Pending Service Orders

- ADSL
- Local Service Freeze

CSR Updates

- Updating Time Frames 24 - 72 hrs

Pending Service Orders

- Complex Issue !!!!
  - BST - ALEC
  - ALEC - ALEC
  - ALEC - BST
- LCSC processes w/o clarification when possible
- Study of 187 PSO request
  - 133 Processed w/o clarifications
  - 29 Clarified for reasons other than PSO
  - 25 clarified for PSO issue
    - 15 BST PSO
    - 10 ALEC PSO
- CCP Issue to gain consensus of ALECs

ADSL USOC

- ✓ ALEC Responsibility to contact end-user for removal BEFORE processing
- ✓ Current Clarification Process implemented at ALEC initiative
- ✓ Long Term Resolution CR0625
- ✓ Interim Solution

Local Service Freeze

- ✓ FCC Slamming Rules (47 CFR Part 64; CC Docket 94-129; FCC 00-255 & FCC 01-67)
- ✓ Protection of End-Users
- ✓ January data indicates very low clarification rate for LSF (15/67,000)
- ✓ BST must support existing Rules

Question & Answer Session

Presented By:
Ken Ainsworth

- CSR Updates