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MAY 13 2002

FCC - MAILROOM

May 10, 2002

DOCKET FILE COPY ORIGINAL

BY OVERNIGHT DELIVERY

Acting Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: Docket No. CC-00-257
Norstar Communications, Inc. d/b/a Business Savings Plan and Universal
Broadband Communications, Inc. d/b/a Business Savings Plan

Dear Sir/Madam:

By this letter, Norstar Communications, Inc. d/b/a Business Savings Plan ("Norstar") and Universal Broadband Communications, Inc. d/b/a Business Savings Plan ("UBC") certify that they will comply with section 258 of the Communications Act of 1934, as amended by the Telecommunications Act of 1996 and will follow the required procedures for carrier-to-carrier transfer of subscriber base.

Norstar and UBC are providers of resold interstate interexchange telecommunications services.

The long distance customers of Norstar will be transferred to UBC in June of 2002 or shortly thereafter.

Norstar and UBC certify that they will comply with the requirements of the streamlined process.

A copy of the notice sent to affected subscribers is attached hereto as Exhibit "A".

No. of Copies rec'd
List ABCDE

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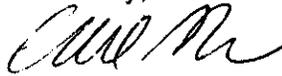
Federal Communications Commission
Acting Secretary
May 10, 2002
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Enclosed please find an original and three (3) copies of this letter submitted on behalf of Norstar Communications, Inc. and Universal Broadband Communications, Inc.

In order to acknowledge receipt, please date stamp and return the additional copy of this letter in the envelope provided.

Should you have any questions or require additional information, please contact me.

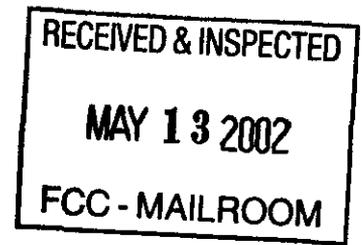
Sincerely,



EllenAnn G. Sands

Enclosures

cc: Michelle Walters
Assoc. Chief of Accounting Policy
Mark Ellis



Universal Broadband Communications, Inc.
d/b/a Business Savings Plan

Norstar Communications, Inc.
d/b/a Business Savings Plan

(Customer Name)
(Address)

Dear Customer:

Universal Broadband Communications, Inc. d/b/a Business Savings Plan ("UBC") and Norstar Communications, Inc. ("Norstar") have entered into an agreement whereby, subject to the regulatory approval, the telecommunications assets of Norstar will be acquired by UBC, and UBC will become your telecommunication service provider. UBC anticipates becoming your telecommunications provider on **[date]** or shortly thereafter.

This change in ownership will not affect or in any way disrupt your current service. The rates and terms and conditions of the services offered by UBC will be the same as those offered by Norstar. No charges or fees will be imposed and no rate increase will occur as a result of this transaction.

You have a choice of carriers. If you do not wish to remain a customer, you may change carriers and such change will be at UBC's expense.

The toll free Customer Service number will remain the same and if you have any questions, please call one of our Customer Service Representatives at 1-800-390-8959.

All customers receiving this notice, including those who have arranged preferred carrier freezes through their local service providers, will be transferred to UBC if a different preferred carrier is not selected before **[date]**.

UBC will make every effort to resolve outstanding Norstar customer complaints.

We at UBC are pleased to welcome you to our team and would like to express our appreciation for allowing us the opportunity of being your telecommunication service provider. We are confident that you will be pleased with the high quality of our service.