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Qwest®

Performance Results

Idaho

December 2001 - May 2002

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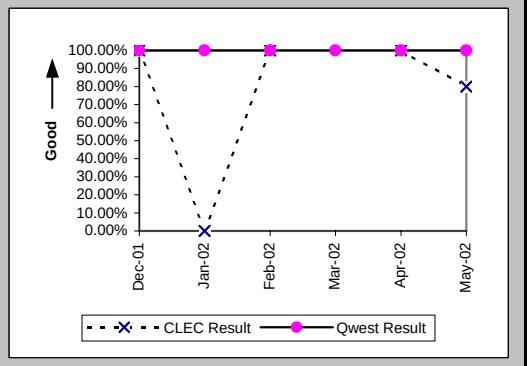
Checklist #1 - Local Interconnection - LIS Installation

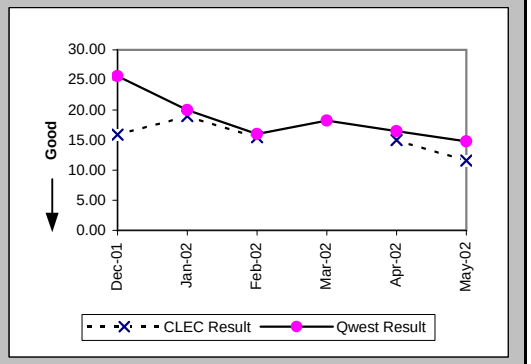
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	1	15	15	100.00%	N/A	N/A	N/A	
Jan-02	0	1	0.00%	1	1	3	3	100.00%	N/A	N/A	-0.24	No
Feb-02	2	2	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
May-02	4	5	80.00%	0	0	5	5	100.00%	N/A	N/A	-0.63	No



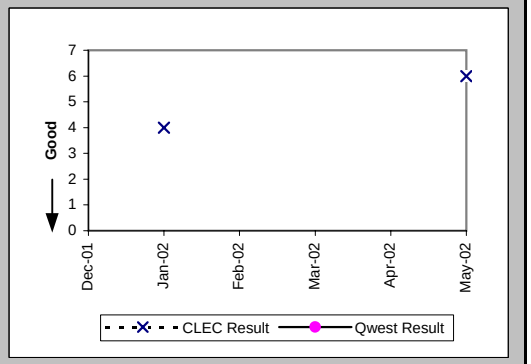
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	159	10	15.90	0	1	436	17	25.65	8.96	-2.73	-2.66	No
Jan-02	38	2	19.00	0	1	100	5	20.00	2.55	-0.47	-1.29	No
Feb-02	62	4	15.50	0	0	64	4	16.00	6.68	-0.11	-1.06	No
Mar-02						73	4	18.25	5.50			
Apr-02	30	2	15.00	0	0	33	2	16.50	9.19	-0.16	-1.1	No
May-02	58	5	11.60	0	0	74	5	14.80	4.76	-1.06	-1.65	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

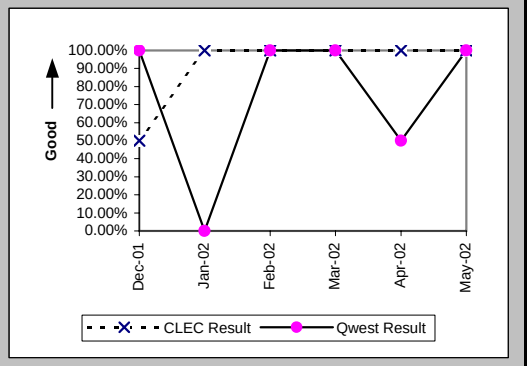
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	8	2	4.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02	6	1	6.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

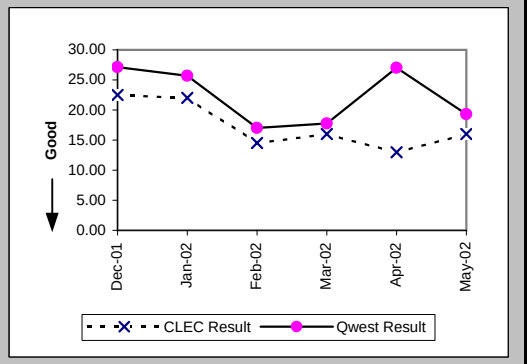
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	13	13	100.00%	N/A	N/A	-0.03	No
Jan-02	2	2	100.00%	1	0	0	1	0.00%	N/A	N/A		
Feb-02	4	4	100.00%	0	1	5	5	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	1	2	50.00%	50.00%	-1	-1.61	No
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



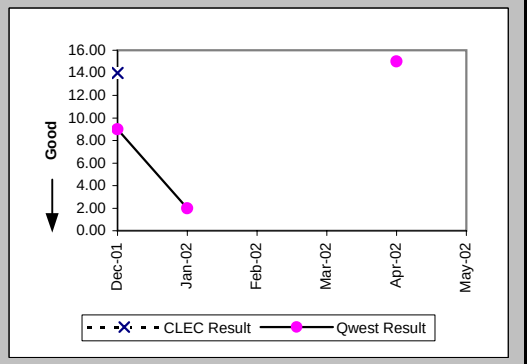
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	2	22.50	0	0	597	22	27.14	6.25	-1	-1.61	No
Jan-02	66	3	22.00	0	0	154	6	25.67	0.82	-6.35	-4.86	No
Feb-02	58	4	14.50	0	1	85	5	17.00	3.67	-1.01	-1.62	No
Mar-02	16	1	16.00	0	0	71	4	17.75	2.50	-0.63	-1.38	No
Apr-02	26	2	13.00	0	0	54	2	27.00	7.07	-1.98	-2.2	No
May-02	16	1	16.00	0	0	58	3	19.33	5.51	-0.52	-1.32	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

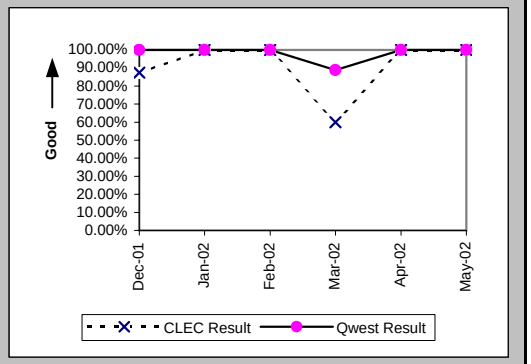
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	1	14.00	0	0	18	2	9.00	9.90	-0.06	-1.04	No
Jan-02						2	1	2.00				
Feb-02												
Mar-02												
Apr-02						15	1	15.00				
May-02												



Checklist #1 - Local Interconnection - LIS Installation

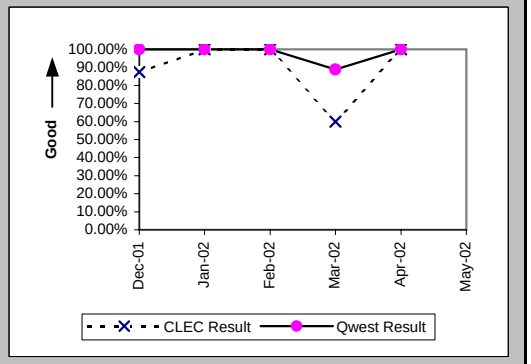
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	33	33	100.00%	N/A	N/A	-0.18	No
Jan-02	9	9	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	3	5	60.00%	0	0	8	9	88.89%	31.43%	1.09	-0.34	No
Apr-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

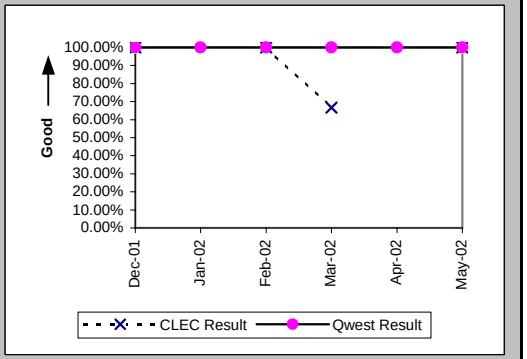
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	33	33	100.00%	N/A	N/A	-0.18	No
Jan-02	9	9	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	3	5	60.00%	0	0	8	9	88.89%	31.43%	1.09	-0.34	No
Apr-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02												



Checklist #1 - Local Interconnection - LIS Repair

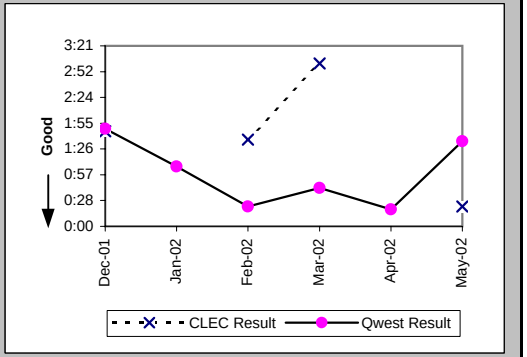
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02						4	4	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	2	3	66.67%	0	0	1	1	100.00%	N/A	N/A	-0.9	No
Apr-02						4	4	100.00%	0.00%			
May-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	



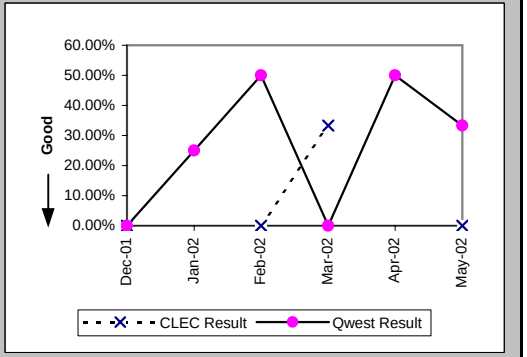
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:31	2	1:46	0	0	1:49	1	1:49				
Jan-02						4:27	4	1:07	1:06			
Feb-02	1:37	1	1:37	0	0	0:44	2	0:22	0:16	0.67	-0.59	No
Mar-02	9:06	3	3:02	0	0	0:43	1	0:43				
Apr-02						1:16	4	0:19	0:19			
May-02	0:22	1	0:22	1	0	4:44	3	1:35	0:29	-2.16	-2.32	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

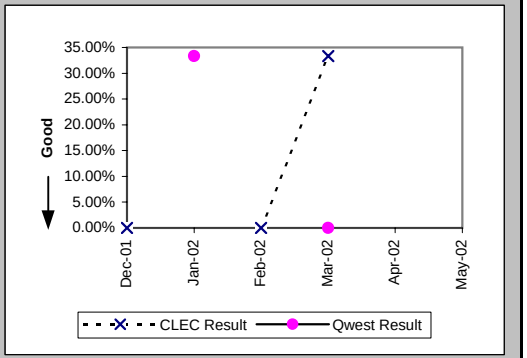
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jan-02						1	4	25.00%	43.30%			
Feb-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Mar-02	1	3	33.33%	0	0	0	1	0.00%	N/A	N/A	-0.9	No
Apr-02						2	4	50.00%	50.00%			
May-02	0	1	0.00%	1	0	1	3	33.33%	47.14%	-0.61	-1.37	No



Checklist #1 - Local Interconnection - LIS Repair

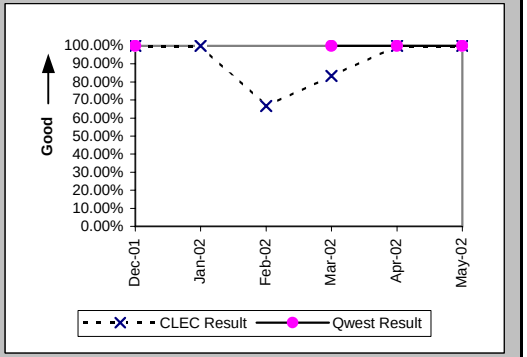
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0							
Jan-02						1	3	33.33%	47.14%			
Feb-02	0	1	0.00%	0	0							
Mar-02	1	3	33.33%	0	0	0	1	0.00%	N/A	N/A	-0.9	No
Apr-02												
May-02												



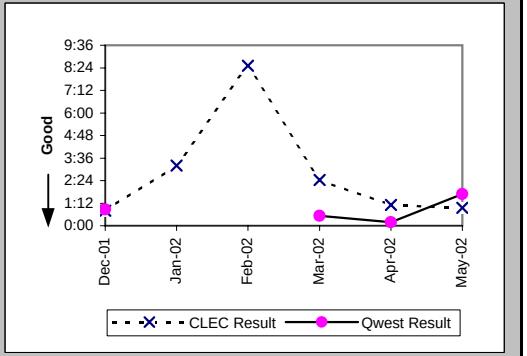
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0							
Feb-02	2	3	66.67%	2	0							
Mar-02	5	6	83.33%	0	0	1	1	100.00%	N/A	N/A	-1.03	No
Apr-02	2	2	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

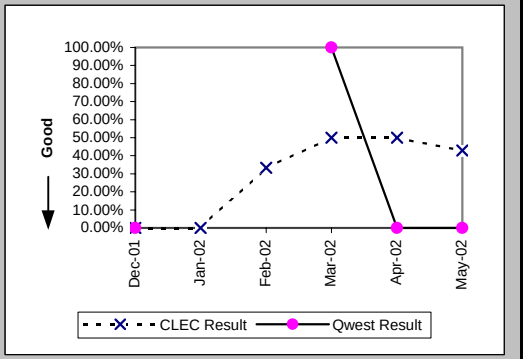
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:36	2	0:48	1	0	1:45	2	0:52	0:08	-0.58	-1.35	No
Jan-02	3:12	1	3:12	0	0							
Feb-02	25:33	3	8:31	2	0							
Mar-02	14:35	6	2:26	0	0	0:32	1	0:32				
Apr-02	2:11	2	1:06	1	0	0:11	1	0:11				
May-02	6:39	7	0:57	1	0	1:41	1	1:41				



Checklist #1 - Local Interconnection - LIS Repair

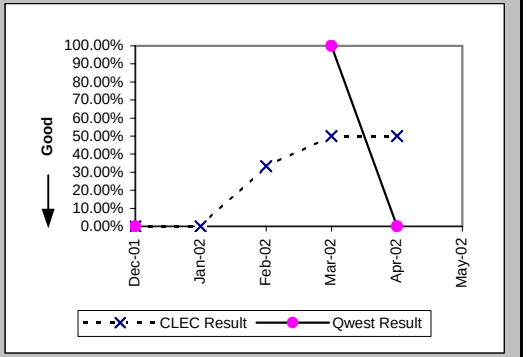
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Jan-02	0	1	0.00%	0	0							
Feb-02	1	3	33.33%	2	0							
Mar-02	3	6	50.00%	0	0	1	1	100.00%	N/A	N/A		
Apr-02	1	2	50.00%	1	0	0	1	0.00%	N/A	N/A	-0.8	No
May-02	3	7	42.86%	1	0	0	1	0.00%	N/A	N/A	-0.73	No



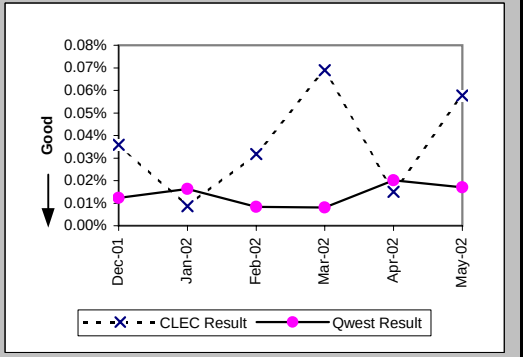
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Jan-02	0	1	0.00%	0	0							
Feb-02	1	3	33.33%	2	0							
Mar-02	3	6	50.00%	0	0	1	1	100.00%	N/A	N/A		
Apr-02	1	2	50.00%	1	0	0	1	0.00%	N/A	N/A	-0.8	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

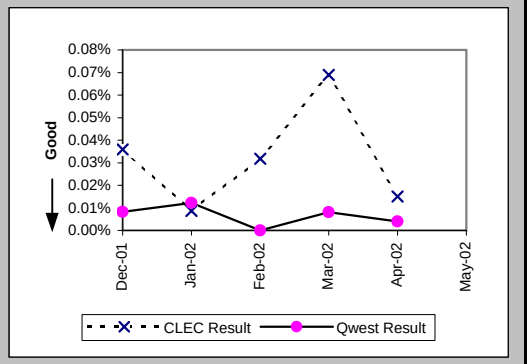
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	11145	0.04%	1	0	3	24335	0.01%	1.11%	1.86	0.13	Yes
Jan-02	1	11553	0.01%	0	0	4	24527	0.02%	1.28%	-0.53	-1.32	No
Feb-02	4	12585	0.03%	2	0	2	23831	0.01%	0.92%	2.32	0.41	Yes
Mar-02	9	13041	0.07%	0	0	2	24839	0.01%	0.90%	6.28	2.82	Yes
Apr-02	2	13281	0.02%	2	0	5	24839	0.02%	1.42%	-0.33	-1.2	No
May-02	8	13833	0.06%	2	0	4	23495	0.02%	1.30%	2.92	0.77	Yes



Checklist #1 - Local Interconnection - LIS Repair

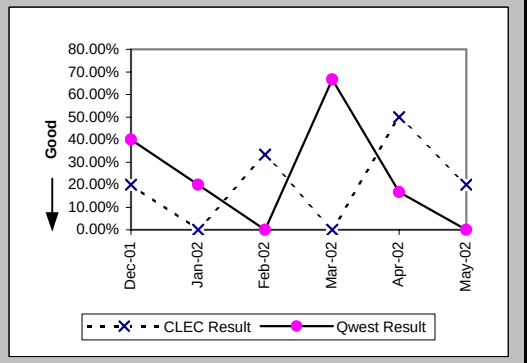
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	11145	0.04%	1	0	2	24335	0.01%	0.91%	2.67	0.62	Yes
Jan-02	1	11553	0.01%	0	0	3	24527	0.01%	1.11%	-0.29	-1.17	No
Feb-02	4	12585	0.03%	2	0	0	23831	0.00%	N/A	N/A		
Mar-02	9	13041	0.07%	0	0	2	24839	0.01%	0.90%	6.28	2.82	Yes
Apr-02	2	13281	0.02%	2	0	1	24839	0.00%	0.63%	1.62	-0.02	No
May-02												



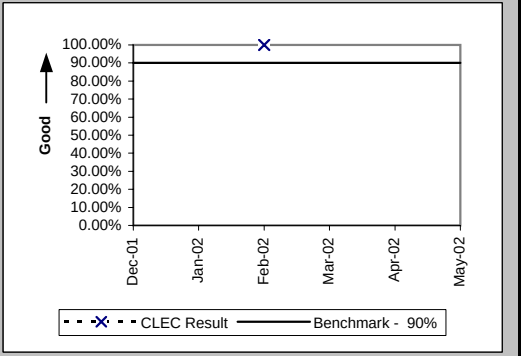
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	0	0	2	5	40.00%	48.99%	-0.65	-1.39	No
Jan-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Feb-02	2	6	33.33%	0	0	0	2	0.00%	N/A	N/A	-0.62	No
Mar-02	0	9	0.00%	0	0	4	6	66.67%	47.14%	-2.68	-2.63	No
Apr-02	2	4	50.00%	0	0	1	6	16.67%	37.27%	0.93	-0.43	No
May-02	2	10	20.00%	0	0	0	4	0.00%	N/A	N/A	-0.56	No



Checklist #1 - Collocation

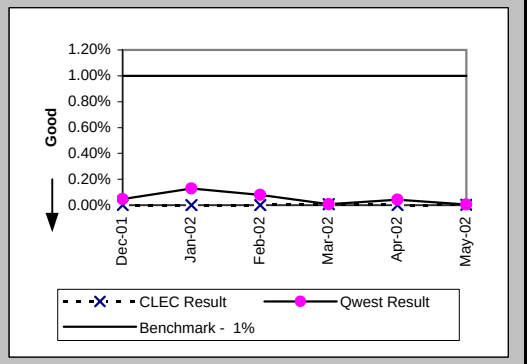
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02						



Checklist #1 - Trunk Blocking

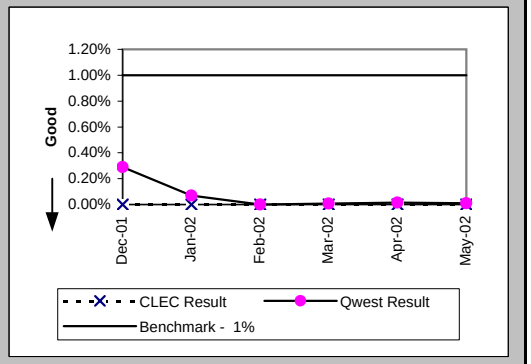
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1632	0.00%	0	0	2.86	6073	0.05%	0.36%	-4.72	-3.87	No
Jan-02	0	1584	0.00%	0	0	7.82	6073	0.13%	0.33%	-13.7	-9.33	No
Feb-02	0	1584	0.00%	0	0	4.48	5737	0.08%	0.39%	-6.99	-5.25	No
Mar-02	0.11	1608	0.01%	0	0	0.4	5785	0.01%	0.03%	0.03	-0.98	No
Apr-02	0	1680	0.00%	0	0	2.66	6193	0.04%	0.26%	-5.91	-4.59	No
May-02	0.02	1680	0.00%	0	0	0.27	5929	0.00%	0.03%	-4	-3.43	No



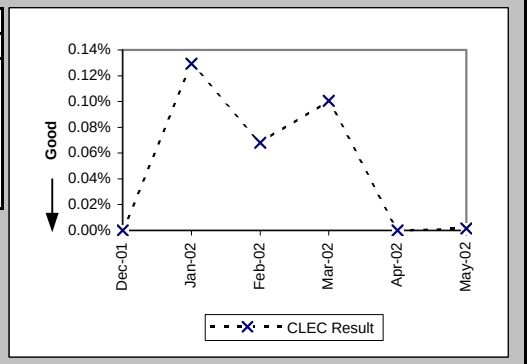
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	144	0.00%	0	0	33.41	11496	0.29%	0.93%	-3.72	-3.26	No
Jan-02	0	144	0.00%	0	0	6.74	9744	0.07%	0.38%	-2.17	-2.32	No
Feb-02	0	144	0.00%	0	0	0	10968	0.00%	0.00%			No
Mar-02	0	144	0.00%	0	0	0.71	10968	0.01%	0.08%	-0.97	-1.59	No
Apr-02	0	144	0.00%	0	0	1.62	11328	0.01%	0.12%	-1.38	-1.84	No
May-02	0	144	0.00%	0	0	0.98	11328	0.01%	0.05%	-2.23	-2.36	No

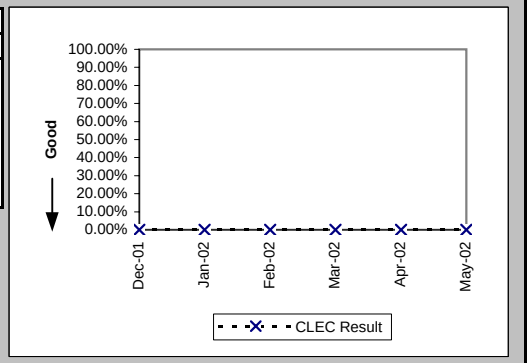


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	1632	0.00%	0	0	0.00%
Jan-02	2.11	1632	0.13%	0	0	0.74%
Feb-02	1.11	1632	0.07%	0	0	0.39%
Mar-02	1.64	1632	0.10%	0	0	0.77%
Apr-02	0	1680	0.00%	0	0	0.00%
May-02	0.02	1680	0.00%	0	0	0.01%



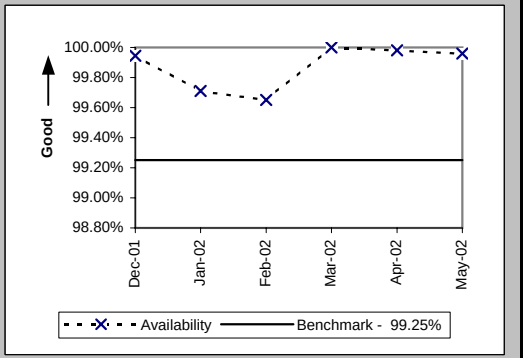
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	144	0.00%	0	0	0.00%
Jan-02	0	144	0.00%	0	0	0.00%
Feb-02	0	144	0.00%	0	0	0.00%
Mar-02	0	144	0.00%	0	0	0.00%
Apr-02	0	144	0.00%	0	0	0.00%
May-02	0	144	0.00%	0	0	0.00%



Checklist #2 - Gateway Availability

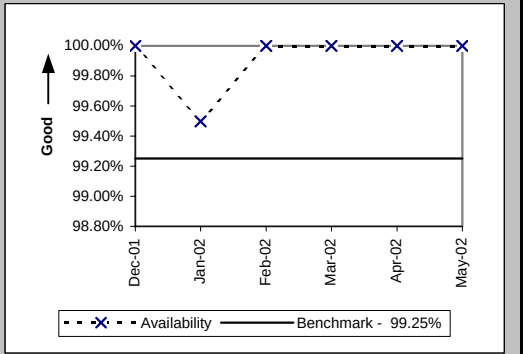
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		



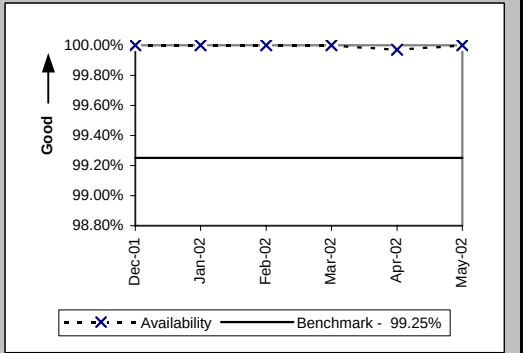
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

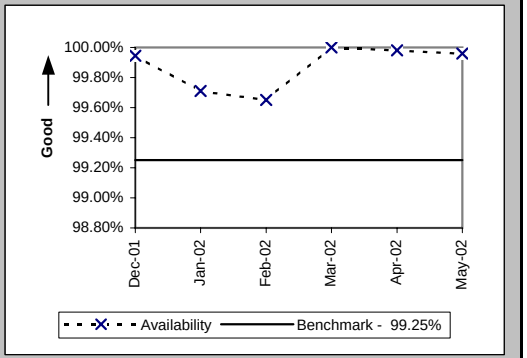
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		



Checklist #2 - Gateway Availability

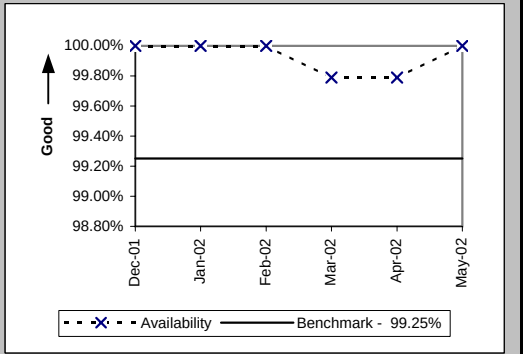
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		



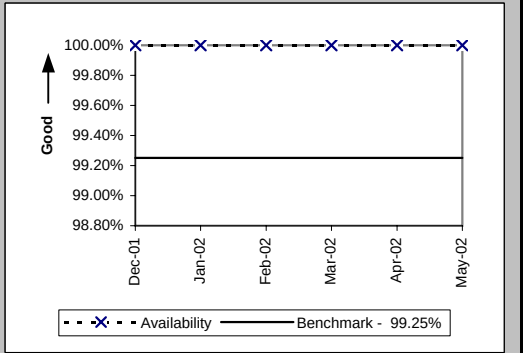
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		



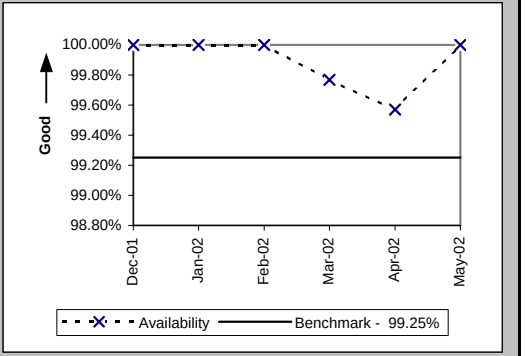
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		



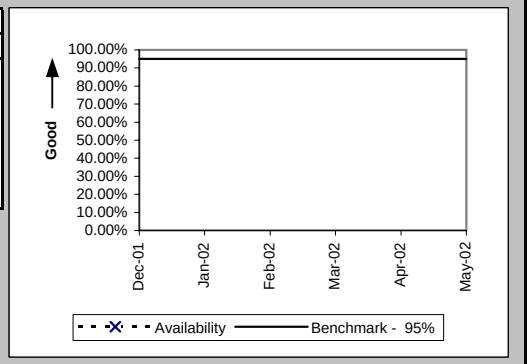
Checklist #2 - Gateway Availability

Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		



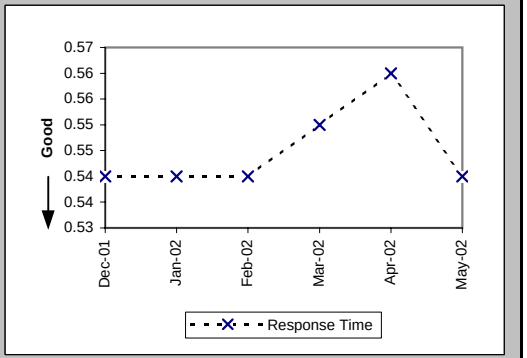
Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			

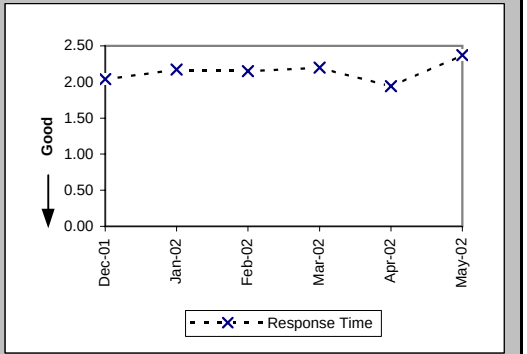


Checklist #2 - Preorder Response Times - IMA

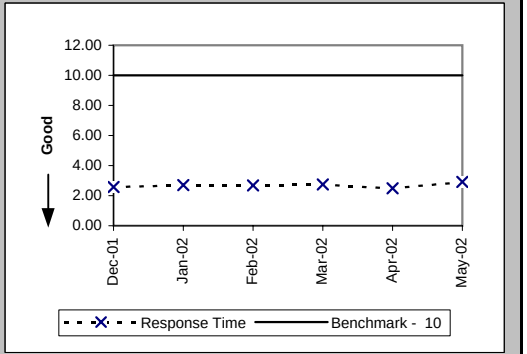
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61



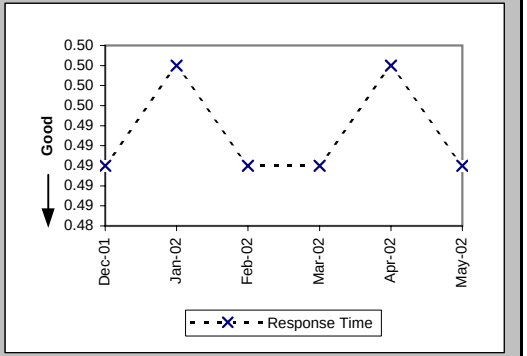
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			



Checklist #2 - Preorder Response Times - IMA

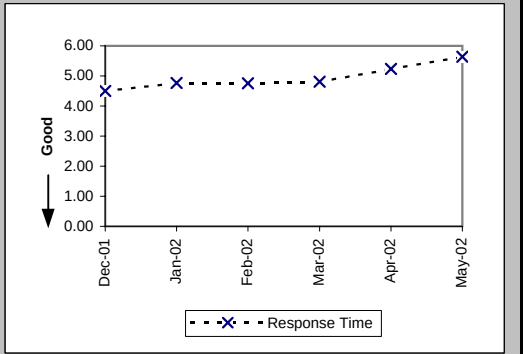
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08



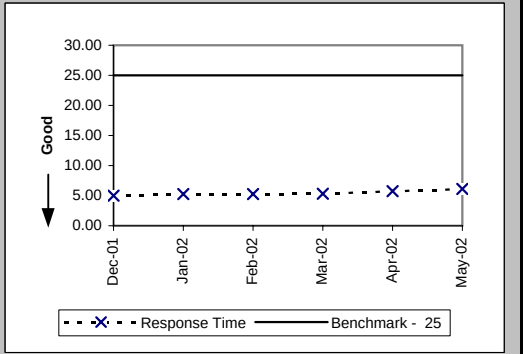
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

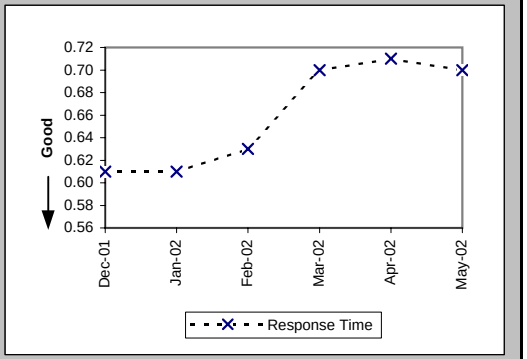
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			



Checklist #2 - Preorder Response Times - IMA

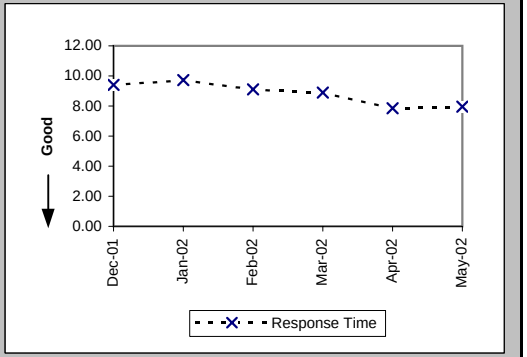
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07



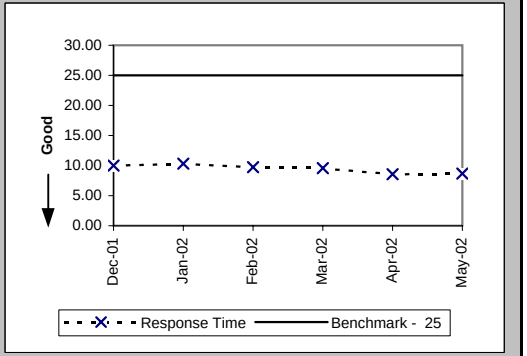
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

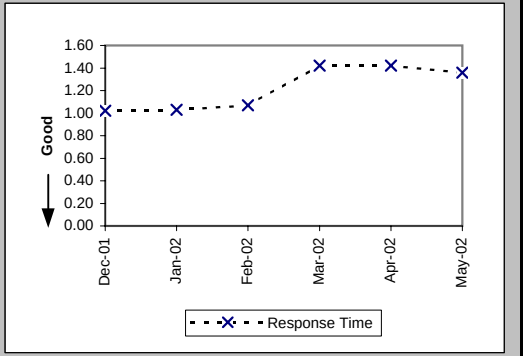
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			



Checklist #2 - Preorder Response Times - IMA

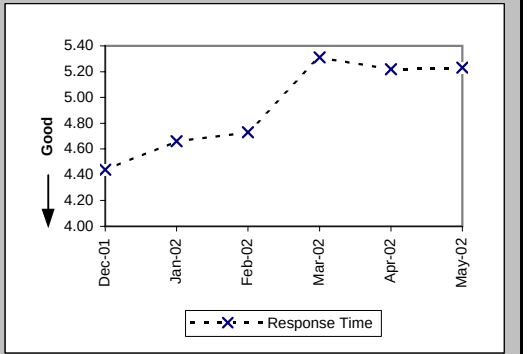
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56



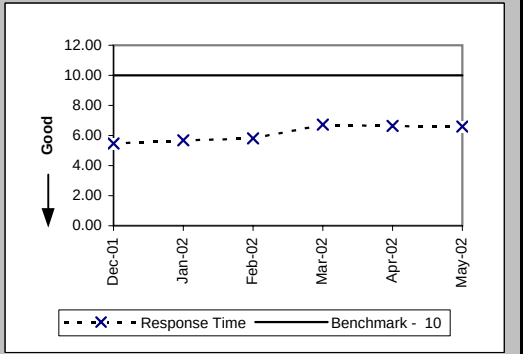
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

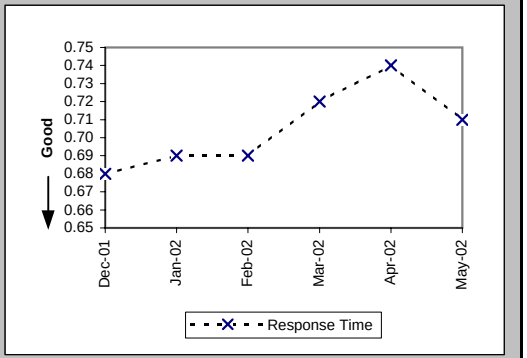
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			



Checklist #2 - Preorder Response Times - IMA

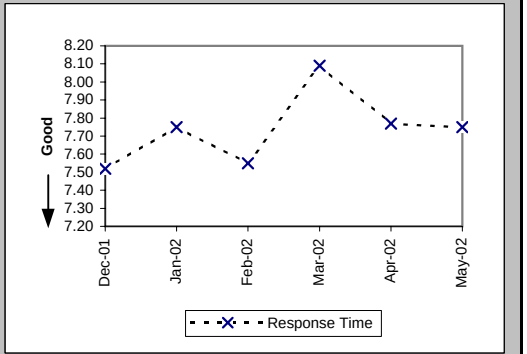
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49



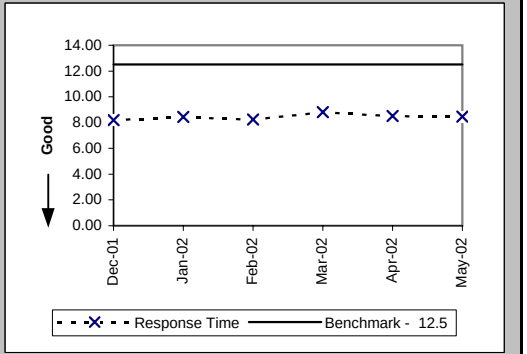
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

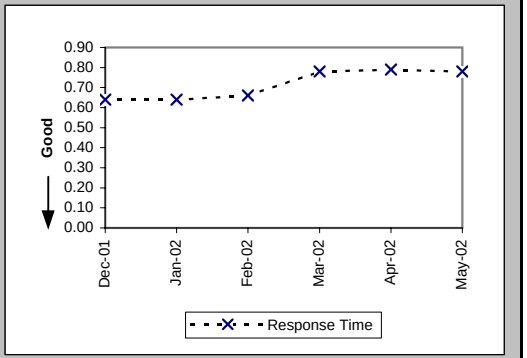
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			



Checklist #2 - Preorder Response Times - IMA

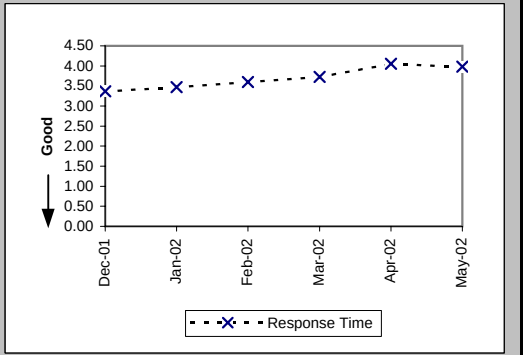
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07



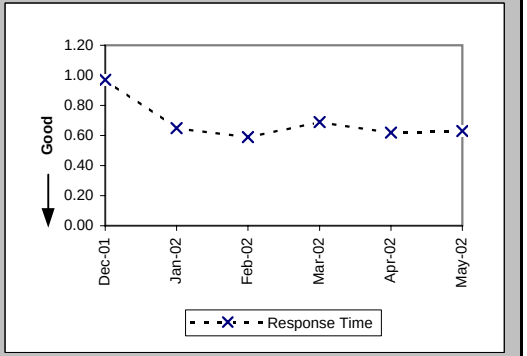
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

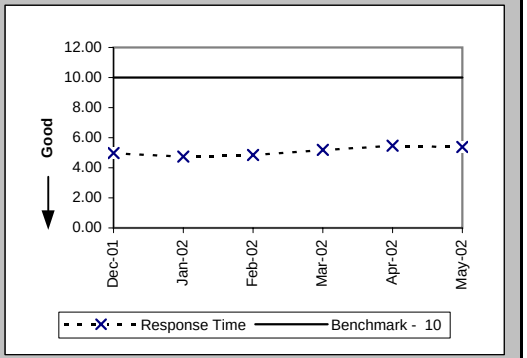
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16



Checklist #2 - Preorder Response Times - IMA

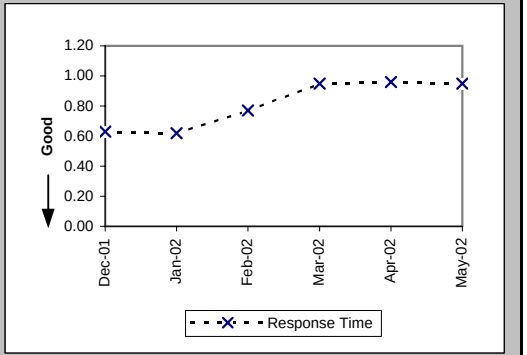
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			



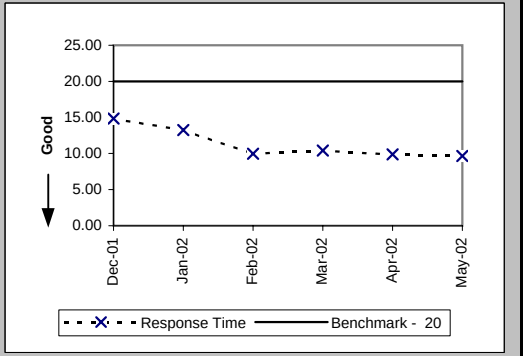
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21



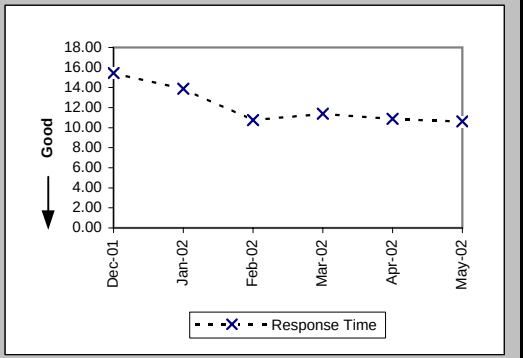
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28

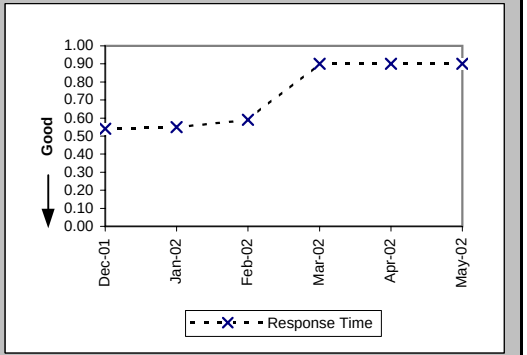


Checklist #2 - Preorder Response Times - IMA

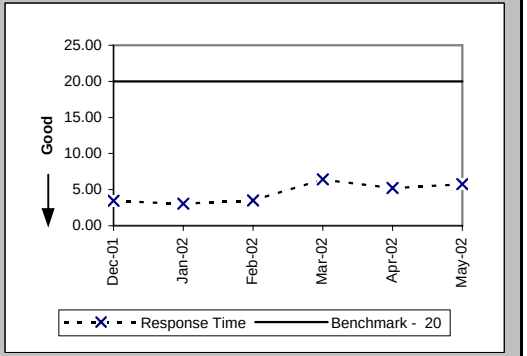
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06

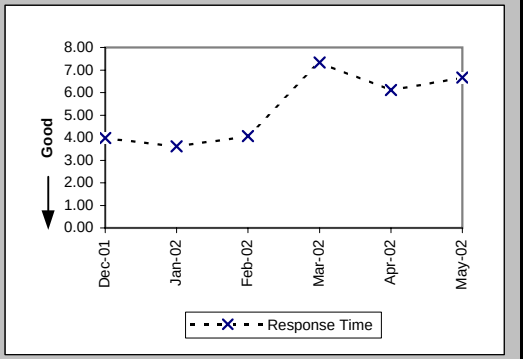


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76

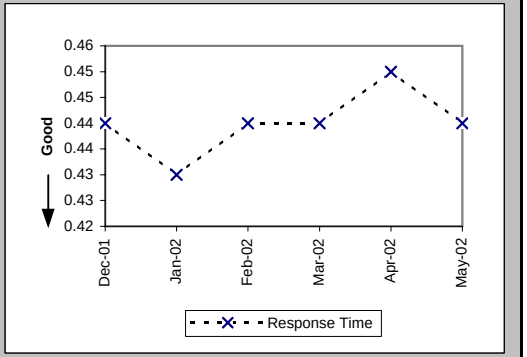


Checklist #2 - Preorder Response Times - IMA

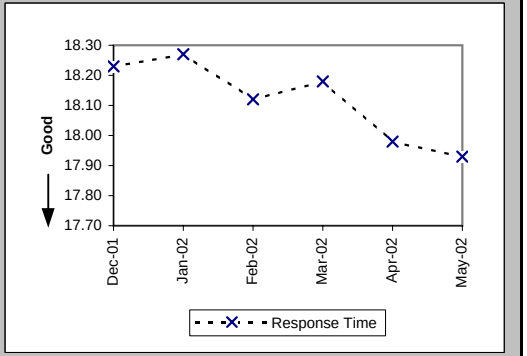
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04

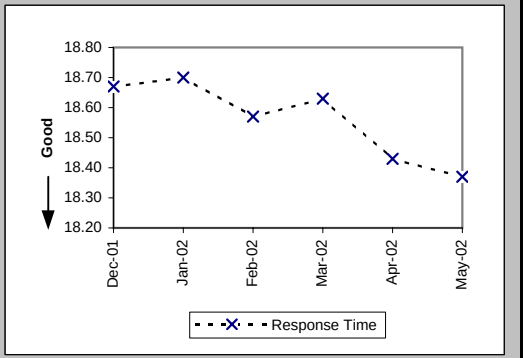


Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15

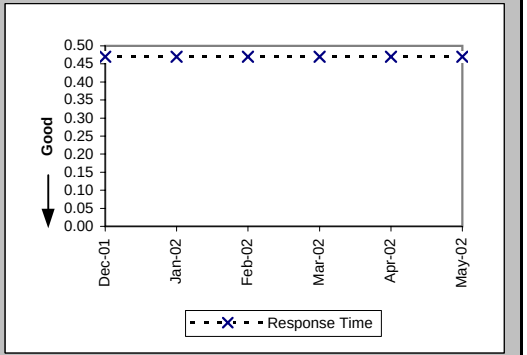


Checklist #2 - Preorder Response Times - IMA

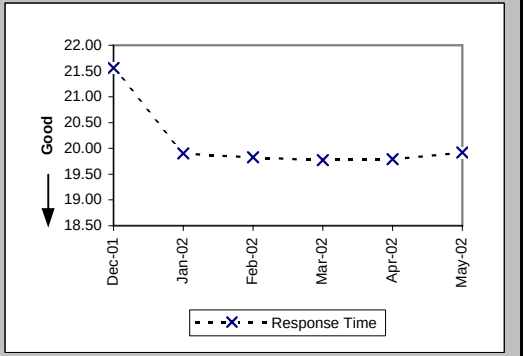
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04

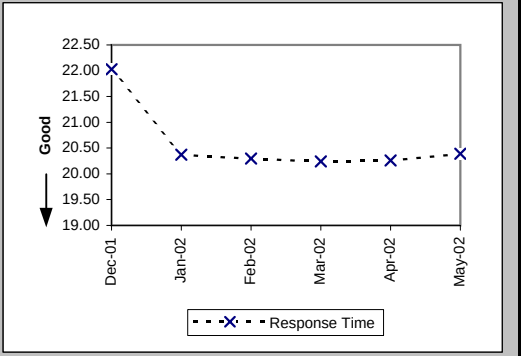


Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77

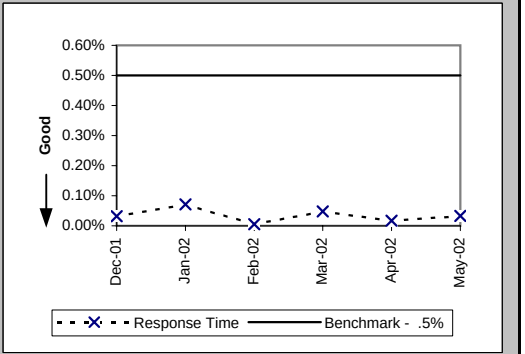


Checklist #2 - Preorder Response Times - IMA

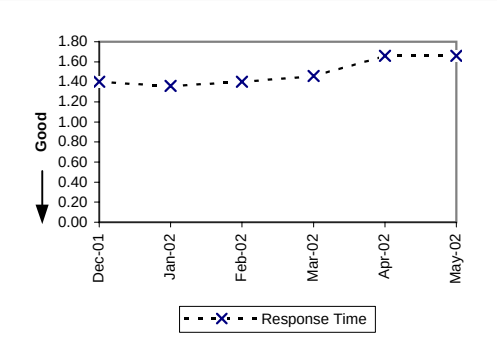
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			



Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%



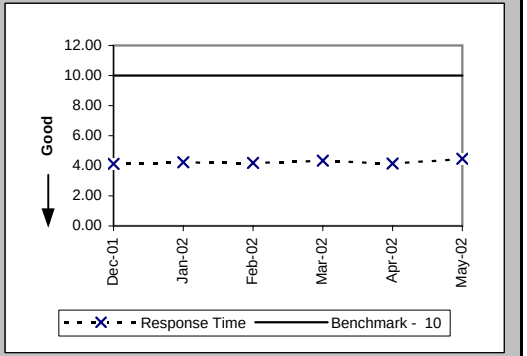
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82



Checklist #2 - Preorder Response Times - EDI

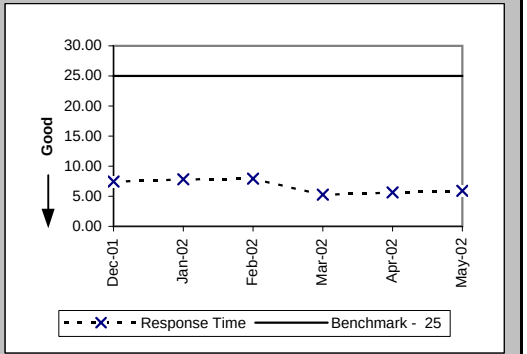
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47



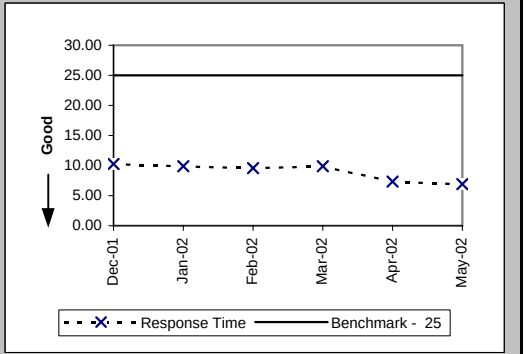
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

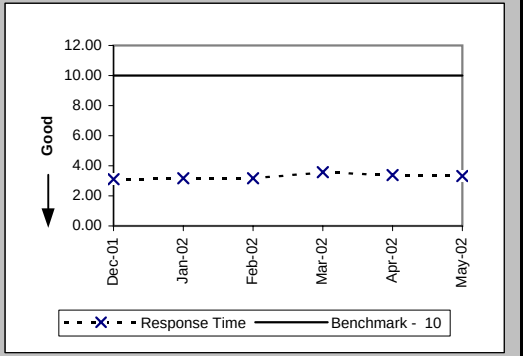
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02



Checklist #2 - Preorder Response Times - EDI

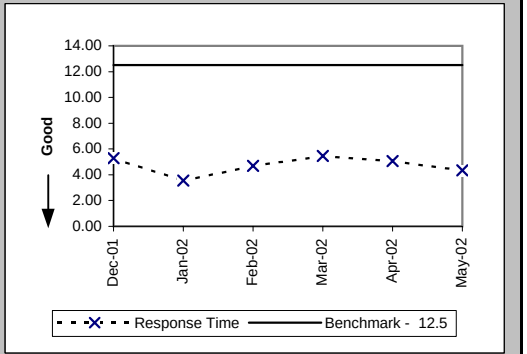
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71



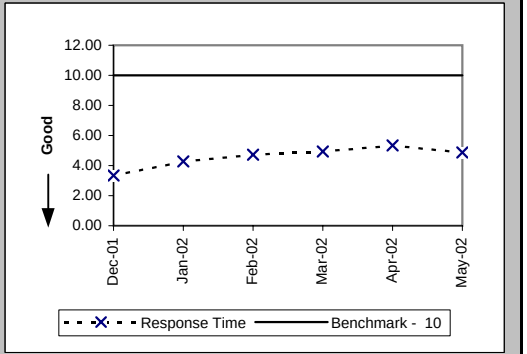
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

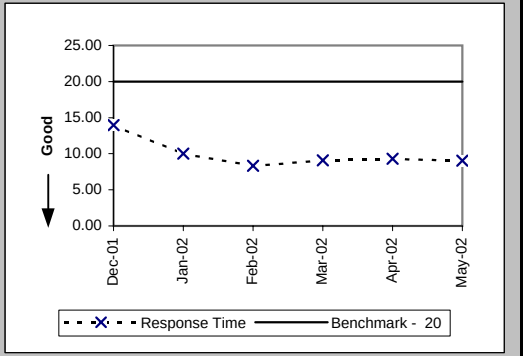
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76



Checklist #2 - Preorder Response Times - EDI

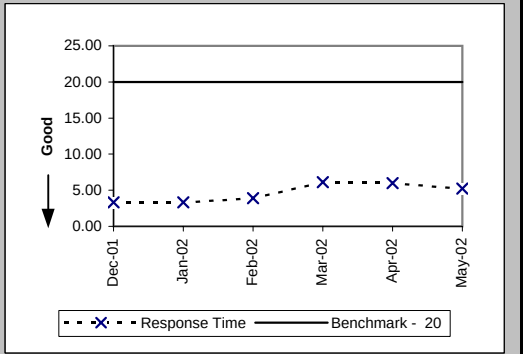
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46



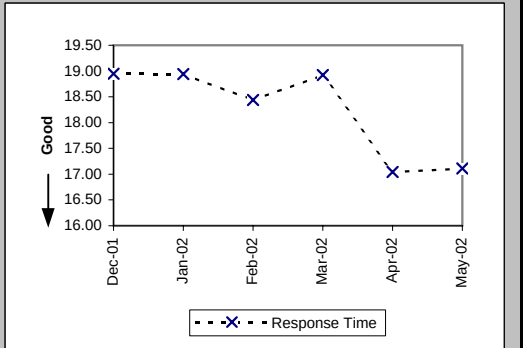
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

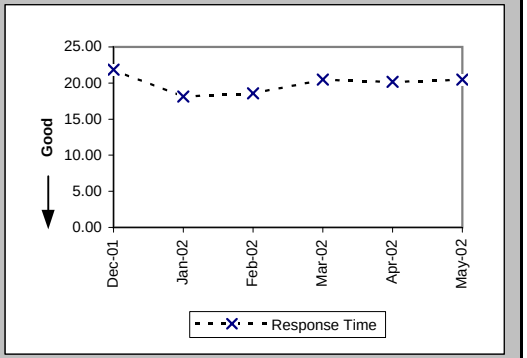
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80



Checklist #2 - Preorder Response Times - EDI

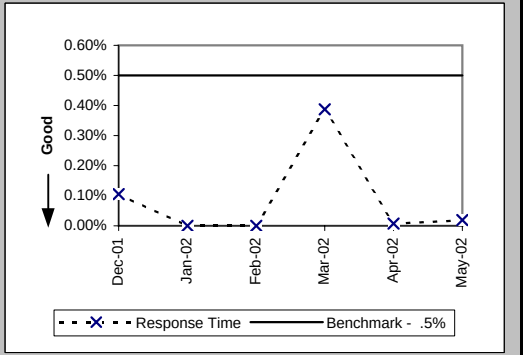
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50



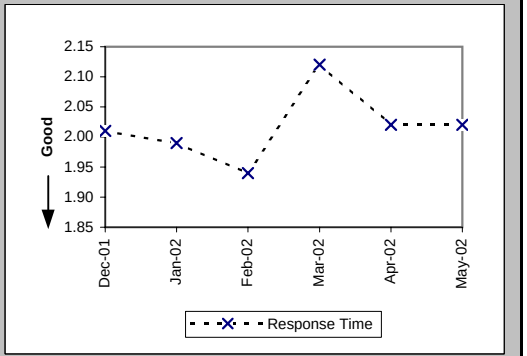
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

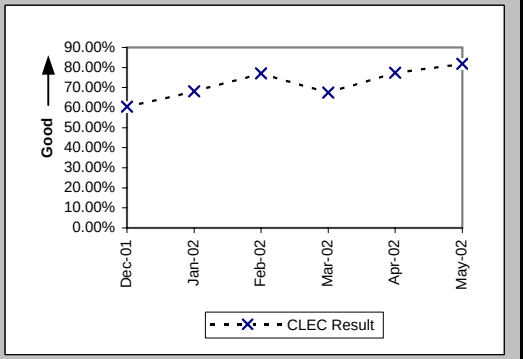
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44



Checklist #2 - Electronic Flow-through - Resale

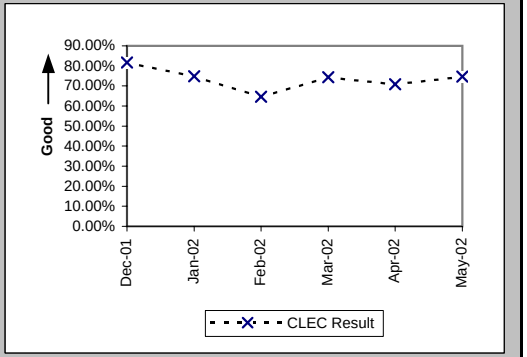
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	95	157	60.51%	151	0	48.88%
Jan-02	154	226	68.14%	171	0	46.59%
Feb-02	175	227	77.09%	120	0	42.02%
Mar-02	141	209	67.46%	119	0	46.85%
Apr-02	189	244	77.46%	134	0	41.79%
May-02	212	259	81.85%	72	0	38.54%



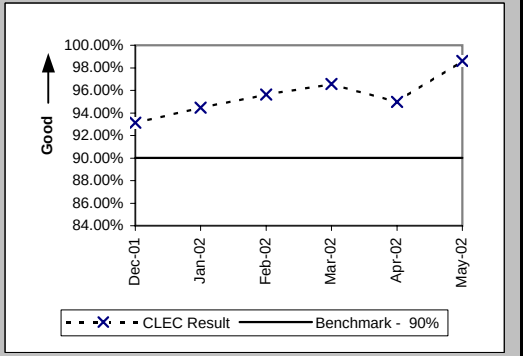
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1029	1259	81.73%	151	0	38.64%
Jan-02	856	1143	74.89%	171	0	43.36%
Feb-02	279	432	64.58%	120	0	47.83%
Mar-02	270	363	74.38%	119	0	43.65%
Apr-02	229	323	70.90%	134	0	45.42%
May-02	194	260	74.62%	72	0	43.52%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

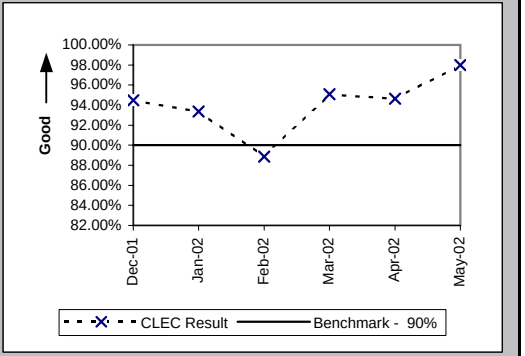
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	95	102	93.14%	143	0	25.28%
Jan-02	154	163	94.48%	166	0	22.84%
Feb-02	175	183	95.63%	116	0	20.45%
Mar-02	141	146	96.58%	112	0	18.19%
Apr-02	189	199	94.97%	119	0	21.85%
May-02	212	215	98.60%	64	0	11.73%



Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

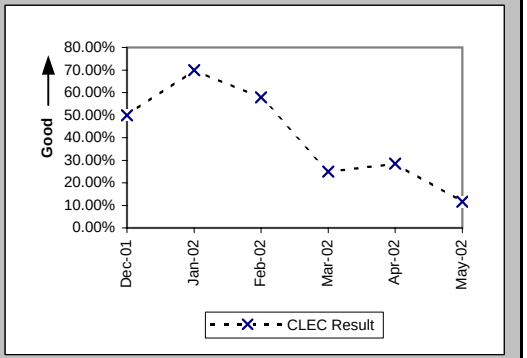
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1029	1089	94.49%	143	0	22.82%
Jan-02	856	917	93.35%	166	0	24.92%
Feb-02	279	314	88.85%	116	0	31.47%
Mar-02	270	284	95.07%	112	0	21.65%
Apr-02	229	242	94.63%	119	0	22.55%
May-02	194	198	97.98%	64	0	14.07%



Checklist #2 - Electronic Flow-through - Unbundled Loops

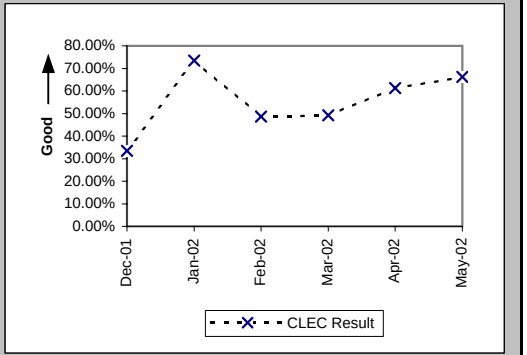
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	14	50.00%	29	0	50.00%
Jan-02	7	10	70.00%	41	0	45.83%
Feb-02	11	19	57.89%	30	0	49.37%
Mar-02	4	16	25.00%	13	0	43.30%
Apr-02	16	56	28.57%	16	0	45.18%
May-02	5	43	11.63%	13	0	32.06%



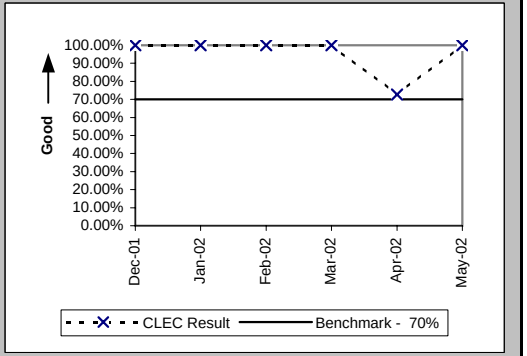
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	65	194	33.51%	29	0	47.20%
Jan-02	567	771	73.54%	41	0	44.11%
Feb-02	111	228	48.68%	30	0	49.98%
Mar-02	118	240	49.17%	13	0	49.99%
Apr-02	182	297	61.28%	16	0	48.71%
May-02	96	145	66.21%	13	0	47.30%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

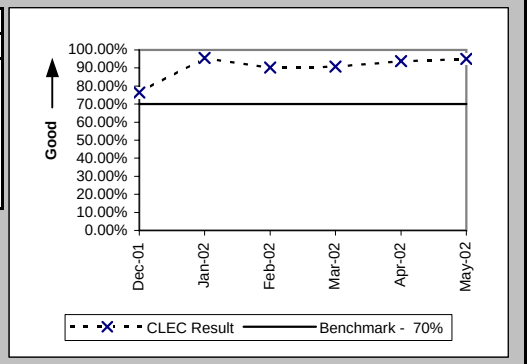
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	7	100.00%	29	0	0.00%
Jan-02	7	7	100.00%	41	0	0.00%
Feb-02	11	11	100.00%	30	0	0.00%
Mar-02	4	4	100.00%	13	0	0.00%
Apr-02	16	22	72.73%	16	0	44.54%
May-02	5	5	100.00%	13	0	0.00%



Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

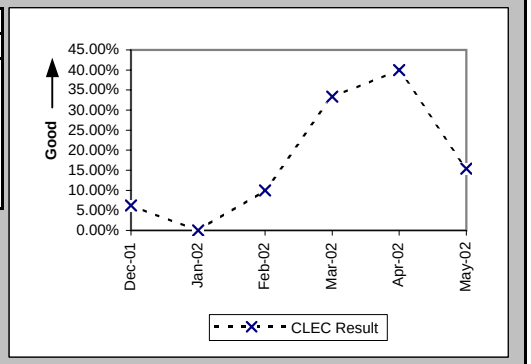
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	65	85	76.47%	29	0	42.42%
Jan-02	567	593	95.62%	41	0	20.48%
Feb-02	111	123	90.24%	30	0	29.67%
Mar-02	118	130	90.77%	13	0	28.95%
Apr-02	182	194	93.81%	16	0	24.09%
May-02	96	101	95.05%	13	0	21.69%



Checklist #2 - Electronic Flow-through - LNP

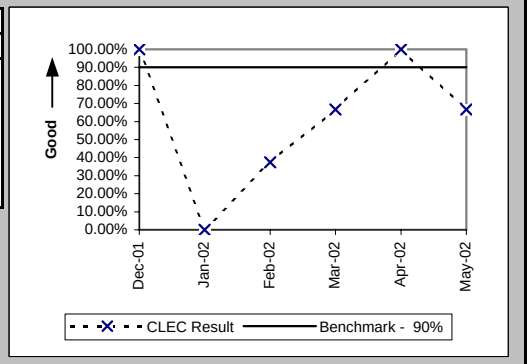
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	16	6.25%	8	0	24.21%
Jan-02	0	37	0.00%	5	0	0.00%
Feb-02	3	30	10.00%	8	0	30.00%
Mar-02	2	6	33.33%	2	0	47.14%
Apr-02	6	15	40.00%	3	0	48.99%
May-02	4	26	15.38%	9	0	36.08%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

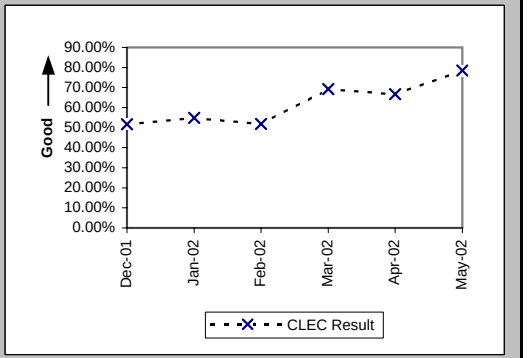
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	8	0	0.00%
Jan-02	0	1	0.00%	5	0	0.00%
Feb-02	3	8	37.50%	8	0	48.41%
Mar-02	2	3	66.67%	2	0	47.14%
Apr-02	6	6	100.00%	3	0	0.00%
May-02	4	6	66.67%	9	0	47.14%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

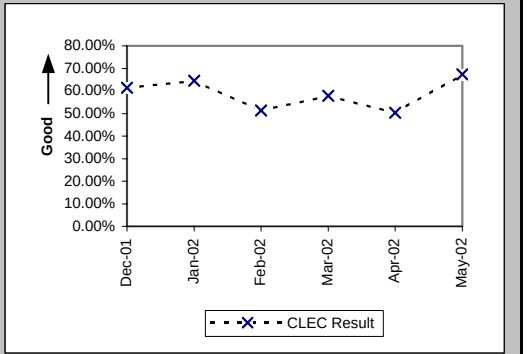
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	77	149	51.68%	3	0	49.97%
Jan-02	119	217	54.84%	7	0	49.77%
Feb-02	57	110	51.82%	8	0	49.97%
Mar-02	115	166	69.28%	5	0	46.13%
Apr-02	80	120	66.67%	6	0	47.14%
May-02	106	135	78.52%	2	0	41.07%



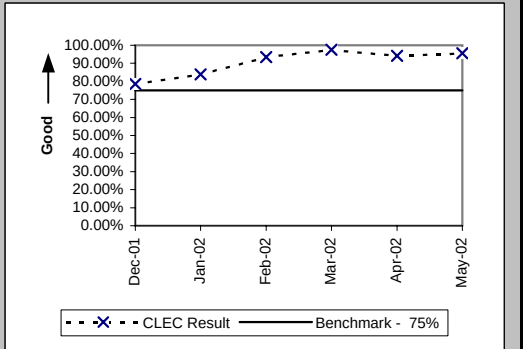
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	102	166	61.45%	3	0	48.67%
Jan-02	271	420	64.52%	7	0	47.84%
Feb-02	160	312	51.28%	8	0	49.98%
Mar-02	136	235	57.87%	5	0	49.38%
Apr-02	158	314	50.32%	6	0	50.00%
May-02	153	227	67.40%	2	0	46.87%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

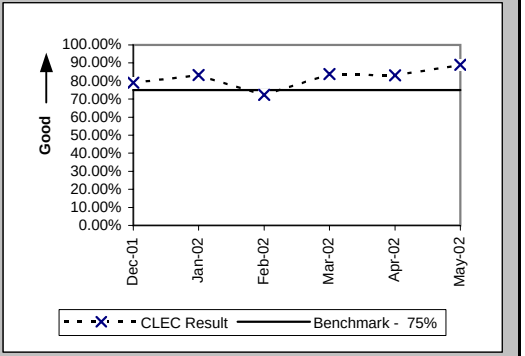
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	77	98	78.57%	3	0	41.03%
Jan-02	119	142	83.80%	7	0	36.84%
Feb-02	57	61	93.44%	8	0	24.75%
Mar-02	115	118	97.46%	5	0	15.74%
Apr-02	80	85	94.12%	6	0	23.53%
May-02	106	111	95.50%	2	0	20.74%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

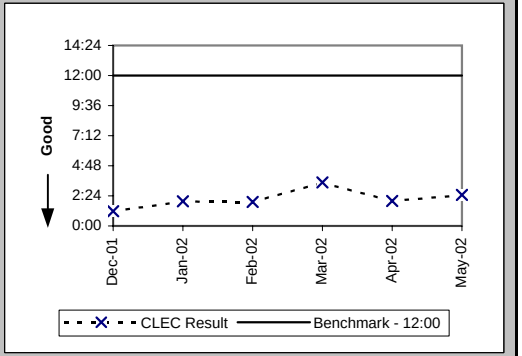
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	102	129	79.07%	3	0	40.68%
Jan-02	271	325	83.38%	7	0	37.22%
Feb-02	160	221	72.40%	8	0	44.70%
Mar-02	136	162	83.95%	5	0	36.71%
Apr-02	158	190	83.16%	6	0	37.42%
May-02	153	172	88.95%	2	0	31.35%

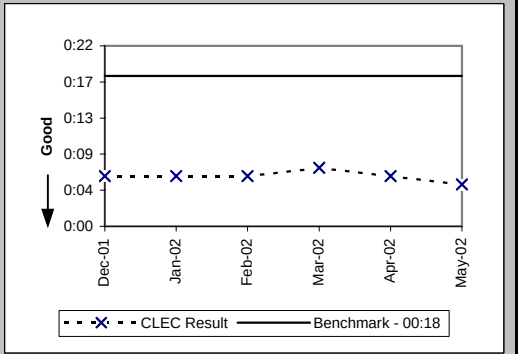


Checklist #2 - LSR Rejections

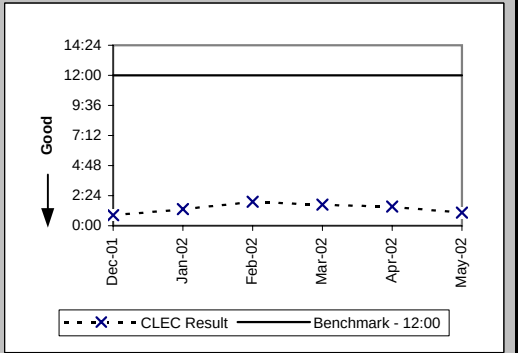
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	56:08	48	1:10	0	0
Jan-02	68:42	35	1:58	0	0
Feb-02	78:25	41	1:55	0	0
Mar-02	131:46	38	3:28	0	0
Apr-02	61:31	31	1:59	0	0
May-02	64:03	26	2:28	0	0



LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0



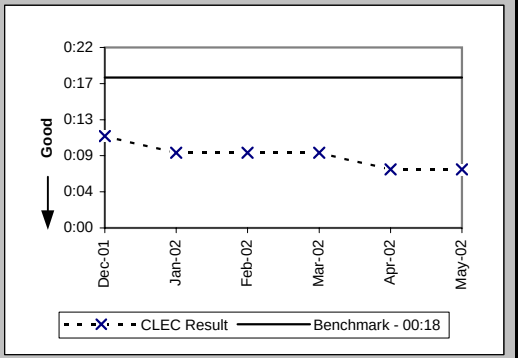
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	84:43	99	0:51	0	0
Jan-02	203:59	154	1:19	0	0
Feb-02	202:29	106	1:55	0	0
Mar-02	118:00	70	1:41	0	0
Apr-02	132:06	86	1:32	0	0
May-02	48:14	46	1:03	0	0



Checklist #2 - LSR Rejections

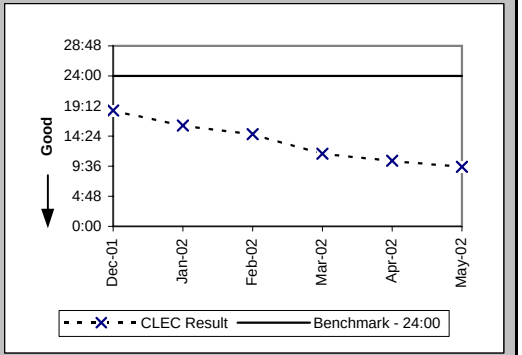
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0



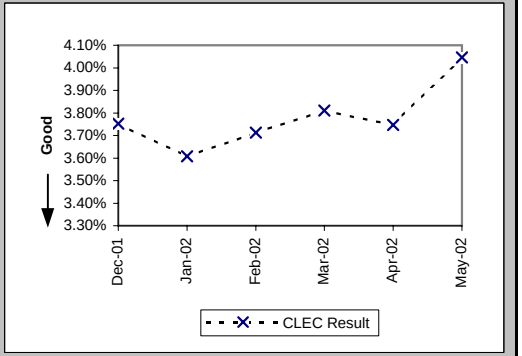
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	664:44	36	18:28	0	0
Jan-02	305:46	19	16:06	0	0
Feb-02	337:37	23	14:41	0	0
Mar-02	325:20	28	11:37	0	0
Apr-02	355:26	34	10:27	0	0
May-02	161:39	17	9:31	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

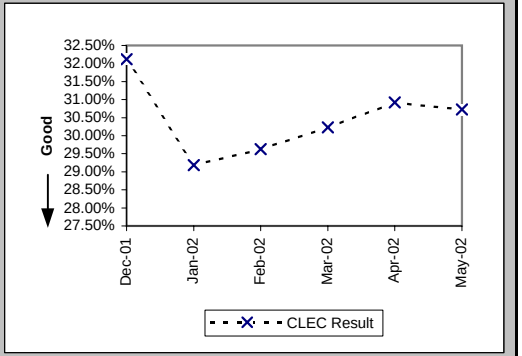
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0



Checklist #2 - LSR Rejections

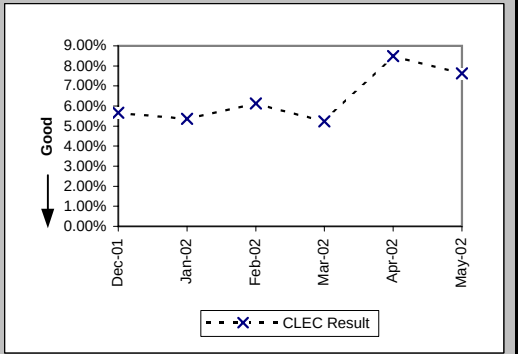
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0



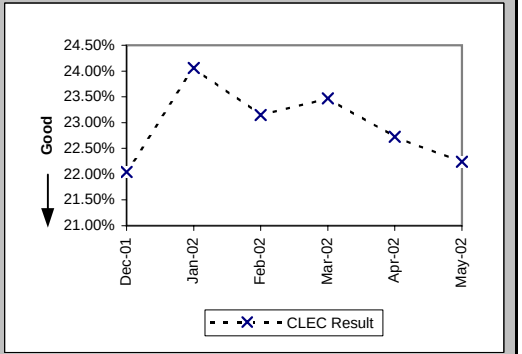
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

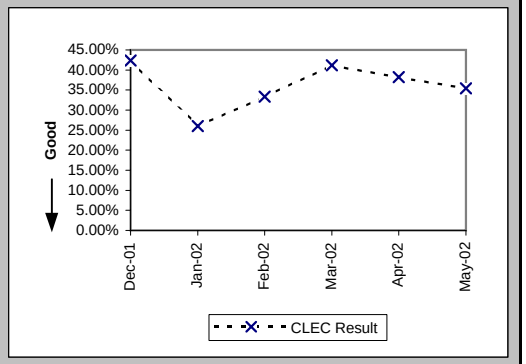
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

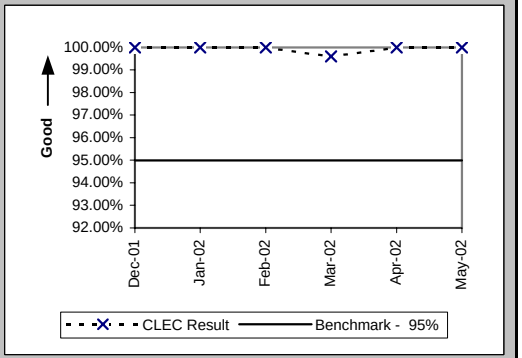
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	36	85	42.35%	0	0
Jan-02	19	73	26.03%	0	0
Feb-02	23	69	33.33%	0	0
Mar-02	28	68	41.18%	0	0
Apr-02	34	89	38.20%	0	0
May-02	17	48	35.42%	0	0



Checklist #2 - Firm Order Confirmations - Resale

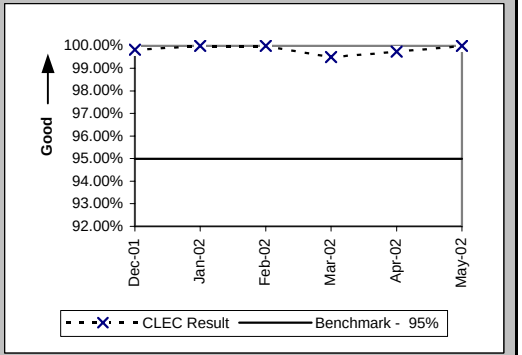
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	171	171	100.00%	1	0
Jan-02	267	267	100.00%	0	0
Feb-02	230	230	100.00%	1	0
Mar-02	253	254	99.61%	13	0
Apr-02	267	267	100.00%	36	0
May-02	317	317	100.00%	45	0



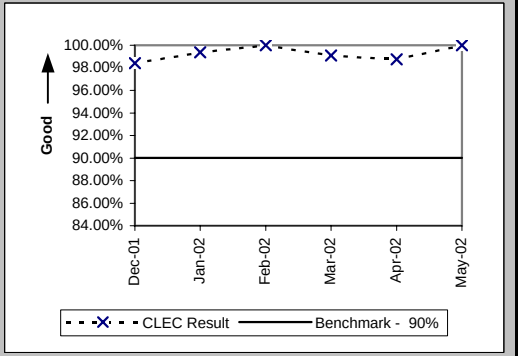
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1127	1129	99.82%	1	0
Jan-02	1111	1111	100.00%	0	0
Feb-02	433	433	100.00%	1	0
Mar-02	397	399	99.50%	13	0
Apr-02	381	382	99.74%	36	0
May-02	345	345	100.00%	45	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

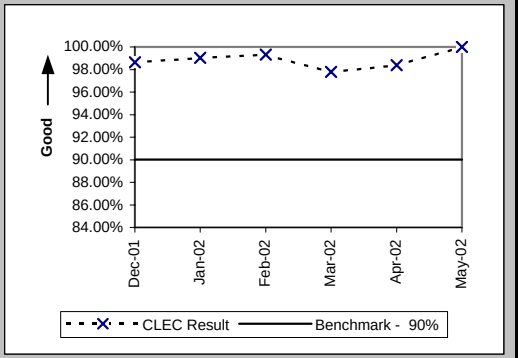
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	125	127	98.43%	1	0
Jan-02	159	160	99.38%	0	0
Feb-02	90	90	100.00%	1	0
Mar-02	108	109	99.08%	13	0
Apr-02	80	81	98.77%	36	0
May-02	74	74	100.00%	45	0



Checklist #2 - Firm Order Confirmations - Resale

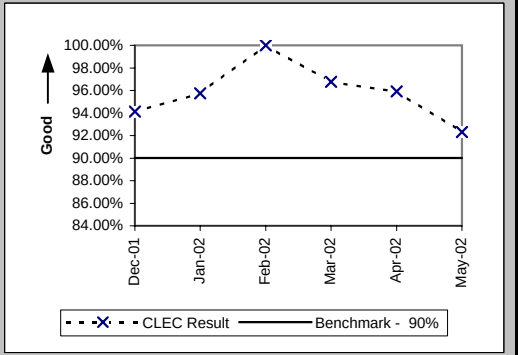
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	290	294	98.64%	1	0
Jan-02	410	414	99.03%	0	0
Feb-02	298	300	99.33%	1	0
Mar-02	177	181	97.79%	13	0
Apr-02	245	249	98.39%	36	0
May-02	135	135	100.00%	45	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

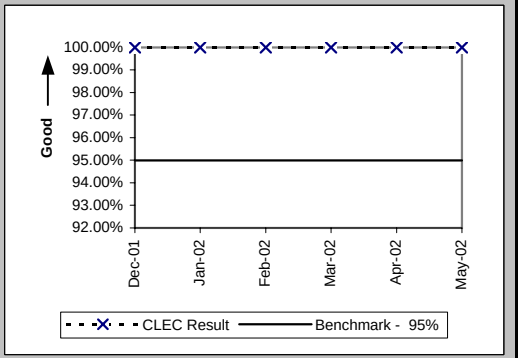
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	32	34	94.12%	1	0
Jan-02	45	47	95.74%	0	0
Feb-02	29	29	100.00%	1	0
Mar-02	30	31	96.77%	13	0
Apr-02	47	49	95.92%	36	0
May-02	12	13	92.31%	45	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

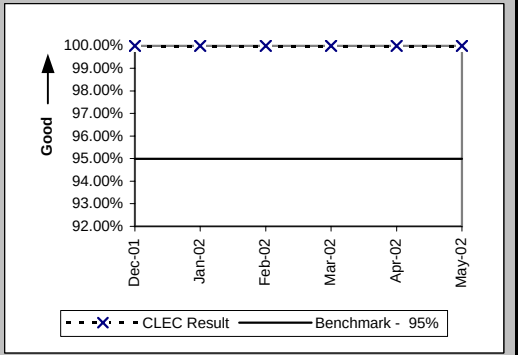
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7	7	100.00%	0	0
Jan-02	7	7	100.00%	0	0
Feb-02	11	11	100.00%	0	0
Mar-02	2	2	100.00%	0	0
Apr-02	13	13	100.00%	0	0
May-02	2	2	100.00%	0	0



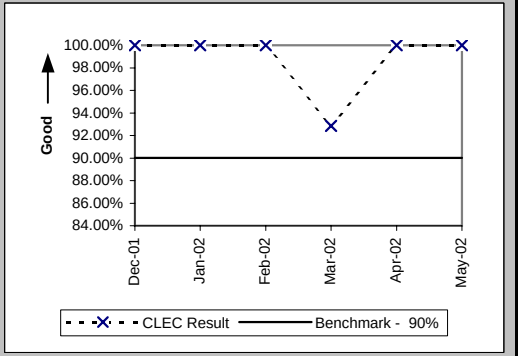
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	64	64	100.00%	0	0
Jan-02	556	556	100.00%	0	0
Feb-02	104	104	100.00%	0	0
Mar-02	104	104	100.00%	0	0
Apr-02	168	168	100.00%	0	0
May-02	89	89	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

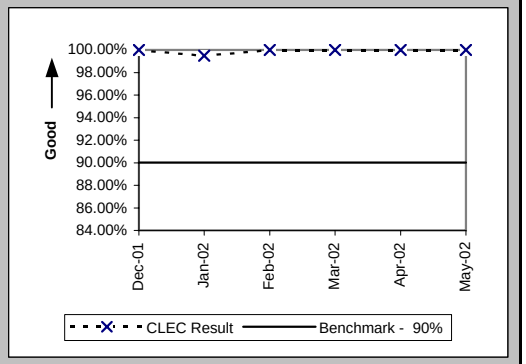
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7	7	100.00%	0	0
Jan-02	3	3	100.00%	0	0
Feb-02	7	7	100.00%	0	0
Mar-02	13	14	92.86%	0	0
Apr-02	37	37	100.00%	0	0
May-02	41	41	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

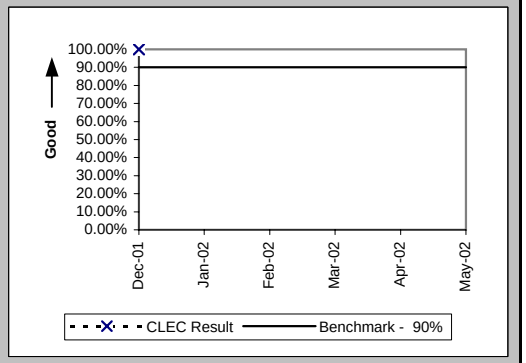
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	124	124	100.00%	0	0
Jan-02	198	199	99.50%	0	0
Feb-02	113	113	100.00%	0	0
Mar-02	132	132	100.00%	0	0
Apr-02	120	120	100.00%	0	0
May-02	55	55	100.00%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

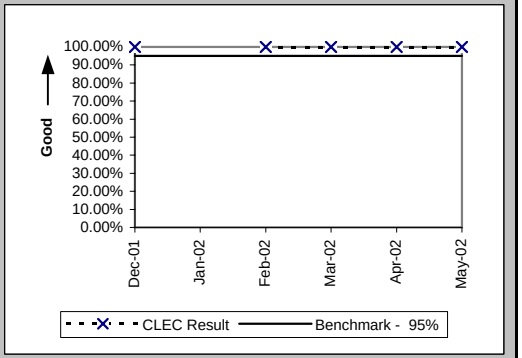
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3	3	100.00%	0	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					



Checklist #2 - Firm Order Confirmations - LNP

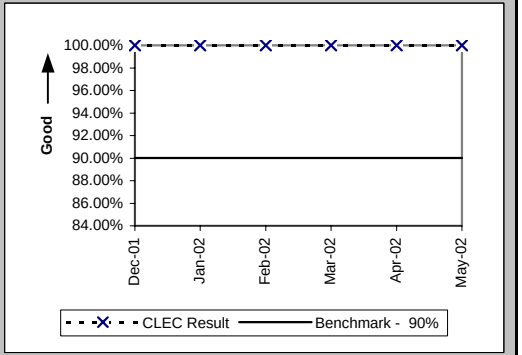
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02					
Feb-02	3	3	100.00%	4	0
Mar-02	2	2	100.00%	0	0
Apr-02	6	6	100.00%	3	0
May-02	4	4	100.00%	2	0



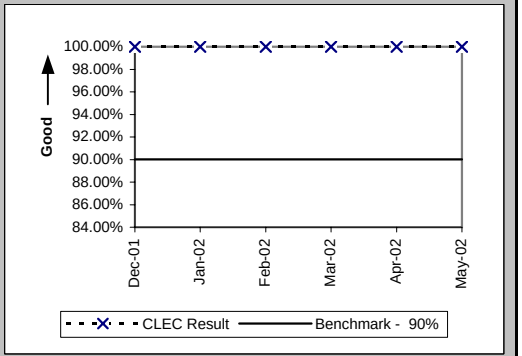
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	14	100.00%	0	0
Jan-02	25	25	100.00%	2	0
Feb-02	21	21	100.00%	4	0
Mar-02	3	3	100.00%	0	0
Apr-02	9	9	100.00%	3	0
May-02	17	17	100.00%	2	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

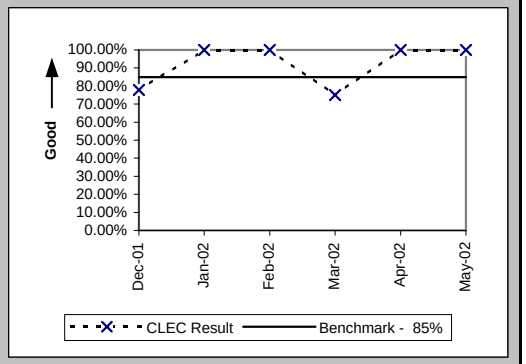
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5	5	100.00%	0	0
Jan-02	5	5	100.00%	2	0
Feb-02	7	7	100.00%	4	0
Mar-02	4	4	100.00%	0	0
Apr-02	2	2	100.00%	3	0
May-02	10	10	100.00%	2	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

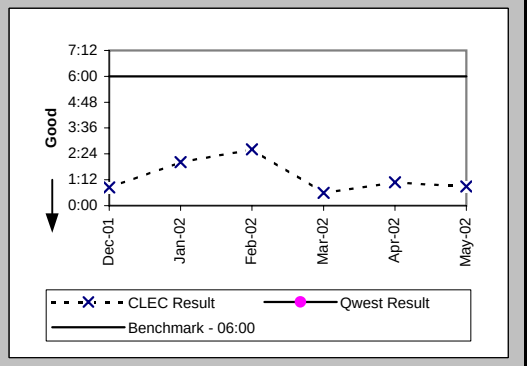
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7	9	77.78%	5	0
Jan-02	7	7	100.00%	0	0
Feb-02	8	8	100.00%	1	0
Mar-02	3	4	75.00%	0	0
Apr-02	4	4	100.00%	0	0
May-02	12	12	100.00%	1	0



Checklist #2 - Completion Notifications

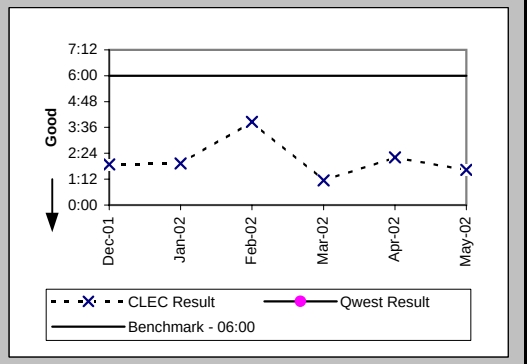
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	291:41	341	0:51	0	43							No
Jan-02	876:06	434	2:01	0	21							No
Feb-02	911:34	349	2:37	0	62							No
Mar-02	254:09	426	0:36	0	5							No
Apr-02	379:56	353	1:05	0	6							No
May-02	414:59	469	0:53	0	6							No



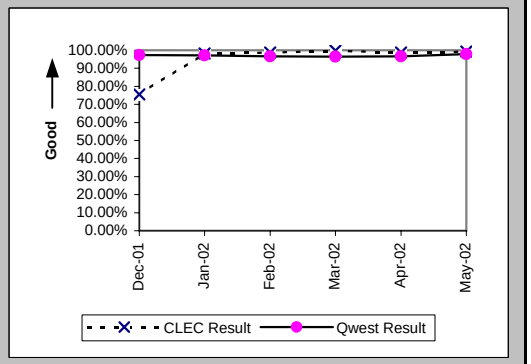
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3071:10	1633	1:53	0	43							No
Jan-02	3834:57	1979	1:56	0	21							No
Feb-02	3702:10	959	3:52	0	62							No
Mar-02	812:16	702	1:09	0	5							No
Apr-02	1805:32	815	2:13	0	6							No
May-02	1062:12	650	1:38	0	6							No



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

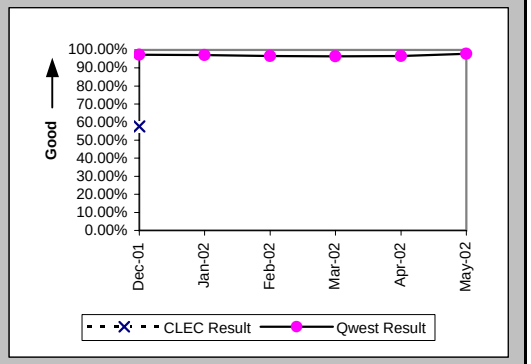
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	366	484	75.62%	0	40	71675	73645	97.33%	16.14%	7.94	3.83	Yes
Jan-02	450	458	98.25%	0	7	84446	86939	97.13%	16.69%	-1.43	-1.87	No
Feb-02	382	387	98.71%	0	2	66637	68931	96.67%	17.94%	-2.23	-2.35	No
Mar-02	475	476	99.79%	0	1	66581	69057	96.41%	18.59%	-3.95	-3.4	No
Apr-02	375	380	98.68%	0	5	72980	75495	96.67%	17.95%	-2.18	-2.33	No
May-02	540	544	99.26%	0	3	76630	78325	97.84%	14.55%	-2.28	-2.39	No



Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

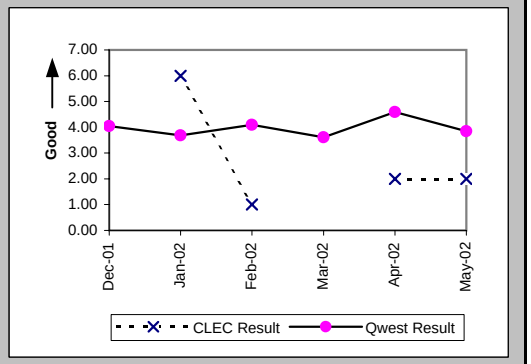
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1972	3418	57.69%	0	40	71675	73645	97.33%	16.14%	140.38	84.34	Yes
Jan-02						84446	86939	97.13%	16.69%			
Feb-02						66637	68931	96.67%	17.94%			
Mar-02						66581	69057	96.41%	18.59%			
Apr-02						72980	75495	96.67%	17.95%			
May-02						76630	78325	97.84%	14.55%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

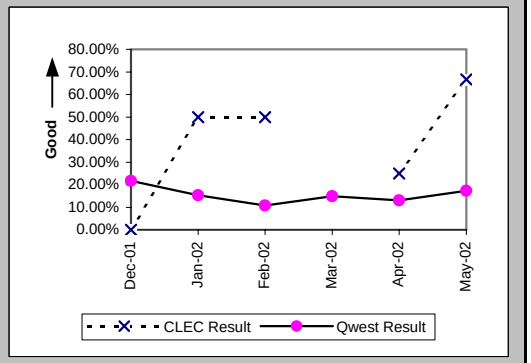
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						887	219	4.05	5.32			
Jan-02	12	2	6.00	0	0	658	179	3.68	6.09	-0.54	-1.33	No
Feb-02	1	1	1.00	0	0	565	138	4.09	5.52	0.82	-0.5	No
Mar-02						541	150	3.61	4.11			
Apr-02	4	2	2.00	0	0	790	172	4.59	10.02	0.45	-0.72	No
May-02	4	2	2.00	0	0	720	187	3.85	5.56	0.13	-0.92	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

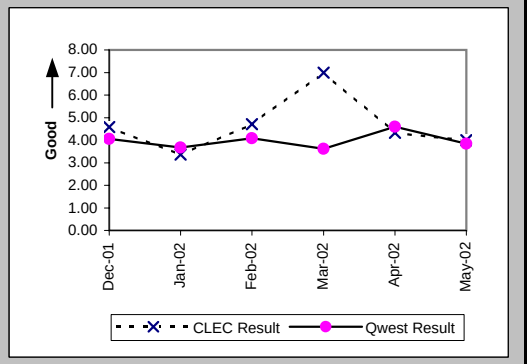
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	16	0	79	365	21.64%	41.18%	0.5	-0.69	No
Jan-02	2	4	50.00%	5	0	50	326	15.34%	36.03%	-1.91	-2.16	No
Feb-02	1	2	50.00%	6	0	33	306	10.78%	31.02%	-1.78	-2.08	No
Mar-02						39	262	14.89%	35.59%			
Apr-02	1	4	25.00%	6	0	35	268	13.06%	33.70%	-0.7	-1.43	No
May-02	2	3	66.67%	5	0	49	283	17.31%	37.84%	-2.25	-2.37	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

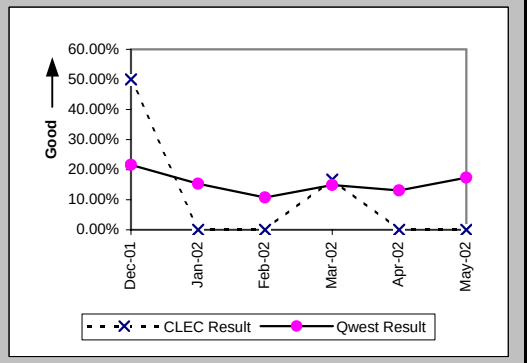
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	12	4.58	0	0	887	219	4.05	5.32	-0.34	-1.21	No
Jan-02	37	11	3.36	0	0	658	179	3.68	6.09	-0.16	-1.1	No
Feb-02	66	14	4.71	0	0	565	138	4.09	5.52	-0.4	-1.24	No
Mar-02	7	1	7.00	0	0	541	150	3.61	4.11	-0.82	-1.5	No
Apr-02	13	3	4.33	0	0	790	172	4.59	10.02	-0.58	-1.35	No
May-02	16	4	4.00	0	0	720	187	3.85	5.56	-0.05	-1.03	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

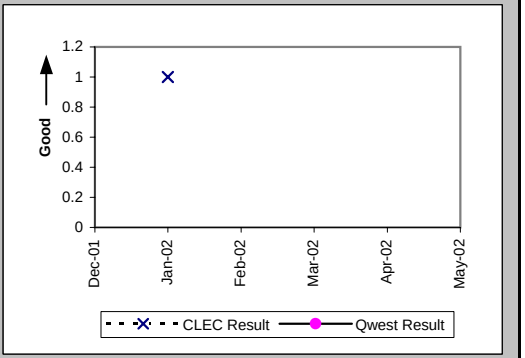
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	45	0	79	365	21.64%	41.18%	-0.97	-1.59	No
Jan-02	0	1	0.00%	21	0	50	326	15.34%	36.03%	0.16	-0.9	No
Feb-02	0	17	0.00%	18	0	33	306	10.78%	31.02%	1.52	-0.07	No
Mar-02	1	6	16.67%	6	0	39	262	14.89%	35.59%	-0.12	-1.07	No
Apr-02	0	53	0.00%	7	0	35	268	13.06%	33.70%	3.22	0.96	Yes
May-02	0	6	0.00%	21	0	49	283	17.31%	37.84%	1.03	-0.37	No



Checklist #2 - Jeopardy Notifications - LIS

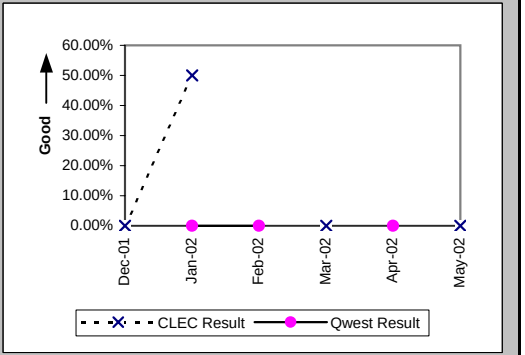
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	1.00	0	1							
Feb-02												
Mar-02												
Apr-02												
May-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

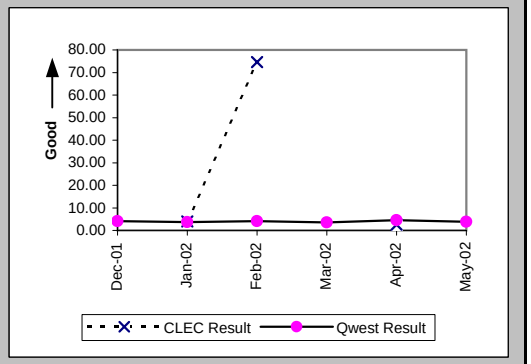
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	1							
Jan-02	1	2	50.00%	1	1	0	2	0.00%	N/A	N/A		
Feb-02						0	2	0.00%	0.00%			
Mar-02	0	1	0.00%	1	0							
Apr-02						0	2	0.00%	0.00%			
May-02	0	1	0.00%	0	0							



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

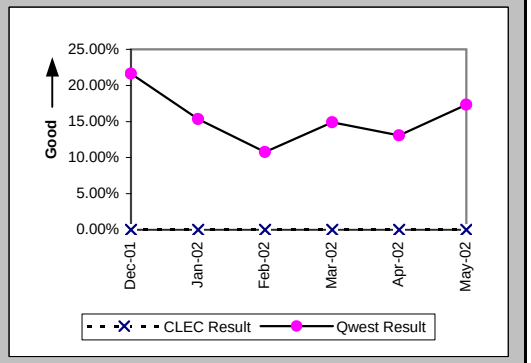
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						887	219	4.05	5.32			
Jan-02	4	1	4.00	0	0	658	179	3.68	6.09	-0.05	-1.03	No
Feb-02	224	3	74.67	0	0	565	138	4.09	5.52	-21.92	-14.33	No
Mar-02						541	150	3.61	4.11			
Apr-02	10	4	2.50	0	0	790	172	4.59	10.02	0.33	-0.8	No
May-02						720	187	3.85	5.56			



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

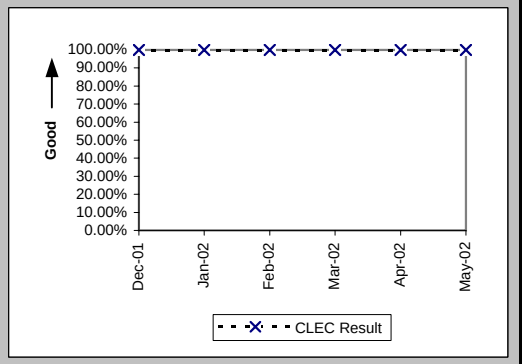
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	2	0	79	365	21.64%	41.18%	0.72	-0.56	No
Jan-02	0	2	0.00%	6	0	50	326	15.34%	36.03%	0.35	-0.79	No
Feb-02	0	4	0.00%	5	0	33	306	10.78%	31.02%	0.48	-0.71	No
Mar-02	0	2	0.00%	6	0	39	262	14.89%	35.59%	0.34	-0.79	No
Apr-02	0	1	0.00%	4	0	35	268	13.06%	33.70%	0.12	-0.92	No
May-02	0	2	0.00%	6	1	49	283	17.31%	37.84%	0.4	-0.76	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

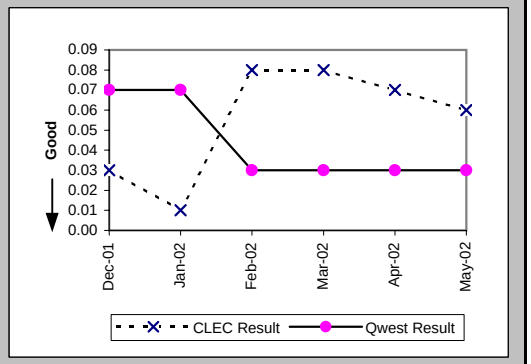
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		



Checklist #2 - Due Date Changes

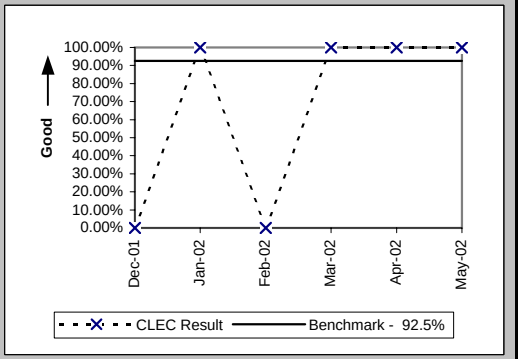
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47	1642	0.03	0	5	732	10489	0.07	0.31	-5.08	-4.09	No
Jan-02	30	2030	0.01	0	9	780	11749	0.07	0.35	-6.07	-4.69	No
Feb-02	66	842	0.08	0	5	363	10653	0.03	0.22	5.69	2.46	Yes
Mar-02	51	669	0.08	0	0	380	11403	0.03	0.20	5.31	2.23	Yes
Apr-02	61	835	0.07	0	7	393	11534	0.03	0.21	5.25	2.19	Yes
May-02	34	579	0.06	0	10	387	12513	0.03	0.20	3.3	1.01	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		

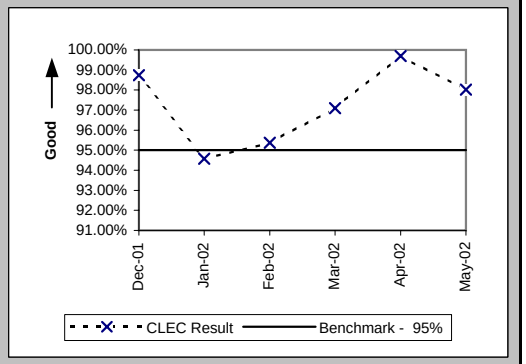


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

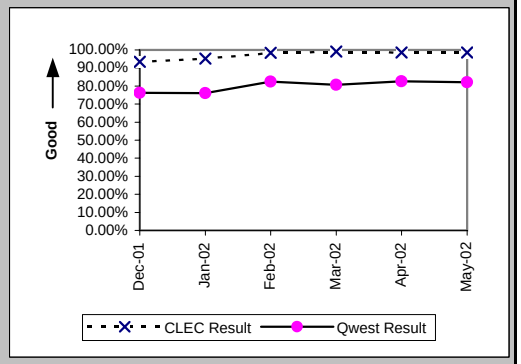
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		

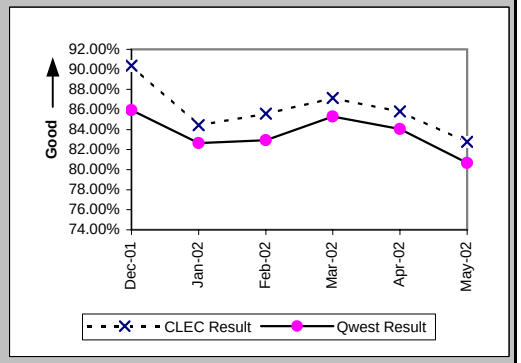


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	28038	29422	95.30%			3156401	4152609	76.01%
Feb-02	24015	24425	98.32%			2593071	3147543	82.38%
Mar-02	24486	24704	99.12%			2638255	3273774	80.59%
Apr-02	24270	24626	98.55%			2829976	3423085	82.67%
May-02	23492	23823	98.61%			2890939	3519539	82.14%



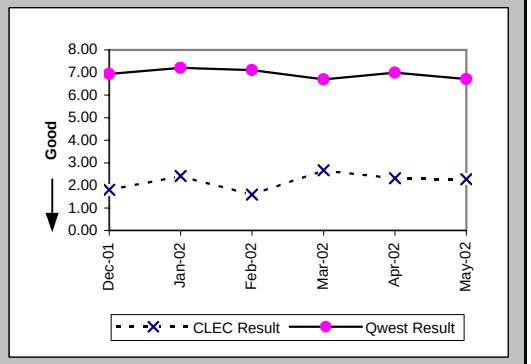
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%



Checklist #2 - Billing

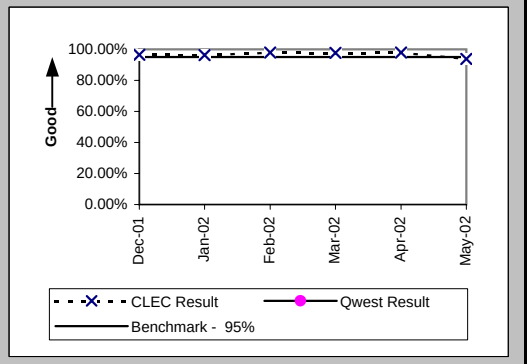
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149857	83391	1.80	0	0	21525527	3107432	6.93	14.09	-103.76	-64.08	No
Jan-02	226449	93949	2.41	0	0	23148531	3216611	7.20	15.31	-94.46	-58.43	No
Feb-02	128087	80415	1.59	0	0	18065703	2542840	7.10	17.48	-88.02	-54.51	No
Mar-02	8323791	3121969	2.67	0	0	18134599	2712032	6.69	18.23	-265.67	-162.52	No
Apr-02	7643948	3303115	2.31	0	0	21483162	3067664	7.00	18.72	-315.84	-193.02	No
May-02	7542190	3318771	2.27	0	0	20164730	3006875	6.71	20.07	-277.49	-169.7	No



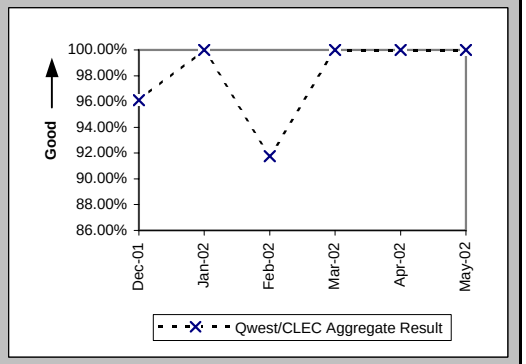
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	119949	124206	96.57%	0	0							No
Jan-02	131336	136303	96.36%	0	0							No
Feb-02	123291	125842	97.97%	0	0							No
Mar-02	134591	137677	97.76%	0	0							No
Apr-02	125606	128293	97.91%	0	0							No
May-02	120311	128130	93.90%	0	0							Yes



Checklist #2 - Billing

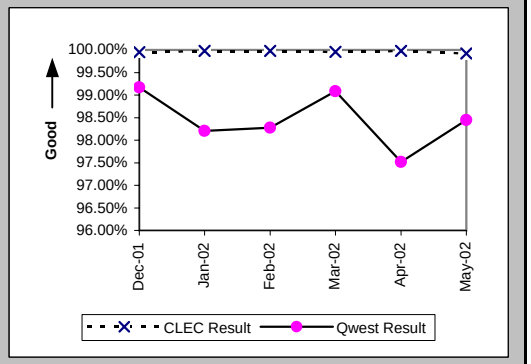
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)					
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	3779	3932	96.11%	0	0
Jan-02	3978	3978	100.00%	0	0
Feb-02	3734	4069	91.77%	0	0
Mar-02	4219	4219	100.00%	0	0
Apr-02	4527	4527	100.00%	0	0
May-02	4302	4302	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

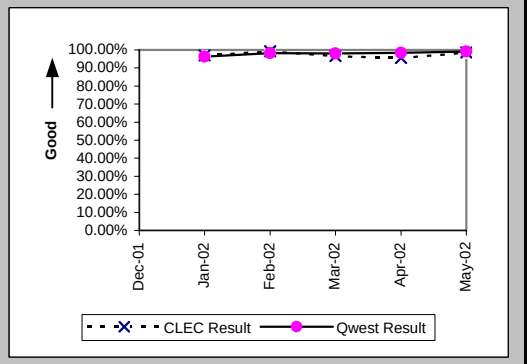
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	862777.98	863182.79	99.95%	0	84	23183638.14	23377060.48	99.17%	9.06%	-78.61	-48.79	No
Jan-02	864631.62	864820.5	99.98%	0	93	22378148.87	22786307.55	98.21%	13.26%	-121.77	-75.03	No
Feb-02	951059.33	951268.25	99.98%	0	99	23319837.46	23729014.64	98.28%	13.02%	-125.07	-77.04	No
Mar-02	929531.23	929945.88	99.96%	0	129	23364761.05	23579924.9	99.09%	9.51%	-86.33	-53.49	No
Apr-02	938057.4	938290.41	99.98%	0	116	22749806.16	23328315.27	97.52%	15.55%	-149.93	-92.15	No
May-02	950234.13	951001.48	99.92%	0	126	22861163.8	23221733.09	98.45%	12.36%	-113.8	-70.19	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

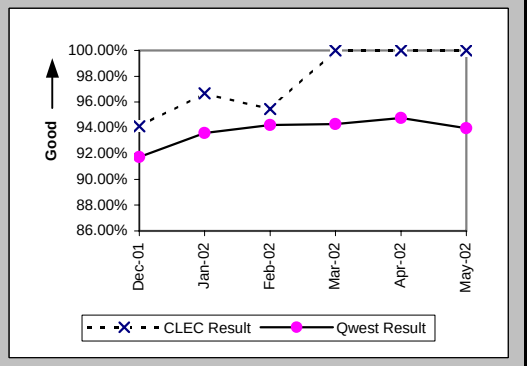
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	2074	2140	96.92%	0	0	77976	80963	96.31%	18.85%	-1.47	-1.89	No
Feb-02	3039	3062	99.25%	0	0	72386	73637	98.30%	12.92%	-3.98	-3.42	No
Mar-02	1895	1962	96.59%	0	0	70102	71481	98.07%	13.75%	4.72	1.87	Yes
Apr-02	1584	1659	95.48%	0	0	57346	58268	98.42%	12.48%	9.46	4.75	Yes
May-02	1729	1755	98.52%	0	0	78357	79001	99.18%	8.99%	3.07	0.87	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

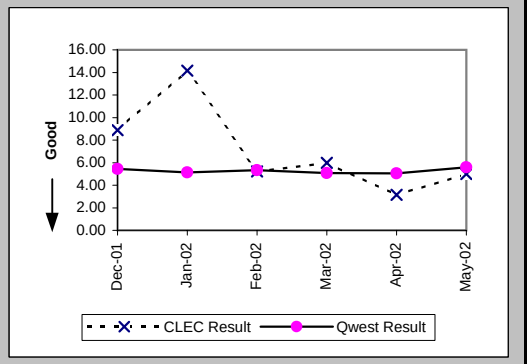
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	17	94.12%	0	0	1707	1861	91.72%	27.55%	-0.36	-1.22	No
Jan-02	29	30	96.67%	0	1	1957	2091	93.59%	24.49%	-0.68	-1.42	No
Feb-02	21	22	95.45%	0	0	1790	1900	94.21%	23.35%	-0.25	-1.15	No
Mar-02	15	15	100.00%	0	0	1865	1978	94.29%	23.21%	-0.95	-1.58	No
Apr-02	19	19	100.00%	0	0	1937	2044	94.77%	22.27%	-1.02	-1.62	No
May-02	10	10	100.00%	0	0	2028	2158	93.98%	23.79%	-0.8	-1.49	No



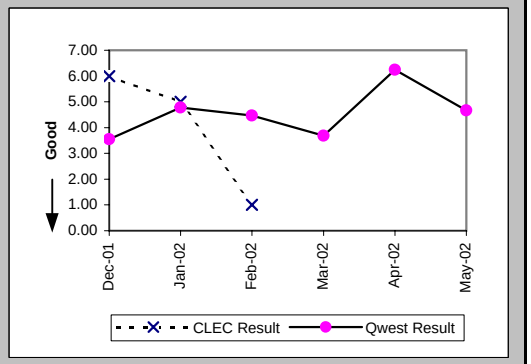
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	151	17	8.88	0	0	10214	1873	5.45	5.20	2.07	0.26	Yes
Jan-02	425	30	14.17	0	1	10822	2106	5.14	5.12	3.72	1.26	Yes
Feb-02	115	22	5.23	0	0	10158	1906	5.33	5.38	-0.09	-1.05	No
Mar-02	90	15	6.00	0	0	10083	1986	5.08	4.58	0.78	-0.53	No
Apr-02	60	19	3.16	0	0	10351	2048	5.05	5.28	-1.56	-1.95	No
May-02	50	10	5.00	0	0	12045	2160	5.58	6.10	-0.3	-1.18	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

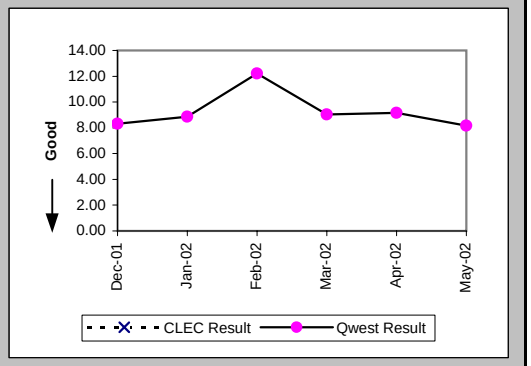
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	0	0	135	38	3.55	2.60	0.84	-0.49	No
Jan-02	5	1	5.00	0	0	263	55	4.78	8.26	0.62	-0.62	No
Feb-02	1	1	1.00	0	0	286	64	4.47	5.84	-0.59	-1.36	No
Mar-02						162	44	3.68	3.84			
Apr-02						393	63	6.24	8.94			
May-02						196	42	4.67	5.78			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

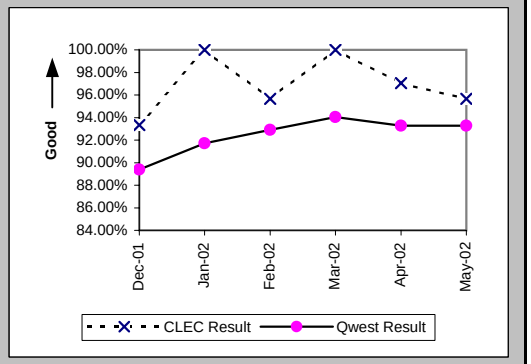
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						947	114	8.31	6.15			
Jan-02						770	87	8.85	9.52			
Feb-02						611	50	12.22	17.99			
Mar-02						632	70	9.03	9.74			
Apr-02						422	46	9.17	9.08			
May-02						727	89	8.17	6.36			



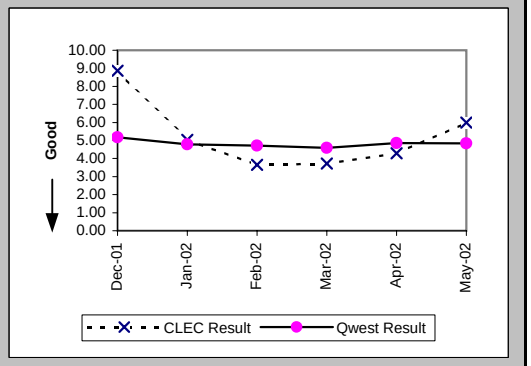
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	0	0	1230	1376	89.39%	30.80%	-0.49	-1.3	No
Jan-02	29	29	100.00%	1	0	1341	1462	91.72%	27.55%	-1.6	-1.97	No
Feb-02	22	23	95.65%	0	0	1269	1366	92.90%	25.68%	-0.51	-1.31	No
Mar-02	26	26	100.00%	0	0	1327	1411	94.05%	23.66%	-1.27	-1.77	No
Apr-02	33	34	97.06%	0	0	1431	1534	93.29%	25.03%	-0.87	-1.53	No
May-02	22	23	95.65%	0	2	1441	1545	93.27%	25.06%	-0.45	-1.28	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

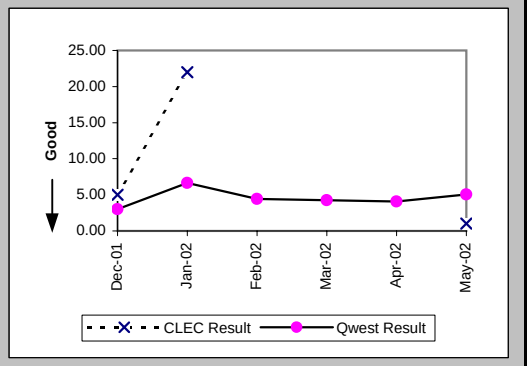
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133	15	8.87	0	0	7191	1387	5.18	6.29	1.66	0.01	Yes
Jan-02	151	30	5.03	0	0	7066	1476	4.79	6.68	0.54	-0.67	No
Feb-02	84	23	3.65	0	0	6455	1370	4.71	5.47	-0.92	-1.56	No
Mar-02	97	26	3.73	0	0	6515	1419	4.59	4.52	-0.96	-1.59	No
Apr-02	146	34	4.29	0	0	7467	1538	4.86	5.32	-0.61	-1.37	No
May-02	138	23	6.00	0	2	7500	1550	4.84	5.27	1.15	-0.3	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

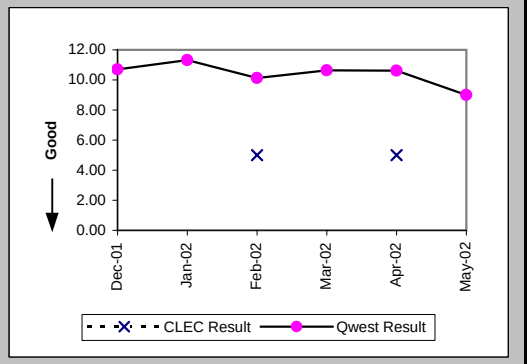
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	153	51	3.00	2.14	0.8	-0.51	No
Jan-02	22	1	22.00	0	0	446	67	6.66	14.73	2.26	0.37	Yes
Feb-02						208	47	4.43	6.74			
Mar-02						174	41	4.24	3.98			
Apr-02						200	49	4.08	3.30			
May-02	1	1	1.00	0	2	248	49	5.06	6.75	-0.6	-1.36	No



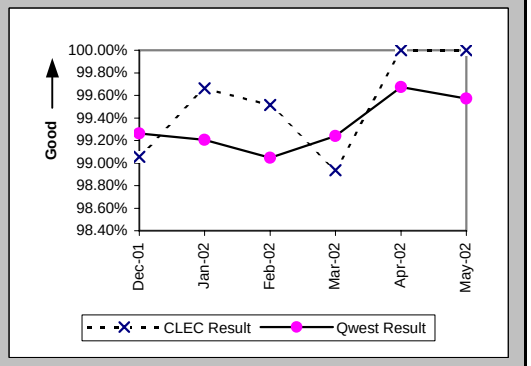
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1039	97	10.71	12.12			
Jan-02						747	66	11.32	18.37			
Feb-02	5	1	5.00	0	0	516	51	10.12	10.48	-0.48	-1.29	No
Mar-02						479	45	10.64	10.74			
Apr-02	5	1	5.00	0	0	595	56	10.62	8.73	-0.64	-1.39	No
May-02						504	56	9.00	12.55			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

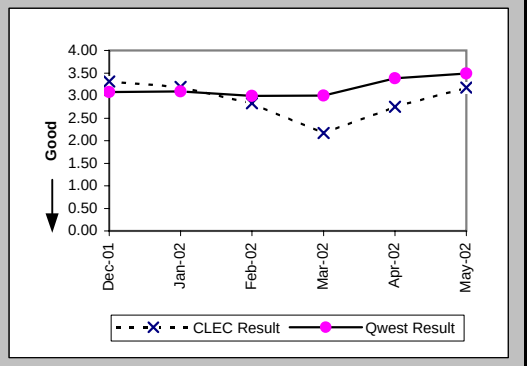
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	106	99.06%	0	0	4309	4341	99.26%	8.55%	0.31	-0.81	No
Jan-02	295	296	99.66%	0	0	5361	5404	99.20%	8.88%	-0.86	-1.52	No
Feb-02	205	206	99.51%	1	1	4884	4931	99.05%	9.72%	-0.68	-1.41	No
Mar-02	93	94	98.94%	1	0	5615	5658	99.24%	8.68%	0.4	-0.76	No
Apr-02	117	117	100.00%	0	0	5516	5534	99.67%	5.69%	-0.61	-1.37	No
May-02	63	63	100.00%	1	0	6258	6285	99.57%	6.54%	-0.52	-1.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

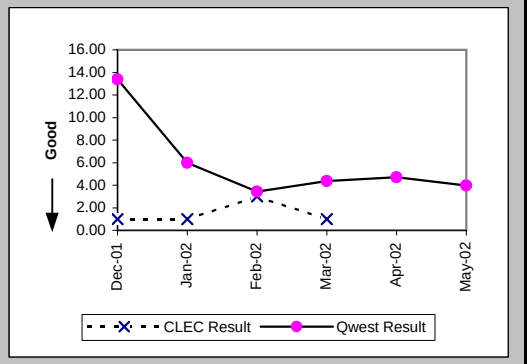
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149	45	3.31	61	0	11013	3574	3.08	1.16	1.41	-0.15	No
Jan-02	431	135	3.19	161	0	14420	4672	3.09	2.75	0.44	-0.73	No
Feb-02	277	98	2.83	109	1	12485	4176	2.99	1.20	-1.33	-1.81	No
Mar-02	76	35	2.17	60	0	13621	4534	3.00	1.14	-4.3	-3.61	No
Apr-02	157	57	2.75	60	0	15089	4461	3.38	1.09	-4.33	-3.63	No
May-02	105	33	3.18	31	0	17508	5022	3.49	1.03	-1.69	-2.03	No



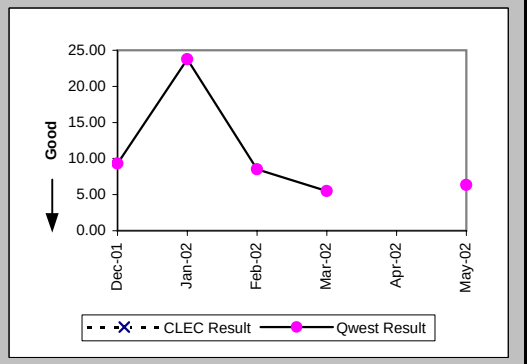
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	402	30	13.40	55.63	-0.22	-1.13	No
Jan-02	1	1	1.00	0	0	222	37	6.00	14.57	-0.34	-1.21	No
Feb-02	3	1	3.00	1	0	154	45	3.42	2.90	-0.14	-1.09	No
Mar-02	1	1	1.00	1	0	183	42	4.36	3.97	-0.83	-1.51	No
Apr-02						94	20	4.70	7.26			
May-02						99	25	3.96	3.92			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

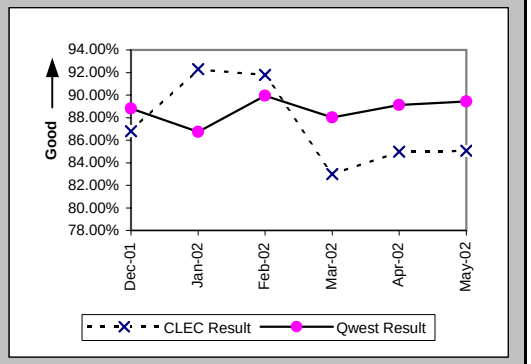
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	3	9.33	5.03			
Jan-02						190	8	23.75	49.70			
Feb-02						17	2	8.50	4.95			
Mar-02						11	2	5.50	2.12			
Apr-02												
May-02						19	3	6.33	7.57			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

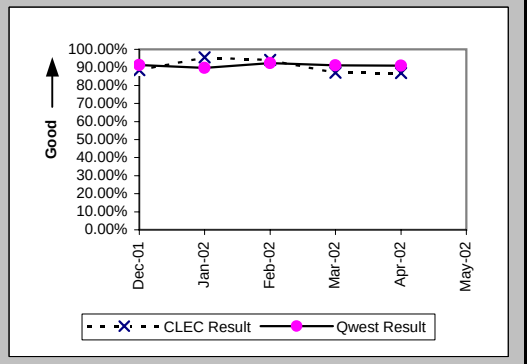
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	151	174	86.78%	0	0	7695	8664	88.82%	31.52%	0.85	-0.48	No
Jan-02	228	247	92.31%	0	0	7201	8301	86.75%	33.90%	-2.54	-2.54	No
Feb-02	279	304	91.78%	0	0	7738	8603	89.95%	30.07%	-1.04	-1.63	No
Mar-02	161	194	82.99%	0	0	7604	8639	88.02%	32.47%	2.04	0.24	Yes
Apr-02	130	153	84.97%	0	0	8105	9095	89.11%	31.15%	1.58	-0.04	No
May-02	114	134	85.07%	0	0	8552	9561	89.45%	30.72%	1.58	-0.04	No



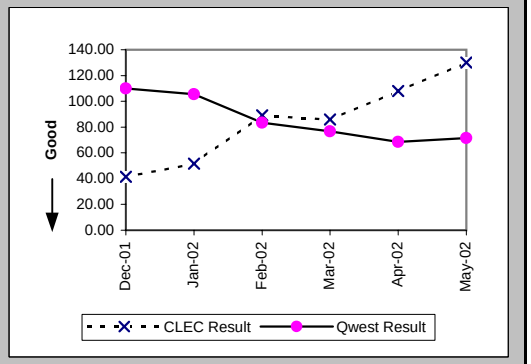
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	154	174	88.51%	0	0	7907	8664	91.26%	28.24%	1.25	-0.24	No
Jan-02	236	247	95.55%	0	0	7454	8301	89.80%	30.27%	-2.94	-2.79	No
Feb-02	286	304	94.08%	0	0	7950	8603	92.41%	26.48%	-1.08	-1.66	No
Mar-02	169	194	87.11%	0	0	7873	8639	91.13%	28.43%	1.86	0.13	Yes
Apr-02	133	153	86.93%	0	0	8270	9095	90.93%	28.72%	1.64	0	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

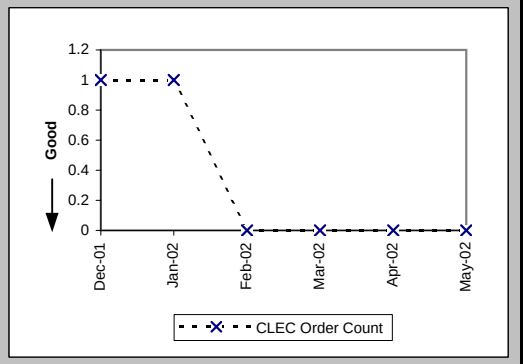
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	207	5	41.40	0	0	30766	280	109.88	121.88	-1.25	-1.76	No
Jan-02	207	4	51.75	0	0	33743	320	105.45	121.02	-0.88	-1.54	No
Feb-02	267	3	89.00	0	0	28228	338	83.51	101.04	0.3	-0.82	No
Mar-02	344	4	86.00	0	0	33164	433	76.59	98.98	0.39	-0.76	No
Apr-02	432	4	108.00	0	0	37354	545	68.54	92.79	0.9	-0.45	No
May-02	520	4	130.00	0	0	41997	587	71.55	95.95	1.16	-0.29	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

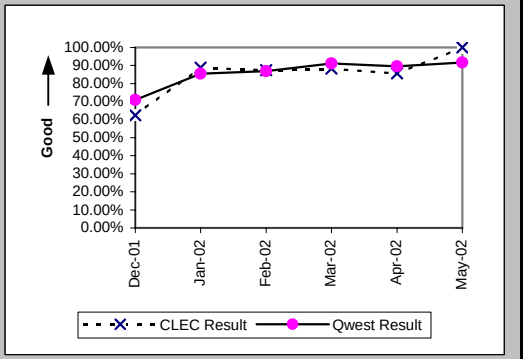
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

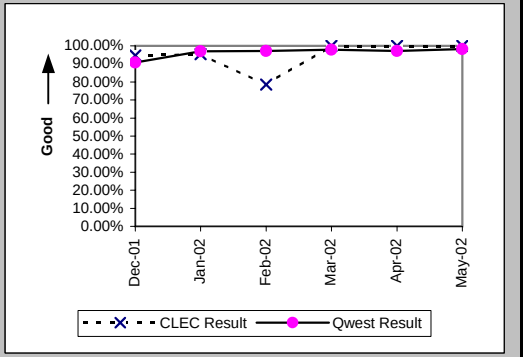
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	8	62.50%	15	0	1203	1696	70.93%	45.41%	0.52	-0.68	No
Jan-02	16	18	88.89%	22	0	1514	1773	85.39%	35.32%	-0.42	-1.25	No
Feb-02	7	8	87.50%	18	0	1136	1307	86.92%	33.72%	-0.05	-1.03	No
Mar-02	15	17	88.24%	21	0	1325	1453	91.19%	28.34%	0.47	-0.72	No
Apr-02	12	14	85.71%	6	0	1671	1865	89.60%	30.53%	0.51	-0.69	No
May-02	15	15	100.00%	18	0	1551	1692	91.67%	27.64%	-1.16	-1.71	No



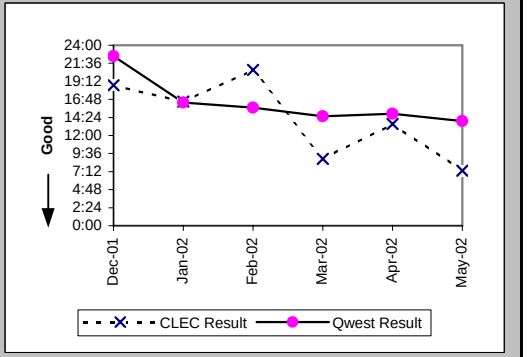
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	19	94.74%	15	0	2117	2332	90.78%	28.93%	-0.59	-1.36	No
Jan-02	21	22	95.45%	22	0	2287	2358	96.99%	17.09%	0.46	-0.72	No
Feb-02	11	14	78.57%	18	0	1645	1694	97.11%	16.76%	2.69	0.64	Yes
Mar-02	25	25	100.00%	21	0	1872	1912	97.91%	14.31%	-0.73	-1.44	No
Apr-02	14	14	100.00%	6	0	2378	2449	97.10%	16.78%	-0.64	-1.39	No
May-02	20	20	100.00%	18	0	2202	2240	98.30%	12.91%	-0.58	-1.36	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

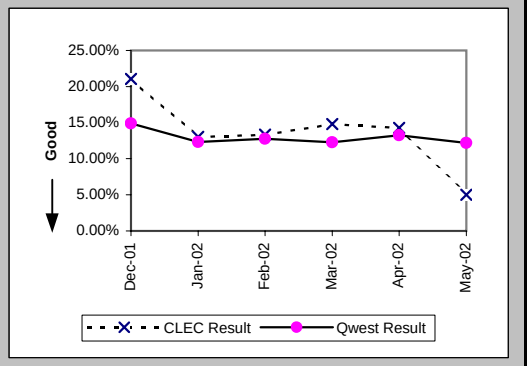
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	354:44	19	18:40	15	0	52615:04	2332	22:34	24:47	-0.68	-1.41	No
Jan-02	362:52	22	16:30	21	0	38619:25	2358	16:23	13:35	0.07	-0.96	No
Feb-02	290:11	14	20:44	17	0	26617:03	1694	15:43	13:58	1.3	-0.21	No
Mar-02	221:57	25	8:53	19	0	27846:28	1912	14:34	13:37	-2.07	-2.26	No
Apr-02	189:35	14	13:32	6	0	36463:22	2449	14:53	16:15	-0.31	-1.19	No
May-02	146:40	20	7:20	18	0	31212:54	2240	13:56	14:42	-2	-2.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

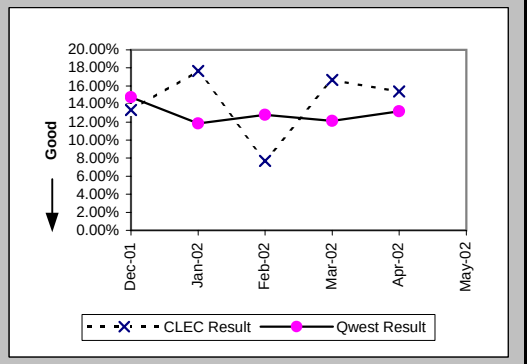
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	19	21.05%	15	0	357	2395	14.91%	35.61%	0.75	-0.54	No
Jan-02	3	23	13.04%	21	0	296	2398	12.34%	32.89%	0.16	-0.9	No
Feb-02	2	15	13.33%	17	0	221	1729	12.78%	33.39%	0.13	-0.92	No
Mar-02	4	27	14.81%	19	0	240	1952	12.30%	32.84%	0.43	-0.74	No
Apr-02	2	14	14.29%	6	0	330	2489	13.26%	33.91%	0.18	-0.89	No
May-02	1	20	5.00%	18	0	278	2281	12.19%	32.71%	-0.98	-1.59	No



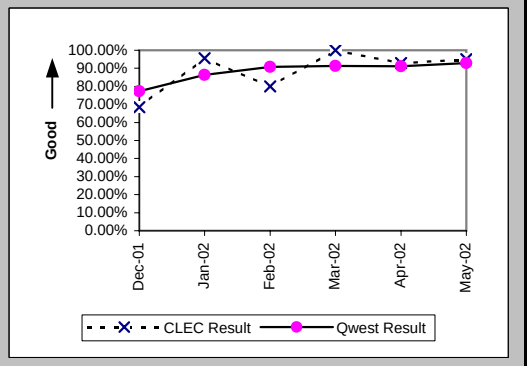
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	15	13.33%	15	0	328	2224	14.75%	35.46%	-0.15	-1.09	No
Jan-02	3	17	17.65%	21	0	266	2245	11.85%	32.32%	0.74	-0.55	No
Feb-02	1	13	7.69%	17	0	207	1617	12.80%	33.41%	-0.55	-1.33	No
Mar-02	4	24	16.67%	19	0	221	1822	12.13%	32.65%	0.69	-0.58	No
Apr-02	2	13	15.38%	6	0	316	2393	13.21%	33.85%	0.29	-0.83	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

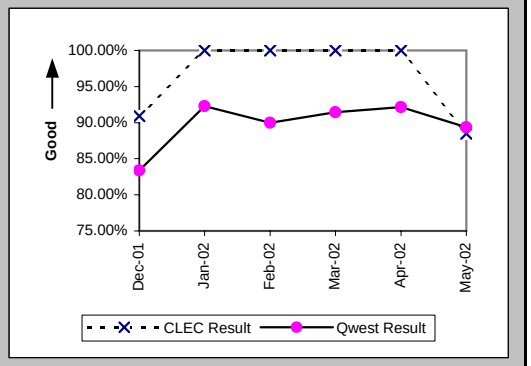
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	19	68.42%	15	0	1850	2395	77.24%	41.93%	0.9	-0.45	No
Jan-02	22	23	95.65%	21	0	2072	2398	86.41%	34.27%	-1.29	-1.78	No
Feb-02	12	15	80.00%	17	0	1571	1729	90.86%	28.82%	1.31	-0.21	No
Mar-02	27	27	100.00%	19	0	1783	1952	91.34%	28.12%	-1.59	-1.97	No
Apr-02	13	14	92.86%	6	0	2268	2489	91.12%	28.44%	-0.23	-1.14	No
May-02	19	20	95.00%	18	0	2119	2281	92.90%	25.69%	-0.36	-1.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

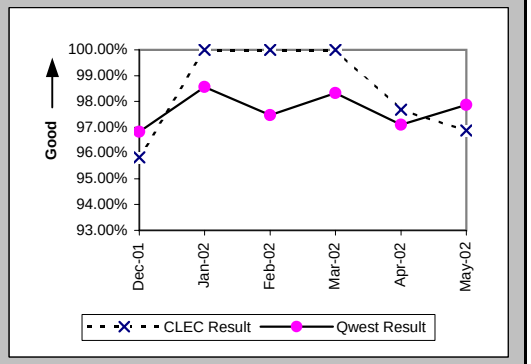
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	11	90.91%	20	0	1182	1418	83.36%	37.25%	-0.67	-1.41	No
Jan-02	14	14	100.00%	16	0	1052	1140	92.28%	26.69%	-1.08	-1.65	No
Feb-02	23	23	100.00%	18	0	941	1046	89.96%	30.05%	-1.58	-1.96	No
Mar-02	18	18	100.00%	17	0	1089	1191	91.44%	27.98%	-1.29	-1.78	No
Apr-02	32	32	100.00%	26	0	1841	1998	92.14%	26.91%	-1.64	-2	No
May-02	23	26	88.46%	22	0	1584	1773	89.34%	30.86%	0.2	-0.88	No



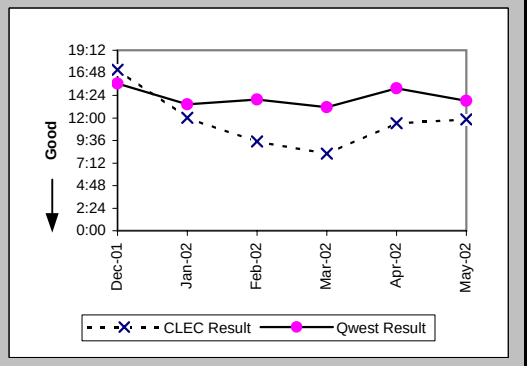
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	24	95.83%	20	0	1918	1981	96.82%	17.55%	0.34	-0.79	No
Jan-02	22	22	100.00%	16	0	1641	1665	98.56%	11.92%	-0.56	-1.34	No
Feb-02	28	28	100.00%	18	0	1427	1464	97.47%	15.70%	-0.84	-1.51	No
Mar-02	31	31	100.00%	17	0	1699	1728	98.32%	12.85%	-0.72	-1.44	No
Apr-02	42	43	97.67%	26	0	2577	2654	97.10%	16.78%	-0.22	-1.14	No
May-02	31	32	96.88%	22	0	2296	2346	97.87%	14.44%	0.43	-0.74	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

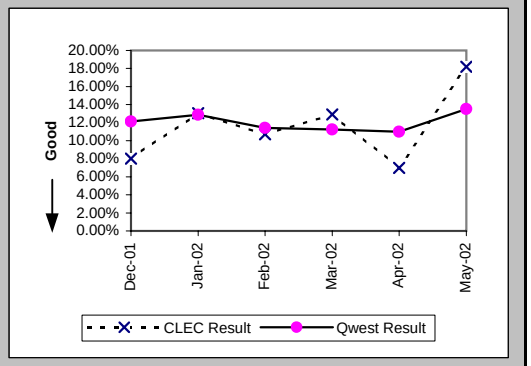
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	410:54	24	17:07	19	0	31051:05	1981	15:40	14:08	0.53	-0.68	No
Jan-02	264:16	22	12:01	15	0	22359:01	1665	13:26	13:22	-0.49	-1.3	No
Feb-02	266:00	28	9:30	18	0	20442:30	1464	13:58	14:33	-1.61	-1.98	No
Mar-02	254:51	31	8:13	17	0	22717:37	1728	13:09	12:28	-2.18	-2.33	No
Apr-02	492:29	43	11:27	26	0	40156:42	2654	15:08	20:00	-1.2	-1.73	No
May-02	379:18	32	11:51	21	0	32460:00	2346	13:50	13:07	-0.85	-1.52	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

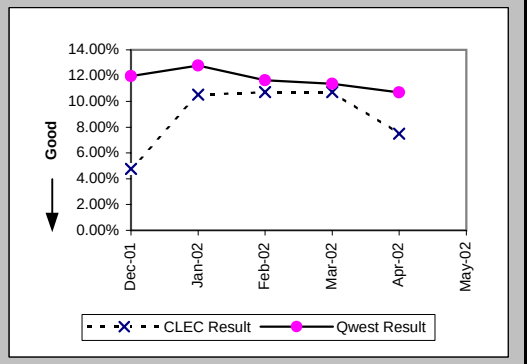
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	25	8.00%	19	0	246	2026	12.14%	32.66%	-0.63	-1.38	No
Jan-02	3	23	13.04%	15	0	218	1694	12.87%	33.49%	0.08	-0.95	No
Feb-02	3	28	10.71%	18	0	169	1478	11.43%	31.82%	-0.12	-1.07	No
Mar-02	4	31	12.90%	17	0	197	1753	11.24%	31.58%	0.34	-0.8	No
Apr-02	3	43	6.98%	26	0	295	2684	10.99%	31.28%	-0.83	-1.51	No
May-02	6	33	18.18%	21	0	321	2378	13.50%	34.17%	0.79	-0.52	No



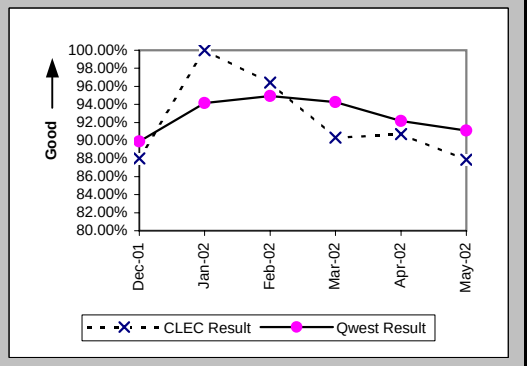
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	21	4.76%	19	0	224	1874	11.95%	32.44%	-1.01	-1.61	No
Jan-02	2	19	10.53%	15	0	199	1558	12.77%	33.38%	-0.29	-1.18	No
Feb-02	3	28	10.71%	18	0	163	1399	11.65%	32.08%	-0.15	-1.09	No
Mar-02	3	28	10.71%	17	0	191	1681	11.36%	31.74%	-0.11	-1.07	No
Apr-02	3	40	7.50%	26	0	280	2616	10.70%	30.92%	-0.65	-1.4	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

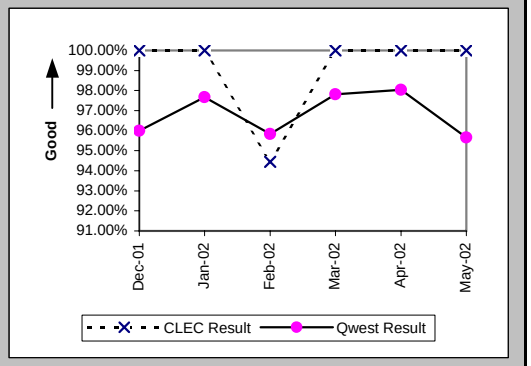
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	25	88.00%	19	0	1821	2026	89.88%	30.16%	0.36	-0.78	No
Jan-02	23	23	100.00%	15	0	1595	1694	94.16%	23.46%	-1.19	-1.72	No
Feb-02	27	28	96.43%	18	0	1403	1478	94.93%	21.95%	-0.36	-1.22	No
Mar-02	28	31	90.32%	17	0	1652	1753	94.24%	23.30%	0.9	-0.45	No
Apr-02	39	43	90.70%	26	0	2474	2684	92.18%	26.86%	0.4	-0.75	No
May-02	29	33	87.88%	21	0	2166	2378	91.08%	28.50%	0.66	-0.6	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

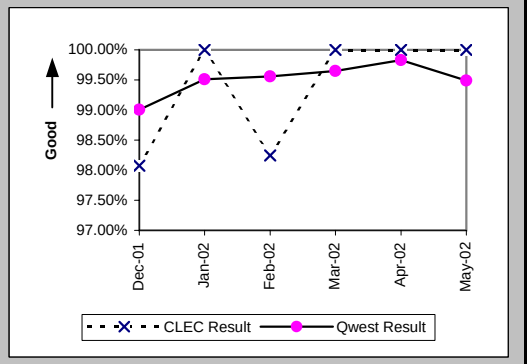
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	15	0	767	799	96.00%	19.61%	-0.73	-1.44	No
Jan-02	25	25	100.00%	24	0	1009	1033	97.68%	15.06%	-0.76	-1.46	No
Feb-02	17	18	94.44%	16	0	691	721	95.84%	19.97%	0.34	-0.79	No
Mar-02	22	22	100.00%	12	0	718	734	97.82%	14.60%	-0.69	-1.42	No
Apr-02	16	16	100.00%	18	0	848	865	98.03%	13.88%	-0.56	-1.34	No
May-02	20	20	100.00%	23	0	704	736	95.65%	20.39%	-0.94	-1.57	No



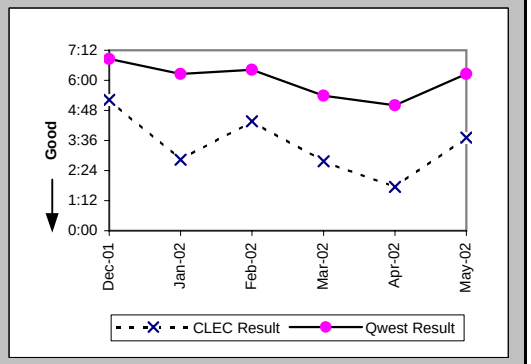
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	52	98.08%	15	0	1490	1505	99.00%	9.93%	0.63	-0.62	No
Jan-02	59	59	100.00%	24	0	1839	1848	99.51%	6.96%	-0.53	-1.32	No
Feb-02	56	57	98.25%	16	0	1579	1586	99.56%	6.63%	1.1	-0.33	No
Mar-02	77	77	100.00%	12	0	1696	1702	99.65%	5.93%	-0.51	-1.31	No
Apr-02	62	62	100.00%	18	0	1749	1752	99.83%	4.13%	-0.32	-1.19	No
May-02	60	60	100.00%	23	0	1552	1560	99.49%	7.14%	-0.55	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

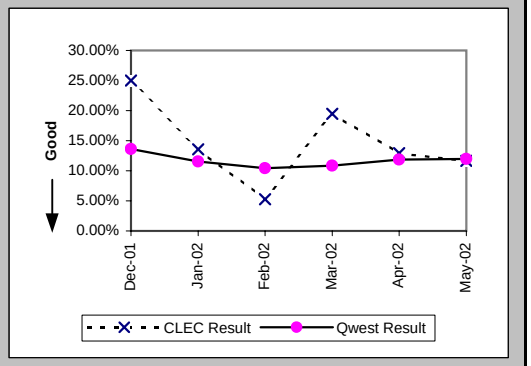
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	270:55	52	5:13	15	0	10316:19	1505	6:51	10:25	-1.12	-1.68	No
Jan-02	167:12	59	2:50	24	0	11553:47	1848	6:15	9:10	-2.82	-2.71	No
Feb-02	249:08	57	4:22	16	0	10178:00	1586	6:25	8:42	-1.74	-2.06	No
Mar-02	213:04	77	2:46	12	0	9166:49	1702	5:23	9:45	-2.3	-2.4	No
Apr-02	108:41	62	1:45	18	0	8748:59	1752	5:00	7:18	-3.44	-3.09	No
May-02	223:15	60	3:43	23	0	9751:49	1560	6:15	9:42	-1.98	-2.21	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

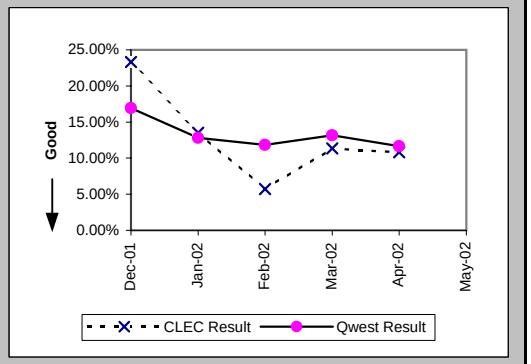
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	52	25.00%	15	0	205	1505	13.62%	34.30%	2.16	0.31	Yes
Jan-02	8	59	13.56%	24	0	213	1848	11.53%	31.93%	0.51	-0.69	No
Feb-02	3	57	5.26%	16	0	165	1586	10.40%	30.53%	-1.25	-1.76	No
Mar-02	15	77	19.48%	12	0	185	1702	10.87%	31.13%	2.18	0.33	Yes
Apr-02	8	62	12.90%	18	0	208	1752	11.87%	32.35%	0.28	-0.83	No
May-02	7	60	11.67%	23	0	187	1560	11.99%	32.48%	-0.08	-1.05	No



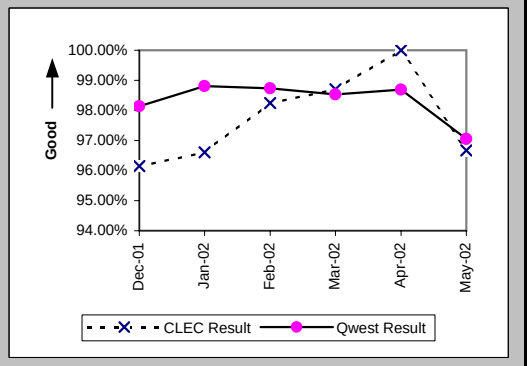
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	30	23.33%	15	0	106	626	16.93%	37.50%	0.9	-0.45	No
Jan-02	5	37	13.51%	24	0	110	860	12.79%	33.40%	0.17	-0.9	No
Feb-02	2	35	5.71%	16	0	80	677	11.82%	32.28%	-1.09	-1.66	No
Mar-02	5	44	11.36%	12	0	92	698	13.18%	33.83%	-0.35	-1.21	No
Apr-02	4	37	10.81%	18	0	101	865	11.68%	32.11%	-0.16	-1.1	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

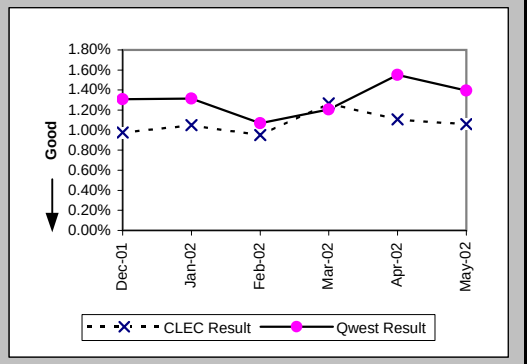
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	52	96.15%	15	0	1477	1505	98.14%	13.51%	0.97	-0.41	No
Jan-02	57	59	96.61%	24	0	1826	1848	98.81%	10.85%	1.29	-0.21	No
Feb-02	56	57	98.25%	16	0	1566	1586	98.74%	11.16%	0.37	-0.77	No
Mar-02	76	77	98.70%	12	0	1677	1702	98.53%	12.03%	-0.12	-1.07	No
Apr-02	62	62	100.00%	18	0	1729	1752	98.69%	11.38%	-0.89	-1.54	No
May-02	58	60	96.67%	23	0	1514	1560	97.05%	16.92%	0.24	-0.85	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

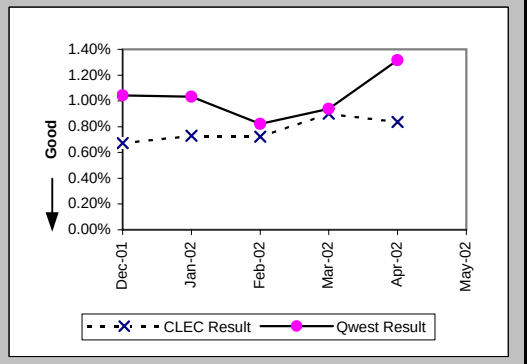
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	96	9825	0.98%	49	0	5926	453070	1.31%	11.36%	-2.86	-2.74	No
Jan-02	105	9989	1.05%	60	0	5940	451327	1.32%	11.40%	-2.3	-2.4	No
Feb-02	100	10521	0.95%	51	0	4793	448903	1.07%	10.28%	-1.16	-1.7	No
Mar-02	135	10649	1.27%	48	0	5407	448024	1.21%	10.92%	0.57	-0.65	No
Apr-02	119	10756	1.11%	50	0	6925	446567	1.55%	12.36%	-3.69	-3.24	No
May-02	113	10654	1.06%	62	0	6219	445485	1.40%	11.73%	-2.92	-2.77	No



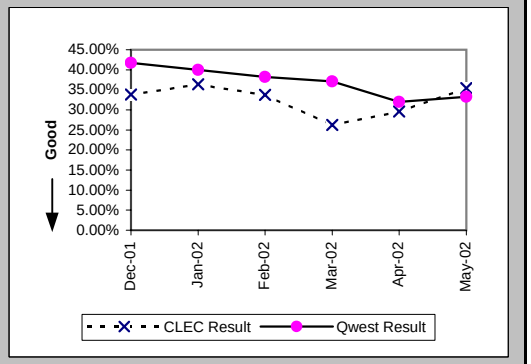
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	66	9825	0.67%	49	0	4724	453070	1.04%	10.16%	-3.58	-3.18	No
Jan-02	73	9989	0.73%	60	0	4663	451327	1.03%	10.11%	-2.96	-2.8	No
Feb-02	76	10521	0.72%	51	0	3693	448903	0.82%	9.03%	-1.13	-1.68	No
Mar-02	96	10649	0.90%	48	0	4201	448024	0.94%	9.64%	-0.38	-1.23	No
Apr-02	90	10756	0.84%	50	0	5874	446567	1.32%	11.39%	-4.31	-3.62	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

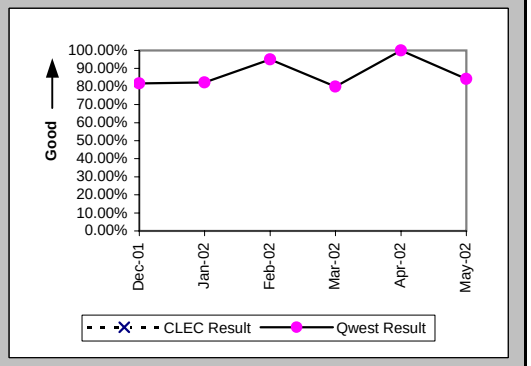
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	145	33.79%	0	0	4243	10169	41.72%	49.31%	-1.92	-2.17	No
Jan-02	60	165	36.36%	0	0	3953	9893	39.96%	48.98%	-0.93	-1.57	No
Feb-02	51	151	33.77%	0	0	2967	7760	38.23%	48.60%	-1.12	-1.68	No
Mar-02	48	183	26.23%	0	0	3185	8592	37.07%	48.30%	-3	-2.83	No
Apr-02	50	169	29.59%	0	0	3254	10179	31.97%	46.64%	-0.66	-1.4	No
May-02	62	175	35.43%	0	0	3106	9325	33.31%	47.13%	0.59	-0.64	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

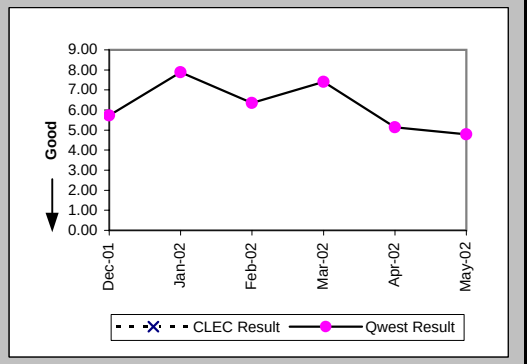
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						12	15	80.00%	40.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						16	19	84.21%	36.46%			



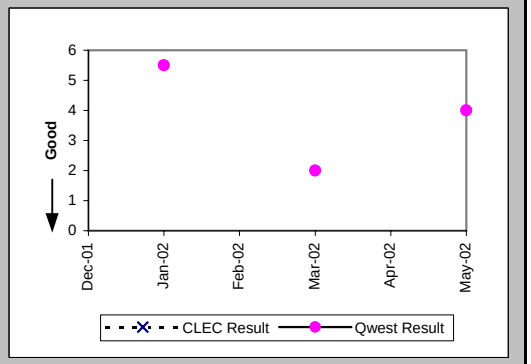
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	11	5.73	2.45			
Jan-02						134	17	7.88	7.52			
Feb-02						127	20	6.35	4.98			
Mar-02						111	15	7.40	7.49			
Apr-02						36	7	5.14	2.27			
May-02						91	19	4.79	3.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

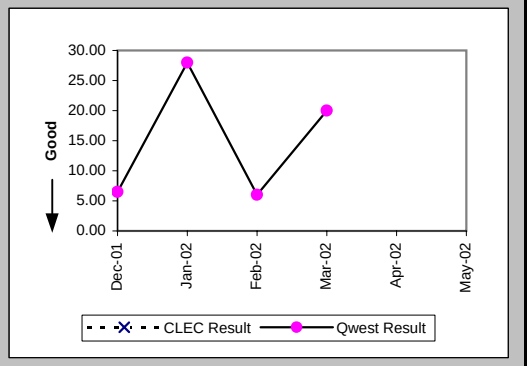
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	2	5.50	4.95			
Feb-02												
Mar-02						2	1	2.00				
Apr-02												
May-02						12	3	4.00	2.65			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

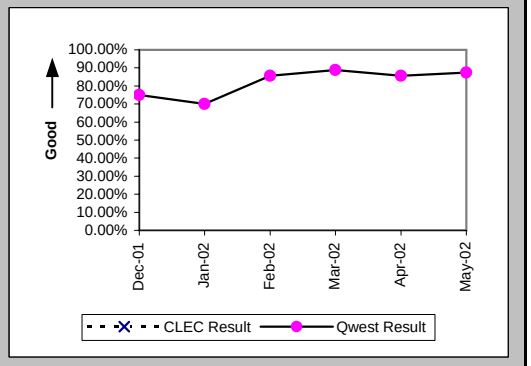
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	2.12			
Jan-02						28	1	28.00				
Feb-02						6	1	6.00				
Mar-02						40	2	20.00	9.90			
Apr-02												
May-02												



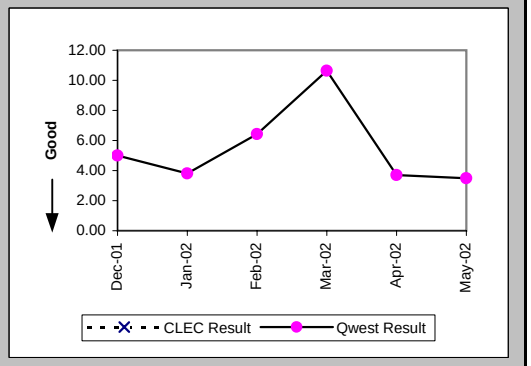
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						7	10	70.00%	45.83%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						8	9	88.89%	31.43%			
Apr-02						6	7	85.71%	34.99%			
May-02						7	8	87.50%	33.07%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

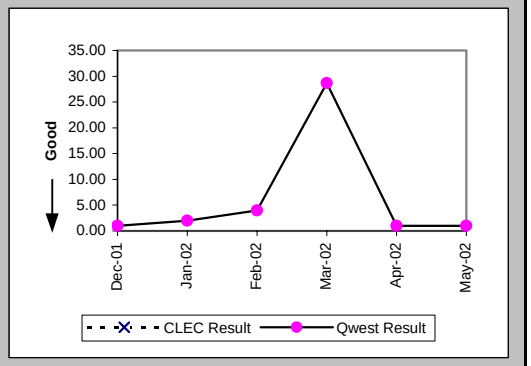
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	4	5.00	0.82			
Jan-02						38	10	3.80	2.15			
Feb-02						45	7	6.43	6.11			
Mar-02						117	11	10.64	25.35			
Apr-02						26	7	3.71	1.60			
May-02						28	8	3.50	1.20			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

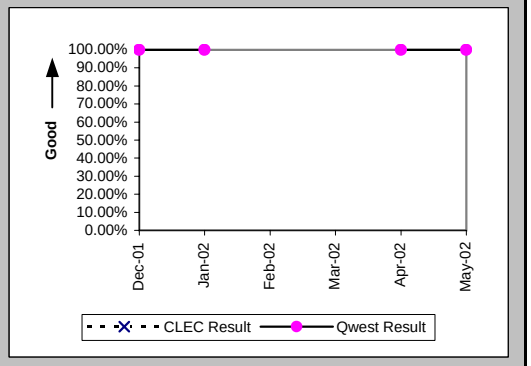
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						6	3	2.00	1.00			
Feb-02						4	1	4.00				
Mar-02						86	3	28.67	47.92			
Apr-02						1	1	1.00				
May-02						1	1	1.00				



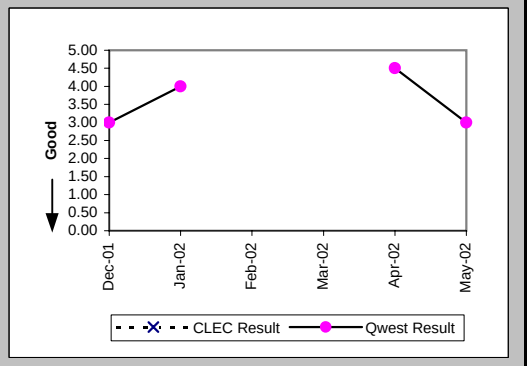
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

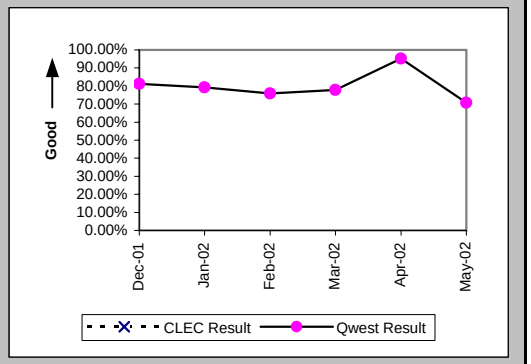
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						12	3	4.00	1.00			
Feb-02												
Mar-02												
Apr-02						9	2	4.50	3.54			
May-02						9	3	3.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

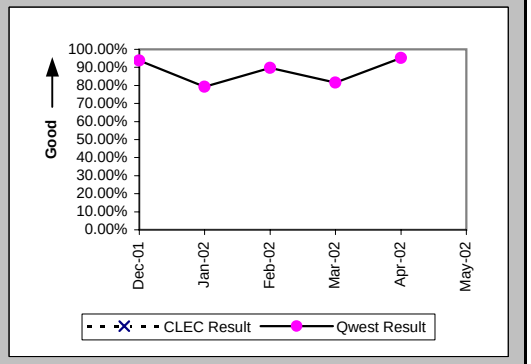
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	16	81.25%	39.03%			
Jan-02						19	24	79.17%	40.61%			
Feb-02						22	29	75.86%	42.79%			
Mar-02						21	27	77.78%	41.57%			
Apr-02						20	21	95.24%	21.30%			
May-02						17	24	70.83%	45.45%			



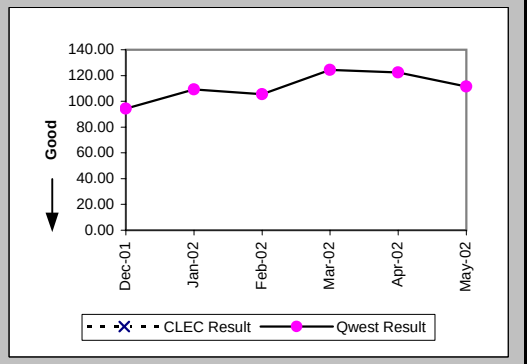
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02						19	24	79.17%	40.61%			
Feb-02						26	29	89.66%	30.45%			
Mar-02						22	27	81.48%	38.84%			
Apr-02						20	21	95.24%	21.30%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

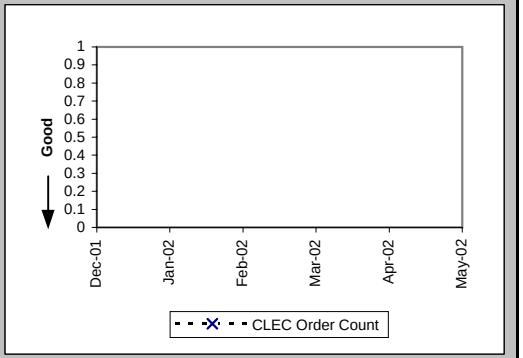
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1131	12	94.25	77.19			
Jan-02						1312	12	109.33	83.87			
Feb-02						1581	15	105.40	89.34			
Mar-02						1867	15	124.47	91.61			
Apr-02						2205	18	122.50	99.76			
May-02						2116	19	111.37	95.89			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

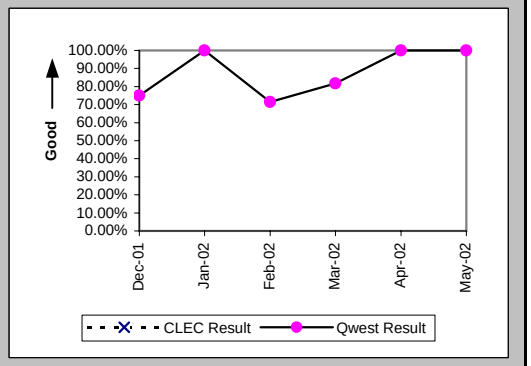
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

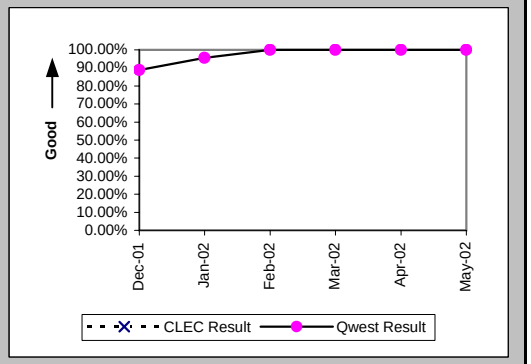
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	16	75.00%	43.30%			
Jan-02						19	19	100.00%	0.00%			
Feb-02						5	7	71.43%	45.18%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						10	10	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			



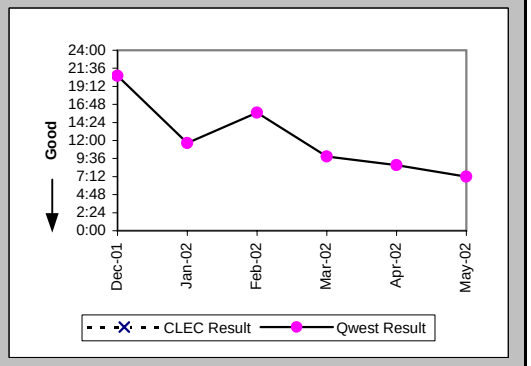
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	27	88.89%	31.43%			
Jan-02						22	23	95.65%	20.39%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

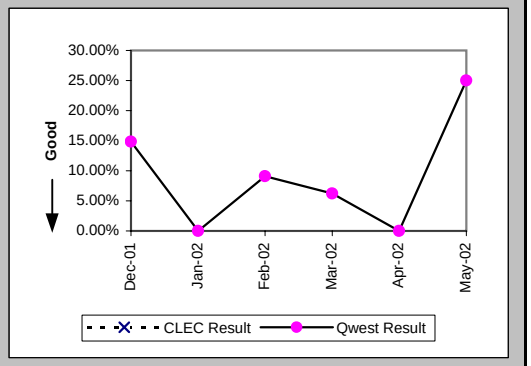
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						556:40	27	20:37	32:41			
Jan-02						268:13	23	11:40	14:44			
Feb-02						156:48	10	15:41	13:14			
Mar-02						138:20	14	9:53	11:16			
Apr-02						113:38	13	8:44	8:23			
May-02						86:24	12	7:12	6:20			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

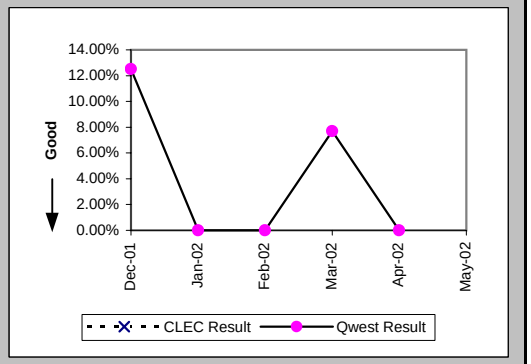
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	27	14.81%	35.52%			
Jan-02						0	23	0.00%	0.00%			
Feb-02						1	11	9.09%	28.75%			
Mar-02						1	16	6.25%	24.21%			
Apr-02						0	13	0.00%	0.00%			
May-02						3	12	25.00%	43.30%			



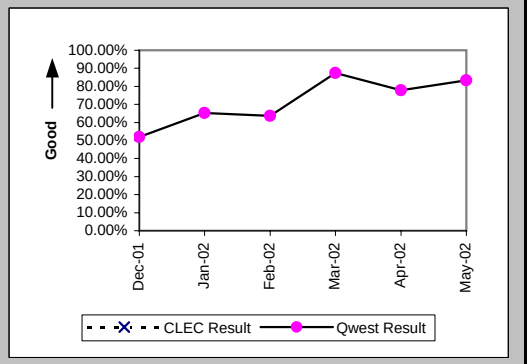
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	24	12.50%	33.07%			
Jan-02						0	21	0.00%	0.00%			
Feb-02						0	10	0.00%	0.00%			
Mar-02						1	13	7.69%	26.65%			
Apr-02						0	11	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

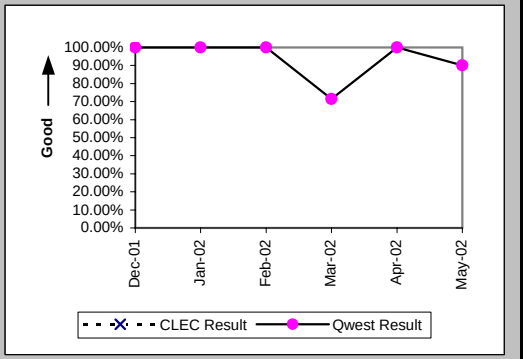
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	25	52.00%	49.96%			
Jan-02						15	23	65.22%	47.63%			
Feb-02						7	11	63.64%	48.10%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						7	9	77.78%	41.57%			
May-02						10	12	83.33%	37.27%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

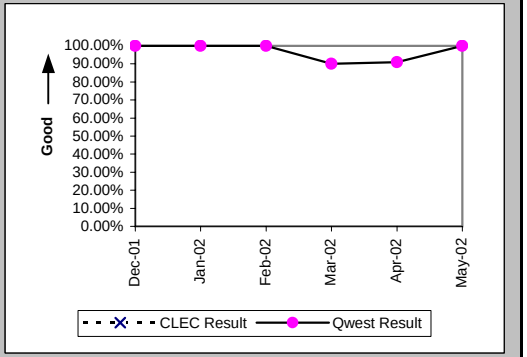
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						9	9	100.00%	0.00%			
May-02						9	10	90.00%	30.00%			



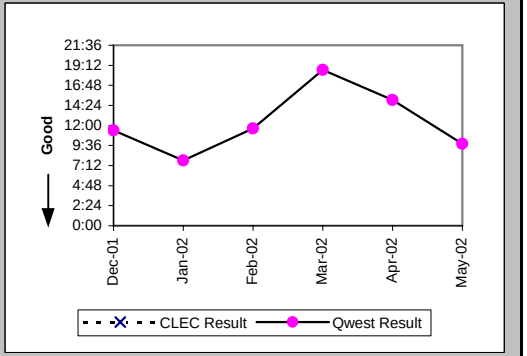
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						11	11	100.00%	0.00%			
Mar-02						9	10	90.00%	30.00%			
Apr-02						10	11	90.91%	28.75%			
May-02						15	15	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

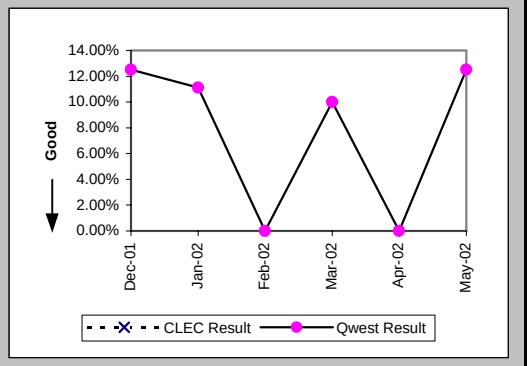
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:52	7	11:25	9:08			
Jan-02						70:24	9	7:49	6:01			
Feb-02						128:02	11	11:38	9:13			
Mar-02						186:35	10	18:40	19:18			
Apr-02						165:46	11	15:04	21:02			
May-02						147:21	15	9:49	8:49			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

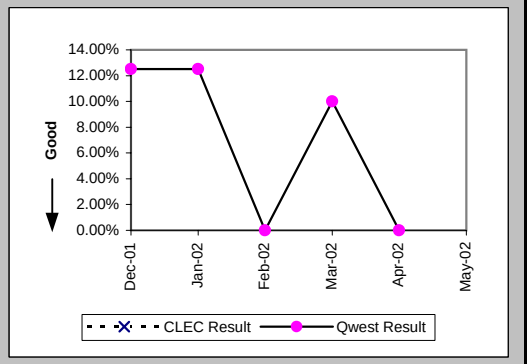
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						0	11	0.00%	0.00%			
May-02						2	16	12.50%	33.07%			



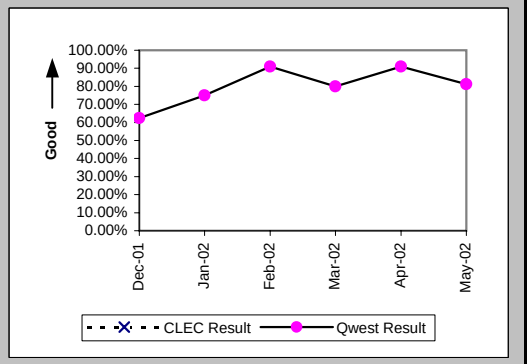
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						0	11	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

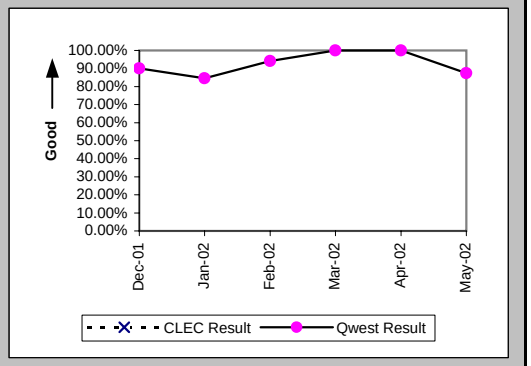
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	8	62.50%	48.41%			
Jan-02						6	8	75.00%	43.30%			
Feb-02						10	11	90.91%	28.75%			
Mar-02						8	10	80.00%	40.00%			
Apr-02						10	11	90.91%	28.75%			
May-02						13	16	81.25%	39.03%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

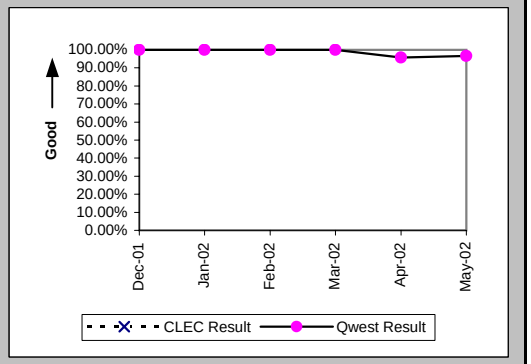
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						11	13	84.62%	36.08%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						16	16	100.00%	0.00%			
May-02						14	16	87.50%	33.07%			



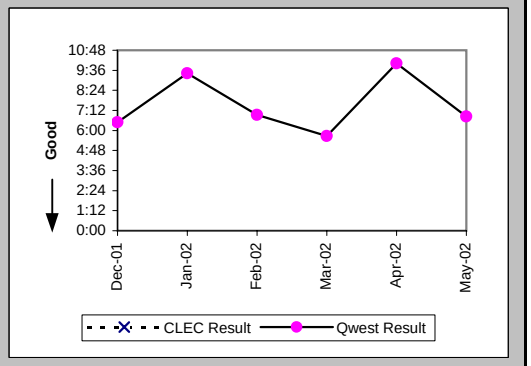
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						22	22	100.00%	0.00%			
Apr-02						23	24	95.83%	19.98%			
May-02						28	29	96.55%	18.25%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

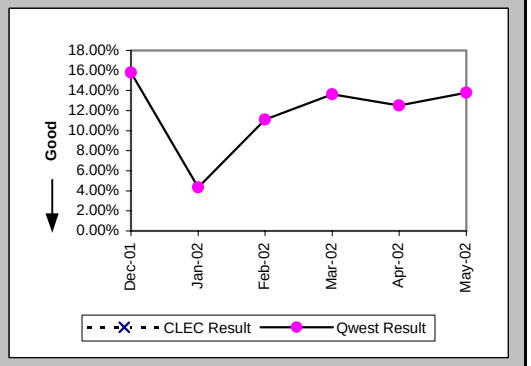
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						123:02	19	6:29	10:52			
Jan-02						216:28	23	9:25	13:50			
Feb-02						187:15	27	6:56	8:50			
Mar-02						124:35	22	5:40	8:12			
Apr-02						240:12	24	10:01	23:16			
May-02						198:16	29	6:50	10:31			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

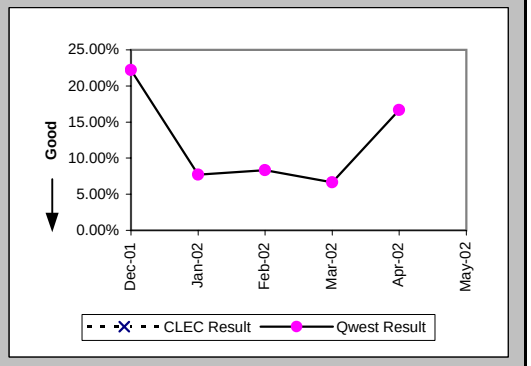
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02						1	23	4.35%	20.39%			
Feb-02						3	27	11.11%	31.43%			
Mar-02						3	22	13.64%	34.32%			
Apr-02						3	24	12.50%	33.07%			
May-02						4	29	13.79%	34.48%			



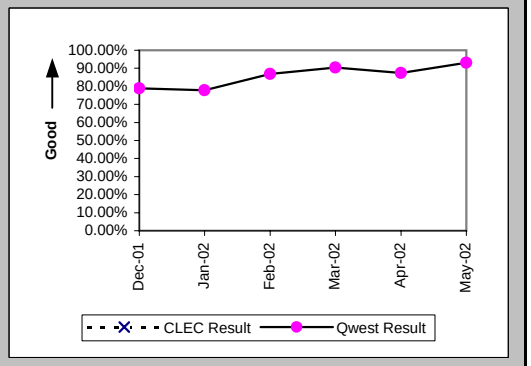
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						1	15	6.67%	24.94%			
Apr-02						3	18	16.67%	37.27%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

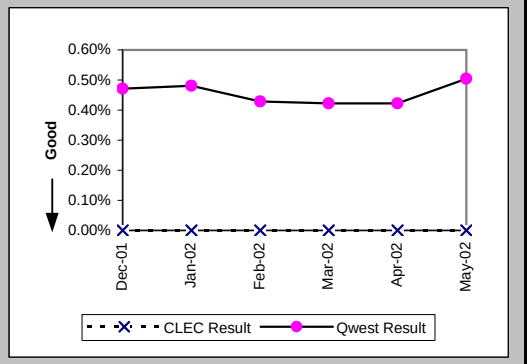
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	19	78.95%	40.77%			
Jan-02						14	18	77.78%	41.57%			
Feb-02						20	23	86.96%	33.68%			
Mar-02						19	21	90.48%	29.35%			
Apr-02						14	16	87.50%	33.07%			
May-02						27	29	93.10%	25.34%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

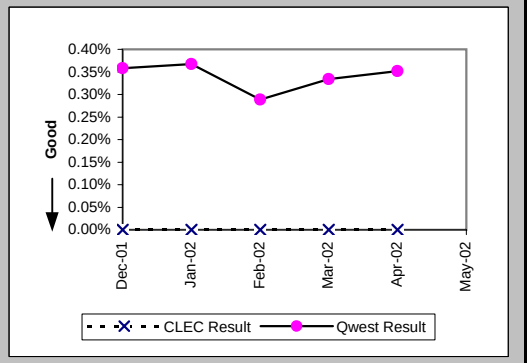
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	54	11446	0.47%	6.85%	-0.14	-1.08	No
Jan-02	0	4	0.00%	0	0	55	11427	0.48%	6.92%	-0.14	-1.08	No
Feb-02	0	4	0.00%	0	0	49	11427	0.43%	6.53%	-0.13	-1.08	No
Mar-02	0	4	0.00%	0	0	48	11370	0.42%	6.48%	-0.13	-1.08	No
Apr-02	0	4	0.00%	0	0	48	11365	0.42%	6.49%	-0.13	-1.08	No
May-02	0	4	0.00%	0	0	57	11303	0.50%	7.08%	-0.14	-1.09	No



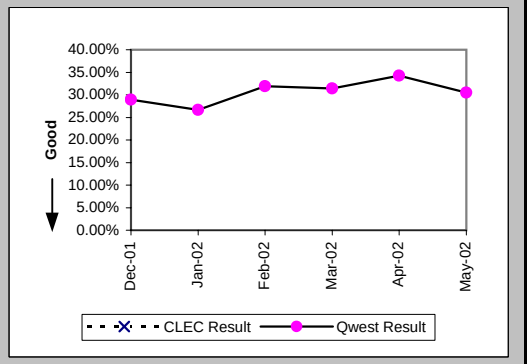
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	41	11446	0.36%	5.97%	-0.12	-1.07	No
Jan-02	0	4	0.00%	0	0	42	11427	0.37%	6.05%	-0.12	-1.07	No
Feb-02	0	4	0.00%	0	0	33	11427	0.29%	5.37%	-0.11	-1.07	No
Mar-02	0	4	0.00%	0	0	38	11370	0.33%	5.77%	-0.12	-1.07	No
Apr-02	0	4	0.00%	0	0	40	11365	0.35%	5.92%	-0.12	-1.07	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

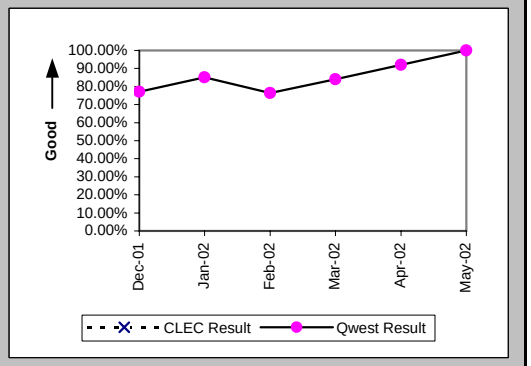
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	76	28.95%	45.35%			
Jan-02						20	75	26.67%	44.22%			
Feb-02						23	72	31.94%	46.63%			
Mar-02						22	70	31.43%	46.42%			
Apr-02						25	73	34.25%	47.45%			
May-02						25	82	30.49%	46.04%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

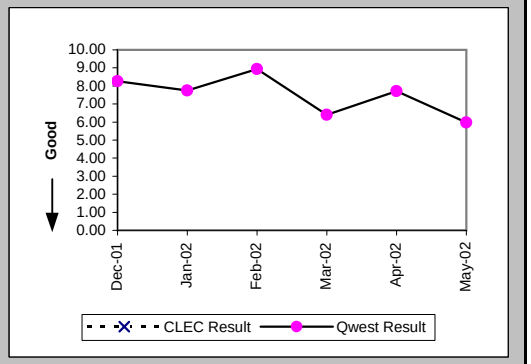
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	35	77.14%	41.99%			
Jan-02						40	47	85.11%	35.60%			
Feb-02						26	34	76.47%	42.42%			
Mar-02						21	25	84.00%	36.66%			
Apr-02						23	25	92.00%	27.13%			
May-02						30	30	100.00%	0.00%			



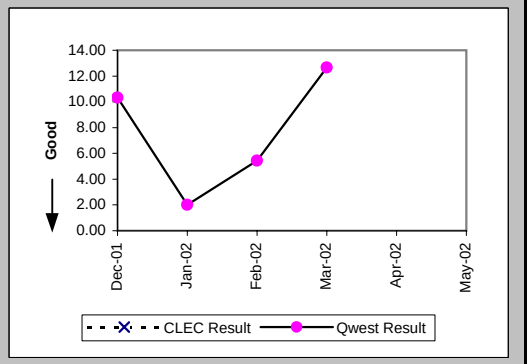
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						289	35	8.26	6.71			
Jan-02						364	47	7.74	9.59			
Feb-02						304	34	8.94	9.65			
Mar-02						160	25	6.40	6.08			
Apr-02						193	25	7.72	7.74			
May-02						179	30	5.97	6.03			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

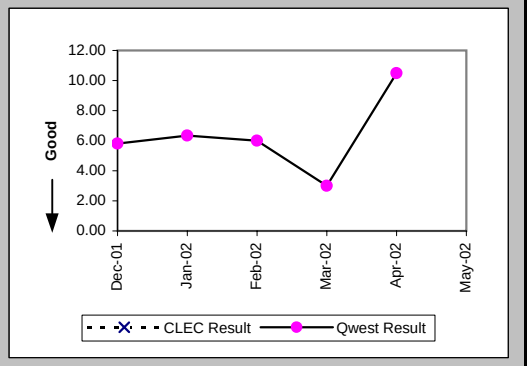
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	3	10.33	6.81			
Jan-02						8	4	2.00	1.41			
Feb-02						38	7	5.43	7.41			
Mar-02						38	3	12.67	8.33			
Apr-02												
May-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

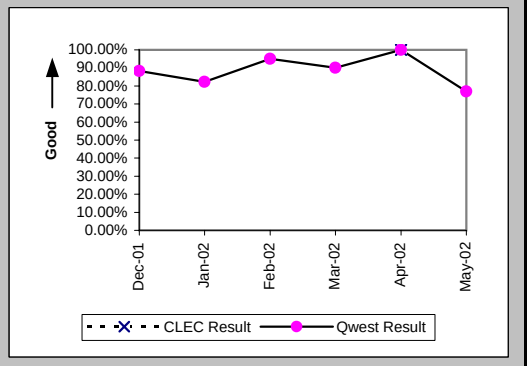
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	5	5.80	3.27			
Jan-02						19	3	6.33	2.89			
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						21	2	10.50	12.02			
May-02												



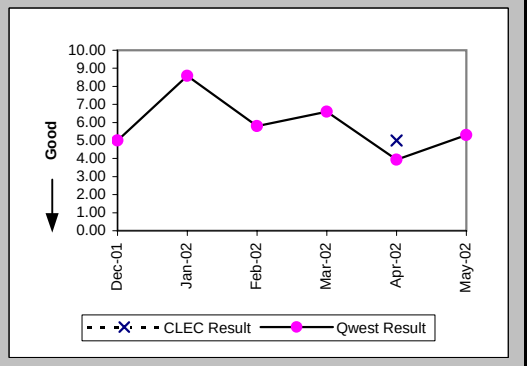
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	17	88.24%	32.22%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						18	20	90.00%	30.00%			
Apr-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
May-02						10	13	76.92%	42.13%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

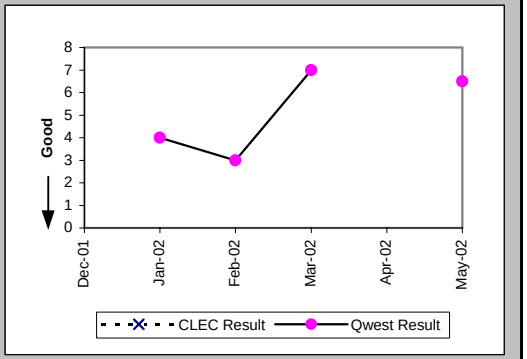
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	17	5.00	4.21			
Jan-02						146	17	8.59	7.95			
Feb-02						116	20	5.80	7.30			
Mar-02						132	20	6.60	5.49			
Apr-02	5	1	5.00	0	0	71	18	3.94	3.08	0.59	-0.64	No
May-02						69	13	5.31	3.90			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

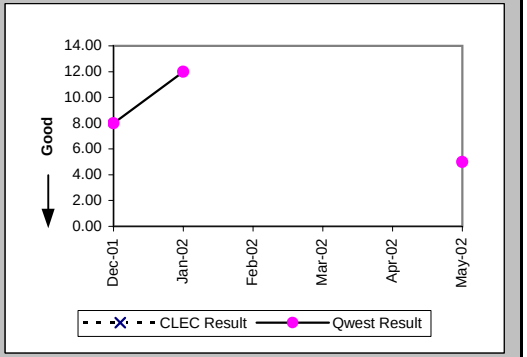
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	1	4.00				
Feb-02						3	1	3.00				
Mar-02						14	2	7.00	4.24			
Apr-02												
May-02						13	2	6.50	6.36			



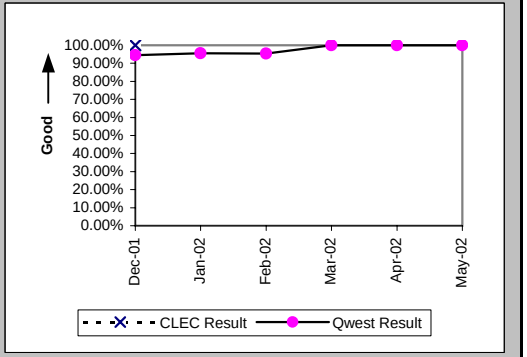
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	2	8.00	5.66			
Jan-02						24	2	12.00	1.41			
Feb-02												
Mar-02												
Apr-02												
May-02						5	1	5.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

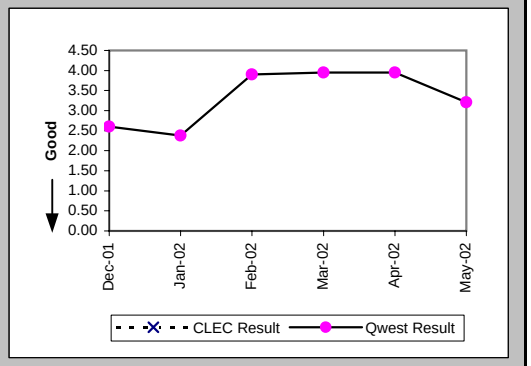
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	34	36	94.44%	22.91%	-0.24	-1.15	No
Jan-02						22	23	95.65%	20.39%			
Feb-02						42	44	95.45%	20.83%			
Mar-02						69	69	100.00%	0.00%			
Apr-02						59	59	100.00%	0.00%			
May-02						19	19	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

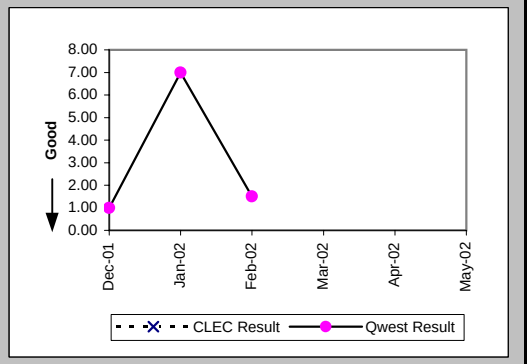
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	25	2.60	1.68			
Jan-02						38	16	2.38	1.31			
Feb-02						152	39	3.90	1.39			
Mar-02						83	21	3.95	1.24			
Apr-02						150	38	3.95	1.21			
May-02						45	14	3.21	0.89			



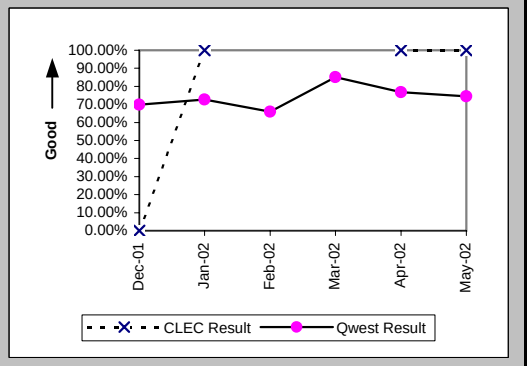
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02						14	2	7.00	8.49			
Feb-02						3	2	1.50	0.71			
Mar-02												
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

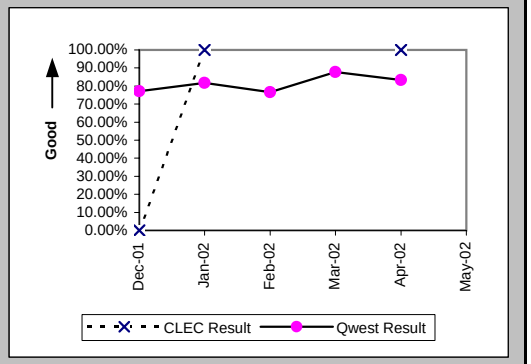
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	58	83	69.88%	45.88%	1.03	-0.37	No
Jan-02	1	1	100.00%	0	0	64	88	72.73%	44.54%	-0.61	-1.37	No
Feb-02						62	94	65.96%	47.39%			
Mar-02						91	107	85.05%	35.66%			
Apr-02	1	1	100.00%	0	0	83	108	76.85%	42.18%	-0.55	-1.33	No
May-02	1	1	100.00%	0	0	61	82	74.39%	43.65%	-0.58	-1.35	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

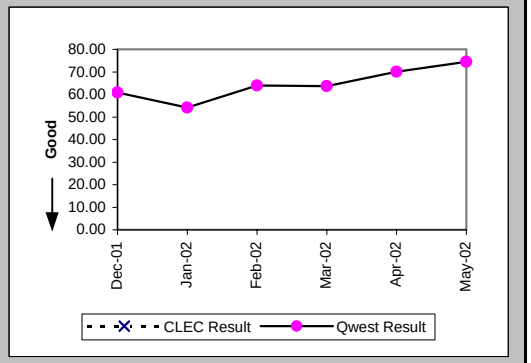
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	64	83	77.11%	42.01%	1.2	-0.27	No
Jan-02	1	1	100.00%	0	0	72	88	81.82%	38.57%	-0.47	-1.28	No
Feb-02						72	94	76.60%	42.34%			
Mar-02						94	107	87.85%	32.67%			
Apr-02	1	1	100.00%	0	0	90	108	83.33%	37.27%	-0.45	-1.27	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

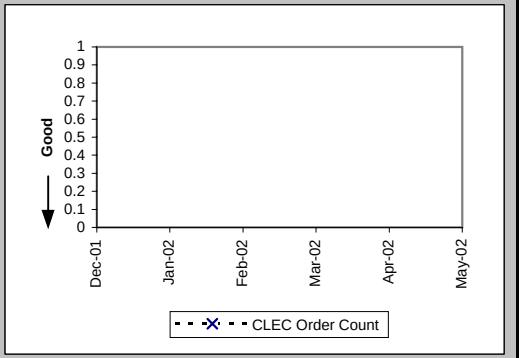
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						304	5	60.80	53.74			
Jan-02						434	8	54.25	56.84			
Feb-02						576	9	64.00	60.61			
Mar-02						764	12	63.67	64.25			
Apr-02						1052	15	70.13	66.84			
May-02						1117	15	74.47	78.88			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

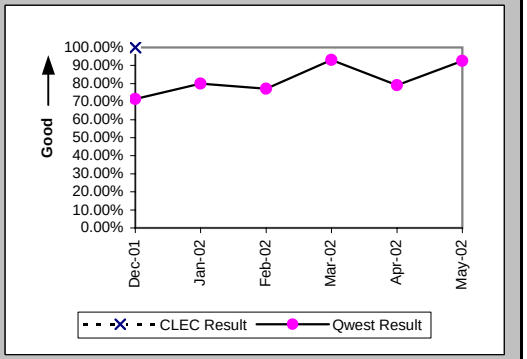
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

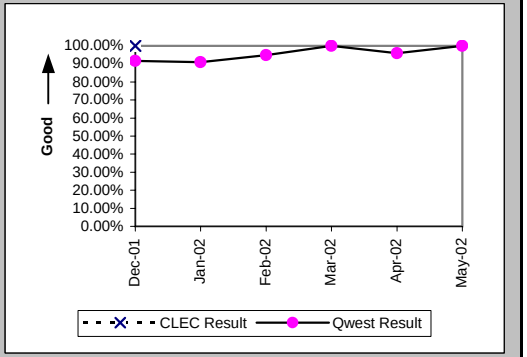
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	20	28	71.43%	45.18%	-0.62	-1.38	No
Jan-02						20	25	80.00%	40.00%			
Feb-02						27	35	77.14%	41.99%			
Mar-02						27	29	93.10%	25.34%			
Apr-02						34	43	79.07%	40.68%			
May-02						25	27	92.59%	26.19%			



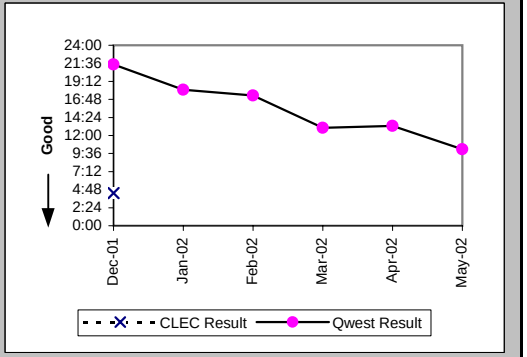
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	33	36	91.67%	27.64%	-0.3	-1.18	No
Jan-02						30	33	90.91%	28.75%			
Feb-02						37	39	94.87%	22.06%			
Mar-02						40	40	100.00%	0.00%			
Apr-02						47	49	95.92%	19.79%			
May-02						36	36	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

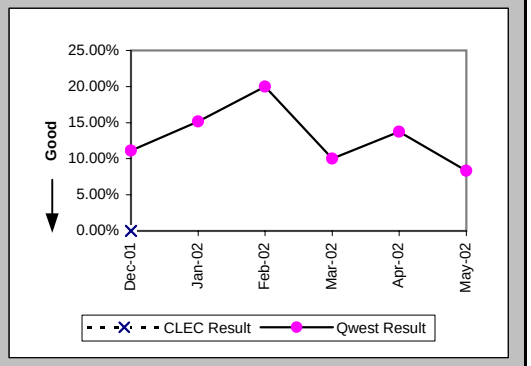
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:20	1	4:20	0	0	772:37	36	21:28	23:24	-0.72	-1.44	No
Jan-02						595:56	33	18:04	21:47			
Feb-02						674:23	39	17:18	17:38			
Mar-02						521:30	40	13:02	8:07			
Apr-02						651:14	49	13:17	16:20			
May-02						365:48	36	10:10	8:55			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

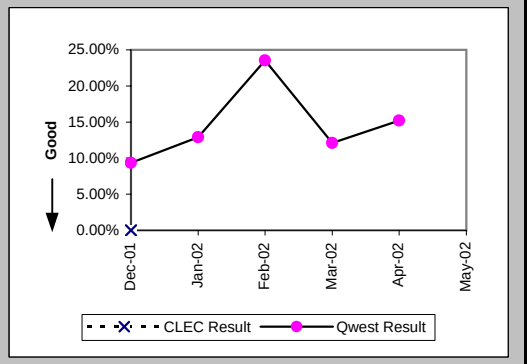
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	4	36	11.11%	31.43%	-0.35	-1.21	No
Jan-02						5	33	15.15%	35.86%			
Feb-02						8	40	20.00%	40.00%			
Mar-02						4	40	10.00%	30.00%			
Apr-02						7	51	13.73%	34.41%			
May-02						3	36	8.33%	27.64%			



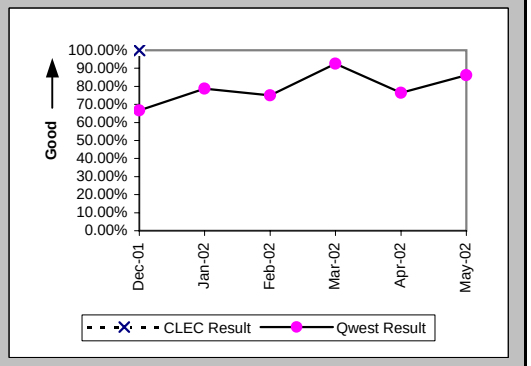
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	32	9.38%	29.15%	-0.32	-1.19	No
Jan-02						4	31	12.90%	33.52%			
Feb-02						8	34	23.53%	42.42%			
Mar-02						4	33	12.12%	32.64%			
Apr-02						7	46	15.22%	35.92%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

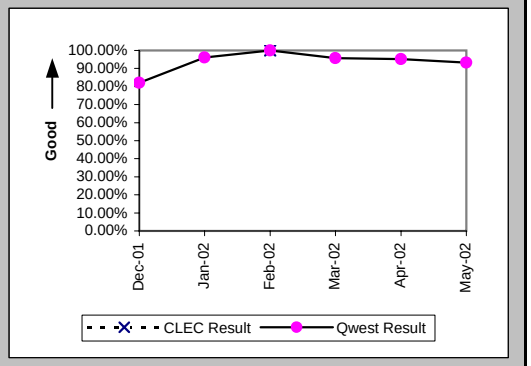
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	24	36	66.67%	47.14%	-0.7	-1.42	No
Jan-02						26	33	78.79%	40.88%			
Feb-02						30	40	75.00%	43.30%			
Mar-02						37	40	92.50%	26.34%			
Apr-02						39	51	76.47%	42.42%			
May-02						31	36	86.11%	34.58%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

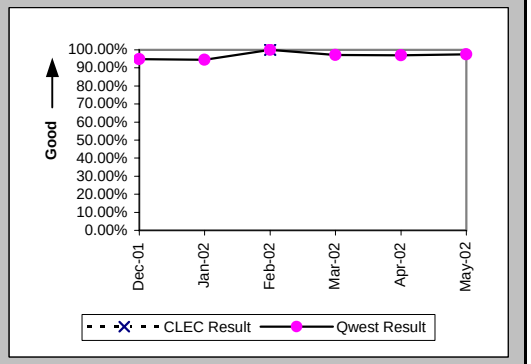
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	28	82.14%	38.30%			
Jan-02						25	26	96.15%	19.23%			
Feb-02	1	1	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Mar-02						23	24	95.83%	19.98%			
Apr-02						20	21	95.24%	21.30%			
May-02						28	30	93.33%	24.94%			



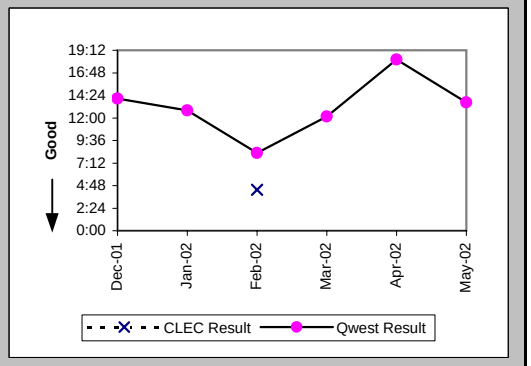
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	39	94.87%	22.06%			
Jan-02						34	36	94.44%	22.91%			
Feb-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Mar-02						35	36	97.22%	16.43%			
Apr-02						32	33	96.97%	17.14%			
May-02						40	41	97.56%	15.43%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

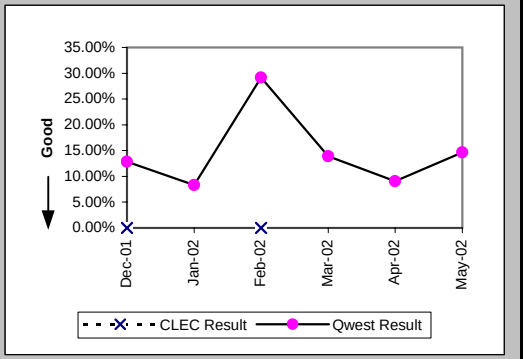
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						548:49	39	14:04	16:14			
Jan-02						460:33	36	12:48	14:47			
Feb-02	4:21	1	4:21	0	0	198:51	24	8:17	7:49	-0.49	-1.3	No
Mar-02						437:47	36	12:10	20:58			
Apr-02						601:07	33	18:13	20:17			
May-02						560:00	41	13:40	13:12			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

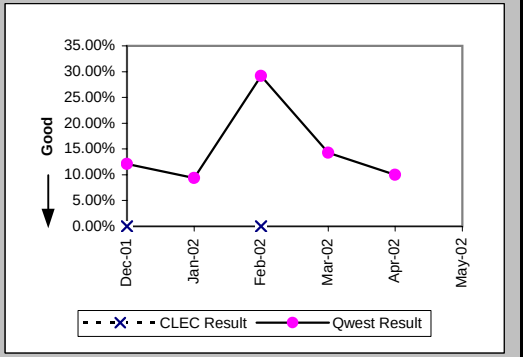
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	5	39	12.82%	33.43%	-0.38	-1.23	No
Jan-02						3	36	8.33%	27.64%			
Feb-02	0	1	0.00%	0	0	7	24	29.17%	45.45%	-0.63	-1.38	No
Mar-02						5	36	13.89%	34.58%			
Apr-02						3	33	9.09%	28.75%			
May-02						6	41	14.63%	35.34%			



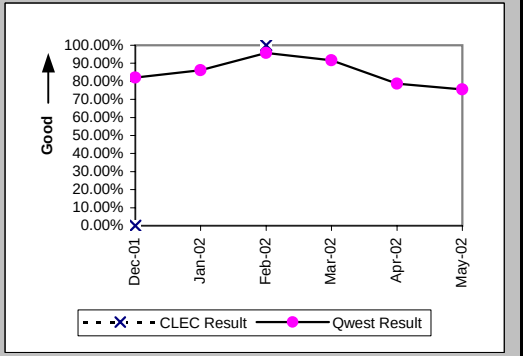
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	4	33	12.12%	32.64%	-0.37	-1.22	No
Jan-02						3	32	9.38%	29.15%			
Feb-02	0	1	0.00%	0	0	7	24	29.17%	45.45%	-0.63	-1.38	No
Mar-02						5	35	14.29%	34.99%			
Apr-02						3	30	10.00%	30.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

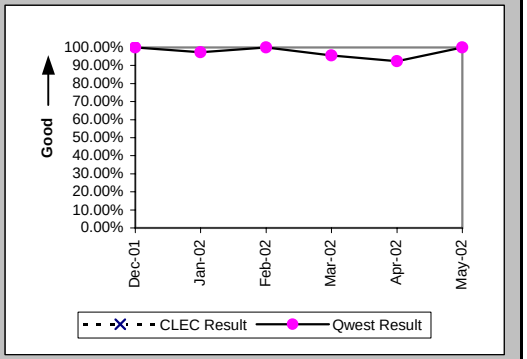
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	32	39	82.05%	38.38%	1.32	-0.2	No
Jan-02						31	36	86.11%	34.58%			
Feb-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Mar-02						33	36	91.67%	27.64%			
Apr-02						26	33	78.79%	40.88%			
May-02						31	41	75.61%	42.94%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

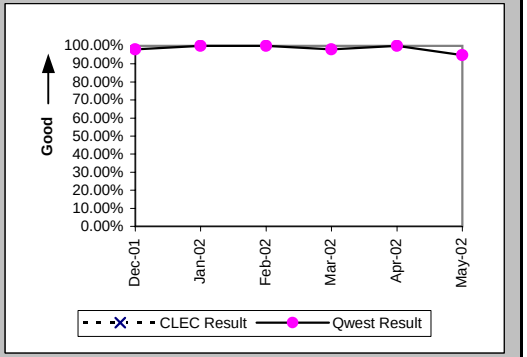
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	20	100.00%	0.00%			
Jan-02						37	38	97.37%	16.01%			
Feb-02						28	28	100.00%	0.00%			
Mar-02						22	23	95.65%	20.39%			
Apr-02						24	26	92.31%	26.65%			
May-02						23	23	100.00%	0.00%			



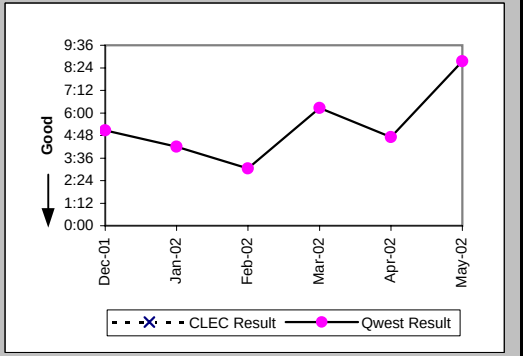
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	51	98.04%	13.86%			
Jan-02						70	70	100.00%	0.00%			
Feb-02						63	63	100.00%	0.00%			
Mar-02						49	50	98.00%	14.00%			
Apr-02						68	68	100.00%	0.00%			
May-02						55	58	94.83%	22.15%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

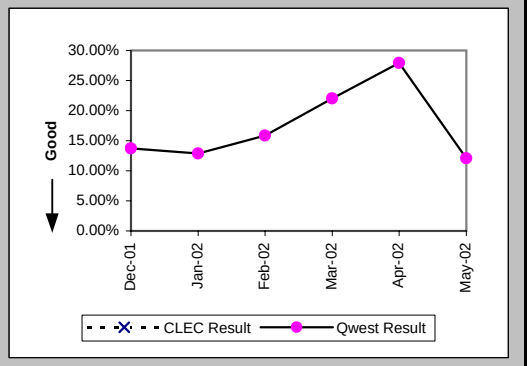
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						258:41	51	5:04	11:38			
Jan-02						293:44	70	4:12	6:24			
Feb-02						192:40	63	3:03	4:38			
Mar-02						313:22	50	6:16	11:30			
Apr-02						320:19	68	4:43	7:30			
May-02						507:36	58	8:45	21:53			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

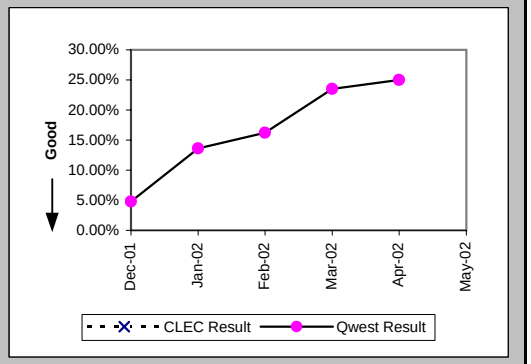
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	51	13.73%	34.41%			
Jan-02						9	70	12.86%	33.47%			
Feb-02						10	63	15.87%	36.54%			
Mar-02						11	50	22.00%	41.42%			
Apr-02						19	68	27.94%	44.87%			
May-02						7	58	12.07%	32.58%			



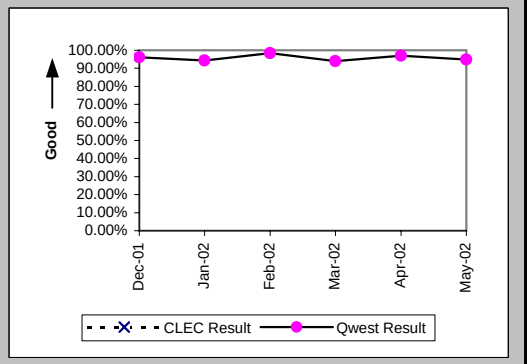
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	21	4.76%	21.30%			
Jan-02						6	44	13.64%	34.32%			
Feb-02						6	37	16.22%	36.86%			
Mar-02						8	34	23.53%	42.42%			
Apr-02						7	28	25.00%	43.30%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

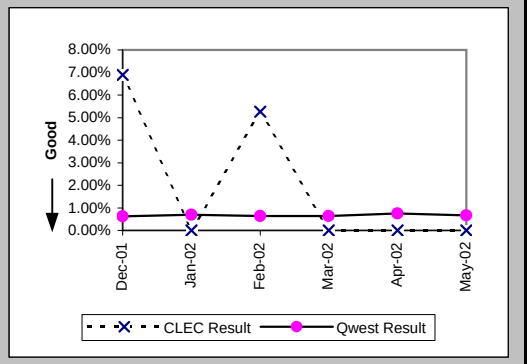
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49	51	96.08%	19.41%			
Jan-02						66	70	94.29%	23.21%			
Feb-02						62	63	98.41%	12.50%			
Mar-02						47	50	94.00%	23.75%			
Apr-02						66	68	97.06%	16.90%			
May-02						55	58	94.83%	22.15%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

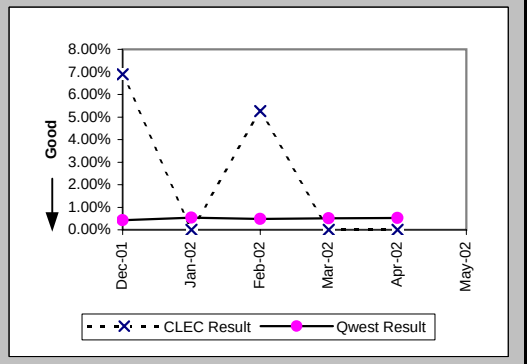
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	29	6.90%	0	0	126	20121	0.63%	7.89%	2.45	0.49	Yes
Jan-02	0	29	0.00%	0	0	139	19976	0.70%	8.31%	-0.45	-1.27	No
Feb-02	1	19	5.26%	0	0	127	19722	0.64%	8.00%	1.55	-0.06	No
Mar-02	0	19	0.00%	0	0	126	19733	0.64%	7.97%	-0.35	-1.21	No
Apr-02	0	21	0.00%	0	0	152	20052	0.76%	8.67%	-0.4	-1.24	No
May-02	0	24	0.00%	0	0	135	20059	0.67%	8.18%	-0.4	-1.25	No



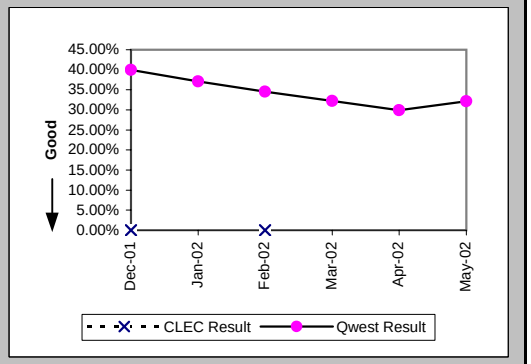
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	29	6.90%	0	0	86	20121	0.43%	6.52%	2.71	0.65	Yes
Jan-02	0	29	0.00%	0	0	107	19976	0.54%	7.30%	-0.39	-1.24	No
Feb-02	1	19	5.26%	0	0	95	19722	0.48%	6.92%	1.69	0.03	Yes
Mar-02	0	19	0.00%	0	0	102	19733	0.52%	7.17%	-0.31	-1.19	No
Apr-02	0	21	0.00%	0	0	104	20052	0.52%	7.18%	-0.33	-1.2	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

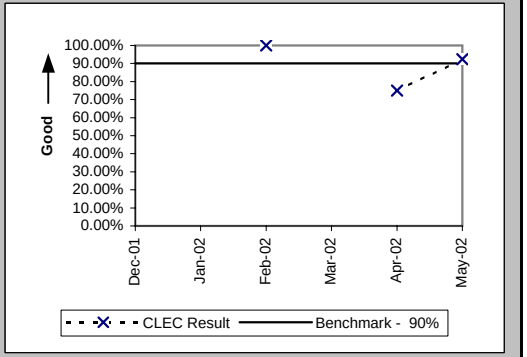
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	84	210	40.00%	48.99%	-1.15	-1.7	No
Jan-02						82	221	37.10%	48.31%			
Feb-02	0	1	0.00%	0	0	67	194	34.54%	47.55%	-0.72	-1.44	No
Mar-02						60	186	32.26%	46.75%			
Apr-02						65	217	29.95%	45.81%			
May-02						64	199	32.16%	46.71%			



Checklist #2 - Enhanced Extended Loops (EELs) Installation

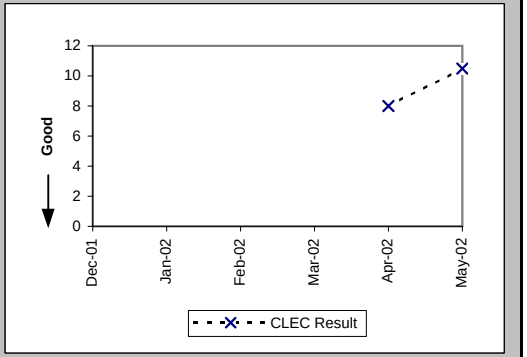
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02						
Apr-02	3	4	75.00%	2	0	43.30%
May-02	12	13	92.31%	2	0	26.65%



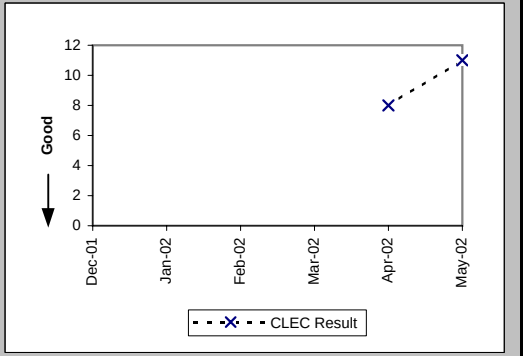
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	40	5	8.00	1	0	3.46
May-02	63	6	10.50	9	0	7.94



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

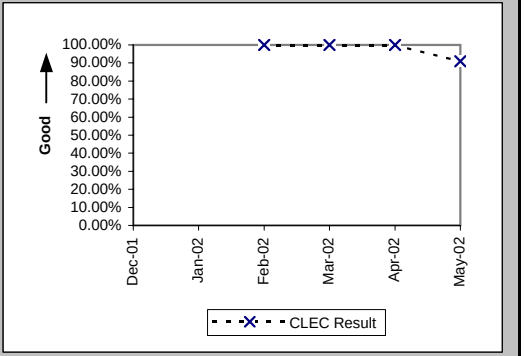
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	8	1	8.00	2	0	
May-02	22	2	11.00	1	0	12.73



Checklist #2 - Enhanced Extended Loops (EELs) Installation

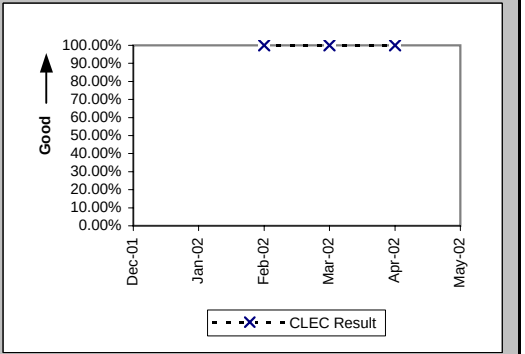
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	10	11	90.91%	0	0	28.75%



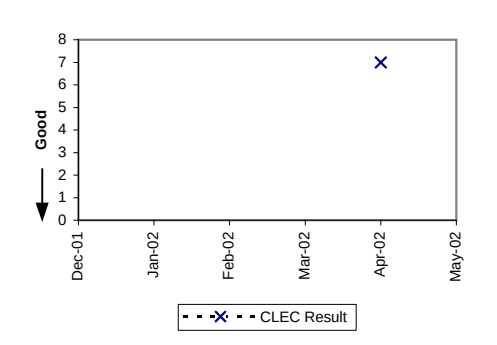
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

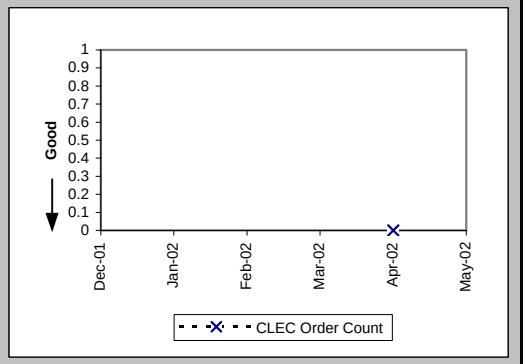
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	7	1	7.00	0	0	
May-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

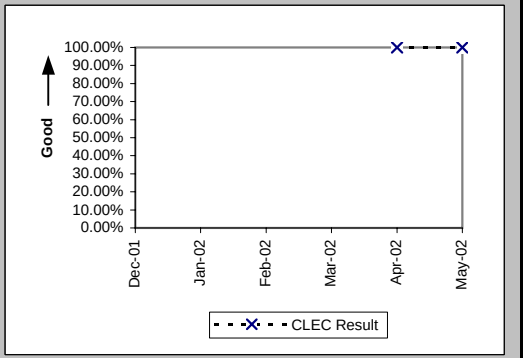
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

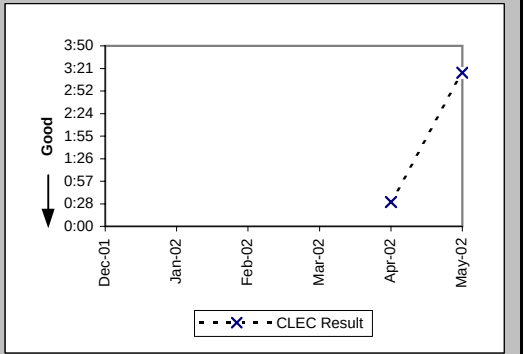
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02	1	1	100.00%	0	0	0.00%



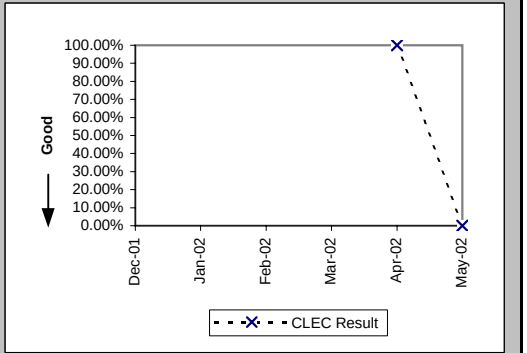
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	0:31	1	0:31	0	0	
May-02	3:16	1	3:16	0	0	



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

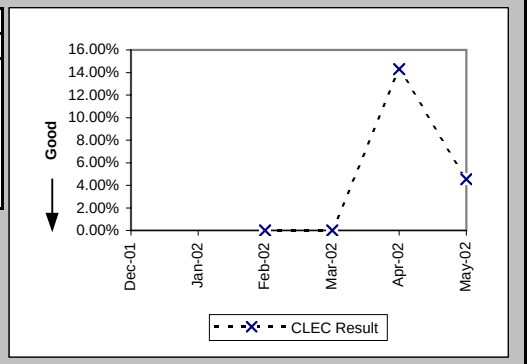
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02	0	1	0.00%	0	0	0.00%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

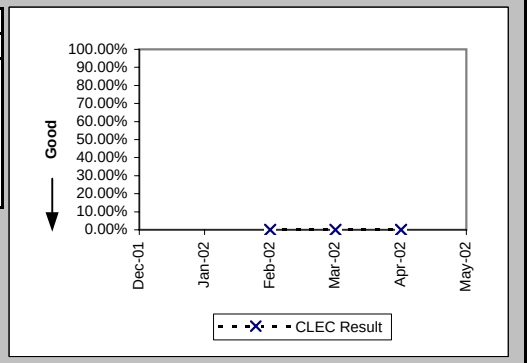
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	0	1	0.00%	0	0	0.00%
Mar-02	0	1	0.00%	0	0	0.00%
Apr-02	1	7	14.29%	0	0	34.99%
May-02	1	22	4.55%	0	0	20.83%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

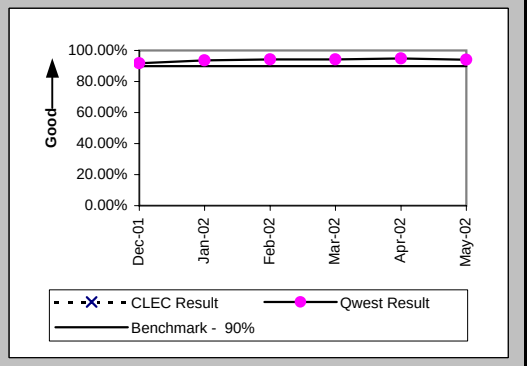
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	0	1	0.00%	0	0	0.00%
Mar-02	0	1	0.00%	0	0	0.00%
Apr-02	0	7	0.00%	0	0	0.00%
May-02						



Checklist #4 - Unbundled Loop - Analog Installation

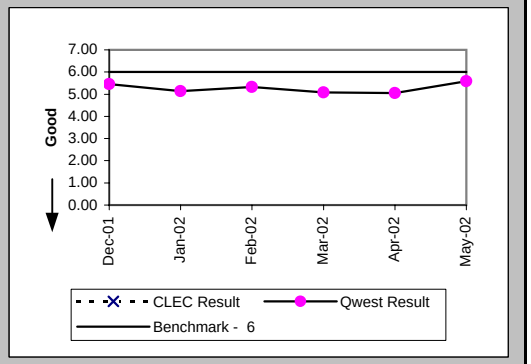
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1707	1861	91.72%	27.55%			
Jan-02						1957	2091	93.59%	24.49%			
Feb-02						1790	1900	94.21%	23.35%			
Mar-02						1865	1978	94.29%	23.21%			
Apr-02						1937	2044	94.77%	22.27%			
May-02						2028	2158	93.98%	23.79%			



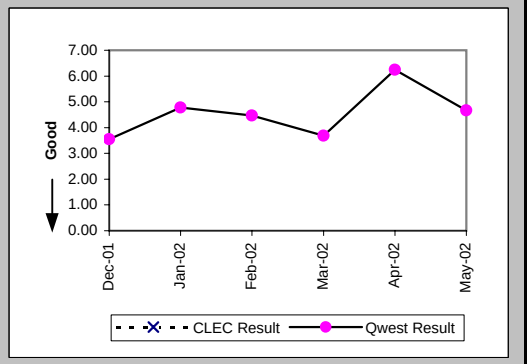
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10214	1873	5.45	5.20			
Jan-02						10822	2106	5.14	5.12			
Feb-02						10158	1906	5.33	5.38			
Mar-02						10083	1986	5.08	4.58			
Apr-02						10351	2048	5.05	5.28			
May-02						12045	2160	5.58	6.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

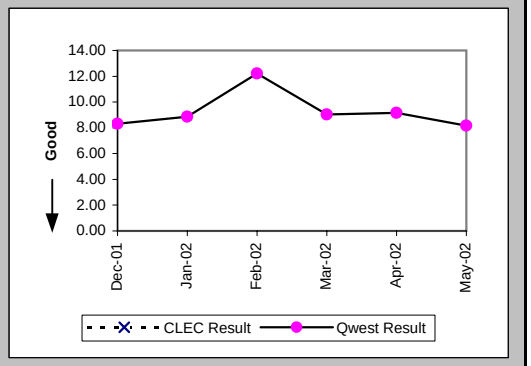
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						135	38	3.55	2.60			
Jan-02						263	55	4.78	8.26			
Feb-02						286	64	4.47	5.84			
Mar-02						162	44	3.68	3.84			
Apr-02						393	63	6.24	8.94			
May-02						196	42	4.67	5.78			



Checklist #4 - Unbundled Loop - Analog Installation

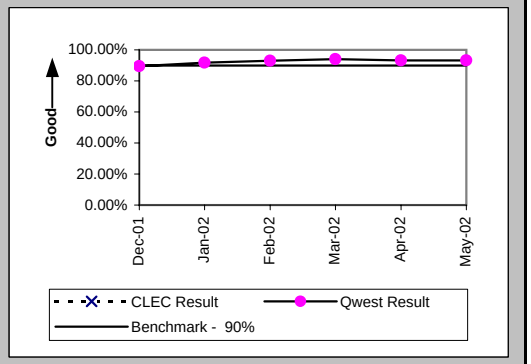
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						947	114	8.31	6.15			
Jan-02						770	87	8.85	9.52			
Feb-02						611	50	12.22	17.99			
Mar-02						632	70	9.03	9.74			
Apr-02						422	46	9.17	9.08			
May-02						727	89	8.17	6.36			



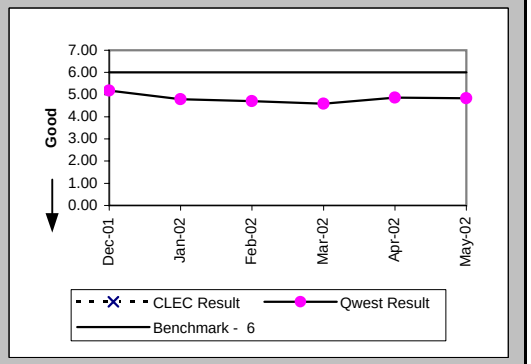
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1230	1376	89.39%	30.80%			
Jan-02						1341	1462	91.72%	27.55%			
Feb-02						1269	1366	92.90%	25.68%			
Mar-02						1327	1411	94.05%	23.66%			
Apr-02						1431	1534	93.29%	25.03%			
May-02						1441	1545	93.27%	25.06%			



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

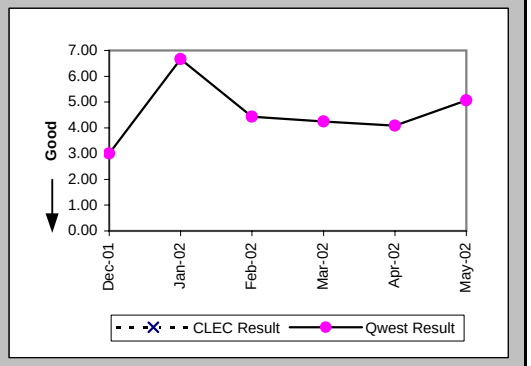
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7191	1387	5.18	6.29			
Jan-02						7066	1476	4.79	6.68			
Feb-02						6455	1370	4.71	5.47			
Mar-02						6515	1419	4.59	4.52			
Apr-02						7467	1538	4.86	5.32			
May-02						7500	1550	4.84	5.27			



Checklist #4 - Unbundled Loop - Analog Installation

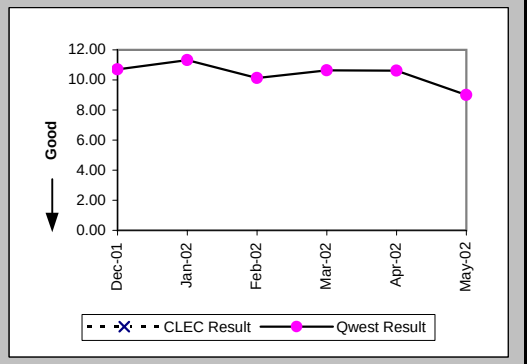
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	51	3.00	2.14			
Jan-02						446	67	6.66	14.73			
Feb-02						208	47	4.43	6.74			
Mar-02						174	41	4.24	3.98			
Apr-02						200	49	4.08	3.30			
May-02						248	49	5.06	6.75			



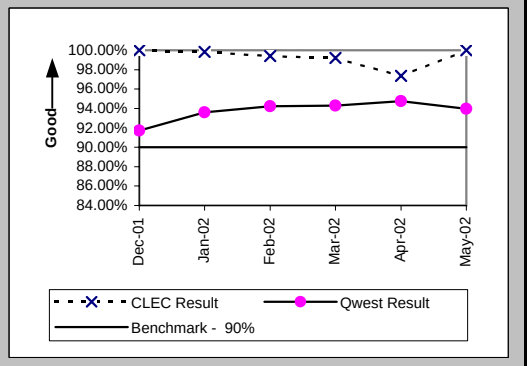
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1039	97	10.71	12.12			
Jan-02						747	66	11.32	18.37			
Feb-02						516	51	10.12	10.48			
Mar-02						479	45	10.64	10.74			
Apr-02						595	56	10.62	8.73			
May-02						504	56	9.00	12.55			



Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

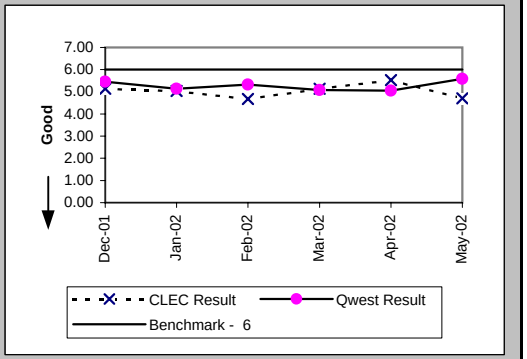
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	154	154	100.00%	0	0	1707	1861	91.72%	27.55%	-3.58	-3.18	No
Jan-02	591	592	99.83%	3	0	1957	2091	93.59%	24.49%	-5.47	-4.33	No
Feb-02	165	166	99.40%	1	0	1790	1900	94.21%	23.35%	-2.74	-2.67	No
Mar-02	123	124	99.19%	0	0	1865	1978	94.29%	23.21%	-2.28	-2.39	No
Apr-02	185	190	97.37%	0	0	1937	2044	94.77%	22.27%	-1.54	-1.94	No
May-02	195	195	100.00%	0	2	2028	2158	93.98%	23.79%	-3.39	-3.06	No



Checklist #4 - Unbundled Loop - Analog Installation

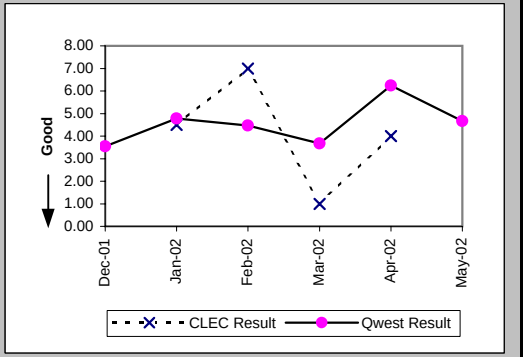
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	396	77	5.14	77	0	10214	1873	5.45	5.20	-0.51	-1.31	No
Jan-02	573	114	5.03	481	0	10822	2106	5.14	5.12	-0.23	-1.14	No
Feb-02	131	28	4.68	139	0	10158	1906	5.33	5.38	-0.64	-1.39	No
Mar-02	355	69	5.14	55	0	10083	1986	5.08	4.58	0.21	-0.87	No
Apr-02	282	51	5.53	139	0	10351	2048	5.05	5.28	0.7	-0.57	No
May-02	226	48	4.71	147	2	12045	2160	5.58	6.10	-0.98	-1.59	No



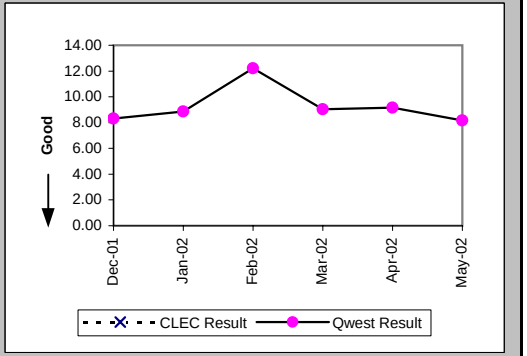
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						135	38	3.55	2.60			
Jan-02	18	4	4.50	0	0	263	55	4.78	8.26	-0.07	-1.04	No
Feb-02	7	1	7.00	1	0	286	64	4.47	5.84	1.05	-0.36	No
Mar-02	1	1	1.00	0	0	162	44	3.68	3.84	-0.69	-1.42	No
Apr-02	16	4	4.00	1	0	393	63	6.24	8.94	-0.49	-1.3	No
May-02						196	42	4.67	5.78			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

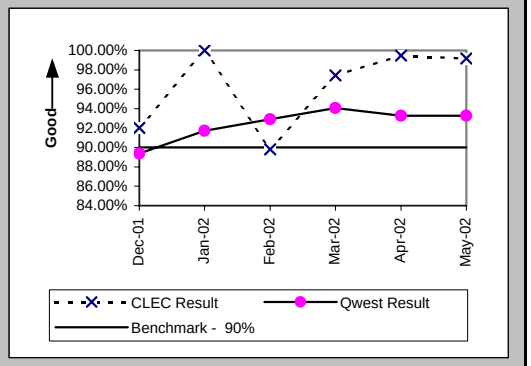
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						947	114	8.31	6.15			
Jan-02						770	87	8.85	9.52			
Feb-02						611	50	12.22	17.99			
Mar-02						632	70	9.03	9.74			
Apr-02						422	46	9.17	9.08			
May-02						727	89	8.17	6.36			



Checklist #4 - Unbundled Loop - Analog Installation

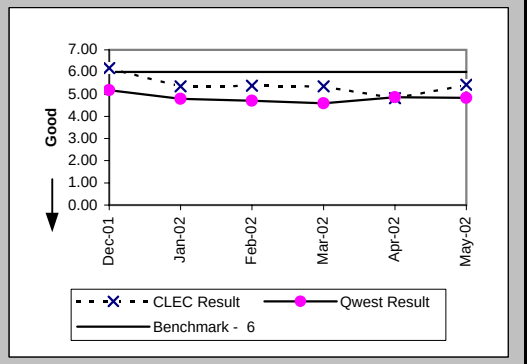
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	127	138	92.03%	10	0	1230	1376	89.39%	30.80%	-0.96	-1.58	No
Jan-02	131	131	100.00%	4	0	1341	1462	91.72%	27.55%	-3.29	-3	No
Feb-02	150	167	89.82%	0	0	1269	1366	92.90%	25.68%	1.39	-0.15	Yes
Mar-02	113	116	97.41%	0	0	1327	1411	94.05%	23.66%	-1.47	-1.9	No
Apr-02	187	188	99.47%	0	0	1431	1534	93.29%	25.03%	-3.2	-2.94	No
May-02	118	119	99.16%	0	0	1441	1545	93.27%	25.06%	-2.47	-2.5	No



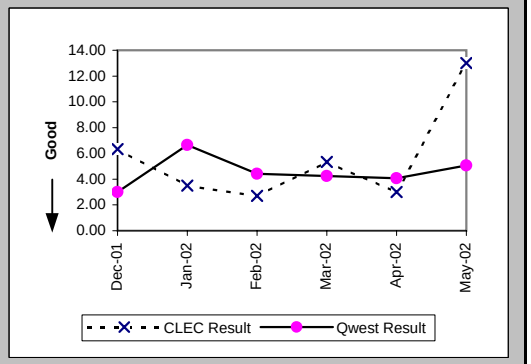
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	476	77	6.18	71	0	7191	1387	5.18	6.29	1.17	-0.29	Yes
Jan-02	214	40	5.35	95	0	7066	1476	4.79	6.68	0.79	-0.52	No
Feb-02	215	40	5.38	127	0	6455	1370	4.71	5.47	0.83	-0.49	No
Mar-02	241	45	5.36	71	0	6515	1419	4.59	4.52	1.05	-0.36	No
Apr-02	183	38	4.82	150	0	7467	1538	4.86	5.32	-0.04	-1.03	No
May-02	412	76	5.42	43	0	7500	1550	4.84	5.27	0.95	-0.42	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

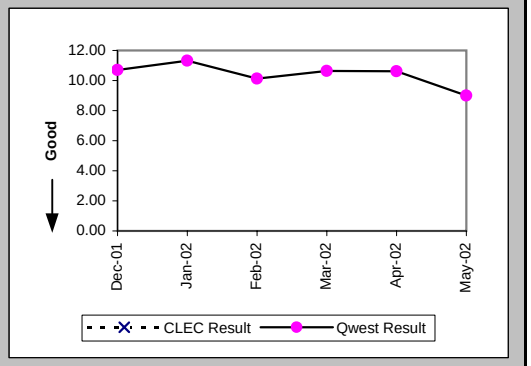
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133	21	6.33	0	0	153	51	3.00	2.14	3.72	1.26	Yes
Jan-02	14	4	3.50	0	0	446	67	6.66	14.73	-0.42	-1.25	No
Feb-02	46	17	2.71	0	0	208	47	4.43	6.74	-0.9	-1.55	No
Mar-02	16	3	5.33	0	0	174	41	4.24	3.98	0.55	-0.66	No
Apr-02	3	1	3.00	0	0	200	49	4.08	3.30	-0.32	-1.2	No
May-02	13	1	13.00	0	0	248	49	5.06	6.75	1.41	-0.15	No



Checklist #4 - Unbundled Loop - Analog Installation

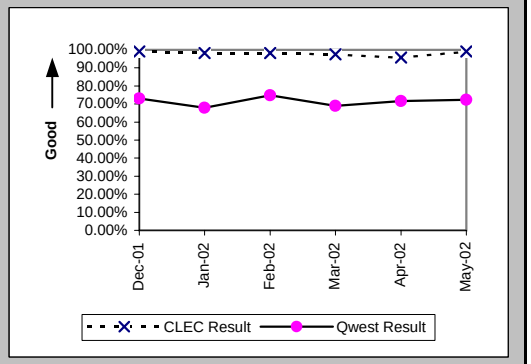
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1039	97	10.71	12.12			
Jan-02						747	66	11.32	18.37			
Feb-02						516	51	10.12	10.48			
Mar-02						479	45	10.64	10.74			
Apr-02						595	56	10.62	8.73			
May-02						504	56	9.00	12.55			



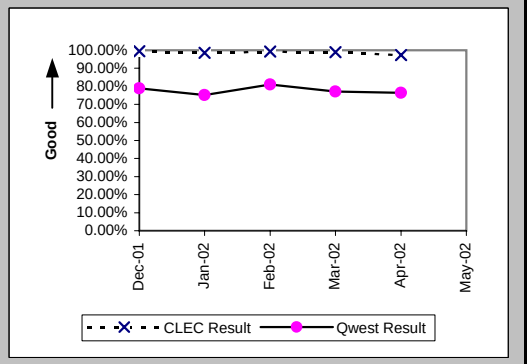
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	409	413	99.03%	0	0	2619	3588	72.99%	44.40%	-11.29	-7.86	No
Jan-02	507	516	98.26%	0	0	2321	3421	67.85%	46.71%	-13.79	-9.38	No
Feb-02	523	532	98.31%	0	0	2564	3429	74.77%	43.43%	-11.63	-8.07	No
Mar-02	280	287	97.56%	0	0	2306	3341	69.02%	46.24%	-10.03	-7.1	No
Apr-02	296	309	95.79%	0	0	2506	3496	71.68%	45.05%	-9.02	-6.48	No
May-02	343	346	99.13%	0	0	2639	3648	72.34%	44.73%	-10.65	-7.47	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

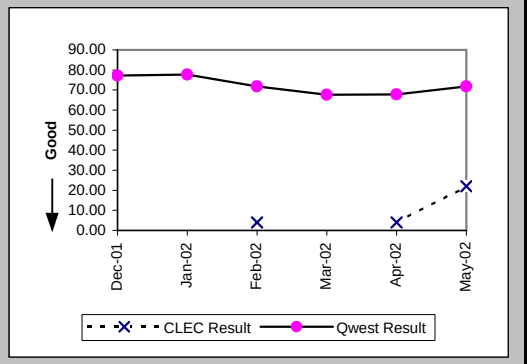
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	411	413	99.52%	0	0	2831	3588	78.90%	40.80%	-9.72	-6.91	No
Jan-02	509	516	98.64%	0	0	2574	3421	75.24%	43.16%	-11.48	-7.98	No
Feb-02	528	532	99.25%	0	0	2776	3429	80.96%	39.26%	-10	-7.08	No
Mar-02	284	287	98.95%	0	0	2575	3341	77.07%	42.04%	-8.46	-6.14	No
Apr-02	301	309	97.41%	0	0	2671	3496	76.40%	42.46%	-8.34	-6.07	No
May-02												



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

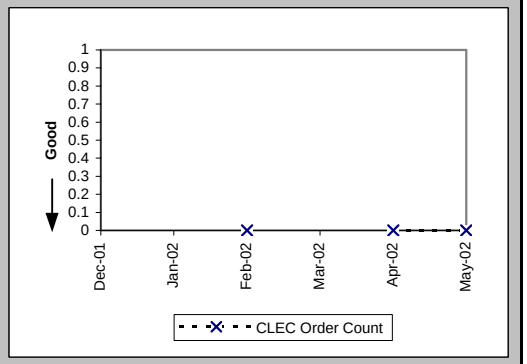
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13827	179	77.25	75.26			
Jan-02						16230	209	77.66	75.59			
Feb-02	4	1	4.00	0	0	16286	227	71.74	79.36	-0.85	-1.52	No
Mar-02						18873	279	67.65	80.97			
Apr-02	8	2	4.00	0	0	19544	288	67.86	78.62	-1.14	-1.7	No
May-02	22	1	22.00	0	0	21754	303	71.80	83.79	-0.59	-1.36	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

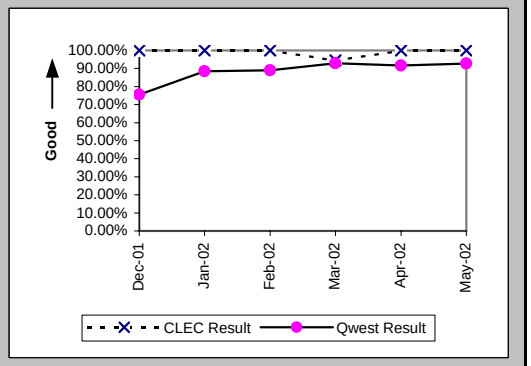
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	0
May-02	0



Checklist #4 - Unbundled Loop - Analog Repair

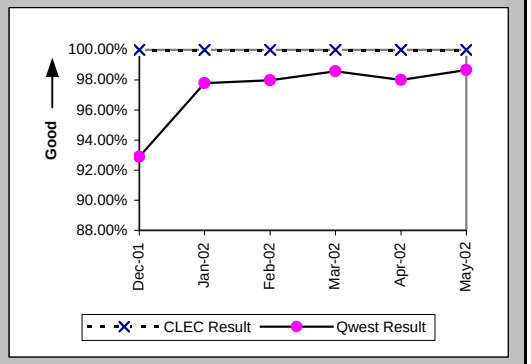
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	6	0	1612	2132	75.61%	42.94%	-1.7	-2.03	No
Jan-02	18	18	100.00%	4	0	2174	2455	88.55%	31.84%	-1.52	-1.92	No
Feb-02	12	12	100.00%	5	0	1579	1775	88.96%	31.34%	-1.22	-1.74	No
Mar-02	17	18	94.44%	5	0	1822	1960	92.96%	25.58%	-0.25	-1.15	No
Apr-02	18	18	100.00%	2	0	2254	2457	91.74%	27.53%	-1.27	-1.77	No
May-02	9	9	100.00%	4	0	1914	2065	92.69%	26.03%	-0.84	-1.51	No



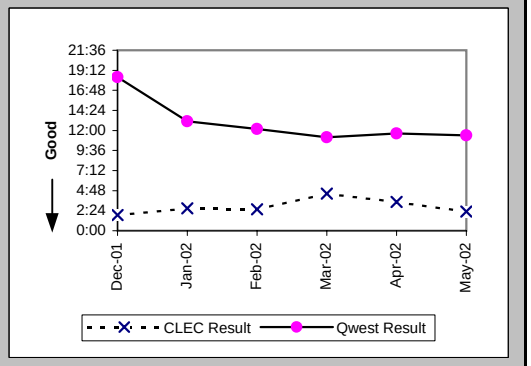
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	6	0	2968	3195	92.90%	25.69%	-0.83	-1.5	No
Jan-02	18	18	100.00%	4	0	3499	3578	97.79%	14.69%	-0.64	-1.39	No
Feb-02	12	12	100.00%	5	0	2665	2720	97.98%	14.08%	-0.5	-1.3	No
Mar-02	18	18	100.00%	5	0	3025	3069	98.57%	11.89%	-0.51	-1.31	No
Apr-02	18	18	100.00%	2	0	3526	3598	98.00%	14.00%	-0.6	-1.37	No
May-02	9	9	100.00%	4	0	3082	3124	98.66%	11.52%	-0.35	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

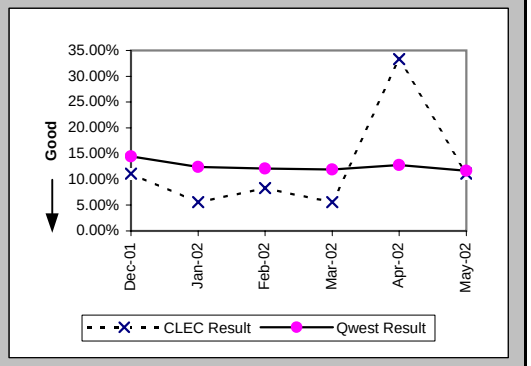
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16:45	9	1:52	6	0	58661:57	3195	18:22	23:04	-2.14	-2.3	No
Jan-02	47:58	18	2:40	4	0	46905:22	3578	13:07	13:17	-3.33	-3.02	No
Feb-02	31:02	12	2:35	5	0	33153:38	2720	12:11	13:07	-2.53	-2.54	No
Mar-02	79:42	18	4:26	5	0	34308:37	3069	11:11	12:59	-2.2	-2.34	No
Apr-02	62:02	18	3:27	2	0	41942:39	3598	11:39	14:46	-2.35	-2.43	No
May-02	20:54	9	2:19	4	0	35642:40	3124	11:25	13:47	-1.98	-2.2	No



Checklist #4 - Unbundled Loop - Analog Repair

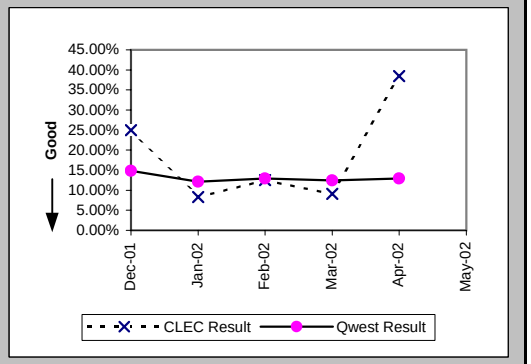
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	9	11.11%	6	0	471	3258	14.46%	35.17%	-0.29	-1.17	No
Jan-02	1	18	5.56%	4	0	448	3618	12.38%	32.94%	-0.88	-1.53	No
Feb-02	1	12	8.33%	5	0	334	2755	12.12%	32.64%	-0.4	-1.24	No
Mar-02	1	18	5.56%	5	0	371	3109	11.93%	32.42%	-0.83	-1.51	No
Apr-02	6	18	33.33%	2	0	465	3638	12.78%	33.39%	2.25	0.37	Yes
May-02	1	9	11.11%	4	0	370	3165	11.69%	32.13%	-0.05	-1.03	No



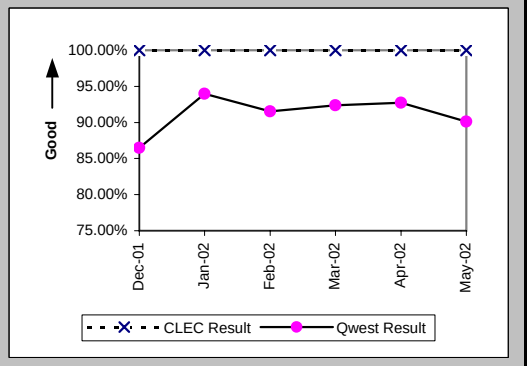
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	6	0	384	2585	14.85%	35.56%	0.54	-0.67	No
Jan-02	1	12	8.33%	4	0	341	2805	12.16%	32.68%	-0.4	-1.25	No
Feb-02	1	8	12.50%	5	0	267	2070	12.90%	33.52%	-0.03	-1.02	No
Mar-02	1	11	9.09%	5	0	292	2340	12.48%	33.05%	-0.34	-1.21	No
Apr-02	5	13	38.46%	2	0	391	3016	12.96%	33.59%	2.3	0.4	Yes
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

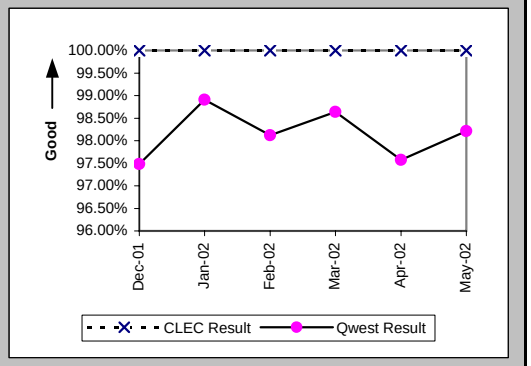
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	1	0	1540	1781	86.47%	34.21%	-1.12	-1.68	No
Jan-02	12	12	100.00%	6	0	1401	1491	93.96%	23.82%	-0.87	-1.53	No
Feb-02	16	16	100.00%	12	0	1189	1299	91.53%	27.84%	-1.21	-1.74	No
Mar-02	13	13	100.00%	5	0	1310	1418	92.38%	26.53%	-1.03	-1.63	No
Apr-02	24	24	100.00%	2	0	2106	2271	92.73%	25.96%	-1.36	-1.83	No
May-02	17	17	100.00%	4	0	1925	2136	90.12%	29.84%	-1.36	-1.83	No



Checklist #4 - Unbundled Loop - Analog Repair

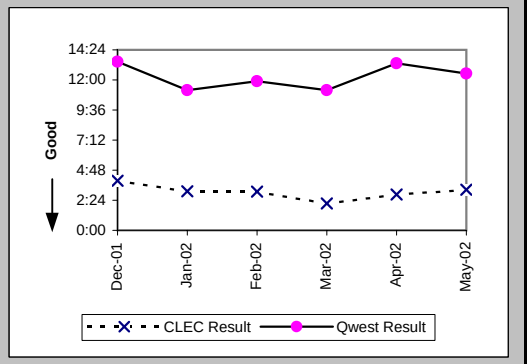
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	1	0	2557	2623	97.48%	15.66%	-0.45	-1.28	No
Jan-02	15	15	100.00%	6	0	2268	2293	98.91%	10.38%	-0.41	-1.25	No
Feb-02	17	17	100.00%	12	0	1986	2024	98.12%	13.57%	-0.57	-1.35	No
Mar-02	13	13	100.00%	5	0	2242	2273	98.64%	11.60%	-0.42	-1.26	No
Apr-02	24	24	100.00%	2	0	3178	3257	97.57%	15.38%	-0.77	-1.47	No
May-02	19	19	100.00%	4	0	2968	3022	98.21%	13.25%	-0.59	-1.36	No



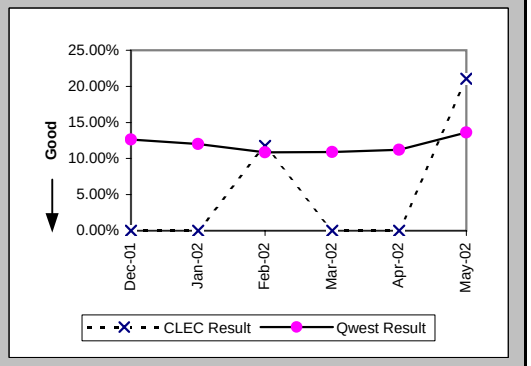
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31:46	8	3:58	1	0	35320:31	2623	13:28	13:34	-1.98	-2.2	No
Jan-02	46:38	15	3:07	6	0	25626:51	2293	11:11	12:32	-2.49	-2.51	No
Feb-02	52:17	17	3:05	12	0	24083:55	2024	11:54	13:31	-2.68	-2.63	No
Mar-02	27:41	13	2:08	5	0	25422:17	2273	11:11	12:27	-2.61	-2.59	No
Apr-02	68:29	24	2:51	2	0	43426:24	3257	13:20	18:44	-2.73	-2.66	No
May-02	61:18	19	3:14	4	0	37782:03	3022	12:30	12:57	-3.11	-2.89	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

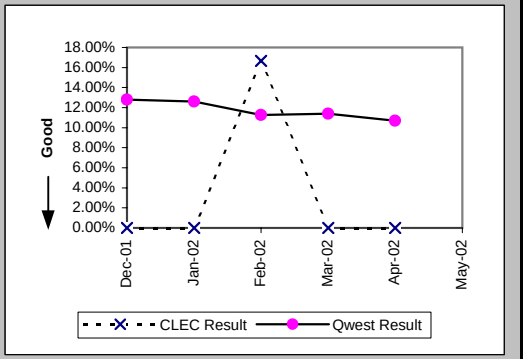
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	1	0	337	2668	12.63%	33.22%	-1.07	-1.65	No
Jan-02	0	15	0.00%	6	0	279	2322	12.02%	32.51%	-1.43	-1.87	No
Feb-02	2	17	11.76%	12	0	221	2038	10.84%	31.09%	0.19	-0.89	No
Mar-02	0	13	0.00%	5	0	251	2298	10.92%	31.19%	-1.26	-1.77	No
Apr-02	0	24	0.00%	2	0	368	3287	11.20%	31.53%	-1.73	-2.05	No
May-02	4	19	21.05%	4	0	416	3054	13.62%	34.30%	0.92	-0.44	No



Checklist #4 - Unbundled Loop - Analog Repair

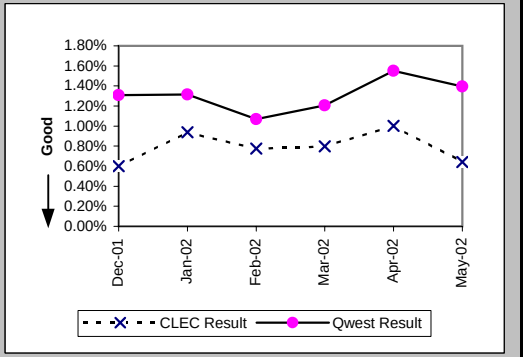
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	1	0	274	2139	12.81%	33.42%	-0.86	-1.52	No
Jan-02	0	9	0.00%	6	0	234	1858	12.59%	33.18%	-1.14	-1.69	No
Feb-02	2	12	16.67%	12	0	183	1623	11.28%	31.63%	0.6	-0.63	No
Mar-02	0	7	0.00%	5	0	212	1861	11.39%	31.77%	-0.95	-1.58	No
Apr-02	0	19	0.00%	2	0	306	2858	10.71%	30.92%	-1.5	-1.91	No
May-02												



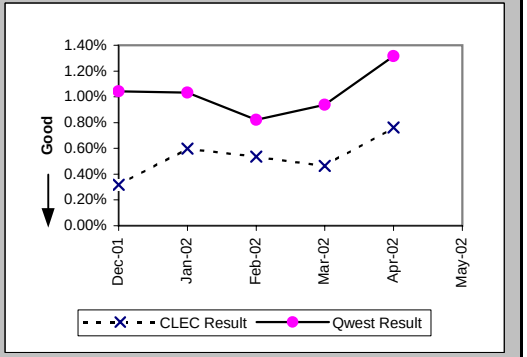
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	2835	0.60%	7	0	5926	453070	1.31%	11.36%	-3.31	-3.01	No
Jan-02	33	3516	0.94%	10	0	5940	451327	1.32%	11.40%	-1.96	-2.19	No
Feb-02	29	3736	0.78%	17	0	4793	448903	1.07%	10.28%	-1.73	-2.05	No
Mar-02	31	3880	0.80%	10	0	5407	448024	1.21%	10.92%	-2.32	-2.41	No
Apr-02	42	4197	1.00%	4	0	6925	446567	1.55%	12.36%	-2.87	-2.75	No
May-02	28	4376	0.64%	8	0	6219	445485	1.40%	11.73%	-4.24	-3.58	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

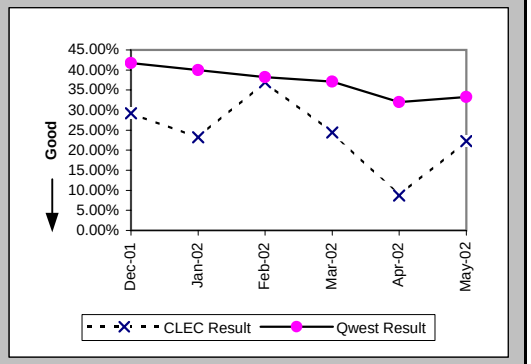
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2835	0.32%	7	0	4724	453070	1.04%	10.16%	-3.79	-3.3	No
Jan-02	21	3516	0.60%	10	0	4663	451327	1.03%	10.11%	-2.55	-2.55	No
Feb-02	20	3736	0.54%	17	0	3693	448903	0.82%	9.03%	-1.94	-2.18	No
Mar-02	18	3880	0.46%	10	0	4201	448024	0.94%	9.64%	-3.05	-2.85	No
Apr-02	32	4197	0.76%	4	0	5874	446567	1.32%	11.39%	-3.13	-2.9	No
May-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

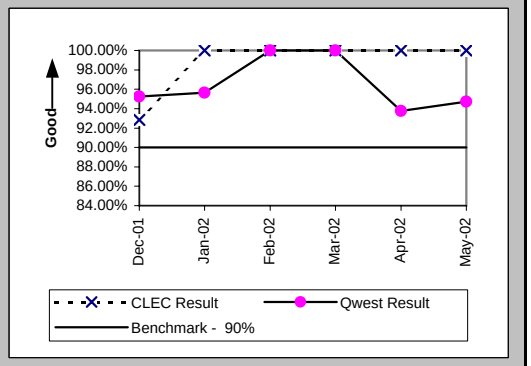
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	24	29.17%	0	0	4243	10169	41.72%	49.31%	-1.25	-1.76	No
Jan-02	10	43	23.26%	0	0	3953	9893	39.96%	48.98%	-2.23	-2.36	No
Feb-02	17	46	36.96%	0	0	2967	7760	38.23%	48.60%	-0.18	-1.11	No
Mar-02	10	41	24.39%	0	0	3185	8592	37.07%	48.30%	-1.68	-2.02	No
Apr-02	4	46	8.70%	0	0	3254	10179	31.97%	46.64%	-3.38	-3.05	No
May-02	8	36	22.22%	0	0	3106	9325	33.31%	47.13%	-1.41	-1.86	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

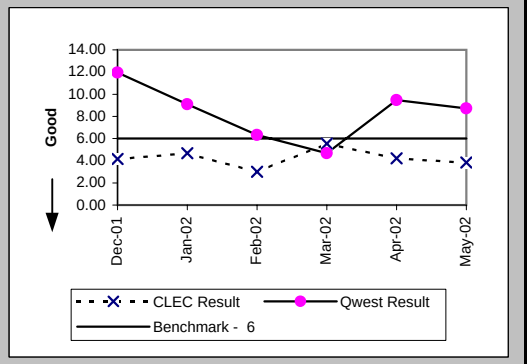
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	14	92.86%	0	1	20	21	95.24%	21.30%	0.21	-0.87	No
Jan-02	4	4	100.00%	0	0	22	23	95.65%	20.39%	-0.39	-1.24	No
Feb-02	12	12	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	No
Mar-02	16	16	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	No
Apr-02	12	12	100.00%	0	0	15	16	93.75%	24.21%	-0.68	-1.41	No
May-02	21	21	100.00%	0	0	18	19	94.74%	22.33%	-0.74	-1.45	No



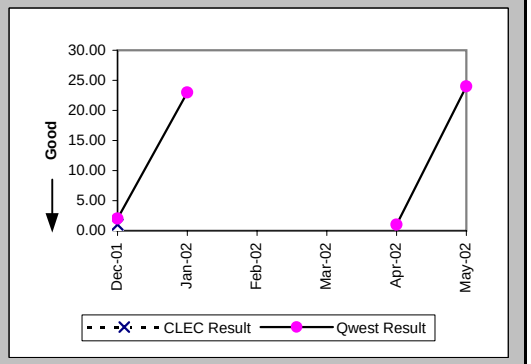
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	12	4.17	2	1	203	17	11.94	25.79	-0.8	-1.49	No
Jan-02	14	3	4.67	1	0	191	21	9.10	10.07	-0.71	-1.43	No
Feb-02	21	7	3.00	5	0	76	12	6.33	4.79	-1.46	-1.89	No
Mar-02	83	15	5.53	1	0	75	16	4.69	3.20	0.7	-0.57	No
Apr-02	38	9	4.22	3	0	142	15	9.47	4.97	-2.5	-2.52	No
May-02	77	20	3.85	1	0	148	17	8.71	8.84	-1.66	-2.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

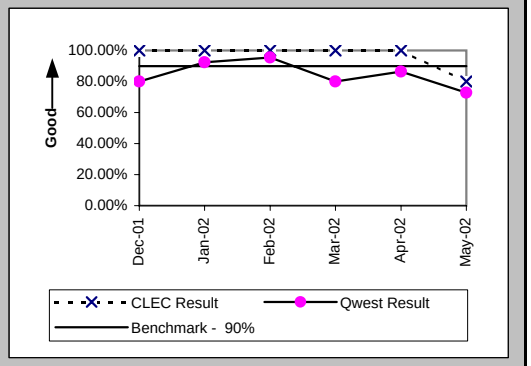
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	2	1	2.00				
Jan-02						46	2	23.00	15.56			
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						24	1	24.00				



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

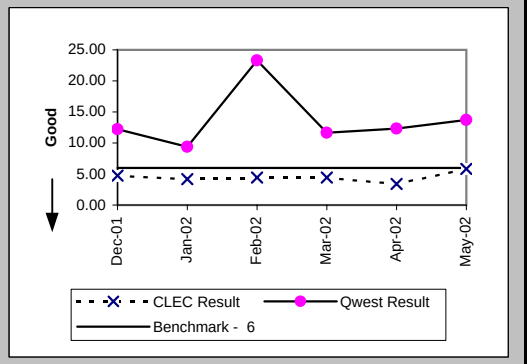
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	0	12	15	80.00%	40.00%	-1.26	-1.77	No
Jan-02	7	7	100.00%	0	0	12	13	92.31%	26.65%	-0.62	-1.37	No
Feb-02	8	8	100.00%	0	0	83	87	95.40%	20.94%	-0.59	-1.36	No
Mar-02	7	7	100.00%	0	0	8	10	80.00%	40.00%	-1.01	-1.62	No
Apr-02	6	6	100.00%	0	0	19	22	86.36%	34.32%	-0.86	-1.52	No
May-02	4	5	80.00%	0	0	8	11	72.73%	44.54%	-0.3	-1.18	Yes



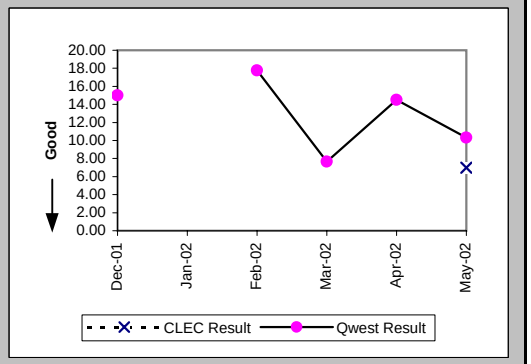
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38	8	4.75	4	0	183	15	12.20	9.31	-1.83	-2.11	No
Jan-02	25	6	4.17	1	0	122	13	9.38	4.07	-2.6	-2.58	No
Feb-02	31	7	4.43	1	0	2005	86	23.31	7.73	-6.21	-4.78	No
Mar-02	31	7	4.43	0	0	128	11	11.64	6.47	-2.3	-2.4	No
Apr-02	17	5	3.40	1	0	246	20	12.30	9.65	-1.85	-2.12	No
May-02	29	5	5.80	0	0	137	10	13.70	5.81	-2.48	-2.51	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

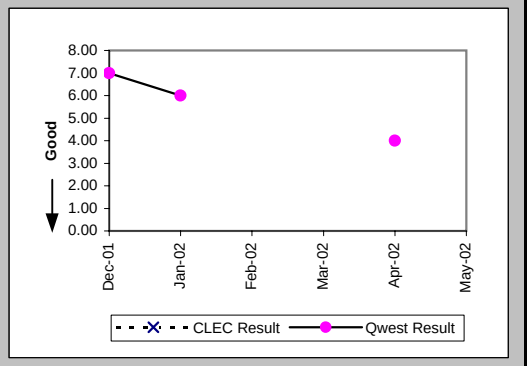
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	4	15.00	6.98			
Jan-02												
Feb-02						71	4	17.75	12.53			
Mar-02						23	3	7.67	3.79			
Apr-02						29	2	14.50	14.85			
May-02	7	1	7.00	0	0	31	3	10.33	3.21	-0.9	-1.55	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

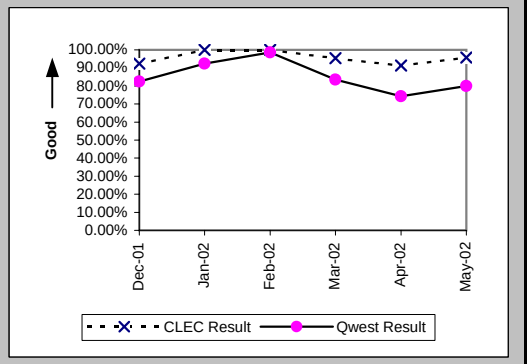
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						6	1	6.00				
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02												



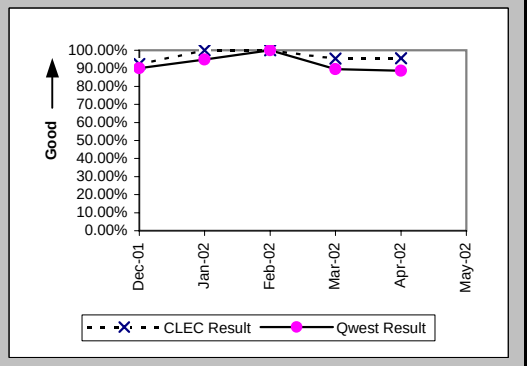
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	26	92.31%	0	0	33	40	82.50%	38.00%	-1.02	-1.62	No
Jan-02	19	19	100.00%	0	0	36	39	92.31%	26.65%	-1.03	-1.63	No
Feb-02	16	16	100.00%	0	0	70	71	98.59%	11.78%	-0.43	-1.26	No
Mar-02	21	22	95.45%	0	0	56	67	83.58%	37.04%	-1.3	-1.79	No
Apr-02	21	23	91.30%	0	0	26	35	74.29%	43.71%	-1.45	-1.88	No
May-02	23	24	95.83%	0	0	28	35	80.00%	40.00%	-1.49	-1.91	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

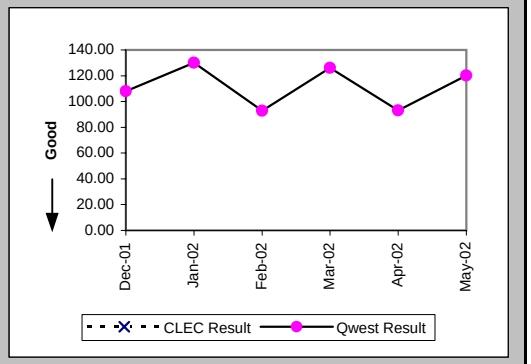
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	26	92.31%	0	0	36	40	90.00%	30.00%	-0.31	-1.19	No
Jan-02	19	19	100.00%	0	0	37	39	94.87%	22.06%	-0.83	-1.51	No
Feb-02	16	16	100.00%	0	0	71	71	100.00%	N/A	N/A	N/A	
Mar-02	21	22	95.45%	0	0	60	67	89.55%	30.59%	-0.79	-1.48	No
Apr-02	22	23	95.65%	0	0	31	35	88.57%	31.82%	-0.83	-1.5	No
May-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

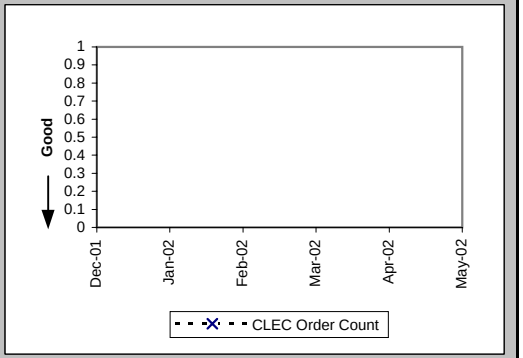
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						648	6	108.00	103.15			
Jan-02						780	6	130.00	103.15			
Feb-02						743	8	92.88	111.74			
Mar-02						883	7	126.14	114.72			
Apr-02						1023	11	93.00	116.50			
May-02						1202	10	120.20	122.34			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

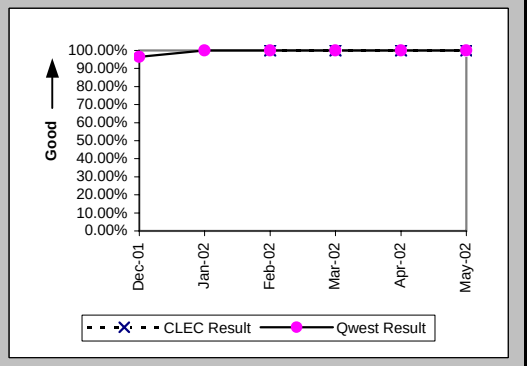
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

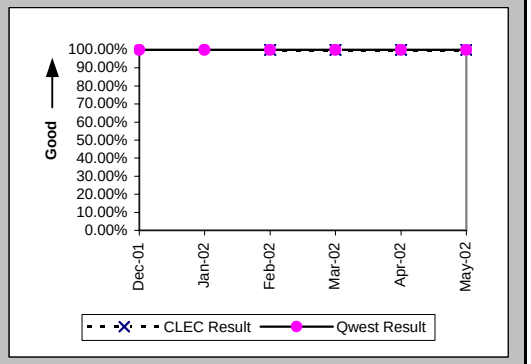
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	28	96.43%	18.56%			
Jan-02						43	43	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	



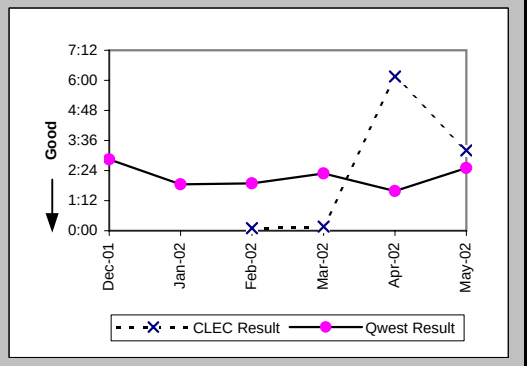
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	28	100.00%	0.00%			
Jan-02						43	43	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

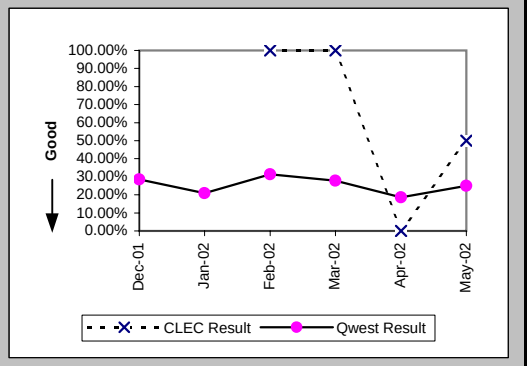
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:48	28	2:51	5:04			
Jan-02						79:12	43	1:51	1:59			
Feb-02	0:06	1	0:06	0	0	66:00	35	1:53	2:09	-0.82	-1.5	No
Mar-02	0:10	1	0:10	0	0	81:56	36	2:17	2:59	-0.7	-1.42	No
Apr-02	12:17	2	6:09	0	0	68:15	43	1:35	2:08	1.68	0.02	Yes
May-02	6:25	2	3:12	0	0	99:42	40	2:30	3:54	0.72	-0.56	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

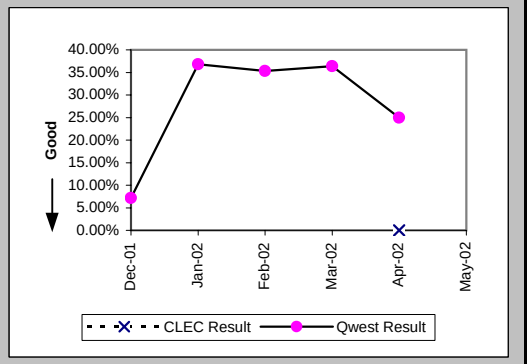
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	28	28.57%	45.18%			
Jan-02						9	43	20.93%	40.68%			
Feb-02	1	1	100.00%	0	0	11	35	31.43%	46.42%	0.99	-0.4	No
Mar-02	1	1	100.00%	0	0	10	36	27.78%	44.79%	1.07	-0.35	No
Apr-02	0	2	0.00%	0	0	8	43	18.60%	38.91%	-0.66	-1.4	No
May-02	1	2	50.00%	0	0	10	40	25.00%	43.30%	0.62	-0.62	No



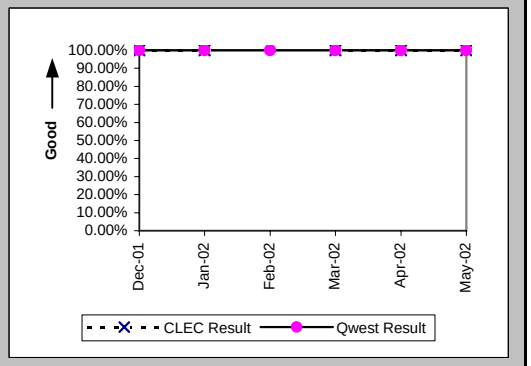
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	14	7.14%	25.75%			
Jan-02						7	19	36.84%	48.24%			
Feb-02						6	17	35.29%	47.79%			
Mar-02						8	22	36.36%	48.10%			
Apr-02	0	1	0.00%	0	0	5	20	25.00%	43.30%	-0.56	-1.34	No
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

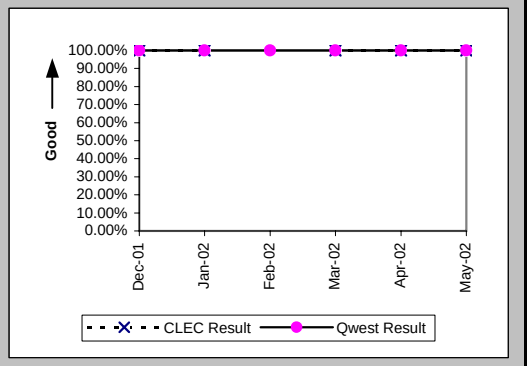
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						12	12	100.00%	0.00%			
Mar-02	4	4	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

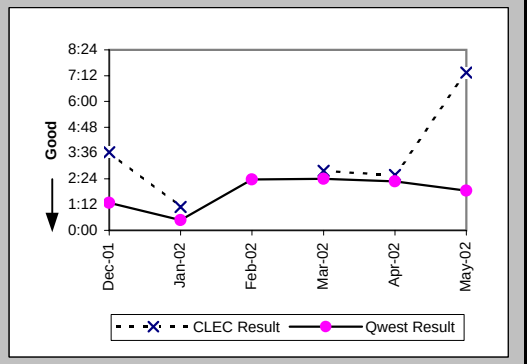
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						12	12	100.00%	0.00%			
Mar-02	4	4	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



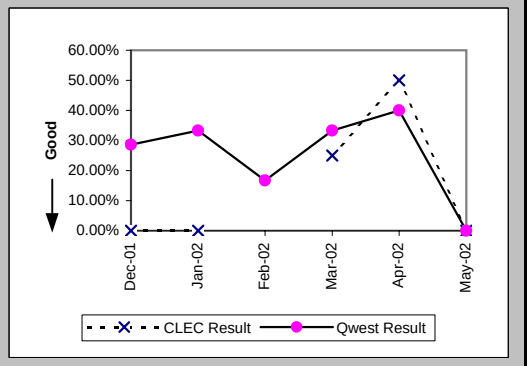
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14:33	4	3:38	0	0	8:57	7	1:17	1:26	1.66	0.01	Yes
Jan-02	1:05	1	1:05	0	0	2:53	6	0:29	0:13	3.72	1.26	Yes
Feb-02						28:27	12	2:22	1:45			
Mar-02	11:05	4	2:46	1	0	7:11	3	2:24	0:39	0.8	-0.51	No
Apr-02	15:27	6	2:35	0	0	11:24	5	2:17	3:03	0.07	-0.96	No
May-02	14:42	2	7:21	0	0	12:56	7	1:51	0:58	2.2	0.34	Yes



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

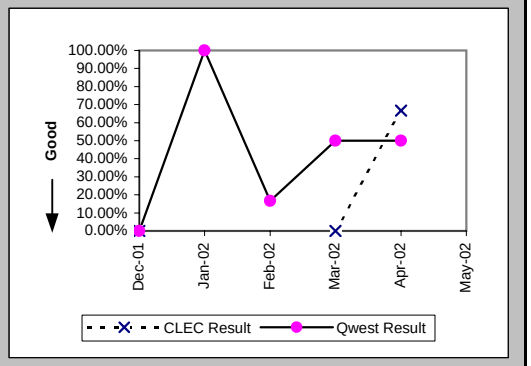
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	2	7	28.57%	45.18%	-1.01	-1.61	No
Jan-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Feb-02						2	12	16.67%	37.27%			
Mar-02	1	4	25.00%	1	0	1	3	33.33%	47.14%	-0.23	-1.14	No
Apr-02	3	6	50.00%	0	0	2	5	40.00%	48.99%	0.18	-0.89	No
May-02	0	2	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

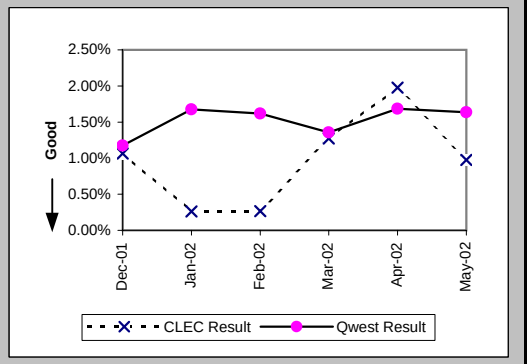
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	6	16.67%	37.27%			
Mar-02	0	3	0.00%	1	0	1	2	50.00%	50.00%	-1.1	-1.67	No
Apr-02	2	3	66.67%	0	0	1	2	50.00%	50.00%	0.1	-0.94	No
May-02												



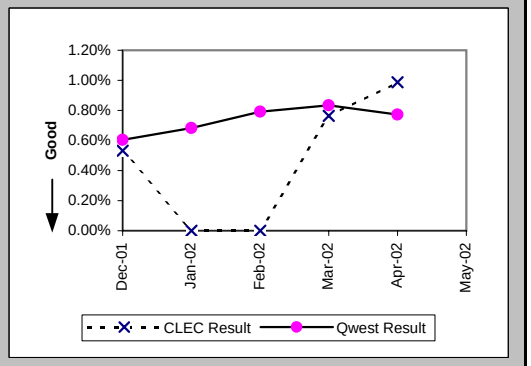
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	376	1.06%	0	0	35	2977	1.18%	10.78%	-0.19	-1.12	No
Jan-02	1	383	0.26%	0	0	49	2924	1.68%	12.84%	-2.03	-2.23	No
Feb-02	1	374	0.27%	0	0	47	2907	1.62%	12.61%	-1.95	-2.18	No
Mar-02	5	393	1.27%	1	0	39	2876	1.36%	11.57%	-0.13	-1.08	No
Apr-02	8	405	1.98%	0	0	48	2852	1.68%	12.86%	0.45	-0.72	No
May-02	4	411	0.97%	0	0	47	2870	1.64%	12.69%	-0.99	-1.6	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

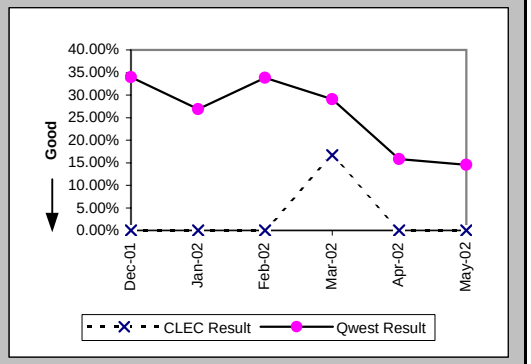
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	376	0.53%	0	0	18	2977	0.60%	7.75%	-0.17	-1.1	No
Jan-02	0	383	0.00%	0	0	20	2924	0.68%	8.24%	-1.53	-1.93	No
Feb-02	0	374	0.00%	0	0	23	2907	0.79%	8.86%	-1.63	-1.99	No
Mar-02	3	393	0.76%	1	0	24	2876	0.83%	9.10%	-0.15	-1.09	No
Apr-02	4	405	0.99%	0	0	22	2852	0.77%	8.75%	0.49	-0.7	No
May-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

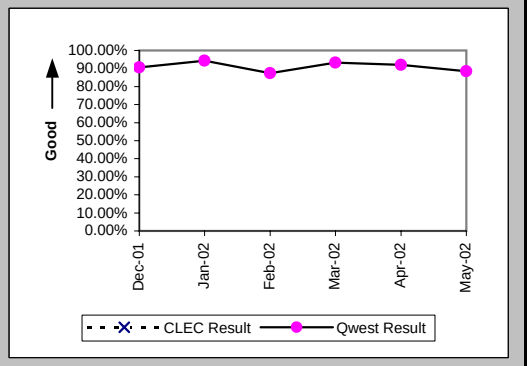
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	18	53	33.96%	47.36%	-1.38	-1.84	No
Jan-02	0	1	0.00%	0	0	18	67	26.87%	44.33%	-0.6	-1.37	No
Feb-02	0	1	0.00%	0	0	24	71	33.80%	47.30%	-0.71	-1.43	No
Mar-02	1	6	16.67%	0	0	16	55	29.09%	45.42%	-0.64	-1.39	No
Apr-02	0	8	0.00%	0	0	9	57	15.79%	36.46%	-1.15	-1.7	No
May-02	0	4	0.00%	0	0	8	55	14.55%	35.26%	-0.8	-1.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

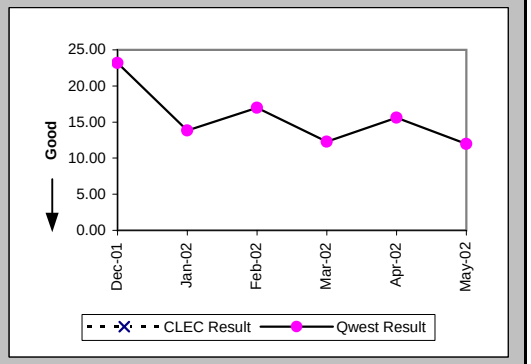
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	138	90.58%	29.21%			
Jan-02						66	70	94.29%	23.21%			
Feb-02						28	32	87.50%	33.07%			
Mar-02						42	45	93.33%	24.94%			
Apr-02						58	63	92.06%	27.03%			
May-02						46	52	88.46%	31.95%			



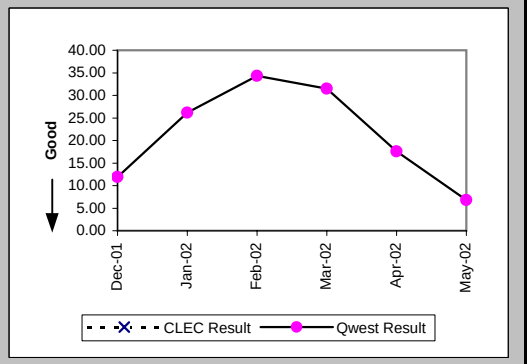
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3547	153	23.18	11.10			
Jan-02						1136	82	13.85	11.84			
Feb-02						662	39	16.97	21.53			
Mar-02						590	48	12.29	9.60			
Apr-02						921	59	15.61	13.87			
May-02						766	64	11.97	6.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

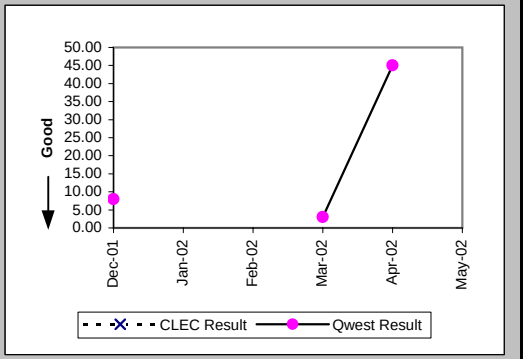
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	13	11.92	12.96			
Jan-02						183	7	26.14	27.43			
Feb-02						206	6	34.33	41.73			
Mar-02						63	2	31.50	20.51			
Apr-02						123	7	17.57	21.42			
May-02						41	6	6.83	4.83			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

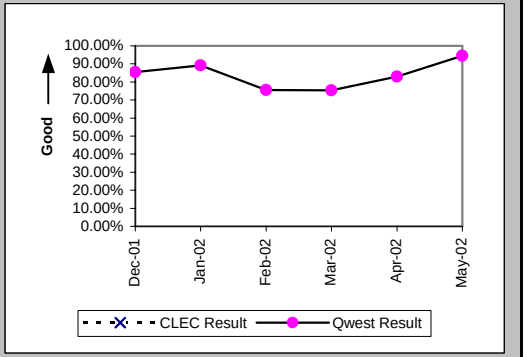
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						45	1	45.00				
May-02												



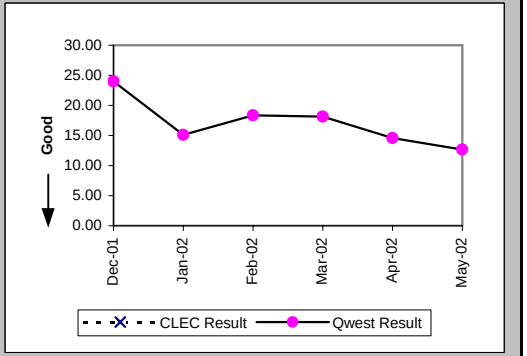
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	130	85.38%	35.33%			
Jan-02						107	120	89.17%	31.08%			
Feb-02						40	53	75.47%	43.03%			
Mar-02						43	57	75.44%	43.05%			
Apr-02						39	47	82.98%	37.58%			
May-02						85	90	94.44%	22.91%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

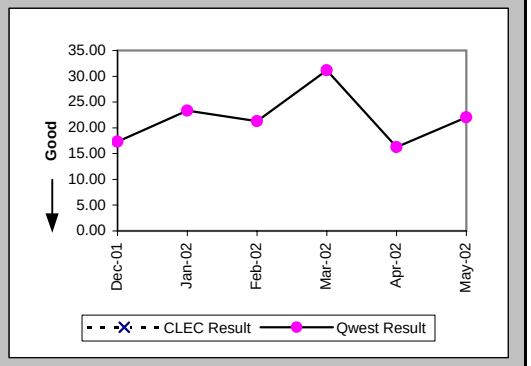
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3717	155	23.98	15.29			
Jan-02						2285	151	15.13	12.37			
Feb-02						1157	63	18.37	26.15			
Mar-02						1269	70	18.13	17.38			
Apr-02						788	54	14.59	12.33			
May-02						1293	102	12.68	8.79			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

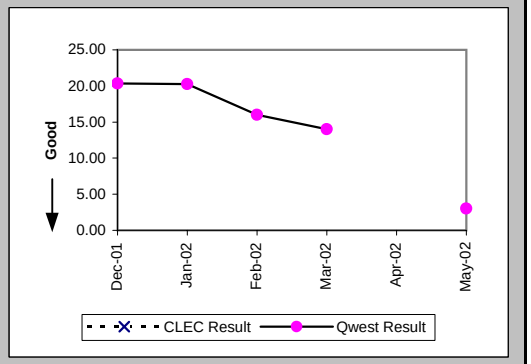
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						485	28	17.32	21.39			
Jan-02						397	17	23.35	27.22			
Feb-02						383	18	21.28	45.95			
Mar-02						436	14	31.14	25.25			
Apr-02						195	12	16.25	16.13			
May-02						154	7	22.00	18.28			



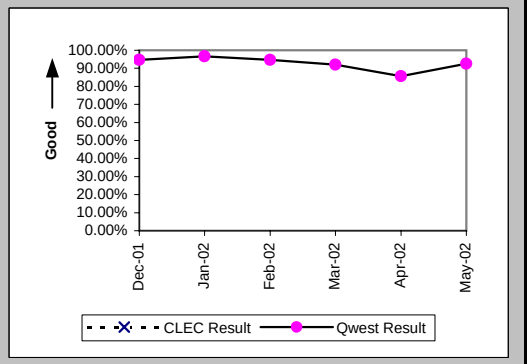
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	3	20.33	10.41			
Jan-02						81	4	20.25	6.13			
Feb-02						16	1	16.00				
Mar-02						14	1	14.00				
Apr-02												
May-02						3	1	3.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

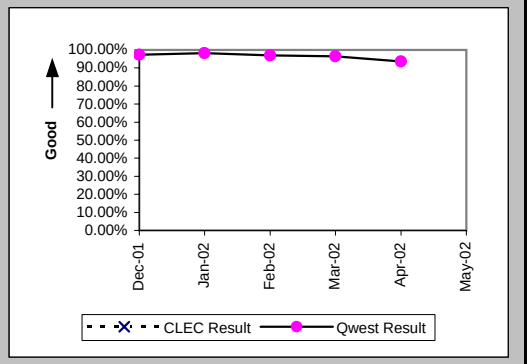
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						246	260	94.62%	22.57%			
Jan-02						262	271	96.68%	17.92%			
Feb-02						160	169	94.67%	22.45%			
Mar-02						104	113	92.04%	27.07%			
Apr-02						107	125	85.60%	35.11%			
May-02						137	148	92.57%	26.23%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

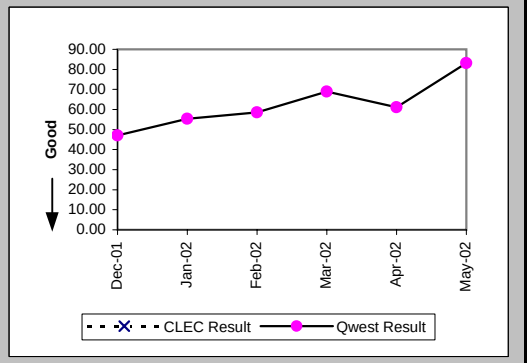
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						253	260	97.31%	16.19%			
Jan-02						266	271	98.16%	13.46%			
Feb-02						164	169	97.04%	16.94%			
Mar-02						109	113	96.46%	18.48%			
Apr-02						117	125	93.60%	24.48%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

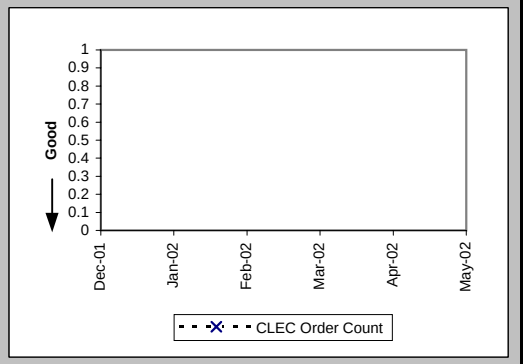
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						517	11	47.00	30.95			
Jan-02						775	14	55.36	37.73			
Feb-02						996	17	58.59	46.61			
Mar-02						1241	18	68.94	54.58			
Apr-02						1587	26	61.04	61.91			
May-02						1830	22	83.18	72.23			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

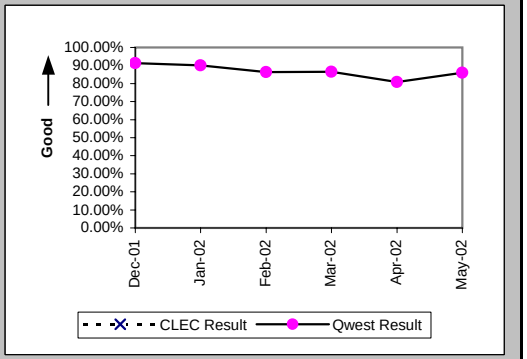
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

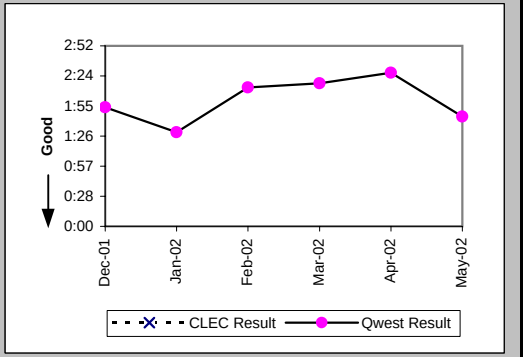
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	46	91.30%	28.18%			
Jan-02						45	50	90.00%	30.00%			
Feb-02						38	44	86.36%	34.32%			
Mar-02						45	52	86.54%	34.13%			
Apr-02						42	52	80.77%	39.41%			
May-02						55	64	85.94%	34.76%			



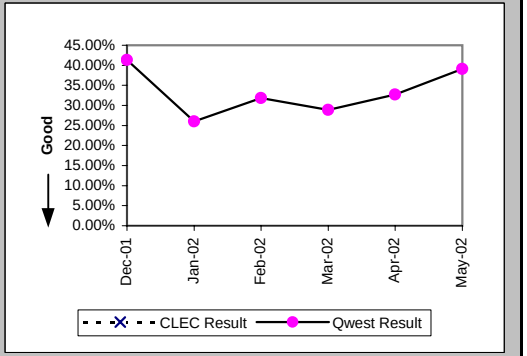
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87:47	46	1:54	2:23			
Jan-02						74:48	50	1:30	2:09			
Feb-02						97:23	44	2:13	3:22			
Mar-02						118:29	52	2:17	4:04			
Apr-02						127:05	52	2:27	3:00			
May-02						111:35	64	1:45	2:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

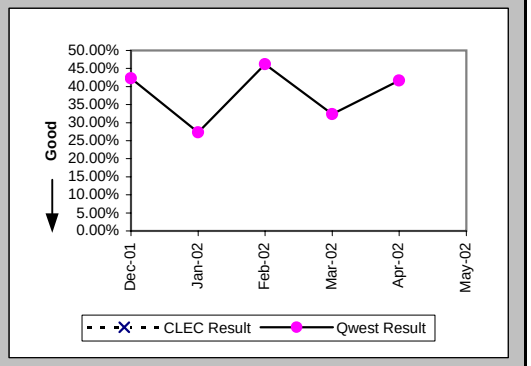
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	46	41.30%	49.24%			
Jan-02						13	50	26.00%	43.86%			
Feb-02						14	44	31.82%	46.58%			
Mar-02						15	52	28.85%	45.30%			
Apr-02						17	52	32.69%	46.91%			
May-02						25	64	39.06%	48.79%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

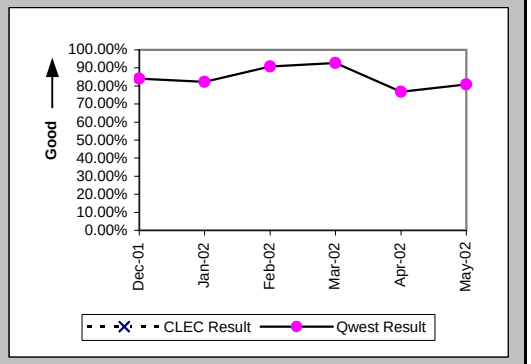
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	26	42.31%	49.40%			
Jan-02						9	33	27.27%	44.54%			
Feb-02						12	26	46.15%	49.85%			
Mar-02						11	34	32.35%	46.78%			
Apr-02						15	36	41.67%	49.30%			
May-02												



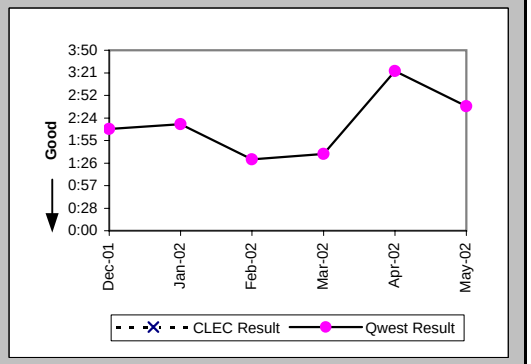
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	44	84.09%	36.58%			
Jan-02						42	51	82.35%	38.12%			
Feb-02						39	43	90.70%	29.05%			
Mar-02						63	68	92.65%	26.10%			
Apr-02						79	103	76.70%	42.27%			
May-02						59	73	80.82%	39.37%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

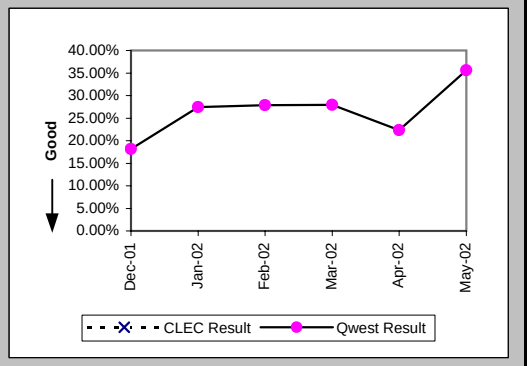
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						95:27	44	2:10	2:22			
Jan-02						115:55	51	2:16	2:40			
Feb-02						65:30	43	1:31	1:31			
Mar-02						110:56	68	1:38	1:50			
Apr-02						349:32	103	3:24	7:25			
May-02						193:21	73	2:39	3:49			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

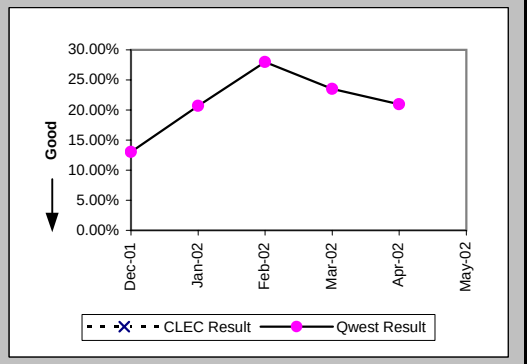
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	44	18.18%	38.57%			
Jan-02						14	51	27.45%	44.63%			
Feb-02						12	43	27.91%	44.85%			
Mar-02						19	68	27.94%	44.87%			
Apr-02						23	103	22.33%	41.65%			
May-02						26	73	35.62%	47.89%			



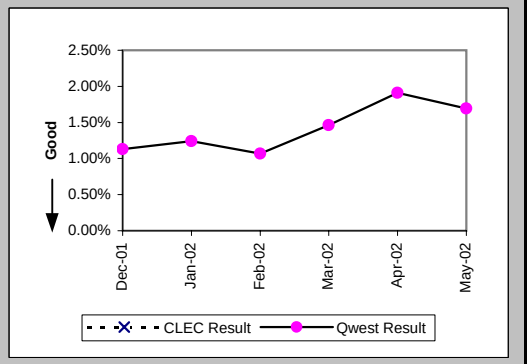
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	23	13.04%	33.68%			
Jan-02						6	29	20.69%	40.51%			
Feb-02						7	25	28.00%	44.90%			
Mar-02						8	34	23.53%	42.42%			
Apr-02						13	62	20.97%	40.71%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

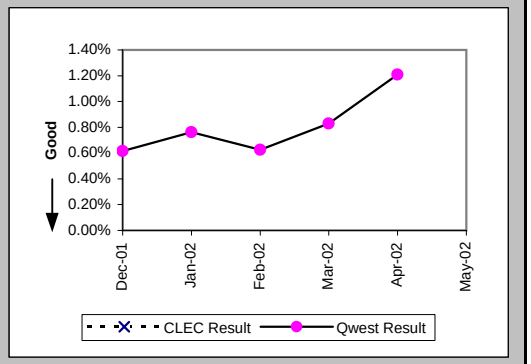
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90	7968	1.13%	10.57%			
Jan-02						101	8133	1.24%	11.07%			
Feb-02						87	8152	1.07%	10.28%			
Mar-02						120	8196	1.46%	12.01%			
Apr-02						155	8111	1.91%	13.69%			
May-02						137	8081	1.70%	12.91%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

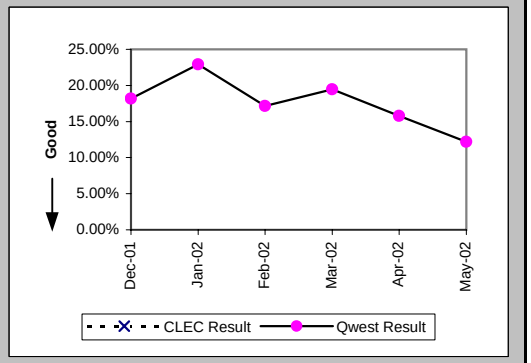
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49	7968	0.62%	7.82%			
Jan-02						62	8133	0.76%	8.70%			
Feb-02						51	8152	0.63%	7.88%			
Mar-02						68	8196	0.83%	9.07%			
Apr-02						98	8111	1.21%	10.93%			
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

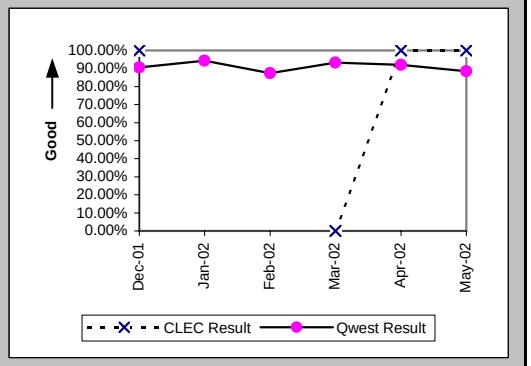
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	110	18.18%	38.57%			
Jan-02						30	131	22.90%	42.02%			
Feb-02						18	105	17.14%	37.69%			
Mar-02						29	149	19.46%	39.59%			
Apr-02						29	184	15.76%	36.44%			
May-02						19	156	12.18%	32.70%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

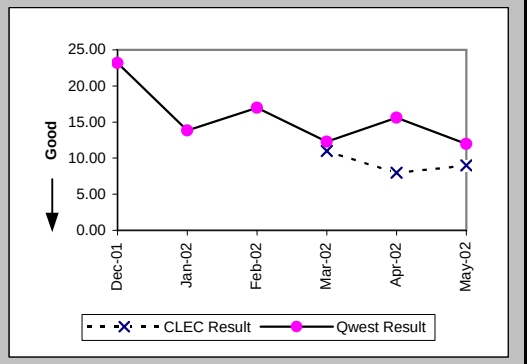
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	1	125	138	90.58%	29.21%	-0.32	-1.2	No
Jan-02						66	70	94.29%	23.21%			
Feb-02						28	32	87.50%	33.07%			
Mar-02	0	2	0.00%	0	0	42	45	93.33%	24.94%	2.73	0.66	Yes
Apr-02	1	1	100.00%	0	0	58	63	92.06%	27.03%	-0.29	-1.18	No
May-02	2	2	100.00%	0	0	46	52	88.46%	31.95%	-0.5	-1.3	No



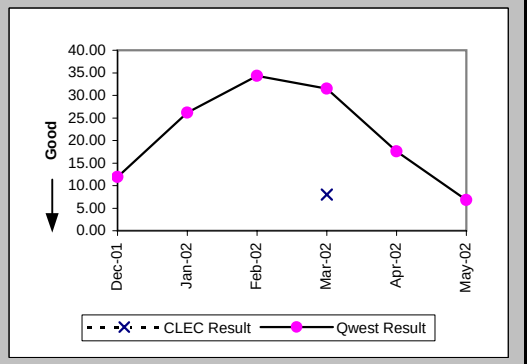
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3547	153	23.18	11.10			
Jan-02						1136	82	13.85	11.84			
Feb-02						662	39	16.97	21.53			
Mar-02	11	1	11.00	1	0	590	48	12.29	9.60	-0.13	-1.08	No
Apr-02	8	1	8.00	0	0	921	59	15.61	13.87	-0.54	-1.33	No
May-02	9	1	9.00	1	0	766	64	11.97	6.32	-0.47	-1.28	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

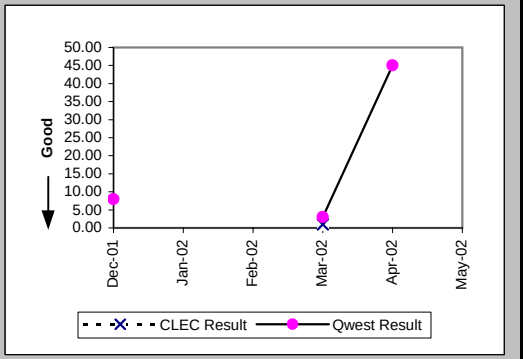
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	13	11.92	12.96			
Jan-02						183	7	26.14	27.43			
Feb-02						206	6	34.33	41.73			
Mar-02	8	1	8.00	0	0	63	2	31.50	20.51	-0.94	-1.57	No
Apr-02						123	7	17.57	21.42			
May-02						41	6	6.83	4.83			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

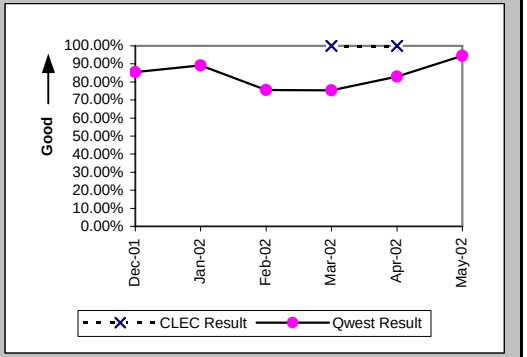
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02	1	1	1.00	0	0	3	1	3.00				
Apr-02						45	1	45.00				
May-02												



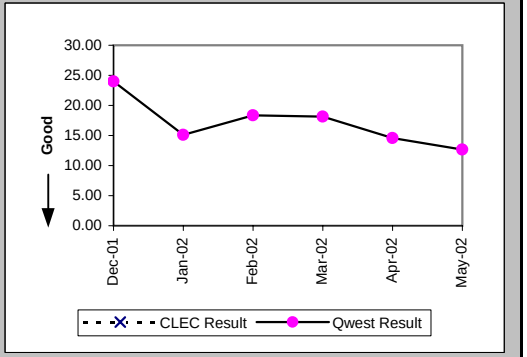
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	130	85.38%	35.33%			
Jan-02						107	120	89.17%	31.08%			
Feb-02						40	53	75.47%	43.03%			
Mar-02	1	1	100.00%	1	0	43	57	75.44%	43.05%	-0.57	-1.34	No
Apr-02	1	1	100.00%	1	0	39	47	82.98%	37.58%	-0.45	-1.27	No
May-02						85	90	94.44%	22.91%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

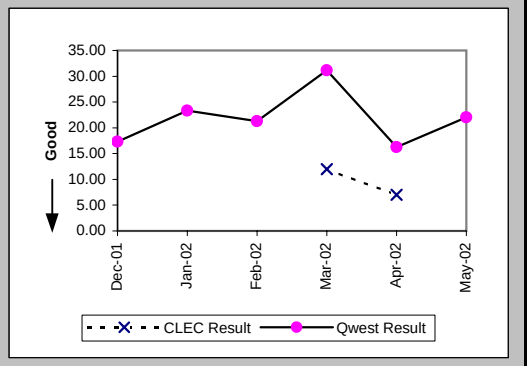
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3717	155	23.98	15.29			
Jan-02						2285	151	15.13	12.37			
Feb-02						1157	63	18.37	26.15			
Mar-02						1269	70	18.13	17.38			
Apr-02						788	54	14.59	12.33			
May-02						1293	102	12.68	8.79			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

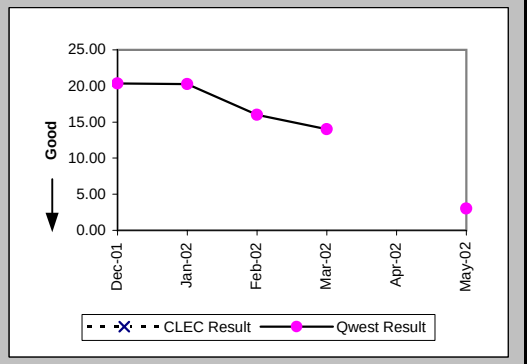
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						485	28	17.32	21.39			
Jan-02						397	17	23.35	27.22			
Feb-02						383	18	21.28	45.95			
Mar-02	12	1	12.00	0	0	436	14	31.14	25.25	-0.73	-1.45	No
Apr-02	7	1	7.00	0	0	195	12	16.25	16.13	-0.55	-1.33	No
May-02						154	7	22.00	18.28			



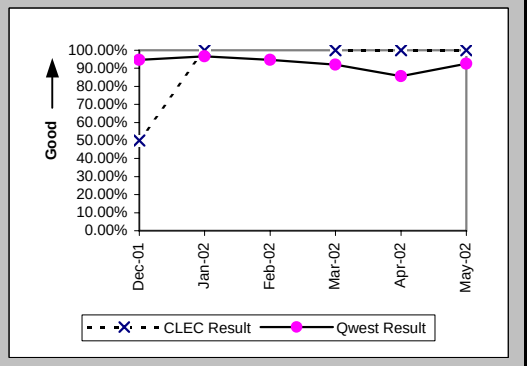
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	3	20.33	10.41			
Jan-02						81	4	20.25	6.13			
Feb-02						16	1	16.00				
Mar-02						14	1	14.00				
Apr-02												
May-02						3	1	3.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

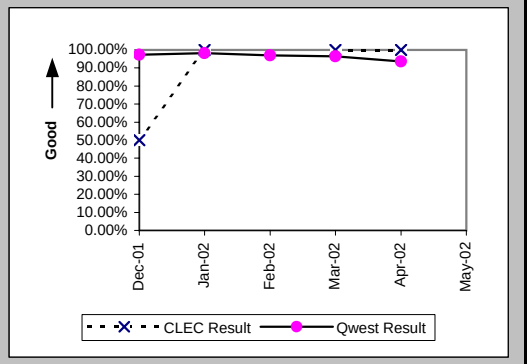
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	246	260	94.62%	22.57%	1.6	-0.03	No
Jan-02	1	1	100.00%	0	0	262	271	96.68%	17.92%	-0.18	-1.11	No
Feb-02						160	169	94.67%	22.45%			
Mar-02	2	2	100.00%	0	0	104	113	92.04%	27.07%	-0.41	-1.25	No
Apr-02	4	4	100.00%	0	0	107	125	85.60%	35.11%	-0.81	-1.49	No
May-02	3	3	100.00%	0	0	137	148	92.57%	26.23%	-0.49	-1.3	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

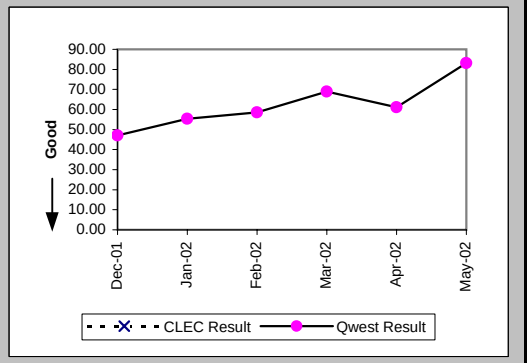
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	253	260	97.31%	16.19%	1.91	0.16	Yes
Jan-02	1	1	100.00%	0	0	266	271	98.16%	13.46%	-0.14	-1.08	No
Feb-02						164	169	97.04%	16.94%			
Mar-02	2	2	100.00%	0	0	109	113	96.46%	18.48%	-0.27	-1.16	No
Apr-02	4	4	100.00%	0	0	117	125	93.60%	24.48%	-0.51	-1.31	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

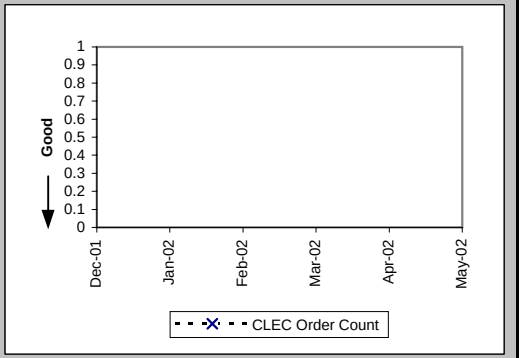
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						517	11	47.00	30.95			
Jan-02						775	14	55.36	37.73			
Feb-02						996	17	58.59	46.61			
Mar-02						1241	18	68.94	54.58			
Apr-02						1587	26	61.04	61.91			
May-02						1830	22	83.18	72.23			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

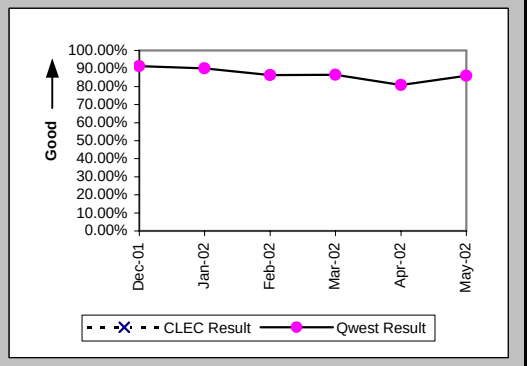
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

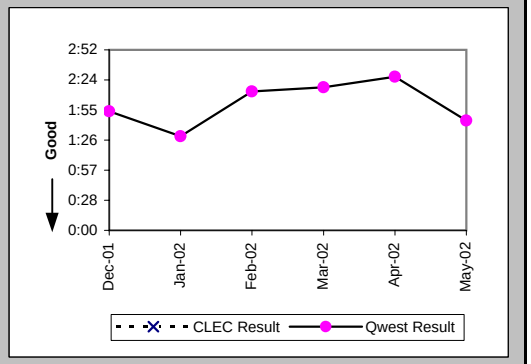
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	46	91.30%	28.18%			
Jan-02						45	50	90.00%	30.00%			
Feb-02						38	44	86.36%	34.32%			
Mar-02						45	52	86.54%	34.13%			
Apr-02						42	52	80.77%	39.41%			
May-02						55	64	85.94%	34.76%			



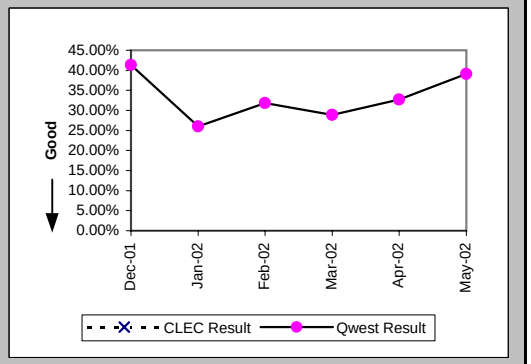
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87:47	46	1:54	2:23			
Jan-02						74:48	50	1:30	2:09			
Feb-02						97:23	44	2:13	3:22			
Mar-02						118:29	52	2:17	4:04			
Apr-02						127:05	52	2:27	3:00			
May-02						111:35	64	1:45	2:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

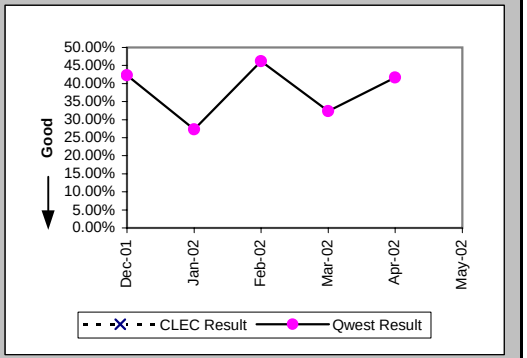
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	46	41.30%	49.24%			
Jan-02						13	50	26.00%	43.86%			
Feb-02						14	44	31.82%	46.58%			
Mar-02						15	52	28.85%	45.30%			
Apr-02						17	52	32.69%	46.91%			
May-02						25	64	39.06%	48.79%			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

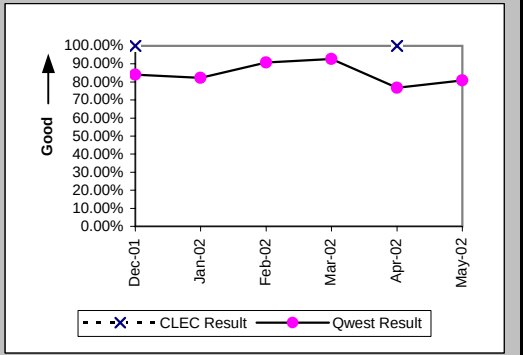
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	26	42.31%	49.40%			
Jan-02						9	33	27.27%	44.54%			
Feb-02						12	26	46.15%	49.85%			
Mar-02						11	34	32.35%	46.78%			
Apr-02						15	36	41.67%	49.30%			
May-02												



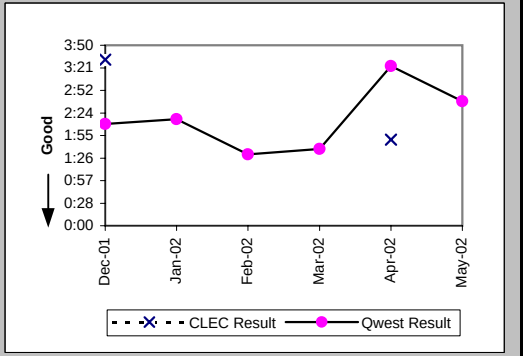
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	37	44	84.09%	36.58%	-0.43	-1.26	No
Jan-02						42	51	82.35%	38.12%			
Feb-02						39	43	90.70%	29.05%			
Mar-02						63	68	92.65%	26.10%			
Apr-02	1	1	100.00%	0	0	79	103	76.70%	42.27%	-0.55	-1.33	No
May-02						59	73	80.82%	39.37%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

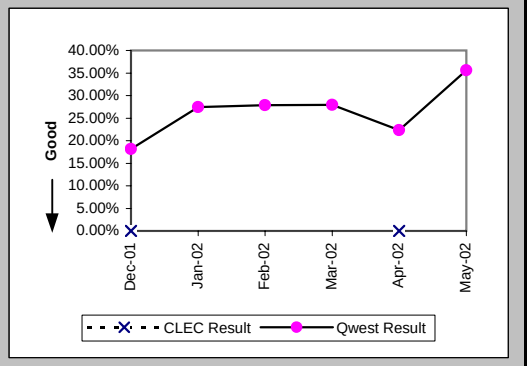
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:32	1	3:32	0	0	95:27	44	2:10	2:22	0.67	-0.6	No
Jan-02						115:55	51	2:16	2:40			
Feb-02						65:30	43	1:31	1:31			
Mar-02						110:56	68	1:38	1:50			
Apr-02	1:50	1	1:50	0	0	349:32	103	3:24	7:25	-0.21	-1.13	No
May-02						193:21	73	2:39	3:49			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

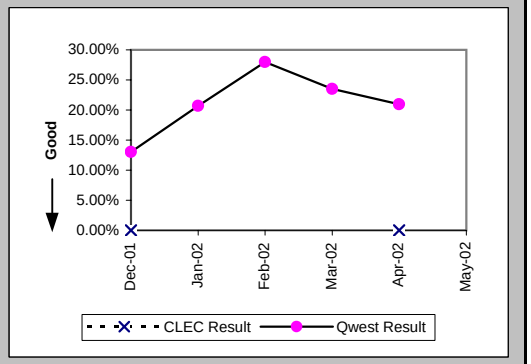
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	44	18.18%	38.57%	-0.47	-1.28	No
Jan-02						14	51	27.45%	44.63%			
Feb-02						12	43	27.91%	44.85%			
Mar-02						19	68	27.94%	44.87%			
Apr-02	0	1	0.00%	0	0	23	103	22.33%	41.65%	-0.53	-1.32	No
May-02						26	73	35.62%	47.89%			



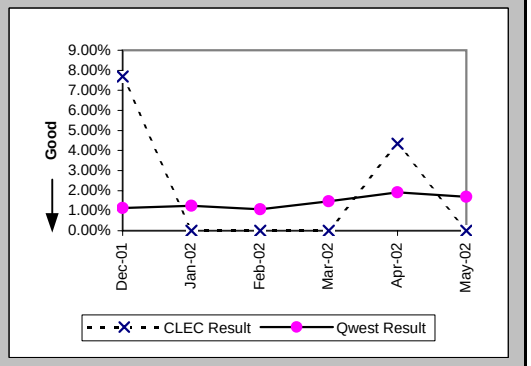
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	23	13.04%	33.68%	-0.38	-1.23	No
Jan-02						6	29	20.69%	40.51%			
Feb-02						7	25	28.00%	44.90%			
Mar-02						8	34	23.53%	42.42%			
Apr-02	0	1	0.00%	0	0	13	62	20.97%	40.71%	-0.51	-1.31	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

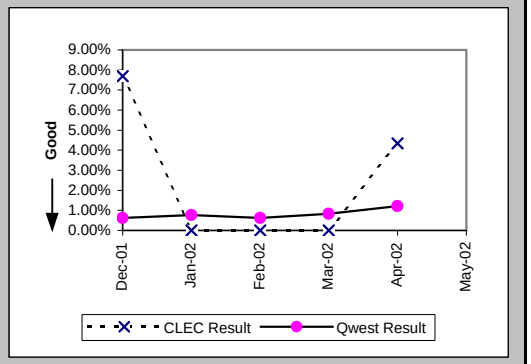
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	13	7.69%	0	0	90	7968	1.13%	10.57%	1.45	-0.12	No
Jan-02	0	15	0.00%	0	0	101	8133	1.24%	11.07%	-0.43	-1.26	No
Feb-02	0	15	0.00%	0	0	87	8152	1.07%	10.28%	-0.4	-1.24	No
Mar-02	0	18	0.00%	0	0	120	8196	1.46%	12.01%	-0.52	-1.31	No
Apr-02	1	23	4.35%	0	0	155	8111	1.91%	13.69%	0.78	-0.52	No
May-02	0	25	0.00%	0	0	137	8081	1.70%	12.91%	-0.66	-1.4	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

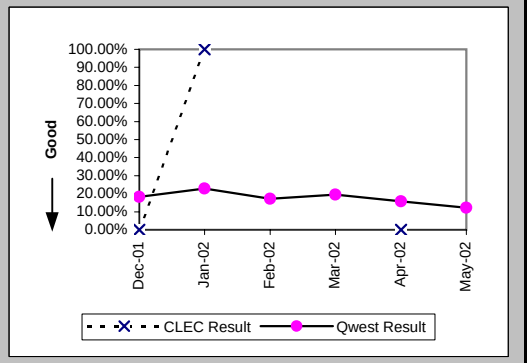
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	13	7.69%	0	0	49	7968	0.62%	7.82%	1.76	0.07	Yes
Jan-02	0	15	0.00%	0	0	62	8133	0.76%	8.70%	-0.34	-1.21	No
Feb-02	0	15	0.00%	0	0	51	8152	0.63%	7.88%	-0.31	-1.19	No
Mar-02	0	18	0.00%	0	0	68	8196	0.83%	9.07%	-0.39	-1.24	No
Apr-02	1	23	4.35%	0	0	98	8111	1.21%	10.93%	1.09	-0.34	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

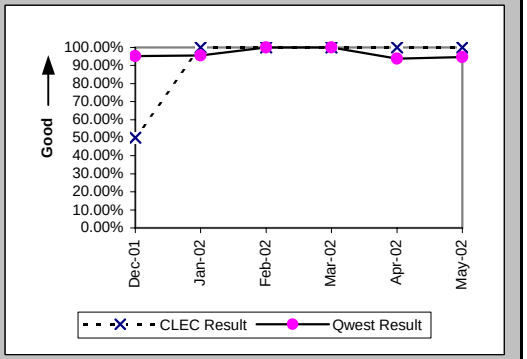
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	20	110	18.18%	38.57%	-0.47	-1.29	No
Jan-02	1	1	100.00%	0	0	30	131	22.90%	42.02%	1.21	-0.27	No
Feb-02						18	105	17.14%	37.69%			
Mar-02						29	149	19.46%	39.59%			
Apr-02	0	1	0.00%	0	0	29	184	15.76%	36.44%	-0.43	-1.26	No
May-02						19	156	12.18%	32.70%			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

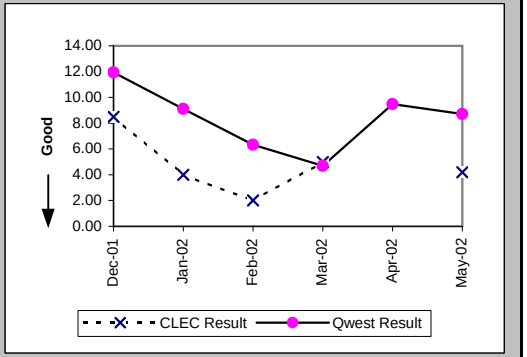
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	20	21	95.24%	21.30%	1.42	-0.14	No
Jan-02	1	1	100.00%	0	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Feb-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	15	16	93.75%	24.21%	-0.41	-1.25	No
May-02	6	6	100.00%	0	0	18	19	94.74%	22.33%	-0.5	-1.31	No



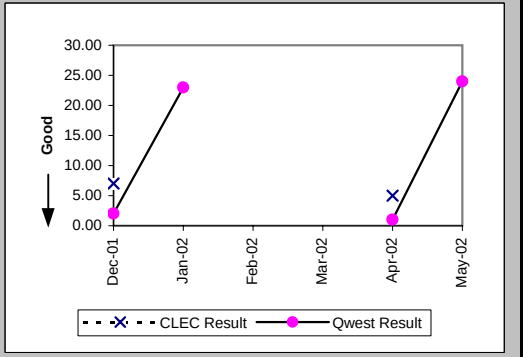
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	2	8.50	0	0	203	17	11.94	25.79	-0.18	-1.11	No
Jan-02	4	1	4.00	0	0	191	21	9.10	10.07	-0.49	-1.3	No
Feb-02	2	1	2.00	2	0	76	12	6.33	4.79	-0.87	-1.53	No
Mar-02	5	1	5.00	0	0	75	16	4.69	3.20	0.45	-0.73	No
Apr-02						142	15	9.47	4.97			
May-02	21	5	4.20	1	0	148	17	8.71	8.84	-1	-1.61	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

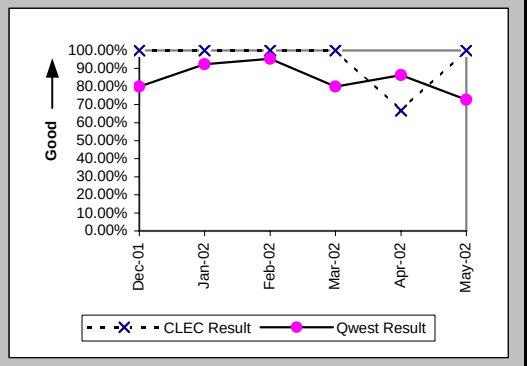
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	0	0	2	1	2.00				
Jan-02						46	2	23.00	15.56			
Feb-02												
Mar-02												
Apr-02	5	1	5.00	0	0	1	1	1.00				
May-02						24	1	24.00				



Checklist #4 - Unbundled Loop - ISDN Capable Installation

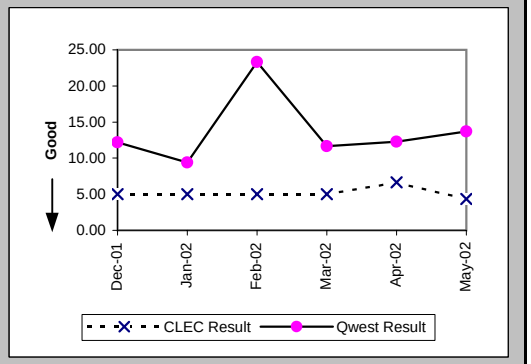
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	12	15	80.00%	40.00%	-0.48	-1.29	No
Jan-02	1	1	100.00%	0	0	12	13	92.31%	26.65%	-0.28	-1.17	No
Feb-02	2	2	100.00%	0	0	83	87	95.40%	20.94%	-0.31	-1.19	No
Mar-02	2	2	100.00%	0	0	8	10	80.00%	40.00%	-0.65	-1.39	No
Apr-02	2	3	66.67%	0	0	19	22	86.36%	34.32%	0.69	-0.58	No
May-02	3	3	100.00%	0	0	8	11	72.73%	44.54%	-0.94	-1.57	No



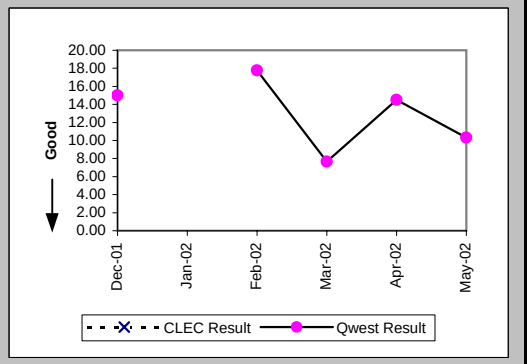
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	183	15	12.20	9.31	-0.75	-1.46	No
Jan-02	5	1	5.00	0	0	122	13	9.38	4.07	-1.04	-1.63	No
Feb-02	5	1	5.00	1	0	2005	86	23.31	7.73	-2.35	-2.43	No
Mar-02	10	2	5.00	0	0	128	11	11.64	6.47	-1.33	-1.81	No
Apr-02	20	3	6.67	0	0	246	20	12.30	9.65	-0.94	-1.57	No
May-02	13	3	4.33	0	0	137	10	13.70	5.81	-2.45	-2.49	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

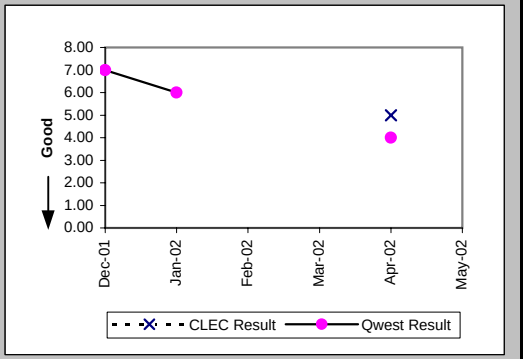
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	4	15.00	6.98			
Jan-02												
Feb-02						71	4	17.75	12.53			
Mar-02						23	3	7.67	3.79			
Apr-02						29	2	14.50	14.85			
May-02						31	3	10.33	3.21			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

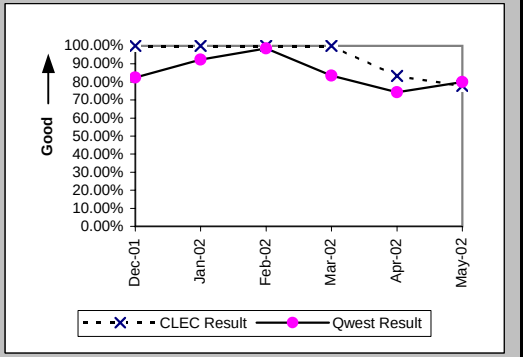
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						6	1	6.00				
Feb-02												
Mar-02												
Apr-02	5	1	5.00	0	0	4	1	4.00				
May-02												



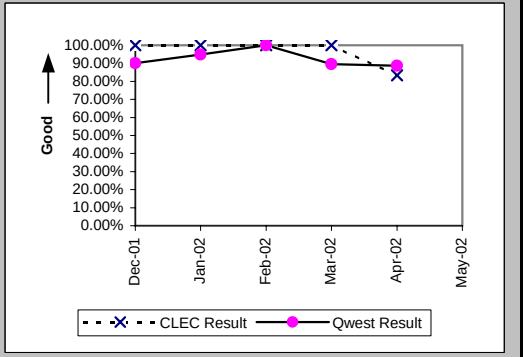
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	33	40	82.50%	38.00%	-0.97	-1.59	No
Jan-02	3	3	100.00%	0	0	36	39	92.31%	26.65%	-0.48	-1.29	No
Feb-02	4	4	100.00%	0	0	70	71	98.59%	11.78%	-0.23	-1.14	No
Mar-02	5	5	100.00%	0	0	56	67	83.58%	37.04%	-0.96	-1.58	No
Apr-02	5	6	83.33%	0	0	26	35	74.29%	43.71%	-0.47	-1.28	No
May-02	7	9	77.78%	0	0	28	35	80.00%	40.00%	0.13	-0.92	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

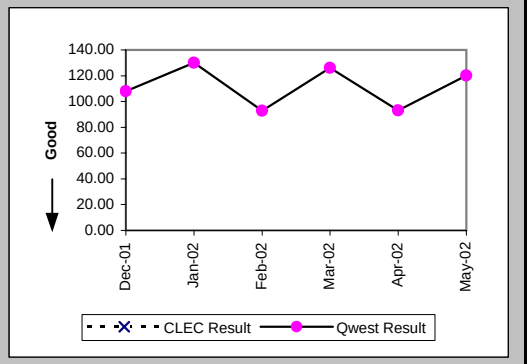
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	36	40	90.00%	30.00%	-0.7	-1.43	No
Jan-02	3	3	100.00%	0	0	37	39	94.87%	22.06%	-0.39	-1.24	No
Feb-02	4	4	100.00%	0	0	71	71	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	60	67	89.55%	30.59%	-0.74	-1.45	No
Apr-02	5	6	83.33%	0	0	31	35	88.57%	31.82%	0.31	-0.81	No
May-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

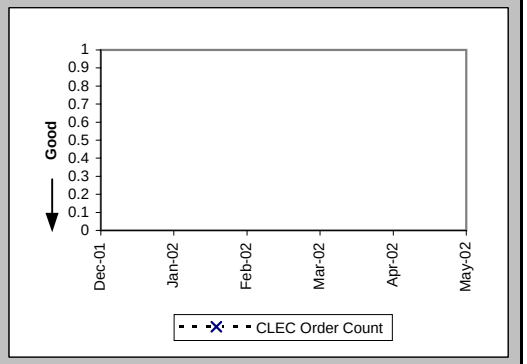
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						648	6	108.00	103.15			
Jan-02						780	6	130.00	103.15			
Feb-02						743	8	92.88	111.74			
Mar-02						883	7	126.14	114.72			
Apr-02						1023	11	93.00	116.50			
May-02						1202	10	120.20	122.34			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

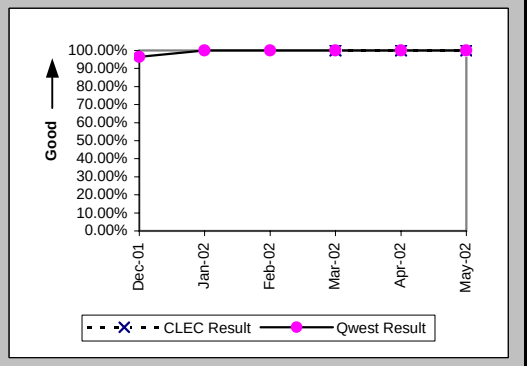
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

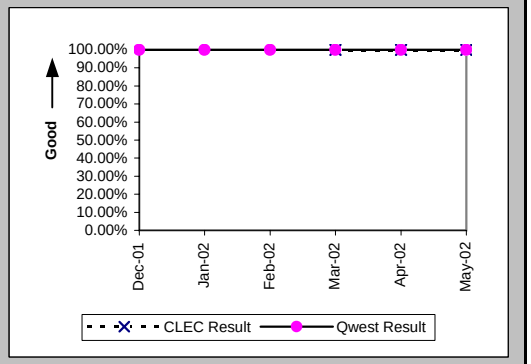
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	28	96.43%	18.56%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						35	35	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	



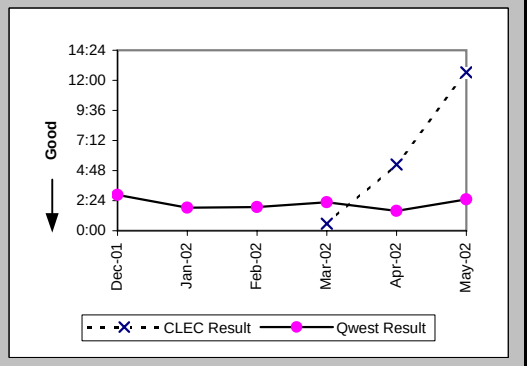
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	28	100.00%	0.00%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						35	35	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

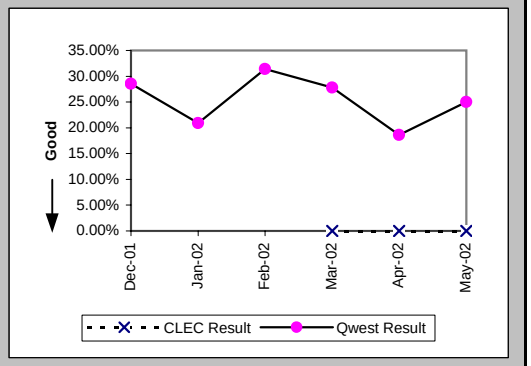
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:48	28	2:51	5:04			
Jan-02						79:12	43	1:51	1:59			
Feb-02						66:00	35	1:53	2:09			
Mar-02	0:33	1	0:33	0	0	81:56	36	2:17	2:59	-0.57	-1.35	No
Apr-02	5:17	1	5:17	0	0	68:15	43	1:35	2:08	1.74	0.06	Yes
May-02	12:39	1	12:39	0	0	99:42	40	2:30	3:54	1.73	0.05	Yes



Checklist #4 - Unbundled Loop - ISDN Capable Repair

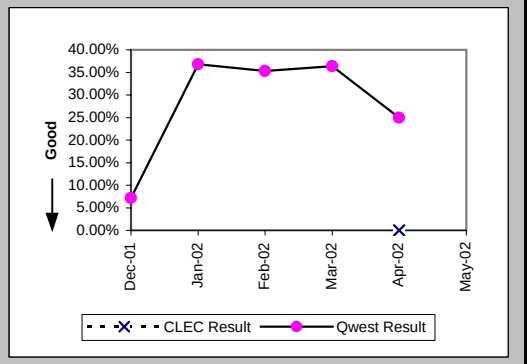
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	28	28.57%	45.18%			
Jan-02						9	43	20.93%	40.68%			
Feb-02						11	35	31.43%	46.42%			
Mar-02	0	1	0.00%	0	0	10	36	27.78%	44.79%	-0.61	-1.37	No
Apr-02	0	1	0.00%	0	0	8	43	18.60%	38.91%	-0.47	-1.29	No
May-02	0	1	0.00%	0	0	10	40	25.00%	43.30%	-0.57	-1.35	No



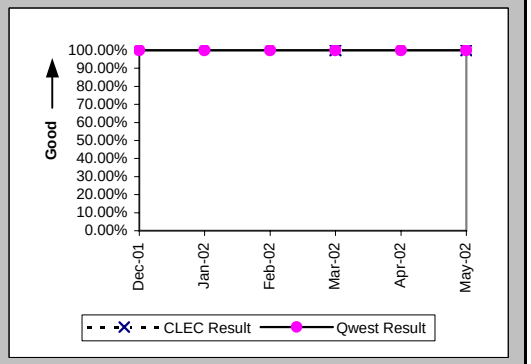
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	14	7.14%	25.75%			
Jan-02						7	19	36.84%	48.24%			
Feb-02						6	17	35.29%	47.79%			
Mar-02						8	22	36.36%	48.10%			
Apr-02	0	1	0.00%	0	0	5	20	25.00%	43.30%	-0.56	-1.34	No
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

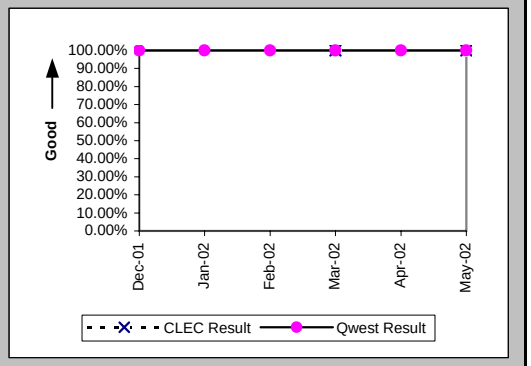
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

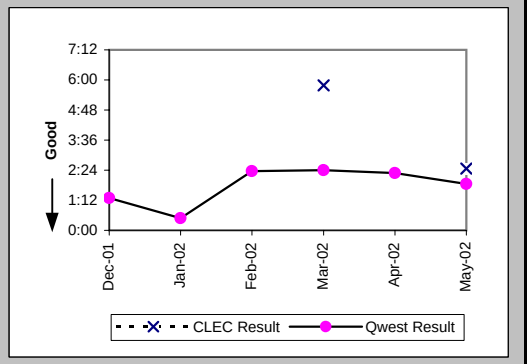
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



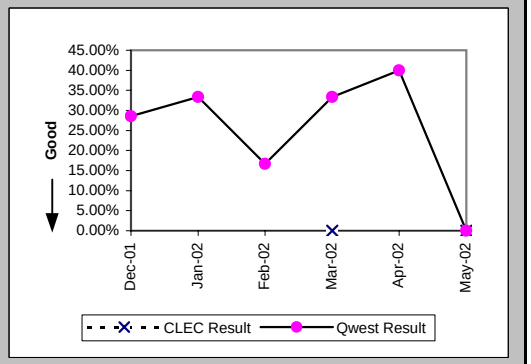
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8:57	7	1:17	1:26			
Jan-02						2:53	6	0:29	0:13			
Feb-02						28:27	12	2:22	1:45			
Mar-02	5:47	1	5:47	0	0	7:11	3	2:24	0:39	3.72	1.26	Yes
Apr-02						11:24	5	2:17	3:03			
May-02	2:28	1	2:28	0	0	12:56	7	1:51	0:58	0.81	-0.51	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

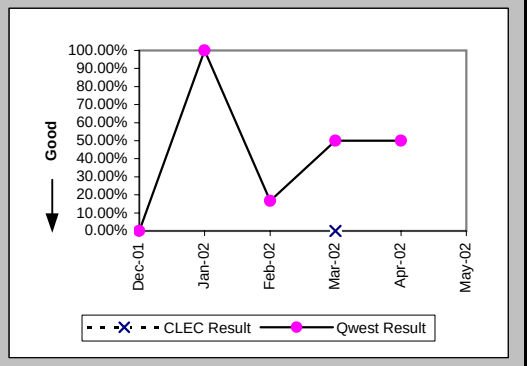
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	7	28.57%	45.18%			
Jan-02						2	6	33.33%	47.14%			
Feb-02						2	12	16.67%	37.27%			
Mar-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Apr-02						2	5	40.00%	48.99%			
May-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

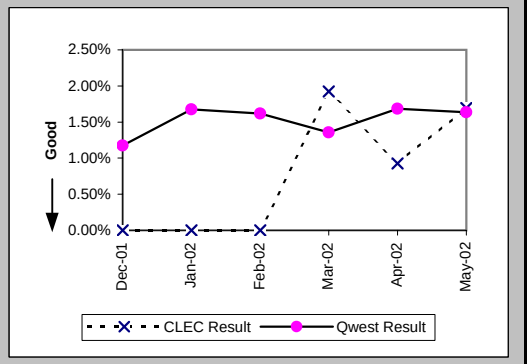
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	6	16.67%	37.27%			
Mar-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Apr-02						1	2	50.00%	50.00%			
May-02												



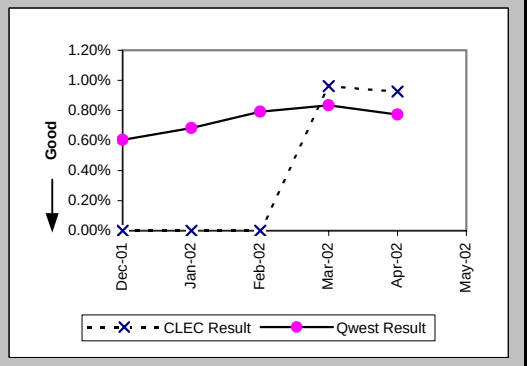
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	104	0.00%	0	0	35	2977	1.18%	10.78%	-1.09	-1.66	No
Jan-02	0	104	0.00%	0	0	49	2924	1.68%	12.84%	-1.31	-1.8	No
Feb-02	0	101	0.00%	0	0	47	2907	1.62%	12.61%	-1.27	-1.77	No
Mar-02	2	104	1.92%	0	0	39	2876	1.36%	11.57%	0.53	-0.68	No
Apr-02	1	108	0.93%	0	0	48	2852	1.68%	12.86%	-0.6	-1.37	No
May-02	2	118	1.69%	0	0	47	2870	1.64%	12.69%	0.12	-0.93	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

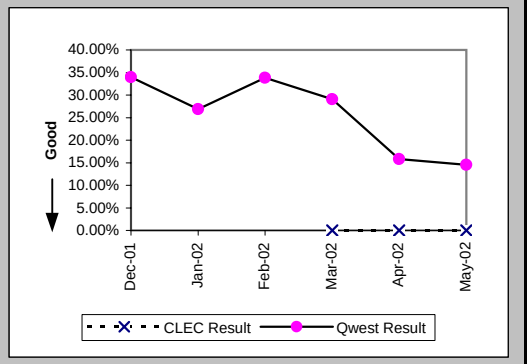
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	104	0.00%	0	0	18	2977	0.60%	7.75%	-0.78	-1.48	No
Jan-02	0	104	0.00%	0	0	20	2924	0.68%	8.24%	-0.83	-1.51	No
Feb-02	0	101	0.00%	0	0	23	2907	0.79%	8.86%	-0.88	-1.54	No
Mar-02	1	104	0.96%	0	0	24	2876	0.83%	9.10%	0.21	-0.87	No
Apr-02	1	108	0.93%	0	0	22	2852	0.77%	8.75%	0.25	-0.85	No
May-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

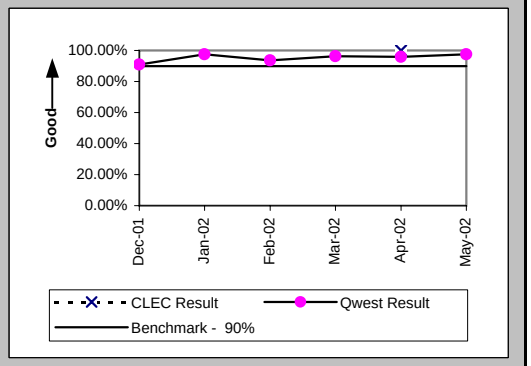
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	53	33.96%	47.36%			
Jan-02						18	67	26.87%	44.33%			
Feb-02						24	71	33.80%	47.30%			
Mar-02	0	2	0.00%	0	0	16	55	29.09%	45.42%	-0.89	-1.54	No
Apr-02	0	1	0.00%	0	0	9	57	15.79%	36.46%	-0.43	-1.26	No
May-02	0	2	0.00%	0	0	8	55	14.55%	35.26%	-0.57	-1.35	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

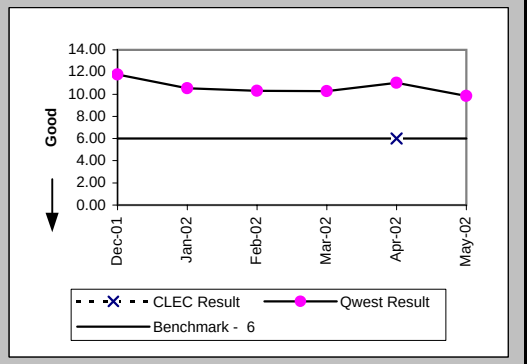
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	264	90.91%	28.75%			
Jan-02						203	208	97.60%	15.32%			
Feb-02						203	217	93.55%	24.57%			
Mar-02						179	186	96.24%	19.03%			
Apr-02	1	1	100.00%	0	0	188	196	95.92%	19.79%	-0.21	-1.13	No
May-02						157	161	97.52%	15.57%			



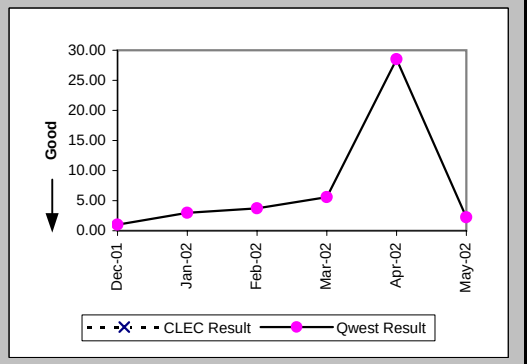
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3110	264	11.78	3.67			
Jan-02						2204	209	10.55	5.66			
Feb-02						2235	217	10.30	3.12			
Mar-02						1921	187	10.27	3.10			
Apr-02	6	1	6.00	0	0	2172	197	11.03	6.56	-0.76	-1.46	No
May-02						1586	161	9.85	2.36			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

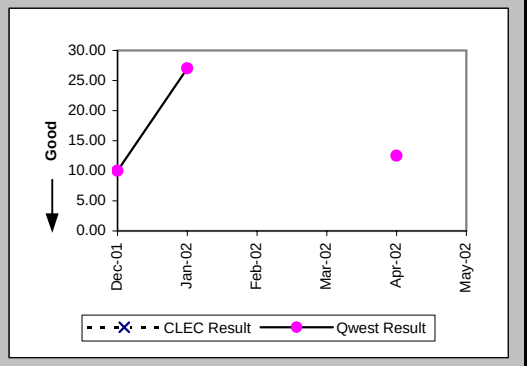
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02						6	2	3.00	1.41			
Feb-02						52	14	3.71	1.54			
Mar-02						39	7	5.57	9.55			
Apr-02						171	6	28.50	21.45			
May-02						9	4	2.25	1.50			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

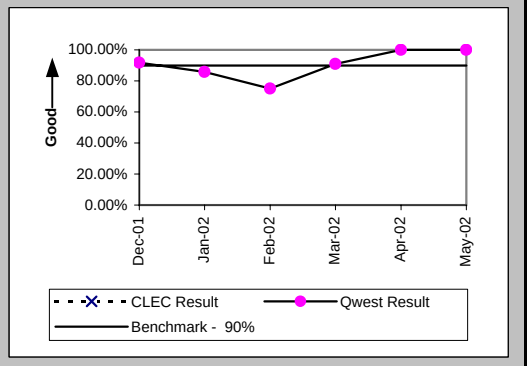
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						220	22	10.00	6.94			
Jan-02						81	3	27.00	40.71			
Feb-02												
Mar-02												
Apr-02						25	2	12.50	4.95			
May-02												



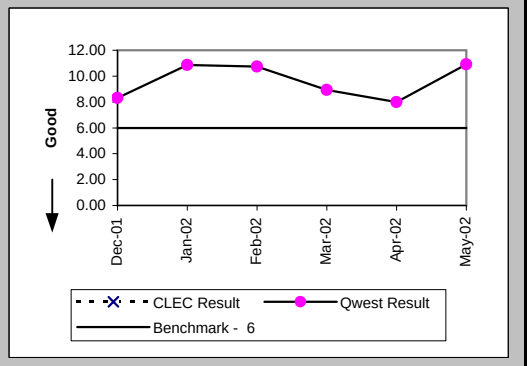
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	12	91.67%	27.64%			
Jan-02						6	7	85.71%	34.99%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						8	8	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

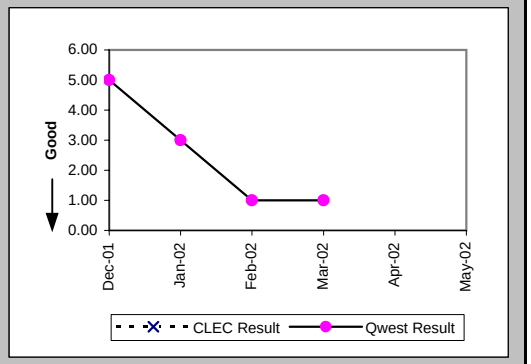
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						108	13	8.31	4.55			
Jan-02						76	7	10.86	2.19			
Feb-02						86	8	10.75	3.69			
Mar-02						107	12	8.92	3.26			
Apr-02						72	9	8.00	3.12			
May-02						109	10	10.90	3.73			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

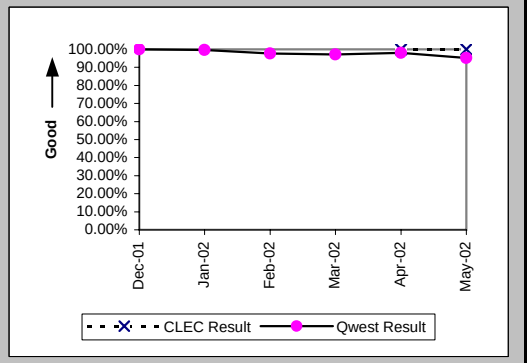
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						3	1	3.00				
Feb-02						2	2	1.00	0.00			
Mar-02						1	1	1.00				
Apr-02												
May-02												



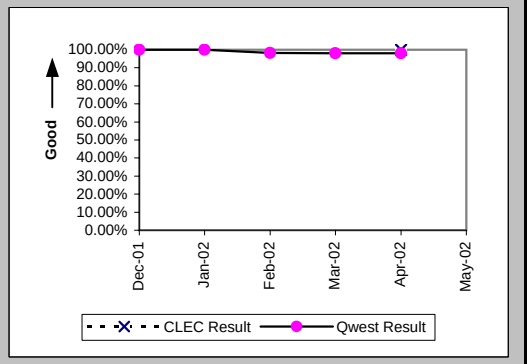
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						319	319	100.00%	0.00%			
Jan-02						246	247	99.60%	6.35%			
Feb-02						216	221	97.74%	14.87%			
Mar-02						206	212	97.17%	16.58%			
Apr-02	1	1	100.00%	0	0	199	203	98.03%	13.90%	-0.14	-1.09	No
May-02	1	1	100.00%	0	0	180	189	95.24%	21.30%	-0.22	-1.14	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

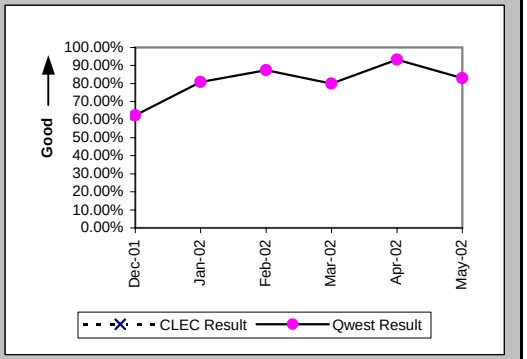
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						319	319	100.00%	0.00%			
Jan-02						247	247	100.00%	0.00%			
Feb-02						217	221	98.19%	13.33%			
Mar-02						208	212	98.11%	13.61%			
Apr-02	1	1	100.00%	0	0	199	203	98.03%	13.90%	-0.14	-1.09	No
May-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

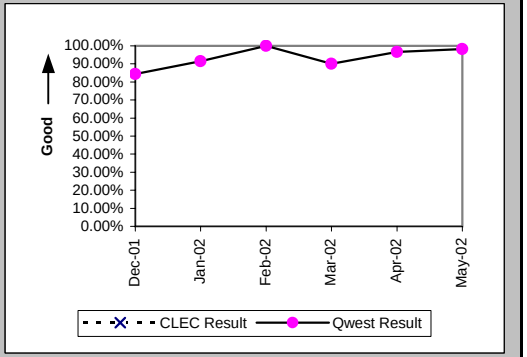
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	32	62.50%	48.41%			
Jan-02						38	47	80.85%	39.35%			
Feb-02						21	24	87.50%	33.07%			
Mar-02						16	20	80.00%	40.00%			
Apr-02						28	30	93.33%	24.94%			
May-02						49	59	83.05%	37.52%			



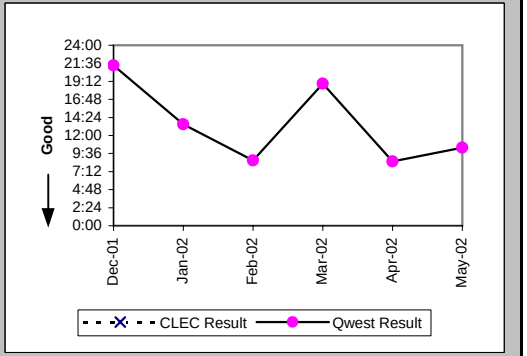
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	32	84.38%	36.31%			
Jan-02						43	47	91.49%	27.90%			
Feb-02						24	24	100.00%	0.00%			
Mar-02						18	20	90.00%	30.00%			
Apr-02						29	30	96.67%	17.95%			
May-02						58	59	98.31%	12.91%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

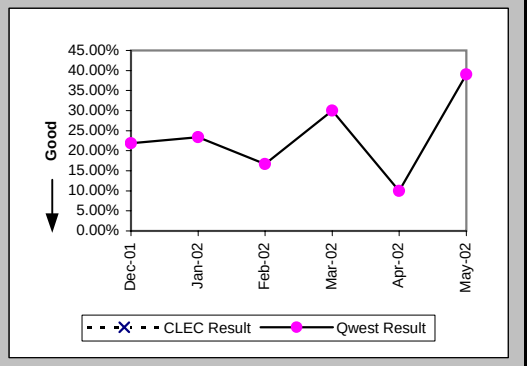
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						682:33	32	21:20	29:06			
Jan-02						633:34	47	13:29	24:11			
Feb-02						208:08	24	8:40	12:05			
Mar-02						377:52	20	18:54	24:06			
Apr-02						256:15	30	8:32	12:20			
May-02						612:38	59	10:23	13:12			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

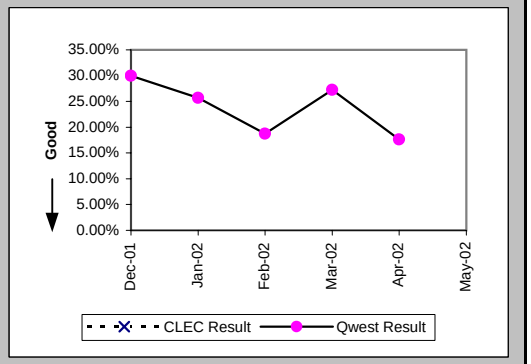
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	32	21.88%	41.34%			
Jan-02						11	47	23.40%	42.34%			
Feb-02						4	24	16.67%	37.27%			
Mar-02						6	20	30.00%	45.83%			
Apr-02						3	30	10.00%	30.00%			
May-02						23	59	38.98%	48.77%			



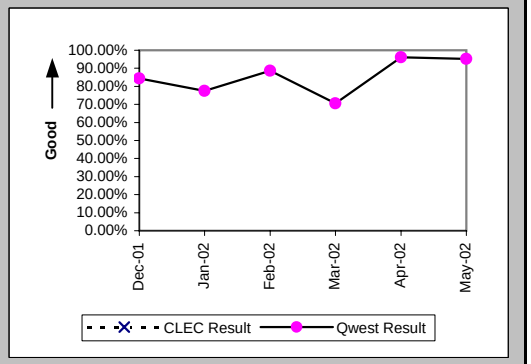
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	20	30.00%	45.83%			
Jan-02						9	35	25.71%	43.71%			
Feb-02						3	16	18.75%	39.03%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						3	17	17.65%	38.12%			
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

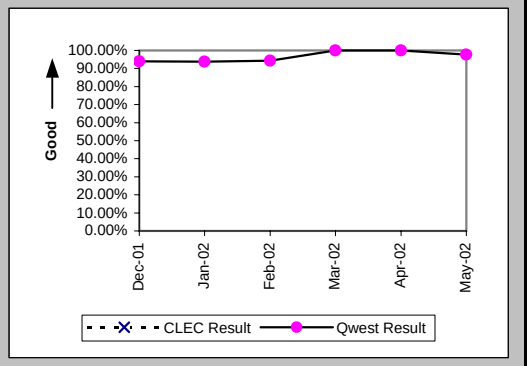
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	32	84.38%	36.31%			
Jan-02						38	49	77.55%	41.72%			
Feb-02						31	35	88.57%	31.82%			
Mar-02						24	34	70.59%	45.56%			
Apr-02						25	26	96.15%	19.23%			
May-02						40	42	95.24%	21.30%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

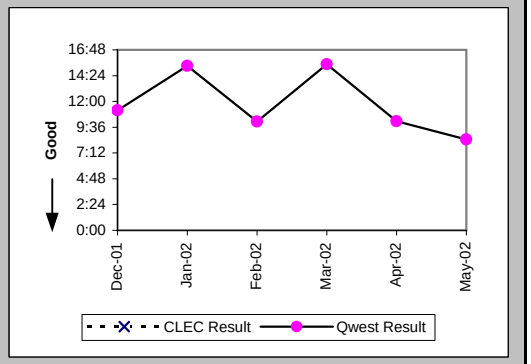
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	33	93.94%	23.86%			
Jan-02						46	49	93.88%	23.97%			
Feb-02						33	35	94.29%	23.21%			
Mar-02						34	34	100.00%	0.00%			
Apr-02						26	26	100.00%	0.00%			
May-02						41	42	97.62%	15.25%			



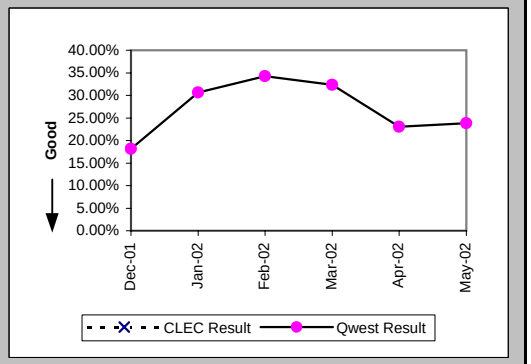
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						369:18	33	11:11	17:38			
Jan-02						750:01	49	15:18	23:22			
Feb-02						354:01	35	10:07	17:17			
Mar-02						525:58	34	15:28	15:29			
Apr-02						264:18	26	10:10	9:25			
May-02						355:49	42	8:28	11:56			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

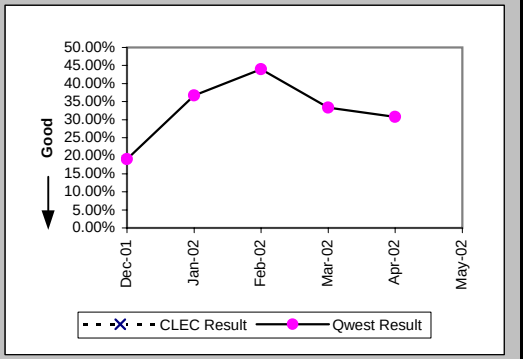
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	33	18.18%	38.57%			
Jan-02						15	49	30.61%	46.09%			
Feb-02						12	35	34.29%	47.47%			
Mar-02						11	34	32.35%	46.78%			
Apr-02						6	26	23.08%	42.13%			
May-02						10	42	23.81%	42.59%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

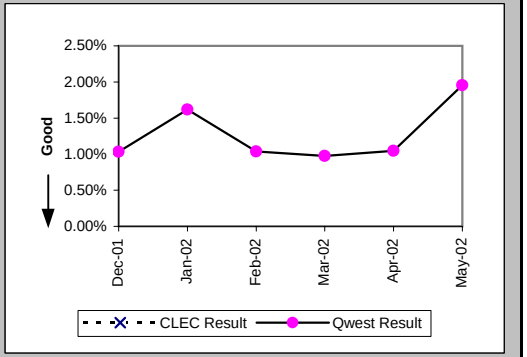
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	21	19.05%	39.27%			
Jan-02						11	30	36.67%	48.19%			
Feb-02						11	25	44.00%	49.64%			
Mar-02						6	18	33.33%	47.14%			
Apr-02						4	13	30.77%	46.15%			
May-02												



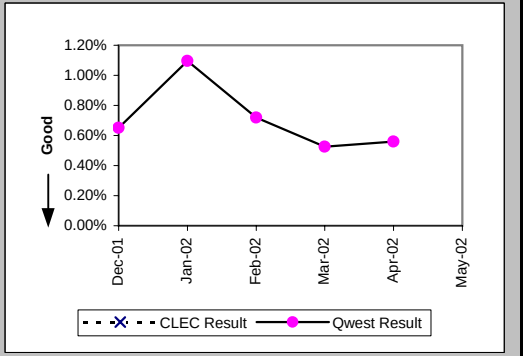
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	6299	1.03%	10.11%			
Jan-02						96	5929	1.62%	12.62%			
Feb-02						59	5695	1.04%	10.13%			
Mar-02						54	5529	0.98%	9.83%			
Apr-02						56	5363	1.04%	10.17%			
May-02						101	5163	1.96%	13.85%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

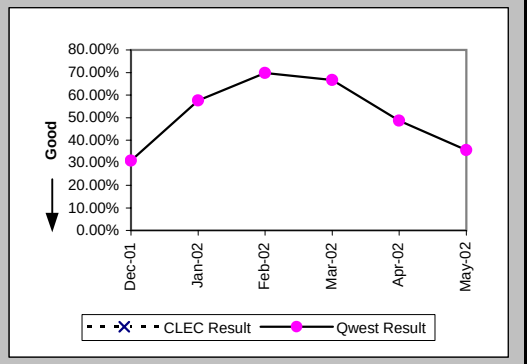
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	6299	0.65%	8.04%			
Jan-02						65	5929	1.10%	10.41%			
Feb-02						41	5695	0.72%	8.45%			
Mar-02						29	5529	0.52%	7.22%			
Apr-02						30	5363	0.56%	7.46%			
May-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

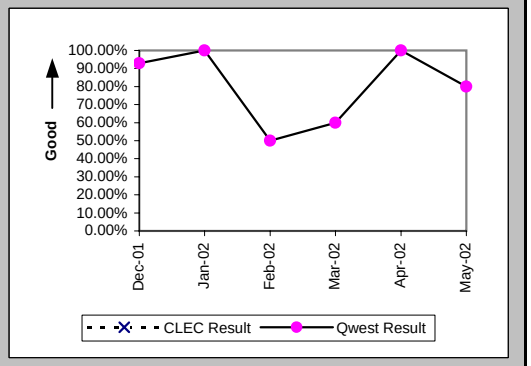
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	94	30.85%	46.19%			
Jan-02						130	226	57.52%	49.43%			
Feb-02						136	195	69.74%	45.94%			
Mar-02						108	162	66.67%	47.14%			
Apr-02						53	109	48.62%	49.98%			
May-02						56	157	35.67%	47.90%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

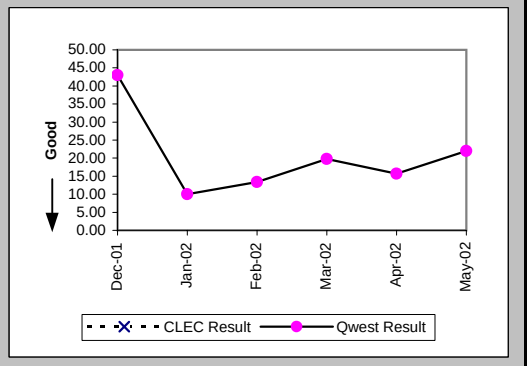
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	28	92.86%	25.75%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	5	60.00%	48.99%			
Apr-02						3	3	100.00%	0.00%			
May-02						4	5	80.00%	40.00%			



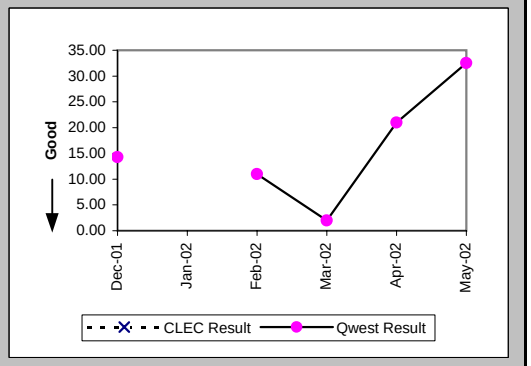
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1334	31	43.03	15.84			
Jan-02						90	9	10.00	3.04			
Feb-02						67	5	13.40	8.47			
Mar-02						99	5	19.80	15.21			
Apr-02						47	3	15.67	8.50			
May-02						264	12	22.00	18.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

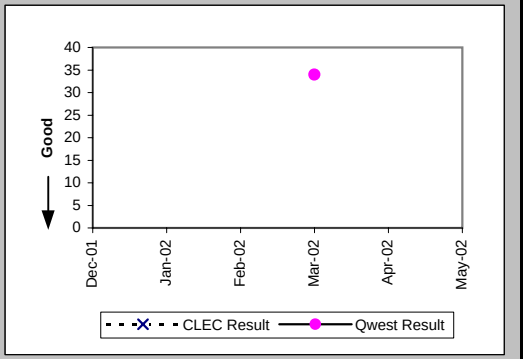
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	4	14.25	13.87			
Jan-02												
Feb-02						11	1	11.00				
Mar-02						2	1	2.00				
Apr-02						21	1	21.00				
May-02						65	2	32.50	14.85			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

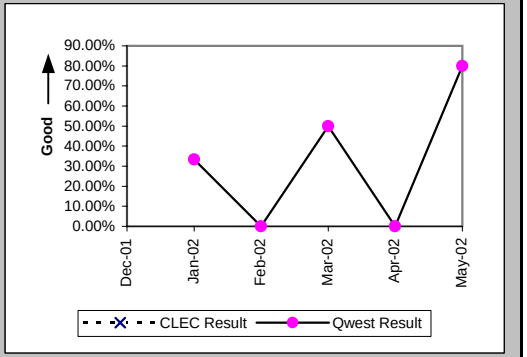
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02												



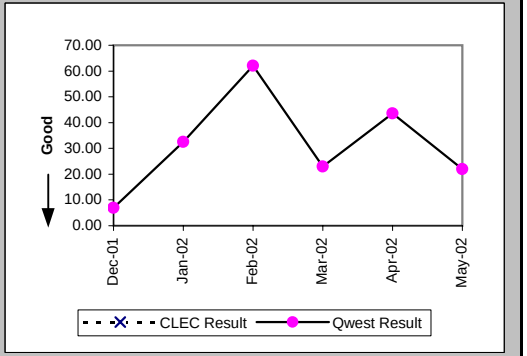
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						4	5	80.00%	40.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

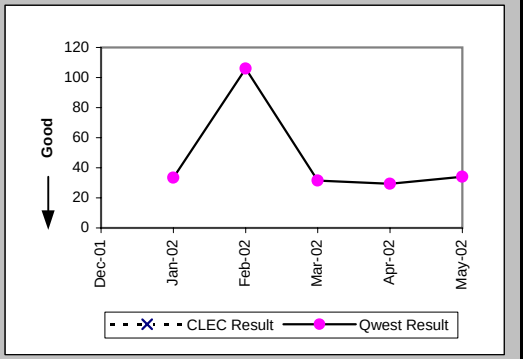
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						130	4	32.50	21.05			
Feb-02						124	2	62.00	77.78			
Mar-02						115	5	23.00	23.91			
Apr-02						392	9	43.56	15.02			
May-02						307	14	21.93	23.31			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

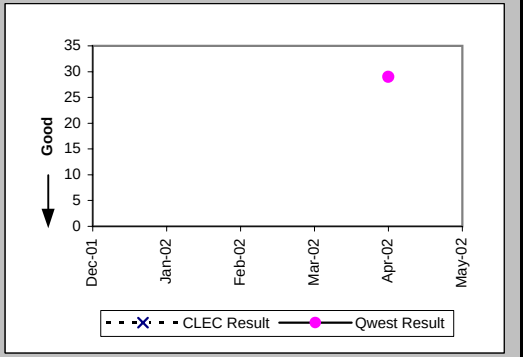
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	2	33.50	13.44			
Feb-02						106	1	106.00				
Mar-02						63	2	31.50	31.82			
Apr-02						206	7	29.43	14.93			
May-02						102	3	34.00	47.70			



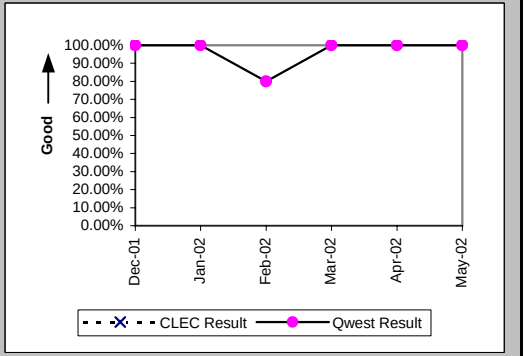
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						58	2	29.00	0.00			
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

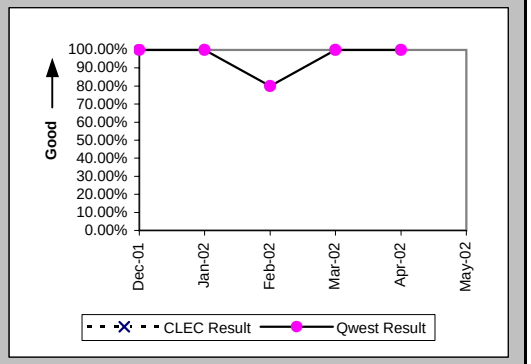
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	21	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						20	20	100.00%	0.00%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

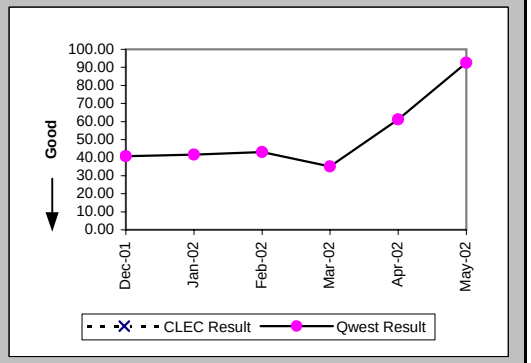
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	21	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

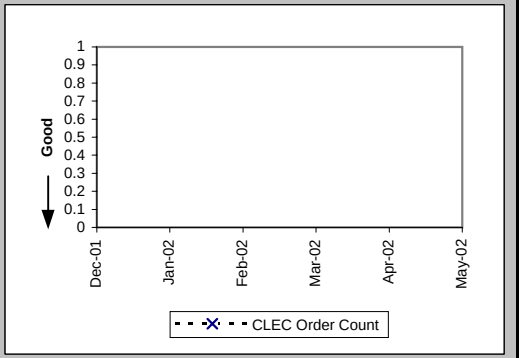
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						285	7	40.71	51.53			
Jan-02						375	9	41.67	49.69			
Feb-02						518	12	43.17	51.18			
Mar-02						457	13	35.15	27.55			
Apr-02						428	7	61.14	43.39			
May-02						370	4	92.50	60.52			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

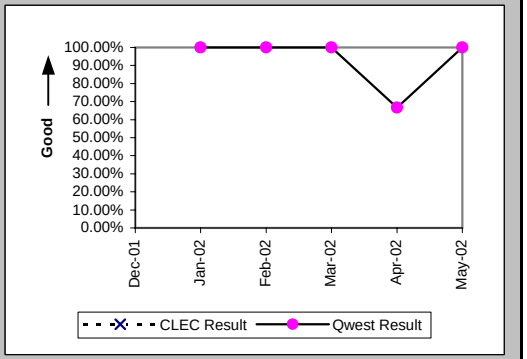
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

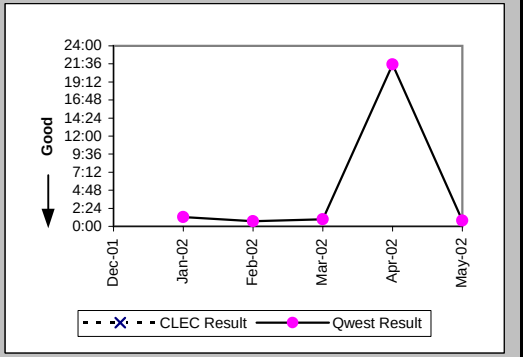
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	2	100.00%	0.00%			



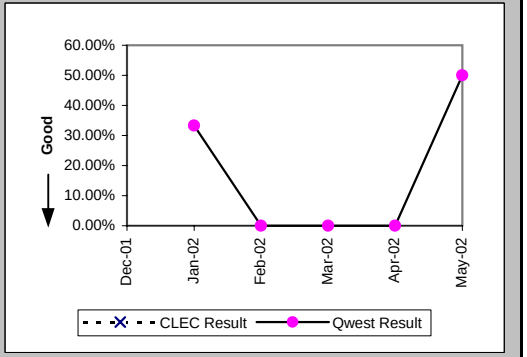
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3:45	3	1:15	0:17			
Feb-02						0:41	1	0:41				
Mar-02						1:54	2	0:57	1:11			
Apr-02						64:36	3	21:32	36:38			
May-02						1:33	2	0:46	1:04			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

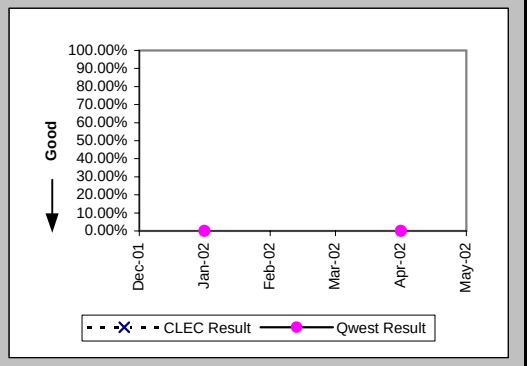
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

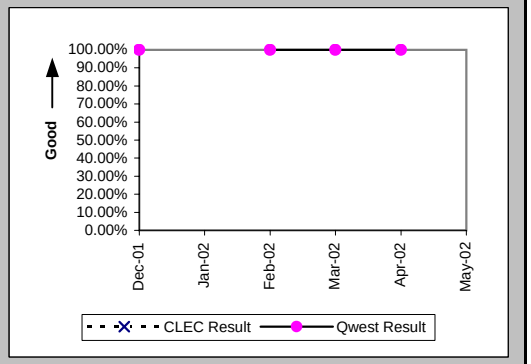
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



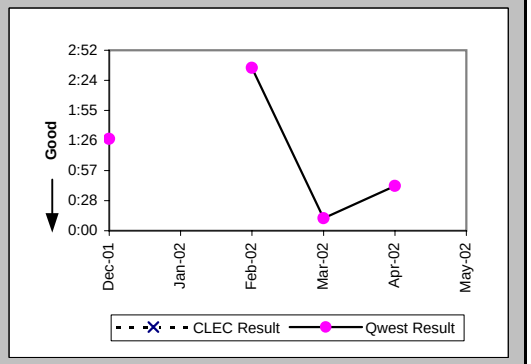
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

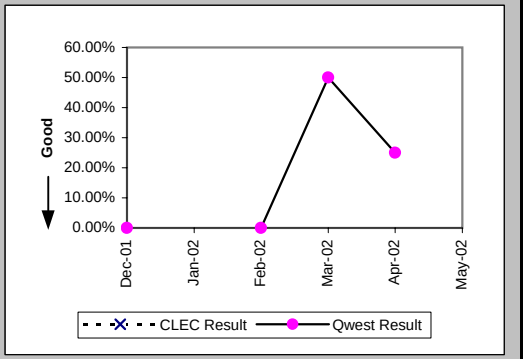
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:28	1	1:28				
Jan-02												
Feb-02						5:12	2	2:36	0:31			
Mar-02						0:23	2	0:12	0:11			
Apr-02						2:53	4	0:43	0:31			
May-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

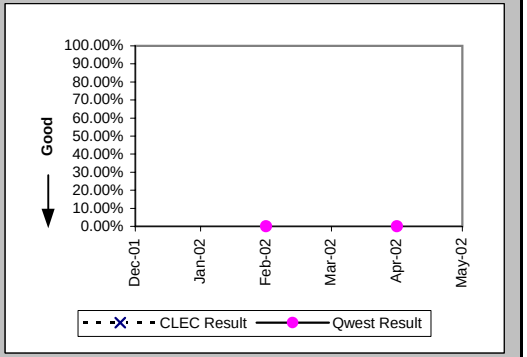
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	4	25.00%	43.30%			
May-02												



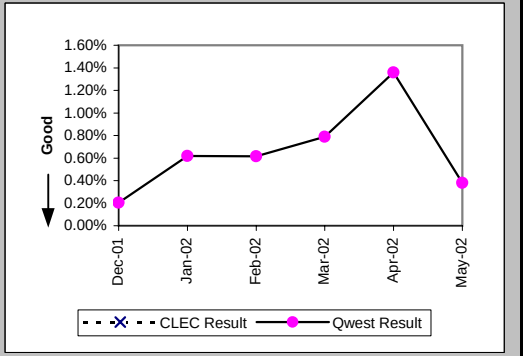
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

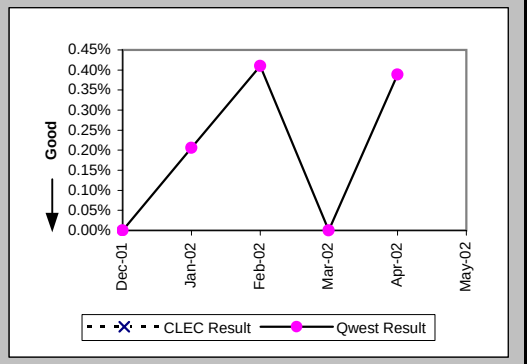
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	487	0.21%	4.53%			
Jan-02						3	486	0.62%	7.83%			
Feb-02						3	488	0.61%	7.82%			
Mar-02						4	508	0.79%	8.84%			
Apr-02						7	515	1.36%	11.58%			
May-02						2	526	0.38%	6.15%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

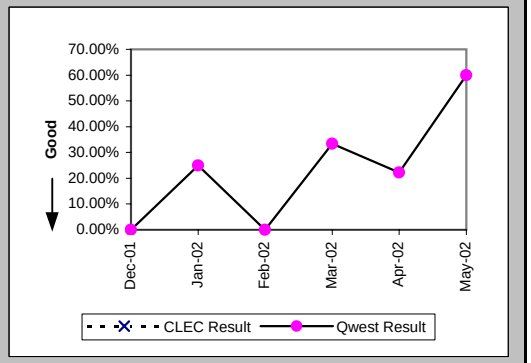
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	487	0.00%	0.00%			
Jan-02						1	486	0.21%	4.53%			
Feb-02						2	488	0.41%	6.39%			
Mar-02						0	508	0.00%	0.00%			
Apr-02						2	515	0.39%	6.22%			
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

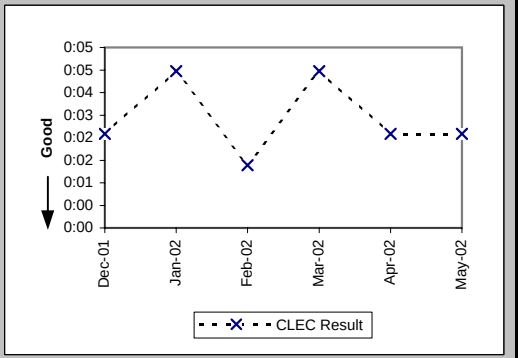
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	4	25.00%	43.30%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						2	9	22.22%	41.57%			
May-02						3	5	60.00%	48.99%			



Checklist #4 - Unbundled Loop Cutovers

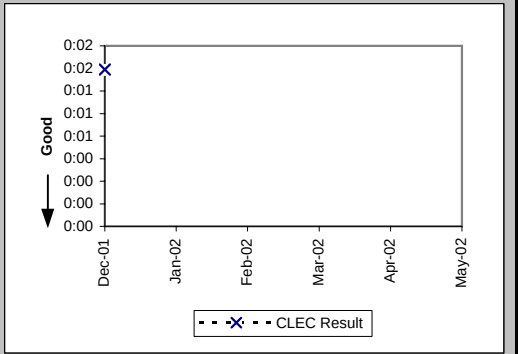
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	12:21	271	0:03	0	0
Jan-02	22:41	251	0:05	0	0
Feb-02	8:03	222	0:02	0	0
Mar-02	12:39	161	0:05	0	0
Apr-02	14:30	319	0:03	0	0
May-02	4:45	92	0:03	0	0



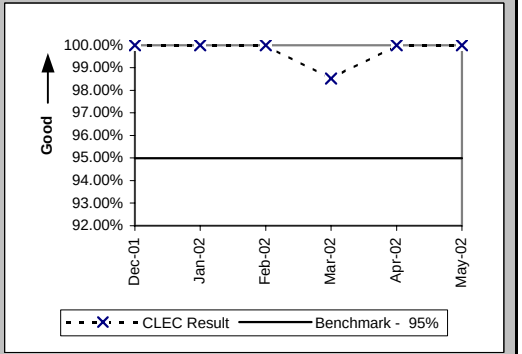
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:05	3	0:02	0	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					



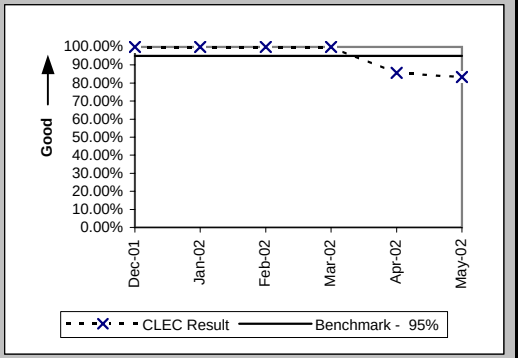
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	105	105	100.00%	0	0
Jan-02	143	143	100.00%	0	0
Feb-02	73	73	100.00%	0	0
Mar-02	67	68	98.53%	0	0
Apr-02	99	99	100.00%	0	0
May-02	42	42	100.00%	0	0

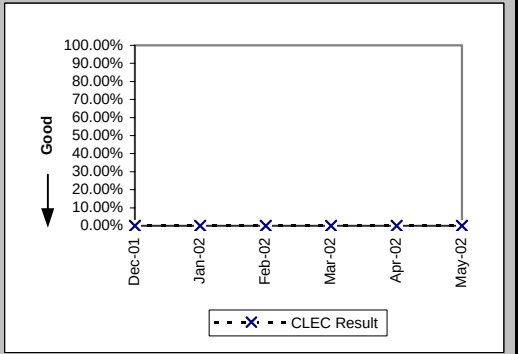


Checklist #4 - Unbundled Loop Cutovers

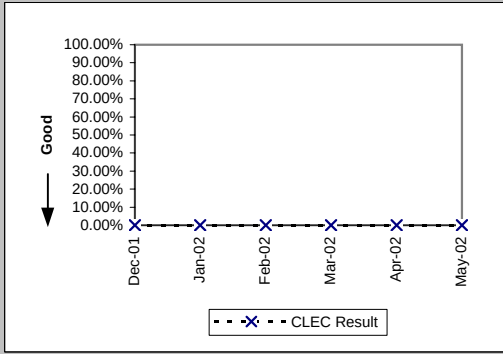
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	29	29	100.00%	0	0
Jan-02	15	15	100.00%	0	0
Feb-02	9	9	100.00%	0	0
Mar-02	5	5	100.00%	0	0
Apr-02	6	7	85.71%	0	0
May-02	5	6	83.33%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	105	0.00%	0	0
Jan-02	0	143	0.00%	0	0
Feb-02	0	73	0.00%	0	0
Mar-02	0	68	0.00%	0	0
Apr-02	0	99	0.00%	0	0
May-02	0	42	0.00%	0	0



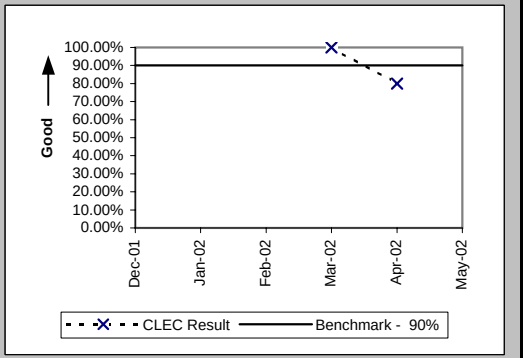
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	29	0.00%	0	0
Jan-02	0	15	0.00%	0	0
Feb-02	0	9	0.00%	0	0
Mar-02	0	5	0.00%	0	0
Apr-02	0	7	0.00%	0	0
May-02	0	6	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

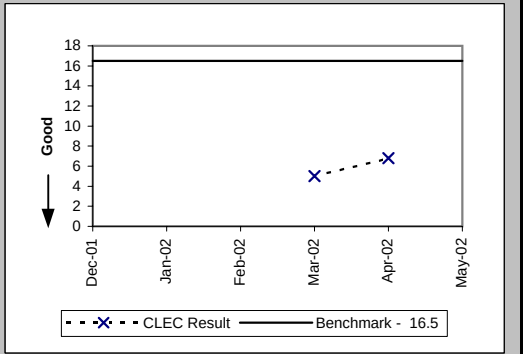
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	4	5	80.00%	0	0	40.00%
May-02						



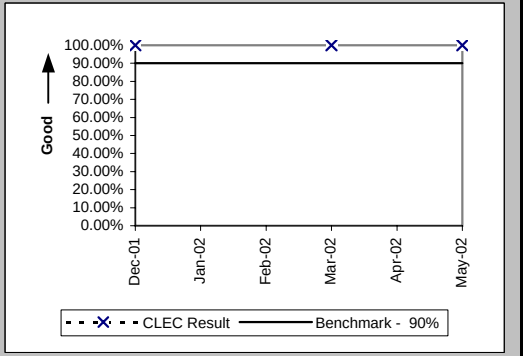
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02	34	5	6.80	0	0	2.05
May-02						



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

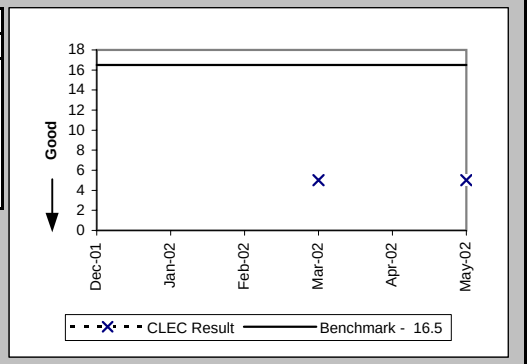
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02						
May-02	1	1	100.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

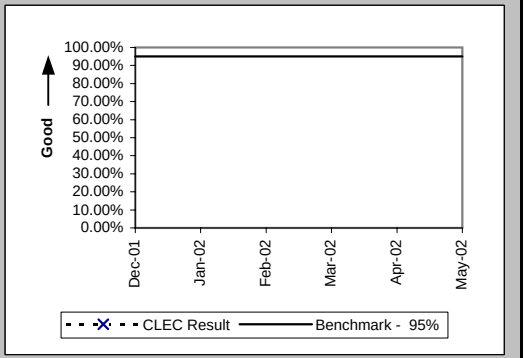
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02						
May-02	5	1	5.00	0	0	



Checklist #4 - Line Sharing Installation

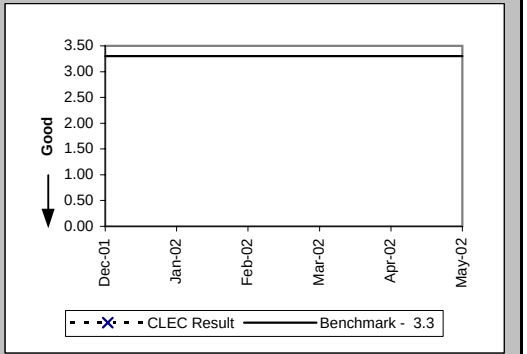
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



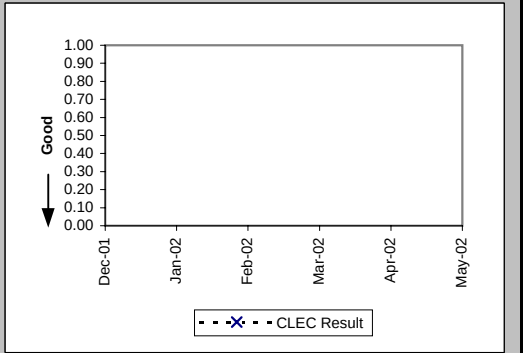
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

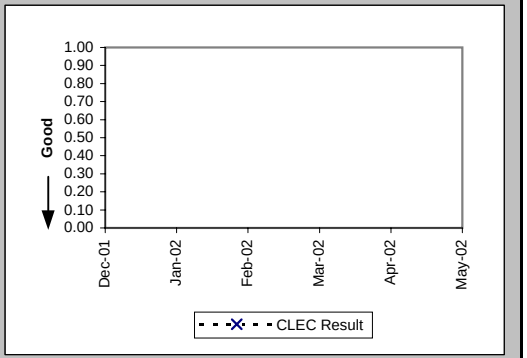
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Checklist #4 - Line Sharing Installation

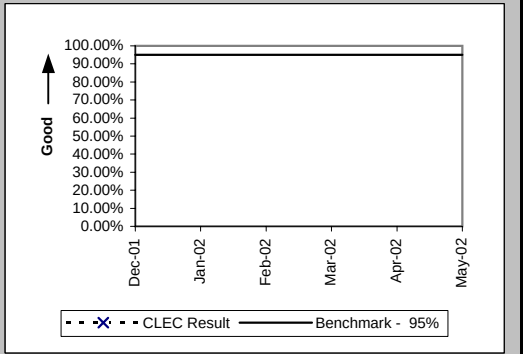
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



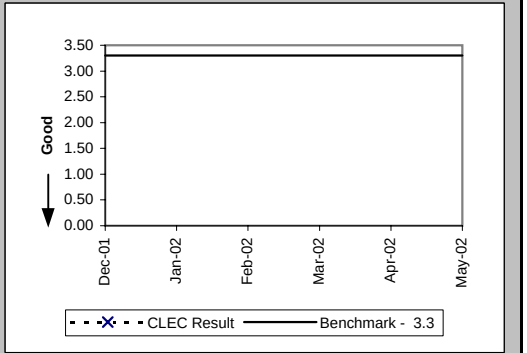
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

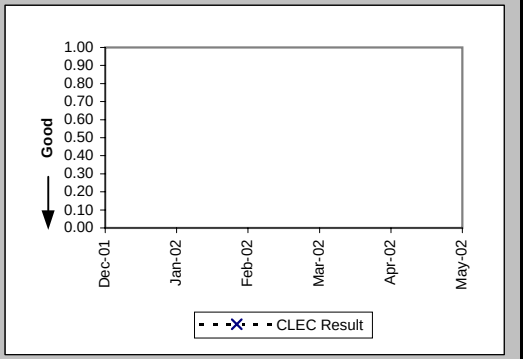
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Checklist #4 - Line Sharing Installation

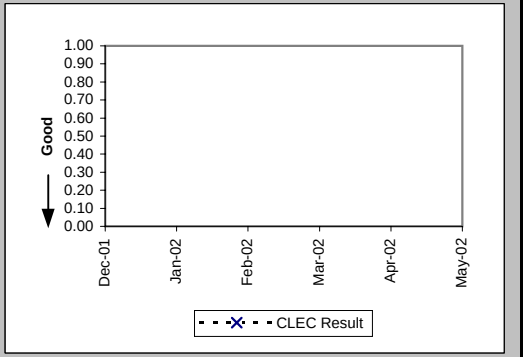
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



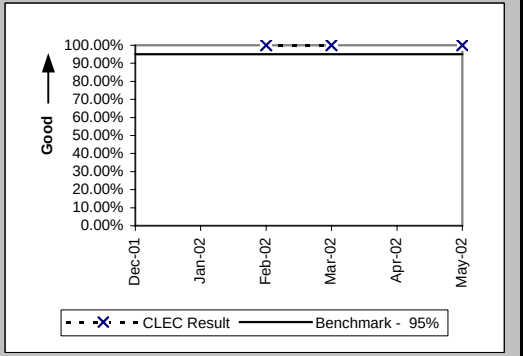
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

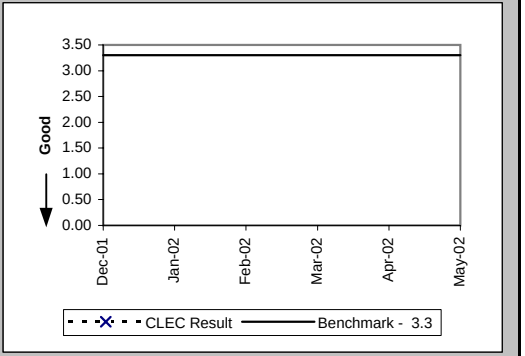
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02						
May-02	1	1	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

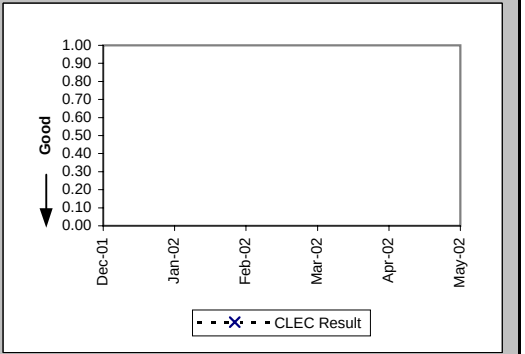
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



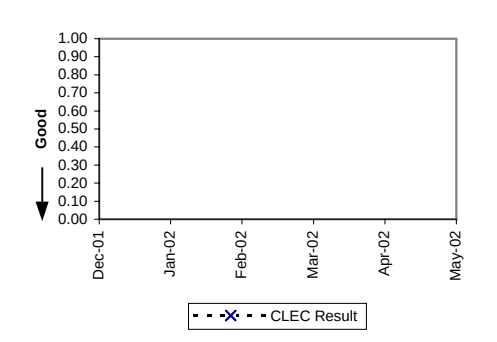
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

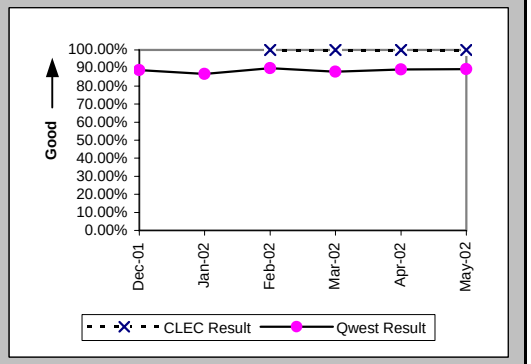
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Checklist #4 - Line Sharing Installation

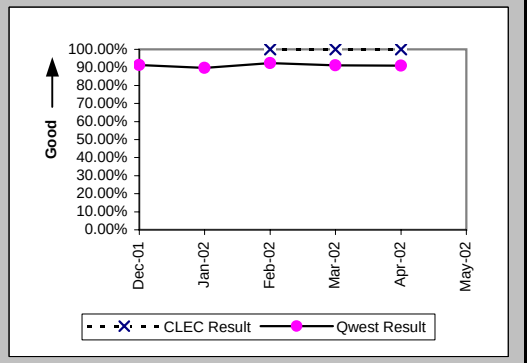
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7695	8664	88.82%	31.52%			
Jan-02						7201	8301	86.75%	33.90%			
Feb-02	1	1	100.00%	0	0	7738	8603	89.95%	30.07%	-0.33	-1.2	No
Mar-02	1	1	100.00%	0	0	7604	8639	88.02%	32.47%	-0.37	-1.22	No
Apr-02	1	1	100.00%	0	0	8105	9095	89.11%	31.15%	-0.35	-1.21	No
May-02	1	1	100.00%	0	0	8552	9561	89.45%	30.72%	-0.34	-1.21	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

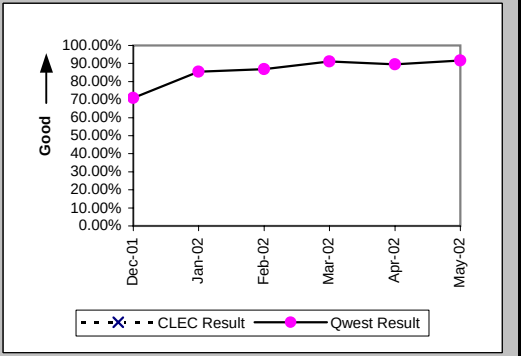
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7907	8664	91.26%	28.24%			
Jan-02						7454	8301	89.80%	30.27%			
Feb-02	1	1	100.00%	0	0	7950	8603	92.41%	26.48%	-0.29	-1.17	No
Mar-02	1	1	100.00%	0	0	7873	8639	91.13%	28.43%	-0.31	-1.19	No
Apr-02	1	1	100.00%	0	0	8270	9095	90.93%	28.72%	-0.32	-1.19	No
May-02												



Checklist #4 - Line Sharing Repair

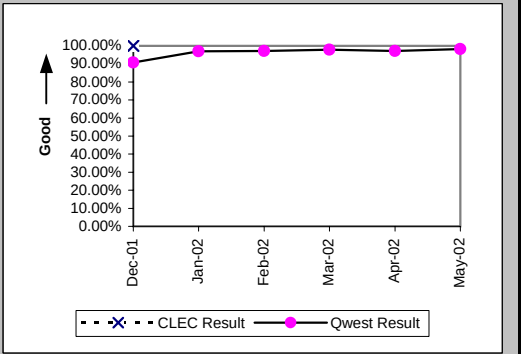
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1203	1696	70.93%	45.41%			
Jan-02						1514	1773	85.39%	35.32%			
Feb-02						1136	1307	86.92%	33.72%			
Mar-02						1325	1453	91.19%	28.34%			
Apr-02						1671	1865	89.60%	30.53%			
May-02						1551	1692	91.67%	27.64%			



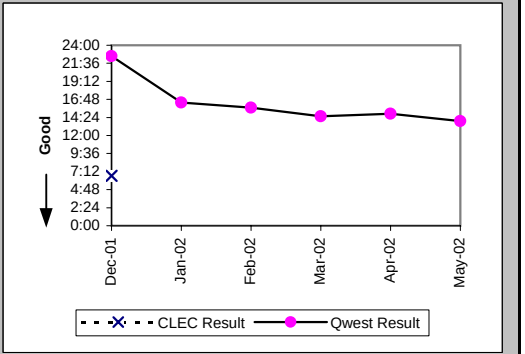
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	2117	2332	90.78%	28.93%	-0.32	-1.19	No
Jan-02						2287	2358	96.99%	17.09%			
Feb-02						1645	1694	97.11%	16.76%			
Mar-02						1872	1912	97.91%	14.31%			
Apr-02						2378	2449	97.10%	16.78%			
May-02						2202	2240	98.30%	12.91%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

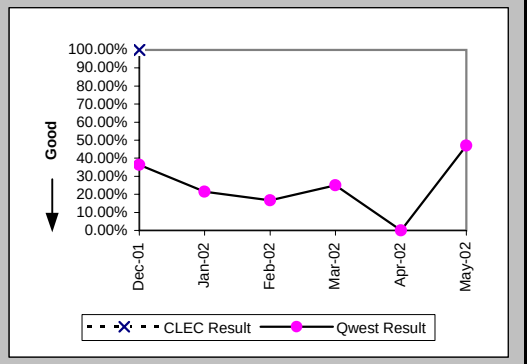
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6:39	1	6:39	1	0	52615:04	2332	22:34	24:47	-0.64	-1.39	No
Jan-02						38619:25	2358	16:23	13:35			
Feb-02						26617:03	1694	15:43	13:58			
Mar-02						27846:28	1912	14:34	13:37			
Apr-02						36463:22	2449	14:53	16:15			
May-02						31212:54	2240	13:56	14:42			



Checklist #4 - Line Sharing Repair

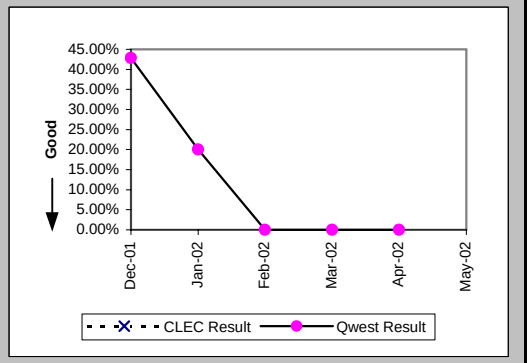
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	4	11	36.36%	48.10%	0.83	-0.49	No
Jan-02						3	14	21.43%	41.03%			
Feb-02						1	6	16.67%	37.27%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						0	9	0.00%	0.00%			
May-02						8	17	47.06%	49.91%			



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

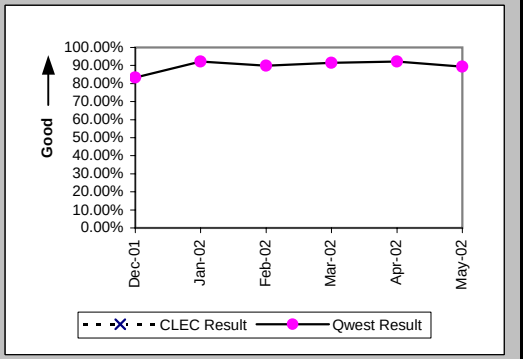
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	7	42.86%	49.49%			
Jan-02						2	10	20.00%	40.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02												



Checklist #4 - Line Sharing Repair

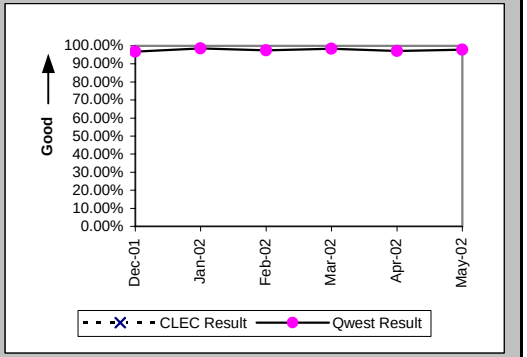
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1182	1418	83.36%	37.25%			
Jan-02						1052	1140	92.28%	26.69%			
Feb-02						941	1046	89.96%	30.05%			
Mar-02						1089	1191	91.44%	27.98%			
Apr-02						1841	1998	92.14%	26.91%			
May-02						1584	1773	89.34%	30.86%			



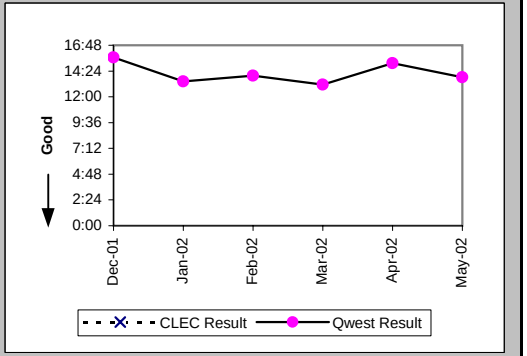
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1918	1981	96.82%	17.55%			
Jan-02						1641	1665	98.56%	11.92%			
Feb-02						1427	1464	97.47%	15.70%			
Mar-02						1699	1728	98.32%	12.85%			
Apr-02						2577	2654	97.10%	16.78%			
May-02						2296	2346	97.87%	14.44%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

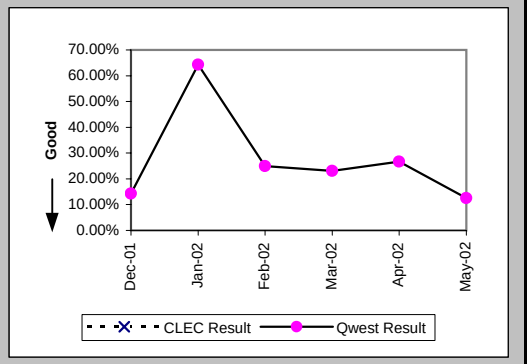
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31051:05	1981	15:40	14:08			
Jan-02						22359:01	1665	13:26	13:22			
Feb-02						20442:30	1464	13:58	14:33			
Mar-02						22717:37	1728	13:09	12:28			
Apr-02						40156:42	2654	15:08	20:00			
May-02						32460:00	2346	13:50	13:07			



Checklist #4 - Line Sharing Repair

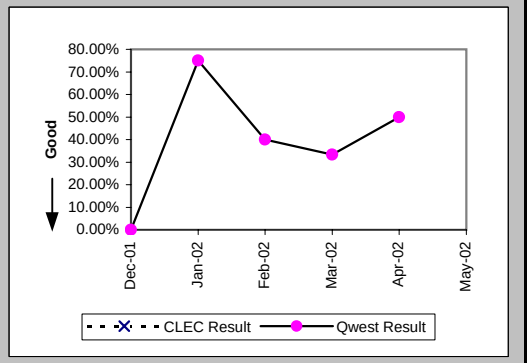
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						9	14	64.29%	47.92%			
Feb-02						2	8	25.00%	43.30%			
Mar-02						3	13	23.08%	42.13%			
Apr-02						4	15	26.67%	44.22%			
May-02						1	8	12.50%	33.07%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

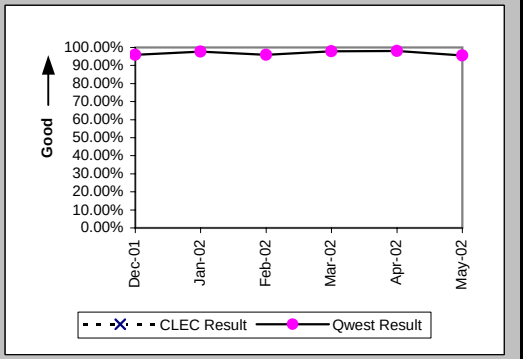
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						6	8	75.00%	43.30%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						3	6	50.00%	50.00%			
May-02												



Checklist #4 - Line Sharing Repair

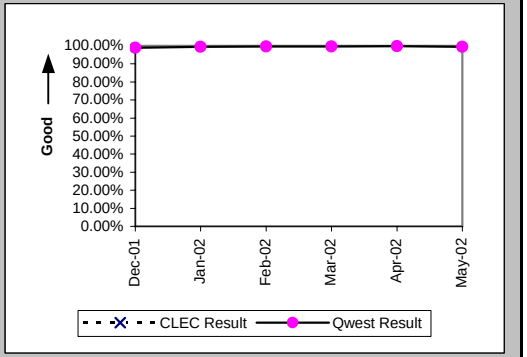
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						767	799	96.00%	19.61%			
Jan-02						1009	1033	97.68%	15.06%			
Feb-02						691	721	95.84%	19.97%			
Mar-02						718	734	97.82%	14.60%			
Apr-02						848	865	98.03%	13.88%			
May-02						704	736	95.65%	20.39%			



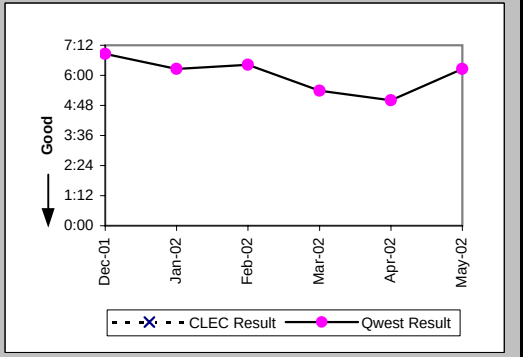
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1490	1505	99.00%	9.93%			
Jan-02						1839	1848	99.51%	6.96%			
Feb-02						1579	1586	99.56%	6.63%			
Mar-02						1696	1702	99.65%	5.93%			
Apr-02						1749	1752	99.83%	4.13%			
May-02						1552	1560	99.49%	7.14%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

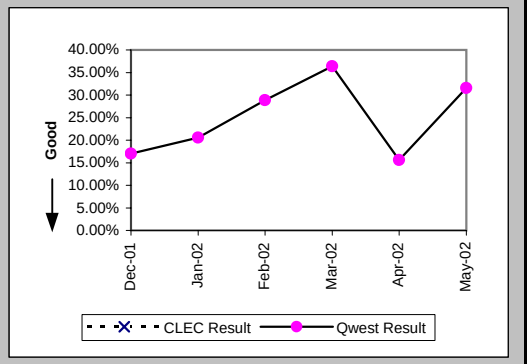
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10316:19	1505	6:51	10:25			
Jan-02						11553:47	1848	6:15	9:10			
Feb-02						10178:00	1586	6:25	8:42			
Mar-02						9166:49	1702	5:23	9:45			
Apr-02						8748:59	1752	5:00	7:18			
May-02						9751:49	1560	6:15	9:42			



Checklist #4 - Line Sharing Repair

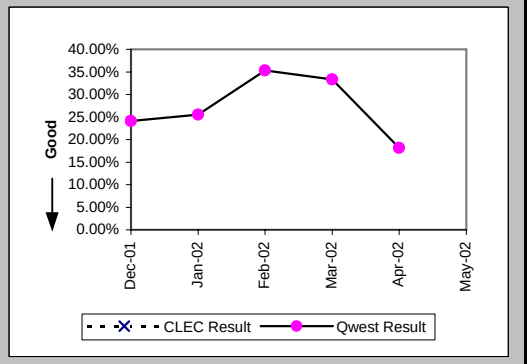
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	47	17.02%	37.58%			
Jan-02						14	68	20.59%	40.43%			
Feb-02						13	45	28.89%	45.32%			
Mar-02						12	33	36.36%	48.10%			
Apr-02						5	32	15.63%	36.31%			
May-02						24	76	31.58%	46.48%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

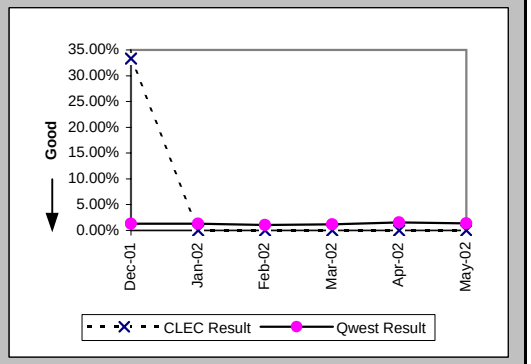
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	29	24.14%	42.79%			
Jan-02						12	47	25.53%	43.60%			
Feb-02						12	34	35.29%	47.79%			
Mar-02						7	21	33.33%	47.14%			
Apr-02						4	22	18.18%	38.57%			
May-02												



Checklist #4 - Line Sharing Repair

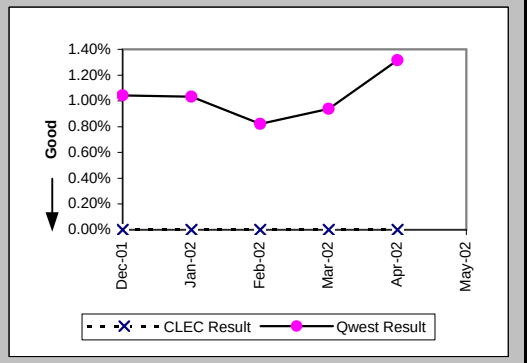
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	5926	453070	1.31%	11.36%	2.06	0.25	Yes
Jan-02	0	2	0.00%	0	0	5940	451327	1.32%	11.40%	-0.16	-1.1	No
Feb-02	0	2	0.00%	0	0	4793	448903	1.07%	10.28%	-0.15	-1.09	No
Mar-02	0	3	0.00%	0	0	5407	448024	1.21%	10.92%	-0.19	-1.12	No
Apr-02	0	2	0.00%	0	0	6925	446567	1.55%	12.36%	-0.18	-1.11	No
May-02	0	3	0.00%	0	0	6219	445485	1.40%	11.73%	-0.21	-1.13	No



Trouble Rate (Percent) (MR-8*) (Parity)

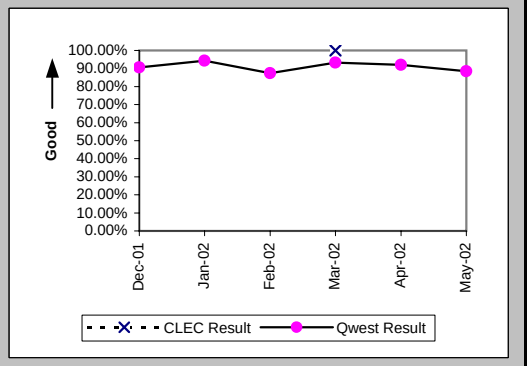
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	4724	453070	1.04%	10.16%	-0.18	-1.11	No
Jan-02	0	2	0.00%	0	0	4663	451327	1.03%	10.11%	-0.14	-1.09	No
Feb-02	0	2	0.00%	0	0	3693	448903	0.82%	9.03%	-0.13	-1.08	No
Mar-02	0	3	0.00%	0	0	4201	448024	0.94%	9.64%	-0.17	-1.1	No
Apr-02	0	2	0.00%	0	0	5874	446567	1.32%	11.39%	-0.16	-1.1	No
May-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

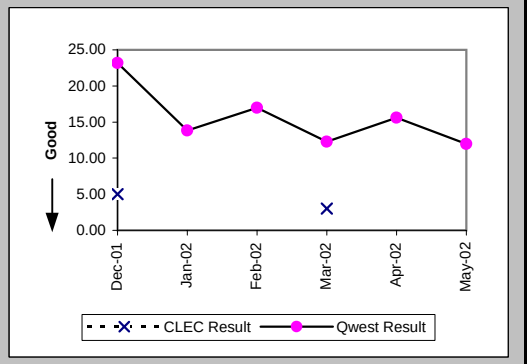
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	138	90.58%	29.21%			
Jan-02						66	70	94.29%	23.21%			
Feb-02						28	32	87.50%	33.07%			
Mar-02	1	1	100.00%	0	0	42	45	93.33%	24.94%	-0.26	-1.16	No
Apr-02						58	63	92.06%	27.03%			
May-02						46	52	88.46%	31.95%			



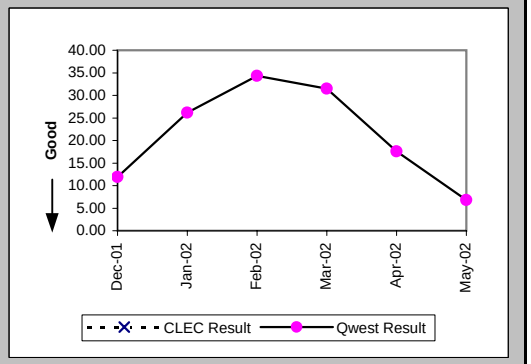
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	3547	153	23.18	11.10	-1.63	-1.99	No
Jan-02						1136	82	13.85	11.84			
Feb-02						662	39	16.97	21.53			
Mar-02	3	1	3.00	0	0	590	48	12.29	9.60	-0.96	-1.58	No
Apr-02						921	59	15.61	13.87			
May-02						766	64	11.97	6.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

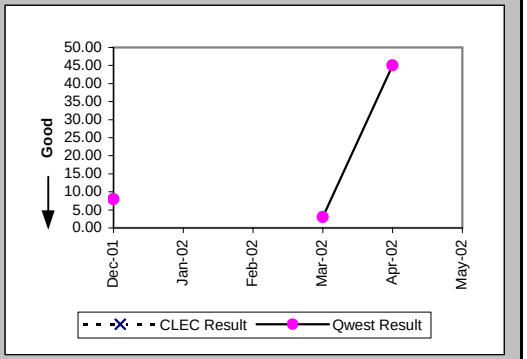
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	13	11.92	12.96			
Jan-02						183	7	26.14	27.43			
Feb-02						206	6	34.33	41.73			
Mar-02						63	2	31.50	20.51			
Apr-02						123	7	17.57	21.42			
May-02						41	6	6.83	4.83			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

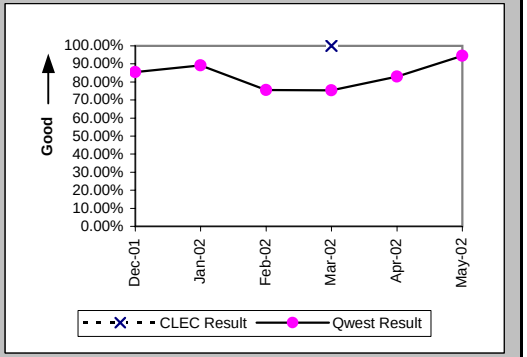
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						45	1	45.00				
May-02												



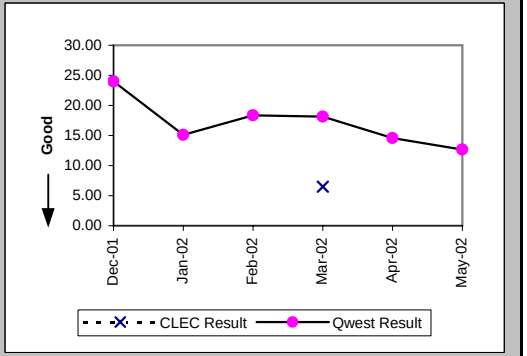
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	130	85.38%	35.33%			
Jan-02						107	120	89.17%	31.08%			
Feb-02						40	53	75.47%	43.03%			
Mar-02	2	2	100.00%	0	0	43	57	75.44%	43.05%	-0.79	-1.48	No
Apr-02						39	47	82.98%	37.58%			
May-02						85	90	94.44%	22.91%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

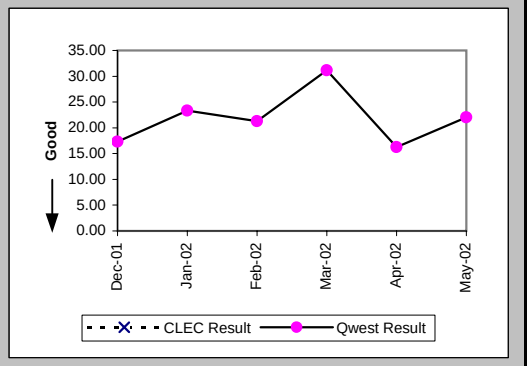
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3717	155	23.98	15.29			
Jan-02						2285	151	15.13	12.37			
Feb-02						1157	63	18.37	26.15			
Mar-02	13	2	6.50	0	0	1269	70	18.13	17.38	-0.93	-1.57	No
Apr-02						788	54	14.59	12.33			
May-02						1293	102	12.68	8.79			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

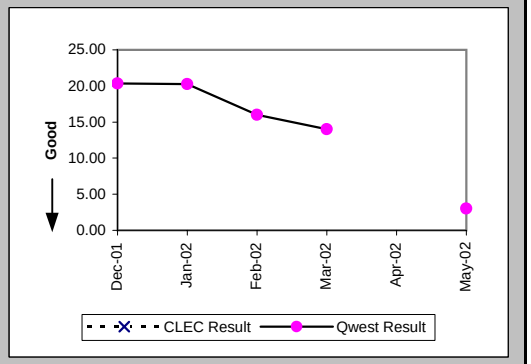
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						485	28	17.32	21.39			
Jan-02						397	17	23.35	27.22			
Feb-02						383	18	21.28	45.95			
Mar-02						436	14	31.14	25.25			
Apr-02						195	12	16.25	16.13			
May-02						154	7	22.00	18.28			



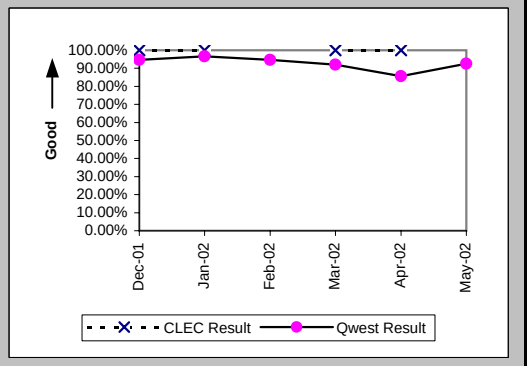
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	3	20.33	10.41			
Jan-02						81	4	20.25	6.13			
Feb-02						16	1	16.00				
Mar-02						14	1	14.00				
Apr-02												
May-02						3	1	3.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

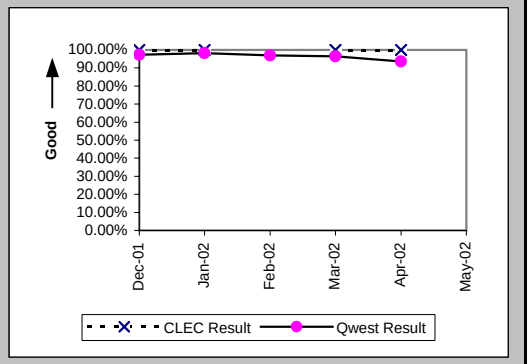
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	246	260	94.62%	22.57%	-0.24	-1.14	No
Jan-02	1	1	100.00%	0	0	262	271	96.68%	17.92%	-0.18	-1.11	No
Feb-02						160	169	94.67%	22.45%			
Mar-02	2	2	100.00%	0	0	104	113	92.04%	27.07%	-0.41	-1.25	No
Apr-02	2	2	100.00%	0	0	107	125	85.60%	35.11%	-0.58	-1.35	No
May-02						137	148	92.57%	26.23%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

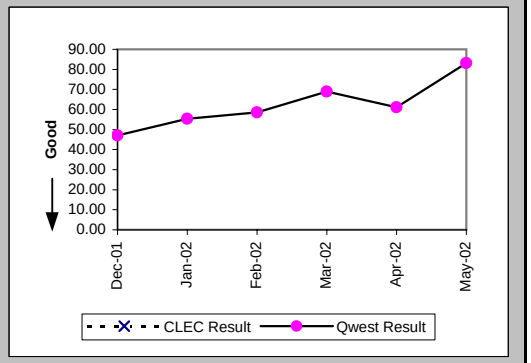
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	253	260	97.31%	16.19%	-0.17	-1.1	No
Jan-02	1	1	100.00%	0	0	266	271	98.16%	13.46%	-0.14	-1.08	No
Feb-02						164	169	97.04%	16.94%			
Mar-02	2	2	100.00%	0	0	109	113	96.46%	18.48%	-0.27	-1.16	No
Apr-02	2	2	100.00%	0	0	117	125	93.60%	24.48%	-0.37	-1.22	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

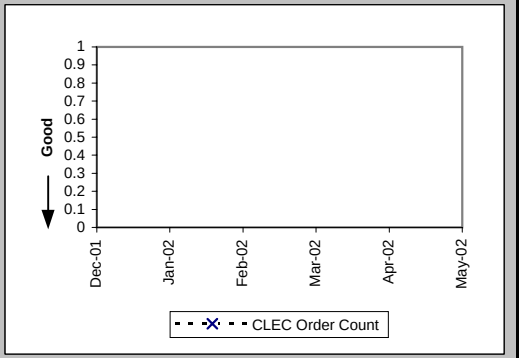
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						517	11	47.00	30.95			
Jan-02						775	14	55.36	37.73			
Feb-02						996	17	58.59	46.61			
Mar-02						1241	18	68.94	54.58			
Apr-02						1587	26	61.04	61.91			
May-02						1830	22	83.18	72.23			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

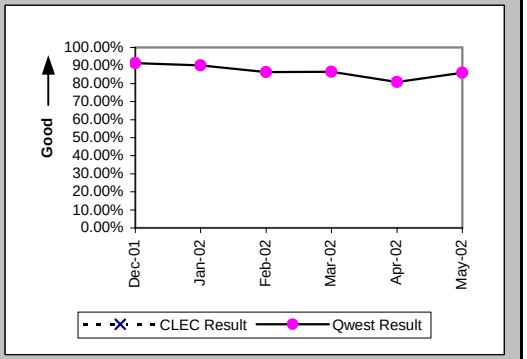
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

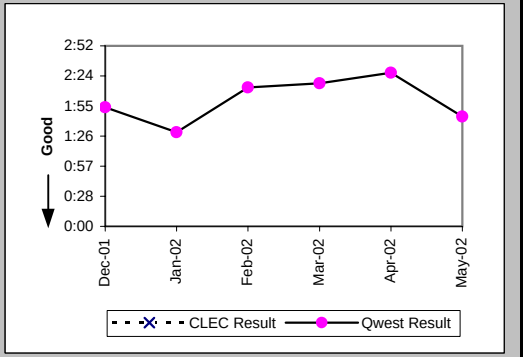
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	46	91.30%	28.18%			
Jan-02						45	50	90.00%	30.00%			
Feb-02						38	44	86.36%	34.32%			
Mar-02						45	52	86.54%	34.13%			
Apr-02						42	52	80.77%	39.41%			
May-02						55	64	85.94%	34.76%			



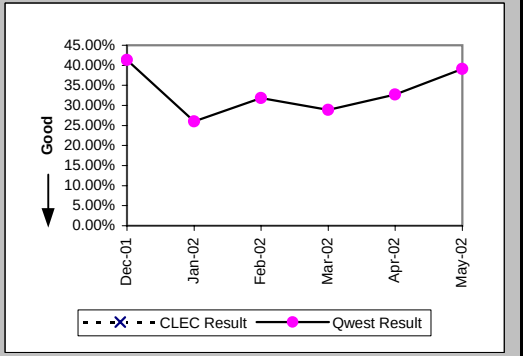
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87:47	46	1:54	2:23			
Jan-02						74:48	50	1:30	2:09			
Feb-02						97:23	44	2:13	3:22			
Mar-02						118:29	52	2:17	4:04			
Apr-02						127:05	52	2:27	3:00			
May-02						111:35	64	1:45	2:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

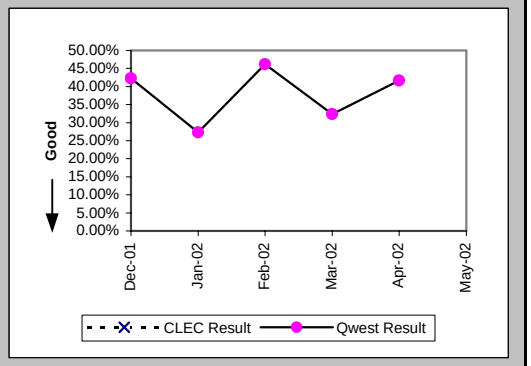
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	46	41.30%	49.24%			
Jan-02						13	50	26.00%	43.86%			
Feb-02						14	44	31.82%	46.58%			
Mar-02						15	52	28.85%	45.30%			
Apr-02						17	52	32.69%	46.91%			
May-02						25	64	39.06%	48.79%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

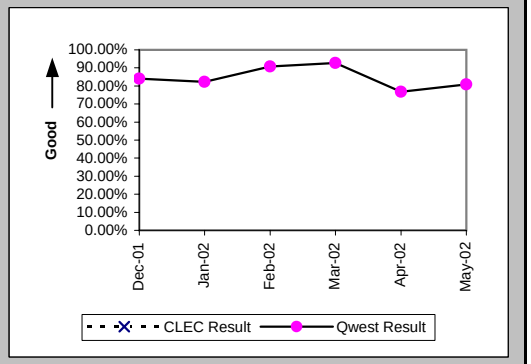
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	26	42.31%	49.40%			
Jan-02						9	33	27.27%	44.54%			
Feb-02						12	26	46.15%	49.85%			
Mar-02						11	34	32.35%	46.78%			
Apr-02						15	36	41.67%	49.30%			
May-02												



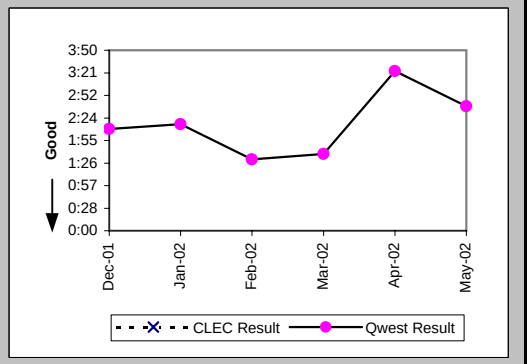
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	44	84.09%	36.58%			
Jan-02						42	51	82.35%	38.12%			
Feb-02						39	43	90.70%	29.05%			
Mar-02						63	68	92.65%	26.10%			
Apr-02						79	103	76.70%	42.27%			
May-02						59	73	80.82%	39.37%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

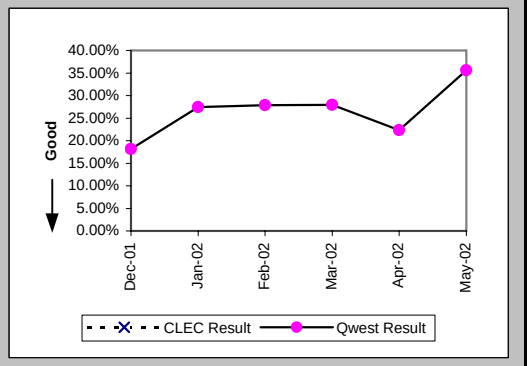
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						95:27	44	2:10	2:22			
Jan-02						115:55	51	2:16	2:40			
Feb-02						65:30	43	1:31	1:31			
Mar-02						110:56	68	1:38	1:50			
Apr-02						349:32	103	3:24	7:25			
May-02						193:21	73	2:39	3:49			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

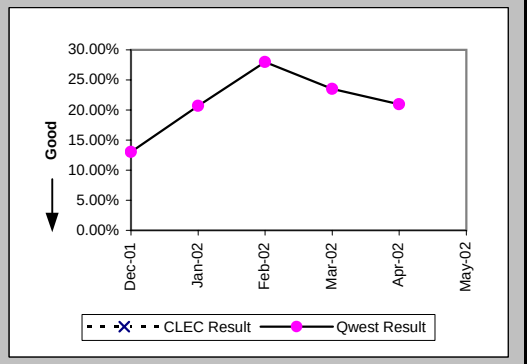
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	44	18.18%	38.57%			
Jan-02						14	51	27.45%	44.63%			
Feb-02						12	43	27.91%	44.85%			
Mar-02						19	68	27.94%	44.87%			
Apr-02						23	103	22.33%	41.65%			
May-02						26	73	35.62%	47.89%			



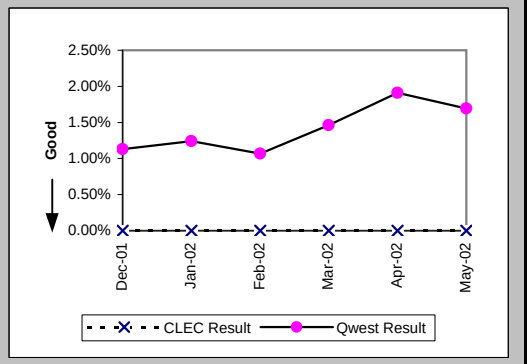
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	23	13.04%	33.68%			
Jan-02						6	29	20.69%	40.51%			
Feb-02						7	25	28.00%	44.90%			
Mar-02						8	34	23.53%	42.42%			
Apr-02						13	62	20.97%	40.71%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

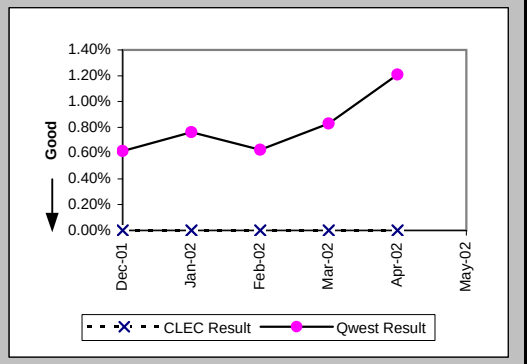
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	90	7968	1.13%	10.57%	-0.43	-1.26	No
Jan-02	0	16	0.00%	0	0	101	8133	1.24%	11.07%	-0.45	-1.27	No
Feb-02	0	16	0.00%	0	0	87	8152	1.07%	10.28%	-0.42	-1.25	No
Mar-02	0	18	0.00%	0	0	120	8196	1.46%	12.01%	-0.52	-1.31	No
Apr-02	0	19	0.00%	0	0	155	8111	1.91%	13.69%	-0.61	-1.37	No
May-02	0	19	0.00%	0	0	137	8081	1.70%	12.91%	-0.57	-1.35	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

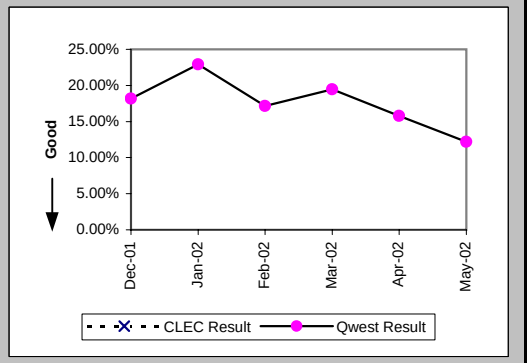
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	49	7968	0.62%	7.82%	-0.31	-1.19	No
Jan-02	0	16	0.00%	0	0	62	8133	0.76%	8.70%	-0.35	-1.21	No
Feb-02	0	16	0.00%	0	0	51	8152	0.63%	7.88%	-0.32	-1.19	No
Mar-02	0	18	0.00%	0	0	68	8196	0.83%	9.07%	-0.39	-1.24	No
Apr-02	0	19	0.00%	0	0	98	8111	1.21%	10.93%	-0.48	-1.29	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

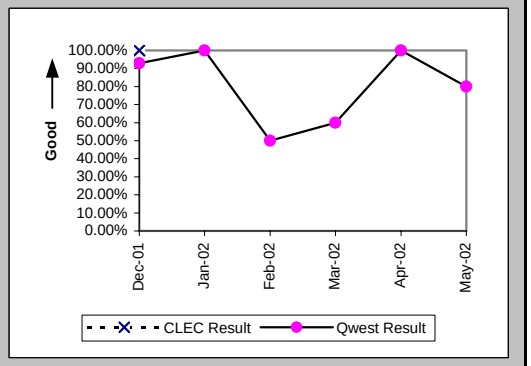
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	110	18.18%	38.57%			
Jan-02						30	131	22.90%	42.02%			
Feb-02						18	105	17.14%	37.69%			
Mar-02						29	149	19.46%	39.59%			
Apr-02						29	184	15.76%	36.44%			
May-02						19	156	12.18%	32.70%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

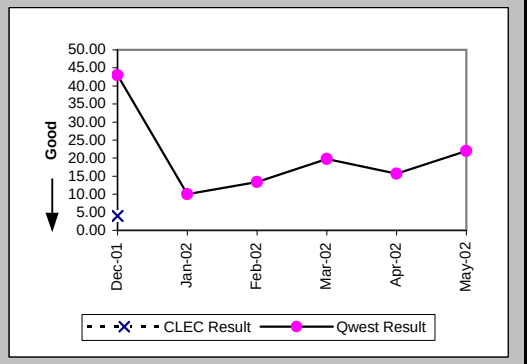
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	26	28	92.86%	25.75%	-0.27	-1.17	No
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	5	60.00%	48.99%			
Apr-02						3	3	100.00%	0.00%			
May-02						4	5	80.00%	40.00%			



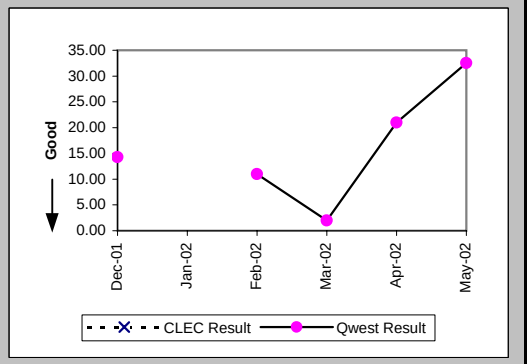
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	1334	31	43.03	15.84	-2.43	-2.47	No
Jan-02						90	9	10.00	3.04			
Feb-02						67	5	13.40	8.47			
Mar-02						99	5	19.80	15.21			
Apr-02						47	3	15.67	8.50			
May-02						264	12	22.00	18.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

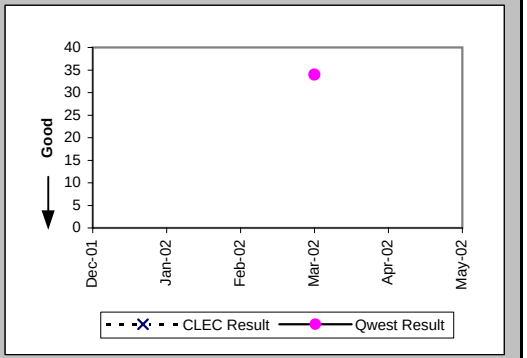
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	4	14.25	13.87			
Jan-02												
Feb-02						11	1	11.00				
Mar-02						2	1	2.00				
Apr-02						21	1	21.00				
May-02						65	2	32.50	14.85			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

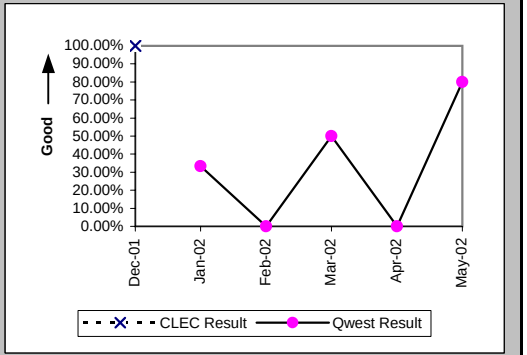
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02												



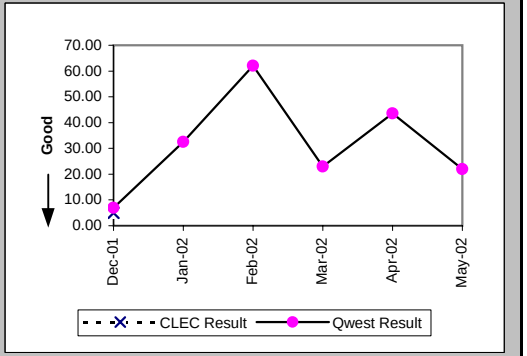
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0							
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						4	5	80.00%	40.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

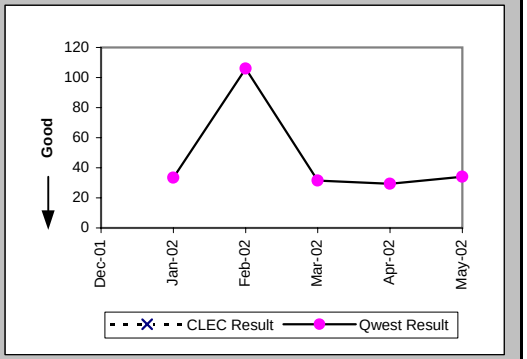
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	4	5.00	0	0	7	1	7.00				
Jan-02						130	4	32.50	21.05			
Feb-02						124	2	62.00	77.78			
Mar-02						115	5	23.00	23.91			
Apr-02						392	9	43.56	15.02			
May-02						307	14	21.93	23.31			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

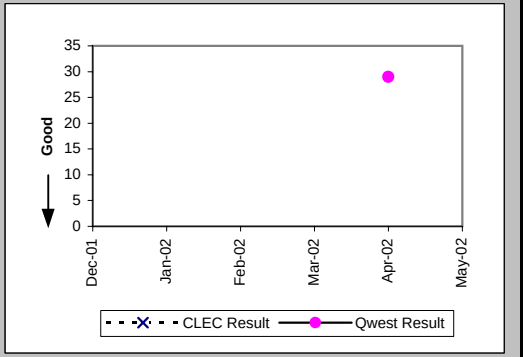
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	2	33.50	13.44			
Feb-02						106	1	106.00				
Mar-02						63	2	31.50	31.82			
Apr-02						206	7	29.43	14.93			
May-02						102	3	34.00	47.70			



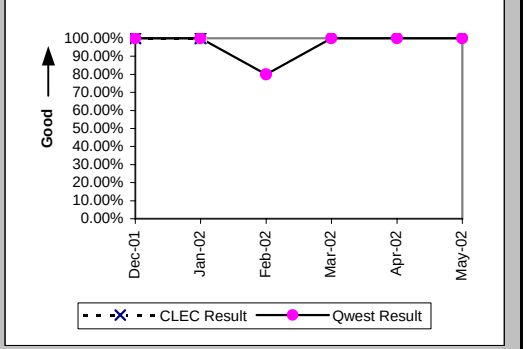
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						58	2	29.00	0.00			
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

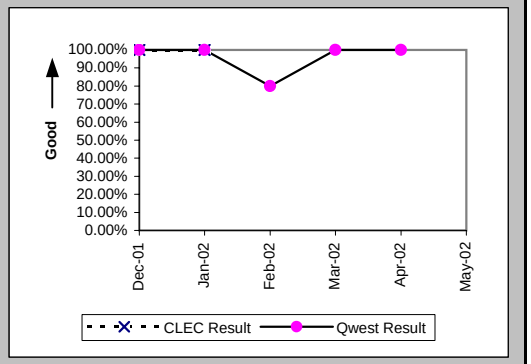
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						20	20	100.00%	0.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

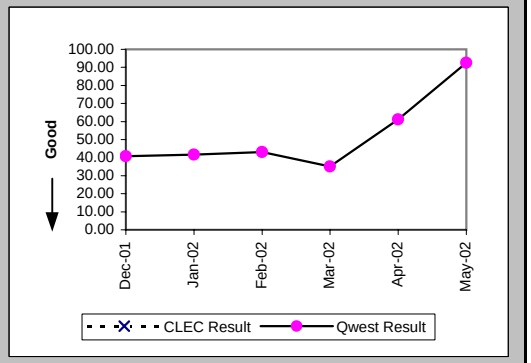
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

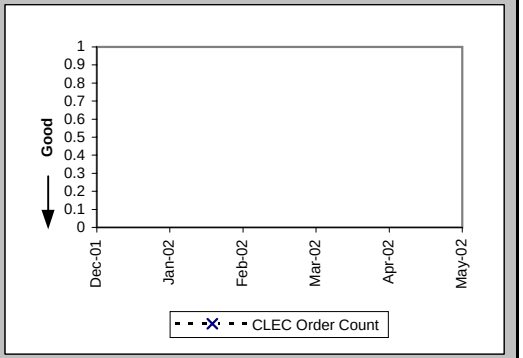
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						285	7	40.71	51.53			
Jan-02						375	9	41.67	49.69			
Feb-02						518	12	43.17	51.18			
Mar-02						457	13	35.15	27.55			
Apr-02						428	7	61.14	43.39			
May-02						370	4	92.50	60.52			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

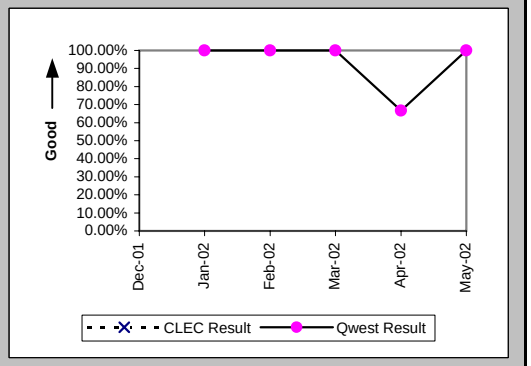
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

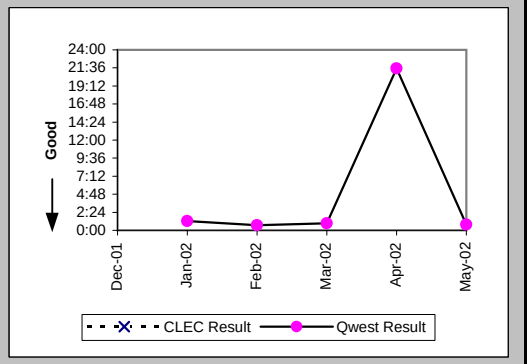
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	2	100.00%	0.00%			



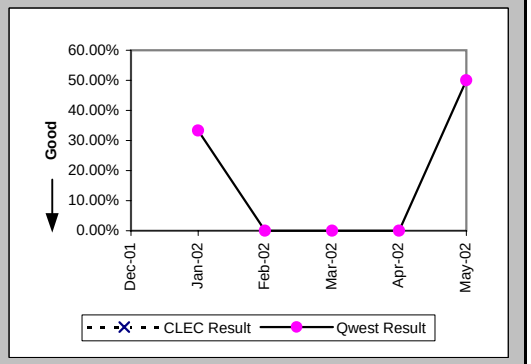
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3:45	3	1:15	0:17			
Feb-02						0:41	1	0:41				
Mar-02						1:54	2	0:57	1:11			
Apr-02						64:36	3	21:32	36:38			
May-02						1:33	2	0:46	1:04			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

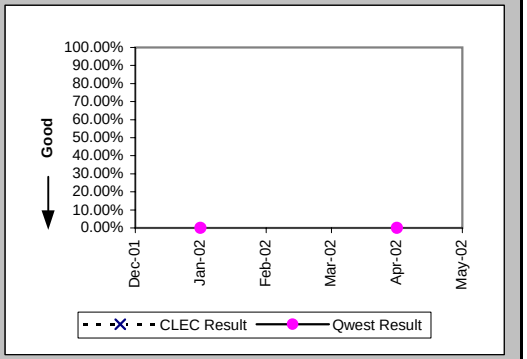
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

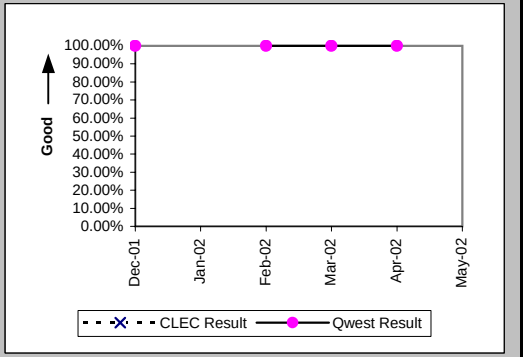
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



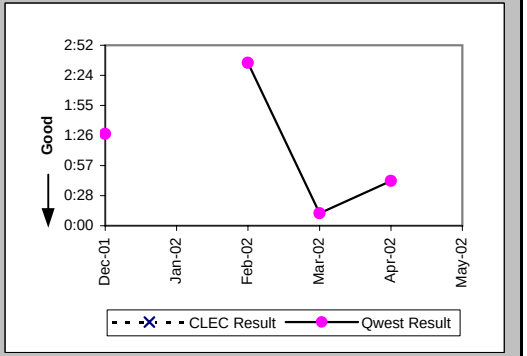
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

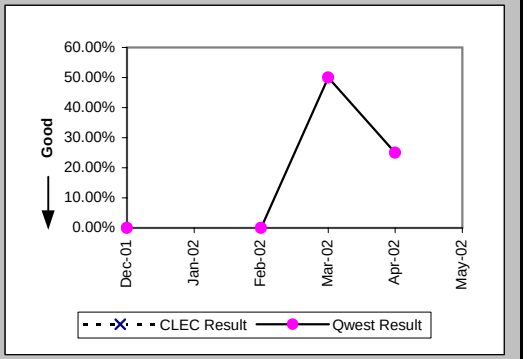
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:28	1	1:28				
Jan-02												
Feb-02						5:12	2	2:36	0:31			
Mar-02						0:23	2	0:12	0:11			
Apr-02						2:53	4	0:43	0:31			
May-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

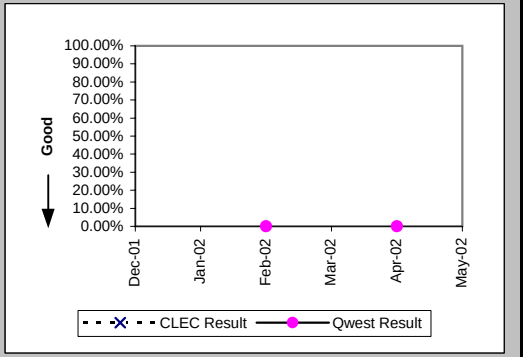
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	4	25.00%	43.30%			
May-02												



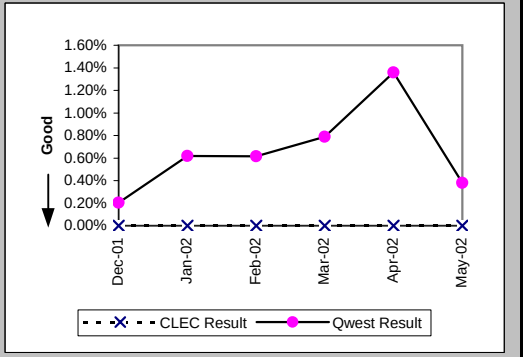
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

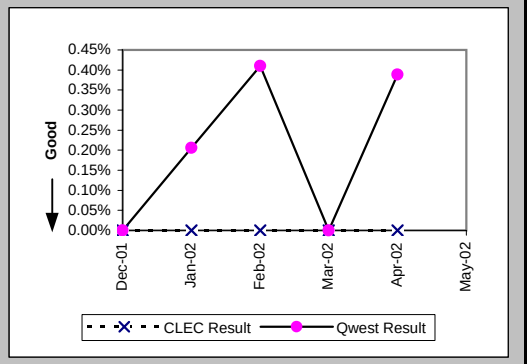
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	1	487	0.21%	4.53%	-0.1	-1.06	No
Jan-02	0	5	0.00%	0	0	3	486	0.62%	7.83%	-0.18	-1.11	No
Feb-02	0	5	0.00%	0	0	3	488	0.61%	7.82%	-0.17	-1.11	No
Mar-02	0	5	0.00%	0	0	4	508	0.79%	8.84%	-0.2	-1.12	No
Apr-02	0	5	0.00%	0	0	7	515	1.36%	11.58%	-0.26	-1.16	No
May-02	0	5	0.00%	0	0	2	526	0.38%	6.15%	-0.14	-1.08	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

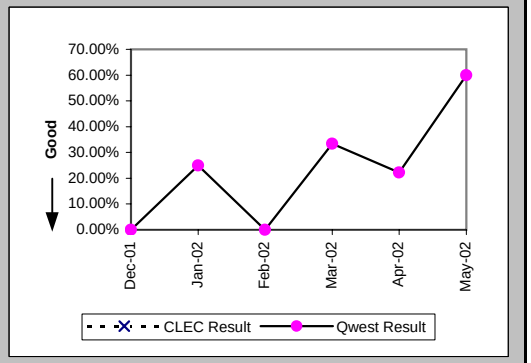
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	0	487	0.00%	N/A	N/A	N/A	
Jan-02	0	5	0.00%	0	0	1	486	0.21%	4.53%	-0.1	-1.06	No
Feb-02	0	5	0.00%	0	0	2	488	0.41%	6.39%	-0.14	-1.09	No
Mar-02	0	5	0.00%	0	0	0	508	0.00%	N/A	N/A	N/A	
Apr-02	0	5	0.00%	0	0	2	515	0.39%	6.22%	-0.14	-1.08	No
May-02												



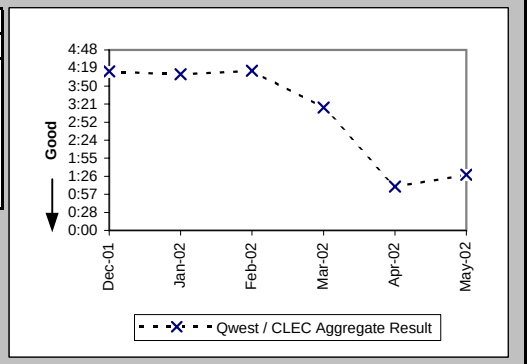
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	4	25.00%	43.30%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						2	9	22.22%	41.57%			
May-02						3	5	60.00%	48.99%			



Checklist #7 - E911

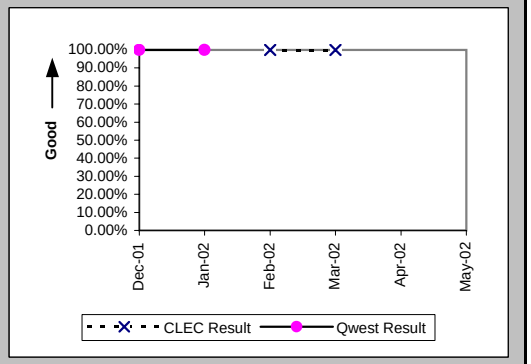
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	4:14	0	0
Jan-02	4:09	0	0
Feb-02	4:15	0	0
Mar-02	3:16	0	0
Apr-02	1:10	0	0
May-02	1:29	0	0



Checklist #7 - E911/911 Trunk Installation

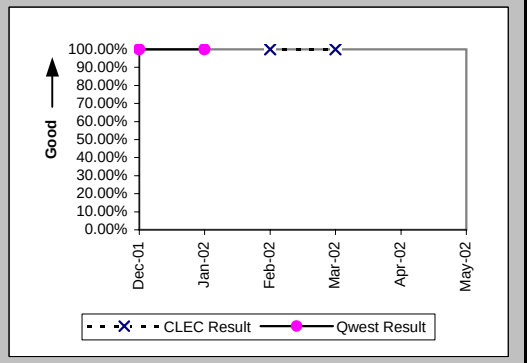
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0							
Mar-02	1	1	100.00%	0	0							
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

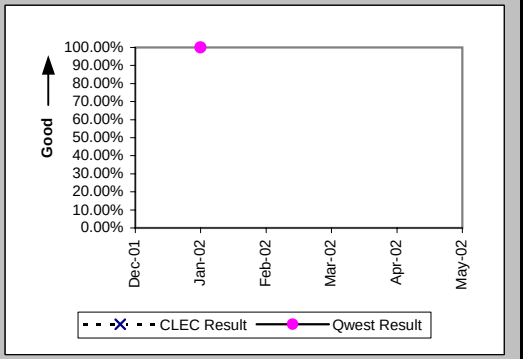
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0							
Mar-02	1	1	100.00%	0	0							
Apr-02												
May-02												



Checklist #7 - E911/911 Trunk Repair

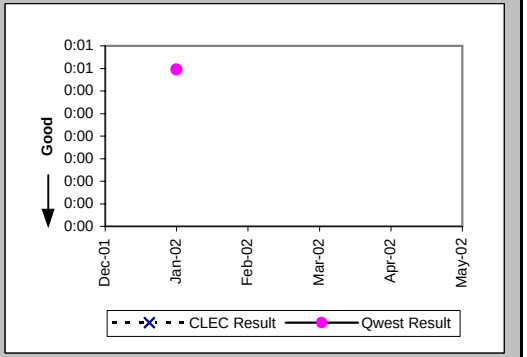
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												



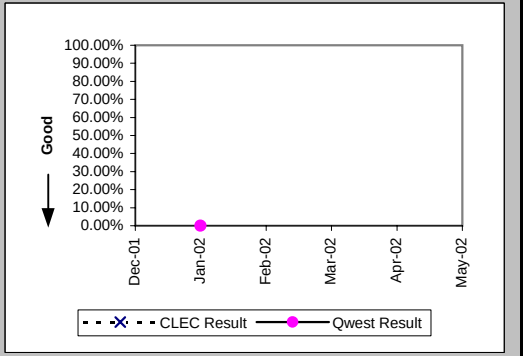
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:01	1	0:01				
Feb-02												
Mar-02												
Apr-02												
May-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

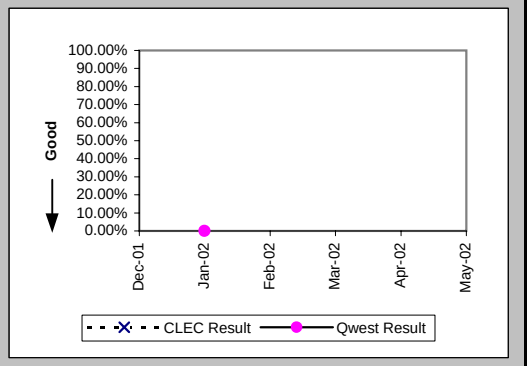
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												



Checklist #7 - E911/911 Trunk Repair

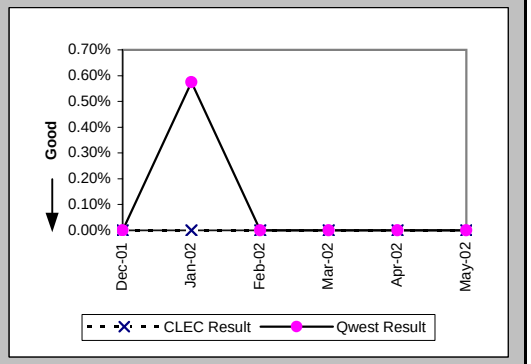
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												



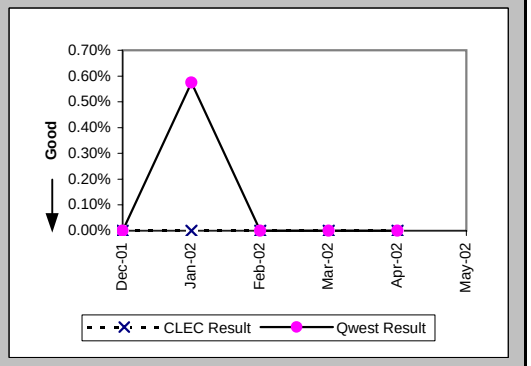
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	20	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Jan-02	0	20	0.00%	0	0	1	174	0.57%	7.56%	-0.32	-1.2	No
Feb-02	0	26	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Mar-02	0	26	0.00%	0	0	0	176	0.00%	N/A	N/A	N/A	
Apr-02	0	28	0.00%	0	0	0	184	0.00%	N/A	N/A	N/A	
May-02	0	29	0.00%	0	0	0	186	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

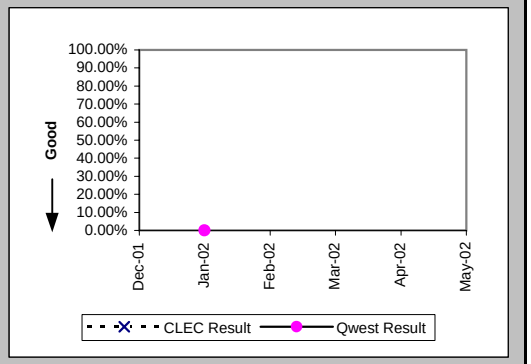
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	20	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Jan-02	0	20	0.00%	0	0	1	174	0.57%	7.56%	-0.32	-1.2	No
Feb-02	0	26	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Mar-02	0	26	0.00%	0	0	0	176	0.00%	N/A	N/A	N/A	
Apr-02	0	28	0.00%	0	0	0	184	0.00%	N/A	N/A	N/A	
May-02												



Checklist #7 - E911/911 Trunk Repair

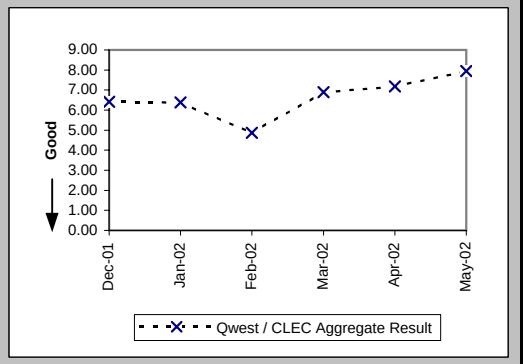
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												

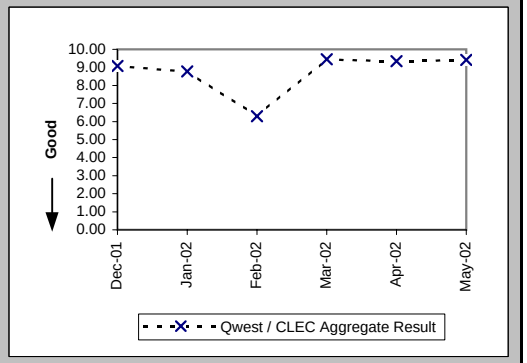


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95

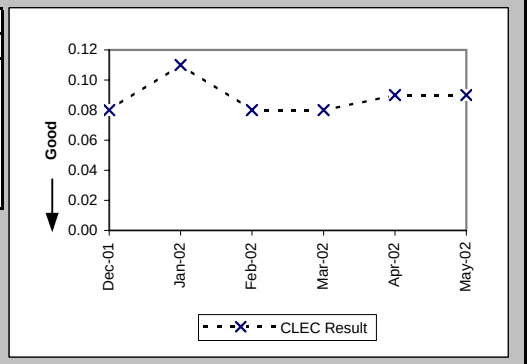


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42

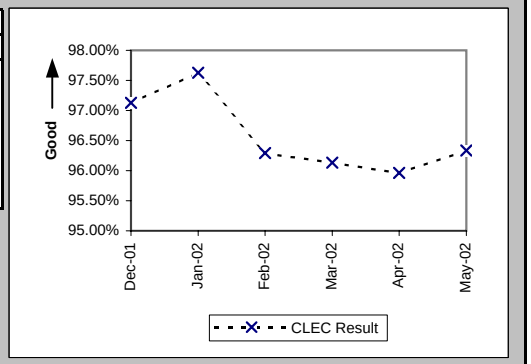


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.08		
Jan-02	0.11	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.09	0	0

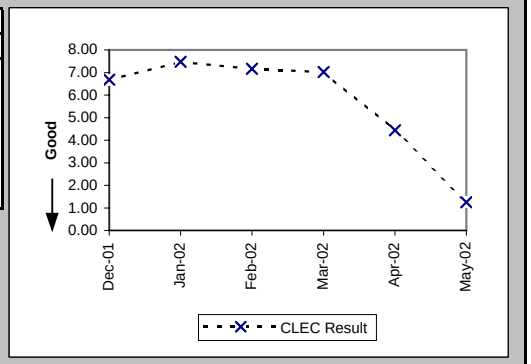


Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	97.13%		
Jan-02	97.63%	0	0
Feb-02	96.29%	0	0
Mar-02	96.13%	0	0
Apr-02	95.96%	0	0
May-02	96.33%	0	0



Checklist #10 - Databases and Signaling

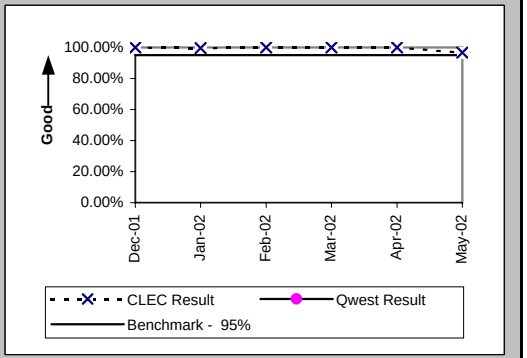
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0



Checklist #11 - Number Portability**

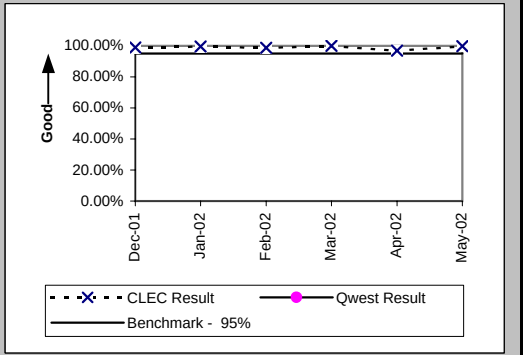
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0							No
Jan-02	241	242	99.59%	0	0							No
Feb-02	200	200	100.00%	0	0							No
Mar-02	160	160	100.00%	0	0							No
Apr-02	318	318	100.00%	0	0							No
May-02	89	92	96.74%	0	0							No



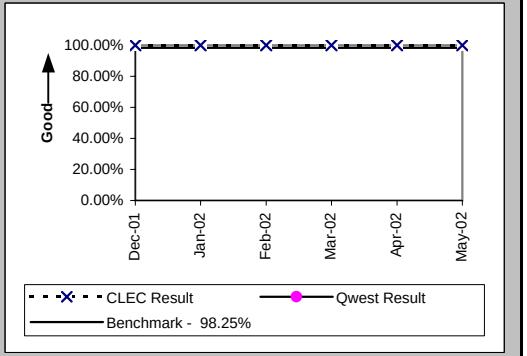
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	389	393	98.98%	0	0							No
Jan-02	523	525	99.62%	0	0							No
Feb-02	229	232	98.71%	0	0							No
Mar-02	317	317	100.00%	0	0							No
Apr-02	96	99	96.97%	0	0							No
May-02	388	389	99.74%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

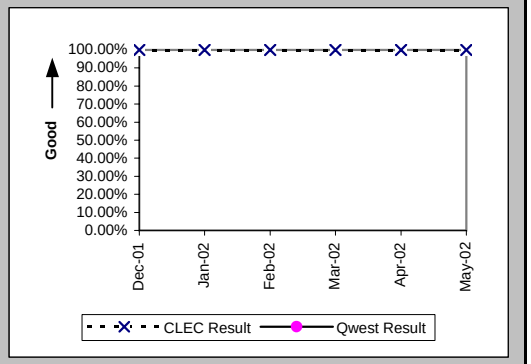
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	396	396	100.00%	0	0							No
Jan-02	767	767	100.00%	0	0							No
Feb-02	432	432	100.00%	0	0							No
Mar-02	477	477	100.00%	0	0							No
Apr-02	391	391	100.00%	0	0							No
May-02	481	481	100.00%	0	0							No



Checklist #11 - Number Portability**

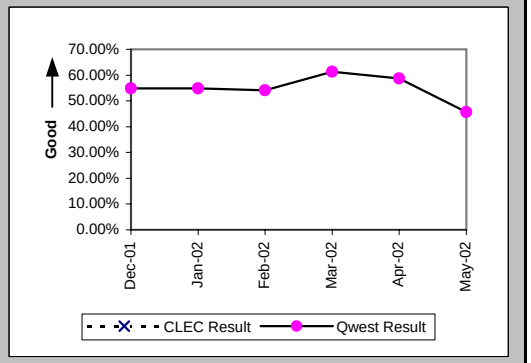
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	396	396	100.00%	0	0							
Jan-02	767	767	100.00%	0	0							
Feb-02	432	432	100.00%	0	0							
Mar-02	477	477	100.00%	0	0							
Apr-02	391	391	100.00%	0	0							
May-02	481	481	100.00%	0	0							



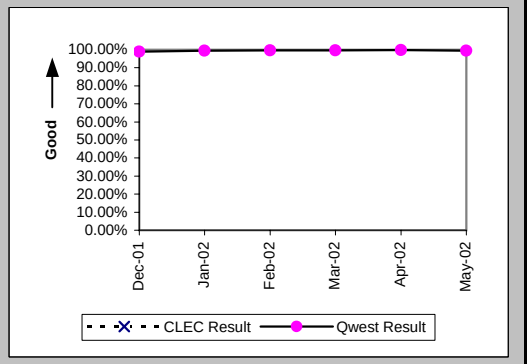
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						438	799	54.82%	49.77%			
Jan-02						567	1033	54.89%	49.76%			
Feb-02						390	721	54.09%	49.83%			
Mar-02						450	734	61.31%	48.70%			
Apr-02						508	865	58.73%	49.23%			
May-02						336	736	45.65%	49.81%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

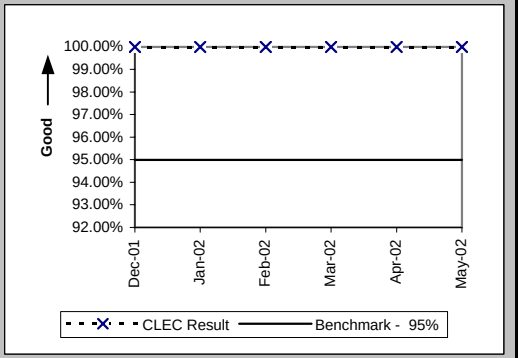
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1490	1505	99.00%	9.93%			
Jan-02						1839	1848	99.51%	6.96%			
Feb-02						1579	1586	99.56%	6.63%			
Mar-02						1696	1702	99.65%	5.93%			
Apr-02						1749	1752	99.83%	4.13%			
May-02						1552	1560	99.49%	7.14%			



Checklist #13 - Reciprocal Compensation

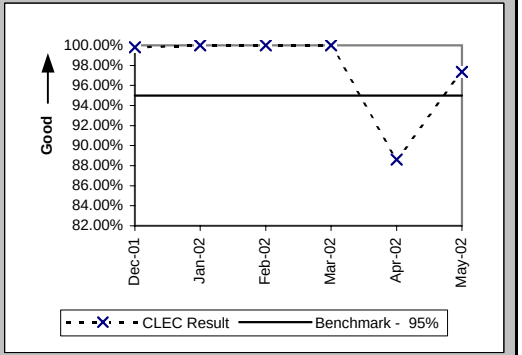
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	17198.46	17198.46	100.00%	0	0
Jan-02	18701.92	18701.92	100.00%	0	0
Feb-02	19147.12	19147.12	100.00%	0	0
Mar-02	17118.09	17118.09	100.00%	0	0
Apr-02	21100	21100	100.00%	0	0
May-02	18437.35	18437.35	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

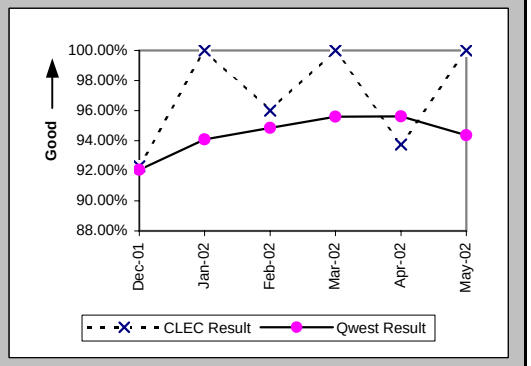
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	17164.57	17198.46	99.80%	0	0
Jan-02	18701.71	18701.92	100.00%	0	0
Feb-02	19147.12	19147.12	100.00%	0	0
Mar-02	17118.09	17118.09	100.00%	0	0
Apr-02	18696.44	21100	88.61%	0	0
May-02	17947.48	18437.35	97.34%	0	0



Checklist #14 - Resale - Residence Installation

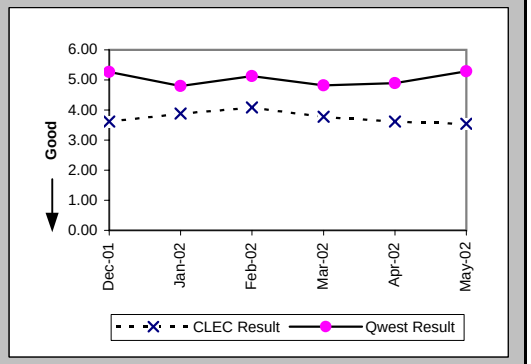
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	13	92.31%	0	0	1382	1501	92.07%	27.02%	-0.03	-1.02	No
Jan-02	26	26	100.00%	0	0	1559	1657	94.09%	23.59%	-1.27	-1.77	No
Feb-02	24	25	96.00%	0	0	1456	1535	94.85%	22.09%	-0.26	-1.16	No
Mar-02	27	27	100.00%	0	0	1413	1478	95.60%	20.50%	-1.1	-1.67	No
Apr-02	15	16	93.75%	0	0	1545	1616	95.61%	20.50%	0.41	-0.75	No
May-02	25	25	100.00%	1	0	1592	1687	94.37%	23.05%	-1.21	-1.74	No



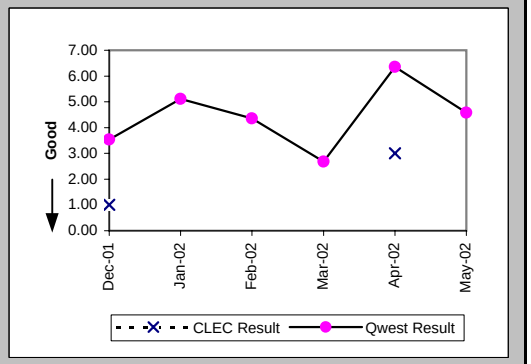
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47	13	3.62	0	0	7955	1510	5.27	4.66	-1.27	-1.77	No
Jan-02	101	26	3.88	0	0	8002	1667	4.80	4.41	-1.05	-1.64	No
Feb-02	102	25	4.08	0	0	7901	1539	5.13	4.36	-1.2	-1.73	No
Mar-02	102	27	3.78	0	0	7150	1484	4.82	3.64	-1.47	-1.89	No
Apr-02	58	16	3.62	0	0	7910	1619	4.89	4.97	-1.01	-1.61	No
May-02	92	26	3.54	0	0	8919	1687	5.29	5.30	-1.67	-2.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

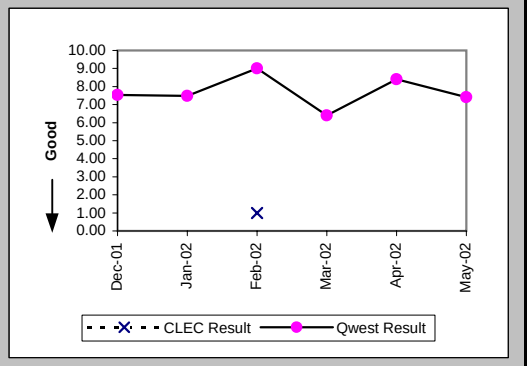
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	85	24	3.54	2.70	-0.92	-1.56	No
Jan-02						194	38	5.11	9.26			
Feb-02						183	42	4.36	6.54			
Mar-02						51	19	2.68	2.16			
Apr-02	3	1	3.00	0	0	254	40	6.35	8.69	-0.38	-1.23	No
May-02						110	24	4.58	5.38			



Checklist #14 - Resale - Residence Installation

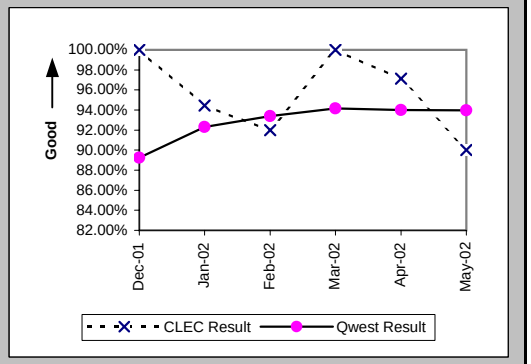
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						700	93	7.53	5.08			
Jan-02						494	66	7.48	8.06			
Feb-02	1	1	1.00	0	0	360	40	9.00	7.29	-1.08	-1.66	No
Mar-02						301	47	6.40	3.76			
Apr-02						269	32	8.41	6.37			
May-02						527	71	7.42	5.52			



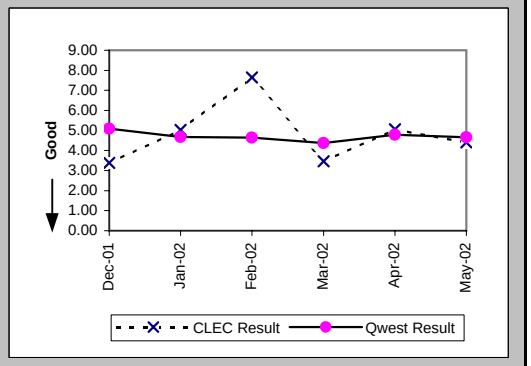
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	29	100.00%	0	0	1011	1133	89.23%	31.00%	-1.85	-2.12	No
Jan-02	34	36	94.44%	0	0	1079	1169	92.30%	26.66%	-0.48	-1.29	No
Feb-02	23	25	92.00%	0	0	1003	1074	93.39%	24.85%	0.33	-0.8	No
Mar-02	35	35	100.00%	0	0	1046	1111	94.15%	23.47%	-1.45	-1.88	No
Apr-02	34	35	97.14%	1	0	1146	1219	94.01%	23.73%	-0.77	-1.47	No
May-02	27	30	90.00%	0	0	1139	1212	93.98%	23.79%	0.88	-0.46	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

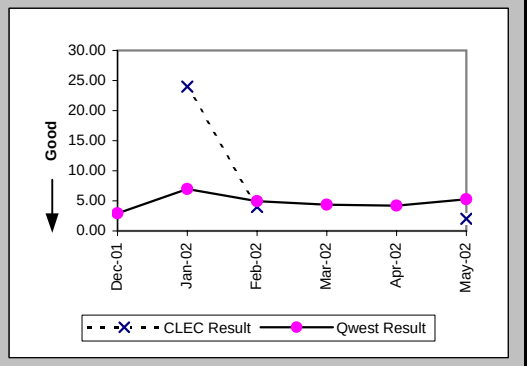
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98	29	3.38	0	0	5820	1144	5.09	6.19	-1.47	-1.89	No
Jan-02	181	36	5.03	0	0	5514	1178	4.68	7.00	0.64	-0.61	No
Feb-02	191	25	7.64	0	0	4997	1076	4.64	5.23	1.8	0.09	Yes
Mar-02	121	35	3.46	0	0	4893	1117	4.38	4.12	-1.3	-1.79	No
Apr-02	182	36	5.06	0	0	5854	1221	4.79	5.67	0.48	-0.71	No
May-02	132	30	4.40	0	0	5670	1216	4.66	4.84	-0.29	-1.18	No



Checklist #14 - Resale - Residence Installation

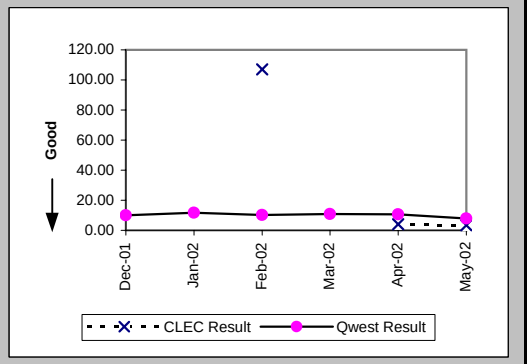
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122	42	2.90	1.99			
Jan-02	48	2	24.00	0	0	313	45	6.96	17.52	1.42	-0.14	No
Feb-02	4	1	4.00	0	0	138	28	4.93	4.63	-0.2	-1.12	No
Mar-02						135	31	4.35	3.85			
Apr-02						122	29	4.21	3.81			
May-02	2	1	2.00	0	0	158	30	5.27	7.65	-0.42	-1.26	No



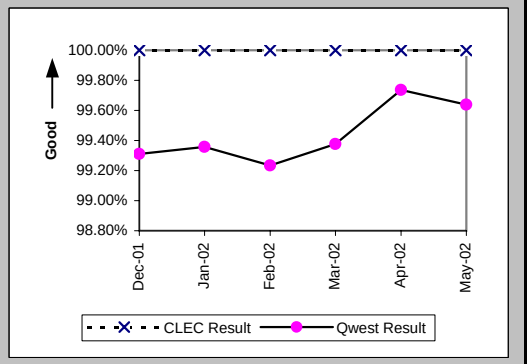
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						822	82	10.02	11.28			
Jan-02						624	53	11.77	20.30			
Feb-02	107	1	107.00	0	0	441	43	10.26	11.00	2.41	0.46	Yes
Mar-02						394	36	10.94	11.51			
Apr-02	4	1	4.00	0	0	479	45	10.64	9.40	-0.7	-1.43	No
May-02	7	2	3.50	0	0	336	43	7.81	10.05	-0.59	-1.36	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

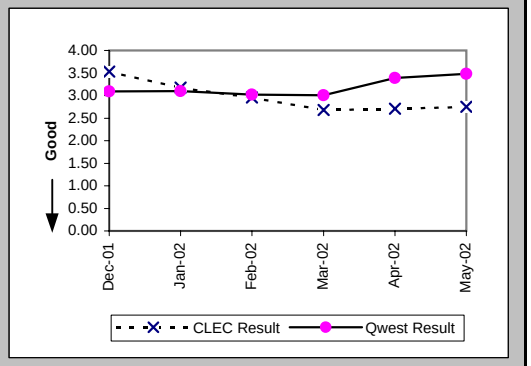
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1095	1095	100.00%	1	3	4183	4212	99.31%	8.27%	-2.45	-2.49	No
Jan-02	799	799	100.00%	0	3	4954	4986	99.36%	7.99%	-2.11	-2.28	No
Feb-02	160	160	100.00%	0	0	4666	4702	99.23%	8.72%	-1.09	-1.66	No
Mar-02	145	145	100.00%	0	0	5412	5446	99.38%	7.88%	-0.94	-1.57	No
Apr-02	143	143	100.00%	0	1	5312	5326	99.74%	5.12%	-0.61	-1.37	No
May-02	62	62	100.00%	0	0	6050	6072	99.64%	6.01%	-0.47	-1.29	No



Checklist #14 - Resale - Residence Installation

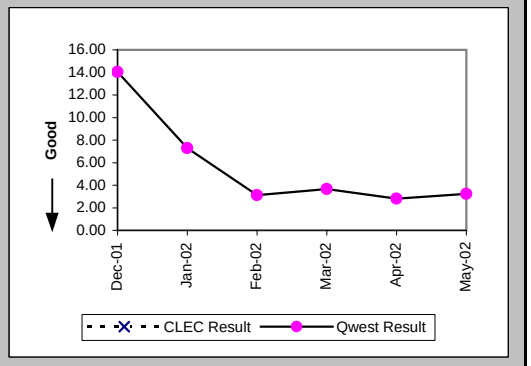
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3637	1031	3.53	65	3	10776	3487	3.09	1.08	11.44	5.95	Yes
Jan-02	551	173	3.18	626	3	13508	4362	3.10	2.81	0.4	-0.75	No
Feb-02	272	92	2.96	68	0	12058	3992	3.02	1.14	-0.53	-1.32	No
Mar-02	204	76	2.68	69	0	13197	4385	3.01	1.06	-2.65	-2.61	No
Apr-02	130	48	2.71	95	1	14615	4316	3.39	0.96	-4.86	-3.95	No
May-02	110	40	2.75	22	0	17014	4893	3.48	0.90	-5.12	-4.11	No



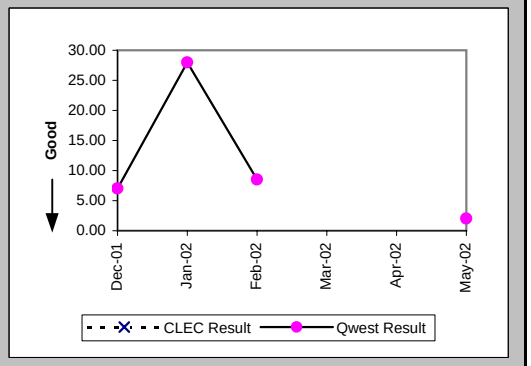
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						393	28	14.04	57.59			
Jan-02						204	28	7.29	16.60			
Feb-02						106	34	3.12	2.64			
Mar-02						128	35	3.66	3.42			
Apr-02						42	15	2.80	2.08			
May-02						68	21	3.24	2.61			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

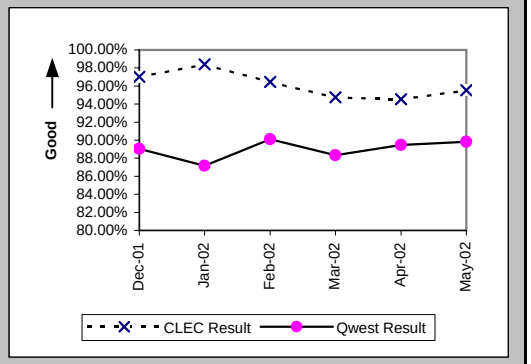
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	2	7.00	4.24			
Jan-02						168	6	28.00	57.98			
Feb-02						17	2	8.50	4.95			
Mar-02												
Apr-02												
May-02						4	2	2.00	1.41			



Checklist #14 - Resale - Residence Installation

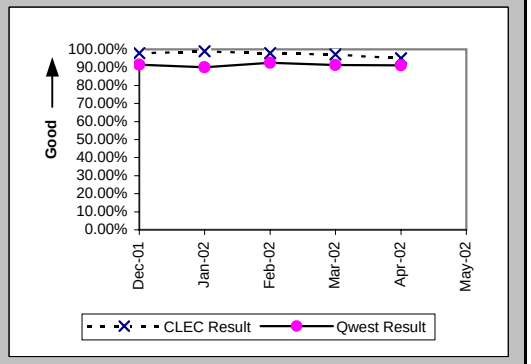
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1076	1109	97.02%	0	0	6944	7800	89.03%	31.26%	-7.97	-5.85	No
Jan-02	984	1000	98.40%	0	0	6411	7356	87.15%	33.46%	-9.97	-7.06	No
Feb-02	517	536	96.46%	0	0	6832	7581	90.12%	29.84%	-4.75	-3.89	No
Mar-02	198	209	94.74%	0	0	6789	7686	88.33%	32.11%	-2.85	-2.73	No
Apr-02	190	201	94.53%	0	0	7257	8110	89.48%	30.68%	-2.3	-2.4	No
May-02	150	157	95.54%	0	0	7701	8574	89.82%	30.24%	-2.35	-2.43	No



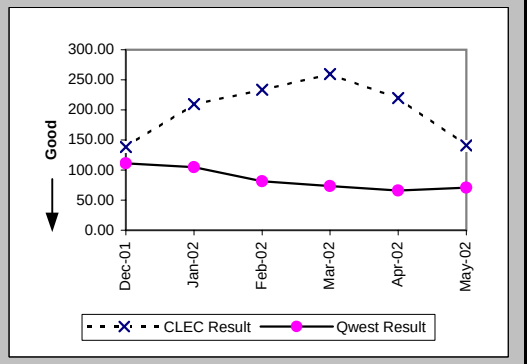
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1085	1109	97.84%	0	0	7134	7800	91.46%	27.95%	-7.11	-5.32	No
Jan-02	990	1000	99.00%	0	0	6622	7356	90.02%	29.97%	-8.89	-6.4	No
Feb-02	525	536	97.95%	0	0	7017	7581	92.56%	26.24%	-4.59	-3.79	No
Mar-02	203	209	97.13%	0	0	7014	7686	91.26%	28.25%	-2.97	-2.8	No
Apr-02	191	201	95.02%	0	0	7398	8110	91.22%	28.30%	-1.88	-2.14	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

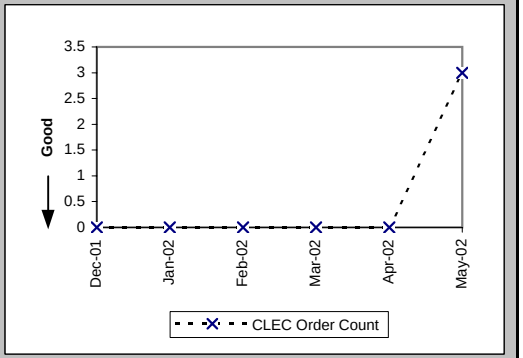
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	553	4	138.25	0	0	24728	222	111.39	121.03	0.53	-0.68	No
Jan-02	628	3	209.33	0	0	26739	255	104.86	119.22	1.44	-0.12	No
Feb-02	700	3	233.33	0	0	20532	253	81.15	95.32	1.93	0.17	Yes
Mar-02	778	3	259.33	0	0	24449	334	73.20	92.03	2.46	0.49	Yes
Apr-02	878	4	219.50	0	0	28679	436	65.78	88.76	2.46	0.49	Yes
May-02	985	7	140.71	0	0	32330	458	70.59	91.98	1.77	0.08	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

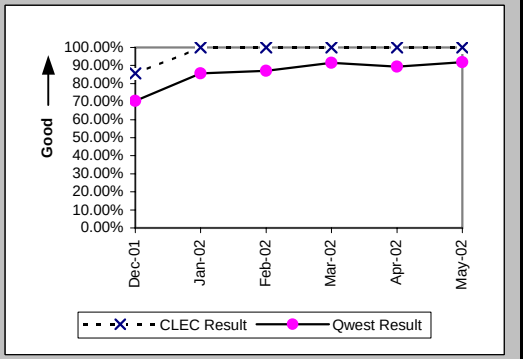
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	3



Checklist #14 - Resale - Residence Repair

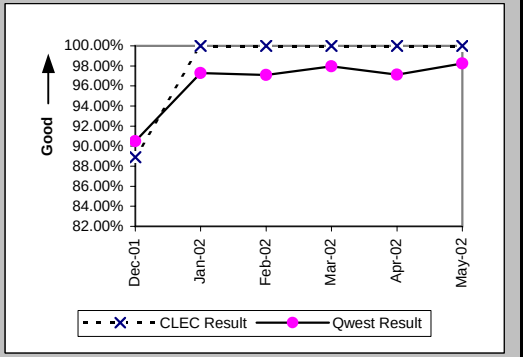
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	8	0	1041	1478	70.43%	45.63%	-0.88	-1.54	No
Jan-02	10	10	100.00%	7	0	1331	1553	85.71%	35.00%	-1.29	-1.78	No
Feb-02	7	7	100.00%	6	0	1000	1148	87.11%	33.51%	-1.01	-1.62	No
Mar-02	5	5	100.00%	10	0	1160	1267	91.55%	27.81%	-0.68	-1.41	No
Apr-02	11	11	100.00%	10	0	1476	1652	89.35%	30.85%	-1.14	-1.69	No
May-02	5	5	100.00%	10	0	1394	1517	91.89%	27.30%	-0.66	-1.4	No



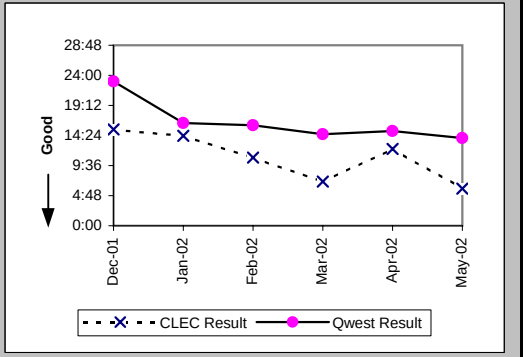
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	8	0	1852	2047	90.47%	29.36%	0.23	-0.86	No
Jan-02	10	10	100.00%	7	0	2016	2072	97.30%	16.22%	-0.53	-1.32	No
Feb-02	8	8	100.00%	6	0	1441	1484	97.10%	16.77%	-0.49	-1.3	No
Mar-02	8	8	100.00%	10	0	1639	1673	97.97%	14.11%	-0.41	-1.25	No
Apr-02	12	12	100.00%	10	0	2108	2170	97.14%	16.66%	-0.59	-1.36	No
May-02	7	7	100.00%	10	0	1954	1989	98.24%	13.15%	-0.35	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

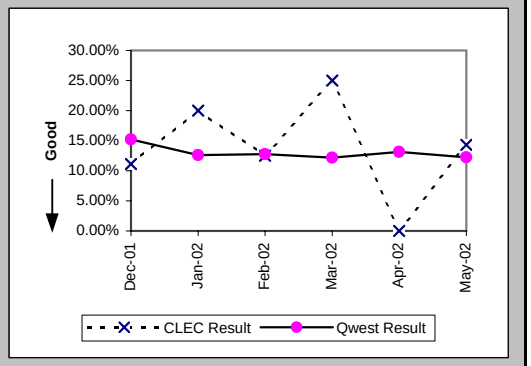
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	138:22	9	15:22	8	0	47184:35	2047	23:03	25:39	-0.9	-1.54	No
Jan-02	143:32	10	14:21	7	0	33943:46	2072	16:23	13:20	-0.48	-1.29	No
Feb-02	86:56	8	10:52	6	0	23825:12	1484	16:03	14:02	-1.04	-1.63	No
Mar-02	56:17	8	7:02	10	0	24428:27	1673	14:36	13:18	-1.61	-1.98	No
Apr-02	146:59	12	12:15	10	0	32789:06	2170	15:07	15:55	-0.62	-1.38	No
May-02	41:21	7	5:54	10	0	27847:41	1989	14:00	15:04	-1.42	-1.86	No



Checklist #14 - Resale - Residence Repair

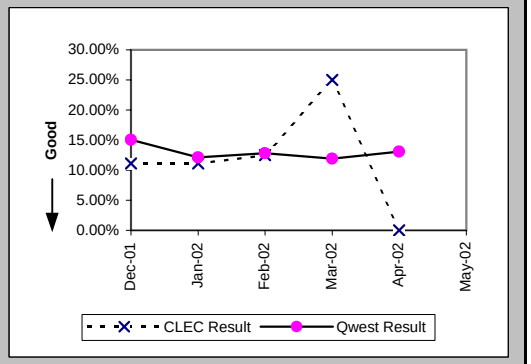
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	9	11.11%	8	0	319	2099	15.20%	35.90%	-0.34	-1.21	No
Jan-02	2	10	20.00%	7	0	266	2108	12.62%	33.21%	0.69	-0.58	No
Feb-02	1	8	12.50%	6	0	193	1510	12.78%	33.39%	-0.02	-1.01	No
Mar-02	2	8	25.00%	10	0	208	1709	12.17%	32.69%	1.01	-0.39	No
Apr-02	0	12	0.00%	10	0	290	2207	13.14%	33.78%	-1.34	-1.82	No
May-02	1	7	14.29%	10	0	247	2022	12.22%	32.75%	0.23	-0.86	No



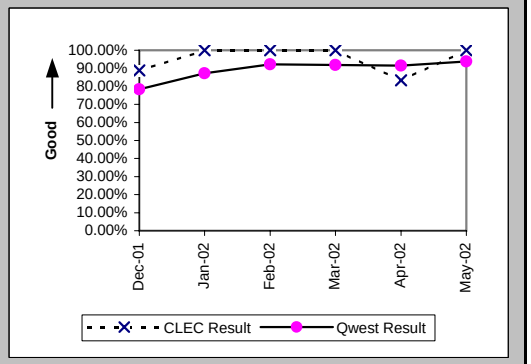
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	9	11.11%	8	0	294	1953	15.05%	35.76%	-0.33	-1.2	No
Jan-02	1	9	11.11%	7	0	241	1987	12.13%	32.65%	-0.09	-1.06	No
Feb-02	1	8	12.50%	6	0	182	1419	12.83%	33.44%	-0.03	-1.02	No
Mar-02	2	8	25.00%	10	0	191	1603	11.92%	32.40%	1.03	-0.37	No
Apr-02	0	12	0.00%	10	0	278	2122	13.10%	33.74%	-1.34	-1.82	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

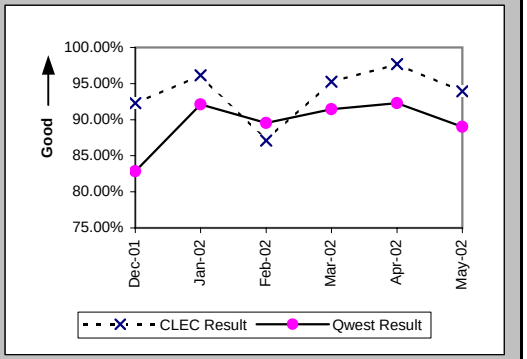
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	8	0	1645	2099	78.37%	41.17%	-0.76	-1.46	No
Jan-02	10	10	100.00%	7	0	1839	2108	87.24%	33.37%	-1.21	-1.73	No
Feb-02	8	8	100.00%	6	0	1391	1510	92.12%	26.94%	-0.83	-1.5	No
Mar-02	8	8	100.00%	10	0	1570	1709	91.87%	27.33%	-0.84	-1.51	No
Apr-02	10	12	83.33%	10	0	2018	2207	91.44%	27.98%	0.93	-0.43	No
May-02	7	7	100.00%	10	0	1895	2022	93.72%	24.26%	-0.68	-1.42	No



Checklist #14 - Resale - Residence Repair

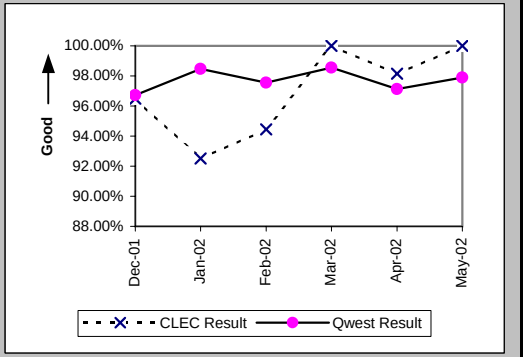
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	39	92.31%	37	0	1030	1243	82.86%	37.68%	-1.54	-1.94	No
Jan-02	25	26	96.15%	19	0	900	977	92.12%	26.94%	-0.75	-1.46	No
Feb-02	27	31	87.10%	24	0	814	909	89.55%	30.59%	0.47	-0.71	No
Mar-02	20	21	95.24%	30	0	962	1052	91.44%	27.97%	-0.62	-1.37	No
Apr-02	42	43	97.67%	20	0	1663	1802	92.29%	26.68%	-1.31	-1.8	No
May-02	31	33	93.94%	18	0	1408	1582	89.00%	31.29%	-0.9	-1.55	No



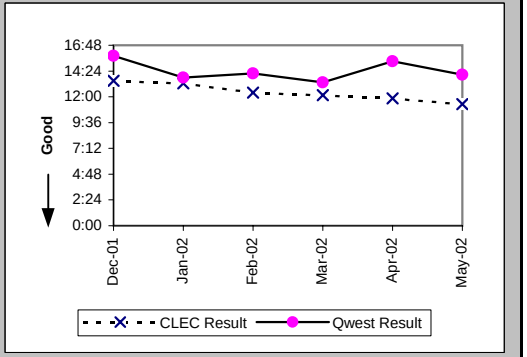
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	57	96.49%	37	0	1684	1741	96.73%	17.80%	0.17	-0.9	No
Jan-02	37	40	92.50%	19	0	1413	1435	98.47%	12.29%	2.2	0.34	Yes
Feb-02	34	36	94.44%	24	0	1234	1265	97.55%	15.46%	1.07	-0.35	No
Mar-02	30	30	100.00%	30	0	1502	1524	98.56%	11.93%	-0.66	-1.4	No
Apr-02	53	54	98.15%	20	0	2305	2373	97.13%	16.68%	-0.44	-1.27	No
May-02	47	47	100.00%	18	0	2047	2091	97.90%	14.35%	-0.99	-1.6	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

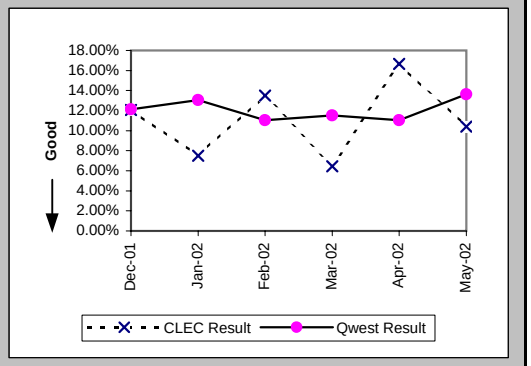
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	769:33	57	13:30	36	0	27544:06	1741	15:49	14:11	-1.21	-1.74	No
Jan-02	529:41	40	13:15	19	0	19778:44	1435	13:47	13:45	-0.25	-1.15	No
Feb-02	446:04	36	12:23	23	0	17937:59	1265	14:11	14:41	-0.72	-1.44	No
Mar-02	364:39	30	12:09	29	0	20307:55	1524	13:20	12:13	-0.52	-1.32	No
Apr-02	641:03	54	11:52	20	0	36347:41	2373	15:19	20:39	-1.21	-1.74	No
May-02	531:31	47	11:19	17	0	29380:56	2091	14:03	12:55	-1.44	-1.88	No



Checklist #14 - Resale - Residence Repair

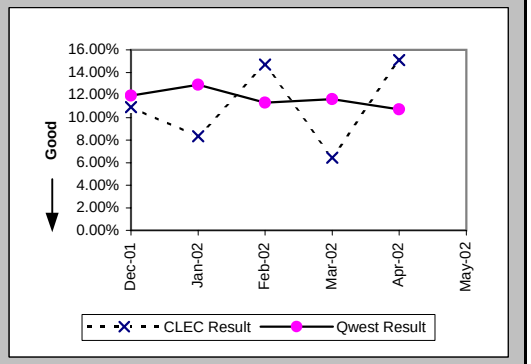
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	58	12.07%	36	0	216	1779	12.14%	32.66%	-0.02	-1.01	No
Jan-02	3	40	7.50%	19	0	191	1462	13.06%	33.70%	-1.03	-1.63	No
Feb-02	5	37	13.51%	23	0	141	1276	11.05%	31.35%	0.5	-0.69	No
Mar-02	2	31	6.45%	29	0	178	1543	11.54%	31.95%	-0.88	-1.53	No
Apr-02	9	54	16.67%	20	0	265	2402	11.03%	31.33%	1.26	-0.23	No
May-02	5	48	10.42%	17	0	289	2121	13.63%	34.31%	-0.64	-1.39	No



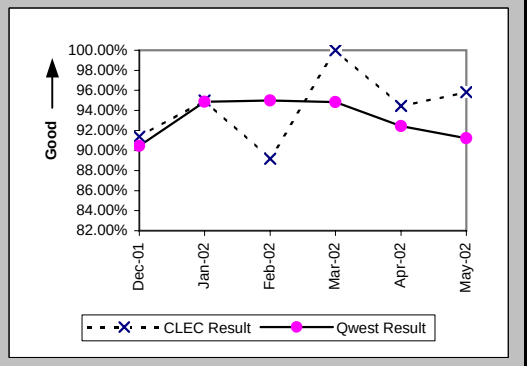
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	55	10.91%	36	0	197	1650	11.94%	32.43%	-0.23	-1.14	No
Jan-02	3	36	8.33%	19	0	174	1347	12.92%	33.54%	-0.81	-1.49	No
Feb-02	5	34	14.71%	23	0	137	1210	11.32%	31.69%	0.63	-0.61	No
Mar-02	2	31	6.45%	29	0	172	1479	11.63%	32.06%	-0.89	-1.54	No
Apr-02	8	53	15.09%	20	0	252	2347	10.74%	30.96%	1	-0.39	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

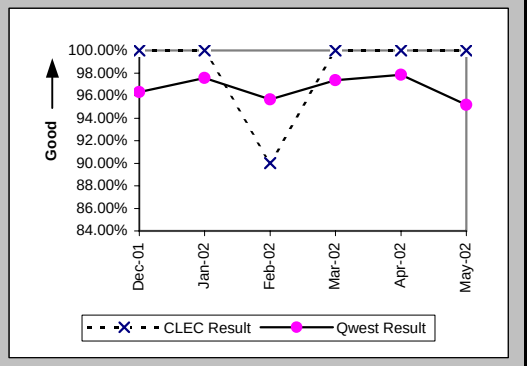
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53	58	91.38%	36	0	1609	1779	90.44%	29.40%	-0.24	-1.14	No
Jan-02	38	40	95.00%	19	0	1387	1462	94.87%	22.06%	-0.04	-1.02	No
Feb-02	33	37	89.19%	23	0	1212	1276	94.98%	21.83%	1.43	-0.13	No
Mar-02	31	31	100.00%	29	0	1463	1543	94.82%	22.17%	-1.29	-1.78	No
Apr-02	51	54	94.44%	20	0	2220	2402	92.42%	26.46%	-0.56	-1.34	No
May-02	46	48	95.83%	17	0	1935	2121	91.23%	28.29%	-1.11	-1.68	No



Checklist #14 - Resale - Residence Repair

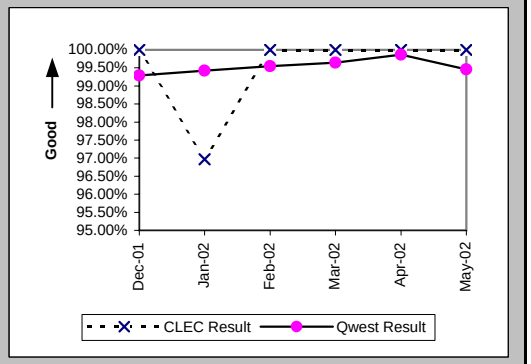
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	35	0	652	677	96.31%	18.86%	-0.52	-1.31	No
Jan-02	7	7	100.00%	19	0	838	859	97.56%	15.44%	-0.42	-1.25	No
Feb-02	9	10	90.00%	33	0	574	600	95.67%	20.36%	0.78	-0.53	No
Mar-02	16	16	100.00%	11	0	588	604	97.35%	16.06%	-0.65	-1.4	No
Apr-02	10	10	100.00%	19	0	725	741	97.84%	14.53%	-0.47	-1.28	No
May-02	7	7	100.00%	14	0	613	644	95.19%	21.41%	-0.59	-1.36	No



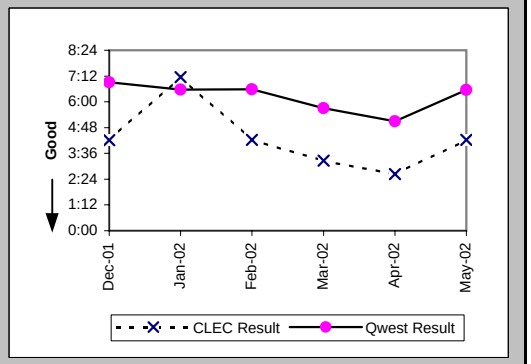
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	35	0	1258	1267	99.29%	8.40%	-0.48	-1.29	No
Jan-02	32	33	96.97%	19	0	1542	1551	99.42%	7.60%	1.28	-0.22	No
Feb-02	43	43	100.00%	33	0	1320	1326	99.55%	6.71%	-0.44	-1.26	No
Mar-02	44	44	100.00%	11	0	1409	1414	99.65%	5.94%	-0.39	-1.24	No
Apr-02	33	33	100.00%	19	0	1466	1468	99.86%	3.69%	-0.21	-1.13	No
May-02	25	25	100.00%	14	0	1294	1301	99.46%	7.32%	-0.36	-1.22	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

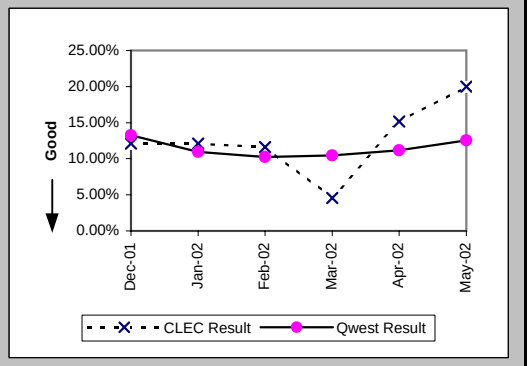
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	139:12	33	4:13	35	0	8764:21	1267	6:55	9:31	-1.61	-1.98	No
Jan-02	236:00	33	7:09	19	0	10196:38	1551	6:34	9:33	0.43	-0.74	No
Feb-02	182:23	43	4:14	33	0	8724:57	1326	6:35	8:41	-1.74	-2.06	No
Mar-02	143:30	44	3:16	11	0	8049:23	1414	5:42	10:12	-1.56	-1.95	No
Apr-02	86:53	33	2:38	19	0	7488:13	1468	5:06	7:19	-1.92	-2.17	No
May-02	105:45	25	4:14	14	0	8526:09	1301	6:33	9:51	-1.17	-1.71	No



Checklist #14 - Resale - Residence Repair

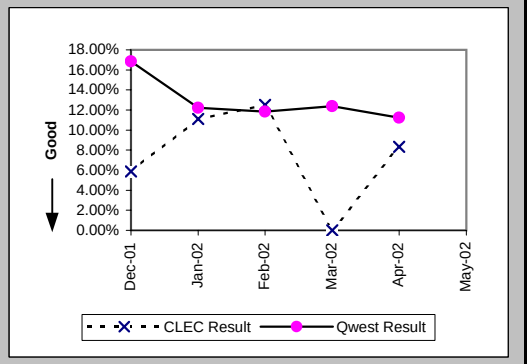
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	33	12.12%	35	0	168	1267	13.26%	33.91%	-0.19	-1.12	No
Jan-02	4	33	12.12%	19	0	170	1551	10.96%	31.24%	0.26	-0.84	No
Feb-02	5	43	11.63%	33	0	136	1326	10.26%	30.34%	0.33	-0.8	No
Mar-02	2	44	4.55%	11	0	148	1414	10.47%	30.61%	-1.26	-1.77	No
Apr-02	5	33	15.15%	19	0	164	1468	11.17%	31.50%	0.73	-0.56	No
May-02	5	25	20.00%	14	0	163	1301	12.53%	33.10%	1.08	-0.34	No



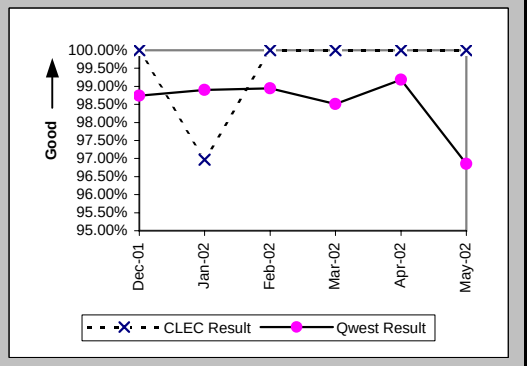
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	17	5.88%	35	0	85	504	16.87%	37.44%	-1.19	-1.72	No
Jan-02	2	18	11.11%	19	0	86	704	12.22%	32.75%	-0.14	-1.09	No
Feb-02	2	16	12.50%	33	0	65	549	11.84%	32.31%	0.14	-0.92	No
Mar-02	0	16	0.00%	11	0	71	573	12.39%	32.95%	-1.48	-1.9	No
Apr-02	1	12	8.33%	19	0	80	712	11.24%	31.58%	-0.32	-1.19	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

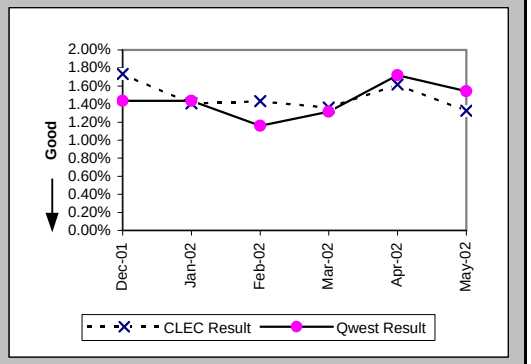
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	35	0	1251	1267	98.74%	11.17%	-0.64	-1.39	No
Jan-02	32	33	96.97%	19	0	1534	1551	98.90%	10.41%	0.9	-0.46	No
Feb-02	43	43	100.00%	33	0	1312	1326	98.94%	10.22%	-0.67	-1.41	No
Mar-02	44	44	100.00%	11	0	1393	1414	98.51%	12.10%	-0.8	-1.49	No
Apr-02	33	33	100.00%	19	0	1456	1468	99.18%	9.00%	-0.52	-1.31	No
May-02	25	25	100.00%	14	0	1260	1301	96.85%	17.47%	-0.89	-1.54	No



Checklist #14 - Resale - Residence Repair

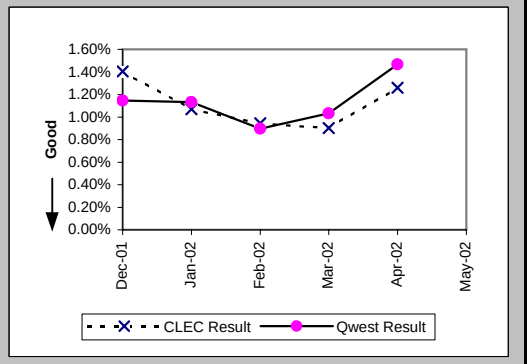
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	100	5772	1.73%	79	0	5145	358165	1.44%	11.90%	1.87	0.14	Yes
Jan-02	83	5891	1.41%	45	0	5121	356860	1.44%	11.89%	-0.17	-1.1	No
Feb-02	88	6142	1.43%	62	0	4112	354889	1.16%	10.70%	1.99	0.21	Yes
Mar-02	83	6088	1.36%	50	0	4666	354375	1.32%	11.40%	0.32	-0.81	No
Apr-02	99	6116	1.62%	49	0	6077	353412	1.72%	13.00%	-0.6	-1.37	No
May-02	80	6027	1.33%	41	0	5444	352737	1.54%	12.33%	-1.35	-1.82	No



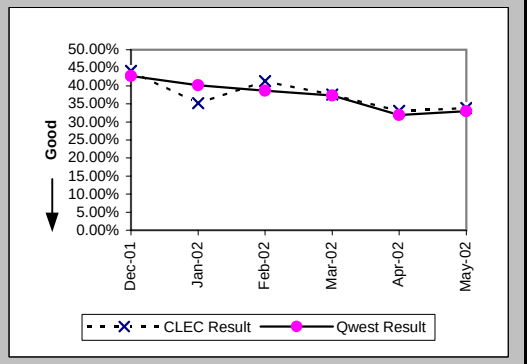
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	81	5772	1.40%	79	0	4107	358165	1.15%	10.65%	1.82	0.1	Yes
Jan-02	63	5891	1.07%	45	0	4038	356860	1.13%	10.58%	-0.45	-1.27	No
Feb-02	58	6142	0.94%	62	0	3178	354889	0.90%	9.42%	0.4	-0.76	No
Mar-02	55	6088	0.90%	50	0	3655	354375	1.03%	10.10%	-0.98	-1.6	No
Apr-02	77	6116	1.26%	49	0	5181	353412	1.47%	12.02%	-1.34	-1.81	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

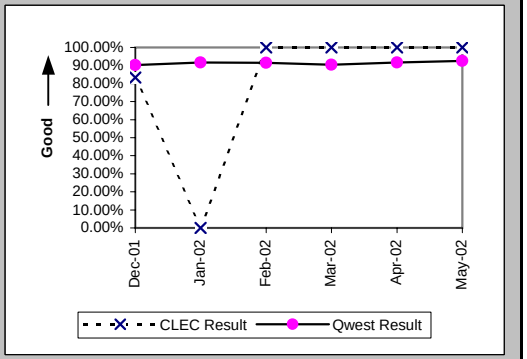
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	79	179	44.13%	0	0	3838	8983	42.73%	49.47%	0.38	-0.77	No
Jan-02	45	128	35.16%	0	0	3433	8554	40.13%	49.02%	-1.14	-1.69	No
Feb-02	62	150	41.33%	0	0	2588	6700	38.63%	48.69%	0.67	-0.59	No
Mar-02	50	133	37.59%	0	0	2775	7441	37.29%	48.36%	0.08	-0.95	No
Apr-02	49	148	33.11%	0	0	2846	8923	31.90%	46.61%	0.32	-0.8	No
May-02	41	121	33.88%	0	0	2684	8128	33.02%	47.03%	0.21	-0.87	No



Checklist #14 - Resale - Business Installation

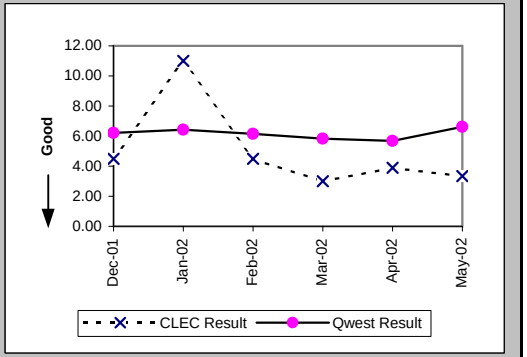
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	6	83.33%	0	0	325	360	90.28%	29.63%	0.55	-0.67	No
Jan-02	0	1	0.00%	0	0	398	434	91.71%	27.58%	1.74	0.06	Yes
Feb-02	2	2	100.00%	0	0	334	365	91.51%	27.88%	-0.43	-1.26	No
Mar-02	2	2	100.00%	0	0	452	500	90.40%	29.46%	-0.46	-1.28	No
Apr-02	10	10	100.00%	0	0	392	428	91.59%	27.76%	-0.95	-1.58	No
May-02	3	3	100.00%	0	0	436	471	92.57%	26.23%	-0.49	-1.3	No



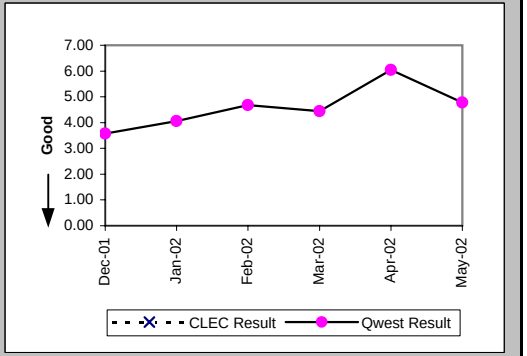
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	6	4.50	0	0	2259	363	6.22	6.94	-0.6	-1.37	No
Jan-02	11	1	11.00	0	0	2820	439	6.42	7.06	1.2	-0.27	No
Feb-02	9	2	4.50	0	0	2257	367	6.15	8.37	-0.28	-1.17	No
Mar-02	6	2	3.00	0	0	2933	502	5.84	6.57	-0.61	-1.37	No
Apr-02	39	10	3.90	0	0	2441	429	5.69	6.25	-0.89	-1.54	No
May-02	10	3	3.33	0	0	3126	473	6.61	8.27	-0.68	-1.42	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

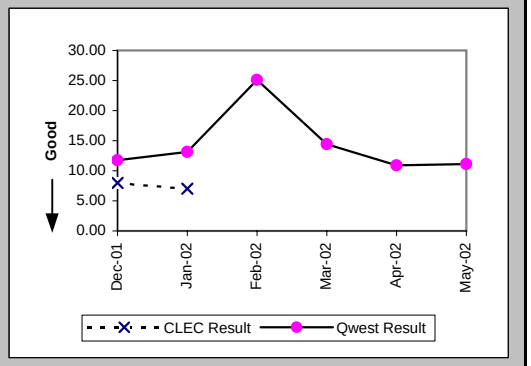
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	14	3.57	2.50			
Jan-02						69	17	4.06	5.58			
Feb-02						103	22	4.68	4.31			
Mar-02						111	25	4.44	4.65			
Apr-02						139	23	6.04	9.55			
May-02						86	18	4.78	6.43			



Checklist #14 - Resale - Business Installation

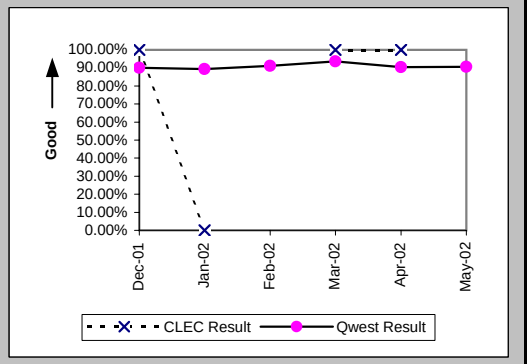
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	247	21	11.76	8.93	-0.41	-1.25	No
Jan-02	7	1	7.00	0	0	276	21	13.14	12.37	-0.48	-1.29	No
Feb-02						251	10	25.10	36.07			
Mar-02						331	23	14.39	14.93			
Apr-02						153	14	10.93	13.56			
May-02						200	18	11.11	8.50			



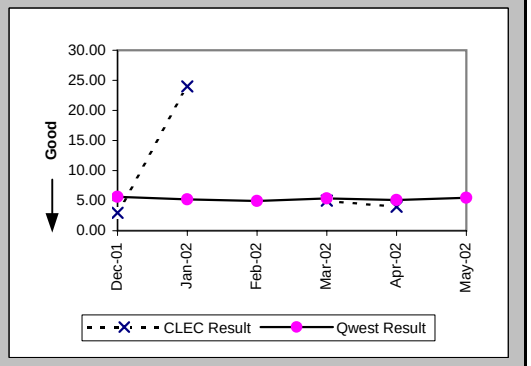
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	219	243	90.12%	29.83%	-0.33	-1.2	No
Jan-02	0	1	0.00%	0	0	262	293	89.42%	30.76%	1.62	-0.01	No
Feb-02						266	292	91.10%	28.48%			
Mar-02	1	1	100.00%	0	0	281	300	93.67%	24.36%	-0.26	-1.16	No
Apr-02	1	1	100.00%	0	0	285	315	90.48%	29.35%	-0.32	-1.2	No
May-02						302	333	90.69%	29.06%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

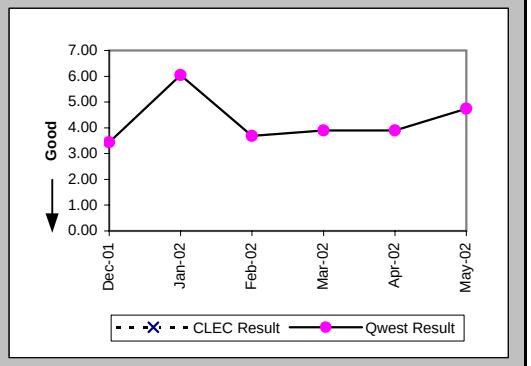
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	1371	243	5.64	6.76	-0.39	-1.24	No
Jan-02	24	1	24.00	0	0	1552	298	5.21	5.25	2.14	0.3	Yes
Feb-02						1458	294	4.96	6.27			
Mar-02	5	1	5.00	0	0	1622	302	5.37	5.68	-0.07	-1.04	No
Apr-02	4	1	4.00	0	0	1613	317	5.09	3.70	-0.29	-1.18	No
May-02						1830	334	5.48	6.57			



Checklist #14 - Resale - Business Installation

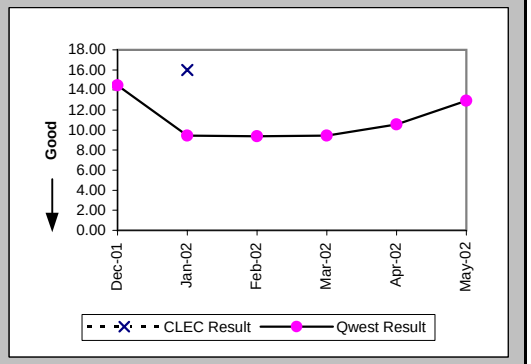
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	9	3.44	2.83			
Jan-02						133	22	6.05	6.20			
Feb-02						70	19	3.68	9.11			
Mar-02						39	10	3.90	4.56			
Apr-02						78	20	3.90	2.45			
May-02						90	19	4.74	5.21			



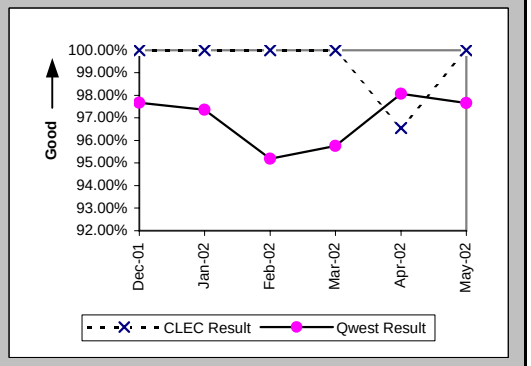
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						217	15	14.47	15.95			
Jan-02	16	1	16.00	0	0	123	13	9.46	6.10	0.83	-0.49	No
Feb-02						75	8	9.38	7.58			
Mar-02						85	9	9.44	7.26			
Apr-02						116	11	10.55	5.52			
May-02						168	13	12.92	18.63			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

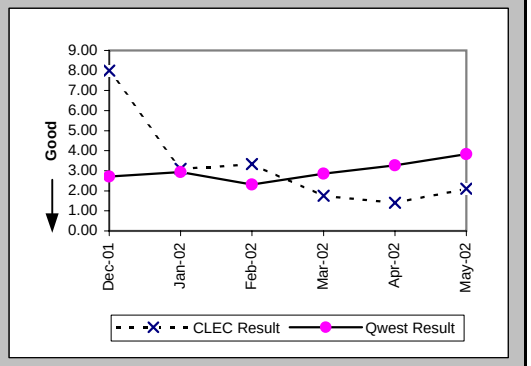
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	126	129	97.67%	15.07%	-0.22	-1.13	No
Jan-02	36	36	100.00%	0	0	407	418	97.37%	16.01%	-0.95	-1.58	No
Feb-02	7	7	100.00%	0	0	218	229	95.20%	21.38%	-0.59	-1.36	No
Mar-02	5	5	100.00%	0	0	203	212	95.75%	20.16%	-0.47	-1.28	No
Apr-02	28	29	96.55%	0	0	204	208	98.08%	13.73%	0.49	-0.7	No
May-02	9	9	100.00%	0	0	208	213	97.65%	15.14%	-0.46	-1.28	No



Checklist #14 - Resale - Business Installation

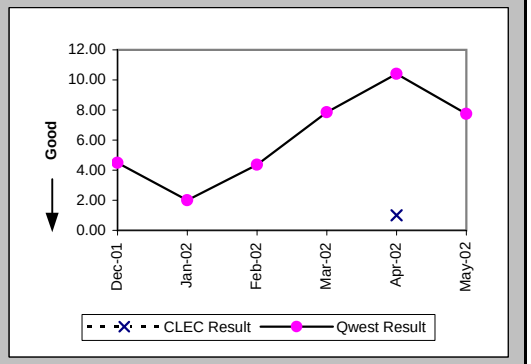
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	1	0	237	87	2.72	2.96	1.91	0.16	Yes
Jan-02	108	35	3.09	1	0	912	310	2.94	1.45	0.61	-0.63	No
Feb-02	20	6	3.33	1	0	427	184	2.32	2.06	1.21	-0.27	No
Mar-02	7	4	1.75	1	0	424	149	2.85	2.54	-0.85	-1.52	No
Apr-02	21	15	1.40	14	0	474	145	3.27	3.01	-2.29	-2.39	No
May-02	19	9	2.11	0	0	494	129	3.83	3.35	-1.49	-1.91	No



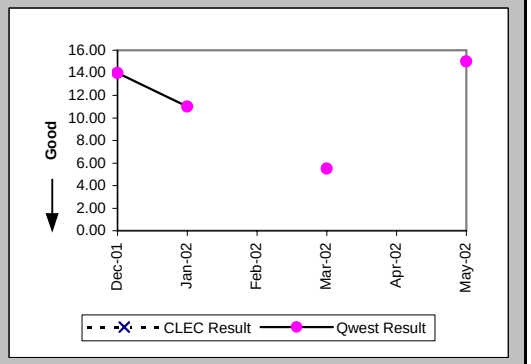
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	2	4.50	3.54			
Jan-02						18	9	2.00	1.00			
Feb-02						48	11	4.36	3.56			
Mar-02						55	7	7.86	4.95			
Apr-02	1	1	1.00	0	0	52	5	10.40	13.46	-0.64	-1.39	No
May-02						31	4	7.75	7.41			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

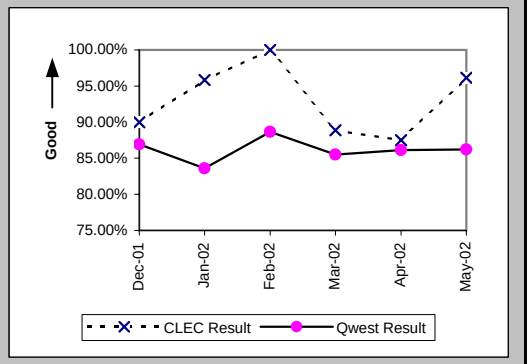
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1	14.00				
Jan-02						22	2	11.00	7.07			
Feb-02												
Mar-02						11	2	5.50	2.12			
Apr-02												
May-02						15	1	15.00				



Checklist #14 - Resale - Business Installation

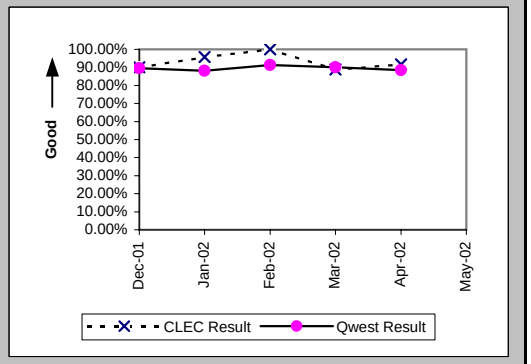
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	0	0	751	864	86.92%	33.72%	-0.29	-1.17	No
Jan-02	23	24	95.83%	0	0	790	945	83.60%	37.03%	-1.6	-1.97	No
Feb-02	24	24	100.00%	0	0	907	1023	88.66%	31.71%	-1.73	-2.05	No
Mar-02	8	9	88.89%	0	0	815	953	85.52%	35.19%	-0.29	-1.17	No
Apr-02	21	24	87.50%	0	0	849	986	86.11%	34.59%	-0.2	-1.12	No
May-02	25	26	96.15%	0	0	852	988	86.23%	34.45%	-1.45	-1.88	No



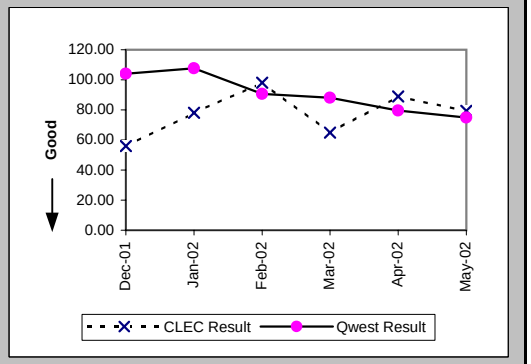
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	0	0	773	864	89.47%	30.70%	-0.05	-1.03	No
Jan-02	23	24	95.83%	0	0	832	945	88.04%	32.45%	-1.16	-1.71	No
Feb-02	24	24	100.00%	0	0	934	1023	91.30%	28.18%	-1.49	-1.91	No
Mar-02	8	9	88.89%	0	0	859	953	90.14%	29.82%	0.19	-0.88	No
Apr-02	22	24	91.67%	0	0	873	986	88.54%	31.85%	-0.48	-1.29	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

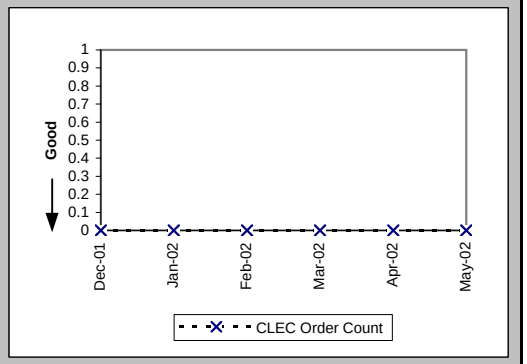
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	1	56.00	0	0	6038	58	104.10	125.97	-0.38	-1.23	No
Jan-02	78	1	78.00	0	0	7004	65	107.75	128.77	-0.23	-1.14	No
Feb-02	98	1	98.00	0	0	7696	85	90.54	116.75	0.52	-0.68	No
Mar-02	130	2	65.00	0	0	8715	99	88.03	119.31	-0.27	-1.16	No
Apr-02	178	2	89.00	0	0	8675	109	79.59	107.18	0.45	-0.73	No
May-02	238	3	79.33	0	0	9667	129	74.94	109.20	0.36	-0.78	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

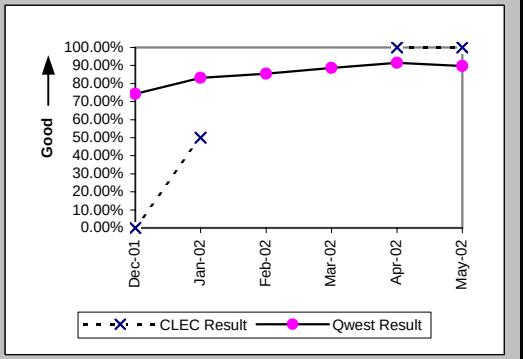
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0



Checklist #14 - Resale - Business Repair

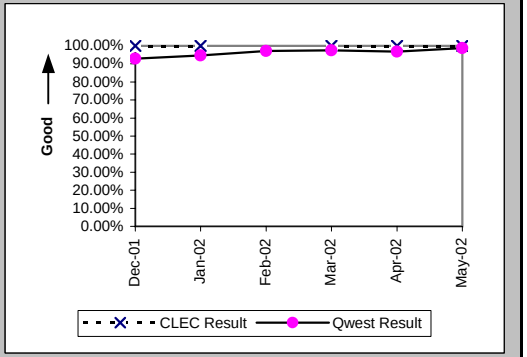
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	162	218	74.31%	43.69%	1.14	-0.31	No
Jan-02	2	4	50.00%	2	0	183	220	83.18%	37.40%	1.44	-0.12	No
Feb-02						136	159	85.53%	35.18%			
Mar-02						165	186	88.71%	31.65%			
Apr-02	2	2	100.00%	2	0	195	213	91.55%	27.81%	-0.43	-1.26	No
May-02	4	4	100.00%	3	0	157	175	89.71%	30.38%	-0.67	-1.41	No



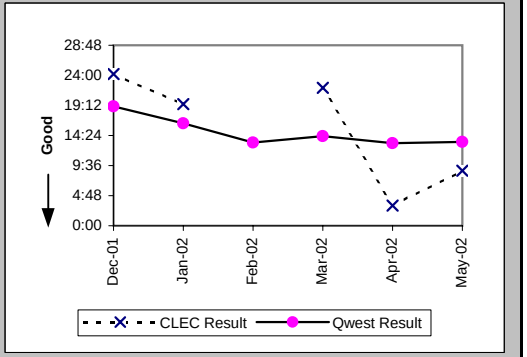
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	265	285	92.98%	25.54%	-0.27	-1.17	No
Jan-02	4	4	100.00%	2	0	271	286	94.76%	22.29%	-0.47	-1.28	No
Feb-02						204	210	97.14%	16.66%			
Mar-02	1	1	100.00%	1	0	233	239	97.49%	15.64%	-0.16	-1.1	No
Apr-02	2	2	100.00%	2	0	270	279	96.77%	17.67%	-0.26	-1.16	No
May-02	5	5	100.00%	3	0	248	251	98.80%	10.87%	-0.24	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

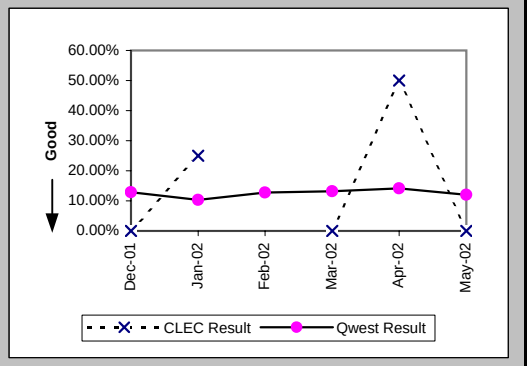
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24:12	1	24:12	0	0	5430:29	285	19:03	16:57	0.56	-0.66	No
Jan-02	77:40	4	19:25	2	0	4675:39	286	16:21	15:17	0.6	-0.64	No
Feb-02						2791:51	210	13:18	13:15			
Mar-02	22:00	1	22:00	1	0	3418:01	239	14:18	15:42	0.84	-0.49	No
Apr-02	6:24	2	3:12	2	0	3674:16	279	13:10	18:38	-0.75	-1.46	No
May-02	43:52	5	8:46	3	0	3365:13	251	13:24	11:19	-0.91	-1.55	No



Checklist #14 - Resale - Business Repair

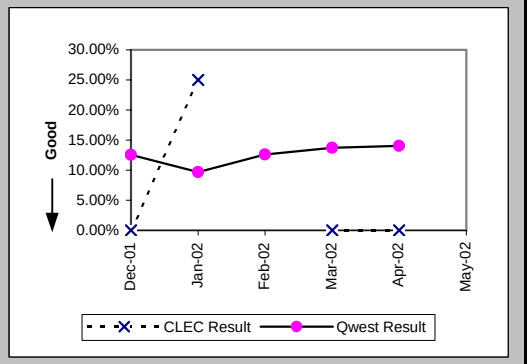
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	38	296	12.84%	33.45%	-0.38	-1.23	No
Jan-02	1	4	25.00%	2	0	30	290	10.34%	30.45%	0.81	-0.51	No
Feb-02						28	219	12.79%	33.39%			
Mar-02	0	1	0.00%	1	0	32	243	13.17%	33.82%	-0.39	-1.24	No
Apr-02	1	2	50.00%	2	0	40	282	14.18%	34.89%	1.07	-0.35	No
May-02	0	5	0.00%	3	0	31	259	11.97%	32.46%	-0.82	-1.5	No



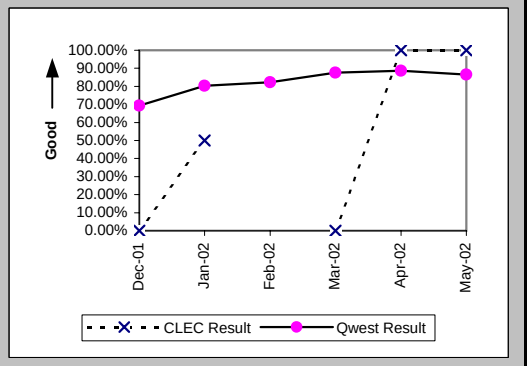
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	34	271	12.55%	33.12%	-0.38	-1.23	No
Jan-02	1	4	25.00%	2	0	25	258	9.69%	29.58%	0.85	-0.48	No
Feb-02						25	198	12.63%	33.21%			
Mar-02	0	1	0.00%	1	0	30	219	13.70%	34.38%	-0.4	-1.24	No
Apr-02	0	1	0.00%	2	0	38	271	14.02%	34.72%	-0.4	-1.25	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

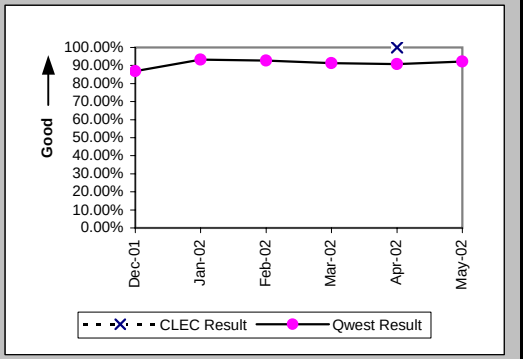
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	205	296	69.26%	46.14%	1.02	-0.38	No
Jan-02	2	4	50.00%	2	0	233	290	80.34%	39.74%	1.29	-0.22	No
Feb-02						180	219	82.19%	38.26%			
Mar-02	0	1	0.00%	1	0	213	243	87.65%	32.90%	1.55	-0.06	No
Apr-02	2	2	100.00%	2	0	250	282	88.65%	31.72%	-0.5	-1.31	No
May-02	5	5	100.00%	3	0	224	259	86.49%	34.19%	-0.88	-1.53	No



Checklist #14 - Resale - Business Repair

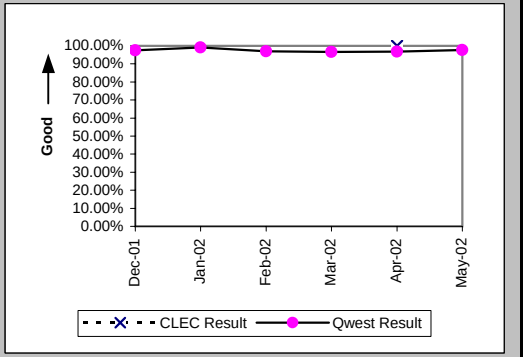
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152	175	86.86%	33.79%			
Jan-02						152	163	93.25%	25.09%			
Feb-02						127	137	92.70%	26.01%			
Mar-02						127	139	91.37%	28.09%			
Apr-02	1	1	100.00%	0	0	178	196	90.82%	28.88%	-0.32	-1.19	No
May-02						176	191	92.15%	26.90%			



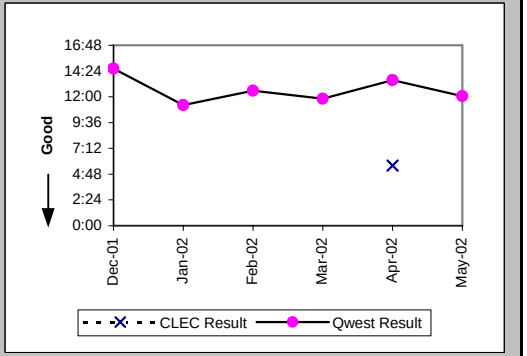
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						234	240	97.50%	15.61%			
Jan-02						228	230	99.13%	9.28%			
Feb-02						193	199	96.98%	17.10%			
Mar-02						197	204	96.57%	18.20%			
Apr-02	1	1	100.00%	0	0	272	281	96.80%	17.61%	-0.18	-1.11	No
May-02						249	255	97.65%	15.16%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

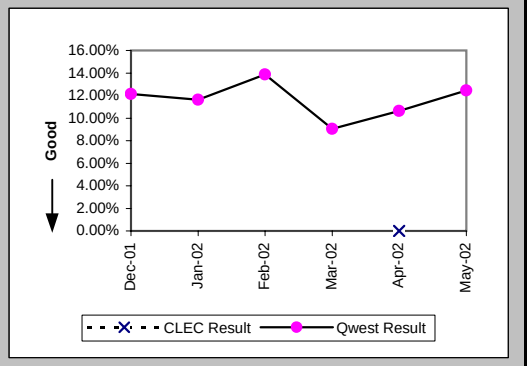
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3506:59	240	14:37	13:42			
Jan-02						2580:17	230	11:13	10:22			
Feb-02						2504:31	199	12:35	13:32			
Mar-02						2409:42	204	11:49	14:07			
Apr-02	5:36	1	5:36	0	0	3809:01	281	13:33	13:17	-0.6	-1.36	No
May-02						3079:04	255	12:04	14:33			



Checklist #14 - Resale - Business Repair

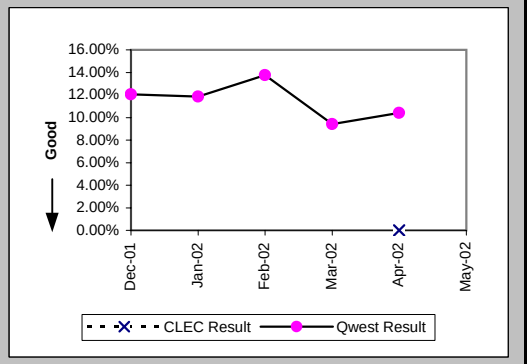
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	247	12.15%	32.67%			
Jan-02						27	232	11.64%	32.07%			
Feb-02						28	202	13.86%	34.55%			
Mar-02						19	210	9.05%	28.69%			
Apr-02	0	1	0.00%	0	0	30	282	10.64%	30.83%	-0.34	-1.21	No
May-02						32	257	12.45%	33.02%			



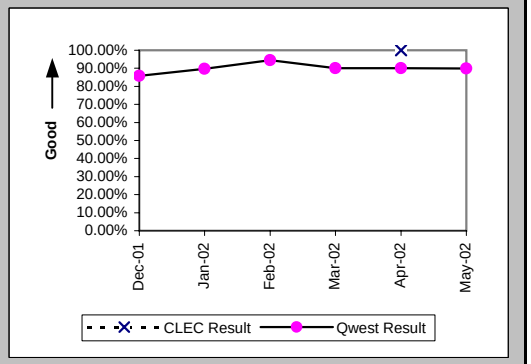
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	224	12.05%	32.56%			
Jan-02						25	211	11.85%	32.32%			
Feb-02						26	189	13.76%	34.44%			
Mar-02						19	202	9.41%	29.19%			
Apr-02	0	1	0.00%	0	0	28	269	10.41%	30.54%	-0.34	-1.21	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

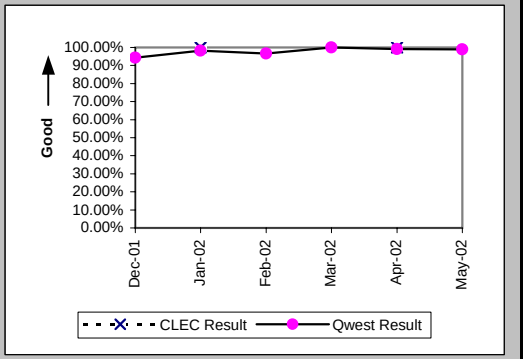
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						212	247	85.83%	34.87%			
Jan-02						208	232	89.66%	30.45%			
Feb-02						191	202	94.55%	22.69%			
Mar-02						189	210	90.00%	30.00%			
Apr-02	1	1	100.00%	0	0	254	282	90.07%	29.91%	-0.33	-1.2	No
May-02						231	257	89.88%	30.16%			



Checklist #14 - Resale - Business Repair

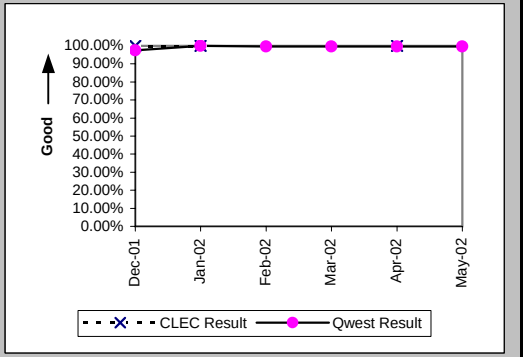
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						115	122	94.26%	23.26%			
Jan-02	1	1	100.00%	0	0	171	174	98.28%	13.02%	-0.13	-1.08	No
Feb-02						117	121	96.69%	17.88%			
Mar-02						130	130	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	123	124	99.19%	8.94%	-0.09	-1.05	No
May-02						91	92	98.91%	10.37%			



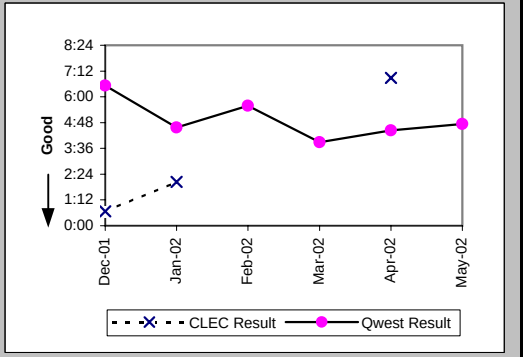
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	232	238	97.48%	15.68%	-0.16	-1.1	No
Jan-02	2	2	100.00%	0	0	297	297	100.00%	N/A	N/A	N/A	
Feb-02						259	260	99.62%	6.19%			
Mar-02						287	288	99.65%	5.88%			
Apr-02	3	3	100.00%	0	0	283	284	99.65%	5.92%	-0.1	-1.06	No
May-02						258	259	99.61%	6.20%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

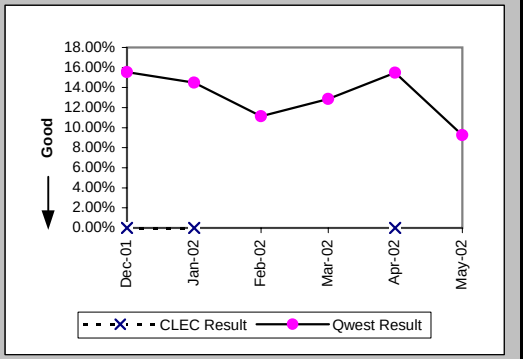
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:40	1	0:40	0	0	1551:58	238	6:31	14:19	-0.41	-1.25	No
Jan-02	4:05	2	2:02	0	0	1357:09	297	4:34	6:38	-0.54	-1.33	No
Feb-02						1453:03	260	5:35	8:45			
Mar-02						1117:26	288	3:53	6:57			
Apr-02	20:38	3	6:53	0	0	1260:46	284	4:26	7:12	0.69	-0.58	No
May-02						1225:40	259	4:44	8:42			



Checklist #14 - Resale - Business Repair

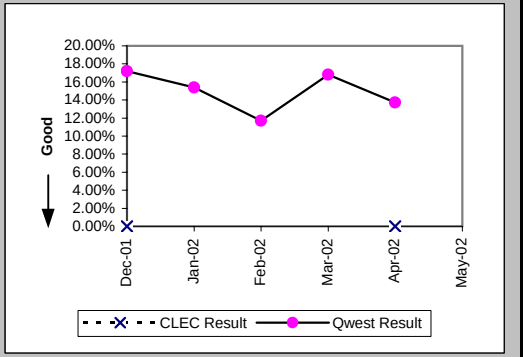
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	37	238	15.55%	36.23%	-0.43	-1.26	No
Jan-02	0	2	0.00%	0	0	43	297	14.48%	35.19%	-0.58	-1.35	No
Feb-02						29	260	11.15%	31.48%			
Mar-02						37	288	12.85%	33.46%			
Apr-02	0	3	0.00%	0	0	44	284	15.49%	36.18%	-0.74	-1.45	No
May-02						24	259	9.27%	29.00%			



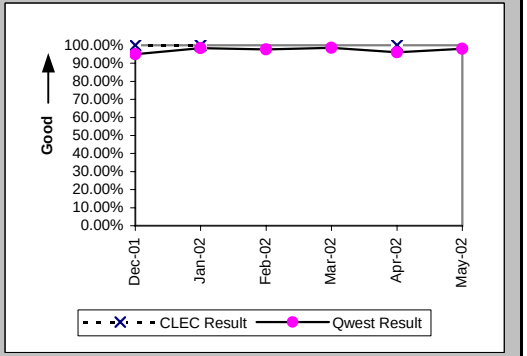
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	21	122	17.21%	37.75%	-0.45	-1.28	No
Jan-02						24	156	15.38%	36.08%			
Feb-02						15	128	11.72%	32.16%			
Mar-02						21	125	16.80%	37.39%			
Apr-02	0	2	0.00%	0	0	21	153	13.73%	34.41%	-0.56	-1.34	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

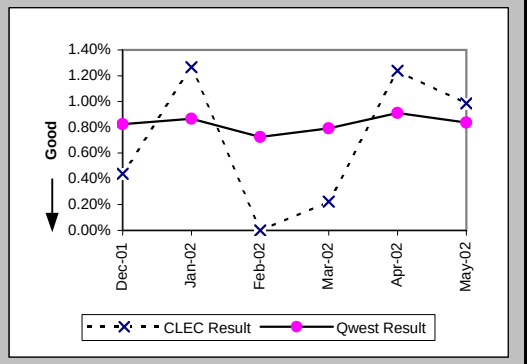
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	226	238	94.96%	21.88%	-0.23	-1.14	No
Jan-02	2	2	100.00%	0	0	292	297	98.32%	12.87%	-0.18	-1.11	No
Feb-02						254	260	97.69%	15.01%			
Mar-02						284	288	98.61%	11.70%			
Apr-02	3	3	100.00%	0	0	273	284	96.13%	19.30%	-0.35	-1.21	No
May-02						254	259	98.07%	13.76%			



Checklist #14 - Resale - Business Repair

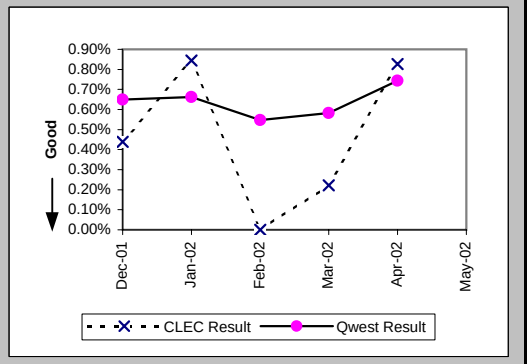
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	456	0.44%	0	0	781	94905	0.82%	9.03%	-0.91	-1.55	No
Jan-02	6	474	1.27%	2	0	819	94467	0.87%	9.27%	0.93	-0.43	No
Feb-02	0	463	0.00%	0	0	681	94014	0.72%	8.48%	-1.83	-2.11	No
Mar-02	1	450	0.22%	3	0	741	93649	0.79%	8.86%	-1.36	-1.83	No
Apr-02	6	484	1.24%	2	0	848	93155	0.91%	9.50%	0.78	-0.53	No
May-02	5	507	0.99%	4	0	775	92748	0.84%	9.10%	0.37	-0.77	No



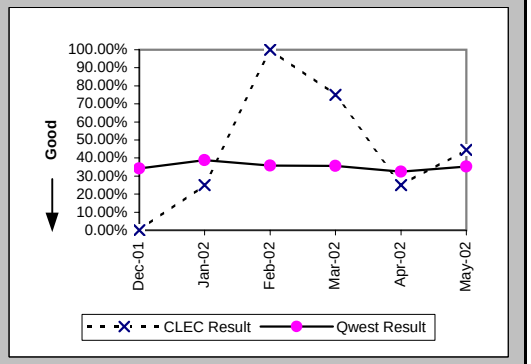
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	456	0.44%	0	0	617	94905	0.65%	8.04%	-0.56	-1.34	No
Jan-02	4	474	0.84%	2	0	625	94467	0.66%	8.11%	0.54	-0.67	No
Feb-02	0	463	0.00%	0	0	515	94014	0.55%	7.38%	-1.59	-1.97	No
Mar-02	1	450	0.22%	3	0	546	93649	0.58%	7.61%	-1	-1.61	No
Apr-02	4	484	0.83%	2	0	693	93155	0.74%	8.59%	0.28	-0.83	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

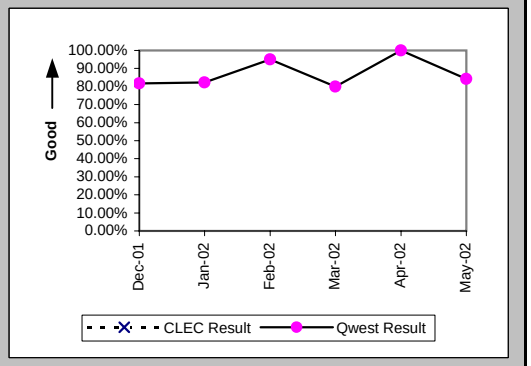
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	405	1186	34.15%	47.42%	-1.02	-1.62	No
Jan-02	2	8	25.00%	0	0	520	1339	38.84%	48.74%	-0.8	-1.49	No
Feb-02	3	3	100.00%	0	0	379	1060	35.75%	47.93%	2.02	0.23	Yes
Mar-02	3	4	75.00%	0	0	410	1151	35.62%	47.89%	1.46	-0.11	No
Apr-02	2	8	25.00%	0	0	408	1256	32.48%	46.83%	-0.45	-1.27	No
May-02	4	9	44.44%	0	0	422	1197	35.25%	47.78%	0.56	-0.66	No



Checklist #14 - Resale - Centrex Installation

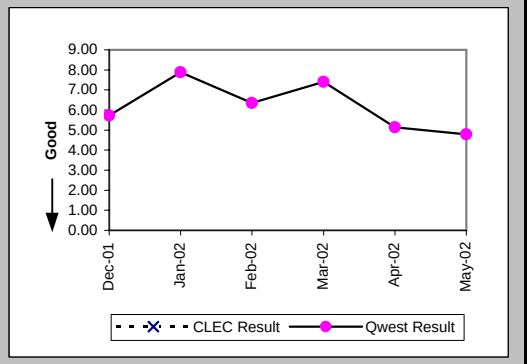
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						12	15	80.00%	40.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						16	19	84.21%	36.46%			



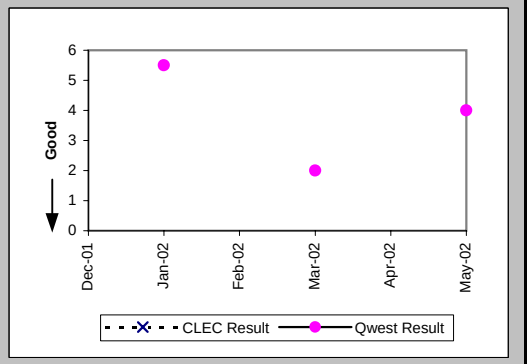
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	11	5.73	2.45			
Jan-02						134	17	7.88	7.52			
Feb-02						127	20	6.35	4.98			
Mar-02						111	15	7.40	7.49			
Apr-02						36	7	5.14	2.27			
May-02						91	19	4.79	3.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

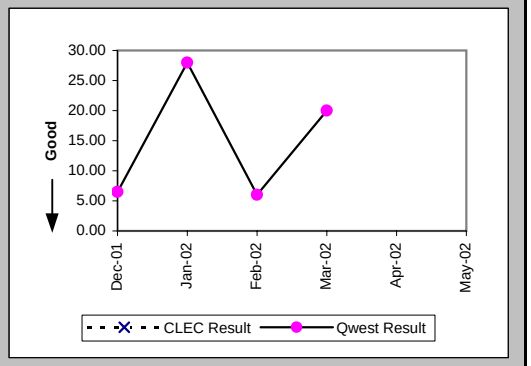
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	2	5.50	4.95			
Feb-02												
Mar-02						2	1	2.00				
Apr-02												
May-02						12	3	4.00	2.65			



Checklist #14 - Resale - Centrex Installation

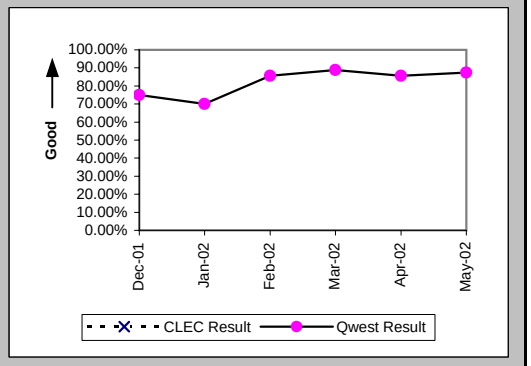
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	2.12			
Jan-02						28	1	28.00				
Feb-02						6	1	6.00				
Mar-02						40	2	20.00	9.90			
Apr-02												
May-02												



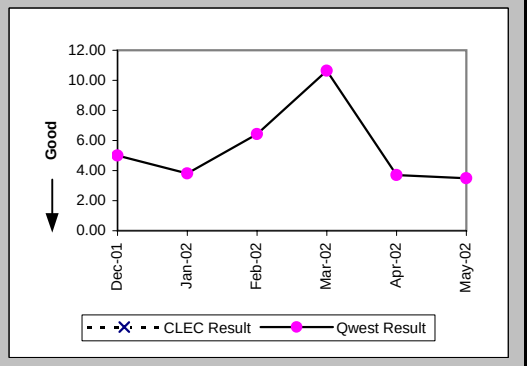
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						7	10	70.00%	45.83%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						8	9	88.89%	31.43%			
Apr-02						6	7	85.71%	34.99%			
May-02						7	8	87.50%	33.07%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

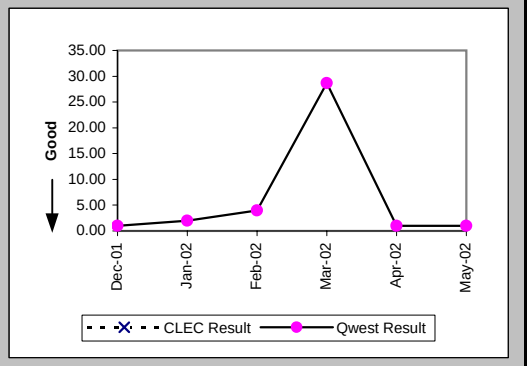
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	4	5.00	0.82			
Jan-02						38	10	3.80	2.15			
Feb-02						45	7	6.43	6.11			
Mar-02						117	11	10.64	25.35			
Apr-02						26	7	3.71	1.60			
May-02						28	8	3.50	1.20			



Checklist #14 - Resale - Centrex Installation

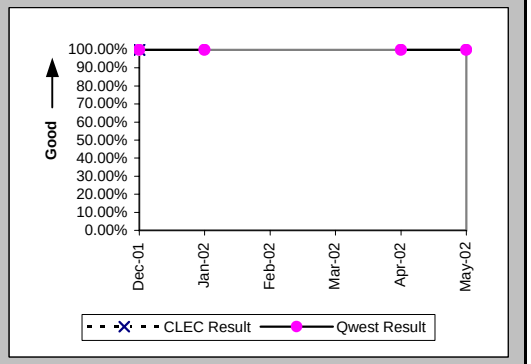
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						6	3	2.00	1.00			
Feb-02						4	1	4.00				
Mar-02						86	3	28.67	47.92			
Apr-02						1	1	1.00				
May-02						1	1	1.00				



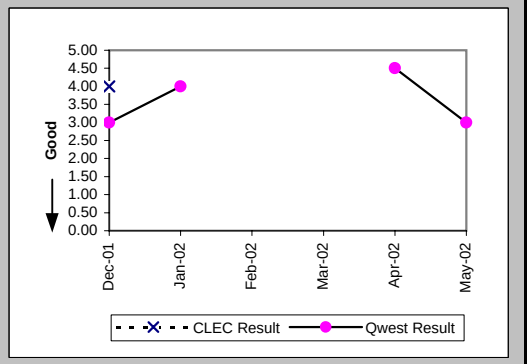
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

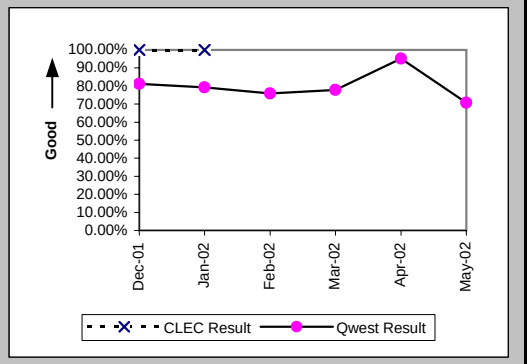
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	3	1	3.00				
Jan-02						12	3	4.00	1.00			
Feb-02												
Mar-02												
Apr-02						9	2	4.50	3.54			
May-02						9	3	3.00	0.00			



Checklist #14 - Resale - Centrex Installation

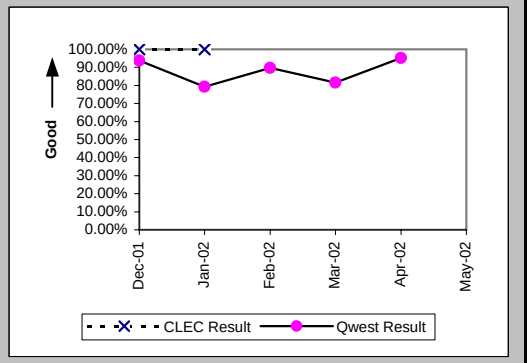
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	16	81.25%	39.03%	-0.47	-1.28	No
Jan-02	1	1	100.00%	0	0	19	24	79.17%	40.61%	-0.5	-1.31	No
Feb-02						22	29	75.86%	42.79%			
Mar-02						21	27	77.78%	41.57%			
Apr-02						20	21	95.24%	21.30%			
May-02						17	24	70.83%	45.45%			



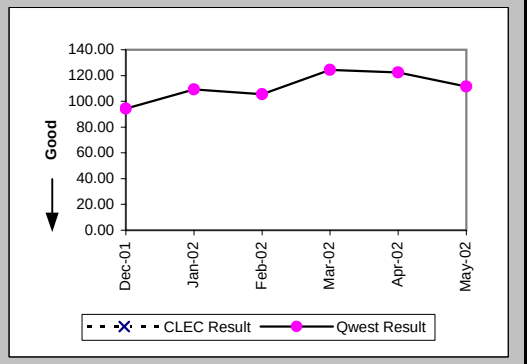
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Jan-02	1	1	100.00%	0	0	19	24	79.17%	40.61%	-0.5	-1.31	No
Feb-02						26	29	89.66%	30.45%			
Mar-02						22	27	81.48%	38.84%			
Apr-02						20	21	95.24%	21.30%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

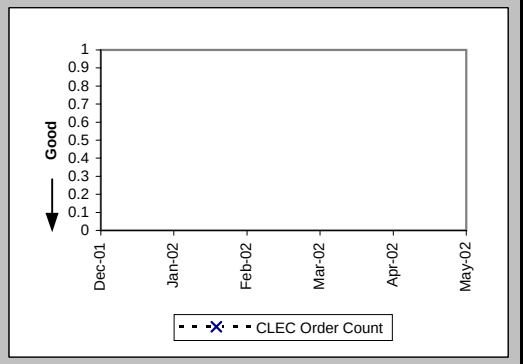
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1131	12	94.25	77.19			
Jan-02						1312	12	109.33	83.87			
Feb-02						1581	15	105.40	89.34			
Mar-02						1867	15	124.47	91.61			
Apr-02						2205	18	122.50	99.76			
May-02						2116	19	111.37	95.89			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

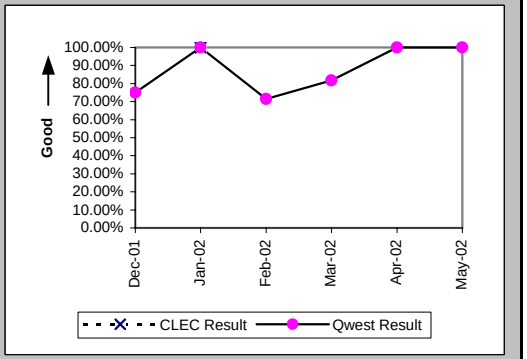
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Centrex Repair

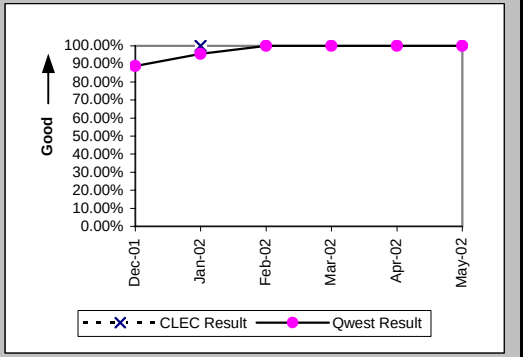
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	16	75.00%	43.30%			
Jan-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Feb-02						5	7	71.43%	45.18%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						10	10	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			



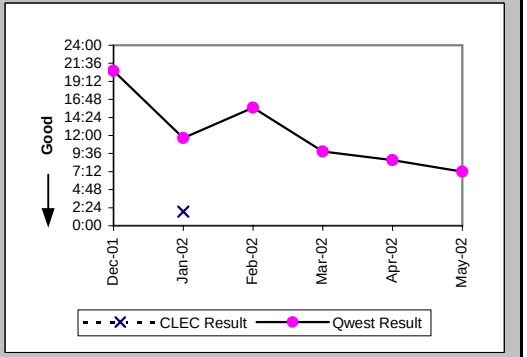
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	27	88.89%	31.43%			
Jan-02	1	1	100.00%	0	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Feb-02						10	10	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

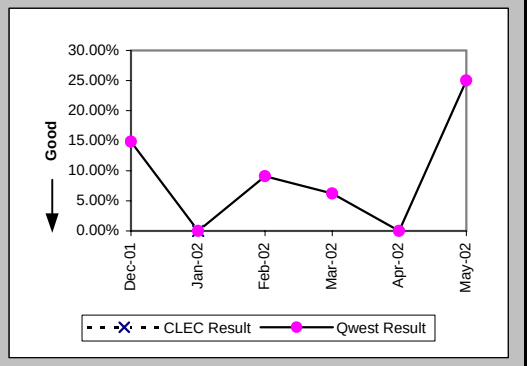
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						556:40	27	20:37	32:41			
Jan-02	1:52	1	1:52	0	0	268:13	23	11:40	14:44	-0.65	-1.4	No
Feb-02						156:48	10	15:41	13:14			
Mar-02						138:20	14	9:53	11:16			
Apr-02						113:38	13	8:44	8:23			
May-02						86:24	12	7:12	6:20			



Checklist #14 - Resale - Centrex Repair

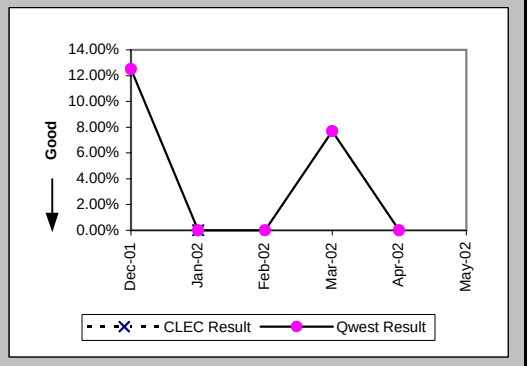
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	27	14.81%	35.52%			
Jan-02	0	1	0.00%	0	0	0	23	0.00%	N/A	N/A	N/A	
Feb-02						1	11	9.09%	28.75%			
Mar-02						1	16	6.25%	24.21%			
Apr-02						0	13	0.00%	0.00%			
May-02						3	12	25.00%	43.30%			



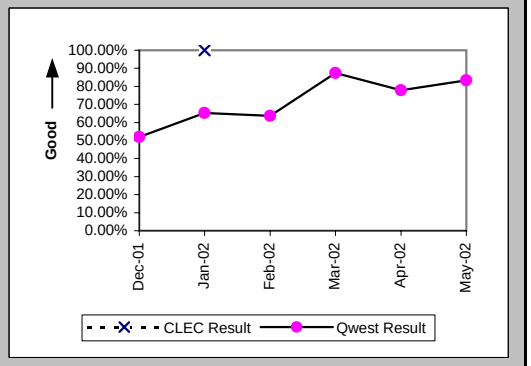
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	24	12.50%	33.07%			
Jan-02	0	1	0.00%	0	0	0	21	0.00%	N/A	N/A	N/A	
Feb-02						0	10	0.00%	0.00%			
Mar-02						1	13	7.69%	26.65%			
Apr-02						0	11	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

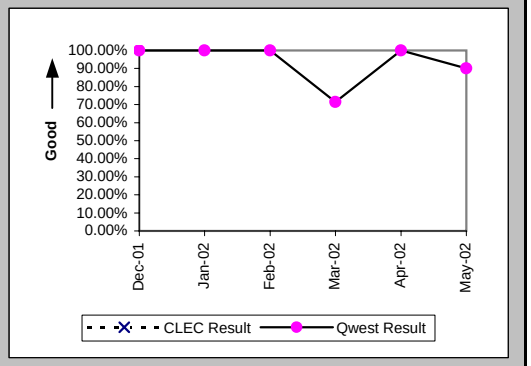
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	25	52.00%	49.96%			
Jan-02	1	1	100.00%	0	0	15	23	65.22%	47.63%	-0.71	-1.43	No
Feb-02						7	11	63.64%	48.10%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						7	9	77.78%	41.57%			
May-02						10	12	83.33%	37.27%			



Checklist #14 - Resale - Centrex Repair

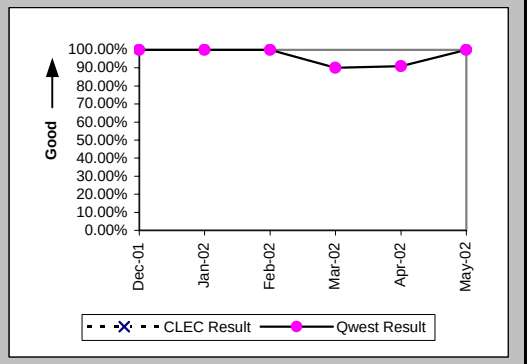
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						9	9	100.00%	0.00%			
May-02						9	10	90.00%	30.00%			



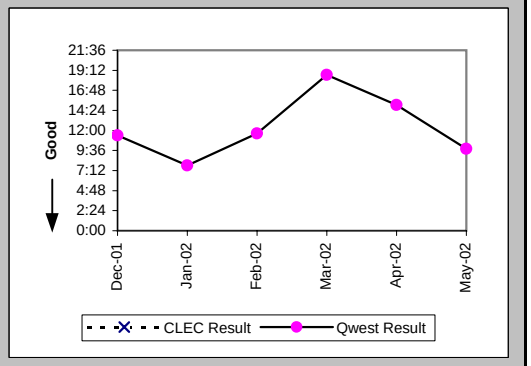
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						11	11	100.00%	0.00%			
Mar-02						9	10	90.00%	30.00%			
Apr-02						10	11	90.91%	28.75%			
May-02						15	15	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

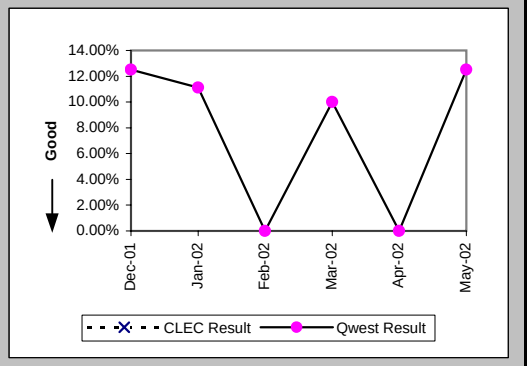
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:52	7	11:25	9:08			
Jan-02						70:24	9	7:49	6:01			
Feb-02						128:02	11	11:38	9:13			
Mar-02						186:35	10	18:40	19:18			
Apr-02						165:46	11	15:04	21:02			
May-02						147:21	15	9:49	8:49			



Checklist #14 - Resale - Centrex Repair

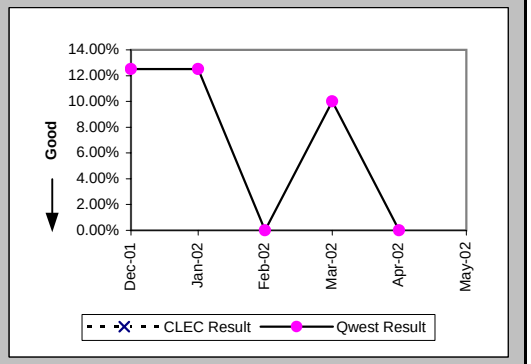
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						0	11	0.00%	0.00%			
May-02						2	16	12.50%	33.07%			



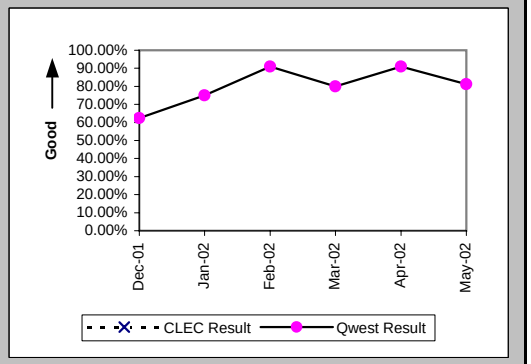
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						0	11	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

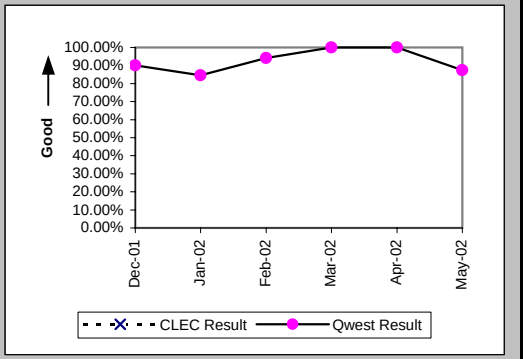
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	8	62.50%	48.41%			
Jan-02						6	8	75.00%	43.30%			
Feb-02						10	11	90.91%	28.75%			
Mar-02						8	10	80.00%	40.00%			
Apr-02						10	11	90.91%	28.75%			
May-02						13	16	81.25%	39.03%			



Checklist #14 - Resale - Centrex Repair

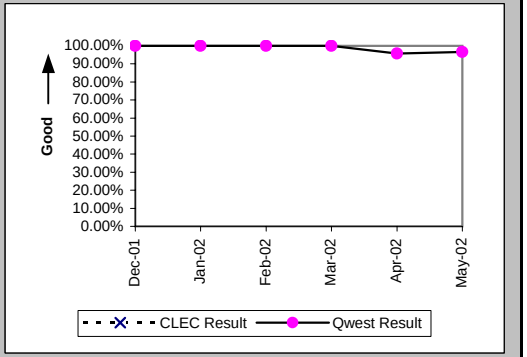
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						11	13	84.62%	36.08%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						16	16	100.00%	0.00%			
May-02						14	16	87.50%	33.07%			



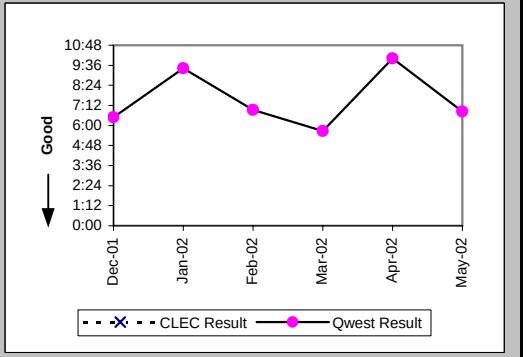
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						22	22	100.00%	0.00%			
Apr-02						23	24	95.83%	19.98%			
May-02						28	29	96.55%	18.25%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

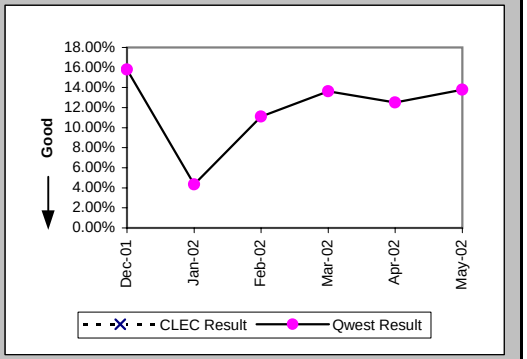
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						123:02	19	6:29	10:52			
Jan-02						216:28	23	9:25	13:50			
Feb-02						187:15	27	6:56	8:50			
Mar-02						124:35	22	5:40	8:12			
Apr-02						240:12	24	10:01	23:16			
May-02						198:16	29	6:50	10:31			



Checklist #14 - Resale - Centrex Repair

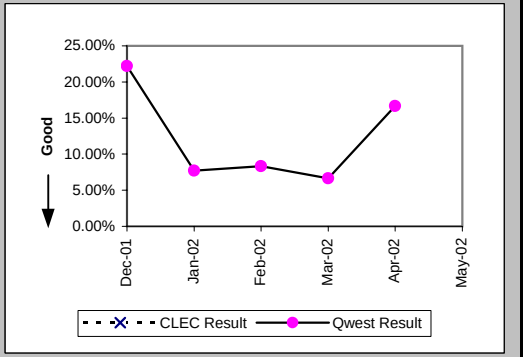
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02						1	23	4.35%	20.39%			
Feb-02						3	27	11.11%	31.43%			
Mar-02						3	22	13.64%	34.32%			
Apr-02						3	24	12.50%	33.07%			
May-02						4	29	13.79%	34.48%			



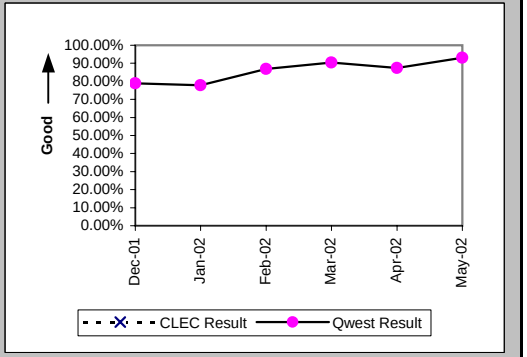
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						1	15	6.67%	24.94%			
Apr-02						3	18	16.67%	37.27%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

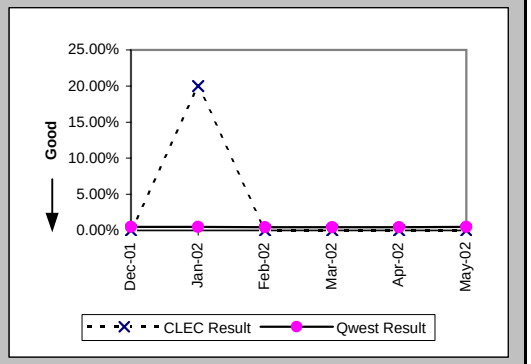
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	19	78.95%	40.77%			
Jan-02						14	18	77.78%	41.57%			
Feb-02						20	23	86.96%	33.68%			
Mar-02						19	21	90.48%	29.35%			
Apr-02						14	16	87.50%	33.07%			
May-02						27	29	93.10%	25.34%			



Checklist #14 - Resale - Centrex Repair

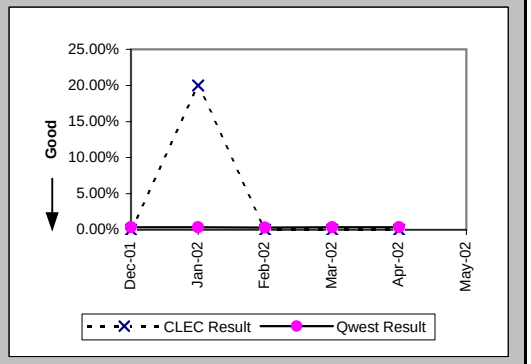
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	54	11446	0.47%	6.85%	-0.14	-1.08	No
Jan-02	1	5	20.00%	0	0	55	11427	0.48%	6.92%	2.26	0.38	Yes
Feb-02	0	5	0.00%	0	0	49	11427	0.43%	6.53%	-0.15	-1.09	No
Mar-02	0	5	0.00%	0	0	48	11370	0.42%	6.48%	-0.15	-1.09	No
Apr-02	0	5	0.00%	0	0	48	11365	0.42%	6.49%	-0.15	-1.09	No
May-02	0	5	0.00%	0	0	57	11303	0.50%	7.08%	-0.16	-1.1	No



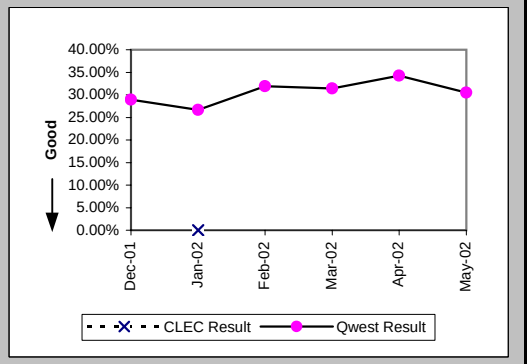
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	41	11446	0.36%	5.97%	-0.12	-1.07	No
Jan-02	1	5	20.00%	0	0	42	11427	0.37%	6.05%	2.36	0.44	Yes
Feb-02	0	5	0.00%	0	0	33	11427	0.29%	5.37%	-0.12	-1.07	No
Mar-02	0	5	0.00%	0	0	38	11370	0.33%	5.77%	-0.13	-1.08	No
Apr-02	0	5	0.00%	0	0	40	11365	0.35%	5.92%	-0.13	-1.08	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

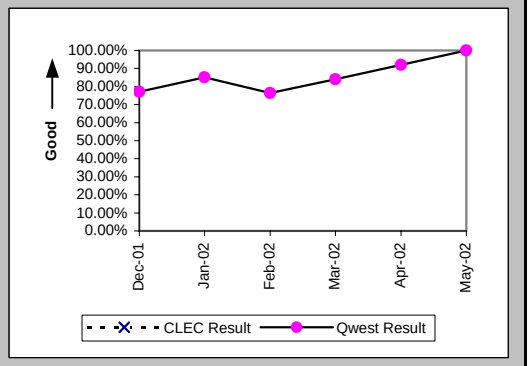
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	76	28.95%	45.35%			
Jan-02	0	1	0.00%	0	0	20	75	26.67%	44.22%	-0.6	-1.36	No
Feb-02						23	72	31.94%	46.63%			
Mar-02						22	70	31.43%	46.42%			
Apr-02						25	73	34.25%	47.45%			
May-02						25	82	30.49%	46.04%			



Checklist #14 - Resale - Centrex 21 Installation

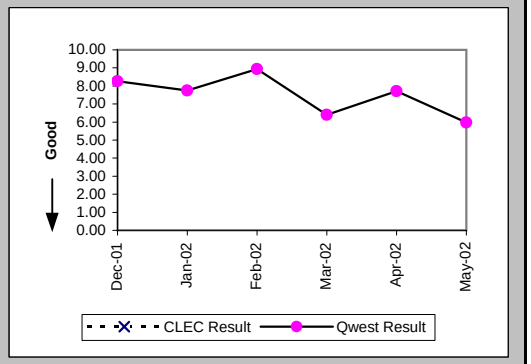
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	35	77.14%	41.99%			
Jan-02						40	47	85.11%	35.60%			
Feb-02						26	34	76.47%	42.42%			
Mar-02						21	25	84.00%	36.66%			
Apr-02						23	25	92.00%	27.13%			
May-02						30	30	100.00%	0.00%			



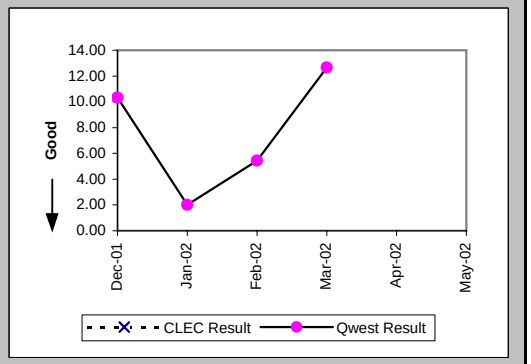
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						289	35	8.26	6.71			
Jan-02						364	47	7.74	9.59			
Feb-02						304	34	8.94	9.65			
Mar-02						160	25	6.40	6.08			
Apr-02						193	25	7.72	7.74			
May-02						179	30	5.97	6.03			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

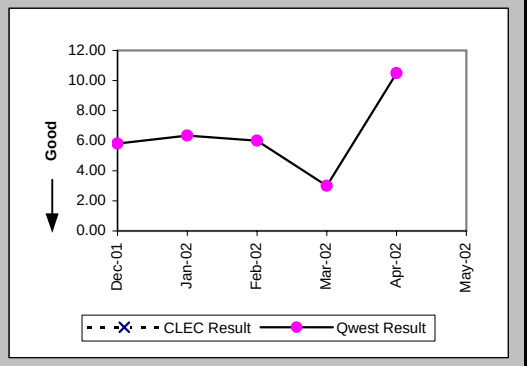
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	3	10.33	6.81			
Jan-02						8	4	2.00	1.41			
Feb-02						38	7	5.43	7.41			
Mar-02						38	3	12.67	8.33			
Apr-02												
May-02												



Checklist #14 - Resale - Centrex 21 Installation

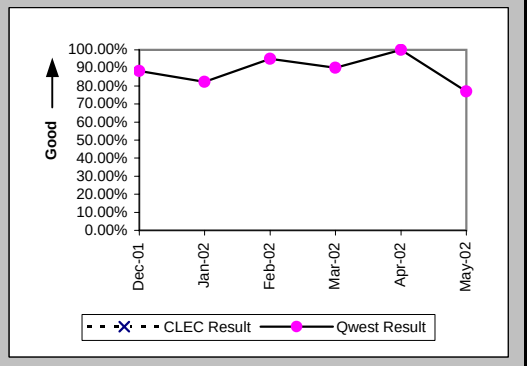
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	5	5.80	3.27			
Jan-02						19	3	6.33	2.89			
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						21	2	10.50	12.02			
May-02												



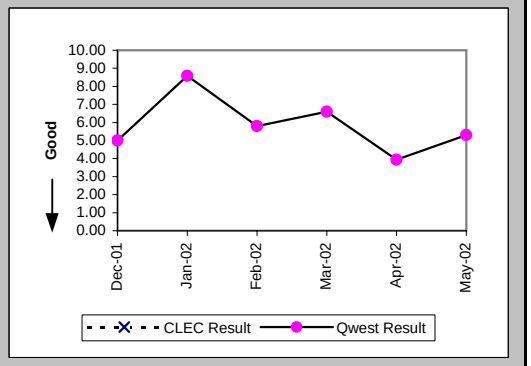
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	17	88.24%	32.22%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						18	20	90.00%	30.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						10	13	76.92%	42.13%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

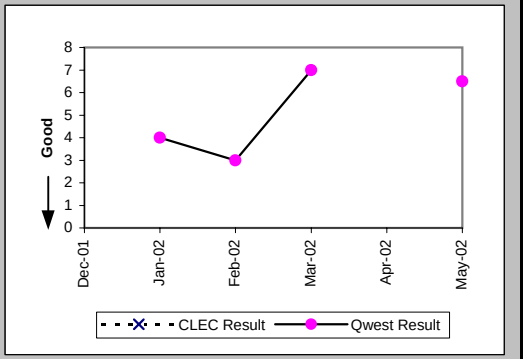
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	17	5.00	4.21			
Jan-02						146	17	8.59	7.95			
Feb-02						116	20	5.80	7.30			
Mar-02						132	20	6.60	5.49			
Apr-02						71	18	3.94	3.08			
May-02						69	13	5.31	3.90			



Checklist #14 - Resale - Centrex 21 Installation

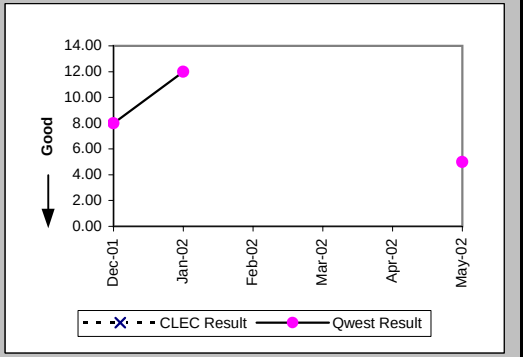
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	1	4.00				
Feb-02						3	1	3.00				
Mar-02						14	2	7.00	4.24			
Apr-02												
May-02						13	2	6.50	6.36			



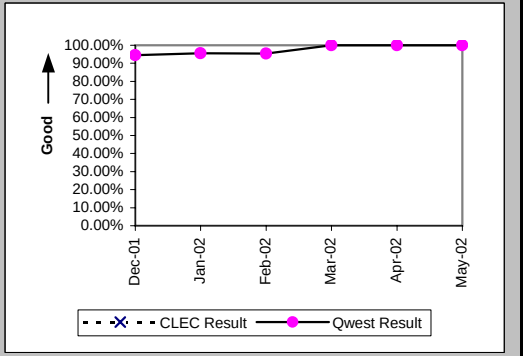
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	2	8.00	5.66			
Jan-02						24	2	12.00	1.41			
Feb-02												
Mar-02												
Apr-02												
May-02						5	1	5.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

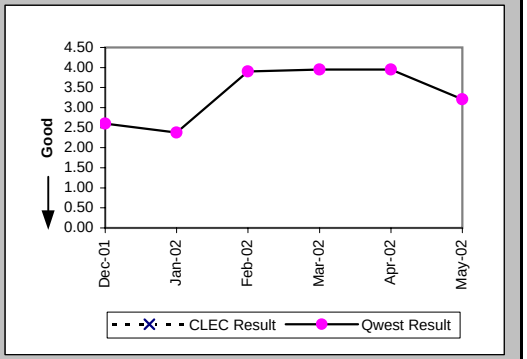
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	36	94.44%	22.91%			
Jan-02						22	23	95.65%	20.39%			
Feb-02						42	44	95.45%	20.83%			
Mar-02						69	69	100.00%	0.00%			
Apr-02						59	59	100.00%	0.00%			
May-02						19	19	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Installation

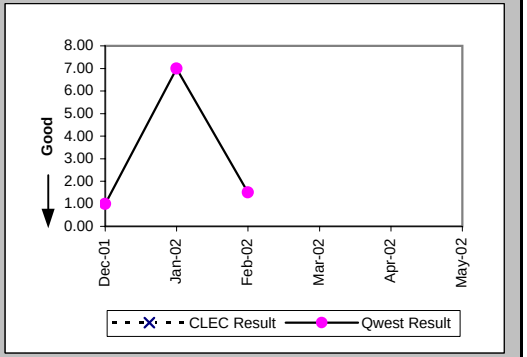
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	25	2.60	1.68			
Jan-02						38	16	2.38	1.31			
Feb-02						152	39	3.90	1.39			
Mar-02						83	21	3.95	1.24			
Apr-02						150	38	3.95	1.21			
May-02						45	14	3.21	0.89			



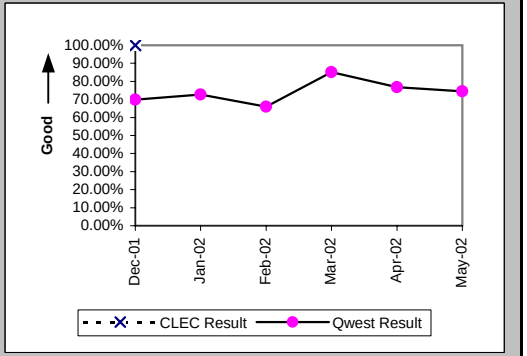
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02						14	2	7.00	8.49			
Feb-02						3	2	1.50	0.71			
Mar-02												
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

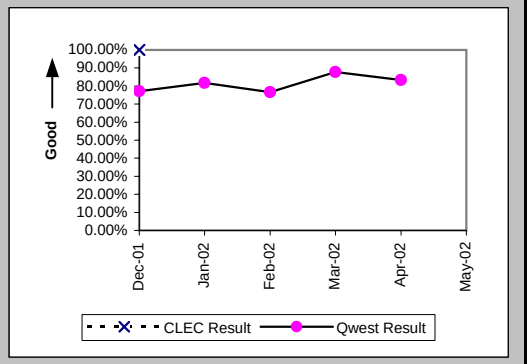
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	58	83	69.88%	45.88%	-0.65	-1.4	No
Jan-02						64	88	72.73%	44.54%			
Feb-02						62	94	65.96%	47.39%			
Mar-02						91	107	85.05%	35.66%			
Apr-02						83	108	76.85%	42.18%			
May-02						61	82	74.39%	43.65%			



Checklist #14 - Resale - Centrex 21 Installation

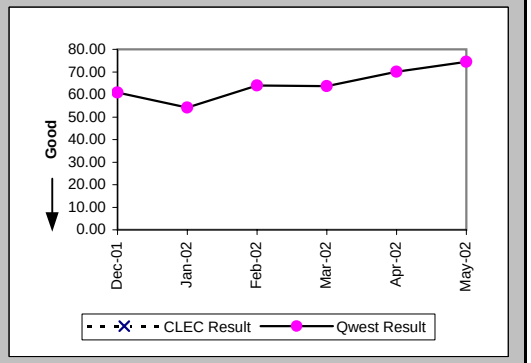
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	64	83	77.11%	42.01%	-0.54	-1.33	No
Jan-02						72	88	81.82%	38.57%			
Feb-02						72	94	76.60%	42.34%			
Mar-02						94	107	87.85%	32.67%			
Apr-02						90	108	83.33%	37.27%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

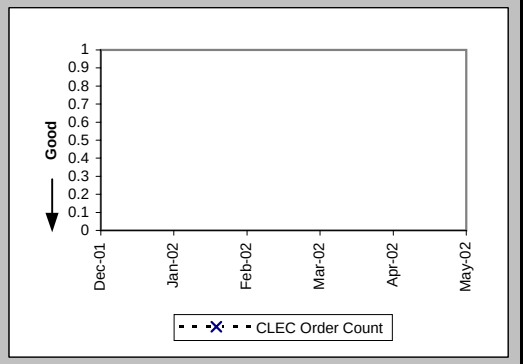
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						304	5	60.80	53.74			
Jan-02						434	8	54.25	56.84			
Feb-02						576	9	64.00	60.61			
Mar-02						764	12	63.67	64.25			
Apr-02						1052	15	70.13	66.84			
May-02						1117	15	74.47	78.88			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

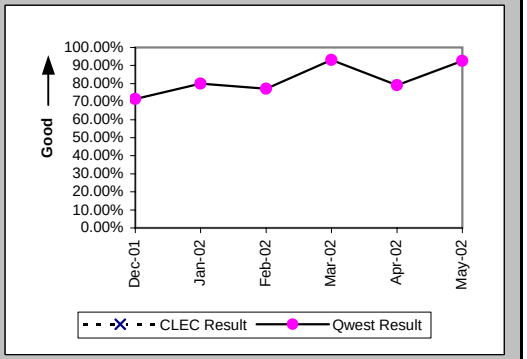
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Centrex 21 Repair

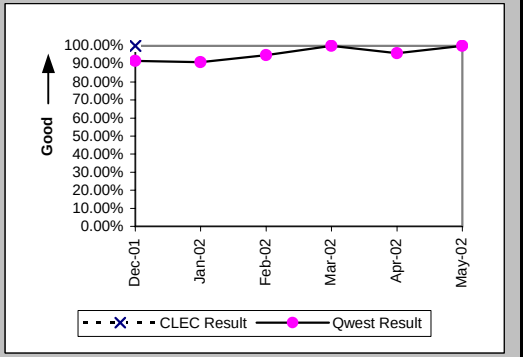
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	28	71.43%	45.18%			
Jan-02						20	25	80.00%	40.00%			
Feb-02						27	35	77.14%	41.99%			
Mar-02						27	29	93.10%	25.34%			
Apr-02						34	43	79.07%	40.68%			
May-02						25	27	92.59%	26.19%			



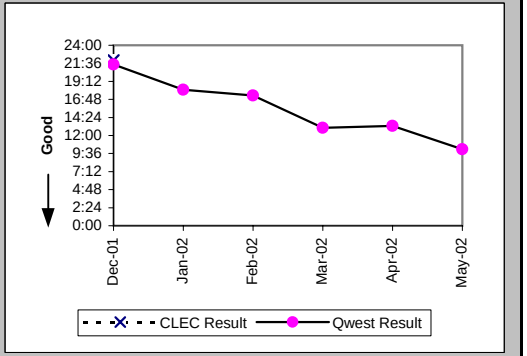
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	33	36	91.67%	27.64%	-0.3	-1.18	No
Jan-02						30	33	90.91%	28.75%			
Feb-02						37	39	94.87%	22.06%			
Mar-02						40	40	100.00%	0.00%			
Apr-02						47	49	95.92%	19.79%			
May-02						36	36	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

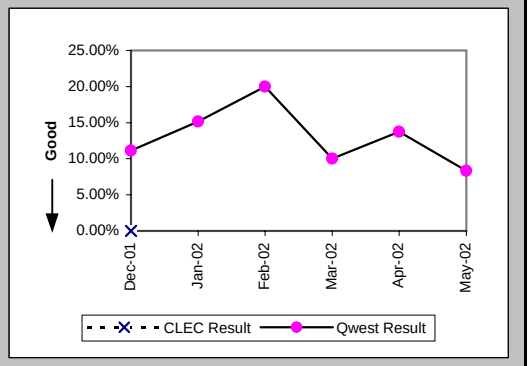
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:00	1	22:00	0	0	772:37	36	21:28	23:24	0.2	-0.88	No
Jan-02						595:56	33	18:04	21:47			
Feb-02						674:23	39	17:18	17:38			
Mar-02						521:30	40	13:02	8:07			
Apr-02						651:14	49	13:17	16:20			
May-02						365:48	36	10:10	8:55			



Checklist #14 - Resale - Centrex 21 Repair

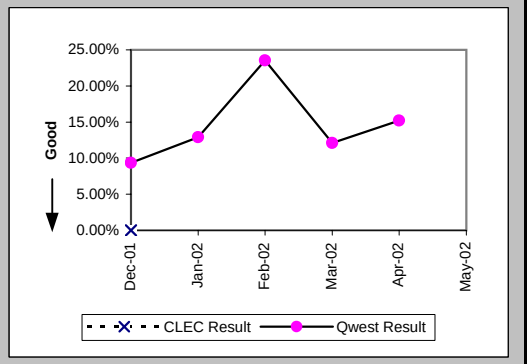
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	4	36	11.11%	31.43%	-0.35	-1.21	No
Jan-02						5	33	15.15%	35.86%			
Feb-02						8	40	20.00%	40.00%			
Mar-02						4	40	10.00%	30.00%			
Apr-02						7	51	13.73%	34.41%			
May-02						3	36	8.33%	27.64%			



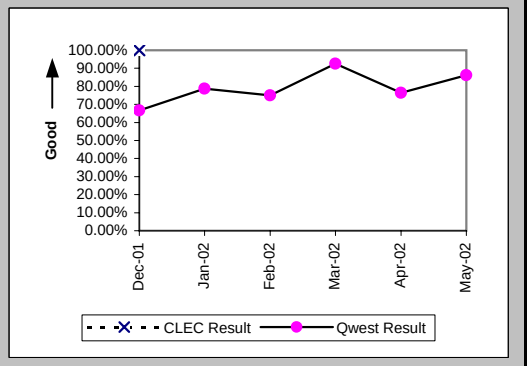
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	32	9.38%	29.15%	-0.32	-1.19	No
Jan-02						4	31	12.90%	33.52%			
Feb-02						8	34	23.53%	42.42%			
Mar-02						4	33	12.12%	32.64%			
Apr-02						7	46	15.22%	35.92%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

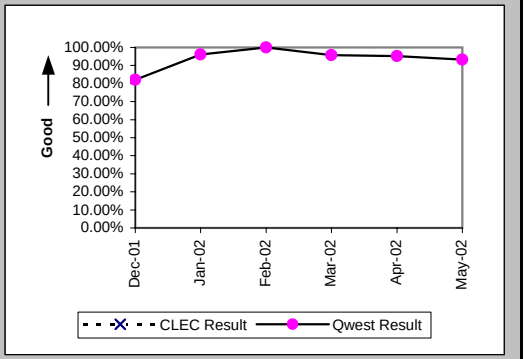
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	24	36	66.67%	47.14%	-0.7	-1.42	No
Jan-02						26	33	78.79%	40.88%			
Feb-02						30	40	75.00%	43.30%			
Mar-02						37	40	92.50%	26.34%			
Apr-02						39	51	76.47%	42.42%			
May-02						31	36	86.11%	34.58%			



Checklist #14 - Resale - Centrex 21 Repair

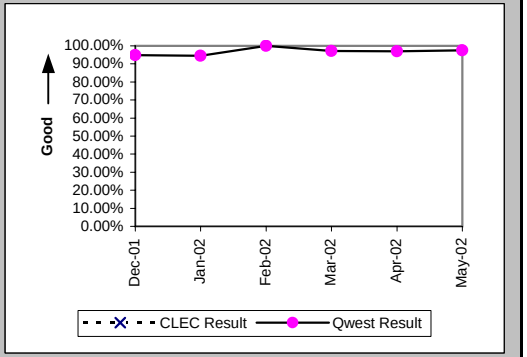
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	28	82.14%	38.30%			
Jan-02						25	26	96.15%	19.23%			
Feb-02						20	20	100.00%	0.00%			
Mar-02						23	24	95.83%	19.98%			
Apr-02						20	21	95.24%	21.30%			
May-02						28	30	93.33%	24.94%			



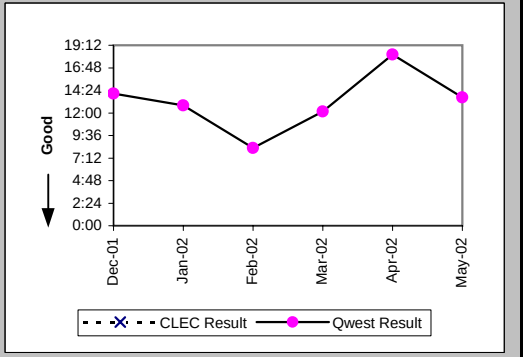
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	39	94.87%	22.06%			
Jan-02						34	36	94.44%	22.91%			
Feb-02						24	24	100.00%	0.00%			
Mar-02						35	36	97.22%	16.43%			
Apr-02						32	33	96.97%	17.14%			
May-02						40	41	97.56%	15.43%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

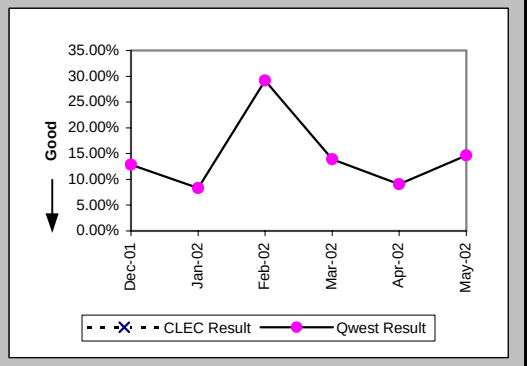
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						548:49	39	14:04	16:14			
Jan-02						460:33	36	12:48	14:47			
Feb-02						198:51	24	8:17	7:49			
Mar-02						437:47	36	12:10	20:58			
Apr-02						601:07	33	18:13	20:17			
May-02						560:00	41	13:40	13:12			



Checklist #14 - Resale - Centrex 21 Repair

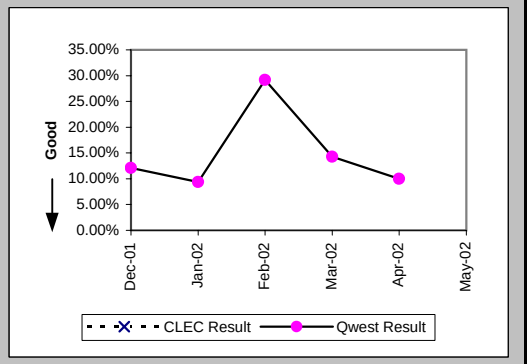
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	39	12.82%	33.43%			
Jan-02						3	36	8.33%	27.64%			
Feb-02						7	24	29.17%	45.45%			
Mar-02						5	36	13.89%	34.58%			
Apr-02						3	33	9.09%	28.75%			
May-02						6	41	14.63%	35.34%			



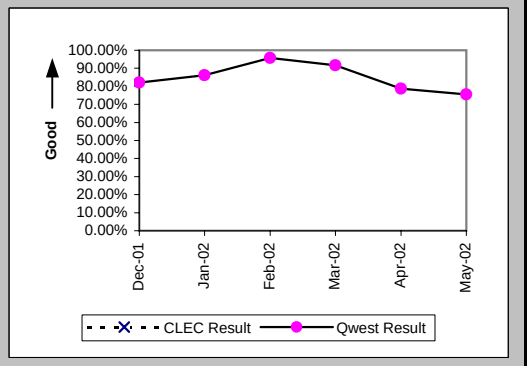
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	33	12.12%	32.64%			
Jan-02						3	32	9.38%	29.15%			
Feb-02						7	24	29.17%	45.45%			
Mar-02						5	35	14.29%	34.99%			
Apr-02						3	30	10.00%	30.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

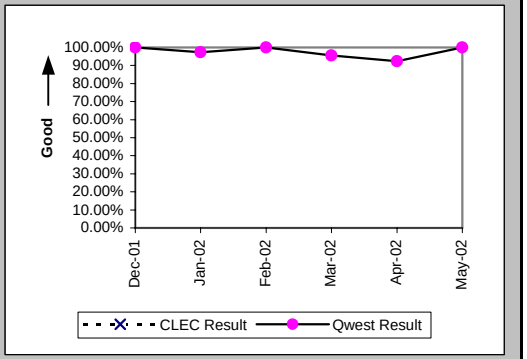
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	39	82.05%	38.38%			
Jan-02						31	36	86.11%	34.58%			
Feb-02						23	24	95.83%	19.98%			
Mar-02						33	36	91.67%	27.64%			
Apr-02						26	33	78.79%	40.88%			
May-02						31	41	75.61%	42.94%			



Checklist #14 - Resale - Centrex 21 Repair

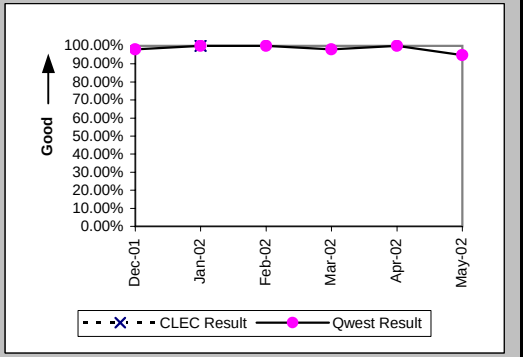
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	20	100.00%	0.00%			
Jan-02						37	38	97.37%	16.01%			
Feb-02						28	28	100.00%	0.00%			
Mar-02						22	23	95.65%	20.39%			
Apr-02						24	26	92.31%	26.65%			
May-02						23	23	100.00%	0.00%			



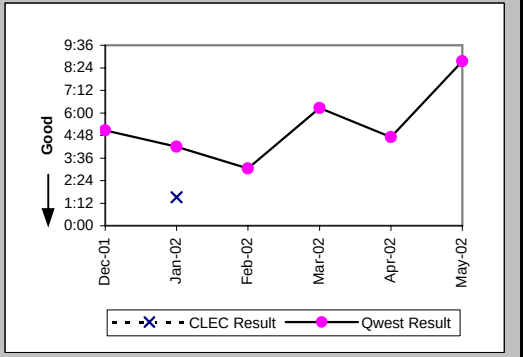
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	51	98.04%	13.86%			
Jan-02	1	1	100.00%	0	0	70	70	100.00%	N/A	N/A	N/A	
Feb-02						63	63	100.00%	0.00%			
Mar-02						49	50	98.00%	14.00%			
Apr-02						68	68	100.00%	0.00%			
May-02						55	58	94.83%	22.15%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

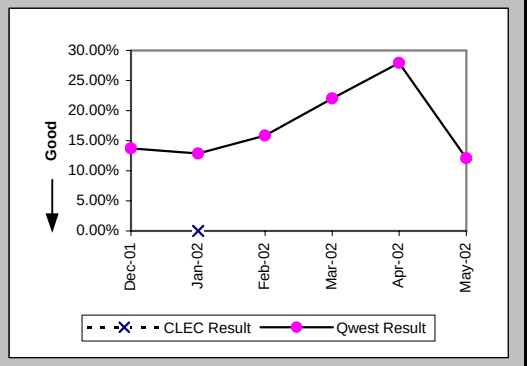
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						258:41	51	5:04	11:38			
Jan-02	1:31	1	1:31	0	0	293:44	70	4:12	6:24	-0.42	-1.25	No
Feb-02						192:40	63	3:03	4:38			
Mar-02						313:22	50	6:16	11:30			
Apr-02						320:19	68	4:43	7:30			
May-02						507:36	58	8:45	21:53			



Checklist #14 - Resale - Centrex 21 Repair

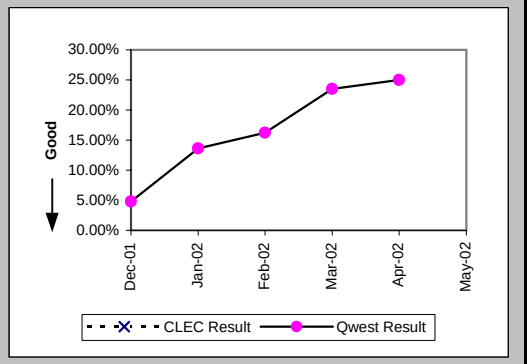
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	51	13.73%	34.41%			
Jan-02	0	1	0.00%	0	0	9	70	12.86%	33.47%	-0.38	-1.23	No
Feb-02						10	63	15.87%	36.54%			
Mar-02						11	50	22.00%	41.42%			
Apr-02						19	68	27.94%	44.87%			
May-02						7	58	12.07%	32.58%			



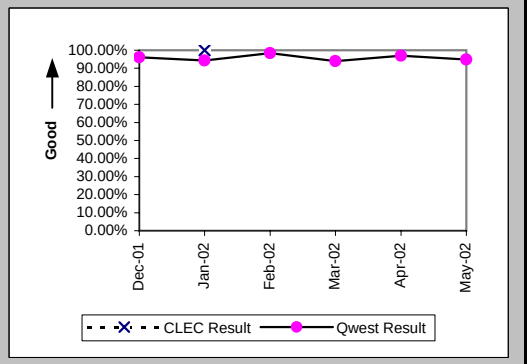
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	21	4.76%	21.30%			
Jan-02						6	44	13.64%	34.32%			
Feb-02						6	37	16.22%	36.86%			
Mar-02						8	34	23.53%	42.42%			
Apr-02						7	28	25.00%	43.30%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

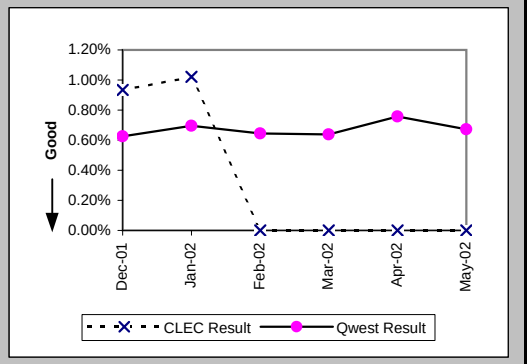
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49	51	96.08%	19.41%			
Jan-02	1	1	100.00%	0	0	66	70	94.29%	23.21%	-0.24	-1.15	No
Feb-02						62	63	98.41%	12.50%			
Mar-02						47	50	94.00%	23.75%			
Apr-02						66	68	97.06%	16.90%			
May-02						55	58	94.83%	22.15%			



Checklist #14 - Resale - Centrex 21 Repair

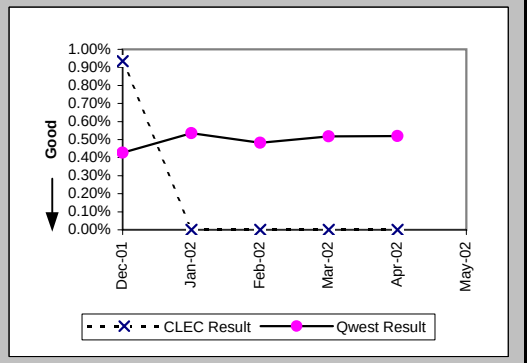
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	107	0.93%	1	0	126	20121	0.63%	7.89%	0.46	-0.72	No
Jan-02	1	98	1.02%	0	0	139	19976	0.70%	8.31%	0.45	-0.73	No
Feb-02	0	81	0.00%	0	0	127	19722	0.64%	8.00%	-0.72	-1.44	No
Mar-02	0	76	0.00%	0	0	126	19733	0.64%	7.97%	-0.7	-1.42	No
Apr-02	0	76	0.00%	0	0	152	20052	0.76%	8.67%	-0.76	-1.46	No
May-02	0	83	0.00%	0	0	135	20059	0.67%	8.18%	-0.75	-1.45	No



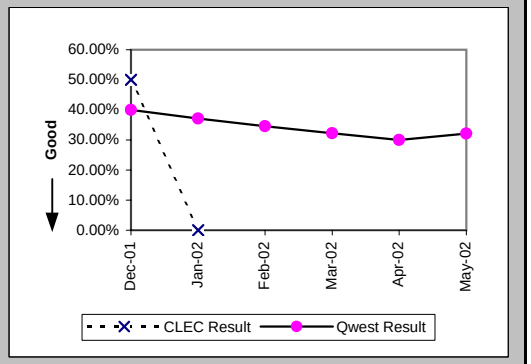
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	107	0.93%	1	0	86	20121	0.43%	6.52%	0.75	-0.54	No
Jan-02	0	98	0.00%	0	0	107	19976	0.54%	7.30%	-0.72	-1.44	No
Feb-02	0	81	0.00%	0	0	95	19722	0.48%	6.92%	-0.62	-1.38	No
Mar-02	0	76	0.00%	0	0	102	19733	0.52%	7.17%	-0.63	-1.38	No
Apr-02	0	76	0.00%	0	0	104	20052	0.52%	7.18%	-0.63	-1.38	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

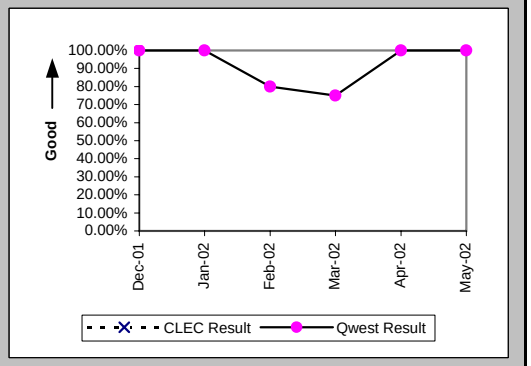
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	84	210	40.00%	48.99%	0.23	-0.86	No
Jan-02	0	1	0.00%	0	0	82	221	37.10%	48.31%	-0.77	-1.47	No
Feb-02						67	194	34.54%	47.55%			
Mar-02						60	186	32.26%	46.75%			
Apr-02						65	217	29.95%	45.81%			
May-02						64	199	32.16%	46.71%			



Checklist #14 - Resale - PBX Installation

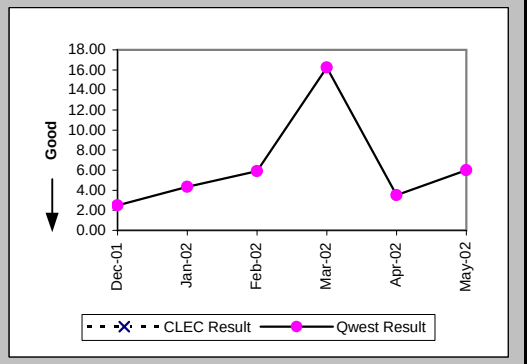
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			



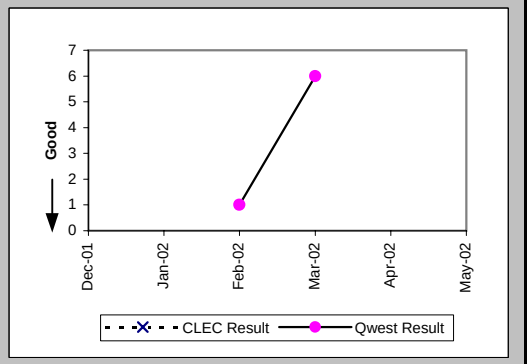
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	2	2.50	0.71			
Jan-02						13	3	4.33	1.53			
Feb-02						59	10	5.90	3.07			
Mar-02						65	4	16.25	11.27			
Apr-02						7	2	3.50	0.71			
May-02						36	6	6.00	4.65			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

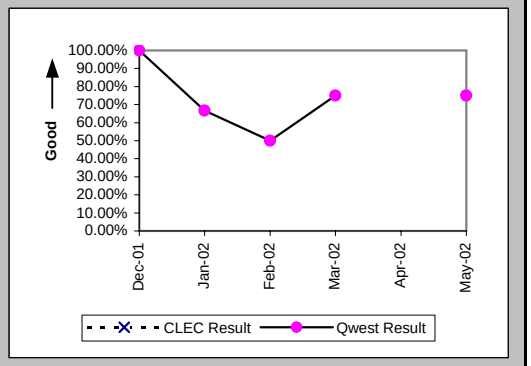
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	1.00	0.00			
Mar-02						6	1	6.00				
Apr-02												
May-02												



Checklist #14 - Resale - PBX Installation

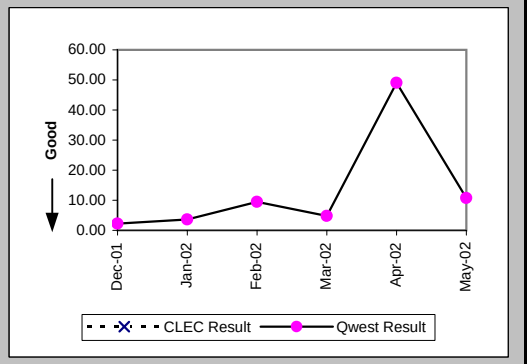
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						2	3	66.67%	47.14%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02												
May-02						3	4	75.00%	43.30%			



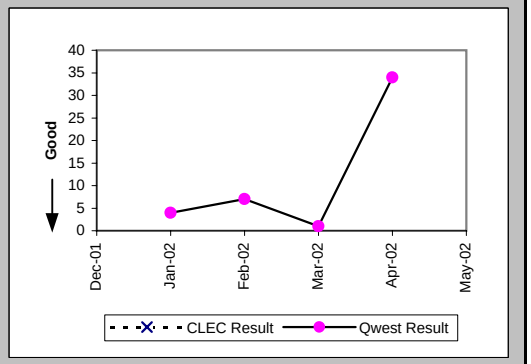
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	4	2.25	0.96			
Jan-02						11	3	3.67	3.06			
Feb-02						19	2	9.50	4.95			
Mar-02						19	4	4.75	2.06			
Apr-02						49	1	49.00				
May-02						43	4	10.75	12.97			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

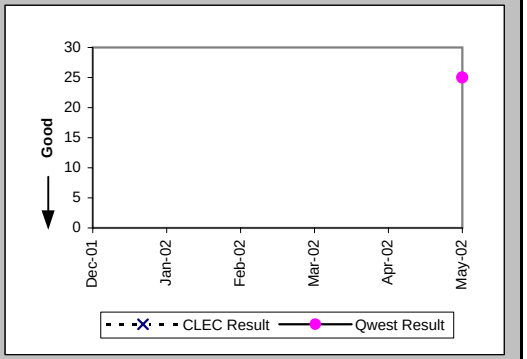
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	1	4.00				
Feb-02						7	1	7.00				
Mar-02						1	1	1.00				
Apr-02						34	1	34.00				
May-02												



Checklist #14 - Resale - PBX Installation

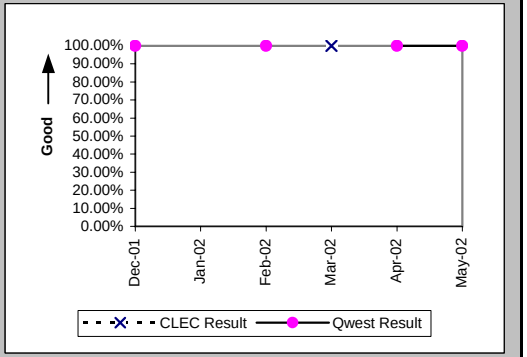
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						25	1	25.00				



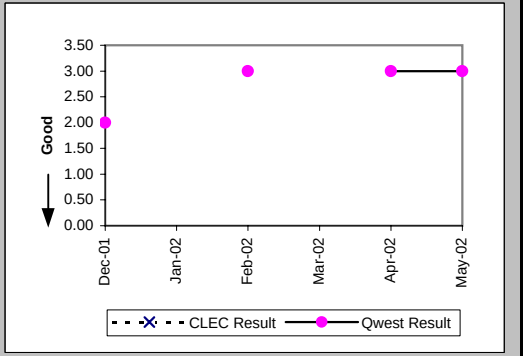
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0							
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

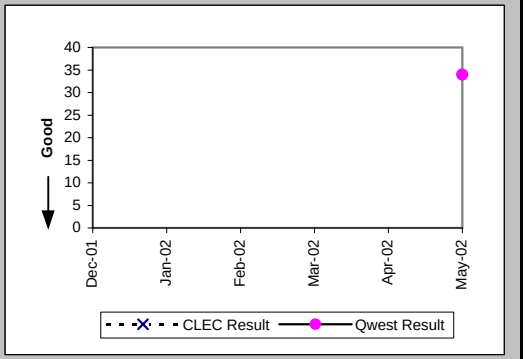
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	2	2.00	2.83			
Jan-02												
Feb-02						3	1	3.00				
Mar-02												
Apr-02						3	1	3.00				
May-02						3	1	3.00				



Checklist #14 - Resale - PBX Installation

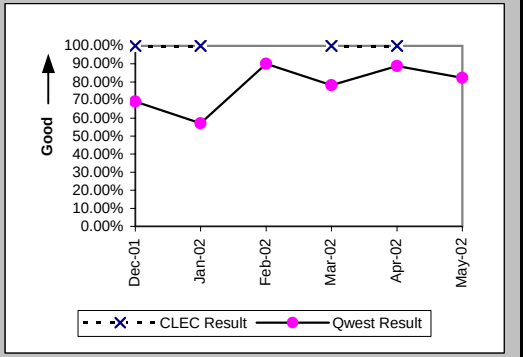
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						34	1	34.00				



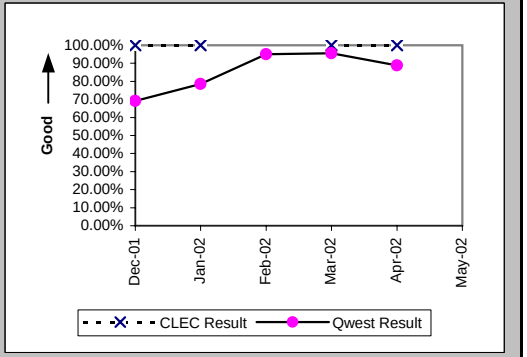
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	9	13	69.23%	46.15%	-0.88	-1.53	No
Jan-02	1	1	100.00%	0	0	8	14	57.14%	49.49%	-0.84	-1.51	No
Feb-02						18	20	90.00%	30.00%			
Mar-02	1	1	100.00%	0	0	18	23	78.26%	41.25%	-0.52	-1.31	No
Apr-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
May-02						14	17	82.35%	38.12%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

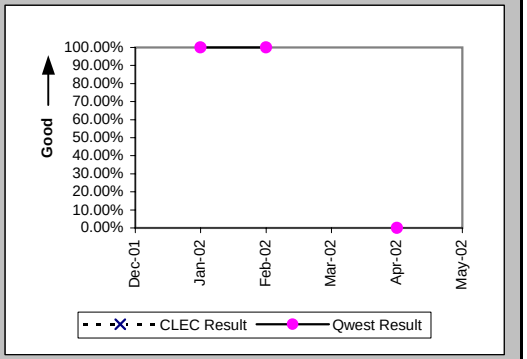
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	9	13	69.23%	46.15%	-0.88	-1.53	No
Jan-02	1	1	100.00%	0	0	11	14	78.57%	41.03%	-0.5	-1.31	No
Feb-02						19	20	95.00%	21.79%			
Mar-02	1	1	100.00%	0	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Apr-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
May-02												



Checklist #14 - Resale - PBX Installation

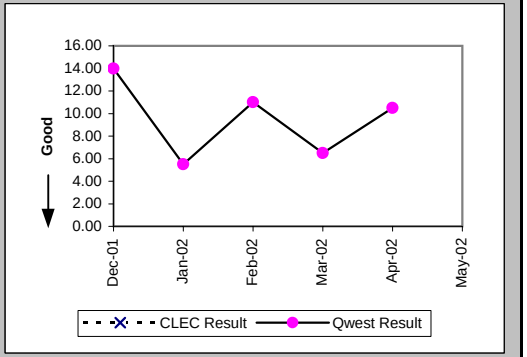
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02						0	2	0.00%	0.00%			
May-02												



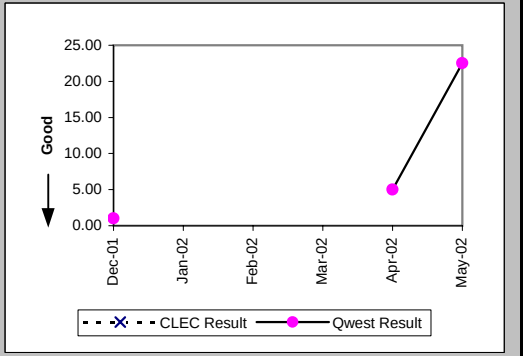
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1	14.00				
Jan-02						11	2	5.50	4.95			
Feb-02						22	2	11.00	0.00			
Mar-02						26	4	6.50	1.00			
Apr-02						42	4	10.50	5.80			
May-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

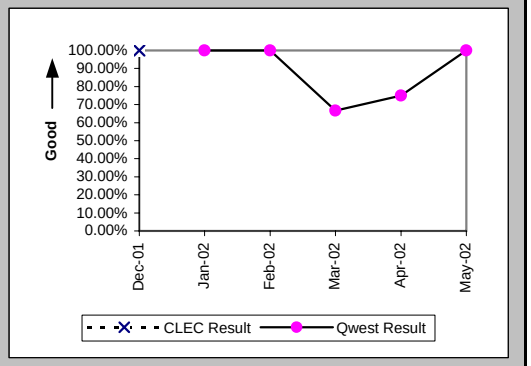
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						15	3	5.00	5.20			
May-02						45	2	22.50	24.75			



Checklist #14 - Resale - PBX Installation

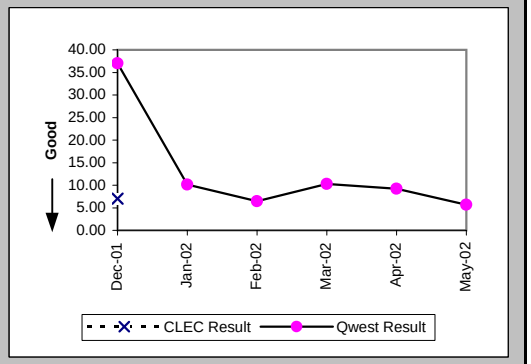
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0							
Jan-02						4	4	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	3	100.00%	0.00%			



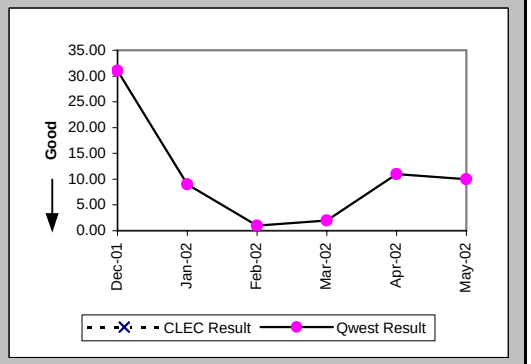
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	2	7.00	0	0	37	1	37.00				
Jan-02						81	8	10.12	6.40			
Feb-02						45	7	6.43	3.31			
Mar-02						72	7	10.29	11.04			
Apr-02						46	5	9.20	5.02			
May-02						17	3	5.67	0.58			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

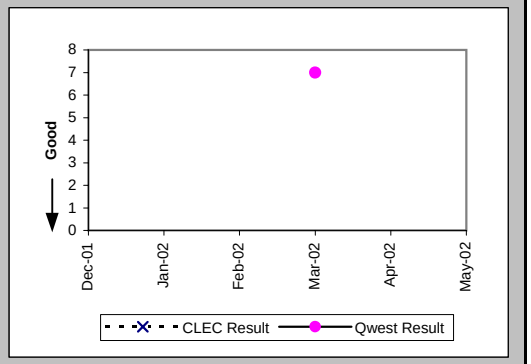
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	1	31.00				
Jan-02						18	2	9.00	0.00			
Feb-02						1	1	1.00				
Mar-02						2	1	2.00				
Apr-02						11	1	11.00				
May-02						10	1	10.00				



Checklist #14 - Resale - PBX Installation

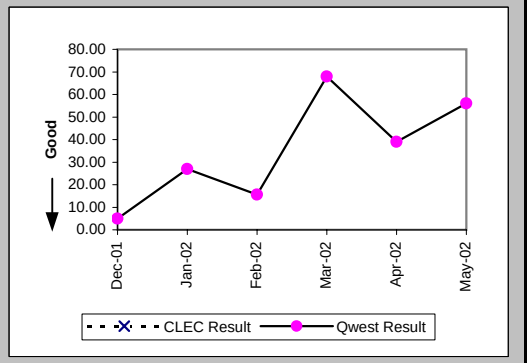
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						7	1	7.00				
Apr-02												
May-02												



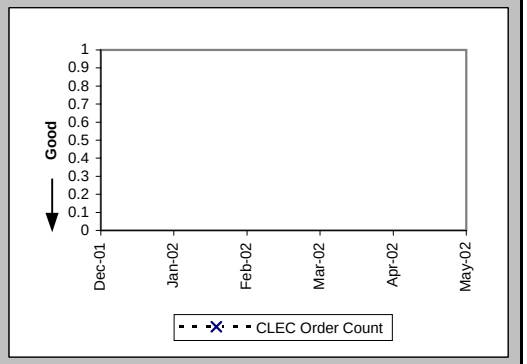
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						27	1	27.00				
Feb-02						47	3	15.67	27.14			
Mar-02						68	1	68.00				
Apr-02						117	3	39.00	44.40			
May-02						112	2	56.00	79.20			



Checklist #14 - Resale - PBX Installation

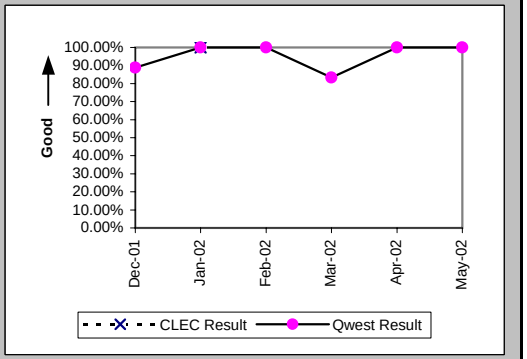
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - PBX Repair

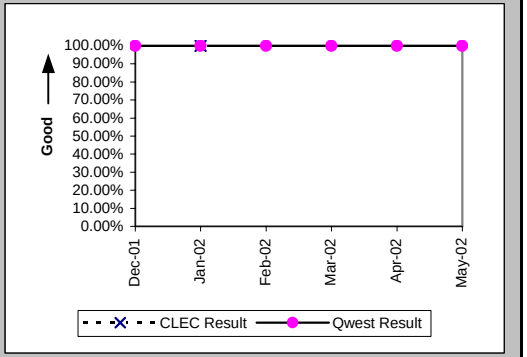
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						7	7	100.00%	0.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						9	9	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			



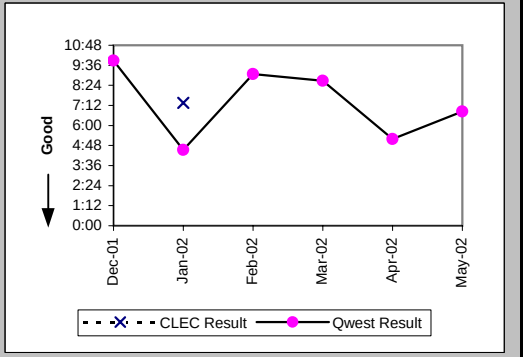
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						7	7	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						9	9	100.00%	0.00%			
May-02						11	11	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

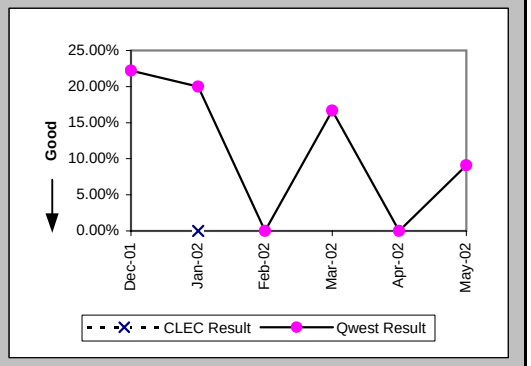
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						88:56	9	9:53	9:45			
Jan-02	7:21	1	7:21	0	0	22:38	5	4:32	2:54	0.57	-0.65	No
Feb-02						63:32	7	9:05	9:08			
Mar-02						51:59	6	8:40	9:34			
Apr-02						46:36	9	5:11	4:41			
May-02						75:09	11	6:50	5:42			



Checklist #14 - Resale - PBX Repair

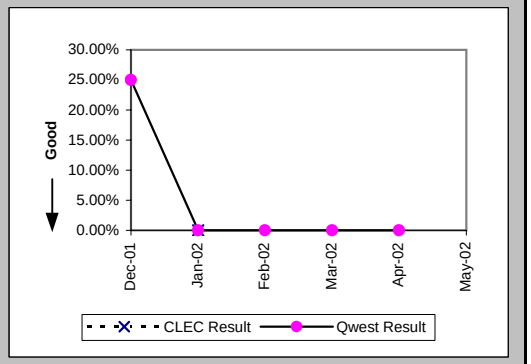
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Feb-02						0	7	0.00%	0.00%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						0	9	0.00%	0.00%			
May-02						1	11	9.09%	28.75%			



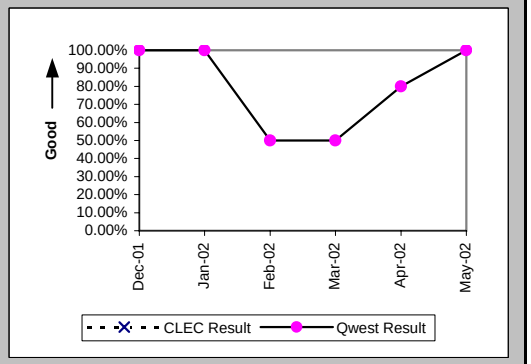
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

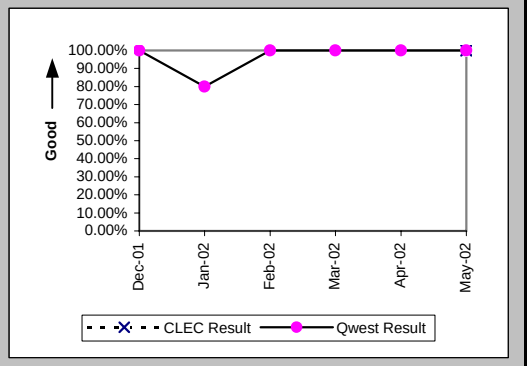
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						6	6	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

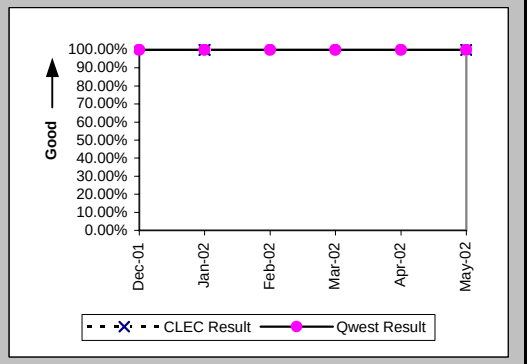
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	



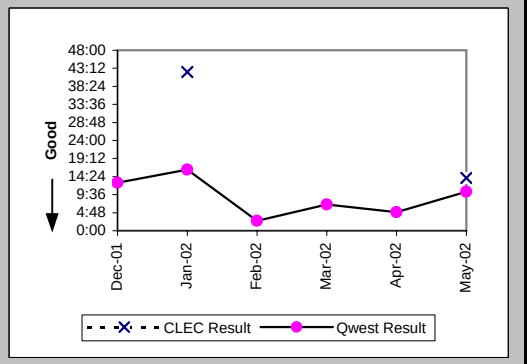
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

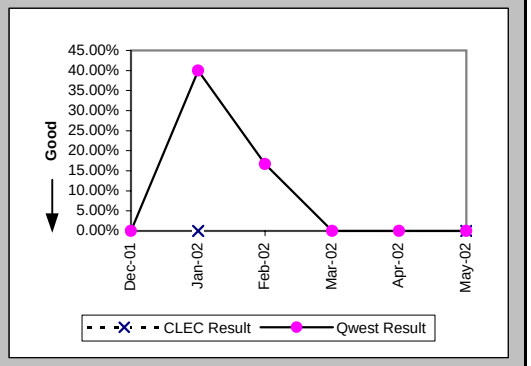
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89:37	7	12:48	8:31			
Jan-02	42:14	1	42:14	0	0	81:13	5	16:15	19:25	0.46	-0.72	No
Feb-02						15:33	6	2:36	2:33			
Mar-02						20:52	3	6:57	8:02			
Apr-02						14:45	3	4:55	2:18			
May-02	28:02	2	14:01	0	0	20:43	2	10:22	13:42	0.07	-0.96	No



Checklist #14 - Resale - PBX Repair

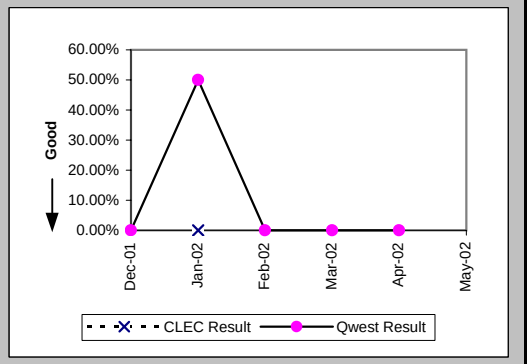
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	7	0.00%	0.00%			
Jan-02	0	1	0.00%	0	0	2	5	40.00%	48.99%	-0.75	-1.45	No
Feb-02						1	6	16.67%	37.27%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	



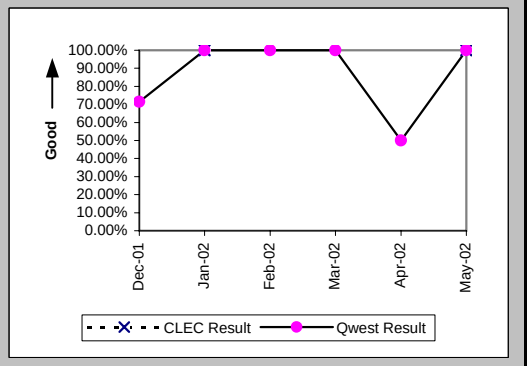
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	7	0.00%	0.00%			
Jan-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

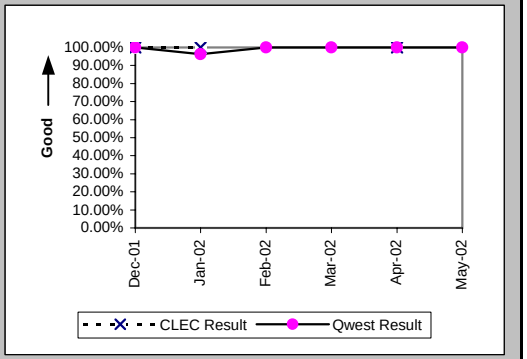
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	7	71.43%	45.18%			
Jan-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

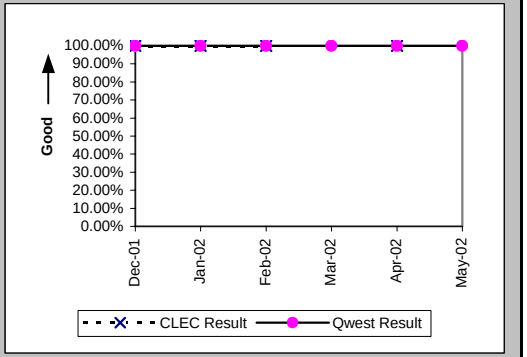
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	26	27	96.30%	18.89%	-0.19	-1.12	No
Feb-02						13	13	100.00%	0.00%			
Mar-02						22	22	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02						14	14	100.00%	0.00%			



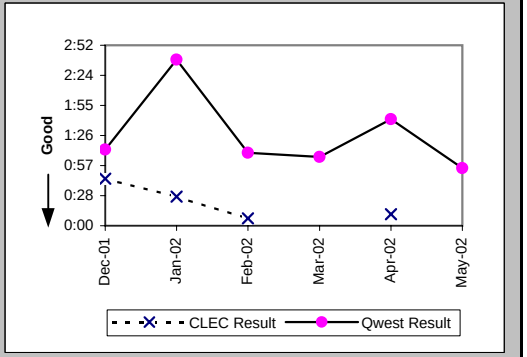
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Mar-02						24	24	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
May-02						15	15	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

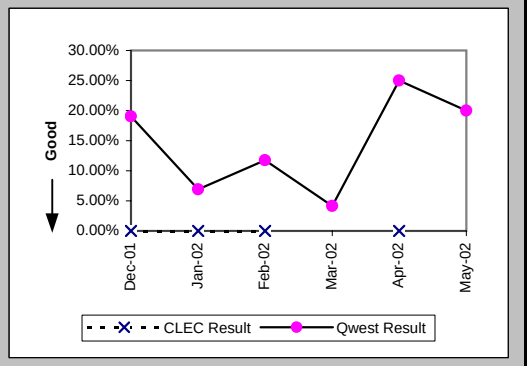
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:45	1	0:45	0	0	25:36	21	1:13	1:12	-0.38	-1.23	No
Jan-02	0:28	1	0:28	0	0	76:51	29	2:39	6:45	-0.32	-1.19	No
Feb-02	0:07	1	0:07	0	0	19:43	17	1:10	1:03	-0.96	-1.58	No
Mar-02						26:17	24	1:06	1:04			
Apr-02	0:11	1	0:11	0	0	13:40	8	1:42	1:50	-0.78	-1.48	No
May-02						13:47	15	0:55	0:53			



Checklist #14 - Resale - PBX Repair

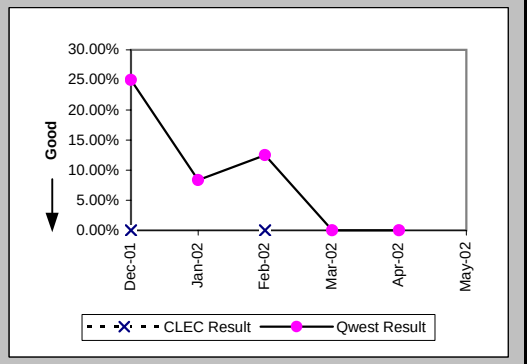
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	4	21	19.05%	39.27%	-0.47	-1.29	No
Jan-02	0	1	0.00%	0	0	2	29	6.90%	25.34%	-0.27	-1.16	No
Feb-02	0	1	0.00%	0	0	2	17	11.76%	32.22%	-0.35	-1.22	No
Mar-02						1	24	4.17%	19.98%			
Apr-02	0	1	0.00%	0	0	2	8	25.00%	43.30%	-0.54	-1.33	No
May-02						3	15	20.00%	40.00%			



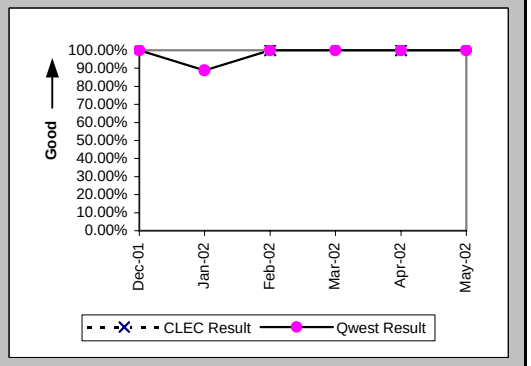
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	12	25.00%	43.30%	-0.55	-1.34	No
Jan-02						1	12	8.33%	27.64%			
Feb-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Mar-02						0	7	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

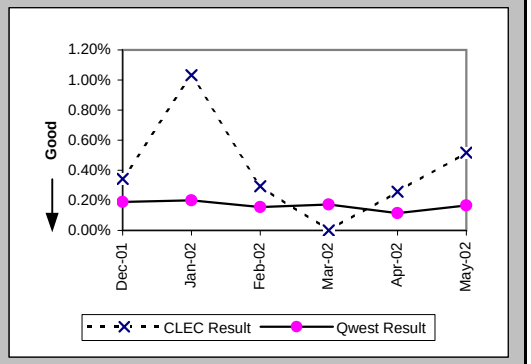
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						8	9	88.89%	31.43%			
Feb-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02						4	4	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

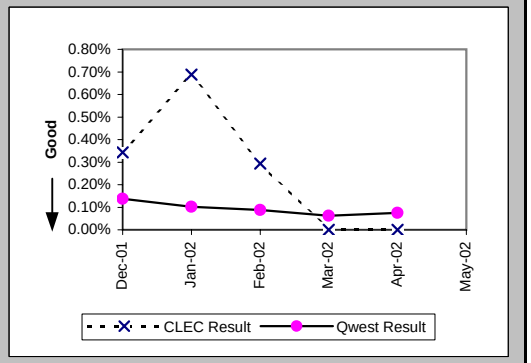
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	291	0.34%	0	0	37	19649	0.19%	4.34%	0.61	-0.63	No
Jan-02	3	291	1.03%	0	0	39	19510	0.20%	4.47%	2.26	0.37	Yes
Feb-02	1	341	0.29%	0	0	30	19294	0.16%	3.94%	0.63	-0.62	No
Mar-02	0	374	0.00%	0	0	33	19130	0.17%	4.15%	-0.8	-1.48	No
Apr-02	1	389	0.26%	0	0	20	17303	0.12%	3.40%	0.75	-0.55	No
May-02	2	387	0.52%	0	0	28	16801	0.17%	4.08%	1.38	-0.16	No



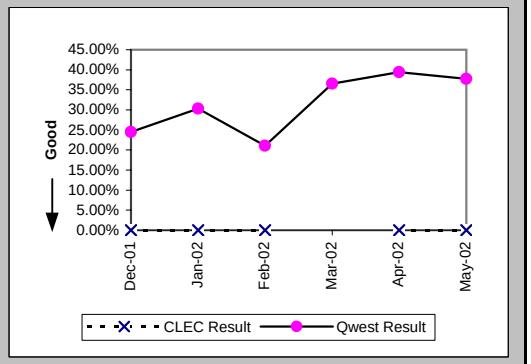
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	291	0.34%	0	0	27	19649	0.14%	3.70%	0.84	-0.49	No
Jan-02	2	291	0.69%	0	0	20	19510	0.10%	3.20%	2.05	0.25	Yes
Feb-02	1	341	0.29%	0	0	17	19294	0.09%	2.97%	1.02	-0.38	No
Mar-02	0	374	0.00%	0	0	12	19130	0.06%	2.50%	-0.48	-1.29	No
Apr-02	0	389	0.00%	0	0	13	17303	0.08%	2.74%	-0.53	-1.33	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

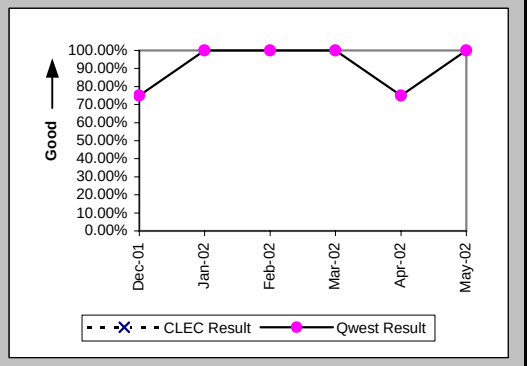
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	12	49	24.49%	43.00%	-0.56	-1.34	No
Jan-02	0	3	0.00%	0	0	17	56	30.36%	45.98%	-1.11	-1.68	No
Feb-02	0	1	0.00%	0	0	8	38	21.05%	40.77%	-0.51	-1.31	No
Mar-02						19	52	36.54%	48.15%			
Apr-02	0	1	0.00%	0	0	13	33	39.39%	48.86%	-0.79	-1.48	No
May-02	0	2	0.00%	0	0	17	45	37.78%	48.48%	-1.08	-1.66	No



Checklist #14 - Resale - Basic ISDN Installation

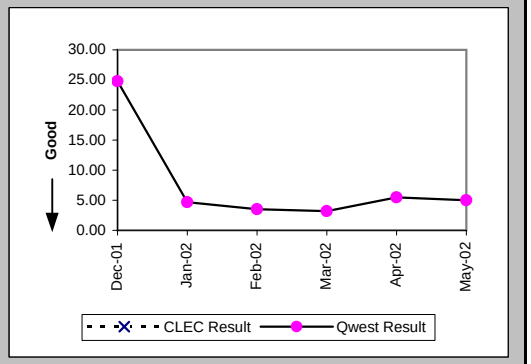
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	3	100.00%	0.00%			



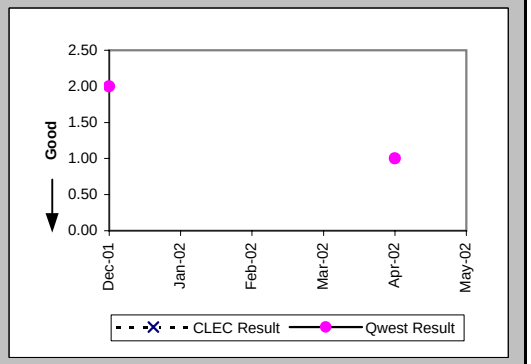
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	5	24.80	48.19			
Jan-02						14	3	4.67	0.58			
Feb-02						7	2	3.50	0.71			
Mar-02						16	5	3.20	1.48			
Apr-02						22	4	5.50	4.20			
May-02						15	3	5.00	2.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

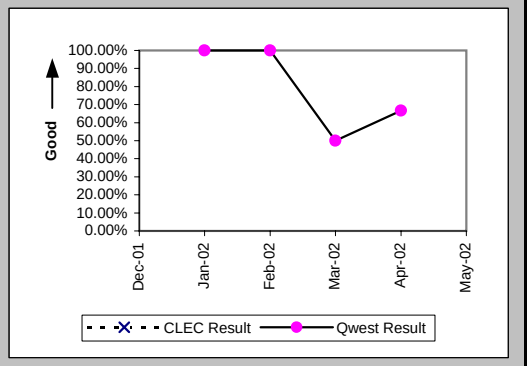
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												



Checklist #14 - Resale - Basic ISDN Installation

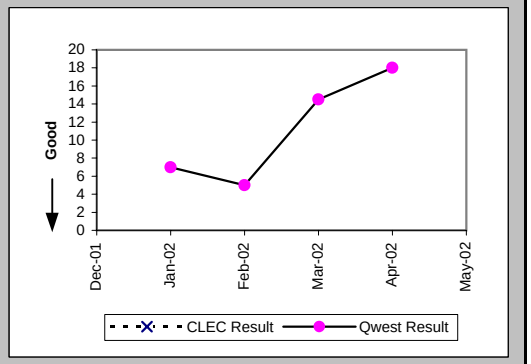
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						2	3	66.67%	47.14%			
May-02												



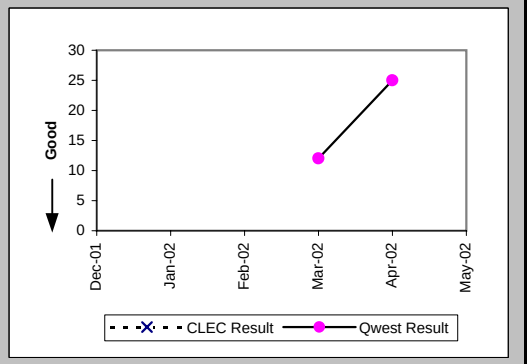
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	1	7.00				
Feb-02						5	1	5.00				
Mar-02						29	2	14.50	13.44			
Apr-02						54	3	18.00	19.29			
May-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

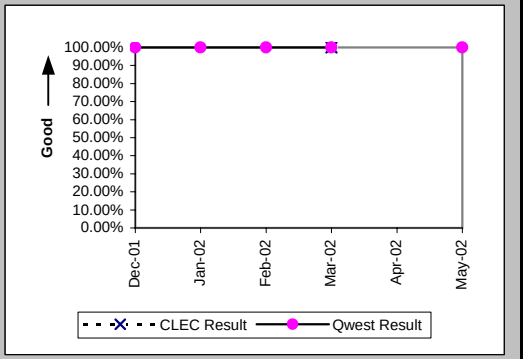
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						12	1	12.00				
Apr-02						25	1	25.00				
May-02												



Checklist #14 - Resale - Basic ISDN Installation

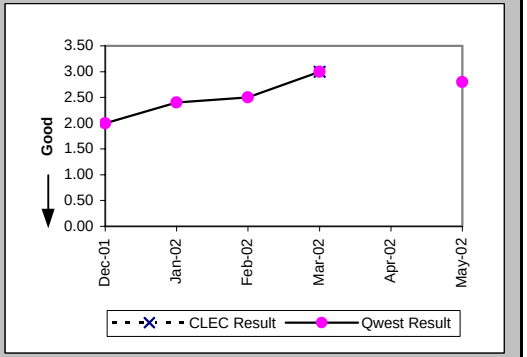
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02												
May-02						5	5	100.00%	0.00%			



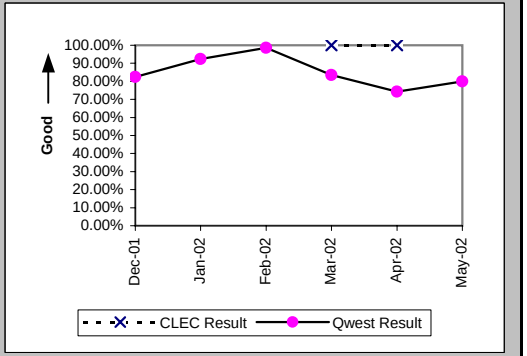
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	3	2.00	0.00			
Jan-02						12	5	2.40	1.34			
Feb-02						5	2	2.50	0.71			
Mar-02	3	1	3.00	0	0	18	6	3.00	0.00			
Apr-02												
May-02						14	5	2.80	0.45			



New Service Installation Quality (Percent) (OP-5) (Parity)

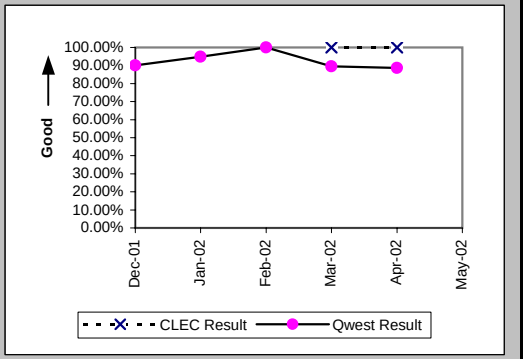
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	40	82.50%	38.00%			
Jan-02						36	39	92.31%	26.65%			
Feb-02						70	71	98.59%	11.78%			
Mar-02	1	1	100.00%	0	0	56	67	83.58%	37.04%	-0.44	-1.27	No
Apr-02	1	1	100.00%	0	0	26	35	74.29%	43.71%	-0.58	-1.35	No
May-02						28	35	80.00%	40.00%			



Checklist #14 - Resale - Basic ISDN Installation

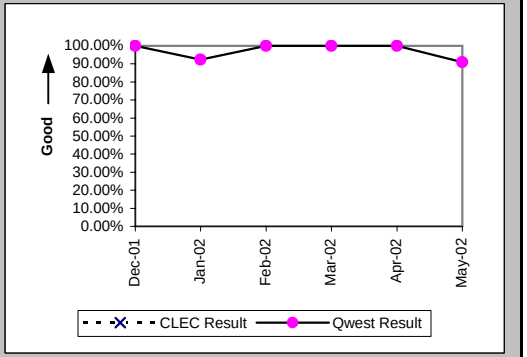
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	40	90.00%	30.00%			
Jan-02						37	39	94.87%	22.06%			
Feb-02						71	71	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	60	67	89.55%	30.59%	-0.34	-1.21	No
Apr-02	1	1	100.00%	0	0	31	35	88.57%	31.82%	-0.35	-1.22	No
May-02												



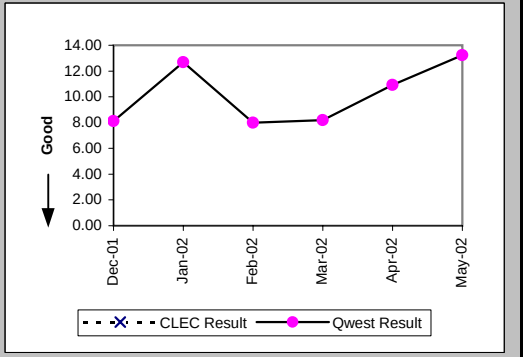
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	11	100.00%	0.00%			
Jan-02						12	13	92.31%	26.65%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						10	11	90.91%	28.75%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

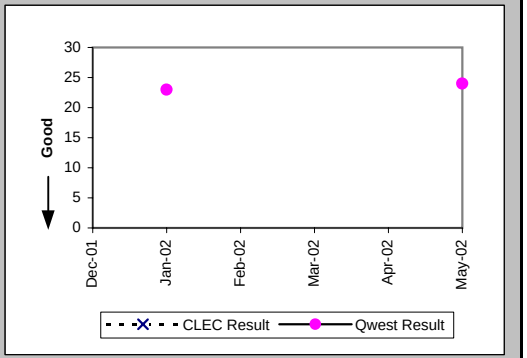
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	9	8.11	3.44			
Jan-02						165	13	12.69	11.44			
Feb-02						64	8	8.00	5.13			
Mar-02						41	5	8.20	3.70			
Apr-02						120	11	10.91	4.55			
May-02						119	9	13.22	10.27			



Checklist #14 - Resale - Basic ISDN Installation

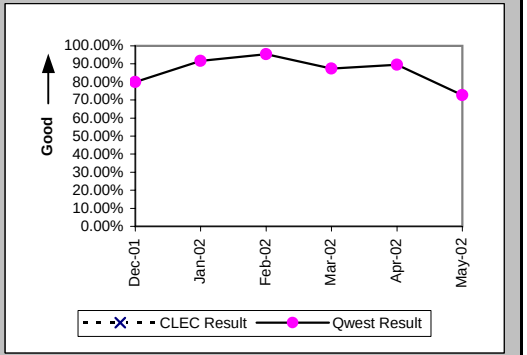
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						46	2	23.00	15.56			
Feb-02												
Mar-02												
Apr-02												
May-02						24	1	24.00				



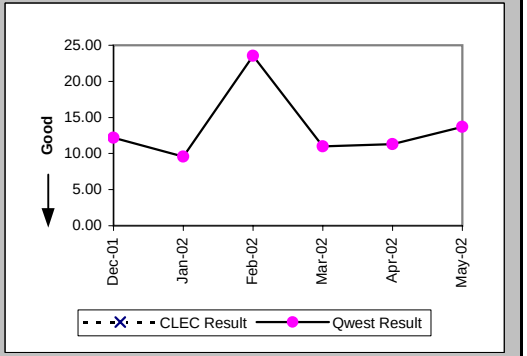
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	15	80.00%	40.00%			
Jan-02						11	12	91.67%	27.64%			
Feb-02						82	86	95.35%	21.06%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						17	19	89.47%	30.69%			
May-02						8	11	72.73%	44.54%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

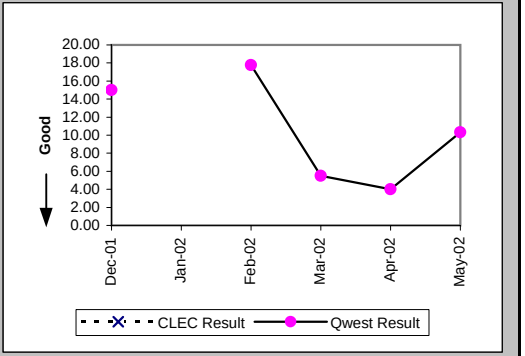
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						183	15	12.20	9.31			
Jan-02						115	12	9.58	4.19			
Feb-02						2000	85	23.53	7.51			
Mar-02						99	9	11.00	5.22			
Apr-02						192	17	11.29	7.54			
May-02						137	10	13.70	5.81			



Checklist #14 - Resale - Basic ISDN Installation

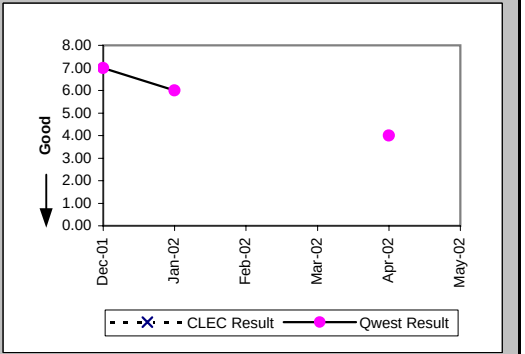
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	4	15.00	6.98			
Jan-02												
Feb-02						71	4	17.75	12.53			
Mar-02						11	2	5.50	0.71			
Apr-02						4	1	4.00				
May-02						31	3	10.33	3.21			



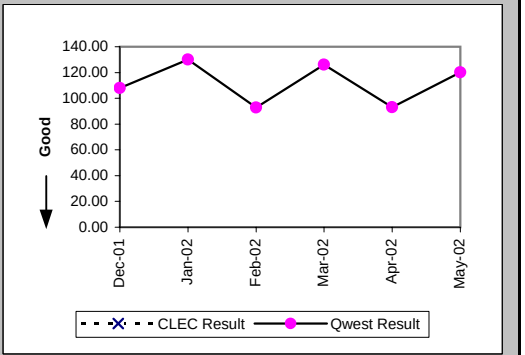
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						6	1	6.00				
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

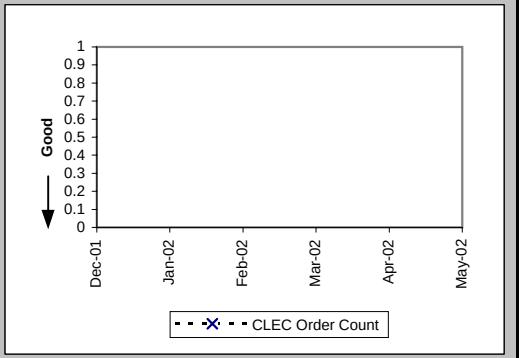
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						648	6	108.00	103.15			
Jan-02						780	6	130.00	103.15			
Feb-02						743	8	92.88	111.74			
Mar-02						883	7	126.14	114.72			
Apr-02						1023	11	93.00	116.50			
May-02						1202	10	120.20	122.34			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

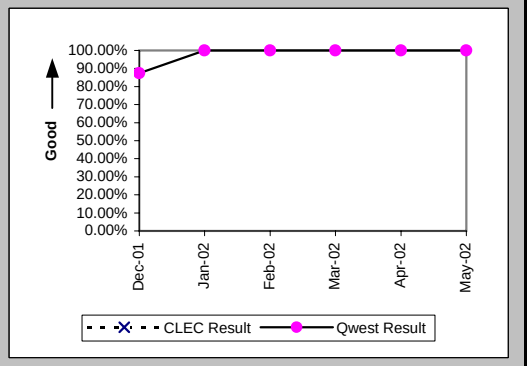
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Basic ISDN Repair

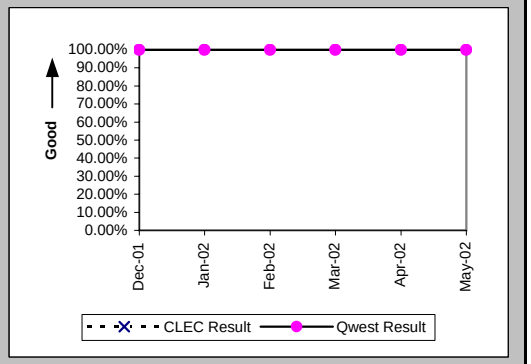
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	8	87.50%	33.07%			
Jan-02						13	13	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						9	9	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			



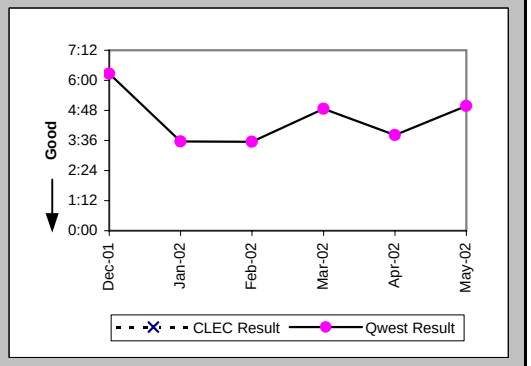
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						13	13	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						9	9	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

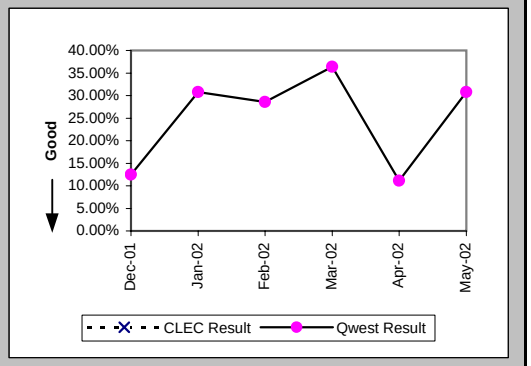
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50:11	8	6:16	8:33			
Jan-02						46:23	13	3:34	2:39			
Feb-02						24:49	7	3:33	3:30			
Mar-02						53:27	11	4:52	4:01			
Apr-02						34:21	9	3:49	3:23			
May-02						64:43	13	4:59	5:37			



Checklist #14 - Resale - Basic ISDN Repair

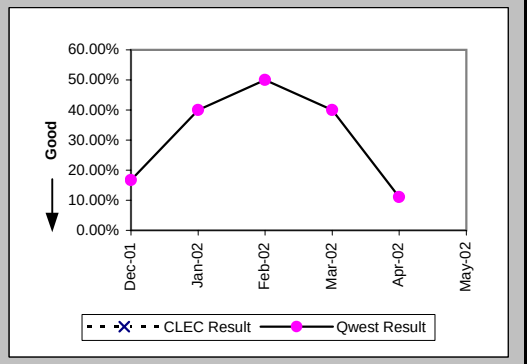
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						4	13	30.77%	46.15%			
Feb-02						2	7	28.57%	45.18%			
Mar-02						4	11	36.36%	48.10%			
Apr-02						1	9	11.11%	31.43%			
May-02						4	13	30.77%	46.15%			



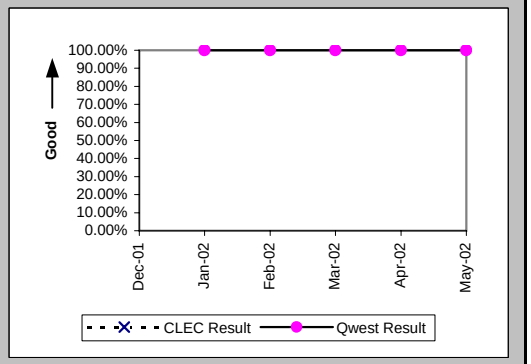
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						4	10	40.00%	48.99%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						1	9	11.11%	31.43%			
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

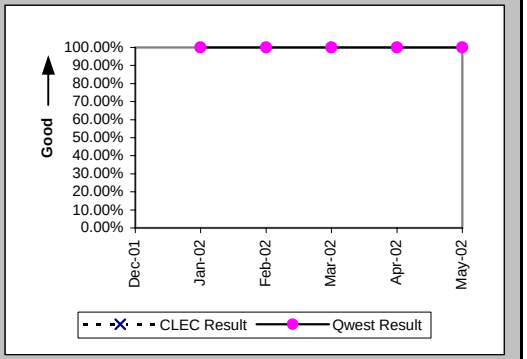
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

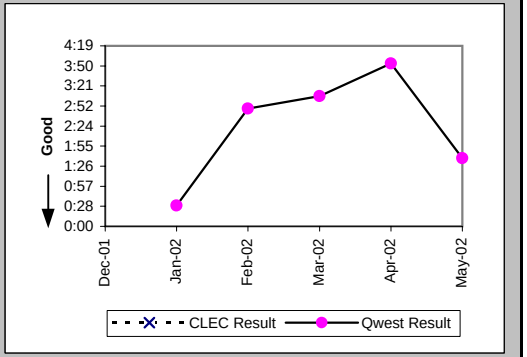
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			



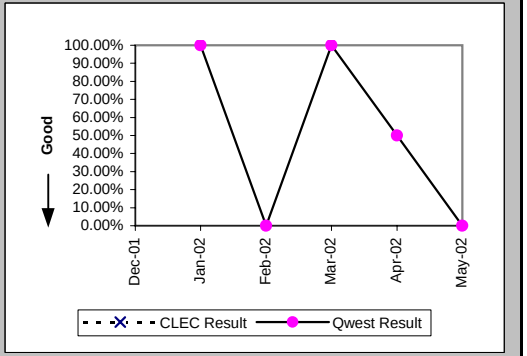
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:30	1	0:30				
Feb-02						2:49	1	2:49				
Mar-02						3:07	1	3:07				
Apr-02						7:48	2	3:54	5:08			
May-02						4:55	3	1:38	1:32			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

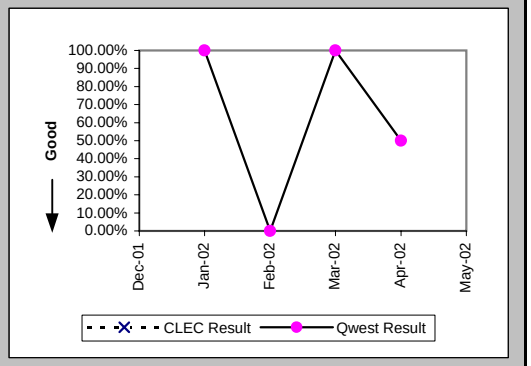
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	3	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

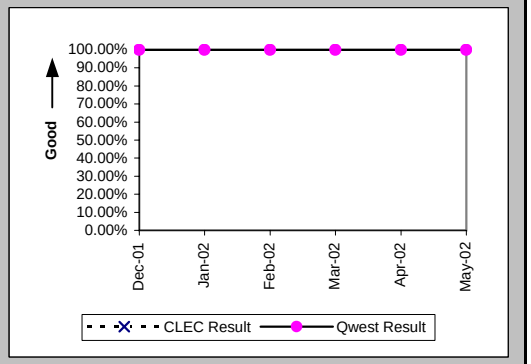
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02												



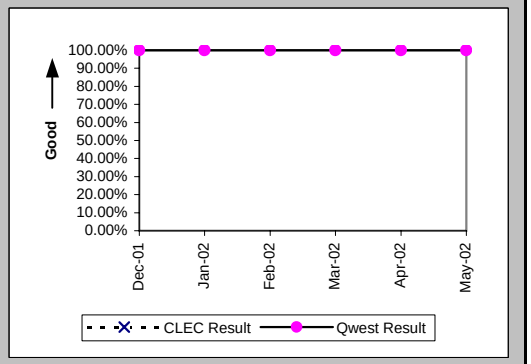
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	27	100.00%	0.00%			
Jan-02						35	35	100.00%	0.00%			
Feb-02						39	39	100.00%	0.00%			
Mar-02						27	27	100.00%	0.00%			
Apr-02						35	35	100.00%	0.00%			
May-02						31	31	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

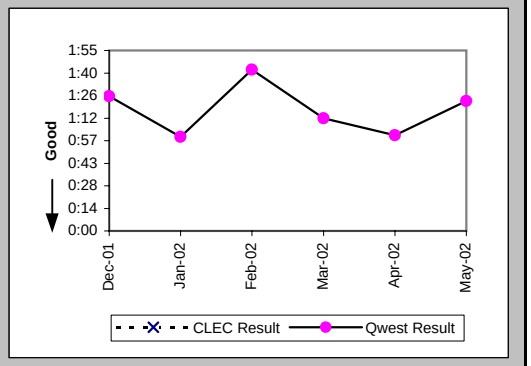
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	27	100.00%	0.00%			
Jan-02						35	35	100.00%	0.00%			
Feb-02						39	39	100.00%	0.00%			
Mar-02						27	27	100.00%	0.00%			
Apr-02						37	37	100.00%	0.00%			
May-02						31	31	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

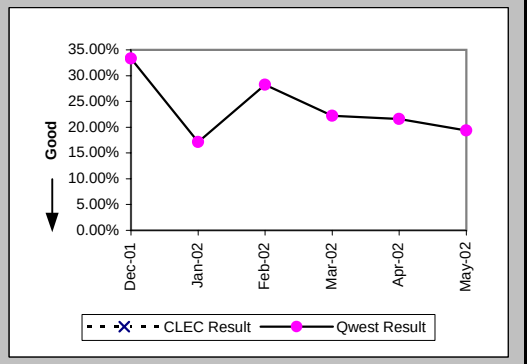
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38:34	27	1:26	1:32			
Jan-02						35:12	35	1:00	0:54			
Feb-02						66:49	39	1:43	1:36			
Mar-02						32:33	27	1:12	1:19			
Apr-02						37:30	37	1:01	1:07			
May-02						43:00	31	1:23	1:50			



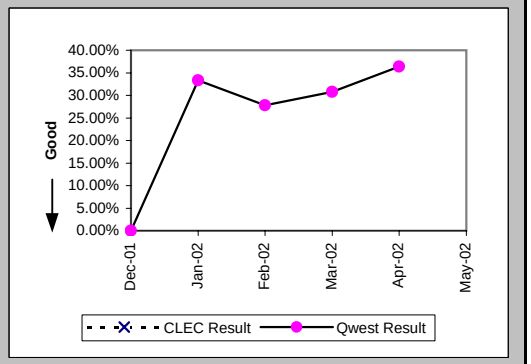
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	27	33.33%	47.14%			
Jan-02						6	35	17.14%	37.69%			
Feb-02						11	39	28.21%	45.00%			
Mar-02						6	27	22.22%	41.57%			
Apr-02						8	37	21.62%	41.17%			
May-02						6	31	19.35%	39.51%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

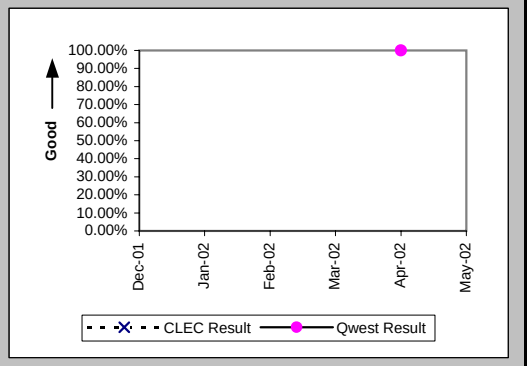
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	12	0.00%	0.00%			
Jan-02						3	9	33.33%	47.14%			
Feb-02						5	18	27.78%	44.79%			
Mar-02						4	13	30.77%	46.15%			
Apr-02						4	11	36.36%	48.10%			
May-02												



Checklist #14 - Resale - Basic ISDN Repair

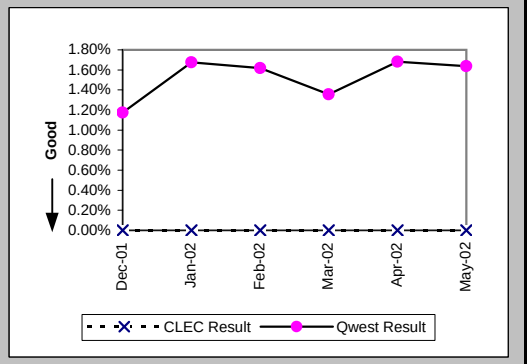
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02												



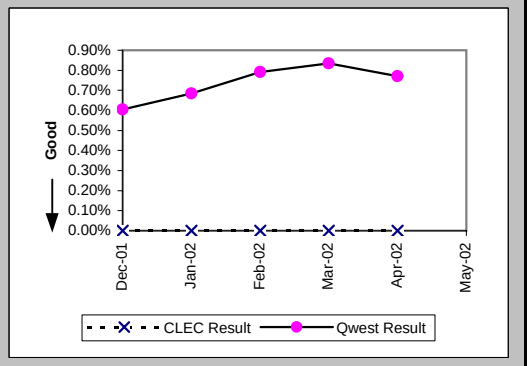
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	35	2977	1.18%	10.78%	-0.11	-1.07	No
Jan-02	0	1	0.00%	0	0	49	2924	1.68%	12.84%	-0.13	-1.08	No
Feb-02	0	1	0.00%	0	0	47	2907	1.62%	12.61%	-0.13	-1.08	No
Mar-02	0	1	0.00%	0	0	39	2876	1.36%	11.57%	-0.12	-1.07	No
Apr-02	0	2	0.00%	0	0	48	2852	1.68%	12.86%	-0.18	-1.11	No
May-02	0	2	0.00%	0	0	47	2870	1.64%	12.69%	-0.18	-1.11	No



Trouble Rate (Percent) (MR-8*) (Parity)

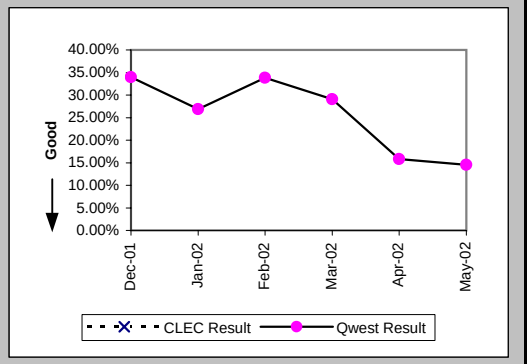
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	18	2977	0.60%	7.75%	-0.08	-1.05	No
Jan-02	0	1	0.00%	0	0	20	2924	0.68%	8.24%	-0.08	-1.05	No
Feb-02	0	1	0.00%	0	0	23	2907	0.79%	8.86%	-0.09	-1.05	No
Mar-02	0	1	0.00%	0	0	24	2876	0.83%	9.10%	-0.09	-1.06	No
Apr-02	0	2	0.00%	0	0	22	2852	0.77%	8.75%	-0.12	-1.08	No
May-02												



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

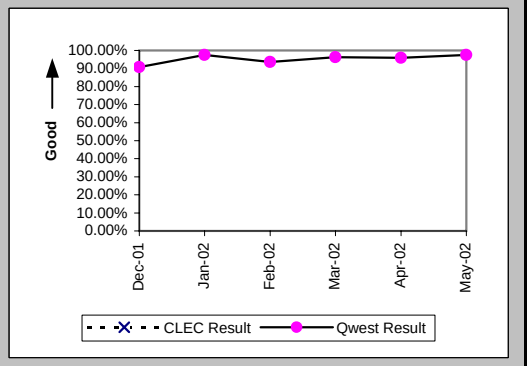
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	53	33.96%	47.36%			
Jan-02						18	67	26.87%	44.33%			
Feb-02						24	71	33.80%	47.30%			
Mar-02						16	55	29.09%	45.42%			
Apr-02						9	57	15.79%	36.46%			
May-02						8	55	14.55%	35.26%			



Checklist #14 - Resale - Qwest DSL Installation

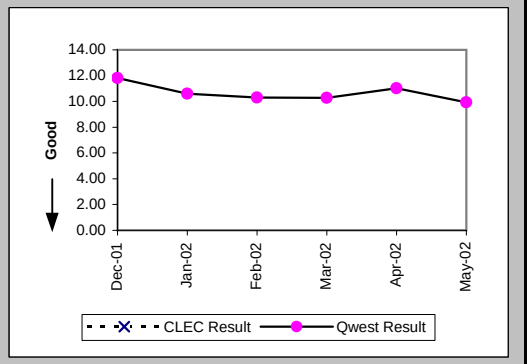
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						238	262	90.84%	28.85%			
Jan-02						201	206	97.57%	15.39%			
Feb-02						203	217	93.55%	24.57%			
Mar-02						179	186	96.24%	19.03%			
Apr-02						188	196	95.92%	19.79%			
May-02						155	159	97.48%	15.66%			



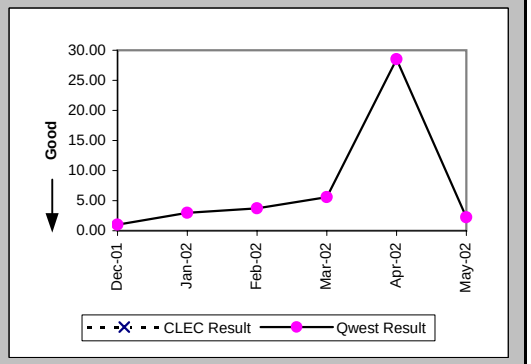
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3094	262	11.81	3.66			
Jan-02						2194	207	10.60	5.66			
Feb-02						2235	217	10.30	3.12			
Mar-02						1921	187	10.27	3.10			
Apr-02						2172	197	11.03	6.56			
May-02						1580	159	9.94	2.25			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

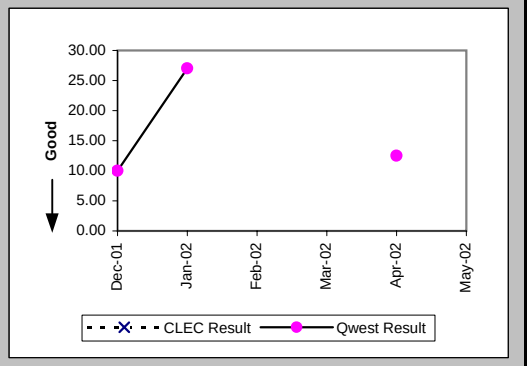
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02						6	2	3.00	1.41			
Feb-02						52	14	3.71	1.54			
Mar-02						39	7	5.57	9.55			
Apr-02						171	6	28.50	21.45			
May-02						9	4	2.25	1.50			



Checklist #14 - Resale - Qwest DSL Installation

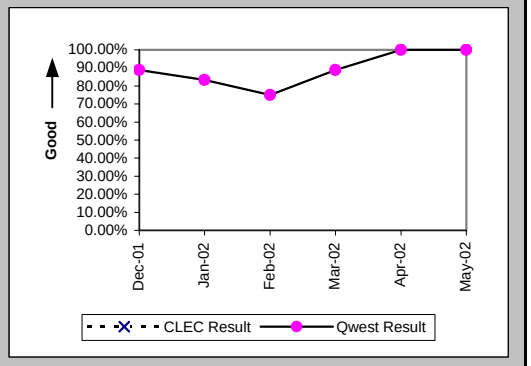
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						220	22	10.00	6.94			
Jan-02						81	3	27.00	40.71			
Feb-02												
Mar-02												
Apr-02						25	2	12.50	4.95			
May-02												



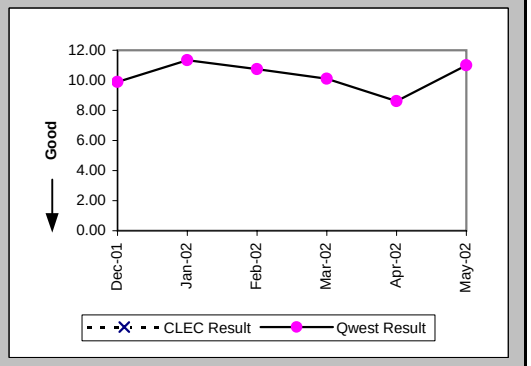
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						8	9	88.89%	31.43%			
Apr-02						7	7	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

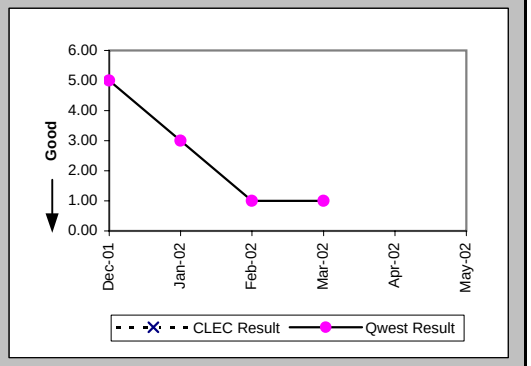
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	9	9.89	4.57			
Jan-02						68	6	11.33	1.97			
Feb-02						86	8	10.75	3.69			
Mar-02						101	10	10.10	1.91			
Apr-02						69	8	8.62	2.67			
May-02						99	9	11.00	3.94			



Checklist #14 - Resale - Qwest DSL Installation

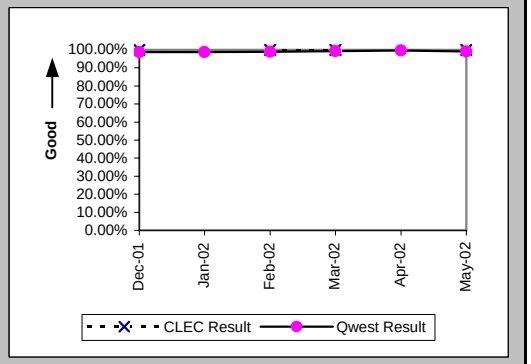
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						3	1	3.00				
Feb-02						2	2	1.00	0.00			
Mar-02						1	1	1.00				
Apr-02												
May-02												



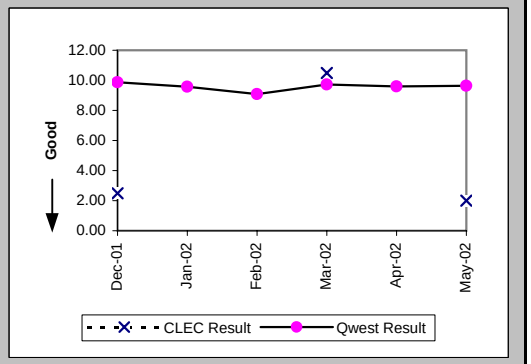
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	1056	1070	98.69%	11.36%	-0.16	-1.1	No
Jan-02						965	978	98.67%	11.45%			
Feb-02	1	1	100.00%	0	0	903	912	99.01%	9.88%	-0.1	-1.06	No
Mar-02	2	2	100.00%	0	0	873	880	99.20%	8.88%	-0.13	-1.08	No
Apr-02						880	883	99.66%	5.82%			
May-02	3	3	100.00%	0	0	847	854	99.18%	9.02%	-0.16	-1.1	No



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

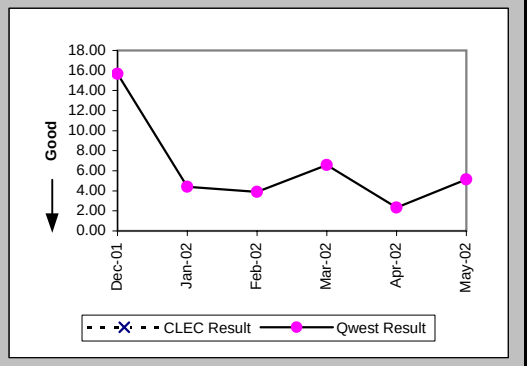
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	2	2.50	0	0	4070	412	9.88	3.34	-3.11	-2.89	No
Jan-02						5164	539	9.58	1.88			
Feb-02						5964	656	9.09	2.11			
Mar-02	21	2	10.50	0	0	5726	589	9.72	1.37	2.07	0.26	Yes
Apr-02						6058	632	9.59	1.42			
May-02	2	1	2.00	2	0	5591	580	9.64	1.43	-5.33	-4.24	No



Checklist #14 - Resale - Qwest DSL Installation

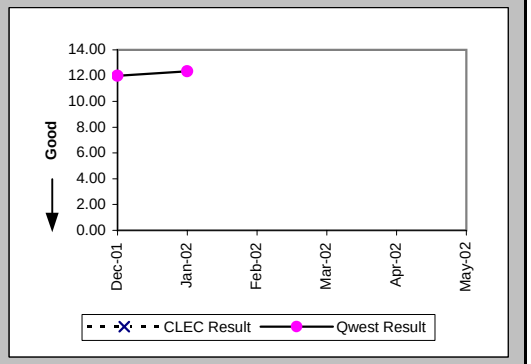
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						141	9	15.67	14.40			
Jan-02						44	10	4.40	6.80			
Feb-02						35	9	3.89	2.80			
Mar-02						46	7	6.57	6.50			
Apr-02						7	3	2.33	2.31			
May-02						36	7	5.14	2.41			



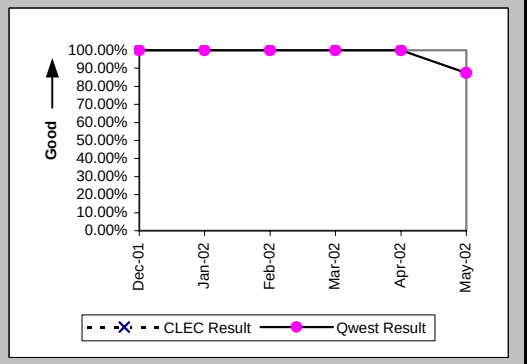
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	5	12.00	2.24			
Jan-02						37	3	12.33	11.68			
Feb-02												
Mar-02												
Apr-02												
May-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

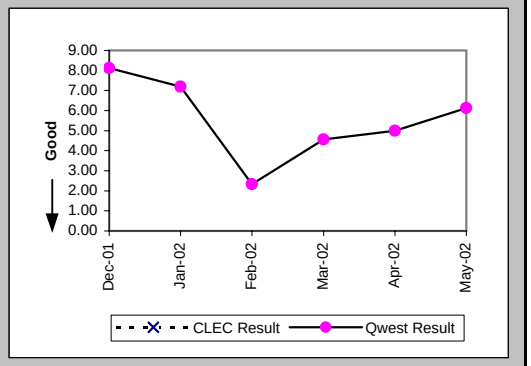
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						7	8	87.50%	33.07%			



Checklist #14 - Resale - Qwest DSL Installation

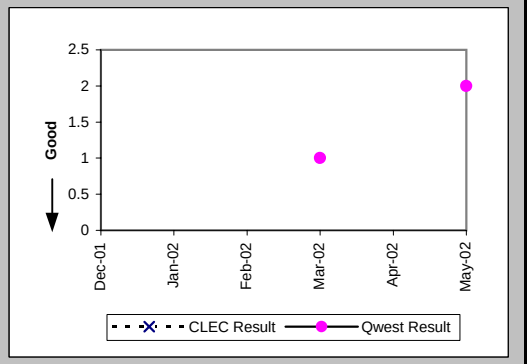
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	8	8.12	8.46			
Jan-02						36	5	7.20	3.11			
Feb-02						7	3	2.33	3.21			
Mar-02						32	7	4.57	5.06			
Apr-02						20	4	5.00	4.55			
May-02						49	8	6.12	4.61			



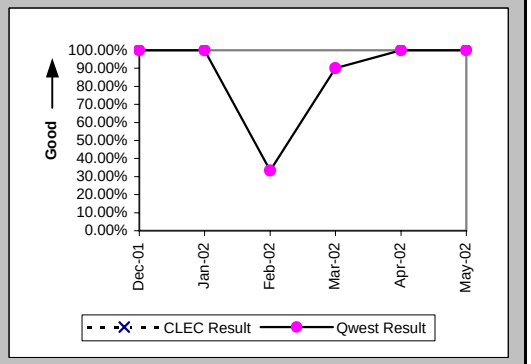
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02												
May-02						2	1	2.00				



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

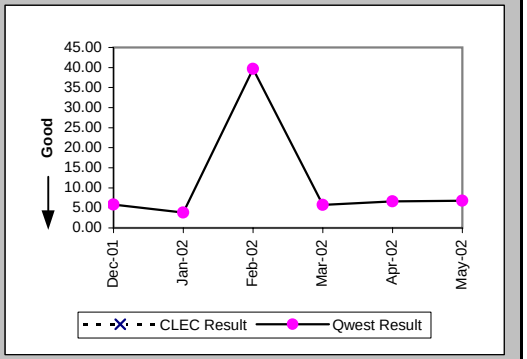
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02						9	10	90.00%	30.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Installation

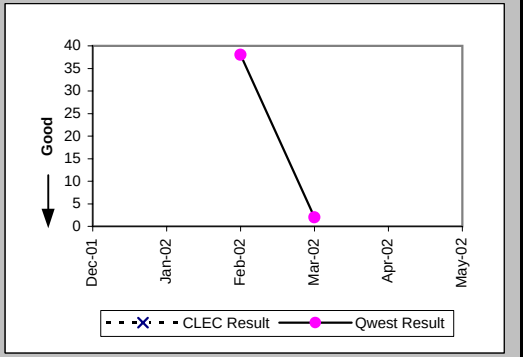
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	7	5.86	3.24			
Jan-02						23	6	3.83	2.23			
Feb-02						119	3	39.67	41.68			
Mar-02						52	9	5.78	3.83			
Apr-02						53	8	6.62	3.42			
May-02						34	5	6.80	3.70			



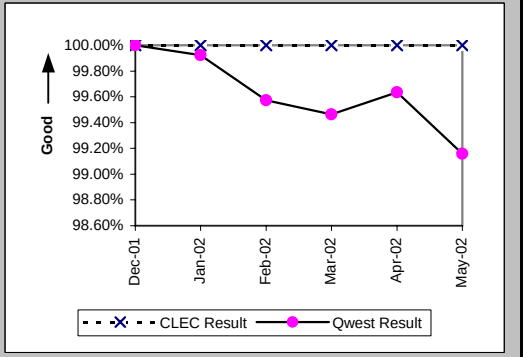
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						76	2	38.00	26.87			
Mar-02						2	1	2.00				
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

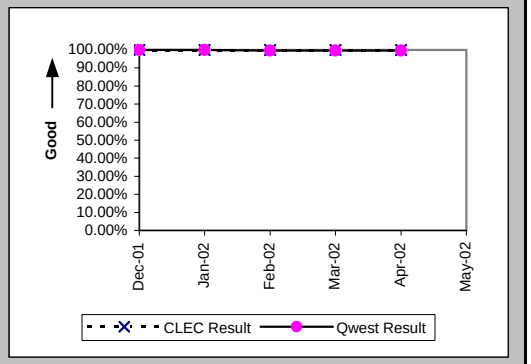
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	1288	1288	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	1279	1280	99.92%	2.79%	-0.03	-1.02	No
Feb-02	1	1	100.00%	0	0	1168	1173	99.57%	6.51%	-0.07	-1.04	No
Mar-02	2	2	100.00%	0	0	1114	1120	99.46%	7.30%	-0.1	-1.06	No
Apr-02	1	1	100.00%	0	0	1094	1098	99.64%	6.02%	-0.06	-1.04	No
May-02	2	2	100.00%	0	0	1059	1068	99.16%	9.14%	-0.13	-1.08	No



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

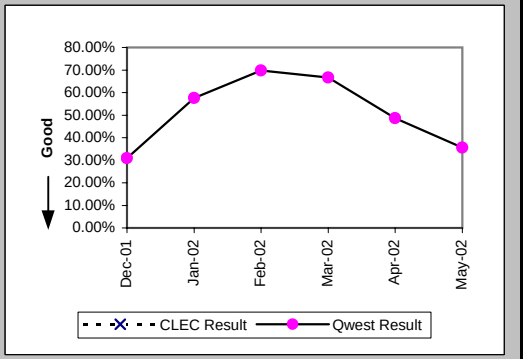
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	1288	1288	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	1280	1280	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	1169	1173	99.66%	5.83%	-0.06	-1.04	No
Mar-02	2	2	100.00%	0	0	1116	1120	99.64%	5.97%	-0.08	-1.05	No
Apr-02	1	1	100.00%	0	0	1094	1098	99.64%	6.02%	-0.06	-1.04	No
May-02												



Checklist #14 - Resale - Qwest DSL Repair

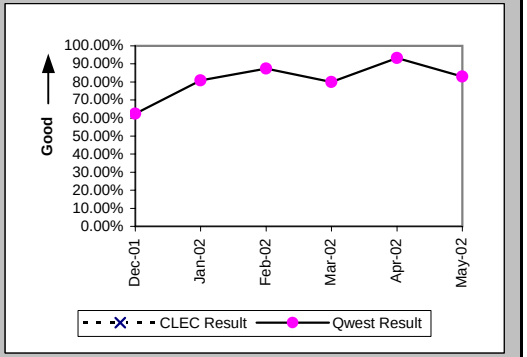
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	94	30.85%	46.19%			
Jan-02						130	226	57.52%	49.43%			
Feb-02						136	195	69.74%	45.94%			
Mar-02						108	162	66.67%	47.14%			
Apr-02						53	109	48.62%	49.98%			
May-02						56	157	35.67%	47.90%			



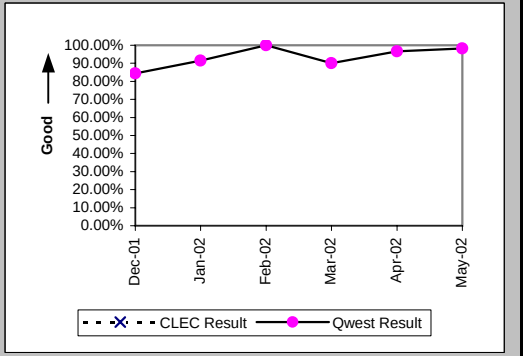
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	32	62.50%	48.41%			
Jan-02						38	47	80.85%	39.35%			
Feb-02						21	24	87.50%	33.07%			
Mar-02						16	20	80.00%	40.00%			
Apr-02						28	30	93.33%	24.94%			
May-02						49	59	83.05%	37.52%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

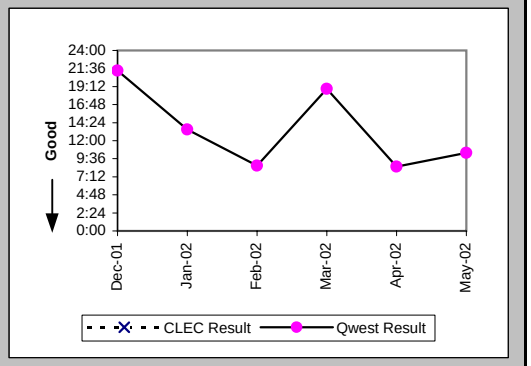
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	32	84.38%	36.31%			
Jan-02						43	47	91.49%	27.90%			
Feb-02						24	24	100.00%	0.00%			
Mar-02						18	20	90.00%	30.00%			
Apr-02						29	30	96.67%	17.95%			
May-02						58	59	98.31%	12.91%			



Checklist #14 - Resale - Qwest DSL Repair

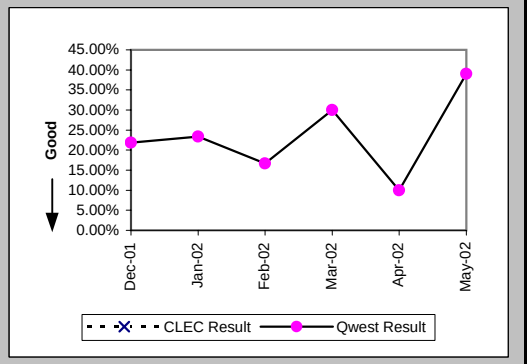
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						682:33	32	21:20	29:06			
Jan-02						633:34	47	13:29	24:11			
Feb-02						208:08	24	8:40	12:05			
Mar-02						377:52	20	18:54	24:06			
Apr-02						256:15	30	8:32	12:20			
May-02						612:38	59	10:23	13:12			



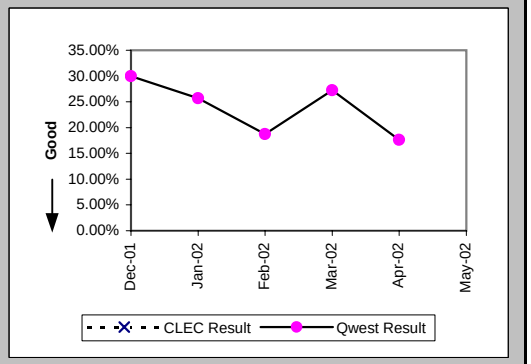
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	32	21.88%	41.34%			
Jan-02						11	47	23.40%	42.34%			
Feb-02						4	24	16.67%	37.27%			
Mar-02						6	20	30.00%	45.83%			
Apr-02						3	30	10.00%	30.00%			
May-02						23	59	38.98%	48.77%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

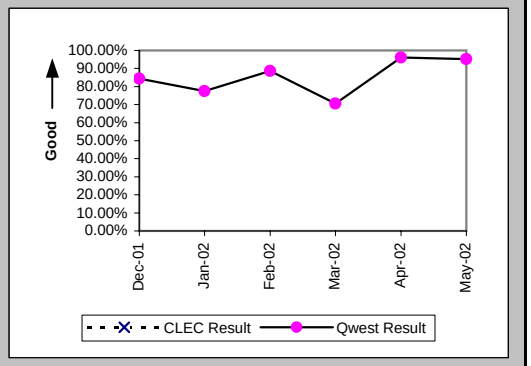
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	20	30.00%	45.83%			
Jan-02						9	35	25.71%	43.71%			
Feb-02						3	16	18.75%	39.03%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						3	17	17.65%	38.12%			
May-02												



Checklist #14 - Resale - Qwest DSL Repair

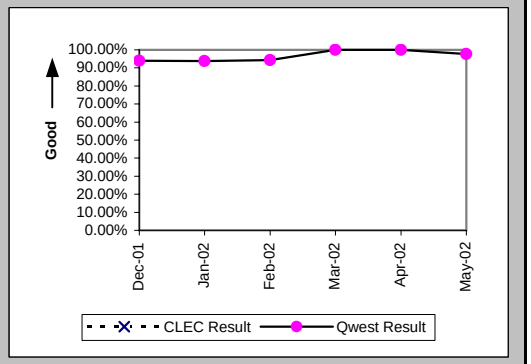
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	32	84.38%	36.31%			
Jan-02						38	49	77.55%	41.72%			
Feb-02						31	35	88.57%	31.82%			
Mar-02						24	34	70.59%	45.56%			
Apr-02						25	26	96.15%	19.23%			
May-02						40	42	95.24%	21.30%			



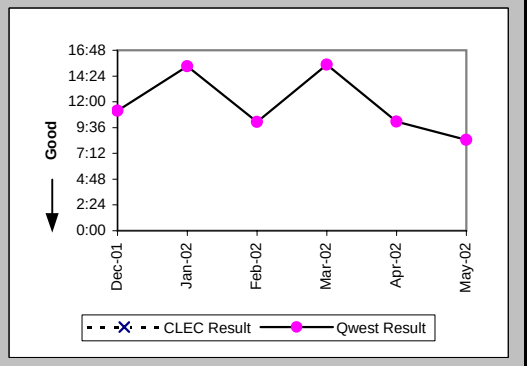
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	33	93.94%	23.86%			
Jan-02						46	49	93.88%	23.97%			
Feb-02						33	35	94.29%	23.21%			
Mar-02						34	34	100.00%	0.00%			
Apr-02						26	26	100.00%	0.00%			
May-02						41	42	97.62%	15.25%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

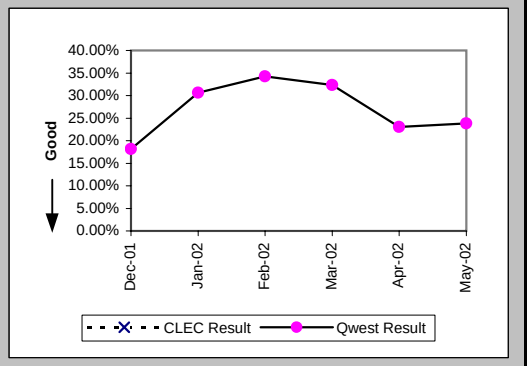
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						369:18	33	11:11	17:38			
Jan-02						750:01	49	15:18	23:22			
Feb-02						354:01	35	10:07	17:17			
Mar-02						525:58	34	15:28	15:29			
Apr-02						264:18	26	10:10	9:25			
May-02						355:49	42	8:28	11:56			



Checklist #14 - Resale - Qwest DSL Repair

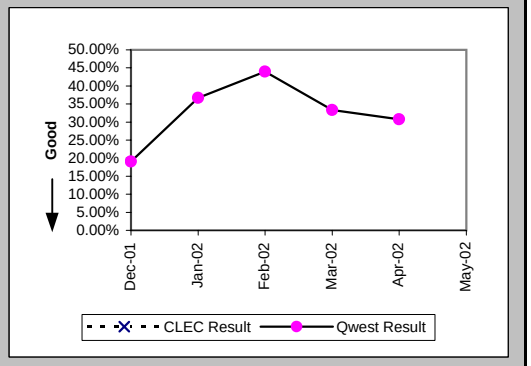
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	33	18.18%	38.57%			
Jan-02						15	49	30.61%	46.09%			
Feb-02						12	35	34.29%	47.47%			
Mar-02						11	34	32.35%	46.78%			
Apr-02						6	26	23.08%	42.13%			
May-02						10	42	23.81%	42.59%			



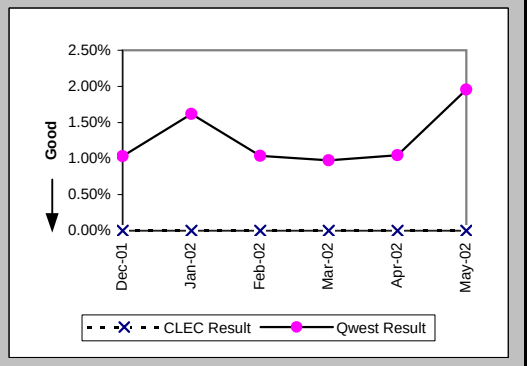
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	21	19.05%	39.27%			
Jan-02						11	30	36.67%	48.19%			
Feb-02						11	25	44.00%	49.64%			
Mar-02						6	18	33.33%	47.14%			
Apr-02						4	13	30.77%	46.15%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

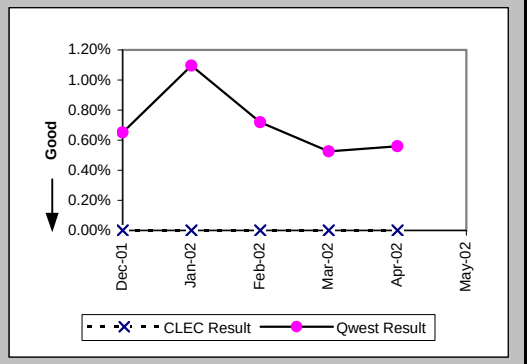
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	65	6299	1.03%	10.11%	-0.23	-1.14	No
Jan-02	0	5	0.00%	0	0	96	5929	1.62%	12.62%	-0.29	-1.17	No
Feb-02	0	5	0.00%	0	0	59	5695	1.04%	10.13%	-0.23	-1.14	No
Mar-02	0	5	0.00%	0	0	54	5529	0.98%	9.83%	-0.22	-1.13	No
Apr-02	0	5	0.00%	0	0	56	5363	1.04%	10.17%	-0.23	-1.14	No
May-02	0	5	0.00%	0	0	101	5163	1.96%	13.85%	-0.32	-1.19	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

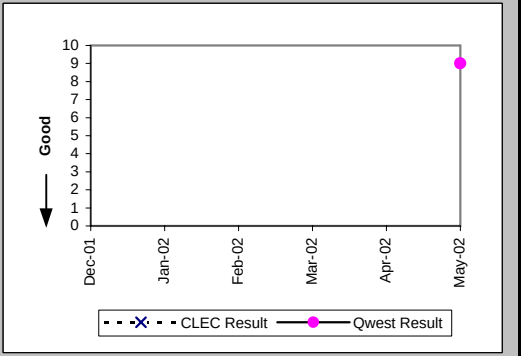
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	41	6299	0.65%	8.04%	-0.18	-1.11	No
Jan-02	0	5	0.00%	0	0	65	5929	1.10%	10.41%	-0.24	-1.14	No
Feb-02	0	5	0.00%	0	0	41	5695	0.72%	8.45%	-0.19	-1.12	No
Mar-02	0	5	0.00%	0	0	29	5529	0.52%	7.22%	-0.16	-1.1	No
Apr-02	0	5	0.00%	0	0	30	5363	0.56%	7.46%	-0.17	-1.1	No
May-02												



Checklist #14 - Resale - Primary ISDN Installation

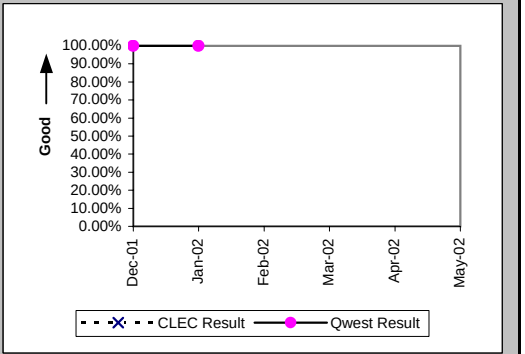
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						18	2	9.00	0.00			



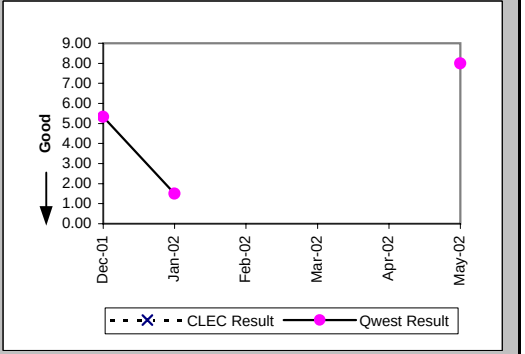
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

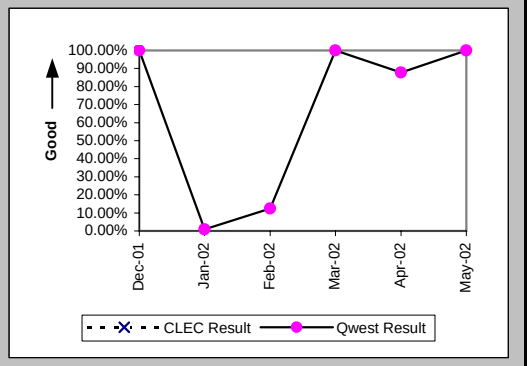
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	3	5.33	4.93			
Jan-02						6	4	1.50	3.00			
Feb-02												
Mar-02												
Apr-02												
May-02						16	2	8.00	0.00			



Checklist #14 - Resale - Primary ISDN Installation

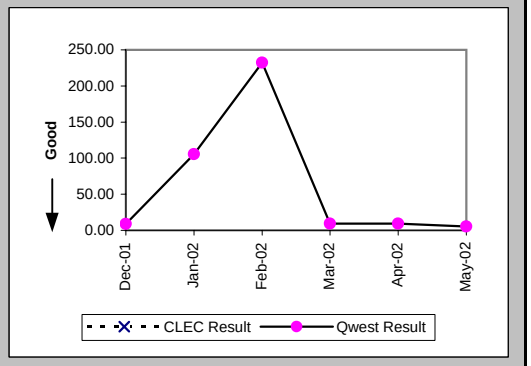
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	112	0.89%	9.41%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						36	41	87.80%	32.72%			
May-02						15	15	100.00%	0.00%			



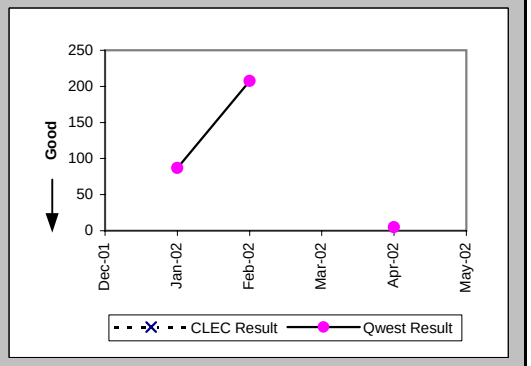
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1	9.00				
Jan-02						12667	120	105.56	107.40			
Feb-02						17877	77	232.17	108.90			
Mar-02						76	8	9.50	5.98			
Apr-02						294	31	9.48	6.21			
May-02						82	15	5.47	2.56			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

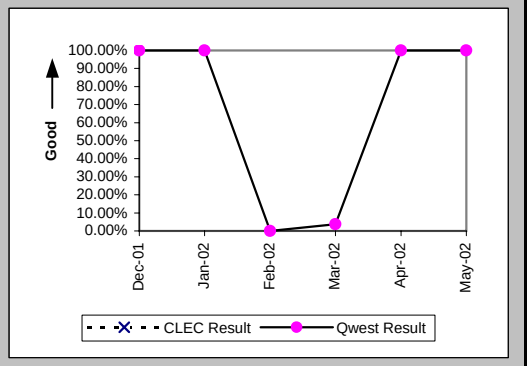
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9660	111	87.03	109.90			
Feb-02						15550	75	207.33	113.62			
Mar-02												
Apr-02						25	5	5.00	0.00			
May-02												



Checklist #14 - Resale - Primary ISDN Installation

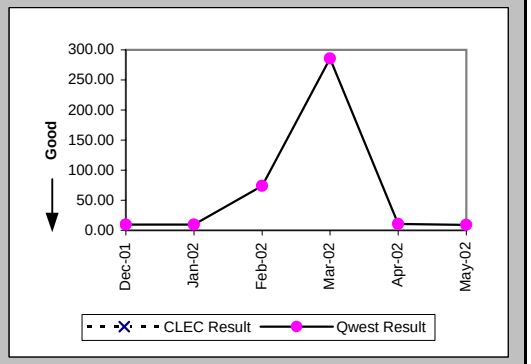
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						0	24	0.00%	0.00%			
Mar-02						1	27	3.70%	18.89%			
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



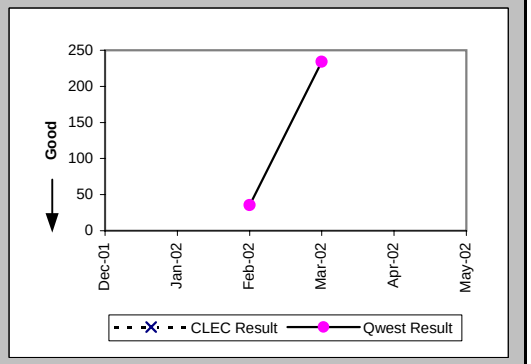
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	5	9.60	2.51			
Jan-02						88	9	9.78	1.79			
Feb-02						1922	26	73.92	16.62			
Mar-02						7138	25	285.52	93.49			
Apr-02						42	4	10.50	3.32			
May-02						27	3	9.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

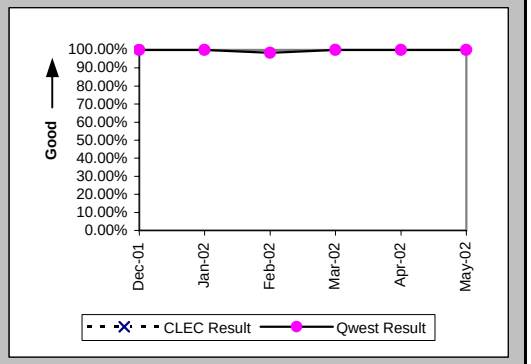
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						927	26	35.65	8.29			
Mar-02						6086	26	234.08	108.07			
Apr-02												
May-02												



Checklist #14 - Resale - Primary ISDN Installation

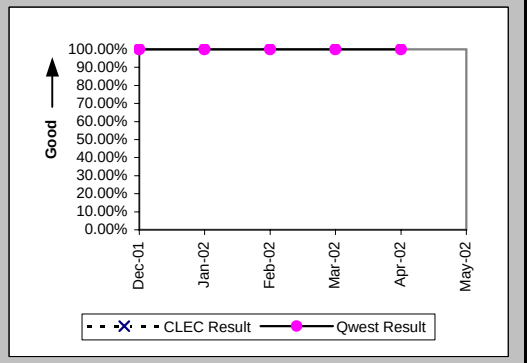
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						72	72	100.00%	0.00%			
Feb-02						117	119	98.32%	12.85%			
Mar-02						73	73	100.00%	0.00%			
Apr-02						46	46	100.00%	0.00%			
May-02						37	37	100.00%	0.00%			



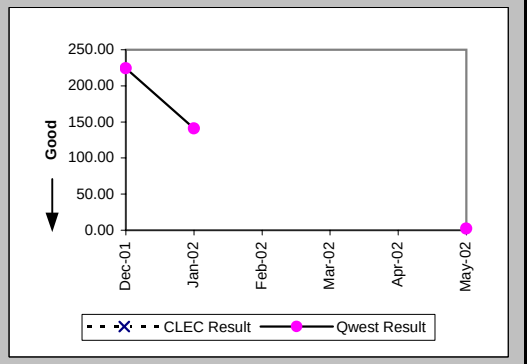
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						72	72	100.00%	0.00%			
Feb-02						119	119	100.00%	0.00%			
Mar-02						73	73	100.00%	0.00%			
Apr-02						46	46	100.00%	0.00%			
May-02												



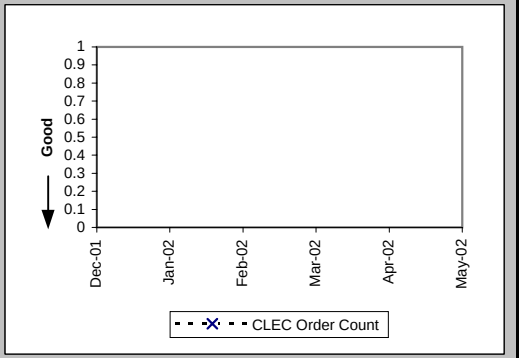
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5607	25	224.28	89.84			
Jan-02						6901	49	140.84	125.93			
Feb-02												
Mar-02												
Apr-02												
May-02						7	3	2.33	3.21			



Checklist #14 - Resale - Primary ISDN Installation

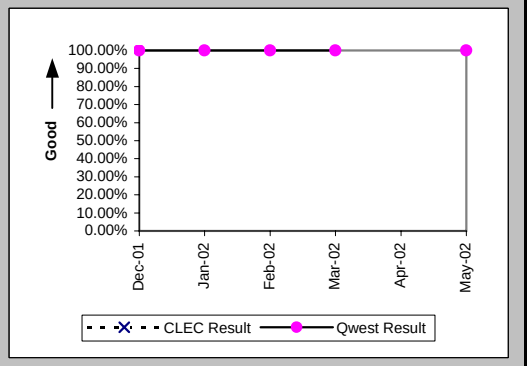
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Primary ISDN Repair

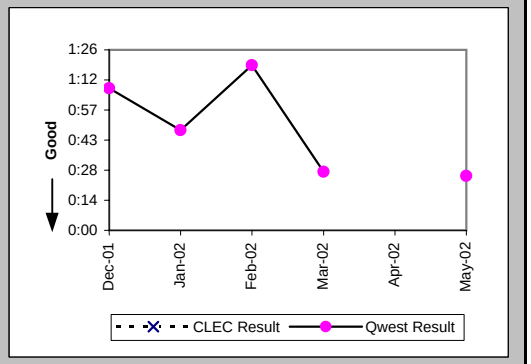
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			



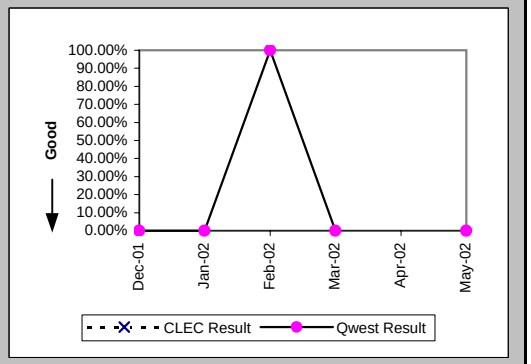
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:15	2	1:08	0:47			
Jan-02						0:48	1	0:48				
Feb-02						1:19	1	1:19				
Mar-02						0:57	2	0:28	0:39			
Apr-02												
May-02						0:26	1	0:26				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

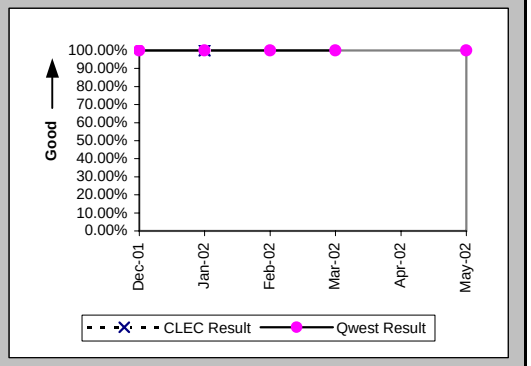
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Repair

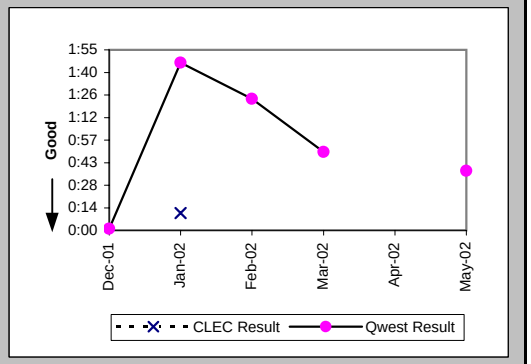
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02						5	5	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						6	6	100.00%	0.00%			



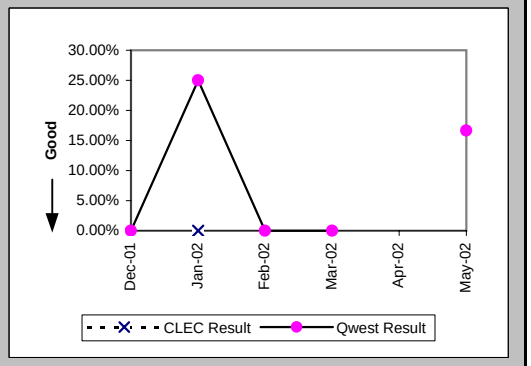
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:01	1	0:01				
Jan-02	0:11	1	0:11	0	0	7:07	4	1:47	1:31	-0.94	-1.57	No
Feb-02						7:01	5	1:24	1:23			
Mar-02						0:50	1	0:50				
Apr-02												
May-02						3:46	6	0:38	0:32			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

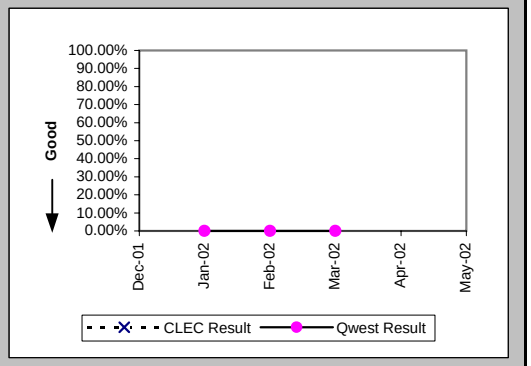
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Feb-02						0	5	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						1	6	16.67%	37.27%			



Checklist #14 - Resale - Primary ISDN Repair

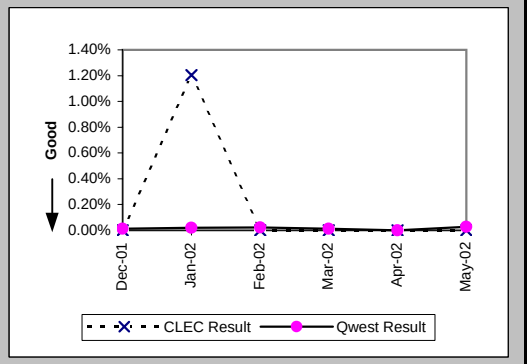
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02												



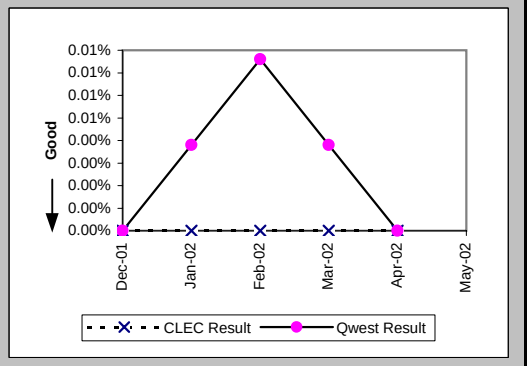
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	83	0.00%	0	0	3	24172	0.01%	1.11%	-0.1	-1.06	No
Jan-02	1	83	1.20%	0	0	5	26212	0.02%	1.38%	2.39	0.45	Yes
Feb-02	0	59	0.00%	0	0	6	26392	0.02%	1.51%	-0.12	-1.07	No
Mar-02	0	59	0.00%	0	0	3	26468	0.01%	1.06%	-0.08	-1.05	No
Apr-02	0	59	0.00%	0	0	0	26485	0.00%	N/A	N/A	N/A	
May-02	0	59	0.00%	0	0	7	26412	0.03%	1.63%	-0.12	-1.08	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

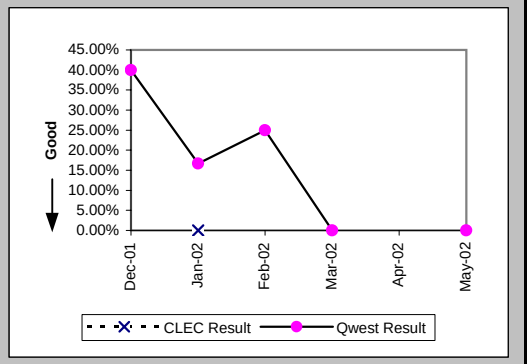
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	83	0.00%	0	0	0	24172	0.00%	N/A	N/A	N/A	
Jan-02	0	83	0.00%	0	0	1	26212	0.00%	0.62%	-0.06	-1.03	No
Feb-02	0	59	0.00%	0	0	2	26392	0.01%	0.87%	-0.07	-1.04	No
Mar-02	0	59	0.00%	0	0	1	26468	0.00%	0.61%	-0.05	-1.03	No
Apr-02	0	59	0.00%	0	0	0	26485	0.00%	N/A	N/A	N/A	
May-02												



Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

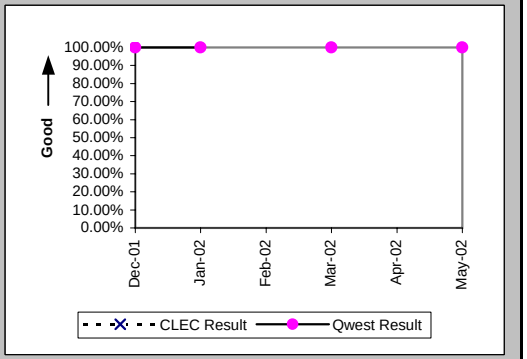
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	5	40.00%	48.99%			
Jan-02	0	1	0.00%	0	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Feb-02						2	8	25.00%	43.30%			
Mar-02						0	3	0.00%	0.00%			
Apr-02												
May-02						0	7	0.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

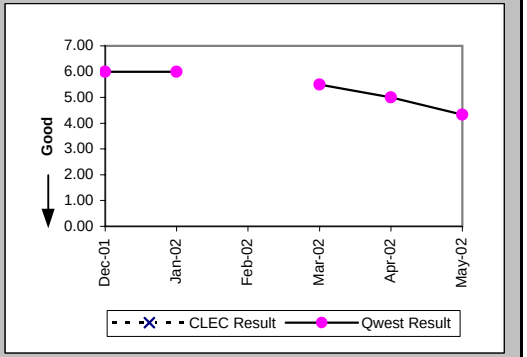
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			



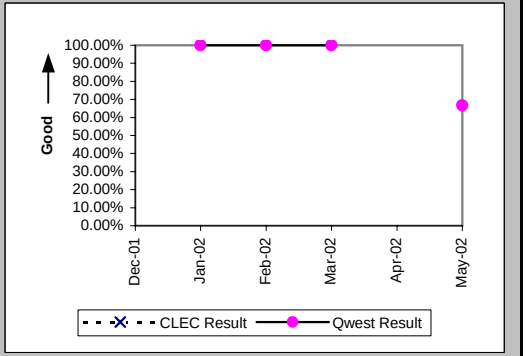
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						6	1	6.00				
Feb-02												
Mar-02						22	4	5.50	1.00			
Apr-02						5	1	5.00				
May-02						13	3	4.33	1.15			



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

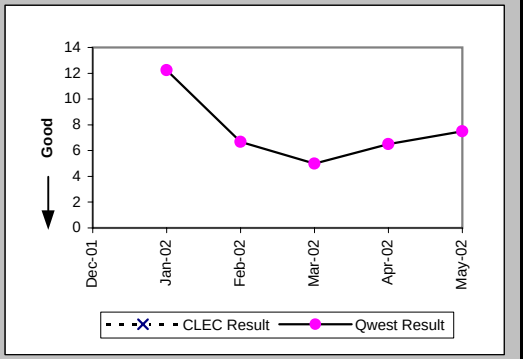
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	3	66.67%	47.14%			



Checklist #14 - Resale - DS0 Installation

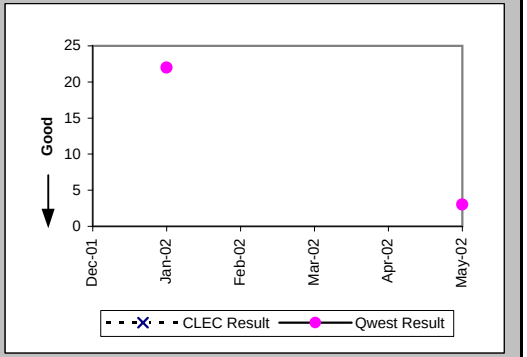
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						49	4	12.25	10.37			
Feb-02						20	3	6.67	3.06			
Mar-02						10	2	5.00	1.41			
Apr-02						13	2	6.50	2.12			
May-02						30	4	7.50	2.08			



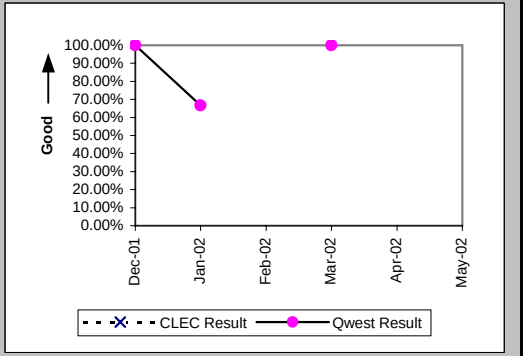
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						22	1	22.00				
Feb-02												
Mar-02												
Apr-02												
May-02						3	1	3.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

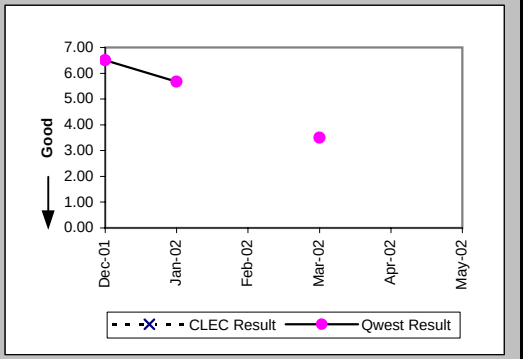
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						4	6	66.67%	47.14%			
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												



Checklist #14 - Resale - DS0 Installation

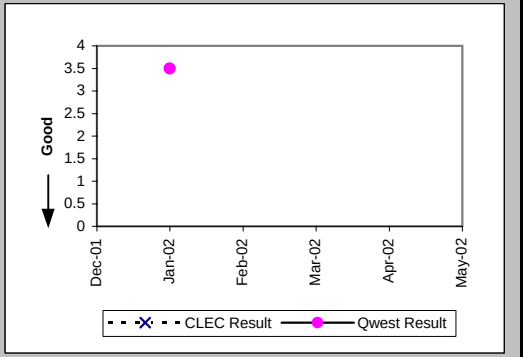
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	2.12			
Jan-02						34	6	5.67	2.66			
Feb-02												
Mar-02						7	2	3.50	0.71			
Apr-02												
May-02												



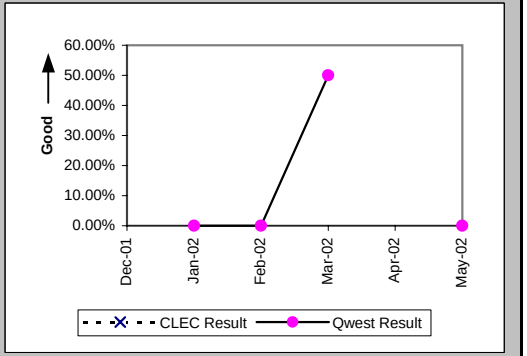
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	2	3.50	2.12			
Feb-02												
Mar-02												
Apr-02												
May-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

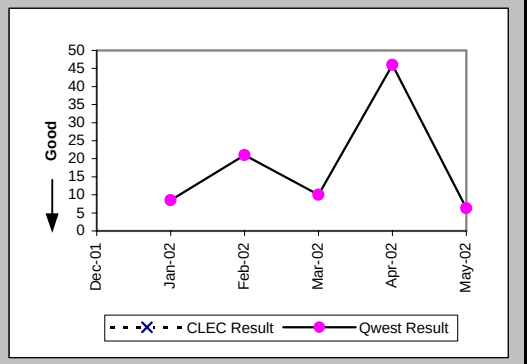
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

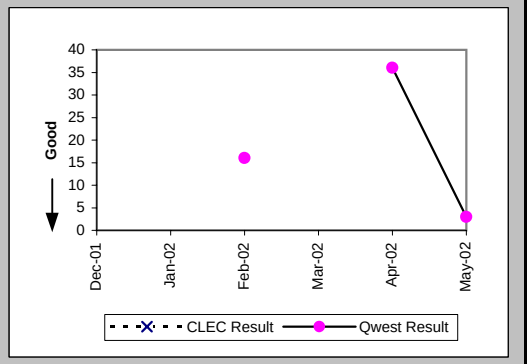
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						17	2	8.50	3.54			
Feb-02						21	1	21.00				
Mar-02						40	4	10.00	5.48			
Apr-02						92	2	46.00	4.24			
May-02						19	3	6.33	3.79			



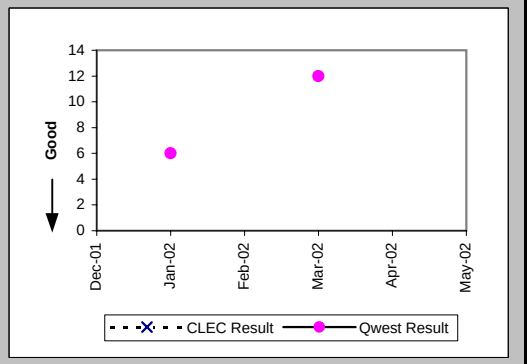
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						16	1	16.00				
Mar-02												
Apr-02						72	2	36.00	4.24			
May-02						6	2	3.00	1.41			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

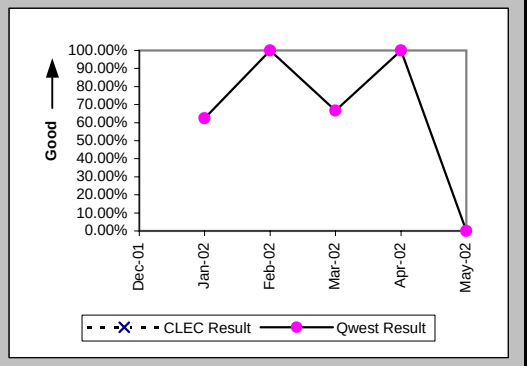
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	1	6.00				
Feb-02												
Mar-02						12	1	12.00				
Apr-02												
May-02												



Checklist #14 - Resale - DS0 Installation

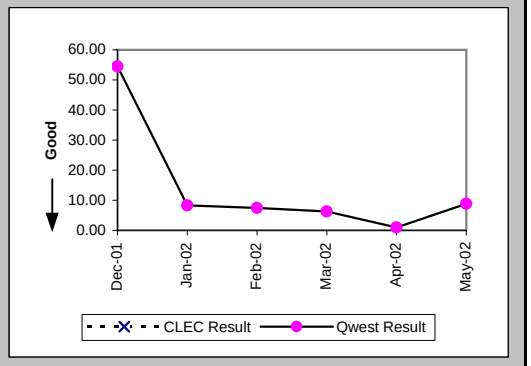
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	8	62.50%	48.41%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						1	1	100.00%	0.00%			
May-02						0	2	0.00%	0.00%			



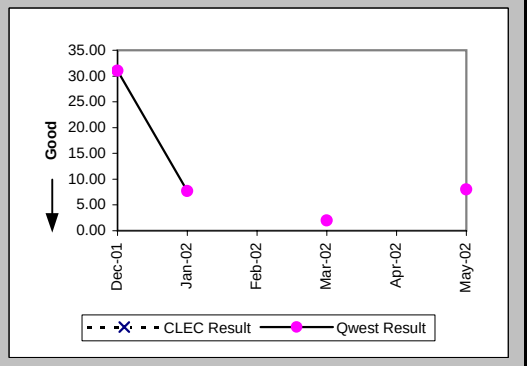
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						109	2	54.50	53.03			
Jan-02						58	7	8.29	6.78			
Feb-02						15	2	7.50	0.71			
Mar-02						25	4	6.25	1.50			
Apr-02						1	1	1.00				
May-02						44	5	8.80	4.38			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

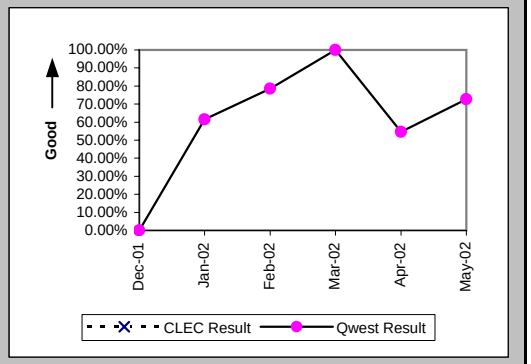
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	2	31.00	29.70			
Jan-02						23	3	7.67	8.08			
Feb-02												
Mar-02						2	1	2.00				
Apr-02												
May-02						16	2	8.00	4.24			



Checklist #14 - Resale - DS0 Installation

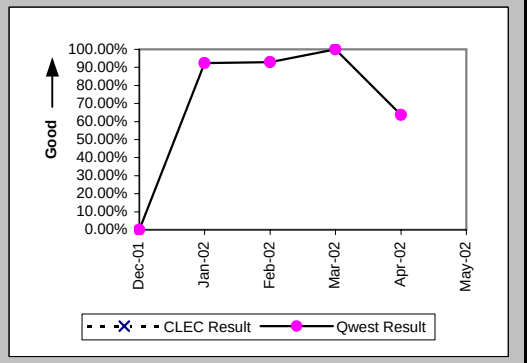
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02						8	13	61.54%	48.65%			
Feb-02						11	14	78.57%	41.03%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						6	11	54.55%	49.79%			
May-02						8	11	72.73%	44.54%			



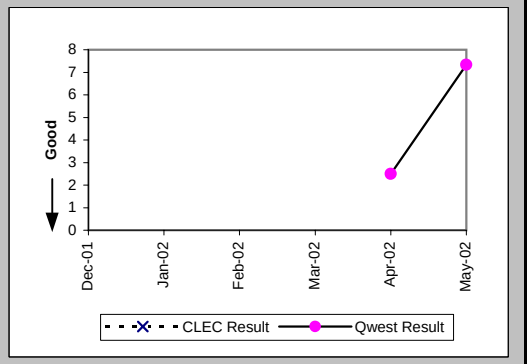
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02						12	13	92.31%	26.65%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						7	11	63.64%	48.10%			
May-02												



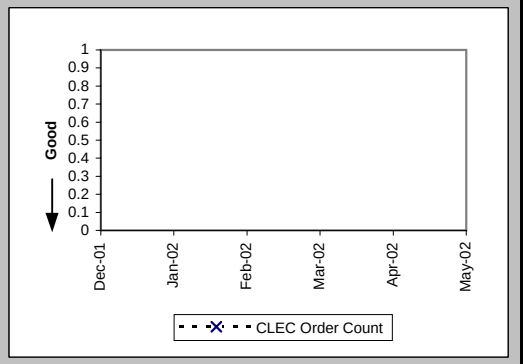
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						5	2	2.50	3.54			
May-02						22	3	7.33	7.51			



Checklist #14 - Resale - DS0 Installation

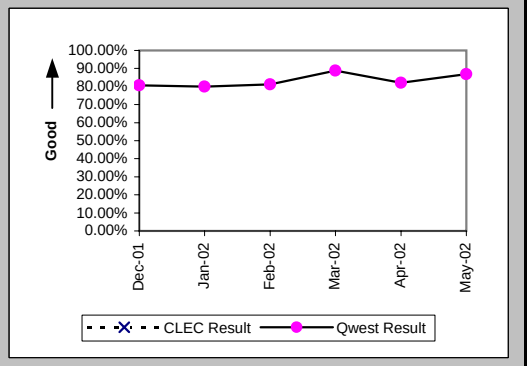
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - DS0 Repair

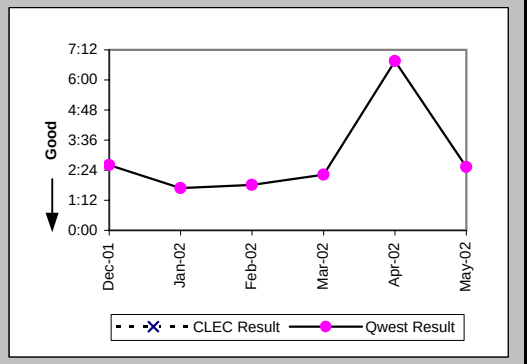
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	31	80.65%	39.51%			
Jan-02						16	20	80.00%	40.00%			
Feb-02						13	16	81.25%	39.03%			
Mar-02						16	18	88.89%	31.43%			
Apr-02						23	28	82.14%	38.30%			
May-02						20	23	86.96%	33.68%			



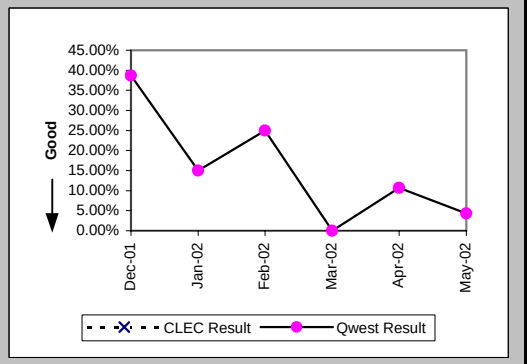
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						80:30	31	2:36	2:31			
Jan-02						33:37	20	1:41	1:54			
Feb-02						29:00	16	1:49	2:39			
Mar-02						39:48	18	2:13	3:04			
Apr-02						189:11	28	6:45	26:36			
May-02						58:24	23	2:32	4:01			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

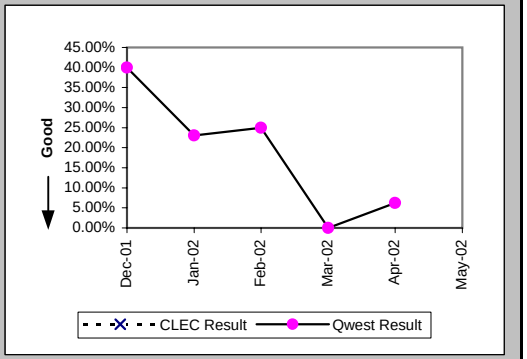
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	31	38.71%	48.71%			
Jan-02						3	20	15.00%	35.71%			
Feb-02						4	16	25.00%	43.30%			
Mar-02						0	18	0.00%	0.00%			
Apr-02						3	28	10.71%	30.93%			
May-02						1	23	4.35%	20.39%			



Checklist #14 - Resale - DS0 Repair

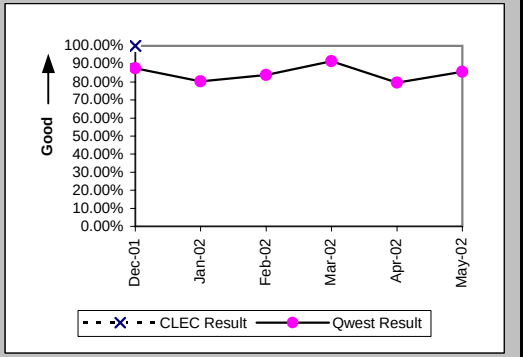
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	25	40.00%	48.99%			
Jan-02						3	13	23.08%	42.13%			
Feb-02						2	8	25.00%	43.30%			
Mar-02						0	13	0.00%	0.00%			
Apr-02						1	16	6.25%	24.21%			
May-02												



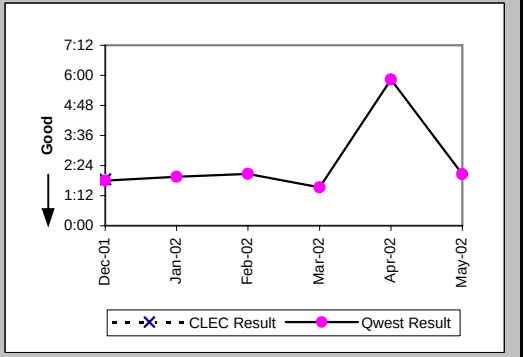
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	64	73	87.67%	32.88%	-0.37	-1.23	No
Jan-02						65	81	80.25%	39.81%			
Feb-02						57	68	83.82%	36.82%			
Mar-02						54	59	91.53%	27.85%			
Apr-02						90	113	79.65%	40.26%			
May-02						107	125	85.60%	35.11%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

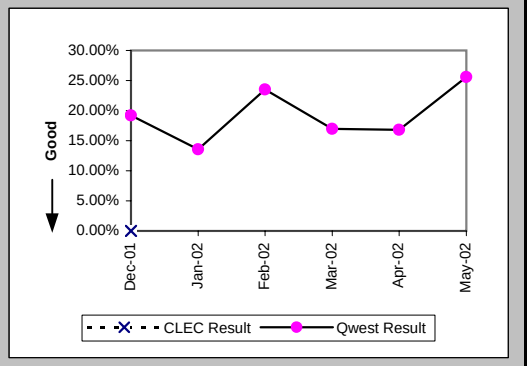
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:51	1	1:51	0	0	130:50	73	1:48	2:53	0.49	-0.7	No
Jan-02						157:41	81	1:57	2:35			
Feb-02						140:53	68	2:04	3:28			
Mar-02						90:47	59	1:32	1:40			
Apr-02						659:26	113	5:50	33:08			
May-02						256:55	125	2:03	3:07			



Checklist #14 - Resale - DS0 Repair

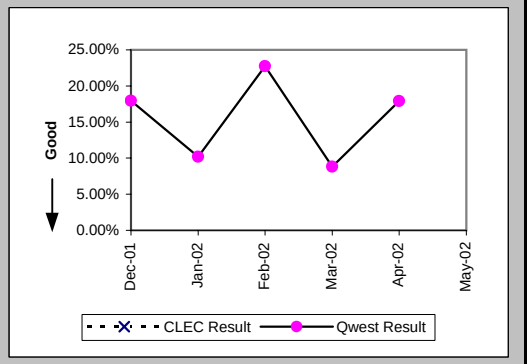
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	14	73	19.18%	39.37%	-0.48	-1.29	No
Jan-02						11	81	13.58%	34.26%			
Feb-02						16	68	23.53%	42.42%			
Mar-02						10	59	16.95%	37.52%			
Apr-02						19	113	16.81%	37.40%			
May-02						32	125	25.60%	43.64%			



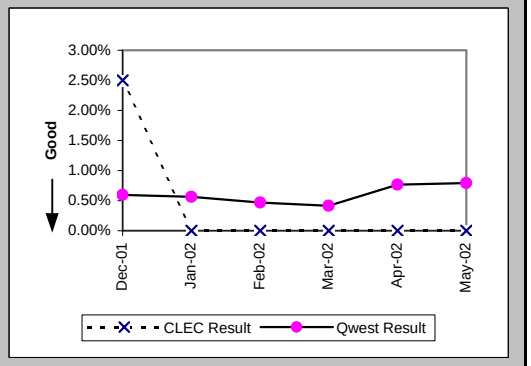
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	39	17.95%	38.38%			
Jan-02						5	49	10.20%	30.27%			
Feb-02						10	44	22.73%	41.91%			
Mar-02						3	34	8.82%	28.36%			
Apr-02						12	67	17.91%	38.34%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

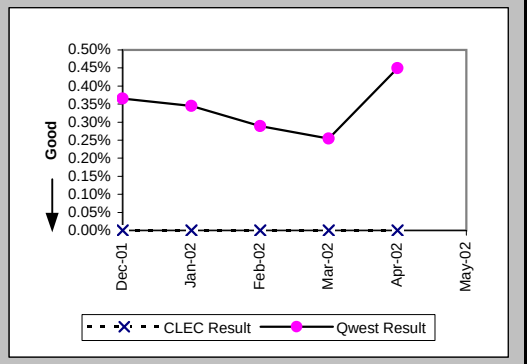
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	40	2.50%	0	0	104	17522	0.59%	7.68%	1.19	-0.28	No
Jan-02	0	40	0.00%	0	0	101	17960	0.56%	7.48%	-0.48	-1.29	No
Feb-02	0	40	0.00%	0	0	84	18003	0.47%	6.81%	-0.43	-1.26	No
Mar-02	0	40	0.00%	0	0	77	18495	0.42%	6.44%	-0.41	-1.25	No
Apr-02	0	28	0.00%	0	0	141	18465	0.76%	8.71%	-0.46	-1.28	No
May-02	0	28	0.00%	0	0	148	18670	0.79%	8.87%	-0.47	-1.29	No



Checklist #14 - Resale - DS0 Repair

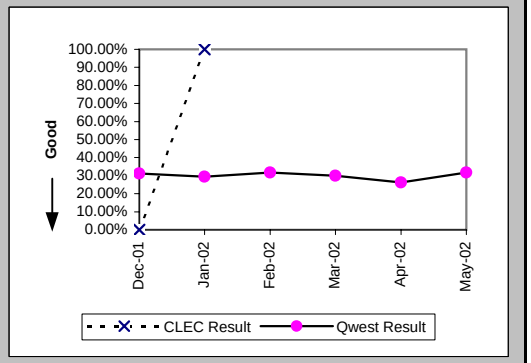
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	40	0.00%	0	0	64	17522	0.37%	6.03%	-0.38	-1.23	No
Jan-02	0	40	0.00%	0	0	62	17960	0.35%	5.87%	-0.37	-1.23	No
Feb-02	0	40	0.00%	0	0	52	18003	0.29%	5.37%	-0.34	-1.21	No
Mar-02	0	40	0.00%	0	0	47	18495	0.25%	5.03%	-0.32	-1.19	No
Apr-02	0	28	0.00%	0	0	83	18465	0.45%	6.69%	-0.36	-1.22	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

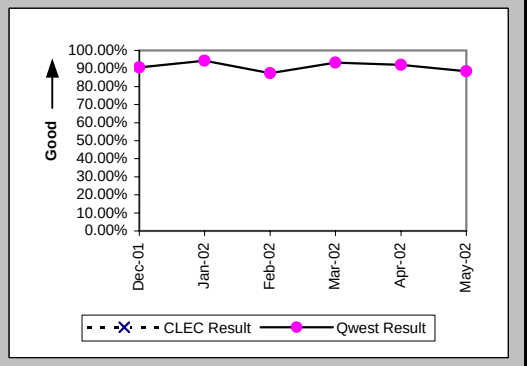
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	47	151	31.13%	46.30%	-0.67	-1.41	No
Jan-02	1	1	100.00%	0	0	42	143	29.37%	45.55%	1.05	-0.36	No
Feb-02						39	123	31.71%	46.53%			
Mar-02						33	110	30.00%	45.83%			
Apr-02						50	191	26.18%	43.96%			
May-02						69	217	31.80%	46.57%			



Checklist #14 - Resale - DS1 Installation

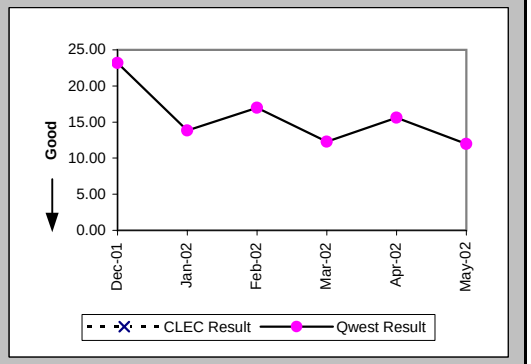
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	138	90.58%	29.21%			
Jan-02						66	70	94.29%	23.21%			
Feb-02						28	32	87.50%	33.07%			
Mar-02						42	45	93.33%	24.94%			
Apr-02						58	63	92.06%	27.03%			
May-02						46	52	88.46%	31.95%			



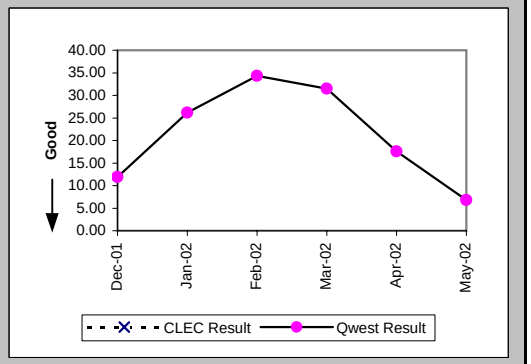
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3547	153	23.18	11.10			
Jan-02						1136	82	13.85	11.84			
Feb-02						662	39	16.97	21.53			
Mar-02						590	48	12.29	9.60			
Apr-02						921	59	15.61	13.87			
May-02						766	64	11.97	6.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

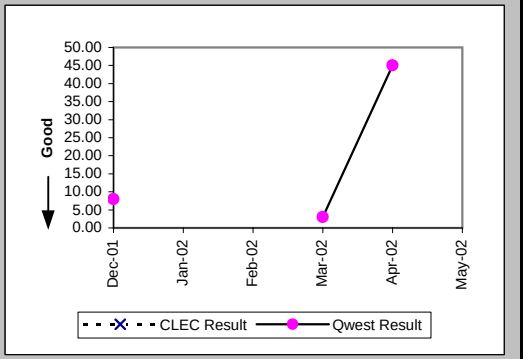
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	13	11.92	12.96			
Jan-02						183	7	26.14	27.43			
Feb-02						206	6	34.33	41.73			
Mar-02						63	2	31.50	20.51			
Apr-02						123	7	17.57	21.42			
May-02						41	6	6.83	4.83			



Checklist #14 - Resale - DS1 Installation

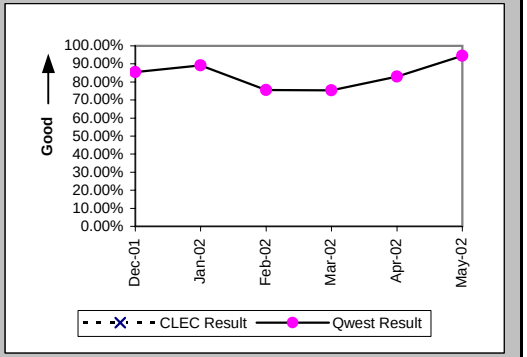
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						45	1	45.00				
May-02												



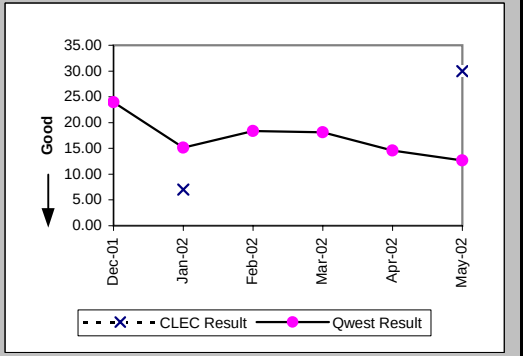
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	130	85.38%	35.33%			
Jan-02						107	120	89.17%	31.08%			
Feb-02						40	53	75.47%	43.03%			
Mar-02						43	57	75.44%	43.05%			
Apr-02						39	47	82.98%	37.58%			
May-02						85	90	94.44%	22.91%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

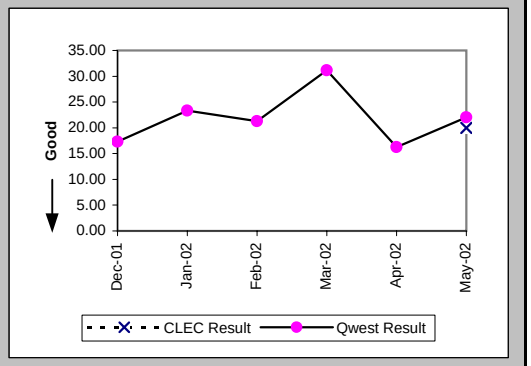
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3717	155	23.98	15.29			
Jan-02	28	4	7.00	0	0	2285	151	15.13	12.37	-1.3	-1.79	No
Feb-02						1157	63	18.37	26.15			
Mar-02						1269	70	18.13	17.38			
Apr-02						788	54	14.59	12.33			
May-02	30	1	30.00	0	0	1293	102	12.68	8.79	1.64	0	Yes



Checklist #14 - Resale - DS1 Installation

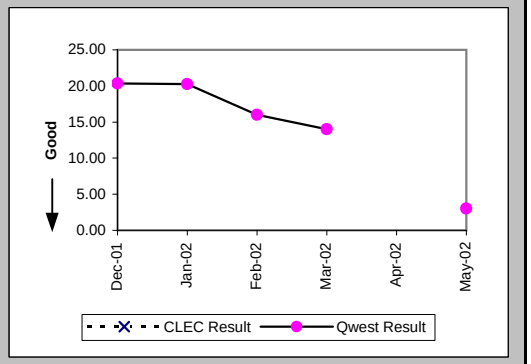
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						485	28	17.32	21.39			
Jan-02						397	17	23.35	27.22			
Feb-02						383	18	21.28	45.95			
Mar-02						436	14	31.14	25.25			
Apr-02						195	12	16.25	16.13			
May-02	20	1	20.00	0	0	154	7	22.00	18.28	-0.1	-1.06	No



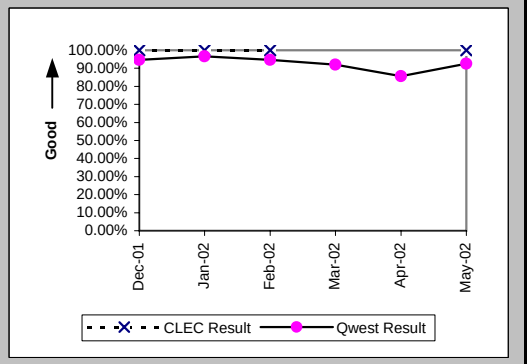
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	3	20.33	10.41			
Jan-02						81	4	20.25	6.13			
Feb-02						16	1	16.00				
Mar-02						14	1	14.00				
Apr-02												
May-02						3	1	3.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

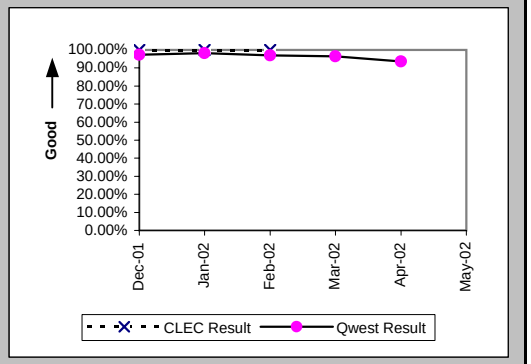
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	246	260	94.62%	22.57%	-0.24	-1.14	No
Jan-02	2	2	100.00%	0	0	262	271	96.68%	17.92%	-0.26	-1.16	No
Feb-02	2	2	100.00%	0	0	160	169	94.67%	22.45%	-0.33	-1.2	No
Mar-02						104	113	92.04%	27.07%			
Apr-02						107	125	85.60%	35.11%			
May-02	1	1	100.00%	0	0	137	148	92.57%	26.23%	-0.28	-1.17	No



Checklist #14 - Resale - DS1 Installation

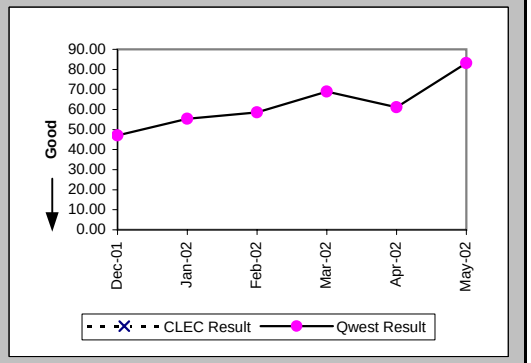
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	253	260	97.31%	16.19%	-0.17	-1.1	No
Jan-02	2	2	100.00%	0	0	266	271	98.16%	13.46%	-0.19	-1.12	No
Feb-02	2	2	100.00%	0	0	164	169	97.04%	16.94%	-0.25	-1.15	No
Mar-02						109	113	96.46%	18.48%			
Apr-02						117	125	93.60%	24.48%			
May-02												



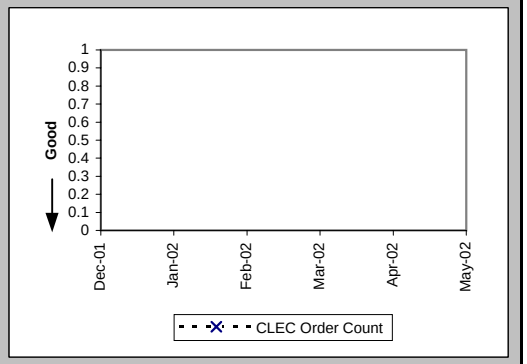
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						517	11	47.00	30.95			
Jan-02						775	14	55.36	37.73			
Feb-02						996	17	58.59	46.61			
Mar-02						1241	18	68.94	54.58			
Apr-02						1587	26	61.04	61.91			
May-02						1830	22	83.18	72.23			



Checklist #14 - Resale - DS1 Installation

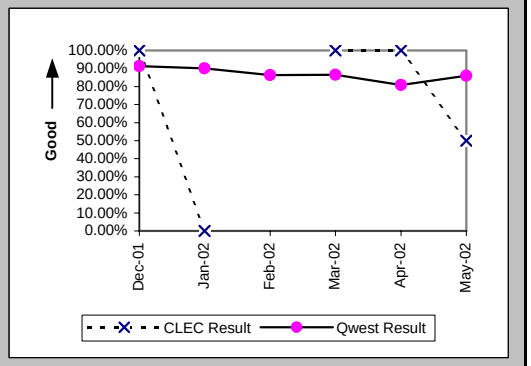
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - DS1 Repair

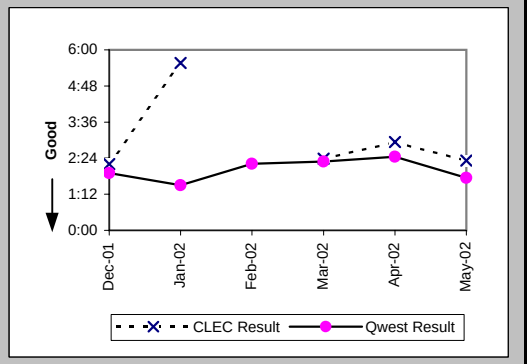
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	42	46	91.30%	28.18%	-0.31	-1.19	No
Jan-02	0	2	0.00%	0	0	45	50	90.00%	30.00%	2.53	0.54	Yes
Feb-02						38	44	86.36%	34.32%			
Mar-02	1	1	100.00%	0	0	45	52	86.54%	34.13%	-0.39	-1.24	No
Apr-02	1	1	100.00%	0	0	42	52	80.77%	39.41%	-0.48	-1.29	No
May-02	1	2	50.00%	0	0	55	64	85.94%	34.76%	1.04	-0.37	No



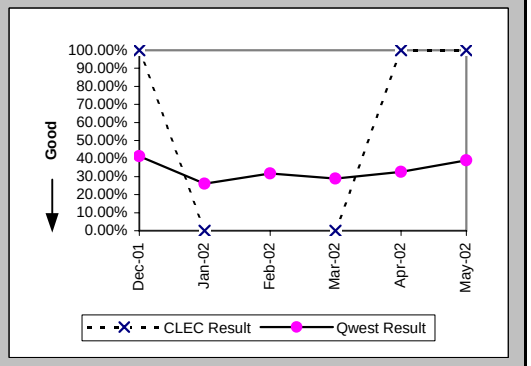
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2:12	1	2:12	0	0	87:47	46	1:54	2:23	0.4	-0.76	No
Jan-02	11:07	2	5:34	0	0	74:48	50	1:30	2:09	1.76	0.07	Yes
Feb-02						97:23	44	2:13	3:22			
Mar-02	2:23	1	2:23	0	0	118:29	52	2:17	4:04	0.51	-0.69	No
Apr-02	2:56	1	2:56	0	0	127:05	52	2:27	3:00	0.56	-0.66	No
May-02	4:37	2	2:19	0	0	111:35	64	1:45	2:33	0.52	-0.68	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

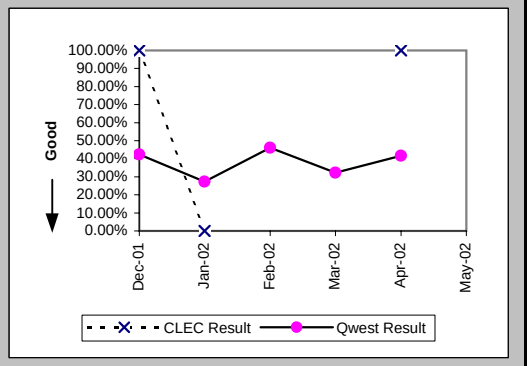
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	19	46	41.30%	49.24%	0.81	-0.51	No
Jan-02	0	2	0.00%	0	0	13	50	26.00%	43.86%	-0.82	-1.5	No
Feb-02						14	44	31.82%	46.58%			
Mar-02	0	1	0.00%	0	0	15	52	28.85%	45.30%	-0.63	-1.38	No
Apr-02	1	1	100.00%	0	0	17	52	32.69%	46.91%	0.97	-0.41	No
May-02	2	2	100.00%	0	0	25	64	39.06%	48.79%	1.46	-0.11	No



Checklist #14 - Resale - DS1 Repair

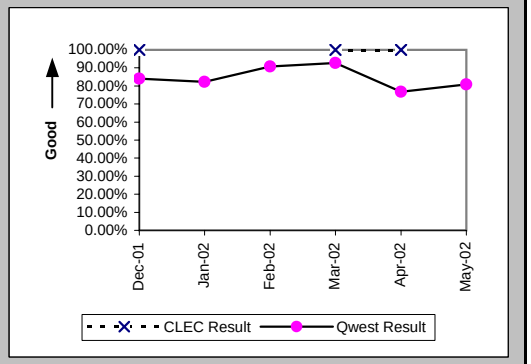
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	26	42.31%	49.40%	0.77	-0.53	No
Jan-02	0	2	0.00%	0	0	9	33	27.27%	44.54%	-0.84	-1.51	No
Feb-02						12	26	46.15%	49.85%			
Mar-02						11	34	32.35%	46.78%			
Apr-02	1	1	100.00%	0	0	15	36	41.67%	49.30%	0.79	-0.52	No
May-02												



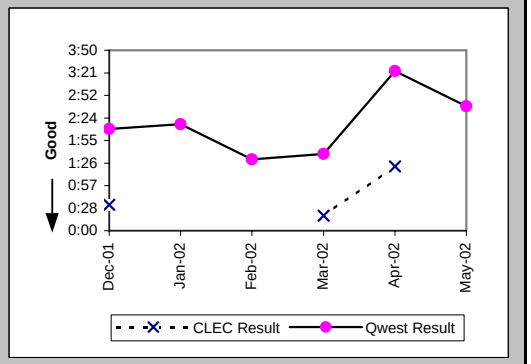
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	37	44	84.09%	36.58%	-0.43	-1.26	No
Jan-02						42	51	82.35%	38.12%			
Feb-02						39	43	90.70%	29.05%			
Mar-02	2	2	100.00%	2	0	63	68	92.65%	26.10%	-0.39	-1.24	No
Apr-02	3	3	100.00%	0	0	79	103	76.70%	42.27%	-0.94	-1.57	No
May-02						59	73	80.82%	39.37%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

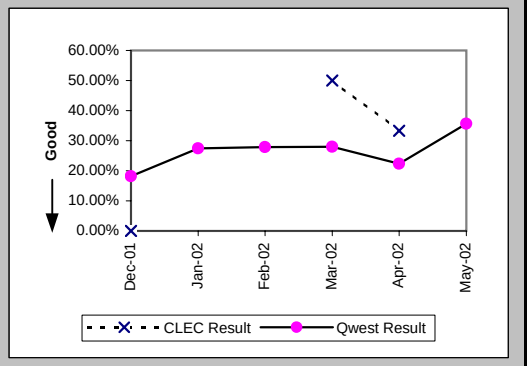
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:33	1	0:33	0	0	95:27	44	2:10	2:22	-0.67	-1.41	No
Jan-02						115:55	51	2:16	2:40			
Feb-02						65:30	43	1:31	1:31			
Mar-02	0:38	2	0:19	2	0	110:56	68	1:38	1:50	-1	-1.61	No
Apr-02	4:07	3	1:22	0	0	349:32	103	3:24	7:25	-0.47	-1.28	No
May-02						193:21	73	2:39	3:49			



Checklist #14 - Resale - DS1 Repair

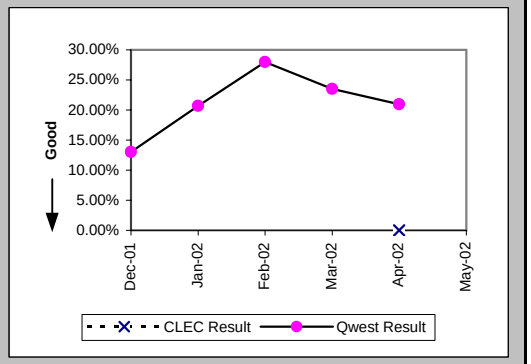
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	44	18.18%	38.57%	-0.47	-1.28	No
Jan-02						14	51	27.45%	44.63%			
Feb-02						12	43	27.91%	44.85%			
Mar-02	1	2	50.00%	2	0	19	68	27.94%	44.87%	0.55	-0.67	No
Apr-02	1	3	33.33%	0	0	23	103	22.33%	41.65%	0.4	-0.76	No
May-02						26	73	35.62%	47.89%			



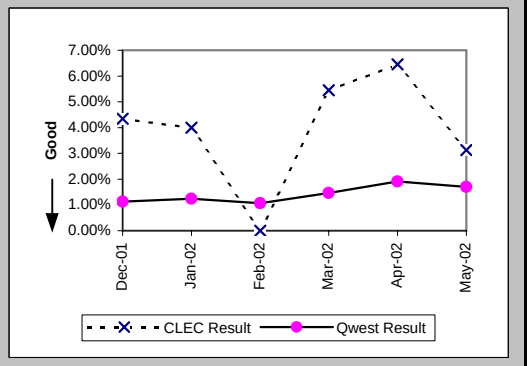
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	23	13.04%	33.68%			
Jan-02						6	29	20.69%	40.51%			
Feb-02						7	25	28.00%	44.90%			
Mar-02						8	34	23.53%	42.42%			
Apr-02	0	1	0.00%	0	0	13	62	20.97%	40.71%	-0.51	-1.31	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

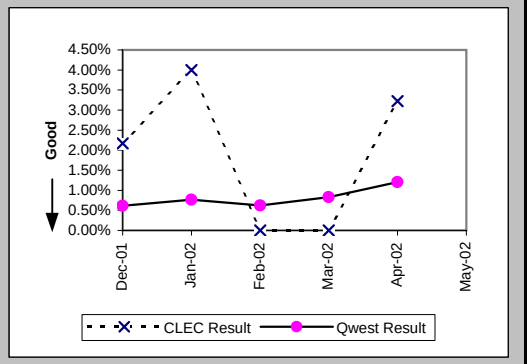
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	46	4.35%	0	0	90	7968	1.13%	10.57%	1.61	-0.02	No
Jan-02	2	50	4.00%	0	0	101	8133	1.24%	11.07%	1.44	-0.13	No
Feb-02	0	51	0.00%	0	0	87	8152	1.07%	10.28%	-0.74	-1.45	No
Mar-02	3	55	5.45%	2	0	120	8196	1.46%	12.01%	1.93	0.17	Yes
Apr-02	4	62	6.45%	0	0	155	8111	1.91%	13.69%	2.09	0.27	Yes
May-02	2	64	3.13%	0	0	137	8081	1.70%	12.91%	0.86	-0.48	No



Checklist #14 - Resale - DS1 Repair

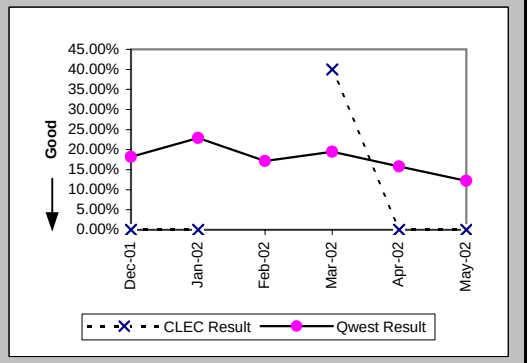
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	46	2.17%	0	0	49	7968	0.62%	7.82%	1.07	-0.35	No
Jan-02	2	50	4.00%	0	0	62	8133	0.76%	8.70%	1.88	0.14	Yes
Feb-02	0	51	0.00%	0	0	51	8152	0.63%	7.88%	-0.56	-1.34	No
Mar-02	0	55	0.00%	0	0	68	8196	0.83%	9.07%	-0.68	-1.41	No
Apr-02	2	62	3.23%	0	0	98	8111	1.21%	10.93%	1.25	-0.24	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

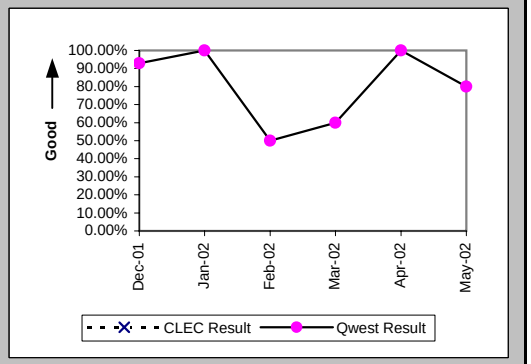
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	20	110	18.18%	38.57%	-0.66	-1.4	No
Jan-02	0	2	0.00%	0	0	30	131	22.90%	42.02%	-0.76	-1.47	No
Feb-02						18	105	17.14%	37.69%			
Mar-02	2	5	40.00%	0	0	29	149	19.46%	39.59%	1.01	-0.38	No
Apr-02	0	4	0.00%	0	0	29	184	15.76%	36.44%	-0.86	-1.52	No
May-02	0	2	0.00%	0	0	19	156	12.18%	32.70%	-0.52	-1.32	No



Checklist #14 - Resale - Installation for DS3 and Higher

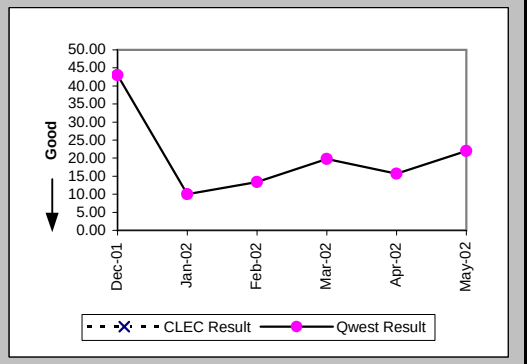
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	28	92.86%	25.75%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	5	60.00%	48.99%			
Apr-02						3	3	100.00%	0.00%			
May-02						4	5	80.00%	40.00%			



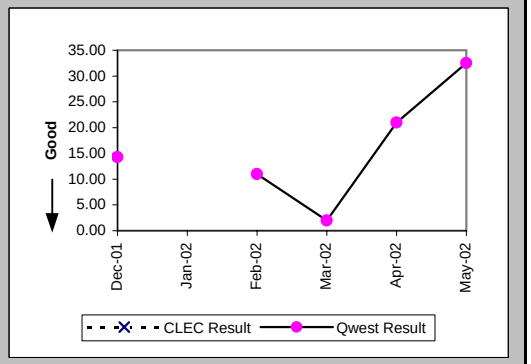
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1334	31	43.03	15.84			
Jan-02						90	9	10.00	3.04			
Feb-02						67	5	13.40	8.47			
Mar-02						99	5	19.80	15.21			
Apr-02						47	3	15.67	8.50			
May-02						264	12	22.00	18.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

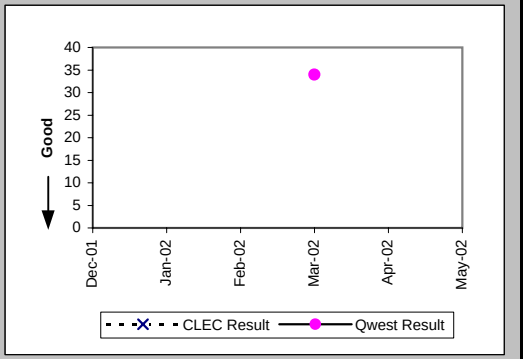
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	4	14.25	13.87			
Jan-02												
Feb-02						11	1	11.00				
Mar-02						2	1	2.00				
Apr-02						21	1	21.00				
May-02						65	2	32.50	14.85			



Checklist #14 - Resale - Installation for DS3 and Higher

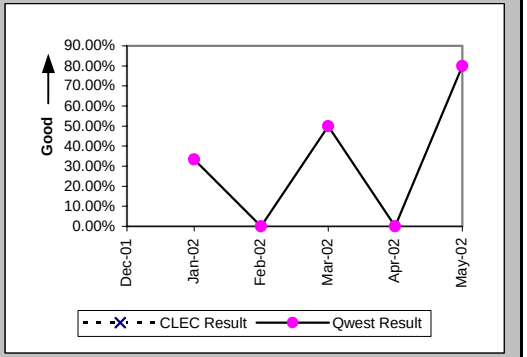
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02												



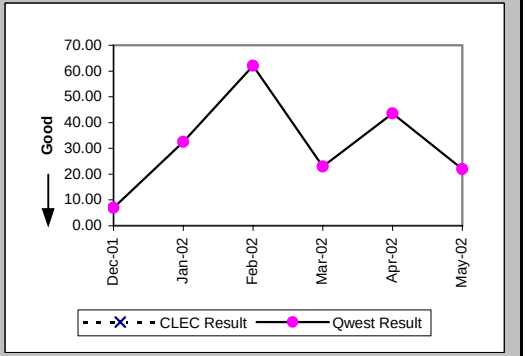
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						4	5	80.00%	40.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

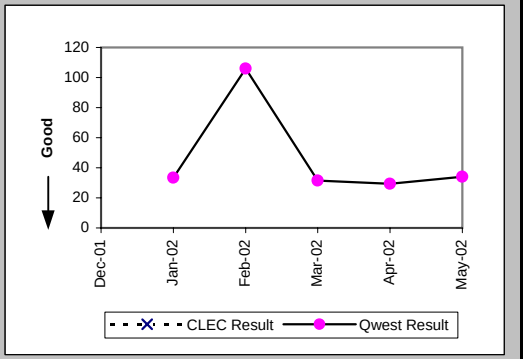
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						130	4	32.50	21.05			
Feb-02						124	2	62.00	77.78			
Mar-02						115	5	23.00	23.91			
Apr-02						392	9	43.56	15.02			
May-02						307	14	21.93	23.31			



Checklist #14 - Resale - Installation for DS3 and Higher

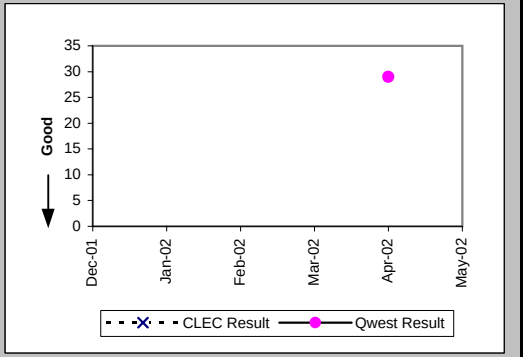
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	2	33.50	13.44			
Feb-02						106	1	106.00				
Mar-02						63	2	31.50	31.82			
Apr-02						206	7	29.43	14.93			
May-02						102	3	34.00	47.70			



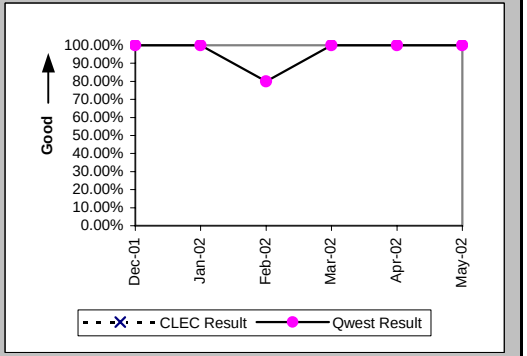
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						58	2	29.00	0.00			
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

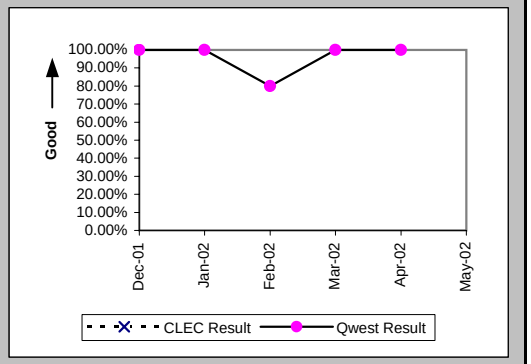
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	21	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						20	20	100.00%	0.00%			



Checklist #14 - Resale - Installation for DS3 and Higher

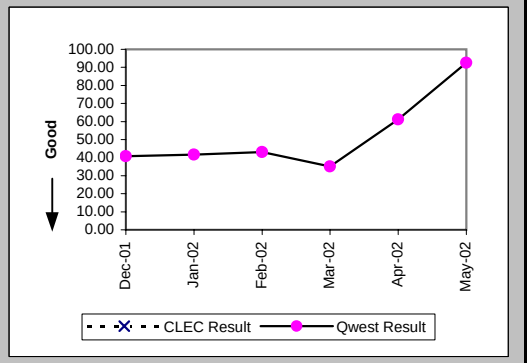
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	21	100.00%	0.00%			
Jan-02						23	23	100.00%	0.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02												



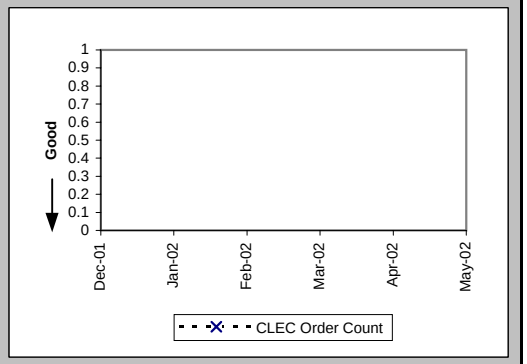
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						285	7	40.71	51.53			
Jan-02						375	9	41.67	49.69			
Feb-02						518	12	43.17	51.18			
Mar-02						457	13	35.15	27.55			
Apr-02						428	7	61.14	43.39			
May-02						370	4	92.50	60.52			



Checklist #14 - Resale - Installation for DS3 and Higher

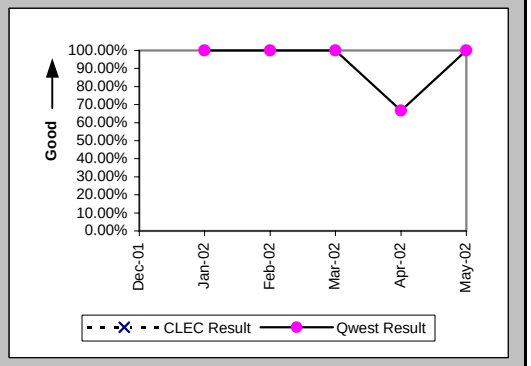
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Repair for DS3 and Higher

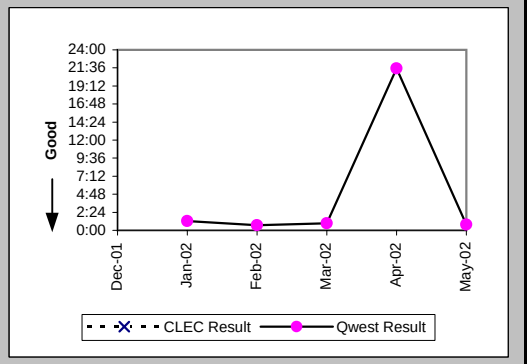
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	2	100.00%	0.00%			



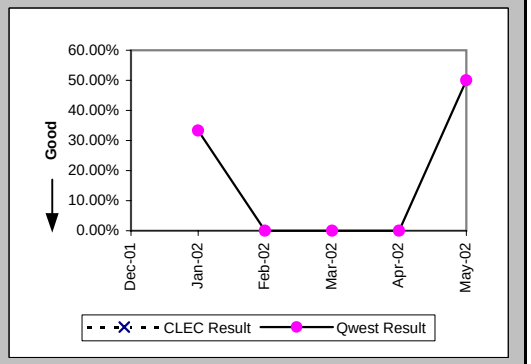
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3:45	3	1:15	0:17			
Feb-02						0:41	1	0:41				
Mar-02						1:54	2	0:57	1:11			
Apr-02						64:36	3	21:32	36:38			
May-02						1:33	2	0:46	1:04			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

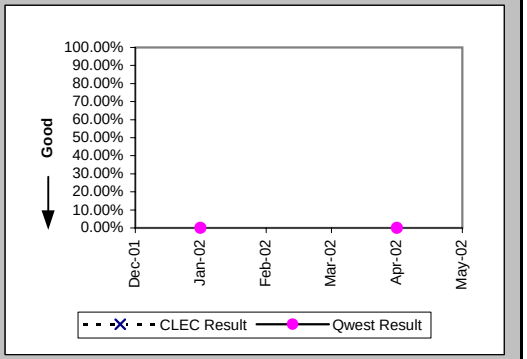
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			



Checklist #14 - Resale - Repair for DS3 and Higher

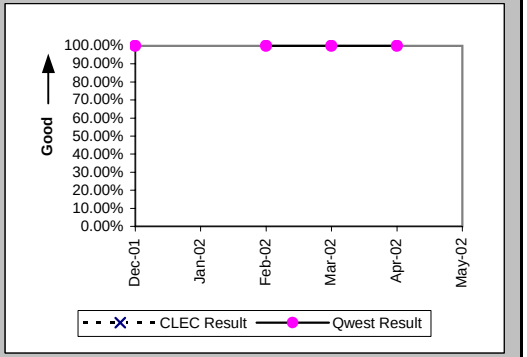
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



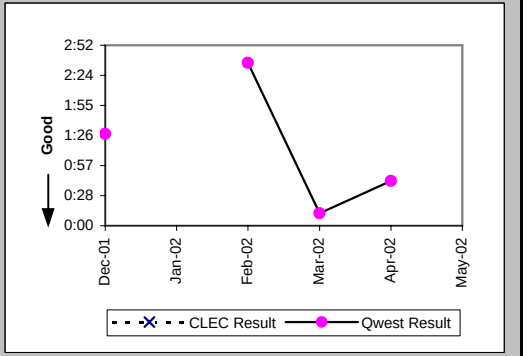
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

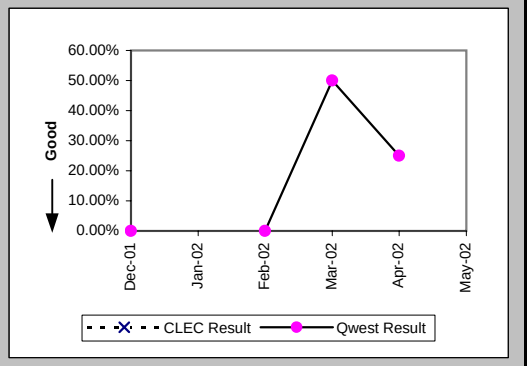
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:28	1	1:28				
Jan-02												
Feb-02						5:12	2	2:36	0:31			
Mar-02						0:23	2	0:12	0:11			
Apr-02						2:53	4	0:43	0:31			
May-02												



Checklist #14 - Resale - Repair for DS3 and Higher

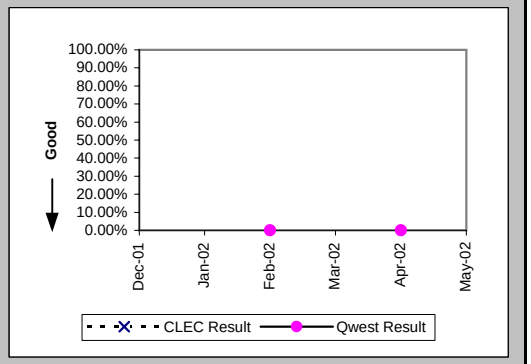
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	4	25.00%	43.30%			
May-02												



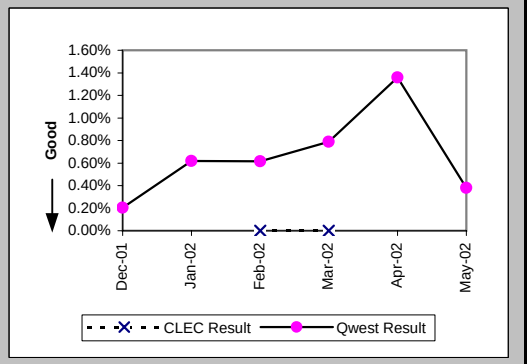
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

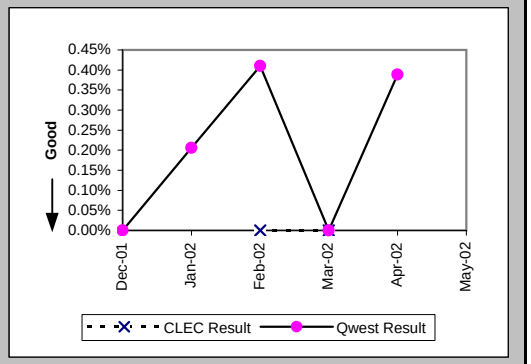
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	487	0.21%	4.53%			
Jan-02						3	486	0.62%	7.83%			
Feb-02	0	1	0.00%	0	0	3	488	0.61%	7.82%	-0.08	-1.05	No
Mar-02	0	1	0.00%	0	0	4	508	0.79%	8.84%	-0.09	-1.05	No
Apr-02						7	515	1.36%	11.58%			
May-02						2	526	0.38%	6.15%			



Checklist #14 - Resale - Repair for DS3 and Higher

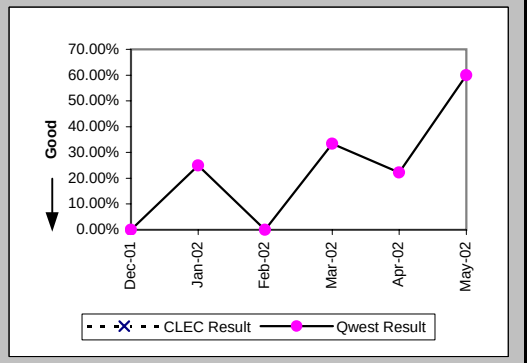
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	487	0.00%	0.00%			
Jan-02						1	486	0.21%	4.53%			
Feb-02	0	1	0.00%	0	0	2	488	0.41%	6.39%	-0.06	-1.04	No
Mar-02	0	1	0.00%	0	0	0	508	0.00%	N/A	N/A	N/A	
Apr-02						2	515	0.39%	6.22%			
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

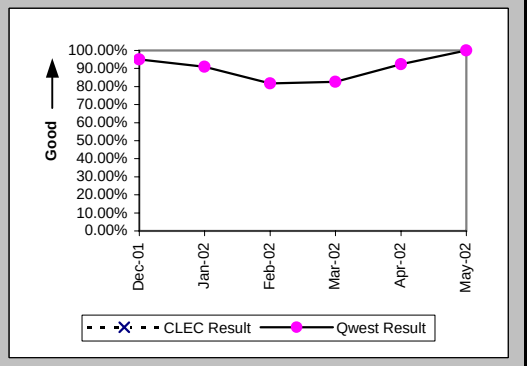
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	4	25.00%	43.30%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						2	9	22.22%	41.57%			
May-02						3	5	60.00%	48.99%			



Checklist #14 - Resale - Frame Relay Installation

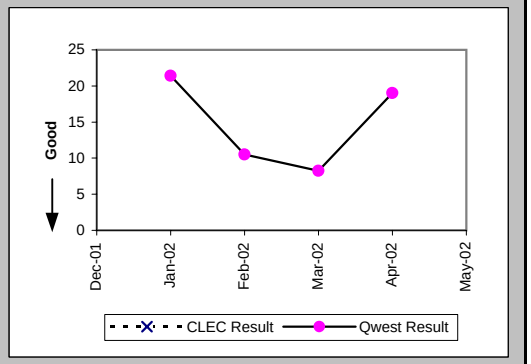
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	20	95.00%	21.79%			
Jan-02						10	11	90.91%	28.75%			
Feb-02						9	11	81.82%	38.57%			
Mar-02						19	23	82.61%	37.90%			
Apr-02						24	26	92.31%	26.65%			
May-02						15	15	100.00%	0.00%			



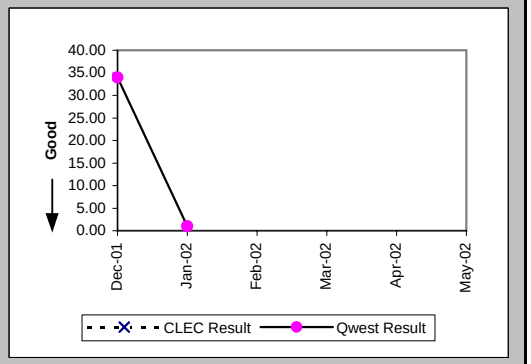
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						107	5	21.40	29.70			
Feb-02						21	2	10.50	7.78			
Mar-02						33	4	8.25	0.96			
Apr-02						38	2	19.00	16.97			
May-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

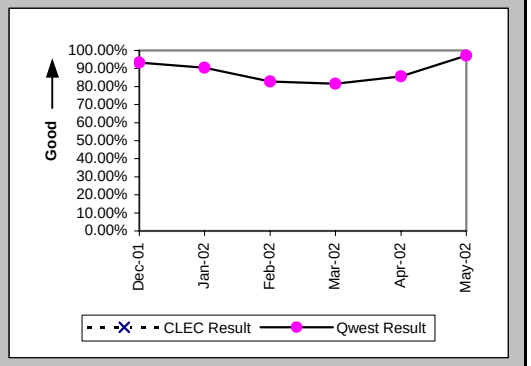
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	1	34.00				
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												



Checklist #14 - Resale - Frame Relay Installation

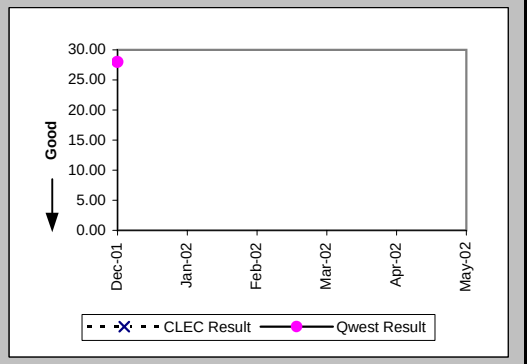
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	15	93.33%	24.94%			
Jan-02						19	21	90.48%	29.35%			
Feb-02						29	35	82.86%	37.69%			
Mar-02						22	27	81.48%	38.84%			
Apr-02						12	14	85.71%	34.99%			
May-02						34	35	97.14%	16.66%			



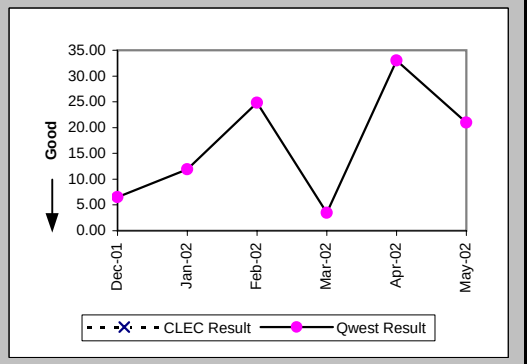
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	1	28.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

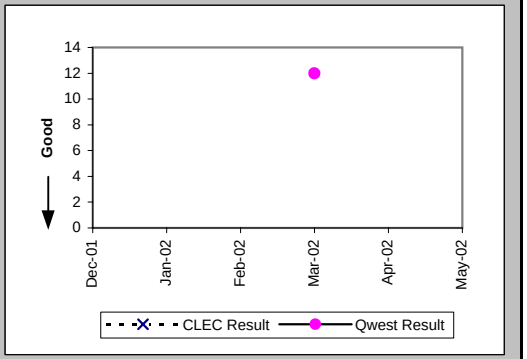
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	6.36			
Jan-02						119	10	11.90	7.71			
Feb-02						149	6	24.83	41.77			
Mar-02						21	6	3.50	1.76			
Apr-02						132	4	33.00	24.78			
May-02						42	2	21.00	2.83			



Checklist #14 - Resale - Frame Relay Installation

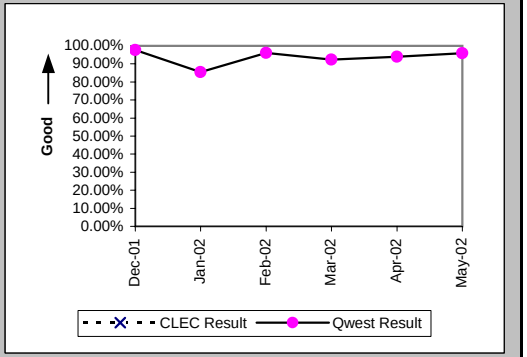
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						12	1	12.00				
Apr-02												
May-02												



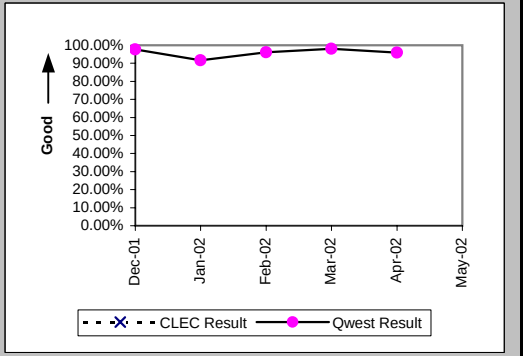
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	42	97.62%	15.25%			
Jan-02						41	48	85.42%	35.29%			
Feb-02						49	51	96.08%	19.41%			
Mar-02						48	52	92.31%	26.65%			
Apr-02						47	50	94.00%	23.75%			
May-02						48	50	96.00%	19.60%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

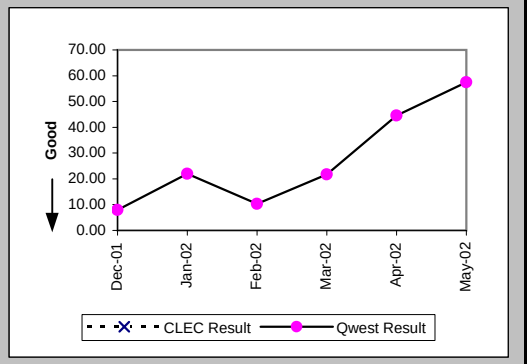
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	42	97.62%	15.25%			
Jan-02						44	48	91.67%	27.64%			
Feb-02						49	51	96.08%	19.41%			
Mar-02						51	52	98.08%	13.73%			
Apr-02						48	50	96.00%	19.60%			
May-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

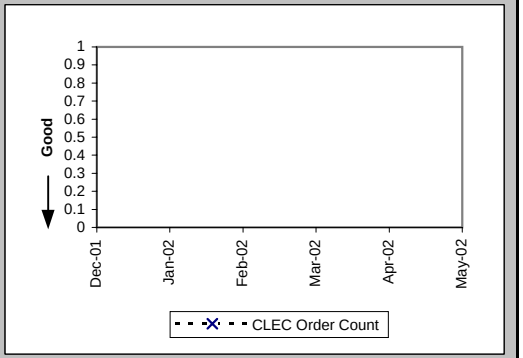
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	3	8.00	6.93			
Jan-02						22	1	22.00				
Feb-02						62	6	10.33	15.83			
Mar-02						65	3	21.67	35.80			
Apr-02						89	2	44.50	57.28			
May-02						115	2	57.50	70.00			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

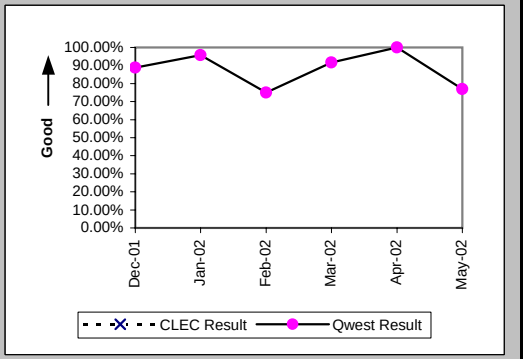
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Frame Relay Repair

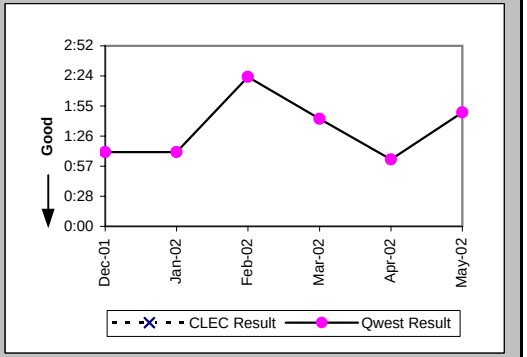
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						23	24	95.83%	19.98%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						11	12	91.67%	27.64%			
Apr-02						13	13	100.00%	0.00%			
May-02						10	13	76.92%	42.13%			



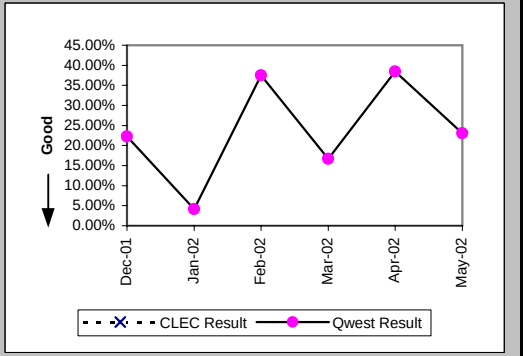
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10:36	9	1:11	1:52			
Jan-02						28:31	24	1:11	1:10			
Feb-02						19:01	8	2:23	1:45			
Mar-02						20:31	12	1:43	1:24			
Apr-02						13:46	13	1:04	0:48			
May-02						23:32	13	1:49	2:23			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

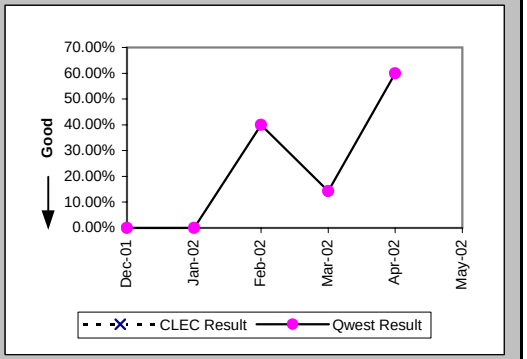
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	24	4.17%	19.98%			
Feb-02						3	8	37.50%	48.41%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						5	13	38.46%	48.65%			
May-02						3	13	23.08%	42.13%			



Checklist #14 - Resale - Frame Relay Repair

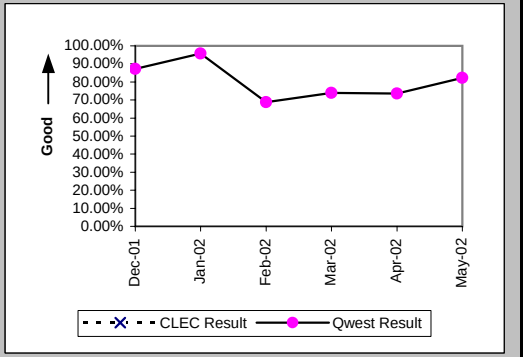
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						0	16	0.00%	0.00%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						3	5	60.00%	48.99%			
May-02												



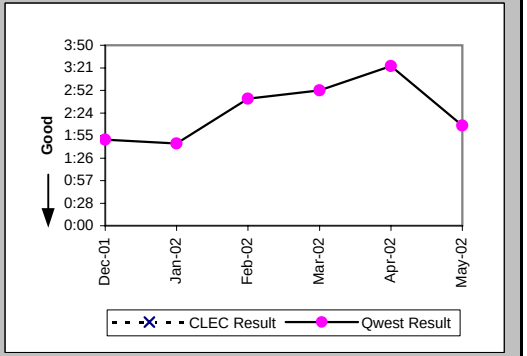
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	39	87.18%	33.43%			
Jan-02						45	47	95.74%	20.18%			
Feb-02						22	32	68.75%	46.35%			
Mar-02						17	23	73.91%	43.91%			
Apr-02						25	34	73.53%	44.12%			
May-02						28	34	82.35%	38.12%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

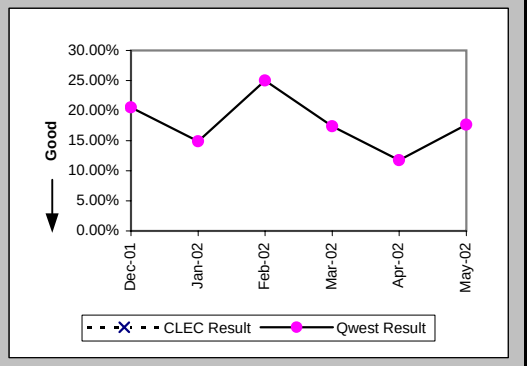
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71:17	39	1:50	1:42			
Jan-02						82:13	47	1:45	1:35			
Feb-02						86:19	32	2:42	3:40			
Mar-02						66:23	23	2:53	4:00			
Apr-02						115:40	34	3:24	5:39			
May-02						72:41	34	2:08	2:08			



Checklist #14 - Resale - Frame Relay Repair

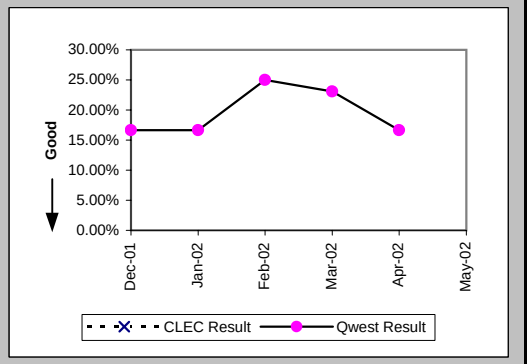
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	39	20.51%	40.38%			
Jan-02						7	47	14.89%	35.60%			
Feb-02						8	32	25.00%	43.30%			
Mar-02						4	23	17.39%	37.90%			
Apr-02						4	34	11.76%	32.22%			
May-02						6	34	17.65%	38.12%			



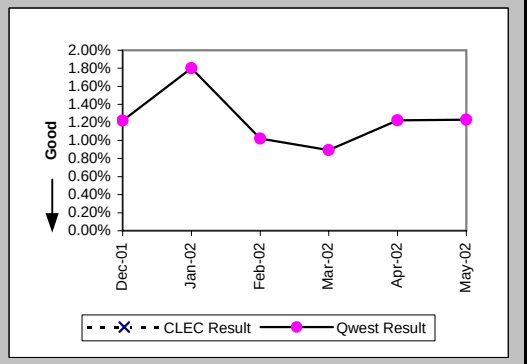
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	24	16.67%	37.27%			
Jan-02						5	30	16.67%	37.27%			
Feb-02						5	20	25.00%	43.30%			
Mar-02						3	13	23.08%	42.13%			
Apr-02						4	24	16.67%	37.27%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

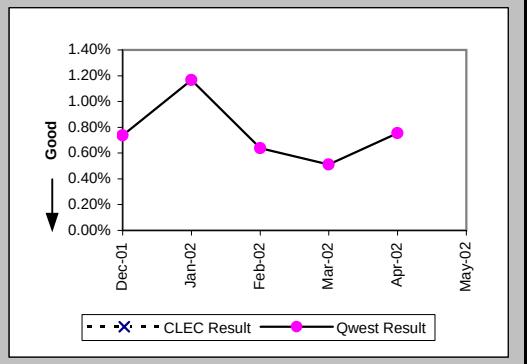
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	3930	1.22%	10.98%			
Jan-02						71	3944	1.80%	13.30%			
Feb-02						40	3923	1.02%	10.05%			
Mar-02						35	3915	0.89%	9.41%			
Apr-02						47	3845	1.22%	10.99%			
May-02						47	3815	1.23%	11.03%			

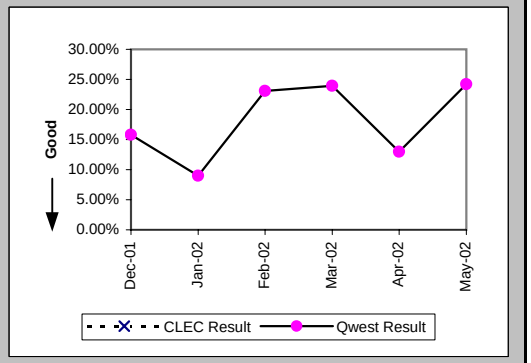


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	3930	0.74%	8.56%			
Jan-02						46	3944	1.17%	10.74%			
Feb-02						25	3923	0.64%	7.96%			
Mar-02						20	3915	0.51%	7.13%			
Apr-02						29	3845	0.75%	8.65%			
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	57	15.79%	36.46%			
Jan-02						7	78	8.97%	28.58%			
Feb-02						12	52	23.08%	42.13%			
Mar-02						11	46	23.91%	42.66%			
Apr-02						7	54	12.96%	33.59%			
May-02						15	62	24.19%	42.83%