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March 6, 2002

VIA OVERNIGHT MAIL

Office of the Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743

Re: CC Docket No. 00-257 - Transfer of Subscriber Base from Valor Business Solutions to NTS Communications, Inc.

Dear Secretary:

Valor Business Solutions (VBS) and NTS Communications, Inc. (NTS) have reached an agreement whereby VBS will be transferring its customer subscriber base to NTS effective on April 10, 2002. After that date, VBS will no longer be offering telecommunications services in the service areas of Texas where the customers are located.

All affected customers are business customers and both long distance and local services currently provided by VBS will be transferred to NTS. NTS will provide both local and long distance services.

NTS certifies that it has provided customers affected by the above-described transaction with the notice that is attached to this letter and that it is in compliance with statutory and FCC requirements related to this streamlined process for transferring customers to another telecommunications carrier.

Please return a file marked copy of this letter and notice in the enclosed self-addressed stamped envelope.

Should you have any questions about this filing, please contact me at your convenience.

Sincerely,

Daniel R. Wheeler  
General Counsel

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Enc.



# URGENT!

## NOTICE OF TRANSFER OF TELEPHONE SERVICE

NTS Communications, Inc. ("NTS") has acquired Valor Business Solutions' ("VBS") rights to provide your local and long distance telephone services as VBS will no longer be providing those services in your area. NTS can assist you with your carrier selection for your local and long distance services as can the local incumbent telephone company, Southwestern Bell Telephone Company.

You have the right to transfer your VBS telephone services to the alternative service provider or providers of your choice. However, you must make this selection(s) by April 10th, 2002 (the "Selection Date").

If you have not transferred your service to NTS, or to the local and long distance service providers of your choice, by the Selection Date, your services will be transferred automatically to NTS within ten (10) days from the Selection Date (the "Transfer Period").

After the Transfer Period, VBS will no longer be providing your local and long distance service. If you have provided a deposit to VBS, that deposit will be retained by VBS and will be refunded to you pursuant to your service agreement with VBS. Any complaints concerning your VBS services prior to the Selection Date should be addressed to VBS. NTS will not be assuming responsibility for pre-transfer complaints.

Call NTS immediately to select new service packages and ensure a smooth transition!

### Contact Numbers

**VBS:**            1-888.629.4641 (toll-free) for business service.  
Hours: M-F 8:00 a.m.-6:00 p.m. CST

**NTS:**            1-800-658-2150 (toll-free) for business service.  
Hours: M-F 8:00 a.m.- 5:00 p.m. CST

Please see the information included in this mailing for important details.

March 10, 2002

## **NOTICE OF TRANSFER OF TELEPHONE SERVICE**

Dear Valor Business Solutions Customer:

Valor Business Solutions ("VBS") and NTS Communications, Inc. ("NTS") have entered into an agreement whereby NTS has acquired VBS's rights to provide your local, local toll, and long distance telephone service(s), as applicable. Upon receipt of this letter you may transfer your local, local toll, and long distance telephone service(s) formerly provided by VBS to NTS or any other carrier(s) of your choice. If you have not transferred your services to NTS or another carrier by April 10, 2002 (the "Selection Date"), then within the following ten (10) day period (the "Transfer Period"), your telephone services will be transferred to NTS as outlined below in accordance with applicable rules of the Federal Communications Commission ("FCC") and the Public Utility Commission of Texas ("TXPUC") After the Transfer Period VBS will no longer provide local, local toll, or long distance telephone service to you.

You have a choice in selecting your telephone service provider.

**1. If You Do Not Select A Local Service Provider by the Selection Date:** If you have not transferred service to either NTS or another provider by the Selection Date, your local telephone service will be automatically transferred to NTS during the Transfer Period, in accordance with the applicable rules of the TXPUC and FCC. Services will be provided to you as follows:

- a. **Local Services** -- NTS will provide approximately the same local services, including local toll calls, if you have not selected another carrier for your intraLATA calls, as you were receiving with VBS, at NTS's tariffed rate structure which can be viewed on NTS's website at [www.ntscom.com](http://www.ntscom.com). As a service to its customers, and in compliance with requirements of the Public Utility Commission of Texas, NTS will make available to you a copy of its terms and conditions of service. These terms and conditions are set out in NTS' Texas Rate Sheet No. 2, which can be viewed on NTS's web site at [www.ntscom.com](http://www.ntscom.com).

Depending on your location, your business local telephone service will be billed at a monthly rate between \$16.00 and \$20.84 per business line plus authorized fees, taxes and applicable surcharges for NTS's service.\* If you have any features such as Caller ID, Call Waiting, Call Forwarding, and Three Way Calling, the rates for those and other features will be as follows:

Caller ID –	\$8.00 #
Call Waiting –	\$4.00 #
Call Forwarding – Variable	\$4.50 - \$5.20 #
Three Way Calling –	\$3.00 - \$3.60 #
Speed Calling Eight (8) –	\$2.00 - \$2.40 #
Automatic Call Return -	\$3.20 - \$3.50 #
Automatic Busy Redial -	\$3.20 - \$3.50 #

If you decide to order any additional services, a full description of each product or service you order will be identified on your bill. For additional information, you may reference NTS's web site at [www.ntscom.com](http://www.ntscom.com).

Charges for returned checks – There is a \$25.00 charge for returned checks. Returned check are turned over to a third party for collection.

Deposits and advance payments – If a deposit or advance payment is later required to continue local telephone service with NTS, customers will be contacted by NTS' Credit/Collections Department. Information on interest accrual and refund of deposit can be found on NTS's website at [www.ntscom.com](http://www.ntscom.com).

Telephone number assignment changes - Your correct telephone number will be reflected on your telephone bill.

You may terminate your service at any time, subject to any minimum billing as set forth in our tariffs.

\*Rates vary by location.

#Rates vary by location for many of NTS's features. NTS also offers discounted feature packages. You may inquire about your eligibility for these packages by calling 1-800-658-2150.

b. Long Distance Services

- 1) VBS Long Distance Customers -- If you used VBS for long distance, please call NTS at the phone numbers listed in Part 1 above to select the long distance carrier of your choice, after the transfer of your local service. Otherwise, your long distance service will be transferred to NTS and will be provided according to its current rates, terms, and conditions, which rates, terms, and conditions may differ from VBS's.

The matrix below details the rate structure for NTS, that will apply to your account if you make no carrier or plan selections. This is the most beneficial plan for most small and medium sized businesses.

Calls are billed in three (3) second increments after the first thirty (30) seconds. Rates are the same 24 hours a day, 7 days a week.

<b>Domestic Direct Dialed</b>	
Description	Rate
Monthly Service Charge	\$0.00
Intrastate (inside the state)	\$0.069 per minute
Interstate (state to state)	\$0.049 per minute
<b>Domestic Calling Card</b>	
Per call Surcharge	\$0.00
Payphone Surcharge	\$0.35 per call
Intrastate	\$0.25 per minute
Interstate	\$0.25 per minute
<b>Toll Free</b>	
Monthly Service Charge	\$1.00 per month
Intrastate	\$0.0794 per minute
Interstate	\$0.0794 per minute

You will be notified of any rate changes by bill insert prior to the effective date of any change.

- 2) Long Distance Customer of Another Carrier -- If you used a long distance carrier other than VBS, you will receive the same service from the same carrier.
- 3) If you have a preferred carrier freeze that prevents unsolicited changes on your local toll and/or long distance service, and have not contacted NTS or another provider by the Selection Date, the freeze will be lifted and your local toll and long distance service transferred according to this section. You must contact NTS to arrange for the freeze protection to be reinstated after the transfer.

- c. Service Adjustments -- You may make adjustments and changes to your service from NTS at any time by calling the toll free number listed above

**2) If You Select Local Service from Another Provider before the Selection Date:** Please be aware that if you transfer your service to a provider other than NTS, you may incur a new connection charge, and you must make arrangements with that service provider to transfer your service prior to the Selection Date.

- a. If you will be keeping your phone # -- If you make arrangements for new service from a service provider other than NTS and you will be keeping your existing telephone number, then your new provider will contact VBS to arrange for the transfer of your service -- you will not need to do anything further.
- b. If you will not be keeping your phone # -- If you make arrangements for new service from a service provider other than NTS but you will not be keeping your existing telephone number, then please contact VBS at 1-888.629.4641 (toll-free) to schedule the disconnection of your existing telephone service and the discontinuation of further billing.

**3) If You Select NTS for Local Service by the Selection Date:** Please contact NTS at 1-800-658-2150 (toll-free) for business service as soon as possible. NTS will provide you with the services you request, and will make long distance service available to you from the carrier of your choice. You may be able to retain your existing VBS phone number with NTS service. Your customer service representative will confirm your number retention when you call for service. NTS will not charge its customary new connection fee or any other carrier change charges.

You will be responsible for any account balance due VBS through the date of your transfer. After the payment of your final bill to VBS, any deposits or credits that may be due to you from VBS will be sent to you within 60 days. VBS will no longer make any new changes to your VBS phone service.

VBS appreciates the opportunity to have been your telephone service provider. NTS is eagerly looking forward to serving your communications needs! If you have any questions regarding your VBS telephone service or the transfer of your service, please direct any questions you may have to VBS at 1-888.629.4641 (toll-free). VBS will work with you to attempt to resolve any outstanding issues involving its service. NTS will not be assuming responsibility for pre-transfer issues. If you have any questions about your future telephone services or features from NTS, please contact NTS at 1-800-658-2150 (toll-free).