BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.15.1.1	O-11	Residence/EDI/LA(%)	>= 95%			100.00%	233				YES			100.00%	294				YES
A.1.15.1.2	O-11	Residence/TAG/LA(%)	>= 95%			99.94%	3,606				YES			99.93%	2,913				YES
A.1.15.2	O-11	Business/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.15.2.1	O-11	Business/EDI/LA(%)	>= 95%			100.00%	47				YES			100.00%	12				YES
A.1.15.2.2	O-11	Business/TAG/LA(%)	>= 95%			100.00%	144				YES			99.33%	150				YES
A.1.15.3	O-11	Design (Specials)/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.15.3.1	O-11	Design (Specials)/EDI/LA(%)	>= 95%											100.00%	1				YES
A.1.15.3.2	O-11	Design (Specials)/TAG/LA(%)	>= 95%																
A.1.15.4	O-11	PBX/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.15.4.1	O-11	PBX/EDI/LA(%)	>= 95%																
A.1.15.4.2	O-11	PBX/TAG/LA(%)	>= 95%			100.00%	3				YES			100.00%	3				YES
A.1.15.5	O-11	Centrex/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.15.5.1	O-11	Centrex/EDI/LA(%)	>= 95%																
A.1.15.5.2	O-11	Centrex/TAG/LA(%)	>= 95%																
A.1.15.6	O-11	ISDN/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.15.6.1	O-11	ISDN/EDI/LA(%)	>= 95%																
A.1.15.6.2	O-11	ISDN/TAG/LA(%)	>= 95%			100.00%	3				YES			100.00%	1				YES
		FOC & Reject Response Completeness - Non-Mechanized																	
A.1.16.1	O-11	Residence/LA(%)	>= 95%			98.33%	60				YES			91.26%	103				NO
A.1.16.2	O-11	Business/LA(%)	>= 95%			91.15%	192				NO			88.70%	177				NO
A.1.16.3	O-11	Design (Specials)/LA(%)	>= 95%			86.36%	44				NO			89.47%	38				NO
A.1.16.4	O-11	PBX/LA(%)	>= 95%			83.33%	6				NO			81.82%	11				NO
A.1.16.5	O-11	Centrex/LA(%)	>= 95%											100.00%	1				YES
A.1.16.6	O-11	ISDN/LA(%)	>= 95%			96.43%	28				YES			100.00%	14				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized																	
A.1.17.1	O-11	Residence/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.1.1	O-11	Residence/EDI/LA(%)	>= 95%			84.99%	653				NO			72.45%	897				NO
A.1.17.1.2	O-11	Residence/TAG/LA(%)	>= 95%			99.47%	25,990				YES			99.64%	21,740				YES
A.1.17.2	O-11	Business/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.2.1	O-11	Business/EDI/LA(%)	>= 95%			73.33%	30				NO			80.95%	21				NO
A.1.17.2.2	O-11	Business/TAG/LA(%)	>= 95%			96.56%	320				YES			96.61%	236				YES
A.1.17.3	O-11	Design (Specials)/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.3.1	O-11	Design (Specials)/EDI/LA(%)	>= 95%																
A.1.17.3.2	O-11	Design (Specials)/TAG/LA(%)	>= 95%																
A.1.17.4	O-11	PBX/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.4.1	O-11	PBX/EDI/LA(%)	>= 95%											100.00%	1				YES
A.1.17.4.2	O-11	PBX/TAG/LA(%)	>= 95%			100.00%	1				YES								
A.1.17.5	O-11	Centrex/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.5.1	O-11	Centrex/EDI/LA(%)	>= 95%																
A.1.17.5.2	O-11	Centrex/TAG/LA(%)	>= 95%																
A.1.17.6	O-11	ISDN/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.17.6.1	O-11	ISDN/EDI/LA(%)	>= 95%																
A.1.17.6.2	O-11	ISDN/TAG/LA(%)	>= 95%																
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																	
A.1.18.1	O-11	Residence/LA(%)	>= 95%			This data not applicable								This data not applicable after					
A.1.18.1.1	O-11	Residence/EDI/LA(%)	>= 95%			97.42%	233				YES			96.50%	294				YES
A.1.18.1.2	O-11	Residence/TAG/LA(%)	>= 95%			93.37%	3,606				NO			93.44%	2,911				NO
A.1.18.2	O-11	Business/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.18.2.1	O-11	Business/EDI/LA(%)	>= 95%			87.23%	47				NO			91.67%	12				NO
A.1.18.2.2	O-11	Business/TAG/LA(%)	>= 95%			90.97%	144				NO			85.23%	149				NO
A.1.18.3	O-11	Design (Specials)/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.18.3.1	O-11	Design (Specials)/EDI/LA(%)	>= 95%											100.00%	1				YES
A.1.18.3.2	O-11	Design (Specials)/TAG/LA(%)	>= 95%																
A.1.18.4	O-11	PBX/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.18.4.1	O-11	PBX/EDI/LA(%)	>= 95%																
A.1.18.4.2	O-11	PBX/TAG/LA(%)	>= 95%			100.00%	3				YES			100.00%	3				YES
A.1.18.5	O-11	Centrex/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.18.5.1	O-11	Centrex/EDI/LA(%)	>= 95%																
A.1.18.5.2	O-11	Centrex/TAG/LA(%)	>= 95%																
A.1.18.6	O-11	ISDN/LA(%)	>= 95%			This data not applicable after								This data not applicable after					
A.1.18.6.1	O-11	ISDN/EDI/LA(%)	>= 95%																
A.1.18.6.2	O-11	ISDN/TAG/LA(%)	>= 95%			100.00%	3				YES			100.00%	1				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																	
A.1.19.1	O-11	Residence/LA(%)	>= 95%			91.53%	59				NO			87.23%	94				NO
A.1.19.2	O-11	Business/LA(%)	>= 95%			96.57%	175				YES			91.72%	157				NO
A.1.19.3	O-11	Design (Specials)/LA(%)	>= 95%			100.00%	38				YES			91.18%	34				NO
A.1.19.4	O-11	PBX/LA(%)	>= 95%			100.00%	5				YES			88.89%	9				NO
A.1.19.5	O-11	Centrex/LA(%)	>= 95%											100.00%	1				YES
A.1.19.6	O-11	ISDN/LA(%)	>= 95%			100.00%	27				YES			92.86%	14				NO
		Resale - Provisioning																	
		Order Completion Interval																	
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/LA(days)	Res	4.39	13,095	3.51	879	3.881	0.13523	6.5215	YES	4.34	10,292	3.53	658	3.779	0.15195	5.2881	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/LA(days)	Res	0.76	256,632	0.47	18,603	1.124	0.00853	34.2050	YES	0.85	213,361	0.47	16,638	1.215	0.00978	38.4471	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/LA(days)	Res	5.93	70	4.67	3	4.802	2.83100	0.4474	YES	5.40	62	3.60	5	3.541	1.64626	1.0953	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/LA(days)	Res	0.33	1			0.000											
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/LA(days)	Bus	2.49	10,955	3.37	42	6.771	1.04676	-0.8401	YES	2.40	11,762	2.42	36	7.565	1.26282	-0.0153	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/LA(days)	Bus	1.32	11,837	0.63	246	6.146	0.39800	1.7286	YES	1.59	9,566	0.81	211	4.819	0.33541	2.3336	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/LA(days)	Bus	12.67	78			34.844				11.22	54	3.00	1	10.720	10.81836	0.7594	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/LA(days)	Bus	0.93	5			0.685				1.11	3			0.840			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/LA(days)	Design	22.69	630	6.00	2	29.414	20.83185	0.8012	YES	23.55	598			22.454			
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Design	38.64	24			28.698				10.22	9			9.997			
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Design	27.00	2			2.828				34.00	1			0.000			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Design																
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/LA(days)	PBX	7.86	26			5.240				7.04	44	0.33	2	10.995	7.94941	0.8437	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/LA(days)	PBX	1.79	65	0.55	3	2.484	1.46687	0.8417	YES	2.75	65	2.20	5	6.916	3.20972	0.1720	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/LA(days)	PBX	3.33	3			1.155				3.00	1			0.000			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/LA(days)	PBX	2.27	20	3.00	1	3.503	3.58922	-0.2046	YES	1.31	13			1.136			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/LA(days)	Centrex	7.45	868	0.33	7	9.494	3.60256	1.9755	YES	3.71	502	2.00	1	6.037	6.04290	0.2835	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/LA(days)	Centrex	1.95	1,090	0.44	15	2.753	0.71559	2.1114	YES	2.14	442	4.00	1	4.184	4.18836	-0.4445	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/LA(days)	Centrex	10.28	67			8.810				15.25	16			26.129			

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.1.15.1.1			100.00%	437				YES			100.00%	460		YES						
A.1.15.1.2			99.80%	3,359				YES			99.70%	3,971		YES						
A.1.15.2			This data not applicable after 10-01-								Applicable after 10-01-2001,						98.11%	265		YES
A.1.15.2.1			100.00%	30				YES			100.00%	40		YES						
A.1.15.2.2			99.03%	207				YES			99.55%	448		YES						
A.1.15.3			This data not applicable after 10-								Applicable after 10-01-2001,						100.00%	1		YES
A.1.15.3.1			100.00%	1				YES			50.00%	2		NO						
A.1.15.3.2			100.00%	2				YES												
A.1.15.4			This data not applicable after 10-								Applicable after 10-01-2001,						100.00%	2		YES
A.1.15.4.1																				
A.1.15.4.2			100.00%	5				YES												
A.1.15.5			This data not applicable after 10-								Applicable after 10-01-2001,									
A.1.15.5.1																				
A.1.15.5.2																				
A.1.15.6			This data not applicable after 10-								Applicable after 10-01-2001,						100.00%	1		YES
A.1.15.6.1																				
A.1.15.6.2			100.00%	2				YES												
A.1.16.1			93.89%	180				NO			97.70%	174		YES			94.30%	158		NO
A.1.16.2			91.38%	290				NO			93.51%	385		NO			94.41%	179		NO
A.1.16.3			92.00%	25				NO			96.15%	26		YES			84.62%	13		NO
A.1.16.4			100.00%	8				YES			87.50%	8		NO			94.00%	50		NO
A.1.16.5			75.00%	4				NO			100.00%	1		YES			50.00%	2		NO
A.1.16.6			96.00%	25				YES			96.67%	30		YES			100.00%	25		YES
A.1.17.1			This data not applicable after 10-								Applicable after 10-01-2001,						98.34%	25,853		YES
A.1.17.1.1			72.41%	1,247				NO			77.07%	1,570		NO						
A.1.17.1.2			99.61%	24,242				YES			99.62%	26,325		YES						
A.1.17.2			This data not applicable after								Applicable after 10-01-2001,						95.39%	412		YES
A.1.17.2.1			66.37%	43				NO			66.67%	27		NO						
A.1.17.2.2			95.69%	513				YES			98.20%	887		YES						
A.1.17.3			This data not applicable after								Applicable after 10-01-2001,									
A.1.17.3.1																				
A.1.17.3.2											100.00%	1		YES						
A.1.17.4			This data not applicable after 10-								Applicable after 10-01-2001,									
A.1.17.4.1																				
A.1.17.4.2			100.00%	1				YES												
A.1.17.5			This data not applicable after								Applicable after 10-01-2001,									
A.1.17.5.1																				
A.1.17.5.2																				
A.1.17.6			This data not applicable after 10-								Applicable after 10-01-2001,									
A.1.17.6.1																				
A.1.17.6.2			100.00%	3				YES												
A.1.18.1			This data not applicable								Applicable after 10-01-2001,						92.23%	3,694		NO
A.1.18.1.1			97.71%	437				YES			96.30%	460		YES						
A.1.18.1.2			93.03%	3,355				NO			91.21%	3,959		NO						
A.1.18.2			This data not applicable after								Applicable after 10-01-2001,						83.46%	260		NO
A.1.18.2.1			86.67%	30				NO			75.00%	40		NO						
A.1.18.2.2			65.85%	205				NO			68.16%	446		NO						
A.1.18.3			This data not applicable after								Applicable after 10-01-2001,						100.00%	1		YES
A.1.18.3.1			100.00%	1				YES			100.00%	1		YES						
A.1.18.3.2			100.00%	2				YES												
A.1.18.4			This data not applicable after 10-								Applicable after 10-01-2001,						100.00%	2		YES
A.1.18.4.1																				
A.1.18.4.2			100.00%	5				YES												
A.1.18.5			This data not applicable after 10-								Applicable after 10-01-2001,									
A.1.18.5.1																				
A.1.18.5.2																				
A.1.18.6			This data not applicable after 10-								Applicable after 10-01-2001,						100.00%	1		YES
A.1.18.6.1																				
A.1.18.6.2			100.00%	2				YES												
A.1.19.1			86.17%	159				NO			93.53%	170		NO			89.93%	149		NO
A.1.19.2			93.21%	265				NO			92.22%	360		NO			92.90%	169		NO
A.1.19.3			95.65%	23				YES			92.00%	25		NO			100.00%	11		YES
A.1.19.4			100.00%	6				YES			100.00%	7		YES			93.62%	47		NO
A.1.19.5			100.00%	3				YES			100.00%	1		YES			100.00%	1		YES
A.1.19.6			95.83%	24				YES			93.10%	29		NO			96.00%	25		YES
A.2.1.1.1.1	3.81	11,632	2.99	830	3.953	0.14202	5.7632	YES	4.09	12,977	3.35	978	5.8361	YES	5.44	13,435	4.40	853	7.3064	YES
A.2.1.1.1.2	0.82	212,771	0.50	17,261	0.995	0.00787	39.6353	YES	0.86	249,621	0.51	19,888	40.7114	YES	1.20	200,080	0.50	18,267	60.5655	YES
A.2.1.1.2.1	3.80	48	10.00	1	1.921	1.94131	-3.1945	NO	5.03	63	4.67	3	0.1646	YES	7.08	48	5.50	2	0.4058	YES
A.2.1.1.2.2															0.33	1				
A.2.1.2.1.1	2.70	8,756	2.54	47	6.290	0.91998	0.1786	YES	2.86	8,819	3.06	70	-0.1972	YES	2.79	8,173	2.68	49	0.1322	YES
A.2.1.2.1.2	1.39	11,079	0.81	421	4.135	0.20530	2.8360	YES	1.29	11,812	0.81	417	2.1345	YES	1.24	10,990	0.66	253	4.4182	YES
A.2.1.2.2.1	12.96	43	6.00	1	18.384	18.59694	0.3743	YES	9.16	45	8.00	1	0.0720	YES	9.85	52	2.00	2	0.8566	YES
A.2.1.2.2.2	5.92	8			9.729				8.04	8					1.33	3				
A.2.1.3.1.1	23.37	668			32.497				24.57	766	8.50	2	0.7998	YES	20.59	629	8.00	2	0.8479	YES
A.2.1.3.1.2	24.31	29	3.50	2	10.771	7.87428	2.6428	YES	11.38	13	9.00	1	0.2127	YES	45.09	27	8.00	1	0.5019	YES
A.2.1.3.2.1																				
A.2.1.3.2.2																				
A.2.1.4.1.1	9.24	84			18.612				6.62	54					15.37	40				
A.2.1.4.1.2	1.81	108	0.33	1	4.308	4.32770	0.3426	YES	3.26	149	3.67	3	-0.1366	YES	2.71	120	3.57	28	-0.6825	YES
A.2.1.4.2.1	51.50	2	6.00	1	65.761	80.54033	0.5649	YES	3.50	2					1.00	1				
A.2.1.4.2.2	1.43	13			1.961				2.07	24					1.57	17	4.75	4	-2.9303	NO
A.2.1.5.1.1	5.20	482			7.042				4.98	519					7.13	573	12.00	1	-0.6294	YES
A.2.1.5.1.2	1.71	1,012	7.92	8	2.844	1.00933	-6.1532	NO	1.80	1,054					1.37	1,093	5.00	3	-2.3004	NO
A.2.1.5.2.1	8.47	15			8.331				11.01	67					7.78	21				

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			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Centrex	3.64	37			5.459				3.17	27			5.283			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/LA(days)	ISDN	20.91	329			30.814				28.42	330	6.00	1	29.716	29.76305	0.7534	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/LA(days)	ISDN	5.98	144	0.33	1	77.769	78.03821	0.0468	YES	3.20	134	12.00	1	7.580	7.60807	-1.1563	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/LA(days)	ISDN					0.000				3.00	1			0.000			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/LA(days)	ISDN	2.19	21			1.622				1.88	8			1.727			
		Held Orders																	
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/LA(days)	Res	29.41	74	26.00	2	67.826	48.46075	0.0703	YES	34.24	50	12.00	2	122.237	88.14516	0.2523	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/LA(days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/LA(days)	Res	15.50	2	0.00	0	21.920			YES	2.80	5	0.00	0	1.643			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/LA(days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/LA(days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/LA(days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/LA(days)	Bus	35.20	10	9.00	1	61.013	63.99128	0.4094	YES	44.10	10	0.00	0	47.718			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/LA(days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/LA(days)	Bus	25.00	1	0.00	0	0.000			YES	26.40	5	0.00	0	41.247			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/LA(days)	Bus	0.00	0							41.00	1	0.00	0	0.000			YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/LA(days)	Bus	0.00	0							0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/LA(days)	Bus	0.00	0							0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/LA(days)	Design	7.00	1	0.00	0	0.000			YES	21.00	1			0.000			
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/LA(days)	Design	0.00	0	0.00	0				YES	0.00	0						
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/LA(days)	Design	8.00	1	0.00	0	0.000			YES	30.00	2			16.971			
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/LA(days)	Design	0.00	0							0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/LA(days)	Design	0.00	0							0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/LA(days)	Design	0.00	0							0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/LA(days)	PBX	11.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/LA(days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/LA(days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/LA(days)	PBX	0.00	0	0.00	0				YES	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/LA(days)	PBX	0.00	0	0.00	0				YES	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/LA(days)	PBX	0.00	0	0.00	0				YES	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/LA(days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/LA(days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/LA(days)	Centrex	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/LA(days)	Centrex	0.00	0							0.00	0						
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/LA(days)	Centrex	0.00	0							0.00	0						
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/LA(days)	Centrex	0.00	0							0.00	0						
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/LA(days)	ISDN	1.00	1	0.00	0	0.000			YES	5.50	2	0.00	0	0.707			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/LA(days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/LA(days)	ISDN	0.00	0	0.00	0				YES	1.00	1	0.00	0	0.000			YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/LA(days)	ISDN	0.00	0							0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/LA(days)	ISDN	0.00	0							0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/LA(days)	ISDN	0.00	0							0.00	0						
		% Jeopardies - Mechanized																	
A.2.4.1	P-2	Residence/LA(%)	Res	0.19%	282,326	0.16%	18,900		0.00032	0.8207	YES	0.24%	234,049	0.29%	16,156		0.00039	-1.4077	YES
A.2.4.2	P-2	Business/LA(%)	Bus	0.74%	23,323	0.84%	237		0.00559	-0.1905	YES	0.77%	21,907	1.54%	195		0.00629	-1.2188	YES
A.2.4.3	P-2	Design (Specials)/LA(%)	Design	8.23%	778							8.28%	797						
A.2.4.4	P-2	PBX/LA(%)	PBX	3.36%	119	0.00%	2		0.12851	0.2616	YES	1.46%	137	0.00%	1		0.12038	0.1213	YES
A.2.4.5	P-2	Centrex/LA(%)	Centrex	4.16%	2,187							1.46%	1,028	0.00%	2		0.08487	0.1719	YES
A.2.4.6	P-2	ISDN/LA(%)	ISDN	5.83%	600							3.40%	706						
		% Jeopardies - Non-Mechanized																	
A.2.5.1	P-2	Residence/LA(%)	Diagnostic			0.00%	32				Diagnostic			2.13%	47				Diagnostic
A.2.5.2	P-2	Business/LA(%)	Diagnostic			1.32%	76				Diagnostic			0.00%	48				Diagnostic
A.2.5.3	P-2	Design (Specials)/LA(%)	Diagnostic			0.00%	4				Diagnostic								Diagnostic
A.2.5.4	P-2	PBX/LA(%)	Diagnostic			0.00%	3				Diagnostic			28.57%	7				Diagnostic
A.2.5.5	P-2	Centrex/LA(%)	Diagnostic			0.00%	28				Diagnostic			0.00%	4				Diagnostic
A.2.5.6	P-2	ISDN/LA(%)	Diagnostic			0.00%	3				Diagnostic			0.00%	2				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
A.2.7.1	P-2	Residence/LA(hours)	>= 48 hrs			120.00	30				YES			129.70	47				YES
A.2.7.2	P-2	Business/LA(hours)	>= 48 hrs			144.00	2				YES			126.00	3				YES
A.2.7.3	P-2	Design (Specials)/LA(hours)	>= 48 hrs																
A.2.7.4	P-2	PBX/LA(hours)	>= 48 hrs																
A.2.7.5	P-2	Centrex/LA(hours)	>= 48 hrs																
A.2.7.6	P-2	ISDN/LA(hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
A.2.8.1	P-2	Residence/LA(hours)	Diagnostic								Diagnostic			666.00	1				Diagnostic
A.2.8.2	P-2	Business/LA(hours)	Diagnostic			192.00	1				Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.8.4	P-2	PBX/LA(hours)	Diagnostic								Diagnostic			348.00	2				Diagnostic
A.2.8.5	P-2	Centrex/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/LA(hours)	Diagnostic								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
A.2.9.1	P-2	Residence/LA(%)	95% >= 48 hrs			100.00%	30				YES			100.00%	47				YES
A.2.9.2	P-2	Business/LA(%)	95% >= 48 hrs			100.00%	2				YES			100.00%	3				YES
A.2.9.3	P-2	Design (Specials)/LA(%)	95% >= 48 hrs																
A.2.9.4	P-2	PBX/LA(%)	95% >= 48 hrs																
A.2.9.5	P-2	Centrex/LA(%)	95% >= 48 hrs																
A.2.9.6	P-2	ISDN/LA(%)	95% >= 48 hrs																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
A.2.10.1	P-2	Residence/LA(%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
A.2.10.2	P-2	Business/LA(%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/LA(%)	Diagnostic								Diagnostic			100.00%	2				Diagnostic
A.2.10.5	P-2	Centrex/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/LA(%)	Diagnostic								Diagnostic								Diagnostic
		% Missed Installation Appointments																	
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/LA(%)	Res	5.63%	14,952	2.95%	949		0.00772	3.4740	YES	7.87%	12,223	3.80%	736		0.01022	3.9785	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	0.14%	286,496	0.14%	20,416		0.00027	0.0071	YES	0.04%	221,679	0.10%	17,585		0.00015	-4.2832	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/LA(%)	Res	9.21%	76	33.33%	3		0.17022	-1.4172	YES	7.41%	81	0.00%	5		0.12068	0.6138	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res	0.00%	1														
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/LA(%)	Bus	1.79%	11,316	6.78%	59		0.01733	-2.8778	NO	1.31%	11,982	14.52%	62		0.01448	-9.1205	NO

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.2.1.5.2.2	5.58	30	6.00	1	8.849	8.99497	-0.0470	YES	5.20	58	4.00	1	0.2153	YES	1.51	57				
A.2.1.6.1.1	64.94	348			65.256				58.09	314	2.00	1	1.0723	YES	21.73	191				
A.2.1.6.1.2	3.43	295	4.00	1	8.492	8.50628	-0.0671	YES	11.73	166	1.44	3	0.3623	YES	2.90	203	5.75	4	-0.9271	YES
A.2.1.6.2.1			6.00	1					4.00	1										
A.2.1.6.2.2	3.40	42			3.830				2.12	35					1.35	75	5.00	1	-1.5553	YES
A.2.2.1.1.1	9.84	51	0.00	0	19.439			YES	17.32	44	7.00	1	0.3996	YES	33.85	62	14.33	3	0.2870	YES
A.2.2.1.1.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.1.1.3	1.27	15	0.00	0	0.458			YES	0.00	0	0.00	0		YES	6.50	2	0.00	0		YES
A.2.2.1.2.1	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.1.2.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.1.2.3	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.2.1.1	18.00	14	0.00	0	32.223			YES	21.70	10	0.00	0		YES	14.47	15	0.00	0		YES
A.2.2.2.1.2	0.00	0	0.00	0				YES	8.00	1	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.2.1.3	5.25	4	0.00	0	8.500			YES	0.00	0	0.00	0		YES	3.00	1	0.00	0		YES
A.2.2.2.2.1	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.2.2.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.2.2.3	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.3.1.1	0.00	0	0.00	0				YES	1.00	1	0.00	0		YES	62.63	8	0.00	0		YES
A.2.2.3.1.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.3.1.3	18.00	1	0.00	0	0.000			YES	17.50	4	0.00	0		YES	26.00	1	0.00	0		YES
A.2.2.3.2.1									0.00	0										
A.2.2.3.2.2									0.00	0										
A.2.2.3.2.3									0.00	0										
A.2.2.4.1.1	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.4.1.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.4.1.3	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.4.2.1	0.00	0	0.00	0				YES	0.00	0					0.00	0	0.00	0		YES
A.2.2.4.2.2	0.00	0	0.00	0				YES	0.00	0					0.00	0	0.00	0		YES
A.2.2.4.2.3	0.00	0	0.00	0				YES	0.00	0					0.00	0	0.00	0		YES
A.2.2.5.1.1	0.00	0	0.00	0				YES	0.00	0					0.00	0	0.00	0		YES
A.2.2.5.1.2	0.00	0	0.00	0				YES	0.00	0					0.00	0	0.00	0		YES
A.2.2.5.1.3	0.00	0	0.00	0				YES	27.00	1					14.00	1	0.00	0		YES
A.2.2.5.2.1	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0				
A.2.2.5.2.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0				
A.2.2.5.2.3	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0				
A.2.2.6.1.1	1.00	1	0.00	0	0.000			YES	10.67	3	0.00	0		YES	95.50	2	0.00	0		YES
A.2.2.6.1.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.6.1.3	0.00	0	0.00	0				YES	16.00	2	0.00	0		YES	551.00	1	0.00	0		YES
A.2.2.6.2.1	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.6.2.2	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.2.6.2.3	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
A.2.4.1	0.22%	236,763	0.19%	17,302		0.00037	0.9005	YES	0.16%	275,067	0.16%	20,168	0.0938	YES	0.33%	223,756	0.25%	20,785	1.9345	YES
A.2.4.2	0.79%	20,439	0.21%	466		0.00415	1.3913	YES	0.81%	21,178	0.46%	435	0.8106	YES	1.38%	19,634	0.61%	488	1.4317	YES
A.2.4.3	10.11%	989	0.00%	1		0.30163	0.3352	YES	9.96%	1,084	0.00%	1	0.3325	YES	11.72%	1,331	4.07%	123	2.5254	YES
A.2.4.4	4.81%	187	0.00%	2		0.15215	0.3163	YES	0.43%	233	0.00%	2	0.0925	YES	4.40%	182	0.00%	38	1.2022	YES
A.2.4.5	1.47%	1,563	0.00%	366		0.00699	2.1045	YES	2.86%	2,095					3.23%	1,767	0.00%	9	0.5463	YES
A.2.4.6	3.74%	829	0.00%	1		0.18984	0.1970	YES	7.14%	560	0.00%	1	0.2771	YES	6.76%	503	10.00%	10	-0.4042	YES
A.2.5.1			0.00%	87				Diagnostic			0.00%	49		Diagnostic			50.00%	2		Diagnostic
A.2.5.2			0.00%	117				Diagnostic			0.00%	59		Diagnostic						Diagnostic
A.2.5.3			0.00%	3				Diagnostic			25.00%	4		Diagnostic						Diagnostic
A.2.5.4			0.00%	1				Diagnostic			0.00%	2		Diagnostic						Diagnostic
A.2.5.5			0.00%	49				Diagnostic			0.00%	1		Diagnostic						Diagnostic
A.2.5.6			0.00%	2				Diagnostic			33.33%	6		Diagnostic			0.00%	1		Diagnostic
A.2.7.1			116.36	33				YES			108.75	32		YES			174.00	52		YES
A.2.7.2			120.00	1				YES			120.00	2		YES			272.00	3		YES
A.2.7.3																	153.60	5		YES
A.2.7.4																				
A.2.7.5																				
A.2.7.6																	576.00	1		YES
A.2.8.1								Diagnostic						Diagnostic			72.00	1		Diagnostic
A.2.8.2								Diagnostic						Diagnostic						Diagnostic
A.2.8.3								Diagnostic			216.00	1		Diagnostic						Diagnostic
A.2.8.4								Diagnostic						Diagnostic						Diagnostic
A.2.8.5								Diagnostic						Diagnostic						Diagnostic
A.2.8.6								Diagnostic			288.00	2		Diagnostic						Diagnostic
A.2.9.1			100.00%	33				YES			100.00%	32		YES			96.15%	52		YES
A.2.9.2			100.00%	1				YES			100.00%	2		YES			100.00%	3		YES
A.2.9.3																	100.00%	5		YES
A.2.9.4																				
A.2.9.5																				
A.2.9.6																	100.00%	1		YES
A.2.10.1								Diagnostic						Diagnostic			100.00%	1		Diagnostic
A.2.10.2								Diagnostic						Diagnostic						Diagnostic
A.2.10.3								Diagnostic			100.00%	1		Diagnostic						Diagnostic
A.2.10.4								Diagnostic						Diagnostic						Diagnostic
A.2.10.5								Diagnostic						Diagnostic						Diagnostic
A.2.10.6								Diagnostic			100.00%	2		Diagnostic						Diagnostic
A.2.11.1.1.1	5.76%	13,874	2.74%	914		0.00796	3.8008	YES	5.64%	15,150	2.11%	1,090	4.8828	YES	6.36%	15,233	3.63%	964	3.3687	YES
A.2.11.1.1.2	0.02%	222,070	0.09%	18,446		0.00010	-7.6339	NO	0.01%	259,309	0.05%	21,292	-5.2290	NO	0.03%	207,935	0.06%	19,693	-2.3644	NO
A.2.11.1.2.1	10.91%	55	100.00%	1		0.31457	-2.8321	NO	2.67%	75	0.00%	4	0.3226	YES	21.31%	61	0.00%	2	0.7242	YES
A.2.11.1.2.2															0.00%	1				
A.2.11.2.1.1	1.51%	8,998	1.25%	80		0.01370	0.1908	YES	1.94%	9,027	0.00%	134	1.6157	YES	2.25%	8,351	3.09%	97	-0.5555	YES

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	0.15%	11,769	0.00%	359		0.00209	0.7305	YES	0.08%	9,691	0.00%	285		0.00173	0.4783	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/LA(%)	Bus	14.43%	97							11.29%	62	0.00%	2		0.22736	0.4966	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	6							0.00%	3						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/LA(%)	Design	5.01%	599	0.00%	3		0.12619	0.3968	YES	4.74%	612						
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	Design	4.17%	24	0.00%	1		0.20395	0.2043	YES	0.00%	10						
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/LA(%)	Design	0.00%	2							0.00%	1						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	Design																
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/LA(%)	PBX	17.86%	28	50.00%	2		0.28032	-1.1456	YES	10.87%	46	0.00%	2		0.22483	0.4835	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	65	0.00%	3		0.00000		YES	0.00%	66	0.00%	5		0.00000		YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/LA(%)	PBX	0.00%	3							0.00%	1						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	20	0.00%	1		0.00000		YES	0.00%	13						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	6.89%	1,031	0.00%	7		0.09603	0.7171	YES	2.52%	515	0.00%	1		0.15701	0.1608	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.09%	1,097	0.00%	21		0.00665	0.1371	YES	0.22%	451	0.00%	3		0.02725	0.0814	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	14.15%	106							0.00%	16						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	38							0.00%	27						
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	6.66%	358							3.42%	351	0.00%	1		0.18197	0.1879	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	1.04%	192	0.00%	3		0.05907	0.1763	YES	1.47%	136	0.00%	15		0.03275	0.4490	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN	0.00%	1							0.00%	1						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	22							0.00%	9						
		% Provisioning Troubles within 30 Days																	
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/LA(%)	Res	8.79%	12,223	8.83%	736		0.01075	-0.0341	YES	8.30%	13,874	10.18%	914		0.00942	-1.9948	NO
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/LA(%)	Res	3.15%	221,679	3.88%	17,585		0.00137	-5.3476	NO	3.44%	222,070	4.08%	18,446		0.00140	-4.5498	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/LA(%)	Res	6.64%	81	0.00%	5		0.12948	0.6674	YES	9.09%	55	0.00%	1		0.29008	0.3134	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/LA(%)	Res																
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/LA(%)	Bus	2.38%	11,982	6.45%	62		0.01940	-2.0992	NO	3.00%	8,998	3.75%	80		0.01916	-0.3911	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/LA(%)	Bus	3.97%	9,691	7.72%	285		0.01174	-3.1917	NO	4.76%	11,174	3.89%	668		0.00848	1.0244	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/LA(%)	Bus	9.68%	62	0.00%	2		0.21240	0.4556	YES	6.12%	49	0.00%	1		0.24218	0.2528	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/LA(%)	Bus	0.00%	3							0.00%	6						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/LA(%)	Design	5.39%	612							2.70%	703	0.00%	1		0.15228	0.1665	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	Design	0.00%	10							0.00%	29	0.00%	2		0.00000		YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/LA(%)	Design	0.00%	1														
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	Design																
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/LA(%)	PBX	2.17%	46	0.00%	2		0.10534	0.2064	YES	1.56%	64						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	66	0.00%	5		0.00000		YES	2.78%	108	0.00%	2		0.11727	0.2369	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/LA(%)	PBX	0.00%	1							0.00%	2	0.00%	1		0.00000		YES
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/LA(%)	PBX	0.00%	13							0.00%	13						
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/LA(%)	Centrex	1.17%	515	0.00%	1		0.10741	0.1085	YES	0.82%	486	0.00%	112		0.00947	0.8691	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/LA(%)	Centrex	0.44%	451	0.00%	3		0.03849	0.1152	YES	0.89%	1,014	0.00%	301		0.00616	1.4417	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/LA(%)	Centrex	6.25%	16							6.67%	15						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/LA(%)	Centrex	0.00%	27							0.00%	30	0.00%	1		0.00000		YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/LA(%)	ISDN	1.42%	351	0.00%	1		0.11867	0.1200	YES	1.40%	358	0.00%	1		0.11752	0.1188	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/LA(%)	ISDN	0.74%	136	0.00%	15		0.02324	0.3183	YES	1.36%	295	0.00%	1		0.11585	0.1170	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/LA(%)	ISDN	0.00%	1									0.00%	1				
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/LA(%)	ISDN	0.00%	9							0.00%	42						
		Average Completion Notice Interval - Mechanized																	
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Res	0.52	13,296	0.05	863	8.372	0.29409	1.5961	YES	0.77	11,434	0.06	657	6.002	0.24080	2.9303	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Res	0.98	255,031	0.71	19,243	4.365	0.03264	8.3575	YES	0.97	220,859	0.70	17,140	3.832	0.03039	8.7696	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Res	0.70	70	0.02	2	5.402	3.87377	0.1755	YES	0.38	77	0.02	4	2.350	1.20488	0.3017	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Res	0.20	1			0.000											
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Bus	1.32	10,419	0.02	38	13.624	2.21417	0.5880	YES	1.15	11,612	0.81	50	12.536	1.77660	0.1941	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Bus	1.83	10,930	0.58	234	12.569	0.83038	1.2623	YES	1.80	9,612	0.60	207	13.986	0.98251	1.2207	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Bus	18.06	70			52.314				0.71	54	0.02	2	2.951	2.12462	0.3234	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Bus	0.62	5			0.345				0.56	3			0.225			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/LA(hours)	Design	187.75	499			692.305				125.03	497			367.511			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/LA(hours)	Design	123.15	21			277.226				33.14	9			41.263			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/LA(hours)	Design	1.99	2			2.779				74.38	1			0.000			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/LA(hours)	Design																
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	PBX	30.55	23			54.979				5.18	38			14.458			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	PBX	6.91	56	0.53	1	38.141	38.47956	0.1659	YES	4.18	62	0.70	1	21.006	21.17483	0.1642	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	PBX	0.02	2			0.000				0.02	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	PBX	0.59	18			0.295				0.59	13			0.265			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Centrex	12.58	919			32.635				7.31	480			22.534			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Centrex	2.80	916			13.890				2.99	439			14.596			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Centrex	16.09	97			40.863				0.08	14			0.230			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Centrex	3.54	36			17.648				7.34	25			33.508			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	ISDN	150.75	252			654.162				213.25	238			281.277			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	ISDN	118.33	156			694.640				3.39	131			18.039			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	ISDN									0.02	1			0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	ISDN	0.60	20			0.267				0.68	8			0.337			
		Average Completion Notice Interval - Non-Mechanized																	
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/LA(hours)	Diagnostic			11.51	31				Diagnostic			13.75	21				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			12.68	341				Diagnostic			15.36	30				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/LA(hours)	Diagnostic			20.40	1				Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/LA(hours)	Diagnostic			21.21	16				Diagnostic			20.76	3				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			13.40	98				Diagnostic			8.12	47				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/LA(hours)	Diagnostic			114.24	3				Diagnostic								Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			35.78	1				Diagnostic								Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/LA(hours)	Diagnostic			11.28	2				Diagnostic			40.13	1				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			31.95	2				Diagnostic			55.37	4				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic			38.00	1				Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/LA(hours)	Diagnostic			15.44	7				Diagnostic			0.02	1				Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			15.31	21				Diagnostic			0.55	3				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic			18.77	1				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/LA(hours)	Diagnostic			97.90	3				Diagnostic			62.56	13				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.2.11.2.1.2	0.15%	11,174	0.15%	668		0.00155	0.0157	YES	0.10%	11,940	0.00%	964	0.7361	YES	0.14%	11,081	0.00%	379	0.7279	YES
A.2.11.2.2.1	8.16%	49	0.00%	1		0.27658	0.2951	YES	6.00%	50	0.00%	2	0.3504	YES	12.50%	56	0.00%	3	0.6378	YES
A.2.11.2.2.2	12.50%	8							0.00%	8					0.00%	3				
A.2.11.3.1.1	4.41%	703	0.00%	1		0.20546	0.2146	YES	2.99%	804	0.00%	3	0.3033	YES	5.58%	645	0.00%	122	2.4627	YES
A.2.11.3.1.2	10.34%	29	0.00%	2		0.22265	0.4546	YES	0.00%	14	0.00%	1		YES	14.81%	27	0.00%	1	0.4095	YES
A.2.11.3.2.1									0.00%	5										
A.2.11.3.2.2																				
A.2.11.4.1.1	3.13%	64							3.70%	54					20.00%	40	0.00%	1	0.4939	YES
A.2.11.4.1.2	0.93%	108	0.00%	2		0.06835	0.1355	YES	1.96%	153	0.00%	4	0.2792	YES	2.31%	130	3.03%	33	-0.2469	YES
A.2.11.4.2.1	0.00%	2	0.00%	1		0.00000		YES	0.00%	2					0.00%	1				
A.2.11.4.2.2	0.00%	13							0.00%	24					0.00%	17	0.00%	5		YES
A.2.11.5.1.1	7.61%	486	0.00%	112		0.02780	2.7388	YES	2.43%	824					4.89%	573	0.00%	1	0.2265	YES
A.2.11.5.1.2	0.10%	1,014	0.00%	301		0.00206	0.4787	YES	0.19%	1,055					0.00%	1,095	0.00%	8		YES
A.2.11.5.2.1	0.00%	15							4.48%	67					0.00%	21				
A.2.11.5.2.2	0.00%	30	0.00%	1		0.00000		YES	1.41%	71	0.00%	1	0.1187	YES	0.00%	57				
A.2.11.6.1.1	2.51%	358	0.00%	1		0.15677	0.1604	YES	3.45%	319	0.00%	3	0.3258	YES	5.94%	202	0.00%	1	0.2507	YES
A.2.11.6.1.2	0.34%	295	0.00%	1		0.05822	0.0582	YES	1.79%	168	0.00%	6	0.3245	YES	0.97%	206	20.00%	5	-4.2878	NO
A.2.11.6.2.1			0.00%	1					0.00%	1										
A.2.11.6.2.2	0.00%	42							0.00%	35	0.00%	1		YES	0.00%	76	0.00%	1		YES
A.2.12.1.1.1	8.28%	15,150	8.81%	1,090		0.00864	-0.6135	YES	8.05%	15,233	8.92%	964	-0.9661	YES	9.66%	17,216	12.65%	996	-3.1068	NO
A.2.12.1.1.2	3.19%	259,309	4.10%	21,292		0.00125	-7.2026	NO	3.63%	207,935	4.06%	19,693	-3.1298	NO	4.30%	262,482	4.64%	21,131	-2.3548	NO
A.2.12.1.2.1	4.00%	75	0.00%	4		0.10056	0.3978	YES	16.39%	61	0.00%	2	0.6162	YES	14.52%	62	0.00%	3	0.6971	YES
A.2.12.1.2.2									0.00%	1										
A.2.12.2.1.1	3.69%	9,027	7.46%	134		0.01640	-2.3006	NO	3.71%	8,351	7.22%	97	-1.8151	NO	3.97%	10,019	9.59%	146	-3.4497	NO
A.2.12.2.1.2	4.62%	11,940	4.79%	564		0.00905	-0.1814	YES	4.50%	11,081	5.54%	379	-0.9579	YES	5.06%	13,438	7.71%	584	-2.8551	NO
A.2.12.2.2.1	6.00%	50	0.00%	2		0.17125	0.3504	YES	3.57%	56	0.00%	3	0.3247	YES	11.27%	71	0.00%	4	0.6634	YES
A.2.12.2.2.2	0.00%	8							0.00%	3					0.00%	9	0.00%	1		YES
A.2.12.3.1.1	2.11%	804	0.00%	3		0.08322	0.2541	YES	3.57%	645	0.00%	122	1.9477	YES	2.01%	795	0.00%	1	0.1432	YES
A.2.12.3.1.2	0.00%	14	0.00%	1		0.00000		YES	0.00%	27	0.00%	1		YES	0.00%	38	0.00%	2		YES
A.2.12.3.2.1	0.00%	5													0.00%	8				
A.2.12.3.2.2																				
A.2.12.4.1.1	1.85%	54							7.50%	40	0.00%	1	0.2813	YES	2.99%	67				
A.2.12.4.1.2	1.31%	153	0.00%	4		0.05753	0.2272	YES	0.00%	130	0.00%	33		YES	0.85%	117	0.00%	9	0.2684	YES
A.2.12.4.2.1	0.00%	2							0.00%	1										
A.2.12.4.2.2	0.00%	24							0.00%	17	0.00%	5		YES	2.50%	40	0.00%	4	0.3054	YES
A.2.12.5.1.1	1.21%	824							2.27%	573	0.00%	1	0.1522	YES	2.31%	433				
A.2.12.5.1.2	1.52%	1,055							0.91%	1,095	0.00%	8	0.2706	YES	0.47%	1,287	16.67%	6	-5.8119	NO
A.2.12.5.2.1	1.49%	67							9.52%	21					10.00%	20				
A.2.12.5.2.2	4.23%	71	0.00%	1		0.20258	0.2086	YES	1.75%	57					0.00%	55	0.00%	4		YES
A.2.12.6.1.1	2.19%	319	0.00%	3		0.08498	0.2582	YES	3.96%	202	0.00%	1	0.2026	YES	3.74%	214	0.00%	2	0.2774	YES
A.2.12.6.1.2	0.60%	168	0.00%	6		0.03196	0.1863	YES	0.97%	206	0.00%	5	0.2188	YES	1.10%	273	0.00%	15	0.3975	YES
A.2.12.6.2.1	0.00%	1													0.00%	1				
A.2.12.6.2.2	0.00%	35	0.00%	1		0.00000		YES	0.00%	76	0.00%	1		YES	0.00%	16				
A.2.14.1.1.1	0.58	10,669	0.21	1,400	4.482	0.12741	2.9205	YES	0.52	10,079	0.18	905	2.1623	YES	1.00	12,054	0.27	899	2.0044	YES
A.2.14.1.1.2	1.06	194,402	0.67	29,135	3.966	0.02492	15.4058	YES	1.05	198,260	0.69	17,329	11.4692	YES	1.06	185,142	0.71	18,900	12.3248	YES
A.2.14.1.2.1	0.45	44	0.02	2	2.603	1.88218	0.2275	YES	0.48	53	0.02	3	0.2760	YES	0.16	50	0.02	2	0.4550	YES
A.2.14.1.2.2															0.73	1				
A.2.14.2.1.1	1.08	2,461	0.66	91	9.124	0.97394	0.4291	YES	0.95	2,686	1.35	86	-0.4484	YES	2.33	2,888	1.65	67	0.3072	YES
A.2.14.2.1.2	1.47	9,433	0.58	653	12.219	0.49444	1.7877	YES	1.60	8,367	0.60	367	1.9195	YES	1.99	9,360	0.62	292	1.7418	YES
A.2.14.2.2.1	0.73	28	0.02	2	2.777	2.03226	0.3509	YES	0.80	30	0.02	1	0.2351	YES	5.11	36	0.02	2	0.2896	YES
A.2.14.2.2.2	0.28	7			0.190				0.80	3					0.80	3				
A.2.14.3.1.1	200.10	513			830.266				135.62	446					68.66	500				
A.2.14.3.1.2	8.91	26			12.139				50.74	11					10.90	18				
A.2.14.3.2.1									0.16	2										
A.2.14.3.2.2																				
A.2.14.4.1.1	24.18	22			69.871				56.73	27					38.91	20				
A.2.14.4.1.2	12.13	55			80.972				17.18	95					10.50	97	2.41	2	0.2456	YES
A.2.14.4.2.1	0.02	1			0.000				0.03	2										
A.2.14.4.2.2	0.75	12			0.217				0.61	17					0.67	15				
A.2.14.5.1.1	13.49	306			34.417				18.47	339					14.09	427				
A.2.14.5.1.2	2.29	544			16.570				13.35	430					2.65	451				
A.2.14.5.2.1	9.31	10			22.729				7.51	42					0.90	14				
A.2.14.5.2.2	2.05	30			5.292				0.77	32					2.98	56				
A.2.14.6.1.1	1873.40	229			1904.246				747.35	198					141.88	121				
A.2.14.6.1.2	2.79	206			15.103				4.69	95					8.19	132	0.02	1	0.1837	YES
A.2.14.6.2.1																				
A.2.14.6.2.2	0.71	36			0.272				0.81	21					8.02	71				
A.2.15.1.1.1			22.88	58				Diagnostic			18.89	29		Diagnostic			21.84	31		Diagnostic
A.2.15.1.1.2			16.12	147				Diagnostic			15.14	21		Diagnostic			18.44	27		Diagnostic
A.2.15.1.2.1								Diagnostic			15.92	1		Diagnostic						Diagnostic
A.2.15.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.15.2.1.1			15.84	17				Diagnostic			16.38	14		Diagnostic			22.46	16		Diagnostic
A.2.15.2.1.2			15.57	337				Diagnostic			14.18	48		Diagnostic			18.87	46		Diagnostic
A.2.15.2.2.1								Diagnostic						Diagnostic			18.75	1		Diagnostic
A.2.15.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.15.3.1.1			15.23	2				Diagnostic			101.49	2		Diagnostic						Diagnostic
A.2.15.3.1.2			36.66	3				Diagnostic			315.65	1		Diagnostic			16.38	1		Diagnostic
A.2.15.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.15.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.15.4.1.1								Diagnostic						Diagnostic			182.28	1		Diagnostic
A.2.15.4.1.2								Diagnostic			19.82	2		Diagnostic			40.88	28		Diagnostic
A.2.15.4.2.1			37.25	2				Diagnostic						Diagnostic						Diagnostic
A.2.15.4.2.2								Diagnostic						Diagnostic			20.43	4		Diagnostic
A.2.15.5.1.1			21.02	10				Diagnostic						Diagnostic						Diagnostic
A.2.15.5.1.2			9.61	77				Diagnostic						Diagnostic						Diagnostic
A.2.15.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.15.5.2.2			14.00	1				Diagnostic			14.00	1		Diagnostic						Diagnostic
A.2.15.6.1.1			14.12	2				Diagnostic			18.33	3		Diagnostic			32.10	1		Diagnostic
A.2.15.6.1.2			22.75	2				Diagnostic			16.38	4		Diagnostic			71.01	2		Diagnostic
A.2.15.6.2.1			37.42	2				Diagnostic						Diagnostic						Diagnostic

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/LA(hours)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized																	
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.66	769				Diagnostic			3.71	533				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.51	16,276				Diagnostic			0.48	14,491				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic			3.50	4				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			2.51	15				Diagnostic			2.88	16				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.56	94				Diagnostic			0.91	76				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			2.98	64				Diagnostic			2.94	45				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.22	1,815				Diagnostic			1.42	1,626				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.64	11				Diagnostic			3.39	11				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.31	63				Diagnostic			1.36	68				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.00	1				Diagnostic			2.00	1				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																	
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.33	9				Diagnostic			3.00	9				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			5.89	9				Diagnostic			2.82	11				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.67	9				Diagnostic			3.00	1				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.24	39				Diagnostic			2.46	13				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			14.33	3				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.00	1				Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			6.00	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.67	757				Diagnostic			3.71	522				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.62	6,101				Diagnostic			0.56	4,416				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic			3.50	4				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			2.51	15				Diagnostic			2.88	16				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			0.65	55				Diagnostic			1.02	57				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.2.15.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.1.1.1			3.14	698				Diagnostic			3.41	864		Diagnostic			4.60	745		Diagnostic
A.2.17.1.1.2			0.55	14,928				Diagnostic			0.54	16,984		Diagnostic			0.66	16,227		Diagnostic
A.2.17.1.2.1			10.00	1				Diagnostic			4.00	2		Diagnostic			5.50	2		Diagnostic
A.2.17.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.2.1.1			2.67	16				Diagnostic			2.12	33		Diagnostic			3.01	25		Diagnostic
A.2.17.2.1.2			0.86	116				Diagnostic			0.72	128		Diagnostic			0.71	105		Diagnostic
A.2.17.2.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.3.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.3.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.4.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.4.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.4.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.5.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.5.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.5.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.6.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.6.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.17.6.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.17.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.1.1.1			2.81	69				Diagnostic			2.97	73		Diagnostic			3.57	58		Diagnostic
A.2.18.1.1.2			1.17	1,809				Diagnostic			1.39	2,181		Diagnostic			1.45	1,566		Diagnostic
A.2.18.1.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.2.1.1			2.85	11				Diagnostic			4.90	16		Diagnostic			3.83	10		Diagnostic
A.2.18.2.1.2			1.74	84				Diagnostic			1.83	159		Diagnostic			1.35	84		Diagnostic
A.2.18.2.2.1			7.00	1				Diagnostic						Diagnostic			3.00	1		Diagnostic
A.2.18.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.3.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.3.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.4.1.2								Diagnostic						Diagnostic			5.00	1		Diagnostic
A.2.18.4.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.4.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.5.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.5.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.5.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.18.6.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.6.1.2								Diagnostic						Diagnostic			3.00	1		Diagnostic
A.2.18.6.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.18.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.19.1.1.1			4.52	21				Diagnostic			5.88	16		Diagnostic			4.64	22		Diagnostic
A.2.19.1.1.2			2.95	65				Diagnostic			3.00	11		Diagnostic			6.24	17		Diagnostic
A.2.19.1.2.1								Diagnostic			8.00	1		Diagnostic						Diagnostic
A.2.19.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.19.2.1.1			5.56	9				Diagnostic			4.11	9		Diagnostic			5.13	8		Diagnostic
A.2.19.2.1.2			2.19	170				Diagnostic			2.31	39		Diagnostic			3.64	27		Diagnostic
A.2.19.2.2.1								Diagnostic						Diagnostic			9.00	1		Diagnostic
A.2.19.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.19.3.1.1								Diagnostic			11.50	2		Diagnostic						Diagnostic
A.2.19.3.1.2			6.50	2				Diagnostic						Diagnostic			9.00	1		Diagnostic
A.2.19.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.19.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.19.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.19.4.1.2								Diagnostic			5.00	1		Diagnostic			7.74	23		Diagnostic
A.2.19.4.2.1			9.00	1				Diagnostic						Diagnostic						Diagnostic
A.2.19.4.2.2								Diagnostic						Diagnostic			12.33	3		Diagnostic
A.2.19.5.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.19.5.1.2			6.33	3				Diagnostic						Diagnostic						Diagnostic
A.2.19.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.19.5.2.2			7.00	1				Diagnostic			7.00	1		Diagnostic						Diagnostic
A.2.19.6.1.1								Diagnostic			5.00	1		Diagnostic						Diagnostic
A.2.19.6.1.2			6.00	1				Diagnostic			5.00	2		Diagnostic			11.50	2		Diagnostic
A.2.19.6.2.1			9.00	1				Diagnostic						Diagnostic						Diagnostic
A.2.19.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.1.1.1			3.14	688				Diagnostic			3.42	847		Diagnostic			4.62	726		Diagnostic
A.2.21.1.1.2			0.87	4,721				Diagnostic			0.60	5,986		Diagnostic			0.84	6,142		Diagnostic
A.2.21.1.2.1			10.00	1				Diagnostic			4.00	2		Diagnostic			5.50	2		Diagnostic
A.2.21.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.2.1.1			2.71	17				Diagnostic			2.12	33		Diagnostic			2.89	24		Diagnostic
A.2.21.2.1.2			0.91	96				Diagnostic			0.78	107		Diagnostic			0.74	81		Diagnostic
A.2.21.2.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.3.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.3.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.4.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.4.2.1								Diagnostic						Diagnostic						Diagnostic

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																	
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			2.92	61				Diagnostic			2.96	44				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.27	1,488				Diagnostic			1.49	1,283				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			3.64	11				Diagnostic			3.39	11				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			1.43	48				Diagnostic			1.34	57				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			2.00	1				Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/LA(days)	Diagnostic			3.33	9				Diagnostic			3.00	9				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	8				Diagnostic			2.80	10				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/LA(days)	Diagnostic			4.00	8				Diagnostic			3.00	1				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			2.01	35				Diagnostic			2.46	13				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/LA(days)	Diagnostic			5.00	1				Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic			14.33	3				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic			7.00	1				Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			3.00	1				Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic			6.00	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/LA(days)	Diagnostic			4.00	1				Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/LA(days)	Diagnostic								Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours																	
A.2.24.1.1	P	Residence/Dispatch/LA(%)	Diagnostic			12.02%	862				Diagnostic			16.10%	663				Diagnostic
A.2.24.1.2	P	Residence/Non-Dispatch/LA(%)	Diagnostic			79.02%	16,603				Diagnostic			79.28%	16,638				Diagnostic
A.2.24.2.1	P	Business/Dispatch/LA(%)	Diagnostic			50.00%	42				Diagnostic			54.05%	37				Diagnostic
A.2.24.2.2	P	Business/Non-Dispatch/LA(%)	Diagnostic			86.18%	246				Diagnostic			86.26%	211				Diagnostic
A.2.24.3.1	P	Design (Specials)/Dispatch/LA(%)	Diagnostic			50.00%	2				Diagnostic								Diagnostic
A.2.24.3.2	P	Design (Specials)/Non-Dispatch/LA(%)	Diagnostic								Diagnostic								Diagnostic
A.2.24.4.1	P	PBX/Dispatch/LA(%)	Diagnostic								Diagnostic			50.00%	2				Diagnostic
A.2.24.4.2	P	PBX/Non-Dispatch/LA(%)	Diagnostic			50.00%	4				Diagnostic			100.00%	5				Diagnostic
A.2.24.5.1	P	Centrex/Dispatch/LA(%)	Diagnostic			100.00%	7				Diagnostic			0.00%	1				Diagnostic
A.2.24.5.2	P	Centrex/Non-Dispatch/LA(%)	Diagnostic			93.33%	15				Diagnostic			100.00%	1				Diagnostic
A.2.24.6.1	P	ISDN/Dispatch/LA(%)	Diagnostic								Diagnostic			0.00%	1				Diagnostic
A.2.24.6.2	P	ISDN/Non-Dispatch/LA(%)	Diagnostic			0.00%	1				Diagnostic			0.00%	1				Diagnostic
		Service Order Accuracy																	
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/LA(%)	>= 95%			90.54%	74				NO			100.00%	75				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/LA(%)	>= 95%			97.33%	75				YES			100.00%	75				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/LA(%)	>= 95%			90.91%	11				NO			100.00%	5				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/LA(%)	>= 95%																
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/LA(%)	>= 95%			87.20%	125				NO			95.00%	40				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/LA(%)	>= 95%			93.24%	74				NO			100.00%	35				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/LA(%)	>= 95%			91.67%	12				NO			82.35%	17				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			85.00%	20				NO			78.57%	28				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/LA(%)	>= 95%			97.96%	49				YES			88.89%	63				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/LA(%)	>= 95%			96.05%	76				YES			100.00%	45				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/LA(%)	>= 95%											100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/LA(%)	>= 95%			70.00%	10				NO			100.00%	6				YES
		Resale - Maintenance and Repair																	
		Missed Repair Appointments																	
A.3.1.1.1	M&R-1	Residence/Dispatch/LA(%)	Res	7.02%	32,145	3.09%	1,488		0.00677	5.7936	YES	7.47%	35,303	2.58%	1,511		0.00691	7.0782	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/LA(%)	Res	1.33%	20,497	0.94%	424		0.00561	0.6833	YES	1.33%	20,466	1.65%	425		0.00562	-0.5570	YES
A.3.1.2.1	M&R-1	Business/Dispatch/LA(%)	Bus	8.12%	6,117	3.97%	151		0.02251	1.8445	YES	7.71%	5,226	6.04%	149		0.02216	0.7540	YES

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.2.21.4.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.5.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.5.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.5.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.6.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.6.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.21.6.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.21.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.1.1.1			2.59	66				Diagnostic			2.97	73		Diagnostic			3.60	57		Diagnostic
A.2.22.1.1.2			1.11	1,435				Diagnostic			1.39	1,811		Diagnostic			1.35	1,224		Diagnostic
A.2.22.1.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.2.1.1			2.85	11				Diagnostic			4.90	16		Diagnostic			3.83	10		Diagnostic
A.2.22.2.1.2			1.69	77				Diagnostic			1.85	146		Diagnostic			1.19	78		Diagnostic
A.2.22.2.2.1			7.00	1				Diagnostic						Diagnostic			3.00	1		Diagnostic
A.2.22.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.3.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.3.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.4.1.2								Diagnostic						Diagnostic			5.00	1		Diagnostic
A.2.22.4.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.4.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.5.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.5.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.5.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.22.6.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.6.1.2								Diagnostic						Diagnostic			3.00	1		Diagnostic
A.2.22.6.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.22.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.1.1.1			4.52	21				Diagnostic			5.33	15		Diagnostic			4.64	22		Diagnostic
A.2.23.1.1.2			2.47	64				Diagnostic			3.10	10		Diagnostic			3.53	15		Diagnostic
A.2.23.1.2.1								Diagnostic			8.00	1		Diagnostic						Diagnostic
A.2.23.1.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.2.1.1			5.75	8				Diagnostic			4.00	8		Diagnostic			5.13	8		Diagnostic
A.2.23.2.1.2			2.15	166				Diagnostic			2.32	38		Diagnostic			3.64	24		Diagnostic
A.2.23.2.2.1								Diagnostic						Diagnostic			9.00	1		Diagnostic
A.2.23.2.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.3.1.1								Diagnostic			11.50	2		Diagnostic						Diagnostic
A.2.23.3.1.2			6.50	2				Diagnostic						Diagnostic			9.00	1		Diagnostic
A.2.23.3.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.23.3.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.4.1.1								Diagnostic						Diagnostic						Diagnostic
A.2.23.4.1.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.4.2.1			9.00	1				Diagnostic			5.00	1		Diagnostic			7.86	22		Diagnostic
A.2.23.4.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.23.5.1.1								Diagnostic						Diagnostic			11.50	2		Diagnostic
A.2.23.5.1.2			6.33	3				Diagnostic						Diagnostic						Diagnostic
A.2.23.5.2.1								Diagnostic						Diagnostic						Diagnostic
A.2.23.5.2.2			7.00	1				Diagnostic						Diagnostic						Diagnostic
A.2.23.6.1.1								Diagnostic			7.00	1		Diagnostic						Diagnostic
A.2.23.6.1.2			6.00	1				Diagnostic			5.00	1		Diagnostic						Diagnostic
A.2.23.6.2.1			9.00	1				Diagnostic			4.00	1		Diagnostic			11.50	2		Diagnostic
A.2.23.6.2.2								Diagnostic						Diagnostic						Diagnostic
A.2.24.1.1			16.73%	831				Diagnostic												
A.2.24.1.2			79.79%	17,281				Diagnostic												
A.2.24.2.1			52.06%	48				Diagnostic												
A.2.24.2.2			84.32%	421				Diagnostic												
A.2.24.3.1								Diagnostic												
A.2.24.3.2			0.00%	2				Diagnostic												
A.2.24.4.1			100.00%	1				Diagnostic												
A.2.24.4.2			100.00%	1				Diagnostic												
A.2.24.5.1								Diagnostic												
A.2.24.5.2			77.78%	9				Diagnostic												
A.2.24.6.1			100.00%	1				Diagnostic												
A.2.24.6.2			0.00%	1				Diagnostic												
A.2.25.1.1.1			96.92%	65				YES			60.00%	5		NO			100.00%	11		YES
A.2.25.1.1.2			96.43%	140				YES			99.27%	275		YES			95.49%	466		YES
A.2.25.1.2.1			100.00%	16				YES												
A.2.25.1.2.2											0.00%	1		NO						
A.2.25.2.1.1			98.57%	70				YES			72.22%	18		NO			100.00%	11		YES
A.2.25.2.1.2			99.26%	135				YES			90.84%	262		NO			94.79%	384		NO
A.2.25.2.2.1			91.30%	23				NO									100.00%	1		YES
A.2.25.2.2.2			93.55%	31				NO			100.00%	2		YES			85.71%	7		NO
A.2.25.3.1.1			90.00%	50				NO			83.33%	6		NO			93.75%	16		NO
A.2.25.3.1.2			94.55%	55				NO			50.00%	2		NO						
A.2.25.3.2.1			100.00%	3				YES												
A.2.25.3.2.2			96.00%	25				YES												
A.3.1.1.1	5.50%	26,888	1.97%	1,267		0.00656	5.3868	YES	5.73%	38,323	2.14%	1,732	6.2980	YES	7.00%	42,315	1.54%	1,824	8.9564	YES
A.3.1.1.2	1.90%	17,436	1.43%	349		0.00738	0.6312	YES	1.56%	22,758	0.66%	452	1.5171	YES	1.81%	23,513	1.76%	510	0.0788	YES
A.3.1.2.1	5.69%	4,714	2.21%	181		0.01754	1.9814	YES	5.10%	6,144	4.63%	281	1.0115	YES	6.95%	6,316	5.16%	252	1.0968	YES

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.1.2.2	M&R-1	Business/Non-Dispatch/LA(%)	Bus	1.99%	3,466	0.00%	78		0.01599	1.2448	YES	2.98%	2,971	2.47%	81		0.01778	0.0500	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/LA(%)	Design	2.95%	611	0.00%	22		0.03969	0.8029	YES	2.51%	439	0.00%	16		0.03978	0.6299	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/LA(%)	Design	1.22%	982	0.00%	14		0.02957	0.4132	YES	0.53%	754	0.00%	11		0.02206	0.2405	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/LA(%)	PBX	7.21%	111	25.00%	4		0.13161	-1.3519	YES	5.33%	75	0.00%	2		0.16099	0.3313	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/LA(%)	PBX	2.50%	80	0.00%	3		0.09181	0.2723	YES	3.23%	31	0.00%	1		0.17951	0.1797	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/LA(%)	Centrex	10.91%	651	8.82%	34		0.05484	0.3798	YES	7.91%	569	11.36%	44		0.04223	-0.8182	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/LA(%)	Centrex	5.71%	368	0.00%	10		0.07434	0.7676	YES	4.67%	364	11.11%	9		0.07120	-0.9046	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/LA(%)	ISDN	1.69%	59	0.00%	0				YES	1.72%	58	0.00%	1		0.13129	0.1313	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/LA(%)	ISDN	0.00%	166	0.00%	2		0.00000		YES	0.83%	121	0.00%	1		0.09091	0.0909	YES
		Customer Trouble Report Rate																	
A.3.2.1.1	M&R-2	Residence/Dispatch/LA(%)	Res	2.02%	1,590,363	2.32%	64,074		0.00057	-5.2557	NO	2.22%	1,591,134	2.40%	63,000		0.00061	-2.9695	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/LA(%)	Res	1.29%	1,590,363	0.66%	64,074		0.00046	13.7087	YES	1.29%	1,591,134	0.67%	63,000		0.00046	13.2763	YES
A.3.2.2.1	M&R-2	Business/Dispatch/LA(%)	Bus	1.47%	415,443	1.38%	10,975		0.00117	0.8228	YES	1.26%	416,137	1.26%	11,850		0.00104	-0.0148	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/LA(%)	Bus	0.83%	415,443	0.71%	10,975		0.00088	1.3991	YES	0.71%	416,137	0.68%	11,850		0.00079	0.3862	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/LA(%)	Design	0.68%	89,331	1.12%	1,972		0.00188	-2.2926	NO	0.44%	100,483	0.65%	2,463		0.00135	-1.5780	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/LA(%)	Design	1.10%	89,331	0.71%	1,972		0.00239	1.6311	YES	0.75%	100,483	0.45%	2,463		0.00177	1.7194	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/LA(%)	PBX	0.17%	64,016	0.23%	1,720		0.00102	-0.5815	YES	0.14%	53,604	0.16%	1,264		0.00106	-0.1720	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/LA(%)	PBX	0.12%	64,016	0.17%	1,720		0.00086	-0.5725	YES	0.08%	53,604	0.08%	1,264		0.00068	-0.3110	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/LA(%)	Centrex	0.48%	134,607	1.08%	3,154		0.00125	-4.7446	NO	0.43%	132,784	1.40%	3,132		0.00118	-8.2502	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/LA(%)	Centrex	0.27%	134,607	0.32%	3,154		0.00094	-0.4636	YES	0.27%	132,784	0.29%	3,132		0.00095	-0.1397	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/LA(%)	ISDN	0.05%	126,208	0.00%	2,384		0.00045	1.0459	YES	0.05%	123,127	0.04%	2,553		0.00043	0.1829	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/LA(%)	ISDN	0.13%	126,208	0.08%	2,384		0.00075	0.6354	YES	0.10%	123,127	0.04%	2,553		0.00063	0.9429	YES
		Maintenance Average Duration																	
A.3.3.1.1	M&R-3	Residence/Dispatch/LA(hours)	Res	26.42	32,145	20.71	1,488	28.660	0.75998	7.5175	YES	35.37	35,303	30.34	1,511	34.217	0.89890	5.5973	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/LA(hours)	Res	9.62	20,497	7.21	424	16.319	0.80066	3.0182	YES	14.62	20,466	10.46	425	23.394	1.14649	3.6336	YES
A.3.3.2.1	M&R-3	Business/Dispatch/LA(hours)	Bus	15.29	6,117	12.67	151	20.030	1.65003	1.5862	YES	17.98	5,226	15.48	149	23.235	1.93042	1.0865	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/LA(hours)	Bus	4.88	3,466	4.41	78	12.831	1.46907	0.3234	YES	5.34	2,971	5.40	81	15.362	1.72997	-0.0377	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/LA(hours)	Design	6.13	611	4.09	22	7.463	1.62361	1.3096	YES	7.18	439	3.41	16	318.487	80.55068	0.0468	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/LA(hours)	Design	2.72	982	3.99	14	4.919	1.32412	-0.9657	YES	2.57	754	2.62	11	265.426	80.61054	-0.0007	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/LA(hours)	PBX	14.55	111	18.26	4	17.623	8.96990	-0.4021	YES	12.57	75	4.67	2	15.761	11.30680	0.7522	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/LA(hours)	PBX	4.62	80	2.66	3	8.797	5.17304	0.3796	YES	4.98	31	23.63	1	6.402	6.50464	-2.8663	NO
A.3.3.5.1	M&R-3	Centrex/Dispatch/LA(hours)	Centrex	13.48	651	9.65	34	18.189	3.19986	1.1949	YES	17.47	569	18.02	44	31.876	4.96780	-0.1106	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/LA(hours)	Centrex	8.39	368	1.19	10	26.954	8.63661	0.8331	YES	4.89	364	3.71	9	10.974	3.70278	0.3181	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/LA(hours)	ISDN	6.04	59	0.00	0	5.358			YES	5.75	58	10.77	1	4.525	4.56404	-1.1001	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/LA(hours)	ISDN	3.22	166	0.78	2	3.153	2.24277	1.0906	YES	3.01	121	0.27	1	4.157	4.17374	0.6558	YES
		% Repeat Troubles within 30 Days																	
A.3.4.1.1	M&R-4	Residence/Dispatch/LA(%)	Res	18.41%	32,145	10.95%	1,488		0.01028	7.2575	YES	19.20%	35,303	11.91%	1,511		0.01035	7.0447	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/LA(%)	Res	15.45%	20,497	12.97%	424		0.01773	1.3955	YES	16.76%	20,466	12.94%	425		0.01830	2.0660	YES
A.3.4.2.1	M&R-4	Business/Dispatch/LA(%)	Bus	14.84%	6,117	7.95%	151		0.02929	2.3548	YES	15.79%	5,226	14.09%	149		0.03029	0.5587	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/LA(%)	Bus	14.31%	3,466	12.82%	78		0.04009	0.3716	YES	15.99%	2,971	8.64%	81		0.04127	1.7798	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/LA(%)	Design	21.44%	611	13.64%	22		0.08906	0.6762	YES	32.12%	439	43.75%	16		0.11884	-0.9787	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/LA(%)	Design	24.34%	982	7.14%	14		0.11550	1.4887	YES	35.54%	754	27.27%	11		0.14537	0.5690	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/LA(%)	PBX	8.11%	111	0.00%	4		0.13892	0.5837	YES	8.00%	75	0.00%	2		0.19437	0.4116	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/LA(%)	PBX	18.75%	80	33.33%	3		0.22953	-0.6353	YES	3.23%	31	0.00%	1		0.17951	0.1797	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/LA(%)	Centrex	11.06%	651	2.94%	34		0.05517	1.4715	YES	12.83%	569	18.18%	44		0.05233	-1.0228	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/LA(%)	Centrex	12.50%	368	10.00%	10		0.10599	0.2359	YES	17.86%	364	0.00%	9		0.12923	1.3818	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/LA(%)	ISDN	10.17%	59	0.00%	0				YES	34.48%	58	0.00%	1		0.47939	0.7193	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/LA(%)	ISDN	8.43%	166	0.00%	2		0.19768	0.4256	YES	34.71%	121	0.00%	1		0.47801	0.7261	YES
		Out of Service > 24 hours																	
A.3.5.1.1	M&R-5	Residence/Dispatch/LA(%)	Res	32.07%	20,914	28.90%	1,187		0.01393	2.2818	YES	42.95%	22,952	43.06%	1,203		0.01484	-0.0711	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/LA(%)	Res	16.11%	7,155	12.75%	204		0.02611	1.2907	YES	29.20%	7,428	20.00%	225		0.03077	2.9902	YES
A.3.5.2.1	M&R-5	Business/Dispatch/LA(%)	Bus	16.03%	3,538	9.33%	75		0.04281	1.5635	YES	21.36%	3,034	13.48%	89		0.04407	1.7867	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/LA(%)	Bus	6.81%	1,351	1.82%	55		0.03465	1.4405	YES	7.61%	1,170	10.26%	39		0.04315	-0.6140	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/LA(%)	Design	2.95%	611	0.00%	22		0.03669	0.8029	YES	2.51%	439	0.00%	16		0.03978	0.6299	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/LA(%)	Design	1.22%	982	0.00%	14		0.02957	0.4132	YES	0.53%	754	0.00%	11		0.02206	0.2405	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/LA(%)	PBX	20.51%	78	25.00%	4		0.20701	-0.2168	YES	13.11%	61	0.00%	0				YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/LA(%)	PBX	0.00%	52	0.00%	2		0.00000		YES	0.00%	21	0.00%	1		0.00000		YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/LA(%)	Centrex	14.91%	483	9.52%	21		0.07939	0.6780	YES	20.14%	417	21.62%	37		0.06880	-0.2148	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/LA(%)	Centrex	5.81%	172	0.00%	3		0.13626	0.4266	YES	4.10%	195	0.00%	2		0.14097	0.2910	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/LA(%)	ISDN	1.69%	59	0.00%	0				YES	1.72%	58	0.00%	1		0.13129	0.1313	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/LA(%)	ISDN	0.00%	166	0.00%	2		0.00000		YES	0.83%	121	0.00%	1		0.09091	0.0909	YES
		Resale - Billing																	
		Invoice Accuracy																	
A.4.1	B-1	LA(%)	BST - State	98.80%	$175,252,329	98.15%	$3,646,521		0.00005	106.3432	NO	99.08%	$176,919,875	99.51%	$3,930,707		0.00005	-169.9995	YES
		Mean Time to Deliver Invoices - CRIS																	
A.4.2	B-2	Region(business days)	BST - Region	4.87	1	3.96	1,863				YES	3.67	1	3.84	1,864				NO

	November Data								October Data						September Data					
	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
A.3.1.2.2	3.39%	3,009	9.35%	107		0.01780	-3.3455	NO	2.52%	3,894	0.65%	154	1.4510	YES	3.91%	3,529	0.70%	143	1.9420	YES
A.3.1.3.1	2.57%	506	0.00%	23		0.03373	0.7617	YES	0.78%	1,541	0.00%	23	0.4217	YES	2.11%	1,184	0.00%	21	0.6671	YES
A.3.1.3.2	1.24%	724	0.00%	14		0.02990	0.4156	YES	0.81%	1,477	0.00%	15	0.3486	YES	0.74%	1,213	0.00%	7	0.2281	YES
A.3.1.4.1	15.91%	88	0.00%	2		0.26155	0.6083	YES	6.77%	114	0.00%	12	1.0217	YES	21.95%	82	0.00%	5	1.1513	YES
A.3.1.4.2	1.67%	60	0.00%	0				YES	2.44%	41	0.00%	2	0.2183	YES	2.70%	37	0.00%	2	0.2296	YES
A.3.1.5.1	8.37%	502	12.50%	8		0.09867	-0.4189	YES	7.27%	729	0.00%	3	0.4840	YES	8.14%	676	0.00%	10	0.9342	YES
A.3.1.5.2	2.25%	356	0.00%	3		0.08593	0.2615	YES	3.95%	405	0.00%	1	0.2026	YES	4.51%	421	0.00%	4	0.4328	YES
A.3.1.6.1	0.00%	104	0.00%	4		0.00000		YES	0.94%	106	0.00%	5	0.2132	YES	4.30%	93	0.00%	5	0.4618	YES
A.3.1.6.2	0.00%	162	0.00%	4		0.00000		YES	2.27%	176	0.00%	6	0.3673	YES	0.00%	131	14.29%	7		NO
A.3.2.1.1	1.68%	1,597,234	1.94%	65,249		0.00052	-4.9861	NO	2.40%	1,599,876	2.62%	66,076	-3.6759	NO	2.64%	1,603,615	2.78%	65,621	-2.1774	NO
A.3.2.1.2	1.09%	1,597,234	0.53%	65,249		0.00042	13.3421	YES	1.42%	1,599,876	0.68%	66,076	15.5961	YES	1.47%	1,603,615	0.78%	65,621	14.2678	YES
A.3.2.2.1	1.13%	417,346	0.98%	18,554		0.00080	1.9311	YES	1.47%	419,248	1.41%	19,891	0.6008	YES	1.50%	421,429	1.24%	20,361	2.9718	YES
A.3.2.2.2	0.72%	417,346	0.58%	18,554		0.00064	2.2649	YES	0.93%	419,248	0.77%	19,891	2.2104	YES	0.84%	421,429	0.70%	20,361	2.0570	YES
A.3.2.3.1	0.49%	103,225	0.88%	2,613		0.00139	-2.8122	NO	0.44%	350,929	0.88%	2,605	-3.4056	NO	0.36%	331,424	0.40%	5,281	-0.4874	YES
A.3.2.3.2	0.70%	103,225	0.54%	2,613		0.00166	0.9982	YES	0.42%	350,929	0.58%	2,605	-1.2144	YES	0.37%	331,424	0.13%	5,281	2.7821	YES
A.3.2.4.1	0.17%	51,834	0.15%	1,300		0.00116	0.1377	YES	0.22%	52,318	0.87%	1,383	-5.1096	NO	0.17%	49,460	0.44%	1,131	-2.2564	NO
A.3.2.4.2	0.12%	51,834	0.00%	1,300		0.00096	1.2116	YES	0.06%	52,318	0.14%	1,383	-0.8696	YES	0.07%	49,460	0.18%	1,131	-1.2404	YES
A.3.2.5.1	0.38%	132,780	0.25%	3,161		0.00111	1.1295	YES	0.54%	135,165	0.35%	850	0.7377	YES	0.52%	130,767	1.19%	842	-2.6981	NO
A.3.2.5.2	0.27%	132,780	0.09%	3,161		0.00093	1.8587	YES	0.30%	135,165	0.12%	850	0.9663	YES	0.32%	130,767	0.48%	842	-0.7805	YES
A.3.2.6.1	0.09%	121,807	0.13%	3,076		0.00053	-0.8371	YES	0.09%	117,513	0.15%	3,383	-1.0997	YES	0.61%	15,163	0.51%	980	0.3995	YES
A.3.2.6.2	0.13%	121,807	0.13%	3,076		0.00067	0.0444	YES	0.15%	117,513	0.18%	3,383	-0.4068	YES	0.86%	15,163	0.71%	980	0.4885	YES
A.3.3.1.1	21.46	26,888	17.61	1,267	24.427	0.70223	5.4839	YES	27.83	38,323	22.28	1,732	7.9328	YES	43.56	42,315	37.07	1,824	6.5539	YES
A.3.3.1.2	8.55	17,436	4.97	349	16.947	0.91618	3.9053	YES	10.84	22,756	5.30	452	6.5775	YES	21.16	23,513	13.93	510	5.0787	YES
A.3.3.2.1	14.47	4,714	10.97	181	22.244	1.68480	2.0601	YES	15.81	6,144	14.31	281	1.1535	YES	18.45	6,316	11.72	252	4.3293	YES
A.3.3.2.2	4.83	3,009	3.12	107	11.754	1.15630	1.4780	YES	4.71	3,894	2.87	154	1.8735	YES	8.11	3,529	4.04	143	3.2684	YES
A.3.3.3.1	8.84	506	3.81	23	45.001	9.59429	0.5241	YES	5.15	1,541	4.87	23	0.2952	YES	6.31	1,184	5.23	21	0.7399	YES
A.3.3.3.2	9.67	724	1.69	14	71.240	19.22287	0.4150	YES	2.80	1,477	2.88	15	-0.0514	YES	2.93	1,213	3.50	7	-0.3505	YES
A.3.3.4.1	17.36	88	8.88	2	19.016	13.59807	0.6231	YES	11.73	114	12.83	12	-0.2642	YES	30.09	82	61.15	5	-2.6194	NO
A.3.3.4.2	3.87	60	0.00	0	5.766			YES	4.98	41	8.84	2	-0.4652	YES	4.56	37	0.83	2	0.6563	YES
A.3.3.5.1	11.98	502	12.53	8	18.079	6.44251	-0.0859	YES	14.10	729	5.86	3	0.3284	YES	18.40	676	14.45	10	0.4631	YES
A.3.3.5.2	3.62	356	2.53	3	6.313	3.65991	0.2983	YES	4.82	405	0.28	1	0.3949	YES	4.15	421	9.72	4	0.7601	YES
A.3.3.6.1	5.18	104	2.77	4	3.507	1.78865	1.3505	YES	5.94	106	2.40	5	1.5780	YES	10.79	93	5.10	5	0.5546	YES
A.3.3.6.2	2.87	162	2.72	4	3.286	1.66301	0.0927	YES	3.62	176	1.33	6	1.0644	YES	3.49	131	13.63	7	-5.9098	NO
A.3.4.1.1	20.02%	26,888	13.73%	1,267		0.01150	5.4680	YES	21.38%	38,323	14.78%	1,732	6.5515	YES	24.54%	42,315	15.52%	1,824	8.7735	YES
A.3.4.1.2	16.05%	17,436	14.33%	349		0.01984	0.8671	YES	18.21%	22,758	14.16%	452	2.2113	YES	21.78%	23,513	19.02%	510	1.4961	YES
A.3.4.2.1	16.57%	4,714	15.47%	181		0.02816	0.3899	YES	18.21%	6,144	13.88%	281	1.8407	YES	20.63%	6,316	15.08%	252	2.1354	YES
A.3.4.2.2	16.58%	3,009	14.02%	107		0.03659	0.7010	YES	17.03%	3,894	14.29%	154	0.8674	YES	18.65%	3,529	27.97%	143	-2.8073	NO
A.3.4.3.1	32.21%	506	47.83%	23		0.09963	-1.5671	YES	36.08%	1,541	34.78%	23	0.1287	YES	37.33%	1,184	33.33%	21	0.3754	YES
A.3.4.3.2	36.46%	724	21.43%	14		0.12988	1.1577	YES	35.95%	1,477	40.00%	15	-0.3251	YES	36.27%	1,213	28.57%	7	0.4226	YES
A.3.4.4.1	23.86%	88	50.00%	2		0.30481	-0.8575	YES	18.42%	114	25.00%	12	-0.5592	YES	18.29%	82	20.00%	5	-0.0959	YES
A.3.4.4.2	13.33%	60	0.00%	0				YES	7.32%	41	0.00%	2	0.3880	YES	24.32%	37	50.00%	2	-0.8243	YES
A.3.4.5.1	10.76%	502	37.50%	8		0.11041	-2.4221	NO	14.95%	729	0.00%	3	0.7247	YES	17.01%	676	20.00%	10	-0.2497	YES
A.3.4.5.2	12.92%	356	0.00%	3		0.19448	0.6644	YES	14.57%	405	0.00%	1	0.4124	YES	16.15%	421	50.00%	4	-1.8308	NO
A.3.4.6.1	43.27%	104	50.00%	4		0.25244	-0.2666	YES	44.34%	106	40.00%	5	0.1909	YES	33.33%	93	60.00%	5	-1.2322	YES
A.3.4.6.2	30.25%	162	50.00%	4		0.23248	-0.8497	YES	24.43%	176	33.33%	6	-0.4950	YES	29.01%	131	42.86%	7	-0.7867	YES
A.3.5.1.1	22.08%	17,782	19.73%	973		0.01366	1.7217	YES	29.62%	24,902	24.37%	1,350	4.1146	YES	43.60%	27,589	42.30%	1,409	0.9561	YES
A.3.5.1.2	14.61%	5,834	4.05%	173		0.02740	3.9279	YES	20.62%	7,096	6.03%	232	5.4028	YES	34.00%	8,780	22.51%	271	3.9323	YES
A.3.5.2.1	14.33%	2,750	8.41%	107		0.03452	1.7137	YES	15.51%	3,560	14.12%	177	0.4955	YES	18.15%	3,802	7.10%	155	3.4993	YES
A.3.5.2.2	5.24%	1,203	1.96%	51		0.03185	1.0287	YES	4.03%	1,515	1.27%	79	1.2169	YES	9.94%	1,308	1.15%	87	2.6534	YES
A.3.5.3.1	2.57%	506	0.00%	23		0.03373	0.7617	YES	0.78%	1,540	0.00%	23	0.4219	YES	2.11%	1,184	0.00%	21	0.6671	YES
A.3.5.3.2	1.24%	724	0.00%	14		0.02990	0.4156	YES	0.81%	1,477	0.00%	15	0.3486	YES	0.74%	1,213	0.00%	7	0.2281	YES
A.3.5.4.1	41.27%	63	0.00%	1		0.49621	0.8317	YES	19.23%	78	33.33%	12	-1.1540	YES	50.88%	57	0.00%	2	1.4146	YES
A.3.5.4.2	2.17%	46	0.00%	0				YES	0.00%	19	0.00%	2		YES	0.00%	16	0.00%	2		YES
A.3.5.5.1	13.97%	358	28.57%	7		0.13229	-1.1040	YES	10.84%	535	0.00%	2	0.4822	YES	20.17%	471	50.00%	6	-1.8095	NO
A.3.5.5.2	1.90%	210	0.00%	2		0.09712	0.1961	YES	5.80%	206	0.00%	0		YES	5.16%	213	0.00%	0		YES
A.3.5.6.1	0.00%	104	0.00%	4		0.00000		YES	0.95%	105	0.00%	5	0.2142	YES	4.35%	92	0.00%	5	0.4643	YES
A.3.5.6.2	0.00%	162	0.00%	4		0.00000		YES	2.27%	176	0.00%	6	0.3673	YES	0.00%	131	14.29%	7		NO
A.4.1	95.71%	$181,852,516	99.89%	$4,124,160		0.00010	-414.3876	YES	99.21%	$176,843,642	99.81%	$4,185,253	-137.4208	YES	99.12%	$181,173,857	99.91%	$4,311,865	-175.2123	YES
A.4.2	4.13	1	3.46	1,859				YES	3.91	1	3.36	1,820		YES	4.35	1	3.76	1,806		YES

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
	Unbundled Network Elements - Ordering																
	% Rejected Service Requests - Mechanized																
B.1.1.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic						
B.1.1.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic						
B.1.1.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			25.47%	2,305				Diagnostic			21.17%	3,921		
B.1.1.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic						
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			31.58%	114				Diagnostic			25.24%	103		
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			40.00%	20				Diagnostic			40.00%	5		
B.1.1.7	O-7	Line Sharing/LA(%)	Diagnostic			12.90%	62				Diagnostic			27.50%	40		
B.1.1.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			32.43%	148				Diagnostic			39.39%	33		
B.1.1.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			0.00%	2				Diagnostic			50.00%	4		
B.1.1.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic						
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic						
B.1.1.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			11.11%	18				Diagnostic			28.57%	7		
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			100.00%	1				Diagnostic						
B.1.1.14	O-7	Other Design/LA(%)	Diagnostic			25.00%	104				Diagnostic			16.98%	53		
B.1.1.15	O-7	Other Non-Design/LA(%)	Diagnostic			7.84%	370				Diagnostic			7.79%	154		
B.1.1.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic						
B.1.1.17	O-13	LNP Standalone/LA(%)	Diagnostic			18.73%	283				Diagnostic			15.11%	139		
	% Rejected Service Requests - Partially Mechanized																
B.1.2.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic						
B.1.2.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic								Diagnostic						
B.1.2.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			37.30%	1,102				Diagnostic			26.61%	3,261		
B.1.2.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic						
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			0.00%	19				Diagnostic			0.00%	7		
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			16.67%	6				Diagnostic			28.57%	7		
B.1.2.7	O-7	Line Sharing/LA(%)	Diagnostic			12.00%	25				Diagnostic			0.00%	10		
B.1.2.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			47.44%	78				Diagnostic			27.50%	40		
B.1.2.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			0.00%	2				Diagnostic						
B.1.2.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic								Diagnostic						
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic						
B.1.2.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			45.83%	48				Diagnostic			41.67%	36		
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic			0.00%	6				Diagnostic			70.00%	10		
B.1.2.14	O-7	Other Design/LA(%)	Diagnostic			33.61%	119				Diagnostic			38.89%	36		
B.1.2.15	O-7	Other Non-Design/LA(%)	Diagnostic			22.12%	104				Diagnostic			27.27%	121		
B.1.2.16	O-7	INP Standalone/LA(%)	Diagnostic								Diagnostic						
B.1.2.17	O-13	LNP Standalone/LA(%)	Diagnostic			12.15%	461				Diagnostic			30.88%	136		
	% Rejected Service Requests - Non-Mechanized																
B.1.3.1	O-7	Switch Ports/LA(%)	Diagnostic								Diagnostic						
B.1.3.2	O-7	Local Interoffice Transport/LA(%)	Diagnostic			0.00%	2				Diagnostic			50.00%	4		
B.1.3.3	O-7	Loop + Port Combinations/LA(%)	Diagnostic			45.73%	199				Diagnostic			41.67%	72		
B.1.3.4	O-7	Combo Other/LA(%)	Diagnostic								Diagnostic						
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/LA(%)	Diagnostic			29.87%	77				Diagnostic			20.78%	77		
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/LA(%)	Diagnostic			20.55%	73				Diagnostic			15.69%	51		
B.1.3.7	O-7	Line Sharing/LA(%)	Diagnostic			18.64%	59				Diagnostic			22.58%	62		
B.1.3.8	O-7	2W Analog Loop Design/LA(%)	Diagnostic			36.92%	65				Diagnostic			44.14%	111		
B.1.3.9	O-7	2W Analog Loop Non-Design/LA(%)	Diagnostic			44.25%	113				Diagnostic			49.69%	159		
B.1.3.10	O-7	2W Analog Loop w/INP Design/LA(%)	Diagnostic			20.00%	5				Diagnostic			0.00%	1		
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/LA(%)	Diagnostic								Diagnostic						
B.1.3.12	O-13	2W Analog Loop w/LNP Design/LA(%)	Diagnostic			35.59%	118				Diagnostic			37.50%	128		
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/LA(%)	Diagnostic								Diagnostic						
B.1.3.14	O-7	Other Design/LA(%)	Diagnostic			33.94%	221				Diagnostic			32.05%	234		
B.1.3.15	O-7	Other Non-Design/LA(%)	Diagnostic			39.81%	427				Diagnostic			36.68%	229		
B.1.3.16	O-7	INP Standalone/LA(%)	Diagnostic			29.03%	31				Diagnostic			16.98%	53		
B.1.3.17	O-13	LNP Standalone/LA(%)	Diagnostic			20.70%	488				Diagnostic			20.15%	412		
	Reject Interval - Mechanized																
B.1.4.1	O-8	Switch Ports/LA(%)	>= 97% w in 1 hr														
B.1.4.2	O-8	Local Interoffice Transport/LA(%)	>= 97% w in 1 hr														
B.1.4.3	O-8	Loop + Port Combinations/LA(%)	>= 97% w in 1 hr			97.11%	589				YES			94.11%	832		
B.1.4.4	O-8	Combo Other/LA(%)	>= 97% w in 1 hr														
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 97% w in 1 hr			100.00%	36				YES			100.00%	28		
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 97% w in 1 hr			100.00%	8				YES			100.00%	2		
B.1.4.7	O-8	Line Sharing/LA(%)	>= 97% w in 1 hr			62.50%	8				NO			100.00%	11		
B.1.4.8	O-8	2W Analog Loop Design/LA(%)	>= 97% w in 1 hr			95.83%	48				NO			92.31%	13		
B.1.4.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 97% w in 1 hr											100.00%	2		
B.1.4.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 97% w in 1 hr														
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 97% w in 1 hr														
B.1.4.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 97% w in 1 hr			100.00%	2				YES			100.00%	2		
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 97% w in 1 hr			100.00%	1				YES						
B.1.4.14	O-8	Other Design/LA(%)	>= 97% w in 1 hr			88.46%	26				NO			66.67%	9		
B.1.4.15	O-8	Other Non-Design/LA(%)	>= 97% w in 1 hr			83.33%	30				NO			91.67%	12		
B.1.4.16	O-8	INP Standalone/LA(%)	>= 97% w in 1 hr														
B.1.4.17	O-14	LNP Standalone/LA(%)	>= 97% w in 1 hr			100.00%	53				YES			95.24%	21		
	Reject Interval - Partially Mechanized - 10 hours																
B.1.7.1	O-8	Switch Ports/LA(%)	>= 85% w in 10 hrs														
B.1.7.2	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 10 hrs														
B.1.7.3	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 10 hrs			96.40%	417				YES			98.14%	970		
B.1.7.4	O-8	Combo Other/LA(%)	>= 85% w in 10 hrs														
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 10 hrs														
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 10 hrs			100.00%	1				YES			100.00%	2		
B.1.7.7	O-8	Line Sharing/LA(%)	>= 85% w in 10 hrs			100.00%	3				YES						
B.1.7.8	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 10 hrs			94.59%	37				YES			92.86%	14		
B.1.7.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 10 hrs														
B.1.7.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 10 hrs														

	November Data									October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.1.1.1		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.2		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.3		Diagnostic			26.33%	1,523				Diagnostic			25.08%	1,304		Diagnostic			21.86%	1,121		Diagnostic
B.1.1.4		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.5		Diagnostic			21.43%	84				Diagnostic			20.00%	75		Diagnostic			11.54%	78		Diagnostic
B.1.1.6		Diagnostic			28.57%	14				Diagnostic			33.33%	18		Diagnostic			69.23%	13		Diagnostic
B.1.1.7		Diagnostic			17.02%	47				Diagnostic			35.71%	42		Diagnostic			40.00%	5		Diagnostic
B.1.1.8		Diagnostic			63.77%	69				Diagnostic			39.66%	58		Diagnostic			54.55%	44		Diagnostic
B.1.1.9		Diagnostic								Diagnostic			0.00%	1		Diagnostic			0.00%	4		Diagnostic
B.1.1.10		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.11		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.12		Diagnostic			5.88%	17				Diagnostic			28.57%	14		Diagnostic			11.11%	9		Diagnostic
B.1.1.13		Diagnostic								Diagnostic						Diagnostic			100.00%	2		Diagnostic
B.1.1.14		Diagnostic			20.37%	162				Diagnostic			38.96%	154		Diagnostic			39.18%	97		Diagnostic
B.1.1.15		Diagnostic			4.86%	185				Diagnostic			10.22%	137		Diagnostic			11.54%	78		Diagnostic
B.1.1.16		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.1.17		Diagnostic			11.32%	159				Diagnostic			12.29%	179		Diagnostic			17.17%	99		Diagnostic
B.1.2.1		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.2		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.3		Diagnostic			25.33%	1,496				Diagnostic			30.25%	1,309		Diagnostic			33.66%	829		Diagnostic
B.1.2.4		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.5		Diagnostic			0.00%	13				Diagnostic			11.11%	9		Diagnostic			0.00%	15		Diagnostic
B.1.2.6		Diagnostic			40.00%	5				Diagnostic			33.33%	18		Diagnostic			50.00%	6		Diagnostic
B.1.2.7		Diagnostic			31.25%	16				Diagnostic			0.00%	8		Diagnostic			100.00%	3		Diagnostic
B.1.2.8		Diagnostic			22.45%	49				Diagnostic			36.73%	49		Diagnostic			38.71%	31		Diagnostic
B.1.2.9		Diagnostic								Diagnostic						Diagnostic			100.00%	3		Diagnostic
B.1.2.10		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.11		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.12		Diagnostic			56.67%	60				Diagnostic			48.98%	49		Diagnostic			31.58%	19		Diagnostic
B.1.2.13		Diagnostic								Diagnostic			0.00%	1		Diagnostic						Diagnostic
B.1.2.14		Diagnostic			43.75%	64				Diagnostic			30.00%	40		Diagnostic			23.08%	52		Diagnostic
B.1.2.15		Diagnostic			27.33%	150				Diagnostic			40.31%	129		Diagnostic			42.19%	64		Diagnostic
B.1.2.16		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.2.17		Diagnostic			22.64%	212				Diagnostic			23.40%	265		Diagnostic			41.28%	109		Diagnostic
B.1.3.1		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.3.2		Diagnostic								Diagnostic			0.00%	1		Diagnostic						Diagnostic
B.1.3.3		Diagnostic			44.29%	70				Diagnostic			50.94%	106		Diagnostic			56.00%	100		Diagnostic
B.1.3.4		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.3.5		Diagnostic			24.66%	73				Diagnostic			21.95%	123		Diagnostic			18.75%	128		Diagnostic
B.1.3.6		Diagnostic			20.45%	88				Diagnostic			23.40%	94		Diagnostic			15.15%	66		Diagnostic
B.1.3.7		Diagnostic			17.65%	17				Diagnostic			10.00%	30		Diagnostic			11.11%	54		Diagnostic
B.1.3.8		Diagnostic			45.24%	126				Diagnostic			22.86%	70		Diagnostic			26.32%	57		Diagnostic
B.1.3.9		Diagnostic			56.88%	160				Diagnostic			62.69%	134		Diagnostic			44.21%	95		Diagnostic
B.1.3.10		Diagnostic			12.50%	8				Diagnostic			50.00%	2		Diagnostic			50.00%	8		Diagnostic
B.1.3.11		Diagnostic								Diagnostic						Diagnostic						Diagnostic
B.1.3.12		Diagnostic			16.72%	299				Diagnostic			31.97%	147		Diagnostic			24.03%	154		Diagnostic
B.1.3.13		Diagnostic								Diagnostic						Diagnostic			0.00%	1		Diagnostic
B.1.3.14		Diagnostic			43.55%	186				Diagnostic			34.67%	199		Diagnostic			27.45%	153		Diagnostic
B.1.3.15		Diagnostic			56.98%	625				Diagnostic			45.30%	362		Diagnostic			40.56%	143		Diagnostic
B.1.3.16		Diagnostic			27.66%	47				Diagnostic			40.38%	52		Diagnostic			24.06%	478		Diagnostic
B.1.3.17		Diagnostic			26.12%	425				Diagnostic			23.88%	494		Diagnostic			10.33%	397		Diagnostic
B.1.4.1																						
B.1.4.2																						
B.1.4.3		NO			95.52%	402				NO			92.05%	327		NO			94.31%	246		NO
B.1.4.4																						
B.1.4.5		YES			100.00%	18				YES			100.00%	15		YES			100.00%	9		YES
B.1.4.6		YES			100.00%	4				YES			100.00%	6		YES			100.00%	9		YES
B.1.4.7		YES			87.50%	8				NO			87.50%	16		NO			50.00%	2		NO
B.1.4.8		NO			90.91%	44				NO			100.00%	23		YES			91.67%	24		NO
B.1.4.9		YES																				
B.1.4.10																						
B.1.4.11																						
B.1.4.12		YES			100.00%	1				YES			75.00%	4		NO			100.00%	1		YES
B.1.4.13																			50.00%	2		NO
B.1.4.14		NO			71.43%	35				NO			78.69%	61		NO			87.18%	39		NO
B.1.4.15		NO			66.67%	9				NO			78.57%	14		NO			50.00%	10		NO
B.1.4.16																						
B.1.4.17		NO			77.78%	18				NO			90.91%	22		NO			94.12%	17		NO
B.1.7.1																						
B.1.7.2																						
B.1.7.3		YES			99.48%	383				YES			96.22%	397		YES			96.79%	280		YES
B.1.7.4																						
B.1.7.5													100.00%	1		YES						
B.1.7.6		YES			100.00%	2				YES			83.33%	6		NO			66.67%	3		NO
B.1.7.7					100.00%	5				YES									100.00%	3		YES
B.1.7.8		YES			81.82%	11				NO			90.00%	20		YES			76.92%	13		NO
B.1.7.9																			66.67%	3		NO
B.1.7.10																						

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 10 hrs														
B.1.7.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 10 hrs			100.00%	22				YES			72.22%	18		
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 10 hrs											71.43%	7		
B.1.7.14	O-8	Other Design/LA(%)	>= 85% w in 10 hrs			92.50%	40				YES			92.86%	14		
B.1.7.15	O-8	Other Non-Design/LA(%)	>= 85% w in 10 hrs			86.96%	23				YES			96.97%	33		
B.1.7.16	O-8	INP Standalone/LA(%)	>= 85% w in 10 hrs														
B.1.7.17	O-14	LNP Standalone/LA(%)	>= 85% w in 10 hrs			98.21%	56				YES			75.56%	45		
		Reject Interval - Non-Mechanized															
B.1.8.1	O-8	Switch Ports/LA(%)	>= 85% w in 24 hrs														
B.1.8.2	O-8	Local Interoffice Transport/LA(%)	>= 85% w in 24 hrs											100.00%	2		
B.1.8.3	O-8	Loop + Port Combinations/LA(%)	>= 85% w in 24 hrs			97.80%	91				YES			93.33%	30		
B.1.8.4	O-8	Combo Other/LA(%)	>= 85% w in 24 hrs														
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 24 hrs			100.00%	23				YES			100.00%	16		
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 24 hrs			100.00%	15				YES			100.00%	9		
B.1.8.7	O-8	Line Sharing/LA(%)	>= 85% w in 24 hrs			100.00%	11				YES			100.00%	15		
B.1.8.8	O-8	2W Analog Loop Design/LA(%)	>= 85% w in 24 hrs			100.00%	24				YES			100.00%	59		
B.1.8.9	O-8	2W Analog Loop Non-Design/LA(%)	>= 85% w in 24 hrs			100.00%	50				YES			100.00%	81		
B.1.8.10	O-8	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 24 hrs			100.00%	2				YES						
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 24 hrs														
B.1.8.12	O-14	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 24 hrs			97.62%	42				YES			100.00%	49		
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 24 hrs														
B.1.8.14	O-8	Other Design/LA(%)	>= 85% w in 24 hrs			100.00%	75				YES			98.68%	76		
B.1.8.15	O-8	Other Non-Design/LA(%)	>= 85% w in 24 hrs			100.00%	170				YES			98.89%	90		
B.1.8.16	O-8	INP Standalone/LA(%)	>= 85% w in 24 hrs			100.00%	10				YES			100.00%	9		
B.1.8.17	O-14	LNP Standalone/LA(%)	>= 85% w in 24 hrs			100.00%	101				YES			98.84%	86		
		FOC Timeliness - Mechanized															
B.1.9.1	O-9	Switch Ports/LA(%)	>= 95% w in 3 hrs														
B.1.9.2	O-9	Local Interoffice Transport/LA(%)	>= 95% w in 3 hrs														
B.1.9.3	O-9	Loop + Port Combinations/LA(%)	>= 95% w in 3 hrs			99.88%	1,731				YES			99.34%	3,025		
B.1.9.4	O-9	Combo Other/LA(%)	>= 95% w in 3 hrs														
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95% w in 3 hrs			96.20%	79				YES			100.00%	77		
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 95% w in 3 hrs			100.00%	11				YES			100.00%	3		
B.1.9.7	O-9	Line Sharing/LA(%)	>= 95% w in 3 hrs			100.00%	57				YES			100.00%	29		
B.1.9.8	O-9	2W Analog Loop Design/LA(%)	>= 95% w in 3 hrs			100.00%	100				YES			89.47%	19		
B.1.9.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 95% w in 3 hrs			100.00%	2				YES			100.00%	2		
B.1.9.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 95% w in 3 hrs														
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 95% w in 3 hrs														
B.1.9.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 95% w in 3 hrs			100.00%	18				YES			100.00%	5		
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95% w in 3 hrs			100.00%	1				YES						
B.1.9.14	O-9	Other Design/LA(%)	>= 95% w in 3 hrs			100.00%	79				YES			100.00%	46		
B.1.9.15	O-9	Other Non-Design/LA(%)	>= 95% w in 3 hrs			100.00%	345				YES			99.30%	142		
B.1.9.16	O-9	INP Standalone/LA(%)	>= 95% w in 3 hrs														
B.1.9.17	O-15	LNP Standalone/LA(%)	>= 95% w in 3 hrs			100.00%	275				YES			97.46%	118		
		FOC Timeliness - Partially Mechanized - 10 hours															
B.1.12.1	O-9	Switch Ports/LA(%)	>= 85% w in 10 hrs														
B.1.12.2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 10 hrs														
B.1.12.3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 10 hrs			84.93%	876				NO			83.74%	3,008		
B.1.12.4	O-9	Combo Other/LA(%)	>= 85% w in 10 hrs														
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 10 hrs			94.74%	19				YES			100.00%	7		
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 10 hrs			80.00%	5				NO			80.00%	5		
B.1.12.7	O-9	Line Sharing/LA(%)	>= 85% w in 10 hrs			100.00%	25				YES			90.91%	11		
B.1.12.8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 10 hrs			100.00%	42				YES			90.32%	31		
B.1.12.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 10 hrs			50.00%	2				NO						
B.1.12.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 10 hrs														
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 10 hrs														
B.1.12.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 10 hrs			100.00%	46				YES			60.00%	25		
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 10 hrs			100.00%	6				YES			66.67%	6		
B.1.12.14	O-9	Other Design/LA(%)	>= 85% w in 10 hrs			74.29%	70				NO			91.30%	23		
B.1.12.15	O-9	Other Non-Design/LA(%)	>= 85% w in 10 hrs			96.25%	80				YES			85.26%	95		
B.1.12.16	O-9	INP Standalone/LA(%)	>= 85% w in 10 hrs														
B.1.12.17	O-15	LNP Standalone/LA(%)	>= 85% w in 10 hrs			100.00%	436				YES			89.22%	102		
		FOC Timeliness - Non-Mechanized															
B.1.13.1	O-9	Switch Ports/LA(%)	>= 85% w in 36 hrs														
B.1.13.2	O-9	Local Interoffice Transport/LA(%)	>= 85% w in 36 hrs			100.00%	1				YES			100.00%	2		
B.1.13.3	O-9	Loop + Port Combinations/LA(%)	>= 85% w in 36 hrs			97.87%	94				YES			100.00%	40		
B.1.13.4	O-9	Combo Other/LA(%)	>= 85% w in 36 hrs														
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 85% w in 36 hrs			100.00%	54				YES			100.00%	63		
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/LA(%)	>= 85% w in 36 hrs			100.00%	55				YES			100.00%	41		
B.1.13.7	O-9	Line Sharing/LA(%)	>= 85% w in 36 hrs			100.00%	46				YES			100.00%	44		
B.1.13.8	O-9	2W Analog Loop Design/LA(%)	>= 85% w in 36 hrs			100.00%	38				YES			100.00%	63		
B.1.13.9	O-9	2W Analog Loop Non-Design/LA(%)	>= 85% w in 36 hrs			100.00%	58				YES			100.00%	76		
B.1.13.10	O-9	2W Analog Loop w/INP Design/LA(%)	>= 85% w in 36 hrs			100.00%	4				YES			100.00%	1		
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/LA(%)	>= 85% w in 36 hrs														
B.1.13.12	O-15	2W Analog Loop w/LNP Design/LA(%)	>= 85% w in 36 hrs			98.73%	79				YES			100.00%	83		
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/LA(%)	>= 85% w in 36 hrs														
B.1.13.14	O-9	Other Design/LA(%)	>= 85% w in 36 hrs			99.29%	141				YES			100.00%	151		
B.1.13.15	O-9	Other Non-Design/LA(%)	>= 85% w in 36 hrs			100.00%	240				YES			97.97%	148		
B.1.13.16	O-9	INP Standalone/LA(%)	>= 85% w in 36 hrs			100.00%	22				YES			100.00%	42		
B.1.13.17	O-15	LNP Standalone/LA(%)	>= 85% w in 36 hrs			100.00%	385				YES			100.00%	326		
		FOC & Reject Response Completeness - Mechanized															
B.1.14.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.14.1.1	O-11	Switch Ports/EDI/LA(%)	>= 95%														
B.1.14.1.2	O-11	Switch Ports/TAG/LA(%)	>= 95%														
B.1.14.2	O-11	Local Interoffice Transport/LA(%)	>= 95%														
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/LA(%)	>= 95%														
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/LA(%)	>= 95%														
B.1.14.3	O-11	Loop + Port Combinations/LA(%)	>= 95%														

			November Data								October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.1.7.11																						
B.1.7.12		NO			82.35%	34				NO			80.00%	25		NO			62.50%	8		NO
B.1.7.13		NO																				
B.1.7.14		YES			86.67%	30				YES			100.00%	12		YES			100.00%	12		YES
B.1.7.15		YES			88.10%	42				YES			92.45%	53		YES			78.57%	28		NO
B.1.7.16																						
B.1.7.17		NO			89.80%	49				YES			90.32%	62		YES			70.21%	47		NO
B.1.8.1																						
B.1.8.2		YES																				
B.1.8.3		YES			74.29%	35				NO			98.18%	55		YES			84.13%	63		NO
B.1.8.4																						
B.1.8.5		YES			100.00%	20				YES			100.00%	27		YES			100.00%	25		YES
B.1.8.6		YES			100.00%	18				YES			100.00%	22		YES			100.00%	10		YES
B.1.8.7		YES			100.00%	3				YES			100.00%	3		YES			100.00%	6		YES
B.1.8.8		YES			100.00%	59				YES			100.00%	18		YES			100.00%	15		YES
B.1.8.9		YES			98.90%	91				YES			100.00%	84		YES			100.00%	44		YES
B.1.8.10					100.00%	1				YES			100.00%	1		YES			100.00%	4		YES
B.1.8.11																						
B.1.8.12		YES			98.04%	51				YES			100.00%	48		YES			100.00%	39		YES
B.1.8.13																						
B.1.8.14		YES			98.78%	82				YES			100.00%	71		YES			97.96%	49		YES
B.1.8.15		YES			98.90%	362				YES			100.00%	167		YES			98.31%	59		YES
B.1.8.16		YES			100.00%	14				YES			100.00%	21		YES			95.80%	119		YES
B.1.8.17		YES			99.12%	113				YES			98.32%	119		YES			88.89%	45		YES
B.1.9.1																						
B.1.9.2																						
B.1.9.3		YES			98.91%	1,102				YES			98.04%	971		YES			97.82%	870		YES
B.1.9.4																						
B.1.9.5		YES			97.87%	47				YES			98.49%	57		YES			96.83%	63		YES
B.1.9.6		YES			100.00%	10				YES			100.00%	12		YES			100.00%	4		YES
B.1.9.7		YES			100.00%	39				YES			96.30%	27		YES			100.00%	4		YES
B.1.9.8		NO			100.00%	25				YES			100.00%	35		YES			100.00%	21		YES
B.1.9.9		YES											100.00%	1		YES			100.00%	4		YES
B.1.9.10																						
B.1.9.11																						
B.1.9.12		YES			91.67%	12				NO			100.00%	10		YES			100.00%	2		YES
B.1.9.13																						
B.1.9.14		YES			100.00%	132				YES			100.00%	98		YES			100.00%	59		YES
B.1.9.15		YES			99.41%	170				YES			100.00%	123		YES			95.83%	72		YES
B.1.9.16																						
B.1.9.17		YES			96.32%	136				YES			99.36%	157		YES			95.97%	66		YES
B.1.12.1																						
B.1.12.2																						
B.1.12.3		NO			92.02%	1,090				YES			95.18%	971		YES			96.43%	617		YES
B.1.12.4																						
B.1.12.5		YES			100.00%	9				YES			100.00%	5		YES			100.00%	11		YES
B.1.12.6		NO			100.00%	4				YES			92.86%	14		YES			66.67%	3		NO
B.1.12.7		YES			100.00%	12				YES			70.00%	10		NO			0.00%	1		NO
B.1.12.8		YES			87.18%	39				YES			88.89%	36		YES			66.67%	21		NO
B.1.12.9																						
B.1.12.10																						
B.1.12.11																						
B.1.12.12		NO			88.89%	27				YES			96.55%	29		YES			83.33%	24		NO
B.1.12.13		NO											0.00%	1		NO						
B.1.12.14		YES			90.48%	42				YES			89.29%	28		YES			97.50%	40		YES
B.1.12.15		YES			89.57%	115				YES			81.01%	79		NO			78.38%	37		NO
B.1.12.16																						
B.1.12.17		YES			94.58%	166				YES			91.75%	206		YES			87.67%	73		YES
B.1.13.1																						
B.1.13.2		YES											100.00%	1		YES						
B.1.13.3		YES			81.08%	37				NO			92.50%	40		YES			100.00%	35		YES
B.1.13.4																						
B.1.13.5		YES			100.00%	91				YES			100.00%	89		YES			100.00%	89		YES
B.1.13.6		YES			100.00%	70				YES			100.00%	73		YES			100.00%	56		YES
B.1.13.7		YES			100.00%	12				YES			100.00%	26		YES			100.00%	47		YES
B.1.13.8		YES			98.68%	76				YES			100.00%	54		YES			100.00%	38		YES
B.1.13.9		YES			100.00%	52				YES			100.00%	43		YES			100.00%	49		YES
B.1.13.10		YES			100.00%	7				YES			100.00%	1		YES			100.00%	13		YES
B.1.13.11																						
B.1.13.12		YES			100.00%	247				YES			99.00%	100		YES			94.92%	118		YES
B.1.13.13																						
B.1.13.14		YES			100.00%	111				YES			100.00%	131		YES			98.26%	115		YES
B.1.13.15		YES			98.71%	233				YES			100.00%	181		YES			96.20%	79		YES
B.1.13.16		YES			100.00%	33				YES			98.43%	28		YES						
B.1.13.17		YES			99.35%	309				YES			99.73%	372		YES			96.05%	329		YES
B.1.14.1																						
B.1.14.1.1																						
B.1.14.1.2																						
B.1.14.2																						
B.1.14.2.1																						
B.1.14.2.2																						
B.1.14.3																			99.11%	1,121		YES

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/LA(%)	>= 95%			100.00%	325				YES			99.62%	265		
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/LA(%)	>= 95%			100.00%	1,980				YES			97.92%	3,656		
B.1.14.4	O-11	Combo Other/LA(%)	>= 95%														
B.1.14.4.1	O-11	Combo Other/EDI/LA(%)	>= 95%														
B.1.14.4.2	O-11	Combo Other/TAG/LA(%)	>= 95%														
B.1.14.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%														
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/LA(%)	>= 95%			100.00%	78				YES			100.00%	54		
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/LA(%)	>= 95%			100.00%	36				YES			100.00%	49		
B.1.14.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%														
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/LA(%)	>= 95%														
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/LA(%)	>= 95%			95.00%	20				YES			100.00%	5		
B.1.14.7	O-11	Line Sharing/LA(%)	>= 95%														
B.1.14.7.1	O-11	Line Sharing/EDI/LA(%)	>= 95%														
B.1.14.7.2	O-11	Line Sharing/TAG/LA(%)	>= 95%			100.00%	62				YES			100.00%	40		
B.1.14.8	O-11	2W Analog Loop Design/LA(%)	>= 95%														
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/LA(%)	>= 95%			100.00%	3				YES			100.00%	6		
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/LA(%)	>= 95%			99.31%	145				YES			92.59%	27		
B.1.14.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%														
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/LA(%)	>= 95%														
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/LA(%)	>= 95%			100.00%	2				YES			100.00%	4		
B.1.14.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%														
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/LA(%)	>= 95%														
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/LA(%)	>= 95%														
B.1.14.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%														
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/LA(%)	>= 95%														
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/LA(%)	>= 95%														
B.1.14.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%														
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/LA(%)	>= 95%														
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/LA(%)	>= 95%			100.00%	18				YES			100.00%	7		
B.1.14.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/LA(%)	>= 95%														
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/LA(%)	>= 95%			100.00%	1				YES						
B.1.14.14	O-11	Other Design/LA(%)	>= 95%														
B.1.14.14.1	O-11	Other Design/EDI/LA(%)	>= 95%			100.00%	33				YES			95.65%	23		
B.1.14.14.2	O-11	Other Design/TAG/LA(%)	>= 95%			100.00%	71				YES			100.00%	30		
B.1.14.15	O-11	Other Non-Design/LA(%)	>= 95%														
B.1.14.15.1	O-11	Other Non-Design/EDI/LA(%)	>= 95%			100.00%	1				YES						
B.1.14.15.2	O-11	Other Non-Design/TAG/LA(%)	>= 95%			100.00%	369				YES			99.35%	154		
B.1.14.16	O-11	INP Standalone/LA(%)	>= 95%														
B.1.14.16.1	O-11	INP Standalone/EDI/LA(%)	>= 95%														
B.1.14.16.2	O-11	INP Standalone/TAG/LA(%)	>= 95%														
B.1.14.17	O-11	LNP Standalone/LA(%)															
B.1.14.17.1	O-11	LNP Standalone/EDI/LA(%)	>= 95%			100.00%	55				YES			100.00%	41		
B.1.14.17.2	O-11	LNP Standalone/TAG/LA(%)	>= 95%			100.00%	228				YES			100.00%	98		
		FOC & Reject Response Completeness - Partially Mechanized															
B.1.15.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.15.1.1	O-11	Switch Ports/EDI/LA(%)	>= 95%														
B.1.15.1.2	O-11	Switch Ports/TAG/LA(%)	>= 95%														
B.1.15.2	O-11	Local Interoffice Transport/LA(%)	>= 95%														
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/LA(%)	>= 95%														
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/LA(%)	>= 95%														
B.1.15.3	O-11	Loop + Port Combinations/LA(%)	>= 95%														
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/LA(%)	>= 95%			100.00%	198				YES			99.46%	184		
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/LA(%)	>= 95%			99.89%	904				YES			99.77%	3,077		
B.1.15.4	O-11	Combo Other/LA(%)	>= 95%														
B.1.15.4.1	O-11	Combo Other/EDI/LA(%)	>= 95%														
B.1.15.4.2	O-11	Combo Other/TAG/LA(%)	>= 95%														
B.1.15.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%														
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/LA(%)	>= 95%			100.00%	14				YES			100.00%	3		
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/LA(%)	>= 95%			100.00%	5				YES			100.00%	4		
B.1.15.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%														
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/LA(%)	>= 95%														
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/LA(%)	>= 95%			100.00%	6				YES			100.00%	7		
B.1.15.7	O-11	Line Sharing/LA(%)	>= 95%														
B.1.15.7.1	O-11	Line Sharing/EDI/LA(%)	>= 95%														
B.1.15.7.2	O-11	Line Sharing/TAG/LA(%)	>= 95%			100.00%	25				YES			100.00%	10		
B.1.15.8	O-11	2W Analog Loop Design/LA(%)	>= 95%														
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/LA(%)	>= 95%			100.00%	2				YES			100.00%	2		
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/LA(%)	>= 95%			100.00%	76				YES			100.00%	38		
B.1.15.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%														
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/LA(%)	>= 95%														
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/LA(%)	>= 95%			100.00%	2				YES						
B.1.15.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%														
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/LA(%)	>= 95%														
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/LA(%)	>= 95%														
B.1.15.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%														
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/LA(%)	>= 95%														
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/LA(%)	>= 95%														
B.1.15.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%														
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/LA(%)	>= 95%											100.00%	3		
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/LA(%)	>= 95%			100.00%	48				YES			100.00%	33		
B.1.15.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/LA(%)	>= 95%														
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/LA(%)	>= 95%			100.00%	6				YES			100.00%	10		
B.1.15.14	O-11	Other Design/LA(%)	>= 95%														
B.1.15.14.1	O-11	Other Design/EDI/LA(%)	>= 95%			100.00%	13				YES			100.00%	19		
B.1.15.14.2	O-11	Other Design/TAG/LA(%)	>= 95%			100.00%	108				YES			100.00%	17		
B.1.15.15	O-11	Other Non-Design/LA(%)	>= 95%														
B.1.15.15.1	O-11	Other Non-Design/EDI/LA(%)	>= 95%			100.00%	2				YES			100.00%	2		

	November Data									October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.1.14.3.1		YES			100.00%	299				YES			99.54%	217		YES						
B.1.14.3.2		YES			98.04%	1,224				YES			99.17%	1,087		YES						
B.1.14.4																						
B.1.14.4.*																						
B.1.14.4.2																						
B.1.14.5																						
B.1.14.5.1		YES			100.00%	21				YES			100.00%	1		YES			90.59%	85		NO
B.1.14.5.2		YES			69.84%	63				NO			94.59%	74		NO						
B.1.14.6																			100.00%	13		YES
B.1.14.6.1																						
B.1.14.6.2		YES			100.00%	14				YES			100.00%	18		YES						
B.1.14.7																			100.00%	5		YES
B.1.14.7.1																						
B.1.14.7.2		YES			97.87%	47				YES			100.00%	42		YES						
B.1.14.8																			100.00%	44		YES
B.1.14.8.1		YES			100.00%	3				YES			100.00%	1		YES						
B.1.14.8.2		NO			96.97%	66				YES			100.00%	57		YES						
B.1.14.9																			100.00%	4		YES
B.1.14.9.1																						
B.1.14.9.2		YES											100.00%	1		YES						
B.1.14.10																						
B.1.14.10.1																						
B.1.14.10.2																						
B.1.14.11																						
B.1.14.11.1																						
B.1.14.11.2																						
B.1.14.12																			100.00%	8		YES
B.1.14.12.1																						
B.1.14.12.2		YES			76.47%	17				NO			100.00%	14		YES						
B.1.14.13																						
B.1.14.13.1																						
B.1.14.13.2																						
B.1.14.14																			98.97%	97		YES
B.1.14.14.1		YES			98.67%	75				YES			100.00%	68		YES						
B.1.14.14.2		YES			98.85%	87				YES			98.84%	86		YES						
B.1.14.15																			100.00%	78		YES
B.1.14.15.1					66.67%	3				NO			100.00%	5		YES						
B.1.14.15.2		YES			98.70%	182				YES			99.24%	132		YES						
B.1.14.16																						
B.1.14.16.1																						
B.1.14.16.2																						
B.1.14.17																			100.00%	46		YES
B.1.14.17.1		YES			100.00%	21				YES			100.00%	43		YES						
B.1.14.17.2		YES			96.38%	138				YES			100.00%	136		YES						
B.1.15.1																						
B.1.15.1.1																						
B.1.15.1.2																						
B.1.15.2																						
B.1.15.2.1																						
B.1.15.2.2																						
B.1.15.3																			99.40%	829		YES
B.1.15.3.1		YES			100.00%	226				YES			100.00%	249		YES						
B.1.15.3.2		YES			99.69%	1,270				YES			99.72%	1,060		YES						
B.1.15.4																						
B.1.15.4.1																						
B.1.15.4.2																						
B.1.15.5																			73.33%	15		NO
B.1.15.5.1		YES			100.00%	5				YES			50.00%	2		NO						
B.1.15.5.2		YES			50.00%	8				NO			71.43%	7		NO						
B.1.15.6																			100.00%	6		YES
B.1.15.6.1																						
B.1.15.6.2		YES			100.00%	5				YES			100.00%	18		YES						
B.1.15.7																			100.00%	3		YES
B.1.15.7.1																						
B.1.15.7.2		YES			100.00%	16				YES			100.00%	8		YES						
B.1.15.8																			100.00%	31		YES
B.1.15.8.1		YES			100.00%	2				YES			100.00%	1		YES						
B.1.15.8.2		YES			97.87%	47				YES			100.00%	48		YES						
B.1.15.9																			100.00%	3		YES
B.1.15.9.1																						
B.1.15.9.2																						
B.1.15.10																						
B.1.15.10.1																						
B.1.15.10.2																						
B.1.15.11																						
B.1.15.11.1																						
B.1.15.11.2																						
B.1.15.12																			100.00%	22		YES
B.1.15.12.1		YES			100.00%	18				YES			100.00%	5		YES						
B.1.15.12.2		YES			100.00%	42				YES			100.00%	44		YES						
B.1.15.13																			100.00%	2		YES
B.1.15.13.1																						
B.1.15.13.2		YES											100.00%	1		YES						
B.1.15.14																			100.00%	52		YES
B.1.15.14.1		YES			100.00%	32				YES			100.00%	7		YES						
B.1.15.14.2		YES			100.00%	32				YES			96.97%	33		YES						
B.1.15.15																			100.00%	64		YES
B.1.15.15.1		YES			100.00%	5				YES			100.00%	1		YES						

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data							December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.1.15.15.2	O-11	Other Non-Design/TAG/LA(%)	>= 95%			99.02%	102				YES			100.00%	119		
B.1.15.16	O-11	INP Standalone/LA(%)	>= 95%														
B.1.15.16.1	O-11	INP Standalone/EDI/LA(%)	>= 95%														
B.1.15.16.2	O-11	INP Standalone/TAG/LA(%)	>= 95%														
B.1.15.17	O-11	LNP Standalone/LA(%)	>= 95%														
B.1.15.17.1	O-11	LNP Standalone/EDI/LA(%)	>= 95%			100.00%	24				YES			100.00%	41		
B.1.15.17.2	O-11	LNP Standalone/TAG/LA(%)	>= 95%			100.00%	437				YES			100.00%	95		
		FOC & Reject Response Completeness - Non-Mechanized															
B.1.16.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.16.2	O-11	Local Interoffice Transport/LA(%)	>= 95%			100.00%	2				YES			75.00%	4		
B.1.16.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			92.96%	199				NO			93.06%	72		
B.1.16.4	O-11	Combo Other/LA(%)	>= 95%														
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			100.00%	77				YES			100.00%	77		
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			95.89%	73				YES			86.27%	51		
B.1.16.7	O-11	Line Sharing/LA(%)	>= 95%			93.22%	59				NO			93.55%	62		
B.1.16.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			95.38%	65				YES			98.20%	111		
B.1.16.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			96.46%	113				YES			94.97%	159		
B.1.16.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			100.00%	5				YES			100.00%	1		
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%														
B.1.16.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			97.46%	118				YES			100.00%	128		
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.16.14	O-11	Other Design/LA(%)	>= 95%			92.76%	221				NO			94.02%	234		
B.1.16.15	O-11	Other Non-Design/LA(%)	>= 95%			95.32%	427				YES			97.38%	229		
B.1.16.16	O-11	INP Standalone/LA(%)	>= 95%			96.77%	31				YES			96.23%	53		
B.1.16.17	O-11	LNP Standalone/LA(%)	>= 95%			99.18%	488				YES			98.30%	412		
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized															
B.1.17.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.17.1.1	O-11	Switch Ports/EDI/LA(%)	>= 95%														
B.1.17.1.2	O-11	Switch Ports/TAG/LA(%)	>= 95%														
B.1.17.2	O-11	Local Interoffice Transport/LA(%)	>= 95%														
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/LA(%)	>= 95%														
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/LA(%)	>= 95%														
B.1.17.3	O-11	Loop + Port Combinations/LA(%)	>= 95%														
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/LA(%)	>= 95%			80.92%	325				NO			73.86%	264		
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/LA(%)	>= 95%			78.69%	1,980				NO			84.92%	3,580		
B.1.17.4	O-11	Combo Other/LA(%)	>= 95%														
B.1.17.4.1	O-11	Combo Other/EDI/LA(%)	>= 95%														
B.1.17.4.2	O-11	Combo Other/TAG/LA(%)	>= 95%														
B.1.17.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%														
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/LA(%)	>= 95%			100.00%	78				YES			100.00%	54		
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/LA(%)	>= 95%			100.00%	36				YES			100.00%	49		
B.1.17.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%														
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/LA(%)	>= 95%														
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/LA(%)	>= 95%			57.89%	19				NO			60.00%	5		
B.1.17.7	O-11	Line Sharing/LA(%)	>= 95%														
B.1.17.7.1	O-11	Line Sharing/EDI/LA(%)	>= 95%														
B.1.17.7.2	O-11	Line Sharing/TAG/LA(%)	>= 95%			95.16%	62				YES			100.00%	40		
B.1.17.8	O-11	2W Analog Loop Design/LA(%)	>= 95%														
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/LA(%)	>= 95%			66.67%	3				NO			16.67%	6		
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/LA(%)	>= 95%			67.36%	144				NO			72.00%	25		
B.1.17.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%														
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/LA(%)	>= 95%														
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/LA(%)	>= 95%			100.00%	2				YES			50.00%	4		
B.1.17.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%														
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/LA(%)	>= 95%														
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/LA(%)	>= 95%														
B.1.17.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%														
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/LA(%)	>= 95%														
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/LA(%)	>= 95%														
B.1.17.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%														
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/LA(%)	>= 95%														
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/LA(%)	>= 95%			100.00%	16				YES			100.00%	7		
B.1.17.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/LA(%)	>= 95%														
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/LA(%)	>= 95%			100.00%	1				YES						
B.1.17.14	O-11	Other Design/LA(%)	>= 95%														
B.1.17.14.1	O-11	Other Design/EDI/LA(%)	>= 95%			66.67%	33				NO			77.27%	22		
B.1.17.14.2	O-11	Other Design/TAG/LA(%)	>= 95%			66.73%	71				NO			93.33%	30		
B.1.17.15	O-11	Other Non-Design/LA(%)	>= 95%														
B.1.17.15.1	O-11	Other Non-Design/EDI/LA(%)	>= 95%			100.00%	1				YES						
B.1.17.15.2	O-11	Other Non-Design/TAG/LA(%)	>= 95%			92.95%	369				NO			93.46%	153		
B.1.17.16	O-11	INP Standalone/LA(%)	>= 95%														
B.1.17.16.1	O-11	INP Standalone/EDI/LA(%)	>= 95%														
B.1.17.16.2	O-11	INP Standalone/TAG/LA(%)	>= 95%														
B.1.17.17	O-11	LNP Standalone/LA(%)	>= 95%														
B.1.17.17.1	O-11	LNP Standalone/EDI/LA(%)	>= 95%			100.00%	55				YES			100.00%	41		
B.1.17.17.2	O-11	LNP Standalone/TAG/LA(%)	>= 95%			100.00%	228				YES			100.00%	95		
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized															
B.1.18.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.18.1.1	O-11	Switch Ports/EDI/LA(%)	>= 95%														
B.1.18.1.2	O-11	Switch Ports/TAG/LA(%)	>= 95%														
B.1.18.2	O-11	Local Interoffice Transport/LA(%)	>= 95%														
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/LA(%)	>= 95%														
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/LA(%)	>= 95%														
B.1.18.3	O-11	Loop + Port Combinations/LA(%)	>= 95%														
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/LA(%)	>= 95%			83.84%	198				NO			87.43%	183		
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/LA(%)	>= 95%			83.61%	903				NO			84.10%	3,070		
B.1.18.4	O-11	Combo Other/LA(%)	>= 95%														

	November Data									October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.1.15.15.2		YES			100.00%	145				YES			100.00%	128		YES						
B.1.15.16																						
B.1.15.16.1																						
B.1.15.16.2																						
B.1.15.17																			100.00%	164		YES
B.1.15.17.1		YES			100.00%	32				YES			100.00%	84		YES						
B.1.15.17.2		YES			99.44%	180				YES			100.00%	201		YES						
B.1.15.1																						
B.1.16.2		NO											100.00%	1		YES						
B.1.16.3		NO			90.00%	70				NO			88.68%	106		NO			87.00%	100		NO
B.1.16.4																						
B.1.16.5		YES			100.00%	73				YES			100.00%	123		YES			97.74%	133		YES
B.1.16.6		NO			96.59%	88				YES			96.81%	94		YES			98.48%	66		YES
B.1.16.7		NO			88.24%	17				NO			96.67%	30		YES			96.30%	54		YES
B.1.16.8		YES			99.21%	126				YES			98.57%	70		YES			92.98%	57		NO
B.1.16.9		NO			87.97%	158				NO			94.78%	134		NO			94.74%	95		NO
B.1.16.10		YES			100.00%	8				YES			100.00%	2		YES			96.55%	87		YES
B.1.16.11																						
B.1.16.12		YES			98.33%	299				YES			99.32%	147		YES			99.36%	157		YES
B.1.16.13																			100.00%	5		YES
B.1.16.14		NO			98.39%	186				YES			97.99%	199		YES			97.39%	153		YES
B.1.16.15		YES			91.49%	623				NO			95.66%	362		YES			92.31%	143		NO
B.1.16.16		YES			95.74%	47				YES			96.15%	52		YES						
B.1.16.17		YES			97.65%	425				YES			98.38%	494		YES			99.50%	404		YES
B.1.17.1																						
B.1.17.1.1																						
B.1.17.1.2																						
B.1.17.2																						
B.1.17.2.1																						
B.1.17.2.2																						
B.1.17.3																			83.17%	1,111		NO
B.1.17.3.1		NO			77.26%	299				NO			75.46%	218		NO						
B.1.17.3.2		NO			83.50%	1,200				NO			82.56%	1,078		NO						
B.1.17.4																						
B.1.17.4.1																						
B.1.17.4.2																						
B.1.17.5																			100.00%	77		YES
B.1.17.5.1		YES			100.00%	21				YES			100.00%	1		YES						
B.1.17.5.2		YES			100.00%	44				YES			100.00%	70		YES						
B.1.17.6																			30.77%	13		NO
B.1.17.6.1																						
B.1.17.6.2		NO			71.43%	14				NO			66.67%	18		NO						
B.1.17.7																			60.00%	5		NO
B.1.17.7.1																						
B.1.17.7.2		YES			97.83%	46				YES			100.00%	42		YES						
B.1.17.8																			45.45%	44		NO
B.1.17.8.1		NO			33.33%	3				NO			100.00%	1		YES						
B.1.17.8.2		NO			34.38%	64				NO			59.65%	57		NO						
B.1.17.9																			100.00%	4		YES
B.1.17.9.1																						
B.1.17.9.2		NO											100.00%	1		YES						
B.1.17.10																						
B.1.17.10.1																						
B.1.17.10.2																						
B.1.17.11																						
B.1.17.11.1																						
B.1.17.11.2																						
B.1.17.12																			100.00%	8		YES
B.1.17.12.1																						
B.1.17.12.2		YES			100.00%	13				YES			100.00%	14		YES						
B.1.17.13																						
B.1.17.13.1																						
B.1.17.13.2																						
B.1.17.14																			63.54%	96		NO
B.1.17.14.1		NO			77.03%	74				NO			60.29%	68		NO						
B.1.17.14.2		NO			90.70%	86				NO			64.71%	85		NO						
B.1.17.15																			92.31%	78		NO
B.1.17.15.1					50.00%	2				NO			60.00%	5		NO						
B.1.17.15.2		NO			95.45%	176				YES			93.13%	131		NO						
B.1.17.16																						
B.1.17.16.1																						
B.1.17.16.2																						
B.1.17.17																			100.00%	46		YES
B.1.17.17.1		YES			100.00%	21				YES			100.00%	43		YES						
B.1.17.17.2		YES			100.00%	133				YES			100.00%	136		YES						
B.1.18.1																						
B.1.18.1.1																						
B.1.18.1.2																						
B.1.18.2																						
B.1.18.2.1																						
B.1.18.2.2																						
B.1.18.3																			89.20%	824		NO
B.1.18.3.1		NO			86.73%	226				NO			89.96%	249		NO						
B.1.18.3.2		NO			90.52%	1,266				NO			91.77%	1,057		NO						
B.1.18.4																						

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.1.18.4.1	O-11	Combo Other/EDI/LA(%)	>= 95%														
B.1.18.4.2	O-11	Combo Other/TAG/LA(%)	>= 95%														
B.1.18.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			This data not applicable								This data not applicable after 10-01			
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/LA(%)	>= 95%			100.00%	14				YES			100.00%	3		
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/LA(%)	>= 95%			100.00%	5				YES			100.00%	4		
B.1.18.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%														
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/LA(%)	>= 95%														
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/LA(%)	>= 95%			83.33%	6				NO			100.00%	7		
B.1.18.7	O-11	Line Sharing/LA(%)	>= 95%														
B.1.18.7.1	O-11	Line Sharing/EDI/LA(%)	>= 95%														
B.1.18.7.2	O-11	Line Sharing/TAG/LA(%)	>= 95%			88.00%	25				NO			100.00%	10		
B.1.18.8	O-11	2W Analog Loop Design/LA(%)	>= 95%														
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/LA(%)	>= 95%			50.00%	2				NO			100.00%	2		
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/LA(%)	>= 95%			98.05%	76				YES			97.37%	38		
B.1.18.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%														
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/LA(%)	>= 95%														
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/LA(%)	>= 95%			100.00%	2				YES						
B.1.18.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%														
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/LA(%)	>= 95%														
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/LA(%)	>= 95%														
B.1.18.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%			This data not applicable								This data not applicable after 10-01			
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/LA(%)	>= 95%														
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/LA(%)	>= 95%														
B.1.18.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%														
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/LA(%)	>= 95%											100.00%	3		
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/LA(%)	>= 95%			93.75%	48				NO			100.00%	33		
B.1.18.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/LA(%)	>= 95%														
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/LA(%)	>= 95%			100.00%	6				YES			70.00%	10		
B.1.18.14	O-11	Other Design/LA(%)	>= 95%														
B.1.18.14.1	O-11	Other Design/EDI/LA(%)	>= 95%			100.00%	13				YES			94.74%	19		
B.1.18.14.2	O-11	Other Design/TAG/LA(%)	>= 95%			97.17%	106				YES			100.00%	17		
B.1.18.15	O-11	Other Non-Design/LA(%)	>= 95%			This data not applicable								This data not applicable after 10-01			
B.1.18.15.1	O-11	Other Non-Design/EDI/LA(%)	>= 95%			100.00%	2				YES			100.00%	2		
B.1.18.15.2	O-11	Other Non-Design/TAG/LA(%)	>= 95%			94.06%	101				NO			93.28%	119		
B.1.18.16	O-11	INP Standalone/LA(%)	>= 95%														
B.1.18.16.1	O-11	INP Standalone/EDI/LA(%)	>= 95%														
B.1.18.16.2	O-11	INP Standalone/TAG/LA(%)	>= 95%														
B.1.18.17	O-11	LNP Standalone/LA(%)	>= 95%														
B.1.18.17.1	O-11	LNP Standalone/EDI/LA(%)	>= 95%			This data not applicable								This data not applicable after 10-01			
B.1.18.17.2	O-11	LNP Standalone/TAG/LA(%)	>= 95%			95.83%	24				YES			100.00%	41		
			>= 95%			99.77%	437				YES			97.69%	95		
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized															
B.1.19.1	O-11	Switch Ports/LA(%)	>= 95%														
B.1.19.2	O-11	Local Interoffice Transport/LA(%)	>= 95%			100.00%	2				YES			66.67%	3		
B.1.19.3	O-11	Loop + Port Combinations/LA(%)	>= 95%			95.68%	185				YES			89.55%	67		
B.1.19.4	O-11	Combo Other/LA(%)	>= 95%														
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/LA(%)	>= 95%			97.40%	77				YES			93.51%	77		
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/LA(%)	>= 95%			94.29%	70				NO			93.18%	44		
B.1.19.7	O-11	Line Sharing/LA(%)	>= 95%			94.55%	55				NO			94.83%	58		
B.1.19.8	O-11	2W Analog Loop Design/LA(%)	>= 95%			90.32%	62				NO			95.41%	109		
B.1.19.9	O-11	2W Analog Loop Non-Design/LA(%)	>= 95%			100.00%	109				YES			99.34%	151		
B.1.19.10	O-11	2W Analog Loop w/INP Design/LA(%)	>= 95%			80.00%	5				NO			100.00%	1		
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/LA(%)	>= 95%														
B.1.19.12	O-11	2W Analog Loop w/LNP Design/LA(%)	>= 95%			86.96%	115				NO			93.75%	128		
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/LA(%)	>= 95%														
B.1.19.14	O-11	Other Design/LA(%)	>= 95%			88.29%	205				NO			93.18%	220		
B.1.19.15	O-11	Other Non-Design/LA(%)	>= 95%			97.05%	407				YES			96.41%	223		
B.1.19.16	O-11	INP Standalone/LA(%)	>= 95%			96.67%	30				YES			96.08%	51		
B.1.19.17	O-11	LNP Standalone/LA(%)	>= 95%			96.28%	484				YES			95.31%	405		
		Unbundled Network Elements - Provisioning															
		Order Completion Interval															
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.53	24,050			5.470				3.30	22,054			6.175	
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.78	268,269			1.692				0.88	222,949			1.560	
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	9.48	148			26.145				8.11	116			8.252	
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.83	5			0.660				1.11	3			0.840	
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/LA(days)	DS1/DS3	19.85	496	21.00	1	22.962	22.98472	-0.0502	YES	20.21	339	30.00	1	20.820	20.85079
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/LA(days)	DS1/DS3														
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/LA(days)	DS1/DS3														
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/LA(days)	DS1/DS3														
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/LA(days)	R&B	3.86	24,942	3.08	108	5.713	0.55088	1.0479	YES	3.30	22,532	2.13	136	6.166	0.53036
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/LA(days)	R&B	0.78	269,363	0.46	1,921	1.693	0.03876	8.2568	YES	0.88	223,535	0.53	4,819	1.574	0.02292
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/LA(days)	R&B	0.33	167,903	0.33	1,625	0.000	0.00000		YES	0.33	134,252	0.40	3,910	0.174	0.00281
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/LA(days)	R&B	1.54	101,460	1.20	296	2.588	0.15063	2.2175	YES	1.71	89,283	1.10	909	2.239	0.07465
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/LA(days)	R&B	9.89	238	2.00	2	21.356	15.18423	0.5074	YES	8.93	133	2.33	3	11.942	6.97185
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/LA(days)	R&B	2.94	63	0.33	1	4.709	4.74538	0.5489	YES	2.46	43	0.33	2	4.292	3.10445
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/LA(days)	R&B	0.33	24	0.33	1	0.000	0.00000		YES	0.33	15	0.33	2	0.000	0.00000
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/LA(days)	R&B	4.54	39			5.368				3.61	28			4.977	
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/LA(days)	R&B&D - Disp	4.35	25,923	13.15	13	9.194	2.55072	-3.4507	NO	4.18	23,528	11.67	9	9.023	3.00840
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/LA(days)	R&B&D - Disp	4.35	25,923			68.375				4.18	23,528			10.751	
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/LA(days)	R&B&D - Disp	9.84	240			21.277				9.07	135			12.059	
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/LA(days)	R&B&D - Disp	9.84	240			1.622				9.07	135			1.727	
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/LA(days)	ADSL to Retail									4.72	1,455	4.88	51	3.861	0.55295
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/LA(days)	ADSL to Retail									3.80	2,786			1.037	
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/LA(days)	ADSL to Retail									4.02	17			1.103	
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail														
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/LA(days)	ADSL to Retail														
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/LA(days)	ADSL to Retail														

	November Data									October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.1.18.4.1																						
B.1.18.4.2																						
B.1.18.5					This data not applicable after								Applicable after 10-01-2001,						100.00%	11		YES
B.1.18.5.1		YES			100.00%	5				YES			100.00%	1		YES						
B.1.18.5.2		YES			100.00%	4				YES			100.00%	5		YES						
B.1.18.6					This data not applicable after								Applicable after 10-01-2001,						66.67%	6		NO
B.1.18.6.1																						
B.1.18.6.2		YES			100.00%	5				YES			88.89%	18		NO						
B.1.18.7					This data not applicable after								Applicable after 10-01-2001,						66.67%	3		NO
B.1.18.7.1																						
B.1.18.7.2		YES			93.75%	16				NO			100.00%	8		YES						
B.1.18.8					This data not applicable after								Applicable after 10-01-2001,						80.65%	31		NO
B.1.18.8.1		YES			100.00%	2				YES			100.00%	1		YES						
B.1.18.8.2		YES			93.48%	46				NO			91.67%	48		NO						
B.1.18.9					This data not applicable after								Applicable after 10-01-2001,						100.00%	3		YES
B.1.18.9.1																						
B.1.18.9.2																						
B.1.18.10					This data not applicable after								Applicable after 10-01-2001,									
B.1.18.10.1																						
B.1.18.10.2																						
B.1.18.11					This data not applicable after								Applicable after 10-01-2001,									
B.1.18.11.1																						
B.1.18.11.2																						
B.1.18.12					This data not applicable after								Applicable after 10-01-2001,						100.00%	22		YES
B.1.18.12.1		YES			100.00%	18				YES			100.00%	5		YES						
B.1.18.12.2		YES			100.00%	42				YES			88.64%	44		NO						
B.1.18.13					This data not applicable after								Applicable after 10-01-2001,						100.00%	2		YES
B.1.18.13.1																						
B.1.18.13.2		NO											100.00%	1		YES						
B.1.18.14					This data not applicable after								Applicable after 10-01-2001,						92.31%	52		NO
B.1.18.14.1		NO			93.75%	32				NO			100.00%	7		YES						
B.1.18.14.2		YES			93.75%	32				NO			100.00%	32		YES						
B.1.18.15					This data not applicable after								Applicable after 10-01-2001,						96.88%	64		YES
B.1.18.15.1		YES			100.00%	5				YES			100.00%	1		YES						
B.1.18.15.2		NO			96.55%	145				YES			96.88%	128		YES						
B.1.18.16					This data not applicable after								Applicable after 10-01-2001,									
B.1.18.16.1																						
B.1.18.16.2																						
B.1.18.17					This data not applicable after								Applicable after 10-01-2001,						100.00%	164		YES
B.1.18.17.1		YES			100.00%	32				YES			100.00%	64		YES						
B.1.18.17.2		YES			98.88%	179				YES			99.50%	201		YES						
B.1.19.1																						
B.1.19.2		NO											100.00%	1		YES						
B.1.19.3		NO			98.41%	63				YES			94.68%	94		NO			94.25%	87		NO
B.1.19.4																						
B.1.19.5		NO			97.26%	73				YES			94.31%	123		NO			96.15%	130		YES
B.1.19.6		NO			95.29%	85				YES			94.51%	91		NO			95.38%	65		YES
B.1.19.7		NO			100.00%	15				YES			100.00%	29		YES			98.08%	52		YES
B.1.19.8		YES			93.60%	125				NO			92.75%	69		NO			92.45%	53		NO
B.1.19.9		YES			97.12%	139				YES			96.06%	127		YES			95.56%	90		YES
B.1.19.10		YES			100.00%	8				YES			100.00%	2		YES			95.24%	84		YES
B.1.19.11																						
B.1.19.12		NO			73.81%	294				NO			95.21%	146		YES			100.00%	156		YES
B.1.19.13																			100.00%	5		YES
B.1.19.14		NO			93.99%	183				NO			91.28%	195		NO			92.62%	149		NO
B.1.19.15		YES			95.79%	570				YES			97.69%	347		YES			93.94%	132		NO
B.1.19.16		YES			97.78%	45				YES			98.00%	50		YES						
B.1.19.17		YES			95.90%	415				YES			98.15%	486		YES			100.00%	402		YES
B.2.1.1.1.1			3.33	20,388			5.119				3.60	21,796					4.43	21,608				
B.2.1.1.1.2			0.84	223,850			1.343				0.88	261,433					1.20	211,070				
B.2.1.1.2.1			8.13	91			13.447				6.75	108					8.52	100				
B.2.1.1.2.2			5.92	8			9.729				8.04	8					1.08	4				
B.2.1.2.1.1	-0.4697	YES	17.21	508			16.791				19.84	583					16.32	335				
B.2.1.2.1.2																						
B.2.1.2.2.1																						
B.2.1.2.2.2																						
B.2.1.3.1.1	2.1951	YES	3.35	20,832	2.67	64	5.149	0.64465	1.0544	YES	3.63	22,592	2.42	89	2.0097	YES	4.44	22,077	2.65	53	2.6603	YES
B.2.1.3.1.2	15.2326	YES	0.85	225,041	0.56	1,202	1.355	0.03918	7.2671	YES	0.88	262,662	0.62	1,264	6.2798	YES	1.20	212,378	0.58	860	11.9963	YES
B.2.1.3.1.3	-25.5964	NO	0.33	134,208	0.33	902	0.120	0.00401	-0.3913	YES	0.33	155,326	0.33	953	-0.4913	YES	0.33	101,518	0.33	626	0.2116	YES
B.2.1.3.1.4	6.2644	YES	1.61	90,833	1.26	300	1.884	0.10892	3.2577	YES	1.68	107,336	1.48	311	1.6154	YES	1.99	110,861	1.23	234	6.6215	YES
B.2.1.3.2.1	0.9462	YES	8.98	108	7.00	2	15.363	10.96362	0.1804	YES	8.33	177	9.00	1	-0.0602	YES	8.33	122	1.00	1	0.7869	YES
B.2.1.3.2.2	0.6674	YES	4.57	51			7.940				4.45	100	0.33	1	0.7967	YES	1.50	78	0.33	2	0.7958	YES
B.2.1.3.2.3		YES	0.33	19			0.000				0.33	16	0.33	1		YES	0.33	31	0.33	2		YES
B.2.1.3.2.4			7.09	32			9.170				5.24	84					2.28	47				
B.2.1.4.1.1	-2.4872	NO	4.98	21,950	8.80	5	13.989	6.25674	-0.6108	YES	5.05	23,749	13.33	3	-1.1952	YES	5.10	23,040				
B.2.1.4.1.4			4.98	21,950							5.05	23,749										
B.2.1.4.2.1			8.98	108			15.363				8.30	176					6.33	122				
B.2.1.4.2.4			8.98	108							8.30	178										
B.2.1.5.3.1	-0.2894	YES	4.64	1,197	5.31	32	3.819	0.68413	-0.9793	YES	5.83	319	5.84	51	-0.0046	YES	7.74	69	4.63	40	1.3409	YES
B.2.1.5.3.2			4.07	2,321			1.220				3.78	536					3.25	57				
B.2.1.5.4.1			6.63	16			5.655				4.63	6					4.00	1				
B.2.1.5.4.2											13.00	1										
B.2.1.5.5.1																	11.00	1				
B.2.1.5.5.2																						

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/LA(days)	ISDN - BRI	16.24	205	11.36	22	30.502	6.84315	0.7131	YES	13.66	117	11.56	25	14.265	3.14304
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/LA(days)	ISDN - BRI	2.18	78			3.572				1.27	96			2.026	
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/LA(days)	ISDN - BRI														
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/LA(days)	ISDN - BRI														
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/LA(days)	ISDN - BRI														
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/LA(days)	ISDN - BRI														
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/LA(days)	ADSL to Retail	4.54	1,308	3.67	3	3.723	2.15188	0.4043	YES	4.72	1,455			3.881	
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/LA(days)	ADSL to Retail	3.82	2,760	3.75	24	0.996	0.20421	0.3428	YES	3.80	2,788	3.84	51	1.037	0.14852
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/LA(days)	ADSL to Retail	5.83	18			4.541				4.02	17			1.103	
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/LA(days)	ADSL to Retail														
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/LA(days)	ADSL to Retail														
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/LA(days)	ADSL to Retail														
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	3.66	24,942	4.77	39	5.713	0.91545	-1.2117	YES	3.30	22,532	6.35	37	6.166	1.01458
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	3.66	24,942			1.693				3.30	22,532			1.574	
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	9.69	238			21.356				8.93	133			11.942	
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	9.69	238			4.709				8.93	133			4.292	
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	3.53	24,050	6.00	1	5.470	5.46979	-0.4521	YES	3.30	22,054			6.175	
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.53	100,957			2.588				1.71	88,959			2.217	
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	9.48	148	1.00	1	26.145	26.23364	0.3233	YES	8.11	116			8.252	
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			5.368				1.50	2			0.707	
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	3.66	24,942	4.00	3	5.713	3.29833	-0.1031	YES	3.30	22,532			6.166	
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	3.66	24,942			1.693				3.30	22,532			1.574	
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	9.69	238			21.356				8.93	133			11.942	
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	9.69	238			4.709				8.93	133			4.292	
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	3.53	24,050			5.470				3.30	22,054			6.175	
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.53	100,957			2.588				1.71	88,959			2.217	
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	9.48	148			26.145				8.11	116			8.252	
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			5.368				1.50	2			0.707	
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/LA(days)	R&B - Disp	3.66	24,942	5.31	67	5.713	0.69883	-2.3660	NO	3.30	22,532	5.08	59	6.166	0.80385
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/LA(days)	R&B - Disp	3.66	24,942			1.693				3.30	22,532			1.574	
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/LA(days)	R&B - Disp	9.69	238	6.00	1	21.356	21.40074	0.1726	YES	8.93	133	7.00	1	11.942	11.98649
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/LA(days)	R&B - Disp	9.69	238			4.709				8.93	133			4.292	
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	3.53	24,050			5.470				3.30	22,054			6.175	
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.53	100,957			2.588				1.71	88,959			2.217	
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/LA(days)	R&B (POTS) excl SB Or	9.48	148			26.145				8.11	116			8.252	
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/LA(days)	R&B (POTS) excl SB Or	1.33	3			5.368				1.50	2			0.707	
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/LA(days)	Design	21.95	981			29.654				24.29	996	6.00	4	24.944	12.49710
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/LA(days)	Design	9.98	229			66.375				7.61	64			10.751	
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/LA(days)	Design	27.00	2			10.017				18.50	2			21.920	
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/LA(days)	Design	2.19	21			1.622				1.88	8			1.727	
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/LA(days)	R&B	3.66	24,942			5.713				3.30	22,532			6.166	
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/LA(days)	R&B	0.78	269,363	0.33	1	1.693	1.69296	0.2685	YES	0.88	223,535	0.33	1	1.574	1.57439
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/LA(days)	R&B	9.69	238			21.356				8.93	133			11.942	
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/LA(days)	R&B	2.94	63			4.709				2.46	43			4.292	
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.53	24,050			5.470				3.30	22,054			6.175	
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.78	268,269	0.33	1	1.692	1.69161	0.2674	YES	0.88	222,949			1.560	
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	9.48	148			26.145				8.11	116			8.252	
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.83	6			0.660				1.11	3			0.840	
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/LA(days)	R&B (POTS)	3.53	24,050			5.470				3.30	22,054			6.175	
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.78	268,269	0.51	857	1.692	0.05788	4.6781	YES	0.88	222,949	0.50	380	1.560	0.08010
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/LA(days)	R&B (POTS)	9.48	148			26.145				8.11	116			8.252	
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/LA(days)	R&B (POTS)	0.83	6	0.33	1	0.660	0.71267	0.7039	YES	1.11	3	0.89	3	0.840	0.68620
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/LA(days)	Digital Loop < DS1	7.06	1,648	7.55	65	14.194	1.79498	-0.2760	YES	6.12	1,739	7.18	73	6.761	0.80780
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1	4.47	3,085			4.636				3.93	2,987			2.843	
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop < DS1	5.06	17			3.230				4.02	17			1.103	
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop < DS1	7.00	1			0.000									
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/LA(days)	Digital Loop >= DS1	25.42	167	8.95	84	27.047	3.61792	5.1058	YES	35.09	232	7.06	78	31.839	4.18722
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1	6.00	70			88.892				8.49	43			12.945	
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/LA(days)	Digital Loop >= DS1									3.00	1			0.000	
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/LA(days)	Digital Loop >= DS1	2.19	21			1.622				1.88	8			1.727	
		Order Completion Interval within X days															
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/LA(days)	14 days														
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/LA(days)	7 days			6.50	46				YES			4.88	51		
		Held Orders															
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/LA(days)	R&B (POTS)	30.10	84			66.555				35.88	60			113.006	
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0							0.00	0				
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/LA(days)	R&B (POTS)	19.33	3			16.258				14.60	10			30.200	
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0							41.00	1			0.000	
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0							0.00	0				
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0							0.00	0				
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/LA(days)	DS1/ DS3 - Interoffice														
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/LA(days)	DS1/ DS3 - Interoffice														
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/LA(days)	DS1/ DS3 - Interoffice														
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/LA(days)	R&B	30.10	84	0.00	0	66.555			YES	35.88	60	0.00	0	113.006	
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/LA(days)	R&B	14.75	4	0.00	0	16.132			YES	14.60	10	0.00	0	30.200	
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/LA(days)	R&B	0.00	0	0.00	0				YES	41.00	1	0.00	0	0.000	
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/LA(days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/LA(days)	R&B&D - Disp	29.28	87	0.00	0	65.533			YES	34.20	64	0.00	0	109.570	
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/LA(days)	R&B&D - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/LA(days)	R&B&D - Disp	13.40	5	0.00	0	14.293			YES	15.92	13	0.00	0	27.588	
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/LA(days)	R&B&D - Disp	0.00	0							41.00	1			0.000	
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/LA(days)	R&B&D - Disp	0.00	0							0.00	0				
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/LA(days)	R&B&D - Disp	0.00	0							0.00	0				
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/LA(days)	ADSL to Retail	24.61	48	0.00	0	31.399			YES	18.57	30	8.50	2	22.803	16.55298

			November Data								October Data						September Data					
	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	ZScore	Equity
B.2.1.6.3.1	0.6681	YES	11.55	110	11.95	40	9.654	1.78256	-0.2244	YES	14.60	115	15.83	46	-0.4481	YES	14.13	103	11.40	25	0.9131	YES
B.2.1.6.3.2			2.93	101			6.518				8.52	73					2.28	136				
B.2.1.6.4.1																						
B.2.1.6.4.2											4.00	1					3.00	1				
B.2.1.6.5.1																						
B.2.1.6.5.2																						
B.2.1.7.3.1			4.64	1,197			3.819				5.83	319	3.00	3	0.3355	YES	7.74	69				
B.2.1.7.3.2	-0.2730	YES	4.07	2,321	4.56	9	1.220	0.40749	-1.2025	YES	3.78	636	4.00	6	-0.5552	YES	3.25	57	3.19	27	0.1157	YES
B.2.1.7.4.1			6.63	16			5.655				4.83	6					4.00	1				
B.2.1.7.4.2											13.00	1										
B.2.1.7.5.1																	11.00	1				
B.2.1.7.5.2																						
B.2.1.8.1.1	-3.0121	NO	3.35	20,832	4.98	40	5.149	0.81496	-1.9991	NO	3.63	22,592	5.00	10	-0.7676	YES	4.44	22,077	4.85	27	-0.4320	YES
B.2.1.8.1.2			3.35	20,832			5.149				3.63	22,592					4.44	22,077				
B.2.1.8.2.1			8.98	108	10.00	1	15.363	15.43426	-0.0662	YES	8.33	177	8.00	1	0.0293	YES	8.33	122				
B.2.1.8.2.2			8.98	108			15.363				8.33	177					8.33	122				
B.2.1.9.1.1			3.33	20,388			5.119				3.60	21,796					4.43	21,607				
B.2.1.9.1.4			1.60	90,235			1.867				1.67	106,782					1.99	110,432				
B.2.1.9.2.1			8.13	91			13.447				6.75	108					8.52	100				
B.2.1.9.2.4			11.50	4			11.733				9.14	7					1.33	3				
B.2.1.10.1.1			3.35	20,832	7.00	1	5.149	5.14942	-0.7096	YES	3.63	22,592					4.44	22,077	8.00	1	-0.7262	YES
B.2.1.10.1.2			3.35	20,832			5.149				3.63	22,592					4.44	22,077				
B.2.1.10.2.1			8.98	108			15.363				8.33	177					8.33	122				
B.2.1.10.2.2			8.98	108			15.363				8.33	177					8.33	122				
B.2.1.11.1.1			3.33	20,388			5.119				3.60	21,796					4.43	21,607				
B.2.1.11.1.4			1.60	90,235			1.867				1.67	106,782					1.99	110,432				
B.2.1.11.2.1			8.13	91			13.447				6.75	108					8.52	100				
B.2.1.11.2.4			11.50	4			11.733				9.14	7					1.33	3				
B.2.1.12.1.1	-2.2260	NO	3.35	20,832	5.95	182	5.149	0.38336	-6.7803	NO	3.63	22,592	4.97	65	-1.9120	NO	4.44	22,077	5.25	76	-1.4316	YES
B.2.1.12.1.2			3.35	20,832			5.149				3.63	22,592					4.44	22,077				
B.2.1.12.2.1	0.1610	YES	8.98	108	7.00	1	15.363	15.43426	0.1282	YES	8.33	177	6.20	5	0.4211	YES	8.33	122				
B.2.1.12.2.2			8.98	108			15.363				8.33	177					8.33	122				
B.2.1.13.1.1			3.33	20,388			5.119				3.60	21,796					4.43	21,607				
B.2.1.13.1.4			1.60	90,235			1.867				1.67	106,782					1.99	110,432				
B.2.1.13.2.1			8.13	91			13.447				6.75	108	4.00	1	0.2529	YES	8.52	100				
B.2.1.13.2.4			11.50	4			11.733				9.14	7					1.33	3				
B.2.1.14.1.1	1.4838	YES	35.40	1,118	4.50	4	48.827	24.45713	1.2633	YES	32.82	1,157	4.75	28	3.7597	YES	20.20	964	7.00	7	1.7692	YES
B.2.1.14.1.2			6.91	253			11.334				15.43	153					14.12	135				
B.2.1.14.2.1											4.00	1										
B.2.1.14.2.2			3.40	42			3.830				2.75	35					1.35	75				
B.2.1.15.1.1			3.35	20,832			5.149				3.63	22,592	5.60	5	-0.7799	YES	4.44	22,077	3.00	1	0.2951	YES
B.2.1.15.1.2	0.3515	YES	0.85	225,041			1.355				0.88	262,662					1.20	212,378				
B.2.1.15.2.1			8.98	108			15.363				8.33	177					8.33	122				
B.2.1.15.2.2			4.57	51			7.940				4.45	100					1.50	78				
B.2.1.16.1.1			3.33	20,388			5.119				3.60	21,796					4.43	21,608				
B.2.1.16.1.2			0.84	223,850			1.343				0.88	261,433					1.20	211,070				
B.2.1.16.2.1			8.13	91			13.447				6.75	108					8.52	100				
B.2.1.16.2.2			5.92	8			9.729				8.04	8					1.08	4				
B.2.1.17.1.1			3.33	20,388			5.119				3.60	21,796	0.33	1	0.5735	YES	4.43	21,608				
B.2.1.17.1.2	4.7760	YES	0.84	223,850	0.44	433	1.343	0.06459	6.2568	YES	0.88	261,433	0.55	474	4.7760	YES	1.20	211,070	0.50	252	7.3178	YES
B.2.1.17.2.1			8.13	91			13.447				6.75	108					8.52	100				
B.2.1.17.2.2	0.3255	YES	5.92	8			9.729				8.04	8	0.33	2	2.0225	YES	1.08	4	0.33	1	0.9777	YES
B.2.1.18.1.1	-1.3064	YES	6.28	1,693	9.01	71	7.619	0.92295	-2.9669	NO	11.87	767	10.57	97	0.7820	YES	14.45	481	7.24	65	7.3660	YES
B.2.1.18.1.2			4.13	2,560			2.539				4.95	920					5.60	378				
B.2.1.18.2.1			5.93	15			5.106				4.83	6										
B.2.1.18.2.2											4.00	1										
B.2.1.19.1.1	6.7244	YES	79.47	272	7.10	78	68.912	8.59423	8.4201	YES	68.19	262	6.28	93	38.9469	YES	26.66	122	6.33	100	9.7563	YES
B.2.1.19.1.2			3.58	203			8.562				12.56	109					4.48	70				
B.2.1.19.2.1											4.00	1										
B.2.1.19.2.2			3.40	42			3.830				2.07	34										
B.2.2.1	[redacted]																					
B.2.2.2	[redacted]	YES			5.31	32				YES			5.84	51		YES			4.63	40		YES
B.2.3.1.1.1			11.36	75			22.339				18.13	54					30.08	77				
B.2.3.1.1.2			0.00	0							8.00	1					0.00	0				
B.2.3.1.1.3			2.11	19			3.872				0.00	0					5.33	3				
B.2.3.1.2.1			0.00	0							0.00	0					0.00	0				
B.2.3.1.2.2			0.00	0							0.00	0					0.00	0				
B.2.3.1.2.3			0.00	0							0.00	0					0.00	0				
B.2.3.2.1.1		YES	0.00	0							0.00	0					0.00	0				
B.2.3.2.1.2		YES	0.00	0							0.00	0					0.00	0				
B.2.3.2.1.3		YES	32.00	2			31.113				24.00	1					118.50	2				
B.2.3.2.2.1																						
B.2.3.2.2.2																						
B.2.3.2.2.3																						
B.2.3.3.1.1		YES	11.36	75	0.00	0	22.339			YES	18.13	54	0.00	0		YES	30.08	77	0.00	0		YES
B.2.3.3.1.2		YES	0.00	0	0.00	0				YES	8.00	1	0.00	0		YES	0.00	0	0.00	0		YES
B.2.3.3.1.3		YES	2.05	20	0.00	0	3.776			YES	0.00	0	0.00	0		YES	7.50	4	0.00	0		YES
B.2.3.3.2.1		YES	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
B.2.3.3.2.2		YES	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
B.2.3.3.2.3		YES	0.00	0	0.00	0				YES	0.00	0	0.00	0		YES	0.00	0	0.00	0		YES
B.2.3.4.1.1		YES	11.33	75	0.00	0	22.351			YES	17.45	58	0.00	0		YES	34.57	87				
B.2.3.4.1.2		YES	0.00	0	0.00	0				YES	8.00	1	0.00	0		YES	0.00	0				
B.2.3.4.1.3		YES	2.81	21	0.00	0	5.066			YES	18.43	7	0.00	0		YES	101.17	8				
B.2.3.4.2.1			0.00	0							0.00	0					0.00	0				
B.2.3.4.2.2			0.00	0							0.00	0					0.00	0				
B.2.3.4.2.3			0.00	0							0.00	0					0.00	0				
B.2.3.5.1.1	0.6045	YES	15.13	64	0.00	0	20.473			YES	27.54	39	0.00	0		YES	40.58	67	10.00	1	0.7426	YES

BellSouth Monthly Performance Summary

Louisiana, January 2002 - September 2001

			Benchmark / Analog	January Data								December Data					
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/LA(days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0		
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/LA(days)	ADSL to Retail	45.00	1	0.00	0	0.000			YES	14.00	1	4.50	2	0.000	0.00000
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/LA(days)	ISDN - BRI	0.00	0	0.00	0				YES	6.00	1	0.00	0	0.000	
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/LA(days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/LA(days)	ISDN - BRI	0.00	0	0.00	0				YES	1.00	1	0.00	0	0.000	
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/LA(days)	ISDN - BRI														
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/LA(days)	ISDN - BRI														
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/LA(days)	ISDN - BRI														
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/LA(days)	ADSL to Retail	24.81	48	0.00	0	31.399			YES	18.57	30	0.00	0	22.803	
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/LA(days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0		
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/LA(days)	ADSL to Retail	45.00	1	0.00	0	0.000			YES	14.00	1	0.00	0	0.000	
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/LA(days)	ADSL to Retail	0.00	0							0.00	0				
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.10	84	0.00	0	66.555			YES	35.88	60	5.00	1	113.006	113.94391
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/LA(days)	R&B - Disp	14.75	4	0.00	0	16.132			YES	14.60	10	0.00	0	30.200	
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	41.00	1	0.00	0	0.000	
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.10	84	0.00	0	66.555			YES	35.88	60			113.006	
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0				
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	19.33	3	0.00	0	16.258			YES	14.60	10			30.200	
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	41.00	1			0.000	
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0				
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0				
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.10	84	0.00	0	66.555			YES	35.88	60			113.006	
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0				
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/LA(days)	R&B - Disp	14.75	4	0.00	0	16.132			YES	14.60	10			30.200	
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0							41.00	1			0.000	
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0							0.00	0				
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0							0.00	0				
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.10	84			66.555				35.88	60			113.006	
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0							0.00	0				
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	19.33	3			16.258				14.60	10			30.200	
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0							41.00	1			0.000	
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0							0.00	0				
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0							0.00	0				
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/LA(days)	R&B - Disp	30.10	84	0.00	0	66.555			YES	35.88	60	0.00	0	113.006	
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/LA(days)	R&B - Disp	14.75	4	0.00	0	16.132			YES	14.60	10	0.00	0	30.200	
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	41.00	1	0.00	0	0.000	
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/LA(days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	30.10	84	0.00	0	66.555			YES	35.88	60			113.006	
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0				
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	19.33	3	0.00	0	16.258			YES	14.60	10			30.200	
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/LA(days)	R&B (POTS) excl SB Or	0.00	0							41.00	1			0.000	
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/LA(days)	R&B (POTS) excl SB Or	0.00	0							0.00	0				
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/LA(days)	R&B (POTS) excl SB Or	0.00	0							0.00	0				
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/LA(days)	Design	6.33	3			5.033				9.00	4	0.00	0	8.042	
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/LA(days)	Design	0.00	0							0.00	0	0.00	0		
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/LA(days)	Design	8.00	1			0.000				20.33	3	0.00	0	20.599	
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/LA(days)	Design	0.00	0							0.00	0				
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/LA(days)	Design	0.00	0							0.00	0				
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/LA(days)	Design	0.00	0							0.00	0				
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/LA(days)	R&B	30.10	84	0.00	0	66.555			YES	35.88	60	0.00	0	113.006	
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/LA(days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/LA(days)	R&B	14.75	4	0.00	0	16.132			YES	14.60	10	0.00	0	30.200	
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/LA(days)	R&B	0.00	0							41.00	1			0.000	
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/LA(days)	R&B	0.00	0							0.00	0				
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/LA(days)	R&B	0.00	0							0.00	0				
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	30.10	84	0.00	0	66.555			YES	35.88	60			113.006	
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0				
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	19.33	3	0.00	0	16.258			YES	14.60	10			30.200	
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0							41.00	1			0.000	
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0							0.00	0				
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0							0.00	0				
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/LA(days)	R&B (POTS)	30.10	84	0.00	0	66.555			YES	35.88	60	0.00	0	113.006	
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/LA(days)	R&B (POTS)	19.33	3	0.00	0	16.258			YES	14.60	10	0.00	0	30.200	
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES	41.00	1	0.00	0	0.000	
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/LA(days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/LA(days)	Digital Loop < DS1	23.92	50	0.00	0	31.067			YES	17.75	32	8.50	2	22.288	16.24535
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/LA(days)	Digital Loop < DS1	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0		
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/LA(days)	Digital Loop < DS1	21.67	3	0.00	0	20.207			YES	7.50	2	4.50	2	9.192	9.19239
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/LA(days)	Digital Loop < DS1	0.00	0							0.00	0				
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/LA(days)	Digital Loop < DS1	0.00	0							0.00	0				
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/LA(days)	Digital Loop < DS1	0.00	0							0.00	0				
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/LA(days)	Digital Loop >= DS1	2.50	2	0.00	0	2.121			YES	5.00	1	10.00	2	0.000	0.00000
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/LA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0		
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/LA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	193.00	1	0.00	0	0.000	
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/LA(days)	Digital Loop >= DS1	0.00	0							0.00	0				
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/LA(days)	Digital Loop >= DS1	0.00	0							0.00	0				
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/LA(days)	Digital Loop >= DS1	0.00	0							0.00	0				