



COMMUNICATIONS SOLUTIONS

Mitel Communications Solutions
3720 N. 124th St., Suite G
Milwaukee, WI 53222 USA
Telephone: (414) 438-1300
Fax: (414) 438-1902

SPIN #143005046

RECEIVED

JAN 29 2002

FCC MAIL ROOM

Federal Communications Commission
Office of the Secretary
445 12th Street, SW, Room TW-A325
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

Reference CC Docket Nos. 96-45 and 97-21

Dear Sir/Madam:

We have received an Administrator's Decision on Invoice Deadline Exception Request. This request was denied.

The first enclosed SLD invoice #9112500252, FRN #145268, 471 Application number 110953 and invoice amount \$30,940.50 was submitted along with numerous other invoices to the Schools and Libraries Division back in 1999. The second enclosed SLD invoice #9112900841, FRN#145295, 471 Application number 110953 and invoice amount \$52,029.60 was also submitted with numerous other invoices to the Schools and Libraries Division back in 1999.

I realize that you had made contacts to our invoicing/credit department, however, with changes in personnel these employees did not know about these two open invoices.

We are requesting that we receive payment on the above two invoices from the Schools and Libraries Division. We have installed all the equipment at Milwaukee Public Schools.

Somehow in the extended length of this contract with Milwaukee Public Schools these two invoices were misplaced and Mitel has tried to receive funding for services that we have performed.

We would appreciate your assistance in this appeal of your decision that we are providing the invoices and all the needed information to the SLD that Mitel could receive payment for these two invoices.

Thank you in advance for your cooperation.

Sincerely,

Correen Oestreich
Strategic Account Representative
414-438-1300 ext 2221.
Correen_Oestreich@Mitel.com

No. of Copies rec'd _____
List ABCDE _____



Administrator's Decision on Invoice Deadline Exception Request

December 12, 2001

Robert Willman/Carla Burnett
Mitel Telecommunications Solutions, Inc.
Re: Milwaukee S.D.
3720 N. 124th Street, Suite G
Milwaukee, WI 53222

Re: Vendor Invoice #: BLANK Invoice Date: BLANK
BEAR or SPT: BLANK

SLD Invoice #: BLANK
SLD Line #: BLANK
474 Application Number: 110953
Funding Request Numbers: 145268, 145295
Your Correspondence Dated: May 12, 2000

After thorough review and investigation of all relevant facts, the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company ("USAC") has made its decision in regard to your deadline exception request of SLD's Invoice Decision for the Invoice Number indicated above. This letter explains the basis of SLD's decision. The date of this letter begins the 30-day time period for appealing this decision to the Federal Communications Commission ("FCC"). If your request included more than one Invoice Number, please note that for each Invoice for which a request is submitted, a separate letter is sent.

Invoice Number: BLANK Line: BLANK

Decision on Appeal: **Dismissed**
Explanation: No invoice submitted; Other reason

FCC rules require that all payments be made by the end of the first calendar quarter following the end of the funding year. We have no record of you submitting an invoice within the required timeframe.

We have contacted you several times requesting copies of the 474 (Invoice form) that you have submitted in order to review your request. The copies have not been forthcoming. When these copies are available please resubmit your request for a deadline exception.

FCC REVIEW OF THE ADMINISTRATOR'S DECISION

If you believe there is a basis for further examination of your request, you may file an appeal with the Federal Communications Commission, Office of the Secretary, 445 12th Street, SW, Room TW-A325, Washington, DC 20554. Please reference CC Docket Nos. 96-45 and 97-21 on the first page of your appeal. Before preparing and submitting your appeal, please be sure to review the FCC rules concerning the filing of an appeal of an Administrator's Decision, which are posted on the website at www.universalservice.org. **You must file your appeal with the FCC no later than 30 days from the date on this letter for your appeal to be filed in a timely fashion.**

We thank you for your continued support, patience, and cooperation during the appeal process.

Schools and Libraries Division
Universal Service Administrative Company



Mitel Communications Solutions
350 Legget Drive
Kanata, Ontario K2K 1X3
Telephone: (613) 592-2122
Fax: (613) 591-2318

Correspondence Unit
USAC Schools and Libraries Division
80 South Jefferson Road
Whippany, NJ 07891

Re: Extension Request
Spin Number: 143005046
Entity Name: Mitel Communications Solutions, Inc.
Address: 350 Legget Drive
Kanata, Ontario K2K 1X3
471 Application Number: 110953
Funding Request Numbers: 145268 and 145295

Mitel Communications Solutions is requesting an extension for funding request number 145268 and 145295.

We submitted these invoices in the beginning of December of 1999. We have inquired with the invoice department of the Schools and Libraries Division and they do not have any records of these two invoices. We have received payments on other invoices submitted and we feel the invoices must have been lost in the process. We would like to be granted an extension for these two invoices. The Schools and Libraries Division has paid other funding request numbers in the same 471 application number such as 145193, 145184, 145246.

Please advise of your decision for an extension.

Thank you in advance for your assistance in this matter.

Sincerely,

A handwritten signature in cursive script that reads 'Robert Willman'.

Robert Willman
Mitel Communications Solutions, Inc.

Universal Service for Schools and Libraries

Please read instructions before completing.

This form can be filed online or by mail.

Estimated Average Burden Hours Per Response: 1.5 hours
(To be completed by Service Providers)

SERVICE PROVIDER Invoice Form

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

NOTICE TO INDIVIDUALS: Section 69.619 of the Federal Communications Commission's rules requires the fund administrator to review bills for services and to determine the amount of universal service support to be disbursed to service providers. All service providers that have signed a contract or have tariffs in effect under which they provide discounted service to eligible schools and libraries who have received a Funding Commitment Decisions Letter from the fund administrator are required to submit this Service Provider Invoice Form to obtain universal service support for the amount of the discounts provided to eligible schools and libraries. This Service Provider Invoice Form informs the fund administrator of the amount of the discounts provided to eligible schools and libraries and for which the service provider seeks universal service support. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party in a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

If you do not provide the information requested on the form, your application may be returned without action or your application may be delayed.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554.

1. Service Provider Name (30 characters maximum)	Mitel Telecommunications Solutions		
2. Service Provider Identification Number (SPIN) (9 characters maximum)	143005046		
3. Contact Name (30 characters maximum)	Correen Oestreich		
4. Contact Telephone Number (14 digits maximum)	Area Code: 414	Phone Number: 831-3621	Ext.:
Contact Fax Number (10 digits maximum)	Area Code: 414	Fax Number: 438-1902	
Contact Email Address (100 characters maximum)	Correen-Oestreich@mitel.com		
5. Invoice Number (25 characters maximum)	9112500252		
6. Invoice Date to SLD (mmddyyyy)	11-25-1999		
7. Total Invoice Amount (sum on Column (14) - 14.2 digits maximum)	\$30,940.50		

SERVICE PROVIDER Invoice Form

	(8) FCC Form 471 Application Number (up to 10 digits) <small>(from Funding Commitment Decisions Letter)</small>	(9) Funding Request Number (FRN) (up to 10 digits) <small>(from Funding Commitment Decisions Letter)</small>	(10) Bill Frequency (e.g., Monthly, Quarterly, Annually, One- time, Other)	(11) Customer Billed Date (mmyyyy)	(12) Shipping Date to Customer or Last Day of Work Performed (mmddyyyy)	(13) Total (Undiscounted) Amount for Service per FRN (14.2 digits max.)	(14) Discount Amount Billed to SLD (14.2 digits max.)
				For each FRN, there should be an entry in Column (11) or Column (12) but NOT BOTH			
1	110953	145268	one time	11-25-1999	07-16-1999	68,216.00	30,940.50
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							



MITEL
Mitel Communications Solutions, Inc.

Invoice

ALL BILLING INQUIRIES, please call 1-800-967-2455
Detach lower portion and return with payment to:

MITEL Communications Solutions, Inc.
Department: 77415
Detroit, MI 48277-0415

CUSTOMER CODE 97082601
CUSTOMER ORDER # METRO ROOSEVELT
MITEL REF. # X906070016

INVOICE # 9112500252
INVOICE DATE 11/25/99

BILL TO:

SCHOOLS AND LIBRARIES
c/o Ms. Smith
3833 Greenway Drive
Lawrence, KS 66046

SITE:

MPS - METRO(242)
1758 NORTH 9TH STREET
MILWAUKEE, WI
53222
USA

DESCRIPTION

Milestone Bill, Job X906070016
Job Type: INSTALL SX2000MI.

INVOICE FOR E-RATE FUNDING. FUNDING REQUEST
NUMBER 145268.

EQUIPMENT INSTALLED SX2000 MICROLIGHT
EQUIPMENT SHIP DATE 16/JUL/99.

Total Before Taxes: 30,940.50
Tax: 0.00
Amount Due: 30,940.50

Page 1 of 1

**DETACH
HERE**

We cannot accept the return of any goods without our written consent. Billing prices on all unified orders are those in effect on date shipment is made. Prices subject to change without notice. We hereby certify that these goods were produced in compliance with all applicable requirements of Section 6, 7 and 12 of the Fair Labor Standards Act, as amended, and of regulations and orders of the United States Department of Labor under Section 14 thereof.

**DETACH
HERE**

Please Detach and return this portion with Payment to: MITEL Communications Solutions, Inc.
Department: 77415
Detroit, MI 48277-0415

MILWAUKEE PUBLIC SCHOOLS
5225 WEST VLIET STREET
P.O. BOX 2181
MILWAUKEE, WI
53201
USA

Please Return This Portion With Payment

Do Not Staple, Fold, Mark, or Otherwise Mutilate

METRO ROOSEVELT 97082601 9112500252 0003094050 2

Do not write in this space.

Approval by OMB

3060 – 0856

Universal Service for Schools and Libraries

Estimated Average Burden Hours Per Response: 1.5 hours

Please read instructions before completing.

This form can be filed online or by mail.

(To be completed by Service Providers)

SERVICE PROVIDER Invoice Form

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

NOTICE TO INDIVIDUALS: Section 69.619 of the Federal Communications Commission's rules requires the fund administrator to review bills for services and to determine the amount of universal service support to be disbursed to service providers. All service providers that have signed a contract or have tariffs in effect under which they provide discounted service to eligible schools and libraries who have received a Funding Commitment Decisions Letter from the fund administrator are required to submit this Service Provider Invoice Form to obtain universal service support for the amount of the discounts provided to eligible schools and libraries. This Service Provider Invoice Form informs the fund administrator of the amount of the discounts provided to eligible schools and libraries and for which the service provider seeks universal service support. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party in a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

If you do not provide the information requested on the form, your application may be returned without action or your application may be delayed.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554.

1. Service Provider Name (30 characters maximum)	Mitel Telecommunications Solutions		
2. Service Provider Identification Number (SPIN) (9 characters maximum)	143005046		
3. Contact Name (30 characters maximum)	Correen Oestreich		
4. Contact Telephone Number (14 digits maximum)	Area Code: 414	Phone Number: 831-3621	Ext.:
Contact Fax Number (10 digits maximum)	Area Code: 414	Fax Number: 438-1902	
Contact Email Address (100 characters maximum)	Correen-Oestreich@Mitel.com		
5. Invoice Number (25 characters maximum)	9112900841		
6. Invoice Date to SLD (mmddyyyy)	11/29/1999		
7. Total Invoice Amount (sum on Column (14) – 14.2 digits maximum)	\$52,029.60		

SERVICE PROVIDER Invoice Form

	(8) FCC Form 471 Application Number (up to 10 digits) (from Funding Commitment Decisions Letter)	(9) Funding Request Number (FRN) (up to 10 digits) (from Funding Commitment Decisions Letter)	(10) Bill Frequency (e.g., Monthly, Quarterly, Annually, One- time, Other)	(11) Customer Billed Date (mmyyyy)	(12) Shipping Date to Customer or Last Day of Work Performed (mmddyyyy)	(13) Total (Undiscounted) Amount for Service per FRN (14.2 digits max.)	(14) Discount Amount Billed to SLD (14.2 digits max.)
				For each FRN, there should be an entry in Column (11) or Column (12) but NOT BOTH			
1	110953	145295	One-time	11/1999	07/16/1999	\$65,037.00	\$52,029.60
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							



Invoice

Detach lower portion and return with payment to:

MITEL Networks Solutions, Inc.
Department: 77415
Detroit, MI 48277-0415

CUSTOMER CODE 97082601
CUSTOMER ORDER # RIVERSIDE UNIVERSITY
MITEL REF. # X907220001

INVOICE # 9112900841
INVOICE DATE 11/29/99

BILL TO:

SCHOOLS AND LIBRARIES
c/o Ms. Smith
3833 Greenway Drive
Lawrence, KS 66046

SITE:

MPS - RIVERSIDE UNIVERSITY HIGH SCH
1615 EAST LOCUST STREET
MILWAUKEE, WI
53211
USA

DESCRIPTION

Milestone Bill, Job X907220001
Job Type: INSTALL SX2000ML

INVOICE FOR E-RATE PORTION OF INSTALL AS PER
INSTALLATION CONTRACT.

Total Before Taxes: 52,029.60
Tax: 0.00
Amount Due: 52,029.60

DETACH HERE We cannot accept the return of any goods without our written consent. Billing prices on all unified orders are those in effect on date shipment is made. Prices subject to change without notice. We hereby certify that these goods were produced in compliance with all applicable requirements of Section 8, 7 and 12 of the Fair Labor Standards Act, as amended, and of regulations and orders of the United States Department of Labor under Section 14 thereof. **DETACH HERE**

Please Detach and return this portion with Payment to: MITEL Networks Solutions, Inc.
Department: 77415
Detroit, MI 48277-0415

MILWAUKEE PUBLIC SCHOOLS
5225 WEST VLIET STREET
P.O. BOX 2181
MILWAUKEE, WI
53201
USA

Please Return This Portion With Payment

Do Not Staple, Fold, Mark, or Otherwise Mutilate