

Important – Immediate Attention Required

[Date]

«First» «Last»

«Title»

«PSAP»

«Address»

«City», «State» «ZIP»

Dear Mr./Ms. «Last»

The purpose of this letter is to inform you that Verizon Wireless plans to commence final activation of your request for Phase II wireless enhanced 911 service on [DATE]. Since your PSAP's ability to actively participate in the final testing process is an essential element of a successful Phase II deployment, it is crucial that your PSAP be able to receive and use the Phase II data so that final implementation and testing can occur smoothly. In preparation, Verizon Wireless is requesting that you provide our 911 Implementation Team with documentation detailing your organization's ability to accept and use VZW's Phase II service.

VZW is issuing this request to avoid the problems it experienced in previous Phase II deployments where PSAPs felt they were ready to be able to accept and use the Phase II data but in fact had not taken all steps necessary. To that end, we are requesting a copy of the following items:

- 1) LEC capability – A letter from your ALI provider (normally the Local Exchange Carrier) confirming the Phase II format chosen (i.e. E2+ or enhanced PAM) and that they have updated and have fully tested* their ALI data format to be able to transmit Phase II latitude/longitude information. (The existing Phase I ALI data stream will not work without modification.)
- 2) CPE capability - A letter from your CPE vendor verifying that all of the CPE equipment has been upgraded and fully tested* and is capable of querying and using the modified Phase II ALI data stream. (Other CPE units such as CAD, GIS, etc. may also need upgrades to be able to work with the modified Phase II data.)
- 3) Cost recovery – A citation or a copy of approved funding to cover the costs associated with the deployment of Phase II service.

Given the aggressive implementation schedules that VZW and its contractors must achieve by the end of 2002, we hope you will understand that VZW can only work on

* Or will have upgraded and fully tested the modified Phase II ALI data format along with your CPE two weeks before we commence final activation of your service on [DATE].

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those PSAPs who have demonstrated that they are completely capable of receiving and using Phase II data through the submission of the above identified items.

In order for us to finalize our nationwide deployment schedule, we are requesting that you provide us with the identified documentation within 15 calendar days after the date of this letter. In the event that you do not return your documentation within 15 calendar days, Verizon Wireless will consider your request as incomplete and will not schedule final activation until such time as you complete and document that your PSAP has met the requirements necessary to receive and utilize the Phase II data. This will enable Verizon Wireless to prioritize Phase II activations for those PSAPs that are capable of immediately using the enhanced Phase II information.

We look forward to providing you with Phase II wireless enhanced 911 service. Please contact me if you have any questions or wish to discuss your plans.

Sincerely,

J. F. Buchanan
Contract Negotiator
Verizon Wireless