

DOCKET FILE COPY ORIGINAL

01-184

**From:** <may02@kent.mailshell.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/20/02 6:42PM  
**Subject:** FW: Cell number portability

It was brought to my attention today that the FCC may be bowing to pressure by the large cellular phone service providers to quash attempts to mandate local number portability in cellular service.

I'm writing today as a low-volume cell user who has NO available competitive market for my local (wired) telephone service, and so I rely on my cell phone to fill in where that service is lacking.

Don't let THEM make the rules -- the FCC should PROVIDE for competition in the marketplace. The providers may say we're not asking for it -- that's because the majority of us don't know it's ever been considered.

Again, GIVE US LOCAL NUMBER PORTABILITY in our cellular service!!

thanks,  
Martha Kent  
1642 Scott Road  
Canton, GA 30115

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**From:** "david chevez" <dchevez@hotmail.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/17/02 7:30PM  
**Subject:** I would like to have to freedom to choose my cell phone carrier as I may. I believe we should be ab

I would like to have to freedom to choose my cell phone carrier as I may. I believe we should be able to maintain the same number while switching carriers. You need to take into consideration the hassles and inconveniences it is for anyone to notify all their contacts of a number change. Mobile carriers wouldn't have to worry about their customers leaving them if they offer what promised and provided quality customer service. Why should the consumer pay for their lack of integrity and horrible service. I find it hard to imagine that this e-mail would have any effect to your decision compared to the millions of dollars you may receive from the lobbyist.

David A. Chevez Get more from the Web. FREE MSN Explorer download : <http://explorer.msn.com>

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**From:** <PatClarke@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/18/02 6:04PM  
**Subject:** cello numbers

PLEASE, as consumers, let us keep our cell numbers.

Thanks

Pat Dundas

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**From:** "CHERYL WILFORD" <Buchelo3@msn.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/21/02 1:12PM  
**Subject:** cell #

01-184

Please allow people to keep their own cell number when transferring to another company. There is a lot of people using cell phones as their main phones. To replace Bus-cards, letter-heads, flyers, etc. would be financially devastating.

Also this is very important because the cellular company would be more apt to give better customer service if they thought they could lose customers.

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**From:** <MLynmark@aol.com>  
**To:** <mpowell@fcc.gov>  
**Date:** Thu, Apr 25, 2002 11:34 PM  
**Subject:** Cell phone numbers

01-184

Chairman Powell,  
I would just like to encourage you to let the ruling of letting cell phone users take their phone numbers when we switch cell phone companies go through as planned. Please do not delay or overturn this. As a user it is difficult to get my customers used to new numbers.

Mark

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**From:** "Shawn Dang" <shawndang@attbi.com>  
**To:** <mpowell@fcc.gov>  
**Date:** Fri, Apr 26, 2002 3:05 AM

01-184

Hello,

My name is Shawn Dang. I would like to express the importance of Cellular phone number portability. It would be a great service to public if consumers could switch cellular companies and keep the old phone number.

Sincerely,  
Shawn Dang  
396 e pelican ct  
Fresno, CA 93720

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## DOCKET FILE COPY ORIGINAL

**From:** <PStefl@aol.com>  
**To:** <mpowell@fcc.gov>  
**Date:** Fri, Apr 26, 2002 10:16 AM  
**Subject:** CELL PHONE NUMBERS

01-184

I'm writing to encourage you to do everything you can to allow people to retain their cell phone numbers when changing companies. For people that have companies to run it is not only an inconvenience but a large expense for changing printed material such as letterhead, envelopes, business cards, etc. It is even a problem for personal cell phone use in trying to notify everyone about a number change.

I believe that this situation will improve competition between the cell phone companies and possibly drive the rates lower which is always a good thing for the consumer. I sincerely hope that you will make every effort to see that this type of plan is made a requirement.

Sincerely,  
Pat Stefl  
2290 SE 116th Ave  
Morrison, FL 32668-2159

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**From:** "NEIL ORNSTEIN" <NEIL007@WORLDNET.ATT.NET>  
**To:** <mpowell@fcc.gov>  
**Date:** Fri, Apr 26, 2002 10:59 AM  
**Subject:** cell phones

01-184

IT IS TIME TO PUT A STOP TO CELL PHONE COMPANIES' CHEATING THE AMERICAN PUBLIC.

DO NOT PERMIT THEM TO KEEP MY PHONE NUMBER IF I DECIDE TO QUIT ONE COMPANY AND GO TO ANOTHER.

YOU SHOULD ALSO END THE DOUBLE BILLING THEY ALL GET AWAY WITH WHEN YOU TRAVEL AND THEY ARE BILLED LATE BY OTHER CARRIERS AND PASS IT ON TO YOU AS ADDED MINUTES ON THE BILL.

THANKS

NEIL ORNSTEIN

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**From:** "Mohammed Hawana" <hawanam@synopsys.COM>  
**To:** <mpowell@fcc.gov>  
**Date:** Fri, Apr 26, 2002 1:11 PM  
**Subject:** cell phone portability.

0-184

Dear Chairman,

Please be a consumer advocate, and help enforce the federal mandate that has existed (for two years), requiring cell phone companies to allow customers to keep their number regardless of what carrier they use.

This step will foster a "true & honest" competitive environment based on effectiveness of the services and their delivery. It will make these large communication companies more responsive to customer needs, and complaints. Furthermore, it would create an environment that would lead to lower prices.

Mr. chairman, please don't block this mandate. Honest competition is what makes the USA the great country that it's.

Thank you for taking the time to read this note.

sincerely,  
Mohammed Hawana  
Beaverton, OR.

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**CC:** "Mohammed Hawana (E-mail)" <hawanam@synopsys.COM>

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**From:** "Jeff Mayem" <jmayem@earthlink.net>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <jmweb@fcc.gov>  
**Date:** Fri, Apr 26, 2002 1:43 PM  
**Subject:** I want to be able to move my cell phone number from one carrier to another

Please see that the law is not postponed again.

Jeff Mayem  
jmayem@earthlink.net

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**From:** <Puddie500@aol.com>  
**To:** <mpowell@fcc.gov>  
**Date:** Fri, Apr 26, 2002 2:37 PM  
**Subject:** Keeping My Number

It is outrageous that the FCC might allow cell phone carriers to "own" my cell phone number. If they can't be competitive then I should be allowed the freedom to change my service and spend my money with the company who is competitive.

Let capitalism prevail.

Sincerely,  
Diane Davies  
Pace, FL

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**From:** "AgroSolutions LLC" <agrosolution@earthlink.net>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/19/02 8:50PM  
**Subject:** Cell Phone Numbers

01-184

Mr. Michael J. Copps:

Cell phone users are offended by the wireless carriers refusing to let us take our cell phone numbers with us if we change carriers. Carriers should stay competitive and earn our business. Both personal and business use of cell phones is compromised when we subscribers cannot keep our numbers, regardless of the carrier used.

Thank you.

Gilbert Crowell  
858 Windridge Circle  
San Marcos, CA 92078  
760.591.3102  
760.591.4891

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**From:** "Julie Jones & Wayne Evans" <jonesevans@mindspring.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/19/02 8:02AM  
**Subject:** cell phone numbers

01-184

I want to be able to keep my cell phone number when I change carriers. Please support.

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**From:** "Eve Hager" <ehager1@cfl.rr.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/18/02 2:24PM  
**Subject:** Cell Phone Number Rights

01-184

To whom it may concern:

I am writing to voice my support regarding customer rights to keep their cell phone numbers even if they change carriers. I feel this issue should be addressed quickly to allow for consumer rights to be upheld. After it has become in place, compliance by the carriers needs to be enforced.

As a Realtor, my cell phone is a large part of my business. I have stayed with the same carrier, even though I am unhappy with their service because changing carriers would change my number and require extensive communications and numerous reprints to update all of my marketing materials. I feel like a victim.

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**From:** "Marc Gratkowski" <mgratkowski@nc.rr.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/17/02 5:18PM  
**Subject:** cell phone number portability

01-184

Mr. Copps,

I think it is a matter of great importance that cell phone numbers be portable. Lack of portability has enabled the industry to take advantage of customers. Many small business owners, for example, depend on their number cell phones in that their ads and stationary, etc. all depend on that cell number as a way of contact. The companies know that they've got us where they want us. Please support the consumer, and make the providers of cellular service use our airwaves to the advantage of the public.

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Thanks,  
Marc Gratkowski  
Cary, NC

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01-184

Mr. Mikael K. Powell, Chairman, Mrs. Kathleen Q. Abernathy, Mr. Michael J. Copps, Mr. Kevin Martin

**Subject: Portability of Cellular Phone Numbers.**

Dear Mr. Chairman, and Commissioners:

I live in New Smyrna Beach, 11 mile South of Daytona Beach, Florida. Cellular service at home, and my office in Port Orange, Florida is poor at the very best. I recently started a new business as a Realtor, and due to an area code change, have now had two numbers? My bus cards, bus benches, and all other advertising material reflect my (386)314-4965 number. My teammates have discovered a better telephone carrier, but I cannot keep my phone number...even though the law, says I can! Since I am loosing money this first year, I would like to soften each setback as much as I can? What are your suggestions? I am out of suggestions!

Sincerely Yours  
*C. J. Hughes 5/9/02*  
C. J. Hughes (386)426-2729

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P.S. I tried your e-mail addresses-Carrier did not recognize? I tried your 888 Number, and waited seven minutes, only to be disconnected. I'd say there may be some growth opportunities where you reside, too!

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Mr. Chairman, and Commissioners:

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01-184

I live in New Smyrna Beach, 11 mile South of Daytona Beach, Florida. Cellular service at home, my office in Port Orange, Florida is poor at the very best. I recently started a new business as a florist, and due to an area code change, have now had two numbers? My bus cards, bus benches, all other advertising material reflect my (386)314-4965 number. My teammates have discovered a new telephone carrier, but I cannot keep my phone number...even though the law, says I can! Since I'm losing money this first year, I would like to soften each setback as much as I can? What are your suggestions? I am out of suggestions!

Sincerely yours,

C. J. Hughes (386)426-2729

P.S. I tried your e-mail addresses-Carrier did not recognize? I tried your 888 Number, and waited an minutes, only to be disconnected. I'd say there may be some growth opportunities where you are, too!

01-184

**From:** Neal & Dawn <flkirks@directvinternet.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/17/02 8:58AM  
**Subject:** cell phone number portability

Please help us keep our own numbers when we switch companies.

Thank You  
N Kirkpatrick  
Lake Mary Florida  
Cell # 407-341-4125

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**From:** <KatiPetrich@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/16/02 12:26AM  
**Subject:** Keep Cell #

01-184

Please work to allow citizens to keep their cell #'s! Otherwise, cell phone companies are in effect forcing their "customers" to stay locked into paying them for cell phone service.

Thank you.

Kati Petrich

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**From:** "C. Holland" <big\_cosmo@hotmail.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/20/02 11:22AM  
**Subject:** Being able to move cell phone service and keep the same telephone number.

**CC:** <mcopps@fcc.gov>, <kjmweb@fcc.gov>, <kabernat@fcc.gov>

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**From:** <Lohmannji@aol.com>  
**To:** <Mpowell@fcc.gov>  
**Date:** 5/20/02 3:51PM  
**Subject:** Cell Phone Number

Sir:

I wanted to go on record requesting support any directive allowing consumers to keep our cell phone numbers even if we switch providers.

Jim Lohmann  
1614 Bryn Marw Circle  
Marietta, GA 30068

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**From:** <Aurora0598@aol.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/20/02 5:57PM  
**Subject:** retaining cell phone numbers

Mr. Powell, please consider letting cell phone consumers keep their cell phone numbers when changing providers. Jim and Becky Thompson

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**From:** <may02@kent.mailshell.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/20/02 6:42PM  
**Subject:** FW: Cell number portability

It was brought to my attention today that the FCC may be bowing to pressure by the large cellular phone service providers to quash attempts to mandate local number portability in cellular service.

I'm writing today as a low-volume cell user who has NO available competitive market for my local (wired) telephone service, and so I rely on my cell phone to fill in where that service is lacking.

Don't let THEM make the rules -- the FCC should PROVIDE for competition in the marketplace. The providers may say we're not asking for it -- that's because the majority of us don't know it's ever been considered.

Again, GIVE US LOCAL NUMBER PORTABILITY in our cellular service!!

thanks,  
Martha Kent  
1642 Scott Road  
Canton, GA 30115

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**From:** "Rafael Morales" <german\_morales@hotmail.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/20/02 8:44PM  
**Subject:** Keep cellular phone number portability

The mail goal to deregulate the wireless phone industry was to promote competition. The only way this will be done is to KEEP AND ENFORCE the local number portability requirement for ALL wireless providers. Failure to do so will undermine the main reason for what the current legislation was endorsed. I kindly ask you to keep the current requirement and to make enforceable as soon as possible. ONLY THE AMERICAN CONSUMER IS TO GAIN!!! Including you and your families.

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Rafael G Morales,  
 Manuela C Morales,  
 Daniel A Morales  
 8351 Allwood Ct  
 Jacksonville, FL 32256

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Chat with friends online, try MSN Messenger: <http://messenger.msn.com>

**CC:** <german\_morales@hotmail.com>

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**From:** <VJPin@cs.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/21/02 8:59AM  
**Subject:** Portability of cell phone numbers

Messers Commissioners:

As a business user of cell phones, I would like to voice my strong support for the portability of cell phone numbers across carriers. i have recently read that one of the cell phone companies is trying to get the existing rule allowing this reversed. I also understand that there have been numerous delays in implementing this rule.

This only appears to be an attempt of the cell phone companies to increase switching costs to the consumers and we cannot stand for this underhanded tactics in this country. It is time we catch up with the rest of the world.

I am sure you will do what is right for the CONSUMERS of this country.

Thank you for your time and service.

Respectfully,  
Vijay Pinto

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**From:** "CHERYL WILFORD" <Buchelo3@msn.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/21/02 1:04PM  
**Subject:** cell phone #

Please make it possible to keep cell phone numbers if changing companies. I am in business and I have Letter-heads, business cards, flyers, and ,etc. with my cell phone number. Being in business and creating a vast network- the possibility of changing numbers is not only expensive- but devastating to previous business contacts.

This is also important to me. because I feel the service you receive would be so much better- if companies know you have an option.

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**From:** <VJPin@cs.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
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Vijay Pinto

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**From:** <JPHuven@aol.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/19/02 11:17PM  
**Subject:** My Number

Dear Mr. Powell,  
I just got a large bill from the company I was with for over two years. The plan I was on with them wasn't profitable for them so when my renew came up they kept me but I didn't get to keep the plan (of course they neglected to tell me) so I am looking for a new carrier but I would like to keep my number. My wife uses hers for business and she may loose clients by changing hers. Please help us save our numbers.  
Thanks  
James Huven

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**From:** "Julie Jones & Wayne Evans" <jonesevans@mindspring.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/19/02 8:01AM  
**Subject:** cell phone number

I want to be able to keep my cell phone number when I change carriers. Please support.

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**From:** "RM" <skyking@pgtv.net>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/19/02 6:51PM  
**Subject:** portability charges

Mr. Powell> I have been paying FCC portability charges for several years. I recently changed cell phone carriers and was not able to keep the same telephone number.

If I am paying the FCC for a particular service I expect to get it or a refund.

Either drop the fee or enforce the law with the cell providers.

Richard Miller

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**From:** "AgroSolutions LLC" <agrosolution@earthlink.net>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/19/02 8:50PM  
**Subject:** Cell Phone Numbers

Mr. Michael K. Powell:

Cell phone users are offended by the wireless carriers refusing to let us take our cell phone numbers with us if we change carriers. Carriers should stay competitive and earn our business. Both personal and business use of cell phones is compromised when we subscribers cannot keep our numbers, regardless of the carrier used.

Thank you.

Gilbert Crowell  
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**From:** "Eve Hager" <ehager1@cfl.rr.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/18/02 2:24PM  
**Subject:** Cell Phone Number Rights

To whom it may concern:

I am writing to voice my support regarding customer rights to keep their cell phone numbers even if they change carriers. I feel this issue should be addressed quickly to allow for consumer rights to be upheld. After it has become in place, compliance by the carriers needs to be enforced.

As a Realtor, my cell phone is a large part of my business. I have stayed with the same carrier, even though I am unhappy with their service because changing carriers would change my number and require extensive communications and numerous reprints to update all of my marketing materials. I feel like a victim.

Sincerely, Eve M. Hager

Eve M. Hager  
2054 Sunset Terrace Drive  
Orlando, FL 32825

Eve

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**To:** <mpowell@fcc.gov>  
**Date:** 5/17/02 5:15PM  
**Subject:** cell phone number portability

Mr. Powell,

I think it is a matter of great importance that cell phone numbers be portable. Lack of portability has enabled the industry to take advantage of customers. Many small business owners, for example, depend on their number cell phones in that their ads and stationary, etc. all depend on that cell number as a way of contact. The companies know that they've got us where they want us. Please support the consumer, and make the providers of cellular service use our airwaves to the advantage of the public.

Thanks,  
Marc Gratkowski  
Cary, NC

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**From:** "Simmonds, Carrie" <CSimmonds@CBBURNET.COM>  
**To:** "mpowell@fcc.gov" <mpowell@fcc.gov>  
**Date:** 5/17/02 5:44PM

Hello,  
Please consider helping us business folks to keep our cell phone numbers if we change companies. My current company has me in a financial head-lock!!  
Carrie Simmonds

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