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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

April 29, 2002

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: Notification of Subscriber Transfer  
CC Docket No. 00-257**

Dear Madame Secretary:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the planned transfer of certain California local exchange subscribers of Sprint to SBC Pacific Bell Telephone Company (Pacific Bell). Pacific Bell will provide all transferred subscribers local exchange services. Pacific Bell will transfer affected subscribers that have not selected an alternative provider and meet Pacific Bell's minimum tariff requirements for obtaining local service beginning April 30, 2002.

Pacific Bell certifies that it has provided advance subscriber notice. Pacific Bell contemporaneous with this certification is seeking a waiver of the 30-day advance notification requirement. Pacific Bell will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements. The notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "David M. Grant", written in a cursive style.

David M. Grant

Attachment

No. of Copies rec'd 014  
List ABCDE

Sample A, Sample  
100 Main Street  
Anytown, USA 00000

**Sprint will no longer provide your local telephone service in California.  
Please contact us immediately to discuss service options if you have not selected another provider.**

Dear Customer,

As previously advised, Sprint will no longer provide local telephone service in the state of California. We're contacting current Sprint ION customers to make them aware that Sprint has announced it will discontinue providing local voice service as of May 09, 2002. Pursuant to a letter sent to you by Sprint on April 12, 2002, the decision to discontinue local voice service will not impact your provider for local toll and/or long-distance service(s).

In order to ensure uninterrupted dial tone if you do not choose another carrier, SBC Pacific Bell Telephone Company has been designated by the California Public Utilities Commission as the carrier to migrate your services from Sprint. Although SBC Pacific Bell is excited to provide your local communication services, you have the option to select another company to provide local service. There are many telecommunications providers in your area to choose from and you have the option to select any one you like. A list of competitive local telephone service providers can be found in your local telephone directory. If you do decide to select another provider, you will need to contact the other provider to request the change.

If you do not affirmatively select a new local telephone service provider on or before May 09, 2002, and you meet the minimum tariff requirements for obtaining local service from SBC Pacific Bell, SBC Pacific Bell will become your local telephone service provider effective May 10, 2002. While the migration of your local telephone service will not impact your provider for local toll and/or long distance service(s), if you have a preferred carrier freeze that prevents unsolicited changes on your local toll and/or long distance service(s), the freeze will be removed. After the migration, you must contact SBC Pacific Bell to reinstate any freeze protection. After migration to SBC Pacific Bell, your local telephone number will remain the same, however, your calling features, like Caller ID or Call Waiting, will be removed from your service. In order to avoid losing your calling features and to ensure high quality of service and a tailored approach, we would like to talk to you about your telecommunications needs. Please contact an Account Executive at 1-877-578-2988, to allow us the ability to obtain permission to use your existing account information so that we may migrate your existing additional features and services without interruption, or perhaps recommend a customized solution to your local telephone service needs. Please call our offices by May 09, 2002 to avoid losing the flexibility these enhanced features offer you today.

On the other hand, if you do not meet the minimum tariff requirements for obtaining local service with SBC Pacific Bell, your service will not be eligible for transfer on May 10, 2002. Those customers who are not eligible for transfer will be disconnected on May 10, 2002.

As stated in the letter sent to you by Sprint on April 12, 2002, you will need to contact SBC Pacific Bell or an independent telephone technician to have an inspection of your internal wiring to determine what modifications must be made for you to receive dial-tone when your service is transferred on May 10, 2002. If you have inside wiring needs which are not addressed by May 09, 2002 your service will be transferred, however, you may be unable to receive dial-tone in your home/business. Please understand that SBC Pacific Bell has no way of knowing whether your internal wiring requires modifications and SBC Pacific Bell is unable to inspect your internal wiring without your authorization.

In migrating your local service to SBC Pacific Bell, SBC Pacific Bell will charge you service connection charges in accordance with our tariff. Pursuant to the letter you received from Sprint, dated December 12, 2001, Sprint stated that it would credit your account in the amount that will more than cover the charges associated with obtaining services from other providers. Should you have any questions regarding the foregoing or discontinuation of your current local service, please contact Sprint at 1-877-746-8466. Sprint will continue to handle any existing claims or outstanding complaints you may have.

We value and appreciate your business. We know you will be very satisfied with service from SBC Pacific Bell. If we can be of further assistance, please contact us at 1-877-578-2988.

Sincerely,

Your Account Executive

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