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April 9, 2002

WRITTEN EX PARTE

Mr. William Caton
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: CC Docket No. 02-35

Dear Mr. Caton:

The Wireline Competition Bureau staff has asked BellSouth to provide additional information relating to its pending 271 Application for Georgia and Louisiana. BellSouth is responding to these requests through this letter and its attachments. Attachment A is a copy of the meeting minutes for the CCP Process Improvement Workshop Meeting held on March 28, 2002. Attachment B is an excerpt from the Interconnection Agreement that AT&T and BellSouth executed on August 7, 2001 that describes the terms and conditions under which BellSouth will provide Selective Carrier Routing using Line Class Codes to AT&T in Georgia.

The staff also asked BellSouth to provide an analysis of its performance under the Customer Trouble Report Rate (CTRR) metric for the non-dispatch Line-sharing category in Louisiana. A breakdown of the CTRR for line sharing non-dispatch for November and December 2001 and January and February 2002 in Louisiana is shown as follows:

<u>Month</u>	<u># of Reports</u>	<u># of In-service Lines</u>	<u>%CTRR</u>	<u>Reason for Percent</u>
November	20	421	4.75%	10 Reports NTF – 10 Central Office or Equipment Problems
December	29	520	5.58%	18 Reports NTF – 11 Central Office

				or Equipment Problems
January	53	552	9.60%	38 Reports NTF – 15 Central Office or Equipment Problems
February	13	617	2.11%	Met Z-score Requirement

As the chart shows, the number of reports for which there was No Trouble Found (NTF) ranged from 50% in November to 72% in January. A detailed review of these reports indicated that they were actually information reports from the CLEC and were not an indication of actual trouble. (One example of an information report would be a report from a CLEC asking for a meeting or requesting a cooperative test that was not originally ordered on the local service request. Such a report does not indicate any trouble but makes a statement or asks a question. These reports are closed as NTF. In calculating its performance under this metric BellSouth includes all these reports because they are not specifically excluded in the SQM.) Because one CLEC had submitted the majority of the line sharing orders that resulted in the information reports counted above, BellSouth held discussions with that CLEC to review when the trouble report process should be used. At the same time BellSouth also updated its internal training information related to its record-keeping procedures for line sharing cutovers so that, without having to open a trouble ticket, BellSouth could answer the questions posed by a CLEC making an information report. BellSouth met the retail analogue comparison in February 2002.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachments and request that you please place them in the record of the proceeding identified above.

Sincerely,



Kathleen B. Levitz

Attachments

- cc: Renee Crittenden
Ian Dillner
Aaron Goldberger
Daniel Shiman
Dennis Johnson
Susan Pié
James Davis-Smith

ATTACHMENT A

March 28, 2002

**CCP Process Improvement Workshop Meeting
Review of CLEC Red-Line/BellSouth Green-Line Document
MEETING MINUTES**

MEETING NAME	MINUTES PREPARED BY:	DATE PREPARED
CCP IMPROVEMENT WORKSHOP	Steve Hancock – Change Control Team	04/08/02
Review of Red-Line/Green-Line Document		
BellSouth Center		

BellSouth Participants/Attendees

PARTICIPANT	COMPANY
Valerie Cottingham	BST – CCP
Cheryl Storey	BST – CCP
Steve Hancock	BST – CCP
Brenda Files	BST - CCP
Dennis Davis	BST - CCP
Doyle Mote	BST - Documentation
Linda Jones	BST- CCP
Tosha Davis	BST
Teresa Castle	BST

PARTICIPANT	COMPANY
Blanche Lafavor	BST – Vendor Support
Kathy Rainwater	BST - CCP
Gary Romanick	BST – Customer Care
Marcia Terry	BellSouth Technology
Jill Williamson	BellSouth Technology
Linda Tate	BellSouth Technology
Susan Arrington	BST - Regulatory
Stephanie Cowart	BST – BellSouth Billing

CLEC Participants/Attendees

PARTICIPANT	COMPANY
Sherrian Lively	NuVox
Paul Pinick	Birch Telecom
Leon Bowles	GA PSC
Kraig Nielson	Vartec Telecom
Bernadette Seigler	AT&T
Graham Watkins	KPMG Consulting
Tyra Hush	WorldCom
Peggy Rehm	Nightfire
Colette Davis	Covad
Cheryl Haynes	NuVox
Rick Whisamore	WorldCom
Bill Grant	Telcordia

PARTICIPANT	COMPANY
Mel Wagner	Birch Telecom
Patrick Reinhardt	GA PSC
Ryan Johnson	GA PSC
Jane Buehler	Vartec Telecom
Jay Bradbury	AT&T
John Duffey	FL PSC
Sherry Lichtenberg	WorldCom
Kyle Kopytchak	Network Telecom
Jayna Bell	Covad
Shamone Stapler	ITC/DeltaCom
Heather Thompson	Allegiance Telecom
Steve Taft	Allegiance Telecom

March 28, 2002

**CCP Process Improvement Workshop Meeting
Review of CLEC Red-Line/BellSouth Green-Line Document
MEETING MINUTES**

Meeting Information History

DATE 03/28/02	START TIME 9:30 AM EST	END TIME 4:00 PM EST
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MEETING PURPOSE
To discuss the Red-Line (CLEC) / Green-Line (BST) Documented changes of the Change Control Process.

Agenda Items	Discussion
<p>Opening & Welcome</p>	<p>BellSouth conducted introductions. Valerie Cottingham (BST) asked the CLEC participants if they have a preference of location for future meetings. The CLECs indicated that the Process Improvement Meetings would be better held at the BellSouth Center. Mel Wagner (Birch) reiterated that since the UNE-P meetings are held at the BellSouth Center, it would be helpful to the CLECs to have both meetings in the same location.</p> <p>Leon Bowles (GA PSC) urged all participants to come to closure on the issues that have been identified in the Red-Line/Green Line Document. He added that if this forum is not able to put closure on specific issues, it will force the Commission to render appropriate decisions.</p> <p>Jay Bradbury (AT&T) announced to the participants that he had created a "Tracking Tool Matrix" for use during this meeting. He explained that the matrix included the more important issues that the CLECs determined should be addressed first. Jay also recommended that the existing Section 9.0 "Changes to this Process" be used for balloting those issues that reach closure. Valerie Cottingham (BST) asked the participants if the "Tracking Tool Matrix" was acceptable to use for this exercise. The CLECs agreed. Tyra Hush (WorldCom) suggested that any additional issues can be added as needed.</p>

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**CCP Process Improvement Workshop Meeting
Review of CLEC Red-Line/BellSouth Green-Line Document
MEETING MINUTES**

Agenda Items	Discussion
<p>2. Review of Red-Line/Green-Line Documented Issues appearing in the AT&T matrix</p>	<p>Issue #31 – Escalation Process</p> <p>AT&T acknowledged that they can support BellSouth’s alternative proposal. WorldCom and Network Telephone also agreed. There were no objections from the other participants. This issue will be balloted.</p> <p>Issue #1 – CLEC Affecting Definition</p> <p>Jay Bradbury (AT&T) explained that BellSouth cannot know, from a CLEC perspective, what is CLEC affecting, therefore that is why the CLECs have asked for full disclosure in their proposed definition. Dennis Davis (BST) expressed concern that although BellSouth does not disagree with the need, but is unsure how to apply this definition. Dennis explained to the participants the following:</p> <ol style="list-style-type: none"> 1. A BellSouth team recently visited Verizon and specifically addressed how Verizon administers a CLEC affecting definition for features. Fundamentally, Verizon communicated that if CLECs will see a change, then they are notified. 2. BellSouth described a change in how it will review new features. BellSouth explained the current Change Review Board (CRB) Process where new feature requests are reviewed by a team of experts. This process focuses on the business flows, training and evaluates an IT impact later. BellSouth proposed that BellSouth Technology will be included in the CRB review to identify IT impacts as early as possible focusing on areas that could impact CLECs technically. 3. BellSouth also proposed an IT Technical Forum that is under the auspices of CCP, which will bring together BST IT personnel and CLEC IT personnel. It was suggested that the forum could address lessons learned on past releases and discuss upcoming releases. BellSouth is open to the CLECs’ input into how best to utilize such a forum. 4. Kyle Kopytchak (Network Telephone) asked how the CLECs are going to deal with those issues that occur, such as Single C, that are identified as having no CLEC impacts, but results in defects discovered on the back-end. <p>After some discussion on understanding the CLEC’s proposed definition, BellSouth requested a side-bar meeting. Subsequent to this meeting, BellSouth agreed to accept the CLEC’s proposed definition.</p> <p>Kyle Kopytchak (Network Telephone) asked how BellSouth would be sharing changes with the CLECs. Linda Tate (BST) responded that BellSouth could share architecture as well as the flow of changes as they pertain to the systems. BellSouth’s intent would be to share this with the CLEC’s IT support personnel.</p>

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Review of CLEC Red-Line/BellSouth Green-Line Document
MEETING MINUTES**

Agenda Items	Discussion
	<p>This issue is closed and will be balloted.</p>
	<p><u>Issue #2 – Deviation from the Process</u></p> <p>Dennis Davis (BST) explained that BellSouth made the decision to leave this in the document because unanticipated deviations may occur for either BellSouth or CLECs.</p> <p>Sherry Lichtenberg (WorldCom) recommended that the following replace the current BellSouth language: Parties agree to discuss the need for deviation from the process should such need arise.</p> <p>The CLECs expressed concerns that BellSouth could unilaterally make a decision to change something. Linda Tate (BST) explained that, for example, if a stability issue were to occur, BellSouth would need to make an immediate change to stabilize the system, which would be a deviation from the process.</p> <p>In addition, the CLECs expressed concern over the term “business requirements” because it paints a picture that BellSouth would pull resources or change functionality. The CLECs requested that the word “business” be replaced with “operational”.</p> <p>Both parties did not agree. Further discussion is expected.</p>
	<p><u>Issue #3 – Introduction – first paragraph</u></p> <p>Valerie Cottingham (BST) asked the CLECs to explain what they mean by “development and”. Sherry Lichtenberg (WorldCom) explained that her definition of development would include the following: all of the activities surrounding the software development to include the requirements – defining, designing, documenting and implementing.</p> <p>BellSouth agreed to the CLEC language with a footnote added after the word “interfaces” to refer to Section 7 definition. This issue is closed and will be balloted.</p>
	<p><u>Issue #4 – Introduction – first paragraph</u></p> <p>BellSouth supports the CLECs’ changes. This issue is closed and will be balloted.</p>
	<p><u>Issue #5 – Introduction – third paragraph</u></p> <p>BellSouth agreed to investigate the appropriate language to include in this section regarding #3 (Legacy Systems). Mel Wagner (Birch) asked that BellSouth’s backend changes be reflected in the 12 month view.</p> <p>This issue is open to BellSouth.</p>

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**CCP Process Improvement Workshop Meeting
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MEETING MINUTES**

Agenda Items	Discussion
	<p>Issues #14, 16, 17 – Release Management</p> <p>BellSouth requested that the meeting divert from the matrix and address Page 43 – Release Management.</p> <p>The CLECs explained that their original intent was to do away with Minor Releases, and that they want all change requests be implemented within a 60 week period. The CLECs are not receptive to a 50/50 split of capacity between Type 4s and Type 5s.</p> <p>Marcia Terry (BST) explained that BellSouth would not know what situations could materialize along the way that would cause additional work requests to impact the 60 week period.</p> <p>The CLECs commented that they are looking for a method where the joint process could assist BellSouth in obtaining the right funding/resources to meet the demand.</p> <p>Marcia Terry (BST) commented that BellSouth supports a plan similar to Verizon’s current plan of three (3) production releases per year. There was no objection to BellSouth developing a 2003 Release Schedule recommending the number of releases. The CLECs are more interested in the estimated capacity available for these releases. Based on this direction, BellSouth can develop a 2003 Release Schedule and present to the CLECs.</p> <p>To summarize the CLECs agreement, Dennis Davis (BST) stated that</p> <ul style="list-style-type: none"> • BellSouth will eliminate the current Major and Minor Release Schedules and replace it with Production Releases proposal, • BellSouth will propose a release plan that includes, for example 3-4 production releases, with no Industry Release and an alternative release plan that would include an Industry Release, which may include fewer production releases to compensate for the work effort, and • Types 2 6 requests will have a higher priority than Types 4s and 5s. <p>Dennis Davis (BST) stated that BellSouth would agree to prioritize jointly, however wants to reserve the right to change the priority of a Type 4, if needed, after an explanation to the CLECs.</p> <p>WorldCom suggested that BellSouth limit their ability to re-prioritize Type 4 requests.</p> <p>Prioritization of Types 4s and 5s remains open to BellSouth.</p>

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Agenda Items	Discussion
	<p><u>Issue #6 – Types of changes handled by the process</u></p> <p>With regard to the CLEC’s request for “Billing” to be added under “Process changes” - Stephanie Cowart (BST) explained that BellSouth could agree to conduct quarterly Local Wholesale Billing Forums to communicate billing changes that may affect CLECs. She also reiterated that BellSouth’s systems must continue to conform to industry forums, therefore BellSouth would not want to be in a position that a required change would cause BellSouth to not be compliant with industry standards.</p> <p>Sherry Lichtenberg (WorldCom) stated that all usage, wholesale bills, and processes related to billing that impact the implementation of CLEC customers should be provided.</p> <p>Paul Pinnick (Birch) noted that the CLECs would like for this notification to come through Change Control and also be included in the 12 month view.</p> <p>Sherry Lichtenberg (WorldCom) stated that the CLECs need to see the language that BellSouth is proposing before they can agree.</p> <p>BellSouth will propose specific Billing language and provide to the CLECs.</p> <p>This issue is open to BellSouth.</p>
	<p><u>Issue #7 – Adding website for CLEC Care OSS Support Team</u></p> <p>This issue was agreed by both CLECs and BellSouth. This issue will be balloted.</p>
	<p><u>Issue #8 – “Timely and effective implementation...”</u></p> <p>BellSouth agreed to the CLEC language. This issue is closed and will be balloted.</p>
	<p><u>Issue #9 – “Participants in CCP Meetings...”</u></p> <p>There was some discussion around the TAG and EDI User Groups as to whether they should be stand-alone forums. It was suggested that it may be appropriate to include these forums within the new IT Forum. BellSouth had no objection to this arrangement.</p> <p>The membership discussed the BellSouth language for participants in CCP meetings and agreed with the BellSouth proposed language.</p> <p>This issue is closed and will be balloted.</p>
	<p><u>Issue #10 – No BellSouth initiated change request may be input ...</u></p> <p>This issue is related to #17 and is still open to BellSouth.</p>
	<p><u>Issue #11 – The CCCM is the “individual” CLEC point of contact...</u></p> <p>BellSouth agreed to the CLEC language. This issue is closed and will be balloted.</p>
	<p><u>Issue #12 – Designated CLEC Co-moderator...</u></p> <p>BellSouth disagreed with the CLEC language. The CLECs asked that this issue remain open to CLECs.</p>

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Agenda Items	Discussion
	<p><u>Issue #13 – Type 1 System Outage Log...</u></p> <p>Mel Wagner (Birch) explained that this change originated because over 70 percent of the TAG outages, Birch experienced, are typically less than 20 minutes. He stated that the Type 1 System Outage website is worthless for this type of activity. Mel suggested that the "less than 20 minutes" activity be shared with the CLEC's as well. Mel also stated that he would continue to work with his Customer Care for situations that require BellSouth to investigate outages of less than 20 minutes in duration.</p> <p>This issue remains open to BellSouth.</p>
<p><u>NEXT MEETING:</u> A continuation of this meeting will be scheduled for April 11, 2002 in Atlanta at the BellSouth Center from 9:30 – 4 PM EDT. The meeting will be a face-to-face with a conference bridge. See Tracking Tool Matrix for specific issue status.</p>	



March 28, 2002

**CCP Process Improvement Workshop Meeting
Review of CLEC Red-Line/BellSouth Green-Line Document
MEETING MINUTES**

ATTACHMENT B

By and Between

BellSouth Telecommunications, Inc.

And

AT&T Communications of the Southern States, Inc.

GEORGIA

08/07/01

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Exhibit A Disaster Recovery

AGREEMENT

PREFACE

This Agreement, which shall become effective as of the 7th day of August, 2001, is entered into by and between AT&T Communications of the Southern States, Inc., a New York corporation, having an office at 1200 Peachtree Street, N.E., Atlanta, Georgia, 30309, on behalf of itself and its Affiliates (individually and collectively "AT&T"), and BellSouth Telecommunications, Inc. ("BellSouth"), a Georgia corporation, having an office at 675 West Peachtree Street, Atlanta, Georgia 30375, on behalf of itself and its successors and assigns.

RECITALS

WHEREAS, The Telecommunications Act of 1996 (the "Act") was signed into law on February 8, 1996; and

WHEREAS, the Act places certain duties and obligations upon, and grants certain rights to Telecommunications Carriers; and

WHEREAS, BellSouth is an Incumbent Local Exchange Carrier; and

WHEREAS, AT&T is a Telecommunications Carrier and has requested that BellSouth negotiate an Agreement pursuant to the Act,

NOW, THEREFORE, in consideration of the promises and the mutual covenants of this Agreement, AT&T and BellSouth hereby agree as follows:

DEFINITIONS and ACRONYMS

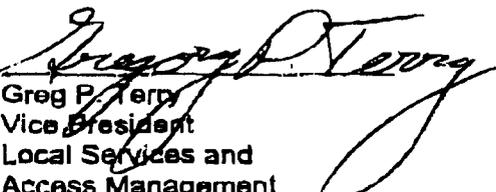
For purposes of this Agreement, certain terms have been defined in the body of the Agreement to encompass meanings that may differ from, or be in addition to, the normal connotation of the defined word. Unless the context clearly indicates otherwise, any term defined or used in the singular shall include the plural. The words "shall" and "will" are used interchangeably throughout this Agreement and the use of either connotes a mandatory requirement. The use of one or the other shall not mean a different degree of right or obligation for either Party. A defined word intended to convey its special meaning is capitalized when used. Other terms that are capitalized, and not defined in this Agreement, shall have the meaning in the Act. For convenience of reference, Attachment 11 provides a list of acronyms used throughout this Agreement.

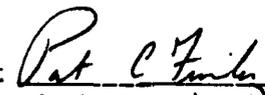
Agreement
Page 36

IN WITNESS WHEREOF, the Parties have executed this Agreement through their authorized representatives.

AT&T COMMUNICATIONS OF
THE SOUTHERN STATES, INC.

BELLSOUTH
TELECOMMUNICATIONS, INC.

By: 
Greg P. Terry
Vice President
Local Services and
Access Management

By: 
MANAGING DIRECTOR
INTERNET SERVICES

Date: 8-7-2001

Date: 8-7-2001

ATTACHMENT 2

NETWORK ELEMENTS AND COMBINATIONS

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EXHIBIT A

EXHIBIT B

- 7.4.4.1 BellSouth Branding is the Default Service Level.

- 7.5 In order for BellSouth to provide Custom Branding or Unbranding for Operator Services and/or Directory Assistance (“OS/DA”) where BellSouth is providing Unbundled Local Switching or Resale, any of three technologies may be elected by AT&T; (1) Selective Carrier Routing using the BellSouth Advanced Intelligence Network (“AIN”) platform; (2) Selective Carrier Routing using a Line Class Code (“LCC”) platform; or (3) Via Originating Line Number Screening (“OLNS”) Software. Custom Branding for Directory Assistance is not available for certain classes of service, such as: Hotel/Motel, WATS, cellular type 1, and certain PBX services. AT&T may also elect to have BellSouth provision Alternative Operator Services Routing (“AOSR”) to AT&T using AIN or LCC technologies. Currently OLNS Software is only an option for unbranded and custom branding and is only available in Georgia. BellSouth will make Custom Branding and Unbranding via OLNS Software available to AT&T as it is rolled out in the remaining BellSouth region.
 - 7.5.1 Selective Carrier Routing Using The Advance Intelligence Network (“AIN”) Platform
 - 7.5.1.1 BellSouth will provide AIN customized carrier routing at the request of AT&T as set forth in Section 6.4.
 - 7.5.2 Selective Carrier Routing Using Line Class Codes
 - 7.5.2.1 Selective Call Routing Using Lines Class Codes (“SCR-LCC”): LCCs and the trunking arrangements required to implement SCR-LCC shall be ordered through the BellSouth Account Team. BellSouth shall provide AT&T with all of the appropriate ordering forms and written methods and procedures required to identify to BellSouth the entirety of AT&T’s request.
 - 7.5.2.2 For each request for SCR-LCC, AT&T shall provide the following information, using the forms identified by BellSouth:
 - 7.5.2.2.1 AT&T shall identify the BellSouth end offices where it would like to offer end user service;

- 7.5.2.2.2 NPA where such customized routing shall be employed, describe each set of end user call blocking restrictions;
- 7.5.2.2.3 AT&T shall indicate if the requested LCC will be used to serve the basic dialing arrangement (or calling area) or an optional dialing arrangement, whether the LCC will be used to support flat or measure rated services (e.g. BellSouth retail services may be flat or measure rated. If AT&T intends to Resale flat and measure rated BellSouth services and use selective routing to provide specific OS/DA services, it needs to request two LCCs to support both services. Unbundled Ports are measured services and the same LCC used to support measured Resale services may be used to supports selective call routing wit Unbundled Ports.), multi-line hunting and each class of service to be offered by AT&T;
- 7.5.2.2.4 AT&T shall provide a forecast of call volumes per NPA for each end office.
- 7.5.2.3 If a BellSouth end office serves multiple rate centers and AT&T intends to provide SCR-LCC for OS/DA branding to its end users in these multiple areas, unique LCCs must be established for each rate center. BellSouth shall verify the Line Class Code capacity for the end offices identified by AT&T. Within two weeks of receiving the request from AT&T, BellSouth shall notify AT&T in writing whether the Line Class Code and Selective Carrier Routing request can be satisfied.
- 7.5.2.4 BellSouth shall program the LCCs to meet AT&T's requested branding default or routing option in the end offices identified by AT&T. At the same time, BellSouth shall update all databases, including any look-up tables, necessary to accept and process AT&T-submitted LSRs to support its branding default or routing option as described in Section 3.30 of this Attachment.
- 7.5.2.5 The rates for Line Class Codes are set forth in Exhibit A of this Attachment. These charges include non-recurring charges to build and program each Line Class Codes in each end office.
- 7.5.2.6 AT&T-branded BellSouth OS/DA
- 7.5.2.6.1 Where BellSouth is providing Unbundled Local Switching or Resale to AT&T, and where BellSouth is providing AT&T-branded OS/DA through selective carrier routing using Line Class Code technology, AT&T's end user traffic is routed to a dedicated trunk group uniquely identified by LCC instructions.

GA 08/07/01

- 7.5.2.6.2 If Line Class Code capacity exists within the end offices identified by AT&T, and AT&T has requested AT&T-branded OS/DA, AT&T will order the required dedicated trunks from the desired BellSouth end office to the BellSouth TOPS Tandem. Separate trunk groups are required for Operator Services and for Directory Assistance. AT&T shall prepare and submit the appropriate forms to BellSouth, which shall review such documents and request any further information that may be necessary. AT&T shall verify and provide any information requested by BellSouth. After the determination made in 7.5.2.3 above, BellSouth will submit the appropriate documents to its internal organizations.
- 7.5.2.6.3 The intervals from the determination made in 7.5.2.3 above will be negotiated between the BellSouth Account Team and AT&T to establish the appropriate intervals based on the number of line class codes and end offices requested. The interval to provide dedicated trunking is approximately forty-five (45) calendar days for all trunks per end office where facilities are available. If LCCs have been requested for more than one end office in a single order, AT&T may request the order in which BellSouth shall implement the end offices. BellSouth may assign a Project Manager to ensure timely and accurate implementation.
- 7.5.2.7 Unbranded OS/DA
- 7.5.2.7.1 Where BellSouth is providing Unbundled Local Switching or Resale to AT&T, and where BellSouth is providing unbranded OS/DA through selective carrier routing using LCC technology, AT&T's end user traffic is routed to a trunk group(s) installed by BellSouth.
- 7.5.2.7.2 If LCC capacity exists within the end offices identified by AT&T, BellSouth shall order the trunk groups necessary to carry the unbranded Operator Services traffic to each TOPs tandem. The interval for the installation of the trunk groups and associated LCCs shall be approximately forty-five (45) calendar days from the determination made in 7.5.2.3 above, for each TOPS tandem. The number of trunk required shall be based upon the forecast of traffic volume received from AT&T and may affect the provisioning interval. A separate trunk group is required for Operator Assistance and for Directory Assistance. AT&T shall prepare and submit the appropriate forms to BellSouth, which shall review such documents and request any further information that may be necessary. AT&T shall provide and verify any information requested by BellSouth. After the determination

made in 7.5.2.3 above, BellSouth will submit the forms to its internal organizations.

- 7.5.2.7.3 The intervals from the determination made in 7.5.2.3 above shall be negotiated between the BellSouth Account Team and AT&T based on the number of line class codes and end offices requested. The interval for the installation of the trunks will be approximately forty-five (45) days for all trunks per end office where facilities are available. If LCCs have been requested for more than one end office in a single order, AT&T may request the order in which BellSouth shall implement the end offices. BellSouth may assign a Project Manager to ensure timely and accurate implementation.
- 7.5.2.8 Routing to an Alternative Operator Services Provider
- 7.5.2.8.1 Where BellSouth is providing the Unbundled Local Switching or Resale to AT&T, and where AT&T is utilizing an Alternative Operator Services Provider through selective carrier routing using LCC technology, AT&T's end user traffic will be routed to a dedicated trunk group, which shall be provisioned in accordance with BellSouth's and the Alternate Operator Service Provider's requirements, from the desired BellSouth End Offices to the Alternative Operator Services Point of Interface.
- 7.5.2.8.2 If Line Class Code capacity exists within the end offices identified by AT&T, and AT&T has requested an Alternate Operator Services Provider, AT&T end user traffic will be routed to a dedicated trunk group, which shall be provisioned in accordance with BellSouth's and the Alternative Operator Services Provider's requirements, from the desired BellSouth end offices to the Alternative Operator Services Provider Point of Interface. AT&T shall prepare and submit the appropriate forms to BellSouth, which shall review such documents and request any further information that may be necessary. AT&T shall verify and provide any information requested by BellSouth. After the determination made in 7.5.2.3 above, BellSouth will submit the appropriate forms to its internal organizations.
- 7.5.2.8.3 The intervals from the determination made in 7.5.2.3 shall be negotiated between the BellSouth Account Team and AT&T based on the number of line class codes and end offices requested. If LCCs have been requested for more than one end office in a single order, AT&T may request the order in which BellSouth shall implement the end offices. BellSouth may assign a Project Manager to ensure timely and accurate implementation.

7.5.2.8.4 Where AT&T is using an Alternative Operator Services Provider, AT&T, may at its option, order dedicated trunks between its Alternative Operator Services Provider's Point of Interface and the BellSouth Operator Services Platform. If AT&T elects to install said dedicated trunks, AT&T's Operators may provide verify busy line or line interruption services on numbers located in the BellSouth Switch at the rates set forth in Exhibit A.

7.5.3 Procedures for Selective Carrier Routing Customer-Specific Electronic LSR Ordering

7.5.3.1 All AT&T OS/DA calls originated from a customer in an end office where BellSouth is providing the local switching to AT&T and where AT&T has requested only a single customized OS/DA routing option or branding default, shall be routed to that option by BellSouth following the submission of AT&T's LSR without the need for AT&T to provide any indication of the routing on the LSR. If AT&T has requested multiple customized OS/DA Routing options in an end office and the appropriate LCCs have been established, AT&T may order for an end user an OS/DA branding option other than the established default plan by providing an indicator identifying the specific routing to be used (Unbranded, Custom Branded, Self Branded). This indicator shall be a five character Selective Routing Code ("SRC") provided by BellSouth to AT&T and it shall be listed behind the ZSRC fid in the feature detail section of the LSR when ordering. The indicator used for each option may be the same for all end offices in a state (minimally) or for all offices in BellSouth's region (optionally).

7.6 Custom Branding AND Unbranding via Originating Line Number Screening (OLNS) Software

In addition to the branding methods described in this Section, Unbranding and Custom Branding are also available for Directory Assistance, Operator Call Processing or both via Originating Line Number Screening ("OLNS") software. When utilizing this method of Unbranding or Custom Branding, AT&T shall not be required to purchase dedicated trunking.

7.6.1 For BellSouth to provide Unbranding or Custom Branding via OLNS software for Operator Call Processing or for Directory Assistance, BellSouth must load all CLECs' OCN(s) and telephone numbers associated with such OCN(s) in BellSouth's LIDB; provided, however,