ride the light SM

Qwest®

Performance Results

Regional

June 2001 - May 2002

June 23, 2002

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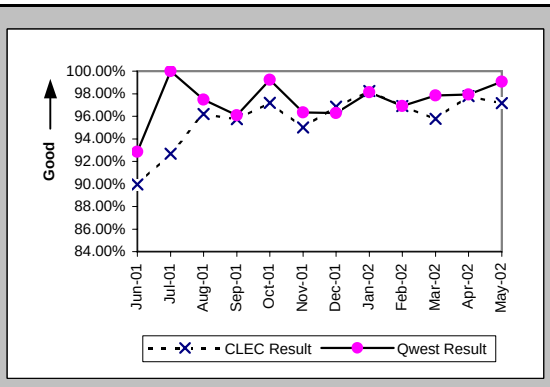
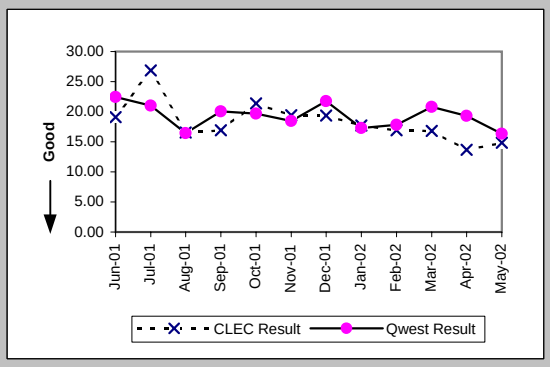
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	179	199	89.95%	30.07%	104	112	92.86%	0.84	-0.49
Jul-01	139	150	92.67%	26.07%	303	303	100.00%	N/A	1.47
Aug-01	127	132	96.21%	19.09%	231	237	97.47%	0.66	-0.6
Sep-01	158	165	95.76%	20.16%	197	205	96.10%	0.15	-0.91
Oct-01	241	248	97.18%	16.56%	263	265	99.25%	1.69	0.03
Nov-01	190	200	95.00%	21.79%	236	245	96.33%	0.67	-0.59
Dec-01	185	191	96.86%	17.44%	233	242	96.28%	-0.32	-1.19
Jan-02	222	226	98.23%	13.19%	105	107	98.13%	-0.06	-1.04
Feb-02	281	290	96.90%	17.34%	125	129	96.90%	-0.08	-1.05
Mar-02	204	213	95.77%	20.12%	91	93	97.85%	0.85	-0.49
Apr-02	266	272	97.79%	14.69%	94	96	97.92%	-0.04	-1.02
May-02	273	281	97.15%	16.63%	106	107	99.07%	1.09	-0.34



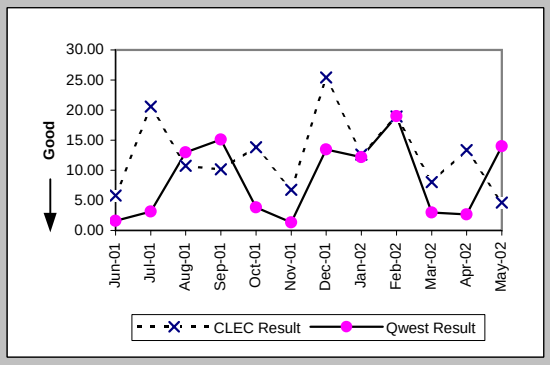
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3805	199	19.12	9.71	2516	112	22.46	-3.06	-2.86
Jul-01	8408	313	26.86	18.05	8519	405	21.03	6.01	2.65
Aug-01	3224	195	16.53	16.38	5378	327	16.45	0.09	-0.94
Sep-01	4140	245	16.90	9.46	8416	420	20.04	-3.45	-3.1
Oct-01	8313	389	21.37	15.71	7923	403	19.66	1.93	0.17
Nov-01	5575	287	19.43	11.68	6910	374	18.48	1.1	-0.33
Dec-01	5358	277	19.34	15.37	6587	303	21.74	-2.6	-2.58
Jan-02	5515	311	17.73	9.76	2333	135	17.28	0.65	-0.6
Feb-02	6052	358	16.91	9.95	2813	158	17.80	-1.12	-1.68
Mar-02	5302	315	16.83	9.86	2332	112	20.82	-3.62	-3.2
Apr-02	4569	334	13.68	6.39	2259	117	19.31	-8.04	-5.89
May-02	4895	330	14.83	7.19	2106	129	16.33	-2.12	-2.29



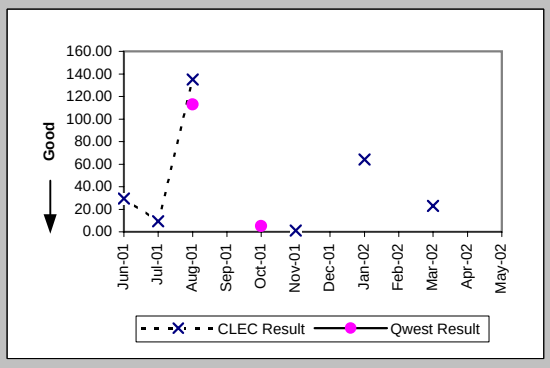
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	104	18	5.78	7.29	13	8	1.62	2.75	0.67
Jul-01	2037	99	20.58	20.14	25	8	3.12	2.75	0.67
Aug-01	354	33	10.73	24.68	286	22	13.00	-0.67	-1.41
Sep-01	427	42	10.17	12.31	393	26	15.12	-1.05	-1.64
Oct-01	1010	73	13.84	15.17	50	13	3.85	1.22	-0.26
Nov-01	650	96	6.77	12.59	183	138	1.33	2.88	0.75
Dec-01	610	24	25.42	26.00	242	18	13.44	1.76	0.07
Jan-02	416	33	12.61	12.05	73	6	12.17	-0.2	-1.12
Feb-02	303	16	18.94	16.72	114	6	19.00	-0.01	-1
Mar-02	177	22	8.05	8.39	9	3	3.00	1.25	-0.24
Apr-02	120	9	13.33	15.15	8	3	2.67	1.19	-0.28
May-02	37	8	4.62	4.27	28	2	14.00	-0.65	-1.39



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

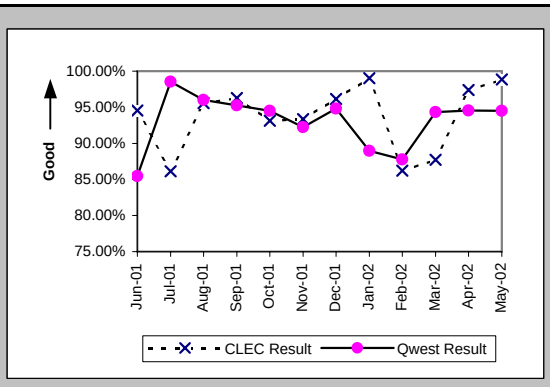
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	59	2	29.50	31.82					
Jul-01	28	3	9.33	2.08					
Aug-01	135	1	135.00		113	1	113.00		
Sep-01									
Oct-01					5	1	5.00		
Nov-01	1	1	1.00						
Dec-01									
Jan-02	64	1	64.00						
Feb-02									
Mar-02	23	1	23.00						
Apr-02									
May-02									



Checklist #1 - Local Interconnection - LIS Installation

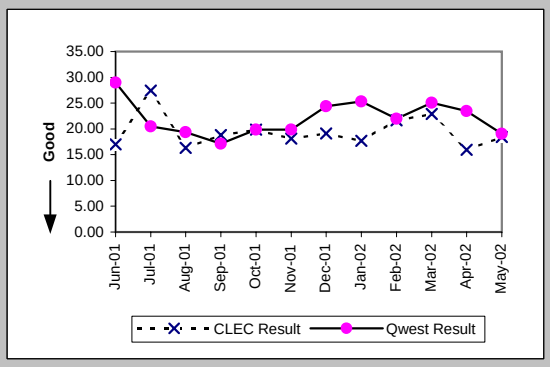
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	52	55	94.55%	22.71%	147	172	85.47%	-1.66	-2.01
Jul-01	31	36	86.11%	34.58%	271	275	98.55%	3.16	0.92
Aug-01	43	45	95.56%	20.61%	264	275	96.00%	0.18	-0.89
Sep-01	52	54	96.30%	18.89%	140	147	95.24%	-0.31	-1.19
Oct-01	68	73	93.15%	25.26%	223	236	94.49%	0.44	-0.73
Nov-01	56	60	93.33%	24.94%	214	232	92.24%	-0.28	-1.17
Dec-01	75	78	96.15%	19.23%	164	173	94.80%	-0.45	-1.27
Jan-02	100	101	99.01%	9.90%	105	118	88.98%	-2.36	-2.44
Feb-02	50	58	86.21%	34.48%	86	98	87.76%	0.27	-0.83
Mar-02	50	57	87.72%	32.82%	83	88	94.32%	1.35	-0.18
Apr-02	111	114	97.37%	16.01%	87	92	94.57%	-0.88	-1.54
May-02	87	88	98.86%	10.60%	120	127	94.49%	-1.38	-1.84



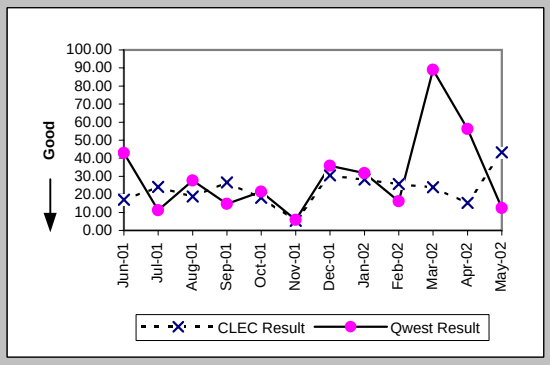
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	934	55	16.98	13.49	4982	172	28.97	-2.29	-2.39
Jul-01	1894	69	27.45	21.48	8199	400	20.50	0.98	-0.4
Aug-01	1110	68	16.32	13.86	8260	426	19.39	-1.31	-1.8
Sep-01	1596	85	18.78	20.16	4207	246	17.10	0.62	-0.62
Oct-01	2541	128	19.85	13.79	6252	315	19.85	0	-1
Nov-01	1651	91	18.14	12.01	6946	350	19.85	-1	-1.61
Dec-01	2120	111	19.10	13.32	5947	244	24.37	-1.33	-1.81
Jan-02	2455	139	17.66	14.26	4689	185	25.35	-3.14	-2.91
Feb-02	1753	81	21.64	19.61	2900	132	21.97	-0.17	-1.11
Mar-02	2315	101	22.92	15.71	3286	131	25.08	-0.32	-1.2
Apr-02	2187	137	15.96	6.24	3542	151	23.46	-2.07	-2.26
May-02	1917	104	18.43	12.65	3244	170	19.08	-0.76	-1.46



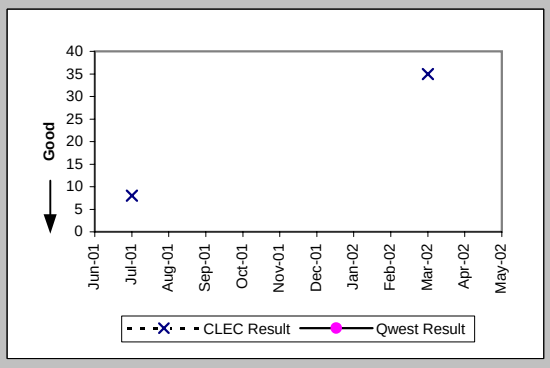
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	51	3	17.00	17.44	1072	25	42.88	-0.52	-1.32
Jul-01	484	20	24.20	24.21	267	24	11.12	1.34	-0.18
Aug-01	188	10	18.80	29.22	994	36	27.61	-0.51	-1.31
Sep-01	345	13	26.54	31.64	369	25	14.76	1.17	-0.29
Oct-01	415	23	18.04	16.72	687	32	21.47	-0.46	-1.28
Nov-01	184	35	5.26	13.87	800	136	5.88	-0.18	-1.11
Dec-01	274	9	30.44	31.33	897	25	35.88	-0.14	-1.09
Jan-02	339	12	28.25	37.85	698	22	31.73	-0.21	-1.13
Feb-02	464	18	25.78	22.87	321	20	16.05	1.11	-0.32
Mar-02	358	15	23.87	24.45	712	8	89.00	-0.75	-1.46
Apr-02	61	4	15.25	16.11	506	9	56.22	-0.58	-1.35
May-02	173	4	43.25	27.29	111	9	12.33	2.14	0.3



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

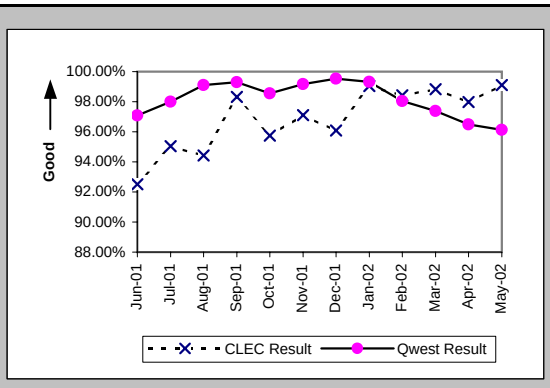
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	35	1	35.00						
Apr-02									
May-02									



Checklist #1 - Local Interconnection - LIS Installation

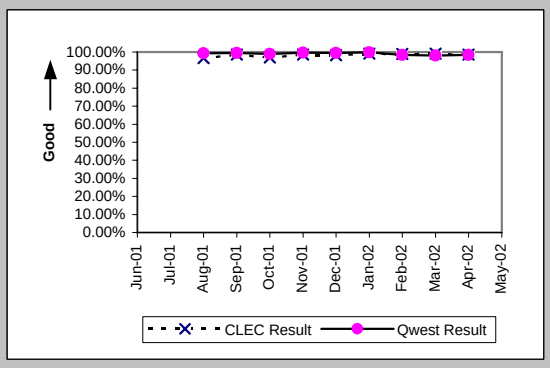
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	346	374	92.51%	26.32%	333	343	97.08%	2.73	0.66
Jul-01	384	404	95.05%	21.69%	588	600	98.00%	2.54	0.54
Aug-01	305	323	94.43%	22.94%	772	779	99.10%	4.22	1.56
Sep-01	292	297	98.32%	12.87%	705	710	99.30%	1.35	-0.18
Oct-01	406	424	95.75%	20.16%	682	692	98.55%	2.78	0.69
Nov-01	435	448	97.10%	16.79%	715	721	99.17%	2.58	0.57
Dec-01	368	383	96.08%	19.40%	633	636	99.53%	3.74	1.27
Jan-02	415	419	99.05%	9.72%	431	434	99.31%	0.4	-0.75
Feb-02	438	445	98.43%	12.44%	299	305	98.03%	-0.38	-1.23
Mar-02	423	428	98.83%	10.75%	260	267	97.38%	-1.17	-1.71
Apr-02	435	444	97.97%	14.09%	247	256	96.48%	-1.03	-1.63
May-02	449	453	99.12%	9.36%	273	284	96.13%	-2.05	-2.24



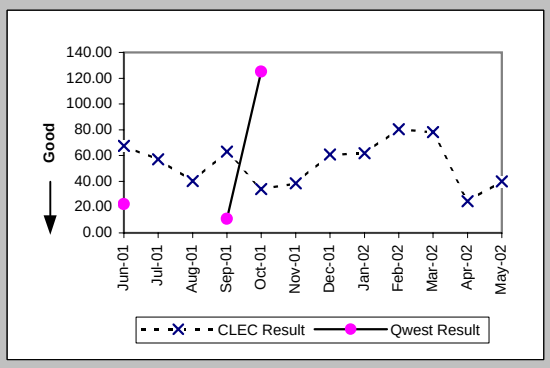
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	312	323	96.59%	18.14%	774	779	99.36%	3.13	0.9
Sep-01	293	297	98.65%	11.53%	706	710	99.44%	1.21	-0.27
Oct-01	411	424	96.93%	17.24%	685	692	98.99%	2.4	0.46
Nov-01	442	448	98.66%	11.50%	718	721	99.58%	1.66	0.01
Dec-01	376	383	98.17%	13.40%	633	636	99.53%	2	0.22
Jan-02	415	419	99.05%	9.72%	433	434	99.77%	1.28	-0.22
Feb-02	440	445	98.88%	10.54%	300	305	98.36%	-0.55	-1.33
Mar-02	424	428	99.07%	9.62%	262	267	98.13%	-0.89	-1.54
Apr-02	438	444	98.65%	11.55%	252	256	98.44%	-0.22	-1.13
May-02									



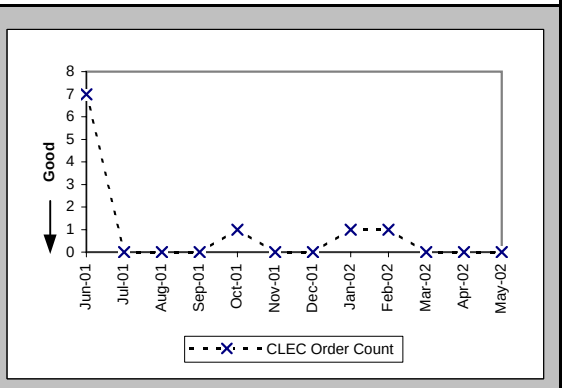
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4938	73	67.64	95.49	178	8	22.25	1.48	-0.1
Jul-01	1828	32	57.12	82.99					
Aug-01	1489	37	40.24	73.60					
Sep-01	1641	26	63.12	87.64	33	3	11.00	1.67	0.02
Oct-01	1193	35	34.09	51.87	125	1	125.00		
Nov-01	961	25	38.44	60.60					
Dec-01	851	14	60.79	64.59					
Jan-02	866	14	61.86	63.02					
Feb-02	884	11	80.36	77.09					
Mar-02	939	12	78.25	86.09					
Apr-02	196	8	24.50	21.41					
May-02	280	7	40.00	43.18					



Checklist #1 - Local Interconnection - LIS Installation

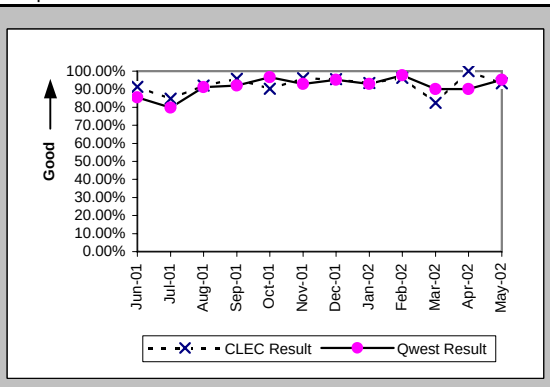
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	7
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0



Checklist #1 - Local Interconnection - LIS Repair

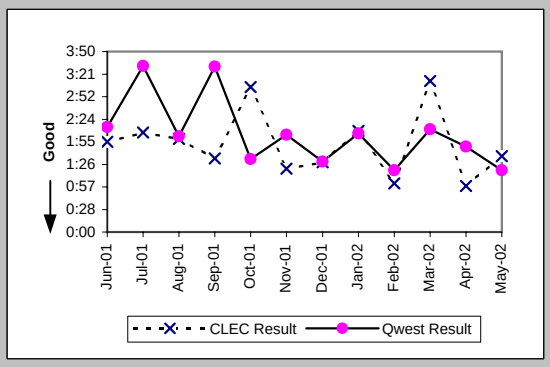
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	148	162	91.36%	28.10%	100	117	85.47%	-1.38	-1.84
Jul-01	134	158	84.81%	35.89%	63	79	79.75%	-0.91	-1.56
Aug-01	114	124	91.94%	27.23%	72	79	91.14%	-0.19	-1.12
Sep-01	113	118	95.76%	20.14%	57	62	91.94%	-0.9	-1.54
Oct-01	92	102	90.20%	29.74%	58	60	96.67%	1.52	-0.08
Nov-01	74	77	96.10%	19.35%	53	57	92.98%	-0.7	-1.43
Dec-01	65	68	95.59%	20.54%	40	42	95.24%	-0.08	-1.05
Jan-02	113	121	93.39%	24.85%	39	42	92.86%	-0.12	-1.07
Feb-02	159	165	96.36%	18.72%	42	43	97.67%	0.28	-0.83
Mar-02	61	74	82.43%	38.05%	54	60	90.00%	1.23	-0.25
Apr-02	82	82	100.00%	0.00%	63	70	90.00%	-2.05	-2.25
May-02	83	89	93.26%	25.07%	60	63	95.24%	0.45	-0.72



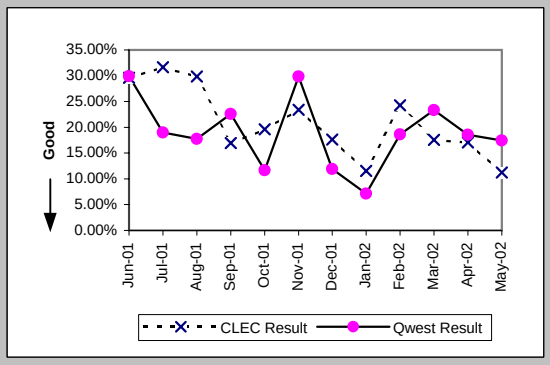
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	310:54	162	1:55	2:42	261:31	117	2:14	-0.96	-1.59
Jul-01	335:01	158	2:07	3:25	279:02	79	3:32	-1.08	-1.66
Aug-01	245:58	124	1:59	4:30	161:04	79	2:02	-0.18	-1.11
Sep-01	185:50	118	1:34	2:47	218:08	62	3:31	-0.8	-1.49
Oct-01	315:17	102	3:05	8:14	93:22	60	1:33	2.88	0.75
Nov-01	103:34	77	1:21	2:05	117:44	57	2:04	-0.71	-1.43
Dec-01	100:44	68	1:29	2:52	62:43	42	1:30	-0.02	-1.01
Jan-02	260:39	121	2:09	6:19	87:54	42	2:06	-0.15	-1.09
Feb-02	170:25	165	1:02	1:14	56:41	43	1:19	-1.3	-1.79
Mar-02	237:55	74	3:13	7:00	130:44	60	2:11	1.09	-0.34
Apr-02	80:31	82	0:59	0:51	126:43	70	1:49	-2.13	-2.29
May-02	144:21	89	1:37	2:26	83:28	63	1:19	0.94	-0.43



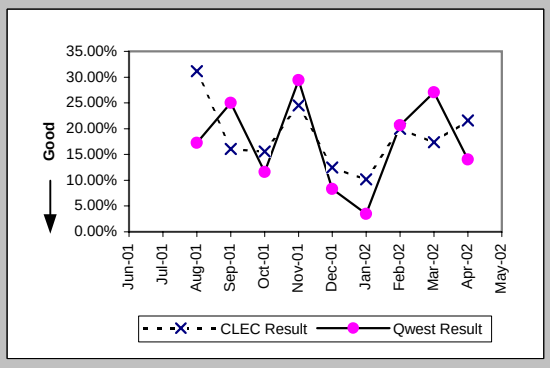
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	48	162	29.63%	45.66%	35	117	29.91%	-0.05	-1.03
Jul-01	50	158	31.65%	46.51%	15	79	18.99%	2.03	0.24
Aug-01	37	124	29.84%	45.76%	14	79	17.72%	1.95	0.18
Sep-01	20	118	16.95%	37.52%	14	62	22.58%	-0.86	-1.52
Oct-01	20	102	19.61%	39.70%	7	60	11.67%	1.3	-0.21
Nov-01	18	77	23.38%	42.32%	17	57	29.82%	-0.81	-1.49
Dec-01	12	68	17.65%	38.12%	5	42	11.90%	0.78	-0.53
Jan-02	14	121	11.57%	31.99%	3	42	7.14%	0.77	-0.53
Feb-02	40	165	24.24%	42.86%	8	43	18.60%	0.76	-0.54
Mar-02	13	74	17.57%	38.05%	14	60	23.33%	-0.78	-1.48
Apr-02	14	82	17.07%	37.63%	13	70	18.57%	-0.24	-1.14
May-02	10	89	11.24%	31.58%	11	63	17.46%	-1	-1.61



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

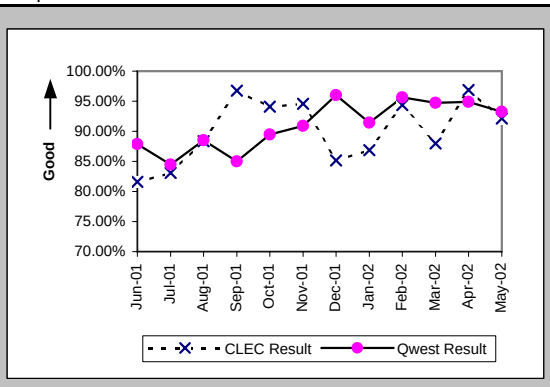
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	1.91	0.16
Sep-01	13	81	16.05%	36.71%	12	48	25.00%	-1.13	-1.69
Oct-01	12	77	15.58%	36.27%	5	43	11.63%	0.56	-0.66
Nov-01	13	53	24.53%	43.03%	10	34	29.41%	-0.49	-1.3
Dec-01	6	48	12.50%	33.07%	2	24	8.33%	0.37	-0.78
Jan-02	10	98	10.20%	30.27%	1	29	3.45%	1.1	-0.33
Feb-02	26	130	20.00%	40.00%	6	29	20.69%	-0.08	-1.05
Mar-02	8	46	17.39%	37.90%	10	37	27.03%	-0.98	-1.6
Apr-02	11	51	21.57%	41.13%	7	50	14.00%	0.96	-0.42
May-02									



Checklist #1 - Local Interconnection - LIS Repair

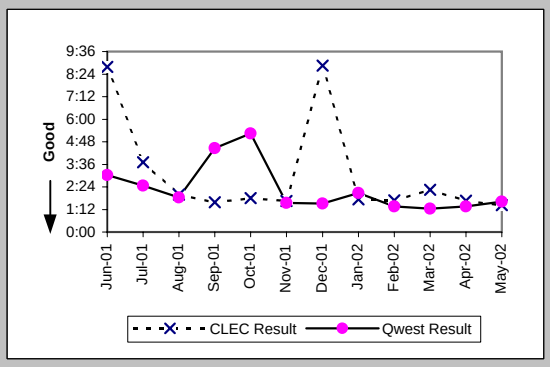
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	31	38	81.58%	38.77%	58	66	87.88%	0.85	-0.48
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	0.22	-0.87
Aug-01	38	43	88.37%	32.06%	54	61	88.52%	0	-1
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84
Oct-01	32	34	94.12%	23.53%	34	38	89.47%	-0.64	-1.39
Nov-01	35	37	94.59%	22.61%	40	44	90.91%	-0.57	-1.35
Dec-01	23	27	85.19%	35.52%	24	25	96.00%	1.24	-0.25
Jan-02	33	38	86.84%	33.80%	32	35	91.43%	0.56	-0.66
Feb-02	50	53	94.34%	23.11%	22	23	95.65%	0.04	-0.97
Mar-02	22	25	88.00%	32.50%	36	38	94.74%	0.89	-0.46
Apr-02	31	32	96.88%	17.40%	37	39	94.87%	-0.38	-1.23
May-02	35	38	92.11%	26.97%	55	59	93.22%	0.18	-0.89



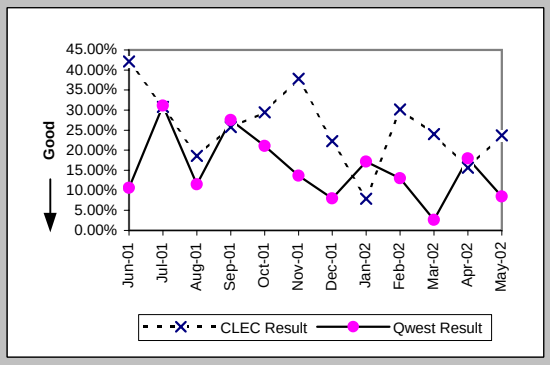
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	333:30	38	8:47	34:24	199:49	66	3:02	1.28	-0.22
Jul-01	241:23	65	3:43	12:15	222:08	90	2:28	1.19	-0.28
Aug-01	85:31	43	1:59	2:41	112:16	61	1:50	0.45	-0.73
Sep-01	49:19	31	1:35	1:13	178:22	40	4:28	-0.75	-1.45
Oct-01	60:58	34	1:48	3:11	199:24	38	5:15	-0.88	-1.53
Nov-01	61:14	37	1:39	2:47	68:20	44	1:33	0.25	-0.85
Dec-01	239:06	27	8:51	25:48	37:43	25	1:31	1.44	-0.12
Jan-02	65:53	38	1:44	1:53	73:05	35	2:05	-0.4	-1.25
Feb-02	89:21	53	1:41	3:49	31:33	23	1:22	0.09	-0.95
Mar-02	56:12	25	2:15	3:22	47:28	38	1:15	0.83	-0.49
Apr-02	53:34	32	1:40	1:36	53:20	39	1:22	0.81	-0.51
May-02	54:10	38	1:26	1:27	95:43	59	1:37	-0.47	-1.29



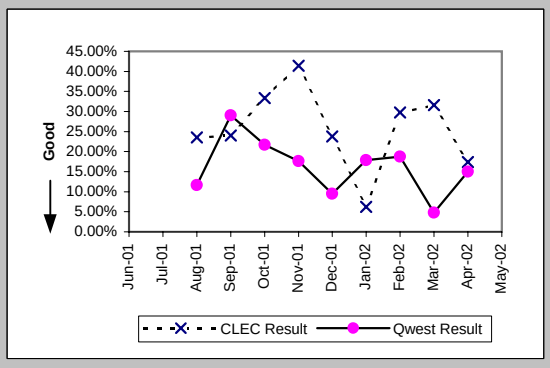
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	16	38	42.11%	49.37%	7	66	10.61%	3.58	1.18
Jul-01	20	65	30.77%	46.15%	28	90	31.11%	-0.05	-1.03
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	0.99	-0.4
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	-0.16	-1.1
Oct-01	10	34	29.41%	45.56%	8	38	21.05%	0.79	-0.52
Nov-01	14	37	37.84%	48.50%	6	44	13.64%	2.47	0.5
Dec-01	6	27	22.22%	41.57%	2	25	8.00%	1.36	-0.17
Jan-02	3	38	7.89%	26.97%	6	35	17.14%	-1.05	-1.64
Feb-02	16	53	30.19%	45.91%	3	23	13.04%	1.58	-0.04
Mar-02	6	25	24.00%	42.71%	1	38	2.63%	2.44	0.48
Apr-02	5	32	15.63%	36.31%	7	39	17.95%	-0.25	-1.15
May-02	9	38	23.68%	42.51%	5	59	8.47%	1.99	0.21



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

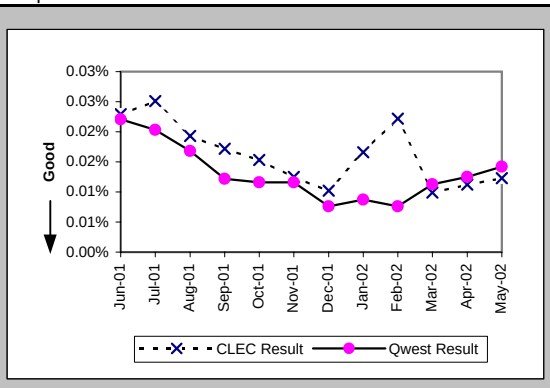
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	5	43	11.63%	1.34	-0.18
Sep-01	6	25	24.00%	42.71%	9	31	29.03%	-0.41	-1.25
Oct-01	8	24	33.33%	47.14%	5	23	21.74%	0.84	-0.49
Nov-01	12	29	41.38%	49.25%	6	34	17.65%	2.03	0.24
Dec-01	5	21	23.81%	42.59%	2	21	9.52%	1.05	-0.36
Jan-02	2	32	6.25%	24.21%	5	28	17.86%	-1.17	-1.71
Feb-02	14	47	29.79%	45.73%	3	16	18.75%	0.81	-0.51
Mar-02	6	19	31.58%	46.48%	1	21	4.76%	2.08	0.27
Apr-02	4	23	17.39%	37.90%	3	20	15.00%	0.12	-0.93
May-02									



Checklist #1 - Local Interconnection - LIS Repair

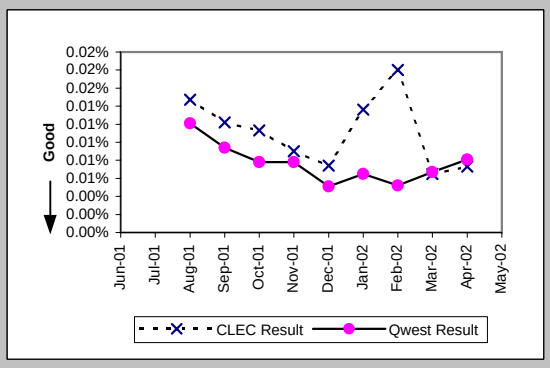
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	200	872587	0.02%	1.51%	183	827477	0.02%	0.35	-0.79
Jul-01	223	889073	0.03%	1.58%	169	830632	0.02%	2.18	0.32
Aug-01	167	865548	0.02%	1.39%	140	832725	0.02%	1.25	-0.24
Sep-01	149	866997	0.02%	1.31%	102	838820	0.01%	2.98	0.81
Oct-01	136	890149	0.02%	1.24%	98	846799	0.01%	2.27	0.38
Nov-01	114	913315	0.01%	1.12%	101	869808	0.01%	0.54	-0.67
Dec-01	95	933824	0.01%	1.01%	67	877674	0.01%	1.96	0.19
Jan-02	159	955150	0.02%	1.29%	77	880307	0.01%	5.72	2.48
Feb-02	218	980611	0.02%	1.49%	66	863078	0.01%	11.3	5.87
Mar-02	99	1001699	0.01%	0.99%	98	870344	0.01%	-0.89	-1.54
Apr-02	114	1017916	0.01%	1.06%	109	868679	0.01%	-0.82	-1.5
May-02	127	1032647	0.01%	1.11%	122	856975	0.01%	-1.11	-1.68



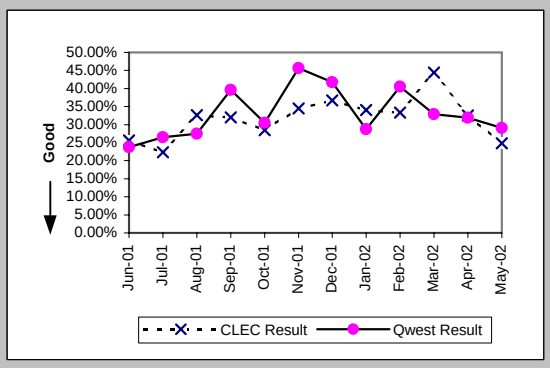
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	127	865548	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
Sep-01	106	866997	0.01%	1.11%	79	838820	0.01%	1.89	0.15
Oct-01	101	890149	0.01%	1.07%	66	846799	0.01%	2.65	0.61
Nov-01	82	913315	0.01%	0.95%	68	869808	0.01%	0.88	-0.47
Dec-01	69	933824	0.01%	0.86%	45	877674	0.01%	2.12	0.29
Jan-02	130	955150	0.01%	1.17%	57	880307	0.01%	6	2.65
Feb-02	177	980611	0.02%	1.34%	45	863078	0.01%	12.04	6.32
Mar-02	65	1001699	0.01%	0.81%	58	870344	0.01%	-0.15	-1.09
Apr-02	74	1017916	0.01%	0.85%	70	868679	0.01%	-0.6	-1.37
May-02									



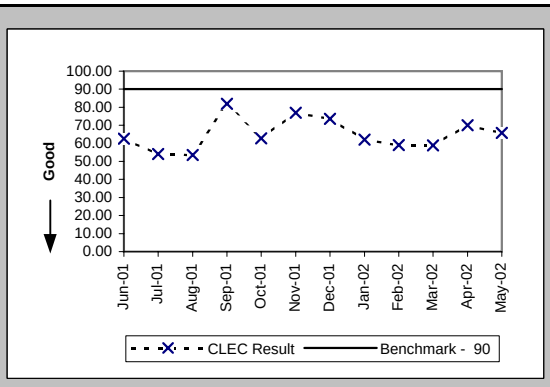
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	69	269	25.65%	43.67%	57	240	23.75%	0.49	-0.7
Jul-01	64	287	22.30%	41.63%	61	230	26.52%	-1.08	-1.66
Aug-01	81	248	32.66%	46.90%	53	193	27.46%	1.17	-0.29
Sep-01	70	219	31.96%	46.63%	67	169	39.65%	-1.53	-1.93
Oct-01	54	190	28.42%	45.10%	43	141	30.50%	-0.41	-1.25
Nov-01	60	174	34.48%	47.53%	85	186	45.70%	-2.13	-2.3
Dec-01	55	150	36.67%	48.19%	48	115	41.74%	-0.83	-1.5
Jan-02	82	241	34.02%	47.38%	31	108	28.70%	0.98	-0.41
Feb-02	109	327	33.33%	47.14%	45	111	40.54%	-1.34	-1.81
Mar-02	79	178	44.38%	49.68%	48	146	32.88%	2.11	0.28
Apr-02	55	169	32.54%	46.85%	51	160	31.88%	0.12	-0.93
May-02	42	169	24.85%	43.22%	50	172	29.07%	-0.86	-1.52

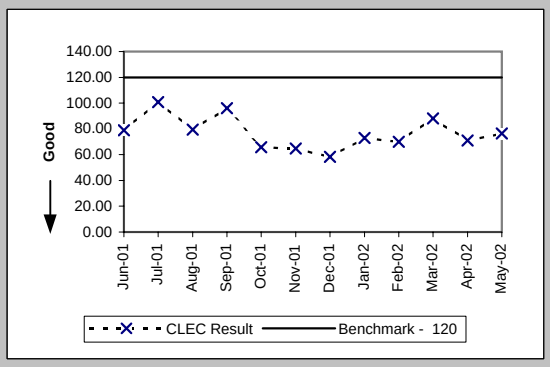


Checklist #1 - Collocation

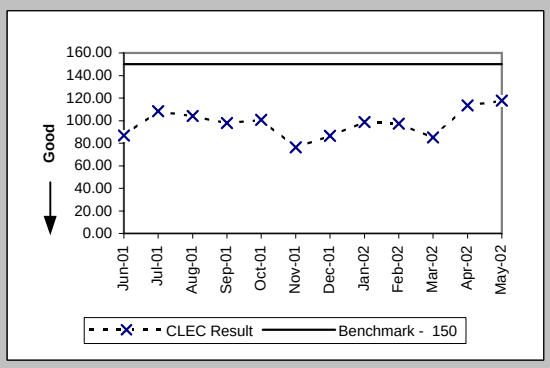
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.98
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06
Jan-02	310	5	62.00	
Feb-02	118	2	59.00	
Mar-02	412	7	58.86	
Apr-02	561	8	70.12	
May-02	855	13	65.77	



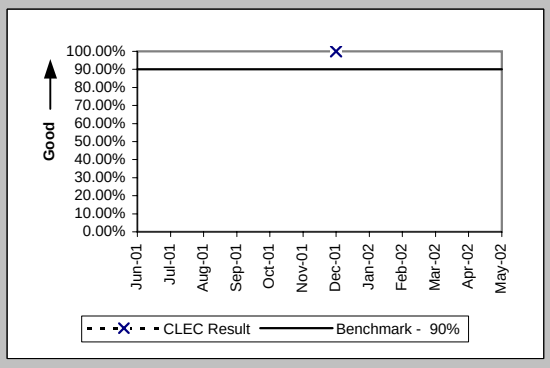
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.09
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.57
Oct-01	394	6	65.67	24.39
Nov-01	324	5	64.80	16.02
Dec-01	350	6	58.33	4.46
Jan-02	438	6	73.00	
Feb-02	210	3	70.00	
Mar-02	176	2	88.00	
Apr-02	213	3	71.00	
May-02	840	11	76.36	



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	1304	15	86.93	26.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04
Oct-01	805	8	100.62	21.19
Nov-01	838	11	76.18	15.25
Dec-01	1039	12	86.58	24.88
Jan-02	395	4	98.75	
Feb-02	584	6	97.33	
Mar-02	426	5	85.20	
Apr-02	567	5	113.40	
May-02	1414	12	117.83	



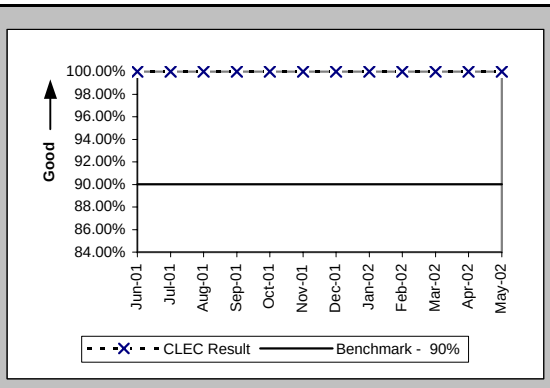
Forcasted Collocations (Percent) (CP-2A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



Checklist #1 - Collocation

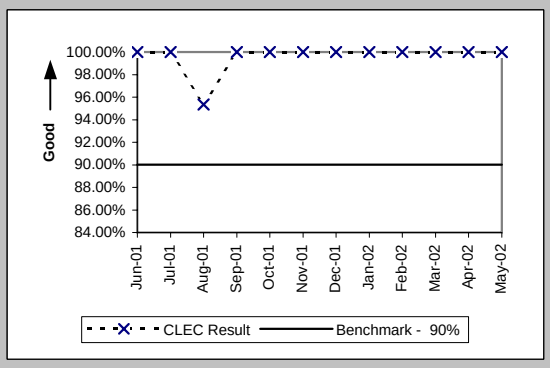
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01	13	13	100.00%	0.00%
Nov-01	7	7	100.00%	0.00%
Dec-01	8	8	100.00%	0.00%
Jan-02	11	11	100.00%	
Feb-02	5	5	100.00%	
Mar-02	9	9	100.00%	
Apr-02	11	11	100.00%	
May-02	24	24	100.00%	



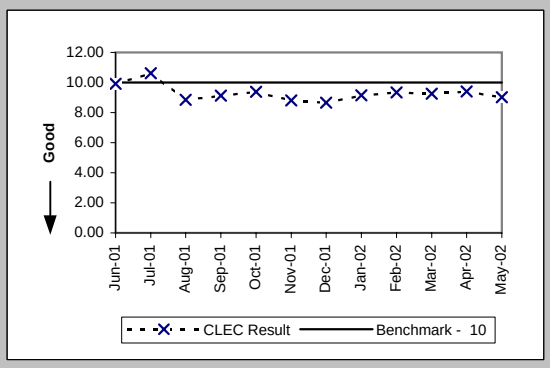
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%
Nov-01	18	18	100.00%	0.00%
Dec-01	28	28	100.00%	0.00%
Jan-02	27	27	100.00%	
Feb-02	23	23	100.00%	
Mar-02	10	10	100.00%	
Apr-02	15	15	100.00%	
May-02	23	23	100.00%	



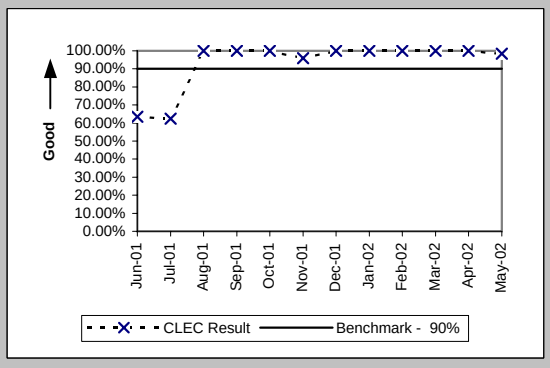
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	216	23	9.39	0.78
Nov-01	132	15	8.80	1.26
Dec-01	225	26	8.65	1.50
Jan-02	357	39	9.15	
Feb-02	196	21	9.33	
Mar-02	315	34	9.26	
Apr-02	329	35	9.40	
May-02	316	35	9.03	



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

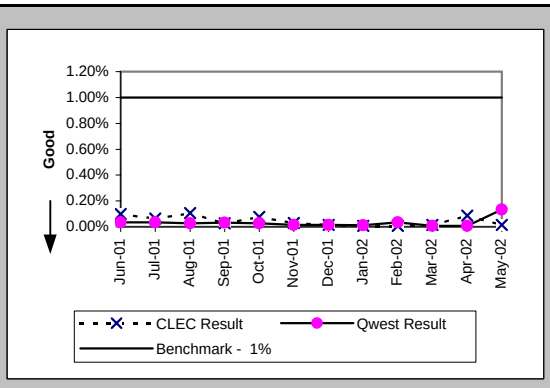
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%
Nov-01	24	25	96.00%	19.60%
Dec-01	28	28	100.00%	0.00%
Jan-02	49	49	100.00%	
Feb-02	31	31	100.00%	
Mar-02	56	56	100.00%	
Apr-02	42	42	100.00%	
May-02	65	66	98.48%	



Checklist #1 - Trunk Blocking

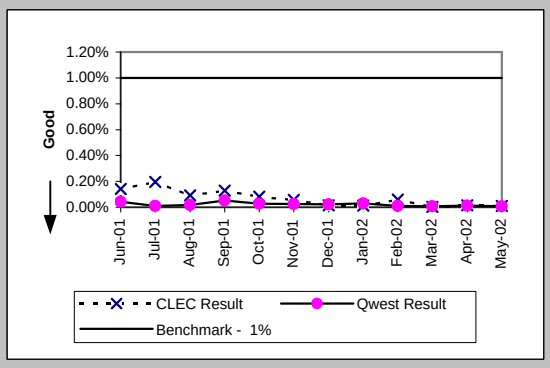
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	129.95	131250	0.10%	0.55%	84.07	236577	0.04%	77.9	46.36
Jul-01	86.52	132714	0.07%	0.58%	82.18	239137	0.03%	25.8	14.69
Aug-01	129.77	122898	0.11%	2.17%	71.46	253345	0.03%	69.72	41.38
Sep-01	33.88	124410	0.03%	0.20%	84.8	256225	0.03%	-4.62	-3.81
Oct-01	94.62	123498	0.08%	1.00%	68.09	258431	0.03%	51.53	30.33
Nov-01	37.16	128514	0.03%	0.24%	37.13	257615	0.01%	32.98	19.05
Dec-01	19.56	134946	0.01%	0.09%	35.04	240799	0.01%	-0.12	-1.07
Jan-02	9.01	128586	0.01%	0.07%	31.99	245265	0.01%	-8.4	-6.1
Feb-02	8.92	134946	0.01%	0.06%	87.09	256302	0.03%	-22.27	-14.54
Mar-02	20.84	142218	0.01%	0.09%	19.56	263670	0.01%	16.46	9.01
Apr-02	121.77	140586	0.09%	0.69%	17.97	258125	0.01%	208.31	125.64
May-02	22.14	153042	0.01%	0.09%	336.85	252233	0.13%	-25.39	-16.44



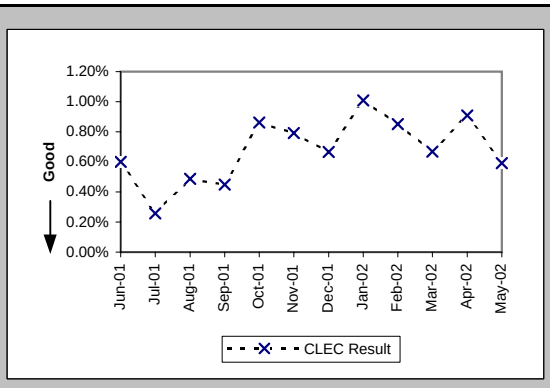
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	88.56	62482	0.14%	0.72%	159.75	381206	0.04%	50.06	29.43
Jul-01	118.35	60418	0.20%	0.81%	43.54	391648	0.01%	254.9	153.97
Aug-01	50.6	55258	0.09%	1.03%	72.27	395546	0.02%	68.5	40.64
Sep-01	82.5	64626	0.13%	1.10%	205.03	395719	0.05%	33.17	19.16
Oct-01	50.07	61498	0.08%	0.49%	105.53	400808	0.03%	34.94	20.24
Nov-01	36	64366	0.06%	0.29%	94.79	400185	0.02%	28.61	16.39
Dec-01	9.44	67282	0.01%	0.13%	99.28	433309	0.02%	-4.17	-3.53
Jan-02	8.01	65890	0.01%	0.09%	125.84	424558	0.03%	-12.63	-8.68
Feb-02	40.87	70089	0.06%	1.03%	44.95	409615	0.01%	104.95	62.81
Mar-02	1.47	75021	0.00%	0.02%	31.25	399757	0.01%	-12.28	-8.46
Apr-02	11.35	73797	0.02%	0.10%	49.54	389773	0.01%	3.44	1.09
May-02	6.88	79126	0.01%	0.22%	26.31	376276	0.01%	3.78	1.3

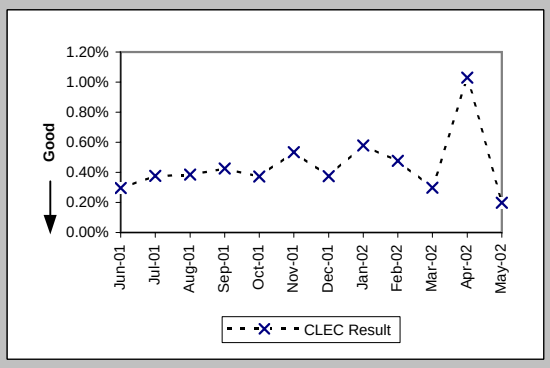


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	809.97	134826	0.60%	4.57%
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.08	126258	0.49%	3.55%
Sep-01	579.92	128898	0.45%	3.71%
Oct-01	1152.68	133626	0.86%	4.22%
Nov-01	1087.75	137490	0.79%	4.79%
Dec-01	951.42	143010	0.67%	4.97%
Jan-02	1442.5	142938	1.01%	5.50%
Feb-02	1263.9	148626	0.85%	4.48%
Mar-02	1001.48	150066	0.67%	4.18%
Apr-02	1342.85	147858	0.91%	4.80%
May-02	942.4	159066	0.59%	3.80%

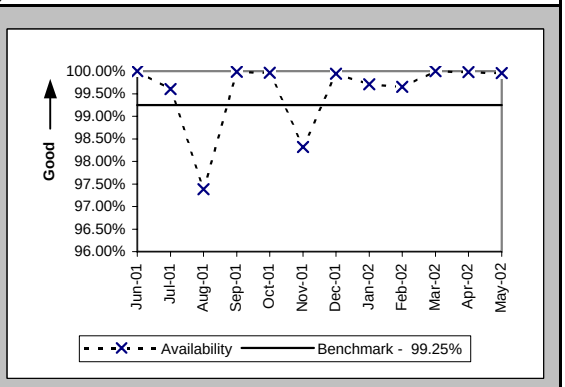


Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	187.91	63682	0.30%	2.03%
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.92	57130	0.38%	3.47%
Sep-01	286.17	67218	0.43%	2.87%
Oct-01	234.38	63106	0.37%	2.67%
Nov-01	362.55	67906	0.53%	3.94%
Dec-01	258.32	69010	0.37%	3.89%
Jan-02	415.05	71793	0.58%	3.83%
Feb-02	359.08	75309	0.48%	3.32%
Mar-02	231.54	77757	0.30%	2.80%
Apr-02	826.49	80205	1.03%	4.74%
May-02	160.58	80830	0.20%	1.71%

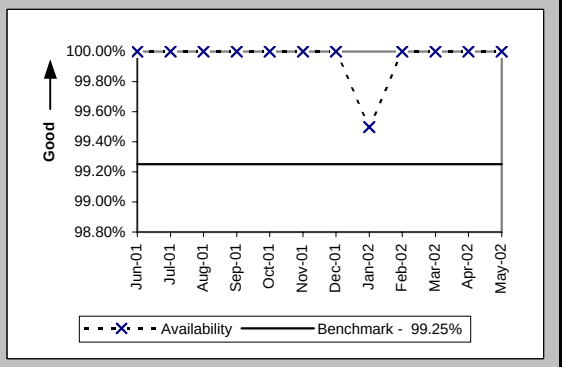


Checklist #2 - Gateway Availability

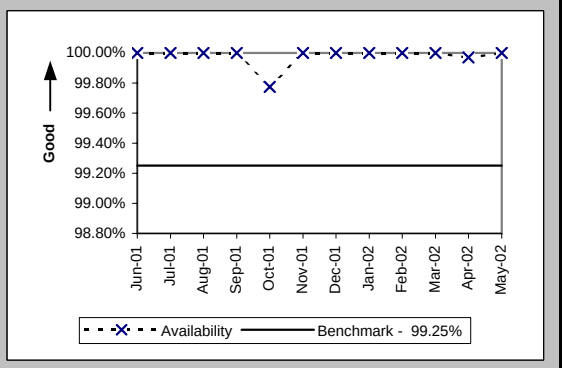
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	
Date	Availability
Jun-01	100.00%
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%



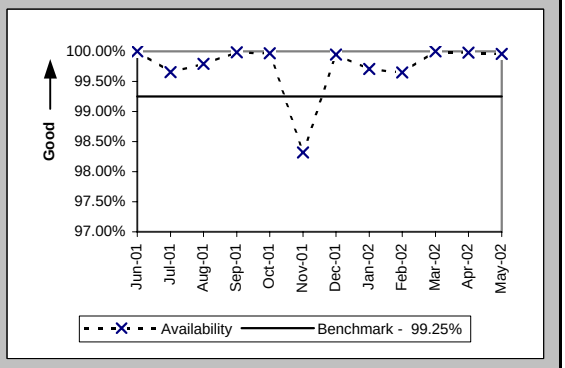
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	
Date	Availability
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	
Date	Availability
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%



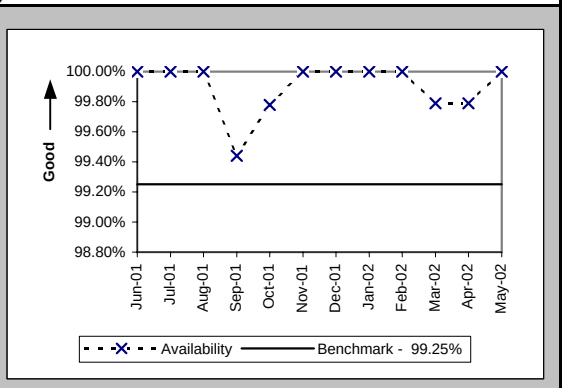
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)	
Date	Availability
Jun-01	100.00%
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%



Checklist #2 - Gateway Availability

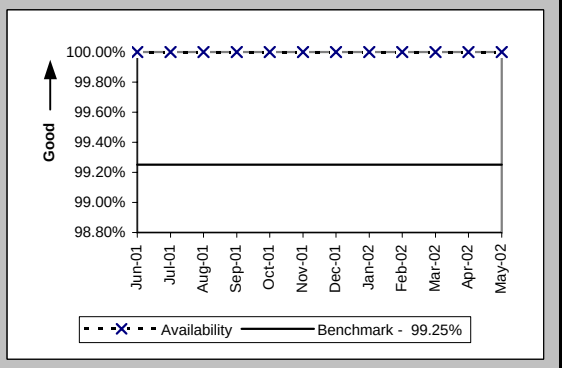
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%



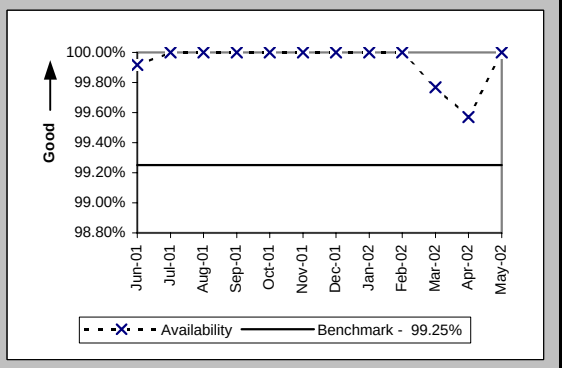
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%



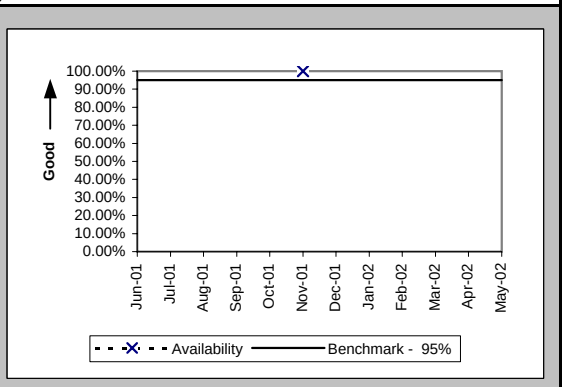
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	

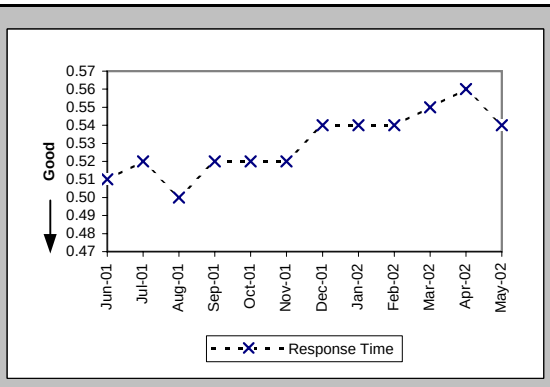


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

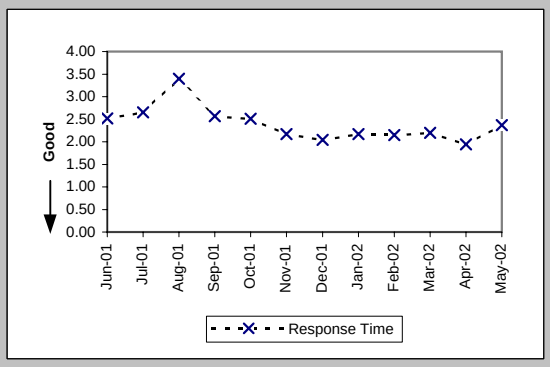
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12



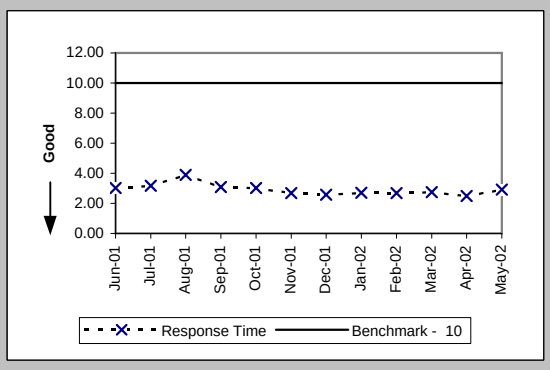
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61



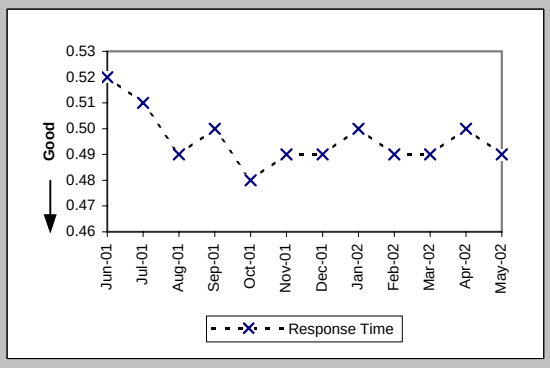
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

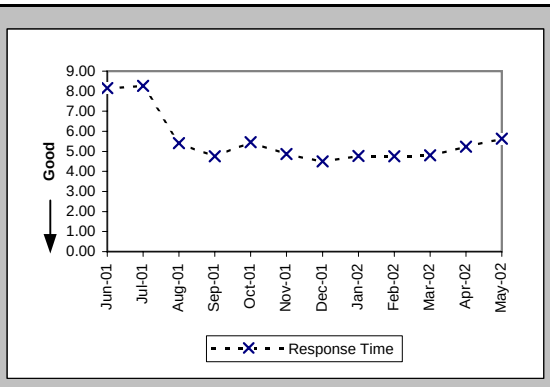
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08



Checklist #2 - Preorder Response Times - IMA

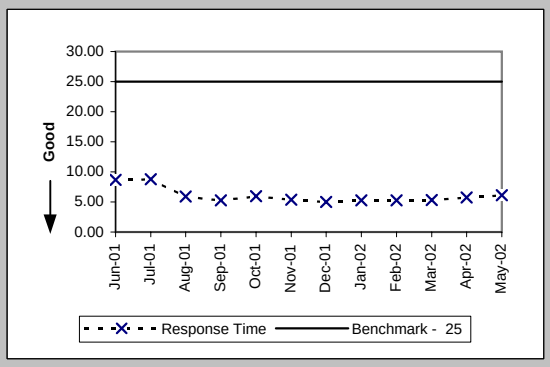
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94



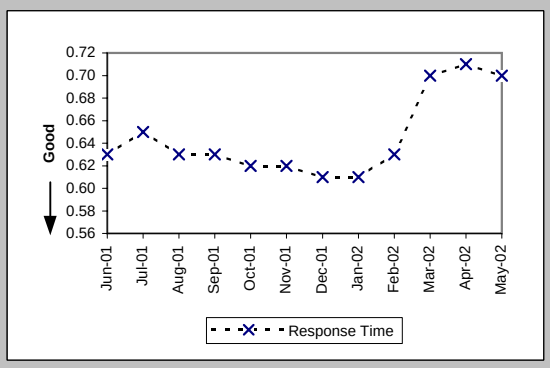
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	



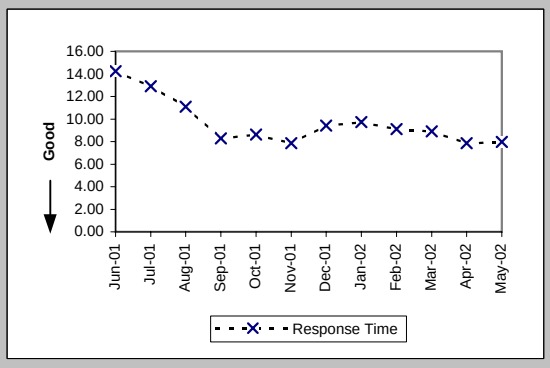
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

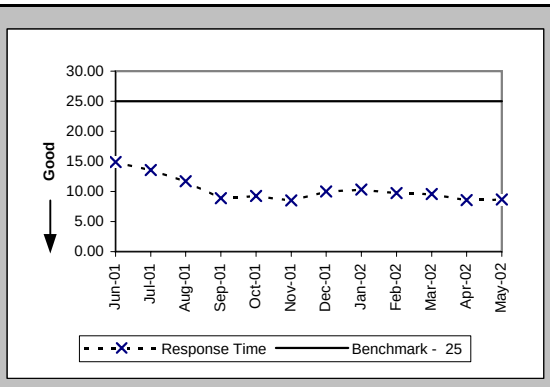
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90



Checklist #2 - Preorder Response Times - IMA

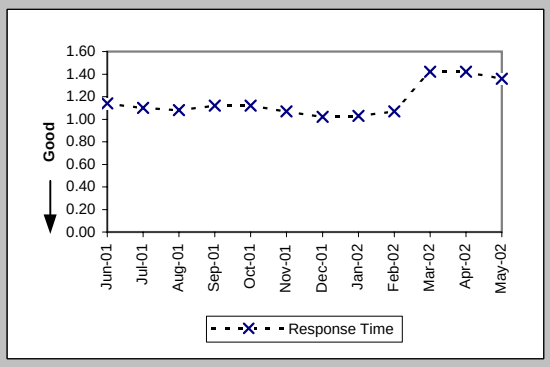
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	



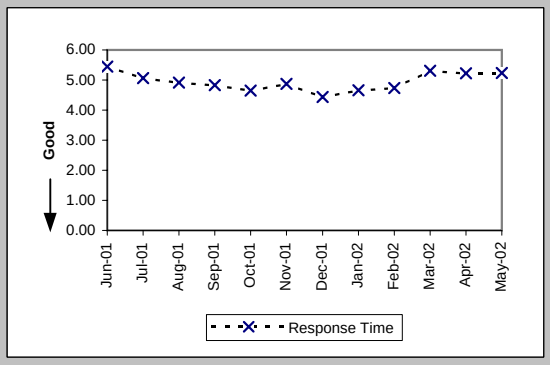
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56



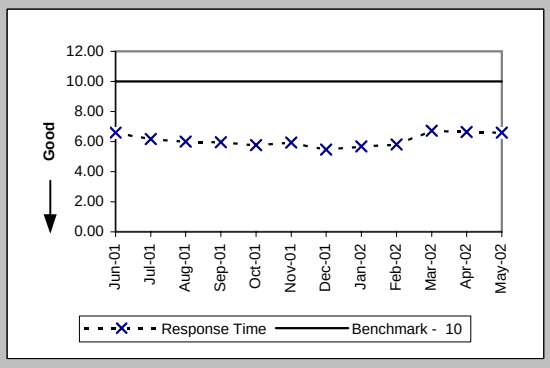
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

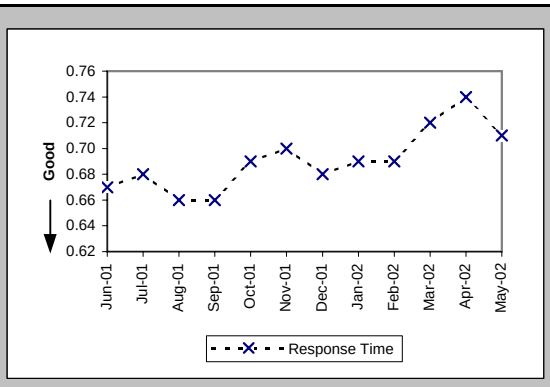
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	



Checklist #2 - Preorder Response Times - IMA

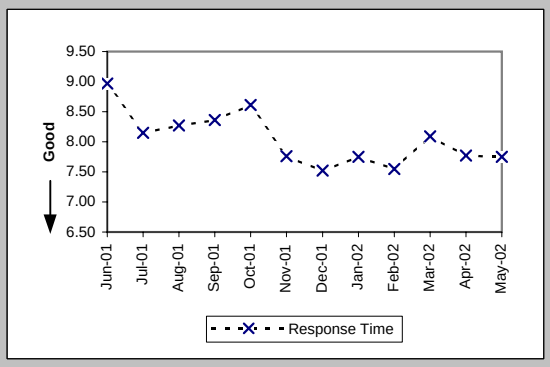
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49



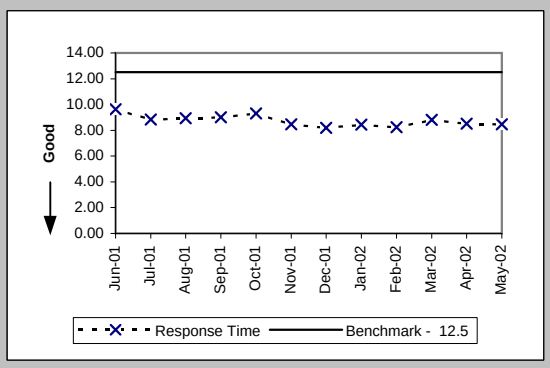
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90



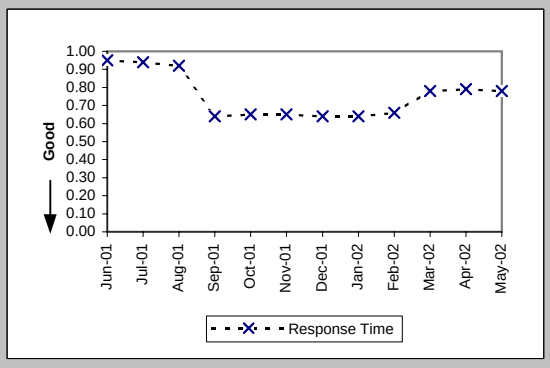
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

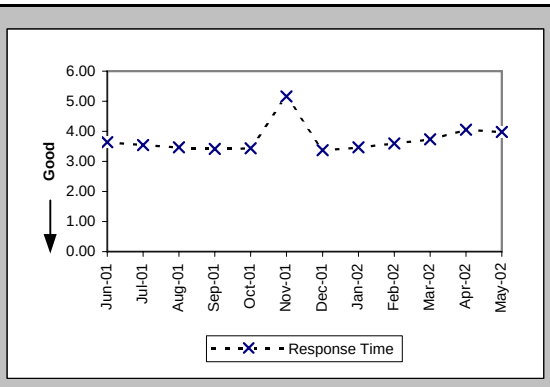
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07



Checklist #2 - Preorder Response Times - IMA

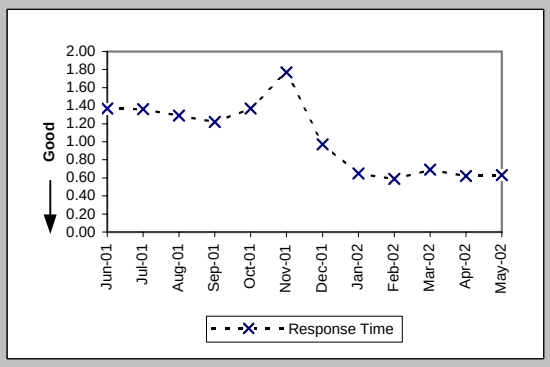
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46



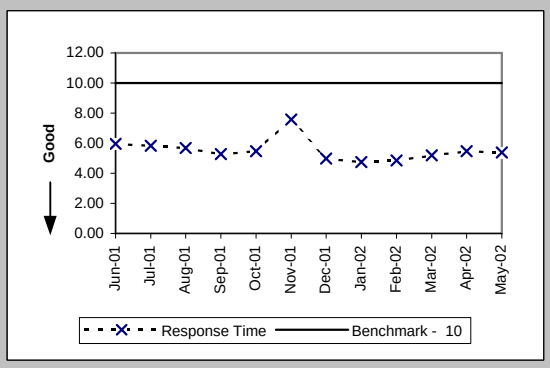
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16



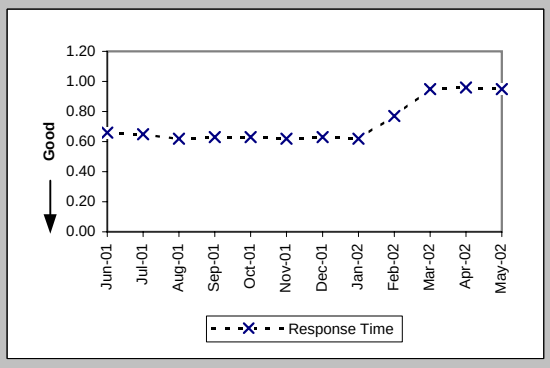
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

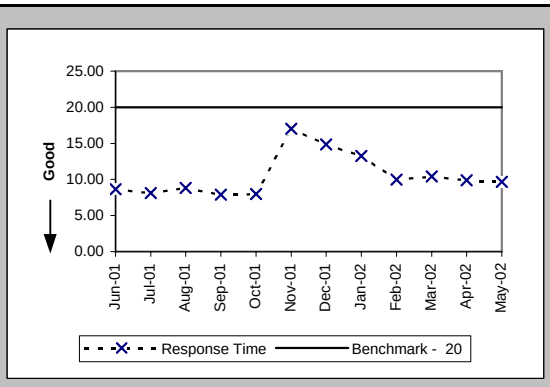
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21



Checklist #2 - Preorder Response Times - IMA

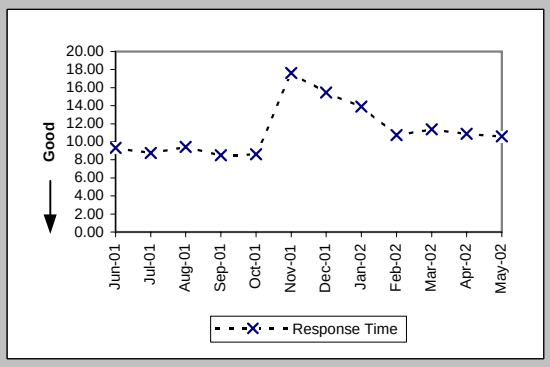
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28



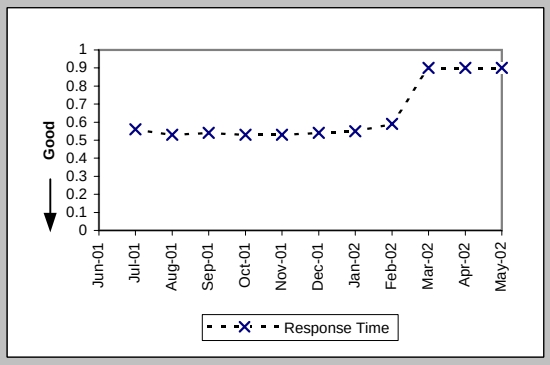
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	



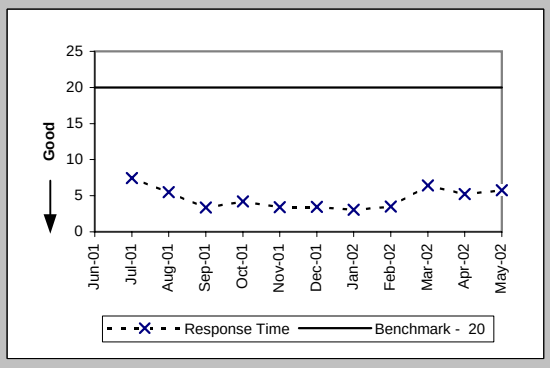
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

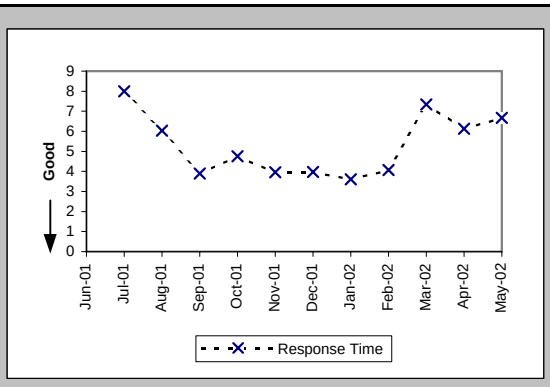
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76



Checklist #2 - Preorder Response Times - IMA

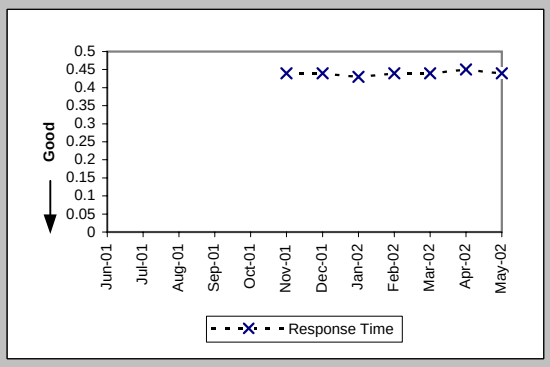
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	



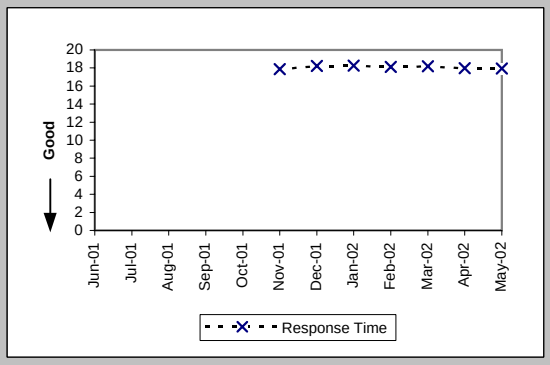
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04



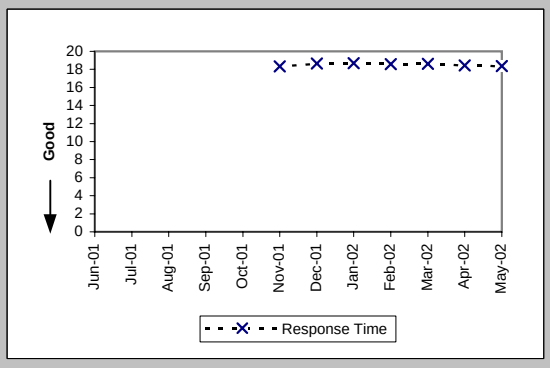
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

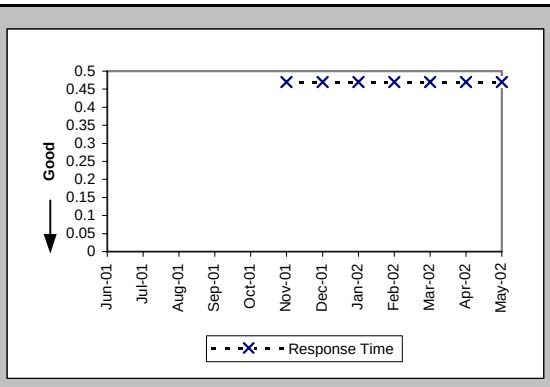
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	



Checklist #2 - Preorder Response Times - IMA

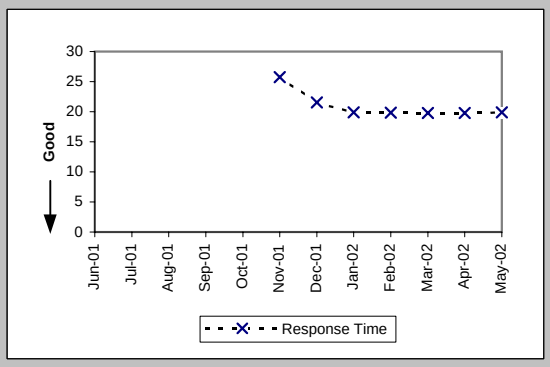
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04



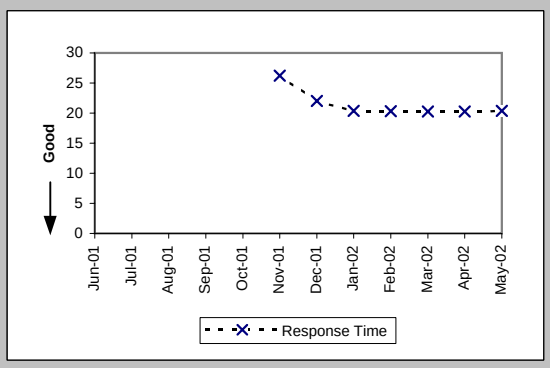
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77



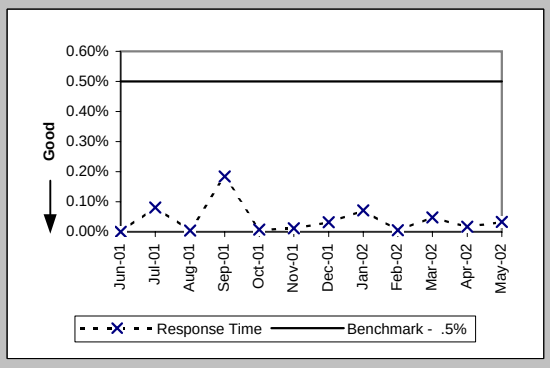
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	



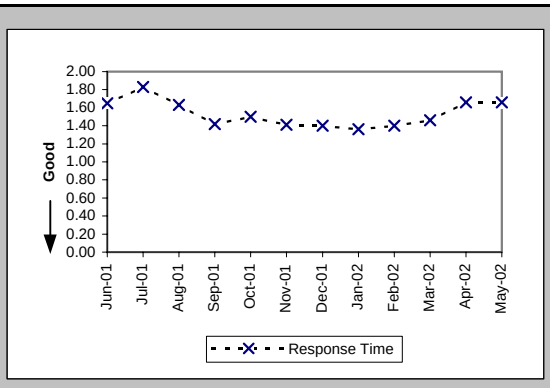
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%



Checklist #2 - Preorder Response Times - IMA

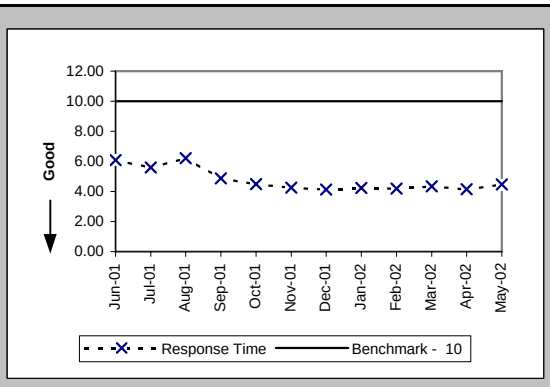
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82



Checklist #2 - Preorder Response Times - EDI

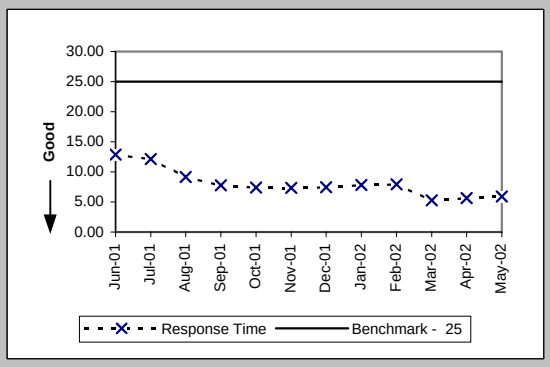
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47



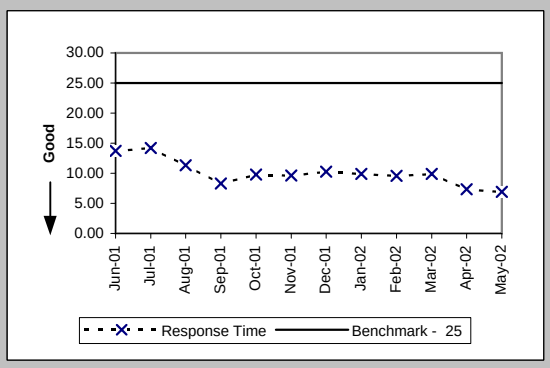
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41



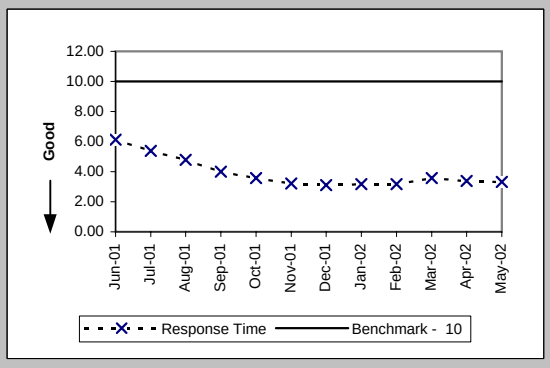
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

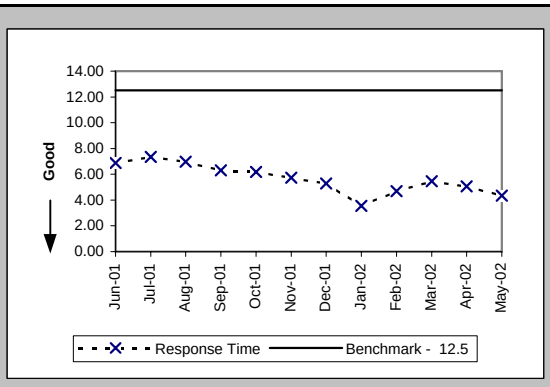
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71



Checklist #2 - Preorder Response Times - EDI

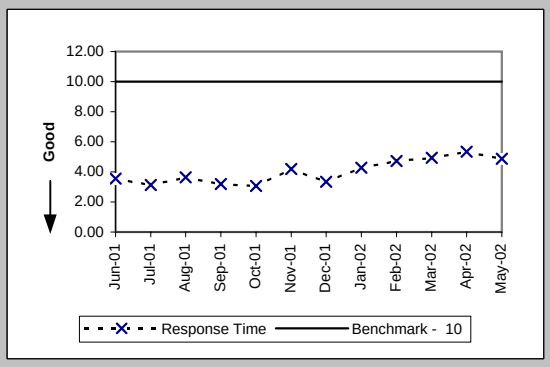
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63



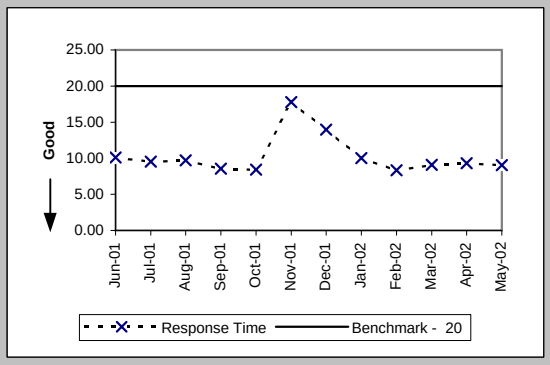
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76



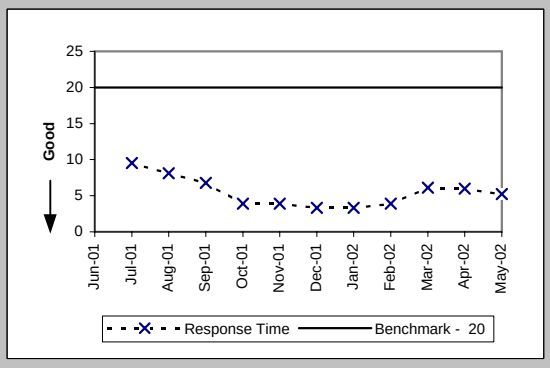
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

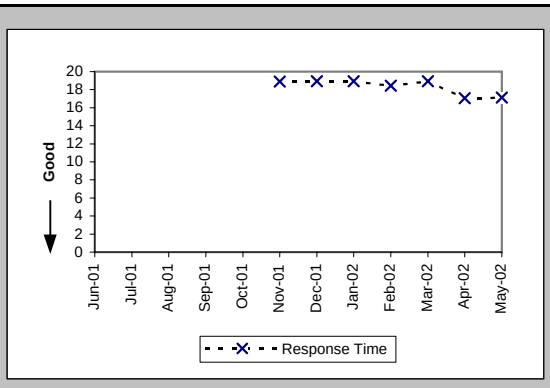
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49



Checklist #2 - Preorder Response Times - EDI

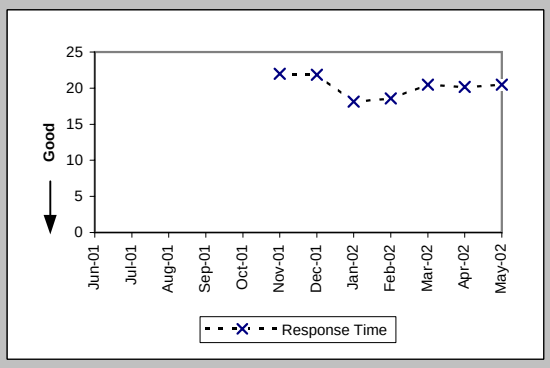
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80



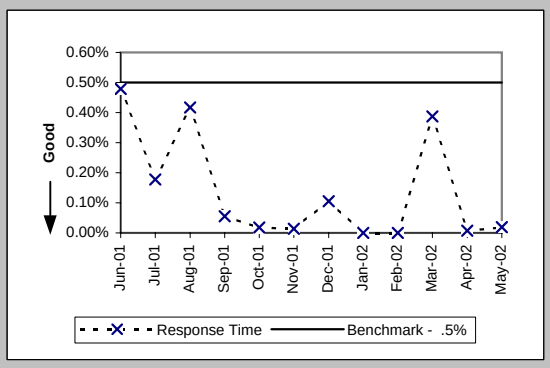
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50



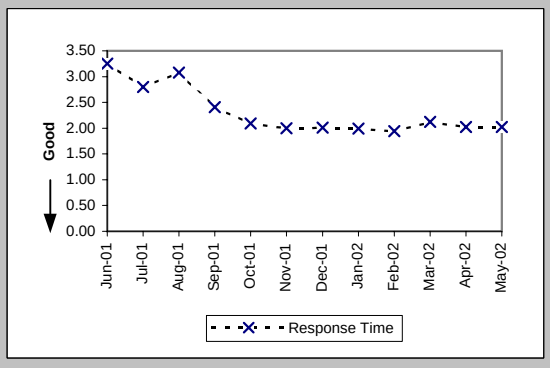
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

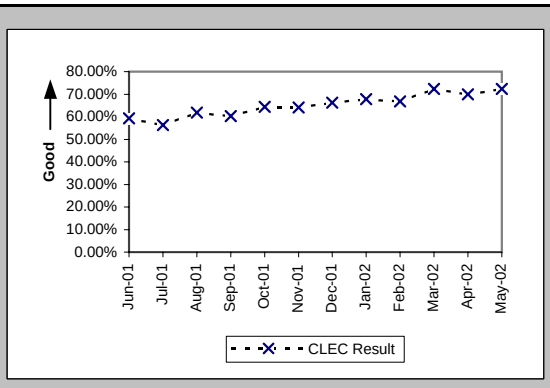
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44



Checklist #2 - Electronic Flow-through - Resale

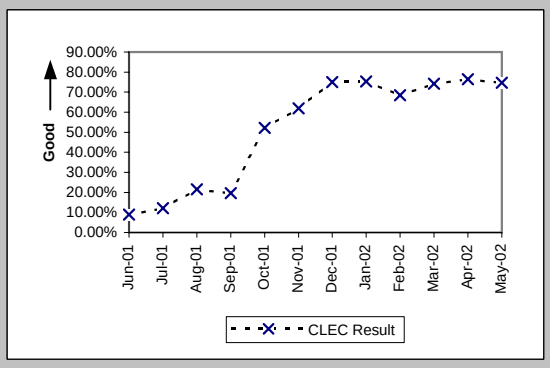
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	22698	38263	59.32%	49.12%
Jul-01	19691	34945	56.35%	49.60%
Aug-01	22002	35549	61.89%	48.57%
Sep-01	14709	24372	60.35%	48.92%
Oct-01	17977	27931	64.36%	47.89%
Nov-01	14153	22057	64.17%	47.95%
Dec-01	14972	22615	66.20%	47.30%
Jan-02	20686	30535	67.75%	46.75%
Feb-02	15843	23717	66.80%	47.09%
Mar-02	19895	27487	72.38%	44.71%
Apr-02	17848	25498	70.00%	45.83%
May-02	20136	27852	72.30%	44.75%



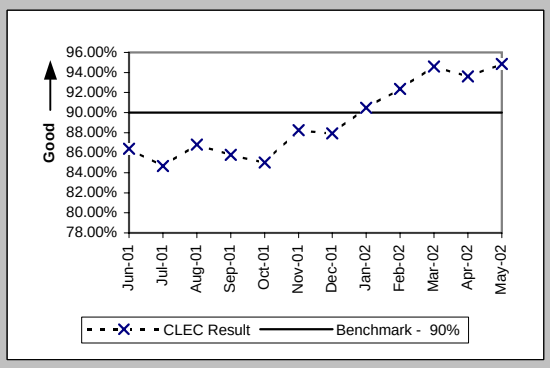
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1014	11423	8.88%	28.44%
Jul-01	1472	12078	12.19%	32.71%
Aug-01	3757	17422	21.56%	41.13%
Sep-01	2553	12969	19.69%	39.76%
Oct-01	3142	6014	52.24%	49.95%
Nov-01	5985	9673	61.87%	48.57%
Dec-01	7710	10282	74.99%	43.31%
Jan-02	9269	12306	75.32%	43.11%
Feb-02	3811	5561	68.53%	46.44%
Mar-02	3691	4976	74.18%	43.77%
Apr-02	4750	6219	76.38%	42.48%
May-02	3351	4486	74.70%	43.47%



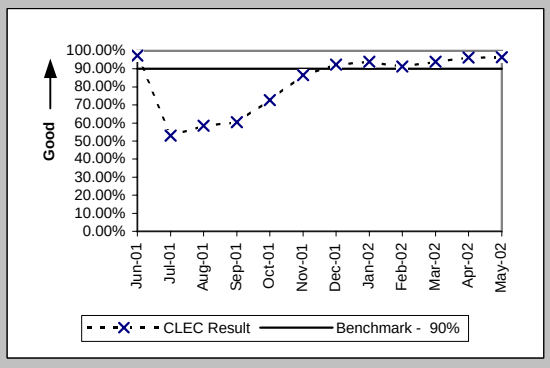
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	22698	26275	86.39%	34.29%
Jul-01	19691	23257	84.67%	36.03%
Aug-01	22002	25347	86.80%	33.85%
Sep-01	14709	17147	85.78%	34.92%
Oct-01	17977	21143	85.03%	35.68%
Nov-01	14153	16041	88.23%	32.23%
Dec-01	14972	17030	87.92%	32.59%
Jan-02	20686	22860	90.49%	29.34%
Feb-02	15843	17156	92.35%	26.58%
Mar-02	19895	21029	94.61%	22.59%
Apr-02	17848	19065	93.62%	24.45%
May-02	20136	21229	94.85%	22.10%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

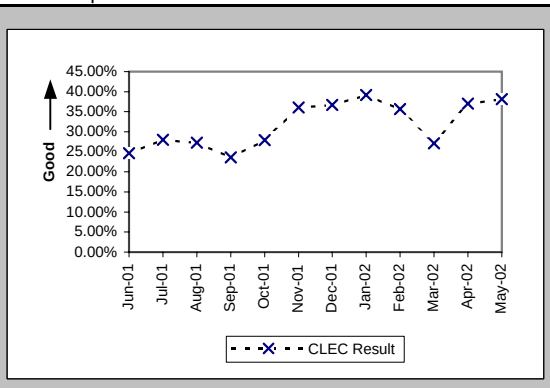
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1014	1042	97.31%	16.17%
Jul-01	1472	2781	52.93%	49.91%
Aug-01	3757	6414	58.58%	49.26%
Sep-01	2553	4218	60.53%	48.88%
Oct-01	3142	4327	72.61%	44.59%
Nov-01	5985	6915	86.55%	34.12%
Dec-01	7710	8345	92.39%	26.51%
Jan-02	9269	9868	93.93%	23.88%
Feb-02	3811	4174	91.30%	28.18%
Mar-02	3691	3928	93.97%	23.81%
Apr-02	4750	4937	96.21%	19.09%
May-02	3351	3475	96.43%	18.55%



Checklist #2 - Electronic Flow-through - Unbundled Loops

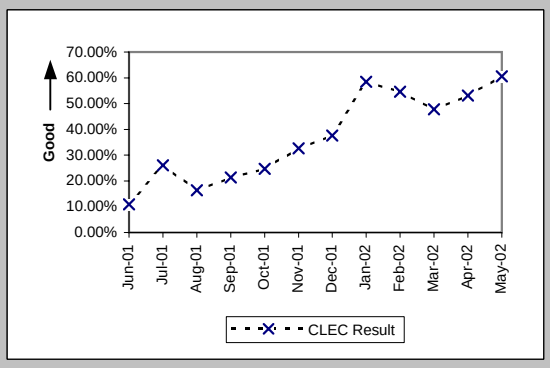
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	2361	9573	24.66%	43.11%
Jul-01	2841	10146	28.00%	44.90%
Aug-01	3061	11232	27.25%	44.53%
Sep-01	2633	11167	23.58%	42.45%
Oct-01	3335	11950	27.91%	44.85%
Nov-01	3806	10551	36.07%	48.02%
Dec-01	3392	9252	36.66%	48.19%
Jan-02	4290	10943	39.20%	48.82%
Feb-02	3467	9716	35.68%	47.91%
Mar-02	3334	12287	27.13%	44.47%
Apr-02	3517	9508	36.99%	48.28%
May-02	3679	9648	38.13%	48.57%



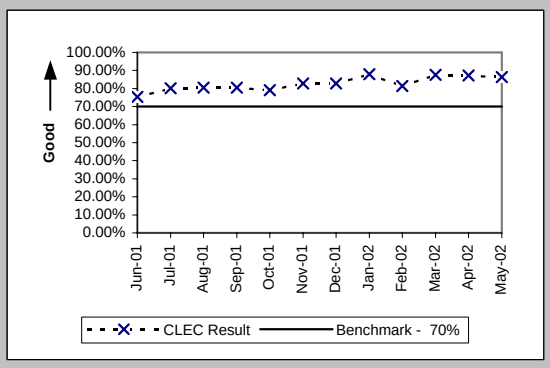
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	540	4957	10.89%	31.16%
Jul-01	1995	7654	26.06%	43.90%
Aug-01	1395	8547	16.32%	36.96%
Sep-01	2149	10050	21.38%	41.00%
Oct-01	3336	13516	24.68%	43.12%
Nov-01	3920	11990	32.69%	46.91%
Dec-01	4303	11436	37.63%	48.44%
Jan-02	10195	17440	58.46%	49.28%
Feb-02	6101	11165	54.64%	49.78%
Mar-02	5578	11675	47.78%	49.95%
Apr-02	7791	14670	53.11%	49.90%
May-02	9505	15682	60.61%	48.86%



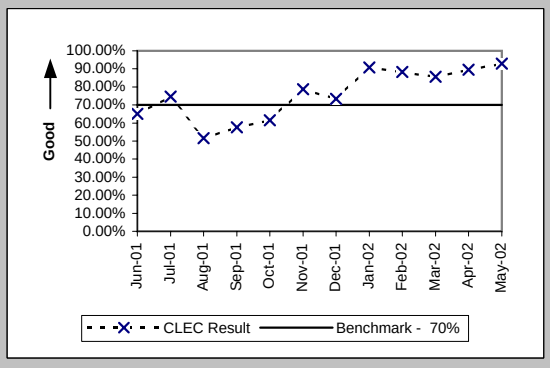
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	2361	3135	75.31%	43.12%
Jul-01	2841	3544	80.16%	39.88%
Aug-01	3061	3802	80.51%	39.61%
Sep-01	2633	3274	80.42%	39.68%
Oct-01	3335	4222	78.99%	40.74%
Nov-01	3806	4595	82.83%	37.71%
Dec-01	3392	4098	82.77%	37.76%
Jan-02	4290	4874	88.02%	32.48%
Feb-02	3467	4258	81.42%	38.89%
Mar-02	3334	3804	87.64%	32.91%
Apr-02	3517	4030	87.27%	33.33%
May-02	3679	4258	86.40%	34.28%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

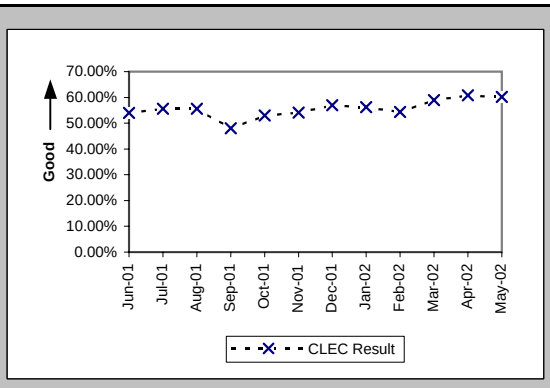
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	540	830	65.06%	47.68%
Jul-01	1995	2672	74.66%	43.49%
Aug-01	1395	2705	51.57%	49.98%
Sep-01	2149	3729	57.63%	49.41%
Oct-01	3336	5426	61.48%	48.66%
Nov-01	3920	4977	78.76%	40.90%
Dec-01	4303	5861	73.42%	44.18%
Jan-02	10195	11236	90.74%	28.99%
Feb-02	6101	6903	88.38%	32.04%
Mar-02	5578	6518	85.58%	35.13%
Apr-02	7791	8707	89.48%	30.68%
May-02	9505	10240	92.82%	25.81%



Checklist #2 - Electronic Flow-through - LNP

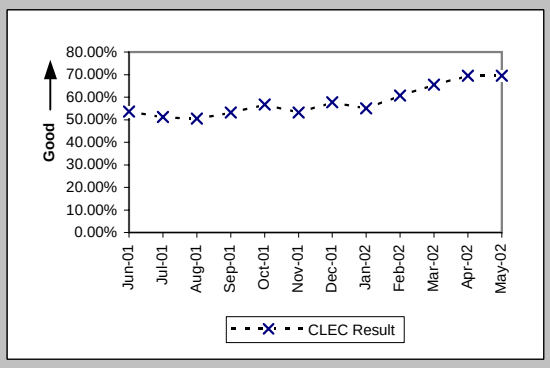
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	5757	10675	53.93%	49.85%
Jul-01	6288	11300	55.65%	49.68%
Aug-01	7417	13349	55.56%	49.69%
Sep-01	5641	11746	48.02%	49.96%
Oct-01	8046	15183	52.99%	49.91%
Nov-01	8860	16370	54.12%	49.83%
Dec-01	9017	15822	56.99%	49.51%
Jan-02	10745	19095	56.27%	49.61%
Feb-02	7929	14602	54.30%	49.81%
Mar-02	8224	13958	58.92%	49.20%
Apr-02	8785	14446	60.81%	48.82%
May-02	7583	12608	60.14%	48.96%



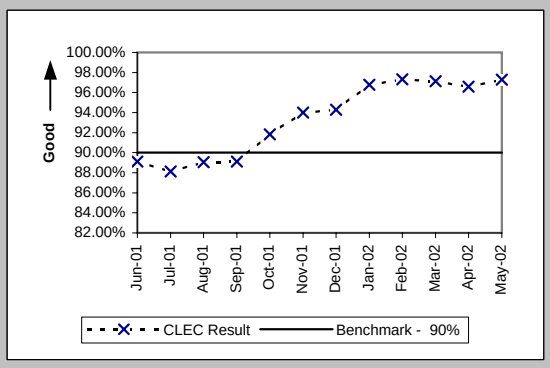
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	7011	13067	53.65%	49.87%
Jul-01	5007	9777	51.21%	49.99%
Aug-01	4819	9552	50.45%	50.00%
Sep-01	4222	7942	53.16%	49.90%
Oct-01	6474	11417	56.70%	49.55%
Nov-01	6987	13123	53.24%	49.89%
Dec-01	9793	16964	57.73%	49.40%
Jan-02	8143	14779	55.10%	49.74%
Feb-02	8395	13813	60.78%	48.83%
Mar-02	9050	13811	65.53%	47.53%
Apr-02	10668	15353	69.48%	46.05%
May-02	12046	17321	69.55%	46.02%



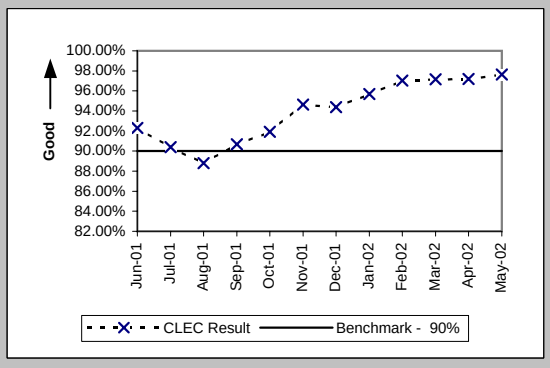
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	5757	6460	89.12%	31.14%
Jul-01	6288	7135	88.13%	32.34%
Aug-01	7417	8328	89.06%	31.21%
Sep-01	5641	6329	89.13%	31.13%
Oct-01	8046	8763	91.82%	27.41%
Nov-01	8860	9426	94.00%	23.76%
Dec-01	9017	9564	94.28%	23.22%
Jan-02	10745	11103	96.78%	17.66%
Feb-02	7929	8148	97.31%	16.17%
Mar-02	8224	8467	97.13%	16.70%
Apr-02	8785	9097	96.57%	18.20%
May-02	7583	7795	97.28%	16.27%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

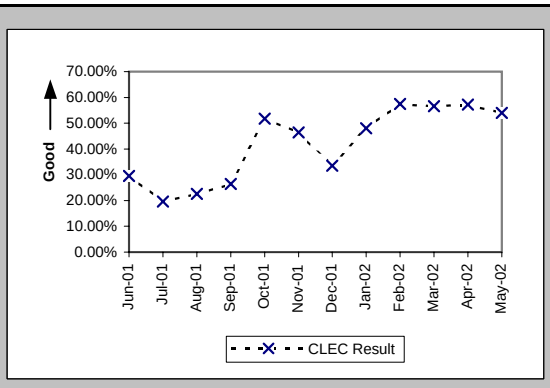
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	7011	7596	92.30%	26.66%
Jul-01	5007	5540	90.38%	29.49%
Aug-01	4819	5427	88.80%	31.54%
Sep-01	4222	4656	90.68%	29.07%
Oct-01	6474	7043	91.92%	27.25%
Nov-01	6987	7384	94.62%	22.56%
Dec-01	9793	10377	94.37%	23.05%
Jan-02	8143	8510	95.69%	20.31%
Feb-02	8395	8651	97.04%	16.95%
Mar-02	9050	9315	97.16%	16.63%
Apr-02	10668	10975	97.20%	16.49%
May-02	12046	12338	97.63%	15.20%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

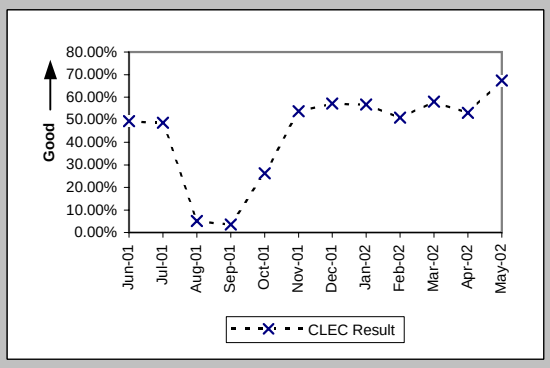
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	255	865	29.48%	45.60%
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%
Oct-01	3071	5933	51.76%	49.97%
Nov-01	3292	7095	46.40%	49.87%
Dec-01	2823	8438	33.46%	47.18%
Jan-02	3264	6792	48.06%	49.96%
Feb-02	4051	7056	57.41%	49.45%
Mar-02	3902	6896	56.58%	49.56%
Apr-02	4812	8418	57.16%	49.48%
May-02	5497	10173	54.04%	49.84%



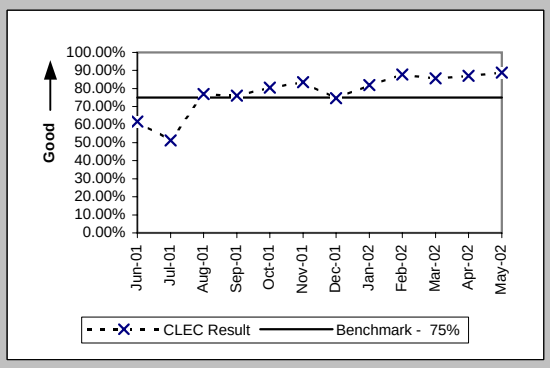
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	492	998	49.30%	50.00%
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%
Oct-01	798	3047	26.19%	43.97%
Nov-01	2059	3832	53.73%	49.86%
Dec-01	1539	2689	57.23%	49.47%
Jan-02	1947	3435	56.68%	49.55%
Feb-02	1566	3077	50.89%	49.99%
Mar-02	1604	2766	57.99%	49.36%
Apr-02	1947	3667	53.10%	49.90%
May-02	4046	6008	67.34%	46.90%



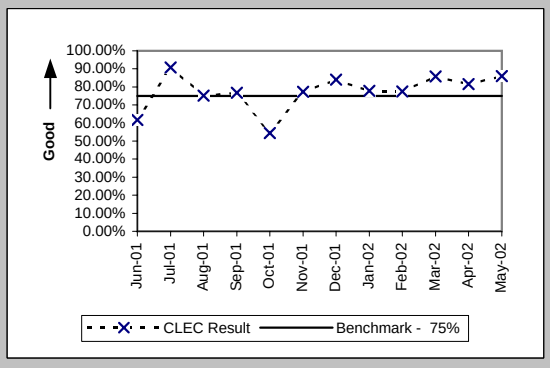
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	255	413	61.74%	48.60%
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%
Oct-01	3071	3819	80.41%	39.69%
Nov-01	3292	3943	83.49%	37.13%
Dec-01	2823	3778	74.72%	43.46%
Jan-02	3264	3988	81.85%	38.55%
Feb-02	4051	4614	87.80%	32.73%
Mar-02	3902	4553	85.70%	35.01%
Apr-02	4812	5524	87.11%	33.51%
May-02	5497	6191	88.79%	31.55%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

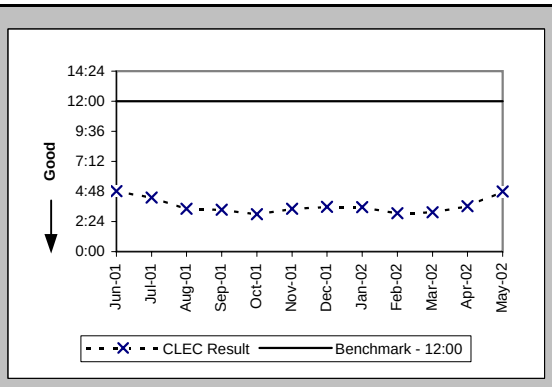
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01	492	798	61.65%	48.62%
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%
Oct-01	798	1466	54.43%	49.80%
Nov-01	2059	2661	77.38%	41.84%
Dec-01	1539	1830	84.10%	36.57%
Jan-02	1947	2504	77.76%	41.59%
Feb-02	1566	2019	77.56%	41.72%
Mar-02	1604	1869	85.82%	34.88%
Apr-02	1947	2388	81.53%	38.80%
May-02	4046	4707	85.96%	34.74%



Checklist #2 - LSR Rejections

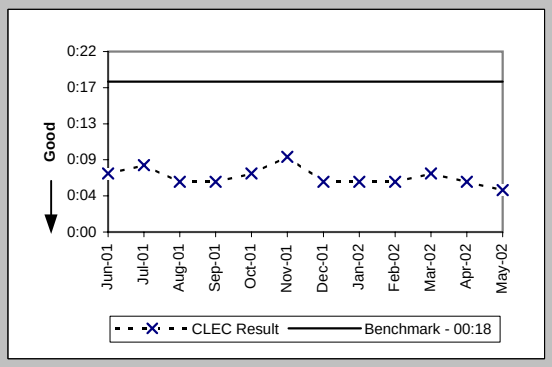
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	23820:45	4947	4:49
Jul-01	21270:09	4933	4:19
Aug-01	17728:10	5158	3:26
Sep-01	13786:10	4114	3:21
Oct-01	13659:29	4578	2:59
Nov-01	13840:21	4026	3:26
Dec-01	11824:06	3296	3:35
Jan-02	13053:43	3681	3:33
Feb-02	9649:34	3142	3:04
Mar-02	11300:27	3582	3:09
Apr-02	12303:58	3402	3:37
May-02	18427:51	3840	4:48



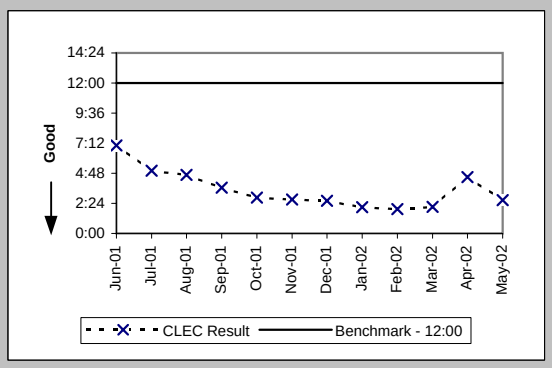
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05



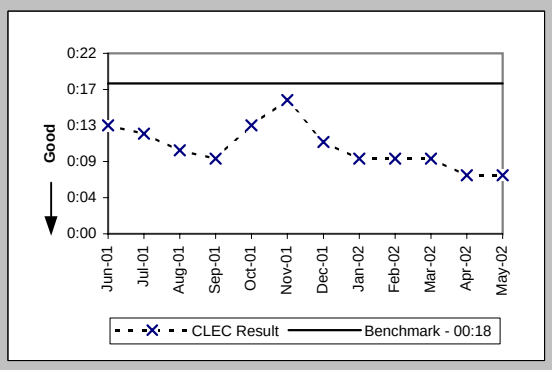
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	28447:00	4046	7:02
Jul-01	22614:02	4528	5:00
Aug-01	28904:49	6185	4:40
Sep-01	18780:11	5138	3:39
Oct-01	17800:55	6241	2:51
Nov-01	12279:16	4560	2:42
Dec-01	10284:53	3927	2:37
Jan-02	9422:58	4492	2:06
Feb-02	6870:16	3544	1:56
Mar-02	6348:06	2989	2:07
Apr-02	29633:56	6587	4:30
May-02	15097:37	5659	2:40



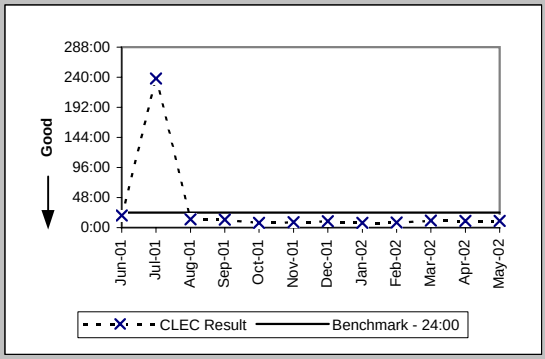
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07

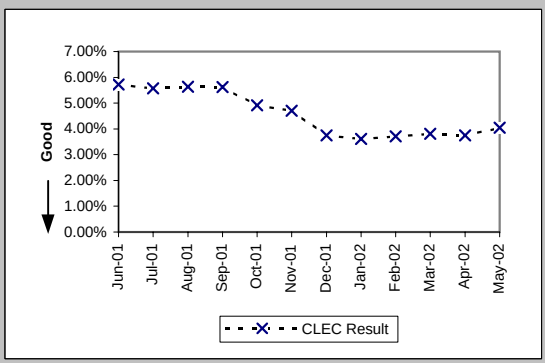


Checklist #2 - LSR Rejections

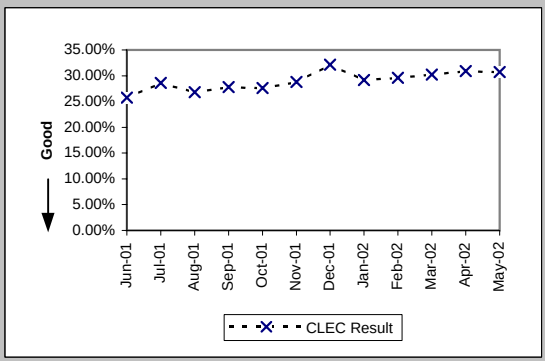
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	24899:53	1270	19:36
Jul-01	236524:33	995	237:43
Aug-01	18926:14	1449	13:04
Sep-01	8162:41	648	12:36
Oct-01	5273:53	677	7:47
Nov-01	5253:33	599	8:46
Dec-01	6682:15	652	10:15
Jan-02	4071:29	521	7:49
Feb-02	4787:34	584	8:12
Mar-02	5339:28	481	11:06
Apr-02	4242:26	402	10:33
May-02	5237:57	500	10:29



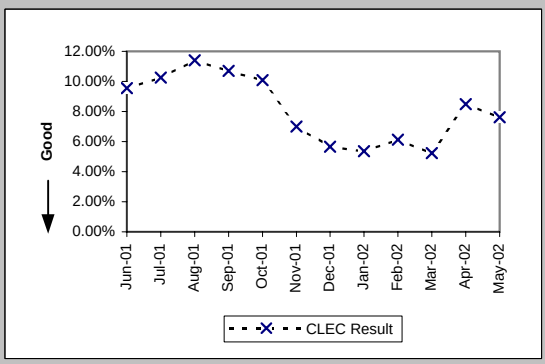
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%

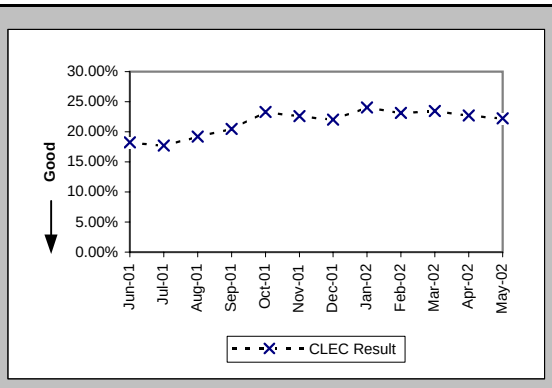


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%

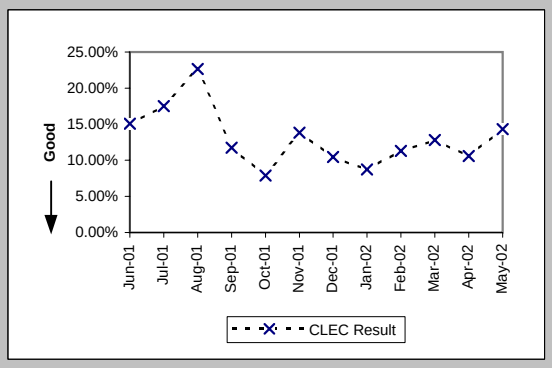


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%



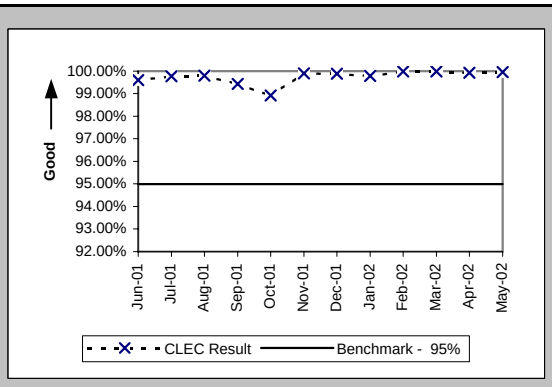
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	1270	8426	15.07%
Jul-01	995	5679	17.52%
Aug-01	1449	6399	22.64%
Sep-01	648	5514	11.75%
Oct-01	677	8574	7.90%
Nov-01	599	4332	13.83%
Dec-01	652	6223	10.48%
Jan-02	521	5963	8.74%
Feb-02	584	5174	11.29%
Mar-02	481	3753	12.82%
Apr-02	402	3788	10.61%
May-02	500	3496	14.30%



Checklist #2 - Firm Order Confirmations - Resale

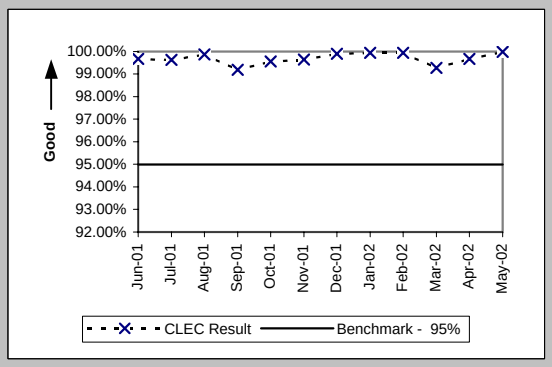
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	22861	22953	99.60%
Jul-01	19953	19997	99.78%
Aug-01	22358	22404	99.79%
Sep-01	14910	14995	99.43%
Oct-01	20700	20926	98.92%
Nov-01	17371	17388	99.90%
Dec-01	17595	17615	99.89%
Jan-02	23222	23271	99.79%
Feb-02	19567	19570	99.98%
Mar-02	23494	23498	99.98%
Apr-02	22335	22352	99.92%
May-02	25276	25286	99.96%



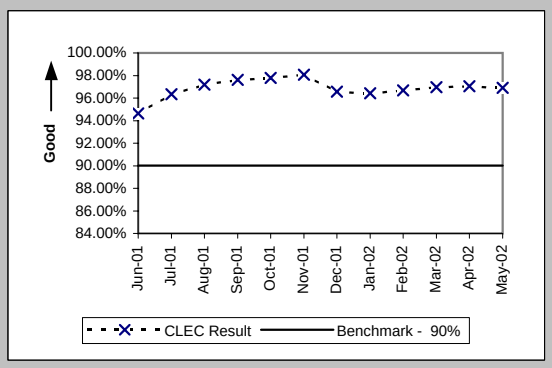
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	1501	1506	99.67%
Jul-01	2174	2182	99.63%
Aug-01	3828	3833	99.87%
Sep-01	2575	2596	99.19%
Oct-01	3908	3925	99.57%
Nov-01	7998	8026	99.65%
Dec-01	9211	9220	99.90%
Jan-02	11145	11152	99.94%
Feb-02	5341	5344	99.94%
Mar-02	5222	5260	99.28%
Apr-02	6612	6634	99.67%
May-02	7347	7348	99.99%



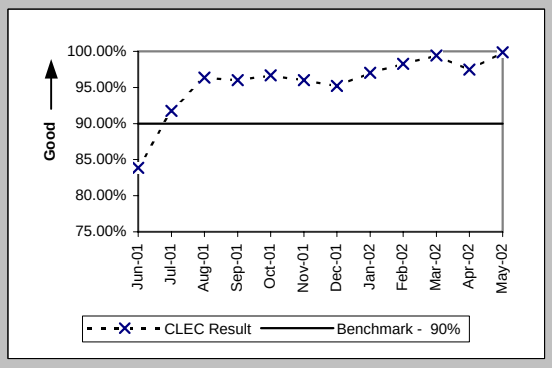
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	14650	15482	94.63%
Jul-01	15449	16038	96.33%
Aug-01	14005	14409	97.20%
Sep-01	9658	9894	97.61%
Oct-01	12165	12441	97.78%
Nov-01	11068	11286	98.07%
Dec-01	11719	12136	96.56%
Jan-02	12703	13172	96.44%
Feb-02	10568	10932	96.67%
Mar-02	9989	10301	96.97%
Apr-02	10711	11037	97.05%
May-02	11855	12235	96.89%



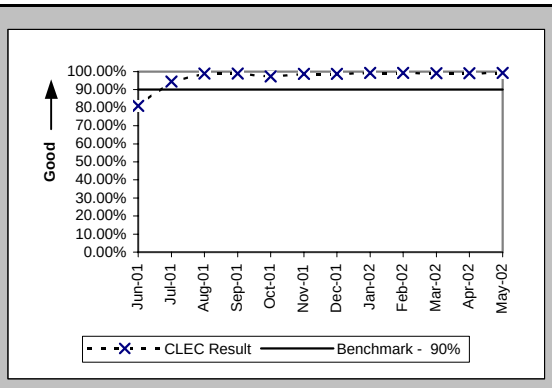
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	8740	10422	83.86%
Jul-01	10308	11234	91.76%
Aug-01	14310	14849	96.37%
Sep-01	10831	11279	96.03%
Oct-01	11018	11395	96.69%
Nov-01	10582	11024	95.99%
Dec-01	9428	9901	95.22%
Jan-02	11701	12060	97.02%
Feb-02	7793	7931	98.26%
Mar-02	7311	7352	99.44%
Apr-02	13641	13992	97.49%
May-02	9062	9076	99.85%



Checklist #2 - Firm Order Confirmations - Resale

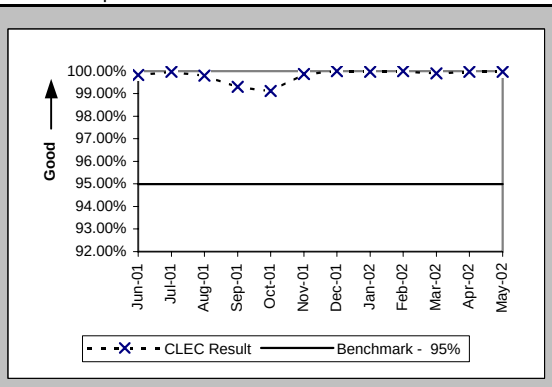
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	324	400	81.00%
Jul-01	4002	4238	94.43%
Aug-01	4336	4384	98.91%
Sep-01	4211	4253	99.01%
Oct-01	6741	6927	97.31%
Nov-01	3271	3314	98.70%
Dec-01	4966	5026	98.81%
Jan-02	4896	4929	99.33%
Feb-02	4100	4132	99.23%
Mar-02	2670	2695	99.07%
Apr-02	2688	2710	99.19%
May-02	2098	2113	99.29%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

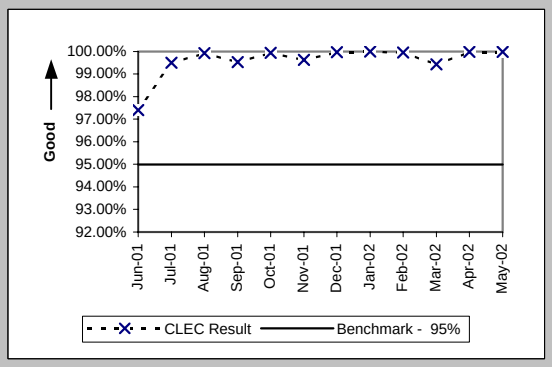
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	2357	2361	99.83%
Jul-01	2840	2841	99.96%
Aug-01	3055	3061	99.80%
Sep-01	2592	2610	99.31%
Oct-01	3286	3315	99.13%
Nov-01	3777	3782	99.87%
Dec-01	3364	3364	100.00%
Jan-02	4215	4216	99.98%
Feb-02	3416	3416	100.00%
Mar-02	3148	3151	99.90%
Apr-02	3231	3232	99.97%
May-02	3388	3389	99.97%



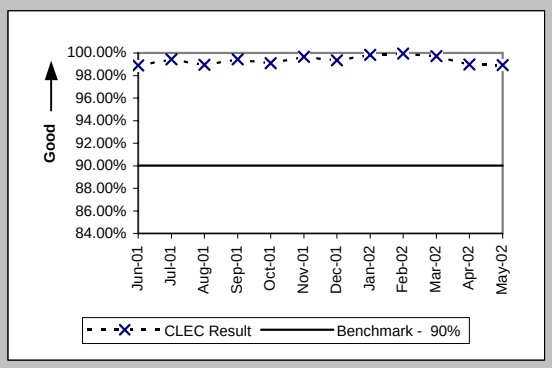
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	526	540	97.41%
Jul-01	1985	1995	99.50%
Aug-01	1394	1395	99.93%
Sep-01	2135	2145	99.53%
Oct-01	3321	3323	99.94%
Nov-01	3815	3829	99.63%
Dec-01	4219	4220	99.98%
Jan-02	9511	9511	100.00%
Feb-02	5282	5284	99.96%
Mar-02	4711	4738	99.43%
Apr-02	7104	7105	99.99%
May-02	8705	8706	99.99%



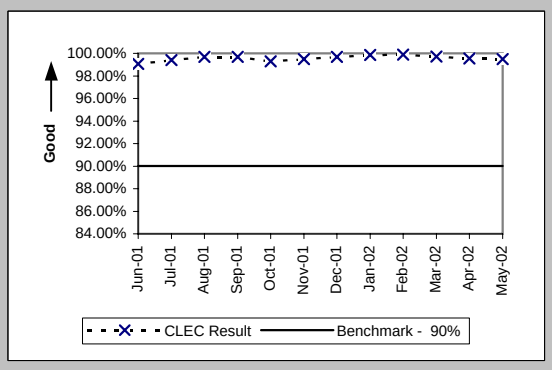
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	6865	6941	98.91%
Jul-01	7176	7216	99.45%
Aug-01	7087	7162	98.95%
Sep-01	7454	7497	99.43%
Oct-01	8842	8923	99.09%
Nov-01	7004	7027	99.67%
Dec-01	5808	5846	99.35%
Jan-02	6454	6465	99.83%
Feb-02	6143	6146	99.95%
Mar-02	8742	8768	99.70%
Apr-02	5844	5904	98.98%
May-02	5866	5930	98.92%



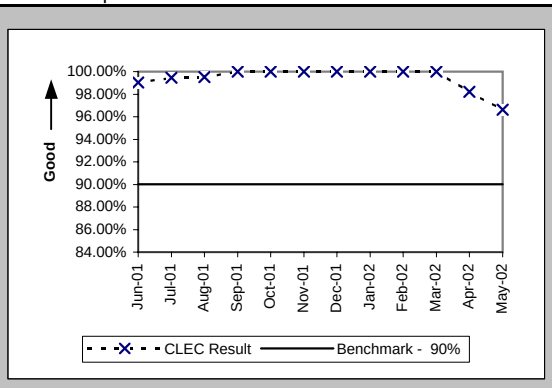
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	3353	3385	99.05%
Jul-01	4426	4453	99.39%
Aug-01	5242	5259	99.68%
Sep-01	7076	7098	99.69%
Oct-01	9085	9150	99.29%
Nov-01	8708	8752	99.50%
Dec-01	8559	8586	99.69%
Jan-02	10137	10152	99.85%
Feb-02	7418	7427	99.88%
Mar-02	8357	8380	99.73%
Apr-02	9077	9119	99.54%
May-02	8406	8450	99.48%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

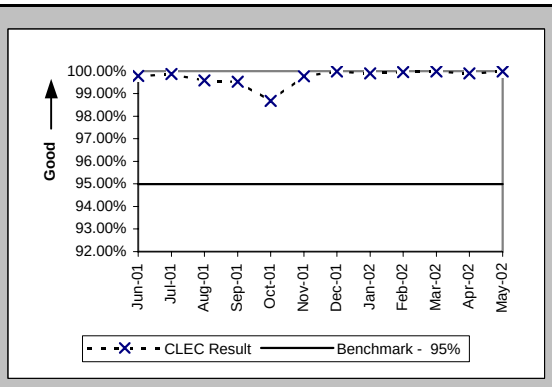
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	208	210	99.05%
Jul-01	182	183	99.45%
Aug-01	205	206	99.51%
Sep-01	180	180	100.00%
Oct-01	278	278	100.00%
Nov-01	172	172	100.00%
Dec-01	241	241	100.00%
Jan-02	226	226	100.00%
Feb-02	172	172	100.00%
Mar-02	173	173	100.00%
Apr-02	275	280	98.21%
May-02	258	267	96.63%



Checklist #2 - Firm Order Confirmations - LNP

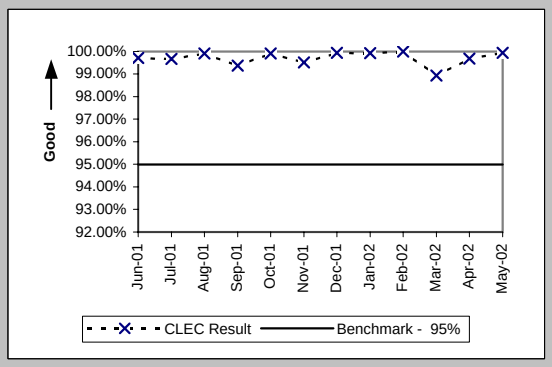
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%
Oct-01	7655	7757	98.69%
Nov-01	8538	8558	99.77%
Dec-01	8724	8725	99.99%
Jan-02	10395	10406	99.89%
Feb-02	7643	7646	99.96%
Mar-02	7667	7668	99.99%
Apr-02	8012	8020	99.90%
May-02	6887	6888	99.99%



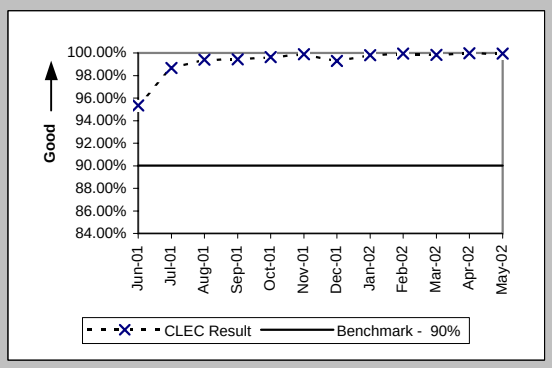
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%
Oct-01	6267	6272	99.92%
Nov-01	6751	6784	99.51%
Dec-01	9501	9506	99.95%
Jan-02	7601	7606	99.93%
Feb-02	7911	7911	100.00%
Mar-02	8206	8294	98.94%
Apr-02	9715	9746	99.68%
May-02	10449	10455	99.94%



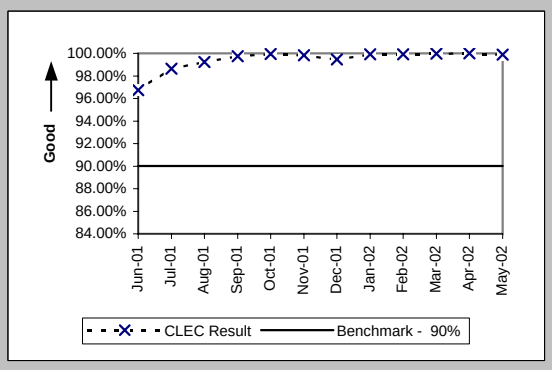
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%
Oct-01	5332	5351	99.64%
Nov-01	5908	5915	99.88%
Dec-01	5418	5457	99.29%
Jan-02	6942	6956	99.80%
Feb-02	5537	5540	99.95%
Mar-02	5115	5123	99.84%
Apr-02	5121	5122	99.98%
May-02	4457	4459	99.96%



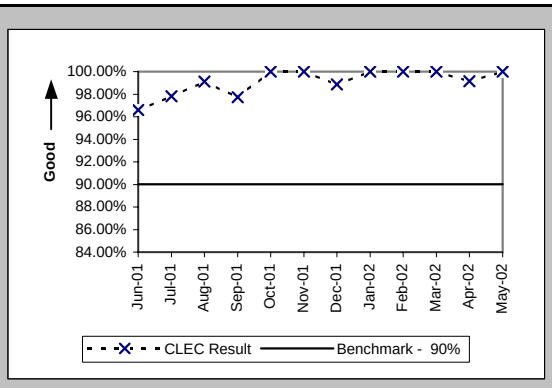
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	5713	5906	96.73%
Jul-01	4687	4752	98.63%
Aug-01	4498	4533	99.23%
Sep-01	3589	3598	99.75%
Oct-01	4322	4325	99.93%
Nov-01	4741	4749	99.83%
Dec-01	5418	5448	99.45%
Jan-02	5088	5093	99.90%
Feb-02	4282	4286	99.91%
Mar-02	3959	3960	99.97%
Apr-02	3926	3926	100.00%
May-02	4633	4638	99.89%



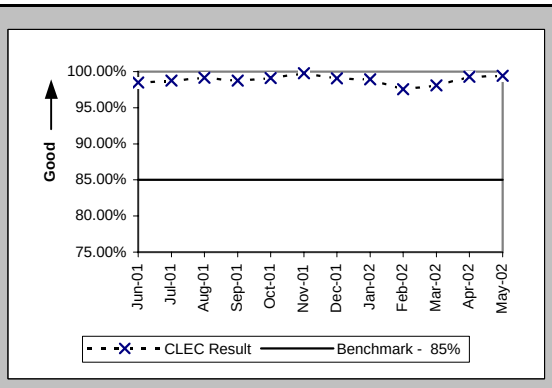
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	227	235	96.60%
Jul-01	135	138	97.83%
Aug-01	224	226	99.12%
Sep-01	129	132	97.73%
Oct-01	108	108	100.00%
Nov-01	111	111	100.00%
Dec-01	173	175	98.86%
Jan-02	130	130	100.00%
Feb-02	130	130	100.00%
Mar-02	237	237	100.00%
Apr-02	232	234	99.15%
May-02	253	253	100.00%



Checklist #2 - Firm Order Confirmations - LIS

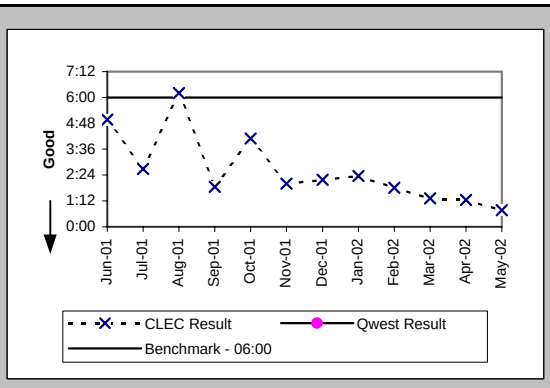
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	325	330	98.48%
Jul-01	479	485	98.76%
Aug-01	594	599	99.17%
Sep-01	402	407	98.77%
Oct-01	561	566	99.12%
Nov-01	482	483	99.79%
Dec-01	433	437	99.08%
Jan-02	461	466	98.93%
Feb-02	518	531	97.55%
Mar-02	621	633	98.10%
Apr-02	553	557	99.28%
May-02	514	517	99.42%



Checklist #2 - Completion Notifications

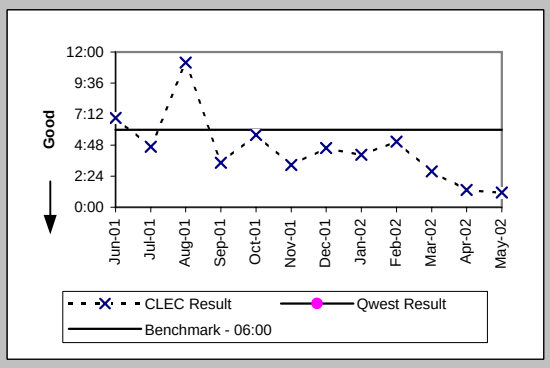
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	227825:25	45871	4:58	20:40					
Jul-01	118480:43	44181	2:41	6:03					
Aug-01	336888:56	54303	6:12	40:46					
Sep-01	75332:34	41036	1:51	17:23					
Oct-01	212076:19	51945	4:06	22:02					
Nov-01	95564:58	47982	2:00	27:45					
Dec-01	104720:00	48162	2:11	18:37					
Jan-02	128028:24	54080	2:22	21:02					
Feb-02	90524:19	50025	1:49	17:48					
Mar-02	70460:48	53746	1:19	19:21					
Apr-02	62893:45	50415	1:15	15:28					
May-02	40550:02	52865	0:46	9:25					



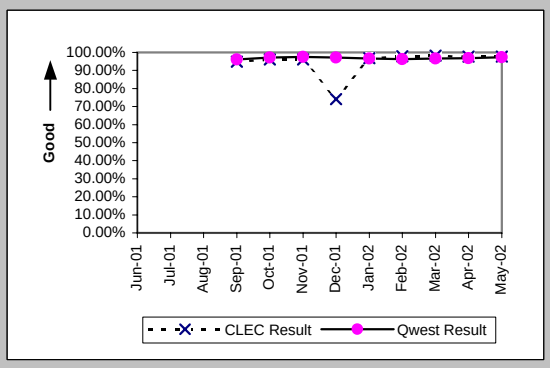
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	117351:37	17002	6:54	21:51					
Jul-01	98504:55	21078	4:40	17:55					
Aug-01	362869:32	32441	11:11	52:44					
Sep-01	78720:20	23114	3:26	23:40					
Oct-01	73682:13	13264	5:36	28:46					
Nov-01	114223:21	35190	3:16	34:32					
Dec-01	185548:35	40628	4:34	35:56					
Jan-02	189134:31	46636	4:04	40:43					
Feb-02	166988:54	32929	5:04	51:41					
Mar-02	86117:17	31157	2:46	32:24					
Apr-02	53837:46	40598	1:20	16:19					
May-02	44688:25	39451	1:08	10:06					



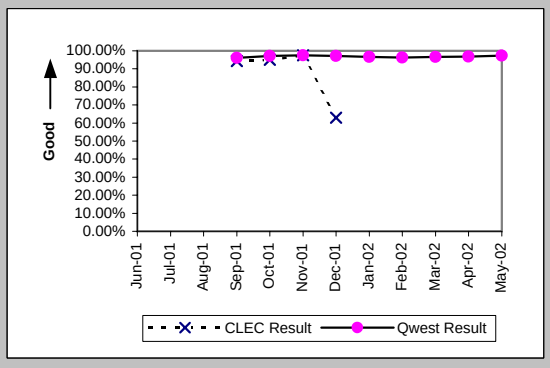
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01	38491	40547	94.93%	21.94%	2015375	2096536	96.13%	12.4	6.54
Oct-01	46311	48178	96.12%	19.30%	2115176	2178305	97.10%	12.65	6.69
Nov-01	44225	46046	96.05%	19.49%	2382740	2445477	97.43%	18.68	10.36
Dec-01	46220	62421	74.05%	43.84%	2171317	2233267	97.23%	347.82	210.46
Jan-02	55909	57798	96.73%	17.78%	2604737	2694688	96.66%	-0.92	-1.56
Feb-02	52222	53371	97.85%	14.51%	2160754	2244677	96.26%	-19.09	-12.6
Mar-02	59412	60521	98.17%	13.41%	2225036	2304001	96.57%	-21.29	-13.94
Apr-02	51018	52189	97.76%	14.81%	2318361	2392773	96.89%	-11.28	-7.86
May-02	54777	56032	97.76%	14.80%	2338350	2403632	97.28%	-6.85	-5.17



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

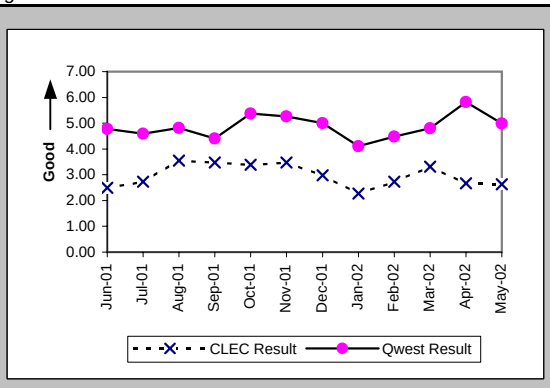
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01	26677	28276	94.35%	23.10%	2015375	2096536	96.13%	15.45	8.39
Oct-01	12993	13671	95.04%	21.71%	2115176	2178305	97.10%	14.32	7.71
Nov-01	35683	36580	97.55%	15.47%	2382740	2445477	97.43%	-1.36	-1.83
Dec-01	49202	78064	63.03%	48.27%	2171317	2233267	97.23%	571.91	346.7
Jan-02					2604737	2694688	96.66%		
Feb-02					2160754	2244677	96.26%		
Mar-02					2225036	2304001	96.57%		
Apr-02					2318361	2392773	96.89%		
May-02					2338350	2403632	97.28%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

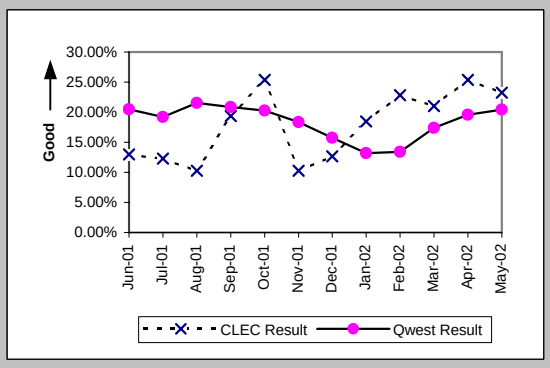
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	235	94	2.50	2.61	31928	6686	4.78	3.72	1.26
Jul-01	210	77	2.73	2.50	26933	5874	4.59	3.72	1.26
Aug-01	323	91	3.55	4.13	33967	7058	4.81	3.72	1.26
Sep-01	355	102	3.48	3.59	26437	6015	4.40	1.3	-0.21
Oct-01	441	130	3.39	3.64	36818	6842	5.38	0.29	-0.82
Nov-01	288	83	3.47	5.13	29680	5641	5.26	3.72	1.26
Dec-01	256	86	2.98	5.08	26374	5273	5.00	3.09	0.88
Jan-02	204	90	2.27	1.69	22743	5527	4.11	3.09	0.88
Feb-02	172	63	2.73	2.57	22052	4919	4.48	2.65	0.61
Mar-02	189	57	3.32	4.21	24806	5173	4.80	1.72	0.04
Apr-02	176	66	2.67	2.46	31864	5474	5.82	2.75	0.67
May-02	192	73	2.63	1.50	28171	5645	4.99	3.72	1.26



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

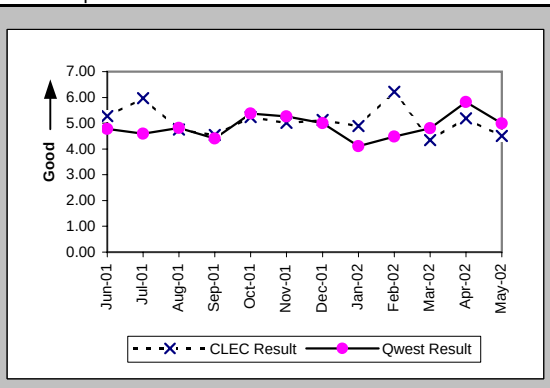
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	27	208	12.98%	33.61%	2323	11352	20.46%	2.78	0.69
Jul-01	24	195	12.31%	32.85%	2135	11120	19.20%	2.53	0.54
Aug-01	26	253	10.28%	30.37%	2459	11402	21.57%	4.67	1.84
Sep-01	25	129	19.38%	39.53%	1916	9193	20.84%	0.39	-0.76
Oct-01	34	134	25.37%	43.51%	1984	9798	20.25%	-1.47	-1.89
Nov-01	15	146	10.27%	30.36%	1445	7884	18.33%	2.64	0.61
Dec-01	21	166	12.65%	33.24%	1546	9817	15.75%	1.09	-0.34
Jan-02	26	141	18.44%	38.78%	1438	10920	13.17%	-1.84	-2.12
Feb-02	21	92	22.83%	41.97%	1318	9814	13.43%	-2.63	-2.6
Mar-02	17	81	20.99%	40.72%	1438	8258	17.41%	-0.84	-1.51
Apr-02	18	71	25.35%	43.50%	1473	7526	19.57%	-1.22	-1.74
May-02	20	86	23.26%	42.25%	1483	7259	20.43%	-0.65	-1.39



Checklist #2 - Jeopardy Notifications - Unbundled Loops

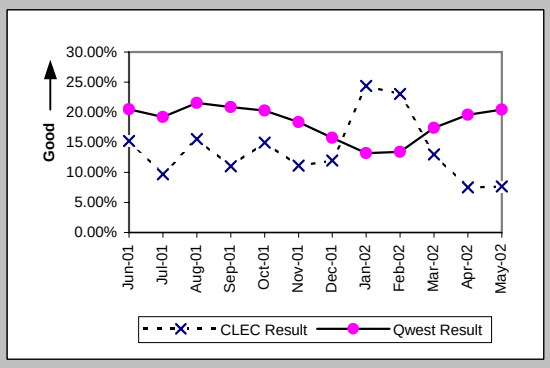
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1681	319	5.27	9.13	31928	6686	4.78	-0.61	-1.37
Jul-01	1540	258	5.97	5.73	26933	5874	4.59	-2.48	-2.51
Aug-01	1958	412	4.75	3.86	33967	7058	4.81	0.14	-0.91
Sep-01	1940	427	4.54	3.21	26437	6015	4.40	-0.42	-1.26
Oct-01	3876	739	5.24	3.85	36818	6842	5.38	0.05	-0.97
Nov-01	2315	462	5.01	4.71	29680	5641	5.26	0.6	-0.63
Dec-01	2442	476	5.13	5.12	26374	5273	5.00	-0.33	-1.2
Jan-02	3175	649	4.89	9.52	22743	5527	4.11	-2.35	-2.43
Feb-02	3577	575	6.22	32.53	22052	4919	4.48	-4.56	-3.77
Mar-02	1535	353	4.35	2.47	24806	5173	4.80	0.79	-0.52
Apr-02	1734	334	5.19	5.06	31864	5474	5.82	0.13	-0.92
May-02	1277	284	4.50	4.34	28171	5645	4.99	0.96	-0.42



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

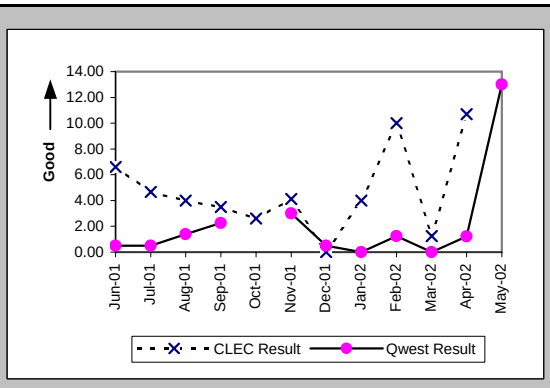
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	104	683	15.23%	35.93%	2323	11352	20.46%	3.29	1
Jul-01	69	711	9.70%	29.60%	2135	11120	19.20%	6.23	2.79
Aug-01	141	909	15.51%	36.20%	2459	11402	21.57%	4.27	1.6
Sep-01	112	1017	11.01%	31.30%	1916	9193	20.84%	7.32	3.45
Oct-01	209	1398	14.95%	35.66%	1984	9798	20.25%	4.61	1.8
Nov-01	137	1232	11.12%	31.44%	1445	7884	18.33%	6.08	2.7
Dec-01	170	1418	11.99%	32.48%	1546	9817	15.75%	3.63	1.21
Jan-02	246	1009	24.38%	42.94%	1438	10920	13.17%	-10.08	-7.13
Feb-02	204	885	23.05%	42.12%	1318	9814	13.43%	-8.04	-5.89
Mar-02	119	916	12.99%	33.62%	1438	8258	17.41%	3.35	1.04
Apr-02	86	1146	7.50%	26.35%	1473	7526	19.57%	9.59	4.83
May-02	76	995	7.64%	26.56%	1483	7259	20.43%	9.39	4.71



Checklist #2 - Jeopardy Notifications - LIS

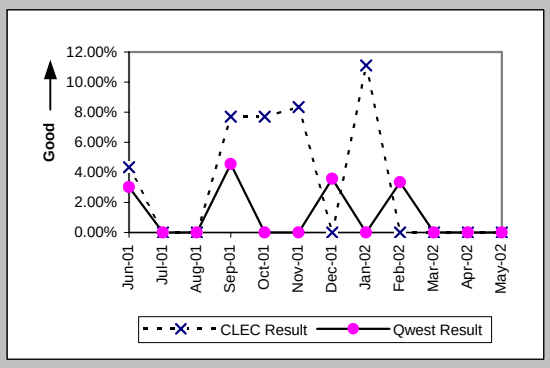
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	33	5	6.60	7.30	2	4	0.50	-15.75	-10.58
Jul-01	28	6	4.67	7.47	1	2	0.50	-7.22	-5.39
Aug-01	8	2	4.00	5.66	7	5	1.40	-1.59	-1.97
Sep-01	14	4	3.50	4.36	18	8	2.25	-0.47	-1.29
Oct-01	13	5	2.60	3.58					
Nov-01	33	8	4.12	5.94	3	1	3.00		
Dec-01	0	1	0.00		1	2	0.50	-3.72	-3.26
Jan-02	8	2	4.00	4.24	0	4	0.00		
Feb-02	20	2	10.00	14.14	5	4	1.25	-4.04	-3.46
Mar-02	5	4	1.25	2.50	0	1	0.00		
Apr-02	107	10	10.70	3.97	11	9	1.22	-5.63	-4.42
May-02					13	1	13.00		



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

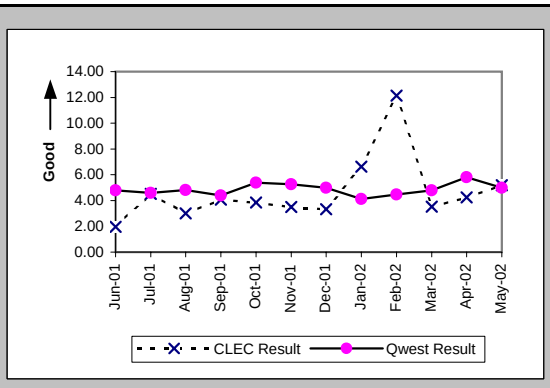
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	23	4.35%	20.39%	1	33	3.03%	-0.28	-1.17
Jul-01	0	23	0.00%	0.00%	0	31	0.00%	N/A	N/A
Aug-01	0	7	0.00%	0.00%	0	39	0.00%	N/A	N/A
Sep-01	1	13	7.69%	26.65%	1	22	4.55%	-0.43	-1.26
Oct-01	1	13	7.69%	26.65%	0	28	0.00%	N/A	
Nov-01	1	12	8.33%	27.64%	0	57	0.00%	N/A	
Dec-01	0	5	0.00%	0.00%	1	28	3.57%	0.01	-0.99
Jan-02	1	9	11.11%	31.43%	0	27	0.00%	N/A	
Feb-02	0	19	0.00%	0.00%	1	30	3.33%	0.47	-0.71
Mar-02	0	18	0.00%	0.00%	0	10	0.00%	N/A	N/A
Apr-02	0	6	0.00%	0.00%	0	21	0.00%	N/A	N/A
May-02	0	17	0.00%	0.00%	0	24	0.00%	N/A	N/A



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

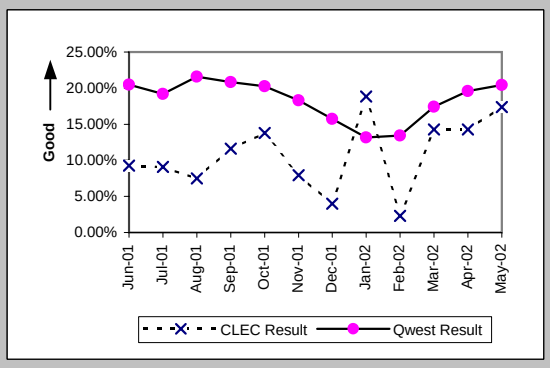
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	45	23	1.96	2.31	31928	6686	4.78	3.72	1.26
Jul-01	86	19	4.53	5.79	26933	5874	4.59	-2.12	-2.29
Aug-01	90	30	3.00	4.43	33967	7058	4.81	3.72	1.26
Sep-01	102	25	4.08	5.11	26437	6015	4.40	3.72	1.26
Oct-01	123	32	3.84	4.96	36818	6842	5.38	3.72	1.26
Nov-01	70	20	3.50	3.97	29680	5641	5.26	3.72	1.26
Dec-01	83	25	3.32	3.97	26374	5273	5.00	1.14	-0.31
Jan-02	259	39	6.64	8.18	22743	5527	4.11	-1.97	-2.2
Feb-02	352	29	12.14	40.42	22052	4919	4.48	-4.75	-3.89
Mar-02	88	25	3.52	3.16	24806	5173	4.80	0.82	-0.5
Apr-02	187	44	4.25	6.76	31864	5474	5.82	0.26	-0.84
May-02	145	28	5.18	6.41	28171	5645	4.99	-0.12	-1.07



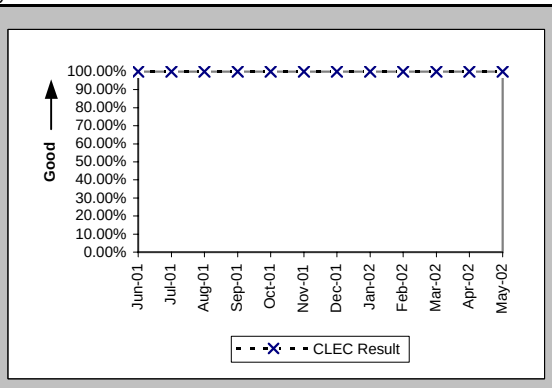
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	108	9.26%	28.99%	2323	11352	20.46%	3.1	0.89
Jul-01	10	110	9.09%	28.75%	2135	11120	19.20%	2.88	0.75
Aug-01	8	107	7.48%	26.30%	2459	11402	21.57%	3.91	1.37
Sep-01	8	69	11.59%	32.02%	1916	9193	20.84%	1.97	0.2
Oct-01	8	58	13.79%	34.48%	1984	9798	20.25%	1.23	-0.25
Nov-01	5	63	7.94%	27.03%	1445	7884	18.33%	2.28	0.38
Dec-01	2	50	4.00%	19.60%	1546	9817	15.75%	2.53	0.54
Jan-02	13	69	18.84%	39.10%	1438	10920	13.17%	-1.39	-1.84
Feb-02	1	43	2.33%	15.07%	1318	9814	13.43%	2.4	0.46
Mar-02	6	42	14.29%	34.99%	1438	8258	17.41%	0.49	-0.7
Apr-02	7	49	14.29%	34.99%	1473	7526	19.57%	0.92	-0.44
May-02	8	46	17.39%	37.90%	1483	7259	20.43%	0.48	-0.71



Checklist #2 - LSR Accountability

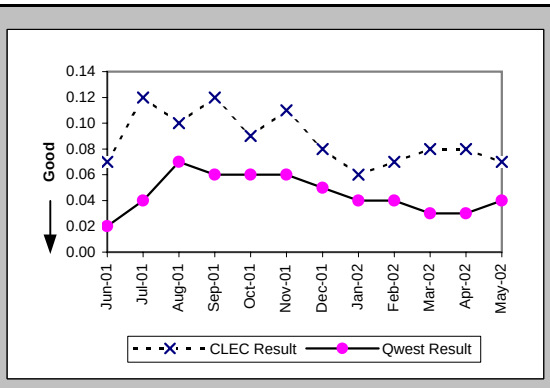
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%



Checklist #2 - Due Date Changes

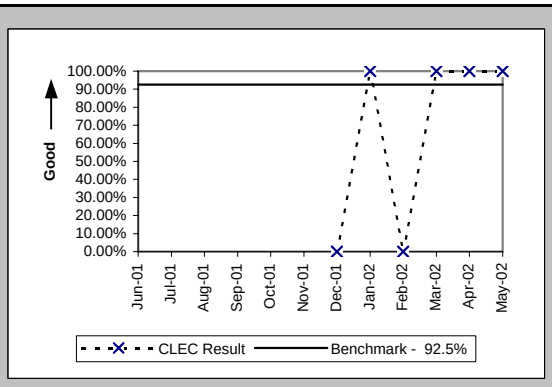
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4781	64524	0.07	0.31	31199	1302935	0.02	71.12	42.24
Jul-01	4990	42378	0.12	0.43	34668	805670	0.04	57.55	33.99
Aug-01	4747	47639	0.10	0.37	33366	501162	0.07	21.91	12.32
Sep-01	4645	39818	0.12	0.41	25194	392351	0.06	32.12	18.53
Oct-01	4839	53804	0.09	0.36	25866	429044	0.06	21.53	12.09
Nov-01	5730	53713	0.11	0.39	22337	380588	0.06	35.47	20.57
Dec-01	4398	57438	0.08	0.32	16561	341671	0.05	22.72	12.81
Jan-02	3544	63711	0.06	0.28	13799	374765	0.04	19.34	10.76
Feb-02	3164	47049	0.07	0.29	12623	335577	0.04	26.56	15.15
Mar-02	3949	49088	0.08	0.31	12040	358408	0.03	44.45	26.02
Apr-02	4187	50340	0.08	0.32	12254	362356	0.03	47.46	27.86
May-02	3920	53423	0.07	0.30	13670	385033	0.04	36.91	21.44



Checklist #2 - Timely Release Notifications

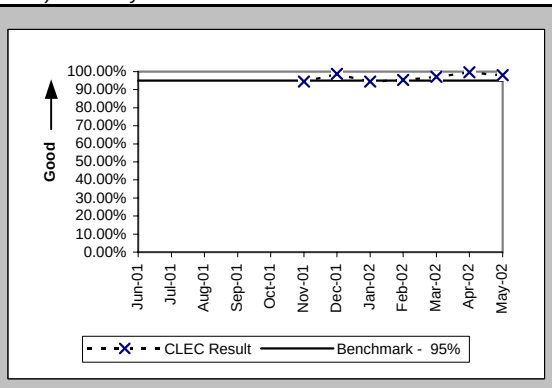
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

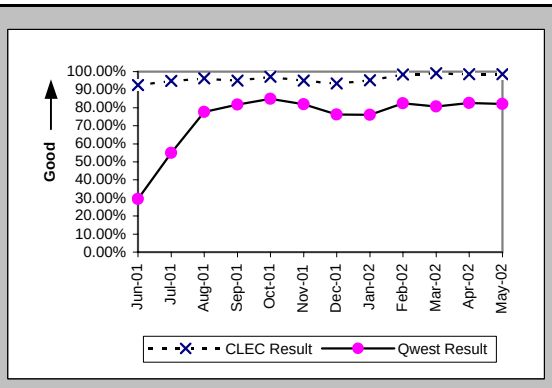
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%

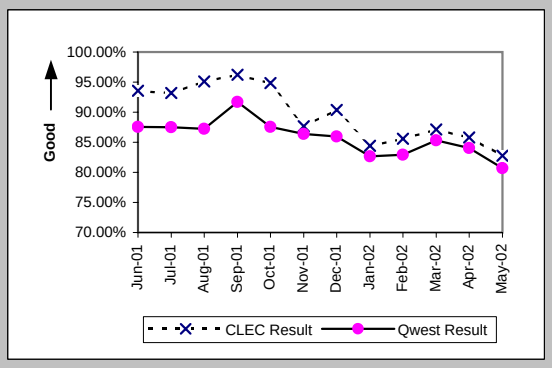


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%

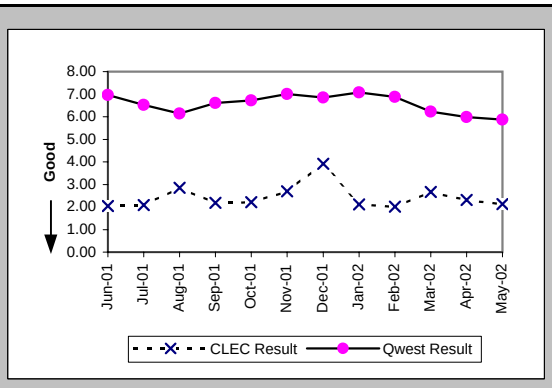


Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%

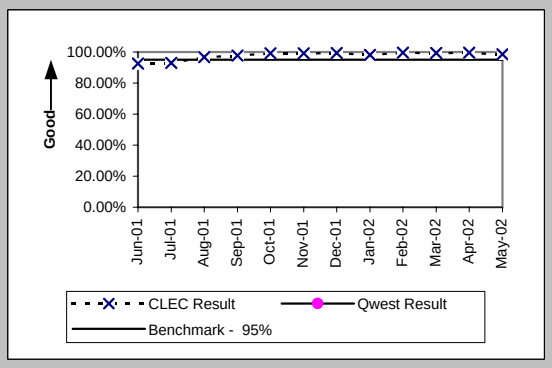


Checklist #2 - Billing

Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	15062886	7396856	2.04	712224696	102156717	6.97
Jul-01	13822250	6608073	2.09	610344343	93565971	6.52
Aug-01	20761406	7294639	2.85	609862832	99266616	6.14
Sep-01	14042099	6409847	2.19	537139206	81246682	6.61
Oct-01	16051798	7259012	2.21	586280359	87111713	6.73
Nov-01	19776092	7312725	2.70	569665035	81301546	7.01
Dec-01	37905289	9698472	3.91	549950356	80247866	6.85
Jan-02	23417076	11115127	2.11	593048716	83817742	7.08
Feb-02	21855760	10800751	2.02	470128454	68308938	6.88
Mar-02	152479642	57082653	2.67	493511107	79376589	6.22
Apr-02	150001591	64944414	2.31	537032570	89839151	5.98
May-02	150100427	70547086	2.13	522517656	89081177	5.87

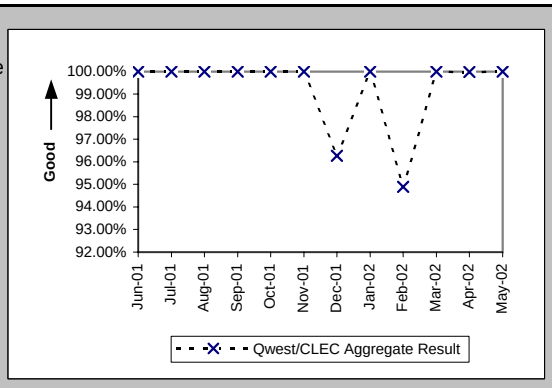


Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	19721023	21297625	92.60%			
Jul-01	17732428	19060264	93.03%			
Aug-01	17131926	17728617	96.63%			
Sep-01	12788424	13086064	97.73%			
Oct-01	19200366	19348448	99.23%			
Nov-01	17750491	17888150	99.23%			
Dec-01	17531796	17634182	99.42%			
Jan-02	18832998	19208085	98.05%			
Feb-02	17023705	17085423	99.64%			
Mar-02	17707452	17833141	99.30%			
Apr-02	14631710	14700379	99.53%			
May-02	15205788	15434429	98.52%			



Checklist #2 - Billing

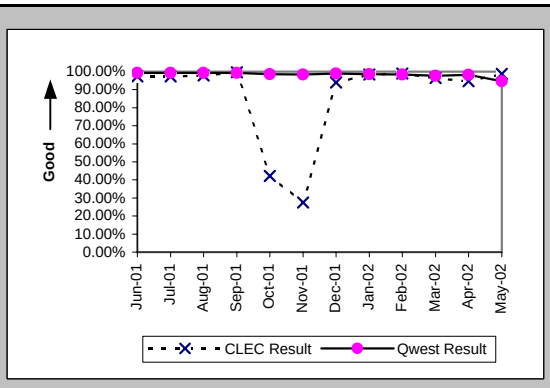
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jun-01	82747	82747	100.00%
Jul-01	83777	83777	100.00%
Aug-01	84399	84399	100.00%
Sep-01	85385	85387	100.00%
Oct-01	88543	88545	100.00%
Nov-01	89933	89937	100.00%
Dec-01	81334	84480	96.28%
Jan-02	89943	89948	99.99%
Feb-02	87919	92654	94.89%
Mar-02	90939	90939	100.00%
Apr-02	92057	92065	99.99%
May-02	90748	90748	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

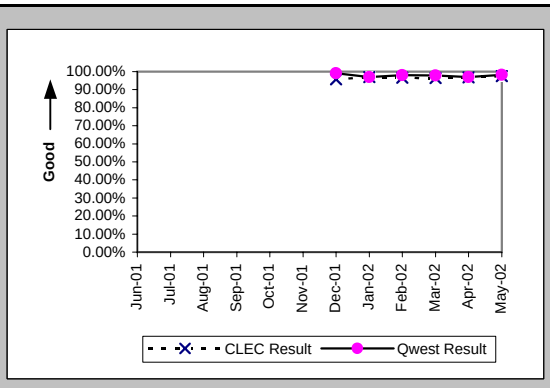
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	35752277	36732538	97.33%	16.12%	743196815	748416333	99.30%	1401.64	851.14
Jul-01	40340117	41469842	97.28%	16.28%	740350339	745041224	99.37%	1659.73	1008.05
Aug-01	37402791	38184931	97.95%	14.16%	742568086	747246242	99.37%	1086.82	659.74
Sep-01	37927630	38084745	99.59%	6.41%	743524210	748869656	99.29%	-215.43	-131.97
Oct-01	17413638	41188778	42.28%	49.40%	691615994	701704330	98.56%	29492.08	17928.91
Nov-01	14817831	53787041	27.55%	44.68%	641612401	652030058	98.40%	39832.01	24215.14
Dec-01	47586168	50645731	93.96%	23.82%	663755280	671426459	98.86%	3163.11	1922.04
Jan-02	36954846	37545942	98.43%	12.45%	678100184	687297611	98.66%	122.61	73.54
Feb-02	38051713	38465732	98.92%	10.32%	707388126	719295193	98.34%	-274.23	-167.72
Mar-02	45055954	46732747	96.41%	18.60%	679120844	695465371	97.65%	540.74	327.75
Apr-02	36275017	38277906	94.77%	22.27%	691989317	705084179	98.14%	1506.42	914.84
May-02	35955582	36400857	98.78%	10.99%	618719957	653183562	94.72%	-1064.54	-648.2



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

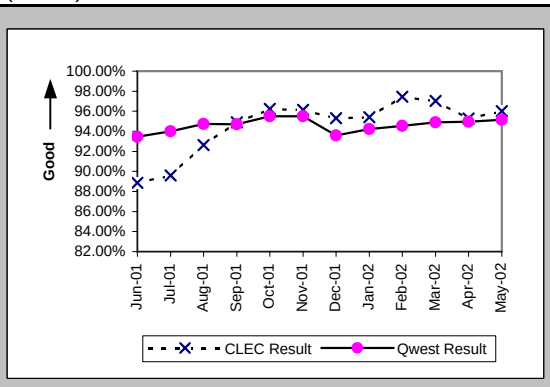
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	27899	29155	95.69%	20.30%	554511	559507	99.11%	60.43	35.74
Jan-02	64751	66805	96.93%	17.26%	1883260	1941143	97.02%	1.39	-0.16
Feb-02	99926	103373	96.67%	17.95%	2075864	2118602	97.98%	29.42	16.88
Mar-02	84185	87223	96.52%	18.34%	2044422	2088512	97.89%	27.62	15.79
Apr-02	100185	103505	96.79%	17.62%	2102719	2166314	97.06%	5.06	2.08
May-02	95068	97425	97.58%	15.36%	2303355	2344919	98.23%	14.99	8.11



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

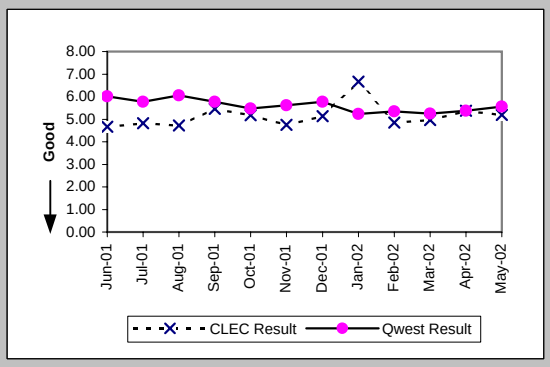
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	518	583	88.85%	31.47%	96077	102791	93.47%	4.5	1.74
Jul-01	542	605	89.59%	30.54%	101453	107913	94.01%	4.58	1.78
Aug-01	579	625	92.64%	26.11%	116988	123510	94.72%	2.32	0.41
Sep-01	522	550	94.91%	21.98%	95980	101360	94.69%	-0.23	-1.14
Oct-01	615	639	96.24%	19.01%	102807	107641	95.51%	-0.89	-1.54
Nov-01	695	723	96.13%	19.29%	90576	94835	95.51%	-0.8	-1.49
Dec-01	648	680	95.29%	21.18%	77849	83187	93.58%	-1.81	-2.1
Jan-02	726	761	95.40%	20.95%	87677	93062	94.21%	-1.4	-1.85
Feb-02	685	703	97.44%	15.80%	75993	80380	94.54%	-3.37	-3.05
Mar-02	782	806	97.02%	17.00%	79869	84176	94.88%	-2.74	-2.67
Apr-02	769	807	95.29%	21.18%	77365	81478	94.95%	-0.44	-1.27
May-02	651	678	96.02%	19.55%	79069	83092	95.16%	-1.04	-1.63



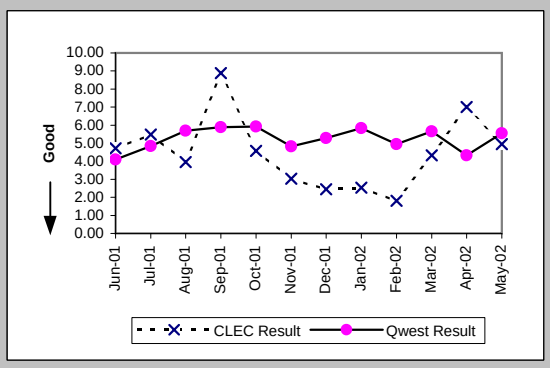
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2714	583	4.66	4.28	617263	102780	6.01	-4.32	-3.62
Jul-01	2941	610	4.82	5.58	627093	108632	5.77	-3.05	-2.86
Aug-01	2967	628	4.72	4.05	756073	124681	6.06	-3.92	-3.38
Sep-01	3023	554	5.46	5.99	590685	102246	5.78	-0.92	-1.56
Oct-01	3333	643	5.18	5.71	594065	108450	5.48	-1.08	-1.65
Nov-01	3454	727	4.75	4.06	535815	95545	5.61	-3.46	-3.1
Dec-01	3508	682	5.14	4.40	483094	83716	5.77	-2.42	-2.47
Jan-02	5098	764	6.67	7.88	491146	93683	5.24	5.91	2.59
Feb-02	3420	705	4.85	3.56	432139	80849	5.35	-2.14	-2.3
Mar-02	4005	808	4.96	4.05	444524	84611	5.25	-1.44	-1.88
Apr-02	4359	812	5.37	5.88	440980	81998	5.38	-0.05	-1.03
May-02	3556	685	5.19	4.45	465033	83625	5.56	-1.49	-1.91



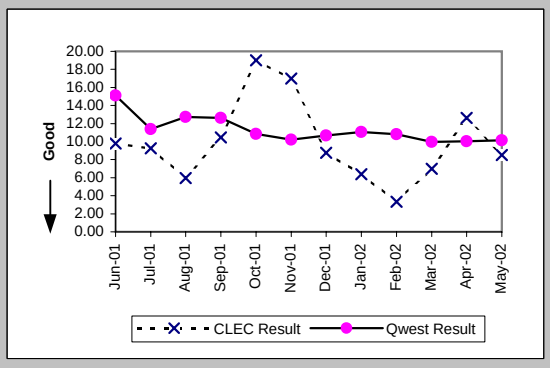
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	245	52	4.71	5.96	10970	2684	4.09	1.96	0.19
Jul-01	230	42	5.48	11.15	14174	2930	4.84	2.2	0.34
Aug-01	111	28	3.96	6.29	16695	2936	5.69	-0.39	-1.23
Sep-01	142	16	8.88	12.02	14066	2393	5.88	2.75	0.67
Oct-01	64	14	4.57	3.44	15313	2584	5.93	-0.3	-1.18
Nov-01	82	27	3.04	4.00	13284	2749	4.83	-0.73	-1.44
Dec-01	49	20	2.45	1.82	13731	2596	5.29	-1.02	-1.62
Jan-02	71	28	2.54	2.17	17623	3019	5.84	-0.81	-1.49
Feb-02	27	15	1.80	1.01	11586	2339	4.95	-1.03	-1.63
Mar-02	52	12	4.33	4.36	12141	2146	5.66	-0.26	-1.16
Apr-02	154	22	7.00	19.45	8596	1992	4.32	1.51	-0.08
May-02	79	16	4.94	8.41	10503	1893	5.55	-0.11	-1.07



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

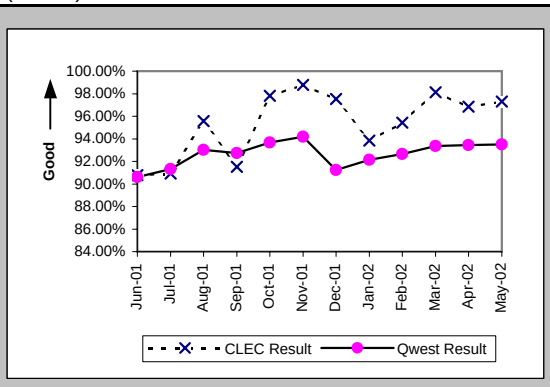
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	127	13	9.77	6.75	60896	4030	15.11	-0.96	-1.59
Jul-01	213	23	9.26	12.17	45480	4001	11.37	-0.44	-1.27
Aug-01	113	19	5.95	5.46	51808	4065	12.74	-1.23	-1.75
Sep-01	136	13	10.46	10.87	43173	3424	12.61	-0.29	-1.17
Oct-01	209	11	19.00	21.77	31553	2910	10.84	2.88	0.75
Nov-01	85	5	17.00	29.69	22697	2225	10.20	3.72	1.26
Dec-01	105	12	8.75	7.83	30644	2870	10.68	-0.5	-1.3
Jan-02	51	8	6.38	4.34	27747	2510	11.05	-0.62	-1.38
Feb-02	10	3	3.33	2.52	22975	2128	10.80	-0.76	-1.46
Mar-02	84	12	7.00	9.82	22382	2244	9.97	-0.7	-1.42
Apr-02	227	18	12.61	14.76	22258	2214	10.05	0.91	-0.45
May-02	102	12	8.50	7.81	22642	2234	10.14	-0.37	-1.22



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

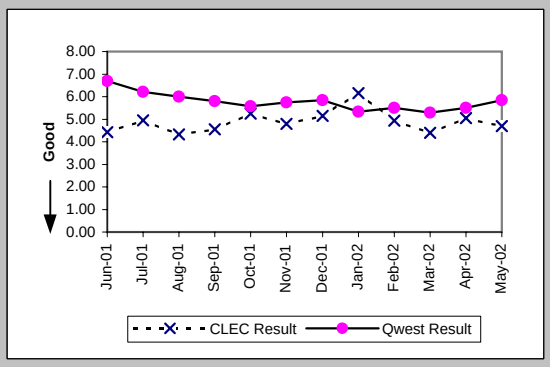
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	69	76	90.79%	28.92%	23156	25556	90.61%	-0.05	-1.03
Jul-01	90	99	90.91%	28.75%	24477	26802	91.33%	0.19	-0.88
Aug-01	130	136	95.59%	20.54%	28879	31044	93.03%	-1.17	-1.71
Sep-01	97	106	91.51%	27.87%	23779	25642	92.73%	0.52	-0.69
Oct-01	135	138	97.83%	14.58%	27120	28950	93.68%	-2	-2.21
Nov-01	162	164	98.78%	10.98%	24003	25483	94.19%	-2.5	-2.52
Dec-01	159	163	97.55%	15.47%	19992	21913	91.23%	-2.84	-2.73
Jan-02	213	227	93.83%	24.06%	21795	23655	92.14%	-0.94	-1.57
Feb-02	188	197	95.43%	20.88%	19054	20562	92.67%	-1.48	-1.9
Mar-02	264	269	98.14%	13.51%	20928	22417	93.36%	-3.13	-2.9
Apr-02	215	222	96.85%	17.47%	20608	22052	93.45%	-2.03	-2.24
May-02	217	223	97.31%	16.18%	22390	23942	93.52%	-2.29	-2.39



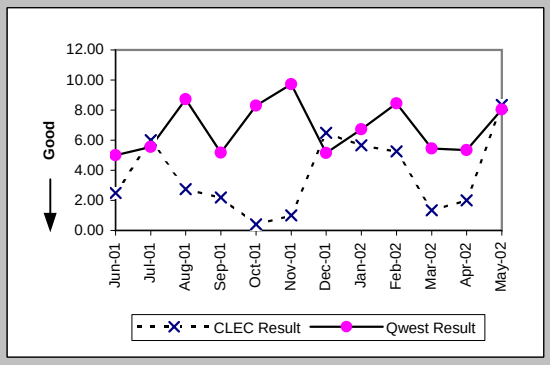
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	337	76	4.43	3.81	171150	25556	6.70	-1.17	-1.71
Jul-01	495	100	4.95	5.39	167845	27015	6.21	-0.87	-1.53
Aug-01	593	137	4.33	3.84	188088	31345	6.00	-1.8	-2.09
Sep-01	493	108	4.56	3.90	150120	25882	5.80	-1.39	-1.85
Oct-01	740	141	5.25	4.29	162443	29151	5.57	-0.33	-1.2
Nov-01	796	166	4.80	5.27	147419	25641	5.75	-1.06	-1.64
Dec-01	860	167	5.15	5.05	129088	22050	5.85	-0.7	-1.43
Jan-02	1411	229	6.16	7.56	127251	23811	5.34	1.02	-0.38
Feb-02	978	198	4.94	4.67	113839	20683	5.50	-0.52	-1.32
Mar-02	1184	269	4.40	3.45	119303	22535	5.29	-1.29	-1.79
Apr-02	1120	222	5.05	5.43	122106	22196	5.50	-0.86	-1.53
May-02	1052	224	4.70	4.39	140663	24086	5.84	-1.42	-1.86



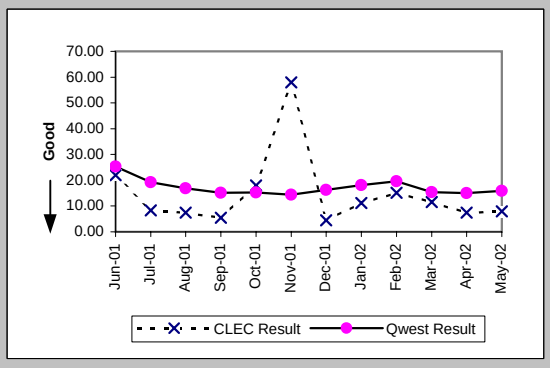
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	15	6	2.50	2.35	3259	652	5.00	-0.55	-1.34
Jul-01	36	6	6.00	6.54	4517	812	5.56	2.05	0.25
Aug-01	11	4	2.75	2.06	6640	761	8.73	-0.32	-1.19
Sep-01	11	5	2.20	2.17	3183	615	5.18	-0.67	-1.4
Oct-01	2	5	0.40	0.55	6022	726	8.29	-0.46	-1.28
Nov-01	3	3	1.00	1.00	6120	629	9.73	-0.31	-1.19
Dec-01	13	2	6.50	2.12	3952	767	5.15	1.02	-0.38
Jan-02	34	6	5.67	8.33	5886	876	6.72	-0.11	-1.07
Feb-02	21	4	5.25	7.85	5848	692	8.45	-0.18	-1.11
Mar-02	4	3	1.33	0.58	3373	619	5.45	-0.3	-1.18
Apr-02	4	2	2.00	0.00	3085	579	5.33	-0.28	-1.17
May-02	25	3	8.33	12.70	5039	627	8.04	0.98	-0.4



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

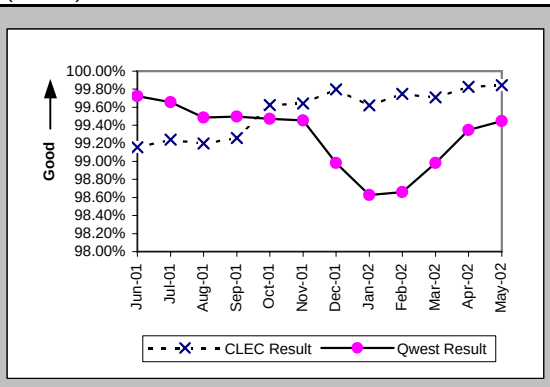
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	22	1	22.00		44197	1748	25.28	-0.06	-1.04
Jul-01	25	3	8.33	6.11	31477	1638	19.22	-0.39	-1.23
Aug-01	15	2	7.50	3.54	25640	1521	16.86	-0.45	-1.27
Sep-01	22	4	5.50	9.11	20871	1375	15.18	-0.72	-1.44
Oct-01	18	1	18.00		19326	1262	15.31	2.88	0.75
Nov-01	58	1	58.00		14499	1009	14.37	2.88	0.75
Dec-01	9	2	4.50	4.95	19096	1179	16.20	-0.37	-1.22
Jan-02	100	9	11.11	17.73	18628	1027	18.14	-0.41	-1.25
Feb-02	76	5	15.20	10.40	16560	846	19.57	-0.16	-1.1
Mar-02	23	2	11.50	6.36	13637	885	15.41	-0.11	-1.07
Apr-02	37	5	7.40	6.54	13418	892	15.04	-0.79	-1.48
May-02	24	3	8.00	7.00	15005	946	15.86	-0.38	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

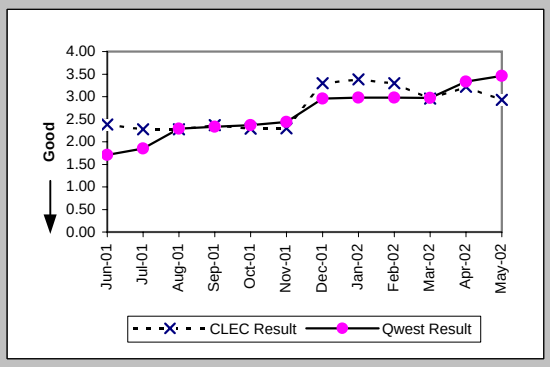
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4222	4258	99.15%	9.16%	778245	780412	99.72%	7.02	3.27
Jul-01	4046	4077	99.24%	8.69%	555358	557267	99.66%	4.55	1.77
Aug-01	3094	3119	99.20%	8.92%	240124	241361	99.49%	2.25	0.37
Sep-01	2139	2155	99.26%	8.58%	183829	184762	99.50%	1.55	-0.06
Oct-01	3706	3720	99.62%	6.12%	186902	187892	99.47%	-1.26	-1.76
Nov-01	5286	5305	99.64%	5.97%	167443	168363	99.45%	-1.83	-2.11
Dec-01	6376	6389	99.80%	4.51%	140807	142255	98.98%	-6.34	-4.86
Jan-02	5001	5020	99.62%	6.14%	159880	162104	98.63%	-5.96	-4.62
Feb-02	4786	4798	99.75%	4.99%	146720	148713	98.66%	-6.46	-4.93
Mar-02	4460	4473	99.71%	5.38%	161741	163403	98.98%	-4.78	-3.9
Apr-02	5121	5130	99.82%	4.18%	163792	164867	99.35%	-4.18	-3.54
May-02	7658	7670	99.84%	3.95%	184653	185677	99.45%	-4.58	-3.78



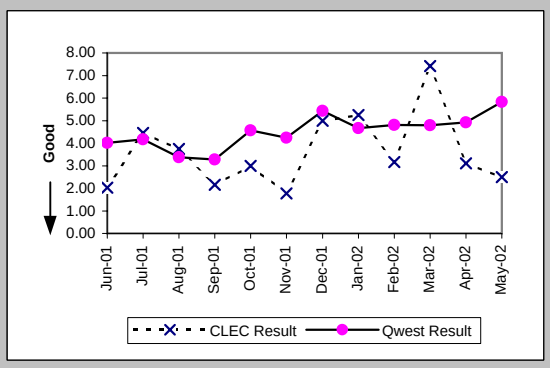
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7159	3007	2.38	1.27	982350	573418	1.71	26.28	14.98
Jul-01	6943	3042	2.28	1.74	743549	401825	1.85	17.63	9.72
Aug-01	3950	1733	2.28	1.18	360659	157320	2.29	-0.36	-1.22
Sep-01	2497	1052	2.37	1.81	297832	127837	2.33	0.98	-0.4
Oct-01	3907	1704	2.29	1.52	303545	128213	2.37	-1.95	-2.19
Nov-01	6965	3028	2.30	0.92	277197	113429	2.44	-6.32	-4.84
Dec-01	15250	4626	3.30	1.02	314750	106279	2.96	8.77	4.33
Jan-02	8496	2512	3.38	1.61	377406	126657	2.98	11.11	5.76
Feb-02	9323	2823	3.30	1.22	333979	111948	2.98	8.73	4.31
Mar-02	4390	1483	2.96	1.78	348915	117503	2.97	-0.19	-1.12
Apr-02	5434	1685	3.22	2.08	386883	116106	3.33	-2.73	-2.66
May-02	8708	2972	2.93	1.69	442904	127972	3.46	-17.03	-11.35



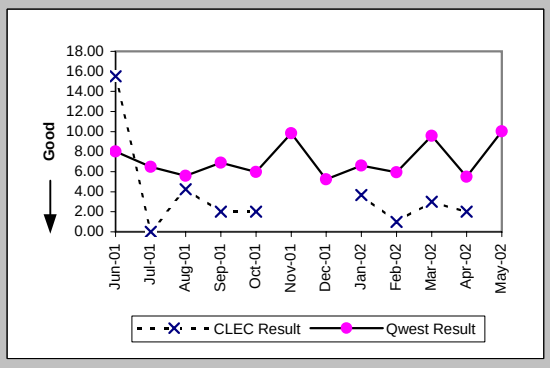
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	69	34	2.03	1.96	7733	1923	4.02	-1.28	-1.78
Jul-01	138	31	4.45	12.87	8655	2077	4.17	1.88	0.14
Aug-01	90	24	3.75	5.51	4680	1388	3.37	1.8	0.09
Sep-01	41	19	2.16	3.42	3222	984	3.27	-0.39	-1.23
Oct-01	39	13	3.00	2.92	5154	1128	4.57	-0.33	-1.2
Nov-01	41	23	1.78	1.93	4415	1041	4.24	-0.65	-1.4
Dec-01	70	14	5.00	9.15	7432	1369	5.43	-0.07	-1.04
Jan-02	84	16	5.25	7.59	9948	2137	4.66	0.73	-0.56
Feb-02	38	12	3.17	1.85	9210	1914	4.81	-0.42	-1.26
Mar-02	89	12	7.42	15.20	7528	1570	4.79	0.95	-0.42
Apr-02	28	9	3.11	1.83	4835	983	4.92	-0.36	-1.22
May-02	35	14	2.50	2.38	5471	938	5.83	-0.74	-1.45



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

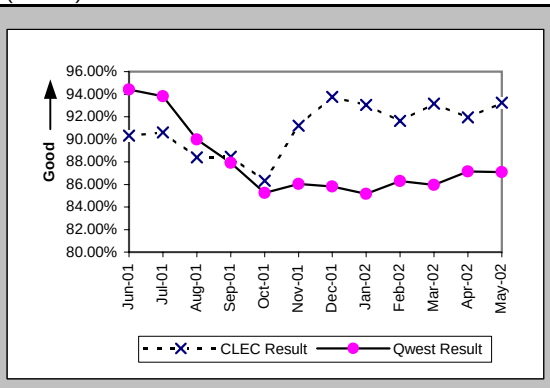
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	31	2	15.50	0.71	1956	244	8.02	2.14	0.3
Jul-01	0	1	0.00		1108	171	6.48	-0.25	-1.15
Aug-01	17	4	4.25	2.99	1074	192	5.59	-0.24	-1.15
Sep-01	4	2	2.00	1.41	1144	166	6.89	-0.31	-1.19
Oct-01	2	1	2.00		765	128	5.98	-0.16	-1.1
Nov-01					903	92	9.82		
Dec-01					664	127	5.23		
Jan-02	11	3	3.67	3.79	993	150	6.62	-0.36	-1.22
Feb-02	1	1	1.00		729	123	5.93	-0.56	-1.34
Mar-02	3	1	3.00		1310	137	9.56	-0.22	-1.13
Apr-02	2	1	2.00		620	113	5.49	-0.53	-1.32
May-02					1093	109	10.03		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

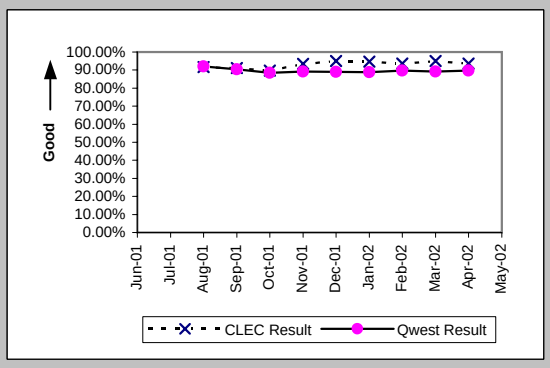
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4604	5097	90.33%	29.56%	848199	898283	94.42%	12.71	6.73
Jul-01	4477	4941	90.61%	29.17%	762606	812845	93.82%	9.34	4.68
Aug-01	3836	4339	88.41%	32.01%	491277	545987	89.98%	3.44	1.09
Sep-01	2968	3355	88.47%	31.94%	313188	356286	87.90%	-0.99	-1.6
Oct-01	3163	3664	86.33%	34.36%	272655	319858	85.24%	-1.84	-2.12
Nov-01	4883	5354	91.20%	28.33%	264829	307780	86.04%	-10.8	-7.56
Dec-01	6303	6722	93.77%	24.18%	230809	268981	85.81%	-18.47	-12.23
Jan-02	6166	6627	93.04%	25.44%	224878	264042	85.17%	-17.82	-11.83
Feb-02	5368	5859	91.62%	27.71%	228814	265128	86.30%	-11.71	-8.12
Mar-02	5244	5628	93.18%	25.21%	223975	260522	85.97%	-15.4	-10.36
Apr-02	5387	5859	91.94%	27.22%	235194	269913	87.14%	-10.87	-7.61
May-02	6881	7379	93.25%	25.09%	245039	281325	87.10%	-15.56	-10.46



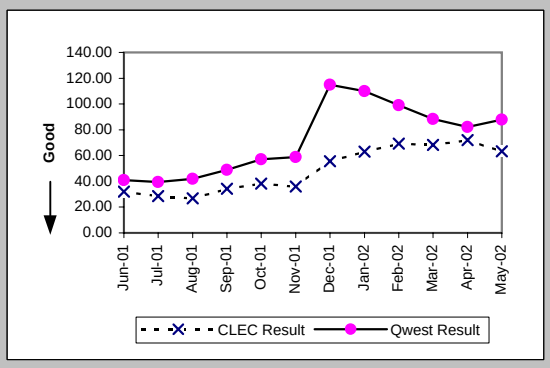
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3977	4339	91.66%	27.65%	502621	545987	92.06%	0.97	-0.41
Sep-01	3057	3355	91.12%	28.45%	321988	356286	90.37%	-1.45	-1.88
Oct-01	3284	3664	89.63%	30.49%	283195	319858	88.54%	-2.06	-2.25
Nov-01	5002	5354	93.43%	24.78%	274419	307780	89.16%	-9.95	-7.05
Dec-01	6387	6722	95.02%	21.76%	239584	268981	89.07%	-15.43	-10.38
Jan-02	6277	6627	94.72%	22.37%	234394	264042	88.77%	-15.15	-10.21
Feb-02	5487	5859	93.65%	24.38%	237961	265128	89.75%	-9.73	-6.92
Mar-02	5352	5628	95.10%	21.60%	232566	260522	89.27%	-13.97	-9.5
Apr-02	5488	5859	93.67%	24.35%	242059	269913	89.68%	-9.93	-7.03
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

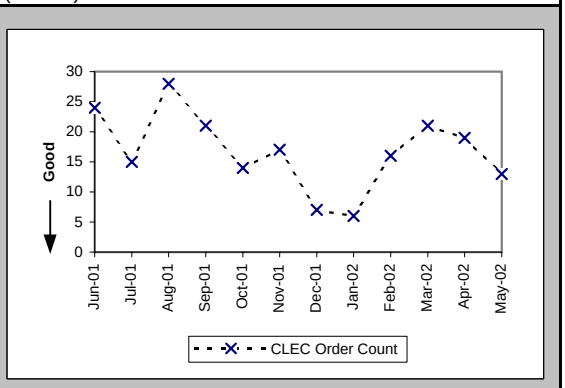
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2397	75	31.96	40.01	488211	11942	40.88	-1.4	-1.85
Jul-01	1367	48	28.48	37.53	453684	11506	39.43	-1.33	-1.81
Aug-01	2492	93	26.80	36.26	587797	13976	42.06	-2.38	-2.45
Sep-01	2120	62	34.19	36.08	653994	13371	48.91	-1.64	-2
Oct-01	2138	56	38.18	42.73	720435	12620	57.09	-1.81	-2.1
Nov-01	2383	66	36.11	44.67	845031	14351	58.88	-2.27	-2.38
Dec-01	3172	57	55.65	63.54	1050497	9141	114.92	-3.15	-2.92
Jan-02	3527	56	62.98	72.72	968375	8810	109.92	-2.57	-2.56
Feb-02	4431	64	69.23	76.92	892991	9014	99.07	-1.84	-2.12
Mar-02	5399	79	68.34	80.77	958118	10829	88.48	-1.45	-1.88
Apr-02	5837	81	72.06	90.11	996619	12128	82.18	-0.81	-1.49
May-02	5886	93	63.29	92.72	1081765	12325	87.77	-1.92	-2.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

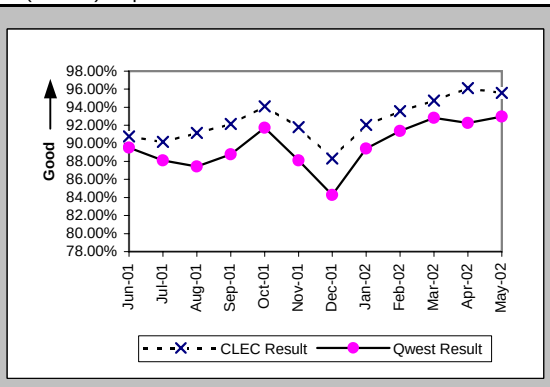
Date	CLEC Order Count
Jun-01	24
Jul-01	15
Aug-01	28
Sep-01	21
Oct-01	14
Nov-01	17
Dec-01	7
Jan-02	6
Feb-02	16
Mar-02	21
Apr-02	19
May-02	13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

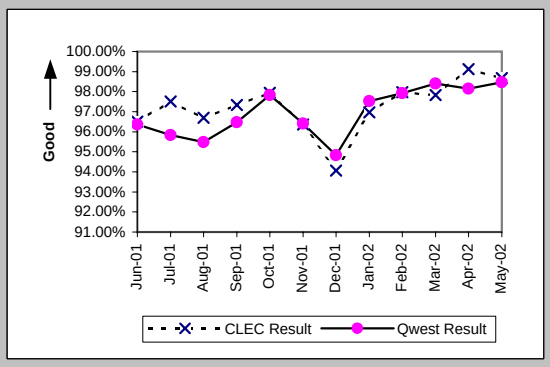
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	579	638	90.75%	28.97%	114769	128196	89.53%	-1.01	-1.61
Jul-01	632	701	90.16%	29.79%	112515	127723	88.09%	-1.68	-2.02
Aug-01	700	768	91.15%	28.41%	112632	128820	87.43%	-3.09	-2.88
Sep-01	539	585	92.14%	26.92%	86686	97653	88.77%	-2.57	-2.56
Oct-01	591	628	94.11%	23.55%	86609	94407	91.74%	-2.15	-2.31
Nov-01	503	548	91.79%	27.45%	76893	87269	88.11%	-2.65	-2.61
Dec-01	423	479	88.31%	32.13%	68465	81247	84.27%	-2.42	-2.47
Jan-02	440	478	92.05%	27.05%	64664	72305	89.43%	-1.86	-2.13
Feb-02	407	435	93.56%	24.54%	56170	61484	91.36%	-1.63	-1.99
Mar-02	433	457	94.75%	22.31%	61763	66537	92.83%	-1.59	-1.97
Apr-02	495	515	96.12%	19.32%	67580	73266	92.24%	-3.28	-2.99
May-02	564	590	95.59%	20.52%	72896	78407	92.97%	-2.48	-2.51



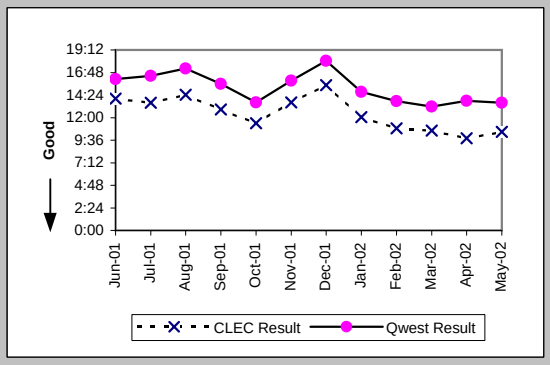
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	773	801	96.50%	18.37%	163009	169162	96.36%	-0.21	-1.13
Jul-01	859	881	97.50%	15.60%	162971	170054	95.83%	-2.47	-2.5
Aug-01	939	971	96.70%	17.85%	167518	175435	95.49%	-1.82	-2.11
Sep-01	768	789	97.34%	16.10%	129084	133810	96.47%	-1.32	-1.8
Oct-01	807	824	97.94%	14.21%	127808	130646	97.83%	-0.21	-1.13
Nov-01	715	742	96.36%	18.73%	117095	121450	96.41%	0.08	-0.95
Dec-01	618	657	94.06%	23.63%	107738	113619	94.82%	0.88	-0.47
Jan-02	609	628	96.97%	17.13%	99019	101537	97.52%	0.88	-0.47
Feb-02	579	591	97.97%	14.10%	82878	84635	97.92%	-0.08	-1.05
Mar-02	585	598	97.83%	14.58%	88657	90099	98.40%	1.11	-0.32
Apr-02	676	682	99.12%	9.34%	98196	100047	98.15%	-1.87	-2.14
May-02	746	756	98.68%	11.42%	104549	106177	98.47%	-0.47	-1.29



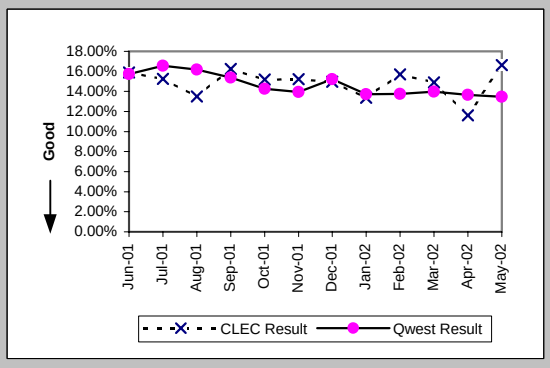
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	11225:15	801	14:01	29:39	2724533:44	169162	16:06	-1.85	-2.13
Jul-01	11984:37	881	13:36	13:06	2795680:03	170054	16:26	-3.53	-3.15
Aug-01	14009:36	971	14:26	16:29	3022829:48	175435	17:14	-3.84	-3.34
Sep-01	10152:14	789	12:52	13:45	2087316:26	133810	15:36	-4.71	-3.86
Oct-01	9396:58	824	11:24	13:18	1779047:28	130646	13:37	-4.2	-3.56
Nov-01	10103:54	742	13:37	15:08	1935673:57	121450	15:56	-3.49	-3.12
Dec-01	10155:45	657	15:27	17:15	2050342:48	113619	18:03	-3.08	-2.87
Jan-02	7581:10	628	12:04	13:38	1495737:09	101537	14:44	-4.03	-3.45
Feb-02	6409:46	591	10:51	11:12	1164103:21	84635	13:45	-4.98	-4.03
Mar-02	6362:15	598	10:38	12:59	1188243:35	90099	13:11	-4.71	-3.86
Apr-02	6688:25	682	9:48	9:49	1380842:05	100047	13:48	-7.16	-5.35
May-02	7936:42	756	10:30	11:40	1444464:36	106177	13:36	-6.44	-4.92



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

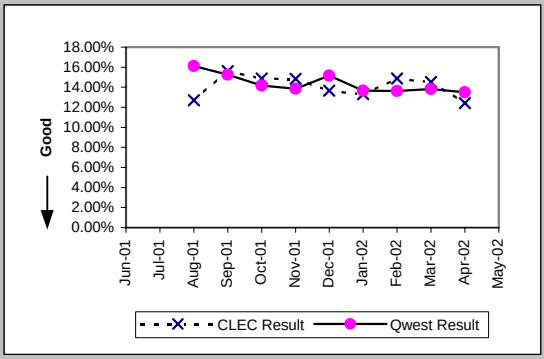
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	132	831	15.88%	36.55%	27621	175463	15.74%	0.11	-0.93
Jul-01	140	917	15.27%	35.97%	29262	176603	16.57%	-1.06	-1.64
Aug-01	134	992	13.51%	34.18%	29611	182956	16.18%	-2.28	-2.39
Sep-01	131	806	16.25%	36.89%	21376	139015	15.38%	0.69	-0.58
Oct-01	129	849	15.19%	35.90%	19379	135743	14.28%	0.76	-0.54
Nov-01	117	768	15.23%	35.94%	17575	125979	13.95%	1.02	-0.38
Dec-01	102	682	14.96%	35.66%	18054	118561	15.23%	-0.2	-1.12
Jan-02	87	651	13.36%	34.03%	14486	105482	13.73%	-0.27	-1.17
Feb-02	95	605	15.70%	36.38%	12055	87573	13.77%	1.38	-0.16
Mar-02	91	610	14.92%	35.63%	12992	92986	13.97%	0.67	-0.59
Apr-02	82	705	11.63%	32.06%	14073	103052	13.66%	-1.56	-1.95
May-02	130	782	16.62%	37.23%	14701	109266	13.45%	2.59	0.57



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

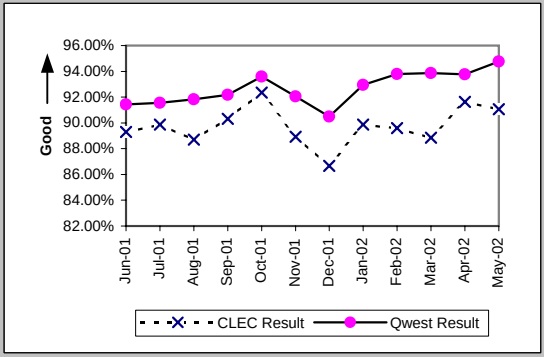
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	104	819	12.70%	33.30%	26319	163381	16.11%	-2.65	-2.61
Sep-01	104	666	15.62%	36.30%	19002	124486	15.26%	0.25	-0.85
Oct-01	104	699	14.88%	35.59%	17122	120882	14.16%	0.54	-0.67
Nov-01	97	654	14.83%	35.54%	15615	112829	13.84%	0.73	-0.55
Dec-01	79	579	13.64%	34.33%	16048	105887	15.16%	-1.01	-1.61
Jan-02	71	533	13.32%	33.98%	12839	93973	13.66%	-0.23	-1.14
Feb-02	74	498	14.86%	35.57%	10716	78638	13.63%	0.8	-0.51
Mar-02	74	510	14.51%	35.22%	11725	84853	13.82%	0.45	-0.73
Apr-02	77	621	12.40%	32.96%	12958	95894	13.51%	-0.81	-1.49
May-02									



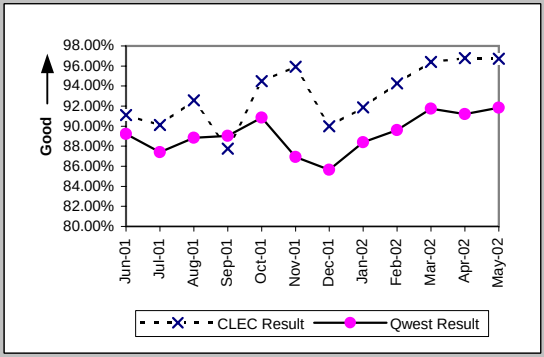
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	742	831	89.29%	30.92%	160412	175463	91.42%	2.19	0.33
Jul-01	824	917	89.86%	30.19%	161685	176603	91.55%	1.84	0.12
Aug-01	880	992	88.71%	31.65%	168018	182956	91.84%	3.59	1.18
Sep-01	728	806	90.32%	29.57%	128144	139015	92.18%	1.96	0.19
Oct-01	784	849	92.34%	26.59%	127055	135743	93.60%	1.49	-0.09
Nov-01	683	768	88.93%	31.37%	115966	125979	92.05%	3.19	0.94
Dec-01	591	682	86.66%	34.00%	107274	118561	90.48%	3.39	1.06
Jan-02	585	651	89.86%	30.18%	98036	105482	92.94%	3.06	0.86
Feb-02	542	605	89.59%	30.54%	82138	87573	93.79%	4.27	1.6
Mar-02	542	610	88.85%	31.47%	87281	92986	93.86%	5.14	2.13
Apr-02	646	705	91.63%	27.69%	96637	103052	93.78%	2.35	0.43
May-02	712	782	91.05%	28.55%	103539	109266	94.76%	4.64	1.82



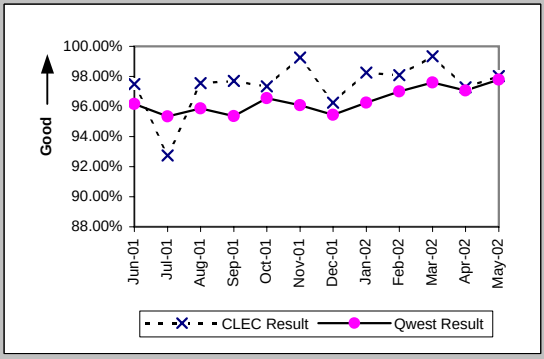
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	82	90	91.11%	28.46%	30699	34412	89.21%	-0.58	-1.35
Jul-01	82	91	90.11%	29.85%	31406	35931	87.41%	-0.78	-1.47
Aug-01	112	121	92.56%	26.24%	31878	35884	88.84%	-1.3	-1.79
Sep-01	86	98	87.76%	32.78%	23818	26756	89.02%	0.43	-0.74
Oct-01	103	109	94.50%	22.81%	22791	25082	90.87%	-1.31	-1.8
Nov-01	94	98	95.92%	19.79%	20267	23317	86.92%	-2.64	-2.6
Dec-01	99	110	90.00%	30.00%	17557	20495	85.66%	-1.29	-1.79
Jan-02	113	123	91.87%	27.33%	15863	17945	88.40%	-1.2	-1.73
Feb-02	115	122	94.26%	23.26%	14326	15988	89.60%	-1.68	-2.02
Mar-02	107	111	96.40%	18.64%	16197	17654	91.75%	-1.77	-2.08
Apr-02	151	156	96.79%	17.61%	19244	21101	91.20%	-2.46	-2.49
May-02	148	153	96.73%	17.78%	20711	22554	91.83%	-2.21	-2.34



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

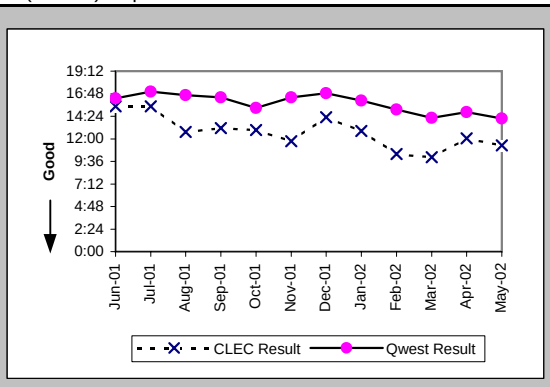
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	117	120	97.50%	15.61%	44170	45931	96.17%	-0.76	-1.46
Jul-01	115	124	92.74%	25.94%	46508	48783	95.34%	1.31	-0.2
Aug-01	159	163	97.55%	15.47%	47530	49572	95.88%	-1.07	-1.65
Sep-01	128	131	97.71%	14.96%	35404	37126	95.36%	-1.28	-1.78
Oct-01	146	150	97.33%	16.11%	34434	35660	96.56%	-0.52	-1.31
Nov-01	134	135	99.26%	8.57%	32191	33502	96.09%	-1.9	-2.15
Dec-01	154	160	96.25%	19.00%	28212	29560	95.44%	-0.49	-1.3
Jan-02	168	171	98.25%	13.13%	25596	26590	96.26%	-1.36	-1.83
Feb-02	154	157	98.09%	13.69%	22156	22839	97.01%	-0.79	-1.48
Mar-02	149	150	99.33%	8.14%	24338	24936	97.60%	-1.38	-1.84
Apr-02	214	220	97.27%	16.29%	28612	29479	97.06%	-0.19	-1.11
May-02	198	202	98.02%	13.93%	30345	31030	97.79%	-0.22	-1.13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

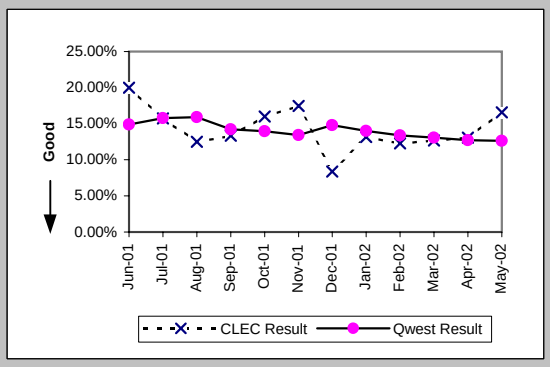
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1855:03	120	15:28	13:48	748619:38	45931	16:18	-0.51	-1.31
Jul-01	1914:58	124	15:27	17:28	830936:42	48783	17:02	-0.93	-1.57
Aug-01	2074:42	163	12:44	12:24	824847:58	49572	16:38	-2.71	-2.65
Sep-01	1723:23	131	13:09	12:49	609397:08	37126	16:25	-2	-2.22
Oct-01	1940:01	150	12:56	13:18	545078:48	35660	15:17	-1.5	-1.91
Nov-01	1586:19	135	11:45	10:38	549404:12	33502	16:24	-3.3	-3
Dec-01	2288:00	160	14:18	18:30	498678:41	29560	16:52	-1.86	-2.13
Jan-02	2196:33	171	12:51	11:13	427559:03	26590	16:05	-2.32	-2.41
Feb-02	1630:01	157	10:23	10:35	344738:51	22839	15:06	-3.31	-3.01
Mar-02	1505:04	150	10:02	9:15	354928:35	24936	14:14	-2.16	-2.32
Apr-02	2650:57	220	12:03	17:31	437336:43	29479	14:50	-2.24	-2.36
May-02	2282:22	202	11:18	11:34	439131:35	31030	14:09	-2.77	-2.68



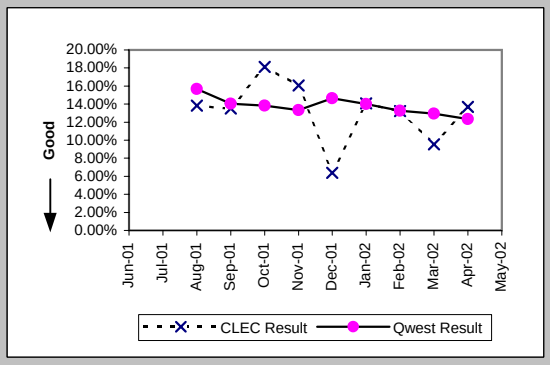
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	25	125	20.00%	40.00%	6980	46850	14.90%	1.56	-0.05
Jul-01	20	127	15.75%	36.43%	7869	49888	15.77%	-0.01	-1
Aug-01	21	168	12.50%	33.07%	8125	51067	15.91%	-1.21	-1.73
Sep-01	18	135	13.33%	33.99%	5407	37955	14.25%	-0.3	-1.18
Oct-01	24	150	16.00%	36.66%	5091	36456	13.96%	0.73	-0.56
Nov-01	25	143	17.48%	37.98%	4600	34219	13.44%	1.38	-0.16
Dec-01	14	167	8.38%	27.71%	4489	30320	14.81%	-2.33	-2.42
Jan-02	23	175	13.14%	33.79%	3812	27210	14.01%	-0.33	-1.2
Feb-02	20	163	12.27%	32.81%	3122	23338	13.38%	-0.41	-1.25
Mar-02	19	150	12.67%	33.26%	3328	25446	13.08%	-0.15	-1.09
Apr-02	29	222	13.06%	33.70%	3814	29966	12.73%	0.17	-0.9
May-02	34	205	16.59%	37.19%	3995	31605	12.64%	1.65	0



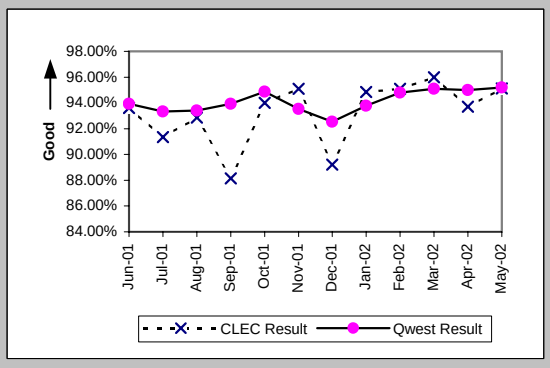
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	18	130	13.85%	34.54%	7035	44882	15.67%	-0.57	-1.35
Sep-01	15	111	13.51%	34.19%	4713	33585	14.03%	-0.16	-1.1
Oct-01	23	127	18.11%	38.51%	4451	32149	13.84%	1.36	-0.17
Nov-01	18	112	16.07%	36.73%	4009	30040	13.35%	0.85	-0.48
Dec-01	8	125	6.40%	24.48%	3905	26638	14.66%	-2.6	-2.58
Jan-02	21	149	14.09%	34.80%	3290	23486	14.01%	0.06	-0.97
Feb-02	18	136	13.24%	33.89%	2727	20575	13.25%	-0.01	-1
Mar-02	12	126	9.52%	29.35%	2956	22839	12.94%	-1.14	-1.69
Apr-02	26	190	13.68%	34.37%	3395	27548	12.32%	0.58	-0.64
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

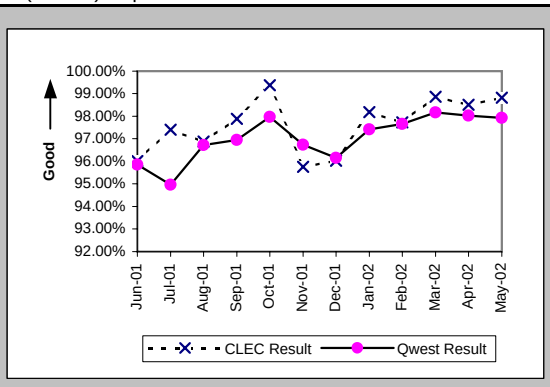
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	117	125	93.60%	24.48%	44009	46850	93.94%	0.2	-0.88
Jul-01	116	127	91.34%	28.13%	46564	49888	93.34%	0.9	-0.45
Aug-01	156	168	92.86%	25.75%	47705	51067	93.42%	0.33	-0.8
Sep-01	119	135	88.15%	32.32%	35651	37955	93.93%	2.53	0.54
Oct-01	141	150	94.00%	23.75%	34590	36456	94.88%	0.52	-0.68
Nov-01	136	143	95.10%	21.58%	32007	34219	93.54%	-0.76	-1.46
Dec-01	149	167	89.22%	31.01%	28061	30320	92.55%	1.57	-0.05
Jan-02	166	175	94.86%	22.09%	25517	27210	93.78%	-0.59	-1.36
Feb-02	155	163	95.09%	21.60%	22124	23338	94.80%	-0.17	-1.1
Mar-02	144	150	96.00%	19.60%	24196	25446	95.09%	-0.52	-1.31
Apr-02	208	222	93.69%	24.31%	28465	29966	94.99%	0.89	-0.46
May-02	195	205	95.12%	21.54%	30083	31605	95.18%	0.09	-0.95



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

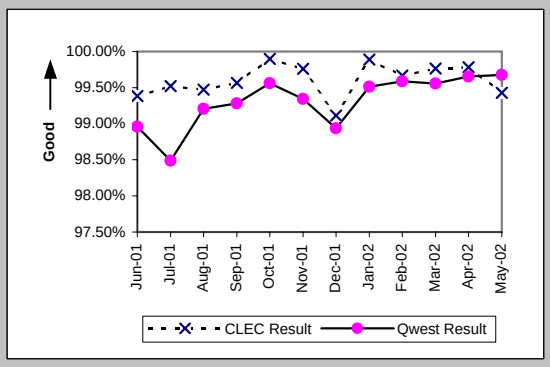
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	265	276	96.01%	19.56%	35042	36556	95.86%	-0.13	-1.08
Jul-01	262	269	97.40%	15.92%	34095	35903	94.96%	-1.82	-2.11
Aug-01	310	320	96.88%	17.40%	33526	34662	96.72%	-0.15	-1.09
Sep-01	232	237	97.89%	14.37%	26285	27113	96.95%	-0.84	-1.51
Oct-01	318	320	99.38%	7.88%	30811	31447	97.98%	-1.77	-2.07
Nov-01	226	236	95.76%	20.14%	26493	27388	96.73%	0.84	-0.49
Dec-01	242	252	96.03%	19.52%	24948	25944	96.16%	0.15	-0.91
Jan-02	271	276	98.19%	13.34%	26397	27097	97.42%	-0.8	-1.49
Feb-02	259	265	97.74%	14.88%	25539	26150	97.66%	-0.08	-1.05
Mar-02	262	265	98.87%	10.58%	27727	28244	98.17%	-0.84	-1.51
Apr-02	264	268	98.51%	12.13%	21257	21685	98.03%	-0.56	-1.34
May-02	252	255	98.82%	10.78%	22094	22560	97.93%	-0.99	-1.6



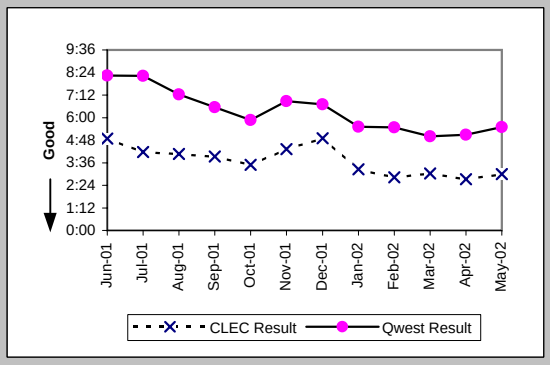
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	804	809	99.38%	7.84%	64974	65659	98.96%	-1.18	-1.72
Jul-01	830	834	99.52%	6.91%	64164	65148	98.49%	-2.43	-2.47
Aug-01	940	945	99.47%	7.25%	64491	65006	99.21%	-0.91	-1.55
Sep-01	685	688	99.56%	6.59%	50879	51247	99.28%	-0.87	-1.53
Oct-01	970	971	99.90%	3.21%	59033	59294	99.56%	-1.57	-1.96
Nov-01	828	830	99.76%	4.90%	53741	54095	99.35%	-1.47	-1.89
Dec-01	782	789	99.11%	9.38%	49654	50188	98.94%	-0.48	-1.29
Jan-02	885	886	99.89%	3.36%	56303	56579	99.51%	-1.59	-1.97
Feb-02	902	905	99.67%	5.75%	54018	54241	99.59%	-0.37	-1.23
Mar-02	843	845	99.76%	4.86%	57437	57692	99.56%	-0.89	-1.54
Apr-02	914	916	99.78%	4.67%	48175	48343	99.65%	-0.66	-1.4
May-02	872	877	99.43%	7.53%	47775	47931	99.67%	1.26	-0.23



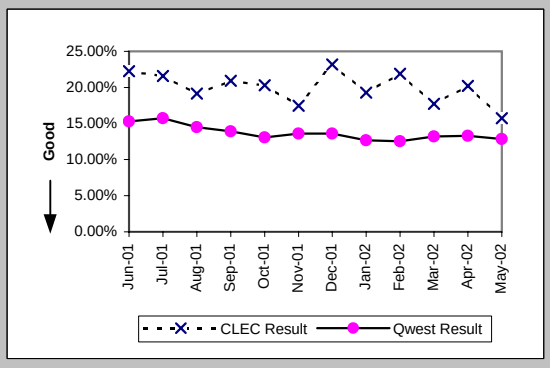
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3948:13	809	4:53	8:22	541070:51	65659	8:14	-2.12	-2.29
Jul-01	3476:45	834	4:10	8:10	535372:53	65148	8:13	-5.92	-4.6
Aug-01	3835:17	945	4:04	7:03	469979:14	65006	7:14	-6.93	-5.21
Sep-01	2708:44	688	3:56	7:21	335511:41	51247	6:33	-6.26	-4.81
Oct-01	3376:07	971	3:29	5:08	347746:48	59294	5:52	-8.24	-6.01
Nov-01	3587:35	830	4:19	7:03	372065:27	54095	6:53	-7.26	-5.42
Dec-01	3871:03	789	4:54	13:49	336125:39	50188	6:42	-0.71	-1.43
Jan-02	2877:47	886	3:15	5:48	311740:03	56579	5:31	-6.4	-4.89
Feb-02	2571:38	905	2:50	6:43	297097:16	54241	5:29	-8.57	-6.21
Mar-02	2558:05	845	3:02	6:54	288634:10	57692	5:00	-6.65	-5.05
Apr-02	2484:57	916	2:43	6:33	245529:14	48343	5:05	-8.81	-6.36
May-02	2637:05	877	3:00	8:06	263375:30	47931	5:30	-8.58	-6.22



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

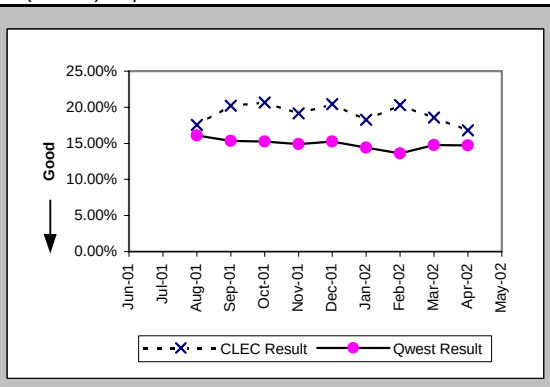
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	180	809	22.25%	41.59%	10036	65662	15.28%	5.47	2.33
Jul-01	180	834	21.58%	41.14%	10241	65157	15.72%	4.62	1.81
Aug-01	181	945	19.15%	39.35%	9424	65057	14.49%	4.05	1.46
Sep-01	144	688	20.93%	40.68%	7131	51250	13.91%	5.28	2.21
Oct-01	197	971	20.29%	40.21%	7763	59296	13.09%	6.59	3.01
Nov-01	145	830	17.47%	37.97%	7351	54097	13.59%	3.24	0.97
Dec-01	183	789	23.19%	42.21%	6823	50188	13.59%	7.81	3.75
Jan-02	171	886	19.30%	39.47%	7163	56581	12.66%	5.9	2.59
Feb-02	198	905	21.88%	41.34%	6806	54248	12.55%	8.41	4.11
Mar-02	150	845	17.75%	38.21%	7618	57708	13.20%	3.88	1.36
Apr-02	185	916	20.20%	40.15%	6437	48346	13.31%	6.07	2.69
May-02	138	877	15.74%	36.41%	6166	47934	12.86%	2.52	0.53



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

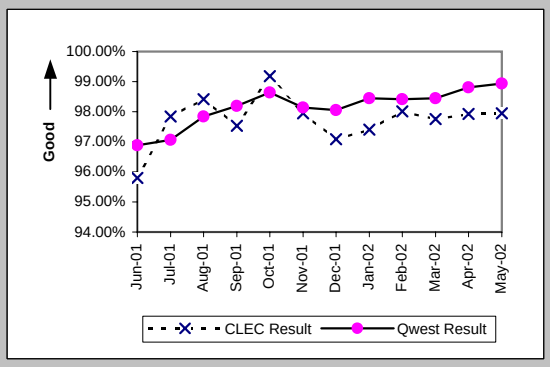
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	96	547	17.55%	38.04%	5138	31963	16.07%	0.93	-0.43
Sep-01	87	430	20.23%	40.17%	3769	24556	15.35%	2.69	0.63
Oct-01	126	610	20.66%	40.48%	4091	26819	15.25%	3.67	1.23
Nov-01	100	522	19.16%	39.35%	3607	24228	14.89%	2.71	0.65
Dec-01	104	509	20.43%	40.32%	3283	21527	15.25%	3.21	0.95
Jan-02	108	592	18.24%	38.62%	3532	24493	14.42%	2.62	0.59
Feb-02	115	566	20.32%	40.24%	3200	23496	13.62%	4.59	1.79
Mar-02	95	511	18.59%	38.90%	3831	25920	14.78%	2.4	0.46
Apr-02	92	548	16.79%	37.38%	3112	21152	14.71%	1.35	-0.18
May-02									



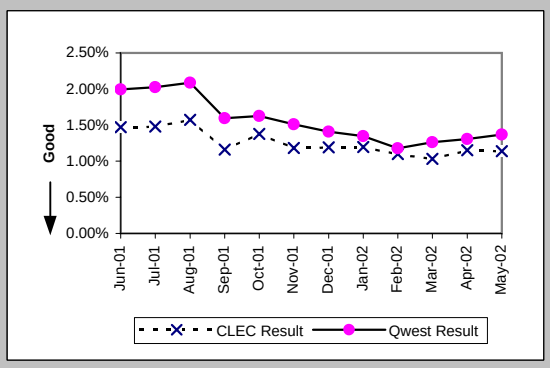
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	775	809	95.80%	20.07%	63618	65662	96.89%	1.77	0.08
Jul-01	816	834	97.84%	14.53%	63244	65157	97.06%	-1.32	-1.8
Aug-01	930	945	98.41%	12.50%	63651	65057	97.84%	-1.2	-1.73
Sep-01	671	688	97.53%	15.52%	50321	51250	98.19%	1.29	-0.22
Oct-01	963	971	99.18%	9.04%	58490	59296	98.64%	-1.43	-1.87
Nov-01	813	830	97.95%	14.16%	53092	54097	98.14%	0.4	-0.75
Dec-01	766	789	97.08%	16.82%	49212	50188	98.06%	1.96	0.19
Jan-02	863	886	97.40%	15.90%	55704	56581	98.45%	2.5	0.52
Feb-02	887	905	98.01%	13.96%	53390	54248	98.42%	0.97	-0.41
Mar-02	826	845	97.75%	14.83%	56810	57708	98.44%	1.61	-0.02
Apr-02	897	916	97.93%	14.25%	47769	48346	98.81%	2.43	0.48
May-02	859	877	97.95%	14.18%	47425	47934	98.94%	2.84	0.72



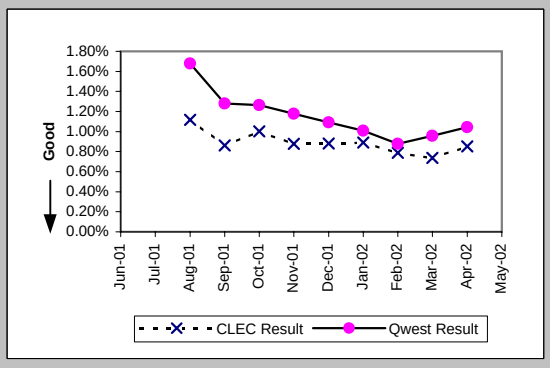
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1765	120038	1.47%	12.04%	287975	14452265	1.99%	-12.89	-8.84
Jul-01	1878	126861	1.48%	12.08%	291648	14395514	2.03%	-13.73	-9.35
Aug-01	2105	133826	1.57%	12.44%	299080	14314198	2.09%	-13.15	-8.99
Sep-01	1629	140274	1.16%	10.71%	228220	14285037	1.60%	-12.97	-8.89
Oct-01	1970	143128	1.38%	11.65%	231495	14244813	1.63%	-7.41	-5.5
Nov-01	1741	146889	1.19%	10.82%	214295	14182796	1.51%	-10.18	-7.19
Dec-01	1638	137622	1.19%	10.84%	199069	14128582	1.41%	-6.85	-5.17
Jan-02	1712	142824	1.20%	10.88%	189273	14064648	1.35%	-4.8	-3.92
Feb-02	1673	152385	1.10%	10.42%	165159	13985013	1.18%	-2.99	-2.82
Mar-02	1605	155481	1.03%	10.11%	176140	13955969	1.26%	-8.07	-5.91
Apr-02	1843	159653	1.15%	10.68%	181364	13871941	1.31%	-5.35	-4.25
May-02	1864	163766	1.14%	10.61%	188805	13793902	1.37%	-7.98	-5.85



Trouble Rate (Percent) (MR-8*) (Parity)

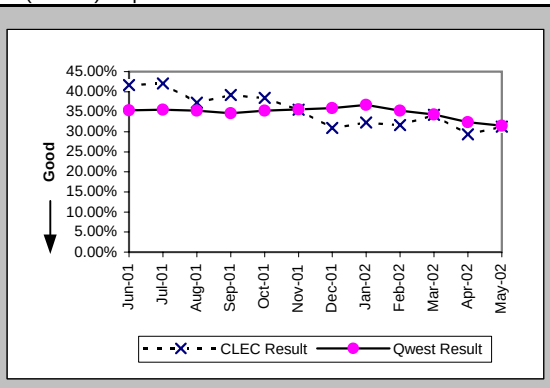
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1496	133826	1.12%	10.51%	240226	14314198	1.68%	-15.88	-10.66
Sep-01	1207	140274	0.86%	9.24%	182627	14285037	1.28%	-13.87	-9.43
Oct-01	1436	143128	1.00%	9.97%	179850	14244813	1.26%	-8.74	-6.31
Nov-01	1288	146889	0.88%	9.32%	167097	14182796	1.18%	-10.65	-7.47
Dec-01	1213	137622	0.88%	9.35%	154052	14128582	1.09%	-7.43	-5.52
Jan-02	1274	142824	0.89%	9.40%	141952	14064648	1.01%	-4.41	-3.68
Feb-02	1200	152385	0.79%	8.84%	122709	13985013	0.88%	-3.74	-3.28
Mar-02	1147	155481	0.74%	8.56%	133612	13955969	0.96%	-8.85	-6.38
Apr-02	1359	159653	0.85%	9.19%	144594	13871941	1.04%	-7.48	-5.55
May-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

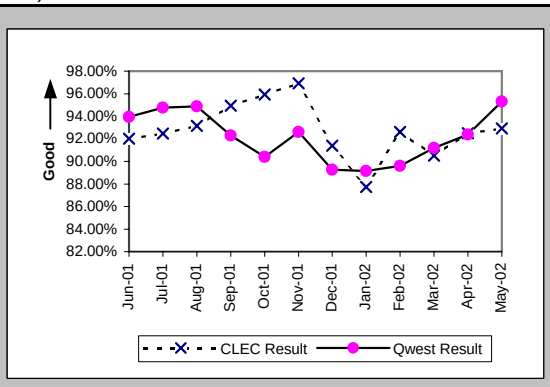
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1261	3026	41.67%	49.30%	157324	445299	35.33%	7.27	3.42
Jul-01	1361	3239	42.02%	49.36%	160820	452468	35.54%	7.67	3.66
Aug-01	1252	3357	37.30%	48.36%	163134	462214	35.29%	2.42	0.47
Sep-01	1049	2678	39.17%	48.81%	120985	349205	34.65%	4.9	1.98
Oct-01	1230	3200	38.44%	48.64%	126039	357534	35.25%	3.75	1.28
Nov-01	960	2701	35.54%	47.86%	118295	332590	35.57%	-0.03	-1.02
Dec-01	734	2372	30.94%	46.23%	111619	310688	35.93%	-5.04	-4.06
Jan-02	818	2530	32.33%	46.77%	109681	298954	36.69%	-4.53	-3.75
Feb-02	776	2449	31.69%	46.53%	89958	255117	35.26%	-3.69	-3.24
Mar-02	836	2441	34.25%	47.45%	92031	268171	34.32%	-0.07	-1.04
Apr-02	767	2610	29.39%	45.55%	86886	268250	32.39%	-3.26	-2.98
May-02	848	2712	31.27%	46.36%	86780	275585	31.49%	-0.25	-1.15



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

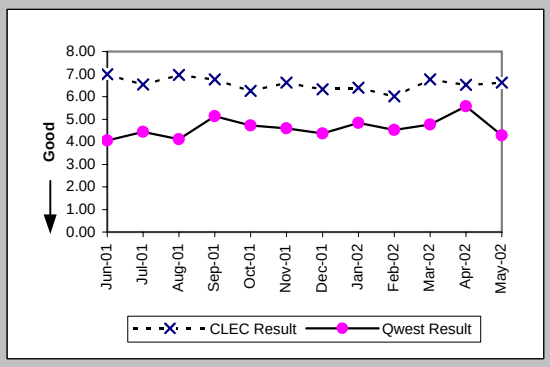
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	911	990	92.02%	27.10%	961	1023	93.94%	1.8	0.1
Jul-01	848	917	92.48%	26.38%	1050	1108	94.77%	2.3	0.4
Aug-01	952	1022	93.15%	25.26%	1240	1307	94.87%	1.87	0.14
Sep-01	711	749	94.93%	21.95%	863	935	92.30%	-2.01	-2.22
Oct-01	870	907	95.92%	19.78%	801	886	90.41%	-3.96	-3.41
Nov-01	721	744	96.91%	17.31%	753	813	92.62%	-3.23	-2.97
Dec-01	689	754	91.38%	28.07%	449	503	89.26%	-1.19	-1.72
Jan-02	737	840	87.74%	32.80%	699	784	89.16%	0.92	-0.44
Feb-02	590	637	92.62%	26.14%	568	634	89.59%	-1.77	-2.08
Mar-02	639	706	90.51%	29.31%	622	682	91.20%	0.46	-0.72
Apr-02	652	705	92.48%	26.37%	595	644	92.39%	-0.06	-1.04
May-02	723	778	92.93%	25.63%	773	811	95.31%	2.25	0.37



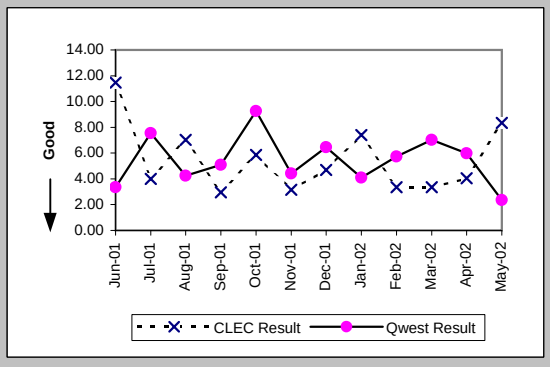
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6930	990	7.00	9.44	4144	1020	4.06	10.55	5.42
Jul-01	6129	937	6.54	5.50	4988	1124	4.44	7.64	3.65
Aug-01	7183	1032	6.96	6.33	5437	1324	4.11	14.66	7.91
Sep-01	5142	759	6.77	5.40	4961	965	5.14	5.35	2.25
Oct-01	5736	917	6.26	5.49	4279	905	4.73	4.85	1.95
Nov-01	4968	750	6.62	6.04	3734	813	4.59	7.39	3.5
Dec-01	4806	760	6.32	5.91	2186	500	4.37	6.12	2.72
Jan-02	5444	851	6.40	5.40	3814	790	4.83	3.81	1.32
Feb-02	3864	642	6.02	4.19	2900	641	4.52	5.61	2.41
Mar-02	4818	712	6.77	5.74	3288	691	4.76	5.3	2.23
Apr-02	4684	717	6.53	5.26	3621	650	5.57	1.99	0.21
May-02	5189	784	6.62	7.10	3455	808	4.28	8.29	4.04



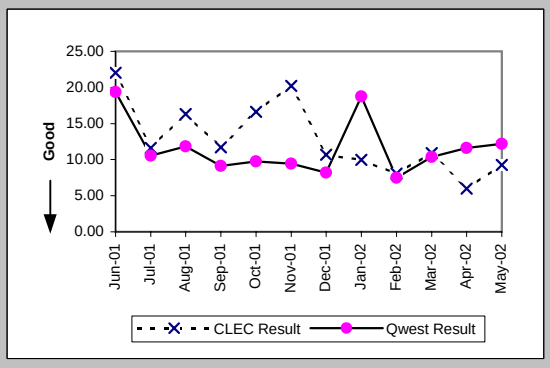
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	528	46	11.48	28.58	144	43	3.35	0.79	-0.52
Jul-01	156	39	4.00	8.07	302	40	7.55	-1.3	-1.79
Aug-01	337	48	7.02	11.45	234	55	4.25	0.71	-0.57
Sep-01	68	23	2.96	2.90	356	70	5.09	-0.91	-1.55
Oct-01	152	26	5.85	8.07	444	48	9.25	-0.68	-1.41
Nov-01	63	20	3.15	4.85	225	51	4.41	-0.53	-1.32
Dec-01	202	43	4.70	7.68	181	28	6.46	-0.7	-1.42
Jan-02	517	70	7.39	30.88	225	55	4.09	0.46	-0.72
Feb-02	117	35	3.34	3.99	126	22	5.73	-1.02	-1.62
Mar-02	151	45	3.36	6.68	295	42	7.02	-1.03	-1.63
Apr-02	162	40	4.05	4.46	197	33	5.97	-0.91	-1.55
May-02	300	36	8.33	22.70	52	22	2.36	2.1	0.27



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

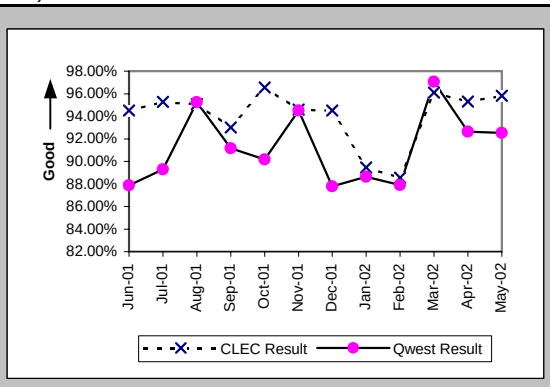
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	727	33	22.03	21.14	368	19	19.37	0.59	-0.64
Jul-01	406	35	11.60	11.44	232	22	10.55	0.66	-0.6
Aug-01	391	24	16.29	18.38	213	18	11.83	0.92	-0.44
Sep-01	187	16	11.69	9.82	265	29	9.14	0.67	-0.6
Oct-01	233	14	16.64	25.18	497	51	9.75	1.28	-0.22
Nov-01	182	9	20.22	19.38	283	30	9.43	1.88	0.14
Dec-01	235	22	10.68	13.30	238	29	8.21	1.11	-0.33
Jan-02	319	32	9.97	10.86	637	34	18.74	-1.61	-1.98
Feb-02	105	13	8.08	9.29	345	46	7.50	0.62	-0.62
Mar-02	229	21	10.90	17.69	187	18	10.39	0.11	-0.93
Apr-02	96	16	6.00	2.92	209	18	11.61	-1.36	-1.82
May-02	185	20	9.25	11.34	207	17	12.18	-0.91	-1.56



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

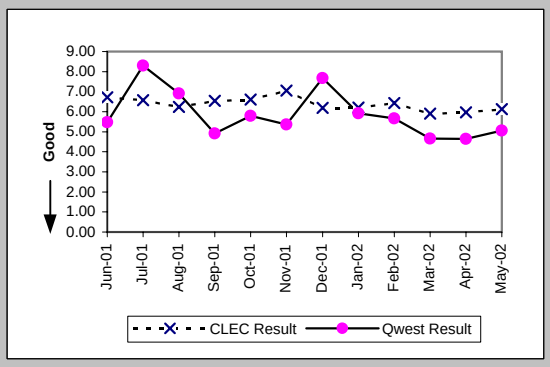
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	292	309	94.50%	22.80%	116	132	87.88%	-1.95	-2.19
Jul-01	323	339	95.28%	21.21%	125	140	89.29%	-1.93	-2.17
Aug-01	425	447	95.08%	21.63%	160	168	95.24%	0.04	-0.98
Sep-01	253	272	93.01%	25.49%	124	136	91.18%	-0.62	-1.38
Oct-01	280	290	96.55%	18.25%	110	122	90.16%	-1.99	-2.21
Nov-01	263	278	94.60%	22.59%	86	91	94.51%	-0.04	-1.02
Dec-01	224	237	94.51%	22.77%	79	90	87.78%	-1.66	-2.01
Jan-02	246	275	89.45%	30.71%	78	88	88.64%	-0.21	-1.13
Feb-02	209	236	88.56%	31.83%	80	91	87.91%	-0.16	-1.1
Mar-02	270	281	96.09%	19.39%	99	102	97.06%	0.38	-0.77
Apr-02	285	299	95.32%	21.13%	88	95	92.63%	-0.87	-1.53
May-02	343	358	95.81%	20.04%	99	107	92.52%	-1.13	-1.69



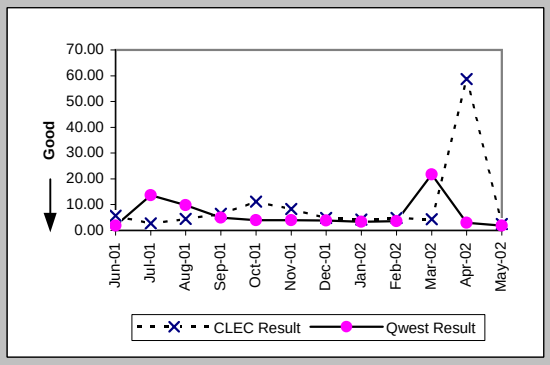
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2078	309	6.72	10.09	722	132	5.47	1.79	0.09
Jul-01	2283	347	6.58	7.73	1179	142	8.30	-1.43	-1.87
Aug-01	2828	453	6.24	4.50	1181	171	6.91	-1.14	-1.69
Sep-01	1805	276	6.54	6.01	669	136	4.92	4.47	1.72
Oct-01	1949	295	6.61	9.14	714	123	5.80	1.28	-0.22
Nov-01	1969	279	7.06	6.41	493	92	5.36	0.51	-0.69
Dec-01	1473	238	6.19	5.53	714	93	7.68	-1.1	-1.67
Jan-02	1729	279	6.20	5.32	527	89	5.92	0.06	-0.96
Feb-02	1530	238	6.43	6.17	516	91	5.67	1.01	-0.39
Mar-02	1677	284	5.90	3.98	485	104	4.66	1.23	-0.25
Apr-02	1803	302	5.97	3.64	445	96	4.64	1.55	-0.05
May-02	2203	360	6.12	5.57	546	108	5.06	1.47	-0.11



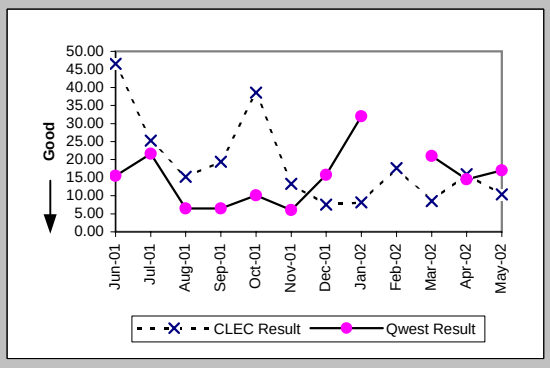
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	57	10	5.70	5.62	19	10	1.90	1.91	0.16
Jul-01	24	9	2.67	2.96	82	6	13.67	-1	-1.61
Aug-01	80	18	4.44	3.75	69	7	9.86	-1.61	-1.98
Sep-01	84	13	6.46	8.27	40	8	5.00	0.51	-0.69
Oct-01	67	6	11.17	18.76	12	3	4.00	1.26	-0.23
Nov-01	83	10	8.30	13.08	16	4	4.00	0.23	-0.86
Dec-01	24	5	4.80	4.32	27	7	3.86	0.22	-0.86
Jan-02	89	21	4.24	9.59	20	6	3.33	-0.33	-1.2
Feb-02	83	17	4.88	8.05	39	11	3.55	0.06	-0.97
Mar-02	35	8	4.38	6.80	87	4	21.75	-0.68	-1.42
Apr-02	528	9	58.67	167.77	15	5	3.00	1.19	-0.28
May-02	22	9	2.44	1.24	9	5	1.80	0.41	-0.75



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

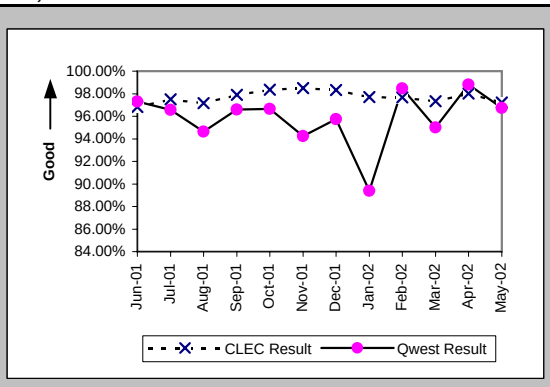
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	326	7	46.57	44.20	93	6	15.50	0.94	-0.43
Jul-01	202	8	25.25	32.87	195	9	21.67	0.44	-0.73
Aug-01	61	4	15.25	7.97	13	2	6.50	0.9	-0.45
Sep-01	136	7	19.43	11.80	26	4	6.50	2.1	0.27
Oct-01	193	5	38.60	48.69	91	9	10.11	2.17	0.32
Nov-01	80	6	13.33	12.42	12	2	6.00	0.53	-0.68
Dec-01	60	8	7.50	3.02	79	5	15.80	-0.47	-1.29
Jan-02	65	8	8.12	5.33	128	4	32.00	-1.66	-2.01
Feb-02	176	10	17.60	14.45					
Mar-02	34	4	8.50	5.00	21	1	21.00		
Apr-02	64	4	16.00	14.72	29	2	14.50	-0.27	-1.16
May-02	62	6	10.33	11.29	34	2	17.00	-0.96	-1.59



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

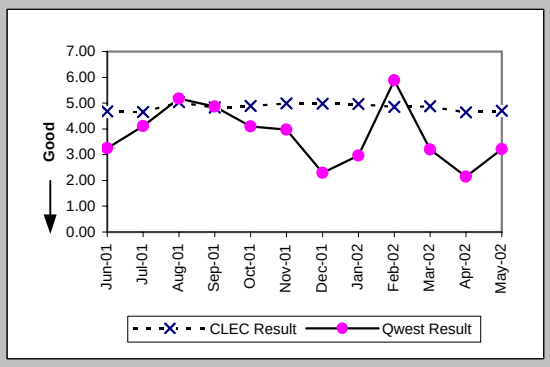
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2966	3063	96.83%	17.51%	1192	1225	97.31%	0.86	-0.47
Jul-01	2385	2446	97.51%	15.59%	563	583	96.57%	-1.12	-1.68
Aug-01	1848	1902	97.16%	16.61%	407	430	94.65%	-2.09	-2.27
Sep-01	1827	1866	97.91%	14.31%	425	440	96.59%	-1.37	-1.83
Oct-01	1192	1212	98.35%	12.74%	231	239	96.65%	-1.33	-1.81
Nov-01	1563	1587	98.49%	12.20%	131	139	94.24%	-2.06	-2.25
Dec-01	2921	2971	98.32%	12.86%	45	47	95.74%	-0.87	-1.53
Jan-02	2934	3003	97.70%	14.98%	59	66	89.39%	-2.17	-2.32
Feb-02	1266	1296	97.69%	15.04%	64	65	98.46%	0.28	-0.83
Mar-02	1023	1051	97.34%	16.10%	38	40	95.00%	-0.67	-1.4
Apr-02	887	905	98.01%	13.96%	83	84	98.81%	0.39	-0.77
May-02	732	753	97.21%	16.47%	119	123	96.75%	-0.27	-1.16



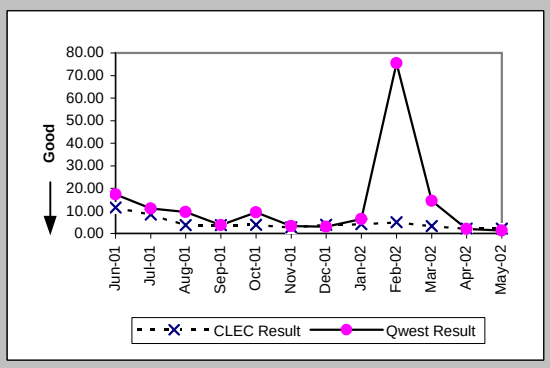
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	13951	2982	4.68	4.34	3943	1213	3.25	8.69	4.29
Jul-01	11052	2370	4.66	3.69	2356	573	4.11	2.27	0.38
Aug-01	9139	1813	5.04	2.25	2180	422	5.17	-0.54	-1.33
Sep-01	8848	1833	4.83	1.67	2107	433	4.87	-0.37	-1.23
Oct-01	5711	1168	4.89	1.97	933	228	4.09	3.87	1.35
Nov-01	7710	1545	4.99	1.49	524	132	3.97	5.01	2.05
Dec-01	14170	2846	4.98	1.73	103	45	2.29	3.72	1.26
Jan-02	14612	2943	4.97	1.81	190	64	2.97	2.75	0.67
Feb-02	5985	1235	4.85	1.79	382	65	5.88	-0.46	-1.28
Mar-02	4927	1009	4.88	1.63	128	40	3.20	2.17	0.32
Apr-02	3989	859	4.64	1.67	181	84	2.15	3.72	1.26
May-02	3348	711	4.71	2.29	396	123	3.22	11.23	5.83



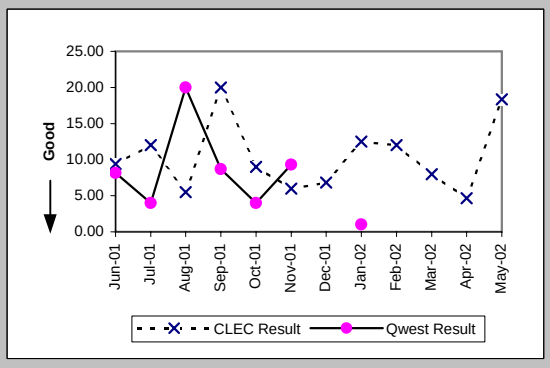
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1053	92	11.45	18.98	468	27	17.33	-1.31	-1.8
Jul-01	491	59	8.32	18.62	232	21	11.05	-0.49	-1.3
Aug-01	192	52	3.69	7.14	218	23	9.48	-1.89	-2.15
Sep-01	139	38	3.66	5.61	47	13	3.62	0.05	-0.97
Oct-01	70	18	3.89	4.11	94	10	9.40	-1.91	-2.16
Nov-01	61	23	2.65	2.06	23	7	3.29	-0.64	-1.39
Dec-01	169	45	3.76	3.74	6	2	3.00	0.29	-0.82
Jan-02	278	68	4.09	6.23	57	9	6.33	-0.69	-1.42
Feb-02	139	28	4.96	5.46	151	2	75.50	-1.07	-1.65
Mar-02	87	27	3.22	2.15	29	2	14.50	-0.95	-1.58
Apr-02	32	15	2.13	1.25	2	1	2.00		
May-02	39	18	2.17	1.82	4	3	1.33	0.35	-0.79



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

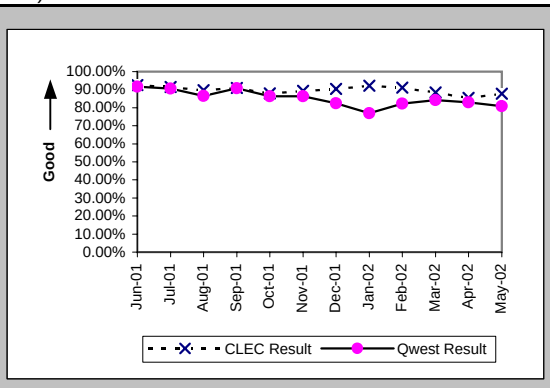
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	47	5	9.40	11.10	49	6	8.17	0.02	-0.99
Jul-01	36	3	12.00	9.85	4	1	4.00		
Aug-01	11	2	5.50	2.12	20	1	20.00		
Sep-01	20	1	20.00		26	3	8.67	0.97	-0.41
Oct-01	27	3	9.00	4.00	4	1	4.00		
Nov-01	12	2	6.00	4.24	28	3	9.33	-0.57	-1.35
Dec-01	41	6	6.83	9.02					
Jan-02	25	2	12.50	7.78	1	1	1.00		
Feb-02	24	2	12.00	12.73					
Mar-02	16	2	8.00	8.49					
Apr-02	14	3	4.67	2.08					
May-02	55	3	18.33	23.97					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

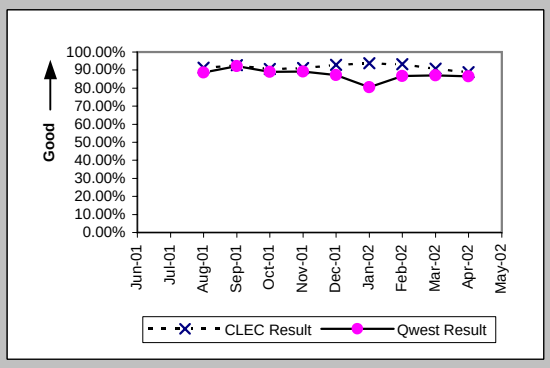
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4289	4637	92.50%	26.35%	2277	2485	91.63%	-1.26	-1.76
Jul-01	3759	4111	91.44%	27.98%	1966	2171	90.56%	-1.13	-1.69
Aug-01	3194	3560	89.72%	30.37%	1639	1894	86.54%	-3.28	-2.99
Sep-01	2863	3145	91.03%	28.57%	1581	1741	90.81%	-0.26	-1.16
Oct-01	2343	2664	87.95%	32.55%	1219	1411	86.39%	-1.38	-1.84
Nov-01	2254	2522	89.37%	30.82%	1010	1169	86.40%	-2.45	-2.49
Dec-01	2976	3294	90.35%	29.53%	707	858	82.40%	-5.44	-4.31
Jan-02	3740	4054	92.25%	26.73%	617	801	77.03%	-9.36	-6.69
Feb-02	2879	3157	91.19%	28.34%	723	878	82.35%	-6.08	-4.7
Mar-02	1870	2113	88.50%	31.90%	690	820	84.15%	-2.9	-2.76
Apr-02	1699	1990	85.38%	35.33%	693	835	82.99%	-1.54	-1.94
May-02	1681	1915	87.78%	32.75%	761	941	80.87%	-4.41	-3.68



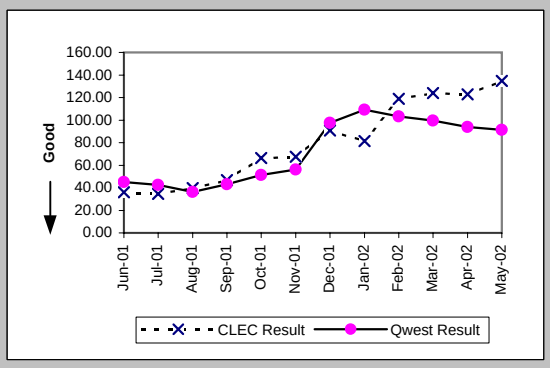
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3253	3560	91.38%	28.07%	1679	1894	88.65%	-3.02	-2.84
Sep-01	2918	3145	92.78%	25.88%	1606	1741	92.25%	-0.67	-1.41
Oct-01	2413	2664	90.58%	29.21%	1255	1411	88.94%	-1.58	-1.96
Nov-01	2298	2522	91.12%	28.45%	1042	1169	89.14%	-1.8	-2.09
Dec-01	3062	3294	92.96%	25.59%	748	858	87.18%	-4.51	-3.74
Jan-02	3806	4054	93.88%	23.96%	645	801	80.52%	-8.72	-6.3
Feb-02	2946	3157	93.32%	24.97%	762	878	86.79%	-5.05	-4.07
Mar-02	1920	2113	90.87%	28.81%	714	820	87.07%	-2.75	-2.67
Apr-02	1769	1990	88.89%	31.42%	723	835	86.59%	-1.64	-2
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

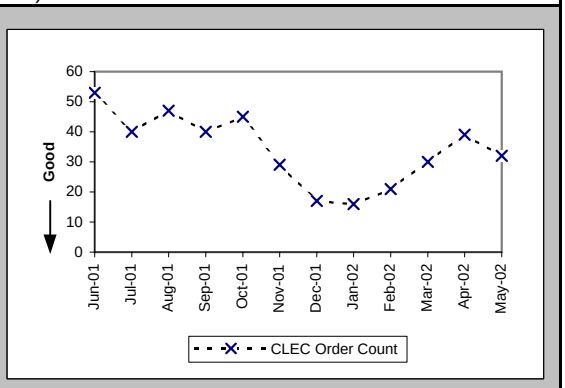
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	8047	224	35.92	40.48	7603	169	44.99	-1.74	-2.06
Jul-01	8388	243	34.52	41.95	7103	167	42.53	-1.57	-1.95
Aug-01	13264	333	39.83	44.53	9565	264	36.23	0.9	-0.45
Sep-01	17393	371	46.88	46.91	12158	282	43.11	0.98	-0.41
Oct-01	20339	307	66.25	55.88	14411	281	51.28	3.28	0.99
Nov-01	23709	351	67.55	58.88	16257	290	56.06	2.43	0.48
Dec-01	26955	297	90.76	61.18	7115	73	97.47	-0.71	-1.43
Jan-02	27734	341	81.33	72.89	7863	72	109.21	-2.72	-2.66
Feb-02	27221	229	118.87	77.44	8663	84	103.13	1.42	-0.14
Mar-02	30461	246	123.83	88.04	9564	96	99.62	2.01	0.22
Apr-02	28227	230	122.73	102.21	11447	122	93.83	2.66	0.62
May-02	25335	188	134.76	107.91	10764	118	91.22	3.78	1.3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

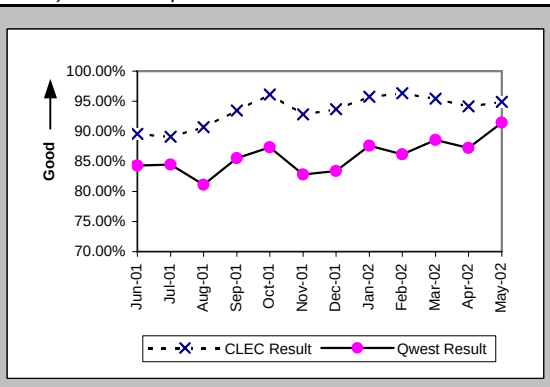
Date	CLEC Order Count
Jun-01	53
Jul-01	40
Aug-01	47
Sep-01	40
Oct-01	45
Nov-01	29
Dec-01	17
Jan-02	16
Feb-02	21
Mar-02	30
Apr-02	39
May-02	32



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

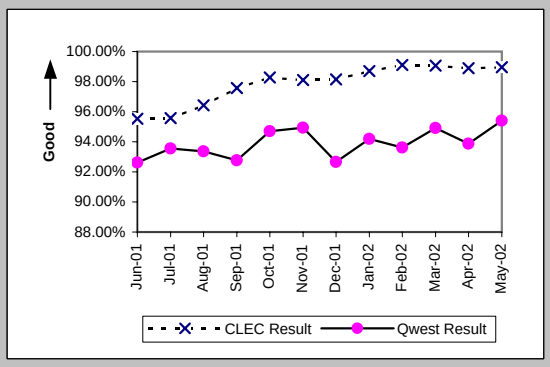
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1339	1495	89.57%	30.57%	569	675	84.30%	-3.12	-2.9
Jul-01	1280	1437	89.07%	31.20%	495	586	84.47%	-2.59	-2.58
Aug-01	1264	1394	90.67%	29.08%	619	763	81.13%	-5.42	-4.29
Sep-01	987	1056	93.47%	24.71%	455	532	85.53%	-4.24	-3.58
Oct-01	947	985	96.14%	19.26%	482	552	87.32%	-4.99	-4.03
Nov-01	725	781	92.83%	25.80%	396	478	82.85%	-4.56	-3.77
Dec-01	637	680	93.68%	24.34%	352	422	83.41%	-4.45	-3.71
Jan-02	626	654	95.72%	20.24%	424	484	87.60%	-4.11	-3.5
Feb-02	576	598	96.32%	18.82%	367	426	86.15%	-4.64	-3.82
Mar-02	520	545	95.41%	20.92%	371	419	88.54%	-3.32	-3.02
Apr-02	676	718	94.15%	23.47%	383	439	87.24%	-3.42	-3.08
May-02	766	807	94.92%	21.96%	405	443	91.42%	-2.11	-2.28



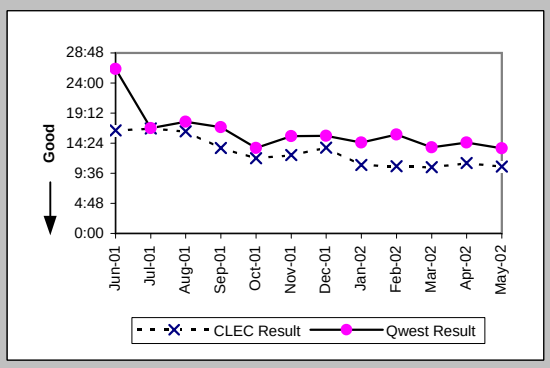
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1901	1990	95.53%	20.67%	766	827	92.62%	-2.69	-2.63
Jul-01	1811	1895	95.57%	20.58%	710	759	93.54%	-1.92	-2.17
Aug-01	1749	1814	96.42%	18.59%	873	935	93.37%	-3.04	-2.85
Sep-01	1404	1439	97.57%	15.40%	655	706	92.78%	-4.03	-3.45
Oct-01	1306	1329	98.27%	13.04%	678	716	94.69%	-3.44	-3.09
Nov-01	1037	1057	98.11%	13.62%	582	613	94.94%	-2.85	-2.73
Dec-01	898	915	98.14%	13.50%	517	558	92.65%	-3.92	-3.38
Jan-02	838	849	98.70%	11.31%	583	619	94.18%	-3.65	-3.22
Feb-02	785	792	99.12%	9.36%	498	532	93.61%	-4.02	-3.44
Mar-02	735	742	99.06%	9.67%	503	530	94.91%	-3.32	-3.02
Apr-02	989	1000	98.90%	10.43%	537	572	93.88%	-3.99	-3.43
May-02	1041	1052	98.95%	10.17%	560	587	95.40%	-3.29	-3



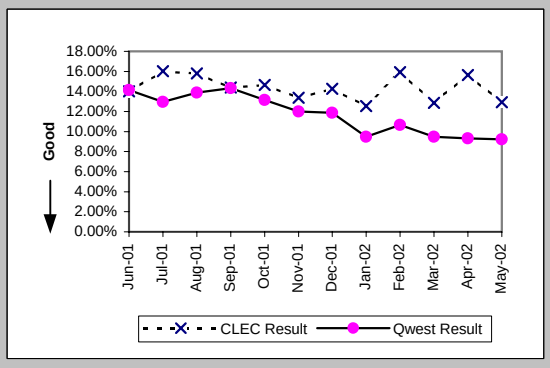
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	32766:53	1990	16:28	15:43	21696:52	827	26:14	-1.68	-2.02
Jul-01	31771:16	1895	16:46	16:05	12748:50	759	16:48	-0.03	-1.02
Aug-01	29576:18	1814	16:18	17:15	16668:16	935	17:50	-1.22	-1.74
Sep-01	19598:57	1439	13:37	12:45	11966:58	706	16:57	-2.37	-2.44
Oct-01	15952:06	1329	12:00	11:08	9751:47	716	13:37	-1.77	-2.08
Nov-01	13254:03	1057	12:32	11:35	9519:49	613	15:32	-2.33	-2.42
Dec-01	12532:35	915	13:42	19:42	8686:03	558	15:34	-1.83	-2.11
Jan-02	9300:49	849	10:57	12:16	8960:28	619	14:29	-2.75	-2.67
Feb-02	8498:37	792	10:44	10:07	8394:54	532	15:47	-3.5	-3.13
Mar-02	7850:57	742	10:35	10:11	7287:57	530	13:45	-2.51	-2.53
Apr-02	11210:04	1000	11:13	10:44	8299:23	572	14:31	-2.41	-2.47
May-02	11223:17	1052	10:40	10:51	7981:51	587	13:36	-3.09	-2.88



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

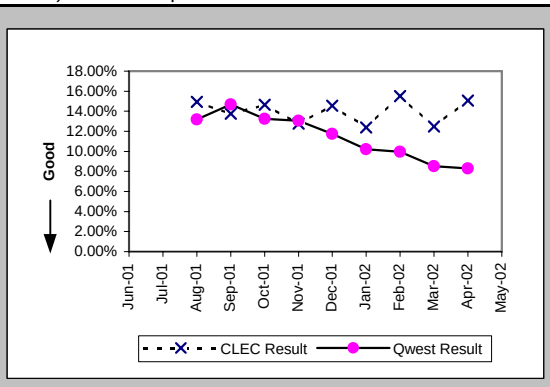
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	289	2063	14.01%	34.71%	120	849	14.13%	-0.09	-1.05
Jul-01	316	1972	16.02%	36.68%	102	788	12.94%	2.18	0.32
Aug-01	297	1879	15.81%	36.48%	134	966	13.87%	1.41	-0.14
Sep-01	214	1488	14.38%	35.09%	105	732	14.34%	0.02	-0.99
Oct-01	201	1372	14.65%	35.36%	98	746	13.14%	0.98	-0.4
Nov-01	147	1100	13.36%	34.03%	76	634	11.99%	0.85	-0.48
Dec-01	133	933	14.26%	34.96%	68	573	11.87%	1.39	-0.15
Jan-02	110	876	12.56%	33.14%	60	632	9.49%	2	0.22
Feb-02	131	823	15.92%	36.58%	59	553	10.67%	3.09	0.88
Mar-02	97	755	12.85%	33.46%	52	548	9.49%	2.04	0.24
Apr-02	159	1017	15.63%	36.32%	55	591	9.31%	4.21	1.56
May-02	140	1084	12.92%	33.54%	55	597	9.21%	2.51	0.53



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

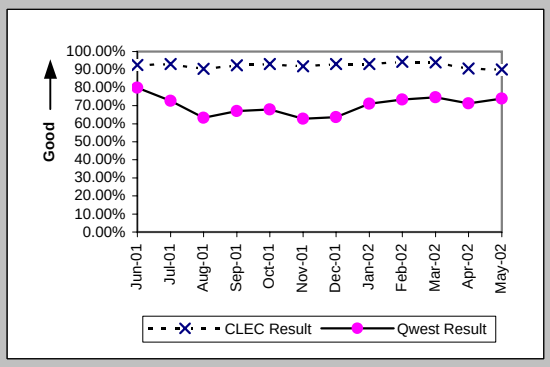
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	252	1687	14.94%	35.65%	106	804	13.18%	1.21	-0.26
Sep-01	181	1316	13.75%	34.44%	88	599	14.69%	-0.54	-1.33
Oct-01	178	1215	14.65%	35.36%	83	627	13.24%	0.85	-0.48
Nov-01	126	986	12.78%	33.39%	66	506	13.04%	-0.14	-1.09
Dec-01	117	804	14.55%	35.26%	56	477	11.74%	1.43	-0.13
Jan-02	94	759	12.38%	32.94%	55	539	10.20%	1.28	-0.22
Feb-02	113	728	15.52%	36.21%	46	462	9.96%	2.78	0.69
Mar-02	84	673	12.48%	33.05%	39	457	8.53%	2.1	0.28
Apr-02	142	943	15.06%	35.76%	42	506	8.30%	4.45	1.7
May-02									



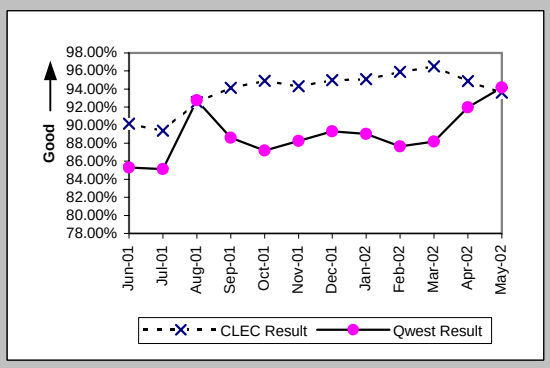
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1910	2063	92.58%	26.20%	640	801	79.90%	-7.6	-5.62
Jul-01	1837	1972	93.15%	25.25%	556	764	72.77%	-10.74	-7.53
Aug-01	1698	1879	90.37%	29.50%	582	919	63.33%	-13.94	-9.47
Sep-01	1375	1488	92.41%	26.49%	464	693	66.96%	-11.77	-8.15
Oct-01	1277	1372	93.08%	25.39%	477	702	67.95%	-11.6	-8.05
Nov-01	1010	1100	91.82%	27.41%	384	612	62.75%	-11.92	-8.25
Dec-01	869	933	93.14%	25.28%	353	555	63.60%	-11.45	-7.96
Jan-02	816	876	93.15%	25.26%	424	597	71.02%	-9.19	-6.59
Feb-02	777	823	94.41%	22.97%	383	522	73.37%	-8.51	-6.17
Mar-02	709	755	93.91%	23.92%	390	523	74.57%	-7.81	-5.75
Apr-02	922	1017	90.66%	29.10%	399	560	71.25%	-8.15	-5.95
May-02	976	1084	90.04%	29.95%	416	562	74.02%	-7.03	-5.27



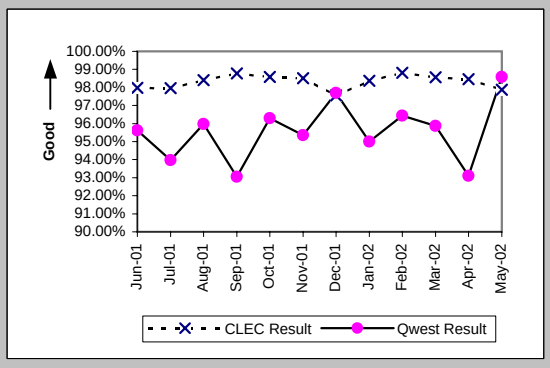
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	486	539	90.17%	29.78%	116	136	85.29%	-1.43	-1.87
Jul-01	387	433	89.38%	30.81%	126	148	85.14%	-1.25	-1.76
Aug-01	446	482	92.53%	26.29%	179	193	92.75%	0.07	-0.96
Sep-01	353	375	94.13%	23.50%	132	149	88.59%	-1.8	-2.09
Oct-01	337	355	94.93%	21.94%	109	125	87.20%	-2.22	-2.35
Nov-01	281	298	94.30%	23.19%	75	85	88.24%	-1.53	-1.93
Dec-01	190	200	95.00%	21.79%	92	103	89.32%	-1.52	-1.92
Jan-02	213	224	95.09%	21.61%	81	91	89.01%	-1.56	-1.95
Feb-02	188	196	95.92%	19.79%	71	81	87.65%	-1.9	-2.16
Mar-02	249	258	96.51%	18.35%	97	110	88.18%	-2.27	-2.38
Apr-02	277	292	94.86%	22.08%	80	87	91.95%	-0.88	-1.53
May-02	308	329	93.62%	24.44%	97	103	94.17%	0.15	-0.91



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

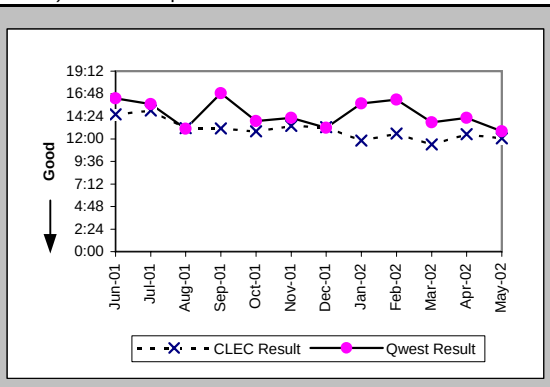
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	677	691	97.97%	14.09%	175	183	95.63%	-1.38	-1.84
Jul-01	578	590	97.97%	14.12%	187	199	93.97%	-2.05	-2.25
Aug-01	614	624	98.40%	12.56%	238	248	95.97%	-1.65	-2
Sep-01	482	488	98.77%	11.02%	174	187	93.05%	-2.62	-2.59
Oct-01	485	492	98.58%	11.84%	156	162	96.30%	-1.33	-1.81
Nov-01	397	403	98.51%	12.11%	123	129	95.35%	-1.48	-1.9
Dec-01	279	286	97.55%	15.45%	127	130	97.69%	-0.01	-1
Jan-02	301	306	98.37%	12.68%	114	120	95.00%	-1.43	-1.87
Feb-02	250	253	98.81%	10.82%	108	112	96.43%	-1.13	-1.69
Mar-02	345	350	98.57%	11.87%	139	145	95.86%	-1.38	-1.84
Apr-02	383	389	98.46%	12.32%	108	116	93.10%	-2	-2.21
May-02	414	423	97.87%	14.43%	139	141	98.58%	0.39	-0.76



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

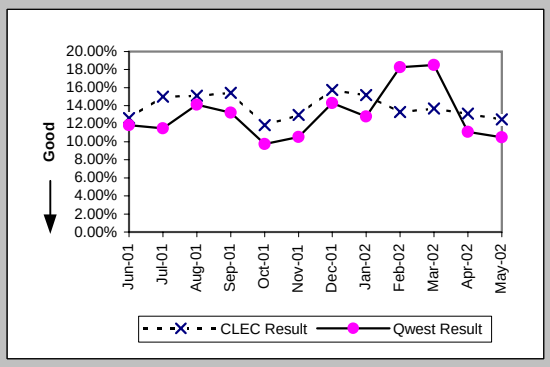
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10086:02	691	14:36	12:08	2983:12	183	16:18	-1.21	-1.74
Jul-01	8849:48	590	15:00	12:28	3124:55	199	15:42	-0.47	-1.29
Aug-01	8199:33	624	13:08	12:19	3240:40	248	13:04	0.07	-0.96
Sep-01	6404:28	488	13:07	11:37	3152:39	187	16:52	-0.92	-1.56
Oct-01	6308:50	492	12:49	11:05	2251:29	162	13:54	-0.65	-1.39
Nov-01	5395:01	403	13:23	13:54	1832:55	129	14:13	-0.59	-1.36
Dec-01	3789:53	286	13:15	14:24	1711:22	130	13:10	0.07	-0.96
Jan-02	3610:00	306	11:48	11:21	1891:10	120	15:46	-0.94	-1.57
Feb-02	3174:28	253	12:33	10:31	1812:44	112	16:11	-2.2	-2.34
Mar-02	3994:02	350	11:25	10:52	1995:54	145	13:46	-1.17	-1.71
Apr-02	4862:21	389	12:30	11:19	1650:56	116	14:14	-0.98	-1.6
May-02	5093:38	423	12:03	11:49	1806:58	141	12:49	-0.64	-1.39



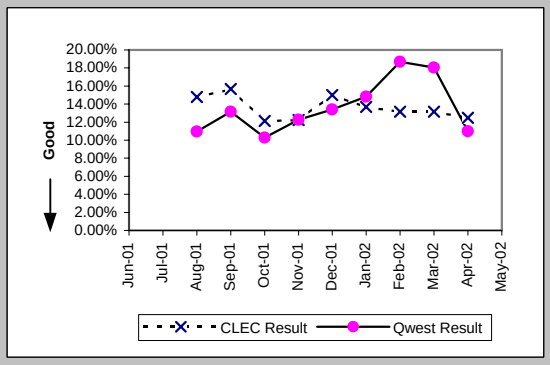
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	89	705	12.62%	33.21%	22	186	11.83%	0.27	-0.84
Jul-01	91	606	15.02%	35.72%	23	200	11.50%	1.24	-0.25
Aug-01	98	649	15.10%	35.81%	36	255	14.12%	0.36	-0.78
Sep-01	77	499	15.43%	36.12%	25	189	13.23%	0.71	-0.57
Oct-01	59	498	11.85%	32.32%	16	164	9.76%	0.72	-0.56
Nov-01	53	408	12.99%	33.62%	14	133	10.53%	0.73	-0.56
Dec-01	46	292	15.75%	36.43%	19	133	14.29%	0.37	-0.77
Jan-02	47	310	15.16%	35.86%	16	125	12.80%	0.62	-0.63
Feb-02	34	256	13.28%	33.94%	21	115	18.26%	-1.15	-1.7
Mar-02	49	358	13.69%	34.37%	27	146	18.49%	-1.26	-1.77
Apr-02	52	396	13.13%	33.77%	13	117	11.11%	0.55	-0.66
May-02	54	433	12.47%	33.04%	15	143	10.49%	0.61	-0.63



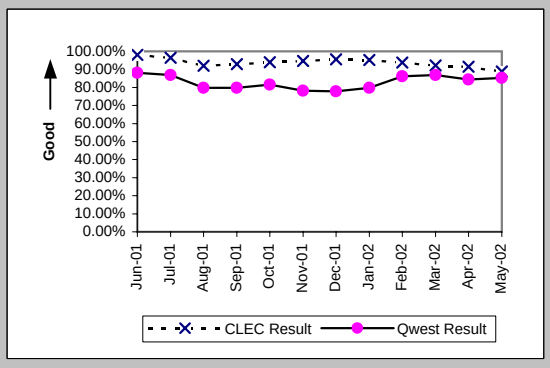
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	87	588	14.80%	35.51%	22	201	10.95%	1.37	-0.17
Sep-01	70	447	15.66%	36.34%	20	152	13.16%	0.73	-0.55
Oct-01	55	454	12.11%	32.63%	14	136	10.29%	0.56	-0.66
Nov-01	46	376	12.23%	32.77%	13	106	12.26%	-0.01	-1.01
Dec-01	39	260	15.00%	35.71%	15	112	13.39%	0.38	-0.77
Jan-02	37	270	13.70%	34.39%	16	108	14.81%	-0.27	-1.17
Feb-02	30	228	13.16%	33.80%	17	91	18.68%	-1.14	-1.69
Mar-02	43	327	13.15%	33.79%	22	122	18.03%	-1.2	-1.73
Apr-02	47	376	12.50%	33.07%	11	100	11.00%	0.38	-0.77
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

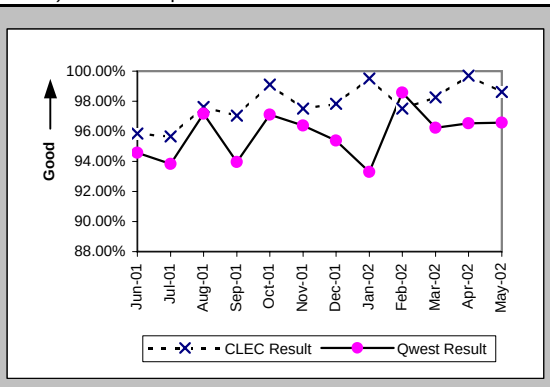
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	691	705	98.01%	13.95%	164	186	88.17%	-3.7	-3.25
Jul-01	584	606	96.37%	18.70%	173	199	86.93%	-3.43	-3.08
Aug-01	597	649	91.99%	27.15%	202	253	79.84%	-4.08	-3.48
Sep-01	464	499	92.99%	25.54%	150	188	79.79%	-3.84	-3.33
Oct-01	468	498	93.98%	23.79%	133	163	81.60%	-3.54	-3.15
Nov-01	386	408	94.61%	22.59%	104	133	78.20%	-3.98	-3.42
Dec-01	279	292	95.55%	20.62%	102	131	77.86%	-4.05	-3.46
Jan-02	295	310	95.16%	21.46%	99	124	79.84%	-3.59	-3.19
Feb-02	240	256	93.75%	24.21%	99	115	86.09%	-1.97	-2.2
Mar-02	330	358	92.18%	26.85%	125	144	86.81%	-1.61	-1.98
Apr-02	362	396	91.41%	28.02%	98	116	84.48%	-1.81	-2.1
May-02	385	433	88.91%	31.40%	122	143	85.31%	-1.05	-1.64



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

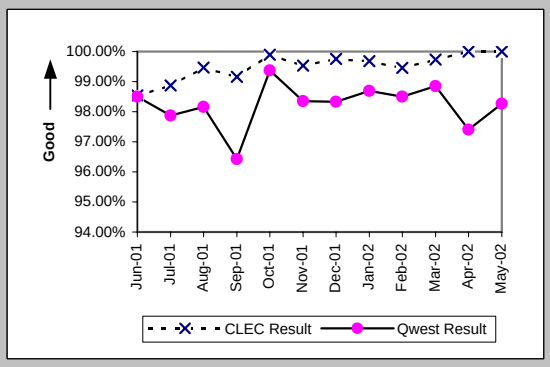
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	530	553	95.84%	19.97%	261	276	94.57%	-0.76	-1.46
Jul-01	618	646	95.67%	20.36%	304	324	93.83%	-1.12	-1.68
Aug-01	572	586	97.61%	15.27%	377	388	97.16%	-0.41	-1.25
Sep-01	425	438	97.03%	16.97%	202	215	93.95%	-1.55	-1.94
Oct-01	448	452	99.12%	9.37%	235	242	97.11%	-1.5	-1.91
Nov-01	352	361	97.51%	15.59%	240	249	96.39%	-0.73	-1.44
Dec-01	359	367	97.82%	14.60%	186	195	95.38%	-1.31	-1.8
Jan-02	412	414	99.52%	6.93%	223	239	93.31%	-3.06	-2.86
Feb-02	432	443	97.52%	15.56%	208	211	98.58%	0.84	-0.49
Mar-02	283	288	98.26%	13.06%	230	239	96.23%	-1.22	-1.74
Apr-02	340	341	99.71%	5.41%	222	230	96.52%	-2.04	-2.24
May-02	286	290	98.62%	11.66%	226	234	96.58%	-1.28	-1.78



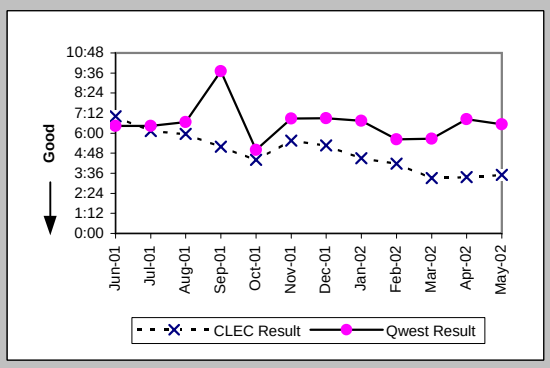
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	946	960	98.54%	11.99%	525	533	98.50%	-0.06	-1.04
Jul-01	1137	1150	98.87%	10.57%	551	563	97.87%	-1.35	-1.82
Aug-01	939	944	99.47%	7.26%	641	653	98.16%	-1.91	-2.16
Sep-01	704	710	99.15%	9.15%	405	420	96.43%	-2.39	-2.45
Oct-01	920	921	99.89%	3.29%	473	476	99.37%	-1.17	-1.71
Nov-01	860	864	99.54%	6.79%	476	484	98.35%	-1.64	-2
Dec-01	824	826	99.76%	4.91%	353	359	98.33%	-1.76	-2.07
Jan-02	925	928	99.68%	5.68%	452	458	98.69%	-1.52	-1.92
Feb-02	923	928	99.46%	7.32%	394	400	98.50%	-1.32	-1.8
Mar-02	757	759	99.74%	5.13%	430	435	98.85%	-1.38	-1.84
Apr-02	827	827	100.00%	0.00%	451	463	97.41%	-2.81	-2.71
May-02	706	706	100.00%	0.00%	453	461	98.26%	-2.22	-2.35



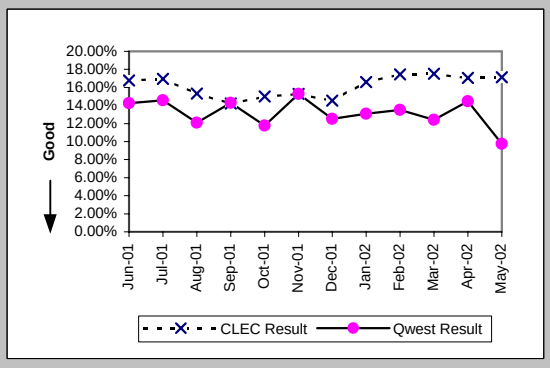
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6724:39	960	7:00	11:23	3426:59	533	6:26	0.84	-0.49
Jul-01	7048:20	1150	6:08	11:23	3626:28	563	6:26	-0.46	-1.28
Aug-01	5623:55	944	5:57	9:26	4355:19	653	6:40	-0.55	-1.34
Sep-01	3682:10	710	5:11	8:42	4080:09	420	9:43	-1.33	-1.81
Oct-01	4059:48	921	4:24	6:23	2383:26	476	5:00	-0.88	-1.54
Nov-01	4801:38	864	5:33	8:37	3323:09	484	6:52	-0.9	-1.55
Dec-01	4348:43	826	5:16	7:58	2476:27	359	6:54	-1.98	-2.21
Jan-02	4172:41	928	4:30	7:33	3085:55	458	6:44	-2.6	-2.58
Feb-02	3867:51	928	4:10	7:54	2254:56	400	5:38	-1.2	-1.73
Mar-02	2514:14	759	3:19	6:00	2464:39	435	5:40	-4.01	-3.44
Apr-02	2788:48	827	3:22	5:41	3160:44	463	6:50	-2.38	-2.45
May-02	2469:10	706	3:30	5:35	3011:44	461	6:32	-2.51	-2.53



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

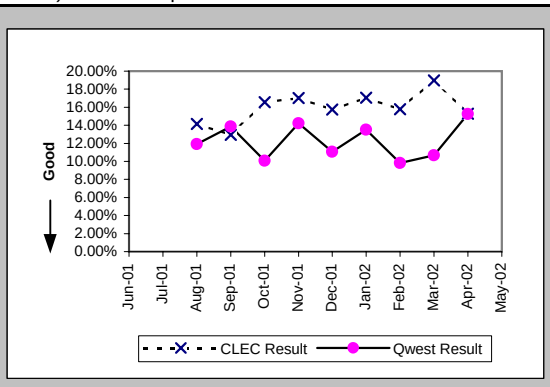
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	161	960	16.77%	37.36%	76	533	14.26%	1.33	-0.19
Jul-01	195	1150	16.96%	37.53%	82	563	14.56%	1.32	-0.2
Aug-01	145	947	15.31%	36.01%	79	653	12.10%	1.94	0.18
Sep-01	101	710	14.23%	34.93%	60	420	14.29%	-0.03	-1.02
Oct-01	138	921	14.98%	35.69%	56	476	11.76%	1.66	0.01
Nov-01	132	864	15.28%	35.98%	74	484	15.29%	-0.01	-1
Dec-01	120	826	14.53%	35.24%	45	359	12.53%	0.91	-0.45
Jan-02	154	928	16.59%	37.20%	60	458	13.10%	1.7	0.04
Feb-02	162	928	17.46%	37.96%	54	400	13.50%	1.81	0.1
Mar-02	133	759	17.52%	38.02%	54	435	12.41%	2.36	0.43
Apr-02	141	827	17.05%	37.61%	67	463	14.47%	1.21	-0.27
May-02	121	706	17.14%	37.68%	45	461	9.76%	3.57	1.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

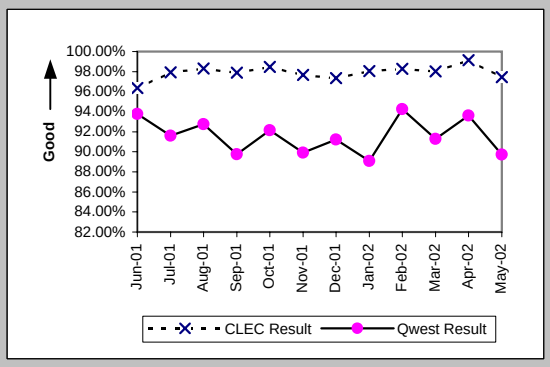
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	66	466	14.16%	34.87%	55	462	11.90%	1.02	-0.38
Sep-01	44	340	12.94%	33.57%	41	296	13.85%	-0.33	-1.2
Oct-01	81	489	16.56%	37.18%	35	347	10.09%	2.69	0.64
Nov-01	84	494	17.00%	37.57%	50	352	14.20%	1.1	-0.33
Dec-01	73	464	15.73%	36.41%	25	226	11.06%	1.66	0.01
Jan-02	91	534	17.04%	37.60%	43	318	13.52%	1.37	-0.17
Feb-02	71	450	15.78%	36.45%	23	234	9.83%	2.17	0.32
Mar-02	73	385	18.96%	39.20%	30	281	10.68%	2.94	0.79
Apr-02	61	399	15.29%	35.99%	46	302	15.23%	0.01	-0.99
May-02									



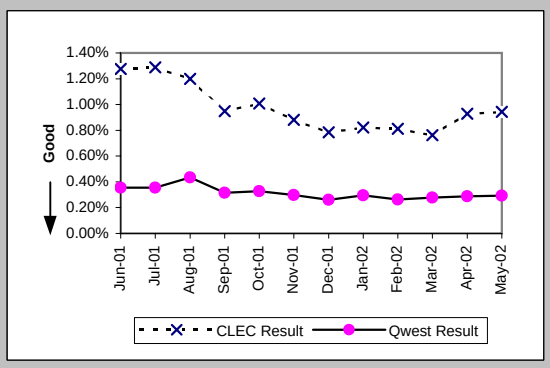
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	925	960	96.35%	18.74%	436	465	93.76%	-1.9	-2.15
Jul-01	1126	1150	97.91%	14.29%	469	512	91.60%	-4.28	-3.6
Aug-01	931	947	98.31%	12.89%	526	567	92.77%	-4.03	-3.45
Sep-01	695	710	97.89%	14.38%	333	371	89.76%	-4.19	-3.54
Oct-01	907	921	98.48%	12.24%	376	408	92.16%	-3.95	-3.4
Nov-01	844	864	97.69%	15.04%	375	417	89.93%	-4.32	-3.63
Dec-01	804	826	97.34%	16.10%	301	330	91.21%	-3.32	-3.02
Jan-02	910	928	98.06%	13.79%	351	394	89.09%	-4.79	-3.91
Feb-02	912	928	98.28%	13.02%	328	348	94.25%	-2.75	-2.67
Mar-02	744	759	98.02%	13.92%	346	379	91.29%	-3.8	-3.31
Apr-02	820	827	99.15%	9.16%	396	423	93.62%	-3.79	-3.3
May-02	688	706	97.45%	15.76%	367	409	89.73%	-4.09	-3.49



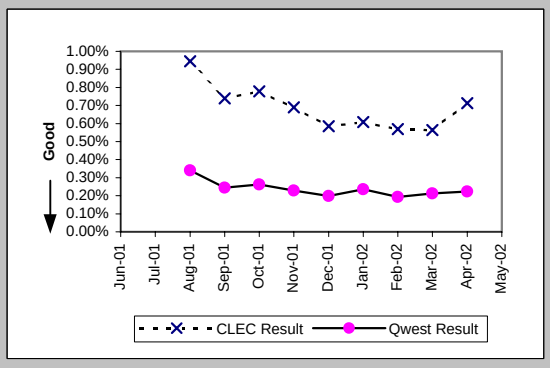
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3728	291991	1.28%	11.23%	1568	440977	0.36%	64.86	38.43
Jul-01	3728	289298	1.29%	11.28%	1551	436656	0.36%	65.45	38.79
Aug-01	3475	289779	1.20%	10.88%	1874	430212	0.44%	48.25	28.33
Sep-01	2697	284768	0.95%	9.69%	1341	426464	0.31%	46.69	27.39
Oct-01	2791	277006	1.01%	9.99%	1386	424339	0.33%	48.86	28.7
Nov-01	2372	269127	0.88%	9.35%	1251	421670	0.30%	43.57	25.49
Dec-01	2051	261361	0.78%	8.82%	1065	410554	0.26%	41.27	24.09
Jan-02	2114	257343	0.82%	9.03%	1215	410648	0.30%	38.49	22.4
Feb-02	2007	246927	0.81%	8.98%	1068	406850	0.26%	42.16	24.63
Mar-02	1872	245503	0.76%	8.70%	1129	404607	0.28%	35.83	20.78
Apr-02	2240	241275	0.93%	9.59%	1171	407787	0.29%	46.66	27.37
May-02	2223	235481	0.94%	9.67%	1201	410864	0.29%	46.71	27.39



Trouble Rate (Percent) (MR-8*) (Parity)

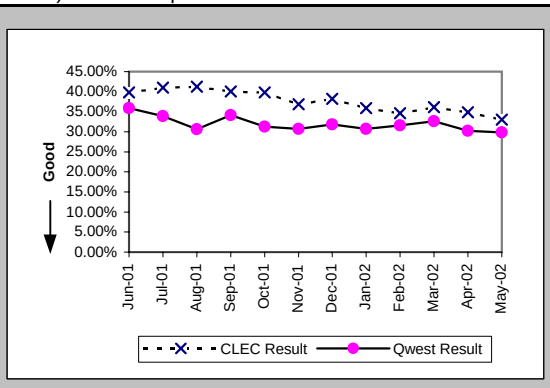
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	2741	289779	0.95%	9.68%	1467	430212	0.34%	43.18	25.25
Sep-01	2103	284768	0.74%	8.56%	1047	426464	0.25%	41.16	24.03
Oct-01	2158	277006	0.78%	8.79%	1110	424339	0.26%	41.47	24.21
Nov-01	1856	269127	0.69%	8.28%	964	421670	0.23%	39.13	22.79
Dec-01	1528	261361	0.58%	7.62%	815	410554	0.20%	34.67	20.08
Jan-02	1563	257343	0.61%	7.77%	965	410648	0.24%	30.59	17.6
Feb-02	1406	246927	0.57%	7.52%	787	406850	0.19%	33.54	19.39
Mar-02	1385	245503	0.56%	7.49%	860	404607	0.21%	29.84	17.14
Apr-02	1718	241275	0.71%	8.41%	908	407787	0.22%	40.42	23.58
May-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

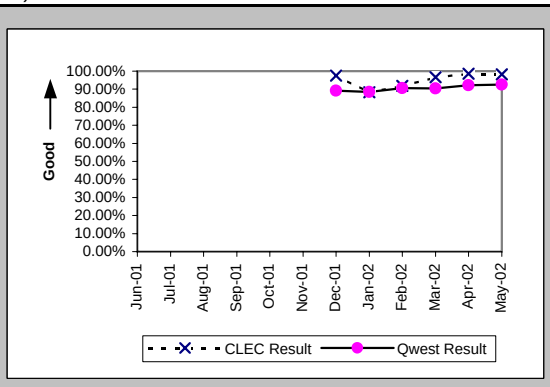
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2464	6192	39.79%	48.95%	879	2447	35.92%	3.38	1.05
Jul-01	2589	6317	40.98%	49.18%	795	2346	33.89%	6.2	2.77
Aug-01	2436	5911	41.21%	49.22%	827	2701	30.62%	9.9	5.02
Sep-01	1799	4496	40.01%	48.99%	696	2037	34.17%	4.61	1.81
Oct-01	1847	4638	39.82%	48.95%	630	2016	31.25%	6.93	3.22
Nov-01	1383	3755	36.83%	48.23%	555	1806	30.73%	4.62	1.81
Dec-01	1267	3318	38.19%	48.58%	498	1563	31.86%	4.42	1.69
Jan-02	1185	3299	35.92%	47.98%	539	1754	30.73%	3.81	1.31
Feb-02	1062	3069	34.60%	47.57%	493	1561	31.58%	2.09	0.27
Mar-02	1061	2933	36.17%	48.05%	546	1675	32.60%	2.49	0.52
Apr-02	1199	3439	34.86%	47.65%	507	1678	30.21%	3.4	1.07
May-02	1098	3321	33.06%	47.04%	511	1712	29.85%	2.36	0.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

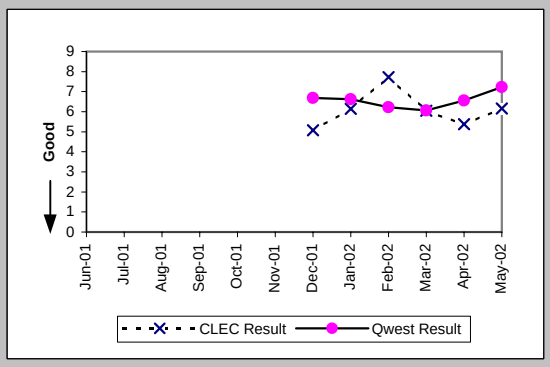
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	78	80	97.50%	15.61%	1133	1271	89.14%	-2.33	-2.42
Jan-02	45	51	88.24%	32.22%	1209	1366	88.51%	0.1	-0.94
Feb-02	45	49	91.84%	27.38%	1203	1329	90.52%	-0.31	-1.19
Mar-02	56	58	96.55%	18.25%	1262	1395	90.47%	-1.55	-1.94
Apr-02	72	73	98.63%	11.62%	1269	1376	92.22%	-1.99	-2.21
May-02	58	59	98.31%	12.91%	1280	1384	92.49%	-1.66	-2.01



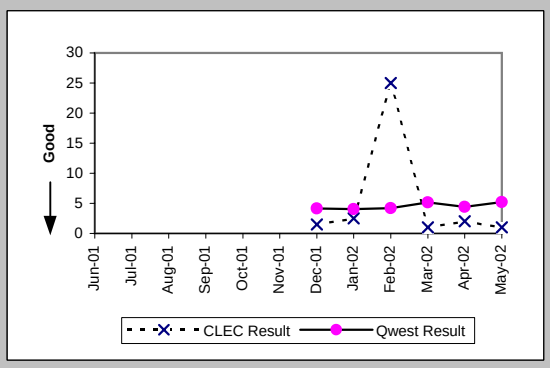
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	411	81	5.07	1.77	8590	1284	6.69	-1.77	-2.07
Jan-02	313	51	6.14	2.72	9239	1393	6.63	-0.34	-1.21
Feb-02	379	49	7.73	8.58	8378	1346	6.22	1.15	-0.3
Mar-02	351	58	6.05	3.80	8549	1411	6.06	-0.01	-1
Apr-02	393	73	5.38	2.23	9163	1397	6.56	-1.02	-1.62
May-02	376	61	6.16	3.81	10134	1401	7.23	-0.82	-1.5



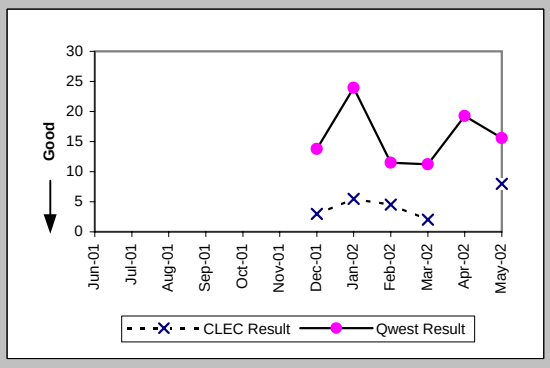
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	2	1.50	0.71	345	83	4.16	-0.69	-1.42
Jan-02	10	4	2.50	1.29	503	124	4.06	-0.62	-1.38
Feb-02	50	2	25.00	32.53	364	87	4.18	2.41	0.46
Mar-02	1	1	1.00		507	98	5.17	-0.55	-1.33
Apr-02	2	1	2.00		351	80	4.39	-0.29	-1.18
May-02	1	1	1.00		385	74	5.20	-0.31	-1.19



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

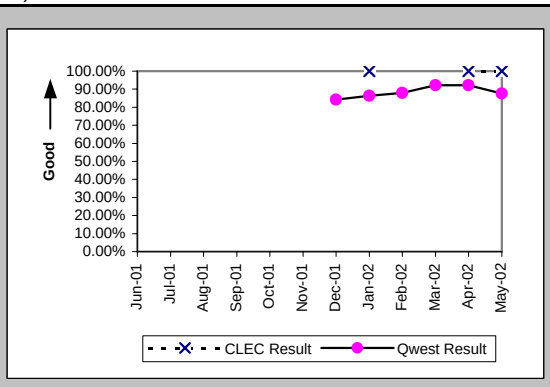
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	1	3.00		840	61	13.77	-0.75	-1.46
Jan-02	11	2	5.50	0.71	934	39	23.95	-0.74	-1.45
Feb-02	9	2	4.50	2.12	483	42	11.50	-0.54	-1.33
Mar-02	2	1	2.00		438	39	11.23	-0.8	-1.48
Apr-02					616	32	19.25		
May-02	8	1	8.00		514	33	15.58	-0.52	-1.31



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

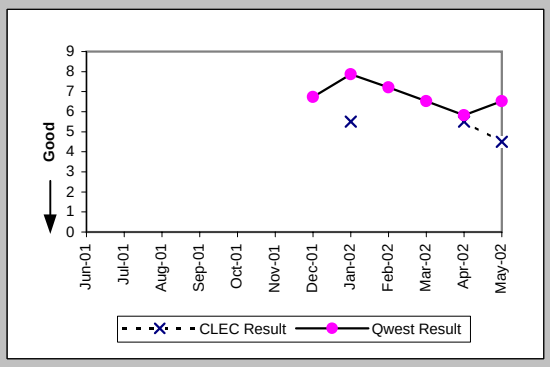
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					145	172	84.30%		
Jan-02	4	4	100.00%	0.00%	195	226	86.28%	-0.79	-1.48
Feb-02					176	200	88.00%		
Mar-02					203	220	92.27%		
Apr-02	4	4	100.00%	0.00%	203	220	92.27%	-0.57	-1.35
May-02	4	4	100.00%	0.00%	192	219	87.67%	-0.74	-1.45



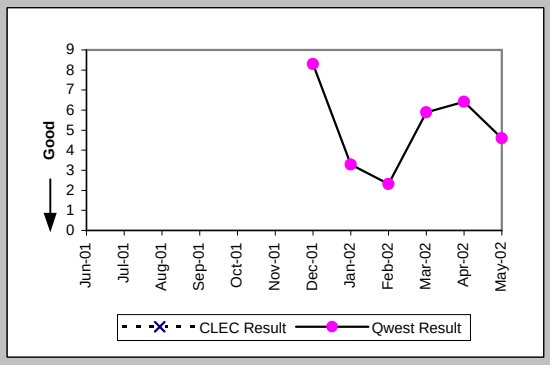
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1173	174	6.74		
Jan-02	22	4	5.50	3.87	1793	228	7.86	-0.38	-1.23
Feb-02					1459	202	7.22		
Mar-02					1435	220	6.52		
Apr-02	22	4	5.50	1.00	1294	222	5.83	-0.11	-1.07
May-02	18	4	4.50	1.91	1447	222	6.52	-0.49	-1.3



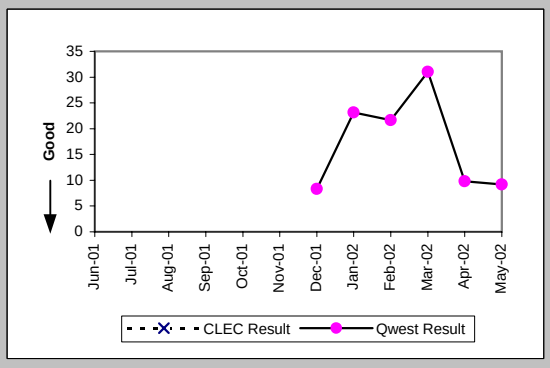
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					116	14	8.29		
Jan-02					59	18	3.28		
Feb-02					30	13	2.31		
Mar-02					53	9	5.89		
Apr-02					77	12	6.42		
May-02					69	15	4.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

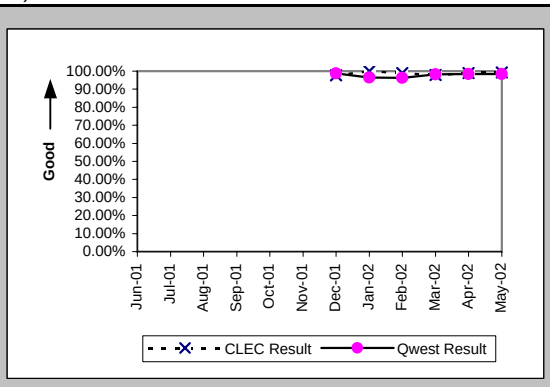
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					108	13	8.31		
Jan-02					301	13	23.15		
Feb-02					260	12	21.67		
Mar-02					248	8	31.00		
Apr-02					49	5	9.80		
May-02					110	12	9.17		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

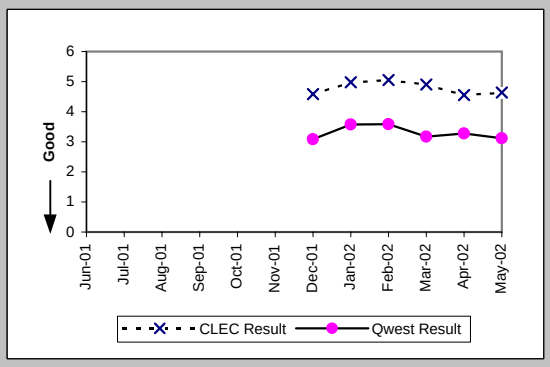
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	86	88	97.73%	14.90%	935	947	98.73%	0.77	-0.53
Jan-02	143	143	100.00%	0.00%	892	925	96.43%	-2.14	-2.3
Feb-02	303	306	99.02%	9.85%	1049	1090	96.24%	-2.26	-2.37
Mar-02	269	275	97.82%	14.61%	967	985	98.17%	0.4	-0.76
Apr-02	195	197	98.98%	10.02%	796	809	98.39%	-0.59	-1.36
May-02	382	385	99.22%	8.79%	1029	1045	98.47%	-1.03	-1.62



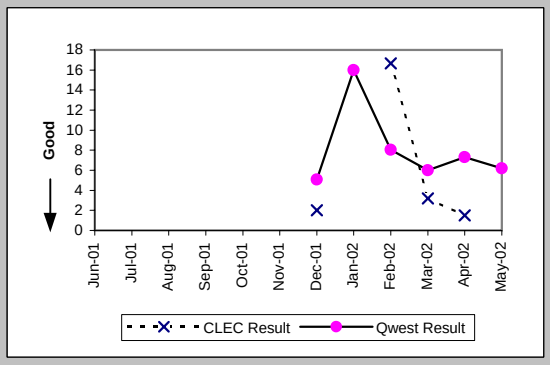
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	303	66	4.59	1.18	2130	692	3.08	3.72	1.26
Jan-02	478	96	4.98	0.86	2117	593	3.57	2.23	0.35
Feb-02	1090	216	5.05	3.30	2859	799	3.58	6.02	2.66
Mar-02	1033	211	4.90	1.01	2081	657	3.17	7.64	3.64
Apr-02	796	175	4.55	0.93	1898	579	3.28	6.76	3.11
May-02	1467	316	4.64	0.86	2444	783	3.12	10.61	5.45



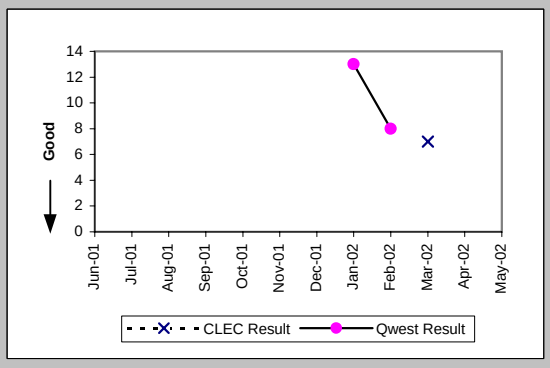
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	2	2.00	1.41	71	14	5.07	-0.73	-1.44
Jan-02					639	40	15.98		
Feb-02	50	3	16.67	26.27	313	39	8.03	0.95	-0.42
Mar-02	16	5	3.20	2.77	108	18	6.00	-0.4	-1.24
Apr-02	3	2	1.50	0.71	95	13	7.31	-0.89	-1.54
May-02					105	17	6.18		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

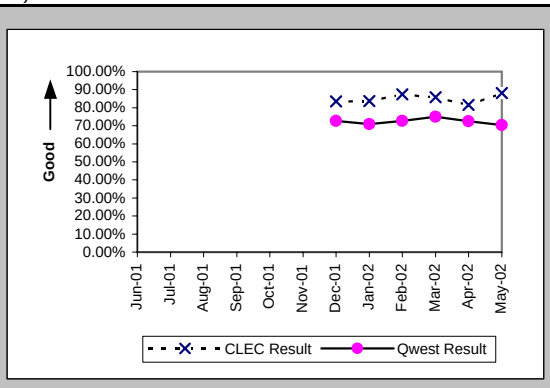
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02					16	2	8.00		
Mar-02	7	1	7.00						
Apr-02									
May-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

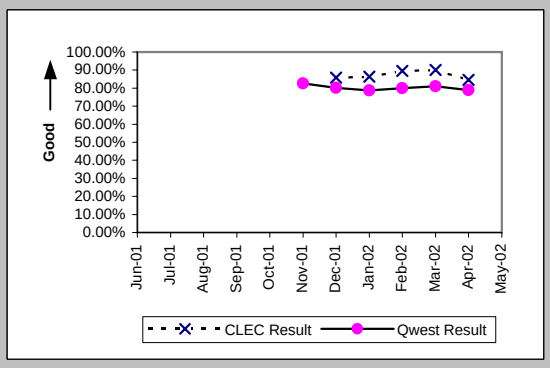
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	71	85	83.53%	37.09%	1928	2652	72.70%	-2.21	-2.34
Jan-02	154	184	83.70%	36.94%	1760	2483	70.88%	-3.69	-3.24
Feb-02	242	277	87.36%	33.22%	1891	2601	72.70%	-5.21	-4.17
Mar-02	295	344	85.76%	34.95%	1972	2632	74.92%	-4.36	-3.65
Apr-02	248	304	81.58%	38.77%	1832	2527	72.50%	-3.35	-3.04
May-02	319	362	88.12%	32.35%	1796	2554	70.32%	-6.94	-5.22



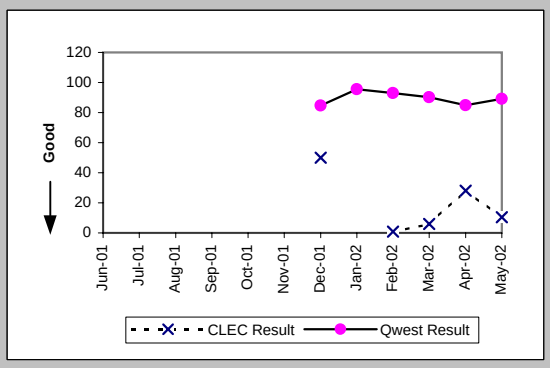
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2711	3278	82.70%		
Dec-01	73	85	85.88%	34.82%	2124	2652	80.09%	-1.32	-1.8
Jan-02	159	184	86.41%	34.27%	1954	2483	78.70%	-2.47	-2.5
Feb-02	248	277	89.53%	30.62%	2081	2601	80.01%	-3.77	-3.29
Mar-02	310	344	90.12%	29.84%	2131	2632	80.97%	-4.07	-3.47
Apr-02	257	304	84.54%	36.15%	1996	2527	78.99%	-2.25	-2.36
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

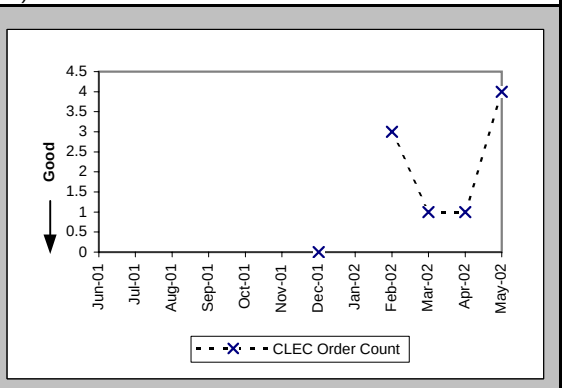
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	50	1	50.00		19400	229	84.72	-0.41	-1.25
Jan-02					21701	227	95.60		
Feb-02	3	4	0.75	0.50	24170	260	92.96	-2.01	-2.22
Mar-02	6	1	6.00		28393	315	90.14	-0.88	-1.54
Apr-02	28	1	28.00		31352	369	84.96	-0.62	-1.38
May-02	114	11	10.36	14.01	34267	384	89.24	-2.6	-2.58



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

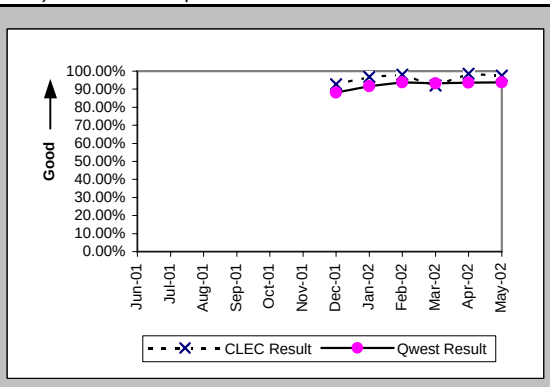
Date	CLEC Order Count
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	3
Mar-02	1
Apr-02	1
May-02	4



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

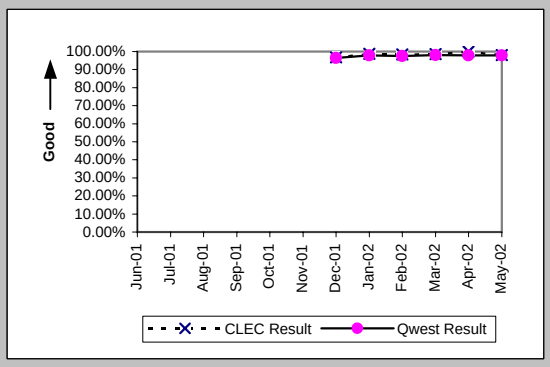
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	64	69	92.75%	25.93%	1702	1933	88.05%	-1.18	-1.72
Jan-02	62	64	96.88%	17.40%	1650	1800	91.67%	-1.48	-1.9
Feb-02	50	51	98.04%	13.86%	1579	1682	93.88%	-1.22	-1.74
Mar-02	46	50	92.00%	27.13%	1551	1662	93.32%	0.41	-0.75
Apr-02	72	73	98.63%	11.62%	1561	1669	93.53%	-1.73	-2.05
May-02	77	79	97.47%	15.71%	1815	1935	93.80%	-1.33	-1.81



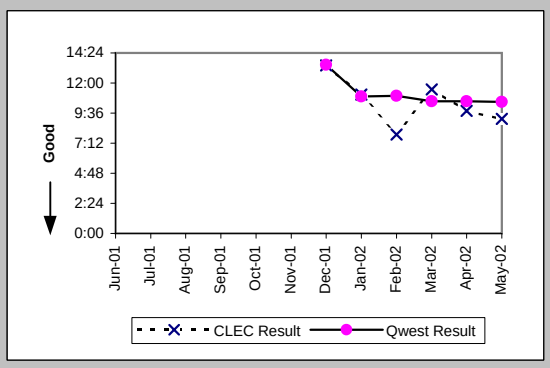
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	93	96	96.88%	17.40%	2479	2572	96.38%	-0.25	-1.15
Jan-02	84	85	98.82%	10.78%	2379	2432	97.82%	-0.62	-1.38
Feb-02	63	64	98.44%	12.40%	2147	2203	97.46%	-0.49	-1.3
Mar-02	72	73	98.63%	11.62%	2173	2217	98.02%	-0.37	-1.23
Apr-02	112	112	100.00%	0.00%	2238	2287	97.86%	-1.53	-1.93
May-02	103	105	98.10%	13.67%	2543	2596	97.96%	-0.1	-1.06



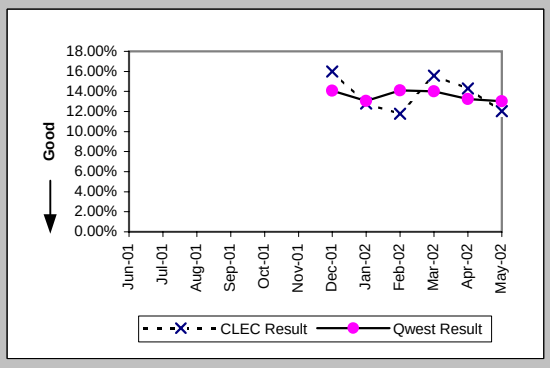
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1285:51	96	13:24	19:35	34644:44	2572	13:28	-0.04	-1.03
Jan-02	942:05	85	11:05	16:23	26584:51	2432	10:56	0.22	-0.87
Feb-02	504:13	64	7:53	8:29	24155:54	2203	10:58	-1.54	-1.94
Mar-02	838:44	73	11:29	11:07	23334:14	2217	10:32	0.66	-0.6
Apr-02	1094:12	112	9:46	9:22	24097:57	2287	10:32	-0.56	-1.34
May-02	958:46	105	9:08	10:19	27276:46	2596	10:30	-1.09	-1.66



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

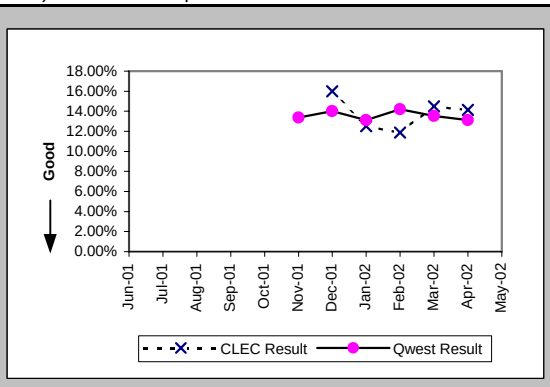
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	16	100	16.00%	36.66%	374	2655	14.09%	0.56	-0.66
Jan-02	11	86	12.79%	33.40%	327	2506	13.05%	-0.07	-1.04
Feb-02	8	68	11.76%	32.22%	317	2246	14.11%	-0.55	-1.33
Mar-02	12	77	15.58%	36.27%	317	2260	14.03%	0.41	-0.75
Apr-02	16	112	14.29%	34.99%	308	2327	13.24%	0.34	-0.79
May-02	13	108	12.04%	32.54%	344	2639	13.04%	-0.3	-1.18



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

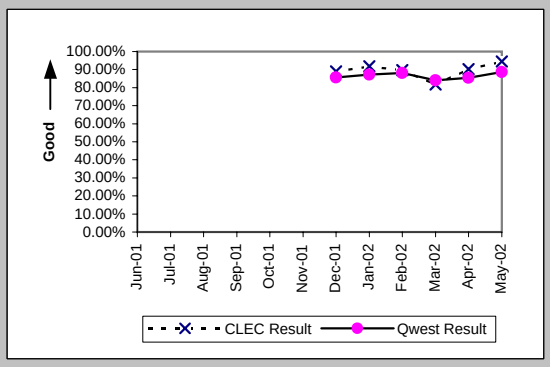
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					311	2325	13.38%		
Dec-01	12	75	16.00%	36.66%	315	2247	14.02%	0.51	-0.69
Jan-02	9	72	12.50%	33.07%	282	2150	13.12%	-0.15	-1.09
Feb-02	7	59	11.86%	32.34%	266	1874	14.19%	-0.5	-1.31
Mar-02	10	69	14.49%	35.20%	266	1965	13.54%	0.26	-0.84
Apr-02	14	99	14.14%	34.84%	273	2079	13.13%	0.31	-0.81
May-02									



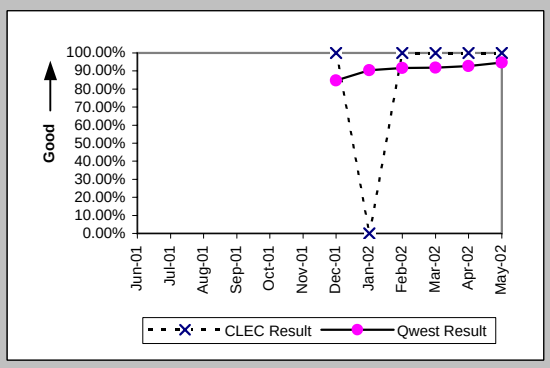
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	89	100	89.00%	31.29%	2273	2655	85.61%	-0.95	-1.58
Jan-02	79	86	91.86%	27.34%	2187	2506	87.27%	-1.26	-1.76
Feb-02	61	68	89.71%	30.39%	1980	2246	88.16%	-0.39	-1.24
Mar-02	63	77	81.82%	38.57%	1898	2260	83.98%	0.53	-0.68
Apr-02	101	112	90.18%	29.76%	1990	2327	85.52%	-1.37	-1.83
May-02	102	108	94.44%	22.91%	2341	2639	88.71%	-1.85	-2.12



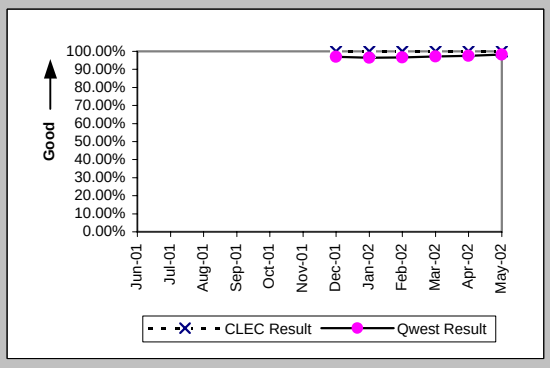
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	218	257	84.82%	-0.42	-1.26
Jan-02	0	1	0.00%	0.00%	256	283	90.46%	1.67	0.02
Feb-02	3	3	100.00%	0.00%	198	216	91.67%	-0.52	-1.32
Mar-02	1	1	100.00%	0.00%	226	246	91.87%	-0.3	-1.18
Apr-02	3	3	100.00%	0.00%	227	245	92.65%	-0.48	-1.29
May-02	1	1	100.00%	0.00%	282	298	94.63%	-0.24	-1.14



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

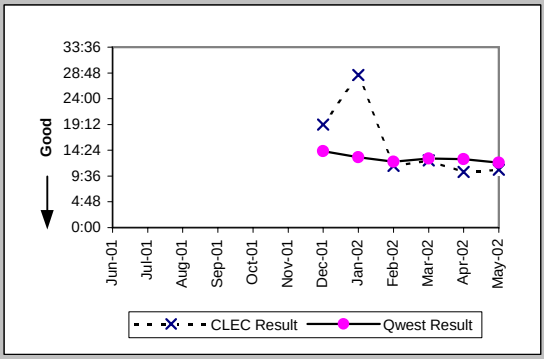
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	2	100.00%	0.00%	348	359	96.94%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	386	400	96.50%	-0.19	-1.12
Feb-02	4	4	100.00%	0.00%	313	324	96.60%	-0.37	-1.23
Mar-02	2	2	100.00%	0.00%	337	347	97.12%	-0.24	-1.15
Apr-02	3	3	100.00%	0.00%	349	358	97.49%	-0.28	-1.17
May-02	3	3	100.00%	0.00%	391	398	98.24%	-0.23	-1.14



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

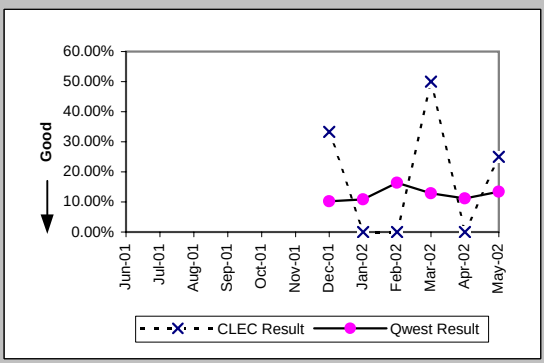
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	38:23	2	19:11	0:36	5105:30	359	14:13	0.69	-0.58
Jan-02	28:26	1	28:26		5247:27	400	13:07	1.45	-0.12
Feb-02	45:56	4	11:29	8:14	3984:30	324	12:18	-0.11	-1.07
Mar-02	24:58	2	12:29	8:19	4469:18	347	12:53	-0.03	-1.02
Apr-02	31:09	3	10:23	9:18	4559:42	358	12:44	-0.27	-1.16
May-02	32:22	3	10:47	13:09	4802:13	398	12:04	-0.19	-1.11



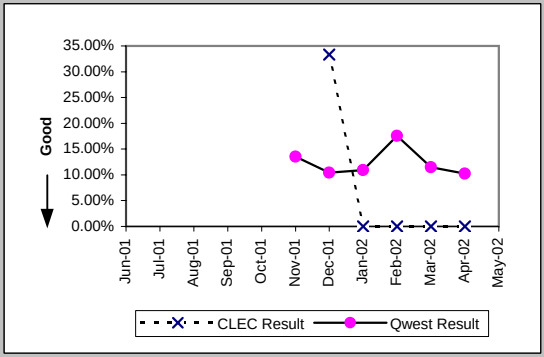
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	3	33.33%	47.14%	37	362	10.22%	1.02	-0.38
Jan-02	0	1	0.00%	0.00%	44	407	10.81%	-0.35	-1.21
Feb-02	0	4	0.00%	0.00%	54	329	16.41%	-0.88	-1.54
Mar-02	1	2	50.00%	50.00%	45	350	12.86%	1.13	-0.31
Apr-02	0	3	0.00%	0.00%	41	367	11.17%	-0.61	-1.37
May-02	1	4	25.00%	43.30%	54	403	13.40%	0.62	-0.63



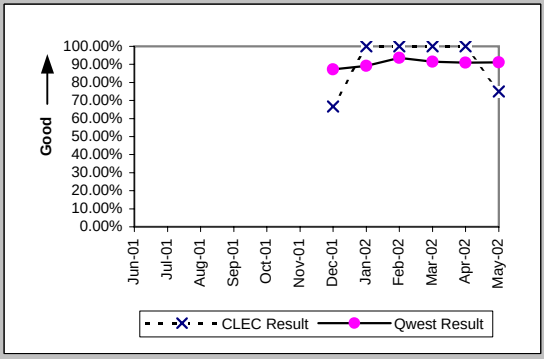
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					47	348	13.51%		
Dec-01	1	3	33.33%	47.14%	30	288	10.42%	1	-0.39
Jan-02	0	1	0.00%	0.00%	35	321	10.90%	-0.35	-1.21
Feb-02	0	3	0.00%	0.00%	46	262	17.56%	-0.79	-1.48
Mar-02	0	1	0.00%	0.00%	33	287	11.50%	-0.36	-1.22
Apr-02	0	3	0.00%	0.00%	32	312	10.26%	-0.58	-1.35
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

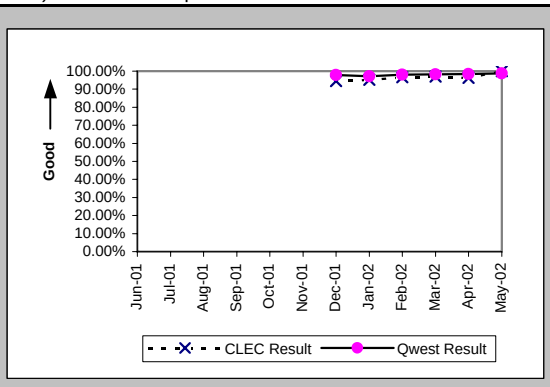
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	3	66.67%	47.14%	316	362	87.29%	0.87	-0.47
Jan-02	1	1	100.00%	0.00%	363	407	89.19%	-0.35	-1.21
Feb-02	4	4	100.00%	0.00%	308	329	93.62%	-0.52	-1.32
Mar-02	2	2	100.00%	0.00%	320	350	91.43%	-0.43	-1.26
Apr-02	3	3	100.00%	0.00%	334	367	91.01%	-0.54	-1.33
May-02	3	4	75.00%	43.30%	367	403	91.07%	0.91	-0.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

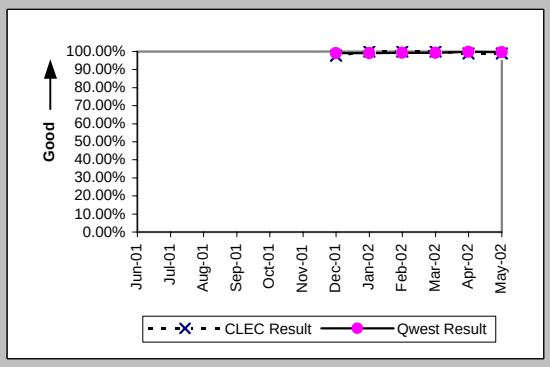
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	17	18	94.44%	22.91%	685	700	97.86%	0.85	-0.48
Jan-02	20	21	95.24%	21.30%	748	770	97.14%	0.52	-0.68
Feb-02	28	29	96.55%	18.25%	726	741	97.98%	0.53	-0.68
Mar-02	32	33	96.97%	17.14%	757	771	98.18%	0.51	-0.69
Apr-02	26	27	96.30%	18.89%	658	669	98.36%	0.74	-0.55
May-02	20	20	100.00%	0.00%	690	699	98.71%	-0.5	-1.31



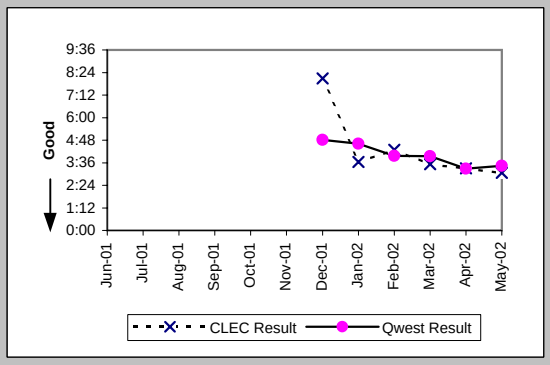
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	44	45	97.78%	14.74%	1448	1462	99.04%	0.77	-0.53
Jan-02	60	60	100.00%	0.00%	1722	1736	99.19%	-0.69	-1.42
Feb-02	69	69	100.00%	0.00%	1654	1666	99.28%	-0.69	-1.42
Mar-02	103	103	100.00%	0.00%	1716	1727	99.36%	-0.79	-1.48
Apr-02	98	99	98.99%	10.00%	1546	1550	99.74%	1.05	-0.36
May-02	98	99	98.99%	10.00%	1573	1579	99.62%	0.82	-0.5



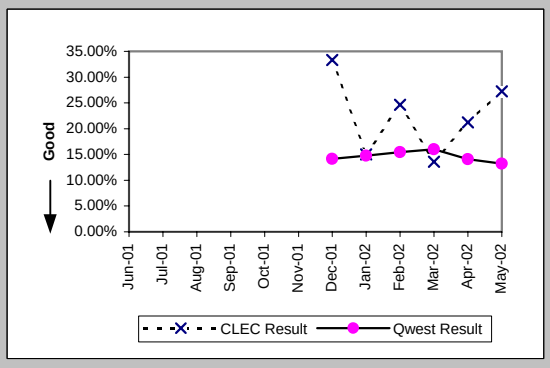
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	363:48	45	8:05	15:13	7039:43	1462	4:49	1.59	-0.03
Jan-02	219:08	60	3:39	6:06	8006:31	1736	4:37	-0.65	-1.39
Feb-02	295:29	69	4:17	7:18	6619:03	1666	3:58	0.48	-0.71
Mar-02	362:11	103	3:31	6:15	6812:52	1727	3:57	-0.45	-1.28
Apr-02	326:21	99	3:18	8:27	5097:09	1550	3:17	0.08	-0.95
May-02	303:36	99	3:04	7:31	5427:08	1579	3:26	-0.43	-1.26



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

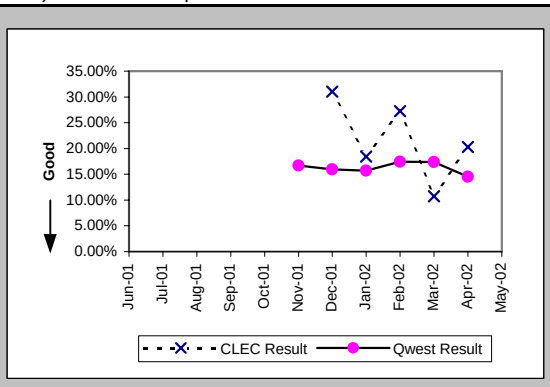
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	45	33.33%	47.14%	207	1462	14.16%	3.19	0.94
Jan-02	9	60	15.00%	35.71%	256	1736	14.75%	0.09	-0.95
Feb-02	17	69	24.64%	43.09%	257	1666	15.43%	1.96	0.19
Mar-02	14	103	13.59%	34.27%	277	1727	16.04%	-0.66	-1.4
Apr-02	21	99	21.21%	40.88%	218	1550	14.06%	1.88	0.14
May-02	27	99	27.27%	44.54%	209	1579	13.24%	3.56	1.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

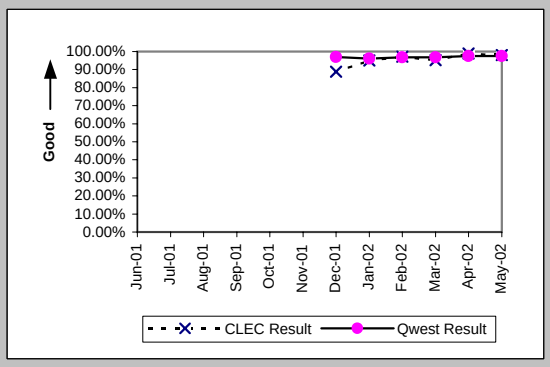
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					148	886	16.70%		
Dec-01	9	29	31.03%	46.26%	117	734	15.94%	1.99	0.21
Jan-02	7	38	18.42%	38.77%	151	961	15.71%	0.47	-0.71
Feb-02	12	44	27.27%	44.54%	152	873	17.41%	1.6	-0.03
Mar-02	6	56	10.71%	30.93%	162	932	17.38%	-1.28	-1.78
Apr-02	13	64	20.31%	40.23%	116	798	14.54%	1.22	-0.26
May-02									



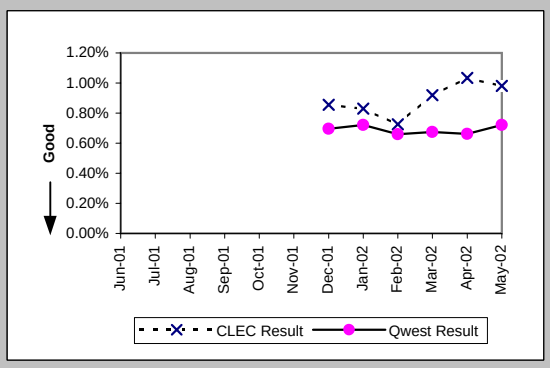
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	40	45	88.89%	31.43%	1418	1462	96.99%	2.45	0.49
Jan-02	57	60	95.00%	21.79%	1669	1736	96.14%	0.49	-0.7
Feb-02	67	69	97.10%	16.78%	1613	1666	96.82%	-0.13	-1.08
Mar-02	98	103	95.15%	21.49%	1673	1727	96.87%	0.95	-0.42
Apr-02	98	99	98.99%	10.00%	1512	1550	97.55%	-0.9	-1.55
May-02	97	99	97.98%	14.07%	1539	1579	97.47%	-0.32	-1.19



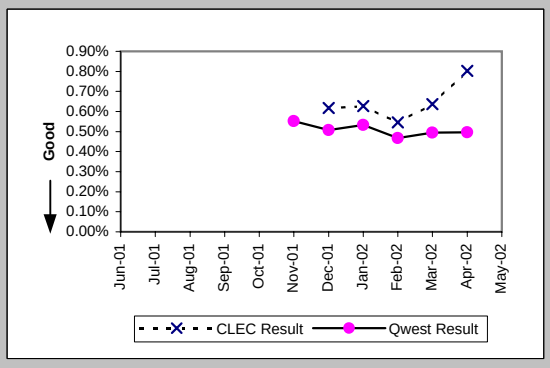
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	148	17322	0.85%	9.20%	4479	644349	0.70%	2.49	0.51
Jan-02	147	17705	0.83%	9.07%	4649	644124	0.72%	1.68	0.02
Feb-02	141	19413	0.73%	8.49%	4241	642615	0.66%	1.13	-0.32
Mar-02	182	19779	0.92%	9.55%	4337	643795	0.67%	4.17	1.54
Apr-02	214	20685	1.03%	10.12%	4244	641766	0.66%	6.52	2.96
May-02	211	21517	0.98%	9.85%	4621	641029	0.72%	4.43	1.69



Trouble Rate (Percent) (MR-8*) (Parity)

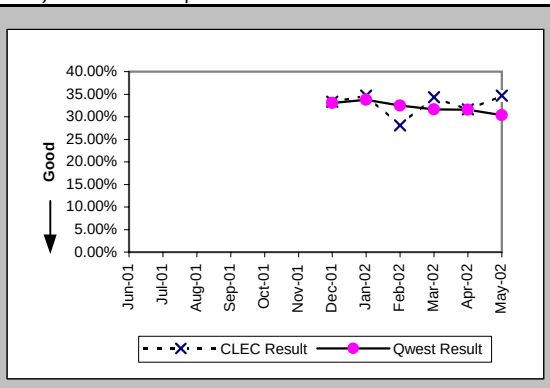
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3559	644876	0.55%		
Dec-01	107	17322	0.62%	7.84%	3269	644349	0.51%	2.02	0.23
Jan-02	111	17705	0.63%	7.89%	3432	644124	0.53%	1.7	0.03
Feb-02	106	19413	0.55%	7.37%	3009	642615	0.47%	1.56	-0.05
Mar-02	126	19779	0.64%	7.96%	3184	643795	0.49%	2.81	0.71
Apr-02	166	20685	0.80%	8.92%	3189	641766	0.50%	6.15	2.74
May-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

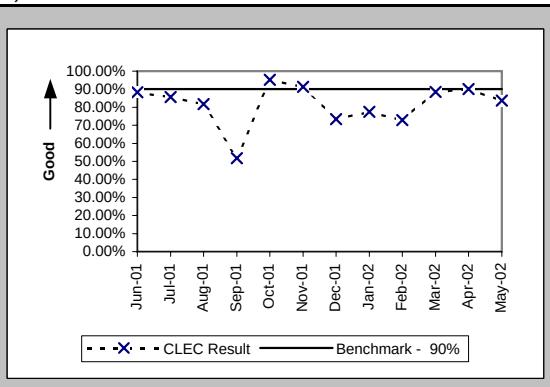
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	74	222	33.33%	47.14%	2211	6690	33.05%	0.1	-0.94
Jan-02	78	225	34.67%	47.59%	2368	7017	33.75%	0.29	-0.82
Feb-02	55	196	28.06%	44.93%	2042	6283	32.50%	-1.31	-1.79
Mar-02	95	277	34.30%	47.47%	2007	6344	31.64%	0.93	-0.43
Apr-02	99	313	31.63%	46.50%	1960	6204	31.59%	0.02	-0.99
May-02	112	323	34.67%	47.59%	2012	6633	30.33%	1.64	0



Checklist #2 - Enhanced Extended Loops (EELs) Installation

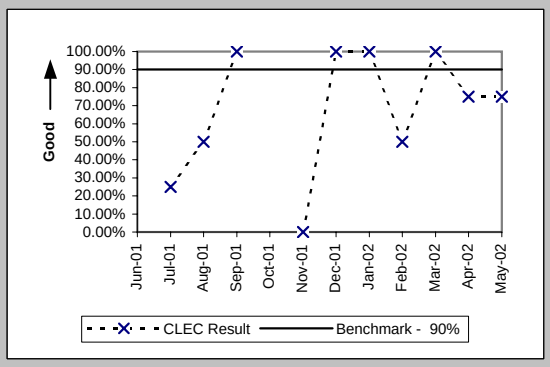
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	15	17	88.24%	32.22%
Jul-01	6	7	85.71%	34.99%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	27	51.85%	49.97%
Oct-01	20	21	95.24%	21.30%
Nov-01	52	57	91.23%	28.29%
Dec-01	22	30	73.33%	44.22%
Jan-02	24	31	77.42%	41.81%
Feb-02	35	48	72.92%	44.44%
Mar-02	77	87	88.51%	31.90%
Apr-02	163	181	90.06%	29.93%
May-02	118	141	83.69%	36.95%



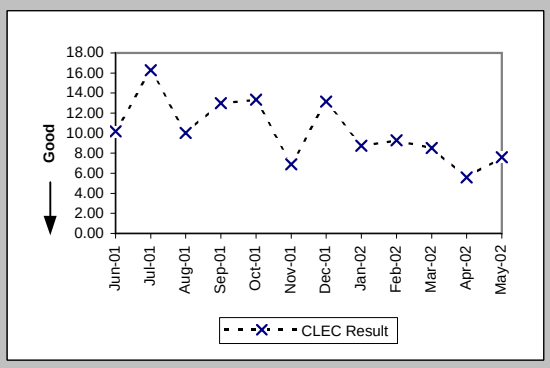
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%
Oct-01				
Nov-01	0	1	0.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	1	1	100.00%	0.00%
Feb-02	2	4	50.00%	50.00%
Mar-02	2	2	100.00%	0.00%
Apr-02	6	8	75.00%	43.30%
May-02	12	16	75.00%	43.30%



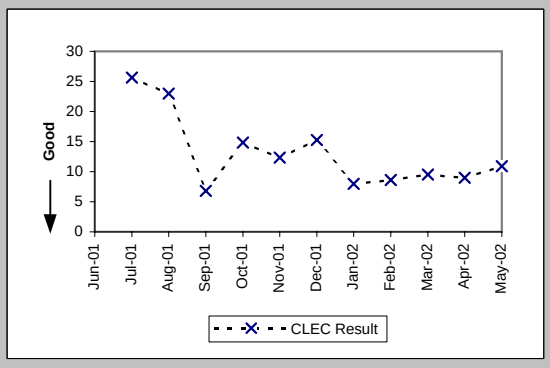
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	173	17	10.18	4.43
Jul-01	488	30	16.27	13.09
Aug-01	812	81	10.02	13.40
Sep-01	403	31	13.00	8.06
Oct-01	560	42	13.33	13.10
Nov-01	441	64	6.89	11.39
Dec-01	539	41	13.15	20.68
Jan-02	350	40	8.75	7.48
Feb-02	465	50	9.30	8.53
Mar-02	648	76	8.53	8.28
Apr-02	1006	180	5.59	5.60
May-02	1000	132	7.58	5.82



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

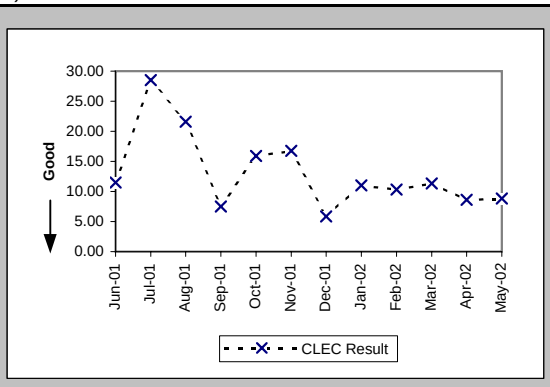
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	205	8	25.62	19.26
Aug-01	69	3	23.00	26.00
Sep-01	34	5	6.80	1.64
Oct-01	89	6	14.83	9.04
Nov-01	37	3	12.33	4.04
Dec-01	61	4	15.25	8.62
Jan-02	24	3	8.00	1.00
Feb-02	43	5	8.60	2.70
Mar-02	19	2	9.50	6.36
Apr-02	45	5	9.00	4.69
May-02	109	10	10.90	5.67



Checklist #2 - Enhanced Extended Loops (EELs) Installation

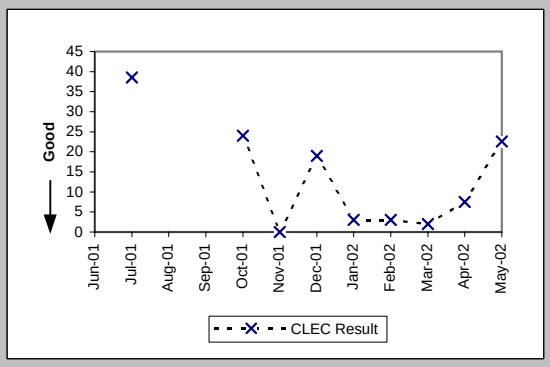
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	23	2	11.50	6.36
Jul-01	228	8	28.50	7.25
Aug-01	151	7	21.57	13.28
Sep-01	45	6	7.50	7.56
Oct-01	127	8	15.88	16.88
Nov-01	134	8	16.75	15.63
Dec-01	35	6	5.83	4.22
Jan-02	77	7	11.00	7.33
Feb-02	186	18	10.33	9.80
Mar-02	204	18	11.33	11.49
Apr-02	215	25	8.60	8.84
May-02	265	30	8.83	7.06



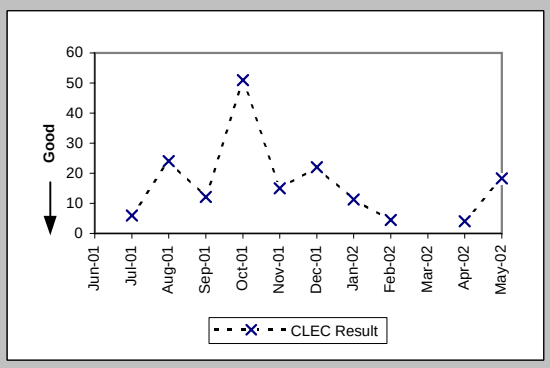
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	77	2	38.50	4.95
Aug-01				
Sep-01				
Oct-01	24	1	24.00	
Nov-01	0	2	0.00	0.00
Dec-01	19	1	19.00	
Jan-02	3	1	3.00	
Feb-02	3	1	3.00	
Mar-02	2	1	2.00	
Apr-02	15	2	7.50	0.71
May-02	113	5	22.60	22.35



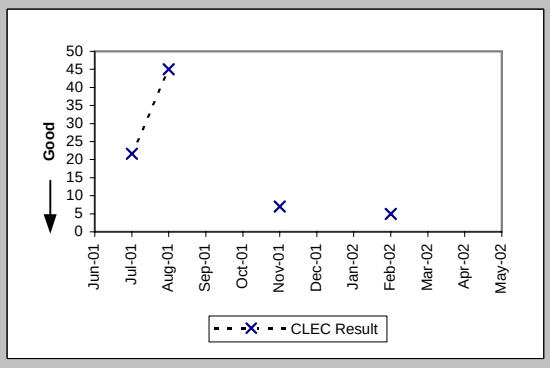
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	6	1	6.00	
Aug-01	265	11	24.09	11.18
Sep-01	109	9	12.11	4.76
Oct-01	51	1	51.00	
Nov-01	75	5	15.00	14.78
Dec-01	176	8	22.00	43.43
Jan-02	45	4	11.25	13.84
Feb-02	9	2	4.50	0.71
Mar-02				
Apr-02	4	1	4.00	
May-02	55	3	18.33	6.43



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

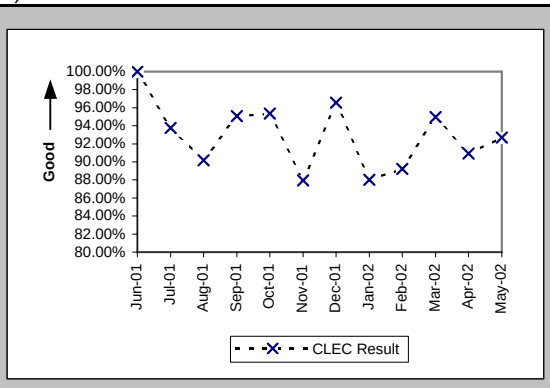
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				
Oct-01				
Nov-01	7	1	7.00	
Dec-01				
Jan-02				
Feb-02	5	1	5.00	
Mar-02				
Apr-02				
May-02				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

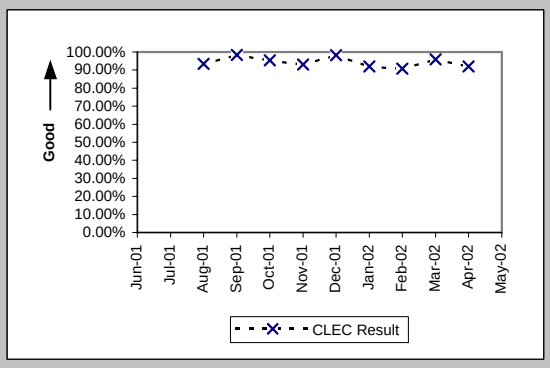
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	14	14	100.00%	0.00%
Jul-01	30	32	93.75%	24.21%
Aug-01	55	61	90.16%	29.78%
Sep-01	58	61	95.08%	21.62%
Oct-01	41	43	95.35%	21.06%
Nov-01	51	58	87.93%	32.58%
Dec-01	56	58	96.55%	18.25%
Jan-02	44	50	88.00%	32.50%
Feb-02	58	65	89.23%	31.00%
Mar-02	94	99	94.95%	21.90%
Apr-02	160	176	90.91%	28.75%
May-02	203	219	92.69%	26.02%



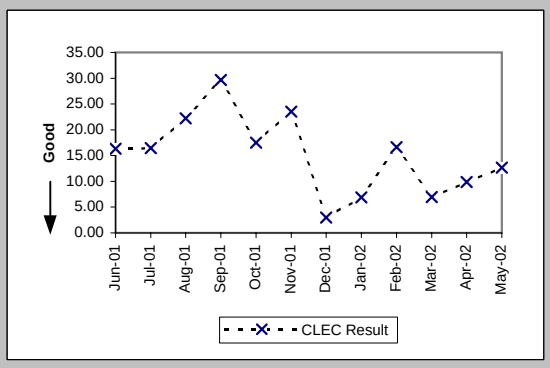
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	57	61	93.44%	24.75%
Sep-01	60	61	98.36%	12.70%
Oct-01	41	43	95.35%	21.06%
Nov-01	54	58	93.10%	25.34%
Dec-01	57	58	98.28%	13.02%
Jan-02	46	50	92.00%	27.13%
Feb-02	59	65	90.77%	28.95%
Mar-02	95	99	95.96%	19.69%
Apr-02	162	176	92.05%	27.06%
May-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

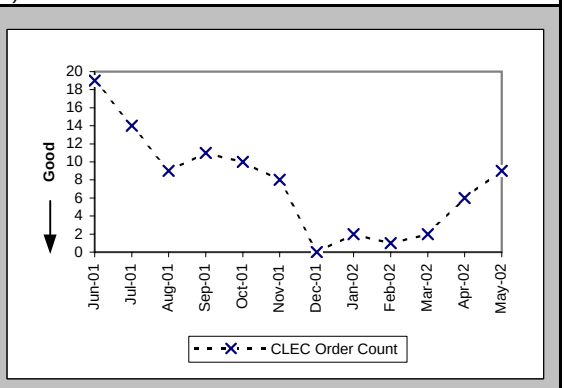
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	343	21	16.33	9.04
Jul-01	263	16	16.44	16.15
Aug-01	289	13	22.23	17.73
Sep-01	415	14	29.64	25.35
Oct-01	210	12	17.50	27.61
Nov-01	188	8	23.50	42.48
Dec-01	3	1	3.00	
Jan-02	48	7	6.86	8.61
Feb-02	133	8	16.62	6.63
Mar-02	90	13	6.92	11.20
Apr-02	207	21	9.86	8.49
May-02	278	22	12.64	12.97



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

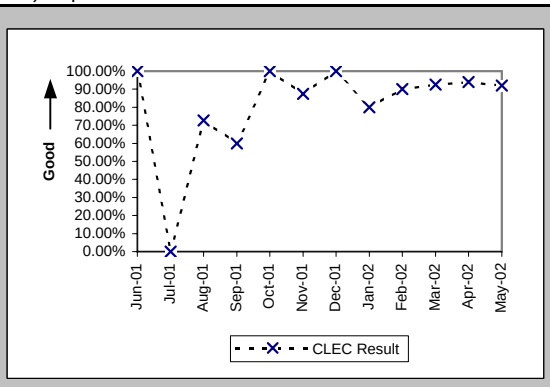
Date	CLEC Order Count
Jun-01	19
Jul-01	14
Aug-01	9
Sep-01	11
Oct-01	10
Nov-01	8
Dec-01	0
Jan-02	2
Feb-02	1
Mar-02	2
Apr-02	6
May-02	9



Checklist #2 - Enhanced Extended Loops (EELs) Repair

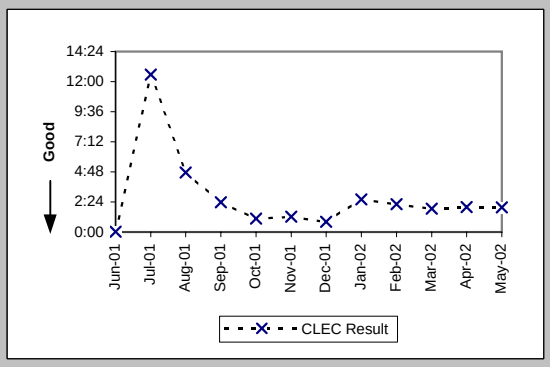
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1	1	100.00%	0.00%
Jul-01	0	2	0.00%	0.00%
Aug-01	8	11	72.73%	44.54%
Sep-01	3	5	60.00%	48.99%
Oct-01	8	8	100.00%	0.00%
Nov-01	7	8	87.50%	33.07%
Dec-01	7	7	100.00%	0.00%
Jan-02	12	15	80.00%	40.00%
Feb-02	18	20	90.00%	30.00%
Mar-02	25	27	92.59%	26.19%
Apr-02	31	33	93.94%	23.86%
May-02	35	38	92.11%	26.97%



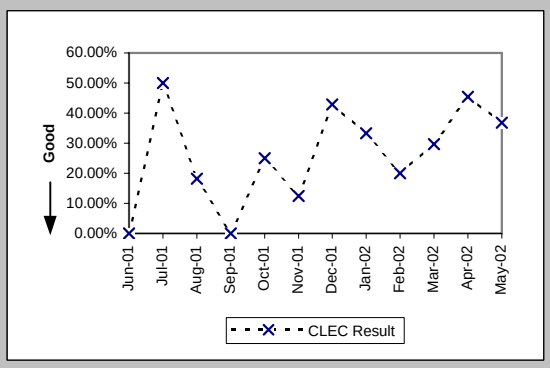
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	0:01	1	0:01	
Jul-01	25:05	2	12:33	9:09
Aug-01	52:13	11	4:45	10:55
Sep-01	11:56	5	2:23	2:14
Oct-01	8:39	8	1:05	1:21
Nov-01	9:40	8	1:13	1:58
Dec-01	5:45	7	0:49	1:23
Jan-02	38:53	15	2:36	2:10
Feb-02	44:21	20	2:13	2:44
Mar-02	50:16	27	1:52	1:51
Apr-02	65:19	33	1:59	1:21
May-02	74:34	38	1:58	1:54



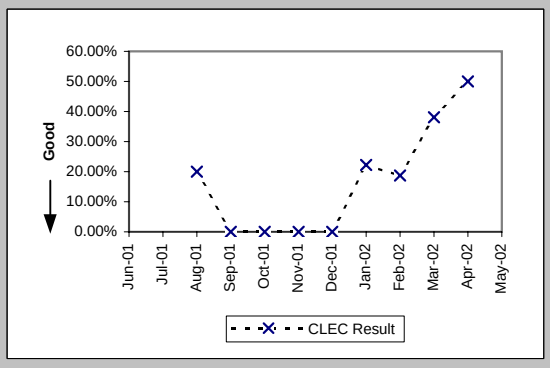
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	0	1	0.00%	0.00%
Jul-01	1	2	50.00%	50.00%
Aug-01	2	11	18.18%	38.57%
Sep-01	0	5	0.00%	0.00%
Oct-01	2	8	25.00%	43.30%
Nov-01	1	8	12.50%	33.07%
Dec-01	3	7	42.86%	49.49%
Jan-02	5	15	33.33%	47.14%
Feb-02	4	20	20.00%	40.00%
Mar-02	8	27	29.63%	45.66%
Apr-02	15	33	45.45%	49.79%
May-02	14	38	36.84%	48.24%



Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

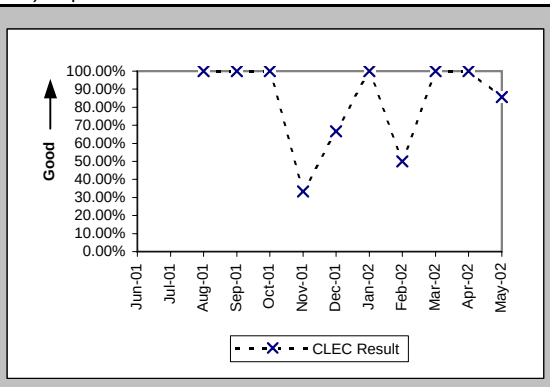
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	1	5	20.00%	40.00%
Sep-01	0	3	0.00%	0.00%
Oct-01	0	3	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01	0	3	0.00%	0.00%
Jan-02	2	9	22.22%	41.57%
Feb-02	3	16	18.75%	39.03%
Mar-02	8	21	38.10%	48.56%
Apr-02	13	26	50.00%	50.00%
May-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

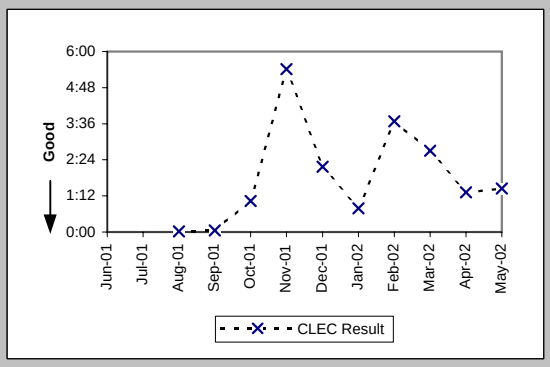
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	3	33.33%	47.14%
Dec-01	2	3	66.67%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	2	50.00%	50.00%
Mar-02	1	1	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	6	7	85.71%	34.99%



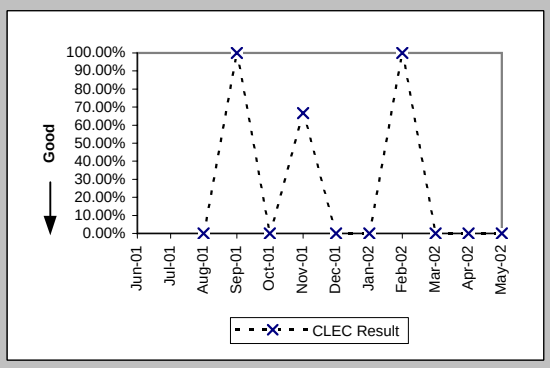
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	0:01	1	0:01	
Sep-01	0:03	1	0:03	
Oct-01	2:04	2	1:02	1:21
Nov-01	16:14	3	5:25	5:10
Dec-01	6:29	3	2:10	1:58
Jan-02	0:47	1	0:47	
Feb-02	7:23	2	3:41	2:29
Mar-02	2:42	1	2:42	
Apr-02	5:15	4	1:19	0:50
May-02	10:10	7	1:27	1:49



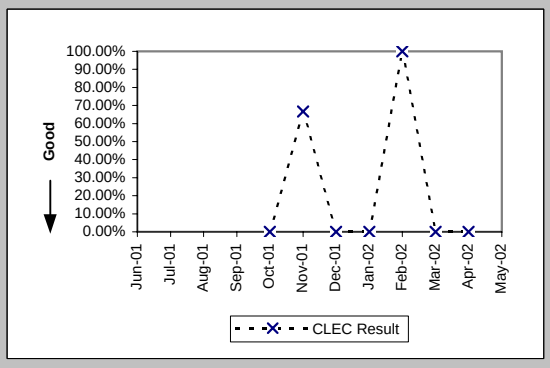
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	3	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	0	4	0.00%	0.00%
May-02	0	7	0.00%	0.00%



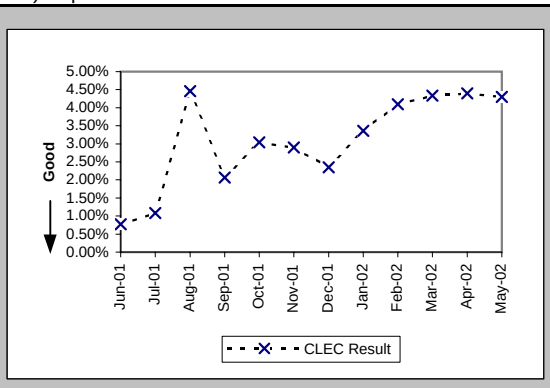
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	1	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	0	2	0.00%	0.00%
May-02				

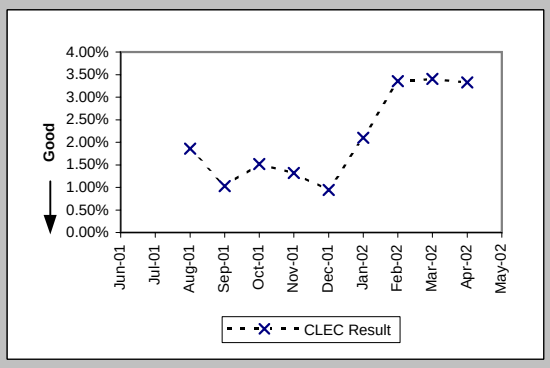


Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1	130	0.77%	8.74%
Jul-01	2	185	1.08%	10.34%
Aug-01	12	269	4.46%	20.64%
Sep-01	6	291	2.06%	14.21%
Oct-01	10	329	3.04%	17.17%
Nov-01	11	379	2.90%	16.79%
Dec-01	10	425	2.35%	15.16%
Jan-02	16	476	3.36%	18.02%
Feb-02	22	537	4.10%	19.82%
Mar-02	28	646	4.33%	20.36%
Apr-02	37	842	4.39%	20.50%
May-02	45	1047	4.30%	20.28%



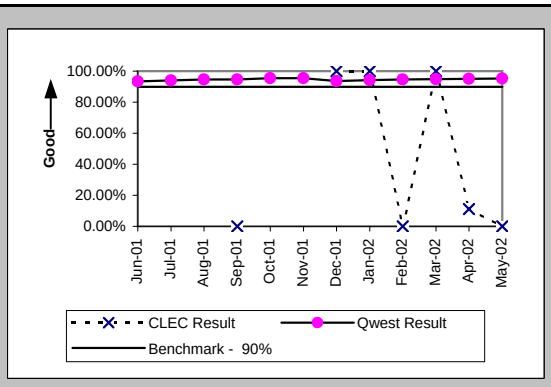
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	5	269	1.86%	13.51%
Sep-01	3	291	1.03%	10.10%
Oct-01	5	329	1.52%	12.23%
Nov-01	5	379	1.32%	11.41%
Dec-01	4	425	0.94%	9.66%
Jan-02	10	476	2.10%	14.34%
Feb-02	18	537	3.35%	18.00%
Mar-02	22	646	3.41%	18.14%
Apr-02	28	842	3.33%	17.93%
May-02				



Checklist #4 - Unbundled Loop - Analog Installation

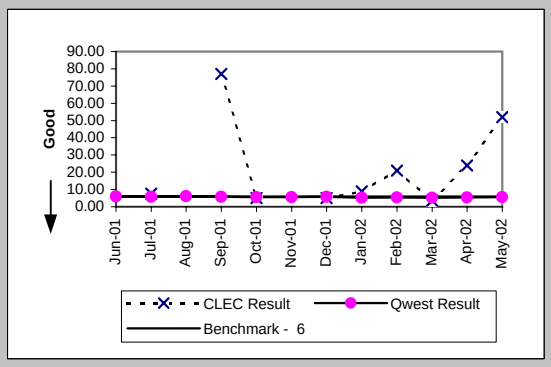
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				96077	102791	93.47%		
Jul-01				101453	107913	94.01%		
Aug-01				116988	123510	94.72%		
Sep-01	0	1	0.00%	95980	101360	94.69%	1.94	0.18
Oct-01				102807	107641	95.51%		
Nov-01				90576	94835	95.51%		
Dec-01	1	1	100.00%	77849	83187	93.58%	-0.26	-1.16
Jan-02	1	1	100.00%	87677	93062	94.21%	-0.25	-1.15
Feb-02	0	2	0.00%	75993	80380	94.54%	2.97	0.81
Mar-02	2	2	100.00%	79869	84176	94.88%	-0.33	-1.2
Apr-02	1	9	11.11%	77365	81478	94.95%	6.28	2.82
May-02	0	1	0.00%	79069	83092	95.16%	1.98	0.2



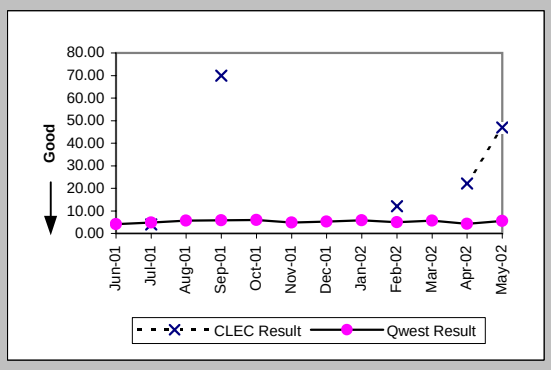
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				617263	102780	6.01		
Jul-01	23	3	7.67	627093	108632	5.77	3.09	0.88
Aug-01				756073	124681	6.06		
Sep-01	77	1	77.00	590685	102246	5.78	3.72	1.26
Oct-01	5	1	5.00	594065	108450	5.48	-0.07	-1.04
Nov-01				535815	95545	5.61		
Dec-01	5	1	5.00	483094	83716	5.77	-0.11	-1.07
Jan-02	9	1	9.00	491146	93683	5.24	1.02	-0.38
Feb-02	63	3	21.00	432139	80849	5.35	2.51	0.53
Mar-02	7	2	3.50	444524	84611	5.25	-0.43	-1.26
Apr-02	215	9	23.89	440980	81998	5.38	3.72	1.26
May-02	52	1	52.00	465033	83625	5.56	2.75	0.67



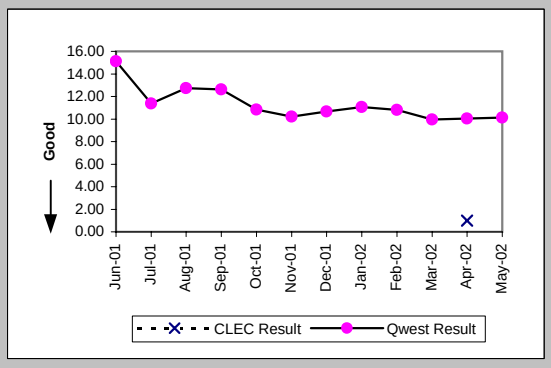
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				10970	2684	4.09		
Jul-01	4	1	4.00	14174	2930	4.84	-0.05	-1.03
Aug-01				16695	2936	5.69		
Sep-01	70	1	70.00	14066	2393	5.88	3.72	1.26
Oct-01				15313	2584	5.93		
Nov-01				13284	2749	4.83		
Dec-01				13731	2596	5.29		
Jan-02				17623	3019	5.84		
Feb-02	24	2	12.00	11586	2339	4.95	1.55	-0.06
Mar-02				12141	2146	5.66		
Apr-02	155	7	22.14	8596	1992	4.32	2.88	0.75
May-02	47	1	47.00	10503	1893	5.55	2.2	0.34



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

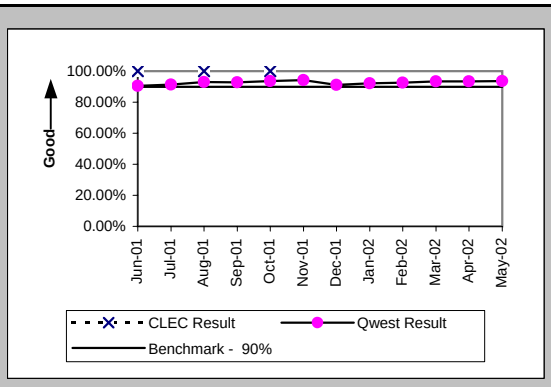
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				60896	4030	15.11		
Jul-01				45480	4001	11.37		
Aug-01				51808	4065	12.74		
Sep-01				43173	3424	12.61		
Oct-01				31553	2910	10.84		
Nov-01				22697	2225	10.20		
Dec-01				30644	2870	10.68		
Jan-02				27747	2510	11.05		
Feb-02				22975	2128	10.80		
Mar-02				22382	2244	9.97		
Apr-02	1	1	1.00	22258	2214	10.05	-0.64	-1.39
May-02				22642	2234	10.14		



Checklist #4 - Unbundled Loop - Analog Installation

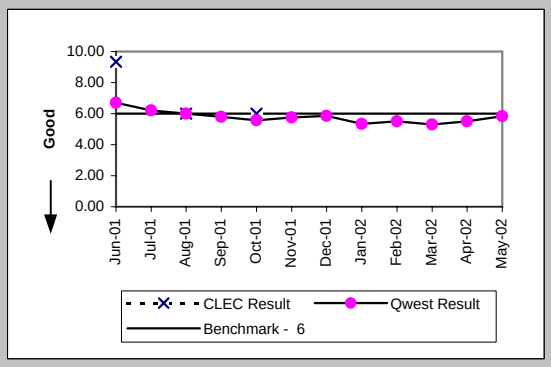
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	6	6	100.00%	23156	25556	90.61%	-0.79	-1.48
Jul-01				24477	26802	91.33%		
Aug-01	1	1	100.00%	28879	31044	93.03%	-0.27	-1.17
Sep-01				23779	25642	92.73%		
Oct-01	1	1	100.00%	27120	28950	93.68%	-0.26	-1.16
Nov-01				24003	25483	94.19%		
Dec-01				19992	21913	91.23%		
Jan-02				21795	23655	92.14%		
Feb-02				19054	20562	92.67%		
Mar-02				20928	22417	93.36%		
Apr-02				20608	22052	93.45%		
May-02				22390	23942	93.52%		



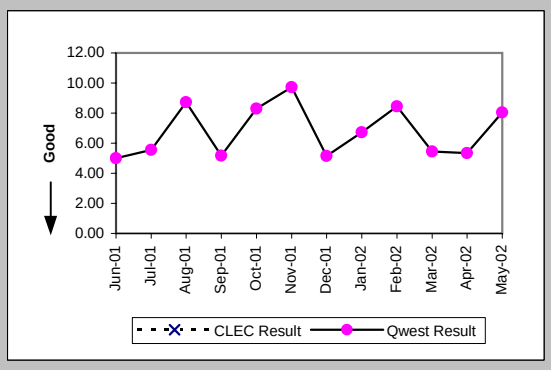
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	56	6	9.33	171150	25556	6.70	3.72	1.26
Jul-01				167845	27015	6.21		
Aug-01	6	1	6.00	188088	31345	6.00	0	-1
Sep-01				150120	25882	5.80		
Oct-01	6	1	6.00	162443	29151	5.57	2.37	0.44
Nov-01				147419	25641	5.75		
Dec-01				129088	22050	5.85		
Jan-02				127251	23811	5.34		
Feb-02				113839	20683	5.50		
Mar-02				119303	22535	5.29		
Apr-02				122106	22196	5.50		
May-02				140663	24086	5.84		



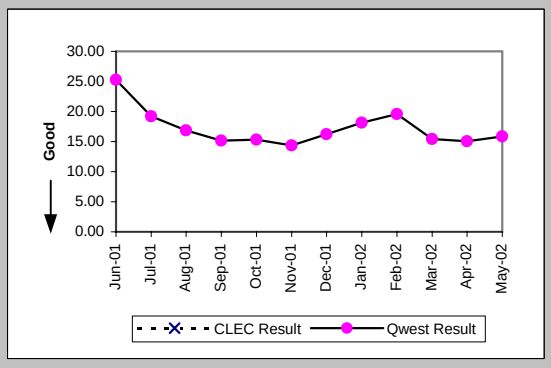
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				3259	652	5.00		
Jul-01				4517	812	5.56		
Aug-01				6640	761	8.73		
Sep-01				3183	615	5.18		
Oct-01				6022	726	8.29		
Nov-01				6120	629	9.73		
Dec-01				3952	767	5.15		
Jan-02				5886	876	6.72		
Feb-02				5848	692	8.45		
Mar-02				3373	619	5.45		
Apr-02				3085	579	5.33		
May-02				5039	627	8.04		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

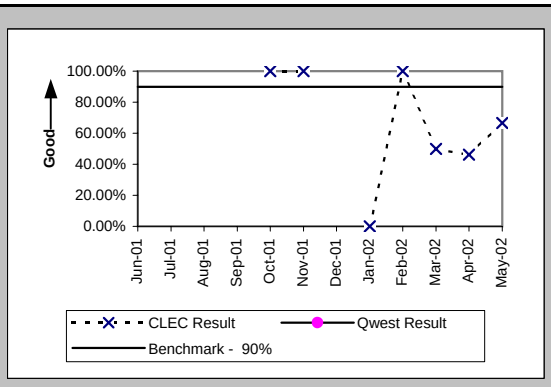
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01				44197	1748	25.28		
Jul-01				31477	1638	19.22		
Aug-01				25640	1521	16.86		
Sep-01				20871	1375	15.18		
Oct-01				19326	1262	15.31		
Nov-01				14499	1009	14.37		
Dec-01				19096	1179	16.20		
Jan-02				18628	1027	18.14		
Feb-02				16560	846	19.57		
Mar-02				13637	885	15.41		
Apr-02				13418	892	15.04		
May-02				15005	946	15.86		



Checklist #4 - Unbundled Loop - Analog Installation

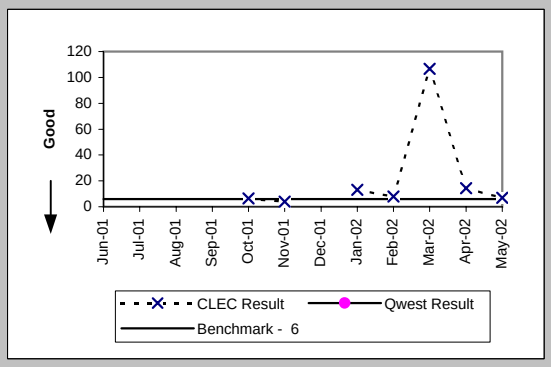
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01	1	1	100.00%					
Nov-01	1	1	100.00%					
Dec-01								
Jan-02	0	1	0.00%					
Feb-02	5	5	100.00%					
Mar-02	1	2	50.00%					
Apr-02	6	13	46.15%					
May-02	2	3	66.67%					



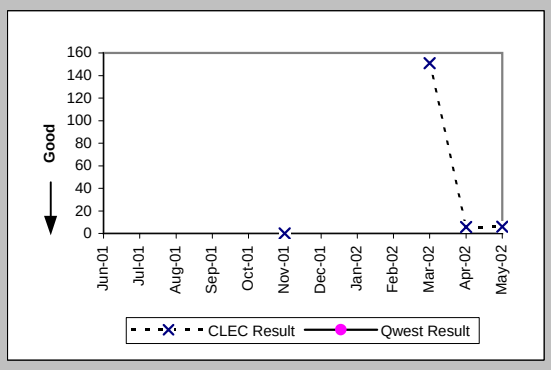
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01	13	2	6.50					
Nov-01	12	3	4.00					
Dec-01								
Jan-02	13	1	13.00					
Feb-02	40	5	8.00					
Mar-02	320	3	106.67					
Apr-02	215	15	14.33					
May-02	21	3	7.00					



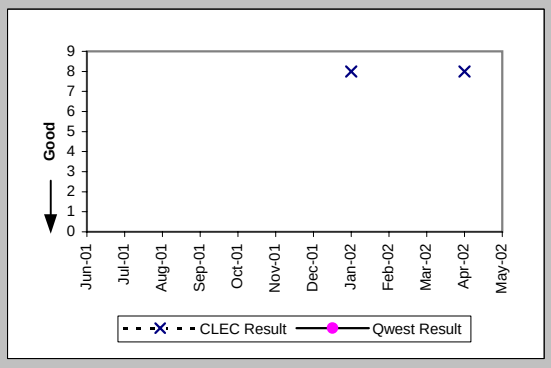
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	0	2	0.00					
Dec-01								
Jan-02								
Feb-02								
Mar-02	302	2	151.00					
Apr-02	40	7	5.71					
May-02	6	1	6.00					



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

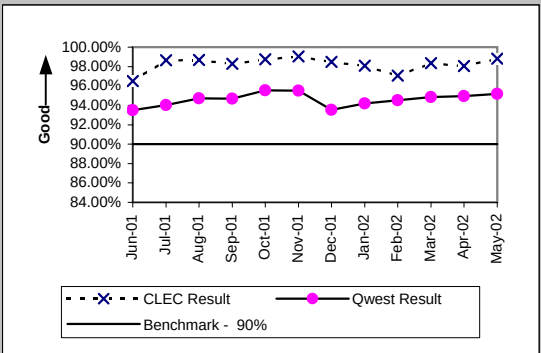
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	8	1	8.00					
Feb-02								
Mar-02								
Apr-02	16	2	8.00					
May-02								



Checklist #4 - Unbundled Loop - Analog Installation

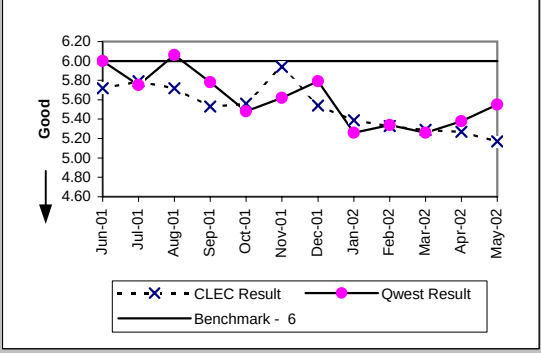
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	10889	11282	96.52%	93122	99611	93.49%	-12.36	-8.52
Jul-01	11381	11538	98.64%	98326	104576	94.02%	-19.85	-13.07
Aug-01	13867	14051	98.69%	113047	119343	94.72%	-19.89	-13.09
Sep-01	14335	14585	98.29%	92711	97900	94.70%	-18.03	-11.96
Oct-01	20093	20345	98.76%	99359	104008	95.53%	-20.4	-13.4
Nov-01	17503	17674	99.03%	87547	91670	95.50%	-20.73	-13.61
Dec-01	18861	19153	98.48%	75318	80519	93.54%	-24.97	-16.18
Jan-02	16499	16819	98.10%	84792	90014	94.20%	-19.85	-13.07
Feb-02	13346	13748	97.08%	73579	77829	94.54%	-12.07	-8.34
Mar-02	11725	11920	98.36%	77346	81530	94.87%	-16.16	-10.82
Apr-02	14062	14342	98.05%	74920	78889	94.97%	-15.52	-10.43
May-02	16097	16292	98.80%	76335	80193	95.19%	-19.65	-12.95



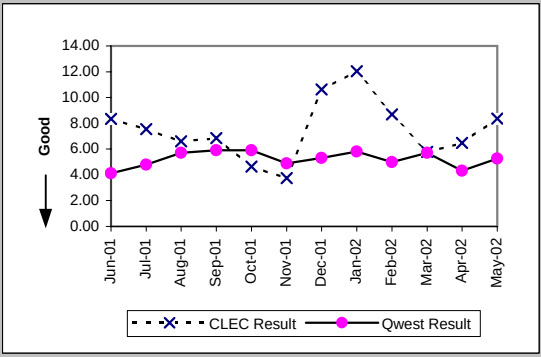
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	31844	5569	5.72	597834	99600	6.00	-2.74	-2.66
Jul-01	29733	5138	5.79	604842	105243	5.75	0.36	-0.78
Aug-01	35221	6160	5.72	729131	120405	6.06	-3.02	-2.84
Sep-01	38501	6960	5.53	570254	98729	5.78	-2.39	-2.45
Oct-01	49609	8917	5.56	573872	104783	5.48	1.14	-0.31
Nov-01	43446	7316	5.94	519328	92355	5.62	3.89	1.36
Dec-01	52756	9522	5.54	469419	81031	5.79	-3.46	-3.1
Jan-02	41045	7620	5.39	477068	90618	5.26	1.52	-0.07
Feb-02	33453	6278	5.33	418367	78278	5.34	-0.2	-1.12
Mar-02	32809	6197	5.29	430966	81951	5.26	0.46	-0.72
Apr-02	39116	7420	5.27	427470	79390	5.38	-1.64	-2
May-02	36883	7132	5.17	448206	80700	5.55	-5	-4.04



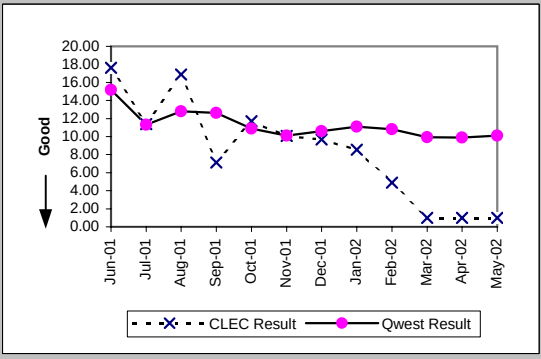
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	2610	313	8.34	10645	2589	4.11	8.87	4.39
Jul-01	2338	310	7.54	13600	2847	4.78	3.14	0.91
Aug-01	2848	431	6.61	16094	2819	5.71	0.73	-0.56
Sep-01	3713	541	6.86	13542	2286	5.92	1.09	-0.34
Oct-01	2988	643	4.65	14719	2493	5.90	-1.72	-2.05
Nov-01	1735	463	3.75	13002	2661	4.89	-1.74	-2.06
Dec-01	6098	574	10.62	13486	2540	5.31	9.18	4.58
Jan-02	3408	283	12.04	16919	2919	5.80	4.7	1.86
Feb-02	3375	389	8.68	11216	2253	4.98	5.61	2.41
Mar-02	1153	199	5.79	11838	2071	5.72	0.06	-0.96
Apr-02	1797	277	6.49	8262	1913	4.32	3.75	1.28
May-02	1564	187	8.36	9602	1824	5.26	2.22	0.35



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

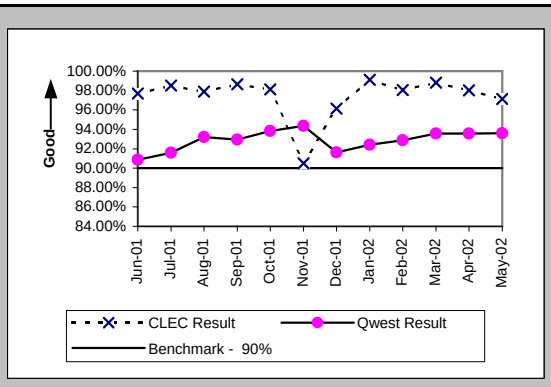
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	1410	80	17.62	59214	3900	15.18	2.03	0.24
Jul-01	1206	106	11.38	43591	3857	11.30	0.03	-0.98
Aug-01	1384	82	16.88	50367	3936	12.80	2.07	0.26
Sep-01	300	42	7.14	41851	3318	12.61	-1.29	-1.78
Oct-01	1019	87	11.71	30441	2798	10.88	1.83	0.11
Nov-01	453	45	10.07	21783	2152	10.12	-0.02	-1.01
Dec-01	968	100	9.68	29582	2788	10.61	-0.68	-1.41
Jan-02	1652	193	8.56	27092	2443	11.09	-1.59	-1.96
Feb-02	78	16	4.88	22404	2073	10.81	-1.4	-1.85
Mar-02	1	1	1.00	21819	2194	9.94	-0.62	-1.37
Apr-02	5	5	1.00	21283	2151	9.89	-1.68	-2.02
May-02	4	4	1.00	21570	2135	10.10	-1.2	-1.73



Checklist #4 - Unbundled Loop - Analog Installation

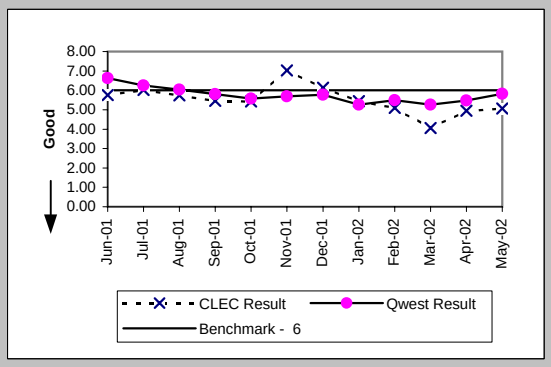
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	3612	3697	97.70%	26111	28736	90.87%	-13.58	-9.26
Jul-01	3200	3248	98.52%	27604	30139	91.59%	-13.53	-9.22
Aug-01	2404	2456	97.88%	32820	35211	93.21%	-8.9	-6.41
Sep-01	2331	2363	98.65%	27048	29102	92.94%	-10.41	-7.33
Oct-01	5457	5561	98.13%	30568	32583	93.82%	-12.34	-8.5
Nov-01	3952	4367	90.50%	27032	28648	94.36%	10.31	5.27
Dec-01	3337	3471	96.14%	22523	24581	91.63%	-8.98	-6.46
Jan-02	4731	4773	99.12%	24680	26703	92.42%	-16.1	-10.79
Feb-02	3469	3538	98.05%	21468	23113	92.88%	-11.13	-7.77
Mar-02	5821	5890	98.83%	23451	25063	93.57%	-14.81	-10
Apr-02	5867	5985	98.03%	23053	24641	93.56%	-12.64	-8.69
May-02	5404	5563	97.14%	25124	26841	93.60%	-9.82	-6.97



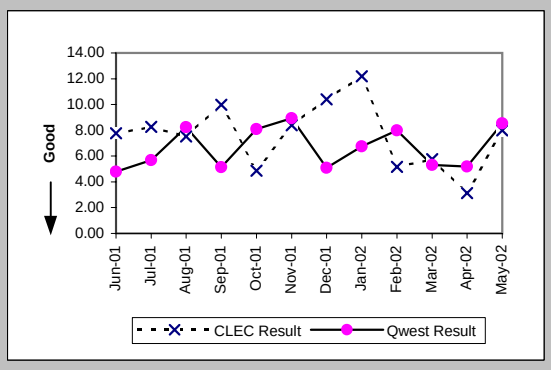
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	7880	1371	5.75	190579	28736	6.63	-1.99	-2.21
Jul-01	7841	1303	6.02	190096	30404	6.25	-0.59	-1.36
Aug-01	6281	1095	5.74	215030	35621	6.04	-0.93	-1.56
Sep-01	4845	887	5.46	170551	29399	5.80	-1.12	-1.68
Oct-01	10311	1903	5.42	182636	32818	5.57	-0.56	-1.34
Nov-01	12437	1768	7.03	163906	28831	5.69	4.96	2.01
Dec-01	9731	1586	6.14	142763	24735	5.77	1.13	-0.31
Jan-02	12650	2325	5.44	141329	26876	5.26	0.74	-0.55
Feb-02	6903	1354	5.10	127611	23254	5.49	-0.97	-1.59
Mar-02	14217	3498	4.06	132861	25195	5.27	-6.18	-4.76
Apr-02	13697	2766	4.95	135616	24804	5.47	-3.19	-2.94
May-02	10500	2070	5.07	157490	27011	5.83	-2.78	-2.69



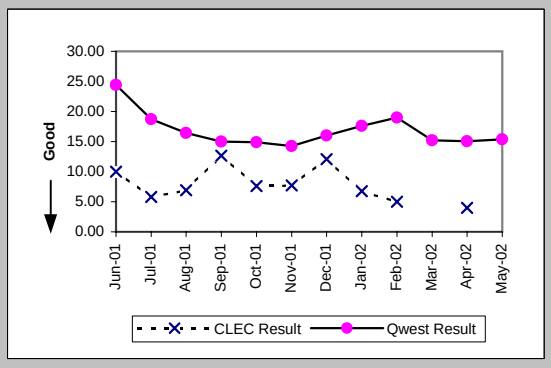
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	575	74	7.77	3584	747	4.80	1.43	-0.13
Jul-01	1050	127	8.27	5091	895	5.69	1.2	-0.27
Aug-01	655	87	7.53	7241	878	8.25	-0.18	-1.11
Sep-01	569	57	9.98	3707	722	5.13	1.48	-0.1
Oct-01	709	146	4.86	6616	817	8.10	-0.97	-1.59
Nov-01	3405	406	8.39	6402	717	8.93	-0.19	-1.12
Dec-01	2390	230	10.39	4197	823	5.10	4.39	1.67
Jan-02	865	71	12.18	6590	976	6.75	1.51	-0.08
Feb-02	361	70	5.16	6218	778	7.99	-0.67	-1.41
Mar-02	414	72	5.75	3676	694	5.30	0.76	-0.54
Apr-02	371	119	3.12	3419	658	5.20	-1.34	-1.81
May-02	1279	160	7.99	5940	696	8.53	-0.13	-1.08



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

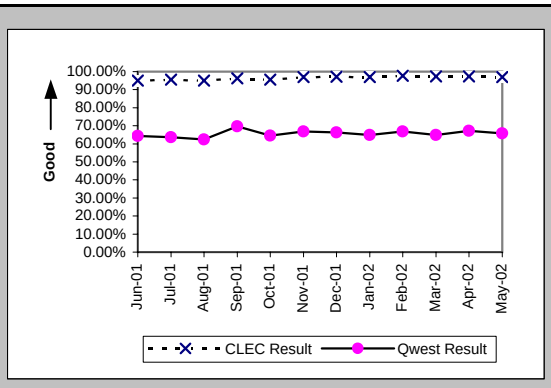
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	110	11	10.00	45879	1878	24.43	-0.9	-1.55
Jul-01	180	31	5.81	33366	1782	18.72	-1.52	-1.92
Aug-01	243	35	6.94	27081	1650	16.41	-1.93	-2.17
Sep-01	190	15	12.67	22193	1481	14.99	-0.34	-1.21
Oct-01	326	43	7.58	20438	1374	14.87	-1.32	-1.8
Nov-01	523	68	7.69	15413	1082	14.24	-2.08	-2.26
Dec-01	314	26	12.08	20158	1261	15.99	-0.45	-1.27
Jan-02	61	9	6.78	19283	1094	17.63	-0.66	-1.4
Feb-02	5	1	5.00	17131	901	19.01	-0.23	-1.14
Mar-02				14200	935	15.19		
Apr-02	8	2	4.00	14393	955	15.07	-0.65	-1.39
May-02				16077	1045	15.38		



Checklist #4 - Unbundled Loop - Analog Installation

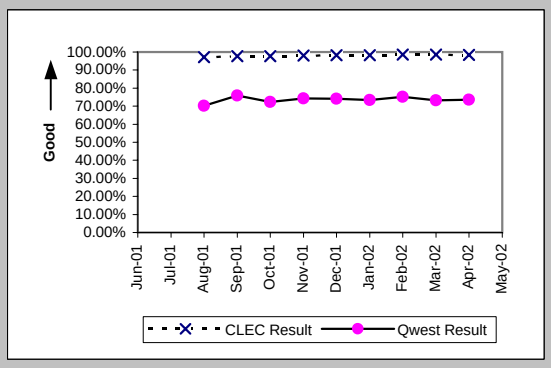
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	15927	16768	94.98%	90660	140744	64.41%	-78.16	-48.52
Jul-01	15166	15862	95.61%	88112	138351	63.69%	-79.19	-49.15
Aug-01	15287	16072	95.12%	91135	145845	62.49%	-81.09	-50.3
Sep-01	16540	17164	96.36%	98993	142091	69.67%	-71.87	-44.69
Oct-01	20959	21935	95.55%	85673	132876	64.48%	-89.09	-55.16
Nov-01	23739	24471	97.01%	86448	129399	66.81%	-92	-56.93
Dec-01	22168	22814	97.17%	75321	113493	66.37%	-89.86	-55.63
Jan-02	21849	22520	97.02%	72488	111652	64.92%	-92.08	-56.98
Feb-02	19147	19597	97.70%	73213	109527	66.84%	-84.51	-52.38
Mar-02	17159	17616	97.41%	67799	104346	64.98%	-83.46	-51.74
Apr-02	18631	19134	97.37%	70953	105672	67.14%	-81.91	-50.8
May-02	20497	21128	97.01%	69669	105955	65.75%	-87.43	-54.15



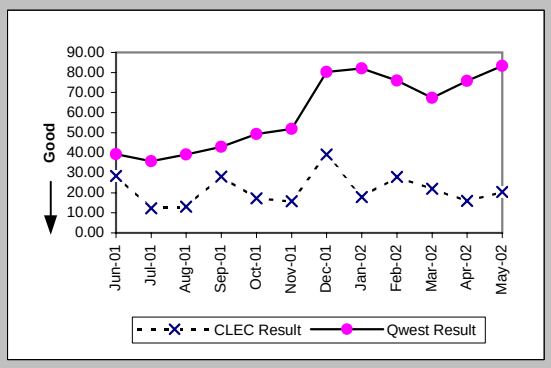
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01								
Jul-01								
Aug-01	15618	16072	97.18%	102479	145845	70.27%	-70.83	-44.06
Sep-01	16778	17164	97.75%	107793	142091	75.86%	-63.3	-39.48
Oct-01	21410	21935	97.61%	96213	132876	72.41%	-77.35	-48.03
Nov-01	24008	24471	98.11%	96038	129399	74.22%	-78.34	-48.63
Dec-01	22398	22814	98.18%	84096	113493	74.10%	-75.75	-47.05
Jan-02	22127	22520	98.25%	82004	111652	73.45%	-76.9	-47.75
Feb-02	19329	19597	98.63%	82360	109527	75.20%	-69.97	-43.54
Mar-02	17363	17616	98.56%	76390	104346	73.21%	-70.29	-43.73
Apr-02	18840	19134	98.46%	77818	105672	73.64%	-71.71	-44.6
May-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

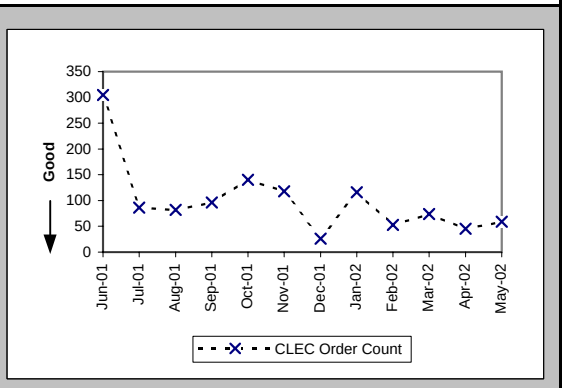
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jun-01	13333	469	28.43	292047	7447	39.22	-4.86	-3.95
Jul-01	2540	206	12.33	260107	7274	35.76	-7.22	-5.39
Aug-01	3867	297	13.02	353327	9054	39.02	-8.98	-6.46
Sep-01	7460	265	28.15	372410	8683	42.89	-4.44	-3.7
Oct-01	4259	248	17.17	395543	8034	49.23	-8.45	-6.14
Nov-01	5172	326	15.87	461923	8916	51.81	-10.19	-7.2
Dec-01	3839	98	39.17	403810	5030	80.28	-5.43	-4.3
Jan-02	3737	209	17.88	403644	4925	81.96	-11.57	-8.03
Feb-02	3344	120	27.87	398154	5247	75.88	-6.45	-4.92
Mar-02	3724	169	22.04	434618	6449	67.39	-7.11	-5.32
Apr-02	3611	227	15.91	454743	6002	75.77	-10.18	-7.19
May-02	3462	170	20.36	472442	5675	83.25	-8.53	-6.19



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

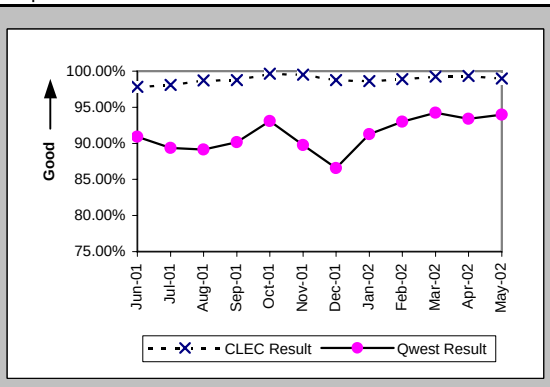
Date	CLEC Order Count
Jun-01	305
Jul-01	86
Aug-01	82
Sep-01	96
Oct-01	140
Nov-01	118
Dec-01	26
Jan-02	116
Feb-02	53
Mar-02	74
Apr-02	45
May-02	59



Checklist #4 - Unbundled Loop - Analog Repair

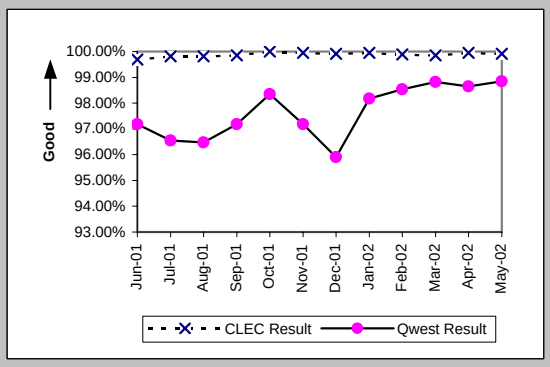
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2193	2242	97.81%	14.62%	138684	152551	90.91%	-11.29	-7.86
Jul-01	2101	2142	98.09%	13.70%	135739	151870	89.38%	-12.99	-8.9
Aug-01	2574	2608	98.70%	11.34%	135635	152181	89.13%	-15.57	-10.46
Sep-01	1929	1953	98.77%	11.02%	104886	116310	90.18%	-12.65	-8.69
Oct-01	2575	2584	99.65%	5.89%	109046	117149	93.08%	-13.02	-8.91
Nov-01	2208	2219	99.50%	7.02%	95817	106724	89.78%	-14.97	-10.1
Dec-01	2136	2163	98.75%	11.10%	86839	100302	86.58%	-16.43	-10.99
Jan-02	2140	2170	98.62%	11.68%	84235	92298	91.26%	-11.99	-8.29
Feb-02	1690	1709	98.89%	10.49%	75513	81208	92.99%	-9.45	-6.75
Mar-02	1866	1880	99.26%	8.60%	82531	87583	94.23%	-9.24	-6.62
Apr-02	2002	2015	99.35%	8.01%	82006	87804	93.40%	-10.65	-7.47
May-02	2101	2123	98.96%	10.13%	86852	92432	93.96%	-9.56	-6.82



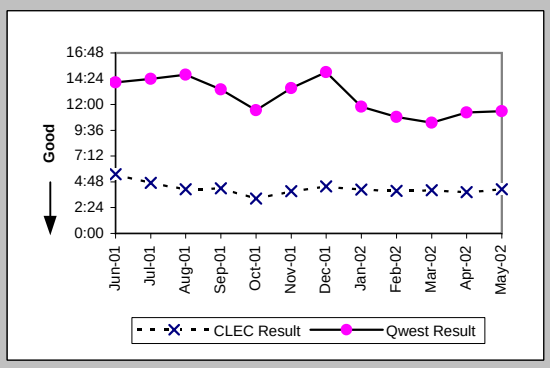
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2238	2245	99.69%	5.58%	209159	215236	97.18%	-7.15	-5.35
Jul-01	2167	2171	99.82%	4.29%	208663	216124	96.55%	-8.3	-6.05
Aug-01	2622	2627	99.81%	4.36%	213852	221671	96.47%	-9.22	-6.6
Sep-01	1979	1982	99.85%	3.89%	165739	170549	97.18%	-7.14	-5.34
Oct-01	2611	2611	100.00%	0.00%	171388	174256	98.35%	-6.56	-4.99
Nov-01	2256	2257	99.96%	2.10%	156584	161124	97.18%	-7.91	-5.81
Dec-01	2189	2191	99.91%	3.02%	145016	151205	95.91%	-9.39	-6.71
Jan-02	2240	2241	99.96%	2.11%	141626	144265	98.17%	-6.26	-4.8
Feb-02	1760	1762	99.89%	3.37%	124133	125977	98.54%	-4.69	-3.85
Mar-02	1933	1936	99.85%	3.93%	132020	133587	98.83%	-4.13	-3.51
Apr-02	2071	2072	99.95%	2.20%	132693	134513	98.65%	-5.1	-4.1
May-02	2219	2221	99.91%	3.00%	137226	138832	98.84%	-4.66	-3.84



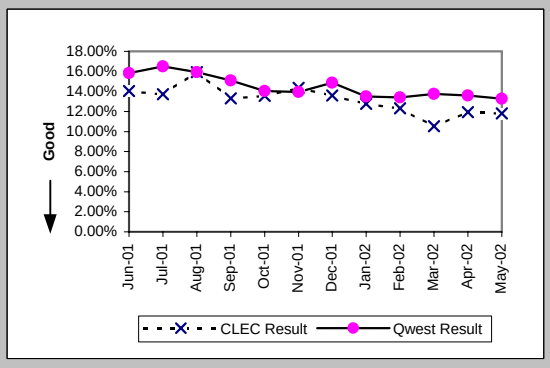
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	12388:51	2245	5:31	8:03	3025405:27	215236	14:03	-10.79	-7.56
Jul-01	10218:32	2171	4:42	7:16	3112419:03	216124	14:24	-19.63	-12.93
Aug-01	10809:17	2627	4:07	7:02	3278120:05	221671	14:47	-25.67	-16.61
Sep-01	8323:43	1982	4:12	8:27	2287071:26	170549	13:25	-26.3	-16.99
Oct-01	8449:56	2611	3:14	4:56	1999011:09	174256	11:28	-29.76	-19.09
Nov-01	8870:10	2257	3:56	5:41	2180063:07	161124	13:32	-26.81	-17.3
Dec-01	9579:20	2191	4:22	6:23	2269875:29	151205	15:01	-11.35	-7.9
Jan-02	9102:55	2241	4:04	6:11	1702709:38	144265	11:48	-23.64	-15.37
Feb-02	6953:29	1762	3:57	6:08	1363909:39	125977	10:50	-21.72	-14.21
Mar-02	7796:07	1936	4:02	6:30	1378964:14	133587	10:19	-22.22	-14.51
Apr-02	7960:24	2072	3:51	5:37	1513288:52	134513	11:15	-24.7	-16.01
May-02	9110:42	2221	4:06	6:04	1579053:42	138832	11:22	-27.04	-17.44



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

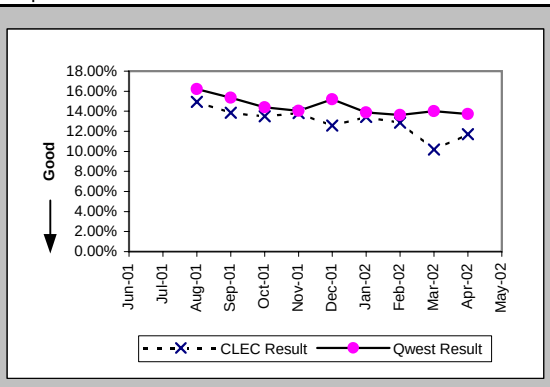
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	315	2245	14.03%	34.73%	35042	221353	15.83%	-2.32	-2.41
Jul-01	298	2171	13.73%	34.41%	36711	222495	16.50%	-3.46	-3.11
Aug-01	418	2627	15.91%	36.58%	36475	229071	15.92%	-0.02	-1.01
Sep-01	264	1982	13.32%	33.98%	26528	175627	15.10%	-2.21	-2.34
Oct-01	354	2611	13.56%	34.23%	25170	179250	14.04%	-0.71	-1.43
Nov-01	324	2257	14.36%	35.06%	23104	165577	13.95%	0.55	-0.67
Dec-01	298	2191	13.60%	34.28%	23201	156058	14.87%	-1.65	-2.01
Jan-02	286	2241	12.76%	33.37%	20015	148139	13.51%	-1.03	-1.63
Feb-02	217	1762	12.32%	32.86%	17277	128857	13.41%	-1.34	-1.81
Mar-02	204	1936	10.54%	30.70%	18778	136418	13.77%	-4.09	-3.49
Apr-02	247	2072	11.92%	32.40%	18684	137448	13.59%	-2.21	-2.34
May-02	262	2221	11.80%	32.26%	18817	141843	13.27%	-2.03	-2.23



Checklist #4 - Unbundled Loop - Analog Repair

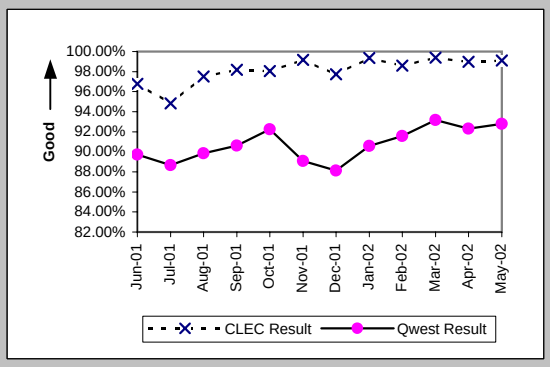
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	238	1592	14.95%	35.66%	29847	183934	16.23%	-1.38	-1.84
Sep-01	170	1228	13.84%	34.54%	21575	140596	15.35%	-1.45	-1.88
Oct-01	203	1504	13.50%	34.17%	19973	138641	14.41%	-1	-1.61
Nov-01	196	1418	13.82%	34.51%	18200	129569	14.05%	-0.24	-1.15
Dec-01	181	1440	12.57%	33.15%	18422	121289	15.19%	-2.75	-2.67
Jan-02	189	1408	13.42%	34.09%	15479	111616	13.87%	-0.48	-1.29
Feb-02	143	1111	12.87%	33.49%	13110	96152	13.63%	-0.74	-1.45
Mar-02	123	1210	10.17%	30.22%	14571	103946	14.02%	-3.84	-3.33
Apr-02	156	1332	11.71%	32.16%	15025	109539	13.72%	-2.11	-2.29
May-02									



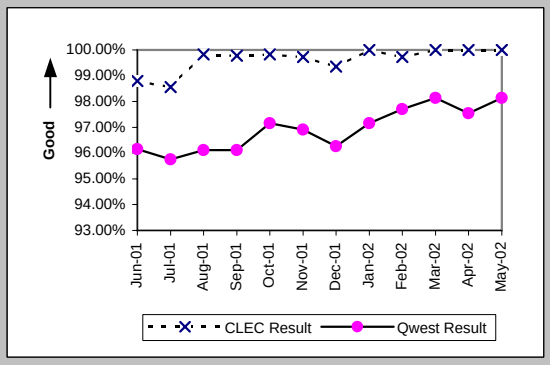
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	482	498	96.79%	17.63%	41826	46613	89.73%	-5.16	-4.14
Jul-01	460	485	94.85%	22.11%	42277	47687	88.66%	-4.28	-3.6
Aug-01	547	561	97.50%	15.60%	42401	47185	89.86%	-5.96	-4.62
Sep-01	428	436	98.17%	13.42%	31903	35212	90.60%	-5.38	-4.27
Oct-01	550	561	98.04%	13.86%	31165	33787	92.24%	-5.09	-4.1
Nov-01	359	362	99.17%	9.07%	27836	31250	89.08%	-6.12	-4.72
Dec-01	301	308	97.73%	14.90%	24131	27384	88.12%	-5.18	-4.15
Jan-02	305	307	99.35%	8.05%	22689	25049	90.58%	-5.23	-4.18
Feb-02	350	355	98.59%	11.78%	20522	22414	91.56%	-4.73	-3.88
Mar-02	326	328	99.39%	7.78%	23156	24852	93.18%	-4.43	-3.7
Apr-02	482	487	98.97%	10.08%	26075	28248	92.31%	-5.47	-4.33
May-02	558	563	99.11%	9.38%	28849	31089	92.79%	-5.74	-4.49



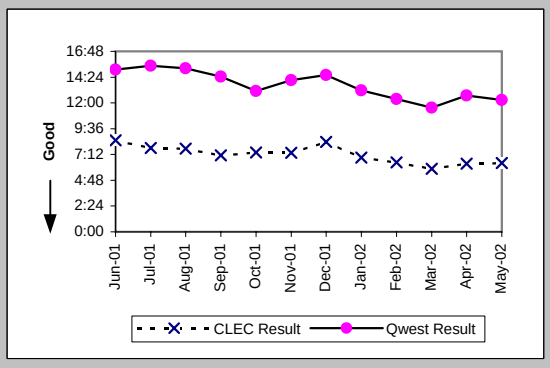
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	492	498	98.80%	10.91%	62994	65516	96.15%	-3.06	-2.86
Jul-01	478	485	98.56%	11.93%	64980	67861	95.75%	-3.05	-2.85
Aug-01	560	561	99.82%	4.22%	65687	68342	96.12%	-4.52	-3.75
Sep-01	435	436	99.77%	4.78%	49628	51634	96.12%	-3.93	-3.39
Oct-01	562	563	99.82%	4.21%	49887	51344	97.16%	-3.78	-3.3
Nov-01	363	364	99.73%	5.23%	46443	47923	96.91%	-3.09	-2.88
Dec-01	306	308	99.35%	8.03%	40588	42162	96.27%	-2.84	-2.73
Jan-02	311	311	100.00%	0.00%	39292	40441	97.16%	-3	-2.83
Feb-02	360	361	99.72%	5.26%	34919	35738	97.71%	-2.55	-2.55
Mar-02	361	361	100.00%	0.00%	38412	39140	98.14%	-2.6	-2.58
Apr-02	506	506	100.00%	0.00%	42290	43356	97.54%	-3.55	-3.16
May-02	595	595	100.00%	0.00%	45443	46306	98.14%	-3.34	-3.03



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

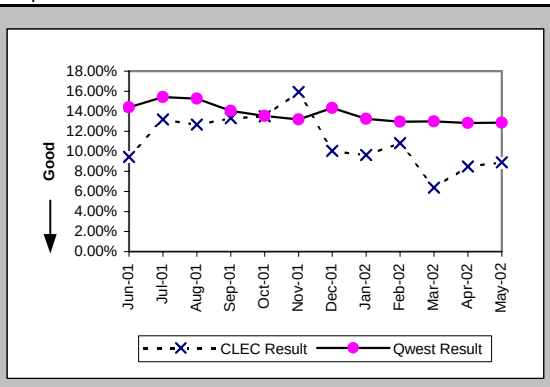
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	4245:49	498	8:32	10:36	988818:46	65516	15:06	-7.99	-5.86
Jul-01	3795:03	485	7:49	10:15	1049570:35	67861	15:28	-8.13	-5.94
Aug-01	4342:02	561	7:44	8:46	1039536:55	68342	15:13	-9.23	-6.61
Sep-01	3102:44	436	7:07	8:10	745153:49	51634	14:26	-8.49	-6.16
Oct-01	4163:14	563	7:24	8:37	672861:55	51344	13:06	-7.64	-5.64
Nov-01	2680:30	364	7:22	8:19	677080:29	47923	14:08	-8.34	-6.07
Dec-01	2583:59	308	8:23	10:49	615271:39	42162	14:36	-4.32	-3.63
Jan-02	2150:41	311	6:55	7:50	532326:37	40441	13:10	-6.37	-4.88
Feb-02	2332:14	361	6:28	8:09	442029:49	35738	12:22	-6.9	-5.19
Mar-02	2117:28	361	5:52	6:54	452842:06	39140	11:34	-5.31	-4.23
Apr-02	3213:15	506	6:21	7:33	550419:10	43356	12:42	-8.41	-6.11
May-02	3811:20	595	6:24	7:08	567917:59	46306	12:16	-10.16	-7.18



Checklist #4 - Unbundled Loop - Analog Repair

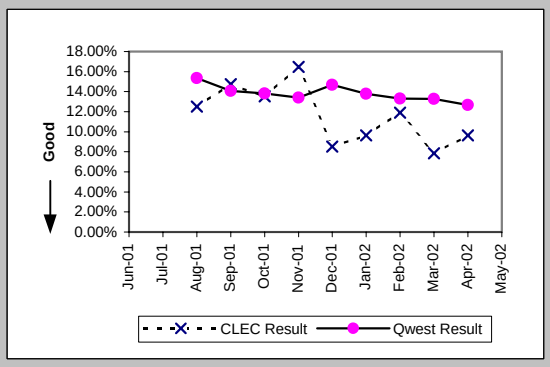
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	47	498	9.44%	29.24%	9595	66622	14.40%	-3.14	-2.91
Jul-01	64	485	13.20%	33.84%	10661	69153	15.42%	-1.35	-1.82
Aug-01	71	561	12.66%	33.25%	10685	70009	15.26%	-1.71	-2.04
Sep-01	58	436	13.30%	33.96%	7386	52593	14.04%	-0.44	-1.27
Oct-01	76	563	13.50%	34.17%	7063	52245	13.52%	-0.01	-1.01
Nov-01	58	364	15.93%	36.60%	6422	48718	13.18%	1.52	-0.08
Dec-01	31	308	10.06%	30.09%	6165	43011	14.33%	-2.13	-2.3
Jan-02	30	311	9.65%	29.52%	5446	41134	13.24%	-1.86	-2.13
Feb-02	39	361	10.80%	31.04%	4706	36302	12.96%	-1.22	-1.74
Mar-02	23	361	6.37%	24.42%	5160	39722	12.99%	-3.72	-3.26
Apr-02	43	506	8.50%	27.89%	5640	43916	12.84%	-2.9	-2.77
May-02	53	595	8.91%	28.49%	6045	46962	12.87%	-2.87	-2.74



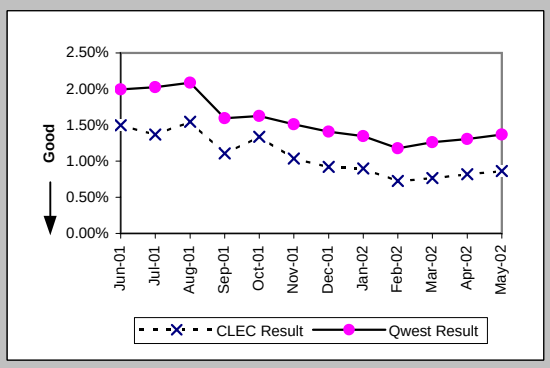
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	52	416	12.50%	33.07%	8645	56292	15.36%	-1.61	-1.98
Sep-01	45	305	14.75%	35.46%	5909	42031	14.06%	0.36	-0.78
Oct-01	53	392	13.52%	34.19%	5691	41209	13.81%	-0.17	-1.1
Nov-01	44	267	16.48%	37.10%	5031	37528	13.41%	1.44	-0.12
Dec-01	20	235	8.51%	27.90%	4814	32763	14.69%	-2.67	-2.62
Jan-02	22	228	9.65%	29.53%	4182	30336	13.79%	-1.8	-2.1
Feb-02	30	252	11.90%	32.38%	3533	26557	13.30%	-0.65	-1.4
Mar-02	20	255	7.84%	26.88%	3941	29666	13.28%	-2.55	-2.55
Apr-02	36	373	9.65%	29.53%	4440	35055	12.67%	-1.74	-2.06
May-02									



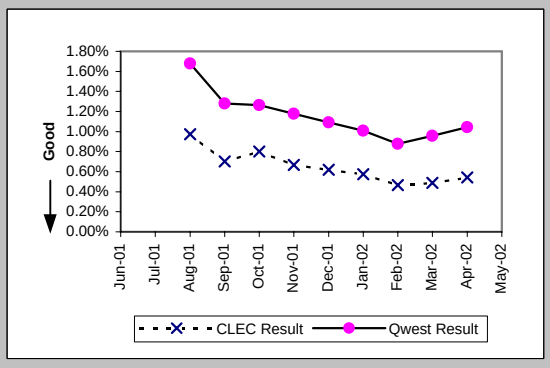
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2743	183254	1.50%	12.14%	287975	14452265	1.99%	-15.09	-10.17
Jul-01	2656	193778	1.37%	11.63%	291648	14395514	2.03%	-20.34	-13.37
Aug-01	3188	206176	1.55%	12.34%	299080	14314198	2.09%	-17.12	-11.41
Sep-01	2418	218124	1.11%	10.47%	228220	14285037	1.60%	-18.08	-11.99
Oct-01	3174	236898	1.34%	11.50%	231495	14244813	1.63%	-10.89	-7.62
Nov-01	2621	253032	1.04%	10.12%	214295	14182796	1.51%	-19.42	-12.81
Dec-01	2499	270468	0.92%	9.57%	199069	14128582	1.41%	-21.2	-13.89
Jan-02	2552	284032	0.90%	9.44%	189273	14064648	1.35%	-20.48	-13.45
Feb-02	2123	292001	0.73%	8.50%	165159	13985013	1.18%	-22.47	-14.66
Mar-02	2297	300165	0.77%	8.71%	176140	13955969	1.26%	-24.13	-15.67
Apr-02	2578	314294	0.82%	9.02%	181364	13871941	1.31%	-23.78	-15.45
May-02	2816	326601	0.86%	9.25%	188805	13793902	1.37%	-24.62	-15.97



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

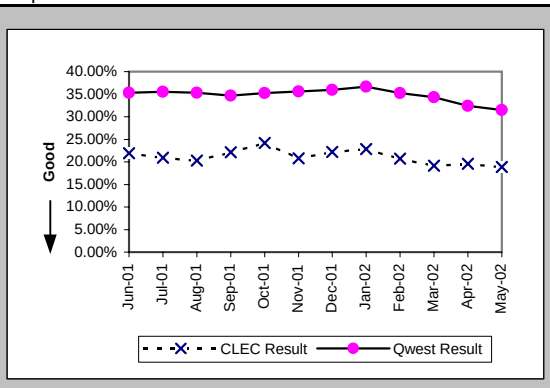
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	2008	206176	0.97%	9.82%	240226	14314198	1.68%	-24.72	-16.03
Sep-01	1533	218124	0.70%	8.35%	182627	14285037	1.28%	-23.75	-15.44
Oct-01	1896	236898	0.80%	8.91%	179850	14244813	1.26%	-19.98	-13.15
Nov-01	1685	253032	0.67%	8.13%	167097	14182796	1.18%	-23.67	-15.39
Dec-01	1675	270468	0.62%	7.85%	154052	14128582	1.09%	-23.37	-15.21
Jan-02	1636	284032	0.58%	7.57%	141952	14064648	1.01%	-22.87	-14.91
Feb-02	1363	292001	0.47%	6.82%	122709	13985013	0.88%	-23.55	-15.32
Mar-02	1465	300165	0.49%	6.97%	133612	13955969	0.96%	-26.13	-16.88
Apr-02	1705	314294	0.54%	7.35%	144594	13871941	1.04%	-27.28	-17.59
May-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

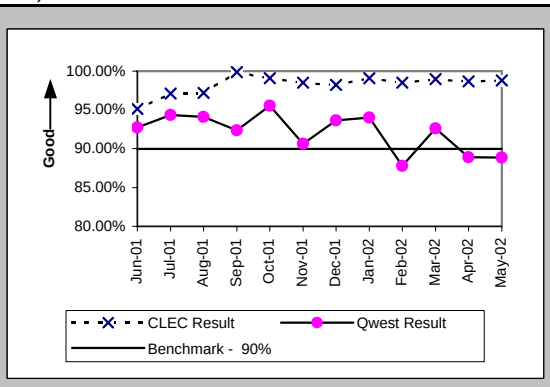
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	769	3512	21.90%	41.35%	157324	445299	35.33%	-16.59	-11.09
Jul-01	703	3359	20.93%	40.68%	160820	452468	35.54%	-17.63	-11.72
Aug-01	812	4000	20.30%	40.22%	163134	462214	35.29%	-19.76	-13.01
Sep-01	686	3104	22.10%	41.49%	120985	349205	34.65%	-14.62	-9.89
Oct-01	1014	4188	24.21%	42.84%	126039	357534	35.25%	-14.87	-10.04
Nov-01	687	3308	20.77%	40.56%	118295	332590	35.57%	-17.69	-11.76
Dec-01	714	3213	22.22%	41.57%	111619	310688	35.93%	-16.11	-10.79
Jan-02	756	3308	22.85%	41.99%	109681	298954	36.69%	-16.42	-10.98
Feb-02	555	2678	20.72%	40.53%	89958	255117	35.26%	-15.66	-10.52
Mar-02	545	2842	19.18%	39.37%	92031	268171	34.32%	-16.91	-11.28
Apr-02	628	3206	19.59%	39.69%	86886	268250	32.39%	-15.4	-10.36
May-02	655	3471	18.87%	39.13%	86780	275585	31.49%	-15.91	-10.67



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

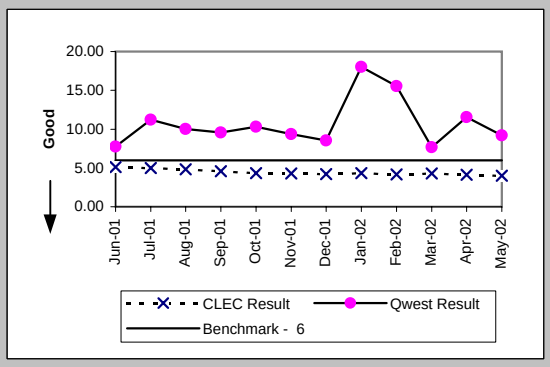
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1119	1176	95.15%	21.48%	2239	2414	92.75%	-2.61	-2.58
Jul-01	1117	1150	97.13%	16.70%	1944	2060	94.37%	-3.25	-2.98
Aug-01	1518	1562	97.18%	16.55%	1969	2092	94.12%	-3.89	-3.37
Sep-01	831	832	99.88%	3.46%	1529	1655	92.39%	-6.65	-5.04
Oct-01	644	650	99.08%	9.56%	2144	2244	95.54%	-3.84	-3.34
Nov-01	336	341	98.53%	12.02%	1542	1701	90.65%	-4.56	-3.77
Dec-01	829	844	98.22%	13.21%	1342	1433	93.65%	-4.32	-3.63
Jan-02	770	777	99.10%	9.45%	3691	3925	94.04%	-5.44	-4.31
Feb-02	985	1000	98.50%	12.16%	1853	2111	87.78%	-8.53	-6.18
Mar-02	1062	1073	98.97%	10.07%	1572	1697	92.63%	-6.22	-4.78
Apr-02	909	921	98.70%	11.34%	1675	1884	88.91%	-7.75	-5.71
May-02	899	910	98.79%	10.93%	1430	1609	88.88%	-7.6	-5.62



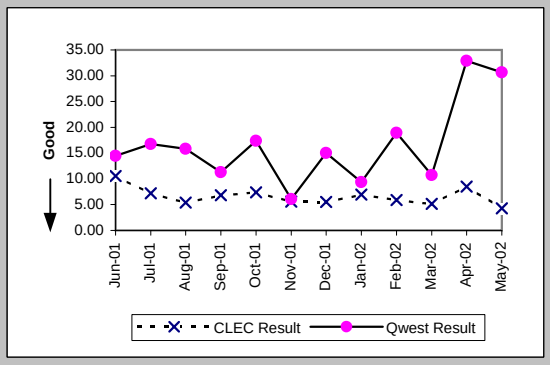
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	4450	873	5.10	4.07	17315	2228	7.77	-5.32	-4.24
Jul-01	4227	843	5.01	2.71	23635	2110	11.20	-11.86	-8.21
Aug-01	5992	1238	4.84	2.80	22259	2224	10.01	-13.04	-8.93
Sep-01	3443	752	4.58	2.06	16530	1727	9.57	-10.31	-7.27
Oct-01	2563	591	4.34	2.87	23523	2282	10.31	-8.02	-5.88
Nov-01	1209	283	4.27	2.07	15753	1684	9.35	-6.52	-4.96
Dec-01	2886	685	4.21	1.80	12488	1462	8.54	-9.1	-6.53
Jan-02	2593	602	4.31	2.02	70910	3933	18.03	-20.43	-13.42
Feb-02	2771	666	4.16	2.30	35185	2265	15.53	-15.8	-10.6
Mar-02	3384	790	4.28	1.25	12418	1624	7.65	-9.83	-6.98
Apr-02	3040	740	4.11	1.92	20678	1792	11.54	-8.35	-6.08
May-02	3040	764	3.98	2.05	14144	1540	9.18	-8.02	-5.88



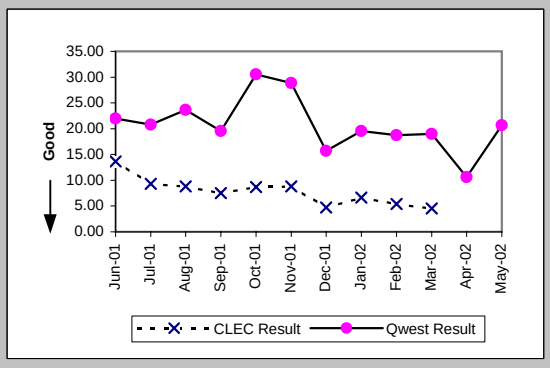
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	317	30	10.57	12.16	1085	75	14.47	-0.64	-1.39
Jul-01	260	36	7.22	6.10	2325	139	16.73	-1.87	-2.14
Aug-01	168	31	5.42	6.30	3545	224	15.83	-1.87	-2.14
Sep-01	367	54	6.80	5.65	2242	198	11.32	-1.57	-1.96
Oct-01	324	44	7.36	7.74	2134	123	17.35	-1.9	-2.15
Nov-01	239	43	5.56	5.54	1109	183	6.06	-0.25	-1.15
Dec-01	127	23	5.52	5.04	1953	130	15.02	-1.02	-1.62
Jan-02	187	27	6.93	7.74	3690	395	9.34	-0.7	-1.42
Feb-02	147	25	5.88	8.31	5087	269	18.91	-3.32	-3.02
Mar-02	82	16	5.12	3.38	1399	130	10.76	-1.69	-2.03
Apr-02	119	14	8.50	5.79	7070	215	32.88	-2.75	-2.67
May-02	60	14	4.29	4.18	4964	162	30.64	-2.95	-2.79



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

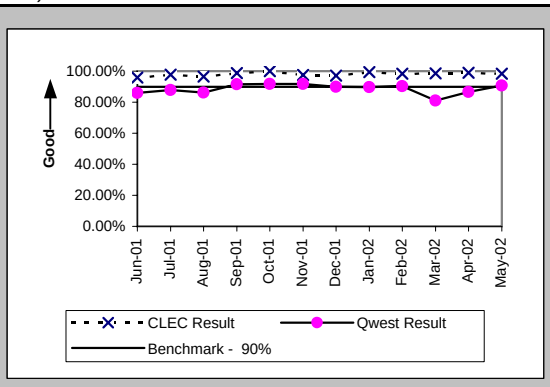
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	368	27	13.63	18.14	2194	100	21.94	-1.38	-1.84
Jul-01	167	18	9.28	7.31	1456	70	20.80	-1.81	-2.1
Aug-01	283	32	8.84	10.23	1913	81	23.62	-2.85	-2.73
Sep-01	157	21	7.48	8.97	1037	53	19.57	-2.02	-2.23
Oct-01	183	21	8.71	7.33	1925	63	30.56	-1.28	-1.78
Nov-01	123	14	8.79	10.35	2249	78	28.83	-2.35	-2.43
Dec-01	75	16	4.69	3.09	582	37	15.73	-2.09	-2.27
Jan-02	40	6	6.67	2.73	860	44	19.55	-1.15	-1.7
Feb-02	27	5	5.40	9.84	468	25	18.72	-2.6	-2.58
Mar-02	9	2	4.50	4.95	114	6	19.00	-0.73	-1.45
Apr-02					106	10	10.60		
May-02					516	25	20.64		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

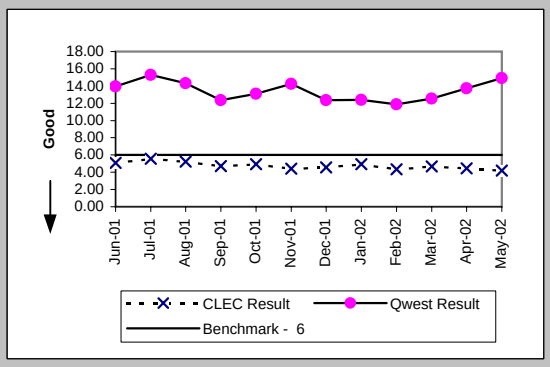
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	481	502	95.82%	20.02%	453	527	85.96%	-4.55	-3.77
Jul-01	458	469	97.65%	15.13%	388	442	87.78%	-4.55	-3.76
Aug-01	551	571	96.50%	18.38%	397	461	86.12%	-4.79	-3.91
Sep-01	296	300	98.67%	11.47%	481	525	91.62%	-3.51	-3.14
Oct-01	372	372	100.00%	0.00%	450	490	91.84%	-4.34	-3.64
Nov-01	267	274	97.45%	15.78%	409	446	91.70%	-2.71	-2.65
Dec-01	334	344	97.09%	16.80%	297	330	90.00%	-3.07	-2.87
Jan-02	699	704	99.29%	8.40%	315	351	89.74%	-4.82	-3.93
Feb-02	553	562	98.40%	12.55%	472	523	90.25%	-4.52	-3.75
Mar-02	578	587	98.47%	12.29%	344	424	81.13%	-6.95	-5.23
Apr-02	397	401	99.00%	9.94%	342	395	86.58%	-5.14	-4.13
May-02	400	407	98.28%	13.00%	418	461	90.67%	-3.85	-3.34



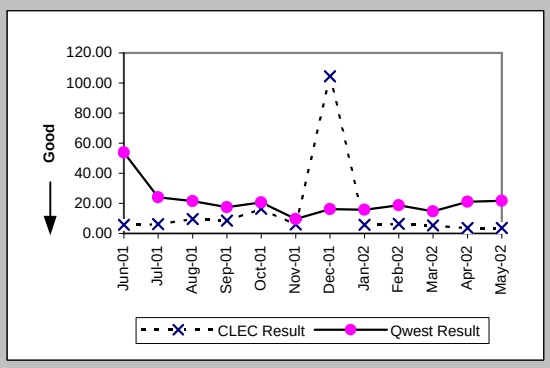
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1514	297	5.10	3.02	6785	486	13.96	-2.8	-2.7
Jul-01	1426	256	5.57	3.30	7067	462	15.30	-5.37	-4.27
Aug-01	1697	325	5.22	3.20	6828	477	14.31	-8.83	-6.37
Sep-01	845	179	4.72	2.25	6668	540	12.35	-7.21	-5.38
Oct-01	1431	290	4.93	5.20	6784	518	13.10	-7.13	-5.34
Nov-01	874	198	4.41	2.31	7417	520	14.26	-8.91	-6.42
Dec-01	1028	226	4.55	2.16	4108	332	12.37	-5.86	-4.56
Jan-02	2150	434	4.95	1.78	4443	359	12.38	-8	-5.86
Feb-02	1035	239	4.33	1.65	6130	517	11.86	-7.88	-5.79
Mar-02	1670	356	4.69	1.05	5377	428	12.56	-8.89	-6.4
Apr-02	1131	253	4.47	1.60	5397	393	13.73	-5.9	-4.59
May-02	1307	313	4.18	2.16	7013	470	14.92	-11.28	-7.86



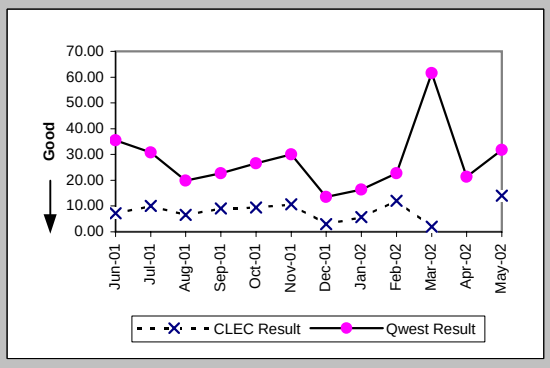
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	74	13	5.69	5.36	1132	21	53.90	-0.83	-1.5
Jul-01	169	27	6.26	4.17	1518	63	24.10	-2.08	-2.27
Aug-01	172	18	9.56	6.53	1310	61	21.48	-1.77	-2.08
Sep-01	213	25	8.52	4.86	678	39	17.38	-1.37	-1.83
Oct-01	246	15	16.40	14.29	1070	52	20.58	-0.6	-1.37
Nov-01	188	31	6.06	7.06	1071	111	9.65	-1.18	-1.72
Dec-01	2715	26	104.42	505.75	601	37	16.24	0.24	-0.86
Jan-02	99	17	5.82	3.47	633	40	15.82	-2.14	-2.3
Feb-02	121	19	6.37	7.26	989	53	18.66	-2.13	-2.29
Mar-02	94	18	5.22	4.28	1254	85	14.75	-2.37	-2.44
Apr-02	26	7	3.71	4.07	1072	51	21.02	-0.95	-1.58
May-02	18	5	3.60	2.61	910	42	21.67	-1.72	-2.04



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

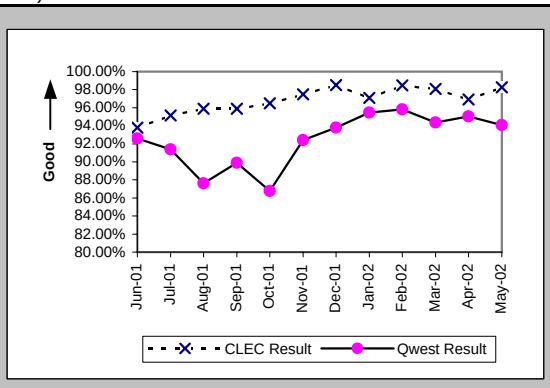
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	58	8	7.25	12.90	1881	53	35.49	-1.3	-1.79
Jul-01	60	6	10.00	6.16	1172	38	30.84	-1.04	-1.63
Aug-01	92	14	6.57	3.59	1095	55	19.91	-2.26	-2.38
Sep-01	72	8	9.00	5.07	657	29	22.66	-1.57	-1.95
Oct-01	66	7	9.43	4.65	877	33	26.58	-1.6	-1.97
Nov-01	75	7	10.71	10.19	810	27	30.00	-1.68	-2.02
Dec-01	9	3	3.00	2.00	230	17	13.53	-1.6	-1.97
Jan-02	34	6	5.67	2.58	360	22	16.36	-1.65	-2
Feb-02	12	1	12.00		91	4	22.75	-0.54	-1.33
Mar-02	2	1	2.00		493	8	61.62	-0.63	-1.38
Apr-02					149	7	21.29		
May-02	42	3	14.00	14.42	191	6	31.83	-0.63	-1.38



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

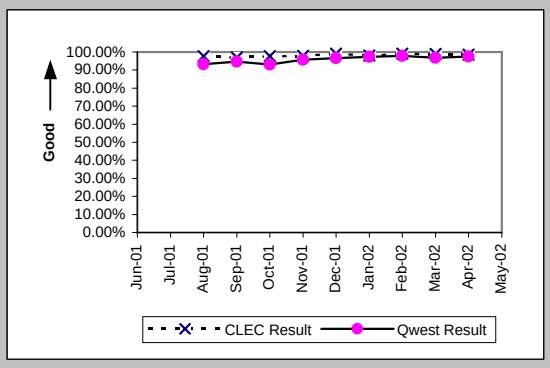
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1923	2050	93.80%	24.11%	3042	3286	92.57%	-1.67	-2.01
Jul-01	1640	1724	95.13%	21.53%	2729	2986	91.39%	-4.4	-3.68
Aug-01	1848	1927	95.90%	19.83%	2460	2808	87.61%	-8.51	-6.17
Sep-01	1888	1969	95.89%	19.86%	2378	2645	89.91%	-6.67	-5.05
Oct-01	1763	1827	96.50%	18.39%	2318	2671	86.78%	-9.45	-6.74
Nov-01	1538	1578	97.47%	15.72%	2448	2649	92.41%	-6	-4.65
Dec-01	1255	1274	98.51%	12.12%	2005	2138	93.78%	-5.53	-4.36
Jan-02	1404	1446	97.10%	16.79%	3182	3333	95.47%	-2.48	-2.51
Feb-02	1611	1636	98.47%	12.27%	3700	3862	95.81%	-4.51	-3.74
Mar-02	1675	1708	98.07%	13.77%	2447	2593	94.37%	-5.15	-4.13
Apr-02	1539	1588	96.91%	17.29%	2162	2275	95.03%	-2.65	-2.61
May-02	1416	1441	98.27%	13.06%	2101	2233	94.09%	-5.24	-4.19



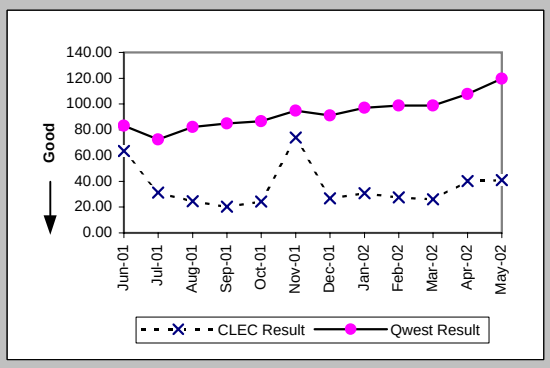
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	1884	1927	97.77%	14.77%	2617	2808	93.20%	-6.14	-4.73
Sep-01	1909	1969	96.95%	17.19%	2505	2645	94.71%	-3.37	-3.05
Oct-01	1786	1827	97.76%	14.81%	2488	2671	93.15%	-6.01	-4.65
Nov-01	1544	1578	97.85%	14.52%	2535	2649	95.70%	-3.33	-3.02
Dec-01	1263	1274	99.14%	9.25%	2065	2138	96.59%	-3.97	-3.41
Jan-02	1419	1446	98.13%	13.54%	3243	3333	97.30%	-1.63	-1.99
Feb-02	1622	1636	99.14%	9.21%	3779	3862	97.85%	-3.02	-2.84
Mar-02	1690	1708	98.95%	10.21%	2512	2593	96.88%	-3.82	-3.32
Apr-02	1565	1588	98.55%	11.95%	2220	2275	97.58%	-1.93	-2.17
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

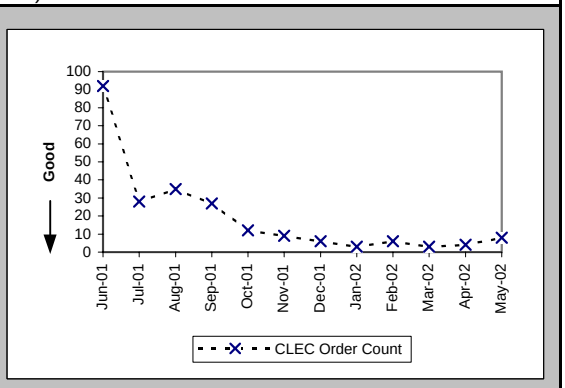
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	7242	114	63.53	112.15	62701	754	83.16	-1.93	-2.18
Jul-01	1282	41	31.27	77.80	38654	534	72.39	-2.47	-2.5
Aug-01	1453	59	24.63	70.79	42906	522	82.20	-3.8	-3.31
Sep-01	1481	73	20.29	62.50	41208	485	84.96	-4.55	-3.77
Oct-01	1240	51	24.31	70.81	42500	490	86.73	-3.54	-3.15
Nov-01	3926	53	74.08	358.07	46509	491	94.72	-1.12	-1.68
Dec-01	1287	48	26.81	80.76	49209	540	91.13	-3.43	-3.09
Jan-02	1259	41	30.71	92.07	52546	541	97.13	-3.37	-3.05
Feb-02	1564	57	27.44	81.94	58613	594	98.68	-4.41	-3.68
Mar-02	1583	61	25.95	83.57	62414	631	98.91	-5.05	-4.07
Apr-02	1845	46	40.11	99.00	59917	556	107.76	-3.63	-3.21
May-02	1922	47	40.89	103.47	65188	545	119.61	-4.16	-3.53



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

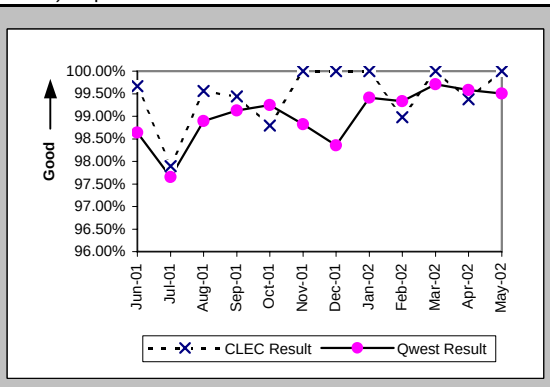
Date	CLEC Order Count
Jun-01	92
Jul-01	28
Aug-01	35
Sep-01	27
Oct-01	12
Nov-01	9
Dec-01	6
Jan-02	3
Feb-02	6
Mar-02	3
Apr-02	4
May-02	8



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

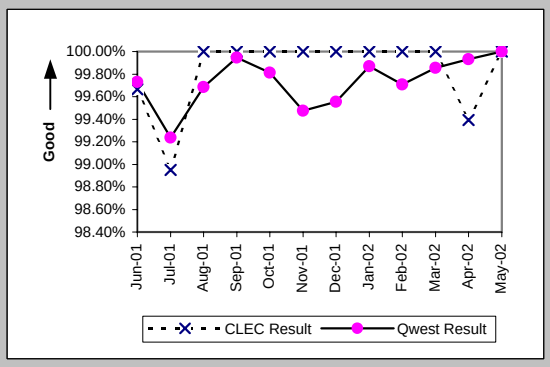
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	296	297	99.66%	5.79%	2173	2203	98.64%	-1.43	-1.87
Jul-01	279	285	97.89%	14.36%	2160	2212	97.65%	-0.26	-1.16
Aug-01	226	227	99.56%	6.62%	2496	2524	98.89%	-0.92	-1.56
Sep-01	178	179	99.44%	7.45%	1819	1835	99.13%	-0.43	-1.26
Oct-01	164	166	98.80%	10.91%	2106	2122	99.25%	0.65	-0.61
Nov-01	145	145	100.00%	0.00%	1678	1698	98.82%	-1.26	-1.77
Dec-01	111	111	100.00%	0.00%	1316	1338	98.36%	-1.31	-1.8
Jan-02	113	113	100.00%	0.00%	1517	1526	99.41%	-0.79	-1.48
Feb-02	97	98	98.98%	10.05%	1347	1356	99.34%	0.43	-0.74
Mar-02	120	120	100.00%	0.00%	1356	1360	99.71%	-0.57	-1.35
Apr-02	159	160	99.38%	7.88%	1433	1439	99.58%	0.39	-0.77
May-02	135	135	100.00%	0.00%	1404	1411	99.50%	-0.78	-1.48



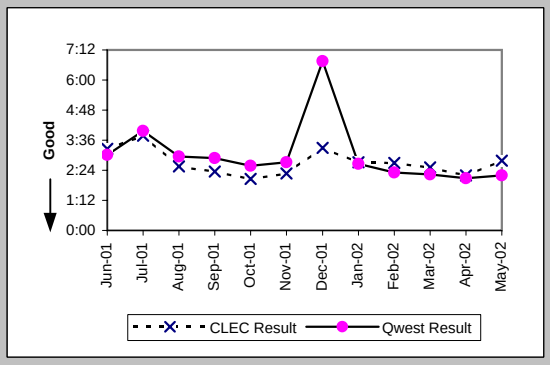
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	298	299	99.67%	5.77%	2218	2224	99.73%	0.23	-0.86
Jul-01	283	286	98.95%	10.19%	2208	2225	99.24%	0.54	-0.67
Aug-01	229	229	100.00%	0.00%	2525	2533	99.68%	-0.82	-1.5
Sep-01	179	179	100.00%	0.00%	1848	1849	99.95%	-0.3	-1.18
Oct-01	168	168	100.00%	0.00%	2135	2139	99.81%	-0.54	-1.33
Nov-01	147	147	100.00%	0.00%	1703	1712	99.47%	-0.85	-1.51
Dec-01	112	112	100.00%	0.00%	1344	1350	99.56%	-0.68	-1.41
Jan-02	114	114	100.00%	0.00%	1544	1546	99.87%	-0.37	-1.23
Feb-02	100	100	100.00%	0.00%	1364	1368	99.71%	-0.52	-1.32
Mar-02	123	123	100.00%	0.00%	1370	1372	99.85%	-0.41	-1.25
Apr-02	164	165	99.39%	7.76%	1456	1457	99.93%	1.31	-0.2
May-02	141	141	100.00%	0.00%	1424	1424	100.00%	N/A	N/A



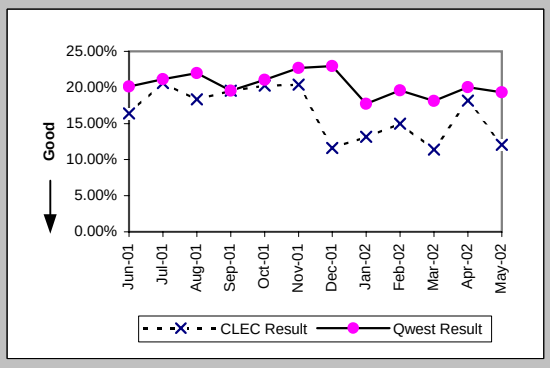
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	972:23	299	3:15	5:02	6692:03	2224	3:01	0.64	-0.61
Jul-01	1080:37	286	3:47	11:25	8815:20	2225	3:58	-0.18	-1.11
Aug-01	583:06	229	2:33	3:26	7459:51	2533	2:57	-0.7	-1.42
Sep-01	421:13	179	2:21	3:07	5331:35	1849	2:53	-1.39	-1.84
Oct-01	344:50	168	2:03	2:58	5534:52	2139	2:35	-1.2	-1.73
Nov-01	332:34	147	2:16	2:43	4650:52	1712	2:43	-0.8	-1.48
Dec-01	370:14	112	3:18	4:24	9122:46	1350	6:45	-0.33	-1.2
Jan-02	309:48	114	2:43	3:27	4100:56	1546	2:39	0.05	-0.97
Feb-02	269:12	100	2:42	4:24	3175:42	1368	2:19	0.79	-0.52
Mar-02	309:41	123	2:31	3:19	3054:34	1372	2:14	0.63	-0.62
Apr-02	361:58	165	2:12	5:26	3037:42	1457	2:05	0.37	-0.77
May-02	392:46	141	2:47	2:55	3122:43	1424	2:12	1.84	0.12



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

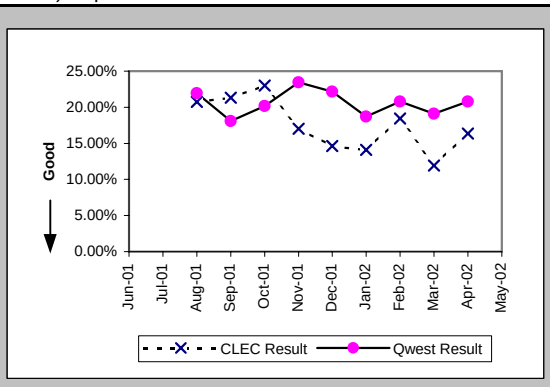
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	49	299	16.39%	37.02%	448	2224	20.14%	-1.52	-1.92
Jul-01	59	286	20.63%	40.46%	471	2226	21.16%	-0.21	-1.13
Aug-01	42	229	18.34%	38.70%	558	2537	21.99%	-1.28	-1.78
Sep-01	35	179	19.55%	39.66%	362	1852	19.55%	0.02	-0.99
Oct-01	34	168	20.24%	40.18%	451	2140	21.07%	-0.26	-1.16
Nov-01	30	147	20.41%	40.30%	389	1714	22.70%	-0.64	-1.39
Dec-01	13	112	11.61%	32.03%	310	1350	22.96%	-2.75	-2.67
Jan-02	15	114	13.16%	33.80%	274	1546	17.72%	-1.23	-1.75
Feb-02	15	100	15.00%	35.71%	268	1368	19.59%	-1.12	-1.68
Mar-02	14	123	11.38%	31.76%	249	1373	18.14%	-1.86	-2.13
Apr-02	30	165	18.18%	38.57%	292	1458	20.03%	-0.56	-1.34
May-02	17	141	12.06%	32.56%	275	1424	19.31%	-2.08	-2.27



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

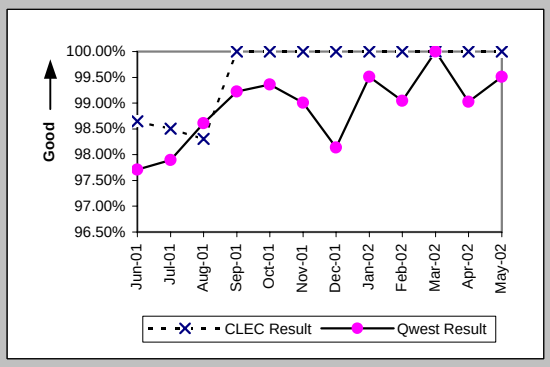
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	33	159	20.75%	40.56%	270	1231	21.93%	-0.34	-1.21
Sep-01	29	136	21.32%	40.96%	166	919	18.06%	0.91	-0.45
Oct-01	26	113	23.01%	42.09%	220	1090	20.18%	0.71	-0.57
Nov-01	17	100	17.00%	37.56%	212	904	23.45%	-1.44	-1.88
Dec-01	12	82	14.63%	35.34%	153	690	22.17%	-1.55	-1.94
Jan-02	12	85	14.12%	34.82%	154	824	18.69%	-1.03	-1.63
Feb-02	12	65	18.46%	38.80%	147	707	20.79%	-0.44	-1.27
Mar-02	10	84	11.90%	32.38%	131	686	19.10%	-1.58	-1.96
Apr-02	17	104	16.35%	36.98%	157	755	20.79%	-1.05	-1.64
May-02									



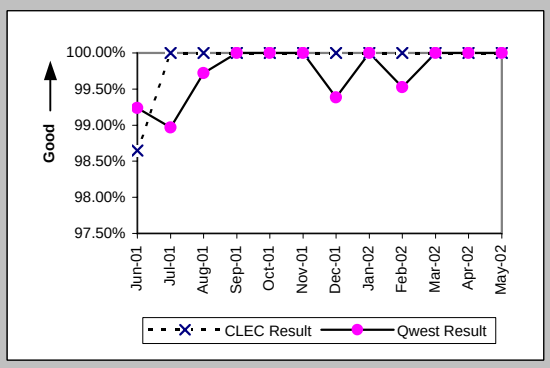
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	73	74	98.65%	11.55%	256	262	97.71%	-0.48	-1.29
Jul-01	66	67	98.51%	12.13%	279	285	97.89%	-0.31	-1.19
Aug-01	58	59	98.31%	12.91%	355	360	98.61%	0.2	-0.88
Sep-01	54	54	100.00%	0.00%	255	257	99.22%	-0.59	-1.36
Oct-01	51	51	100.00%	0.00%	311	313	99.36%	-0.53	-1.32
Nov-01	41	41	100.00%	0.00%	199	201	99.01%	-0.59	-1.36
Dec-01	37	37	100.00%	0.00%	158	161	98.14%	-0.76	-1.46
Jan-02	48	48	100.00%	0.00%	203	204	99.51%	-0.44	-1.27
Feb-02	38	38	100.00%	0.00%	207	209	99.04%	-0.56	-1.34
Mar-02	62	62	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	72	72	100.00%	0.00%	203	205	99.02%	-0.72	-1.44
May-02	65	65	100.00%	0.00%	203	204	99.51%	-0.49	-1.3



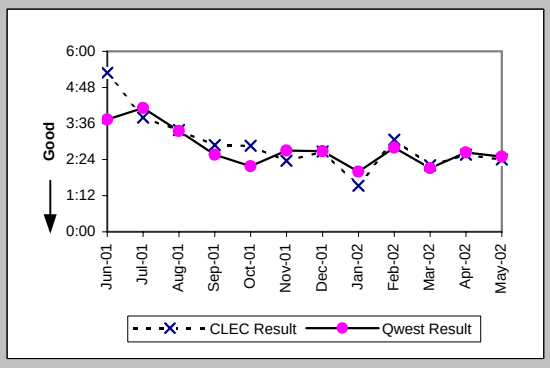
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	73	74	98.65%	11.55%	261	263	99.24%	0.42	-0.75
Jul-01	67	67	100.00%	0.00%	288	291	98.97%	-0.75	-1.46
Aug-01	59	59	100.00%	0.00%	359	360	99.72%	-0.38	-1.23
Sep-01	54	54	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	51	51	100.00%	0.00%	313	313	100.00%	N/A	N/A
Nov-01	41	41	100.00%	0.00%	202	202	100.00%	N/A	N/A
Dec-01	37	37	100.00%	0.00%	161	162	99.38%	-0.43	-1.26
Jan-02	48	48	100.00%	0.00%	207	207	100.00%	N/A	N/A
Feb-02	38	38	100.00%	0.00%	209	210	99.52%	-0.39	-1.24
Mar-02	62	62	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	72	72	100.00%	0.00%	206	206	100.00%	N/A	N/A
May-02	65	65	100.00%	0.00%	205	205	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

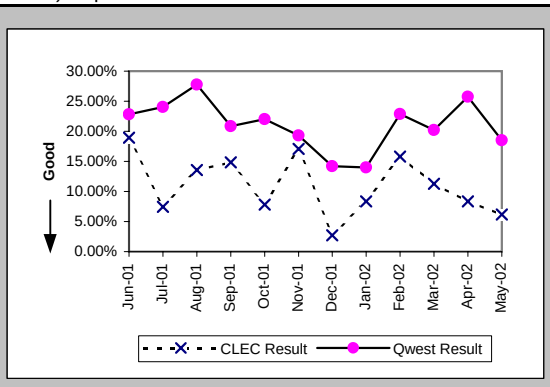
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	391:23	74	5:17	9:57	982:24	263	3:44	0.72	-0.56
Jul-01	254:29	67	3:48	5:17	1197:06	291	4:07	-0.3	-1.18
Aug-01	199:20	59	3:23	5:43	1207:58	360	3:21	0.57	-0.65
Sep-01	155:58	54	2:53	3:26	663:52	259	2:34	0.47	-0.71
Oct-01	146:03	51	2:52	4:03	683:07	313	2:11	1.06	-0.35
Nov-01	97:15	41	2:22	2:50	544:07	202	2:42	-0.38	-1.23
Dec-01	98:49	37	2:40	2:27	435:39	162	2:41	-0.02	-1.01
Jan-02	73:48	48	1:32	1:24	413:49	207	2:00	-0.82	-1.5
Feb-02	116:15	38	3:04	3:40	589:09	210	2:48	0.82	-0.5
Mar-02	137:29	62	2:13	2:41	417:39	198	2:07	0.33	-0.8
Apr-02	184:21	72	2:34	2:55	541:33	206	2:38	-0.11	-1.06
May-02	156:17	65	2:24	2:57	512:46	205	2:30	-0.15	-1.09



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

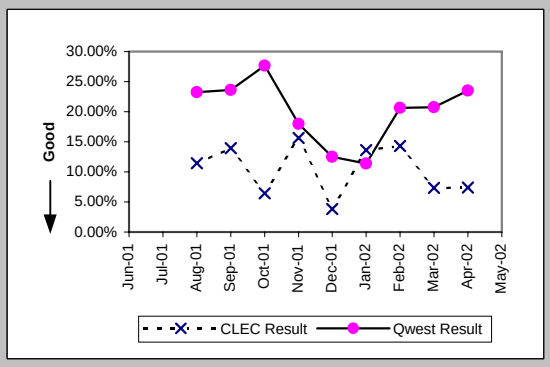
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	14	74	18.92%	39.17%	60	263	22.81%	-0.71	-1.43
Jul-01	5	67	7.46%	26.28%	70	291	24.06%	-2.86	-2.74
Aug-01	8	59	13.56%	34.24%	100	360	27.78%	-2.26	-2.37
Sep-01	8	54	14.81%	35.52%	54	259	20.85%	-0.99	-1.6
Oct-01	4	51	7.84%	26.88%	69	313	22.04%	-2.27	-2.38
Nov-01	7	41	17.07%	37.63%	39	202	19.31%	-0.33	-1.2
Dec-01	1	37	2.70%	16.22%	23	162	14.20%	-1.81	-2.1
Jan-02	4	48	8.33%	27.64%	29	207	14.01%	-1.02	-1.62
Feb-02	6	38	15.79%	36.46%	48	210	22.86%	-0.95	-1.58
Mar-02	7	62	11.29%	31.65%	40	198	20.20%	-1.53	-1.93
Apr-02	6	72	8.33%	27.64%	53	206	25.73%	-2.91	-2.77
May-02	4	65	6.15%	24.03%	38	205	18.54%	-2.24	-2.36



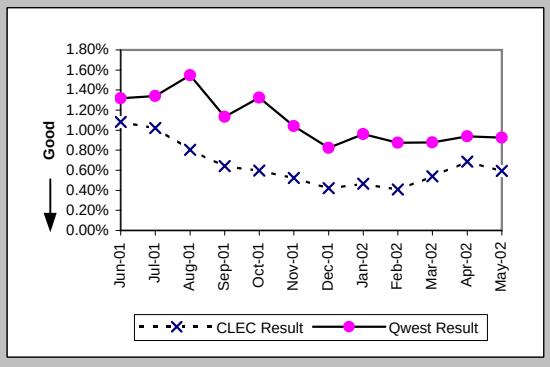
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	4	35	11.43%	31.82%	43	185	23.24%	-1.52	-1.92
Sep-01	6	43	13.95%	34.65%	26	110	23.64%	-1.27	-1.77
Oct-01	2	31	6.45%	24.57%	44	159	27.67%	-2.42	-2.47
Nov-01	5	32	15.63%	36.31%	16	89	17.98%	-0.3	-1.18
Dec-01	1	26	3.85%	19.23%	10	80	12.50%	-1.16	-1.7
Jan-02	3	22	13.64%	34.32%	10	88	11.36%	0.27	-0.83
Feb-02	4	28	14.29%	34.99%	20	97	20.62%	-0.73	-1.44
Mar-02	3	41	7.32%	26.04%	23	111	20.72%	-1.81	-2.1
Apr-02	4	54	7.41%	26.19%	28	119	23.53%	-2.32	-2.41
May-02									



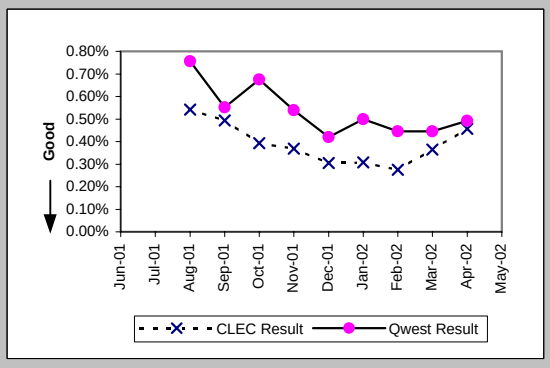
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	373	34430	1.08%	10.35%	2487	188686	1.32%	-3.51	-3.13
Jul-01	353	34619	1.02%	10.05%	2517	187909	1.34%	-4.76	-3.89
Aug-01	288	35844	0.80%	8.93%	2897	187280	1.55%	-10.45	-7.35
Sep-01	233	36277	0.64%	7.99%	2111	186329	1.13%	-8.08	-5.91
Oct-01	219	36599	0.60%	7.71%	2453	185014	1.33%	-11.12	-7.76
Nov-01	188	35814	0.52%	7.23%	1916	184334	1.04%	-8.78	-6.34
Dec-01	149	35470	0.42%	6.47%	1512	183312	0.82%	-7.71	-5.69
Jan-02	162	34715	0.47%	6.82%	1753	182572	0.96%	-8.64	-6.25
Feb-02	138	33797	0.41%	6.38%	1578	180684	0.87%	-8.43	-6.13
Mar-02	185	34282	0.54%	7.33%	1571	178951	0.88%	-6.15	-4.74
Apr-02	237	34549	0.69%	8.25%	1664	177337	0.94%	-4.45	-3.71
May-02	206	34710	0.59%	7.68%	1629	175766	0.93%	-5.92	-4.6



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

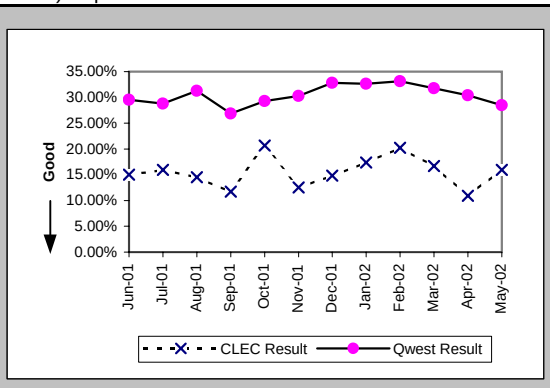
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	194	35844	0.54%	7.34%	1416	187280	0.76%	-4.3	-3.62
Sep-01	179	36277	0.49%	7.01%	1029	186329	0.55%	-1.38	-1.84
Oct-01	144	36599	0.39%	6.26%	1249	185014	0.68%	-6.01	-4.65
Nov-01	132	35814	0.37%	6.06%	993	184334	0.54%	-4.02	-3.45
Dec-01	108	35470	0.30%	5.51%	770	183312	0.42%	-3.08	-2.87
Jan-02	107	34715	0.31%	5.54%	912	182572	0.50%	-4.63	-3.82
Feb-02	93	33797	0.28%	5.24%	804	180684	0.45%	-4.3	-3.62
Mar-02	125	34282	0.36%	6.03%	797	178951	0.45%	-2.06	-2.25
Apr-02	158	34549	0.46%	6.75%	874	177337	0.49%	-0.86	-1.52
May-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

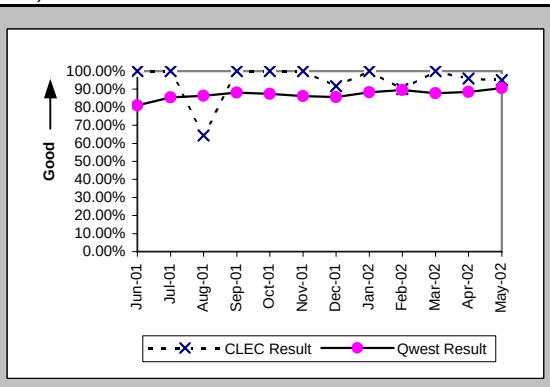
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	66	439	15.03%	35.74%	1043	3530	29.55%	-6.29	-4.82
Jul-01	67	420	15.95%	36.62%	1018	3535	28.80%	-5.5	-4.34
Aug-01	49	337	14.54%	35.25%	1318	4215	31.27%	-6.37	-4.88
Sep-01	31	264	11.74%	32.19%	775	2886	26.85%	-5.3	-4.22
Oct-01	57	276	20.65%	40.48%	1015	3468	29.27%	-3.03	-2.84
Nov-01	27	215	12.56%	33.14%	832	2748	30.28%	-5.45	-4.31
Dec-01	26	175	14.86%	35.57%	739	2251	32.83%	-4.88	-3.97
Jan-02	34	196	17.35%	37.87%	850	2603	32.65%	-4.41	-3.68
Feb-02	35	173	20.23%	40.17%	783	2361	33.16%	-3.49	-3.12
Mar-02	37	222	16.67%	37.27%	732	2303	31.78%	-4.62	-3.81
Apr-02	29	266	10.90%	31.17%	727	2391	30.41%	-6.56	-4.99
May-02	39	245	15.92%	36.58%	649	2278	28.49%	-4.14	-3.52



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

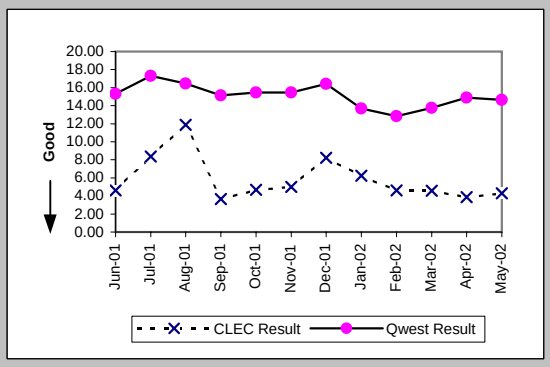
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	12	12	100.00%	0.00%	2591	3195	81.10%	-1.67	-2.01
Jul-01	10	10	100.00%	0.00%	2516	2945	85.43%	-1.3	-1.79
Aug-01	9	14	64.29%	47.92%	2963	3432	86.33%	2.07	0.26
Sep-01	6	6	100.00%	0.00%	2862	3251	88.03%	-0.9	-1.55
Oct-01	7	7	100.00%	0.00%	3120	3571	87.37%	-1	-1.61
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
Dec-01	11	12	91.67%	27.64%	2616	3056	85.60%	-0.6	-1.36
Jan-02	3	3	100.00%	0.00%	3415	3867	88.31%	-0.63	-1.38
Feb-02	9	10	90.00%	30.00%	3238	3613	89.62%	-0.04	-1.02
Mar-02	14	14	100.00%	0.00%	2771	3159	87.72%	-1.4	-1.85
Apr-02	24	25	96.00%	19.60%	3104	3505	88.56%	-1.16	-1.71
May-02	19	20	95.00%	21.79%	3284	3627	90.54%	-0.68	-1.41



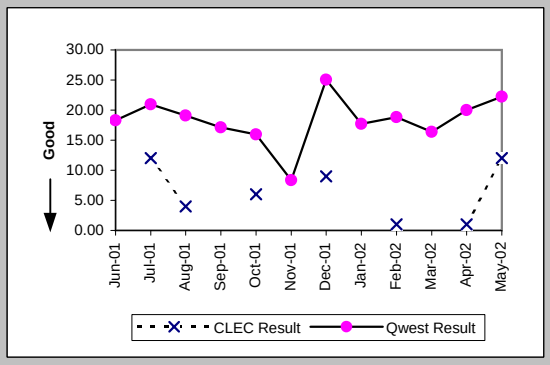
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	46	10	4.60	0.84	48632	3173	15.33	-2.1	-2.28
Jul-01	109	13	8.38	8.75	73506	4244	17.32	-1.86	-2.13
Aug-01	178	15	11.87	15.68	76695	4664	16.44	-1.07	-1.65
Sep-01	11	3	3.67	0.58	66905	4418	15.14	-1.45	-1.88
Oct-01	28	6	4.67	0.52	79727	5160	15.45	-1.82	-2.11
Nov-01	5	1	5.00		68216	4413	15.46	-0.74	-1.45
Dec-01	74	9	8.22	4.87	63510	3867	16.42	-1.38	-1.84
Jan-02	25	4	6.25	3.40	64286	4698	13.68	-1.24	-1.75
Feb-02	46	10	4.60	1.96	55946	4360	12.83	-2.32	-2.41
Mar-02	41	9	4.56	0.53	52335	3803	13.76	-1.69	-2.03
Apr-02	50	13	3.85	0.99	65915	4425	14.90	-3.12	-2.9
May-02	60	14	4.29	2.37	67058	4575	14.66	-2.44	-2.48



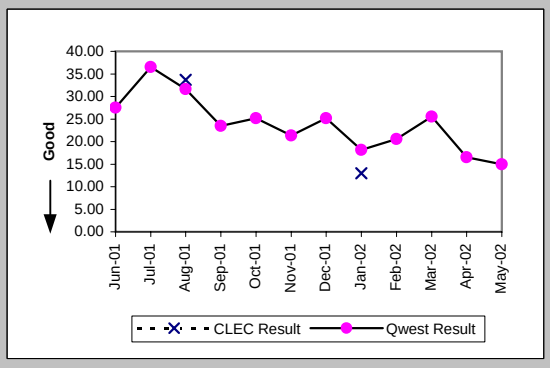
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					7788	425	18.32		
Jul-01	36	3	12.00	10.82	17222	821	20.98	-0.73	-1.45
Aug-01	12	3	4.00	2.00	15908	834	19.07	-1.07	-1.65
Sep-01					12179	711	17.13		
Oct-01	18	3	6.00	2.65	14313	896	15.97	-0.81	-1.49
Nov-01					13363	1598	8.36		
Dec-01	9	1	9.00		14666	586	25.03	-0.42	-1.25
Jan-02					10385	587	17.69		
Feb-02	1	1	1.00		8683	461	18.84	-0.86	-1.52
Mar-02					7991	488	16.38		
Apr-02	1	1	1.00		10616	531	19.99	-0.81	-1.49
May-02	12	1	12.00		10826	487	22.23	-0.27	-1.17



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

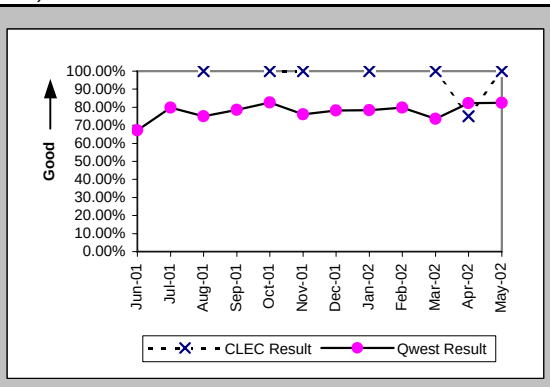
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					4929	179	27.54		
Jul-01					5108	140	36.49		
Aug-01	101	3	33.67	19.01	4147	131	31.66	1.46	-0.11
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02	13	1	13.00		1634	90	18.16	-0.29	-1.18
Feb-02					700	34	20.59		
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

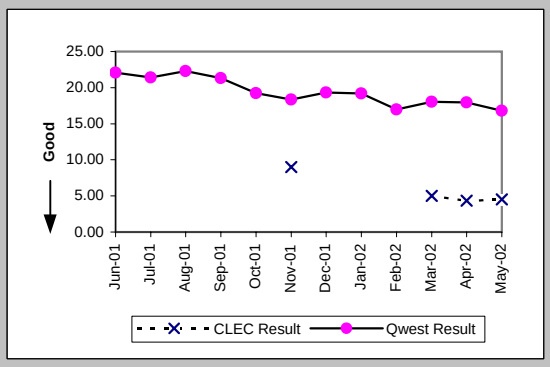
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					1215	1809	67.16%		
Jul-01					1317	1651	79.77%		
Aug-01	1	1	100.00%	0.00%	1226	1634	75.03%	-0.58	-1.35
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	1	1	100.00%	0.00%	1517	1994	76.08%	-0.56	-1.34
Dec-01					1367	1749	78.16%		
Jan-02	2	2	100.00%	0.00%	1386	1767	78.44%	-0.74	-1.45
Feb-02					1498	1878	79.77%		
Mar-02	1	1	100.00%	0.00%	1315	1785	73.67%	-0.6	-1.36
Apr-02	3	4	75.00%	43.30%	1646	2000	82.30%	0.39	-0.76
May-02	2	2	100.00%	0.00%	2038	2472	82.44%	-0.65	-1.4



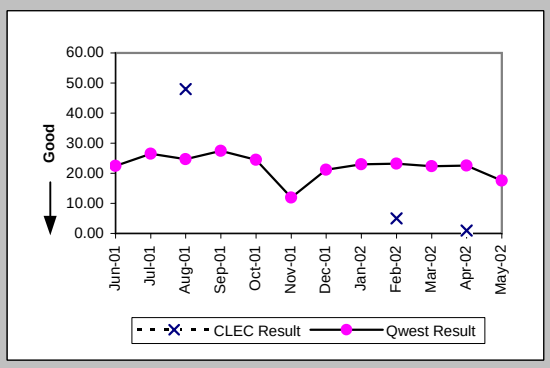
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					39557	1791	22.09		
Jul-01					52783	2467	21.40		
Aug-01					56572	2537	22.30		
Sep-01					44831	2105	21.30		
Oct-01					50939	2646	19.25		
Nov-01	9	1	9.00		50135	2732	18.35	-0.52	-1.32
Dec-01					46661	2413	19.34		
Jan-02					45263	2356	19.21		
Feb-02					38339	2258	16.98		
Mar-02	5	1	5.00		40983	2271	18.05	-0.69	-1.42
Apr-02	13	3	4.33	0.58	46620	2598	17.94	-1.47	-1.9
May-02	9	2	4.50	0.71	52256	3112	16.79	-1.26	-1.77



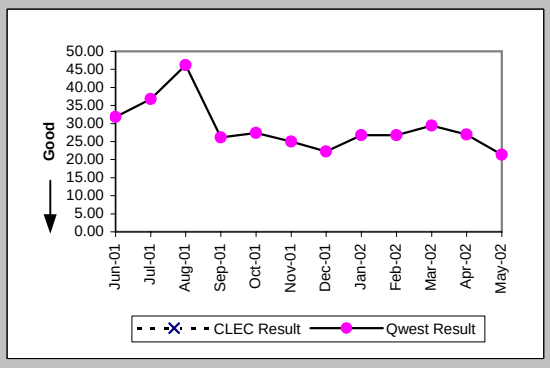
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					9733	433	22.48		
Jul-01					16376	617	26.54		
Aug-01	48	1	48.00		17827	723	24.66	2.75	0.67
Sep-01					15360	560	27.43		
Oct-01					15043	615	24.46		
Nov-01					13683	1149	11.91		
Dec-01					10853	513	21.16		
Jan-02					11807	515	22.93		
Feb-02	5	1	5.00		10570	455	23.23	-0.73	-1.44
Mar-02					11876	532	22.32		
Apr-02	1	1	1.00		10240	453	22.60	-0.81	-1.49
May-02					9620	548	17.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

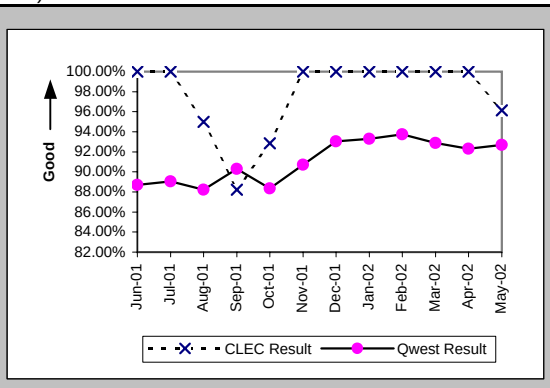
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					5128	161	31.85		
Jul-01					3457	94	36.78		
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01					1244	56	22.21		
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

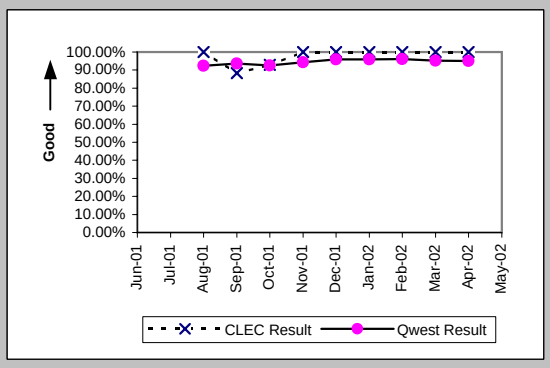
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	23	23	100.00%	0.00%	5951	6709	88.70%	-1.71	-2.04
Jul-01	17	17	100.00%	0.00%	6156	6913	89.05%	-1.44	-1.88
Aug-01	19	20	95.00%	21.79%	6298	7139	88.22%	-0.94	-1.57
Sep-01	15	17	88.24%	32.22%	6394	7080	90.31%	0.35	-0.79
Oct-01	13	14	92.86%	25.75%	6484	7338	88.36%	-0.52	-1.32
Nov-01	10	10	100.00%	0.00%	6937	7648	90.70%	-1.01	-1.62
Dec-01	9	9	100.00%	0.00%	6450	6933	93.03%	-0.82	-1.5
Jan-02	11	11	100.00%	0.00%	6415	6877	93.28%	-0.89	-1.54
Feb-02	10	10	100.00%	0.00%	6539	6975	93.75%	-0.82	-1.5
Mar-02	14	14	100.00%	0.00%	6036	6499	92.88%	-1.04	-1.63
Apr-02	22	22	100.00%	0.00%	6181	6697	92.30%	-1.35	-1.82
May-02	25	26	96.15%	19.23%	6923	7468	92.70%	-0.68	-1.41



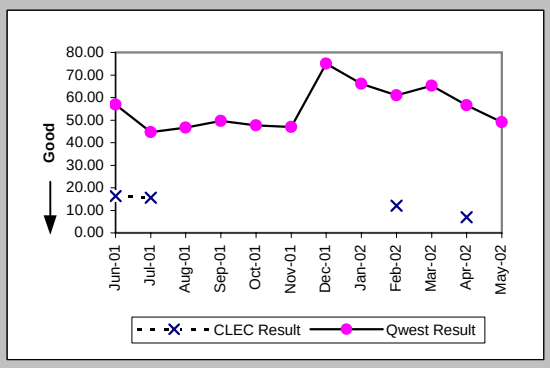
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	20	20	100.00%	0.00%	6596	7139	92.39%	-1.28	-1.78
Sep-01	15	17	88.24%	32.22%	6625	7080	93.57%	0.86	-0.48
Oct-01	13	14	92.86%	25.75%	6788	7338	92.50%	-0.05	-1.03
Nov-01	10	10	100.00%	0.00%	7210	7648	94.27%	-0.78	-1.47
Dec-01	9	9	100.00%	0.00%	6646	6933	95.86%	-0.62	-1.38
Jan-02	11	11	100.00%	0.00%	6598	6877	95.94%	-0.68	-1.41
Feb-02	10	10	100.00%	0.00%	6705	6975	96.13%	-0.63	-1.39
Mar-02	14	14	100.00%	0.00%	6184	6499	95.15%	-0.84	-1.51
Apr-02	22	22	100.00%	0.00%	6363	6697	95.01%	-1.07	-1.65
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

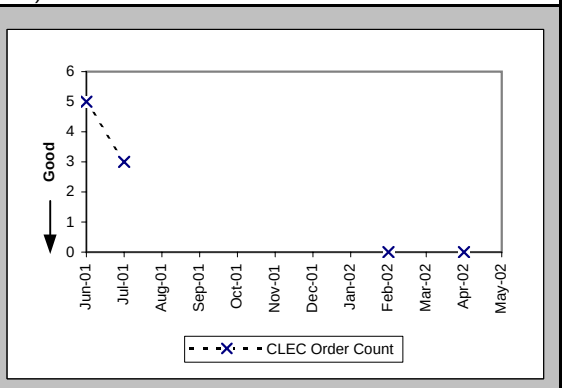
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	98	6	16.33	12.36	108968	1917	56.84	-1.25	-1.76
Jul-01	78	5	15.60	12.93	70450	1578	44.65	-0.95	-1.58
Aug-01					71793	1539	46.65		
Sep-01					72169	1452	49.70		
Oct-01					69384	1455	47.69		
Nov-01					73319	1564	46.88		
Dec-01					61142	815	75.02		
Jan-02					69527	1053	66.03		
Feb-02	48	4	12.00	0.00	69117	1132	61.06	-1.1	-1.67
Mar-02					67798	1039	65.25		
Apr-02	7	1	7.00		71610	1265	56.61	-0.53	-1.33
May-02					76923	1566	49.12		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

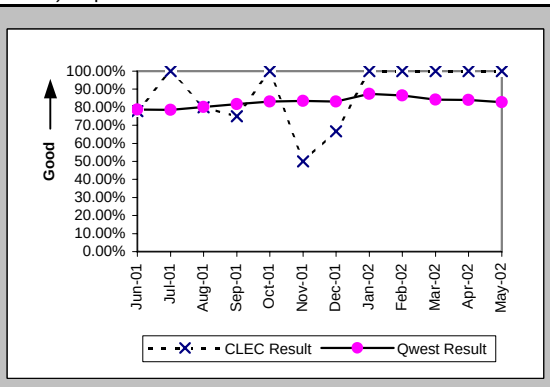
Date	CLEC Order Count
Jun-01	5
Jul-01	3
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	0
May-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

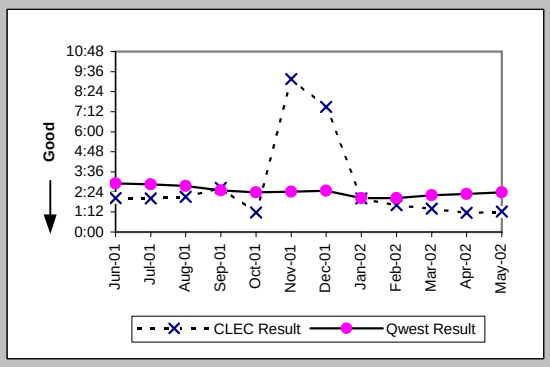
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7	9	77.78%	41.57%	4215	5355	78.71%	0.12	-0.93
Jul-01	2	2	100.00%	0.00%	3988	5078	78.53%	-0.74	-1.45
Aug-01	8	10	80.00%	40.00%	4190	5223	80.22%	0.08	-0.95
Sep-01	6	8	75.00%	43.30%	3571	4369	81.74%	0.51	-0.69
Oct-01	6	6	100.00%	0.00%	4061	4880	83.22%	-1.1	-1.67
Nov-01	3	6	50.00%	50.00%	3500	4189	83.55%	1.83	0.12
Dec-01	2	3	66.67%	47.14%	2962	3561	83.18%	0.67	-0.59
Jan-02	4	4	100.00%	0.00%	3341	3826	87.32%	-0.76	-1.46
Feb-02	2	2	100.00%	0.00%	2971	3437	86.44%	-0.56	-1.34
Mar-02	5	5	100.00%	0.00%	3055	3631	84.14%	-0.97	-1.59
Apr-02	3	3	100.00%	0.00%	3274	3895	84.06%	-0.75	-1.46
May-02	5	5	100.00%	0.00%	3226	3893	82.87%	-1.02	-1.62



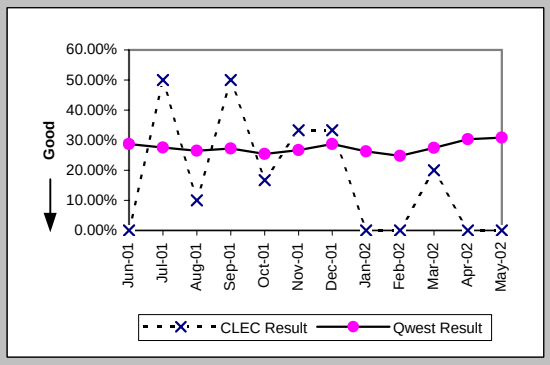
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	18:17	9	2:02	1:42	15581:24	5355	2:55	-0.52	-1.32
Jul-01	4:03	2	2:01	0:40	14491:35	5078	2:51	-0.23	-1.14
Aug-01	20:55	10	2:06	2:48	14353:10	5223	2:45	-0.22	-1.13
Sep-01	21:08	8	2:39	1:49	10835:06	4369	2:29	1.66	0.01
Oct-01	6:57	6	1:10	1:04	11617:03	4880	2:23	-0.84	-1.51
Nov-01	54:52	6	9:09	11:26	10127:22	4189	2:25	2.51	0.53
Dec-01	22:26	3	7:29	6:26	8779:36	3561	2:28	1.93	0.17
Jan-02	8:03	4	2:01	1:18	7765:14	3826	2:02	-0.01	-1.01
Feb-02	3:11	2	1:36	1:27	6974:59	3437	2:02	-0.2	-1.12
Mar-02	6:59	5	1:24	1:15	7961:26	3631	2:12	-0.59	-1.36
Apr-02	3:27	3	1:09	0:44	8893:50	3895	2:17	-0.56	-1.34
May-02	6:06	5	1:13	1:07	9295:13	3893	2:23	-0.62	-1.38



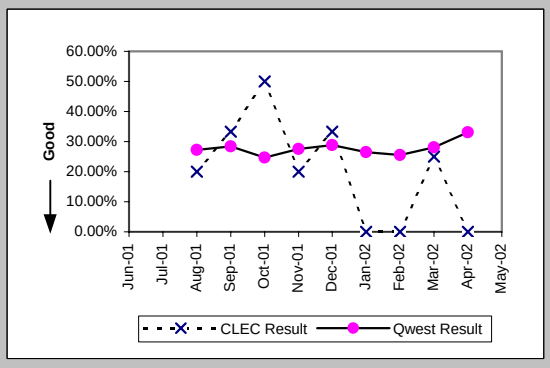
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	9	0.00%	0.00%	1536	5355	28.68%	-1.9	-2.16
Jul-01	1	2	50.00%	50.00%	1397	5078	27.51%	0.6	-0.64
Aug-01	1	10	10.00%	30.00%	1386	5223	26.54%	-1.18	-1.72
Sep-01	4	8	50.00%	50.00%	1192	4369	27.28%	1.33	-0.19
Oct-01	1	6	16.67%	37.27%	1243	4880	25.47%	-0.49	-1.3
Nov-01	2	6	33.33%	47.14%	1118	4189	26.69%	0.38	-0.77
Dec-01	1	3	33.33%	47.14%	1021	3561	28.67%	0.2	-0.88
Jan-02	0	4	0.00%	0.00%	1006	3826	26.29%	-1.19	-1.73
Feb-02	0	2	0.00%	0.00%	851	3437	24.76%	-0.81	-1.49
Mar-02	1	5	20.00%	40.00%	996	3631	27.43%	-0.37	-1.23
Apr-02	0	3	0.00%	0.00%	1179	3895	30.27%	-1.14	-1.69
May-02	0	5	0.00%	0.00%	1201	3893	30.85%	-1.49	-1.91



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

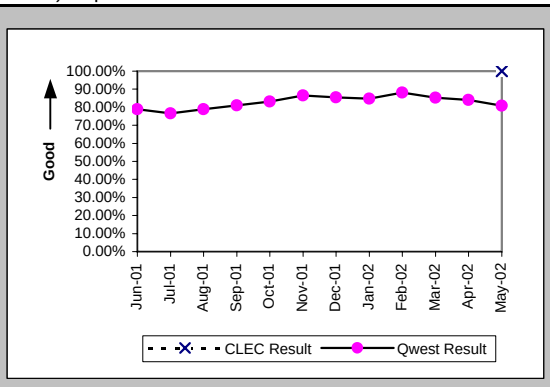
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	935	3435	27.22%	-0.36	-1.22
Sep-01	2	6	33.33%	47.14%	813	2865	28.38%	0.29	-0.83
Oct-01	1	2	50.00%	50.00%	787	3182	24.73%	0.68	-0.59
Nov-01	1	5	20.00%	40.00%	739	2684	27.53%	-0.38	-1.23
Dec-01	1	3	33.33%	47.14%	651	2256	28.86%	0.19	-0.88
Jan-02	0	1	0.00%	0.00%	644	2433	26.47%	-0.6	-1.36
Feb-02	0	2	0.00%	0.00%	552	2164	25.51%	-0.83	-1.5
Mar-02	1	4	25.00%	43.30%	675	2401	28.11%	-0.14	-1.08
Apr-02	0	3	0.00%	0.00%	876	2649	33.07%	-1.22	-1.74
May-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

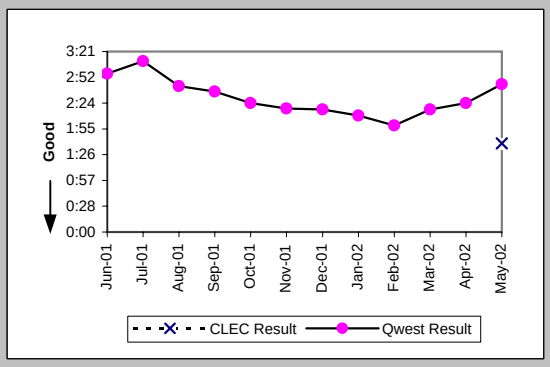
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2037	2579	78.98%		
Jul-01					2147	2800	76.68%		
Aug-01					2288	2899	78.92%		
Sep-01					1684	2078	81.04%		
Oct-01					1864	2240	83.21%		
Nov-01					1726	1993	86.60%		
Dec-01					1468	1719	85.40%		
Jan-02					1461	1723	84.79%		
Feb-02					1470	1668	88.13%		
Mar-02					1609	1888	85.22%		
Apr-02					1784	2123	84.03%		
May-02	3	3	100.00%	0.00%	1765	2182	80.89%	-0.84	-1.51



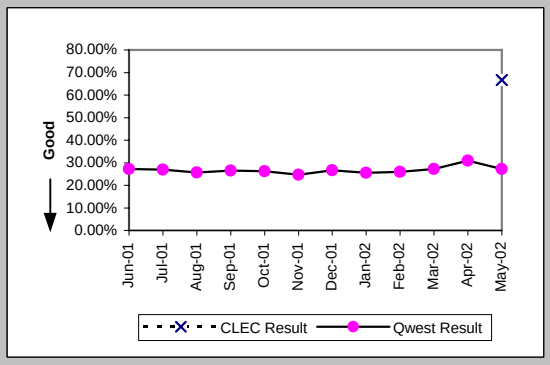
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					7593:00	2579	2:57		
Jul-01					8924:17	2800	3:11		
Aug-01					7872:43	2899	2:43		
Sep-01					5430:33	2078	2:37		
Oct-01					5384:11	2240	2:24		
Nov-01					4584:21	1993	2:18		
Dec-01					3914:24	1719	2:17		
Jan-02					3726:58	1723	2:10		
Feb-02					3313:54	1668	1:59		
Mar-02					4315:22	1888	2:17		
Apr-02					5083:52	2123	2:24		
May-02	4:56	3	1:39	1:13	5995:30	2182	2:45	-0.51	-1.31



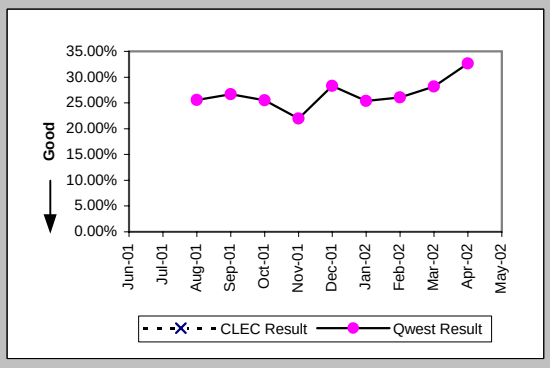
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					702	2579	27.22%		
Jul-01					753	2800	26.89%		
Aug-01					744	2899	25.66%		
Sep-01					550	2078	26.47%		
Oct-01					587	2240	26.21%		
Nov-01					493	1993	24.74%		
Dec-01					458	1719	26.64%		
Jan-02					440	1723	25.54%		
Feb-02					432	1668	25.90%		
Mar-02					513	1888	27.17%		
Apr-02					656	2123	30.90%		
May-02	2	3	66.67%	47.14%	595	2182	27.27%	1.28	-0.22



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

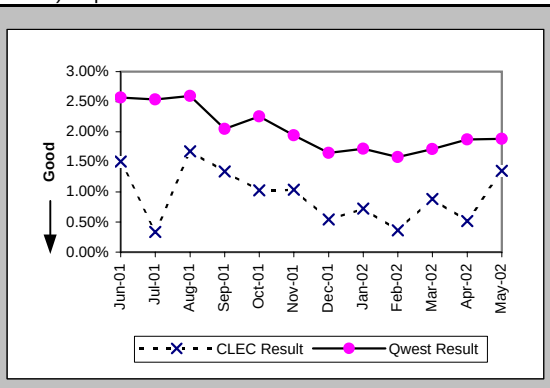
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					481	1882	25.56%		
Sep-01					353	1323	26.68%		
Oct-01					349	1369	25.49%		
Nov-01					262	1191	22.00%		
Dec-01					297	1049	28.31%		
Jan-02					262	1033	25.36%		
Feb-02					269	1032	26.07%		
Mar-02					344	1222	28.15%		
Apr-02					467	1431	32.63%		
May-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

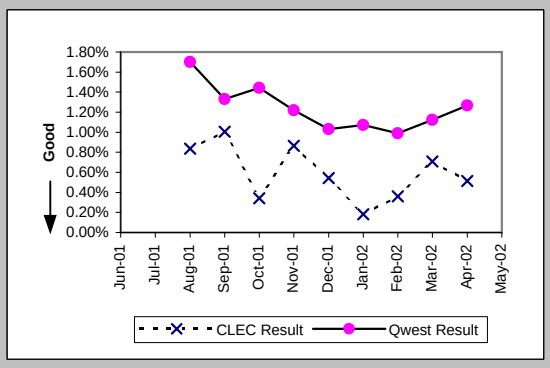
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	598	1.51%	12.18%	7934	309003	2.57%	-1.64	-2
Jul-01	2	600	0.33%	5.76%	7878	310507	2.54%	-3.43	-3.09
Aug-01	10	597	1.68%	12.83%	8122	312764	2.60%	-1.41	-1.86
Sep-01	8	596	1.34%	11.51%	6447	314738	2.05%	-1.22	-1.74
Oct-01	6	585	1.03%	10.08%	7120	315764	2.25%	-2	-2.22
Nov-01	6	578	1.04%	10.14%	6182	318019	1.94%	-1.58	-1.96
Dec-01	3	554	0.54%	7.34%	5280	320210	1.65%	-2.05	-2.24
Jan-02	4	553	0.72%	8.47%	5549	322799	1.72%	-1.8	-2.09
Feb-02	2	556	0.36%	5.99%	5105	322988	1.58%	-2.31	-2.4
Mar-02	5	565	0.89%	9.37%	5519	322151	1.71%	-1.52	-1.92
Apr-02	3	584	0.51%	7.15%	6018	321850	1.87%	-2.42	-2.47
May-02	8	592	1.35%	11.55%	6075	322674	1.88%	-0.95	-1.58



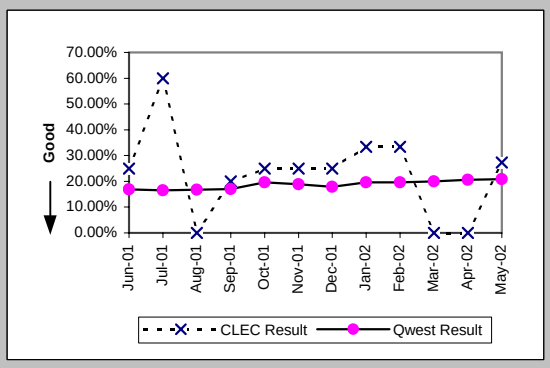
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	5	597	0.84%	9.11%	5317	312764	1.70%	-1.63	-1.99
Sep-01	6	596	1.01%	9.98%	4188	314738	1.33%	-0.69	-1.42
Oct-01	2	585	0.34%	5.84%	4551	315764	1.44%	-2.23	-2.36
Nov-01	5	578	0.87%	9.26%	3875	318019	1.22%	-0.77	-1.47
Dec-01	3	554	0.54%	7.34%	3305	320210	1.03%	-1.14	-1.69
Jan-02	1	553	0.18%	4.25%	3466	322799	1.07%	-2.04	-2.24
Feb-02	2	556	0.36%	5.99%	3196	322988	0.99%	-1.5	-1.91
Mar-02	4	565	0.71%	8.38%	3623	322151	1.12%	-0.94	-1.57
Apr-02	3	584	0.51%	7.15%	4080	321850	1.27%	-1.63	-1.99
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

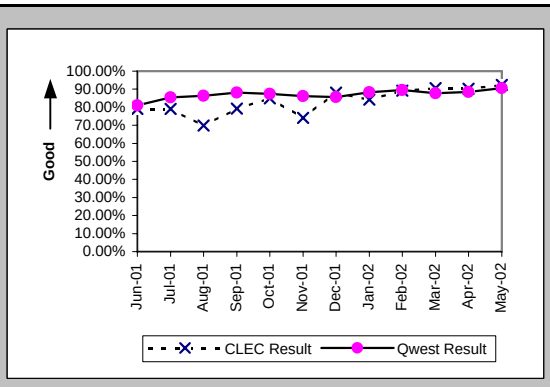
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	12	25.00%	43.30%	1606	9540	16.83%	0.74	-0.55
Jul-01	3	5	60.00%	48.99%	1560	9438	16.53%	2.09	0.27
Aug-01	0	10	0.00%	0.00%	1635	9757	16.76%	-1.42	-1.86
Sep-01	2	10	20.00%	40.00%	1321	7768	17.01%	0.3	-0.82
Oct-01	2	8	25.00%	43.30%	1740	8860	19.64%	0.41	-0.75
Nov-01	2	8	25.00%	43.30%	1436	7618	18.85%	0.47	-0.72
Dec-01	1	4	25.00%	43.30%	1149	6429	17.87%	0.39	-0.76
Jan-02	2	6	33.33%	47.14%	1351	6900	19.58%	0.79	-0.52
Feb-02	1	3	33.33%	47.14%	1244	6349	19.59%	0.55	-0.67
Mar-02	0	5	0.00%	0.00%	1378	6897	19.98%	-1.12	-1.68
Apr-02	0	3	0.00%	0.00%	1559	7577	20.58%	-0.88	-1.54
May-02	3	11	27.27%	44.54%	1597	7672	20.82%	0.54	-0.67



Checklist #4 - Unbundled Loop - DS1 Capable Installation

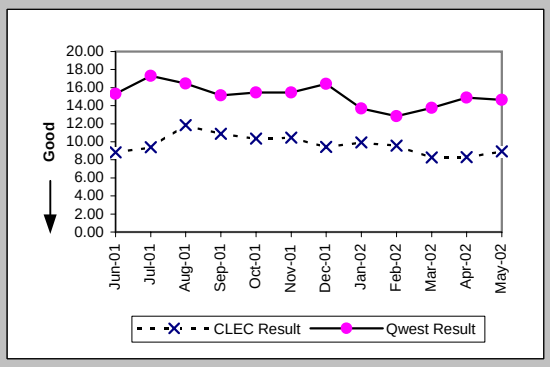
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	91	115	79.13%	40.64%	2591	3195	81.10%	0.54	-0.67
Jul-01	91	115	79.13%	40.64%	2516	2945	85.43%	1.8	0.09
Aug-01	102	146	69.86%	45.89%	2963	3432	86.33%	5.01	2.05
Sep-01	88	111	79.28%	40.53%	2862	3251	88.03%	2.58	0.57
Oct-01	163	192	84.90%	35.81%	3120	3571	87.37%	1	-0.39
Nov-01	89	120	74.17%	43.77%	2809	3258	86.22%	3.42	1.08
Dec-01	162	184	88.04%	32.45%	2616	3056	85.60%	-0.92	-1.56
Jan-02	175	208	84.13%	36.54%	3415	3867	88.31%	1.76	0.07
Feb-02	221	248	89.11%	31.15%	3238	3613	89.62%	0.27	-0.83
Mar-02	287	317	90.54%	29.27%	2771	3159	87.72%	-1.46	-1.89
Apr-02	327	362	90.33%	29.55%	3104	3505	88.56%	-1.01	-1.61
May-02	362	392	92.35%	26.58%	3284	3627	90.54%	-1.16	-1.7



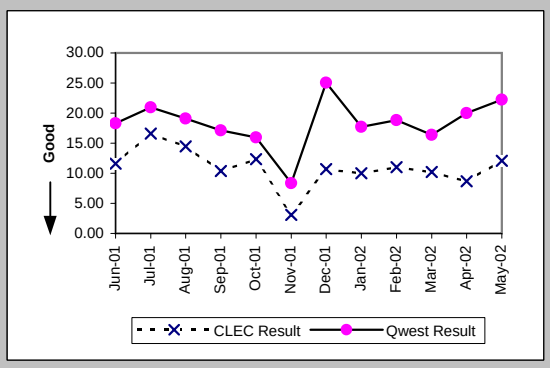
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	803	91	8.82	10.21	48632	3173	15.33	-3.79	-3.31
Jul-01	2138	228	9.38	10.55	73506	4244	17.32	-6.76	-5.11
Aug-01	2818	238	11.84	11.46	76695	4664	16.44	-4.2	-3.55
Sep-01	2130	196	10.87	8.86	66905	4418	15.14	-4.27	-3.6
Oct-01	2443	236	10.35	9.47	79727	5160	15.45	-5.28	-4.21
Nov-01	1948	186	10.47	6.91	68216	4413	15.46	-4.7	-3.85
Dec-01	2675	283	9.45	5.48	63510	3867	16.42	-6.35	-4.86
Jan-02	3125	315	9.92	6.11	64286	4698	13.68	-5.38	-4.27
Feb-02	3049	319	9.56	6.20	55946	4360	12.83	-5.03	-4.06
Mar-02	2511	304	8.26	4.43	52335	3803	13.76	-5.66	-4.44
Apr-02	3168	382	8.29	3.96	65915	4425	14.90	-9.7	-6.9
May-02	3409	381	8.95	5.04	67058	4575	14.66	-6.75	-5.1



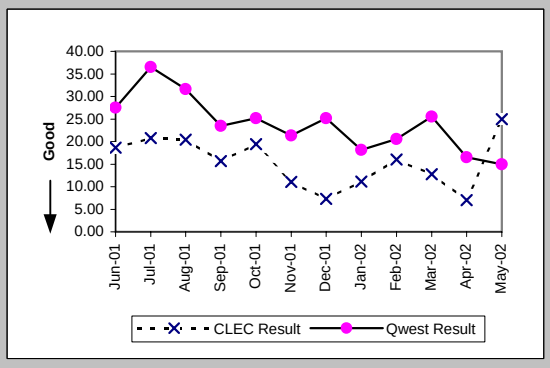
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	58	5	11.60	11.08	7788	425	18.32	-0.61	-1.37
Jul-01	946	57	16.60	15.97	17222	821	20.98	-1.51	-1.92
Aug-01	940	65	14.46	13.59	15908	834	19.07	-1.47	-1.89
Sep-01	497	48	10.35	10.85	12179	711	17.13	-2.2	-2.34
Oct-01	567	46	12.33	11.78	14313	896	15.97	-1.14	-1.69
Nov-01	429	140	3.06	10.05	13363	1598	8.36	-3.62	-3.2
Dec-01	544	51	10.67	10.43	14666	586	25.03	-2.55	-2.55
Jan-02	541	54	10.02	9.07	10385	587	17.69	-2.71	-2.65
Feb-02	780	71	10.99	9.59	8683	461	18.84	-2.98	-2.81
Mar-02	469	46	10.20	7.35	7991	488	16.38	-1.07	-1.65
Apr-02	469	54	8.69	5.64	10616	531	19.99	-3.37	-3.05
May-02	605	50	12.10	14.06	10826	487	22.23	-1.83	-2.11



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

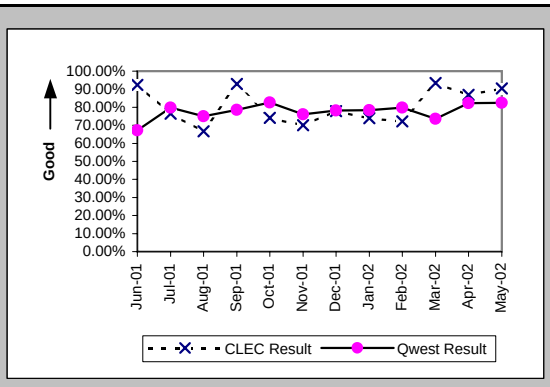
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	355	19	18.68	14.91	4929	179	27.54	-1.35	-1.82
Jul-01	457	22	20.77	16.36	5108	140	36.49	-1.84	-2.12
Aug-01	878	43	20.42	12.33	4147	131	31.66	-2.26	-2.37
Sep-01	314	20	15.70	15.46	2230	95	23.47	-1.17	-1.71
Oct-01	467	24	19.46	18.96	2744	109	25.17	-1.17	-1.71
Nov-01	266	24	11.08	12.94	2965	139	21.33	-2.02	-2.23
Dec-01	102	14	7.29	4.68	2495	99	25.20	-2.72	-2.65
Jan-02	278	25	11.12	12.51	1634	90	18.16	-1.75	-2.06
Feb-02	16	1	16.00		700	34	20.59	-0.27	-1.16
Mar-02	51	4	12.75	17.00	1175	46	25.54	-0.91	-1.56
Apr-02	7	1	7.00		792	48	16.50	-0.47	-1.29
May-02	25	1	25.00		792	53	14.94	0.81	-0.51



Checklist #4 - Unbundled Loop - DS1 Capable Installation

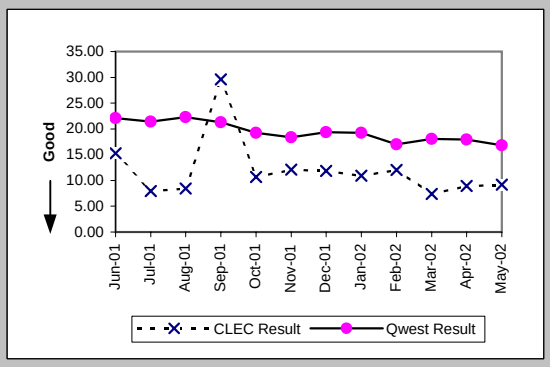
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	12	13	92.31%	26.65%	1215	1809	67.16%	-1.92	-2.17
Jul-01	13	17	76.47%	42.42%	1317	1651	79.77%	0.37	-0.78
Aug-01	12	18	66.67%	47.14%	1226	1634	75.03%	0.81	-0.51
Sep-01	13	14	92.86%	25.75%	1135	1445	78.55%	-1.3	-1.79
Oct-01	23	31	74.19%	43.76%	1536	1859	82.63%	1.19	-0.28
Nov-01	14	20	70.00%	45.83%	1517	1994	76.08%	0.64	-0.61
Dec-01	21	27	77.78%	41.57%	1367	1749	78.16%	0.08	-0.95
Jan-02	17	23	73.91%	43.91%	1386	1767	78.44%	0.54	-0.67
Feb-02	31	43	72.09%	44.85%	1498	1878	79.77%	1.21	-0.26
Mar-02	43	46	93.48%	24.69%	1315	1785	73.67%	-3.01	-2.83
Apr-02	53	61	86.89%	33.76%	1646	2000	82.30%	-0.92	-1.56
May-02	131	145	90.34%	29.53%	2038	2472	82.44%	-2.43	-2.48



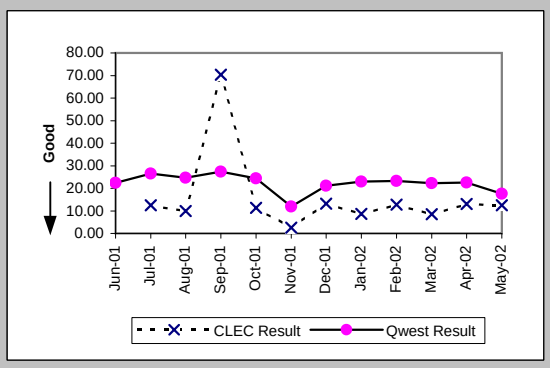
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	61	4	15.25	19.84	39557	1791	22.09	-0.64	-1.39
Jul-01	183	23	7.96	12.57	52783	2467	21.40	-3.06	-2.86
Aug-01	135	16	8.44	7.75	56572	2537	22.30	-2.34	-2.43
Sep-01	800	27	29.63	46.41	44831	2105	21.30	2.01	0.22
Oct-01	299	28	10.68	5.83	50939	2646	19.25	-2.11	-2.28
Nov-01	254	21	12.10	8.03	50135	2732	18.35	-1.59	-1.97
Dec-01	462	39	11.85	6.80	46661	2413	19.34	-2.78	-2.69
Jan-02	427	39	10.95	5.41	45263	2356	19.21	-2.59	-2.57
Feb-02	687	57	12.05	9.21	38339	2258	16.98	-2.11	-2.28
Mar-02	376	51	7.37	2.99	40983	2271	18.05	-3.97	-3.41
Apr-02	660	74	8.92	6.61	46620	2598	17.94	-4.79	-3.91
May-02	1399	152	9.20	7.09	52256	3112	16.79	-6.62	-5.02



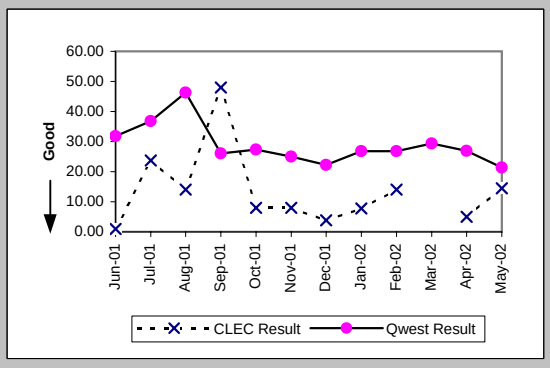
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					9733	433	22.48		
Jul-01	87	7	12.43	9.64	16376	617	26.54	-1.4	-1.85
Aug-01	40	4	10.00	10.23	17827	723	24.66	-1.07	-1.65
Sep-01	704	10	70.40	54.48	15360	560	27.43	1.79	0.09
Oct-01	102	9	11.33	6.65	15043	615	24.46	-1.26	-1.76
Nov-01	40	16	2.50	4.59	13683	1149	11.91	-1.77	-2.08
Dec-01	132	10	13.20	10.92	10853	513	21.16	-0.92	-1.56
Jan-02	95	11	8.64	6.12	11807	515	22.93	-1.89	-2.15
Feb-02	230	18	12.78	9.16	10570	455	23.23	-1.74	-2.06
Mar-02	85	10	8.50	5.10	11876	532	22.32	-1.49	-1.91
Apr-02	209	16	13.06	8.50	10240	453	22.60	-1.4	-1.85
May-02	251	20	12.55	15.79	9620	548	17.55	-1.11	-1.67



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

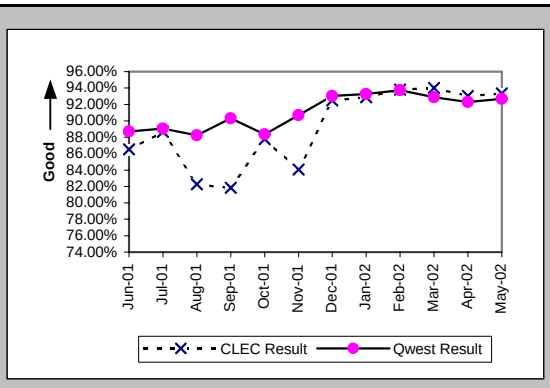
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1	1	1.00		5128	161	31.85	-0.82	-1.5
Jul-01	95	4	23.75	25.43	3457	94	36.78	-0.84	-1.51
Aug-01	84	6	14.00	11.95	5363	116	46.23	-1.41	-1.86
Sep-01	48	1	48.00		2089	80	26.11	1.59	-0.03
Oct-01	64	8	8.00	9.34	2297	84	27.35	-2.07	-2.26
Nov-01	48	6	8.00	13.84	2828	113	25.03	-1.54	-1.94
Dec-01	19	5	3.80	2.95	1244	56	22.21	-2.1	-2.28
Jan-02	39	5	7.80	5.40	2171	81	26.80	-1.68	-2.02
Feb-02	28	2	14.00	18.38	1393	52	26.79	-0.58	-1.36
Mar-02					1441	49	29.41		
Apr-02	5	1	5.00		1132	42	26.95	-0.82	-1.5
May-02	29	2	14.50	6.36	1003	47	21.34	-0.4	-1.24



Checklist #4 - Unbundled Loop - DS1 Capable Installation

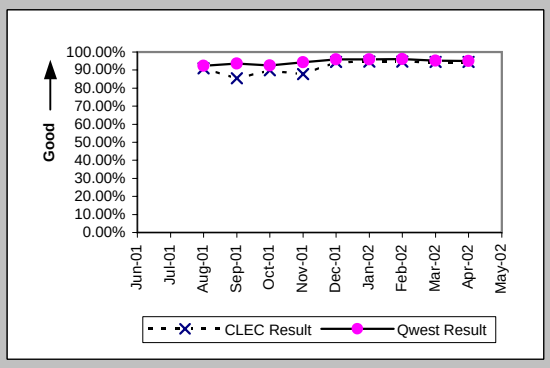
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	270	312	86.54%	34.13%	5951	6709	88.70%	1.17	-0.29
Jul-01	282	318	88.68%	31.68%	6156	6913	89.05%	0.23	-0.86
Aug-01	274	333	82.28%	38.18%	6298	7139	88.22%	3.09	0.88
Sep-01	248	303	81.85%	38.54%	6394	7080	90.31%	4.4	1.67
Oct-01	280	319	87.77%	32.76%	6484	7338	88.36%	0.34	-0.8
Nov-01	274	326	84.05%	36.62%	6937	7648	90.70%	3.71	1.26
Dec-01	321	347	92.51%	26.33%	6450	6933	93.03%	0.4	-0.76
Jan-02	404	435	92.87%	25.73%	6415	6877	93.28%	0.35	-0.79
Feb-02	470	501	93.81%	24.09%	6539	6975	93.75%	-0.06	-1.03
Mar-02	518	551	94.01%	23.73%	6036	6499	92.88%	-0.99	-1.6
Apr-02	560	602	93.02%	25.48%	6181	6697	92.30%	-0.64	-1.39
May-02	644	690	93.33%	24.94%	6923	7468	92.70%	-0.61	-1.37



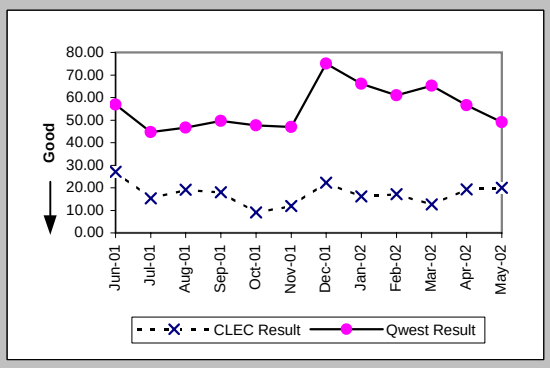
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	303	333	90.99%	28.63%	6596	7139	92.39%	0.94	-0.43
Sep-01	259	303	85.48%	35.23%	6625	7080	93.57%	4.86	1.95
Oct-01	287	319	89.97%	30.04%	6788	7338	92.50%	1.63	-0.01
Nov-01	286	326	87.73%	32.81%	7210	7648	94.27%	4.34	1.64
Dec-01	328	347	94.52%	22.75%	6646	6933	95.86%	1.19	-0.28
Jan-02	412	435	94.71%	22.38%	6598	6877	95.94%	1.23	-0.25
Feb-02	474	501	94.61%	22.58%	6705	6975	96.13%	1.7	0.03
Mar-02	521	551	94.56%	22.69%	6184	6499	95.15%	0.63	-0.62
Apr-02	569	602	94.52%	22.76%	6363	6697	95.01%	0.53	-0.68
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

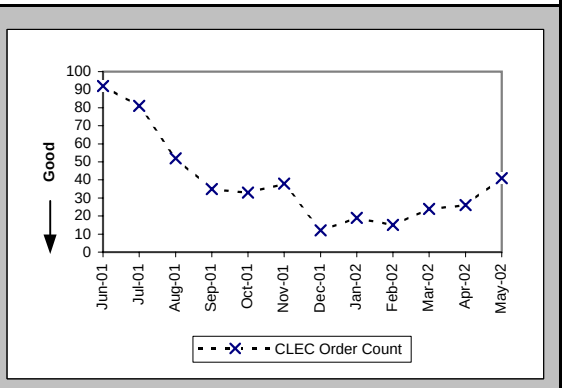
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2872	106	27.09	52.86	108968	1917	56.84	-3.76	-3.29
Jul-01	1369	89	15.38	24.64	70450	1578	44.65	-3.93	-3.39
Aug-01	1148	60	19.13	33.12	71793	1539	46.65	-2.83	-2.72
Sep-01	777	43	18.07	39.49	72169	1452	49.70	-2.61	-2.59
Oct-01	364	40	9.10	11.91	69384	1455	47.69	-3.06	-2.86
Nov-01	635	53	11.98	12.34	73319	1564	46.88	-3.09	-2.88
Dec-01	535	24	22.29	18.47	61142	815	75.02	-2.48	-2.51
Jan-02	615	38	16.18	18.34	69527	1053	66.03	-3.19	-2.94
Feb-02	705	41	17.20	16.25	69117	1132	61.06	-3.09	-2.88
Mar-02	491	39	12.59	17.41	67798	1039	65.25	-3.4	-3.06
Apr-02	907	47	19.30	21.55	71610	1265	56.61	-2.71	-2.65
May-02	1442	72	20.03	22.96	76923	1566	49.12	-2.92	-2.78



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

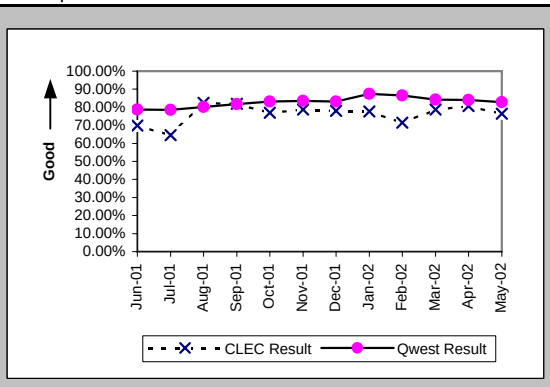
Date	CLEC Order Count
Jun-01	92
Jul-01	81
Aug-01	52
Sep-01	35
Oct-01	33
Nov-01	38
Dec-01	12
Jan-02	19
Feb-02	15
Mar-02	24
Apr-02	26
May-02	41



Checklist #4 - Unbundled Loop - DS1 Capable Repair

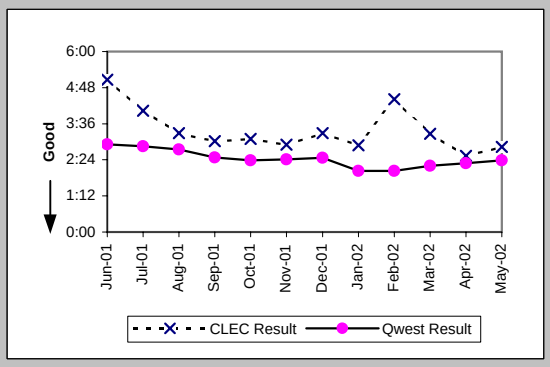
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	97	139	69.78%	45.92%	4215	5355	78.71%	2.44	0.48
Jul-01	71	110	64.55%	47.84%	3988	5078	78.53%	3.33	1.02
Aug-01	141	171	82.46%	38.03%	4190	5223	80.22%	-0.72	-1.44
Sep-01	104	127	81.89%	38.51%	3571	4369	81.74%	-0.04	-1.03
Oct-01	103	134	76.87%	42.17%	4061	4880	83.22%	1.87	0.14
Nov-01	129	164	78.66%	40.97%	3500	4189	83.55%	1.61	-0.02
Dec-01	99	127	77.95%	41.46%	2962	3561	83.18%	1.51	-0.08
Jan-02	94	121	77.69%	41.64%	3341	3826	87.32%	2.89	0.76
Feb-02	80	112	71.43%	45.18%	2971	3437	86.44%	4.07	1.48
Mar-02	119	151	78.81%	40.87%	3055	3631	84.14%	1.7	0.03
Apr-02	146	181	80.66%	39.49%	3274	3895	84.06%	1.2	-0.27
May-02	159	208	76.44%	42.44%	3226	3893	82.87%	2.3	0.4



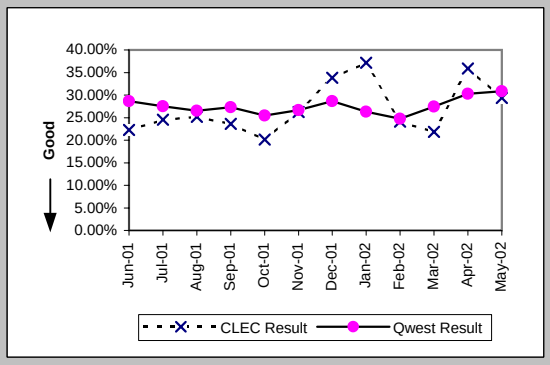
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	703:12	139	5:04	10:09	15581:24	5355	2:55	4.96	2.01
Jul-01	444:02	110	4:02	5:38	14491:35	5078	2:51	2.41	0.47
Aug-01	560:34	171	3:17	7:42	14353:10	5223	2:45	0.73	-0.56
Sep-01	383:26	127	3:01	5:14	10835:06	4369	2:29	1.6	-0.03
Oct-01	416:09	134	3:06	4:20	11617:03	4880	2:23	2.32	0.41
Nov-01	474:48	164	2:54	3:28	10127:22	4189	2:25	1.67	0.01
Dec-01	416:43	127	3:17	4:32	8779:36	3561	2:28	2.22	0.35
Jan-02	349:26	121	2:53	3:25	7765:14	3826	2:02	3	0.82
Feb-02	494:49	112	4:25	7:13	6974:59	3437	2:02	8.07	3.91
Mar-02	492:53	151	3:16	7:08	7961:26	3631	2:12	4.3	1.61
Apr-02	458:14	181	2:32	2:20	8893:50	3895	2:17	0.93	-0.43
May-02	588:01	208	2:50	2:47	9295:13	3893	2:23	1.47	-0.1



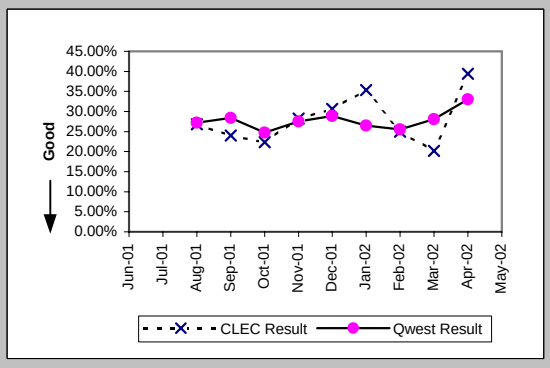
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	31	139	22.30%	41.63%	1536	5355	28.68%	-1.64	-2
Jul-01	27	110	24.55%	43.04%	1397	5078	27.51%	-0.69	-1.42
Aug-01	43	171	25.15%	43.39%	1386	5223	26.54%	-0.41	-1.25
Sep-01	30	127	23.62%	42.48%	1192	4369	27.28%	-0.91	-1.56
Oct-01	27	134	20.15%	40.11%	1243	4880	25.47%	-1.39	-1.85
Nov-01	43	164	26.22%	43.98%	1118	4189	26.69%	-0.13	-1.08
Dec-01	43	127	33.86%	47.32%	1021	3561	28.67%	1.26	-0.24
Jan-02	45	121	37.19%	48.33%	1006	3826	26.29%	2.59	0.57
Feb-02	27	112	24.11%	42.77%	851	3437	24.76%	-0.16	-1.1
Mar-02	33	151	21.85%	41.33%	996	3631	27.43%	-1.5	-1.91
Apr-02	65	181	35.91%	47.97%	1179	3895	30.27%	1.59	-0.03
May-02	61	208	29.33%	45.53%	1201	3893	30.85%	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

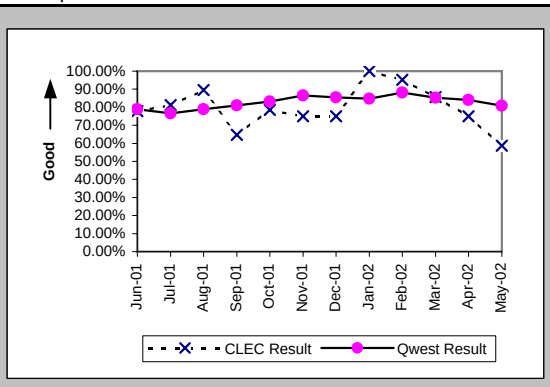
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	30	112	26.79%	44.28%	935	3435	27.22%	-0.1	-1.06
Sep-01	24	100	24.00%	42.71%	813	2865	28.38%	-0.95	-1.58
Oct-01	23	103	22.33%	41.65%	787	3182	24.73%	-0.56	-1.34
Nov-01	37	131	28.24%	45.02%	739	2684	27.53%	0.19	-0.89
Dec-01	30	98	30.61%	46.09%	651	2256	28.86%	0.38	-0.77
Jan-02	35	99	35.35%	47.81%	644	2433	26.47%	1.91	0.16
Feb-02	23	92	25.00%	43.30%	552	2164	25.51%	-0.11	-1.07
Mar-02	24	119	20.17%	40.13%	675	2401	28.11%	-1.88	-2.14
Apr-02	54	137	39.42%	48.87%	876	2649	33.07%	1.52	-0.07
May-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

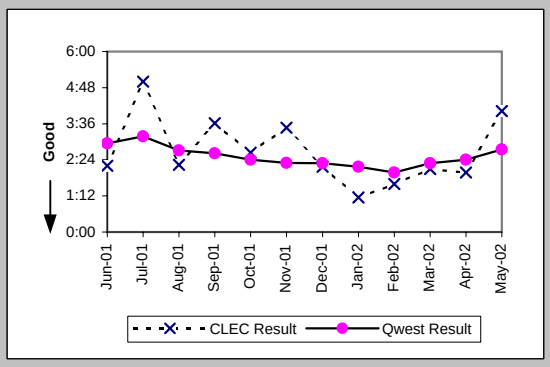
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	7	9	77.78%	41.57%	2037	2579	78.98%	0.14	-0.92
Jul-01	13	16	81.25%	39.03%	2147	2800	76.68%	-0.43	-1.26
Aug-01	17	19	89.47%	30.69%	2288	2899	78.92%	-1.12	-1.68
Sep-01	11	17	64.71%	47.79%	1684	2078	81.04%	1.59	-0.03
Oct-01	11	14	78.57%	41.03%	1864	2240	83.21%	0.49	-0.7
Nov-01	15	20	75.00%	43.30%	1726	1993	86.60%	1.41	-0.14
Dec-01	6	8	75.00%	43.30%	1468	1719	85.40%	0.79	-0.52
Jan-02	15	15	100.00%	0.00%	1461	1723	84.79%	-1.63	-1.99
Feb-02	20	21	95.24%	21.30%	1470	1668	88.13%	-1	-1.61
Mar-02	12	14	85.71%	34.99%	1609	1888	85.22%	-0.05	-1.03
Apr-02	24	32	75.00%	43.30%	1784	2123	84.03%	1.33	-0.19
May-02	17	29	58.62%	49.25%	1765	2182	80.89%	2.74	0.67



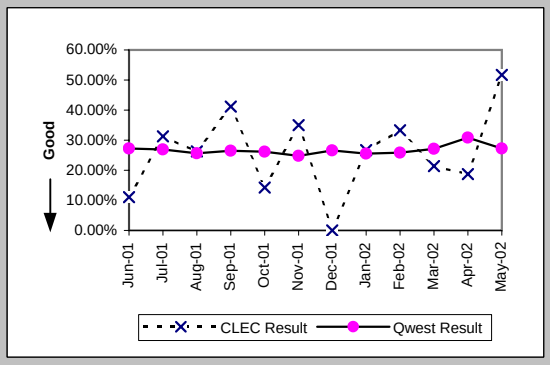
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	19:52	9	2:12	1:44	7593:00	2579	2:57	-0.45	-1.27
Jul-01	80:06	16	5:00	9:49	8924:17	2800	3:11	2.23	0.35
Aug-01	42:31	19	2:14	2:24	7872:43	2899	2:43	-0.53	-1.32
Sep-01	61:31	17	3:37	3:04	5430:33	2078	2:37	1.94	0.18
Oct-01	36:54	14	2:38	1:35	5384:11	2240	2:24	1.98	0.2
Nov-01	69:14	20	3:28	3:43	4584:21	1993	2:18	2	0.21
Dec-01	17:17	8	2:10	2:28	3914:24	1719	2:17	-0.09	-1.05
Jan-02	17:11	15	1:09	0:59	3726:58	1723	2:10	-1.23	-1.75
Feb-02	33:37	21	1:36	1:18	3313:54	1668	1:59	-0.59	-1.36
Mar-02	29:29	14	2:06	1:49	4315:22	1888	2:17	-0.22	-1.13
Apr-02	63:33	32	1:59	2:16	5083:52	2123	2:24	-0.64	-1.39
May-02	116:38	29	4:01	3:53	5995:30	2182	2:45	1.61	-0.02



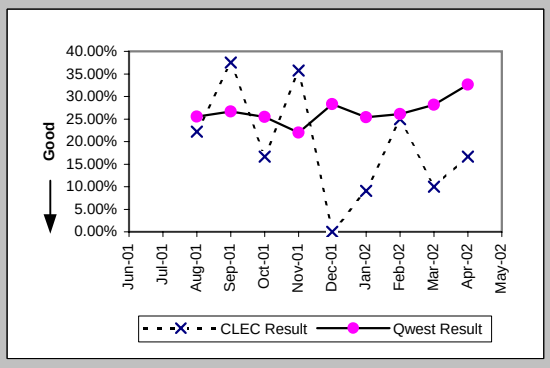
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1	9	11.11%	31.43%	702	2579	27.22%	-1.08	-1.66
Jul-01	5	16	31.25%	46.35%	753	2800	26.89%	0.41	-0.75
Aug-01	5	19	26.32%	44.03%	744	2899	25.66%	0.1	-0.94
Sep-01	7	17	41.18%	49.22%	550	2078	26.47%	1.31	-0.2
Oct-01	2	14	14.29%	34.99%	587	2240	26.21%	-1.01	-1.61
Nov-01	7	20	35.00%	47.70%	493	1993	24.74%	1.03	-0.37
Dec-01	0	8	0.00%	0.00%	458	1719	26.64%	-1.7	-2.03
Jan-02	4	15	26.67%	44.22%	440	1723	25.54%	0.13	-0.92
Feb-02	7	21	33.33%	47.14%	432	1668	25.90%	0.77	-0.53
Mar-02	3	14	21.43%	41.03%	513	1888	27.17%	-0.48	-1.29
Apr-02	6	32	18.75%	39.03%	656	2123	30.90%	-1.48	-1.9
May-02	15	29	51.72%	49.97%	595	2182	27.27%	2.76	0.68



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

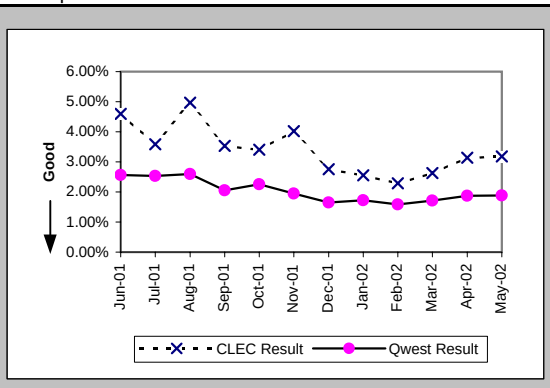
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	2	9	22.22%	41.57%	481	1882	25.56%	-0.23	-1.14
Sep-01	6	16	37.50%	48.41%	353	1323	26.68%	0.95	-0.42
Oct-01	2	12	16.67%	37.27%	349	1369	25.49%	-0.7	-1.42
Nov-01	5	14	35.71%	47.92%	262	1191	22.00%	1.17	-0.29
Dec-01	0	4	0.00%	0.00%	297	1049	28.31%	-1.25	-1.76
Jan-02	1	11	9.09%	28.75%	262	1033	25.36%	-1.23	-1.75
Feb-02	3	12	25.00%	43.30%	269	1032	26.07%	-0.08	-1.05
Mar-02	1	10	10.00%	30.00%	344	1222	28.15%	-1.27	-1.77
Apr-02	3	18	16.67%	37.27%	467	1431	32.63%	-1.44	-1.87
May-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

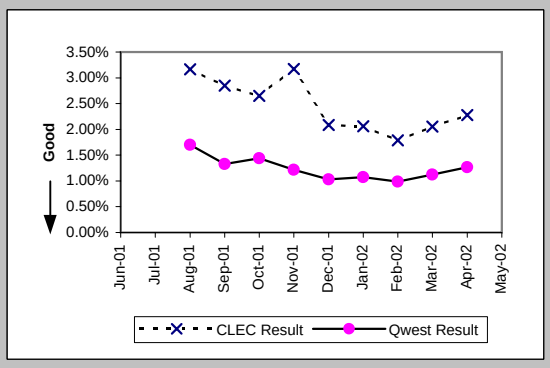
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	148	3223	4.59%	20.93%	7934	309003	2.57%	7.23	3.39
Jul-01	126	3513	3.59%	18.60%	7878	310507	2.54%	3.93	1.39
Aug-01	190	3822	4.97%	21.74%	8122	312764	2.60%	9.17	4.58
Sep-01	144	4074	3.53%	18.47%	6447	314738	2.05%	6.65	3.05
Oct-01	148	4344	3.41%	18.14%	7120	315764	2.25%	5.08	2.09
Nov-01	184	4570	4.03%	19.66%	6182	318019	1.94%	10.12	5.15
Dec-01	135	4891	2.76%	16.38%	5280	320210	1.65%	6.06	2.68
Jan-02	136	5337	2.55%	15.76%	5549	322799	1.72%	4.62	1.81
Feb-02	133	5814	2.29%	14.95%	5105	322988	1.58%	4.28	1.6
Mar-02	165	6275	2.63%	16.00%	5519	322151	1.71%	5.54	2.37
Apr-02	213	6797	3.13%	17.42%	6018	321850	1.87%	7.61	3.63
May-02	237	7440	3.19%	17.56%	6075	322674	1.88%	8.17	3.97



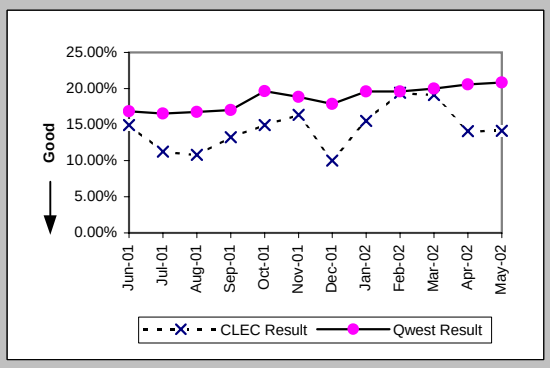
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	121	3822	3.17%	17.51%	5317	312764	1.70%	6.97	3.24
Sep-01	116	4074	2.85%	16.63%	4188	314738	1.33%	8.39	4.1
Oct-01	115	4344	2.65%	16.05%	4551	315764	1.44%	6.62	3.03
Nov-01	145	4570	3.17%	17.53%	3875	318019	1.22%	11.96	6.27
Dec-01	102	4891	2.09%	14.29%	3305	320210	1.03%	7.23	3.4
Jan-02	110	5337	2.06%	14.21%	3466	322799	1.07%	6.94	3.22
Feb-02	104	5814	1.79%	13.25%	3196	322988	0.99%	6.1	2.71
Mar-02	129	6275	2.06%	14.19%	3623	322151	1.12%	6.93	3.21
Apr-02	155	6797	2.28%	14.93%	4080	321850	1.27%	7.39	3.49
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

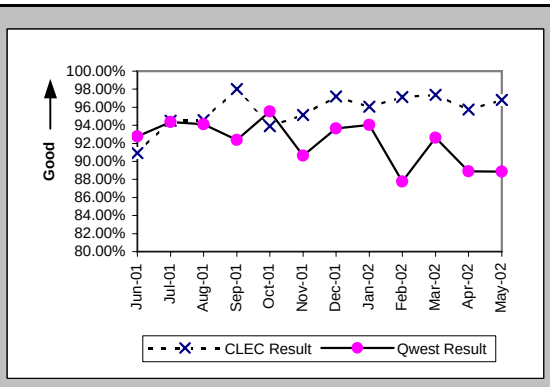
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	26	174	14.94%	35.65%	1606	9540	16.83%	-0.66	-1.4
Jul-01	16	142	11.27%	31.62%	1560	9438	16.53%	-1.68	-2.02
Aug-01	23	213	10.80%	31.04%	1635	9757	16.76%	-2.3	-2.4
Sep-01	22	166	13.25%	33.91%	1321	7768	17.01%	-1.27	-1.77
Oct-01	26	174	14.94%	35.65%	1740	8860	19.64%	-1.54	-1.94
Nov-01	36	220	16.36%	36.99%	1436	7618	18.85%	-0.93	-1.57
Dec-01	15	150	10.00%	30.00%	1149	6429	17.87%	-2.49	-2.51
Jan-02	25	161	15.53%	36.22%	1351	6900	19.58%	-1.28	-1.78
Feb-02	32	165	19.39%	39.54%	1244	6349	19.59%	-0.06	-1.04
Mar-02	39	204	19.12%	39.32%	1378	6897	19.98%	-0.3	-1.18
Apr-02	35	248	14.11%	34.82%	1559	7577	20.58%	-2.48	-2.51
May-02	39	276	14.13%	34.83%	1597	7672	20.82%	-2.69	-2.63



Checklist #4 - Unbundled Loop - ISDN Capable Installation

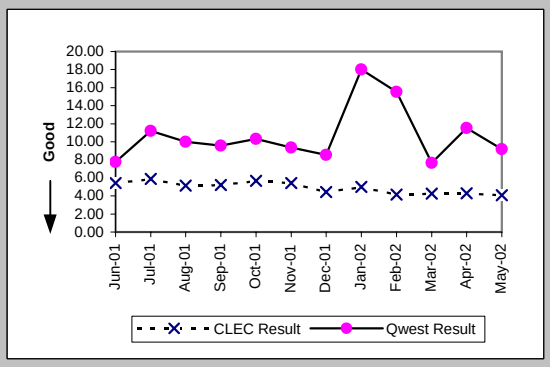
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	542	596	90.94%	28.70%	2239	2414	92.75%	1.53	-0.07
Jul-01	532	563	94.49%	22.81%	1944	2060	94.37%	-0.11	-1.07
Aug-01	750	793	94.58%	22.65%	1969	2092	94.12%	-0.47	-1.28
Sep-01	491	501	98.00%	13.99%	1529	1655	92.39%	-4.15	-3.53
Oct-01	200	213	93.90%	23.94%	2144	2244	95.54%	1.08	-0.34
Nov-01	98	103	95.15%	21.49%	1542	1701	90.65%	-1.52	-1.92
Dec-01	384	395	97.22%	16.45%	1342	1433	93.65%	-2.57	-2.56
Jan-02	292	304	96.05%	19.47%	3691	3925	94.04%	-1.43	-1.87
Feb-02	574	591	97.12%	16.71%	1853	2111	87.78%	-6.13	-4.73
Mar-02	409	420	97.38%	15.97%	1572	1697	92.63%	-3.33	-3.03
Apr-02	426	445	95.73%	20.22%	1675	1884	88.91%	-4.12	-3.51
May-02	426	440	96.82%	17.55%	1430	1609	88.88%	-4.7	-3.85



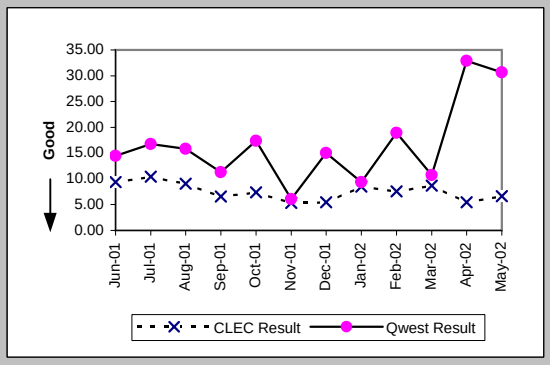
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2569	475	5.41	4.15	17315	2228	7.77	-3.72	-3.26
Jul-01	2763	469	5.89	7.19	23635	2110	11.20	-8.12	-5.94
Aug-01	3300	641	5.15	3.16	22259	2224	10.01	-9.7	-6.9
Sep-01	2423	465	5.21	3.23	16530	1727	9.57	-7.53	-5.58
Oct-01	1296	228	5.68	4.13	23523	2282	10.31	-4.13	-3.51
Nov-01	476	88	5.41	3.95	15753	1684	9.35	-2.97	-2.81
Dec-01	1625	368	4.42	2.19	12488	1462	8.54	-6.89	-5.19
Jan-02	1431	287	4.99	3.21	70910	3933	18.03	-13.9	-9.45
Feb-02	1997	480	4.16	2.69	35185	2265	15.53	-13.86	-9.43
Mar-02	1500	351	4.27	1.77	12418	1624	7.65	-7.27	-5.42
Apr-02	1766	412	4.29	2.09	20678	1792	11.54	-6.52	-4.96
May-02	1667	410	4.07	2.06	14144	1540	9.18	-6.28	-4.82



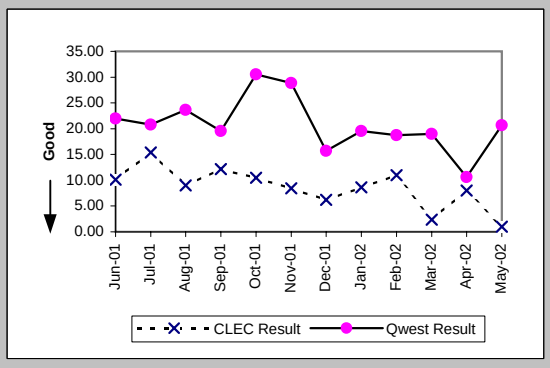
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	244	26	9.38	11.12	1085	75	14.47	-0.79	-1.48
Jul-01	302	29	10.41	13.57	2325	139	16.73	-1.14	-1.69
Aug-01	209	23	9.09	8.23	3545	224	15.83	-1.06	-1.64
Sep-01	419	64	6.55	5.90	2242	198	11.32	-1.77	-2.08
Oct-01	511	69	7.41	5.71	2134	123	17.35	-2.21	-2.34
Nov-01	171	32	5.34	4.94	1109	183	6.06	-0.32	-1.19
Dec-01	98	18	5.44	3.71	1953	130	15.02	-0.93	-1.56
Jan-02	255	30	8.50	6.03	3690	395	9.34	-0.25	-1.15
Feb-02	234	31	7.55	6.03	5087	269	18.91	-3.2	-2.94
Mar-02	130	15	8.67	9.54	1399	130	10.76	-0.61	-1.37
Apr-02	114	21	5.43	4.66	7070	215	32.88	-3.73	-3.27
May-02	100	15	6.67	5.75	4964	162	30.64	-2.77	-2.69



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

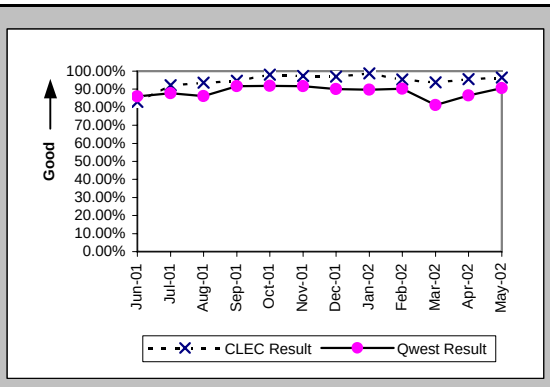
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	284	28	10.14	15.22	2194	100	21.94	-1.99	-2.21
Jul-01	385	25	15.40	20.65	1456	70	20.80	-0.96	-1.59
Aug-01	332	37	8.97	7.08	1913	81	23.62	-2.97	-2.81
Sep-01	255	21	12.14	10.51	1037	53	19.57	-1.24	-1.76
Oct-01	241	23	10.48	8.20	1925	63	30.56	-1.22	-1.74
Nov-01	220	26	8.46	8.21	2249	78	28.83	-3.06	-2.86
Dec-01	81	13	6.23	6.66	582	37	15.73	-1.67	-2.01
Jan-02	95	11	8.64	5.33	860	44	19.55	-1.25	-1.76
Feb-02	11	1	11.00		468	25	18.72	-0.73	-1.44
Mar-02	7	3	2.33	2.31	114	6	19.00	-0.97	-1.59
Apr-02	8	1	8.00		106	10	10.60	-0.25	-1.15
May-02	2	2	1.00	0.00	516	25	20.64	-0.55	-1.33



Checklist #4 - Unbundled Loop - ISDN Capable Installation

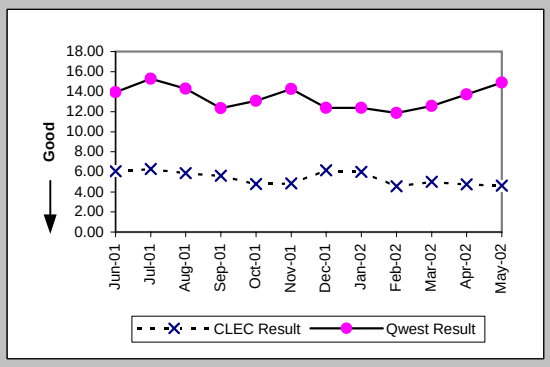
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	78	94	82.98%	37.58%	453	527	85.96%	0.76	-0.54
Jul-01	106	115	92.17%	26.86%	388	442	87.78%	-1.28	-1.78
Aug-01	117	125	93.60%	24.48%	397	461	86.12%	-2.15	-2.3
Sep-01	53	56	94.64%	22.52%	481	525	91.62%	-0.78	-1.47
Oct-01	51	52	98.08%	13.73%	450	490	91.84%	-1.56	-1.95
Nov-01	37	38	97.37%	16.01%	409	446	91.70%	-1.22	-1.74
Dec-01	63	65	96.92%	17.27%	297	330	90.00%	-1.7	-2.03
Jan-02	76	77	98.70%	11.32%	315	351	89.74%	-2.35	-2.43
Feb-02	61	64	95.31%	21.14%	472	523	90.25%	-1.29	-1.78
Mar-02	92	98	93.88%	23.97%	344	424	81.13%	-2.91	-2.77
Apr-02	107	112	95.54%	20.65%	342	395	86.58%	-2.45	-2.49
May-02	81	84	96.43%	18.56%	418	461	90.67%	-1.67	-2.01



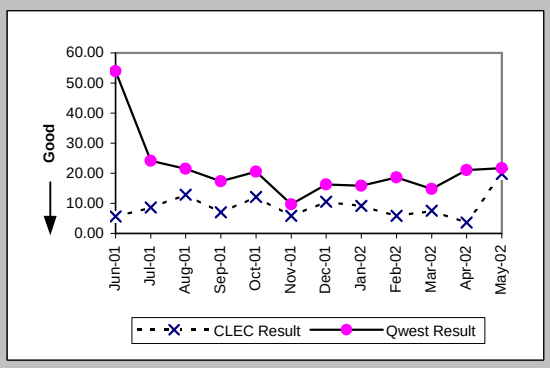
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	352	58	6.07	4.56	6785	486	13.96	-1.32	-1.8
Jul-01	478	76	6.29	5.17	7067	462	15.30	-3.13	-2.9
Aug-01	511	87	5.87	6.23	6828	477	14.31	-5.06	-4.08
Sep-01	264	47	5.62	3.93	6668	540	12.35	-3.61	-3.19
Oct-01	206	43	4.79	1.71	6784	518	13.10	-3.35	-3.04
Nov-01	136	28	4.86	2.26	7417	520	14.26	-3.66	-3.23
Dec-01	394	64	6.16	4.96	4108	332	12.37	-2.94	-2.79
Jan-02	433	72	6.01	4.52	4443	359	12.38	-3.79	-3.3
Feb-02	219	48	4.56	1.83	6130	517	11.86	-3.96	-3.41
Mar-02	426	85	5.01	1.88	5377	428	12.56	-5.15	-4.13
Apr-02	483	102	4.74	2.01	5397	393	13.73	-4.16	-3.53
May-02	356	77	4.62	3.04	7013	470	14.92	-6.41	-4.9



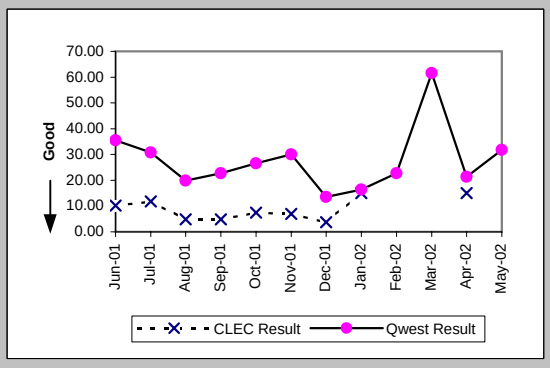
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	17	3	5.67	2.31	1132	21	53.90	-0.47	-1.29
Jul-01	60	7	8.57	3.74	1518	63	24.10	-1.05	-1.64
Aug-01	103	8	12.88	11.48	1310	61	21.48	-0.91	-1.55
Sep-01	120	17	7.06	4.60	678	39	17.38	-1.41	-1.86
Oct-01	255	21	12.14	15.49	1070	52	20.58	-1.37	-1.84
Nov-01	59	10	5.90	5.72	1071	111	9.65	-0.76	-1.46
Dec-01	105	10	10.50	7.98	601	37	16.24	-0.74	-1.45
Jan-02	110	12	9.17	6.90	633	40	15.82	-1.26	-1.76
Feb-02	53	9	5.89	3.37	989	53	18.66	-1.64	-2
Mar-02	76	10	7.60	2.63	1254	85	14.75	-1.38	-1.84
Apr-02	22	6	3.67	4.27	1072	51	21.02	-0.89	-1.54
May-02	158	8	19.75	27.93	910	42	21.67	-0.22	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

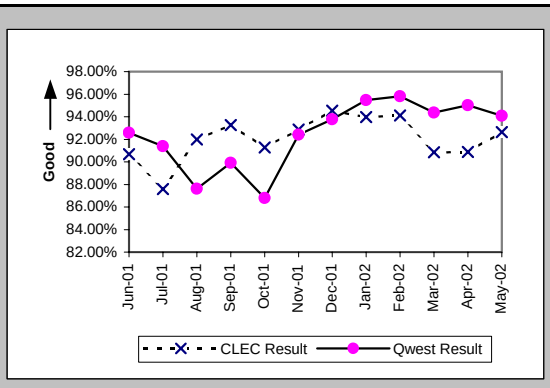
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	132	13	10.15	8.69	1881	53	35.49	-1.43	-1.87
Jul-01	71	6	11.83	10.74	1172	38	30.84	-0.95	-1.58
Aug-01	24	5	4.80	4.44	1095	55	19.91	-1.64	-2
Sep-01	29	6	4.83	7.05	657	29	22.66	-1.82	-2.11
Oct-01	45	6	7.50	8.02	877	33	26.58	-1.67	-2.01
Nov-01	49	7	7.00	7.64	810	27	30.00	-2	-2.22
Dec-01	11	3	3.67	2.31	230	17	13.53	-1.5	-1.91
Jan-02	15	1	15.00		360	22	16.36	-0.09	-1.06
Feb-02					91	4	22.75		
Mar-02					493	8	61.62		
Apr-02	45	3	15.00	12.49	149	7	21.29	-0.73	-1.44
May-02					191	6	31.83		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

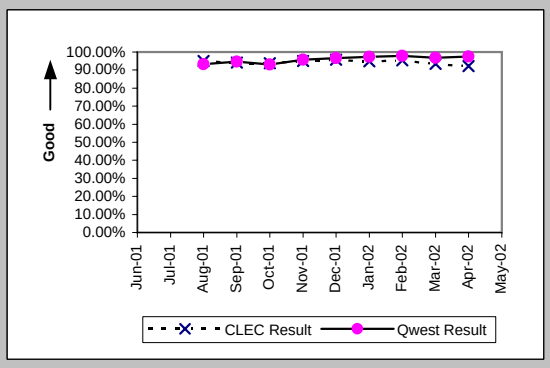
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	827	912	90.68%	29.07%	3042	3286	92.57%	1.93	0.17
Jul-01	657	750	87.60%	32.96%	2729	2986	91.39%	3.31	1.01
Aug-01	770	837	92.00%	27.14%	2460	2808	87.61%	-3.38	-3.06
Sep-01	872	935	93.26%	25.07%	2378	2645	89.91%	-2.93	-2.78
Oct-01	805	882	91.27%	28.23%	2318	2671	86.78%	-3.41	-3.07
Nov-01	664	715	92.87%	25.74%	2448	2649	92.41%	-0.41	-1.25
Dec-01	519	549	94.54%	22.73%	2005	2138	93.78%	-0.65	-1.4
Jan-02	452	481	93.97%	23.80%	3182	3333	95.47%	1.42	-0.14
Feb-02	544	578	94.12%	23.53%	3700	3862	95.81%	1.89	0.15
Mar-02	575	633	90.84%	28.85%	2447	2593	94.37%	3.46	1.1
Apr-02	529	582	90.89%	28.77%	2162	2275	95.03%	4.1	1.49
May-02	553	597	92.63%	26.13%	2101	2233	94.09%	1.34	-0.18



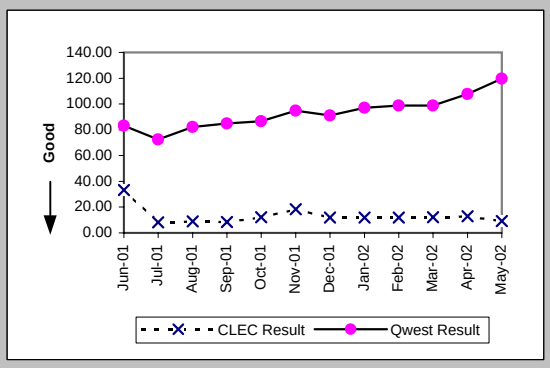
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	795	837	94.98%	21.83%	2617	2808	93.20%	-1.8	-2.09
Sep-01	881	935	94.22%	23.33%	2505	2645	94.71%	0.57	-0.66
Oct-01	827	882	93.76%	24.18%	2488	2671	93.15%	-0.63	-1.38
Nov-01	680	715	95.10%	21.58%	2535	2649	95.70%	0.69	-0.58
Dec-01	526	549	95.81%	20.03%	2065	2138	96.59%	0.89	-0.46
Jan-02	456	481	94.80%	22.20%	3243	3333	97.30%	2.77	0.69
Feb-02	551	578	95.33%	21.10%	3779	3862	97.85%	3.9	1.37
Mar-02	592	633	93.52%	24.61%	2512	2593	96.88%	4.35	1.64
Apr-02	537	582	92.27%	26.71%	2220	2275	97.58%	7.45	3.53
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

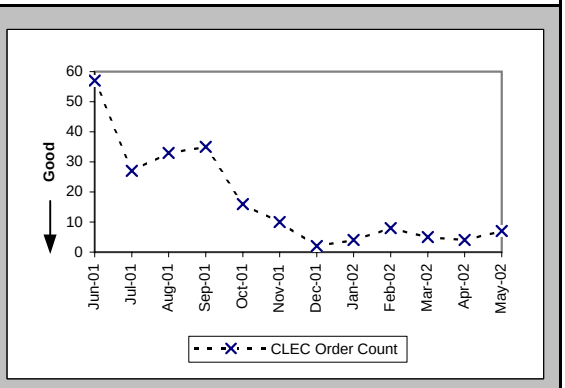
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2292	69	33.22	76.18	62701	754	83.16	-3.93	-3.39
Jul-01	281	34	8.26	9.12	38654	534	72.39	-3.53	-3.15
Aug-01	411	46	8.93	11.60	42906	522	82.20	-4.32	-3.63
Sep-01	552	66	8.36	12.08	41208	485	84.96	-5.16	-4.14
Oct-01	391	32	12.22	19.60	42500	490	86.73	-3.41	-3.07
Nov-01	513	28	18.32	25.02	46509	491	94.72	-3.09	-2.88
Dec-01	249	21	11.86	14.22	49209	540	91.13	-2.86	-2.74
Jan-02	238	20	11.90	6.61	52546	541	97.13	-3.08	-2.87
Feb-02	307	26	11.81	12.37	58613	594	98.68	-3.72	-3.26
Mar-02	316	26	12.15	15.15	62414	631	98.91	-4.02	-3.44
Apr-02	218	17	12.82	17.76	59917	556	107.76	-3.18	-2.93
May-02	212	23	9.22	9.29	65188	545	119.61	-4.17	-3.53



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

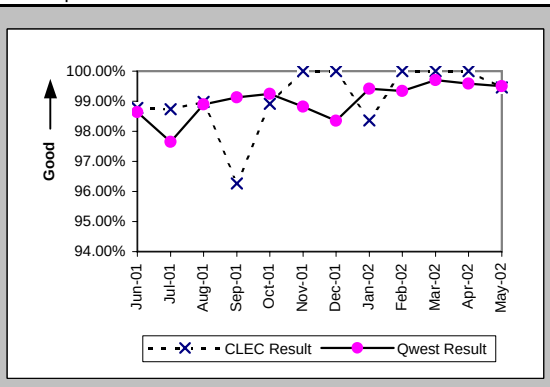
Date	CLEC Order Count
Jun-01	57
Jul-01	27
Aug-01	33
Sep-01	35
Oct-01	16
Nov-01	10
Dec-01	2
Jan-02	4
Feb-02	8
Mar-02	5
Apr-02	4
May-02	7



Checklist #4 - Unbundled Loop - ISDN Capable Repair

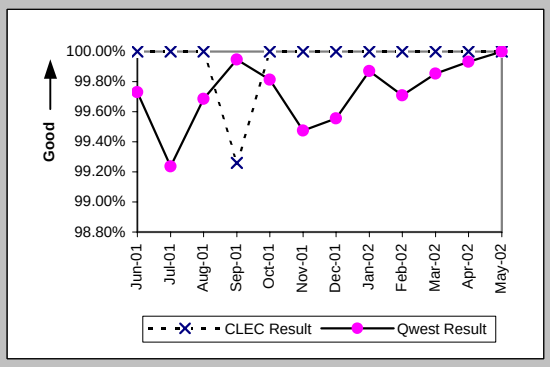
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	242	245	98.78%	11.00%	2173	2203	98.64%	-0.18	-1.11
Jul-01	234	237	98.73%	11.18%	2160	2212	97.65%	-1.05	-1.64
Aug-01	194	196	98.98%	10.05%	2496	2524	98.89%	-0.11	-1.07
Sep-01	129	134	96.27%	18.95%	1819	1835	99.13%	2.5	0.52
Oct-01	182	184	98.91%	10.37%	2106	2122	99.25%	0.52	-0.68
Nov-01	167	167	100.00%	0.00%	1678	1698	98.82%	-1.35	-1.82
Dec-01	121	121	100.00%	0.00%	1316	1338	98.36%	-1.36	-1.83
Jan-02	120	122	98.36%	12.70%	1517	1526	99.41%	1.21	-0.26
Feb-02	106	106	100.00%	0.00%	1347	1356	99.34%	-0.81	-1.49
Mar-02	145	145	100.00%	0.00%	1356	1360	99.71%	-0.62	-1.38
Apr-02	169	169	100.00%	0.00%	1433	1439	99.58%	-0.8	-1.48
May-02	182	183	99.45%	7.37%	1404	1411	99.50%	0.13	-0.92



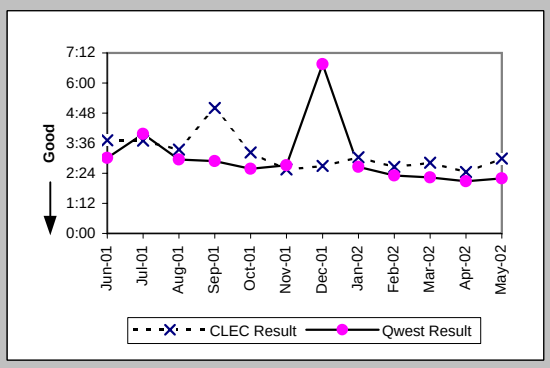
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	249	249	100.00%	0.00%	2218	2224	99.73%	-0.78	-1.47
Jul-01	241	241	100.00%	0.00%	2208	2225	99.24%	-1.29	-1.79
Aug-01	200	200	100.00%	0.00%	2525	2533	99.68%	-0.77	-1.47
Sep-01	134	135	99.26%	8.57%	1848	1849	99.95%	1.54	-0.06
Oct-01	188	188	100.00%	0.00%	2135	2139	99.81%	-0.57	-1.35
Nov-01	177	177	100.00%	0.00%	1703	1712	99.47%	-0.92	-1.56
Dec-01	123	123	100.00%	0.00%	1344	1350	99.56%	-0.71	-1.43
Jan-02	123	123	100.00%	0.00%	1544	1546	99.87%	-0.38	-1.23
Feb-02	114	114	100.00%	0.00%	1364	1368	99.71%	-0.56	-1.34
Mar-02	147	147	100.00%	0.00%	1370	1372	99.85%	-0.44	-1.27
Apr-02	177	177	100.00%	0.00%	1456	1457	99.93%	-0.33	-1.2
May-02	190	190	100.00%	0.00%	1424	1424	100.00%	N/A	N/A



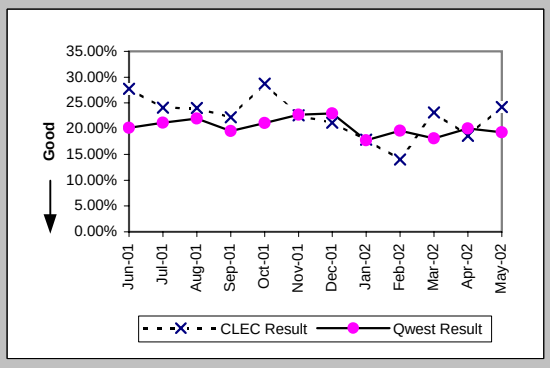
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	926:32	249	3:43	4:43	6692:03	2224	3:01	1.74	0.06
Jul-01	892:08	241	3:42	5:09	8815:20	2225	3:58	-0.24	-1.15
Aug-01	669:08	200	3:21	4:38	7459:51	2533	2:57	0.66	-0.6
Sep-01	675:01	135	5:00	11:31	5331:35	1849	2:53	4.86	1.95
Oct-01	608:22	188	3:14	4:19	5534:52	2139	2:35	1.53	-0.07
Nov-01	452:45	177	2:33	2:26	4650:52	1712	2:43	-0.3	-1.18
Dec-01	332:53	123	2:42	2:49	9122:46	1350	6:45	-0.4	-1.24
Jan-02	372:24	123	3:02	3:53	4100:56	1546	2:39	0.3	-0.82
Feb-02	302:40	114	2:39	2:57	3175:42	1368	2:19	0.52	-0.68
Mar-02	414:30	147	2:49	2:42	3054:34	1372	2:14	1.39	-0.15
Apr-02	434:38	177	2:27	2:31	3037:42	1457	2:05	1.32	-0.2
May-02	567:20	190	2:59	3:27	3122:43	1424	2:12	2.82	0.71



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

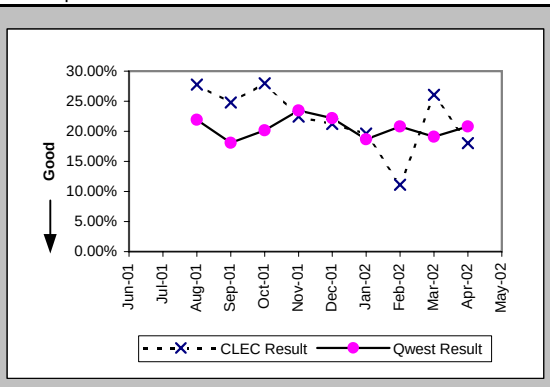
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	69	249	27.71%	44.76%	448	2224	20.14%	2.71	0.65
Jul-01	58	241	24.07%	42.75%	471	2226	21.16%	1.04	-0.37
Aug-01	48	200	24.00%	42.71%	558	2537	21.99%	0.66	-0.6
Sep-01	30	135	22.22%	41.57%	362	1852	19.55%	0.76	-0.54
Oct-01	54	188	28.72%	45.25%	451	2140	21.07%	2.37	0.44
Nov-01	40	177	22.60%	41.82%	389	1714	22.70%	-0.03	-1.02
Dec-01	26	123	21.14%	40.83%	310	1350	22.96%	-0.46	-1.28
Jan-02	22	123	17.89%	38.32%	274	1546	17.72%	0.06	-0.96
Feb-02	16	114	14.04%	34.74%	268	1368	19.59%	-1.44	-1.87
Mar-02	34	147	23.13%	42.17%	249	1373	18.14%	1.45	-0.12
Apr-02	33	177	18.64%	38.95%	292	1458	20.03%	-0.43	-1.26
May-02	46	190	24.21%	42.84%	275	1424	19.31%	1.57	-0.05



Checklist #4 - Unbundled Loop - ISDN Capable Repair

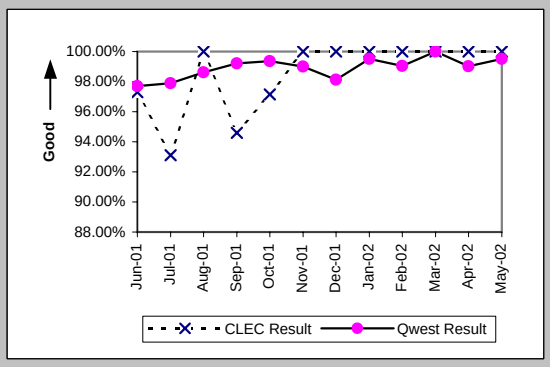
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	43	155	27.74%	44.77%	270	1231	21.93%	1.6	-0.02
Sep-01	28	113	24.78%	43.17%	166	919	18.06%	1.68	0.02
Oct-01	42	150	28.00%	44.90%	220	1090	20.18%	2.14	0.3
Nov-01	31	138	22.46%	41.73%	212	904	23.45%	-0.26	-1.16
Dec-01	21	99	21.21%	40.88%	153	690	22.17%	-0.22	-1.13
Jan-02	21	107	19.63%	39.72%	154	824	18.69%	0.25	-0.85
Feb-02	10	90	11.11%	31.43%	147	707	20.79%	-2.13	-2.3
Mar-02	30	115	26.09%	43.91%	131	686	19.10%	1.69	0.03
Apr-02	26	144	18.06%	38.47%	157	755	20.79%	-0.74	-1.45
May-02									



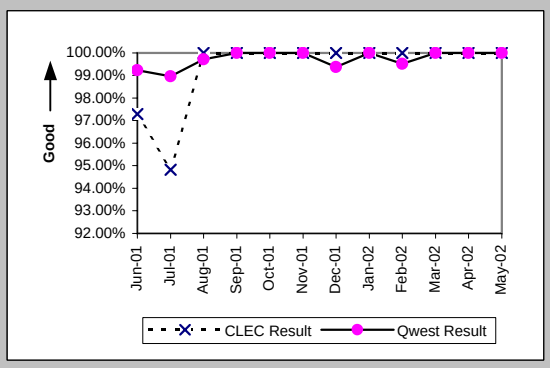
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	36	37	97.30%	16.22%	256	262	97.71%	0.18	-0.89
Jul-01	54	58	93.10%	25.34%	279	285	97.89%	1.75	0.07
Aug-01	30	30	100.00%	0.00%	355	360	98.61%	-0.62	-1.38
Sep-01	35	37	94.59%	22.61%	255	257	99.22%	1.77	0.08
Oct-01	34	35	97.14%	16.66%	311	313	99.36%	1.05	-0.36
Nov-01	27	27	100.00%	0.00%	199	201	99.01%	-0.49	-1.3
Dec-01	21	21	100.00%	0.00%	158	161	98.14%	-0.59	-1.36
Jan-02	23	23	100.00%	0.00%	203	204	99.51%	-0.32	-1.19
Feb-02	15	15	100.00%	0.00%	207	209	99.04%	-0.37	-1.22
Mar-02	18	18	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	29	29	100.00%	0.00%	203	205	99.02%	-0.5	-1.3
May-02	49	49	100.00%	0.00%	203	204	99.51%	-0.44	-1.27



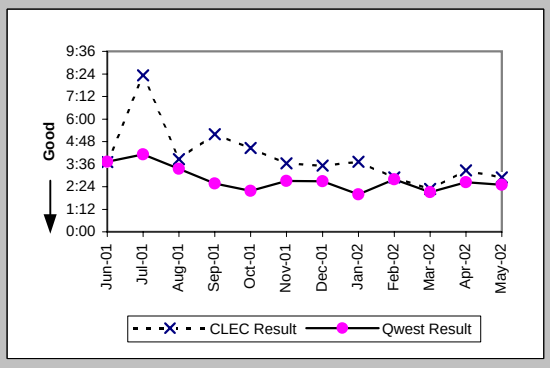
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	36	37	97.30%	16.22%	261	263	99.24%	0.9	-0.45
Jul-01	55	58	94.83%	22.15%	288	291	98.97%	1.84	0.12
Aug-01	30	30	100.00%	0.00%	359	360	99.72%	-0.28	-1.17
Sep-01	37	37	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	36	36	100.00%	0.00%	313	313	100.00%	N/A	N/A
Nov-01	27	27	100.00%	0.00%	202	202	100.00%	N/A	N/A
Dec-01	21	21	100.00%	0.00%	161	162	99.38%	-0.34	-1.21
Jan-02	23	23	100.00%	0.00%	207	207	100.00%	N/A	N/A
Feb-02	15	15	100.00%	0.00%	209	210	99.52%	-0.26	-1.16
Mar-02	18	18	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	29	29	100.00%	0.00%	206	206	100.00%	N/A	N/A
May-02	49	49	100.00%	0.00%	205	205	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

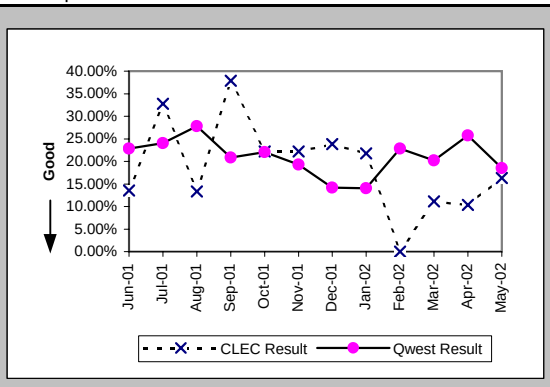
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	137:35	37	3:43	8:35	982:24	263	3:44	-0.01	-1.01
Jul-01	482:26	58	8:19	19:33	1197:06	291	4:07	1.73	0.05
Aug-01	116:14	30	3:52	4:48	1207:58	360	3:21	1.1	-0.33
Sep-01	191:39	37	5:11	7:24	663:52	259	2:34	2.14	0.3
Oct-01	160:56	36	4:28	6:26	683:07	313	2:11	1.26	-0.23
Nov-01	98:25	27	3:39	3:50	544:07	202	2:42	0.75	-0.55
Dec-01	73:58	21	3:31	3:04	435:39	162	2:41	0.76	-0.54
Jan-02	86:01	23	3:44	3:36	413:49	207	2:00	1.65	0.01
Feb-02	43:23	15	2:54	2:17	589:09	210	2:48	0.82	-0.5
Mar-02	41:02	18	2:17	1:41	417:39	198	2:07	0.37	-0.78
Apr-02	94:49	29	3:16	2:23	541:33	206	2:38	0.77	-0.53
May-02	141:49	49	2:54	2:58	512:46	205	2:30	0.65	-0.6



Checklist #4 - Unbundled Loop - ISDN Capable Repair

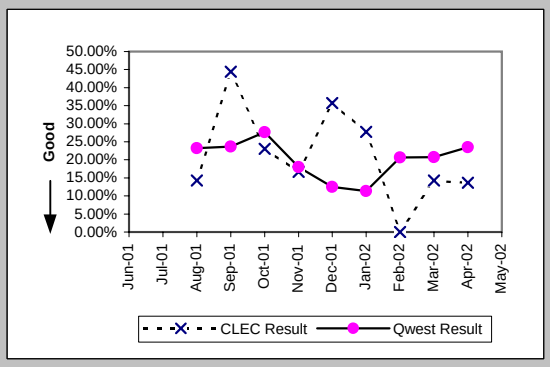
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	5	37	13.51%	34.19%	60	263	22.81%	-1.26	-1.77
Jul-01	19	58	32.76%	46.93%	70	291	24.06%	1.36	-0.17
Aug-01	4	30	13.33%	33.99%	100	360	27.78%	-1.7	-2.03
Sep-01	14	37	37.84%	48.50%	54	259	20.85%	2.17	0.32
Oct-01	8	36	22.22%	41.57%	69	313	22.04%	0.04	-0.97
Nov-01	6	27	22.22%	41.57%	39	202	19.31%	0.37	-0.77
Dec-01	5	21	23.81%	42.59%	23	162	14.20%	1.11	-0.33
Jan-02	5	23	21.74%	41.25%	29	207	14.01%	0.96	-0.42
Feb-02	0	15	0.00%	0.00%	48	210	22.86%	-2.04	-2.24
Mar-02	2	18	11.11%	31.43%	40	198	20.20%	-0.92	-1.56
Apr-02	3	29	10.34%	30.45%	53	206	25.73%	-1.77	-2.08
May-02	8	49	16.33%	36.96%	38	205	18.54%	-0.36	-1.22



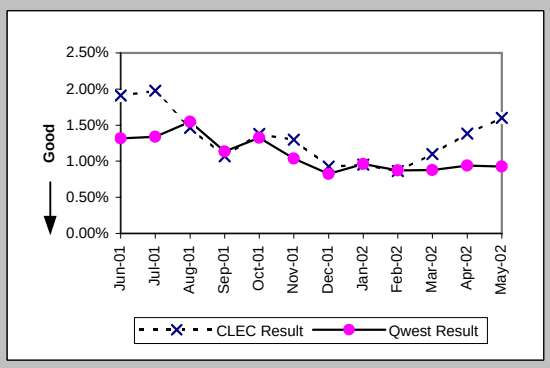
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	3	21	14.29%	34.99%	43	185	23.24%	-0.92	-1.56
Sep-01	12	27	44.44%	49.69%	26	110	23.64%	2.08	0.26
Oct-01	6	26	23.08%	42.13%	44	159	27.67%	-0.49	-1.3
Nov-01	4	24	16.67%	37.27%	16	89	17.98%	-0.15	-1.09
Dec-01	5	14	35.71%	47.92%	10	80	12.50%	1.97	0.2
Jan-02	5	18	27.78%	44.79%	10	88	11.36%	1.68	0.02
Feb-02	0	11	0.00%	0.00%	20	97	20.62%	-1.6	-1.97
Mar-02	2	14	14.29%	34.99%	23	111	20.72%	-0.56	-1.34
Apr-02	3	22	13.64%	34.32%	28	119	23.53%	-1	-1.61
May-02									



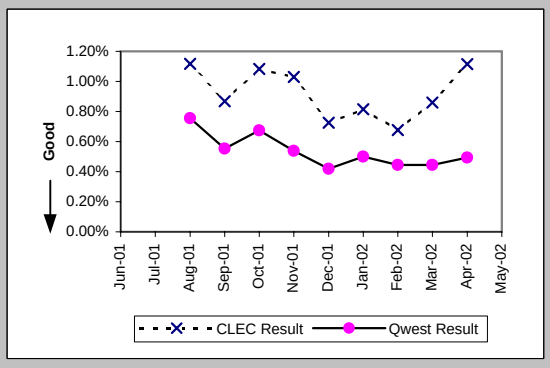
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	286	14984	1.91%	13.68%	2487	188686	1.32%	6.1	2.71
Jul-01	299	15122	1.98%	13.92%	2517	187909	1.34%	6.56	2.99
Aug-01	230	15745	1.46%	12.00%	2897	187280	1.55%	-0.84	-1.51
Sep-01	172	16122	1.07%	10.27%	2111	186329	1.13%	-0.76	-1.46
Oct-01	224	16264	1.38%	11.65%	2453	185014	1.33%	0.55	-0.67
Nov-01	204	15732	1.30%	11.31%	1916	184334	1.04%	3.05	0.86
Dec-01	144	15563	0.93%	9.57%	1512	183312	0.82%	1.33	-0.19
Jan-02	146	15344	0.95%	9.71%	1753	182572	0.96%	-0.11	-1.06
Feb-02	129	14942	0.86%	9.25%	1578	180684	0.87%	-0.13	-1.08
Mar-02	165	15006	1.10%	10.43%	1571	178951	0.88%	2.8	0.7
Apr-02	206	14889	1.38%	11.68%	1664	177337	0.94%	5.41	2.29
May-02	239	14951	1.60%	12.54%	1629	175766	0.93%	8.23	4



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

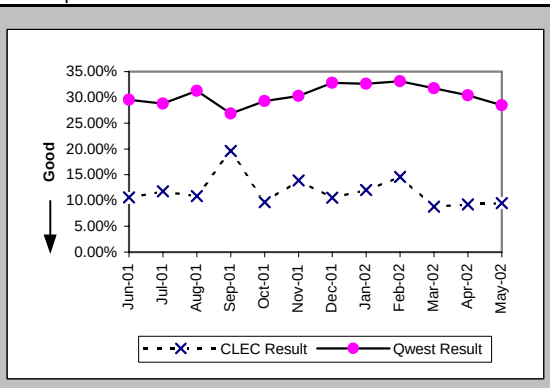
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	176	15745	1.12%	10.51%	1416	187280	0.76%	5.03	2.06
Sep-01	140	16122	0.87%	9.28%	1029	186329	0.55%	5.2	2.16
Oct-01	176	16264	1.08%	10.35%	1249	185014	0.68%	6.08	2.7
Nov-01	162	15732	1.03%	10.10%	993	184334	0.54%	8.08	3.91
Dec-01	113	15563	0.73%	8.49%	770	183312	0.42%	5.67	2.45
Jan-02	125	15344	0.81%	8.99%	912	182572	0.50%	5.32	2.23
Feb-02	101	14942	0.68%	8.19%	804	180684	0.45%	4.08	1.48
Mar-02	129	15006	0.86%	9.23%	797	178951	0.45%	7.32	3.45
Apr-02	166	14889	1.11%	10.50%	874	177337	0.49%	10.41	5.33
May-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

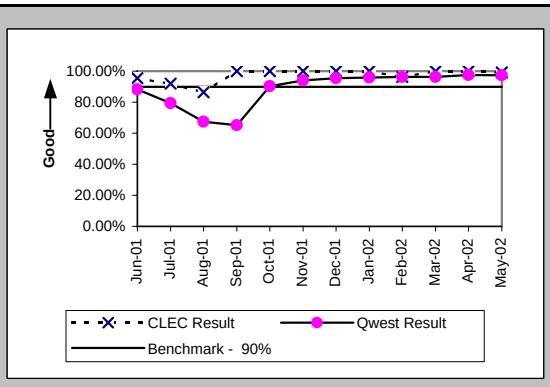
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	34	320	10.63%	30.82%	1043	3530	29.55%	-7.1	-5.32
Jul-01	40	339	11.80%	32.26%	1018	3535	28.80%	-6.6	-5.01
Aug-01	28	258	10.85%	31.10%	1318	4215	31.27%	-6.87	-5.17
Sep-01	42	214	19.63%	39.72%	775	2886	26.85%	-2.3	-2.4
Oct-01	24	248	9.68%	29.57%	1015	3468	29.27%	-6.55	-4.98
Nov-01	33	237	13.92%	34.62%	832	2748	30.28%	-5.26	-4.2
Dec-01	17	161	10.56%	30.73%	739	2251	32.83%	-5.81	-4.53
Jan-02	20	166	12.05%	32.55%	850	2603	32.65%	-5.49	-4.34
Feb-02	22	151	14.57%	35.28%	783	2361	33.16%	-4.71	-3.86
Mar-02	16	181	8.84%	28.39%	732	2303	31.78%	-6.38	-4.88
Apr-02	21	227	9.25%	28.97%	727	2391	30.41%	-6.62	-5.03
May-02	25	264	9.47%	29.28%	649	2278	28.49%	-6.48	-4.94



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

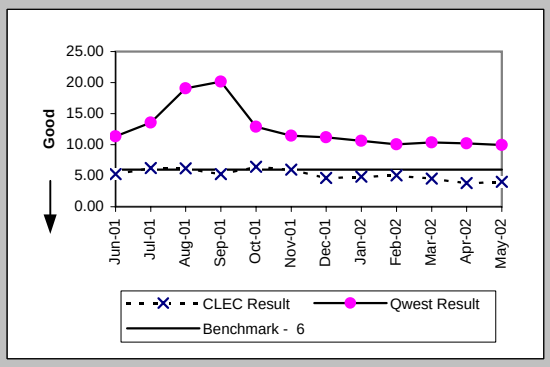
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	105	110	95.45%	20.83%	7464	8452	88.31%	-2.32	-2.41
Jul-01	79	86	91.86%	27.34%	4399	5545	79.33%	-2.85	-2.73
Aug-01	76	88	86.36%	34.32%	5838	8666	67.37%	-3.78	-3.3
Sep-01	23	23	100.00%	0.00%	6668	10246	65.08%	-3.51	-3.13
Oct-01	18	18	100.00%	0.00%	8634	9550	90.41%	-1.38	-1.84
Nov-01	6	6	100.00%	0.00%	7844	8339	94.06%	-0.62	-1.37
Dec-01	50	50	100.00%	0.00%	7962	8334	95.54%	-1.52	-1.93
Jan-02	35	35	100.00%	0.00%	7198	7504	95.92%	-1.22	-1.74
Feb-02	26	27	96.30%	18.89%	6501	6752	96.28%	0	-1
Mar-02	51	51	100.00%	0.00%	6287	6528	96.31%	-1.39	-1.85
Apr-02	124	124	100.00%	0.00%	6315	6479	97.47%	-1.78	-2.08
May-02	121	122	99.18%	9.02%	5763	5926	97.25%	-1.29	-1.78



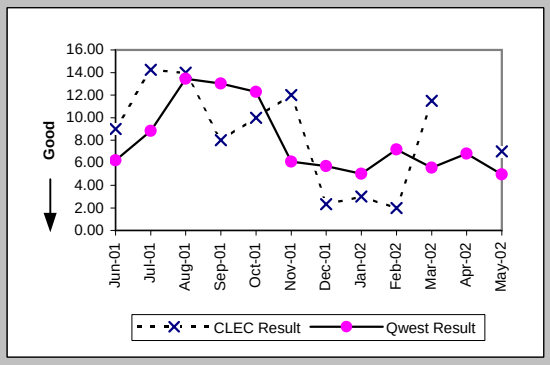
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	264	50	5.28	2.79	95586	8428	11.34	-7.63	-5.64
Jul-01	194	31	6.26	4.89	79631	5872	13.56	-4.96	-4.01
Aug-01	248	40	6.20	3.76	168952	8850	19.09	-6.01	-4.65
Sep-01	63	12	5.25	2.60	210922	10477	20.13	-3.46	-3.1
Oct-01	45	7	6.43	6.53	125246	9718	12.89	-1.83	-2.11
Nov-01	18	3	6.00	1.00	95740	8378	11.43	-1.51	-1.92
Dec-01	79	17	4.65	1.27	93474	8371	11.17	-4.88	-3.97
Jan-02	131	27	4.85	1.35	80622	7576	10.64	-4.01	-3.44
Feb-02	121	24	5.04	2.33	68387	6796	10.06	-4.81	-3.93
Mar-02	205	45	4.56	0.81	67971	6562	10.36	-7.9	-5.8
Apr-02	407	107	3.80	1.18	66622	6516	10.22	-18.68	-12.36
May-02	405	101	4.01	1.61	59224	5943	9.97	-17.08	-11.38



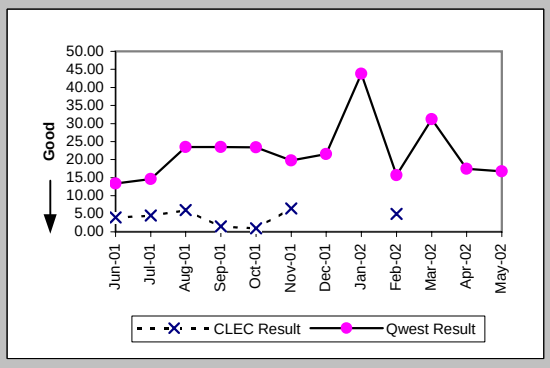
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	18	2	9.00	1.41	5158	830	6.21	2.33	0.41
Jul-01	57	4	14.25	4.19	7062	801	8.82	2.46	0.49
Aug-01	84	6	14.00	12.81	13155	978	13.45	1.88	0.14
Sep-01	24	3	8.00	2.65	17324	1332	13.01	-0.62	-1.38
Oct-01	10	1	10.00		7140	581	12.29	-0.17	-1.1
Nov-01	36	3	12.00	9.00	2340	383	6.11	2.01	0.22
Dec-01	7	3	2.33	2.31	1493	262	5.70	-0.53	-1.32
Jan-02	6	2	3.00	0.00	1193	238	5.01	-0.34	-1.21
Feb-02	4	2	2.00	0.00	1593	222	7.18	-0.48	-1.29
Mar-02	23	2	11.50	9.19	1223	220	5.56	1.17	-0.29
Apr-02					946	139	6.81		
May-02	14	2	7.00	0.00	715	144	4.97	0.75	-0.54



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

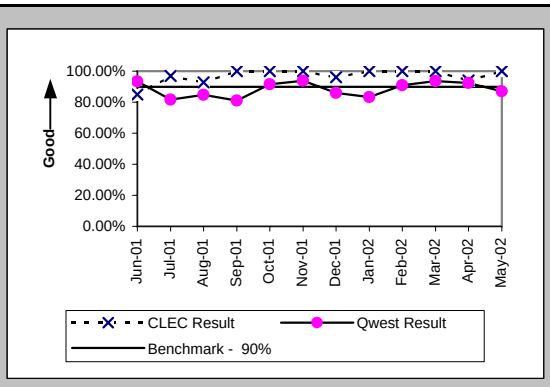
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	12	3	4.00	3.61	2121	158	13.42	-1.47	-1.89
Jul-01	18	4	4.50	2.38	7082	483	14.66	-2.62	-2.59
Aug-01	42	7	6.00	3.74	46025	1956	23.53	-4.21	-3.56
Sep-01	3	2	1.50	0.71	57457	2446	23.49	-2.32	-2.41
Oct-01	1	1	1.00		11644	497	23.43	-1.25	-1.76
Nov-01	13	2	6.50	0.71	2979	151	19.73	-0.89	-1.54
Dec-01					2304	107	21.53		
Jan-02					3108	71	43.77		
Feb-02	5	1	5.00		472	30	15.73	-0.48	-1.29
Mar-02					780	25	31.20		
Apr-02					594	34	17.47		
May-02					268	16	16.75		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

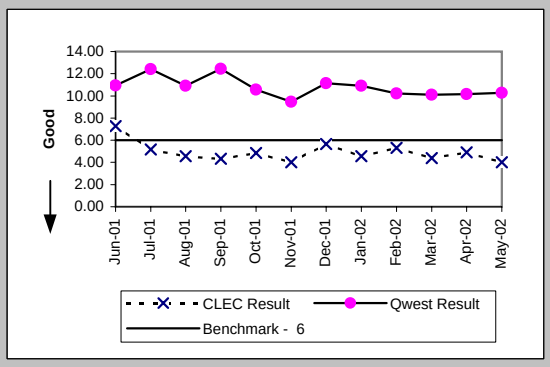
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	34	40	85.00%	35.71%	1455	1559	93.33%	1.85	0.12
Jul-01	31	32	96.88%	17.40%	147	180	81.67%	-2.05	-2.25
Aug-01	52	56	92.86%	25.75%	172	203	84.73%	-1.5	-1.91
Sep-01	27	27	100.00%	0.00%	102	126	80.95%	-2.29	-2.39
Oct-01	26	26	100.00%	0.00%	118	129	91.47%	-1.42	-1.86
Nov-01	16	16	100.00%	0.00%	105	112	93.75%	-0.97	-1.59
Dec-01	48	50	96.00%	19.60%	111	129	86.05%	-1.72	-2.05
Jan-02	46	46	100.00%	0.00%	109	131	83.21%	-2.62	-2.59
Feb-02	31	31	100.00%	0.00%	160	176	90.91%	-1.62	-1.99
Mar-02	68	68	100.00%	0.00%	149	159	93.71%	-1.79	-2.09
Apr-02	47	50	94.00%	23.75%	157	170	92.35%	-0.39	-1.23
May-02	12	12	100.00%	0.00%	133	153	86.93%	-1.29	-1.79



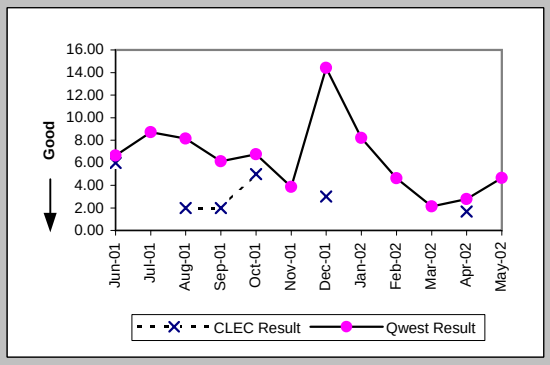
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	131	18	7.28	3.77	16974	1553	10.93	-3.11	-2.89
Jul-01	88	17	5.18	2.72	2318	187	12.40	-2.47	-2.5
Aug-01	150	33	4.55	1.66	2281	209	10.91	-4.86	-3.95
Sep-01	78	18	4.33	1.24	1619	130	12.45	-3.28	-3
Oct-01	68	14	4.86	1.51	1394	132	10.56	-2.99	-2.82
Nov-01	36	9	4.00	1.41	1069	113	9.46	-3.74	-3.27
Dec-01	164	29	5.66	2.36	1471	132	11.14	-2.02	-2.23
Jan-02	169	37	4.57	0.77	1473	135	10.91	-5.8	-4.53
Feb-02	117	22	5.32	1.94	1861	182	10.23	-4.71	-3.86
Mar-02	215	49	4.39	1.02	1615	160	10.09	-7.31	-5.45
Apr-02	191	39	4.90	1.33	1770	174	10.17	-8.9	-6.41
May-02	32	8	4.00	1.20	1633	159	10.27	-4.19	-3.55



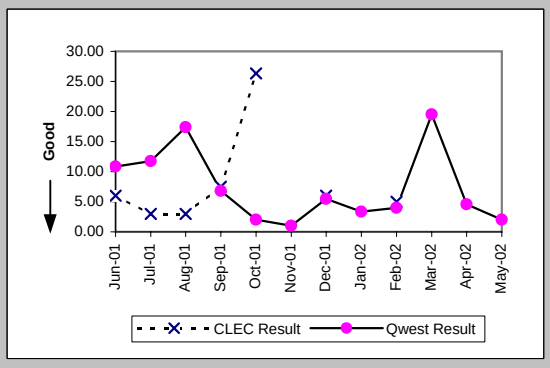
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	6	1	6.00		644	97	6.64	-0.05	-1.03
Jul-01					218	25	8.72		
Aug-01	6	3	2.00	0.00	252	31	8.13	-1.43	-1.87
Sep-01	2	1	2.00		135	22	6.14	-0.48	-1.29
Oct-01	20	4	5.00	8.00	81	12	6.75	-0.18	-1.11
Nov-01					27	7	3.86		
Dec-01	6	2	3.00	2.83	245	17	14.41	-0.47	-1.28
Jan-02					156	19	8.21		
Feb-02					60	13	4.62		
Mar-02					17	8	2.12		
Apr-02	5	3	1.67	1.15	25	9	2.78	-0.5	-1.3
May-02					93	20	4.65		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

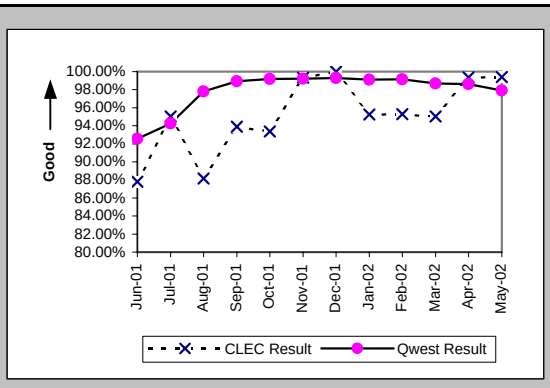
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	30	5	6.00	4.53	76	7	10.86	-0.99	-1.6
Jul-01	3	1	3.00		176	15	11.73	-1.36	-1.83
Aug-01	6	2	3.00	1.41	87	5	17.40	-2.17	-2.32
Sep-01	15	2	7.50	2.12	41	6	6.83	0.15	-0.91
Oct-01	79	3	26.33	38.80	4	2	2.00		
Nov-01					1	1	1.00		
Dec-01	6	1	6.00		11	2	5.50	-0.65	-1.39
Jan-02					10	3	3.33		
Feb-02	5	1	5.00		12	3	4.00	0.44	-0.73
Mar-02					39	2	19.50		
Apr-02					23	5	4.60		
May-02					2	1	2.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

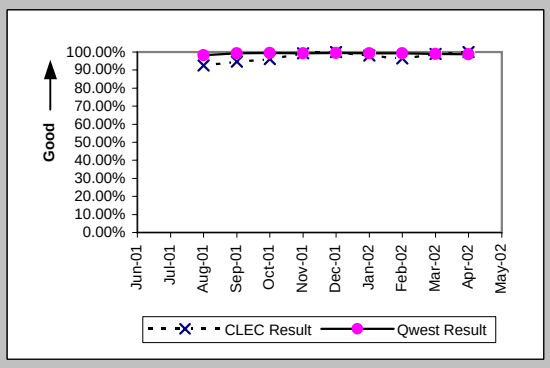
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	144	164	87.80%	32.72%	11945	12905	92.56%	2.15	0.31
Jul-01	134	141	95.04%	21.72%	8833	9372	94.25%	-0.4	-1.24
Aug-01	119	135	88.15%	32.32%	7397	7562	97.82%	5.35	2.25
Sep-01	123	131	93.89%	23.95%	9731	9834	98.95%	3.9	1.37
Oct-01	141	151	93.38%	24.87%	10146	10229	99.19%	4.94	2.01
Nov-01	145	146	99.32%	8.25%	9099	9171	99.21%	-0.14	-1.08
Dec-01	108	108	100.00%	0.00%	8436	8497	99.28%	-0.88	-1.53
Jan-02	100	105	95.24%	21.30%	8034	8107	99.10%	2.96	0.8
Feb-02	81	85	95.29%	21.18%	7284	7346	99.16%	2.72	0.65
Mar-02	96	101	95.05%	21.69%	6763	6852	98.70%	2.5	0.52
Apr-02	157	158	99.37%	7.93%	6614	6707	98.61%	-0.8	-1.49
May-02	162	163	99.39%	7.81%	6263	6396	97.92%	-1.3	-1.79



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

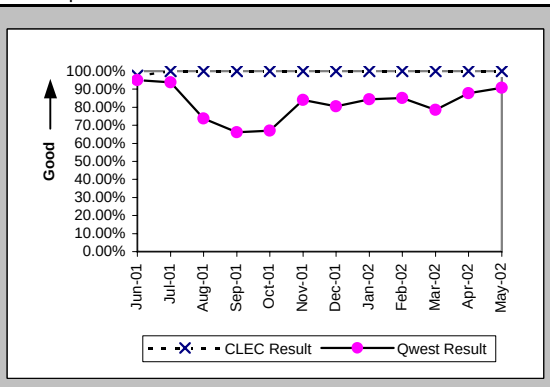
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	125	135	92.59%	26.19%	7429	7562	98.24%	3.72	1.26
Sep-01	124	131	94.66%	22.49%	9757	9834	99.22%	3.89	1.36
Oct-01	145	151	96.03%	19.53%	10170	10229	99.42%	3.6	1.19
Nov-01	145	146	99.32%	8.25%	9109	9171	99.32%	0.11	-0.93
Dec-01	108	108	100.00%	0.00%	8451	8497	99.46%	-0.76	-1.46
Jan-02	103	105	98.10%	13.67%	8048	8107	99.27%	1.23	-0.25
Feb-02	82	85	96.47%	18.45%	7293	7346	99.28%	2.22	0.35
Mar-02	100	101	99.01%	9.90%	6782	6852	98.98%	-0.03	-1.02
Apr-02	158	158	100.00%	0.00%	6629	6707	98.84%	-1.35	-1.82
May-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

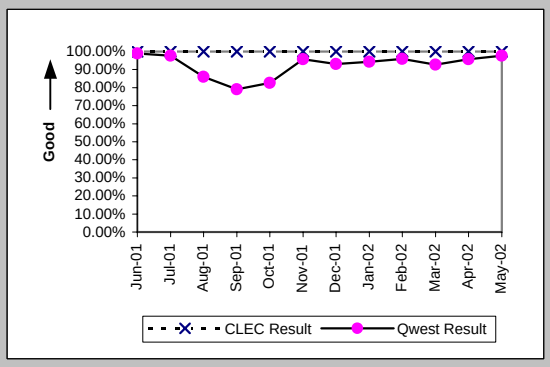
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	39	40	97.50%	15.61%	3840	4044	94.96%	-0.73	-1.44
Jul-01	30	30	100.00%	0.00%	3349	3572	93.76%	-1.41	-1.86
Aug-01	31	31	100.00%	0.00%	3690	5007	73.70%	-3.32	-3.02
Sep-01	20	20	100.00%	0.00%	2112	3195	66.10%	-3.19	-2.94
Oct-01	25	25	100.00%	0.00%	2097	3129	67.02%	-3.49	-3.12
Nov-01	13	13	100.00%	0.00%	1797	2138	84.05%	-1.57	-1.95
Dec-01	14	14	100.00%	0.00%	1692	2101	80.53%	-1.83	-2.11
Jan-02	18	18	100.00%	0.00%	2033	2409	84.39%	-1.82	-2.11
Feb-02	12	12	100.00%	0.00%	1278	1503	85.03%	-1.45	-1.88
Mar-02	14	14	100.00%	0.00%	1567	1994	78.59%	-1.95	-2.18
Apr-02	10	10	100.00%	0.00%	1773	2019	87.82%	-1.18	-1.71
May-02	15	15	100.00%	0.00%	2320	2555	90.80%	-1.23	-1.75



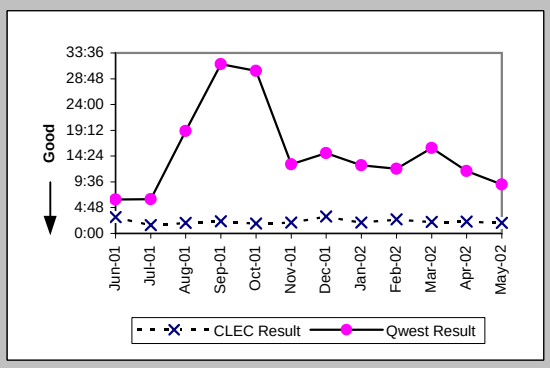
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	40	40	100.00%	0.00%	4001	4044	98.94%	-0.65	-1.4
Jul-01	32	32	100.00%	0.00%	3489	3572	97.68%	-0.87	-1.53
Aug-01	31	31	100.00%	0.00%	4309	5007	86.06%	-2.23	-2.36
Sep-01	20	20	100.00%	0.00%	2537	3205	79.16%	-2.29	-2.39
Oct-01	25	25	100.00%	0.00%	2627	3180	82.61%	-2.29	-2.39
Nov-01	13	13	100.00%	0.00%	2074	2167	95.71%	-0.76	-1.46
Dec-01	14	14	100.00%	0.00%	1979	2128	93.00%	-1.02	-1.62
Jan-02	18	18	100.00%	0.00%	2295	2435	94.25%	-1.04	-1.63
Feb-02	12	12	100.00%	0.00%	1454	1516	95.91%	-0.71	-1.43
Mar-02	14	14	100.00%	0.00%	1859	2005	92.72%	-1.04	-1.64
Apr-02	10	10	100.00%	0.00%	1938	2023	95.80%	-0.66	-1.4
May-02	15	15	100.00%	0.00%	2495	2556	97.61%	-0.6	-1.37



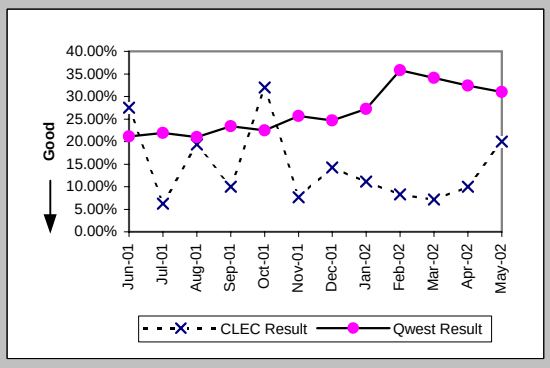
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	122:20	40	3:04	4:18	25534:59	4044	6:19	-1.69	-2.03
Jul-01	50:01	32	1:34	1:19	22866:01	3572	6:24	-1.84	-2.12
Aug-01	61:15	31	1:59	1:52	95574:34	5007	19:05	-2.84	-2.73
Sep-01	45:31	20	2:17	1:41	101056:09	3205	31:32	-2.43	-2.48
Oct-01	46:14	25	1:51	1:35	96178:58	3180	30:15	-2.74	-2.67
Nov-01	25:57	13	2:00	1:48	27832:37	2167	12:51	-2.05	-2.24
Dec-01	44:29	14	3:11	2:11	31761:54	2128	14:56	-1.84	-2.12
Jan-02	36:37	18	2:02	2:10	30856:09	2435	12:40	-1.96	-2.19
Feb-02	31:18	12	2:36	2:49	18272:38	1516	12:03	-1.82	-2.11
Mar-02	30:09	14	2:09	2:09	31930:57	2005	15:56	-2.05	-2.24
Apr-02	22:00	10	2:12	2:10	23525:46	2023	11:38	-1.46	-1.89
May-02	29:10	15	1:57	1:39	23277:18	2556	9:06	-1.67	-2.02



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

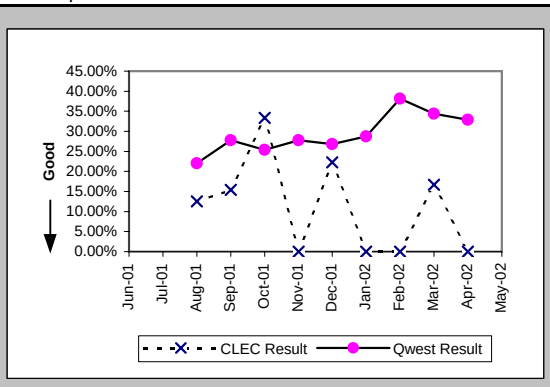
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	11	40	27.50%	44.65%	855	4044	21.14%	0.97	-0.41
Jul-01	2	32	6.25%	24.21%	783	3572	21.92%	-2.13	-2.3
Aug-01	6	31	19.35%	39.51%	1052	5007	21.01%	-0.23	-1.14
Sep-01	2	20	10.00%	30.00%	750	3205	23.40%	-1.41	-1.86
Oct-01	8	25	32.00%	46.65%	715	3180	22.48%	1.11	-0.33
Nov-01	1	13	7.69%	26.65%	556	2167	25.66%	-1.48	-1.9
Dec-01	2	14	14.29%	34.99%	525	2128	24.67%	-0.9	-1.55
Jan-02	2	18	11.11%	31.43%	663	2435	27.23%	-1.53	-1.93
Feb-02	1	12	8.33%	27.64%	543	1516	35.82%	-1.98	-2.2
Mar-02	1	14	7.14%	25.75%	684	2005	34.11%	-2.12	-2.29
Apr-02	1	10	10.00%	30.00%	656	2023	32.43%	-1.51	-1.92
May-02	3	15	20.00%	40.00%	793	2556	31.03%	-0.92	-1.56



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

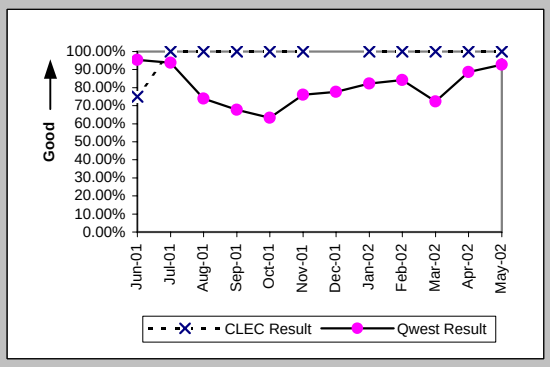
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	2	16	12.50%	33.07%	820	3718	22.05%	-0.92	-1.56
Sep-01	2	13	15.38%	36.08%	519	1871	27.74%	-0.99	-1.6
Oct-01	4	12	33.33%	47.14%	471	1856	25.38%	0.63	-0.62
Nov-01	0	4	0.00%	0.00%	403	1450	27.79%	-1.24	-1.75
Dec-01	2	9	22.22%	41.57%	366	1366	26.79%	-0.31	-1.19
Jan-02	0	7	0.00%	0.00%	457	1590	28.74%	-1.68	-2.02
Feb-02	0	6	0.00%	0.00%	413	1083	38.13%	-1.92	-2.17
Mar-02	1	6	16.67%	37.27%	488	1418	34.41%	-0.91	-1.56
Apr-02	0	5	0.00%	0.00%	447	1360	32.87%	-1.56	-1.95
May-02									



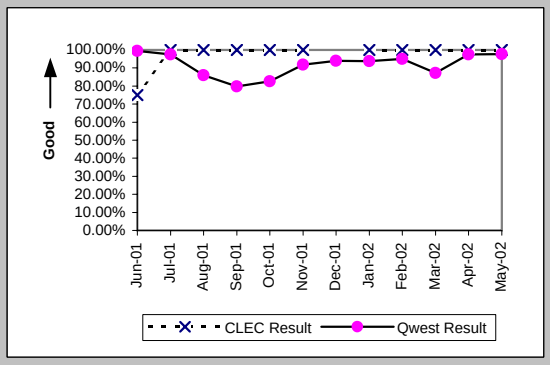
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	3	4	75.00%	43.30%	653	685	95.33%	1.32	-0.2
Jul-01	2	2	100.00%	0.00%	617	658	93.77%	-0.36	-1.22
Aug-01	14	14	100.00%	0.00%	609	824	73.91%	-2.2	-2.34
Sep-01	5	5	100.00%	0.00%	298	440	67.73%	-1.53	-1.93
Oct-01	3	3	100.00%	0.00%	322	509	63.26%	-1.32	-1.8
Nov-01	4	4	100.00%	0.00%	277	364	76.10%	-1.11	-1.68
Dec-01					271	349	77.65%		
Jan-02	4	4	100.00%	0.00%	329	400	82.25%	-0.92	-1.56
Feb-02	6	6	100.00%	0.00%	224	266	84.21%	-1.05	-1.64
Mar-02	5	5	100.00%	0.00%	230	318	72.33%	-1.37	-1.83
Apr-02	4	4	100.00%	0.00%	241	272	88.60%	-0.71	-1.43
May-02	6	6	100.00%	0.00%	417	450	92.67%	-0.68	-1.42



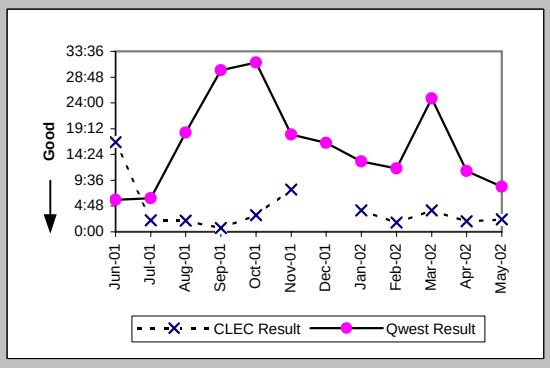
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	3	4	75.00%	43.30%	681	685	99.42%	2.23	0.35
Jul-01	2	2	100.00%	0.00%	642	658	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	0.00%	709	824	86.04%	-1.49	-1.91
Sep-01	5	5	100.00%	0.00%	351	440	79.77%	-1.12	-1.68
Oct-01	3	3	100.00%	0.00%	424	513	82.65%	-0.79	-1.48
Nov-01	4	4	100.00%	0.00%	341	371	91.91%	-0.59	-1.36
Dec-01					331	352	94.03%		
Jan-02	4	4	100.00%	0.00%	377	402	93.78%	-0.51	-1.31
Feb-02	6	6	100.00%	0.00%	253	266	95.11%	-0.55	-1.33
Mar-02	5	5	100.00%	0.00%	278	319	87.15%	-0.85	-1.52
Apr-02	4	4	100.00%	0.00%	266	273	97.44%	-0.32	-1.2
May-02	6	6	100.00%	0.00%	441	451	97.78%	-0.37	-1.22



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

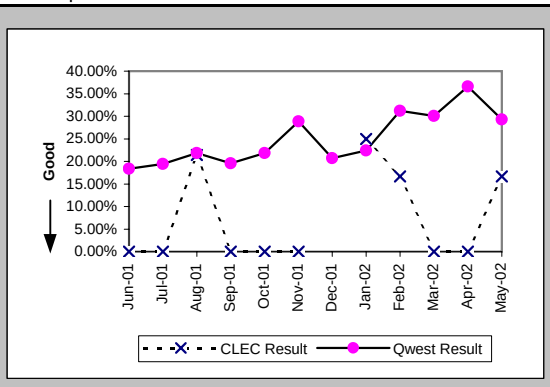
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	66:46	4	16:42	22:59	4070:00	685	5:56	2.2	0.34
Jul-01	4:15	2	2:08	0:11	4123:13	658	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	1:30	15226:27	824	18:29	-1.85	-2.12
Sep-01	3:40	5	0:44	0:32	13230:33	440	30:04	-1.3	-1.79
Oct-01	9:17	3	3:06	1:00	16161:33	513	31:30	-0.99	-1.6
Nov-01	31:29	4	7:52	9:55	6709:20	371	18:05	-0.59	-1.36
Dec-01					5820:23	352	16:32		
Jan-02	16:01	4	4:00	3:15	5278:36	402	13:08	-0.8	-1.49
Feb-02	10:30	6	1:45	1:06	3127:58	266	11:46	-1.39	-1.85
Mar-02	19:55	5	3:59	3:52	7933:22	319	24:52	-0.7	-1.42
Apr-02	7:55	4	1:59	0:56	3086:51	273	11:18	-1.24	-1.76
May-02	13:53	6	2:19	2:02	3794:22	451	8:25	-1.12	-1.68



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

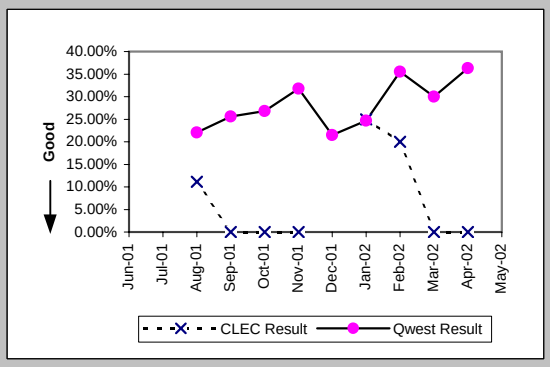
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	4	0.00%	0.00%	126	685	18.39%	-0.95	-1.58
Jul-01	0	2	0.00%	0.00%	128	658	19.45%	-0.69	-1.42
Aug-01	3	14	21.43%	41.03%	180	824	21.84%	-0.04	-1.02
Sep-01	0	5	0.00%	0.00%	86	440	19.55%	-1.1	-1.67
Oct-01	0	3	0.00%	0.00%	112	513	21.83%	-0.91	-1.55
Nov-01	0	4	0.00%	0.00%	107	371	28.84%	-1.27	-1.77
Dec-01					73	352	20.74%		
Jan-02	1	4	25.00%	43.30%	90	402	22.39%	0.16	-0.91
Feb-02	1	6	16.67%	37.27%	83	266	31.20%	-0.76	-1.46
Mar-02	0	5	0.00%	0.00%	96	319	30.09%	-1.46	-1.89
Apr-02	0	4	0.00%	0.00%	100	273	36.63%	-1.51	-1.92
May-02	1	6	16.67%	37.27%	132	451	29.27%	-0.67	-1.41



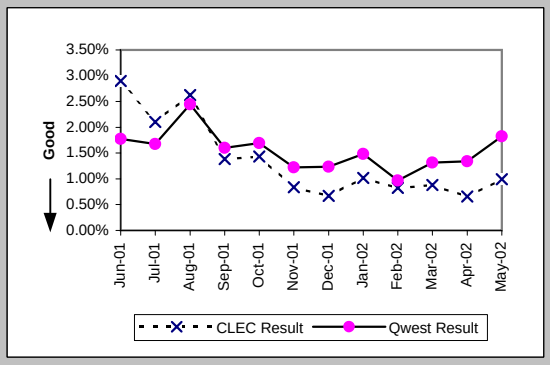
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	1	9	11.11%	31.43%	125	566	22.08%	-0.79	-1.48
Sep-01	0	3	0.00%	0.00%	63	246	25.61%	-1.01	-1.61
Oct-01	0	3	0.00%	0.00%	81	302	26.82%	-1.04	-1.63
Nov-01	0	3	0.00%	0.00%	69	217	31.80%	-1.17	-1.71
Dec-01					51	237	21.52%		
Jan-02	1	4	25.00%	43.30%	61	247	24.70%	0.05	-0.97
Feb-02	1	5	20.00%	40.00%	65	183	35.52%	-0.72	-1.43
Mar-02	0	3	0.00%	0.00%	66	220	30.00%	-1.13	-1.68
Apr-02	0	3	0.00%	0.00%	65	179	36.31%	-1.3	-1.79
May-02									



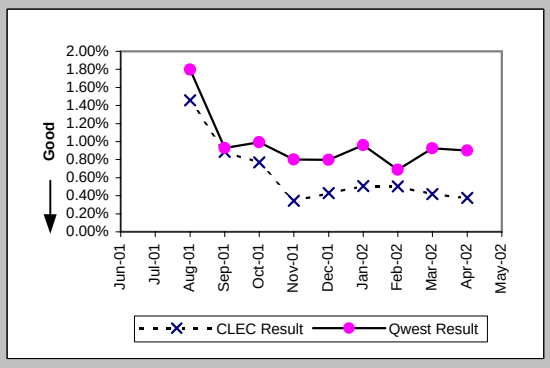
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	44	1517	2.90%	16.78%	4729	266282	1.78%	3.31	1.01
Jul-01	34	1615	2.11%	14.36%	4230	252102	1.68%	1.33	-0.19
Aug-01	45	1714	2.63%	15.99%	5831	238364	2.45%	0.48	-0.71
Sep-01	25	1807	1.38%	11.68%	3645	227625	1.60%	-0.73	-1.45
Oct-01	28	1953	1.43%	11.89%	3693	217706	1.70%	-0.89	-1.54
Nov-01	17	2029	0.84%	9.12%	2538	208053	1.22%	-1.56	-1.95
Dec-01	14	2096	0.67%	8.15%	2480	200987	1.23%	-2.34	-2.42
Jan-02	22	2167	1.02%	10.02%	2837	191123	1.48%	-1.8	-2.09
Feb-02	18	2185	0.82%	9.04%	1782	183565	0.97%	-0.7	-1.42
Mar-02	19	2150	0.88%	9.36%	2324	177040	1.31%	-1.74	-2.06
Apr-02	14	2128	0.66%	8.08%	2296	170937	1.34%	-2.73	-2.66
May-02	21	2109	1.00%	9.93%	3007	164670	1.83%	-2.83	-2.72



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

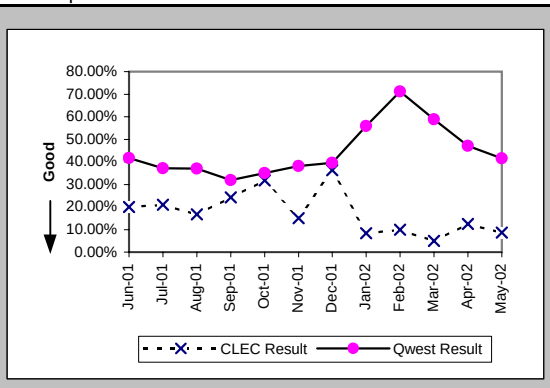
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	25	1714	1.46%	11.99%	4284	238364	1.80%	-1.05	-1.64
Sep-01	16	1807	0.89%	9.37%	2117	227625	0.93%	-0.2	-1.12
Oct-01	15	1953	0.77%	8.73%	2158	217706	0.99%	-0.99	-1.6
Nov-01	7	2029	0.35%	5.86%	1667	208053	0.80%	-2.29	-2.39
Dec-01	9	2096	0.43%	6.54%	1603	200987	0.80%	-1.89	-2.15
Jan-02	11	2167	0.51%	7.11%	1837	191123	0.96%	-2.15	-2.31
Feb-02	11	2185	0.50%	7.08%	1266	183565	0.69%	-1.05	-1.64
Mar-02	9	2150	0.42%	6.46%	1638	177040	0.93%	-2.44	-2.48
Apr-02	8	2128	0.38%	6.12%	1539	170937	0.90%	-2.55	-2.55
May-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

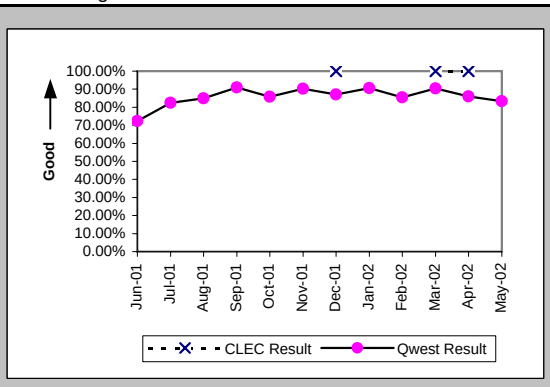
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	11	55	20.00%	40.00%	3373	8102	41.63%	-3.24	-2.97
Jul-01	9	43	20.93%	40.68%	2498	6728	37.13%	-2.19	-2.33
Aug-01	9	54	16.67%	37.27%	3429	9260	37.03%	-3.09	-2.88
Sep-01	8	33	24.24%	42.86%	1706	5351	31.88%	-0.94	-1.57
Oct-01	13	41	31.71%	46.53%	1992	5685	35.04%	-0.45	-1.27
Nov-01	3	20	15.00%	35.71%	1569	4107	38.20%	-2.13	-2.3
Dec-01	8	22	36.36%	48.10%	1622	4102	39.54%	-0.3	-1.18
Jan-02	2	24	8.33%	27.64%	3596	6433	55.90%	-4.68	-3.85
Feb-02	2	20	10.00%	30.00%	4407	6189	71.21%	-6.04	-4.67
Mar-02	1	20	5.00%	21.79%	3335	5659	58.93%	-4.89	-3.98
Apr-02	2	16	12.50%	33.07%	2041	4337	47.06%	-2.76	-2.68
May-02	2	23	8.70%	28.18%	2144	5151	41.62%	-3.2	-2.94



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

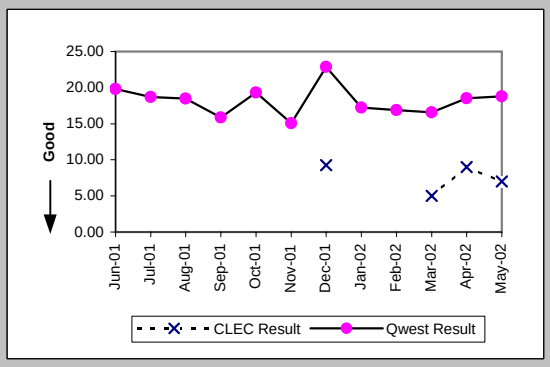
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					139	192	72.40%		
Jul-01					141	171	82.46%		
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01	1	1	100.00%	0.00%	141	162	87.04%	-0.38	-1.23
Jan-02					220	243	90.54%		
Feb-02					118	138	85.51%		
Mar-02	1	1	100.00%	0.00%	273	302	90.40%	-0.33	-1.2
Apr-02	1	1	100.00%	0.00%	189	220	85.91%	-0.4	-1.25
May-02					145	174	83.33%		



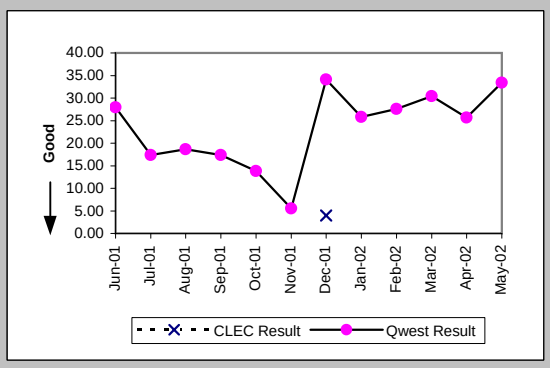
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					3745	189	19.81		
Jul-01					7591	406	18.70		
Aug-01					6486	351	18.48		
Sep-01					7901	498	15.87		
Oct-01					9329	483	19.31		
Nov-01					4724	313	15.09		
Dec-01	37	4	9.25	3.77	6202	271	22.89	-1.17	-1.71
Jan-02					7139	414	17.24		
Feb-02					4336	257	16.87		
Mar-02	5	1	5.00		7026	424	16.57	-0.67	-1.41
Apr-02	9	1	9.00		6947	375	18.53	-0.59	-1.36
May-02	7	1	7.00		6169	328	18.81	-0.62	-1.38



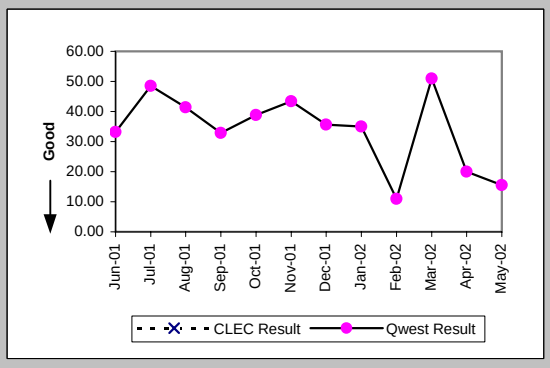
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1062	38	27.95		
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					892	161	5.54		
Dec-01	12	3	4.00	1.73	1295	38	34.08	-1.23	-1.75
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02					1643	54	30.43		
Apr-02					1231	48	25.65		
May-02					1604	48	33.42		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

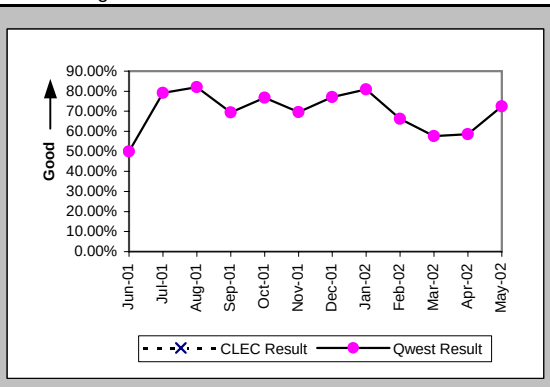
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					498	15	33.20		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02					11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

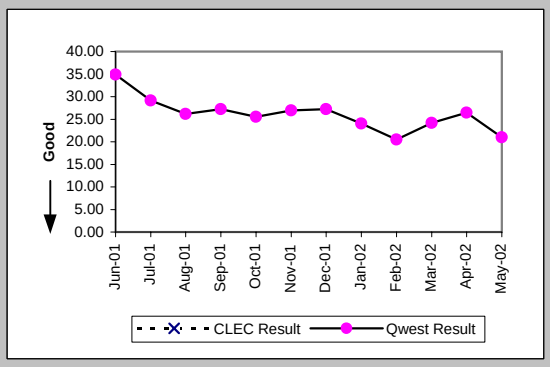
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					29	58	50.00%		
Jul-01					34	43	79.07%		
Aug-01					50	61	81.97%		
Sep-01					41	59	69.49%		
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01					64	83	77.11%		
Jan-02					68	84	80.95%		
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02					41	70	58.57%		
May-02					63	87	72.41%		



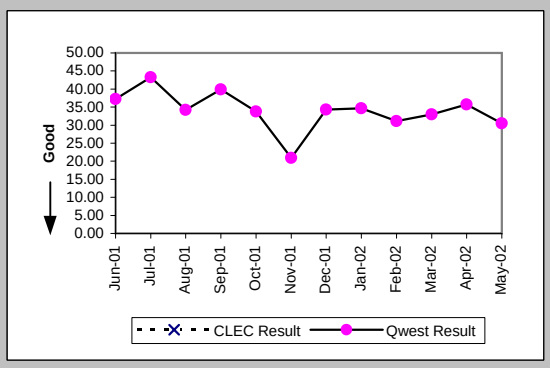
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2023	58	34.88		
Jul-01					4543	156	29.12		
Aug-01					3559	136	26.17		
Sep-01					3672	135	27.20		
Oct-01					5137	201	25.56		
Nov-01					4316	160	26.98		
Dec-01					3726	137	27.20		
Jan-02					3554	148	24.01		
Feb-02					2213	108	20.49		
Mar-02					3048	126	24.19		
Apr-02					3839	145	26.48		
May-02					3297	157	21.00		



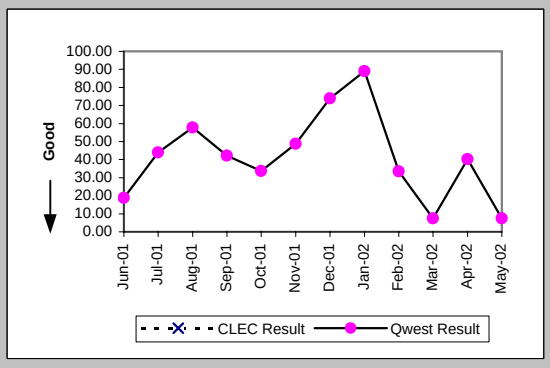
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					931	25	37.24		
Jul-01					2248	52	43.23		
Aug-01					1506	44	34.23		
Sep-01					1516	38	39.89		
Oct-01					2261	67	33.75		
Nov-01					1841	88	20.92		
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

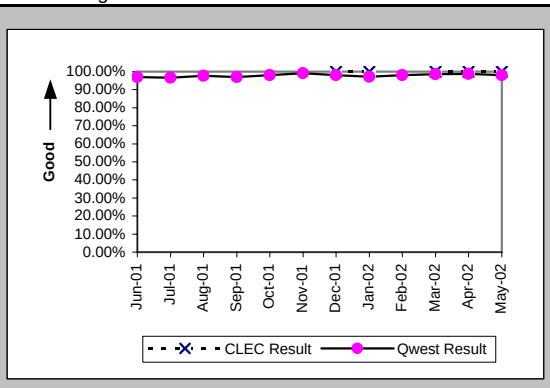
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					75	4	18.75		
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

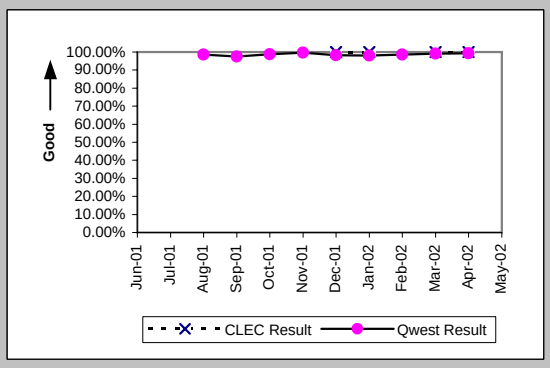
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					513	529	96.98%		
Jul-01					529	547	96.71%		
Aug-01					524	536	97.76%		
Sep-01					559	576	97.05%		
Oct-01					675	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01	2	2	100.00%	0.00%	445	454	98.02%	-0.2	-1.12
Jan-02	2	2	100.00%	0.00%	488	502	97.21%	-0.24	-1.15
Feb-02					467	476	98.11%		
Mar-02	1	1	100.00%	0.00%	460	467	98.50%	-0.12	-1.07
Apr-02	1	1	100.00%	0.00%	537	544	98.71%	-0.11	-1.07
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09



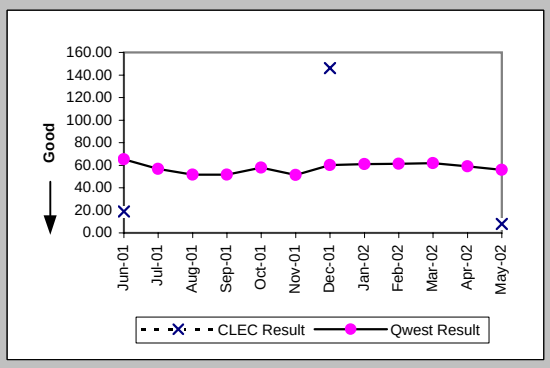
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					528	536	98.51%		
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01	2	2	100.00%	0.00%	446	454	98.24%	-0.19	-1.11
Jan-02	2	2	100.00%	0.00%	492	502	98.01%	-0.2	-1.12
Feb-02					469	476	98.53%		
Mar-02	1	1	100.00%	0.00%	463	467	99.14%	-0.09	-1.06
Apr-02	1	1	100.00%	0.00%	540	544	99.26%	-0.09	-1.05
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

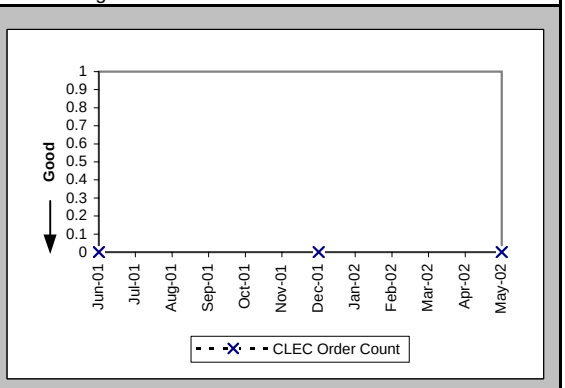
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	19	1	19.00		22204	341	65.11	-0.64	-1.39
Jul-01					12089	213	56.76		
Aug-01					12347	239	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01	146	1	146.00		10041	167	60.13	1.36	-0.17
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02					9604	155	61.96		
Apr-02					10246	174	58.89		
May-02	8	1	8.00		10730	192	55.89	-0.57	-1.35



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

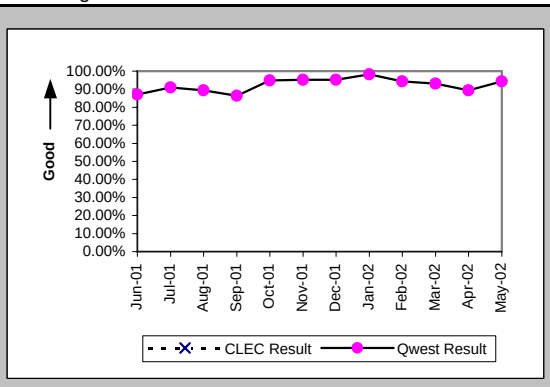
Date	CLEC Order Count
Jun-01	0
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

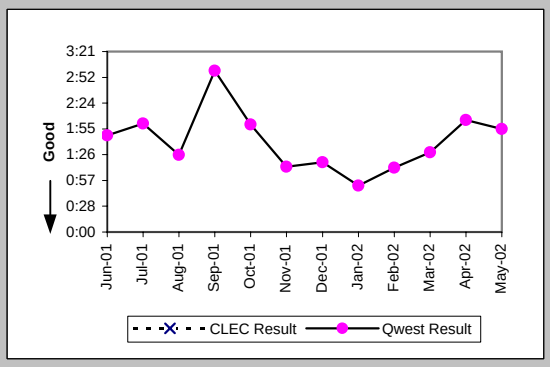
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					107	123	86.99%		
Jul-01					90	99	90.91%		
Aug-01					101	113	89.38%		
Sep-01					133	154	86.36%		
Oct-01					128	135	94.81%		
Nov-01					121	127	95.28%		
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		
Mar-02					95	102	93.14%		
Apr-02					101	113	89.38%		
May-02					100	106	94.34%		



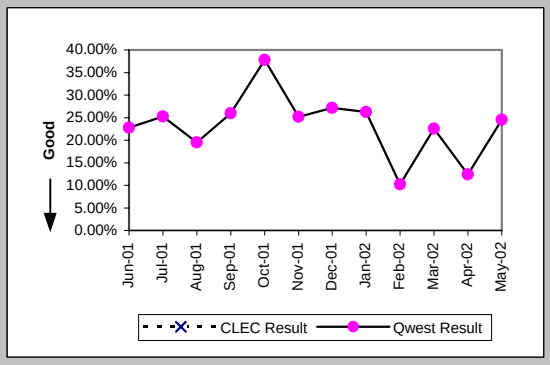
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					221:10	123	1:48		
Jul-01					199:17	99	2:01		
Aug-01					161:41	113	1:26		
Sep-01					461:47	154	3:00		
Oct-01					270:13	135	2:00		
Nov-01					154:42	127	1:13		
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		
Mar-02					151:40	102	1:29		
Apr-02					235:19	113	2:05		
May-02					202:45	106	1:55		



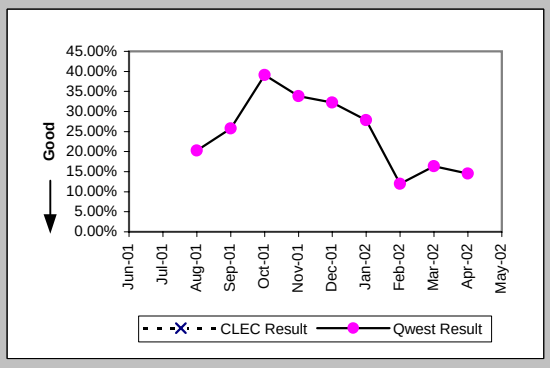
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					28	123	22.76%		
Jul-01					25	99	25.25%		
Aug-01					22	113	19.47%		
Sep-01					40	154	25.97%		
Oct-01					51	135	37.78%		
Nov-01					32	127	25.20%		
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		
Mar-02					23	102	22.55%		
Apr-02					14	113	12.39%		
May-02					26	106	24.53%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

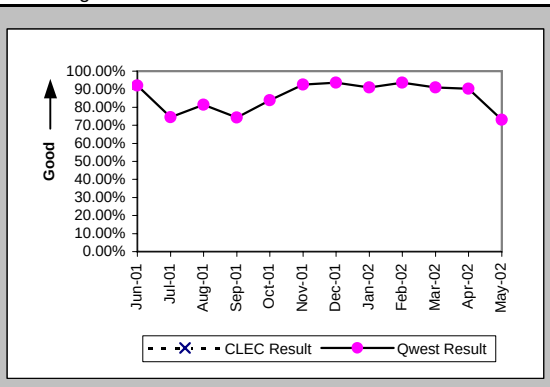
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					14	69	20.29%		
Sep-01					24	93	25.81%		
Oct-01					27	69	39.13%		
Nov-01					23	68	33.82%		
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02					6	50	12.00%		
Mar-02					9	55	16.36%		
Apr-02					9	62	14.52%		
May-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

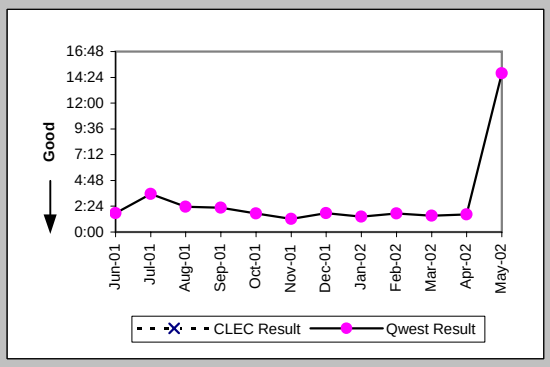
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					35	38	92.11%		
Jul-01					38	51	74.51%		
Aug-01					35	43	81.40%		
Sep-01					29	39	74.36%		
Oct-01					31	37	83.78%		
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		
Mar-02					30	33	90.91%		
Apr-02					37	41	90.24%		
May-02					27	37	72.97%		



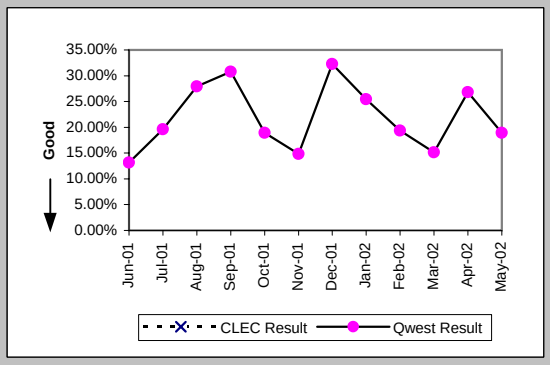
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					66:23	38	1:45		
Jul-01					180:02	51	3:32		
Aug-01					102:00	43	2:22		
Sep-01					87:29	39	2:15		
Oct-01					63:25	37	1:43		
Nov-01					33:26	27	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:16	31	1:43		
Mar-02					50:27	33	1:32		
Apr-02					66:52	41	1:38		
May-02					546:21	37	14:46		



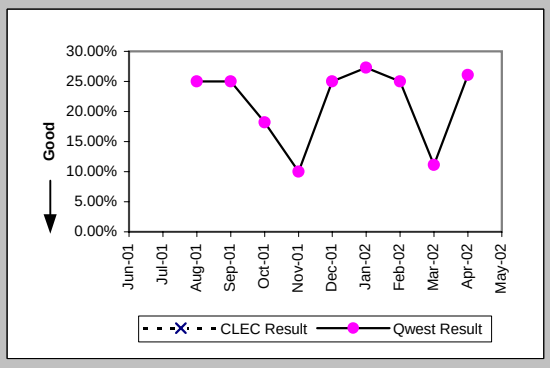
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					5	38	13.16%		
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		
Oct-01					7	37	18.92%		
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		
Mar-02					5	33	15.15%		
Apr-02					11	41	26.83%		
May-02					7	37	18.92%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

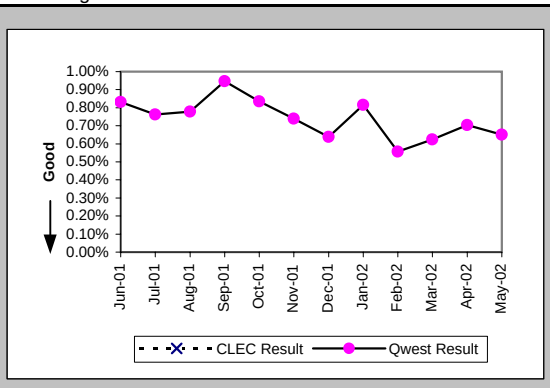
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02					5	20	25.00%		
Mar-02					2	18	11.11%		
Apr-02					6	23	26.09%		
May-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

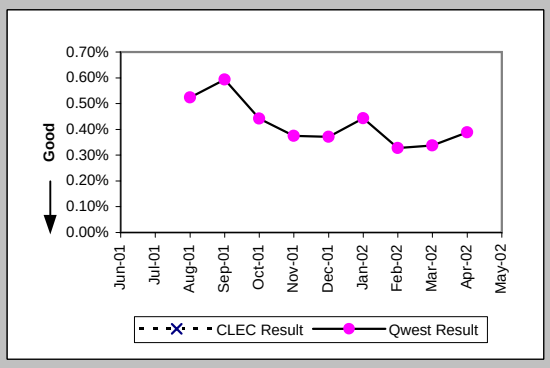
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					161	19342	0.83%		
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		
Jan-02					173	21223	0.82%		
Feb-02					119	21400	0.56%		
Mar-02					135	21641	0.62%		
Apr-02					154	21880	0.70%		
May-02					143	21962	0.65%		



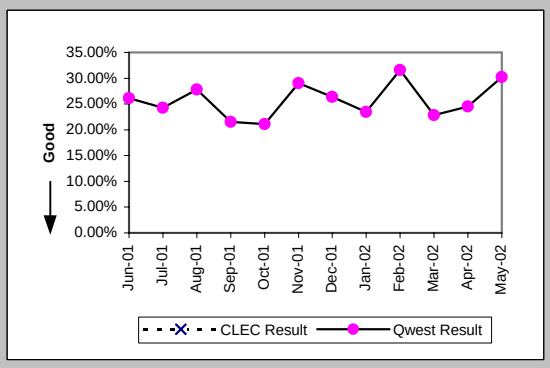
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01					78	21020	0.37%		
Jan-02					94	21223	0.44%		
Feb-02					70	21400	0.33%		
Mar-02					73	21641	0.34%		
Apr-02					85	21880	0.39%		
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

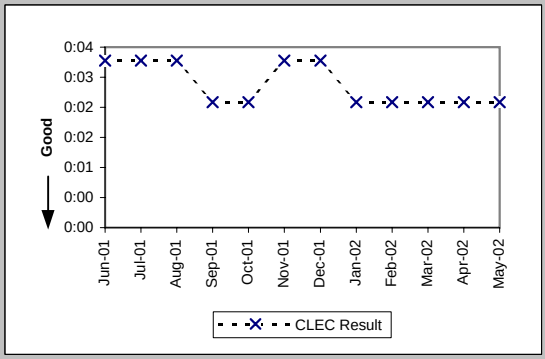
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		
Mar-02					40	175	22.86%		
Apr-02					50	204	24.51%		
May-02					62	205	30.24%		



Checklist #4 - Unbundled Loop Cutovers

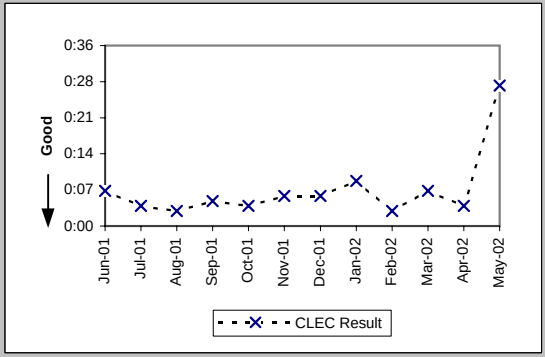
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03
Oct-01	1158:29	20448	0:03
Nov-01	1043:21	17336	0:04
Dec-01	1062:47	17775	0:04
Jan-02	607:17	10915	0:03
Feb-02	472:51	9335	0:03
Mar-02	429:27	7880	0:03
Apr-02	596:29	10912	0:03
May-02	455:32	9178	0:03



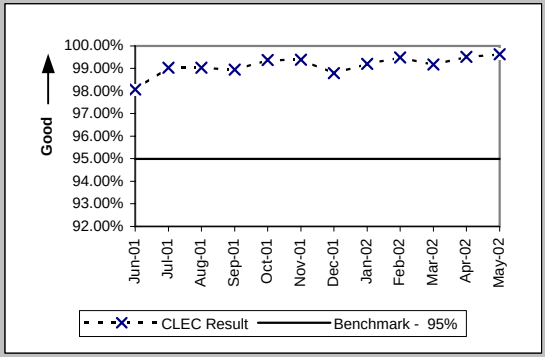
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05
Oct-01	3:21	55	0:04
Nov-01	4:35	49	0:06
Dec-01	4:39	50	0:06
Jan-02	7:13	47	0:09
Feb-02	3:23	60	0:03
Mar-02	4:22	37	0:07
Apr-02	1:20	20	0:04
May-02	7:59	17	0:28



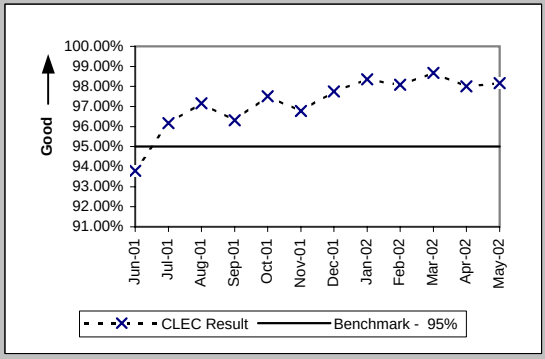
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%
Oct-01	7401	7447	99.38%
Nov-01	5889	5925	99.39%
Dec-01	6173	6248	98.80%
Jan-02	4270	4304	99.21%
Feb-02	3332	3349	99.49%
Mar-02	2871	2895	99.17%
Apr-02	4099	4119	99.51%
May-02	3477	3490	99.63%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

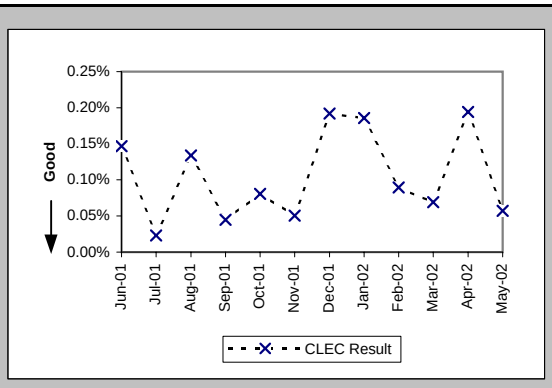
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%
Oct-01	1845	1892	97.52%
Nov-01	1171	1210	96.78%
Dec-01	1177	1204	97.76%
Jan-02	1194	1214	98.35%
Feb-02	976	995	98.09%
Mar-02	971	984	98.68%
Apr-02	937	956	98.01%
May-02	1016	1035	98.16%



Checklist #4 - Unbundled Loop Cutovers

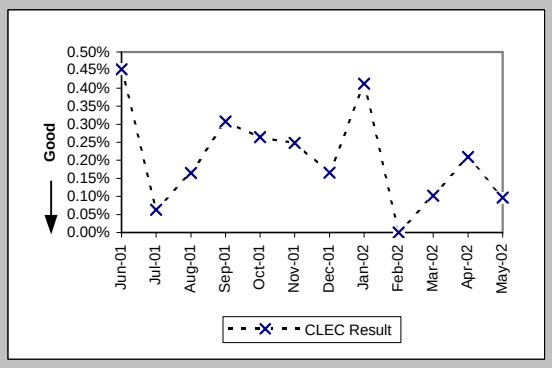
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	12	6248	0.19%
Jan-02	8	4304	0.19%
Feb-02	3	3349	0.09%
Mar-02	2	2895	0.07%
Apr-02	8	4119	0.19%
May-02	2	3490	0.06%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

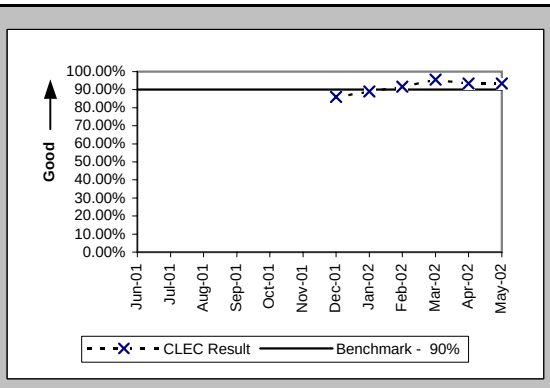
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%
Jan-02	5	1214	0.41%
Feb-02	0	995	0.00%
Mar-02	1	984	0.10%
Apr-02	2	956	0.21%
May-02	1	1035	0.10%



Checklist #4 - Unbundled Loop - Conditioned

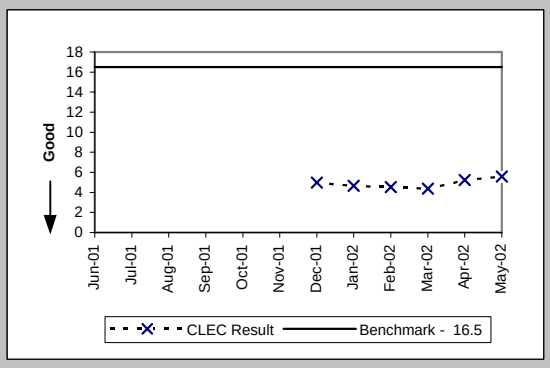
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	762	887	85.91%	34.79%
Jan-02	1021	1147	89.01%	31.27%
Feb-02	716	781	91.68%	27.62%
Mar-02	689	721	95.56%	20.59%
Apr-02	680	728	93.41%	24.82%
May-02	629	673	93.46%	24.72%



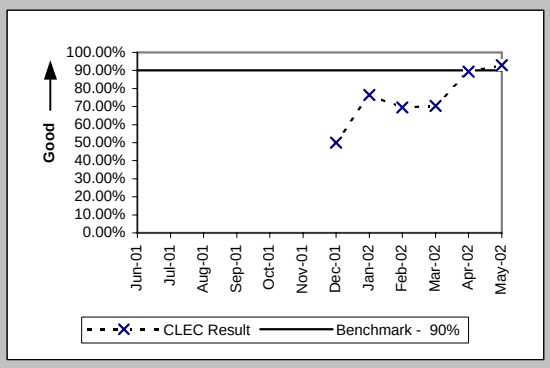
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	2635	529	4.98	3.72
Jan-02	4904	1050	4.67	4.15
Feb-02	3402	753	4.52	3.47
Mar-02	3065	703	4.36	3.33
Apr-02	3717	709	5.24	3.89
May-02	3599	643	5.60	3.78



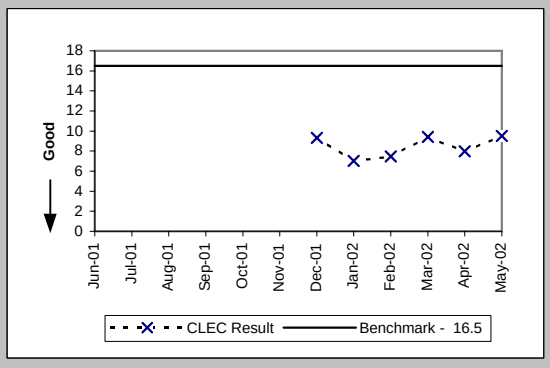
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	19	38	50.00%	50.00%
Jan-02	42	55	76.36%	42.48%
Feb-02	48	69	69.57%	46.01%
Mar-02	50	71	70.42%	45.64%
Apr-02	67	75	89.33%	30.87%
May-02	66	71	92.96%	25.59%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

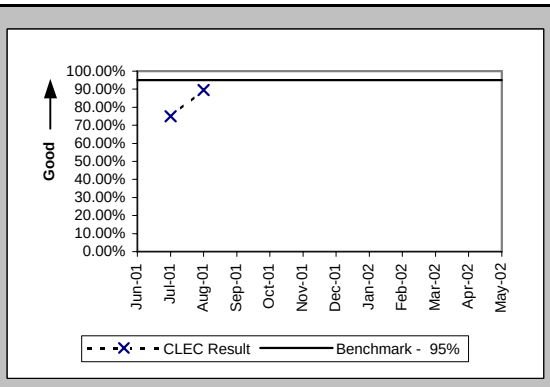
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	261	28	9.32	5.37
Jan-02	260	37	7.03	5.30
Feb-02	336	45	7.47	6.06
Mar-02	461	49	9.41	7.54
Apr-02	486	61	7.97	4.92
May-02	590	62	9.52	11.46



Checklist #4 - Line Sharing Installation

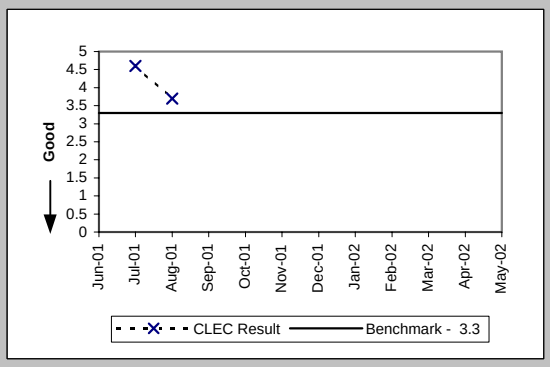
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	15	20	75.00%	43.30%
Aug-01	17	19	89.47%	30.69%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



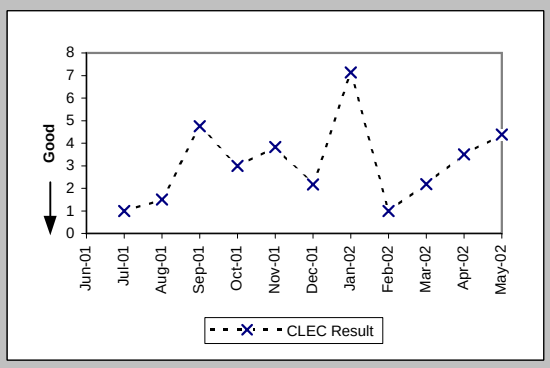
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	92	20	4.60	2.91
Aug-01	74	20	3.70	1.03
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



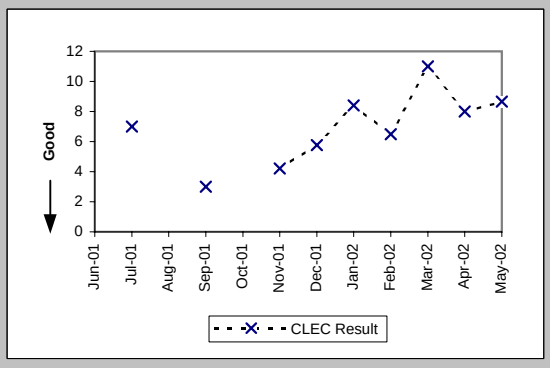
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	3	3	1.00	0.00
Aug-01	3	2	1.50	0.71
Sep-01	19	4	4.75	3.30
Oct-01	3	1	3.00	
Nov-01	23	6	3.83	3.49
Dec-01	13	6	2.17	2.04
Jan-02	107	15	7.13	7.20
Feb-02	5	5	1.00	0.00
Mar-02	24	11	2.18	1.40
Apr-02	28	8	3.50	3.07
May-02	35	8	4.38	6.25



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

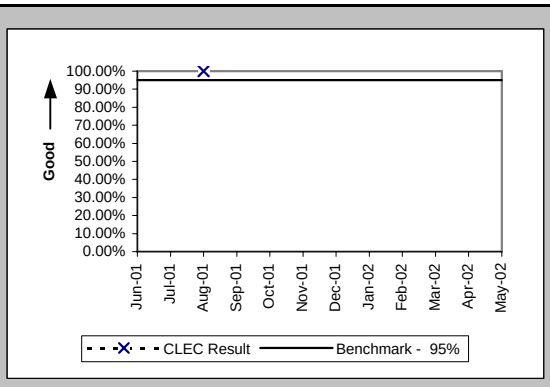
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				
Nov-01	59	14	4.21	4.21
Dec-01	98	17	5.76	5.41
Jan-02	143	17	8.41	7.22
Feb-02	13	2	6.50	7.78
Mar-02	11	1	11.00	
Apr-02	56	7	8.00	4.80
May-02	52	6	8.67	4.80



Checklist #4 - Line Sharing Installation

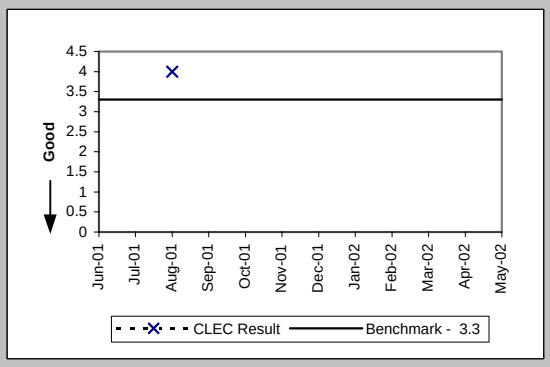
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



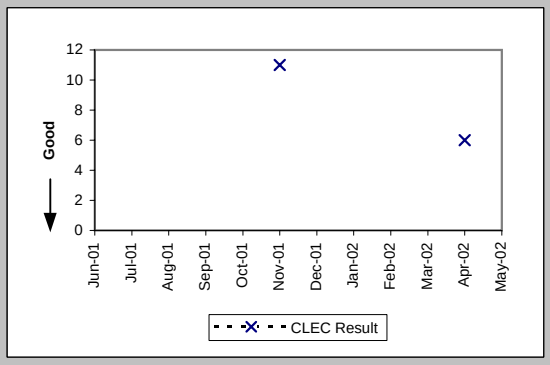
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	8	2	4.00	1.41
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



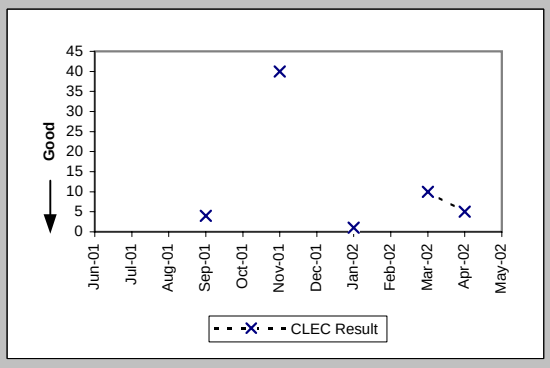
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	1	11.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	6	1	6.00	
May-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

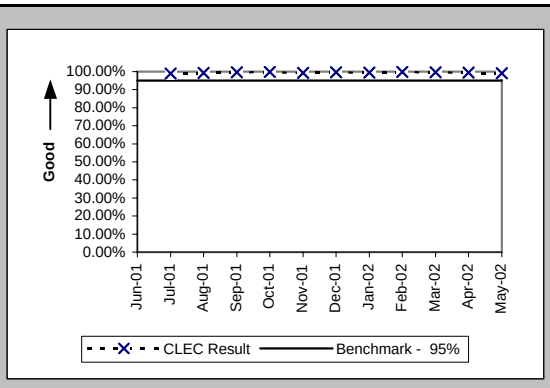
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01	40	1	40.00	
Dec-01				
Jan-02	1	1	1.00	
Feb-02				
Mar-02	10	1	10.00	
Apr-02	5	1	5.00	
May-02				



Checklist #4 - Line Sharing Installation

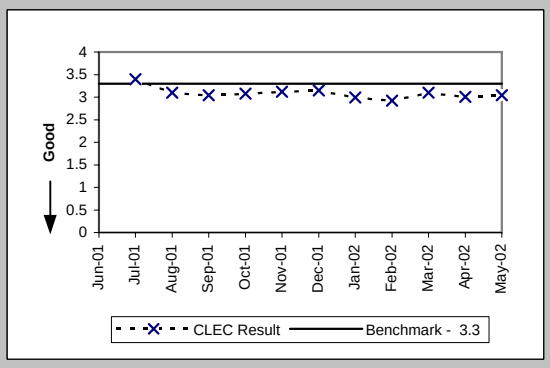
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	1377	1393	98.85%	10.66%
Aug-01	1322	1332	99.25%	8.63%
Sep-01	1129	1133	99.65%	5.93%
Oct-01	1281	1283	99.84%	3.95%
Nov-01	1089	1097	99.27%	8.51%
Dec-01	1356	1360	99.71%	5.42%
Jan-02	1554	1562	99.49%	7.14%
Feb-02	1186	1188	99.83%	4.10%
Mar-02	1071	1074	99.72%	5.28%
Apr-02	1135	1141	99.47%	7.23%
May-02	1031	1040	99.13%	9.26%



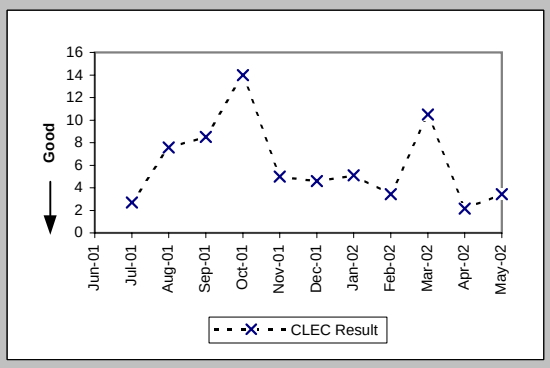
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	2219	653	3.40	1.23
Aug-01	2768	894	3.10	1.25
Sep-01	2390	787	3.04	0.51
Oct-01	3315	1077	3.08	0.52
Nov-01	2357	755	3.12	0.71
Dec-01	1869	594	3.15	0.86
Jan-02	4048	1355	2.99	0.77
Feb-02	3099	1060	2.92	0.34
Mar-02	2998	968	3.10	1.68
Apr-02	3137	1042	3.01	0.43
May-02	2745	903	3.04	0.73



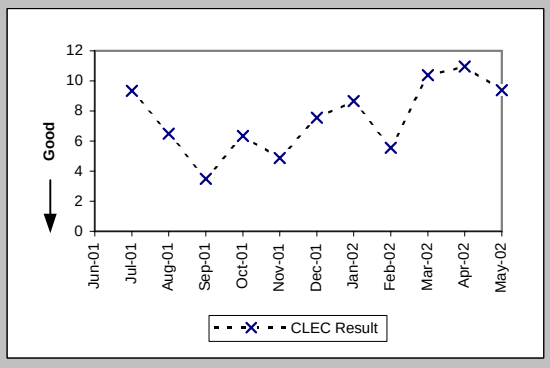
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	27	10	2.70	1.57
Aug-01	53	7	7.57	8.64
Sep-01	34	4	8.50	15.67
Oct-01	42	3	14.00	13.23
Nov-01	55	11	5.00	7.69
Dec-01	92	20	4.60	4.44
Jan-02	102	20	5.10	4.36
Feb-02	24	7	3.43	3.95
Mar-02	21	2	10.50	9.19
Apr-02	13	6	2.17	1.17
May-02	31	9	3.44	2.70



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

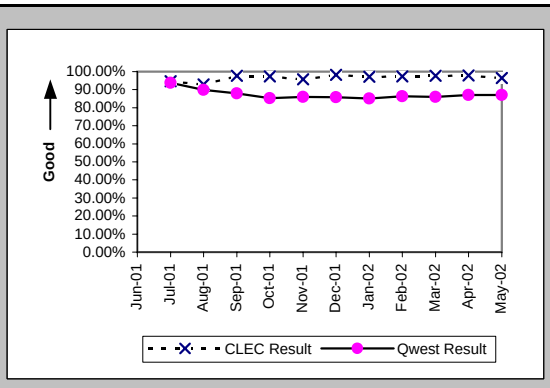
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	56	6	9.33	8.43
Aug-01	26	4	6.50	5.00
Sep-01	7	2	3.50	0.71
Oct-01	57	9	6.33	2.35
Nov-01	380	78	4.87	3.90
Dec-01	498	66	7.55	6.48
Jan-02	563	65	8.66	6.86
Feb-02	111	20	5.55	3.91
Mar-02	83	8	10.38	11.83
Apr-02	296	27	10.96	2.72
May-02	216	23	9.39	4.72



Checklist #4 - Line Sharing Installation

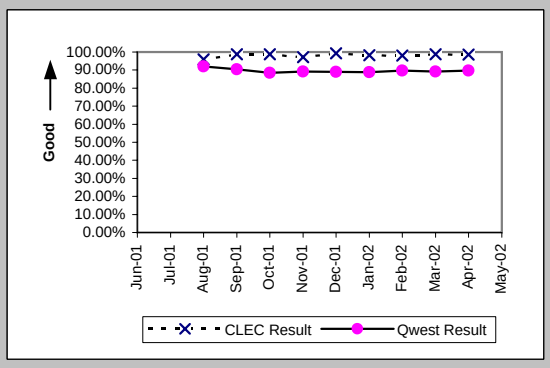
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	1315	1389	94.67%	22.46%	762605	812844	93.82%	-1.32	-1.8
Aug-01	1287	1384	92.99%	25.53%	491277	545987	89.98%	-3.73	-3.27
Sep-01	1235	1264	97.71%	14.97%	313188	356286	87.90%	-10.67	-7.49
Oct-01	1234	1268	97.32%	16.15%	272655	319858	85.24%	-12.1	-8.36
Nov-01	1420	1484	95.69%	20.31%	264829	307780	86.04%	-10.69	-7.5
Dec-01	1855	1889	98.20%	13.29%	230809	268981	85.81%	-15.38	-10.35
Jan-02	2337	2405	97.17%	16.58%	224878	264042	85.17%	-16.49	-11.02
Feb-02	2196	2256	97.34%	16.09%	228814	265128	86.30%	-15.18	-10.23
Mar-02	1763	1805	97.67%	15.08%	223975	260522	85.97%	-14.27	-9.67
Apr-02	1717	1754	97.89%	14.37%	235194	269913	87.14%	-13.41	-9.15
May-02	1622	1682	96.43%	18.55%	245039	281325	87.10%	-11.38	-7.92



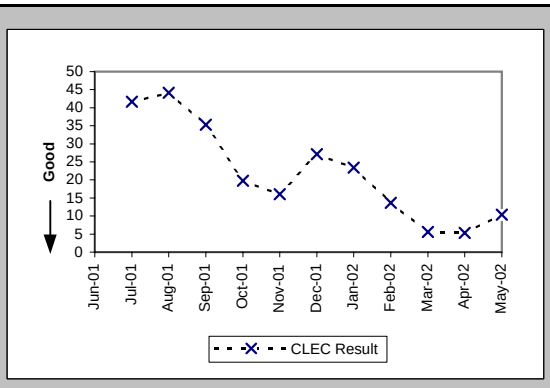
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1327	1384	95.88%	19.87%	502621	545987	92.06%	-5.25	-4.19
Sep-01	1248	1264	98.73%	11.18%	321988	356286	90.37%	-10.06	-7.12
Oct-01	1253	1268	98.82%	10.81%	283195	319858	88.54%	-11.47	-7.97
Nov-01	1442	1484	97.17%	16.58%	274419	307780	89.16%	-9.9	-7.02
Dec-01	1874	1889	99.21%	8.88%	239584	268981	89.07%	-14.07	-9.55
Jan-02	2364	2405	98.30%	12.95%	234394	264042	88.77%	-14.73	-9.95
Feb-02	2212	2256	98.05%	13.83%	237961	265128	89.75%	-12.94	-8.87
Mar-02	1782	1805	98.73%	11.22%	232566	260522	89.27%	-12.94	-8.86
Apr-02	1729	1754	98.57%	11.85%	242059	269913	89.68%	-12.21	-8.42
May-02									



Checklist #4 - Line Sharing Installation

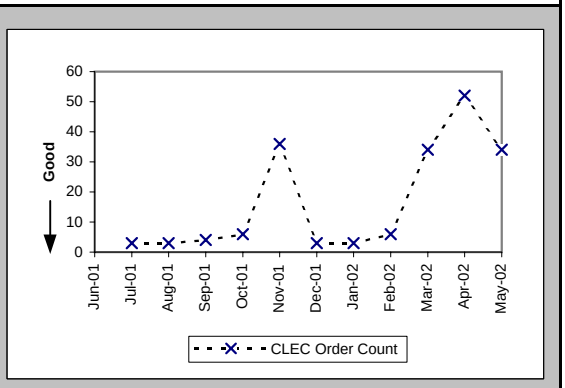
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	292	7	41.71	54.05
Aug-01	397	9	44.11	58.12
Sep-01	529	15	35.27	52.56
Oct-01	376	19	19.79	40.33
Nov-01	849	53	16.02	29.08
Dec-01	326	12	27.17	33.38
Jan-02	211	9	23.44	47.82
Feb-02	123	9	13.67	17.39
Mar-02	212	38	5.58	11.82
Apr-02	307	58	5.29	12.83
May-02	447	43	10.40	32.93



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

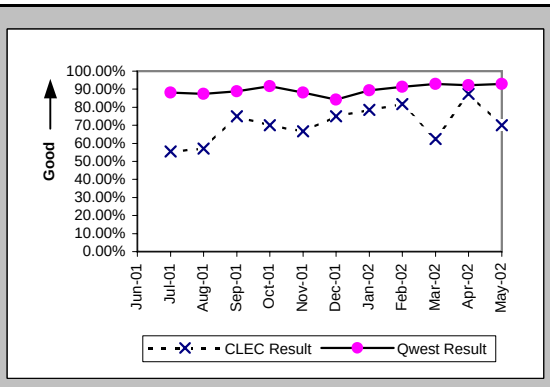
Date	CLEC Order Count
Jun-01	
Jul-01	3
Aug-01	3
Sep-01	4
Oct-01	6
Nov-01	36
Dec-01	3
Jan-02	3
Feb-02	6
Mar-02	34
Apr-02	52
May-02	34



Checklist #4 - Line Sharing Repair

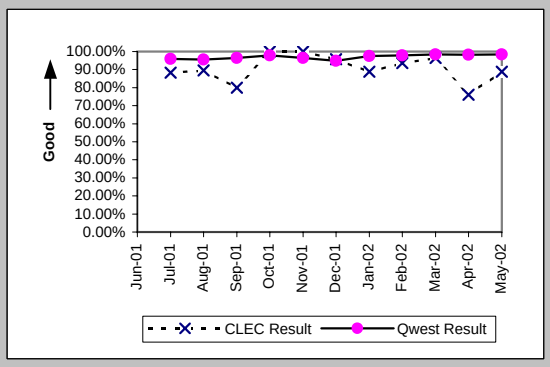
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	5	9	55.56%	49.69%	112515	127723	88.09%	2.38	0.45
Aug-01	4	7	57.14%	49.49%	112632	128820	87.43%	1.94	0.18
Sep-01	3	4	75.00%	43.30%	86686	97653	88.77%	0.77	-0.53
Oct-01	7	10	70.00%	45.83%	86609	94407	91.74%	1.96	0.19
Nov-01	8	12	66.67%	47.14%	76893	87269	88.11%	1.93	0.17
Dec-01	6	8	75.00%	43.30%	68465	81247	84.27%	0.7	-0.57
Jan-02	11	14	78.57%	41.03%	64664	72305	89.43%	1.2	-0.27
Feb-02	9	11	81.82%	38.57%	56170	61484	91.36%	1.02	-0.38
Mar-02	5	8	62.50%	48.41%	61763	66537	92.83%	2.39	0.45
Apr-02	7	8	87.50%	33.07%	67580	73266	92.24%	0.52	-0.68
May-02	7	10	70.00%	45.83%	72896	78407	92.97%	2.15	0.3



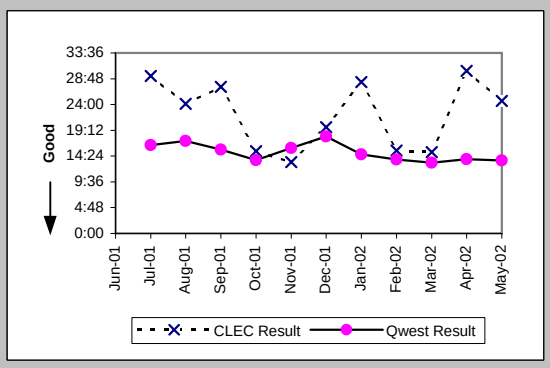
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	15	17	88.24%	32.22%	162971	170054	95.83%	1.32	-0.2
Aug-01	17	19	89.47%	30.69%	167518	175435	95.49%	1.12	-0.32
Sep-01	12	15	80.00%	40.00%	129084	133810	96.47%	2.41	0.47
Oct-01	20	20	100.00%	0.00%	127808	130646	97.83%	-0.67	-1.41
Nov-01	34	34	100.00%	0.00%	117095	121450	96.41%	-1.12	-1.68
Dec-01	23	24	95.83%	19.98%	107738	113619	94.82%	-0.22	-1.14
Jan-02	40	45	88.89%	31.43%	99019	101537	97.52%	2.77	0.68
Feb-02	44	47	93.62%	24.44%	82878	84635	97.92%	1.7	0.03
Mar-02	27	28	96.43%	18.56%	88657	90099	98.40%	0.78	-0.53
Apr-02	38	50	76.00%	42.71%	98196	100047	98.15%	6.47	2.94
May-02	56	63	88.89%	31.43%	104549	106177	98.47%	4.04	1.46



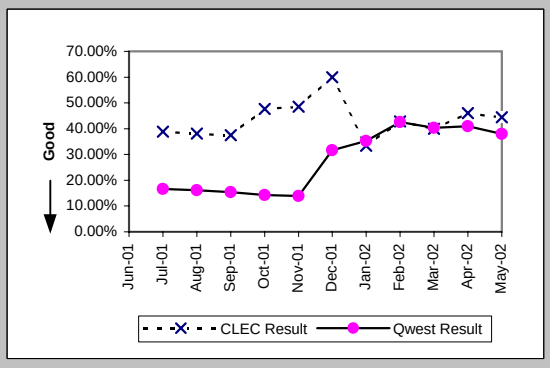
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	498:29	17	29:19	20:42	2795680:03	170054	16:26	3.72	1.26
Aug-01	458:38	19	24:08	17:25	3022829:48	175435	17:14	3.72	1.26
Sep-01	409:19	15	27:17	25:14	2087316:26	133810	15:36	3.72	1.26
Oct-01	305:46	20	15:17	10:09	1779047:28	130646	13:37	3.09	0.88
Nov-01	452:01	34	13:18	11:37	1935673:57	121450	15:56	-0.85	-1.52
Dec-01	474:05	24	19:45	16:31	2050342:48	113619	18:03	0.55	-0.66
Jan-02	1266:24	45	28:09	56:18	1495737:09	101537	14:44	3.09	0.88
Feb-02	725:39	47	15:26	14:46	1164103:21	84635	13:45	0.89	-0.46
Mar-02	424:14	28	15:09	15:11	1188243:35	90099	13:11	0.91	-0.45
Apr-02	1513:43	50	30:16	29:11	1380842:05	100047	13:48	2.88	0.75
May-02	1553:15	63	24:39	28:43	1444464:36	106177	13:36	3.72	1.26



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

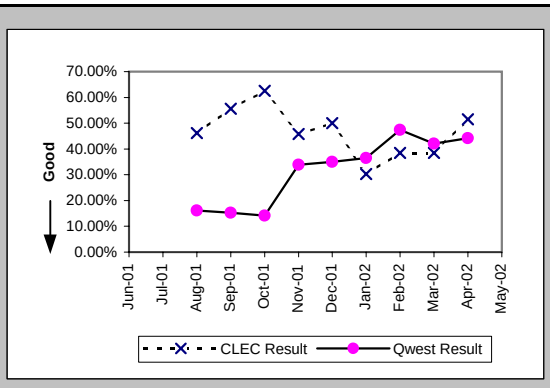
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	7	18	38.89%	48.75%	29262	176603	16.57%	2.24	0.36
Aug-01	8	21	38.10%	48.56%	29611	182956	16.18%	2.4	0.46
Sep-01	6	16	37.50%	48.41%	21376	139015	15.38%	2.14	0.3
Oct-01	10	21	47.62%	49.94%	19379	135743	14.28%	3.61	1.19
Nov-01	17	35	48.57%	49.98%	17575	125979	13.95%	4.86	1.96
Dec-01	18	30	60.00%	48.99%	246	776	31.70%	3.11	0.89
Jan-02	15	45	33.33%	47.14%	275	781	35.21%	-0.26	-1.16
Feb-02	21	49	42.86%	49.49%	239	561	42.60%	0.04	-0.98
Mar-02	12	30	40.00%	48.99%	307	760	40.39%	-0.04	-1.03
Apr-02	23	50	46.00%	49.84%	307	750	40.93%	0.7	-0.58
May-02	28	63	44.44%	49.69%	266	700	38.00%	1	-0.39



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

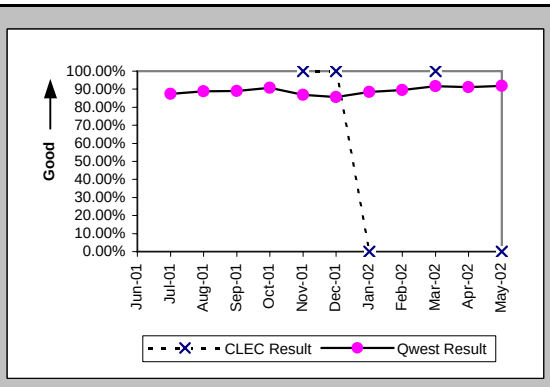
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	6	13	46.15%	49.85%	26319	163381	16.11%	2.5	0.52
Sep-01	5	9	55.56%	49.69%	19002	124486	15.26%	2.71	0.65
Oct-01	5	8	62.50%	48.41%	17122	120882	14.16%	3.04	0.85
Nov-01	11	24	45.83%	49.83%	204	601	33.94%	1.18	-0.28
Dec-01	9	18	50.00%	50.00%	170	485	35.05%	1.27	-0.23
Jan-02	10	33	30.30%	45.96%	188	515	36.50%	-0.72	-1.44
Feb-02	15	39	38.46%	48.65%	172	363	47.38%	-1.06	-1.64
Mar-02	10	26	38.46%	48.65%	198	471	42.04%	-0.36	-1.22
Apr-02	17	33	51.52%	49.98%	180	407	44.23%	0.8	-0.51
May-02									



Checklist #4 - Line Sharing Repair

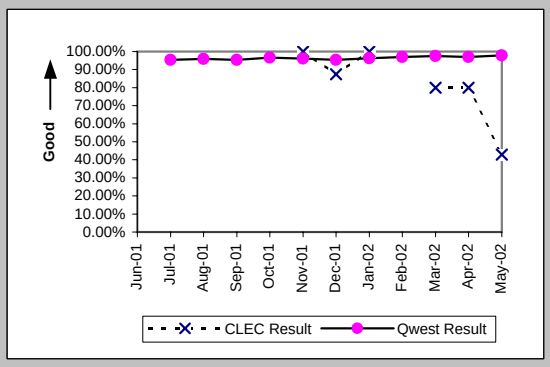
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01					31406	35931	87.41%		
Aug-01					31878	35884	88.84%		
Sep-01					23818	26756	89.02%		
Oct-01					22791	25082	90.87%		
Nov-01	1	1	100.00%	0.00%	20267	23317	86.92%	-0.39	-1.24
Dec-01	2	2	100.00%	0.00%	17557	20495	85.66%	-0.58	-1.35
Jan-02	0	1	0.00%	0.00%	15863	17945	88.40%	1.57	-0.04
Feb-02					14326	15988	89.60%		
Mar-02	1	1	100.00%	0.00%	16197	17654	91.75%	-0.3	-1.18
Apr-02					19244	21101	91.20%		
May-02	0	1	0.00%	0.00%	20711	22554	91.83%	1.74	0.06



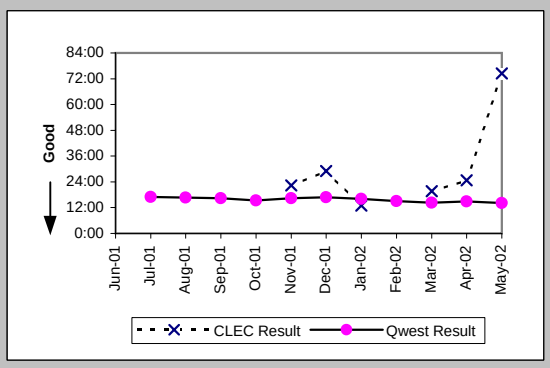
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01					46508	48783	95.34%		
Aug-01					47530	49572	95.88%		
Sep-01					35404	37126	95.36%		
Oct-01					34434	35660	96.56%		
Nov-01	5	5	100.00%	0.00%	32191	33502	96.09%	-0.45	-1.27
Dec-01	7	8	87.50%	33.07%	28212	29560	95.44%	0.91	-0.44
Jan-02	4	4	100.00%	0.00%	25596	26590	96.26%	-0.39	-1.24
Feb-02					22156	22839	97.01%		
Mar-02	4	5	80.00%	40.00%	24338	24936	97.60%	1.56	-0.05
Apr-02	4	5	80.00%	40.00%	28612	29479	97.06%	1.45	-0.12
May-02	3	7	42.86%	49.49%	30345	31030	97.79%	4.48	1.72



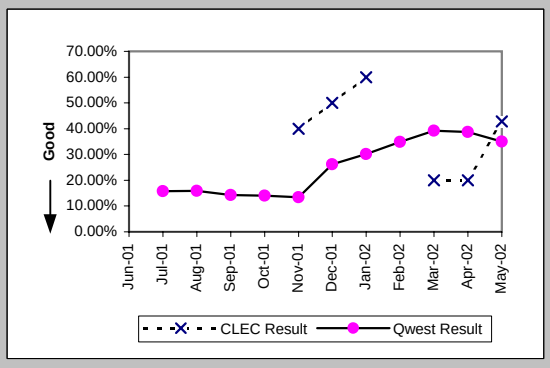
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01					830936:42	48783	17:02		
Aug-01					824847:58	49572	16:38		
Sep-01					609397:08	37126	16:25		
Oct-01					545078:48	35660	15:17		
Nov-01	111:30	5	22:18	15:40	549404:12	33502	16:24	3.72	1.26
Dec-01	232:41	8	29:05	16:00	498678:41	29560	16:52	1.65	0.01
Jan-02	51:50	4	12:58	10:26	427559:03	26590	16:05	-0.34	-1.21
Feb-02					344738:51	22839	15:06		
Mar-02	98:29	5	19:42	19:01	354928:35	24936	14:14	1.07	-0.35
Apr-02	123:29	5	24:42	28:24	437336:43	29479	14:50	1.55	-0.05
May-02	520:51	7	74:24	55:07	439131:35	31030	14:09	2.88	0.75



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

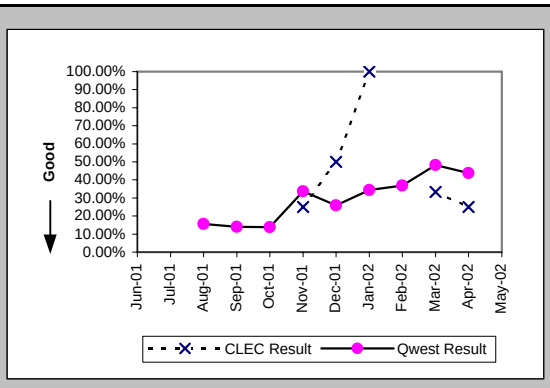
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01					7869	49888	15.77%		
Aug-01					8125	51067	15.91%		
Sep-01					5407	37955	14.25%		
Oct-01					5091	36456	13.96%		
Nov-01	2	5	40.00%	48.99%	4600	34219	13.44%	1.42	-0.14
Dec-01	4	8	50.00%	50.00%	29	111	26.13%	1.36	-0.17
Jan-02	3	5	60.00%	48.99%	35	116	30.17%	1.29	-0.22
Feb-02					31	89	34.83%		
Mar-02	1	5	20.00%	40.00%	40	102	39.22%	-0.86	-1.52
Apr-02	1	5	20.00%	40.00%	41	106	38.68%	-0.84	-1.51
May-02	3	7	42.86%	49.49%	36	103	34.95%	0.4	-0.75



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

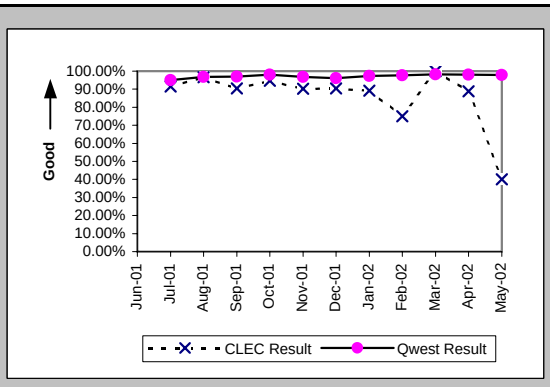
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					7035	44882	15.67%		
Sep-01					4713	33585	14.03%		
Oct-01					4451	32149	13.84%		
Nov-01	1	4	25.00%	43.30%	28	83	33.73%	-0.36	-1.22
Dec-01	1	2	50.00%	50.00%	20	77	25.97%	0.61	-0.63
Jan-02	1	1	100.00%	0.00%	21	61	34.43%	0.94	-0.43
Feb-02					21	57	36.84%		
Mar-02	1	3	33.33%	47.14%	27	56	48.21%	-0.5	-1.31
Apr-02	1	4	25.00%	43.30%	25	57	43.86%	-0.73	-1.45
May-02									



Checklist #4 - Line Sharing Repair

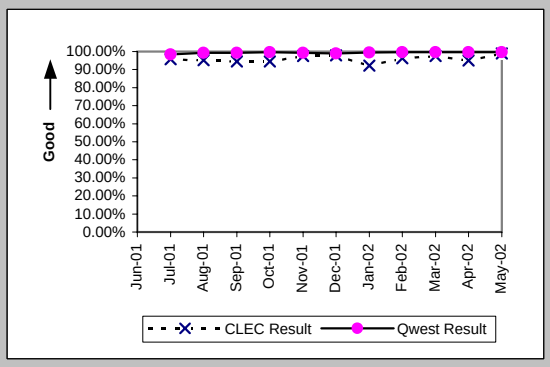
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	32	35	91.43%	27.99%	34095	35903	94.96%	0.93	-0.44
Aug-01	29	30	96.67%	17.95%	33526	34662	96.72%	0.13	-0.92
Sep-01	19	21	90.48%	29.35%	26285	27113	96.95%	1.41	-0.14
Oct-01	18	19	94.74%	22.33%	30811	31447	97.98%	0.88	-0.46
Nov-01	28	31	90.32%	29.57%	26493	27388	96.73%	1.67	0.01
Dec-01	19	21	90.48%	29.35%	24948	25944	96.16%	1.19	-0.28
Jan-02	33	37	89.19%	31.05%	26397	27097	97.42%	2.39	0.45
Feb-02	3	4	75.00%	43.30%	25539	26150	97.66%	1.68	0.02
Mar-02	1	1	100.00%	0.00%	27727	28244	98.17%	-0.14	-1.08
Apr-02	8	9	88.89%	31.43%	21257	21685	98.03%	1.35	-0.18
May-02	2	5	40.00%	48.99%	22094	22560	97.93%	3.94	1.4



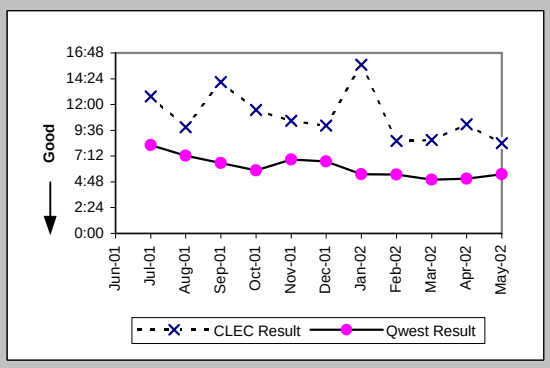
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	157	164	95.73%	20.21%	64164	65148	98.49%	2.41	0.46
Aug-01	160	168	95.24%	21.30%	64491	65006	99.21%	3.97	1.42
Sep-01	85	90	94.44%	22.91%	50879	51247	99.28%	3.47	1.11
Oct-01	86	91	94.51%	22.79%	59033	59294	99.56%	4.04	1.46
Nov-01	154	158	97.47%	15.71%	53741	54095	99.35%	2.26	0.37
Dec-01	90	92	97.83%	14.58%	49654	50188	98.94%	0.97	-0.41
Jan-02	142	154	92.21%	26.80%	56303	56579	99.51%	6.69	3.07
Feb-02	101	105	96.19%	19.14%	54018	54241	99.59%	3.3	1
Mar-02	79	81	97.53%	15.52%	57437	57692	99.56%	1.92	0.17
Apr-02	58	61	95.08%	21.62%	48175	48343	99.65%	3.22	0.96
May-02	90	91	98.90%	10.43%	47775	47931	99.67%	1.05	-0.36



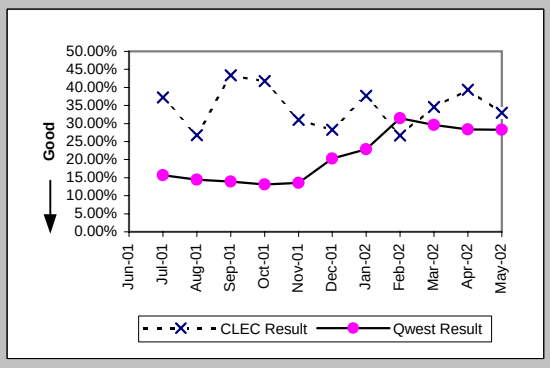
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	2091:49	164	12:45	29:18	535372:53	65148	8:13	2.95	0.8
Aug-01	1660:01	168	9:53	15:41	469979:14	65006	7:14	2.46	0.49
Sep-01	1267:59	90	14:05	20:31	335511:41	51247	6:33	3.72	1.26
Oct-01	1046:16	91	11:30	20:13	347746:48	59294	5:52	2.58	0.57
Nov-01	1658:00	158	10:30	13:06	372065:27	54095	6:53	4.51	1.74
Dec-01	925:21	92	10:03	16:28	336125:39	50188	6:42	1.76	0.07
Jan-02	2416:17	154	15:41	31:07	311740:03	56579	5:31	12.08	6.34
Feb-02	902:43	105	8:36	15:17	297097:16	54241	5:29	3.48	1.11
Mar-02	703:41	81	8:41	12:36	288634:10	57692	5:00	2.46	0.49
Apr-02	619:49	61	10:10	21:30	245529:14	48343	5:05	3.72	1.26
May-02	764:08	91	8:24	14:27	263375:30	47931	5:30	2.51	0.53



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

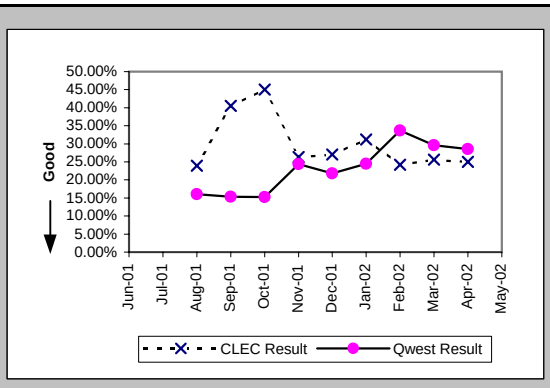
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	61	164	37.20%	48.33%	10241	65157	15.72%	6.67	3.05
Aug-01	45	168	26.79%	44.28%	9424	65057	14.49%	4.15	1.52
Sep-01	39	90	43.33%	49.55%	7131	51250	13.91%	6.77	3.12
Oct-01	38	91	41.76%	49.32%	7763	59296	13.09%	6.76	3.11
Nov-01	49	158	31.01%	46.25%	7351	54097	13.59%	5.64	2.43
Dec-01	26	92	28.26%	45.03%	323	1593	20.28%	1.79	0.09
Jan-02	58	154	37.66%	48.45%	443	1940	22.84%	3.96	1.41
Feb-02	28	105	26.67%	44.22%	356	1132	31.45%	-1.01	-1.61
Mar-02	28	81	34.57%	47.56%	433	1462	29.62%	0.94	-0.43
Apr-02	24	61	39.34%	48.85%	408	1440	28.33%	1.82	0.1
May-02	30	91	32.97%	47.01%	623	2204	28.27%	0.97	-0.41



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

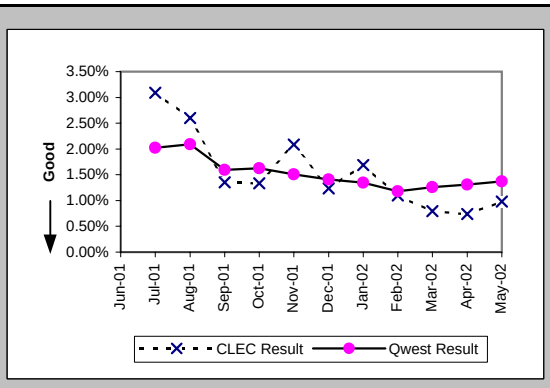
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	23	96	23.96%	42.68%	5138	31963	16.07%	2	0.22
Sep-01	17	42	40.48%	49.08%	3769	24556	15.35%	3.92	1.38
Oct-01	18	40	45.00%	49.75%	4091	26819	15.25%	4.45	1.71
Nov-01	24	91	26.37%	44.07%	240	983	24.42%	0.43	-0.74
Dec-01	10	37	27.03%	44.41%	227	1041	21.81%	0.76	-0.54
Jan-02	24	77	31.17%	46.32%	309	1261	24.50%	1.29	-0.21
Feb-02	16	66	24.24%	42.86%	285	846	33.69%	-1.56	-1.95
Mar-02	10	39	25.64%	43.67%	329	1111	29.61%	-0.53	-1.32
Apr-02	7	28	25.00%	43.30%	307	1075	28.56%	-0.41	-1.25
May-02									



Checklist #4 - Line Sharing Repair

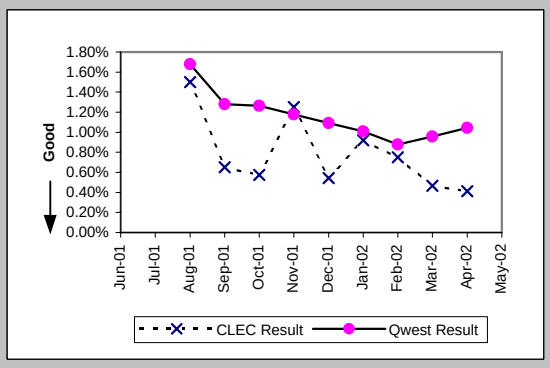
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01	182	5893	3.09%	17.30%	291648	14395514	2.03%	5.79	2.52
Aug-01	189	7266	2.60%	15.92%	299080	14314198	2.09%	3.05	0.85
Sep-01	106	7839	1.35%	11.55%	228220	14285037	1.60%	-1.73	-2.05
Oct-01	112	8379	1.34%	11.48%	231495	14244813	1.63%	-2.09	-2.27
Nov-01	198	9508	2.08%	14.28%	214295	14182796	1.51%	4.57	1.78
Dec-01	130	10507	1.24%	11.05%	199069	14128582	1.41%	-1.49	-1.91
Jan-02	204	12083	1.69%	12.88%	189273	14064648	1.35%	3.27	0.99
Feb-02	154	13985	1.10%	10.44%	165159	13985013	1.18%	-0.87	-1.53
Mar-02	116	14589	0.80%	8.88%	176140	13955969	1.26%	-5.05	-4.07
Apr-02	116	15738	0.74%	8.55%	181364	13871941	1.31%	-6.3	-4.83
May-02	161	16448	0.98%	9.85%	188805	13793902	1.37%	-4.3	-3.61



Trouble Rate (Percent) (MR-8*) (Parity)

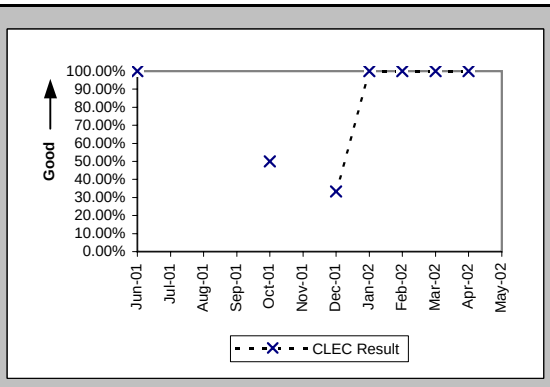
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	109	7266	1.50%	12.16%	240226	14314198	1.68%	-1.18	-1.72
Sep-01	51	7839	0.65%	8.04%	182627	14285037	1.28%	-4.95	-4.01
Oct-01	48	8379	0.57%	7.55%	179850	14244813	1.26%	-5.65	-4.44
Nov-01	119	9508	1.25%	11.12%	167097	14182796	1.18%	0.66	-0.6
Dec-01	57	10507	0.54%	7.35%	154052	14128582	1.09%	-5.41	-4.29
Jan-02	111	12083	0.92%	9.54%	141952	14064648	1.01%	-1	-1.61
Feb-02	105	13985	0.75%	8.63%	122709	13985013	0.88%	-1.6	-1.98
Mar-02	68	14589	0.47%	6.81%	133612	13955969	0.96%	-6.09	-4.7
Apr-02	65	15738	0.41%	6.41%	144594	13871941	1.04%	-7.77	-5.72
May-02									



Checklist #4 - Sub-Loop Unbundling Installation

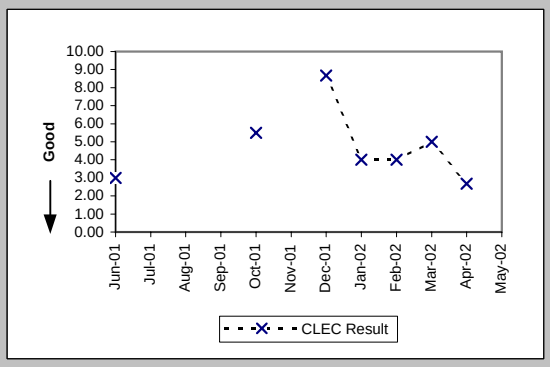
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	4	50.00%	50.00%
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02	2	2	100.00%	0.00%
Apr-02	3	3	100.00%	0.00%
May-02				



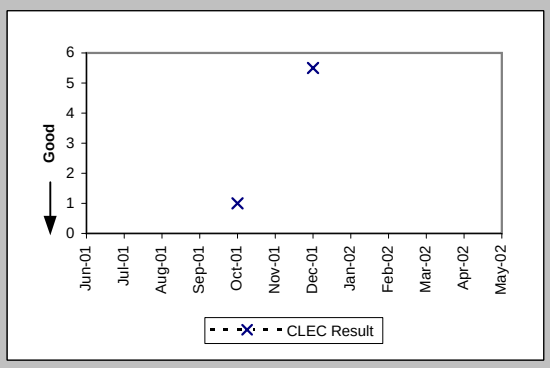
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	3	1	3.00	
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	3.21
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	
Mar-02	10	2	5.00	0.00
Apr-02	8	3	2.67	2.08
May-02				



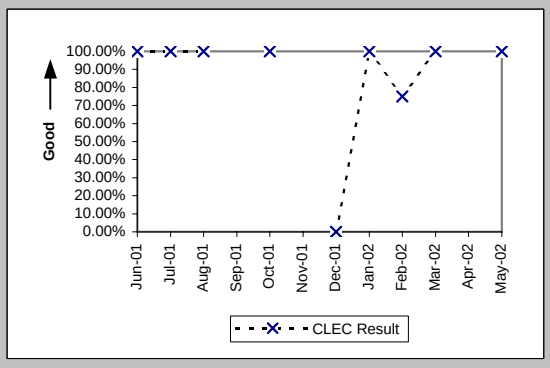
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	0.71
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs

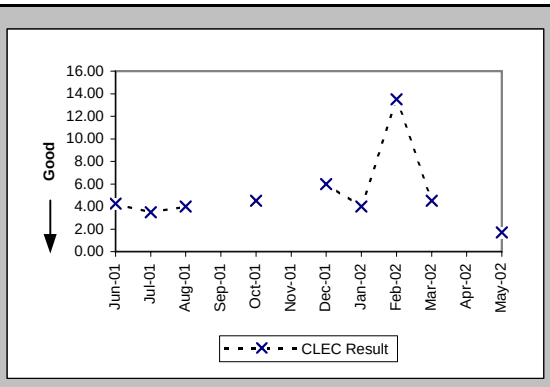
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%
Mar-02	2	2	100.00%	0.00%
Apr-02				
May-02	13	13	100.00%	0.00%



Checklist #4 - Sub-Loop Unbundling Installation

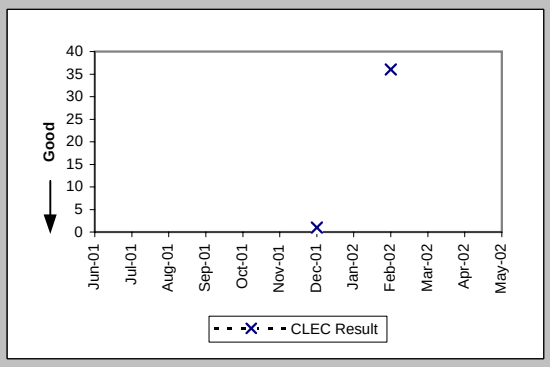
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	34	8	4.25	2.05
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01	6	1	6.00	
Jan-02	12	3	4.00	0.00
Feb-02	54	4	13.50	20.34
Mar-02	9	2	4.50	2.12
Apr-02				
May-02	22	13	1.69	0.48



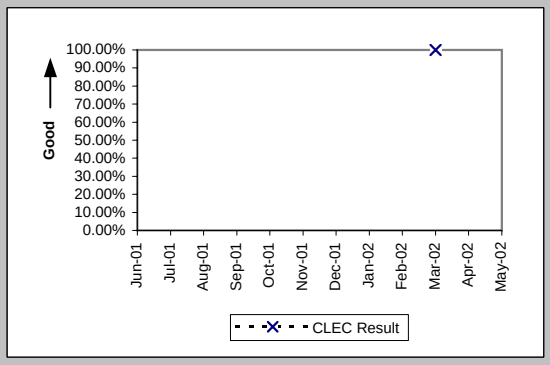
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	
Mar-02				
Apr-02				
May-02				



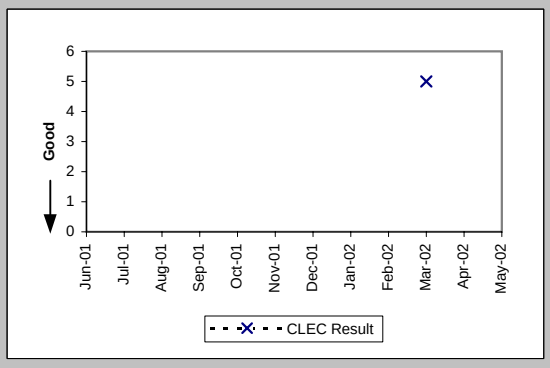
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02				



Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches

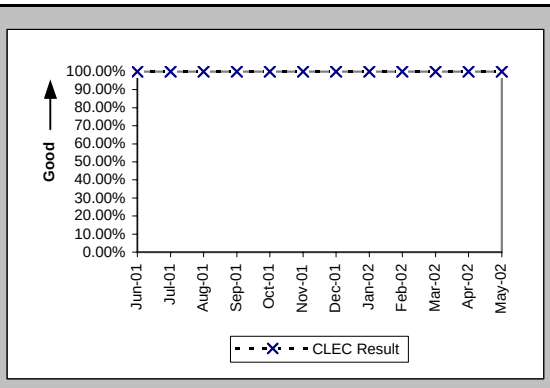
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02				
May-02				



Checklist #4 - Sub-Loop Unbundling Installation

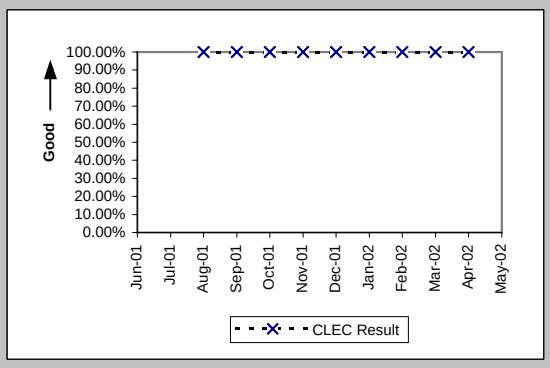
New Service Installation Quality (Percent) (OP-5) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	6	6	100.00%	0.00%
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	8	8	100.00%	0.00%



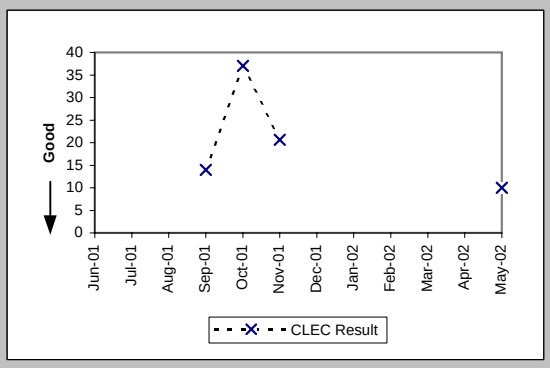
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

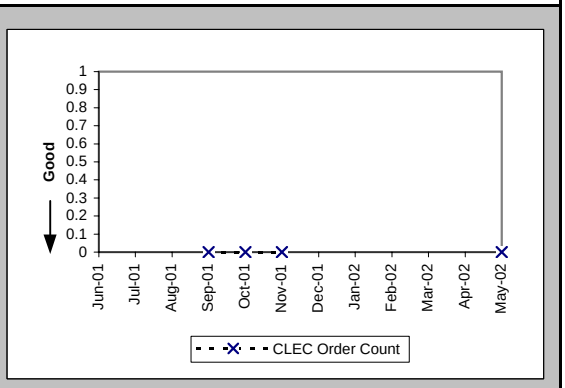
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01	14	1	14.00	
Oct-01	37	1	37.00	
Nov-01	62	3	20.67	32.33
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	10	1	10.00	



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)

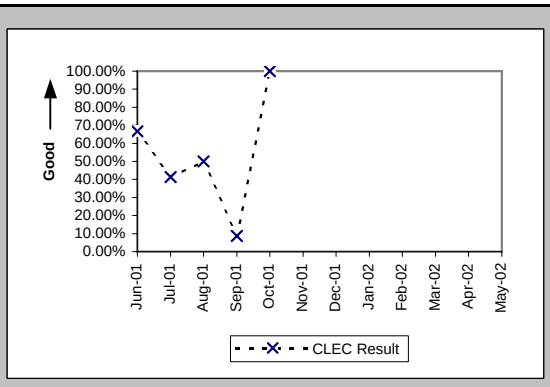
Date	CLEC Order Count
Jun-01	
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0



Checklist #4 - Dark Fiber - Loop Installation

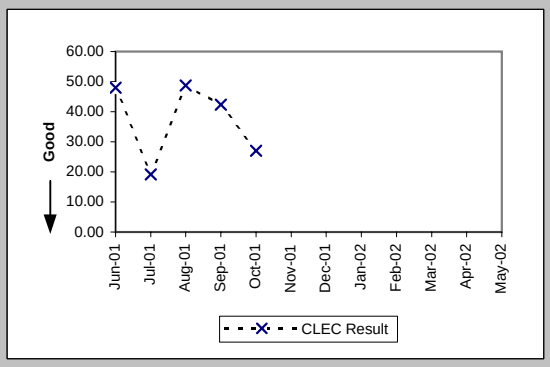
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



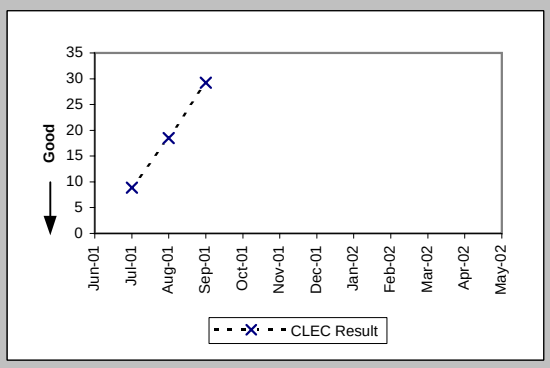
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



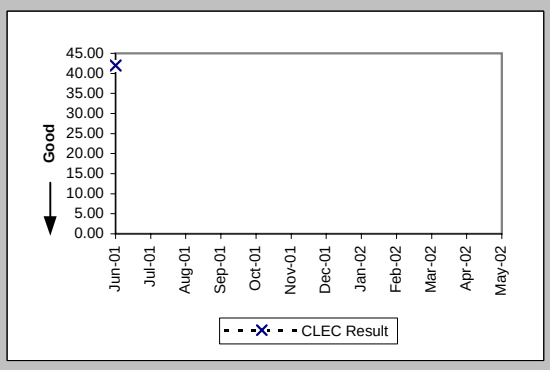
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

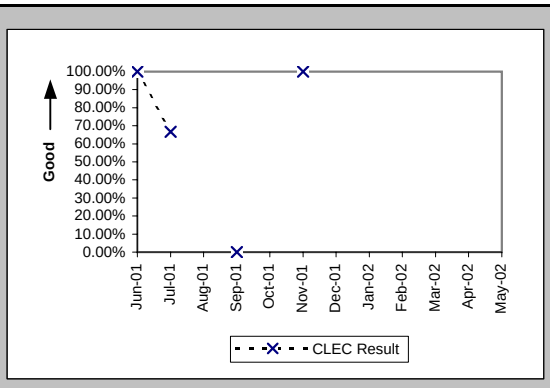
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



Checklist #4 - Dark Fiber - Loop Installation

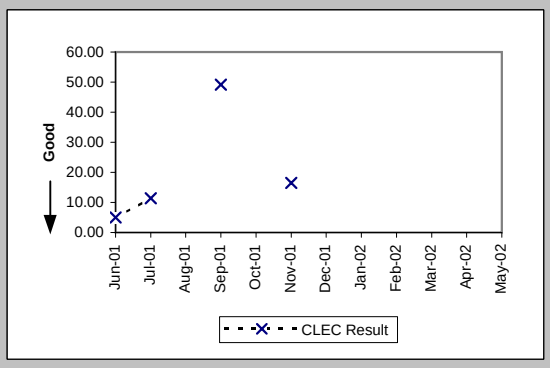
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



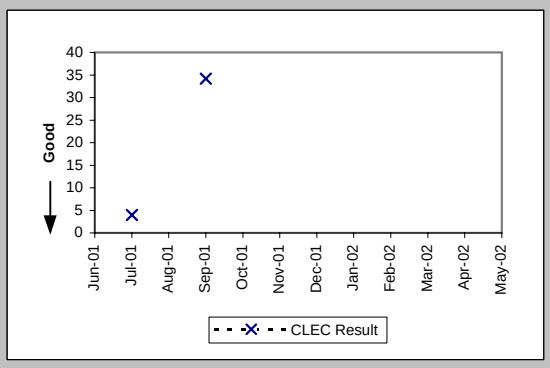
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



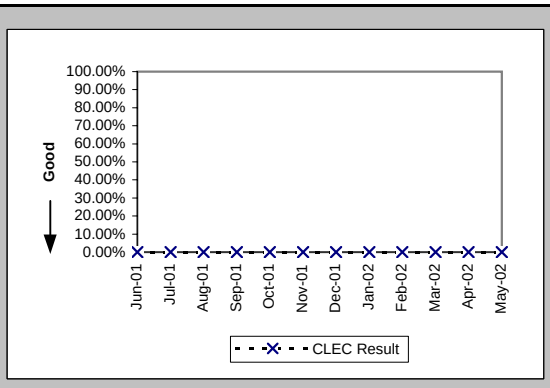
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				

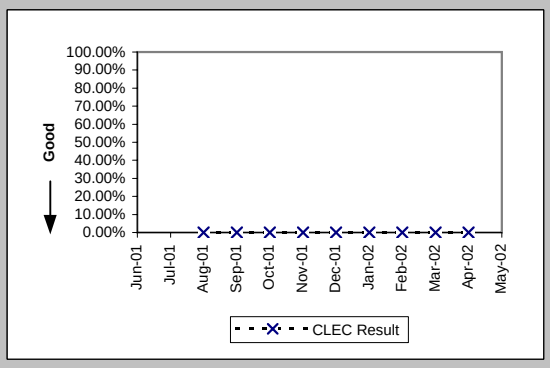


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02	0	68	0.00%	0.00%
Mar-02	0	68	0.00%	0.00%
Apr-02	0	63	0.00%	0.00%
May-02	0	52	0.00%	0.00%



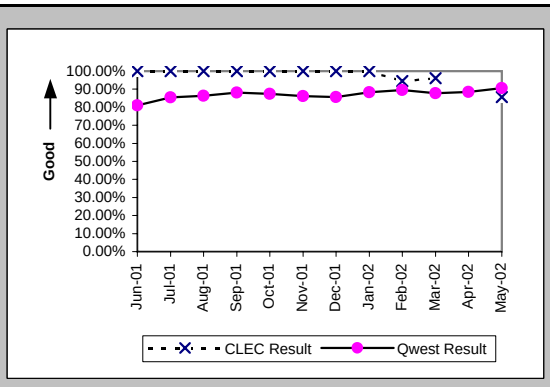
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02	0	68	0.00%	0.00%
Mar-02	0	68	0.00%	0.00%
Apr-02	0	63	0.00%	0.00%
May-02				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

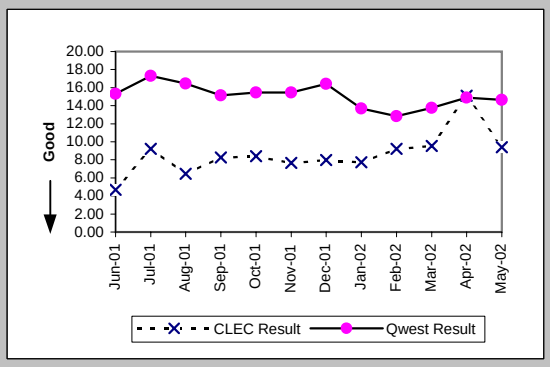
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	19	19	100.00%	0.00%	2591	3195	81.10%	-2.1	-2.28
Jul-01	24	24	100.00%	0.00%	2516	2945	85.43%	-2.01	-2.22
Aug-01	25	25	100.00%	0.00%	2963	3432	86.33%	-1.98	-2.21
Sep-01	26	26	100.00%	0.00%	2862	3251	88.03%	-1.87	-2.14
Oct-01	6	6	100.00%	0.00%	3120	3571	87.37%	-0.93	-1.57
Nov-01	6	6	100.00%	0.00%	2809	3258	86.22%	-0.98	-1.59
Dec-01	13	13	100.00%	0.00%	2616	3056	85.60%	-1.48	-1.9
Jan-02	17	17	100.00%	0.00%	3415	3867	88.31%	-1.5	-1.91
Feb-02	34	36	94.44%	22.91%	3238	3613	89.62%	-0.94	-1.57
Mar-02	25	26	96.15%	19.23%	2771	3159	87.72%	-1.31	-1.79
Apr-02					3104	3505	88.56%		
May-02	12	14	85.71%	34.99%	3284	3627	90.54%	0.63	-0.62



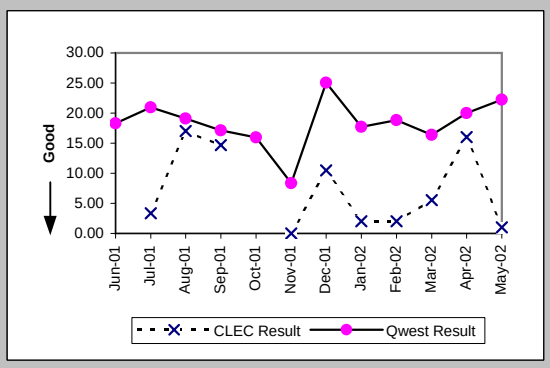
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	89	19	4.68	2.63	48632	3173	15.33	-2.87	-2.74
Jul-01	831	90	9.23	3.44	73506	4244	17.32	-4.39	-3.67
Aug-01	264	41	6.44	4.28	76695	4664	16.44	-3.87	-3.35
Sep-01	462	56	8.25	6.12	66905	4418	15.14	-3.74	-3.27
Oct-01	160	19	8.42	3.39	79727	5160	15.45	-2.11	-2.28
Nov-01	130	17	7.65	3.35	68216	4413	15.46	-2.27	-2.38
Dec-01	606	76	7.97	3.09	63510	3867	16.42	-4.09	-3.49
Jan-02	379	49	7.73	1.92	64286	4698	13.68	-3.45	-3.1
Feb-02	821	89	9.22	4.88	55946	4360	12.83	-3	-2.82
Mar-02	439	46	9.54	8.16	52335	3803	13.76	-1.74	-2.06
Apr-02	816	54	15.11	7.26	65915	4425	14.90	0.21	-0.87
May-02	1156	123	9.40	9.64	67058	4575	14.66	-3.63	-3.21



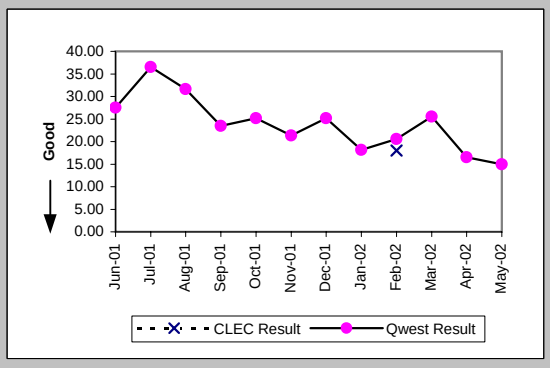
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					7788	425	18.32		
Jul-01	40	12	3.33	8.34	17222	821	20.98	-2.87	-2.74
Aug-01	17	1	17.00		15908	834	19.07	-0.09	-1.05
Sep-01	44	3	14.67	20.43	12179	711	17.13	-0.21	-1.13
Oct-01					14313	896	15.97		
Nov-01	0	11	0.00	0.00	13363	1598	8.36	-1.67	-2.01
Dec-01	21	2	10.50	4.95	14666	586	25.03	-0.53	-1.32
Jan-02	2	1	2.00		10385	587	17.69	-0.79	-1.48
Feb-02	2	1	2.00		8683	461	18.84	-0.81	-1.49
Mar-02	182	33	5.52	1.86	7991	488	16.38	-1.62	-1.98
Apr-02	432	27	16.00	0.00	10616	531	19.99	-0.86	-1.52
May-02	2	2	1.00	0.00	10826	487	22.23	-0.8	-1.49



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

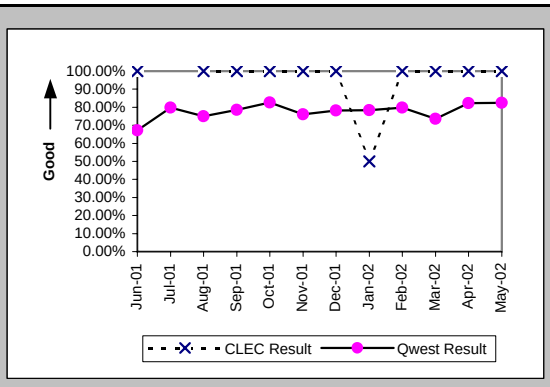
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					4929	179	27.54		
Jul-01					5108	140	36.49		
Aug-01					4147	131	31.66		
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02					1634	90	18.16		
Feb-02	36	2	18.00	24.04	700	34	20.59	-0.21	-1.13
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

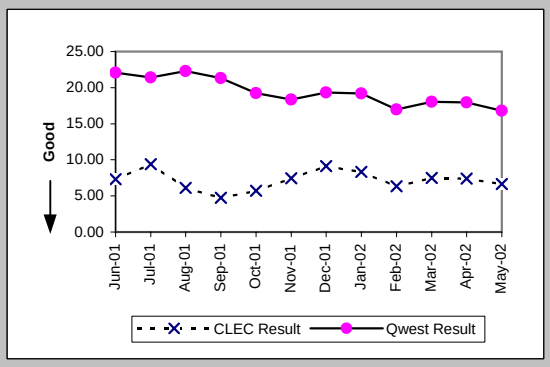
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	6	6	100.00%	0.00%	1215	1809	67.16%	-1.71	-2.04
Jul-01					1317	1651	79.77%		
Aug-01	16	16	100.00%	0.00%	1226	1634	75.03%	-2.3	-2.4
Sep-01	27	27	100.00%	0.00%	1135	1445	78.55%	-2.69	-2.64
Oct-01	10	10	100.00%	0.00%	1536	1859	82.63%	-1.45	-1.88
Nov-01	1	1	100.00%	0.00%	1517	1994	76.08%	-0.56	-1.34
Dec-01	3	3	100.00%	0.00%	1367	1749	78.16%	-0.91	-1.56
Jan-02	1	2	50.00%	50.00%	1386	1767	78.44%	0.79	-0.52
Feb-02	5	5	100.00%	0.00%	1498	1878	79.77%	-1.12	-1.68
Mar-02	11	11	100.00%	0.00%	1315	1785	73.67%	-1.98	-2.2
Apr-02	1	1	100.00%	0.00%	1646	2000	82.30%	-0.46	-1.28
May-02	4	4	100.00%	0.00%	2038	2472	82.44%	-0.92	-1.56



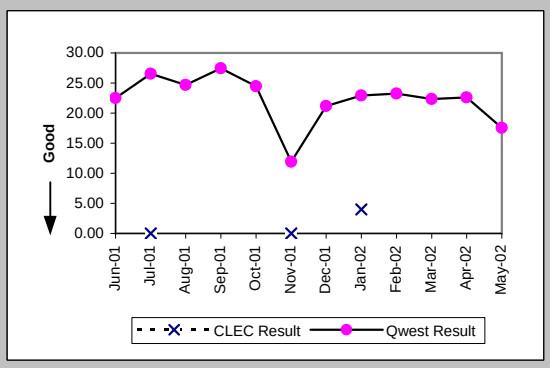
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	44	6	7.33	1.86	39557	1791	22.09	-1.68	-2.02
Jul-01	47	5	9.40	0.55	52783	2467	21.40	-1.28	-1.78
Aug-01	104	17	6.12	1.73	56572	2537	22.30	-2.82	-2.71
Sep-01	142	30	4.73	2.15	44831	2105	21.30	-3.35	-3.04
Oct-01	80	14	5.71	1.33	50939	2646	19.25	-2.36	-2.44
Nov-01	52	7	7.43	1.99	50135	2732	18.35	-1.61	-1.98
Dec-01	164	18	9.11	2.95	46661	2413	19.34	-2.59	-2.58
Jan-02	50	6	8.33	0.52	45263	2356	19.21	-1.35	-1.82
Feb-02	38	6	6.33	1.86	38339	2258	16.98	-1.5	-1.91
Mar-02	127	17	7.47	1.97	40983	2271	18.05	-2.29	-2.39
Apr-02	37	5	7.40	1.82	46620	2598	17.94	-1.47	-1.9
May-02	60	9	6.67	2.12	52256	3112	16.79	-2.2	-2.34



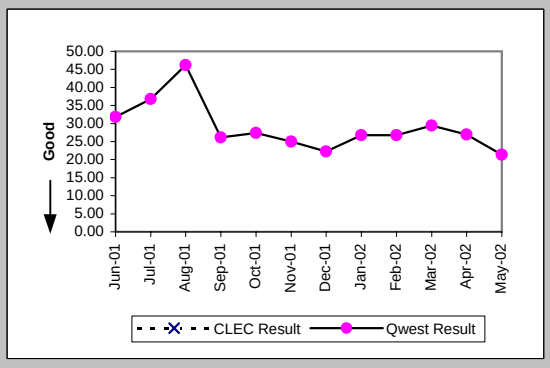
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					9733	433	22.48		
Jul-01	0	4	0.00	0.00	16376	617	26.54	-1.99	-2.21
Aug-01					17827	723	24.66		
Sep-01					15360	560	27.43		
Oct-01					15043	615	24.46		
Nov-01	0	6	0.00	0.00	13683	1149	11.91	-1.38	-1.84
Dec-01					10853	513	21.16		
Jan-02	4	1	4.00		11807	515	22.93	-0.76	-1.46
Feb-02					10570	455	23.23		
Mar-02					11876	532	22.32		
Apr-02					10240	453	22.60		
May-02					9620	548	17.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

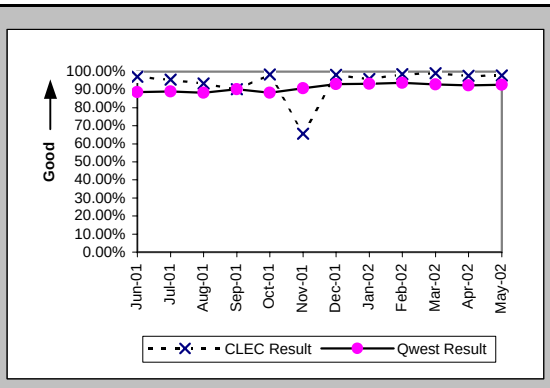
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					5128	161	31.85		
Jul-01					3457	94	36.78		
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01					1244	56	22.21		
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

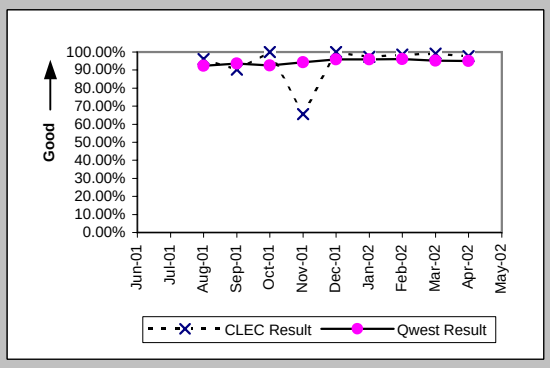
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	68	70	97.14%	16.66%	5951	6709	88.70%	-2.22	-2.35
Jul-01	65	68	95.59%	20.54%	6156	6913	89.05%	-1.72	-2.04
Aug-01	72	77	93.51%	24.64%	6298	7139	88.22%	-1.43	-1.87
Sep-01	65	72	90.28%	29.63%	6394	7080	90.31%	0.06	-0.97
Oct-01	59	60	98.33%	12.80%	6484	7338	88.36%	-2.4	-2.46
Nov-01	19	29	65.52%	47.53%	6937	7648	90.70%	3.72	1.26
Dec-01	58	59	98.31%	12.91%	6450	6933	93.03%	-1.58	-1.96
Jan-02	72	75	96.00%	19.60%	6415	6877	93.28%	-0.94	-1.57
Feb-02	74	75	98.67%	11.47%	6539	6975	93.75%	-1.75	-2.06
Mar-02	106	107	99.07%	9.62%	6036	6499	92.88%	-2.47	-2.5
Apr-02	87	89	97.75%	14.82%	6181	6697	92.30%	-1.92	-2.17
May-02	94	96	97.92%	14.28%	6923	7468	92.70%	-1.95	-2.19



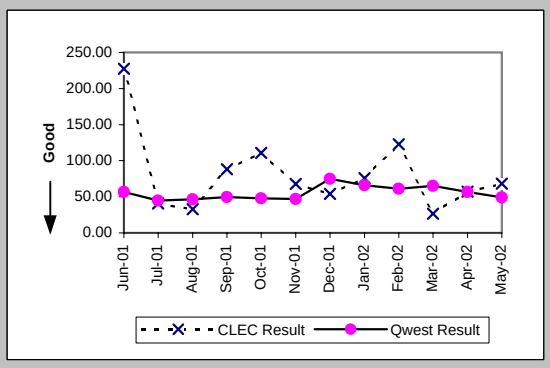
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	74	77	96.10%	19.35%	6596	7139	92.39%	-1.22	-1.74
Sep-01	65	72	90.28%	29.63%	6625	7080	93.57%	1.1	-0.33
Oct-01	60	60	100.00%	0.00%	6788	7338	92.50%	-2.2	-2.34
Nov-01	19	29	65.52%	47.53%	7210	7648	94.27%	4.69	1.85
Dec-01	59	59	100.00%	0.00%	6646	6933	95.86%	-1.59	-1.97
Jan-02	73	75	97.33%	16.11%	6598	6877	95.94%	-0.61	-1.37
Feb-02	74	75	98.67%	11.47%	6705	6975	96.13%	-1.13	-1.69
Mar-02	106	107	99.07%	9.62%	6184	6499	95.15%	-1.87	-2.14
Apr-02	87	89	97.75%	14.82%	6363	6697	95.01%	-1.18	-1.72
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

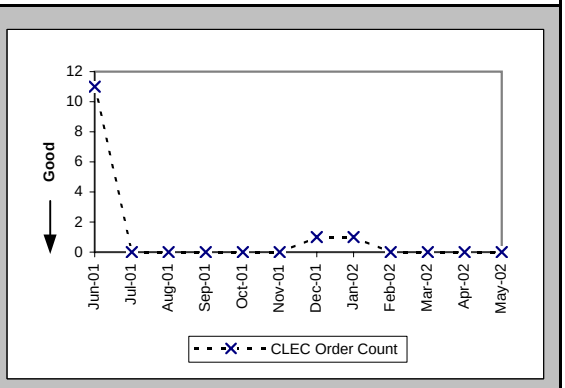
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	3411	15	227.40	113.23	108968	1917	56.84	2.46	0.49
Jul-01	205	5	41.00	49.30	70450	1578	44.65	-0.12	-1.07
Aug-01	98	3	32.67	34.24	71793	1539	46.65	-0.33	-1.2
Sep-01	88	1	88.00		72169	1452	49.70	2.88	0.75
Oct-01	111	1	111.00		69384	1455	47.69	3.72	1.26
Nov-01	136	2	68.00	90.51	73319	1564	46.88	2.65	0.61
Dec-01	162	3	54.00	85.02	61142	815	75.02	-0.35	-1.22
Jan-02	228	3	76.00	85.02	69527	1053	66.03	0.49	-0.7
Feb-02	246	2	123.00	100.41	69117	1132	61.06	1.17	-0.29
Mar-02	792	30	26.40	37.01	67798	1039	65.25	-2.21	-2.34
Apr-02	344	6	57.33	95.40	71610	1265	56.61	0.28	-0.83
May-02	479	7	68.43	91.74	76923	1566	49.12	0.78	-0.53



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

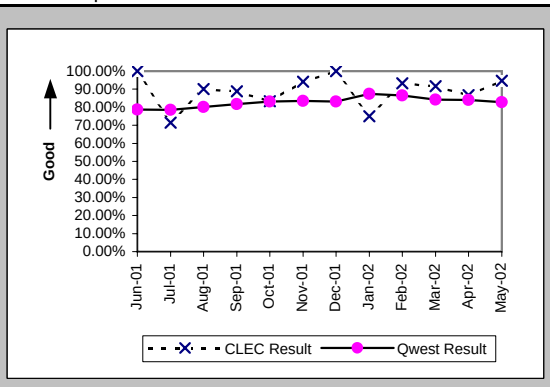
Date	CLEC Order Count
Jun-01	11
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	1
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

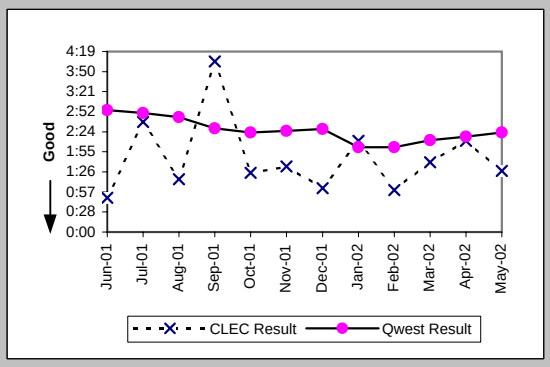
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	5	5	100.00%	0.00%	4215	5355	78.71%	-1.16	-1.71
Jul-01	5	7	71.43%	45.18%	3988	5078	78.53%	0.47	-0.71
Aug-01	9	10	90.00%	30.00%	4190	5223	80.22%	-0.78	-1.47
Sep-01	8	9	88.89%	31.43%	3571	4369	81.74%	-0.55	-1.34
Oct-01	5	6	83.33%	37.27%	4061	4880	83.22%	-0.01	-1
Nov-01	16	17	94.12%	23.53%	3500	4189	83.55%	-1.17	-1.71
Dec-01	10	10	100.00%	0.00%	2962	3561	83.18%	-1.42	-1.86
Jan-02	6	8	75.00%	43.30%	3341	3826	87.32%	0.96	-0.42
Feb-02	14	15	93.33%	24.94%	2971	3437	86.44%	-0.78	-1.47
Mar-02	11	12	91.67%	27.64%	3055	3631	84.14%	-0.71	-1.43
Apr-02	13	15	86.67%	33.99%	3274	3895	84.06%	-0.28	-1.17
May-02	18	19	94.74%	22.33%	3226	3893	82.87%	-1.37	-1.83



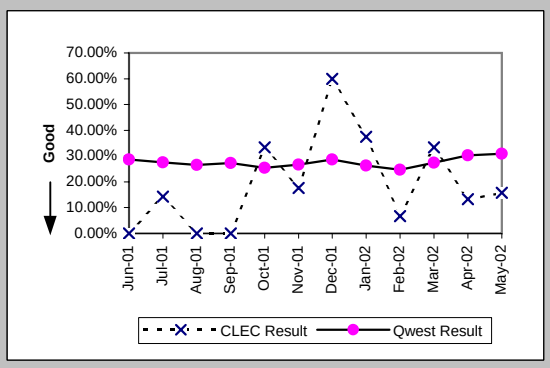
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	4:05	5	0:49	0:43	15581:24	5355	2:55	-0.93	-1.56
Jul-01	18:26	7	2:38	3:22	14491:35	5078	2:51	-0.11	-1.07
Aug-01	12:45	10	1:16	1:37	14353:10	5223	2:45	-0.5	-1.3
Sep-01	36:44	9	4:05	7:27	10835:06	4369	2:29	2.41	0.46
Oct-01	8:30	6	1:25	1:45	11617:03	4880	2:23	-0.66	-1.4
Nov-01	26:42	17	1:34	2:27	10127:22	4189	2:25	-0.97	-1.59
Dec-01	10:34	10	1:03	1:19	8779:36	3561	2:28	-1.09	-1.66
Jan-02	17:26	8	2:11	1:58	7765:14	3826	2:02	0.33	-0.8
Feb-02	15:05	15	1:00	1:18	6974:59	3437	2:02	-1.28	-1.78
Mar-02	19:55	12	1:40	1:36	7961:26	3631	2:12	-0.61	-1.37
Apr-02	32:52	15	2:11	2:00	8893:50	3895	2:17	-0.1	-1.06
May-02	27:54	19	1:28	1:26	9295:13	3893	2:23	-0.95	-1.58



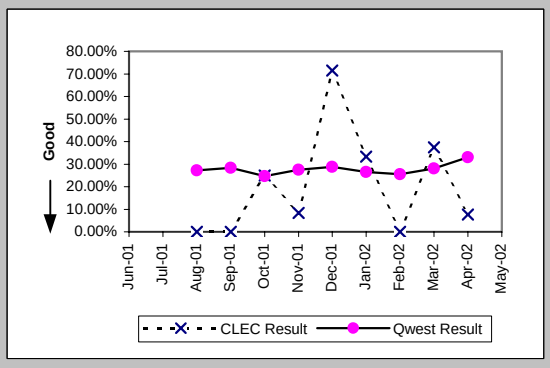
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	5	0.00%	0.00%	1536	5355	28.68%	-1.42	-1.86
Jul-01	1	7	14.29%	34.99%	1397	5078	27.51%	-0.78	-1.48
Aug-01	0	10	0.00%	0.00%	1386	5223	26.54%	-1.9	-2.15
Sep-01	0	9	0.00%	0.00%	1192	4369	27.28%	-1.84	-2.12
Oct-01	2	6	33.33%	47.14%	1243	4880	25.47%	0.45	-0.73
Nov-01	3	17	17.65%	38.12%	1118	4189	26.69%	-0.84	-1.51
Dec-01	6	10	60.00%	48.99%	1021	3561	28.67%	2.01	0.22
Jan-02	3	8	37.50%	48.41%	1006	3826	26.29%	0.7	-0.58
Feb-02	1	15	6.67%	24.94%	851	3437	24.76%	-1.62	-1.98
Mar-02	4	12	33.33%	47.14%	996	3631	27.43%	0.47	-0.72
Apr-02	2	15	13.33%	33.99%	1179	3895	30.27%	-1.42	-1.87
May-02	3	19	15.79%	36.46%	1201	3893	30.85%	-1.42	-1.86



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

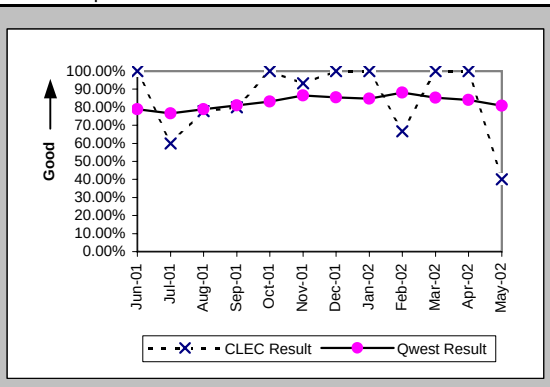
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	935	3435	27.22%	-1.06	-1.64
Sep-01	0	8	0.00%	0.00%	813	2865	28.38%	-1.78	-2.08
Oct-01	1	4	25.00%	43.30%	787	3182	24.73%	0.07	-0.96
Nov-01	1	12	8.33%	27.64%	739	2684	27.53%	-1.49	-1.9
Dec-01	5	7	71.43%	45.18%	651	2256	28.86%	2.23	0.35
Jan-02	2	6	33.33%	47.14%	644	2433	26.47%	0.39	-0.76
Feb-02	0	8	0.00%	0.00%	552	2164	25.51%	-1.65	-2
Mar-02	3	8	37.50%	48.41%	675	2401	28.11%	0.58	-0.65
Apr-02	1	13	7.69%	26.65%	876	2649	33.07%	-1.94	-2.18
May-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

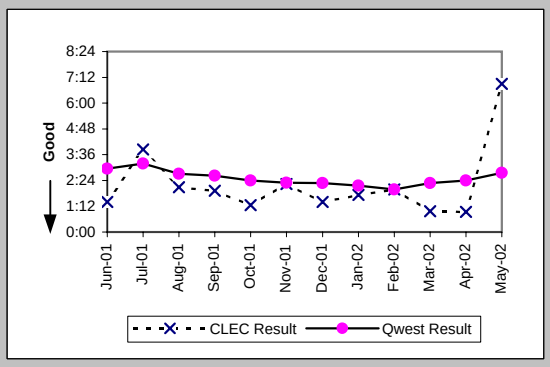
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	6	6	100.00%	0.00%	2037	2579	78.98%	-1.26	-1.77
Jul-01	3	5	60.00%	48.99%	2147	2800	76.68%	0.81	-0.51
Aug-01	14	18	77.78%	41.57%	2288	2899	78.92%	0.16	-0.9
Sep-01	4	5	80.00%	40.00%	1684	2078	81.04%	0.12	-0.93
Oct-01	2	2	100.00%	0.00%	1864	2240	83.21%	-0.63	-1.39
Nov-01	14	15	93.33%	24.94%	1726	1993	86.60%	-0.76	-1.46
Dec-01	3	3	100.00%	0.00%	1468	1719	85.40%	-0.72	-1.44
Jan-02	4	4	100.00%	0.00%	1461	1723	84.79%	-0.85	-1.51
Feb-02	2	3	66.67%	47.14%	1470	1668	88.13%	0.92	-0.44
Mar-02	3	3	100.00%	0.00%	1609	1888	85.22%	-0.72	-1.44
Apr-02	2	2	100.00%	0.00%	1784	2123	84.03%	-0.62	-1.37
May-02	2	5	40.00%	48.99%	1765	2182	80.89%	1.92	0.17



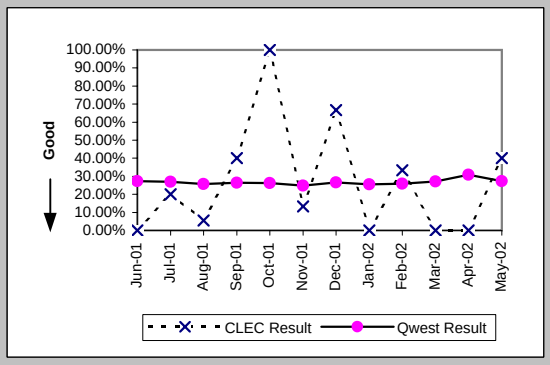
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	8:25	6	1:24	1:02	7593:00	2579	2:57	-0.76	-1.46
Jul-01	19:16	5	3:51	4:15	8924:17	2800	3:11	2.46	0.49
Aug-01	37:25	18	2:05	1:43	7872:43	2899	2:43	-0.68	-1.42
Sep-01	9:34	5	1:55	1:47	5430:33	2078	2:37	-0.35	-1.21
Oct-01	2:30	2	1:15	0:00	5384:11	2240	2:24	-0.44	-1.27
Nov-01	33:29	15	2:14	1:28	4584:21	1993	2:18	-0.06	-1.04
Dec-01	4:13	3	1:24	0:09	3914:24	1719	2:17	-0.4	-1.25
Jan-02	6:54	4	1:44	1:44	3726:58	1723	2:10	-0.27	-1.17
Feb-02	5:58	3	1:59	2:03	3313:54	1668	1:59	0.29	-0.82
Mar-02	2:55	3	0:58	1:21	4315:22	1888	2:17	-0.73	-1.44
Apr-02	1:51	2	0:56	1:17	5083:52	2123	2:24	-0.58	-1.35
May-02	34:29	5	6:54	4:59	5995:30	2182	2:45	1.96	0.19



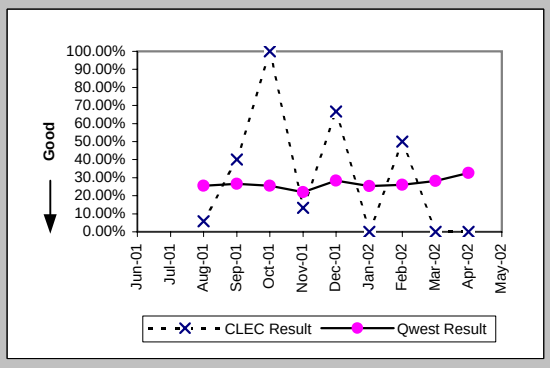
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	6	0.00%	0.00%	702	2579	27.22%	-1.5	-1.91
Jul-01	1	5	20.00%	40.00%	753	2800	26.89%	-0.35	-1.21
Aug-01	1	18	5.56%	22.91%	744	2899	25.66%	-1.95	-2.18
Sep-01	2	5	40.00%	48.99%	550	2078	26.47%	0.65	-0.61
Oct-01	2	2	100.00%	0.00%	587	2240	26.21%	1.83	0.12
Nov-01	2	15	13.33%	33.99%	493	1993	24.74%	-1.02	-1.62
Dec-01	2	3	66.67%	47.14%	458	1719	26.64%	1.31	-0.2
Jan-02	0	4	0.00%	0.00%	440	1723	25.54%	-1.17	-1.71
Feb-02	1	3	33.33%	47.14%	432	1668	25.90%	0.3	-0.82
Mar-02	0	3	0.00%	0.00%	513	1888	27.17%	-1.06	-1.64
Apr-02	0	2	0.00%	0.00%	656	2123	30.90%	-0.95	-1.57
May-02	2	5	40.00%	48.99%	595	2182	27.27%	0.61	-0.63



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

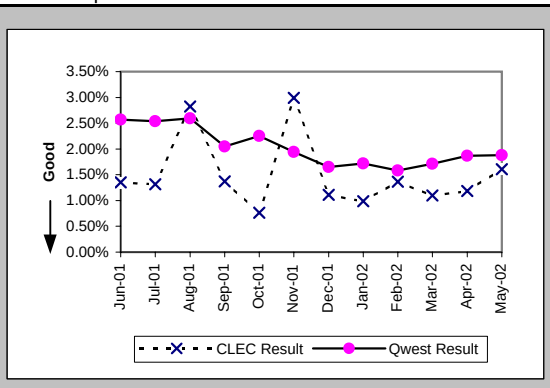
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	1	17	5.88%	23.53%	481	1882	25.56%	-1.85	-2.13
Sep-01	2	5	40.00%	48.99%	353	1323	26.68%	0.64	-0.61
Oct-01	2	2	100.00%	0.00%	349	1369	25.49%	1.86	0.13
Nov-01	2	15	13.33%	33.99%	262	1191	22.00%	-0.81	-1.49
Dec-01	2	3	66.67%	47.14%	297	1049	28.31%	1.24	-0.24
Jan-02	0	2	0.00%	0.00%	262	1033	25.36%	-0.82	-1.5
Feb-02	1	2	50.00%	50.00%	269	1032	26.07%	0.64	-0.61
Mar-02	0	3	0.00%	0.00%	344	1222	28.15%	-1.08	-1.66
Apr-02	0	1	0.00%	0.00%	467	1431	32.63%	-0.7	-1.42
May-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

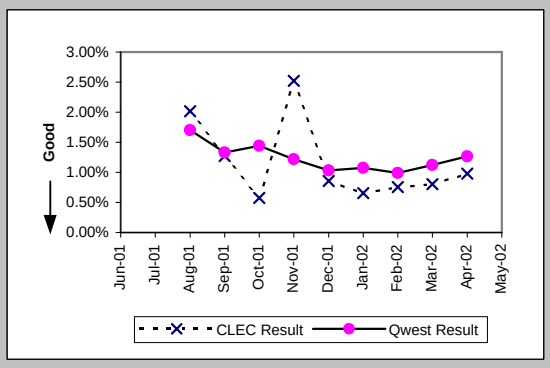
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	11	814	1.35%	11.55%	7934	309003	2.57%	-2.19	-2.33
Jul-01	12	913	1.31%	11.39%	7878	310507	2.54%	-2.35	-2.43
Aug-01	28	991	2.83%	16.57%	8122	312764	2.60%	0.45	-0.73
Sep-01	14	1023	1.37%	11.62%	6447	314738	2.05%	-1.53	-1.93
Oct-01	8	1046	0.76%	8.71%	7120	315764	2.25%	-3.24	-2.97
Nov-01	32	1070	2.99%	17.03%	6182	318019	1.94%	2.48	0.51
Dec-01	13	1168	1.11%	10.49%	5280	320210	1.65%	-1.44	-1.87
Jan-02	12	1218	0.99%	9.88%	5549	322799	1.72%	-1.97	-2.2
Feb-02	18	1320	1.36%	11.60%	5105	322988	1.58%	-0.63	-1.38
Mar-02	15	1367	1.10%	10.42%	5519	322151	1.71%	-1.75	-2.06
Apr-02	17	1432	1.19%	10.83%	6018	321850	1.87%	-1.9	-2.16
May-02	24	1495	1.61%	12.57%	6075	322674	1.88%	-0.79	-1.48



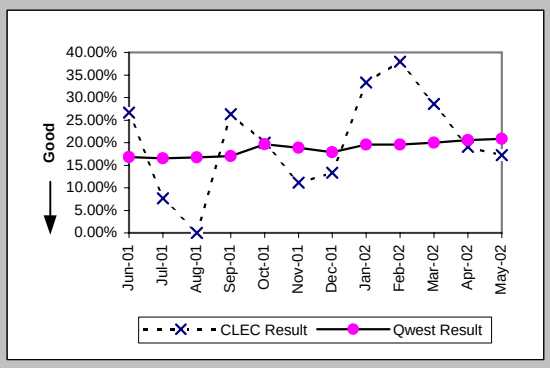
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	20	991	2.02%	14.06%	5317	312764	1.70%	0.77	-0.53
Sep-01	13	1023	1.27%	11.20%	4188	314738	1.33%	-0.17	-1.1
Oct-01	6	1046	0.57%	7.55%	4551	315764	1.44%	-2.35	-2.43
Nov-01	27	1070	2.52%	15.68%	3875	318019	1.22%	3.88	1.36
Dec-01	10	1168	0.86%	9.21%	3305	320210	1.03%	-0.59	-1.36
Jan-02	8	1218	0.66%	8.08%	3466	322799	1.07%	-1.41	-1.86
Feb-02	10	1320	0.76%	8.67%	3196	322988	0.99%	-0.85	-1.52
Mar-02	11	1367	0.80%	8.93%	3623	322151	1.12%	-1.12	-1.68
Apr-02	14	1432	0.98%	9.84%	4080	321850	1.27%	-0.98	-1.6
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

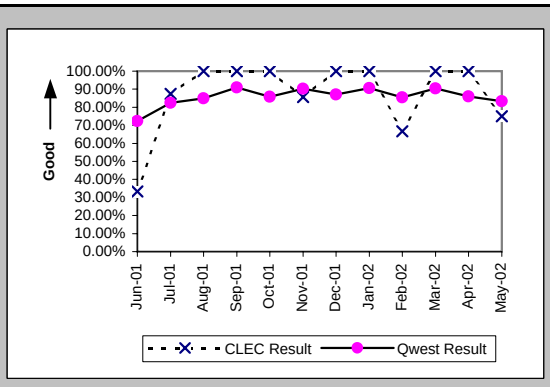
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	4	15	26.67%	44.22%	1606	9540	16.83%	0.98	-0.41
Jul-01	1	13	7.69%	26.65%	1560	9438	16.53%	-0.86	-1.52
Aug-01	0	28	0.00%	0.00%	1635	9757	16.76%	-2.37	-2.44
Sep-01	5	19	26.32%	44.03%	1321	7768	17.01%	1.04	-0.37
Oct-01	2	10	20.00%	40.00%	1740	8860	19.64%	0.09	-0.95
Nov-01	4	36	11.11%	31.43%	1436	7618	18.85%	-1.18	-1.72
Dec-01	2	15	13.33%	33.99%	1149	6429	17.87%	-0.46	-1.28
Jan-02	6	18	33.33%	47.14%	1351	6900	19.58%	1.38	-0.16
Feb-02	11	29	37.93%	48.52%	1244	6349	19.59%	2.29	0.39
Mar-02	6	21	28.57%	45.18%	1378	6897	19.98%	0.96	-0.42
Apr-02	4	21	19.05%	39.27%	1559	7577	20.58%	-0.17	-1.11
May-02	5	29	17.24%	37.77%	1597	7672	20.82%	-0.47	-1.29



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

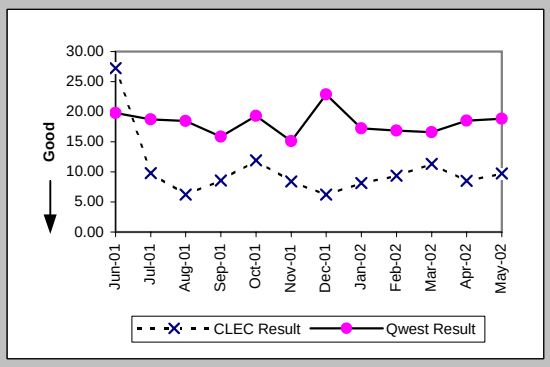
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	3	9	33.33%	47.14%	139	192	72.40%	2.33	0.42
Jul-01	7	8	87.50%	33.07%	141	171	82.46%	-0.37	-1.22
Aug-01	13	13	100.00%	0.00%	140	165	84.85%	-1.47	-1.89
Sep-01	5	5	100.00%	0.00%	212	233	90.99%	-0.7	-1.42
Oct-01	6	6	100.00%	0.00%	169	197	85.79%	-0.98	-1.6
Nov-01	6	7	85.71%	34.99%	156	173	90.17%	0.39	-0.76
Dec-01	21	21	100.00%	0.00%	141	162	87.04%	-1.66	-2.01
Jan-02	12	12	100.00%	0.00%	220	243	90.54%	-1.09	-1.66
Feb-02	2	3	66.67%	47.14%	118	138	85.51%	0.76	-0.54
Mar-02	3	3	100.00%	0.00%	273	302	90.40%	-0.56	-1.34
Apr-02	4	4	100.00%	0.00%	189	220	85.91%	-0.8	-1.49
May-02	3	4	75.00%	43.30%	145	174	83.33%	0.42	-0.74



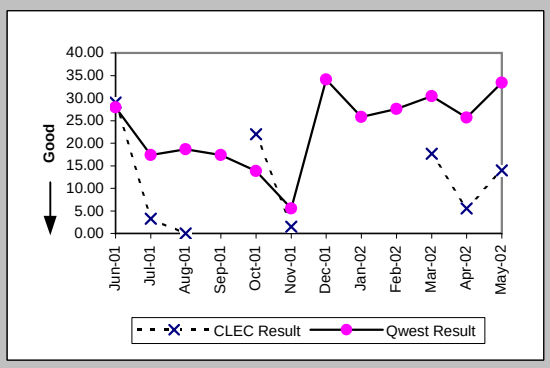
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	245	9	27.22	19.13	3745	189	19.81	1.73	0.05
Jul-01	225	23	9.78	8.34	7591	406	18.70	-2.05	-2.25
Aug-01	174	28	6.21	1.40	6486	351	18.48	-3.38	-3.05
Sep-01	146	17	8.59	5.04	7901	498	15.87	-1.87	-2.13
Oct-01	274	23	11.91	7.73	9329	483	19.31	-2.12	-2.29
Nov-01	303	36	8.42	5.87	4724	313	15.09	-2.45	-2.49
Dec-01	175	28	6.25	4.15	6202	271	22.89	-3.63	-3.21
Jan-02	236	29	8.14	2.98	7139	414	17.24	-2.63	-2.6
Feb-02	159	17	9.35	3.67	4336	257	16.87	-1.76	-2.07
Mar-02	136	12	11.33	7.10	7026	424	16.57	-1.04	-1.63
Apr-02	136	16	8.50	4.02	6947	375	18.53	-2.42	-2.47
May-02	136	14	9.71	4.32	6169	328	18.81	-1.75	-2.06



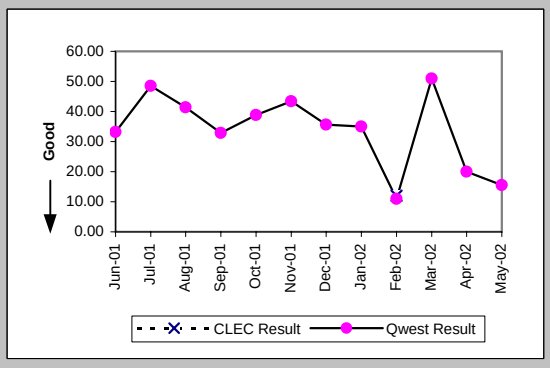
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	174	6	29.00	14.10	1062	38	27.95	0.89	-0.46
Jul-01	13	4	3.25	5.25	1807	104	17.38	-1.04	-1.63
Aug-01	0	2	0.00	0.00	1697	91	18.65	-1.06	-1.64
Sep-01					1513	87	17.39		
Oct-01	22	1	22.00		1864	135	13.81	2.26	0.37
Nov-01	45	30	1.50	5.72	892	161	5.54	-1.39	-1.85
Dec-01					1295	38	34.08		
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02	53	3	17.67	3.79	1643	54	30.43	-0.68	-1.42
Apr-02	11	2	5.50	2.12	1231	48	25.65	-0.93	-1.57
May-02	14	1	14.00		1604	48	33.42	-0.55	-1.33



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

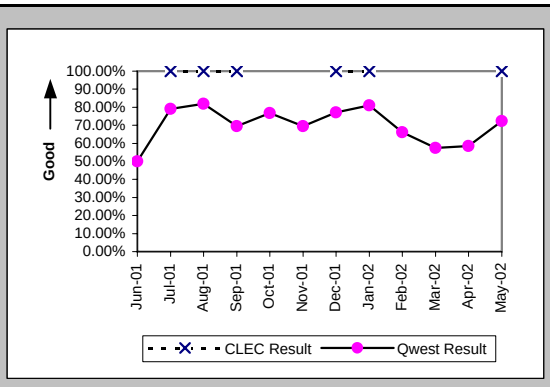
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					498	15	33.20		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02	12	1	12.00		11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

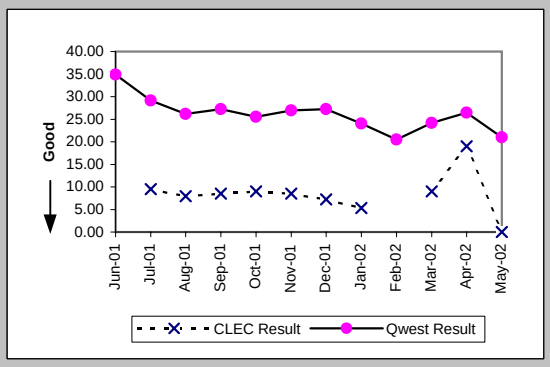
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					29	58	50.00%		
Jul-01	1	1	100.00%	0.00%	34	43	79.07%	-0.51	-1.31
Aug-01	7	7	100.00%	0.00%	50	61	81.97%	-1.18	-1.71
Sep-01	2	2	100.00%	0.00%	41	59	69.49%	-0.92	-1.56
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01	8	8	100.00%	0.00%	64	83	77.11%	-1.47	-1.89
Jan-02	2	2	100.00%	0.00%	68	84	80.95%	-0.68	-1.41
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02					41	70	58.57%		
May-02	1	1	100.00%	0.00%	63	87	72.41%	-0.61	-1.37



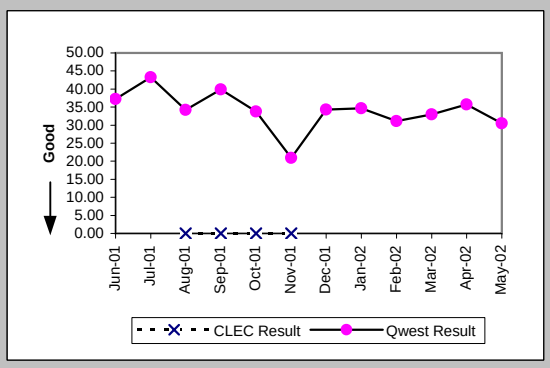
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					2023	58	34.88		
Jul-01	19	2	9.50	0.71	4543	156	29.12	-0.87	-1.53
Aug-01	95	12	7.92	1.62	3559	136	26.17	-2.15	-2.31
Sep-01	68	8	8.50	2.33	3672	135	27.20	-1.38	-1.84
Oct-01	9	1	9.00		5137	201	25.56	-0.56	-1.34
Nov-01	17	2	8.50	0.71	4316	160	26.98	-0.57	-1.35
Dec-01	94	13	7.23	2.20	3726	137	27.20	-2.24	-2.36
Jan-02	16	3	5.33	4.73	3554	148	24.01	-1.3	-1.79
Feb-02					2213	108	20.49		
Mar-02	9	1	9.00		3048	126	24.19	-0.63	-1.38
Apr-02	38	2	19.00	12.73	3839	145	26.48	-0.38	-1.23
May-02	0	1	0.00		3297	157	21.00	-0.89	-1.54



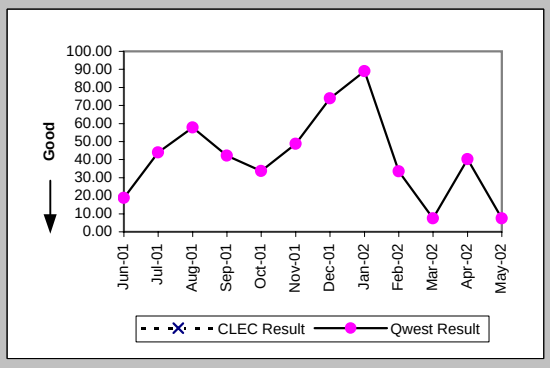
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					931	25	37.24		
Jul-01					2248	52	43.23		
Aug-01	0	1	0.00		1506	44	34.23	-0.94	-1.57
Sep-01	0	2	0.00	0.00	1516	38	39.89	-1	-1.61
Oct-01	0	1	0.00		2261	67	33.75	-0.96	-1.59
Nov-01	0	2	0.00	0.00	1841	88	20.92	-0.61	-1.37
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

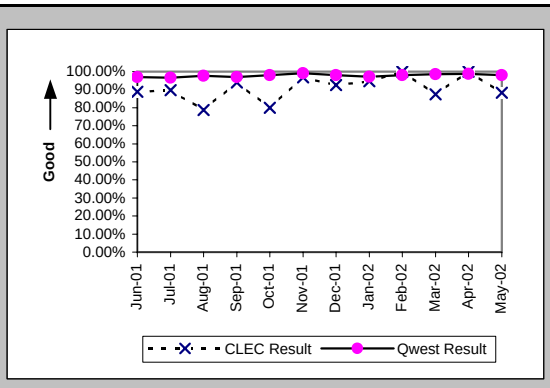
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01					75	4	18.75		
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

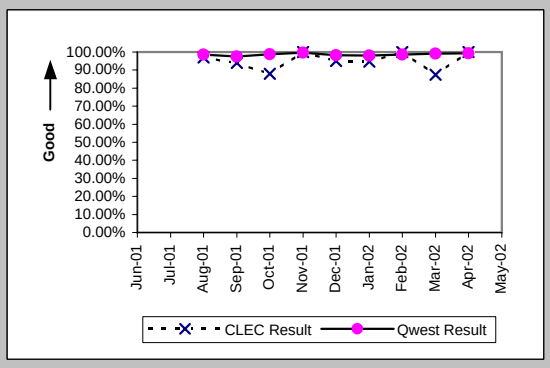
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	24	27	88.89%	31.43%	513	529	96.98%	1.86	0.13
Jul-01	26	29	89.66%	30.45%	529	547	96.71%	1.68	0.02
Aug-01	26	33	78.79%	40.88%	524	536	97.76%	4.14	1.52
Sep-01	31	33	93.94%	23.86%	559	576	97.05%	0.94	-0.43
Oct-01	20	25	80.00%	40.00%	675	689	97.97%	3.68	1.24
Nov-01	30	31	96.77%	17.67%	604	609	99.18%	1.07	-0.35
Dec-01	37	40	92.50%	26.34%	445	454	98.02%	1.81	0.1
Jan-02	35	37	94.59%	22.61%	488	502	97.21%	0.87	-0.47
Feb-02	25	25	100.00%	0.00%	467	476	98.11%	-0.68	-1.41
Mar-02	14	16	87.50%	33.07%	460	467	98.50%	2.18	0.33
Apr-02	17	17	100.00%	0.00%	537	544	98.71%	-0.46	-1.28
May-02	15	17	88.24%	32.22%	500	510	98.04%	1.95	0.19



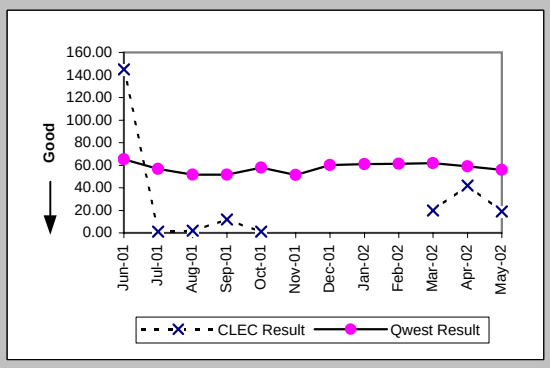
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	32	33	96.97%	17.14%	528	536	98.51%	0.64	-0.61
Sep-01	31	33	93.94%	23.86%	562	576	97.57%	1.14	-0.31
Oct-01	22	25	88.00%	32.50%	680	689	98.69%	2.76	0.68
Nov-01	31	31	100.00%	0.00%	607	609	99.67%	-0.31	-1.19
Dec-01	38	40	95.00%	21.79%	446	454	98.24%	1.23	-0.25
Jan-02	35	37	94.59%	22.61%	492	502	98.01%	1.2	-0.27
Feb-02	25	25	100.00%	0.00%	469	476	98.53%	-0.6	-1.36
Mar-02	14	16	87.50%	33.07%	463	467	99.14%	2.53	0.54
Apr-02	17	17	100.00%	0.00%	540	544	99.26%	-0.35	-1.21
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

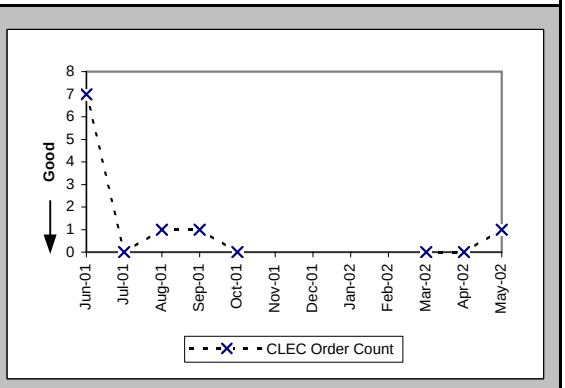
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	2320	16	145.00	94.07	22204	341	65.11	1.63	-0.01
Jul-01	2	2	1.00	0.00	12089	213	56.76	-1.1	-1.67
Aug-01	2	1	2.00		12347	239	51.66	-0.66	-1.4
Sep-01	24	2	12.00	12.73	12570	243	51.73	-0.75	-1.45
Oct-01	1	1	1.00		12902	223	57.86	-0.72	-1.44
Nov-01					11028	215	51.29		
Dec-01					10041	167	60.13		
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02	20	1	20.00		9604	155	61.96	-0.5	-1.3
Apr-02	42	1	42.00		10246	174	58.89	-0.2	-1.12
May-02	19	1	19.00		10730	192	55.89	-0.44	-1.27



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

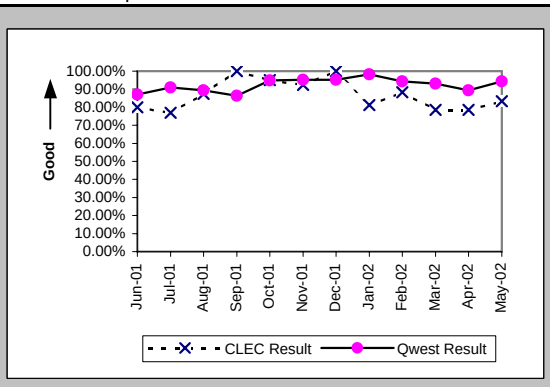
Date	CLEC Order Count
Jun-01	7
Jul-01	0
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	0
May-02	1



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

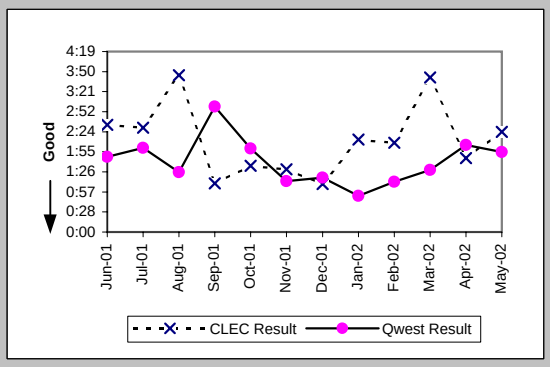
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	12	15	80.00%	40.00%	107	123	86.99%	0.73	-0.56
Jul-01	10	13	76.92%	42.13%	90	99	90.91%	1.38	-0.16
Aug-01	14	16	87.50%	33.07%	101	113	89.38%	0.25	-0.85
Sep-01	9	9	100.00%	0.00%	133	154	86.36%	-1.16	-1.7
Oct-01	19	20	95.00%	21.79%	128	135	94.81%	-0.03	-1.02
Nov-01	12	13	92.31%	26.65%	121	127	95.28%	0.45	-0.73
Dec-01	17	17	100.00%	0.00%	98	103	95.15%	-0.86	-1.52
Jan-02	13	16	81.25%	39.03%	116	118	98.31%	2.54	0.54
Feb-02	15	17	88.24%	32.22%	83	88	94.32%	0.85	-0.48
Mar-02	11	14	78.57%	41.03%	95	102	93.14%	1.59	-0.03
Apr-02	11	14	78.57%	41.03%	101	113	89.38%	1.1	-0.33
May-02	10	12	83.33%	37.27%	100	106	94.34%	1.25	-0.24



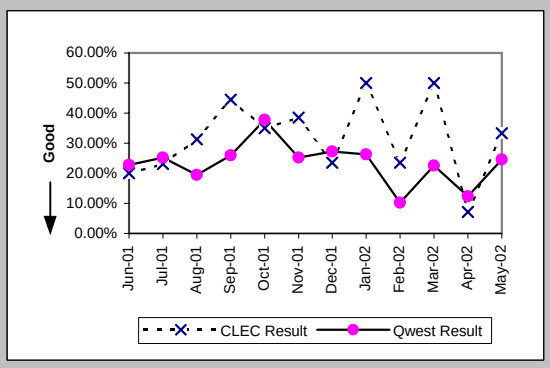
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	38:26	15	2:34	2:41	221:10	123	1:48	1.21	-0.26
Jul-01	32:26	13	2:30	2:30	199:17	99	2:01	0.97	-0.41
Aug-01	60:07	16	3:45	9:28	161:41	113	1:26	1.23	-0.25
Sep-01	10:26	9	1:10	1:09	461:47	154	3:00	-0.77	-1.47
Oct-01	31:39	20	1:35	1:26	270:13	135	2:00	-0.26	-1.16
Nov-01	19:30	13	1:30	2:47	154:42	127	1:13	1.19	-0.28
Dec-01	19:37	17	1:09	0:47	134:43	103	1:18	-0.32	-1.19
Jan-02	35:31	16	2:13	2:15	101:44	118	0:52	2.88	0.75
Feb-02	36:16	17	2:08	2:45	106:00	88	1:12	1.58	-0.04
Mar-02	51:50	14	3:42	5:03	151:40	102	1:29	2.33	0.41
Apr-02	24:39	14	1:46	2:33	235:19	113	2:05	-0.18	-1.11
May-02	28:53	12	2:24	1:53	202:45	106	1:55	0.7	-0.57



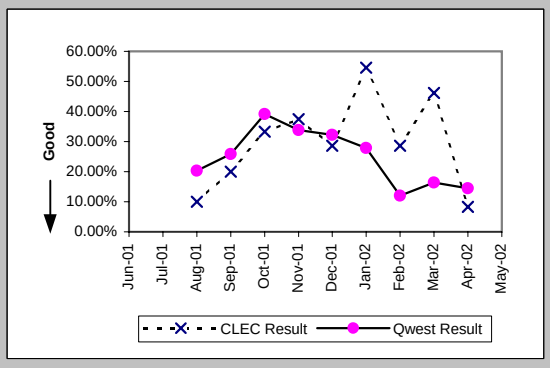
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	3	15	20.00%	40.00%	28	123	22.76%	-0.24	-1.15
Jul-01	3	13	23.08%	42.13%	25	99	25.25%	-0.17	-1.1
Aug-01	5	16	31.25%	46.35%	22	113	19.47%	1.04	-0.37
Sep-01	4	9	44.44%	49.69%	40	154	25.97%	1.15	-0.3
Oct-01	7	20	35.00%	47.70%	51	135	37.78%	-0.24	-1.15
Nov-01	5	13	38.46%	48.65%	32	127	25.20%	1	-0.39
Dec-01	4	17	23.53%	42.42%	28	103	27.18%	-0.31	-1.19
Jan-02	8	16	50.00%	50.00%	31	118	26.27%	1.87	0.13
Feb-02	4	17	23.53%	42.42%	9	88	10.23%	1.4	-0.15
Mar-02	7	14	50.00%	50.00%	23	102	22.55%	2.06	0.25
Apr-02	1	14	7.14%	25.75%	14	113	12.39%	-0.56	-1.34
May-02	4	12	33.33%	47.14%	26	106	24.53%	0.65	-0.6



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

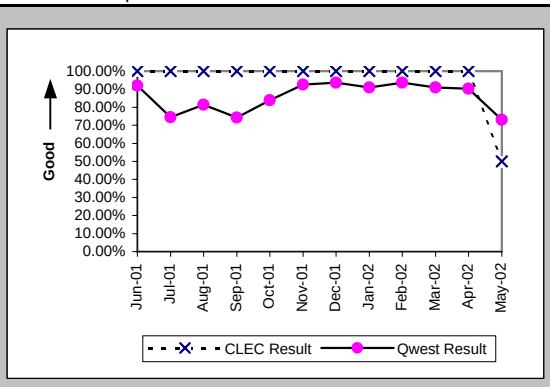
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	1	10	10.00%	30.00%	14	69	20.29%	-0.76	-1.46
Sep-01	1	5	20.00%	40.00%	24	93	25.81%	-0.29	-1.18
Oct-01	5	15	33.33%	47.14%	27	69	39.13%	-0.42	-1.25
Nov-01	3	8	37.50%	48.41%	23	68	33.82%	0.2	-0.88
Dec-01	4	14	28.57%	45.18%	20	62	32.26%	-0.27	-1.16
Jan-02	6	11	54.55%	49.79%	17	61	27.87%	1.66	0.01
Feb-02	4	14	28.57%	45.18%	6	50	12.00%	1.4	-0.15
Mar-02	6	13	46.15%	49.85%	9	55	16.36%	2.14	0.3
Apr-02	1	12	8.33%	27.64%	9	62	14.52%	-0.56	-1.34
May-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

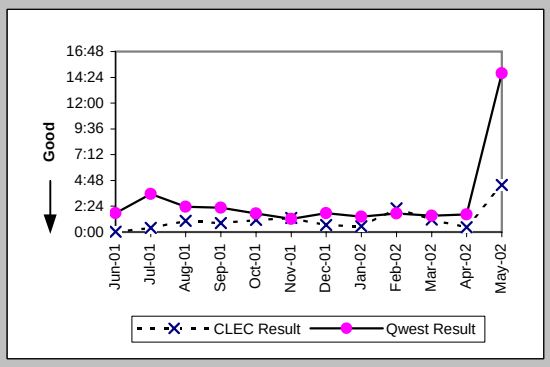
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1	1	100.00%	0.00%	35	38	92.11%	-0.29	-1.18
Jul-01	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
Aug-01	8	8	100.00%	0.00%	35	43	81.40%	-1.24	-1.75
Sep-01	1	1	100.00%	0.00%	29	39	74.36%	-0.58	-1.35
Oct-01	4	4	100.00%	0.00%	31	37	83.78%	-0.84	-1.51
Nov-01	2	2	100.00%	0.00%	25	27	92.59%	-0.39	-1.23
Dec-01	2	2	100.00%	0.00%	29	31	93.55%	-0.36	-1.22
Jan-02	2	2	100.00%	0.00%	50	55	90.91%	-0.44	-1.27
Feb-02	3	3	100.00%	0.00%	29	31	93.55%	-0.43	-1.26
Mar-02	2	2	100.00%	0.00%	30	33	90.91%	-0.43	-1.26
Apr-02	1	1	100.00%	0.00%	37	41	90.24%	-0.32	-1.2
May-02	1	2	50.00%	50.00%	27	37	72.97%	0.55	-0.66



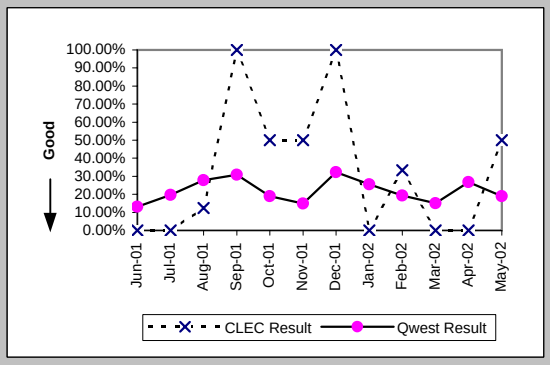
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0:01	1	0:01		66:23	38	1:45	-0.88	-1.54
Jul-01	0:24	1	0:24		180:02	51	3:32	-0.69	-1.42
Aug-01	8:16	8	1:02	1:01	102:00	43	2:22	-1.98	-2.2
Sep-01	0:50	1	0:50		87:29	39	2:15	-0.77	-1.47
Oct-01	4:31	4	1:08	0:30	63:25	37	1:43	-0.63	-1.38
Nov-01	2:39	2	1:19	0:47	33:26	27	1:14	0.67	-0.59
Dec-01	1:21	2	0:40	0:56	54:53	31	1:46	-0.7	-1.43
Jan-02	1:03	2	0:32	0:39	78:33	55	1:26	-0.81	-1.49
Feb-02	6:36	3	2:12	1:10	53:16	31	1:43	0.78	-0.53
Mar-02	2:19	2	1:10	1:37	50:27	33	1:32	-0.21	-1.13
Apr-02	0:26	1	0:26		66:52	41	1:38	-0.64	-1.39
May-02	8:43	2	4:22	4:07	546:21	37	14:46	-0.2	-1.12



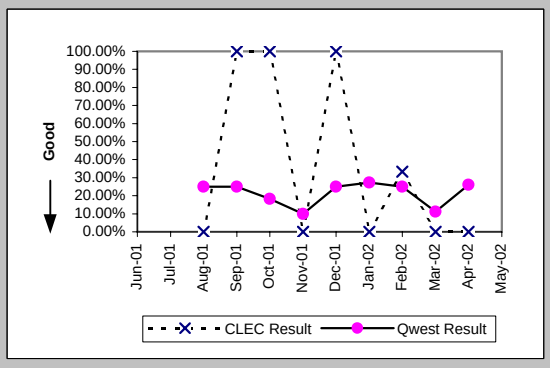
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	1	0.00%	0.00%	5	38	13.16%	-0.38	-1.23
Jul-01	0	1	0.00%	0.00%	10	51	19.61%	-0.49	-1.3
Aug-01	1	8	12.50%	33.07%	12	43	27.91%	-0.89	-1.54
Sep-01	1	1	100.00%	0.00%	12	39	30.77%	1.01	-0.39
Oct-01	2	4	50.00%	50.00%	7	37	18.92%	1.23	-0.25
Nov-01	1	2	50.00%	50.00%	4	27	14.81%	0.95	-0.42
Dec-01	2	2	100.00%	0.00%	10	31	32.26%	1.63	-0.01
Jan-02	0	2	0.00%	0.00%	14	55	25.45%	-0.81	-1.49
Feb-02	1	3	33.33%	47.14%	6	31	19.35%	0.47	-0.71
Mar-02	0	2	0.00%	0.00%	5	33	15.15%	-0.58	-1.35
Apr-02	0	1	0.00%	0.00%	11	41	26.83%	-0.6	-1.36
May-02	1	2	50.00%	50.00%	7	37	18.92%	0.82	-0.5



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

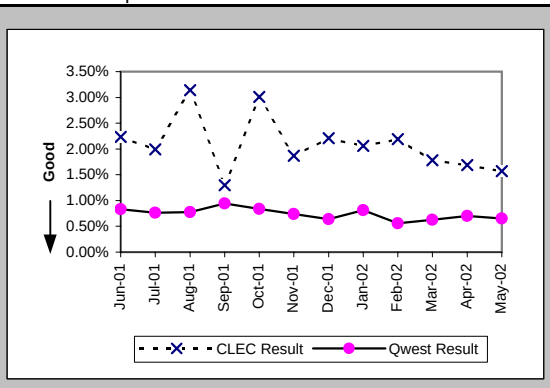
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	9	36	25.00%	-1.21	-1.74
Sep-01	1	1	100.00%	0.00%	7	28	25.00%	1.12	-0.32
Oct-01	2	2	100.00%	0.00%	4	22	18.18%	2.05	0.25
Nov-01	0	1	0.00%	0.00%	1	10	10.00%	-0.32	-1.19
Dec-01	1	1	100.00%	0.00%	4	16	25.00%	1.09	-0.34
Jan-02	0	1	0.00%	0.00%	9	33	27.27%	-0.6	-1.37
Feb-02	1	3	33.33%	47.14%	5	20	25.00%	0.22	-0.87
Mar-02	0	1	0.00%	0.00%	2	18	11.11%	-0.34	-1.21
Apr-02	0	1	0.00%	0.00%	6	23	26.09%	-0.58	-1.35
May-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

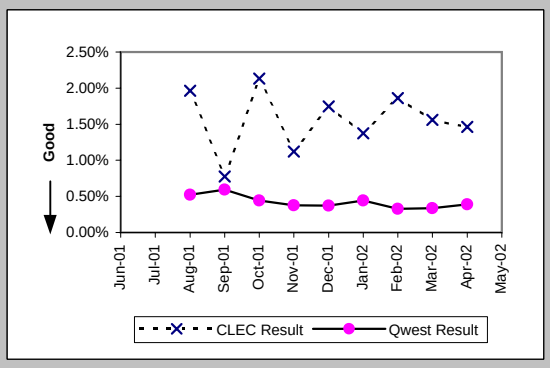
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	16	716	2.23%	14.78%	161	19342	0.83%	4.06	1.47
Jul-01	14	702	1.99%	13.98%	150	19686	0.76%	3.69	1.24
Aug-01	24	764	3.14%	17.44%	156	20036	0.78%	7.29	3.43
Sep-01	10	772	1.30%	11.31%	193	20400	0.95%	0.98	-0.4
Oct-01	24	797	3.01%	17.09%	172	20591	0.84%	6.62	3.03
Nov-01	15	804	1.87%	13.53%	154	20806	0.74%	3.65	1.22
Dec-01	19	859	2.21%	14.71%	134	21020	0.64%	5.68	2.45
Jan-02	18	874	2.06%	14.20%	173	21223	0.82%	4.01	1.44
Feb-02	20	914	2.19%	14.63%	119	21400	0.56%	6.5	2.95
Mar-02	16	897	1.78%	13.24%	135	21641	0.62%	4.32	1.63
Apr-02	15	890	1.69%	12.87%	154	21880	0.70%	3.43	1.09
May-02	14	890	1.57%	12.44%	143	21962	0.65%	3.35	1.04



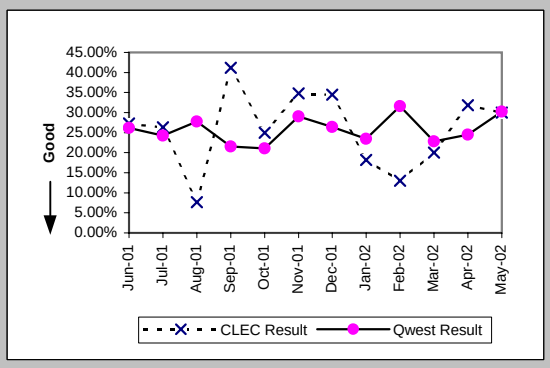
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	15	764	1.96%	13.87%	105	20036	0.52%	5.41	2.29
Sep-01	6	772	0.78%	8.78%	121	20400	0.59%	0.65	-0.6
Oct-01	17	797	2.13%	14.45%	91	20591	0.44%	7.06	3.29
Nov-01	9	804	1.12%	10.52%	78	20806	0.37%	3.39	1.06
Dec-01	15	859	1.75%	13.10%	78	21020	0.37%	6.5	2.95
Jan-02	12	874	1.37%	11.64%	94	21223	0.44%	4.06	1.47
Feb-02	17	914	1.86%	13.51%	70	21400	0.33%	7.95	3.83
Mar-02	14	897	1.56%	12.40%	73	21641	0.34%	6.19	2.76
Apr-02	13	890	1.46%	12.00%	85	21880	0.39%	5.04	2.06
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

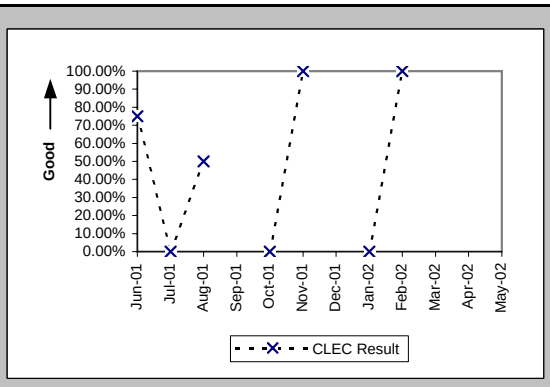
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	6	22	27.27%	44.54%	57	218	26.15%	0.13	-0.92
Jul-01	5	19	26.32%	44.03%	48	198	24.24%	0.22	-0.87
Aug-01	2	26	7.69%	26.65%	60	216	27.78%	-2.16	-2.31
Sep-01	7	17	41.18%	49.22%	53	246	21.54%	1.75	0.07
Oct-01	8	32	25.00%	43.30%	46	218	21.10%	0.51	-0.69
Nov-01	8	23	34.78%	47.63%	63	217	29.03%	0.57	-0.65
Dec-01	10	29	34.48%	47.53%	48	182	26.37%	0.9	-0.46
Jan-02	4	22	18.18%	38.57%	53	226	23.45%	-0.56	-1.34
Feb-02	3	23	13.04%	33.68%	55	174	31.61%	-1.8	-2.09
Mar-02	4	20	20.00%	40.00%	40	175	22.86%	-0.29	-1.18
Apr-02	7	22	31.82%	46.58%	50	204	24.51%	0.74	-0.55
May-02	6	20	30.00%	45.83%	62	205	30.24%	-0.02	-1.01



Checklist #5 - Dark Fiber - IOF Installation

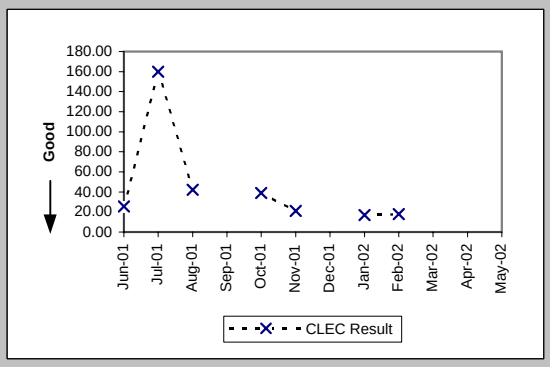
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	6	8	75.00%	43.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02				
Apr-02				
May-02				



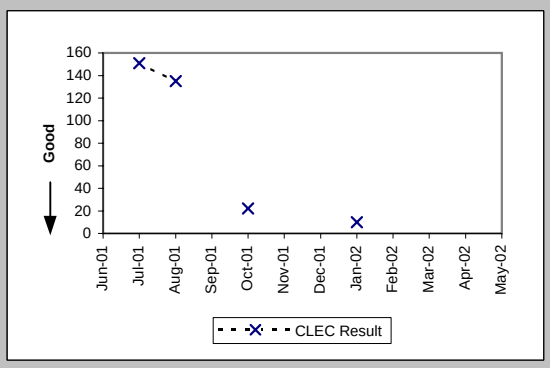
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	68.77
Sep-01				
Oct-01	78	2	39.00	0.00
Nov-01	21	1	21.00	
Dec-01				
Jan-02	17	1	17.00	
Feb-02	36	2	18.00	0.00
Mar-02				
Apr-02				
May-02				



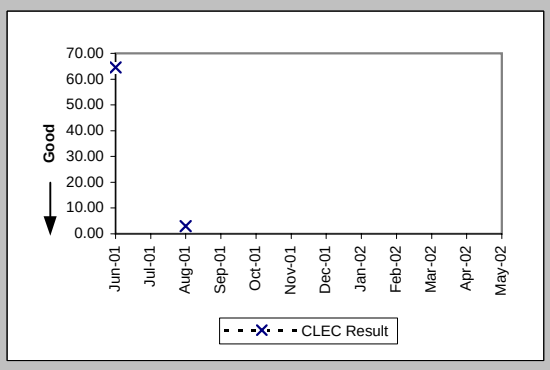
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	0.00
Nov-01				
Dec-01				
Jan-02	10	1	10.00	
Feb-02				
Mar-02				
Apr-02				
May-02				



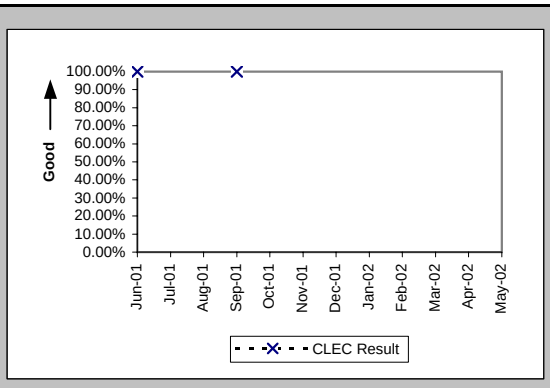
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	129	2	64.50	86.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				

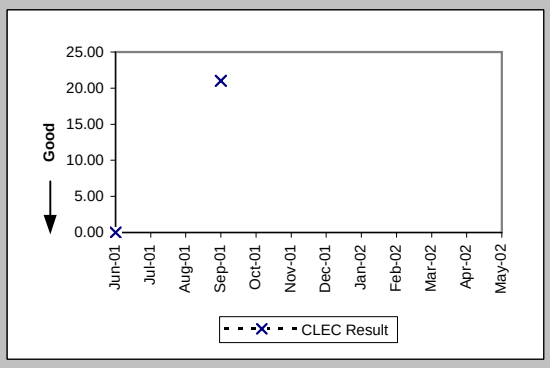


Checklist #5 - Dark Fiber - IOF Installation

Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



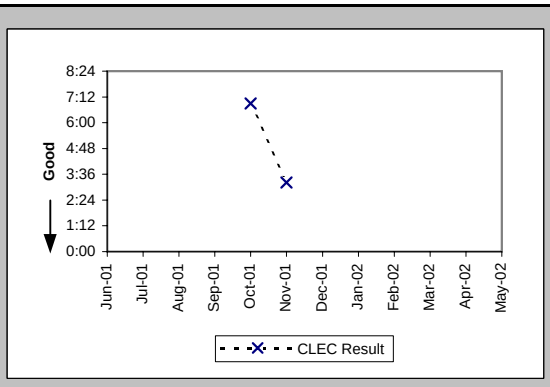
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	0	1	0.00	
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



Checklist #5 - Dark Fiber - IOF Repair

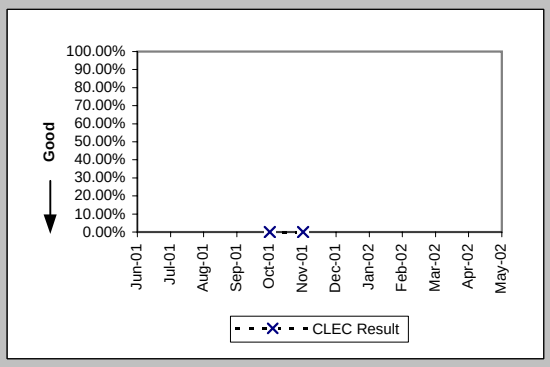
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	20:41	3	6:54	6:49
Nov-01	9:38	3	3:13	0:02
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



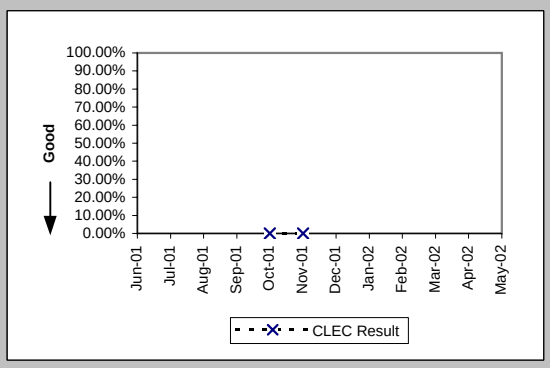
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	3	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



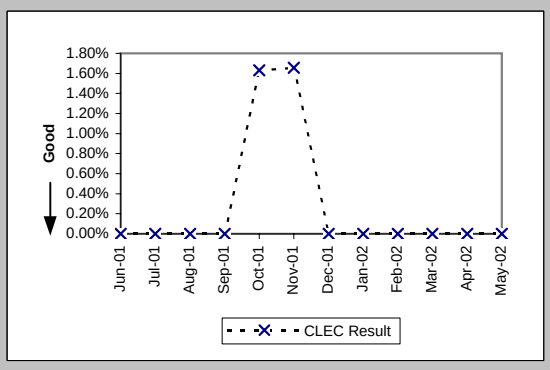
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				



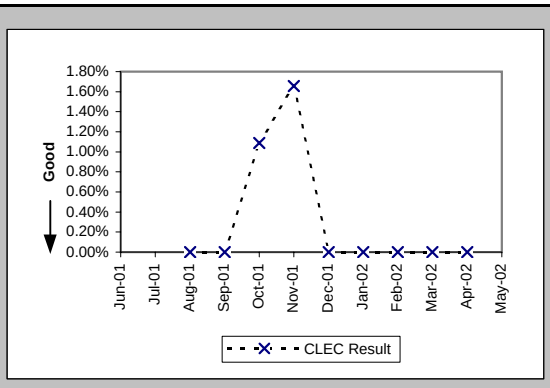
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01	0	209	0.00%	0.00%
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	3	184	1.63%	12.66%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%
Mar-02	0	137	0.00%	0.00%
Apr-02	0	133	0.00%	0.00%
May-02	0	113	0.00%	0.00%



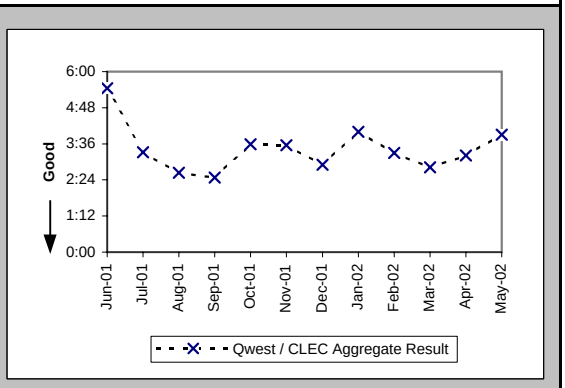
Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jun-01				
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	2	184	1.09%	10.37%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%
Mar-02	0	137	0.00%	0.00%
Apr-02	0	133	0.00%	0.00%
May-02				



Checklist #7 - E911

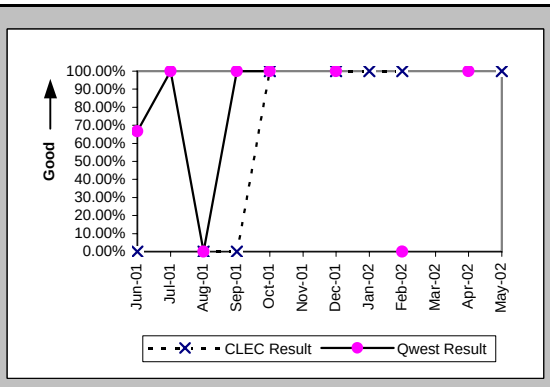
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jun-01	5:27
Jul-01	3:19
Aug-01	2:38
Sep-01	2:29
Oct-01	3:35
Nov-01	3:33
Dec-01	2:54
Jan-02	4:00
Feb-02	3:18
Mar-02	2:49
Apr-02	3:13
May-02	3:54



Checklist #7 - E911/911 Trunk Installation

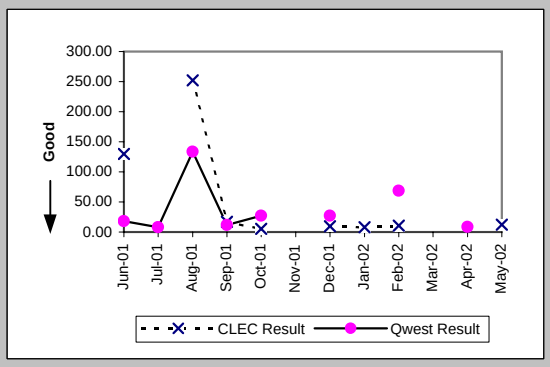
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	8	0.00%	0.00%	2	3	66.67%	2.03	0.23
Jul-01					2	2	100.00%		
Aug-01	0	2	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01	0	6	0.00%	0.00%	4	4	100.00%	N/A	0.85
Oct-01	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01									
Dec-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%					
Feb-02	16	16	100.00%	0.00%	0	3	0.00%	N/A	
Mar-02									
Apr-02					5	5	100.00%		
May-02	8	8	100.00%	0.00%					



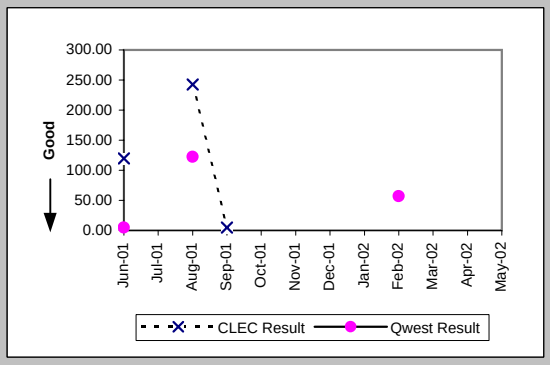
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1037	8	129.62	18.78	54	3	18.00	3.72	1.26
Jul-01					16	2	8.00		
Aug-01	504	2	252.00	227.69	800	6	133.33	3.72	1.26
Sep-01	102	6	17.00	0.00	46	4	11.50	3.72	1.26
Oct-01	11	2	5.50	4.95	246	9	27.33	-1.3	-1.79
Nov-01									
Dec-01	28	3	9.33	0.58	27	1	27.00		
Jan-02	8	1	8.00						
Feb-02	174	16	10.88	0.34	206	3	68.67	-1.94	-2.18
Mar-02									
Apr-02					43	5	8.60		
May-02	97	8	12.12	3.36					



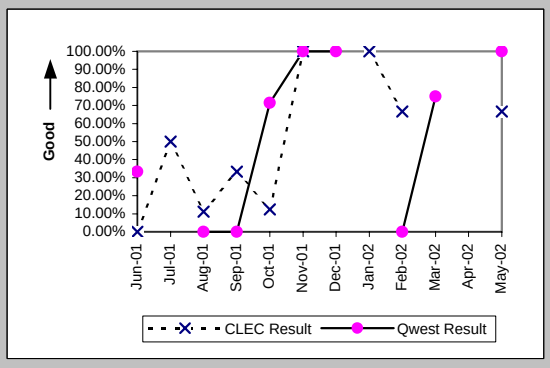
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	957	8	119.62	18.78	5	1	5.00		
Jul-01									
Aug-01	485	2	242.50	228.40	734	6	122.33	3.72	1.26
Sep-01	30	6	5.00	0.00					
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					171	3	57.00		
Mar-02									
Apr-02									
May-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

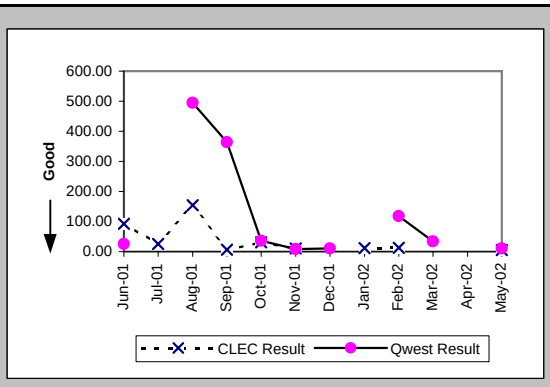
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	10	0.00%	0.00%	1	3	33.33%	1.25	-0.24
Jul-01	1	2	50.00%	50.00%					
Aug-01	1	9	11.11%	31.43%	0	2	0.00%	N/A	
Sep-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	
Oct-01	1	8	12.50%	33.07%	5	7	71.43%	2.18	0.33
Nov-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Dec-01					3	3	100.00%		
Jan-02	1	1	100.00%	0.00%					
Feb-02	2	3	66.67%	47.14%	0	5	0.00%	N/A	
Mar-02					3	4	75.00%		
Apr-02									
May-02	2	3	66.67%	47.14%	2	2	100.00%	N/A	-0.71



Checklist #7 - E911/911 Trunk Installation

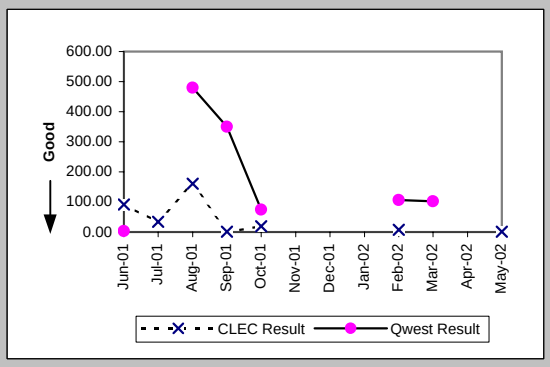
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	928	10	92.80	40.50	76	3	25.33	3.72	1.26
Jul-01	51	2	25.50	21.92					
Aug-01	1385	9	153.89	54.33	990	2	495.00	-0.67	-1.41
Sep-01	20	3	6.67	0.58	1456	4	364.00		
Oct-01	247	8	30.88	6.01	254	7	36.29	-0.24	-1.14
Nov-01	11	1	11.00		84	10	8.40	3.72	1.26
Dec-01					32	3	10.67		
Jan-02	12	1	12.00						
Feb-02	39	3	13.00	4.00	592	5	118.40	-3.47	-3.11
Mar-02					138	4	34.50		
Apr-02									
May-02	15	3	5.00	4.36	22	2	11.00	-2.32	-2.41



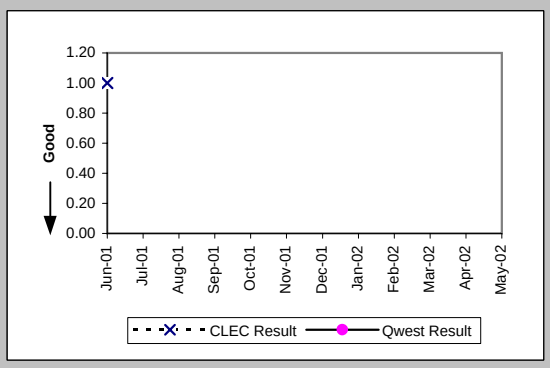
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	819	9	91.00	33.00	6	2	3.00	-3.72	-3.26
Jul-01	34	1	34.00						
Aug-01	1288	8	161.00	0.00	959	2	479.50	-0.62	-1.38
Sep-01	2	2	1.00	0.00	1400	4	350.00		
Oct-01	133	7	19.00	0.00	150	2	75.00	-1.7	-2.04
Nov-01									
Dec-01									
Jan-02									
Feb-02	7	1	7.00		530	5	106.00	-2.25	-2.37
Mar-02					102	1	102.00		
Apr-02									
May-02	1	1	1.00						



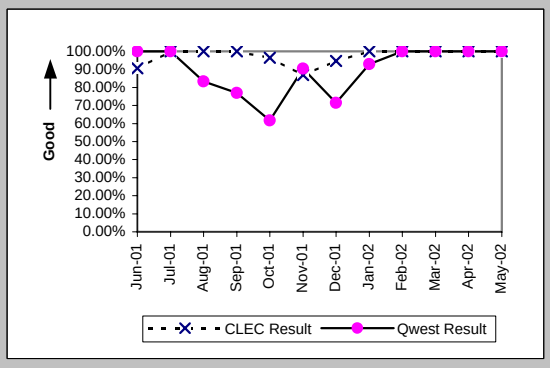
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	1.00						
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

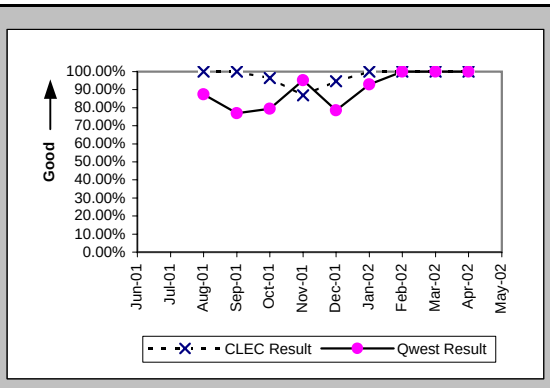
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	29	32	90.63%	29.15%	15	15	100.00%	N/A	-0.32
Jul-01	48	48	100.00%	0.00%	25	25	100.00%	N/A	N/A
Aug-01	46	46	100.00%	0.00%	20	24	83.33%	-1.78	-2.08
Sep-01	43	43	100.00%	0.00%	20	26	76.92%	-2.2	-2.34
Oct-01	55	57	96.49%	18.40%	21	34	61.76%	-3.3	-3
Nov-01	33	38	86.84%	33.80%	19	21	90.48%	0.33	-0.8
Dec-01	18	19	94.74%	22.33%	10	14	71.43%	-1.46	-1.89
Jan-02	26	26	100.00%	0.00%	13	14	92.86%	-0.84	-1.51
Feb-02	32	32	100.00%	0.00%	20	20	100.00%	N/A	N/A
Mar-02	26	26	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02	22	22	100.00%	0.00%	32	32	100.00%	N/A	N/A



Checklist #7 - E911/911 Trunk Installation

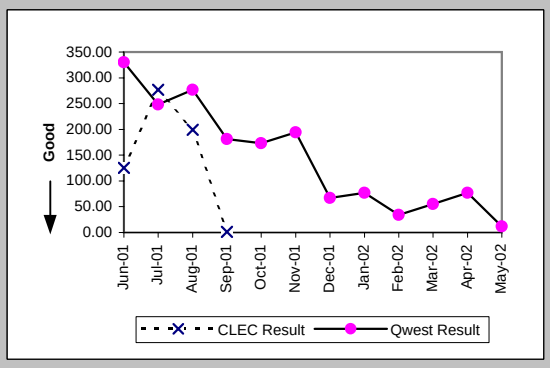
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	46	46	100.00%	0.00%	21	24	87.50%	-1.5	-1.91
Sep-01	43	43	100.00%	0.00%	20	26	76.92%	-2.2	-2.34
Oct-01	55	57	96.49%	18.40%	27	34	79.41%	-1.95	-2.19
Nov-01	33	38	86.84%	33.80%	20	21	95.24%	0.95	-0.42
Dec-01	18	19	94.74%	22.33%	11	14	78.57%	-1.12	-1.68
Jan-02	26	26	100.00%	0.00%	13	14	92.86%	-0.84	-1.51
Feb-02	32	32	100.00%	0.00%	20	20	100.00%	N/A	N/A
Mar-02	26	26	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02									



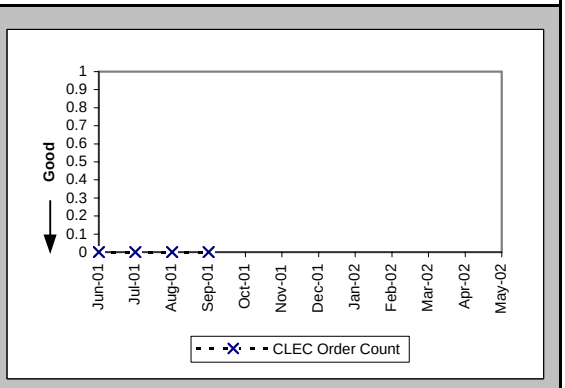
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1129	9	125.44	138.18	17490	53	330.00	-2.47	-2.5
Jul-01	1106	4	276.50	100.81	10931	44	248.43	1.32	-0.2
Aug-01	798	4	199.50	145.70	8297	30	276.57	-0.95	-1.58
Sep-01	3	3	1.00	0.00	2717	15	181.13	-1.31	-1.79
Oct-01					3113	18	172.94		
Nov-01					3491	18	193.94		
Dec-01					336	5	67.20		
Jan-02					460	6	76.67		
Feb-02					34	1	34.00		
Mar-02					55	1	55.00		
Apr-02					77	1	77.00		
May-02					12	1	12.00		



Checklist #7 - E911/911 Trunk Installation

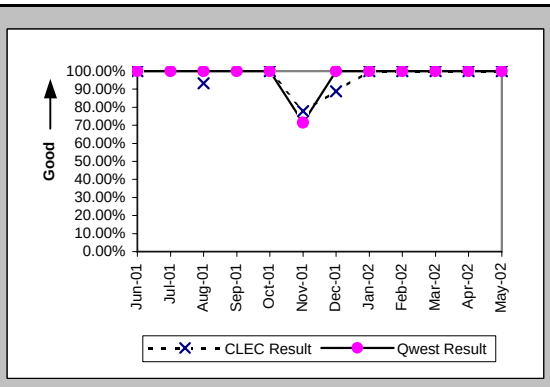
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	0
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #7 - E911/911 Trunk Repair

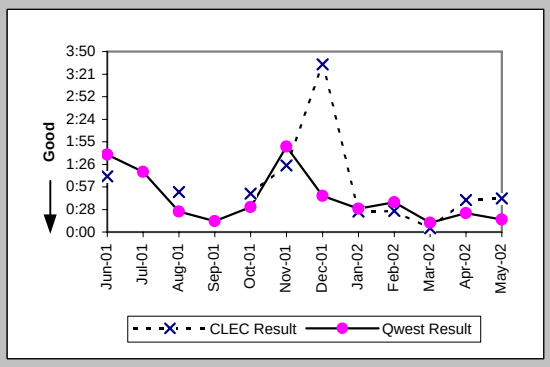
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	13	13	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jul-01					5	5	100.00%		
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	N/A	-0.58
Sep-01					9	9	100.00%		
Oct-01	5	5	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	7	9	77.78%	41.57%	5	7	71.43%	-0.28	-1.17
Dec-01	8	9	88.89%	31.43%	9	9	100.00%	N/A	-0.62
Jan-02	10	10	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-02	17	17	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	5	5	100.00%	N/A	N/A



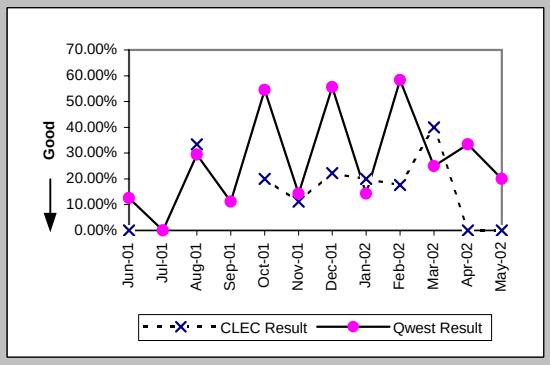
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	15:22	13	1:11	1:23	13:10	8	1:39	-0.8	-1.48
Jul-01					6:24	5	1:17		
Aug-01	12:46	15	0:51	2:12	7:19	17	0:26	1.72	0.04
Sep-01					2:10	9	0:14		
Oct-01	4:05	5	0:49	0:35	5:57	11	0:32	0.56	-0.66
Nov-01	12:46	9	1:25	2:18	12:44	7	1:49	-0.32	-1.19
Dec-01	32:10	9	3:34	9:44	6:57	9	0:46	-0.06	-1.04
Jan-02	4:24	10	0:26	0:54	3:29	7	0:30	-0.17	-1.1
Feb-02	7:31	17	0:27	0:53	7:30	12	0:38	-0.55	-1.33
Mar-02	0:50	10	0:05	0:07	2:22	12	0:12	-1.53	-1.93
Apr-02	4:06	6	0:41	0:53	2:22	6	0:24	0.37	-0.78
May-02	2:10	3	0:43	0:42	1:21	5	0:16	1.06	-0.36



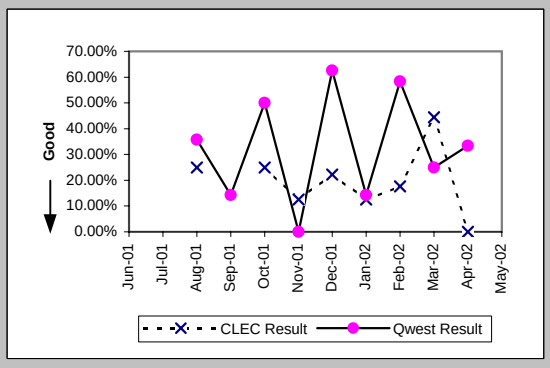
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	13	0.00%	0.00%	1	8	12.50%	-0.84	-1.51
Jul-01					0	5	0.00%		
Aug-01	5	15	33.33%	47.14%	5	17	29.41%	0.19	-0.88
Sep-01					1	9	11.11%		
Oct-01	1	5	20.00%	40.00%	6	11	54.55%	-1.29	-1.78
Nov-01	1	9	11.11%	31.43%	1	7	14.29%	-0.18	-1.11
Dec-01	2	9	22.22%	41.57%	5	9	55.56%	-1.42	-1.87
Jan-02	2	10	20.00%	40.00%	1	7	14.29%	0.12	-0.93
Feb-02	3	17	17.65%	38.12%	7	12	58.33%	-2.19	-2.33
Mar-02	4	10	40.00%	48.99%	3	12	25.00%	0.67	-0.59
Apr-02	0	6	0.00%	0.00%	2	6	33.33%	-1.22	-1.74
May-02	0	3	0.00%	0.00%	1	5	20.00%	-0.68	-1.42



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

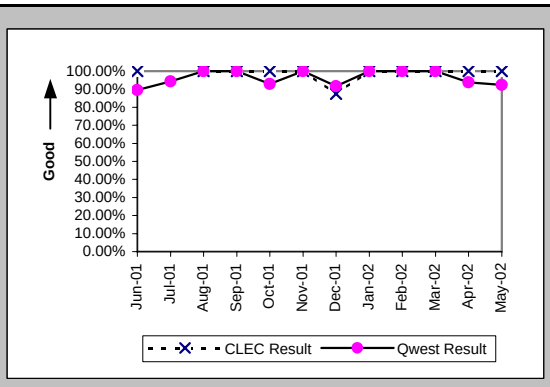
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	5	14	35.71%	-0.57	-1.35
Sep-01					1	7	14.29%		
Oct-01	1	4	25.00%	43.30%	4	8	50.00%	-0.82	-1.5
Nov-01	1	8	12.50%	33.07%	0	5	0.00%	N/A	-0.72
Dec-01	2	9	22.22%	41.57%	5	8	62.50%	-1.71	-2.04
Jan-02	1	8	12.50%	33.07%	1	7	14.29%	-0.1	-1.06
Feb-02	3	17	17.65%	38.12%	7	12	58.33%	-2.19	-2.33
Mar-02	4	9	44.44%	49.69%	3	12	25.00%	0.85	-0.48
Apr-02	0	3	0.00%	0.00%	2	6	33.33%	-1	-1.61
May-02									



Checklist #7 - E911/911 Trunk Repair

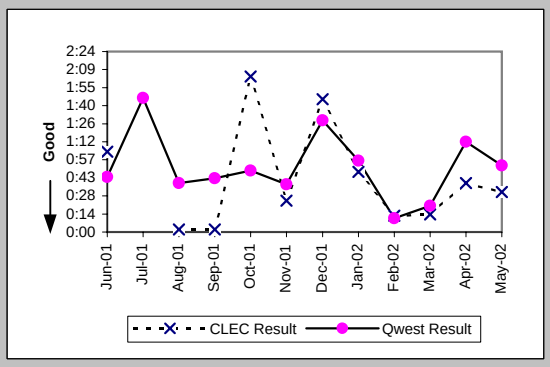
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Jul-01					33	35	94.29%		
Aug-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	26	28	92.86%	-0.38	-1.23
Nov-01	10	10	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	7	8	87.50%	33.07%	11	12	91.67%	0.2	-0.88
Jan-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	13	13	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	15	16	93.75%	-0.41	-1.25
May-02	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17



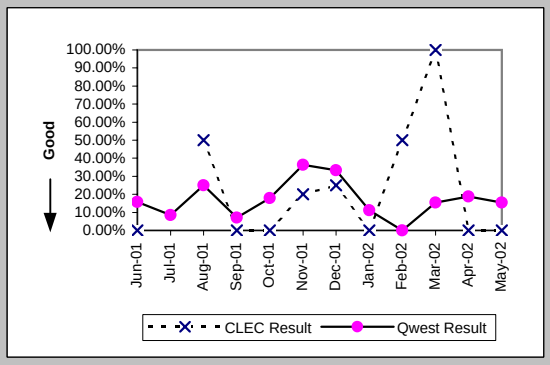
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	1:04	1	1:04		13:54	19	0:44	0.5	-0.7
Jul-01					62:24	35	1:47		
Aug-01	0:05	2	0:02	0:01	12:58	20	0:39	-0.86	-1.52
Sep-01	0:02	1	0:02		10:00	14	0:43	-0.92	-1.56
Oct-01	4:08	2	2:04	0:18	22:56	28	0:49	1.43	-0.13
Nov-01	4:07	10	0:25	0:40	6:57	11	0:38	-0.43	-1.26
Dec-01	14:08	8	1:46	2:05	17:53	12	1:29	0.19	-0.88
Jan-02	3:12	4	0:48	0:54	8:37	9	0:57	-0.24	-1.14
Feb-02	0:25	2	0:13	0:16	2:08	12	0:11	0.49	-0.7
Mar-02	0:43	3	0:14	0:13	4:34	13	0:21	-0.26	-1.16
Apr-02	1:57	3	0:39	0:16	19:08	16	1:12	-0.59	-1.36
May-02	0:32	1	0:32		11:32	13	0:53	-0.26	-1.16



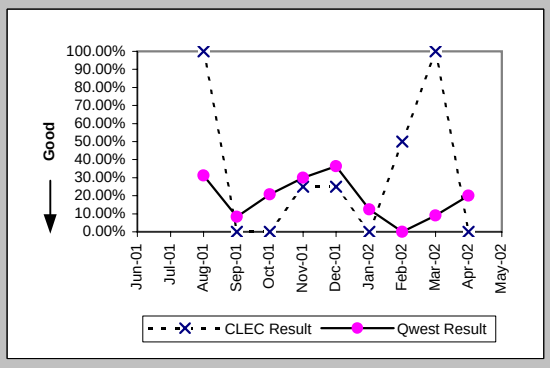
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Jul-01					3	35	8.57%		
Aug-01	1	2	50.00%	50.00%	5	20	25.00%	0.58	-0.65
Sep-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
Oct-01	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Nov-01	2	10	20.00%	40.00%	4	11	36.36%	-0.78	-1.47
Dec-01	2	8	25.00%	43.30%	4	12	33.33%	-0.39	-1.24
Jan-02	0	4	0.00%	0.00%	1	9	11.11%	-0.59	-1.36
Feb-02	1	2	50.00%	50.00%	0	12	0.00%	N/A	-0.05
Mar-02	3	3	100.00%	0.00%	2	13	15.38%	2.55	0.55
Apr-02	0	3	0.00%	0.00%	3	16	18.75%	-0.76	-1.46
May-02	0	1	0.00%	0.00%	2	13	15.38%	-0.41	-1.25



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

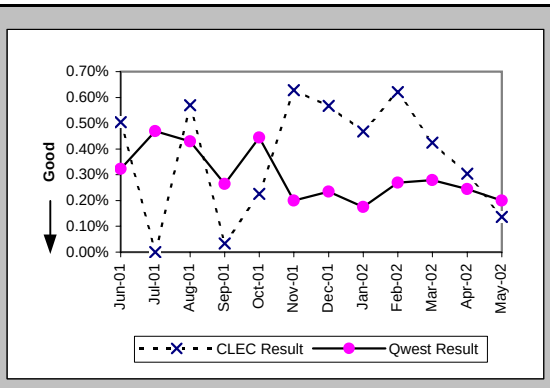
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	5	16	31.25%	0.96	-0.42
Sep-01	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Oct-01	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Nov-01	2	8	25.00%	43.30%	3	10	30.00%	-0.23	-1.14
Dec-01	2	8	25.00%	43.30%	4	11	36.36%	-0.51	-1.31
Jan-02	0	4	0.00%	0.00%	1	8	12.50%	-0.62	-1.38
Feb-02	1	2	50.00%	50.00%	0	10	0.00%	N/A	-0.11
Mar-02	3	3	100.00%	0.00%	1	11	9.09%	2.74	0.66
Apr-02	0	2	0.00%	0.00%	3	15	20.00%	-0.66	-1.4
May-02									



Checklist #7 - E911/911 Trunk Repair

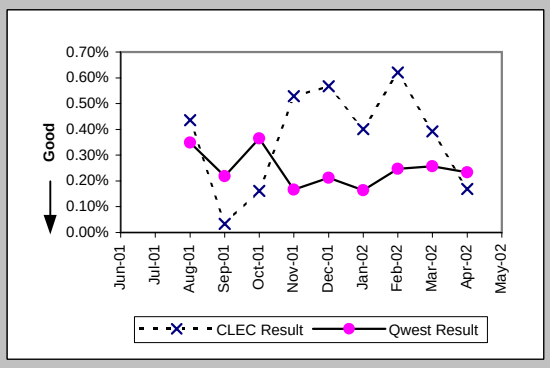
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	14	2777	0.50%	7.08%	27	8363	0.32%	1.46	-0.11
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.16	-2.92
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.01	-0.39
Sep-01	1	3009	0.03%	1.82%	23	8693	0.26%	-2.13	-2.29
Oct-01	7	3093	0.23%	4.75%	39	8769	0.44%	-1.57	-1.95
Nov-01	19	3024	0.63%	7.90%	18	9003	0.20%	4.56	1.77
Dec-01	17	2997	0.57%	7.51%	21	8956	0.23%	3.26	0.98
Jan-02	14	2992	0.47%	6.82%	16	9144	0.18%	3.33	1.02
Feb-02	19	3061	0.62%	7.85%	24	8930	0.27%	3.25	0.97
Mar-02	13	3059	0.43%	6.51%	25	8971	0.28%	1.33	-0.19
Apr-02	9	2965	0.30%	5.50%	22	9012	0.24%	0.57	-0.65
May-02	4	2936	0.14%	3.69%	18	9026	0.20%	-0.67	-1.41



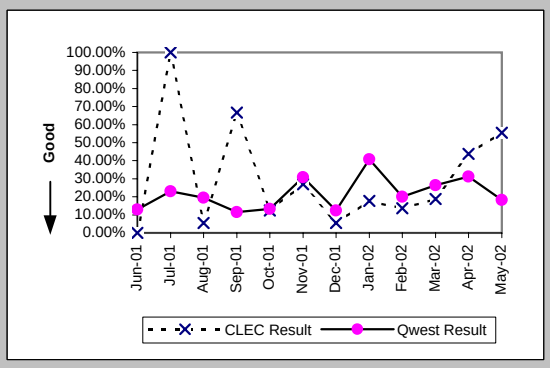
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.7	-0.58
Sep-01	1	3009	0.03%	1.82%	19	8693	0.22%	-1.88	-2.14
Oct-01	5	3093	0.16%	4.02%	32	8769	0.36%	-1.61	-1.98
Nov-01	16	3024	0.53%	7.25%	15	9003	0.17%	4.23	1.57
Dec-01	17	2997	0.57%	7.51%	19	8956	0.21%	3.66	1.22
Jan-02	12	2992	0.40%	6.32%	15	9144	0.16%	2.78	0.69
Feb-02	19	3061	0.62%	7.85%	22	8930	0.25%	3.61	1.19
Mar-02	12	3059	0.39%	6.25%	23	8971	0.26%	1.28	-0.22
Apr-02	5	2965	0.17%	4.10%	21	9012	0.23%	-0.63	-1.38
May-02									



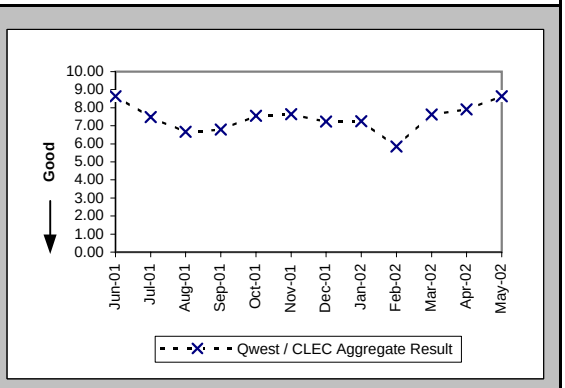
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jun-01	0	14	0.00%	0.00%	4	31	12.90%	-1.2	-1.73
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	2.95	0.79
Aug-01	1	18	5.56%	22.91%	9	46	19.57%	-1.27	-1.77
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.9	0.15
Oct-01	1	8	12.50%	33.07%	6	45	13.33%	-0.06	-1.04
Nov-01	7	26	26.92%	44.36%	8	26	30.77%	-0.3	-1.18
Dec-01	1	18	5.56%	22.91%	3	24	12.50%	-0.67	-1.41
Jan-02	3	17	17.65%	38.12%	11	27	40.74%	-1.52	-1.92
Feb-02	3	22	13.64%	34.32%	6	30	20.00%	-0.57	-1.34
Mar-02	3	16	18.75%	39.03%	9	34	26.47%	-0.58	-1.35
Apr-02	7	16	43.75%	49.61%	10	32	31.25%	0.75	-0.54
May-02	5	9	55.56%	49.69%	4	22	18.18%	1.94	0.18

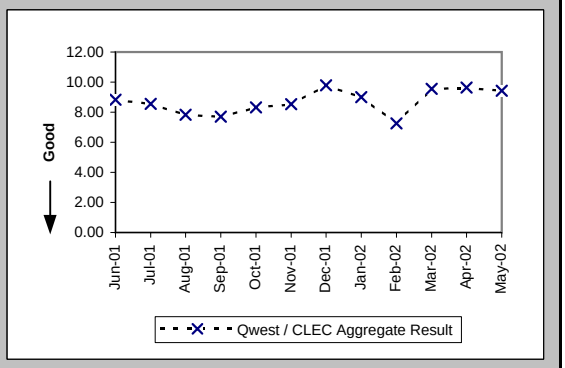


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jun-01	8.63
Jul-01	7.48
Aug-01	6.66
Sep-01	6.79
Oct-01	7.56
Nov-01	7.64
Dec-01	7.23
Jan-02	7.26
Feb-02	5.85
Mar-02	7.63
Apr-02	7.90
May-02	8.64

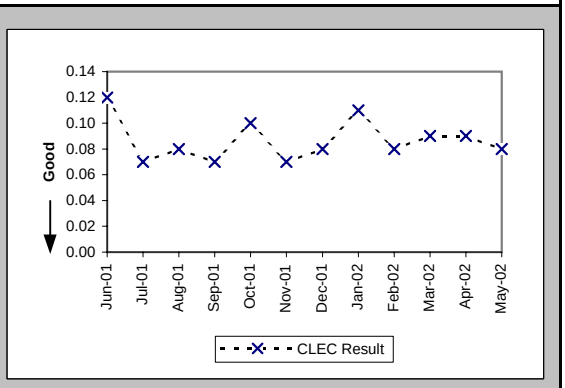


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jun-01	8.83
Jul-01	8.55
Aug-01	7.82
Sep-01	7.70
Oct-01	8.31
Nov-01	8.54
Dec-01	9.78
Jan-02	9.01
Feb-02	7.26
Mar-02	9.55
Apr-02	9.64
May-02	9.42

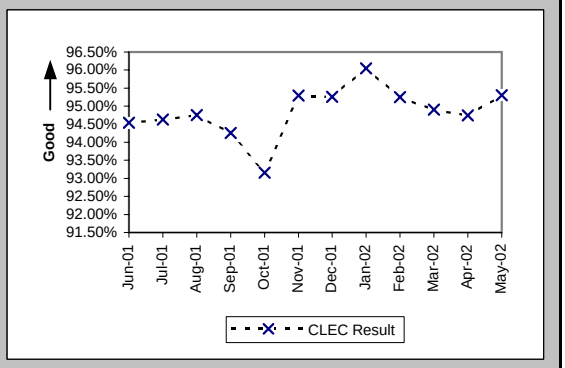


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07
Oct-01	0.10
Nov-01	0.07
Dec-01	0.08
Jan-02	0.11
Feb-02	0.08
Mar-02	0.09
Apr-02	0.09
May-02	0.08



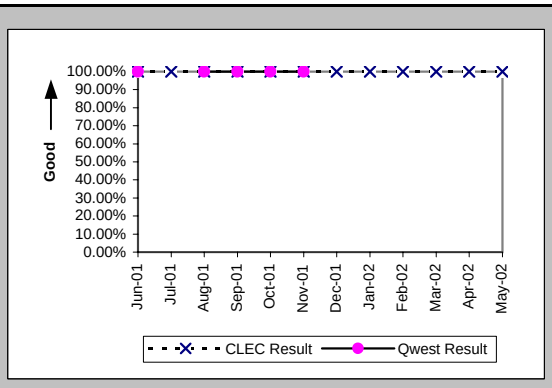
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%
Oct-01	93.16%
Nov-01	95.29%
Dec-01	95.26%
Jan-02	96.05%
Feb-02	95.25%
Mar-02	94.91%
Apr-02	94.75%
May-02	95.30%



Checklist #9 - NXX Code Activation

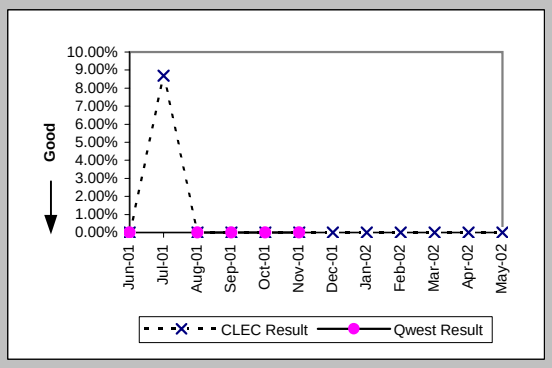
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	31	31	100.00%	2	2	100.00%
Jul-01	21	21	100.00%			
Aug-01	32	32	100.00%	4	4	100.00%
Sep-01	8	8	100.00%	3	3	100.00%
Oct-01	18	18	100.00%	1	1	100.00%
Nov-01	15	15	100.00%	2	2	100.00%
Dec-01	21	21	100.00%			
Jan-02	9	9	100.00%			
Feb-02	7	7	100.00%			
Mar-02	9	9	100.00%			
Apr-02	14	14	100.00%			
May-02	7	7	100.00%			



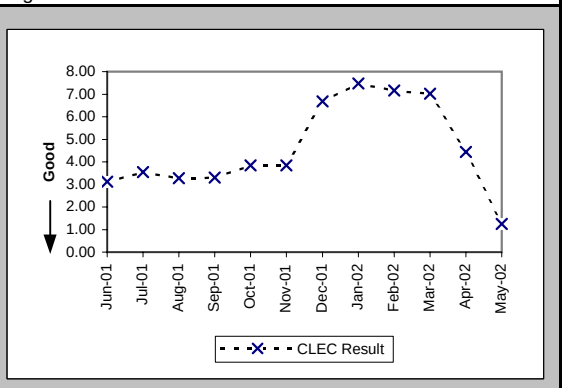
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jun-01	0	31	0.00%	0	2	0.00%
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	8	0.00%	0	3	0.00%
Oct-01	0	18	0.00%	0	1	0.00%
Nov-01	0	15	0.00%	0	2	0.00%
Dec-01	0	21	0.00%			
Jan-02	0	9	0.00%			
Feb-02	0	7	0.00%			
Mar-02	0	9	0.00%			
Apr-02	0	14	0.00%			
May-02	0	7	0.00%			



Checklist #10 - Databases and Signaling

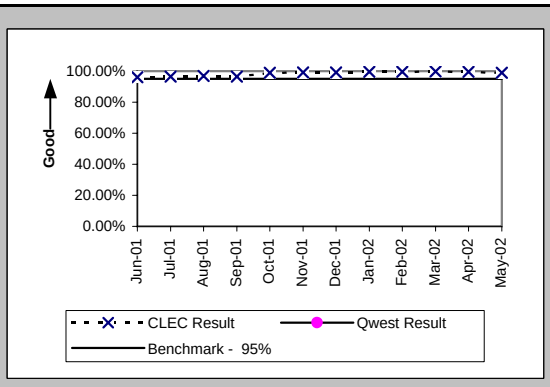
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25



Checklist #11 - Number Portability**

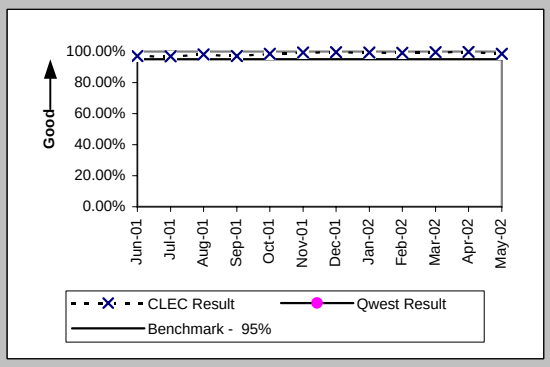
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7783	8096	96.13%	19.28%					
Jul-01	7559	7829	96.55%	18.25%					
Aug-01	7973	8228	96.90%	17.33%					
Sep-01	5312	5503	96.53%	18.30%					
Oct-01	6715	6791	98.88%	10.52%					
Nov-01	5230	5276	99.13%	9.30%					
Dec-01	4538	4579	99.10%	9.42%					
Jan-02	8653	8680	99.69%	5.57%					
Feb-02	8181	8207	99.68%	5.62%					
Mar-02	6955	6968	99.81%	4.32%					
Apr-02	9887	9933	99.54%	6.79%					
May-02	8582	8672	98.96%	10.13%					



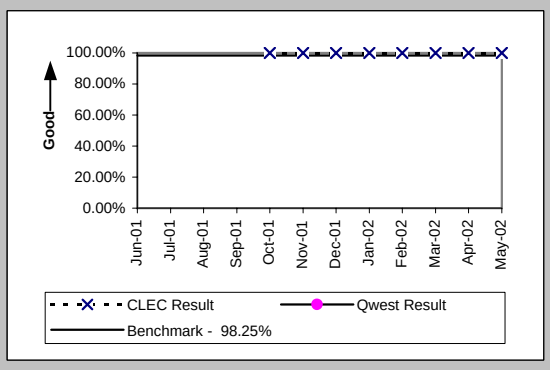
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	35452	36531	97.05%	16.93%					
Jul-01	33725	34819	96.86%	17.44%					
Aug-01	34718	35379	98.13%	13.54%					
Sep-01	28657	29500	97.14%	16.66%					
Oct-01	36588	37142	98.51%	12.12%					
Nov-01	40024	40251	99.44%	7.49%					
Dec-01	50706	50939	99.54%	6.75%					
Jan-02	41882	42165	99.33%	8.17%					
Feb-02	41488	41869	99.09%	9.50%					
Mar-02	42032	42239	99.51%	6.98%					
Apr-02	39555	39674	99.70%	5.47%					
May-02	46144	46792	98.62%	11.69%					



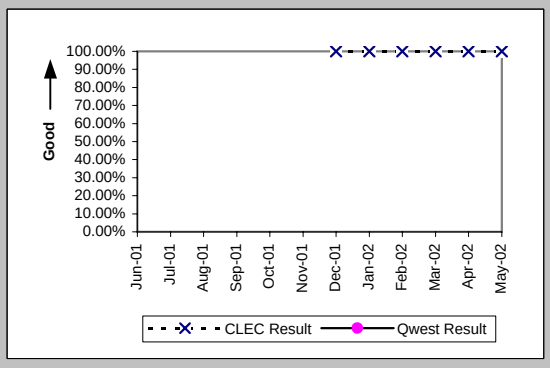
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	43929	43933	99.99%	0.95%					
Nov-01	45524	45527	99.99%	0.81%					
Dec-01	55514	55525	99.98%	1.41%					
Jan-02	50860	50868	99.98%	1.25%					
Feb-02	50077	50081	99.99%	0.89%					
Mar-02	49217	49219	100.00%	0.64%					
Apr-02	48743	48745	100.00%	0.64%					
May-02	55473	55474	100.00%	0.42%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

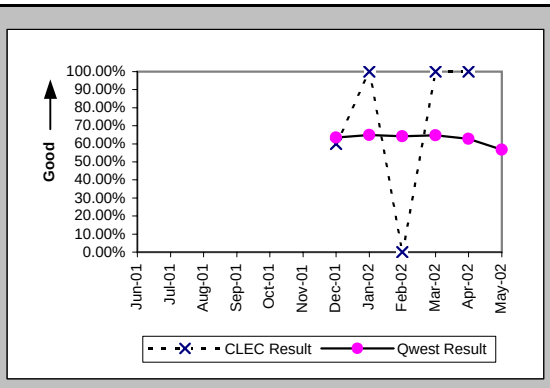
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	55525	55525	100.00%	0.00%					
Jan-02	50868	50868	100.00%	0.00%					
Feb-02	50081	50081	100.00%	0.00%					
Mar-02	49219	49219	100.00%	0.00%					
Apr-02	48745	48745	100.00%	0.00%					
May-02	55474	55474	100.00%	0.00%					



Checklist #11 - Number Portability**

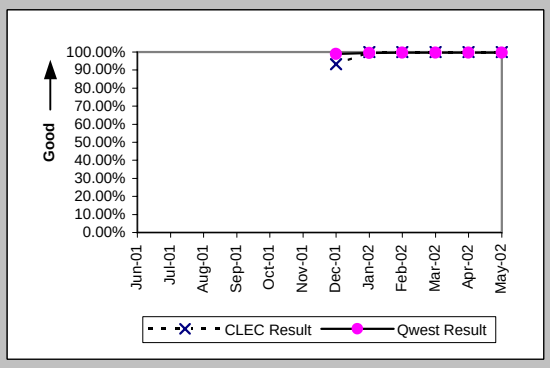
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	5	60.00%	48.99%	16449	25944	63.40%	0.17	-0.9
Jan-02	1	1	100.00%	0.00%	17581	27097	64.88%	-0.74	-1.45
Feb-02	0	3	0.00%	0.00%	16776	26150	64.15%	2	0.22
Mar-02	1	1	100.00%	0.00%	18282	28244	64.73%	-0.74	-1.45
Apr-02	1	1	100.00%	0.00%	13620	21685	62.81%	-0.77	-1.47
May-02					12815	22560	56.80%		



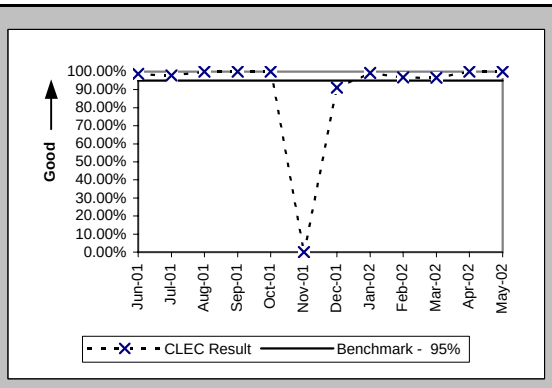
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	14	15	93.33%	24.94%	49654	50188	98.94%	1.41	-0.14
Jan-02	7	7	100.00%	0.00%	56303	56579	99.51%	-0.19	-1.11
Feb-02	8	8	100.00%	0.00%	54018	54241	99.59%	-0.18	-1.11
Mar-02	10	10	100.00%	0.00%	57437	57692	99.56%	-0.21	-1.13
Apr-02	6	6	100.00%	0.00%	48175	48343	99.65%	-0.14	-1.09
May-02	8	8	100.00%	0.00%	47775	47931	99.67%	-0.16	-1.1

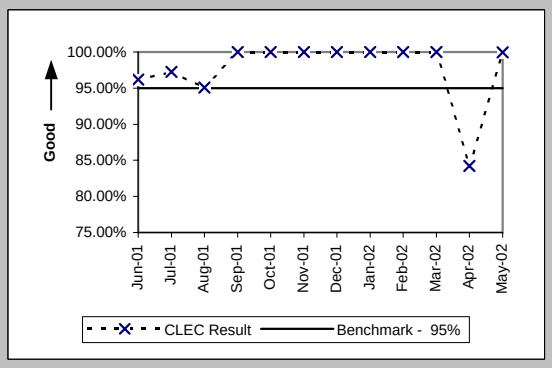


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	780495.04	790255.5	98.76%
Jul-01	822858.4	840455.61	97.91%
Aug-01	948520.37	948520.37	100.00%
Sep-01	744258.68	744258.68	100.00%
Oct-01	740910.65	740910.65	100.00%
Nov-01	-456917.68	745624.73	0.00%
Dec-01	675289.45	740610.21	91.18%
Jan-02	899808.68	906147.49	99.30%
Feb-02	750999.38	775400.12	96.85%
Mar-02	744429.89	770252.71	96.65%
Apr-02	1035003.83	1035003.83	100.00%
May-02	819223.8	819223.81	100.00%



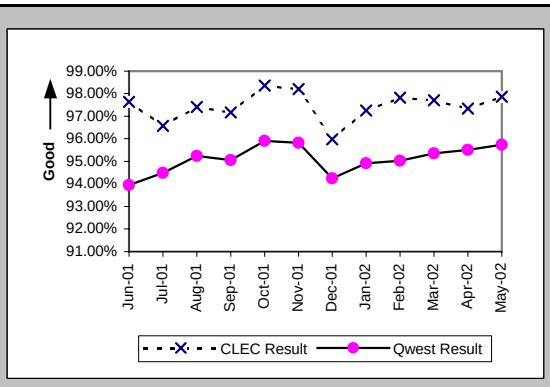
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jun-01	760025.51	790255.5	96.17%
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%
Oct-01	740760.24	740910.65	99.98%
Nov-01	745576.69	745624.73	99.99%
Dec-01	740531.84	740610.21	99.99%
Jan-02	906137.05	906147.49	100.00%
Feb-02	775396.74	775400.12	100.00%
Mar-02	770247.6	770252.71	100.00%
Apr-02	871678.07	1035003.83	84.22%
May-02	818699.34	819223.81	99.94%



Checklist #14 - Resale - Residence Installation

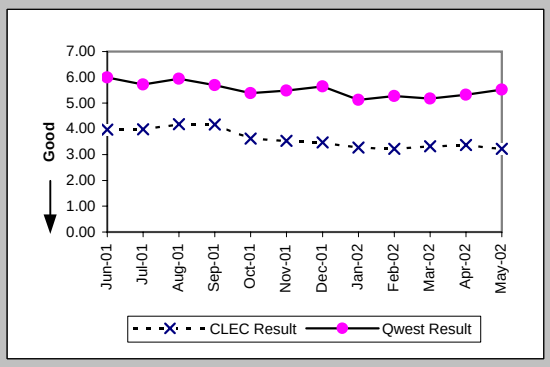
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1567	1605	97.63%	15.20%	80418	85597	93.95%	-6.13	-4.73
Jul-01	1720	1781	96.58%	18.19%	85254	90229	94.49%	-3.82	-3.33
Aug-01	1881	1931	97.41%	15.88%	98979	103926	95.24%	-4.44	-3.7
Sep-01	1302	1340	97.16%	16.60%	79780	83930	95.06%	-3.53	-3.15
Oct-01	1558	1584	98.36%	12.71%	84411	88007	95.91%	-4.87	-3.96
Nov-01	1371	1396	98.21%	13.26%	74760	78020	95.82%	-4.42	-3.69
Dec-01	1219	1270	95.98%	19.63%	64877	68833	94.25%	-2.63	-2.6
Jan-02	1520	1563	97.25%	16.36%	72327	76206	94.91%	-4.16	-3.53
Feb-02	1479	1512	97.82%	14.61%	62049	65298	95.02%	-4.94	-4
Mar-02	1405	1438	97.71%	14.97%	65081	68251	95.36%	-4.19	-3.55
Apr-02	1244	1278	97.34%	16.09%	62075	64989	95.52%	-3.12	-2.9
May-02	1240	1267	97.87%	14.44%	63485	66307	95.74%	-3.71	-3.26



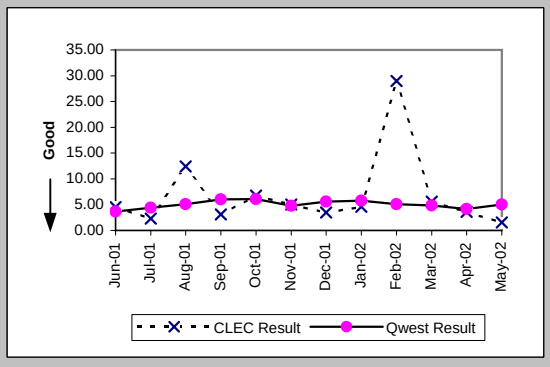
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6370	1605	3.97	2.98	513471	85593	6.00	-11.29	-7.87
Jul-01	7119	1790	3.98	2.29	518843	90761	5.72	-9.93	-7.04
Aug-01	8142	1950	4.18	3.15	624439	104869	5.95	-10.4	-7.32
Sep-01	5610	1346	4.17	3.08	482040	84623	5.70	-6.95	-5.23
Oct-01	5779	1596	3.62	2.46	477459	88588	5.39	-10.48	-7.37
Nov-01	4972	1406	3.54	3.13	431397	78543	5.49	-11.82	-8.19
Dec-01	4424	1276	3.47	2.93	391378	69246	5.65	-12.42	-8.55
Jan-02	5156	1572	3.28	2.20	393456	76660	5.13	-11.28	-7.86
Feb-02	4905	1519	3.23	2.59	346338	65628	5.28	-13.62	-9.28
Mar-02	4788	1439	3.33	2.60	354579	68542	5.17	-13.28	-9.07
Apr-02	4330	1283	3.37	2.56	347619	65312	5.32	-12.43	-8.56
May-02	4101	1268	3.23	2.17	367737	66667	5.52	-12.9	-8.84



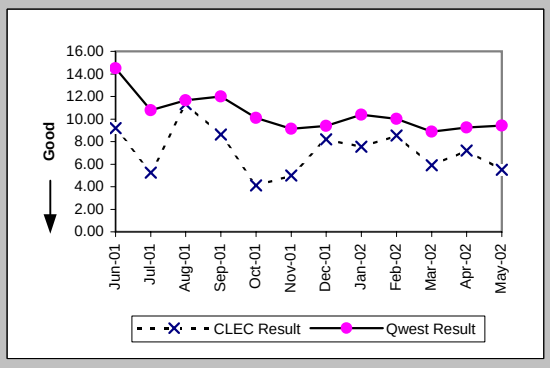
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	81	18	4.50	5.91	7378	2006	3.68	2.65	0.61
Jul-01	78	34	2.29	2.33	9787	2224	4.40	-0.89	-1.54
Aug-01	384	31	12.39	45.67	11004	2165	5.08	2.1	0.27
Sep-01	68	22	3.09	4.79	10509	1740	6.04	-0.85	-1.51
Oct-01	156	23	6.78	8.79	11523	1889	6.10	2.26	0.37
Nov-01	161	32	5.03	13.39	9742	2053	4.75	1.88	0.14
Dec-01	119	34	3.50	8.85	10109	1802	5.61	-0.94	-1.57
Jan-02	115	25	4.60	6.16	11895	2063	5.77	-0.28	-1.17
Feb-02	550	19	28.95	116.51	8348	1633	5.11	2.51	0.53
Mar-02	78	14	5.57	10.90	7218	1485	4.86	0.48	-0.71
Apr-02	72	20	3.60	4.82	5251	1272	4.13	-0.25	-1.15
May-02	30	19	1.58	1.61	6224	1245	5.00	-0.78	-1.48



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

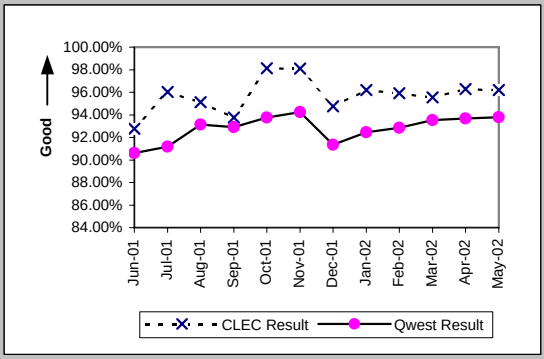
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	184	20	9.20	6.66	46055	3173	14.51	-1.22	-1.74
Jul-01	163	31	5.26	3.08	33451	3099	10.79	-1.35	-1.82
Aug-01	238	21	11.33	10.58	36596	3136	11.67	-0.06	-1.04
Sep-01	155	18	8.61	10.20	32823	2733	12.01	-0.5	-1.31
Oct-01	37	9	4.11	5.53	21972	2177	10.09	-0.92	-1.56
Nov-01	15	3	5.00	3.00	15821	1733	9.13	-0.48	-1.29
Dec-01	156	19	8.21	6.29	21129	2252	9.38	-0.46	-1.28
Jan-02	151	20	7.55	8.77	19889	1917	10.38	-0.56	-1.34
Feb-02	145	17	8.53	13.94	16802	1679	10.01	-0.37	-1.22
Mar-02	112	19	5.89	6.10	15497	1747	8.87	-1.1	-1.67
Apr-02	108	15	7.20	5.82	15767	1704	9.25	-0.57	-1.34
May-02	44	8	5.50	4.00	15541	1652	9.41	-0.7	-1.42



Checklist #14 - Resale - Residence Installation

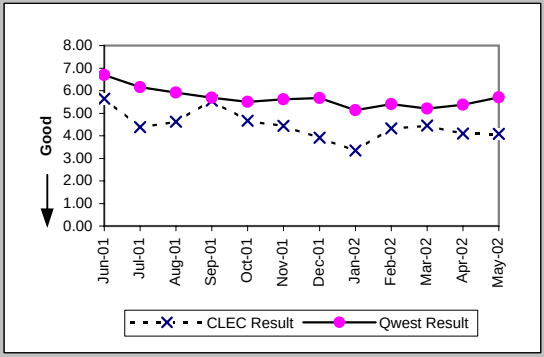
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	359	387	92.76%	25.91%	18943	20909	90.60%	-1.45	-1.88
Jul-01	411	428	96.03%	19.53%	20075	22019	91.17%	-3.51	-3.13
Aug-01	409	430	95.12%	21.55%	24122	25901	93.13%	-1.61	-1.98
Sep-01	360	384	93.75%	24.21%	19711	21213	92.92%	-0.63	-1.38
Oct-01	421	429	98.14%	13.53%	22536	24033	93.77%	-3.71	-3.25
Nov-01	411	419	98.09%	13.69%	20063	21292	94.23%	-3.36	-3.04
Dec-01	398	420	94.76%	22.28%	16718	18304	91.34%	-2.47	-2.5
Jan-02	480	499	96.19%	19.14%	17908	19372	92.44%	-3.13	-2.9
Feb-02	353	368	95.92%	19.77%	15498	16690	92.86%	-2.26	-2.37
Mar-02	365	382	95.55%	20.62%	17171	18359	93.53%	-1.59	-1.97
Apr-02	390	405	96.30%	18.89%	16633	17755	93.68%	-2.14	-2.3
May-02	405	421	96.20%	19.12%	17984	19174	93.79%	-2.02	-2.23



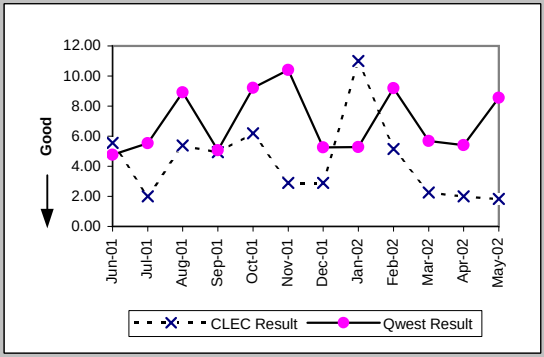
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2184	387	5.64	10.57	139880	20909	6.69	-1.15	-1.7
Jul-01	1905	434	4.39	4.28	136582	22183	6.16	-2.44	-2.49
Aug-01	2010	435	4.62	4.10	154406	26137	5.91	-2.47	-2.5
Sep-01	2162	389	5.56	5.03	121768	21406	5.69	-0.27	-1.16
Oct-01	2025	435	4.66	3.83	133129	24201	5.50	-1.45	-1.88
Nov-01	1888	425	4.44	3.37	120038	21411	5.61	-1.97	-2.2
Dec-01	1645	421	3.91	2.88	104676	18424	5.68	-2.69	-2.64
Jan-02	1683	502	3.35	3.29	100227	19481	5.14	-3.21	-2.95
Feb-02	1601	370	4.33	8.66	90658	16780	5.40	-1.26	-1.77
Mar-02	1700	382	4.45	13.24	95858	18450	5.20	-1.2	-1.73
Apr-02	1666	406	4.10	4.16	96065	17855	5.38	-3.3	-3.01
May-02	1730	424	4.08	4.33	109845	19266	5.70	-2.67	-2.62



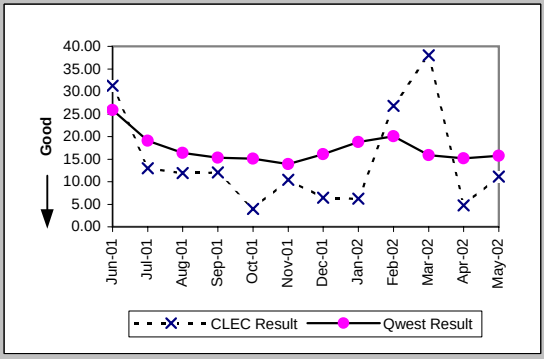
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	50	9	5.56	5.10	2420	508	4.76	1.96	0.19
Jul-01	14	7	2.00	2.16	3646	659	5.53	-0.39	-1.24
Aug-01	70	13	5.38	6.23	5183	581	8.92	-0.32	-1.19
Sep-01	79	16	4.94	5.30	2332	460	5.07	-0.05	-1.03
Oct-01	31	5	6.20	8.32	5310	576	9.22	-0.16	-1.1
Nov-01	26	9	2.89	2.67	5160	496	10.40	-0.41	-1.25
Dec-01	29	10	2.90	1.91	3342	637	5.25	-0.41	-1.25
Jan-02	110	10	11.00	14.34	3385	641	5.28	1.41	-0.15
Feb-02	36	7	5.14	5.15	4884	531	9.20	-0.27	-1.17
Mar-02	18	8	2.25	1.39	2643	465	5.68	-0.36	-1.22
Apr-02	8	4	2.00	1.15	2150	398	5.40	-0.36	-1.22
May-02	11	6	1.83	0.75	3733	436	8.56	-0.31	-1.19



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

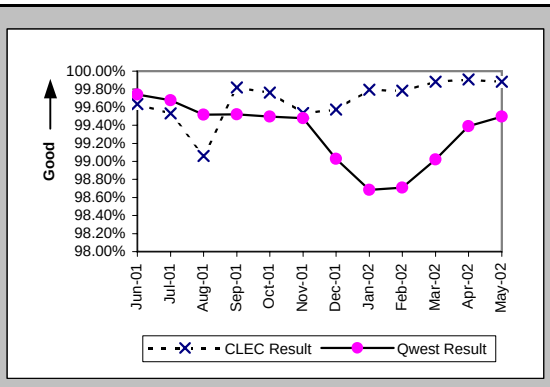
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	594	19	31.26	35.95	37748	1458	25.89	2.17	0.32
Jul-01	169	13	13.00	11.28	26254	1378	19.05	-0.43	-1.26
Aug-01	107	9	11.89	17.00	21126	1287	16.41	-0.46	-1.28
Sep-01	133	11	12.09	14.29	17464	1141	15.31	-0.38	-1.23
Oct-01	16	4	4.00	4.08	15912	1054	15.10	-0.58	-1.35
Nov-01	52	5	10.40	5.41	11867	852	13.93	-0.3	-1.18
Dec-01	77	12	6.42	5.30	15679	972	16.13	-0.68	-1.42
Jan-02	56	9	6.22	8.53	16113	857	18.80	-0.68	-1.41
Feb-02	268	10	26.80	42.51	13848	689	20.10	1.2	-0.27
Mar-02	342	9	38.00	80.57	11673	736	15.86	1.91	0.16
Apr-02	52	11	4.73	2.87	11292	743	15.20	-1.54	-1.94
May-02	111	10	11.10	15.75	12045	765	15.75	-0.39	-1.24



Checklist #14 - Resale - Residence Installation

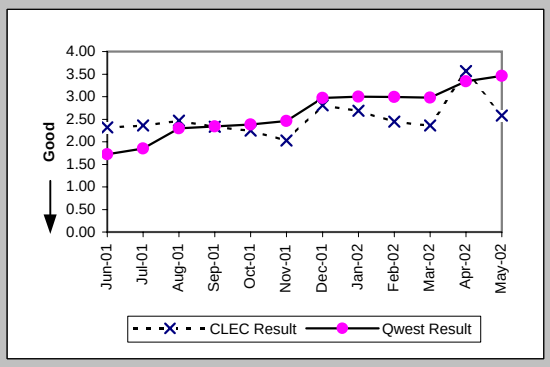
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	18265	18332	99.63%	6.03%	740716	742641	99.74%	2.8	0.7
Jul-01	9552	9597	99.53%	6.83%	536366	538103	99.68%	2.5	0.52
Aug-01	13187	13312	99.06%	9.64%	234817	235953	99.52%	7.42	3.51
Sep-01	8228	8243	99.82%	4.26%	179781	180645	99.52%	-3.81	-3.32
Oct-01	10918	10944	99.76%	4.87%	181802	182720	99.50%	-3.81	-3.31
Nov-01	11527	11581	99.53%	6.81%	162926	163779	99.48%	-0.79	-1.48
Dec-01	13058	13114	99.57%	6.52%	136407	137746	99.03%	-6.08	-4.7
Jan-02	18499	18537	99.80%	4.52%	154617	156679	98.68%	-12.55	-8.63
Feb-02	10082	10104	99.78%	4.66%	142231	144090	98.71%	-9.23	-6.61
Mar-02	11929	11943	99.88%	3.42%	156585	158133	99.02%	-9.22	-6.61
Apr-02	10964	10974	99.91%	3.02%	158482	159452	99.39%	-6.74	-5.1
May-02	11056	11069	99.88%	3.43%	179263	180172	99.50%	-5.58	-4.39



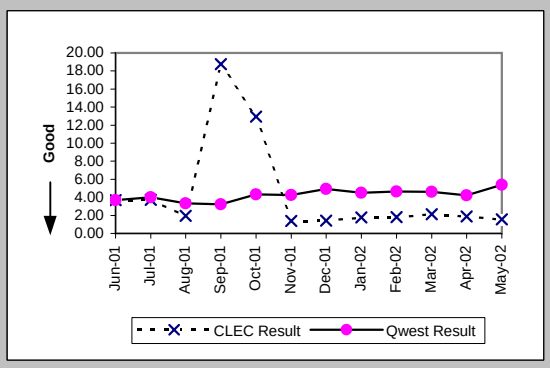
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	27885	12004	2.32	1.13	934244	542376	1.72	48.78	28.66
Jul-01	16923	7158	2.36	1.22	717464	387045	1.85	32.2	18.57
Aug-01	20603	8358	2.47	0.84	354067	153656	2.30	9.56	4.81
Sep-01	12091	5192	2.33	1.03	292791	124971	2.34	-0.7	-1.42
Oct-01	14922	6645	2.25	1.12	296943	124729	2.38	-7.14	-5.34
Nov-01	15024	7412	2.03	0.99	271396	110540	2.46	-29.93	-19.2
Dec-01	20569	7324	2.81	1.00	307001	103278	2.97	-8.21	-5.99
Jan-02	20626	7669	2.69	1.00	368263	122775	3.00	-15.01	-10.13
Feb-02	17208	7032	2.45	0.83	325370	108738	2.99	-27.25	-17.57
Mar-02	15459	6549	2.36	0.89	339444	113993	2.98	-27.21	-17.54
Apr-02	21326	5966	3.57	3.16	376335	112778	3.34	12.32	6.49
May-02	15858	6136	2.58	0.96	430866	124550	3.46	-51.45	-32.28



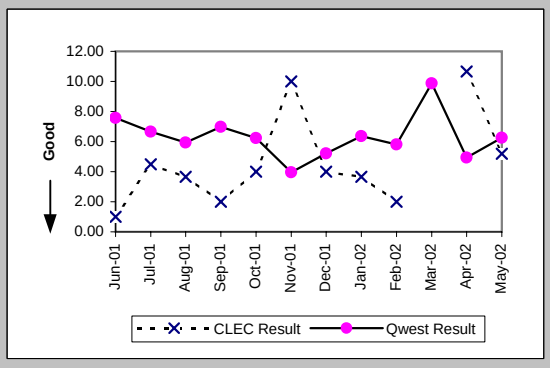
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	244	66	3.70	4.70	6281	1702	3.69	1.24	-0.25
Jul-01	168	45	3.73	9.67	7484	1871	4.00	-0.16	-1.1
Aug-01	244	126	1.94	2.29	4278	1287	3.32	-1.24	-1.76
Sep-01	300	16	18.75	63.17	2939	917	3.21	2.2	0.34
Oct-01	363	28	12.96	48.64	4581	1056	4.34	1.91	0.16
Nov-01	81	59	1.37	1.62	4119	970	4.25	-1.16	-1.7
Dec-01	78	55	1.42	1.13	6280	1272	4.94	-1.55	-1.94
Jan-02	62	35	1.77	1.33	8915	1985	4.49	-0.85	-1.52
Feb-02	40	22	1.82	2.40	8281	1786	4.64	-1.14	-1.69
Mar-02	32	15	2.13	2.39	6734	1464	4.60	-0.79	-1.48
Apr-02	15	8	1.88	0.83	3701	880	4.21	-0.63	-1.38
May-02	14	9	1.56	0.88	4473	832	5.38	-0.83	-1.5



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

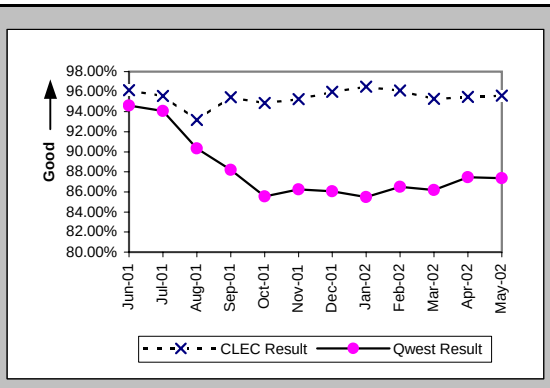
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	1.00		1691	223	7.58	-0.52	-1.32
Jul-01	9	2	4.50	0.71	1077	162	6.65	-0.11	-1.07
Aug-01	11	3	3.67	1.53	1058	178	5.94	-0.34	-1.21
Sep-01	2	1	2.00		1101	158	6.97	-0.22	-1.13
Oct-01	4	1	4.00		729	117	6.23	-0.09	-1.05
Nov-01	10	1	10.00		312	79	3.95	1.98	0.2
Dec-01	8	2	4.00	2.83	590	113	5.22	-0.24	-1.15
Jan-02	11	3	3.67	3.79	877	138	6.36	-0.32	-1.2
Feb-02	2	1	2.00		662	114	5.81	-0.44	-1.27
Mar-02					1255	127	9.88		
Apr-02	32	3	10.67	8.02	524	106	4.94	1.51	-0.08
May-02	26	5	5.20	4.76	606	97	6.25	-0.2	-1.12



Checklist #14 - Resale - Residence Installation

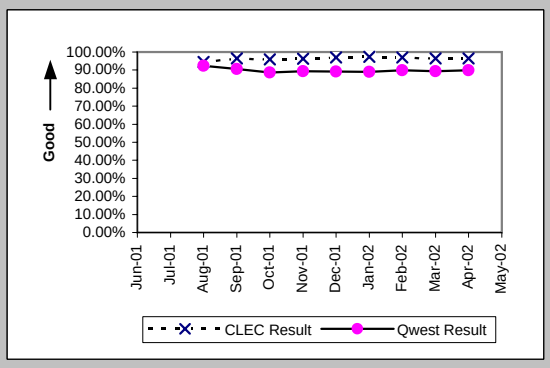
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	20316	21132	96.14%	19.27%	789933	835007	94.60%	-9.76	-6.93
Jul-01	15557	16280	95.56%	20.60%	715505	760661	94.06%	-7.99	-5.86
Aug-01	12828	13768	93.17%	25.22%	460513	509795	90.33%	-11.13	-7.76
Sep-01	12266	12850	95.46%	20.83%	289244	327933	88.20%	-25	-16.2
Oct-01	10893	11482	94.87%	22.06%	249597	291733	85.56%	-27.85	-17.93
Nov-01	12571	13198	95.25%	21.27%	241437	279860	86.27%	-29.29	-18.81
Dec-01	13550	14116	95.99%	19.62%	210622	244754	86.05%	-33.13	-21.14
Jan-02	17092	17714	96.49%	18.41%	204630	239332	85.50%	-40.08	-25.37
Feb-02	15670	16305	96.11%	19.35%	207466	239844	86.50%	-34.73	-22.11
Mar-02	12272	12881	95.27%	21.22%	203363	235915	86.20%	-29.07	-18.67
Apr-02	12617	13215	95.47%	20.79%	213400	243963	87.47%	-27.07	-17.46
May-02	12155	12714	95.60%	20.50%	222338	254445	87.38%	-27.25	-17.56



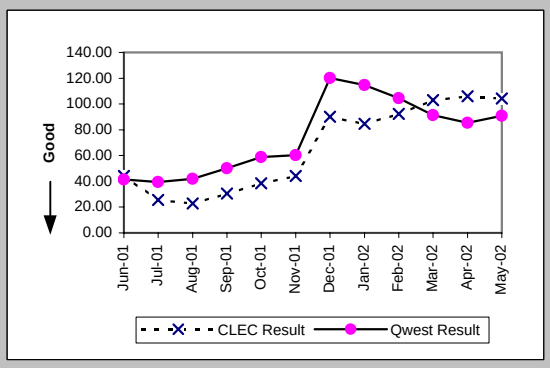
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	13016	13768	94.54%	22.72%	470696	509795	92.33%	-9.61	-6.84
Sep-01	12396	12850	96.47%	18.46%	297084	327933	90.59%	-22.38	-14.6
Oct-01	11016	11482	95.94%	19.73%	258868	291733	88.73%	-23.96	-15.57
Nov-01	12715	13198	96.34%	18.78%	249969	279860	89.32%	-25.52	-16.51
Dec-01	13679	14116	96.90%	17.32%	218363	244754	89.22%	-28.63	-18.41
Jan-02	17249	17714	97.38%	15.99%	213020	239332	89.01%	-34.36	-21.89
Feb-02	15815	16305	96.99%	17.07%	215635	239844	89.91%	-29.07	-18.68
Mar-02	12415	12881	96.38%	18.67%	211006	235915	89.44%	-24.96	-16.18
Apr-02	12746	13215	96.45%	18.50%	219355	243963	89.91%	-24.31	-15.78
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

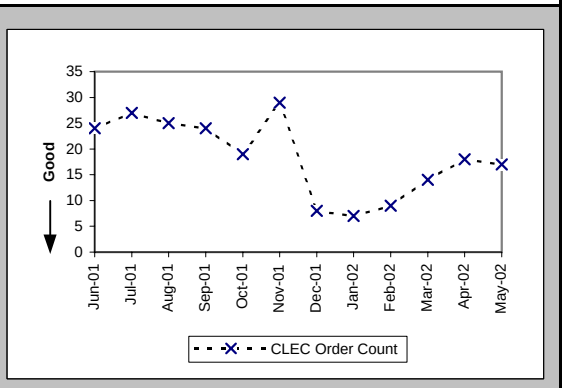
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3967	90	44.08	51.95	377958	9145	41.33	1.84	0.12
Jul-01	2042	80	25.52	36.01	350936	8909	39.39	-2.11	-2.28
Aug-01	2980	131	22.75	29.46	455054	10847	41.95	-3.45	-3.1
Sep-01	4000	131	30.53	30.23	517125	10311	50.15	-3.04	-2.85
Oct-01	4265	111	38.42	40.17	568664	9675	58.78	-2.62	-2.59
Nov-01	5707	129	44.24	45.83	667838	11050	60.44	-2.16	-2.31
Dec-01	8556	95	90.06	83.75	861548	7164	120.26	-1.99	-2.21
Jan-02	8208	97	84.62	76.68	781911	6816	114.72	-2.08	-2.27
Feb-02	9778	106	92.25	83.01	694774	6645	104.56	-0.92	-1.56
Mar-02	11127	108	103.03	89.23	742139	8132	91.26	0.95	-0.42
Apr-02	12397	117	105.96	99.42	756439	8869	85.29	1.91	0.16
May-02	11997	115	104.32	114.64	825459	9097	90.74	1.14	-0.31



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

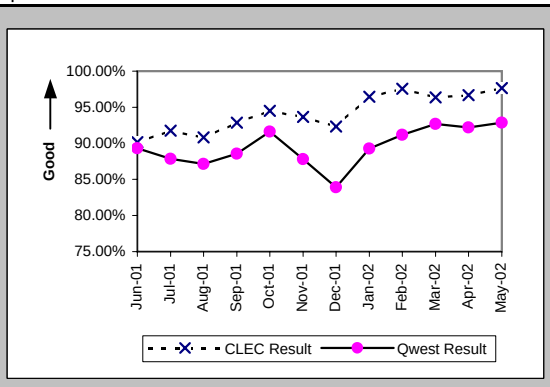
Date	CLEC Order Count
Jun-01	24
Jul-01	27
Aug-01	25
Sep-01	24
Oct-01	19
Nov-01	29
Dec-01	8
Jan-02	7
Feb-02	9
Mar-02	14
Apr-02	18
May-02	17



Checklist #14 - Resale - Residence Repair

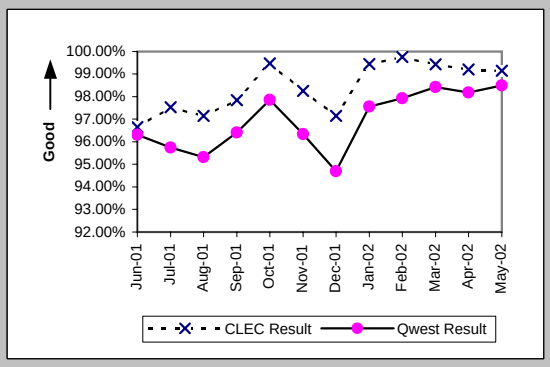
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1467	1627	90.17%	29.78%	102999	115316	89.32%	-1.1	-1.67
Jul-01	1428	1556	91.77%	27.48%	100786	114743	87.84%	-4.72	-3.87
Aug-01	1568	1726	90.85%	28.84%	100725	115603	87.13%	-4.58	-3.78
Sep-01	1091	1175	92.85%	25.76%	77474	87480	88.56%	-4.59	-3.79
Oct-01	981	1038	94.51%	22.78%	76964	84013	91.61%	-3.35	-3.04
Nov-01	858	916	93.67%	24.35%	68627	78159	87.80%	-5.39	-4.28
Dec-01	723	783	92.34%	26.60%	61117	72849	83.90%	-6.39	-4.89
Jan-02	677	702	96.44%	18.53%	57100	63972	89.26%	-6.11	-4.72
Feb-02	646	662	97.58%	15.36%	49698	54509	91.17%	-5.78	-4.51
Mar-02	691	717	96.37%	18.69%	54764	59084	92.69%	-3.77	-3.29
Apr-02	841	870	96.67%	17.95%	60040	65134	92.18%	-4.9	-3.98
May-02	907	929	97.63%	15.21%	64905	69899	92.86%	-5.62	-4.41



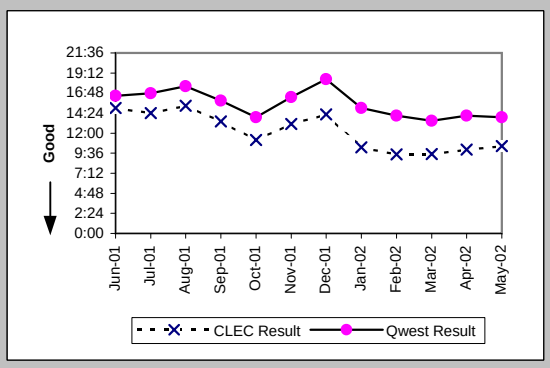
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1964	2032	96.65%	17.98%	146824	152437	96.32%	-0.8	-1.49
Jul-01	1858	1905	97.53%	15.51%	146768	153283	95.75%	-3.83	-3.33
Aug-01	2115	2177	97.15%	16.63%	150649	158054	95.31%	-4.03	-3.45
Sep-01	1456	1488	97.85%	14.51%	116064	120382	96.41%	-2.96	-2.8
Oct-01	1331	1338	99.48%	7.21%	114349	116853	97.86%	-4.07	-3.47
Nov-01	1181	1202	98.25%	13.10%	105177	109166	96.35%	-3.5	-3.13
Dec-01	989	1018	97.15%	16.64%	96922	102349	94.70%	-3.48	-3.11
Jan-02	901	906	99.45%	7.41%	87997	90197	97.56%	-3.66	-3.23
Feb-02	816	818	99.76%	4.94%	73654	75215	97.92%	-3.65	-3.22
Mar-02	884	889	99.44%	7.48%	78920	80185	98.42%	-2.42	-2.47
Apr-02	1115	1124	99.20%	8.91%	87689	89309	98.19%	-2.53	-2.54
May-02	1161	1171	99.15%	9.20%	93489	94911	98.50%	-1.8	-2.1



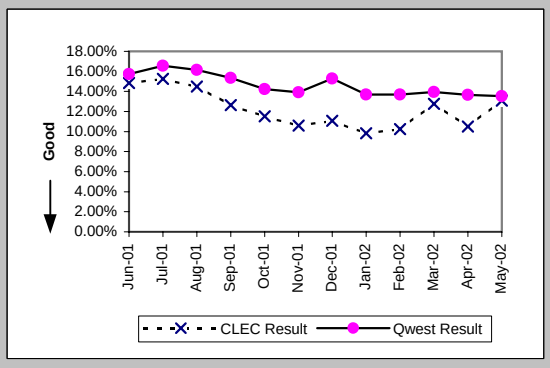
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	30463:19	2032	15:00	13:48	2511962:28	152437	16:29	-2.07	-2.26
Jul-01	27411:06	1905	14:23	13:41	2570424:49	153283	16:46	-5.85	-4.56
Aug-01	33255:46	2177	15:17	14:36	2786428:24	158054	17:38	-4.73	-3.87
Sep-01	19958:07	1488	13:25	12:22	1914737:36	120382	15:54	-5.93	-4.61
Oct-01	14944:28	1338	11:10	10:29	1622337:49	116853	13:53	-6.51	-4.96
Nov-01	15769:06	1202	13:07	12:31	1778701:11	109166	16:18	-5.97	-4.63
Dec-01	14509:47	1018	14:15	23:47	1889602:39	102349	18:28	-6.11	-4.72
Jan-02	9333:10	906	10:18	13:07	1353434:49	90197	15:00	-9.5	-6.78
Feb-02	7742:09	818	9:28	8:53	1059609:03	75215	14:05	-9.28	-6.64
Mar-02	8452:04	889	9:30	9:31	1079929:05	80185	13:28	-9	-6.47
Apr-02	11279:28	1124	10:02	10:39	1258319:08	89309	14:05	-9.35	-6.68
May-02	12228:50	1171	10:27	13:04	1320828:33	94911	13:55	-8.96	-6.45



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

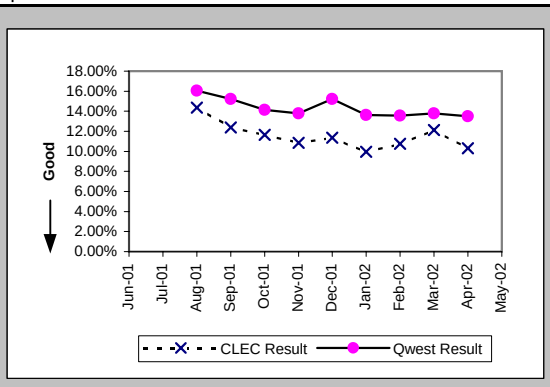
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	311	2094	14.85%	35.56%	24914	158186	15.75%	-1.12	-1.68
Jul-01	301	1975	15.24%	35.94%	26401	159248	16.58%	-1.59	-1.97
Aug-01	329	2271	14.49%	35.20%	26635	164971	16.15%	-2.13	-2.3
Sep-01	195	1542	12.65%	33.24%	19195	125158	15.34%	-2.91	-2.77
Oct-01	161	1396	11.53%	31.94%	17318	121534	14.25%	-2.89	-2.76
Nov-01	132	1247	10.59%	30.77%	15756	113332	13.90%	-3.37	-3.05
Dec-01	117	1058	11.06%	31.36%	16341	106883	15.29%	-3.8	-3.31
Jan-02	92	935	9.84%	29.78%	12846	93776	13.70%	-3.41	-3.08
Feb-02	86	840	10.24%	30.31%	10658	77907	13.68%	-2.89	-2.76
Mar-02	116	908	12.78%	33.38%	11566	82859	13.96%	-1.02	-1.62
Apr-02	121	1154	10.49%	30.64%	12563	92063	13.65%	-3.11	-2.89
May-02	157	1199	13.09%	33.73%	13213	97753	13.52%	-0.43	-1.26



Checklist #14 - Resale - Residence Repair

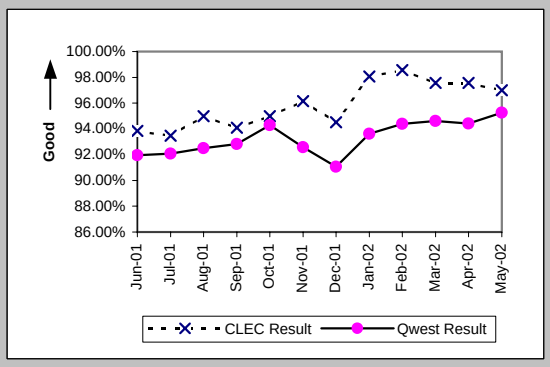
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	294	2046	14.37%	35.08%	23731	147815	16.05%	-2.06	-2.25
Sep-01	174	1404	12.39%	32.95%	17149	112540	15.24%	-2.95	-2.79
Oct-01	149	1279	11.65%	32.08%	15369	108762	14.13%	-2.53	-2.54
Nov-01	123	1135	10.84%	31.08%	14051	101908	13.79%	-2.87	-2.74
Dec-01	110	969	11.35%	31.72%	14579	95816	15.22%	-3.33	-3.03
Jan-02	84	843	9.96%	29.95%	11444	83926	13.64%	-3.09	-2.88
Feb-02	82	763	10.75%	30.97%	9522	70242	13.56%	-2.25	-2.37
Mar-02	104	857	12.14%	32.65%	10470	75925	13.79%	-1.4	-1.85
Apr-02	113	1096	10.31%	30.41%	11615	86042	13.50%	-3.07	-2.87
May-02									



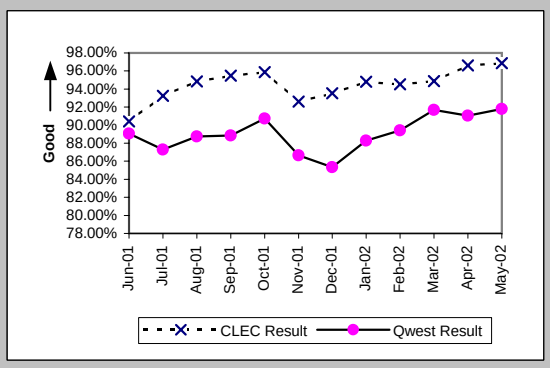
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1965	2094	93.84%	24.04%	145473	158186	91.96%	-3.14	-2.91
Jul-01	1846	1975	93.47%	24.71%	146641	159248	92.08%	-2.27	-2.38
Aug-01	2157	2271	94.98%	21.84%	152586	164971	92.49%	-4.47	-3.72
Sep-01	1451	1542	94.10%	23.57%	116173	125158	92.82%	-1.93	-2.17
Oct-01	1326	1396	94.99%	21.82%	114585	121534	94.28%	-1.13	-1.68
Nov-01	1199	1247	96.15%	19.24%	104931	113332	92.59%	-4.78	-3.9
Dec-01	1000	1058	94.52%	22.76%	97343	106883	91.07%	-3.91	-3.38
Jan-02	917	935	98.07%	13.74%	87793	93776	93.62%	-5.55	-4.37
Feb-02	828	840	98.57%	11.87%	73545	77907	94.40%	-5.23	-4.18
Mar-02	886	908	97.58%	15.38%	78404	82859	94.62%	-3.92	-3.39
Apr-02	1126	1154	97.57%	15.39%	86915	92063	94.41%	-4.65	-3.83
May-02	1163	1199	97.00%	17.07%	93119	97753	95.26%	-2.81	-2.71



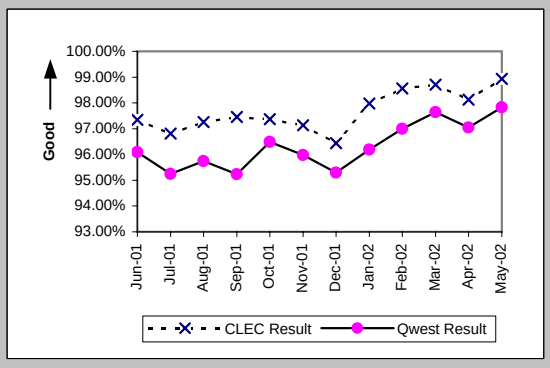
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	311	344	90.41%	29.45%	27184	30523	89.06%	-0.8	-1.48
Jul-01	276	296	93.24%	25.10%	27781	31824	87.30%	-3.06	-2.86
Aug-01	387	408	94.85%	22.10%	28110	31679	88.73%	-3.88	-3.36
Sep-01	274	287	95.47%	20.80%	21066	23712	88.84%	-3.55	-3.16
Oct-01	256	267	95.88%	19.87%	19999	22040	90.74%	-2.88	-2.75
Nov-01	251	271	92.62%	26.14%	17846	20598	86.64%	-2.87	-2.75
Dec-01	217	232	93.53%	24.59%	15434	18085	85.34%	-3.51	-3.13
Jan-02	237	250	94.80%	22.20%	13816	15650	88.28%	-3.18	-2.93
Feb-02	190	201	94.53%	22.74%	12467	13941	89.43%	-2.33	-2.42
Mar-02	204	215	94.88%	22.03%	14235	15524	91.70%	-1.68	-2.02
Apr-02	285	295	96.61%	18.10%	16980	18647	91.06%	-3.31	-3.02
May-02	340	351	96.87%	17.42%	18279	19911	91.80%	-3.43	-3.08



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

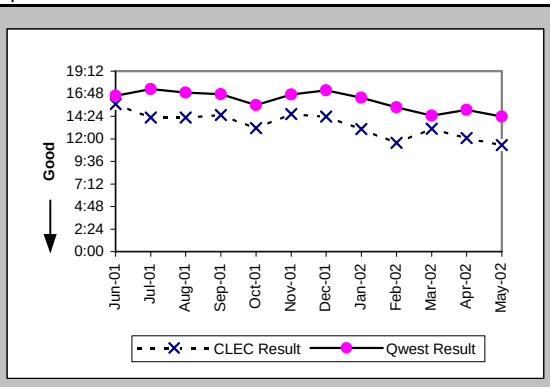
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	439	451	97.34%	16.09%	39183	40775	96.10%	-1.36	-1.82
Jul-01	394	407	96.81%	17.58%	41292	43350	95.25%	-1.47	-1.89
Aug-01	532	547	97.26%	16.33%	42089	43959	95.75%	-1.74	-2.06
Sep-01	383	393	97.46%	15.75%	31501	33077	95.24%	-2.05	-2.25
Oct-01	370	380	97.37%	16.01%	30438	31547	96.48%	-0.93	-1.57
Nov-01	373	384	97.14%	16.68%	28471	29663	95.98%	-1.14	-1.7
Dec-01	325	337	96.44%	18.53%	24982	26214	95.30%	-0.98	-1.6
Jan-02	340	347	97.98%	14.06%	22447	23336	96.19%	-1.73	-2.05
Feb-02	273	277	98.56%	11.93%	19373	19972	97.00%	-1.51	-1.92
Mar-02	305	309	98.71%	11.30%	21478	21998	97.64%	-1.23	-1.75
Apr-02	419	427	98.13%	13.56%	25282	26050	97.05%	-1.3	-1.79
May-02	465	470	98.94%	10.26%	26876	27471	97.83%	-1.63	-1.99



Checklist #14 - Resale - Residence Repair

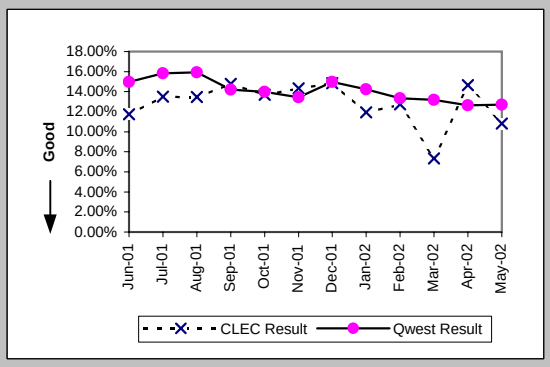
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7077:45	451	15:42	12:56	676310:00	40775	16:35	-1.06	-1.65
Jul-01	5803:36	407	14:16	13:19	750116:52	43350	17:18	-3.21	-2.95
Aug-01	7797:44	547	14:15	12:44	743575:01	43959	16:55	-3.42	-3.08
Sep-01	5710:07	393	14:32	12:13	553449:36	33077	16:44	-2.3	-2.4
Oct-01	4992:11	380	13:08	13:01	492157:48	31547	15:36	-2.46	-2.49
Nov-01	5619:06	384	14:38	13:16	495193:41	29663	16:42	-2.44	-2.48
Dec-01	4838:02	337	14:21	12:49	449659:20	26214	17:09	-2.9	-2.76
Jan-02	4524:11	347	13:02	15:19	381807:35	23336	16:22	-3.39	-3.06
Feb-02	3203:56	277	11:34	10:37	307052:14	19972	15:22	-3.62	-3.2
Mar-02	4044:32	309	13:05	10:50	318666:54	21998	14:29	-0.99	-1.6
Apr-02	5163:08	427	12:05	10:53	392790:22	26050	15:05	-3.46	-3.11
May-02	5326:20	470	11:20	9:56	394390:06	27471	14:21	-4.52	-3.75



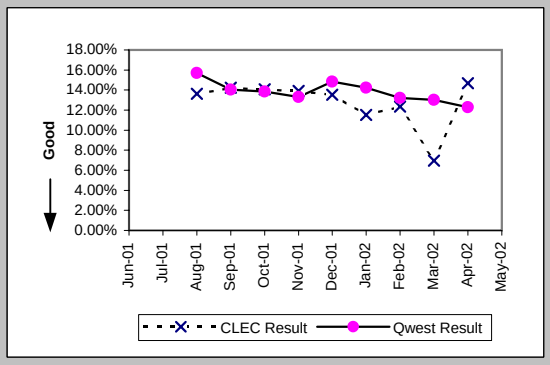
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	54	460	11.74%	32.19%	6225	41600	14.96%	-1.93	-2.17
Jul-01	56	415	13.49%	34.17%	7024	44356	15.84%	-1.3	-1.79
Aug-01	75	557	13.47%	34.13%	7223	45350	15.93%	-1.58	-1.96
Sep-01	59	399	14.79%	35.50%	4805	33838	14.20%	0.35	-0.79
Oct-01	53	387	13.70%	34.38%	4513	32276	13.98%	-0.16	-1.1
Nov-01	56	391	14.32%	35.03%	4074	30328	13.43%	0.52	-0.68
Dec-01	51	344	14.83%	35.54%	4030	26905	14.98%	-0.08	-1.05
Jan-02	42	352	11.93%	32.42%	3404	23908	14.24%	-1.23	-1.75
Feb-02	36	283	12.72%	33.32%	2726	20425	13.35%	-0.31	-1.19
Mar-02	23	314	7.32%	26.05%	2956	22448	13.17%	-3.04	-2.85
Apr-02	63	430	14.65%	35.36%	3345	26493	12.63%	1.24	-0.24
May-02	52	481	10.81%	31.05%	3552	27988	12.69%	-1.23	-1.75



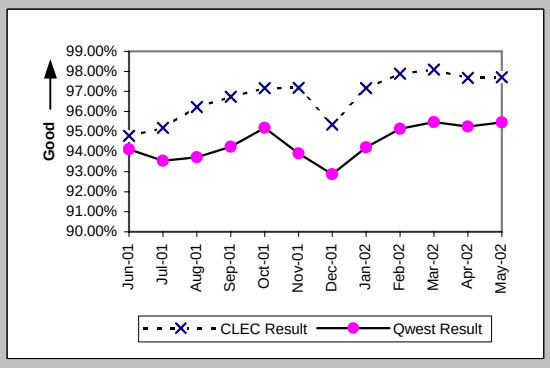
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	66	484	13.64%	34.32%	6293	40085	15.70%	-1.24	-1.75
Sep-01	50	351	14.25%	34.95%	4227	30130	14.03%	0.13	-0.92
Oct-01	47	334	14.07%	34.77%	3969	28653	13.85%	0.13	-0.92
Nov-01	49	352	13.92%	34.62%	3563	26778	13.31%	0.35	-0.79
Dec-01	39	288	13.54%	34.22%	3533	23794	14.85%	-0.62	-1.38
Jan-02	35	304	11.51%	31.92%	2955	20763	14.23%	-1.35	-1.82
Feb-02	32	259	12.36%	32.91%	2392	18108	13.21%	-0.4	-1.25
Mar-02	20	288	6.94%	25.42%	2631	20223	13.01%	-3.04	-2.85
Apr-02	59	402	14.68%	35.39%	3013	24506	12.29%	1.42	-0.14
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

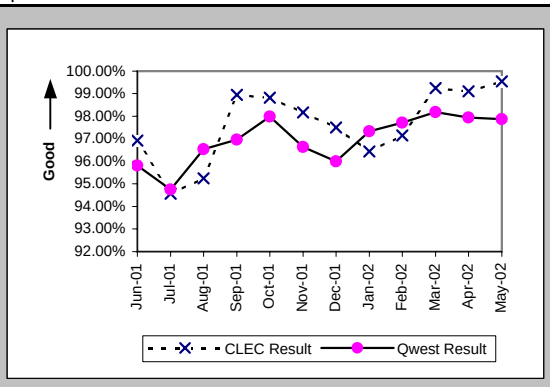
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	436	460	94.78%	22.24%	39155	41600	94.12%	-0.6	-1.36
Jul-01	395	415	95.18%	21.42%	41494	44356	93.55%	-1.35	-1.82
Aug-01	536	557	96.23%	19.05%	42499	45350	93.71%	-2.43	-2.48
Sep-01	386	399	96.74%	17.75%	31891	33838	94.25%	-2.13	-2.29
Oct-01	376	387	97.16%	16.62%	30722	32276	95.19%	-1.8	-2.1
Nov-01	380	391	97.19%	16.54%	28482	30328	93.91%	-2.69	-2.64
Dec-01	328	344	95.35%	21.06%	24986	26905	92.87%	-1.78	-2.08
Jan-02	342	352	97.16%	16.61%	22525	23908	94.22%	-2.35	-2.43
Feb-02	277	283	97.88%	14.41%	19431	20425	95.13%	-2.13	-2.3
Mar-02	308	314	98.09%	13.69%	21433	22448	95.48%	-2.21	-2.34
Apr-02	420	430	97.67%	15.07%	25236	26493	95.26%	-2.34	-2.42
May-02	470	481	97.71%	14.95%	26716	27988	95.46%	-2.36	-2.43



Checklist #14 - Resale - Residence Repair

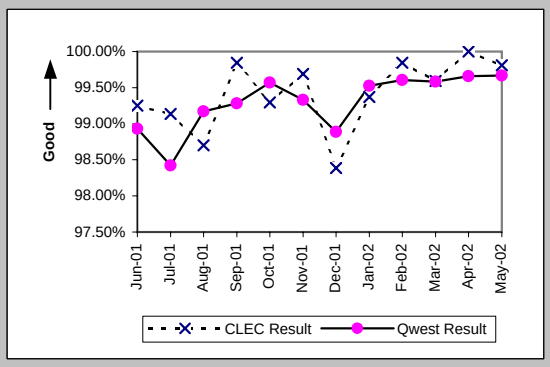
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	409	422	96.92%	17.28%	30479	31811	95.81%	-1.13	-1.69
Jul-01	383	405	94.57%	22.67%	29684	31328	94.75%	0.2	-0.88
Aug-01	441	463	95.25%	21.27%	29037	30077	96.54%	1.46	-0.11
Sep-01	284	287	98.95%	10.17%	22765	23478	96.96%	-1.95	-2.19
Oct-01	335	339	98.82%	10.80%	26752	27302	97.99%	-1.09	-1.66
Nov-01	268	273	98.17%	13.41%	23133	23938	96.64%	-1.4	-1.85
Dec-01	273	280	97.50%	15.61%	21629	22529	96.01%	-1.27	-1.77
Jan-02	217	225	96.44%	18.52%	22687	23308	97.34%	0.84	-0.49
Feb-02	239	246	97.15%	16.63%	22318	22841	97.71%	0.61	-0.63
Mar-02	263	265	99.25%	8.65%	24292	24740	98.19%	-1.28	-1.78
Apr-02	223	225	99.11%	9.39%	18306	18690	97.95%	-1.23	-1.74
May-02	222	223	99.55%	6.68%	19105	19521	97.87%	-1.73	-2.05



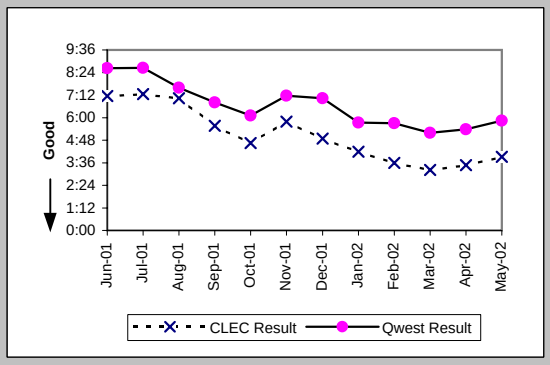
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	794	800	99.25%	8.63%	55883	56486	98.93%	-0.87	-1.53
Jul-01	804	811	99.14%	9.25%	55590	56481	98.42%	-1.62	-1.99
Aug-01	912	924	98.70%	11.32%	55612	56078	99.17%	1.55	-0.06
Sep-01	645	646	99.85%	3.93%	43818	44134	99.28%	-1.68	-2.02
Oct-01	705	710	99.30%	8.36%	50981	51201	99.57%	1.11	-0.32
Nov-01	640	642	99.69%	5.57%	46444	46756	99.33%	-1.1	-1.67
Dec-01	609	619	98.38%	12.61%	42902	43385	98.89%	1.18	-0.28
Jan-02	633	637	99.37%	7.90%	48285	48515	99.53%	0.56	-0.66
Feb-02	640	641	99.84%	3.95%	46909	47094	99.61%	-0.95	-1.58
Mar-02	732	735	99.59%	6.38%	49720	49928	99.58%	-0.04	-1.02
Apr-02	621	621	100.00%	0.00%	40994	41135	99.66%	-1.45	-1.88
May-02	520	521	99.81%	4.38%	40820	40956	99.67%	-0.55	-1.34



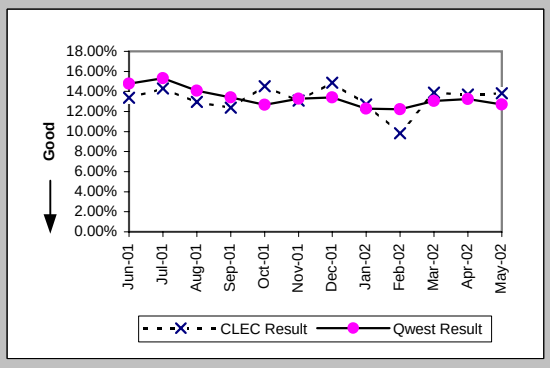
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5720:23	800	7:09	11:51	487888:27	56486	8:38	-0.87	-1.53
Jul-01	5874:13	811	7:15	12:33	488734:03	56481	8:39	-1.95	-2.18
Aug-01	6504:28	924	7:02	11:26	426575:05	56078	7:36	-1.2	-1.73
Sep-01	3592:18	646	5:34	8:14	300554:55	44134	6:49	-2.88	-2.75
Oct-01	3299:24	710	4:39	7:53	312754:07	51201	6:07	-4.33	-3.63
Nov-01	3711:19	642	5:47	8:40	335327:16	46756	7:10	-3.47	-3.11
Dec-01	3020:58	619	4:53	9:43	304873:03	43385	7:02	-0.7	-1.43
Jan-02	2663:41	637	4:11	7:29	278097:05	48515	5:44	-3.8	-3.31
Feb-02	2304:31	641	3:36	7:01	268520:31	47094	5:42	-5.74	-4.49
Mar-02	2368:05	735	3:13	6:18	259169:55	49928	5:11	-6.25	-4.8
Apr-02	2156:47	621	3:28	5:54	221555:28	41135	5:23	-5.78	-4.51
May-02	2042:01	521	3:55	7:31	238662:17	40956	5:50	-5.02	-4.05



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

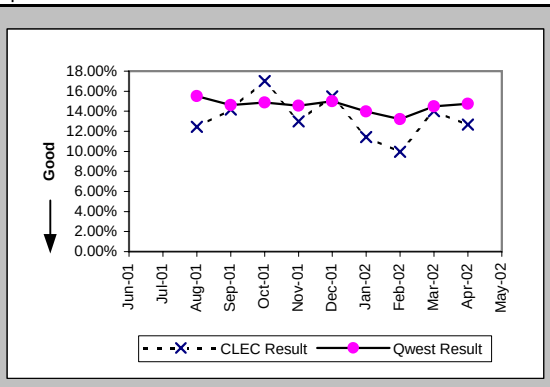
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	107	800	13.38%	34.04%	8356	56489	14.79%	-1.12	-1.68
Jul-01	116	811	14.30%	35.01%	8653	56489	15.32%	-0.8	-1.48
Aug-01	120	925	12.97%	33.60%	7894	56127	14.06%	-0.95	-1.58
Sep-01	80	646	12.38%	32.94%	5912	44137	13.39%	-0.75	-1.46
Oct-01	103	710	14.51%	35.22%	6495	51203	12.68%	1.45	-0.12
Nov-01	84	642	13.08%	33.72%	6211	46758	13.28%	-0.15	-1.09
Dec-01	92	619	14.86%	35.57%	5816	43385	13.41%	1.06	-0.36
Jan-02	81	637	12.72%	33.32%	5963	48516	12.29%	0.32	-0.8
Feb-02	63	641	9.83%	29.77%	5762	47101	12.23%	-1.85	-2.12
Mar-02	102	735	13.88%	34.57%	6515	49944	13.04%	0.67	-0.6
Apr-02	85	621	13.69%	34.37%	5443	41138	13.23%	0.33	-0.8
May-02	72	521	13.82%	34.51%	5204	40959	12.71%	0.76	-0.54



Checklist #14 - Resale - Residence Repair

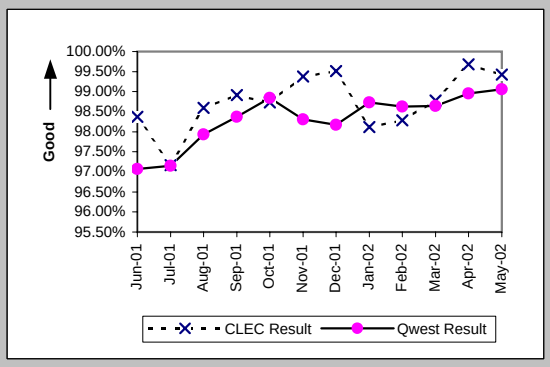
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	55	442	12.44%	33.01%	4164	26861	15.50%	-1.76	-2.07
Sep-01	39	275	14.18%	34.89%	3002	20522	14.63%	-0.21	-1.13
Oct-01	58	341	17.01%	37.57%	3329	22393	14.87%	1.1	-0.33
Nov-01	37	285	12.98%	33.61%	2955	20297	14.56%	-0.75	-1.46
Dec-01	44	284	15.49%	36.18%	2693	17969	14.99%	0.25	-0.85
Jan-02	32	280	11.43%	31.82%	2821	20197	13.97%	-1.22	-1.74
Feb-02	29	291	9.97%	29.95%	2610	19732	13.23%	-1.63	-1.99
Mar-02	43	307	14.01%	34.71%	3158	21786	14.50%	-0.24	-1.15
Apr-02	29	229	12.66%	33.26%	2570	17423	14.75%	-0.88	-1.54
May-02									



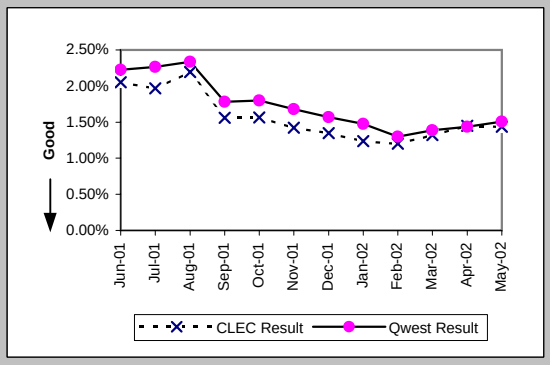
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	787	800	98.38%	12.64%	54834	56489	97.07%	-2.17	-2.32
Jul-01	788	811	97.16%	16.60%	54882	56489	97.16%	-0.01	-1.01
Aug-01	912	925	98.59%	11.77%	54968	56127	97.94%	-1.4	-1.85
Sep-01	639	646	98.92%	10.35%	43419	44137	98.37%	-1.08	-1.66
Oct-01	701	710	98.73%	11.19%	50611	51203	98.84%	0.28	-0.83
Nov-01	638	642	99.38%	7.87%	45967	46758	98.31%	-2.09	-2.27
Dec-01	616	619	99.52%	6.94%	42593	43385	98.17%	-2.47	-2.5
Jan-02	625	637	98.12%	13.60%	47900	48516	98.73%	1.38	-0.16
Feb-02	630	641	98.28%	12.99%	46455	47101	98.63%	0.74	-0.55
Mar-02	726	735	98.78%	11.00%	49268	49944	98.65%	-0.3	-1.18
Apr-02	619	621	99.68%	5.67%	40709	41138	98.96%	-1.75	-2.07
May-02	518	521	99.42%	7.57%	40574	40959	99.06%	-0.86	-1.52



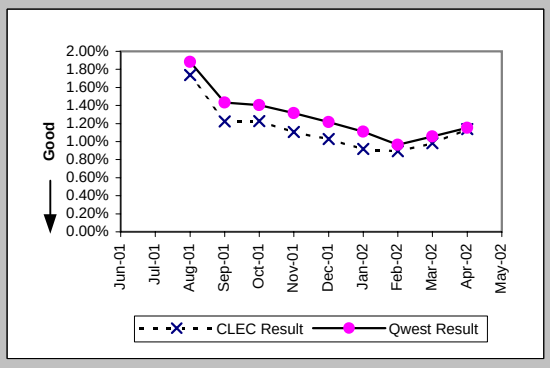
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3354	163321	2.05%	14.18%	256275	11515376	2.23%	-4.68	-3.84
Jul-01	3201	162806	1.97%	13.88%	260093	11476244	2.27%	-8.08	-5.91
Aug-01	3753	171036	2.19%	14.65%	266448	11415311	2.33%	-3.8	-3.31
Sep-01	2587	166021	1.56%	12.39%	203133	11403640	1.78%	-6.82	-5.15
Oct-01	2493	159424	1.56%	12.41%	205013	11379525	1.80%	-7.09	-5.31
Nov-01	2280	160142	1.42%	11.85%	190418	11336659	1.68%	-7.91	-5.81
Dec-01	2021	149861	1.35%	11.53%	177173	11297861	1.57%	-6.8	-5.13
Jan-02	1924	155358	1.24%	11.06%	166200	11247317	1.48%	-7.76	-5.72
Feb-02	1764	147085	1.20%	10.89%	145433	11193539	1.30%	-3.36	-3.04
Mar-02	1957	147957	1.32%	11.42%	155251	11176531	1.39%	-2.17	-2.32
Apr-02	2205	151899	1.45%	11.96%	159694	11111203	1.44%	0.47	-0.72
May-02	2201	153190	1.44%	11.90%	166700	11047269	1.51%	-2.3	-2.4



Trouble Rate (Percent) (MR-8*) (Parity)

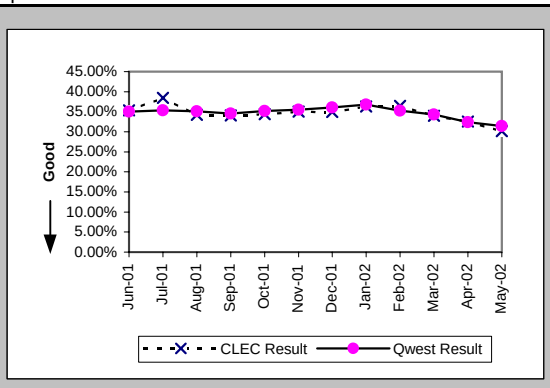
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	214761	11415311	1.88%	-4.34	-3.64
Sep-01	2030	166021	1.22%	10.99%	163192	11403640	1.43%	-7.1	-5.31
Oct-01	1954	159424	1.23%	11.00%	159808	11379525	1.40%	-6.02	-4.66
Nov-01	1772	160142	1.11%	10.46%	148983	11336659	1.31%	-7.25	-5.41
Dec-01	1541	149861	1.03%	10.09%	137579	11297861	1.22%	-6.64	-5.04
Jan-02	1427	155358	0.92%	9.54%	124886	11247317	1.11%	-7.17	-5.36
Feb-02	1313	147085	0.89%	9.41%	108082	11193539	0.97%	-2.84	-2.73
Mar-02	1452	147957	0.98%	9.86%	117934	11176531	1.06%	-2.76	-2.68
Apr-02	1727	151899	1.14%	10.60%	127971	11111203	1.15%	-0.54	-1.33
May-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

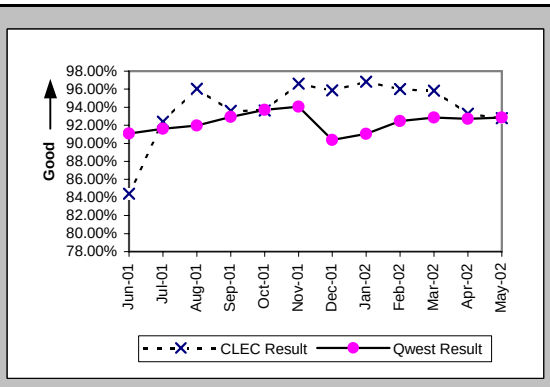
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1835	5189	35.36%	47.81%	138190	394465	35.03%	0.5	-0.7
Jul-01	2002	5203	38.48%	48.65%	142213	402306	35.35%	4.69	1.85
Aug-01	1951	5704	34.20%	47.44%	144296	410744	35.13%	-1.46	-1.88
Sep-01	1338	3925	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
Oct-01	1305	3798	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.62
Nov-01	1231	3511	35.06%	47.72%	104862	295280	35.51%	-0.56	-1.34
Dec-01	1084	3105	34.91%	47.67%	99890	277063	36.05%	-1.32	-1.8
Jan-02	1096	3020	36.29%	48.08%	96550	262750	36.75%	-0.52	-1.31
Feb-02	1013	2777	36.48%	48.14%	79327	224760	35.29%	1.3	-0.21
Mar-02	1006	2963	33.95%	47.35%	81224	236475	34.35%	-0.45	-1.27
Apr-02	1065	3270	32.57%	46.86%	76444	236138	32.37%	0.24	-0.86
May-02	952	3153	30.19%	45.91%	76430	243130	31.44%	-1.49	-1.91



Checklist #14 - Resale - Business Installation

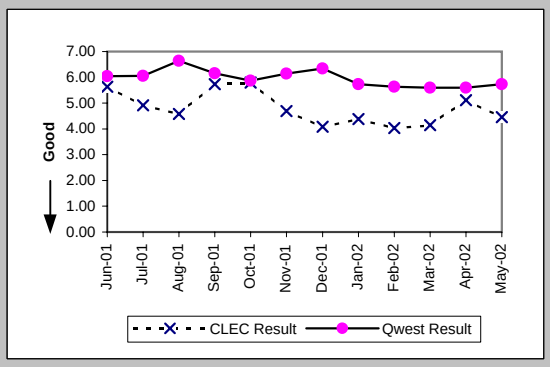
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	141	167	84.43%	36.26%	15659	17194	91.07%	2.76	0.68
Jul-01	134	145	92.41%	26.48%	16199	17684	91.60%	-0.35	-1.21
Aug-01	146	152	96.05%	19.47%	18009	19584	91.96%	-1.85	-2.12
Sep-01	132	141	93.62%	24.44%	16200	17430	92.94%	-0.31	-1.19
Oct-01	118	126	93.65%	24.38%	18396	19634	93.69%	0.07	-0.96
Nov-01	114	118	96.61%	18.10%	15816	16815	94.06%	-1.17	-1.71
Dec-01	139	145	95.86%	19.92%	12972	14354	90.37%	-2.23	-2.36
Jan-02	122	126	96.83%	17.53%	15350	16856	91.07%	-2.26	-2.37
Feb-02	120	125	96.00%	19.60%	13944	15082	92.45%	-1.49	-1.91
Mar-02	92	96	95.83%	19.98%	14788	15925	92.86%	-1.13	-1.69
Apr-02	111	119	93.28%	25.04%	15290	16489	92.73%	-0.23	-1.14
May-02	103	111	92.79%	25.86%	15584	16785	92.84%	0.07	-0.96



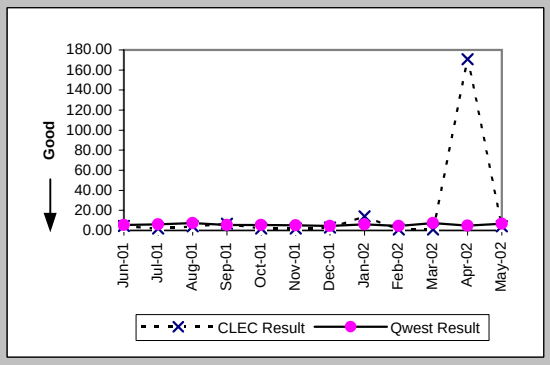
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	941	167	5.63	4.84	103792	17187	6.04	-0.56	-1.34
Jul-01	722	147	4.91	4.11	108250	17871	6.06	-1.5	-1.91
Aug-01	715	156	4.58	3.19	131634	19812	6.64	-2.01	-2.22
Sep-01	814	142	5.73	6.36	108645	17623	6.16	-0.57	-1.35
Oct-01	742	128	5.80	8.20	116606	19862	5.87	-0.11	-1.06
Nov-01	558	119	4.69	4.93	104418	17002	6.14	-1.84	-2.12
Dec-01	595	146	4.08	3.16	91716	14470	6.34	-3.1	-2.89
Jan-02	569	130	4.38	4.36	97690	17023	5.74	-2.04	-2.24
Feb-02	504	125	4.03	3.95	85801	15221	5.64	-2.45	-2.49
Mar-02	403	97	4.15	3.92	89945	16069	5.60	-1.8	-2.09
Apr-02	613	120	5.11	7.46	93361	16686	5.60	-0.78	-1.47
May-02	495	111	4.46	4.18	97296	16958	5.74	-1.84	-2.12



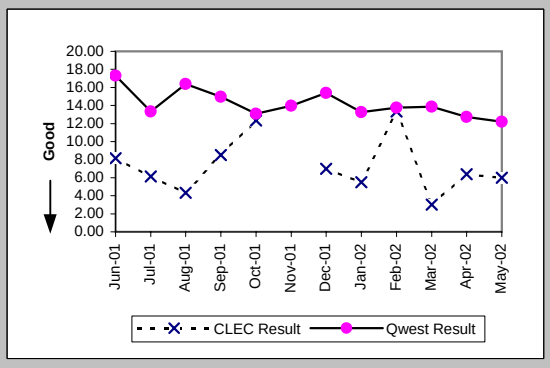
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	54	12	4.50	5.13	3592	678	5.30	-0.26	-1.16
Jul-01	11	6	1.83	3.06	4387	706	6.21	-0.55	-1.34
Aug-01	24	6	4.00	4.29	5691	771	7.38	-0.21	-1.12
Sep-01	27	4	6.75	5.32	3557	653	5.45	1.5	-0.09
Oct-01	12	6	2.00	1.26	3790	695	5.45	-0.53	-1.32
Nov-01	10	5	2.00	1.58	3542	696	5.09	-0.49	-1.3
Dec-01	9	3	3.00	3.46	3622	794	4.56	-0.25	-1.15
Jan-02	28	2	14.00	18.38	5728	956	5.99	1.52	-0.07
Feb-02	2	2	1.00	0.00	3238	706	4.59	-0.45	-1.27
Mar-02	2	2	1.00	0.00	4923	661	7.45	-0.36	-1.22
Apr-02	512	3	170.67	293.87	3345	720	4.65	2.58	0.57
May-02	24	6	4.00	4.15	4279	648	6.60	-0.25	-1.15



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

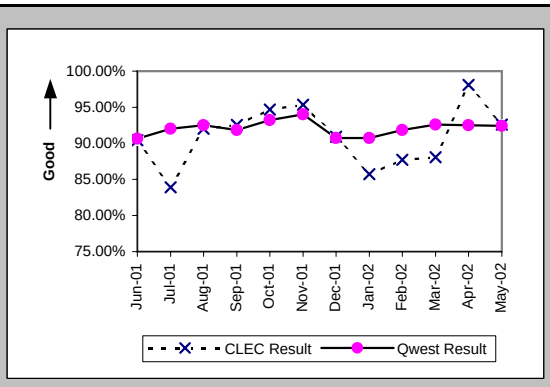
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	114	14	8.14	6.22	14841	857	17.32	-1.55	-1.95
Jul-01	43	7	6.14	3.39	12029	902	13.34	-0.84	-1.51
Aug-01	13	3	4.33	1.15	15212	929	16.37	-0.91	-1.56
Sep-01	51	6	8.50	14.47	10350	691	14.98	-0.8	-1.49
Oct-01	37	3	12.33	17.10	9581	733	13.07	-0.08	-1.05
Nov-01					6876	492	13.98		
Dec-01	21	3	7.00	3.61	9515	618	15.40	-0.75	-1.46
Jan-02	11	2	5.50	2.12	7858	593	13.25	-0.66	-1.4
Feb-02	40	3	13.33	17.21	6173	449	13.75	-0.04	-1.02
Mar-02	6	2	3.00	1.41	6885	497	13.85	-0.7	-1.43
Apr-02	32	5	6.40	8.73	6491	510	12.73	-0.95	-1.58
May-02	12	2	6.00	1.41	7101	582	12.20	-0.64	-1.39



Checklist #14 - Resale - Business Installation

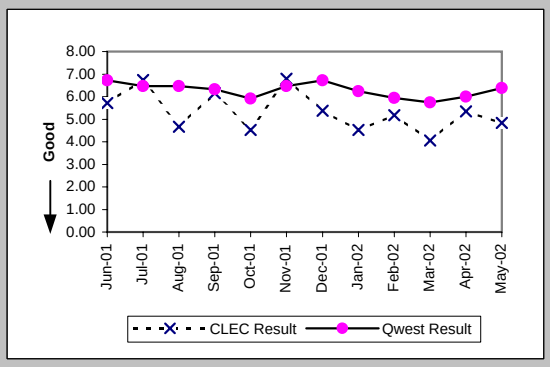
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	85	94	90.43%	29.42%	4213	4647	90.66%	0.12	-0.93
Jul-01	73	87	83.91%	36.75%	4402	4783	92.03%	2.49	0.51
Aug-01	69	75	92.00%	27.13%	4757	5143	92.49%	0.21	-0.87
Sep-01	62	67	92.54%	26.28%	4068	4429	91.85%	-0.2	-1.12
Oct-01	89	94	94.68%	22.44%	4584	4917	93.23%	-0.56	-1.34
Nov-01	82	86	95.35%	21.06%	3940	4191	94.01%	-0.52	-1.31
Dec-01	50	55	90.91%	28.75%	3274	3609	90.72%	-0.05	-1.03
Jan-02	48	56	85.71%	34.99%	3887	4283	90.75%	1.25	-0.24
Feb-02	50	57	87.72%	32.82%	3556	3872	91.84%	1.1	-0.33
Mar-02	37	42	88.10%	32.38%	3757	4058	92.58%	1.07	-0.35
Apr-02	52	53	98.11%	13.61%	3975	4297	92.51%	-1.54	-1.94
May-02	50	54	92.59%	26.19%	4406	4768	92.41%	-0.05	-1.03



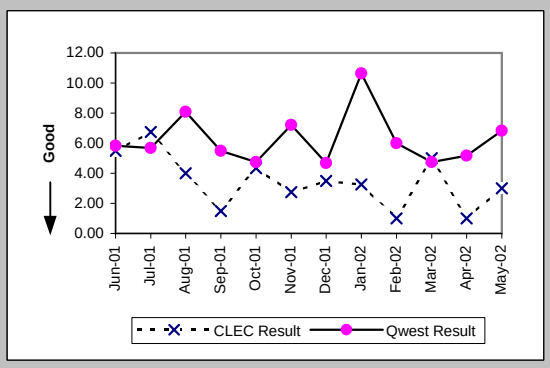
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	537	94	5.71	5.63	31270	4647	6.73	-0.8	-1.49
Jul-01	593	88	6.74	7.76	31263	4832	6.47	1.83	0.11
Aug-01	359	77	4.66	4.81	33682	5208	6.47	-1.4	-1.85
Sep-01	419	68	6.16	7.81	28352	4476	6.33	-0.17	-1.11
Oct-01	439	97	4.53	4.08	29314	4950	5.92	-1.55	-1.95
Nov-01	598	88	6.80	6.81	27381	4230	6.47	2.1	0.27
Dec-01	301	56	5.38	4.87	24412	3626	6.73	-1	-1.61
Jan-02	258	57	4.53	4.87	27024	4330	6.24	-1.24	-1.76
Feb-02	295	57	5.18	4.80	23181	3903	5.94	-0.61	-1.37
Mar-02	170	42	4.05	4.11	23445	4085	5.74	-1.56	-1.95
Apr-02	289	54	5.35	5.38	26041	4341	6.00	-0.57	-1.35
May-02	261	54	4.83	4.78	30818	4820	6.39	-1.12	-1.68



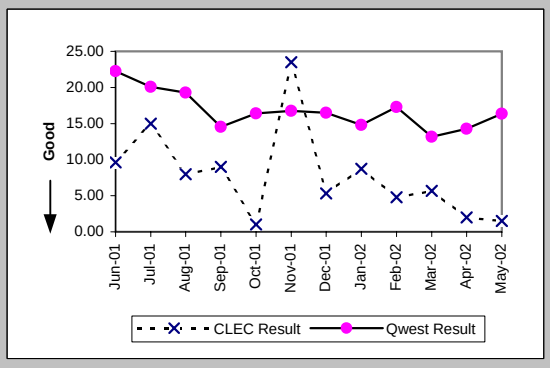
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	22	4	5.50	7.72	839	144	5.83	-0.05	-1.03
Jul-01	54	8	6.75	6.50	871	153	5.69	1.43	-0.13
Aug-01	24	6	4.00	4.60	1457	180	8.09	-0.35	-1.21
Sep-01	3	2	1.50	0.71	851	155	5.49	-0.59	-1.36
Oct-01	26	6	4.33	3.44	712	150	4.75	-0.11	-1.06
Nov-01	11	4	2.75	2.99	960	133	7.22	-0.66	-1.4
Dec-01	7	2	3.50	0.71	610	130	4.69	-0.19	-1.12
Jan-02	13	4	3.25	3.30	2501	235	10.64	-0.39	-1.24
Feb-02	2	2	1.00	0.00	964	161	5.99	-0.33	-1.2
Mar-02	10	2	5.00	0.00	730	154	4.74	0.51	-0.69
Apr-02	1	1	1.00		935	181	5.17	-0.43	-1.26
May-02	6	2	3.00	2.83	1306	191	6.84	-0.27	-1.17



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

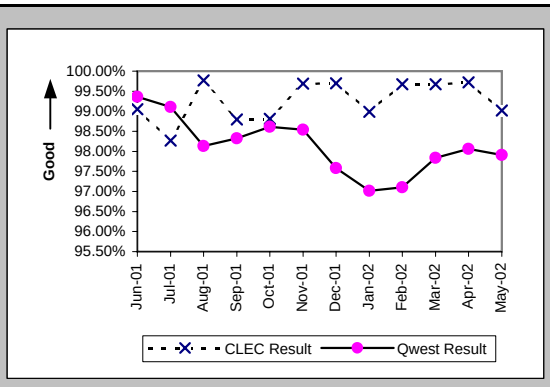
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	48	5	9.60	7.83	6449	290	22.24	-0.86	-1.52
Jul-01	90	6	15.00	14.56	5223	260	20.09	-0.29	-1.18
Aug-01	8	1	8.00		4514	234	19.29	-0.36	-1.22
Sep-01	27	3	9.00	6.08	3407	234	14.56	-0.49	-1.3
Oct-01	1	1	1.00		3414	208	16.41	-0.52	-1.32
Nov-01	47	2	23.50	19.09	2632	157	16.76	2.17	0.32
Dec-01	16	3	5.33	5.86	3417	207	16.51	-0.9	-1.54
Jan-02	35	4	8.75	5.85	2515	170	14.79	-0.6	-1.37
Feb-02	24	5	4.80	4.15	2712	157	17.27	-1.15	-1.7
Mar-02	17	3	5.67	4.62	1964	149	13.18	-0.77	-1.47
Apr-02	2	1	2.00		2126	149	14.27	-0.72	-1.44
May-02	3	2	1.50	0.71	2960	181	16.35	-0.75	-1.46



Checklist #14 - Resale - Business Installation

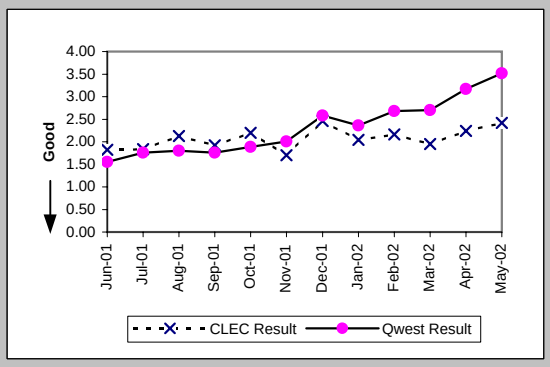
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1040	1050	99.05%	9.71%	37528	37770	99.36%	1.25	-0.24
Jul-01	454	462	98.27%	13.04%	18992	19164	99.10%	1.71	0.04
Aug-01	436	437	99.77%	4.78%	5307	5408	98.13%	-2.43	-2.48
Sep-01	246	249	98.80%	10.91%	4048	4117	98.32%	-0.56	-1.34
Oct-01	580	587	98.81%	10.85%	5100	5172	98.61%	-0.39	-1.24
Nov-01	318	319	99.69%	5.59%	4517	4584	98.54%	-1.65	-2
Dec-01	652	654	99.69%	5.52%	4400	4509	97.58%	-3.29	-3
Jan-02	686	693	98.99%	10.00%	5263	5425	97.01%	-2.88	-2.75
Feb-02	602	604	99.67%	5.74%	4489	4623	97.10%	-3.54	-3.15
Mar-02	616	618	99.68%	5.68%	5156	5270	97.84%	-2.97	-2.81
Apr-02	706	708	99.72%	5.31%	5310	5415	98.06%	-3.01	-2.83
May-02	604	610	99.02%	9.87%	5390	5505	97.91%	-1.81	-2.1



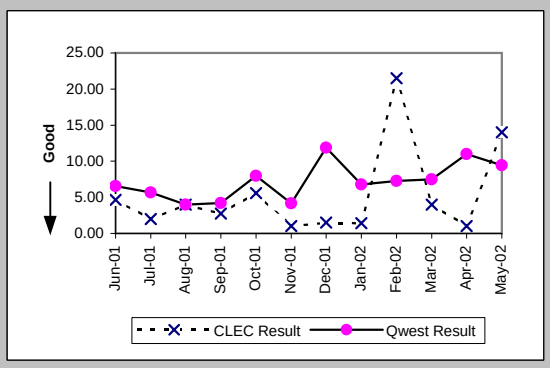
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1269	699	1.82	1.21	48104	31041	1.55	3.26	0.98
Jul-01	639	348	1.84	1.06	26085	14780	1.76	0.76	-0.54
Aug-01	689	323	2.13	1.09	6592	3664	1.80	3.25	0.98
Sep-01	347	181	1.92	1.12	5041	2866	1.76	1.13	-0.31
Oct-01	639	290	2.20	2.65	6602	3484	1.89	1.64	-0.01
Nov-01	345	203	1.70	1.24	5801	2889	2.01	-1.88	-2.14
Dec-01	1258	511	2.46	1.56	7749	3001	2.58	-0.22	-1.13
Jan-02	1145	560	2.04	1.13	9143	3882	2.36	-2.49	-2.51
Feb-02	928	430	2.16	1.57	8609	3210	2.68	-1.64	-2
Mar-02	986	506	1.95	1.26	9471	3510	2.70	-5.22	-4.18
Apr-02	990	442	2.24	1.87	10548	3328	3.17	-4.37	-3.66
May-02	1108	457	2.42	3.60	12038	3422	3.52	-3.31	-3.01



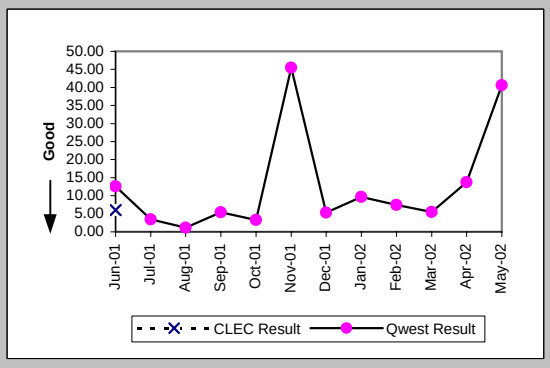
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	42	9	4.67	6.80	1452	221	6.57	-0.3	-1.18
Jul-01	18	9	2.00	1.32	1171	206	5.68	-1.26	-1.77
Aug-01	4	1	4.00		402	101	3.98	0.89	-0.46
Sep-01	11	4	2.75	0.96	283	67	4.22	-0.4	-1.24
Oct-01	39	7	5.57	12.09	573	72	7.96	-0.3	-1.18
Nov-01	1	1	1.00		296	71	4.17	-0.46	-1.28
Dec-01	3	2	1.50	0.71	1152	97	11.88	-0.23	-1.14
Jan-02	10	7	1.43	1.13	1033	152	6.80	-0.56	-1.34
Feb-02	43	2	21.50	27.58	929	128	7.26	1.67	0.02
Mar-02	8	2	4.00	1.41	794	106	7.49	-0.4	-1.24
Apr-02	2	2	1.00	0.00	1134	103	11.01	-0.41	-1.25
May-02	84	6	14.00	29.89	998	106	9.42	1	-0.39



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

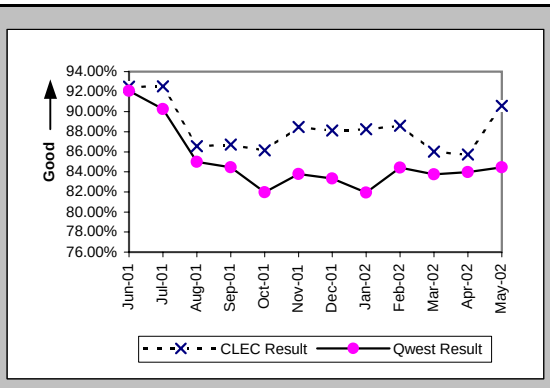
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6	1	6.00		265	21	12.62	-0.27	-1.17
Jul-01					31	9	3.44		
Aug-01					16	14	1.14		
Sep-01					43	8	5.38		
Oct-01					36	11	3.27		
Nov-01					591	13	45.46		
Dec-01					74	14	5.29		
Jan-02					116	12	9.67		
Feb-02					67	9	7.44		
Mar-02					55	10	5.50		
Apr-02					96	7	13.71		
May-02					487	12	40.58		



Checklist #14 - Resale - Business Installation

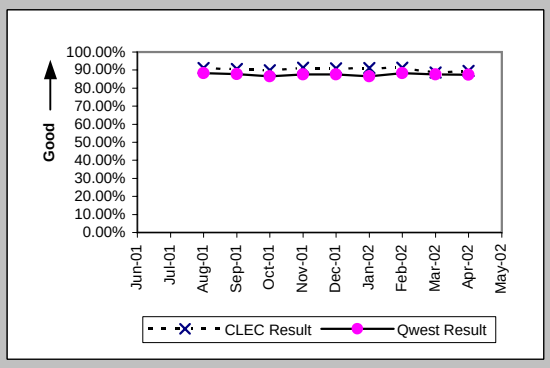
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1381	1493	92.50%	26.34%	58265	63275	92.08%	-0.59	-1.36
Jul-01	955	1032	92.54%	26.28%	47101	52184	90.26%	-2.45	-2.49
Aug-01	593	685	86.57%	34.10%	30764	36192	85.00%	-1.14	-1.69
Sep-01	490	565	86.73%	33.93%	23944	28353	84.45%	-1.48	-1.9
Oct-01	548	636	86.16%	34.53%	23058	28125	81.98%	-2.71	-2.65
Nov-01	592	669	88.49%	31.91%	23392	27920	83.78%	-3.26	-2.98
Dec-01	609	691	88.13%	32.34%	20188	24228	83.33%	-3.34	-3.03
Jan-02	767	869	88.26%	32.19%	20248	24710	81.94%	-4.76	-3.89
Feb-02	739	834	88.61%	31.77%	21349	25285	84.43%	-3.27	-2.99
Mar-02	664	772	86.01%	34.69%	20612	24607	83.76%	-1.67	-2.01
Apr-02	703	820	85.73%	34.97%	21794	25950	83.98%	-1.34	-1.82
May-02	751	829	90.59%	29.20%	22701	26880	84.45%	-4.8	-3.92



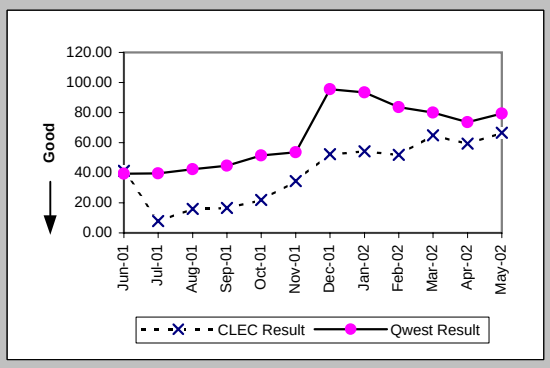
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	624	685	91.09%	28.48%	31925	36192	88.21%	-2.32	-2.41
Sep-01	512	565	90.62%	29.16%	24904	28353	87.84%	-2	-2.22
Oct-01	572	636	89.94%	30.08%	24327	28125	86.50%	-2.51	-2.53
Nov-01	611	669	91.33%	28.14%	24450	27920	87.57%	-2.91	-2.77
Dec-01	629	691	91.03%	28.58%	21222	24228	87.59%	-2.7	-2.64
Jan-02	792	869	91.14%	28.42%	21374	24710	86.50%	-3.93	-3.39
Feb-02	761	834	91.25%	28.26%	22327	25285	88.30%	-2.6	-2.58
Mar-02	684	772	88.60%	31.78%	21560	24607	87.62%	-0.82	-1.5
Apr-02	734	820	89.51%	30.64%	22704	25950	87.49%	-1.72	-2.05
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

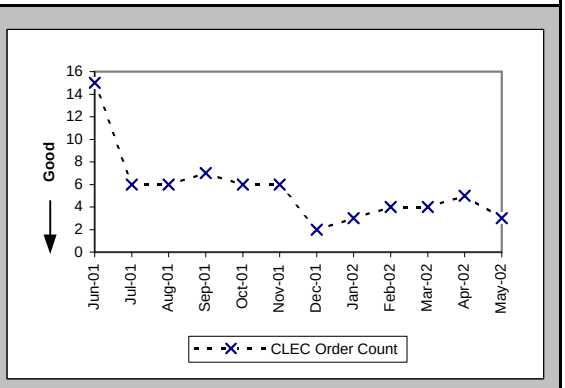
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1195	29	41.21	54.10	110253	2797	39.42	1.74	0.06
Jul-01	110	14	7.86	7.70	102748	2597	39.56	-2.35	-2.43
Aug-01	207	13	15.92	16.25	132743	3129	42.42	-1.73	-2.05
Sep-01	267	16	16.69	18.88	136869	3060	44.73	-1.9	-2.16
Oct-01	437	20	21.85	24.75	151771	2945	51.54	-2	-2.21
Nov-01	757	22	34.41	29.73	177193	3301	53.68	-1.29	-1.79
Dec-01	472	9	52.44	50.93	188949	1977	95.57	-1.1	-1.67
Jan-02	652	12	54.33	58.16	186464	1994	93.51	-1.18	-1.72
Feb-02	727	14	51.93	66.05	198217	2369	83.67	-1.11	-1.68
Mar-02	907	14	64.79	72.28	215979	2697	80.08	-0.54	-1.33
Apr-02	1128	19	59.37	75.52	240180	3259	73.70	-0.63	-1.39
May-02	1333	20	66.65	83.38	256306	3228	79.40	-0.53	-1.32



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

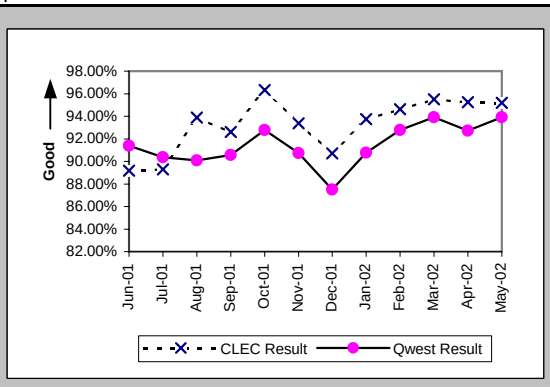
Date	CLEC Order Count
Jun-01	15
Jul-01	6
Aug-01	6
Sep-01	7
Oct-01	6
Nov-01	6
Dec-01	2
Jan-02	3
Feb-02	4
Mar-02	4
Apr-02	5
May-02	3



Checklist #14 - Resale - Business Repair

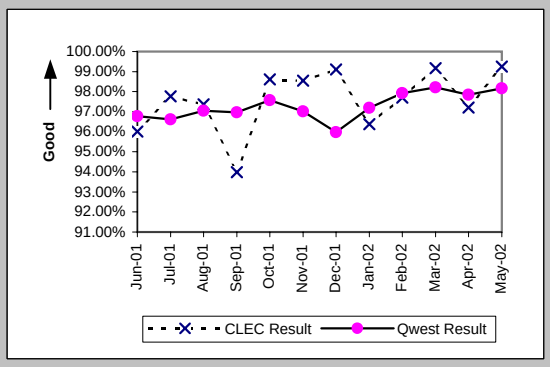
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	288	323	89.16%	31.08%	11770	12880	91.38%	1.37	-0.16
Jul-01	225	252	89.29%	30.93%	11729	12980	90.36%	0.59	-0.64
Aug-01	230	245	93.88%	23.97%	11907	13217	90.09%	-1.97	-2.2
Sep-01	138	149	92.62%	26.15%	9212	10173	90.55%	-0.86	-1.52
Oct-01	157	163	96.32%	18.83%	9645	10394	92.79%	-1.73	-2.05
Nov-01	141	151	93.38%	24.87%	8266	9110	90.74%	-1.11	-1.68
Dec-01	78	86	90.70%	29.05%	7348	8398	87.50%	-0.89	-1.54
Jan-02	90	96	93.75%	24.21%	7564	8333	90.77%	-1	-1.61
Feb-02	88	93	94.62%	22.56%	6472	6975	92.79%	-0.68	-1.41
Mar-02	85	89	95.51%	20.72%	6999	7453	93.91%	-0.63	-1.38
Apr-02	100	105	95.24%	21.30%	7540	8132	92.72%	-0.99	-1.6
May-02	99	104	95.19%	21.39%	7991	8508	93.92%	-0.54	-1.33



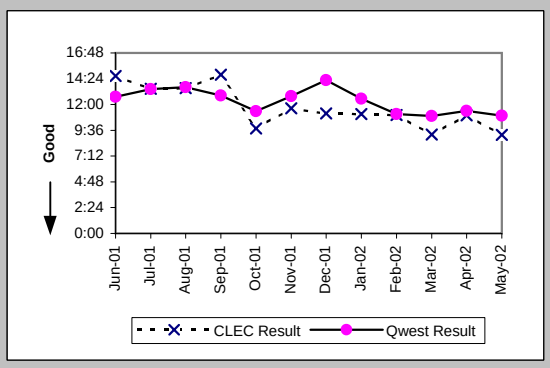
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	409	426	96.01%	19.57%	16185	16725	96.77%	0.88	-0.46
Jul-01	306	313	97.76%	14.79%	16203	16771	96.61%	-1.11	-1.68
Aug-01	295	303	97.36%	16.03%	16869	17381	97.05%	-0.31	-1.19
Sep-01	172	183	93.99%	23.77%	13020	13428	96.96%	2.1	0.28
Oct-01	214	217	98.62%	11.68%	13459	13793	97.58%	-0.99	-1.6
Nov-01	203	206	98.54%	11.98%	11918	12284	97.02%	-1.28	-1.78
Dec-01	110	111	99.10%	9.45%	10816	11270	95.97%	-1.67	-2.01
Jan-02	133	138	96.38%	18.69%	11022	11340	97.20%	0.61	-0.63
Feb-02	128	131	97.71%	14.96%	9224	9420	97.92%	0.24	-0.86
Mar-02	119	120	99.17%	9.09%	9737	9914	98.21%	-0.78	-1.48
Apr-02	139	143	97.20%	16.49%	10507	10738	97.85%	0.57	-0.65
May-02	133	134	99.25%	8.61%	11060	11266	98.17%	-0.93	-1.57



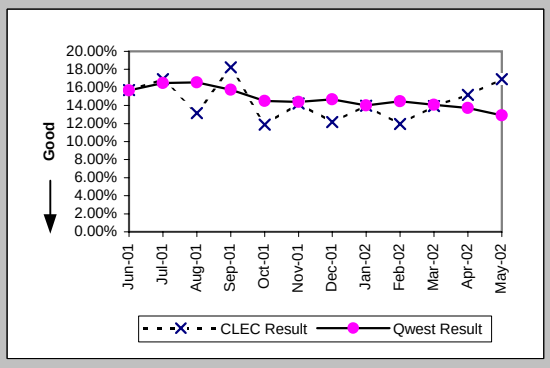
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6237:52	426	14:39	21:47	212571:16	16725	12:43	1.34	-0.18
Jul-01	4216:59	313	13:28	18:28	225255:14	16771	13:26	0.01	-0.99
Aug-01	4098:11	303	13:32	15:34	236401:24	17381	13:36	-0.07	-1.04
Sep-01	2701:30	183	14:46	20:51	172578:50	13428	12:51	1.5	-0.09
Oct-01	2124:15	217	9:47	12:45	156709:39	13793	11:22	-1.65	-2.01
Nov-01	2398:35	206	11:39	12:14	156972:46	12284	12:47	-1.07	-1.65
Dec-01	1239:15	111	11:10	10:44	160740:09	11270	14:16	-1.92	-2.17
Jan-02	1533:03	138	11:07	13:52	142302:20	11340	12:33	-0.64	-1.39
Feb-02	1443:16	131	11:01	12:26	104494:18	9420	11:06	-0.06	-1.04
Mar-02	1105:15	120	9:13	9:26	108314:30	9914	10:56	-1.33	-1.81
Apr-02	1571:19	143	10:59	16:48	122522:57	10738	11:25	-0.34	-1.2
May-02	1230:51	134	9:11	10:23	123636:03	11266	10:58	-1.56	-1.95



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

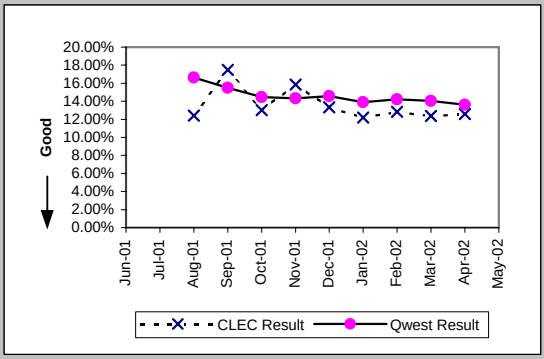
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	69	439	15.72%	36.40%	2707	17277	15.67%	0.04	-0.97
Jul-01	55	325	16.92%	37.50%	2861	17355	16.49%	0.23	-0.86
Aug-01	41	312	13.14%	33.78%	2976	17985	16.55%	-1.61	-1.98
Sep-01	35	192	18.23%	38.61%	2181	13857	15.74%	0.94	-0.43
Oct-01	26	219	11.87%	32.35%	2061	14209	14.50%	-1.1	-1.67
Nov-01	30	211	14.22%	34.92%	1819	12647	14.38%	-0.07	-1.04
Dec-01	14	115	12.17%	32.70%	1713	11678	14.67%	-0.75	-1.46
Jan-02	20	143	13.99%	34.68%	1640	11706	14.01%	-0.01	-1
Feb-02	16	134	11.94%	32.43%	1397	9666	14.45%	-0.82	-1.5
Mar-02	17	122	13.93%	34.63%	1426	10127	14.08%	-0.05	-1.03
Apr-02	22	145	15.17%	35.88%	1510	10989	13.74%	0.52	-0.69
May-02	23	136	16.91%	37.49%	1488	11513	12.92%	1.35	-0.18



Checklist #14 - Resale - Business Repair

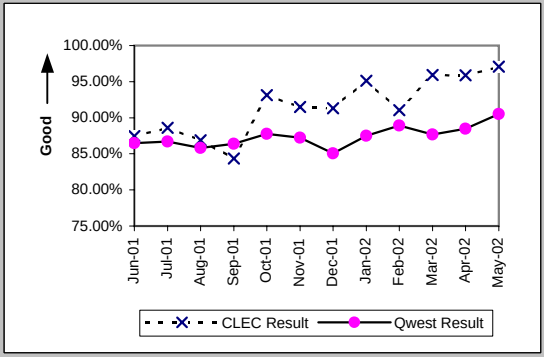
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	35	282	12.41%	32.97%	2588	15566	16.63%	-1.88	-2.15
Sep-01	29	166	17.47%	37.97%	1853	11946	15.51%	0.7	-0.57
Oct-01	25	192	13.02%	33.65%	1753	12120	14.46%	-0.56	-1.34
Nov-01	29	183	15.85%	36.52%	1564	10921	14.32%	0.6	-0.64
Dec-01	14	105	13.33%	33.99%	1469	10071	14.59%	-0.36	-1.22
Jan-02	16	131	12.21%	32.74%	1395	10047	13.88%	-0.55	-1.33
Feb-02	14	109	12.84%	33.46%	1194	8396	14.22%	-0.41	-1.25
Mar-02	13	105	12.38%	32.94%	1255	8928	14.06%	-0.49	-1.3
Apr-02	16	127	12.60%	33.18%	1343	9852	13.63%	-0.34	-1.21
May-02									



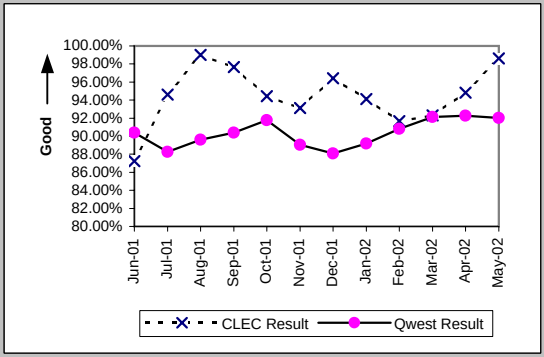
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	384	439	87.47%	33.10%	14939	17277	86.47%	-0.61	-1.37
Jul-01	288	325	88.62%	31.76%	15044	17355	86.68%	-1.02	-1.62
Aug-01	271	312	86.86%	33.78%	15432	17985	85.80%	-0.53	-1.32
Sep-01	162	192	84.38%	36.31%	11971	13857	86.39%	0.81	-0.5
Oct-01	204	219	93.15%	25.26%	12470	14209	87.76%	-2.42	-2.47
Nov-01	193	211	91.47%	27.93%	11035	12647	87.25%	-1.82	-2.11
Dec-01	105	115	91.30%	28.18%	9931	11678	85.04%	-1.87	-2.14
Jan-02	136	143	95.10%	21.58%	10243	11706	87.50%	-2.73	-2.66
Feb-02	122	134	91.04%	28.55%	8593	9666	88.90%	-0.79	-1.48
Mar-02	117	122	95.90%	19.83%	8877	10127	87.66%	-2.75	-2.67
Apr-02	139	145	95.86%	19.92%	9722	10989	88.47%	-2.77	-2.68
May-02	132	136	97.06%	16.90%	10420	11513	90.51%	-2.59	-2.58



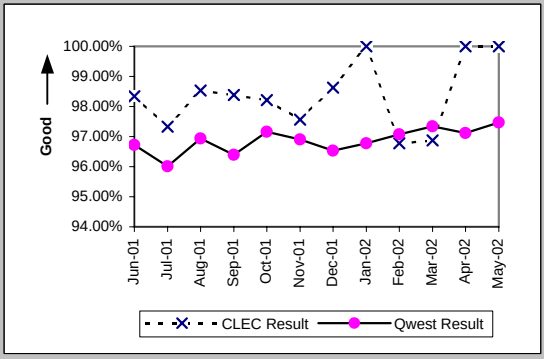
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	123	141	87.23%	33.37%	3515	3889	90.38%	1.22	-0.26
Jul-01	105	111	94.59%	22.61%	3625	4107	88.26%	-2.04	-2.24
Aug-01	98	99	98.99%	10.00%	3768	4205	89.61%	-3.02	-2.84
Sep-01	84	86	97.67%	15.07%	2752	3044	90.41%	-2.26	-2.37
Oct-01	85	90	94.44%	22.91%	2792	3042	91.78%	-0.91	-1.55
Nov-01	54	58	93.10%	25.34%	2421	2719	89.04%	-0.98	-1.6
Dec-01	54	56	96.43%	18.56%	2123	2410	88.09%	-1.9	-2.16
Jan-02	48	51	94.12%	23.53%	2047	2295	89.19%	-1.12	-1.68
Feb-02	44	48	91.67%	27.64%	1859	2047	90.82%	-0.2	-1.12
Mar-02	36	39	92.31%	26.65%	1962	2130	92.11%	-0.04	-1.03
Apr-02	55	58	94.83%	22.15%	2264	2454	92.26%	-0.72	-1.44
May-02	72	73	98.63%	11.62%	2432	2643	92.02%	-2.06	-2.25



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

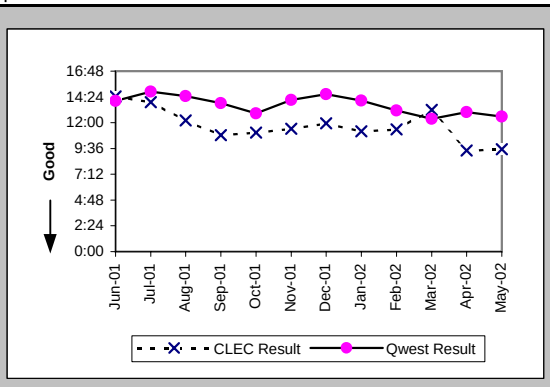
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	178	181	98.34%	12.77%	4987	5156	96.72%	-1.2	-1.73
Jul-01	146	150	97.33%	16.11%	5216	5433	96.01%	-0.82	-1.5
Aug-01	134	136	98.53%	12.04%	5441	5613	96.94%	-1.07	-1.65
Sep-01	122	124	98.39%	12.60%	3903	4049	96.39%	-1.17	-1.71
Oct-01	110	112	98.21%	13.24%	3996	4113	97.16%	-0.67	-1.4
Nov-01	80	82	97.56%	15.43%	3720	3839	96.90%	-0.34	-1.21
Dec-01	72	73	98.63%	11.62%	3230	3346	96.53%	-0.97	-1.59
Jan-02	67	67	100.00%	0.00%	3149	3254	96.77%	-1.48	-1.9
Feb-02	60	62	96.77%	17.67%	2783	2867	97.07%	0.21	-0.87
Mar-02	62	64	96.88%	17.40%	2860	2938	97.35%	0.3	-0.82
Apr-02	79	79	100.00%	0.00%	3330	3429	97.11%	-1.52	-1.92
May-02	100	100	100.00%	0.00%	3469	3559	97.47%	-1.59	-1.97



Checklist #14 - Resale - Business Repair

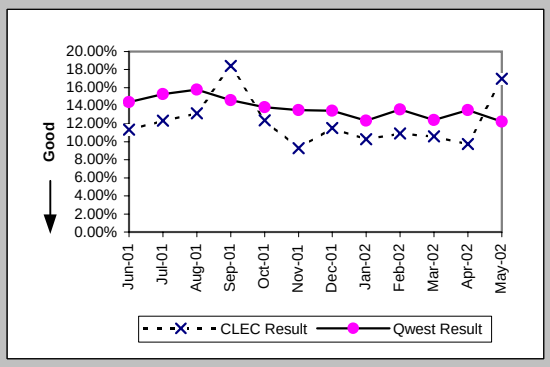
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2616:44	181	14:27	18:54	72309:38	5156	14:01	0.3	-0.82
Jul-01	2084:54	150	13:54	14:01	80819:50	5433	14:53	-0.65	-1.4
Aug-01	1661:59	136	12:13	11:33	81272:57	5613	14:29	-1.25	-1.76
Sep-01	1346:01	124	10:51	12:44	55947:32	4049	13:49	-2.06	-2.25
Oct-01	1242:15	112	11:05	11:56	52921:00	4113	12:52	-1.13	-1.69
Nov-01	937:06	82	11:26	12:38	54210:31	3839	14:07	-1.57	-1.95
Dec-01	872:30	73	11:57	10:18	49019:21	3346	14:39	-1.45	-1.88
Jan-02	750:56	67	11:12	9:35	45751:28	3254	14:04	-1.24	-1.76
Feb-02	705:44	62	11:23	13:40	37686:37	2867	13:09	-0.68	-1.41
Mar-02	843:14	64	13:11	13:15	36261:41	2938	12:21	0.54	-0.67
Apr-02	741:58	79	9:24	8:13	44546:21	3429	12:59	-1.36	-1.83
May-02	953:11	100	9:32	8:19	44741:29	3559	12:34	-1.88	-2.14



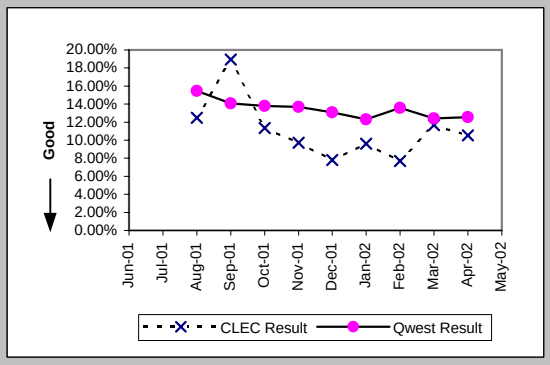
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	21	185	11.35%	31.72%	755	5250	14.38%	-1.15	-1.7
Jul-01	19	154	12.34%	32.89%	845	5532	15.27%	-1	-1.61
Aug-01	18	137	13.14%	33.78%	902	5717	15.78%	-0.84	-1.51
Sep-01	23	125	18.40%	38.75%	602	4117	14.62%	1.16	-0.29
Oct-01	14	113	12.39%	32.95%	578	4180	13.83%	-0.44	-1.27
Nov-01	8	86	9.30%	29.05%	526	3891	13.52%	-1.13	-1.69
Dec-01	9	78	11.54%	31.95%	459	3415	13.44%	-0.49	-1.3
Jan-02	7	68	10.29%	30.39%	408	3302	12.36%	-0.51	-1.31
Feb-02	7	64	10.94%	31.21%	396	2913	13.59%	-0.61	-1.37
Mar-02	7	66	10.61%	30.79%	372	2998	12.41%	-0.44	-1.27
Apr-02	8	82	9.76%	29.67%	469	3473	13.50%	-0.98	-1.6
May-02	17	100	17.00%	37.56%	443	3617	12.25%	1.39	-0.16



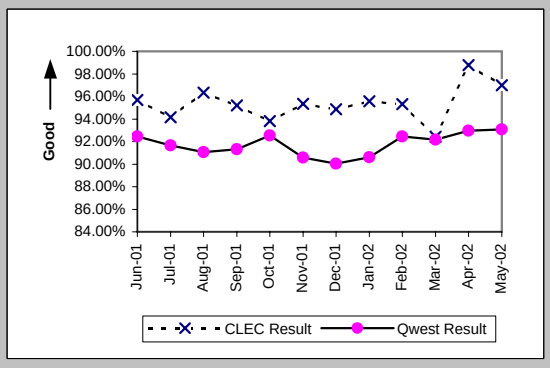
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	14	112	12.50%	33.07%	742	4797	15.47%	-0.86	-1.52
Sep-01	18	95	18.95%	39.19%	486	3455	14.07%	1.32	-0.2
Oct-01	10	88	11.36%	31.74%	482	3496	13.79%	-0.65	-1.4
Nov-01	7	72	9.72%	29.63%	446	3262	13.67%	-0.97	-1.59
Dec-01	5	64	7.81%	26.84%	372	2844	13.08%	-1.24	-1.75
Jan-02	5	52	9.62%	29.48%	335	2723	12.30%	-0.58	-1.36
Feb-02	4	52	7.69%	26.65%	335	2467	13.58%	-1.23	-1.75
Mar-02	7	60	11.67%	32.10%	325	2616	12.42%	-0.18	-1.11
Apr-02	8	76	10.53%	30.69%	382	3042	12.56%	-0.53	-1.32
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

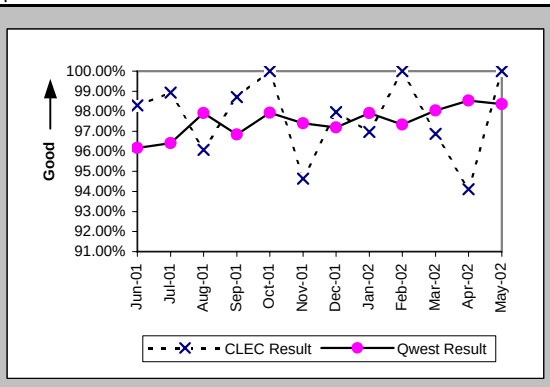
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	177	185	95.68%	20.34%	4854	5250	92.46%	-1.63	-1.99
Jul-01	145	154	94.16%	23.46%	5070	5532	91.65%	-1.11	-1.67
Aug-01	132	137	96.35%	18.75%	5206	5717	91.06%	-2.14	-2.3
Sep-01	119	125	95.20%	21.38%	3760	4117	91.33%	-1.52	-1.92
Oct-01	106	113	93.81%	24.11%	3868	4180	92.54%	-0.51	-1.31
Nov-01	82	86	95.35%	21.06%	3525	3891	90.59%	-1.49	-1.91
Dec-01	74	78	94.87%	22.06%	3075	3415	90.04%	-1.41	-1.86
Jan-02	65	68	95.59%	20.54%	2992	3302	90.61%	-1.39	-1.85
Feb-02	61	64	95.31%	21.14%	2693	2913	92.45%	-0.86	-1.52
Mar-02	61	66	92.42%	26.46%	2763	2998	92.16%	-0.08	-1.05
Apr-02	81	82	98.78%	10.98%	3229	3473	92.97%	-2.03	-2.24
May-02	97	100	97.00%	17.06%	3367	3617	93.09%	-1.52	-1.92



Checklist #14 - Resale - Business Repair

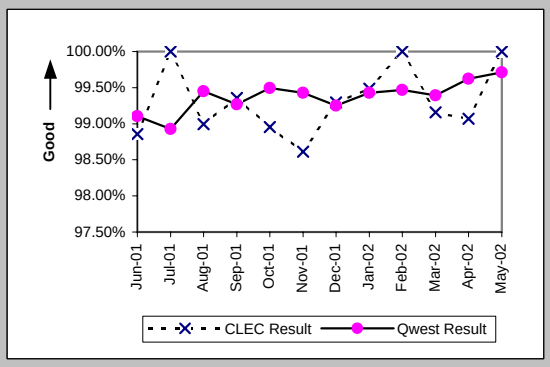
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	115	117	98.29%	12.96%	4563	4745	96.16%	-1.18	-1.72
Jul-01	92	93	98.92%	10.31%	4411	4575	96.42%	-1.29	-1.78
Aug-01	98	102	96.08%	19.41%	4489	4585	97.91%	1.2	-0.27
Sep-01	76	77	98.70%	11.32%	3520	3635	96.84%	-0.93	-1.56
Oct-01	77	77	100.00%	0.00%	4059	4145	97.93%	-1.27	-1.77
Nov-01	53	56	94.64%	22.52%	3360	3450	97.39%	1.18	-0.28
Dec-01	48	49	97.96%	14.14%	3319	3415	97.19%	-0.32	-1.2
Jan-02	64	66	96.97%	17.14%	3710	3789	97.92%	0.57	-0.65
Feb-02	63	63	100.00%	0.00%	3221	3309	97.34%	-1.3	-1.79
Mar-02	62	64	96.88%	17.40%	3435	3504	98.03%	0.68	-0.59
Apr-02	48	51	94.12%	23.53%	2951	2995	98.53%	2	0.22
May-02	57	57	100.00%	0.00%	2989	3039	98.35%	-0.97	-1.59



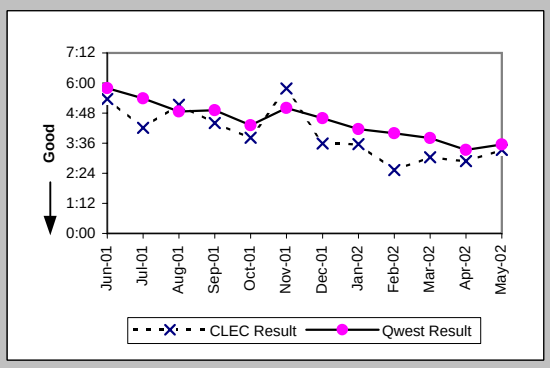
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	259	262	98.86%	10.64%	9091	9173	99.11%	0.48	-0.71
Jul-01	207	207	100.00%	0.00%	8574	8667	98.93%	-1.48	-1.9
Aug-01	197	199	99.00%	9.97%	8879	8928	99.45%	0.84	-0.49
Sep-01	155	156	99.36%	7.98%	7061	7113	99.27%	-0.13	-1.08
Oct-01	189	191	98.95%	10.18%	8052	8093	99.49%	0.97	-0.41
Nov-01	142	144	98.61%	11.70%	7297	7339	99.43%	1.14	-0.3
Dec-01	141	142	99.30%	8.36%	6752	6803	99.25%	-0.06	-1.04
Jan-02	194	195	99.49%	7.14%	8018	8064	99.43%	-0.11	-1.06
Feb-02	205	205	100.00%	0.00%	7109	7147	99.47%	-1.03	-1.63
Mar-02	235	237	99.16%	9.15%	7717	7764	99.39%	0.51	-0.69
Apr-02	213	215	99.07%	9.60%	7181	7208	99.63%	1.16	-0.3
May-02	188	188	100.00%	0.00%	6955	6975	99.71%	-0.73	-1.44



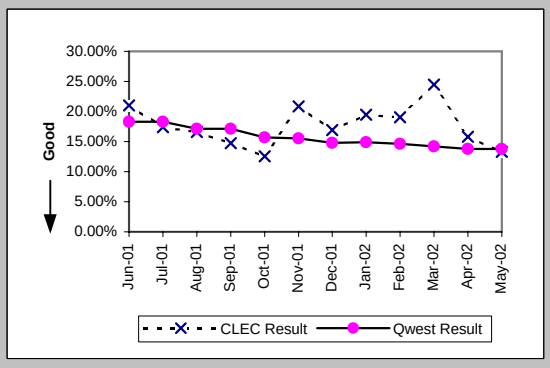
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1404:05	262	5:22	9:33	53182:24	9173	5:48	-0.47	-1.29
Jul-01	873:58	207	4:13	5:44	46638:50	8667	5:23	-1.33	-1.81
Aug-01	1021:19	199	5:08	11:41	43404:09	8928	4:52	0.31	-0.81
Sep-01	685:41	156	4:24	12:16	34956:46	7113	4:55	-0.63	-1.38
Oct-01	730:21	191	3:49	7:49	34992:41	8093	4:19	-0.76	-1.46
Nov-01	832:30	144	5:47	10:56	36738:11	7339	5:00	0.96	-0.41
Dec-01	508:10	142	3:35	7:33	31252:36	6803	4:36	-0.74	-1.45
Jan-02	696:37	195	3:34	6:39	33642:58	8064	4:10	-0.71	-1.43
Feb-02	520:14	205	2:32	4:46	28576:45	7147	4:00	-2.37	-2.44
Mar-02	719:04	237	3:02	7:24	29464:15	7764	3:48	-1.28	-1.78
Apr-02	620:33	215	2:53	7:18	23973:46	7208	3:20	-0.91	-1.56
May-02	627:12	188	3:20	5:32	24713:13	6975	3:33	-0.37	-1.22



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

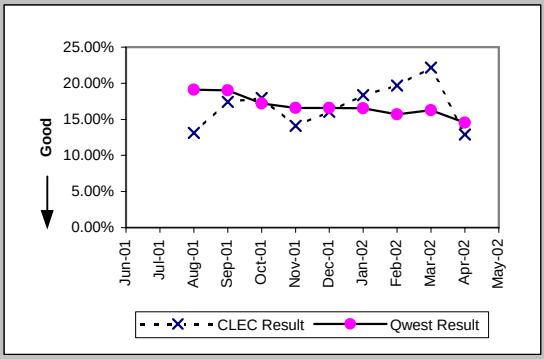
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	55	262	20.99%	40.73%	1680	9173	18.31%	1.1	-0.33
Jul-01	36	207	17.39%	37.90%	1588	8668	18.32%	-0.34	-1.21
Aug-01	33	199	16.58%	37.19%	1530	8930	17.13%	-0.2	-1.12
Sep-01	23	156	14.74%	35.45%	1219	7113	17.14%	-0.78	-1.48
Oct-01	24	191	12.57%	33.15%	1268	8093	15.67%	-1.17	-1.71
Nov-01	30	144	20.83%	40.61%	1140	7339	15.53%	1.69	0.03
Dec-01	24	142	16.90%	37.48%	1007	6803	14.80%	0.71	-0.57
Jan-02	38	195	19.49%	39.61%	1200	8065	14.88%	1.74	0.06
Feb-02	39	205	19.02%	39.25%	1044	7147	14.61%	1.72	0.04
Mar-02	58	237	24.47%	42.99%	1103	7764	14.21%	4.12	1.5
Apr-02	34	215	15.81%	36.49%	994	7208	13.79%	0.85	-0.48
May-02	25	188	13.30%	33.96%	962	6975	13.79%	-0.19	-1.12



Checklist #14 - Resale - Business Repair

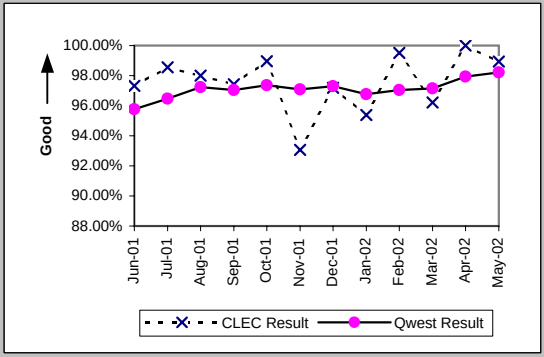
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	5102	19.09%	-1.49	-1.91
Sep-01	15	86	17.44%	37.95%	767	4034	19.01%	-0.37	-1.22
Oct-01	21	117	17.95%	38.38%	762	4426	17.22%	0.23	-0.86
Nov-01	11	78	14.10%	34.80%	652	3931	16.59%	-0.58	-1.36
Dec-01	13	81	16.05%	36.71%	590	3558	16.58%	-0.13	-1.08
Jan-02	20	109	18.35%	38.71%	711	4296	16.55%	0.52	-0.69
Feb-02	24	122	19.67%	39.75%	590	3764	15.67%	1.18	-0.28
Mar-02	33	149	22.15%	41.52%	673	4134	16.28%	1.84	0.12
Apr-02	16	124	12.90%	33.52%	542	3729	14.53%	-0.51	-1.31
May-02									



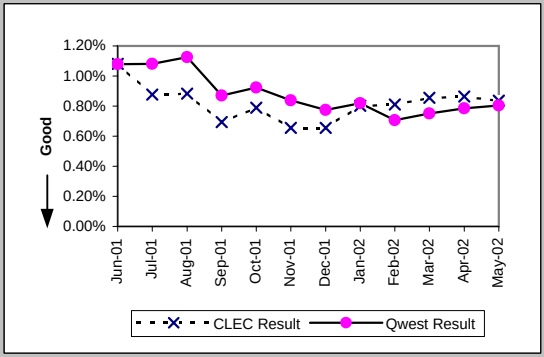
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	255	262	97.33%	16.13%	8784	9173	95.76%	-1.24	-1.76
Jul-01	204	207	98.55%	11.95%	8362	8668	96.47%	-1.6	-1.97
Aug-01	195	199	97.99%	14.03%	8683	8930	97.23%	-0.64	-1.39
Sep-01	152	156	97.44%	15.81%	6902	7113	97.03%	-0.29	-1.18
Oct-01	189	191	98.95%	10.18%	7879	8093	97.36%	-1.36	-1.83
Nov-01	134	144	93.06%	25.42%	7125	7339	97.08%	2.46	0.49
Dec-01	138	142	97.18%	16.55%	6619	6803	97.30%	0.15	-0.91
Jan-02	186	195	95.38%	20.98%	7804	8065	96.76%	1.06	-0.36
Feb-02	204	205	99.51%	6.97%	6935	7147	97.03%	-2.06	-2.25
Mar-02	228	237	96.20%	19.11%	7542	7764	97.14%	0.86	-0.48
Apr-02	215	215	100.00%	0.00%	7060	7208	97.95%	-2.09	-2.27
May-02	186	188	98.94%	10.26%	6851	6975	98.22%	-0.73	-1.44



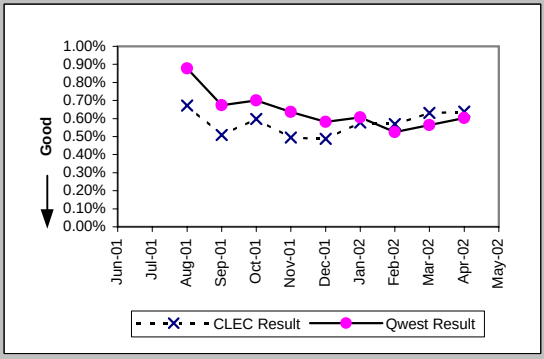
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	886	81939	1.08%	10.34%	31700	2936889	1.08%	0.05	-0.97
Jul-01	686	78292	0.88%	9.32%	31555	2919270	1.08%	-5.47	-4.32
Aug-01	648	73316	0.88%	9.36%	32632	2898887	1.13%	-6.13	-4.73
Sep-01	473	68180	0.69%	8.30%	25087	2881397	0.87%	-4.91	-3.99
Oct-01	523	66348	0.79%	8.84%	26482	2865288	0.92%	-3.62	-3.2
Nov-01	441	67333	0.66%	8.07%	23877	2846137	0.84%	-5.17	-4.15
Dec-01	335	51184	0.65%	8.06%	21896	2830721	0.77%	-3.05	-2.85
Jan-02	406	50576	0.80%	8.92%	23073	2817331	0.82%	-0.4	-1.24
Feb-02	403	49725	0.81%	8.97%	19726	2791474	0.71%	2.74	0.67
Mar-02	425	49736	0.85%	9.20%	20889	2779438	0.75%	2.64	0.6
Apr-02	442	51231	0.86%	9.25%	21670	2760738	0.78%	1.98	0.2
May-02	424	50676	0.84%	9.11%	22105	2746633	0.80%	0.8	-0.52



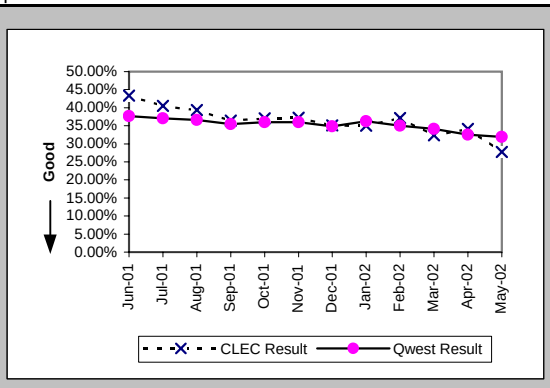
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	493	73316	0.67%	8.17%	25465	2898887	0.88%	-5.9	-4.59
Sep-01	347	68180	0.51%	7.12%	19435	2881397	0.67%	-5.22	-4.17
Oct-01	397	66348	0.60%	7.71%	20042	2865288	0.70%	-3.09	-2.88
Nov-01	333	67333	0.49%	7.02%	18114	2846137	0.64%	-4.58	-3.78
Dec-01	250	51184	0.49%	6.97%	16473	2830721	0.58%	-2.76	-2.68
Jan-02	292	50576	0.58%	7.58%	17066	2817331	0.61%	-0.82	-1.5
Feb-02	283	49725	0.57%	7.52%	14627	2791474	0.52%	1.38	-0.16
Mar-02	314	49736	0.63%	7.92%	15678	2779438	0.56%	1.99	0.21
Apr-02	327	51231	0.64%	7.96%	16623	2760738	0.60%	1.05	-0.36
May-02									



Checklist #14 - Resale - Business Repair

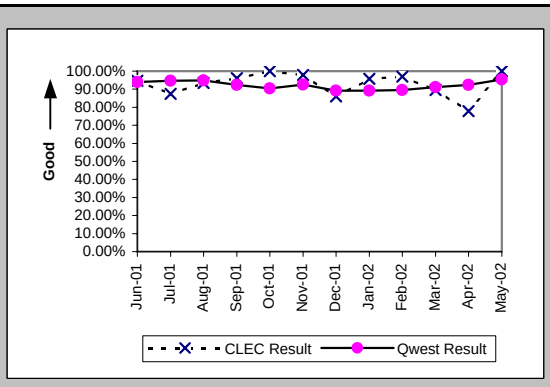
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	678	1564	43.35%	49.56%	19134	50834	37.64%	4.59	1.79
Jul-01	468	1154	40.55%	49.10%	18607	50162	37.09%	2.41	0.46
Aug-01	421	1069	39.38%	48.86%	18838	51470	36.60%	1.87	0.14
Sep-01	271	744	36.42%	48.12%	13781	38868	35.46%	0.55	-0.67
Oct-01	308	831	37.06%	48.30%	14894	41376	36.00%	0.63	-0.61
Nov-01	262	703	37.27%	48.35%	13433	37310	36.00%	0.69	-0.58
Dec-01	181	516	35.08%	47.72%	11729	33625	34.88%	0.09	-0.94
Jan-02	219	625	35.04%	47.71%	13131	36204	36.27%	-0.63	-1.39
Feb-02	238	641	37.13%	48.32%	10631	30357	35.02%	1.11	-0.33
Mar-02	203	628	32.32%	46.77%	10807	31696	34.10%	-0.93	-1.56
Apr-02	229	671	34.13%	47.41%	10442	32112	32.52%	0.88	-0.46
May-02	163	587	27.77%	44.79%	10350	32455	31.89%	-2.12	-2.29



Checklist #14 - Resale - Centrex Installation

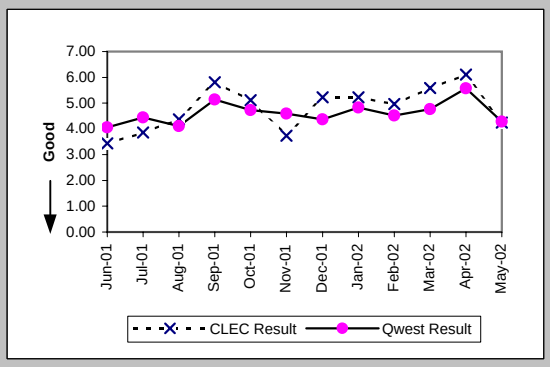
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	106	112	94.64%	22.52%	961	1023	93.94%	-0.3	-1.18
Jul-01	62	71	87.32%	33.27%	1050	1108	94.77%	2.33	0.42
Aug-01	86	92	93.48%	24.69%	1240	1307	94.87%	0.61	-0.63
Sep-01	73	76	96.05%	19.47%	863	935	92.30%	-1.18	-1.72
Oct-01	71	71	100.00%	0.00%	801	886	90.41%	-2.64	-2.61
Nov-01	45	46	97.83%	14.58%	753	813	92.62%	-1.31	-1.8
Dec-01	43	50	86.00%	34.70%	449	503	89.26%	0.71	-0.57
Jan-02	45	47	95.74%	20.18%	699	784	89.16%	-1.41	-1.86
Feb-02	32	33	96.97%	17.14%	568	634	89.59%	-1.35	-1.82
Mar-02	17	19	89.47%	30.69%	622	682	91.20%	0.31	-0.81
Apr-02	7	9	77.78%	41.57%	595	644	92.39%	1.37	-0.17
May-02	4	4	100.00%	0.00%	773	811	95.31%	-0.44	-1.27



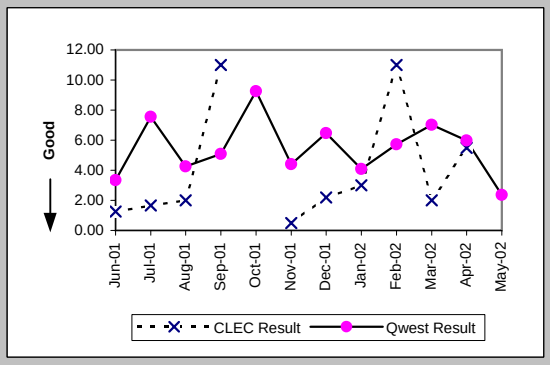
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	385	112	3.44	4.00	4144	1020	4.06	-1.01	-1.61
Jul-01	278	72	3.86	3.78	4988	1124	4.44	-0.76	-1.46
Aug-01	402	92	4.37	2.87	5437	1324	4.11	1.45	-0.12
Sep-01	447	77	5.81	9.55	4961	965	5.14	1.49	-0.09
Oct-01	368	72	5.11	3.98	4279	905	4.73	1.34	-0.18
Nov-01	176	47	3.74	1.31	3734	813	4.59	-1.04	-1.63
Dec-01	261	50	5.22	4.93	2186	500	4.37	1.06	-0.36
Jan-02	246	47	5.23	5.81	3814	790	4.83	0.44	-0.73
Feb-02	169	34	4.97	3.87	2900	641	4.52	0.77	-0.53
Mar-02	106	19	5.58	5.14	3288	691	4.76	0.81	-0.51
Apr-02	55	9	6.11	3.37	3621	650	5.57	0.43	-0.74
May-02	17	4	4.25	1.50	3455	808	4.28	-0.01	-1.01



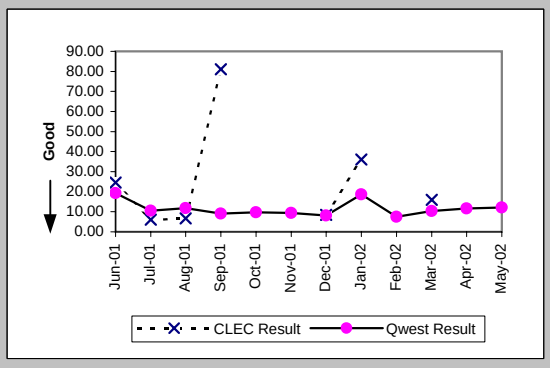
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	4	1.25	0.50	144	43	3.35	-1.18	-1.71
Jul-01	10	6	1.67	2.16	302	40	7.55	-1.11	-1.67
Aug-01	6	3	2.00	1.00	234	55	4.25	-0.6	-1.36
Sep-01	33	3	11.00	12.49	356	70	5.09	1.63	-0.01
Oct-01					444	48	9.25		
Nov-01	1	2	0.50	0.71	225	51	4.41	-0.6	-1.37
Dec-01	11	5	2.20	1.30	181	28	6.46	-0.84	-1.51
Jan-02	3	1	3.00		225	55	4.09	-0.16	-1.1
Feb-02	11	1	11.00		126	22	5.73	1.17	-0.29
Mar-02	2	1	2.00		295	42	7.02	-0.3	-1.18
Apr-02	11	2	5.50	6.36	197	33	5.97	-0.07	-1.04
May-02					52	22	2.36		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

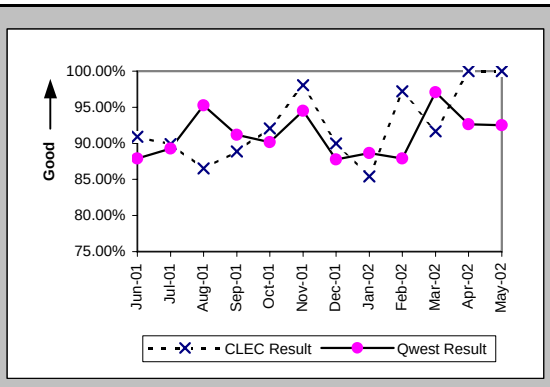
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	49	2	24.50	16.26	368	19	19.37	0.85	-0.48
Jul-01	24	4	6.00	6.98	232	22	10.55	-1.16	-1.7
Aug-01	20	3	6.67	9.81	213	18	11.83	-1.27	-1.77
Sep-01	81	1	81.00		265	29	9.14	1.81	0.1
Oct-01					497	51	9.75		
Nov-01					283	30	9.43		
Dec-01	17	2	8.50	2.12	238	29	8.21	0.18	-0.89
Jan-02	36	1	36.00		637	34	18.74	0.74	-0.55
Feb-02					345	46	7.50		
Mar-02	16	1	16.00		187	18	10.39	0.4	-0.75
Apr-02					209	18	11.61		
May-02					207	17	12.18		



Checklist #14 - Resale - Centrex Installation

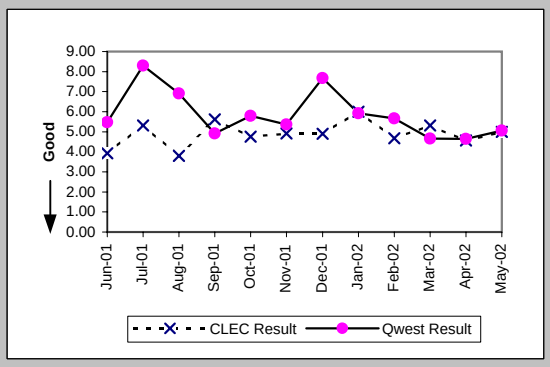
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	80	88	90.91%	28.75%	116	132	87.88%	-0.67	-1.41
Jul-01	71	79	89.87%	30.17%	125	140	89.29%	-0.14	-1.08
Aug-01	77	89	86.52%	34.15%	160	168	95.24%	2.37	0.44
Sep-01	56	63	88.89%	31.43%	124	136	91.18%	0.51	-0.69
Oct-01	58	63	92.06%	27.03%	110	122	90.16%	-0.41	-1.25
Nov-01	50	51	98.04%	13.86%	86	91	94.51%	-0.89	-1.54
Dec-01	45	50	90.00%	30.00%	79	90	87.78%	-0.38	-1.23
Jan-02	41	48	85.42%	35.29%	78	88	88.64%	0.53	-0.68
Feb-02	35	36	97.22%	16.43%	80	91	87.91%	-1.45	-1.88
Mar-02	22	24	91.67%	27.64%	99	102	97.06%	1.08	-0.34
Apr-02	16	16	100.00%	0.00%	88	95	92.63%	-1.04	-1.63
May-02	3	3	100.00%	0.00%	99	107	92.52%	-0.49	-1.3



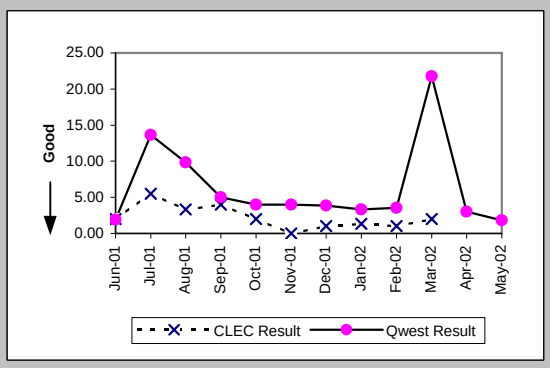
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	346	88	3.93	4.75	722	132	5.47	-1.66	-2.01
Jul-01	426	80	5.32	4.80	1179	142	8.30	-1.76	-2.07
Aug-01	337	89	3.79	1.86	1181	171	6.91	-3.69	-3.24
Sep-01	354	63	5.62	6.73	669	136	4.92	0.48	-0.71
Oct-01	299	63	4.75	3.05	714	123	5.80	-1.17	-1.71
Nov-01	261	53	4.92	3.92	493	92	5.36	-0.44	-1.27
Dec-01	245	50	4.90	3.54	714	93	7.68	-1.44	-1.87
Jan-02	288	48	6.00	7.20	527	89	5.92	0.04	-0.97
Feb-02	168	36	4.67	1.77	516	91	5.67	-1.05	-1.64
Mar-02	133	25	5.32	2.67	485	104	4.66	0.78	-0.52
Apr-02	73	16	4.56	1.82	445	96	4.64	-0.05	-1.03
May-02	15	3	5.00	0.00	546	108	5.06	-0.01	-1.01



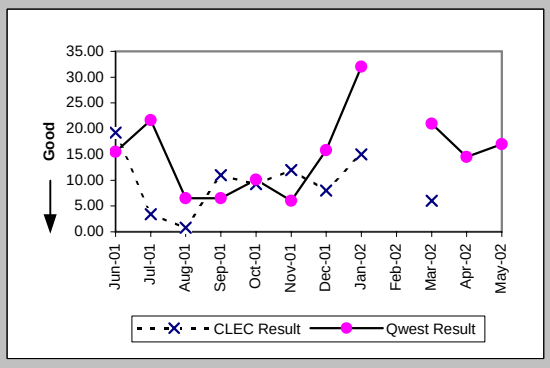
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	8	4	2.00	0.82	19	10	1.90	0.24	-0.85
Jul-01	22	4	5.50	5.26	82	6	13.67	-0.61	-1.37
Aug-01	10	3	3.33	2.08	69	7	9.86	-1.25	-1.76
Sep-01	12	3	4.00	1.73	40	8	5.00	-0.21	-1.13
Oct-01	2	1	2.00		12	3	4.00	-1.73	-2.05
Nov-01	0	2	0.00	0.00	16	4	4.00	-0.69	-1.42
Dec-01	1	1	1.00		27	7	3.86	-0.56	-1.34
Jan-02	4	3	1.33	0.58	20	6	3.33	-0.94	-1.57
Feb-02	1	1	1.00		39	11	3.55	-0.76	-1.46
Mar-02	2	1	2.00		87	4	21.75	-0.43	-1.26
Apr-02					15	5	3.00		
May-02					9	5	1.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

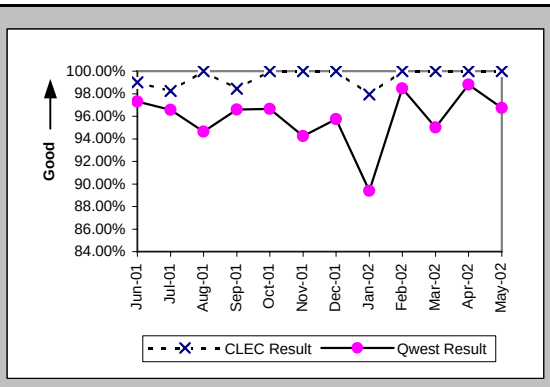
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	77	4	19.25	9.29	93	6	15.50	0.57	-0.65
Jul-01	17	5	3.40	3.97	195	9	21.67	-1.14	-1.69
Aug-01	7	9	0.78	1.99	13	2	6.50	-3.45	-3.1
Sep-01	44	4	11.00	3.83	26	4	6.50	1.09	-0.33
Oct-01	37	4	9.25	6.29	91	9	10.11	-0.14	-1.08
Nov-01	12	1	12.00		12	2	6.00	3.72	1.26
Dec-01	32	4	8.00	6.88	79	5	15.80	-0.38	-1.23
Jan-02	60	4	15.00	18.35	128	4	32.00	-1.03	-1.62
Feb-02									
Mar-02	6	1	6.00		21	1	21.00		
Apr-02					29	2	14.50		
May-02					34	2	17.00		



Checklist #14 - Resale - Centrex Installation

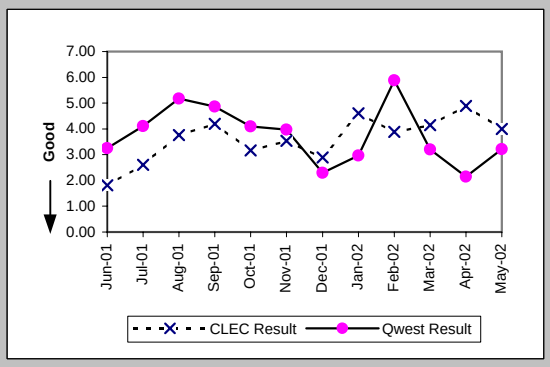
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	300	303	99.01%	9.90%	1192	1225	97.31%	-1.64	-2
Jul-01	112	114	98.25%	13.13%	563	583	96.57%	-0.9	-1.55
Aug-01	60	60	100.00%	0.00%	407	430	94.65%	-1.72	-2.05
Sep-01	63	64	98.44%	12.40%	425	440	96.59%	-0.76	-1.46
Oct-01	56	56	100.00%	0.00%	231	239	96.65%	-1.25	-1.76
Nov-01	51	51	100.00%	0.00%	131	139	94.24%	-1.51	-1.92
Dec-01	62	62	100.00%	0.00%	45	47	95.74%	-1.09	-1.66
Jan-02	47	48	97.92%	14.28%	59	66	89.39%	-1.46	-1.89
Feb-02	26	26	100.00%	0.00%	64	65	98.46%	-0.54	-1.33
Mar-02	14	14	100.00%	0.00%	38	40	95.00%	-0.74	-1.45
Apr-02	9	9	100.00%	0.00%	83	84	98.81%	-0.31	-1.19
May-02	6	6	100.00%	0.00%	119	123	96.75%	-0.44	-1.27



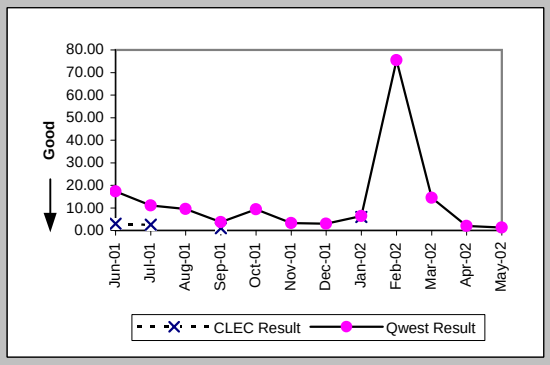
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	539	298	1.81	1.60	3943	1213	3.25	-4.62	-3.81
Jul-01	292	112	2.61	1.83	2356	573	4.11	-2.79	-2.7
Aug-01	222	59	3.76	1.72	2180	422	5.17	-2.37	-2.44
Sep-01	269	64	4.20	1.27	2107	433	4.87	-2.52	-2.53
Oct-01	177	56	3.16	1.58	933	228	4.09	-2.2	-2.33
Nov-01	177	50	3.54	1.25	524	132	3.97	-1.15	-1.7
Dec-01	179	62	2.89	1.54	103	45	2.29	1.41	-0.14
Jan-02	216	47	4.60	1.81	190	64	2.97	0.97	-0.41
Feb-02	101	26	3.88	1.66	382	65	5.88	-0.49	-1.3
Mar-02	58	14	4.14	2.41	128	40	3.20	0.62	-0.62
Apr-02	44	9	4.89	0.33	181	84	2.15	3.72	1.26
May-02	20	5	4.00	2.24	396	123	3.22	1.3	-0.21



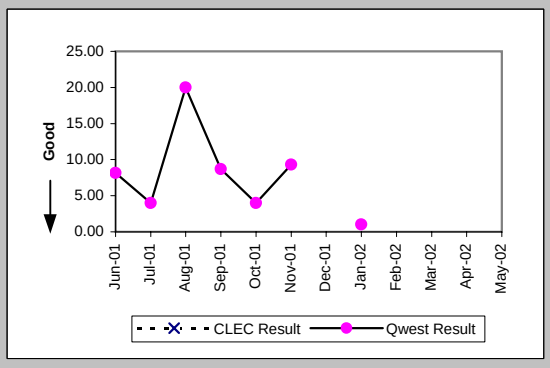
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	3	3.00	1.73	468	27	17.33	-1.15	-1.7
Jul-01	5	2	2.50	2.12	232	21	11.05	-0.53	-1.32
Aug-01					218	23	9.48		
Sep-01	1	1	1.00		47	13	3.62	-0.44	-1.27
Oct-01					94	10	9.40		
Nov-01					23	7	3.29		
Dec-01					6	2	3.00		
Jan-02	6	1	6.00		57	9	6.33	-0.03	-1.02
Feb-02					151	2	75.50		
Mar-02					29	2	14.50		
Apr-02					2	1	2.00		
May-02					4	3	1.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

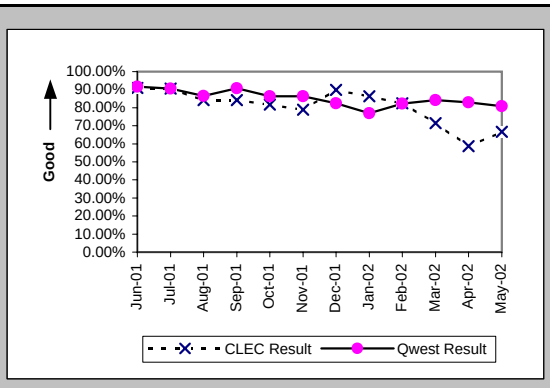
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					49	6	8.17		
Jul-01					4	1	4.00		
Aug-01					20	1	20.00		
Sep-01					26	3	8.67		
Oct-01					4	1	4.00		
Nov-01					28	3	9.33		
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Centrex Installation

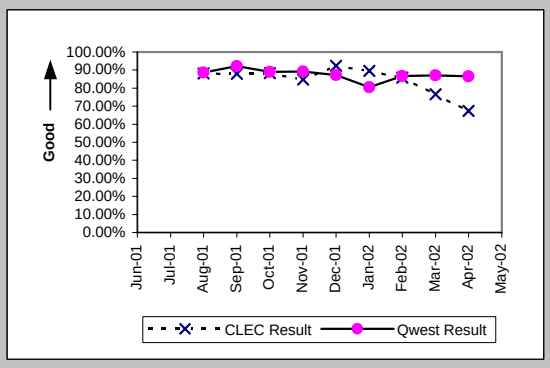
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	529	582	90.89%	28.77%	2277	2485	91.63%	0.58	-0.65
Jul-01	355	392	90.56%	29.24%	1966	2171	90.56%	0	-1
Aug-01	214	254	84.25%	36.43%	1639	1894	86.54%	0.99	-0.4
Sep-01	188	223	84.30%	36.38%	1581	1741	90.81%	2.88	0.75
Oct-01	162	198	81.82%	38.57%	1219	1411	86.39%	1.69	0.03
Nov-01	135	171	78.95%	40.77%	1010	1169	86.40%	2.48	0.51
Dec-01	141	157	89.81%	30.25%	707	858	82.40%	-2.24	-2.36
Jan-02	132	153	86.27%	34.41%	617	801	77.03%	-2.49	-2.51
Feb-02	99	120	82.50%	38.00%	723	878	82.35%	-0.04	-1.03
Mar-02	55	77	71.43%	45.18%	690	820	84.15%	2.67	0.63
Apr-02	27	46	58.70%	49.24%	693	835	82.99%	3.74	1.28
May-02	16	24	66.67%	47.14%	761	941	80.87%	1.64	0



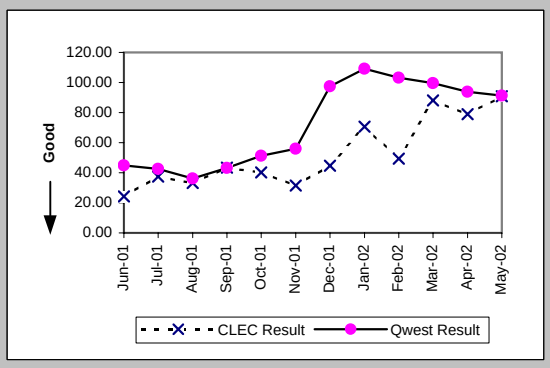
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	224	254	88.19%	32.27%	1679	1894	88.65%	0.23	-0.86
Sep-01	196	223	87.89%	32.62%	1606	1741	92.25%	2.13	0.29
Oct-01	175	198	88.38%	32.04%	1255	1411	88.94%	0.25	-0.85
Nov-01	145	171	84.80%	35.91%	1042	1169	89.14%	1.62	-0.01
Dec-01	145	157	92.36%	26.57%	748	858	87.18%	-1.78	-2.08
Jan-02	137	153	89.54%	30.60%	645	801	80.52%	-2.58	-2.57
Feb-02	103	120	85.83%	34.87%	762	878	86.79%	0.31	-0.81
Mar-02	59	77	76.62%	42.32%	714	820	87.07%	2.38	0.45
Apr-02	31	46	67.39%	46.88%	723	835	86.59%	3.23	0.96
May-02									



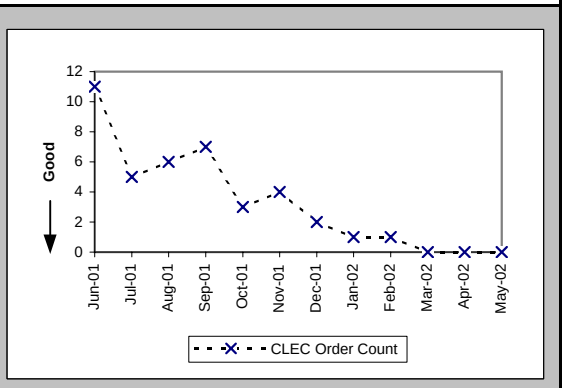
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	461	19	24.26	33.40	7603	169	44.99	-1.68	-2.02
Jul-01	412	11	37.45	47.48	7103	167	42.53	-0.32	-1.2
Aug-01	729	22	33.14	43.15	9565	264	36.23	-0.29	-1.18
Sep-01	477	11	43.36	59.06	12158	282	43.11	1.65	0.01
Oct-01	362	9	40.22	62.27	14411	281	51.28	-0.59	-1.36
Nov-01	441	14	31.50	59.37	16257	290	56.06	-1.51	-1.92
Dec-01	313	7	44.71	85.01	7115	73	97.47	-1.83	-2.11
Jan-02	353	5	70.60	106.88	7863	72	109.21	-1.06	-1.64
Feb-02	445	9	49.44	89.57	8663	84	103.13	-1.71	-2.04
Mar-02	528	6	88.00	108.89	9564	96	99.62	-0.29	-1.18
Apr-02	473	6	78.83	122.79	11447	122	93.83	-0.37	-1.22
May-02	454	5	90.80	142.32	10764	118	91.22	-0.01	-1.01



Checklist #14 - Resale - Centrex Installation

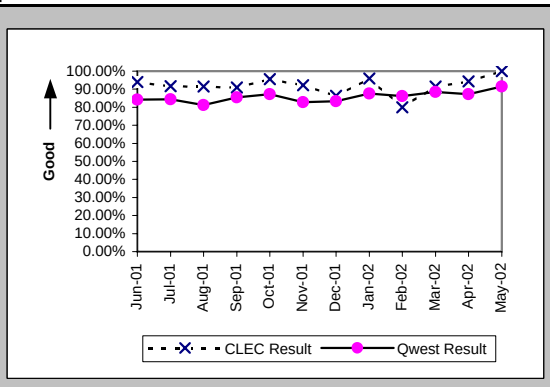
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	11
Jul-01	5
Aug-01	6
Sep-01	7
Oct-01	3
Nov-01	4
Dec-01	2
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0



Checklist #14 - Resale - Centrex Repair

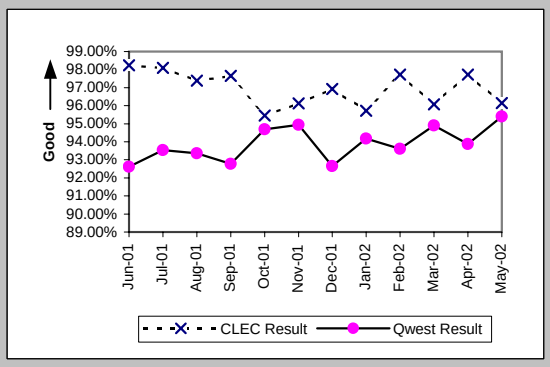
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	108	115	93.91%	23.91%	569	675	84.30%	-2.62	-2.59
Jul-01	109	119	91.60%	27.74%	495	586	84.47%	-1.96	-2.19
Aug-01	108	118	91.53%	27.85%	619	763	81.13%	-2.69	-2.63
Sep-01	90	99	90.91%	28.75%	455	532	85.53%	-1.4	-1.85
Oct-01	86	90	95.56%	20.61%	482	552	87.32%	-2.18	-2.32
Nov-01	83	90	92.22%	26.78%	396	478	82.85%	-2.16	-2.32
Dec-01	38	44	86.36%	34.32%	352	422	83.41%	-0.5	-1.3
Jan-02	47	49	95.92%	19.79%	424	484	87.60%	-1.68	-2.02
Feb-02	28	35	80.00%	40.00%	367	426	86.15%	0.98	-0.4
Mar-02	32	35	91.43%	27.99%	371	419	88.54%	-0.51	-1.31
Apr-02	33	35	94.29%	23.21%	383	439	87.24%	-1.2	-1.73
May-02	17	17	100.00%	0.00%	405	443	91.42%	-1.24	-1.75



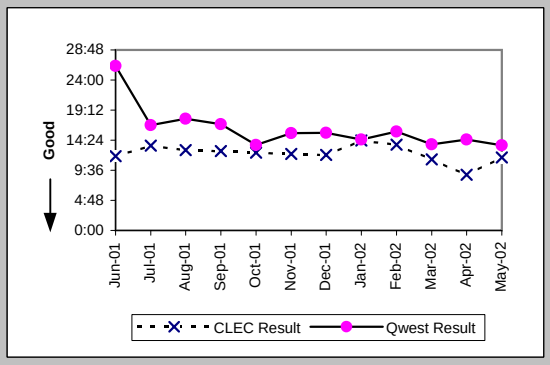
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	167	170	98.24%	13.17%	766	827	92.62%	-2.55	-2.55
Jul-01	155	158	98.10%	13.65%	710	759	93.54%	-2.12	-2.29
Aug-01	149	153	97.39%	15.96%	873	935	93.37%	-1.85	-2.13
Sep-01	125	128	97.66%	15.13%	655	706	92.78%	-1.96	-2.19
Oct-01	126	132	95.45%	20.83%	678	716	94.69%	-0.36	-1.22
Nov-01	124	129	96.12%	19.30%	582	613	94.94%	-0.56	-1.34
Dec-01	63	65	96.92%	17.27%	517	558	92.65%	-1.25	-1.76
Jan-02	67	70	95.71%	20.25%	583	619	94.18%	-0.52	-1.32
Feb-02	43	44	97.73%	14.90%	498	532	93.61%	-1.07	-1.65
Mar-02	49	51	96.08%	19.41%	503	530	94.91%	-0.36	-1.22
Apr-02	43	44	97.73%	14.90%	537	572	93.88%	-1.03	-1.62
May-02	25	26	96.15%	19.23%	560	587	95.40%	-0.18	-1.11



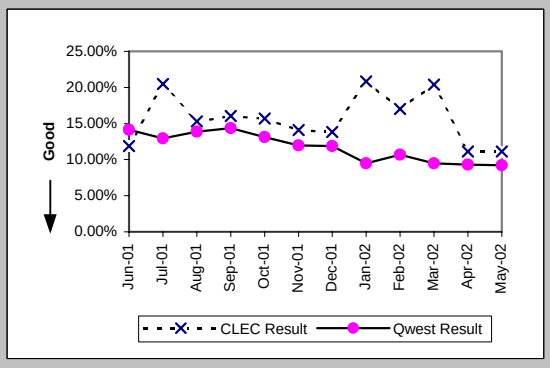
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2015:30	170	11:51	13:58	21696:52	827	26:14	-1.21	-1.74
Jul-01	2139:15	158	13:32	19:02	12748:50	759	16:48	-1.33	-1.81
Aug-01	1960:39	153	12:49	16:52	16668:16	935	17:50	-1.85	-2.13
Sep-01	1619:40	128	12:39	14:56	11966:58	706	16:57	-1.46	-1.89
Oct-01	1634:58	132	12:23	19:00	9751:47	716	13:37	-0.66	-1.4
Nov-01	1576:53	129	12:13	19:29	9519:49	613	15:32	-1.35	-1.82
Dec-01	782:06	65	12:02	14:31	8686:03	558	15:34	-1.42	-1.86
Jan-02	1004:43	70	14:21	21:08	8960:28	619	14:29	-0.04	-1.02
Feb-02	602:16	44	13:41	14:01	8394:54	532	15:47	-0.52	-1.32
Mar-02	577:32	51	11:19	12:44	7287:57	530	13:45	-0.75	-1.45
Apr-02	391:09	44	8:53	12:08	8299:23	572	14:31	-1.38	-1.84
May-02	302:41	26	11:39	13:48	7981:51	587	13:36	-0.53	-1.32



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

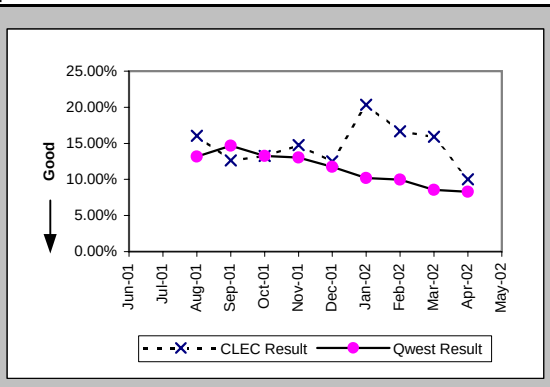
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	21	177	11.86%	32.34%	120	849	14.13%	-0.79	-1.48
Jul-01	33	161	20.50%	40.37%	102	788	12.94%	2.41	0.46
Aug-01	24	157	15.29%	35.99%	134	966	13.87%	0.48	-0.71
Sep-01	21	131	16.03%	36.69%	105	732	14.34%	0.51	-0.69
Oct-01	21	134	15.67%	36.35%	98	746	13.14%	0.79	-0.52
Nov-01	19	135	14.07%	34.78%	76	634	11.99%	0.68	-0.59
Dec-01	9	65	13.85%	34.54%	68	573	11.87%	0.48	-0.71
Jan-02	15	72	20.83%	40.61%	60	632	9.49%	2.7	0.64
Feb-02	8	47	17.02%	37.58%	59	553	10.67%	1.28	-0.22
Mar-02	11	54	20.37%	40.28%	52	548	9.49%	2.28	0.39
Apr-02	5	45	11.11%	31.43%	55	591	9.31%	0.43	-0.74
May-02	3	27	11.11%	31.43%	55	597	9.21%	0.38	-0.77



Checklist #14 - Resale - Centrex Repair

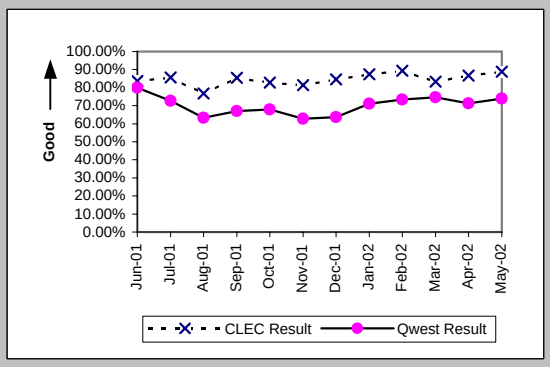
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	21	131	16.03%	36.69%	106	804	13.18%	0.88	-0.46
Sep-01	12	95	12.63%	33.22%	88	599	14.69%	-0.53	-1.32
Oct-01	13	98	13.27%	33.92%	83	627	13.24%	0.03	-0.98
Nov-01	17	115	14.78%	35.49%	66	506	13.04%	0.5	-0.69
Dec-01	7	56	12.50%	33.07%	56	477	11.74%	0.2	-0.88
Jan-02	12	59	20.34%	40.25%	55	539	10.20%	2.17	0.32
Feb-02	7	42	16.67%	37.27%	46	462	9.96%	1.3	-0.21
Mar-02	7	44	15.91%	36.58%	39	457	8.53%	1.52	-0.07
Apr-02	4	40	10.00%	30.00%	42	506	8.30%	0.41	-0.75
May-02									



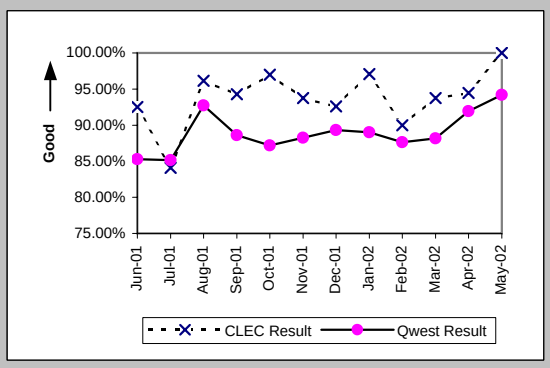
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	148	177	83.62%	37.01%	640	801	79.90%	-1.12	-1.68
Jul-01	137	160	85.63%	35.08%	556	764	72.77%	-3.32	-3.02
Aug-01	119	155	76.77%	42.23%	582	919	63.33%	-3.21	-2.95
Sep-01	112	131	85.50%	35.21%	464	693	66.96%	-4.14	-3.52
Oct-01	111	134	82.84%	37.71%	477	702	67.95%	-3.38	-3.06
Nov-01	109	134	81.34%	38.96%	384	612	62.75%	-4.03	-3.45
Dec-01	55	65	84.62%	36.08%	353	555	63.60%	-3.33	-3.03
Jan-02	63	72	87.50%	33.07%	424	597	71.02%	-2.91	-2.77
Feb-02	42	47	89.36%	30.83%	383	522	73.37%	-2.38	-2.44
Mar-02	45	54	83.33%	37.27%	390	523	74.57%	-1.41	-1.86
Apr-02	39	45	86.67%	33.99%	399	560	71.25%	-2.2	-2.34
May-02	24	27	88.89%	31.43%	416	562	74.02%	-1.72	-2.05



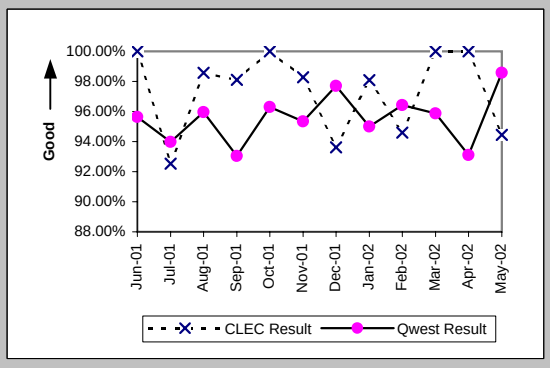
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	37	40	92.50%	26.34%	116	136	85.29%	-1.13	-1.69
Jul-01	37	44	84.09%	36.58%	126	148	85.14%	0.18	-0.89
Aug-01	50	52	96.15%	19.23%	179	193	92.75%	-0.84	-1.51
Sep-01	33	35	94.29%	23.21%	132	149	88.59%	-0.95	-1.58
Oct-01	32	33	96.97%	17.14%	109	125	87.20%	-1.49	-1.91
Nov-01	30	32	93.75%	24.21%	75	85	88.24%	-0.83	-1.5
Dec-01	25	27	92.59%	26.19%	92	103	89.32%	-0.49	-1.3
Jan-02	33	34	97.06%	16.90%	81	91	89.01%	-1.28	-1.78
Feb-02	18	20	90.00%	30.00%	71	81	87.65%	-0.29	-1.17
Mar-02	30	32	93.75%	24.21%	97	110	88.18%	-0.86	-1.52
Apr-02	17	18	94.44%	22.91%	80	87	91.95%	-0.35	-1.21
May-02	16	16	100.00%	0.00%	97	103	94.17%	-0.93	-1.56



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

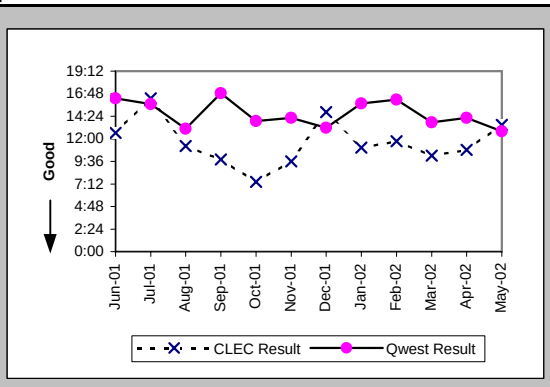
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	62	62	100.00%	0.00%	175	183	95.63%	-1.46	-1.88
Jul-01	62	67	92.54%	26.28%	187	199	93.97%	0.42	-0.75
Aug-01	69	70	98.57%	11.87%	238	248	95.97%	-0.98	-1.59
Sep-01	52	53	98.11%	13.61%	174	187	93.05%	-1.28	-1.78
Oct-01	42	42	100.00%	0.00%	156	162	96.30%	-1.13	-1.69
Nov-01	57	58	98.28%	13.02%	123	129	95.35%	-0.88	-1.53
Dec-01	44	47	93.62%	24.44%	127	130	97.69%	1.22	-0.26
Jan-02	51	52	98.08%	13.73%	114	120	95.00%	-0.85	-1.52
Feb-02	35	37	94.59%	22.61%	108	112	96.43%	0.48	-0.71
Mar-02	40	40	100.00%	0.00%	139	145	95.86%	-1.16	-1.71
Apr-02	31	31	100.00%	0.00%	108	116	93.10%	-1.35	-1.82
May-02	17	18	94.44%	22.91%	139	141	98.58%	0.96	-0.41



Checklist #14 - Resale - Centrex Repair

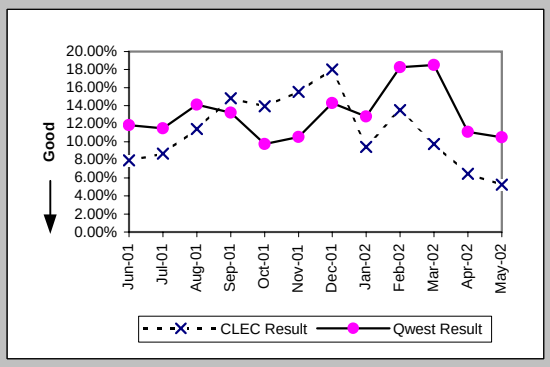
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	782:10	62	12:37	9:55	2983:12	183	16:18	-1.49	-1.9
Jul-01	1092:33	67	16:18	16:42	3124:55	199	15:42	0.71	-0.57
Aug-01	786:10	70	11:14	10:52	3240:40	248	13:04	-0.93	-1.57
Sep-01	520:40	53	9:49	9:39	3152:39	187	16:52	-0.96	-1.58
Oct-01	311:35	42	7:25	8:44	2251:29	162	13:54	-2.05	-2.24
Nov-01	555:57	58	9:35	11:54	1832:55	129	14:13	-2.12	-2.29
Dec-01	698:10	47	14:51	17:21	1711:22	130	13:10	0.82	-0.5
Jan-02	574:49	52	11:03	11:03	1891:10	120	15:46	-0.73	-1.44
Feb-02	433:51	37	11:44	16:54	1812:44	112	16:11	-1.62	-1.98
Mar-02	407:43	40	10:12	8:34	1995:54	145	13:46	-0.98	-1.6
Apr-02	335:52	31	10:50	8:55	1650:56	116	14:14	-1.01	-1.61
May-02	242:38	18	13:29	16:13	1806:58	141	12:49	0.33	-0.8



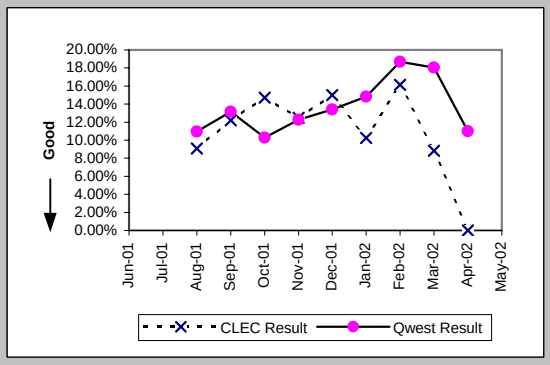
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	63	7.94%	27.03%	22	186	11.83%	-0.83	-1.5
Jul-01	6	69	8.70%	28.18%	23	200	11.50%	-0.63	-1.38
Aug-01	8	70	11.43%	31.82%	36	255	14.12%	-0.57	-1.35
Sep-01	8	54	14.81%	35.52%	25	189	13.23%	0.3	-0.82
Oct-01	6	43	13.95%	34.65%	16	164	9.76%	0.78	-0.52
Nov-01	9	58	15.52%	36.21%	14	133	10.53%	0.96	-0.42
Dec-01	9	50	18.00%	38.42%	19	133	14.29%	0.62	-0.62
Jan-02	5	53	9.43%	29.23%	16	125	12.80%	-0.61	-1.37
Feb-02	5	37	13.51%	34.19%	21	115	18.26%	-0.65	-1.4
Mar-02	4	41	9.76%	29.67%	27	146	18.49%	-1.27	-1.77
Apr-02	2	31	6.45%	24.57%	13	117	11.11%	-0.73	-1.45
May-02	1	19	5.26%	22.33%	15	143	10.49%	-0.7	-1.42



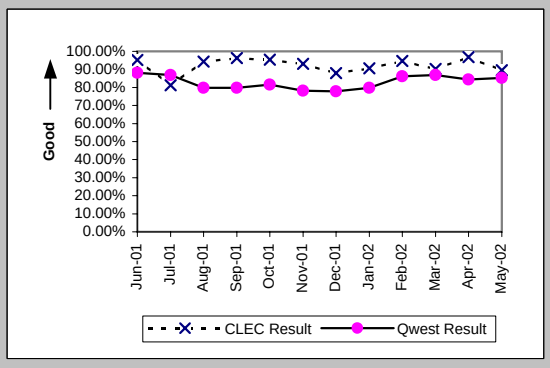
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	5	55	9.09%	28.75%	22	201	10.95%	-0.39	-1.24
Sep-01	5	41	12.20%	32.72%	20	152	13.16%	-0.16	-1.1
Oct-01	5	34	14.71%	35.42%	14	136	10.29%	0.69	-0.58
Nov-01	6	48	12.50%	33.07%	13	106	12.26%	0.04	-0.97
Dec-01	6	40	15.00%	35.71%	15	112	13.39%	0.25	-0.85
Jan-02	4	39	10.26%	30.34%	16	108	14.81%	-0.69	-1.42
Feb-02	5	31	16.13%	36.78%	17	91	18.68%	-0.31	-1.19
Mar-02	3	34	8.82%	28.36%	22	122	18.03%	-1.24	-1.75
Apr-02	0	19	0.00%	0.00%	11	100	11.00%	-1.4	-1.85
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

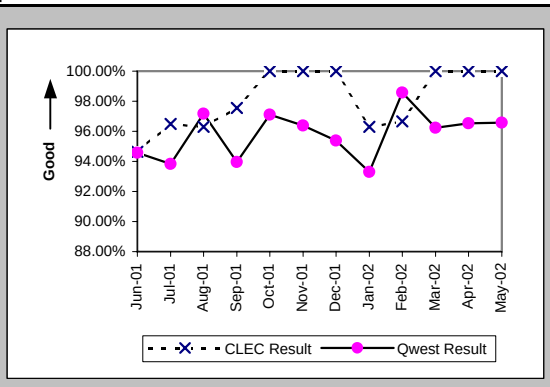
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	60	63	95.24%	21.30%	164	186	88.17%	-1.5	-1.91
Jul-01	56	69	81.16%	39.10%	173	199	86.93%	1.15	-0.3
Aug-01	66	70	94.29%	23.21%	202	253	79.84%	-2.67	-2.62
Sep-01	52	54	96.30%	18.89%	150	188	79.79%	-2.66	-2.62
Oct-01	41	43	95.35%	21.06%	133	163	81.60%	-2.07	-2.26
Nov-01	54	58	93.10%	25.34%	104	133	78.20%	-2.29	-2.39
Dec-01	44	50	88.00%	32.50%	102	131	77.86%	-1.47	-1.89
Jan-02	48	53	90.57%	29.23%	99	124	79.84%	-1.63	-1.99
Feb-02	35	37	94.59%	22.61%	99	115	86.09%	-1.3	-1.79
Mar-02	37	41	90.24%	29.67%	125	144	86.81%	-0.57	-1.35
Apr-02	30	31	96.77%	17.67%	98	116	84.48%	-1.68	-2.02
May-02	17	19	89.47%	30.69%	122	143	85.31%	-0.48	-1.29



Checklist #14 - Resale - Centrex Repair

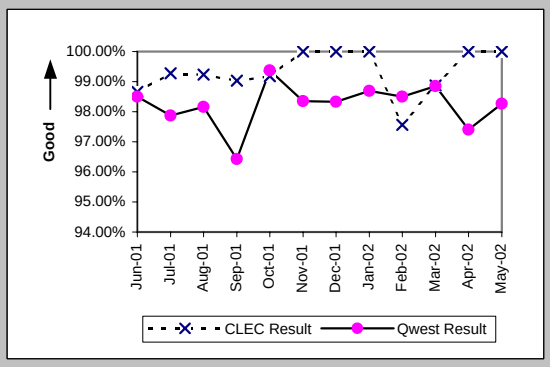
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	53	56	94.64%	22.52%	261	276	94.57%	-0.02	-1.01
Jul-01	55	57	96.49%	18.40%	304	324	93.83%	-0.77	-1.47
Aug-01	52	54	96.30%	18.89%	377	388	97.16%	0.39	-0.76
Sep-01	40	41	97.56%	15.43%	202	215	93.95%	-0.89	-1.54
Oct-01	48	48	100.00%	0.00%	235	242	97.11%	-1.09	-1.66
Nov-01	48	48	100.00%	0.00%	240	249	96.39%	-1.23	-1.75
Dec-01	34	34	100.00%	0.00%	186	195	95.38%	-1.18	-1.72
Jan-02	26	27	96.30%	18.89%	223	239	93.31%	-0.59	-1.36
Feb-02	29	30	96.67%	17.95%	208	211	98.58%	0.67	-0.59
Mar-02	33	33	100.00%	0.00%	230	239	96.23%	-1.07	-1.65
Apr-02	31	31	100.00%	0.00%	222	230	96.52%	-0.99	-1.6
May-02	13	13	100.00%	0.00%	226	234	96.58%	-0.66	-1.4



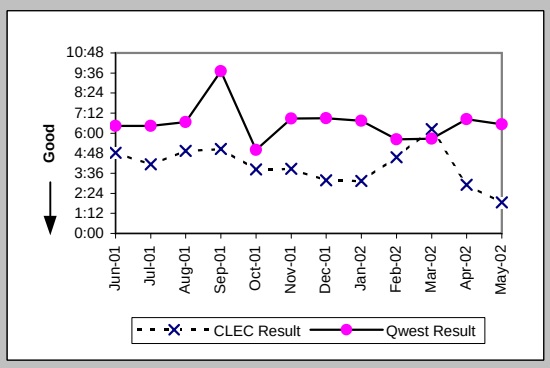
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	147	149	98.66%	11.51%	525	533	98.50%	-0.14	-1.09
Jul-01	138	139	99.28%	8.45%	551	563	97.87%	-1.03	-1.63
Aug-01	130	131	99.24%	8.70%	641	653	98.16%	-0.84	-1.51
Sep-01	102	103	99.03%	9.81%	405	420	96.43%	-1.27	-1.77
Oct-01	121	122	99.18%	9.02%	473	476	99.37%	0.23	-0.86
Nov-01	149	149	100.00%	0.00%	476	484	98.35%	-1.38	-1.84
Dec-01	97	97	100.00%	0.00%	353	359	98.33%	-1.14	-1.69
Jan-02	86	86	100.00%	0.00%	452	458	98.69%	-0.98	-1.6
Feb-02	80	82	97.56%	15.43%	394	400	98.50%	0.61	-0.63
Mar-02	88	89	98.88%	10.54%	430	435	98.85%	-0.02	-1.01
Apr-02	80	80	100.00%	0.00%	451	463	97.41%	-1.35	-1.82
May-02	51	51	100.00%	0.00%	453	461	98.26%	-0.9	-1.55



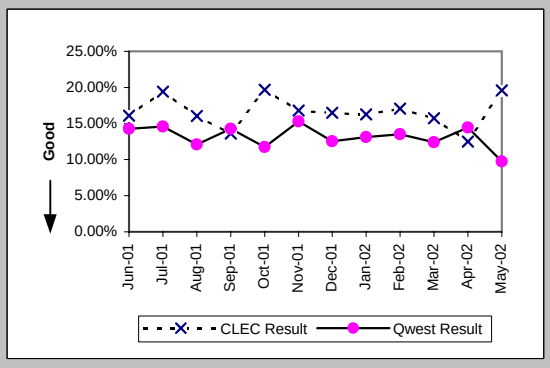
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	719:36	149	4:50	8:33	3426:59	533	6:26	-1.37	-1.83
Jul-01	573:27	139	4:08	7:23	3626:28	563	6:26	-1.83	-2.11
Aug-01	648:07	131	4:57	8:49	4355:19	653	6:40	-0.71	-1.43
Sep-01	520:01	103	5:03	10:56	4080:09	420	9:43	-0.77	-1.47
Oct-01	467:59	122	3:50	7:47	2383:26	476	5:00	-0.96	-1.58
Nov-01	576:07	149	3:52	6:11	3323:09	484	6:52	-1.25	-1.76
Dec-01	308:48	97	3:11	5:32	2476:27	359	6:54	-2.49	-2.51
Jan-02	268:54	86	3:08	5:15	3085:55	458	6:44	-2.03	-2.24
Feb-02	372:54	82	4:33	10:51	2254:56	400	5:38	-0.44	-1.27
Mar-02	554:44	89	6:14	10:34	2464:39	435	5:40	0.51	-0.69
Apr-02	233:51	80	2:55	6:23	3160:44	463	6:50	-1.29	-1.78
May-02	94:26	51	1:51	3:25	3011:44	461	6:32	-1.57	-1.96



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

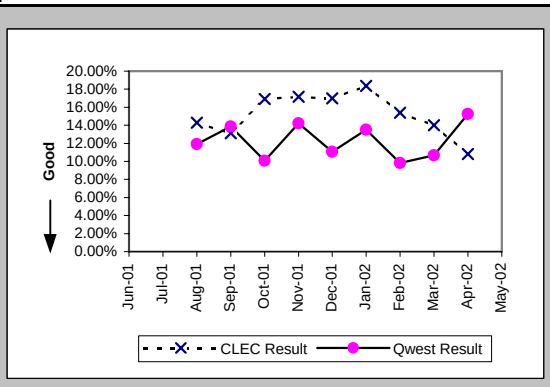
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	24	149	16.11%	36.76%	76	533	14.26%	0.57	-0.65
Jul-01	27	139	19.42%	39.56%	82	563	14.56%	1.39	-0.15
Aug-01	21	131	16.03%	36.69%	79	653	12.10%	1.21	-0.26
Sep-01	14	103	13.59%	34.27%	60	420	14.29%	-0.18	-1.11
Oct-01	24	122	19.67%	39.75%	56	476	11.76%	2.2	0.34
Nov-01	25	149	16.78%	37.37%	74	484	15.29%	0.44	-0.73
Dec-01	16	97	16.49%	37.11%	45	359	12.53%	1.01	-0.39
Jan-02	14	86	16.28%	36.92%	60	458	13.10%	0.79	-0.52
Feb-02	14	82	17.07%	37.63%	54	400	13.50%	0.84	-0.49
Mar-02	14	89	15.73%	36.41%	54	435	12.41%	0.85	-0.49
Apr-02	10	80	12.50%	33.07%	67	463	14.47%	-0.46	-1.28
May-02	10	51	19.61%	39.70%	45	461	9.76%	2	0.21



Checklist #14 - Resale - Centrex Repair

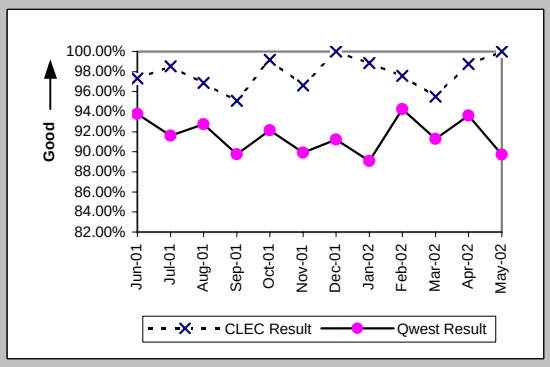
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	12	84	14.29%	34.99%	55	462	11.90%	0.62	-0.63
Sep-01	8	61	13.11%	33.76%	41	296	13.85%	-0.15	-1.09
Oct-01	12	71	16.90%	37.48%	35	347	10.09%	1.59	-0.03
Nov-01	17	99	17.17%	37.71%	50	352	14.20%	0.73	-0.55
Dec-01	9	53	16.98%	37.55%	25	226	11.06%	1.16	-0.3
Jan-02	9	49	18.37%	38.72%	43	318	13.52%	0.9	-0.45
Feb-02	6	39	15.38%	36.08%	23	234	9.83%	1	-0.39
Mar-02	7	50	14.00%	34.70%	30	281	10.68%	0.69	-0.58
Apr-02	4	37	10.81%	31.05%	46	302	15.23%	-0.71	-1.43
May-02									



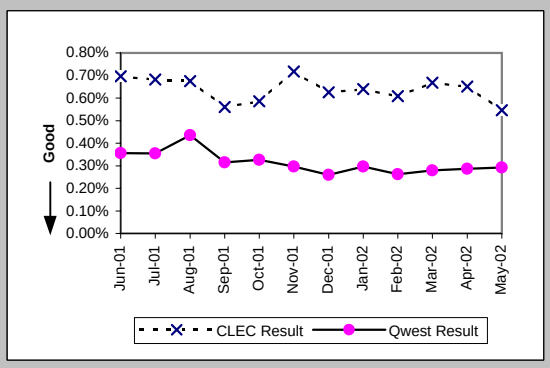
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	145	149	97.32%	16.16%	436	465	93.76%	-1.56	-1.95
Jul-01	135	137	98.54%	11.99%	469	512	91.60%	-2.6	-2.58
Aug-01	124	128	96.88%	17.40%	526	567	92.77%	-1.62	-1.98
Sep-01	97	102	95.10%	21.59%	333	371	89.76%	-1.58	-1.96
Oct-01	121	122	99.18%	9.02%	376	408	92.16%	-2.53	-2.54
Nov-01	143	148	96.62%	18.07%	375	417	89.93%	-2.32	-2.41
Dec-01	97	97	100.00%	0.00%	301	330	91.21%	-2.69	-2.63
Jan-02	85	86	98.84%	10.72%	351	394	89.09%	-2.63	-2.6
Feb-02	80	82	97.56%	15.43%	328	348	94.25%	-1.16	-1.7
Mar-02	85	89	95.51%	20.72%	346	379	91.29%	-1.27	-1.77
Apr-02	79	80	98.75%	11.11%	396	423	93.62%	-1.72	-2.05
May-02	51	51	100.00%	0.00%	367	409	89.73%	-2.28	-2.38



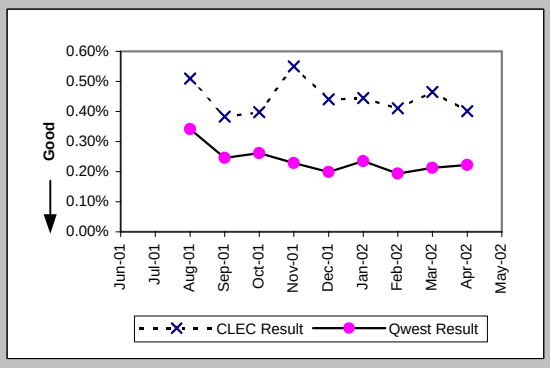
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	389	55882	0.70%	8.31%	1568	440977	0.36%	12.74	6.75
Jul-01	369	54073	0.68%	8.23%	1551	436656	0.36%	12.06	6.33
Aug-01	358	53010	0.68%	8.19%	1874	430212	0.44%	7.91	3.81
Sep-01	288	51462	0.56%	7.46%	1341	426464	0.31%	9.38	4.71
Oct-01	299	50984	0.59%	7.64%	1386	424339	0.33%	9.72	4.91
Nov-01	342	47654	0.72%	8.44%	1251	421670	0.30%	16.02	8.74
Dec-01	212	33875	0.63%	7.89%	1065	410554	0.26%	12.74	6.75
Jan-02	211	33016	0.64%	7.97%	1215	410648	0.30%	11.05	5.72
Feb-02	166	27272	0.61%	7.78%	1068	406850	0.26%	10.82	5.58
Mar-02	184	27540	0.67%	8.15%	1129	404607	0.28%	11.84	6.2
Apr-02	156	23944	0.65%	8.05%	1171	407787	0.29%	10.24	5.23
May-02	97	17753	0.55%	7.37%	1201	410864	0.29%	6.14	2.73



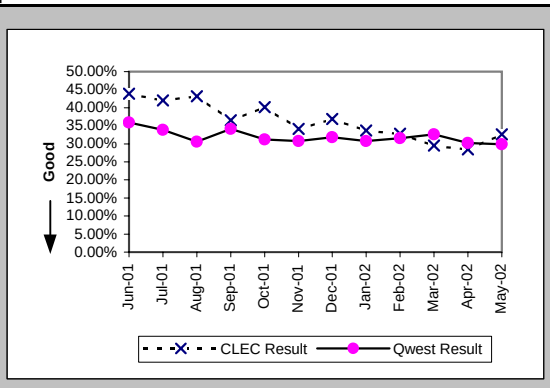
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	270	53010	0.51%	7.12%	1467	430212	0.34%	6.27	2.81
Sep-01	197	51462	0.38%	6.18%	1047	426464	0.25%	5.95	2.61
Oct-01	203	50984	0.40%	6.30%	1110	424339	0.26%	5.7	2.47
Nov-01	262	47654	0.55%	7.39%	964	421670	0.23%	13.92	7.46
Dec-01	149	33875	0.44%	6.62%	815	410554	0.20%	9.59	4.83
Jan-02	147	33016	0.45%	6.66%	965	410648	0.24%	7.59	3.61
Feb-02	112	27272	0.41%	6.40%	787	406850	0.19%	7.9	3.81
Mar-02	128	27540	0.46%	6.80%	860	404607	0.21%	8.79	4.35
Apr-02	96	23944	0.40%	6.32%	908	407787	0.22%	5.69	2.46
May-02									



Checklist #14 - Resale - Centrex Repair

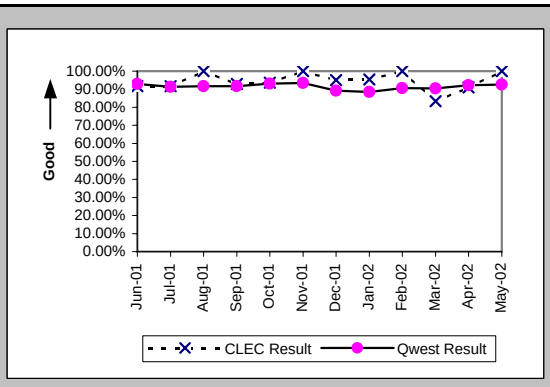
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	304	693	43.87%	49.62%	879	2447	35.92%	3.85	1.34
Jul-01	267	636	41.98%	49.35%	795	2346	33.89%	3.82	1.33
Aug-01	272	630	43.17%	49.53%	827	2701	30.62%	6.16	2.74
Sep-01	166	454	36.56%	48.16%	696	2037	34.17%	0.97	-0.41
Oct-01	201	500	40.20%	49.03%	630	2016	31.25%	3.76	1.29
Nov-01	177	519	34.10%	47.41%	555	1806	30.73%	1.47	-0.11
Dec-01	124	336	36.90%	48.25%	498	1563	31.86%	1.78	0.08
Jan-02	107	318	33.65%	47.25%	539	1754	30.73%	1.03	-0.37
Feb-02	81	247	32.79%	46.95%	493	1561	31.58%	0.38	-0.77
Mar-02	77	261	29.50%	45.61%	546	1675	32.60%	-0.99	-1.6
Apr-02	62	218	28.44%	45.11%	507	1678	30.21%	-0.54	-1.33
May-02	47	144	32.64%	46.89%	511	1712	29.85%	0.7	-0.57



Checklist #14 - Resale - Centrex 21 Installation

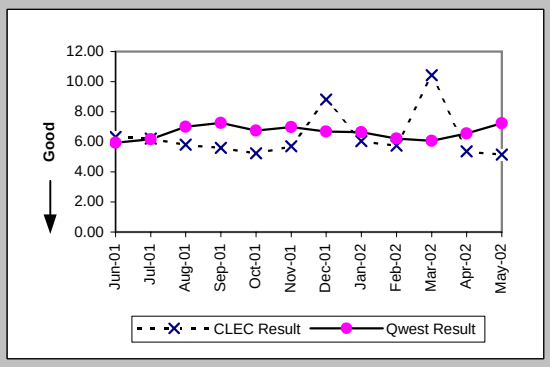
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	44	48	91.67%	27.64%	1436	1546	92.88%	0.37	-0.77
Jul-01	33	36	91.67%	27.64%	1466	1607	91.23%	-0.09	-1.06
Aug-01	27	27	100.00%	0.00%	1506	1643	91.66%	-1.55	-1.95
Sep-01	13	14	92.86%	25.75%	1296	1414	91.65%	-0.16	-1.1
Oct-01	29	31	93.55%	24.57%	1569	1685	93.12%	-0.09	-1.06
Nov-01	23	23	100.00%	0.00%	1321	1413	93.49%	-1.26	-1.76
Dec-01	19	20	95.00%	21.79%	1133	1271	89.14%	-0.84	-1.51
Jan-02	21	22	95.45%	20.83%	1209	1366	88.51%	-1.01	-1.62
Feb-02	25	25	100.00%	0.00%	1203	1329	90.52%	-1.6	-1.97
Mar-02	10	12	83.33%	37.27%	1262	1395	90.47%	0.81	-0.51
Apr-02	10	11	90.91%	28.75%	1269	1376	92.22%	0.23	-0.86
May-02	14	14	100.00%	0.00%	1280	1384	92.49%	-1.06	-1.65



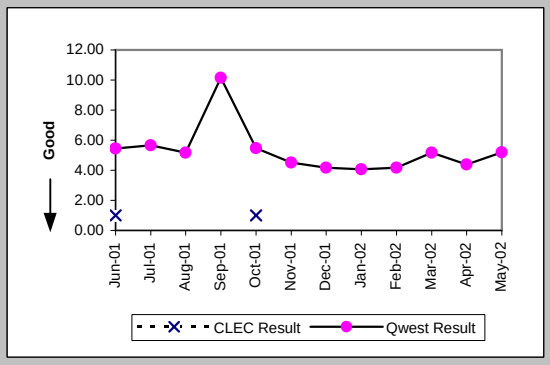
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	303	48	6.31	2.95	9185	1545	5.94	1.65	0.01
Jul-01	224	36	6.22	3.31	10076	1633	6.17	1.51	-0.08
Aug-01	157	27	5.81	2.86	11689	1669	7.00	-0.65	-1.4
Sep-01	84	15	5.60	2.06	10425	1436	7.26	-0.62	-1.38
Oct-01	162	31	5.23	3.10	11535	1710	6.75	-0.87	-1.53
Nov-01	131	23	5.70	5.37	10025	1437	6.98	-0.66	-1.4
Dec-01	176	20	8.80	12.15	8590	1284	6.69	1.17	-0.29
Jan-02	133	22	6.05	2.68	9239	1393	6.63	-0.27	-1.16
Feb-02	138	24	5.75	2.86	8378	1346	6.22	-0.28	-1.17
Mar-02	125	12	10.42	11.09	8549	1411	6.06	1.85	0.13
Apr-02	59	11	5.36	2.50	9163	1397	6.56	-0.41	-1.25
May-02	72	14	5.14	1.83	10134	1401	7.23	-0.78	-1.48



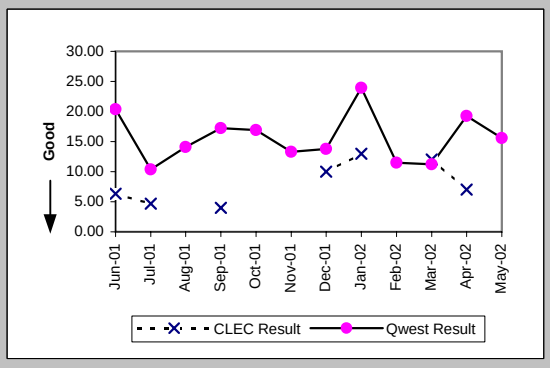
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	1.00		354	65	5.45	-0.45	-1.27
Jul-01					493	87	5.67		
Aug-01					394	76	5.18		
Sep-01					791	78	10.14		
Oct-01	2	2	1.00	0.00	383	70	5.47	-0.68	-1.41
Nov-01					348	77	4.52		
Dec-01					345	83	4.16		
Jan-02					503	124	4.06		
Feb-02					364	87	4.18		
Mar-02					507	98	5.17		
Apr-02					351	80	4.39		
May-02					385	74	5.20		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

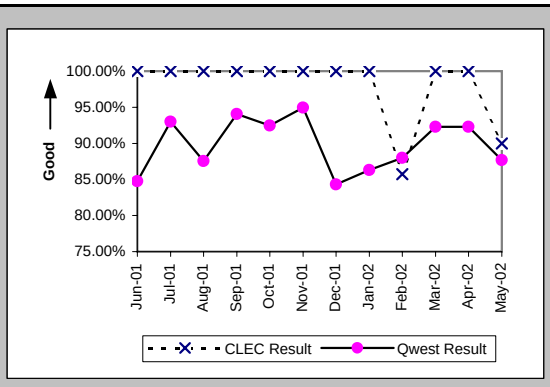
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	19	3	6.33	3.79	916	45	20.36	-0.88	-1.54
Jul-01	14	3	4.67	3.79	695	67	10.37	-0.78	-1.48
Aug-01					1031	73	14.12		
Sep-01	4	1	4.00		1001	58	17.26	-0.62	-1.37
Oct-01					1047	62	16.89		
Nov-01					533	40	13.32		
Dec-01	10	1	10.00		840	61	13.77	-0.26	-1.16
Jan-02	13	1	13.00		934	39	23.95	-0.31	-1.19
Feb-02					483	42	11.50		
Mar-02	24	2	12.00	2.83	438	39	11.23	0.41	-0.75
Apr-02	7	1	7.00		616	32	19.25	-0.37	-1.22
May-02					514	33	15.58		



Checklist #14 - Resale - Centrex 21 Installation

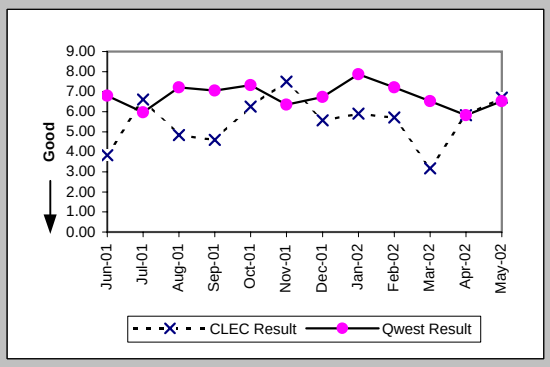
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6	6	100.00%	0.00%	206	243	84.77%	-1.03	-1.62
Jul-01	10	10	100.00%	0.00%	226	243	93.00%	-0.85	-1.52
Aug-01	5	5	100.00%	0.00%	176	201	87.56%	-0.83	-1.51
Sep-01	5	5	100.00%	0.00%	190	202	94.06%	-0.56	-1.34
Oct-01	12	12	100.00%	0.00%	233	252	92.46%	-0.97	-1.59
Nov-01	2	2	100.00%	0.00%	207	218	94.95%	-0.32	-1.2
Dec-01	7	7	100.00%	0.00%	145	172	84.30%	-1.12	-1.68
Jan-02	10	10	100.00%	0.00%	195	226	86.28%	-1.23	-1.75
Feb-02	6	7	85.71%	34.99%	176	200	88.00%	0.22	-0.87
Mar-02	6	6	100.00%	0.00%	203	220	92.27%	-0.7	-1.43
Apr-02	11	11	100.00%	0.00%	203	220	92.27%	-0.94	-1.57
May-02	9	10	90.00%	30.00%	192	219	87.67%	-0.22	-1.13



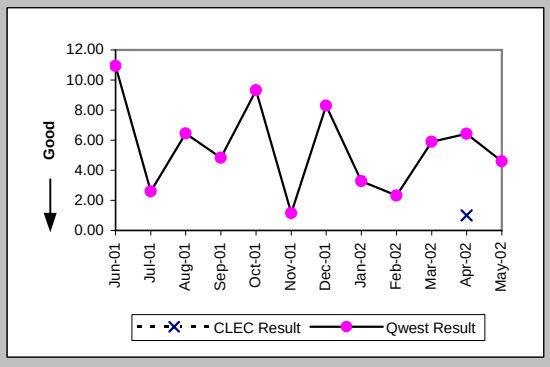
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	23	6	3.83	1.47	1650	243	6.79	-0.74	-1.45
Jul-01	66	10	6.60	3.03	1457	244	5.97	1.7	0.03
Aug-01	29	6	4.83	0.41	1473	204	7.22	-0.51	-1.31
Sep-01	23	5	4.60	0.89	1438	204	7.05	-0.58	-1.36
Oct-01	75	12	6.25	3.52	1866	255	7.32	-0.34	-1.21
Nov-01	15	2	7.50	3.54	1398	220	6.35	1.51	-0.08
Dec-01	39	7	5.57	2.51	1173	174	6.74	-0.38	-1.23
Jan-02	59	10	5.90	3.25	1793	228	7.86	-0.49	-1.3
Feb-02	40	7	5.71	1.98	1459	202	7.22	-0.37	-1.22
Mar-02	19	6	3.17	1.72	1435	220	6.52	-0.67	-1.41
Apr-02	70	12	5.83	3.24	1294	222	5.83	0.11	-0.93
May-02	67	10	6.70	4.69	1447	222	6.52	0.27	-0.83



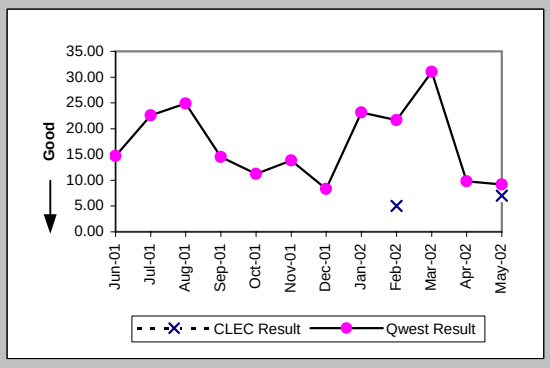
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					175	16	10.94		
Jul-01					26	10	2.60		
Aug-01					71	11	6.45		
Sep-01					29	6	4.83		
Oct-01					121	13	9.31		
Nov-01					8	7	1.14		
Dec-01					116	14	8.29		
Jan-02					59	18	3.28		
Feb-02					30	13	2.31		
Mar-02					53	9	5.89		
Apr-02	1	1	1.00		77	12	6.42	-1.01	-1.61
May-02					69	15	4.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

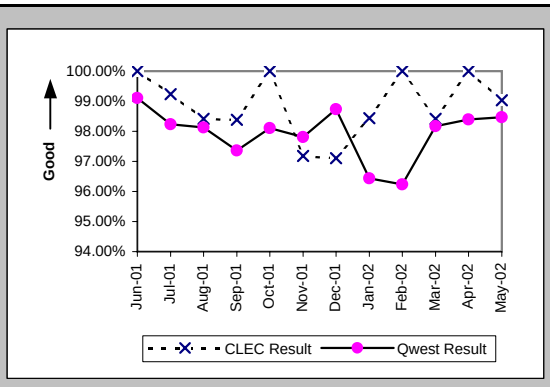
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					309	21	14.71		
Jul-01					158	7	22.57		
Aug-01					373	15	24.87		
Sep-01					87	6	14.50		
Oct-01					90	8	11.25		
Nov-01					83	6	13.83		
Dec-01					108	13	8.31		
Jan-02					301	13	23.15		
Feb-02	5	1	5.00		260	12	21.67	-0.6	-1.37
Mar-02					248	8	31.00		
Apr-02					49	5	9.80		
May-02	7	1	7.00		110	12	9.17	-0.27	-1.16



Checklist #14 - Resale - Centrex 21 Installation

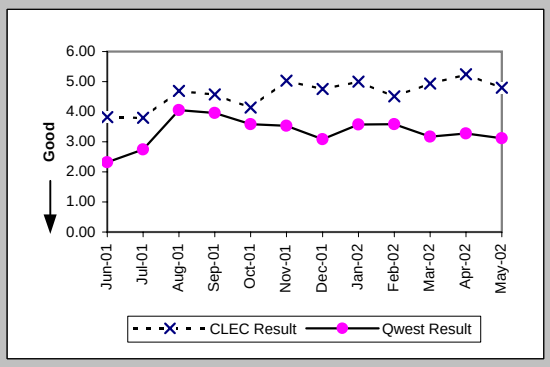
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	237	237	100.00%	0.00%	5529	5579	99.10%	-1.43	-1.87
Jul-01	130	131	99.24%	8.70%	3788	3856	98.24%	-0.86	-1.52
Aug-01	62	63	98.41%	12.50%	1465	1493	98.12%	-0.17	-1.1
Sep-01	61	62	98.39%	12.60%	1182	1214	97.36%	-0.49	-1.3
Oct-01	75	75	100.00%	0.00%	1660	1692	98.11%	-1.18	-1.72
Nov-01	69	71	97.18%	16.55%	1203	1230	97.80%	0.4	-0.76
Dec-01	67	69	97.10%	16.78%	935	947	98.73%	1.03	-0.37
Jan-02	63	64	98.44%	12.40%	892	925	96.43%	-0.84	-1.51
Feb-02	58	58	100.00%	0.00%	1049	1090	96.24%	-1.47	-1.89
Mar-02	62	63	98.41%	12.50%	967	985	98.17%	-0.14	-1.08
Apr-02	76	76	100.00%	0.00%	796	809	98.39%	-1.07	-1.65
May-02	102	103	99.03%	9.81%	1029	1045	98.47%	-0.44	-1.27



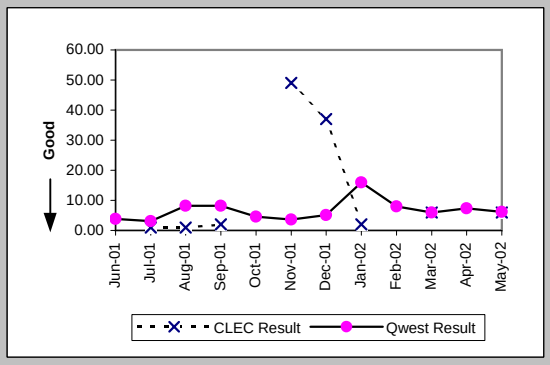
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	722	189	3.82	1.48	11484	4959	2.32	9.56	4.81
Jul-01	452	119	3.80	1.59	9047	3294	2.75	6.37	2.87
Aug-01	258	55	4.69	0.94	4884	1206	4.05	1.71	0.04
Sep-01	215	47	4.57	1.06	3038	767	3.96	1.17	-0.29
Oct-01	240	58	4.14	1.32	3709	1033	3.59	1.64	0
Nov-01	337	67	5.03	6.19	3162	896	3.53	1.46	-0.11
Dec-01	300	63	4.76	1.57	2130	692	3.08	3.72	1.26
Jan-02	255	51	5.00	1.04	2117	593	3.57	1.73	0.05
Feb-02	203	45	4.51	1.14	2859	799	3.58	1.43	-0.13
Mar-02	232	47	4.94	1.24	2081	657	3.17	1.6	-0.03
Apr-02	309	59	5.24	2.92	1898	579	3.28	3.72	1.26
May-02	403	84	4.80	1.21	2444	783	3.12	3.72	1.26



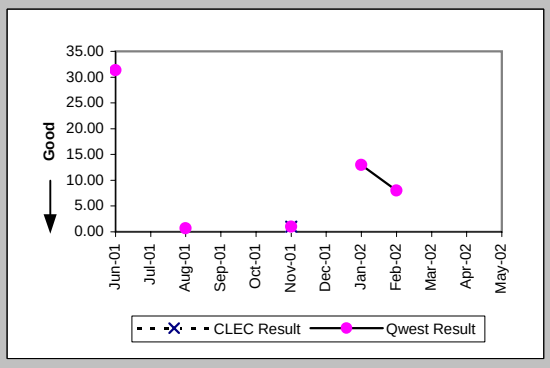
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					182	47	3.87		
Jul-01	1	1	1.00		222	72	3.08	-0.59	-1.36
Aug-01	1	1	1.00		245	30	8.17	-0.51	-1.31
Sep-01	2	1	2.00		327	40	8.18	-0.59	-1.36
Oct-01					154	34	4.53		
Nov-01	49	1	49.00		111	31	3.58	3.72	1.26
Dec-01	111	3	37.00	53.02	71	14	5.07	1.62	-0.02
Jan-02	2	1	2.00		639	40	15.98	-0.34	-1.21
Feb-02					313	39	8.03		
Mar-02	6	1	6.00		108	18	6.00	0	-1
Apr-02					95	13	7.31		
May-02	6	1	6.00		105	17	6.18	-0.02	-1.01



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

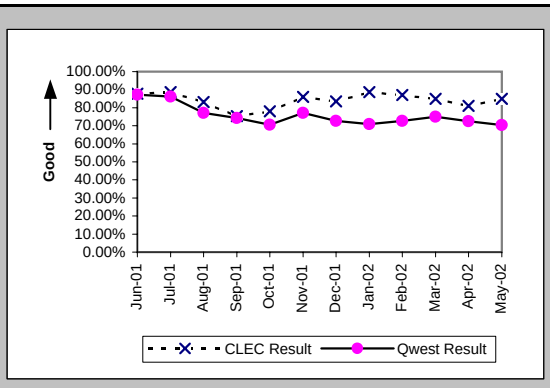
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					94	3	31.33		
Jul-01									
Aug-01					2	3	0.67		
Sep-01									
Oct-01									
Nov-01	1	1	1.00		2	2	1.00		
Dec-01									
Jan-02					13	1	13.00		
Feb-02					16	2	8.00		
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Centrex 21 Installation

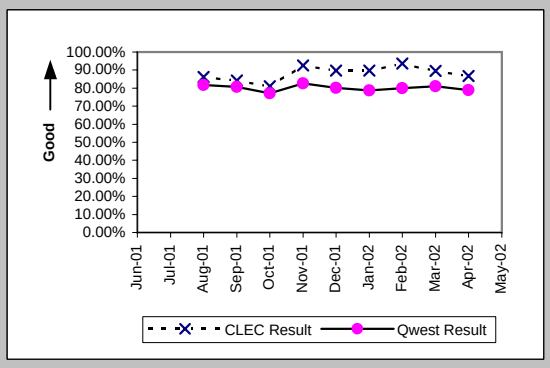
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	267	304	87.83%	32.70%	6520	7477	87.20%	-0.32	-1.2
Jul-01	210	237	88.61%	31.77%	5744	6666	86.17%	-1.07	-1.65
Aug-01	114	137	83.21%	37.38%	3517	4564	77.06%	-1.69	-2.03
Sep-01	67	89	75.28%	43.14%	2322	3123	74.35%	-0.2	-1.12
Oct-01	78	100	78.00%	41.42%	2303	3263	70.58%	-1.6	-1.98
Nov-01	92	107	85.98%	34.72%	2528	3278	77.12%	-2.15	-2.31
Dec-01	81	97	83.51%	37.11%	1928	2652	72.70%	-2.35	-2.43
Jan-02	86	97	88.66%	31.71%	1760	2483	70.88%	-3.78	-3.3
Feb-02	81	93	87.10%	33.52%	1891	2601	72.70%	-3.06	-2.86
Mar-02	73	86	84.88%	35.82%	1972	2632	74.92%	-2.1	-2.27
Apr-02	73	90	81.11%	39.14%	1832	2527	72.50%	-1.8	-2.09
May-02	96	113	84.96%	35.75%	1796	2554	70.32%	-3.33	-3.03



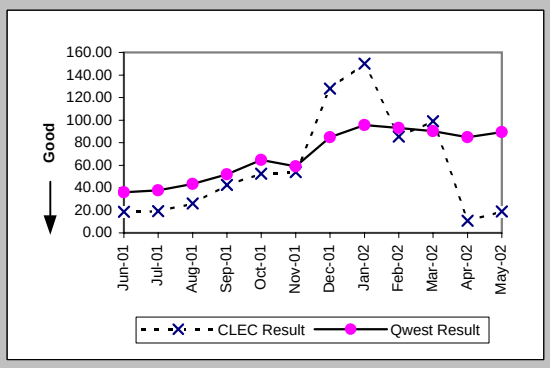
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	118	137	86.13%	34.56%	3731	4564	81.75%	-1.31	-1.8
Sep-01	75	89	84.27%	36.41%	2517	3123	80.60%	-0.86	-1.53
Oct-01	81	100	81.00%	39.23%	2519	3263	77.20%	-0.89	-1.54
Nov-01	99	107	92.52%	26.30%	2711	3278	82.70%	-2.64	-2.61
Dec-01	87	97	89.69%	30.41%	2124	2652	80.09%	-2.33	-2.41
Jan-02	87	97	89.69%	30.41%	1954	2483	78.70%	-2.59	-2.58
Feb-02	87	93	93.55%	24.57%	2081	2601	80.01%	-3.21	-2.95
Mar-02	77	86	89.53%	30.61%	2131	2632	80.97%	-1.99	-2.21
Apr-02	78	90	86.67%	33.99%	1996	2527	78.99%	-1.76	-2.07
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

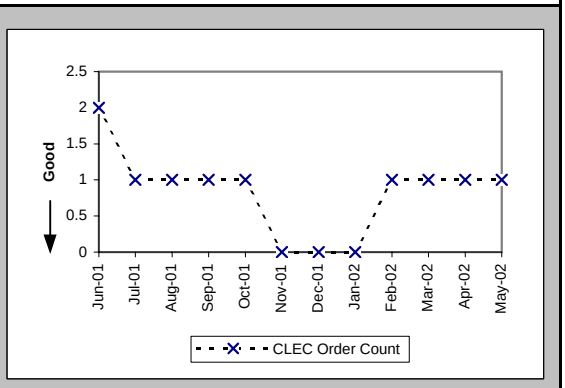
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	75	4	18.75	28.24	11355	315	36.05	-0.74	-1.45
Jul-01	96	5	19.20	12.87	11797	312	37.81	-0.95	-1.58
Aug-01	234	9	26.00	21.44	15746	363	43.38	-1	-1.61
Sep-01	213	5	42.60	26.73	16397	316	51.89	-0.37	-1.22
Oct-01	315	6	52.50	35.89	18233	282	64.66	-0.48	-1.29
Nov-01	269	5	53.80	40.03	21621	366	59.07	-0.18	-1.11
Dec-01	128	1	128.00		19400	229	84.72	0.62	-0.62
Jan-02	150	1	150.00		21701	227	95.60	0.71	-0.57
Feb-02	171	2	85.50	119.50	24170	260	92.96	-0.12	-1.07
Mar-02	198	2	99.00	130.11	28393	315	90.14	0.14	-0.91
Apr-02	32	3	10.67	6.11	31352	369	84.96	-1.39	-1.85
May-02	57	3	19.00	6.56	34267	384	89.24	-1.22	-1.74



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

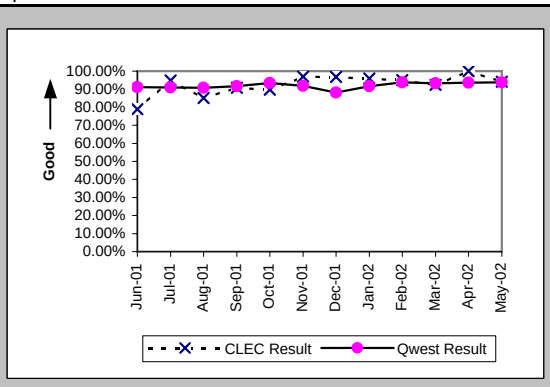
Date	CLEC Order Count
Jun-01	2
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1



Checklist #14 - Resale - Centrex 21 Repair

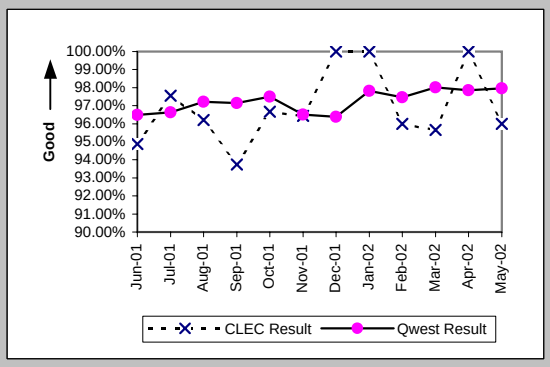
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	45	57	78.95%	40.77%	2724	2988	91.16%	2.8	0.7
Jul-01	55	58	94.83%	22.15%	2612	2872	90.95%	-1.02	-1.62
Aug-01	46	54	85.19%	35.52%	2816	3100	90.84%	1.36	-0.17
Sep-01	39	43	90.70%	29.05%	2272	2478	91.69%	0.29	-0.83
Oct-01	35	39	89.74%	30.34%	2135	2286	93.39%	0.9	-0.45
Nov-01	33	34	97.06%	16.90%	1836	1998	91.89%	-1.09	-1.67
Dec-01	30	31	96.77%	17.67%	1702	1933	88.05%	-1.49	-1.9
Jan-02	24	25	96.00%	19.60%	1650	1800	91.67%	-0.78	-1.47
Feb-02	19	20	95.00%	21.79%	1579	1682	93.88%	-0.21	-1.13
Mar-02	12	13	92.31%	26.65%	1551	1662	93.32%	0.22	-0.86
Apr-02	17	17	100.00%	0.00%	1561	1669	93.53%	-1.08	-1.66
May-02	16	17	94.12%	23.53%	1815	1935	93.80%	-0.05	-1.03



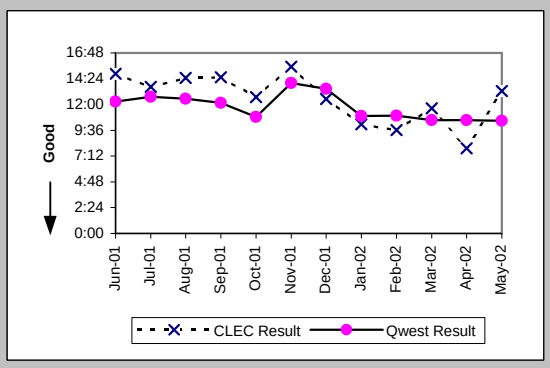
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	74	78	94.87%	22.06%	3718	3853	96.50%	0.78	-0.52
Jul-01	80	82	97.56%	15.43%	3616	3742	96.63%	-0.46	-1.28
Aug-01	76	79	96.20%	19.11%	3982	4096	97.22%	0.58	-0.65
Sep-01	60	64	93.75%	24.21%	3172	3265	97.15%	1.45	-0.12
Oct-01	58	60	96.67%	17.95%	3036	3114	97.50%	0.46	-0.72
Nov-01	54	56	96.43%	18.56%	2602	2696	96.51%	0.11	-0.93
Dec-01	45	45	100.00%	0.00%	2479	2572	96.38%	-1.29	-1.78
Jan-02	31	31	100.00%	0.00%	2379	2432	97.82%	-0.83	-1.5
Feb-02	24	25	96.00%	19.60%	2147	2203	97.46%	0.49	-0.7
Mar-02	22	23	95.65%	20.39%	2173	2217	98.02%	0.75	-0.55
Apr-02	26	26	100.00%	0.00%	2238	2287	97.86%	-0.75	-1.46
May-02	24	25	96.00%	19.60%	2543	2596	97.96%	0.67	-0.59



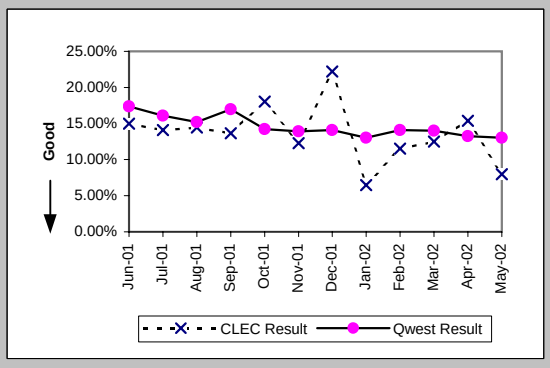
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1158:14	78	14:51	15:04	47231:44	3853	12:16	2.14	0.3
Jul-01	1119:37	82	13:39	14:17	47662:04	3742	12:44	1.63	-0.01
Aug-01	1143:31	79	14:28	14:48	51432:06	4096	12:33	1.93	0.17
Sep-01	929:44	64	14:32	16:22	39747:01	3265	12:10	2.14	0.3
Oct-01	762:12	60	12:42	14:52	33760:50	3114	10:50	2.17	0.32
Nov-01	869:25	56	15:32	15:58	37726:43	2696	14:00	1.67	0.02
Dec-01	563:07	45	12:31	11:24	34644:44	2572	13:28	-0.39	-1.23
Jan-02	314:33	31	10:09	8:30	26584:51	2432	10:56	-0.31	-1.19
Feb-02	240:29	25	9:37	14:28	24155:54	2203	10:58	-0.42	-1.26
Mar-02	267:57	23	11:39	14:12	23334:14	2217	10:32	0.42	-0.74
Apr-02	206:01	26	7:55	8:04	24097:57	2287	10:32	-0.93	-1.57
May-02	331:22	25	13:15	11:20	27276:46	2596	10:30	1.14	-0.31



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

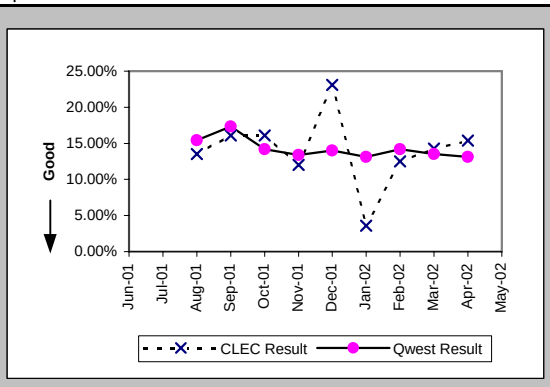
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	12	80	15.00%	35.71%	689	3968	17.36%	-0.55	-1.34
Jul-01	12	85	14.12%	34.82%	621	3862	16.08%	-0.49	-1.3
Aug-01	12	83	14.46%	35.17%	640	4207	15.21%	-0.19	-1.12
Sep-01	9	66	13.64%	34.32%	569	3348	17.00%	-0.72	-1.44
Oct-01	11	61	18.03%	38.45%	456	3204	14.23%	0.84	-0.49
Nov-01	7	57	12.28%	32.82%	384	2757	13.93%	-0.36	-1.22
Dec-01	10	45	22.22%	41.57%	374	2655	14.09%	1.48	-0.1
Jan-02	2	31	6.45%	24.57%	327	2506	13.05%	-1.08	-1.66
Feb-02	3	26	11.54%	31.95%	317	2246	14.11%	-0.38	-1.23
Mar-02	3	24	12.50%	33.07%	317	2260	14.03%	-0.21	-1.13
Apr-02	4	26	15.38%	36.08%	308	2327	13.24%	0.36	-0.78
May-02	2	25	8.00%	27.13%	344	2639	13.04%	-0.74	-1.45



Checklist #14 - Resale - Centrex 21 Repair

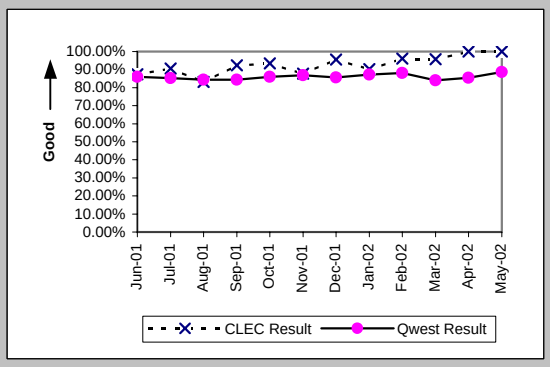
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	10	74	13.51%	34.19%	551	3571	15.43%	-0.45	-1.27
Sep-01	9	56	16.07%	36.73%	498	2871	17.35%	-0.25	-1.15
Oct-01	9	56	16.07%	36.73%	386	2723	14.18%	0.43	-0.74
Nov-01	6	50	12.00%	32.50%	311	2325	13.38%	-0.28	-1.17
Dec-01	9	39	23.08%	42.13%	315	2247	14.02%	1.53	-0.07
Jan-02	1	28	3.57%	18.56%	282	2150	13.12%	-1.49	-1.9
Feb-02	3	24	12.50%	33.07%	266	1874	14.19%	-0.24	-1.14
Mar-02	3	21	14.29%	34.99%	266	1965	13.54%	0.16	-0.91
Apr-02	4	26	15.38%	36.08%	273	2079	13.13%	0.38	-0.77
May-02									



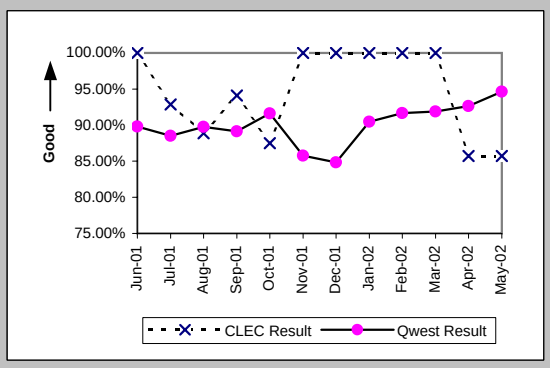
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	70	80	87.50%	33.07%	3415	3968	86.06%	-0.37	-1.22
Jul-01	77	85	90.59%	29.20%	3294	3862	85.29%	-1.36	-1.83
Aug-01	69	83	83.13%	37.45%	3553	4207	84.45%	0.35	-0.78
Sep-01	61	66	92.42%	26.46%	2823	3348	84.32%	-1.79	-2.09
Oct-01	57	61	93.44%	24.75%	2753	3204	85.92%	-1.67	-2.02
Nov-01	50	57	87.72%	32.82%	2394	2757	86.83%	-0.2	-1.12
Dec-01	43	45	95.56%	20.61%	2273	2655	85.61%	-1.88	-2.15
Jan-02	28	31	90.32%	29.57%	2187	2506	87.27%	-0.51	-1.31
Feb-02	25	26	96.15%	19.23%	1980	2246	88.16%	-1.25	-1.76
Mar-02	23	24	95.83%	19.98%	1898	2260	83.98%	-1.57	-1.96
Apr-02	26	26	100.00%	0.00%	1990	2327	85.52%	-2.09	-2.27
May-02	25	25	100.00%	0.00%	2341	2639	88.71%	-1.78	-2.08



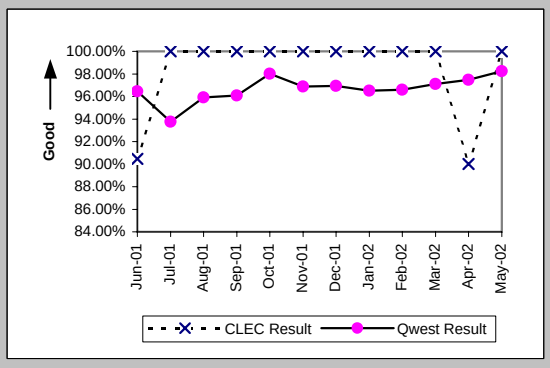
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	9	100.00%	0.00%	378	421	89.79%	-1	-1.61
Jul-01	13	14	92.86%	25.75%	378	427	88.52%	-0.5	-1.3
Aug-01	8	9	88.89%	31.43%	369	411	89.78%	0.15	-0.91
Sep-01	16	17	94.12%	23.53%	287	322	89.13%	-0.64	-1.39
Oct-01	7	8	87.50%	33.07%	306	334	91.62%	0.43	-0.74
Nov-01	4	4	100.00%	0.00%	247	288	85.76%	-0.81	-1.49
Dec-01	9	9	100.00%	0.00%	218	257	84.82%	-1.25	-1.76
Jan-02	2	2	100.00%	0.00%	256	283	90.46%	-0.46	-1.28
Feb-02	5	5	100.00%	0.00%	198	216	91.67%	-0.67	-1.41
Mar-02	2	2	100.00%	0.00%	226	246	91.87%	-0.42	-1.25
Apr-02	6	7	85.71%	34.99%	227	245	92.65%	0.63	-0.61
May-02	6	7	85.71%	34.99%	282	298	94.63%	0.87	-0.47



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

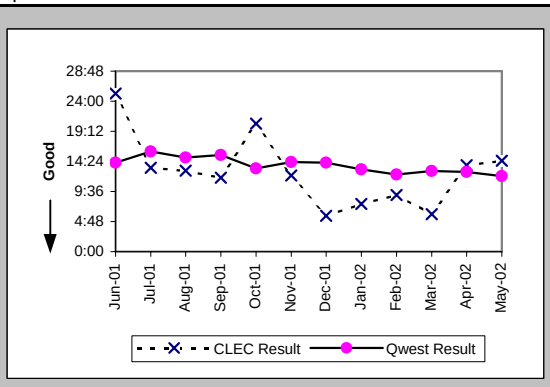
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	19	21	90.48%	29.35%	543	563	96.45%	1.24	-0.25
Jul-01	21	21	100.00%	0.00%	526	561	93.76%	-1.16	-1.71
Aug-01	15	15	100.00%	0.00%	540	563	95.91%	-0.79	-1.48
Sep-01	22	22	100.00%	0.00%	441	459	96.08%	-0.93	-1.56
Oct-01	9	9	100.00%	0.00%	442	451	98.00%	-0.42	-1.26
Nov-01	11	11	100.00%	0.00%	402	415	96.87%	-0.59	-1.36
Dec-01	10	10	100.00%	0.00%	348	359	96.94%	-0.55	-1.34
Jan-02	3	3	100.00%	0.00%	386	400	96.50%	-0.33	-1.2
Feb-02	6	6	100.00%	0.00%	313	324	96.60%	-0.46	-1.28
Mar-02	6	6	100.00%	0.00%	337	347	97.12%	-0.42	-1.25
Apr-02	9	10	90.00%	30.00%	349	358	97.49%	1.11	-0.32
May-02	10	10	100.00%	0.00%	391	398	98.24%	-0.42	-1.25



Checklist #14 - Resale - Centrex 21 Repair

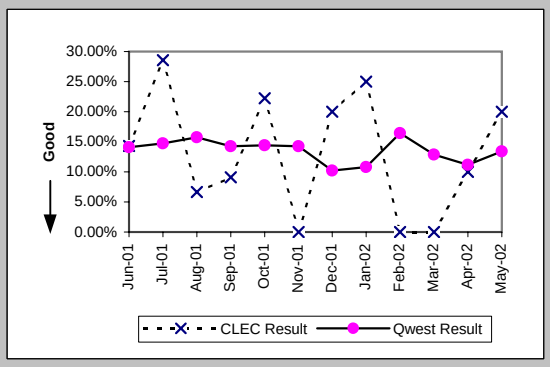
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	529:57	21	25:14	41:55	7987:02	563	14:11	1.81	0.1
Jul-01	281:15	21	13:24	11:36	8964:48	561	15:59	-0.65	-1.4
Aug-01	193:41	15	12:55	12:40	8465:05	563	15:02	-0.42	-1.26
Sep-01	259:27	22	11:48	8:47	7078:10	459	15:25	-0.93	-1.57
Oct-01	183:43	9	20:25	15:39	5989:56	451	13:17	1.96	0.19
Nov-01	133:53	11	12:10	9:20	5931:53	415	14:18	-0.46	-1.28
Dec-01	57:17	10	5:44	6:34	5105:30	359	14:13	-1.95	-2.19
Jan-02	22:50	3	7:37	9:34	5247:27	400	13:07	-0.7	-1.42
Feb-02	54:12	6	9:02	9:27	3984:30	324	12:18	-0.55	-1.34
Mar-02	35:47	6	5:58	6:14	4469:18	347	12:53	-1.01	-1.61
Apr-02	137:53	10	13:47	22:07	4559:42	358	12:44	0.45	-0.72
May-02	144:56	10	14:30	9:15	4802:13	398	12:04	0.8	-0.52



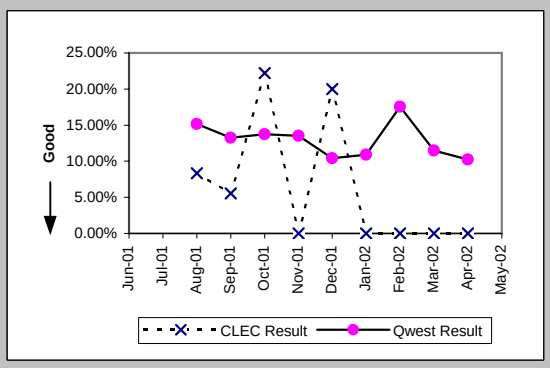
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	21	14.29%	34.99%	81	575	14.09%	0.08	-0.95
Jul-01	6	21	28.57%	45.18%	84	571	14.71%	1.61	-0.02
Aug-01	1	15	6.67%	24.94%	90	572	15.73%	-0.95	-1.58
Sep-01	2	22	9.09%	28.75%	67	470	14.26%	-0.68	-1.41
Oct-01	2	9	22.22%	41.57%	66	458	14.41%	0.65	-0.6
Nov-01	0	11	0.00%	0.00%	60	421	14.25%	-1.33	-1.81
Dec-01	2	10	20.00%	40.00%	37	362	10.22%	0.93	-0.43
Jan-02	1	4	25.00%	43.30%	44	407	10.81%	0.78	-0.53
Feb-02	0	6	0.00%	0.00%	54	329	16.41%	-1.08	-1.65
Mar-02	0	6	0.00%	0.00%	45	350	12.86%	-0.93	-1.57
Apr-02	1	10	10.00%	30.00%	41	367	11.17%	-0.12	-1.07
May-02	2	10	20.00%	40.00%	54	403	13.40%	0.61	-0.63



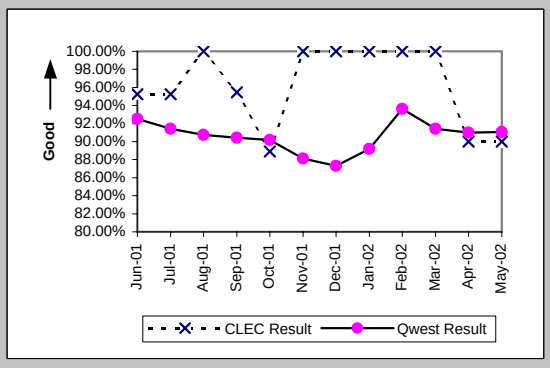
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1	12	8.33%	27.64%	71	468	15.17%	-0.65	-1.4
Sep-01	1	18	5.56%	22.91%	51	385	13.25%	-0.94	-1.57
Oct-01	2	9	22.22%	41.57%	49	357	13.73%	0.71	-0.57
Nov-01	0	6	0.00%	0.00%	47	348	13.51%	-0.96	-1.58
Dec-01	2	10	20.00%	40.00%	30	288	10.42%	0.9	-0.45
Jan-02	0	3	0.00%	0.00%	35	321	10.90%	-0.6	-1.37
Feb-02	0	3	0.00%	0.00%	46	262	17.56%	-0.79	-1.48
Mar-02	0	4	0.00%	0.00%	33	287	11.50%	-0.72	-1.44
Apr-02	0	7	0.00%	0.00%	32	312	10.26%	-0.88	-1.54
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

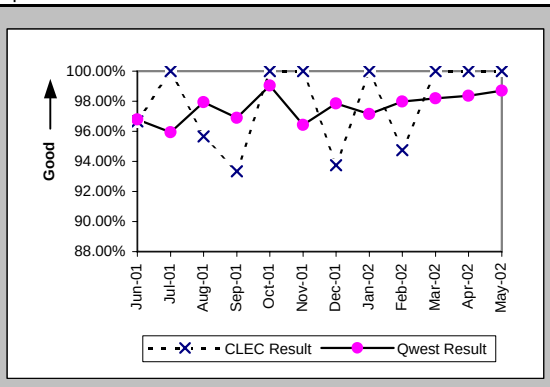
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	20	21	95.24%	21.30%	532	575	92.52%	-0.46	-1.28
Jul-01	20	21	95.24%	21.30%	522	571	91.42%	-0.61	-1.37
Aug-01	15	15	100.00%	0.00%	519	572	90.73%	-1.22	-1.74
Sep-01	21	22	95.45%	20.83%	425	470	90.43%	-0.78	-1.48
Oct-01	8	9	88.89%	31.43%	413	458	90.17%	0.19	-0.89
Nov-01	11	11	100.00%	0.00%	371	421	88.12%	-1.2	-1.73
Dec-01	10	10	100.00%	0.00%	316	362	87.29%	-1.19	-1.72
Jan-02	4	4	100.00%	0.00%	363	407	89.19%	-0.69	-1.42
Feb-02	6	6	100.00%	0.00%	308	329	93.62%	-0.63	-1.39
Mar-02	6	6	100.00%	0.00%	320	350	91.43%	-0.74	-1.45
Apr-02	9	10	90.00%	30.00%	334	367	91.01%	0.17	-0.9
May-02	9	10	90.00%	30.00%	367	403	91.07%	0.17	-0.89



Checklist #14 - Resale - Centrex 21 Repair

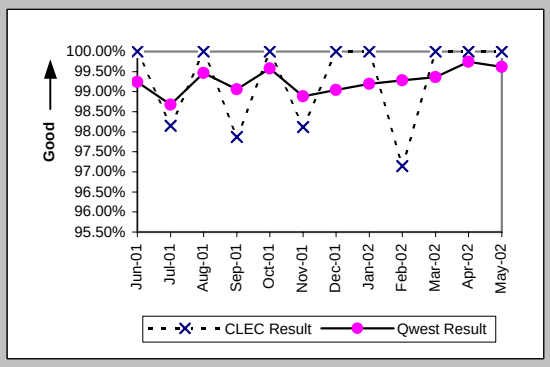
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	29	30	96.67%	17.95%	1054	1089	96.79%	0.12	-0.93
Jul-01	22	22	100.00%	0.00%	942	982	95.93%	-0.96	-1.58
Aug-01	22	23	95.65%	20.39%	1086	1109	97.93%	0.7	-0.57
Sep-01	14	15	93.33%	24.94%	812	838	96.90%	0.72	-0.56
Oct-01	15	15	100.00%	0.00%	923	932	99.03%	-0.38	-1.23
Nov-01	13	13	100.00%	0.00%	727	754	96.42%	-0.69	-1.42
Dec-01	15	16	93.75%	24.21%	685	700	97.86%	0.93	-0.44
Jan-02	9	9	100.00%	0.00%	748	770	97.14%	-0.51	-1.31
Feb-02	18	19	94.74%	22.33%	726	741	97.98%	0.85	-0.48
Mar-02	10	10	100.00%	0.00%	757	771	98.18%	-0.43	-1.26
Apr-02	15	15	100.00%	0.00%	658	669	98.36%	-0.5	-1.3
May-02	11	11	100.00%	0.00%	690	699	98.71%	-0.38	-1.23



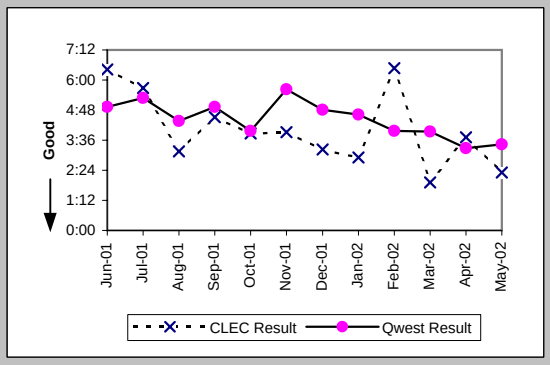
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	65	65	100.00%	0.00%	2105	2121	99.25%	-0.69	-1.42
Jul-01	53	54	98.15%	13.48%	1858	1883	98.67%	0.38	-0.77
Aug-01	52	52	100.00%	0.00%	2050	2061	99.47%	-0.52	-1.32
Sep-01	46	47	97.87%	14.43%	1573	1588	99.06%	0.75	-0.55
Oct-01	48	48	100.00%	0.00%	1888	1896	99.58%	-0.45	-1.27
Nov-01	52	53	98.11%	13.61%	1682	1701	98.88%	0.53	-0.68
Dec-01	36	36	100.00%	0.00%	1448	1462	99.04%	-0.58	-1.35
Jan-02	38	38	100.00%	0.00%	1722	1736	99.19%	-0.55	-1.33
Feb-02	34	35	97.14%	16.66%	1654	1666	99.28%	1.12	-0.32
Mar-02	36	36	100.00%	0.00%	1716	1727	99.36%	-0.48	-1.29
Apr-02	41	41	100.00%	0.00%	1546	1550	99.74%	-0.32	-1.2
May-02	39	39	100.00%	0.00%	1573	1579	99.62%	-0.38	-1.23



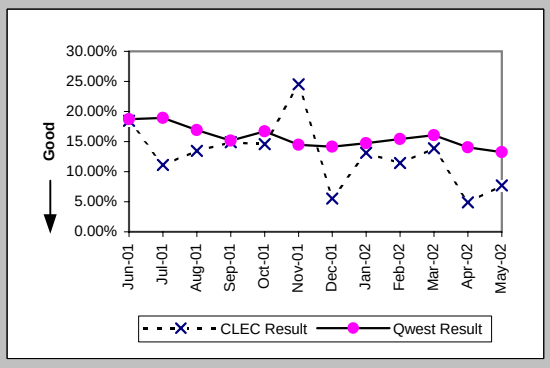
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	417:15	65	6:25	9:05	10464:18	2121	4:56	1.88	0.14
Jul-01	307:18	54	5:41	11:00	9953:18	1883	5:17	1.3	-0.21
Aug-01	164:00	52	3:09	4:42	8984:58	2061	4:22	-0.96	-1.58
Sep-01	211:59	47	4:31	9:06	7824:56	1588	4:56	-0.24	-1.14
Oct-01	185:48	48	3:52	5:56	7516:26	1896	3:58	-0.08	-1.05
Nov-01	207:21	53	3:55	8:38	9571:11	1701	5:38	-1.18	-1.72
Dec-01	116:38	36	3:14	4:57	7039:43	1462	4:49	-0.82	-1.5
Jan-02	110:32	38	2:55	4:48	8006:31	1736	4:37	-0.92	-1.56
Feb-02	226:08	35	6:28	13:29	6619:03	1666	3:58	1.48	-0.1
Mar-02	68:44	36	1:55	3:49	6812:52	1727	3:57	-1.3	-1.79
Apr-02	152:29	41	3:43	8:14	5097:09	1550	3:17	0.48	-0.71
May-02	90:36	39	2:19	4:24	5427:08	1579	3:26	-0.83	-1.5



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

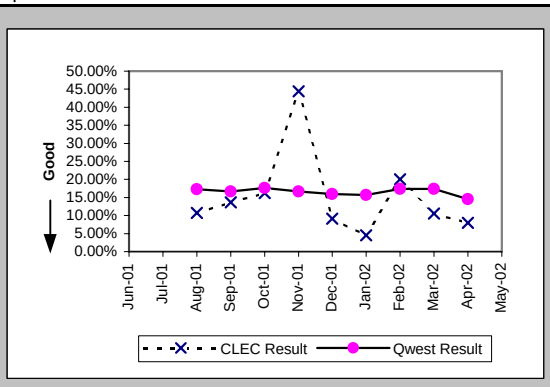
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	12	65	18.46%	38.80%	397	2121	18.72%	-0.05	-1.03
Jul-01	6	54	11.11%	31.43%	357	1883	18.96%	-1.45	-1.88
Aug-01	7	52	13.46%	34.13%	349	2061	16.93%	-0.66	-1.4
Sep-01	7	47	14.89%	35.60%	241	1588	15.18%	-0.05	-1.03
Oct-01	7	48	14.58%	35.29%	317	1896	16.72%	-0.39	-1.24
Nov-01	13	53	24.53%	43.03%	246	1701	14.46%	1.92	0.17
Dec-01	2	36	5.56%	22.91%	207	1462	14.16%	-1.46	-1.89
Jan-02	5	38	13.16%	33.80%	256	1736	14.75%	-0.27	-1.17
Feb-02	4	35	11.43%	31.82%	257	1666	15.43%	-0.65	-1.39
Mar-02	5	36	13.89%	34.58%	277	1727	16.04%	-0.35	-1.21
Apr-02	2	41	4.88%	21.54%	218	1550	14.06%	-1.67	-2.02
May-02	3	39	7.69%	26.65%	209	1579	13.24%	-1.01	-1.61



Checklist #14 - Resale - Centrex 21 Repair

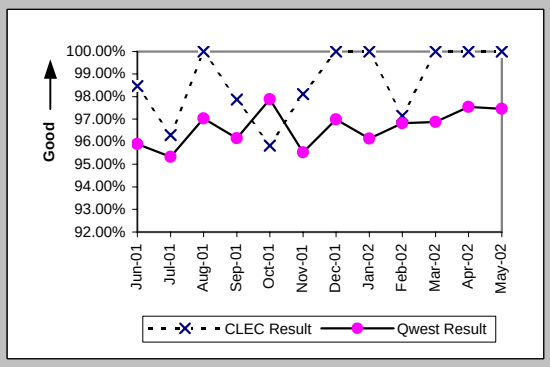
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3	28	10.71%	30.93%	218	1259	17.32%	-0.91	-1.56
Sep-01	3	22	13.64%	34.32%	148	888	16.67%	-0.38	-1.23
Oct-01	6	37	16.22%	36.86%	182	1032	17.64%	-0.22	-1.14
Nov-01	12	27	44.44%	49.69%	148	886	16.70%	3.31	1.01
Dec-01	2	22	9.09%	28.75%	117	734	15.94%	-0.86	-1.53
Jan-02	1	22	4.55%	20.83%	151	961	15.71%	-1.42	-1.87
Feb-02	3	15	20.00%	40.00%	152	873	17.41%	0.3	-0.82
Mar-02	2	19	10.53%	30.69%	162	932	17.38%	-0.78	-1.47
Apr-02	2	25	8.00%	27.13%	116	798	14.54%	-0.91	-1.56
May-02									



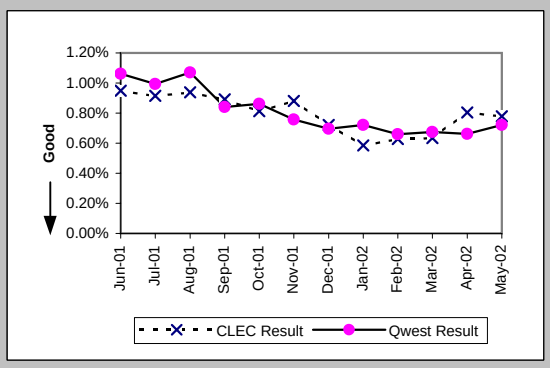
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	64	65	98.46%	12.31%	2034	2121	95.90%	-1.03	-1.62
Jul-01	52	54	96.30%	18.89%	1795	1883	95.33%	-0.33	-1.2
Aug-01	52	52	100.00%	0.00%	2000	2061	97.04%	-1.24	-1.76
Sep-01	46	47	97.87%	14.43%	1527	1588	96.16%	-0.6	-1.37
Oct-01	46	48	95.83%	19.98%	1856	1896	97.89%	0.92	-0.44
Nov-01	52	53	98.11%	13.61%	1625	1701	95.53%	-0.9	-1.54
Dec-01	36	36	100.00%	0.00%	1418	1462	96.99%	-1.04	-1.63
Jan-02	38	38	100.00%	0.00%	1669	1736	96.14%	-1.22	-1.74
Feb-02	34	35	97.14%	16.66%	1613	1666	96.82%	-0.11	-1.07
Mar-02	36	36	100.00%	0.00%	1673	1727	96.87%	-1.07	-1.65
Apr-02	41	41	100.00%	0.00%	1512	1550	97.55%	-1	-1.61
May-02	39	39	100.00%	0.00%	1539	1579	97.47%	-0.99	-1.6



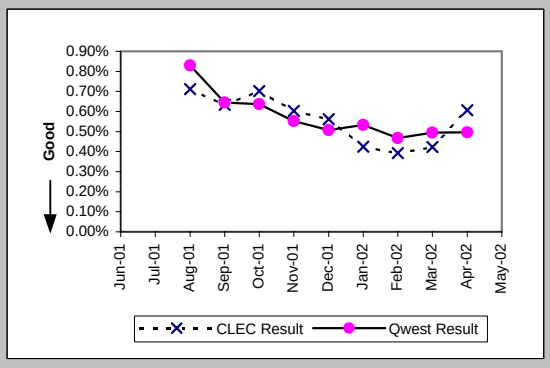
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	166	17503	0.95%	9.69%	6664	627821	1.06%	-1.44	-1.88
Jul-01	160	17489	0.91%	9.52%	6316	635643	0.99%	-1.04	-1.63
Aug-01	150	16003	0.94%	9.64%	6840	638818	1.07%	-1.62	-1.98
Sep-01	135	15151	0.89%	9.40%	5406	643127	0.84%	0.67	-0.59
Oct-01	118	14522	0.81%	8.98%	5558	645438	0.86%	-0.63	-1.38
Nov-01	121	13750	0.88%	9.34%	4879	644876	0.76%	1.65	0
Dec-01	91	12634	0.72%	8.46%	4479	644349	0.70%	0.34	-0.8
Jan-02	73	12497	0.58%	7.62%	4649	644124	0.72%	-1.8	-2.09
Feb-02	67	10687	0.63%	7.89%	4241	642615	0.66%	-0.42	-1.25
Mar-02	66	10410	0.63%	7.94%	4337	643795	0.67%	-0.49	-1.3
Apr-02	77	9570	0.80%	8.93%	4244	641766	0.66%	1.72	0.04
May-02	74	9492	0.78%	8.80%	4621	641029	0.72%	0.67	-0.59



Trouble Rate (Percent) (MR-8*) (Parity)

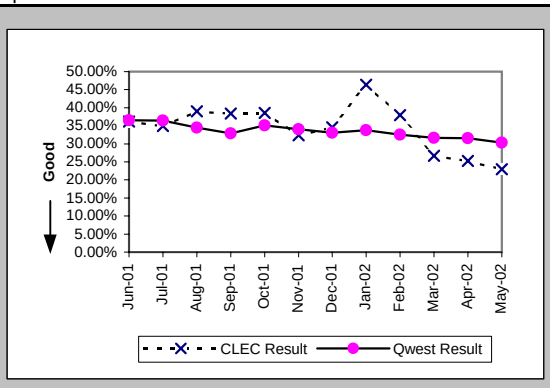
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	114	16003	0.71%	8.41%	5298	638818	0.83%	-1.61	-1.98
Sep-01	96	15151	0.63%	7.93%	4144	643127	0.64%	-0.16	-1.1
Oct-01	102	14522	0.70%	8.35%	4112	645438	0.64%	0.98	-0.41
Nov-01	83	13750	0.60%	7.75%	3559	644876	0.55%	0.81	-0.51
Dec-01	71	12634	0.56%	7.48%	3269	644349	0.51%	0.86	-0.48
Jan-02	53	12497	0.42%	6.50%	3432	644124	0.53%	-1.65	-2.01
Feb-02	42	10687	0.39%	6.26%	3009	642615	0.47%	-1.13	-1.69
Mar-02	44	10410	0.42%	6.49%	3184	643795	0.49%	-1.04	-1.63
Apr-02	58	9570	0.61%	7.76%	3189	641766	0.50%	1.51	-0.08
May-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

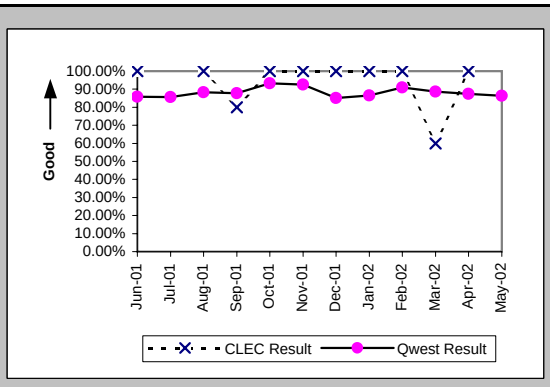
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	94	260	36.15%	48.04%	3828	10492	36.48%	-0.11	-1.07
Jul-01	86	246	34.96%	47.68%	3627	9943	36.48%	-0.49	-1.3
Aug-01	96	246	39.02%	48.78%	3599	10439	34.48%	1.47	-0.1
Sep-01	84	219	38.36%	48.63%	2649	8055	32.89%	1.68	0.02
Oct-01	74	192	38.54%	48.67%	3001	8559	35.06%	1	-0.39
Nov-01	58	179	32.40%	46.80%	2514	7393	34.01%	-0.45	-1.27
Dec-01	48	139	34.53%	47.55%	2211	6690	33.05%	0.37	-0.77
Jan-02	63	136	46.32%	49.86%	2368	7017	33.75%	3	0.83
Feb-02	41	108	37.96%	48.53%	2042	6283	32.50%	1.19	-0.27
Mar-02	24	90	26.67%	44.22%	2007	6344	31.64%	-1.01	-1.61
Apr-02	26	103	25.24%	43.44%	1960	6204	31.59%	-1.37	-1.84
May-02	22	96	22.92%	42.03%	2012	6633	30.33%	-1.57	-1.95



Checklist #14 - Resale - PBX Installation

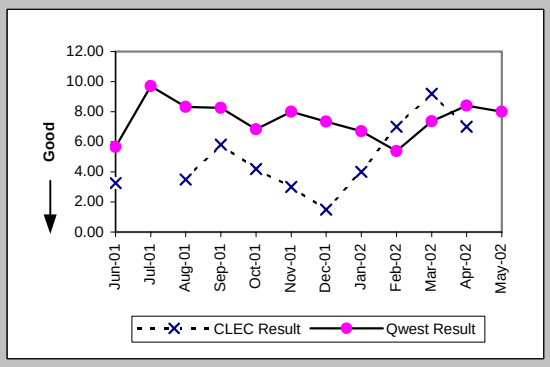
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4	4	100.00%	0.00%	170	198	85.86%	-0.8	-1.49
Jul-01					161	188	85.64%		
Aug-01	2	2	100.00%	0.00%	167	189	88.36%	-0.51	-1.31
Sep-01	4	5	80.00%	40.00%	144	164	87.80%	0.49	-0.7
Oct-01	5	5	100.00%	0.00%	181	194	93.30%	-0.59	-1.36
Nov-01	2	2	100.00%	0.00%	149	161	92.55%	-0.4	-1.24
Dec-01	2	2	100.00%	0.00%	125	147	85.03%	-0.59	-1.36
Jan-02	1	1	100.00%	0.00%	148	171	86.55%	-0.39	-1.24
Feb-02	1	1	100.00%	0.00%	131	144	90.97%	-0.31	-1.19
Mar-02	3	5	60.00%	48.99%	118	133	88.72%	1.57	-0.05
Apr-02	2	2	100.00%	0.00%	119	136	87.50%	-0.53	-1.32
May-02					127	147	86.39%		



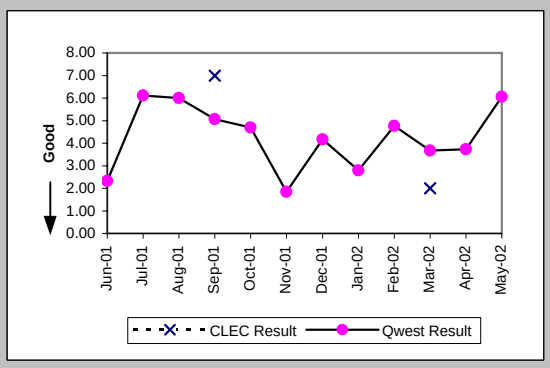
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	13	4	3.25	0.96	1123	198	5.67	-0.49	-1.3
Jul-01					1891	195	9.70		
Aug-01	7	2	3.50	2.12	1621	195	8.31	-0.47	-1.29
Sep-01	29	5	5.80	3.27	1395	169	8.25	-0.42	-1.25
Oct-01	21	5	4.20	1.92	1348	197	6.84	-0.57	-1.35
Nov-01	6	2	3.00	1.41	1321	165	8.01	-0.56	-1.34
Dec-01	3	2	1.50	2.12	1100	150	7.33	-0.78	-1.47
Jan-02	8	2	4.00	2.83	1193	178	6.70	-0.3	-1.18
Feb-02	7	1	7.00		801	149	5.38	1.11	-0.33
Mar-02	46	5	9.20	10.71	994	135	7.36	0.66	-0.6
Apr-02	14	2	7.00	5.66	1194	142	8.41	-0.18	-1.11
May-02					1232	154	8.00		



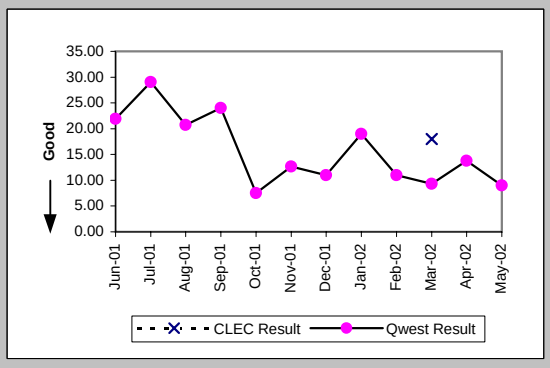
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					44	19	2.32		
Jul-01					98	16	6.12		
Aug-01					72	12	6.00		
Sep-01	7	1	7.00		76	15	5.07	0.53	-0.68
Oct-01					47	10	4.70		
Nov-01					24	13	1.85		
Dec-01					75	18	4.17		
Jan-02					56	20	2.80		
Feb-02					62	13	4.77		
Mar-02	2	1	2.00		22	6	3.67	-0.75	-1.45
Apr-02					56	15	3.73		
May-02					109	18	6.06		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

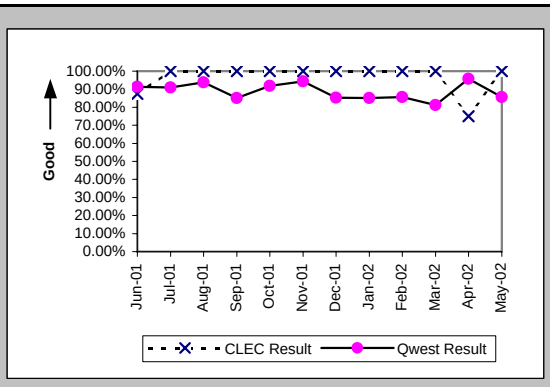
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					197	9	21.89		
Jul-01					407	14	29.07		
Aug-01					249	12	20.75		
Sep-01					144	6	24.00		
Oct-01					30	4	7.50		
Nov-01					38	3	12.67		
Dec-01					44	4	11.00		
Jan-02					95	5	19.00		
Feb-02					22	2	11.00		
Mar-02	18	1	18.00		84	9	9.33	0.96	-0.42
Apr-02					69	5	13.80		
May-02					45	5	9.00		



Checklist #14 - Resale - PBX Installation

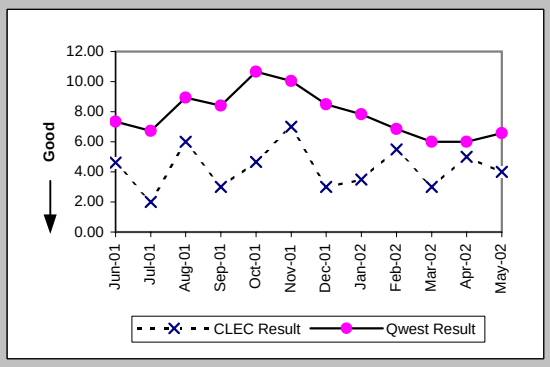
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7	8	87.50%	33.07%	42	46	91.30%	0.31	-0.81
Jul-01	5	5	100.00%	0.00%	40	44	90.91%	-0.67	-1.41
Aug-01	1	1	100.00%	0.00%	45	48	93.75%	-0.26	-1.16
Sep-01	5	5	100.00%	0.00%	23	27	85.19%	-0.86	-1.52
Oct-01	3	3	100.00%	0.00%	34	37	91.89%	-0.49	-1.3
Nov-01	1	1	100.00%	0.00%	33	35	94.29%	-0.24	-1.15
Dec-01	3	3	100.00%	0.00%	35	41	85.37%	-0.69	-1.42
Jan-02	2	2	100.00%	0.00%	23	27	85.19%	-0.57	-1.35
Feb-02	2	2	100.00%	0.00%	24	28	85.71%	-0.56	-1.34
Mar-02	1	1	100.00%	0.00%	26	32	81.25%	-0.47	-1.29
Apr-02	3	4	75.00%	43.30%	23	24	95.83%	1.09	-0.34
May-02	1	1	100.00%	0.00%	36	42	85.71%	-0.4	-1.25



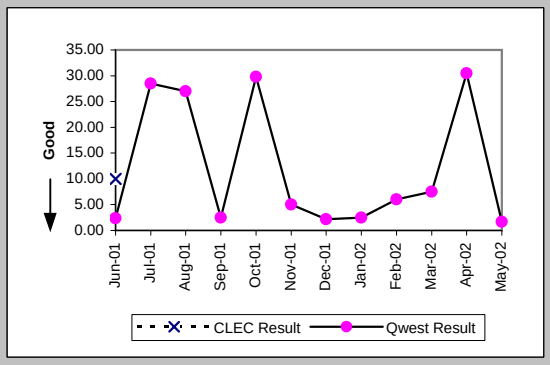
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	37	8	4.62	3.16	337	46	7.33	-0.45	-1.27
Jul-01	10	5	2.00	1.87	309	46	6.72	-0.76	-1.46
Aug-01	6	1	6.00		447	50	8.94	-0.2	-1.12
Sep-01	15	5	3.00	0.71	269	32	8.41	-0.91	-1.55
Oct-01	14	3	4.67	2.52	459	43	10.67	-0.48	-1.29
Nov-01	7	1	7.00		402	40	10.05	-0.2	-1.12
Dec-01	9	3	3.00	1.00	357	42	8.50	-0.79	-1.48
Jan-02	7	2	3.50	0.71	227	29	7.83	-0.57	-1.35
Feb-02	11	2	5.50	2.12	192	28	6.86	-0.21	-1.13
Mar-02	6	2	3.00	0.00	192	32	6.00	-0.65	-1.4
Apr-02	20	4	5.00	4.97	156	26	6.00	-0.16	-1.1
May-02	4	1	4.00		283	43	6.58	-0.26	-1.16



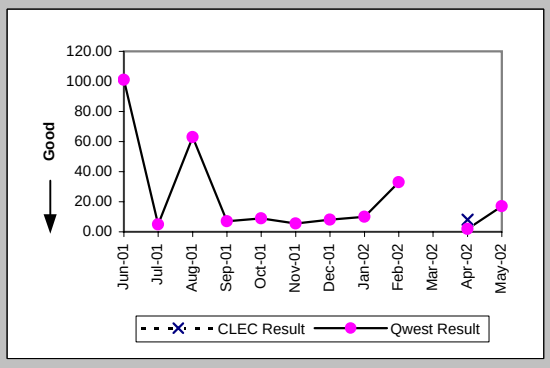
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	1	10.00		7	3	2.33	3.72	1.26
Jul-01					114	4	28.50		
Aug-01					81	3	27.00		
Sep-01					5	2	2.50		
Oct-01					149	5	29.80		
Nov-01					25	5	5.00		
Dec-01					11	5	2.20		
Jan-02					5	2	2.50		
Feb-02					18	3	6.00		
Mar-02					45	6	7.50		
Apr-02					61	2	30.50		
May-02					5	3	1.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

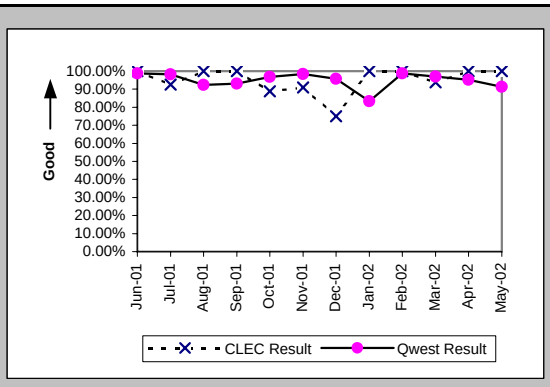
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					101	1	101.00		
Jul-01					5	1	5.00		
Aug-01					63	1	63.00		
Sep-01					21	3	7.00		
Oct-01					18	2	9.00		
Nov-01					11	2	5.50		
Dec-01					8	1	8.00		
Jan-02					20	2	10.00		
Feb-02					33	1	33.00		
Mar-02									
Apr-02	8	1	8.00		2	1	2.00		
May-02					51	3	17.00		



Checklist #14 - Resale - PBX Installation

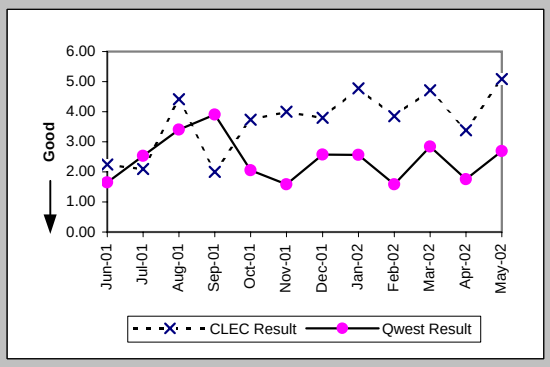
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	30	30	100.00%	0.00%	1265	1282	98.67%	-0.63	-1.38
Jul-01	25	27	92.59%	26.19%	497	506	98.22%	1.61	-0.02
Aug-01	17	17	100.00%	0.00%	61	66	92.42%	-1.05	-1.64
Sep-01	7	7	100.00%	0.00%	68	73	93.15%	-0.69	-1.42
Oct-01	16	18	88.89%	31.43%	62	64	96.88%	1.2	-0.27
Nov-01	10	11	90.91%	28.75%	61	62	98.39%	1.05	-0.36
Dec-01	24	32	75.00%	43.30%	68	71	95.77%	2.85	0.73
Jan-02	10	10	100.00%	0.00%	45	54	83.33%	-1.3	-1.79
Feb-02	26	26	100.00%	0.00%	76	77	98.70%	-0.51	-1.31
Mar-02	15	16	93.75%	24.21%	63	65	96.92%	0.51	-0.69
Apr-02	13	13	100.00%	0.00%	60	63	95.24%	-0.73	-1.45
May-02	15	15	100.00%	0.00%	73	80	91.25%	-1.1	-1.67



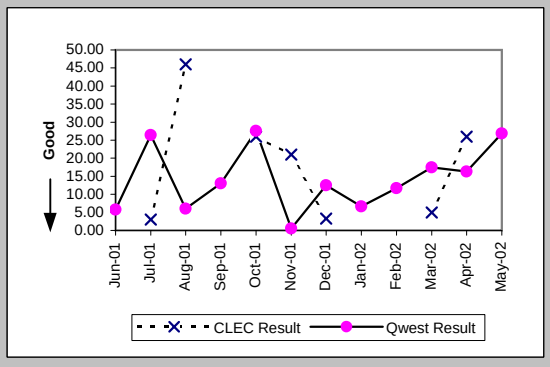
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	54	24	2.25	1.78	1993	1210	1.65	1.79	0.09
Jul-01	44	21	2.10	2.12	1161	458	2.53	-0.28	-1.17
Aug-01	53	12	4.42	4.74	143	42	3.40	0.6	-0.63
Sep-01	8	4	2.00	1.83	195	50	3.90	-0.4	-1.24
Oct-01	41	11	3.73	2.53	113	55	2.05	0.97	-0.41
Nov-01	32	8	4.00	2.67	73	46	1.59	1.04	-0.37
Dec-01	114	30	3.80	2.59	139	54	2.57	0.51	-0.69
Jan-02	43	9	4.78	2.86	87	34	2.56	0.74	-0.55
Feb-02	77	20	3.85	3.20	104	66	1.58	3.72	1.26
Mar-02	66	14	4.71	3.87	162	57	2.84	0.61	-0.63
Apr-02	27	8	3.38	2.83	90	51	1.76	2.41	0.46
May-02	61	12	5.08	2.15	156	58	2.69	1.4	-0.15



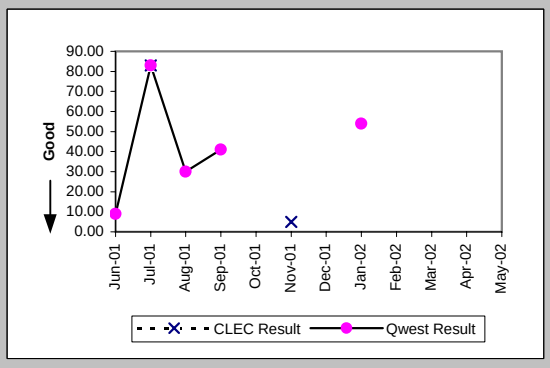
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					87	15	5.80		
Jul-01	3	1	3.00		423	16	26.44	-0.56	-1.34
Aug-01	46	1	46.00		24	4	6.00	3.72	1.26
Sep-01					78	6	13.00		
Oct-01	78	3	26.00	19.08	193	7	27.57	-0.05	-1.03
Nov-01	21	1	21.00		3	6	0.50	3.72	1.26
Dec-01	26	8	3.25	0.71	75	6	12.50	-1.21	-1.74
Jan-02					60	9	6.67		
Feb-02					35	3	11.67		
Mar-02	5	1	5.00		105	6	17.50	-0.53	-1.32
Apr-02	52	2	26.00	0.00	114	7	16.29	1.14	-0.31
May-02					295	11	26.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

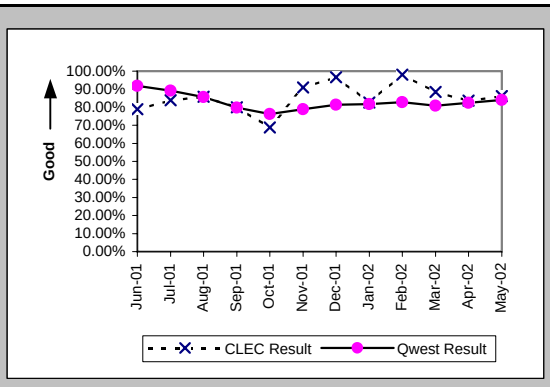
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					18	2	9.00		
Jul-01	83	1	83.00		83	1	83.00		
Aug-01					60	2	30.00		
Sep-01					82	2	41.00		
Oct-01									
Nov-01	5	1	5.00						
Dec-01									
Jan-02					54	1	54.00		
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - PBX Installation

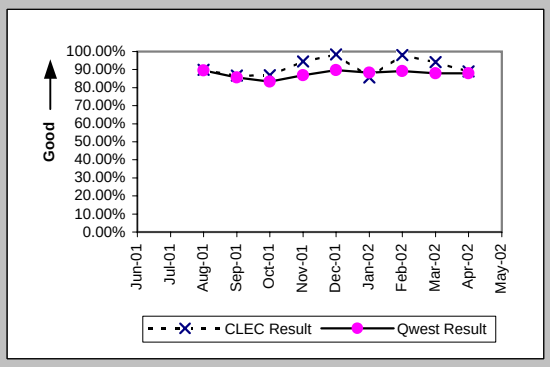
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	105	133	78.95%	40.77%	2033	2213	91.87%	4.45	1.7
Jul-01	93	111	83.78%	36.86%	1637	1836	89.16%	1.68	0.02
Aug-01	85	99	85.86%	34.84%	1010	1179	85.67%	-0.05	-1.03
Sep-01	60	75	80.00%	40.00%	656	823	79.71%	-0.06	-1.04
Oct-01	42	61	68.85%	46.31%	624	818	76.28%	1.29	-0.22
Nov-01	50	55	90.91%	28.75%	676	856	78.97%	-2.11	-2.28
Dec-01	58	60	96.67%	17.95%	597	734	81.34%	-2.93	-2.78
Jan-02	52	63	82.54%	37.96%	583	714	81.65%	-0.17	-1.11
Feb-02	51	52	98.08%	13.73%	583	704	82.81%	-2.82	-2.71
Mar-02	46	52	88.46%	31.95%	546	675	80.89%	-1.34	-1.81
Apr-02	46	55	83.64%	36.99%	564	684	82.46%	-0.22	-1.13
May-02	56	65	86.15%	34.54%	588	699	84.12%	-0.43	-1.26



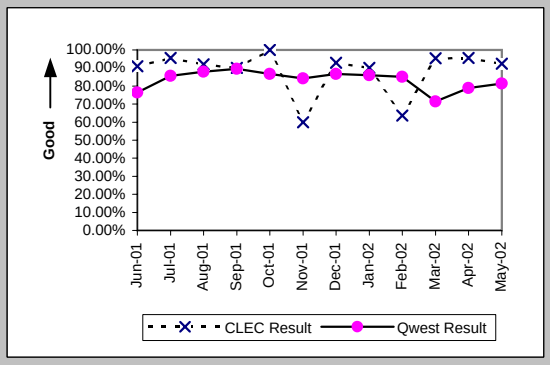
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	89	99	89.90%	30.13%	1056	1179	89.57%	-0.1	-1.06
Sep-01	65	75	86.67%	33.99%	705	823	85.66%	-0.24	-1.14
Oct-01	53	61	86.89%	33.76%	682	818	83.37%	-0.71	-1.43
Nov-01	52	55	94.55%	22.71%	744	856	86.92%	-1.63	-1.99
Dec-01	59	60	98.33%	12.80%	659	734	89.78%	-2.1	-2.28
Jan-02	54	63	85.71%	34.99%	630	714	88.24%	0.61	-0.63
Feb-02	51	52	98.08%	13.73%	628	704	89.20%	-1.99	-2.21
Mar-02	49	52	94.23%	23.32%	594	675	88.00%	-1.33	-1.81
Apr-02	49	55	89.09%	31.18%	602	684	88.01%	-0.24	-1.14
May-02									



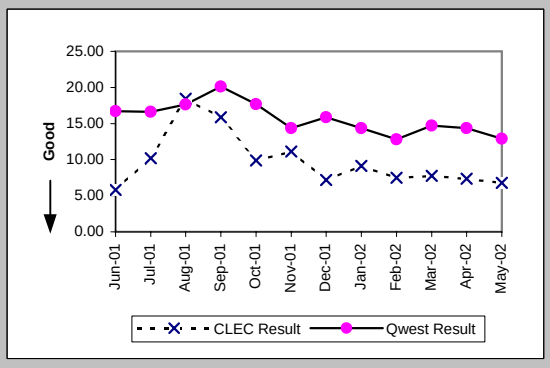
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	20	22	90.91%	28.75%	153	200	76.50%	-1.51	-1.92
Jul-01	22	23	95.65%	20.39%	144	168	85.71%	-1.28	-1.78
Aug-01	23	25	92.00%	27.13%	123	140	87.86%	-0.58	-1.36
Sep-01	9	10	90.00%	30.00%	85	95	89.47%	-0.05	-1.03
Oct-01	11	11	100.00%	0.00%	118	136	86.76%	-1.25	-1.76
Nov-01	3	5	60.00%	48.99%	102	121	84.30%	1.24	-0.25
Dec-01	13	14	92.86%	25.75%	72	83	86.75%	-0.62	-1.38
Jan-02	18	20	90.00%	30.00%	110	128	85.94%	-0.49	-1.3
Feb-02	7	11	63.64%	48.10%	108	127	85.04%	1.65	0
Mar-02	21	22	95.45%	20.83%	105	147	71.43%	-2.33	-2.41
Apr-02	22	23	95.65%	20.39%	105	133	78.95%	-1.81	-2.1
May-02	24	26	92.31%	26.65%	123	151	81.46%	-1.31	-1.8



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

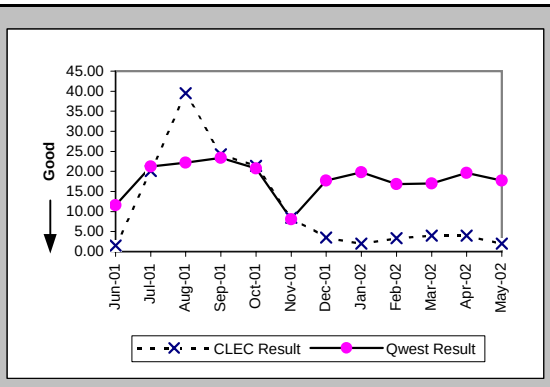
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	99	17	5.82	5.21	3228	193	16.73	-1.84	-2.12
Jul-01	316	31	10.19	10.33	6742	406	16.61	-1.76	-2.07
Aug-01	572	31	18.45	27.69	5648	320	17.65	0.92	-0.44
Sep-01	270	17	15.88	14.51	4283	213	20.11	-0.78	-1.47
Oct-01	178	18	9.89	10.85	5379	304	17.69	-1.63	-1.99
Nov-01	78	7	11.14	9.92	3705	258	14.36	-0.49	-1.3
Dec-01	122	17	7.18	3.26	3239	204	15.88	-2.32	-2.41
Jan-02	183	20	9.15	5.98	3240	226	14.34	-1.52	-1.92
Feb-02	90	12	7.50	4.58	2647	207	12.79	-1.14	-1.69
Mar-02	186	24	7.75	3.52	3470	236	14.70	-2.04	-2.24
Apr-02	147	20	7.35	1.57	3312	231	14.34	-1.88	-2.14
May-02	95	14	6.79	4.25	2996	232	12.91	-1.83	-2.12



Checklist #14 - Resale - PBX Installation

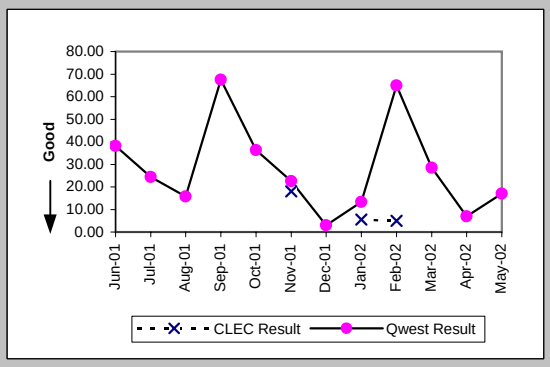
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	2	1.50	0.71	150	13	11.54	-0.89	-1.54
Jul-01	141	7	20.14	9.55	3082	145	21.26	-0.14	-1.09
Aug-01	316	8	39.50	33.35	2660	120	22.17	1.57	-0.04
Sep-01	194	8	24.25	11.34	2245	96	23.39	1.09	-0.33
Oct-01	171	8	21.38	20.53	2382	115	20.71	1.08	-0.34
Nov-01	59	7	8.43	13.73	1457	180	8.09	1.01	-0.39
Dec-01	7	2	3.50	3.54	1361	77	17.68	-1.21	-1.73
Jan-02	4	2	2.00	1.41	1229	62	19.82	-0.71	-1.43
Feb-02	10	3	3.33	3.21	706	42	16.81	-0.97	-1.59
Mar-02	8	2	4.00	1.41	1141	67	17.03	-0.92	-1.56
Apr-02	8	2	4.00	4.24	1215	62	19.60	-1.39	-1.85
May-02	4	2	2.00	0.00	923	52	17.75	-1.23	-1.74



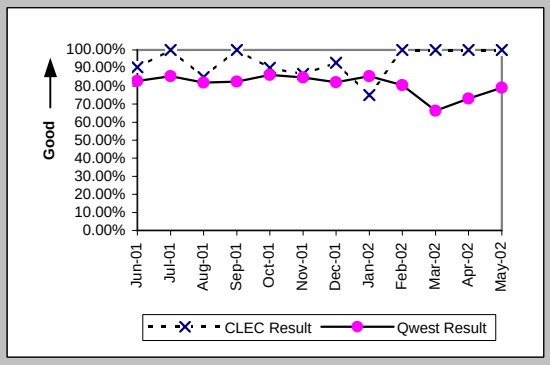
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1297	34	38.15		
Jul-01					268	11	24.36		
Aug-01					142	9	15.78		
Sep-01					135	2	67.50		
Oct-01					291	8	36.38		
Nov-01	18	1	18.00		158	7	22.57	-0.11	-1.07
Dec-01					3	1	3.00		
Jan-02	11	2	5.50	3.54	40	3	13.33	-0.72	-1.44
Feb-02	5	1	5.00		65	1	65.00		
Mar-02					114	4	28.50		
Apr-02					7	1	7.00		
May-02					68	4	17.00		



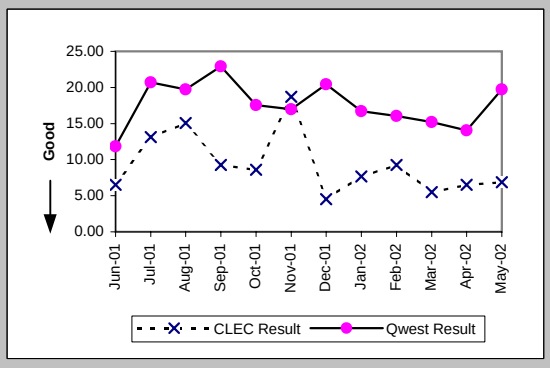
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	19	21	90.48%	29.35%	87	105	82.86%	-0.85	-1.51
Jul-01	12	12	100.00%	0.00%	53	62	85.48%	-1.31	-1.79
Aug-01	17	20	85.00%	35.71%	68	83	81.93%	-0.32	-1.19
Sep-01	7	7	100.00%	0.00%	66	80	82.50%	-1.17	-1.71
Oct-01	9	10	90.00%	30.00%	106	123	86.18%	-0.34	-1.2
Nov-01	13	15	86.67%	33.99%	100	118	84.75%	-0.19	-1.12
Dec-01	13	14	92.86%	25.75%	55	67	82.09%	-0.96	-1.58
Jan-02	9	12	75.00%	43.30%	82	96	85.42%	0.89	-0.46
Feb-02	7	7	100.00%	0.00%	78	97	80.41%	-1.26	-1.77
Mar-02	3	3	100.00%	0.00%	77	116	66.38%	-1.22	-1.74
Apr-02	9	9	100.00%	0.00%	68	93	73.12%	-1.74	-2.06
May-02	29	29	100.00%	0.00%	79	100	79.00%	-2.44	-2.49



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

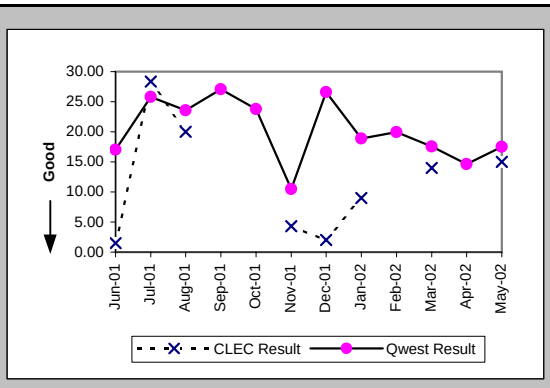
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	117	18	6.50	5.38	1137	96	11.84	-1.4	-1.85
Jul-01	262	20	13.10	13.91	4141	200	20.70	-1.51	-1.92
Aug-01	301	20	15.05	11.54	4244	215	19.74	-0.99	-1.6
Sep-01	148	16	9.25	4.27	3828	167	22.92	-2.03	-2.23
Oct-01	103	12	8.58	6.24	4037	230	17.55	-1.4	-1.85
Nov-01	337	18	18.72	32.59	3633	214	16.98	0.79	-0.52
Dec-01	68	15	4.53	2.47	3618	177	20.44	-1.69	-2.03
Jan-02	100	13	7.69	4.33	3815	228	16.73	-1.86	-2.13
Feb-02	74	8	9.25	6.56	2807	175	16.04	-0.87	-1.53
Mar-02	22	4	5.50	1.29	2873	189	15.20	-1.08	-1.66
Apr-02	39	6	6.50	1.64	2476	176	14.07	-1.46	-1.89
May-02	137	20	6.85	6.81	3649	185	19.72	-2.89	-2.76



Checklist #14 - Resale - PBX Installation

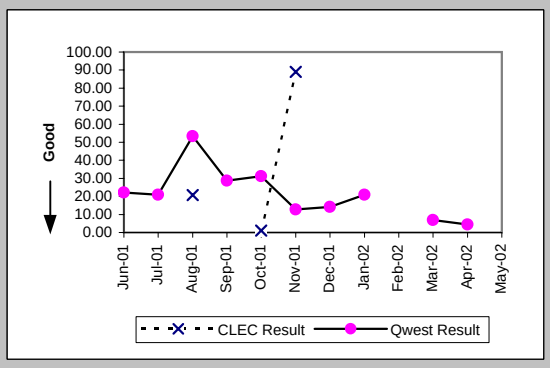
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	2	1.50	0.71	153	9	17.00	-0.68	-1.42
Jul-01	170	6	28.33	19.80	2349	91	25.81	1.2	-0.27
Aug-01	60	3	20.00	13.53	2261	96	23.55	-0.3	-1.18
Sep-01					1841	68	27.07		
Oct-01					1737	73	23.79		
Nov-01	30	7	4.29	8.83	1278	122	10.48	-0.89	-1.54
Dec-01	2	1	2.00		1463	55	26.60	-0.46	-1.28
Jan-02	36	4	9.00	9.80	1436	76	18.89	-0.99	-1.6
Feb-02					1117	56	19.95		
Mar-02	14	1	14.00		1264	72	17.56	-0.16	-1.1
Apr-02					791	54	14.65		
May-02	30	2	15.00	15.56	1277	73	17.49	-0.18	-1.11



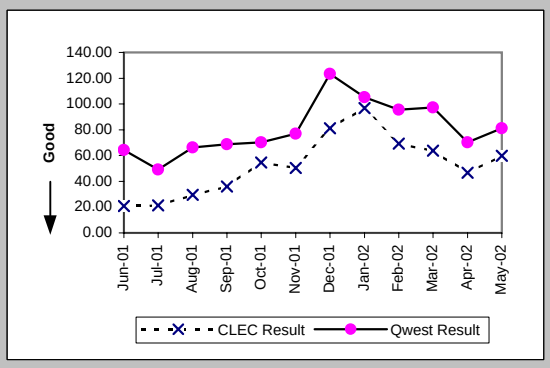
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					200	9	22.22		
Jul-01					21	1	21.00		
Aug-01	62	3	20.67	15.82	427	8	53.38	-1.17	-1.71
Sep-01					258	9	28.67		
Oct-01	1	1	1.00		281	9	31.22	-0.94	-1.57
Nov-01	89	1	89.00		102	8	12.75	3.72	1.26
Dec-01					71	5	14.20		
Jan-02					105	5	21.00		
Feb-02									
Mar-02					7	1	7.00		
Apr-02					9	2	4.50		
May-02									



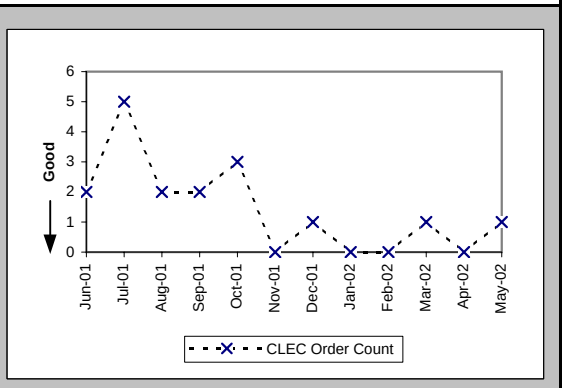
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	188	9	20.89	25.33	16418	255	64.38	-1.4	-1.85
Jul-01	257	12	21.42	20.19	11179	228	49.03	-1.18	-1.72
Aug-01	354	12	29.50	28.74	11600	175	66.29	-1.33	-1.81
Sep-01	431	12	35.92	31.86	11606	169	68.67	-1.11	-1.68
Oct-01	491	9	54.56	41.29	11305	161	70.22	-0.47	-1.28
Nov-01	303	6	50.50	41.45	14244	185	76.99	-0.6	-1.37
Dec-01	569	7	81.29	66.65	12592	102	123.45	-0.79	-1.48
Jan-02	677	7	96.71	74.54	13790	131	105.27	-0.17	-1.1
Feb-02	208	3	69.33	66.53	12799	134	95.51	-0.35	-1.21
Mar-02	255	4	63.75	74.17	13714	141	97.26	-0.5	-1.3
Apr-02	327	7	46.71	70.55	15099	215	70.23	-0.55	-1.34
May-02	359	6	59.83	86.40	14763	182	81.12	-0.44	-1.27



Checklist #14 - Resale - PBX Installation

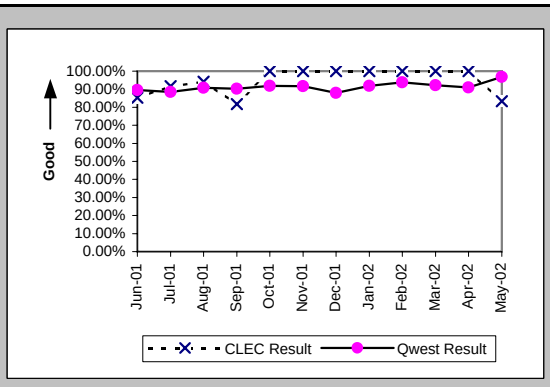
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	2
Jul-01	5
Aug-01	2
Sep-01	2
Oct-01	3
Nov-01	0
Dec-01	1
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	0
May-02	1



Checklist #14 - Resale - PBX Repair

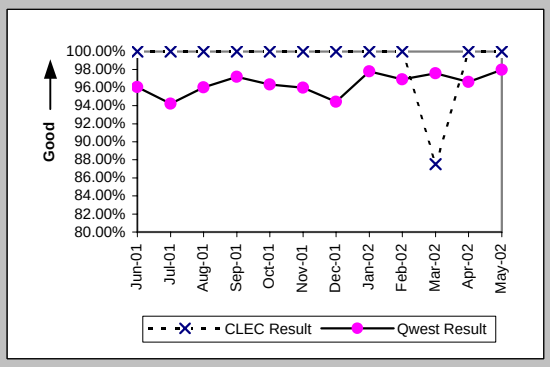
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	29	34	85.29%	35.42%	520	581	89.50%	0.78	-0.53
Jul-01	11	12	91.67%	27.64%	499	564	88.48%	-0.34	-1.21
Aug-01	16	17	94.12%	23.53%	529	583	90.74%	-0.47	-1.29
Sep-01	9	11	81.82%	38.57%	394	437	90.16%	0.86	-0.48
Oct-01	14	14	100.00%	0.00%	416	453	91.83%	-1.1	-1.67
Nov-01	7	7	100.00%	0.00%	327	357	91.60%	-0.79	-1.48
Dec-01	4	4	100.00%	0.00%	305	347	87.90%	-0.74	-1.45
Jan-02	9	9	100.00%	0.00%	395	430	91.86%	-0.88	-1.54
Feb-02	3	3	100.00%	0.00%	299	319	93.73%	-0.45	-1.27
Mar-02	7	7	100.00%	0.00%	306	332	92.17%	-0.76	-1.46
Apr-02	4	4	100.00%	0.00%	314	345	91.01%	-0.62	-1.38
May-02	5	6	83.33%	37.27%	331	342	96.78%	1.28	-0.22



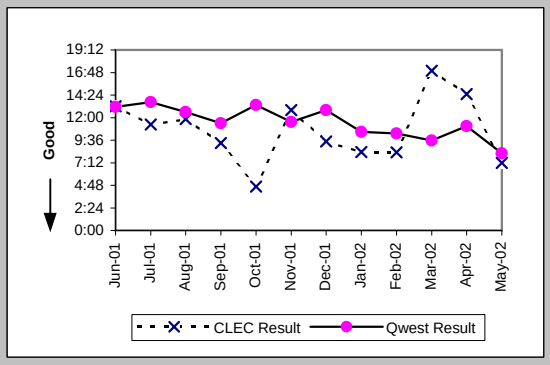
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	39	39	100.00%	0.00%	637	663	96.08%	-1.23	-1.75
Jul-01	13	13	100.00%	0.00%	603	640	94.22%	-0.88	-1.54
Aug-01	19	19	100.00%	0.00%	651	678	96.02%	-0.88	-1.53
Sep-01	17	17	100.00%	0.00%	484	498	97.19%	-0.69	-1.42
Oct-01	15	15	100.00%	0.00%	529	549	96.36%	-0.74	-1.45
Nov-01	10	10	100.00%	0.00%	407	424	95.99%	-0.64	-1.39
Dec-01	6	6	100.00%	0.00%	390	413	94.43%	-0.59	-1.36
Jan-02	9	9	100.00%	0.00%	489	500	97.80%	-0.45	-1.27
Feb-02	4	4	100.00%	0.00%	346	357	96.92%	-0.35	-1.22
Mar-02	7	8	87.50%	33.07%	366	375	97.60%	1.28	-0.22
Apr-02	6	6	100.00%	0.00%	401	415	96.63%	-0.45	-1.28
May-02	6	6	100.00%	0.00%	387	395	97.97%	-0.35	-1.21



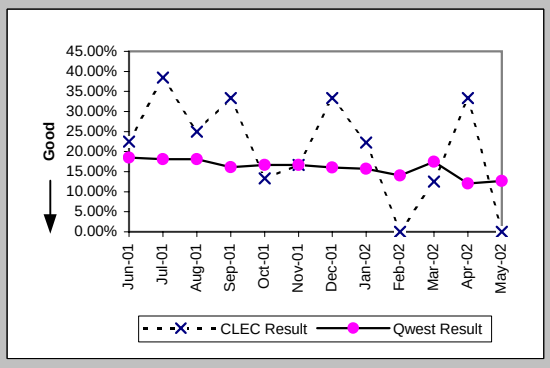
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	514:42	39	13:12	11:33	8718:14	663	13:09	1.52	-0.07
Jul-01	146:24	13	11:16	8:15	8732:00	640	13:39	-0.42	-1.25
Aug-01	224:46	19	11:50	10:32	8541:14	678	12:36	-0.18	-1.11
Sep-01	158:06	17	9:18	8:53	5677:44	498	11:24	-0.47	-1.29
Oct-01	70:02	15	4:40	6:48	7319:44	549	13:20	-0.74	-1.45
Nov-01	128:13	10	12:49	14:55	4887:49	424	11:32	1.94	0.18
Dec-01	56:47	6	9:28	9:14	5291:42	413	12:49	-0.45	-1.27
Jan-02	75:03	9	8:20	7:54	5243:14	500	10:29	-0.45	-1.27
Feb-02	33:13	4	8:18	9:12	3678:14	357	10:18	-0.27	-1.17
Mar-02	136:03	8	17:00	21:29	3580:25	375	9:33	1.33	-0.19
Apr-02	87:04	6	14:31	8:33	4600:40	415	11:05	0.64	-0.61
May-02	43:15	6	7:12	8:33	3241:59	395	8:12	-0.2	-1.12



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

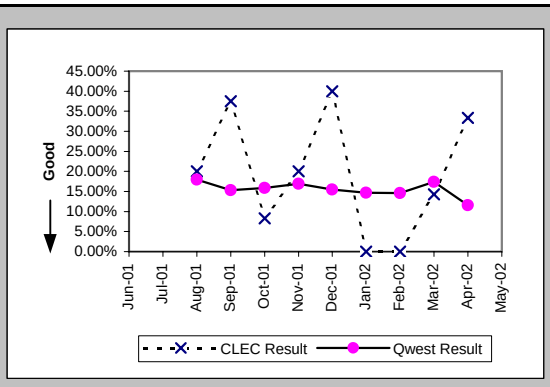
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	40	22.50%	41.76%	126	682	18.48%	0.65	-0.61
Jul-01	5	13	38.46%	48.65%	119	658	18.09%	1.71	0.04
Aug-01	5	20	25.00%	43.30%	127	700	18.14%	0.78	-0.53
Sep-01	6	18	33.33%	47.14%	82	508	16.14%	1.77	0.07
Oct-01	2	15	13.33%	33.99%	93	558	16.67%	-0.34	-1.21
Nov-01	2	12	16.67%	37.27%	73	437	16.70%	0	-1
Dec-01	2	6	33.33%	47.14%	68	423	16.08%	1.02	-0.38
Jan-02	2	9	22.22%	41.57%	81	515	15.73%	0.54	-0.67
Feb-02	0	4	0.00%	0.00%	51	363	14.05%	-0.8	-1.49
Mar-02	1	8	12.50%	33.07%	67	383	17.49%	-0.37	-1.22
Apr-02	2	6	33.33%	47.14%	51	424	12.03%	1.34	-0.19
May-02	0	6	0.00%	0.00%	51	402	12.69%	-0.93	-1.56



Checklist #14 - Resale - PBX Repair

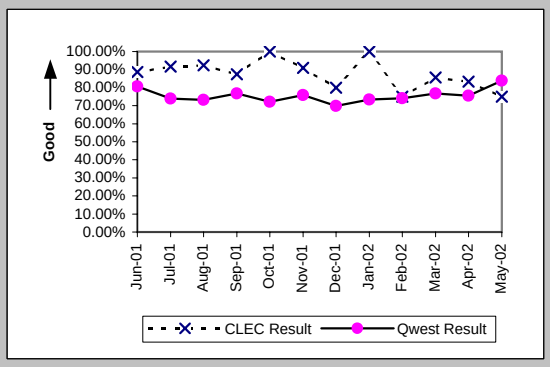
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01	6	16	37.50%	48.41%	61	399	15.29%	2.12	0.29
Oct-01	1	12	8.33%	27.64%	68	429	15.85%	-0.7	-1.43
Nov-01	2	10	20.00%	40.00%	58	343	16.91%	0.29	-0.82
Dec-01	2	5	40.00%	48.99%	49	317	15.46%	1.28	-0.22
Jan-02	0	6	0.00%	0.00%	61	416	14.66%	-1.01	-1.61
Feb-02	0	3	0.00%	0.00%	43	295	14.58%	-0.71	-1.43
Mar-02	1	7	14.29%	34.99%	53	305	17.38%	-0.21	-1.13
Apr-02	2	6	33.33%	47.14%	40	346	11.56%	1.38	-0.16
May-02									



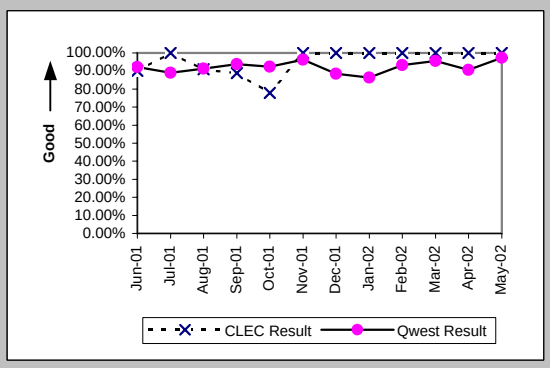
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	31	35	88.57%	31.82%	382	473	80.76%	-1.13	-1.69
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.65%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.6
Oct-01	6	6	100.00%	0.00%	267	370	72.16%	-1.51	-1.92
Nov-01	10	11	90.91%	28.75%	214	282	75.89%	-1.14	-1.69
Dec-01	4	5	80.00%	40.00%	209	299	69.90%	-0.49	-1.3
Jan-02	8	8	100.00%	0.00%	243	331	73.41%	-1.68	-2.02
Feb-02	3	4	75.00%	43.30%	177	239	74.06%	-0.04	-1.03
Mar-02	6	7	85.71%	34.99%	189	246	76.83%	-0.55	-1.33
Apr-02	5	6	83.33%	37.27%	206	273	75.46%	-0.44	-1.27
May-02	3	4	75.00%	43.30%	209	249	83.94%	0.46	-0.72



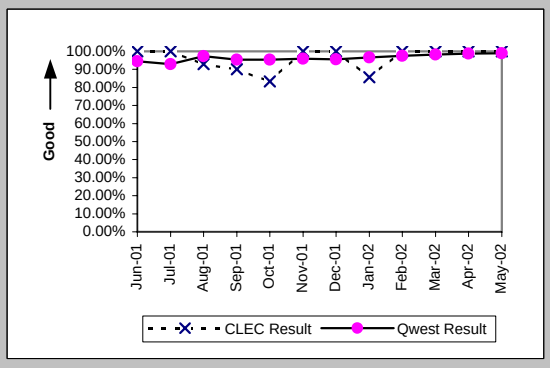
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	10	90.00%	30.00%	119	129	92.25%	0.27	-0.84
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.75%	105	115	91.30%	0.07	-0.96
Sep-01	8	9	88.89%	31.43%	105	112	93.75%	0.52	-0.68
Oct-01	7	9	77.78%	41.57%	122	132	92.42%	1.31	-0.2
Nov-01	5	5	100.00%	0.00%	79	82	96.34%	-0.42	-1.26
Dec-01	4	4	100.00%	0.00%	85	96	88.54%	-0.7	-1.43
Jan-02	3	3	100.00%	0.00%	82	95	86.32%	-0.68	-1.41
Feb-02	1	1	100.00%	0.00%	83	89	93.26%	-0.27	-1.16
Mar-02	3	3	100.00%	0.00%	85	89	95.51%	-0.37	-1.22
Apr-02	11	11	100.00%	0.00%	58	64	90.63%	-0.99	-1.6
May-02	11	11	100.00%	0.00%	71	73	97.26%	-0.52	-1.32



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

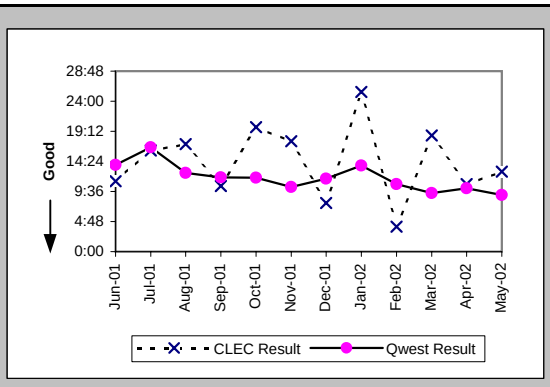
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	10	100.00%	0.00%	153	162	94.44%	-0.74	-1.45
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	9	10	90.00%	30.00%	123	129	95.35%	0.66	-0.6
Oct-01	10	12	83.33%	37.27%	142	149	95.30%	1.45	-0.12
Nov-01	6	6	100.00%	0.00%	96	100	96.00%	-0.49	-1.3
Dec-01	6	6	100.00%	0.00%	108	113	95.58%	-0.51	-1.31
Jan-02	6	7	85.71%	34.99%	114	118	96.61%	1.1	-0.33
Feb-02	2	2	100.00%	0.00%	114	117	97.44%	-0.23	-1.14
Mar-02	4	4	100.00%	0.00%	113	115	98.26%	-0.26	-1.16
Apr-02	14	14	100.00%	0.00%	83	84	98.81%	-0.38	-1.23
May-02	15	15	100.00%	0.00%	93	94	98.94%	-0.37	-1.23



Checklist #14 - Resale - PBX Repair

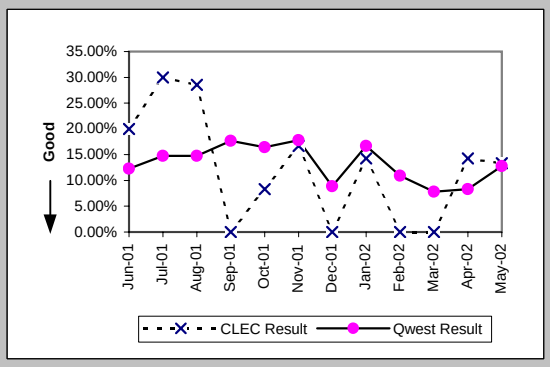
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	112:28	10	11:15	10:11	2242:45	162	13:51	-0.46	-1.28
Jul-01	161:29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240:17	14	17:10	17:50	1848:11	147	12:34	1.34	-0.18
Sep-01	104:49	10	10:29	17:40	1531:39	129	11:52	-0.26	-1.16
Oct-01	238:31	12	19:53	24:05	1760:45	149	11:49	1.48	-0.1
Nov-01	105:49	6	17:38	5:47	1029:52	100	10:18	1.55	-0.06
Dec-01	46:34	6	7:46	7:54	1315:38	113	11:39	-0.6	-1.37
Jan-02	178:28	7	25:30	23:53	1623:06	118	13:45	1.7	0.03
Feb-02	8:00	2	4:00	2:03	1261:20	117	10:47	-0.68	-1.42
Mar-02	74:09	4	18:32	19:16	1074:26	115	9:21	1.34	-0.18
Apr-02	150:38	14	10:46	8:46	849:09	84	10:07	0.23	-0.86
May-02	191:35	15	12:46	8:20	851:08	94	9:03	1.14	-0.31



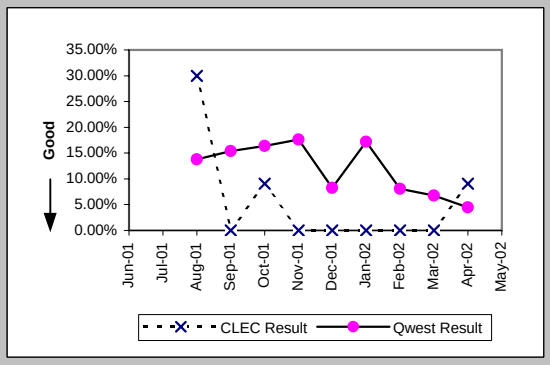
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2	10	20.00%	40.00%	20	163	12.27%	0.69	-0.58
Jul-01	3	10	30.00%	45.83%	23	156	14.74%	1.19	-0.28
Aug-01	4	14	28.57%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	23	130	17.69%	-1.41	-1.86
Oct-01	1	12	8.33%	27.64%	25	152	16.45%	-0.73	-1.44
Nov-01	1	6	16.67%	37.27%	18	101	17.82%	-0.07	-1.04
Dec-01	0	6	0.00%	0.00%	10	113	8.85%	-0.74	-1.45
Jan-02	1	7	14.29%	34.99%	20	120	16.67%	-0.16	-1.1
Feb-02	0	3	0.00%	0.00%	13	119	10.92%	-0.6	-1.36
Mar-02	0	4	0.00%	0.00%	9	115	7.83%	-0.57	-1.35
Apr-02	2	14	14.29%	34.99%	7	84	8.33%	0.68	-0.59
May-02	2	15	13.33%	33.99%	12	94	12.77%	0.09	-0.95



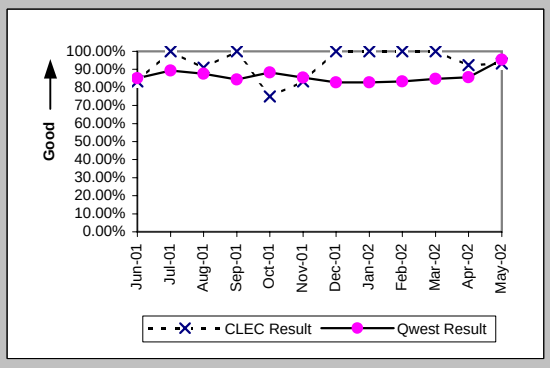
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.26	-0.24
Sep-01	0	9	0.00%	0.00%	16	104	15.38%	-1.23	-1.75
Oct-01	1	11	9.09%	28.75%	20	122	16.39%	-0.63	-1.38
Nov-01	0	5	0.00%	0.00%	12	68	17.65%	-1	-1.61
Dec-01	0	2	0.00%	0.00%	7	85	8.24%	-0.42	-1.25
Jan-02	0	5	0.00%	0.00%	16	93	17.20%	-0.99	-1.6
Feb-02	0	2	0.00%	0.00%	7	87	8.05%	-0.41	-1.25
Mar-02	0	2	0.00%	0.00%	6	89	6.74%	-0.38	-1.23
Apr-02	1	11	9.09%	28.75%	3	67	4.48%	0.56	-0.66
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

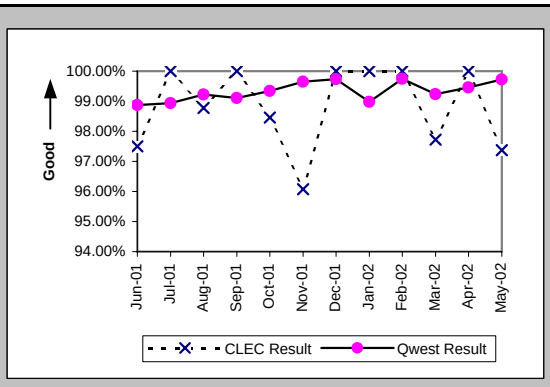
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	6	83.33%	37.27%	97	114	85.09%	0.14	-0.92
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.6
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.62
Oct-01	9	12	75.00%	43.30%	91	103	88.35%	1.2	-0.27
Nov-01	5	6	83.33%	37.27%	59	69	85.51%	0.15	-0.91
Dec-01	6	6	100.00%	0.00%	67	81	82.72%	-1.08	-1.66
Jan-02	7	7	100.00%	0.00%	77	93	82.80%	-1.16	-1.71
Feb-02	3	3	100.00%	0.00%	70	84	83.33%	-0.76	-1.46
Mar-02	4	4	100.00%	0.00%	67	79	84.81%	-0.83	-1.5
Apr-02	12	13	92.31%	26.65%	48	56	85.71%	-0.61	-1.37
May-02	14	15	93.33%	24.94%	63	66	95.45%	0.31	-0.81



Checklist #14 - Resale - PBX Repair

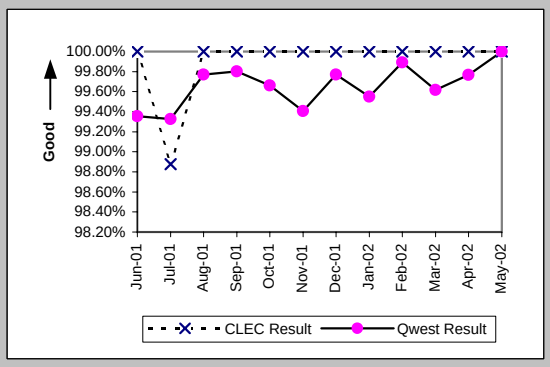
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	78	80	97.50%	15.61%	1051	1063	98.87%	1	-0.39
Jul-01	72	72	100.00%	0.00%	1024	1035	98.94%	-0.85	-1.52
Aug-01	81	82	98.78%	10.98%	1155	1164	99.23%	0.45	-0.73
Sep-01	63	63	100.00%	0.00%	886	894	99.11%	-0.73	-1.44
Oct-01	64	65	98.46%	12.31%	1054	1061	99.34%	0.74	-0.55
Nov-01	49	51	96.08%	19.41%	851	854	99.65%	2.26	0.37
Dec-01	40	40	100.00%	0.00%	758	760	99.74%	-0.32	-1.19
Jan-02	47	47	100.00%	0.00%	966	976	98.98%	-0.68	-1.41
Feb-02	26	26	100.00%	0.00%	789	791	99.75%	-0.25	-1.15
Mar-02	43	44	97.73%	14.90%	912	919	99.24%	0.91	-0.45
Apr-02	42	42	100.00%	0.00%	732	736	99.46%	-0.47	-1.28
May-02	37	38	97.37%	16.01%	723	725	99.72%	1.48	-0.1



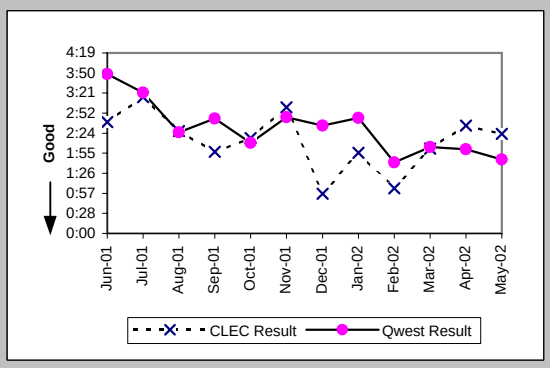
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	92	92	100.00%	0.00%	1230	1238	99.35%	-0.75	-1.45
Jul-01	88	89	98.88%	10.54%	1180	1188	99.33%	0.49	-0.7
Aug-01	92	92	100.00%	0.00%	1307	1310	99.77%	-0.44	-1.27
Sep-01	65	65	100.00%	0.00%	1016	1018	99.80%	-0.35	-1.21
Oct-01	78	78	100.00%	0.00%	1179	1183	99.66%	-0.5	-1.3
Nov-01	62	62	100.00%	0.00%	1003	1009	99.41%	-0.59	-1.36
Dec-01	47	47	100.00%	0.00%	874	876	99.77%	-0.32	-1.19
Jan-02	62	62	100.00%	0.00%	1103	1108	99.55%	-0.52	-1.31
Feb-02	33	33	100.00%	0.00%	910	911	99.89%	-0.19	-1.11
Mar-02	49	49	100.00%	0.00%	1038	1042	99.62%	-0.42	-1.26
Apr-02	51	51	100.00%	0.00%	861	863	99.77%	-0.33	-1.2
May-02	48	48	100.00%	0.00%	864	864	100.00%	N/A	N/A



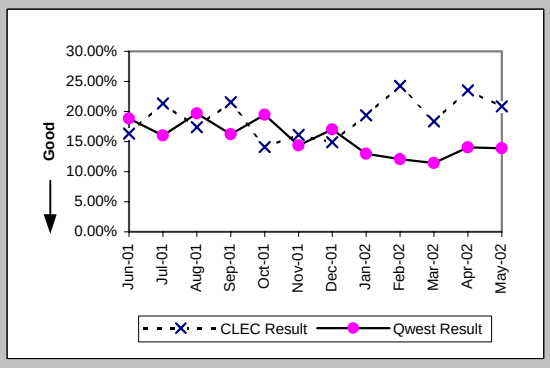
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	245:19	92	2:40	5:21	4728:28	1238	3:49	-0.5	-1.3
Jul-01	291:13	89	3:16	9:05	3991:15	1188	3:22	-0.09	-1.05
Aug-01	224:40	92	2:27	5:40	3171:13	1310	2:25	0.98	-0.41
Sep-01	127:12	65	1:57	3:43	2794:02	1018	2:45	-0.5	-1.31
Oct-01	178:20	78	2:17	4:37	2569:13	1183	2:10	1.22	-0.26
Nov-01	186:56	62	3:01	6:25	2808:17	1009	2:47	1.18	-0.28
Dec-01	44:33	47	0:57	1:08	2259:27	876	2:35	-1.07	-1.65
Jan-02	120:04	62	1:56	4:36	3061:00	1108	2:46	-0.45	-1.27
Feb-02	35:49	33	1:05	0:58	1549:36	911	1:42	-0.84	-1.51
Mar-02	99:20	49	2:02	5:44	2149:58	1042	2:04	-0.04	-1.02
Apr-02	131:45	51	2:35	5:30	1743:10	863	2:01	0.89	-0.46
May-02	114:35	48	2:23	4:18	1524:27	864	1:46	1.09	-0.33



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

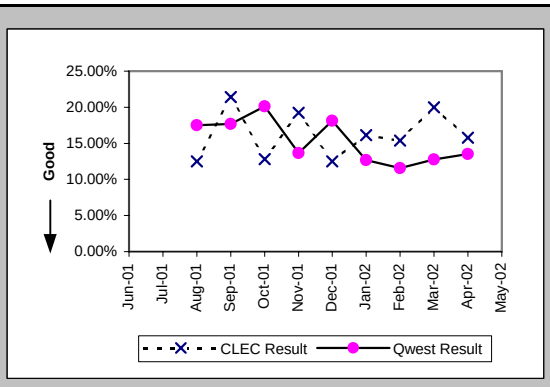
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	15	92	16.30%	36.94%	233	1238	18.82%	-0.6	-1.36
Jul-01	19	89	21.35%	40.98%	190	1188	15.99%	1.29	-0.21
Aug-01	16	92	17.39%	37.90%	258	1310	19.69%	-0.54	-1.33
Sep-01	14	65	21.54%	41.11%	165	1018	16.21%	1.11	-0.33
Oct-01	11	78	14.10%	34.80%	230	1183	19.44%	-1.15	-1.7
Nov-01	10	62	16.13%	36.78%	145	1009	14.37%	0.41	-0.75
Dec-01	7	47	14.89%	35.60%	149	876	17.01%	-0.38	-1.23
Jan-02	12	62	19.35%	39.51%	144	1108	13.00%	1.39	-0.16
Feb-02	8	33	24.24%	42.86%	110	911	12.07%	1.91	0.16
Mar-02	9	49	18.37%	38.72%	119	1042	11.42%	1.41	-0.14
Apr-02	12	51	23.53%	42.42%	121	863	14.02%	1.77	0.08
May-02	10	48	20.83%	40.61%	120	864	13.89%	1.3	-0.21



Checklist #14 - Resale - PBX Repair

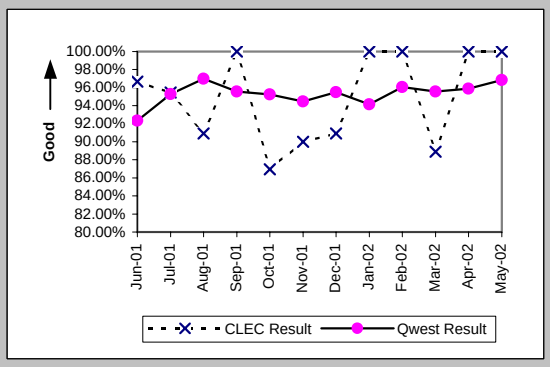
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	6	48	12.50%	33.07%	117	668	17.52%	-0.88	-1.54
Sep-01	6	28	21.43%	41.03%	91	514	17.70%	0.52	-0.68
Oct-01	5	39	12.82%	33.43%	115	572	20.10%	-1.1	-1.67
Nov-01	5	26	19.23%	39.41%	60	440	13.64%	0.8	-0.51
Dec-01	3	24	12.50%	33.07%	74	408	18.14%	-0.7	-1.42
Jan-02	5	31	16.13%	36.78%	70	552	12.68%	0.58	-0.65
Feb-02	2	13	15.38%	36.08%	50	433	11.55%	0.45	-0.72
Mar-02	5	25	20.00%	40.00%	56	438	12.79%	1.01	-0.39
Apr-02	3	19	15.79%	36.46%	62	458	13.54%	0.32	-0.81
May-02									



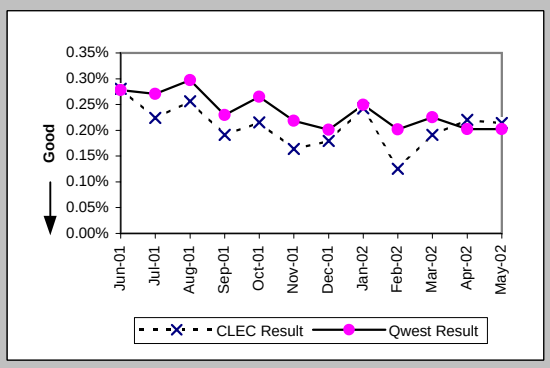
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	29	30	96.67%	17.95%	313	339	92.33%	-0.86	-1.52
Jul-01	21	22	95.45%	20.83%	302	317	95.27%	-0.04	-1.02
Aug-01	20	22	90.91%	28.75%	320	330	96.97%	1.31	-0.2
Sep-01	10	10	100.00%	0.00%	259	271	95.57%	-0.67	-1.41
Oct-01	20	23	86.96%	33.68%	260	273	95.24%	1.49	-0.09
Nov-01	18	20	90.00%	30.00%	239	253	94.47%	0.79	-0.52
Dec-01	10	11	90.91%	28.75%	233	244	95.49%	0.65	-0.61
Jan-02	22	22	100.00%	0.00%	257	273	94.14%	-1.13	-1.68
Feb-02	9	9	100.00%	0.00%	220	229	96.07%	-0.6	-1.36
Mar-02	8	9	88.89%	31.43%	237	248	95.56%	0.81	-0.51
Apr-02	18	18	100.00%	0.00%	210	219	95.89%	-0.84	-1.51
May-02	21	21	100.00%	0.00%	245	253	96.84%	-0.8	-1.48



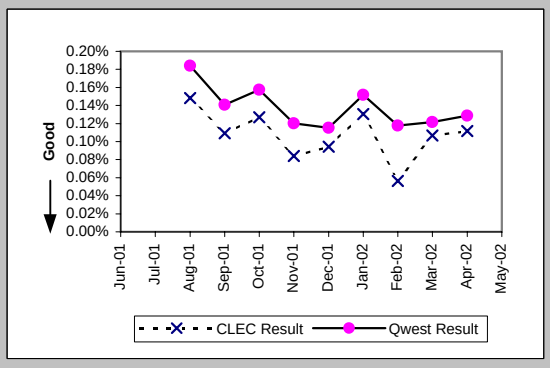
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	142	50658	0.28%	5.29%	2083	748765	0.28%	0.09	-0.95
Jul-01	112	49964	0.22%	4.73%	2002	739592	0.27%	-1.94	-2.18
Aug-01	126	49187	0.26%	5.05%	2159	726779	0.30%	-1.61	-1.98
Sep-01	93	48583	0.19%	4.37%	1656	722146	0.23%	-1.69	-2.03
Oct-01	105	48762	0.22%	4.64%	1893	714107	0.27%	-2.07	-2.26
Nov-01	80	48783	0.16%	4.05%	1547	707971	0.22%	-2.49	-2.52
Dec-01	59	32884	0.18%	4.23%	1412	701750	0.20%	-0.86	-1.52
Jan-02	78	32150	0.24%	4.92%	1743	698465	0.25%	-0.24	-1.15
Feb-02	40	31852	0.13%	3.54%	1393	691231	0.20%	-2.95	-2.8
Mar-02	61	31869	0.19%	4.37%	1540	684330	0.23%	-1.24	-1.75
Apr-02	71	32256	0.22%	4.69%	1371	677034	0.20%	0.69	-0.58
May-02	69	32236	0.21%	4.62%	1360	671823	0.20%	0.45	-0.72



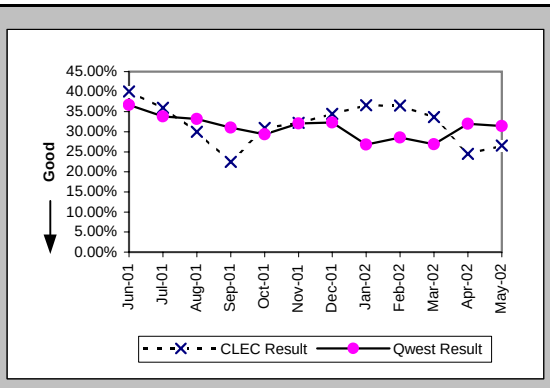
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	73	49187	0.15%	3.85%	1339	726779	0.18%	-1.79	-2.09
Sep-01	53	48583	0.11%	3.30%	1017	722146	0.14%	-1.81	-2.1
Oct-01	62	48762	0.13%	3.56%	1123	714107	0.16%	-1.62	-1.99
Nov-01	41	48783	0.08%	2.90%	851	707971	0.12%	-2.23	-2.36
Dec-01	31	32884	0.09%	3.07%	810	701750	0.12%	-1.1	-1.67
Jan-02	42	32150	0.13%	3.61%	1061	698465	0.15%	-0.96	-1.58
Feb-02	18	31852	0.06%	2.38%	815	691231	0.12%	-3.12	-2.9
Mar-02	34	31869	0.11%	3.26%	832	684330	0.12%	-0.75	-1.45
Apr-02	36	32256	0.11%	3.34%	871	677034	0.13%	-0.83	-1.51
May-02									



Checklist #14 - Resale - PBX Repair

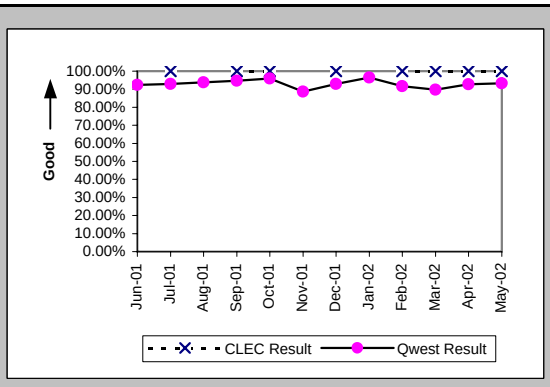
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	95	237	40.08%	49.01%	1207	3290	36.69%	1.04	-0.36
Jul-01	63	175	36.00%	48.00%	1022	3024	33.80%	0.6	-0.63
Aug-01	54	180	30.00%	45.83%	1074	3233	33.22%	-0.89	-1.54
Sep-01	27	120	22.50%	41.76%	744	2400	31.00%	-1.96	-2.19
Oct-01	47	152	30.92%	46.22%	788	2681	29.39%	0.41	-0.75
Nov-01	38	118	32.20%	46.73%	730	2277	32.06%	0.04	-0.97
Dec-01	31	90	34.44%	47.52%	674	2086	32.31%	0.43	-0.74
Jan-02	45	123	36.59%	48.17%	638	2381	26.80%	2.32	0.41
Feb-02	23	63	36.51%	48.15%	556	1949	28.53%	1.36	-0.18
Mar-02	31	92	33.70%	47.27%	567	2107	26.91%	1.41	-0.14
Apr-02	23	94	24.47%	42.99%	645	2016	31.99%	-1.53	-1.93
May-02	25	94	26.60%	44.18%	624	1984	31.45%	-0.99	-1.6



Checklist #14 - Resale - Basic ISDN Installation

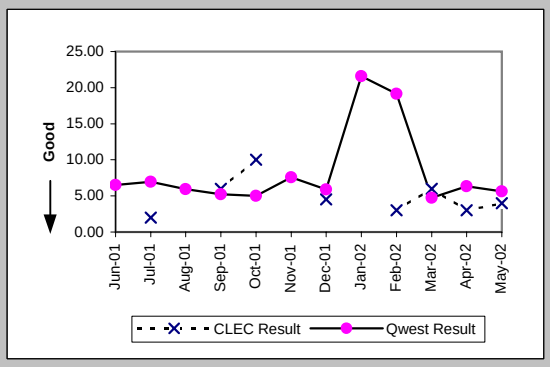
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					408	442	92.31%		
Jul-01	1	1	100.00%	0.00%	376	405	92.84%	-0.28	-1.17
Aug-01					468	499	93.79%		
Sep-01	4	4	100.00%	0.00%	320	338	94.67%	-0.47	-1.29
Oct-01	1	1	100.00%	0.00%	539	562	95.91%	-0.21	-1.13
Nov-01					445	502	88.65%		
Dec-01	2	2	100.00%	0.00%	535	576	92.88%	-0.39	-1.24
Jan-02					2215	2298	96.39%		
Feb-02	1	1	100.00%	0.00%	700	763	91.74%	-0.3	-1.18
Mar-02	2	2	100.00%	0.00%	493	550	89.64%	-0.48	-1.29
Apr-02	1	1	100.00%	0.00%	681	734	92.78%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	628	674	93.18%	-0.27	-1.16



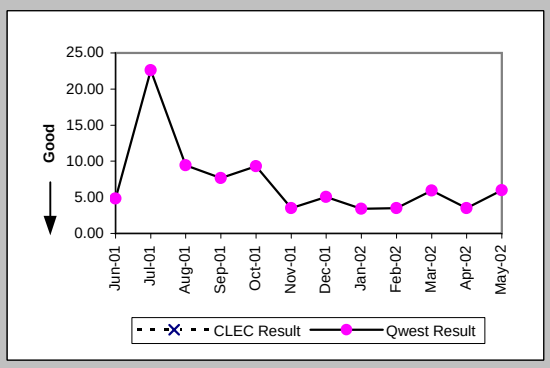
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2884	442	6.52		
Jul-01	2	1	2.00		2949	425	6.94	-0.29	-1.18
Aug-01					3094	520	5.95		
Sep-01	24	4	6.00	3.83	1815	348	5.22	1.54	-0.06
Oct-01	10	1	10.00		2912	579	5.03	2.65	0.61
Nov-01					3888	514	7.56		
Dec-01	9	2	4.50	2.12	3479	590	5.90	-0.23	-1.14
Jan-02					54935	2546	21.58		
Feb-02	3	1	3.00		19067	995	19.16	-0.9	-1.55
Mar-02	12	2	6.00	1.41	2628	555	4.74	0.75	-0.54
Apr-02	3	1	3.00		4694	741	6.33	-0.33	-1.2
May-02	4	1	4.00		3806	678	5.61	-0.25	-1.15



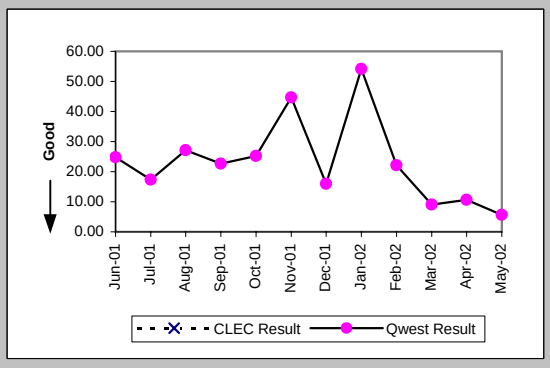
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					87	18	4.83		
Jul-01					655	29	22.59		
Aug-01					179	19	9.42		
Sep-01					69	9	7.67		
Oct-01					223	24	9.29		
Nov-01					178	51	3.49		
Dec-01					162	32	5.06		
Jan-02					756	222	3.41		
Feb-02					296	84	3.52		
Mar-02					320	54	5.93		
Apr-02					179	51	3.51		
May-02					192	32	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

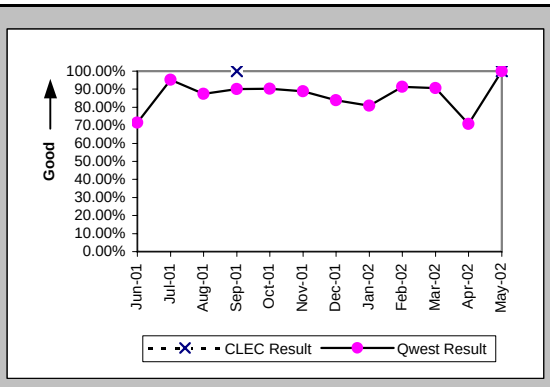
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					396	16	24.75		
Jul-01					278	16	17.38		
Aug-01					461	17	27.12		
Sep-01					272	12	22.67		
Oct-01					202	8	25.25		
Nov-01					805	18	44.72		
Dec-01					208	13	16.00		
Jan-02					325	6	54.17		
Feb-02					155	7	22.14		
Mar-02					27	3	9.00		
Apr-02					32	3	10.67		
May-02					85	15	5.67		



Checklist #14 - Resale - Basic ISDN Installation

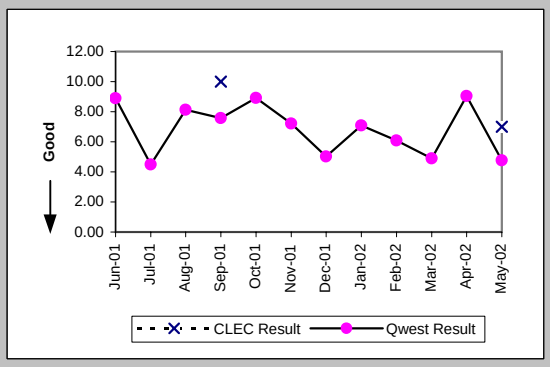
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					15	21	71.43%		
Jul-01					20	21	95.24%		
Aug-01					14	16	87.50%		
Sep-01	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
Oct-01					28	31	90.32%		
Nov-01					16	18	88.89%		
Dec-01					26	31	83.87%		
Jan-02					21	26	80.77%		
Feb-02					21	23	91.30%		
Mar-02					29	32	90.63%		
Apr-02					17	24	70.83%		
May-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



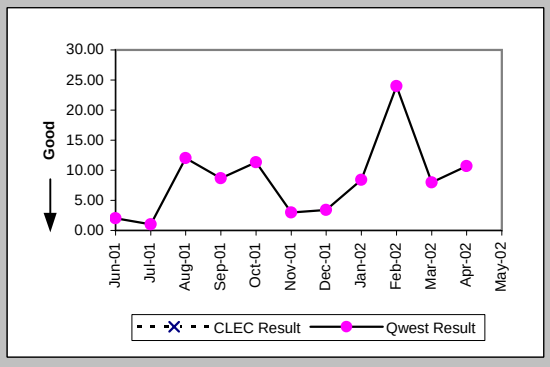
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					187	21	8.90		
Jul-01					99	22	4.50		
Aug-01					138	17	8.12		
Sep-01	10	1	10.00		159	21	7.57	1.02	-0.38
Oct-01					303	34	8.91		
Nov-01					130	18	7.22		
Dec-01					161	32	5.03		
Jan-02					184	26	7.08		
Feb-02					140	23	6.09		
Mar-02					171	35	4.89		
Apr-02					217	24	9.04		
May-02	7	1	7.00		81	17	4.76	0.59	-0.64



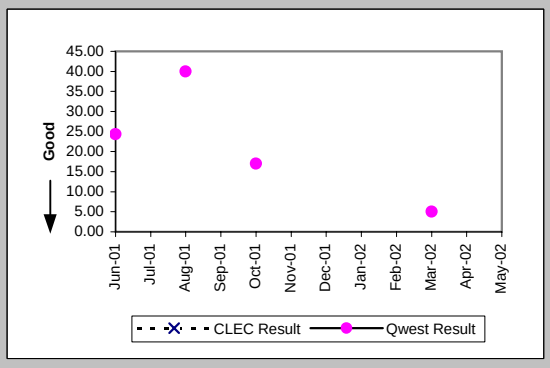
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					6	3	2.00		
Jul-01					1	1	1.00		
Aug-01					12	1	12.00		
Sep-01					26	3	8.67		
Oct-01					34	3	11.33		
Nov-01					6	2	3.00		
Dec-01					17	5	3.40		
Jan-02					42	5	8.40		
Feb-02					48	2	24.00		
Mar-02					16	2	8.00		
Apr-02					75	7	10.71		
May-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

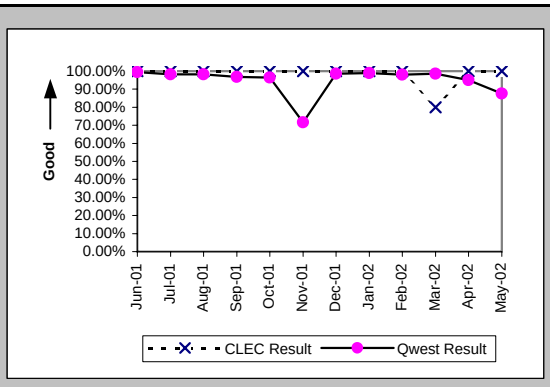
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					73	3	24.33		
Jul-01									
Aug-01					40	1	40.00		
Sep-01									
Oct-01					34	2	17.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02									



Checklist #14 - Resale - Basic ISDN Installation

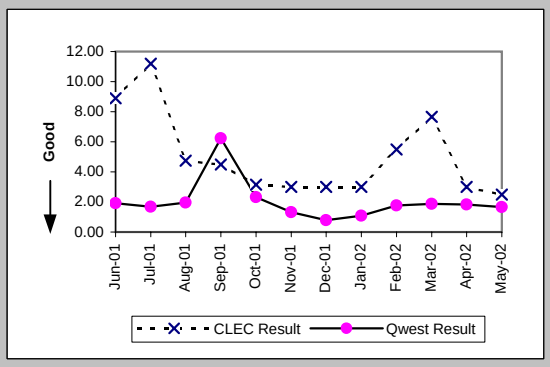
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	9	100.00%	0.00%	867	872	99.43%	-0.23	-1.14
Jul-01	6	6	100.00%	0.00%	115	117	98.29%	-0.32	-1.19
Aug-01	4	4	100.00%	0.00%	218	222	98.20%	-0.27	-1.16
Sep-01	4	4	100.00%	0.00%	91	94	96.81%	-0.36	-1.22
Oct-01	13	13	100.00%	0.00%	83	86	96.51%	-0.64	-1.39
Nov-01	8	8	100.00%	0.00%	71	99	71.72%	-1.71	-2.04
Dec-01	6	6	100.00%	0.00%	73	74	98.65%	-0.28	-1.17
Jan-02	5	5	100.00%	0.00%	195	197	98.98%	-0.22	-1.14
Feb-02	6	6	100.00%	0.00%	97	99	97.98%	-0.34	-1.21
Mar-02	4	5	80.00%	40.00%	137	139	98.56%	1.68	0.02
Apr-02	3	3	100.00%	0.00%	152	160	95.00%	-0.39	-1.24
May-02	3	3	100.00%	0.00%	128	146	87.67%	-0.64	-1.39



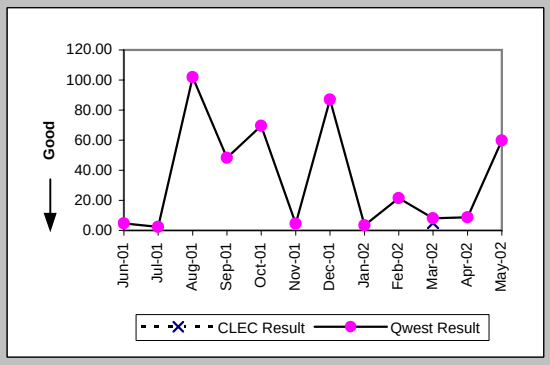
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	80	9	8.89	10.35	1390	724	1.92	2.51	0.53
Jul-01	56	5	11.20	7.89	148	88	1.68	3.72	1.26
Aug-01	19	4	4.75	1.50	262	134	1.96	1.61	-0.02
Sep-01	9	2	4.50	0.71	355	57	6.23	-0.1	-1.06
Oct-01	22	7	3.14	0.69	104	45	2.31	1.13	-0.32
Nov-01	12	4	3.00	0.00	72	55	1.31	1.48	-0.1
Dec-01	6	2	3.00	0.00	35	45	0.78	3.72	1.26
Jan-02	6	2	3.00	0.00	175	160	1.09	2.12	0.29
Feb-02	22	4	5.50	1.73	115	65	1.77	3.72	1.26
Mar-02	23	3	7.67	8.08	156	83	1.88	2.41	0.46
Apr-02	9	3	3.00	0.00	134	73	1.84	1.93	0.17
May-02	5	2	2.50	0.71	150	90	1.67	0.83	-0.49



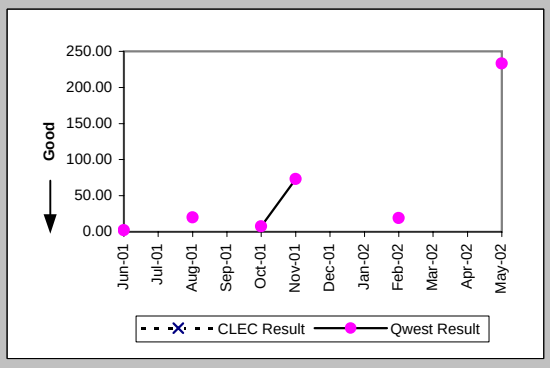
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					19	4	4.75		
Jul-01					7	3	2.33		
Aug-01					815	8	101.88		
Sep-01					241	5	48.20		
Oct-01					139	2	69.50		
Nov-01					142	32	4.44		
Dec-01					174	2	87.00		
Jan-02					7	2	3.50		
Feb-02					43	2	21.50		
Mar-02	5	1	5.00		24	3	8.00	-0.27	-1.17
Apr-02					87	10	8.70		
May-02					1017	17	59.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

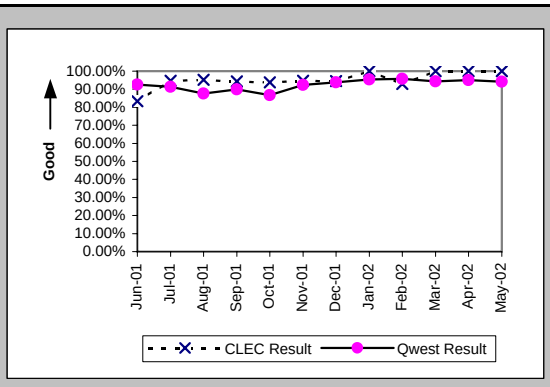
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2	1	2.00		
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					73	1	73.00		
Dec-01									
Jan-02									
Feb-02					19	1	19.00		
Mar-02									
Apr-02									
May-02					233	1	233.00		



Checklist #14 - Resale - Basic ISDN Installation

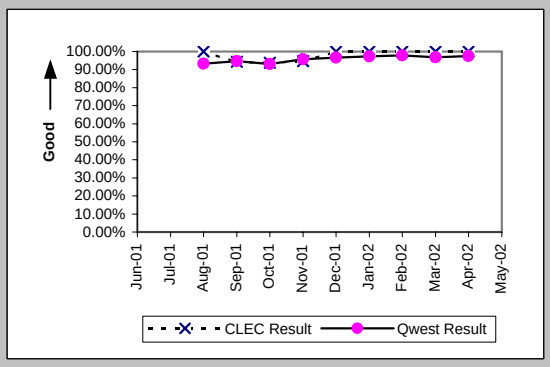
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	25	30	83.33%	37.27%	3042	3286	92.57%	1.71	0.04
Jul-01	18	19	94.74%	22.33%	2729	2986	91.39%	-0.52	-1.31
Aug-01	20	21	95.24%	21.30%	2460	2808	87.61%	-1.06	-1.64
Sep-01	33	35	94.29%	23.21%	2378	2645	89.91%	-0.85	-1.52
Oct-01	30	32	93.75%	24.21%	2318	2671	86.78%	-1.16	-1.7
Nov-01	18	19	94.74%	22.33%	2448	2649	92.41%	-0.38	-1.23
Dec-01	17	18	94.44%	22.91%	2005	2138	93.78%	-0.12	-1.07
Jan-02	16	16	100.00%	0.00%	3182	3333	95.47%	-0.87	-1.53
Feb-02	13	14	92.86%	25.75%	3700	3862	95.81%	0.56	-0.66
Mar-02	13	13	100.00%	0.00%	2447	2593	94.37%	-0.88	-1.53
Apr-02	12	12	100.00%	0.00%	2162	2275	95.03%	-0.79	-1.48
May-02	14	14	100.00%	0.00%	2101	2233	94.09%	-0.93	-1.57



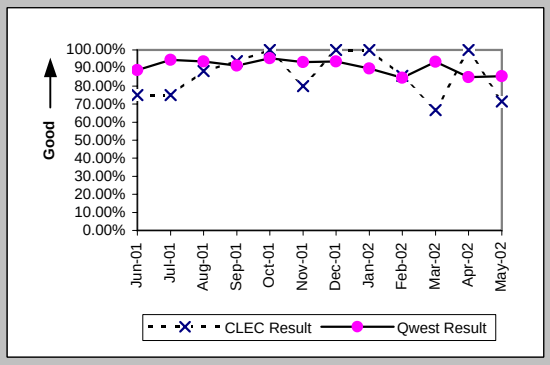
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	21	21	100.00%	0.00%	2617	2808	93.20%	-1.23	-1.75
Sep-01	33	35	94.29%	23.21%	2505	2645	94.71%	0.19	-0.89
Oct-01	30	32	93.75%	24.21%	2488	2671	93.15%	-0.13	-1.08
Nov-01	18	19	94.74%	22.33%	2535	2649	95.70%	0.28	-0.83
Dec-01	18	18	100.00%	0.00%	2065	2138	96.59%	-0.79	-1.48
Jan-02	16	16	100.00%	0.00%	3243	3333	97.30%	-0.66	-1.4
Feb-02	14	14	100.00%	0.00%	3779	3862	97.85%	-0.55	-1.34
Mar-02	13	13	100.00%	0.00%	2512	2593	96.88%	-0.65	-1.39
Apr-02	12	12	100.00%	0.00%	2220	2275	97.58%	-0.54	-1.33
May-02									



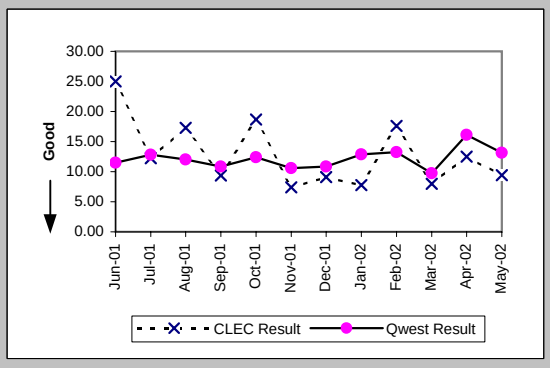
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6	8	75.00%	43.30%	1076	1212	88.78%	1.1	-0.33
Jul-01	3	4	75.00%	43.30%	1457	1543	94.43%	1.22	-0.26
Aug-01	15	17	88.24%	32.22%	1322	1412	93.63%	0.86	-0.47
Sep-01	30	32	93.75%	24.21%	1121	1227	91.36%	-0.47	-1.29
Oct-01	2	2	100.00%	0.00%	1527	1601	95.38%	-0.31	-1.19
Nov-01	4	5	80.00%	40.00%	1027	1102	93.19%	0.95	-0.42
Dec-01	9	9	100.00%	0.00%	738	788	93.65%	-0.78	-1.47
Jan-02	4	4	100.00%	0.00%	1289	1438	89.64%	-0.68	-1.41
Feb-02	6	7	85.71%	34.99%	1062	1256	84.55%	-0.08	-1.05
Mar-02	2	3	66.67%	47.14%	950	1017	93.41%	1.29	-0.22
Apr-02	6	6	100.00%	0.00%	853	1005	84.88%	-1.03	-1.63
May-02	5	7	71.43%	45.18%	679	794	85.52%	0.96	-0.41



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

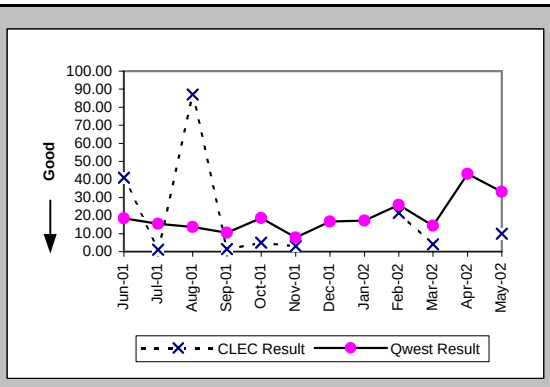
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	200	8	25.00	36.66	13313	1159	11.49	2.2	0.34
Jul-01	49	4	12.25	4.79	20552	1601	12.84	-0.1	-1.06
Aug-01	294	17	17.29	25.22	18989	1579	12.03	1.61	-0.02
Sep-01	300	32	9.38	2.87	14407	1325	10.87	-0.8	-1.49
Oct-01	56	3	18.67	11.50	20586	1661	12.39	2.26	0.37
Nov-01	37	5	7.40	2.97	11793	1116	10.57	-0.63	-1.38
Dec-01	73	8	9.12	3.56	8992	830	10.83	-0.44	-1.27
Jan-02	31	4	7.75	3.10	15802	1229	12.86	-0.81	-1.49
Feb-02	141	8	17.62	13.61	16024	1210	13.24	0.92	-0.44
Mar-02	24	3	8.00	4.58	9649	991	9.74	-0.35	-1.21
Apr-02	75	6	12.50	8.12	15951	991	16.10	-0.35	-1.21
May-02	66	7	9.43	5.50	10203	776	13.15	-0.52	-1.32



Checklist #14 - Resale - Basic ISDN Installation

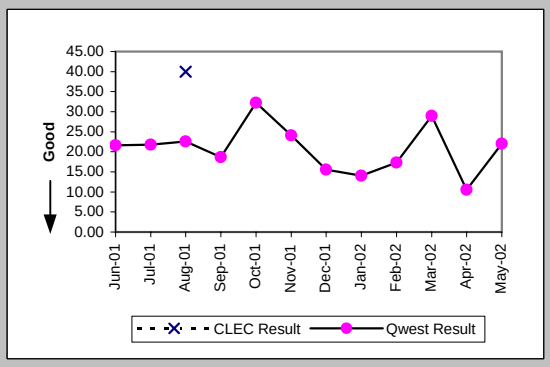
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	82	2	41.00	53.74	979	53	18.47	1.77	0.08
Jul-01	1	1	1.00		1667	108	15.44	-0.93	-1.57
Aug-01	87	1	87.00		2696	198	13.62	2.14	0.3
Sep-01	3	2	1.50	0.71	1932	184	10.50	-0.81	-1.49
Oct-01	5	1	5.00		1839	99	18.58	-0.44	-1.27
Nov-01	3	1	3.00		794	101	7.86	-0.34	-1.21
Dec-01					1619	97	16.69		
Jan-02					2927	171	17.12		
Feb-02	43	2	21.50	0.71	4750	184	25.82	-0.33	-1.2
Mar-02	4	1	4.00		1058	74	14.30	-0.71	-1.43
Apr-02					6816	158	43.14		
May-02	20	2	10.00	0.00	3755	113	33.23	-1	-1.61



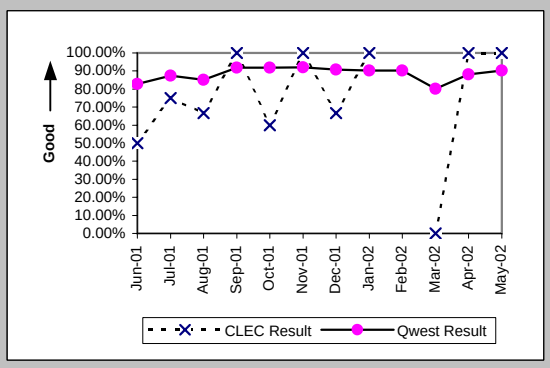
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1796	83	21.64		
Jul-01					1178	54	21.81		
Aug-01	40	1	40.00		1465	65	22.54	1.96	0.19
Sep-01					784	42	18.67		
Oct-01					1708	53	32.23		
Nov-01					1444	60	24.07		
Dec-01					374	24	15.58		
Jan-02					535	38	14.08		
Feb-02					294	17	17.29		
Mar-02					87	3	29.00		
Apr-02					74	7	10.57		
May-02					198	9	22.00		



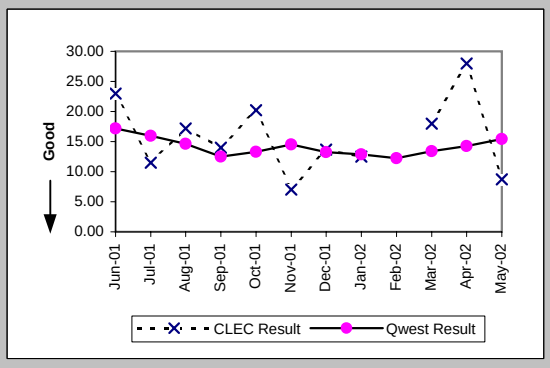
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
Jul-01	3	4	75.00%	43.30%	364	416	87.50%	0.67	-0.59
Aug-01	4	6	66.67%	47.14%	344	404	85.15%	1.11	-0.32
Sep-01	1	1	100.00%	0.00%	460	501	91.82%	-0.3	-1.18
Oct-01	3	5	60.00%	48.99%	417	454	91.85%	1.89	0.15
Nov-01	2	2	100.00%	0.00%	392	426	92.02%	-0.42	-1.25
Dec-01	2	3	66.67%	47.14%	267	294	90.82%	1.08	-0.34
Jan-02	1	1	100.00%	0.00%	286	317	90.22%	-0.33	-1.2
Feb-02					445	493	90.26%		
Mar-02	0	1	0.00%	0.00%	307	383	80.16%	1.29	-0.21
Apr-02	1	1	100.00%	0.00%	314	356	88.20%	-0.37	-1.22
May-02	4	4	100.00%	0.00%	396	439	90.21%	-0.66	-1.4



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

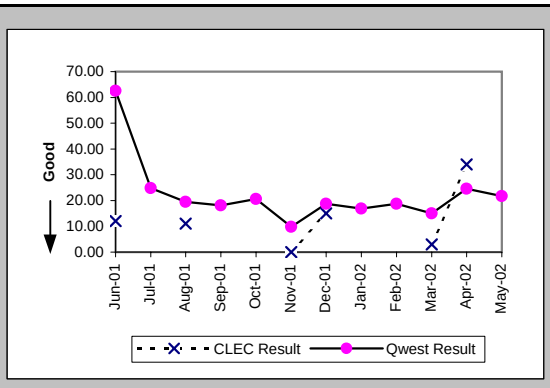
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	138	6	23.00	9.27	6326	368	17.19	1.51	-0.08
Jul-01	46	4	11.50	10.97	6954	436	15.95	-0.37	-1.23
Aug-01	103	6	17.17	9.26	6604	451	14.64	1.85	0.13
Sep-01	14	1	14.00		6462	516	12.52	1.5	-0.09
Oct-01	101	5	20.20	14.02	6402	481	13.31	1.87	0.13
Nov-01	21	3	7.00	6.24	7287	501	14.54	-0.98	-1.6
Dec-01	41	3	13.67	12.66	3929	297	13.23	0.44	-0.73
Jan-02	25	2	12.50	0.71	4257	331	12.86	-0.04	-1.02
Feb-02					5969	489	12.21		
Mar-02	18	1	18.00		5191	388	13.38	0.86	-0.48
Apr-02	56	2	28.00	28.28	5079	356	14.27	1.68	0.02
May-02	35	4	8.75	4.99	6917	449	15.41	-1.01	-1.61



Checklist #14 - Resale - Basic ISDN Installation

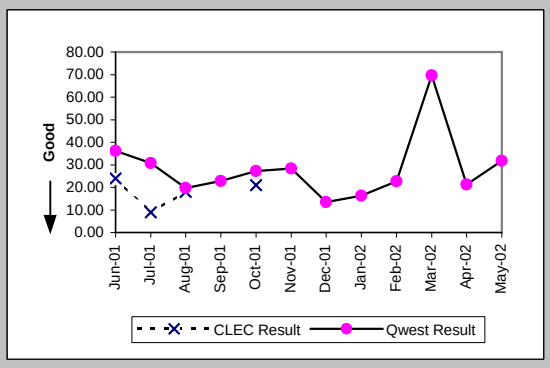
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	24	2	12.00	1.41	1126	18	62.56	-0.38	-1.23
Jul-01					1513	61	24.80		
Aug-01	11	1	11.00		1153	59	19.54	-0.43	-1.26
Sep-01					652	36	18.11		
Oct-01					969	47	20.62		
Nov-01	0	1	0.00		1060	108	9.81	-0.65	-1.39
Dec-01	15	1	15.00		582	31	18.77	-0.16	-1.1
Jan-02					591	35	16.89		
Feb-02					939	50	18.78		
Mar-02	3	1	3.00		1235	82	15.06	-0.77	-1.47
Apr-02	34	1	34.00		985	40	24.62	1.08	-0.35
May-02					910	42	21.67		



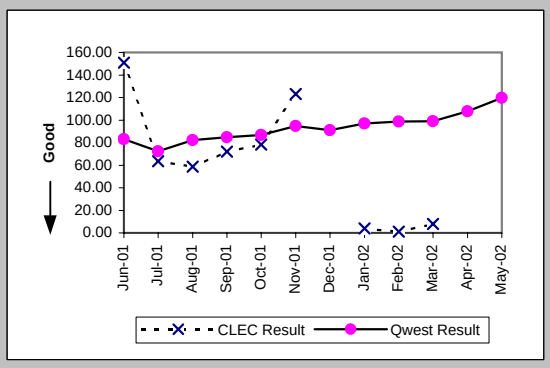
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	24	1	24.00		1808	50	36.16	-0.21	-1.13
Jul-01	9	1	9.00		1172	38	30.84	-0.47	-1.29
Aug-01	18	1	18.00		1022	52	19.65	-0.08	-1.05
Sep-01					638	28	22.79		
Oct-01	42	2	21.00	8.49	843	31	27.19	-0.32	-1.19
Nov-01					737	26	28.35		
Dec-01					230	17	13.53		
Jan-02					360	22	16.36		
Feb-02					91	4	22.75		
Mar-02					488	7	69.71		
Apr-02					149	7	21.29		
May-02					191	6	31.83		



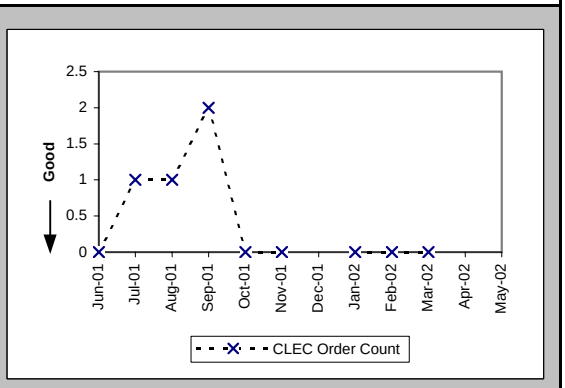
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	302	2	151.00	196.58	62701	754	83.16	2.88	0.75
Jul-01	191	3	63.67	72.07	38654	534	72.39	-0.15	-1.09
Aug-01	176	3	58.67	95.62	42906	522	82.20	-0.37	-1.22
Sep-01	216	3	72.00	101.17	41208	485	84.96	-0.2	-1.12
Oct-01	235	3	78.33	114.89	42500	490	86.73	-0.12	-1.07
Nov-01	246	2	123.00	154.15	46509	491	94.72	2.75	0.67
Dec-01					49209	540	91.13		
Jan-02	4	1	4.00		52546	541	97.13	-0.77	-1.47
Feb-02	1	1	1.00		58613	594	98.68	-0.84	-1.51
Mar-02	16	2	8.00	0.00	62414	631	98.91	-1.19	-1.72
Apr-02					59917	556	107.76		
May-02					65188	545	119.61		



Checklist #14 - Resale - Basic ISDN Installation

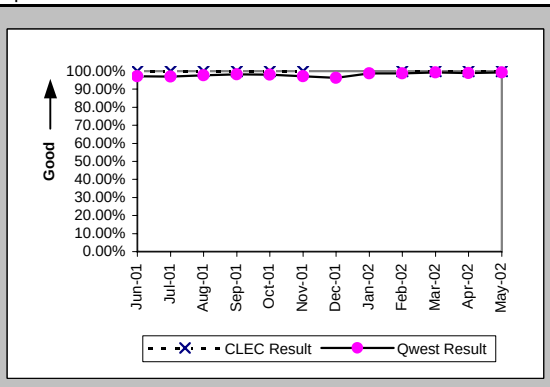
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	0
Jul-01	1
Aug-01	1
Sep-01	2
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	
May-02	



Checklist #14 - Resale - Basic ISDN Repair

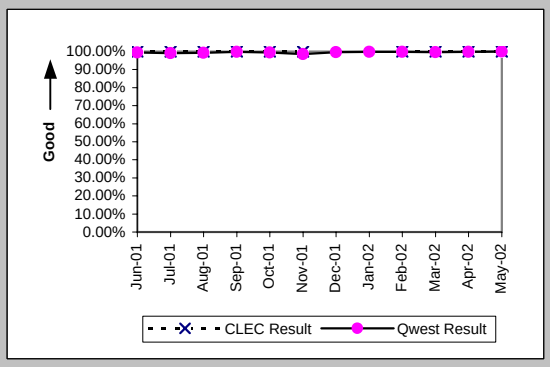
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	5	100.00%	0.00%	855	880	97.16%	-0.38	-1.23
Jul-01	9	9	100.00%	0.00%	862	888	97.07%	-0.52	-1.32
Aug-01	6	6	100.00%	0.00%	938	960	97.71%	-0.37	-1.23
Sep-01	5	5	100.00%	0.00%	686	698	98.28%	-0.29	-1.18
Oct-01	8	8	100.00%	0.00%	760	775	98.06%	-0.4	-1.24
Nov-01	1	1	100.00%	0.00%	618	636	97.17%	-0.17	-1.1
Dec-01					471	489	96.32%		
Jan-02					565	572	98.78%		
Feb-02	1	1	100.00%	0.00%	514	520	98.85%	-0.11	-1.07
Mar-02	1	1	100.00%	0.00%	478	481	99.38%	-0.08	-1.05
Apr-02	1	1	100.00%	0.00%	550	556	98.92%	-0.1	-1.06
May-02	4	4	100.00%	0.00%	573	577	99.31%	-0.17	-1.1



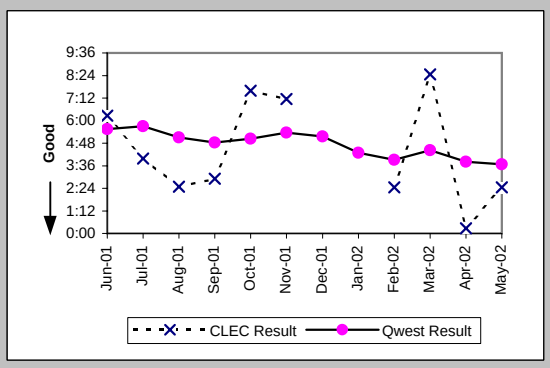
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	5	100.00%	0.00%	880	885	99.44%	-0.17	-1.1
Jul-01	9	9	100.00%	0.00%	884	892	99.10%	-0.28	-1.17
Aug-01	6	6	100.00%	0.00%	954	960	99.38%	-0.19	-1.12
Sep-01	5	5	100.00%	0.00%	700	701	99.86%	-0.08	-1.05
Oct-01	8	8	100.00%	0.00%	775	779	99.49%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	631	640	98.59%	-0.12	-1.07
Dec-01					489	491	99.59%		
Jan-02					575	576	99.83%		
Feb-02	1	1	100.00%	0.00%	519	520	99.81%	-0.04	-1.03
Mar-02	1	1	100.00%	0.00%	484	486	99.59%	-0.06	-1.04
Apr-02	1	1	100.00%	0.00%	562	563	99.82%	-0.04	-1.03
May-02	4	4	100.00%	0.00%	583	583	100.00%	N/A	N/A



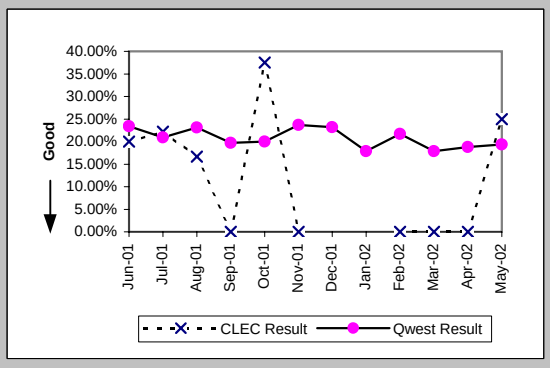
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	31:18	5	6:16	8:11	4905:14	885	5:33	2.29	0.39
Jul-01	35:48	9	3:59	4:25	5082:56	892	5:42	-0.52	-1.31
Aug-01	14:54	6	2:29	1:43	4896:32	960	5:06	-0.69	-1.42
Sep-01	14:33	5	2:55	1:29	3389:24	701	4:50	-0.71	-1.43
Oct-01	60:47	8	7:36	6:01	3918:58	779	5:02	2.46	0.49
Nov-01	7:09	1	7:09		3438:23	640	5:22	1.87	0.13
Dec-01					2528:47	491	5:09		
Jan-02					2463:23	576	4:17		
Feb-02	2:27	1	2:27		2035:07	520	3:55	-0.28	-1.17
Mar-02	8:28	1	8:28		2151:30	486	4:26	1.45	-0.12
Apr-02	0:16	1	0:16		2147:34	563	3:49	-0.72	-1.44
May-02	9:48	4	2:27	0:54	2149:36	583	3:41	-0.59	-1.36



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

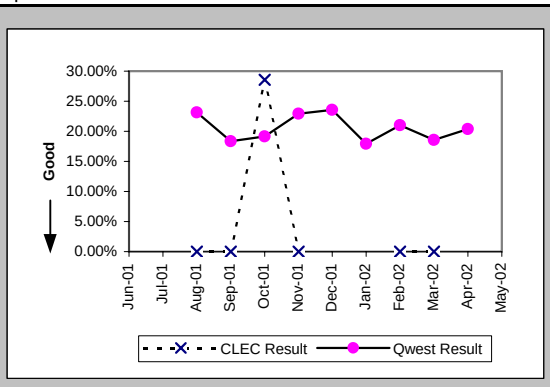
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	5	20.00%	40.00%	207	885	23.39%	-0.18	-1.11
Jul-01	2	9	22.22%	41.57%	187	893	20.94%	0.14	-0.92
Aug-01	1	6	16.67%	37.27%	223	964	23.13%	-0.37	-1.23
Sep-01	0	5	0.00%	0.00%	139	704	19.74%	-1.11	-1.67
Oct-01	3	8	37.50%	48.41%	156	780	20.00%	1.13	-0.31
Nov-01	0	1	0.00%	0.00%	152	642	23.68%	-0.56	-1.34
Dec-01					114	491	23.22%		
Jan-02					103	576	17.88%		
Feb-02	0	1	0.00%	0.00%	113	520	21.73%	-0.53	-1.32
Mar-02	0	1	0.00%	0.00%	87	487	17.86%	-0.47	-1.28
Apr-02	0	1	0.00%	0.00%	106	564	18.79%	-0.48	-1.29
May-02	1	4	25.00%	43.30%	113	583	19.38%	0.3	-0.82



Checklist #14 - Resale - Basic ISDN Repair

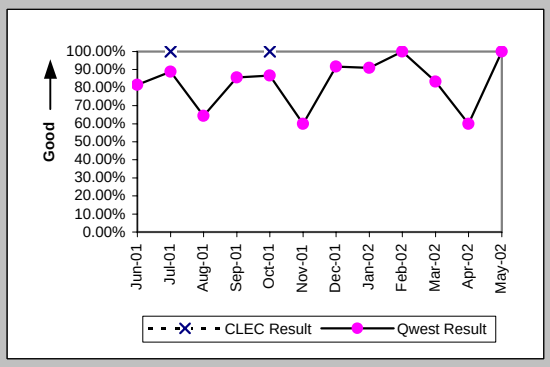
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
Sep-01	0	5	0.00%	0.00%	101	551	18.33%	-1.05	-1.64
Oct-01	2	7	28.57%	45.18%	117	611	19.15%	0.62	-0.62
Nov-01	0	1	0.00%	0.00%	118	515	22.91%	-0.54	-1.33
Dec-01					95	403	23.57%		
Jan-02					87	485	17.94%		
Feb-02	0	1	0.00%	0.00%	85	405	20.99%	-0.51	-1.31
Mar-02	0	1	0.00%	0.00%	72	388	18.56%	-0.48	-1.29
Apr-02					93	456	20.39%		
May-02									



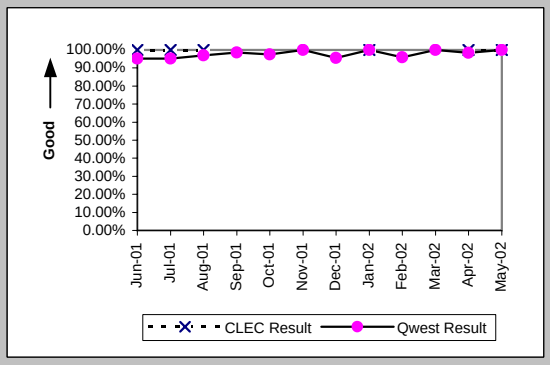
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					22	27	81.48%		
Jul-01	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		
Oct-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Nov-01					12	20	60.00%		
Dec-01					11	12	91.67%		
Jan-02					10	11	90.91%		
Feb-02					5	5	100.00%		
Mar-02					10	12	83.33%		
Apr-02					9	15	60.00%		
May-02					10	10	100.00%		



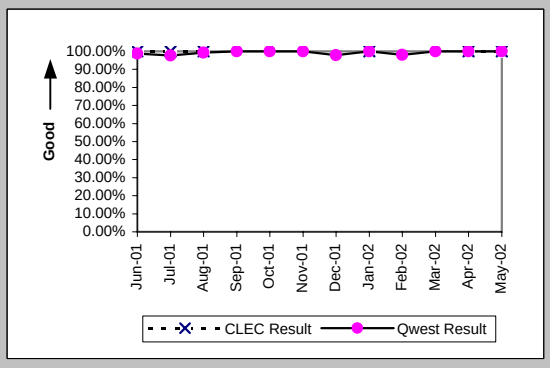
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	79	83	95.18%	-0.22	-1.14
Jul-01	1	1	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
Aug-01	5	5	100.00%	0.00%	129	133	96.99%	-0.39	-1.24
Sep-01					70	71	98.59%		
Oct-01					78	80	97.50%		
Nov-01					52	52	100.00%		
Dec-01					44	46	95.65%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					48	50	96.00%		
Mar-02					54	54	100.00%		
Apr-02	1	1	100.00%	0.00%	63	64	98.44%	-0.13	-1.08
May-02	1	1	100.00%	0.00%	55	55	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

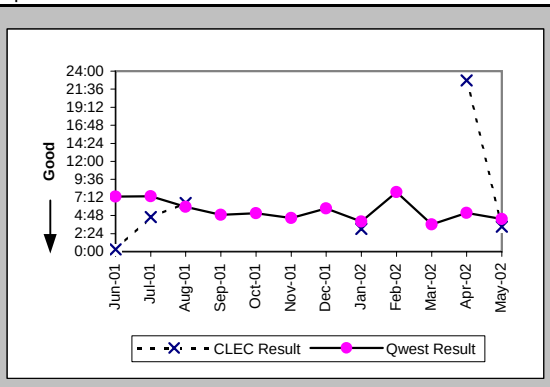
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	82	83	98.80%	-0.11	-1.07
Jul-01	1	1	100.00%	0.00%	86	88	97.73%	-0.15	-1.09
Aug-01	5	5	100.00%	0.00%	132	133	99.25%	-0.19	-1.12
Sep-01					71	71	100.00%		
Oct-01					80	80	100.00%		
Nov-01					52	52	100.00%		
Dec-01					45	46	97.83%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					50	51	98.04%		
Mar-02					54	54	100.00%		
Apr-02	1	1	100.00%	0.00%	64	64	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	55	55	100.00%	N/A	N/A



Checklist #14 - Resale - Basic ISDN Repair

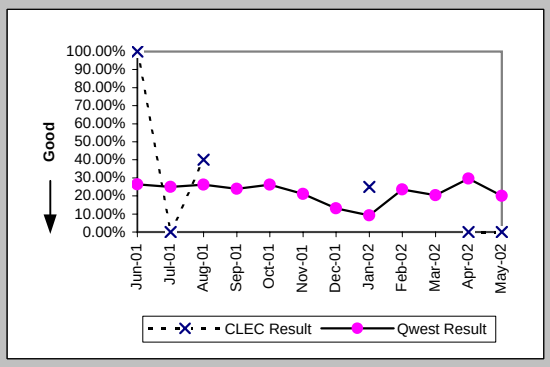
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0:18	1	0:18		607:03	83	7:19	-0.8	-1.49
Jul-01	4:36	1	4:36		647:39	88	7:22	-0.26	-1.16
Aug-01	32:17	5	6:27	6:59	793:23	133	5:58	1.36	-0.17
Sep-01					347:03	71	4:53		
Oct-01					407:55	80	5:06		
Nov-01					233:17	52	4:29		
Dec-01					264:45	46	5:45		
Jan-02	12:04	4	3:01	0:11	214:52	54	3:59	-0.42	-1.26
Feb-02					404:52	51	7:56		
Mar-02					195:50	54	3:38		
Apr-02	22:46	1	22:46		328:36	64	5:08	1.98	0.2
May-02	3:20	1	3:20		238:43	55	4:20	-0.23	-1.14



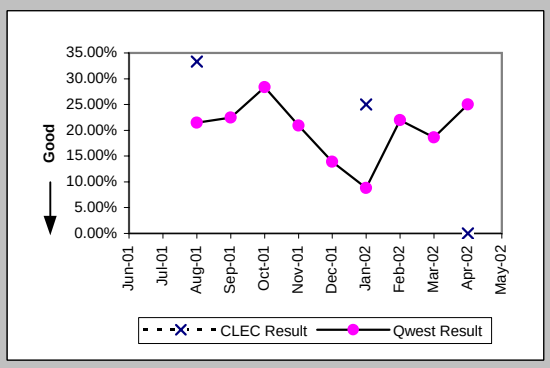
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	22	83	26.51%	1.11	-0.32
Jul-01	0	1	0.00%	0.00%	22	88	25.00%	-0.57	-1.35
Aug-01	2	5	40.00%	48.99%	35	133	26.32%	0.64	-0.61
Sep-01					17	71	23.94%		
Oct-01					21	80	26.25%		
Nov-01					11	52	21.15%		
Dec-01					6	46	13.04%		
Jan-02	1	4	25.00%	43.30%	5	54	9.26%	0.82	-0.5
Feb-02					12	51	23.53%		
Mar-02					11	54	20.37%		
Apr-02	0	1	0.00%	0.00%	19	64	29.69%	-0.64	-1.39
May-02	0	1	0.00%	0.00%	11	55	20.00%	-0.5	-1.3



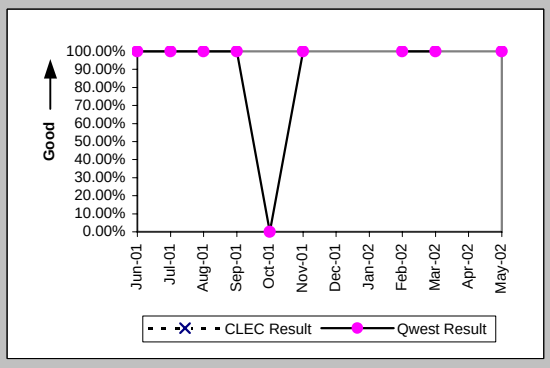
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	23	107	21.50%	0.44	-0.73
Sep-01					11	49	22.45%		
Oct-01					19	67	28.36%		
Nov-01					9	43	20.93%		
Dec-01					5	36	13.89%		
Jan-02	1	4	25.00%	43.30%	3	34	8.82%	0.8	-0.51
Feb-02					9	41	21.95%		
Mar-02					8	43	18.60%		
Apr-02	0	1	0.00%	0.00%	13	52	25.00%	-0.57	-1.35
May-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

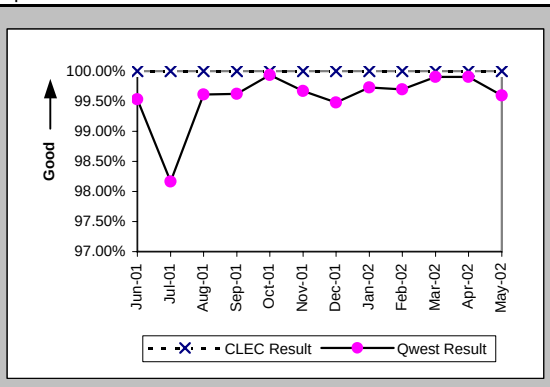
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					4	4	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					0	1	0.00%		
Nov-01					2	2	100.00%		
Dec-01									
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	1	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

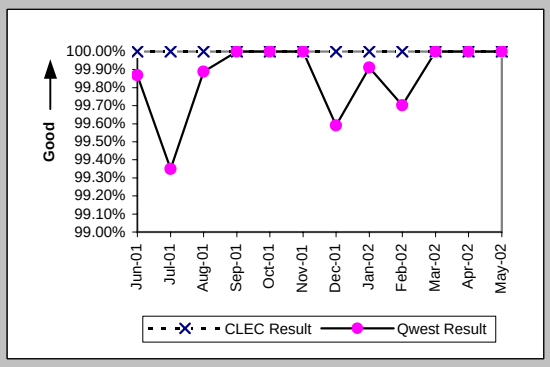
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	11	11	100.00%	0.00%	1495	1502	99.53%	-0.23	-1.14
Jul-01	4	4	100.00%	0.00%	1496	1524	98.16%	-0.27	-1.17
Aug-01	14	14	100.00%	0.00%	1784	1791	99.61%	-0.23	-1.14
Sep-01	13	13	100.00%	0.00%	1318	1323	99.62%	-0.22	-1.13
Oct-01	9	9	100.00%	0.00%	1579	1580	99.94%	-0.08	-1.05
Nov-01	13	13	100.00%	0.00%	1207	1211	99.67%	-0.21	-1.13
Dec-01	7	7	100.00%	0.00%	959	964	99.48%	-0.19	-1.12
Jan-02	9	9	100.00%	0.00%	1101	1104	99.73%	-0.16	-1.09
Feb-02	7	7	100.00%	0.00%	992	995	99.70%	-0.14	-1.09
Mar-02	7	7	100.00%	0.00%	1022	1023	99.90%	-0.08	-1.05
Apr-02	8	8	100.00%	0.00%	1023	1024	99.90%	-0.09	-1.05
May-02	6	6	100.00%	0.00%	979	983	99.59%	-0.16	-1.09



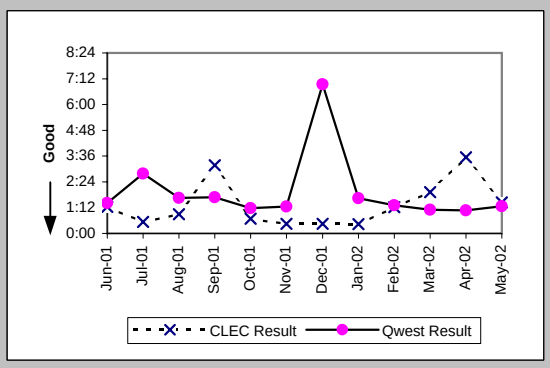
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	11	11	100.00%	0.00%	1517	1519	99.87%	-0.12	-1.07
Jul-01	4	4	100.00%	0.00%	1526	1536	99.35%	-0.16	-1.1
Aug-01	14	14	100.00%	0.00%	1798	1800	99.89%	-0.12	-1.08
Sep-01	13	13	100.00%	0.00%	1336	1336	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	1593	1593	100.00%	N/A	N/A
Nov-01	13	13	100.00%	0.00%	1222	1222	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	971	975	99.59%	-0.17	-1.1
Jan-02	9	9	100.00%	0.00%	1122	1123	99.91%	-0.09	-1.05
Feb-02	7	7	100.00%	0.00%	1004	1007	99.70%	-0.14	-1.09
Mar-02	7	7	100.00%	0.00%	1030	1030	100.00%	N/A	N/A
Apr-02	8	8	100.00%	0.00%	1036	1036	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	991	991	100.00%	N/A	N/A



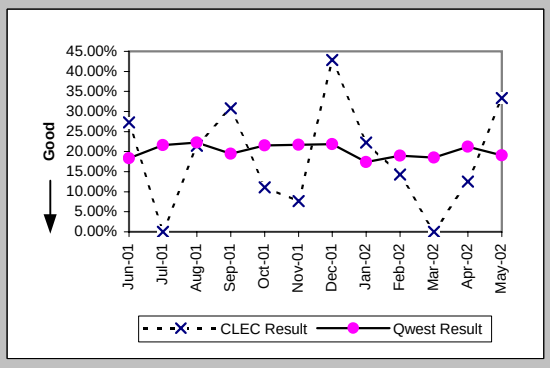
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	13:39	11	1:14	1:35	2162:10	1519	1:25	-0.17	-1.1
Jul-01	2:10	4	0:32	0:30	4281:51	1536	2:47	-0.25	-1.15
Aug-01	12:35	14	0:54	1:08	2977:54	1800	1:39	-0.4	-1.25
Sep-01	41:16	13	3:10	4:23	2259:00	1336	1:41	2.37	0.44
Oct-01	6:13	9	0:41	0:31	1891:06	1593	1:11	-0.7	-1.43
Nov-01	5:47	13	0:27	0:33	1523:19	1222	1:15	-0.95	-1.58
Dec-01	3:10	7	0:27	0:19	6764:53	975	6:56	-0.14	-1.08
Jan-02	3:54	9	0:26	0:32	1836:30	1123	1:38	-0.24	-1.14
Feb-02	8:32	7	1:13	1:22	1324:52	1007	1:19	-0.04	-1.02
Mar-02	13:28	7	1:55	2:51	1124:53	1030	1:06	1.21	-0.26
Apr-02	28:21	8	3:33	6:20	1103:05	1036	1:04	2.14	0.3
May-02	8:41	6	1:27	1:23	1247:10	991	1:16	0.76	-0.54



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

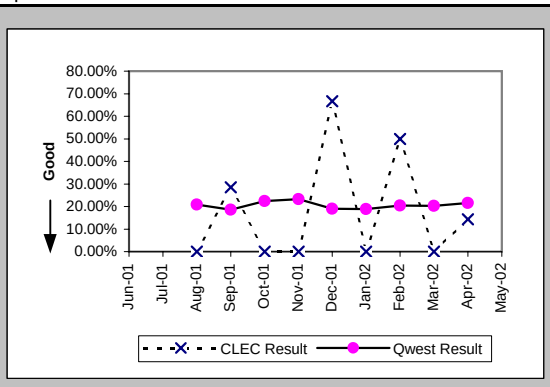
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	11	27.27%	44.54%	279	1519	18.37%	0.75	-0.55
Jul-01	0	4	0.00%	0.00%	332	1536	21.61%	-1.05	-1.64
Aug-01	3	14	21.43%	41.03%	400	1800	22.22%	-0.07	-1.04
Sep-01	4	13	30.77%	46.15%	260	1336	19.46%	0.99	-0.4
Oct-01	1	9	11.11%	31.43%	343	1593	21.53%	-0.76	-1.46
Nov-01	1	13	7.69%	26.65%	265	1222	21.69%	-1.22	-1.74
Dec-01	3	7	42.86%	49.49%	213	975	21.85%	1.22	-0.26
Jan-02	2	9	22.22%	41.57%	195	1123	17.36%	0.41	-0.75
Feb-02	1	7	14.29%	34.99%	191	1007	18.97%	-0.31	-1.19
Mar-02	0	7	0.00%	0.00%	191	1030	18.54%	-1.26	-1.76
Apr-02	1	8	12.50%	33.07%	220	1036	21.24%	-0.6	-1.37
May-02	2	6	33.33%	47.14%	189	991	19.07%	0.83	-0.5



Checklist #14 - Resale - Basic ISDN Repair

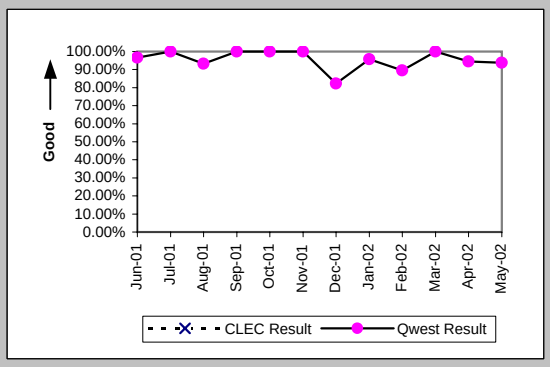
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	116	557	20.83%	-0.89	-1.54
Sep-01	2	7	28.57%	45.18%	80	429	18.65%	0.65	-0.61
Oct-01	0	3	0.00%	0.00%	128	571	22.42%	-0.93	-1.56
Nov-01	0	3	0.00%	0.00%	101	435	23.22%	-0.95	-1.58
Dec-01	2	3	66.67%	47.14%	63	331	19.03%	1.65	0.01
Jan-02	0	1	0.00%	0.00%	74	393	18.83%	-0.48	-1.29
Feb-02	1	2	50.00%	50.00%	73	358	20.39%	0.82	-0.5
Mar-02	0	1	0.00%	0.00%	74	366	20.22%	-0.5	-1.31
Apr-02	1	7	14.29%	34.99%	79	366	21.58%	-0.46	-1.28
May-02									



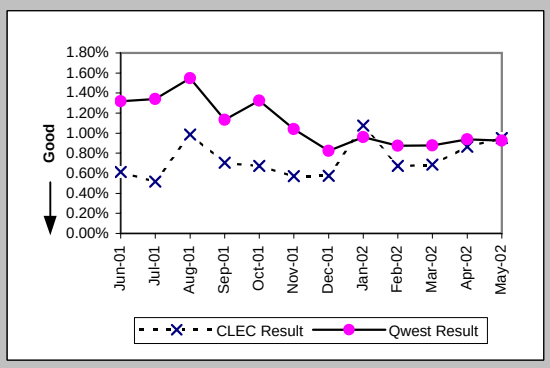
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					28	29	96.55%		
Jul-01					27	27	100.00%		
Aug-01					14	15	93.33%		
Sep-01					26	26	100.00%		
Oct-01					19	19	100.00%		
Nov-01					22	22	100.00%		
Dec-01					14	17	82.35%		
Jan-02					23	24	95.83%		
Feb-02					17	19	89.47%		
Mar-02					15	15	100.00%		
Apr-02					17	18	94.44%		
May-02					15	16	93.75%		



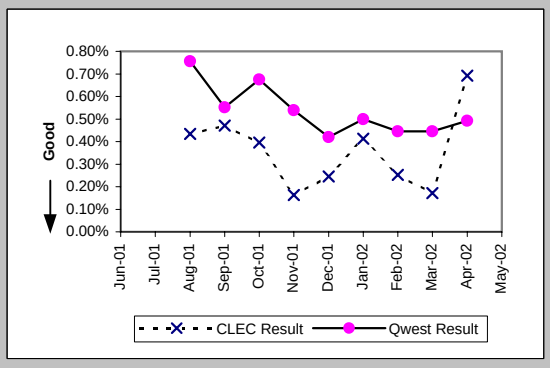
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	17	2772	0.61%	7.81%	2487	188686	1.32%	-3.23	-2.96
Jul-01	14	2701	0.52%	7.18%	2517	187909	1.34%	-3.69	-3.24
Aug-01	25	2533	0.99%	9.89%	2897	187280	1.55%	-2.27	-2.38
Sep-01	18	2547	0.71%	8.38%	2111	186329	1.13%	-2.02	-2.23
Oct-01	17	2529	0.67%	8.17%	2453	185014	1.33%	-2.85	-2.74
Nov-01	14	2451	0.57%	7.54%	1916	184334	1.04%	-2.27	-2.38
Dec-01	7	1221	0.57%	7.55%	1512	183312	0.82%	-0.97	-1.59
Jan-02	13	1210	1.07%	10.31%	1753	182572	0.96%	0.41	-0.75
Feb-02	8	1190	0.67%	8.17%	1578	180684	0.87%	-0.74	-1.45
Mar-02	8	1168	0.68%	8.25%	1571	178951	0.88%	-0.7	-1.43
Apr-02	10	1155	0.87%	9.26%	1664	177337	0.94%	-0.25	-1.15
May-02	11	1158	0.95%	9.70%	1629	175766	0.93%	0.08	-0.95



Trouble Rate (Percent) (MR-8*) (Parity)

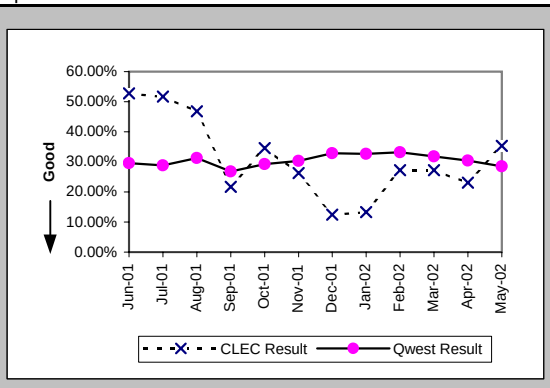
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	11	2533	0.43%	6.58%	1416	187280	0.76%	-1.86	-2.13
Sep-01	12	2547	0.47%	6.85%	1029	186329	0.55%	-0.55	-1.33
Oct-01	10	2529	0.40%	6.28%	1249	185014	0.68%	-1.71	-2.04
Nov-01	4	2451	0.16%	4.04%	993	184334	0.54%	-2.52	-2.53
Dec-01	3	1221	0.25%	4.95%	770	183312	0.42%	-0.94	-1.57
Jan-02	5	1210	0.41%	6.41%	912	182572	0.50%	-0.42	-1.26
Feb-02	3	1190	0.25%	5.01%	804	180684	0.45%	-1	-1.61
Mar-02	2	1168	0.17%	4.13%	797	178951	0.45%	-1.4	-1.85
Apr-02	8	1155	0.69%	8.29%	874	177337	0.49%	0.97	-0.41
May-02									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

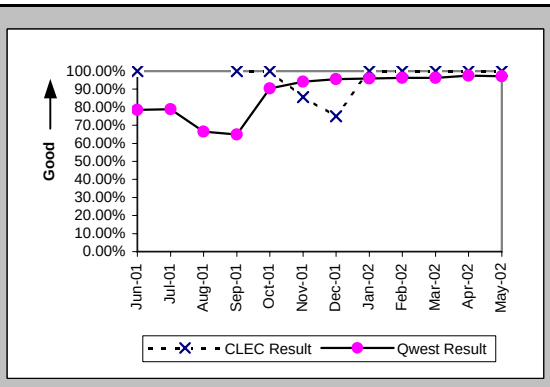
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	19	36	52.78%	49.92%	1043	3530	29.55%	2.89	0.76
Jul-01	15	29	51.72%	49.97%	1018	3535	28.80%	2.57	0.56
Aug-01	22	47	46.81%	49.90%	1318	4215	31.27%	2.21	0.35
Sep-01	5	23	21.74%	41.25%	775	2886	26.85%	-0.55	-1.34
Oct-01	9	26	34.62%	47.57%	1015	3468	29.27%	0.6	-0.63
Nov-01	5	19	26.32%	44.03%	832	2748	30.28%	-0.37	-1.23
Dec-01	1	8	12.50%	33.07%	739	2251	32.83%	-1.22	-1.74
Jan-02	2	15	13.33%	33.99%	850	2603	32.65%	-1.59	-1.97
Feb-02	3	11	27.27%	44.54%	783	2361	33.16%	-0.41	-1.25
Mar-02	3	11	27.27%	44.54%	732	2303	31.78%	-0.32	-1.19
Apr-02	3	13	23.08%	42.13%	727	2391	30.41%	-0.57	-1.35
May-02	6	17	35.29%	47.79%	649	2278	28.49%	0.62	-0.62



Checklist #14 - Resale - Qwest DSL Installation

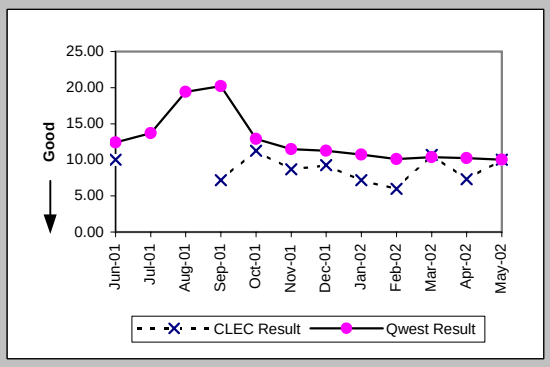
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	1820	2318	78.52%	-0.52	-1.32
Jul-01					4281	5428	78.87%		
Aug-01					5631	8459	66.57%		
Sep-01	5	5	100.00%	0.00%	6600	10160	64.96%	-1.64	-2
Oct-01	8	8	100.00%	0.00%	8609	9524	90.39%	-0.92	-1.56
Nov-01	6	7	85.71%	34.99%	7778	8266	94.10%	0.83	-0.5
Dec-01	3	4	75.00%	43.30%	7874	8239	95.57%	1.35	-0.18
Jan-02	5	5	100.00%	0.00%	7126	7430	95.91%	-0.46	-1.28
Feb-02	1	1	100.00%	0.00%	6485	6734	96.30%	-0.2	-1.12
Mar-02	3	3	100.00%	0.00%	6272	6513	96.30%	-0.34	-1.21
Apr-02	3	3	100.00%	0.00%	6301	6464	97.48%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	5746	5911	97.21%	-0.17	-1.1



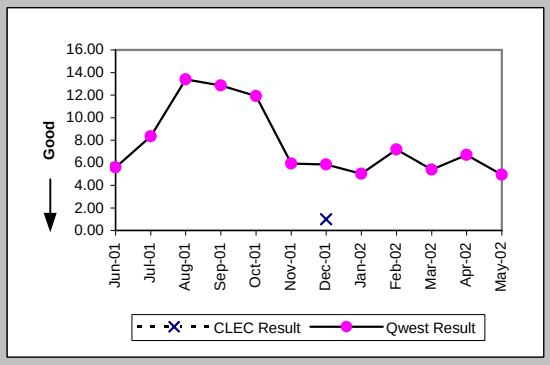
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	1	10.00		28815	2318	12.43	-0.32	-1.19
Jul-01					78419	5729	13.69		
Aug-01					167495	8634	19.40		
Sep-01	36	5	7.20	3.56	209987	10387	20.22	-1.95	-2.19
Oct-01	90	8	11.25	3.77	124841	9684	12.89	-0.5	-1.3
Nov-01	61	7	8.71	3.64	95280	8303	11.48	-1.18	-1.72
Dec-01	37	4	9.25	4.27	93024	8274	11.24	-0.73	-1.44
Jan-02	36	5	7.20	2.28	80440	7505	10.72	-1.05	-1.64
Feb-02	6	1	6.00		68431	6781	10.09	-0.8	-1.49
Mar-02	32	3	10.67	2.08	67974	6548	10.38	0.87	-0.47
Apr-02	22	3	7.33	3.79	66658	6501	10.25	-1.46	-1.89
May-02	10	1	10.00		59278	5928	10.00	-0.95	-1.58



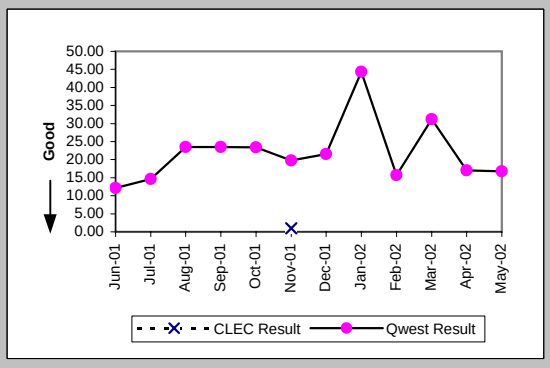
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2526	451	5.60		
Jul-01					6490	777	8.35		
Aug-01					12966	969	13.38		
Sep-01					16844	1310	12.86		
Oct-01					6810	572	11.91		
Nov-01					2219	374	5.93		
Dec-01	1	1	1.00		1475	253	5.83	-0.43	-1.26
Jan-02					1192	237	5.03		
Feb-02					1577	220	7.17		
Mar-02					1185	220	5.39		
Apr-02					916	137	6.69		
May-02					721	146	4.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

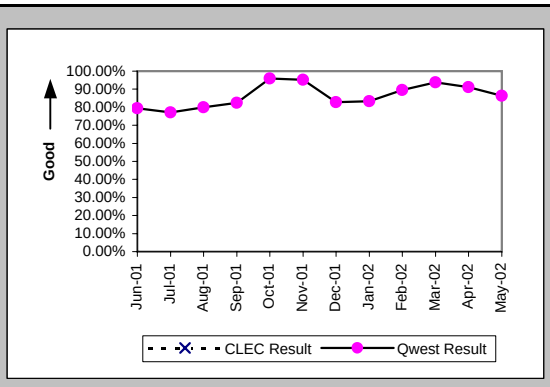
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					569	47	12.11		
Jul-01					7082	483	14.66		
Aug-01					46025	1956	23.53		
Sep-01					57393	2446	23.46		
Oct-01					11645	497	23.43		
Nov-01	1	1	1.00		2979	151	19.73	-0.9	-1.55
Dec-01					2304	107	21.53		
Jan-02					3104	70	44.34		
Feb-02					472	30	15.73		
Mar-02					780	25	31.20		
Apr-02					597	35	17.06		
May-02					268	16	16.75		



Checklist #14 - Resale - Qwest DSL Installation

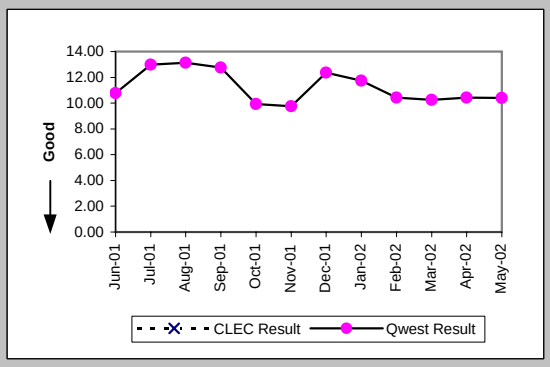
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					58	73	79.45%		
Jul-01					91	118	77.12%		
Aug-01					84	105	80.00%		
Sep-01					75	91	82.42%		
Oct-01					95	99	95.96%		
Nov-01					79	83	95.18%		
Dec-01					77	93	82.80%		
Jan-02					80	96	83.33%		
Feb-02					128	143	89.51%		
Mar-02					121	129	93.80%		
Apr-02					123	135	91.11%		
May-02					108	125	86.40%		



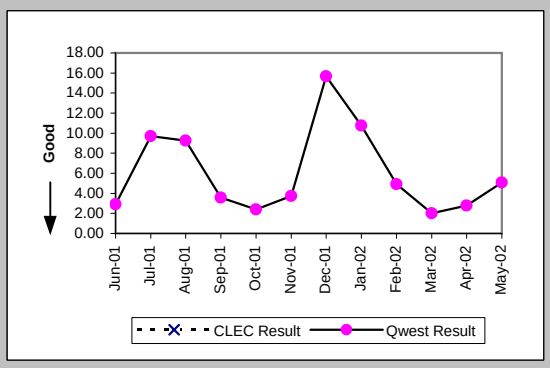
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					786	73	10.77		
Jul-01					1570	121	12.98		
Aug-01					1418	108	13.13		
Sep-01					1186	93	12.75		
Oct-01					1003	101	9.93		
Nov-01					819	84	9.75		
Dec-01					1174	95	12.36		
Jan-02					1139	97	11.74		
Feb-02					1532	147	10.42		
Mar-02					1333	130	10.25		
Apr-02					1448	139	10.42		
May-02					1361	131	10.39		



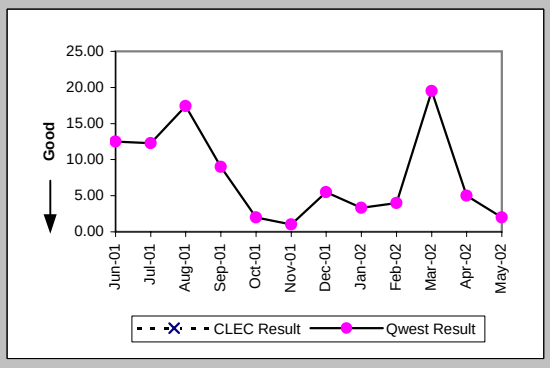
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					32	11	2.91		
Jul-01					155	16	9.69		
Aug-01					176	19	9.26		
Sep-01					50	14	3.57		
Oct-01					12	5	2.40		
Nov-01					15	4	3.75		
Dec-01					235	15	15.67		
Jan-02					140	13	10.77		
Feb-02					59	12	4.92		
Mar-02					12	6	2.00		
Apr-02					25	9	2.78		
May-02					86	17	5.06		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

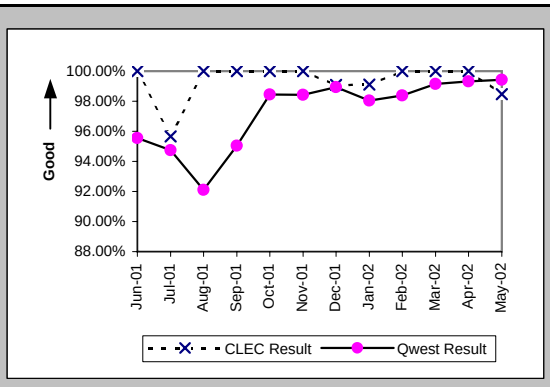
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					50	4	12.50		
Jul-01					172	14	12.29		
Aug-01					87	5	17.40		
Sep-01					36	4	9.00		
Oct-01					2	1	2.00		
Nov-01					1	1	1.00		
Dec-01					11	2	5.50		
Jan-02					10	3	3.33		
Feb-02					12	3	4.00		
Mar-02					39	2	19.50		
Apr-02					20	4	5.00		
May-02					2	1	2.00		



Checklist #14 - Resale - Qwest DSL Installation

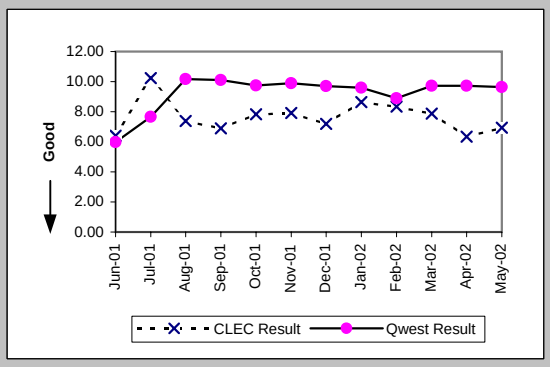
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	15	15	100.00%	0.00%	32610	34127	95.55%	-0.84	-1.51
Jul-01	22	23	95.65%	20.39%	36691	38724	94.75%	-0.19	-1.12
Aug-01	21	21	100.00%	0.00%	20808	22593	92.10%	-1.34	-1.82
Sep-01	34	34	100.00%	0.00%	17473	18385	95.04%	-1.33	-1.81
Oct-01	99	99	100.00%	0.00%	31595	32096	98.44%	-1.25	-1.76
Nov-01	77	77	100.00%	0.00%	28258	28712	98.42%	-1.11	-1.68
Dec-01	108	109	99.08%	9.53%	34639	35012	98.93%	-0.15	-1.09
Jan-02	110	111	99.10%	9.45%	33091	33749	98.05%	-0.8	-1.49
Feb-02	111	111	100.00%	0.00%	30333	30834	98.38%	-1.35	-1.82
Mar-02	109	109	100.00%	0.00%	29828	30085	99.15%	-0.97	-1.59
Apr-02	106	106	100.00%	0.00%	32654	32879	99.32%	-0.85	-1.52
May-02	128	130	98.46%	12.31%	27762	27923	99.42%	1.25	-0.24



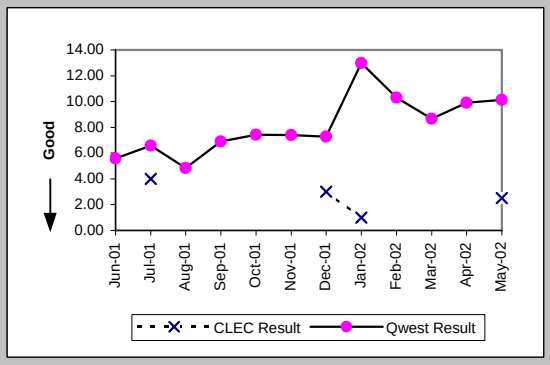
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	96	15	6.40	3.46	154260	25858	5.97	2.88	0.75
Jul-01	225	22	10.23	2.67	200531	26219	7.65	2.88	0.75
Aug-01	118	16	7.38	2.47	147196	14467	10.17	-3.63	-3.21
Sep-01	200	29	6.90	3.32	127857	12644	10.11	-5.52	-4.36
Oct-01	657	84	7.82	2.80	223877	22977	9.74	-8.36	-6.08
Nov-01	372	47	7.91	3.08	161855	16354	9.90	-5.43	-4.3
Dec-01	353	49	7.20	2.74	131770	13584	9.70	-6.38	-4.88
Jan-02	432	50	8.64	3.04	182231	19003	9.59	-2.36	-2.43
Feb-02	467	56	8.34	2.67	200178	22500	8.90	-1.41	-1.86
Mar-02	236	30	7.87	2.62	199392	20491	9.73	-3.75	-3.28
Apr-02	304	48	6.33	3.42	224484	23098	9.72	-13.03	-8.92
May-02	444	64	6.94	3.49	187688	19483	9.63	-9.04	-6.5



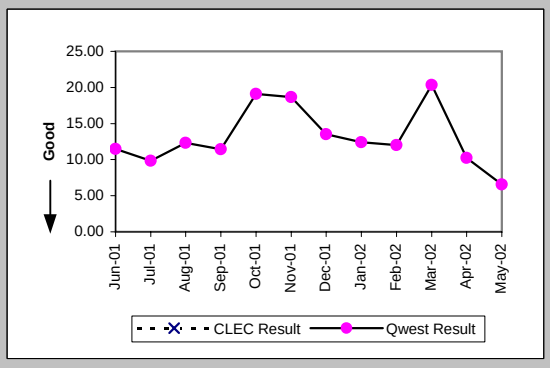
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					7763	1391	5.58		
Jul-01	4	1	4.00		11988	1824	6.57	-0.29	-1.18
Aug-01					6141	1268	4.84		
Sep-01					5134	745	6.89		
Oct-01					3617	488	7.41		
Nov-01					3288	445	7.39		
Dec-01	3	1	3.00		2437	335	7.27	-0.34	-1.21
Jan-02	1	1	1.00		8030	619	12.97	-0.89	-1.54
Feb-02					4479	435	10.30		
Mar-02					2062	238	8.66		
Apr-02					1594	161	9.90		
May-02	5	2	2.50	0.71	1549	153	10.12	-0.5	-1.3



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

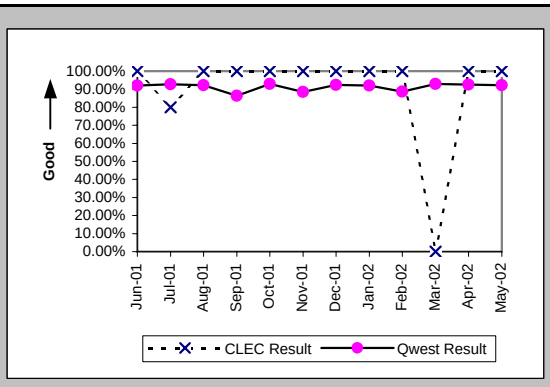
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1446	126	11.48		
Jul-01					2306	234	9.85		
Aug-01					6513	529	12.31		
Sep-01					2090	183	11.42		
Oct-01					459	24	19.12		
Nov-01					579	31	18.68		
Dec-01					527	39	13.51		
Jan-02					472	38	12.42		
Feb-02					792	66	12.00		
Mar-02					468	23	20.35		
Apr-02					707	69	10.25		
May-02					46	7	6.57		



Checklist #14 - Resale - Qwest DSL Installation

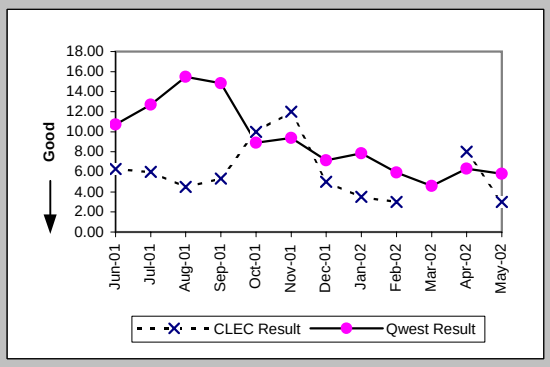
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7	7	100.00%	0.00%	6103	6630	92.05%	-0.78	-1.47
Jul-01	4	5	80.00%	40.00%	837	902	92.79%	0.91	-0.44
Aug-01	2	2	100.00%	0.00%	526	570	92.28%	-0.41	-1.25
Sep-01	3	3	100.00%	0.00%	292	338	86.39%	-0.68	-1.42
Oct-01	2	2	100.00%	0.00%	264	284	92.96%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	224	253	88.54%	-0.36	-1.22
Dec-01	1	1	100.00%	0.00%	218	236	92.37%	-0.29	-1.17
Jan-02	2	2	100.00%	0.00%	244	265	92.08%	-0.41	-1.25
Feb-02	1	1	100.00%	0.00%	181	204	88.73%	-0.36	-1.22
Mar-02	0	1	0.00%	0.00%	210	226	92.92%	1.81	0.1
Apr-02	1	1	100.00%	0.00%	299	323	92.57%	-0.28	-1.17
May-02	3	3	100.00%	0.00%	287	311	92.28%	-0.5	-1.3



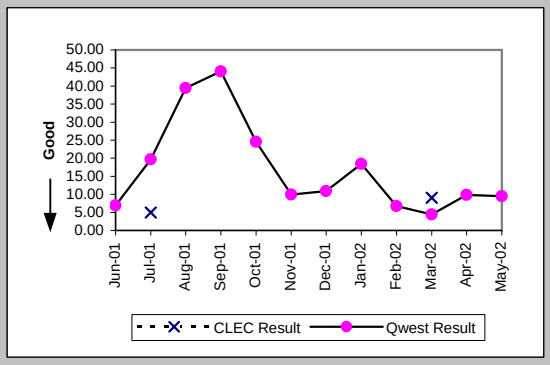
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	44	7	6.29	3.73	70760	6602	10.72	-2.49	-2.51
Jul-01	24	4	6.00	2.45	14754	1161	12.71	-0.93	-1.56
Aug-01	9	2	4.50	0.71	10147	656	15.47	-0.69	-1.42
Sep-01	16	3	5.33	0.58	5270	355	14.85	-0.61	-1.37
Oct-01	20	2	10.00	5.66	2700	303	8.91	1.79	0.09
Nov-01	12	1	12.00		2476	264	9.38	1.66	0.01
Dec-01	5	1	5.00		1706	239	7.14	-0.2	-1.12
Jan-02	7	2	3.50	0.71	2243	286	7.84	-0.46	-1.28
Feb-02	3	1	3.00		1174	198	5.93	-0.39	-1.24
Mar-02					1036	225	4.60		
Apr-02	8	1	8.00		2035	322	6.32	0.37	-0.77
May-02	6	2	3.00	2.83	1759	303	5.81	-0.54	-1.33



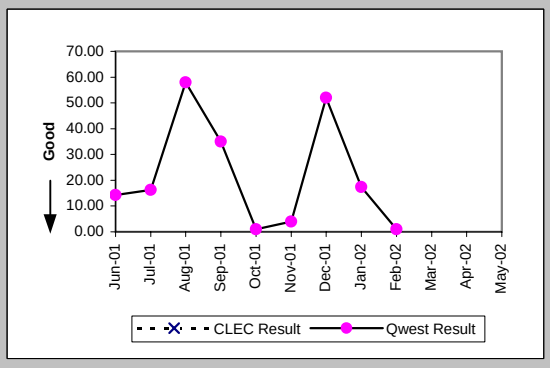
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2802	407	6.88		
Jul-01	5	1	5.00		5623	286	19.66	-0.74	-1.45
Aug-01					5407	137	39.47		
Sep-01					2905	66	44.02		
Oct-01					1031	42	24.55		
Nov-01					524	53	9.89		
Dec-01					262	24	10.92		
Jan-02					571	31	18.42		
Feb-02					156	23	6.78		
Mar-02	9	1	9.00		80	18	4.44	1.13	-0.32
Apr-02					276	28	9.86		
May-02					257	27	9.52		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

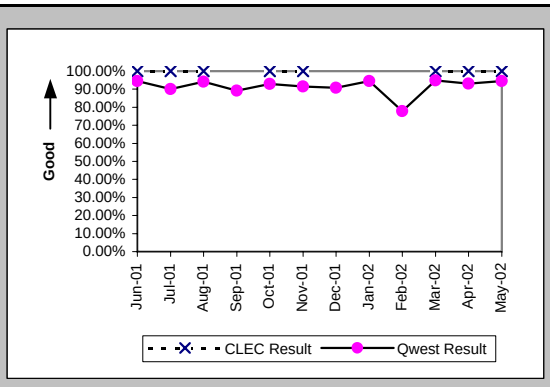
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1713	120	14.28		
Jul-01					342	21	16.29		
Aug-01					116	2	58.00		
Sep-01					70	2	35.00		
Oct-01					1	1	1.00		
Nov-01					4	1	4.00		
Dec-01					52	1	52.00		
Jan-02					52	3	17.33		
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Qwest DSL Installation

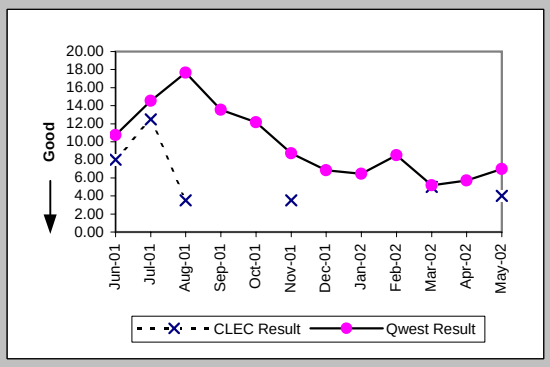
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	1511	1598	94.56%	-0.24	-1.15
Jul-01	2	2	100.00%	0.00%	163	181	90.06%	-0.47	-1.28
Aug-01	2	2	100.00%	0.00%	113	120	94.17%	-0.35	-1.21
Sep-01					58	65	89.23%		
Oct-01	1	1	100.00%	0.00%	52	56	92.86%	-0.27	-1.17
Nov-01	2	2	100.00%	0.00%	54	59	91.53%	-0.42	-1.26
Dec-01					39	43	90.70%		
Jan-02					52	55	94.55%		
Feb-02					42	54	77.78%		
Mar-02	1	1	100.00%	0.00%	37	39	94.87%	-0.23	-1.14
Apr-02	1	1	100.00%	0.00%	67	72	93.06%	-0.27	-1.16
May-02	2	2	100.00%	0.00%	51	54	94.44%	-0.34	-1.2



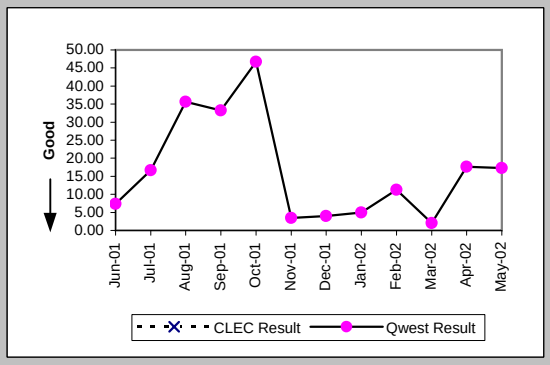
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	8	1	8.00		17119	1591	10.76	-0.53	-1.33
Jul-01	25	2	12.50	2.12	3347	230	14.55	-0.16	-1.1
Aug-01	7	2	3.50	0.71	2773	157	17.66	-0.93	-1.57
Sep-01					1001	74	13.53		
Oct-01					706	58	12.17		
Nov-01	7	2	3.50	3.54	472	54	8.74	-0.38	-1.23
Dec-01					287	42	6.83		
Jan-02					343	53	6.47		
Feb-02					443	52	8.52		
Mar-02	5	1	5.00		202	39	5.18	-0.04	-1.03
Apr-02					395	69	5.72		
May-02	4	1	4.00		363	52	6.98	-0.32	-1.19



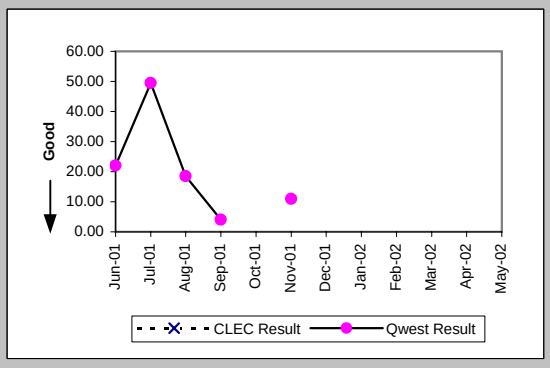
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					608	83	7.33		
Jul-01					1000	60	16.67		
Aug-01					1567	44	35.61		
Sep-01					565	17	33.24		
Oct-01					327	7	46.71		
Nov-01					21	6	3.50		
Dec-01					16	4	4.00		
Jan-02					20	4	5.00		
Feb-02					135	12	11.25		
Mar-02					4	2	2.00		
Apr-02					106	6	17.67		
May-02					69	4	17.25		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

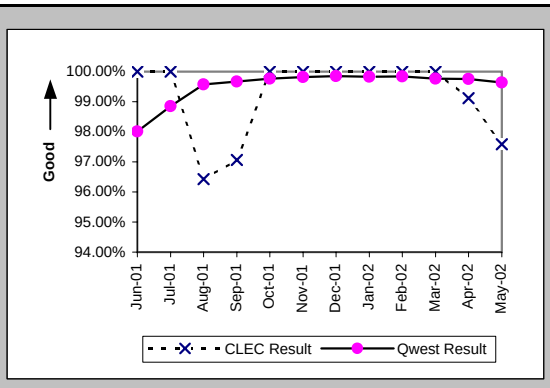
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					88	4	22.00		
Jul-01					297	6	49.50		
Aug-01					37	2	18.50		
Sep-01					4	1	4.00		
Oct-01									
Nov-01					22	2	11.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Qwest DSL Installation

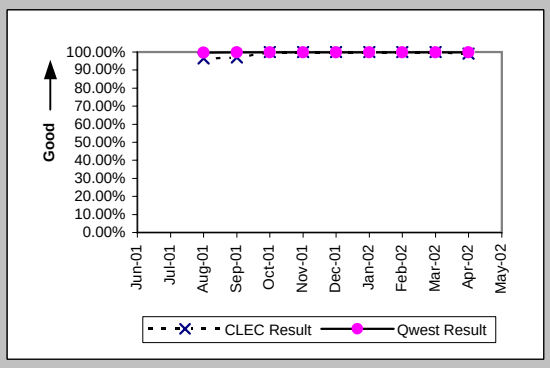
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	26	26	100.00%	0.00%	47266	48226	98.01%	-0.73	-1.44
Jul-01	27	27	100.00%	0.00%	46533	47072	98.85%	-0.56	-1.34
Aug-01	27	28	96.43%	18.56%	38952	39117	99.58%	1.57	-0.05
Sep-01	33	34	97.06%	16.90%	30658	30761	99.67%	1.59	-0.04
Oct-01	76	76	100.00%	0.00%	35719	35802	99.77%	-0.42	-1.26
Nov-01	99	99	100.00%	0.00%	39795	39867	99.82%	-0.42	-1.26
Dec-01	101	101	100.00%	0.00%	40510	40571	99.85%	-0.39	-1.24
Jan-02	116	116	100.00%	0.00%	42624	42697	99.83%	-0.45	-1.27
Feb-02	116	116	100.00%	0.00%	39810	39872	99.84%	-0.42	-1.26
Mar-02	114	114	100.00%	0.00%	37452	37541	99.76%	-0.52	-1.32
Apr-02	112	113	99.12%	9.37%	38400	38493	99.76%	1.1	-0.33
May-02	121	124	97.58%	15.37%	37013	37146	99.64%	2.55	0.55



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

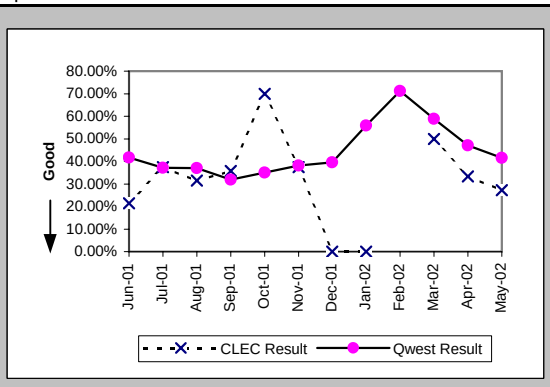
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	27	28	96.43%	18.56%	38984	39117	99.66%	1.67	0.02
Sep-01	33	34	97.06%	16.90%	30684	30761	99.75%	1.73	0.05
Oct-01	76	76	100.00%	0.00%	35743	35802	99.84%	-0.35	-1.22
Nov-01	99	99	100.00%	0.00%	39805	39867	99.84%	-0.39	-1.24
Dec-01	101	101	100.00%	0.00%	40525	40571	99.89%	-0.34	-1.21
Jan-02	116	116	100.00%	0.00%	42638	42697	99.86%	-0.4	-1.24
Feb-02	116	116	100.00%	0.00%	39819	39872	99.87%	-0.39	-1.24
Mar-02	114	114	100.00%	0.00%	37471	37541	99.81%	-0.46	-1.28
Apr-02	112	113	99.12%	9.37%	38415	38493	99.80%	1.21	-0.27
May-02									



Checklist #14 - Resale - Qwest DSL Repair

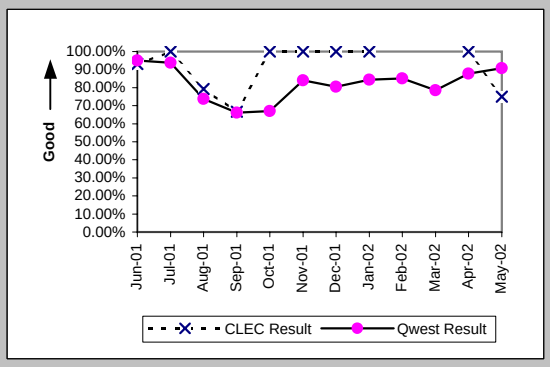
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	12	56	21.43%	41.03%	3373	8102	41.63%	-3.06	-2.86
Jul-01	6	16	37.50%	48.41%	2498	6728	37.13%	0.05	-0.97
Aug-01	11	35	31.43%	46.42%	3429	9260	37.03%	-0.68	-1.42
Sep-01	5	14	35.71%	47.92%	1706	5351	31.88%	0.32	-0.8
Oct-01	7	10	70.00%	45.83%	1992	5685	35.04%	2.17	0.32
Nov-01	6	16	37.50%	48.41%	1569	4107	38.20%	-0.06	-1.04
Dec-01	0	1	0.00%	0.00%	1622	4102	39.54%	-0.81	-1.49
Jan-02	0	3	0.00%	0.00%	3596	6433	55.90%	-1.95	-2.19
Feb-02					4407	6189	71.21%		
Mar-02	1	2	50.00%	50.00%	3335	5659	58.93%	-0.26	-1.16
Apr-02	2	6	33.33%	47.14%	2041	4337	47.06%	-0.67	-1.41
May-02	3	11	27.27%	44.54%	2144	5151	41.62%	-0.96	-1.59



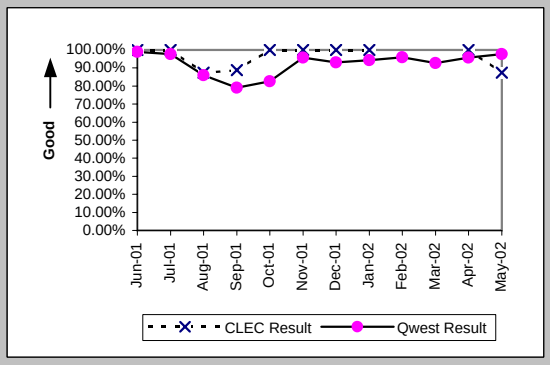
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	40	43	93.02%	25.48%	3840	4044	94.96%	0.61	-0.63
Jul-01	9	9	100.00%	0.00%	3349	3572	93.76%	-0.77	-1.47
Aug-01	19	24	79.17%	40.61%	3690	5007	73.70%	-0.61	-1.37
Sep-01	6	9	66.67%	47.14%	2112	3195	66.10%	-0.04	-1.02
Oct-01	3	3	100.00%	0.00%	2097	3129	67.02%	-1.21	-1.74
Nov-01	10	10	100.00%	0.00%	1797	2138	84.05%	-1.37	-1.84
Dec-01	1	1	100.00%	0.00%	1692	2101	80.53%	-0.49	-1.3
Jan-02	3	3	100.00%	0.00%	2033	2409	84.39%	-0.74	-1.45
Feb-02					1278	1503	85.03%		
Mar-02					1567	1994	78.59%		
Apr-02	4	4	100.00%	0.00%	1773	2019	87.82%	-0.74	-1.45
May-02	6	8	75.00%	43.30%	2320	2555	90.80%	1.31	-0.21



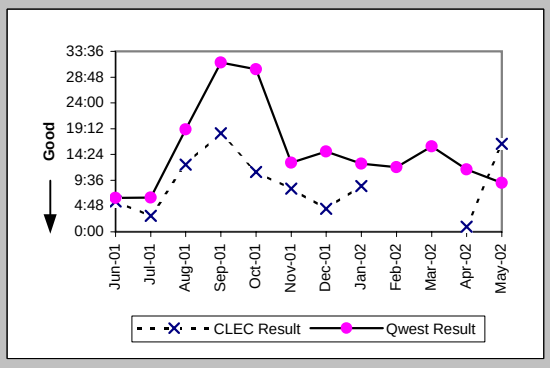
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	43	43	100.00%	0.00%	4001	4044	98.94%	-0.68	-1.41
Jul-01	9	9	100.00%	0.00%	3489	3572	97.68%	-0.46	-1.28
Aug-01	21	24	87.50%	33.07%	4309	5007	86.06%	-0.2	-1.12
Sep-01	8	9	88.89%	31.43%	2537	3205	79.16%	-0.72	-1.44
Oct-01	3	3	100.00%	0.00%	2627	3180	82.61%	-0.79	-1.48
Nov-01	10	10	100.00%	0.00%	2074	2167	95.71%	-0.67	-1.41
Dec-01	1	1	100.00%	0.00%	1979	2128	93.00%	-0.27	-1.17
Jan-02	3	3	100.00%	0.00%	2295	2435	94.25%	-0.43	-1.26
Feb-02					1454	1516	95.91%		
Mar-02					1859	2005	92.72%		
Apr-02	4	4	100.00%	0.00%	1938	2023	95.80%	-0.42	-1.25
May-02	7	8	87.50%	33.07%	2495	2556	97.61%	1.31	-0.2



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

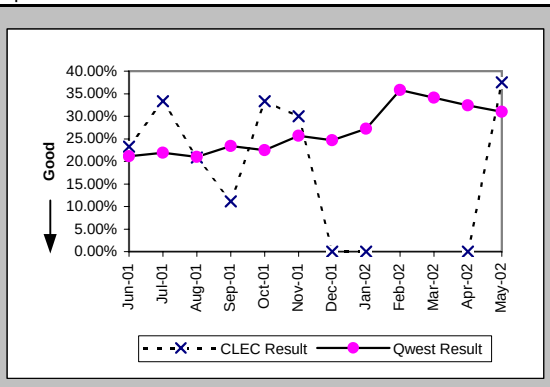
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	241:58	43	5:38	7:39	25534:59	4044	6:19	-0.37	-1.22
Jul-01	27:01	9	3:00	5:31	22866:01	3572	6:24	-0.69	-1.42
Aug-01	299:59	24	12:30	21:26	95574:34	5007	19:05	-0.96	-1.59
Sep-01	164:57	9	18:20	24:20	101056:09	3205	31:32	-0.74	-1.45
Oct-01	33:28	3	11:09	9:43	96178:58	3180	30:15	-0.64	-1.39
Nov-01	80:07	10	8:01	8:52	27832:37	2167	12:51	-0.8	-1.49
Dec-01	4:17	1	4:17		31761:54	2128	14:56	-0.45	-1.27
Jan-02	25:29	3	8:30	13:13	30856:09	2435	12:40	-0.32	-1.19
Feb-02					18272:38	1516	12:03		
Mar-02					31930:57	2005	15:56		
Apr-02	3:48	4	0:57	0:36	23525:46	2023	11:38	-1.05	-1.64
May-02	130:56	8	16:22	19:29	23277:18	2556	9:06	1.39	-0.16



Checklist #14 - Resale - Qwest DSL Repair

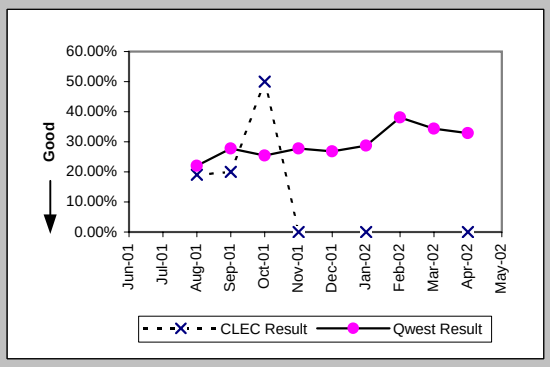
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	43	23.26%	42.25%	855	4044	21.14%	0.36	-0.78
Jul-01	3	9	33.33%	47.14%	783	3572	21.92%	0.8	-0.52
Aug-01	5	24	20.83%	40.61%	1052	5007	21.01%	-0.02	-1.01
Sep-01	1	9	11.11%	31.43%	750	3205	23.40%	-0.87	-1.53
Oct-01	1	3	33.33%	47.14%	715	3180	22.48%	0.43	-0.74
Nov-01	3	10	30.00%	45.83%	556	2167	25.66%	0.34	-0.8
Dec-01	0	1	0.00%	0.00%	525	2128	24.67%	-0.57	-1.35
Jan-02	0	3	0.00%	0.00%	663	2435	27.23%	-1.06	-1.64
Feb-02					543	1516	35.82%		
Mar-02					684	2005	34.11%		
Apr-02	0	4	0.00%	0.00%	656	2023	32.43%	-1.38	-1.84
May-02	3	8	37.50%	48.41%	793	2556	31.03%	0.4	-0.76



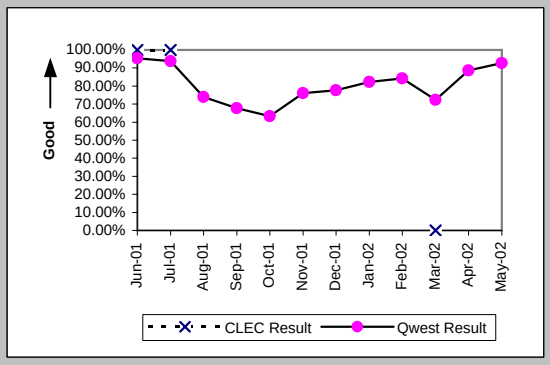
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	4	21	19.05%	39.27%	820	3718	22.05%	-0.33	-1.2
Sep-01	1	5	20.00%	40.00%	519	1871	27.74%	-0.39	-1.23
Oct-01	1	2	50.00%	50.00%	471	1856	25.38%	0.66	-0.6
Nov-01	0	6	0.00%	0.00%	403	1450	27.79%	-1.52	-1.92
Dec-01					366	1366	26.79%		
Jan-02	0	2	0.00%	0.00%	457	1590	28.74%	-0.9	-1.55
Feb-02					413	1083	38.13%		
Mar-02					488	1418	34.41%		
Apr-02	0	4	0.00%	0.00%	447	1360	32.87%	-1.4	-1.85
May-02									



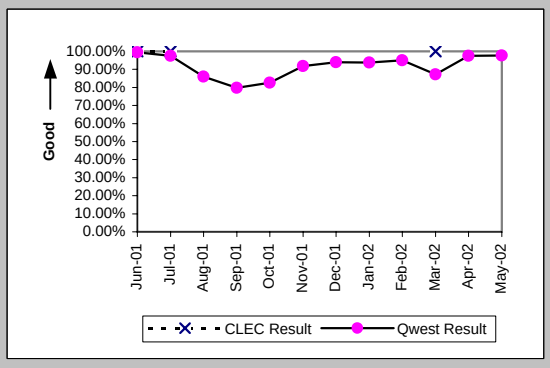
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	653	685	95.33%	-0.22	-1.13
Jul-01	1	1	100.00%	0.00%	617	658	93.77%	-0.26	-1.16
Aug-01					609	824	73.91%		
Sep-01					298	440	67.73%		
Oct-01					322	509	63.26%		
Nov-01					277	364	76.10%		
Dec-01					271	349	77.65%		
Jan-02					329	400	82.25%		
Feb-02					224	266	84.21%		
Mar-02	0	1	0.00%	0.00%	230	318	72.33%	1.09	-0.34
Apr-02					241	272	88.60%		
May-02					417	450	92.67%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

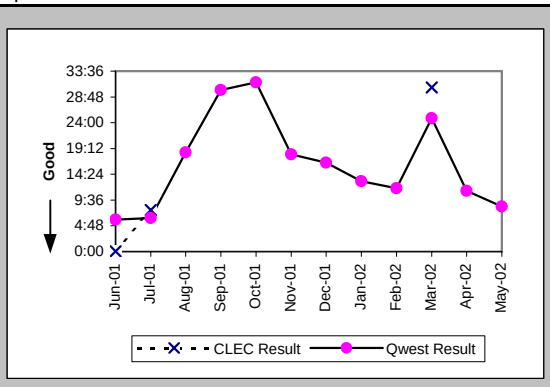
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	681	685	99.42%	-0.08	-1.05
Jul-01	1	1	100.00%	0.00%	642	658	97.57%	-0.16	-1.1
Aug-01					709	824	86.04%		
Sep-01					351	440	79.77%		
Oct-01					424	513	82.65%		
Nov-01					341	371	91.91%		
Dec-01					331	352	94.03%		
Jan-02					377	402	93.78%		
Feb-02					253	266	95.11%		
Mar-02	1	1	100.00%	0.00%	278	319	87.15%	-0.38	-1.23
Apr-02					266	273	97.44%		
May-02					441	451	97.78%		



Checklist #14 - Resale - Qwest DSL Repair

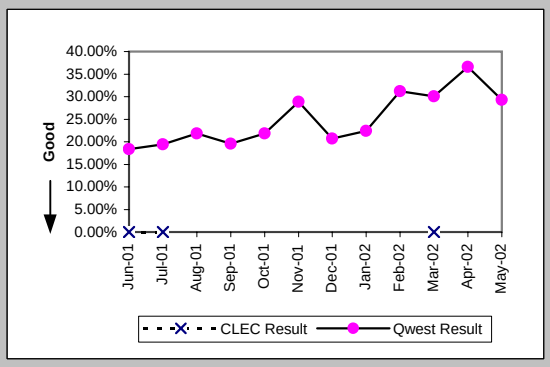
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0:02	1	0:02		4070:00	685	5:56	-0.64	-1.39
Jul-01	7:44	1	7:44		4123:13	658	6:16	1.53	-0.07
Aug-01					15226:27	824	18:29		
Sep-01					13230:33	440	30:04		
Oct-01					16161:33	513	31:30		
Nov-01					6709:20	371	18:05		
Dec-01					5820:23	352	16:32		
Jan-02					5278:36	402	13:08		
Feb-02					3127:58	266	11:46		
Mar-02	30:32	1	30:32		7933:22	319	24:52	0.85	-0.48
Apr-02					3086:51	273	11:18		
May-02					3794:22	451	8:25		



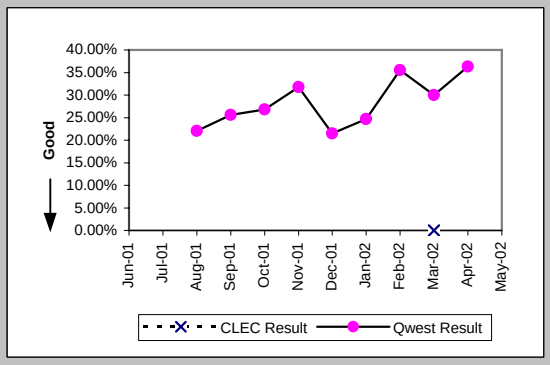
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	1	0.00%	0.00%	126	685	18.39%	-0.47	-1.29
Jul-01	0	1	0.00%	0.00%	128	658	19.45%	-0.49	-1.3
Aug-01					180	824	21.84%		
Sep-01					86	440	19.55%		
Oct-01					112	513	21.83%		
Nov-01					107	371	28.84%		
Dec-01					73	352	20.74%		
Jan-02					90	402	22.39%		
Feb-02					83	266	31.20%		
Mar-02	0	1	0.00%	0.00%	96	319	30.09%	-0.66	-1.4
Apr-02					100	273	36.63%		
May-02					132	451	29.27%		



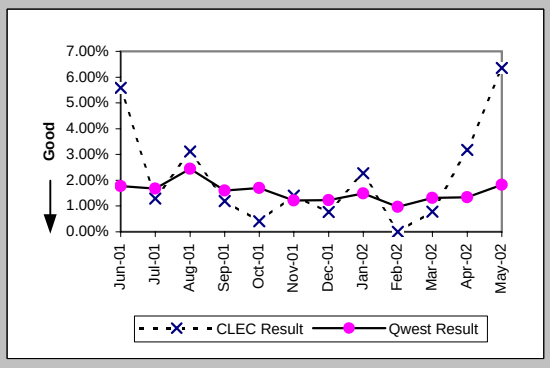
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					125	566	22.08%		
Sep-01					63	246	25.61%		
Oct-01					81	302	26.82%		
Nov-01					69	217	31.80%		
Dec-01					51	237	21.52%		
Jan-02					61	247	24.70%		
Feb-02					65	183	35.52%		
Mar-02	0	1	0.00%	0.00%	66	220	30.00%	-0.65	-1.4
Apr-02					65	179	36.31%		
May-02									



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

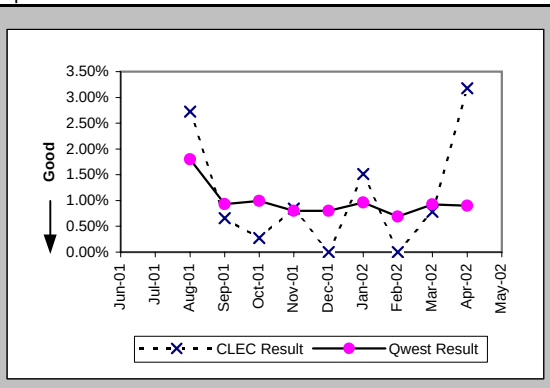
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	44	787	5.59%	22.97%	4729	266282	1.78%	8.09	3.92
Jul-01	10	777	1.29%	11.27%	4230	252102	1.68%	-0.85	-1.51
Aug-01	24	771	3.11%	17.37%	5831	238364	2.45%	1.2	-0.27
Sep-01	9	757	1.19%	10.84%	3645	227625	1.60%	-0.9	-1.55
Oct-01	3	736	0.41%	6.37%	3693	217706	1.70%	-2.7	-2.64
Nov-01	10	710	1.41%	11.78%	2538	208053	1.22%	0.46	-0.72
Dec-01	1	129	0.78%	8.77%	2480	200987	1.23%	-0.47	-1.29
Jan-02	3	132	2.27%	14.90%	2837	191123	1.48%	0.76	-0.54
Feb-02	0	129	0.00%	0.00%	1782	183565	0.97%	-1.12	-1.68
Mar-02	1	128	0.78%	8.80%	2324	177040	1.31%	-0.53	-1.32
Apr-02	4	126	3.17%	17.53%	2296	170937	1.34%	1.57	-0.05
May-02	8	126	6.35%	24.38%	3007	164670	1.83%	2.99	0.82



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

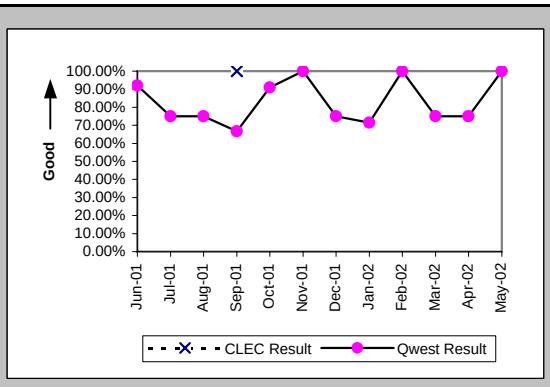
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	21	771	2.72%	16.28%	4284	238364	1.80%	1.93	0.18
Sep-01	5	757	0.66%	8.10%	2117	227625	0.93%	-0.77	-1.47
Oct-01	2	736	0.27%	5.21%	2158	217706	0.99%	-1.97	-2.2
Nov-01	6	710	0.85%	9.15%	1667	208053	0.80%	0.13	-0.92
Dec-01	0	129	0.00%	0.00%	1603	200987	0.80%	-1.02	-1.62
Jan-02	2	132	1.52%	12.22%	1837	191123	0.96%	0.68	-0.59
Feb-02	0	129	0.00%	0.00%	1266	183565	0.69%	-0.95	-1.58
Mar-02	1	128	0.78%	8.80%	1638	177040	0.93%	-0.17	-1.1
Apr-02	4	126	3.17%	17.53%	1539	170937	0.90%	2.13	0.3
May-02									



Checklist #14 - Resale - Primary ISDN Installation

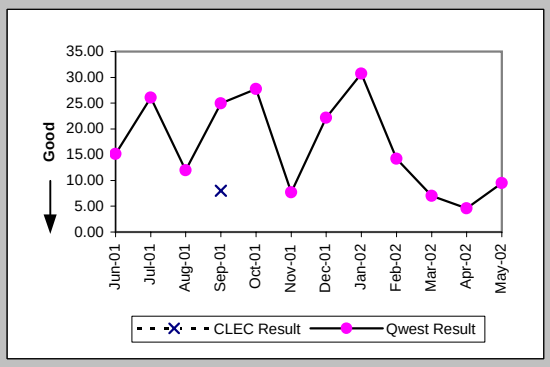
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					23	25	92.00%		
Jul-01					6	8	75.00%		
Aug-01					3	4	75.00%		
Sep-01	1	1	100.00%	0.00%	6	9	66.67%	-0.67	-1.41
Oct-01					10	11	90.91%		
Nov-01					5	5	100.00%		
Dec-01					3	4	75.00%		
Jan-02					5	7	71.43%		
Feb-02					7	7	100.00%		
Mar-02					6	8	75.00%		
Apr-02					3	4	75.00%		
May-02					5	5	100.00%		



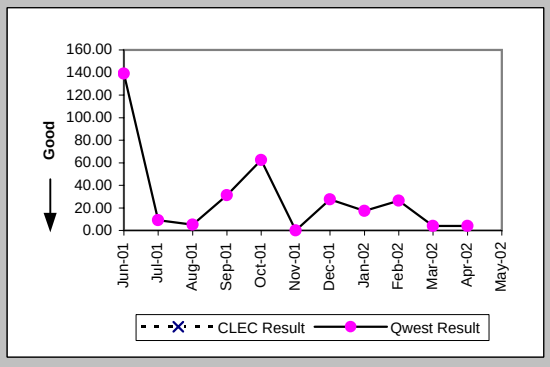
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					378	25	15.12		
Jul-01					313	12	26.08		
Aug-01					96	8	12.00		
Sep-01	8	1	8.00		299	12	24.92	-0.56	-1.34
Oct-01					444	16	27.75		
Nov-01					46	6	7.67		
Dec-01					155	7	22.14		
Jan-02					399	13	30.69		
Feb-02					156	11	14.18		
Mar-02					56	8	7.00		
Apr-02					23	5	4.60		
May-02					95	10	9.50		



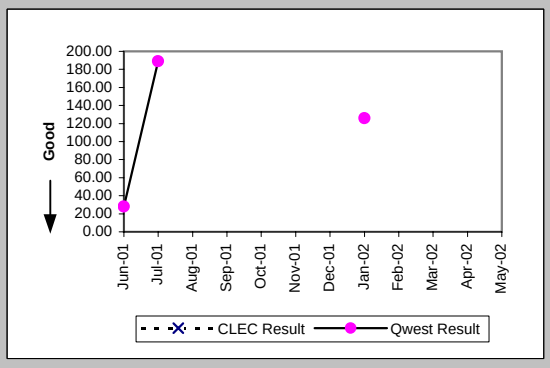
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					139	1	139.00		
Jul-01					27	3	9.00		
Aug-01					5	1	5.00		
Sep-01					187	6	31.17		
Oct-01					312	5	62.40		
Nov-01					0	1	0.00		
Dec-01					110	4	27.50		
Jan-02					104	6	17.33		
Feb-02					79	3	26.33		
Mar-02					8	2	4.00		
Apr-02					4	1	4.00		
May-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

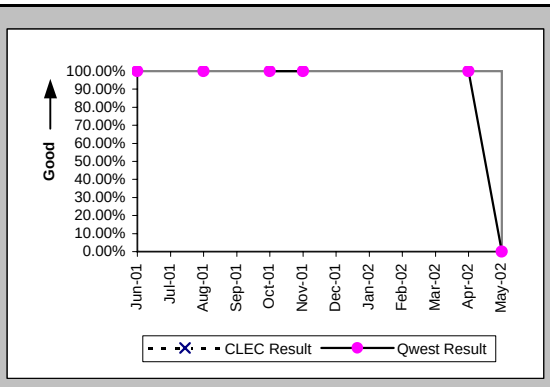
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					28	1	28.00		
Jul-01					189	1	189.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					126	1	126.00		
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Primary ISDN Installation

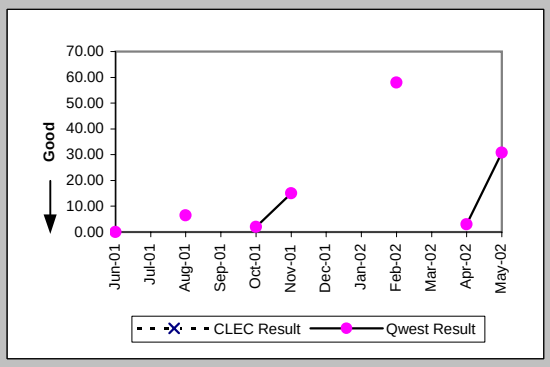
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1	1	100.00%		
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					5	5	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02					0	2	0.00%		



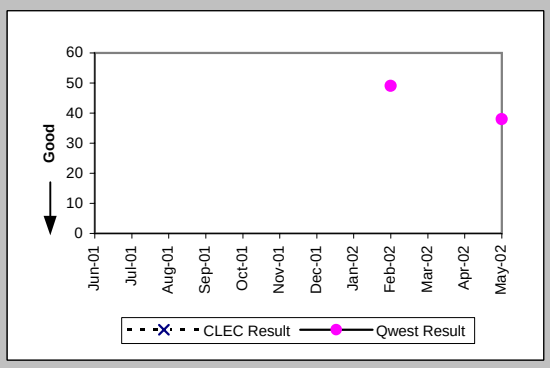
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					0	1	0.00		
Jul-01									
Aug-01					13	2	6.50		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					75	5	15.00		
Dec-01									
Jan-02									
Feb-02					58	1	58.00		
Mar-02									
Apr-02					3	1	3.00		
May-02					123	4	30.75		



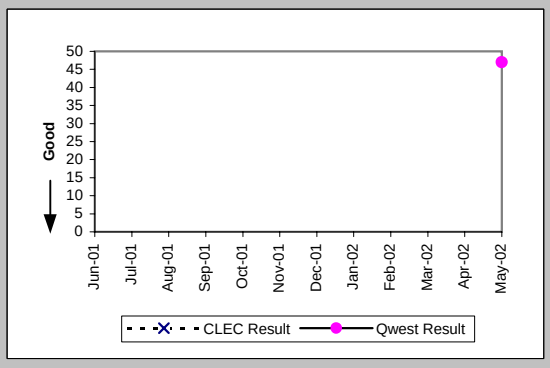
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					49	1	49.00		
Mar-02									
Apr-02									
May-02					38	1	38.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

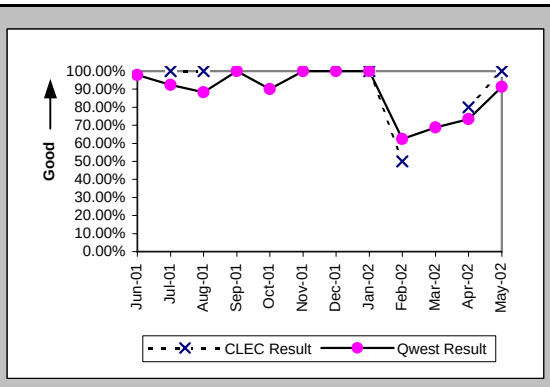
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					47	1	47.00		



Checklist #14 - Resale - Primary ISDN Installation

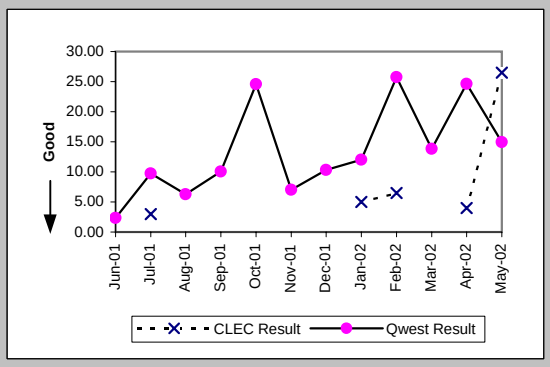
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					133	136	97.79%		
Jul-01	2	2	100.00%	0.00%	61	66	92.42%	-0.4	-1.24
Aug-01	2	2	100.00%	0.00%	15	17	88.24%	-0.49	-1.3
Sep-01					12	12	100.00%		
Oct-01					9	10	90.00%		
Nov-01					6	6	100.00%		
Dec-01					14	14	100.00%		
Jan-02	1	1	100.00%	0.00%	31	31	100.00%	N/A	N/A
Feb-02	1	2	50.00%	50.00%	5	8	62.50%	0.14	-0.92
Mar-02					11	16	68.75%		
Apr-02	4	5	80.00%	40.00%	11	15	73.33%	-0.29	-1.18
May-02	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18



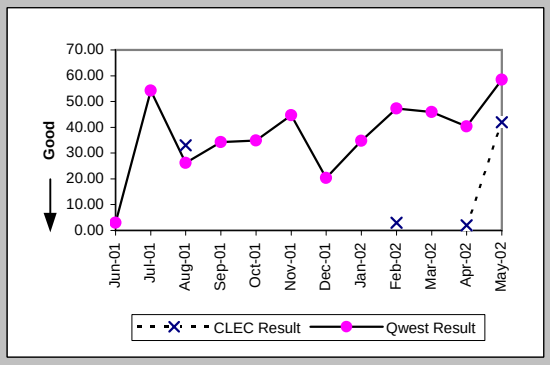
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					309	132	2.34		
Jul-01	3	1	3.00		680	70	9.71	-0.34	-1.21
Aug-01					107	17	6.29		
Sep-01					191	19	10.05		
Oct-01					369	15	24.60		
Nov-01					70	10	7.00		
Dec-01					206	20	10.30		
Jan-02	5	1	5.00		588	49	12.00	-0.38	-1.23
Feb-02	13	2	6.50	3.54	489	19	25.74	-0.98	-1.59
Mar-02					360	26	13.85		
Apr-02	20	5	4.00	2.92	1354	55	24.62	-1.32	-1.8
May-02	53	2	26.50	30.41	449	30	14.97	1.05	-0.36



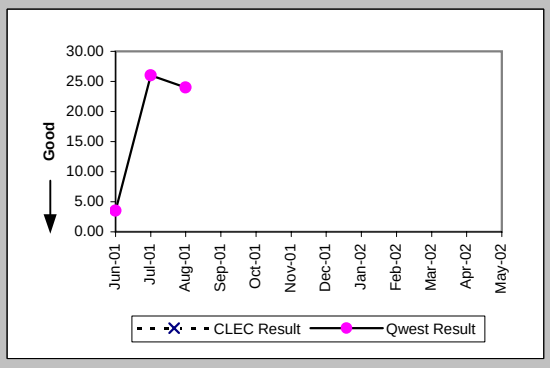
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					3	1	3.00		
Jul-01					380	7	54.29		
Aug-01	33	1	33.00		105	4	26.25	0.74	-0.55
Sep-01					137	4	34.25		
Oct-01					314	9	34.89		
Nov-01					402	9	44.67		
Dec-01					122	6	20.33		
Jan-02					522	15	34.80		
Feb-02	3	1	3.00		567	12	47.25	-1.47	-1.89
Mar-02					1055	23	45.87		
Apr-02	2	1	2.00		1130	28	40.36	-1.06	-1.64
May-02	42	1	42.00		1986	34	58.41	-0.77	-1.47



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

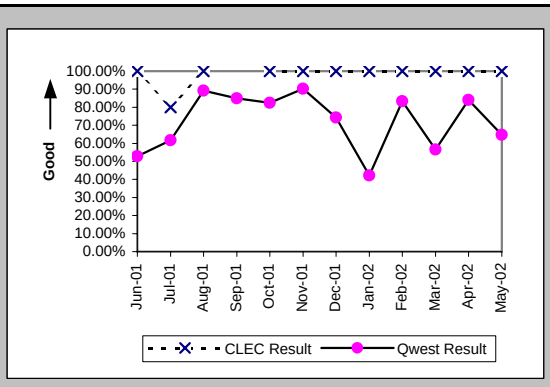
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					7	2	3.50		
Jul-01					104	4	26.00		
Aug-01					24	1	24.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - Primary ISDN Installation

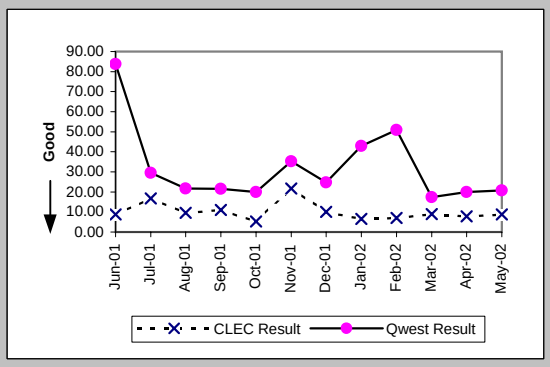
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9	9	100.00%	0.00%	220	417	52.76%	-2.81	-2.71
Jul-01	4	5	80.00%	40.00%	79	128	61.72%	-0.83	-1.5
Aug-01	4	4	100.00%	0.00%	205	230	89.13%	-0.69	-1.42
Sep-01					96	113	84.96%		
Oct-01	3	3	100.00%	0.00%	131	159	82.39%	-0.79	-1.48
Nov-01	2	2	100.00%	0.00%	184	204	90.20%	-0.46	-1.28
Dec-01	1	1	100.00%	0.00%	113	152	74.34%	-0.59	-1.36
Jan-02	3	3	100.00%	0.00%	222	527	42.13%	-2.02	-2.23
Feb-02	2	2	100.00%	0.00%	381	457	83.37%	-0.63	-1.38
Mar-02	1	1	100.00%	0.00%	160	283	56.54%	-0.88	-1.53
Apr-02	7	7	100.00%	0.00%	284	338	84.02%	-1.14	-1.69
May-02	8	8	100.00%	0.00%	196	303	64.69%	-2.06	-2.25



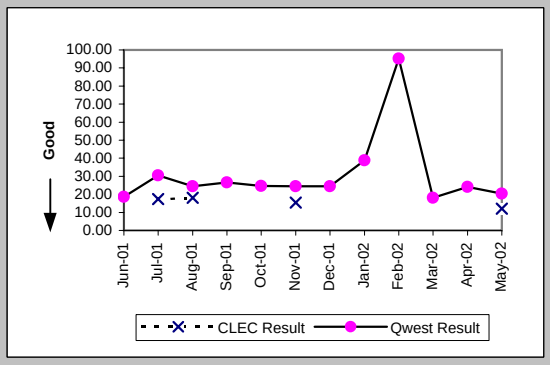
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	61	7	8.71	7.32	33912	405	83.73	-1.64	-2
Jul-01	101	6	16.83	16.20	14641	495	29.58	-0.78	-1.47
Aug-01	38	4	9.50	3.87	11968	551	21.72	-0.93	-1.57
Sep-01	22	2	11.00	2.83	7300	340	21.47	-0.73	-1.44
Oct-01	16	3	5.33	2.52	9306	467	19.93	-1.28	-1.78
Nov-01	65	3	21.67	22.12	27582	781	35.32	-0.45	-1.27
Dec-01	60	6	10.00	2.45	10509	426	24.67	-1.62	-1.98
Jan-02	13	2	6.50	2.12	42572	990	43.00	-1.01	-1.61
Feb-02	14	2	7.00	1.41	28803	565	50.98	-0.73	-1.44
Mar-02	9	1	9.00		11237	648	17.34	-0.54	-1.33
Apr-02	39	5	7.80	3.03	13607	681	19.98	-1.08	-1.65
May-02	79	9	8.78	3.93	14290	691	20.68	-1.18	-1.72



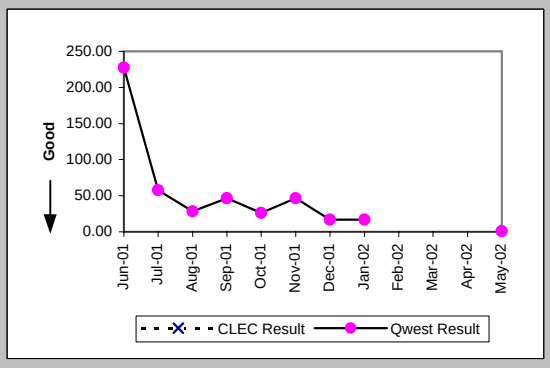
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1735	93	18.66		
Jul-01	87	5	17.40	14.98	7148	235	30.42	-0.82	-1.5
Aug-01	18	1	18.00		4341	177	24.53	-0.2	-1.12
Sep-01					3662	138	26.54		
Oct-01					5206	211	24.67		
Nov-01	31	2	15.50	21.92	14661	599	24.48	-0.3	-1.18
Dec-01					4074	166	24.54		
Jan-02					19708	507	38.87		
Feb-02					19901	209	95.22		
Mar-02					3755	208	18.05		
Apr-02					3922	163	24.06		
May-02	12	1	12.00		3354	164	20.45	-0.43	-1.26



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

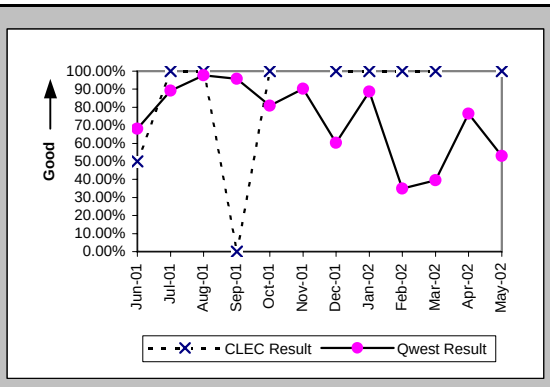
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					23664	104	227.54		
Jul-01					2020	35	57.71		
Aug-01					57	2	28.50		
Sep-01					417	9	46.33		
Oct-01					78	3	26.00		
Nov-01					465	10	46.50		
Dec-01					101	6	16.83		
Jan-02					134	8	16.75		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		



Checklist #14 - Resale - Primary ISDN Installation

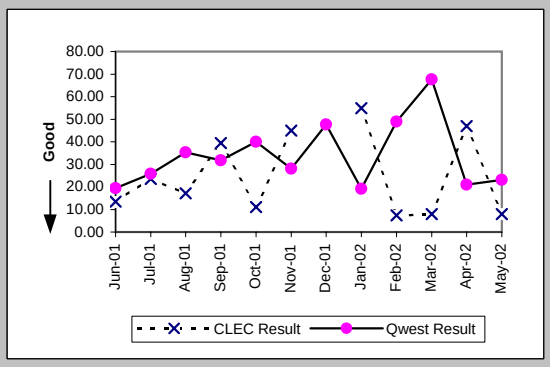
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	2	50.00%	50.00%	49	72	68.06%	0.43	-0.74
Jul-01	4	4	100.00%	0.00%	90	101	89.11%	-0.69	-1.42
Aug-01	4	4	100.00%	0.00%	246	252	97.62%	-0.31	-1.19
Sep-01	0	1	0.00%	0.00%	114	119	95.80%	2	0.22
Oct-01	5	5	100.00%	0.00%	72	89	80.90%	-1.06	-1.64
Nov-01					92	102	90.20%		
Dec-01	2	2	100.00%	0.00%	76	126	60.32%	-1.14	-1.69
Jan-02	3	3	100.00%	0.00%	86	97	88.66%	-0.61	-1.37
Feb-02	3	3	100.00%	0.00%	112	321	34.89%	-2.36	-2.43
Mar-02	3	3	100.00%	0.00%	78	197	39.59%	-2.12	-2.29
Apr-02					123	161	76.40%		
May-02	9	9	100.00%	0.00%	151	285	52.98%	-2.78	-2.69



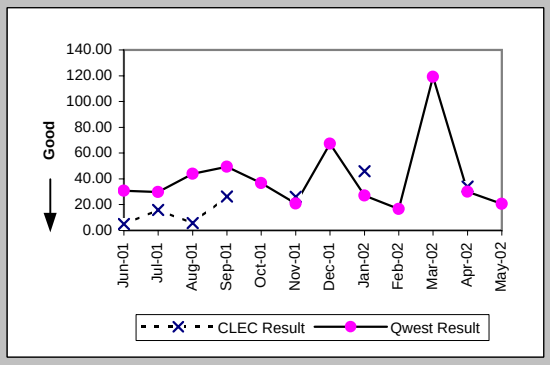
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	27	2	13.50	6.36	1320	68	19.41	-0.43	-1.26
Jul-01	47	2	23.50	21.92	14070	546	25.77	-0.1	-1.06
Aug-01	103	6	17.17	9.00	26297	744	35.35	-1.23	-1.75
Sep-01	79	2	39.50	3.54	10325	325	31.77	2.17	0.32
Oct-01	66	6	11.00	4.00	15504	387	40.06	-1.82	-2.11
Nov-01	45	1	45.00		7741	275	28.15	2.75	0.67
Dec-01					11863	249	47.64		
Jan-02	329	6	54.83	50.62	6033	314	19.21	2.12	0.29
Feb-02	22	3	7.33	3.21	23101	472	48.94	-1.58	-1.96
Mar-02	32	4	8.00	1.41	27847	412	67.59	-1.06	-1.64
Apr-02	94	2	47.00	0.00	7489	357	20.98	1.6	-0.03
May-02	63	8	7.88	2.53	11469	496	23.12	-1.69	-2.03



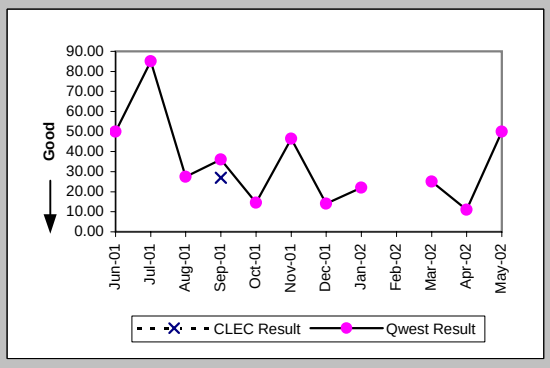
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	5	1	5.00		616	20	30.80	-2.01	-2.22
Jul-01	16	1	16.00		6686	224	29.85	-0.57	-1.35
Aug-01	23	4	5.75	3.30	12200	278	43.88	-2.81	-2.71
Sep-01	79	3	26.33	6.03	5919	120	49.32	-0.89	-1.54
Oct-01					8647	235	36.80		
Nov-01	52	2	26.00	4.24	4044	194	20.85	2.14	0.3
Dec-01					6591	98	67.26		
Jan-02	138	3	46.00	0.00	3077	114	26.99	1.36	-0.17
Feb-02					4533	271	16.73		
Mar-02					20952	176	119.05		
Apr-02	68	2	34.00	0.00	3879	129	30.07	0.56	-0.66
May-02					4841	236	20.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

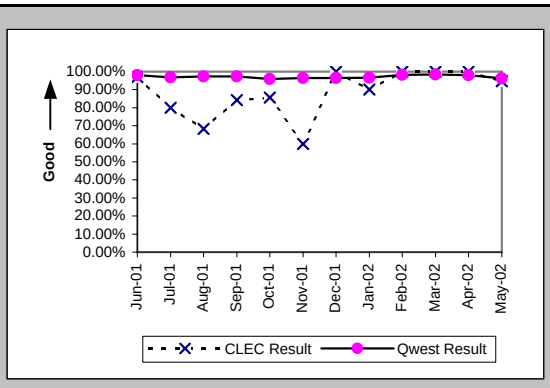
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					150	3	50.00		
Jul-01					85	1	85.00		
Aug-01					55	2	27.50		
Sep-01	27	1	27.00		144	4	36.00	-0.32	-1.2
Oct-01					159	11	14.45		
Nov-01					232	5	46.40		
Dec-01					98	7	14.00		
Jan-02					66	3	22.00		
Feb-02									
Mar-02					25	1	25.00		
Apr-02					11	1	11.00		
May-02					50	1	50.00		



Checklist #14 - Resale - Primary ISDN Installation

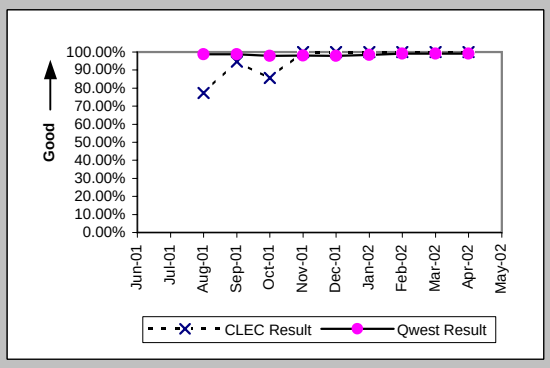
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	32	33	96.97%	17.14%	2039	2080	98.03%	0.47	-0.71
Jul-01	20	25	80.00%	40.00%	1585	1636	96.88%	3.28	1
Aug-01	15	22	68.18%	46.58%	1314	1350	97.33%	4.8	1.92
Sep-01	16	19	84.21%	36.46%	1109	1140	97.28%	2.42	0.47
Oct-01	12	14	85.71%	34.99%	846	882	95.92%	1.53	-0.07
Nov-01	6	10	60.00%	48.99%	1001	1038	96.44%	3.63	1.21
Dec-01	8	8	100.00%	0.00%	885	918	96.41%	-0.54	-1.33
Jan-02	9	10	90.00%	30.00%	1038	1075	96.56%	0.94	-0.43
Feb-02	9	9	100.00%	0.00%	1330	1354	98.23%	-0.4	-1.24
Mar-02	6	6	100.00%	0.00%	1237	1256	98.49%	-0.3	-1.18
Apr-02	10	10	100.00%	0.00%	1215	1240	97.98%	-0.45	-1.27
May-02	18	19	94.74%	22.33%	1263	1311	96.34%	0.41	-0.75



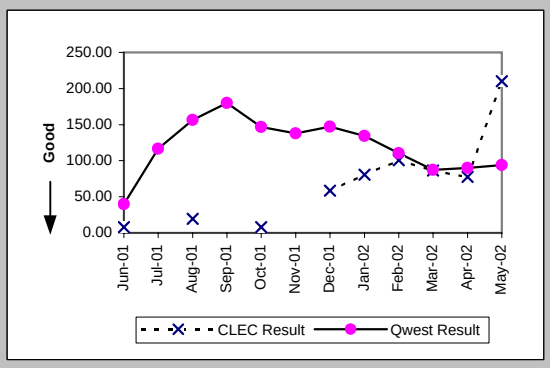
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	17	22	77.27%	41.91%	1333	1350	98.74%	4.42	1.69
Sep-01	18	19	94.74%	22.33%	1125	1140	98.68%	1.13	-0.31
Oct-01	12	14	85.71%	34.99%	864	882	97.96%	2.11	0.28
Nov-01	10	10	100.00%	0.00%	1018	1038	98.07%	-0.44	-1.27
Dec-01	8	8	100.00%	0.00%	898	918	97.82%	-0.42	-1.26
Jan-02	10	10	100.00%	0.00%	1058	1075	98.42%	-0.4	-1.24
Feb-02	9	9	100.00%	0.00%	1343	1354	99.19%	-0.27	-1.16
Mar-02	6	6	100.00%	0.00%	1245	1256	99.12%	-0.23	-1.14
Apr-02	10	10	100.00%	0.00%	1228	1240	99.03%	-0.31	-1.19
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

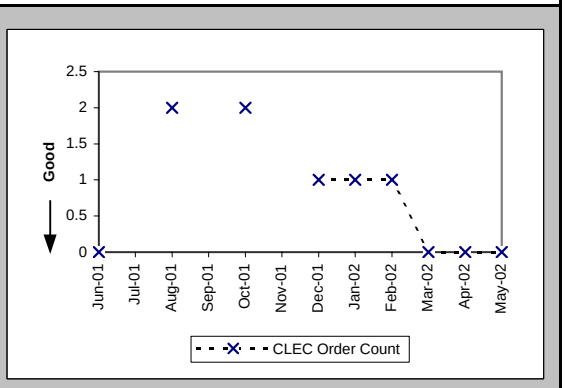
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	16	2	8.00	9.90	80209	2009	39.92	-1.18	-1.72
Jul-01					189838	1631	116.39		
Aug-01	39	2	19.50	3.54	227814	1457	156.36	-2.33	-2.41
Sep-01					230859	1284	179.80		
Oct-01	16	2	8.00	5.66	105822	721	146.77	-2.04	-2.24
Nov-01					107549	780	137.88		
Dec-01	117	2	58.50	62.93	89678	609	147.25	-1.08	-1.66
Jan-02	161	2	80.50	62.93	96485	718	134.38	-0.6	-1.36
Feb-02	201	2	100.50	62.93	103397	937	110.35	-0.11	-1.07
Mar-02	173	2	86.50	112.43	98231	1127	87.16	-0.01	-1.01
Apr-02	233	3	77.67	95.77	123366	1370	90.05	-0.21	-1.13
May-02	210	1	210.00		151686	1617	93.81	0.85	-0.49



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

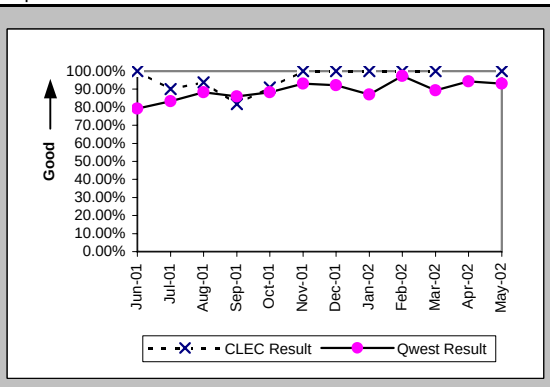
Date	CLEC Order Count
Jun-01	0
Jul-01	
Aug-01	2
Sep-01	
Oct-01	2
Nov-01	
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0



Checklist #14 - Resale - Primary ISDN Repair

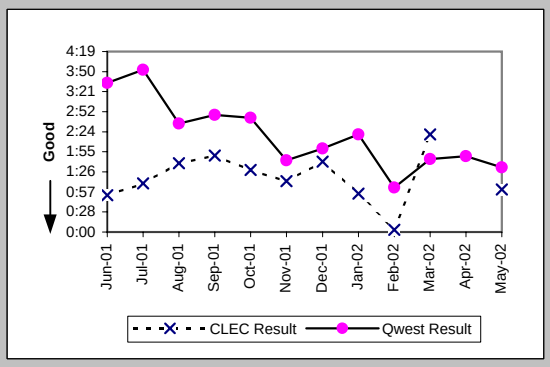
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	11	11	100.00%	0.00%	138	174	79.31%	-1.64	-2
Jul-01	9	10	90.00%	30.00%	164	197	83.25%	-0.56	-1.34
Aug-01	15	16	93.75%	24.21%	143	162	88.27%	-0.65	-1.4
Sep-01	9	11	81.82%	38.57%	166	193	86.01%	0.41	-0.75
Oct-01	10	11	90.91%	28.75%	195	221	88.24%	-0.27	-1.16
Nov-01	7	7	100.00%	0.00%	201	216	93.06%	-0.71	-1.43
Dec-01	2	2	100.00%	0.00%	167	181	92.27%	-0.41	-1.25
Jan-02	4	4	100.00%	0.00%	183	210	87.14%	-0.76	-1.46
Feb-02	11	11	100.00%	0.00%	187	192	97.40%	-0.53	-1.32
Mar-02	1	1	100.00%	0.00%	169	189	89.42%	-0.34	-1.21
Apr-02					151	160	94.38%		
May-02	1	1	100.00%	0.00%	191	205	93.17%	-0.27	-1.16



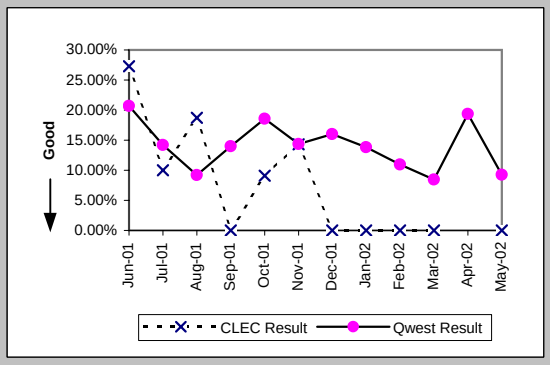
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	9:44	11	0:53	0:37	620:09	174	3:34	-0.99	-1.6
Jul-01	11:45	10	1:10	2:24	763:35	197	3:53	-0.46	-1.28
Aug-01	26:18	16	1:39	1:27	422:17	162	2:36	-0.64	-1.39
Sep-01	20:15	11	1:50	2:01	541:52	193	2:48	-0.5	-1.3
Oct-01	16:23	11	1:29	2:03	603:59	221	2:44	-0.57	-1.34
Nov-01	8:29	7	1:13	1:02	369:52	216	1:43	-0.35	-1.21
Dec-01	3:22	2	1:41	1:22	362:45	181	2:00	-0.08	-1.05
Jan-02	3:38	4	0:55	0:33	488:43	210	2:20	-0.66	-1.4
Feb-02	0:31	11	0:03	0:04	203:16	192	1:04	-1.81	-2.1
Mar-02	2:20	1	2:20		329:48	189	1:45	0.92	-0.44
Apr-02					290:44	160	1:49		
May-02	1:01	1	1:01		319:03	205	1:33	-0.16	-1.1



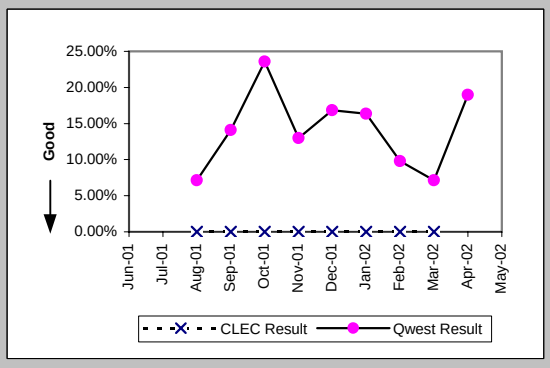
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	11	27.27%	44.54%	36	174	20.69%	0.52	-0.68
Jul-01	1	10	10.00%	30.00%	28	197	14.21%	-0.37	-1.23
Aug-01	3	16	18.75%	39.03%	15	163	9.20%	1.13	-0.31
Sep-01	0	11	0.00%	0.00%	27	193	13.99%	-1.3	-1.79
Oct-01	1	11	9.09%	28.75%	41	221	18.55%	-0.79	-1.48
Nov-01	1	7	14.29%	34.99%	31	216	14.35%	0	-1
Dec-01	0	2	0.00%	0.00%	29	181	16.02%	-0.61	-1.37
Jan-02	0	4	0.00%	0.00%	29	210	13.81%	-0.79	-1.48
Feb-02	0	11	0.00%	0.00%	21	192	10.94%	-1.13	-1.69
Mar-02	0	1	0.00%	0.00%	16	189	8.47%	-0.3	-1.18
Apr-02					31	160	19.38%		
May-02	0	1	0.00%	0.00%	19	205	9.27%	-0.32	-1.19



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

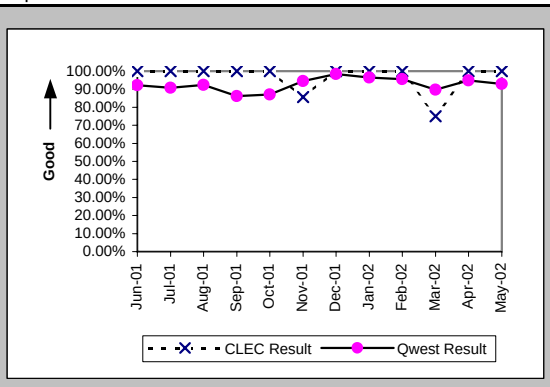
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	5	70	7.14%	-0.47	-1.29
Sep-01	0	4	0.00%	0.00%	11	78	14.10%	-0.79	-1.48
Oct-01	0	5	0.00%	0.00%	21	89	23.60%	-1.21	-1.74
Nov-01	0	3	0.00%	0.00%	13	100	13.00%	-0.66	-1.4
Dec-01	0	1	0.00%	0.00%	15	89	16.85%	-0.45	-1.27
Jan-02	0	2	0.00%	0.00%	18	110	16.36%	-0.62	-1.38
Feb-02	0	11	0.00%	0.00%	9	92	9.78%	-1.03	-1.63
Mar-02	0	1	0.00%	0.00%	8	112	7.14%	-0.28	-1.17
Apr-02					15	79	18.99%		
May-02									



Checklist #14 - Resale - Primary ISDN Repair

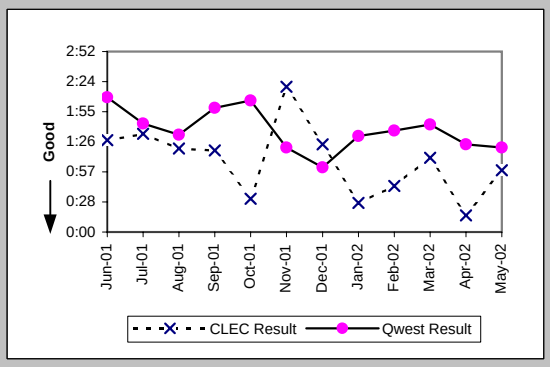
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	8	8	100.00%	0.00%	82	89	92.13%	-0.79	-1.48
Jul-01	5	5	100.00%	0.00%	79	87	90.80%	-0.69	-1.42
Aug-01	5	5	100.00%	0.00%	96	104	92.31%	-0.63	-1.38
Sep-01	5	5	100.00%	0.00%	69	80	86.25%	-0.87	-1.53
Oct-01	1	1	100.00%	0.00%	87	100	87.00%	-0.38	-1.23
Nov-01	6	7	85.71%	34.99%	103	109	94.50%	0.8	-0.51
Dec-01	1	1	100.00%	0.00%	64	65	98.46%	-0.12	-1.08
Jan-02	9	9	100.00%	0.00%	107	111	96.40%	-0.56	-1.34
Feb-02	2	2	100.00%	0.00%	88	92	95.65%	-0.3	-1.18
Mar-02	3	4	75.00%	43.30%	78	87	89.66%	0.77	-0.53
Apr-02	4	4	100.00%	0.00%	73	77	94.81%	-0.46	-1.28
May-02	5	5	100.00%	0.00%	104	112	92.86%	-0.61	-1.37



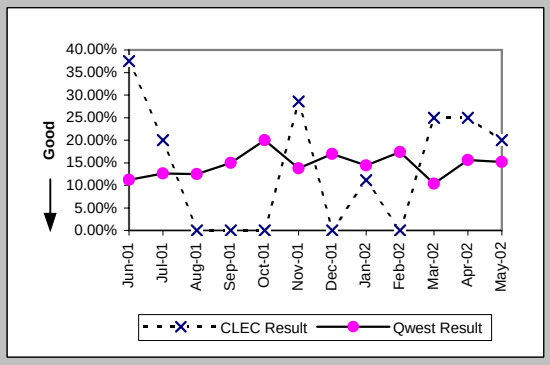
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	11:41	8	1:28	0:53	191:09	89	2:09	-0.28	-1.17
Jul-01	7:49	5	1:34	1:05	150:40	87	1:44	-0.12	-1.07
Aug-01	6:42	5	1:20	0:51	161:06	104	1:33	-0.2	-1.12
Sep-01	6:32	5	1:18	0:35	159:06	80	1:59	-0.42	-1.26
Oct-01	0:32	1	0:32		210:18	100	2:06	-0.43	-1.26
Nov-01	16:11	7	2:19	3:58	147:45	109	1:21	0.83	-0.5
Dec-01	1:24	1	1:24		67:27	65	1:02	0.67	-0.59
Jan-02	4:15	9	0:28	0:26	170:54	111	1:32	-0.65	-1.39
Feb-02	1:27	2	0:44	0:43	148:33	92	1:37	-0.25	-1.15
Mar-02	4:44	4	1:11	2:11	149:46	87	1:43	-0.5	-1.3
Apr-02	1:05	4	0:16	0:12	108:10	77	1:24	-0.98	-1.6
May-02	4:53	5	0:59	0:23	152:05	112	1:21	-0.51	-1.31



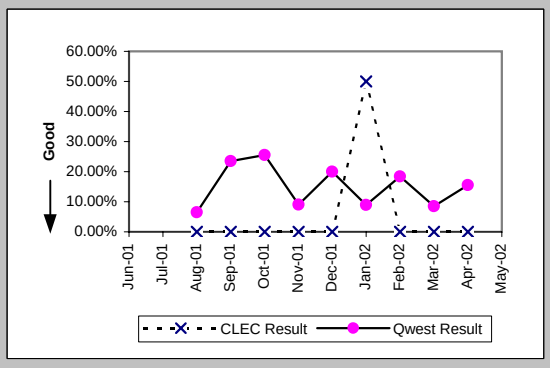
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	8	37.50%	48.41%	10	89	11.24%	1.79	0.09
Jul-01	1	5	20.00%	40.00%	11	87	12.64%	0.44	-0.73
Aug-01	0	5	0.00%	0.00%	13	104	12.50%	-0.83	-1.5
Sep-01	0	5	0.00%	0.00%	12	80	15.00%	-0.91	-1.55
Oct-01	0	1	0.00%	0.00%	20	100	20.00%	-0.5	-1.3
Nov-01	2	7	28.57%	45.18%	15	109	13.76%	0.98	-0.4
Dec-01	0	1	0.00%	0.00%	11	65	16.92%	-0.45	-1.27
Jan-02	1	9	11.11%	31.43%	16	111	14.41%	-0.27	-1.16
Feb-02	0	2	0.00%	0.00%	16	92	17.39%	-0.64	-1.39
Mar-02	1	4	25.00%	43.30%	9	87	10.34%	0.77	-0.53
Apr-02	1	4	25.00%	43.30%	12	77	15.58%	0.45	-0.72
May-02	1	5	20.00%	40.00%	17	112	15.18%	0.29	-0.82



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

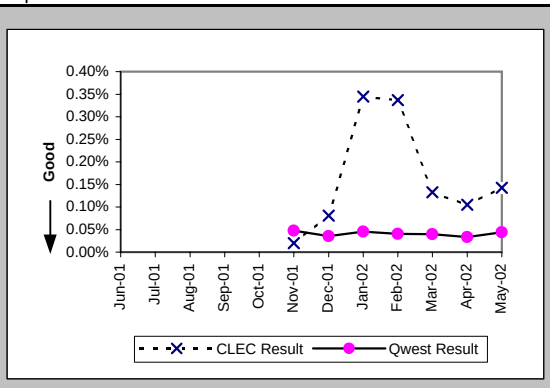
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	3	46	6.52%	-0.44	-1.27
Sep-01	0	2	0.00%	0.00%	8	34	23.53%	-0.76	-1.46
Oct-01	0	1	0.00%	0.00%	12	47	25.53%	-0.58	-1.35
Nov-01	0	3	0.00%	0.00%	3	33	9.09%	-0.52	-1.32
Dec-01	0	1	0.00%	0.00%	5	25	20.00%	-0.49	-1.3
Jan-02	1	2	50.00%	50.00%	4	45	8.89%	1.28	-0.22
Feb-02	0	1	0.00%	0.00%	9	49	18.37%	-0.47	-1.29
Mar-02	0	1	0.00%	0.00%	4	47	8.51%	-0.3	-1.18
Apr-02	0	1	0.00%	0.00%	7	45	15.56%	-0.42	-1.26
May-02									



Checklist #14 - Resale - Primary ISDN Repair

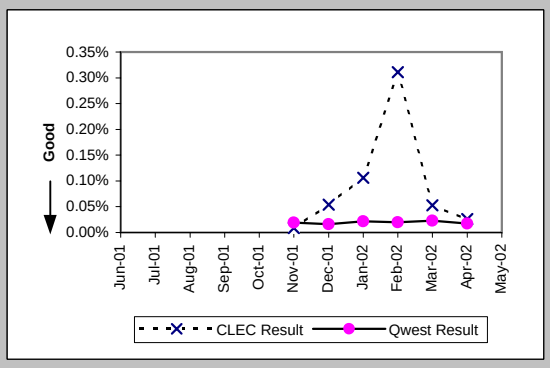
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	14	69912	0.02%	1.42%	325	687722	0.05%	-3.16	-2.92
Dec-01	3	3724	0.08%	2.84%	246	696743	0.04%	1.47	-0.11
Jan-02	13	3773	0.34%	5.86%	321	711330	0.05%	8.64	4.25
Feb-02	13	3856	0.34%	5.80%	284	700358	0.04%	9.12	4.55
Mar-02	5	3778	0.13%	3.64%	276	700087	0.04%	2.87	0.74
Apr-02	4	3816	0.10%	3.24%	237	708388	0.03%	2.4	0.46
May-02	6	4198	0.14%	3.78%	317	715701	0.04%	3.03	0.84



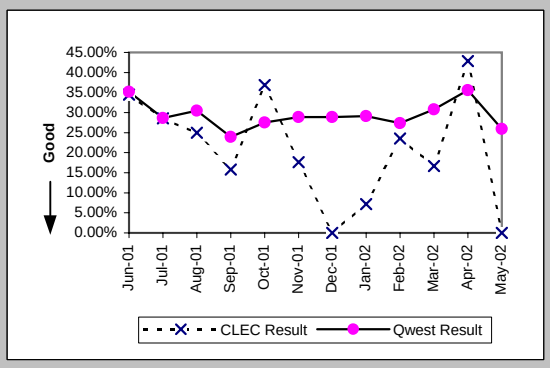
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	6	69912	0.01%	0.93%	133	687722	0.02%	-1.95	-2.18
Dec-01	2	3724	0.05%	2.32%	114	696743	0.02%	1.78	0.08
Jan-02	4	3773	0.11%	3.25%	155	711330	0.02%	3.5	1.13
Feb-02	12	3856	0.31%	5.57%	141	700358	0.02%	12.7	6.72
Mar-02	2	3778	0.05%	2.30%	159	700087	0.02%	1.23	-0.25
Apr-02	1	3816	0.03%	1.62%	124	708388	0.02%	0.41	-0.75
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

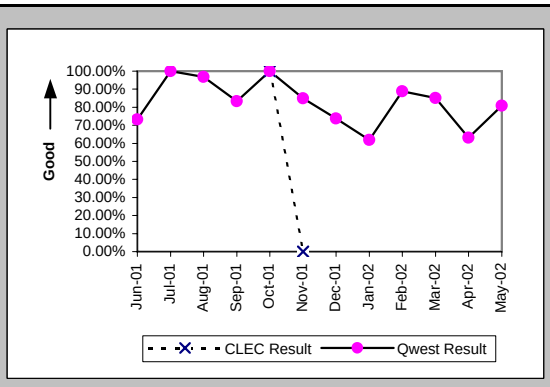
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	29	34.48%	47.53%	143	406	35.22%	-0.08	-1.05
Jul-01	6	21	28.57%	45.18%	114	398	28.64%	-0.01	-1
Aug-01	7	28	25.00%	43.30%	117	384	30.47%	-0.61	-1.37
Sep-01	3	19	15.79%	36.46%	86	359	23.96%	-0.81	-1.49
Oct-01	7	19	36.84%	48.24%	122	443	27.54%	0.87	-0.47
Nov-01	3	17	17.65%	38.12%	132	457	28.88%	-1	-1.61
Dec-01	0	3	0.00%	0.00%	100	346	28.90%	-1.1	-1.67
Jan-02	1	14	7.14%	25.75%	132	453	29.14%	-1.78	-2.08
Feb-02	4	17	23.53%	42.42%	107	391	27.37%	-0.35	-1.21
Mar-02	1	6	16.67%	37.27%	123	399	30.83%	-0.75	-1.45
Apr-02	3	7	42.86%	49.49%	131	368	35.60%	0.39	-0.76
May-02	0	6	0.00%	0.00%	111	428	25.93%	-1.44	-1.88



Checklist #14 - Resale - DS0 Installation

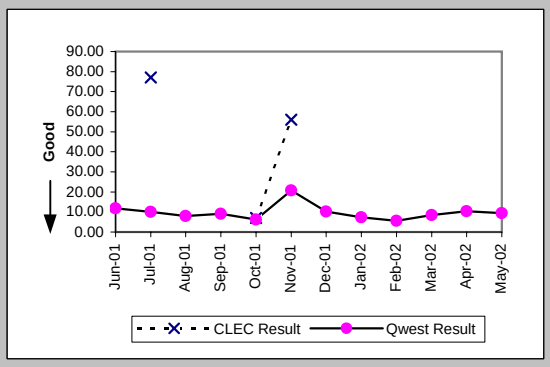
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					30	41	73.17%		
Jul-01					19	19	100.00%		
Aug-01					30	31	96.77%		
Sep-01					10	12	83.33%		
Oct-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Nov-01	0	1	0.00%	0.00%	17	20	85.00%	1.36	-0.17
Dec-01					14	19	73.68%		
Jan-02					13	21	61.90%		
Feb-02					16	18	88.89%		
Mar-02					23	27	85.19%		
Apr-02					12	19	63.16%		
May-02					42	52	80.77%		



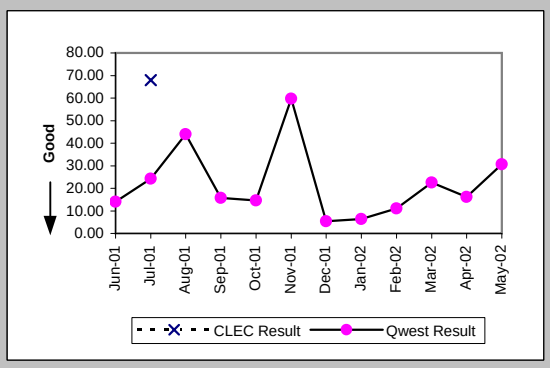
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					486	41	11.85		
Jul-01	77	1	77.00		301	30	10.03	3.72	1.26
Aug-01					308	39	7.90		
Sep-01					172	19	9.05		
Oct-01	7	1	7.00		251	40	6.28	1.11	-0.32
Nov-01	56	1	56.00		519	25	20.76	1.4	-0.15
Dec-01					246	24	10.25		
Jan-02					198	27	7.33		
Feb-02					107	19	5.63		
Mar-02					272	32	8.50		
Apr-02					270	26	10.38		
May-02					524	56	9.36		



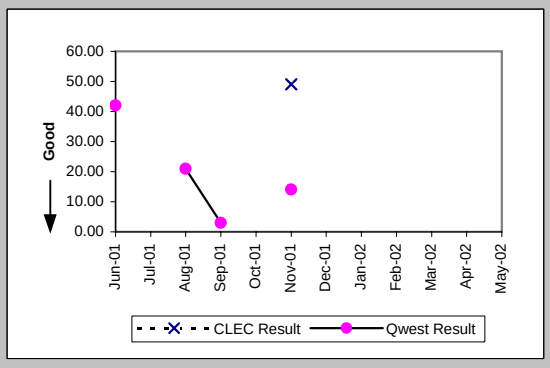
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					141	10	14.10		
Jul-01	68	1	68.00		97	4	24.25	0.67	-0.59
Aug-01					88	2	44.00		
Sep-01					63	4	15.75		
Oct-01					44	3	14.67		
Nov-01					358	6	59.67		
Dec-01					32	6	5.33		
Jan-02					58	9	6.44		
Feb-02					22	2	11.00		
Mar-02					90	4	22.50		
Apr-02					129	8	16.12		
May-02					306	10	30.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

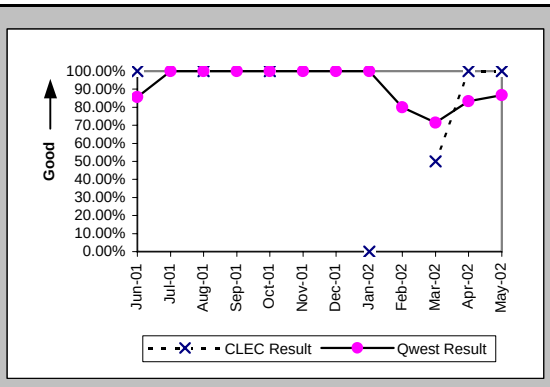
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					42	1	42.00		
Jul-01									
Aug-01					21	1	21.00		
Sep-01					3	1	3.00		
Oct-01									
Nov-01	49	1	49.00		28	2	14.00	3.72	1.26
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - DS0 Installation

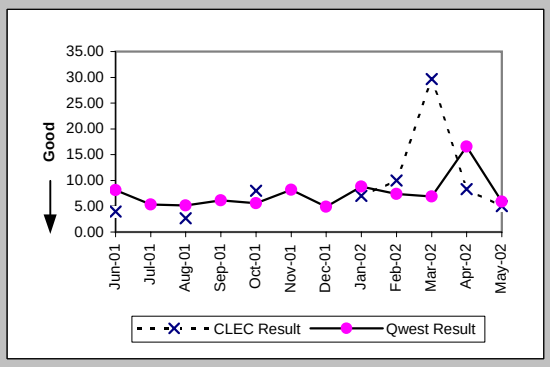
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2	2	100.00%	0.00%	6	7	85.71%	-0.51	-1.31
Jul-01					5	5	100.00%		
Aug-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01					19	19	100.00%		
Oct-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01					11	11	100.00%		
Dec-01					6	6	100.00%		
Jan-02	0	1	0.00%	0.00%	6	6	100.00%	N/A	-0.04
Feb-02					4	5	80.00%		
Mar-02	1	2	50.00%	50.00%	5	7	71.43%	0.35	-0.79
Apr-02	3	3	100.00%	0.00%	10	12	83.33%	-0.69	-1.42
May-02	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23



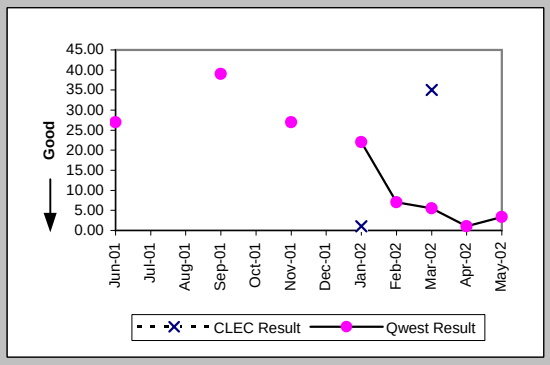
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	8	2	4.00	1.41	57	7	8.14	-0.49	-1.29
Jul-01					32	6	5.33		
Aug-01	8	3	2.67	2.89	41	8	5.12	-2.34	-2.42
Sep-01					141	23	6.13		
Oct-01	8	1	8.00		56	10	5.60	1.26	-0.23
Nov-01					98	12	8.17		
Dec-01					44	9	4.89		
Jan-02	7	1	7.00		97	11	8.82	-0.25	-1.15
Feb-02	10	1	10.00		59	8	7.38	0.64	-0.61
Mar-02	89	3	29.67	23.46	48	7	6.86	1.73	0.05
Apr-02	25	3	8.33	6.66	249	15	16.60	-0.29	-1.17
May-02	5	1	5.00		118	20	5.90	-0.4	-1.25



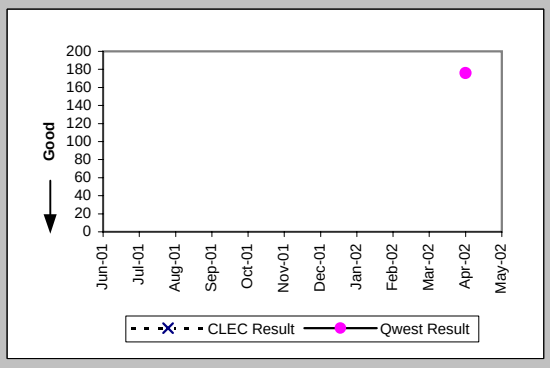
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					27	1	27.00		
Jul-01									
Aug-01									
Sep-01					39	1	39.00		
Oct-01									
Nov-01					27	1	27.00		
Dec-01									
Jan-02	1	1	1.00		22	1	22.00		
Feb-02					7	1	7.00		
Mar-02	70	2	35.00	8.49	11	2	5.50	1.05	-0.36
Apr-02					1	1	1.00		
May-02					10	3	3.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

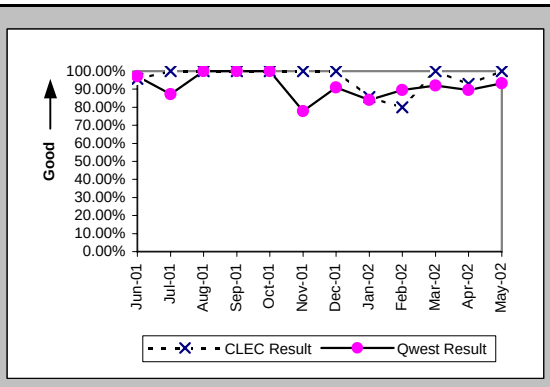
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					176	1	176.00		
May-02									



Checklist #14 - Resale - DS0 Installation

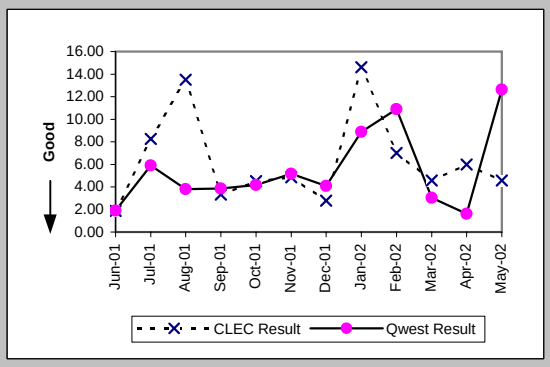
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	23	24	95.83%	19.98%	70	72	97.22%	0.28	-0.83
Jul-01	4	4	100.00%	0.00%	34	39	87.18%	-0.73	-1.44
Aug-01	3	3	100.00%	0.00%	41	41	100.00%	N/A	N/A
Sep-01	11	11	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	22	22	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	7	7	100.00%	0.00%	7	9	77.78%	-1.06	-1.64
Dec-01	35	35	100.00%	0.00%	20	22	90.91%	-1.16	-1.71
Jan-02	6	7	85.71%	34.99%	21	25	84.00%	-0.11	-1.07
Feb-02	4	5	80.00%	40.00%	17	19	89.47%	0.45	-0.73
Mar-02	7	7	100.00%	0.00%	46	50	92.00%	-0.73	-1.44
Apr-02	13	14	92.86%	25.75%	43	48	89.58%	-0.35	-1.21
May-02	7	7	100.00%	0.00%	14	15	93.33%	-0.58	-1.35



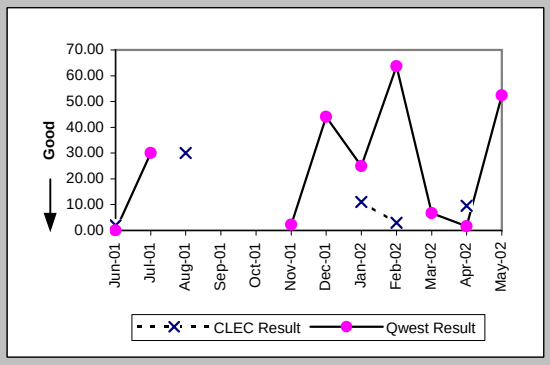
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	45	24	1.88	2.47	134	71	1.89	-0.03	-1.02
Jul-01	33	4	8.25	3.20	195	33	5.91	0.35	-0.79
Aug-01	27	2	13.50	12.02	171	45	3.80	2.88	0.75
Sep-01	40	12	3.33	2.74	54	14	3.86	-0.83	-1.5
Oct-01	95	21	4.52	1.36	50	12	4.17	0.35	-0.79
Nov-01	34	7	4.86	1.07	31	6	5.17	-0.22	-1.13
Dec-01	97	35	2.77	2.14	94	23	4.09	-0.88	-1.53
Jan-02	73	5	14.60	12.70	231	26	8.88	0.57	-0.65
Feb-02	42	6	7.00	2.28	174	16	10.88	-0.48	-1.29
Mar-02	32	7	4.57	1.51	158	52	3.04	1.04	-0.37
Apr-02	72	12	6.00	5.31	74	46	1.61	3.72	1.26
May-02	32	7	4.57	1.99	202	16	12.62	-0.5	-1.3



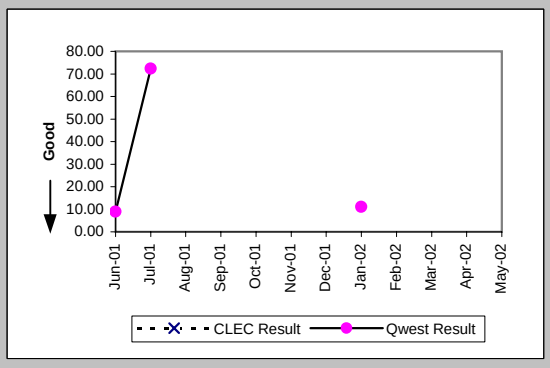
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	2	1	2.00		0	1	0.00		
Jul-01					60	2	30.00		
Aug-01	30	1	30.00						
Sep-01									
Oct-01									
Nov-01					9	4	2.25		
Dec-01					88	2	44.00		
Jan-02	44	4	11.00	15.47	125	5	25.00	-0.69	-1.42
Feb-02	3	1	3.00		191	3	63.67	-1.71	-2.04
Mar-02					27	4	6.75		
Apr-02	19	2	9.50	7.78	8	5	1.60	1.7	0.03
May-02					157	3	52.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

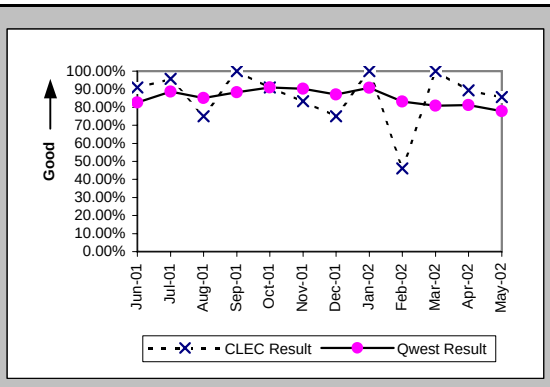
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					9	1	9.00		
Jul-01					362	5	72.40		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	1	11.00		
Feb-02									
Mar-02									
Apr-02									
May-02									



Checklist #14 - Resale - DS0 Installation

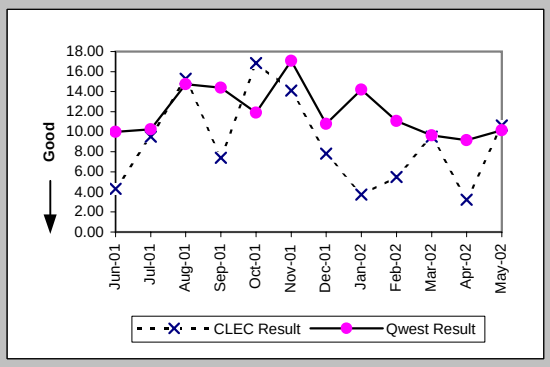
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	20	22	90.91%	28.75%	90	109	82.57%	-0.94	-1.57
Jul-01	23	24	95.83%	19.98%	70	79	88.61%	-0.98	-1.59
Aug-01	6	8	75.00%	43.30%	142	167	85.03%	0.73	-0.55
Sep-01	4	4	100.00%	0.00%	75	85	88.24%	-0.71	-1.43
Oct-01	10	11	90.91%	28.75%	140	154	90.91%	0	-1
Nov-01	5	6	83.33%	37.27%	84	93	90.32%	0.51	-0.69
Dec-01	6	8	75.00%	43.30%	81	93	87.10%	0.88	-0.47
Jan-02	5	5	100.00%	0.00%	119	131	90.84%	-0.7	-1.42
Feb-02	12	26	46.15%	49.85%	108	130	83.08%	3.74	1.27
Mar-02	5	5	100.00%	0.00%	84	104	80.77%	-1.07	-1.65
Apr-02	50	56	89.29%	30.93%	78	96	81.25%	-1.22	-1.74
May-02	18	21	85.71%	34.99%	91	117	77.78%	-0.81	-1.49



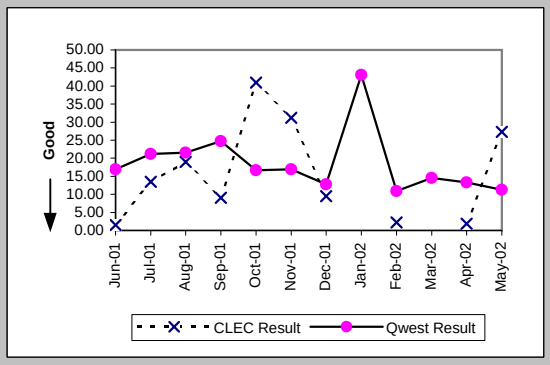
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	86	20	4.30	1.78	1068	107	9.98	-2.39	-2.45
Jul-01	209	22	9.50	4.81	1270	124	10.24	-0.23	-1.14
Aug-01	214	14	15.29	14.35	3535	240	14.73	1.22	-0.26
Sep-01	37	5	7.40	4.88	1755	122	14.39	-0.69	-1.42
Oct-01	219	13	16.85	24.05	2166	182	11.90	1.51	-0.08
Nov-01	113	8	14.12	15.83	2477	145	17.08	-0.34	-1.21
Dec-01	86	11	7.82	4.81	1209	112	10.79	-0.66	-1.4
Jan-02	15	4	3.75	2.22	2060	145	14.21	-0.52	-1.32
Feb-02	126	23	5.48	3.09	1727	156	11.07	-2.2	-2.34
Mar-02	19	2	9.50	10.61	1224	127	9.64	-0.02	-1.01
Apr-02	155	48	3.23	1.97	1017	111	9.16	-3.37	-3.05
May-02	138	13	10.62	22.15	1351	133	10.16	0.32	-0.81



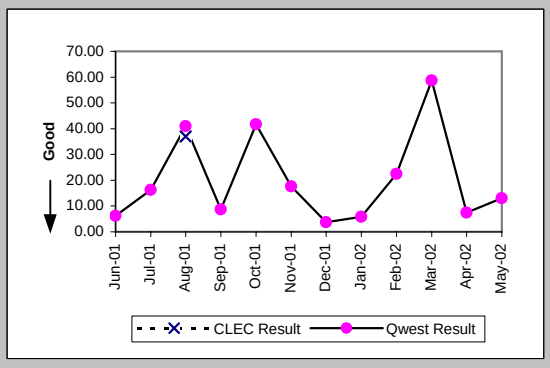
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	2	1.50	0.71	220	13	16.92	-1.35	-1.82
Jul-01	27	2	13.50	10.61	529	25	21.16	-0.36	-1.22
Aug-01	95	5	19.00	15.70	1184	55	21.53	-0.14	-1.08
Sep-01	9	1	9.00		816	33	24.73	-0.45	-1.27
Oct-01	123	3	41.00	34.66	785	47	16.70	1.63	-0.01
Nov-01	125	4	31.25	26.68	1102	65	16.95	1.51	-0.08
Dec-01	38	4	9.50	0.58	472	37	12.76	-0.3	-1.18
Jan-02					1638	38	43.11		
Feb-02	31	14	2.21	0.80	470	43	10.93	-3.06	-2.86
Mar-02					290	20	14.50		
Apr-02	11	6	1.83	0.41	306	23	13.30	-1.92	-2.17
May-02	82	3	27.33	43.04	417	37	11.27	1.17	-0.29



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

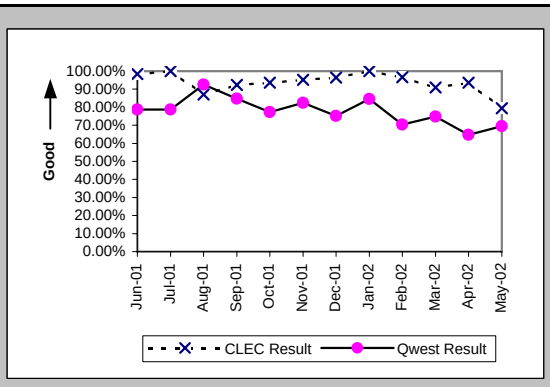
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					37	6	6.17		
Jul-01					81	5	16.20		
Aug-01	37	1	37.00		410	10	41.00	-0.05	-1.03
Sep-01					35	4	8.75		
Oct-01					250	6	41.67		
Nov-01					88	5	17.60		
Dec-01					15	4	3.75		
Jan-02					35	6	5.83		
Feb-02					90	4	22.50		
Mar-02					352	6	58.67		
Apr-02					37	5	7.40		
May-02					26	2	13.00		



Checklist #14 - Resale - DS0 Installation

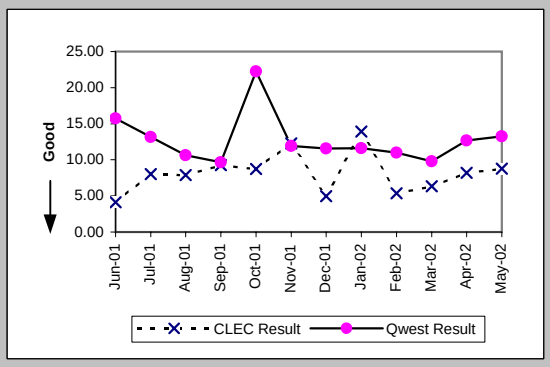
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	61	62	98.39%	12.60%	89	113	78.76%	-3.04	-2.85
Jul-01	28	28	100.00%	0.00%	85	108	78.70%	-2.45	-2.49
Aug-01	27	31	87.10%	33.52%	161	174	92.53%	0.98	-0.41
Sep-01	12	13	92.31%	26.65%	94	111	84.68%	-0.72	-1.44
Oct-01	29	31	93.55%	24.57%	129	167	77.25%	-1.99	-2.21
Nov-01	20	21	95.24%	21.30%	103	125	82.40%	-1.43	-1.87
Dec-01	27	28	96.43%	18.56%	79	105	75.24%	-2.31	-2.4
Jan-02	16	16	100.00%	0.00%	143	169	84.62%	-1.63	-1.99
Feb-02	29	30	96.67%	17.95%	83	118	70.34%	-2.82	-2.71
Mar-02	20	22	90.91%	28.75%	95	127	74.80%	-1.61	-1.98
Apr-02	73	78	93.59%	24.49%	97	150	64.67%	-4.33	-3.64
May-02	62	78	79.49%	40.38%	82	118	69.49%	-1.49	-1.9



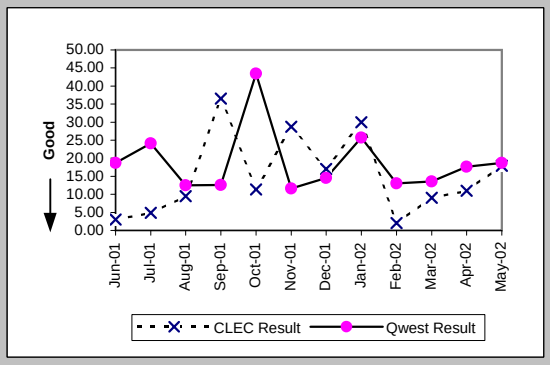
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	234	57	4.11	1.41	1745	111	15.72	-1.33	-1.81
Jul-01	481	60	8.02	7.69	1845	140	13.18	-1.99	-2.21
Aug-01	252	32	7.88	5.07	2368	223	10.62	-1.04	-1.64
Sep-01	176	19	9.26	16.28	1507	156	9.66	-0.15	-1.09
Oct-01	280	32	8.75	11.37	4477	201	22.27	-2.06	-2.25
Nov-01	283	23	12.30	19.92	1860	156	11.92	1.02	-0.38
Dec-01	144	29	4.97	5.91	1468	127	11.56	-2	-2.22
Jan-02	209	15	13.93	16.92	2348	202	11.62	0.54	-0.67
Feb-02	150	28	5.36	2.06	1507	137	11.00	-1.88	-2.14
Mar-02	146	23	6.35	4.15	1401	143	9.80	-1.42	-1.86
Apr-02	558	68	8.21	4.86	1991	157	12.68	-1.56	-1.95
May-02	510	58	8.79	12.95	1803	136	13.26	-1.44	-1.88



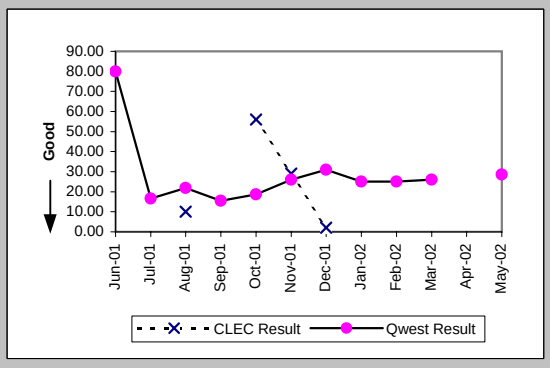
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	1	3.00		280	15	18.67	-0.84	-1.51
Jul-01	156	32	4.88	8.78	868	36	24.11	-3.24	-2.97
Aug-01	38	4	9.50	9.95	476	38	12.53	-0.37	-1.23
Sep-01	73	2	36.50	47.38	377	30	12.57	1.54	-0.06
Oct-01	34	3	11.33	13.65	2996	69	43.42	-1.23	-1.75
Nov-01	115	4	28.75	33.44	510	44	11.59	1.48	-0.1
Dec-01	34	2	17.00	15.56	553	38	14.55	0.5	-0.69
Jan-02	120	4	30.00	20.28	1309	51	25.67	0.42	-0.74
Feb-02	2	1	2.00		625	48	13.02	-0.53	-1.32
Mar-02	18	2	9.00	11.31	501	37	13.54	-0.42	-1.25
Apr-02	55	5	11.00	8.25	1059	60	17.65	-0.5	-1.3
May-02	268	15	17.87	18.22	860	46	18.70	-0.12	-1.07



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

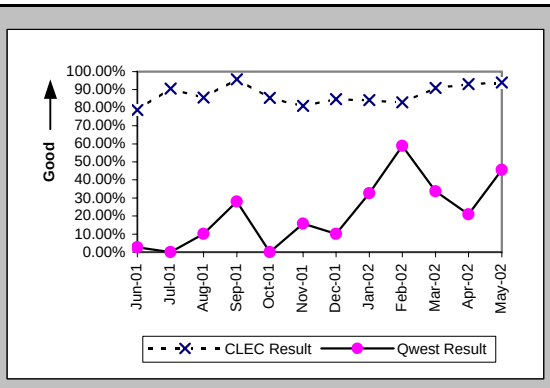
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					720	9	80.00		
Jul-01					116	7	16.57		
Aug-01	20	2	10.00	7.07	131	6	21.83	-0.47	-1.28
Sep-01					154	10	15.40		
Oct-01	56	1	56.00		243	13	18.69	1.35	-0.18
Nov-01	29	1	29.00		313	12	26.08	1.02	-0.38
Dec-01	2	1	2.00		62	2	31.00	-0.88	-1.54
Jan-02					125	5	25.00		
Feb-02					25	1	25.00		
Mar-02					26	1	26.00		
Apr-02									
May-02					57	2	28.50		



Checklist #14 - Resale - DS0 Installation

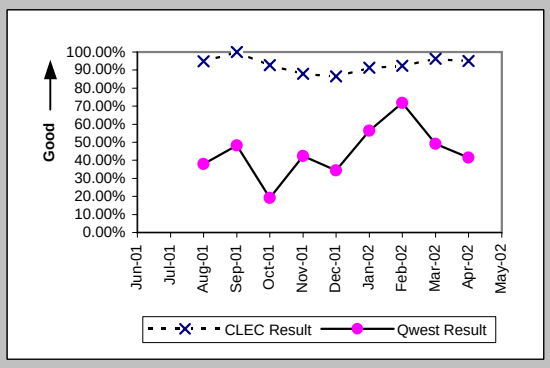
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	70	89	78.65%	40.98%	15	579	2.59%	-42.05	-26.57
Jul-01	97	107	90.65%	29.11%	0	413	0.00%	N/A	
Aug-01	66	77	85.71%	34.99%	47	469	10.02%	-20.5	-13.46
Sep-01	46	48	95.83%	19.98%	131	467	28.05%	-9.95	-7.05
Oct-01	47	55	85.45%	35.26%	0	433	0.00%	N/A	
Nov-01	47	58	81.03%	39.20%	69	436	15.83%	-12.78	-8.77
Dec-01	50	59	84.75%	35.95%	35	348	10.06%	-17.64	-11.72
Jan-02	48	57	84.21%	36.46%	131	402	32.59%	-7.78	-5.73
Feb-02	44	53	83.02%	37.55%	247	419	58.95%	-3.36	-3.04
Mar-02	50	55	90.91%	28.75%	126	375	33.60%	-8.4	-6.11
Apr-02	93	100	93.00%	25.51%	78	373	20.91%	-15.74	-10.57
May-02	124	132	93.94%	23.86%	173	380	45.53%	-9.62	-6.85



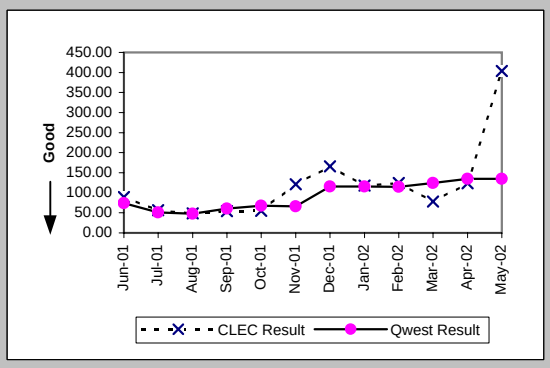
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	73	77	94.81%	22.19%	178	469	37.95%	-9.53	-6.79
Sep-01	48	48	100.00%	0.00%	225	467	48.18%	-6.84	-5.16
Oct-01	51	55	92.73%	25.97%	83	433	19.17%	-13.05	-8.94
Nov-01	51	58	87.93%	32.58%	185	436	42.43%	-6.59	-5
Dec-01	51	59	86.44%	34.24%	120	348	34.48%	-7.76	-5.72
Jan-02	52	57	91.23%	28.29%	227	402	56.47%	-4.95	-4.01
Feb-02	49	53	92.45%	26.42%	301	419	71.84%	-3.14	-2.91
Mar-02	53	55	96.36%	18.72%	184	375	49.07%	-6.55	-4.98
Apr-02	95	100	95.00%	21.79%	155	373	41.56%	-9.63	-6.85
May-02									



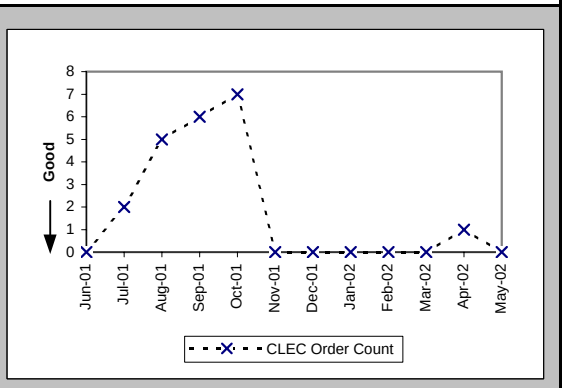
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	445	5	89.00	148.51	11520	156	73.85	1.85	0.13
Jul-01	511	9	56.78	120.09	7022	137	51.26	1.51	-0.08
Aug-01	681	14	48.64	102.82	9325	195	47.82	1.45	-0.12
Sep-01	760	14	54.29	106.71	10134	168	60.32	-0.31	-1.19
Oct-01	772	14	55.14	113.49	10683	158	67.61	-0.57	-1.35
Nov-01	607	5	121.40	192.79	12079	183	66.01	1.9	0.15
Dec-01	664	4	166.00	213.19	17511	151	115.97	0.98	-0.4
Jan-02	707	6	117.83	195.58	17481	151	115.77	0.15	-0.91
Feb-02	746	6	124.33	203.15	19146	167	114.65	0.31	-0.81
Mar-02	938	12	78.17	153.92	20594	165	124.81	-1.51	-1.92
Apr-02	992	8	124.00	188.67	20975	156	134.46	-0.26	-1.16
May-02	808	2	404.00	260.22	22807	169	134.95	3.09	0.88



Checklist #14 - Resale - DS0 Installation

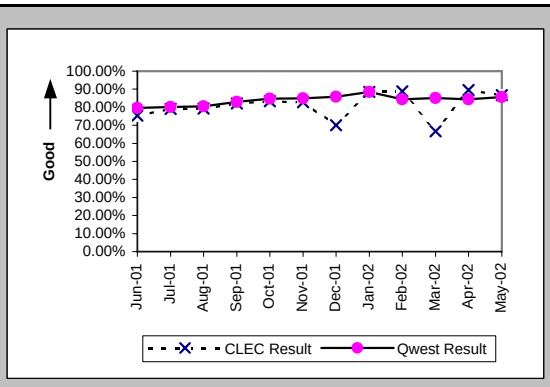
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	0
Jul-01	2
Aug-01	5
Sep-01	6
Oct-01	7
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	0



Checklist #14 - Resale - DS0 Repair

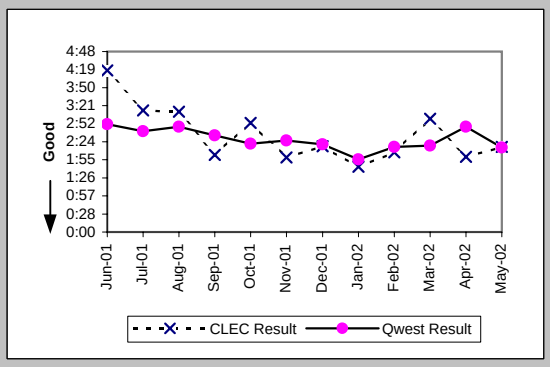
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	43	57	75.44%	43.05%	3433	4312	79.62%	0.78	-0.52
Jul-01	49	62	79.03%	40.71%	3185	3972	80.19%	0.25	-0.85
Aug-01	42	53	79.25%	40.56%	3441	4278	80.43%	0.24	-0.85
Sep-01	23	28	82.14%	38.30%	2606	3142	82.94%	0.15	-0.91
Oct-01	30	36	83.33%	37.27%	3313	3913	84.67%	0.26	-0.84
Nov-01	29	35	82.86%	37.69%	2646	3114	84.97%	0.38	-0.77
Dec-01	7	10	70.00%	45.83%	2467	2872	85.90%	1.3	-0.21
Jan-02	23	26	88.46%	31.95%	2592	2929	88.49%	0.07	-0.96
Feb-02	16	18	88.89%	31.43%	2238	2649	84.48%	-0.51	-1.31
Mar-02	10	15	66.67%	47.14%	2203	2586	85.19%	1.79	0.09
Apr-02	17	19	89.47%	30.69%	2557	3030	84.39%	-0.61	-1.37
May-02	13	15	86.67%	33.99%	2313	2703	85.57%	-0.12	-1.07



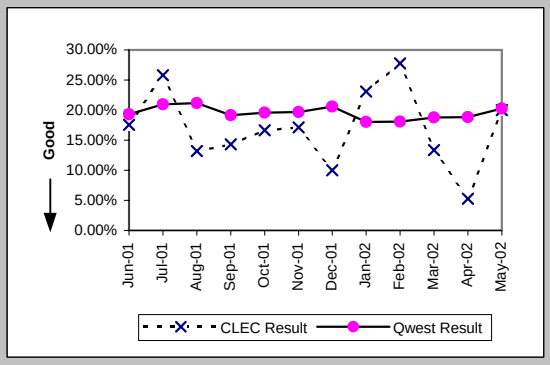
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	244:42	57	4:18	8:36	12351:52	4312	2:52	1.9	0.15
Jul-01	200:33	62	3:14	6:18	10675:37	3972	2:41	2.03	0.24
Aug-01	169:26	53	3:12	4:40	11943:53	4278	2:48	1.88	0.14
Sep-01	57:22	28	2:03	2:09	8076:03	3142	2:34	-0.6	-1.36
Oct-01	104:23	36	2:54	5:02	9184:48	3913	2:21	2.01	0.22
Nov-01	69:19	35	1:59	2:05	7576:05	3114	2:26	-0.55	-1.33
Dec-01	22:54	10	2:17	1:53	6724:41	2872	2:20	-0.04	-1.02
Jan-02	44:55	26	1:44	2:13	5680:47	2929	1:56	-0.32	-1.19
Feb-02	38:04	18	2:07	2:31	5993:30	2649	2:16	-0.14	-1.09
Mar-02	45:22	15	3:01	3:35	5939:01	2586	2:18	0.99	-0.4
Apr-02	38:03	19	2:00	2:14	8494:28	3030	2:48	-0.32	-1.19
May-02	33:58	15	2:16	1:52	6077:54	2703	2:15	0.22	-0.86



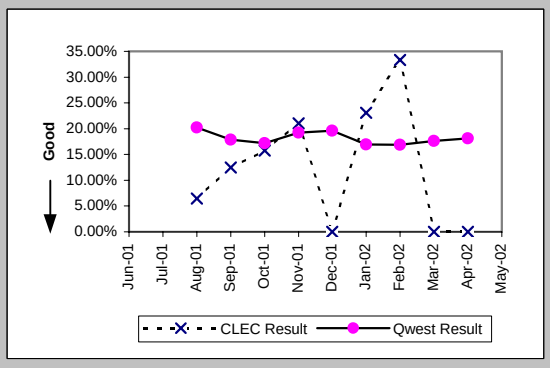
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	57	17.54%	38.03%	833	4312	19.32%	-0.34	-1.2
Jul-01	16	62	25.81%	43.76%	833	3972	20.97%	0.93	-0.44
Aug-01	7	53	13.21%	33.86%	906	4278	21.18%	-1.41	-1.86
Sep-01	4	28	14.29%	34.99%	602	3142	19.16%	-0.65	-1.4
Oct-01	6	36	16.67%	37.27%	765	3913	19.55%	-0.43	-1.26
Nov-01	6	35	17.14%	37.69%	613	3114	19.69%	-0.38	-1.23
Dec-01	1	10	10.00%	30.00%	591	2872	20.58%	-0.83	-1.5
Jan-02	6	26	23.08%	42.13%	528	2929	18.03%	0.68	-0.59
Feb-02	5	18	27.78%	44.79%	479	2649	18.08%	1.03	-0.37
Mar-02	2	15	13.33%	33.99%	485	2586	18.75%	-0.54	-1.33
Apr-02	1	19	5.26%	22.33%	571	3030	18.84%	-1.51	-1.92
May-02	3	15	20.00%	40.00%	548	2703	20.27%	-0.03	-1.02



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

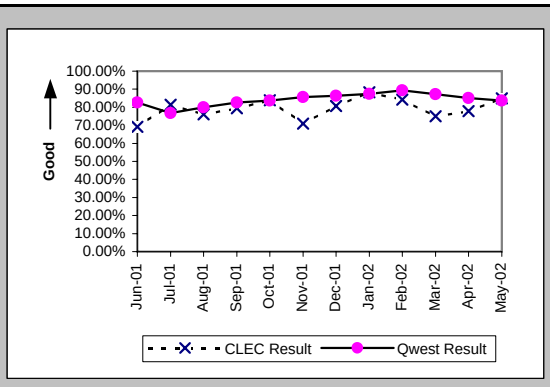
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	2	31	6.45%	24.57%	604	2989	20.21%	-1.9	-2.15
Sep-01	2	16	12.50%	33.07%	372	2081	17.88%	-0.56	-1.34
Oct-01	3	19	15.79%	36.46%	447	2598	17.21%	-0.16	-1.1
Nov-01	4	19	21.05%	40.77%	395	2051	19.26%	0.24	-0.86
Dec-01	0	6	0.00%	0.00%	388	1981	19.59%	-1.21	-1.73
Jan-02	3	13	23.08%	42.13%	316	1867	16.93%	0.6	-0.63
Feb-02	4	12	33.33%	47.14%	315	1866	16.88%	1.39	-0.16
Mar-02	0	10	0.00%	0.00%	306	1738	17.61%	-1.46	-1.89
Apr-02	0	11	0.00%	0.00%	379	2090	18.13%	-1.56	-1.95
May-02									



Checklist #14 - Resale - DS0 Repair

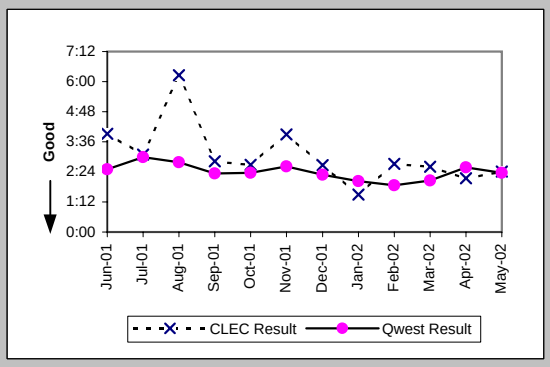
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	38	55	69.09%	46.21%	2778	3364	82.58%	2.43	0.48
Jul-01	35	43	81.40%	38.91%	2626	3422	76.74%	-0.72	-1.44
Aug-01	38	50	76.00%	42.71%	2946	3688	79.88%	0.69	-0.58
Sep-01	27	34	79.41%	40.43%	2138	2588	82.61%	0.51	-0.69
Oct-01	26	31	83.87%	36.78%	2344	2799	83.74%	-0.02	-1.01
Nov-01	22	31	70.97%	45.39%	1830	2138	85.59%	2.1	0.27
Dec-01	25	31	80.65%	39.51%	1811	2096	86.40%	0.92	-0.44
Jan-02	30	34	88.24%	32.22%	1864	2132	87.43%	-0.14	-1.09
Feb-02	16	19	84.21%	36.46%	1639	1834	89.37%	0.73	-0.56
Mar-02	6	8	75.00%	43.30%	1787	2048	87.26%	0.95	-0.42
Apr-02	21	27	77.78%	41.57%	1985	2334	85.05%	1.03	-0.38
May-02	28	33	84.85%	35.86%	2053	2451	83.76%	-0.17	-1.1



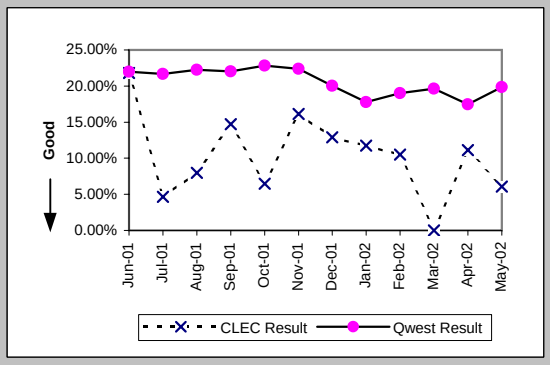
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	215:37	55	3:55	5:42	8414:11	3364	2:30	1.65	0.01
Jul-01	132:51	43	3:05	4:08	10205:37	3422	2:59	1.68	0.02
Aug-01	312:51	50	6:15	21:24	10261:25	3688	2:47	1.94	0.18
Sep-01	95:48	34	2:49	3:48	6018:50	2588	2:20	1.61	-0.02
Oct-01	83:22	31	2:41	3:59	6647:31	2799	2:22	1.76	0.07
Nov-01	120:42	31	3:54	4:46	5587:40	2138	2:37	1.51	-0.08
Dec-01	82:50	31	2:40	3:59	4784:59	2096	2:17	0.81	-0.51
Jan-02	51:07	34	1:30	1:50	4326:55	2132	2:02	-0.68	-1.42
Feb-02	51:35	19	2:43	4:03	3411:19	1834	1:52	1.26	-0.23
Mar-02	20:47	8	2:36	3:04	4193:26	2048	2:03	0.84	-0.49
Apr-02	58:11	27	2:09	2:29	6014:29	2334	2:35	-0.25	-1.15
May-02	79:38	33	2:25	2:20	5787:49	2451	2:22	0.22	-0.86



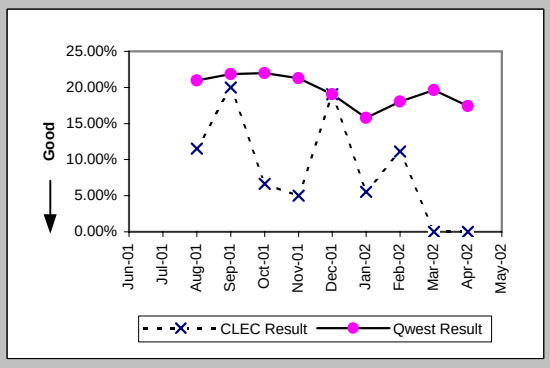
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	12	55	21.82%	41.30%	740	3364	22.00%	-0.03	-1.02
Jul-01	2	43	4.65%	21.06%	741	3422	21.65%	-2.69	-2.64
Aug-01	4	50	8.00%	27.13%	820	3688	22.23%	-2.4	-2.46
Sep-01	5	34	14.71%	35.42%	570	2588	22.02%	-1.02	-1.62
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	-2.16	-2.31
Nov-01	5	31	16.13%	36.78%	479	2138	22.40%	-0.83	-1.51
Dec-01	4	31	12.90%	33.52%	420	2096	20.04%	-0.99	-1.6
Jan-02	4	34	11.76%	32.22%	379	2132	17.78%	-0.91	-1.55
Feb-02	2	19	10.53%	30.69%	349	1834	19.03%	-0.94	-1.57
Mar-02	0	8	0.00%	0.00%	402	2048	19.63%	-1.4	-1.85
Apr-02	3	27	11.11%	31.43%	408	2334	17.48%	-0.87	-1.53
May-02	2	33	6.06%	23.86%	487	2451	19.87%	-1.97	-2.2



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

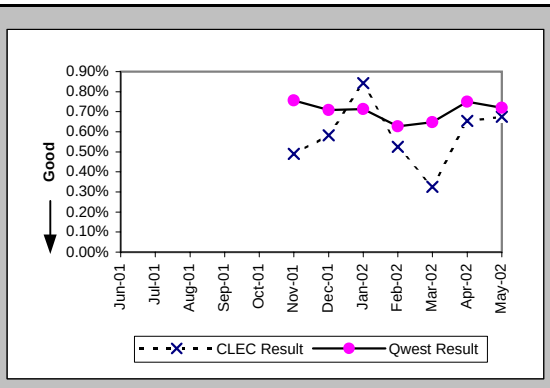
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	3	26	11.54%	31.95%	533	2542	20.97%	-1.18	-1.71
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	-0.17	-1.1
Oct-01	1	15	6.67%	24.94%	402	1828	21.99%	-1.43	-1.87
Nov-01	1	20	5.00%	21.79%	287	1349	21.28%	-1.77	-2.07
Dec-01	4	21	19.05%	39.27%	241	1265	19.05%	0	-1
Jan-02	1	18	5.56%	22.91%	208	1318	15.78%	-1.18	-1.72
Feb-02	1	9	11.11%	31.43%	212	1175	18.04%	-0.54	-1.33
Mar-02	0	4	0.00%	0.00%	259	1320	19.62%	-0.99	-1.6
Apr-02	0	14	0.00%	0.00%	276	1585	17.41%	-1.71	-2.04
May-02									



Checklist #14 - Resale - DS0 Repair

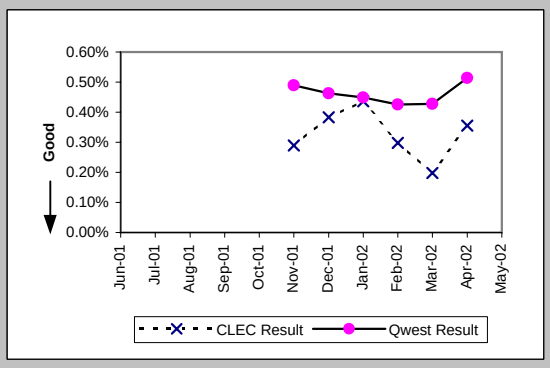
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	66	13465	0.49%	6.98%	5252	694524	0.76%	-3.53	-3.15
Dec-01	41	7043	0.58%	7.61%	4968	701335	0.71%	-1.26	-1.76
Jan-02	60	7115	0.84%	9.14%	5061	709091	0.71%	1.29	-0.21
Feb-02	37	7053	0.52%	7.22%	4483	714587	0.63%	-1.09	-1.66
Mar-02	23	7067	0.33%	5.70%	4634	715585	0.65%	-3.36	-3.04
Apr-02	46	7036	0.65%	8.06%	5364	715673	0.75%	-0.93	-1.56
May-02	48	7111	0.68%	8.19%	5154	716264	0.72%	-0.44	-1.27



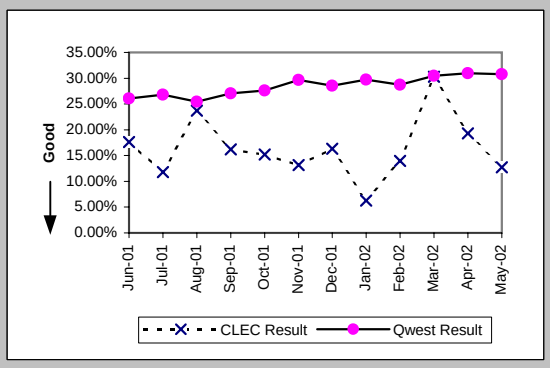
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	39	13465	0.29%	5.37%	3400	694524	0.49%	-3.29	-3
Dec-01	27	7043	0.38%	6.18%	3246	701335	0.46%	-0.98	-1.59
Jan-02	31	7115	0.44%	6.59%	3185	709091	0.45%	-0.17	-1.1
Feb-02	21	7053	0.30%	5.45%	3041	714587	0.43%	-1.64	-2
Mar-02	14	7067	0.20%	4.45%	3058	715585	0.43%	-2.94	-2.79
Apr-02	25	7036	0.36%	5.95%	3675	715673	0.51%	-1.85	-2.12
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

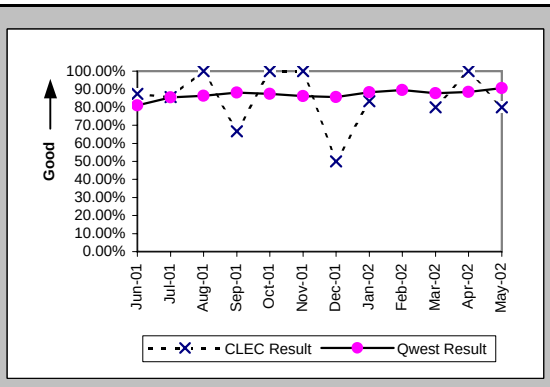
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	24	136	17.65%	38.12%	2708	10384	26.08%	-2.22	-2.35
Jul-01	14	119	11.76%	32.22%	2708	10102	26.81%	-3.68	-3.24
Aug-01	32	135	23.70%	42.53%	2719	10685	25.45%	-0.46	-1.28
Sep-01	12	74	16.22%	36.86%	2124	7854	27.04%	-2.09	-2.27
Oct-01	12	79	15.19%	35.89%	2562	9274	27.63%	-2.46	-2.5
Nov-01	10	76	13.16%	33.80%	2214	7466	29.65%	-3.13	-2.9
Dec-01	8	49	16.33%	36.96%	1983	6951	28.53%	-1.88	-2.15
Jan-02	4	64	6.25%	24.21%	2142	7203	29.74%	-4.09	-3.49
Feb-02	6	43	13.95%	34.65%	1810	6293	28.76%	-2.14	-2.3
Mar-02	10	33	30.30%	45.96%	2031	6665	30.47%	-0.02	-1.01
Apr-02	11	57	19.30%	39.46%	2409	7773	30.99%	-1.9	-2.16
May-02	7	55	12.73%	33.33%	2293	7447	30.79%	-2.89	-2.76



Checklist #14 - Resale - DS1 Installation

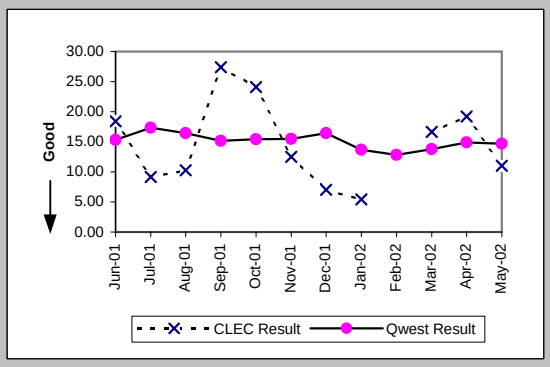
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	7	8	87.50%	33.07%	2591	3195	81.10%	-0.46	-1.28
Jul-01	6	7	85.71%	34.99%	2516	2945	85.43%	-0.02	-1.01
Aug-01	5	5	100.00%	0.00%	2963	3432	86.33%	-0.89	-1.54
Sep-01	2	3	66.67%	47.14%	2862	3251	88.03%	0.92	-0.44
Oct-01	2	2	100.00%	0.00%	3120	3571	87.37%	-0.54	-1.33
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
Dec-01	1	2	50.00%	50.00%	2616	3056	85.60%	1.06	-0.35
Jan-02	5	6	83.33%	37.27%	3415	3867	88.31%	0.41	-0.75
Feb-02					3238	3613	89.62%		
Mar-02	4	5	80.00%	40.00%	2771	3159	87.72%	0.52	-0.68
Apr-02	10	10	100.00%	0.00%	3104	3505	88.56%	-1.13	-1.69
May-02	4	5	80.00%	40.00%	3284	3627	90.54%	0.73	-0.56



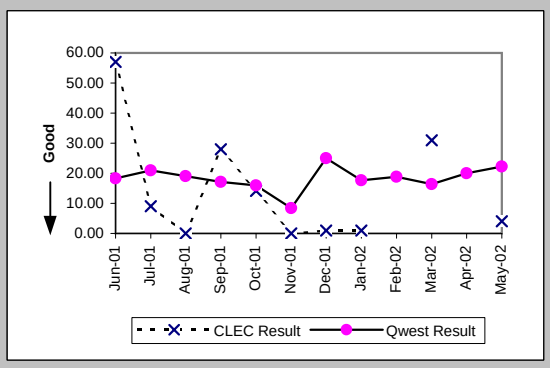
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	147	8	18.38	23.69	48632	3173	15.33	2.07	0.26
Jul-01	64	7	9.14	8.43	73506	4244	17.32	-1.25	-1.76
Aug-01	72	7	10.29	6.87	76695	4664	16.44	-0.99	-1.6
Sep-01	137	5	27.40	18.77	66905	4418	15.14	2.58	0.57
Oct-01	193	8	24.12	17.39	79727	5160	15.45	2.26	0.37
Nov-01	25	2	12.50	2.12	68216	4413	15.46	-0.29	-1.18
Dec-01	7	1	7.00		63510	3867	16.42	-0.53	-1.32
Jan-02	38	7	5.43	4.08	64286	4698	13.68	-1.82	-2.1
Feb-02					55946	4360	12.83		
Mar-02	100	6	16.67	12.08	52335	3803	13.76	0.9	-0.45
Apr-02	326	17	19.18	11.39	65915	4425	14.90	1.31	-0.2
May-02	55	5	11.00	9.08	67058	4575	14.66	-0.52	-1.31



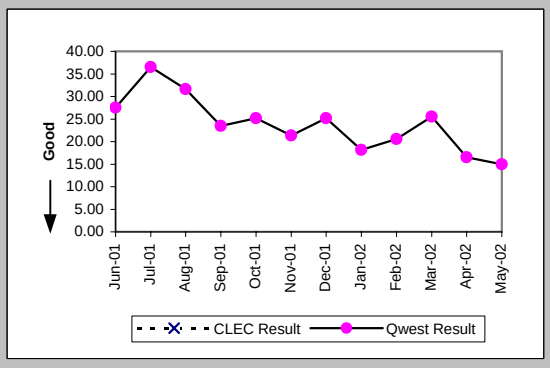
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	57	1	57.00		7788	425	18.32	2.29	0.39
Jul-01	27	3	9.00	3.46	17222	821	20.98	-0.98	-1.59
Aug-01	0	1	0.00		15908	834	19.07	-0.78	-1.48
Sep-01	56	2	28.00	11.31	12179	711	17.13	2.1	0.27
Oct-01	113	8	14.12	14.99	14313	896	15.97	-0.25	-1.15
Nov-01	0	1	0.00		13363	1598	8.36	-0.5	-1.31
Dec-01	1	1	1.00		14666	586	25.03	-0.62	-1.38
Jan-02	1	1	1.00		10385	587	17.69	-0.84	-1.51
Feb-02					8683	461	18.84		
Mar-02	31	1	31.00		7991	488	16.38	1.28	-0.22
Apr-02					10616	531	19.99		
May-02	4	1	4.00		10826	487	22.23	-0.49	-1.3



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

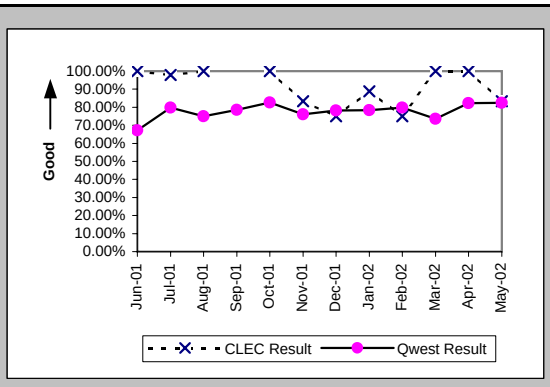
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					4929	179	27.54		
Jul-01					5108	140	36.49		
Aug-01					4147	131	31.66		
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02					1634	90	18.16		
Feb-02					700	34	20.59		
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		



Checklist #14 - Resale - DS1 Installation

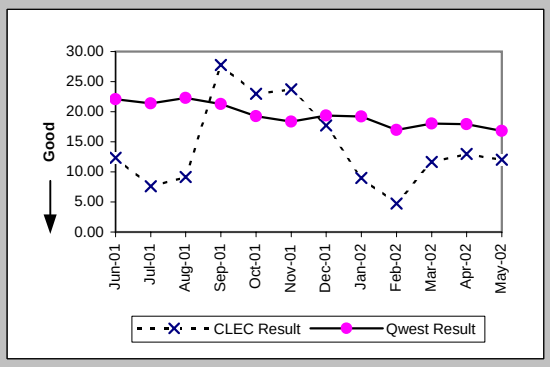
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	3	100.00%	0.00%	1215	1809	67.16%	-1.21	-1.74
Jul-01	47	48	97.92%	14.28%	1317	1651	79.77%	-3.09	-2.88
Aug-01	3	3	100.00%	0.00%	1226	1634	75.03%	-1	-1.61
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	5	6	83.33%	37.27%	1517	1994	76.08%	-0.42	-1.25
Dec-01	3	4	75.00%	43.30%	1367	1749	78.16%	0.19	-0.88
Jan-02	8	9	88.89%	31.43%	1386	1767	78.44%	-0.76	-1.46
Feb-02	3	4	75.00%	43.30%	1498	1878	79.77%	0.27	-0.84
Mar-02	3	3	100.00%	0.00%	1315	1785	73.67%	-1.03	-1.63
Apr-02	10	10	100.00%	0.00%	1646	2000	82.30%	-1.46	-1.89
May-02	5	6	83.33%	37.27%	2038	2472	82.44%	-0.06	-1.03



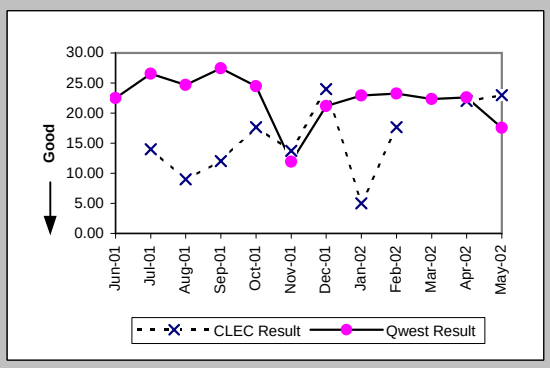
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	37	3	12.33	9.24	39557	1791	22.09	-0.79	-1.48
Jul-01	76	10	7.60	7.20	52783	2467	21.40	-2.08	-2.26
Aug-01	64	7	9.14	6.79	56572	2537	22.30	-1.47	-1.9
Sep-01	111	4	27.75	7.23	44831	2105	21.30	2.07	0.26
Oct-01	69	3	23.00	14.00	50939	2646	19.25	2.12	0.29
Nov-01	166	7	23.71	16.64	50135	2732	18.35	1.96	0.19
Dec-01	195	11	17.73	24.19	46661	2413	19.34	-0.32	-1.19
Jan-02	135	15	9.00	6.27	45263	2356	19.21	-1.99	-2.21
Feb-02	19	4	4.75	0.96	38339	2258	16.98	-1.4	-1.85
Mar-02	35	3	11.67	7.02	40983	2271	18.05	-0.58	-1.35
Apr-02	143	11	13.00	6.42	46620	2598	17.94	-1.02	-1.62
May-02	60	5	12.00	10.27	52256	3112	16.79	-0.78	-1.47



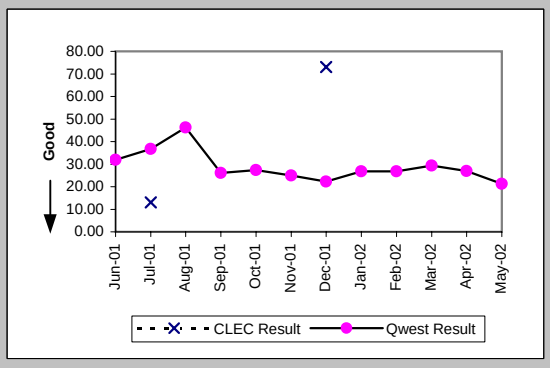
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					9733	433	22.48		
Jul-01	14	1	14.00		16376	617	26.54	-0.47	-1.29
Aug-01	18	2	9.00	0.00	17827	723	24.66	-0.81	-1.49
Sep-01	36	3	12.00	0.00	15360	560	27.43	-0.68	-1.41
Oct-01	53	3	17.67	19.14	15043	615	24.46	-0.38	-1.23
Nov-01	55	4	13.75	17.73	13683	1149	11.91	2.07	0.26
Dec-01	48	2	24.00	31.11	10853	513	21.16	0.51	-0.69
Jan-02	10	2	5.00	1.41	11807	515	22.93	-1.02	-1.62
Feb-02	53	3	17.67	14.47	10570	455	23.23	-0.38	-1.23
Mar-02					11876	532	22.32		
Apr-02	44	2	22.00	11.31	10240	453	22.60	-0.03	-1.02
May-02	69	3	23.00	5.20	9620	548	17.55	0.74	-0.55



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

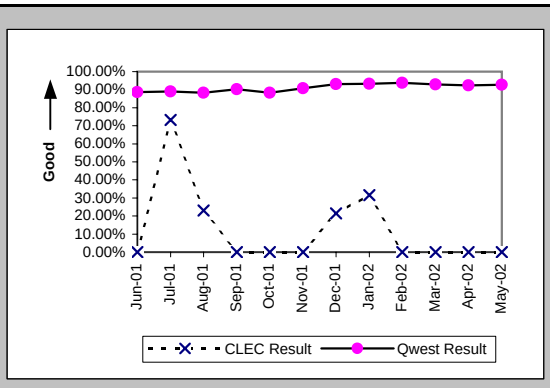
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					5128	161	31.85		
Jul-01	13	1	13.00		3457	94	36.78	-0.78	-1.47
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01	73	1	73.00		1244	56	22.21	2.03	0.24
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		



Checklist #14 - Resale - DS1 Installation

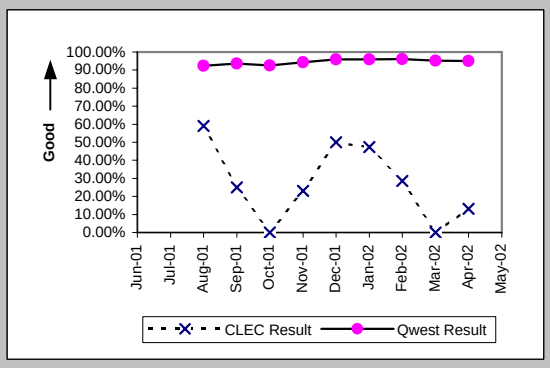
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	25	0.00%	0.00%	5951	6709	88.70%	7.94	3.83
Jul-01	30	41	73.17%	44.31%	6156	6913	89.05%	2.83	0.72
Aug-01	9	39	23.08%	42.13%	6298	7139	88.22%	7.94	3.83
Sep-01	0	12	0.00%	0.00%	6394	7080	90.31%	7.21	3.38
Oct-01	0	12	0.00%	0.00%	6484	7338	88.36%	6.9	3.2
Nov-01	0	13	0.00%	0.00%	6937	7648	90.70%	7.59	3.61
Dec-01	3	14	21.43%	41.03%	6450	6933	93.03%	6.58	3
Jan-02	6	19	31.58%	46.48%	6415	6877	93.28%	6.82	3.15
Feb-02	0	14	0.00%	0.00%	6539	6975	93.75%	7.94	3.83
Mar-02	0	9	0.00%	0.00%	6036	6499	92.88%	6.61	3.02
Apr-02	0	23	0.00%	0.00%	6181	6697	92.30%	7.94	3.83
May-02	0	25	0.00%	0.00%	6923	7468	92.70%	7.94	3.83



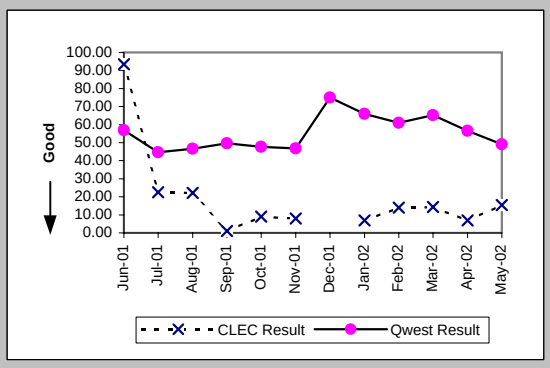
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	23	39	58.97%	49.19%	6596	7139	92.39%	5.75	2.5
Sep-01	3	12	25.00%	43.30%	6625	7080	93.57%	5.93	2.61
Oct-01	0	12	0.00%	0.00%	6788	7338	92.50%	7.62	3.63
Nov-01	3	13	23.08%	42.13%	7210	7648	94.27%	6.5	2.95
Dec-01	7	14	50.00%	50.00%	6646	6933	95.86%	5.03	2.06
Jan-02	9	19	47.37%	49.93%	6598	6877	95.94%	6.16	2.75
Feb-02	4	14	28.57%	45.18%	6705	6975	96.13%	6.89	3.19
Mar-02	0	9	0.00%	0.00%	6184	6499	95.15%	7.1	3.32
Apr-02	3	23	13.04%	33.68%	6363	6697	95.01%	7.94	3.83
May-02									



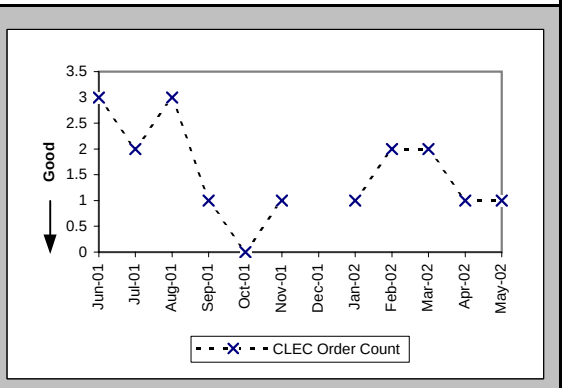
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	467	5	93.40	104.69	108968	1917	56.84	2.23	0.35
Jul-01	45	2	22.50	27.58	70450	1578	44.65	-0.46	-1.28
Aug-01	111	5	22.20	25.65	71793	1539	46.65	-0.74	-1.45
Sep-01	2	2	1.00	1.41	72169	1452	49.70	-0.88	-1.53
Oct-01	9	1	9.00		69384	1455	47.69	-0.49	-1.3
Nov-01	8	1	8.00		73319	1564	46.88	-0.48	-1.29
Dec-01					61142	815	75.02		
Jan-02	7	1	7.00		69527	1053	66.03	-0.62	-1.38
Feb-02	28	2	14.00	18.38	69117	1132	61.06	-0.75	-1.45
Mar-02	43	3	14.33	6.66	67798	1039	65.25	-0.93	-1.56
Apr-02	7	1	7.00		71610	1265	56.61	-0.53	-1.33
May-02	31	2	15.50	19.09	76923	1566	49.12	-0.58	-1.35



Checklist #14 - Resale - DS1 Installation

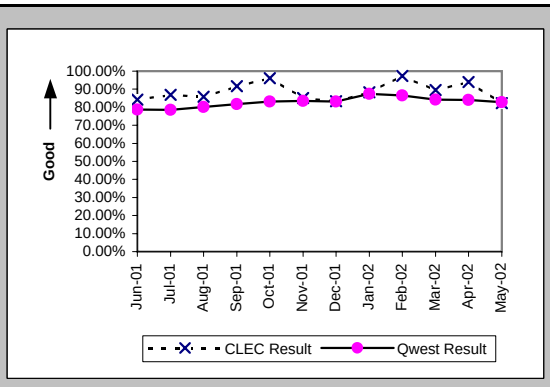
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	3
Jul-01	2
Aug-01	3
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	
Jan-02	1
Feb-02	2
Mar-02	2
Apr-02	1
May-02	1



Checklist #14 - Resale - DS1 Repair

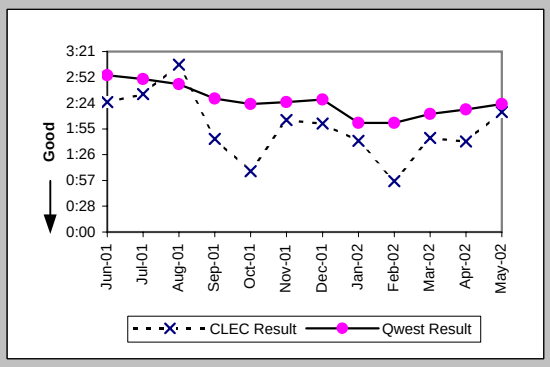
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	145	172	84.30%	36.38%	4215	5355	78.71%	-1.76	-2.07
Jul-01	93	107	86.92%	33.72%	3988	5078	78.53%	-2.09	-2.27
Aug-01	140	163	85.89%	34.81%	4190	5223	80.22%	-1.79	-2.09
Sep-01	88	96	91.67%	27.64%	3571	4369	81.74%	-2.49	-2.51
Oct-01	100	104	96.15%	19.23%	4061	4880	83.22%	-3.49	-3.12
Nov-01	137	161	85.09%	35.62%	3500	4189	83.55%	-0.52	-1.31
Dec-01	30	36	83.33%	37.27%	2962	3561	83.18%	-0.02	-1.01
Jan-02	30	34	88.24%	32.22%	3341	3826	87.32%	-0.16	-1.1
Feb-02	36	37	97.30%	16.22%	2971	3437	86.44%	-1.92	-2.17
Mar-02	43	48	89.58%	30.55%	3055	3631	84.14%	-1.03	-1.62
Apr-02	47	50	94.00%	23.75%	3274	3895	84.06%	-1.91	-2.16
May-02	51	62	82.26%	38.20%	3226	3893	82.87%	0.16	-0.9



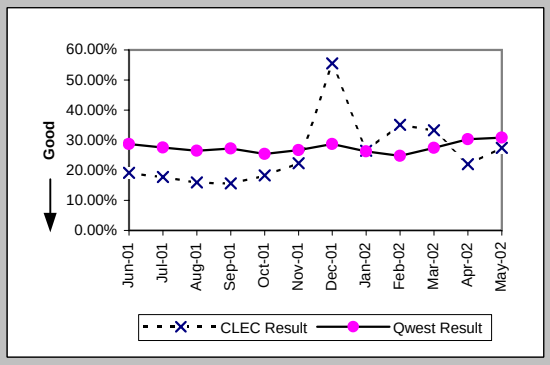
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	417:00	172	2:25	5:02	15581:24	5355	2:55	-1.24	-1.75
Jul-01	274:12	107	2:34	4:32	14491:35	5078	2:51	-0.59	-1.36
Aug-01	508:50	163	3:07	9:34	14353:10	5223	2:45	0.5	-0.69
Sep-01	165:44	96	1:44	3:00	10835:06	4369	2:29	-1.95	-2.18
Oct-01	118:17	104	1:08	1:19	11617:03	4880	2:23	-3.51	-3.13
Nov-01	335:29	161	2:05	2:11	10127:22	4189	2:25	-1.16	-1.7
Dec-01	72:52	36	2:01	3:11	8779:36	3561	2:28	-0.65	-1.39
Jan-02	57:46	34	1:42	1:48	7765:14	3826	2:02	-0.62	-1.38
Feb-02	35:23	37	0:57	1:12	6974:59	3437	2:02	-2.11	-2.28
Mar-02	84:10	48	1:45	2:26	7961:26	3631	2:12	-1.01	-1.61
Apr-02	83:49	50	1:41	2:56	8893:50	3895	2:17	-1.21	-1.74
May-02	138:46	62	2:14	2:52	9295:13	3893	2:23	-0.28	-1.17



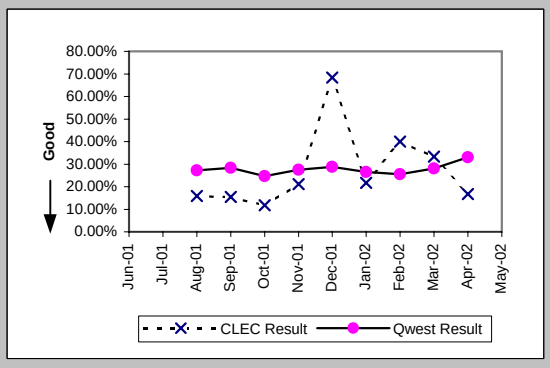
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	33	172	19.19%	39.38%	1536	5355	28.68%	-2.71	-2.65
Jul-01	19	107	17.76%	38.22%	1397	5078	27.51%	-2.24	-2.36
Aug-01	26	163	15.95%	36.62%	1386	5223	26.54%	-3.01	-2.83
Sep-01	15	96	15.63%	36.31%	1192	4369	27.28%	-2.54	-2.54
Oct-01	19	104	18.27%	38.64%	1243	4880	25.47%	-1.67	-2.01
Nov-01	36	161	22.36%	41.67%	1118	4189	26.69%	-1.22	-1.74
Dec-01	20	36	55.56%	49.69%	1021	3561	28.67%	3.34	1.03
Jan-02	9	34	26.47%	44.12%	1006	3826	26.29%	0.05	-0.97
Feb-02	13	37	35.14%	47.74%	851	3437	24.76%	1.41	-0.14
Mar-02	16	48	33.33%	47.14%	996	3631	27.43%	0.91	-0.45
Apr-02	11	50	22.00%	41.42%	1179	3895	30.27%	-1.26	-1.77
May-02	17	62	27.42%	44.61%	1201	3893	30.85%	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

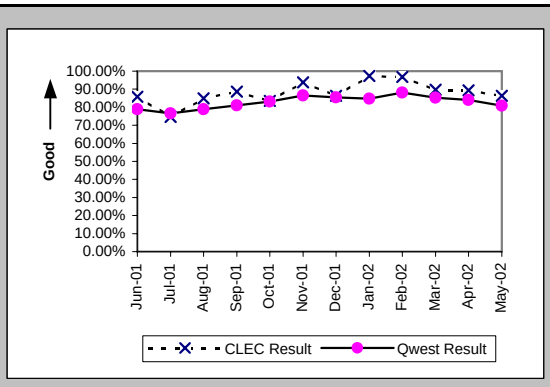
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	16	101	15.84%	36.51%	935	3435	27.22%	-2.53	-2.54
Sep-01	9	58	15.52%	36.21%	813	2865	28.38%	-2.15	-2.31
Oct-01	6	51	11.76%	32.22%	787	3182	24.73%	-2.13	-2.29
Nov-01	22	104	21.15%	40.84%	739	2684	27.53%	-1.43	-1.87
Dec-01	13	19	68.42%	46.48%	651	2256	28.86%	3.51	1.14
Jan-02	5	23	21.74%	41.25%	644	2433	26.47%	-0.51	-1.31
Feb-02	8	20	40.00%	48.99%	552	2164	25.51%	1.42	-0.14
Mar-02	8	24	33.33%	47.14%	675	2401	28.11%	0.57	-0.65
Apr-02	4	24	16.67%	37.27%	876	2649	33.07%	-1.7	-2.03
May-02									



Checklist #14 - Resale - DS1 Repair

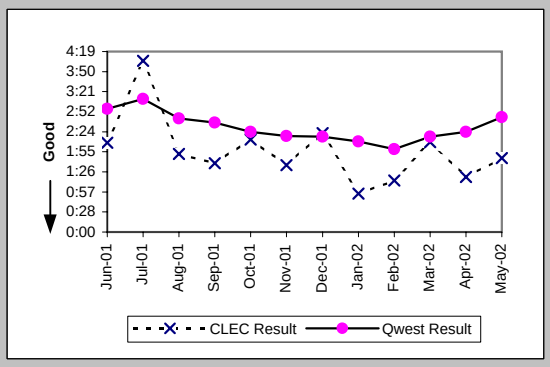
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	73	85	85.88%	34.82%	2037	2579	78.98%	-1.54	-1.93
Jul-01	56	75	74.67%	43.49%	2147	2800	76.68%	0.42	-0.74
Aug-01	85	100	85.00%	35.71%	2288	2899	78.92%	-1.46	-1.89
Sep-01	47	53	88.68%	31.68%	1684	2078	81.04%	-1.4	-1.85
Oct-01	66	79	83.54%	37.08%	1864	2240	83.21%	-0.08	-1.05
Nov-01	46	49	93.88%	23.97%	1726	1993	86.60%	-1.48	-1.9
Dec-01	19	22	86.36%	34.32%	1468	1719	85.40%	-0.13	-1.08
Jan-02	37	38	97.37%	16.01%	1461	1723	84.79%	-2.14	-2.3
Feb-02	31	32	96.88%	17.40%	1470	1668	88.13%	-1.52	-1.92
Mar-02	35	39	89.74%	30.34%	1609	1888	85.22%	-0.79	-1.48
Apr-02	25	28	89.29%	30.93%	1784	2123	84.03%	-0.75	-1.46
May-02	38	44	86.36%	34.32%	1765	2182	80.89%	-0.91	-1.56



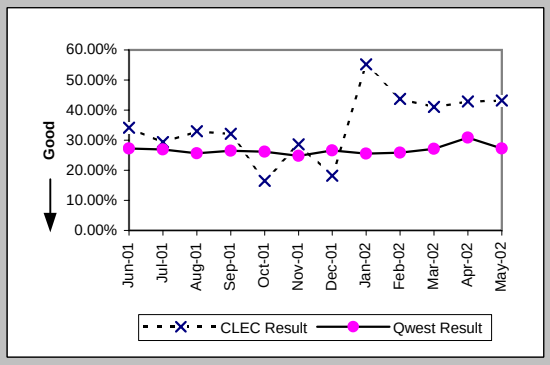
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	181:17	85	2:08	2:45	7593:00	2579	2:57	-1.49	-1.9
Jul-01	307:22	75	4:06	10:07	8924:17	2800	3:11	1.61	-0.02
Aug-01	186:36	100	1:52	2:50	7872:43	2899	2:43	-2.12	-2.29
Sep-01	87:25	53	1:39	2:05	5430:33	2078	2:37	-1.56	-1.95
Oct-01	175:46	79	2:13	3:01	5384:11	2240	2:24	-0.42	-1.26
Nov-01	78:00	49	1:36	2:02	4584:21	1993	2:18	-1.13	-1.69
Dec-01	51:56	22	2:22	4:28	3914:24	1719	2:17	0.29	-0.82
Jan-02	34:51	38	0:55	1:16	3726:58	1723	2:10	-2.38	-2.45
Feb-02	39:17	32	1:14	1:23	3313:54	1668	1:59	-1.42	-1.86
Mar-02	83:38	39	2:09	3:57	4315:22	1888	2:17	-0.28	-1.17
Apr-02	36:58	28	1:19	1:48	5083:52	2123	2:24	-1.59	-1.97
May-02	77:44	44	1:46	2:30	5995:30	2182	2:45	-1.72	-2.04



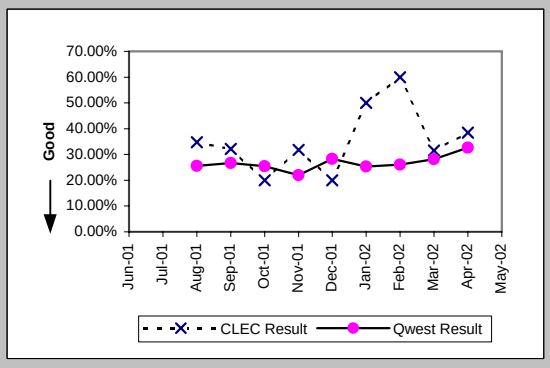
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	29	85	34.12%	47.41%	702	2579	27.22%	1.38	-0.16
Jul-01	22	75	29.33%	45.53%	753	2800	26.89%	0.48	-0.71
Aug-01	33	100	33.00%	47.02%	744	2899	25.66%	1.62	-0.02
Sep-01	17	53	32.08%	46.68%	550	2078	26.47%	0.91	-0.45
Oct-01	13	79	16.46%	37.08%	587	2240	26.21%	-1.94	-2.18
Nov-01	14	49	28.57%	45.18%	493	1993	24.74%	0.62	-0.62
Dec-01	4	22	18.18%	38.57%	458	1719	26.64%	-0.89	-1.54
Jan-02	21	38	55.26%	49.72%	440	1723	25.54%	3.83	1.33
Feb-02	14	32	43.75%	49.61%	432	1668	25.90%	2.17	0.32
Mar-02	16	39	41.03%	49.19%	513	1888	27.17%	1.85	0.13
Apr-02	12	28	42.86%	49.49%	656	2123	30.90%	1.33	-0.19
May-02	19	44	43.18%	49.53%	595	2182	27.27%	2.25	0.37



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

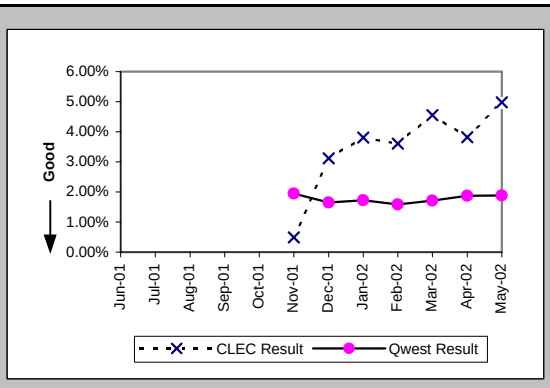
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	17	49	34.69%	47.60%	481	1882	25.56%	1.41	-0.14
Sep-01	9	28	32.14%	46.70%	353	1323	26.68%	0.65	-0.6
Oct-01	9	45	20.00%	40.00%	349	1369	25.49%	-0.83	-1.51
Nov-01	7	22	31.82%	46.58%	262	1191	22.00%	1.07	-0.35
Dec-01	2	10	20.00%	40.00%	297	1049	28.31%	-0.58	-1.35
Jan-02	7	14	50.00%	50.00%	262	1033	25.36%	1.95	0.19
Feb-02	9	15	60.00%	48.99%	269	1032	26.07%	2.72	0.65
Mar-02	6	19	31.58%	46.48%	344	1222	28.15%	0.35	-0.79
Apr-02	5	13	38.46%	48.65%	467	1431	32.63%	0.45	-0.73
May-02									



Checklist #14 - Resale - DS1 Repair

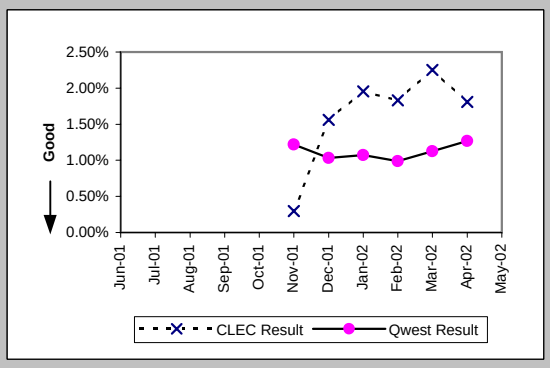
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	210	42644	0.49%	7.00%	6182	318019	1.94%	-20.39	-13.39
Dec-01	58	1858	3.12%	17.39%	5280	320210	1.65%	4.97	2.02
Jan-02	72	1892	3.81%	19.13%	5549	322799	1.72%	6.96	3.23
Feb-02	69	1914	3.61%	18.64%	5105	322988	1.58%	7.08	3.3
Mar-02	87	1909	4.56%	20.86%	5519	322151	1.71%	9.55	4.81
Apr-02	78	2044	3.82%	19.16%	6018	321850	1.87%	6.48	2.94
May-02	106	2129	4.98%	21.75%	6075	322674	1.88%	10.48	5.37



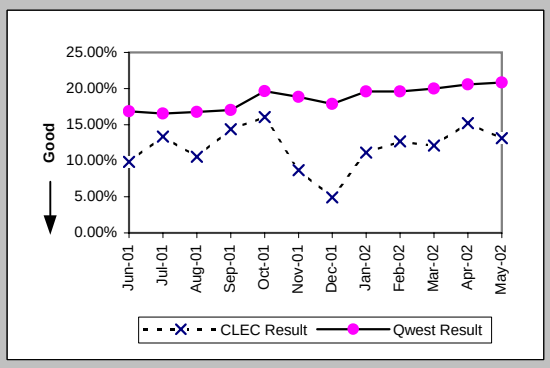
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	126	42644	0.30%	5.43%	3875	318019	1.22%	-16.31	-10.92
Dec-01	29	1858	1.56%	12.40%	3305	320210	1.03%	2.25	0.37
Jan-02	37	1892	1.96%	13.85%	3466	322799	1.07%	3.71	1.26
Feb-02	35	1914	1.83%	13.40%	3196	322988	0.99%	3.7	1.25
Mar-02	43	1909	2.25%	14.84%	3623	322151	1.12%	4.66	1.83
Apr-02	37	2044	1.81%	13.33%	4080	321850	1.27%	2.19	0.33
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

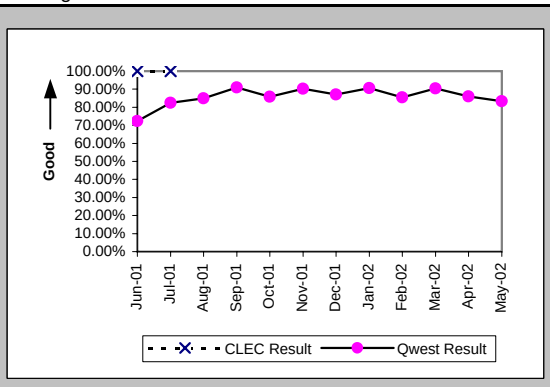
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	28	285	9.82%	29.76%	1606	9540	16.83%	-3.12	-2.89
Jul-01	28	210	13.33%	33.99%	1560	9438	16.53%	-1.23	-1.75
Aug-01	31	294	10.54%	30.71%	1635	9757	16.76%	-2.81	-2.71
Sep-01	25	174	14.37%	35.08%	1321	7768	17.01%	-0.92	-1.56
Oct-01	35	218	16.06%	36.71%	1740	8860	19.64%	-1.32	-1.8
Nov-01	20	230	8.70%	28.18%	1436	7618	18.85%	-3.88	-3.36
Dec-01	3	61	4.92%	21.62%	1149	6429	17.87%	-2.63	-2.6
Jan-02	9	81	11.11%	31.43%	1351	6900	19.58%	-1.91	-2.16
Feb-02	10	79	12.66%	33.25%	1244	6349	19.59%	-1.54	-1.94
Mar-02	12	99	12.12%	32.64%	1378	6897	19.98%	-1.94	-2.18
Apr-02	14	92	15.22%	35.92%	1559	7577	20.58%	-1.26	-1.77
May-02	16	122	13.11%	33.76%	1597	7672	20.82%	-2.08	-2.26



Checklist #14 - Resale - Installation for DS3 and Higher

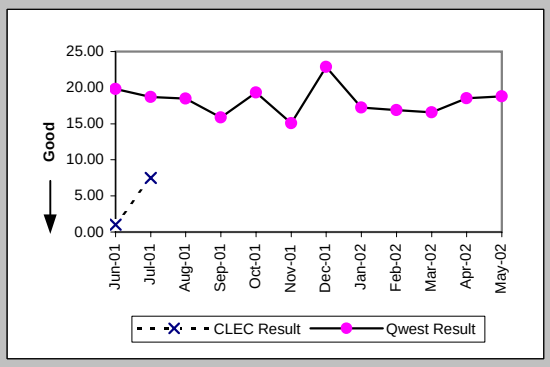
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	3	100.00%	0.00%	139	192	72.40%	-1.06	-1.65
Jul-01	2	2	100.00%	0.00%	141	171	82.46%	-0.65	-1.39
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01					141	162	87.04%		
Jan-02					220	243	90.54%		
Feb-02					118	138	85.51%		
Mar-02					273	302	90.40%		
Apr-02					189	220	85.91%		
May-02					145	174	83.33%		



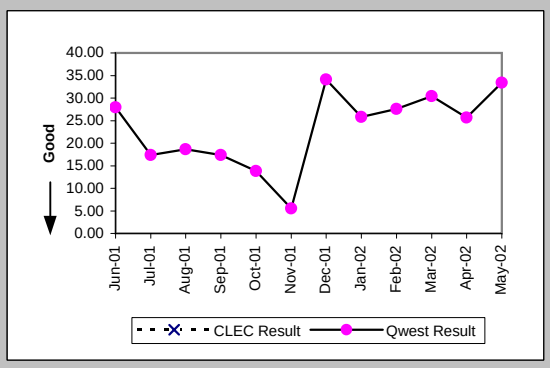
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	3	3	1.00	1.73	3745	189	19.81	-1.3	-1.79
Jul-01	15	2	7.50	0.71	7591	406	18.70	-0.78	-1.47
Aug-01					6486	351	18.48		
Sep-01					7901	498	15.87		
Oct-01					9329	483	19.31		
Nov-01					4724	313	15.09		
Dec-01					6202	271	22.89		
Jan-02					7139	414	17.24		
Feb-02					4336	257	16.87		
Mar-02					7026	424	16.57		
Apr-02					6947	375	18.53		
May-02					6169	328	18.81		



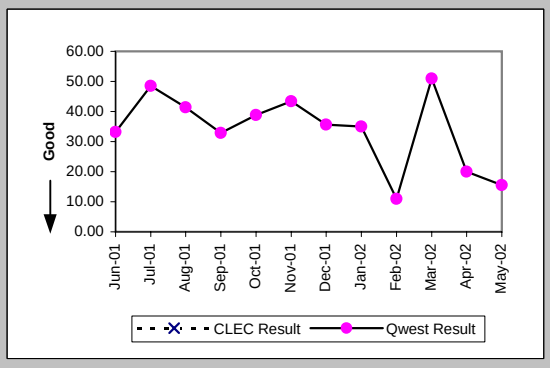
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1062	38	27.95		
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					892	161	5.54		
Dec-01					1295	38	34.08		
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02					1643	54	30.43		
Apr-02					1231	48	25.65		
May-02					1604	48	33.42		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

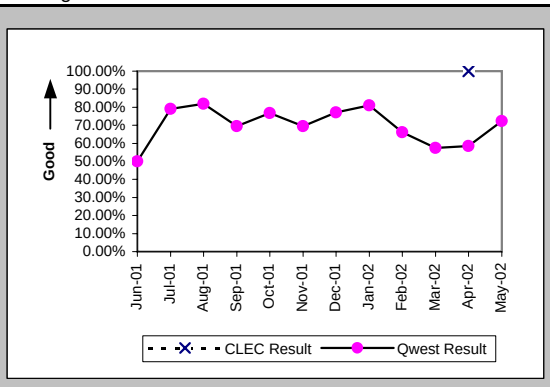
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					498	15	33.20		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02					11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		



Checklist #14 - Resale - Installation for DS3 and Higher

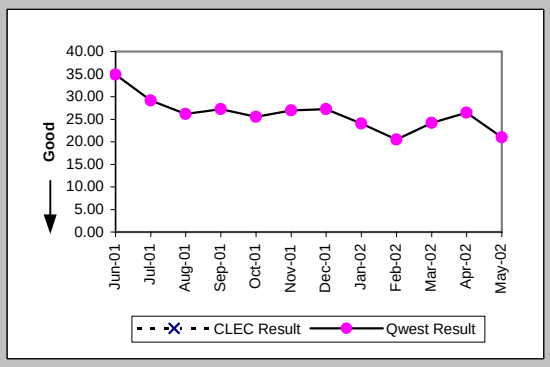
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					29	58	50.00%		
Jul-01					34	43	79.07%		
Aug-01					50	61	81.97%		
Sep-01					41	59	69.49%		
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01					64	83	77.11%		
Jan-02					68	84	80.95%		
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02	1	1	100.00%	0.00%	41	70	58.57%	-0.84	-1.51
May-02					63	87	72.41%		



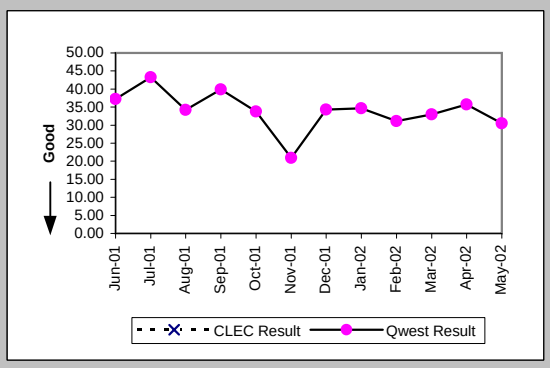
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2023	58	34.88		
Jul-01					4543	156	29.12		
Aug-01					3559	136	26.17		
Sep-01					3672	135	27.20		
Oct-01					5137	201	25.56		
Nov-01					4316	160	26.98		
Dec-01					3726	137	27.20		
Jan-02					3554	148	24.01		
Feb-02					2213	108	20.49		
Mar-02					3048	126	24.19		
Apr-02					3839	145	26.48		
May-02					3297	157	21.00		



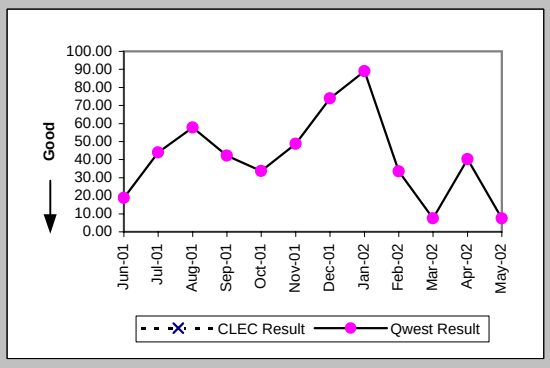
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					931	25	37.24		
Jul-01					2248	52	43.23		
Aug-01					1506	44	34.23		
Sep-01					1516	38	39.89		
Oct-01					2261	67	33.75		
Nov-01					1841	88	20.92		
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

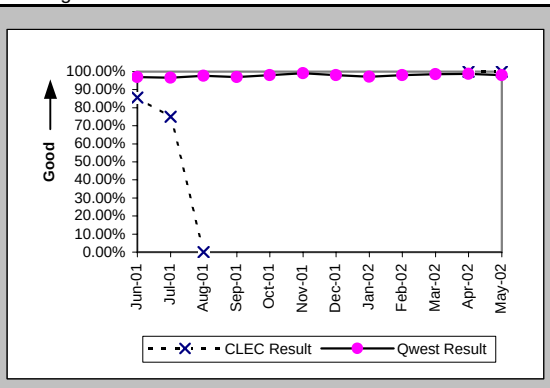
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					75	4	18.75		
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		



Checklist #14 - Resale - Installation for DS3 and Higher

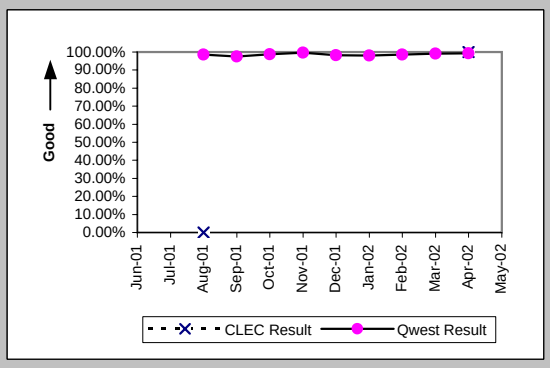
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	6	7	85.71%	34.99%	513	529	96.98%	1.24	-0.25
Jul-01	3	4	75.00%	43.30%	529	547	96.71%	1.5	-0.09
Aug-01	0	1	0.00%	0.00%	524	536	97.76%	2.28	0.39
Sep-01					559	576	97.05%		
Oct-01					675	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01					445	454	98.02%		
Jan-02					488	502	97.21%		
Feb-02					467	476	98.11%		
Mar-02					460	467	98.50%		
Apr-02	1	1	100.00%	0.00%	537	544	98.71%	-0.11	-1.07
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09



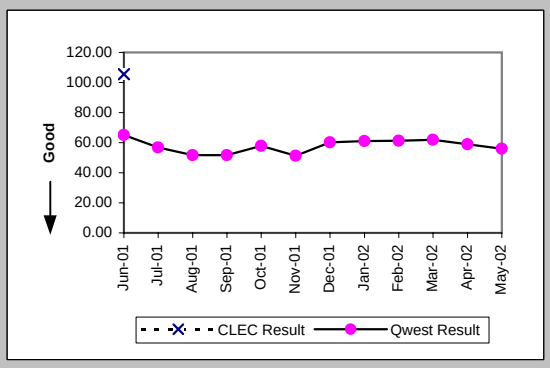
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	528	536	98.51%	2.42	0.47
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01					446	454	98.24%		
Jan-02					492	502	98.01%		
Feb-02					469	476	98.53%		
Mar-02					463	467	99.14%		
Apr-02	1	1	100.00%	0.00%	540	544	99.26%	-0.09	-1.05
May-02									



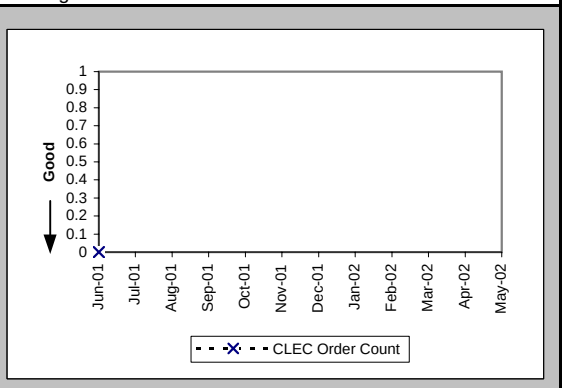
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	211	2	105.50	146.37	22204	341	65.11	2.03	0.24
Jul-01					12089	213	56.76		
Aug-01					12347	239	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01					10041	167	60.13		
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02					9604	155	61.96		
Apr-02					10246	174	58.89		
May-02					10730	192	55.89		



Checklist #14 - Resale - Installation for DS3 and Higher

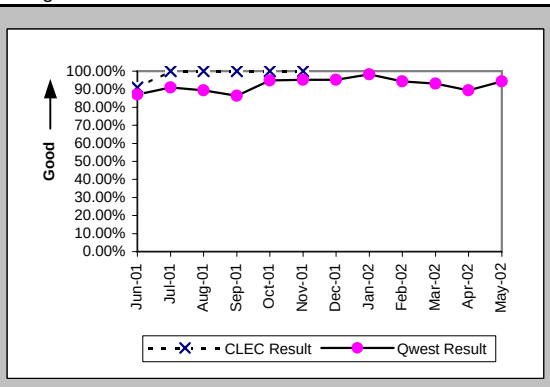
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jun-01	0
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Repair for DS3 and Higher

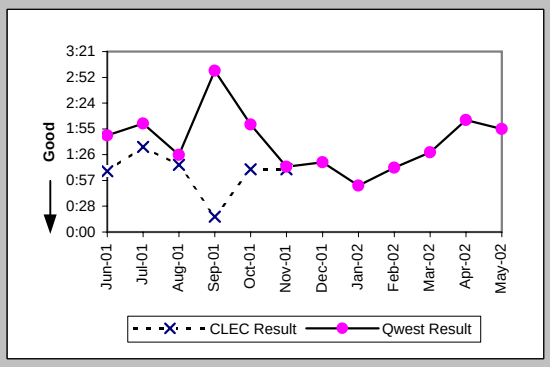
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	10	11	90.91%	28.75%	107	123	86.99%	-0.37	-1.22
Jul-01	1	1	100.00%	0.00%	90	99	90.91%	-0.31	-1.19
Aug-01	4	4	100.00%	0.00%	101	113	89.38%	-0.68	-1.41
Sep-01	6	6	100.00%	0.00%	133	154	86.36%	-0.95	-1.58
Oct-01	5	5	100.00%	0.00%	128	135	94.81%	-0.51	-1.31
Nov-01	5	5	100.00%	0.00%	121	127	95.28%	-0.49	-1.3
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		
Mar-02					95	102	93.14%		
Apr-02					101	113	89.38%		
May-02					100	106	94.34%		



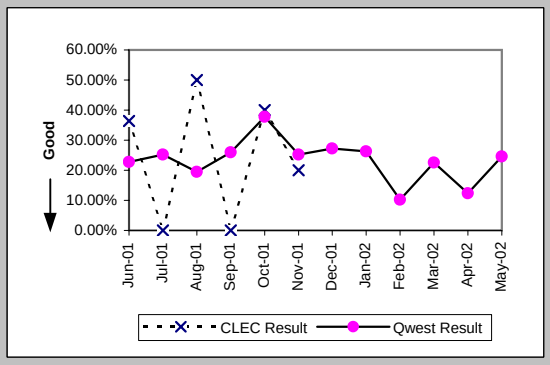
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	12:32	11	1:08	1:46	221:10	123	1:48	-0.99	-1.6
Jul-01	1:35	1	1:35		199:17	99	2:01	-0.13	-1.08
Aug-01	5:01	4	1:15	0:59	161:41	113	1:26	-0.18	-1.11
Sep-01	1:41	6	0:17	0:16	461:47	154	3:00	-0.93	-1.57
Oct-01	5:48	5	1:10	1:31	270:13	135	2:00	-0.27	-1.17
Nov-01	5:51	5	1:10	0:41	154:42	127	1:13	-0.08	-1.05
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		
Mar-02					151:40	102	1:29		
Apr-02					235:19	113	2:05		
May-02					202:45	106	1:55		



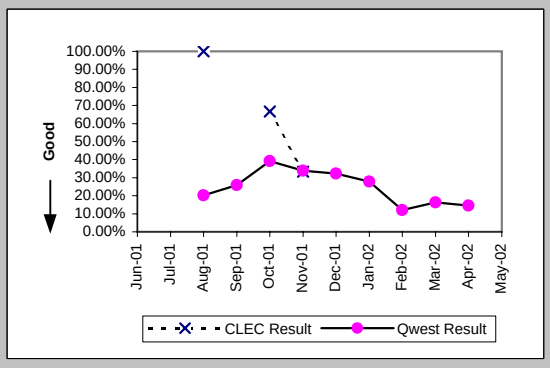
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	4	11	36.36%	48.10%	28	123	22.76%	0.97	-0.41
Jul-01	0	1	0.00%	0.00%	25	99	25.25%	-0.58	-1.35
Aug-01	2	4	50.00%	50.00%	22	113	19.47%	1.28	-0.22
Sep-01	0	6	0.00%	0.00%	40	154	25.97%	-1.42	-1.87
Oct-01	2	5	40.00%	48.99%	51	135	37.78%	0.09	-0.94
Nov-01	1	5	20.00%	40.00%	32	127	25.20%	-0.26	-1.16
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		
Mar-02					23	102	22.55%		
Apr-02					14	113	12.39%		
May-02					26	106	24.53%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

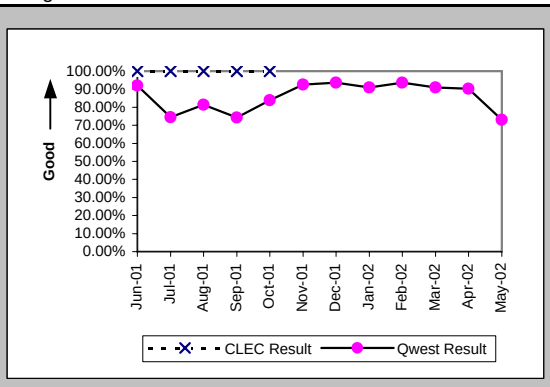
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	14	69	20.29%	1.27	-0.23
Sep-01					24	93	25.81%		
Oct-01	2	3	66.67%	47.14%	27	69	39.13%	0.83	-0.5
Nov-01	1	3	33.33%	47.14%	23	68	33.82%	-0.02	-1.01
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02					6	50	12.00%		
Mar-02					9	55	16.36%		
Apr-02					9	62	14.52%		
May-02									



Checklist #14 - Resale - Repair for DS3 and Higher

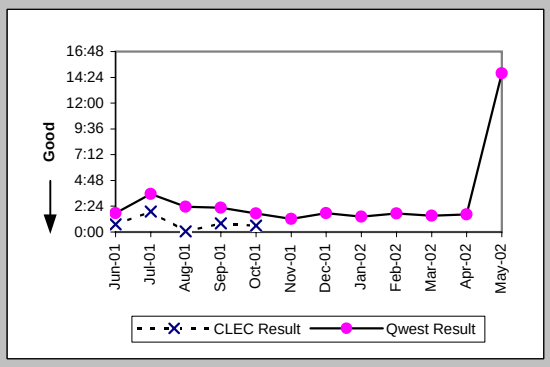
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	35	38	92.11%	-0.29	-1.18
Jul-01	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
Aug-01	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
Sep-01	2	2	100.00%	0.00%	29	39	74.36%	-0.81	-1.49
Oct-01	1	1	100.00%	0.00%	31	37	83.78%	-0.43	-1.26
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		
Mar-02					30	33	90.91%		
Apr-02					37	41	90.24%		
May-02					27	37	72.97%		



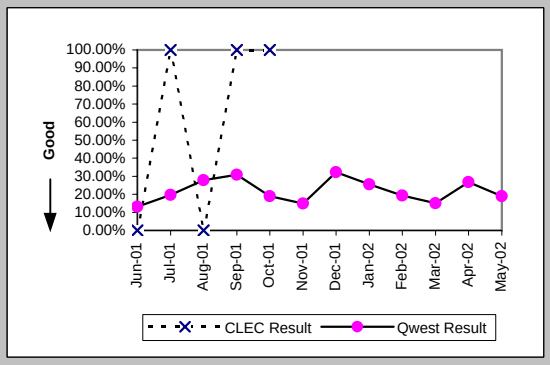
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0:43	1	0:43		66:23	38	1:45	-0.53	-1.32
Jul-01	1:55	1	1:55		180:02	51	3:32	-0.36	-1.22
Aug-01	0:03	1	0:03		102:00	43	2:22	-1.3	-1.79
Sep-01	1:36	2	0:48	0:03	87:29	39	2:15	-1.1	-1.67
Oct-01	0:35	1	0:35		63:25	37	1:43	-0.63	-1.38
Nov-01					33:26	27	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:16	31	1:43		
Mar-02					50:27	33	1:32		
Apr-02					66:52	41	1:38		
May-02					546:21	37	14:46		



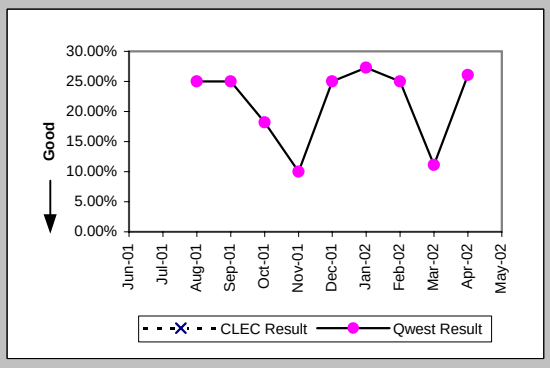
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	1	0.00%	0.00%	5	38	13.16%	-0.38	-1.23
Jul-01	1	1	100.00%	0.00%	10	51	19.61%	1.28	-0.22
Aug-01	0	1	0.00%	0.00%	12	43	27.91%	-0.62	-1.37
Sep-01	2	2	100.00%	0.00%	12	39	30.77%	1.68	0.02
Oct-01	1	1	100.00%	0.00%	7	37	18.92%	1.29	-0.22
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		
Mar-02					5	33	15.15%		
Apr-02					11	41	26.83%		
May-02					7	37	18.92%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

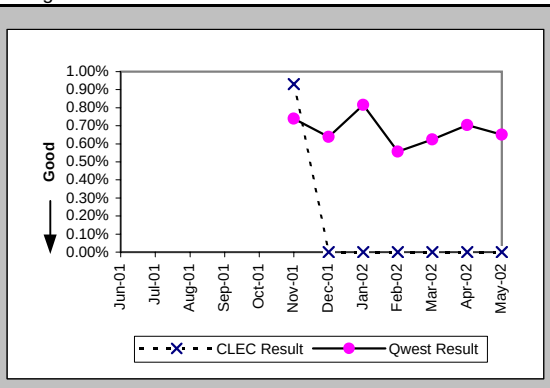
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02					5	20	25.00%		
Mar-02					2	18	11.11%		
Apr-02					6	23	26.09%		
May-02									



Checklist #14 - Resale - Repair for DS3 and Higher

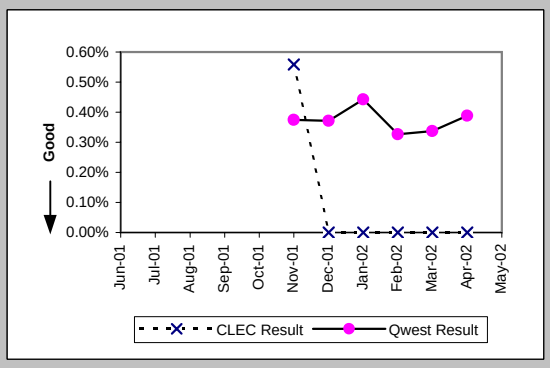
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	5	537	0.93%	9.60%	154	20806	0.74%	0.51	-0.69
Dec-01	0	4	0.00%	0.00%	134	21020	0.64%	-0.16	-1.1
Jan-02	0	6	0.00%	0.00%	173	21223	0.82%	-0.22	-1.13
Feb-02	0	6	0.00%	0.00%	119	21400	0.56%	-0.18	-1.11
Mar-02	0	7	0.00%	0.00%	135	21641	0.62%	-0.21	-1.13
Apr-02	0	8	0.00%	0.00%	154	21880	0.70%	-0.24	-1.14
May-02	0	8	0.00%	0.00%	143	21962	0.65%	-0.23	-1.14



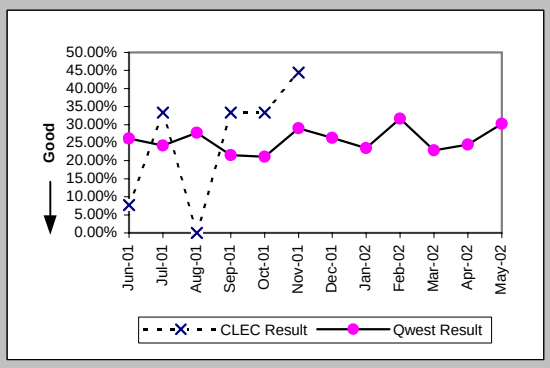
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	537	0.56%	7.45%	78	20806	0.37%	0.69	-0.58
Dec-01	0	4	0.00%	0.00%	78	21020	0.37%	-0.12	-1.07
Jan-02	0	6	0.00%	0.00%	94	21223	0.44%	-0.16	-1.1
Feb-02	0	6	0.00%	0.00%	70	21400	0.33%	-0.14	-1.09
Mar-02	0	7	0.00%	0.00%	73	21641	0.34%	-0.15	-1.09
Apr-02	0	8	0.00%	0.00%	85	21880	0.39%	-0.18	-1.11
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

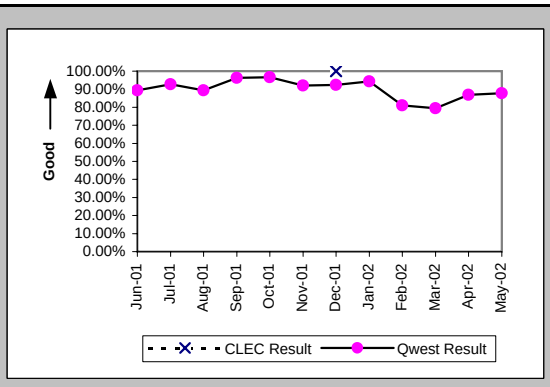
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	13	7.69%	26.65%	57	218	26.15%	-1.47	-1.89
Jul-01	1	3	33.33%	47.14%	48	198	24.24%	0.34	-0.79
Aug-01	0	5	0.00%	0.00%	60	216	27.78%	-1.37	-1.83
Sep-01	4	12	33.33%	47.14%	53	246	21.54%	0.93	-0.43
Oct-01	3	9	33.33%	47.14%	46	218	21.10%	0.84	-0.49
Nov-01	4	9	44.44%	49.69%	63	217	29.03%	0.95	-0.42
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		
Mar-02					40	175	22.86%		
Apr-02					50	204	24.51%		
May-02					62	205	30.24%		



Checklist #14 - Resale - Frame Relay Installation

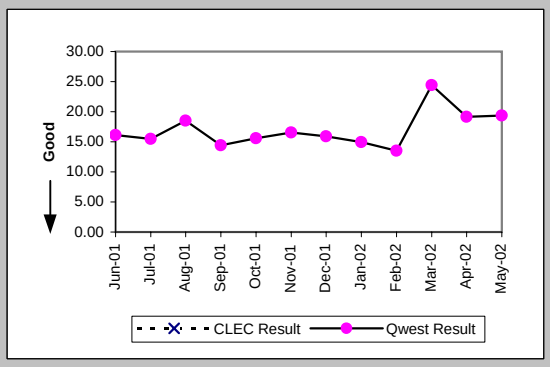
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					533	596	89.43%		
Jul-01					656	707	92.79%		
Aug-01					411	460	89.35%		
Sep-01					811	843	96.20%		
Oct-01					691	715	96.64%		
Nov-01					575	625	92.00%		
Dec-01	1	1	100.00%	0.00%	387	419	92.36%	-0.29	-1.17
Jan-02					460	488	94.26%		
Feb-02					450	555	81.08%		
Mar-02					428	539	79.41%		
Apr-02					436	502	86.85%		
May-02					639	728	87.77%		



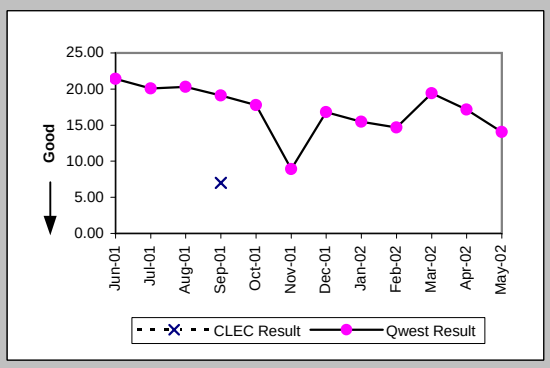
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					9601	596	16.11		
Jul-01					464	30	15.47		
Aug-01					407	22	18.50		
Sep-01					260	18	14.44		
Oct-01					327	21	15.57		
Nov-01					182	11	16.55		
Dec-01					159	10	15.90		
Jan-02					239	16	14.94		
Feb-02					243	18	13.50		
Mar-02					561	23	24.39		
Apr-02					230	12	19.17		
May-02					426	22	19.36		



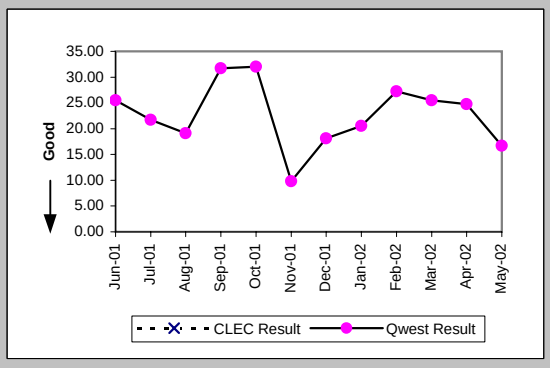
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					856	40	21.40		
Jul-01					2487	124	20.06		
Aug-01					2191	108	20.29		
Sep-01	14	2	7.00	1.41	3494	183	19.09	-0.8	-1.49
Oct-01					3196	180	17.76		
Nov-01					1798	202	8.90		
Dec-01					1578	94	16.79		
Jan-02					1840	119	15.46		
Feb-02					1701	116	14.66		
Mar-02					2329	120	19.41		
Apr-02					1184	69	17.16		
May-02					1421	101	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

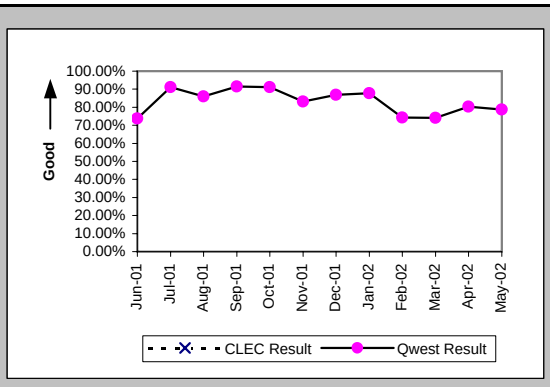
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					587	23	25.52		
Jul-01					521	24	21.71		
Aug-01					459	24	19.12		
Sep-01					444	14	31.71		
Oct-01					320	10	32.00		
Nov-01					177	18	9.83		
Dec-01					272	15	18.13		
Jan-02					185	9	20.56		
Feb-02					218	8	27.25		
Mar-02					153	6	25.50		
Apr-02					198	8	24.75		
May-02					167	10	16.70		



Checklist #14 - Resale - Frame Relay Installation

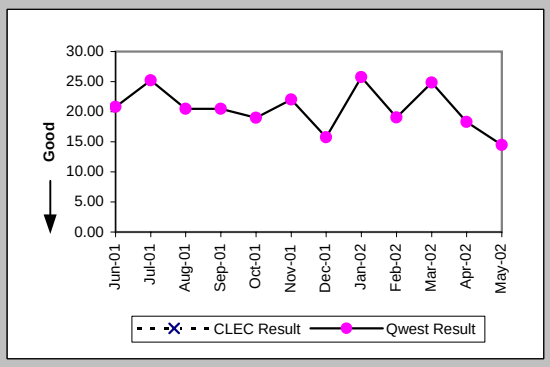
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					390	529	73.72%		
Jul-01					788	864	91.20%		
Aug-01					403	469	85.93%		
Sep-01					553	604	91.56%		
Oct-01					491	539	91.09%		
Nov-01					361	434	83.18%		
Dec-01					292	336	86.90%		
Jan-02					374	426	87.79%		
Feb-02					414	557	74.33%		
Mar-02					438	591	74.11%		
Apr-02					438	545	80.37%		
May-02					509	646	78.79%		



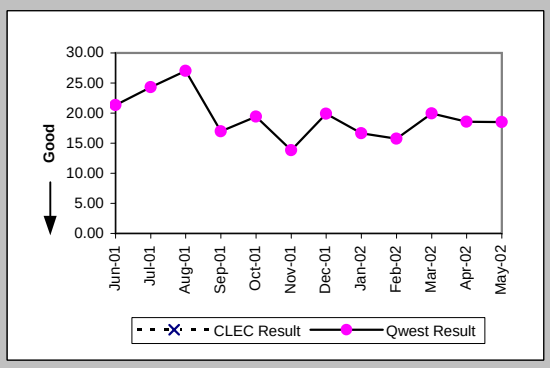
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					10990	529	20.78		
Jul-01					580	23	25.22		
Aug-01					922	45	20.49		
Sep-01					799	39	20.49		
Oct-01					494	26	19.00		
Nov-01					506	23	22.00		
Dec-01					315	20	15.75		
Jan-02					438	17	25.76		
Feb-02					419	22	19.05		
Mar-02					720	29	24.83		
Apr-02					128	7	18.29		
May-02					448	31	14.45		



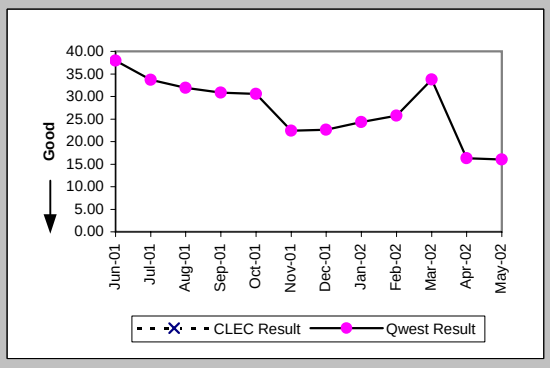
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					2049	96	21.34		
Jul-01					3503	144	24.33		
Aug-01					2756	102	27.02		
Sep-01					2966	175	16.95		
Oct-01					3111	160	19.44		
Nov-01					2603	188	13.85		
Dec-01					1950	98	19.90		
Jan-02					2312	139	16.63		
Feb-02					2186	139	15.73		
Mar-02					3131	157	19.94		
Apr-02					2226	120	18.55		
May-02					2687	145	18.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

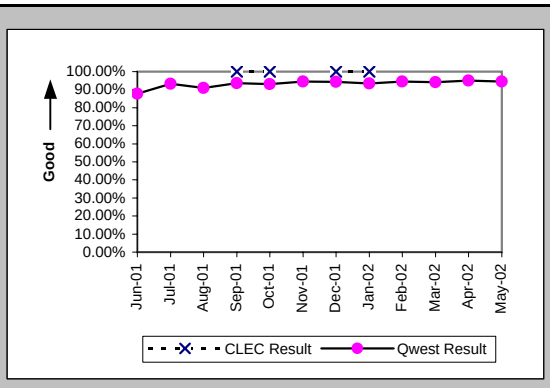
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					1631	43	37.93		
Jul-01					809	24	33.71		
Aug-01					1118	35	31.94		
Sep-01					802	26	30.85		
Oct-01					765	25	30.60		
Nov-01					471	21	22.43		
Dec-01					294	13	22.62		
Jan-02					316	13	24.31		
Feb-02					386	15	25.73		
Mar-02					540	16	33.75		
Apr-02					98	6	16.33		
May-02					112	7	16.00		



Checklist #14 - Resale - Frame Relay Installation

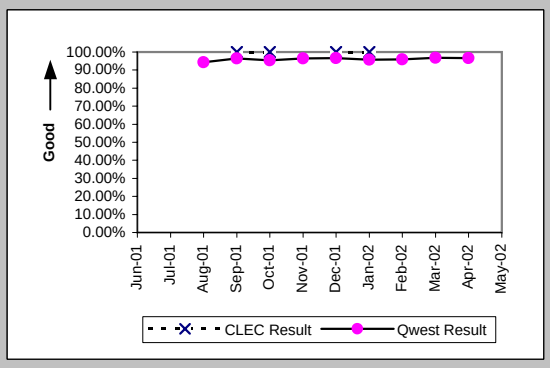
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					999	1138	87.79%		
Jul-01					1666	1787	93.23%		
Aug-01					1463	1607	91.04%		
Sep-01	1	1	100.00%	0.00%	1562	1667	93.70%	-0.26	-1.16
Oct-01	1	1	100.00%	0.00%	1790	1922	93.13%	-0.27	-1.17
Nov-01					1483	1568	94.58%		
Dec-01	1	1	100.00%	0.00%	1103	1170	94.27%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	1043	1117	93.38%	-0.27	-1.16
Feb-02					1171	1240	94.44%		
Mar-02					1164	1237	94.10%		
Apr-02					1140	1200	95.00%		
May-02					1256	1329	94.51%		



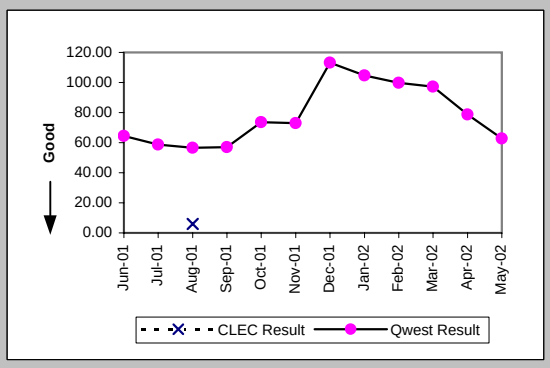
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					1515	1607	94.28%		
Sep-01	1	1	100.00%	0.00%	1609	1667	96.52%	-0.19	-1.12
Oct-01	1	1	100.00%	0.00%	1833	1922	95.37%	-0.22	-1.13
Nov-01					1513	1568	96.49%		
Dec-01	1	1	100.00%	0.00%	1131	1170	96.67%	-0.19	-1.11
Jan-02	1	1	100.00%	0.00%	1070	1117	95.79%	-0.21	-1.13
Feb-02					1189	1240	95.89%		
Mar-02					1198	1237	96.85%		
Apr-02					1160	1200	96.67%		
May-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

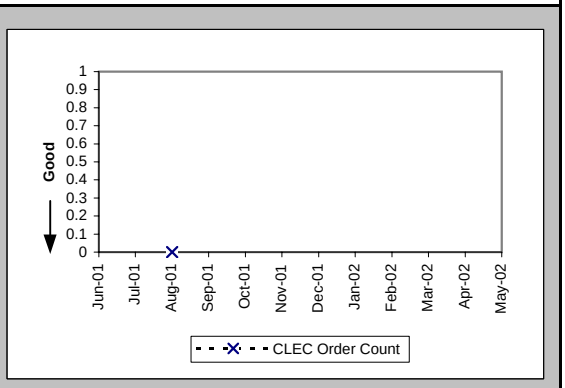
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					25567	397	64.40		
Jul-01					22859	389	58.76		
Aug-01	6	1	6.00		25375	449	56.51	-0.64	-1.39
Sep-01					23177	406	57.09		
Oct-01					24264	330	73.53		
Nov-01					24952	342	72.96		
Dec-01					21160	187	113.16		
Jan-02					23563	225	104.72		
Feb-02					24230	243	99.71		
Mar-02					22668	233	97.29		
Apr-02					22816	290	78.68		
May-02					22028	351	62.76		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

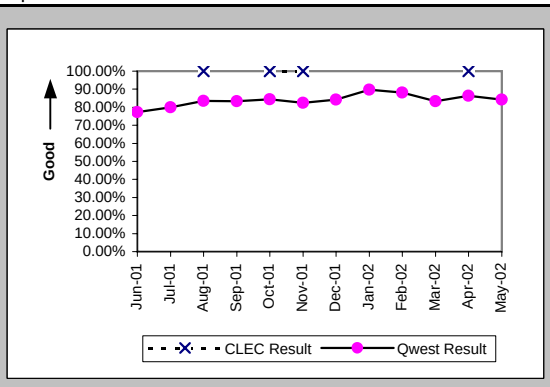
Date	CLEC Order Count
Jun-01	
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Frame Relay Repair

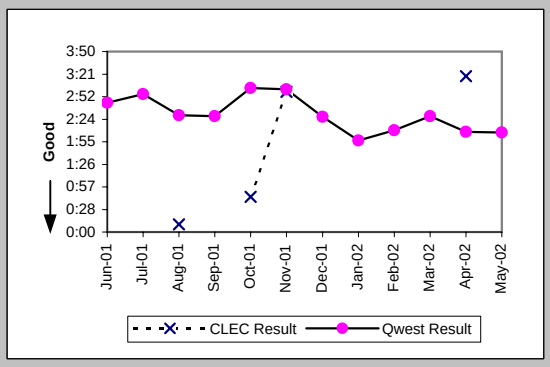
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					948	1225	77.39%		
Jul-01					875	1094	79.98%		
Aug-01	1	1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
Sep-01					713	856	83.29%		
Oct-01	1	1	100.00%	0.00%	806	955	84.40%	-0.43	-1.26
Nov-01	1	1	100.00%	0.00%	710	861	82.46%	-0.46	-1.28
Dec-01					683	811	84.22%		
Jan-02					729	812	89.78%		
Feb-02					626	710	88.17%		
Mar-02					625	750	83.33%		
Apr-02	1	1	100.00%	0.00%	687	795	86.42%	-0.4	-1.24
May-02					669	795	84.15%		



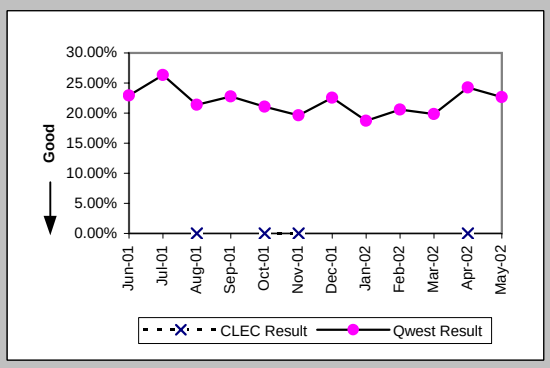
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					3364:10	1225	2:45		
Jul-01					3202:57	1094	2:56		
Aug-01	0:10	1	0:10		2906:46	1168	2:29	-0.55	-1.33
Sep-01					2116:31	856	2:28		
Oct-01	0:45	1	0:45		2925:14	955	3:04	-0.25	-1.15
Nov-01	2:59	1	2:59		2617:08	861	3:02	-0.01	-1
Dec-01					1987:34	811	2:27		
Jan-02					1586:16	812	1:57		
Feb-02					1537:16	710	2:10		
Mar-02					1845:20	750	2:28		
Apr-02	3:19	1	3:19		1691:56	795	2:08	0.9	-0.45
May-02					1679:33	795	2:07		



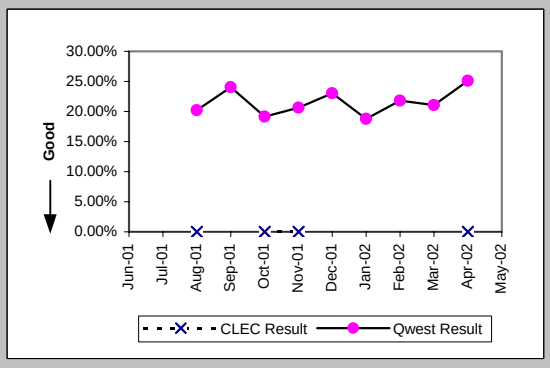
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01					281	1225	22.94%		
Jul-01					288	1094	26.33%		
Aug-01	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
Sep-01					195	856	22.78%		
Oct-01	0	1	0.00%	0.00%	201	955	21.05%	-0.52	-1.31
Nov-01	0	1	0.00%	0.00%	169	861	19.63%	-0.49	-1.3
Dec-01					183	811	22.56%		
Jan-02					152	812	18.72%		
Feb-02					146	710	20.56%		
Mar-02					149	750	19.87%		
Apr-02	0	1	0.00%	0.00%	193	795	24.28%	-0.57	-1.34
May-02					180	795	22.64%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

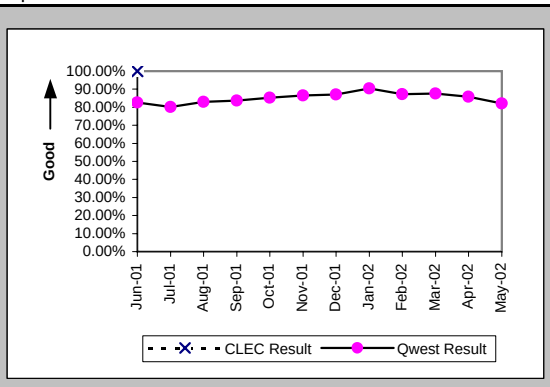
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
Sep-01					132	549	24.04%		
Oct-01	0	1	0.00%	0.00%	118	616	19.16%	-0.49	-1.3
Nov-01	0	1	0.00%	0.00%	114	553	20.61%	-0.51	-1.31
Dec-01					118	512	23.05%		
Jan-02					93	495	18.79%		
Feb-02					101	463	21.81%		
Mar-02					105	498	21.08%		
Apr-02	0	1	0.00%	0.00%	132	526	25.10%	-0.58	-1.35
May-02									



Checklist #14 - Resale - Frame Relay Repair

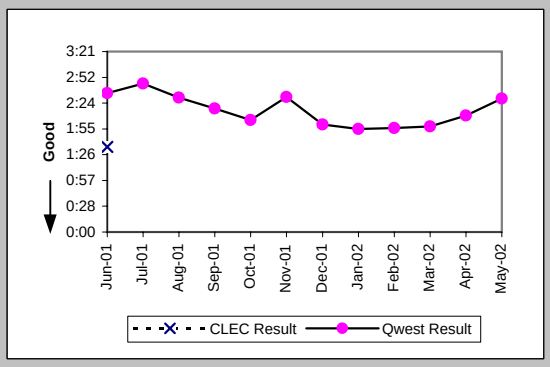
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	1	100.00%	0.00%	848	1026	82.65%	-0.46	-1.28
Jul-01					823	1026	80.21%		
Aug-01					838	1009	83.05%		
Sep-01					664	793	83.73%		
Oct-01					732	859	85.22%		
Nov-01					588	680	86.47%		
Dec-01					609	700	87.00%		
Jan-02					607	671	90.46%		
Feb-02					518	594	87.21%		
Mar-02					558	637	87.60%		
Apr-02					597	695	85.90%		
May-02					615	749	82.11%		



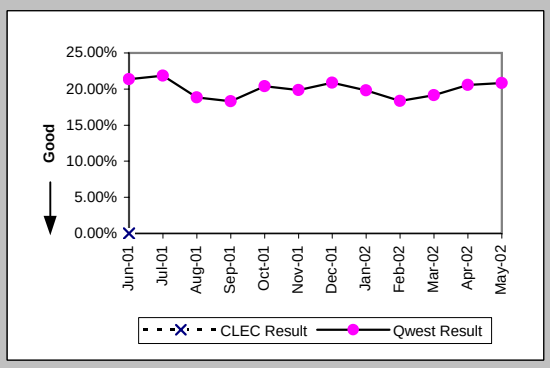
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1:35	1	1:35		2644:18	1026	2:35	-0.21	-1.13
Jul-01					2831:11	1026	2:46		
Aug-01					2518:49	1009	2:30		
Sep-01					1828:54	793	2:18		
Oct-01					1794:29	859	2:05		
Nov-01					1711:44	680	2:31		
Dec-01					1404:02	700	2:00		
Jan-02					1283:57	671	1:55		
Feb-02					1149:24	594	1:56		
Mar-02					1248:13	637	1:58		
Apr-02					1505:20	695	2:10		
May-02					1855:25	749	2:29		



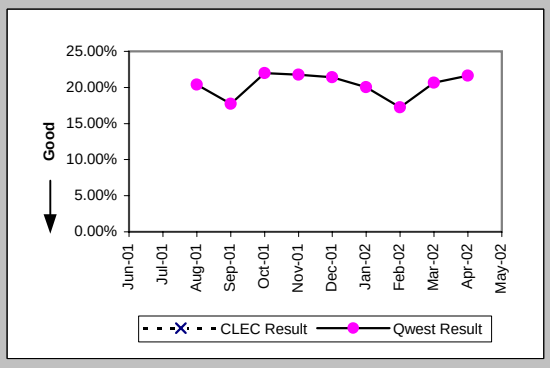
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	1	0.00%	0.00%	219	1026	21.35%	-0.52	-1.32
Jul-01					224	1026	21.83%		
Aug-01					190	1009	18.83%		
Sep-01					145	793	18.29%		
Oct-01					175	859	20.37%		
Nov-01					135	680	19.85%		
Dec-01					146	700	20.86%		
Jan-02					133	671	19.82%		
Feb-02					109	594	18.35%		
Mar-02					122	637	19.15%		
Apr-02					143	695	20.58%		
May-02					156	749	20.83%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

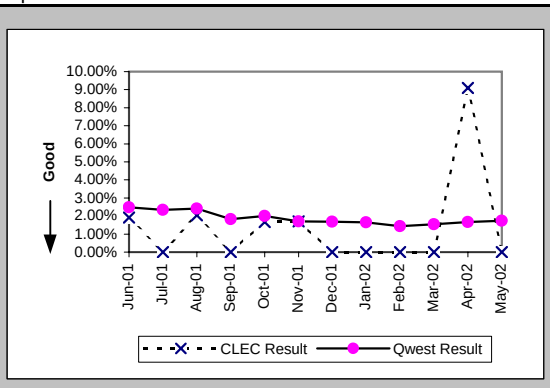
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01					123	603	20.40%		
Sep-01					87	491	17.72%		
Oct-01					114	518	22.01%		
Nov-01					84	386	21.76%		
Dec-01					87	406	21.43%		
Jan-02					76	379	20.05%		
Feb-02					64	371	17.25%		
Mar-02					78	378	20.63%		
Apr-02					97	448	21.65%		
May-02									



Checklist #14 - Resale - Frame Relay Repair

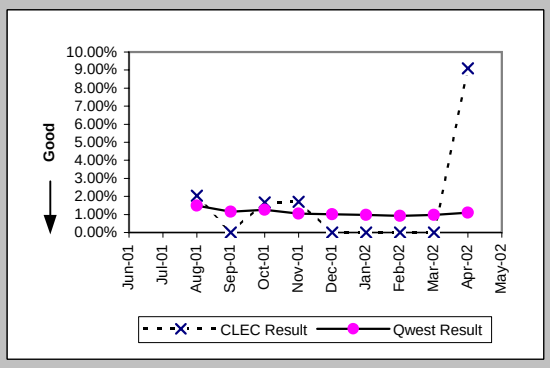
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

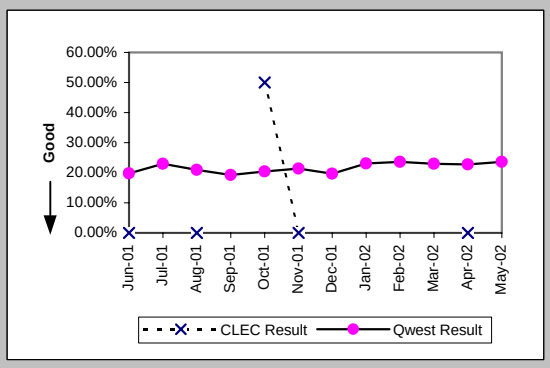
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	1	52	1.92%	13.73%	2251	90382	2.49%	-0.26	-1.16
Jul-01	0	51	0.00%	0.00%	2120	90328	2.35%	-1.11	-1.67
Aug-01	1	49	2.04%	14.14%	2177	90443	2.41%	-0.17	-1.1
Sep-01	0	52	0.00%	0.00%	1649	90462	1.82%	-0.98	-1.6
Oct-01	1	60	1.67%	12.80%	1814	90466	2.01%	-0.19	-1.11
Nov-01	1	59	1.69%	12.91%	1541	90265	1.71%	-0.01	-1
Dec-01	0	9	0.00%	0.00%	1511	90053	1.68%	-0.39	-1.24
Jan-02	0	9	0.00%	0.00%	1483	90040	1.65%	-0.39	-1.24
Feb-02	0	9	0.00%	0.00%	1304	90317	1.44%	-0.36	-1.22
Mar-02	0	10	0.00%	0.00%	1387	89687	1.55%	-0.4	-1.24
Apr-02	1	11	9.09%	28.75%	1490	89095	1.67%	1.33	-0.19
May-02	0	12	0.00%	0.00%	1544	88711	1.74%	-0.46	-1.28



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01									
Jul-01									
Aug-01	1	49	2.04%	14.14%	1351	90443	1.49%	0.4	-0.76
Sep-01	0	52	0.00%	0.00%	1040	90462	1.15%	-0.78	-1.47
Oct-01	1	60	1.67%	12.80%	1134	90466	1.25%	0.37	-0.77
Nov-01	1	59	1.69%	12.91%	939	90265	1.04%	0.54	-0.67
Dec-01	0	9	0.00%	0.00%	918	90053	1.02%	-0.3	-1.19
Jan-02	0	9	0.00%	0.00%	874	90040	0.97%	-0.3	-1.18
Feb-02	0	9	0.00%	0.00%	834	90317	0.92%	-0.29	-1.18
Mar-02	0	10	0.00%	0.00%	876	89687	0.98%	-0.31	-1.19
Apr-02	1	11	9.09%	28.75%	974	89095	1.09%	1.56	-0.05
May-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jun-01	0	1	0.00%	0.00%	554	2805	19.75%	-0.5	-1.3
Jul-01					633	2753	22.99%		
Aug-01	0	1	0.00%	0.00%	576	2753	20.92%	-0.51	-1.31
Sep-01					394	2043	19.29%		
Oct-01	1	2	50.00%	50.00%	467	2281	20.47%	0.82	-0.5
Nov-01	0	1	0.00%	0.00%	420	1961	21.42%	-0.52	-1.32
Dec-01					370	1881	19.67%		
Jan-02					444	1927	23.04%		
Feb-02					404	1708	23.65%		
Mar-02					414	1801	22.99%		
Apr-02	0	1	0.00%	0.00%	438	1928	22.72%	-0.54	-1.33
May-02					477	2021	23.60%