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May 1, 2002

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S W
Room TW-A235
Washington, D. C. 20554

RECEIVED

MAY - 1 2002

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE: TRS Fund Administration
CC Docket No. 90-571

Dear Ms. Dortch:

In accordance with 47 C.F.R. § 64.604 (c)(5)(iii)(H), enclosed are the original and four (4) copies of the National Exchange Carrier Association, Inc.'s Annual Submission of TRS Payment and Revenue Requirements, for July 2002 – June 2003.

Acknowledgment and date of receipt of this letter is requested. A duplicate copy has been provided for that purpose.

Sincerely,

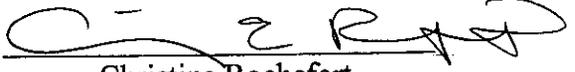
Enclosures

- cc: Katherine Schroder, Wireline Competition Bureau, Telecommunications Access Policy Div.
- Cheryl Callahan, Wireline Competition Bureau, Telecommunications Access Policy Div.
- William Hill, Wireline Competition Bureau, Telecommunications Access Policy Div.
- Sanford Williams, Wireline Competition Bureau, Telecommunications Access Policy Div.
- James Lande, Wireline Competition Bureau, Industry Analysis and Technology Div.
- Les Selzer, Wireline Competition Bureau, Industry Analysis and Technology Div.
- Tim Peterson, Office of the Managing Director
- Margaret Egler, Consumer and Governmental Affairs Bureau
- Pam Gregory, Consumer and Governmental Affairs Bureau, Disabilities Rights Office
- Qualex International

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CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing filing was served this 1st day of May, 2002, by mailing copies thereof by United States Mail, first class postage paid, or by hand delivery, to the persons listed below.


Christine Rochefort

The following parties were served:

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**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of:)
)
Telecommunications Services for)
Individuals with Hearing and) CC Docket 90-571
Speech Disabilities, and the)
Americans with Disabilities Act)
of 1990)

**Interstate Telecommunications Relay Services Fund
Payment Formula and Fund Size Estimate**

National Exchange
Carrier Association, Inc.
80 South Jefferson Road
Whippany, NJ 07981
May 1, 2002

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**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of:)
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Telecommunications Services for)
Individuals with Hearing and) CC Docket 90-571
Speech Disabilities, and the)
Americans with Disabilities Act)
of 1990)

**Payment Formula and Fund Size Estimate
Interstate Telecommunications Relay Services (TRS) Fund
for July 2002 thru June 2003**

I. Introduction

The National Exchange Carrier Association, Inc. (NECA) submits the Telecommunications Relay Services (TRS) provider payment formulas, fund size estimate and carrier contribution factor for the period July 2002 through June 2003, in accordance with section 64.604 of the Federal Communications Commission's (FCC or Commission) rules.¹ NECA is a not-for-profit corporation responsible under Subpart G of the Commission's Part 69 rules for administering interstate access charge pools for participating local exchange carriers (LECs) and the TRS Fund.²

Upon approval by the Commission of the proposed carrier contribution factor of 0.00080, the additional fund size requirement of \$64.2 million, and the provider reimbursement rates for traditional TRS, Speech-to-Speech service (STS) and Video Relay Service (VRS), NECA will begin billing carriers and distributing funds to relay

¹ 47 C.F.R. §64.604 (c)(5)(iii)(H).

² See Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571, Third Report and Order, 8 FCC Rcd 5300 (1993) (TRS III). TRS III modified and adopted certain rules regarding TRS interstate shared funding that were proposed in an earlier Commission Order on Reconsideration, Second Report and Order, and Further Notice of Proposed Rulemaking, 8 FCC Rcd 1802 (TRS II). See Telecommunications Services for Individuals with Hearing and Speech Disabilities, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571, Order on Reconsideration, Second Report and Order, and Further Notice of Proposed Rulemaking, 8 FCC Rcd 1802 (1993) (TRS II).

service providers July 1, 2002.³ The proposed payment amounts are expected to remain in effect through June 30, 2003.

II. Interstate TRS Fund

The TRS Fund is designed to compensate eligible providers for the costs of furnishing interstate traditional TRS, interstate STS, and intrastate and interstate VRS in English and Spanish.⁴ Fund distributions to providers are made on the basis of payment formulas initially computed by NECA in accordance with Commission rules and then approved or modified by the Commission. The 2002-2003 payment formula for traditional TRS is based on projected total monthly interstate minutes of use and their projected costs for 2002 and 2003, and a percentage of local and intrastate minutes that will use Internet Protocol (IP) to access relay service,⁵ and their projected costs.⁶ For STS, the 2002 – 2003 formula is based on projected total monthly interstate minutes of use and projected costs for 2002 – 2003. The formula for VRS is based on projected total

³ The Commission adopted shared funding as the method for interstate cost recovery in TRS II, proposing at that time that NECA be named administrator of the interstate TRS Fund. See TRS II at ¶¶ 2 and 27. TRS III designated NECA as administrator for a two-year period. See TRS III at ¶ 7. In its 1995 fund administrator order, the Commission extended NECA's term as administrator for four additional years until July 23, 1999. See Appointment of the Telecommunications Relay Services (TRS) Fund Administrator and Composition of the TRS Advisory Committee, CC Docket No. 90-571, Memorandum Opinion and Order, 10 FCC Rcd 7223 (1995). In 1999, the Commission again extended NECA's term as administrator until July 25, 2003. See Appointment of the Telecommunications Relay Services (TRS) Fund Administrator and Composition of the TRS Advisory Committee, CC Docket No. 90-571, Memorandum Opinion and Order, 14 FCC Rcd 10553 (1999).

⁴ Eligible providers are defined as (1) TRS facilities operated under contract with and/or by certified state TRS programs pursuant to section 64.605; or (2) TRS facilities owned by or operated under contract with a common carrier providing interstate services pursuant to section 64.604; or (3) interstate common carriers offering TRS pursuant to section 64.604. See 47 C.F.R. § 64.604 (c)(5)(iii)(F).

⁵ In April 2002, The Commission clarified that IP Relay falls within the statutory definition of TRS, and therefore, such services are eligible to recover their costs from the interstate TRS fund. On an interim basis, the Commission allowed recovery of all costs of provided IP Relay from the interstate fund because, at this time, there is no automatic means to determine whether an IP Relay minute is intrastate or interstate. In its Second Further Notice of Proposed Rulemaking, the Commission requests comments on whether this interim measure should be permanent. See Provision of Improved Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, Petition for Clarification of WorldCom, Inc., CC Docket No. 98-67, Declaratory Ruling and Second Further Notice of Proposed Rulemaking, FCC 02-121 (rel. April 22, 2002).

⁶ The Commission defined payable (for purposes of interstate cost recovery) TRS minutes of use as minutes "for completed interstate TRS calls placed through the TRS center beginning after call set-up and concluding after the last message call unit". See 47 C.F.R. § 64.604 (c)(5)(iii)(E).

monthly intrastate and interstate minutes of use and costs for 2002 and 2003.⁷ NECA's formula development is shown in Section III, *infra*.

The Commission's shared-funding mechanism for interstate TRS ensures that the costs of meeting TRS obligations are borne equitably. The fund requires contributions from all interstate telecommunications common carriers, based on each carrier's percentage of end user interstate revenues obtained from the provision of certain interstate telecommunications services.⁸ The annual TRS funding period commences July 1 and ends June 30. Annual contributions are due July 26th; carriers who owe contributions of \$1,200 or more may pay in twelve equal monthly installments, due on the 26th of each month.

III. Cost and Formula Development

TRS providers continue to be a diverse group. Services are offered by: large interstate interexchange carriers, large and small local exchange carriers, and for-profit and not-for-profit organizations. Typically, TRS has been offered by common carriers under contracts to states, which may or may not have provided for interstate TRS prior to July 26, 1993 (the effective date for interstate TRS funding). Despite the variations in types and sizes of TRS operations, NECA has employed measures that bring consistency to the process of collecting and analyzing TRS data. These measures result in reliable estimates of the size of the interstate TRS Fund and payment formulas that are reasonably accurate reflections of average costs to provide interstate traditional TRS, interstate STS, and intrastate and interstate VRS nationwide.

TRS providers submitted to NECA certain cost and demand (minutes of use) data in response to a request mailed by NECA to all interstate TRS providers on

⁷ Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CC Docket No. 98-67; Report and Order and Further Notice of Proposed Rulemaking, 15 FCC Rcd 5140 (2000) (March 6th Order), and Order on Reconsideration, 16 FCC Rcd 4054 (2001) at ¶ 24.

⁸ In its streamlined contributor reporting requirements order, the Commission adopted rules requiring every carrier providing interstate telecommunications services to contribute to the TRS Fund on the basis of its relative share of interstate end user revenues. See 1998 Biennial Regulatory Review – Streamlined Contributor Reporting Requirements Associated with Administration of Telecommunications Relay Services, North American Numbering Plan, Local Number Portability, and Universal Service Support Mechanisms, CC Docket No. 98-171, Report and Order, 14 FCC Rcd 16602 (1999). These contributions are made by carriers offering interstate services including, but not limited to, cellular telephone and paging; mobile radio; operator services; personal communications service (PCS); access (including subscriber line charges); alternative access and special access; packet-switched; WATS; 800; 900; message telephone service; private line; telex; telegraph; video; satellite; intraLATA; international and resale services. See 47 C.F.R. § 64.604 (c)(5)(iii)(A).

December 6, 2001.⁹ While TRS providers typically are not subject to the Commission's Part 32 rules (Uniform System of Accounts), NECA requested that cost data be submitted using functional accounting guidelines based on the relevant Part 32 accounts to assure consistency among providers' reported data. NECA supplied TRS providers with the necessary account descriptions as a guide to reporting expense data.¹⁰

In November 1993, the FCC delayed the requirement to provide TRS service from coin telephones on a sent-paid basis until July 1995.¹¹ Subsequently, the Commission extended the date for technical implementation of coin sent-paid calling capability. For an interim period beginning in August 1995, the Commission established requirements for providing coin sent-paid service through non-technical means.¹² Included in the data provided and the calculation of the 2002 - 2003 TRS provider compensation rate are estimated costs associated with this non-technical solution.

In the December 2001 data request, NECA requested cost and demand data on traditional TRS, STS and VRS. From the resulting data submissions, NECA developed projections of total nationwide and interstate TRS and STS costs, average interstate TRS and STS costs per minute, interstate TRS and STS demand, and the total TRS and STS fund requirements for July 2002 through June 2003. NECA also developed projections of total nationwide, intrastate and interstate VRS costs, average VRS cost per minute, intrastate and interstate VRS demand, and the VRS fund requirement for July 2002 through June 2003. Fund administration expenses and an allowance for uncollectibles

⁹ A copy of NECA's data request is included with this filing as Appendix A.

¹⁰ In TRS III the Commission directed the administrator to "fashion a form . . . consistent with Parts 32 and 36 procedures . . . to meet the needs of TRS providers who would otherwise not be subject to Part 32 . . ." (TRS III at ¶¶ 13-14, and 30). NECA's December 6th data request (as shown in Appendix A) supplied thorough instructions, including detailed descriptions of accounts that closely track Part 32 definitions. NECA's review process showed that TRS providers followed these instructions. NECA concludes, therefore, that this process resulted in a collection of TRS cost and demand data consistent with the Commission's rules.

¹¹ Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571, Order, 8 FCC Rcd 8385 (1993).

¹² Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571) Memorandum Opinion and Order, 10 FCC Rcd 10927 (1995). See also Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571 Order, 12 FCC Rcd 12196 (1997) (Common Carrier Bureau suspended enforcement of requiring TRS to be capable of handling coin sent-paid calls through technical means until August 26, 1998.); Order, 13 FCC Rcd 15453 (1998) (Common Carrier Bureau extended the suspension of the coin sent-paid requirement for one additional year until August 26, 1999.); Order, 15 FCC Rcd 6675 (1999) (Common Carrier Bureau continued the suspension until August 26, 2000.); Order, 15 FCC Rcd 15823 (2000) (Common Carrier Bureau continued the suspension until May 26, 2001.); and Second Further Notice of Proposed Rulemaking, 16 FCC Rcd 5802 (2001) (Common Carrier Bureau seeks further information on coin sent-paid issue.)

were added to the result, producing the total projected interstate TRS and STS and intrastate and interstate VRS fund size.

Cost data reported by TRS providers consisted of TRS actual costs for 2000, annualized actual costs for 2001, and estimated costs for 2002 and 2003. NECA analysis found some disparities between levels of expenses within account categories. NECA investigated these when the disparity between similarly configured providers seemed unusual, or when expenses fell out of range with similar reported expenses in general. Providers were contacted to resolve questions of data accuracy, potential errors of omission, and other exceptions. Discrepancies were resolved before the data was used.

NECA received more comprehensive cost and demand data from providers on STS this year. Although STS appeared to be moving toward the traditional TRS structure last year, that is not the case for 2002 – 2003. Providers' projected demand data for 2002 – 2003 is significantly less than the minutes projected last year. When projections appeared disparate, NECA contacted providers to confirm their submissions. Based on the fluctuations in cost and demand data received over the past two years, NECA continues to believe a separate rate structure is required for STS.

For the 2002 – 2003 fund period, four providers submitted VRS cost data. The cost and demand data differs widely among the four. Again, NECA investigated when appropriate to assure the projections were what the providers intended. VRS continues to show significant differences from the cost characteristics of traditional TRS services and, for the July 2002 – June 2003 funding period, a separate rate structure is still warranted for VRS.

Since many TRS providers are not subject to the Commission's separations rules, they do not perform studies to allocate costs (and thus develop interstate costs) between the intrastate and interstate jurisdictions. In TRS III, the Commission observed that its Part 36 separations' rules prescribe "minutes of use" as the allocator for operator services (the telecommunications function most closely approximating the principle function of TRS).¹³

NECA believes that minutes of use continue to be a practical and logical cost allocator for determining interstate TRS and STS costs as well as intrastate and interstate VRS. Once the relationship of a TRS or STS center's interstate minutes to its total

¹³ TRS III at ¶ 13.

minutes (interstate factor) is known, a usage-based factor may be applied to total TRS center costs to determine the interstate TRS center costs. This provides a reasonable and practical simulation of Part 36 separations procedures.¹⁴ Demand data reported by TRS providers consisted of TRS actual annual demand for 2000, annualized demand for 2001, and estimated demand for 2002 and 2003.

STS providers reported annualized demand data for 2001, and estimated demand for 2002 and 2003. Reimbursement for STS did not begin until May 2001 for March 2001 minutes. VRS providers began reporting January 2002 minutes for reimbursement in March 2002. VRS providers who had offered the service prior to interstate fund reimbursement were able to provide prior years' actuals in addition to projections for 2002 and 2003.

The demand data included local, intrastate, interstate and international usage. Minutes of use associated with calls placed to toll free numbers (i.e., 800/888) and 900 numbers are also included in the data projections.¹⁵ TRS providers have informed NECA that they are unable to identify the jurisdiction of calls placed to toll free numbers, because the calling party is not billed for these calls. As a result, providers must estimate the interstate usage associated with these messages.

Recognizing that some portion of calls placed to toll free numbers is interstate in nature and eligible for reimbursement from the interstate Fund, NECA sought guidance in establishing a methodology for all providers to use to determine their interstate toll free minutes from the Interstate TRS Advisory Council at its September 1996 meeting.

The Advisory Council recommended that, for the 1996 and future filings, NECA develop a factor for the TRS centers based on the relationship of interstate and international billed minutes to interstate, international, and intrastate toll minutes that are billed to the calling party. Based on this methodology, NECA developed a factor of 51 percent interstate to be applied to total toll free traditional TRS and STS minutes for July

¹⁴ The costs of providing interstate TRS do not vary significantly from the costs of providing intrastate TRS. The service provided (i.e., transliteration of TTY text to speech and *vice versa*) is essentially the same, regardless of whether a call is made across the street or across the nation.

¹⁵ For most TRS providers, the data submitted in the 1996 TRS center data request represented their initial reporting of toll free minutes.

2002 through June 2003.¹⁶ This surrogate will be used by all TRS providers to report their interstate toll free minutes to the fund for compensation.¹⁷ The interstate and total minutes of use included herein reflect this methodology.

Since TRS providers have the same problem of being unable to identify the jurisdiction of calls placed to 900 numbers, NECA has used the same surrogate in estimating interstate usage associated with these messages. TRS and STS providers should use the factor of 51 percent interstate to report their 900 number call minutes to the fund for compensation.

No allocation of toll free or 900 minutes is necessary for VRS; the interstate fund pays for all intrastate and interstate minutes.

A traditional TRS cost per minute of use for each center was calculated as follows: projected total 2002 TRS costs were divided by projected total 2002 TRS minutes, and projected total 2003 TRS costs were divided by projected total 2003 TRS minutes. Exhibits 1A and 1B display these calculations. The resulting individual center cost per minute for 2002 and 2003 was multiplied by that center's estimated 2002 and 2003 interstate minutes (including international minutes, the interstate allocation of toll free and 900 number minutes, and a percentage of local and intrastate minutes that will use IP to access relay) to produce interstate costs by TRS center for each year.

Individual center interstate costs (calculated in the manner described above) were summed, as were individual demand projections. Total interstate costs for all centers were then divided by total interstate minutes to determine the national average cost per minute of use for 2002 and for 2003 respectively. Because the fund year now consists of the last six months of one year and the first six months of the following year, a national average cost per minute of use covering this twelve-month period had to be developed. Interstate cost and demand totals for 2002 and for 2003 were summed and then divided by two to obtain an average of the two years. Then, the average interstate costs were divided by the average interstate minutes to determine the cost per minute for

¹⁶ As was the case with the 1998 submission, this factor was developed using the data for large providers accounting for approximately two-thirds of the minutes processed by all TRS centers. The factor used in the 1998 submission was 64%; the toll free factor for July 2002 – June 2003 is 51%.

¹⁷ This factor will be effective for the reporting of July 2002 – June 2003 minutes.

July 2002 through June 2003. Exhibit 1C displays the formula and national average cost per minute for interstate traditional TRS, using the aggregate data assembled by NECA.¹⁸

The formula and national average cost for interstate STS was calculated in the same manner as interstate traditional TRS but without IP minutes; exhibit 1D displays the formula and national average cost per minute for that service. For VRS, the methodology is basically the same but all projected costs and minutes are taken into account, not just interstate. Exhibit 1E displays the formula and national average cost per minute for VRS.

The average interstate TRS payment formula, based on demand and revenue requirement projections for July 2002 through June 2003, as calculated by NECA, is proposed to be \$1.528 per interstate minute of use, as compared to the present rate of \$1.395. Nationwide interstate demand for traditional TRS for the period July 2002 through June 2003 is projected to be 41.3 million minutes. The interstate TRS revenue requirement for that period is projected to be \$63.1 million, based on the application of the nationwide average rate to total interstate annual demand.

For STS, the average payment formula is proposed to be \$4.045 with projected volumes of 213 thousand. The interstate STS revenue requirement is projected to be \$861 thousand for the period. The average payment formula for VRS is proposed to be \$17.044; projected volumes are 1 million intrastate and interstate minutes. The projected VRS revenue requirement is \$17.5 million.

NECA administrative expenses are estimated to be approximately \$440 thousand for the July 2002 – June 2003 funding period, including the TRS Advisory Council meeting costs. Prior to the 2000 – 2001 funding period, carriers paid their annual TRS contributions when they reported their revenue on the FCC Form 431. With the advent of the new revenue reporting form in 2000, the FCC Form 499A, NECA now bills carriers for their contributions to the TRS Fund. Although this process caused NECA's administrative expenses to increase over previous years, changes have been made to the TRS billing and collection process that will reduce those expenses. All NECA expenses associated with TRS are accounted for on a "keep-cost" basis and charged only to the TRS Fund.¹⁹ (NECA's annual expenses incurred for operation of the

¹⁸ Exhibit 2 details actual fund performance and future performance projections based on actual performance.

¹⁹ NECA keeps account of its expenses using a Commission-approved Cost Allocation Manual (CAM). Direct and indirect TRS expenses incurred by NECA are separately identified according to CAM procedures. Interest

TRS Fund are summarized monthly for the period from April 2001 – March 2002 in Exhibit 3.)²⁰ NECA's projection of interest on invested TRS funds for the July 2002 – June 2003 period is \$.7 million.

Between July 2001 and the present, the TRS marketplace has experienced some churn. Six states changed relay providers and one provider suspended their service. Of the six contract changes, three centers have or will have closed by the end of the fund period and three new centers will have opened.

Although NECA collects TRS providers' minute forecasts for the next two years and those forecasts are used to develop the rate calculation, NECA uses actual historical growth data to estimate the size of the interstate TRS Fund for traditional TRS. NECA also used historical growth to estimate the size of the STS portion of the fund for the 2002 – 2003 period. NECA assumes that historical growth rate is a more accurate forecast of 2002 - 2003 minutes and has used .001 percent growth per month for the traditional TRS 2002 - 2003 forecast. Traditional TRS growth has been very slow during the past year due primarily to the use of new technology by the hearing disabled community. If local and intrastate IP relay access minutes had not been added to the interstate forecast, growth would be flat or declining.

With a year's worth of STS minutes reported, NECA used actual data to estimate STS minute growth for the first time. Providers are projecting a decline in STS minutes for 2002 - 2003 over 2001 - 2002 but NECA used a growth rate of .0365 per month for the forecast based on actual minutes between March 2001 and February 2002. While the NECA forecast of 213 thousand minutes is about 130 thousand more than the providers' projection, it is still less than the 2001 – 2002 projection.

Because VRS has little historical data available at this time, NECA used the providers' forecasts to develop the fund size requirements for that service. VRS projected minutes have increased significantly over the 2001 – 2002 projection. One large provider is projecting 1.6 million minutes in 2003 alone, at a cost of \$27.5 million.

Income associated with TRS is also separately identified. NECA's TRS expenses will be recovered only from the TRS Fund, and before TRS funds are disbursed. NECA files CAM revisions with the Commission to reflect TRS cost allocation procedures. *See* 47 C.F.R. § 64.604(c)(5)(iii)(H).

²⁰ Included in the administrative expenses was some \$20,000 associated with the required audit of NECA's TRS operation performed by an external audit firm. NECA's administrative expense projection for the 2002-2003 fund includes projected expenses associated with this external audit requirement.

This provider confirmed that it would be placing a great deal of emphasis on expanding its VRS service. VRS costs make up almost 22% of the 2002 – 2003 fund requirement while STS is only 1%.

As detailed in Exhibit 4, the TRS Fund size including traditional TRS, STS and VRS, NECA administrative expenses, and the allowance for uncollectibles is projected to be \$90.3 million for the July 2002 through June 2003 funding period. A fund balance of \$26.1 million is anticipated for the current period reducing the projected total funding requirement for July 2002 through June 2003 to \$64.2 million.

To calculate the contribution factor for the TRS Fund, NECA used the carriers' 2001 interstate and international end user revenues reported on the FCC Form 499-A on April 1, 2002 and provided to us by the Data Collection Agent. The additional fund requirement of \$64.2 million was divided by end user revenues of \$79,919,372,345 to arrive at a factor 0.00080. Contribution factor development is also detailed in Exhibit 4.

NECA will continue to carefully monitor the demand for the various TRS services for which the Fund is responsible for reimbursement, and keep the TRS Advisory Council and the Commission informed of actual reported demand levels as compared to forecasts.

IV. Payment Amount Effective Period and Filing Schedule

The payment formulas that NECA files herein are proposed to become effective on July 1, 2002 for interstate traditional TRS and STS, and intrastate and interstate VRS. The payment formulas will remain in effect through June 30, 2003. Exhibit 5 contains the schedule for monthly submission of minutes to NECA, and the disbursement of payment for those minutes.

V. Program Administration

A. Interstate TRS Fund Advisory Council Report

In January 1994, in compliance with section 64.604 of the Commission's rules, NECA formed the Interstate TRS Fund Advisory Council to advise it on interstate TRS cost recovery matters.²¹ The advisory council includes non-paid volunteers from the

²¹ 47 C.F.R. § 64.604(c)(5)(iii)(H).

hearing and speech disability community, TRS users (voice and text telephone), state regulators and relay administrators, interstate service providers, and TRS providers. Appendix B, Exhibit 1 contains a listing of current Advisory Council members. In a July 1999 Order, the FCC authorized the addition of a position in the hearing and speech disability community category for a representative from the speech disability community.²² This representative joined the Council in November 1999, increasing the membership to thirteen.

In 2001, the Advisory Council held meetings in April and December. At the Council's April 24th meeting in Washington, DC, NECA staff presented the proposed provider reimbursement rates and the fund size requirement for TRS, STS and VRS and the carrier contribution factor to be filed on May 1, 2001 for the funding and reimbursement period of July 1, 2001 to June 30, 2002. The Council approved the filing.²³

At the December 4th meeting in Dallas, Texas, the Council elected new officers, approved the TRS Center Data Request for 2002, received an update on current FCC TRS activities and discussed an issue associated with the use of cell phones through relay service when traveling.

Appendix B, Exhibit 2 contains meeting minutes for the April and December 2001 Council meetings.

B. Audit Report

NECA has, to date, conducted 23 audits of TRS providers. Three additional audits of TRS providers' operations will be performed in 2002.

On December 3, 2001, NECA submitted copies of the financial statements of the TRS Fund for the eighth year of operation, together with reports from an independent certified accounting firm in accordance with sections 64.604 (c)(5)(iii) (D) and (H) of the Commission's rules.²⁴

²² See Appointment of the Telecommunications Relay Services (TRS) Fund Administrator and Composition of the Interstate TRS Advisory Council, CC Docket No. 90-571, Memorandum Opinion and Order, 14 FCC Rcd 10553 (1999).

²³ Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571, Order, 12 FCC Rcd 22046 (1997).

²⁴ 47 C.F.R. § 64.604 (c)(5)(iii)(D) and (H).

The audit of the financial statements for the ninth year of TRS fund operation will commence mid-September 2002. NECA anticipates submission of audited financial statements to the Commission on December 2, 2002.

VI. Exhibits

This section contains the exhibits referenced previously in this filing.

Exhibit:

1A Displays calculations of TRS cost per minute of use for each center and projected interstate TRS costs by center for 2002 using the aggregate data assembled by NECA.

1B Displays calculations of TRS cost per minute of use for each center and projected interstate TRS costs by center for 2003 using the aggregate data assembled by NECA.

1C Displays calculations of the payment formula and interstate TRS national average rate, using the aggregate data assembled by NECA, for July 2002 through June 2003.

1D Displays calculations of Speech to Speech (STS) cost per minute of use for each center/provider and projected interstate STS costs by center/provider for 2002 and 2003, and calculations of the national interstate average rate for July 2002 through June 2003 using the aggregate data assembled by NECA.

1E Displays calculations of Video Relay Service (VRS) cost per minute of use for each center and projected VRS costs by center for 2002 and 2003, and calculations of the national average rate for July 2002 through June 2003 using the aggregate data assembled by NECA.

2 Displays actual Fund performance and projections for the funding period 1993 through June 2003. Each annual period for funding includes twelve monthly increments. In 2000, the period changed from April through the following March to July through the following June. Separate pages, 2, 2A and 2B, display TRS, STS and VRS fund requirements respectively.

- 3 Displays month by month expenses incurred by NECA to administer the TRS Fund.
- 4 Displays total TRS, STS and VRS funding requirements for the period July 2002 through June 2003 and the carrier contribution factor calculation.
- 5 Displays the providers' schedule for reporting interstate TRS, interstate STS and intrastate and interstate VRS minutes of use to NECA, and the schedule for disbursing associated payments for July 2002 through June 2003.

**TRS Provider 2002 - 2003 Rate Calculation
Projected Costs and Minutes for 2002**

Exhibit 1A

Center ID	A Total Minutes Excluding General Assistance	B Total Costs \$\$\$	C Cost/Minute \$\$\$ (B/A)	D Interstate Conversation Minutes Incl. 3.5% Loc. & Intrastate IP	E Interstate Costs \$\$\$ (Cx D)
1	4,476,077	12,301,947	2.748377	751,239	2,064,688
2	4,256,527	6,947,974	1.632311	718,918	1,173,497
3	1,773,918	2,772,142	1.562723	369,203	576,962
4	2,674,193	5,344,837	1.998673	451,483	902,366
5	8,554,464	9,316,119	1.089036	1,665,215	1,813,479
6	25,451,453	30,842,682	1.211824	4,954,510	6,003,994
7	6,058,394	10,383,475	1.713899	1,410,474	2,417,410
8	10,097,447	11,511,098	1.140001	1,842,154	2,100,057
9	3,375,926	6,550,382	1.940322	727,186	1,410,975
10	2,491,955	2,934,599	1.177629	481,479	567,004
11	11,367,754	12,742,670	1.120949	2,212,897	2,480,544
12	8,606,123	10,522,364	1.222660	1,459,102	1,783,986
13	12,665,804	15,250,527	1.204071	2,409,355	2,901,035
14	3,806,402	6,589,296	1.731109	690,021	1,194,502
15	10,907,420	13,210,856	1.211181	1,897,470	2,298,178
16	4,407,977	8,829,452	2.003062	934,302	1,871,466
17	4,139,035	8,017,115	1.936953	499,335	967,187
18	13,495,131	25,106,202	1.860390	2,575,704	4,791,814
19	2,869,542	2,984,669	1.040120	552,479	574,645
20	290,826	532,237	1.830088	150,288	275,040
21	379,221	2,025,297	5.340677	42,603	227,529
22	907,240	2,363,355	2.604995	227,496	592,625
23	280,655	758,285	2.701840	70,369	190,125
24	11,179,001	13,474,015	1.205297	2,803,945	3,379,586
25	1,988,428	3,211,990	1.615342	498,744	805,643
26	2,768,527	3,967,431	1.433048	694,404	995,114
27	5,451,307	8,188,578	1.502131	1,367,299	2,053,862
28	4,431,644	7,930,328	1.789478	1,111,468	1,988,947
29	2,178,985	3,648,240	1.674284	386,574	647,235
30	1,140,698	1,786,993	1.566579	262,714	411,562
Totals	172,472,074	250,045,155		34,218,428	49,461,054
					\$1.445451

Average cost per interstate minute=Total Interstate Costs/Total Interstate Conversation Minutes

Average Cost per Interstate Minute for 2002 = \$1.445

**TRS Provider 2002 - 2003 Rate Calculation
Projected Costs and Minutes for 2003**

Exhibit 1B

Center ID	A Total Minutes Excluding General Assistance	B Total Costs \$\$\$	C Cost/Minute \$\$\$ (B/A)	D Interstate Conversation Minutes Incl. 5.5% Local & Intrastate IP	E Interstate Costs \$\$\$ (CxD)
1	2,204,697	3,836,104	1.739969	428,833	746,156
2	1,153,742	1,870,381	1.621143	309,018	500,963
3	910,415	2,471,678	2.714891	242,428	658,166
4	281,637	796,349	2.827569	74,988	212,034
5	11,218,127	13,915,271	1.240427	2,987,932	3,706,312
6	1,995,387	3,351,930	1.679840	531,470	892,785
7	2,778,217	3,998,069	1.439077	739,969	1,064,873
8	5,470,387	8,843,779	1.616664	1,457,018	2,355,509
9	4,447,155	8,602,950	1.934484	1,184,407	2,291,216
10	4,341,658	7,851,211	1.808344	808,064	1,461,258
11	1,809,397	3,132,521	1.731251	406,280	703,372
12	2,732,431	6,039,664	2.210363	508,778	1,124,584
13	5,307,855	8,146,922	1.534880	1,101,902	1,691,287
14	23,828,513	31,636,779	1.327686	5,008,138	6,649,234
15	6,679,864	11,398,853	1.706450	1,657,807	2,828,964
16	9,901,992	12,347,966	1.247018	1,964,597	2,449,889
17	3,458,302	6,737,176	1.948117	766,731	1,493,681
18	2,312,394	3,048,150	1.318179	487,180	642,191
19	9,212,946	12,369,230	1.342592	1,945,227	2,611,646
20	8,802,084	11,344,703	1.288866	1,635,686	2,108,179
21	11,936,816	17,243,719	1.444583	2,465,350	3,561,403
22	3,999,324	6,098,057	1.524772	755,793	1,152,412
23	11,355,046	14,114,467	1.243013	2,161,660	2,686,970
24	4,494,133	12,570,592	2.797112	829,434	2,320,019
25	4,402,023	9,003,737	2.045363	1,002,427	2,050,328
26	386,616	2,071,945	5.359181	50,547	270,888
27	4,560,462	8,653,697	1.897548	633,289	1,201,696
28	7,917,612	25,445,433	3.213776	1,642,889	5,279,878
29	2,898,236	2,990,117	1.031702	606,426	625,651
30	293,734	543,964	1.851895	154,631	286,360
Totals	161,091,202	260,475,414		34,548,899	55,627,906
					1.610121

Average cost per interstate minute = Total Interstate Costs/Total Interstate Conversation Minutes

Average Cost per Interstate Minute for 2003 = \$1.610

**TRS Provider 2002 - 2003 Rate Calculation
Telecommunications Relay Service**

Exhibit 1C

	Total Minutes Excluding General Assistance	Total Costs \$\$\$	Interstate Conversation Minutes Incl. Local & Intrastate IP	Interstate Costs \$\$\$
2002 TOTALS	172,472,074	250,045,155	34,218,428	49,461,054
2003 TOTALS	161,091,202	260,475,414	34,548,899	55,627,906
TOTALS	333,563,276	510,520,569	68,767,327	105,088,960
DIVIDE BY 2 for the average of the 2 years			34,383,664	52,544,480
Avg. Cost per Interstate Minute	=	<u>Total Interstate Costs</u> Total Interstate Minutes		1.528182

AVERAGE COST PER INTERSTATE MINUTE

FOR JULY 2002 - JUNE 2003 = \$1.528

TRS Provider 2002 - 2003 Rate Calculation

Speech to Speech

Exhibit 1D

Center ID	A Total Minutes Excluding General	B Total Costs \$\$\$	C Cost/Minute \$\$\$	D Interstate Conversation Minutes	E Interstate Costs \$\$\$
2002					
1	169	16,650	98.520710	75	7,389
2	10,243	152,779	14.915454	1,520	22,665
3	152,769	316,860	2.074112	24,351	50,507
4	6,258	12,535	2.003036	2,295	4,597
5	324,399	1,108,383	3.416733	56,653	193,569
6	51,000	102,000	2.000000	10,200	20,400
7	976	26,645	27.303357	283	7,721
8	539	14,715	27.304559	148	4,041
9	439	11,985	27.321160	120	3,291
10	37	1,010	27.160527	10	277
11	204	5,569	27.281278	56	1,529
12	455	12,422	27.300600	125	3,411
13	1,966	53,672	27.305833	540	14,740
14	271	8,451	31.184502	74	2,308
TOTALS	549,724	1,843,675		96,450	336,447
Average cost per interstate minute for 2002					3.488286
2003					
1	274	8,448	30.832117	75	2,312
2	979	28,322	28.921728	284	8,207
3	541	15,651	28.941234	149	4,298
4	440	12,729	28.917513	121	3,496
5	37	1,070	28.674257	10	294
6	205	5,931	28.952597	56	1,629
7	457	13,221	28.956612	125	3,631
8	1,972	57,050	28.923400	542	15,667
9	12,291	172,641	14.046131	1,823	25,610
10	152,769	325,504	2.130694	24,351	51,885
11	172	16,650	96.802326	76	7,357
12	6,445	13,182	2.045306	2,363	4,834
13	51,000	102,000	2.000000	10,200	20,400
14	168,699	1,135,521	6.731048	29,640	199,511
TOTALS	396,281	1,907,921		69,816	336,132
Average cost per interstate minute for 2003					4.814560

2002 Totals	549,724	1,843,675		96,450	336,447
2003 Totals	396,281	1,907,921		69,816	336,132
TOTALS	946,005	3,751,596		166,266	672,579

Divide by 2 for the average of the 2 years 83,133 \$336,289

Avg. Cost per Interstate Minute = Total Interstate Costs
Total Interstate Minutes \$4.045193

**AVERAGE COST PER INTERSTATE MINUTE
FOR JULY 2002 - JUNE 2003 = \$4.045**

TRS FUND PERFORMANCE
(Actuals, July 26, 1993 thru April 15, 2002)

Date	Receivables	Collections	Refunds	Receivables Due	Expenses	Interest Income	Payment Obligations	Disbursements
1993 Totals	\$19,152,480	\$17,349,362	\$16,850	\$1,819,968	\$490,356	\$66,898	\$9,860,150	\$5,529,230
1994 Totals	\$31,532,185	\$32,111,847	\$8,415	\$1,248,721	\$435,377	\$797,267	\$26,830,588	\$26,462,271
1995 Totals	\$19,770,711	\$20,818,552	\$18,214	\$219,094	\$284,535	\$1,004,836	\$23,734,261	\$24,163,682
1996 Totals	\$26,258,425	\$24,631,915	\$4,051	\$1,849,655	\$328,700	\$624,800	\$36,034,602	\$33,124,807
1997 Totals	\$48,755,747	\$49,581,125	\$36,855	\$1,061,132	\$298,800	\$780,900	\$36,689,286	\$36,110,944
1998 Totals	\$41,615,847	\$40,668,284	\$32,048	\$2,040,743	\$388,500	\$1,355,000	\$38,318,914	\$38,993,717
1999 Totals	\$38,745,304	\$39,871,369	\$33,129	\$947,807	\$348,100	\$1,306,400	\$43,349,529	\$40,028,914
1/00	2,927,093	2,941,709		933,191	17,800	100,900	3,875,931	3,431,774
2/00	2,928,405	2,846,702	10,550	1,025,444	31,400	166,300	3,918,566	3,470,932
3/00	2,914,247	3,129,857		809,834	15,100	89,400	3,961,670	3,628,111
4/00	940	1,131,214		(320,440)	23,500	122,100	4,005,248	3,667,008
5/00	219,940	74,640	13,880	(161,260)	72,800	39,300	3,693,776	4,121,049
6/00	(3,837)	88,328	41,726	(211,699)	32,600	691,700	3,720,741	3,548,166
7/00	59,443,373	6,196,504	1,028	53,036,198	28,600	64,700	3,747,902	3,820,993
8/00	(12,604,152)	5,266,471		35,165,575	65,500	88,000	3,775,262	3,823,987
9/00	(25,735,921)	4,806,384	16,199	4,639,469	31,400	103,400	4,135,044	3,962,649
10/00	3,975,925	5,869,035	44,867	2,791,226	46,400	112,800	4,165,230	4,236,946
11/00	4,195,648	4,302,200	3,274	2,687,948	17,100	105,700	4,195,636	3,931,476
12/00	4,301,704	4,779,015	13,354	2,223,991	82,200	40,600	5,056,754	4,188,913
2000 Totals	\$42,563,365	\$41,432,059	\$144,878	\$2,223,991	\$464,400	\$1,724,900	\$48,251,760	\$45,832,004
1/01	4,172,253	4,489,911	13,850	1,920,183	37,000	142,400	5,240,357	4,133,558
2/01	4,153,477	1,467,340	274,259	4,880,579	34,600	88,700	5,272,549	4,149,489
3/01	4,244,954	7,123,696	40,378	2,042,215	31,700	168,900	5,304,976	4,696,918
4/01	4,147,052	4,344,770	41,667	1,886,164	38,700	52,300	5,337,640	4,045,233
5/01	4,249,468	6,024,582	400	111,450	45,100	81,900	5,128,874	4,530,583
6/01	4,261,379	4,179,363	40,777	234,243	12,700	76,100	5,168,242	4,372,895
7/01	15,438,131	5,514,744	52,635	10,210,265	69,900	74,800	5,208,095	3,898,794
8/01	3,391,994	9,955,757		3,646,502	106,200	92,000	5,186,391	3,740,816
9/01	3,703,456	4,340,122	608	3,010,444	33,600	91,600	4,716,301	3,801,180
10/01	3,833,256	4,215,841	18,926	2,646,785	31,500	80,800	5,000,737	4,076,822
11/01	4,073,102	3,803,238	2,203	2,918,852	22,800	67,600	5,044,152	3,661,286
12/01	4,068,331	4,664,370	2,328	2,325,141	63,600	62,700	5,093,750	3,957,857
2001 Totals	\$59,736,853	\$60,123,734	\$488,031	\$2,325,141	\$527,400	\$1,079,800	\$61,702,063	\$49,065,431
1/02	4,624,260	4,804,730		2,144,671	24,500	60,000	4,403,105	3,807,991
2/02	4,221,299	4,505,791	160,259	2,020,438	24,500	53,100	4,440,844	3,784,268
3/02	4,148,898	4,488,175	837	1,681,998	36,000	60,100	4,478,941	4,133,682
4/02	4,196,983		3,246	5,882,227			4,517,410	3,785,441
2002	17,191,440	13,798,696	164,342	5,882,227	85,000	113,200	17,840,299	15,511,382
Totals	\$345,322,357	\$340,386,943	\$946,813	\$5,882,227	\$3,651,168	\$8,854,001	\$342,611,452	\$314,822,382

MISCELLANEOUS FUND STATISTICS

of FCC 499A forms used to calculate TRS base: 4,214 Forms + 1,409 Non-Responders

Er r interstate & int'l revenues: \$79,919,372,345

Number of TRS/STS/VRS providers receiving reimbursement: 10

**FUND REQUIREMENTS FOR JULY 26, 1993 THRU JUNE 30, 2003
FOR TRADITIONAL TRS INTERSTATE MINUTES**

Date	Totals	Actual Reported Minutes	Interstate Minutes (IS)	Toll Free Minutes (TF)	900 Min.	Internet Local & Intrastate Relay Min.(IP)	IS+TF+900+IP Minutes	Disbursements
1993-1995	39,720,621	39,720,621						\$60,425,008
1996	26,130,966	26,130,966	5,297,804	4,162,226			9,460,030	\$36,034,602
1997-1999	96,750,889	96,750,889	48,719,313	48,031,576			96,750,889	\$114,861,282
Jan 2000		3,077,279	1,472,848	1,604,431			3,077,279	\$3,628,111
Feb		3,110,269	1,477,674	1,632,595			3,110,269	\$3,667,008
Mar		3,495,377	1,670,560	1,824,817			3,495,377	\$4,121,049
Apr		3,009,471	1,495,120	1,514,351			3,009,471	\$3,548,166
May		3,240,876	1,614,623	1,626,253			3,240,876	\$3,820,993
June	19,176,688	3,243,416	1,597,776	1,645,640			3,243,416	\$3,823,987
7/99-6/00	36,680,370							
July		3,090,990	1,591,483	1,499,087	420		3,090,990	\$3,962,649
Aug		3,304,950	1,681,263	1,623,247	440		3,304,950	\$4,236,946
Sep		3,066,674	1,547,965	1,518,402	307		3,066,674	\$3,931,476
Oct		3,267,483	1,690,890	1,576,302	291		3,267,483	\$4,188,913
Nov		3,224,304	1,700,984	1,523,143	177		3,224,304	\$4,133,558
Dec 2000	19,190,105	3,235,704	1,709,462	1,525,871	371		3,235,704	\$4,148,173
1/00-12/00	38,366,793							
Jan 2001		3,536,836	1,778,053	1,758,418	365		3,536,836	\$4,696,918
Feb		3,044,336	1,529,537	1,514,308	491		3,044,336	\$4,042,878
Mar		3,401,631	1,703,712	1,697,456	463		3,401,631	\$4,517,366
Apr		3,265,985	1,737,127	1,528,457	401		3,265,985	\$4,337,228
May		2,904,828	1,307,577	1,595,836	1,415		2,904,828	\$3,857,612
June	18,941,170	2,787,554	1,231,671	1,555,384	499		2,787,554	\$3,701,872
7/00-6/01	38,131,275							
July		2,888,847	1,230,081	1,657,221	1,545		2,888,847	\$3,781,501
Aug		2,910,131	1,175,628	1,734,005	498		2,910,131	\$4,059,633
Sep		2,613,840	1,139,561	1,473,562	717		2,613,840	\$3,646,307
Oct		2,820,873	1,120,557	1,699,715	601		2,820,873	\$3,935,118
Nov		2,713,440	1,108,473	1,604,482	485		2,713,440	\$3,785,249
Dec 2001	16,642,475	2,695,344	1,147,973	1,546,822	549		2,695,344	\$3,760,005
1/01-12/01	35,583,645							
Jan 2002		2,896,590	1,133,465	1,762,683	442		2,896,590	\$4,040,743
Feb		2,603,678	1,007,123	1,596,234	321		2,603,678	\$3,632,131

FUND REQUIREMENTS FOR JULY 26, 1993 THRU JUNE 30, 2003
FOR TRADITIONAL TRS INTERSTATE MINUTES

Date	Projected Minutes	Providers' Projection	Projected Interstate	Projected Toll Free	Proj. 900	Projected Internet	Total Projected	Projected Payment Obligations
(Industry growth rate: .001/mo.)								
Mar	2,899,487		1,134,598	1,764,446	442		2,899,487	\$4,044,784
Apr	2,902,386		1,135,733	1,766,210	443		2,902,386	\$4,048,829
May	2,905,288		1,136,869	1,767,976	443		2,905,288	\$4,052,877
June 2002	17,115,623		1,138,006	1,769,744	444		2,908,194	\$4,056,930
7/01-6/02	33,758,098							
Date	Projected Minutes	Providers' Projection	Projected Interstate	Projected Toll Free	Proj. 900	Projected Internet	Total Projected	Projected Payment Obligations
(Industry growth rate: .001/mo.)								
July 2002	3,424,023		1,139,144	1,771,514	444	512,921	3,424,023	\$5,231,907
Aug	3,427,447		1,140,283	1,773,286	445	513,434	3,427,447	\$5,237,139
Sept	3,430,874		1,141,423	1,775,059	445	513,947	3,430,874	\$5,242,376
Oct	3,434,305		1,142,565	1,776,834	446	514,461	3,434,305	\$5,247,618
Nov	3,437,740		1,143,707	1,778,611	446	514,976	3,437,740	\$5,252,866
Dec 2002	20,595,567		1,144,851	1,780,389	446	515,491	3,441,177	\$5,258,119
1/02-12/02	37,711,189							
Jan 2003	3,444,619		1,145,996	1,782,170	447	516,006	3,444,619	\$5,263,377
Feb	3,448,063		1,147,142	1,783,952	447	516,522	3,448,063	\$5,268,640
Mar	3,451,511		1,148,289	1,785,736	448	517,039	3,451,511	\$5,273,909
Apr	3,454,963		1,149,437	1,787,522	448	517,556	3,454,963	\$5,279,183
May	3,458,418		1,150,587	1,789,309	449	518,073	3,458,418	\$5,284,462
June 2003	20,719,449		1,151,737	1,791,098	449	518,591	3,461,876	\$5,289,747
7/02-6/03	41,315,016	34,383,664						
Totals	315,579,119	41,315,016	13,745,159	21,375,479	5,360	6,189,018	41,315,016	\$63,129,344
	7/93 - 6/03	7/02 - 6/03	Exh. 1 C Avg. '02/'03 minutes					

**FUND REQUIREMENTS FOR MARCH 1, 2002 THRU JUNE 30, 2003
FOR SPEECH TO SPEECH INTERSTATE MINUTES**

Date	Totals	Actual Reported Minutes	Interstate Minutes (IS)	Toll Free (TF) Minutes	900 Min.	IS+TF+900 Minutes	Disbursements	
Jan 2001		0	0	0	0	0	\$0	
Feb		0	0	0	0	0	\$0	
Mar		613	80	533	0	613	\$2,834	
Apr		7,715	1,706	6,009	0	7,715	\$35,666	
May		8,908	3,204	5,704	0	8,908	\$41,182	
June	25,660	8,424	2,539	5,885	0	8,424	\$38,944	
July		7,511	2,281	5,230	0	7,511	\$19,679	
Aug		6,962	1,714	5,248	0	6,962	\$17,189	
Sep		6,067	1,579	4,488	0	6,067	\$14,979	
Oct		9,210	2,772	6,438	0	9,210	\$22,739	
Nov		9,211	2,859	6,352	0	9,211	\$22,742	
Dec 2001	74,448	9,827	2,384	7,443	0	9,827	\$24,263	
Jan 2002		9,548	2,953	6,595	0	9,548	\$23,574	
Feb		12,081	7,293	4,788	0	12,081	\$29,828	
Date		Projected Minutes	Providers' Projection	Projected Interstate Minutes	Projected Toll Free Minutes	Proj. 900 Min.	Projected IS+TF+900 Minutes	Projected Payment Obligations
(Industry growth rate: .0365/mo.)								
Mar		12,522	18,602					\$45,928
Apr		12,979	18,602					\$45,928
May		13,453	18,602					\$45,928
June 2002	74,526	13,944	18,602					\$45,928
7/01-6/02	123,314							
Date		Projected Minutes	Providers' Projection	Projected Interstate Minutes	Projected Toll Free Minutes	Proj. 900 Min.	Projected IS+TF+900 Minutes	Projected Payment Obligations
(Industry growth rate: .0365/mo.)								
July 2002		14,453	6,928					\$58,461
Aug		14,980	6,928					\$60,595
Sept		15,527	6,928					\$62,807
Oct		16,094	6,928					\$65,099
Nov		16,681	6,928					\$67,475
Dec 2002	169,551	17,290	6,928					\$69,938
Jan 2003		17,921	6,928					\$72,491
Feb		18,575	6,928					\$75,137
Mar		19,253	6,928					\$77,879
Apr		19,956	6,928					\$80,722
May		20,684	6,928					\$83,668
June 2003	117,829	21,439	6,928					\$86,722
7/02-6/03								
Totals	361,829	212,854	83,136	0	0	0	0	\$860,996
3/01 - 6/03		7/02 - 6/03	Exh. 1 D Avg '02/03 minutes					

**FUND REQUIREMENTS FOR OCTOBER 1, 2000 THRU JUNE 30, 2003
FOR VIDEO RELAY SERVICE MINUTES**

Date	Totals	Actual Reported Minutes	Intrastate Min. (IN)	Interstate Min. (IS)	Toll Free Min. (TF)	900 Min.	IN+IS+TF + 900 Min.	Disburse- ments	
Oct 2000		0						\$0	
Nov		0						\$0	
Dec 2000	256	256	0	256	0	0	256	\$1,317	
Jan 2001		0						\$0	
Feb		0						\$0	
Mar		0						\$0	
Apr		0						\$0	
May		0						\$0	
June		0						\$0	
July		0						\$0	
Aug		0						\$0	
Sep		0						\$0	
Oct		0						\$0	
Nov		0						\$0	
Dec 2001	0	0						\$0	
Jan 2002		7,215	3,289	1,634	2,292	0	7,215	\$69,365	
Feb		12,844	5,551	2,865	4,428	0	12,844	\$123,482	
Date	Projected Minutes	Providers' Projection	Projected Intrastate	Projected Interstate	Projected Toll Free	Proj 900	Total Projected	Projected Payment Obligations	
(Not enough history to determine growth rate.)								(Prov. Proj *9.614)	
Mar	0	40,012						\$384,675	
Apr	0	40,012						\$384,675	
May	0	40,012						\$384,675	
June 2002	180,107	0	40,012					\$384,675	
7/01-6/02	180,107								
Date	Projected Minutes	Providers' Projection	Projected Intrastate	Projected Interstate	Projected Toll Free	Proj 900	Total Projected	Projected Payment Obligations	
(Not enough history to determine growth rate.)								(Prov. Proj *17.369)	
July 2002	0	85,605						\$1,459,052	
Aug	0	85,605						\$1,459,052	
Sept	0	85,605						\$1,459,052	
Oct	0	85,605						\$1,459,052	
Nov	0	85,605						\$1,459,052	
Dec 2002	693,737	0	85,605					\$1,459,052	
Jan 2003		0	85,605					\$1,459,052	
Feb		0	85,605					\$1,459,052	
Mar		0	85,605					\$1,459,052	
Apr		0	85,605					\$1,459,052	
May		0	85,605					\$1,459,052	
June 2003	513,630	0	85,605					\$1,459,052	
7/02-6/03	1,207,367								
Total	1,207,623	0	1,027,260	0	0	0	0	\$17,508,619	
	10/00 - 6/03	7/02-6/03	Exh. 1 E Avg. '02/'03 minutes						

TRS FUND PERFORMANCE AND PROJECTIONS
(July 26, 1993 thru June 30, 2003)

Date	Receivables	Collections	Refunds	Receivables Due	Expenses	Interest Income	Payment Obligations	Disbursements
1993 Totals	\$19,152,480	\$17,349,362	\$16,850	\$1,819,968	\$490,356	\$66,898	\$9,860,160	\$5,529,230
1994 Totals	\$31,532,185	\$32,111,847	\$8,415	\$1,248,721	\$435,377	\$797,267	\$26,830,588	\$26,462,271
1995 Totals	\$19,770,711	\$20,818,552	\$18,214	\$219,094	\$284,535	\$1,004,835	\$23,734,261	\$24,163,682
1996 Totals	\$26,258,425	\$24,631,915	\$4,051	\$1,849,655	\$328,700	\$624,800	\$36,034,602	\$33,124,807
1997 Totals	\$48,755,747	\$49,581,125	\$36,855	\$1,061,132	\$298,800	\$781,500	\$36,689,287	\$36,110,944
1998 Totals	\$41,615,847	\$40,668,284	\$32,048	\$2,040,743	\$388,500	\$1,355,000	\$38,318,914	\$38,993,717
1999 Totals	\$38,745,304	\$39,871,369	\$33,129	\$947,807	\$348,100	\$1,306,400	\$43,349,531	\$40,028,914
1/00	2,927,093	2,941,709		933,191	17,800	100,900	3,875,931	3,431,774
2/00	2,928,405	2,846,702	10,550	1,025,444	31,400	166,300	3,918,566	3,470,932
3/00	2,914,247	3,129,857		809,834	15,100	89,400	3,961,670	3,628,111
4/00	940	1,131,214		(320,440)	23,500	122,100	4,005,248	3,667,008
5/00	219,940	74,640	13,880	(161,260)	72,800	39,300	3,693,776	4,121,049
6/00	(3,837)	88,328	41,726	(211,699)	32,600	691,700	3,720,741	3,548,166
7/00	59,443,373	6,196,504	1,028	53,036,198	28,600	64,700	3,747,902	3,820,993
8/00	(12,604,152)	5,266,471		35,165,575	65,500	88,000	3,775,262	3,823,987
9/00	(25,735,921)	4,806,384	16,199	4,639,469	31,400	103,400	4,135,044	3,962,649
10/00	3,975,925	5,869,035	44,867	2,791,226	46,400	112,800	4,165,230	4,236,946
11/00	4,195,648	4,302,200	3,274	2,687,948	17,100	105,700	4,195,636	3,931,476
12/00	4,301,704	4,779,015	13,354	2,223,991	82,200	40,600	5,056,754	4,188,913
2000 Totals	\$42,563,365	\$41,432,059	\$144,878	\$2,223,991	\$464,400	\$1,724,900	\$48,251,759	\$45,832,004
1/01	4,172,253	4,489,911	13,850	1,920,183	37,000	142,400	5,240,357	4,133,558
2/01	4,153,477	1,467,340	274,259	4,880,579	34,600	88,700	5,272,549	4,149,489
3/01	4,244,954	7,123,696	40,378	2,042,215	31,700	168,900	5,304,976	4,696,918
4/01	4,147,052	4,344,770	41,667	1,886,164	38,700	52,300	5,337,640	4,045,233
5/01	4,249,468	6,024,582	400	111,450	45,100	81,900	5,128,874	4,530,583
6/01	4,261,379	4,179,363	40,777	234,243	12,700	76,100	5,168,242	4,372,895
7/01	15,438,131	5,514,744	52,635	10,210,265	69,900	74,800	5,208,095	3,898,794
8/01	3,391,994	9,955,757	0	3,646,502	106,200	92,000	5,186,391	3,740,816
9/01	3,703,456	4,340,122	608	3,010,444	33,600	91,600	4,716,301	3,801,180
10/01	3,833,256	4,215,841	18,926	2,646,785	31,500	80,800	5,000,737	4,076,822
11/01	4,073,102	3,803,238	2,203	2,918,852	22,800	67,600	5,044,152	3,661,286
12/01	4,068,331	4,664,370	2,328	2,325,141	63,600	62,700	5,093,750	3,957,857
2001 Totals	\$59,736,853	\$60,123,734	\$488,031	\$2,325,141	\$527,400	\$1,079,800	\$61,702,063	\$49,065,431

TRS FUND PERFORMANCE AND PROJECTIONS
(July 26, 1993 thru June 30, 2003)

Date	Receivables	Collections	Refunds	Receivables Due	Expenses	Interest Income	Payment Obligations	Disbursements
1/02	4,624,260	4,804,730		2,144,671	24,500	60,000	4,403,105	3,807,991
2/02	4,221,299	4,505,791	160,259	2,020,438	24,500	53,100	4,440,844	3,784,268
3/02	4,148,898	4,488,175	837	1,681,998	36,000	60,100	4,478,941	4,133,682
4/02	4,196,983	2,939,491 *	3,246	2,942,737	27,800 *	60,800 *	4,517,410	3,785,441
5/02	4,196,983 *	3,569,860 *	*	3,569,860 *	49,800 *	59,400 *	4,475,388 1	4,475,388 1
6/02	4,196,983 *	3,883,421 *	*	3,883,421 *	28,800 *	57,900 *	4,479,432 1	4,479,432 1
7/02	16,520,182 *	10,201,802 *	*	10,201,802 *	36,200 *	58,000 *	4,483,480 1	4,483,480 1
8/02	4,330,533 *	7,266,167 *	*	7,266,167 *	72,000 *	58,000 *	4,487,534 1	4,487,534 1
9/02	4,330,533 *	5,798,350 *	*	5,798,350 *	29,000 *	58,000 *	6,749,421 2	6,749,421 2
10/02	4,330,533 *	5,064,442 *	*	5,064,442 *	51,200 *	58,000 *	6,756,785 2	6,756,785 2
11/02	4,330,533 *	4,697,487 *	*	4,697,487 *	27,800 *	58,000 *	6,764,234 2	6,764,234 2
12/02	4,330,533 *	4,514,010 *	*	4,514,010 *	29,000 *	58,000 *	6,771,770 2	6,771,770 2
2002 Totals	\$63,758,253 *	\$61,733,726 *	\$164,342 *	\$4,514,010 *	\$436,600 *	\$699,300 *	\$62,808,344 *	\$60,479,427 *
1/03	4,330,533 *	4,422,272 *	*	4,422,272 *	24,990 *	58,000 *	6,779,393 2	6,779,393 2
2/03	4,330,533 *	4,376,402 *	*	4,376,402 *	24,990 *	58,000 *	6,787,108 2	6,787,108 2
3/03	4,330,533 *	4,353,468 *	*	4,353,468 *	36,720 *	58,000 *	6,794,920 2	6,794,920 2
4/03	4,330,533 *	4,342,000 *	*	4,342,000 *	28,356 *	58,000 *	6,802,828 2	6,802,828 2
5/03	4,330,533 *	4,336,267 *	*	4,336,267 *	50,796 *	58,000 *	6,810,839 2	6,810,839 2
6/03	4,330,533 *	4,333,400 *	*	4,333,400 *	29,376 *	58,000 *	6,818,957 2	6,818,957 2
7/03	*	2,166,700 *	*	2,166,700 *	36,924 *	*	6,827,181 2	6,827,181 2
8/03	*	1,083,350 *	*	1,083,350 *	*	*	6,835,519 2	6,835,519 2
2003 Totals	25,983,198 *	29,413,858 *	*	\$1,083,350 *	\$232,152 *	\$348,000 *	\$54,456,745 *	\$54,456,745 *
Totals	\$417,872,368	\$417,735,831	\$946,813	\$1,083,350	\$4,234,920	\$9,788,700	\$442,036,254	\$414,247,171
(July 1993 thru June 2003)								

* Projected

Fund Balance Calculation	
Total Fund	\$417,872,368
NECA Expenses	(\$4,234,920)
Interest Income	\$9,788,700
Payments	(\$414,247,171)
Fund Balance	\$9,178,978

- 1 Projected Payment Obligation/Disbursement estimates for May 2002 thru August 2002 calculated using \$1.395/interstate TRS minute, \$2.469/interstate STS minute, and \$9.614/intrastate & interstate VRS minute.
- 2 Projected Payment Obligation/Disbursement estimates for Sept 2002 thru August 2003 calculated using \$1.523/interstate TRS minute and per intrastate and interstate IP TRS minute, \$4.045/interstate STS minute, and \$17.044/intrastate & interstate VRS minute including IP VRS minutes.

DETAILED NECA EXPENSES
(JULY 1993 TO MARCH 2002)
(000's)

Exhibit 3
Page 1 of 3

CODE	JUL '93 THRU MAR '01													GRAND
	ACTUALS	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	TOTAL
SALARIES														
SALARIES	399.7	8.5	7.9	6.5	6.8	7.1	6.2	7.1	7.0	6.3	7.1	6.2	7.1	483.5
OVERTIME	1.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.2
INCENTIVE PLAN EXPENSE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.7	0.0	1.4	0.0	11.1
SALARIES CONTRA	0.0	0.5	0.0	0.0	0.0	1.8	0.0	2.8	0.9	2.8	0.0	0.0	0.0	8.8
SALARIES	400.9	9.0	7.9	6.5	6.8	8.9	6.2	9.9	7.9	18.8	7.1	7.6	7.1	504.6
OVERHEADS														
OVERHEAD CHURN	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
OVERHEADS	109.3	2.6	2.1	2.0	2.0	2.0	2.6	2.0	1.7	1.6	2.3	2.5	2.3	135.0
OVERHEADS CONTRA	0.0	-0.2	0.0	0.0	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
OVERHEADS	109.3	2.4	2.1	2.0	2.0	2.4	2.6	2.0	1.7	1.6	2.3	2.5	2.3	135.2
CONTRACT LABOR														
CONTRACT LABOR	40.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0
CONTRACT LABOR	40.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0
TRAVEL														
AIR TRAVEL	32.6	0.1	0.2	0.0	0.0	0.0	0.0	0.0	0.0	1.2	0.1	0.0	0.1	34.3
OTHER TRANSPORTATION	8.3	0.2	1.0	0.3	0.0	0.0	0.0	0.0	0.0	0.9	0.3	0.0	0.3	11.3
TRAVEL MEALS	4.2	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.0	0.1	4.8
LODGING	14.2	0.2	0.5	0.0	0.0	0.0	0.0	0.0	0.0	1.2	0.1	0.0	0.1	16.3
OTHER TRAVEL	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
TRAVEL	59.5	0.5	1.8	0.3	0.0	0.0	0.0	0.0	0.0	3.6	0.6	0.0	0.6	66.9
MISCELLANEOUS														
EDUCATION REIMBURS	5.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.7
TRAINING PROGRAM	5.3	0.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.6
BUSINESS MEETINGS/MEAL	3.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.3
AGENCY FEES	1.8	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.8
MISCELLANEOUS	-28.8	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-28.8
BANKING RELATED EXP.	51.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.0	0.0	53.5
TASK FORCE EXPENSE	198.7	0.0	12.8	1.3	7.1	0.0	0.0	1.1	0.0	11.9	0.0	0.0	0.0	232.9
BUSINESS ORGAN FEE	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
CONFERENCE & SEMINARS	2.2	0.0	0.0	0.0	0.0	0.0	0.0	0.9	0.0	0.0	0.0	0.0	0.0	2.2
MISCELLANEOUS	239.9	0.3	12.8	1.3	7.1	0.0	0.0	1.1	0.0	11.9	0.0	2.0	0.0	276.4
CONSULTANTS														
AUDITING EXTERNAL	0.0										0.0	2		2.0
CONSULT., DATA COLLECT.	276.8	16.4	14.8	(9.1)	48.9	38.2	5.1	(67.7)	3.5	8.5	5.6	4.7	5.6	351.3
CONSULTANTS	276.8	16.4	14.8	(9.1)	48.9	38.2	5.1	(67.7)	3.5	8.5	5.6	6.7	5.6	353.3
SUBTOTAL	1126.4	28.6	39.4	1.0	64.8	49.5	13.9	-54.7	13.1	44.4	15.6	18.8	15.6	1376.4

DETAIL NECA EXPENSES
(JULY 1993 TO MARCH 2002)
(000's)

CODE	JUL '93 THRU MAR '01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	GRAND TOTAL
	ACTUALS													
RELOCATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
RELOCATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
RENT	0.9	0.3	0.3	0.3	0.3	0.4	0.4	0.4	0.4	0.2	0.6	0.6	0.6	5.7
RENT	0.9	0.3	0.3	0.3	0.3	0.4	0.4	0.4	0.4	0.2	0.6	0.6	0.6	5.7
UTILITIES	0.0	0.0	0.0	0.0	0.0	0.1	0.1	0.1	0.1	0.0	0.1	0.1	0.1	0.7
UTILITIES	0.0	0.0	0.0	0.0	0.0	0.1	0.1	0.1	0.1	0.0	0.1	0.1	0.1	0.7
TELECOMMUTING	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
TELEPHONE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.2
TELEPHONE	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.4
OFFICE EQUIPMENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
OFFICE EQUIPMENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SUPPLIES	1.5	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.6
SUPPLIES	1.5	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.6
COURIER	2.1	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.1	0.2	0.1	0.0	0.1	2.8
POSTAGE	21.6	0.2	0.2	0.1	2.5	0.7	0.3	0.1	0.2	0.1	0.1	0.0	0.1	26.2
POSTAGE	23.7	0.4	0.2	0.1	2.5	0.7	0.3	0.1	0.3	0.3	0.2	0.0	0.2	29.0
PRINTING	0.0	0.0	0.0	0.0	1.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.2
PRINTING	0.0	0.0	0.0	0.0	1.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.2
D/P OPERATING EXP.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
D/P OPERATING EXP.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SOFTWARE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SOFTWARE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DATA NETWORK	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DATA NETWORK	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INSURANCE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INSURANCE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

DETAILED NECA EXPENSES
(JULY 1993 TO MARCH 2002)
(000's)

Exhibit 3
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CODE	JUL '93												GRAND TOTAL	
	THRU MAR '01 ACTUALS	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02		Mar-02
NET INVESTMENT INCOME														
INTEREST INCOME	-7484.5	-52.3	-81.9	-76.1	-74.8	-92.0	-91.6	-80.8	-67.6	-62.7	-60.0	-53.1	-60.1	-8337.5
LATE PAYMENT CHARGE	-27.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-27.6
NET INVESTMENT INCOME	<u>-7512.1</u>	<u>-52.3</u>	<u>-81.9</u>	<u>-76.1</u>	<u>-74.8</u>	<u>-92.0</u>	<u>-91.6</u>	<u>-80.8</u>	<u>-67.6</u>	<u>-62.7</u>	<u>-60.0</u>	<u>-53.1</u>	<u>-60.1</u>	<u>-8365.1</u>
DEPRECIATION/AMORT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DEPRECIATION/AMORT	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>
TAXES	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TAXES	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>
COST ALLOCATION														
COST ALLOCATION	1942.4	9.0	5.0	10.0	30.0	9.0	19.0	11.0	9.0	16.0	8.0	5.0	8.0	2081.4
COST ALLOCATION	<u>1942.4</u>	<u>9.0</u>	<u>5.0</u>	<u>10.0</u>	<u>30.0</u>	<u>9.0</u>	<u>19.0</u>	<u>11.0</u>	<u>9.0</u>	<u>16.0</u>	<u>8.0</u>	<u>5.0</u>	<u>8.0</u>	<u>2081.4</u>
INS AMORTIZATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INS AMORTIZATION	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>	<u>0.0</u>
TOTAL EXPENSES	<u>-4426.3</u>	<u>-14.0</u>	<u>-36.9</u>	<u>-64.7</u>	<u>24.0</u>	<u>-32.3</u>	<u>-57.9</u>	<u>-123.9</u>	<u>-44.7</u>	<u>-1.8</u>	<u>-35.5</u>	<u>-28.4</u>	<u>-35.6</u>	<u>-4878.0</u>
MANAGER	34.25	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	46.25
TOTAL FORCE	<u>34.25</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>46.25</u>						
CONTRACT LABOR	14.07	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.07
TOTAL	<u>48.32</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>60.32</u>						
TRIPS	62	2	0	0	0	0	0	0	0	3	1	0	1	69