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01-184

**From:** "david chevez" <dchevez@hotmail.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/17/02 7:30PM

I would like to have to freedom to choose my cell phone carrier as I may. I believe we should be able to maintain the same number while switching carriers. You need to take into consideration the hassles and inconveniences it is for anyone to notify all their contacts of a number change. Mobile carriers wouldn't have to worry about their customers leaving them if they offer what promised and provided quality customer service. Why should the consumer pay for their lack of integrity and horrible service. I find it hard to imagine that this e-mail would have any effect to your decision compared to the millions of dollars you may receive from the lobbyist.

David A. Chevez Get more from the Web. FREE MSN Explorer download : <http://explorer.msn.com>

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**From:** "Sheila Lambert" <Lambert\_Sheila@piedmont.promina.org>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/17/02 4:04PM  
**Subject:** Cell phone portability

I would like to let you know that I would LOVE to switch my wireless service provider, but will not until I can keep the phone number I currently have. Please don't allow the mandate to continue to be delayed.

Thank you,  
Sheila D. Lambert

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**From:** "Curtright, Doug" <DCurtright@jsmithlanier.com>  
**To:** "mpowell@fcc.gov" <mpowell@fcc.gov>  
**Date:** 5/17/02 9:15AM

Chairman Powell-

Thank you for your hard work in protecting consumers as chairman of the FCC. I understand that some large cell phone providers are pushing to not allow customers to keep their old cell phone numbers when switching companies. The consumer should be protected here and allowed to have the right to keep their old phone number when they begin service with a new provider. Please work to ensure that common sense prevails and that consumers will be able to have more control over their cell phone number.

Thank You,  
Doug Curtright

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**From:** "Carol Carter" <cacarter@nortelnetworks.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/17/02 1:44PM  
**Subject:** keeping cell #'s no matter what your carrier

Please pass legislation to allow customers to keep their cell phone #'s no matter what carrier you are using.

Thank you,  
Carol Carter  
280 Clay Long Road  
Hurdle Mills, NC 27541

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**From:** "Clint Donnelly" <goldbuffalo@snet.net>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** Thu, Apr 25, 2002 9:25 PM  
**Subject:** local number portability

Dear Sirs,

I urge you to KEEP the plan for Local Phone Portability.

-- Clint Donnelly

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**From:** <c.a.ducey@att.net>  
**To:** <mpowell@fcc.gov>  
**Date:** Sun, May 26, 2002 10:19 PM  
**Subject:** Transferring Cell Phone Numbes

I would like to weigh in for the removal of all restrictions on transferring cell phone numbers between cell phone service providers. It would benefit all of us if the poor service providers were put out of business because phone numbers could be transferred to the good service providers.

Last I heard, the mandate was to go into effect 11/1/02. What is the current date?

Clare Ducey

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**From:** Neal & Dawn <flkirks@directvinternet.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/17/02 8:58AM  
**Subject:** cell phone number portability

Please help us keep our own numbers when we switch companies.  
Thank You  
N Kirkpatrick  
Lake Mary Florida  
Cell # 407-341-4125

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**From:** <VJPin@cs.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/21/02 8:59AM  
**Subject:** Portability of cell phone numbers

Messers Commissioners:

As a business user of cell phones, I would like to voice my strong support for the portability of cell phone numbers across carriers. I have recently read that one of the cell phone companies is trying to get the existing rule allowing this reversed. I also understand that there have been numerous delays in implementing this rule.

This only appears to be an attempt of the cell phone companies to increase switching costs to the consumers and we cannot stand for this underhanded tactics in this country. It is time we catch up with the rest of the world.

I am sure you will do what is right for the CONSUMERS of this country.

Thank you for your time and service.

Respectfully,  
Vijay Pinto

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**From:** "AgroSolutions LLC" <agrosolution@earthlink.net>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/19/02 8:50PM  
**Subject:** Cell Phone Numbers

Mr. Michael J. Copps:

Cell phone users are offended by the wireless carriers refusing to let us take our cell phone numbers with us if we change carriers. Carriers should stay competitive and earn our business. Both personal and business use of cell phones is compromised when we subscribers cannot keep our numbers, regardless of the carrier used.

Thank you.

Gilbert Crowell  
858 Windridge Circle  
San Marcos, CA 92078  
760.591.3102  
760.591.4891

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**From:** "Julie Jones & Wayne Evans" <jonesevans@mindspring.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/19/02 8:02AM  
**Subject:** cell phone numbers

I want to be able to keep my cell phone number when I change carriers. Please support.

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**From:** "Eve Hager" <ehager1@cfl.rr.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/18/02 2:24PM  
**Subject:** Cell Phone Number Rights

To whom it may concern:

I am writing to voice my support regarding customer rights to keep their cell phone numbers even if they change carriers. I feel this issue should be addressed quickly to allow for consumer rights to be upheld. After it has become in place, compliance by the carriers needs to be enforced.

As a Realtor, my cell phone is a large part of my business. I have stayed with the same carrier, even though I am unhappy with their service because changing carriers would change my number and require extensive communications and numerous reprints to update all of my marketing materials. I feel like a victim.

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**From:** "Marc Gratkowski" <mgratkowski@nc.rr.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/17/02 5:18PM  
**Subject:** cell phone number portability

01-184

Mr. Copps,

I think it is a matter of great importance that cell phone numbers be portable. Lack of portability has enabled the industry to take advantage of customers. Many small business owners, for example, depend on their number cell phones in that their ads and stationary, etc. all depend on that cell number as a way of contact. The companies know that they've got us where they want us. Please support the consumer, and make the providers of cellular service use our airwaves to the advantage of the public.

Thanks,  
Marc Gratkowski  
Cary, NC

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**From:** Neal & Dawn <flkirks@directvinternet.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/17/02 8:58AM  
**Subject:** cell phone number portability

Please help us keep our own numbers when we switch companies.  
Thank You  
N Kirkpatrick  
Lake Mary Florida  
Cell # 407-341-4125

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**From:** <KatiPetrich@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/16/02 12:26AM  
**Subject:** Keep Cell #

Please work to allow citizens to keep their cell #'s! Otherwise, cell phone companies are in effect forcing their "customers" to stay locked into paying them for cell phone service.

Thank you.

Kati Petrich

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**From:** <Aurora0598@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/20/02 5:59PM  
**Subject:** retaining cell phone numbers

Mr. Copps,

Please consider letting cell phone consumers keep their cell phone numbers when changing providers. Jim and Becky Thompson

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**Sharon Jenkins - Being able to move cell phone service and keep the same telephone number.**

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**From:** "C. Holland" <big\_cosmo@hotmail.com>  
**To:** <mpowell@fcc.gov>  
**Date:** 5/20/2002 11:22 AM  
**Subject:** Being able to move cell phone service and keep the same telephone number.  
**CC:** <mcopps@fcc.gov>, <kjmweb@fcc.gov>, <kabernat@fcc.gov>

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Dear Mr. Powell and Chairpersons,

I would like to thank you for your time to read this email and look forward to you doing the right thing for fellow Americans.

I have some comments about the right to be able to move my telephone number from cell phone service companies. I have had a cell phone for about 10 years and I have seen the technology and the features changed along the way. My wife has had a cell phone for about 7 years. We have been with the same service provider all this time and I have looked at changing to another provider but with having to change my telephone number it would be too much confusion so we have stayed with the same company and have suffered with less features than offered by competitors.

I have changed my telephone service at my home. I have change from BellSouth to a cable telephone service and was able to keep my same telephone number with no problems. So I wonder what the difference is with me having the right to keep my hardwired telephone number and not the same right to keep my cell telephone number when switching to another cell provider.

With the ability to take your cell phone number on a service change it would improve competition between cell providers and it would improve the customer service at the cell companies because they would have to treat the customer better for the fear that they don't have that control to them by holding their cell phone number hostage.

So I think the right thing to do is to allow the cell phone numbers to be transferred between cell phone service providers as we have the right to take his wired telephone number with him if he changes. The right should be the same.

I do want to thank you all for your time and the opportunity to speak to you about what general america is thinking and not what corporate america is dictating. Thanks again Collins Holland Columbus, GA

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**From:** croach <croach@twcny.rr.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/14/02 6:19PM  
**Subject:** Cell Phone Numbers

Please allow cell phone customers to keep cell numbers when they change carriers. Those of us that need our phones for business can be held hostage by the carriers because the number is so important to our business communications.

Thank You!  
Chris Roach

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**From:** "Grant Hanlon" <grantski@a-znet.com>  
**To:** <mpowell@fcc.gov>, <kaberat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/14/02 9:33PM  
**Subject:** Cell phone numbers

I am writing to you to implore you to stand up for the rights of consumers and business people who need to keep their cellphone numbers when they decide to make a change. As you know, cell phone providers have a terrible service record and very poor consumer satisfaction. Being able to keep our numbers when we are ready for a change will keep the pressure on them to provide the service after the sale. Now, when they have us under contract, they could care less. Please stand up for the rights of the consumer.

Thank You,  
Grant Hanlon

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**From:** "Jimmy Lowery" <jimmy@cablequestinc.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/13/02 4:05PM  
**Subject:** Cell Number

I would like to be able to keep my cell phone number no matter what cell provider I use

Thank You,  
Jimmy Lowery

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**From:** Library Patron <DummyEmailAddress@csupomona.edu>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 4/30/02 12:43PM  
**Subject:** cell phone numbers

Cell phone companies have blocked the implementation of portability rules now for more than 2 1/2 years. It is time to stop delaying. If I want to change carriers they should not be able to hold by cell phone number hostage!! Now Verizon is trying to get rid of the rule all together. Don't let this happen.

Kevin Larsen  
kflarsen@yahoo.com

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**From:** "Greg Dunlap" <gregsusan@mindspring.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 4/28/02 10:26PM  
**Subject:** Number Portability

I want to add my voice to the many that are asking the government to FINALLY provide for number portability with cell phone services.

When the baby bells were deregulated the FCC made number portability mandatory so as to provide competition within the industry. The FCC argued that number portability would not do anything to harm the Baby Bells and was essential to any meaningful competition within the local phone service industry. If the FCC contradicts itself now, it will show everyone that campaign contributions mean more to the government than meaningful competition.

It is up to you.

Greg Dunlap  
770.590.9666  
770.590.9948 fax

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**From:** "Paul Picard - Cox" <pmpicard@cox.net>  
**To:** <mcopps@fcc.gov>  
**Date:** 4/28/02 5:49PM  
**Subject:** Number portability

01-184

Dear Mr. Copps,

I just wanted to drop you a note indicating that I want the FCC to enact True Cell Phone Number Portability. I am a current customer of Verizon, and use my cell phone for my business. I was a customer of Xingular years before they became Xingular. I need to have the freedom to move my number to another carrier, so that my business will not be negatively impacted as it was when I move due to poor service from Xingular.

I do not believe that the Cell phone companies should be able to hold us in virtual bondage even if they do not provide the service or the services that we want and need. They are making very large profits and simply want the government to insure there future profits. I do not hear anything about the government ensuring their service or their rates or protecting our rights!

Please do not allow the cell phone companies to hold me and others ransom. They use our spectrum and we should be free to keep the number that we have, just as we can if we change land line companies to a cable provider.

Thank you for your attention to this matter.

Sincerely,

Paul M. Picard  
19 Malcein Dr.  
Southington, CT 06489-1324  
Tel. (860) 621-0585

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**From:** Vic Murphy <vicvera1@yahoo.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/13/02 5:59PM  
**Subject:** Cell Phone Number Transfer

About 2 years ago, there was a mandate passed to allow the transfer of our cell phone numbers. This is similar to how our home, business and toll free numbers are handled today.

When will this mandate take effect? I called my cell service provider and was told these are block numbers and Sprint can not release these numbers.

What action are you going to take to insure the mandate is upheld? Please respond to vicvera1@yahoo.com.

Thank You

Vic

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**From:** <PMi9009958@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/12/02 10:21AM  
**Subject:** Mobile phone number portability

Please support this bill.

Phil Miller  
Conyers, Ga.

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**From:** "Fred Rivenburg" <FRivenburg@cfl.rr.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/11/02 10:11AM  
**Subject:** wireless number portability

Chairman Copps,

This is a short note to say that as a cell phone user I want to be able to keep my cell phone number, no matter which carrier I use. They are complaining about costs, but I know that they can all charge an extra .50 or \$1 per month on their plans to make it up. I do not believe that it should be an extra charge outside of their regular rate plan. As a matter of fact, I think that when they (and wired companies) advertise, they should be required to state the total charges per month, not just their basic flat rate with all the additional charges. Thank you for your time.

Sincerely,

Fred Rivenburg  
1594 Royal Oaks Drive  
Apopka, FL 32703

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**From:** "John Jeleniewski" <john@benchmark-design.net>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/8/02 1:32PM  
**Subject:** Local number portability

01-184

Dear Mr. Copps,

Local number portability is a wonderful proposition. Please don't let the cell phone lobbyists ruin this potential consumer benefit. The only atmosphere this bill would create is better service and prices for the cell phone users of the USA.

Thank you for your time.

John Jeleniewski

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**From:** Ed Keibler <Ed.Keibler@eCommSecurity.com>  
**To:** "mcopps@fcc.gov" <mcopps@fcc.gov>  
**Date:** 5/13/02 8:51AM  
**Subject:** mobile phone numbers

Dear Sir,

It is with great concern that I write this email. I understand that a federal mandate exists for me to be able to "own" my mobile phone number. This would allow me to choose the carrier which is providing the best service in my area without the inconvenience of changing my number. It further understand that the only reason this is not in place is that the mobile phone providers are fighting to delay this action. I understand that they don't want to compete or be held accountable for bad service. I don't understand why you are allowing them to do this. Please go forward with this mandate. It will allow me to receive the best service and really it is the best thing for the phone companies because they need to be held accountable for good service.

Thank you

Ed Keibler  
eCommSecurity  
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877-4-Hacked : toll free (877-442-2533)  
404-784-7851 cell Home phone 770-270-2348  
ed.keibler@eCommSecurity.com  
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**From:** "Steve & Kim Wilson" <kcxl4freedom@myexcel.com>  
**To:** <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/12/02 9:11AM  
**Subject:** Retaining Cell Phone Nos.

I understand there is a move to block the new mandate that consumers have the right to retain their cell phone numbers when changing providers.

I would like to submit my disapproval of this blockage. For one, I understand that there is a problem with a shortage in numbers. I live in Kansas City, MO and we just had to go to dialing the area code to cross the state line into Kansas City, KS and the general "local" area.

The phone companies are no longer holding off using disconnected numbers the 6 mos. (or whatever the length used to be) which generally causes numerous "wrong number" calls which is a nuisance to the consumer - I had the joy of experiencing that for quite a while when I bought my house - on top of all the other "new home" calls.

I feel that if consumers are allowed to retain their numbers when they change providers - not only will that alleviate some of the problems explained above, but would also not create problems with wrong numbers on cell phones wasting the already many times tight "minutes" purchased by the consumers which would many times cost the consumer yet more money.

Thank you for your time.

Sincerely,

Kimberly L.H. Wilson  
 Kansas City, Clay Co., MO

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**From:** "Y\_JHerviska" <Y\_JHerviska@cfl.rr.com>  
**To:** <kabernat@fcc.gov>, <mpowell@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>  
**Date:** 5/11/02 5:17PM  
**Subject:** Cell Phone Number Portability

I support the ability to take my cell phone number with me should I move to a different carrier. Please proceed.

Jean Herviska  
jherviska@cfl.rr.com

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**From:** <LifeInsuranceGA@aol.com>  
**To:** <mcopps@fcc.gov>  
**Date:** 5/16/02 12:05PM  
**Subject:** RE : Cell Phone Number Portability

Cell phone numbers should be no less portable than your basic home telephone service. I urge you to proceed with the implementation of the cell phone number portability directives that the commission has been working on.

Do not let the big money from the cell phones prevent us from fair competition in the cell phone business.

Thank you for listening.

Russ Frye  
Atlanta, GA

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**From:** <Lohmannji@aol.com>  
**To:** <Mcopps@fcc.gov>  
**Date:** 5/20/02 3:51PM  
**Subject:** Cell Phone Numbers

Sir:

I wanted to go on record requesting support any directive allowing consumers to keep our cell phone numbers even if we switch providers.

Jim Lohmann  
1614 Bryn Marw Circle  
Marietta, GA 30068

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**From:** "Francis, Stuart" <SFrancis@CBBURNET.COM>  
**To:** "FOIA@fcc.gov" <FOIA@fcc.gov>  
**Date:** 5/6/02 2:15PM

01-184

Dear Commissioner,

I feel strongly that our ability to competitively shop cell phone rates is hindered by the fact that I can't take the number I originally paid for with me. I am an independent contractor for Coldwell Banker Burnet. As a Realtor we are self employed and don't have the luxury of our phone bills being covered by a large company. After paying exorbitant cell phone bills I decided to switch to a new carrier. When I did so they offered me the opportunity to pay for and select my own phone number XXX-XXX-SOLD. I used this number on all of my marketing materials and business cards to allow people to contact me directly. It worked good up until I decided to switch to a new plan. Even though I was going to stay with the same carrier I was not allowed to transfer my number to a new phone. This seems absolutely ridiculous! I would encourage you to take a hard look at allowing consumers the flexibility to pick and chose by having the numbers in the hands of the customer rather than big business.

Stuart Francis  
Coldwell Banker Burnet  
201 East Lake Street  
Wayzata, MN 55391

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01-184

**From:** "Peters, Josine" <JPeters@CBBURNET.COM>  
**To:** "mpowell@fcc.gov" <mpowell@fcc.gov>  
**Date:** 5/10/02 12:25PM  
**Subject:** Cell Phone Numbers

Hello!

I am a real estate agent with Coldwell Banker Burnett and am writing to implore your good help for legal rights concerning cell phone numbers. Please make sure they are transferable from carrier to carrier. I appreciate any help or forward movement you can provide in this area!

Sincerely,  
Josine Peters  
Mpls. Lakes Office  
(612) 715-2030

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**CC:** "kabernat@fcc.gov" <kabernat@fcc.gov>

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**From:** "Copeland, Sylvia" <sylvia.copeland@mirant.com>  
**To:** "mcopps@fcc.gov" <mcopps@fcc.gov>  
**Date:** 5/1/02 9:48AM  
**Subject:** I am asking your support in requiring that cell phone providers allow customers to keep their existi

I am asking your support in requiring that cell phone providers allow customers to keep their existing cell phone number.

Thank you.

Sylvia Copeland

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