BellSouth Monthly State Summary

Louisiana, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B2319 1 1	P-1	Digital Loop >= DS1/<10 circuits/Facility/LA(days)	Digital Loop >= DS1	0.00	0	13.00	1				NO
B2319 1 2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/LA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B2319 1 3	P-1	Digital Loop >= DS1/<10 circuits/Other/LA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B2319 2 1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/LA(days)	Digital Loop >= DS1	0.00	0						
B2319 2 2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/LA(days)	Digital Loop >= DS1	0.00	0						
B2319 2 3	P-1	Digital Loop >= DS1/>=10 circuits/Other/LA(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B2 5 1	P-2	Switch Ports/LA(%)	R&B (POTS)	0.42%	243,390						
B2 5 2	P-2	Local Interoffice Transport/LA(%)	DS1/ DS3 - Interoffice	30.59%	752						
B2 5 3	P-2	Loop + Port Combinations/LA(%)	R&B	0.43%	245,276	0.38%	1,312		0.00180	0.2472	YES
B2 5 4	P-2	Combo Other/LA(%)	R&B&D - Disp	4.75%	26,668						
B2 5 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	ADSL to Retail	16.75%	3,977	3.19%	94		0.03896	3.4788	YES
B2 5 6	P-2	UNE ISDN/LA(%)	ISDN - BRI	8.17%	257	5.88%	34		0.04999	0.4579	YES
B2 5 7	P-2	Line Sharing/LA(%)	ADSL to Retail	16.75%	3,977	0.00%	28		0.07081	2.3649	YES
B2 5 8	P-2	2W Analog Loop Design/LA(%)	R&B - Disp	0.43%	245,276	7.14%	42		0.01005	-6.6862	NO
B2 5 9	P-2	2W Analog Loop Non-Design/LA(%)	R&B (POTS) excl SB Or	0.71%	142,689						
B2 5 10	P-2	2W Analog Loop w/INP Design/LA(%)	R&B - Disp	0.43%	245,276	0.00%	1		0.06510	0.0654	YES
B2 5 11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	R&B (POTS) excl SB Or	0.71%	142,689						
B2 5 12	P-2	2W Analog Loop w/LNP Design/LA(%)	R&B - Disp	0.43%	245,276	0.00%	66		0.00801	0.5311	YES
B2 5 13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	R&B (POTS) excl SB Or	0.71%	142,689						
B2 5 14	P-2	Other Design/LA(%)	Design	11.70%	1,897	0.00%	4		0.16090	0.7273	YES
B2 5 15	P-2	Other Non-Design/LA(%)	R&B	0.43%	245,276	0.00%	1		0.06510	0.0654	YES
B2 5 16	P-2	INP (Standalone)/LA(%)	R&B (POTS)	0.42%	243,390						
B2 5 17	P-2	LNP (Standalone)/LA(%)	R&B (POTS)	0.42%	243,390	0.00%	165		0.00501	0.8293	YES
B2 5 18	P-2	Digital Loop < DS1/LA(%)	Digital Loop < DS1	16.32%	4,761	3.94%	127		0.03323	3.7269	YES
B2 5 19	P-2	Digital Loop >= DS1/LA(%)	Digital Loop >= DS1	10.62%	292	45.00%	100		0.03569	-9.6334	NO
		% Jeopardies - Non-Mechanized									
B2 6 1	P-2	Switch Ports/LA(%)	Diagnostic								Diagnostic
B2 6 2	P-2	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic
B2 6 3	P-2	Loop + Port Combinations/LA(%)	Diagnostic								Diagnostic
B2 6 4	P-2	Combo Other/LA(%)	Diagnostic								Diagnostic
B2 6 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			71.43%	7				Diagnostic
B2 6 6	P-2	UNE ISDN/LA(%)	Diagnostic			66.67%	6				Diagnostic
B2 6 7	P-2	Line Sharing/LA(%)	Diagnostic								Diagnostic
B2 6 8	P-2	2W Analog Loop Design/LA(%)	Diagnostic			60.00%	5				Diagnostic
B2 6 9	P-2	2W Analog Loop Non-Design/LA(%)	Diagnostic			100.00%	1				Diagnostic
B2 6 10	P-2	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic
B2 6 11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic
B2 6 12	P-2	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			2.78%	720				Diagnostic
B2 6 13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic
B2 6 14	P-2	Other Design/LA(%)	Diagnostic			25.00%	4				Diagnostic
B2 6 15	P-2	Other Non-Design/LA(%)	Diagnostic								Diagnostic
B2 6 16	P-2	INP (Standalone)/LA(%)	Diagnostic								Diagnostic
B2 6 17	P-2	LNP (Standalone)/LA(%)	Diagnostic			0.00%	455				Diagnostic
B2 6 18	P-2	Digital Loop< DS1/LA(%)	Diagnostic			69.23%	13				Diagnostic
B2 6 19	P-2	Digital Loop >= DS1/LA(%)	Diagnostic			37.33%	75				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B2 8 1	P-2	Switch Ports/LA(hours)	>= 48 hrs								
B2 8 2	P-2	Local Interoffice Transport/LA(hours)	>= 48 hrs								
B2 8 3	P-2	Loop + Port Combinations/LA(hours)	>= 48 hrs			172.80	5				YES
B2 8 4	P-2	Combo Other/LA(hours)	>= 48 hrs								
B2 8 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(hours)	>= 48 hrs			208.00	3				YES
B2 8 6	P-2	UNE ISDN/LA(hours)	>= 48 hrs			204.00	2				YES
B2 8 7	P-2	Line Sharing/LA(hours)	>= 48 hrs								
B2 8 8	P-2	2W Analog Loop Design/LA(hours)	>= 48 hrs			160.00	3				YES
B2 8 9	P-2	2W Analog Loop Non-Design/LA(hours)	>= 48 hrs								
B2 8 10	P-2	2W Analog Loop w/INP Design/LA(hours)	>= 48 hrs								
B2 8 11	P-2	2W Analog Loop w/INP Non-Design/LA(hours)	>= 48 hrs								
B2 8 12	P-2	2W Analog Loop w/LNP Design/LA(hours)	>= 48 hrs								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 8 13	P-2	2W Analog Loop w/LNP Non-Design/LA(hours)	>= 48 hrs								
B 2 8 14	P-2	Other Design/LA(hours)	>= 48 hrs								
B 2 8 15	P-2	Other Non-Design/LA(hours)	>= 48 hrs								
B 2 8 16	P-2	INP (Standalone)/LA(hours)	>= 48 hrs								
B 2 8 17	P-2	LNP (Standalone)/LA(hours)	>= 48 hrs								
B 2 8 18	P-2	Digital Loop < DS1/LA(hours)	>= 48 hrs			206.40	5				YES
B 2 8 19	P-2	Digital Loop >= DS1/LA(hours)	>= 48 hrs			237.33	45				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B 2 9 1	P-2	Switch Ports/LA(hours)	Diagnostic								Diagnostic
B 2 9 2	P-2	Local Interoffice Transport/LA(hours)	Diagnostic								Diagnostic
B 2 9 3	P-2	Loop + Port Combinations/LA(hours)	Diagnostic								Diagnostic
B 2 9 4	P-2	Combo Other/LA(hours)	Diagnostic								Diagnostic
B 2 9 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(hours)	Diagnostic			139.20	5				Diagnostic
B 2 9 6	P-2	UNE ISDN/LA(hours)	Diagnostic			264.00	4				Diagnostic
B 2 9 7	P-2	Line Sharing/LA(hours)	Diagnostic								Diagnostic
B 2 9 8	P-2	2W Analog Loop Design/LA(hours)	Diagnostic			88.00	3				Diagnostic
B 2 9 9	P-2	2W Analog Loop Non-Design/LA(hours)	Diagnostic			72.00	1				Diagnostic
B 2 9 10	P-2	2W Analog Loop w/INP Design/LA(hours)	Diagnostic								Diagnostic
B 2 9 11	P-2	2W Analog Loop w/INP Non-Design/LA(hours)	Diagnostic								Diagnostic
B 2 9 12	P-2	2W Analog Loop w/LNP Design/LA(hours)	Diagnostic			154.28	20				Diagnostic
B 2 9 13	P-2	2W Analog Loop w/LNP Non-Design/LA(hours)	Diagnostic								Diagnostic
B 2 9 14	P-2	Other Design/LA(hours)	Diagnostic			96.00	1				Diagnostic
B 2 9 15	P-2	Other Non-Design/LA(hours)	Diagnostic								Diagnostic
B 2 9 16	P-2	INP (Standalone)/LA(hours)	Diagnostic								Diagnostic
B 2 9 17	P-2	LNP (Standalone)/LA(hours)	Diagnostic								Diagnostic
B 2 9 18	P-2	Digital Loop < DS1/LA(hours)	Diagnostic			194.67	9				Diagnostic
B 2 9 19	P-2	Digital Loop >= DS1/LA(hours)	Diagnostic			186.86	28				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B 2 10 1	P-2	Switch Ports/LA(%)	95% >= 48 hrs								
B 2 10 2	P-2	Local Interoffice Transport/LA(%)	95% >= 48 hrs								
B 2 10 3	P-2	Loop + Port Combinations/LA(%)	95% >= 48 hrs			80.00%	5				NO
B 2 10 4	P-2	Combo Other/LA(%)	95% >= 48 hrs								
B 2 10 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	95% >= 48 hrs			100.00%	3				YES
B 2 10 6	P-2	UNE ISDN/LA(%)	95% >= 48 hrs			100.00%	2				YES
B 2 10 7	P-2	Line Sharing/LA(%)	95% >= 48 hrs								
B 2 10 8	P-2	2W Analog Loop Design/LA(%)	95% >= 48 hrs			100.00%	3				YES
B 2 10 9	P-2	2W Analog Loop Non-Design/LA(%)	95% >= 48 hrs								
B 2 10 10	P-2	2W Analog Loop w/INP Design/LA(%)	95% >= 48 hrs								
B 2 10 11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	95% >= 48 hrs								
B 2 10 12	P-2	2W Analog Loop w/LNP Design/LA(%)	95% >= 48 hrs								
B 2 10 13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	95% >= 48 hrs								
B 2 10 14	P-2	Other Design/LA(%)	95% >= 48 hrs								
B 2 10 15	P-2	Other Non-Design/LA(%)	95% >= 48 hrs								
B 2 10 16	P-2	INP (Standalone)/LA(%)	95% >= 48 hrs								
B 2 10 17	P-2	LNP (Standalone)/LA(%)	95% >= 48 hrs								
B 2 10 18	P-2	Digital Loop < DS1/LA(%)	95% >= 48 hrs			100.00%	5				YES
B 2 10 19	P-2	Digital Loop >= DS1/LA(%)	95% >= 48 hrs			100.00%	45				YES
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
B 2 11 1	P-2	Switch Ports/LA(%)	Diagnostic								Diagnostic
B 2 11 2	P-2	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic
B 2 11 3	P-2	Loop + Port Combinations/LA(%)	Diagnostic								Diagnostic
B 2 11 4	P-2	Combo Other/LA(%)	Diagnostic								Diagnostic
B 2 11 5	P-2	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			80.00%	5				Diagnostic
B 2 11 6	P-2	UNE ISDN/LA(%)	Diagnostic			100.00%	4				Diagnostic
B 2 11 7	P-2	Line Sharing/LA(%)	Diagnostic								Diagnostic
B 2 11 8	P-2	2W Analog Loop Design/LA(%)	Diagnostic			100.00%	3				Diagnostic
B 2 11 9	P-2	2W Analog Loop Non-Design/LA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11 10	P-2	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic
B 2 11 11	P-2	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 11 12	P-2	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			0.00%	20				Diagnostic
B 2 11 13	P-2	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic
B 2 11 14	P-2	Other Design/LA(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11 15	P-2	Other Non-Design/LA(%)	Diagnostic								Diagnostic
B 2 11 16	P-2	INP (Standalone)/LA(%)	Diagnostic								Diagnostic
B 2 11 17	P-2	LNP (Standalone)/LA(%)	Diagnostic								Diagnostic
B 2 11 18	P-2	Digital Loop < DS1/LA(%)	Diagnostic			88.89%	9				Diagnostic
B 2 11 19	P-2	Digital Loop >= DS1/LA(%)	Diagnostic			100.00%	28				Diagnostic
	Coordinated Customers Conversions										
B 2 12 1	P-7	Loops with INP/LA(%)	>= 95% w in 15 min								
B 2 12 2	P-7	Loops with LNP/LA(%)	>= 95% w in 15 min			100.00%	387				YES
	% Hot Cuts > 15 minutes Early										
B 2 13 1	P-7A	Time-Specific SL1/LA(%)	<= 5%								
B 2 13 2	P-7A	Time-Specific SL2/LA(%)	<= 5%			0.00%	96				YES
B 2 13 3	P-7A	Non-Time Specific SL1/LA(%)	<= 5%								
B 2 13 4	P-7A	Non-Time Specific SL2/LA(%)	<= 5%			0.00%	21				YES
	Hot Cut Timeliness										
B 2 14 1	P-7A	Time-Specific SL1/LA(%)	>= 95% w in 15 min								
B 2 14 2	P-7A	Time-Specific SL2/LA(%)	>= 95% w in 15 min			100.00%	96				YES
B 2 14 3	P-7A	Non-Time Specific SL1/LA(%)	>= 95% w in 15 min								
B 2 14 4	P-7A	Non-Time Specific SL2/LA(%)	>= 95% w in 15 min			100.00%	21				YES
	% Hot Cuts > 15 minutes Late										
B 2 15 1	P-7A	Time-Specific SL1/LA(%)	<= 5%								
B 2 15 2	P-7A	Time-Specific SL2/LA(%)	<= 5%			0.00%	96				YES
B 2 15 3	P-7A	Non-Time Specific SL1/LA(%)	<= 5%								
B 2 15 4	P-7A	Non-Time Specific SL2/LA(%)	<= 5%			0.00%	21				YES
	Average Recovery Time - CCC										
B 2 16 1	P-7B	Loops with INP/LA(time units)	Diagnostic								Diagnostic
B 2 16 2	P-7B	Loops with LNP/LA(time units)	Diagnostic			1166.00	1				Diagnostic
	% Provisioning Troubles within 7 Days - Hot Cuts										
B 2 17 1 1	P-7C	UNE Loop Design/Dispatch/LA(%)	<= 5%			0.92%	545				YES
B 2 17 1 2	P-7C	UNE Loop Design/Non-Dispatch/LA(%)	<= 5%								
B 2 17 2 1	P-7C	UNE Loop Non-Design/Dispatch/LA(%)	<= 5%								
B 2 17 2 2	P-7C	UNE Loop Non-Design/Non-Dispatch/LA(%)	<= 5%								
	% Missed Installation Appointments										
B 2 18 1 1 1	P-3	Switch Ports/<10 circuits/Dispatch/LA(%)	R&B (POTS)	4.91%	23,584						
B 2 18 1 1 2	P-3	Switch Ports/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.03%	219,016						
B 2 18 1 2 1	P-3	Switch Ports/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	17.09%	117						
B 2 18 1 2 2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	4						
B 2 18 2 1 1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/LA(%)	DS1/DS3	2.38%	336						
B 2 18 2 1 2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(%)	DS1/DS3								
B 2 18 2 2 1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/LA(%)	DS1/DS3								
B 2 18 2 2 2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(%)	DS1/DS3								
B 2 18 3 1 1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/LA(%)	R&B	4.85%	24,053	5.17%	116		0.02000	-0.1603	YES
B 2 18 3 1 2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(%)	R&B	0.03%	220,328	0.00%	1,185		0.00053	0.6207	YES
B 2 18 3 1 3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(%)	R&B	0.00%	101,569	0.00%	631		0.00000		YES
B 2 18 3 1 4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/LA(%)	R&B	0.06%	118,760	0.00%	554		0.00105	0.5784	YES
B 2 18 3 2 1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/LA(%)	R&B	14.39%	139	0.00%	4		0.17799	0.8084	YES
B 2 18 3 2 2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	78	0.00%	4		0.00000		YES
B 2 18 3 2 3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(%)	R&B	0.00%	31	0.00%	2		0.00000		YES
B 2 18 3 2 4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(%)	R&B	0.00%	47	0.00%	2		0.00000		YES
B 2 18 4 1 1	P-3	Combo Other/<10 circuits/Dispatch/LA(%)	R&B&D - Disp	4.96%	25,043						
B 2 18 4 1 4	P-3	Combo Other/<10 circuits/Dispatch In/LA(%)	R&B&D - Disp								
B 2 18 4 2 1	P-3	Combo Other/>=10 circuits/Dispatch/LA(%)	R&B&D - Disp	14.39%	139						
B 2 18 4 2 4	P-3	Combo Other/>=10 circuits/Dispatch In/LA(%)	R&B&D - Disp								
B 2 18 5 1 1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(%)	ADSL to Retail	8.77%	2,234	0.00%	94		0.02979	2.9454	YES
B 2 18 5 1 2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	0.87%	1,496						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 18 5 2 1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	5.71%	35						
B 2 18 5 2 2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail								
B 2 18 6 1 1	P-3	UNE ISDN/<10 circuits/Dispatch/LA(%)	ISDN - BRI	6.25%	112	13.16%	38		0.04544	-1.5201	YES
B 2 18 6 1 2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN - BRI	1.44%	139						
B 2 18 6 2 1	P-3	UNE ISDN/>=10 circuits/Dispatch/LA(%)	ISDN - BRI								
B 2 18 6 2 2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN - BRI								
B 2 18 7 1 1	P-3	Line Sharing/<10 circuits/Dispatch/LA(%)	ADSL to Retail	8.77%	2,234						
B 2 18 7 1 2	P-3	Line Sharing/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	0.87%	1,496	0.00%	28		0.01770	0.4909	YES
B 2 18 7 2 1	P-3	Line Sharing/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	5.71%	35						
B 2 18 7 2 2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail								
B 2 18 8 1 1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	4.85%	24,053	0.00%	44		0.03242	1.4965	YES
B 2 18 8 1 2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	4.85%	24,053						
B 2 18 8 2 1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.39%	139	0.00%	1		0.35223	0.4085	YES
B 2 18 8 2 2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.39%	139						
B 2 18 9 1 1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	4.91%	23,583	0.00%	1		0.21600	0.2271	YES
B 2 18 9 1 4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.06%	118,328						
B 2 18 9 2 1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	17.09%	117						
B 2 18 9 2 4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	3						
B 2 18 10 1 1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	4.85%	24,053	0.00%	1		0.21486	0.2258	YES
B 2 18 10 1 2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	4.85%	24,053						
B 2 18 10 2 1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.39%	139						
B 2 18 10 2 2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.39%	139						
B 2 18 11 1 1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	4.91%	23,583						
B 2 18 11 1 4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.06%	118,328						
B 2 18 11 2 1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	17.09%	117						
B 2 18 11 2 4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	3						
B 2 18 12 1 1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	4.85%	24,053	0.85%	118		0.01983	2.0183	YES
B 2 18 12 1 2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	4.85%	24,053						
B 2 18 12 2 1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	14.39%	139						
B 2 18 12 2 2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	14.39%	139						
B 2 18 13 1 1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	4.91%	23,583						
B 2 18 13 1 4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.06%	118,328						
B 2 18 13 2 1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	17.09%	117						
B 2 18 13 2 4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	3						
B 2 18 14 1 1	P-3	Other Design/<10 circuits/Dispatch/LA(%)	Design	7.47%	991	0.00%	8		0.09331	0.8003	YES
B 2 18 14 1 2	P-3	Other Design/<10 circuits/Non-Dispatch/LA(%)	Design	6.16%	146						
B 2 18 14 2 1	P-3	Other Design/>=10 circuits/Dispatch/LA(%)	Design								
B 2 18 14 2 2	P-3	Other Design/>=10 circuits/Non-Dispatch/LA(%)	Design	0.00%	76						
B 2 18 15 1 1	P-3	Other Non-Design/<10 circuits/Dispatch/LA(%)	R&B	4.85%	24,053	0.00%	1		0.21486	0.2258	YES
B 2 18 15 1 2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/LA(%)	R&B	0.03%	220,328						
B 2 18 15 2 1	P-3	Other Non-Design/>=10 circuits/Dispatch/LA(%)	R&B	14.39%	139						
B 2 18 15 2 2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.00%	78						
B 2 18 16 1 1	P-3	INP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	4.91%	23,584						
B 2 18 16 1 2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.03%	219,016						
B 2 18 16 2 1	P-3	INP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	17.09%	117						
B 2 18 16 2 2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	4						
B 2 18 17 1 1	P-12	LNP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	4.91%	23,584						
B 2 18 17 1 2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.03%	219,016	0.38%	260		0.00112	-3.0857	NO
B 2 18 17 2 1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	17.09%	117						
B 2 18 17 2 2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	4	0.00%	7		0.00000		YES
B 2 18 18 1 1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/LA(%)	Digital Loop < DS1	9.19%	2,656	3.79%	132		0.02576	2.0961	YES
B 2 18 18 1 2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1	1.15%	1,819						
B 2 18 18 2 1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop < DS1	5.71%	35						
B 2 18 18 2 2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1								
B 2 18 19 1 1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/LA(%)	Digital Loop >= DS1	8.87%	124	10.06%	169		0.03362	-0.3534	YES
B 2 18 19 1 2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	1.41%	71						
B 2 18 19 2 1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop >= DS1								
B 2 18 19 2 2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	0.00%	76						
		% Provisioning Troubles within 30 Days									
B 2 19 1 1 1	P-9	Switch Ports/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.57%	27,235						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B219112	P-9	Switch Ports/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	4.33%	275,920						
B219121	P-9	Switch Ports/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	12.78%	133						
B219122	P-9	Switch Ports/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9						
B219211	P-9	Local Interoffice Transport/<10 circuits/Dispatch/LA(%)	DS1/DS3	4.44%	473	0.00%	1		0.20619	0.2153	YES
B219212	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(%)	DS1/DS3								
B219221	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/LA(%)	DS1/DS3								
B219222	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(%)	DS1/DS3								
B219311	P-9	Loop + Port Combinations/<10 circuits/Dispatch/LA(%)	R&B	7.49%	27,668	8.46%	130		0.02313	-0.4220	YES
B219312	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(%)	R&B	4.31%	277,402	4.67%	2,012		0.00455	-0.7892	YES
B219313	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(%)	R&B	4.01%	129,724	4.68%	1,005		0.00621	-1.0716	YES
B219314	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/LA(%)	R&B	4.58%	147,683	4.67%	1,007		0.00661	-0.1330	YES
B219321	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/LA(%)	R&B	12.42%	153	0.00%	2		0.23472	0.5291	YES
B219322	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.96%	104	0.00%	5		0.04468	0.2152	YES
B219323	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(%)	R&B	2.86%	35	0.00%	1		0.16896	0.1691	YES
B219324	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(%)	R&B	0.00%	69	0.00%	4		0.00000		YES
B219411	P-9	Combo Other/<10 circuits/Dispatch/LA(%)	R&B&D - Disp	7.29%	28,739						
B219414	P-9	Combo Other/<10 circuits/Dispatch In/LA(%)	R&B&D - Disp								
B219421	P-9	Combo Other/>=10 circuits/Dispatch/LA(%)	R&B&D - Disp	11.73%	162						
B219424	P-9	Combo Other/>=10 circuits/Dispatch In/LA(%)	R&B&D - Disp								
B219511	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.84%	4,390	4.08%	147		0.02253	1.6662	YES
B219512	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	9.55%	178						
B219521	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	2.86%	35						
B219522	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail								
B219611	P-9	UNE ISDN/<10 circuits/Dispatch/LA(%)	ISDN - BRI	4.20%	143	7.41%	81		0.02788	-1.1519	YES
B219612	P-9	UNE ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN - BRI	1.72%	116						
B219621	P-9	UNE ISDN/>=10 circuits/Dispatch/LA(%)	ISDN - BRI								
B219622	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN - BRI								
B219711	P-9	Line Sharing/<10 circuits/Dispatch/LA(%)	ADSL to Retail	7.84%	4,390	0.00%	1		0.26877	0.2916	YES
B219712	P-9	Line Sharing/<10 circuits/Non-Dispatch/LA(%)	ADSL to Retail	9.55%	178	4.76%	42		0.05042	0.9502	YES
B219721	P-9	Line Sharing/>=10 circuits/Dispatch/LA(%)	ADSL to Retail	2.86%	35						
B219722	P-9	Line Sharing/>=10 circuits/Non-Dispatch/LA(%)	ADSL to Retail								
B219811	P-9	2W Analog Loop Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.49%	27,668	4.17%	72		0.03105	1.0687	YES
B219812	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.49%	27,668						
B219821	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	12.42%	153						
B219822	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	12.42%	153						
B219911	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.57%	27,230	0.00%	1		0.26445	0.2861	YES
B219914	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	4.60%	147,019						
B219921	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	12.78%	133						
B219924	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4						
B21910 1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.49%	27,668	0.00%	4		0.13159	0.5688	YES
B21910 1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.49%	27,668						
B21910 2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	12.42%	153						
B21910 2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	12.42%	153						
B21911 1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.57%	27,230						
B21911 1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	4.60%	147,019						
B21911 2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	12.78%	133						
B21911 2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4						
B21912 1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(%)	R&B - Disp	7.49%	27,668	2.76%	181		0.01962	2.4079	YES
B21912 1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(%)	R&B - Disp	7.49%	27,668						
B21912 2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(%)	R&B - Disp	12.42%	153	0.00%	1		0.33087	0.3753	YES
B21912 2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(%)	R&B - Disp	12.42%	153						
B21913 1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	7.57%	27,230	0.00%	1		0.26445	0.2861	YES
B21913 1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	4.60%	147,019						
B21913 2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(%)	R&B (POTS) excl SB Or	12.78%	133						
B21913 2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(%)	R&B (POTS) excl SB Or	0.00%	4						
B219141 1	P-9	Other Design/< 10 circuits/Dispatch/LA(%)	Design	2.42%	1,076	7.32%	41		0.02443	-2.0057	NO
B219141 2	P-9	Other Design/< 10 circuits/Non-Dispatch/LA(%)	Design	0.86%	233						
B219142 1	P-9	Other Design/>=10 circuits/Dispatch/LA(%)	Design	0.00%	9						
B219142 2	P-9	Other Design/>=10 circuits/Non-Dispatch/LA(%)	Design	0.00%	16						
B219151 1	P-9	Other Non-Design/<10 circuits/Dispatch/LA(%)	R&B	7.49%	27,668	0.00%	1		0.26316	0.2844	YES
B219151 2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/LA(%)	R&B	4.31%	277,402						

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B 2 19 15 2 1	P-9	Other Non-Design/>=10 circuits/Dispatch/LA(%)	R&B	12.42%	153						
B 2 19 15 2 2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/LA(%)	R&B	0.96%	104						
B 2 19 16 1 1	P-9	INP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.57%	27,235						
B 2 19 16 1 2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	4.33%	275,920						
B 2 19 16 2 1	P-9	INP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	12.78%	133						
B 2 19 16 2 2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9						
B 2 19 17 1 1	P-9	LNP (Standalone)/<10 circuits/Dispatch/LA(%)	R&B (POTS)	7.57%	27,235						
B 2 19 17 1 2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	4.33%	275,920						
B 2 19 17 2 1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/LA(%)	R&B (POTS)	12.78%	133						
B 2 19 17 2 2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(%)	R&B (POTS)	0.00%	9						
B 2 19 18 1 1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/LA(%)	Digital Loop < DS1	7.51%	4,804	5.05%	218		0.01826	1.3523	YES
B 2 19 18 1 2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1	3.70%	513						
B 2 19 18 2 1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop < DS1	2.78%	36						
B 2 19 18 2 2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop < DS1								
B 2 19 19 1 1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/LA(%)	Digital Loop >= DS1	1.27%	157	8.97%	156		0.01268	-6.0740	NO
B 2 19 19 1 2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	0.62%	162						
B 2 19 19 2 1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(%)	Digital Loop >= DS1	0.00%	1						
B 2 19 19 2 2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(%)	Digital Loop >= DS1	0.00%	16						
		Average Completion Notice Interval - Mechanized									
B 2 21 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	14,742			12.160			
B 2 21 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.11	194,502			4.658			
B 2 21 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	2.23	86			15.718			
B 2 21 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.79	4			0.067			
B 2 21 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/LA(hours)	DS1/ DS3 - Interoffice	62.95	294			214.845			
B 2 21 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(hours)	DS1/ DS3 - Interoffice								
B 2 21 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/LA(hours)	DS1/ DS3 - Interoffice								
B 2 21 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(hours)	DS1/ DS3 - Interoffice								
B 2 21 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/LA(hours)	R&B	1.27	15,050	0.17	99	12.217	1.23193	0.8905	YES
B 2 21 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(hours)	R&B	1.11	195,123	0.86	1,077	4.811	0.14701	1.6760	YES
B 2 21 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(hours)	R&B	1.61	80,865	0.77	554	6.627	0.28251	2.9715	YES
B 2 21 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/LA(hours)	R&B	0.76	114,259	0.96	523	2.854	0.12510	-1.6410	YES
B 2 21 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/LA(hours)	R&B	2.05	100	0.02	2	14.591	10.42027	0.1944	YES
B 2 21 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(hours)	R&B	2.40	75			8.620			
B 2 21 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(hours)	R&B	1.06	31			2.742			
B 2 21 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(hours)	R&B	3.34	44			10.974			
B 2 21 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/LA(hours)	R&B&D - Disp	5.48	15,809			60.629			
B 2 21 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/LA(hours)	R&B&D - Disp								
B 2 21 4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/LA(hours)	R&B&D - Disp	2.05	100			14.591			
B 2 21 4 2 4	P-5	Combo Other/>=10 circuits/Dispatch In/LA(hours)	R&B&D - Disp								
B 2 21 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(hours)	ADSL to Retail	0.99	2,165			6.834			
B 2 21 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail	0.79	1,478			3.002			
B 2 21 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(hours)	ADSL to Retail	3.54	34			20.195			
B 2 21 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail								
B 2 21 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/LA(hours)	ISDN - BRI	37.19	83	81.50	3	78.810	46.31581	-0.9567	YES
B 2 21 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/LA(hours)	ISDN - BRI	2.89	104			10.824			
B 2 21 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/LA(hours)	ISDN - BRI								
B 2 21 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/LA(hours)	ISDN - BRI								
B 2 21 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/LA(hours)	ADSL to Retail	0.99	2,165			6.834			
B 2 21 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail	0.79	1,478			3.002			
B 2 21 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/LA(hours)	ADSL to Retail	3.54	34			20.195			
B 2 21 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/LA(hours)	ADSL to Retail								
B 2 21 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.27	15,050	4.07	9	12.217	4.07368	-0.6873	YES
B 2 21 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.27	15,050			12.217			
B 2 21 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 21 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 21 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	14,741	0.02	1	12.160	12.16081	0.1006	YES
B 2 21 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.75	113,863			2.681			
B 2 21 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	2.23	86			15.718			
B 2 21 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.80	3			0.068			
B 2 21 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.27	15,050			12.217			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 2 1 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.27	15,050			12.217			
B 2 2 1 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 2 1 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 2 1 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	14,741			12.160			
B 2 2 1 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.75	113,863			2.681			
B 2 2 1 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	2.23	86			15.718			
B 2 2 1 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.80	3			0.068			
B 2 2 1 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(hours)	R&B - Disp	1.27	15,050	31.43	9	12.217	4.07368	-7.4046	NO
B 2 2 1 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	1.27	15,050			12.217			
B 2 2 1 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 2 1 12 2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B - Disp	2.05	100			14.591			
B 2 2 1 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	1.24	14,741			12.160			
B 2 2 1 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.75	113,863			2.681			
B 2 2 1 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B (POTS) excl SB Or	2.23	86			15.718			
B 2 2 1 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(hours)	R&B (POTS) excl SB Or	0.80	3			0.068			
B 2 2 1 14 1 1	P-5	Other Design/<10 circuits/Dispatch/LA(hours)	Design	88.89	760			257.447			
B 2 2 1 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/LA(hours)	Design	24.02	78			66.682			
B 2 2 1 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/LA(hours)	Design								
B 2 2 1 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/LA(hours)	Design	8.02	71			61.946			
B 2 2 1 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/LA(hours)	R&B	1.27	15,050			12.217			
B 2 2 1 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/LA(hours)	R&B	1.11	195,123			4.811			
B 2 2 1 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/LA(hours)	R&B	2.05	100			14.591			
B 2 2 1 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/LA(hours)	R&B	2.40	75			8.620			
B 2 2 1 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	14,742			12.160			
B 2 2 1 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.11	194,502			4.658			
B 2 2 1 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	2.23	86			15.718			
B 2 2 1 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.79	4			0.067			
B 2 2 1 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/LA(hours)	R&B (POTS)	1.24	14,742			12.160			
B 2 2 1 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	1.11	194,502	90.99	67	4.658	0.56910	-157.9391	NO
B 2 2 1 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/LA(hours)	R&B (POTS)	2.23	86			15.718			
B 2 2 1 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	R&B (POTS)	0.79	4			0.067			
B 2 2 1 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/LA(hours)	Digital Loop < DS1	6.74	2,429	81.50	3	144.527	83.49393	-0.8954	YES
B 2 2 1 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(hours)	Digital Loop < DS1	1.59	1,588			145.597			
B 2 2 1 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/LA(hours)	Digital Loop < DS1	3.54	34						
B 2 2 1 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(hours)	Digital Loop < DS1								
B 2 2 1 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/LA(hours)	Digital Loop >= DS1	276.77	60	40.02	59	199.515	36.58026	6.4721	YES
B 2 2 1 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(hours)	Digital Loop >= DS1	26.59	30			3.854			
B 2 2 1 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(hours)	Digital Loop >= DS1								
B 2 2 1 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(hours)	Digital Loop >= DS1	8.02	71						
	Average Completion Notice Interval - Non-Mechanized										
B 2 2 2 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 2 1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 2 1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/LA(hours)	Diagnostic			16.75	4				Diagnostic
B 2 2 2 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			16.86	26				Diagnostic
B 2 2 2 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(hours)	Diagnostic			17.20	15				Diagnostic
B 2 2 2 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/LA(hours)	Diagnostic			16.40	11				Diagnostic
B 2 2 2 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/LA(hours)	Diagnostic			18.07	2				Diagnostic
B 2 2 2 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			16.52	3				Diagnostic
B 2 2 2 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(hours)	Diagnostic			14.00	1				Diagnostic
B 2 2 2 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(hours)	Diagnostic			17.79	2				Diagnostic
B 2 2 2 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 2 2 4 2 4	P-5	Combo Other/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 22 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(hours)	Diagnostic			39.69	40				Diagnostic
B 2 22 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/LA(hours)	Diagnostic			38.38	33				Diagnostic
B 2 22 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			16.88	25				Diagnostic
B 2 22 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			35.22	31				Diagnostic
B 2 22 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic			14.00	1				Diagnostic
B 2 22 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			25.70	1				Diagnostic
B 2 22 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			23.96	102				Diagnostic
B 2 22 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 12 2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(hours)	Diagnostic								Diagnostic
B 2 22 14 1 1	P-5	Other Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			73.76	7				Diagnostic
B 2 22 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/LA(hours)	Diagnostic			15.30	1				Diagnostic
B 2 22 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/LA(hours)	Diagnostic			10.12	6				Diagnostic
B 2 22 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			14.77	201				Diagnostic
B 2 22 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			8.92	3				Diagnostic
B 2 22 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/LA(hours)	Diagnostic			39.10	73				Diagnostic
B 2 22 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/LA(hours)	Diagnostic			47.99	97				Diagnostic
B 2 22 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic
B 2 22 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic

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Total Service Order Cycle Time - Mechanized

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 24 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			3.33	11				Diagnostic
B 2 24 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.74	402				Diagnostic
B 2 24 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic
B 2 24 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			4.50	2				Diagnostic
B 2 24 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 24 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.21	56				Diagnostic
B 2 24 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic
B 2 24 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			8.63	19				Diagnostic
B 2 24 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 24 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
B 2 25 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			5.47	26				Diagnostic
B 2 25 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.79	368				Diagnostic
B 2 25 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			12.50	2				Diagnostic
B 2 25 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			7.00	2				Diagnostic
B 2 25 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 25 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			8.50	4				Diagnostic
B 2 25 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.11	36				Diagnostic
B 2 25 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			12.50	2				Diagnostic
B 2 25 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			7.73	15				Diagnostic
B 2 25 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 25 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
B 2 26 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			8.00	3				Diagnostic
B 2 26 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.49	17				Diagnostic
B 2 26 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
B 2 26 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			20.00	1				Diagnostic
B 2 26 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic			6.74	23				Diagnostic
B 2 26 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			12.33	21				Diagnostic
B 2 26 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 26 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.17	23				Diagnostic
B 2 26 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			8.10	21				Diagnostic
B 2 26 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			12.00	1				Diagnostic
B 2 26 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			7.78	64				Diagnostic
B 2 26 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic			10.40	5				Diagnostic
B 2 26 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic
B 2 26 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.80	126				Diagnostic
B 2 26 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.00	1				Diagnostic
B 2 26 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			9.41	44				Diagnostic
B 2 26 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			8.06	52				Diagnostic
B 2 26 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 26 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B 2 28 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 28 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			3.33	11				Diagnostic
B 2 28 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.70	302				Diagnostic
B 2 28 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic
B 2 28 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			4.50	2				Diagnostic
B 2 28 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.21	56				Diagnostic
B 2 28 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 28 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			8.63	19				Diagnostic
B 2 28 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 28 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B 2 29 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			4.39	24				Diagnostic
B 2 29 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.72	342				Diagnostic
B 2 29 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			12.50	2				Diagnostic
B 2 29 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			7.00	2				Diagnostic
B 2 29 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			8.50	4				Diagnostic
B 2 29 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 29 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.11	36				Diagnostic
B 2 29 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			12.50	2				Diagnostic
B 2 29 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			8.00	13				Diagnostic
B 2 29 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 29 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B 2 30 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	Diagnostic			9.50	2				Diagnostic
B 2 30 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.52	16				Diagnostic
B 2 30 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic
B 2 30 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			20.00	1				Diagnostic
B 2 30 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/LA(days)	Diagnostic			6.86	22				Diagnostic
B 2 30 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic			12.33	21				Diagnostic
B 2 30 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.18	22				Diagnostic
B 2 30 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	Diagnostic			8.15	20				Diagnostic
B 2 30 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 30 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			12.00	1				Diagnostic
B 2 30 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	Diagnostic			7.79	63				Diagnostic
B 2 30 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 14 1 1	P-10	Other Design/<10 circuits/Dispatch/LA(days)	Diagnostic			10.40	5				Diagnostic
B 2 30 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/LA(days)	Diagnostic			11.00	1				Diagnostic
B 2 30 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.80	126				Diagnostic
B 2 30 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			6.00	1				Diagnostic
B 2 30 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			9.53	43				Diagnostic
B 2 30 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Diagnostic			8.00	49				Diagnostic
B 2 30 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic
B 2 30 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B 2 31	P-13	LNP/LA(%)	>= 95% w in 15 min			5.26%	1,579				NO
	% Cooperative Test Attempts for xDSL										
B 2 33 1	P-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% of requests			98.48%	66				YES
B 2 33 2	P-8	xDSL Other/LA(%)	>= 95% of requests								
	Service Order Accuracy										
B 2 34 1 1 1	P-11	Design (Specials)/<10 circuits/Dispatch/LA(%)	>= 95%			95.04%	262				YES
B 2 34 1 1 2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	>= 95%			96.50%	143				YES
B 2 34 1 2 1	P-11	Design (Specials)/>=10 circuits/Dispatch/LA(%)	>= 95%			100.00%	1				YES
B 2 34 1 2 2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			50.00%	4				NO
B 2 34 2 1 1	P-11	Loops Non-Design/<10 circuits/Dispatch/LA(%)	>= 95%			81.03%	58				NO
B 2 34 2 1 2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/LA(%)	>= 95%			71.18%	406				NO
B 2 34 2 2 1	P-11	Loops Non-Design/>=10 circuits/Dispatch/LA(%)	>= 95%								
B 2 34 2 2 2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			50.00%	4				NO

Unbundled Network Elements - Maintenance and Repair

Missed Repair Appointments

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B3111	M&R-1	Switch Ports/Dispatch/LA(%)	R&B (POTS)	6.99%	48,631						
B3112	M&R-1	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	2.09%	27,042						
B3121	M&R-1	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	0.36%	278	0.00%	0				YES
B3122	M&R-1	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	0.00%	198	0.00%	1		0.00000		YES
B3131	M&R-1	Loop + Port Combinations/Dispatch/LA(%)	R&B	7.03%	49,389	3.09%	324		0.01425	2.7696	YES
B3132	M&R-1	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	2.12%	27,500	3.09%	194		0.01039	-0.9330	YES
B3141	M&R-1	Combo Other/Dispatch/LA(%)	R&B&D - Disp	6.88%	50,576	0.00%	7		0.09570	0.7194	YES
B3142	M&R-1	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	6.88%	50,576	0.00%	1		0.25320	0.2719	YES
B3151	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	65.02%	263	0.00%	27		0.09638	6.7463	YES
B3152	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	4.48%	916	0.00%	9		0.06926	0.6462	YES
B3161	M&R-1	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	5.56%	72	10.00%	30		0.04978	-0.8929	YES
B3162	M&R-1	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	0.00%	96	0.00%	11		0.00000		YES
B3171	M&R-1	Line Sharing/Dispatch/LA(%)	ADSL to Retail	65.02%	263	0.00%	2		0.33851	1.9208	YES
B3172	M&R-1	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	4.48%	916	0.00%	12		0.06008	0.7450	YES
B3181	M&R-1	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	7.03%	49,389	0.00%	100		0.02560	2.7479	YES
B3182	M&R-1	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	7.03%	49,389	0.00%	14		0.06835	1.0291	YES
B3191	M&R-1	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	6.96%	48,541	0.00%	0				YES
B3192	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	1.69%	24,469	0.00%	0				YES
B31101	M&R-1	Other Design/Dispatch/LA(%)	Design	2.27%	1,277	0.00%	7		0.05646	0.4022	YES
B31102	M&R-1	Other Design/Non-Dispatch/LA(%)	Design	0.67%	1,344	0.00%	6		0.03337	0.2007	YES
B31111	M&R-1	Other Non-Design/Dispatch/LA(%)	R&B	7.03%	49,389	0.00%	9		0.08525	0.8251	YES
B31112	M&R-1	Other Non-Design/Non-Dispatch/LA(%)	R&B	2.12%	27,500	0.00%	6		0.05886	0.3608	YES
B31121	M&R-1	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	6.99%	48,631						
B31122	M&R-1	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	2.09%	27,042						
	Customer Trouble Report Rate										
B3211	M&R-2	Switch Ports/Dispatch/LA(%)	R&B (POTS)	2.40%	2,025,044						
B3212	M&R-2	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	1.34%	2,025,044						
B3221	M&R-2	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	2.49%	11,145	0.00%	84		0.01730	1.4421	YES
B3222	M&R-2	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	1.78%	11,145	1.19%	84		0.01460	0.4015	YES
B3231	M&R-2	Loop + Port Combinations/Dispatch/LA(%)	R&B	2.24%	2,205,271	1.59%	20,320		0.00105	6.1166	YES
B3232	M&R-2	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	1.25%	2,205,271	0.95%	20,320		0.00079	3.7140	YES
B3241	M&R-2	Combo Other/Dispatch/LA(%)	R&B&D - Disp	1.98%	2,551,858	11.86%	59		0.01833	-5.3919	NO
B3242	M&R-2	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	1.98%	2,551,858	1.69%	59		0.01833	0.1566	YES
B3251	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	0.44%	60,002	0.97%	2,785		0.00128	-4.1390	NO
B3252	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	1.53%	60,002	0.32%	2,785		0.00239	5.0249	YES
B3261	M&R-2	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	0.70%	10,359	2.13%	1,411		0.00237	-6.0492	NO
B3262	M&R-2	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	0.93%	10,359	0.78%	1,411		0.00273	0.5386	YES
B3271	M&R-2	Line Sharing/Dispatch/LA(%)	ADSL to Retail	0.44%	60,002	0.50%	400		0.00332	-0.1857	YES
B3272	M&R-2	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	1.53%	60,002	3.00%	400		0.00620	-2.3771	NO
B3281	M&R-2	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	2.24%	2,205,271	0.93%	10,752		0.00145	9.0515	YES
B3282	M&R-2	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	2.24%	2,205,271	0.13%	10,752		0.00145	14.5801	YES
B3291	M&R-2	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	2.40%	2,025,044	0.00%	99		0.01556	1.5404	YES
B3292	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	1.21%	2,025,044	0.00%	99		0.01105	1.0937	YES
B32101	M&R-2	Other Design/Dispatch/LA(%)	Design	0.37%	346,587	1.28%	548		0.00260	-3.5026	NO
B32102	M&R-2	Other Design/Non-Dispatch/LA(%)	Design	0.39%	346,587	1.09%	548		0.00266	-2.6561	NO
B32111	M&R-2	Other Non-Design/Dispatch/LA(%)	R&B	2.24%	2,205,271	1.28%	704		0.00564	1.7039	YES
B32112	M&R-2	Other Non-Design/Non-Dispatch/LA(%)	R&B	1.25%	2,205,271	0.85%	704		0.00421	0.9378	YES
B32121	M&R-2	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	2.40%	2,025,044						
B32122	M&R-2	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	1.34%	2,025,044						
	Maintenance Average Duration										
B3311	M&R-3	Switch Ports/Dispatch/LA(hours)	R&B (POTS)	40.30	48,631			40.424			
B3312	M&R-3	Switch Ports/Non-Dispatch/LA(hours)	R&B (POTS)	19.45	27,042			30.499			
B3321	M&R-3	Local Interoffice Transport/Dispatch/LA(hours)	DS1/DS3	4.46	278	0.00	0	3.441			YES
B3322	M&R-3	Local Interoffice Transport/Non-Dispatch/LA(hours)	DS1/DS3	1.99	198	0.52	1	2.661	2.66811	0.5525	YES
B3331	M&R-3	Loop + Port Combinations/Dispatch/LA(hours)	R&B	39.98	49,389	16.58	324	40.324	2.24754	10.4104	YES
B3332	M&R-3	Loop + Port Combinations/Non-Dispatch/LA(hours)	R&B	19.20	27,500	7.03	194	30.325	2.18484	5.5686	YES
B3341	M&R-3	Combo Other/Dispatch/LA(hours)	R&B&D - Disp	39.15	50,576	4.60	7	40.155	15.17818	2.2759	YES
B3342	M&R-3	Combo Other/Non-Dispatch/LA(hours)	R&B&D - Disp	39.15	50,576	1.10	1	40.155	40.15530	0.9475	YES
B3351	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(hours)	ADSL to Retail	95.31	263	4.57	27	63.061	12.74377	7.1203	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B3352	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(hours)	ADSL to Retail	4.96	916	5.13	9	23.316	7.81022	-0.0217	YES
B3361	M&R-3	UNE ISDN/Dispatch/LA(hours)	ISDN - BRI	11.40	72	10.48	30	24.805	5.39032	0.1693	YES
B3362	M&R-3	UNE ISDN/Non-Dispatch/LA(hours)	ISDN - BRI	3.68	96	3.86	11	4.796	1.52665	-0.1158	YES
B3371	M&R-3	Line Sharing/Dispatch/LA(hours)	ADSL to Retail	95.31	263	28.43	2	63.061	44.75987	1.4942	YES
B3372	M&R-3	Line Sharing/Non-Dispatch/LA(hours)	ADSL to Retail	4.96	916	7.43	12	23.316	6.77481	-0.3639	YES
B3381	M&R-3	2W Analog Loop Design/Dispatch/LA(hours)	R&B - Disp	39.98	49,389	5.73	100	40.324	4.03644	8.4852	YES
B3382	M&R-3	2W Analog Loop Design/Non-Dispatch/LA(hours)	R&B - Disp	39.98	49,389	1.73	14	40.324	10.77846	3.5493	YES
B3391	M&R-3	2W Analog Loop Non-Design/Dispatch/LA(hours)	R&B (POTS) excl SB FT	40.31	48,541	0.00	0	40.426			YES
B3392	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/LA(hours)	R&B (POTS) excl SB FT	20.72	24,469	0.00	0	31.400			YES
B33101	M&R-3	Other Design/Dispatch/LA(hours)	Design	6.63	1,277	2.83	7	8.810	3.33879	1.1394	YES
B33102	M&R-3	Other Design/Non-Dispatch/LA(hours)	Design	2.98	1,344	2.35	6	4.336	1.77423	0.3569	YES
B33111	M&R-3	Other Non-Design/Dispatch/LA(hours)	R&B	39.98	49,389	16.25	9	40.324	13.44242	1.7652	YES
B33112	M&R-3	Other Non-Design/Non-Dispatch/LA(hours)	R&B	19.20	27,500	10.06	6	30.325	12.38128	0.7381	YES
B33121	M&R-3	LNP (Standalone)/Dispatch/LA(hours)	R&B (POTS)	40.30	48,631			40.424			
B33122	M&R-3	LNP (Standalone)/Non-Dispatch/LA(hours)	R&B (POTS)	19.45	27,042			30.499			
	% Repeat Troubles within 30 Days										
B3411	M&R-4	Switch Ports/Dispatch/LA(%)	R&B (POTS)	24.04%	48,631						
B3412	M&R-4	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	21.37%	27,042						
B3421	M&R-4	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	42.81%	278	0.00%	0				YES
B3422	M&R-4	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	32.83%	198	100.00%	1		0.47077	-1.4268	YES
B3431	M&R-4	Loop + Port Combinations/Dispatch/LA(%)	R&B	23.93%	49,389	15.12%	324		0.02378	3.7034	YES
B3432	M&R-4	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	21.30%	27,500	21.65%	194		0.02950	-0.1191	YES
B3441	M&R-4	Combo Other/Dispatch/LA(%)	R&B&D - Disp	24.25%	50,576	42.86%	7		0.16200	-1.1488	YES
B3442	M&R-4	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	24.25%	50,576	100.00%	1		0.42858	-1.7675	NO
B3451	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	38.02%	263	25.93%	27		0.09810	1.2331	YES
B3452	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	39.63%	916	22.22%	9		0.16384	1.0624	YES
B3461	M&R-4	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	31.94%	72	40.00%	30		0.10132	-0.7950	YES
B3462	M&R-4	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	26.04%	96	36.36%	11		0.13970	-0.7389	YES
B3471	M&R-4	Line Sharing/Dispatch/LA(%)	ADSL to Retail	38.02%	263	0.00%	2		0.34456	1.1035	YES
B3472	M&R-4	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	39.63%	916	33.33%	12		0.14212	0.4430	YES
B3481	M&R-4	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	23.93%	49,389	23.00%	100		0.04271	0.2179	YES
B3482	M&R-4	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	23.93%	49,389	28.57%	14		0.11405	-0.4069	YES
B3491	M&R-4	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	24.02%	48,541	0.00%	0				YES
B3492	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	21.39%	24,469	0.00%	0				YES
B34101	M&R-4	Other Design/Dispatch/LA(%)	Design	37.04%	1,277	42.86%	7		0.18302	-0.3178	YES
B34102	M&R-4	Other Design/Non-Dispatch/LA(%)	Design	35.57%	1,344	16.67%	6		0.19587	0.9649	YES
B34111	M&R-4	Other Non-Design/Dispatch/LA(%)	R&B	23.93%	49,389	22.22%	9		0.14223	0.1201	YES
B34112	M&R-4	Other Non-Design/Non-Dispatch/LA(%)	R&B	21.30%	27,500	16.67%	6		0.16716	0.2771	YES
B34121	M&R-4	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	24.04%	48,631						
B34122	M&R-4	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	21.37%	27,042						
	Out of Service > 24 hours										
B3511	M&R-5	Switch Ports/Dispatch/LA(%)	R&B (POTS)	40.51%	31,391						
B3512	M&R-5	Switch Ports/Non-Dispatch/LA(%)	R&B (POTS)	30.88%	10,088						
B3521	M&R-5	Local Interoffice Transport/Dispatch/LA(%)	DS1/DS3	0.36%	278	0.00%	0				YES
B3522	M&R-5	Local Interoffice Transport/Non-Dispatch/LA(%)	DS1/DS3	0.00%	198	0.00%	1		0.00000		YES
B3531	M&R-5	Loop + Port Combinations/Dispatch/LA(%)	R&B	40.23%	31,919	12.63%	198		0.03496	7.8974	YES
B3532	M&R-5	Loop + Port Combinations/Non-Dispatch/LA(%)	R&B	30.30%	10,317	7.29%	96		0.04712	4.8828	YES
B3541	M&R-5	Combo Other/Dispatch/LA(%)	R&B&D - Disp	38.77%	33,179	0.00%	7		0.18417	2.1051	YES
B3542	M&R-5	Combo Other/Non-Dispatch/LA(%)	R&B&D - Disp	38.77%	33,179	0.00%	1		0.48724	0.7957	YES
B3551	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/LA(%)	ADSL to Retail	65.02%	263	0.00%	27		0.09638	6.7463	YES
B3552	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/LA(%)	ADSL to Retail	4.48%	916	0.00%	9		0.06926	0.6462	YES
B3561	M&R-5	UNE ISDN/Dispatch/LA(%)	ISDN - BRI	5.56%	72	10.00%	30		0.04978	-0.8929	YES
B3562	M&R-5	UNE ISDN/Non-Dispatch/LA(%)	ISDN - BRI	0.00%	96	0.00%	11		0.00000		YES
B3571	M&R-5	Line Sharing/Dispatch/LA(%)	ADSL to Retail	65.02%	263	0.00%	0				YES
B3572	M&R-5	Line Sharing/Non-Dispatch/LA(%)	ADSL to Retail	4.48%	916	0.00%	1		0.20689	0.2163	YES
B3581	M&R-5	2W Analog Loop Design/Dispatch/LA(%)	R&B - Disp	40.23%	31,919	0.00%	100		0.04911	8.1919	YES
B3582	M&R-5	2W Analog Loop Design/Non-Dispatch/LA(%)	R&B - Disp	40.23%	31,919	0.00%	14		0.13109	3.0692	YES
B3591	M&R-5	2W Analog Loop Non-Design/Dispatch/LA(%)	R&B (POTS) excl SB FT	40.51%	31,375	0.00%	0				YES
B3592	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/LA(%)	R&B (POTS) excl SB FT	30.92%	10,063	0.00%	0				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 3 5 10 1	M&R-5	Other Design/Dispatch/LA(%)	Design	2.27%	1,276	0.00%	7		0.05648	0.4024	YES
B 3 5 10 2	M&R-5	Other Design/Non-Dispatch/LA(%)	Design	0.67%	1,344	0.00%	6		0.03337	0.2007	YES
B 3 5 11 1	M&R-5	Other Non-Design/Dispatch/LA(%)	R&B	40.23%	31,919	20.00%	5		0.21932	0.9226	YES
B 3 5 11 2	M&R-5	Other Non-Design/Non-Dispatch/LA(%)	R&B	30.30%	10,317	50.00%	2		0.32498	-0.6062	YES
B 3 5 12 1	M&R-5	LNP (Standalone)/Dispatch/LA(%)	R&B (POTS)	40.51%	31,391						
B 3 5 12 2	M&R-5	LNP (Standalone)/Non-Dispatch/LA(%)	R&B (POTS)	30.88%	10,088						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B 4 1	B-1	LA(%)	BST - State	99.12%	$181,173,857	99.95%	$692,673		0.00011	-74.0463	YES
	Mean Time to Deliver Invoices - CRIS										
B 4 2	B-2	Region(business days)	BST - Region	4.35	1	3.74	1,300				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C 1 1	O-7	Local Interconnection Trunks/LA(%)	Diagnostic			77.78%	18				Diagnostic
	Reject Interval										
C 1 2	O-8	Local Interconnection Trunks/LA(%)	>= 85% w in 4 days			85.71%	14				YES
	FOC Timeliness										
C 1 3	O-9	Local Interconnection Trunks/LA(%)	>= 95% w in 10 days			100.00%	16				YES
	FOC & Reject Response Completeness										
C 1 4	O-11	Local Interconnection Trunks/LA(%)	>= 95%			100.00%	15				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C 1 5	O-11	Local Interconnection Trunks/LA(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C 2 1	P-4	Local Interconnection Trunks/LA(days)	Parity w Retail	17.00	9	12.00	1	8.732	9.20444	0.5432	YES
	Held Orders										
C 2 2	P-1	Local Interconnection Trunks/LA(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C 2 3	P-2	Local Interconnection Trunks/LA(%)	Parity w Retail	0.00%	9	0.00%	1		0.00000		YES
	Average Jeopardy Notice Interval										
C 2 4	P-2	Local Interconnection Trunks/LA(hours)	95% >= 48 hrs	***Not Applicable for Trunks***							
	% Missed Installation Appointments										
C 2 5	P-3	Local Interconnection Trunks/LA(%)	Parity w Retail	0.00%	9	0.00%	1		0.00000		YES
	% Provisioning Troubles within 30 Days										
C 2 6	P-9	Local Interconnection Trunks/LA(%)	Parity w Retail	0.00%	696	0.00%	7		0.00000		YES
	Average Completion Notice Interval										
C 2 7	P-5	Local Interconnection Trunks/LA(hours)	Parity w Retail	78.66	6	0.02	1	192.611	208.04333	0.3780	YES
	Total Service Order Cycle Time										
C 2 8	P-10	Local Interconnection Trunks/LA(days)	Diagnostic	***Under development***							
	Total Service Order Cycle Time (offered)										
C 2 9	P-10	Local Interconnection Trunks/LA(days)	Diagnostic	***Under development***							
	Service Order Accuracy										
C 2 11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/LA(%)	>= 95%			96.77%	31				YES
C 2 11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/LA(%)	>= 95%			96.15%	26				YES
C 2 11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/LA(%)	>= 95%			100.00%	25				YES
C 2 11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			100.00%	39				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C 3 1 1	M&R-1	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C 3 1 2	M&R-1	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.00%	10	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
C 3 2 1	M&R-2	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	122,438	0.00%	25,717		0.00000		YES
C 3 2 2	M&R-2	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.01%	122,438	0.00%	25,717		0.00006	0.6902	YES
	Maintenance Average Duration										
C 3 3 1	M&R-3	Local Interconnection Trunks/Dispatch/LA(hours)	Parity w Retail	0.00	0	0.00	0				YES
C 3 3 2	M&R-3	Local Interconnection Trunks/Non-Dispatch/LA(hours)	Parity w Retail	1.73	10	9.02	1	1.093	1.14593	-6.3544	NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	% Repeat Troubles within 30 Days										
C 3 4 1	M&R-4	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C 3 4 2	M&R-4	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	20.00%	10	0.00%	1		0.41952	0.4767	YES
	Out of Service > 24 hours										
C 3 5 1	M&R-5	Local Interconnection Trunks/Dispatch/LA(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C 3 5 2	M&R-5	Local Interconnection Trunks/Non-Dispatch/LA(%)	Parity w Retail	0.00%	10	0.00%	1		0.00000		YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C 4 1	B-1	LA(%)	BST - State	99.12%	$181,173,857	99.84%	$1,927,147		0.00007	-107.1227	YES
	Mean Time to Deliver Invoices - CABS										
C 4 2	B-2	Region(calendar days)	BST - Region	4.79	1	4.43	3,457				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C 5 1	TGP-1	LA	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D111	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D112	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D113	OSS-2	LENS/Region(%)	>= 99.5%			99.88%					YES
D114	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D115	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D116	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D117	OSS-2	TAG/Region(%)	>= 99.5%			99.96%					YES
D118	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D121	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.92%					YES
D122	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.92%					YES
D123	OSS-2	DSAP/Region(%)	>= 99.5%			99.94%					YES
D124	OSS-2	RSAG/Region(%)	>= 99.5%			99.90%					YES
D125	OSS-2	SOCS/Region(%)	>= 99.5%			99.92%					YES
D126	OSS-2	SONGS/Region(%)	>= 99.5%			99.92%					YES
D127	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D128	OSS-2	LNP Gateway/Region(%)	>= 99.5%			99.93%					YES
D129	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D1210	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D1211	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D1311	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.52	274,584				YES
D1312	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.52	274,584				YES
D1321	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.34	201,016				YES
D1322	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.34	201,016				YES
D1331	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	2.95	660,511	0.97	78,562				YES
D1332	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.63	246,979	0.97	78,562				YES
D1341	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	0.69	2,310				YES
D1342	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	0.69	2,310				YES
D1351	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	1.29	979,115				YES
D1352	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	1.29	979,115				YES
D1361	OSS-1	COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.75	38,316				YES
D1362	OSS-1	COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.75	38,316				YES
D1371	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.04	75,609				YES
D1372	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.04	75,609				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D1411	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.44	233,416				YES
D1412	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.44	233,416				YES
D1421	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.75	41,368				YES
D1422	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.75	41,368				YES
D1431	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D1432	OSS-1	ATLAS - MLH/Region (seconds)	- Diagnostic								Diagnostic
D1441	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1				Diagnostic
D1442	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1				Diagnostic
D1451	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	2.95	660,511	1.70	7,185				YES
D1452	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.63	246,979	1.70	7,185				YES
D1461	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	2.06	56,909				YES
D1462	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	2.06	56,909				YES
D1471	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	2.62	93,520				YES
D1472	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	2.62	93,520				YES
D1481	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.1***							
D1482	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.2***							
D1491	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.1***							
D1492	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.2***							

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D211	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D221	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D222	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D231	OSS-3	CRIS/Region(%)	>= 99.5%			99.92%					YES
D232	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.97%					YES
D233	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D234	OSS-3	MARCH/Region(%)	>= 99.5%			99.98%					YES
D235	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D236	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D237	OSS-3	SOCS/Region(%)	>= 99.5%			99.92%					YES
	Average Response Interval										
D2411	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	96.22%	1,760,653	95.27%	91,954		0.00065	14.6787	NO
D2412	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	99.02%	1,760,653	99.36%	91,954		0.00033	-10.2612	YES
D2413	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	0.98%	1,760,653	0.64%	91,954		0.00033	10.2612	YES
D2421	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.68%	50,395	9.30%	785		0.01111	1.2408	YES
D2422	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.70%	50,395	84.97%	785		0.01391	-2.3468	YES
D2423	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	18.30%	50,395	15.03%	785		0.01391	2.3468	YES
D2431	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	6.60%	31,065	18.01%	33,356		0.00196	-58.2862	YES
D2432	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	88.70%	31,065	95.12%	33,356		0.00250	-25.7146	YES
D2433	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	11.30%	31,065	4.88%	33,356		0.00250	25.7146	YES
D2441	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.65%	1,760,611	98.77%	92,723		0.00020	44.5473	NO
D2442	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,760,611	99.53%	92,723		0.00016	16.1364	NO
D2443	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,760,611	0.47%	92,723		0.00016	-16.1364	NO
D2451	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	97.95%	1,320,389	95.50%	56,173		0.00061	40.0028	NO
D2452	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.84%	1,320,389	98.29%	56,173		0.00017	88.5141	NO
D2453	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.16%	1,320,389	1.71%	56,173		0.00017	-88.5141	NO
D2461	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.78%	125,274	99.74%	5,722		0.00063	0.6738	YES
D2462	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.92%	125,274	99.83%	5,722		0.00038	2.5542	NO
D2463	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.08%	125,274	0.17%	5,722		0.00038	-2.5542	NO
D2471	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D2472	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D2473	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	67.64%	7,535	70.60%	364		0.02511	-1.1790	YES
D2481	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	42.76%	6,995	44.19%	86		0.05367	-0.2658	YES
D2482	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.18%	6,995	94.19%	86		0.01795	1.6701	NO
D2483	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	2.82%	6,995	5.81%	86		0.01795	-1.6701	NO
D2491	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D2492	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D2493	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	80.78%	67,552	72.59%	3,678		0.00667	12.2636	YES
D24101	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.85%	239,252	99.89%	14,802		0.00033	-1.2908	YES
D24102	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	239,252	99.99%	14,802		0.00013	-0.7889	YES
D24103	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	239,252	0.01%	14,802		0.00013	0.7889	YES
D24111	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	75.21%	66,851	74.39%	3,655		0.00734	1.1129	YES
D24112	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	98.81%	66,851	98.96%	3,655		0.00184	-0.7968	YES
D24113	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	1.19%	66,851	1.04%	3,655		0.00184	0.7968	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	COLLOCATION - Collocation										
	Average Response Time										
E111	C-1	Virtual/LA (calendar days)	<= 30 days			11	2				YES
E112	C-1	Physical-Caged/LA (calendar days)	<= 30 days			8	2				YES
E113	C-1	Physical-Cageless/LA (calendar days)	<= 30 days								
	Average Arrangement Time										
E121	C-2	Virtual-Ordinary/LA (calendar days)	<= 50 days			0	2				YES
E122	C-2	Physical Caged-Ordinary/LA (calendar days)	<= 120 days								
E123	C-2	Physical Caged-Extraordinary/LA (calendar days)	<= 180 days								
E124	C-2	Physical Caged-Augments - No Additional Space Req./LA (calendar days)	<= 60 days			21	3				YES
E125	C-2	Physical Cageless-Ordinary/LA (calendar days)	<= 120 days			66	1				YES
E126	C-2	Physical Cageless-Extraordinary/LA (calendar days)	<= 180 days								
E127	C-2	Physical Cageless-Augments - No Additional Space Req./LA (calendar days)	<= 60 days			42	1				YES
	% Due Dates Missed										
E131	C-3	Virtual/LA (%)	< 5% missed			0.00%	2				YES
E132	C-3	Physical/LA (%)	< 5% missed			0.00%	5				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F 1 1 1	O-3	Summary/Region(%)	Diagnostic			86.82%	236,181				Diagnostic
F 1 1 2	O-3	Aggregate/Region(%)	Diagnostic			86.82%	236,181				Diagnostic
F 1 1 3	O-3	Residence/Region(%)	>= 95%			90.39%	165,598				NO
F 1 1 4	O-3	Business/Region(%)	>= 90%			68.47%	5,636				NO
F 1 1 5	O-3	UNE/Region(%)	>= 85%			79.33%	64,940				NO
	% Flow Through Service Requests - Achieved										
F 1 2 1	O-3	Summary/Region(%)	Diagnostic			77.69%	263,262				Diagnostic
F 1 2 2	O-3	Aggregate/Region(%)	Diagnostic			77.69%	263,262				Diagnostic
F 1 2 3	O-3	Residence/Region(%)	Diagnostic			82.49%	181,451				Diagnostic
F 1 2 4	O-3	Business/Region(%)	Diagnostic			50.03%	7,714				Diagnostic
F 1 2 5	O-3	UNE/Region(%)	Diagnostic			68.82%	74,097				Diagnostic
	% Flow Through Service Requests - LNP										
F 1 3 1	O-3	Summary/Region(%)	>= 85%			86.96%	4,647				YES
F 1 3 2	O-3	Aggregate/Region(%)	>= 85%			86.96%	4,647				YES
F 1 3 3	O-3	Residence/Region(%)	Diagnostic								Diagnostic
F 1 3 4	O-3	Business/Region(%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F 2 1	PO-1	Loops/LA(%)	>= 95% w in 3 bus days			0.00%	1				NO
	Loop Makeup Inquiry (Electronic)										
F 2 2	PO-2	Loops/LA(%)	>= 95% w in 1 min			100.00%	243				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F 3 1 1	O-10	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% w in 5 bus days			96.67%	30				YES
F 3 1 2	O-10	Local Interoffice Transport/LA(%)	>= 95% w in 5 bus days								
	General - Ordering										
	Average Speed of Answer										
F 4 1	O-12	Region(seconds)	Parity w Retail	178.20	6,077,324	22.12	40,881				YES
	General - Maintenance Center										
	Average Answer Time										
F 5 1	M&R-6	Region(seconds)	Parity w Retail	82.14	2,175,215	27.35	82,158				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F 6 1	OS-1	LA(seconds)	PBD			6.12					PBD
	% Answered in 30 seconds										
F 6 2	OS-2	LA (%)	PBD			95.30%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F 7 1	DA-1	LA(seconds)	PBD			6.23					PBD
	% Answered in 20 seconds										