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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

April 1, 2002

Mr. William Caton:
Acting Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Subscriber Transfer
CC Docket No. 00-257

Dear Mr. Caton:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the planned transfer of certain California local exchange subscribers of Sprint to SBC Pacific Bell Telephone Company (Pacific Bell). Pacific Bell will provide all transferred subscribers local exchange services. Each affected subscriber will have at least 30 days notice prior to the transfer. Pacific Bell will transfer affected subscribers that have not selected an alternative provider and meet Pacific Bell's minimum tariff requirements for obtaining local service on May 2, 2002.

Pacific Bell certifies that it has provided advance subscriber notice in accordance with section 64.1120(e)(3). Further, Pacific Bell has and will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements. The notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Davida M. Grant
Senior Counsel

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Attachment

100 Main Street
Anytown, USA 00000

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FEDERAL COMMUNICATIONS COMMISSION
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Sprint will no longer provide your local telephone service in California. Please contact us immediately to discuss service options if you have not selected another provider.

Dear Customer,

As previously advised, Sprint will no longer provide local telephone service on a resold basis in the state of California. We're contacting current Sprint customers to make them aware that Sprint has announced it will discontinue providing local resale telephone communications services as of May 1, 2002. Pursuant to a letter sent to you by Sprint on March 26, 2002, the decision to discontinue local telephone service will not impact your provider for local toll and/or long-distance service(s).

In order to ensure uninterrupted dialtone if you do not choose another carrier, SBC Pacific Bell Telephone Company has been designated by the California Public Utilities Commission as the carrier to migrate your services from Sprint. Although SBC Pacific Bell is excited to provide your local communication services, you have the option to select another company to provide local service. There are many telecommunications providers in your area to choose from and you have the option to select any one you like. A list of competitive local telephone service providers can be found in your local telephone directory. If you do decide to select another provider, you will need to contact the other provider to request the change.

If you do not affirmatively select a new local telephone service provider on or before May 1, 2002, and you meet the minimum tariff requirements for obtaining local service from SBC Pacific Bell, SBC Pacific Bell will become your local telephone service provider effective May 2, 2002. While the migration of your local telephone service will not impact your provider for local toll and/or long distance service(s), if you have a preferred carrier freeze that prevents unsolicited changes on your local toll and/or long distance service(s), the freeze will be removed. After the migration, you must contact SBC Pacific Bell to reinstate any freeze protection. After migration to SBC Pacific Bell, your local telephone number will remain the same, however, your calling features, like Caller ID or Call Waiting, will be removed from your service. In order to avoid losing your calling features and to ensure high quality of service and a tailored approach, we would like to talk to you about your telecommunications needs. Please contact a Service Representative, at 1-888–732-9800 (English), or 1-888-420-5200 (Spanish), to allow us the ability to obtain permission to use your existing account information so that we may migrate your existing additional features and services without interruption, or perhaps recommend a customized solution to your local telephone service needs. Please call our offices by May 1, 2002 to avoid losing the flexibility these enhanced features offer you today.

On the other hand, if you do not meet the minimum tariff requirements for obtaining local service with SBC Pacific Bell, your service will not be eligible for transfer on May 2, 2002. Those customers who are not eligible for transfer will be disconnected on May 2, 2002.

Pursuant to the letter you received from Sprint, dated March 26, 2002, Sprint stated that it would credit your account for any tariffed service connection charges you incur as a result of migrating to another local carrier. In migrating your local service to SBC Pacific Bell, SBC Pacific Bell will charge you service connection charges in accordance with our tariff. Sprint will credit your account for these charges. Should you have any questions regarding the foregoing or discontinuation of your current local service, please contact Sprint at 1-800-425-0982 (English), or 1-877- 818-8426 (Spanish). Sprint will continue to handle any existing claims or outstanding complaints you may have.

We value and appreciate your business. We know you will be very satisfied with service from SBC Pacific Bell. If we can be of further assistance, please contact us at 1-888–732-9800 (English), or 1-888-420-5200 (Spanish).

RATES, TERMS AND CONDITIONS OF SERVICE

Rates for SBC Pacific Bell's Flat Rate Service and for SBC Pacific Bell's Universal Lifeline Telephone Service may vary by location. Depending on your location, your local telephone service will be billed at a monthly rate between $10.69 - $17.72 for Flat Rate Service or $5.70 - $12.73 for Measured Rate Service. Universal Lifeline Telephone Service is billed at a monthly rate between $5.34 - $8.86 for Flat Rate Service or $2.85 - $6.36 for Measured Rate Service. A service connection charge of $4.75 per line will also be billed.

If you decide to order any additional services, a full description of each product or service you order and applicable activation charge will be identified on your service order confirmation and your bill. For additional information, you may visit our website at www.pacbell.com or call our 24-Hour FREE information line at 1-800-21-GUIDE.

A late payment charge of 1.5%, calculated monthly, will be assessed if your payment is not received by the date shown in the Late Charge Reminder section and the unpaid balance is $20.00 or more. There is a $6.65 charge for returned checks. If late payment or returned check charges are applicable, they can be found in the Pacific Bell Monthly Charges section of the telephone bill.

If a deposit or advance payment is later required to continue local telephone service with SBC Pacific Bell, these charges will appear in the Additions and Changes section of your telephone bill. Information on interest accrual and refund of deposit can be found in the Customer Guide section of the SBC Pacific Bell Telephone Directory.

Telephone number assignment changes - It is not necessary to change your telephone number with the migration of your service to SBC Pacific Bell. If your number should change in the future, your correct telephone number will be reflected on your bill.

Unless otherwise provided in our tariffs, you may terminate your service at any time, subject to a minimum one-month's billing as set forth in our tariffs.

SBC Pacific Bell lists Customer Information in the Customer Guide section of your SBC Pacific Bell Telephone Directory. If you do not receive a copy of the SBC Pacific Bell Telephone Directory within 10 days of service activation with SBC Pacific Bell, please call 1-800-848-8000.