

**Despite their growing recognition that DA is competitive,
many states retain regulatory constraints on ILEC DA prices.**

State (a)	Company (b)	Regulatory Status (c)	Date Classified as Competitive Month/Year (d)	Call Allowance		Price per Call		Average Price per Call	
				Res (e)	Bus (f)	Res (g)	Bus (h)	Res ¹ (i)	Bus ² (j)
1 Alabama	BellSouth	Regulated/ Pricing Flexibility	September-95	0	0	\$ 0.95	\$ 0.95	\$ 0.95	\$ 0.95
2 Arizona	Qwest	Competitive	June-99	1	1	1.11	1.11	0.54	0.54
3 Arkansas	SBC			0	0	1.25	1.25	1.25	1.25
4 California	SBC	Regulated		3	0	0.46	0.46	(0.25)	0.46
5 Colorado	Qwest	Deregulated	April-00	0	0	1.25	1.25	1.25	1.25
6 Connecticut	Verizon	Regulated		2	0	0.40	0.40	(0.01)	0.40
7 Delaware	Verizon	Competitive / Pricing Flexibility	October-99	0	0	0.75	0.75	0.75	0.75
8 Florida	BellSouth	Regulated/ Pricing Flexibility	January-96	0	0	0.36	0.36	0.36	0.36
9 Georgia	BellSouth	Regulated/ Pricing Flexibility	August-95	0	0	0.95	0.95	0.95	0.95
10 Hawaii	Verizon			10	10	0.20	0.20	(0.83)	(0.83)
11 Idaho (Southern)	Qwest	Deregulated	April-89	0	0	1.25	1.25	1.25	1.25
12 Idaho (Northern)	Qwest	Regulated		1	1	0.35	0.35	0.17	0.17
13 Illinois	SBC	Competitive / Pricing Flexibility	June-05	0	0	0.95	0.95	0.95	0.95
14 Indiana	SBC	Competitive / Pricing Flexibility	May-01	2	2	0.85	0.85	(0.02)	(0.02)
15 Iowa	Qwest	Deregulated	February-01	0	0	1.25	1.25	1.25	1.25
16 Kansas	SBC	Deregulated	June-01	0	0	0.75	0.75	0.75	0.75
17 Kentucky	BellSouth	Regulated / Pricing Flexibility	July-00	0	0	0.95	0.95	0.95	0.95
18 Louisiana	BellSouth	Regulated / Pricing Flexibility	December-01	1	1	0.37	0.37	0.18	0.18
19 Maine	Verizon			3	0	0.40	0.40	(0.22)	0.40
20 Maryland	Verizon			6	0	0.25	0.40	(0.52)	0.40
21 Massachusetts	Verizon			10	10	0.34	0.34	(1.40)	(1.40)
22 Michigan	SBC	Pricing Flexibility	February-01	5	5	0.45	0.45	(0.70)	(0.70)
23 Minnesota	Qwest	Competitive	December-98	1	1	0.55	0.55	0.27	0.27
24 Mississippi	BellSouth	Regulated/ Pricing Flexibility	January-96	0	0	0.78	0.78	0.78	0.78
25 Missouri	SBC	Regulated		0	0	0.55	0.55	0.55	0.55
26 Montana	Qwest	Competitive	December-00	3	0	0.95	0.95	(0.51)	0.95
27 Nebraska	Qwest	Deregulated	April-86	0	0	1.25	1.25	1.25	1.25
28 Nevada	SBC	Regulated		3	0	0.50	0.50	(0.27)	0.50
29 New Hampshire	Verizon	Regulated		5	5	0.40	0.40	(0.63)	(0.63)
30 New Jersey	Verizon	Competitive		4	0	0.20	0.75	(0.21)	0.75

31	New Mexico	Qwest	Regulated		0	0	0.66	0.66	0.66	0.66						
32	New York	Verizon	Regulated		0	0	0.45	0.45	0.45	0.45						
33	North Carolina	BellSouth	Regulated		4	4	0.52	0.52	(0.55)	(0.55)						
34	North Dakota	Qwest	Nonregulated	January-99	0	0	1.25	1.25	1.25	1.25						
35	Ohio	SBC	Regulated		0	0	0.30	0.30	0.30	0.30						
36	Ohio/Indiana/Kentucky	Cincinnati			0	0	0.44	0.44	0.44	0.44						
37	Oklahoma	SBC	Regulated		5	5	0.45	0.45	(0.70)	(0.70)						
38	Oregon	Qwest	Regulated		2	2	0.50	0.50	(0.01)	(0.01)						
39	Pennsylvania	Verizon	Regulated		2	0	0.50	0.57	(0.01)	0.57						
40	Rhode Island	Verizon	Service Group IV (competitive) Pricing Flexibility/ Competitive		5	3	0.50	0.50	(0.78)	(0.27)						
41	South Carolina	BellSouth	Competitive	January-96	3	0	0.95	0.95	(0.51)	0.95						
42	South Dakota	Qwest	Competitive	December-99	0	0	1.25	1.25	1.25	1.25						
43	Tennessee	BellSouth	Regulated	July-95	6	6	0.29	0.29	(0.60)	(0.60)						
44	Texas	SBC	Pricing Flexibility		3	0	1.25	1.25	(0.67)	1.25						
45	Utah	Qwest	Competitive	October-99	0	0	0.95	0.95	0.95	0.95						
46	Vermont	Verizon			3	0	0.64	0.64	(0.34)	0.64						
47	Virginia	Verizon			3	3	0.29	0.29	(0.16)	(0.16)						
48	Washington	Qwest	Competitive	April-99	1	0	1.25	1.25	0.61	1.25						
49	Washington, DC	Verizon			5	0	0.36	0.36	(0.56)	0.36						
50	West Virginia	Verizon	Subject to Competition (III) Pricing Flexibility		2	0	0.50	0.50	(0.01)	0.50						
51	Wisconsin	SBC			0	0	0.95	0.95	0.95	0.95						
52	Wyoming	Qwest	Nonregulated	November-95	0	0	1.25	1.25	1.25	1.25						
Average Number of					Average Regional											
Calls per Access Line											Price per Call³					
1.95											\$ 0.43 \$ 0.60					
					Median Regional											
					Price per Call											
					\$ 0.22 \$ 0.55											

NOTES:

1.95 DA calls per month represents the average number of calls made per access line in the U.S. The average number of calls per month was calculated by dividing the total number of local DA calls reported by Frost & Sullivan for year 2000 by the total number of switched U.S. access lines reported by the FCC as of December 31, 2000.

¹ Average price per call: [(Average Number of Calls per Month per Access Line - Residence Call Allowance)

* Residential Price per Call / Average Number of Calls per Month per Access Line]

² Average price per call: [(Average Number of Calls per Month per Access Line - Business Call Allowance)

* Business Price per Call / Average Number of Calls per Month per Access Line]

³ The average regional price per call calculation accounts for negative prices as zero.

SOURCES:

Data on price per call and exemptions obtained from Telcordia and the major ILECs.

Regulatory status information obtained from Telcordia (February 2002) and the major ILECs.

Frost & Sullivan, "Market Engineering Research for the U.S. Wireline Directory Assistance Services

Market 1996-2006 6044-63," 2000, p. 47

Federal Communications Commission Common Carrier Bureau Industry Analysis Division, "Local Telephone

Competition: Status as of December 31, 2000," May 2001, table 1

DA State Exemptions

State (a)	Type Exemptions: (b)
1 Alabama	Handicapped-residence
2 Arizona	Special Needs- Certified Impaired Vision/Motion
3 Arkansas	Physical, Visual, Mental Reading Disabled, Hospital
4 California	Disabled, Hospital, Physically Imp- Certified
5 Colorado	Special Needs- Certified Impaired Vision/Motion
6 Connecticut	Disabled
7 Delaware	Hospitals, Disabled
8 Florida	Handicapped
9 Georgia	Handicapped
10 Hawaii	Disabled, Coin, Hospital
11 Idaho (Northern)	Hospital, Special Needs- Certified Impaired Vision/Motion
12 Idaho (Southern)	Special Needs- Certified Impaired Vision/Motion
13 Illinois	Certified, Hospitals, Disabled
14 Indiana	Disabled, Hospitals, Area Code Request By Opr for Cust.-Long Dist., Hospital - Local, Hospital-long
15 Iowa	Special Needs- Certified Impaired Vision/Motion
16 Kansas	Physical, Visual, Disabled, Lack of Literacy-Calling Card Provided to Disabled
17 Kentucky	Handicapped, Error in Directory
18 Louisiana	Handicapped -- Residence & Business, Hospital, Hotel/Motel
19 Maine	Disabled
20 Maryland	Hospitals, Disabled
21 Massachusetts	Disabled, Coin, State Govt., Political Sub-Div, Elderly, Non-Pub/Non-List, Public Access Smart-Pay Lines, Public Access Lines
22 Michigan	Disabled, Hospitals, Hotel, Motel, Physical/Mental Limitations-Certified Special Needs- Certified Impaired
23 Minnesota	Vision/Motion, Hospitals
24 Mississippi	Handicapped, Hospital, Hotel/Motel, Error in Directory
25 Missouri	Physical, Visual, Mental Reading Disabled-Calling Card Provided
26 Montana	Special Needs- Certified Impaired Vision/Motion

27 Nebraska	Special Needs- Certified Impaired Vision/Motion
28 Nevada	Disabled, Coin
29 New Hampshire	Disabled
30 New Jersey	Hospitals, Disabled, Hotel/Motel, Mobile Phone
31 New Mexico	Special Needs- Certified Impaired Vision/Motion,hospitals, nursing homes
32 New York	Disabled, Inmate Public Access Lines, Hospital Patient Lines, Hotel/Motel Guest Lines, Centrex Dormitory Service, Mobile Type 1 Service
33 North Carolina	Handicapped, Public Telephones (1st 25 local DA calls free each month)
34 North Dakota	Special Needs- Certified Impaired Vision/Motion
35 Ohio	Impaired-Certified, Extension to Phone Used by Handicapped Limit 100 Calls/Mo.No Charge, Hospital - Local, Hospital-Long, Nursing Home, Public;Semi-Pub, COCOT Telephones
36 Oklahoma	Physical, Visual, Mental Reading Disabled, Hospital
37 Oregon	Disabled, Special Needs- Certified Impaired Vision/Motion
38 Pennsylvania	Hospitals, Disabled NDA -Coin, Dormitory Centrex, Hotel/Motel, Pay Telephone Lines, Mobile Type I Service
39 Rhode Island	Disabled, Hospital, NP/NL Credit
40 South Carolina	Hospitals, Hotels, Handicapped, Public Telephone
41 South Dakota	Special Needs- Certified Impaired Vision/Motion
42 Tennessee	Handicapped, Elderly (>65)
43 Texas	Hospitals, Coin, Disabled, Physical, Visual, Disabled-Calling Card Provided, Public Telephone, Certified
44 Utah	Special Needs- Certified Impaired Vision/Motion
45 Vermont	Disabled, Hospital
46 Virginia	Hospitals, Disabled, NDA-Disabled, Exception-Dorm (8 CA per 3 stations) Disabled, Coin, Hotel/Motel, Hospital, Special Needs- Certified Impaired
47 Washington	Vision/Motion
48 Washington, DC	Disabled
49 West Virginia	Disabled, Hospital
50 Wisconsin	Disabled, Blind, Certified

51 Wyoming	Special Needs- Certified Impaired Vision/Motion
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SOURCES:

Telecordia, September 2000
BellSouth, SBC, Qwest, and Verizon