

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Agreed

59. Measurement:
Percent Trouble Reports Within 30 Days (I-30) of Installation
Definition:
Percentage of items that receive a network customer trouble report within 30 calendar days of service order completion.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• Non-measured reports (CPE, Interexchange, and Information reports).• UNE Combo <u>UNE-Ps</u> captured in the POTS or Specials measurements.• Trouble report received on the due date before service order completion.• Orders that are not N, T, or C.• PTRs as defined in PM 115.1
Business Rules:
A trouble report is counted if it is received within 30 days of a service order completion. The service order which generated the report must be an "add" in order for the trouble report to be counted. UNEs are selected based on a specific service code off of the circuit ID. This measurement is reported at a circuit level for all UNEs.

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Levels of Disaggregation:

- ~~Geographic~~ Geographic per State Agreements (See Appendix Four)
- 8.0 dB Loops
 - With Test Access
 - Without Test Access
- ~~15.0 dB Loops~~
 - ~~— With Test Access~~
 - ~~— Without Test Access~~
- BRI Loop With Test Access
- ISDN BRI Port
- DS1 Loop
 - With Test Access
- Dedicated Transport
 - DS1
 - DS3
- Subtending Channel
 - 23B
 - 1D
- Analog Trunk Port
- Subtending Digital Direct Combination Trunks
- Dark Fiber
- DSL Loops
 - Line Sharing
 - No Line Sharing
- Broadband DSL
 - Line Sharing
 - No Line Sharing

Calculation:

(# of UNEs that receive a network customer trouble report within 30 calendar days of service order completion ÷ total items installed) * 100

Report Structure:

Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.

Measurement Type:

~~Tier 1 High~~
~~Tier 2 High~~

	IL	IN	MI	OH	WI
Tier 1	High	High	Med	High	High
Tier 2	High	High	Med	High	High

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Benchmark:	<u>Retail Comparison:</u>
<u>Parity:</u> <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access <p style="margin-left: 20px;"><u>NOTE:</u> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state</p>	POTS (Res/Bus and FW)
5.0 dB Loops <ul style="list-style-type: none"> With Test Access Without Test Access 	VGPL
<ul style="list-style-type: none"> • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing • Broadband DSL <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	ISDN BRI ISDN BRI DS1 & ISDN PRI DS1 DS3 DDS DDS VGPL VGPL DS3 Parity w/Ameritech Affiliate 6% (No critical z-value applies) Parity w/Ameritech Affiliate 6% (No critical z-value applies)

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No Change - 5.0 dB Loop not offered in Ameritech; Measurement Type Updated Per MI Remedy Plan Ruling

60. Measurement:
Percent Ameritech Missed Due Dates Due To Lack Of Facilities
Definition:
Percentage of items with missed committed due dates due to lack of facilities.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• UNE Combo UNE-Ps captured in the POTS or Specials measurements.• Orders that are not N, T, or C.
Business Rules:
Includes orders with a completion date that is greater than the due date based on an Ameritech missed reason code for lack of facilities. This measurement is reported at a circuit level for all UNEs. Count any unsolicited FOC which modifies the due date as a missed due date.
Levels of Disaggregation:
<ul style="list-style-type: none">• Geographic <u>Geographic per State Agreements (See Appendix Four)</u>• 8.0 dB Loops<ul style="list-style-type: none">-- With Test Access-- Without Test Access• 5.0 dB Loops<ul style="list-style-type: none">— With Test Access— Without Test Access• BRI Loop With Test Access• ISDN BRI Port• DS1 Loop<ul style="list-style-type: none">-- With Test Access• Dedicated Transport<ul style="list-style-type: none">-- DS1-- DS3• Subtending Channel<ul style="list-style-type: none">-- 23B-- 1D• Analog Trunk Port• Subtending Digital Direct Combination Trunks• Dark Fiber• DSL Loops<ul style="list-style-type: none">-- Line Sharing-- No Line Sharing <p>NOTE: The above disaggregations are reported for > 30 calendar days & > 90 calendar days</p>

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Calculation:	Report Structure:																														
(# of UNEs with missed committed due dates due to lack of facilities ÷ total items installed) * 100	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.																														
Measurement Type:																															
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">Fier 1 Low</td> <td style="width: 15%;"></td> </tr> <tr> <td>Fier 2 None</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">IL</td> <td style="text-align: center;">IN</td> <td style="text-align: center;">MI</td> <td style="text-align: center;">OH</td> <td style="text-align: center;">WI</td> </tr> <tr> <td style="text-align: center;">Fier 1</td> <td style="text-align: center;">Low</td> <td style="text-align: center;">Low</td> <td style="text-align: center;">Med</td> <td style="text-align: center;">Low</td> <td style="text-align: center;">Low</td> </tr> <tr> <td style="text-align: center;">Fier 2</td> <td style="text-align: center;">None</td> </tr> </table>		Fier 1 Low						Fier 2 None							IL	IN	MI	OH	WI	Fier 1	Low	Low	Med	Low	Low	Fier 2	None	None	None	None	None
Fier 1 Low																															
Fier 2 None																															
	IL	IN	MI	OH	WI																										
Fier 1	Low	Low	Med	Low	Low																										
Fier 2	None	None	None	None	None																										
Benchmark:																															
<p><u>Parity:</u></p> <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access <i>NOTE:</i> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state • 5.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	<p><u>Retail Comparison:</u></p> <ul style="list-style-type: none"> POTS (Res/Bus and FW) ISDN BRI ISDN BRI DS1 & ISDN PRI DS1 DS3 DDS DDS VGPL VGPL DS3 Parity w/Ameritech Affiliate 5% (No critical z-value applies) 																														

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change - 5.0 dB Loop not offered in Ameritech

61. Measurement:

Average Delay Days for Missed Due Dates Due To Lack Of Facilities

Definition:

Average calendar days from due date to completion date on company missed items due to lack of facilities.

Exclusions:

- Specials and Interconnection Trunks.
- ~~UNE Combo~~UNE-Ps captured in the POTS or Specials measurements.
- Orders that are not N, T, or C.

Business Rules:

Includes orders missed due to lack of facilities that are selected based on the missed reason code. The source is WFA (Work Force Administration) and is at an item or circuit level. UNEs are selected based on a specific service code off of the circuit ID.

Levels of Disaggregation:

- ~~Geographic~~Geographic per State Agreements(See Appendix Four)
- 8.0 dB Loops
 - With Test Access
 - Without Test Access
- ~~5.0 dB Loops~~
 - ~~With Test Access~~
 - ~~Without Test Access~~
- BRI Loop With Test Access
- ISDN BRI Port
- DS1 Loop
 - With Test Access
- Dedicated Transport
 - DS1
 - DS3
- Subtending Channel
 - 23B
 - 1D
- Analog Trunk Port
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- Dark Fiber
- DSL Loops
 - Line Sharing
 - No Line Sharing
- Broadband DSL
 - Line Sharing
 - No Line Sharing

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Calculation:	Report Structure:
$\frac{\Sigma(\text{Completion date} - \text{UNE}(8\text{db loops are measured at the order level) due date})}{\text{total closed items with Ameritech caused missed due dates due to lack of facilities}}$	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.
Measurement Type:	
Tier 1 – None Tier 2 – None	
Benchmark:	
<p><u>Parity:</u></p> <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • 5.0 dB Loops <ul style="list-style-type: none"> With Test Access Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	<p><u>Retail Comparison:</u></p> <ul style="list-style-type: none"> POTS (Res/Bus and FW) ISDN BRI ISDN BRI DS1 & ISDN PRI DS1 DS3 DDS DDS VGPL VGPL DS3 Parity w/Ameritech Affiliate
<p><i>NOTE:</i> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state</p>	

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No Change -- 5.0 dB Loop not offered in Ameritech; Measurement Type Updated Per MI Remedy Plan Ruling

62. Measurement:
Average Delay Days For Ameritech Caused Missed Due Dates
Definition:
Average calendar days from due date to completion date on company missed items.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• UNE Combo <u>UNE-Ps</u> captured in the POTS or Specials measurements.• Orders that are not N, T, or C.
Business Rules:
The calculation is the difference in calendar days between the completion date and the due date. The source is WFA (Work Force Administration) and is at an item or circuit level. UNEs are selected based on a specific service code off of the circuit ID.
Levels of Disaggregation:
<ul style="list-style-type: none">• Geographic <u>Geographic per State Agreements</u> (See Appendix Four)• 8.0 dB Loops<ul style="list-style-type: none">-- With Test Access-- Without Test Access• 5.0 dB Loops<ul style="list-style-type: none">-- With Test Access-- Without Test Access• BRI Loop With Test Access• ISDN BRI Port• DS1 Loop<ul style="list-style-type: none">-- With Test Access• Dedicated Transport<ul style="list-style-type: none">-- DS1-- DS3• Subtending Channel<ul style="list-style-type: none">-- 23B-- 1D• Analog Trunk Port• Subtending Digital Direct Combination Trunks• Dark Fiber• DSL Loops<ul style="list-style-type: none">-- Line Sharing-- No Line Sharing

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Calculation:	Report Structure:																														
$\frac{\Sigma(\text{Completion date} - \text{UNE due date} + (\text{total closed items with Ameritech caused missed due dates}))}{\text{Measurement Type:}}$	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.																														
Measurement Type:																															
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">Tier 1 Medium</td> <td style="width: 15%;"></td> </tr> <tr> <td>Tier 2 None</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">H.</td> <td style="text-align: center;">IN</td> <td style="text-align: center;">MI</td> <td style="text-align: center;">OH</td> <td style="text-align: center;">WI</td> </tr> <tr> <td style="text-align: center;">Tier 1</td> <td style="text-align: center;">Med</td> </tr> <tr> <td style="text-align: center;">Tier 2</td> <td style="text-align: center;">None</td> </tr> </table>		Tier 1 Medium						Tier 2 None							H.	IN	MI	OH	WI	Tier 1	Med	Med	Med	Med	Med	Tier 2	None	None	None	None	None
Tier 1 Medium																															
Tier 2 None																															
	H.	IN	MI	OH	WI																										
Tier 1	Med	Med	Med	Med	Med																										
Tier 2	None	None	None	None	None																										
Benchmark:																															
<p><u>Parity:</u></p> <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access <u>NOTE:</u> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state □ 5.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	<p><u>Retail Comparison:</u></p> <p>POTS (Res/Bus and FW)</p> <p>ISDN BRI</p> <p>ISDN BRI</p> <p>DS1 & ISDN PRI</p> <p>DS1</p> <p>DS3</p> <p>DDS</p> <p>DDS</p> <p>VGPL</p> <p>VGPL</p> <p>DS3</p> <p>Parity w/Ameritech Affiliate</p> <p>6.5% (No critical z-value applies)</p>																														

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No Change – 5.0 dB Loop not offered in Ameritech; Measurement Type Updated Per MI Remedy Plan Ruling

63. Measurement:	
Percent Ameritech Caused Missed Due Dates > 30 days	
Definition:	
Percentage of items where installation was completed greater than 30 days following the due date.	
Exclusions:	
<ul style="list-style-type: none"> • Specials and Interconnection Trunks. • CLEC caused misses. 	
Business Rules:	
<p>This includes items completed after the Due Date, due to an Ameritech reason. This measurement is reported at a circuit level for all UNEs. Count any unsolicited FOC which modifies the due date as a missed due date.</p>	
Levels of Disaggregation:	
<ul style="list-style-type: none"> • Geographic <u>Geographic per State Agreements (See Appendix Four)</u> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • 5.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	
Calculation:	Report Structure:
$\left(\frac{\text{\# of UNEs completed greater than 30 days following the due date}}{\text{total items}} \right) * 100$	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.

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Delete - Agreed

64. Measurement:	
Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech	
Definition:	
A count of the total number of orders that were cancelled after the order due date. Only orders cancelled with Ameritech missed codes are included.	
Exclusions:	
<input type="checkbox"/> CLEC delayed orders. <ul style="list-style-type: none"> • Orders that are not N, T, or C. 	
Business Rules:	
Includes orders that are cancelled by the CLEC after the negotiated due date and prior to completion.	
Levels of Disaggregation:	
<input type="checkbox"/> Geographic, per State Agreements <input type="checkbox"/> 8.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access <input type="checkbox"/> 5.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access <input type="checkbox"/> BRI Loop With Test Access <input type="checkbox"/> ISDN BRI Port <input type="checkbox"/> DS1 Loop <ul style="list-style-type: none"> — With Test Access <input type="checkbox"/> Dedicated Transport <ul style="list-style-type: none"> — DS1 — DS3 <input type="checkbox"/> Subtending Channel <ul style="list-style-type: none"> — 23B — 1D <input type="checkbox"/> Analog Trunk Port <input type="checkbox"/> Subtending Digital Direct Combination Trunks <input type="checkbox"/> Dark Fiber <input type="checkbox"/> DSL Loops <ul style="list-style-type: none"> — Line Sharing — No Line Sharing 	
<hr/> NOTE: The count for the above disaggregations will be divided into the following days past due groupings: <ul style="list-style-type: none"> <input type="checkbox"/> 1-30 <input type="checkbox"/> 31-90 • >90 	
Calculation:	Report Structure:

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# of orders cancelled after the Due Date	Reported for individual CLECs, the aggregate of all CLECs, and Ameritech Affiliate.
Measurement Type:	
Tier 1 None	
Tier 2 None	
Benchmark:	
Parity with Ameritech Retail.	
Diagnostic. No benchmark required. The critical z allowance does not apply.	

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Delete - Agreed

64.1 Measurement:	
Average Delay Days for Ameritech Caused Canceled Orders — UNE	
Definition:	
Average calendar days from due date to Cancel date on company missed orders. Only orders cancelled with Ameritech missed codes are included.	
Exclusions:	
<input type="checkbox"/> CLEC delayed orders. <ul style="list-style-type: none"> • Orders that are not N, T, or C. 	
Business Rules:	
— Counts the average calendar days between the due date and the cancel date for orders that are cancelled by the customer after the negotiated due date and prior to completion.	
Levels of Disaggregation:	
<input type="checkbox"/> Geographic, per State Agreements <input type="checkbox"/> 8.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access <input type="checkbox"/> 5.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access <input type="checkbox"/> BRI Loop With Test Access <input type="checkbox"/> ISDN BRI Port <input type="checkbox"/> DS1 Loop <ul style="list-style-type: none"> — With Test Access <input type="checkbox"/> Dedicated Transport <ul style="list-style-type: none"> — DS1 — DS3 <input type="checkbox"/> Subtending Channel <ul style="list-style-type: none"> — 23B — 1D <input type="checkbox"/> Analog Trunk Port <input type="checkbox"/> Subtending Digital Direct Combination Trunks <input type="checkbox"/> Dark Fiber <input type="checkbox"/> DSL Loops <ul style="list-style-type: none"> — Line Sharing — No Line Sharing 	
— NOTE: The count for the above disaggregations will be divided into the following days past due groupings: <input type="checkbox"/> 1-30 <input type="checkbox"/> 31-90 <ul style="list-style-type: none"> • >90 	
Calculation:	Report Structure:

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(Total number of delay days)/ Total canceled orders Delay Days are Defined as (complete date — due date)	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.
Measurement Type:	
Tier 1 — None Tier 2 — None	
Benchmark:	
Parity with Ameritech Retail. Diagnostic. No benchmark required.	

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Maintenance

Agreed

65. Measurement:
Trouble Report Rate
Definition:
The number of network customer trouble reports within a calendar month per 100 UNEs.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• Non-measured reports (CPE, Interexchange, and Information reports).• <u>PTRs as defined in PM 115.1</u>
Business Rules:
Repair reports are entered into and tracked via WFA. Reports are counted in the month they close.
Levels of Disaggregation:
<ul style="list-style-type: none">• Geographic <u>Geographic per State Agreements (See Appendix Four)</u>• 8.0 dB Loops<ul style="list-style-type: none">-- With Test Access-- Without Test Access• 5.0 dB Loops<ul style="list-style-type: none">— With Test Access— Without Test Access• BRI Loop With Test Access• ISDN BRI Port• DS1 Loop<ul style="list-style-type: none">-- With Test Access• Dedicated Transport<ul style="list-style-type: none">-- DS1-- DS3• Subtending Channel<ul style="list-style-type: none">-- 23B-- 1D• Analog Trunk Port• Subtending Digital Direct Combination Trunks• Dark Fiber• DSL Loops<ul style="list-style-type: none">-- Line Sharing-- No Line Sharing• Interconnection Trunks• Broadband DSL<ul style="list-style-type: none">-- Line Sharing-- No Line Sharing

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Calculation:	Report Structure:
[# of network trouble reports ÷ (Total UNEs in service ÷ 100)]	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.
Measurement Type:	
Tier 1 – High <u>None</u>	
Tier 2 – High <u>None</u>	
Benchmark:	
<p><u>Parity:</u></p> <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access <u>NOTE:</u> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state □ 5.0 dB Loops <ul style="list-style-type: none"> — With Test Access — Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing • Interconnection Trunks • Broadband DSL <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 	<p><u>Retail Comparison:</u></p> <ul style="list-style-type: none"> POTS (Bus) ISDN BRI ISDN BRI DS1 & ISDN PRI DS1 DS3 DDS DDS VGPL VGPL DS3 Parity w/Ameritech Affiliate 3% (No critical z-value applies) Inter-office Trunks Parity w/Ameritech Affiliate 3% (No critical z-value applies)

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Agreed – New Measurement

65.1 Measurement

Trouble Report Rate net of installation and repeat reports

Definition:

The number of customer trouble reports exclusive of installation and repeat reports within a calendar month per 100 UNEs.

Exclusions:

- Specials and Interconnection Trunks.
- UNE Combos captured in the POTS or Specials measurements.
- Customer Premise Equipment, Interexchange Carrier/Competitive Access Provider, and Informational
- Excludes PTRs as defined in PM 115
- Excludes any trouble reports counted in PM 59 or PM 69.

Business Rules:

Repair reports are tracked by trouble ticket type. Reports are counted in the month they post.

Levels of Disaggregation:

- Geographic (See Appendix Four)
- 8.0 dB Loops
 - With Test Access
 - Without Test Access
- BRI Loop With Test Access
- ISDN BRI Port
- DS1 Loop
 - With Test Access
- Dedicated Transport
 - DS1
 - DS3
- Subtending Channel
 - 23B
 - 1D
- Analog Trunk Port
- Subtending Digital Direct Combination Trunks
- Dark Fiber
- DSL Loops
 - Line Sharing
 - No Line Sharing
- Broadband DSL
 - Line Sharing
 - No Line Sharing

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<u>Calculation:</u>	<u>Report Structure:</u>																		
<u>[Count of trouble reports less installation and repeat reports ÷ (Total UNEs in service ÷ 100)]</u>	<u>Reported for CLEC, all CLECs and SWBT and SWB affiliates.</u>																		
<u>Measurement Type:</u>																			
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	IL	IN	MI	OH	WI														
<u>Tier 1</u>	High	High	Med	High	High														
<u>Tier 2</u>	High	High	Med	High	High														
<u>Benchmark:</u>																			
<u>Parity:</u>	<u>Retail Comparison:</u>																		
<ul style="list-style-type: none"> • <u>8.0 dB Loops</u> <u>POTS (Bus)</u> <li style="padding-left: 20px;">-- <u>With Test Access</u> <li style="padding-left: 20px;">-- <u>Without Test Access</u> 																			
<u>NOTE: The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state</u>																			
<ul style="list-style-type: none"> • <u>BRI Loop With Test Access</u> <u>ISDN BRI</u> • <u>ISDN BRI Port</u> <u>ISDN BRI</u> • <u>DS1 Loop</u> <u>DS1 & ISDN PRI</u> <li style="padding-left: 20px;">-- <u>With Test Access</u> 																			
<ul style="list-style-type: none"> • <u>Dedicated Transport</u> <li style="padding-left: 20px;">-- <u>DS1</u> <u>DS1</u> <li style="padding-left: 20px;">-- <u>DS3</u> <u>DS3</u> 																			
<ul style="list-style-type: none"> • <u>Subtending Channel</u> <li style="padding-left: 20px;">-- <u>23B</u> <u>DDS</u> <li style="padding-left: 20px;">-- <u>1D</u> <u>DDS</u> 																			
<ul style="list-style-type: none"> • <u>Analog Trunk Port</u> <u>VGPL</u> • <u>Subtending Digital Direct</u> <li style="padding-left: 20px;"><u>Combination Trunks</u> <u>VGPL</u> 																			
<ul style="list-style-type: none"> • <u>Dark Fiber</u> <u>DS3</u> 																			
<ul style="list-style-type: none"> • <u>DSL Loops</u> <li style="padding-left: 20px;">-- <u>Line Sharing</u> <u>Parity w/Ameritech Affiliate</u> <li style="padding-left: 20px;">-- <u>No Line Sharing</u> <u>3% (No critical z-value applies)</u> 																			
<ul style="list-style-type: none"> • <u>Interconnection Trunks</u> <u>Inter-office Trunks</u> 																			
<ul style="list-style-type: none"> • <u>Broadband DSL</u> <li style="padding-left: 20px;">-- <u>Line Sharing</u> <u>Parity w/Ameritech Affiliate</u> <li style="padding-left: 20px;">-- <u>No Line Sharing</u> <u>3% (No critical z-value applies)</u> 																			

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change – Measurement Type Updated Per MI Remedy Plan Ruling

66. Measurement:																															
Percent Missed Repair Commitments																															
Definition:																															
Percentage of trouble reports not cleared by the commitment time due to Ameritech reasons.																															
Exclusions:																															
<ul style="list-style-type: none"> • Specials and Interconnection Trunks. • All Combos other than 8dB loops. • Non-measured reports (CPE, Interexchange, and Information reports). 																															
Business Rules:																															
The commitment time is defined as 24 hours. If the cleared date and time minus the receive date and time > 24 hours, it counts as a trouble report that missed the repair commitment. UNEs are selected based on a specific service code off of the circuit ID. Reports are counted the month they are closed.																															
Levels of Disaggregation:																															
<ul style="list-style-type: none"> • Geographic <u>Geographic per State Agreements (See Appendix Four)</u> • 2-Wire Analog 8dB Loop. • DSL Line Sharing • Broadband DSL <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing 																															
Calculation:	Report Structure:																														
(# of trouble reports not cleared by the commitment time for company reasons + total trouble reports) * 100	Reported for CLEC all CLECs, Ameritech, and Ameritech Affiliate.																														
Measurement Type:																															
<table border="1"> <tr> <td>Tier 1 High</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Tier 2 High</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>IL</td> <td>IN</td> <td>MI</td> <td>OH</td> <td>WI</td> </tr> <tr> <td>Tier 1</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> <tr> <td>Tier 2</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> </table>		Tier 1 High						Tier 2 High							IL	IN	MI	OH	WI	Tier 1	High	High	Med	High	High	Tier 2	High	High	Med	High	High
Tier 1 High																															
Tier 2 High																															
	IL	IN	MI	OH	WI																										
Tier 1	High	High	Med	High	High																										
Tier 2	High	High	Med	High	High																										
Benchmark:																															
Parity with Ameritech POTS Business for 2-Wire Analog 8dB Loop. Parity with Ameritech Affiliate for DSL line sharing and no line sharing.																															

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change - 5.0 dB Loop not offered in Ameritech; Measurement Type Updated Per MI Remedy Plan Ruling

67. Measurement:
Mean Time To Restore
Definition:
Average duration of network CLEC trouble reports from the receipt of the CLEC trouble report to the time the trouble report is cleared.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• Non-measured reports (CPE, Interexchange, and Information reports).• No Access Time.• Delayed Maintenance Time.
Business Rules:
The start time is when the report is received. The stop time is when the report is cleared in WFA.

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Levels of Disaggregation:

- ~~Geographic~~ Geographic per State Agreements (See Appendix Four)
- 8.0 dB Loops
 - With Test Access
 - Without Test Access
- ~~15.0 dB Loops~~
 - ~~— With Test Access~~
 - ~~— Without Test Access~~
- BRI Loop With Test Access
- ISDN BRI Port
- DS1 Loop
 - With Test Access
- Dedicated Transport
 - DS1
 - DS3
- Subtending Channel
 - 23B
 - 1D
- Analog Trunk Port
- Subtending Digital Direct Combination Trunks
- Dark Fiber
- DSL Loops
 - Line Sharing
 - No Line Sharing
- Broadband DSL
 - Line Sharing
 - No Line Sharing

NOTE: Above disaggregations also reported for Dispatch and No Dispatch

Calculation:	Report Structure:																		
$\frac{\sum[(\text{Date and time trouble report is cleared}) - (\text{date and time trouble report is received})] \div \text{total network customer trouble reports}}$	Reported for CLEC all CLECs, Ameritech, and Ameritech Affiliate.																		
Measurement Type:																			
<table border="1"> <thead> <tr> <th></th> <th>IL</th> <th>IN</th> <th>MI</th> <th>OH</th> <th>WI</th> </tr> </thead> <tbody> <tr> <td>Tier 1</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> <tr> <td>Tier 2</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> </tbody> </table>			IL	IN	MI	OH	WI	Tier 1	High	High	Med	High	High	Tier 2	High	High	Med	High	High
	IL	IN	MI	OH	WI														
Tier 1	High	High	Med	High	High														
Tier 2	High	High	Med	High	High														

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Benchmark:

Parity:

Retail Comparison:

- | | |
|--|---|
| <ul style="list-style-type: none"> • 8.0 dB Loops -- Dispatched <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • 8.0 dB Loops – Non-Dispatched <ul style="list-style-type: none"> -- With Test Access -- Without Test Access | <ul style="list-style-type: none"> POTS (Res/Bus and FW) POTS (Res/Bus and NFW) |
| <p><u>NOTE:</u> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state</p> | |
| <p>15.0 dB Loops</p> <ul style="list-style-type: none"> — With Test Access — Without Test Access | <p>VGPL</p> |
| <ul style="list-style-type: none"> • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing • Broadband DSL <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing | <ul style="list-style-type: none"> ISDN BRI ISDN BRI DS1 & ISDN PRI DS1 DS3 DDS DDS VGPL VGPL DS3 Parity w/Ameritech Affiliate
9 Hours (No critical z-value applies) Parity w/Ameritech Affiliate
9 Hours (No critical z-value applies) |

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change - Measurement Type Updated Per MI Remedy Plan Ruling

68. Measurement:																															
Percent Out Of Service (OOS) < "24" Hours																															
Definition:																															
Percentage of OOS trouble reports cleared in less than 24 hours.																															
Exclusions:																															
<ul style="list-style-type: none"> • Specials and Interconnection Trunks. • All Combos other than 8dB loops. • Non-measured reports (CPE, Interexchange, and Information reports). 																															
Business Rules:																															
The close date and time minus the receive date and time must be greater than 0 and less than 24 hours for it to count as a trouble report that was cleared in less than 24 hours.																															
Levels of Disaggregation:																															
<ul style="list-style-type: none"> • Geographic <u>Geographic per State Agreements</u> (See Appendix Four) • 2-Wire Analog 8dB Loop. 																															
Calculation:	Report Structure:																														
(# of OOS trouble reports < 24 hours ÷ total OOS trouble reports) * 100	Reported for CLEC all CLECs, Ameritech, and Ameritech Affiliate.																														
Measurement Type:																															
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">Tier 1 - Medium</td> <td style="width: 15%;"></td> </tr> <tr> <td>Tier 2 - None</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">IL</td> <td style="text-align: center;">IN</td> <td style="text-align: center;">MI</td> <td style="text-align: center;">OH</td> <td style="text-align: center;">WI</td> </tr> <tr> <td style="text-align: center;">Tier 1</td> <td style="text-align: center;">Med</td> </tr> <tr> <td style="text-align: center;">Tier 2</td> <td style="text-align: center;">None</td> </tr> </table>		Tier 1 - Medium						Tier 2 - None							IL	IN	MI	OH	WI	Tier 1	Med	Med	Med	Med	Med	Tier 2	None	None	None	None	None
Tier 1 - Medium																															
Tier 2 - None																															
	IL	IN	MI	OH	WI																										
Tier 1	Med	Med	Med	Med	Med																										
Tier 2	None	None	None	None	None																										
Benchmark:																															
Parity with Ameritech POTS Business and Residence combined.																															

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change -- 5.0 dB Loop not offered in Ameritech; Measurement Type Updated Per MI Remedy Plan Ruling

69. Measurement:
Percent Repeat Reports
Definition:
Percentage of network customer trouble reports received within 30 calendar days of a previous customer trouble report.
Exclusions:
<ul style="list-style-type: none">• Specials and Interconnection Trunks.• Non-measured reports (CPE, Interexchange, and Information reports).
Business Rules:
Includes customer trouble reports received within 30 calendar days of an original customer report. When the second report is received in 30 days, the original report is marked as an Original of a Repeat, and the second report is marked as a Repeat. If a third report is received within 30 days, the second report is marked as an Original of a Repeat as well as being a Repeat, and the third report is marked as a Repeat. In this case there would be two repeat reports. If either the original or the second report within 30 days is a measured report, then the second report counts as a Repeat report.

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Levels of Disaggregation:

- ~~Geographic~~, Geographic per State Agreements (See Appendix Four)
- 8.0 dB Loops
 - With Test Access
 - Without Test Access
- ~~5.0 dB Loops~~
 - ~~-- With Test Access~~
 - ~~-- Without Test Access~~
- BRI Loop With Test Access
- ISDN BRI Port
- DS1 Loop
 - With Test Access
- Dedicated Transport
 - DS1
 - DS3
- Subtending Channel
 - 23B
 - 1D
- Analog Trunk Port
- Subtending Digital Direct Combination Trunks
- Dark Fiber
- DSL Loops
 - Line Sharing
 - No Line Sharing
- Interconnection Trunks
- Broadband DSL
 - Line Sharing
 - No Line Sharing

Calculation:

(# of network customer trouble reports received within 30 calendar days of a previous customer trouble report ÷ total network customer trouble reports) * 100

Report Structure:

Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.

Measurement Type:

~~Fier 1 High~~

~~Fier 2 High~~

	IL	IN	MI	OH	WI
Fier 1	High	High	Med	High	High
Fier 2	High	High	Med	High	High

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Benchmark:

Parity:

Retail Comparison:

- | | |
|---|---|
| <ul style="list-style-type: none"> • 8.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access <u>NOTE:</u> The Ameritech comparable to the 8dB loop with test access is the basic 2-wire POTS loop. Acceptable dB level varies by state 15.0 dB Loops <ul style="list-style-type: none"> -- With Test Access -- Without Test Access • BRI Loop With Test Access • ISDN BRI Port • DS1 Loop <ul style="list-style-type: none"> -- With Test Access • Dedicated Transport <ul style="list-style-type: none"> -- DS1 -- DS3 • Subtending Channel <ul style="list-style-type: none"> -- 23B -- 1D • Analog Trunk Port • Subtending Digital Direct Combination Trunks • Dark Fiber • DSL Loops <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing • Interconnection Trunks • Broadband DSL <ul style="list-style-type: none"> -- Line Sharing -- No Line Sharing | <p>POTS (Res and Bus FW)</p>
<p>VGPL</p>
<p>ISDN BRI</p> <p>ISDN BRI</p> <p>DS1 & ISDN PRI</p>
<p>DS1</p> <p>DS3</p>
<p>DDS</p> <p>DDS</p> <p>VGPL</p>
<p>VGPL</p> <p>DS3</p>
<p>Parity w/Ameritech Affiliate
12% (No critical z-value applies)</p> <p>Parity w/Retail Equivalent</p>
<p>Parity w/Ameritech Affiliate
6% (No critical z-value applies)</p> |
|---|---|

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Interconnection Trunks

Agreed

70. Measurement:																			
Percentage of Trunk Blockage (Call Blockage)																			
Definition:																			
Percentage of calls blocked on outgoing traffic from Ameritech end office to CLEC end office and from Ameritech tandem to CLEC end office.																			
Exclusions:																			
<ul style="list-style-type: none"> • Weekends and Holidays • If CLECs have trunks busied-out for maintenance at their end, or if they have other network problems which are under their control. • Ameritech is ready for turn-up on Due Date and CLEC is not ready or not available for turn-up of trunks. • If CLEC does not take action upon receipt of Trunk Group Service Request (TGSR) or ASR within 3 days when a Call Blocking situation is identified by Ameritech or in the timeframe specified in the ICA. • If CLEC fails to provide a forecast. • If CLEC's actual trunk usage, as shown by Ameritech from traffic usage studies, is more than 25% above CLEC's most recent forecast, which must have been provided within the last six-months unless a different timeframe is specified in an interconnection agreement. <p>The exclusions do not apply if Ameritech fails to timely provide CLEC with traffic utilization data reasonably required for CLEC to develop its forecast or if Ameritech refuses to accept CLEC trunk orders (ASRs or TGSRs) that are within the CLEC's reasonable forecast regardless of what the current usage data is.</p>																			
Business Rules:																			
Blocked calls and total calls are gathered during 20 business days.																			
Levels of Disaggregation:																			
<ul style="list-style-type: none"> • Ameritech end office to CLEC end office. • Ameritech tandem to CLEC end office. 																			
Calculation:	Report Structure:																		
(# of blocked calls ÷ total calls offered) * 100	Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliate.																		
Measurement Type:																			
<table border="1"> <tr> <td></td> <td>IL</td> <td>IN</td> <td>MI</td> <td>OH</td> <td>WI</td> </tr> <tr> <td>Tier 1</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> <tr> <td>Tier 2</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> </table>			IL	IN	MI	OH	WI	Tier 1	High	High	Med	High	High	Tier 2	High	High	Med	High	High
	IL	IN	MI	OH	WI														
Tier 1	High	High	Med	High	High														
Tier 2	High	High	Med	High	High														

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Benchmark:

Dedicated Trunk Groups not to exceed blocking standard of B.01 = IL, IN, MI, OH, WI; Parity with Ameritech Retail = to be reported in Illinois, though performance greater than or equal to the benchmark not in parity with Ameritech Retail will not be subject to remedy payments, and will not be reported as a "missed" result.
Performance below the benchmark in Illinois, regardless of whether or not in parity with Ameritech Retail, will result in Ameritech being subject to remedy payments for this measurement.

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change

70.1 Measurement	
Trunk Blockage Exclusions	
Definition:	
Number of calls blocked on outgoing traffic from AIT end office to CLEC end office and from AIT tandem to CLEC end office that are excluded from the trunk blockage data reported under PM 70.	
Exclusions:	
<ul style="list-style-type: none"> • Weekends and Holidays • If CLECs have trunks busied-out for maintenance at their end, or if they have other network problems which are under their control. • Ameritech is ready for turn-up on Due Date and CLEC is not ready or not available for turn-up of trunks. • If CLEC does not take action upon receipt of Trunk Group Service Request (TGSR) or ASR within 3 days when a Call Blocking situation is identified by Ameritech or in the timeframe specified in the ICA. • If CLEC fails to provide a forecast. • If CLEC's actual trunk usage, as shown by Ameritech from traffic usage studies, is more than 25% above CLEC's most recent forecast, which must have been provided within the last six-months unless a different timeframe is specified in an interconnection agreement. <p>The exclusions do not apply if Ameritech fails to timely provide CLEC with traffic utilization data reasonably required for CLEC to develop its forecast or if Ameritech refuses to accept CLEC trunk orders (ASRs or TGSRs) that are within the CLEC's reasonable forecast regardless of what the current usage data is.</p>	
Business Rules	
Number of blocked calls and total calls excluded from the monthly blockage data reported under Performance Measurement 70. No penalties or liquidated damages apply.	
Levels of Disaggregation:	
By Market Region.	
Calculation:	Report Structure:
Count of Excluded blocked calls	Reported for CLEC and all CLECs.
Measurement Type:	
Tier-1 None	
Tier-2 None	
Benchmark:	
Diagnostic	

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

No Change

70.2 Measurement:

Percentage of Trunk Blockage (Trunk Groups)

Definition:

Percentage of trunk groups (TGs) with calls blocked on outgoing traffic from Ameritech end office to CLEC end office, and from Ameritech tandem office to CLEC end office. This measure is evaluated using a three month rolling average of trunk group blockage. (This measure is only valid if a CLEC has 20 or more trunk groups.)

Exclusions:

- If CLECs have more than 10% of the trunks of a particular TG busied-out for maintenance at their end, that TG will be excluded from that months calculations.
- A TG may be excluded from the calculations for a particular month if AT&T is found to be not ready for turn-up on the negotiated Due Date in 3 consecutive instances within the month.
- If CLEC does not take action upon receipt of Trunk Group Service Request (TGSR) or ASR within 3 business days when a Call Blocking situation is identified in a Final Trunk Group by Ameritech or in the timeframe specified in the ICA, (Article 4.3.13) the TG in question may be excluded from the calculations for that particular month.
- If CLEC fails to provide a forecast for a particular TG, that TG will be excluded from calculations until a forecast is provided.
- If CLECs actual "trunks required" calculation, as shown by Ameritech from traffic usage studies, is more than 150% of CLEC's forecast for the TG in question, which was delivered to Ameritech 6 months prior, unless a different timeframe is specified in an interconnection agreement., that particular TG may be excluded from the calculations for that particular month.
- New trunk groups that have not been in service for six months may be excluded from calculations for that 6 month period. Nevertheless, utilization data will be gathered upon turn-up of the TG.

The exclusions do not apply if Ameritech fails to timely provide the CLEC with traffic utilization data reasonably required for CLEC to develop its forecast or if Ameritech refused to accept CLEC trunk orders (ASRs or TGSRs) that are within the CLEC's forecast regardless of what the current usage data is.

Business Rules:

Blocked calls and total calls are gathered on all reportable trunk groups during the official 20 day study month. Busy hour statistics are determined for reporting purposes.

Levels of Disaggregation:

- Ameritech end office to CLEC end office.
- Ameritech tandem to CLEC end office.

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Calculation: (# of trunk groups exceeding 1% blocking for each of three consecutive months / total # trunk groups in service).	Report Structure: Reported for CLEC, all CLECs, Ameritech, and Ameritech Affiliates.
Measurement Type: Tier-1 None Tier-2 None	
Benchmark: Diagnostic. 99% of trunk groups not exceeding 1% blocking for three consecutive months, as a rolling average, with no single TG exceeding 1% blocking for more than 1 month.	

AMERITECH PERFORMANCE MEASUREMENT USER GUIDE

Agreed – Title Clarification; Measurement Type Updated Per MI Remedy Plan Ruling

71. Measurement:																			
Common Transport Trunk <u>Group</u> Blockage																			
Definition:																			
Percentage of local common transport trunk groups exceeding 2% blockage.																			
Exclusions:																			
No data is collected on weekends.																			
Business Rules:																			
Blocked calls and total calls are gathered during the official 20 day study for intraLATA traffic month.																			
Levels of Disaggregation:																			
<ul style="list-style-type: none"> • Common trunk groups where CLECs share ILEC trunks • Common trunk groups for CLECs not shared by ILEC 																			
Calculation:	Report Structure:																		
(# of common transport trunk groups exceeding 2% blocking ÷ total common transport trunk groups) * 100.	Reported on local common transport trunk groups, and Ameritech Affiliate.																		
Measurement Type:																			
Tier 1 – None Tier 2 – High																			
<table border="1"> <thead> <tr> <th></th> <th>IL</th> <th>IN</th> <th>MI</th> <th>OH</th> <th>WI</th> </tr> </thead> <tbody> <tr> <td>Tier 1</td> <td>None</td> <td>None</td> <td>None</td> <td>None</td> <td>None</td> </tr> <tr> <td>Tier 2</td> <td>High</td> <td>High</td> <td>Med</td> <td>High</td> <td>High</td> </tr> </tbody> </table>			IL	IN	MI	OH	WI	Tier 1	None	None	None	None	None	Tier 2	High	High	Med	High	High
	IL	IN	MI	OH	WI														
Tier 1	None	None	None	None	None														
Tier 2	High	High	Med	High	High														
Benchmark:																			
2% of trunk groups not to exceed 2% blockage, State Standard of 3% or parity, whichever allows less blocking in a given month.																			