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August 23, 2001

The Honorable Michael Powell  
Chairman of the Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

**Re: Enhanced 911 – CC Docket Number: 94-102**

Dear Chairman Powell:

It has come to my attention from a variety of sources including a broadcast story on CNBC that the FCC is currently considering delaying the October 1, 2001 deadline for the commencement of the Enhanced 911 or E911 service. I would urge you not to delay this implementation in the interests of public safety.

I have long been aware of the FCC's requirement that location information be available to public safety agencies due largely to a personal experience that I had with one of my children who was in need of emergency care while on a camping trip. At that time, we only had access to a mobile phone and assumed that our location would be at least generally known to the 911 operator, but this turned out not to be the case. At the end of the day, we managed to get the care my child needed in plenty of time, but this experience made me acutely aware of the system's deficiencies and I began to take a personal interest in the technology associated with a possible solution to this issue.

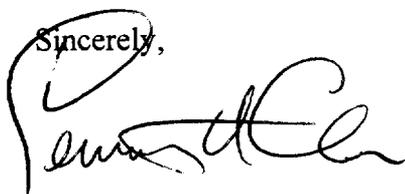
I am also involved in the telecommunications industry and so was easily able to keep up with the literature in the industry publications and even subscribed to a couple of extra journals to allow me to more readily follow the FCC's progress on E911. It was through this continued research that I became aware that more than one location technology does indeed exist today which can solve this problem. Furthermore, it is my understanding that all users of mobile phones have been paying into an E911 fund for many years now so that any argument by the carriers that the costs would be prohibitive should be disregarded.

I assumed, therefore, that the mandate would be honored, but was quite shocked by the recent CNBC report that indicated that a large delay might be granted to the carriers in the very near future. As that report indicated, at least one company has demonstrated their ability to meet and exceed the location requirements set by the FCC.

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Again, I urge you not to delay the implementation of E911. To do so would, in my humble opinion, be technically and fiscally unnecessary and would certainly deprive the American public of a very real and critical public safety service.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ken Close', written in a cursive style.

Kenneth H. Close