

Caryn D. Moir
Vice President
Federal Regulatory

SBC Telecommunications, Inc.
1401 I Street, N. W.; Suite 400
Washington, DC 20005-2296
Phone: 202.326.8915
Fax: 202.408.4809
cmoir@corp.sbc.com



April 19, 2001

Ms. Carol Matthey
Deputy Chief
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, S.W.; Room 5-C451
Washington, DC 20554

Re: SBC/Ameritech Merger Order, CC Docket No. 98-141, ASD File No. 99-49

Dear Ms. Matthey,

This is to provide a status report on SBC's progress on implementing the Uniform and Enhanced OSS Plan of Record (POR) during the past week.

SBC completed Joint Testing activities for the Ameritech (AIT) POR release and is on schedule with preparation for this weekend's implementation activities.

In addition, SBC continued its' efforts as reported last week to fully operationalize the POR release into the Southwestern Bell, Pacific Bell and Nevada Bell regions. Some additional issues were identified and corrected in production. SBC has continued to maintain communication with the CLECs on these issues and will continue to work with the CLECs if any more issues arise. Since the implementation of this release, SBC's systems have successfully processed an above average volume of CLEC requests.

As reported last week, CLECs on SBC's WebLEX application experienced problems with slow response time. SBC completed improvements on 4/13/02 that corrected this problem. This fix also enabled SBC to uncover the need for additional performance tuning on SBC's Toolbar, which runs WebLEX as well as other applications. As a result, there has been degraded response time on several applications that are accessed through the Toolbar. SBC plans to conduct performance tuning on the Toolbar by this weekend, 4/21/02. SBC will continue to monitor the situation and make any additional needed tuning enhancements to ensure effective performance.

The remaining schedule is as follows:

- ◆ Implementation Weekend for AIT 4/20-23/02
- ◆ Completion of Joint Testing for SNET 7/26/02
- ◆ Implementation Weekend for SNET 8/3-6/02

In summary, SBC is on schedule to implement the AIT POR release. Throughout implementation, SBC will continue to communicate release status to the CLECs.

If you have questions regarding this information, I can be reached at (202) 326-8915.

Sincerely,

A handwritten signature in cursive script that reads "Caryn Moir".

Cc: Anthony Dale
Mark Stone