BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Maintenance Average Duration										
C331	M&R-3	Local Interconnection Trunks/Dispatch/GA(hours)	Parity w Retail	0.94	11	0.00	0	1.737			YES
C332	M&R-3	Local Interconnection Trunks/Non-Dispatch/GA(hours)	Parity w Retail	1.46	337	0.48	153	5.095	0.49671	1.9787	YES
	% Repeat Troubles within 30 Days										
C341	M&R-4	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	18.18%	11	0.00%	0				YES
C342	M&R-4	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	21.36%	337	0.00%	153		0.03996	5.3469	YES
	Out of Service > 24 hours										
C351	M&R-5	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	11	0.00%	0				YES
C352	M&R-5	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.89%	337	0.00%	153		0.00916	0.9722	YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C41	B-1	GA(%)	BST - State	97.69%	$379,831,830	99.64%	$5,177,578		0.00007	-293.9120	YES
	Mean Time to Deliver Invoices - CABS										
C42	B-2	Region(calendar days)	BST - Region	4.79	1	4.43	3,457				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C51	TGP-1	GA	>0.5% dif 2 consec. Hrs			4					NO

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D111	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D112	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D113	OSS-2	LENS/Region(%)	>= 99.5%			99.88%					YES
D114	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D115	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D116	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D117	OSS-2	TAG/Region(%)	>= 99.5%			99.96%					YES
D118	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D121	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.92%					YES
D122	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.92%					YES
D123	OSS-2	DSAP/Region(%)	>= 99.5%			99.94%					YES
D124	OSS-2	RSAG/Region(%)	>= 99.5%			99.90%					YES
D125	OSS-2	SOCS/Region(%)	>= 99.5%			99.92%					YES
D126	OSS-2	SONGS/Region(%)	>= 99.5%			99.92%					YES
D127	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D128	OSS-2	LNP Gateway/Region(%)	>= 99.5%			99.93%					YES
D129	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D1210	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D1211	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D1311	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.52	274,584				YES
D1312	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.52	274,584				YES
D1321	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.34	201,016				YES
D1322	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.34	201,016				YES
D1331	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	2.95	660,511	0.97	78,562				YES
D1332	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.63	246,979	0.97	78,562				YES
D1341	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	0.69	2,310				YES
D1342	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	0.69	2,310				YES
D1351	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	1.29	979,115				YES
D1352	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	1.29	979,115				YES
D1361	OSS-1	COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.75	38,316				YES
D1362	OSS-1	COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.75	38,316				YES
D1371	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.04	75,609				YES
D1372	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.04	75,609				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D1411	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.44	233,416				YES
D1412	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.44	233,416				YES
D1421	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.75	41,368				YES
D1422	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.75	41,368				YES
D1431	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D1432	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D1441	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1				Diagnostic
D1442	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1				Diagnostic
D1451	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	2.95	660,511	1.70	7,185				YES
D1452	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.63	246,979	1.70	7,185				YES
D1461	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	2.06	56,909				YES
D1462	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	2.06	56,909				YES
D1471	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	2.62	93,520				YES
D1472	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	2.62	93,520				YES
D1481	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.1***							
D1482	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.2***							
D1491	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.1***							
D1492	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.2***							

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D211	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D221	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D222	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D231	OSS-3	CRIS/Region(%)	>= 99.5%			99.92%					YES
D232	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.97%					YES
D233	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D234	OSS-3	MARCH/Region(%)	>= 99.5%			99.98%					YES
D235	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D236	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D237	OSS-3	SOCS/Region(%)	>= 99.5%			99.92%					YES
	Average Response Interval										
D2411	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	96.22%	1,760,653	95.27%	91,954		0.00065	14.6787	NO
D2412	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	99.02%	1,760,653	99.36%	91,954		0.00033	-10.2612	YES
D2413	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	0.98%	1,760,653	0.64%	91,954		0.00033	10.2612	YES
D2421	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.68%	50,395	9.30%	785		0.01111	1.2408	YES
D2422	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.70%	50,395	84.97%	785		0.01391	-2.3468	YES
D2423	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	18.30%	50,395	15.03%	785		0.01391	2.3468	YES
D2431	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	6.60%	31,065	18.01%	33,356		0.00196	-58.2862	YES
D2432	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	88.70%	31,065	95.12%	33,356		0.00250	-25.7146	YES
D2433	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	11.30%	31,065	4.88%	33,356		0.00250	25.7146	YES
D2441	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.65%	1,760,611	98.77%	92,723		0.00020	44.5473	NO
D2442	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,760,611	99.53%	92,723		0.00016	16.1364	NO
D2443	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,760,611	0.47%	92,723		0.00016	-16.1364	NO
D2451	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	97.95%	1,320,389	95.50%	56,173		0.00061	40.0028	NO
D2452	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.84%	1,320,389	98.29%	56,173		0.00017	88.5141	NO
D2453	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.16%	1,320,389	1.71%	56,173		0.00017	-88.5141	NO
D2461	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.78%	125,274	99.74%	5,722		0.00063	0.6738	YES
D2462	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.92%	125,274	99.83%	5,722		0.00038	2.5542	NO
D2463	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.08%	125,274	0.17%	5,722		0.00038	-2.5542	NO
D2471	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D2472	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D2473	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	67.64%	7,535	70.60%	364		0.02511	-1.1790	YES
D2481	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	42.76%	6,995	44.19%	86		0.05367	-0.2658	YES
D2482	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.18%	6,995	94.19%	86		0.01795	1.6701	NO
D2483	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	2.82%	6,995	5.81%	86		0.01795	-1.6701	NO
D2491	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D2492	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D2493	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	80.78%	67,552	72.59%	3,678		0.00667	12.2636	YES
D24101	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.85%	239,252	99.89%	14,802		0.00033	-1.2908	YES
D24102	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	239,252	99.99%	14,802		0.00013	-0.7889	YES
D24103	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	239,252	0.01%	14,802		0.00013	0.7889	YES
D24111	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	75.21%	66,851	74.39%	3,655		0.00734	1.1129	YES
D24112	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	98.81%	66,851	98.96%	3,655		0.00184	-0.7968	YES
D24113	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	1.19%	66,851	1.04%	3,655		0.00184	0.7968	YES

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E111	C-1	Virtual/GA (calendar days)	<= 10 days			7	9				YES
E112	C-1	Physical/GA (calendar days)	<= 20 days			15	32				YES
	Average Arrangement Time										
E121	C-2	Virtual/GA (calendar days)	<= 50 days								
E122	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days								
E123	C-2	Physical Caged/GA (calendar days)	<= 90 days			69	4				YES
E124	C-2	Physical Cageless/GA (calendar days)	<= 60 days			54	1				YES
E125	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days								
	% Due Dates Missed										
E131	C-3	Virtual/GA (%)	< 5% missed								
E132	C-3	Physical/GA (%)	< 5% missed			0.00%	5				YES

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F111	O-3	Summary/Region(%)	Diagnostic			86.82%	236,181				Diagnostic
F112	O-3	Aggregate/Region(%)	Diagnostic			86.82%	236,181				Diagnostic
F113	O-3	Residence/Region(%)	>= 95%			90.39%	165,598				NO
F114	O-3	Business/Region(%)	>= 90%			68.47%	5,636				NO
F115	O-3	UNE/Region(%)	>= 85%			79.33%	64,940				NO
	% Flow Through Service Requests - Achieved										
F121	O-3	Summary/Region(%)	Diagnostic			77.69%	263,262				Diagnostic
F122	O-3	Aggregate/Region(%)	Diagnostic			77.69%	263,262				Diagnostic
F123	O-3	Residence/Region(%)	Diagnostic			82.49%	181,451				Diagnostic
F124	O-3	Business/Region(%)	Diagnostic			50.03%	7,714				Diagnostic
F125	O-3	UNE/Region(%)	Diagnostic			68.82%	74,097				Diagnostic
	% Flow Through Service Requests - LNP										
F131	O-3	Summary/Region(%)	>= 85%			86.96%	4,647				YES
F132	O-3	Aggregate/Region(%)	>= 85%			86.96%	4,647				YES
F133	O-3	Residence/Region(%)	Diagnostic								Diagnostic
F134	O-3	Business/Region(%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F21	PO-1	Loops/GA(%)	>= 95% w in 3 bus days								
	Loop Makeup Inquiry (Electronic)										
F22	PO-2	Loops/GA(%)	>= 95% w in 1 min			98.41%	693				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F311	O-10	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% w in 5 bus days			97.96%	49				YES
F312	O-10	Local Interoffice Transport/GA(%)	>= 95% w in 5 bus days			100.00%	1				YES
	General - Ordering										
	Average Speed of Answer										
F41	O-12	Region(seconds)	Parity w Retail	178.20	6,077,324	22.12	40,881				YES
	General - Maintenance Center										
	Average Answer Time										
F51	M&R-6	Region(seconds)	Parity w Retail	82.14	2,175,215	27.35	82,158				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F61	OS-1	GA(seconds)	PBD			2.54					PBD
	% Answered in 10 seconds										
F62	OS-2	GA (%)	PBD			92.60%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F71	DA-1	GA(seconds)	PBD			5.98					PBD
	% Answered in 12 seconds										

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F 7 2	DA-2	GA (%)	PBD			83.40%					PBD
	General - E911										
	Mean Interval										
F 8 1	E-3	GA(hours)	PBD			0.71	2,821				PBD
	% Accuracy										
F 8 2	E-2	GA(%)	PBD			94.76%	421,610				PBD
	% Timeliness										
F 8 3	E-1	GA(%)	PBD			100.00%	2,821				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F 9 1	B-3	Region(%)	Parity w Retail	99.88%	4,197	100.00%	15,090		0.00060	-1.9790	YES
	Usage Data Delivery Timeliness										
F 9 2	B-5	Region(%)	Parity w Retail	97.37%	30,110	98.48%	239,167,648		0.00092	-12.0158	YES
	Usage Data Delivery Completeness										
F 9 3	B-4	Region(%)	Parity w Retail	99.12%	30,110	99.78%	239,167,648		0.00054	-12.1711	YES
	Mean Time to Deliver Usage										
F 9 4	B-6	Region(days)	Parity w Retail	3.77	30,110	3.07	239,167,648				YES
	Recurring Charge Completeness										
F 9 5 1	B-7	Resale/GA(%)	Parity w Retail	79.84%	$15,736,556	96.74%	$481,723		0.00131	-129.2988	YES
F 9 5 2	B-7	UNE/GA(%)	>= 90%			94.68%	$498,513				YES
F 9 5 3	B-7	Interconnection/GA(%)	>= 90%			35.40%	$165,699				NO
	Non-Recurring Charge Completeness										
F 9 6 1	B-8	Resale/GA(%)	Parity w Retail	86.32%	$21,759,429	98.10%	$617,975		0.00120	-98.3315	YES
F 9 6 2	B-8	UNE/GA(%)	>= 90%			98.21%	$833,114				YES
F 9 6 3	B-8	Interconnection/GA(%)	>= 90%			94.27%	$114,469				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F 10 1	CM-1	GA(%)	>= 95% w in 30 days			100.00%	2				YES
	Average Software Release Notice Delay Days										
F 10 2	CM-2	GA(average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F 10 3	CM-3A	GA(%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F 10 4	CM-3B	GA(%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F 10 5	CM-4	GA(average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F 10 6	CM-5	GA(%)	>= 97% w in 15 min			100.00%	24				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F 11 1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	11				YES
	% Quotes Provided within X Business Days										
F 11 2 1	BFR-2A	Region(%)	>= 90% w in 10 bus days			42.86%	7				NO
F 11 2 2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F 11 2 3	BFR-2C	Region(%)	>= 90% w in 60 bus days								

BellSouth Monthly State Summary

Georgia, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Ordering										
	Acknowledgement Message Timeliness										
F 12 1 1	O-1	EDI/Region(%)	>= 95% w in 30 min			99.99%	67,850				YES
F 12 1 2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	167,159				YES
	Acknowledgement Message Completeness										
F 12 2 1	O-2	EDI/Region(%)	100%			100.00%	67,850				NO
F 12 2 2	O-2	TAG/Region(%)	100%			100.00%	167,159				NO
	General - Database Updates										
	Average Database Update Interval										
F 13 1 1	D-1	LIDB/GA(hours)	PBD	0.79	15	0.79	15				PBD
F 13 1 2	D-1	Directory Listings/GA(hours)	PBD	0.09	25	0.09	25				PBD
F 13 1 3	D-1	Directory Assistance/GA(hours)	PBD	4.27	25	3.56	25				PBD
	% Update Accuracy										
F 13 2 1	D-2	LIDB/GA(%)	>= 95%			95.35%	43				YES
F 13 2 2	D-2	Directory Listings/GA(%)	>= 95%			86.46%	229				NO
F 13 2 3	D-2	Directory Assistance/GA(%)	>= 95%			100.00%	46				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F 13 3	D-3	Region(%)	100%			97.50%	40				NO
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F 14 1	M&R-7	Region (minutes)	Parity w Retail	1,832	5	919	5				YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A111	O-7	Residence/LA(%)	Diagnostic			9.31%	25,714				Diagnostic
A112	O-7	Business/LA(%)	Diagnostic			16.07%	417				Diagnostic
A113	O-7	Design (Specials)/LA(%)	Diagnostic								Diagnostic
A114	O-7	PBX/LA(%)	Diagnostic								Diagnostic
A115	O-7	Centrex/LA(%)	Diagnostic								Diagnostic
A116	O-7	ISDN/LA(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A121	O-7	Residence/LA(%)	Diagnostic			29.21%	3,708				Diagnostic
A122	O-7	Business/LA(%)	Diagnostic			41.51%	265				Diagnostic
A123	O-7	Design (Specials)/LA(%)	Diagnostic			100.00%	1				Diagnostic
A124	O-7	PBX/LA(%)	Diagnostic			0.00%	2				Diagnostic
A125	O-7	Centrex/LA(%)	Diagnostic								Diagnostic
A126	O-7	ISDN/LA(%)	Diagnostic			0.00%	1				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A131	O-7	Residence/LA(%)	Diagnostic			44.94%	158				Diagnostic
A132	O-7	Business/LA(%)	Diagnostic			48.60%	179				Diagnostic
A133	O-7	Design (Specials)/LA(%)	Diagnostic			30.77%	13				Diagnostic
A134	O-7	PBX/LA(%)	Diagnostic			28.00%	50				Diagnostic
A135	O-7	Centrex/LA(%)	Diagnostic			50.00%	2				Diagnostic
A136	O-7	ISDN/LA(%)	Diagnostic			32.00%	25				Diagnostic
	Reject Interval - Mechanized										
A141	O-8	Residence/LA(%)	>= 97% w in 1 hr			95.71%	2,399				NO
A142	O-8	Business/LA(%)	>= 97% w in 1 hr			91.43%	70				NO
A143	O-8	Design (Specials)/LA(%)	>= 97% w in 1 hr								
A144	O-8	PBX/LA(%)	>= 97% w in 1 hr								
A145	O-8	Centrex/LA(%)	>= 97% w in 1 hr								
A146	O-8	ISDN/LA(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A171	O-8	Residence/LA(%)	>= 85% w in 10 hrs			97.99%	1,093				YES
A172	O-8	Business/LA(%)	>= 85% w in 10 hrs			92.86%	112				YES
A173	O-8	Design (Specials)/LA(%)	>= 85% w in 10 hrs			100.00%	1				YES
A174	O-8	PBX/LA(%)	>= 85% w in 10 hrs								
A175	O-8	Centrex/LA(%)	>= 85% w in 10 hrs								
A176	O-8	ISDN/LA(%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A181	O-8	Residence/LA(%)	>= 85% w in 24 hrs			98.61%	72				YES
A182	O-8	Business/LA(%)	>= 85% w in 24 hrs			97.83%	92				YES
A183	O-8	Design (Specials)/LA(%)	>= 85% w in 24 hrs			100.00%	4				YES
A184	O-8	PBX/LA(%)	>= 85% w in 24 hrs			100.00%	14				YES
A185	O-8	Centrex/LA(%)	>= 85% w in 24 hrs			100.00%	1				YES
A186	O-8	ISDN/LA(%)	>= 85% w in 24 hrs			77.78%	9				NO
	FOC Timeliness - Mechanized										
A191	O-9	Residence/LA(%)	>= 95% w in 3 hrs			99.80%	23,341				YES
A192	O-9	Business/LA(%)	>= 95% w in 3 hrs			99.71%	347				YES
A193	O-9	Design (Specials)/LA(%)	>= 95% w in 3 hrs								
A194	O-9	PBX/LA(%)	>= 95% w in 3 hrs								
A195	O-9	Centrex/LA(%)	>= 95% w in 3 hrs								
A196	O-9	ISDN/LA(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A1121	O-9	Residence/LA(%)	>= 85% w in 10 hrs			95.73%	2,926				YES
A1122	O-9	Business/LA(%)	>= 85% w in 10 hrs			95.14%	185				YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 1 12 3	O-9	Design (Specials)/LA(%)	>= 85% w in 10 hrs								
A 1 12 4	O-9	PBX/LA(%)	>= 85% w in 10 hrs			100.00%	2				YES
A 1 12 5	O-9	Centrex/LA(%)	>= 85% w in 10 hrs								
A 1 12 6	O-9	ISDN/LA(%)	>= 85% w in 10 hrs			100.00%	1				YES
	FOC Timeliness - Non-Mechanized										
A 1 13 1	O-9	Residence/LA(%)	>= 85% w in 36 hrs			98.78%	82				YES
A 1 13 2	O-9	Business/LA(%)	>= 85% w in 36 hrs			100.00%	91				YES
A 1 13 3	O-9	Design (Specials)/LA(%)	>= 85% w in 36 hrs			85.71%	7				YES
A 1 13 4	O-9	PBX/LA(%)	>= 85% w in 36 hrs			100.00%	35				YES
A 1 13 5	O-9	Centrex/LA(%)	>= 85% w in 36 hrs								
A 1 13 6	O-9	ISDN/LA(%)	>= 85% w in 36 hrs			94.12%	17				YES
	FOC & Reject Response Completeness - Mechanized										
A 1 14 1	O-11	Residence/LA(%)	>= 95%			99.76%	25,714				YES
A 1 14 2	O-11	Business/LA(%)	>= 95%			98.80%	417				YES
A 1 14 3	O-11	Design (Specials)/LA(%)	>= 95%								
A 1 14 4	O-11	PBX/LA(%)	>= 95%								
A 1 14 5	O-11	Centrex/LA(%)	>= 95%								
A 1 14 6	O-11	ISDN/LA(%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A 1 15 1	O-11	Residence/LA(%)	>= 95%			99.62%	3,708				YES
A 1 15 2	O-11	Business/LA(%)	>= 95%			98.11%	265				YES
A 1 15 3	O-11	Design (Specials)/LA(%)	>= 95%			100.00%	1				YES
A 1 15 4	O-11	PBX/LA(%)	>= 95%			100.00%	2				YES
A 1 15 5	O-11	Centrex/LA(%)	>= 95%								
A 1 15 6	O-11	ISDN/LA(%)	>= 95%			100.00%	1				YES
	FOC & Reject Response Completeness - Non-Mechanized										
A 1 16 1	O-11	Residence/LA(%)	>= 95%			94.30%	158				NO
A 1 16 2	O-11	Business/LA(%)	>= 95%			94.41%	179				NO
A 1 16 3	O-11	Design (Specials)/LA(%)	>= 95%			84.62%	13				NO
A 1 16 4	O-11	PBX/LA(%)	>= 95%			94.00%	50				NO
A 1 16 5	O-11	Centrex/LA(%)	>= 95%			50.00%	2				NO
A 1 16 6	O-11	ISDN/LA(%)	>= 95%			100.00%	25				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A 1 17 1	O-11	Residence/LA(%)	>= 95%			98.34%	25,653				YES
A 1 17 2	O-11	Business/LA(%)	>= 95%			95.39%	412				YES
A 1 17 3	O-11	Design (Specials)/LA(%)	>= 95%								
A 1 17 4	O-11	PBX/LA(%)	>= 95%								
A 1 17 5	O-11	Centrex/LA(%)	>= 95%								
A 1 17 6	O-11	ISDN/LA(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A 1 18 1	O-11	Residence/LA(%)	>= 95%			92.23%	3,694				NO
A 1 18 2	O-11	Business/LA(%)	>= 95%			83.46%	260				NO
A 1 18 3	O-11	Design (Specials)/LA(%)	>= 95%			100.00%	1				YES
A 1 18 4	O-11	PBX/LA(%)	>= 95%			100.00%	2				YES
A 1 18 5	O-11	Centrex/LA(%)	>= 95%								
A 1 18 6	O-11	ISDN/LA(%)	>= 95%			100.00%	1				YES
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A 1 19 1	O-11	Residence/LA(%)	>= 95%			89.93%	149				NO
A 1 19 2	O-11	Business/LA(%)	>= 95%			92.90%	169				NO
A 1 19 3	O-11	Design (Specials)/LA(%)	>= 95%			100.00%	11				YES
A 1 19 4	O-11	PBX/LA(%)	>= 95%			93.62%	47				NO
A 1 19 5	O-11	Centrex/LA(%)	>= 95%			100.00%	1				YES
A 1 19 6	O-11	ISDN/LA(%)	>= 95%			96.00%	25				YES
	Resale - Provisioning										

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Order Completion Interval										
A21111	P-4	Residence/<10 circuits/Dispatch/LA(days)	Res	5.44	13,435	4.40	853	4.018	0.14188	7.3064	YES
A21112	P-4	Residence/<10 circuits/Non-Dispatch/LA(days)	Res	1.20	200,080	0.50	18,287	1.477	0.01141	60.5655	YES
A21121	P-4	Residence/>=10 circuits/Dispatch/LA(days)	Res	7.08	48	5.50	2	5.406	3.90159	0.4058	YES
A21122	P-4	Residence/>=10 circuits/Non-Dispatch/LA(days)	Res	0.33	1			0.000			
A21211	P-4	Business/<10 circuits/Dispatch/LA(days)	Bus	2.79	8,173	2.68	49	5.580	0.79949	0.1322	YES
A21212	P-4	Business/<10 circuits/Non-Dispatch/LA(days)	Bus	1.24	10,990	0.66	253	2.071	0.13168	4.4182	YES
A21221	P-4	Business/>=10 circuits/Dispatch/LA(days)	Bus	9.85	52	2.00	2	12.722	9.16696	0.8566	YES
A21222	P-4	Business/>=10 circuits/Non-Dispatch/LA(days)	Bus	1.33	3			0.577			
A21311	P-4	Design (Specials)/<10 circuits/Dispatch/LA(days)	Design	20.59	629	8.00	2	20.964	14.84719	0.8479	YES
A21312	P-4	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Design	45.09	27	8.00	1	72.558	73.88976	0.5019	YES
A21321	P-4	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Design								
A21322	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Design								
A21411	P-4	PBX/<10 circuits/Dispatch/LA(days)	PBX	15.37	40			20.214			
A21412	P-4	PBX/<10 circuits/Non-Dispatch/LA(days)	PBX	2.71	120	3.57	28	5.996	1.25839	-0.6825	YES
A21421	P-4	PBX/>=10 circuits/Dispatch/LA(days)	PBX	1.00	1			0.000			
A21422	P-4	PBX/>=10 circuits/Non-Dispatch/LA(days)	PBX	1.57	17	4.75	4	1.955	1.08621	-2.9303	NO
A21511	P-4	Centrex/<10 circuits/Dispatch/LA(days)	Centrex	7.13	573	12.00	1	7.800	7.80700	-0.6234	YES
A21512	P-4	Centrex/<10 circuits/Non-Dispatch/LA(days)	Centrex	1.37	1,093	5.00	3	2.730	1.57839	-2.3004	NO
A21521	P-4	Centrex/>=10 circuits/Dispatch/LA(days)	Centrex	7.78	21			5.200			
A21522	P-4	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Centrex	1.51	57			2.167			
A21611	P-4	ISDN/<10 circuits/Dispatch/LA(days)	ISDN	21.73	191			20.153			
A21612	P-4	ISDN/<10 circuits/Non-Dispatch/LA(days)	ISDN	2.90	203	5.75	4	6.082	3.07086	-0.9271	YES
A21621	P-4	ISDN/>=10 circuits/Dispatch/LA(days)	ISDN								
A21622	P-4	ISDN/>=10 circuits/Non-Dispatch/LA(days)	ISDN	1.35	75	5.00	1	2.334	2.34951	-1.5553	YES
	Held Orders										
A22111	P-1	Residence/<10 circuits/Facility/LA(days)	Res	33.85	62	14.33	3	115.074	68.02633	0.2870	YES
A22112	P-1	Residence/<10 circuits/Equipment/LA(days)	Res	0.00	0	0.00	0				YES
A22113	P-1	Residence/<10 circuits/Other/LA(days)	Res	6.50	2	0.00	0	4.950			YES
A22121	P-1	Residence/>=10 circuits/Facility/LA(days)	Res	0.00	0	0.00	0				YES
A22122	P-1	Residence/>=10 circuits/Equipment/LA(days)	Res	0.00	0	0.00	0				YES
A22123	P-1	Residence/>=10 circuits/Other/LA(days)	Res	0.00	0	0.00	0				YES
A22211	P-1	Business/<10 circuits/Facility/LA(days)	Bus	14.47	15	0.00	0	16.583			YES
A22212	P-1	Business/<10 circuits/Equipment/LA(days)	Bus	0.00	0	0.00	0				YES
A22213	P-1	Business/<10 circuits/Other/LA(days)	Bus	3.00	1	0.00	0	0.000			YES
A22221	P-1	Business/>=10 circuits/Facility/LA(days)	Bus	0.00	0	0.00	0				YES
A22222	P-1	Business/>=10 circuits/Equipment/LA(days)	Bus	0.00	0	0.00	0				YES
A22223	P-1	Business/>=10 circuits/Other/LA(days)	Bus	0.00	0	0.00	0				YES
A22311	P-1	Design (Specials)/<10 circuits/Facility/LA(days)	Design	62.63	8	0.00	0	133.618			YES
A22312	P-1	Design (Specials)/<10 circuits/Equipment/LA(days)	Design	0.00	0	0.00	0				YES
A22313	P-1	Design (Specials)/<10 circuits/Other/LA(days)	Design	26.00	1	0.00	0	0.000			YES
A22321	P-1	Design (Specials)/>=10 circuits/Facility/LA(days)	Design								
A22322	P-1	Design (Specials)/>=10 circuits/Equipment/LA(days)	Design								
A22323	P-1	Design (Specials)/>=10 circuits/Other/LA(days)	Design								
A22411	P-1	PBX/<10 circuits/Facility/LA(days)	PBX	0.00	0	0.00	0				YES
A22412	P-1	PBX/<10 circuits/Equipment/LA(days)	PBX	0.00	0	0.00	0				YES
A22413	P-1	PBX/<10 circuits/Other/LA(days)	PBX	0.00	0	0.00	0				YES
A22421	P-1	PBX/>=10 circuits/Facility/LA(days)	PBX	0.00	0	0.00	0				YES
A22422	P-1	PBX/>=10 circuits/Equipment/LA(days)	PBX	0.00	0	0.00	0				YES
A22423	P-1	PBX/>=10 circuits/Other/LA(days)	PBX	0.00	0	0.00	0				YES
A22511	P-1	Centrex/<10 circuits/Facility/LA(days)	Centrex	0.00	0	0.00	0				YES
A22512	P-1	Centrex/<10 circuits/Equipment/LA(days)	Centrex	0.00	0	0.00	0				YES
A22513	P-1	Centrex/<10 circuits/Other/LA(days)	Centrex	14.00	1	0.00	0	0.000			YES
A22521	P-1	Centrex/>=10 circuits/Facility/LA(days)	Centrex	0.00	0						
A22522	P-1	Centrex/>=10 circuits/Equipment/LA(days)	Centrex	0.00	0						
A22523	P-1	Centrex/>=10 circuits/Other/LA(days)	Centrex	0.00	0						
A22611	P-1	ISDN/<10 circuits/Facility/LA(days)	ISDN	95.50	2	0.00	0	98.288			YES
A22612	P-1	ISDN/<10 circuits/Equipment/LA(days)	ISDN	0.00	0	0.00	0				YES
A22613	P-1	ISDN/<10 circuits/Other/LA(days)	ISDN	551.00	1	0.00	0	0.000			YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A22621	P-1	ISDN/>=10 circuits/Facility/LA(days)	ISDN	0.00	0	0.00	0				YES
A22622	P-1	ISDN/>=10 circuits/Equipment/LA(days)	ISDN	0.00	0	0.00	0				YES
A22623	P-1	ISDN/>=10 circuits/Other/LA(days)	ISDN	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized									
A241	P-2	Residence/LA(%)	Res	0.33%	223,756	0.25%	20,785		0.00042	1.9345	YES
A242	P-2	Business/LA(%)	Bus	1.38%	19,634	0.61%	488		0.00535	1.4317	YES
A243	P-2	Design (Specials)/LA(%)	Design	11.72%	1,331	4.07%	123		0.03031	2.5254	YES
A244	P-2	PBX/LA(%)	PBX	4.40%	182	0.00%	38		0.03656	1.2022	YES
A245	P-2	Centrex/LA(%)	Centrex	3.23%	1,767	0.00%	9		0.05904	0.5463	YES
A246	P-2	ISDN/LA(%)	ISDN	6.76%	503	10.00%	10		0.08017	-0.4042	YES
		% Jeopardies - Non-Mechanized									
A251	P-2	Residence/LA(%)	Diagnostic			50.00%	2				Diagnostic
A252	P-2	Business/LA(%)	Diagnostic								Diagnostic
A253	P-2	Design (Specials)/LA(%)	Diagnostic								Diagnostic
A254	P-2	PBX/LA(%)	Diagnostic								Diagnostic
A255	P-2	Centrex/LA(%)	Diagnostic								Diagnostic
A256	P-2	ISDN/LA(%)	Diagnostic			0.00%	1				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A271	P-2	Residence/LA(hours)	>= 48 hrs			174.00	52				YES
A272	P-2	Business/LA(hours)	>= 48 hrs			272.00	3				YES
A273	P-2	Design (Specials)/LA(hours)	>= 48 hrs			153.60	5				YES
A274	P-2	PBX/LA(hours)	>= 48 hrs								
A275	P-2	Centrex/LA(hours)	>= 48 hrs								
A276	P-2	ISDN/LA(hours)	>= 48 hrs			576.00	1				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
A281	P-2	Residence/LA(hours)	Diagnostic			72.00	1				Diagnostic
A282	P-2	Business/LA(hours)	Diagnostic								Diagnostic
A283	P-2	Design (Specials)/LA(hours)	Diagnostic								Diagnostic
A284	P-2	PBX/LA(hours)	Diagnostic								Diagnostic
A285	P-2	Centrex/LA(hours)	Diagnostic								Diagnostic
A286	P-2	ISDN/LA(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A291	P-2	Residence/LA(%)	95% >= 48 hrs			96.15%	52				YES
A292	P-2	Business/LA(%)	95% >= 48 hrs			100.00%	3				YES
A293	P-2	Design (Specials)/LA(%)	95% >= 48 hrs			100.00%	5				YES
A294	P-2	PBX/LA(%)	95% >= 48 hrs								
A295	P-2	Centrex/LA(%)	95% >= 48 hrs								
A296	P-2	ISDN/LA(%)	95% >= 48 hrs			100.00%	1				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A2101	P-2	Residence/LA(%)	Diagnostic			100.00%	1				Diagnostic
A2102	P-2	Business/LA(%)	Diagnostic								Diagnostic
A2103	P-2	Design (Specials)/LA(%)	Diagnostic								Diagnostic
A2104	P-2	PBX/LA(%)	Diagnostic								Diagnostic
A2105	P-2	Centrex/LA(%)	Diagnostic								Diagnostic
A2106	P-2	ISDN/LA(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A211111	P-3	Residence/<10 circuits/Dispatch/LA(%)	Res	6.36%	15,233	3.63%	964		0.00811	3.3687	YES
A211112	P-3	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	0.03%	207,935	0.06%	19,693		0.00012	-2.3644	NO
A211121	P-3	Residence/>=10 circuits/Dispatch/LA(%)	Res	21.31%	61	0.00%	2		0.29427	0.7242	YES
A211122	P-3	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res	0.00%	1						
A211211	P-3	Business/<10 circuits/Dispatch/LA(%)	Bus	2.25%	8,351	3.09%	97		0.01515	-0.5555	YES
A211212	P-3	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	0.14%	11,081	0.00%	379		0.00198	0.7279	YES
A211221	P-3	Business/>=10 circuits/Dispatch/LA(%)	Bus	12.50%	56	0.00%	3		0.19599	0.6378	YES
A211222	P-3	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	3						
A211311	P-3	Design (Specials)/<10 circuits/Dispatch/LA(%)	Design	5.58%	645	0.00%	122		0.02266	2.4627	YES
A211312	P-3	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	Design	14.81%	27	0.00%	1		0.36177	0.4095	YES
A211321	P-3	Design (Specials)/>=10 circuits/Dispatch/LA(%)	Design								

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 2 11 3 2 2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	Design								
A 2 11 4 1 1	P-3	PBX/<10 circuits/Dispatch/LA(%)	PBX	20.00%	40	0.00%	1		0.40497	0.4939	YES
A 2 11 4 1 2	P-3	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	2.31%	130	3.03%	33		0.02927	-0.2469	YES
A 2 11 4 2 1	P-3	PBX/>=10 circuits/Dispatch/LA(%)	PBX	0.00%	1						
A 2 11 4 2 2	P-3	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	17	0.00%	5		0.00000		YES
A 2 11 5 1 1	P-3	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	4.89%	573	0.00%	1		0.21578	0.2265	YES
A 2 11 5 1 2	P-3	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	1,095	0.00%	8		0.00000		YES
A 2 11 5 2 1	P-3	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	0.00%	21						
A 2 11 5 2 2	P-3	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	57						
A 2 11 6 1 1	P-3	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	5.94%	202	0.00%	1		0.23697	0.2507	YES
A 2 11 6 1 2	P-3	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	0.97%	206	20.00%	5		0.04438	-4.2878	NO
A 2 11 6 2 1	P-3	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN								
A 2 11 6 2 2	P-3	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	76	0.00%	1		0.00000		YES
		% Provisioning Troubles within 30 Days									
A 2 12 1 1 1	P-9	Residence/<10 circuits/Dispatch/LA(%)	Res	9.66%	17,216	12.65%	996		0.00963	-3.1068	NO
A 2 12 1 1 2	P-9	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	4.30%	262,482	4.64%	21,131		0.00145	-2.3548	NO
A 2 12 1 2 1	P-9	Residence/>=10 circuits/Dispatch/LA(%)	Res	14.52%	62	0.00%	3		0.20824	0.6971	YES
A 2 12 1 2 2	P-9	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res								
A 2 12 2 1 1	P-9	Business/<10 circuits/Dispatch/LA(%)	Bus	3.97%	10,019	9.59%	146		0.01628	-3.4497	NO
A 2 12 2 1 2	P-9	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	5.06%	13,438	7.71%	584		0.00926	-2.8551	NO
A 2 12 2 2 1	P-9	Business/>=10 circuits/Dispatch/LA(%)	Bus	11.27%	71	0.00%	4		0.16249	0.6934	YES
A 2 12 2 2 2	P-9	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	9	0.00%	1		0.00000		YES
A 2 12 3 1 1	P-9	Design (Specials)/<10 circuits/Dispatch/LA(%)	Design	2.01%	795	0.00%	1		0.14052	0.1432	YES
A 2 12 3 1 2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	Design	0.00%	38	0.00%	2		0.00000		YES
A 2 12 3 2 1	P-9	Design (Specials)/>=10 circuits/Dispatch/LA(%)	Design	0.00%	8						
A 2 12 3 2 2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	Design								
A 2 12 4 1 1	P-9	PBX/<10 circuits/Dispatch/LA(%)	PBX	2.99%	67						
A 2 12 4 1 2	P-9	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	0.85%	117	0.00%	9		0.03184	0.2684	YES
A 2 12 4 2 1	P-9	PBX/>=10 circuits/Dispatch/LA(%)	PBX								
A 2 12 4 2 2	P-9	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	2.50%	40	0.00%	4		0.08187	0.3054	YES
A 2 12 5 1 1	P-9	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	2.31%	433						
A 2 12 5 1 2	P-9	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.47%	1,287	16.67%	6		0.02787	-5.8119	NO
A 2 12 5 2 1	P-9	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	10.00%	20						
A 2 12 5 2 2	P-9	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	55	0.00%	4		0.00000		YES
A 2 12 6 1 1	P-9	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	3.74%	214	0.00%	2		0.13476	0.2774	YES
A 2 12 6 1 2	P-9	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	1.10%	273	0.00%	15		0.02765	0.3975	YES
A 2 12 6 2 1	P-9	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN	0.00%	1						
A 2 12 6 2 2	P-9	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	16						
		Average Completion Notice Interval - Mechanized									
A 2 14 1 1 1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Res	1.00	12,054	0.27	899	10.477	0.36222	2.0044	YES
A 2 14 1 1 2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Res	1.06	185,142	0.71	18,900	3.719	0.02840	12.3248	YES
A 2 14 1 2 1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Res	0.16	50	0.02	2	0.427	0.30813	0.4550	YES
A 2 14 1 2 2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Res	0.73	1			0.000			
A 2 14 2 1 1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Bus	2.33	2,688	1.65	67	17.817	2.20362	0.3072	YES
A 2 14 2 1 2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Bus	1.99	9,360	0.62	292	13.279	0.78909	1.7418	YES
A 2 14 2 2 1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Bus	5.11	36	0.02	2	24.189	17.57268	0.2898	YES
A 2 14 2 2 2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Bus	0.80	3			0.068			
A 2 14 3 1 1	P-5	Design (Specials)/<10 circuits/Dispatch/LA(hours)	Design	88.66	500			274.574			
A 2 14 3 1 2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/LA(hours)	Design	10.90	19			15.841			
A 2 14 3 2 1	P-5	Design (Specials)/>=10 circuits/Dispatch/LA(hours)	Design								
A 2 14 3 2 2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/LA(hours)	Design								
A 2 14 4 1 1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	PBX	38.91	20			164.730			
A 2 14 4 1 2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	PBX	10.50	97	2.41	2	46.133	32.95525	0.2456	YES
A 2 14 4 2 1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	PBX								
A 2 14 4 2 2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	PBX	0.67	15			0.209			
A 2 14 5 1 1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Centrex	14.09	427			31.068			
A 2 14 5 1 2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Centrex	2.65	451			20.907			
A 2 14 5 2 1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Centrex	0.90	14			2.066			
A 2 14 5 2 2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Centrex	2.98	56			9.931			

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 2 14 6 1 1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	ISDN	141.88	121			307.567			
A 2 14 6 1 2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	ISDN	8.19	132	0.02	1	44.325	44.49288	0.1837	YES
A 2 14 6 2 1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	ISDN								
A 2 14 6 2 2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	ISDN	8.02	71			61.946			
		Average Completion Notice Interval - Non-Mechanized									
A 2 15 1 1 1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Diagnostic			21.64	31				Diagnostic
A 2 15 1 1 2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			18.44	27				Diagnostic
A 2 15 1 2 1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 1 2 2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 2 1 1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Diagnostic			22.46	16				Diagnostic
A 2 15 2 1 2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			16.87	46				Diagnostic
A 2 15 2 2 1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Diagnostic			18.75	1				Diagnostic
A 2 15 2 2 2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 3 1 1	P-5	Design (Specials)/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 3 1 2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			16.38	1				Diagnostic
A 2 15 3 2 1	P-5	Design (Specials)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 3 2 2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 4 1 1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	Diagnostic			182.28	1				Diagnostic
A 2 15 4 1 2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			40.88	28				Diagnostic
A 2 15 4 2 1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 4 2 2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			20.43	4				Diagnostic
A 2 15 5 1 1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 5 1 2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 5 2 1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 5 2 2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 6 1 1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	Diagnostic			32.10	1				Diagnostic
A 2 15 6 1 2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			71.01	2				Diagnostic
A 2 15 6 2 1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
A 2 15 6 2 2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A 2 17 1 1 1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			4.60	745				Diagnostic
A 2 17 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.66	16,227				Diagnostic
A 2 17 1 2 1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			5.50	2				Diagnostic
A 2 17 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 2 1 1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.01	25				Diagnostic
A 2 17 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.71	105				Diagnostic
A 2 17 2 2 1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 2 2 2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 4 1 1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 4 2 1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 5 1 1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 6 1 1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 6 2 1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 17 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A 2 18 1 1 1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.57	58				Diagnostic
A 2 18 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.45	1,566				Diagnostic
A 2 18 1 2 1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 18 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A218211	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.83	10				Diagnostic
A218212	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.35	84				Diagnostic
A218221	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
A218222	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218311	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218312	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218321	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218322	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218411	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218412	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic
A218421	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218422	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218511	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218512	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218521	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218522	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A218611	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218612	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
A218621	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A218622	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A219111	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			4.64	22				Diagnostic
A219112	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.24	17				Diagnostic
A219121	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219122	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A219211	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			5.13	8				Diagnostic
A219212	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.64	27				Diagnostic
A219221	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic
A219222	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A219311	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219312	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic
A219321	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219322	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A219411	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219412	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.74	23				Diagnostic
A219421	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219422	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			12.33	3				Diagnostic
A219511	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219512	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A219521	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219522	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A219611	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219612	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			11.50	2				Diagnostic
A219621	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A219622	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A221111	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			4.62	726				Diagnostic
A221112	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.84	6,142				Diagnostic
A221121	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			5.50	2				Diagnostic
A221122	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A221211	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			2.89	24				Diagnostic
A221212	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.74	81				Diagnostic
A221221	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A221222	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A221311	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A221312	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A221321	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A221322	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A221411	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 2 21 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 4 2 1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 5 1 1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 6 1 1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 6 2 1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 21 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A 2 22 1 1 1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.60	57				Diagnostic
A 2 22 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.35	1,224				Diagnostic
A 2 22 1 2 1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 2 1 1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.83	10				Diagnostic
A 2 22 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.19	78				Diagnostic
A 2 22 2 2 1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
A 2 22 2 2 2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 4 1 1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic
A 2 22 4 2 1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 5 1 1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 6 1 1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
A 2 22 6 2 1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 22 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A 2 23 1 1 1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			4.64	22				Diagnostic
A 2 23 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.53	15				Diagnostic
A 2 23 1 2 1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 2 1 1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			5.13	8				Diagnostic
A 2 23 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.64	24				Diagnostic
A 2 23 2 2 1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic
A 2 23 2 2 2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			9.00	1				Diagnostic
A 2 23 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 4 1 1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.86	22				Diagnostic
A 2 23 4 2 1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			11.50	2				Diagnostic
A 2 23 5 1 1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 6 1 1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A 2 23 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			11.50	2				Diagnostic

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A223621	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
A223622	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Service Order Accuracy										
A225111	P-11	Residence/<10 circuits/Dispatch/LA(%)	>= 95%			100.00%	11				YES
A225112	P-11	Residence/<10 circuits/Non-Dispatch/LA(%)	>= 95%			95.49%	466				YES
A225121	P-11	Residence/>=10 circuits/Dispatch/LA(%)	>= 95%								
A225122	P-11	Residence/>=10 circuits/Non-Dispatch/LA(%)	>= 95%								
A225211	P-11	Business/<10 circuits/Dispatch/LA(%)	>= 95%			100.00%	11				YES
A225212	P-11	Business/<10 circuits/Non-Dispatch/LA(%)	>= 95%			94.79%	384				NO
A225221	P-11	Business/>=10 circuits/Dispatch/LA(%)	>= 95%			100.00%	1				YES
A225222	P-11	Business/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			85.71%	7				NO
A225311	P-11	Design (Specials)/<10 circuits/Dispatch/LA(%)	>= 95%			93.75%	16				NO
A225312	P-11	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	>= 95%								
A225321	P-11	Design (Specials)/>=10 circuits/Dispatch/LA(%)	>= 95%								
A225322	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	>= 95%								
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A3111	M&R-1	Residence/Dispatch/LA(%)	Res	7.00%	42,315	1.54%	1,824		0.00610	8.9564	YES
A3112	M&R-1	Residence/Non-Dispatch/LA(%)	Res	1.81%	23,513	1.76%	510		0.00597	0.0788	YES
A3121	M&R-1	Business/Dispatch/LA(%)	Bus	6.95%	6,316	5.16%	252		0.01634	1.0968	YES
A3122	M&R-1	Business/Non-Dispatch/LA(%)	Bus	3.91%	3,529	0.70%	143		0.01654	1.9420	YES
A3131	M&R-1	Design (Specials)/Dispatch/LA(%)	Design	2.11%	1,184	0.00%	21		0.03165	0.6671	YES
A3132	M&R-1	Design (Specials)/Non-Dispatch/LA(%)	Design	0.74%	1,213	0.00%	7		0.03253	0.2281	YES
A3141	M&R-1	PBX/Dispatch/LA(%)	PBX	21.95%	82	0.00%	5		0.19067	1.1513	YES
A3142	M&R-1	PBX/Non-Dispatch/LA(%)	PBX	2.70%	37	0.00%	2		0.11772	0.2296	YES
A3151	M&R-1	Centrex/Dispatch/LA(%)	Centrex	8.14%	676	0.00%	10		0.08709	0.9342	YES
A3152	M&R-1	Centrex/Non-Dispatch/LA(%)	Centrex	4.51%	421	0.00%	4		0.10429	0.4328	YES
A3161	M&R-1	ISDN/Dispatch/LA(%)	ISDN	4.30%	93	0.00%	5		0.09314	0.4618	YES
A3162	M&R-1	ISDN/Non-Dispatch/LA(%)	ISDN	0.00%	131	14.29%	7		0.00000		NO
	Customer Trouble Report Rate										
A3211	M&R-2	Residence/Dispatch/LA(%)	Res	2.64%	1,603,615	2.78%	65,621		0.00065	-2.1774	NO
A3212	M&R-2	Residence/Non-Dispatch/LA(%)	Res	1.47%	1,603,615	0.78%	65,621		0.00048	14.2878	YES
A3221	M&R-2	Business/Dispatch/LA(%)	Bus	1.50%	421,429	1.24%	20,361		0.00088	2.9718	YES
A3222	M&R-2	Business/Non-Dispatch/LA(%)	Bus	0.84%	421,429	0.70%	20,361		0.00066	2.0570	YES
A3231	M&R-2	Design (Specials)/Dispatch/LA(%)	Design	0.36%	331,424	0.40%	5,281		0.00083	-0.4874	YES
A3232	M&R-2	Design (Specials)/Non-Dispatch/LA(%)	Design	0.37%	331,424	0.13%	5,281		0.00084	2.7821	YES
A3241	M&R-2	PBX/Dispatch/LA(%)	PBX	0.17%	49,460	0.44%	1,131		0.00122	-2.2564	NO
A3242	M&R-2	PBX/Non-Dispatch/LA(%)	PBX	0.07%	49,460	0.18%	1,131		0.00082	-1.2404	YES
A3251	M&R-2	Centrex/Dispatch/LA(%)	Centrex	0.52%	130,767	1.19%	842		0.00249	-2.6981	NO
A3252	M&R-2	Centrex/Non-Dispatch/LA(%)	Centrex	0.32%	130,767	0.48%	842		0.00196	-0.7805	YES
A3261	M&R-2	ISDN/Dispatch/LA(%)	ISDN	0.61%	15,163	0.51%	980		0.00258	0.3995	YES
A3262	M&R-2	ISDN/Non-Dispatch/LA(%)	ISDN	0.86%	15,163	0.71%	980		0.00306	0.4885	YES
	Maintenance Average Duration										
A3311	M&R-3	Residence/Dispatch/LA(hours)	Res	43.56	42,315	37.07	1,824	41.419	0.99049	6.5539	YES
A3312	M&R-3	Residence/Non-Dispatch/LA(hours)	Res	21.16	23,513	13.93	510	31.800	1.42332	5.0787	YES
A3321	M&R-3	Business/Dispatch/LA(hours)	Bus	18.45	6,316	11.72	252	24.204	1.55480	4.3293	YES
A3322	M&R-3	Business/Non-Dispatch/LA(hours)	Bus	8.11	3,529	4.04	143	14.613	1.24650	3.2684	YES
A3331	M&R-3	Design (Specials)/Dispatch/LA(hours)	Design	6.31	1,184	5.23	21	6.585	1.44972	0.7399	YES
A3332	M&R-3	Design (Specials)/Non-Dispatch/LA(hours)	Design	2.93	1,213	3.50	7	4.325	1.63944	-0.3505	YES
A3341	M&R-3	PBX/Dispatch/LA(hours)	PBX	30.09	82	61.15	5	25.741	11.85759	-2.6194	NO
A3342	M&R-3	PBX/Non-Dispatch/LA(hours)	PBX	4.56	37	0.83	2	7.829	5.68374	0.6563	YES
A3351	M&R-3	Centrex/Dispatch/LA(hours)	Centrex	18.40	676	14.45	10	26.762	8.52528	0.4631	YES
A3352	M&R-3	Centrex/Non-Dispatch/LA(hours)	Centrex	4.15	421	0.72	4	8.988	4.51525	0.7601	YES
A3361	M&R-3	ISDN/Dispatch/LA(hours)	ISDN	10.79	93	5.10	5	22.341	10.25645	0.5546	YES
A3362	M&R-3	ISDN/Non-Dispatch/LA(hours)	ISDN	3.49	131	13.63	7	4.424	1.71617	-5.9098	NO

% Repeat Troubles within 30 Days

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A3411	M&R-4	Residence/Dispatch/LA(%)	Res	24.54%	42,315	15.52%	1,824		0.01029	8.7735	YES
A3412	M&R-4	Residence/Non-Dispatch/LA(%)	Res	21.78%	23,513	19.02%	510		0.01848	1.4961	YES
A3421	M&R-4	Business/Dispatch/LA(%)	Bus	20.63%	6,316	15.08%	252		0.02599	2.1354	YES
A3422	M&R-4	Business/Non-Dispatch/LA(%)	Bus	18.65%	3,529	27.97%	143		0.03322	-2.8073	NO
A3431	M&R-4	Design (Specials)/Dispatch/LA(%)	Design	37.33%	1,184	33.33%	21		0.10648	0.3754	YES
A3432	M&R-4	Design (Specials)/Non-Dispatch/LA(%)	Design	36.27%	1,213	28.57%	7		0.18225	0.4226	YES
A3441	M&R-4	PBX/Dispatch/LA(%)	PBX	18.29%	82	20.00%	5		0.17809	-0.0959	YES
A3442	M&R-4	PBX/Non-Dispatch/LA(%)	PBX	24.32%	37	50.00%	2		0.31147	-0.8243	YES
A3451	M&R-4	Centrex/Dispatch/LA(%)	Centrex	17.01%	676	20.00%	10		0.11969	-0.2497	YES
A3452	M&R-4	Centrex/Non-Dispatch/LA(%)	Centrex	16.15%	421	50.00%	4		0.18488	-1.8308	NO
A3461	M&R-4	ISDN/Dispatch/LA(%)	ISDN	33.33%	93	60.00%	5		0.21641	-1.2322	YES
A3462	M&R-4	ISDN/Non-Dispatch/LA(%)	ISDN	29.01%	131	42.86%	7		0.17604	-0.7867	YES
	Out of Service > 24 hours										
A3511	M&R-5	Residence/Dispatch/LA(%)	Res	43.60%	27,589	42.30%	1,409		0.01354	0.9581	YES
A3512	M&R-5	Residence/Non-Dispatch/LA(%)	Res	34.00%	8,780	22.51%	271		0.02922	3.9323	YES
A3521	M&R-5	Business/Dispatch/LA(%)	Bus	18.15%	3,802	7.10%	155		0.03158	3.4993	YES
A3522	M&R-5	Business/Non-Dispatch/LA(%)	Bus	9.94%	1,308	1.15%	87		0.03313	2.6534	YES
A3531	M&R-5	Design (Specials)/Dispatch/LA(%)	Design	2.11%	1,184	0.00%	21		0.03165	0.6671	YES
A3532	M&R-5	Design (Specials)/Non-Dispatch/LA(%)	Design	0.74%	1,213	0.00%	7		0.03253	0.2281	YES
A3541	M&R-5	PBX/Dispatch/LA(%)	PBX	50.88%	57	0.00%	2		0.35965	1.4146	YES
A3542	M&R-5	PBX/Non-Dispatch/LA(%)	PBX	0.00%	16	0.00%	2		0.00000		YES
A3551	M&R-5	Centrex/Dispatch/LA(%)	Centrex	20.17%	471	50.00%	6		0.16486	-1.8095	NO
A3552	M&R-5	Centrex/Non-Dispatch/LA(%)	Centrex	5.16%	213	0.00%	0				YES
A3561	M&R-5	ISDN/Dispatch/LA(%)	ISDN	4.35%	92	0.00%	5		0.09365	0.4643	YES
A3562	M&R-5	ISDN/Non-Dispatch/LA(%)	ISDN	0.00%	131	14.29%	7		0.00000		NO
	Resale - Billing										
	Invoice Accuracy										
A41	B-1	LA(%)	BST - State	99.12%	$181,173,857	99.91%	$4,311,665		0.00005	-175.2123	YES
	Mean Time to Deliver Invoices - CRIS										
A42	B-2	Region(business days)	BST - Region	4.35	1	3.76	1,806				YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			21.86%	1,121				Diagnostic
B.1.1.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			11.54%	78				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			69.23%	13				Diagnostic
B.1.1.7	O-7	Line Sharing/LA(%)	Diagnostic			40.00%	5				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			54.55%	44				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			0.00%	4				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			11.11%	9				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			100.00%	2				Diagnostic
B.1.1.14	O-7	Other Design/LA(%)	Diagnostic			39.18%	97				Diagnostic
B.1.1.15	O-7	Other Non-Design/LA(%)	Diagnostic			11.54%	78				Diagnostic
B.1.1.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/LA(%)	Diagnostic			17.17%	99				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			33.66%	829				Diagnostic
B.1.2.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			0.00%	15				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			50.00%	6				Diagnostic
B.1.2.7	O-7	Line Sharing/LA(%)	Diagnostic			100.00%	3				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			38.71%	31				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			100.00%	3				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			31.58%	19				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/LA(%)	Diagnostic			23.08%	52				Diagnostic
B.1.2.15	O-7	Other Non-Design/LA(%)	Diagnostic			42.19%	64				Diagnostic
B.1.2.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/LA(%)	Diagnostic			41.28%	109				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			56.00%	100				Diagnostic
B.1.3.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			18.75%	128				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			15.15%	66				Diagnostic
B.1.3.7	O-7	Line Sharing/LA(%)	Diagnostic			11.11%	54				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			26.32%	57				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			44.21%	95				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic			50.00%	8				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			24.03%	154				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.14	O-7	Other Design/LA(%)	Diagnostic			27.45%	153				Diagnostic
B.1.3.15	O-7	Other Non-Design/LA(%)	Diagnostic			40.56%	143				Diagnostic
B.1.3.16	O-7	INP Standalone/LA(%)	Diagnostic			24.06%	478				Diagnostic
B.1.3.17	O-13	LNP Standalone/LA(%)	Diagnostic			10.33%	397				Diagnostic

Reject Interval - Mechanized

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B141	O-8	Switch Ports/LA(%)	>= 97% w in 1 hr								
B142	O-8	Local Interoffice Transport/LA(%)	>= 97% w in 1 hr								
B143	O-8	Loop + Port Combinations/LA(%)	>= 97% w in 1 hr			94.31%	246				NO
B144	O-8	Combo Other/LA(%)	>= 97% w in 1 hr								
B145	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 97% w in 1 hr			100.00%	9				YES
B146	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 97% w in 1 hr			100.00%	9				YES
B147	O-8	Line Sharing/LA(%)	>= 97% w in 1 hr			50.00%	2				NO
B148	O-8	2W Analog Loop Design/LA(%)	>= 97% w in 1 hr			91.67%	24				NO
B149	O-8	2W Analog Loop Non-Design/LA(%)	>= 97% w in 1 hr								
B1410	O-8	2W Analog Loop w/INP Design/LA(%)	>= 97% w in 1 hr								
B1411	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 97% w in 1 hr								
B1412	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 97% w in 1 hr			100.00%	1				YES
B1413	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 97% w in 1 hr			50.00%	2				NO
B1414	O-8	Other Design/LA(%)	>= 97% w in 1 hr			87.18%	39				NO
B1415	O-8	Other Non-Design/LA(%)	>= 97% w in 1 hr			60.00%	10				NO
B1416	O-8	INP Standalone/LA(%)	>= 97% w in 1 hr								
B1417	O-14	LNP Standalone/LA(%)	>= 97% w in 1 hr			94.12%	17				NO
	Reject Interval - Partially Mechanized - 10 hours										
B171	O-8	Switch Ports/LA(%)	>= 85% w in 10 hrs								
B172	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 10 hrs								
B173	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 10 hrs			96.79%	280				YES
B174	O-8	Combo Other/LA(%)	>= 85% w in 10 hrs								
B175	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 10 hrs								
B176	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 10 hrs			66.67%	3				NO
B177	O-8	Line Sharing/LA(%)	>= 85% w in 10 hrs			100.00%	3				YES
B178	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 10 hrs			76.92%	13				NO
B179	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 10 hrs			66.67%	3				NO
B1710	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 10 hrs								
B1711	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 10 hrs								
B1712	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 10 hrs			62.50%	8				NO
B1713	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 10 hrs								
B1714	O-8	Other Design/LA(%)	>= 85% w in 10 hrs			100.00%	12				YES
B1715	O-8	Other Non-Design/LA(%)	>= 85% w in 10 hrs			78.57%	28				NO
B1716	O-8	INP Standalone/LA(%)	>= 85% w in 10 hrs								
B1717	O-14	LNP Standalone/LA(%)	>= 85% w in 10 hrs			70.21%	47				NO
	Reject Interval - Non-Mechanized										
B181	O-8	Switch Ports/LA(%)	>= 85% w in 24 hrs								
B182	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 24 hrs								
B183	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 24 hrs			84.13%	63				NO
B184	O-8	Combo Other/LA(%)	>= 85% w in 24 hrs								
B185	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 24 hrs			100.00%	25				YES
B186	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 24 hrs			100.00%	10				YES
B187	O-8	Line Sharing/LA(%)	>= 85% w in 24 hrs			100.00%	6				YES
B188	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 24 hrs			100.00%	15				YES
B189	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 24 hrs			100.00%	44				YES
B1810	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 24 hrs			100.00%	4				YES
B1811	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 24 hrs								
B1812	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 24 hrs			100.00%	39				YES
B1813	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 24 hrs								
B1814	O-8	Other Design/LA(%)	>= 85% w in 24 hrs			97.96%	49				YES
B1815	O-8	Other Non-Design/LA(%)	>= 85% w in 24 hrs			98.31%	59				YES
B1816	O-8	INP Standalone/LA(%)	>= 85% w in 24 hrs			95.80%	119				YES
B1817	O-14	LNP Standalone/LA(%)	>= 85% w in 24 hrs			88.89%	45				YES
	FOC Timeliness - Mechanized										
B191	O-9	Switch Ports/LA(%)	>= 95% w in 3 hrs								
B192	O-9	Local Interoffice Transport/LA(%)	>= 95% w in 3 hrs								
B193	O-9	Loop + Port Combinations/LA(%)	>= 95% w in 3 hrs			97.82%	870				YES
B194	O-9	Combo Other/LA(%)	>= 95% w in 3 hrs								
B195	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% w in 3 hrs			96.83%	63				YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 9 6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 95% w in 3 hrs			100.00%	4				YES
B 1 9 7	O-9	Line Sharing/LA(%)	>= 95% w in 3 hrs			100.00%	4				YES
B 1 9 8	O-9	2W Analog Loop Design/LA(%)	>= 95% w in 3 hrs			100.00%	21				YES
B 1 9 9	O-9	2W Analog Loop Non-Design/LA(%)	>= 95% w in 3 hrs			100.00%	4				YES
B 1 9 10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 95% w in 3 hrs								
B 1 9 11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 95% w in 3 hrs								
B 1 9 12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 95% w in 3 hrs			100.00%	2				YES
B 1 9 13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95% w in 3 hrs								
B 1 9 14	O-9	Other Design/LA(%)	>= 95% w in 3 hrs			100.00%	59				YES
B 1 9 15	O-9	Other Non-Design/LA(%)	>= 95% w in 3 hrs			95.83%	72				YES
B 1 9 16	O-9	INP Standalone/LA(%)	>= 95% w in 3 hrs								
B 1 9 17	O-15	LNP Standalone/LA(%)	>= 95% w in 3 hrs			96.97%	66				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B 1 12 1	O-9	Switch Ports/LA(%)	>= 85% w in 10 hrs								
B 1 12 2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 10 hrs								
B 1 12 3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 10 hrs			96.43%	617				YES
B 1 12 4	O-9	Combo Other/LA(%)	>= 85% w in 10 hrs								
B 1 12 5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 10 hrs			100.00%	11				YES
B 1 12 6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 10 hrs			66.67%	3				NO
B 1 12 7	O-9	Line Sharing/LA(%)	>= 85% w in 10 hrs			0.00%	1				NO
B 1 12 8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 10 hrs			66.67%	21				NO
B 1 12 9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 10 hrs								
B 1 12 10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 10 hrs								
B 1 12 11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 10 hrs								
B 1 12 12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 10 hrs			83.33%	24				NO
B 1 12 13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 10 hrs								
B 1 12 14	O-9	Other Design/LA(%)	>= 85% w in 10 hrs			97.50%	40				YES
B 1 12 15	O-9	Other Non-Design/LA(%)	>= 85% w in 10 hrs			78.38%	37				NO
B 1 12 16	O-9	INP Standalone/LA(%)	>= 85% w in 10 hrs								
B 1 12 17	O-15	LNP Standalone/LA(%)	>= 85% w in 10 hrs			87.67%	73				YES
	FOC Timeliness - Non-Mechanized										
B 1 13 1	O-9	Switch Ports/LA(%)	>= 85% w in 36 hrs								
B 1 13 2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 36 hrs								
B 1 13 3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 36 hrs			100.00%	35				YES
B 1 13 4	O-9	Combo Other/LA(%)	>= 85% w in 36 hrs								
B 1 13 5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 36 hrs			100.00%	89				YES
B 1 13 6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 36 hrs			100.00%	56				YES
B 1 13 7	O-9	Line Sharing/LA(%)	>= 85% w in 36 hrs			100.00%	47				YES
B 1 13 8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 36 hrs			100.00%	38				YES
B 1 13 9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 36 hrs			100.00%	49				YES
B 1 13 10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 36 hrs			100.00%	13				YES
B 1 13 11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 36 hrs								
B 1 13 12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 36 hrs			94.92%	118				YES
B 1 13 13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 36 hrs								
B 1 13 14	O-9	Other Design/LA(%)	>= 85% w in 36 hrs			98.26%	115				YES
B 1 13 15	O-9	Other Non-Design/LA(%)	>= 85% w in 36 hrs			96.20%	79				YES
B 1 13 16	O-9	INP Standalone/LA(%)	>= 85% w in 36 hrs								
B 1 13 17	O-15	LNP Standalone/LA(%)	>= 85% w in 36 hrs			96.05%	329				YES
	FOC & Reject Response Completeness - Mechanized										
B 1 14 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 14 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 14 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			99.11%	1,121				YES
B 1 14 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 14 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			90.59%	85				NO
B 1 14 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			100.00%	13				YES
B 1 14 7	O-11	Line Sharing/LA(%)	>= 95%			100.00%	5				YES
B 1 14 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	44				YES
B 1 14 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			100.00%	4				YES
B 1 14 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%								

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 14 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 14 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	8				YES
B 1 14 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%								
B 1 14 14	O-11	Other Design/LA(%)	>= 95%			98.97%	97				YES
B 1 14 15	O-11	Other Non-Design/LA(%)	>= 95%			100.00%	78				YES
B 1 14 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 14 17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	46				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B 1 15 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 15 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 15 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			99.40%	829				YES
B 1 15 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 15 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			73.33%	15				NO
B 1 15 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			100.00%	6				YES
B 1 15 7	O-11	Line Sharing/LA(%)	>= 95%			100.00%	3				YES
B 1 15 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			100.00%	31				YES
B 1 15 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			100.00%	3				YES
B 1 15 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%								
B 1 15 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 15 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	22				YES
B 1 15 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	2				YES
B 1 15 14	O-11	Other Design/LA(%)	>= 95%			100.00%	52				YES
B 1 15 15	O-11	Other Non-Design/LA(%)	>= 95%			100.00%	64				YES
B 1 15 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 15 17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	164				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B 1 16 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 16 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 16 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			87.00%	100				NO
B 1 16 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 16 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			97.74%	133				YES
B 1 16 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			98.48%	66				YES
B 1 16 7	O-11	Line Sharing/LA(%)	>= 95%			96.30%	54				YES
B 1 16 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			92.98%	57				NO
B 1 16 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			94.74%	95				NO
B 1 16 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			96.55%	87				YES
B 1 16 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 16 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			99.36%	157				YES
B 1 16 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	5				YES
B 1 16 14	O-11	Other Design/LA(%)	>= 95%			97.39%	153				YES
B 1 16 15	O-11	Other Non-Design/LA(%)	>= 95%			92.31%	143				NO
B 1 16 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 16 17	O-11	LNP Standalone/LA(%)	>= 95%			99.50%	404				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B 1 17 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 17 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 17 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			83.17%	1,111				NO
B 1 17 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 17 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			100.00%	77				YES
B 1 17 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			30.77%	13				NO
B 1 17 7	O-11	Line Sharing/LA(%)	>= 95%			60.00%	5				NO
B 1 17 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			45.45%	44				NO
B 1 17 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			100.00%	4				YES
B 1 17 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%								
B 1 17 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 17 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	8				YES
B 1 17 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%								
B 1 17 14	O-11	Other Design/LA(%)	>= 95%			63.54%	96				NO
B 1 17 15	O-11	Other Non-Design/LA(%)	>= 95%			92.31%	78				NO

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 17 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 17 17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	46				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
B 1 18 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 18 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 18 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			89.20%	824				NO
B 1 18 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 18 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			100.00%	11				YES
B 1 18 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			66.67%	6				NO
B 1 18 7	O-11	Line Sharing/LA(%)	>= 95%			66.67%	3				NO
B 1 18 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			80.65%	31				NO
B 1 18 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			100.00%	3				YES
B 1 18 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%								
B 1 18 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 18 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	22				YES
B 1 18 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	2				YES
B 1 18 14	O-11	Other Design/LA(%)	>= 95%			92.31%	52				NO
B 1 18 15	O-11	Other Non-Design/LA(%)	>= 95%			96.88%	64				YES
B 1 18 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 18 17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	164				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B 1 19 1	O-11	Switch Ports/LA(%)	>= 95%								
B 1 19 2	O-11	Local Interoffice Transport/LA(%)	>= 95%								
B 1 19 3	O-11	Loop + Port Combinations/LA(%)	>= 95%			94.25%	87				NO
B 1 19 4	O-11	Combo Other/LA(%)	>= 95%								
B 1 19 5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			96.15%	130				YES
B 1 19 6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			95.38%	65				YES
B 1 19 7	O-11	Line Sharing/LA(%)	>= 95%			98.08%	52				YES
B 1 19 8	O-11	2W Analog Loop Design/LA(%)	>= 95%			92.45%	53				NO
B 1 19 9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			95.56%	90				YES
B 1 19 10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			95.24%	84				YES
B 1 19 11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%								
B 1 19 12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			100.00%	156				YES
B 1 19 13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%			100.00%	5				YES
B 1 19 14	O-11	Other Design/LA(%)	>= 95%			92.62%	149				NO
B 1 19 15	O-11	Other Non-Design/LA(%)	>= 95%			93.94%	132				NO
B 1 19 16	O-11	INP Standalone/LA(%)	>= 95%								
B 1 19 17	O-11	LNP Standalone/LA(%)	>= 95%			100.00%	402				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B 2 1 1 1 1	P-4	Switch Ports/<10 circuits/Dispatch/LA(days)	R&B (POTS)	4.43	21,608			4.844			
B 2 1 1 1 2	P-4	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.20	211,070			1.513			
B 2 1 1 2 1	P-4	Switch Ports/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	8.52	100			9.959			
B 2 1 1 2 2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.08	4			0.688			
B 2 1 2 1 1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	DS1/DS3	16.32	335			13.871			
B 2 1 2 1 2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	DS1/DS3								
B 2 1 2 2 1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	DS1/DS3								
B 2 1 2 2 2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	DS1/DS3								
B 2 1 3 1 1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	R&B	4.44	22,077	2.65	53	4.896	0.67331	2.6603	YES
B 2 1 3 1 2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	R&B	1.20	212,378	0.58	860	1.520	0.05192	11.9963	YES
B 2 1 3 1 3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(days)	R&B	0.33	101,518	0.33	626	0.142	0.00568	0.2116	YES
B 2 1 3 1 4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/LA(days)	R&B	1.99	110,861	1.23	234	1.758	0.11501	6.6215	YES
B 2 1 3 2 1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	R&B	8.33	122	1.00	1	9.282	9.31946	0.7869	YES
B 2 1 3 2 2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	R&B	1.50	78	0.33	2	2.058	1.47391	0.7958	YES
B 2 1 3 2 3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(days)	R&B	0.33	31	0.33	2	0.000	0.00000		YES
B 2 1 3 2 4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(days)	R&B	2.28	47			2.356			
B 2 1 4 1 1	P-4	Combo Other/<10 circuits/Dispatch/LA(days)	R&B&D - Disp	5.10	23,040			7.006			

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B21414	P-4	Combo Other/<10 circuits/Dispatch In/LA(days)	R&B&D - Disp								
B21421	P-4	Combo Other/>=10 circuits/Dispatch/LA(days)	R&B&D - Disp	8.33	122			9.282			
B21424	P-4	Combo Other/>=10 circuits/Dispatch In/LA(days)	R&B&D - Disp								
B21531	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/LA(days)	ADSL to Retail	7.74	69	4.63	40	11.671	2.31933	1.3409	YES
B21532	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/LA(days)	ADSL to Retail	3.25	57			2.220			
B21541	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/LA(days)	ADSL to Retail	4.00	1			0.000			
B21542	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail								
B21551	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/LA(days)	ADSL to Retail	11.00	1			0.000			
B21552	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/LA(days)	ADSL to Retail								
B21631	P-4	UNE ISDN/<6 circuits/Dispatch/LA(days)	ISDN - BRI	14.13	103	11.40	25	13.410	2.98973	0.9131	YES
B21632	P-4	UNE ISDN/<6 circuits/Non-Dispatch/LA(days)	ISDN - BRI	2.28	136			5.273			
B21641	P-4	UNE ISDN/6-13 circuits/Dispatch/LA(days)	ISDN - BRI								
B21642	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/LA(days)	ISDN - BRI	3.00	1			0.000			
B21651	P-4	UNE ISDN/>=14 circuits/Dispatch/LA(days)	ISDN - BRI								
B21652	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/LA(days)	ISDN - BRI								
B21731	P-4	Line Sharing/<6 circuits/Dispatch/LA(days)	ADSL to Retail	7.74	69			11.671			
B21732	P-4	Line Sharing/<6 circuits/Non-Dispatch/LA(days)	ADSL to Retail	3.25	57	3.19	27	2.220	0.51874	0.1157	YES
B21741	P-4	Line Sharing/6-13 circuits/Dispatch/LA(days)	ADSL to Retail	4.00	1			0.000			
B21742	P-4	Line Sharing/6-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail								
B21751	P-4	Line Sharing/>=14 circuits/Dispatch/LA(days)	ADSL to Retail	11.00	1			0.000			
B21752	P-4	Line Sharing/>=14 circuits/Non-Dispatch/LA(days)	ADSL to Retail								
B21811	P-4	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	4.44	22,077	4.85	27	4.896	0.94279	-0.4320	YES
B21812	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	4.44	22,077			4.896			
B21821	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B21822	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B21911	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	4.43	21,607			4.844			
B21914	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.99	110,432			1.747			
B21921	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	8.52	100			9.959			
B21924	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B211011	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	4.44	22,077	8.00	1	4.896	4.89601	-0.7262	YES
B211012	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	4.44	22,077			4.896			
B211021	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B211022	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B211111	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	4.43	21,607			4.844			
B211114	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.99	110,432			1.747			
B211121	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	8.52	100			9.959			
B211124	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B211211	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	4.44	22,077	5.25	76	4.896	0.56256	-1.4316	YES
B211212	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	4.44	22,077			4.896			
B211221	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B211222	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	8.33	122			9.282			
B211311	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	4.43	21,607			4.844			
B211314	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.99	110,432			1.747			
B211321	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	8.52	100			9.959			
B211324	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B211411	P-4	Other Design/<10 circuits/Dispatch/LA(days)	Design	20.20	964	7.00	7	19.666	7.45987	1.7692	YES
B211412	P-4	Other Design/<10 circuits/Non-Dispatch/LA(days)	Design	14.12	135			37.387			
B211421	P-4	Other Design/>=10 circuits/Dispatch/LA(days)	Design								
B211422	P-4	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Design	1.35	75			2.334			
B211511	P-4	Other Non-Design/<10 circuits/Dispatch/LA(days)	R&B	4.44	22,077	3.00	1	4.896	4.89601	0.2951	YES
B211512	P-4	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	R&B	1.20	212,378			1.520			
B211521	P-4	Other Non-Design/>=10 circuits/Dispatch/LA(days)	R&B	8.33	122			9.282			
B211522	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	R&B	1.50	78			2.058			
B211611	P-4	INP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	4.43	21,608			4.844			
B211612	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.20	211,070			1.513			
B211621	P-4	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	8.52	100			9.959			
B211622	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.08	4			0.688			
B211711	P-4	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	4.43	21,608			4.844			
B211712	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.20	211,070	0.50	252	1.513	0.09538	7.3178	YES
B211721	P-4	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	8.52	100			9.959			
B211722	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	1.08	4	0.33	1	0.688	0.76965	0.9777	YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B211811	P-4	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Digital Loop < DS1	14.45	481	7.24	65	7.410	0.97924	7.3660	YES
B211812	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1	5.60	378			8.469			
B211821	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop < DS1								
B211822	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1								
B211911	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Digital Loop >= DS1	26.66	122	6.33	100	15.450	2.08417	9.7563	YES
B211912	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1	4.48	70			9.776			
B211921	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop >= DS1								
B211922	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1								
	Order Completion Interval within X days										
B221	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/LA(days)	14 days								
B222	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/LA(days)	7 days			4.63	40				YES
	Held Orders										
B23111	P-1	Switch Ports/<10 circuits/Facility/LA(days)	R&B (POTS)	30.08	77			103.628			
B23112	P-1	Switch Ports/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0						
B23113	P-1	Switch Ports/<10 circuits/Other/LA(days)	R&B (POTS)	5.33	3			4.042			
B23121	P-1	Switch Ports/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0						
B23122	P-1	Switch Ports/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0						
B23123	P-1	Switch Ports/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0						
B23211	P-1	Local Interoffice Transport/<10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice	0.00	0						
B23212	P-1	Local Interoffice Transport/<10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice	0.00	0						
B23213	P-1	Local Interoffice Transport/<10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice	118.50	2			157.685			
B23221	P-1	Local Interoffice Transport/>=10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice								
B23222	P-1	Local Interoffice Transport/>=10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice								
B23223	P-1	Local Interoffice Transport/>=10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice								
B23311	P-1	Loop + Port Combinations/<10 circuits/Facility/LA(days)	R&B	30.08	77	0.00	0	103.628			YES
B23312	P-1	Loop + Port Combinations/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES
B23313	P-1	Loop + Port Combinations/<10 circuits/Other/LA(days)	R&B	7.50	4	0.00	0	5.447			YES
B23321	P-1	Loop + Port Combinations/>=10 circuits/Facility/LA(days)	R&B	0.00	0	0.00	0				YES
B23322	P-1	Loop + Port Combinations/>=10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES
B23323	P-1	Loop + Port Combinations/>=10 circuits/Other/LA(days)	R&B	0.00	0	0.00	0				YES
B23411	P-1	Combo Other/<10 circuits/Facility/LA(days)	R&B&D - Disp	34.57	87			105.987			
B23412	P-1	Combo Other/<10 circuits/Equipment/LA(days)	R&B&D - Disp	0.00	0						
B23413	P-1	Combo Other/<10 circuits/Other/LA(days)	R&B&D - Disp	101.17	6			9.524			
B23421	P-1	Combo Other/>=10 circuits/Facility/LA(days)	R&B&D - Disp	0.00	0						
B23422	P-1	Combo Other/>=10 circuits/Equipment/LA(days)	R&B&D - Disp	0.00	0						
B23423	P-1	Combo Other/>=10 circuits/Other/LA(days)	R&B&D - Disp	0.00	0						
B23511	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/LA(days)	ADSL to Retail	40.58	67	10.00	1	40.880	41.18405	0.7426	YES
B23512	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23513	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/LA(days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES
B23521	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0						
B23522	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0						
B23523	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0						
B23611	P-1	UNE ISDN/<10 circuits/Facility/LA(days)	ISDN - BRI	95.50	2	0.00	0	98.288			YES
B23612	P-1	UNE ISDN/<10 circuits/Equipment/LA(days)	ISDN - BRI	0.00	0	0.00	0				YES
B23613	P-1	UNE ISDN/<10 circuits/Other/LA(days)	ISDN - BRI	551.00	1	0.00	0	0.000			YES
B23621	P-1	UNE ISDN/>=10 circuits/Facility/LA(days)	ISDN - BRI								
B23622	P-1	UNE ISDN/>=10 circuits/Equipment/LA(days)	ISDN - BRI								
B23623	P-1	UNE ISDN/>=10 circuits/Other/LA(days)	ISDN - BRI								
B23711	P-1	Line Sharing/<10 circuits/Facility/LA(days)	ADSL to Retail	40.58	67	0.00	0	40.880			YES
B23712	P-1	Line Sharing/<10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B23713	P-1	Line Sharing/<10 circuits/Other/LA(days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES
B23721	P-1	Line Sharing/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0						
B23722	P-1	Line Sharing/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0						
B23723	P-1	Line Sharing/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0						
B23811	P-1	2W Analog Loop Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.08	77	0.00	0	103.628			YES
B23812	P-1	2W Analog Loop Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES
B23813	P-1	2W Analog Loop Design/<10 circuits/Other/LA(days)	R&B - Disp	7.50	4	0.00	0	5.447			YES
B23821	P-1	2W Analog Loop Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0	0.00	0				YES
B23822	P-1	2W Analog Loop Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES

BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B23823	P-1	2W Analog Loop Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0	0.00	0				YES
B23911	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.08	77	0.00	0	103.628			YES
B23912	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B23913	P-1	2W Analog Loop Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	5.33	3	0.00	0	4.042			YES
B23921	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B23922	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B23923	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231011	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.08	77	0.00	0	103.628			YES
B231012	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES
B231013	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/LA(days)	R&B - Disp	7.50	4	0.00	0	5.447			YES
B231021	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0						
B231022	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0						
B231023	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0						
B231111	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.08	77			103.628			
B231112	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231113	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	5.33	3			4.042			
B231121	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231122	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231123	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231211	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.08	77	0.00	0	103.628			YES
B231212	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES
B231213	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/LA(days)	R&B - Disp	7.50	4	0.00	0	5.447			YES
B231221	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0						
B231222	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0						
B231223	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0						
B231311	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.08	77			103.628			
B231312	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231313	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	5.33	3			4.042			
B231321	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231322	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231323	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0						
B231411	P-1	Other Design/<10 circuits/Facility/LA(days)	Design	69.20	10	0.00	0	123.092			YES
B231412	P-1	Other Design/<10 circuits/Equipment/LA(days)	Design	0.00	0	0.00	0				YES
B231413	P-1	Other Design/<10 circuits/Other/LA(days)	Design	288.50	2	0.00	0	371.231			YES
B231421	P-1	Other Design/>=10 circuits/Facility/LA(days)	Design	0.00	0						
B231422	P-1	Other Design/>=10 circuits/Equipment/LA(days)	Design	0.00	0						
B231423	P-1	Other Design/>=10 circuits/Other/LA(days)	Design	0.00	0						
B231511	P-1	Other Non-Design/<10 circuits/Facility/LA(days)	R&B	30.08	77	0.00	0	103.628			YES
B231512	P-1	Other Non-Design/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES
B231513	P-1	Other Non-Design/<10 circuits/Other/LA(days)	R&B	7.50	4	0.00	0	5.447			YES
B231521	P-1	Other Non-Design/>=10 circuits/Facility/LA(days)	R&B	0.00	0						
B231522	P-1	Other Non-Design/>=10 circuits/Equipment/LA(days)	R&B	0.00	0						
B231523	P-1	Other Non-Design/>=10 circuits/Other/LA(days)	R&B	0.00	0						
B231611	P-1	INP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	30.08	77			103.628			
B231612	P-1	INP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0						
B231613	P-1	INP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	5.33	3			4.042			
B231621	P-1	INP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0						
B231622	P-1	INP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0						
B231623	P-1	INP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0						
B231711	P-1	LNP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	30.08	77	0.00	0	103.628			YES
B231712	P-1	LNP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231713	P-1	LNP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	5.33	3	0.00	0	4.042			YES
B231721	P-1	LNP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231722	P-1	LNP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231723	P-1	LNP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B231811	P-1	Digital Loop < DS1/<10 circuits/Facility/LA(days)	Digital Loop < DS1	39.53	75	10.00	1	3.656	3.68029	8.0247	YES
B231812	P-1	Digital Loop < DS1/<10 circuits/Equipment/LA(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B231813	P-1	Digital Loop < DS1/<10 circuits/Other/LA(days)	Digital Loop < DS1	148.25	4	0.00	0	7.778			YES
B231821	P-1	Digital Loop < DS1/>=10 circuits/Facility/LA(days)	Digital Loop < DS1	0.00	0						
B231822	P-1	Digital Loop < DS1/>=10 circuits/Equipment/LA(days)	Digital Loop < DS1	0.00	0						
B231823	P-1	Digital Loop < DS1/>=10 circuits/Other/LA(days)	Digital Loop < DS1	0.00	0						