9 1 1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	7.90%	65,904	0.00%	263		0.01666	4.7395	YES
B 2 19 9 1 4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	4.68%	222,828	0.00%	14		0.05643	0.8288	YES
B 2 19 9 2 1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	9.00%	211	0.00%	6		0.11851	0.7598	YES
B 2 19 9 2 4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	16.67%	6	0.00%	1		0.40254	0.4140	YES
B 2 19 10 1 1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	7.74%	67,665	0.00%	1		0.26727	0.2897	YES
B 2 19 10 1 2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.74%	67,665						
B 2 19 10 2 1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	7.66%	274						
B 2 19 10 2 2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.66%	274						
B 2 19 11 1 1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	7.90%	65,904	0.00%	2		0.19071	0.4141	YES
B 2 19 11 1 4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	4.68%	222,828	0.00%	1		0.21115	0.2215	YES
B 2 19 11 2 1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	9.00%	211	0.00%	1		0.28693	0.3138	YES
B 2 19 11 2 4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	16.67%	6						
B 2 19 12 1 1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	7.74%	67,665	6.41%	234		0.01750	0.7614	YES
B 2 19 12 1 2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.74%	67,665						
B 2 19 12 2 1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	7.66%	274	0.00%	2		0.18879	0.4060	YES
B 2 19 12 2 2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	7.66%	274						
B 2 19 13 1 1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	7.90%	65,904	0.00%	471		0.01247	6.3326	YES
B 2 19 13 1 4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	4.68%	222,828						
B 2 19 13 2 1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	9.00%	211	0.00%	23		0.06286	1.4326	YES
B 2 19 13 2 4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	16.67%	6						
B 2 19 14 1 1	P-9	Other Design/<10 circuits/Dispatch/GA(%)	Design	4.97%	2,313	11.64%	438		0.01133	-5.8904	NO
B 2 19 14 1 2	P-9	Other Design/<10 circuits/Non-Dispatch/GA(%)	Design	1.17%	854						
B 2 19 14 2 1	P-9	Other Design/>=10 circuits/Dispatch/GA(%)	Design	0.00%	81	100.00%	1		0.00000		NO
B 2 19 14 2 2	P-9	Other Design/>=10 circuits/Non-Dispatch/GA(%)	Design	0.00%	72						
B 2 19 15 1 1	P-9	Other Non-Design/<10 circuits/Dispatch/GA(%)	R&B	7.74%	67,665	0.00%	332		0.01470	5.2656	YES
B 2 19 15 1 2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/GA(%)	R&B	4.66%	476,013	0.00%	56		0.02817	1.6546	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 19 15 2 1	P-9	Other Non-Design/>=10 circuits/Dispatch/GA(%)	R&B	7.66%	274	0.00%	22		0.05895	1.3001	YES
B 2 19 15 2 2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/GA(%)	R&B	1.35%	370	0.00%	6		0.04752	0.2844	YES
B 2 19 16 1 1	P-9	INP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	7.90%	65,921						
B 2 19 16 1 2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	4.68%	473,365						
B 2 19 16 2 1	P-9	INP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.96%	212						
B 2 19 16 2 2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	8.33%	12						
B 2 19 17 1 1	P-9	LNP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	7.90%	65,921						
B 2 19 17 1 2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	4.68%	473,365						
B 2 19 17 2 1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	8.96%	212						
B 2 19 17 2 2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	8.33%	12						
B 2 19 18 1 1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/GA(%)	Digital Loop < DS1	9.19%	12,842	5.98%	535		0.01275	2.5163	YES
B 2 19 18 1 2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	3.42%	1,257						
B 2 19 18 2 1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop < DS1	14.29%	14						
B 2 19 18 2 2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1								
B 2 19 19 1 1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	2.39%	376	8.72%	172		0.01407	-4.4970	NO
B 2 19 19 1 2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.29%	685						
B 2 19 19 2 1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	0.00%	22						
B 2 19 19 2 2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.00%	72						
	Average Completion Notice Interval - Mechanized										
B 2 21 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	4.51	33,357			23.374			
B 2 21 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.50	341,428			6.686			
B 2 21 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	11.77	138			65.943			
B 2 21 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	6.10	17			17.358			
B 2 21 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/GA(hours)	DS1/ DS3 - Interoffice	94.39	1,373			284.673			
B 2 21 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B 2 21 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B 2 21 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B 2 21 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/GA(hours)	R&B	4.70	34,612	0.45	869	23.952	0.82265	5.1710	YES
B 2 21 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(hours)	R&B	1.51	342,812	1.12	34,077	6.873	0.03904	10.0375	YES
B 2 21 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(hours)	R&B	2.07	173,592	0.81	6,600	8.246	0.10342	12.1941	YES
B 2 21 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/GA(hours)	R&B	0.94	169,220	1.20	27,477	5.029	0.03271	-7.7584	NO
B 2 21 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/GA(hours)	R&B	11.43	177	0.02	9	59.478	20.32380	0.5610	YES
B 2 21 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(hours)	R&B	2.86	127	3.08	4	15.873	8.06041	-0.0267	YES
B 2 21 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(hours)	R&B	0.79	46			0.281			
B 2 21 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(hours)	R&B	4.04	81	3.08	4	19.822	10.15251	0.0949	YES
B 2 21 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/GA(hours)	R&B&D - Disp	11.83	35,841			124.190			
B 2 21 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/GA(hours)	R&B&D - Disp								
B 2 21 4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/GA(hours)	R&B&D - Disp	486.04	276			1347.101			
B 2 21 4 2 4	P-5	Combo Other/>=10 circuits/Dispatch In/GA(hours)	R&B&D - Disp								
B 2 21 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(hours)	ADSL to Retail	7.04	7,079			21.368			
B 2 21 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail	0.81	1,768			0.603			
B 2 21 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(hours)	ADSL to Retail	1.04	18			4.123			
B 2 21 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail								
B 2 21 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/GA(hours)	ISDN - BRI	20.96	340			64.688			
B 2 21 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/GA(hours)	ISDN - BRI	4.21	311			22.938			
B 2 21 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/GA(hours)	ISDN - BRI								
B 2 21 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/GA(hours)	ISDN - BRI	1.42	1			0.000			
B 2 21 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/GA(hours)	ADSL to Retail	7.04	7,079			21.368			
B 2 21 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail	0.81	1,768	0.02	1	0.603	0.60297	1.3081	YES
B 2 21 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/GA(hours)	ADSL to Retail	1.04	18			4.123			
B 2 21 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail								
B 2 21 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	4.70	34,612	24.39	98	23.952	2.42294	-8.1232	NO
B 2 21 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	4.70	34,612			23.952			
B 2 21 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	4.51	33,357	0.23	49	23.374	3.34154	1.2830	YES
B 2 21 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.92	168,273			4.501			
B 2 21 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	11.77	138	0.18	1	65.943	66.18149	0.1752	YES
B 2 21 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	23.17	4			33.149			
B 2 21 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	4.70	34,612			23.952			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 21 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	4.70	34,612			23.952			
B 2 21 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	4.51	33,357			23.374			
B 2 21 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.92	168,273			4.501			
B 2 21 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	11.77	138			65.943			
B 2 21 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	23.17	4			33.149			
B 2 21 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	4.70	34,612	17.51	152	23.952	1.94702	-6.5773	NO
B 2 21 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	4.70	34,612			23.952			
B 2 21 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 12 2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	11.43	177			59.478			
B 2 21 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	4.51	33,357	5.52	377	23.374	1.21059	-0.8309	YES
B 2 21 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.92	168,273			4.501			
B 2 21 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	11.77	138	20.38	9	65.943	22.68645	-0.3794	YES
B 2 21 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	23.17	4			33.149			
B 2 21 14 1 1	P-5	Other Design/<10 circuits/Dispatch/GA(hours)	Design	212.43	1,229			626.306			
B 2 21 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/GA(hours)	Design	34.61	526			134.510			
B 2 21 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/GA(hours)	Design	1334.59	99			1987.873			
B 2 21 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/GA(hours)	Design	56.42	107			225.965			
B 2 21 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/GA(hours)	R&B	4.70	34,612			23.952			
B 2 21 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/GA(hours)	R&B	1.51	342,812			6.873			
B 2 21 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B	11.43	177			59.478			
B 2 21 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B	2.86	127			15.873			
B 2 21 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	4.51	33,357			23.374			
B 2 21 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.50	341,428			6.686			
B 2 21 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	11.77	138			65.943			
B 2 21 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	6.10	17			17.358			
B 2 21 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	4.51	33,357	2.35	7	23.374	8.83532	0.2449	YES
B 2 21 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.50	341,428	101.57	801	6.686	0.23653	-423.0712	NO
B 2 21 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	11.77	138			65.943			
B 2 21 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	6.10	17			17.358			
B 2 21 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/GA(hours)	Digital Loop < DS1	14.41	7,733			431.444			
B 2 21 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(hours)	Digital Loop < DS1	1.50	2,085			134.087			
B 2 21 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/GA(hours)	Digital Loop < DS1								
B 2 21 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(hours)	Digital Loop < DS1								
B 2 21 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/GA(hours)	Digital Loop >= DS1	589.95	153	54.20	34	264.518	50.15236	10.6826	YES
B 2 21 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(hours)	Digital Loop >= DS1	14.69	469			111.840			
B 2 21 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(hours)	Digital Loop >= DS1								
B 2 21 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(hours)	Digital Loop >= DS1								
		Average Completion Notice Interval - Non-Mechanized									
B 2 22 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/GA(hours)	Diagnostic			29.82	57				Diagnostic
B 2 22 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			18.35	172				Diagnostic
B 2 22 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(hours)	Diagnostic			15.77	69				Diagnostic
B 2 22 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/GA(hours)	Diagnostic			20.08	103				Diagnostic
B 2 22 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/GA(hours)	Diagnostic			18.63	3				Diagnostic
B 2 22 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(hours)	Diagnostic								Diagnostic
B 2 22 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 4 2 4	P-5	Combo Other/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 22 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(hours)	Diagnostic			34.92	51				Diagnostic
B 2 22 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/GA(hours)	Diagnostic			49.35	199				Diagnostic
B 2 22 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/GA(hours)	Diagnostic			29.07	2				Diagnostic
B 2 22 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			24.67	9				Diagnostic
B 2 22 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			35.54	13				Diagnostic
B 2 22 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic			19.42	1				Diagnostic
B 2 22 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			21.48	175				Diagnostic
B 2 22 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic			21.37	3				Diagnostic
B 2 22 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic			17.93	6				Diagnostic
B 2 22 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			18.00	2				Diagnostic
B 2 22 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			28.71	39				Diagnostic
B 2 22 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 12 2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			15.44	152				Diagnostic
B 2 22 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic			20.43	13				Diagnostic
B 2 22 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B 2 22 14 1 1	P-5	Other Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			55.62	217				Diagnostic
B 2 22 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			22.27	6				Diagnostic
B 2 22 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			14.12	1				Diagnostic
B 2 22 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/GA(hours)	Diagnostic			12.46	26				Diagnostic
B 2 22 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			19.46	494				Diagnostic
B 2 22 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			10.65	4				Diagnostic
B 2 22 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/GA(hours)	Diagnostic			46.83	242				Diagnostic
B 2 22 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/GA(hours)	Diagnostic			51.78	99				Diagnostic
B 2 22 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B 2 22 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic

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Total Service Order Cycle Time - Mechanized

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 24 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			5.72	299				Diagnostic
B 2 24 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.99	7,968				Diagnostic
B 2 24 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			5.00	1				Diagnostic
B 2 24 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.91	11				Diagnostic
B 2 24 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.50	8				Diagnostic
B 2 24 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	2				Diagnostic
B 2 24 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.00	1				Diagnostic
B 2 24 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 24 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.60	761				Diagnostic
B 2 24 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			6.47	15				Diagnostic
B 2 24 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 24 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
B 2 25 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			4.82	131				Diagnostic
B 2 25 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.63	2,288				Diagnostic
B 2 25 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			7.67	3				Diagnostic
B 2 25 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.43	30				Diagnostic
B 2 25 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	9				Diagnostic
B 2 25 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 25 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.04	50				Diagnostic
B 2 25 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.37	136				Diagnostic
B 2 25 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.63	16				Diagnostic
B 2 25 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			9.00	2				Diagnostic
B 2 25 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			1.00	1				Diagnostic
B 2 25 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			4.30	247				Diagnostic
B 2 25 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.00	1				Diagnostic
B 2 25 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.25	4				Diagnostic
B 2 25 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 25 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
B 2 26 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			6.44	39				Diagnostic
B 2 26 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.94	111				Diagnostic
B 2 26 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B 2 26 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic			6.71	35				Diagnostic
B 2 26 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			12.56	164				Diagnostic
B 2 26 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 26 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.60	5				Diagnostic
B 2 26 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.36	11				Diagnostic
B 2 26 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			10.00	1				Diagnostic
B 2 26 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.24	91				Diagnostic
B 2 26 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			9.75	4				Diagnostic
B 2 26 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.00	1				Diagnostic
B 2 26 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
B 2 26 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.84	43				Diagnostic
B 2 26 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.84	25				Diagnostic
B 2 26 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
B 2 26 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
B 2 26 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic			12.19	170				Diagnostic
B 2 26 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.25	4				Diagnostic
B 2 26 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			4.50	2				Diagnostic
B 2 26 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.71	269				Diagnostic
B 2 26 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.67	2				Diagnostic
B 2 26 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			11.65	192				Diagnostic
B 2 26 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.63	57				Diagnostic
B 2 26 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 26 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B 2 28 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 28 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			5.73	278				Diagnostic
B 2 28 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.12	4,923				Diagnostic
B 2 28 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			5.00	1				Diagnostic
B 2 28 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.91	11				Diagnostic
B 2 28 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.50	8				Diagnostic
B 2 28 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	2				Diagnostic
B 2 28 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.00	1				Diagnostic
B 2 28 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.60	761				Diagnostic
B 2 28 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic

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B 2 28 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			6.47	15				Diagnostic
B 2 28 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 28 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B 2 29 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			4.87	117				Diagnostic
B 2 29 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.51	2,014				Diagnostic
B 2 29 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			3.50	2				Diagnostic
B 2 29 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.41	29				Diagnostic
B 2 29 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	9				Diagnostic
B 2 29 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.04	49				Diagnostic
B 2 29 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.35	134				Diagnostic
B 2 29 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.63	16				Diagnostic
B 2 29 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			9.00	2				Diagnostic
B 2 29 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 29 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			1.00	1				Diagnostic
B 2 29 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			4.50	234				Diagnostic
B 2 29 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.25	4				Diagnostic
B 2 29 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 29 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B 2 30 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			6.69	32				Diagnostic
B 2 30 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.12	94				Diagnostic
B 2 30 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B 2 30 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic			6.73	33				Diagnostic
B 2 30 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			12.56	164				Diagnostic
B 2 30 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
B 2 30 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.60	5				Diagnostic
B 2 30 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.36	11				Diagnostic
B 2 30 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			10.00	1				Diagnostic
B 2 30 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.22	83				Diagnostic
B 2 30 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			8.33	3				Diagnostic

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B 2 30 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.00	1				Diagnostic
B 2 30 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
B 2 30 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.88	40				Diagnostic
B 2 30 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.84	25				Diagnostic
B 2 30 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
B 2 30 14 1 1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic			12.22	167				Diagnostic
B 2 30 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			8.25	4				Diagnostic
B 2 30 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			4.00	1				Diagnostic
B 2 30 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.88	249				Diagnostic
B 2 30 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.67	2				Diagnostic
B 2 30 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			11.70	190				Diagnostic
B 2 30 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.65	49				Diagnostic
B 2 30 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B 2 30 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B 2 31 1	P-13	LNP/GA(%)	>= 95% w in 15 min	***Under Commission Review***							
	% Completions w/o Notice or < 24 hours										
B 2 32 1 1	P-6	Switch Ports/Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 1 2	P-6	Switch Ports/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 2 1	P-6	Local Interoffice Transport/Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 2 2	P-6	Local Interoffice Transport/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 3 1	P-6	Loop + Port Combinations/Dispatch/GA(%)	Diagnostic			100.00%	549				Diagnostic
B 2 32 3 2	P-6	Loop + Port Combinations/Non-Dispatch/GA(%)	Diagnostic			100.00%	11,170				Diagnostic
B 2 32 4 1	P-6	Combo Other/Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 4 2	P-6	Combo Other/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 5 1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	Diagnostic			100.00%	82				Diagnostic
B 2 32 5 2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 6 1	P-6	UNE ISDN/Dispatch/GA(%)	Diagnostic			100.00%	185				Diagnostic
B 2 32 6 2	P-6	UNE ISDN/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 7 1	P-6	Line Sharing/Dispatch/GA(%)	Diagnostic			100.00%	3				Diagnostic
B 2 32 7 2	P-6	Line Sharing/Non-Dispatch/GA(%)	Diagnostic			100.00%	8				Diagnostic
B 2 32 8 1	P-6	2W Analog Loop Design/Dispatch/GA(%)	Diagnostic			100.00%	55				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 32 8 2	P-6	2W Analog Loop Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 9 1	P-6	2W Analog Loop Non-Design/Dispatch/GA(%)	Diagnostic			100.00%	135				Diagnostic
B 2 32 9 2	P-6	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 10 1	P-6	2W Analog Loop w/INP Design/Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 10 2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 11 1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 32 11 2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 12 1	P-6	2W Analog Loop w/LNP Design/Dispatch/GA(%)	Diagnostic			100.00%	54				Diagnostic
B 2 32 12 2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 13 1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/GA(%)	Diagnostic			100.00%	191				Diagnostic
B 2 32 13 2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 14 1	P-6	Other Design/Dispatch/GA(%)	Diagnostic			100.00%	213				Diagnostic
B 2 32 14 2	P-6	Other Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 15 1	P-6	Other Non-Design/Dispatch/GA(%)	Diagnostic			100.00%	9				Diagnostic
B 2 32 15 2	P-6	Other Non-Design/Non-Dispatch/GA(%)	Diagnostic			100.00%	4				Diagnostic
B 2 32 16 1	P-6	INP (Standalone)/Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 16 2	P-6	INP (Standalone)/Non-Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 32 17 1	P-6	LNP (Standalone)/Dispatch/GA(%)	Diagnostic			0.00%	2				Diagnostic
B 2 32 17 2	P-6	LNP (Standalone)/Non-Dispatch/GA(%)	Diagnostic			5.54%	307				Diagnostic
B 2 32 18 1	P-6	Digital Loop < DS1/Dispatch/GA(%)	Diagnostic			100.00%	256				Diagnostic
B 2 32 18 2	P-6	Digital Loop < DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B 2 32 19 1	P-6	Digital Loop >= DS1/Dispatch/GA(%)	Diagnostic			100.00%	89				Diagnostic
B 2 32 19 2	P-6	Digital Loop >= DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B 2 33 1	P-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% of requests			99.31%	145				YES
B 2 33 2	P-8	xDSL Other/GA(%)	>= 95% of requests								
	Service Order Accuracy										
B 2 34 1 1 1	P-11	Design (Specials)/<10 circuits/Dispatch/GA(%)	>= 95%			93.10%	116				NO
B 2 34 1 1 2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	>= 95%			94.74%	38				NO
B 2 34 1 2 1	P-11	Design (Specials)/>=10 circuits/Dispatch/GA(%)	>= 95%								
B 2 34 1 2 2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			33.33%	3				NO
B 2 34 2 1 1	P-11	Loops Non-Design/<10 circuits/Dispatch/GA(%)	>= 95%			84.62%	26				NO
B 2 34 2 1 2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/GA(%)	>= 95%			79.33%	179				NO
B 2 34 2 2 1	P-11	Loops Non-Design/>=10 circuits/Dispatch/GA(%)	>= 95%								
B 2 34 2 2 2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/GA(%)	>= 95%								
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B 3 1 1 1	M&R-1	Switch Ports/Dispatch/GA(%)	R&B (POTS)	8.64%	76,519						
B 3 1 1 2	M&R-1	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	2.13%	46,315						
B 3 1 2 1	M&R-1	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	0.66%	906	0.00%	0				YES
B 3 1 2 2	M&R-1	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	0.34%	880	0.00%	3		0.03371	0.1011	YES
B 3 1 3 1	M&R-1	Loop + Port Combinations/Dispatch/GA(%)	R&B	8.74%	78,605	5.03%	1,969		0.00644	5.7621	YES
B 3 1 3 2	M&R-1	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	2.24%	47,677	1.57%	893		0.00500	1.3523	YES
B 3 1 4 1	M&R-1	Combo Other/Dispatch/GA(%)	R&B&D - Disp	8.54%	80,704	3.03%	66		0.03442	1.6019	YES
B 3 1 4 2	M&R-1	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	8.54%	80,704	0.00%	40		0.04421	1.9327	YES
B 3 1 5 1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	66.31%	926	0.00%	30		0.08768	7.5621	YES
B 3 1 5 2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	4.90%	2,549	0.00%	18		0.05108	0.9601	YES
B 3 1 6 1	M&R-1	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	14.22%	408	2.11%	95		0.03978	3.0442	YES
B 3 1 6 2	M&R-1	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	2.93%	443	13.21%	53		0.02453	-4.1879	NO
B 3 1 7 1	M&R-1	Line Sharing/Dispatch/GA(%)	ADSL to Retail	66.31%	926	0.00%	2		0.33458	1.9818	YES
B 3 1 7 2	M&R-1	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	4.90%	2,549	0.00%	12		0.06249	0.7848	YES
B 3 1 8 1	M&R-1	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	8.74%	78,605	1.02%	393		0.01428	5.4075	YES
B 3 1 8 2	M&R-1	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	8.74%	78,605	0.00%	163		0.02215	3.9472	YES
B 3 1 9 1	M&R-1	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	8.59%	76,246	6.72%	655		0.01099	1.6991	YES
B 3 1 9 2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	1.82%	37,846	10.81%	37		0.02199	-4.0884	NO
B 3 1 10 1	M&R-1	Other Design/Dispatch/GA(%)	Design	3.67%	2,372	20.00%	5		0.08415	-1.9408	NO
B 3 1 10 2	M&R-1	Other Design/Non-Dispatch/GA(%)	Design	0.82%	3,796	0.00%	2		0.06366	0.1283	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B3111	M&R-1	Other Non-Design/Dispatch/GA(%)	R&B	8.74%	78,605	7.77%	103		0.02785	0.3498	YES
B3112	M&R-1	Other Non-Design/Non-Dispatch/GA(%)	R&B	2.24%	47,677	1.06%	94		0.01529	0.7719	YES
B3121	M&R-1	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	8.64%	76,519						
B3122	M&R-1	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	2.13%	46,315						
		Customer Trouble Report Rate									
B3211	M&R-2	Switch Ports/Dispatch/GA(%)	R&B (POTS)	2.22%	3,443,882						
B3212	M&R-2	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	1.34%	3,443,882						
B3221	M&R-2	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	2.13%	42,460	0.00%	307		0.00837	2.5502	YES
B3222	M&R-2	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	2.07%	42,460	0.98%	307		0.00825	1.3283	YES
B3231	M&R-2	Loop + Port Combinations/Dispatch/GA(%)	R&B	2.01%	3,901,385	0.96%	204,634		0.00032	32.6988	YES
B3232	M&R-2	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	1.22%	3,901,385	0.44%	204,634		0.00025	31.3386	YES
B3241	M&R-2	Combo Other/Dispatch/GA(%)	R&B&D - Disp	1.75%	4,607,233	4.60%	1,435		0.00349	-8.1492	NO
B3242	M&R-2	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	1.75%	4,607,233	2.79%	1,435		0.00349	-2.9641	NO
B3251	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	0.62%	149,774	0.79%	3,819		0.00129	-1.2983	YES
B3252	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	1.70%	149,774	0.47%	3,819		0.00214	5.7563	YES
B3261	M&R-2	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	6.73%	6,058	1.56%	6,082		0.00471	10.9812	YES
B3262	M&R-2	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	7.31%	6,058	0.87%	6,082		0.00491	13.1223	YES
B3271	M&R-2	Line Sharing/Dispatch/GA(%)	ADSL to Retail	0.62%	149,774	0.27%	752		0.00287	1.2256	YES
B3272	M&R-2	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	1.70%	149,774	1.60%	752		0.00477	0.2226	YES
B3281	M&R-2	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	2.01%	3,901,385	1.13%	34,727		0.00077	11.5428	YES
B3282	M&R-2	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	2.01%	3,901,385	0.47%	34,727		0.00077	20.1995	YES
B3291	M&R-2	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	2.21%	3,443,882	1.82%	35,897		0.00079	4.9314	YES
B3292	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	1.10%	3,443,882	0.10%	35,897		0.00056	17.9057	YES
B32101	M&R-2	Other Design/Dispatch/GA(%)	Design	0.34%	705,848	0.27%	1,886		0.00134	0.5307	YES
B32102	M&R-2	Other Design/Non-Dispatch/GA(%)	Design	0.54%	705,848	0.11%	1,886		0.00169	2.5534	YES
B32111	M&R-2	Other Non-Design/Dispatch/GA(%)	R&B	2.01%	3,901,385	6.25%	1,647		0.00350	-12.1172	NO
B32112	M&R-2	Other Non-Design/Non-Dispatch/GA(%)	R&B	1.22%	3,901,385	5.71%	1,647		0.00272	-16.4627	NO
B32121	M&R-2	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	2.22%	3,443,882						
B32122	M&R-2	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	1.34%	3,443,882						
		Maintenance Average Duration									
B3311	M&R-3	Switch Ports/Dispatch/GA(hours)	R&B (POTS)	25.17	76,519			25.431			
B3312	M&R-3	Switch Ports/Non-Dispatch/GA(hours)	R&B (POTS)	8.45	46,315			13.995			
B3321	M&R-3	Local Interoffice Transport/Dispatch/GA(hours)	DS1/DS3	3.66	906	0.00	0	3.332			YES
B3322	M&R-3	Local Interoffice Transport/Non-Dispatch/GA(hours)	DS1/DS3	2.36	880	3.74	3	3.378	1.95373	-0.7065	YES
B3331	M&R-3	Loop + Port Combinations/Dispatch/GA(hours)	R&B	24.94	78,605	12.90	1,969	25.428	0.58018	20.7564	YES
B3332	M&R-3	Loop + Port Combinations/Non-Dispatch/GA(hours)	R&B	8.36	47,677	3.92	893	13.937	0.47074	9.4165	YES
B3341	M&R-3	Combo Other/Dispatch/GA(hours)	R&B&D - Disp	24.41	80,704	6.18	66	25.313	3.11714	5.8456	YES
B3342	M&R-3	Combo Other/Non-Dispatch/GA(hours)	R&B&D - Disp	24.41	80,704	2.52	40	25.313	4.00339	5.4673	YES
B3351	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(hours)	ADSL to Retail	99.21	926	4.35	30	50.779	9.41990	10.0697	YES
B3352	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(hours)	ADSL to Retail	7.05	2,549	2.87	18	21.638	5.11817	0.8166	YES
B3361	M&R-3	UNE ISDN/Dispatch/GA(hours)	ISDN - BRI	20.24	408	5.08	95	24.252	2.76278	5.4897	YES
B3362	M&R-3	UNE ISDN/Non-Dispatch/GA(hours)	ISDN - BRI	6.01	443	14.09	53	14.144	2.05579	-3.9319	NO
B3371	M&R-3	Line Sharing/Dispatch/GA(hours)	ADSL to Retail	99.21	926	25.48	2	50.779	35.94486	2.0513	YES
B3372	M&R-3	Line Sharing/Non-Dispatch/GA(hours)	ADSL to Retail	7.05	2,549	8.54	12	21.638	6.26113	-0.2382	YES
B3381	M&R-3	2W Analog Loop Design/Dispatch/GA(hours)	R&B - Disp	24.94	78,605	5.11	393	25.428	1.28589	15.4257	YES
B3382	M&R-3	2W Analog Loop Design/Non-Dispatch/GA(hours)	R&B - Disp	24.94	78,605	2.98	163	25.428	1.99375	11.0152	YES
B3391	M&R-3	2W Analog Loop Non-Design/Dispatch/GA(hours)	R&B (POTS) excl SB FT	25.15	76,246	12.04	655	25.429	0.99784	13.1357	YES
B3392	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/GA(hours)	R&B (POTS) excl SB FT	8.67	37,846	10.44	37	14.531	2.39011	-0.7395	YES
B33101	M&R-3	Other Design/Dispatch/GA(hours)	Design	7.41	2,372	9.47	5	12.116	5.42401	-0.3794	YES
B33102	M&R-3	Other Design/Non-Dispatch/GA(hours)	Design	2.69	3,796	2.13	2	5.942	4.20252	0.1350	YES
B33111	M&R-3	Other Non-Design/Dispatch/GA(hours)	R&B	24.94	78,605	17.61	103	25.428	2.50716	2.9244	YES
B33112	M&R-3	Other Non-Design/Non-Dispatch/GA(hours)	R&B	8.36	47,677	7.61	94	13.937	1.43895	0.5230	YES
B33121	M&R-3	LNP (Standalone)/Dispatch/GA(hours)	R&B (POTS)	25.17	76,519			25.431			
B33122	M&R-3	LNP (Standalone)/Non-Dispatch/GA(hours)	R&B (POTS)	8.45	46,315			13.995			
		% Repeat Troubles within 30 Days									
B3411	M&R-4	Switch Ports/Dispatch/GA(%)	R&B (POTS)	24.57%	76,519						
B3412	M&R-4	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	18.97%	46,315						
B3421	M&R-4	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	37.09%	906	0.00%	0				YES
B3422	M&R-4	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	33.07%	880	33.33%	3		0.27208	-0.0097	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 3 4 3 1	M&R-4	Loop + Port Combinations/Dispatch/GA(%)	R&B	24.41%	78,605	17.06%	1,969		0.00980	7.4965	YES
B 3 4 3 2	M&R-4	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	18.94%	47,677	17.47%	893		0.01323	1.1098	YES
B 3 4 4 1	M&R-4	Combo Other/Dispatch/GA(%)	R&B&D - Disp	24.77%	80,704	39.39%	66		0.05316	-2.7514	NO
B 3 4 4 2	M&R-4	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	24.77%	80,704	32.50%	40		0.06827	-1.1325	YES
B 3 4 5 1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	47.62%	926	20.00%	30		0.09265	2.9816	YES
B 3 4 5 2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	40.60%	2,549	16.67%	18		0.11616	2.0607	YES
B 3 4 6 1	M&R-4	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	27.94%	408	20.00%	95		0.05112	1.5536	YES
B 3 4 6 2	M&R-4	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	26.64%	443	15.09%	53		0.06425	1.7964	YES
B 3 4 7 1	M&R-4	Line Sharing/Dispatch/GA(%)	ADSL to Retail	47.62%	926	0.00%	2		0.35354	1.3471	YES
B 3 4 7 2	M&R-4	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	40.60%	2,549	50.00%	12		0.14210	-0.6612	YES
B 3 4 8 1	M&R-4	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	24.41%	78,605	18.58%	393		0.02172	2.6870	YES
B 3 4 8 2	M&R-4	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	24.41%	78,605	21.47%	163		0.03368	0.8728	YES
B 3 4 9 1	M&R-4	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	24.50%	76,246	20.76%	655		0.01688	2.2153	YES
B 3 4 9 2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	19.02%	37,846	10.81%	37		0.06455	1.2716	YES
B 3 4 10 1	M&R-4	Other Design/Dispatch/GA(%)	Design	38.62%	2,372	0.00%	5		0.21796	1.7717	YES
B 3 4 10 2	M&R-4	Other Design/Non-Dispatch/GA(%)	Design	34.48%	3,796	0.00%	2		0.33619	1.0257	YES
B 3 4 11 1	M&R-4	Other Non-Design/Dispatch/GA(%)	R&B	24.41%	78,605	23.30%	103		0.04235	0.2623	YES
B 3 4 11 2	M&R-4	Other Non-Design/Non-Dispatch/GA(%)	R&B	18.94%	47,677	14.89%	94		0.04045	0.9998	YES
B 3 4 12 1	M&R-4	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	24.57%	76,519						
B 3 4 12 2	M&R-4	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	18.97%	46,315						
	Out of Service > 24 hours										
B 3 5 1 1	M&R-5	Switch Ports/Dispatch/GA(%)	R&B (POTS)	33.41%	48,357						
B 3 5 1 2	M&R-5	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	13.69%	14,768						
B 3 5 2 1	M&R-5	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	0.66%	906	0.00%	0				YES
B 3 5 2 2	M&R-5	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	0.34%	880	0.00%	3		0.03371	0.1011	YES
B 3 5 3 1	M&R-5	Loop + Port Combinations/Dispatch/GA(%)	R&B	32.99%	49,765	10.62%	1,300		0.01321	16.9363	YES
B 3 5 3 2	M&R-5	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	13.28%	15,403	2.35%	468		0.01592	6.8651	YES
B 3 5 4 1	M&R-5	Combo Other/Dispatch/GA(%)	R&B&D - Disp	31.70%	52,086	3.03%	66		0.05731	5.0018	YES
B 3 5 4 2	M&R-5	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	31.70%	52,086	0.00%	40		0.07360	4.3066	YES
B 3 5 5 1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	66.31%	926	0.00%	30		0.08768	7.5621	YES
B 3 5 5 2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	4.90%	2,549	0.00%	18		0.05108	0.9601	YES
B 3 5 6 1	M&R-5	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	28.30%	364	2.11%	95		0.05190	5.0469	YES
B 3 5 6 2	M&R-5	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	3.48%	374	13.21%	53		0.02688	-3.6199	NO
B 3 5 7 1	M&R-5	Line Sharing/Dispatch/GA(%)	ADSL to Retail	66.31%	926	0.00%	0				YES
B 3 5 7 2	M&R-5	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	4.90%	2,549	0.00%	0				YES
B 3 5 8 1	M&R-5	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	32.99%	49,765	1.02%	393		0.02381	13.4267	YES
B 3 5 8 2	M&R-5	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	32.99%	49,765	0.00%	163		0.03689	8.9429	YES
B 3 5 9 1	M&R-5	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	33.40%	48,338	12.36%	259		0.02938	7.1613	YES
B 3 5 9 2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	13.69%	14,745	5.26%	19		0.07892	1.0682	YES
B 3 5 10 1	M&R-5	Other Design/Dispatch/GA(%)	Design	4.40%	2,340	20.00%	5		0.09184	-1.6985	NO
B 3 5 10 2	M&R-5	Other Design/Non-Dispatch/GA(%)	Design	0.72%	3,740	0.00%	2		0.05988	0.1206	YES
B 3 5 11 1	M&R-5	Other Non-Design/Dispatch/GA(%)	R&B	32.99%	49,765	19.72%	71		0.05584	2.3763	YES
B 3 5 11 2	M&R-5	Other Non-Design/Non-Dispatch/GA(%)	R&B	13.28%	15,403	11.90%	42		0.05244	0.2628	YES
B 3 5 12 1	M&R-5	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	33.41%	48,357						
B 3 5 12 2	M&R-5	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	13.69%	14,768						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B 4 1	B-1	GA(%)	BST - State	97.69%	$379,831,830	99.97%	$6,096,701		0.00006	-371.0589	YES
	Mean Time to Deliver Invoices - CRIS										
B 4 2	B-2	Region(business days)	BST - Region	4.35	1	3.74	1,300				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C 1 1	O-7	Local Interconnection Trunks/GA(%)	Diagnostic			44.94%	178				Diagnostic
	Reject Interval										
C 1 2	O-8	Local Interconnection Trunks/GA(%)	>= 85% w in 4 days			98.75%	79				YES
	FOC Timeliness										
C 1 3	O-9	Local Interconnection Trunks/GA(%)	>= 95% w in 10 days			98.70%	153				YES
	FOC & Reject Response Completeness										
C 1 4	O-11	Local Interconnection Trunks/GA(%)	>= 95%			89.90%	169				NO
	FOC & Reject Response Completeness (Multiple Responses)										
C 1 5	O-11	Local Interconnection Trunks/GA(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C 2 1	P-4	Local Interconnection Trunks/GA(days)	Parity w Retail	22.00	66	24.15	52	9.865	1.82925	-1.1774	YES
	Held Orders										
C 2 2	P-1	Local Interconnection Trunks/GA(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C 2 3	P-2	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	67	0.00%	76		0.00000		YES
	Average Jeopardy Notice Interval										
C 2 4	P-2	Local Interconnection Trunks/GA(hours)	95% >= 48 hrs	***Not Applicable for Trunks***							
	% Missed Installation Appointments										
C 2 5	P-3	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	66	0.00%	66		0.00000		YES
	% Provisioning Troubles within 30 Days										
C 2 6	P-9	Local Interconnection Trunks/GA(%)	Parity w Retail	0.13%	4,537	0.00%	1,253		0.00116	1.1402	YES
	Average Completion Notice Interval										
C 2 7	P-5	Local Interconnection Trunks/GA(hours)	Parity w Retail	52.28	58	51.01	51	116.727	22.40709	0.0569	YES
	Total Service Order Cycle Time										
C 2 8	P-10	Local Interconnection Trunks/GA(days)	Diagnostic	***Under development***							
	Total Service Order Cycle Time (offered)										
C 2 9	P-10	Local Interconnection Trunks/GA(days)	Diagnostic	***Under development***							
	% Completions w/o Notice or < 24 hours										
C 2 10 1	P-6	Local Interconnection Trunks/Dispatch/GA(%)	Diagnostic			100.00%	52				Diagnostic
C 2 10 2	P-6	Local Interconnection Trunks/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C 2 11 1 1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/GA(%)	>= 95%			93.33%	15				NO
C 2 11 1 2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/GA(%)	>= 95%			94.44%	18				NO
C 2 11 2 1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	17				YES
C 2 11 2 2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	11				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C 3 1 1	M&R-1	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	11	0.00%	0				YES
C 3 1 2	M&R-1	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.89%	337	0.00%	153		0.00916	0.9722	YES
	Customer Trouble Report Rate										
C 3 2 1	M&R-2	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	321,854	0.00%	127,859		0.00002	1.7685	YES
C 3 2 2	M&R-2	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.10%	321,854	0.12%	127,859		0.00011	-1.3983	YES