BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data				
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.14	14				Diagnostic			6.50	8	
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.09	23				Diagnostic			4.12	26	
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.38	8				Diagnostic			6.00	2	
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			0.33	1				Diagnostic					
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.86	1,115				Diagnostic			0.86	919	
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			13.00	1				Diagnostic					
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			6.73	15				Diagnostic			7.32	19	
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
		Total Service Order Cycle Time (offered) - Partially Mechanized														
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			4.36	117				Diagnostic			4.46	205	
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.48	2,208				Diagnostic			1.82	3,415	
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			1.50	2				Diagnostic			3.50	4	
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			10.00	1				Diagnostic					
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			11.00	1				Diagnostic			15.00	1	
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic			4.00	2				Diagnostic					
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			4.29	7				Diagnostic			6.20	5	
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.73	15				Diagnostic			6.09	11	
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			4.39	44				Diagnostic			4.51	37	
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.2.28.7.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.7.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.8.1.1			Diagnostic			6.47	19		Diagnostic			6.17	6		Diagnostic			6.91	11		Diagnostic
B.2.28.8.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.8.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.8.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.9.1.1			Diagnostic			4.79	19		Diagnostic			6.50	6		Diagnostic			5.50	8		Diagnostic
B.2.28.9.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.9.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.9.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.10.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.10.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.10.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.10.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.11.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.11.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.11.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.11.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.12.1.1			Diagnostic			6.75	4		Diagnostic			8.00	4		Diagnostic			8.00	2		Diagnostic
B.2.28.12.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.12.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.12.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.13.1.1			Diagnostic			5.00	2		Diagnostic						Diagnostic						Diagnostic
B.2.28.13.1.2			Diagnostic						Diagnostic			5.00	1		Diagnostic			5.00	1		Diagnostic
B.2.28.13.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.13.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.14.1.1			Diagnostic						Diagnostic			6.00	12		Diagnostic						Diagnostic
B.2.28.14.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.14.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.14.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.15.1.1			Diagnostic						Diagnostic			5.53	15		Diagnostic						Diagnostic
B.2.28.15.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.15.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.15.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.16.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.16.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.16.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.16.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.17.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.17.1.2			Diagnostic			0.77	1,582		Diagnostic			1.91	1,780		Diagnostic			2.60	761		Diagnostic
B.2.28.17.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.17.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.18.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.18.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.18.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.18.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.19.1.1			Diagnostic			9.56	9		Diagnostic			6.17	24		Diagnostic			6.47	15		Diagnostic
B.2.28.19.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.19.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.28.19.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.1.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.1.1.2			Diagnostic			3.00	1		Diagnostic						Diagnostic						Diagnostic
B.2.29.1.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.1.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.2.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.2.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.2.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.2.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.3.1.1			Diagnostic			4.69	153		Diagnostic			5.12	155		Diagnostic			4.87	117		Diagnostic
B.2.29.3.1.2			Diagnostic			1.67	2,474		Diagnostic			1.53	2,848		Diagnostic			1.51	2,014		Diagnostic
B.2.29.3.2.1			Diagnostic			3.00	1		Diagnostic			7.33	3		Diagnostic			3.50	2		Diagnostic
B.2.29.3.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.4.1.1			Diagnostic			12.00	1		Diagnostic						Diagnostic						Diagnostic
B.2.29.4.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.4.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.4.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.5.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.5.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.5.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.5.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.6.1.1			Diagnostic						Diagnostic			8.50	2		Diagnostic						Diagnostic
B.2.29.6.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.6.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.6.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.7.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.7.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.7.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.7.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.8.1.1			Diagnostic			6.50	20		Diagnostic			6.89	9		Diagnostic			8.41	29		Diagnostic
B.2.29.8.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.8.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.8.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.9.1.1			Diagnostic			4.69	35		Diagnostic			5.00	1		Diagnostic			5.00	9		Diagnostic
B.2.29.9.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data				
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic					
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.17	24				Diagnostic			6.36	53	
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			8.00	1				Diagnostic			8.00	2	
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.15	72				Diagnostic			7.02	62	
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.56	64				Diagnostic			5.07	30	
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			7.80	5				Diagnostic			12.00	2	
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			9.75	4				Diagnostic			7.00	1	
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			9.00	1				Diagnostic			6.00	1	
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.97	662				Diagnostic			0.88	511	
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.00	1				Diagnostic			0.67	2	
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			11.00	1				Diagnostic			15.00	1	
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			6.43	7				Diagnostic			8.11	9	
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
		Total Service Order Cycle Time (offered) - Non-Mechanized														
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic			18.67	3				Diagnostic			17.00	1	
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			8.35	47				Diagnostic			6.50	18	
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.63	79				Diagnostic			3.33	49	
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			12.50	2				Diagnostic					
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			12.00	2				Diagnostic					
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			10.79	121				Diagnostic			8.86	71	
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic			6.69	48				Diagnostic			6.57	28	
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			16.17	89				Diagnostic			10.75	53	
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	2				Diagnostic			6.00	1	
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic			5.33	3	
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.15	13				Diagnostic			12.00	1	
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	2				Diagnostic			7.00	1	
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.2.29.9.2.1			Diagnostic			9.00	1		Diagnostic						Diagnostic						Diagnostic
B.2.29.9.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.10.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.10.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.10.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.10.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.11.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.11.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.11.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.11.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.12.1.1			Diagnostic			7.73	22		Diagnostic			7.26	31		Diagnostic			7.04	49		Diagnostic
B.2.29.12.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.12.2.1			Diagnostic			10.00	2		Diagnostic						Diagnostic						Diagnostic
B.2.29.12.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.13.1.1			Diagnostic			6.52	66		Diagnostic			6.69	49		Diagnostic			6.35	134		Diagnostic
B.2.29.13.1.2			Diagnostic						Diagnostic			5.86	36		Diagnostic			6.63	16		Diagnostic
B.2.29.13.2.1			Diagnostic			7.00	1		Diagnostic			8.00	1		Diagnostic			9.00	2		Diagnostic
B.2.29.13.2.2			Diagnostic						Diagnostic			7.00	2		Diagnostic						Diagnostic
B.2.29.14.1.1			Diagnostic						Diagnostic			5.78	27		Diagnostic						Diagnostic
B.2.29.14.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.14.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.14.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.15.1.1			Diagnostic						Diagnostic			5.79	14		Diagnostic						Diagnostic
B.2.29.15.1.2			Diagnostic			3.00	1		Diagnostic						Diagnostic						Diagnostic
B.2.29.15.2.1			Diagnostic						Diagnostic			8.50	2		Diagnostic						Diagnostic
B.2.29.15.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.16.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.16.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.16.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.16.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.17.1.1			Diagnostic						Diagnostic			21.00	1		Diagnostic			1.00	1		Diagnostic
B.2.29.17.1.2			Diagnostic			0.80	690		Diagnostic			5.05	627		Diagnostic			4.50	234		Diagnostic
B.2.29.17.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.17.2.2			Diagnostic			3.00	1		Diagnostic			2.00	1		Diagnostic						Diagnostic
B.2.29.18.1.1			Diagnostic						Diagnostic			8.50	2		Diagnostic						Diagnostic
B.2.29.18.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.18.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.18.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.19.1.1			Diagnostic			7.40	5		Diagnostic			5.33	3		Diagnostic			7.25	4		Diagnostic
B.2.29.19.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.19.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.29.19.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.1.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.1.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.1.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.1.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.2.1.1			Diagnostic			35.33	6		Diagnostic			17.00	1		Diagnostic						Diagnostic
B.2.30.2.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.2.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.2.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.3.1.1			Diagnostic			7.73	40		Diagnostic			8.08	39		Diagnostic			6.69	32		Diagnostic
B.2.30.3.1.2			Diagnostic			2.94	78		Diagnostic			3.47	110		Diagnostic			3.12	94		Diagnostic
B.2.30.3.2.1			Diagnostic						Diagnostic						Diagnostic			3.00	1		Diagnostic
B.2.30.3.2.2			Diagnostic			24.00	1		Diagnostic			7.00	1		Diagnostic						Diagnostic
B.2.30.4.1.1			Diagnostic			12.87	131		Diagnostic			11.77	172		Diagnostic						Diagnostic
B.2.30.4.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.4.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.4.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.5.1.1			Diagnostic			7.20	41		Diagnostic			8.18	50		Diagnostic			6.73	33		Diagnostic
B.2.30.5.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.5.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.5.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.6.1.1			Diagnostic			13.55	65		Diagnostic			12.60	127		Diagnostic			12.56	164		Diagnostic
B.2.30.6.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.6.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.6.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.7.1.1			Diagnostic						Diagnostic						Diagnostic			5.00	2		Diagnostic
B.2.30.7.1.2			Diagnostic			6.00	3		Diagnostic						Diagnostic			5.60	5		Diagnostic
B.2.30.7.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.7.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.8.1.1			Diagnostic			6.50	12		Diagnostic			7.25	4		Diagnostic			8.36	11		Diagnostic
B.2.30.8.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.8.2.1			Diagnostic						Diagnostic						Diagnostic			10.00	1		Diagnostic
B.2.30.8.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.9.1.1			Diagnostic			6.54	13		Diagnostic			9.00	18		Diagnostic			6.22	63		Diagnostic
B.2.30.9.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.9.2.1			Diagnostic						Diagnostic			8.00	1		Diagnostic			8.33	3		Diagnostic
B.2.30.9.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.10.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.10.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.10.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.10.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.11.1.1			Diagnostic			10.00	2		Diagnostic						Diagnostic			8.00	1		Diagnostic
B.2.30.11.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data				
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			9.67	3				Diagnostic			7.33	3	
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.36	11				Diagnostic			7.36	11	
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			9.00	6				Diagnostic			7.00	1	
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic					
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	1				Diagnostic					
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			2.75	4				Diagnostic					
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.41	584				Diagnostic			2.19	28	
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic			6.00	1	
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			13.28	129				Diagnostic			9.58	76	
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			6.07	46				Diagnostic			7.56	25	
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic					
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic					
		Disconnect Timeliness														
B.2.31	P-13	LNP/GA(%)	>= 95% w in 12 hours				Under Construction								Under Construction	
		% Completions w/o Notice or < 24 hours														
B.2.32.1.1	P-6	Switch Ports/Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/GA(%)	Diagnostic			75.00%	4				Diagnostic			100.00%	3	
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/GA(%)	Diagnostic			15.10%	722				Diagnostic			11.38%	747	
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/GA(%)	Diagnostic			71.96%	16,954				Diagnostic			60.30%	16,339	
B.2.32.4.1	P-6	Combo Other/Dispatch/GA(%)	Diagnostic			66.45%	152				Diagnostic			67.61%	176	
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.5.1	P-5	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	Diagnostic			76.98%	126				Diagnostic			68.60%	86	
B.2.32.5.2	P-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.6.1	P-5	UNE ISDN/Dispatch/GA(%)	Diagnostic			92.37%	131				Diagnostic			85.25%	122	
B.2.32.6.2	P-5	UNE ISDN/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.7.1	P-6	Line Sharing/Dispatch/GA(%)	Diagnostic			100.00%	5				Diagnostic			100.00%	13	
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/GA(%)	Diagnostic			100.00%	8				Diagnostic			100.00%	53	
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/GA(%)	Diagnostic			38.60%	57				Diagnostic			18.52%	27	
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/GA(%)	Diagnostic			0.00%	78				Diagnostic			6.25%	80	
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/GA(%)	Diagnostic								Diagnostic			100.00%	1	
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/GA(%)	Diagnostic			97.62%	42				Diagnostic			94.12%	68	
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/GA(%)	Diagnostic			91.40%	93				Diagnostic			84.34%	83	
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/GA(%)	Diagnostic			93.42%	76				Diagnostic			81.82%	44	
B.2.32.14.1	P-6	Other Design/Dispatch/GA(%)	Diagnostic			100.00%	6				Diagnostic			100.00%	21	
B.2.32.14.2	P-6	Other Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.15.1	P-6	Other Non-Design/Dispatch/GA(%)	Diagnostic			66.67%	3				Diagnostic			80.00%	5	
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/GA(%)	Diagnostic			100.00%	2				Diagnostic			100.00%	1	
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/GA(%)	Diagnostic			100.00%	2				Diagnostic					
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/GA(%)	Diagnostic			90.00%	10				Diagnostic			100.00%	5	
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/GA(%)	Diagnostic			99.93%	2,871				Diagnostic			99.87%	2,350	
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/GA(%)	Diagnostic			85.25%	244				Diagnostic			81.31%	198	
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/GA(%)	Diagnostic			43.68%	87				Diagnostic			42.67%	75	
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
		% Cooperative Test Attempts for xDSL														
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% of requests			100.00%	174				YES			100.00%	145	
B.2.33.2	P-8	xDSL Other/GA(%)	>= 95% of requests													
		Service Order Accuracy														
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/GA(%)	>= 95%			100.00%	75				YES			97.78%	45	
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	75				YES			100.00%	48	
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	13				YES			100.00%	19	
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	>= 95%													

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.2.30.11.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.11.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.12.1.1			Diagnostic			6.50	4		Diagnostic			7.00	4		Diagnostic			7.00	1		Diagnostic
B.2.30.12.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.12.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.12.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.13.1.1			Diagnostic			7.43	14		Diagnostic			7.36	44		Diagnostic			6.88	40		Diagnostic
B.2.30.13.1.2			Diagnostic						Diagnostic			6.71	35		Diagnostic			6.84	25		Diagnostic
B.2.30.13.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.13.2.2			Diagnostic						Diagnostic						Diagnostic			6.00	1		Diagnostic
B.2.30.14.1.1			Diagnostic						Diagnostic			7.73	15		Diagnostic			12.22	167		Diagnostic
B.2.30.14.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.14.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.14.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.15.1.1			Diagnostic						Diagnostic			7.76	33		Diagnostic			6.25	4		Diagnostic
B.2.30.15.1.2			Diagnostic						Diagnostic			7.00	1		Diagnostic						Diagnostic
B.2.30.15.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.15.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.16.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.16.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.16.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.16.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.17.1.1			Diagnostic			6.00	1		Diagnostic						Diagnostic			4.00	1		Diagnostic
B.2.30.17.1.2			Diagnostic			2.34	39		Diagnostic			1.63	372		Diagnostic			3.88	249		Diagnostic
B.2.30.17.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.17.2.2			Diagnostic						Diagnostic			2.07	5		Diagnostic			1.67	2		Diagnostic
B.2.30.18.1.1			Diagnostic			11.45	97		Diagnostic			11.16	169		Diagnostic			11.70	190		Diagnostic
B.2.30.18.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.18.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.18.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.19.1.1			Diagnostic			8.00	86		Diagnostic			7.56	59		Diagnostic			7.65	49		Diagnostic
B.2.30.19.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.19.2.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.30.19.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.31						Under Consideration Review						Under Consideration Review						Under Consideration Review			
B.2.32.1.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.1.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.2.1			Diagnostic			100.00%	6		Diagnostic			100.00%	1		Diagnostic						Diagnostic
B.2.32.2.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.3.1			Diagnostic			15.69%	599		Diagnostic			100.00%	717		Diagnostic			100.00%	549		Diagnostic
B.2.32.3.2			Diagnostic			63.32%	13,371		Diagnostic			100.00%	15,671		Diagnostic			100.00%	11,170		Diagnostic
B.2.32.4.1			Diagnostic			69.66%	178		Diagnostic			100.00%	197		Diagnostic						Diagnostic
B.2.32.4.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.5.1			Diagnostic			71.21%	66		Diagnostic			100.00%	102		Diagnostic			100.00%	82		Diagnostic
B.2.32.5.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.6.1			Diagnostic			86.84%	76		Diagnostic			100.00%	158		Diagnostic			100.00%	185		Diagnostic
B.2.32.6.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.7.1			Diagnostic						Diagnostic						Diagnostic			100.00%	3		Diagnostic
B.2.32.7.2			Diagnostic			100.00%	4		Diagnostic			100.00%	2		Diagnostic			100.00%	8		Diagnostic
B.2.32.8.1			Diagnostic			12.90%	62		Diagnostic			100.00%	20		Diagnostic			100.00%	55		Diagnostic
B.2.32.8.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.9.1			Diagnostic			1.32%	76		Diagnostic			100.00%	31		Diagnostic			100.00%	135		Diagnostic
B.2.32.9.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.10.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.10.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.11.1			Diagnostic			50.00%	2		Diagnostic						Diagnostic			100.00%	1		Diagnostic
B.2.32.11.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.12.1			Diagnostic			91.67%	36		Diagnostic			100.00%	45		Diagnostic			100.00%	54		Diagnostic
B.2.32.12.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.13.1			Diagnostic			86.36%	86		Diagnostic			100.00%	106		Diagnostic			100.00%	191		Diagnostic
B.2.32.13.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.14.1			Diagnostic			100.00%	12		Diagnostic			100.00%	88		Diagnostic			100.00%	213		Diagnostic
B.2.32.14.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.15.1			Diagnostic			100.00%	44		Diagnostic			100.00%	131		Diagnostic			100.00%	9		Diagnostic
B.2.32.15.2			Diagnostic			0.00%	1		Diagnostic			100.00%	9		Diagnostic			100.00%	4		Diagnostic
B.2.32.16.1			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.16.2			Diagnostic						Diagnostic			100.00%	5		Diagnostic			100.00%	1		Diagnostic
B.2.32.17.1			Diagnostic			100.00%	4		Diagnostic						Diagnostic			0.00%	2		Diagnostic
B.2.32.17.2			Diagnostic			100.00%	3,173		Diagnostic						Diagnostic			5.54%	307		Diagnostic
B.2.32.18.1			Diagnostic			81.66%	131		Diagnostic			100.00%	243		Diagnostic			100.00%	256		Diagnostic
B.2.32.18.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.32.19.1			Diagnostic			61.60%	125		Diagnostic			100.00%	110		Diagnostic			100.00%	89		Diagnostic
B.2.32.19.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
B.2.33.1			YES			100.00%	132		YES			100.00%	155		YES			99.31%	145		YES
B.2.33.2																					
B.2.34.1.1.1			YES			98.50%	200		YES			98.11%	53		YES			93.10%	116		NO
B.2.34.1.1.2			YES			100.00%	30		YES			100.00%	13		YES			94.74%	38		NO
B.2.34.1.2.1			YES			100.00%	35		YES												
B.2.34.1.2.2																		33.33%	3		NO

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data: BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	December Data: BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/GA(%)	>= 95%			97.33%	75				YES			98.67%	75	
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/GA(%)	>= 95%			98.67%	75				YES			97.00%	100	
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/GA(%)	>= 95%			98.26%	115				YES			96.71%	70	
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			99.12%	114				YES			100.00%	80	

Unbundled Network Elements - Maintenance and Repair

Missed Repair Appointments

B.3.1.1.1	M&R-1	Switch Ports/Dispatch/GA(%)	R&B (POTS)	8.14%	65,575							11.30%	60,717			
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	1.14%	41,624							1.88%	35,919			
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	0.57%	877	0.00%	1		0.07533	0.0757	YES	1.00%	800	0.00%	0	
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	0.14%	739	0.00%	11		0.01117	0.1212	YES	0.81%	658	0.00%	10	
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/GA(%)	R&B	8.19%	67,845	3.16%	2,686		0.00540	9.3205	YES	11.38%	62,467	4.96%	2,297	
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	1.21%	42,890	0.96%	1,248		0.00314	0.7849	YES	1.98%	37,062	2.13%	939	
B.3.1.4.1	M&R-1	Combo Other/Dispatch/GA(%)	R&B&D - Disp	8.08%	68,558	0.00%	117		0.02521	3.2038	YES	11.23%	63,201	0.94%	106	
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	8.08%	68,558	0.00%	71		0.03236	2.4966	YES	11.23%	63,201	0.00%	46	
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	54.86%	1,768	3.70%	27		0.09650	5.3018	YES	62.58%	1,494	0.00%	38	
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	5.12%	2,735	0.00%	21		0.04828	1.0603	YES	6.43%	2,348	0.00%	27	
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	14.93%	268	0.00%	67		0.04867	3.0665	YES	15.22%	230	1.43%	70	
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	0.00%	411	3.85%	52		0.00000		NO	3.61%	305	2.44%	41	
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/GA(%)	ADSL to Retail	54.86%	1,768	33.33%	6		0.20350	1.0580	YES	62.58%	1,494	75.00%	4	
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	5.12%	2,735	10.20%	49		0.03176	-1.6010	YES	6.43%	2,348	12.20%	41	
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	8.19%	67,845	1.47%	341		0.01489	4.5181	YES	11.38%	62,467	5.28%	303	
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	8.19%	67,845	0.00%	175		0.02076	3.9470	YES	11.38%	62,467	1.60%	187	
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	8.10%	65,300	3.45%	580		0.01138	4.0877	YES	11.28%	60,498	11.61%	517	
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	1.06%	33,216	0.00%	26		0.02012	0.5283	YES	1.78%	28,940	10.00%	20	
B.3.1.10.1	M&R-1	Other Design/Dispatch/GA(%)	Design	2.55%	1,883	18.18%	11		0.04766	-3.2800	NO	2.06%	1,750	0.00%	2	
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/GA(%)	Design	0.21%	3,902	0.00%	7		0.01711	0.1198	YES	0.40%	3,008	0.00%	2	
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/GA(%)	R&B	8.19%	67,845	5.10%	98		0.02773	1.1151	YES	11.38%	62,467	12.50%	96	
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/GA(%)	R&B	1.21%	42,890	2.94%	136		0.00938	-1.8477	NO	1.98%	37,062	1.06%	94	
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	8.14%	65,575							11.30%	60,717			
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	1.14%	41,624							1.88%	35,919			

Customer Trouble Report Rate

B.3.2.1.1	M&R-2	Switch Ports/Dispatch/GA(%)	R&B (POTS)	1.95%	3,360,299							1.80%	3,375,706			
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	1.24%	3,360,299							1.06%	3,375,706			
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	2.08%	42,091	0.33%	305		0.00830	2.1166	YES	1.85%	43,284	0.00%	301	
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	1.76%	42,091	3.61%	305		0.00761	-2.4307	NO	1.52%	43,284	3.32%	301	
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/GA(%)	R&B	1.76%	3,801,032	1.06%	254,412		0.00027	26.6504	YES	1.64%	3,820,235	0.94%	243,293	
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	1.13%	3,801,032	0.49%	254,412		0.00022	29.3212	YES	0.97%	3,820,235	0.39%	243,293	
B.3.2.4.1	M&R-2	Combo Other/Dispatch/GA(%)	R&B&D - Disp	1.60%	4,277,302	4.84%	2,522		0.00252	-12.0407	NO	1.47%	4,296,730	4.26%	2,491	
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	1.60%	4,277,302	2.82%	2,522		0.00252	-4.8078	NO	1.47%	4,296,730	1.85%	2,491	
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	1.17%	151,223	0.74%	3,651		0.00181	2.3723	YES	0.73%	205,719	1.00%	3,784	
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	1.81%	151,223	0.58%	3,651		0.00225	5.4760	YES	1.14%	205,719	0.71%	3,784	
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	4.46%	6,011	1.19%	5,635		0.00392	8.3508	YES	3.79%	6,075	1.20%	5,813	
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	6.94%	6,011	0.92%	5,635		0.00485	12.1987	YES	5.02%	6,075	0.71%	5,813	
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/GA(%)	ADSL to Retail	1.17%	151,223	0.63%	953		0.00351	1.5356	YES	0.73%	205,719	0.47%	847	
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	1.81%	151,223	5.14%	953		0.00437	-7.6271	NO	1.14%	205,719	4.84%	847	
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	1.78%	3,801,032	1.02%	33,346		0.00073	10.3739	YES	1.64%	3,820,235	0.90%	33,579	
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	1.78%	3,801,032	0.52%	33,346		0.00073	17.1485	YES	1.64%	3,820,235	0.56%	33,579	
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	1.94%	3,360,299	1.47%	39,371		0.00071	6.6526	YES	1.79%	3,375,706	1.34%	38,692	
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	0.99%	3,360,299	0.07%	39,371		0.00050	18.3027	YES	0.86%	3,375,706	0.05%	38,692	
B.3.2.10.1	M&R-2	Other Design/Dispatch/GA(%)	Design	0.26%	729,075	1.18%	935		0.00166	-5.5211	NO	0.24%	729,628	0.22%	927	
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/GA(%)	Design	0.54%	729,075	0.75%	935		0.00239	-0.8917	YES	0.41%	729,628	0.22%	927	
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/GA(%)	R&B	1.78%	3,801,032	6.87%	1,427		0.00354	-14.3685	NO	1.64%	3,820,235	6.69%	1,435	
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/GA(%)	R&B	1.13%	3,801,032	9.53%	1,427		0.00281	-29.8739	NO	0.97%	3,820,235	6.55%	1,435	
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	1.95%	3,360,299							1.80%	3,375,706			
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	1.24%	3,360,299							1.06%	3,375,706			

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/GA(hours)	R&B (POTS)	22.82	65,575			51.497				24.45	60,717			35.103
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/GA(hours)	R&B (POTS)	5.92	41,624			12.157				7.13	35,919			17.318
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/GA(hours)	DS1/DS3	3.67	877	4.72	1	3.381	3.38253	-0.3092	YES	4.35	800	0.00	0	4.721
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/GA(hours)	DS1/DS3	1.65	739	1.95	11	13.137	3.99033	-0.0750	YES	2.48	658	3.48	10	20.378
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/GA(hours)	R&B	22.48	67,845	12.13	2,686	50.780	0.99902	10.3623	YES	24.19	62,467	13.10	2,297	34.838
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/GA(hours)	R&B	5.86	42,890	3.21	1,248	12.094	0.34729	7.6474	YES	7.08	37,062	4.72	939	18.075
B.3.3.4.1	M&R-3	Combo Other/Dispatch/GA(hours)	R&B&D - Disp	22.44	68,558	4.71	117	64.914	6.00641	2.9516	YES	23.89	63,201	4.49	106	34.671
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/GA(hours)	R&B&D - Disp	22.44	68,558	1.75	71	12.091	1.43568	14.4168	YES	23.89	63,201	2.41	46	34.671
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(hours)	ADSL to Retail	71.98	1,768	4.70	27	261.129	50.63665	1.3287	YES	86.49	1,494	4.12	38	214.200
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(hours)	ADSL to Retail	6.30	2,735	1.49	21	47.822	10.47570	0.4599	YES	8.25	2,348	2.56	27	124.654
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/GA(hours)	ISDN - BRI	17.40	268	4.47	67	23.061	3.14991	4.1028	YES	17.68	230	4.72	70	22.570
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/GA(hours)	ISDN - BRI	2.59	411	5.46	52	4.520	0.66521	-4.3150	NO	4.29	305	3.43	41	10.399
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/GA(hours)	ADSL to Retail	71.98	1,768	23.11	6	261.129	106.78636	0.4576	YES	86.49	1,494	41.75	4	214.200
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/GA(hours)	ADSL to Retail	6.30	2,735	6.64	49	47.822	6.89270	-0.0483	YES	8.25	2,348	12.92	41	124.654
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/GA(hours)	R&B - Disp	22.48	67,845	5.11	341	50.780	2.75681	6.3010	YES	24.19	62,467	6.89	303	34.838
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/GA(hours)	R&B - Disp	22.48	67,845	2.09	175	12.094	0.91540	22.2757	YES	24.19	62,467	3.46	187	34.838
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/GA(hours)	R&B (POTS) excl SB FT	22.81	65,300	13.16	580	21.264	0.88687	10.8786	YES	24.42	60,498	14.23	517	34.825
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/GA(hours)	R&B (POTS) excl SB FT	6.30	33,216	4.25	26	10.844	2.12742	0.9640	YES	7.66	28,940	14.54	20	17.491
B.3.3.10.1	M&R-3	Other Design/Dispatch/GA(hours)	Design	21.80	1,883	12.74	11	8.419	2.54574	3.5684	YES	5.45	1,750	4.53	2	10.610
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/GA(hours)	Design	2.02	3,902	1.87	7	2.448	0.92605	0.3792	YES	4.03	3,008	1.08	2	82.417
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/GA(hours)	R&B	22.48	67,845	18.53	98	21.233	2.14643	1.8378	YES	24.19	62,467	19.80	96	34.838
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/GA(hours)	R&B	5.86	42,890	3.89	136	10.507	0.90243	2.1823	YES	7.08	37,062	5.43	94	18.075
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/GA(hours)	R&B (POTS)	22.82	65,575			51.497				24.45	60,717			35.103
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/GA(hours)	R&B (POTS)	5.92	41,624			12.157				7.13	35,919			17.318

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/GA(%)	R&B (POTS)	18.46%	65,575							19.06%	60,717			

	Standard Error	ZScore	Equity	November Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	October Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	September Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.2.34.2.1.1			YES			97.14%	35		YES			96.36%	55		YES			84.62%	26		NO
B.2.34.2.1.2			YES			94.67%	300		NO			90.48%	84		NO			79.33%	179		NO
B.2.34.2.2.1			YES			100.00%	70		YES			40.00%	5		NO						
B.2.34.2.2.2			YES			84.48%	58		NO			50.00%	4		NO						
B.3.1.1.1				8.71%	62,626					10.32%	75,361					8.64%	76,519				
B.3.1.1.2				1.92%	36,980					2.22%	44,954					2.13%	46,315				
B.3.1.2.1			YES	0.43%	921	0.00%	0		YES	0.60%	994	0.00%	1	0.0779	YES	0.66%	906	0.00%	0		YES
B.3.1.2.2	0.02477	0.2455	YES	0.26%	795	0.00%	17	0.2049	YES	0.24%	842	0.00%	6	0.1191	YES	0.34%	880	0.00%	3	0.1011	YES
B.3.1.3.1	0.00675	9.5118	YES	8.77%	64,596	5.67%	1,959	4.7866	YES	10.37%	77,502	6.48%	2,022	5.5629	YES	8.74%	78,605	5.03%	1,969	5.7621	YES
B.3.1.3.2	0.00460	-0.3368	YES	2.00%	38,341	1.52%	923	1.0371	YES	2.30%	46,376	1.10%	913	2.4027	YES	2.24%	47,677	1.57%	893	1.3523	YES
B.3.1.4.1	0.03069	3.3517	YES	8.62%	65,426	0.77%	130	3.1867	YES	10.22%	78,771	1.20%	83	2.7106	YES	8.54%	80,704	3.03%	66	1.6019	YES
B.3.1.4.2	0.04657	2.4115	YES	8.62%	65,426	0.00%	61	2.3980	YES	10.22%	78,771	0.00%	47	2.3128	YES	8.54%	80,704	0.00%	40	1.9327	YES
B.3.1.5.1	0.07949	7.8730	YES	55.24%	1,030	0.00%	27	5.6986	YES	60.88%	1,002	0.00%	34	7.1534	YES	66.31%	926	0.00%	30	7.5621	YES
B.3.1.5.2	0.04748	1.3545	YES	5.58%	2,726	0.00%	10	0.7670	YES	5.47%	3,328	0.00%	21	1.0988	YES	4.90%	2,549	0.00%	18	0.9601	YES
B.3.1.6.1	0.04903	2.8123	YES	16.43%	347	0.00%	83	3.6283	YES	18.12%	436	2.47%	81	3.3581	YES	14.22%	408	2.11%	95	3.0442	YES
B.3.1.6.2	0.03101	0.3764	YES	2.58%	349	2.17%	46	0.1629	YES	3.08%	519	0.00%	60	1.3080	YES	2.93%	443	13.21%	53	-4.1879	NO
B.3.1.7.1	0.24228	-0.5125	YES	55.24%	1,030	100.00%	2	-1.2717	YES	60.88%	1,002	100.00%	1	-0.8012	YES	66.31%	926	0.00%	2	1.9818	YES
B.3.1.7.2	0.03964	-1.4916	YES	5.58%	2,726	20.00%	5	-1.4043	YES	5.47%	3,328	8.33%	12	-0.4357	YES	4.90%	2,549	0.00%	12	0.7848	YES
B.3.1.8.1	0.01529	3.3354	YES	8.77%	64,596	2.86%	280	3.4909	YES	10.37%	77,502	2.01%	398	5.4555	YES	8.74%	78,605	1.02%	393	5.4075	YES
B.3.1.8.2	0.02326	4.2033	YES	8.77%	64,596	0.00%	134	3.5857	YES	10.37%	77,502	0.00%	192	4.7067	YES	8.74%	78,605	0.00%	163	3.9472	YES
B.3.1.9.1	0.01397	-0.2307	YES	8.68%	62,384	6.62%	574	1.7449	YES	10.28%	75,056	6.40%	609	3.1380	YES	8.59%	76,246	6.72%	655	1.6991	YES
B.3.1.9.2	0.02957	-2.7797	NO	2.03%	29,172	15.38%	13	-3.4180	NO	1.75%	33,971	9.52%	21	-2.7176	NO	1.82%	37,846	10.81%	37	-4.0884	NO
B.3.1.10.1	0.10043	0.2048	YES	1.18%	1,956	0.00%	3	0.1888	YES	3.90%	2,561	0.00%	8	0.5693	YES	3.67%	2,372	20.00%	5	-1.9408	NO
B.3.1.10.2	0.04459	0.0895	YES	0.45%	3,330	0.00%	4	0.1345	YES	0.76%	4,221	0.00%	6	0.2139	YES	0.82%	3,796	0.00%	2	0.1283	YES
B.3.1.11.1	0.03244	-0.3452	YES	8.77%	64,596	5.06%	79	1.1644	YES	10.37%	77,502	9.90%	101	0.1537	YES	8.74%	78,605	7.77%	103	0.3498	YES
B.3.1.11.2	0.01437	0.6341	YES	2.00%	38,341	2.56%	78	-0.3552	YES	2.30%	46,376	1.43%	70	0.4854	YES	2.24%	47,677	1.06%	94	0.7719	YES
B.3.1.12.1				8.71%	62,626					10.32%	75,361					8.64%	76,519				
B.3.1.12.2				1.92%	36,980					2.22%	44,954					2.13%	46,315				
B.3.2.1.1				1.84%	3,398,594					2.20%	3,421,176					2.22%	3,443,882				
B.3.2.1.2				1.09%	3,398,594					1.31%	3,421,176					1.34%	3,443,882				
B.3.2.2.1	0.00786	2.3505	YES	2.12%	43,378	0.00%	288	2.4646	YES	2.32%	42,862	0.36%	277	2.1331	YES	2.13%	42,460	0.00%	307	2.5602	YES
B.3.2.2.2	0.00713	-2.5270	NO	1.83%	43,378	5.90%	288	-5.0852	NO	1.98%	42,862	2.17%	277	-0.2386	YES	2.07%	42,460	0.98%	307	1.3283	YES
B.3.2.3.1	0.00027	25.8450	YES	1.68%	3,846,594	0.85%	231,406	30.0225	YES	2.00%	3,872,580	0.92%	219,746	34.8501	YES	2.01%	3,901,385	0.96%	204,834	32.6968	YES
B.3.2.3.2	0.00021	28.3659	YES	1.00%	3,846,594	0.40%	231,406	27.9796	YES	1.20%	3,872,580	0.42%	219,746	32.5892	YES	1.22%	3,901,385	0.44%	204,834	31.3386	YES
B.3.2.4.1	0.00243	-11.4552	NO	1.51%	4,333,718	5.26%	2,473	-15.1613	NO	1.76%	4,482,185	3.66%	2,267	-6.8360	NO	1.75%	4,607,233	4.60%	1,435	-8.1492	NO
B.3.2.4.2	0.00243	-1.5458	YES	1.51%	4,333,718	2.47%	2,473	-3.8719	NO	1.76%	4,482,185	2.07%	2,267	-1.1339	YES	1.75%	4,607,233	2.79%	1,435	-2.9641	NO
B.3.2.5.1	0.00140	-1.9885	NO	0.57%	179,704	0.71%	3,827	-1.0701	YES	0.63%	160,143	0.89%	3,830	-2.0261	NO	0.62%	149,774	0.79%	3,819	-1.2983	YES
B.3.2.5.2	0.00175	2.4411	YES	1.52%	179,704	0.26%	3,827	6.2407	YES	2.08%	160,143	0.55%	3,830	6.4905	YES	1.70%	149,774	0.47%	3,819	5.7563	YES
B.3.2.6.1	0.00357	7.2319	YES	5.41%	6,419	1.39%	5,973	9.6083	YES	7.19%	6,068	1.33%	6,112	12.0633	YES	6.73%	6,058	1.56%	6,082	10.9612	YES
B.3.2.6.2	0.00411	10.4966	YES	5.44%	6,419	0.77%	5,973	11.1328	YES	8.55%	6,068	0.98%	6,112	14.2858	YES	7.31%	6,058	0.87%	6,082	13.1223	YES
B.3.2.7.1	0.00293	0.8656	YES	0.57%	179,704	0.27%	749	1.1044	YES	0.63%	160,143	0.13%	752	1.7041	YES	0.62%	149,774	0.27%	752	1.2256	YES
B.3.2.7.2	0.00368	-10.0586	NO	1.52%	179,704	0.87%	749	1.8835	YES	2.08%	160,143	1.60%	752	0.9155	YES	1.70%	149,774	1.60%	752	0.2226	YES
B.3.2.8.1	0.00070	10.4555	YES	1.68%	3,846,594	0.82%	34,064	12.1566	YES	2.00%	3,872,580	1.16%	34,349	10.9903	YES	2.01%	3,901,385	1.13%	34,727	11.5428	YES
B.3.2.8.2	0.00070	15.3843	YES	1.68%	3,846,594	0.39%	34,064	18.2341	YES	2.00%	3,872,580	0.56%	34,349	18.8126	YES	2.01%	3,901,385	0.47%	34,727	20.1995	YES
B.3.2.9.1	0.00068	6.6616	YES	1.84%	3,398,594	1.52%	37,747	4.4913	YES	2.19%	3,421,176	1.70%	35,897	6.3287	YES	2.21%	3,443,882	1.82%	35,897	4.9314	YES
B.3.2.9.2	0.00047	17.0175	YES	0.86%	3,398,594	0.03%	37,747	17.1827	YES	0.99%	3,421,176	0.06%	35,897	17.6749	YES	1.10%	3,443,882	0.10%	35,897	17.9057	YES
B.3.2.10.1	0.00161	0.1497	YES	0.26%	742,684	0.32%	925	-0.3610	YES	0.36%	715,113	0.80%	1,002	-2.3272	NO	0.34%	705,848	0.27%	1,886	0.5307	YES
B.3.2.10.2	0.00211	0.9313	YES	0.45%	742,684	0.43%	925	0.0724	YES	0.59%	715,113	0.60%	1,002	-0.0352	YES	0.54%	705,848	0.11%	1,886	2.5534	YES
B.3.2.11.1	0.00338	-14.9714	NO	1.68%	3,846,594	5.49%	1,440	-11.1454	NO	2.00%	3,872,580	6.70%	1,507	-12.8968	NO	2.01%	3,901,385	6.25%	1,647	-12.1172	NO
B.3.2.11.2	0.00260	-21.4580	NO	1.00%	3,846,594	5.42%	1,440	-16.7966	NO	1.20%	3,872,580	4.84%	1,507	-12.2271	NO	1.22%	3,901,385	5.71%	1,647	-16.4627	NO
B.3.2.12.1				1.84%	3,398,594					2.20%	3,421,176					2.22%	3,443,882				
B.3.2.12.2				1.09%	3,398,594					1.31%	3,421,176					1.34%	3,443,882				
B.3.3.1.1				20.54	62,626					19.91	75,361					25.17	76,519				
B.3.3.1.2				6.38	36,980					6.21	44,954					8.45	46,315				
B.3.3.2.1			YES	4.08	921	0.00	0		YES	3.97	994	3.03	1	0.2276	YES	3.66	906	0.00	0		YES
B.3.3.2.2	6.49284	-0.1512	YES	1.96	795	1.68	17	0.0140	YES	2.25	842	4.92	6	-2.0478	NO	2.36	880	3.74	3	-0.7065	YES
B.3.3.3.1	0.74014	14.9956	YES	20.33	64,596	11.95	1,959	9.4745	YES	19.72	77,502	11.47	2,022	10.5328	YES	24.94	78,605	12.90	1,969	20.7564	YES
B.3.3.3.2	0.59729	3.9464	YES	6.30	38,341	4.13	923	4.2747	YES	6.14	46,376	4.14	913	3.7345	YES	8.36	47,677	3.92	893	9.4165	YES
B.3.3.4.1	3.37032	5.7548	YES	20.14	65,426	4.83	130	4.2769	YES	19.50	78,771	4.82	83	3.7748	YES	24.41	80,704	6.18	66	5.8456	YES
B.3.3.4.2	5.11375	4.2006	YES	20.14	65,426	2.18	61	3.4394	YES	19.50	78,771	2.00	47	3.3876	YES	24.41	80,704	2.52	40	5.4673	YES
B.3.3.5.1	35.18693	2.3408	YES	126.22	1,030	5.29	27	2.1536	YES	121.29	1,002	3.55	34	13.6306	YES	99.21	926	4.35	30	10.0697	YES
B.3.3.5.2	24.12713	0.2359	YES	9.57	2,726	1.58	10	0.1919	YES	9.08	3,328	3.40	21	1.1708	YES	7.06	2,549	2.87	18	0.8166	YES
B.3.3.6.1	3.08086	4.2080	YES	17.19	347	4.16	83	4.2204	YES	16.51	436	5.57	81	4.3578	YES	20.24	408	5.08	95	5.4897	YES
B.3.3.6.2	1.72968	0.4995	YES	4.59	349	4.42	46	0.1335	YES	4.76	519	3.44	60	1.1346	YES	6.01	443	14.09	53	-3.9319	NO
B.3.3.7.1	107.24318	0.4171	YES	126.22	1,030	31.85	2	0.4629	YES	121.29	1,002	46.25	1	1.5142	YES	99.21	926	25.48	2	2.0513	YES
B.3.3.7.2	19.63685	-0.2376	YES	9.57	2,726	10.61	5	-0.0177	YES	9.08	3,328	8.76	12	0.3614	YES	7.06	2,549	8.54	12	-0.2382	YES
B.3.3.8.1	2.00623	8.8245	YES	20.33	64,596	5.92	280	6.2412	YES	19.72	77,502	5.36	398	8.2182	YES	24.94	78,605	5.11	393	15.4257	YES
B.3.3.8.2	2.55140	6.1249	YES	20.33	64,596	2.80	134	5.2569	YES	19.72	77,502	3.14	192	6.5975	YES	24.94	78,605	2.98	163	11.0152	YES
B.3.3.9.1	1.53815	6.6222	YES	20.53	62,384	10.93	574	5.8620	YES	19.89	75,056	10.59	609	6.5106	YES	25.15	76,246	12.04	655	13.1357	YES
B.3.3.9.2	3.91244	-1.7863	NO	6.77	29,172	15.60	13	-1.9968	NO	6.07	33,971	10.86	21	-1.3919	YES	8.67	37,846	10.44	37	-0.7395	YES
B.3.3.10.1	7.50890	0.1236	YES	8.86	1,956	3.27	3	0.0566	YES	7.96	2,561	9.80	8	-0.0908	YES	7.41	2,372	9.47	5	-0.3794	YES
B.3.3.10.2	58.29678	0.0506	YES	2.13	3,330	2.88	4	-0.1650	YES	2.58	4,221	3.18	6	-0.1624	YES	2.69	3,796	2.13	2	0.1350	YES
B.3.3.11.1	3.56835	1.2355	YES	20.33	64,596	12.97	79	1.6963	YES	19.72	77,502	20.21	101	-0.1402	YES	24.94	78,605	17.61	103	2.9244	YES
B.3.3.11.2	1.86670	0.8836	YES	6.30	38,341	3.58	78	1.5739	YES	6.14	46,376	4.49	70	0.8819	YES	8.36	47,677	7.61	94	0.5230	YES
B.3.3.12.1				20.54	62,626					19.91	75,361					25.17	76,519				
B.3.3.12.2				6.38	36,980					6.21	44,954					8.45	46,315				
B.3.4.1.1				20.68%	62,626					21.14%	75,361					24.57%	76,519				

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	December Data BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	14.65%	41,624							15.07%	35,919			
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	22.92%	877	0.00%	1		0.42055	0.5450	YES	39.00%	800	0.00%	0	
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	17.59%	739	0.00%	11		0.11565	1.5211	YES	32.37%	656	70.00%	10	
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/GA(%)	R&B	18.31%	67,845	12.51%	2,686		0.00761	7.6231	YES	18.93%	62,467	13.63%	2,297	
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	14.68%	42,890	12.42%	1,248		0.01016	2.2255	YES	15.16%	37,062	13.10%	939	
B.3.4.4.1	M&R-4	Combo Other/Dispatch/GA(%)	R&B&D - Disp	18.34%	68,558	24.79%	117		0.03581	-1.8014	NO	19.16%	63,201	43.40%	106	
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	18.34%	68,558	23.94%	71		0.04595	-1.2204	YES	19.16%	63,201	34.78%	46	
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	17.31%	1,768	11.11%	27		0.07336	0.8447	YES	41.77%	1,494	13.16%	38	
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	15.98%	2,735	0.00%	21		0.08026	1.9907	YES	40.50%	2,348	0.00%	27	
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	24.25%	268	14.93%	67		0.05854	1.5934	YES	21.30%	230	18.57%	70	
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	22.87%	411	13.46%	52		0.06182	1.5221	YES	25.25%	305	26.83%	41	
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/GA(%)	ADSL to Retail	17.31%	1,768	0.00%	6		0.15471	1.1187	YES	41.77%	1,494	0.00%	4	
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	15.98%	2,735	28.57%	49		0.05281	-2.3847	NO	40.50%	2,348	51.22%	41	
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	18.31%	67,845	12.90%	341		0.02100	2.5749	YES	18.93%	62,467	15.84%	303	
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	18.31%	67,845	7.43%	175		0.02927	3.7170	YES	18.93%	62,467	11.23%	187	
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	18.44%	65,300	9.83%	580		0.01617	5.3230	YES	19.03%	60,498	12.38%	517	
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	14.61%	33,216	3.85%	26		0.06929	1.5530	YES	14.80%	28,940	30.00%	20	
B.3.4.10.1	M&R-4	Other Design/Dispatch/GA(%)	Design	23.15%	1,883	0.00%	11		0.12756	1.8153	YES	36.00%	1,750	0.00%	2	
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/GA(%)	Design	20.30%	3,902	0.00%	7		0.15216	1.3340	YES	34.14%	3,008	0.00%	2	
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/GA(%)	R&B	18.31%	67,845	15.31%	98		0.03910	0.7682	YES	18.93%	62,467	16.75%	96	
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/GA(%)	R&B	14.68%	42,890	16.18%	136		0.03040	-0.4917	YES	15.16%	37,062	17.02%	94	
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	18.46%	65,575							19.05%	60,717			
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	14.65%	41,624							15.07%	35,919			
		Out of Service > 24 hours														
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/GA(%)	R&B (POTS)	21.84%	40,580							28.67%	37,345			
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	7.60%	12,117							10.50%	11,082			
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	0.57%	877	0.00%	1		0.07533	0.0757	YES	1.00%	800	0.00%	0	
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	0.14%	739	0.00%	11		0.01117	0.1212	YES	0.61%	656	0.00%	10	
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/GA(%)	R&B	21.48%	42,065	9.84%	1,920		0.00958	12.1402	YES	28.29%	38,532	12.05%	1,660	
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	7.42%	12,825	1.81%	553		0.01138	4.9270	YES	10.14%	11,688	3.64%	412	
B.3.5.4.1	M&R-5	Combo Other/Dispatch/GA(%)	R&B&D - Disp	21.05%	43,035	0.00%	117		0.03774	5.5773	YES	27.67%	39,471	0.94%	106	
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	21.05%	43,035	0.00%	71		0.04842	4.3471	YES	27.67%	39,471	0.00%	46	
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	54.86%	1,768	3.70%	27		0.09650	5.3016	YES	62.58%	1,494	0.00%	38	
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	5.12%	2,735	0.00%	21		0.04828	1.0603	YES	6.43%	2,348	0.00%	27	
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	18.22%	225	0.00%	67		0.05373	3.3917	YES	15.87%	208	1.43%	70	
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	0.28%	360	3.85%	52		0.00781	-4.5701	NO	2.81%	268	2.44%	41	
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/GA(%)	ADSL to Retail	54.86%	1,768	0.00%	0				YES	62.58%	1,494	0.00%	0	
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	5.12%	2,735	0.00%	1		0.22042	0.2322	YES	6.43%	2,348	0.00%	2	
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	21.48%	42,065	1.47%	341		0.02233	8.9624	YES	28.29%	38,532	5.28%	303	
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	21.48%	42,065	0.00%	175		0.03111	6.9044	YES	28.29%	38,532	1.60%	187	
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	21.84%	40,562	6.25%	32		0.07306	2.1335	YES	28.67%	37,331	15.79%	38	
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	7.60%	12,099	0.00%	1		0.26494	0.2867	YES	10.51%	11,071	0.00%	5	
B.3.5.10.1	M&R-5	Other Design/Dispatch/GA(%)	Design	2.55%	1,883	18.18%	11		0.04766	-3.2800	NO	2.06%	1,750	0.00%	2	
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/GA(%)	Design	0.21%	3,902	0.00%	7		0.01711	0.1198	YES	0.40%	3,008	0.00%	2	
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/GA(%)	R&B	21.48%	42,065	12.90%	62		0.05219	1.6430	YES	28.29%	38,532	23.73%	59	
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/GA(%)	R&B	7.42%	12,825	4.08%	49		0.03750	0.8889	YES	10.14%	11,688	9.38%	32	
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	21.84%	40,580							28.67%	37,345			
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	7.60%	12,117							10.50%	11,082			
		Unbundled Network Elements - Billing														
		Invoice Accuracy														
B.4.1	B-1	GA(%)	BST - State	98.15%	$371,883,564	99.83%	$7,692,374		0.00005	-343.2294	YES	97.81%	$378,015,967	97.01%	$7,126,729	
		Mean Time to Deliver Invoices - CRIS														
B.4.2	B-2	Region(business days)	BST - Region	4.87	1	4.14	1,493				YES	3.67	1	3.65	1,452	

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.3.4.1.2				17.40%	36,980					17.87%	44,954					18.97%	46,315				
B.3.4.2.1			YES	34.64%	921	0.00%	0		YES	37.12%	994	0.00%	1	0.7680	YES	37.09%	906	0.00%	0		YES
B.3.4.2.2	0.14908	-2.5241	NO	30.69%	795	47.06%	17	-1.4478	YES	33.14%	842	33.33%	6	-0.0103	YES	33.07%	880	33.33%	3	-0.0097	YES
B.3.4.3.1	0.00832	6.3889	YES	20.65%	64,596	14.09%	1,959	7.0646	YES	21.02%	77,502	16.38%	2,022	6.1465	YES	24.41%	78,605	17.06%	1,969	7.4965	YES
B.3.4.3.2	0.01185	1.7356	YES	17.43%	38,341	13.98%	923	2.7316	YES	17.84%	46,376	17.85%	913	-0.0078	YES	18.94%	47,677	17.47%	893	1.1098	YES
B.3.4.4.1	0.03826	-6.3351	NO	20.91%	65,426	44.62%	130	-6.6407	NO	21.23%	78,771	32.53%	83	-2.5162	NO	24.77%	80,704	39.39%	66	-2.7514	NO
B.3.4.4.2	0.05805	-2.6914	NO	20.91%	65,426	24.59%	61	-0.7070	YES	21.23%	78,771	27.66%	47	-1.0776	YES	24.77%	80,704	32.50%	40	-1.1325	YES
B.3.4.5.1	0.08101	3.5314	YES	41.75%	1,030	18.52%	27	2.4161	YES	46.91%	1,002	14.71%	34	3.7001	YES	47.62%	926	20.00%	30	2.9816	YES
B.3.4.5.2	0.09501	4.2628	YES	42.26%	2,726	10.00%	10	2.0614	YES	43.96%	3,328	4.76%	21	3.6077	YES	40.60%	2,549	16.67%	18	2.0607	YES
B.3.4.6.1	0.06589	0.4890	YES	31.99%	347	25.30%	83	1.1734	YES	31.19%	436	23.46%	81	1.3801	YES	27.94%	408	20.00%	95	1.5536	YES
B.3.4.6.2	0.07226	-0.2191	YES	26.07%	349	23.91%	46	0.3139	YES	26.78%	519	23.33%	60	0.5712	YES	26.64%	443	15.09%	53	1.7964	YES
B.3.4.7.1	0.24692	1.6915	YES	41.75%	1,030	50.00%	2	-0.2384	YES	46.91%	1,002	100.00%	1	-1.0634	YES	47.62%	926	0.00%	2	1.3471	YES
B.3.4.7.2	0.07733	-1.3858	YES	42.26%	2,726	40.00%	5	0.1022	YES	43.96%	3,328	41.67%	12	0.1598	YES	40.60%	2,549	50.00%	12	-0.6612	YES
B.3.4.8.1	0.02256	1.3677	YES	20.65%	64,596	12.50%	280	3.3606	YES	21.02%	77,502	20.35%	398	0.3276	YES	24.41%	78,605	18.58%	393	2.6870	YES
B.3.4.8.2	0.02869	2.6829	YES	20.65%	64,596	8.96%	134	3.3402	YES	21.02%	77,502	17.71%	192	1.1257	YES	24.41%	78,605	21.47%	163	0.8728	YES
B.3.4.9.1	0.01734	3.8372	YES	20.62%	62,384	17.07%	574	2.0885	YES	21.06%	75,056	15.60%	609	3.2897	YES	24.50%	76,246	20.76%	655	2.2153	YES
B.3.4.9.2	0.07897	-1.9505	NO	16.80%	29,172	38.46%	13	-2.0885	NO	17.17%	33,971	28.57%	21	-1.3849	YES	19.02%	37,846	10.81%	37	1.2715	YES
B.3.4.10.1	0.33961	1.0601	YES	38.50%	1,956	0.00%	3	1.3693	YES	35.42%	2,561	0.00%	8	2.0912	YES	38.62%	2,372	0.00%	5	1.7717	YES
B.3.4.10.2	0.33541	1.0179	YES	35.89%	3,330	0.00%	4	1.4964	YES	33.10%	4,221	66.67%	6	-1.7453	NO	34.48%	3,796	0.00%	2	1.0257	YES
B.3.4.11.1	0.04001	0.0442	YES	20.65%	64,596	16.46%	79	0.9197	YES	21.02%	77,502	19.80%	101	0.3009	YES	24.41%	78,605	23.30%	103	0.2623	YES
B.3.4.11.2	0.03703	-0.5038	YES	17.43%	38,341	24.36%	78	-1.6120	YES	17.84%	46,376	21.43%	70	-0.7829	YES	18.94%	47,677	14.89%	94	0.9998	YES
B.3.4.12.1				20.68%	62,626					21.14%	75,361					24.57%	76,519				
B.3.4.12.2				17.40%	36,980					17.87%	44,954					18.97%	46,315				
B.3.5.1.1				18.64%	39,655					17.47%	48,489					33.41%	48,357				
B.3.5.1.2				8.41%	10,270					5.96%	12,538					13.69%	14,768				
B.3.5.2.1			YES	0.43%	921	0.00%	0		YES	0.60%	994	0.00%	1	0.0779	YES	0.66%	906	0.00%	0		YES
B.3.5.2.2	0.02477	0.2455	YES	0.25%	795	0.00%	17	0.2049	YES	0.24%	842	0.00%	6	0.1191	YES	0.34%	880	0.00%	3	0.1011	YES
B.3.5.3.1	0.01129	14.3841	YES	18.50%	40,996	9.96%	1,416	8.1368	YES	17.29%	49,903	7.75%	1,407	9.3317	YES	32.99%	49,765	10.62%	1,300	16.9363	YES
B.3.5.3.2	0.01513	4.2946	YES	8.14%	10,914	2.31%	476	4.5507	YES	5.72%	13,266	1.51%	465	3.8478	YES	13.28%	15,403	2.35%	468	6.8651	YES
B.3.5.4.1	0.04351	6.1431	YES	18.06%	42,057	0.77%	130	5.1163	YES	16.90%	51,407	1.20%	83	3.8120	YES	31.70%	52,086	3.03%	66	5.0018	YES
B.3.5.4.2	0.06600	4.1928	YES	18.06%	42,057	0.00%	61	3.6636	YES	16.90%	51,407	0.00%	47	3.0899	YES	31.70%	52,086	0.00%	40	4.3066	YES
B.3.5.5.1	0.07949	7.8730	YES	55.24%	1,030	0.00%	27	5.6996	YES	60.88%	1,002	0.00%	34	7.1534	YES	66.31%	926	0.00%	30	7.5621	YES
B.3.5.5.2	0.04748	1.3545	YES	5.58%	2,726	0.00%	10	0.7570	YES	5.47%	3,328	0.00%	21	1.0988	YES	4.90%	2,549	0.00%	18	0.9601	YES
B.3.5.6.1	0.05048	2.8597	YES	20.72%	304	0.00%	83	4.1284	YES	18.26%	367	2.47%	81	3.3289	YES	28.30%	364	2.11%	95	5.0469	YES
B.3.5.6.2	0.02675	0.0847	YES	1.91%	262	2.17%	46	-0.1214	YES	1.40%	429	0.00%	60	0.8641	YES	3.48%	374	13.21%	53	-3.6199	NO
B.3.5.7.1			YES	55.24%	1,030	0.00%	0		YES	60.88%	1,002	0.00%	0		YES	66.31%	926	0.00%	0		YES
B.3.5.7.2	0.17353	0.3706	YES	5.58%	2,726	100.00%	1	-4.1144	NO	5.47%	3,328	0.00%	0		YES	4.90%	2,549	0.00%	0		YES
B.3.5.8.1	0.02598	8.8572	YES	18.50%	40,996	2.86%	280	6.7173	YES	17.29%	49,903	2.01%	398	8.0275	YES	32.99%	49,765	1.02%	393	13.4267	YES
B.3.5.8.2	0.03302	8.0620	YES	18.50%	40,996	0.00%	134	5.5056	YES	17.29%	49,903	0.00%	192	6.3222	YES	32.99%	49,765	0.00%	163	8.9429	YES
B.3.5.9.1	0.07340	1.7550	YES	18.63%	39,644	14.89%	47	0.6581	YES	17.46%	48,474	7.37%	95	2.5882	YES	33.40%	48,338	12.36%	259	7.1613	YES
B.3.5.9.2	0.13721	0.7663	YES	8.41%	10,258	0.00%	0		YES	5.96%	12,525	0.00%	5	0.5626	YES	13.69%	14,745	5.26%	19	1.0682	YES
B.3.5.10.1	0.10043	0.2048	YES	1.18%	1,956	0.00%	3	0.1888	YES	3.55%	2,506	0.00%	8	0.5419	YES	4.40%	2,340	20.00%	5	-1.6985	NO
B.3.5.10.2	0.04459	0.0895	YES	0.45%	3,330	0.00%	4	0.1345	YES	0.55%	4,150	0.00%	6	0.1827	YES	0.72%	3,740	0.00%	2	0.1206	YES
B.3.5.11.1	0.05868	0.7770	YES	18.50%	40,996	7.41%	54	2.0974	YES	17.29%	49,903	14.75%	61	0.5226	YES	32.99%	49,765	19.72%	71	2.3763	YES
B.3.5.11.2	0.05343	0.1429	YES	8.14%	10,914	2.86%	35	1.1406	YES	5.72%	13,266	8.33%	24	-0.5505	YES	13.28%	15,403	11.90%	42	0.2628	YES
B.3.5.12.1				18.64%	39,655					17.47%	48,489					33.41%	48,357				
B.3.5.12.2				8.41%	10,270					5.96%	12,538					13.69%	14,768				
B.4.1	0.00006	144.6369	NO	97.58%	$381,260,898	98.52%	$6,652,582	-156.4116	YES	98.50%	$376,413,875	97.28%	$6,324,553	249.9429	NO	97.69%	$379,831,830	99.97%	$6,096,701	-371.0589	YES
B.4.2			YES	4.13	1	3.49	1,395		YES	3.91	1	3.38	1,313		YES	4.35	1	3.74	1,300		YES

BellSouth Monthly Performance Summary

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			Benchmark / Analog	January Data								December Data				
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
	Local Interconnection Trunks - Ordering															
	% Rejected Service Requests															
C.1.1	O-7	Local Interconnection Trunks/GA(%)	Diagnostic			47.62%	189				Diagnostic			36.91%	149	
	Reject Interval															
C.1.2	O-8	Local Interconnection Trunks/GA(%)	>= 85% w in 4 days			98.89%	89				YES			85.45%	47	
	FOC Timeliness															
C.1.3	O-9	Local Interconnection Trunks/GA(%)	>= 95% w in 10 days			95.76%	165				YES			96.45%	226	
	FOC & Reject Response Completeness															
C.1.4	O-11	Local Interconnection Trunks/GA(%)	>= 95%			96.34%	164				YES			99.29%	142	
	FOC & Reject Response Completeness (Multiple Responses)															
C.1.5	O-11	Local Interconnection Trunks/GA(%)	>= 95%													
	Local Interconnection Trunks - Provisioning															
	Order Completion Interval															
C.2.1	P-4	Local Interconnection Trunks/GA(days)	Parity w Retail	20.62	37	30.17	42	23.062	5.19976	-1.8357	NO	13.48	46	24.20	35	10.163
	Held Orders															
C.2.2	P-1	Local Interconnection Trunks/GA(days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0	
	% Jeopardies															
C.2.3	P-2	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	38	0.00%	47		0.00000		YES	0.00%	49	0.00%	35	
	Average Jeopardy Notice Interval															
C.2.4	P-2	Local Interconnection Trunks/GA(hours)	95% >= 48 hrs													
	% Missed Installation Appointments															
C.2.5	P-3	Local Interconnection Trunks/GA(%)	Parity w Retail	2.70%	37	0.00%	43		0.03636	0.7433	YES	0.00%	46	0.00%	35	
	% Provisioning Troubles within 30 Days															
C.2.6	P-9	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	1,584	0.18%	1,122		0.00000		NO	0.00%	2,573	0.00%	1,166	
	Average Completion Notice Interval															
C.2.7	P-5	Local Interconnection Trunks/GA(hours)	Parity w Retail	107.14	33	15.67	41	383.600	89.71088	1.0196	YES	18.21	45	14.42	35	27.997
	Total Service Order Cycle Time															
C.2.8	P-10	Local Interconnection Trunks/GA(days)	Diagnostic			36.33	39				Diagnostic					
	Total Service Order Cycle Time (offered)															
C.2.9	P-10	Local Interconnection Trunks/GA(days)	Diagnostic													
	% Completions w/o Notice or < 24 hours															
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/GA(%)	Diagnostic			100.00%	42				Diagnostic			100.00%	35	
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/GA(%)	Diagnostic								Diagnostic					
	Service Order Accuracy															
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/GA(%)	>= 95%			100.00%	29				YES			100.00%	43	
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	48				YES			100.00%	23	
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	3				YES			100.00%	1	
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	11				YES			100.00%	8	
	Local Interconnection Trunks - Maintenance and Repair															
	Missed Repair Appointments															
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	1	0.00%	5		0.00000		YES	100.00%	2	0.00%	0	
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.00%	369	0.00%	37		0.00000		YES	0.00%	84	2.78%	36	
	Customer Trouble Report Rate															
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	326,650	0.00%	123,386		0.00001	-6.4074	NO	0.00%	320,810	0.00%	123,372	
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.11%	326,650	0.03%	123,386		0.00011	7.3882	YES	0.03%	320,810	0.03%	123,372	
	Maintenance Average Duration															
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/GA(hours)	Parity w Retail	1.50	1	3.00	5	0.000	0.00000		NO	435.72	2	0.00	0	414.270
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/GA(hours)	Parity w Retail	0.70	369	1.66	37	2.751	0.47442	-2.0136	NO	1.14	84	2.12	36	1.440
	% Repeat Troubles within 30 Days															
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	1	0.00%	5		0.00000		YES	100.00%	2	0.00%	0	
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	9.21%	369	18.92%	37		0.04988	-1.9458	NO	9.52%	84	8.33%	36	
	Out of Service > 24 hours															
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	1	0.00%	5		0.00000		YES	100.00%	2	0.00%	0	
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.00%	369	0.00%	37		0.00000		YES	0.00%	84	2.78%	36	
	Local Interconnection Trunks - Billing															
	Invoice Accuracy															
C.4.1	B-1	GA(%)	BST - State	98.15%	$371,883,584	99.38%	$5,184,200		0.00006	-207.0580	YES	97.81%	$378,015,967	98.93%	$4,800,983	
	Mean Time to Deliver Invoices - CABS															
C.4.2	B-2	Region(calendar days)	BST - Region	5.34	1	4.85	4,800				YES	4.85	1	4.97	4,372	
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING															
	Trunk Group Performance - Aggregate															
C.5.1	TGP-1	GA	>0.5% dif 2 consec. Hrs			0					YES			0		

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
C.1.1			Diagnostic			47.46%	177		Diagnostic			56.15%	244		Diagnostic			44.94%	178		Diagnostic
C.1.2			YES			84.52%	84		NO			80.29%	137		NO			98.75%	79		YES
C.1.3			YES			95.12%	246		YES			96.00%	200		YES			98.70%	153		YES
C.1.4			YES			98.19%	166		YES			89.10%	221		NO			89.90%	169		NO
C.1.5																					
C.2.1	2.27945	-4.7037	NO	27.43	44	24.35	20	0.3188	YES	13.88	43	25.28	29	-5.0854	NO	22.00	66	24.15	52	-1.1774	YES
C.2.2			YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
C.2.3	0.00000		YES	0.00%	45	0.00%	22		YES	0.00%	49	0.00%	35		YES	0.00%	67	0.00%	78		YES
C.2.4										Not Applicable for Trunks						Not Applicable for Trunks					
C.2.5	0.00000		YES	2.27%	44	0.00%	21	0.5750	YES	4.65%	43	0.00%	35	0.9702	YES	0.00%	66	0.00%	88		YES
C.2.6	0.00000		YES	0.00%	2,078	0.08%	1,189		NO	0.72%	3,766	0.00%	1,315	2.5530	YES	0.13%	4,537	0.00%	1,253	1.1402	YES
C.2.7	6.30985	0.6010	YES	151.91	39	2.30	17	2.1245	YES	150.43	32	66.17	30	1.4828	YES	52.28	58	51.01	51	0.0569	YES
C.2.8						Under development						Under development						Under development			
C.2.9						Under development						Under development						Under development			
C.2.10.1			Diagnostic			100.00%	20		Diagnostic			100.00%	29		Diagnostic			100.00%	52		Diagnostic
C.2.10.2			Diagnostic						Diagnostic						Diagnostic						Diagnostic
C.2.11.1.1			YES			100.00%	53		YES			100.00%	26		YES			93.33%	15		NO
C.2.11.1.2			YES			92.31%	26		NO			100.00%	13		YES			94.44%	18		NO
C.2.11.2.1			YES			100.00%	1		YES			100.00%	8		YES			100.00%	17		YES
C.2.11.2.2			YES			100.00%	3		YES			100.00%	5		YES			100.00%	11		YES
C.3.1.1			YES	40.00%	5	0.00%	1	0.7454	YES	0.00%	3	0.00%	0		YES	0.00%	11	0.00%	0		YES
C.3.1.2	0.00000		NO	0.31%	641	0.00%	23	0.2636	YES	0.27%	365	0.00%	251	0.6392	YES	0.89%	337	0.00%	153	0.9722	YES
C.3.2.1	0.00001	0.7453	YES	0.00%	325,524	0.00%	124,737	0.5626	YES	0.00%	315,555	0.00%	126,600	0.9268	YES	0.00%	321,854	0.00%	127,859	1.7685	YES
C.3.2.2	0.00005	-0.5527	YES	0.20%	325,524	0.02%	124,737	12.0780	YES	0.12%	315,555	0.20%	126,600	-7.2996	NO	0.10%	321,854	0.12%	127,859	-1.3983	YES
C.3.3.1			YES	47.39	5	6.03	1	0.6155	YES	6.01	3	0.00	0		YES	0.94	11	0.00	0		YES
C.3.3.2	0.26676	-3.4195	NO	0.65	641	3.24	23	-4.7225	NO	7.16	365	0.12	251	0.8089	YES	1.46	337	0.46	153	1.9787	YES
C.3.4.1			YES	60.00%	5	0.00%	1	1.1180	YES	66.67%	3	0.00%	0		YES	18.18%	11	0.00%	0		YES
C.3.4.2	0.05848	0.2036	YES	18.10%	641	13.04%	23	0.6185	YES	32.33%	365	2.39%	251	7.8059	YES	21.36%	337	0.00%	153	5.3469	YES
C.3.5.1			YES	40.00%	5	0.00%	1	0.7454	YES	0.00%	3	0.00%	0		YES	0.00%	11	0.00%	0		YES
C.3.5.2	0.00000		NO	0.31%	641	0.00%	23	0.2636	YES	0.27%	365	0.00%	251	0.6392	YES	0.89%	337	0.00%	153	0.9722	YES
C.4.1	0.00007	-188.5870	YES	97.58%	$381,260,898	94.93%	$4,812,512	376.2724	NO	98.50%	$376,413,875	99.58%	$5,036,580	-197.6790	YES	97.69%	$379,831,830	99.64%	$5,177,578	-293.9120	YES
C.4.2			NO	5.06	1	4.61	4,082		YES	4.67	1	4.56	3,484		YES	4.79	1	4.43	3,457		YES
C.5.1			YES			0			YES			0			YES			4			NO

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			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
	Operations Support Systems - Pre-Ordering																
	% Interface Availability - CLEC																
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.97%					YES			99.92%			
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			99.85%					YES			100.00%			
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%														
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES			99.97%			
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.98%					YES			99.99%			
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES			100.00%			
	% Interface Availability - BST & CLEC																
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			99.98%					YES			99.97%			
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES			100.00%			
	Average Response Interval - CLEC (LENS) *(BST Measure includes Additional 2 Seconds)*																
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.95	3,160,405	1.19	481,475				YES	2.94	2,644,454	1.38	359,121		
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.25	8,626	1.19	481,475				YES	3.27	6,001	1.38	359,121		
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.16	9,008,384	1.21	249,243				YES	3.02	7,783,407	1.33	195,851		
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	5.16	803,093	1.21	249,243				YES	5.07	628,745	1.33	195,851		
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	3.20	884,595	1.05	91,322				YES	3.16	715,419	1.10	71,567		
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.77	293,270	1.05	91,322				YES	2.74	210,824	1.10	71,567		
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.84	1,686,299	0.69	2,304				YES	2.81	1,378,485	0.65	1,373		
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.72	326,682	0.69	2,304				YES	2.75	253,066	0.65	1,373		
D.1.3.5.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.07	5,392,348	2.28	1,336,181				YES	10.43	4,633,436	1.21	1,042,669		
D.1.3.5.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.39	580,889	2.28	1,336,181				YES	3.30	460,345	1.21	1,042,669		
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.66	11,256,738	0.77	55,729				YES	4.71	9,681,687	0.81	41,758		
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	4.93	704,599	0.77	55,729				YES	5.74	556,223	0.81	41,758		
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.66	11,256,738	0.04	110,374				YES	4.71	9,681,687	0.05	85,869		
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	4.93	704,599	0.04	110,374				YES	5.74	556,223	0.05	85,869		
	Average Response Interval - CLEC (TAG) *(BST Measure includes Additional 2 Seconds)*																
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.95	3,160,405	1.35	230,416				YES	2.94	2,644,454	1.54	156,282		
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.25	8,626	1.35	230,416				YES	3.27	6,001	1.54	156,282		
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.16	9,008,384	1.99	52,384				YES	3.02	7,783,407	1.81	39,258		
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	5.16	803,093	1.99	52,384				YES	5.07	628,745	1.81	39,258		
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic						
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic						
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.83	4				Diagnostic			1.38	1		
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.83	4				Diagnostic			1.38	1		
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	3.20	884,595	1.99	11,060				YES	3.16	715,419	1.87	6,648		
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.77	293,270	1.99	11,060				YES	2.74	210,824	1.87	6,648		
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.84	1,686,299	1.94	302,940				YES	2.81	1,378,485	1.94	229,594		
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.72	326,682	1.94	302,940				YES	2.75	253,066	1.94	229,594		
D.1.4.7.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.07	5,392,348	2.35	192,574				YES	10.43	4,633,436	2.24	152,513		
D.1.4.7.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.39	580,889	2.35	192,574				YES	3.30	460,345	2.24	152,513		
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
	Operations Support Systems - Maintenance and Repair																
	% Interface Availability - BST																
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES	100.00%					
	% Interface Availability - CLEC																
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES			99.59%			
	% Interface Availability - BST & CLEC																
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.99%					YES			99.98%			
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			100.00%					YES			99.99%			
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			99.96%					YES			100.00%			
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			99.99%					YES			100.00%			
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES			100.00%			
D.2.3.6	OSS-3	Prediction/Region(%)	>= 99.5%			99.97%					YES			100.00%			
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			99.99%					YES			99.98%			
	Average Response Interval <= 4 Seconds																
D.2.4.1	OSS-4	CRIS/Region(%)	Parity w Retail	93.93%	1,575,671	92.84%	109,063		0.00075	14.5923	NO	97.92%	1,490,651	97.19%	91,823		0.00049
D.2.4.2	OSS-4	DLETH/Region(%)	Parity w Retail	2.95%	43,626	4.88%	1,046		0.00530	-3.6316	YES	63.25%	43,357	64.81%	810		0.01710

	November Data								October Data							September Data						
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
D.1.1.1		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.1.2		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.1.3		YES			99.92%			YES			99.88%			YES			99.88%			YES
D.1.1.4		YES			100.00%			YES			99.95%			YES			100.00%			YES
D.1.1.5																				
D.1.1.6		YES			100.00%			YES			99.98%			YES			100.00%			YES
D.1.1.7		YES			99.98%			YES			99.97%			YES			99.96%			YES
D.1.1.8		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.2.1		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.1.2.2		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.1.2.3		YES			99.98%			YES			99.98%			YES			99.94%			YES
D.1.2.4		YES			99.99%			YES			99.99%			YES			99.90%			YES
D.1.2.5		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.1.2.6		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.1.2.7		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.2.8		YES			100.00%			YES			100.00%			YES			99.93%			YES
D.1.2.9		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.2.10		YES			99.99%			YES			100.00%			YES			100.00%			YES
D.1.2.11		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.1.3.1.1		YES	3.06	2,788,670	1.41	340,259		YES	3.07	3,242,632	1.48	377,756		YES	2.86	2,521,984	1.52	274,584		YES
D.1.3.1.2		YES	3.31	6,413	1.41	340,259		YES	3.14	4,525	1.48	377,756		YES	3.17	6,295	1.52	274,584		YES
D.1.3.2.1		YES	3.18	8,259,421	1.26	222,420		YES	3.21	9,469,095	1.37	250,778		YES	2.94	7,494,181	1.34	201,016		YES
D.1.3.2.2		YES	4.86	749,470	1.26	222,420		YES	4.96	509,554	1.37	250,778		YES	5.35	603,369	1.34	201,016		YES
D.1.3.3.1		YES	3.16	821,942	1.13	85,216		YES	3.30	937,185	1.05	95,924		YES	2.95	660,511	0.97	78,562		YES
D.1.3.3.2		YES	2.74	243,059	1.13	85,216		YES	2.70	178,644	1.05	95,924		YES	2.63	246,979	0.97	78,562		YES
D.1.3.4.1		YES	2.79	1,488,382	0.59	1,232		YES	2.92	1,740,226	0.69	2,026		YES	2.74	1,192,936	0.69	2,310		YES
D.1.3.4.2		YES	2.68	296,523	0.59	1,232		YES	2.62	209,174	0.69	2,026		YES	2.65	276,940	0.69	2,310		YES
D.1.3.5.1		YES	10.10	4,803,641	1.42	1,176,815		YES	3.68	5,154,749	1.48	1,291,197		YES	3.43	4,241,777	1.29	979,115		YES
D.1.3.5.2		YES	3.29	536,898	1.42	1,176,815		YES	3.25	355,048	1.48	1,291,197		YES	3.10	442,287	1.29	979,115		YES
D.1.3.6.1		YES	4.74	10,143,203	6.33	47,940		NO	4.89	11,479,423	0.93	49,894		YES	4.51	8,821,300	0.75	38,316		YES
D.1.3.6.2		YES	5.53	643,081	6.33	47,940		NO	4.43	440,381	0.93	49,894		YES	4.46	565,533	0.75	38,316		YES
D.1.3.7.1		YES	4.74	10,143,203	0.10	96,782		YES	4.89	11,479,423	0.04	100,083		YES	4.51	8,821,300	0.04	75,609		YES
D.1.3.7.2		YES	5.53	643,081	0.10	96,782		YES	4.43	440,381	0.04	100,083		YES	4.46	565,533	0.04	75,609		YES
D.1.4.1.1		YES	3.06	2,788,670	1.68	193,263		YES	3.07	3,242,632	1.65	229,679		YES	2.86	2,521,984	1.44	233,416		YES
D.1.4.1.2		YES	3.31	6,413	1.68	193,263		YES	3.14	4,525	1.65	229,679		YES	3.17	6,295	1.44	233,416		YES
D.1.4.2.1		YES	3.18	8,259,421	1.72	44,039		YES	3.21	9,469,095	1.81	45,390		YES	2.94	7,494,181	1.75	41,368		YES
D.1.4.2.2		YES	4.86	749,470	1.72	44,039		YES	4.96	509,554	1.81	45,390		YES	5.35	603,369	1.75	41,368		YES
D.1.4.3.1		Diagnostic						Diagnostic						Diagnostic						Diagnostic
D.1.4.3.2		Diagnostic						Diagnostic						Diagnostic						Diagnostic
D.1.4.4.1		Diagnostic						Diagnostic			0.99	2		Diagnostic			8.03	1		Diagnostic
D.1.4.4.2		Diagnostic						Diagnostic			0.99	2		Diagnostic			8.03	1		Diagnostic
D.1.4.5.1		YES	3.16	821,942	1.96	6,798		YES	3.30	937,185	1.95	5,672		YES	2.95	660,511	1.70	7,185		YES
D.1.4.5.2		YES	2.74	243,059	1.96	6,798		YES	2.70	178,644	1.95	5,672		YES	2.63	246,979	1.70	7,185		YES
D.1.4.6.1		YES	2.79	1,488,382	2.65	253,701		YES	2.92	1,740,226	2.05	79,727		YES	2.74	1,192,936	2.06	56,909		YES
D.1.4.6.2		YES	2.68	296,523	2.65	253,701		YES	2.62	209,174	2.05	79,727		YES	2.65	276,940	2.06	56,909		YES
D.1.4.7.1		YES	10.10	4,803,641	2.16	167,141		YES	3.68	5,154,749	2.46	160,872		YES	3.43	4,241,777	2.62	93,520		YES
D.1.4.7.2		YES	3.29	536,898	2.16	167,141		YES	3.25	355,048	2.46	160,872		YES	3.10	442,287	2.62	93,520		YES
D.1.4.8.1																				
D.1.4.8.2																				
D.1.4.9.1																				
D.1.4.9.2																				
D.2.1		YES	100.00%					YES	100.00%					YES	100.00%					YES
D.2.2.1		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.2.2.2		YES			99.98%			YES			99.52%			YES			100.00%			YES
D.2.3.1		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.2.3.2		YES			100.00%			YES			99.97%			YES			99.97%			YES
D.2.3.3		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.2.3.4		YES			100.00%			YES			99.96%			YES			99.98%			YES
D.2.3.5		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.2.3.6		YES			100.00%			YES			100.00%			YES			100.00%			YES
D.2.3.7		YES			99.99%			YES			99.98%			YES			99.92%			YES
D.2.4.1	14.9922	NO	95.48%	1,438,663	94.86%	92,121	8.6276	NO	95.01%	1,700,672	94.31%	104,309	10.1579	NO	96.22%	1,760,653	95.27%	91,954	14.6787	NO
D.2.4.2	-0.9143	YES	9.96%	40,891	9.48%	770	0.4385	YES	8.98%	50,353	9.84%	874	-0.8830	YES	10.68%	50,395	9.30%	785	1.2408	YES

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
D.2.4.3	OSS-4	DLR/Region(%)	Parity w Retail	4.05%	32,433	2.61%	48,010		0.00142	10.1611	NO	60.08%	30,831	60.30%	39,373		0.00372
D.2.4.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.57%	1,575,618	99.62%	110,423		0.00020	-2.6438	YES	99.88%	1,490,803	98.97%	93,214		0.00012
D.2.4.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	95.99%	1,145,030	91.73%	63,667		0.00080	53.3476	NO	99.27%	1,090,289	96.78%	54,265		0.00037
D.2.4.6	OSS-4	LNP/Region(%)	Parity w Retail	99.61%	115,489	99.18%	5,945		0.00083	5.2940	NO	99.84%	110,236	99.54%	5,214		0.00056
D.2.4.7	OSS-4	MARCH/Region(%)	Parity w Retail	31.31%	7,125	34.90%	553		0.02047	-1.7527	YES	71.00%	6,141	67.08%	486		0.02138
D.2.4.8	OSS-4	OSPCM/Region(%)	Parity w Retail	26.31%	4,496	13.92%	79		0.04997	2.4789	NO	76.69%	3,852	63.38%	71		0.05064
D.2.4.9	OSS-4	Predictor/Region(%)	Parity w Retail	17.20%	76,019	24.07%	7,022		0.00471	-14.5938	YES	66.24%	63,296	66.89%	5,742		0.00652
D.2.4.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.76%	227,763	99.72%	17,969		0.00038	0.9175	YES	99.75%	209,273	98.70%	14,882		0.00042
D.2.4.11	OSS-4	NIW/Region(%)	Parity w Retail	87.02%	64,162	85.67%	3,775		0.00563	2.4040	NO	82.30%	58,454	85.39%	3,107		0.00703
	Average Response Interval <= 10 Seconds																
D.2.5.1	OSS-4	CRIS/Region(%)	Parity w Retail	98.82%	1,575,671	99.24%	109,063		0.00034	-12.2383	YES	99.51%	1,490,651	99.56%	91,823		0.00024
D.2.5.2	OSS-4	DLETH/Region(%)	Parity w Retail	77.65%	43,626	84.99%	1,046		0.01304	-5.6341	YES	92.11%	43,357	94.59%	810		0.00956
D.2.5.3	OSS-4	DLR/Region(%)	Parity w Retail	80.31%	32,433	91.17%	48,010		0.00286	-38.0036	YES	93.63%	30,831	96.55%	39,373		0.00186
D.2.5.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.77%	1,575,618	99.82%	110,423		0.00015	-3.6629	YES	99.93%	1,490,803	99.69%	93,214		0.00009
D.2.5.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	98.59%	1,145,030	95.17%	63,667		0.00048	71.1949	NO	99.93%	1,090,289	98.08%	54,265		0.00012
D.2.5.6	OSS-4	LNP/Region(%)	Parity w Retail	99.88%	115,489	99.83%	5,945		0.00045	1.1525	YES	99.90%	110,236	99.85%	5,214		0.00045
D.2.5.7	OSS-4	MARCH/Region(%)	Parity w Retail	31.31%	7,125	34.90%	553		0.02047	-1.7527	YES	71.24%	6,141	67.08%	486		0.02133
D.2.5.8	OSS-4	OSPCM/Region(%)	Parity w Retail	96.71%	4,496	94.94%	79		0.02025	0.8748	YES	98.29%	3,852	92.96%	71		0.01554
D.2.5.9	OSS-4	Predictor/Region(%)	Parity w Retail	17.20%	76,019	24.07%	7,022		0.00471	-14.5938	YES	66.24%	63,296	66.89%	5,742		0.00652
D.2.5.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.98%	227,763	99.98%	17,969		0.00012	-0.6496	YES	99.91%	209,273	98.87%	14,882		0.00026
D.2.5.11	OSS-4	NIW/Region(%)	Parity w Retail	99.52%	64,162	99.60%	3,775		0.00116	-0.7020	YES	94.04%	58,454	98.42%	3,107		0.00436
	Average Response Interval > 10 Seconds																
D.2.6.1	OSS-4	CRIS/Region(%)	Parity w Retail	1.18%	1,575,671	0.76%	109,063		0.00034	12.2383	YES	0.49%	1,490,651	0.44%	91,823		0.00024
D.2.6.2	OSS-4	DLETH/Region(%)	Parity w Retail	22.35%	43,626	15.01%	1,046		0.01304	5.6341	YES	7.89%	43,357	5.31%	810		0.00956
D.2.6.3	OSS-4	DLR/Region(%)	Parity w Retail	19.69%	32,433	8.83%	48,010		0.00286	38.0036	YES	6.37%	30,831	3.45%	39,373		0.00186
D.2.6.4	OSS-4	LMOS/Region(%)	Parity w Retail	0.23%	1,575,618	0.18%	110,423		0.00015	3.6629	YES	0.07%	1,490,803	0.31%	93,214		0.00009
D.2.6.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	1.41%	1,145,030	4.83%	63,667		0.00048	-71.1949	NO	0.07%	1,090,289	1.92%	54,265		0.00012
D.2.6.6	OSS-4	LNP/Region(%)	Parity w Retail	0.12%	115,489	0.17%	5,945		0.00045	-1.1525	YES	0.10%	110,236	0.15%	5,214		0.00045
D.2.6.7	OSS-4	MARCH/Region(%)	Parity w Retail	68.69%	7,125	65.10%	553		0.02047	1.7527	YES	28.76%	6,141	32.92%	486		0.02133
D.2.6.8	OSS-4	OSPCM/Region(%)	Parity w Retail	3.29%	4,496	5.06%	79		0.02025	-0.8748	YES	1.71%	3,852	7.04%	71		0.01554
D.2.6.9	OSS-4	Predictor/Region(%)	Parity w Retail	82.80%	76,019	75.93%	7,022		0.00471	14.5938	YES	33.76%	63,296	33.11%	5,742		0.00652
D.2.6.10	OSS-4	SOCS/Region(%)	Parity w Retail	0.02%	227,763	0.02%	17,969		0.00012	0.6496	YES	0.09%	209,273	1.13%	14,882		0.00026
D.2.6.11	OSS-4	NIW/Region(%)	Parity w Retail	0.48%	64,162	0.40%	3,775		0.00116	0.7020	YES	5.96%	58,454	1.58%	3,107		0.00436

	November Data								October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
D.2.4.3	-0.5917	YES	5.98%	31,830	14.51%	38,390	-47.4622	YES	5.48%	34,853	17.14%	40,374	-70.0169	YES	6.60%	31,065	18.01%	33,356	-58.2862	YES
D.2.4.4	75.9837	NO	99.88%	1,438,646	97.90%	93,350	92.8188	NO	99.61%	1,700,641	98.08%	105,666	77.3774	NO	99.65%	1,760,611	98.77%	92,723	44.5473	NO
D.2.4.5	66.7948	NO	98.42%	1,044,460	93.57%	53,540	87.7760	NO	98.15%	1,240,024	94.12%	61,378	72.4764	NO	97.95%	1,320,389	95.50%	56,173	40.0028	NO
D.2.4.6	5.3444	NO	99.77%	104,122	98.88%	5,180	13.1916	NO	99.67%	119,274	99.52%	5,860	1.9612	NO	99.78%	125,274	99.74%	5,722	0.6738	YES
D.2.4.7	1.8333	NO	29.95%	6,534	24.78%	464	2.3478	NO	29.62%	7,599	28.03%	585	0.8106	YES	32.36%	7,535	29.40%	364	1.1790	YES
D.2.4.8	2.6278	NO	51.15%	4,645	49.33%	75	0.3125	YES	43.13%	6,611	35.00%	100	1.6283	YES	42.76%	6,995	44.19%	86	-0.2658	YES
D.2.4.9	-1.0051	YES	20.18%	69,102	31.36%	5,721	-20.2443	YES	18.54%	76,137	23.02%	5,448	-8.2149	YES	19.22%	67,552	27.41%	3,678	-12.2636	YES
D.2.4.10	24.8055	NO	99.82%	214,410	99.88%	14,791	-1.5089	YES	99.73%	249,254	99.74%	16,278	-0.3229	YES	99.85%	239,252	99.89%	14,802	-1.2908	YES
D.2.4.11	-4.3912	YES	68.95%	57,955	67.62%	3,447	1.6325	YES	72.73%	69,645	71.22%	3,912	2.0683	NO	75.21%	66,851	74.39%	3,655	1.1129	YES
D.2.5.1	-2.2431	YES	98.87%	1,438,663	99.23%	92,121	-9.9247	YES	98.75%	1,700,672	99.14%	104,309	-10.9687	YES	99.02%	1,760,653	99.36%	91,954	-10.2612	YES
D.2.5.2	-2.7004	YES	79.74%	40,891	85.71%	770	-4.0884	YES	80.11%	50,353	85.70%	874	-4.1054	YES	81.70%	50,395	84.97%	785	-2.3468	YES
D.2.5.3	-15.7147	YES	84.33%	31,830	92.41%	38,390	-29.3310	YES	84.21%	34,853	92.52%	40,374	-31.1732	YES	88.70%	31,065	95.12%	33,356	-25.7146	YES
D.2.5.4	27.3738	NO	99.81%	1,438,646	99.38%	93,350	29.1786	NO	99.79%	1,700,641	99.45%	105,666	22.6894	NO	99.79%	1,760,611	99.53%	92,723	16.1364	NO
D.2.5.5	159.0734	NO	99.86%	1,044,460	96.17%	53,540	222.5064	NO	99.82%	1,240,024	96.69%	61,378	176.4999	NO	99.84%	1,320,389	98.29%	56,173	88.5141	NO
D.2.5.6	1.2247	YES	99.91%	104,122	99.75%	5,180	3.8011	NO	99.84%	119,274	99.90%	5,860	-1.0275	YES	99.92%	125,274	99.83%	5,722	2.5542	NO
D.2.5.7	1.9524	NO	29.95%	6,534	24.78%	464	2.3478	NO	29.62%	7,599	28.03%	585	0.8106	YES	32.36%	7,535	29.40%	364	1.1790	YES
D.2.5.8	3.4286	NO	96.53%	4,645	100.00%	75	-1.6279	YES	95.90%	6,611	94.00%	100	0.9515	YES	97.18%	6,995	94.19%	86	1.6701	NO
D.2.5.9	-1.0051	YES	20.18%	69,102	31.36%	5,721	-20.2443	YES	18.54%	76,137	23.02%	5,448	-8.2149	YES	19.22%	67,552	27.41%	3,678	-12.2636	YES
D.2.5.10	40.1333	NO	99.98%	214,410	99.99%	14,791	-0.2182	YES	99.97%	249,254	99.97%	16,278	0.2254	YES	99.98%	239,252	99.99%	14,802	-0.7889	YES
D.2.5.11	-10.0483	YES	99.32%	57,955	99.16%	3,447	1.1477	YES	99.43%	69,645	99.64%	3,912	-1.6866	YES	98.81%	66,851	98.96%	3,655	-0.7968	YES
D.2.6.1	2.2431	YES	1.13%	1,438,663	0.77%	92,121	9.9247	YES	1.25%	1,700,672	0.86%	104,309	10.9687	YES	0.98%	1,760,653	0.64%	91,954	10.2612	YES
D.2.6.2	2.7004	YES	20.26%	40,891	14.29%	770	4.0884	YES	19.89%	50,353	14.30%	874	4.1054	YES	18.30%	50,395	15.03%	785	2.3468	YES
D.2.6.3	15.7147	YES	15.67%	31,830	7.59%	38,390	29.3310	YES	15.79%	34,853	7.48%	40,374	31.1732	YES	11.30%	31,065	4.88%	33,356	25.7146	YES
D.2.6.4	-27.3738	NO	0.19%	1,438,646	0.62%	93,350	-29.1786	NO	0.21%	1,700,641	0.55%	105,666	-22.6894	NO	0.21%	1,760,611	0.47%	92,723	-16.1364	NO
D.2.6.5	-159.0734	NO	0.14%	1,044,460	3.83%	53,540	-222.5064	NO	0.18%	1,240,024	3.31%	61,378	-176.4999	NO	0.16%	1,320,389	1.71%	56,173	-88.5141	NO
D.2.6.6	-1.2247	YES	0.09%	104,122	0.25%	5,180	-3.8011	NO	0.16%	119,274	0.10%	5,860	1.0275	YES	0.08%	125,274	0.17%	5,722	-2.5542	NO
D.2.6.7	-1.9524	NO	70.05%	6,534	75.22%	464	-2.3478	NO	70.38%	7,599	71.97%	585	-0.8106	YES	67.64%	7,535	70.60%	364	-1.1790	YES
D.2.6.8	-3.4286	NO	3.47%	4,645	0.00%	75	1.6279	YES	4.10%	6,611	6.00%	100	-0.9515	YES	2.82%	6,995	5.81%	86	-1.6701	NO
D.2.6.9	1.0051	YES	79.82%	69,102	68.64%	5,721	20.2443	YES	81.46%	76,137	76.98%	5,448	8.2149	YES	80.78%	67,552	72.59%	3,678	12.2636	YES
D.2.6.10	-40.1333	NO	0.02%	214,410	0.01%	14,791	0.2182	YES	0.03%	249,254	0.03%	16,278	-0.2254	YES	0.02%	239,252	0.01%	14,802	0.7889	YES
D.2.6.11	10.0483	YES	0.68%	57,955	0.84%	3,447	-1.1477	YES	0.57%	69,645	0.36%	3,912	1.6866	YES	1.19%	66,851	1.04%	3,655	0.7968	YES

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data				
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
	Collocation - Collocation															
	Average Response Time															
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 10 days											5	1	
E.1.1.2	C-1	Physical Caged/GA (calendar days)	<= 20 days			12	23				YES			12	6	
E.1.1.2 X	C-1	Physical/GA (calendar days)	<=20 days			Not applicable this month										
E.1.1.3	C-1	Physical Cageless/GA (calendar days)	<= 20 days			13	7				YES			11	20	
	Average Arrangement Time															
E.1.2.1	C-2	Virtual-Ordinary/GA (calendar days)	<= 50 days			49	1				YES			41	3	
E.1.2.2	C-2	Virtual-Extraordinary/GA (calendar days)	<= 75 days													
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days			44	19				YES			82	5	
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days			16	5				YES			44	8	
E.1.2.5	C-2	Physical Cageless-Extraordinary/GA (calendar days)	<= 90 days													
	% Due Dates Missed															
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed			0.00%	1				YES			0.00%	3	
E.1.3.2	C-3	Physical/GA (%)	< 5% missed			0.00%	24				YES			0.00%	13	

				November Data						October Data						September Data					
	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
E.1.1.1			YES			3	2		YES			6	3		YES			7	9		YES
E.1.1.2			YES			14	19		YES			[illegible]	[illegible]		[illegible]			[illegible]	[illegible]		[illegible]
E.1.1.2.X			[illegible]			[illegible]	[illegible]		[illegible]			7	31		YES			15	32		YES
E.1.1.3			YES			16	7		YES			[illegible]	[illegible]		[illegible]			[illegible]	[illegible]		[illegible]
E.1.2.1			YES			48	4		YES			37	7		YES						
E.1.2.2																					
E.1.2.3			YES			69	6		YES			53	10		YES			69	4		YES
E.1.2.4			YES			48	28		YES			50	5		YES			54	1		YES
E.1.2.5																					
E.1.3.1			YES			0.00%	4		YES			0.00%	7		YES						
E.1.3.2			YES			0.00%	34		YES			0.00%	15		YES			0.00%	5		YES

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

				Benchmark / Analog	January Data								December Data					
					BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
	General - Flow Through																	
	% Flow Through Service Requests																	
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			87.26%	327,495				Diagnostic			87.00%	260,095		
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			87.26%	327,495				Diagnostic			87.00%	260,095		
F.1.1.3	O-3	Residence/Region(%)		>= 95%			88.56%	212,656				NO			89.50%	171,841		
F.1.1.4	O-3	Business/Region(%)		>= 90%			74.58%	8,848				NO			74.07%	5,299		
F.1.1.5	O-3	UNE/Region(%)		>= 85%			85.50%	107,991				YES			82.67%	82,955		
	% Flow Through Service Requests - Achieved																	
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			78.28%	365,034				Diagnostic			76.29%	296,610		
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			78.28%	365,034				Diagnostic			76.29%	296,610		
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			80.82%	233,001				Diagnostic			81.82%	188,435		
F.1.2.4	O-3	Business/Region(%)		Diagnostic			54.31%	9,401				Diagnostic			52.52%	7,474		
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			75.30%	122,632				Diagnostic			68.10%	100,701		
	% Flow Through Service Requests - LNP																	
F.1.3.1	O-3	Summary/Region(%)		>= 85%			92.81%	9,952				YES			87.62%	8,302		
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			92.81%	9,952				YES			87.62%	8,302		
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic						
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic						
	General - Pre-Ordering																	
	Loop Makeup Inquiry (Manual)																	
F.2.1	PO-1	Loops/GA(%)		>= 95% w in 3 bus days											100.00%	3		
	Loop Makeup Inquiry (Electronic)																	
F.2.2	PO-2	Loops/GA(%)		>= 95% w in 1 min			96.96%	2,535				YES			86.01%	858		
	General - Ordering																	
	Service Inquiry with Firm Order																	
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/GA(%)		>= 95% w in 5 bus days			100.00%	24				YES			100.00%	20		
F.3.1.2	O-10	Local Interoffice Transport/GA(%)		>= 95% w in 5 bus days											100.00%	1		
	General - Ordering																	
	Average Speed of Answer																	
F.4.1	O-12	Region(seconds)		Parity w Retail	221.26	7,043,987	24.06	37,148				YES	218.82	5,719,466	33.87	31,450		
	General - Maintenance Center																	
	Average Answer Time																	
F.5.1	M&R-6	Region(seconds)		Parity w Retail	33.50	2,126,673	25.43	84,124				YES	55.31	1,890,122	25.67	74,389		
	General - Operator Services (Toll)																	
	Average Speed to Answer																	
F.6.1	OS-1	GA(seconds)		PBD			2.30					PBD			2.48			
	% Answered in 10 seconds																	
F.6.2	OS-2	GA(%)		PBD			93.20%					PBD			92.10%			
	General - Directory Assistance																	
	Average Speed to Answer																	
F.7.1	DA-1	GA(seconds)		PBD			6.27					PBD			5.63			
	% Answered in 12 seconds																	
F.7.2	DA-2	GA(%)		PBD			82.10%					PBD			85.20%			
	General - E911																	
	Mean Interval																	
F.8.1	E-3	GA(hours)		PBD			1.30	3,208				PBD			0.80	2,891		
	% Accuracy																	
F.8.2	E-2	GA(%)		PBD			95.69%	411,611				PBD			95.16%	392,970		
	% Timeliness																	
F.8.3	E-1	GA(%)		PBD			100.00%	3,208				PBD			100.00%	2,891		
	General - Billing																	
	Usage Data Delivery Accuracy																	
F.9.1	B-3	Region(%)		Parity w Retail	99.96%	5,215	100.00%	19,904		0.00030	-1.2591	YES	99.95%	4,209	100.00%	17,836		0.00037
	Usage Data Delivery Timeliness																	
F.9.2	B-5	Region(%)		Parity w Retail	96.95%	30,213	98.30%	325,755,575		0.00099	-13.8405	YES	99.24%	28,698	98.90%	280,408,677		0.00051
	Usage Data Delivery Completeness																	
F.9.3	B-4	Region(%)		Parity w Retail	98.75%	30,213	99.67%	325,755,575		0.00064	-14.4646	YES	99.80%	28,698	99.70%	280,408,677		0.00028
	Mean Time to Deliver Usage																	
F.9.4	B-6	Region(days)		Parity w Retail	3.78	30,213	2.78	325,755,575				YES	3.42	28,698	2.78	280,408,677		
	Recurring Charge Completeness																	
F.9.5.1	B-7	Resale/GA(%)		Parity w Retail	83.01%	$14,003,404	97.46%	$360,535		0.00154	-94.0267	YES	77.57%	$14,060,732	94.98%	$412,391		0.00139
F.9.5.2	B-7	UNE/GA(%)		>= 90%			98.82%	$400,240				YES			99.03%	$439,306		
F.9.5.3	B-7	Interconnection/GA(%)		>= 90%			83.91%	$5,483				NO			85.89%	$31,391		

	November Data								October Data								September Data						
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
F.1.1.1		Diagnostic			86.31%	272,689		Diagnostic			85.49%	290,922		Diagnostic			86.82%	236,181		Diagnostic
F.1.1.2		Diagnostic			86.31%	272,689		Diagnostic			85.49%	290,922		Diagnostic			86.82%	236,181		Diagnostic
F.1.1.3		NO			89.40%	189,172		NO			89.40%	205,200		NO			90.39%	165,598		NO
F.1.1.4		NO			75.18%	6,402		NO			70.17%	7,750		NO			68.47%	5,636		NO
F.1.1.5		NO			79.66%	77,115		NO			76.74%	77,972		NO			79.33%	64,940		NO
F.1.2.1		Diagnostic			76.67%	306,989		Diagnostic			75.89%	327,736		Diagnostic			77.71%	263,872		Diagnostic
F.1.2.2		Diagnostic			76.67%	306,989		Diagnostic			75.89%	327,736		Diagnostic			77.71%	263,872		Diagnostic
F.1.2.3		Diagnostic			82.07%	206,049		Diagnostic			82.01%	223,885		Diagnostic			82.49%	181,451		Diagnostic
F.1.2.4		Diagnostic			53.26%	9,037		Diagnostic			48.45%	11,224		Diagnostic			50.03%	7,714		Diagnostic
F.1.2.5		Diagnostic			86.84%	91,903		Diagnostic			84.46%	92,827		Diagnostic			88.96%	74,707		Diagnostic
F.1.3.1		YES			91.24%	10,560		YES			89.09%	8,738		YES			86.96%	4,647		YES
F.1.3.2		YES			91.24%	10,560		YES			89.09%	8,738		YES			86.96%	4,647		YES
F.1.3.3		Diagnostic						Diagnostic						Diagnostic						Diagnostic
F.1.3.4		Diagnostic						Diagnostic						Diagnostic						Diagnostic
F.2.1		YES			100.00%	4		YES			75.00%	4		NO						
F.2.2		NO			95.75%	777		YES			98.56%	1,108		YES			98.41%	693		YES
F.3.1.1		YES			100.00%	23		YES			91.43%	35		NO			97.96%	49		YES
F.3.1.2		YES			100.00%	1		YES			75.00%	4		NO			100.00%	1		YES
F.4.1		YES	174.38	6,225,045	27.24	69,274		YES	148.68	7,044,446	20.48	45,635		YES	178.20	6,077,324	22.12	40,881		YES
F.5.1		YES	37.42	1,903,933	24.23	77,177		YES	42.30	2,266,972	26.98	90,236		YES	82.14	2,175,215	27.35	82,158		YES
F.6.1		PBD			2.30			PBD			2.41			PBD			2.54			PBD
F.6.2		PBD			93.00%			PBD			92.60%			PBD			92.60%			PBD
F.7.1		PBD			5.65			PBD			5.90			PBD			5.98			PBD
F.7.2		PBD			84.70%			PBD			83.90%			PBD			83.40%			PBD
F.8.1		PBD			1.01	2,928		PBD			0.79	3,017		PBD			0.71	2,821		PBD
F.8.2		PBD			92.13%	417,561		PBD			93.20%	447,244		PBD			94.76%	421,510		PBD
F.8.3		PBD			100.00%	2,928		PBD			100.00%	3,017		PBD			100.00%	2,821		PBD
F.9.1	-1.2724	YES	99.41%	5,419	100.00%	18,003	-4.9742	YES	99.81%	5,319	100.00%	19,326	-2.8029	YES	99.88%	4,197	100.00%	15,090	-1.9790	YES
F.9.2	6.5896	NO	98.89%	31,341	98.37%	270,743,237	8.7900	NO	98.72%	34,666	99.33%	288,233,354	-10.1553	YES	97.37%	30,110	96.48%	239,167,648	-12.0158	YES
F.9.3	4.1535	NO	99.85%	31,341	99.54%	270,743,237	14.5662	NO	99.62%	34,666	99.80%	288,233,354	-5.4681	YES	99.12%	30,110	99.78%	239,167,648	-12.1711	YES
F.9.4		YES	3.38	31,341	2.74	270,743,237		YES	3.44	34,666	2.64	288,233,354		YES	3.77	30,110	3.07	239,167,648		YES
F.9.5.1	-125.0898	YES	79.74%	$14,898,427	95.64%	$427,939	-114.8906	YES	75.19%	$15,656,871	96.28%	$416,071	-154.8428	YES	79.84%	$15,736,556	96.74%	$481,723	-129.2988	YES
F.9.5.2		YES			98.66%	$441,547		YES			98.81%	$441,591		YES			94.68%	$498,513		YES
F.9.5.3		NO			98.49%	$15,649		YES			94.72%	$18,098		YES			35.40%	$185,699		NO

BellSouth Monthly Performance Summary

Georgia, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
		Non-Recurring Charge Completeness															
F.9.6.1	B-8	Resale/GA(%)	Parity w Retail	89.28%	$18,356,638	69.09%	$707,110		0.00115	176.3531	NO	76.92%	$22,180,020	98.74%	$675,250		0.00108
F.9.6.2	B-8	UNE/GA(%)	>= 90%			68.34%	$1,248,207				NO			90.44%	$1,184,484		
F.9.6.3	B-8	Interconnection/GA(%)	>= 90%			75.76%	$293,146				NO			82.12%	$334,072		
		General - Change Management															
		% Software Release Notices Sent On Time															
F.10.1	CM-1	GA(%)	>= 95% w in 30 days			50.00%	2				NO						
		Average Software Release Notice Delay Days															
F.10.2	CM-2	GA(average)	>= 22 days prior to release			26	1				YES						
		% Change Management Documentation Sent On Time															
F.10.3	CM-3A	GA(%)	>= 95% w in 30 days			100.00%	2				YES			50.00%	4		
		% Change Management Documentation (Defects, Corrections, etc.) Sent On Time															
F.10.4	CM-3B	GA(%)	>= 95% w in 5 days														
		Average Documentation Release Delay Days															
F.10.5	CM-4	GA(average)	>= 22 days prior to release											16	2		
		% CLEC Interface Outages Sent within 15 Minutes															
F.10.6	CM-5	GA(%)	>= 97% w in 15 min			100.00%	20				YES			100.00%	15		
		General - New Business Requests															
		% New Business Requests Processed within 30 Business Days															
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days														
		% Quotes Provided within X Business Days															
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days														
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days														
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days														
		General - Ordering															
		Acknowledgement Message Timeliness															
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	92,808				YES			100.00%	75,294		
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	379,170				YES			100.00%	302,925		
		Acknowledgement Message Completeness															
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	92,808				YES			100.00%	75,294		
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	379,170				NO			100.00%	302,925		
		General - Database Updates															
		Average Database Update Interval															
F.13.1.1	D-1	LIDB/GA(hours)	PBD	3.40	24	3.40	24				PBD	2.16	21	2.16	21		
F.13.1.2	D-1	Directory Listings/GA(hours)	PBD	0.08	27	0.08	27				PBD	0.07	26	0.07	26		
F.13.1.3	D-1	Directory Assistance/GA(hours)	PBD	4.14	27	3.66	27				PBD	3.02	24	2.63	24		
		% Update Accuracy															
F.13.2.1	D-2	LIDB/GA(%)	>= 95%			100.00%	233				YES			100.00%	465		
F.13.2.2	D-2	Directory Listings/GA(%)	>= 95%			100.00%	212				YES			100.00%	181		
F.13.2.3	D-2	Directory Assistance/GA(%)	>= 95%			100.00%	74				YES			100.00%	157		
		% NXXs / LRNs Loaded by LERG Effective Date															
F.13.3	D-3	Region(%)	100%			100.00%	32				YES			100.00%	46		
		General - Network Outage Notification															
		Mean Time to Notify CLEC of Major Network Outages															
F.14.1	M&R-7	Region(minutes)	Parity w Retail	195	4	180	4				YES	0	0	0	0		

	November Data								October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
F.9.6.1	-201.4836	YES	82.92%	$22,001,156	95.99%	$626,369	-111.9803	YES	84.75%	$19,725,548	98.72%	$581,990	-114.1363	YES	86.32%	$21,759,429	98.10%	$617,975	-98.3315	YES
F.9.6.2		YES			94.48%	$921,271		YES			96.71%	$981,693		YES			98.21%	$833,114		YES
F.9.6.3		NO			74.18%	$288,181		NO			78.44%	$387,842		NO			94.27%	$114,469		YES
F.10.1					100.00%	1		YES			50.00%	2		NO			100.00%	2		YES
F.10.2											-8	1		NO						
F.10.3		NO			0.00%	1		NO			100.00%	3		YES						
F.10.4																				
F.10.5		NO			-16	1		NO												
F.10.6		YES			100.00%	24		YES			100.00%	22		YES			100.00%	24		YES
F.11.1											100.00%	1		YES			100.00%	11		YES
F.11.2.1																	42.86%	7		NO
F.11.2.2																				
F.11.2.3																				
F.12.1.1		YES			100.00%	85,178		YES			99.93%	87,896		YES			99.99%	67,850		YES
F.12.1.2		YES			99.99%	291,001		YES			100.00%	195,248		YES			100.00%	167,159		YES
F.12.2.1		YES			100.00%	85,178		YES			99.98%	87,896		NO			100.00%	67,850		NO
F.12.2.2		NO			100.00%	291,001		YES			100.00%	195,248		NO			100.00%	167,159		NO
F.13.1.1		PBD	1.65	23	1.65	23		PBD	2.00	22	2.00	22		PBD	0.79	15	0.79	15		PBD
F.13.1.2		PBD	0.08	26	0.08	26		PBD	0.09	27	0.09	27		PBD	0.09	25	0.09	25		PBD
F.13.1.3		PBD	3.11	26	2.56	26		PBD	3.53	27	3.26	27		PBD	4.27	25	3.56	25		PBD
F.13.2.1		YES			100.00%	30		YES			97.52%	161		YES			95.35%	43		YES
F.13.2.2		YES			100.00%	89		YES			94.64%	56		NO			86.46%	229		NO
F.13.2.3		YES			100.00%	18		YES			100.00%	159		YES			100.00%	46		YES
F.13.3		YES			100.00%	55		YES			93.75%	48		NO			97.50%	40		NO
F.14.1		YES	0	0	0	0		YES	189	2	168	2		YES	1,832	5	919	5		YES

LOUISIANA MMSS

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering																		
	% Rejected Service Requests - Mechanized																		
A.1.1.1	O-7	Residence/LA(%)	Diagnostic			6.98%	26,645				Diagnostic			6.58%	22,737				Diagnostic
A.1.1.2	O-7	Business/LA(%)	Diagnostic			22.86%	350				Diagnostic			13.11%	267				Diagnostic
A.1.1.3	O-7	Design (Specials)/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/LA(%)	Diagnostic			100.00%	1				Diagnostic			0.00%	1				Diagnostic
A.1.1.5	O-7	Centrex/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/LA(%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
A.1.2.1	O-7	Residence/LA(%)	Diagnostic			24.39%	3,841				Diagnostic			27.03%	3,207				Diagnostic
A.1.2.2	O-7	Business/LA(%)	Diagnostic			40.84%	191				Diagnostic			39.51%	162				Diagnostic
A.1.2.3	O-7	Design (Specials)/LA(%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
A.1.2.4	O-7	PBX/LA(%)	Diagnostic			33.33%	3				Diagnostic			0.00%	3				Diagnostic
A.1.2.5	O-7	Centrex/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/LA(%)	Diagnostic			0.00%	3				Diagnostic			0.00%	1				Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
A.1.3.1	O-7	Residence/LA(%)	Diagnostic			43.33%	60				Diagnostic			47.57%	103				Diagnostic
A.1.3.2	O-7	Business/LA(%)	Diagnostic			50.52%	192				Diagnostic			44.63%	177				Diagnostic
A.1.3.3	O-7	Design (Specials)/LA(%)	Diagnostic			18.18%	44				Diagnostic			31.58%	38				Diagnostic
A.1.3.4	O-7	PBX/LA(%)	Diagnostic			66.67%	6				Diagnostic			27.27%	11				Diagnostic
A.1.3.5	O-7	Centrex/LA(%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
A.1.3.6	O-7	ISDN/LA(%)	Diagnostic			42.86%	28				Diagnostic			28.57%	14				Diagnostic
	Reject Interval - Mechanized																		
A.1.4.1	O-8	Residence/LA(%)	>= 97% w in 1 hr			96.67%	1,863				NO			96.34%	1,502				NO
A.1.4.2	O-8	Business/LA(%)	>= 97% w in 1 hr			93.75%	80				NO			89.19%	37				NO
A.1.4.3	O-8	Design (Specials)/LA(%)	>= 97% w in 1 hr																
A.1.4.4	O-8	PBX/LA(%)	>= 97% w in 1 hr			0.00%	1				NO								
A.1.4.5	O-8	Centrex/LA(%)	>= 97% w in 1 hr																
A.1.4.6	O-8	ISDN/LA(%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
A.1.7.1	O-8	Residence/LA(%)	>= 85% w in 10 hrs			95.21%	939				YES			91.50%	894				YES
A.1.7.2	O-8	Business/LA(%)	>= 85% w in 10 hrs			98.73%	79				YES			97.01%	67				YES
A.1.7.3	O-8	Design (Specials)/LA(%)	>= 85% w in 10 hrs											0.00%	1				NO
A.1.7.4	O-8	PBX/LA(%)	>= 85% w in 10 hrs			100.00%	1				YES								
A.1.7.5	O-8	Centrex/LA(%)	>= 85% w in 10 hrs																
A.1.7.6	O-8	ISDN/LA(%)	>= 85% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
A.1.8.1	O-8	Residence/LA(%)	>= 85% w in 24 hrs			100.00%	26				YES			100.00%	51				YES
A.1.8.2	O-8	Business/LA(%)	>= 85% w in 24 hrs			97.96%	98				YES			98.78%	82				YES
A.1.8.3	O-8	Design (Specials)/LA(%)	>= 85% w in 24 hrs			100.00%	8				YES			100.00%	12				YES
A.1.8.4	O-8	PBX/LA(%)	>= 85% w in 24 hrs			100.00%	4				YES			100.00%	3				YES
A.1.8.5	O-8	Centrex/LA(%)	>= 85% w in 24 hrs											100.00%	1				YES
A.1.8.6	O-8	ISDN/LA(%)	>= 85% w in 24 hrs			100.00%	12				YES			100.00%	4				YES
	FOC Timeliness - Mechanized																		
A.1.9.1	O-9	Residence/LA(%)	>= 95% w in 3 hrs			99.96%	24,819				YES			99.76%	21,175				YES
A.1.9.2	O-9	Business/LA(%)	>= 95% w in 3 hrs			100.00%	275				YES			98.65%	223				YES
A.1.9.3	O-9	Design (Specials)/LA(%)	>= 95% w in 3 hrs																
A.1.9.4	O-9	PBX/LA(%)	>= 95% w in 3 hrs											100.00%	1				YES
A.1.9.5	O-9	Centrex/LA(%)	>= 95% w in 3 hrs																
A.1.9.6	O-9	ISDN/LA(%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
A.1.12.1	O-9	Residence/LA(%)	>= 85% w in 10 hrs			93.06%	3,070				YES			90.52%	2,606				YES
A.1.12.2	O-9	Business/LA(%)	>= 85% w in 10 hrs			94.70%	132				YES			90.63%	128				YES
A.1.12.3	O-9	Design (Specials)/LA(%)	>= 85% w in 10 hrs																
A.1.12.4	O-9	PBX/LA(%)	>= 85% w in 10 hrs			0.00%	1				NO			33.33%	3				NO
A.1.12.5	O-9	Centrex/LA(%)	>= 85% w in 10 hrs																
A.1.12.6	O-9	ISDN/LA(%)	>= 85% w in 10 hrs			66.67%	3				NO			0.00%	1				NO
	FOC Timeliness - Non-Mechanized																		
A.1.13.1	O-9	Residence/LA(%)	>= 85% w in 36 hrs			100.00%	34				YES			100.00%	47				YES
A.1.13.2	O-9	Business/LA(%)	>= 85% w in 36 hrs			98.67%	75				YES			96.80%	83				YES
A.1.13.3	O-9	Design (Specials)/LA(%)	>= 85% w in 36 hrs			100.00%	29				YES			100.00%	24				YES
A.1.13.4	O-9	PBX/LA(%)	>= 85% w in 36 hrs			100.00%	1				YES			100.00%	6				YES
A.1.13.5	O-9	Centrex/LA(%)	>= 85% w in 36 hrs																
A.1.13.6	O-9	ISDN/LA(%)	>= 85% w in 36 hrs			100.00%	14				YES			100.00%	10				YES
	FOC & Reject Response Completeness - Mechanized																		
A.1.14.1	O-11	Residence/LA(%)	>= 95%																
A.1.14.1.1	O-11	Residence/EDI/LA(%)	>= 95%			100.00%	653				YES			100.00%	897				YES
A.1.14.1.2	O-11	Residence/TAG/LA(%)	>= 95%			99.99%	25,992				YES			99.54%	21,840				YES
A.1.14.2	O-11	Business/LA(%)	>= 95%																
A.1.14.2.1	O-11	Business/EDI/LA(%)	>= 95%			100.00%	30				YES			100.00%	21				YES
A.1.14.2.2	O-11	Business/TAG/LA(%)	>= 95%			100.00%	320				YES			95.93%	246				YES
A.1.14.3	O-11	Design (Specials)/LA(%)	>= 95%																
A.1.14.3.1	O-11	Design (Specials)/EDI/LA(%)	>= 95%																
A.1.14.3.2	O-11	Design (Specials)/TAG/LA(%)	>= 95%																
A.1.14.4	O-11	PBX/LA(%)	>= 95%																
A.1.14.4.1	O-11	PBX/EDI/LA(%)	>= 95%											100.00%	1				YES
A.1.14.4.2	O-11	PBX/TAG/LA(%)	>= 95%			100.00%	1				YES								
A.1.14.5	O-11	Centrex/LA(%)	>= 95%																
A.1.14.5.1	O-11	Centrex/EDI/LA(%)	>= 95%																
A.1.14.5.2	O-11	Centrex/TAG/LA(%)	>= 95%																
A.1.14.6	O-11	ISDN/LA(%)	>= 95%																
A.1.14.6.1	O-11	ISDN/EDI/LA(%)	>= 95%																
A.1.14.6.2	O-11	ISDN/TAG/LA(%)	>= 95%																
	FOC & Reject Response Completeness - Partially Mechanized																		
A.1.15.1	O-11	Residence/LA(%)	>= 95%																

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.1.1.1			7.59%	25,571				Diagnostic			8.88%	28,009		Diagnostic			9.31%	25,714		Diagnostic
A.1.1.2			16.52%	563				Diagnostic			36.39%	926		Diagnostic			16.07%	417		Diagnostic
A.1.1.3								Diagnostic			0.00%	2		Diagnostic						Diagnostic
A.1.1.4			100.00%	1				Diagnostic						Diagnostic						Diagnostic
A.1.1.5								Diagnostic						Diagnostic						Diagnostic
A.1.1.6			100.00%	3				Diagnostic						Diagnostic						Diagnostic
A.1.2.1			24.29%	3,796				Diagnostic			26.74%	4,431		Diagnostic			29.21%	3,708		Diagnostic
A.1.2.2			39.24%	237				Diagnostic			51.02%	488		Diagnostic			41.51%	265		Diagnostic
A.1.2.3			66.67%	3				Diagnostic			50.00%	2		Diagnostic			100.00%	1		Diagnostic
A.1.2.4			20.00%	5				Diagnostic						Diagnostic			0.00%	2		Diagnostic
A.1.2.5								Diagnostic						Diagnostic						Diagnostic
A.1.2.6			0.00%	2				Diagnostic						Diagnostic			0.00%	1		Diagnostic
A.1.3.1			44.44%	180				Diagnostic			50.00%	174		Diagnostic			44.94%	158		Diagnostic
A.1.3.2			56.90%	290				Diagnostic			52.47%	385		Diagnostic			48.60%	179		Diagnostic
A.1.3.3			32.00%	25				Diagnostic			34.62%	26		Diagnostic			30.77%	13		Diagnostic
A.1.3.4			66.67%	6				Diagnostic			37.50%	8		Diagnostic			28.00%	50		Diagnostic
A.1.3.5			25.00%	4				Diagnostic			100.00%	1		Diagnostic			50.00%	2		Diagnostic
A.1.3.6			40.00%	25				Diagnostic			26.67%	30		Diagnostic			32.00%	25		Diagnostic
A.1.4.1			97.12%	1,942				YES			96.74%	2,487		NO			95.71%	2,399		NO
A.1.4.2			94.62%	93				NO			99.41%	337		YES			91.43%	70		NO
A.1.4.3																				
A.1.4.4			0.00%	1				NO												
A.1.4.5																				
A.1.4.6			0.00%	3				NO												
A.1.7.1			96.49%	939				YES			94.71%	1,192		YES			97.99%	1,093		YES
A.1.7.2			94.68%	94				YES			97.20%	250		YES			92.86%	112		YES
A.1.7.3			33.33%	3				NO			100.00%	1		YES			100.00%	1		YES
A.1.7.4			100.00%	1				YES												
A.1.7.5																				
A.1.7.6																				
A.1.8.1			100.00%	82				YES			100.00%	88		YES			98.61%	72		YES
A.1.8.2			100.00%	177				YES			99.01%	203		YES			97.83%	92		YES
A.1.8.3			88.89%	9				YES			100.00%	9		YES			100.00%	4		YES
A.1.8.4			100.00%	4				YES			100.00%	3		YES			100.00%	14		YES
A.1.8.5			100.00%	1				YES			100.00%	1		YES			100.00%	1		YES
A.1.8.6			90.91%	11				YES			88.89%	9		YES			77.78%	9		NO
A.1.9.1			99.89%	23,582				YES			99.88%	25,448		YES			99.80%	23,341		YES
A.1.9.2			99.35%	464				YES			98.96%	578		YES			99.71%	347		YES
A.1.9.3											100.00%	1		YES						
A.1.9.4																				
A.1.9.5																				
A.1.9.6																				
A.1.12.1			93.13%	3,041				YES			92.60%	3,475		YES			95.73%	2,926		YES
A.1.12.2			93.63%	157				YES			84.81%	362		NO			95.14%	185		YES
A.1.12.3			0.00%	1				NO												
A.1.12.4			25.00%	4				NO									100.00%	2		YES
A.1.12.5																				
A.1.12.6			50.00%	2				NO									100.00%	1		YES
A.1.13.1			100.00%	93				YES			97.75%	89		YES			98.78%	82		YES
A.1.13.2			98.26%	115				YES			100.00%	147		YES			100.00%	91		YES
A.1.13.3			94.44%	18				YES			100.00%	15		YES			85.71%	7		YES
A.1.13.4			100.00%	3				YES			100.00%	3		YES			100.00%	35		YES
A.1.13.5			100.00%	2				YES												
A.1.13.6			100.00%	18				YES			100.00%	19		YES			94.12%	17		YES
A.1.14.1																	99.76%	25,714		YES
A.1.14.1.1			100.00%	1,247				YES			100.00%	1,570		YES						
A.1.14.1.2			99.66%	24,324				YES			99.57%	26,439		YES						
A.1.14.2																	98.80%	417		YES
A.1.14.2.1			100.00%	43				YES			96.43%	28		YES						
A.1.14.2.2			98.65%	520				YES			98.78%	898		YES						
A.1.14.3																				
A.1.14.3.1																				
A.1.14.3.2											50.00%	2		NO						
A.1.14.4																				
A.1.14.4.1																				
A.1.14.4.2			100.00%	1				YES												
A.1.14.5																				
A.1.14.5.1																				
A.1.14.5.2																				
A.1.14.6																				
A.1.14.6.1																				
A.1.14.6.2			100.00%	3				YES												
A.1.15.1																	99.62%	3,708		YES