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To: <fccinfo@fcc.gov>  
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Subject: Direct TV

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FEDERAL COMMUNICATIONS COMMISSION  
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I currently have a Direct TV satellite system. Recently, I have added on to my home, and need an additional receiver. I have been unable to purchase this needed receiver for over three months. WHY???

My provider is Danville Telephone, Danville, Iowa. They do not sell receivers. They provide the billing and installation service. They sent me to Wal-Mart - who no longer stocks this receiver. Radio Shack has the receiver but won't sell the receiver unless they sell you a new subscription.

Radio Shack can't sell me a subscription because I live in the area serviced by Danville Telephone. Danville Telephone doesn't stock or sell the receiver because all they do is service and billing.

01-348

I have tried to contact Direct TV, and am sent back to Danville Telephone or Radio Shack for help.....

Any ideas on how this can be resolved???

PS--I understand there is a merger taking place possibly? I doubt this will help.

I can be reached during daytime hours: 319-752-0356 - ask for Tom or Becky. Thank You.

CC: <File@aol.com>

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