ride the light SM

Qwest®

Performance Results

Colorado

December 2001 - May 2002

June 23, 2002

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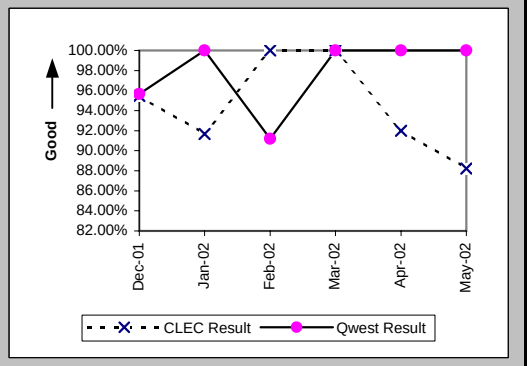
Checklist #1 - Local Interconnection - LIS Installation

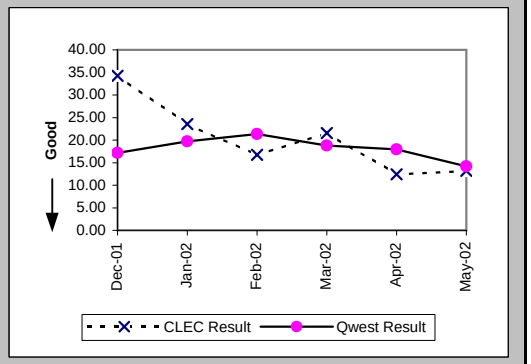
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	22	95.45%	11	1	22	23	95.65%	20.39%	-0.03	-1.02	No
Jan-02	22	24	91.67%	7	0	15	15	100.00%	N/A	N/A	-0.42	No
Feb-02	33	33	100.00%	8	2	31	34	91.18%	28.36%	-1.27	-1.77	No
Mar-02	25	25	100.00%	30	15	16	16	100.00%	N/A	N/A	N/A	
Apr-02	23	25	92.00%	11	1	10	10	100.00%	N/A	N/A	-0.57	No
May-02	15	17	88.24%	2	0	19	19	100.00%	N/A	N/A	-0.25	No



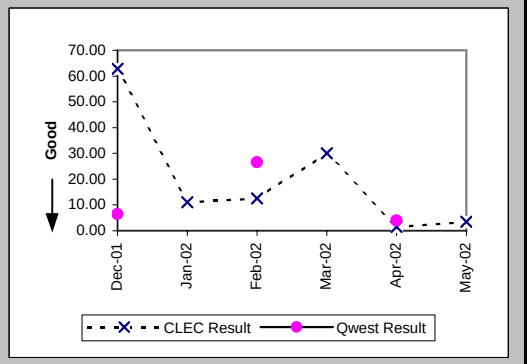
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1130	33	34.24	0	1	583	34	17.15	6.85	3.72	1.26	Yes
Jan-02	730	31	23.55	0	0	375	19	19.74	3.74	1.9	0.15	Yes
Feb-02	685	41	16.71	0	2	812	38	21.37	10.16	-2.04	-2.24	No
Mar-02	1186	55	21.56	0	15	413	22	18.77	6.55	1.44	-0.12	No
Apr-02	448	36	12.44	0	1	215	12	17.92	3.90	-4.21	-3.56	No
May-02	250	19	13.16	0	0	269	19	14.16	5.72	-0.54	-1.33	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

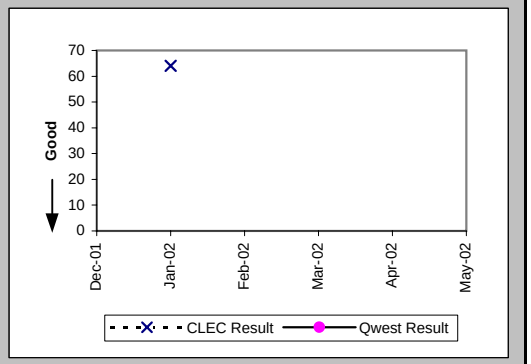
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	251	4	62.75	8	0	39	6	6.50	6.89	1.91	0.16	Yes
Jan-02	66	6	11.00	2	0							
Feb-02	25	2	12.50	6	0	106	4	26.50	17.06	-0.95	-1.58	No
Mar-02	30	1	30.00	29	13							
Apr-02	3	2	1.50	11	0	4	1	4.00				
May-02	7	2	3.50	2	0							



Checklist #1 - Local Interconnection - LIS Installation

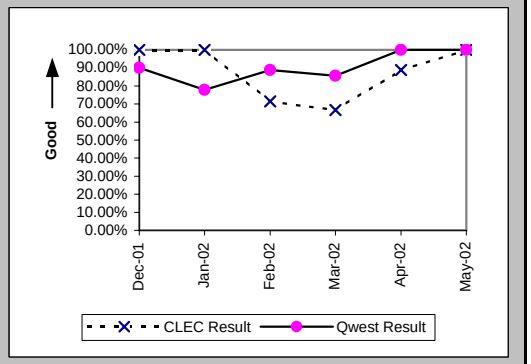
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	64	1	64.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												



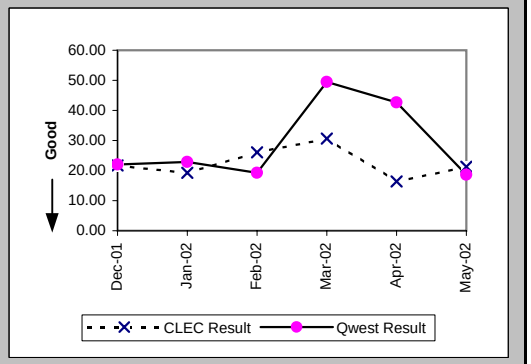
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	14	100.00%	2	0	9	10	90.00%	30.00%	-0.81	-1.49	No
Jan-02	8	8	100.00%	9	0	7	9	77.78%	41.57%	-1.1	-1.67	No
Feb-02	5	7	71.43%	4	2	8	9	88.89%	31.43%	0.75	-0.54	No
Mar-02	2	3	66.67%	16	2	12	14	85.71%	34.99%	0.6	-0.64	No
Apr-02	16	18	88.89%	2	0	6	6	100.00%	N/A	N/A	-0.63	No
May-02	9	9	100.00%	1	1	9	9	100.00%	N/A	N/A	N/A	



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

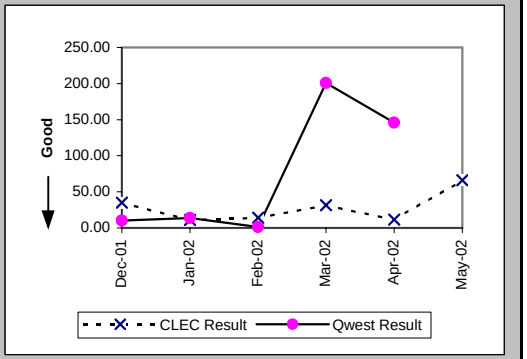
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	347	16	21.69	0	0	484	22	22.00	10.05	-0.09	-1.06	No
Jan-02	327	17	19.24	0	0	504	22	22.91	5.80	-1.96	-2.19	No
Feb-02	287	11	26.09	0	2	270	14	19.29	3.63	1.8	0.09	Yes
Mar-02	582	19	30.63	0	2	990	20	49.50	128.78	-0.46	-1.28	No
Apr-02	328	20	16.40	0	0	725	17	42.65	89.11	-0.89	-1.54	No
May-02	213	10	21.30	0	1	186	10	18.60	4.53	-0.04	-1.02	No



Checklist #1 - Local Interconnection - LIS Installation

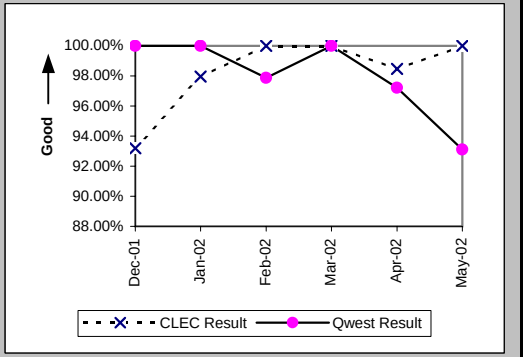
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	2	35.00	0	0	31	3	10.33	9.02	1.48	-0.1	No
Jan-02	22	2	11.00	7	0	68	5	13.60	5.55	-0.56	-1.34	No
Feb-02	71	5	14.20	1	0	3	2	1.50	0.71	1.12	-0.32	No
Mar-02	126	4	31.50	13	0	603	3	201.00	327.43	-0.68	-1.41	No
Apr-02	23	2	11.50	2	0	438	3	146.00	191.63	-0.77	-1.47	No
May-02	66	1	66.00	0	0							



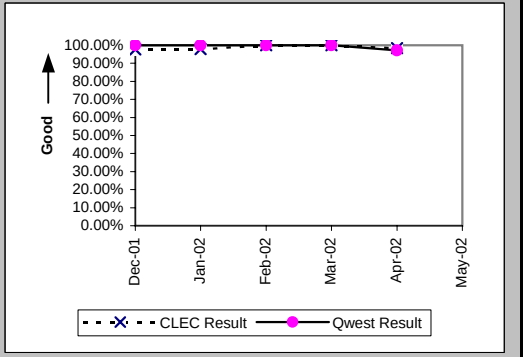
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	44	93.18%	0	0	61	61	100.00%	N/A	N/A	0.09	Yes
Jan-02	48	49	97.96%	0	0	49	49	100.00%	N/A	N/A	-0.62	No
Feb-02	50	50	100.00%	0	0	46	47	97.87%	14.43%	-0.73	-1.44	No
Mar-02	63	63	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Apr-02	64	65	98.46%	0	0	35	36	97.22%	16.43%	-0.36	-1.22	No
May-02	43	43	100.00%	0	0	27	29	93.10%	25.34%	-1.13	-1.69	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

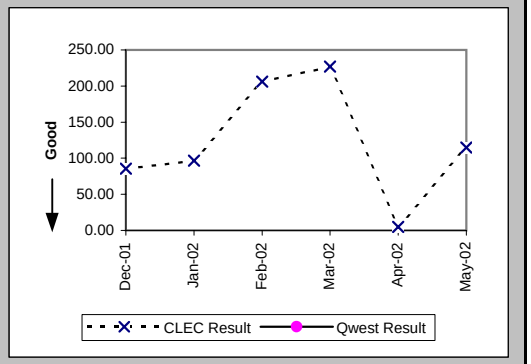
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	44	97.73%	0	0	61	61	100.00%	N/A	N/A	-0.52	No
Jan-02	48	49	97.96%	0	0	49	49	100.00%	N/A	N/A	-0.62	No
Feb-02	50	50	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Mar-02	63	63	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Apr-02	64	65	98.46%	0	0	35	36	97.22%	16.43%	-0.36	-1.22	No
May-02												



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

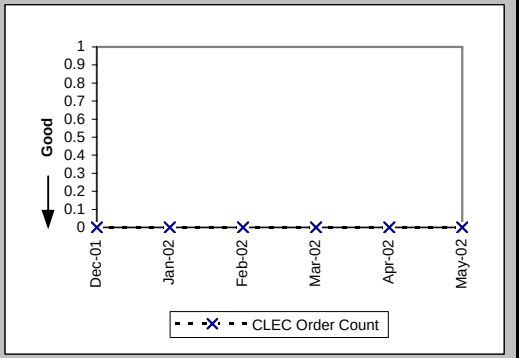
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	171	2	85.50	0	0							
Jan-02	193	2	96.50	0	0							
Feb-02	206	1	206.00	0	0							
Mar-02	227	1	227.00	0	0							
Apr-02	5	1	5.00	0	0							
May-02	115	1	115.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

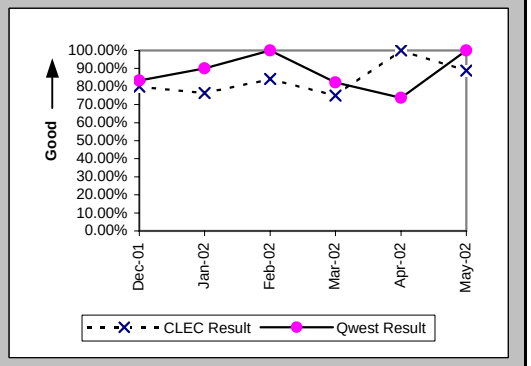
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0



Checklist #1 - Local Interconnection - LIS Repair

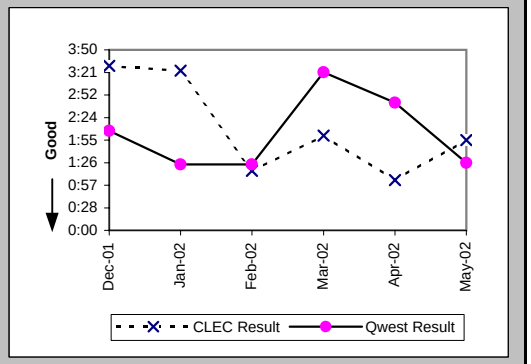
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	10	80.00%	5	0	5	6	83.33%	37.27%	-0.02	-1.01	No
Jan-02	13	17	76.47%	15	0	9	10	90.00%	30.00%	0.77	-0.53	No
Feb-02	16	19	84.21%	7	0	13	13	100.00%	N/A	N/A	-0.16	No
Mar-02	12	16	75.00%	14	0	14	17	82.35%	38.12%	0.46	-0.72	No
Apr-02	14	14	100.00%	6	0	14	19	73.68%	44.03%	-1.7	-2.03	No
May-02	8	9	88.89%	2	0	6	6	100.00%	N/A	N/A	-0.7	No



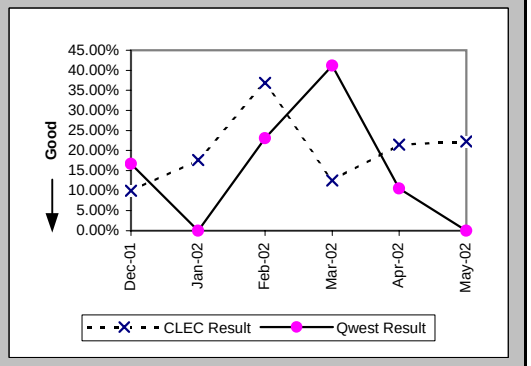
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35:03	10	3:30	5	0	12:43	6	2:07	2:48	0.24	-0.85	No
Jan-02	57:54	17	3:24	15	0	13:56	10	1:24	1:25	1.23	-0.25	No
Feb-02	24:07	19	1:16	7	0	18:11	13	1:24	1:20	-0.27	-1.16	No
Mar-02	32:09	16	2:01	14	0	57:15	17	3:22	4:52	-0.8	-1.49	No
Apr-02	14:57	14	1:04	6	0	51:41	19	2:43	2:54	-1.62	-1.98	No
May-02	17:14	9	1:55	2	0	8:39	6	1:26	0:51	0.86	-0.48	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

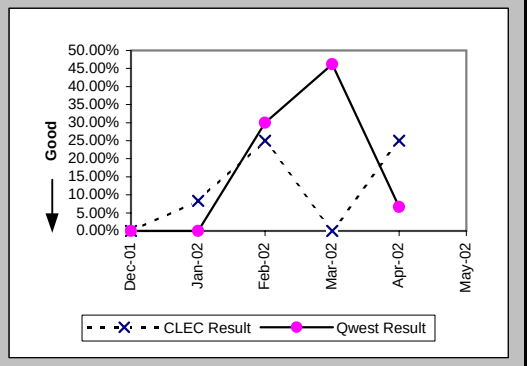
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	10	10.00%	5	0	1	6	16.67%	37.27%	-0.35	-1.21	No
Jan-02	3	17	17.65%	15	0	0	10	0.00%	N/A	N/A	-0.23	No
Feb-02	7	19	36.84%	7	0	3	13	23.08%	42.13%	0.76	-0.54	No
Mar-02	2	16	12.50%	14	0	7	17	41.18%	49.22%	-1.67	-2.02	No
Apr-02	3	14	21.43%	6	0	2	19	10.53%	30.69%	0.79	-0.52	No
May-02	2	9	22.22%	2	0	0	6	0.00%	N/A	N/A	-0.38	No



Checklist #1 - Local Interconnection - LIS Repair

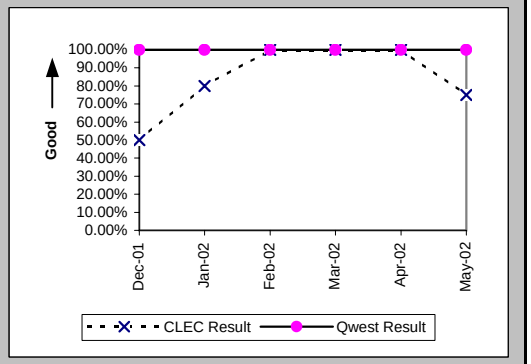
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	7	0.00%	5	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02	1	12	8.33%	15	0	0	7	0.00%	N/A	N/A	-0.74	No
Feb-02	3	12	25.00%	7	0	3	10	30.00%	45.83%	-0.25	-1.15	No
Mar-02	0	7	0.00%	14	0	6	13	46.15%	49.85%	-1.97	-2.2	No
Apr-02	2	8	25.00%	6	0	1	15	6.67%	24.94%	1.09	-0.34	No
May-02												



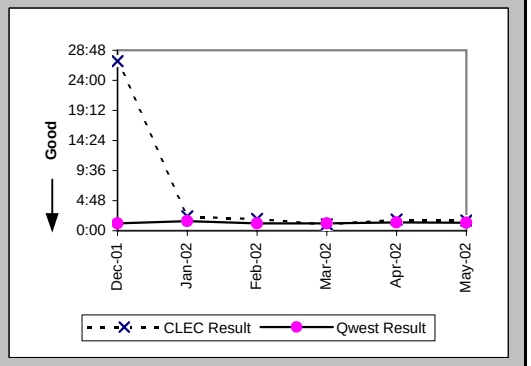
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	8	50.00%	0	0	1	1	100.00%	N/A	N/A	-0.65	No
Jan-02	4	5	80.00%	1	0	2	2	100.00%	N/A	N/A	-0.84	No
Feb-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	7	7	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
May-02	3	4	75.00%	2	0	10	10	100.00%	N/A	N/A	-0.33	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

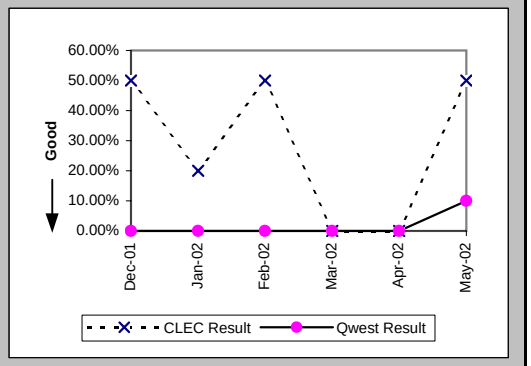
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	216:30	8	27:04	0	0	1:12	1	1:12				
Jan-02	11:25	5	2:17	1	0	3:05	2	1:32	0:22	0.82	-0.5	No
Feb-02	3:46	2	1:53	0	0	5:55	5	1:11	1:15	0.69	-0.58	No
Mar-02	2:01	2	1:01	1	0	5:44	5	1:09	1:10	-0.14	-1.09	No
Apr-02	12:29	7	1:47	1	0	5:17	4	1:19	0:52	0.49	-0.7	No
May-02	6:27	4	1:37	2	0	13:03	10	1:18	0:59	0.32	-0.8	No



Checklist #1 - Local Interconnection - LIS Repair

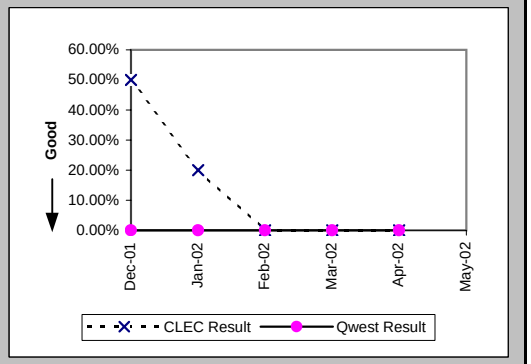
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	8	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.65	No
Jan-02	1	5	20.00%	1	0	0	2	0.00%	N/A	N/A	-0.84	No
Feb-02	1	2	50.00%	0	0	0	5	0.00%	N/A	N/A	-0.32	No
Mar-02	0	2	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Apr-02	0	7	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
May-02	2	4	50.00%	2	0	1	10	10.00%	30.00%	1.37	-0.17	No



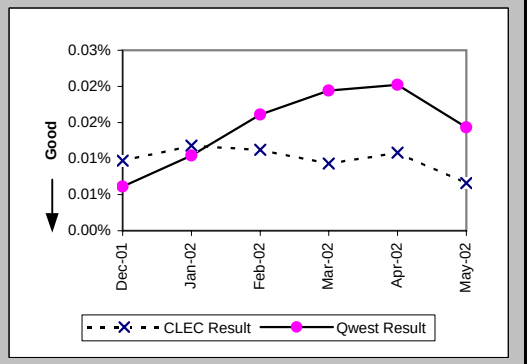
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	6	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.67	No
Jan-02	1	5	20.00%	1	0	0	1	0.00%	N/A	N/A	-1	No
Feb-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	4	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

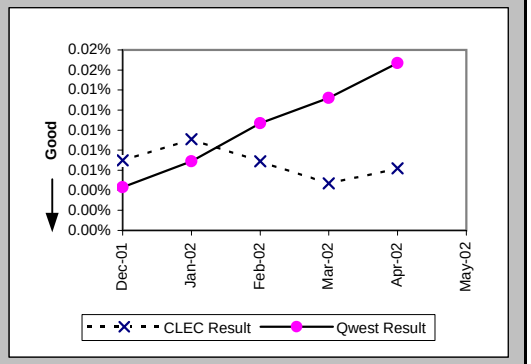
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	186450	0.01%	5	0	7	115389	0.01%	0.78%	1.23	-0.25	No
Jan-02	22	187074	0.01%	16	0	12	115237	0.01%	1.02%	0.35	-0.79	No
Feb-02	21	187649	0.01%	7	0	18	111789	0.02%	1.27%	-1.02	-1.62	No
Mar-02	18	193000	0.01%	15	0	22	113516	0.02%	1.39%	-1.93	-2.17	No
Apr-02	21	194516	0.01%	7	0	23	113597	0.02%	1.42%	-1.78	-2.08	No
May-02	13	196171	0.01%	4	0	16	112206	0.01%	1.19%	-1.71	-2.04	No



Checklist #1 - Local Interconnection - LIS Repair

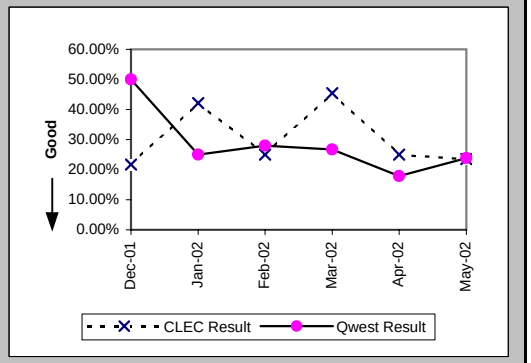
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	186450	0.01%	5	0	5	115389	0.00%	0.66%	1.07	-0.35	No
Jan-02	17	187074	0.01%	16	0	8	115237	0.01%	0.83%	0.69	-0.58	No
Feb-02	13	187649	0.01%	7	0	12	111789	0.01%	1.04%	-0.97	-1.59	No
Mar-02	9	193000	0.00%	15	0	15	113516	0.01%	1.15%	-1.99	-2.21	No
Apr-02	12	194516	0.01%	7	0	19	113597	0.02%	1.29%	-2.19	-2.33	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

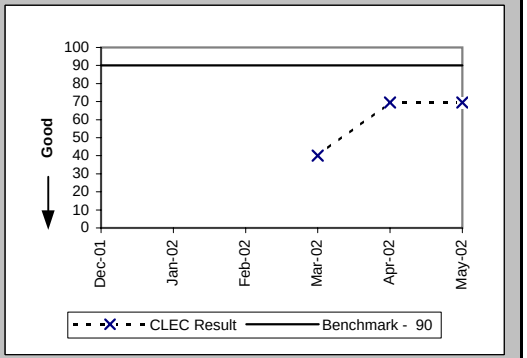
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	23	21.74%	0	0	7	14	50.00%	50.00%	-1.67	-2.01	No
Jan-02	16	38	42.11%	0	0	4	16	25.00%	43.30%	1.15	-0.3	No
Feb-02	7	28	25.00%	0	0	7	25	28.00%	44.90%	-0.24	-1.15	No
Mar-02	15	33	45.45%	0	0	8	30	26.67%	44.22%	1.52	-0.08	No
Apr-02	7	28	25.00%	0	0	5	28	17.86%	38.30%	0.49	-0.7	No
May-02	4	17	23.53%	0	0	5	21	23.81%	42.59%	-0.02	-1.01	No



Checklist #1 - Collocation

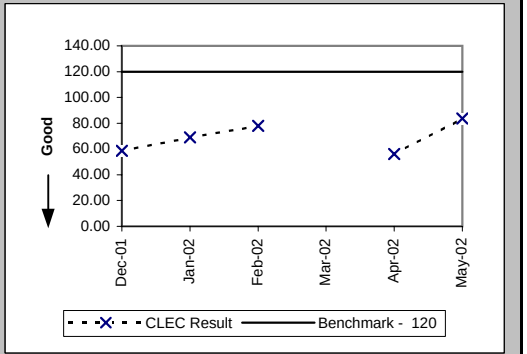
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	80	2	40.00			
Apr-02	278	4	69.50			
May-02	278	4	69.50			



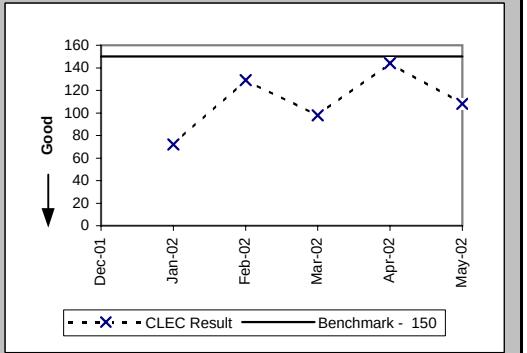
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	176	3	58.67	0	0	4.73
Jan-02	69	1	69.00			
Feb-02	78	1	78.00			
Mar-02						
Apr-02	56	1	56.00			
May-02	251	3	83.67			



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

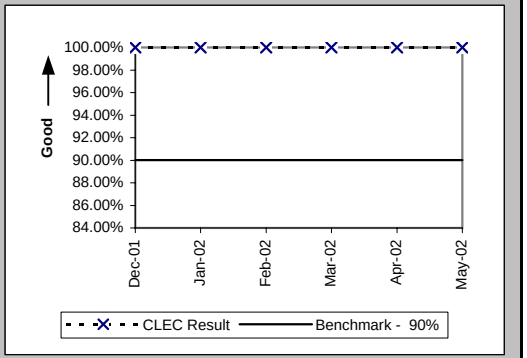
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	72	1	72.00			
Feb-02	129	1	129.00			
Mar-02	196	2	98.00			
Apr-02	144	1	144.00			
May-02	108	1	108.00			



Checklist #1 - Collocation

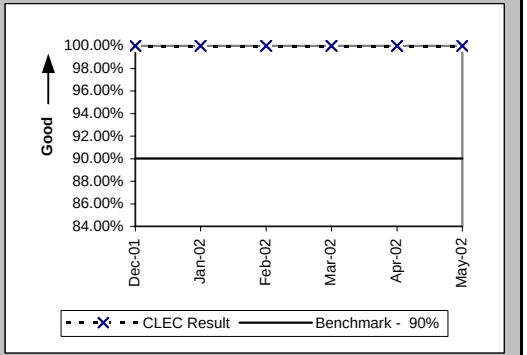
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3	3	100.00%	0	0	0.00%
Jan-02	1	1	100.00%			
Feb-02	1	1	100.00%			
Mar-02	2	2	100.00%			
Apr-02	5	5	100.00%			
May-02	7	7	100.00%			



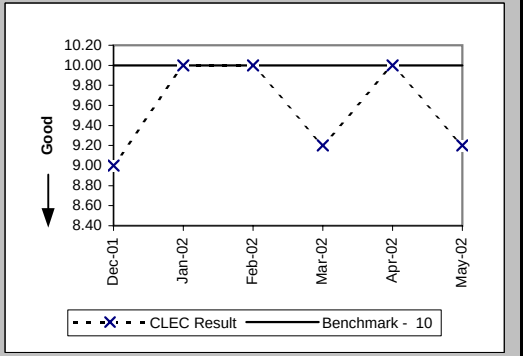
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	4	4	100.00%			
Feb-02	8	8	100.00%			
Mar-02	2	2	100.00%			
Apr-02	2	2	100.00%			
May-02	1	1	100.00%			



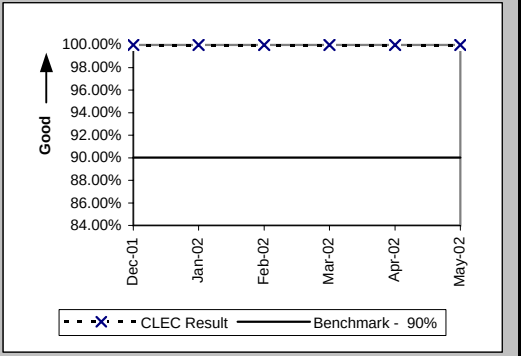
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	27	3	9.00	0	0	1.00
Jan-02	30	3	10.00			
Feb-02	10	1	10.00			
Mar-02	46	5	9.20			
Apr-02	70	7	10.00			
May-02	46	5	9.20			



Checklist #1 - Collocation

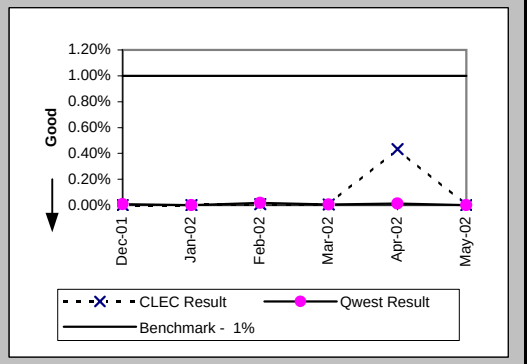
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	4	4	100.00%	0	0	0.00%
Jan-02	6	6	100.00%			
Feb-02	6	6	100.00%			
Mar-02	16	16	100.00%			
Apr-02	10	10	100.00%			
May-02	19	19	100.00%			



Checklist #1 - Trunk Blocking

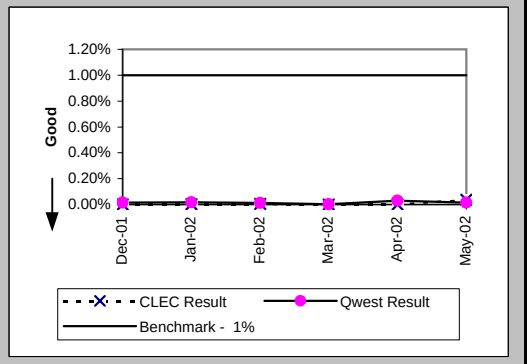
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0.24	23614	0.00%	0	0	2.72	37850	0.01%	0.09%	-7.84	-5.77	No
Jan-02	0	23662	0.00%	0	0	0	39266	0.00%	0.00%			No
Feb-02	1.75	23806	0.01%	0	0	6.34	39410	0.02%	0.12%	-9.03	-6.49	No
Mar-02	1.4	27526	0.01%	0	0	1.87	39410	0.00%	0.05%	0.93	-0.44	No
Apr-02	118.36	27334	0.43%	0	0	5.22	39410	0.01%	0.24%	222.5	134.27	No
May-02	0.06	26302	0.00%	0	0	0.25	38834	0.00%	0.00%	-21.39	-14	No



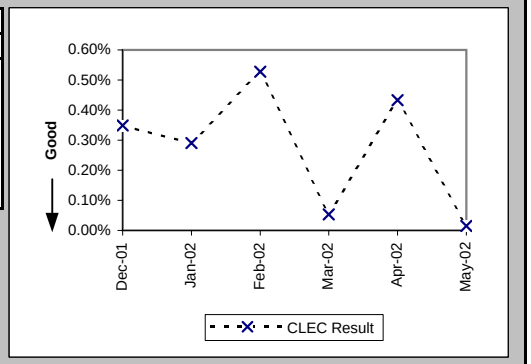
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	7368	0.00%	0	0	21.72	142929	0.02%	0.29%	-4.36	-3.65	No
Jan-02	0.19	6744	0.00%	0	0	23.59	142551	0.02%	0.17%	-6.4	-4.89	No
Feb-02	0.4	8376	0.00%	0	0	17.94	137715	0.01%	0.14%	-5.22	-4.17	No
Mar-02	0	10224	0.00%	0	0	3.49	133719	0.00%	0.03%	-9.71	-6.9	No
Apr-02	0	10872	0.00%	0	0	40.61	133287	0.03%	0.32%	-9.4	-6.72	No
May-02	4.4	11472	0.04%	0	0	20.62	130743	0.02%	0.19%	12.39	6.53	No

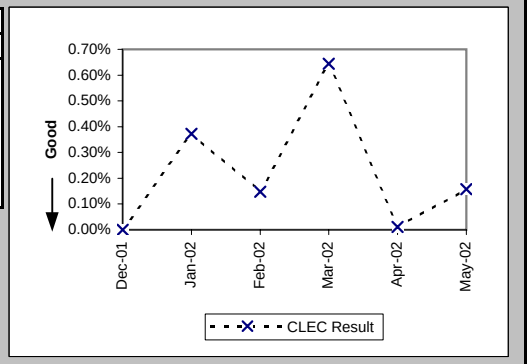


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	92.59	26518	0.35%	0	0	0.99%
Jan-02	77.81	26830	0.29%	0	0	0.88%
Feb-02	143.77	27238	0.53%	0	0	1.39%
Mar-02	14.69	27670	0.05%	0	0	0.66%
Apr-02	118.36	27334	0.43%	0	0	1.52%
May-02	3.96	26494	0.01%	0	0	0.17%



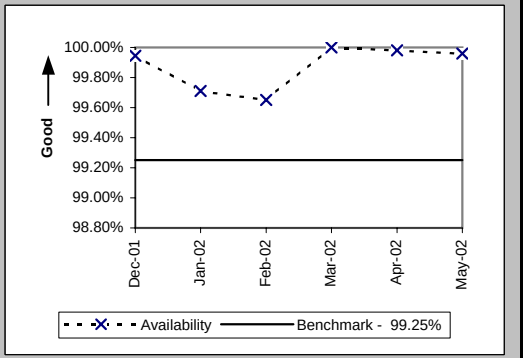
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	7368	0.00%	0	0	0.00%
Jan-02	28.34	7608	0.37%	0	0	1.04%
Feb-02	12.77	8640	0.15%	0	0	0.81%
Mar-02	66.98	10392	0.64%	0	0	6.08%
Apr-02	1.27	10896	0.01%	0	0	0.25%
May-02	18.33	11664	0.16%	0	0	1.75%



Checklist #2 - Gateway Availability

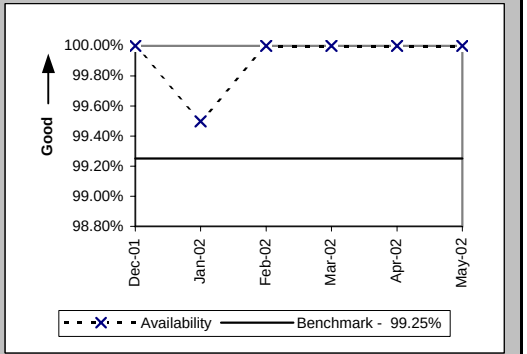
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		



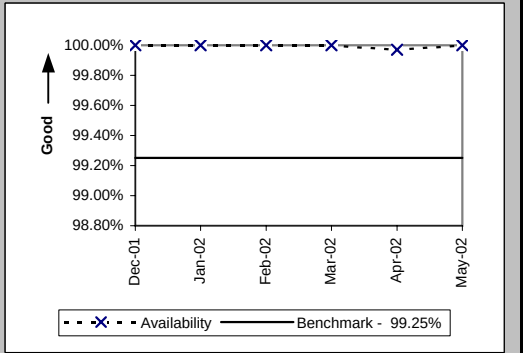
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

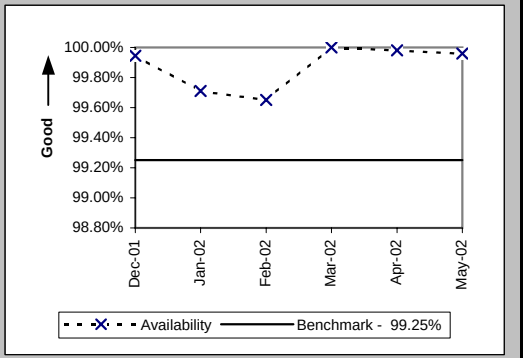
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		



Checklist #2 - Gateway Availability

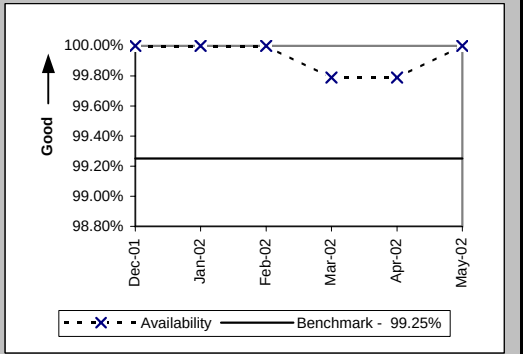
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		



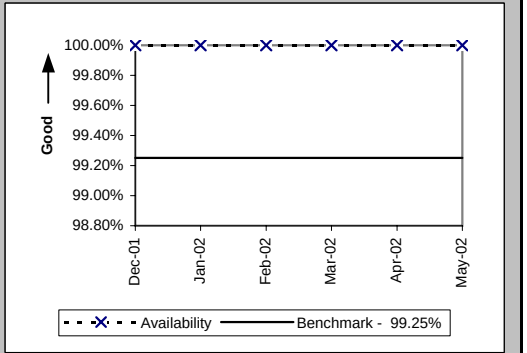
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		



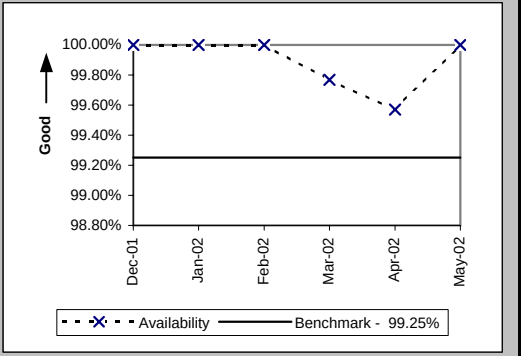
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		



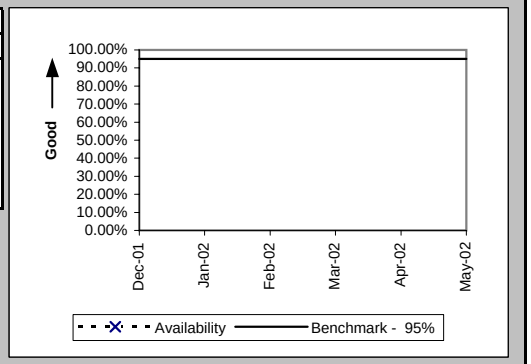
Checklist #2 - Gateway Availability

Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		



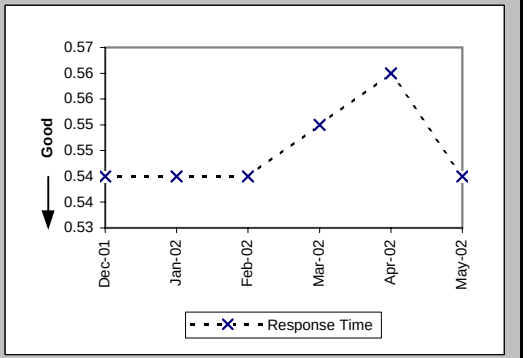
Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			

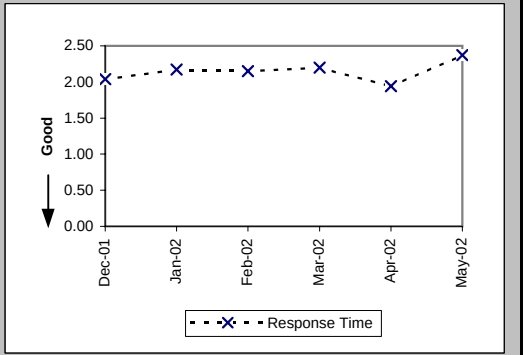


Checklist #2 - Preorder Response Times - IMA

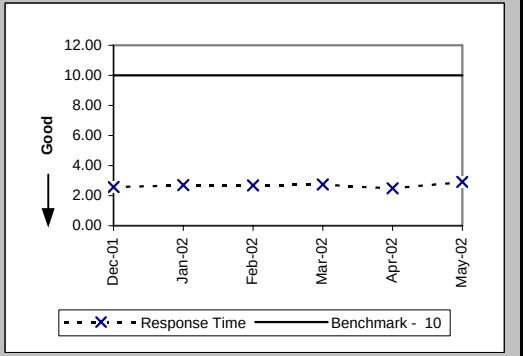
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61



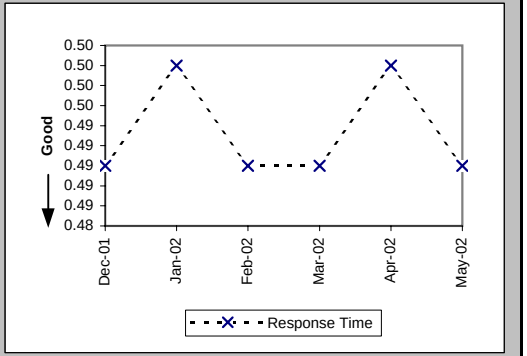
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			



Checklist #2 - Preorder Response Times - IMA

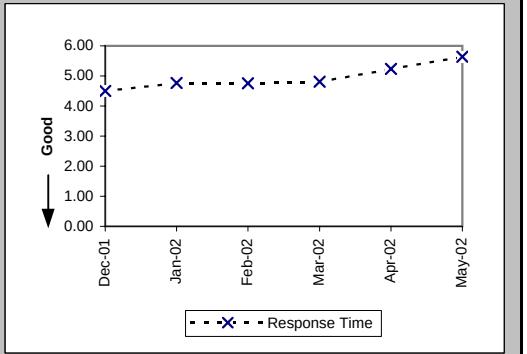
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08



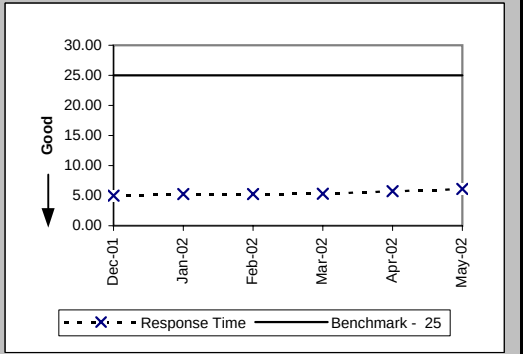
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

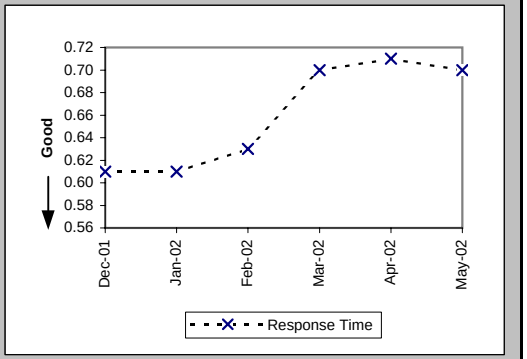
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			



Checklist #2 - Preorder Response Times - IMA

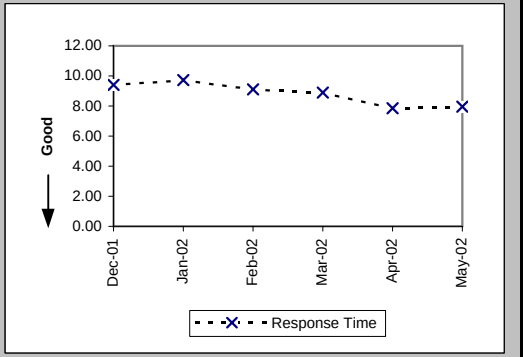
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07



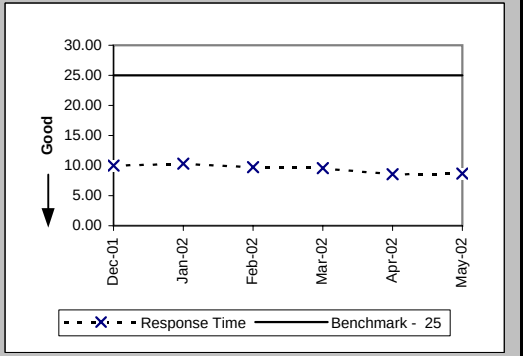
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

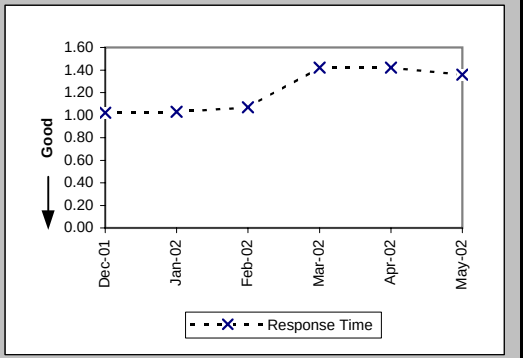
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			



Checklist #2 - Preorder Response Times - IMA

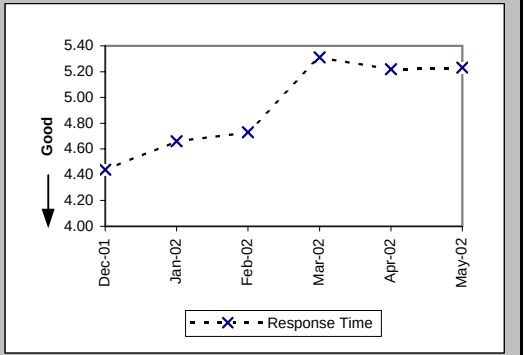
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56



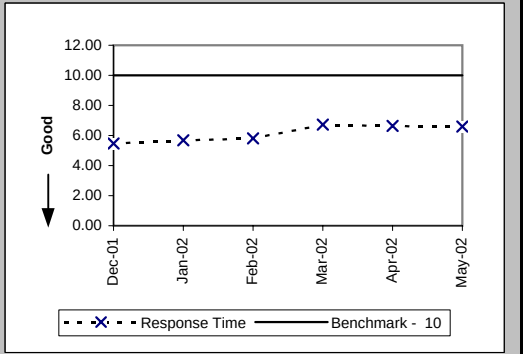
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

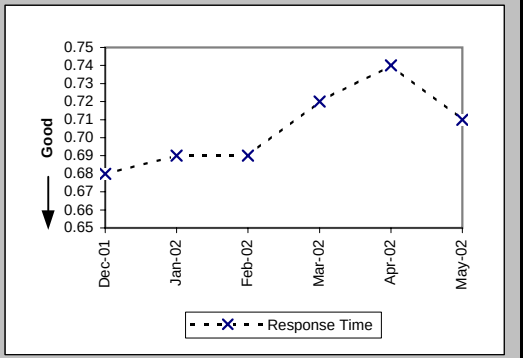
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			



Checklist #2 - Preorder Response Times - IMA

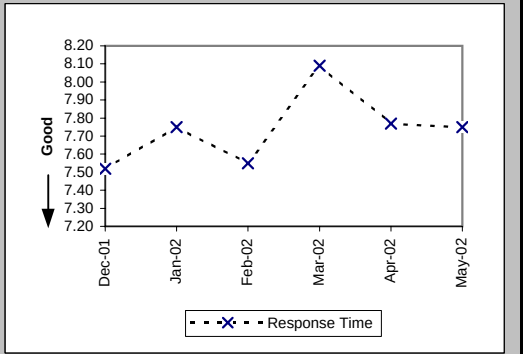
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49



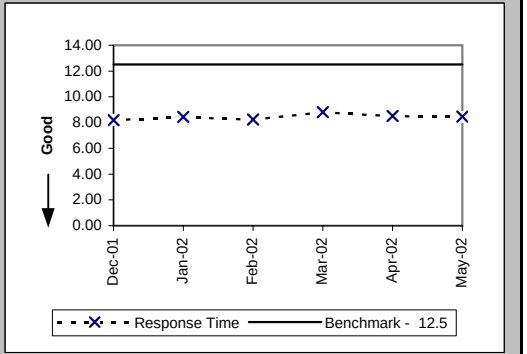
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

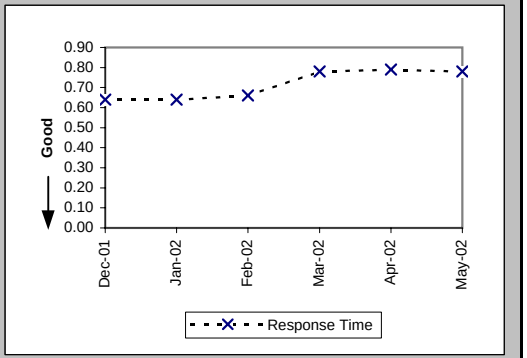
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			



Checklist #2 - Preorder Response Times - IMA

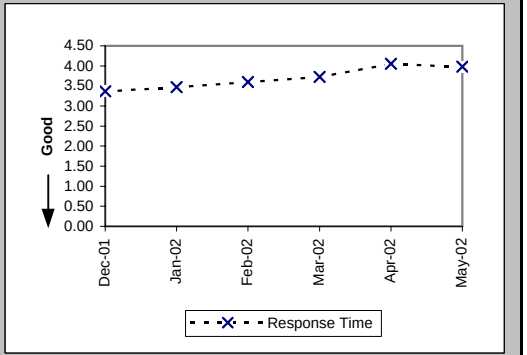
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07



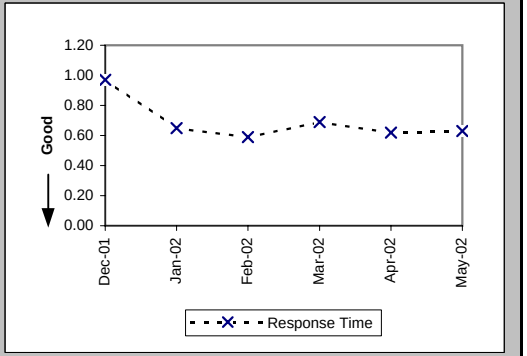
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

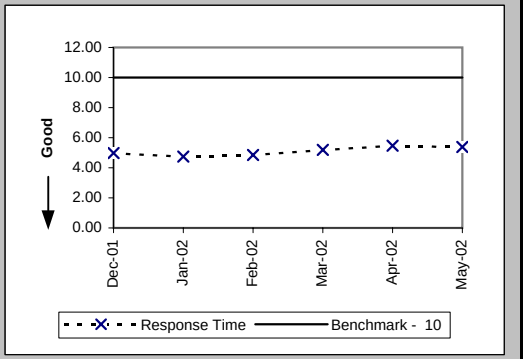
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16



Checklist #2 - Preorder Response Times - IMA

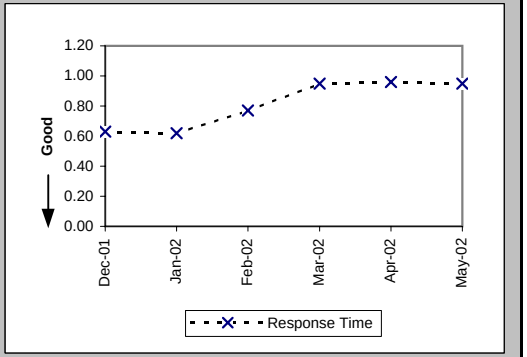
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			



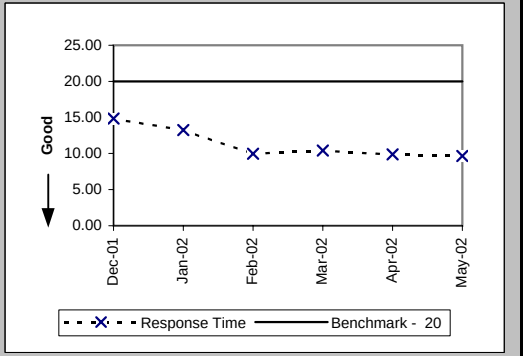
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21



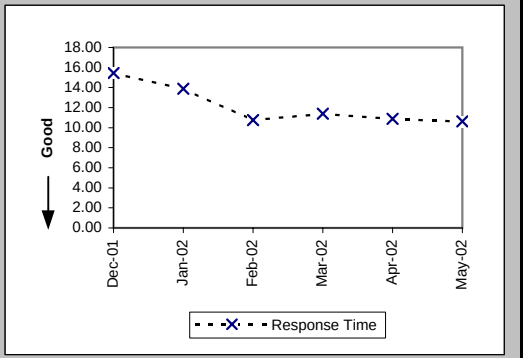
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28

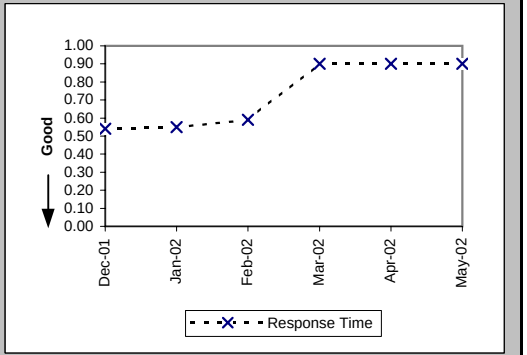


Checklist #2 - Preorder Response Times - IMA

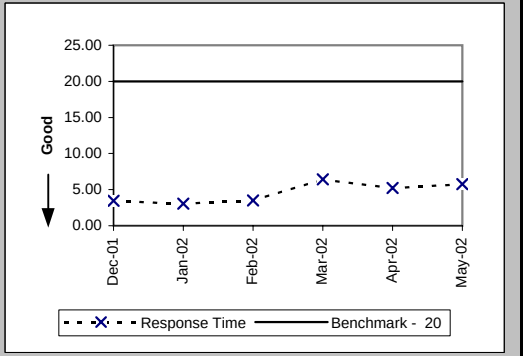
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06

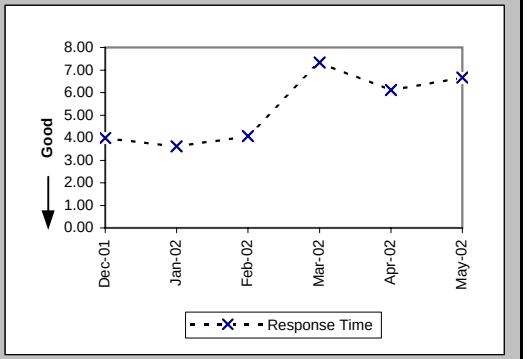


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76

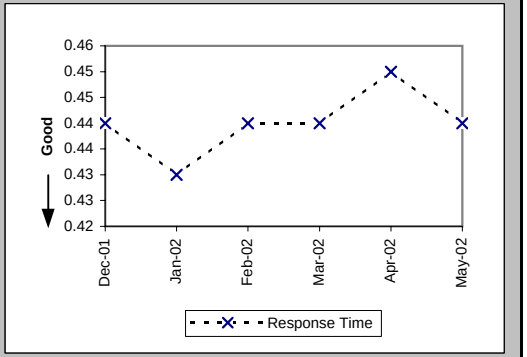


Checklist #2 - Preorder Response Times - IMA

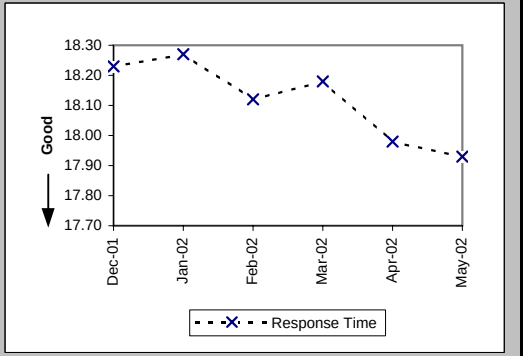
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04

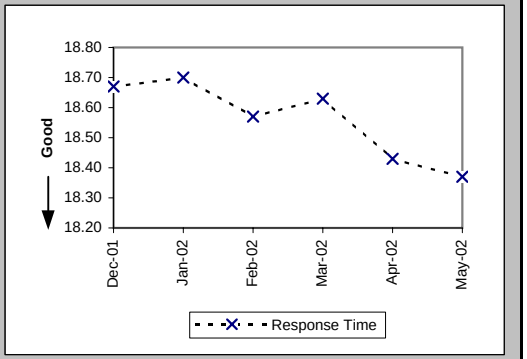


Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15

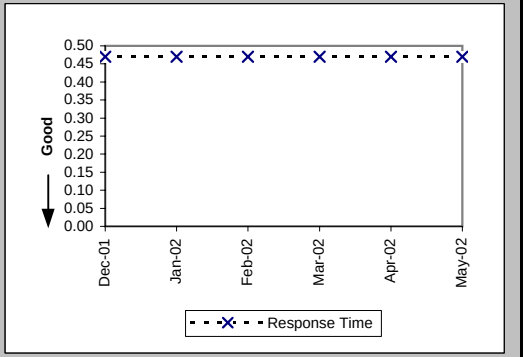


Checklist #2 - Preorder Response Times - IMA

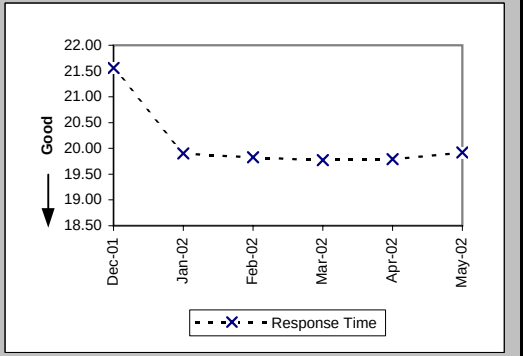
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04



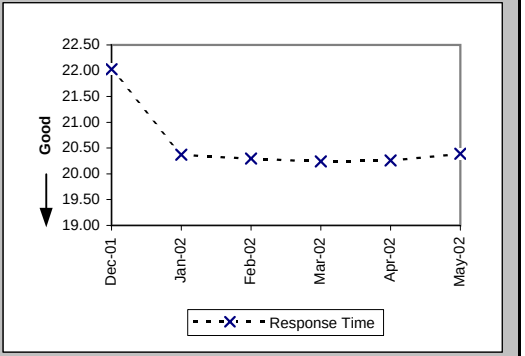
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77



Checklist #2 - Preorder Response Times - IMA

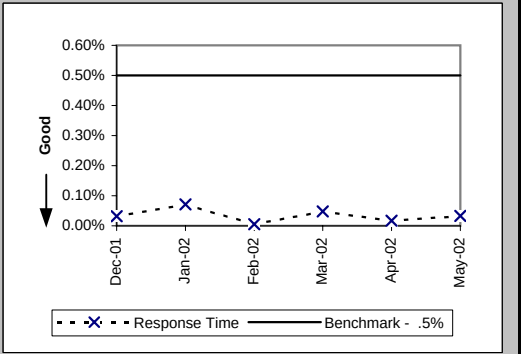
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			



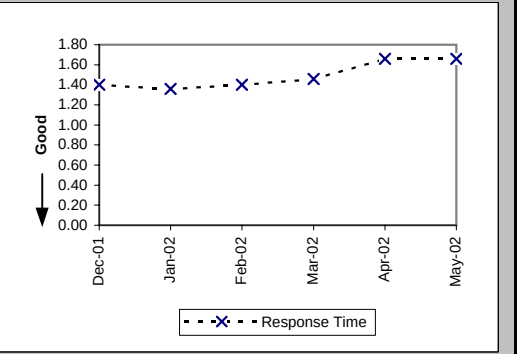
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

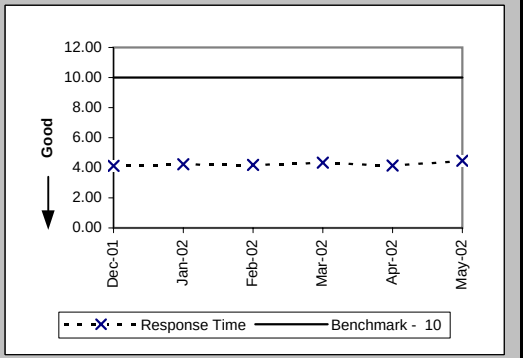
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82



Checklist #2 - Preorder Response Times - EDI

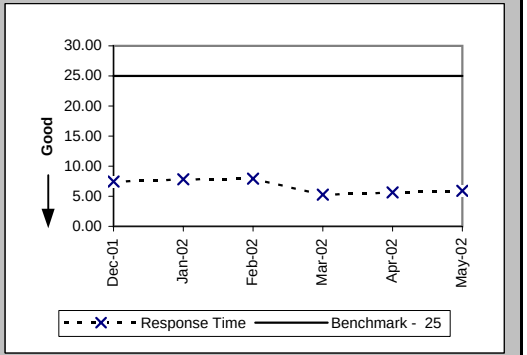
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47



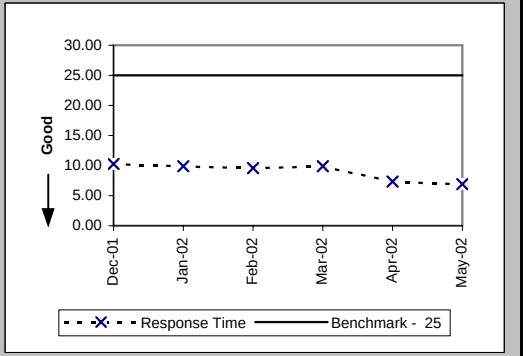
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

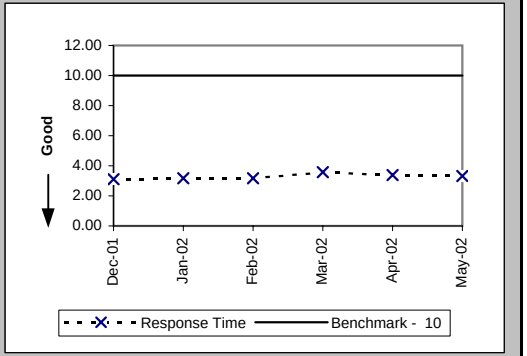
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02



Checklist #2 - Preorder Response Times - EDI

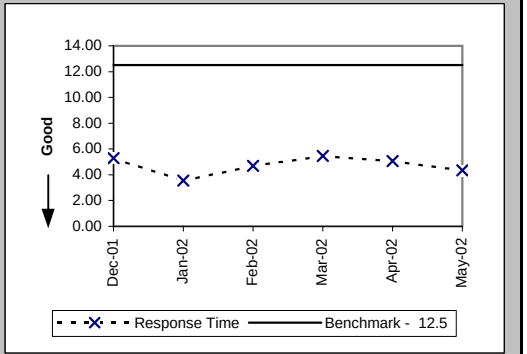
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71



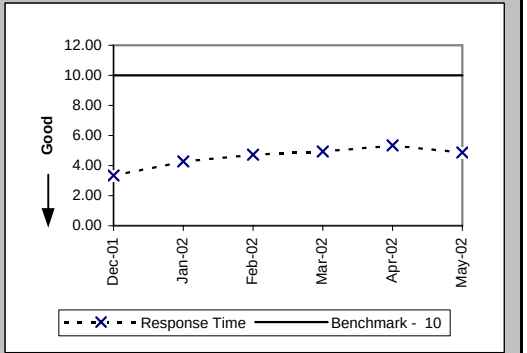
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

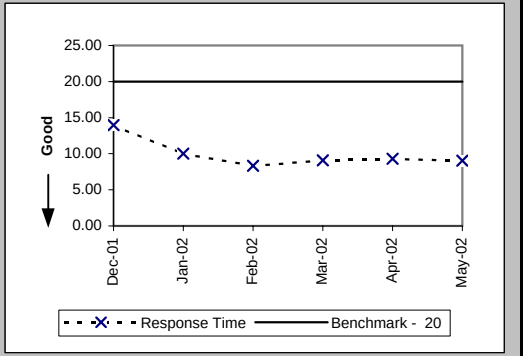
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76



Checklist #2 - Preorder Response Times - EDI

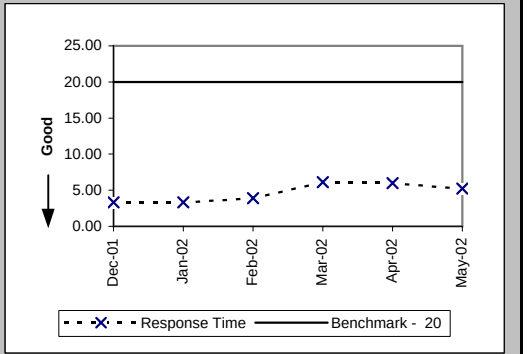
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46



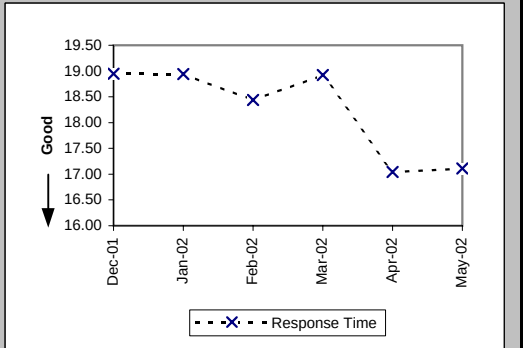
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

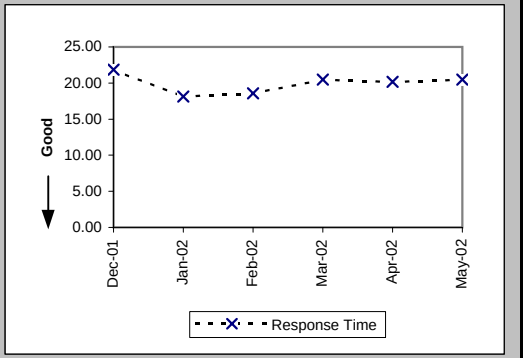
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80



Checklist #2 - Preorder Response Times - EDI

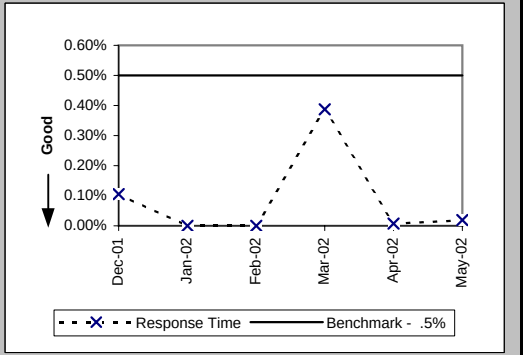
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50



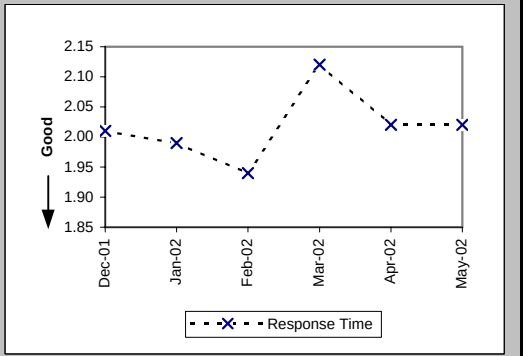
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

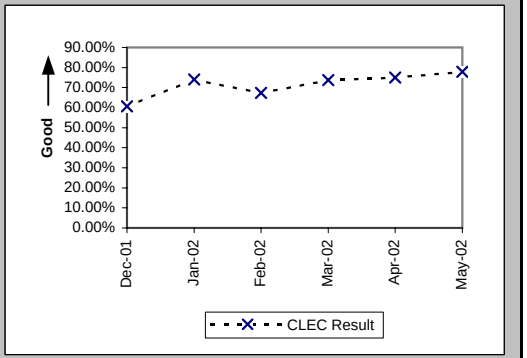
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44



Checklist #2 - Electronic Flow-through - Resale

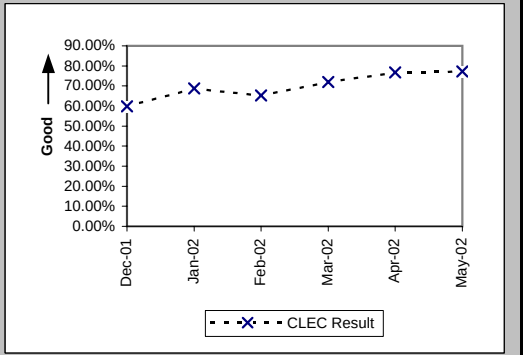
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2125	3504	60.65%	746	0	48.85%
Jan-02	5400	7288	74.09%	957	0	43.81%
Feb-02	3489	5180	67.36%	1020	0	46.89%
Mar-02	4277	5796	73.79%	903	0	43.98%
Apr-02	4199	5594	75.06%	1256	0	43.27%
May-02	4724	6065	77.89%	902	0	41.50%



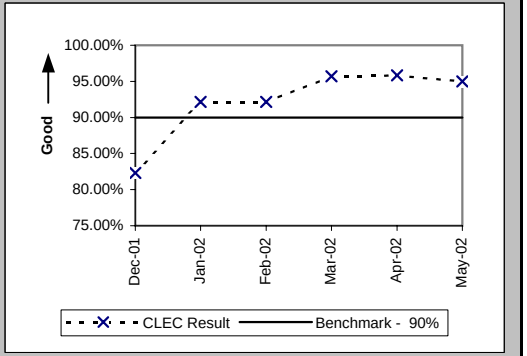
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	753	1258	59.86%	746	0	49.02%
Jan-02	1855	2696	68.81%	957	0	46.33%
Feb-02	849	1300	65.31%	1020	0	47.60%
Mar-02	697	968	72.00%	903	0	44.90%
Apr-02	839	1093	76.76%	1256	0	42.24%
May-02	916	1185	77.30%	902	0	41.89%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

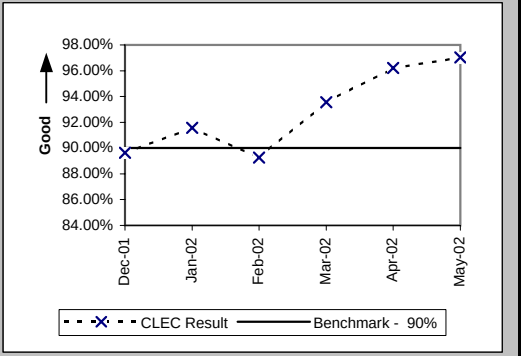
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2125	2582	82.30%	577	0	38.17%
Jan-02	5400	5861	92.13%	682	0	26.92%
Feb-02	3489	3786	92.16%	803	0	26.89%
Mar-02	4277	4469	95.70%	678	0	20.28%
Apr-02	4199	4381	95.85%	586	0	19.95%
May-02	4724	4972	95.01%	538	0	21.77%



Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

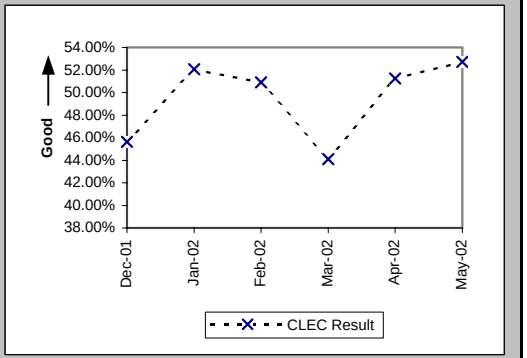
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	753	840	89.64%	577	0	30.47%
Jan-02	1855	2026	91.56%	682	0	27.80%
Feb-02	849	951	89.27%	803	0	30.94%
Mar-02	697	745	93.56%	678	0	24.55%
Apr-02	839	872	96.22%	586	0	19.08%
May-02	916	944	97.03%	538	0	16.97%



Checklist #2 - Electronic Flow-through - Unbundled Loops

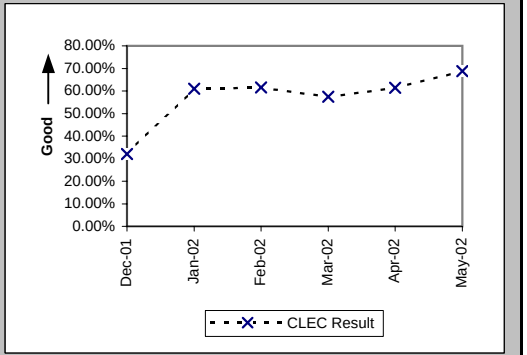
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	382	837	45.64%	655	0	49.81%
Jan-02	539	1035	52.08%	744	0	49.96%
Feb-02	426	837	50.90%	484	0	49.99%
Mar-02	411	932	44.10%	393	0	49.65%
Apr-02	467	911	51.26%	385	0	49.98%
May-02	552	1047	52.72%	427	0	49.93%



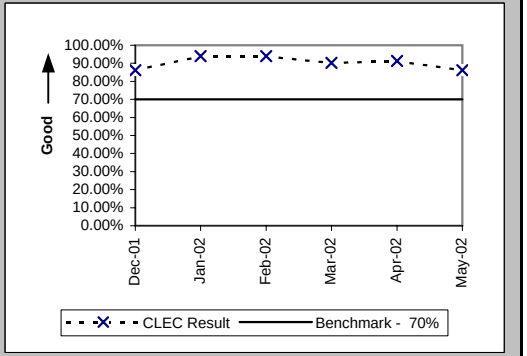
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	861	2689	32.02%	655	0	46.66%
Jan-02	2323	3807	61.02%	744	0	48.77%
Feb-02	1618	2630	61.52%	484	0	48.65%
Mar-02	1566	2729	57.38%	393	0	49.45%
Apr-02	2376	3865	61.47%	385	0	48.67%
May-02	2875	4176	68.85%	427	0	46.31%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

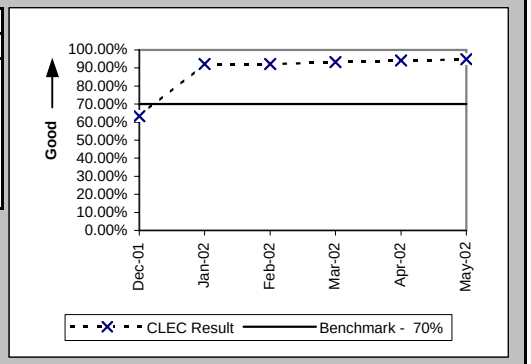
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	382	443	86.23%	655	0	34.46%
Jan-02	539	574	93.90%	744	0	23.93%
Feb-02	426	453	94.04%	484	0	23.67%
Mar-02	411	455	90.33%	393	0	29.56%
Apr-02	467	511	91.39%	385	0	28.05%
May-02	552	641	86.12%	427	0	34.58%



Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

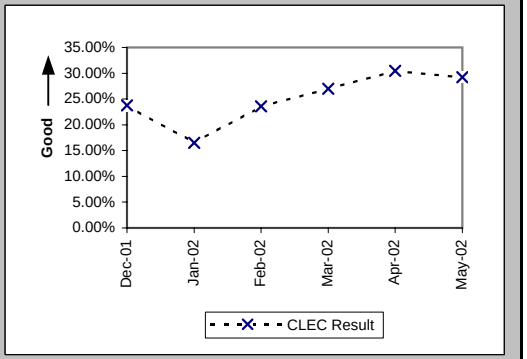
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	861	1361	63.26%	655	0	48.21%
Jan-02	2323	2521	92.15%	744	0	26.90%
Feb-02	1618	1755	92.19%	484	0	26.83%
Mar-02	1566	1680	93.21%	393	0	25.15%
Apr-02	2376	2526	94.06%	385	0	23.63%
May-02	2875	3029	94.92%	427	0	21.97%



Checklist #2 - Electronic Flow-through - LNP

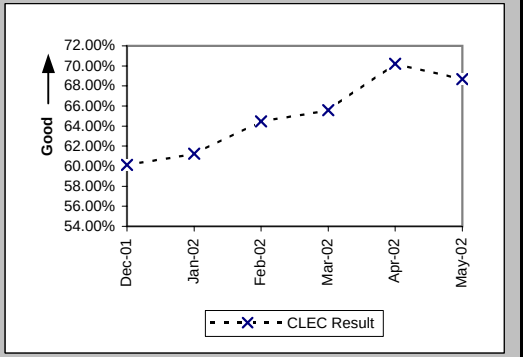
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	94	396	23.74%	99	0	42.55%
Jan-02	53	321	16.51%	128	0	37.13%
Feb-02	55	233	23.61%	134	0	42.47%
Mar-02	75	278	26.98%	172	0	44.38%
Apr-02	86	282	30.50%	133	0	46.04%
May-02	119	407	29.24%	170	0	45.49%



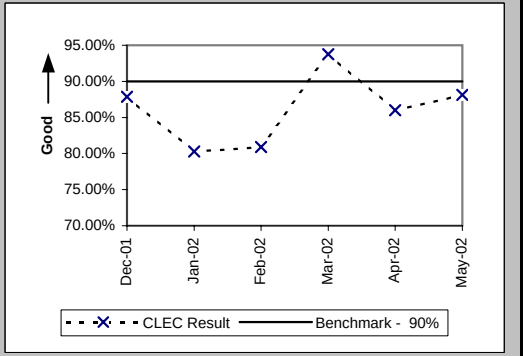
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3054	5080	60.12%	99	0	48.97%
Jan-02	3305	5396	61.25%	128	0	48.72%
Feb-02	3083	4782	64.47%	134	0	47.86%
Mar-02	3215	4901	65.60%	172	0	47.50%
Apr-02	3271	4658	70.22%	133	0	45.73%
May-02	3801	5534	68.68%	170	0	46.38%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

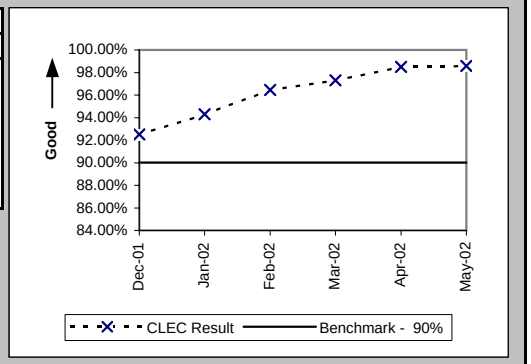
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	94	107	87.85%	99	0	32.67%
Jan-02	53	66	80.30%	128	0	39.77%
Feb-02	55	68	80.88%	134	0	39.32%
Mar-02	75	80	93.75%	172	0	24.21%
Apr-02	86	100	86.00%	133	0	34.70%
May-02	119	135	88.15%	170	0	32.32%



Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

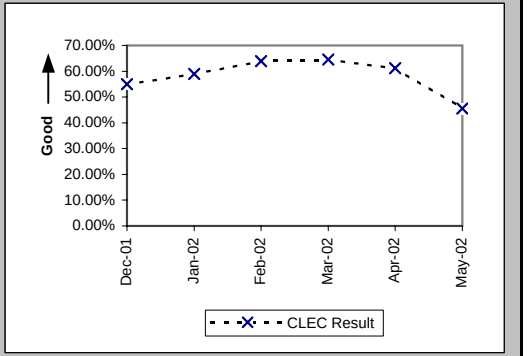
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3054	3301	92.52%	99	0	26.31%
Jan-02	3305	3505	94.29%	128	0	23.20%
Feb-02	3083	3196	96.46%	134	0	18.47%
Mar-02	3215	3304	97.31%	172	0	16.19%
Apr-02	3271	3321	98.49%	133	0	12.18%
May-02	3801	3856	98.57%	170	0	11.86%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

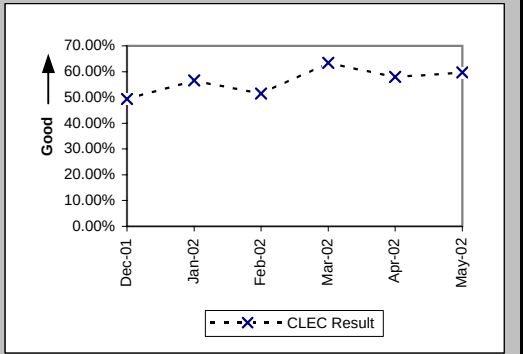
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	389	708	54.94%	43	0	49.76%
Jan-02	525	890	58.99%	31	0	49.19%
Feb-02	488	764	63.87%	46	0	48.04%
Mar-02	652	1010	64.55%	100	0	47.83%
Apr-02	984	1609	61.16%	92	0	48.74%
May-02	829	1818	45.60%	715	0	49.81%



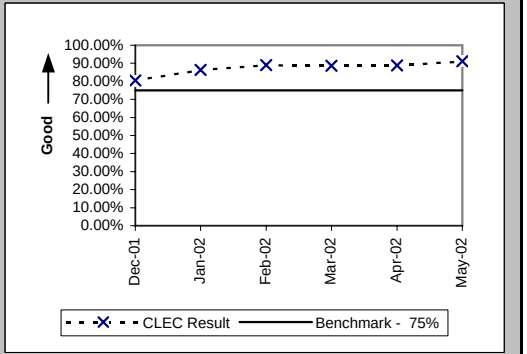
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	173	350	49.43%	43	0	50.00%
Jan-02	320	565	56.64%	31	0	49.56%
Feb-02	253	491	51.53%	46	0	49.98%
Mar-02	283	446	63.45%	100	0	48.16%
Apr-02	246	424	58.02%	92	0	49.35%
May-02	538	902	59.65%	715	0	49.06%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

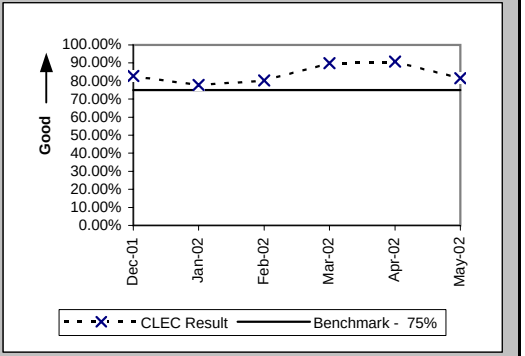
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	389	483	80.54%	43	0	39.59%
Jan-02	525	608	86.35%	31	0	34.33%
Feb-02	488	548	89.05%	46	0	31.23%
Mar-02	652	735	88.71%	100	0	31.65%
Apr-02	984	1108	88.81%	92	0	31.53%
May-02	829	909	91.20%	715	0	28.33%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

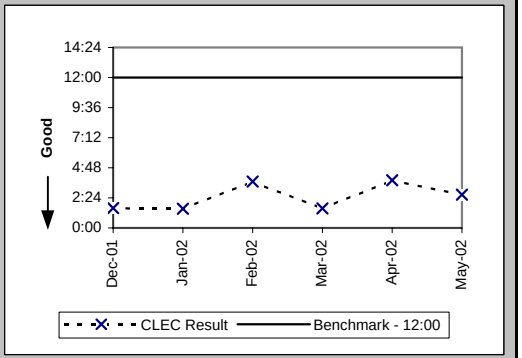
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	173	209	82.78%	43	0	37.76%
Jan-02	320	411	77.86%	31	0	41.52%
Feb-02	253	315	80.32%	46	0	39.76%
Mar-02	283	315	89.84%	100	0	30.21%
Apr-02	246	271	90.77%	92	0	28.94%
May-02	538	659	81.64%	715	0	38.72%

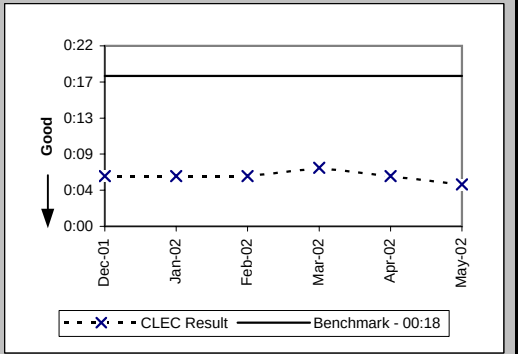


Checklist #2 - LSR Rejections

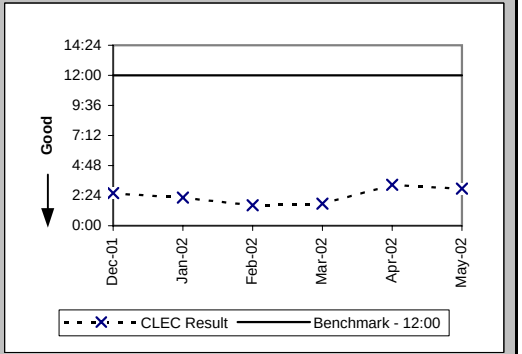
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	690:37	438	1:35	0	0
Jan-02	828:49	539	1:32	0	0
Feb-02	1649:16	445	3:42	0	0
Mar-02	1102:52	714	1:33	0	0
Apr-02	2244:06	591	3:48	0	0
May-02	1945:24	730	2:40	0	0



LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0

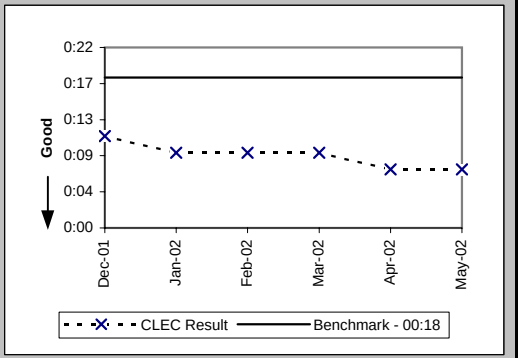


LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2135:24	821	2:36	0	0
Jan-02	2422:41	1080	2:15	0	0
Feb-02	1356:12	827	1:38	0	0
Mar-02	1163:26	664	1:45	0	0
Apr-02	3559:42	1091	3:16	0	0
May-02	3886:12	1318	2:57	0	0

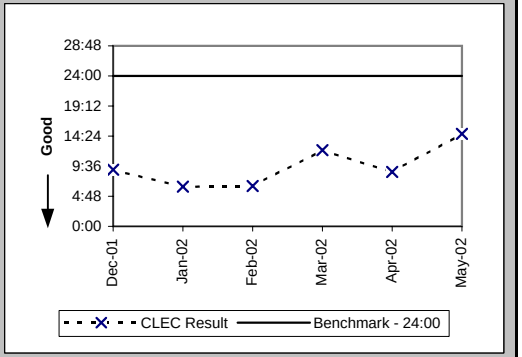


Checklist #2 - LSR Rejections

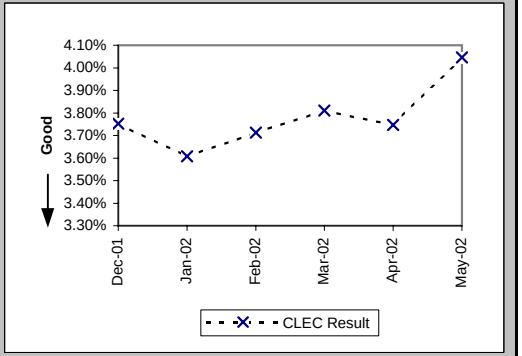
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0



LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	887:24	98	9:03	0	0
Jan-02	705:18	111	6:21	0	0
Feb-02	701:47	109	6:26	0	0
Mar-02	1287:57	106	12:09	0	0
Apr-02	833:49	96	8:41	0	0
May-02	1635:18	111	14:44	0	0

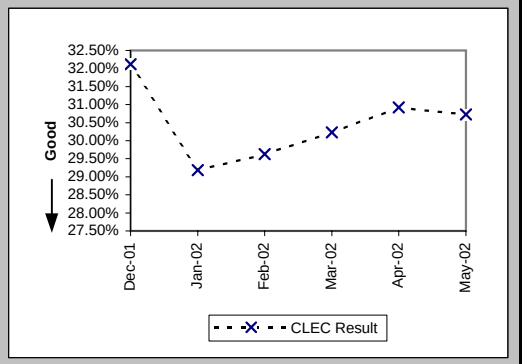


LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0

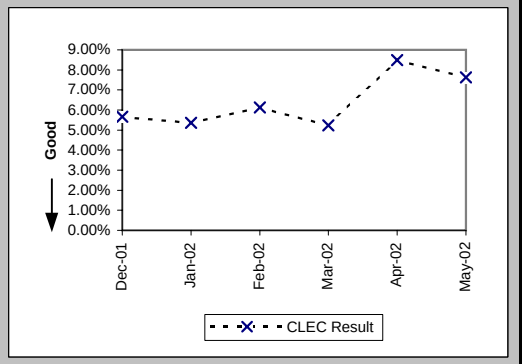


Checklist #2 - LSR Rejections

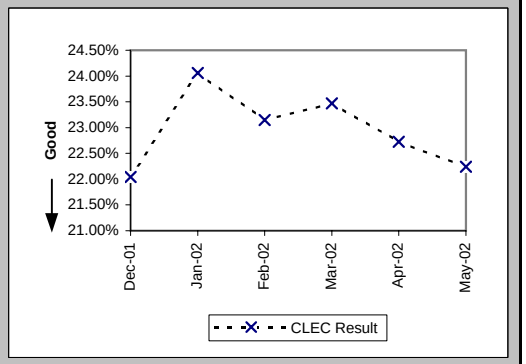
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0



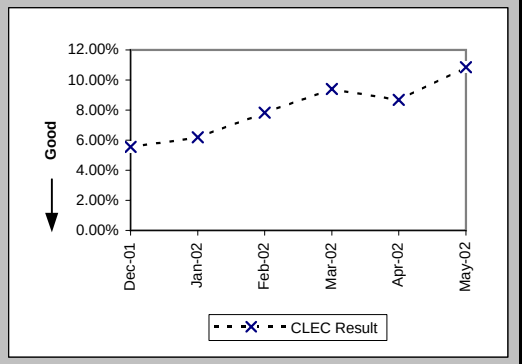
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

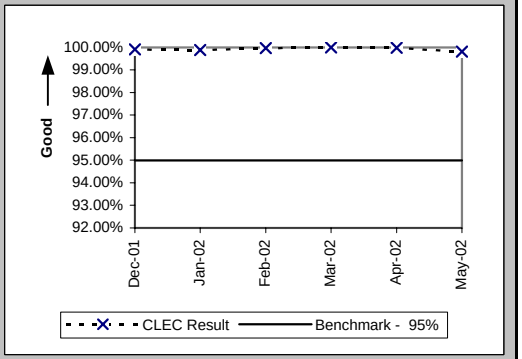
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	98	1763	5.56%	0	0
Jan-02	111	1792	6.19%	0	0
Feb-02	109	1394	7.82%	0	0
Mar-02	106	1127	9.41%	0	0
Apr-02	96	1107	8.67%	0	0
May-02	111	1022	10.86%	0	0



Checklist #2 - Firm Order Confirmations - Resale

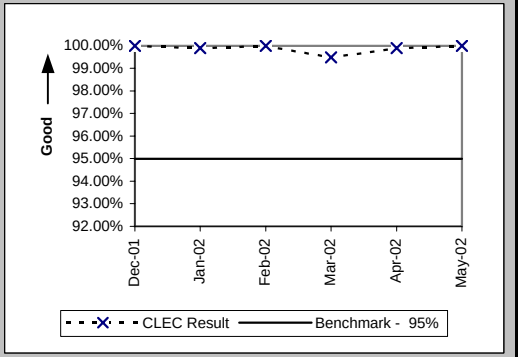
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2505	2507	99.92%	10	0
Jan-02	5585	5591	99.89%	49	0
Feb-02	3891	3892	99.97%	44	0
Mar-02	4893	4893	100.00%	101	0
Apr-02	5103	5104	99.98%	98	0
May-02	5434	5444	99.82%	157	0



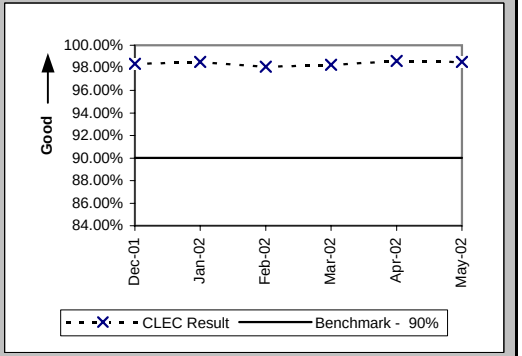
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	921	921	100.00%	10	0
Jan-02	2161	2163	99.91%	49	0
Feb-02	1100	1100	100.00%	44	0
Mar-02	966	971	99.49%	101	0
Apr-02	1078	1079	99.91%	98	0
May-02	1445	1445	100.00%	157	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

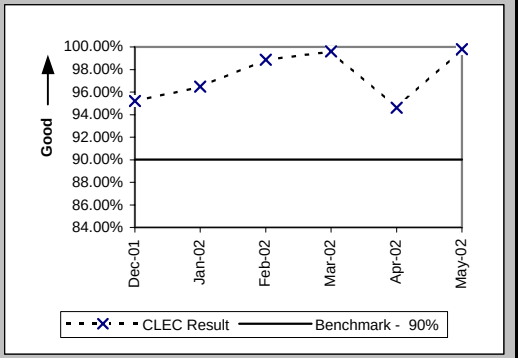
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1720	1749	98.34%	10	0
Jan-02	2192	2225	98.52%	49	0
Feb-02	1867	1903	98.11%	44	0
Mar-02	1811	1843	98.26%	101	0
Apr-02	2000	2028	98.62%	98	0
May-02	2291	2325	98.54%	157	0



Checklist #2 - Firm Order Confirmations - Resale

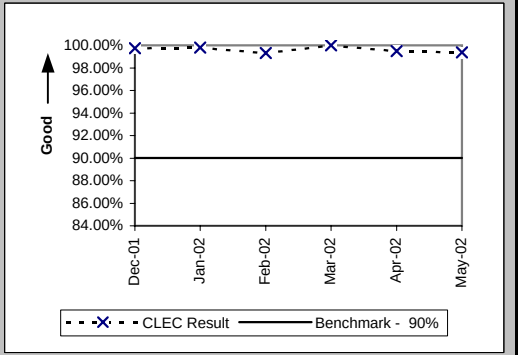
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1905	2001	95.20%	10	0
Jan-02	2854	2958	96.48%	49	0
Feb-02	1755	1775	98.87%	44	0
Mar-02	1470	1476	99.59%	101	0
Apr-02	3014	3186	94.60%	98	0
May-02	1895	1899	99.79%	157	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

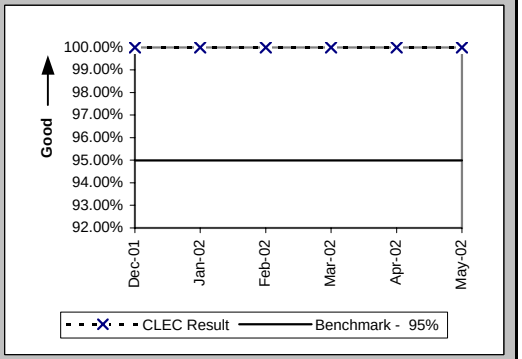
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1526	1530	99.74%	10	0
Jan-02	1511	1514	99.80%	49	0
Feb-02	1151	1159	99.31%	44	0
Mar-02	814	814	100.00%	101	0
Apr-02	763	767	99.48%	98	0
May-02	626	630	99.37%	157	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

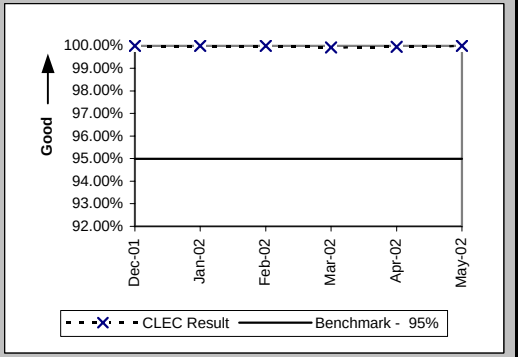
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	382	382	100.00%	6	0
Jan-02	526	526	100.00%	1	0
Feb-02	423	423	100.00%	4	0
Mar-02	403	403	100.00%	7	0
Apr-02	444	444	100.00%	1	0
May-02	528	528	100.00%	2	0



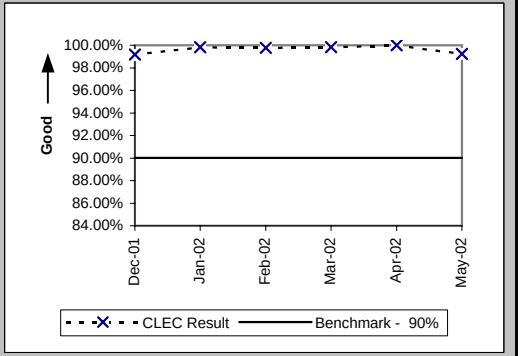
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	857	857	100.00%	6	0
Jan-02	2163	2163	100.00%	1	0
Feb-02	1429	1429	100.00%	4	0
Mar-02	1348	1349	99.93%	7	0
Apr-02	2202	2203	99.95%	1	0
May-02	2695	2695	100.00%	2	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

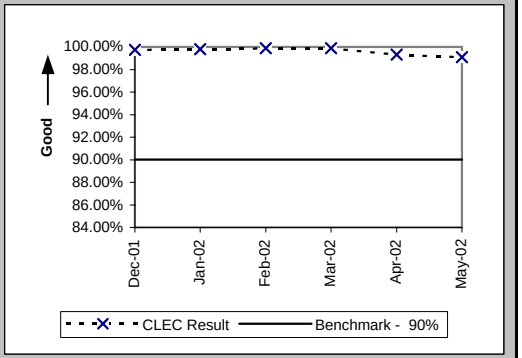
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	489	493	99.19%	6	0
Jan-02	561	562	99.82%	1	0
Feb-02	463	464	99.78%	4	0
Mar-02	564	565	99.82%	7	0
Apr-02	473	473	100.00%	1	0
May-02	514	518	99.23%	2	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

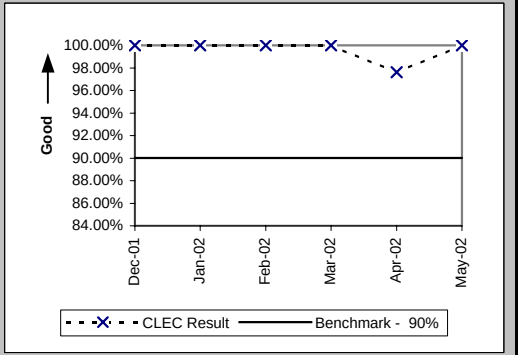
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2228	2234	99.73%	6	0
Jan-02	2448	2453	99.80%	1	0
Feb-02	1690	1692	99.88%	4	0
Mar-02	1709	1711	99.88%	7	0
Apr-02	2063	2077	99.33%	1	0
May-02	1962	1980	99.09%	2	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

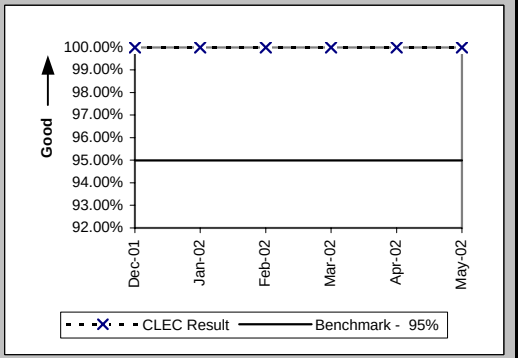
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	86	86	100.00%	6	0
Jan-02	86	86	100.00%	1	0
Feb-02	38	38	100.00%	4	0
Mar-02	28	28	100.00%	7	0
Apr-02	41	42	97.62%	1	0
May-02	31	31	100.00%	2	0



Checklist #2 - Firm Order Confirmations - LNP

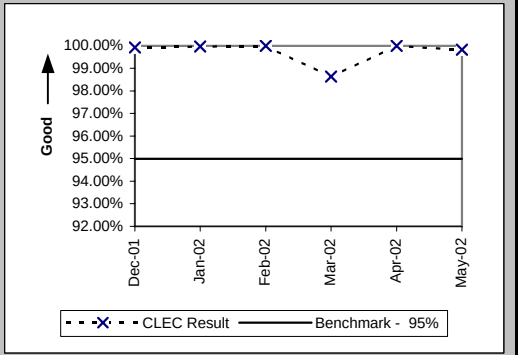
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	86	86	100.00%	39	0
Jan-02	48	48	100.00%	12	0
Feb-02	49	49	100.00%	11	0
Mar-02	66	66	100.00%	27	0
Apr-02	72	72	100.00%	24	0
May-02	111	111	100.00%	43	0



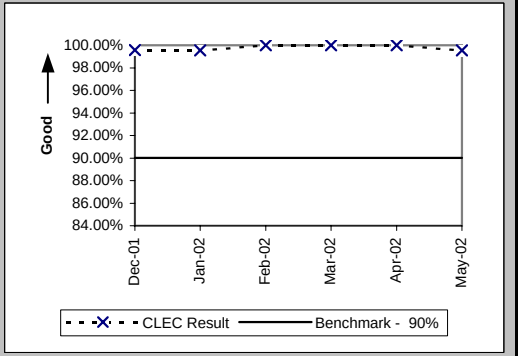
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2913	2915	99.93%	39	0
Jan-02	3054	3055	99.97%	12	0
Feb-02	2902	2902	100.00%	11	0
Mar-02	2977	3018	98.64%	27	0
Apr-02	3093	3093	100.00%	24	0
May-02	3556	3562	99.83%	43	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

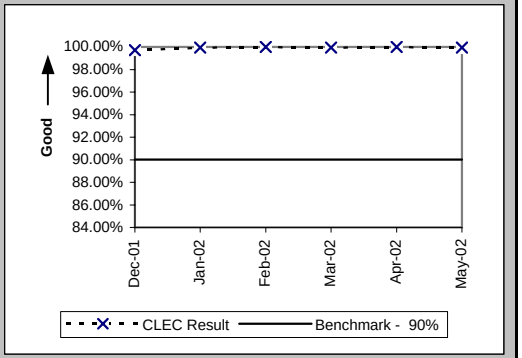
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	238	239	99.58%	39	0
Jan-02	223	224	99.55%	12	0
Feb-02	137	137	100.00%	11	0
Mar-02	173	173	100.00%	27	0
Apr-02	152	152	100.00%	24	0
May-02	222	223	99.55%	43	0



Checklist #2 - Firm Order Confirmations - LNP

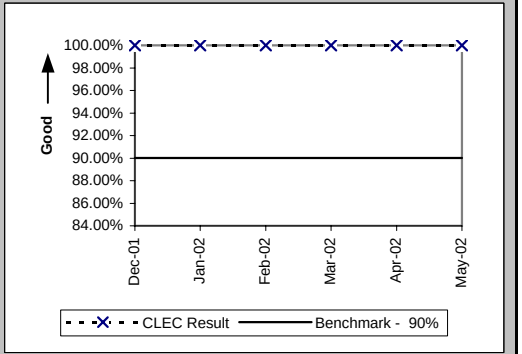
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1690	1695	99.71%	39	0
Jan-02	1799	1800	99.94%	12	0
Feb-02	1475	1475	100.00%	11	0
Mar-02	1508	1509	99.93%	27	0
Apr-02	1285	1285	100.00%	24	0
May-02	1595	1596	99.94%	43	0



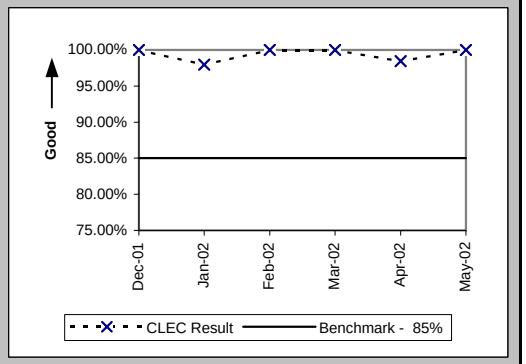
(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	21	21	100.00%	39	0
Jan-02	31	31	100.00%	12	0
Feb-02	38	38	100.00%	11	0
Mar-02	93	93	100.00%	27	0
Apr-02	95	95	100.00%	24	0
May-02	99	99	100.00%	43	0



Checklist #2 - Firm Order Confirmations - LIS

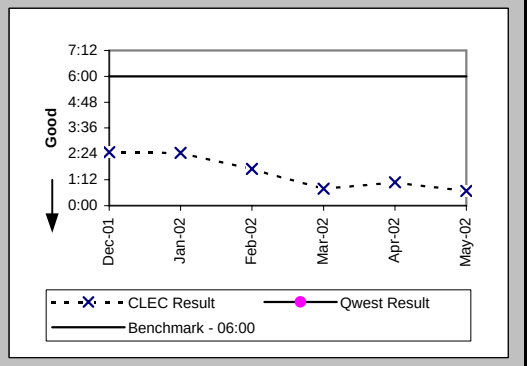
(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	96	96	100.00%	31	0
Jan-02	48	49	97.96%	68	0
Feb-02	61	61	100.00%	14	0
Mar-02	102	102	100.00%	16	0
Apr-02	64	65	98.46%	9	0
May-02	65	65	100.00%	9	0



Checklist #2 - Completion Notifications

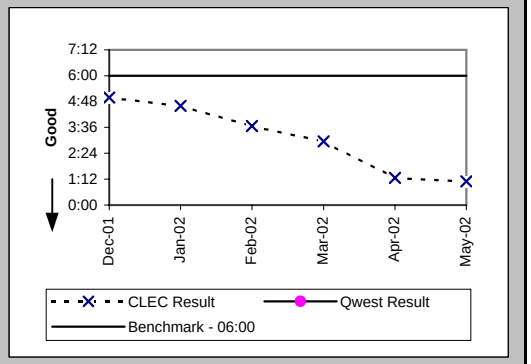
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12897:52	5177	2:29	0	539							No
Jan-02	17294:43	7083	2:27	0	200							No
Feb-02	12126:03	7140	1:42	0	559							No
Mar-02	5712:58	7351	0:47	0	112							No
Apr-02	8027:42	7419	1:05	0	115							No
May-02	5808:16	8419	0:41	0	167							No



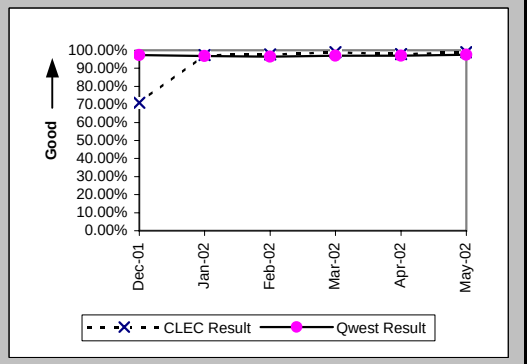
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47530:28	9526	4:59	0	539							No
Jan-02	52170:27	11346	4:36	0	200							No
Feb-02	33722:35	9194	3:40	0	559							No
Mar-02	25220:25	8554	2:57	0	112							No
Apr-02	12724:14	10006	1:16	0	115							No
May-02	11842:23	10806	1:06	0	167							No



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

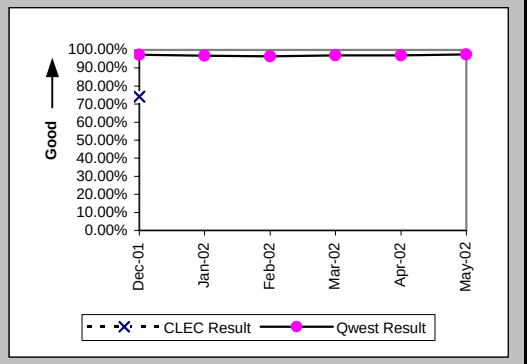
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5384	7588	70.95%	0	762	394559	405534	97.29%	16.23%	140.09	84.17	Yes
Jan-02	6696	6880	97.33%	0	66	446215	461038	96.78%	17.64%	-2.52	-2.53	No
Feb-02	8699	8897	97.77%	0	13	355400	368778	96.37%	18.70%	-6.99	-5.25	No
Mar-02	8193	8285	98.89%	0	25	404771	417720	96.90%	17.33%	-10.35	-7.29	No
Apr-02	7832	8009	97.79%	0	23	368754	380342	96.95%	17.19%	-4.31	-3.62	No
May-02	8644	8731	99.00%	0	16	381577	391517	97.46%	15.73%	-9.06	-6.51	No



Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

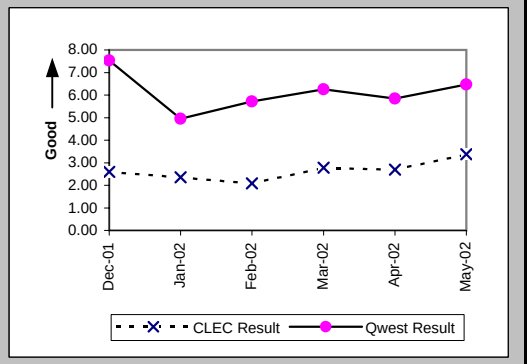
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12611	17036	74.03%	0	762	394559	405534	97.29%	16.23%	183.35	110.47	Yes
Jan-02						446215	461038	96.78%	17.64%			
Feb-02						355400	368778	96.37%	18.70%			
Mar-02						404771	417720	96.90%	17.33%			
Apr-02						368754	380342	96.95%	17.19%			
May-02						381577	391517	97.46%	15.73%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

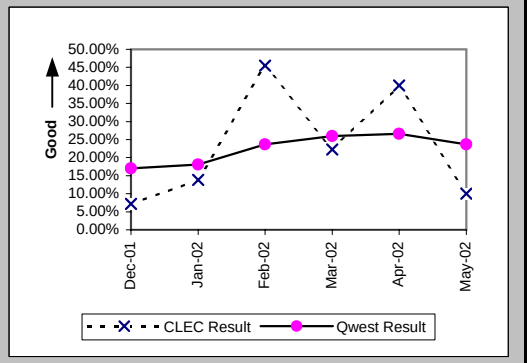
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	10	2.60	0	0	8446	1122	7.53	12.02	1.85	0.13	Yes
Jan-02	33	14	2.36	0	0	5211	1052	4.95	6.72	1.9	0.15	Yes
Feb-02	25	12	2.08	0	1	5735	1004	5.71	10.46	2.88	0.75	Yes
Mar-02	25	9	2.78	0	0	5974	955	6.26	11.71	1.51	-0.08	No
Apr-02	27	10	2.70	0	0	6326	1084	5.84	9.79	1.58	-0.04	No
May-02	27	8	3.38	0	0	6755	1044	6.47	11.39	1.03	-0.37	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

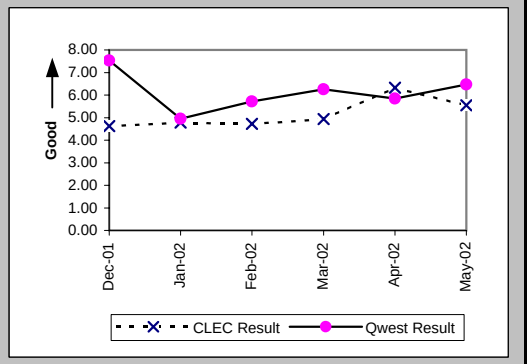
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	14	7.14%	29	0	247	1451	17.02%	37.58%	0.93	-0.43	No
Jan-02	4	29	13.79%	47	0	281	1557	18.05%	38.46%	0.55	-0.67	No
Feb-02	5	11	45.45%	48	1	274	1159	23.64%	42.49%	-1.69	-2.03	No
Mar-02	2	9	22.22%	45	0	268	1033	25.94%	43.83%	0.18	-0.89	No
Apr-02	2	5	40.00%	38	0	315	1183	26.63%	44.20%	-0.68	-1.41	No
May-02	1	10	10.00%	33	0	261	1101	23.71%	42.53%	0.97	-0.41	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

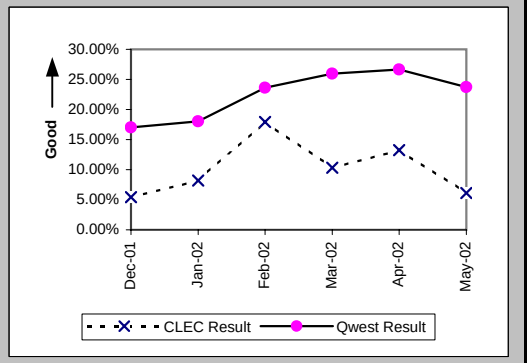
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	199	43	4.63	0	3	8446	1122	7.53	12.02	1.91	0.16	Yes
Jan-02	234	49	4.78	0	0	5211	1052	4.95	6.72	0.12	-0.93	No
Feb-02	288	61	4.72	0	1	5735	1004	5.71	10.46	0.75	-0.54	No
Mar-02	252	51	4.94	0	0	5974	955	6.26	11.71	0.89	-0.46	No
Apr-02	398	63	6.32	0	0	6326	1084	5.84	9.79	-0.38	-1.23	No
May-02	216	39	5.54	0	0	6755	1044	6.47	11.39	0.54	-0.67	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

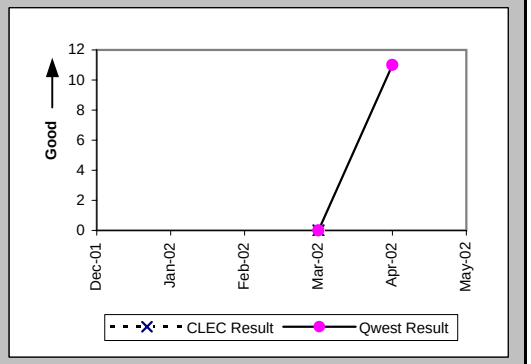
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	37	5.41%	773	3	247	1451	17.02%	37.58%	2.02	0.23	Yes
Jan-02	5	61	8.20%	401	0	281	1557	18.05%	38.46%	2.1	0.28	Yes
Feb-02	12	67	17.91%	220	1	274	1159	23.64%	42.49%	1.08	-0.35	No
Mar-02	15	145	10.34%	155	0	268	1033	25.94%	43.83%	4.4	1.68	Yes
Apr-02	16	121	13.22%	219	0	315	1183	26.63%	44.20%	3.4	1.07	Yes
May-02	10	163	6.14%	178	0	261	1101	23.71%	42.53%	5.61	2.41	Yes



Checklist #2 - Jeopardy Notifications - LIS

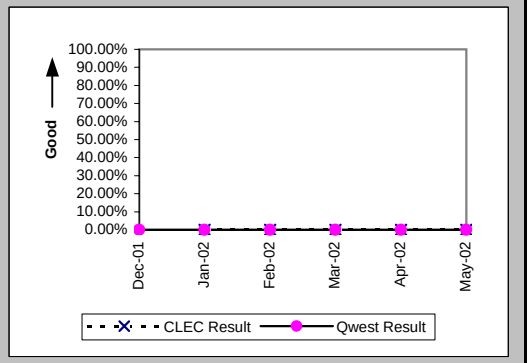
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	0	1	0.00	0	16	0	1	0.00				
Apr-02						11	1	11.00				
May-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

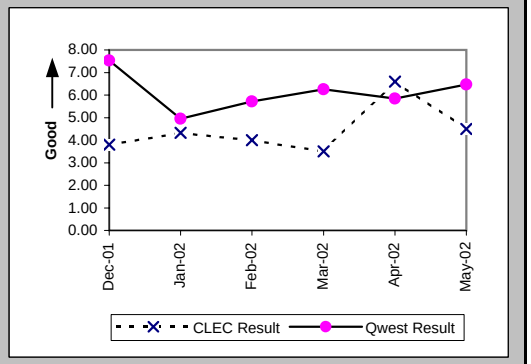
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02	0	1	0.00%	23	0	0	4	0.00%	N/A	N/A	N/A	
Feb-02	0	5	0.00%	15	4	0	4	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	48	16	0	1	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	14	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	4	0.00%	4	0	0	8	0.00%	N/A	N/A	N/A	



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

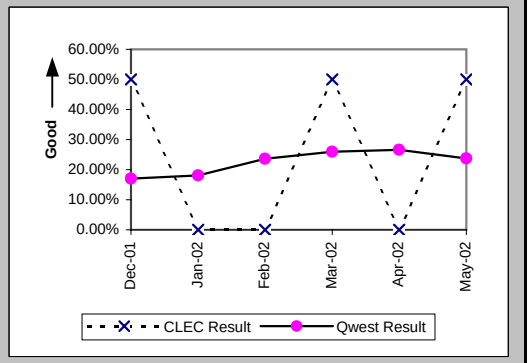
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	5	3.80	0	0	8446	1122	7.53	12.02	0.65	-0.6	No
Jan-02	13	3	4.33	0	0	5211	1052	4.95	6.72	-0.15	-1.09	No
Feb-02	20	5	4.00	0	1	5735	1004	5.71	10.46	0.34	-0.79	No
Mar-02	7	2	3.50	0	0	5974	955	6.26	11.71	0.07	-0.96	No
Apr-02	33	5	6.60	0	0	6326	1084	5.84	9.79	-0.17	-1.11	No
May-02	9	2	4.50	0	0	6755	1044	6.47	11.39	-0.05	-1.03	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

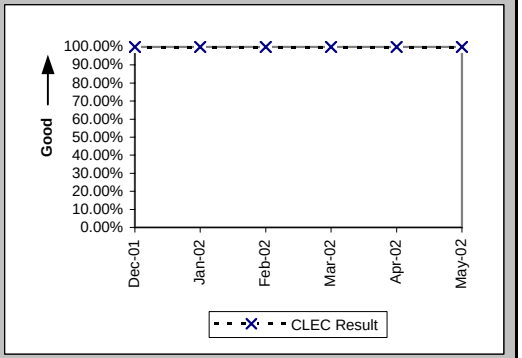
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	17	0	247	1451	17.02%	37.58%	-1.24	-1.75	No
Jan-02	0	6	0.00%	7	0	281	1557	18.05%	38.46%	1.05	-0.36	No
Feb-02	0	4	0.00%	14	1	274	1159	23.64%	42.49%	0.97	-0.41	No
Mar-02	2	4	50.00%	6	0	268	1033	25.94%	43.83%	-1.1	-1.67	No
Apr-02	0	8	0.00%	29	0	315	1183	26.63%	44.20%	1.76	0.07	Yes
May-02	2	4	50.00%	20	0	261	1101	23.71%	42.53%	-1.23	-1.75	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

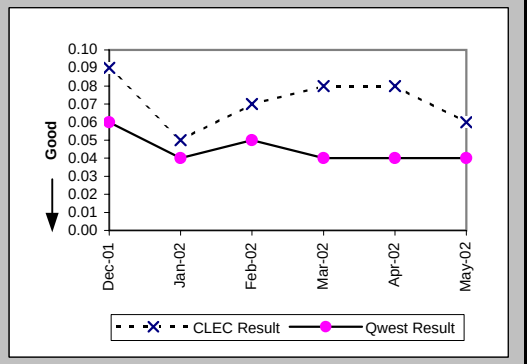
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		



Checklist #2 - Due Date Changes

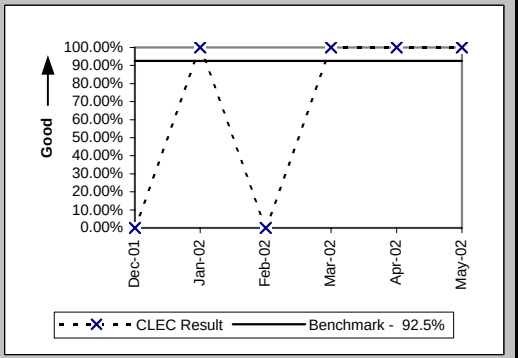
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	904	9557	0.09	0	140	3412	59742	0.06	0.28	12.07	6.34	Yes
Jan-02	648	12249	0.05	0	159	2791	64058	0.04	0.24	3.95	1.4	Yes
Feb-02	635	9202	0.07	0	86	2669	58009	0.05	0.25	8.09	3.92	Yes
Mar-02	707	8484	0.08	0	88	2379	61722	0.04	0.23	16.78	9.2	Yes
Apr-02	714	9256	0.08	0	88	2312	60382	0.04	0.23	15.01	8.12	Yes
May-02	755	11752	0.06	0	116	2886	66971	0.04	0.24	8.69	4.28	Yes



Checklist #2 - Timely Release Notifications

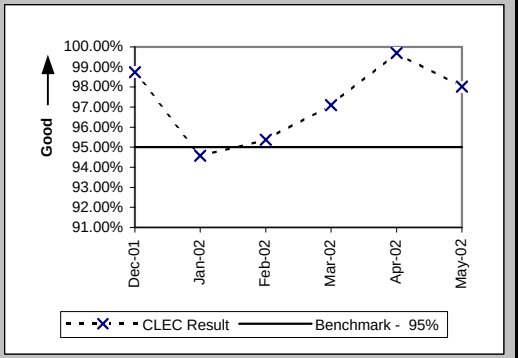
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

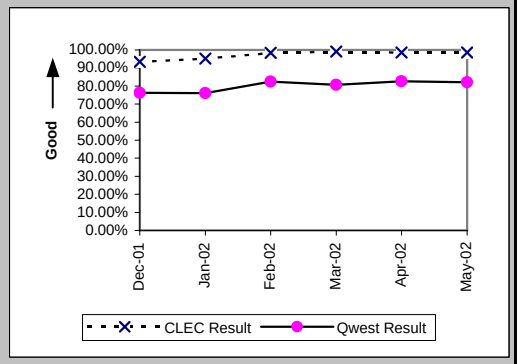
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		

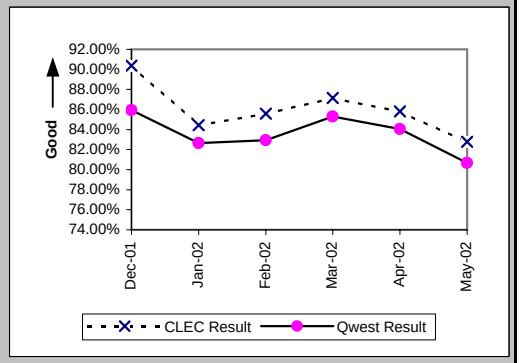


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	28038	29422	95.30%			3156401	4152609	76.01%
Feb-02	24015	24425	98.32%			2593071	3147543	82.38%
Mar-02	24486	24704	99.12%			2638255	3273774	80.59%
Apr-02	24270	24626	98.55%			2829976	3423085	82.67%
May-02	23492	23823	98.61%			2890939	3519539	82.14%



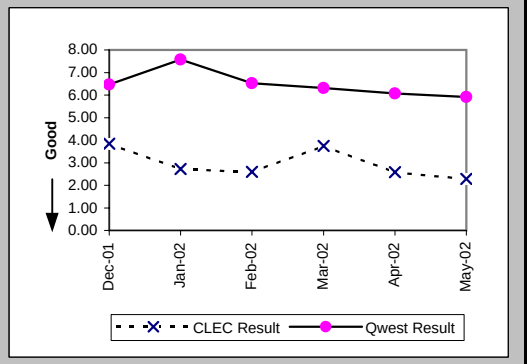
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%



Checklist #2 - Billing

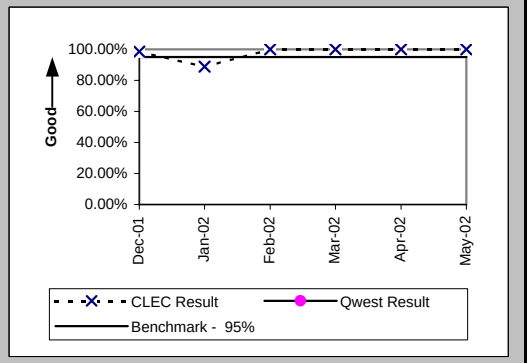
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2163814	561519	3.85	0	0	116804133	18060500	6.47	27.10	-71.19	-44.28	No
Jan-02	2041977	751015	2.72	0	0	148368552	19580225	7.58	28.30	-145.99	-89.76	No
Feb-02	2025541	778280	2.60	0	0	101647506	15582225	6.52	28.86	-116.96	-72.11	No
Mar-02	44553677	11913528	3.74	0	0	106696501	16901450	6.31	26.41	-257.55	-157.58	No
Apr-02	34040753	13217502	2.58	0	0	107473529	17710524	6.07	23.97	-400.87	-244.71	No
May-02	31838222	13893502	2.29	0	0	100885684	17047446	5.92	24.05	-417.14	-254.61	No



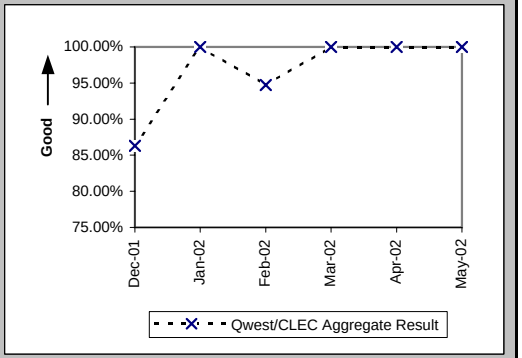
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1092197	1109007	98.48%	0	0							No
Jan-02	1346159	1515643	88.82%	0	0							Yes
Feb-02	1263028	1263104	99.99%	0	0							No
Mar-02	1398744	1398841	99.99%	0	0							No
Apr-02	1203954	1204110	99.99%	0	0							No
May-02	1749420	1749510	99.99%	0	0							No



Checklist #2 - Billing

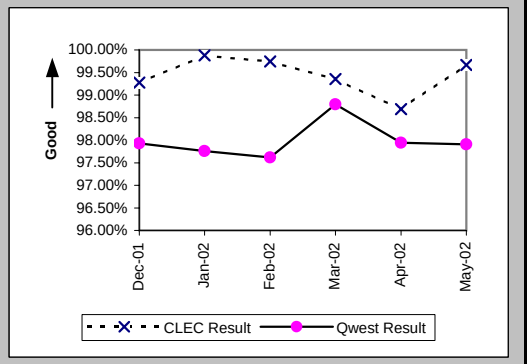
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)					
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	13413	15544	86.29%	0	0
Jan-02	16653	16653	100.00%	0	0
Feb-02	16008	16896	94.74%	0	0
Mar-02	16643	16643	100.00%	0	0
Apr-02	16629	16629	100.00%	0	0
May-02	16721	16721	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

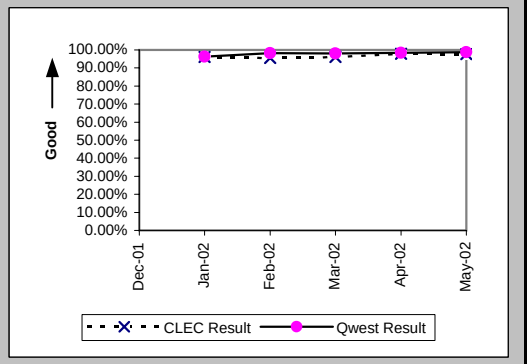
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8175840.27	8235557.99	99.27%	0	325	121817710	124391766.3	97.93%	14.24%	-262.43	-160.55	No
Jan-02	7034197.78	7042448.61	99.88%	0	335	125798580.4	128685011	97.76%	14.81%	-370.97	-226.53	No
Feb-02	6734245.29	6751628.59	99.74%	0	357	124982051.3	128033338.1	97.62%	15.25%	-352.95	-215.58	No
Mar-02	6736091.44	6779688.64	99.36%	0	359	127326985.6	128884606.8	98.79%	10.93%	-131.34	-80.85	No
Apr-02	6609524.49	6697254.47	98.69%	0	351	124011124.8	126618459.4	97.94%	14.20%	-133.06	-81.9	No
May-02	6791010.42	6813601.93	99.67%	0	436	117846304.9	120364407.4	97.91%	14.31%	-312.37	-190.91	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

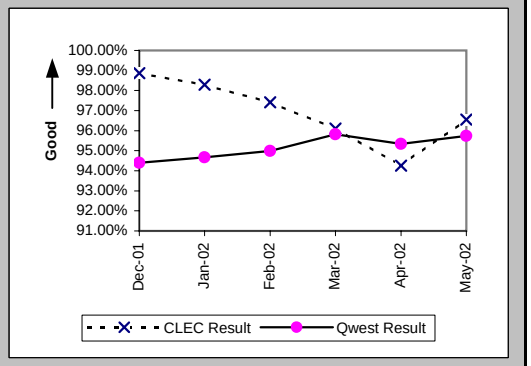
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	22726	23636	96.15%	0	0	433440	450404	96.23%	19.04%	0.66	-0.6	No
Feb-02	23273	24339	95.62%	0	0	404699	412081	98.21%	13.26%	29.58	16.99	Yes
Mar-02	18917	19676	96.14%	0	0	407060	415153	98.05%	13.83%	18.92	10.5	Yes
Apr-02	18235	18627	97.90%	0	0	357723	363336	98.46%	12.33%	6.04	2.67	Yes
May-02	19302	19741	97.78%	0	0	372523	376979	98.82%	10.81%	13.2	7.03	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

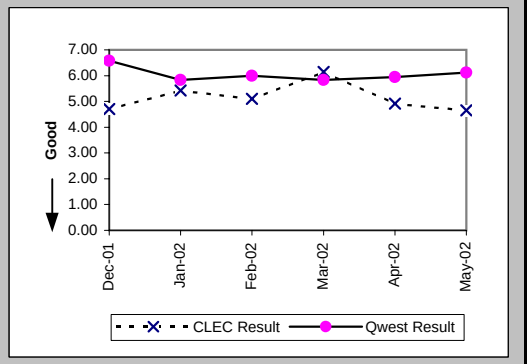
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	87	88	98.86%	0	0	15320	16229	94.40%	22.99%	-1.82	-2.1	No
Jan-02	115	117	98.29%	1	0	16946	17900	94.67%	22.46%	-1.74	-2.06	No
Feb-02	113	116	97.41%	0	0	14858	15641	94.99%	21.81%	-1.19	-1.72	No
Mar-02	74	77	96.10%	0	0	15698	16382	95.82%	20.00%	-0.12	-1.07	No
Apr-02	115	122	94.26%	2	0	15181	15922	95.35%	21.07%	0.6	-0.64	No
May-02	112	116	96.55%	1	3	15830	16535	95.74%	20.20%	-0.43	-1.26	No



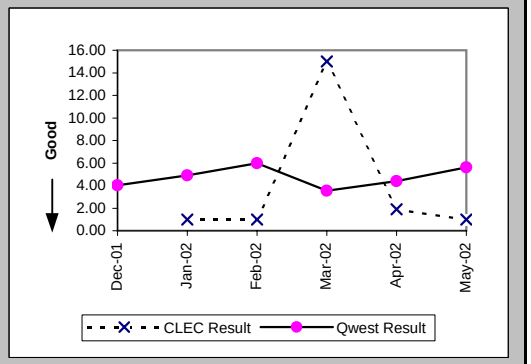
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	414	88	4.70	0	0	107475	16335	6.58	6.82	-2.57	-2.56	No
Jan-02	640	118	5.42	0	0	105016	18013	5.83	6.47	-0.68	-1.41	No
Feb-02	592	116	5.10	0	0	94002	15705	5.99	7.63	-1.24	-1.75	No
Mar-02	473	77	6.14	0	0	96078	16471	5.83	6.42	0.63	-0.62	No
Apr-02	610	124	4.92	0	0	95586	16066	5.95	6.65	-1.72	-2.05	No
May-02	545	117	4.66	0	3	101878	16646	6.12	7.72	-2.04	-2.24	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

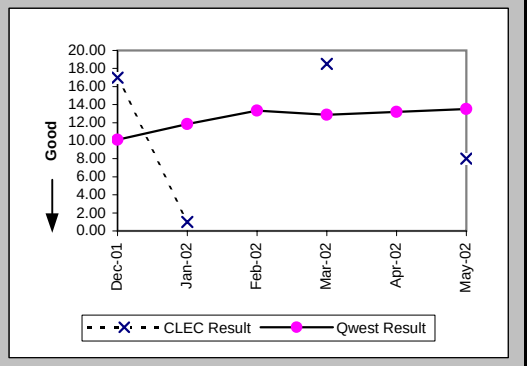
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1953	484	4.04	6.79			
Jan-02	1	1	1.00	1	0	2683	547	4.90	13.84	-0.28	-1.17	No
Feb-02	3	3	1.00	0	0	2231	373	5.98	20.08	-0.43	-1.26	No
Mar-02	15	1	15.00	0	0	1109	313	3.54	6.04	1.71	0.04	Yes
Apr-02	17	9	1.89	0	0	1571	356	4.41	7.76	-0.96	-1.59	No
May-02	3	3	1.00	1	0	1930	343	5.63	20.53	-0.39	-1.24	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

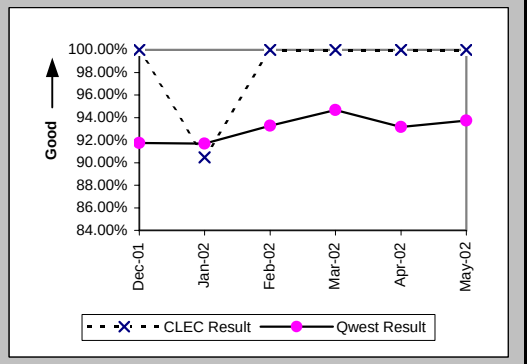
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	1	17.00	0	0	4493	444	10.12	12.21	0.95	-0.42	No
Jan-02	1	1	1.00	0	0	5168	436	11.85	14.46	-0.75	-1.46	No
Feb-02						5489	412	13.32	25.66			
Mar-02	37	2	18.50	0	0	4834	376	12.86	20.50	0.89	-0.46	No
Apr-02						5302	402	13.19	13.81			
May-02	8	1	8.00	0	0	5161	382	13.51	24.68	-0.22	-1.14	No



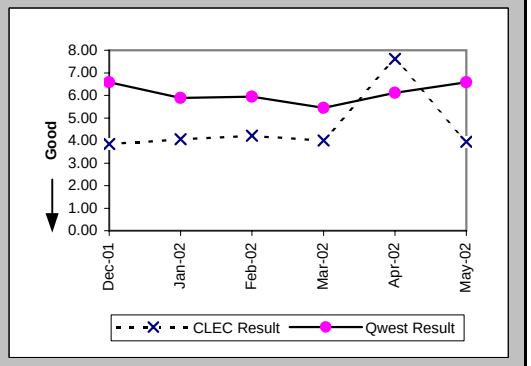
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	19	100.00%	0	0	3035	3308	91.75%	27.52%	-1.3	-1.79	No
Jan-02	19	21	90.48%	0	0	3220	3512	91.69%	27.61%	0.27	-0.84	No
Feb-02	18	18	100.00%	1	1	2467	2645	93.27%	25.05%	-1.14	-1.69	No
Mar-02	23	23	100.00%	0	0	2757	2912	94.68%	22.45%	-1.13	-1.69	No
Apr-02	18	18	100.00%	0	0	2618	2810	93.17%	25.23%	-1.15	-1.7	No
May-02	19	19	100.00%	0	0	3386	3612	93.74%	24.22%	-1.12	-1.68	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

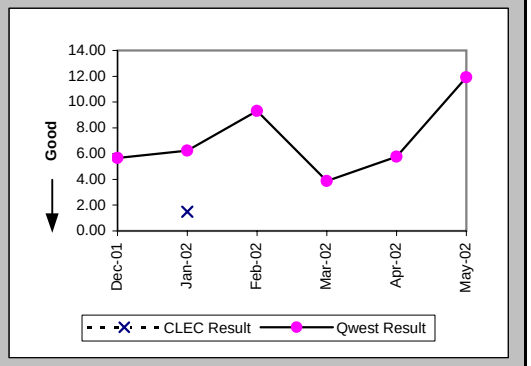
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73	19	3.84	0	0	21894	3326	6.58	10.57	-1.13	-1.69	No
Jan-02	85	21	4.05	0	0	20767	3534	5.88	9.19	-0.91	-1.55	No
Feb-02	80	19	4.21	0	1	15859	2670	5.94	9.97	-0.75	-1.46	No
Mar-02	92	23	4.00	0	0	15986	2931	5.45	6.71	-1.04	-1.63	No
Apr-02	137	18	7.61	0	0	17286	2827	6.11	9.27	0.93	-0.43	No
May-02	75	19	3.95	0	0	23945	3640	6.58	10.83	-1.06	-1.64	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

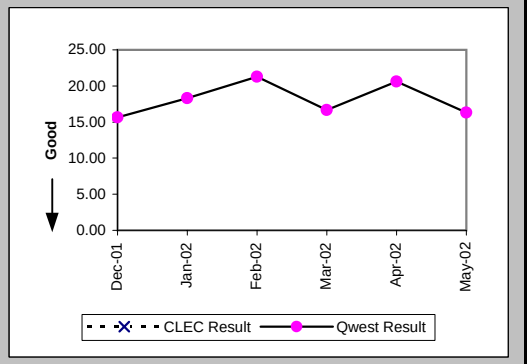
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						698	123	5.67	23.15			
Jan-02	3	2	1.50	0	0	910	146	6.23	21.48	-0.31	-1.19	No
Feb-02						688	74	9.30	30.74			
Mar-02						201	52	3.87	3.43			
Apr-02						351	61	5.75	14.13			
May-02						1204	101	11.92	43.09			



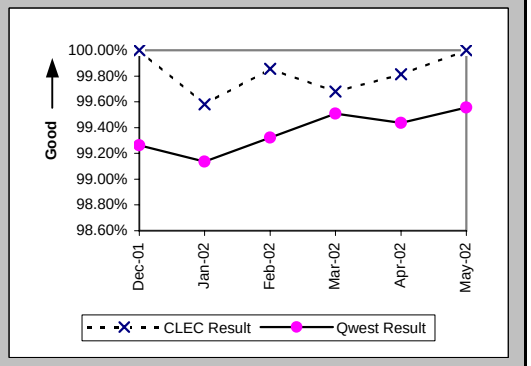
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2396	153	15.66	17.89			
Jan-02						2798	153	18.29	26.56			
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

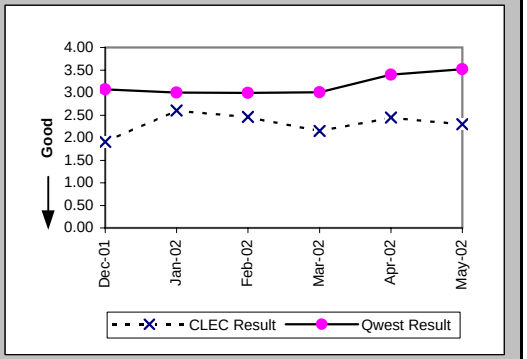
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	538	538	100.00%	0	1	21967	22130	99.26%	8.55%	-1.97	-2.2	No
Jan-02	714	717	99.58%	0	0	23871	24079	99.14%	9.25%	-1.27	-1.77	No
Feb-02	692	693	99.86%	0	2	22442	22595	99.32%	8.20%	-1.68	-2.02	No
Mar-02	622	624	99.68%	0	0	25543	25669	99.51%	6.99%	-0.6	-1.37	No
Apr-02	1071	1073	99.81%	0	3	24858	24999	99.44%	7.49%	-1.62	-1.98	No
May-02	1562	1562	100.00%	0	4	29817	29950	99.56%	6.65%	-2.57	-2.56	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

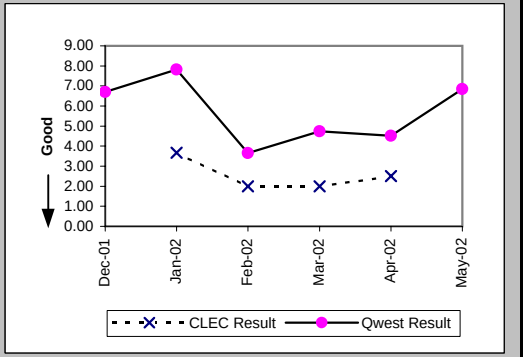
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	101	53	1.91	485	1	52000	16918	3.07	4.95	-1.71	-2.04	No
Jan-02	250	96	2.60	621	0	58099	19365	3.00	1.33	-2.9	-2.77	No
Feb-02	362	147	2.46	546	2	51610	17277	2.99	1.33	-4.75	-3.89	No
Mar-02	146	68	2.15	556	0	55201	18321	3.01	1.50	-4.76	-3.9	No
Apr-02	292	119	2.45	954	3	60124	17670	3.40	1.84	-5.61	-4.41	No
May-02	639	278	2.30	1284	4	73495	20892	3.52	2.74	-7.38	-5.49	No



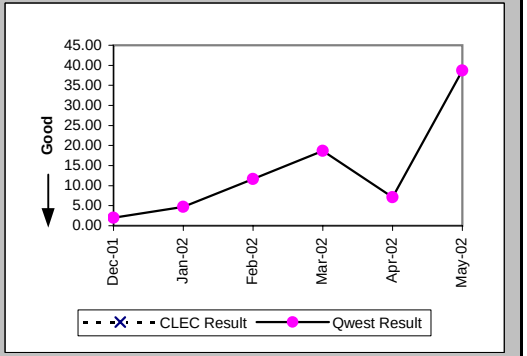
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1145	171	6.70	47.30			
Jan-02	11	3	3.67	0	0	1564	200	7.82	44.74	-0.16	-1.1	No
Feb-02	2	1	2.00	0	0	538	147	3.66	5.29	-0.31	-1.19	No
Mar-02	4	2	2.00	0	0	536	113	4.74	8.31	-0.46	-1.28	No
Apr-02	5	2	2.50	0	0	591	131	4.51	13.92	-0.2	-1.12	No
May-02						869	127	6.84	28.08			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

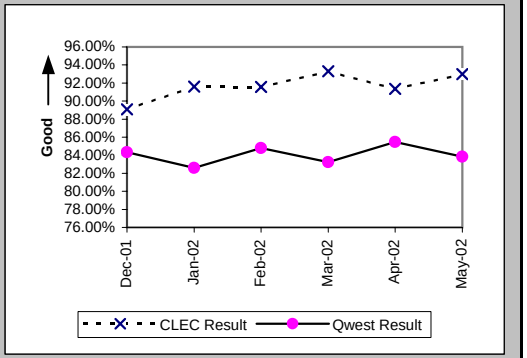
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						52	11	4.73	5.39			
Feb-02						93	8	11.62	23.09			
Mar-02						262	14	18.71	24.64			
Apr-02						85	12	7.08	7.66			
May-02						426	11	38.73	99.15			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

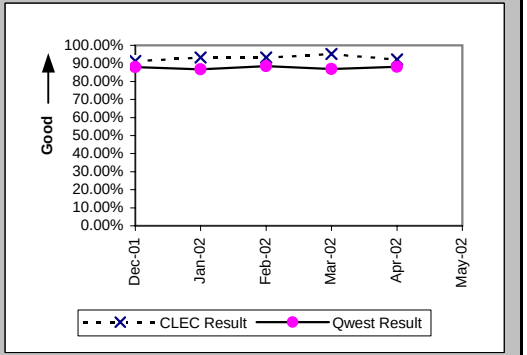
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	498	559	89.09%	0	0	37801	44820	84.34%	36.34%	-3.07	-2.87	No
Jan-02	688	751	91.61%	0	0	36145	43752	82.61%	37.90%	-6.45	-4.92	No
Feb-02	771	842	91.57%	0	0	36738	43330	84.79%	35.92%	-5.43	-4.3	No
Mar-02	724	776	93.30%	0	0	35823	43035	83.24%	37.35%	-7.43	-5.52	No
Apr-02	886	970	91.34%	0	0	38028	44498	85.46%	35.25%	-5.14	-4.12	No
May-02	1355	1457	93.00%	0	0	39481	47083	83.85%	36.80%	-9.34	-6.68	No



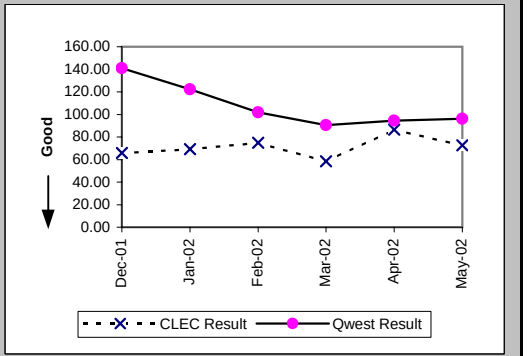
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	510	559	91.23%	0	0	39390	44820	87.88%	32.63%	-2.41	-2.47	No
Jan-02	700	751	93.21%	0	0	37957	43752	86.75%	33.90%	-5.17	-4.15	No
Feb-02	786	842	93.35%	0	0	38299	43330	88.39%	32.04%	-4.45	-3.71	No
Mar-02	739	776	95.23%	0	0	37352	43035	86.79%	33.86%	-6.88	-5.18	No
Apr-02	895	970	92.27%	0	0	39206	44498	88.11%	32.37%	-3.96	-3.41	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

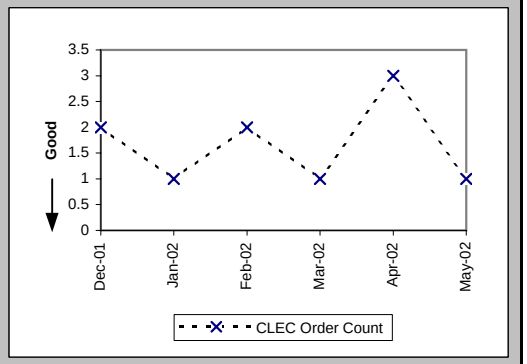
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	460	7	65.71	0	0	244573	1736	140.88	168.32	-1.18	-1.72	No
Jan-02	415	6	69.17	0	0	161953	1323	122.41	159.14	-0.82	-1.5	No
Feb-02	449	6	74.83	0	0	123791	1215	101.89	135.00	-0.49	-1.3	No
Mar-02	351	6	58.50	0	0	140689	1554	90.53	129.41	-0.61	-1.37	No
Apr-02	432	5	86.40	0	0	154303	1633	94.49	130.80	-0.14	-1.08	No
May-02	436	6	72.67	0	0	162250	1689	96.06	137.47	-0.42	-1.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

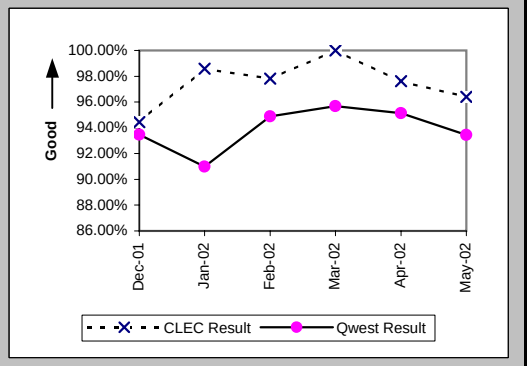
Date	CLEC Order Count
Dec-01	2
Jan-02	1
Feb-02	2
Mar-02	1
Apr-02	3
May-02	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

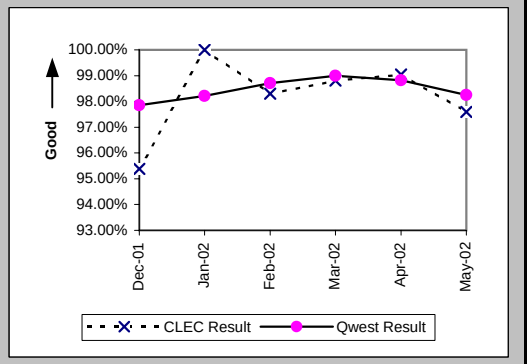
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	54	94.44%	56	0	11176	11957	93.47%	24.71%	-0.29	-1.18	No
Jan-02	70	71	98.59%	68	0	11834	13007	90.98%	28.64%	-2.23	-2.36	No
Feb-02	45	46	97.83%	68	0	10129	10675	94.89%	22.03%	-0.9	-1.55	No
Mar-02	71	71	100.00%	67	0	12697	13270	95.68%	20.33%	-1.79	-2.09	No
Apr-02	82	84	97.62%	81	0	12601	13246	95.13%	21.52%	-1.06	-1.64	No
May-02	134	139	96.40%	105	0	16411	17563	93.44%	24.76%	-1.41	-1.85	No



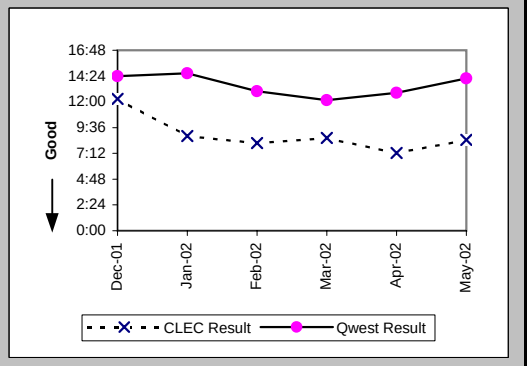
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	62	65	95.38%	56	0	15685	16029	97.85%	14.49%	1.25	-0.24	No
Jan-02	84	84	100.00%	68	0	17187	17500	98.21%	13.25%	-1.23	-1.75	No
Feb-02	58	59	98.31%	68	0	14182	14367	98.71%	11.27%	0.36	-0.78	No
Mar-02	83	84	98.81%	67	0	17099	17272	99.00%	9.96%	0.27	-0.84	No
Apr-02	103	104	99.04%	81	0	17181	17387	98.82%	10.82%	-0.21	-1.13	No
May-02	162	166	97.59%	105	0	22427	22827	98.25%	13.12%	0.67	-0.59	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

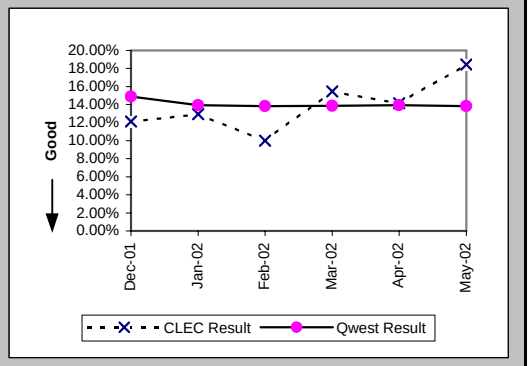
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	796:50	65	12:16	55	0	230890:19	16029	14:24	13:11	-1.31	-1.8	No
Jan-02	739:54	84	8:49	67	0	256696:42	17500	14:40	14:25	-3.72	-3.26	No
Feb-02	480:58	59	8:09	67	0	186550:50	14367	12:59	12:04	-3.07	-2.87	No
Mar-02	726:49	84	8:39	67	0	210085:16	17272	12:10	11:05	-2.9	-2.76	No
Apr-02	752:33	104	7:14	79	0	223523:44	17387	12:51	13:07	-4.36	-3.65	No
May-02	1404:06	166	8:28	103	0	323835:36	22827	14:11	12:38	-5.82	-4.54	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

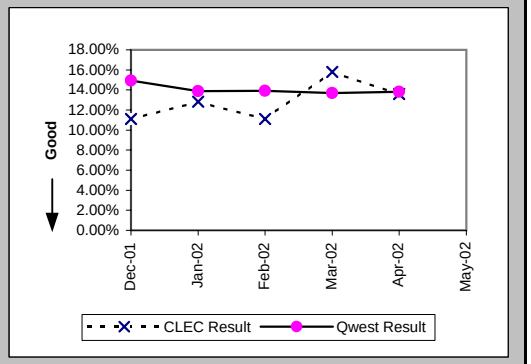
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	66	12.12%	55	0	2473	16614	14.89%	35.59%	-0.63	-1.38	No
Jan-02	11	85	12.94%	67	0	2525	18139	13.92%	34.62%	-0.26	-1.16	No
Feb-02	6	60	10.00%	67	0	2056	14852	13.84%	34.54%	-0.86	-1.52	No
Mar-02	13	84	15.48%	67	0	2457	17737	13.85%	34.54%	0.46	-0.72	No
Apr-02	15	106	14.15%	79	0	2464	17684	13.93%	34.63%	0.1	-0.94	No
May-02	31	168	18.45%	103	0	3238	23432	13.82%	34.51%	1.68	0.02	Yes



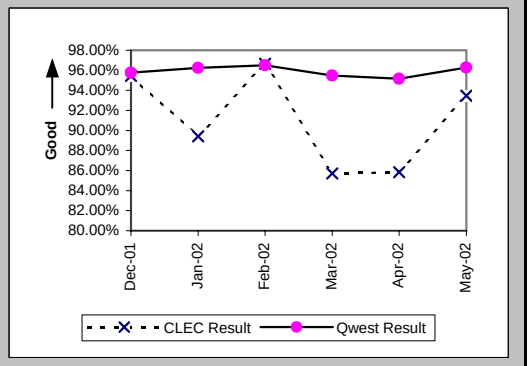
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	63	11.11%	55	0	2262	15140	14.94%	35.65%	-0.85	-1.52	No
Jan-02	10	78	12.82%	67	0	2299	16566	13.88%	34.57%	-0.27	-1.16	No
Feb-02	6	54	11.11%	67	0	1891	13605	13.90%	34.59%	-0.59	-1.36	No
Mar-02	12	76	15.79%	67	0	2274	16606	13.69%	34.38%	0.55	-0.66	No
Apr-02	14	103	13.59%	79	0	2328	16828	13.83%	34.53%	-0.07	-1.04	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

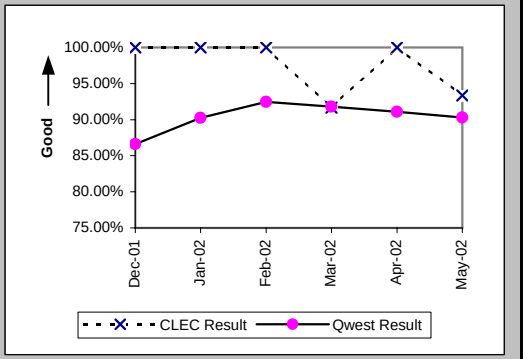
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63	66	95.45%	55	0	15911	16614	95.77%	20.13%	0.2	-0.88	No
Jan-02	76	85	89.41%	67	0	17459	18139	96.25%	19.00%	2.76	0.68	Yes
Feb-02	58	60	96.67%	67	0	14334	14852	96.51%	18.35%	-0.07	-1.04	No
Mar-02	72	84	85.71%	67	0	16935	17737	95.48%	20.78%	3.49	1.12	Yes
Apr-02	91	106	85.85%	79	0	16830	17684	95.17%	21.44%	3.69	1.24	Yes
May-02	157	168	93.45%	103	0	22563	23432	96.29%	18.90%	1.8	0.09	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

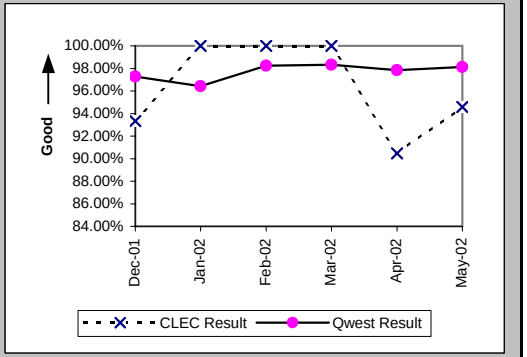
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	9	0	1948	2249	86.62%	34.05%	-1.36	-1.83	No
Jan-02	10	10	100.00%	5	0	1951	2162	90.24%	29.68%	-1.04	-1.63	No
Feb-02	9	9	100.00%	8	0	1665	1801	92.45%	26.42%	-0.86	-1.52	No
Mar-02	11	12	91.67%	12	0	2054	2237	91.82%	27.41%	0.11	-0.93	No
Apr-02	14	14	100.00%	13	0	2048	2248	91.10%	28.47%	-1.17	-1.71	No
May-02	28	30	93.33%	11	0	2534	2807	90.27%	29.63%	-0.56	-1.34	No



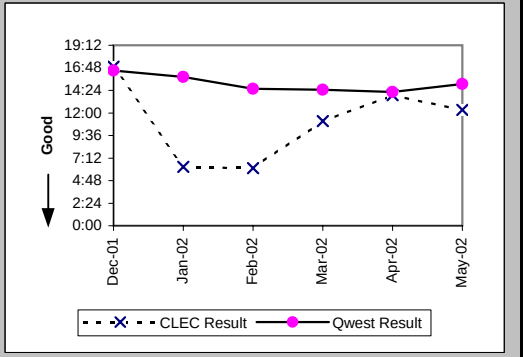
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	9	0	3028	3113	97.27%	16.30%	0.83	-0.49	No
Jan-02	13	13	100.00%	5	0	2939	3048	96.42%	18.57%	-0.69	-1.42	No
Feb-02	12	12	100.00%	8	0	2507	2552	98.24%	13.16%	-0.46	-1.28	No
Mar-02	16	16	100.00%	12	0	3065	3117	98.33%	12.81%	-0.52	-1.32	No
Apr-02	19	21	90.48%	13	0	3038	3105	97.84%	14.53%	1.74	0.06	Yes
May-02	35	37	94.59%	11	0	3772	3844	98.13%	13.56%	1.33	-0.19	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

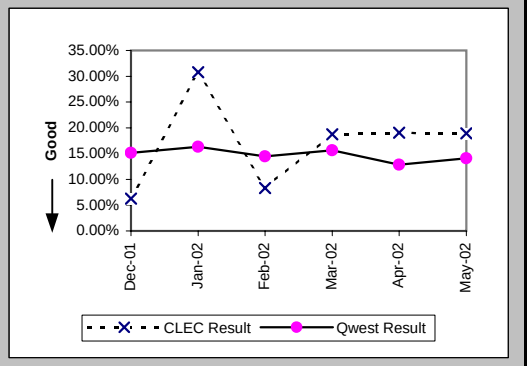
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	253:47	15	16:55	8	0	51387:13	3113	16:30	14:43	0.25	-0.85	No
Jan-02	81:23	13	6:16	5	0	48189:01	3048	15:49	14:58	-2.3	-2.4	No
Feb-02	73:20	12	6:07	8	0	37205:03	2552	14:35	19:32	-1.5	-1.91	No
Mar-02	178:01	16	11:08	12	0	45151:13	3117	14:29	12:04	-1.11	-1.68	No
Apr-02	291:51	21	13:54	13	0	44219:56	3105	14:14	12:25	-0.13	-1.08	No
May-02	455:40	37	12:19	11	0	57973:33	3844	15:05	14:52	-1.13	-1.68	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

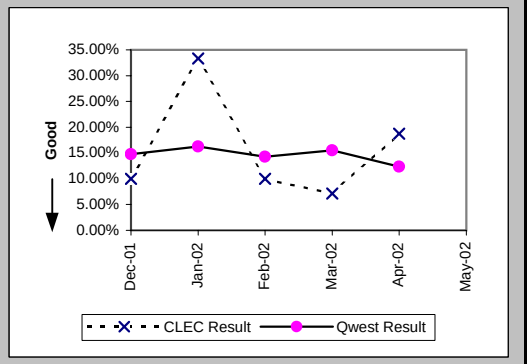
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	16	6.25%	8	0	484	3196	15.14%	35.85%	-0.99	-1.6	No
Jan-02	4	13	30.77%	5	0	513	3142	16.33%	36.96%	1.3	-0.21	No
Feb-02	1	12	8.33%	8	0	376	2606	14.43%	35.14%	-0.6	-1.36	No
Mar-02	3	16	18.75%	12	0	497	3184	15.61%	36.29%	0.38	-0.77	No
Apr-02	4	21	19.05%	13	0	405	3146	12.87%	33.49%	0.83	-0.49	No
May-02	7	37	18.92%	11	0	554	3925	14.11%	34.82%	0.84	-0.49	No



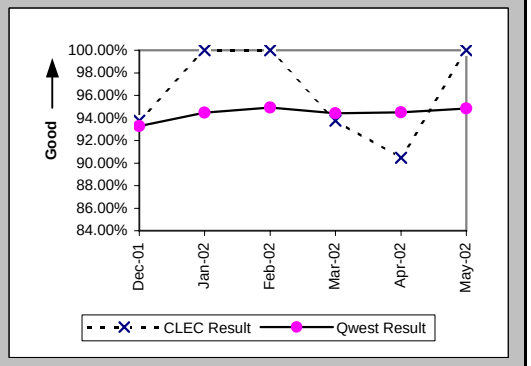
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	10	10.00%	8	0	405	2738	14.79%	35.50%	-0.43	-1.26	No
Jan-02	4	12	33.33%	5	0	421	2594	16.23%	36.87%	1.45	-0.12	No
Feb-02	1	10	10.00%	8	0	322	2257	14.27%	34.97%	-0.38	-1.23	No
Mar-02	1	14	7.14%	12	0	436	2805	15.54%	36.23%	-0.87	-1.53	No
Apr-02	3	16	18.75%	13	0	356	2876	12.38%	32.93%	0.77	-0.53	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

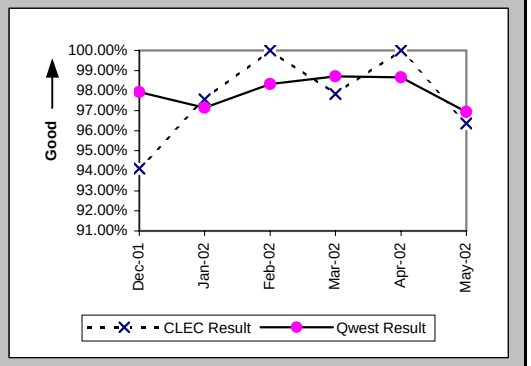
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	8	0	2981	3196	93.27%	25.05%	-0.08	-1.05	No
Jan-02	13	13	100.00%	5	0	2968	3142	94.46%	22.87%	-0.87	-1.53	No
Feb-02	12	12	100.00%	8	0	2474	2606	94.93%	21.93%	-0.8	-1.49	No
Mar-02	15	16	93.75%	12	0	3006	3184	94.41%	22.97%	0.2	-0.88	No
Apr-02	19	21	90.48%	13	0	2973	3146	94.50%	22.80%	0.79	-0.52	No
May-02	37	37	100.00%	11	0	3722	3925	94.83%	22.15%	-1.41	-1.86	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

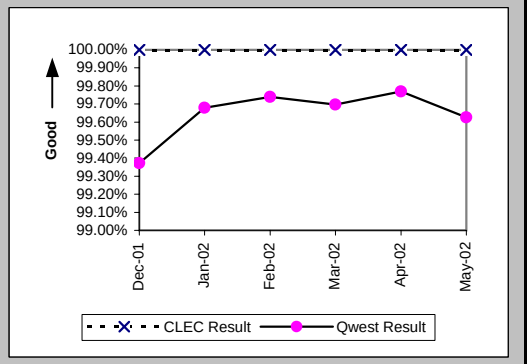
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	34	94.12%	42	0	4708	4808	97.92%	14.27%	1.31	-0.2	No
Jan-02	40	41	97.56%	36	0	5692	5859	97.15%	16.64%	-0.16	-1.1	No
Feb-02	35	35	100.00%	50	0	4806	4888	98.32%	12.84%	-0.77	-1.47	No
Mar-02	45	46	97.83%	52	0	6896	6986	98.71%	11.28%	0.56	-0.66	No
Apr-02	51	51	100.00%	45	0	3828	3880	98.66%	11.50%	-0.83	-1.5	No
May-02	53	55	96.36%	46	0	4598	4743	96.94%	17.22%	0.32	-0.81	No



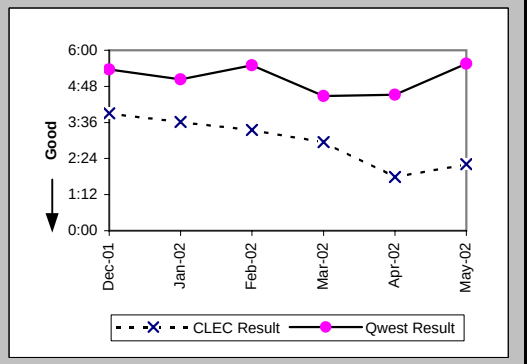
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	122	122	100.00%	42	0	9024	9081	99.37%	7.90%	-0.87	-1.53	No
Jan-02	132	132	100.00%	36	0	11192	11228	99.68%	5.65%	-0.65	-1.39	No
Feb-02	150	150	100.00%	50	0	9952	9978	99.74%	5.10%	-0.62	-1.38	No
Mar-02	110	110	100.00%	52	0	12138	12175	99.70%	5.50%	-0.58	-1.35	No
Apr-02	170	170	100.00%	45	0	8630	8650	99.77%	4.80%	-0.62	-1.38	No
May-02	176	176	100.00%	46	0	9566	9602	99.63%	6.11%	-0.81	-1.49	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

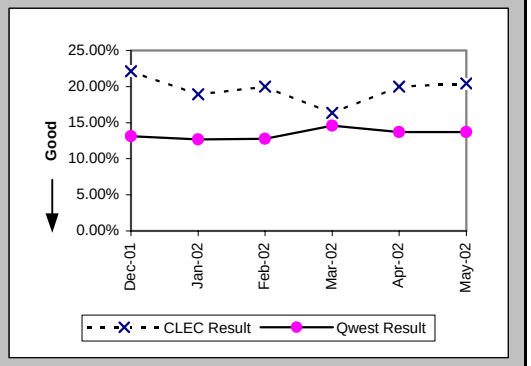
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	476:33	122	3:54	42	0	48753:49	9081	5:22	10:46	-1.49	-1.91	No
Jan-02	476:22	132	3:37	36	0	56544:30	11228	5:02	8:24	-1.94	-2.18	No
Feb-02	502:36	150	3:21	50	0	54903:57	9978	5:30	7:55	-3.3	-3.01	No
Mar-02	323:41	110	2:57	52	0	54491:49	12175	4:29	7:28	-2.14	-2.3	No
Apr-02	302:20	170	1:47	45	0	39088:05	8650	4:31	7:10	-4.94	-4	No
May-02	391:00	176	2:13	46	0	53286:25	9602	5:33	8:19	-5.26	-4.2	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

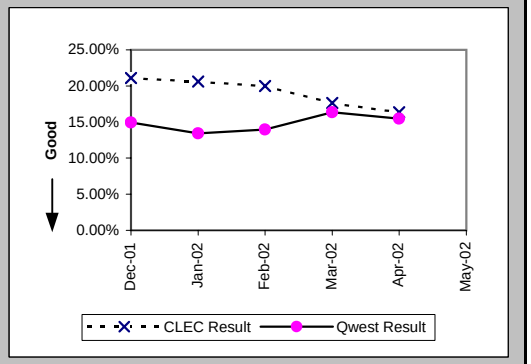
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	122	22.13%	42	0	1191	9081	13.12%	33.76%	2.73	0.66	Yes
Jan-02	25	132	18.94%	36	0	1425	11228	12.69%	33.29%	2.04	0.24	Yes
Feb-02	30	150	20.00%	50	0	1275	9978	12.78%	33.38%	2.48	0.51	Yes
Mar-02	18	110	16.36%	52	0	1778	12175	14.60%	35.31%	0.54	-0.67	No
Apr-02	34	170	20.00%	45	0	1184	8652	13.68%	34.37%	2.26	0.37	Yes
May-02	36	176	20.45%	46	0	1315	9602	13.70%	34.38%	2.45	0.49	Yes



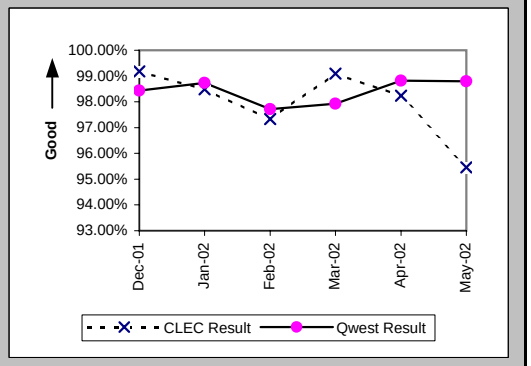
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	90	21.11%	42	0	589	3938	14.96%	35.66%	1.56	-0.05	No
Jan-02	20	97	20.62%	36	0	687	5122	13.41%	34.08%	1.96	0.19	Yes
Feb-02	19	95	20.00%	50	0	597	4271	13.98%	34.68%	1.61	-0.02	No
Mar-02	12	68	17.65%	52	0	1051	6417	16.38%	37.01%	0.31	-0.81	No
Apr-02	18	110	16.36%	45	0	583	3766	15.48%	36.17%	0.28	-0.83	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

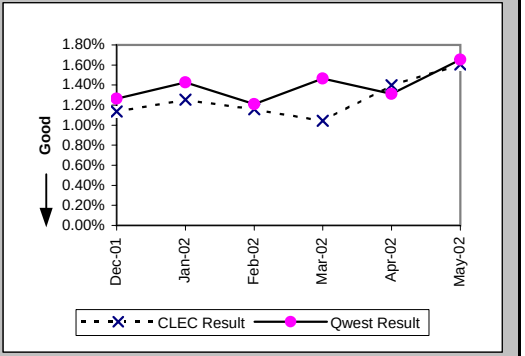
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	121	122	99.18%	42	0	8939	9081	98.44%	12.41%	-0.66	-1.4	No
Jan-02	130	132	98.48%	36	0	11086	11228	98.74%	11.17%	0.33	-0.8	No
Feb-02	146	150	97.33%	50	0	9750	9978	97.72%	14.94%	0.37	-0.78	No
Mar-02	109	110	99.09%	52	0	11922	12175	97.92%	14.26%	-0.86	-1.52	No
Apr-02	167	170	98.24%	45	0	8550	8652	98.82%	10.79%	0.72	-0.56	No
May-02	168	176	95.45%	46	0	9486	9602	98.79%	10.92%	3.11	0.89	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

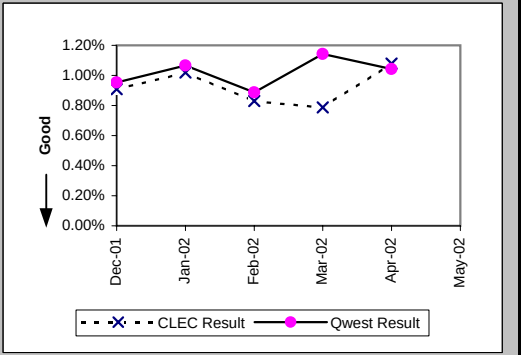
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	204	17947	1.14%	105	0	28891	2286370	1.26%	11.17%	-1.52	-1.92	No
Jan-02	230	18340	1.25%	108	0	32509	2276557	1.43%	11.86%	-1.98	-2.2	No
Feb-02	222	19184	1.16%	125	0	27436	2268894	1.21%	10.93%	-0.66	-1.4	No
Mar-02	210	20093	1.05%	131	0	33096	2260726	1.46%	12.01%	-4.92	-3.99	No
Apr-02	297	21230	1.40%	137	0	29482	2249424	1.31%	11.37%	1.13	-0.32	No
May-02	381	23751	1.60%	160	0	36959	2234958	1.65%	12.75%	-0.6	-1.36	No



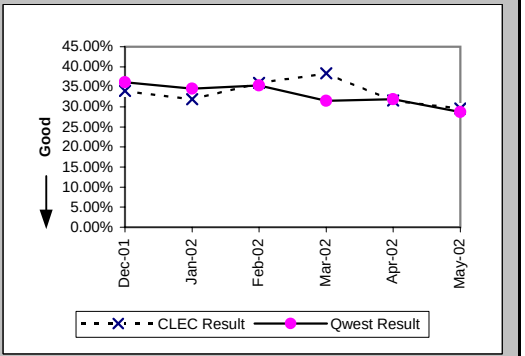
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	163	17947	0.91%	105	0	21816	2286370	0.95%	9.72%	-0.63	-1.38	No
Jan-02	187	18340	1.02%	108	0	24282	2276557	1.07%	10.27%	-0.62	-1.38	No
Feb-02	159	19184	0.83%	125	0	20133	2268894	0.89%	9.38%	-0.86	-1.52	No
Mar-02	158	20093	0.79%	131	0	25828	2260726	1.14%	10.63%	-4.73	-3.88	No
Apr-02	229	21230	1.08%	137	0	23470	2249424	1.04%	10.16%	0.5	-0.69	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

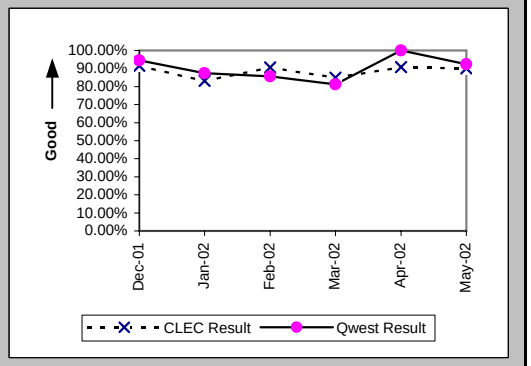
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	309	33.98%	0	0	16370	45261	36.17%	48.05%	-0.8	-1.48	No
Jan-02	108	338	31.95%	0	0	17170	49679	34.56%	47.56%	-1.01	-1.61	No
Feb-02	125	347	36.02%	0	0	15015	42451	35.37%	47.81%	0.26	-0.84	No
Mar-02	131	341	38.42%	0	0	15233	48329	31.52%	46.46%	2.69	0.63	Yes
Apr-02	137	434	31.57%	0	0	13831	43313	31.93%	46.62%	-0.16	-1.1	No
May-02	160	541	29.57%	0	0	14908	51867	28.74%	45.26%	0.43	-0.74	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

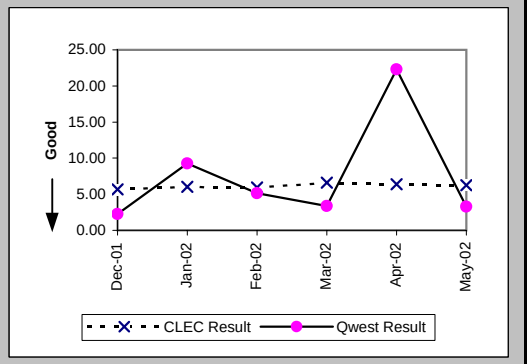
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	224	245	91.43%	1	0	17	18	94.44%	22.91%	0.32	-0.8	No
Jan-02	258	310	83.23%	1	5	14	16	87.50%	33.07%	0.37	-0.78	No
Feb-02	201	222	90.54%	1	4	12	14	85.71%	34.99%	-0.5	-1.3	No
Mar-02	175	206	84.95%	0	2	13	16	81.25%	39.03%	-0.37	-1.22	No
Apr-02	156	172	90.70%	3	10	13	13	100.00%	N/A	N/A	-0.31	No
May-02	174	193	90.16%	1	5	12	13	92.31%	26.65%	0.12	-0.93	No



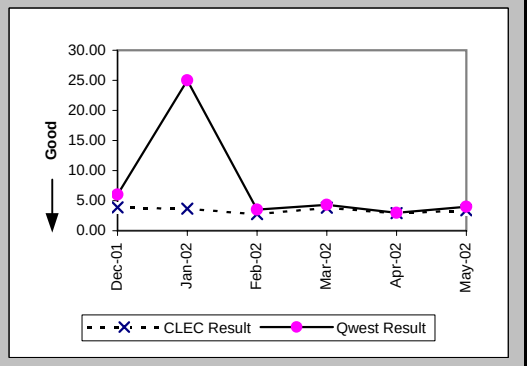
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1395	246	5.67	0	0	41	18	2.28	1.60	3.72	1.26	Yes
Jan-02	1871	311	6.02	0	5	167	18	9.28	12.95	-1.04	-1.63	No
Feb-02	1320	223	5.92	0	4	82	16	5.12	4.90	0.27	-0.84	No
Mar-02	1362	206	6.61	0	2	57	17	3.35	2.94	1.64	-0.01	No
Apr-02	1119	175	6.39	0	10	312	14	22.29	27.64	-2.07	-2.26	No
May-02	1208	194	6.23	0	5	46	14	3.29	3.27	1.28	-0.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

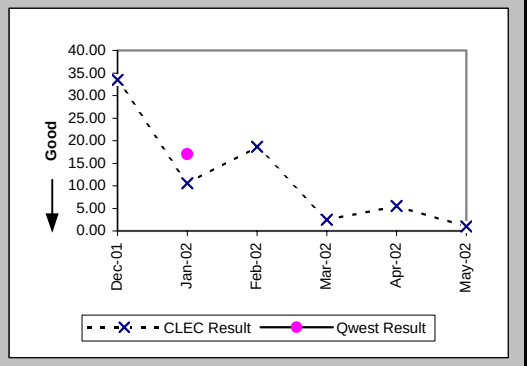
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	19	3.89	1	0	6	1	6.00				
Jan-02	157	43	3.65	1	0	75	3	25.00	19.05	-1.88	-2.14	No
Feb-02	50	18	2.78	1	1	7	2	3.50	0.71	-1.37	-1.83	No
Mar-02	100	26	3.85	0	0	13	3	4.33	3.51	-0.23	-1.14	No
Apr-02	50	17	2.94	0	1	3	1	3.00				
May-02	58	17	3.41	1	1	4	1	4.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

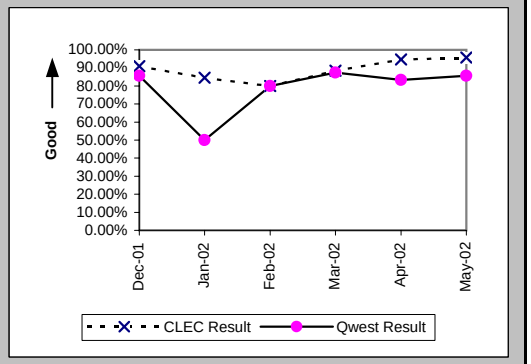
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	67	2	33.50	0	0							
Jan-02	95	9	10.56	0	0	17	1	17.00				
Feb-02	56	3	18.67	0	0							
Mar-02	10	4	2.50	1	0							
Apr-02	11	2	5.50	0	0							
May-02	2	2	1.00	0	0							



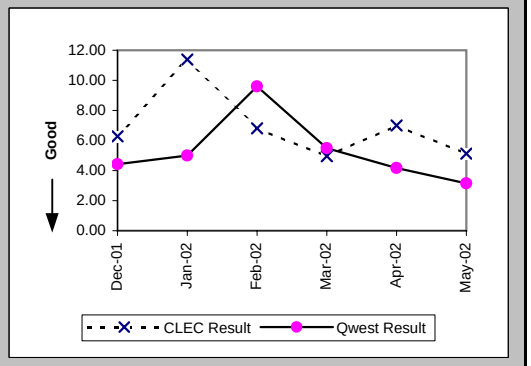
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	22	90.91%	0	0	6	7	85.71%	34.99%	-0.34	-1.21	No
Jan-02	11	13	84.62%	0	0	2	4	50.00%	50.00%	-1.21	-1.74	No
Feb-02	16	20	80.00%	0	1	8	10	80.00%	40.00%	0	-1	No
Mar-02	23	26	88.46%	0	0	7	8	87.50%	33.07%	-0.07	-1.04	No
Apr-02	18	19	94.74%	0	0	5	6	83.33%	37.27%	-0.65	-1.4	No
May-02	23	24	95.83%	0	1	6	7	85.71%	34.99%	-0.67	-1.41	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

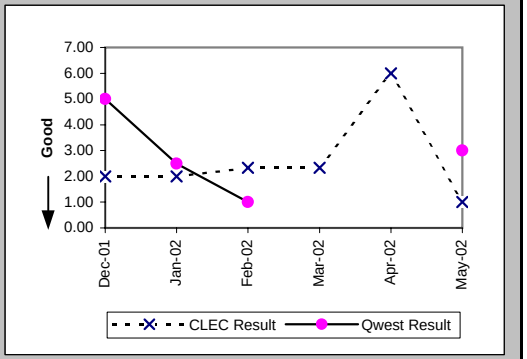
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	138	22	6.27	0	0	31	7	4.43	3.31	0.32	-0.81	No
Jan-02	148	13	11.38	0	0	20	4	5.00	2.71	0.8	-0.51	No
Feb-02	136	20	6.80	0	1	96	10	9.60	3.20	-2.26	-2.37	No
Mar-02	129	26	4.96	0	0	44	8	5.50	8.30	-0.16	-1.1	No
Apr-02	133	19	7.00	0	0	25	6	4.17	2.93	1.29	-0.22	No
May-02	123	24	5.12	0	1	22	7	3.14	2.85	1.83	0.11	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

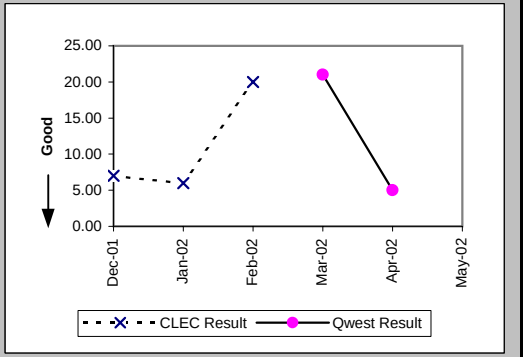
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	5	1	5.00				
Jan-02	2	1	2.00	0	0	5	2	2.50	2.12	-0.19	-1.12	No
Feb-02	7	3	2.33	0	0	2	2	1.00	0.00			
Mar-02	7	3	2.33	0	0							
Apr-02	6	1	6.00	0	0							
May-02	1	1	1.00	0	0	3	1	3.00				



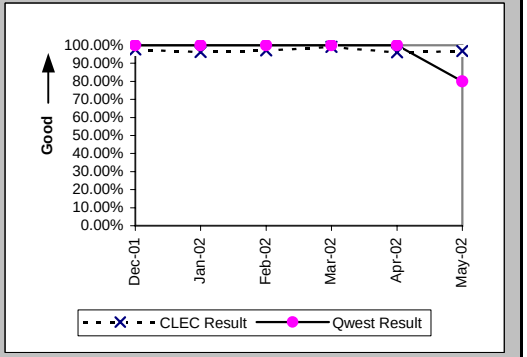
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	0	0							
Jan-02	6	1	6.00	0	0							
Feb-02	20	1	20.00	0	0							
Mar-02						21	1	21.00				
Apr-02						5	1	5.00				
May-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

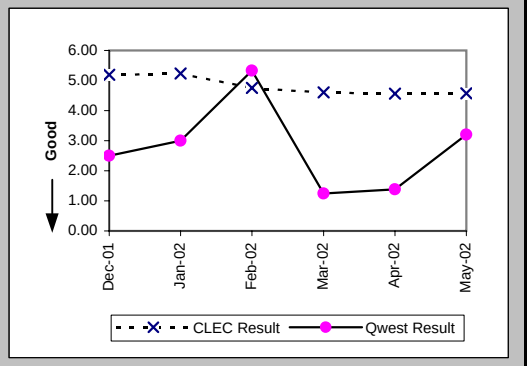
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	739	756	97.75%	0	3	2	2	100.00%	N/A	N/A	-1.01	No
Jan-02	973	1010	96.34%	2	17	1	1	100.00%	N/A	N/A	-1	No
Feb-02	344	354	97.18%	1	6	3	3	100.00%	N/A	N/A	-0.98	No
Mar-02	225	227	99.12%	0	0	4	4	100.00%	N/A	N/A	-1.1	No
Apr-02	148	154	96.10%	0	1	8	8	100.00%	N/A	N/A	-0.81	No
May-02	121	125	96.80%	0	5	4	5	80.00%	40.00%	-0.92	-1.56	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

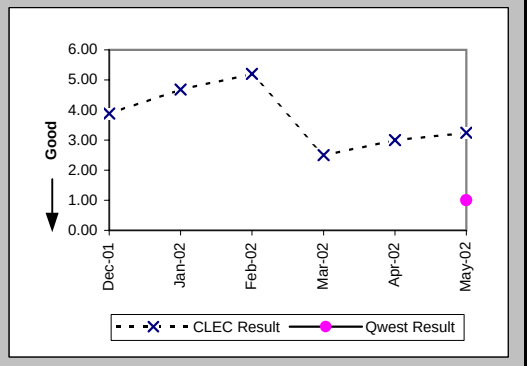
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3895	751	5.19	5	3	5	2	2.50	0.71	2.31	0.41	Yes
Jan-02	5247	1003	5.23	9	17	3	1	3.00				
Feb-02	1641	345	4.76	10	6	16	3	5.33	3.06	-0.33	-1.2	No
Mar-02	1029	223	4.61	4	0	5	4	1.25	0.96	3.72	1.26	Yes
Apr-02	684	150	4.56	4	1	11	8	1.38	1.30	3.72	1.26	Yes
May-02	530	116	4.57	9	5	16	5	3.20	0.45	3.72	1.26	Yes



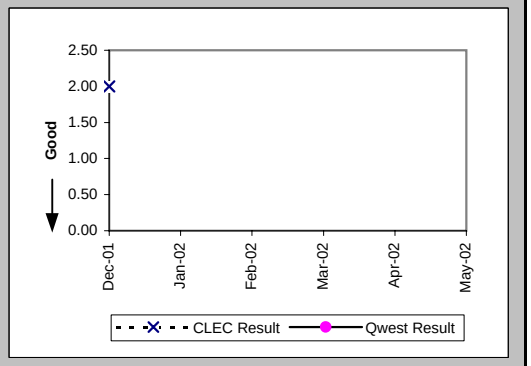
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	62	16	3.88	0	0							
Jan-02	178	38	4.68	1	2							
Feb-02	52	10	5.20	1	1							
Mar-02	5	2	2.50	0	0							
Apr-02	18	6	3.00	0	0							
May-02	13	4	3.25	0	0	1	1	1.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

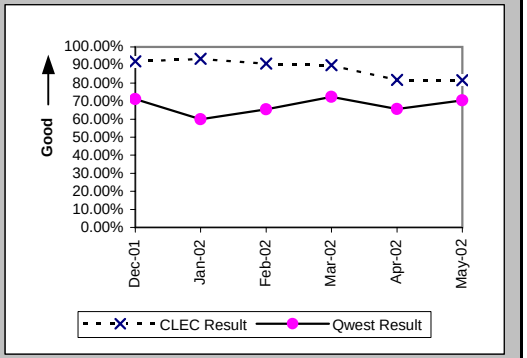
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0							
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

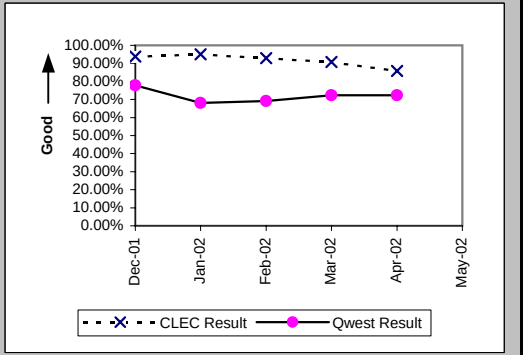
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	723	786	91.98%	0	0	32	45	71.11%	45.32%	-3	-2.83	No
Jan-02	1102	1180	93.39%	0	0	15	25	60.00%	48.99%	-3.37	-3.05	No
Feb-02	877	967	90.69%	0	0	17	26	65.38%	47.57%	-2.68	-2.63	No
Mar-02	476	529	89.98%	0	0	21	29	72.41%	44.69%	-2.06	-2.25	No
Apr-02	330	404	81.68%	0	0	19	29	65.52%	47.53%	-1.77	-2.08	No
May-02	282	346	81.50%	0	0	19	27	70.37%	45.66%	-1.22	-1.74	No



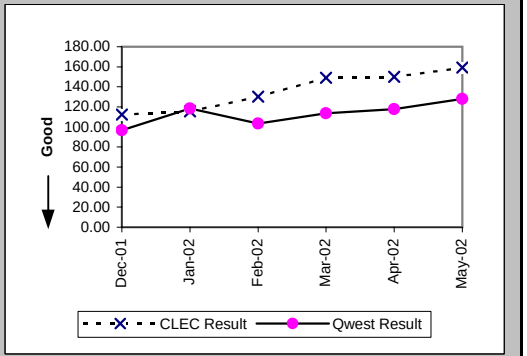
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	737	786	93.77%	0	0	35	45	77.78%	41.57%	-2.51	-2.53	No
Jan-02	1121	1180	95.00%	0	0	17	25	68.00%	46.65%	-2.86	-2.74	No
Feb-02	898	967	92.86%	0	0	18	26	69.23%	46.15%	-2.58	-2.57	No
Mar-02	480	529	90.74%	0	0	21	29	72.41%	44.69%	-2.15	-2.31	No
Apr-02	347	404	85.89%	0	0	21	29	72.41%	44.69%	-1.57	-1.95	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

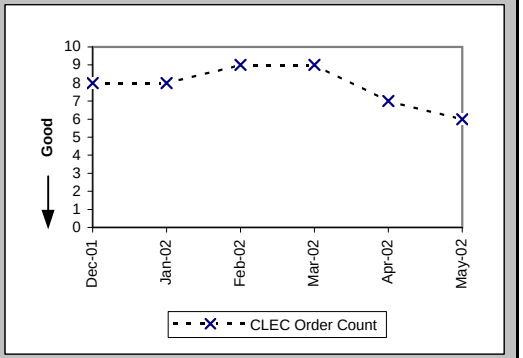
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10773	96	112.22	0	0	1258	13	96.77	84.52	0.6	-0.63	No
Jan-02	11216	97	115.63	0	0	1185	10	118.50	82.02	-0.11	-1.06	No
Feb-02	12375	95	130.26	0	0	1345	13	103.46	93.06	0.86	-0.48	No
Mar-02	13405	90	148.94	0	0	1592	14	113.71	97.50	1.29	-0.22	No
Apr-02	13337	89	149.85	0	0	2120	18	117.78	92.79	1.29	-0.21	No
May-02	10502	66	159.12	0	0	2049	16	128.06	115.07	1.08	-0.34	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

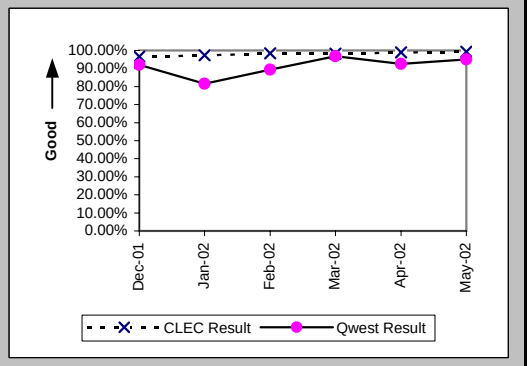
Date	CLEC Order Count
Dec-01	8
Jan-02	8
Feb-02	9
Mar-02	9
Apr-02	7
May-02	6



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

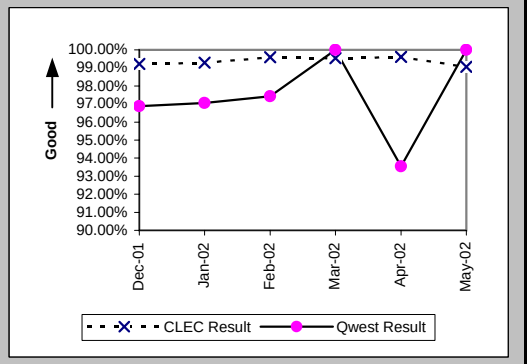
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	201	208	96.63%	146	0	23	25	92.00%	27.13%	-0.81	-1.49	No
Jan-02	217	223	97.31%	196	0	22	27	81.48%	38.84%	-2	-2.22	No
Feb-02	191	194	98.45%	161	0	25	28	89.29%	30.93%	-1.47	-1.89	No
Mar-02	174	177	98.31%	147	0	31	32	96.88%	17.40%	-0.43	-1.26	No
Apr-02	188	190	98.95%	143	0	25	27	92.59%	26.19%	-1.18	-1.72	No
May-02	253	255	99.22%	143	0	38	40	95.00%	21.79%	-1.14	-1.69	No



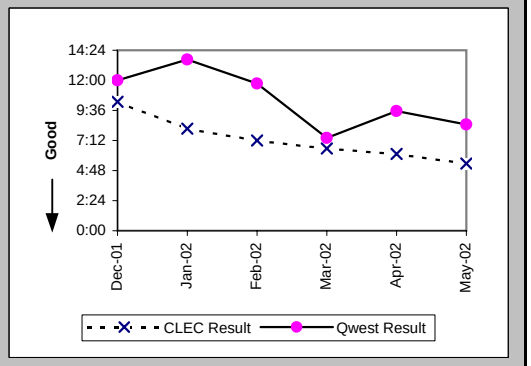
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	255	257	99.22%	146	0	31	32	96.88%	17.40%	-0.72	-1.44	No
Jan-02	282	284	99.30%	196	0	33	34	97.06%	16.90%	-0.73	-1.44	No
Feb-02	246	247	99.60%	161	0	38	39	97.44%	15.81%	-0.79	-1.48	No
Mar-02	213	214	99.53%	147	0	38	38	100.00%	N/A	N/A	-0.99	No
Apr-02	251	252	99.60%	143	0	29	31	93.55%	24.57%	-1.29	-1.79	No
May-02	315	318	99.06%	143	0	47	47	100.00%	N/A	N/A	-0.73	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

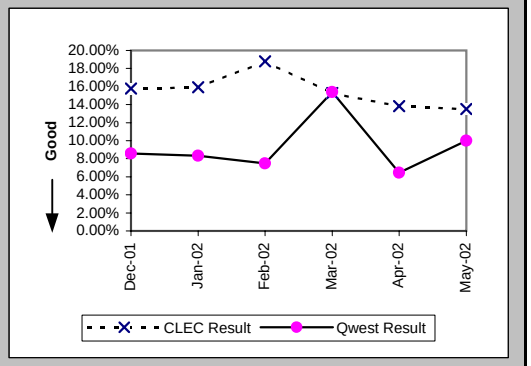
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2644:35	257	10:17	143	0	384:02	32	12:00	13:30	-0.68	-1.41	No
Jan-02	2316:36	284	8:09	185	0	463:55	34	13:39	13:58	-2.17	-2.32	No
Feb-02	1777:32	247	7:12	158	0	458:17	39	11:45	12:06	-2.18	-2.33	No
Mar-02	1404:50	214	6:34	145	0	281:45	38	7:25	7:12	-0.67	-1.41	No
Apr-02	1546:29	252	6:08	142	0	296:11	31	9:33	16:07	-1.11	-1.68	No
May-02	1707:34	318	5:22	135	0	398:59	47	8:29	7:53	-2.53	-2.54	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

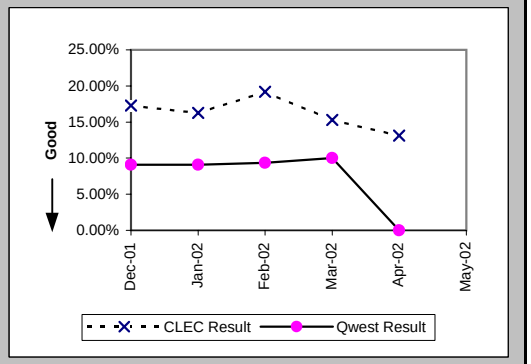
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	260	15.77%	143	0	3	35	8.57%	27.99%	1.11	-0.32	No
Jan-02	47	295	15.93%	185	0	3	36	8.33%	27.64%	1.21	-0.27	No
Feb-02	47	250	18.80%	158	0	3	40	7.50%	26.34%	1.83	0.11	Yes
Mar-02	33	216	15.28%	145	0	6	39	15.38%	36.08%	-0.02	-1.01	No
Apr-02	35	253	13.83%	142	0	2	31	6.45%	24.57%	1.15	-0.3	No
May-02	44	326	13.50%	135	0	5	50	10.00%	30.00%	0.64	-0.61	No



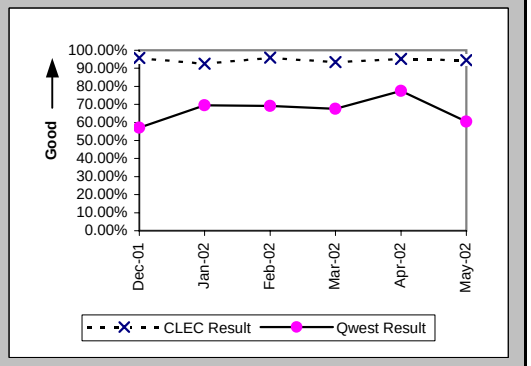
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	208	17.31%	143	0	3	33	9.09%	28.75%	1.19	-0.28	No
Jan-02	40	246	16.26%	185	0	3	33	9.09%	28.75%	1.06	-0.36	No
Feb-02	43	224	19.20%	158	0	3	32	9.38%	29.15%	1.35	-0.18	No
Mar-02	28	183	15.30%	145	0	3	30	10.00%	30.00%	0.71	-0.57	No
Apr-02	30	229	13.10%	142	0	0	25	0.00%	N/A	N/A	0.33	Yes
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

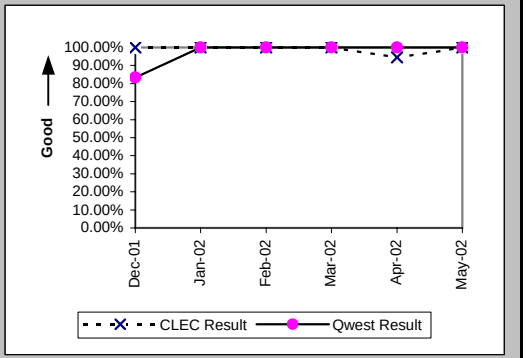
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	249	260	95.77%	143	0	20	35	57.14%	49.49%	-4.34	-3.64	No
Jan-02	273	295	92.54%	185	0	25	36	69.44%	46.06%	-2.84	-2.73	No
Feb-02	240	250	96.00%	158	0	27	39	69.23%	46.15%	-3.37	-3.05	No
Mar-02	202	216	93.52%	145	0	25	37	67.57%	46.81%	-3.12	-2.89	No
Apr-02	241	253	95.26%	142	0	24	31	77.42%	41.81%	-2.24	-2.36	No
May-02	308	326	94.48%	135	0	26	43	60.47%	48.89%	-4.29	-3.61	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

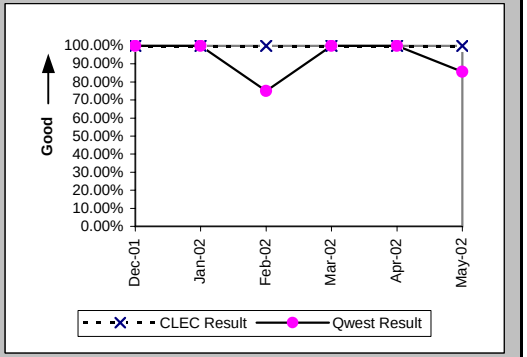
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	7	0	5	6	83.33%	37.27%	-0.88	-1.54	No
Jan-02	17	17	100.00%	13	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	10	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	5	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	17	18	94.44%	7	0	2	2	100.00%	N/A	N/A	-1.07	No
May-02	10	10	100.00%	4	0	5	5	100.00%	N/A	N/A	N/A	



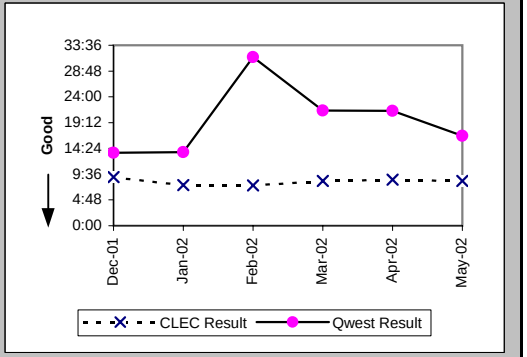
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	7	0	8	8	100.00%	N/A	N/A	N/A	
Jan-02	20	20	100.00%	13	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	10	0	3	4	75.00%	43.30%	-0.98	-1.59	No
Mar-02	21	21	100.00%	5	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	7	0	2	2	100.00%	N/A	N/A	N/A	
May-02	14	14	100.00%	4	0	6	7	85.71%	34.99%	-0.88	-1.54	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

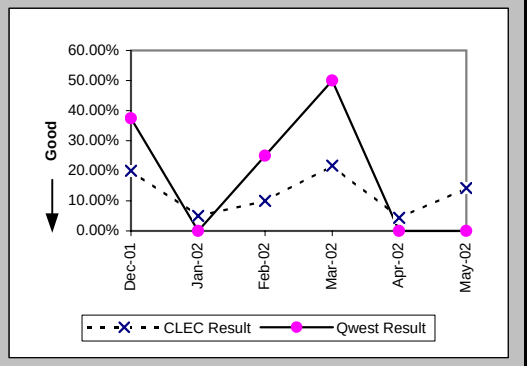
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	136:21	15	9:05	7	0	108:45	8	13:36	10:01	-1.03	-1.62	No
Jan-02	150:56	20	7:33	13	0	68:28	5	13:42	8:53	-1.38	-1.84	No
Feb-02	75:07	10	7:31	10	0	125:30	4	31:22	41:00	-0.98	-1.6	No
Mar-02	175:35	21	8:22	3	0	42:52	2	21:26	3:14	-5.47	-4.33	No
Apr-02	188:00	22	8:33	6	0	42:46	2	21:23	1:01	-17.15	-11.43	No
May-02	116:30	14	8:19	4	0	117:02	7	16:43	24:44	-0.73	-1.45	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

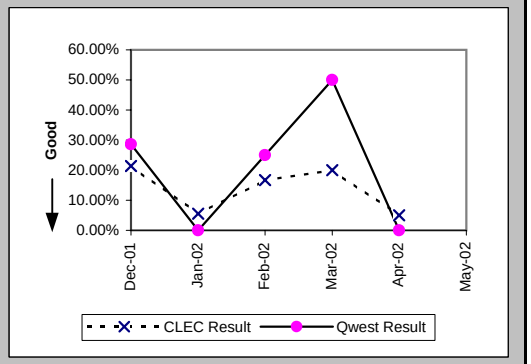
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	15	20.00%	7	0	3	8	37.50%	48.41%	-0.83	-1.5	No
Jan-02	1	20	5.00%	13	0	0	5	0.00%	N/A	N/A	-0.93	No
Feb-02	1	10	10.00%	10	0	1	4	25.00%	43.30%	-0.59	-1.36	No
Mar-02	5	23	21.74%	3	0	1	2	50.00%	50.00%	-0.77	-1.47	No
Apr-02	1	23	4.35%	6	0	0	2	0.00%	N/A	N/A	-1.09	No
May-02	2	14	14.29%	4	0	0	7	0.00%	N/A	N/A	-0.51	No



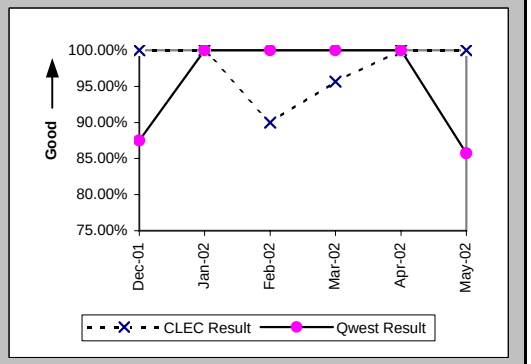
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	14	21.43%	7	0	2	7	28.57%	45.18%	-0.34	-1.21	No
Jan-02	1	18	5.56%	13	0	0	4	0.00%	N/A	N/A	-0.96	No
Feb-02	1	6	16.67%	10	0	1	4	25.00%	43.30%	-0.3	-1.18	No
Mar-02	4	20	20.00%	3	0	1	2	50.00%	50.00%	-0.81	-1.49	No
Apr-02	1	20	5.00%	6	0	0	2	0.00%	N/A	N/A	-1.08	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

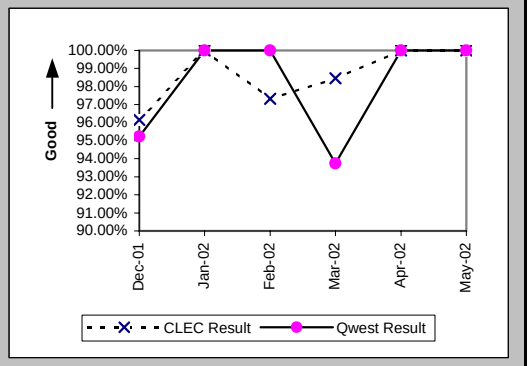
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	7	0	7	8	87.50%	33.07%	-0.86	-1.52	No
Jan-02	20	20	100.00%	13	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	9	10	90.00%	10	0	4	4	100.00%	N/A	N/A	-0.83	No
Mar-02	22	23	95.65%	3	0	2	2	100.00%	N/A	N/A	-1.09	No
Apr-02	23	23	100.00%	6	0	2	2	100.00%	N/A	N/A	N/A	
May-02	14	14	100.00%	4	0	6	7	85.71%	34.99%	-0.88	-1.54	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

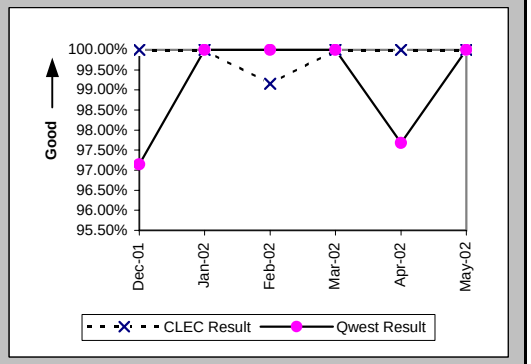
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	78	96.15%	97	0	20	21	95.24%	21.30%	-0.17	-1.11	No
Jan-02	115	115	100.00%	123	0	20	20	100.00%	N/A	N/A	N/A	
Feb-02	109	112	97.32%	108	0	14	14	100.00%	N/A	N/A	-0.78	No
Mar-02	64	65	98.46%	87	0	15	16	93.75%	24.21%	-0.7	-1.42	No
Apr-02	61	61	100.00%	62	0	22	22	100.00%	N/A	N/A	N/A	
May-02	59	59	100.00%	69	0	20	20	100.00%	N/A	N/A	N/A	



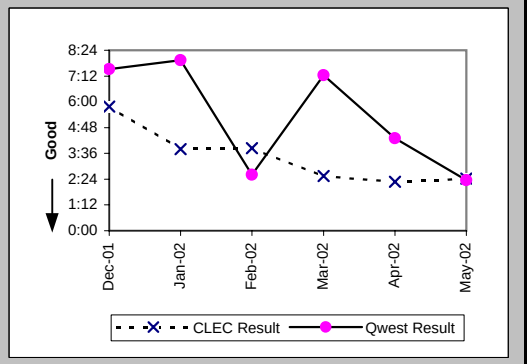
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	162	162	100.00%	97	0	34	35	97.14%	16.66%	-0.92	-1.56	No
Jan-02	223	223	100.00%	123	0	43	43	100.00%	N/A	N/A	N/A	
Feb-02	234	236	99.15%	108	0	29	29	100.00%	N/A	N/A	-0.89	No
Mar-02	183	183	100.00%	87	0	32	32	100.00%	N/A	N/A	N/A	
Apr-02	159	159	100.00%	62	0	42	43	97.67%	15.07%	-0.9	-1.55	No
May-02	161	161	100.00%	69	0	35	35	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

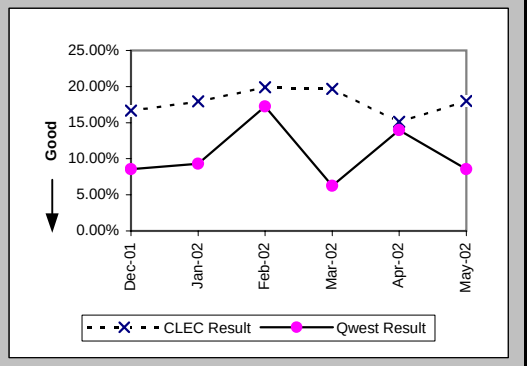
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	935:45	162	5:47	97	0	262:48	35	7:31	10:33	-0.88	-1.54	No
Jan-02	847:03	223	3:48	123	0	341:03	43	7:56	9:17	-2.67	-2.62	No
Feb-02	907:45	236	3:51	108	0	75:18	29	2:36	3:18	0.88	-0.46	No
Mar-02	467:40	183	2:33	87	0	231:34	32	7:14	9:22	-2.61	-2.59	No
Apr-02	363:45	159	2:17	62	0	184:33	43	4:18	11:15	-1.04	-1.63	No
May-02	391:22	161	2:26	69	0	82:19	35	2:21	3:03	0.09	-0.95	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

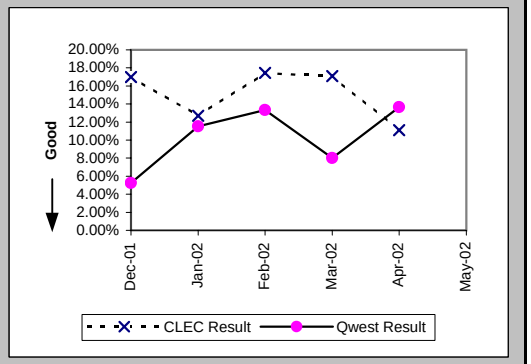
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	162	16.67%	97	0	3	35	8.57%	27.99%	1.21	-0.27	No
Jan-02	40	223	17.94%	123	0	4	43	9.30%	29.05%	1.41	-0.14	No
Feb-02	47	236	19.92%	108	0	5	29	17.24%	37.77%	0.29	-0.82	No
Mar-02	36	183	19.67%	87	0	2	32	6.25%	24.21%	1.93	0.17	Yes
Apr-02	24	159	15.09%	62	0	6	43	13.95%	34.65%	0.14	-0.92	No
May-02	29	161	18.01%	69	0	3	35	8.57%	27.99%	1.38	-0.16	No



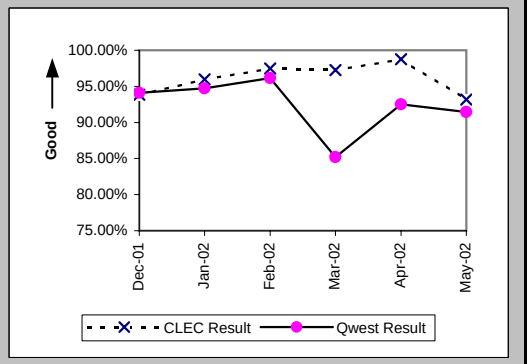
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	106	16.98%	97	0	1	19	5.26%	22.33%	1.32	-0.2	No
Jan-02	17	134	12.69%	123	0	3	26	11.54%	31.95%	0.07	-0.96	No
Feb-02	22	126	17.46%	108	0	2	15	13.33%	33.99%	0.31	-0.81	No
Mar-02	20	117	17.09%	87	0	2	25	8.00%	27.13%	1.12	-0.32	No
Apr-02	10	90	11.11%	62	0	3	22	13.64%	34.32%	-0.31	-1.19	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

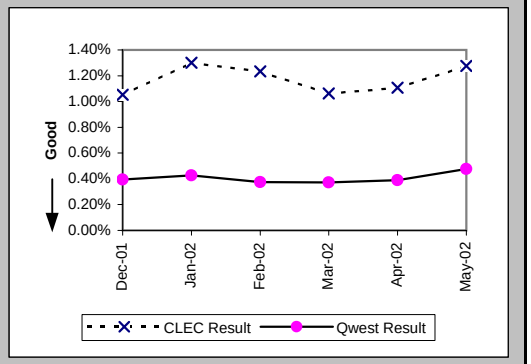
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	152	162	93.83%	97	0	32	34	94.12%	23.53%	-0.06	-1.03	No
Jan-02	214	223	95.96%	123	0	36	38	94.74%	22.33%	-0.31	-1.19	No
Feb-02	230	236	97.46%	108	0	25	26	96.15%	19.23%	-0.33	-1.2	No
Mar-02	178	183	97.27%	87	0	23	27	85.19%	35.52%	-1.65	-2	No
Apr-02	157	159	98.74%	62	0	37	40	92.50%	26.34%	-1.34	-1.81	No
May-02	150	161	93.17%	69	0	32	35	91.43%	27.99%	-0.33	-1.2	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

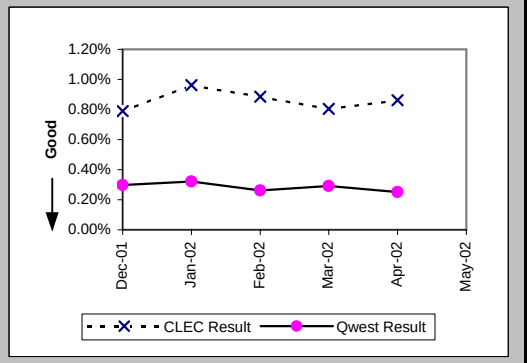
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	437	41536	1.05%	247	0	78	19750	0.39%	6.27%	12.12	6.37	Yes
Jan-02	538	41383	1.30%	321	0	84	19664	0.43%	6.52%	15.45	8.39	Yes
Feb-02	496	40236	1.23%	276	0	73	19427	0.38%	6.12%	16.03	8.75	Yes
Mar-02	422	39741	1.06%	235	0	73	19597	0.37%	6.09%	12.96	6.88	Yes
Apr-02	435	39325	1.11%	210	0	76	19469	0.39%	6.24%	13.1	6.96	Yes
May-02	501	39298	1.27%	208	0	92	19295	0.48%	6.89%	13.18	7.01	Yes



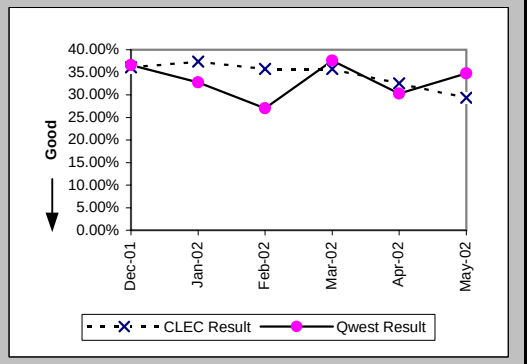
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	328	41536	0.79%	247	0	59	19750	0.30%	5.46%	10.41	5.33	Yes
Jan-02	398	41383	0.96%	321	0	63	19664	0.32%	5.65%	13.1	6.97	Yes
Feb-02	356	40236	0.88%	276	0	51	19427	0.26%	5.12%	13.92	7.46	Yes
Mar-02	320	39741	0.81%	235	0	57	19597	0.29%	5.39%	10.94	5.65	Yes
Apr-02	339	39325	0.86%	210	0	49	19469	0.25%	5.01%	13.9	7.45	Yes
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

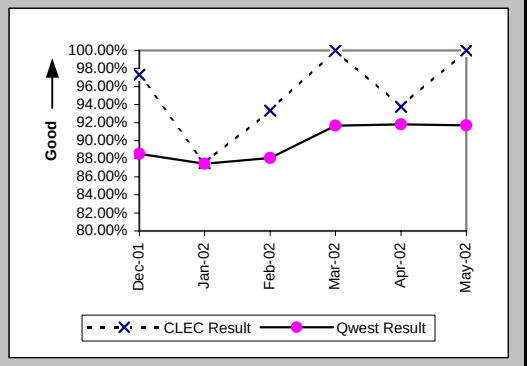
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	247	684	36.11%	0	0	45	123	36.59%	48.17%	-0.1	-1.06	No
Jan-02	321	859	37.37%	0	0	41	125	32.80%	46.95%	0.99	-0.4	No
Feb-02	276	772	35.75%	0	0	27	100	27.00%	44.40%	1.74	0.06	Yes
Mar-02	235	657	35.77%	0	0	44	117	37.61%	48.44%	-0.38	-1.23	No
Apr-02	210	645	32.56%	0	0	33	109	30.28%	45.94%	0.46	-0.72	No
May-02	208	709	29.34%	0	0	49	141	34.75%	47.62%	-1.23	-1.75	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

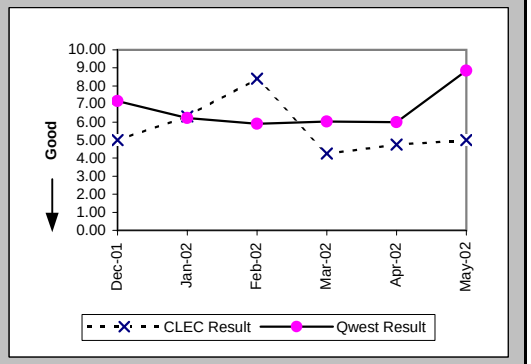
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	37	97.30%	1	0	247	279	88.53%	31.87%	-1.57	-1.96	No
Jan-02	14	16	87.50%	0	0	258	295	87.46%	33.12%	0	-1	No
Feb-02	14	15	93.33%	0	0	244	277	88.09%	32.39%	-0.61	-1.37	No
Mar-02	8	8	100.00%	0	0	286	312	91.67%	27.64%	-0.84	-1.51	No
Apr-02	15	16	93.75%	0	0	291	317	91.80%	27.44%	-0.28	-1.17	No
May-02	12	12	100.00%	0	0	265	289	91.70%	27.60%	-1.02	-1.62	No



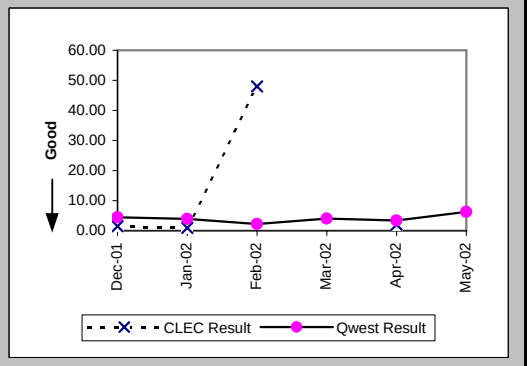
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	190	38	5.00	0	0	2020	282	7.16	7.14	-1.75	-2.07	No
Jan-02	101	16	6.31	0	0	1836	295	6.22	8.37	0.16	-0.91	No
Feb-02	126	15	8.40	0	0	1647	279	5.90	7.00	1.17	-0.29	No
Mar-02	34	8	4.25	0	0	1907	316	6.03	6.42	-0.78	-1.47	No
Apr-02	76	16	4.75	0	0	1916	320	5.99	7.06	-0.68	-1.42	No
May-02	60	12	5.00	0	0	2611	295	8.85	11.05	-1.18	-1.72	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

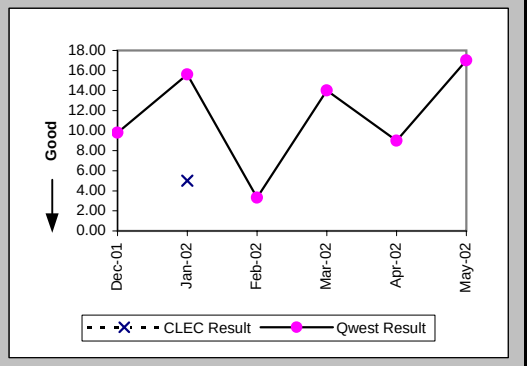
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	0	0	108	24	4.50	5.51	-0.74	-1.45	No
Jan-02	1	1	1.00	0	0	121	31	3.90	5.59	-0.51	-1.31	No
Feb-02	48	1	48.00	0	0	53	24	2.21	1.79	2.1	0.27	Yes
Mar-02						89	22	4.05	5.27			
Apr-02	2	1	2.00	0	0	78	23	3.39	5.21	-0.26	-1.16	No
May-02						120	19	6.32	10.19			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

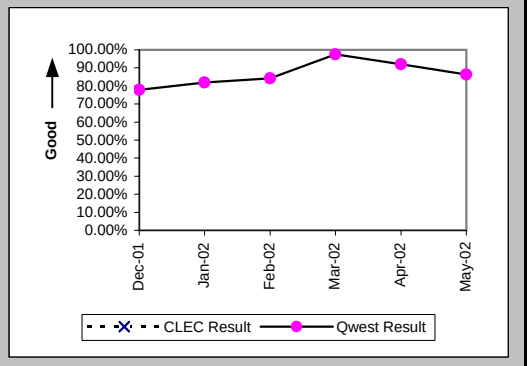
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	10	9.80	11.29			
Jan-02	5	1	5.00	0	0	78	5	15.60	11.99	-0.81	-1.49	No
Feb-02						30	9	3.33	4.12			
Mar-02						56	4	14.00	16.15			
Apr-02						36	4	9.00	10.13			
May-02						102	6	17.00	9.78			



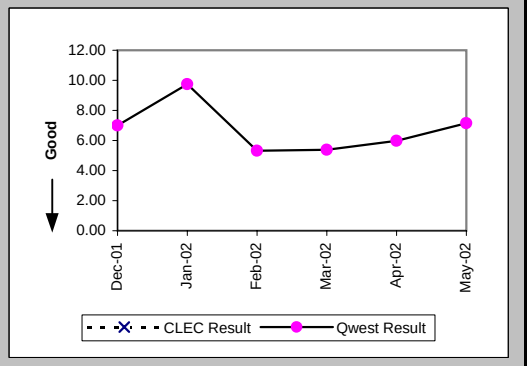
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	36	77.78%	41.57%			
Jan-02						41	50	82.00%	38.42%			
Feb-02						32	38	84.21%	36.46%			
Mar-02						39	40	97.50%	15.61%			
Apr-02						35	38	92.11%	26.97%			
May-02						38	44	86.36%	34.32%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

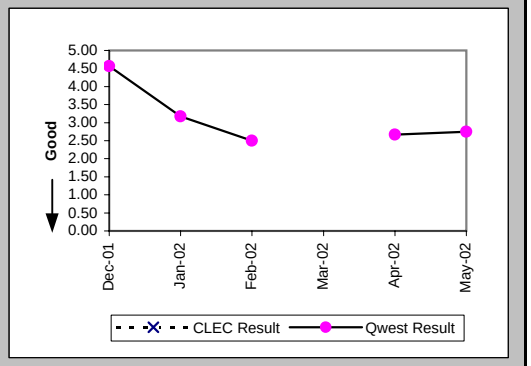
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						252	36	7.00	6.44			
Jan-02						497	51	9.75	9.93			
Feb-02						207	39	5.31	4.16			
Mar-02						215	40	5.38	8.22			
Apr-02						227	38	5.97	4.75			
May-02						314	44	7.14	9.09			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

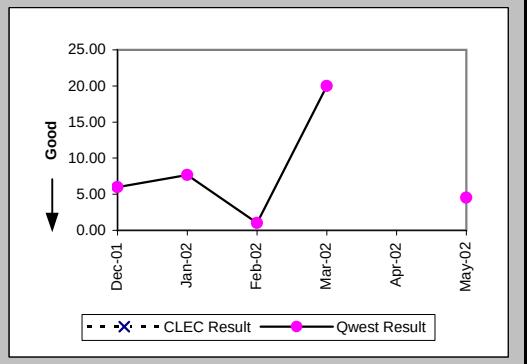
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	7	4.57	3.74			
Jan-02						19	6	3.17	2.86			
Feb-02						15	6	2.50	2.26			
Mar-02												
Apr-02						8	3	2.67	2.89			
May-02						11	4	2.75	3.50			



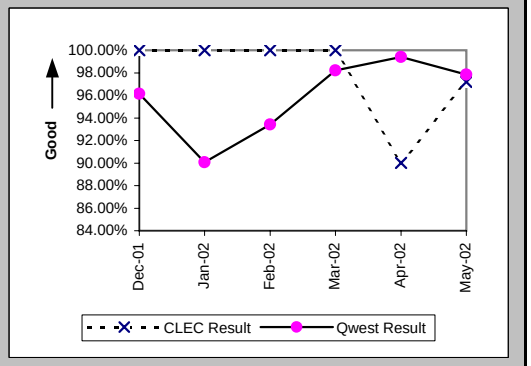
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						23	3	7.67	7.02			
Feb-02						1	1	1.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						9	2	4.50	0.71			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

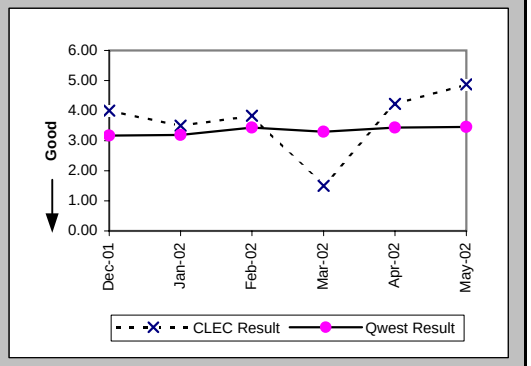
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	0	0	175	182	96.15%	19.23%	-0.7	-1.42	No
Jan-02	6	6	100.00%	0	0	118	131	90.08%	29.90%	-0.8	-1.48	No
Feb-02	19	19	100.00%	0	0	256	274	93.43%	24.77%	-1.12	-1.68	No
Mar-02	2	2	100.00%	0	1	275	280	98.21%	13.24%	-0.19	-1.12	No
Apr-02	9	10	90.00%	0	0	166	167	99.40%	7.72%	1.65	0	Yes
May-02	69	71	97.18%	0	0	181	185	97.84%	14.54%	0.3	-0.82	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

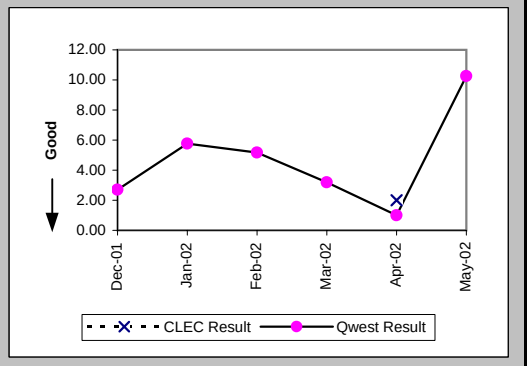
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	8	4.00	5	0	444	140	3.17	2.30	1.16	-0.29	No
Jan-02	7	2	3.50	4	0	290	91	3.19	2.87	0.35	-0.79	No
Feb-02	23	6	3.83	13	0	653	190	3.44	2.37	0.6	-0.63	No
Mar-02	3	2	1.50	0	1	687	208	3.30	1.52	-1.67	-2.02	No
Apr-02	38	9	4.22	1	0	450	131	3.44	1.36	1.57	-0.04	No
May-02	307	63	4.87	8	0	370	107	3.46	3.90	1.35	-0.18	No



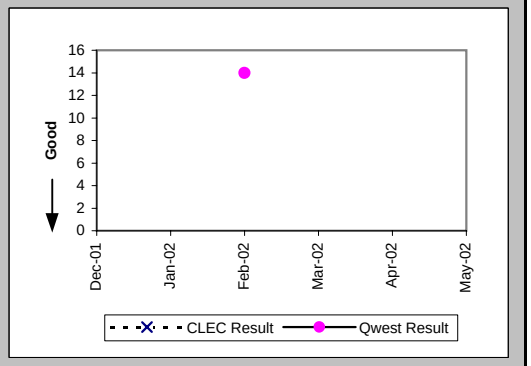
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	7	2.71	2.06			
Jan-02						75	13	5.77	7.50			
Feb-02						88	17	5.18	3.19			
Mar-02						16	5	3.20	3.35			
Apr-02	2	1	2.00	0	0	1	1	1.00				
May-02						41	4	10.25	14.77			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

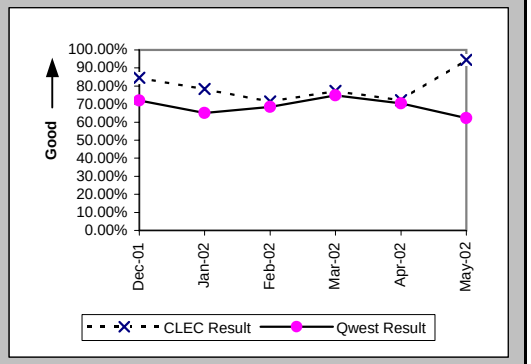
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						14	1	14.00				
Mar-02												
Apr-02												
May-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

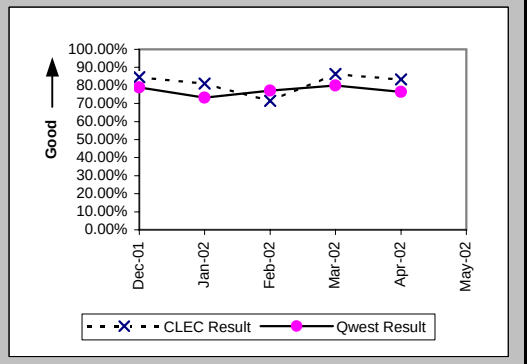
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	26	84.62%	0	0	412	573	71.90%	44.95%	-1.41	-1.86	No
Jan-02	29	37	78.38%	0	0	318	489	65.03%	47.69%	-1.64	-2	No
Feb-02	20	28	71.43%	0	0	366	535	68.41%	46.49%	-0.33	-1.2	No
Mar-02	17	22	77.27%	0	0	460	615	74.80%	43.42%	-0.26	-1.16	No
Apr-02	13	18	72.22%	0	0	410	582	70.45%	45.63%	-0.16	-1.1	No
May-02	52	55	94.55%	0	0	327	525	62.29%	48.47%	-4.7	-3.86	No



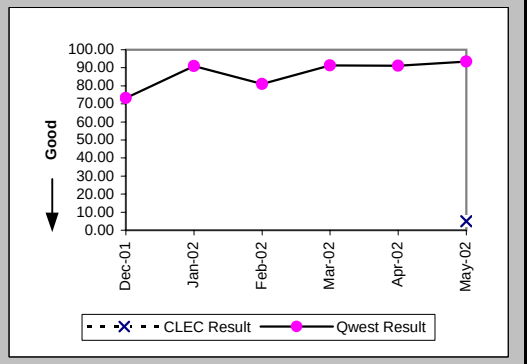
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	26	84.62%	0	0	452	573	78.88%	40.81%	-0.7	-1.43	No
Jan-02	30	37	81.08%	0	0	358	489	73.21%	44.29%	-1.04	-1.63	No
Feb-02	20	28	71.43%	0	0	413	535	77.20%	41.96%	0.71	-0.57	No
Mar-02	19	22	86.36%	0	0	492	615	80.00%	40.00%	-0.73	-1.45	No
Apr-02	15	18	83.33%	0	0	445	582	76.46%	42.42%	-0.68	-1.41	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

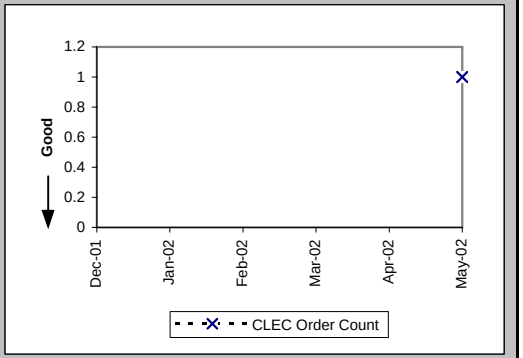
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3662	50	73.24	73.81			
Jan-02						4273	47	90.91	78.90			
Feb-02						4862	60	81.03	83.99			
Mar-02						5751	63	91.29	89.15			
Apr-02						6109	67	91.18	92.08			
May-02	15	3	5.00	0	0	7193	77	93.42	97.82	-1.54	-1.93	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

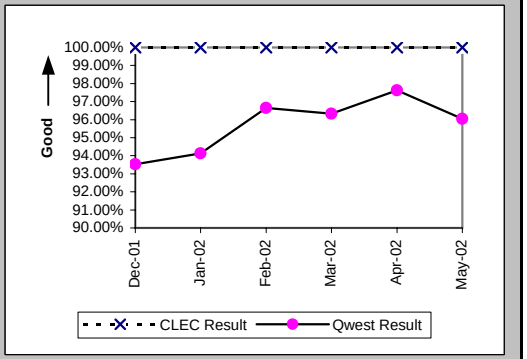
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

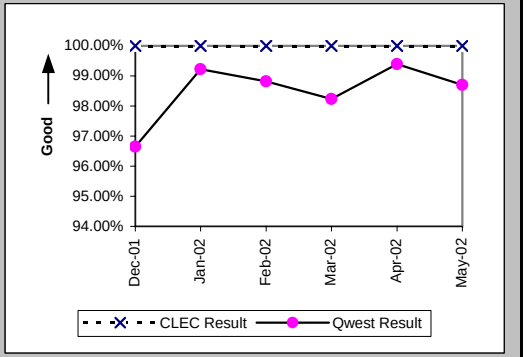
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	12	0	332	355	93.52%	24.62%	-0.93	-1.57	No
Jan-02	22	22	100.00%	19	0	385	409	94.13%	23.50%	-1.14	-1.69	No
Feb-02	15	15	100.00%	9	0	317	328	96.65%	18.00%	-0.71	-1.43	No
Mar-02	13	13	100.00%	14	0	342	355	96.34%	18.78%	-0.69	-1.42	No
Apr-02	11	11	100.00%	16	0	370	379	97.63%	15.23%	-0.51	-1.31	No
May-02	15	15	100.00%	15	0	437	455	96.04%	19.49%	-0.77	-1.47	No



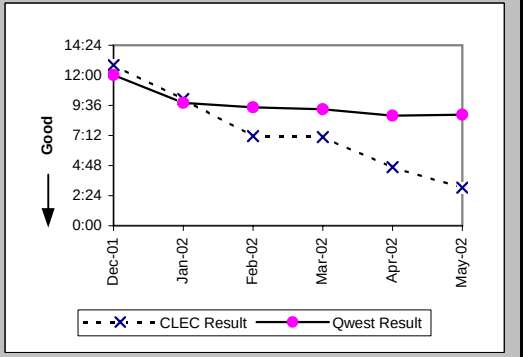
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	12	0	461	477	96.65%	18.01%	-0.73	-1.45	No
Jan-02	28	28	100.00%	19	0	511	515	99.22%	8.78%	-0.46	-1.28	No
Feb-02	19	19	100.00%	9	0	418	423	98.82%	10.81%	-0.47	-1.28	No
Mar-02	17	17	100.00%	14	0	445	453	98.23%	13.17%	-0.54	-1.33	No
Apr-02	13	13	100.00%	16	0	491	494	99.39%	7.77%	-0.28	-1.17	No
May-02	18	18	100.00%	15	0	608	616	98.70%	11.32%	-0.48	-1.29	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

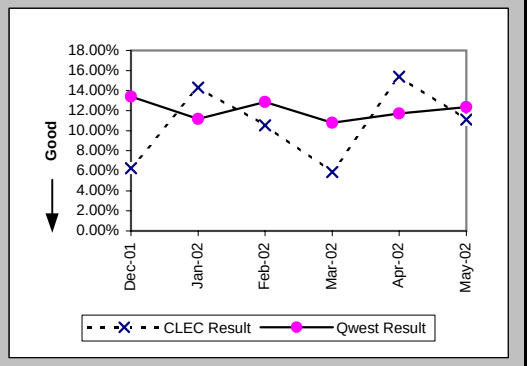
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	205:11	16	12:49	12	0	5740:07	477	12:02	15:31	0.3	-0.82	No
Jan-02	283:15	28	10:07	19	0	5044:10	515	9:48	9:59	0.23	-0.86	No
Feb-02	135:47	19	7:09	9	0	3999:06	423	9:27	11:29	-0.86	-1.52	No
Mar-02	120:28	17	7:05	14	0	4205:20	453	9:17	11:21	-0.78	-1.48	No
Apr-02	60:38	13	4:40	16	0	4339:42	494	8:47	8:55	-1.65	-2	No
May-02	54:41	18	3:02	15	0	5461:24	616	8:52	10:43	-2.27	-2.38	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

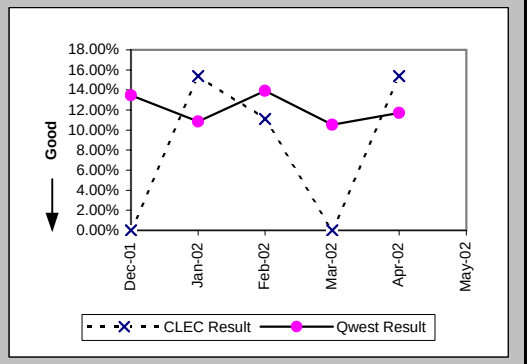
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	16	6.25%	12	0	66	492	13.41%	34.08%	-0.83	-1.5	No
Jan-02	4	28	14.29%	19	0	59	528	11.17%	31.50%	0.53	-0.68	No
Feb-02	2	19	10.53%	9	0	55	428	12.85%	33.47%	-0.3	-1.18	No
Mar-02	1	17	5.88%	14	0	50	463	10.80%	31.04%	-0.64	-1.39	No
Apr-02	2	13	15.38%	16	0	59	504	11.71%	32.15%	0.44	-0.73	No
May-02	2	18	11.11%	15	0	78	632	12.34%	32.89%	-0.16	-1.1	No



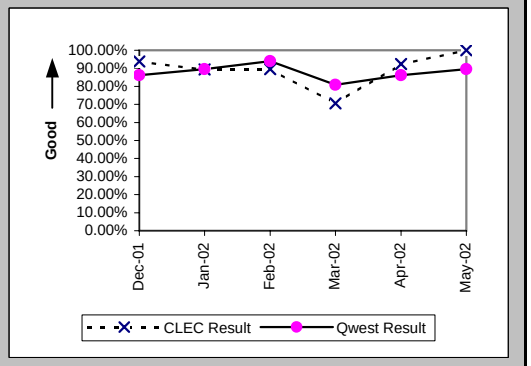
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	12	0	60	446	13.45%	34.12%	-1.29	-1.79	No
Jan-02	4	26	15.38%	19	0	53	489	10.84%	31.09%	0.73	-0.56	No
Feb-02	2	18	11.11%	9	0	54	388	13.92%	34.61%	-0.34	-1.2	No
Mar-02	0	16	0.00%	14	0	44	418	10.53%	30.69%	-1.35	-1.82	No
Apr-02	2	13	15.38%	16	0	55	470	11.70%	32.14%	0.44	-0.73	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

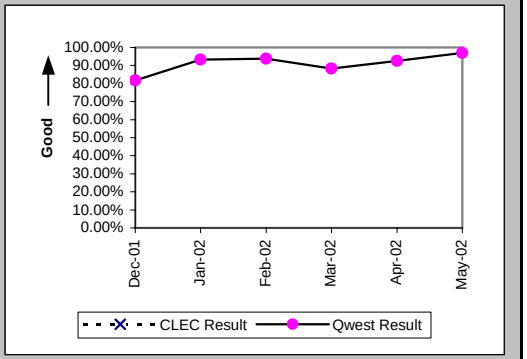
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	12	0	424	492	86.18%	34.51%	-0.86	-1.53	No
Jan-02	25	28	89.29%	19	0	473	528	89.58%	30.55%	0.1	-0.94	No
Feb-02	17	19	89.47%	9	0	402	428	93.93%	23.89%	0.77	-0.53	No
Mar-02	12	17	70.59%	14	0	374	463	80.78%	39.40%	1.01	-0.39	No
Apr-02	12	13	92.31%	16	0	434	504	86.11%	34.58%	-0.64	-1.39	No
May-02	18	18	100.00%	15	0	566	632	89.56%	30.58%	-1.43	-1.87	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

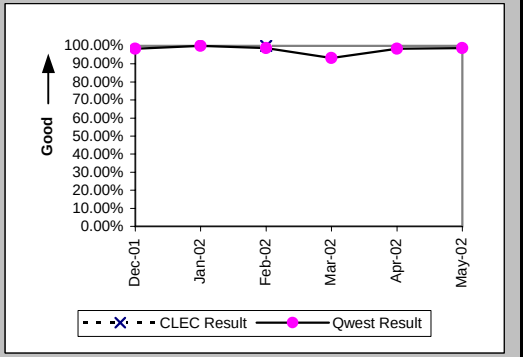
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	44	81.82%	38.57%			
Jan-02						55	59	93.22%	25.14%			
Feb-02						46	49	93.88%	23.97%			
Mar-02						45	51	88.24%	32.22%			
Apr-02						37	40	92.50%	26.34%			
May-02						64	66	96.97%	17.14%			



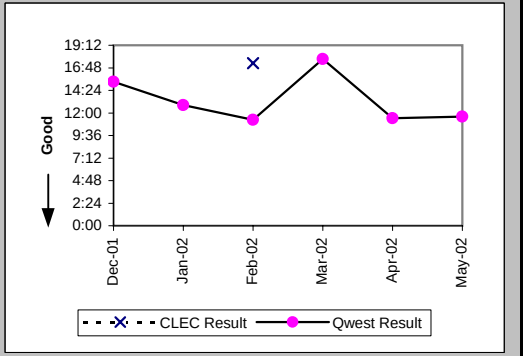
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	65	98.46%	12.31%			
Jan-02						74	74	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	75	76	98.68%	11.40%	-0.11	-1.07	No
Mar-02						55	59	93.22%	25.14%			
Apr-02						59	60	98.33%	12.80%			
May-02						82	83	98.80%	10.91%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

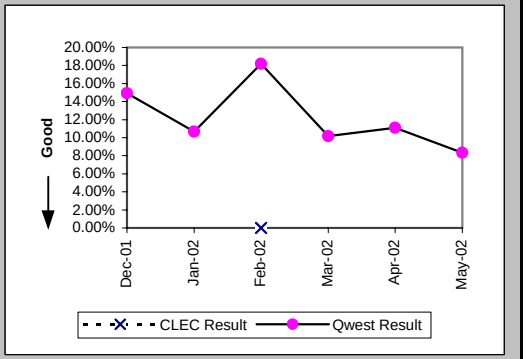
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						995:20	65	15:19	12:33			
Jan-02						949:52	74	12:50	9:33			
Feb-02	17:18	1	17:18	0	0	856:17	76	11:16	12:08	0.39	-0.76	No
Mar-02						1047:24	59	17:45	25:58			
Apr-02						686:00	60	11:26	9:24			
May-02						963:32	83	11:37	9:00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

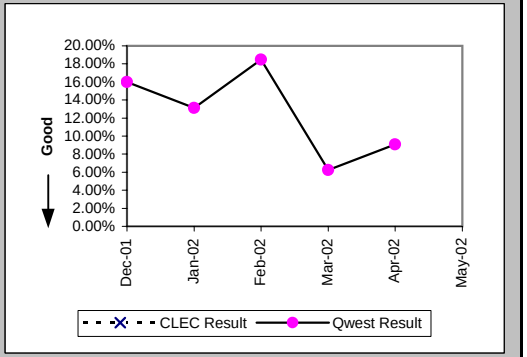
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	67	14.93%	35.63%			
Jan-02						8	75	10.67%	30.87%			
Feb-02	0	1	0.00%	0	0	14	77	18.18%	38.57%	-0.47	-1.28	No
Mar-02						6	59	10.17%	30.22%			
Apr-02						7	63	11.11%	31.43%			
May-02						7	84	8.33%	27.64%			



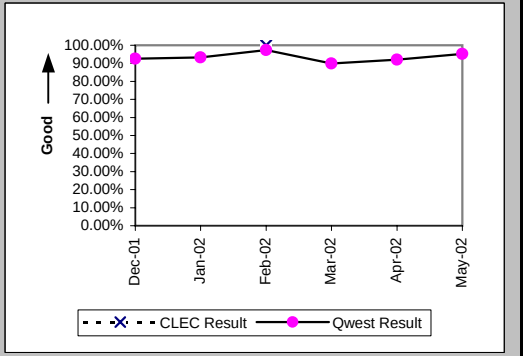
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	50	16.00%	36.66%			
Jan-02						8	61	13.11%	33.76%			
Feb-02						12	65	18.46%	38.80%			
Mar-02						3	48	6.25%	24.21%			
Apr-02						5	55	9.09%	28.75%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

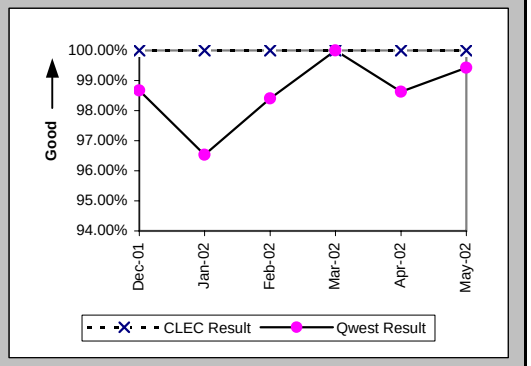
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	67	92.54%	26.28%			
Jan-02						70	75	93.33%	24.94%			
Feb-02	1	1	100.00%	0	0	75	77	97.40%	15.91%	-0.16	-1.1	No
Mar-02						53	59	89.83%	30.22%			
Apr-02						58	63	92.06%	27.03%			
May-02						80	84	95.24%	21.30%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

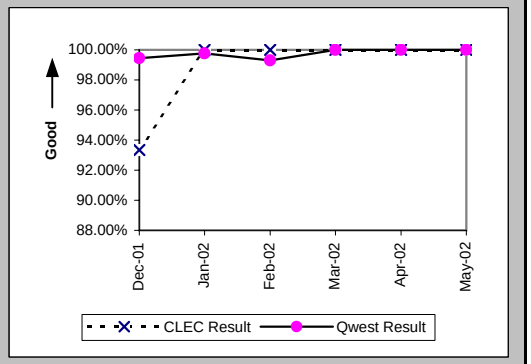
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	12	0	149	151	98.68%	11.43%	-0.3	-1.18	No
Jan-02	4	4	100.00%	10	0	195	202	96.53%	18.29%	-0.38	-1.23	No
Feb-02	2	2	100.00%	5	0	185	188	98.40%	12.53%	-0.18	-1.11	No
Mar-02	5	5	100.00%	14	0	190	190	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	6	0	144	146	98.63%	11.62%	-0.26	-1.16	No
May-02	5	5	100.00%	4	0	174	175	99.43%	7.54%	-0.17	-1.1	No



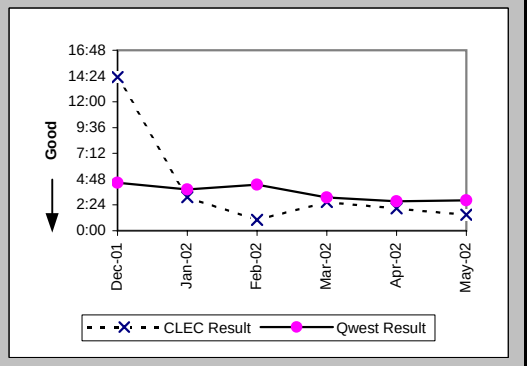
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	12	0	357	359	99.44%	7.44%	1.6	-0.03	No
Jan-02	11	11	100.00%	10	0	429	430	99.77%	4.82%	-0.16	-1.1	No
Feb-02	12	12	100.00%	5	0	424	427	99.30%	8.35%	-0.29	-1.17	No
Mar-02	15	15	100.00%	14	0	378	378	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	6	0	342	342	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	4	0	375	375	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

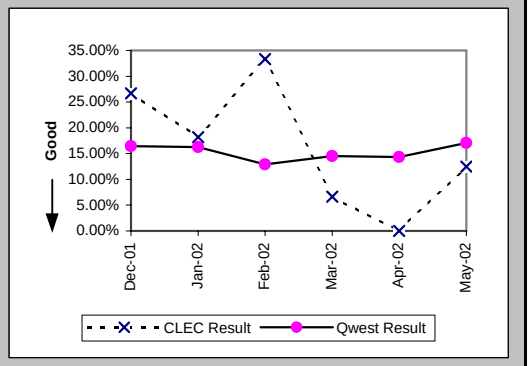
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	214:26	15	14:18	12	0	1601:45	359	4:28	7:58	3.09	0.88	Yes
Jan-02	34:23	11	3:08	10	0	1658:28	430	3:51	6:56	-0.35	-1.21	No
Feb-02	12:16	12	1:01	5	0	1826:40	427	4:17	13:51	-0.8	-1.49	No
Mar-02	40:18	15	2:41	14	0	1166:05	378	3:05	5:24	-0.28	-1.17	No
Apr-02	29:24	14	2:06	6	0	935:33	342	2:44	5:00	-0.47	-1.28	No
May-02	11:56	8	1:30	4	0	1060:08	375	2:50	4:57	-0.76	-1.46	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

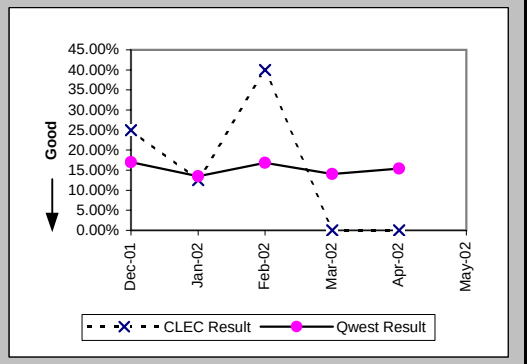
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	15	26.67%	12	0	59	359	16.43%	37.06%	1	-0.39	No
Jan-02	2	11	18.18%	10	0	70	430	16.28%	36.92%	0.21	-0.87	No
Feb-02	4	12	33.33%	5	0	55	427	12.88%	33.50%	1.8	0.1	Yes
Mar-02	1	15	6.67%	14	0	55	378	14.55%	35.26%	-0.85	-1.52	No
Apr-02	0	14	0.00%	6	0	49	342	14.33%	35.04%	-1.5	-1.91	No
May-02	1	8	12.50%	4	0	64	375	17.07%	37.62%	-0.34	-1.21	No



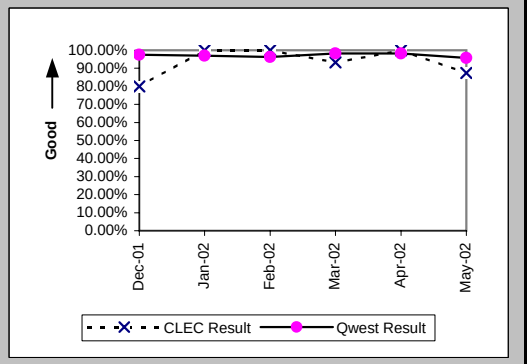
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	12	25.00%	12	0	32	188	17.02%	37.58%	0.7	-0.58	No
Jan-02	1	8	12.50%	10	0	32	238	13.45%	34.11%	-0.08	-1.05	No
Feb-02	4	10	40.00%	5	0	37	220	16.82%	37.40%	1.69	0.03	Yes
Mar-02	0	7	0.00%	14	0	29	207	14.01%	34.71%	-1.05	-1.64	No
Apr-02	0	6	0.00%	6	0	27	175	15.43%	36.12%	-1.03	-1.63	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

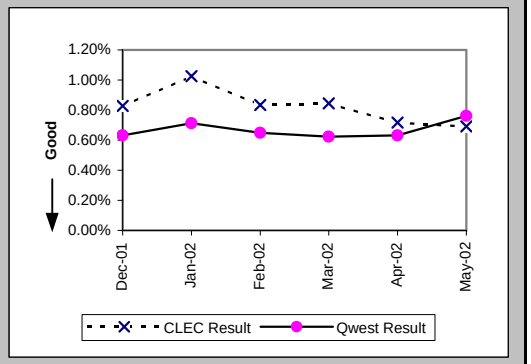
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	15	80.00%	12	0	350	359	97.49%	15.63%	2.66	0.61	Yes
Jan-02	11	11	100.00%	10	0	417	430	96.98%	17.12%	-0.58	-1.35	No
Feb-02	12	12	100.00%	5	0	411	427	96.25%	18.99%	-0.67	-1.41	No
Mar-02	14	15	93.33%	14	0	371	378	98.15%	13.48%	1.04	-0.37	No
Apr-02	14	14	100.00%	6	0	336	342	98.25%	13.13%	-0.49	-1.3	No
May-02	7	8	87.50%	4	0	359	375	95.73%	20.21%	0.93	-0.43	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

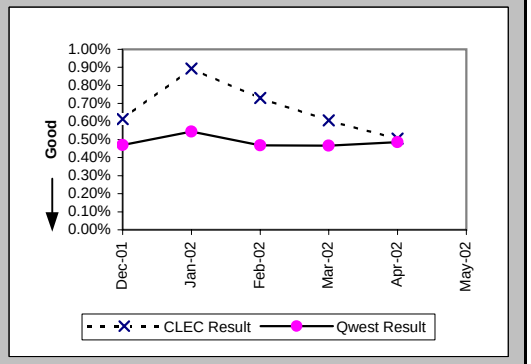
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	3746	0.83%	24	0	918	145367	0.63%	7.92%	1.5	-0.09	No
Jan-02	39	3802	1.03%	29	0	1033	144977	0.71%	8.41%	2.27	0.38	Yes
Feb-02	32	3835	0.83%	14	0	932	143777	0.65%	8.03%	1.42	-0.14	No
Mar-02	32	3788	0.84%	28	0	900	144568	0.62%	7.87%	1.72	0.04	Yes
Apr-02	27	3763	0.72%	22	0	909	143946	0.63%	7.92%	0.66	-0.6	No
May-02	26	3763	0.69%	19	0	1091	143365	0.76%	8.69%	-0.49	-1.3	No



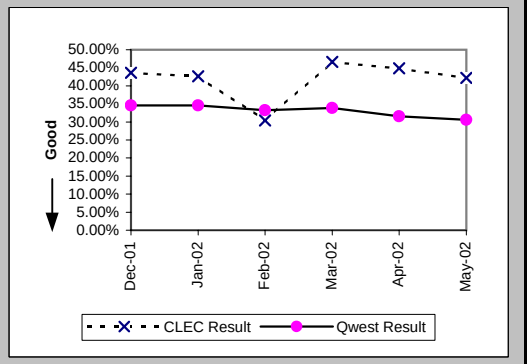
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	3746	0.61%	24	0	684	145367	0.47%	6.84%	1.27	-0.23	No
Jan-02	34	3802	0.89%	29	0	788	144977	0.54%	7.35%	2.9	0.77	Yes
Feb-02	28	3835	0.73%	14	0	673	143777	0.47%	6.83%	2.35	0.43	Yes
Mar-02	23	3788	0.61%	28	0	673	144568	0.47%	6.81%	1.26	-0.23	No
Apr-02	19	3763	0.50%	22	0	700	143946	0.49%	6.96%	0.16	-0.9	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

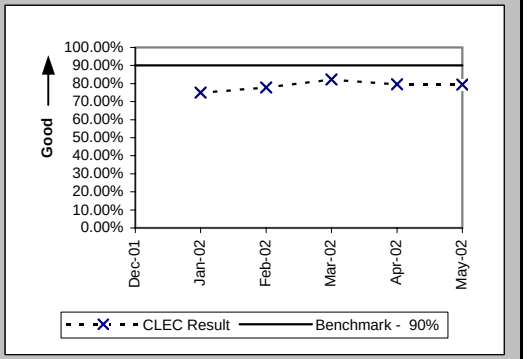
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	55	43.64%	0	0	485	1403	34.57%	47.56%	1.37	-0.17	No
Jan-02	29	68	42.65%	0	0	546	1579	34.58%	47.56%	1.35	-0.18	No
Feb-02	14	46	30.43%	0	0	465	1397	33.29%	47.12%	-0.4	-1.25	No
Mar-02	28	60	46.67%	0	0	461	1361	33.87%	47.33%	2	0.22	Yes
Apr-02	22	49	44.90%	0	0	420	1329	31.60%	46.49%	1.91	0.16	Yes
May-02	19	45	42.22%	0	0	481	1572	30.60%	46.08%	1.63	-0.01	No



Checklist #2 - Enhanced Extended Loops (EELs) Installation

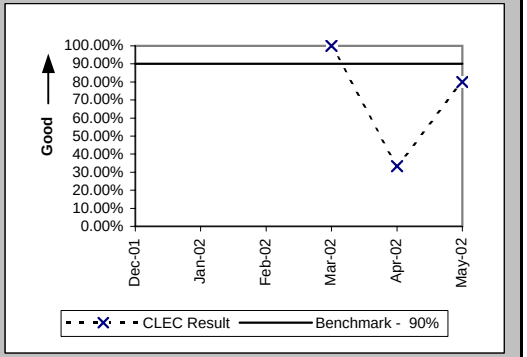
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	9	12	75.00%	5	0	43.30%
Feb-02	21	27	77.78%	11	0	41.57%
Mar-02	28	34	82.35%	4	0	38.12%
Apr-02	51	64	79.69%	5	0	40.23%
May-02	54	68	79.41%	10	0	40.43%



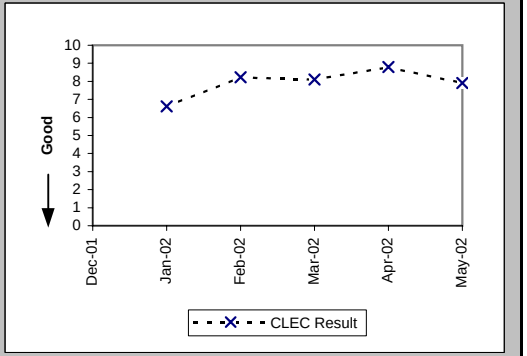
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	1	3	33.33%	0	0	47.14%
May-02	4	5	80.00%	2	0	40.00%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

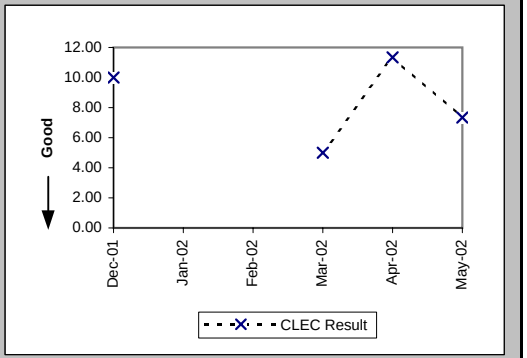
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	106	16	6.62	1	0	2.36
Feb-02	222	27	8.22	11	0	5.54
Mar-02	243	30	8.10	8	0	5.60
Apr-02	580	66	8.79	3	0	6.42
May-02	546	69	7.91	9	0	5.12



Checklist #2 - Enhanced Extended Loops (EELs) Installation

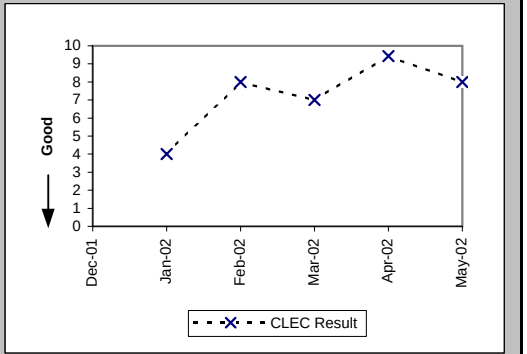
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	10	1	10.00	0	0	
Jan-02						
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02	34	3	11.33	0	0	4.62
May-02	44	6	7.33	1	0	2.94



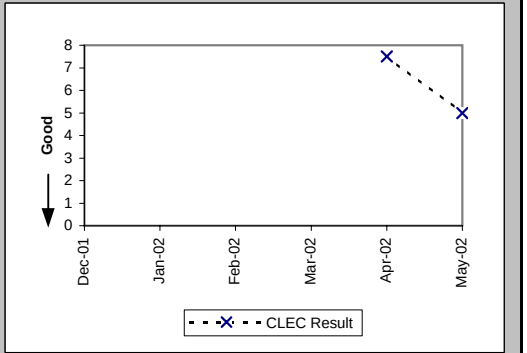
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	4	1	4.00	5	0	
Feb-02	72	9	8.00	8	0	5.79
Mar-02	63	9	7.00	1	0	8.51
Apr-02	151	16	9.44	2	0	10.40
May-02	128	16	8.00	7	0	7.01



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

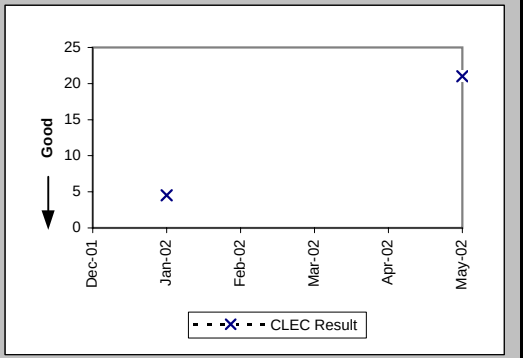
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	15	2	7.50	0	0	0.71
May-02	10	2	5.00	1	0	1.41



Checklist #2 - Enhanced Extended Loops (EELs) Installation

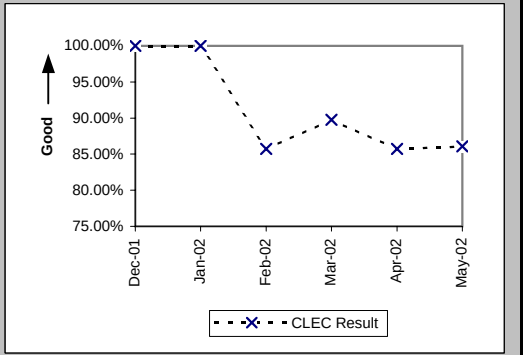
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	9	2	4.50	0	0	0.71
Feb-02						
Mar-02						
Apr-02						
May-02	21	1	21.00	0	0	



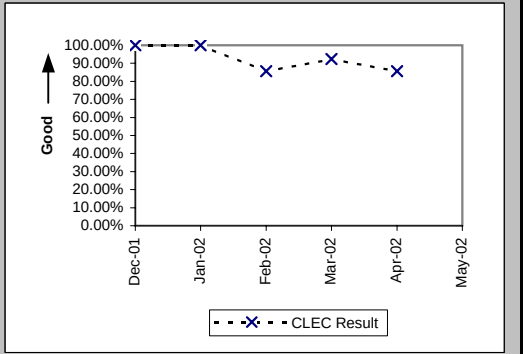
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	9	9	100.00%	0	0	0.00%
Feb-02	24	28	85.71%	0	0	34.99%
Mar-02	35	39	89.74%	0	0	30.34%
Apr-02	48	56	85.71%	0	0	34.99%
May-02	68	79	86.08%	0	0	34.62%



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

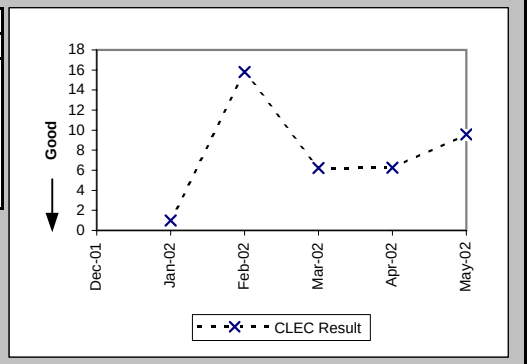
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	9	9	100.00%	0	0	0.00%
Feb-02	24	28	85.71%	0	0	34.99%
Mar-02	36	39	92.31%	0	0	26.65%
Apr-02	48	56	85.71%	0	0	34.99%
May-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

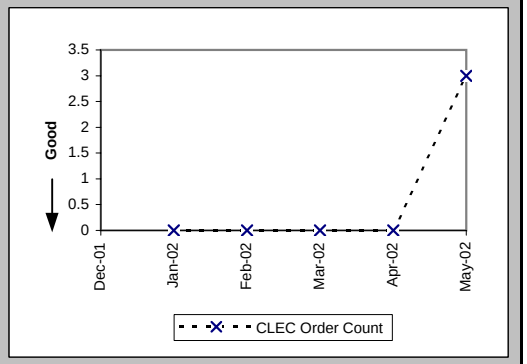
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	2	2	1.00	0	0	1.41
Feb-02	79	5	15.80	0	0	5.93
Mar-02	56	9	6.22	0	1	13.50
Apr-02	50	8	6.25	0	0	4.95
May-02	86	9	9.56	0	0	8.66



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

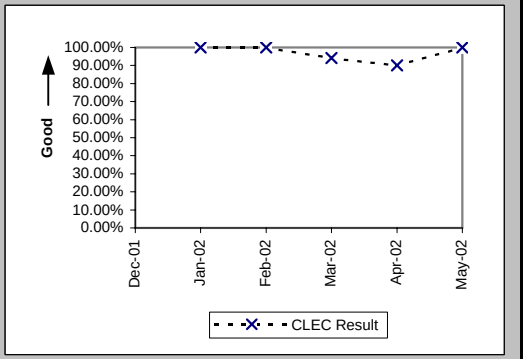
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	3



Checklist #2 - Enhanced Extended Loops (EELs) Repair

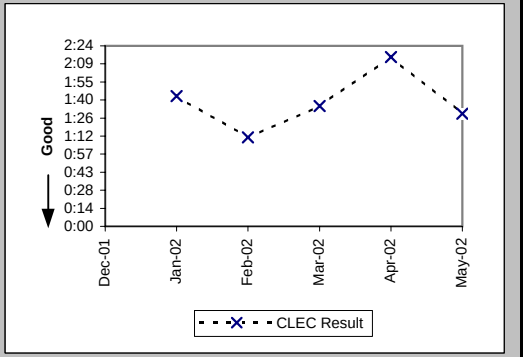
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	9	9	100.00%	0	0	0.00%
Mar-02	16	17	94.12%	1	0	23.53%
Apr-02	9	10	90.00%	1	0	30.00%
May-02	20	20	100.00%	3	0	0.00%



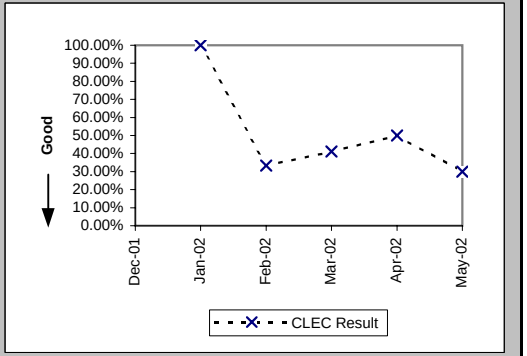
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	1:44	1	1:44	0	0	
Feb-02	10:36	9	1:11	0	0	1:15
Mar-02	27:05	17	1:36	1	0	1:54
Apr-02	22:30	10	2:15	1	0	1:32
May-02	30:06	20	1:30	3	0	0:55



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

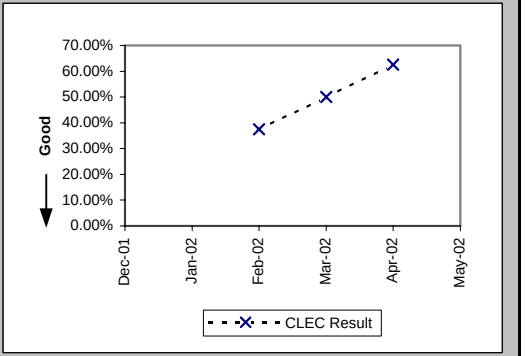
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	3	9	33.33%	0	0	47.14%
Mar-02	7	17	41.18%	1	0	49.22%
Apr-02	5	10	50.00%	1	0	50.00%
May-02	6	20	30.00%	3	0	45.83%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

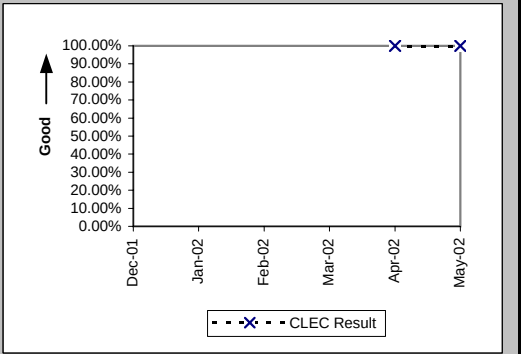
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	3	8	37.50%	0	0	48.41%
Mar-02	7	14	50.00%	1	0	50.00%
Apr-02	5	8	62.50%	1	0	48.41%
May-02						



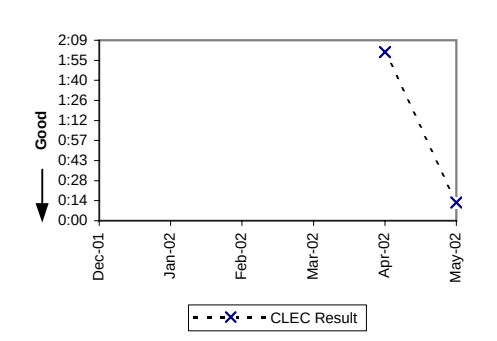
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02	2	2	100.00%	0	0	0.00%



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

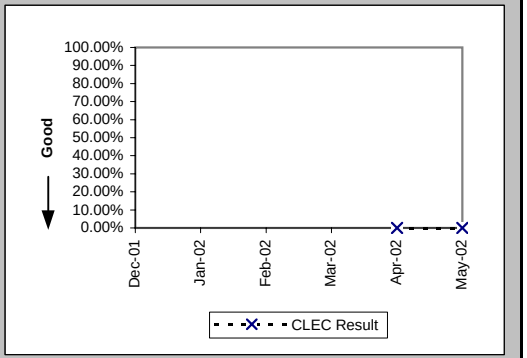
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	2:01	1	2:01	0	0	
May-02	0:25	2	0:13	0	0	0:16



Checklist #2 - Enhanced Extended Loops (EELs) Repair

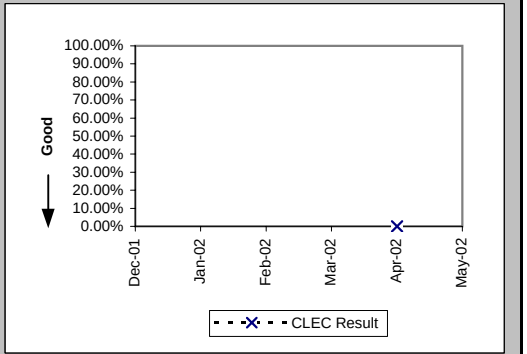
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%



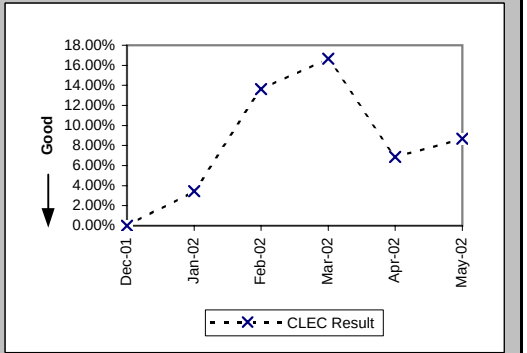
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

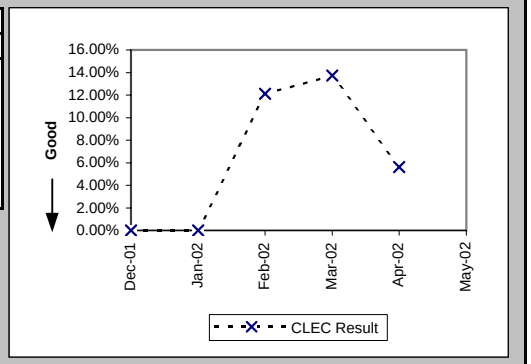
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	10	0.00%	0	0	0.00%
Jan-02	1	29	3.45%	0	0	18.25%
Feb-02	9	66	13.64%	0	0	34.32%
Mar-02	17	102	16.67%	1	0	37.27%
Apr-02	11	160	6.88%	1	0	25.30%
May-02	22	253	8.70%	3	0	28.18%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

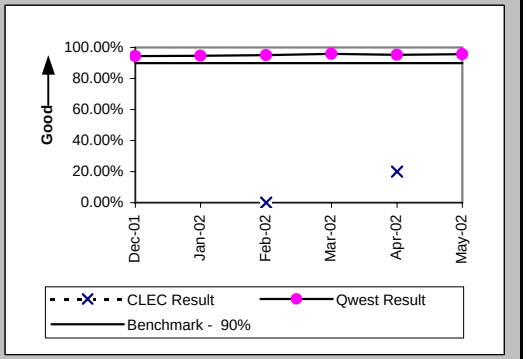
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	10	0.00%	0	0	0.00%
Jan-02	0	29	0.00%	0	0	0.00%
Feb-02	8	66	12.12%	0	0	32.64%
Mar-02	14	102	13.73%	1	0	34.41%
Apr-02	9	160	5.63%	1	0	23.04%
May-02						



Checklist #4 - Unbundled Loop - Analog Installation

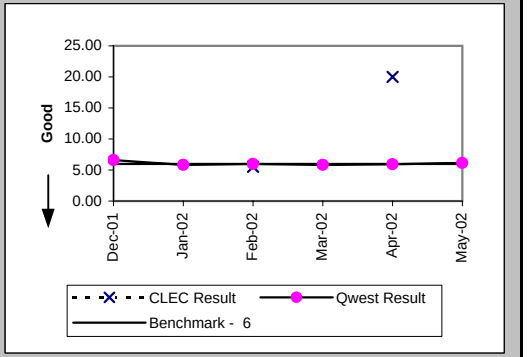
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15320	16229	94.40%	22.99%			
Jan-02						16946	17900	94.67%	22.46%			
Feb-02	0	1	0.00%	1	0	14858	15641	94.99%	21.81%	1.96	0.19	Yes
Mar-02						15698	16382	95.82%	20.00%			
Apr-02	1	5	20.00%	0	0	15181	15922	95.35%	21.07%	4.25	1.59	Yes
May-02						15830	16535	95.74%	20.20%			



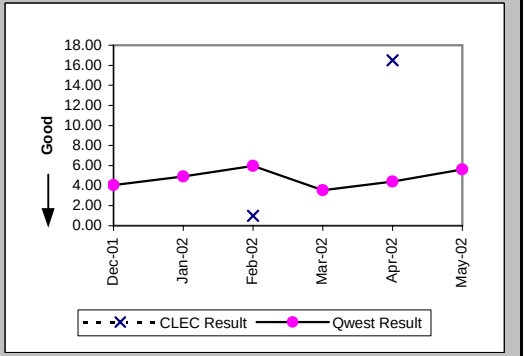
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107475	16335	6.58	6.82			
Jan-02						105016	18013	5.83	6.47			
Feb-02	11	2	5.50	0	0	94002	15705	5.99	7.63	-0.09	-1.05	No
Mar-02						96078	16471	5.83	6.42			
Apr-02	100	5	20.00	0	0	95586	16066	5.95	6.65	2.65	0.61	Yes
May-02						101878	16646	6.12	7.72			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

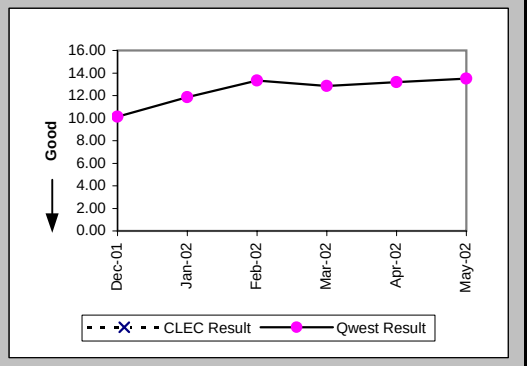
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1953	484	4.04	6.79			
Jan-02						2683	547	4.90	13.84			
Feb-02	1	1	1.00	1	0	2231	373	5.98	20.08	-0.25	-1.15	No
Mar-02						1109	313	3.54	6.04			
Apr-02	66	4	16.50	0	0	1571	356	4.41	7.76	2.1	0.27	Yes
May-02						1930	343	5.63	20.53			



Checklist #4 - Unbundled Loop - Analog Installation

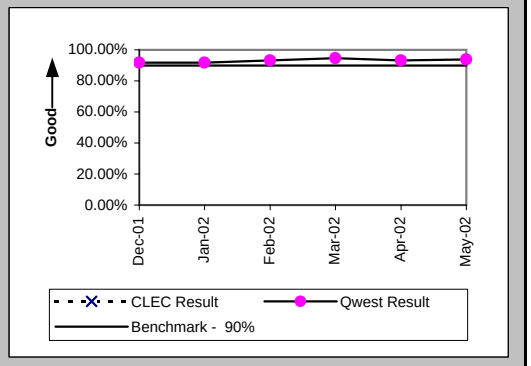
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4493	444	10.12	12.21			
Jan-02						5168	436	11.85	14.46			
Feb-02						5489	412	13.32	25.66			
Mar-02						4834	376	12.86	20.50			
Apr-02						5302	402	13.19	13.81			
May-02						5161	382	13.51	24.68			



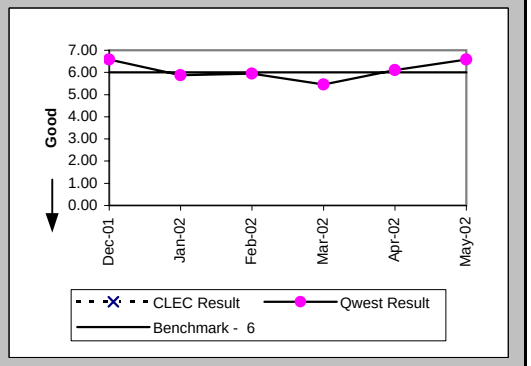
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3035	3308	91.75%	27.52%			
Jan-02						3220	3512	91.69%	27.61%			
Feb-02						2467	2645	93.27%	25.05%			
Mar-02						2757	2912	94.68%	22.45%			
Apr-02						2618	2810	93.17%	25.23%			
May-02						3386	3612	93.74%	24.22%			



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

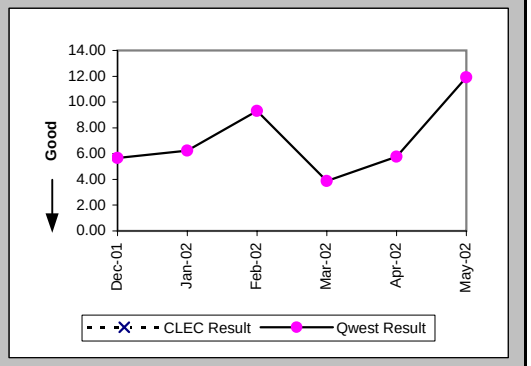
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21894	3326	6.58	10.57			
Jan-02						20767	3534	5.88	9.19			
Feb-02						15859	2670	5.94	9.97			
Mar-02						15986	2931	5.45	6.71			
Apr-02						17286	2827	6.11	9.27			
May-02						23945	3640	6.58	10.83			



Checklist #4 - Unbundled Loop - Analog Installation

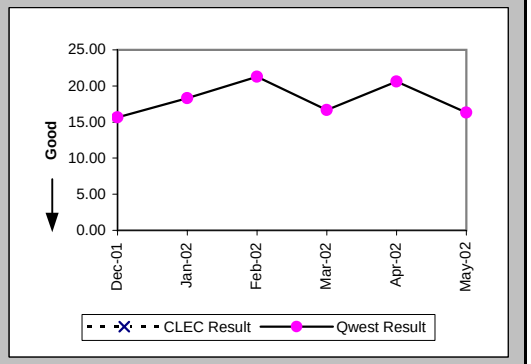
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						698	123	5.67	23.15			
Jan-02						910	146	6.23	21.48			
Feb-02						688	74	9.30	30.74			
Mar-02						201	52	3.87	3.43			
Apr-02						351	61	5.75	14.13			
May-02						1204	101	11.92	43.09			



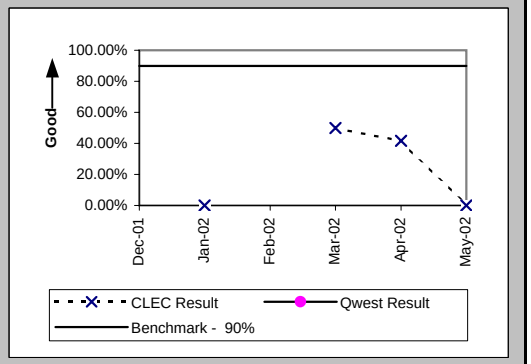
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2396	153	15.66	17.89			
Jan-02						2798	153	18.29	26.56			
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

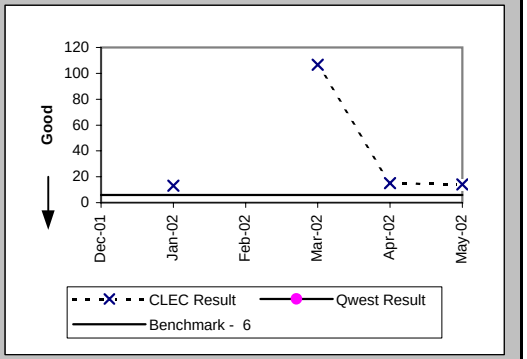
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	2							Yes
Feb-02												
Mar-02	1	2	50.00%	1	3							Yes
Apr-02	5	12	41.67%	1	0							Yes
May-02	0	1	0.00%	0	3							Yes



Checklist #4 - Unbundled Loop - Analog Installation

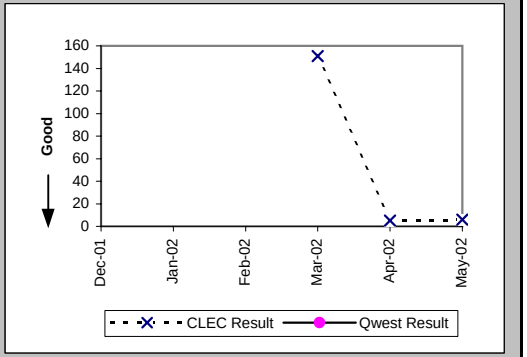
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	13	1	13.00	0	2							Yes
Feb-02												
Mar-02	320	3	106.67	0	3							Yes
Apr-02	196	13	15.08	0	0							Yes
May-02	14	1	14.00	0	3							Yes



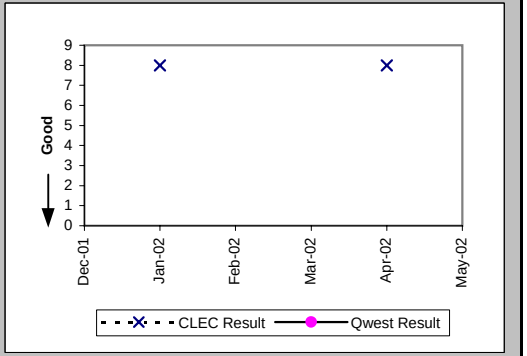
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	302	2	151.00	0	0							
Apr-02	31	6	5.17	0	0							
May-02	6	1	6.00	0	0							



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

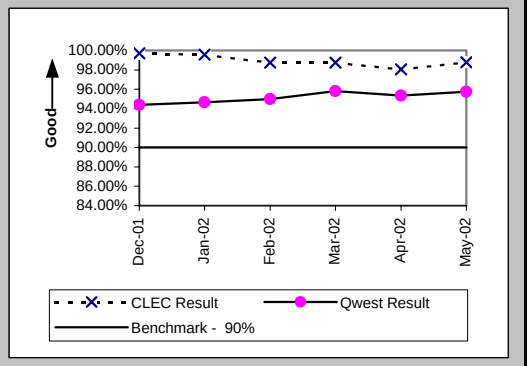
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	8	1	8.00	0	0							
Feb-02												
Mar-02												
Apr-02	16	2	8.00	0	0							
May-02												



Checklist #4 - Unbundled Loop - Analog Installation

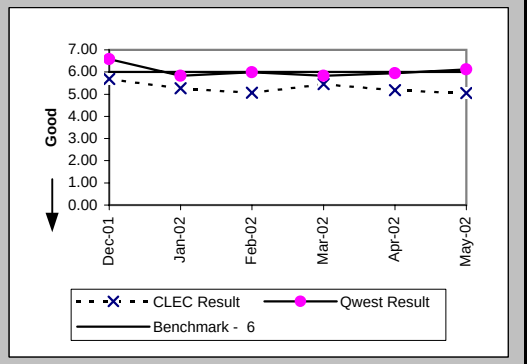
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4531	4545	99.69%	113	4	15320	16229	94.40%	22.99%	-13.72	-9.34	No
Jan-02	2781	2793	99.57%	72	2	16946	17900	94.67%	22.46%	-10.72	-7.52	No
Feb-02	2442	2473	98.75%	3	4	14858	15641	94.99%	21.81%	-7.95	-5.83	No
Mar-02	2030	2056	98.74%	0	3	15698	16382	95.82%	20.00%	-6.22	-4.78	No
Apr-02	2835	2891	98.06%	1	1	15181	15922	95.35%	21.07%	-6.38	-4.88	No
May-02	3795	3842	98.78%	1	1	15830	16535	95.74%	20.20%	-8.4	-6.11	No



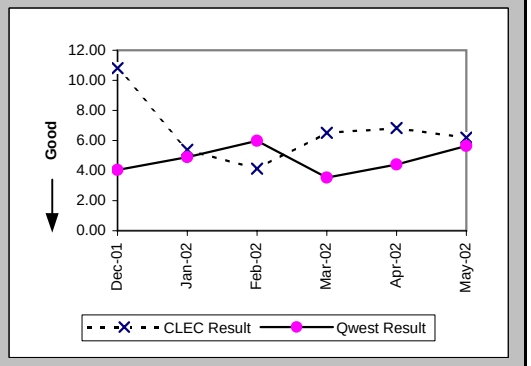
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12527	2206	5.68	2452	4	107475	16335	6.58	6.82	-5.82	-4.54	No
Jan-02	8133	1542	5.27	1323	2	105016	18013	5.83	6.47	-3.24	-2.97	No
Feb-02	5854	1154	5.07	1322	4	94002	15705	5.99	7.63	-3.92	-3.39	No
Mar-02	4647	852	5.45	1204	3	96078	16471	5.83	6.42	-1.68	-2.02	No
Apr-02	6331	1223	5.18	1669	1	95586	16066	5.95	6.65	-3.92	-3.38	No
May-02	6787	1343	5.05	2500	1	101878	16646	6.12	7.72	-4.87	-3.96	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

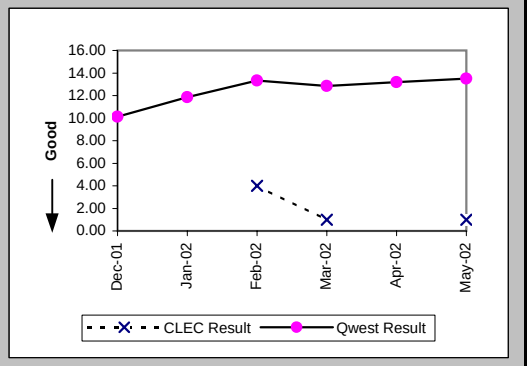
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1297	120	10.81	7	2	1953	484	4.04	6.79	9.78	4.95	Yes
Jan-02	425	79	5.38	5	1	2683	547	4.90	13.84	0.57	-0.65	No
Feb-02	103	25	4.12	2	0	2231	373	5.98	20.08	-0.45	-1.27	No
Mar-02	163	25	6.52	0	0	1109	313	3.54	6.04	1.76	0.07	Yes
Apr-02	382	56	6.82	1	0	1571	356	4.41	7.76	1.84	0.12	Yes
May-02	273	44	6.20	1	1	1930	343	5.63	20.53	0.59	-0.64	No



Checklist #4 - Unbundled Loop - Analog Installation

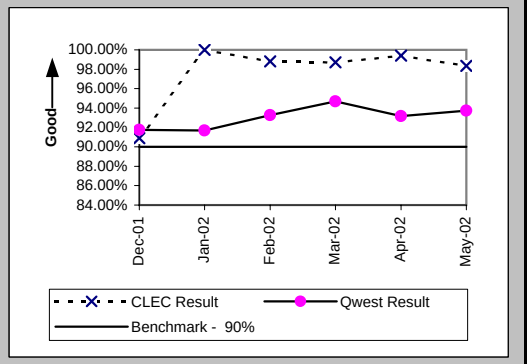
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4493	444	10.12	12.21			
Jan-02						5168	436	11.85	14.46			
Feb-02	28	7	4.00	0	0	5489	412	13.32	25.66	-0.95	-1.58	No
Mar-02	1	1	1.00	0	0	4834	376	12.86	20.50	-0.58	-1.35	No
Apr-02						5302	402	13.19	13.81			
May-02	3	3	1.00	0	0	5161	382	13.51	24.68	-0.87	-1.53	No



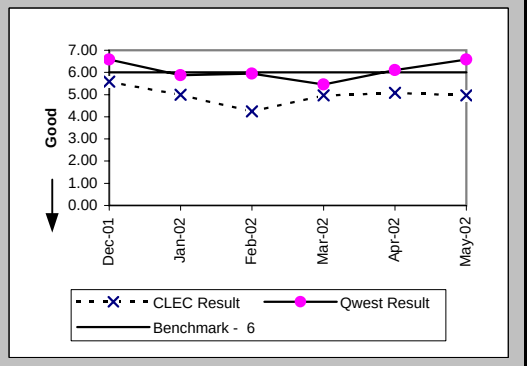
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	33	90.91%	1	0	3035	3308	91.75%	27.52%	0.24	-0.86	No
Jan-02	104	104	100.00%	1	0	3220	3512	91.69%	27.61%	-3.03	-2.84	No
Feb-02	165	167	98.80%	0	0	2467	2645	93.27%	25.05%	-2.77	-2.68	No
Mar-02	612	620	98.71%	0	0	2757	2912	94.68%	22.45%	-4.06	-3.47	No
Apr-02	688	692	99.42%	1	0	2618	2810	93.17%	25.23%	-5.84	-4.55	No
May-02	358	364	98.35%	0	0	3386	3612	93.74%	24.22%	-3.46	-3.1	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

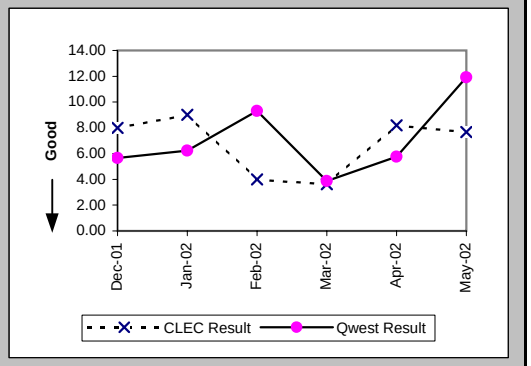
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	134	24	5.58	10	0	21894	3326	6.58	10.57	-0.46	-1.28	No
Jan-02	100	20	5.00	85	0	20767	3534	5.88	9.19	-0.43	-1.26	No
Feb-02	217	51	4.25	116	0	15859	2670	5.94	9.97	-1.2	-1.73	No
Mar-02	1086	219	4.96	401	0	15986	2931	5.45	6.71	-1.05	-1.64	No
Apr-02	539	106	5.08	587	0	17286	2827	6.11	9.27	-1.12	-1.68	No
May-02	679	137	4.96	227	0	23945	3640	6.58	10.83	-1.72	-2.05	No



Checklist #4 - Unbundled Loop - Analog Installation

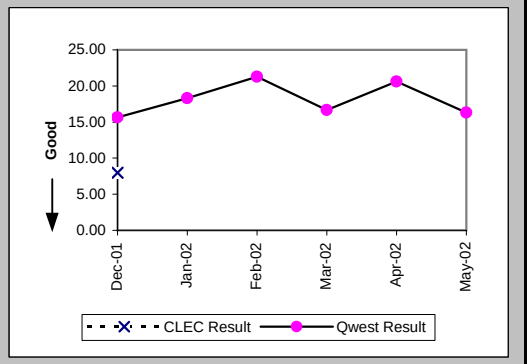
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	0	0	698	123	5.67	23.15	1.29	-0.22	No
Jan-02	9	1	9.00	0	0	910	146	6.23	21.48	1.1	-0.33	No
Feb-02	8	2	4.00	0	0	688	74	9.30	30.74	-0.24	-1.15	No
Mar-02	29	8	3.62	0	0	201	52	3.87	3.43	-0.18	-1.11	No
Apr-02	41	5	8.20	0	0	351	61	5.75	14.13	0.97	-0.41	No
May-02	46	6	7.67	0	0	1204	101	11.92	43.09	-0.23	-1.14	No



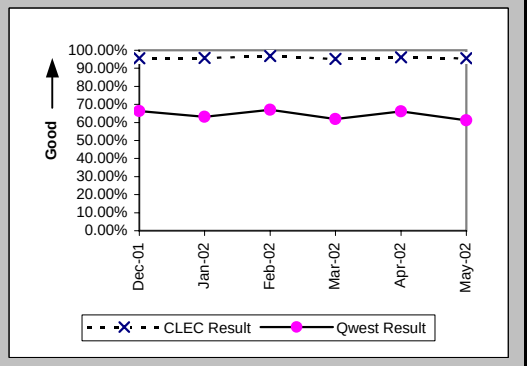
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	0	0	2396	153	15.66	17.89	-0.6	-1.37	No
Jan-02						2798	153	18.29	26.56			
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

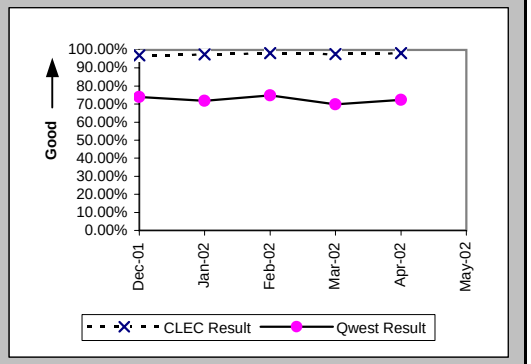
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3467	3628	95.56%	0	0	13780	20799	66.25%	47.28%	-34.45	-21.94	No
Jan-02	3670	3832	95.77%	0	0	13003	20610	63.09%	48.26%	-38.5	-24.41	No
Feb-02	2720	2808	96.87%	0	0	13372	19964	66.98%	47.03%	-31.53	-20.17	No
Mar-02	2533	2662	95.15%	0	0	11677	18889	61.82%	48.58%	-33.14	-21.15	No
Apr-02	3019	3141	96.12%	0	0	12678	19148	66.21%	47.30%	-32.84	-20.97	No
May-02	3732	3906	95.55%	0	0	11989	19591	61.20%	48.73%	-40.23	-25.46	No



Checklist #4 - Unbundled Loop - Analog Installation

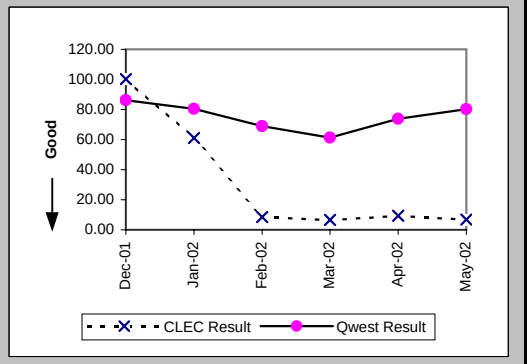
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3520	3628	97.02%	0	0	15369	20799	73.89%	43.92%	-29.27	-18.79	No
Jan-02	3739	3832	97.57%	0	0	14815	20610	71.88%	44.96%	-32.48	-20.75	No
Feb-02	2759	2808	98.26%	0	0	14933	19964	74.80%	43.42%	-26.8	-17.3	No
Mar-02	2603	2662	97.78%	0	0	13206	18889	69.91%	45.86%	-29.35	-18.85	No
Apr-02	3083	3141	98.15%	0	0	13856	19148	72.36%	44.72%	-29.96	-19.21	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

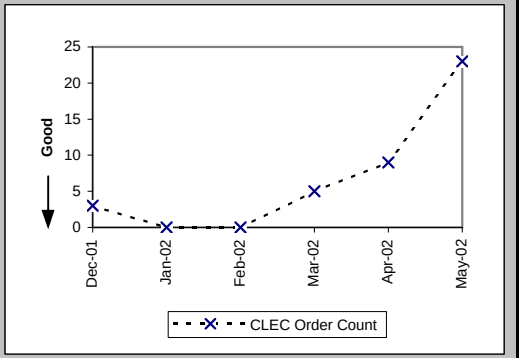
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	601	6	100.17	0	0	83385	968	86.14	78.13	0.51	-0.69	No
Jan-02	366	6	61.00	0	0	62836	781	80.46	83.26	-0.57	-1.35	No
Feb-02	51	6	8.50	0	0	52182	756	69.02	79.07	-1.87	-2.14	No
Mar-02	118	18	6.56	0	0	60872	992	61.36	79.17	-2.91	-2.77	No
Apr-02	139	15	9.27	0	0	65250	885	73.73	86.68	-2.86	-2.74	No
May-02	266	39	6.82	0	0	64229	801	80.19	93.86	-4.77	-3.9	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

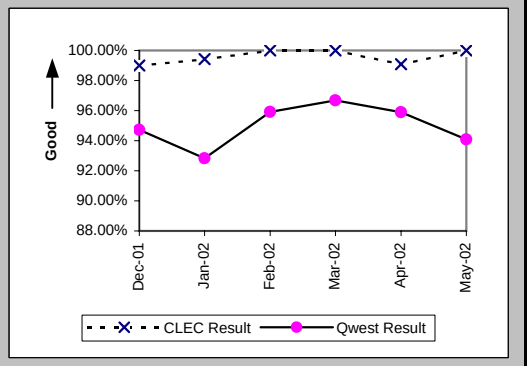
Date	CLEC Order Count
Dec-01	3
Jan-02	0
Feb-02	0
Mar-02	5
Apr-02	9
May-02	23



Checklist #4 - Unbundled Loop - Analog Repair

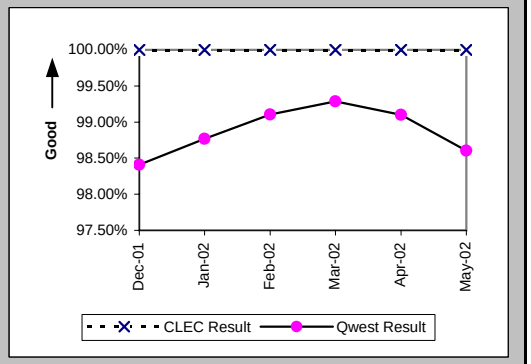
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	493	498	99.00%	107	0	15350	16206	94.72%	22.37%	-4.2	-3.56	No
Jan-02	510	513	99.42%	101	0	16866	18170	92.82%	25.81%	-5.7	-4.47	No
Feb-02	348	348	100.00%	79	0	14314	14922	95.93%	19.77%	-3.8	-3.31	No
Mar-02	473	473	100.00%	93	0	18876	19523	96.69%	17.90%	-3.98	-3.42	No
Apr-02	438	442	99.10%	79	0	16007	16694	95.88%	19.86%	-3.35	-3.04	No
May-02	515	515	100.00%	92	0	20445	21728	94.10%	23.57%	-5.62	-4.42	No



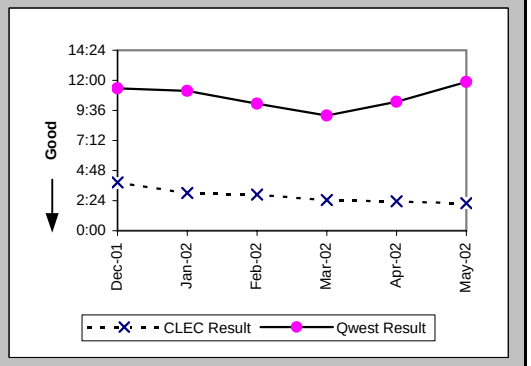
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	501	501	100.00%	107	0	23647	24029	98.41%	12.51%	-2.82	-2.71	No
Jan-02	523	523	100.00%	101	0	27013	27350	98.77%	11.03%	-2.53	-2.54	No
Feb-02	350	350	100.00%	79	0	22912	23119	99.10%	9.42%	-1.76	-2.07	No
Mar-02	478	478	100.00%	93	0	27864	28064	99.29%	8.41%	-1.84	-2.12	No
Apr-02	443	443	100.00%	79	0	24794	25019	99.10%	9.44%	-1.99	-2.21	No
May-02	521	521	100.00%	92	0	30803	31239	98.60%	11.73%	-2.69	-2.64	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

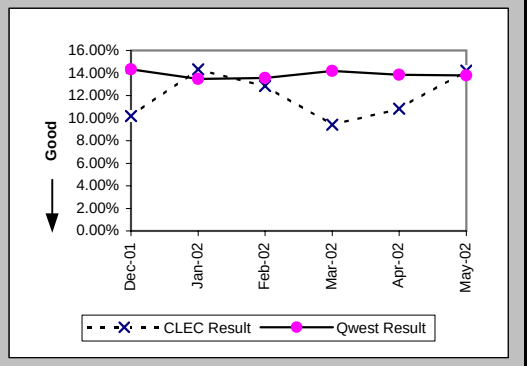
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1926:02	501	3:51	107	0	272855:02	24029	11:21	13:07	-12.68	-8.71	No
Jan-02	1577:24	523	3:01	101	0	304781:29	27350	11:09	13:20	-13.8	-9.39	No
Feb-02	1008:23	350	2:53	79	0	234259:34	23119	10:08	11:16	-11.94	-8.26	No
Mar-02	1172:55	478	2:27	93	0	257591:24	28064	9:11	10:30	-13.88	-9.44	No
Apr-02	1043:13	443	2:21	79	0	257727:40	25019	10:18	12:15	-13.54	-9.23	No
May-02	1140:24	521	2:11	92	0	370449:45	31239	11:52	12:16	-17.86	-11.86	No



Checklist #4 - Unbundled Loop - Analog Repair

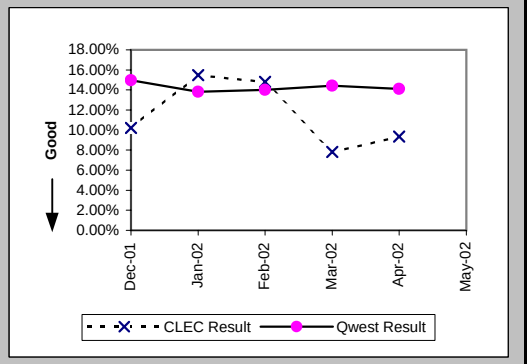
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	501	10.18%	107	0	3524	24614	14.32%	35.02%	-2.62	-2.59	No
Jan-02	75	523	14.34%	101	0	3769	27989	13.47%	34.14%	0.58	-0.65	No
Feb-02	45	350	12.86%	79	0	3203	23604	13.57%	34.25%	-0.39	-1.23	No
Mar-02	45	478	9.41%	93	0	4050	28529	14.20%	34.90%	-2.97	-2.81	No
Apr-02	48	443	10.84%	79	0	3505	25318	13.84%	34.54%	-1.82	-2.11	No
May-02	74	521	14.20%	92	0	4390	31844	13.79%	34.48%	0.27	-0.83	No



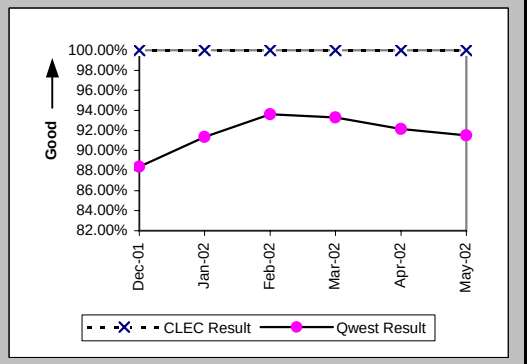
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	274	10.22%	107	0	2794	18668	14.97%	35.67%	-2.19	-2.33	No
Jan-02	43	278	15.47%	101	0	2914	21092	13.82%	34.51%	0.8	-0.51	No
Feb-02	28	189	14.81%	79	0	2427	17342	13.99%	34.69%	0.34	-0.79	No
Mar-02	20	256	7.81%	93	0	3237	22417	14.44%	35.15%	-3	-2.82	No
Apr-02	23	246	9.35%	79	0	2845	20162	14.11%	34.81%	-2.13	-2.3	No
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

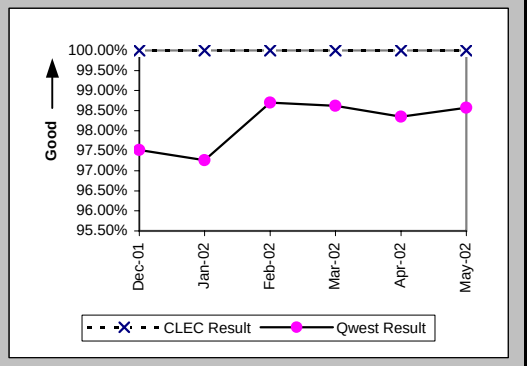
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	17	100.00%	0	0	2482	2808	88.39%	32.03%	-1.49	-1.91	No
Jan-02	35	35	100.00%	6	0	2611	2858	91.36%	28.10%	-1.81	-2.1	No
Feb-02	28	28	100.00%	3	0	2286	2442	93.61%	24.45%	-1.37	-1.84	No
Mar-02	37	37	100.00%	8	0	2771	2970	93.30%	25.00%	-1.62	-1.98	No
Apr-02	44	44	100.00%	4	0	2470	2680	92.16%	26.87%	-1.92	-2.17	No
May-02	54	54	100.00%	13	0	3098	3385	91.52%	27.86%	-2.22	-2.35	No



Checklist #4 - Unbundled Loop - Analog Repair

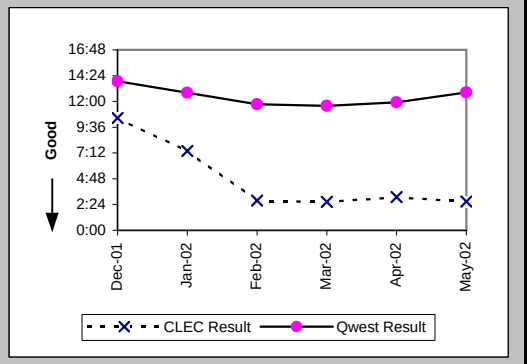
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	17	100.00%	0	0	4090	4194	97.52%	15.55%	-0.66	-1.4	No
Jan-02	35	35	100.00%	6	0	4305	4426	97.27%	16.31%	-0.99	-1.6	No
Feb-02	28	28	100.00%	3	0	3729	3778	98.70%	11.31%	-0.6	-1.37	No
Mar-02	37	37	100.00%	8	0	4438	4500	98.62%	11.66%	-0.72	-1.44	No
Apr-02	44	44	100.00%	4	0	4055	4123	98.35%	12.74%	-0.85	-1.52	No
May-02	58	58	100.00%	13	0	4962	5034	98.57%	11.87%	-0.91	-1.55	No



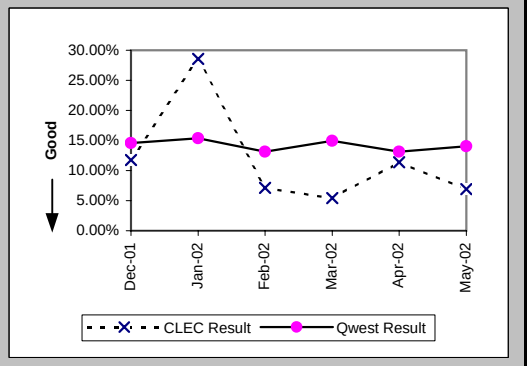
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	177:46	17	10:27	0	0	58176:19	4194	13:52	14:42	-0.96	-1.58	No
Jan-02	259:17	35	7:24	6	0	56648:44	4426	12:48	14:33	-2.18	-2.33	No
Feb-02	78:07	28	2:47	3	0	44400:16	3778	11:45	17:15	-2.74	-2.66	No
Mar-02	98:06	37	2:39	8	0	52136:54	4500	11:35	11:57	-4.53	-3.75	No
Apr-02	136:05	44	3:06	4	0	49104:05	4123	11:55	12:06	-4.8	-3.92	No
May-02	155:46	58	2:41	13	0	64645:49	5034	12:51	14:05	-5.46	-4.32	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

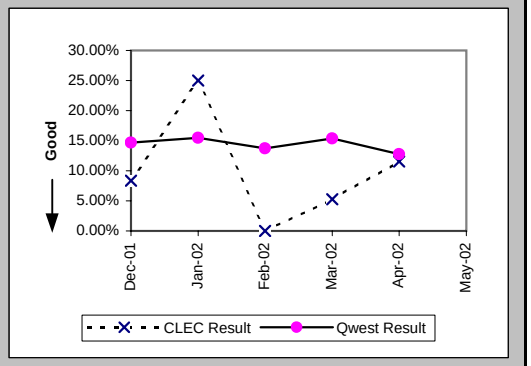
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	17	11.76%	0	0	624	4277	14.59%	35.30%	-0.33	-1.2	No
Jan-02	10	35	28.57%	6	0	694	4520	15.35%	36.05%	2	0.21	Yes
Feb-02	2	28	7.14%	3	0	504	3832	13.15%	33.80%	-0.94	-1.57	No
Mar-02	2	37	5.41%	8	0	682	4567	14.93%	35.64%	-1.62	-1.98	No
Apr-02	5	44	11.36%	4	0	548	4164	13.16%	33.81%	-0.35	-1.21	No
May-02	4	58	6.90%	13	0	717	5115	14.02%	34.72%	-1.55	-1.94	No



Checklist #4 - Unbundled Loop - Analog Repair

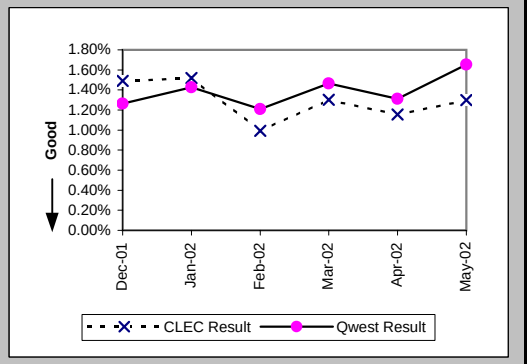
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	12	8.33%	0	0	462	3148	14.68%	35.39%	-0.62	-1.38	No
Jan-02	6	24	25.00%	6	0	493	3190	15.45%	36.15%	1.23	-0.25	No
Feb-02	0	13	0.00%	3	0	383	2791	13.72%	34.41%	-1.43	-1.87	No
Mar-02	1	19	5.26%	8	0	524	3411	15.36%	36.06%	-1.22	-1.74	No
Apr-02	3	26	11.54%	4	0	422	3308	12.76%	33.36%	-0.19	-1.11	No
May-02												



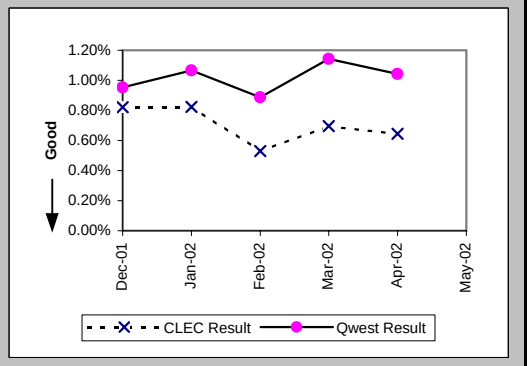
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	518	34782	1.49%	107	0	28891	2286370	1.26%	11.17%	3.74	1.27	Yes
Jan-02	558	36711	1.52%	107	0	32509	2276557	1.43%	11.86%	1.47	-0.1	No
Feb-02	378	38053	0.99%	82	0	27436	2268894	1.21%	10.93%	-3.82	-3.32	No
Mar-02	515	39565	1.30%	101	0	33096	2260726	1.46%	12.01%	-2.66	-2.62	No
Apr-02	487	42133	1.16%	83	0	29482	2249424	1.31%	11.37%	-2.77	-2.68	No
May-02	579	44610	1.30%	105	0	36959	2234958	1.65%	12.75%	-5.83	-4.55	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

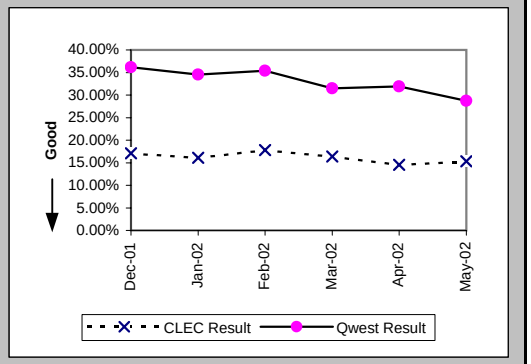
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	286	34782	0.82%	107	0	21816	2286370	0.95%	9.72%	-2.51	-2.53	No
Jan-02	302	36711	0.82%	107	0	24282	2276557	1.07%	10.27%	-4.51	-3.74	No
Feb-02	202	38053	0.53%	82	0	20133	2268894	0.89%	9.38%	-7.35	-5.47	No
Mar-02	275	39565	0.70%	101	0	25828	2260726	1.14%	10.63%	-8.3	-6.05	No
Apr-02	272	42133	0.65%	83	0	23470	2249424	1.04%	10.16%	-7.96	-5.84	No
May-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

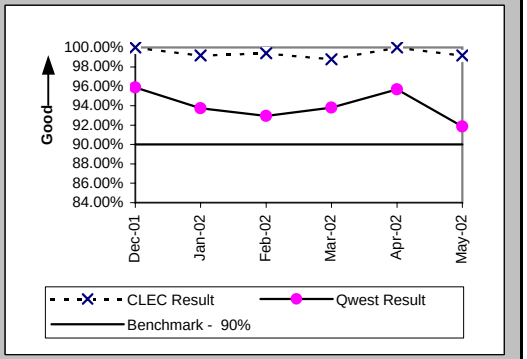
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	625	17.12%	0	0	16370	45261	36.17%	48.05%	-9.84	-6.98	No
Jan-02	107	665	16.09%	0	0	17170	49679	34.56%	47.56%	-9.95	-7.05	No
Feb-02	82	460	17.83%	0	0	15015	42451	35.37%	47.81%	-7.83	-5.76	No
Mar-02	101	616	16.40%	0	0	15233	48329	31.52%	46.46%	-8.03	-5.88	No
Apr-02	83	570	14.56%	0	0	13831	43313	31.93%	46.62%	-8.84	-6.37	No
May-02	105	684	15.35%	0	0	14908	51867	28.74%	45.26%	-7.69	-5.67	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

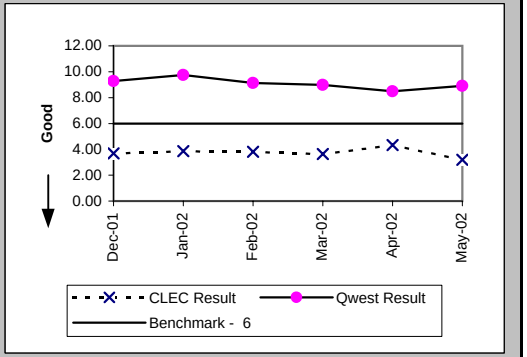
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	117	117	100.00%	7	0	186	194	95.88%	19.88%	-1.77	-2.08	No
Jan-02	122	123	99.19%	2	0	269	287	93.73%	24.25%	-2.09	-2.27	No
Feb-02	167	168	99.40%	1	2	290	312	92.95%	25.60%	-2.64	-2.6	No
Mar-02	162	164	98.78%	0	1	303	323	93.81%	24.10%	-2.15	-2.31	No
Apr-02	111	111	100.00%	1	0	287	300	95.67%	20.36%	-1.92	-2.16	No
May-02	122	123	99.19%	1	0	225	245	91.84%	27.38%	-2.43	-2.48	No



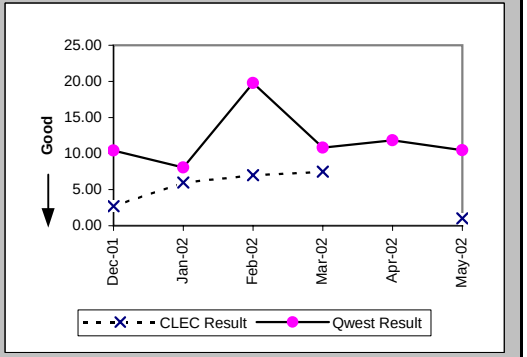
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	343	93	3.69	30	0	1894	204	9.28	7.04	-6.35	-4.86	No
Jan-02	251	65	3.86	61	0	2791	286	9.76	7.62	-5.63	-4.42	No
Feb-02	118	31	3.81	143	2	2770	303	9.14	10.88	-2.6	-2.58	No
Mar-02	127	35	3.63	130	1	2792	311	8.98	7.40	-4.05	-3.46	No
Apr-02	104	24	4.33	92	0	2420	285	8.49	7.06	-2.77	-2.68	No
May-02	208	65	3.20	64	0	1976	222	8.90	8.33	-4.85	-3.95	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

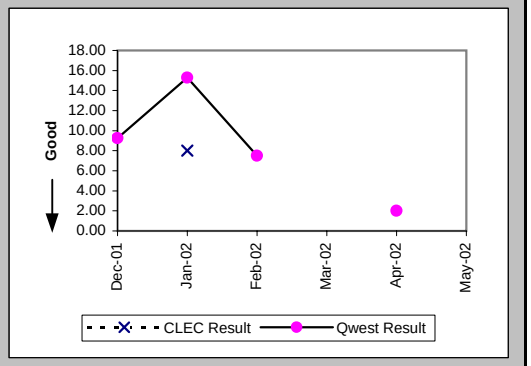
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	7	2.71	0	0	208	20	10.40	9.72	-1.8	-2.09	No
Jan-02	12	2	6.00	0	0	234	29	8.07	7.28	-0.39	-1.24	No
Feb-02	7	1	7.00	1	0	494	25	19.76	26.07	-0.48	-1.29	No
Mar-02	15	2	7.50	0	0	249	23	10.83	13.08	-0.34	-1.21	No
Apr-02						201	17	11.82	14.57			
May-02	1	1	1.00	1	0	220	21	10.48	12.44	-0.74	-1.45	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

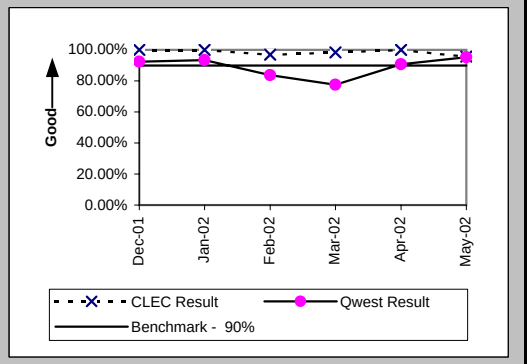
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	4	9.25	6.99			
Jan-02	16	2	8.00	0	0	153	10	15.30	15.09	-0.62	-1.38	No
Feb-02						15	2	7.50	7.78			
Mar-02												
Apr-02						2	1	2.00				
May-02												



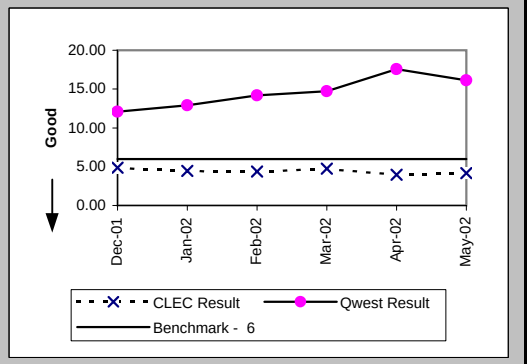
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	45	100.00%	4	0	61	66	92.42%	26.46%	-1.48	-1.9	No
Jan-02	53	53	100.00%	6	0	86	92	93.48%	24.69%	-1.53	-1.93	No
Feb-02	62	64	96.88%	2	0	67	80	83.75%	36.89%	-2.12	-2.29	No
Mar-02	58	59	98.31%	0	0	93	120	77.50%	41.76%	-3.13	-2.9	No
Apr-02	68	68	100.00%	0	0	116	128	90.63%	29.15%	-2.14	-2.3	No
May-02	65	68	95.59%	7	0	161	169	95.27%	21.24%	-0.11	-1.06	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

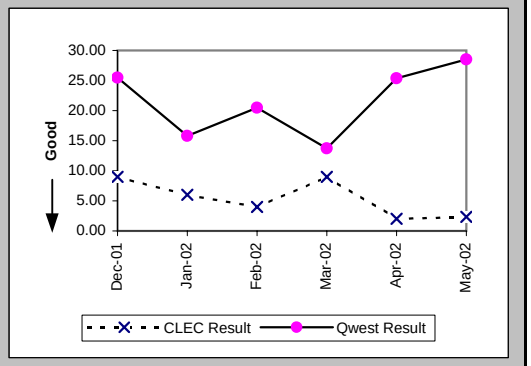
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	175	36	4.86	11	0	835	69	12.10	11.89	-2.96	-2.8	No
Jan-02	143	32	4.47	28	0	1302	101	12.89	9.85	-4.22	-3.56	No
Feb-02	92	21	4.38	46	0	1149	81	14.19	13.01	-3.08	-2.87	No
Mar-02	176	37	4.76	25	0	1810	123	14.72	11.40	-4.66	-3.83	No
Apr-02	127	32	3.97	37	0	2281	130	17.55	20.49	-3.36	-3.04	No
May-02	253	61	4.15	15	0	2757	171	16.12	12.12	-6.63	-5.03	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

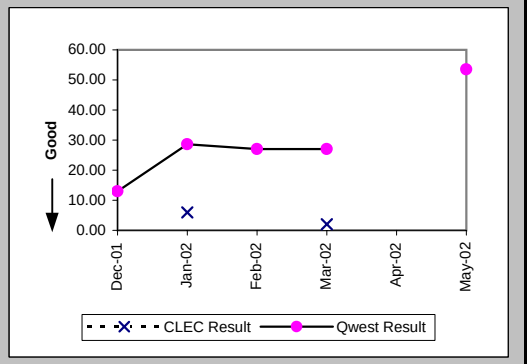
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	3	9.00	1	0	153	6	25.50	25.84	-0.9	-1.55	No
Jan-02	24	4	6.00	2	0	174	11	15.82	15.35	-1.1	-1.67	No
Feb-02	16	4	4.00	1	0	266	13	20.46	17.91	-1.61	-1.98	No
Mar-02	9	1	9.00	0	0	426	31	13.74	15.28	-0.31	-1.19	No
Apr-02	2	1	2.00	0	0	355	14	25.36	55.05	-0.41	-1.25	No
May-02	7	3	2.33	7	0	228	8	28.50	19.38	-1.99	-2.21	No



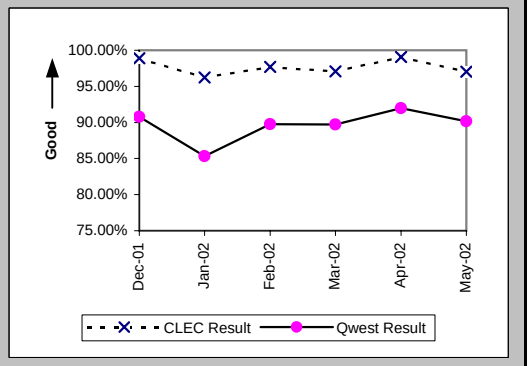
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	3	13.00	18.19			
Jan-02	6	1	6.00	0	0	86	3	28.67	20.53	-0.96	-1.58	No
Feb-02						81	3	27.00	19.08			
Mar-02	2	1	2.00	0	0	27	1	27.00				
Apr-02												
May-02						107	2	53.50	72.83			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

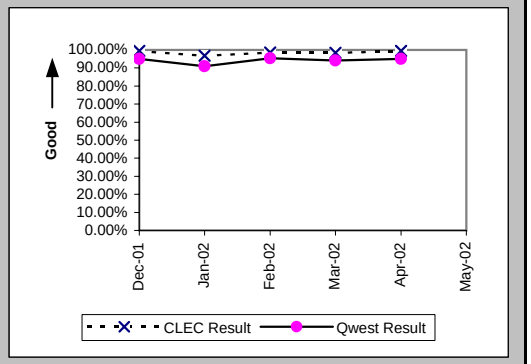
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	181	183	98.91%	0	0	344	379	90.77%	28.95%	-3.12	-2.9	No
Jan-02	178	185	96.22%	0	0	314	368	85.33%	35.38%	-3.41	-3.08	No
Feb-02	214	219	97.72%	0	0	385	429	89.74%	30.34%	-3.16	-2.92	No
Mar-02	231	238	97.06%	0	0	401	447	89.71%	30.38%	-3.01	-2.83	No
Apr-02	209	211	99.05%	0	0	424	461	91.97%	27.17%	-3.13	-2.91	No
May-02	196	202	97.03%	0	0	393	436	90.14%	29.82%	-2.72	-2.65	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

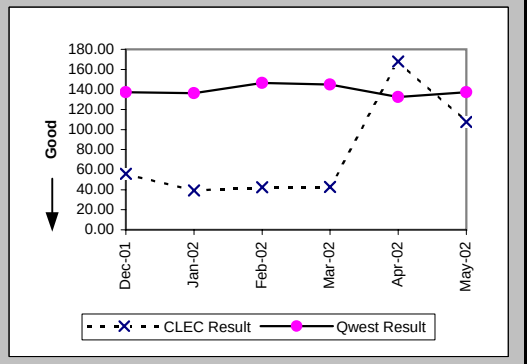
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	182	183	99.45%	0	0	360	379	94.99%	21.82%	-2.27	-2.38	No
Jan-02	179	185	96.76%	0	0	335	368	91.03%	28.57%	-2.22	-2.35	No
Feb-02	216	219	98.63%	0	0	409	429	95.34%	21.08%	-1.88	-2.14	No
Mar-02	234	238	98.32%	0	0	421	447	94.18%	23.41%	-2.2	-2.34	No
Apr-02	210	211	99.53%	0	0	438	461	95.01%	21.77%	-2.5	-2.52	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

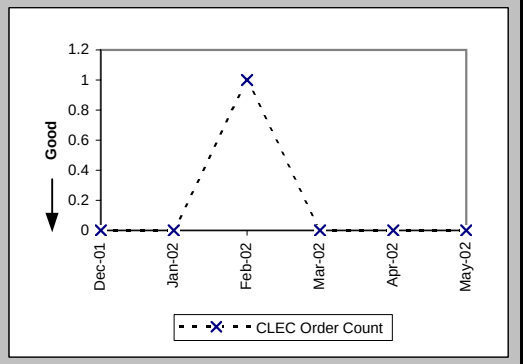
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	447	8	55.88	0	0	12618	92	137.15	144.10	-1.53	-1.93	No
Jan-02	551	14	39.36	0	0	13210	97	136.19	139.57	-2.43	-2.48	No
Feb-02	595	14	42.50	0	0	14223	97	146.63	144.18	-2.53	-2.54	No
Mar-02	558	13	42.92	0	0	13923	96	145.03	141.53	-2.44	-2.48	No
Apr-02	504	3	168.00	0	0	14837	112	132.47	144.49	0.42	-0.74	No
May-02	537	5	107.40	0	0	16455	120	137.12	148.66	-0.44	-1.27	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

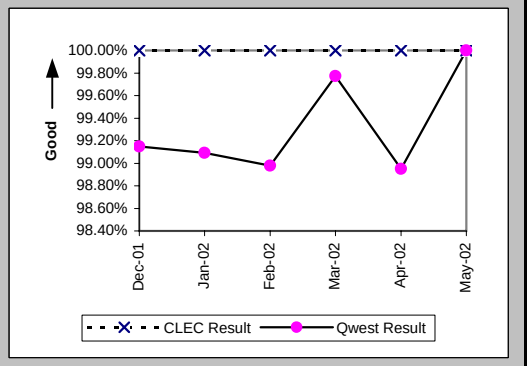
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

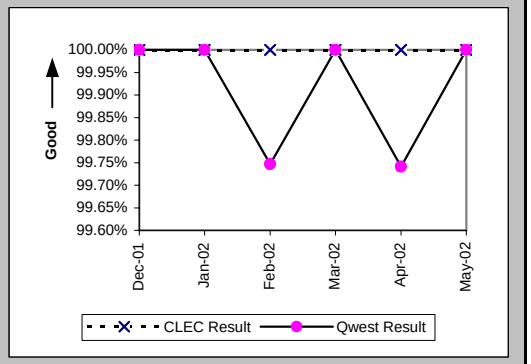
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	30	100.00%	1	0	350	353	99.15%	9.18%	-0.49	-1.3	No
Jan-02	22	22	100.00%	2	0	437	441	99.09%	9.48%	-0.44	-1.27	No
Feb-02	22	22	100.00%	3	0	388	392	98.98%	10.05%	-0.46	-1.28	No
Mar-02	22	22	100.00%	3	0	437	438	99.77%	4.77%	-0.22	-1.13	No
Apr-02	22	22	100.00%	2	0	377	381	98.95%	10.19%	-0.47	-1.29	No
May-02	18	18	100.00%	2	0	426	426	100.00%	N/A	N/A	N/A	



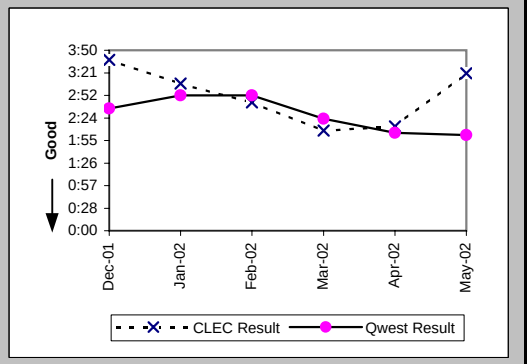
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	30	100.00%	1	0	358	358	100.00%	N/A	N/A	N/A	
Jan-02	22	22	100.00%	2	0	447	447	100.00%	N/A	N/A	N/A	
Feb-02	22	22	100.00%	3	0	394	395	99.75%	5.03%	-0.23	-1.14	No
Mar-02	22	22	100.00%	3	0	439	439	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	2	0	385	386	99.74%	5.08%	-0.23	-1.14	No
May-02	19	19	100.00%	2	0	429	429	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

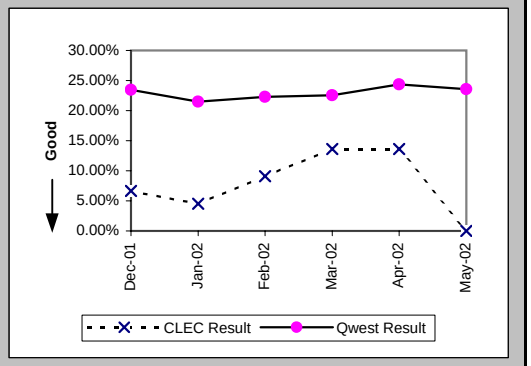
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	109:09	30	3:38	1	0	928:49	358	2:36	4:00	1.33	-0.19	No
Jan-02	68:51	22	3:08	2	0	1287:58	447	2:53	4:44	0.32	-0.8	No
Feb-02	60:03	22	2:44	3	0	1141:48	395	2:53	5:57	-0.12	-1.08	No
Mar-02	46:47	22	2:08	3	0	1048:42	439	2:23	3:46	-0.32	-1.19	No
Apr-02	48:55	22	2:13	2	0	802:28	386	2:05	4:10	0.45	-0.73	No
May-02	63:36	19	3:21	2	0	872:27	429	2:02	3:01	1.62	-0.02	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

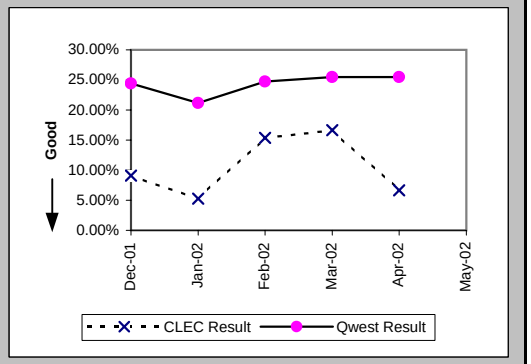
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	30	6.67%	1	0	84	358	23.46%	42.38%	-2.09	-2.27	No
Jan-02	1	22	4.55%	2	0	96	447	21.48%	41.07%	-1.89	-2.15	No
Feb-02	2	22	9.09%	3	0	88	395	22.28%	41.61%	-1.45	-1.88	No
Mar-02	3	22	13.64%	3	0	99	439	22.55%	41.79%	-0.98	-1.59	No
Apr-02	3	22	13.64%	2	0	94	386	24.35%	42.92%	-1.14	-1.69	No
May-02	0	19	0.00%	2	0	101	429	23.54%	42.43%	-2.37	-2.44	No



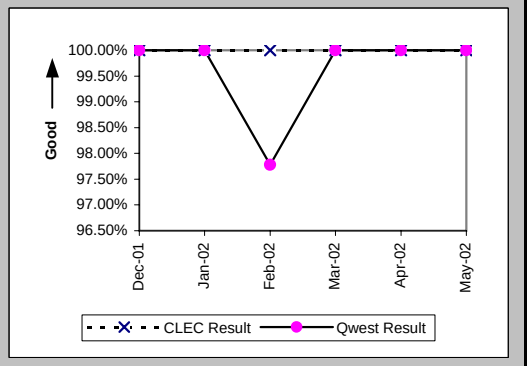
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	22	9.09%	1	0	40	164	24.39%	42.94%	-1.57	-1.95	No
Jan-02	1	19	5.26%	2	0	47	222	21.17%	40.85%	-1.63	-1.99	No
Feb-02	2	13	15.38%	3	0	49	198	24.75%	43.15%	-0.76	-1.46	No
Mar-02	2	12	16.67%	3	0	56	220	25.45%	43.56%	-0.68	-1.41	No
Apr-02	1	15	6.67%	2	0	51	200	25.50%	43.59%	-1.61	-1.98	No
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

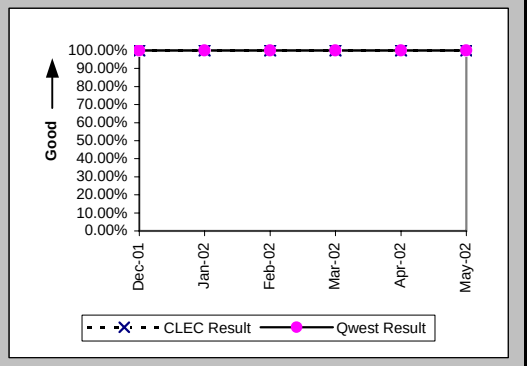
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	1	0	44	45	97.78%	14.74%	-0.37	-1.23	No
Mar-02	4	4	100.00%	2	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

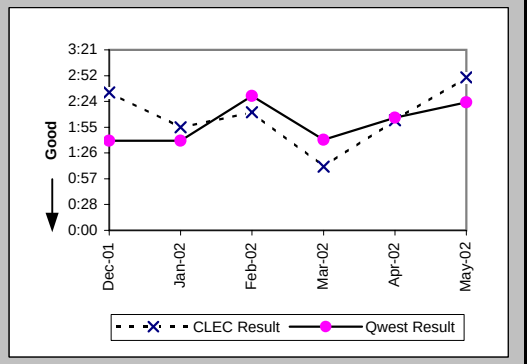
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	2	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	



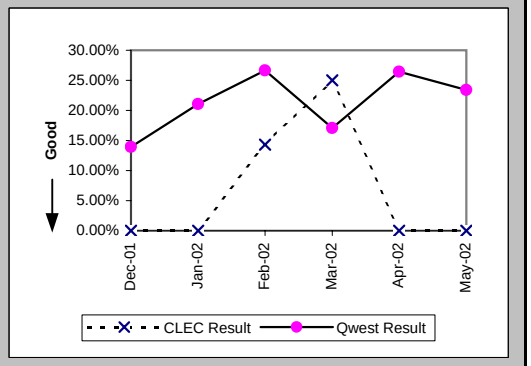
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10:16	4	2:34	0	0	71:20	43	1:40	2:16	0.82	-0.5	No
Jan-02	19:09	10	1:55	0	0	63:29	38	1:40	2:45	0.46	-0.72	No
Feb-02	15:24	7	2:12	1	0	112:20	45	2:30	5:02	-0.14	-1.09	No
Mar-02	4:43	4	1:11	2	0	69:17	41	1:41	1:26	-0.68	-1.41	No
Apr-02	12:18	6	2:03	0	0	111:17	53	2:06	2:43	-0.04	-1.03	No
May-02	11:22	4	2:51	1	0	112:24	47	2:23	3:45	0.47	-0.72	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

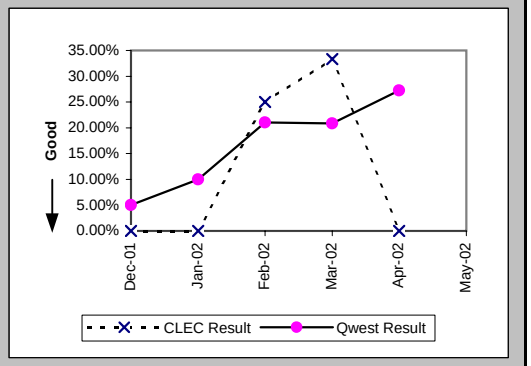
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	6	43	13.95%	34.65%	-0.77	-1.47	No
Jan-02	0	10	0.00%	0	0	8	38	21.05%	40.77%	-1.45	-1.88	No
Feb-02	1	7	14.29%	1	0	12	45	26.67%	44.22%	-0.69	-1.42	No
Mar-02	1	4	25.00%	2	0	7	41	17.07%	37.63%	0.34	-0.79	No
Apr-02	0	6	0.00%	0	0	14	53	26.42%	44.09%	-1.39	-1.85	No
May-02	0	4	0.00%	1	0	11	47	23.40%	42.34%	-1.06	-1.65	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

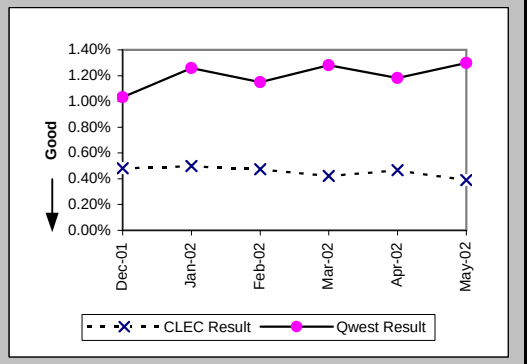
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	1	20	5.00%	21.79%	-0.37	-1.23	No
Jan-02	0	5	0.00%	0	0	1	10	10.00%	30.00%	-0.61	-1.37	No
Feb-02	1	4	25.00%	1	0	4	19	21.05%	40.77%	0.11	-0.93	No
Mar-02	1	3	33.33%	2	0	5	24	20.83%	40.61%	0.39	-0.76	No
Apr-02	0	5	0.00%	0	0	9	33	27.27%	44.54%	-1.28	-1.78	No
May-02												



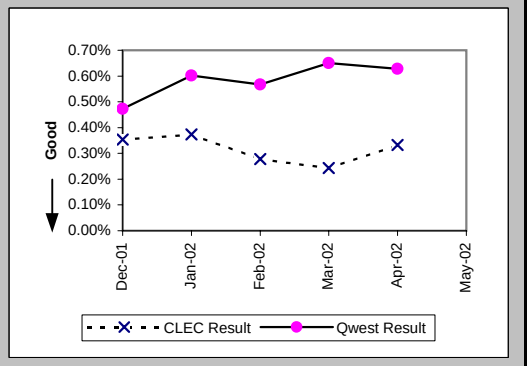
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	7077	0.48%	1	0	401	38866	1.03%	10.11%	-4.22	-3.57	No
Jan-02	32	6416	0.50%	2	0	485	38576	1.26%	11.14%	-5.05	-4.07	No
Feb-02	29	6111	0.47%	4	0	440	38295	1.15%	10.66%	-4.59	-3.79	No
Mar-02	26	6170	0.42%	5	0	480	37492	1.28%	11.24%	-5.56	-4.38	No
Apr-02	28	6012	0.47%	2	0	439	37134	1.18%	10.81%	-4.77	-3.9	No
May-02	23	5896	0.39%	3	0	476	36691	1.30%	11.32%	-5.71	-4.47	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

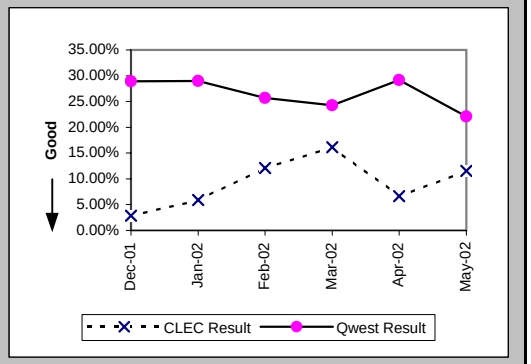
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	7077	0.35%	1	0	184	38866	0.47%	6.86%	-1.35	-1.82	No
Jan-02	24	6416	0.37%	2	0	232	38576	0.60%	7.73%	-2.18	-2.33	No
Feb-02	17	6111	0.28%	4	0	217	38295	0.57%	7.51%	-2.79	-2.7	No
Mar-02	15	6170	0.24%	5	0	244	37492	0.65%	8.04%	-3.69	-3.24	No
Apr-02	20	6012	0.33%	2	0	233	37134	0.63%	7.90%	-2.69	-2.63	No
May-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

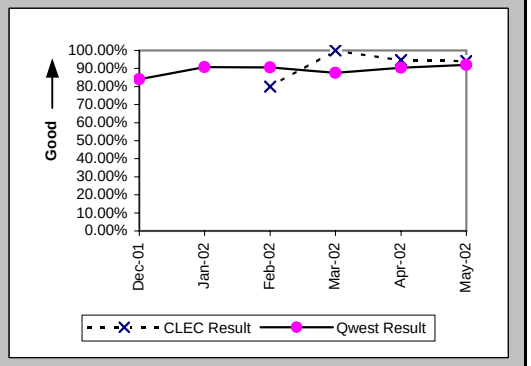
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	35	2.86%	0	0	163	564	28.90%	45.33%	-3.3	-3.01	No
Jan-02	2	34	5.88%	0	0	198	683	28.99%	45.37%	-2.9	-2.76	No
Feb-02	4	33	12.12%	0	0	152	592	25.68%	43.68%	-1.73	-2.05	No
Mar-02	5	31	16.13%	0	0	154	634	24.29%	42.88%	-1.03	-1.63	No
Apr-02	2	30	6.67%	0	0	181	620	29.19%	45.47%	-2.65	-2.61	No
May-02	3	26	11.54%	0	0	135	611	22.09%	41.49%	-1.27	-1.77	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

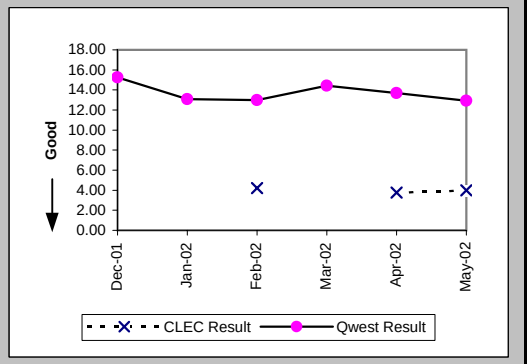
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						433	515	84.08%	36.59%			
Jan-02						604	665	90.83%	28.86%			
Feb-02	4	5	80.00%	0	0	570	629	90.62%	29.16%	0.72	-0.56	No
Mar-02	2	2	100.00%	0	0	455	519	87.67%	32.88%	-0.53	-1.32	No
Apr-02	18	19	94.74%	0	0	612	677	90.40%	29.46%	-0.63	-1.38	No
May-02	16	17	94.12%	0	0	619	673	91.98%	27.17%	-0.32	-1.2	No



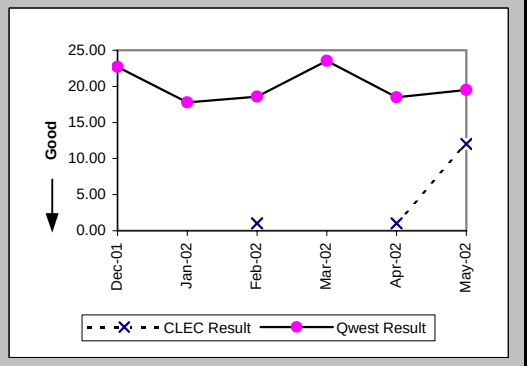
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10358	679	15.25	16.18			
Jan-02						10859	831	13.07	10.40			
Feb-02	21	5	4.20	0	0	9711	748	12.98	11.00	-1.78	-2.08	No
Mar-02						8945	620	14.43	32.70			
Apr-02	34	9	3.78	10	0	11057	807	13.70	10.79	-2.74	-2.67	No
May-02	40	10	4.00	7	0	10166	787	12.92	10.19	-2.75	-2.67	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

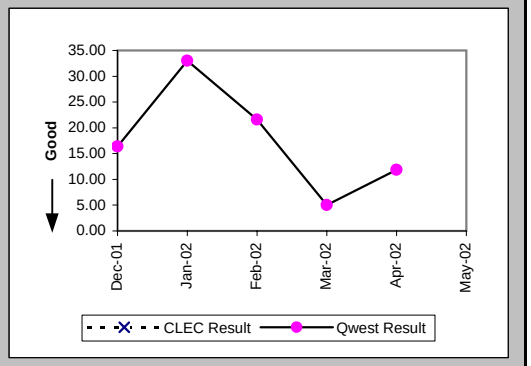
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3180	140	22.71	25.25			
Jan-02						1634	92	17.76	13.84			
Feb-02	1	1	1.00	0	0	1543	83	18.59	22.14	-0.79	-1.48	No
Mar-02						2331	99	23.55	78.24			
Apr-02	1	1	1.00	0	0	1681	91	18.47	20.84	-0.83	-1.51	No
May-02	12	1	12.00	0	0	1404	72	19.50	17.57	-0.42	-1.26	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

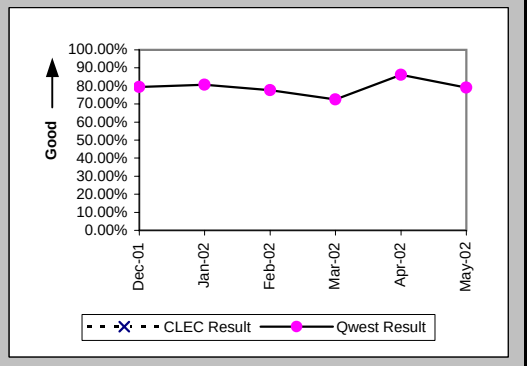
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164	10	16.40	20.21			
Jan-02						297	9	33.00	34.27			
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												



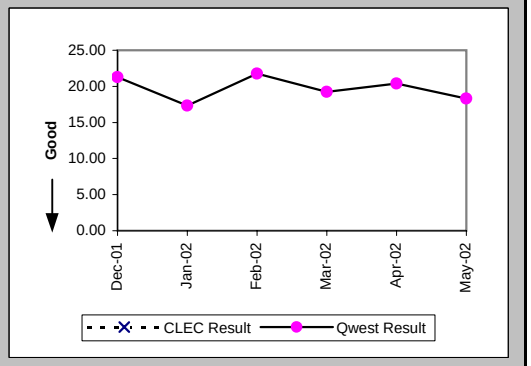
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						120	151	79.47%	40.39%			
Jan-02						134	166	80.72%	39.45%			
Feb-02						136	175	77.71%	41.62%			
Mar-02						148	204	72.55%	44.63%			
Apr-02						137	159	86.16%	34.53%			
May-02						136	172	79.07%	40.68%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

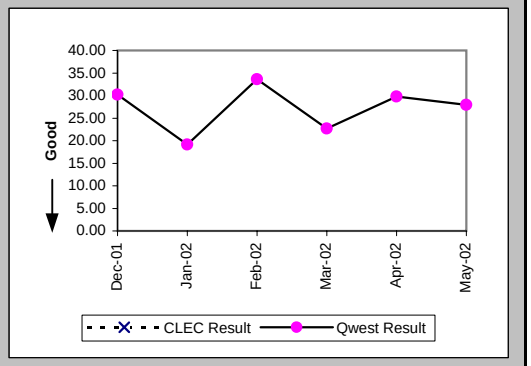
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4252	200	21.26	22.99			
Jan-02						4224	244	17.31	15.30			
Feb-02						5314	244	21.78	24.74			
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02						4080	223	18.30	21.07			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

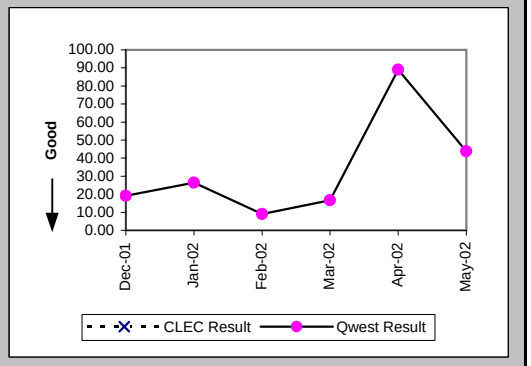
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1723	57	30.23	28.12			
Jan-02						940	49	19.18	19.82			
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			



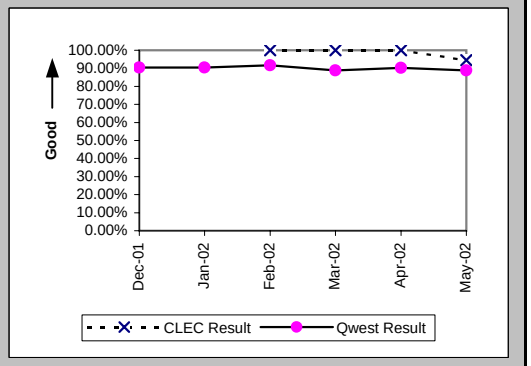
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	5	19.20	16.57			
Jan-02						185	7	26.43	28.84			
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

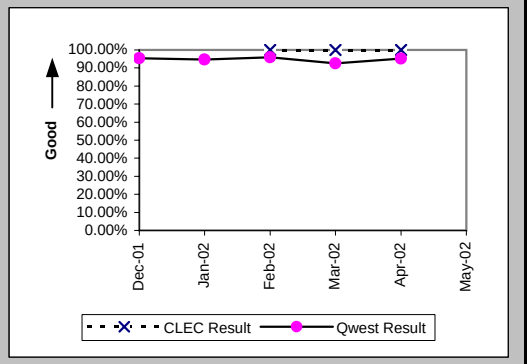
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						959	1060	90.47%	29.36%			
Jan-02						924	1021	90.50%	29.32%			
Feb-02	3	3	100.00%	0	0	962	1050	91.62%	27.71%	-0.52	-1.32	No
Mar-02	4	4	100.00%	0	0	864	973	88.80%	31.54%	-0.71	-1.43	No
Apr-02	11	11	100.00%	0	0	900	998	90.18%	29.76%	-1.09	-1.66	No
May-02	17	18	94.44%	0	0	930	1047	88.83%	31.51%	-0.75	-1.46	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

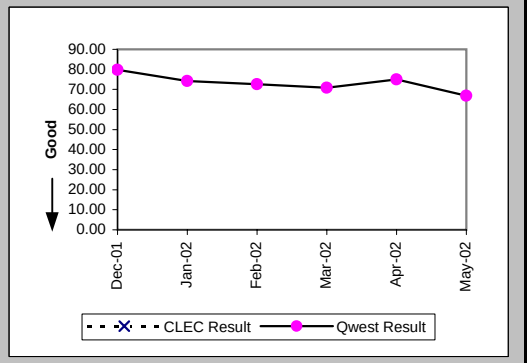
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1012	1060	95.47%	20.79%			
Jan-02						966	1021	94.61%	22.58%			
Feb-02	3	3	100.00%	0	0	1007	1050	95.90%	19.82%	-0.36	-1.22	No
Mar-02	4	4	100.00%	0	0	901	973	92.60%	26.18%	-0.56	-1.34	No
Apr-02	11	11	100.00%	0	0	950	998	95.19%	21.40%	-0.74	-1.45	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

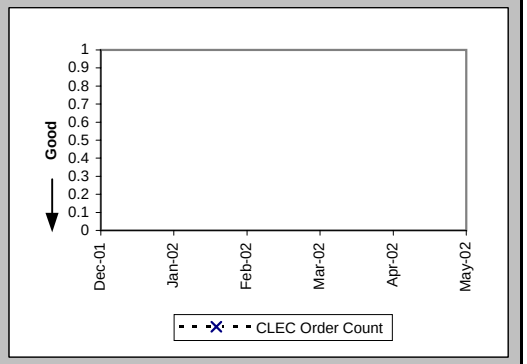
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10604	133	79.73	88.55			
Jan-02						11655	157	74.24	88.15			
Feb-02						12784	176	72.64	89.85			
Mar-02						12182	172	70.83	89.12			
Apr-02						13651	182	75.01	92.35			
May-02						13579	203	66.89	89.38			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

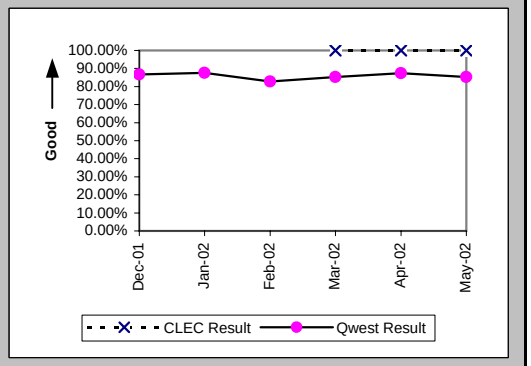
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

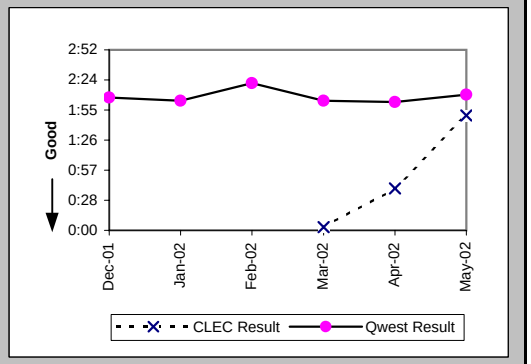
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						723	834	86.69%	33.97%			
Jan-02						816	931	87.65%	32.90%			
Feb-02						696	841	82.76%	37.77%			
Mar-02	1	1	100.00%	0	0	805	944	85.28%	35.44%	-0.42	-1.25	No
Apr-02	1	1	100.00%	0	0	823	942	87.37%	33.22%	-0.38	-1.23	No
May-02	1	1	100.00%	0	0	847	994	85.21%	35.50%	-0.42	-1.25	No



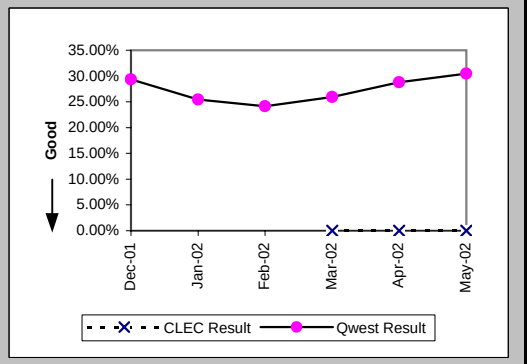
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1767:12	834	2:07	3:22			
Jan-02						1916:59	931	2:04	3:45			
Feb-02						1978:47	841	2:21	3:36			
Mar-02	0:03	1	0:03	0	0	1953:47	944	2:04	2:57	-0.68	-1.42	No
Apr-02	0:40	1	0:40	0	0	1926:06	942	2:03	5:00	-0.28	-1.17	No
May-02	1:50	1	1:50	0	0	2149:14	994	2:10	3:40	-0.09	-1.05	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

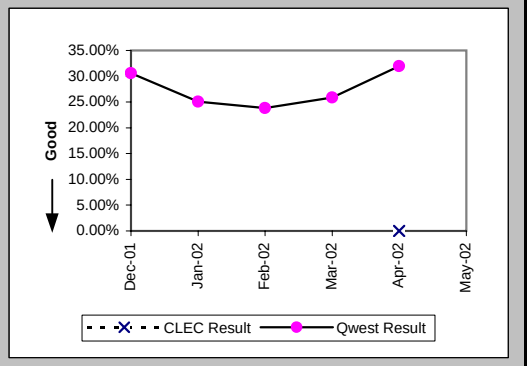
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						245	834	29.38%	45.55%			
Jan-02						237	931	25.46%	43.56%			
Feb-02						203	841	24.14%	42.79%			
Mar-02	0	1	0.00%	0	0	245	944	25.95%	43.84%	-0.59	-1.36	No
Apr-02	0	1	0.00%	0	0	271	942	28.77%	45.27%	-0.64	-1.39	No
May-02	0	1	0.00%	0	0	303	994	30.48%	46.03%	-0.66	-1.4	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

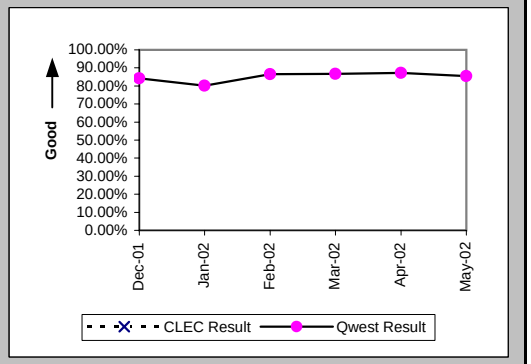
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	500	30.60%	46.08%			
Jan-02						138	550	25.09%	43.35%			
Feb-02						123	516	23.84%	42.61%			
Mar-02						151	584	25.86%	43.78%			
Apr-02	0	1	0.00%	0	0	179	560	31.96%	46.63%	-0.68	-1.42	No
May-02												



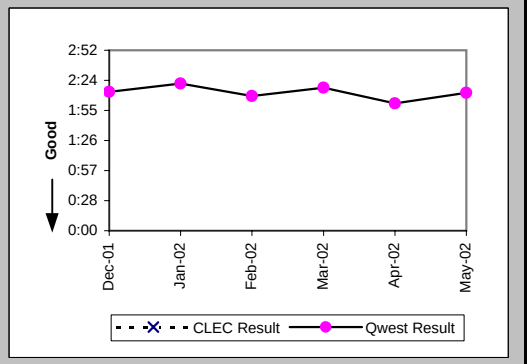
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	285	84.21%	36.46%			
Jan-02						233	291	80.07%	39.95%			
Feb-02						281	325	86.46%	34.21%			
Mar-02						294	339	86.73%	33.93%			
Apr-02						281	322	87.27%	33.33%			
May-02						266	311	85.53%	35.18%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

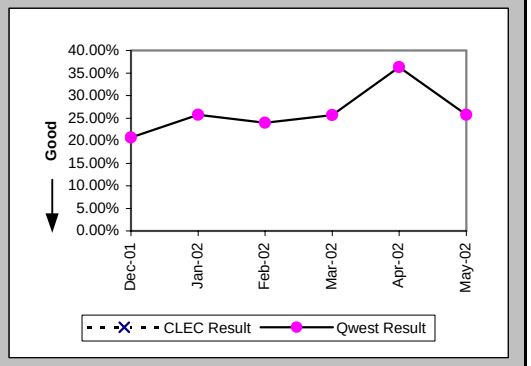
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						631:34	285	2:13	2:52			
Jan-02						683:53	291	2:21	3:33			
Feb-02						700:02	325	2:09	2:46			
Mar-02						771:35	339	2:17	3:29			
Apr-02						653:33	322	2:02	2:42			
May-02						683:40	311	2:12	2:41			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

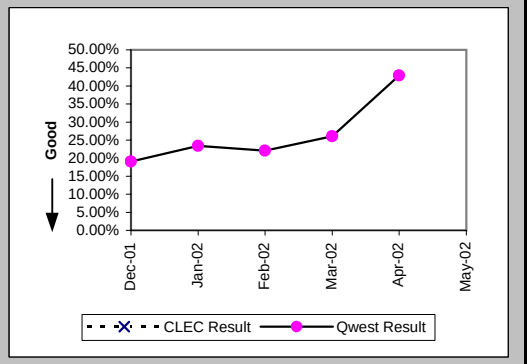
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	285	20.70%	40.52%			
Jan-02						75	291	25.77%	43.74%			
Feb-02						78	325	24.00%	42.71%			
Mar-02						87	339	25.66%	43.68%			
Apr-02						117	322	36.34%	48.10%			
May-02						80	311	25.72%	43.71%			



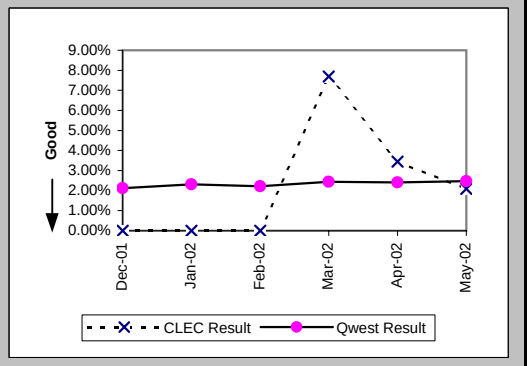
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	152	19.08%	39.29%			
Jan-02						40	171	23.39%	42.33%			
Feb-02						42	190	22.11%	41.50%			
Mar-02						55	211	26.07%	43.90%			
Apr-02						85	198	42.93%	49.50%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

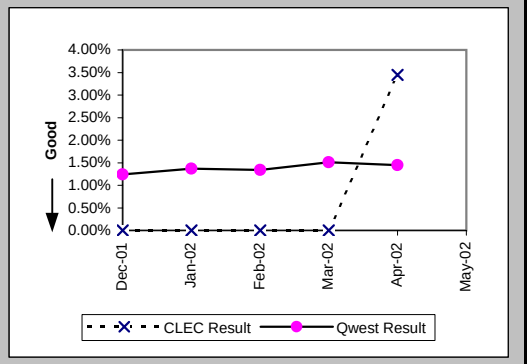
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	1119	52668	2.12%	14.42%	-0.26	-1.16	No
Jan-02	0	2	0.00%	0	0	1222	52753	2.32%	15.04%	-0.22	-1.13	No
Feb-02	0	7	0.00%	0	0	1166	52621	2.22%	14.72%	-0.4	-1.24	No
Mar-02	1	13	7.69%	0	0	1283	52575	2.44%	15.43%	1.01	-0.39	No
Apr-02	1	29	3.45%	0	0	1264	52499	2.41%	15.33%	0.43	-0.74	No
May-02	1	48	2.08%	0	0	1305	52654	2.48%	15.55%	-0.18	-1.11	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

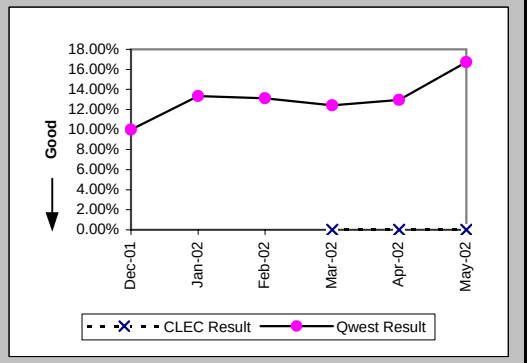
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	652	52668	1.24%	11.06%	-0.19	-1.12	No
Jan-02	0	2	0.00%	0	0	721	52753	1.37%	11.61%	-0.17	-1.1	No
Feb-02	0	7	0.00%	0	0	706	52621	1.34%	11.51%	-0.31	-1.19	No
Mar-02	0	13	0.00%	0	0	795	52575	1.51%	12.20%	-0.45	-1.27	No
Apr-02	1	29	3.45%	0	0	758	52499	1.44%	11.93%	0.82	-0.5	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

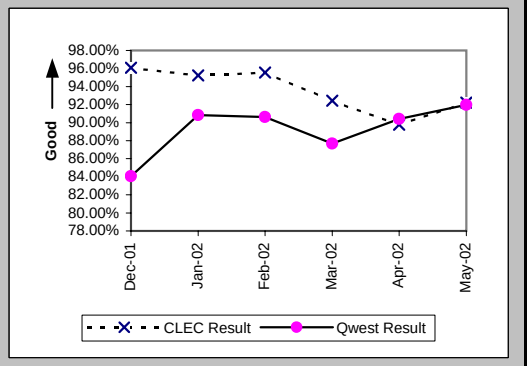
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	1243	9.98%	29.97%			
Jan-02						188	1410	13.33%	33.99%			
Feb-02						176	1342	13.11%	33.76%			
Mar-02	0	1	0.00%	0	0	182	1465	12.42%	32.98%	-0.38	-1.23	No
Apr-02	0	1	0.00%	0	0	188	1452	12.95%	33.57%	-0.39	-1.23	No
May-02	0	1	0.00%	0	0	262	1567	16.72%	37.32%	-0.45	-1.27	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

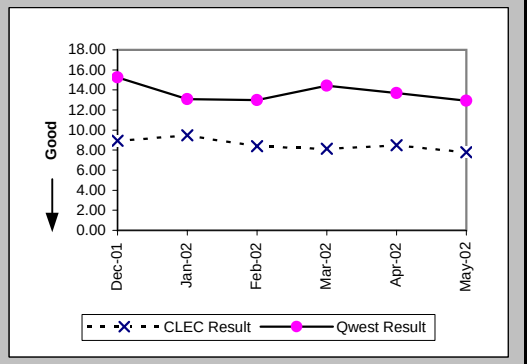
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	51	96.08%	37	1	433	515	84.08%	36.59%	-2.23	-2.36	No
Jan-02	40	42	95.24%	60	0	604	665	90.83%	28.86%	-0.96	-1.58	No
Feb-02	43	45	95.56%	34	0	570	629	90.62%	29.16%	-1.1	-1.67	No
Mar-02	61	66	92.42%	47	0	455	519	87.67%	32.88%	-1.11	-1.67	No
Apr-02	79	88	89.77%	50	0	612	677	90.40%	29.46%	0.22	-0.87	No
May-02	71	77	92.21%	40	0	619	673	91.98%	27.17%	-0.07	-1.04	No



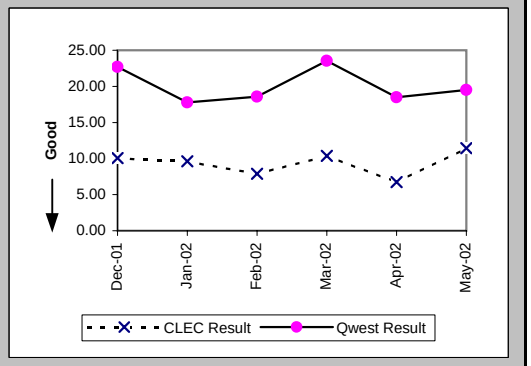
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	732	82	8.93	6	1	10358	679	15.25	16.18	-3.35	-3.03	No
Jan-02	844	89	9.48	13	0	10859	831	13.07	10.40	-3.09	-2.88	No
Feb-02	570	68	8.38	11	0	9711	748	12.98	11.00	-3.3	-3.01	No
Mar-02	815	100	8.15	13	0	8945	620	14.43	32.70	-1.78	-2.08	No
Apr-02	850	100	8.50	38	0	11057	807	13.70	10.79	-4.55	-3.76	No
May-02	624	80	7.80	37	0	10166	787	12.92	10.19	-4.28	-3.6	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

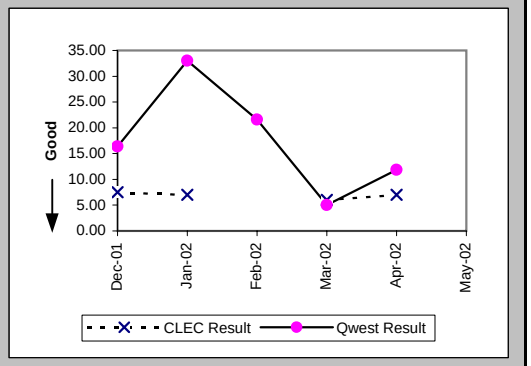
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	121	12	10.08	25	1	3180	140	22.71	25.25	-1.66	-2.01	No
Jan-02	154	16	9.62	44	0	1634	92	17.76	13.84	-2.17	-2.32	No
Feb-02	87	11	7.91	26	0	1543	83	18.59	22.14	-1.5	-1.91	No
Mar-02	83	8	10.38	42	0	2331	99	23.55	78.24	-0.46	-1.28	No
Apr-02	101	15	6.73	43	0	1681	91	18.47	20.84	-2.02	-2.23	No
May-02	103	9	11.44	37	0	1404	72	19.50	17.57	-1.3	-1.79	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

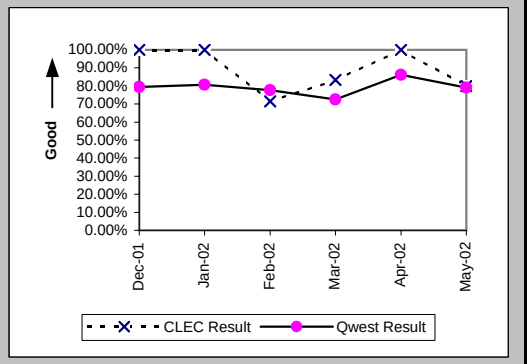
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	2	7.50	0	0	164	10	16.40	20.21	-0.57	-1.35	No
Jan-02	14	2	7.00	0	0	297	9	33.00	34.27	-0.97	-1.59	No
Feb-02						108	5	21.60	8.20			
Mar-02	12	2	6.00	0	0	5	1	5.00				
Apr-02	7	1	7.00	0	0	71	6	11.83	11.50	-0.39	-1.24	No
May-02												



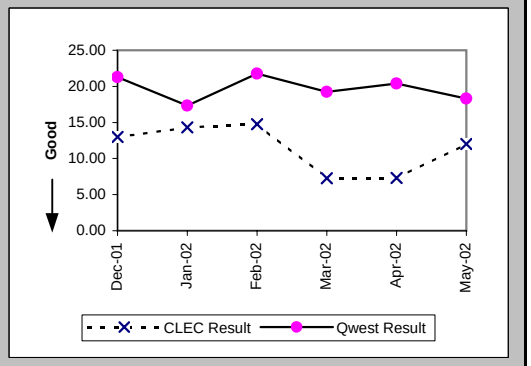
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	120	151	79.47%	40.39%	-0.87	-1.53	No
Jan-02	2	2	100.00%	3	0	134	166	80.72%	39.45%	-0.69	-1.42	No
Feb-02	5	7	71.43%	1	0	136	175	77.71%	41.62%	0.39	-0.76	No
Mar-02	5	6	83.33%	1	0	148	204	72.55%	44.63%	-0.58	-1.35	No
Apr-02	3	3	100.00%	0	0	137	159	86.16%	34.53%	-0.69	-1.42	No
May-02	4	5	80.00%	0	0	136	172	79.07%	40.68%	-0.05	-1.03	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

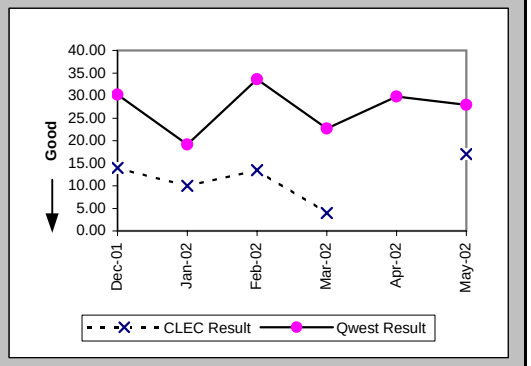
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	1	13.00	4	0	4252	200	21.26	22.99	-0.36	-1.22	No
Jan-02	43	3	14.33	2	0	4224	244	17.31	15.30	-0.34	-1.2	No
Feb-02	59	4	14.75	4	0	5314	244	21.78	24.74	-0.56	-1.34	No
Mar-02	29	4	7.25	3	0	5036	262	19.22	18.11	-1.31	-1.8	No
Apr-02	22	3	7.33	0	0	4732	232	20.40	21.50	-1.05	-1.64	No
May-02	36	3	12.00	2	0	4080	223	18.30	21.07	-0.51	-1.31	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

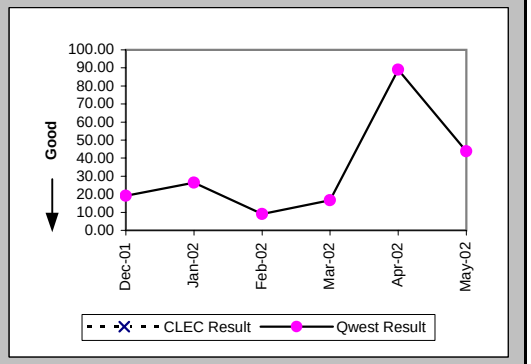
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	2	14.00	0	0	1723	57	30.23	28.12	-0.8	-1.49	No
Jan-02	20	2	10.00	1	0	940	49	19.18	19.82	-0.64	-1.39	No
Feb-02	27	2	13.50	1	0	2692	80	33.65	33.01	-0.85	-1.52	No
Mar-02	4	1	4.00	1	0	1794	79	22.71	22.40	-0.83	-1.5	No
Apr-02						1609	54	29.80	31.50			
May-02	17	1	17.00	0	0	1479	53	27.91	31.20	-0.35	-1.21	No



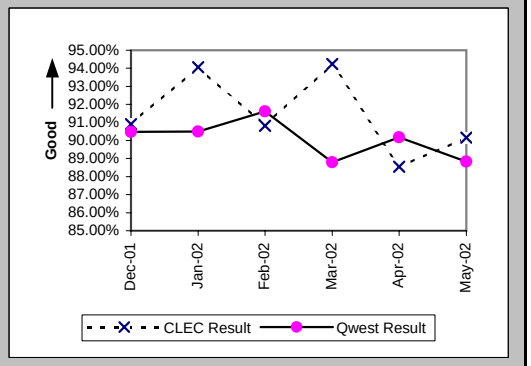
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	5	19.20	16.57			
Jan-02						185	7	26.43	28.84			
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

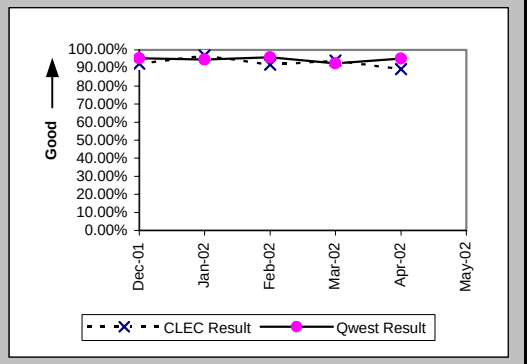
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60	66	90.91%	0	0	959	1060	90.47%	29.36%	-0.12	-1.07	No
Jan-02	95	101	94.06%	0	0	924	1021	90.50%	29.32%	-1.16	-1.71	No
Feb-02	89	98	90.82%	0	0	962	1050	91.62%	27.71%	0.3	-0.82	No
Mar-02	98	104	94.23%	0	0	864	973	88.80%	31.54%	-1.67	-2.02	No
Apr-02	116	131	88.55%	0	0	900	998	90.18%	29.76%	0.6	-0.64	No
May-02	119	132	90.15%	0	0	930	1047	88.83%	31.51%	-0.46	-1.28	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

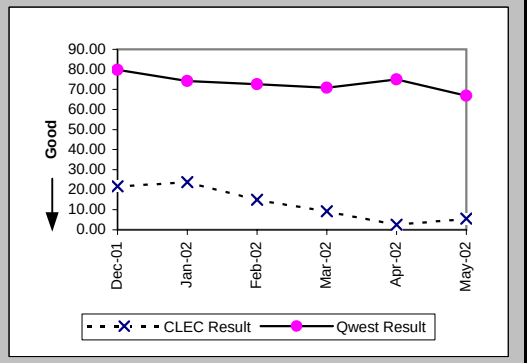
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	61	66	92.42%	0	0	1012	1060	95.47%	20.79%	1.1	-0.33	No
Jan-02	98	101	97.03%	0	0	966	1021	94.61%	22.58%	-1.03	-1.62	No
Feb-02	90	98	91.84%	0	0	1007	1050	95.90%	19.82%	1.73	0.05	Yes
Mar-02	98	104	94.23%	0	0	901	973	92.60%	26.18%	-0.6	-1.37	No
Apr-02	117	131	89.31%	0	0	950	998	95.19%	21.40%	2.53	0.54	Yes
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

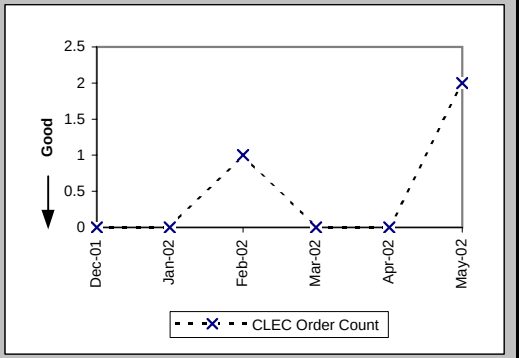
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	87	4	21.75	0	0	10604	133	79.73	88.55	-1.29	-1.78	No
Jan-02	95	4	23.75	0	0	11655	157	74.24	88.15	-1.13	-1.69	No
Feb-02	75	5	15.00	0	0	12784	176	72.64	89.85	-1.41	-1.86	No
Mar-02	56	6	9.33	0	0	12182	172	70.83	89.12	-1.66	-2.01	No
Apr-02	5	2	2.50	0	0	13651	182	75.01	92.35	-1.1	-1.67	No
May-02	61	11	5.55	0	0	13579	203	66.89	89.38	-2.22	-2.35	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

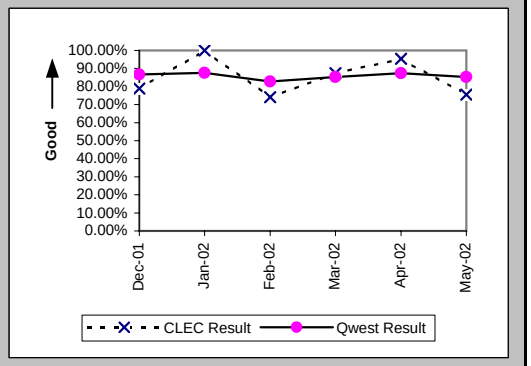
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	0
Apr-02	0
May-02	2



Checklist #4 - Unbundled Loop - DS1 Capable Repair

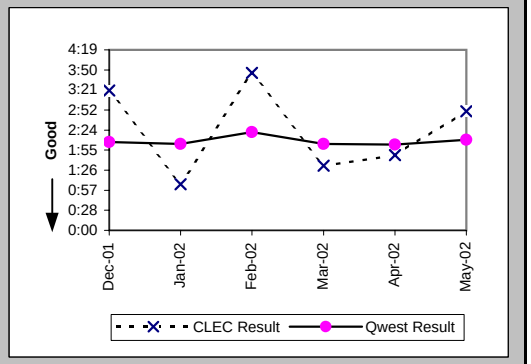
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	19	78.95%	2	0	723	834	86.69%	33.97%	0.95	-0.42	No
Jan-02	10	10	100.00%	3	0	816	931	87.65%	32.90%	-1.18	-1.72	No
Feb-02	20	27	74.07%	4	0	696	841	82.76%	37.77%	1.14	-0.31	No
Mar-02	21	24	87.50%	4	0	805	944	85.28%	35.44%	-0.3	-1.18	No
Apr-02	42	44	95.45%	7	0	823	942	87.37%	33.22%	-1.58	-1.96	No
May-02	40	53	75.47%	7	0	847	994	85.21%	35.50%	1.82	0.11	Yes



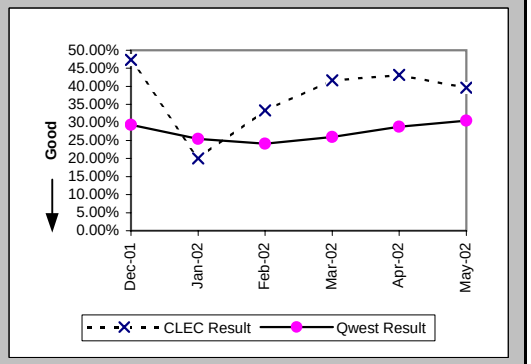
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63:35	19	3:21	2	0	1767:12	834	2:07	3:22	1.47	-0.11	No
Jan-02	10:59	10	1:06	3	0	1916:59	931	2:04	3:45	-0.8	-1.49	No
Feb-02	101:51	27	3:46	4	0	1978:47	841	2:21	3:36	1.8	0.09	Yes
Mar-02	37:02	24	1:33	4	0	1953:47	944	2:04	2:57	-0.86	-1.52	No
Apr-02	79:13	44	1:48	7	0	1926:06	942	2:03	5:00	-0.32	-1.19	No
May-02	150:54	53	2:51	7	0	2149:14	994	2:10	3:40	1.31	-0.2	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

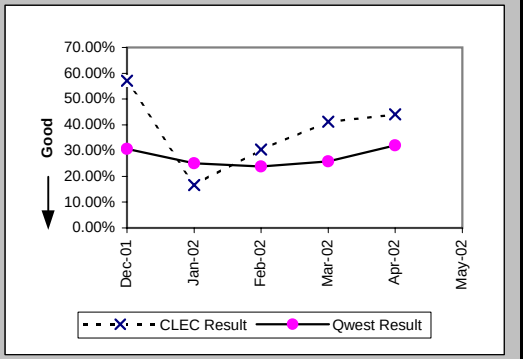
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	19	47.37%	2	0	245	834	29.38%	45.55%	1.63	-0.01	No
Jan-02	2	10	20.00%	3	0	237	931	25.46%	43.56%	-0.39	-1.24	No
Feb-02	9	27	33.33%	4	0	203	841	24.14%	42.79%	1.08	-0.35	No
Mar-02	10	24	41.67%	4	0	245	944	25.95%	43.84%	1.66	0.01	Yes
Apr-02	19	44	43.18%	7	0	271	942	28.77%	45.27%	1.99	0.21	Yes
May-02	21	53	39.62%	7	0	303	994	30.48%	46.03%	1.38	-0.16	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

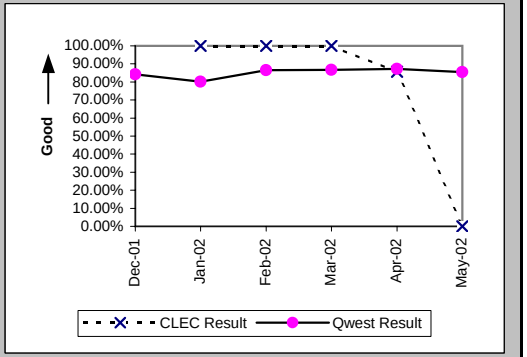
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	14	57.14%	2	0	153	500	30.60%	46.08%	2	0.22	Yes
Jan-02	1	6	16.67%	3	0	138	550	25.09%	43.35%	-0.47	-1.29	No
Feb-02	7	23	30.43%	4	0	123	516	23.84%	42.61%	0.73	-0.56	No
Mar-02	7	17	41.18%	4	0	151	584	25.86%	43.78%	1.36	-0.17	No
Apr-02	15	34	44.12%	7	0	179	560	31.96%	46.63%	1.44	-0.13	No
May-02												



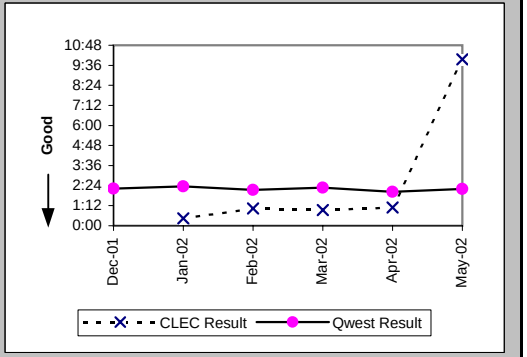
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	285	84.21%	36.46%			
Jan-02	3	3	100.00%	0	0	233	291	80.07%	39.95%	-0.86	-1.52	No
Feb-02	4	4	100.00%	0	0	281	325	86.46%	34.21%	-0.79	-1.48	No
Mar-02	3	3	100.00%	0	0	294	339	86.73%	33.93%	-0.67	-1.41	No
Apr-02	6	7	85.71%	0	0	281	322	87.27%	33.33%	0.17	-0.9	No
May-02	0	2	0.00%	1	0	266	311	85.53%	35.18%	2.34	0.42	Yes



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

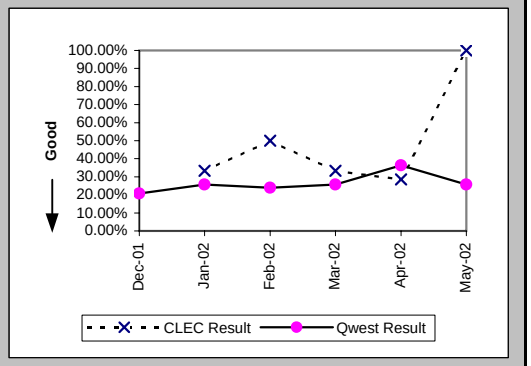
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						631:34	285	2:13	2:52			
Jan-02	1:19	3	0:26	0	0	683:53	291	2:21	3:33	-0.93	-1.56	No
Feb-02	4:09	4	1:02	0	0	700:02	325	2:09	2:46	-0.8	-1.49	No
Mar-02	2:47	3	0:56	0	0	771:35	339	2:17	3:29	-0.67	-1.41	No
Apr-02	7:36	7	1:05	0	0	653:33	322	2:02	2:42	-0.91	-1.56	No
May-02	19:54	2	9:57	1	0	683:40	311	2:12	2:41	2.75	0.67	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

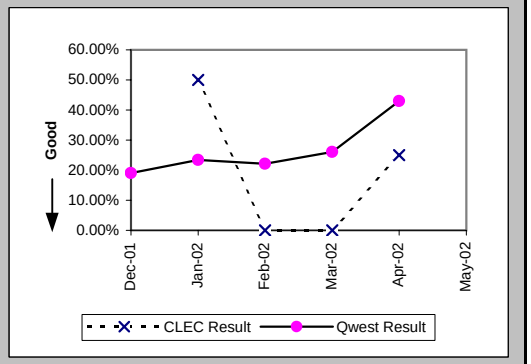
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	285	20.70%	40.52%			
Jan-02	1	3	33.33%	0	0	75	291	25.77%	43.74%	0.29	-0.83	No
Feb-02	2	4	50.00%	0	0	78	325	24.00%	42.71%	1.06	-0.35	No
Mar-02	1	3	33.33%	0	0	87	339	25.66%	43.68%	0.29	-0.82	No
Apr-02	2	7	28.57%	0	0	117	322	36.34%	48.10%	-0.42	-1.26	No
May-02	2	2	100.00%	1	0	80	311	25.72%	43.71%	1.86	0.13	Yes



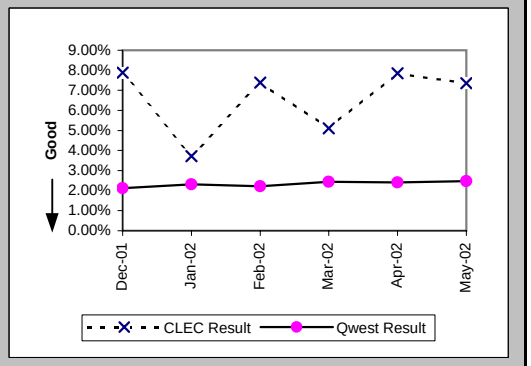
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	152	19.08%	39.29%			
Jan-02	1	2	50.00%	0	0	40	171	23.39%	42.33%	0.71	-0.57	No
Feb-02	0	1	0.00%	0	0	42	190	22.11%	41.50%	-0.53	-1.32	No
Mar-02	0	1	0.00%	0	0	55	211	26.07%	43.90%	-0.59	-1.36	No
Apr-02	1	4	25.00%	0	0	85	198	42.93%	49.50%	-0.72	-1.44	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

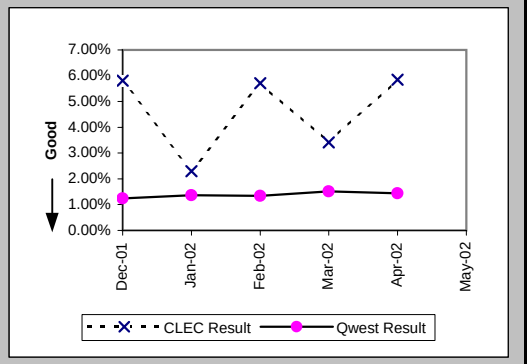
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	241	7.88%	3	0	1119	52668	2.12%	14.42%	4.8	1.92	Yes
Jan-02	13	349	3.72%	3	0	1222	52753	2.32%	15.04%	1.64	0	No
Feb-02	31	420	7.38%	4	0	1166	52621	2.22%	14.72%	5.68	2.45	Yes
Mar-02	27	528	5.11%	4	0	1283	52575	2.44%	15.43%	3.96	1.41	Yes
Apr-02	51	650	7.85%	7	0	1264	52499	2.41%	15.33%	8.99	4.47	Yes
May-02	55	748	7.35%	8	0	1305	52654	2.48%	15.55%	8.51	4.18	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

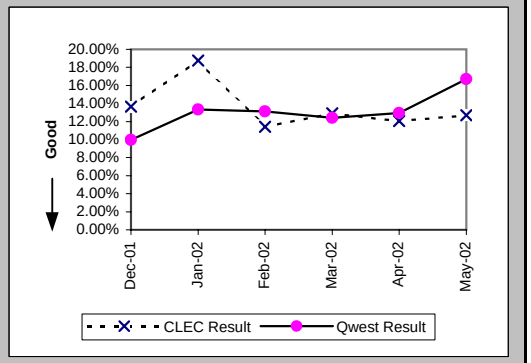
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	241	5.81%	3	0	652	52668	1.24%	11.06%	4.68	1.85	Yes
Jan-02	8	349	2.29%	3	0	721	52753	1.37%	11.61%	1.4	-0.15	No
Feb-02	24	420	5.71%	4	0	706	52621	1.34%	11.51%	5.79	2.52	Yes
Mar-02	18	528	3.41%	4	0	795	52575	1.51%	12.20%	3.55	1.16	Yes
Apr-02	38	650	5.85%	7	0	758	52499	1.44%	11.93%	9.35	4.69	Yes
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

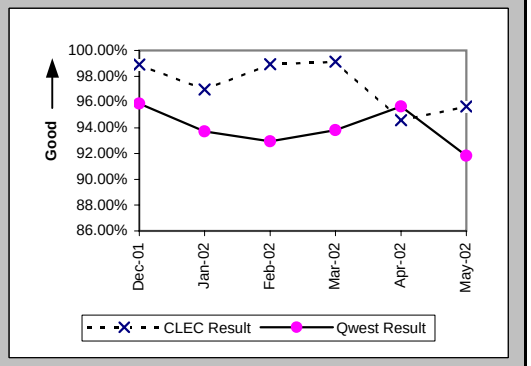
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	22	13.64%	0	0	124	1243	9.98%	29.97%	0.59	-0.64	No
Jan-02	3	16	18.75%	0	0	188	1410	13.33%	33.99%	0.65	-0.61	No
Feb-02	4	35	11.43%	0	0	176	1342	13.11%	33.76%	-0.29	-1.18	No
Mar-02	4	31	12.90%	0	0	182	1465	12.42%	32.98%	0.13	-0.92	No
Apr-02	7	58	12.07%	0	0	188	1452	12.95%	33.57%	-0.2	-1.12	No
May-02	8	63	12.70%	0	0	262	1567	16.72%	37.32%	-0.84	-1.51	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

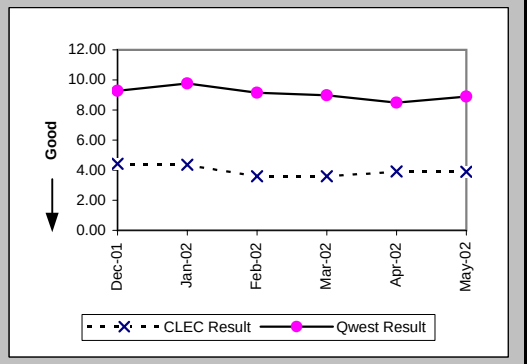
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	92	98.91%	5	0	186	194	95.88%	19.88%	-1.21	-1.73	No
Jan-02	64	66	96.97%	2	1	269	287	93.73%	24.25%	-0.98	-1.6	No
Feb-02	185	187	98.93%	1	0	290	312	92.95%	25.60%	-2.53	-2.54	No
Mar-02	115	116	99.14%	0	1	303	323	93.81%	24.10%	-2.04	-2.24	No
Apr-02	105	111	94.59%	0	0	287	300	95.67%	20.36%	0.46	-0.72	No
May-02	110	115	95.65%	0	0	225	245	91.84%	27.38%	-1.23	-1.75	No



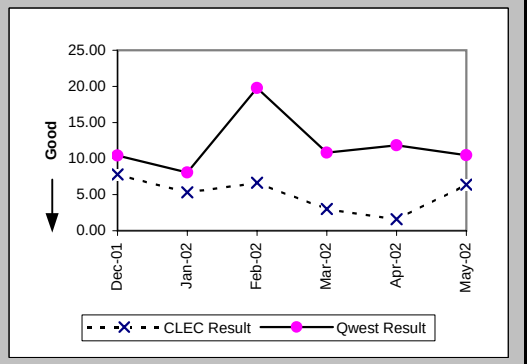
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	402	91	4.42	4	0	1894	204	9.28	7.04	-5.48	-4.33	No
Jan-02	279	64	4.36	4	1	2791	286	9.76	7.62	-5.12	-4.11	No
Feb-02	547	152	3.60	36	0	2770	303	9.14	10.88	-5.13	-4.12	No
Mar-02	335	93	3.60	24	1	2792	311	8.98	7.40	-6.14	-4.73	No
Apr-02	416	106	3.92	5	0	2420	285	8.49	7.06	-5.69	-4.46	No
May-02	425	109	3.90	6	0	1976	222	8.90	8.33	-5.13	-4.12	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

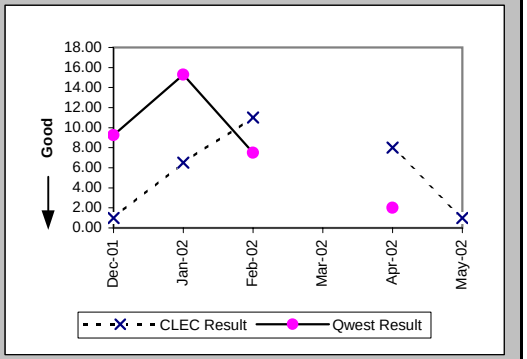
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	5	7.80	0	0	208	20	10.40	9.72	-0.53	-1.33	No
Jan-02	16	3	5.33	0	0	234	29	8.07	7.28	-0.62	-1.38	No
Feb-02	60	9	6.67	1	0	494	25	19.76	26.07	-1.29	-1.79	No
Mar-02	6	2	3.00	0	0	249	23	10.83	13.08	-0.81	-1.49	No
Apr-02	8	5	1.60	0	0	201	17	11.82	14.57	-1.38	-1.84	No
May-02	32	5	6.40	0	0	220	21	10.48	12.44	-0.66	-1.4	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

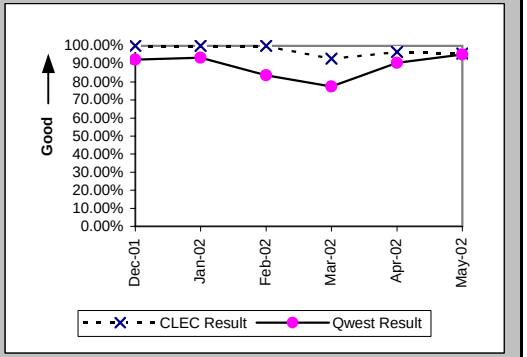
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	37	4	9.25	6.99	-1.06	-1.64	No
Jan-02	13	2	6.50	0	0	153	10	15.30	15.09	-0.75	-1.46	No
Feb-02	11	1	11.00	0	0	15	2	7.50	7.78	0.01	-0.99	No
Mar-02												
Apr-02	8	1	8.00	0	0	2	1	2.00				
May-02	1	1	1.00	0	0							



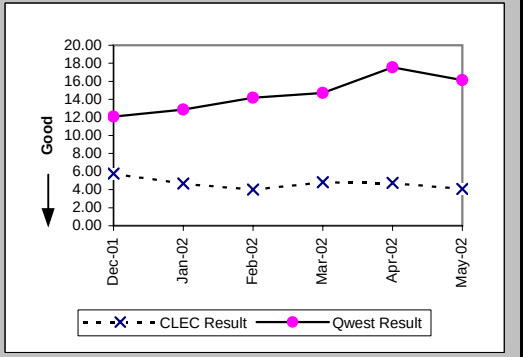
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	4	0	61	66	92.42%	26.46%	-1.12	-1.68	No
Jan-02	15	15	100.00%	0	0	86	92	93.48%	24.69%	-0.95	-1.58	No
Feb-02	15	15	100.00%	0	0	67	80	83.75%	36.89%	-1.57	-1.95	No
Mar-02	26	28	92.86%	0	1	93	120	77.50%	41.76%	-1.75	-2.07	No
Apr-02	29	30	96.67%	0	0	116	128	90.63%	29.15%	-1.02	-1.62	No
May-02	23	24	95.83%	0	0	161	169	95.27%	21.24%	-0.12	-1.07	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

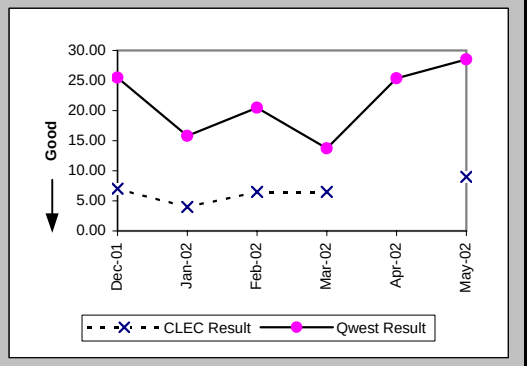
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	127	22	5.77	2	0	835	69	12.10	11.89	-2.17	-2.32	No
Jan-02	56	12	4.67	3	0	1302	101	12.89	9.85	-2.73	-2.66	No
Feb-02	44	11	4.00	4	0	1149	81	14.19	13.01	-2.44	-2.48	No
Mar-02	125	26	4.81	3	1	1810	123	14.72	11.40	-4.03	-3.45	No
Apr-02	128	27	4.74	3	0	2281	130	17.55	20.49	-2.96	-2.8	No
May-02	94	23	4.09	1	0	2757	171	16.12	12.12	-4.47	-3.72	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

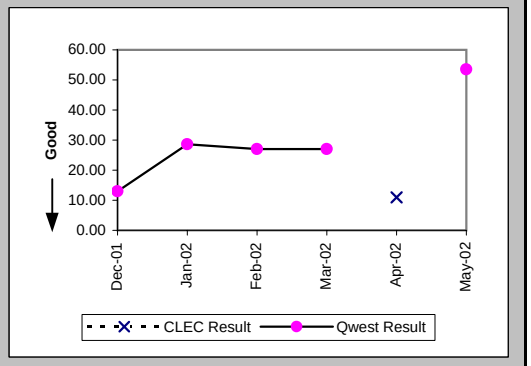
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	4	7.00	1	0	153	6	25.50	25.84	-1.11	-1.67	No
Jan-02	4	1	4.00	0	0	174	11	15.82	15.35	-0.74	-1.45	No
Feb-02	13	2	6.50	0	0	266	13	20.46	17.91	-1.03	-1.62	No
Mar-02	13	2	6.50	0	0	426	31	13.74	15.28	-0.65	-1.4	No
Apr-02						355	14	25.36	55.05			
May-02	9	1	9.00	0	0	228	8	28.50	19.38	-0.95	-1.58	No



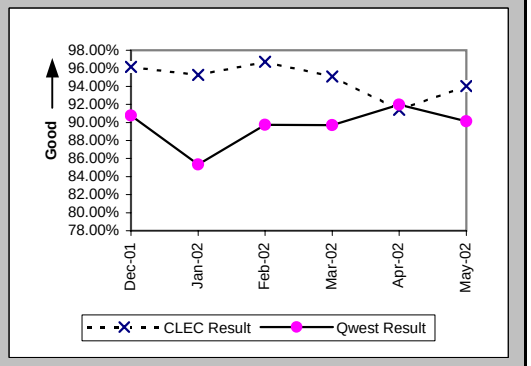
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	3	13.00	18.19			
Jan-02						86	3	28.67	20.53			
Feb-02						81	3	27.00	19.08			
Mar-02						27	1	27.00				
Apr-02	11	1	11.00	0	0							
May-02						107	2	53.50	72.83			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

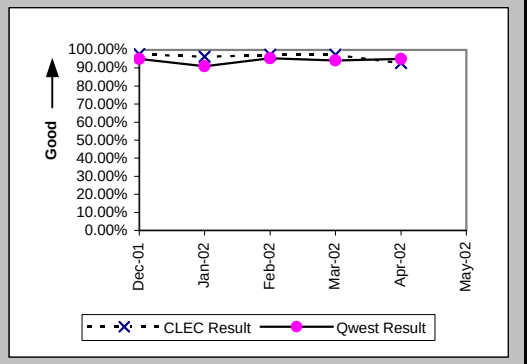
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	125	130	96.15%	0	0	344	379	90.77%	28.95%	-1.83	-2.11	No
Jan-02	101	106	95.28%	0	0	314	368	85.33%	35.38%	-2.55	-2.55	No
Feb-02	147	152	96.71%	0	0	385	429	89.74%	30.34%	-2.43	-2.48	No
Mar-02	174	183	95.08%	0	0	401	447	89.71%	30.38%	-2.01	-2.23	No
Apr-02	138	151	91.39%	0	0	424	461	91.97%	27.17%	0.24	-0.85	No
May-02	142	151	94.04%	0	0	393	436	90.14%	29.82%	-1.39	-1.84	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

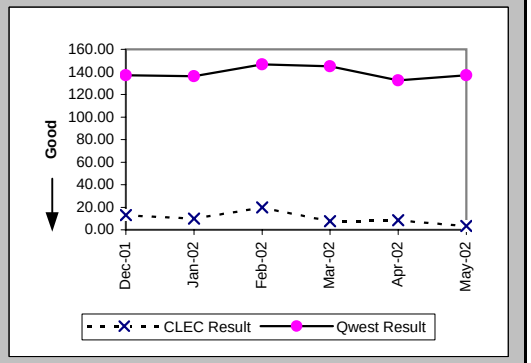
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	127	130	97.69%	0	0	360	379	94.99%	21.82%	-1.22	-1.74	No
Jan-02	102	106	96.23%	0	0	335	368	91.03%	28.57%	-1.65	-2	No
Feb-02	148	152	97.37%	0	0	409	429	95.34%	21.08%	-1.02	-1.62	No
Mar-02	178	183	97.27%	0	0	421	447	94.18%	23.41%	-1.5	-1.91	No
Apr-02	140	151	92.72%	0	0	438	461	95.01%	21.77%	1.05	-0.36	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

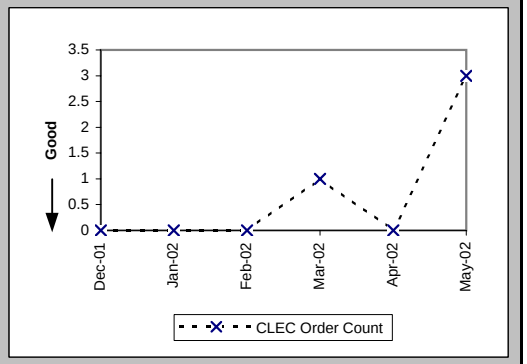
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	2	13.00	0	0	12618	92	137.15	144.10	-1.21	-1.73	No
Jan-02	30	3	10.00	0	0	13210	97	136.19	139.57	-1.54	-1.94	No
Feb-02	20	1	20.00	0	0	14223	97	146.63	144.18	-0.87	-1.53	No
Mar-02	31	4	7.75	0	0	13923	96	145.03	141.53	-1.9	-2.16	No
Apr-02	17	2	8.50	0	0	14837	112	132.47	144.49	-1.2	-1.73	No
May-02	20	6	3.33	0	0	16455	120	137.12	148.66	-2.15	-2.31	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

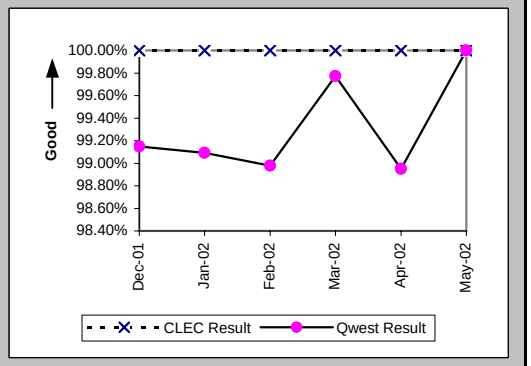
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	0
May-02	3



Checklist #4 - Unbundled Loop - ISDN Capable Repair

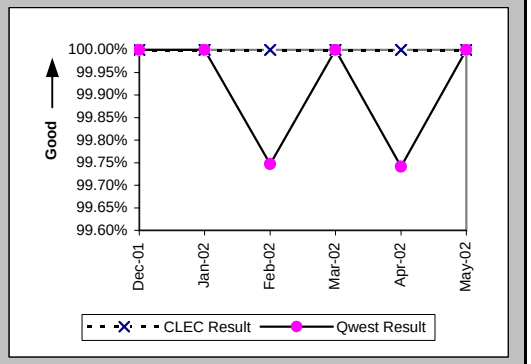
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	350	353	99.15%	9.18%	-0.35	-1.21	No
Jan-02	13	13	100.00%	0	0	437	441	99.09%	9.48%	-0.34	-1.21	No
Feb-02	10	10	100.00%	1	0	388	392	98.98%	10.05%	-0.32	-1.19	No
Mar-02	22	22	100.00%	1	0	437	438	99.77%	4.77%	-0.22	-1.13	No
Apr-02	29	29	100.00%	2	0	377	381	98.95%	10.19%	-0.53	-1.33	No
May-02	31	31	100.00%	1	0	426	426	100.00%	N/A	N/A	N/A	



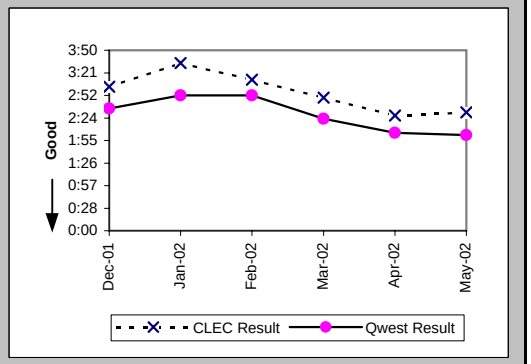
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	358	358	100.00%	N/A	N/A	N/A	
Jan-02	13	13	100.00%	0	0	447	447	100.00%	N/A	N/A	N/A	
Feb-02	14	14	100.00%	1	0	394	395	99.75%	5.03%	-0.19	-1.11	No
Mar-02	22	22	100.00%	1	0	439	439	100.00%	N/A	N/A	N/A	
Apr-02	32	32	100.00%	2	0	385	386	99.74%	5.08%	-0.28	-1.17	No
May-02	33	33	100.00%	1	0	429	429	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

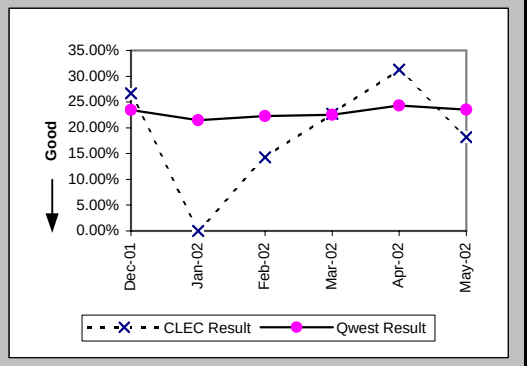
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46:01	15	3:04	0	0	928:49	358	2:36	4:00	0.55	-0.67	No
Jan-02	46:18	13	3:34	0	0	1287:58	447	2:53	4:44	0.66	-0.6	No
Feb-02	44:58	14	3:13	1	0	1141:48	395	2:53	5:57	0.64	-0.61	No
Mar-02	62:12	22	2:50	1	0	1048:42	439	2:23	3:46	0.7	-0.57	No
Apr-02	78:39	32	2:27	2	0	802:28	386	2:05	4:10	0.62	-0.62	No
May-02	83:09	33	2:31	1	0	872:27	429	2:02	3:01	0.9	-0.45	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

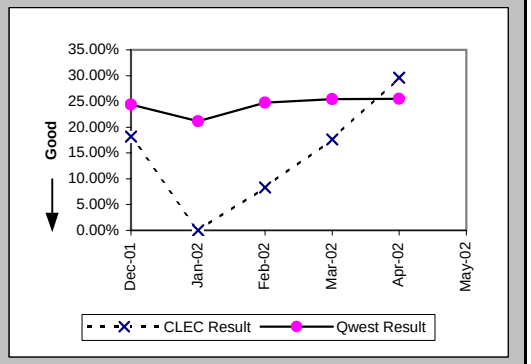
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	15	26.67%	0	0	84	358	23.46%	42.38%	0.31	-0.81	No
Jan-02	0	13	0.00%	0	0	96	447	21.48%	41.07%	-1.86	-2.13	No
Feb-02	2	14	14.29%	1	0	88	395	22.28%	41.61%	-0.71	-1.43	No
Mar-02	5	22	22.73%	1	0	99	439	22.55%	41.79%	0.05	-0.97	No
Apr-02	10	32	31.25%	2	0	94	386	24.35%	42.92%	0.86	-0.48	No
May-02	6	33	18.18%	1	0	101	429	23.54%	42.43%	-0.7	-1.43	No



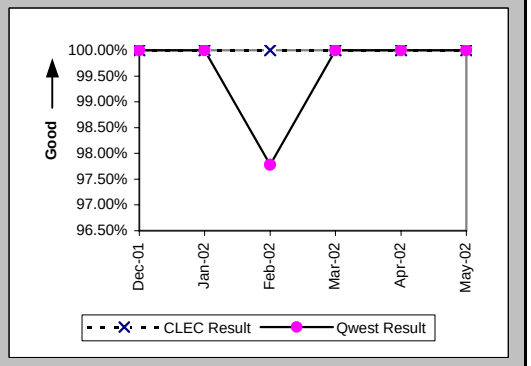
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	11	18.18%	0	0	40	164	24.39%	42.94%	-0.46	-1.28	No
Jan-02	0	10	0.00%	0	0	47	222	21.17%	40.85%	-1.6	-1.97	No
Feb-02	1	12	8.33%	1	0	49	198	24.75%	43.15%	-1.28	-1.78	No
Mar-02	3	17	17.65%	1	0	56	220	25.45%	43.56%	-0.71	-1.43	No
Apr-02	8	27	29.63%	2	0	51	200	25.50%	43.59%	0.46	-0.72	No
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

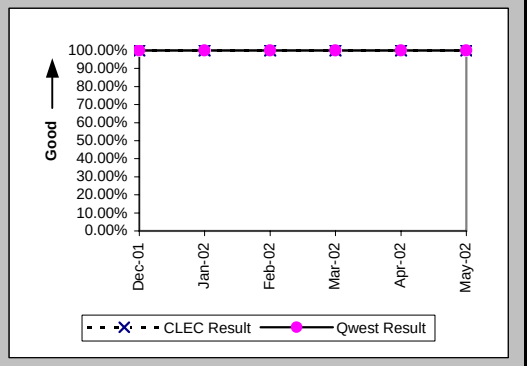
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	43	43	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	44	45	97.78%	14.74%	-0.25	-1.15	No
Mar-02	3	3	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	12	12	100.00%	4	0	47	47	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

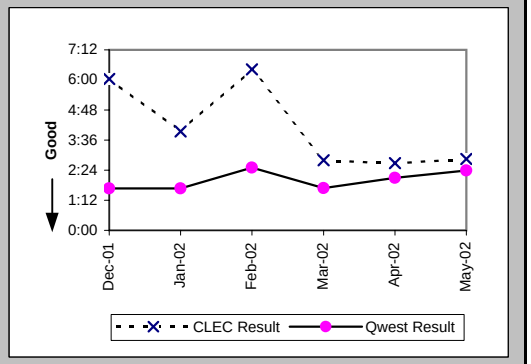
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	43	43	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	45	45	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	12	12	100.00%	4	0	47	47	100.00%	N/A	N/A	N/A	



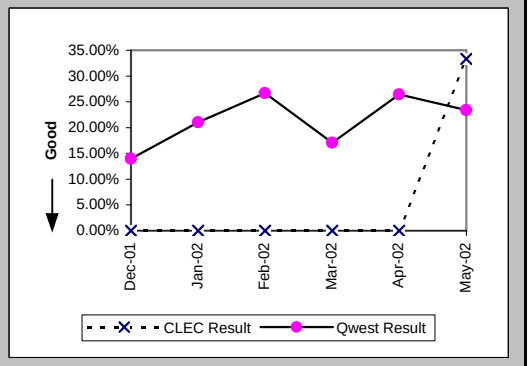
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12:03	2	6:02	2	0	71:20	43	1:40	2:16	1.87	0.13	Yes
Jan-02	23:44	6	3:57	0	0	63:29	38	1:40	2:45	1.26	-0.23	No
Feb-02	19:15	3	6:25	0	0	112:20	45	2:30	5:02	1.6	-0.03	No
Mar-02	8:23	3	2:48	0	0	69:17	41	1:41	1:26	1.18	-0.28	No
Apr-02	16:07	6	2:41	0	0	111:17	53	2:06	2:43	0.73	-0.56	No
May-02	34:16	12	2:51	4	0	112:24	47	2:23	3:45	0.57	-0.65	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

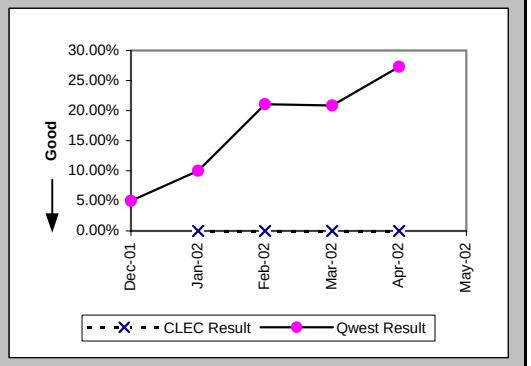
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	6	43	13.95%	34.65%	-0.56	-1.34	No
Jan-02	0	6	0.00%	0	0	8	38	21.05%	40.77%	-1.18	-1.71	No
Feb-02	0	3	0.00%	0	0	12	45	26.67%	44.22%	-1.01	-1.61	No
Mar-02	0	3	0.00%	0	0	7	41	17.07%	37.63%	-0.76	-1.46	No
Apr-02	0	6	0.00%	0	0	14	53	26.42%	44.09%	-1.39	-1.85	No
May-02	4	12	33.33%	4	0	11	47	23.40%	42.34%	0.67	-0.59	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

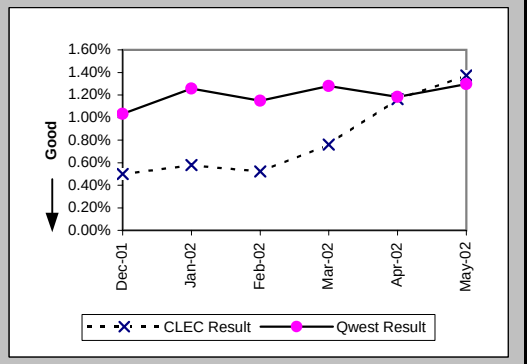
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	20	5.00%	21.79%			
Jan-02	0	4	0.00%	0	0	1	10	10.00%	30.00%	-0.56	-1.34	No
Feb-02	0	3	0.00%	0	0	4	19	21.05%	40.77%	-0.83	-1.51	No
Mar-02	0	1	0.00%	0	0	5	24	20.83%	40.61%	-0.5	-1.31	No
Apr-02	0	4	0.00%	0	0	9	33	27.27%	44.54%	-1.16	-1.7	No
May-02												



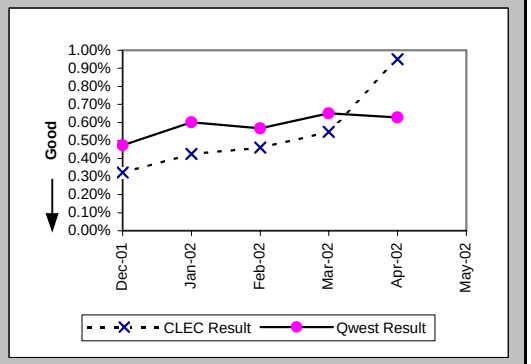
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	3407	0.50%	2	0	401	38866	1.03%	10.11%	-2.95	-2.79	No
Jan-02	19	3283	0.58%	0	0	485	38576	1.26%	11.14%	-3.35	-3.04	No
Feb-02	17	3248	0.52%	1	0	440	38295	1.15%	10.66%	-3.21	-2.95	No
Mar-02	25	3284	0.76%	1	0	480	37492	1.28%	11.24%	-2.54	-2.54	No
Apr-02	38	3264	1.16%	2	0	439	37134	1.18%	10.81%	-0.09	-1.06	No
May-02	45	3277	1.37%	5	0	476	36691	1.30%	11.32%	0.37	-0.78	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

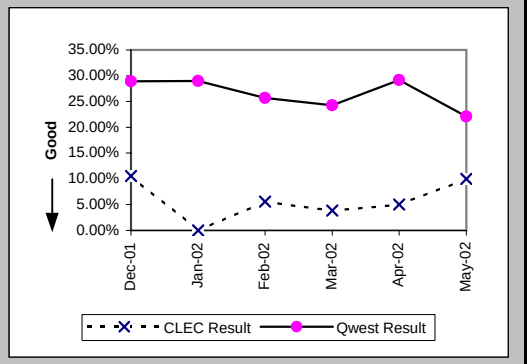
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	3407	0.32%	2	0	184	38866	0.47%	6.86%	-1.23	-1.75	No
Jan-02	14	3283	0.43%	0	0	232	38576	0.60%	7.73%	-1.24	-1.76	No
Feb-02	15	3248	0.46%	1	0	217	38295	0.57%	7.51%	-0.76	-1.46	No
Mar-02	18	3284	0.55%	1	0	244	37492	0.65%	8.04%	-0.7	-1.43	No
Apr-02	31	3264	0.95%	2	0	233	37134	0.63%	7.90%	2.24	0.36	Yes
May-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

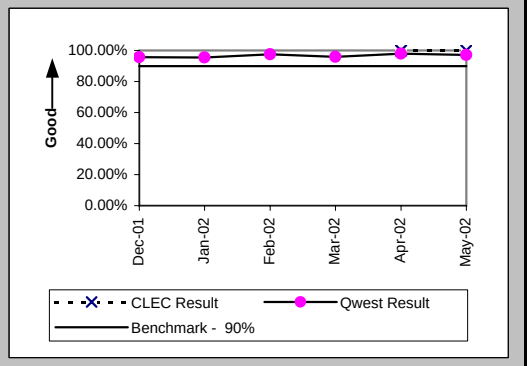
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	19	10.53%	0	0	163	564	28.90%	45.33%	-1.74	-2.06	No
Jan-02	0	19	0.00%	0	0	198	683	28.99%	45.37%	-2.75	-2.67	No
Feb-02	1	18	5.56%	0	0	152	592	25.68%	43.68%	-1.93	-2.17	No
Mar-02	1	26	3.85%	0	0	154	634	24.29%	42.88%	-2.38	-2.45	No
Apr-02	2	40	5.00%	0	0	181	620	29.19%	45.47%	-3.26	-2.98	No
May-02	5	50	10.00%	0	0	135	611	22.09%	41.49%	-1.98	-2.2	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

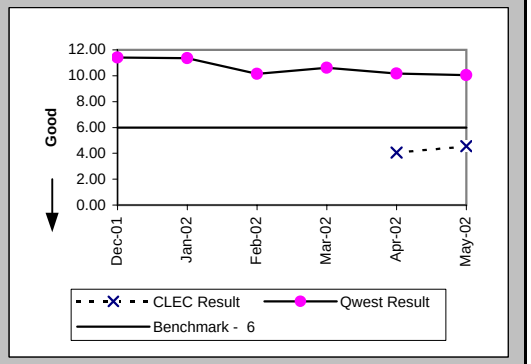
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2669	2791	95.63%	20.45%			
Jan-02						2428	2546	95.37%	21.02%			
Feb-02						2264	2322	97.50%	15.61%			
Mar-02						1993	2077	95.96%	19.70%			
Apr-02	22	22	100.00%	0	0	1865	1903	98.00%	13.99%	-0.67	-1.4	No
May-02	32	32	100.00%	0	0	1769	1821	97.14%	16.66%	-0.96	-1.58	No



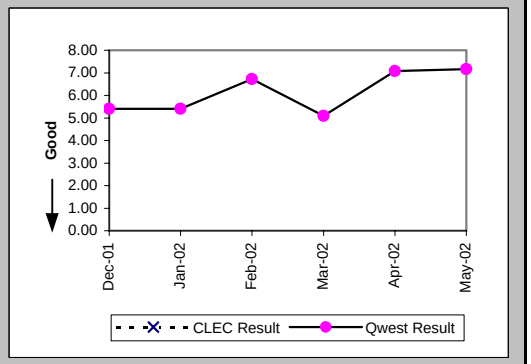
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31866	2795	11.40	6.47			
Jan-02						28976	2551	11.36	11.77			
Feb-02						23591	2326	10.14	5.88			
Mar-02						22133	2084	10.62	6.85			
Apr-02	89	22	4.05	0	0	19412	1908	10.17	3.71	-7.69	-5.68	No
May-02	132	29	4.55	3	0	18299	1823	10.04	3.99	-7.34	-5.46	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

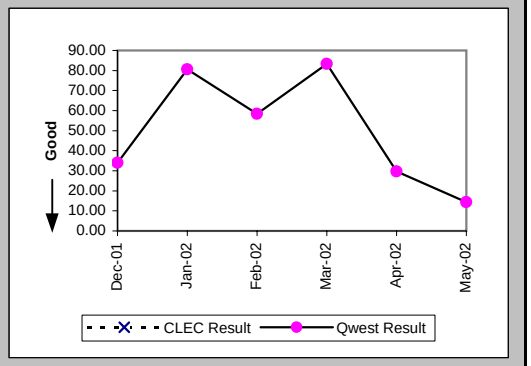
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						475	88	5.40	8.43			
Jan-02						448	83	5.40	9.50			
Feb-02						377	56	6.73	21.90			
Mar-02						387	76	5.09	10.37			
Apr-02						276	39	7.08	10.20			
May-02						344	48	7.17	12.22			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

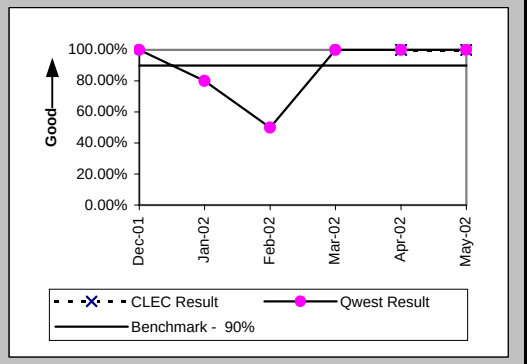
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1086	32	33.94	33.77			
Jan-02						2657	33	80.52	56.29			
Feb-02						175	3	58.33	58.53			
Mar-02						583	7	83.29	59.98			
Apr-02						89	3	29.67	36.75			
May-02						43	3	14.33	18.93			



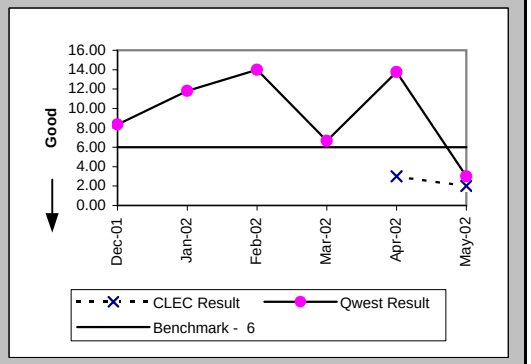
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	No
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

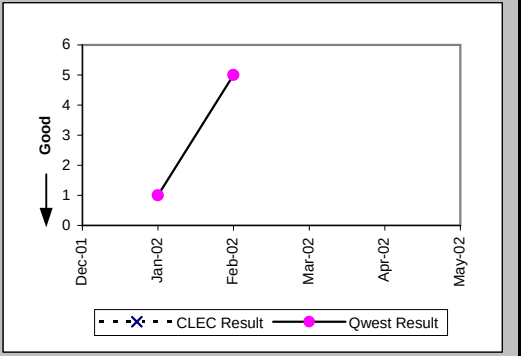
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	3	8.33	4.93			
Jan-02						59	5	11.80	6.46			
Feb-02						28	2	14.00	4.24			
Mar-02						20	3	6.67	3.51			
Apr-02	3	1	3.00	0	0	55	4	13.75	10.53	-0.91	-1.56	No
May-02	2	1	2.00	0	0	6	2	3.00	0.00			No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

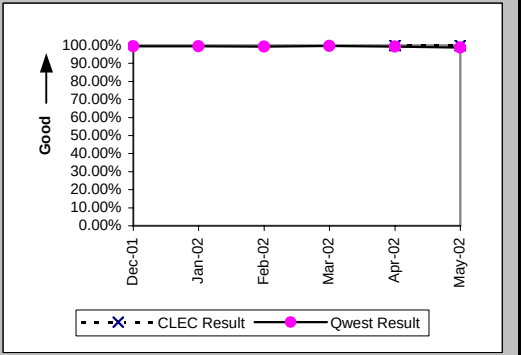
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												



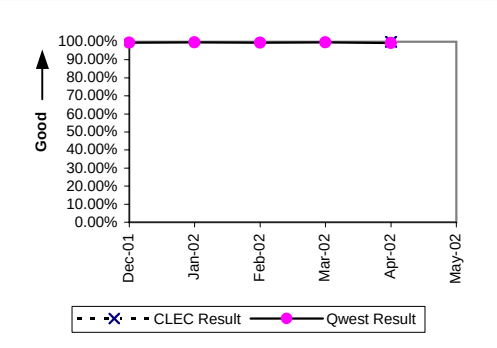
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2638	2653	99.43%	7.50%			
Jan-02						2663	2677	99.48%	7.21%			
Feb-02						2425	2442	99.30%	8.31%			
Mar-02						2199	2208	99.59%	6.37%			
Apr-02	12	12	100.00%	0	0	1986	2000	99.30%	8.34%	-0.29	-1.18	No
May-02	28	28	100.00%	0	0	1847	1869	98.82%	10.79%	-0.57	-1.35	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

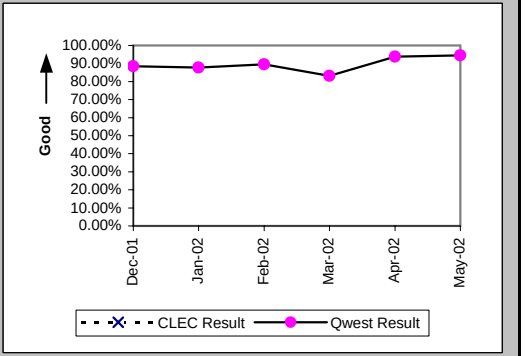
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2641	2653	99.55%	6.71%			
Jan-02						2668	2677	99.66%	5.79%			
Feb-02						2429	2442	99.47%	7.28%			
Mar-02						2202	2208	99.73%	5.21%			
Apr-02	12	12	100.00%	0	0	1987	2000	99.35%	8.04%	-0.28	-1.17	No
May-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

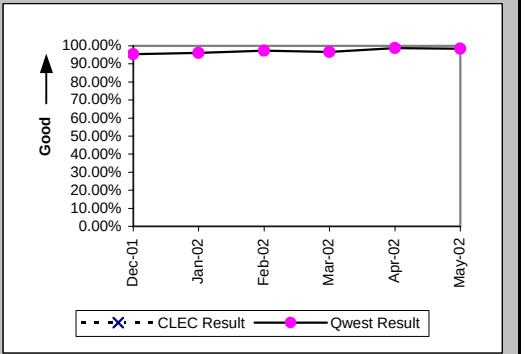
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						381	431	88.40%	32.02%			
Jan-02						394	449	87.75%	32.79%			
Feb-02						292	326	89.57%	30.56%			
Mar-02						346	416	83.17%	37.41%			
Apr-02						435	464	93.75%	24.21%			
May-02						520	550	94.55%	22.71%			



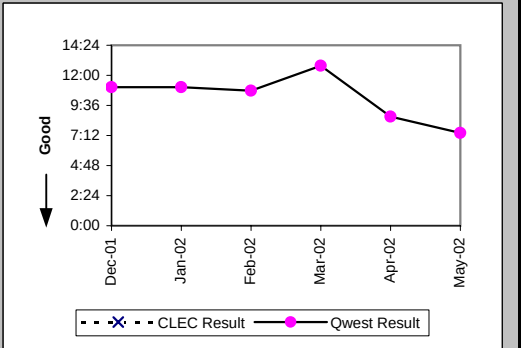
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						417	437	95.42%	20.90%			
Jan-02						435	453	96.03%	19.53%			
Feb-02						319	328	97.26%	16.34%			
Mar-02						404	418	96.65%	17.99%			
Apr-02						459	465	98.71%	11.29%			
May-02						541	550	98.36%	12.69%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

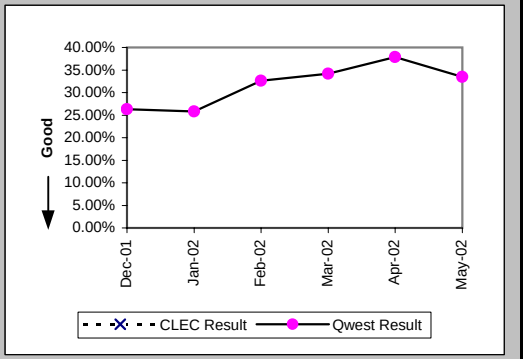
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4838:59	437	11:04	18:19			
Jan-02						5013:30	453	11:04	19:18			
Feb-02						3536:00	328	10:47	17:01			
Mar-02						5337:55	418	12:46	16:14			
Apr-02						4054:13	465	8:43	13:04			
May-02						4070:40	550	7:24	14:45			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

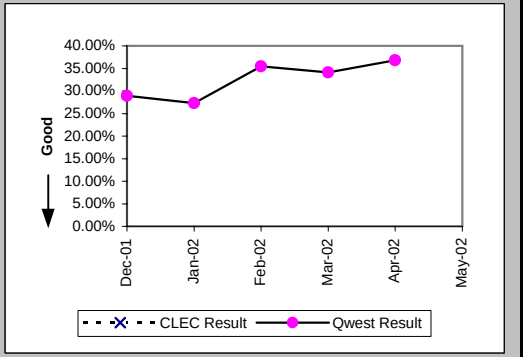
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						115	437	26.32%	44.03%			
Jan-02						117	453	25.83%	43.77%			
Feb-02						107	328	32.62%	46.88%			
Mar-02						143	418	34.21%	47.44%			
Apr-02						176	465	37.85%	48.50%			
May-02						184	550	33.45%	47.18%			



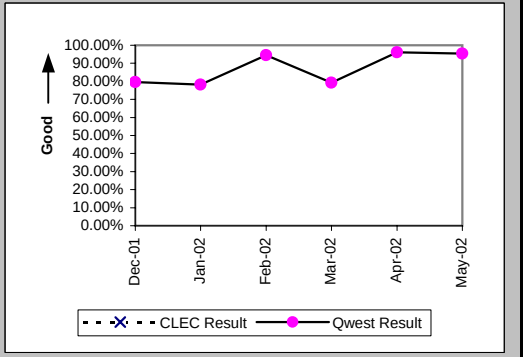
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	301	28.90%	45.33%			
Jan-02						76	278	27.34%	44.57%			
Feb-02						83	234	35.47%	47.84%			
Mar-02						104	305	34.10%	47.40%			
Apr-02						110	299	36.79%	48.22%			
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

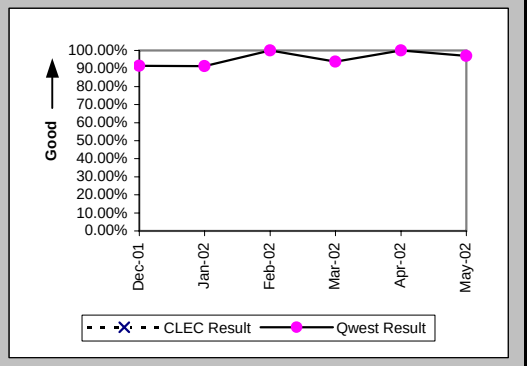
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	59	79.66%	40.25%			
Jan-02						36	46	78.26%	41.25%			
Feb-02						52	55	94.55%	22.71%			
Mar-02						38	48	79.17%	40.61%			
Apr-02						50	52	96.15%	19.23%			
May-02						62	65	95.38%	20.98%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

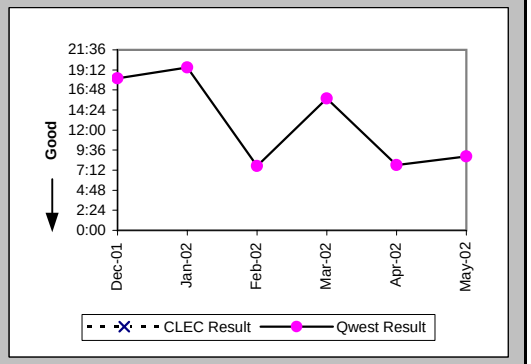
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	59	91.53%	27.85%			
Jan-02						42	46	91.30%	28.18%			
Feb-02						55	55	100.00%	0.00%			
Mar-02						46	49	93.88%	23.97%			
Apr-02						52	52	100.00%	0.00%			
May-02						64	66	96.97%	17.14%			



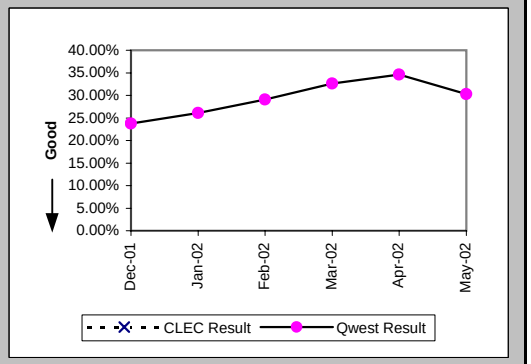
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1072:40	59	18:11	37:41			
Jan-02						897:06	46	19:30	41:30			
Feb-02						422:25	55	7:41	8:55			
Mar-02						773:06	49	15:47	19:06			
Apr-02						405:53	52	7:48	9:00			
May-02						584:02	66	8:51	15:00			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

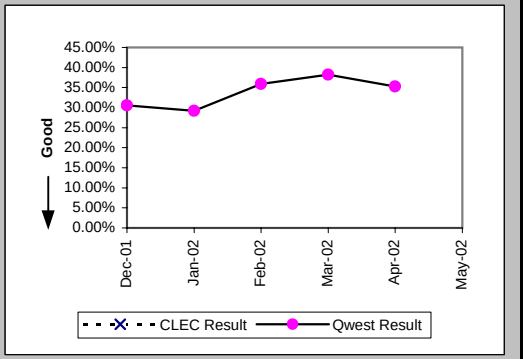
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	59	23.73%	42.54%			
Jan-02						12	46	26.09%	43.91%			
Feb-02						16	55	29.09%	45.42%			
Mar-02						16	49	32.65%	46.89%			
Apr-02						18	52	34.62%	47.57%			
May-02						20	66	30.30%	45.96%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

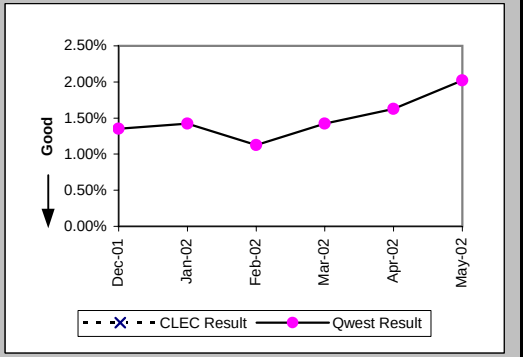
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	36	30.56%	46.06%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						14	39	35.90%	47.97%			
Mar-02						13	34	38.24%	48.60%			
Apr-02						12	34	35.29%	47.79%			
May-02												



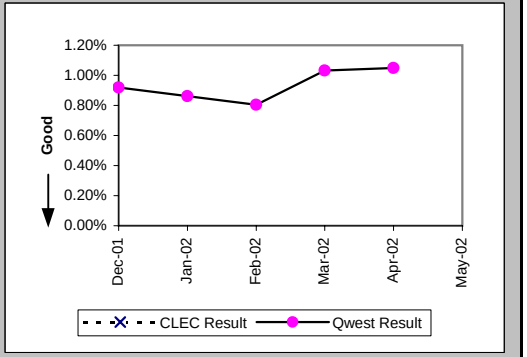
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						496	36637	1.35%	11.56%			
Jan-02						499	35071	1.42%	11.84%			
Feb-02						383	33954	1.13%	10.56%			
Mar-02						467	32869	1.42%	11.83%			
Apr-02						517	31759	1.63%	12.65%			
May-02						616	30454	2.02%	14.08%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

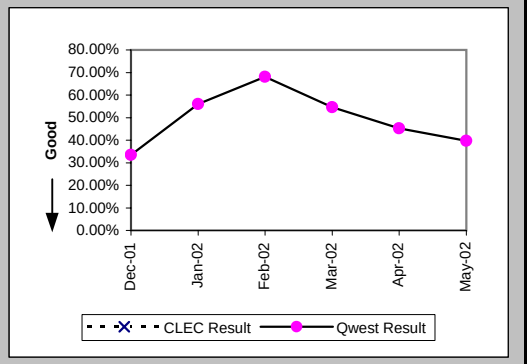
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						337	36637	0.92%	9.55%			
Jan-02						302	35071	0.86%	9.24%			
Feb-02						273	33954	0.80%	8.93%			
Mar-02						339	32869	1.03%	10.10%			
Apr-02						333	31759	1.05%	10.19%			
May-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

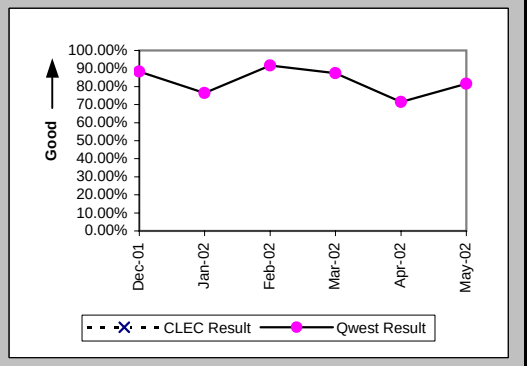
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						250	746	33.51%	47.20%			
Jan-02						635	1134	56.00%	49.64%			
Feb-02						818	1201	68.11%	46.61%			
Mar-02						562	1029	54.62%	49.79%			
Apr-02						428	945	45.29%	49.78%			
May-02						405	1021	39.67%	48.92%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

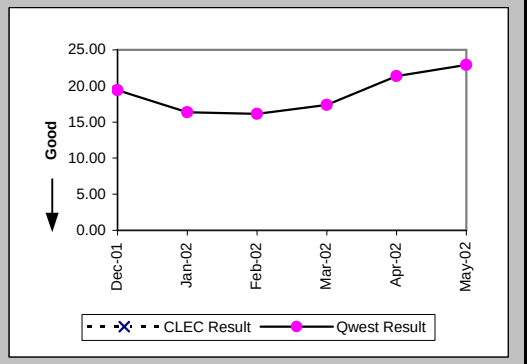
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	17	88.24%	32.22%			
Jan-02						26	34	76.47%	42.42%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02						31	38	81.58%	38.77%			



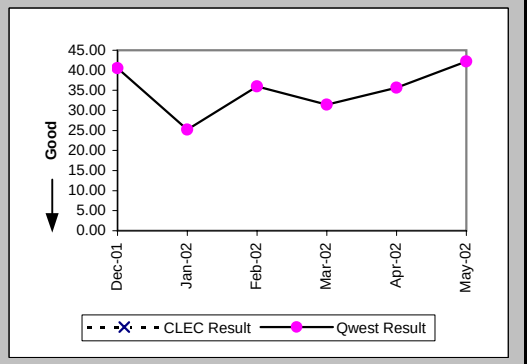
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						699	36	19.42	23.55			
Jan-02						1095	67	16.34	18.47			
Feb-02						452	28	16.14	12.47			
Mar-02						973	56	17.38	21.34			
Apr-02						1345	63	21.35	25.28			
May-02						1626	71	22.90	25.08			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

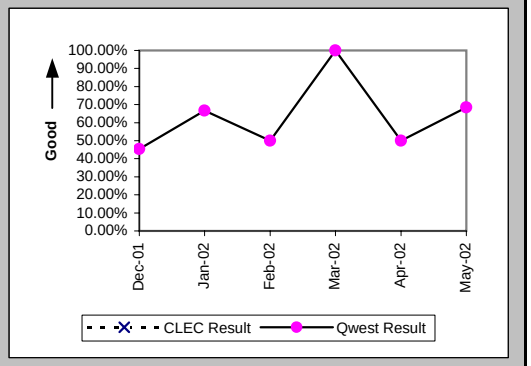
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						243	6	40.50	47.64			
Jan-02						378	15	25.20	31.96			
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

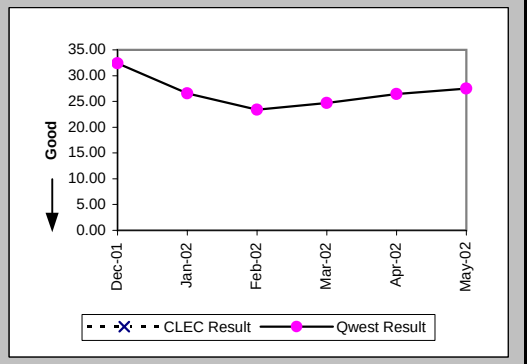
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	11	45.45%	49.79%			
Jan-02						4	6	66.67%	47.14%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						13	19	68.42%	46.48%			



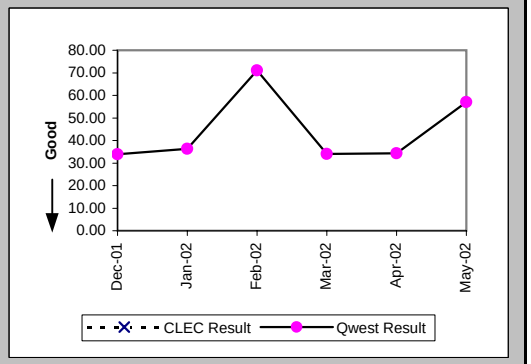
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						615	19	32.37	31.42			
Jan-02						372	14	26.57	22.05			
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

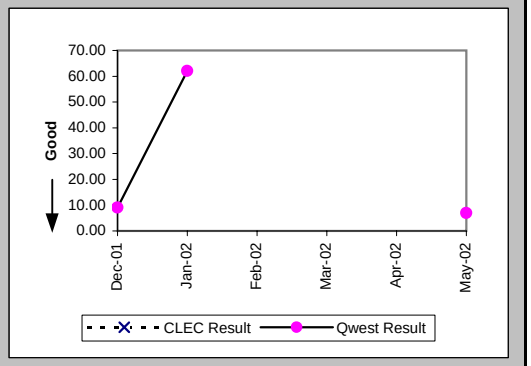
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						305	9	33.89	36.96			
Jan-02						109	3	36.33	28.36			
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

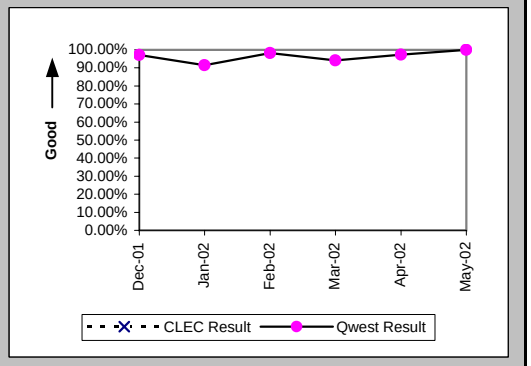
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1	9.00				
Jan-02						62	1	62.00				
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				



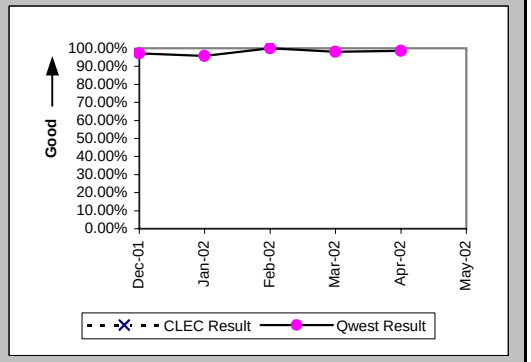
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68	70	97.14%	16.66%			
Jan-02						64	70	91.43%	27.99%			
Feb-02						58	59	98.31%	12.91%			
Mar-02						49	52	94.23%	23.32%			
Apr-02						73	75	97.33%	16.11%			
May-02						90	90	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

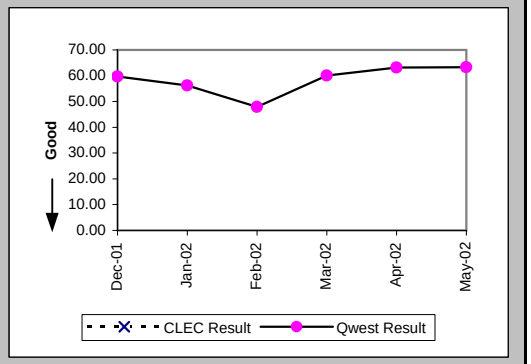
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68	70	97.14%	16.66%			
Jan-02						67	70	95.71%	20.25%			
Feb-02						59	59	100.00%	0.00%			
Mar-02						51	52	98.08%	13.73%			
Apr-02						74	75	98.67%	11.47%			
May-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

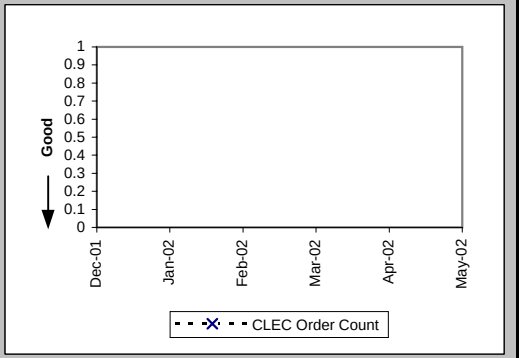
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1255	21	59.76	73.56			
Jan-02						1573	28	56.18	73.18			
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

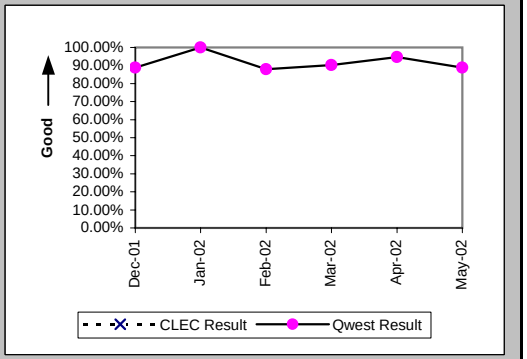
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

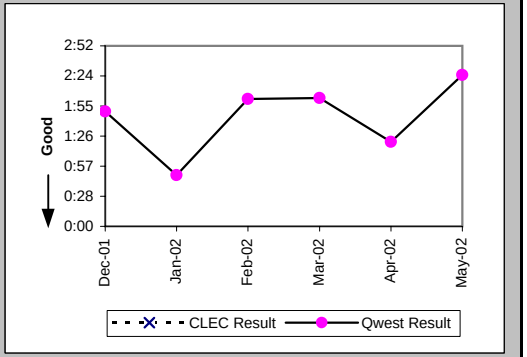
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	18	88.89%	31.43%			
Jan-02						28	28	100.00%	0.00%			
Feb-02						22	25	88.00%	32.50%			
Mar-02						28	31	90.32%	29.57%			
Apr-02						18	19	94.74%	22.33%			
May-02						24	27	88.89%	31.43%			



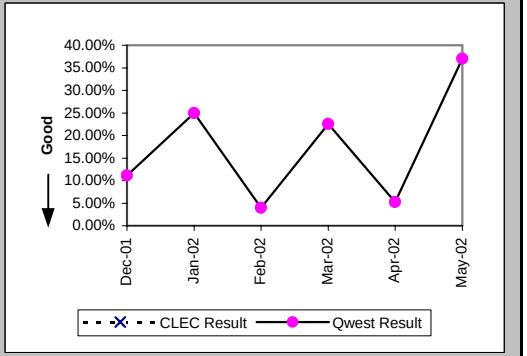
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32:57	18	1:50	1:42			
Jan-02						22:39	28	0:49	0:46			
Feb-02						50:57	25	2:02	2:16			
Mar-02						63:44	31	2:03	3:11			
Apr-02						25:39	19	1:21	1:25			
May-02						65:25	27	2:25	5:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

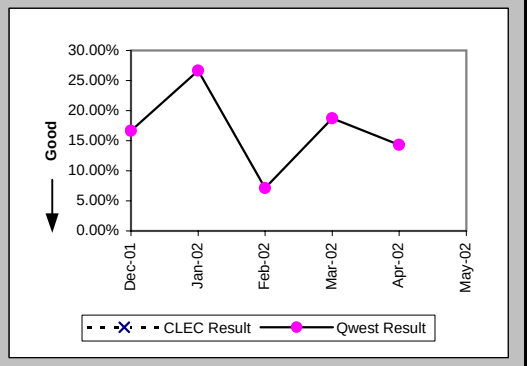
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	18	11.11%	31.43%			
Jan-02						7	28	25.00%	43.30%			
Feb-02						1	25	4.00%	19.60%			
Mar-02						7	31	22.58%	41.81%			
Apr-02						1	19	5.26%	22.33%			
May-02						10	27	37.04%	48.29%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

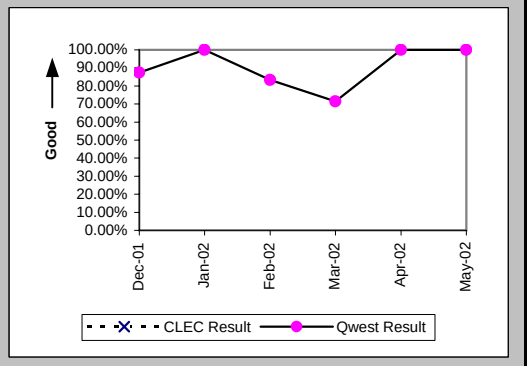
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						4	15	26.67%	44.22%			
Feb-02						1	14	7.14%	25.75%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						1	7	14.29%	34.99%			
May-02												



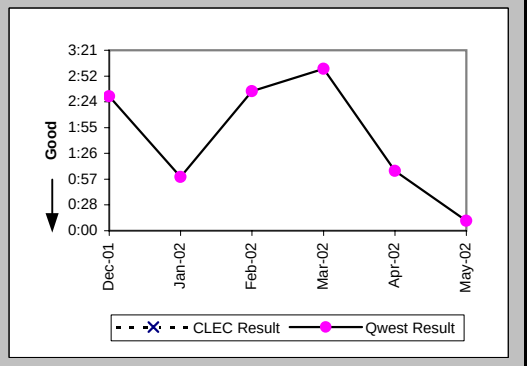
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	8	87.50%	33.07%			
Jan-02						15	15	100.00%	0.00%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

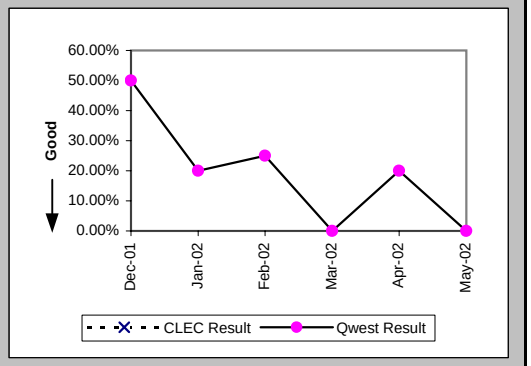
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20:02	8	2:30	2:57			
Jan-02						14:57	15	1:00	0:57			
Feb-02						31:13	12	2:36	3:33			
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

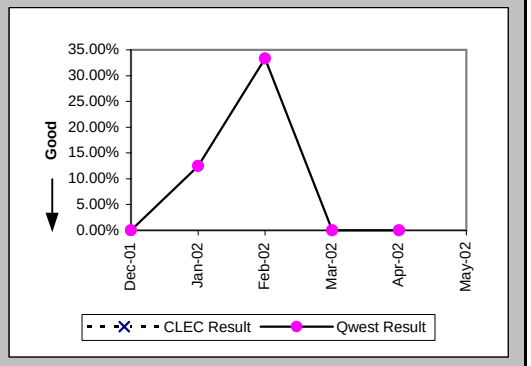
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	8	50.00%	50.00%			
Jan-02						3	15	20.00%	40.00%			
Feb-02						3	12	25.00%	43.30%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			



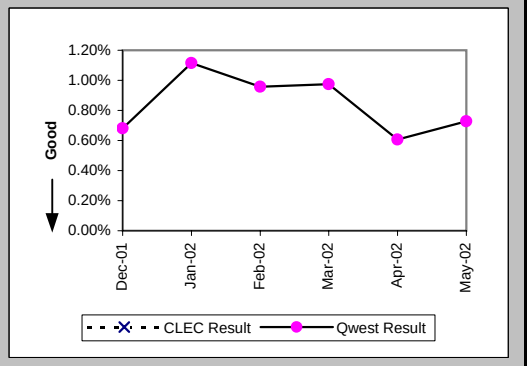
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

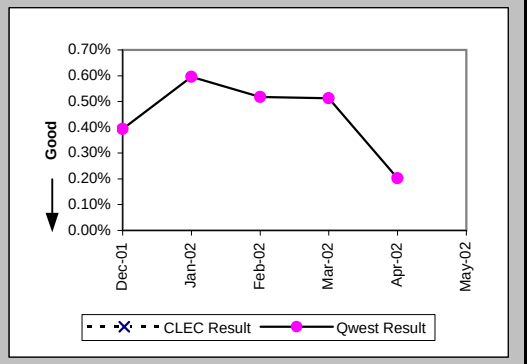
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	3818	0.68%	8.22%			
Jan-02						43	3857	1.11%	10.50%			
Feb-02						37	3868	0.96%	9.73%			
Mar-02						38	3902	0.97%	9.82%			
Apr-02						24	3964	0.61%	7.76%			
May-02						29	3984	0.73%	8.50%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

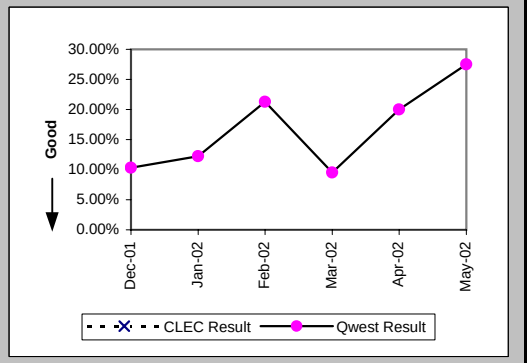
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	3818	0.39%	6.26%			
Jan-02						23	3857	0.60%	7.70%			
Feb-02						20	3868	0.52%	7.17%			
Mar-02						20	3902	0.51%	7.14%			
Apr-02						8	3964	0.20%	4.49%			
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

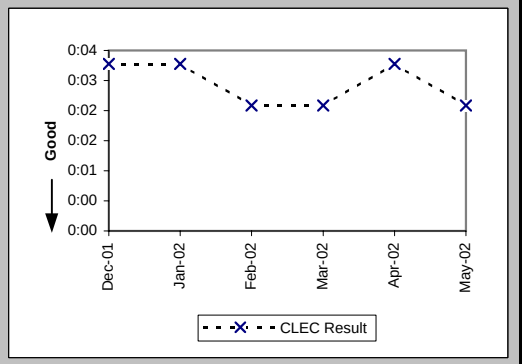
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	29	10.34%	30.45%			
Jan-02						6	49	12.24%	32.78%			
Feb-02						10	47	21.28%	40.93%			
Mar-02						4	42	9.52%	29.35%			
Apr-02						6	30	20.00%	40.00%			
May-02						11	40	27.50%	44.65%			



Checklist #4 - Unbundled Loop Cutovers

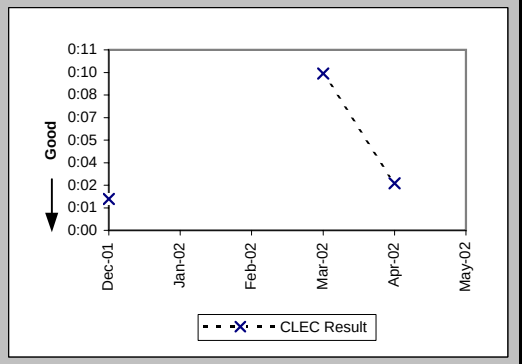
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	280:23	4153	0:04	0	0
Jan-02	133:34	1985	0:04	0	0
Feb-02	76:05	1534	0:03	0	0
Mar-02	68:20	1273	0:03	0	0
Apr-02	94:02	1605	0:04	0	4
May-02	69:46	1356	0:03	0	0



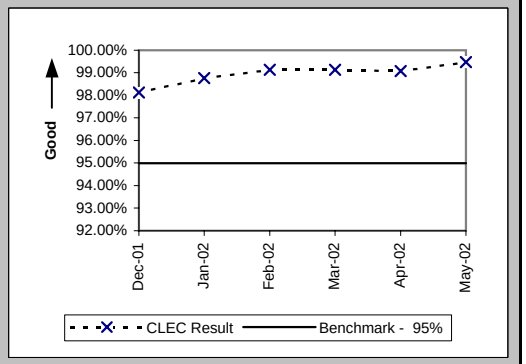
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:16	7	0:02	0	0
Jan-02					
Feb-02					
Mar-02	0:10	1	0:10	0	0
Apr-02	0:03	1	0:03	0	0
May-02					



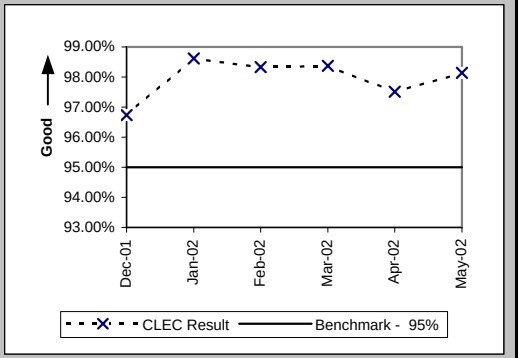
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1469	1497	98.13%	0	0
Jan-02	877	888	98.76%	0	0
Feb-02	576	581	99.14%	0	0
Mar-02	455	459	99.13%	0	0
Apr-02	644	650	99.08%	30	4
May-02	573	576	99.48%	0	0

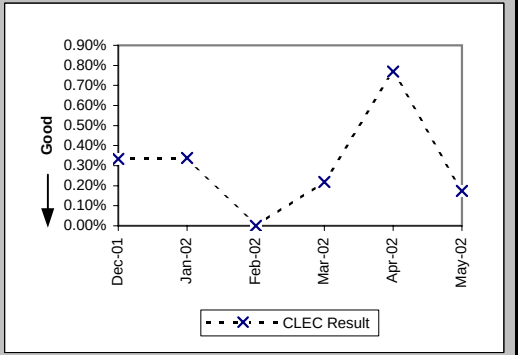


Checklist #4 - Unbundled Loop Cutovers

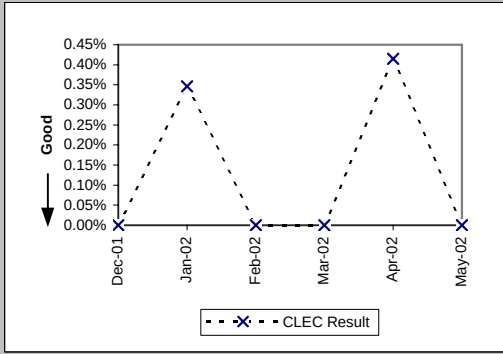
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	267	276	96.74%	0	0
Jan-02	285	289	98.62%	0	0
Feb-02	295	300	98.33%	0	0
Mar-02	241	245	98.37%	0	0
Apr-02	235	241	97.51%	0	0
May-02	264	269	98.14%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5	1497	0.33%	0	0
Jan-02	3	888	0.34%	65	0
Feb-02	0	581	0.00%	67	0
Mar-02	1	459	0.22%	128	0
Apr-02	5	650	0.77%	30	4
May-02	1	576	0.17%	0	0



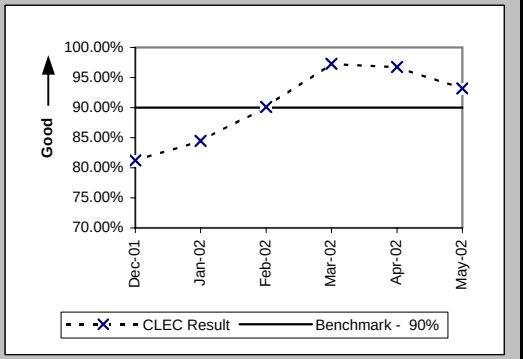
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	276	0.00%	0	0
Jan-02	1	289	0.35%	0	0
Feb-02	0	300	0.00%	0	0
Mar-02	0	245	0.00%	0	0
Apr-02	1	241	0.41%	0	0
May-02	0	269	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

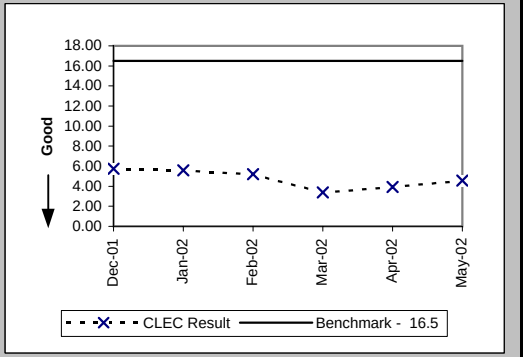
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	160	197	81.22%	0	0	39.06%
Jan-02	288	341	84.46%	0	0	36.23%
Feb-02	191	212	90.09%	0	0	29.87%
Mar-02	178	183	97.27%	0	0	16.30%
Apr-02	179	185	96.76%	0	0	17.71%
May-02	164	176	93.18%	0	0	25.21%



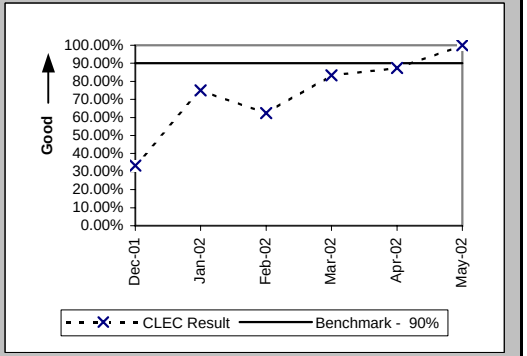
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	760	132	5.76	0	0	5.36
Jan-02	1776	317	5.60	0	0	4.82
Feb-02	1037	199	5.21	0	0	3.50
Mar-02	602	178	3.38	0	0	1.43
Apr-02	696	177	3.93	0	0	2.08
May-02	746	164	4.55	0	0	2.99



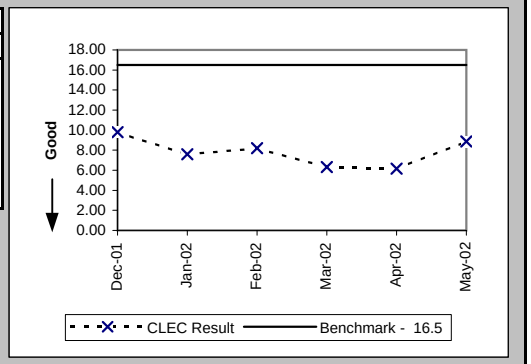
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	3	33.33%	0	0	47.14%
Jan-02	9	12	75.00%	0	0	43.30%
Feb-02	5	8	62.50%	0	0	48.41%
Mar-02	10	12	83.33%	0	0	37.27%
Apr-02	7	8	87.50%	0	0	33.07%
May-02	8	8	100.00%	0	0	0.00%



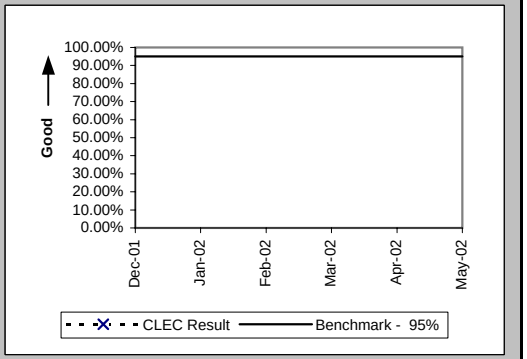
Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	49	5	9.80	0	0	7.19
Jan-02	38	5	7.60	0	0	4.10
Feb-02	41	5	8.20	0	0	4.09
Mar-02	38	6	6.33	0	0	4.46
Apr-02	37	6	6.17	0	0	2.64
May-02	62	7	8.86	0	0	3.85

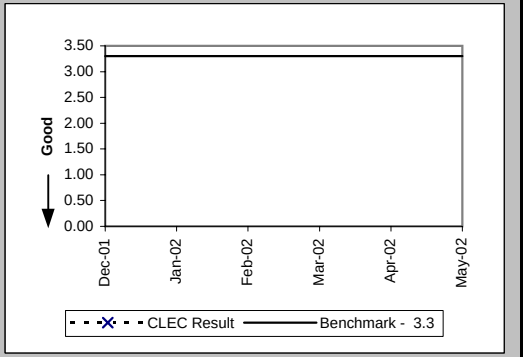


Checklist #4 - Line Sharing Installation

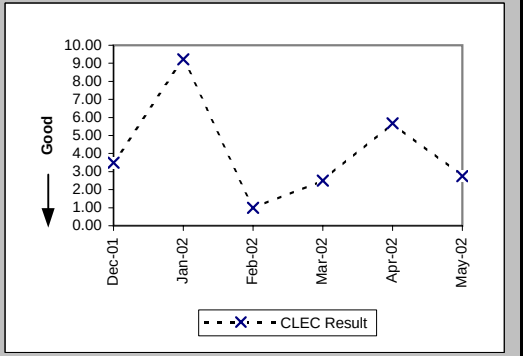
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



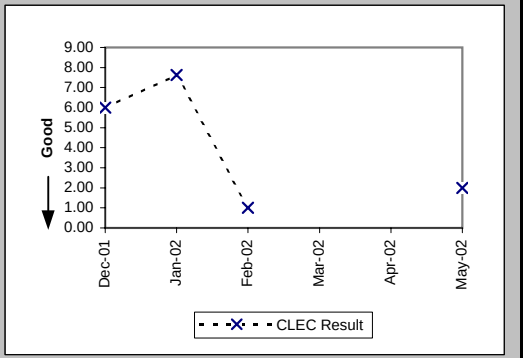
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	7	2	3.50	0	0	3.54
Jan-02	83	9	9.22	0	0	7.87
Feb-02	1	1	1.00	0	0	
Mar-02	5	2	2.50	0	0	0.71
Apr-02	17	3	5.67	0	0	4.04
May-02	11	4	2.75	0	0	2.87



Checklist #4 - Line Sharing Installation

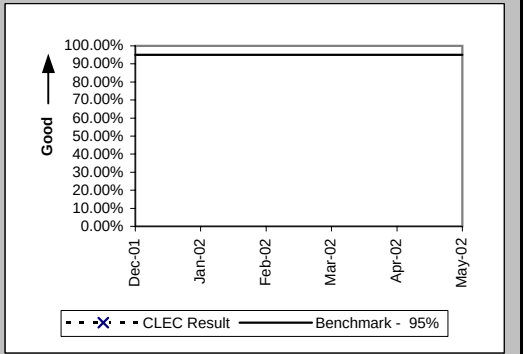
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	24	4	6.00	1	0	8.12
Jan-02	61	8	7.62	0	0	4.17
Feb-02	1	1	1.00	0	0	
Mar-02						
Apr-02						
May-02	2	1	2.00	0	0	



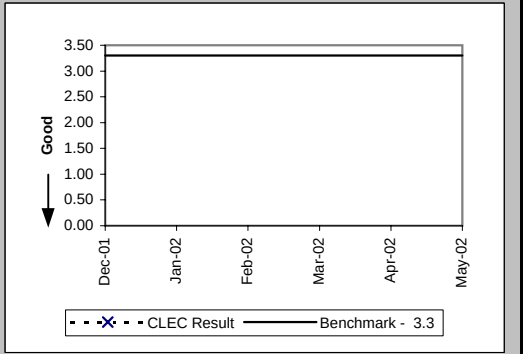
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

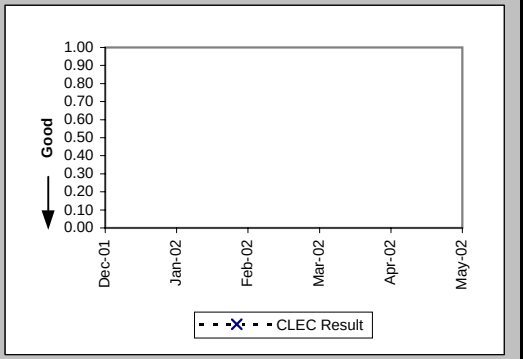
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Checklist #4 - Line Sharing Installation

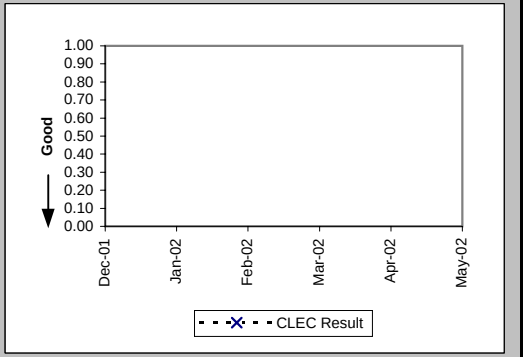
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



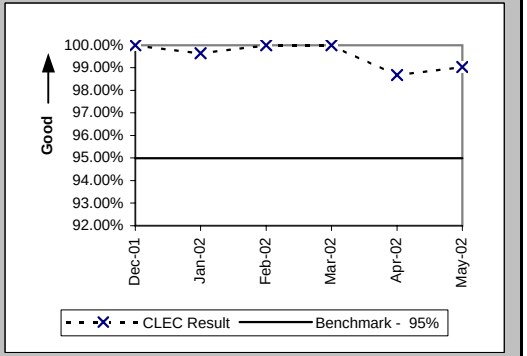
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

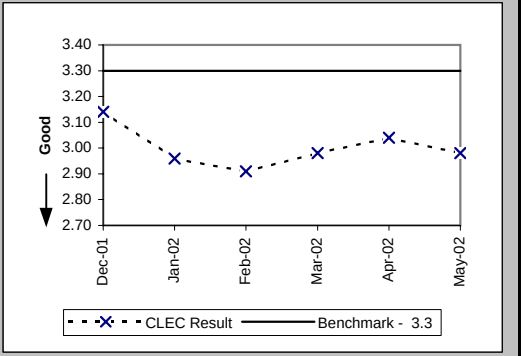
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	392	392	100.00%	6	2	0.00%
Jan-02	570	572	99.65%	9	0	5.90%
Feb-02	381	381	100.00%	1	1	0.00%
Mar-02	293	293	100.00%	2	1	0.00%
Apr-02	298	302	98.68%	0	1	11.43%
May-02	309	312	99.04%	1	2	9.76%



Checklist #4 - Line Sharing Installation

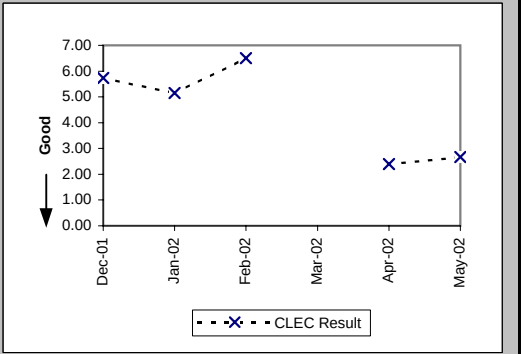
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	569	181	3.14	285	2	1.05
Jan-02	1448	490	2.96	120	0	0.71
Feb-02	997	343	2.91	49	1	0.37
Mar-02	813	273	2.98	27	1	0.35
Apr-02	859	283	3.04	24	1	0.50
May-02	819	275	2.98	44	2	0.47



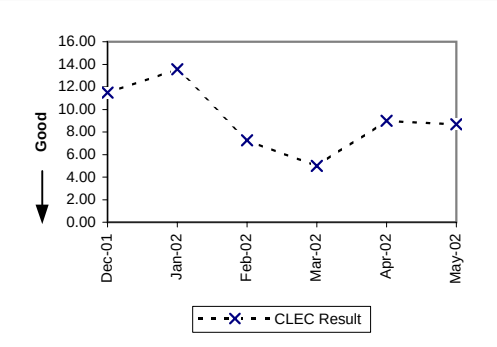
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	63	11	5.73	5	0	4.94
Jan-02	67	13	5.15	8	0	4.60
Feb-02	13	2	6.50	1	0	7.78
Mar-02						
Apr-02	12	5	2.40	0	0	1.14
May-02	8	3	2.67	1	0	1.15



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

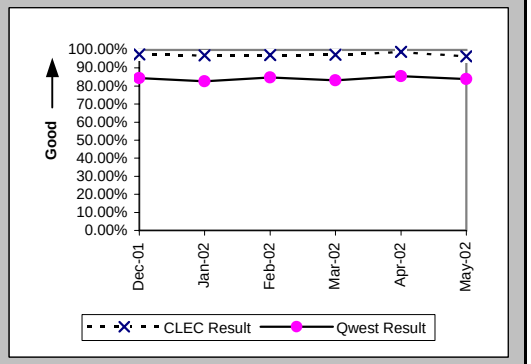
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	241	21	11.48	0	0	7.66
Jan-02	339	25	13.56	0	0	7.18
Feb-02	58	8	7.25	0	0	4.10
Mar-02	15	3	5.00	0	0	3.61
Apr-02	18	2	9.00	0	0	0.00
May-02	52	6	8.67	0	0	4.80



Checklist #4 - Line Sharing Installation

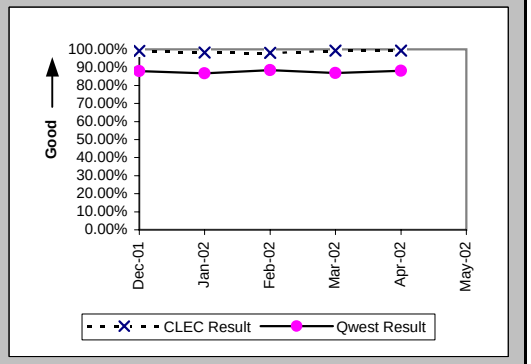
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	473	485	97.53%	0	0	37801	44820	84.34%	36.34%	-7.95	-5.83	No
Jan-02	733	756	96.96%	0	0	36145	43752	82.61%	37.90%	-10.32	-7.27	No
Feb-02	729	750	97.20%	0	0	36738	43330	84.79%	35.92%	-9.38	-6.71	No
Mar-02	513	527	97.34%	0	0	35823	43035	83.24%	37.35%	-8.61	-6.24	No
Apr-02	470	475	98.95%	0	0	38028	44498	85.46%	35.25%	-8.29	-6.04	No
May-02	456	473	96.41%	0	0	39481	47083	83.85%	36.80%	-7.38	-5.49	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

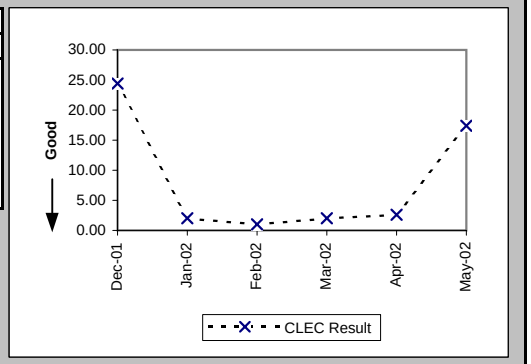
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	481	485	99.18%	0	0	39390	44820	87.88%	32.63%	-7.58	-5.61	No
Jan-02	742	756	98.15%	0	0	37957	43752	86.75%	33.90%	-9.16	-6.57	No
Feb-02	735	750	98.00%	0	0	38299	43330	88.39%	32.04%	-8.15	-5.95	No
Mar-02	523	527	99.24%	0	0	37352	43035	86.79%	33.86%	-8.39	-6.1	No
Apr-02	472	475	99.37%	0	0	39206	44498	88.11%	32.37%	-7.54	-5.59	No
May-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

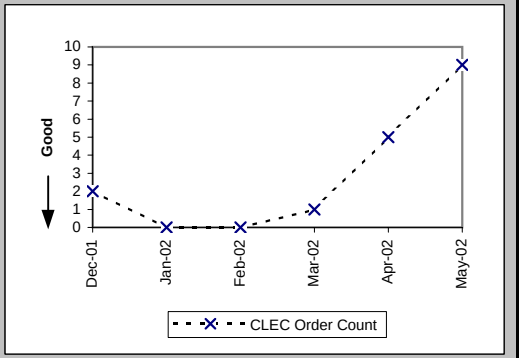
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	122	5	24.40	0	0	14.99
Jan-02	2	1	2.00	0	0	
Feb-02	1	1	1.00	0	0	
Mar-02	4	2	2.00	0	0	2.83
Apr-02	13	5	2.60	0	0	3.71
May-02	226	13	17.38	0	0	51.09



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

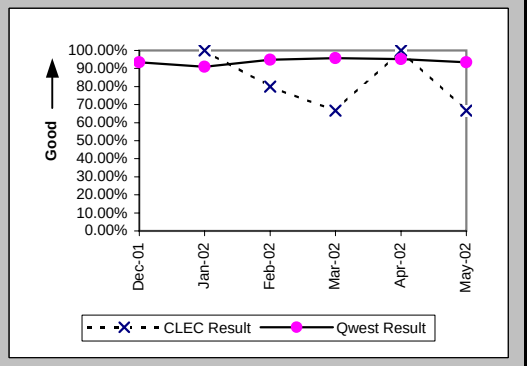
Date	CLEC Order Count
Dec-01	2
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	5
May-02	9



Checklist #4 - Line Sharing Repair

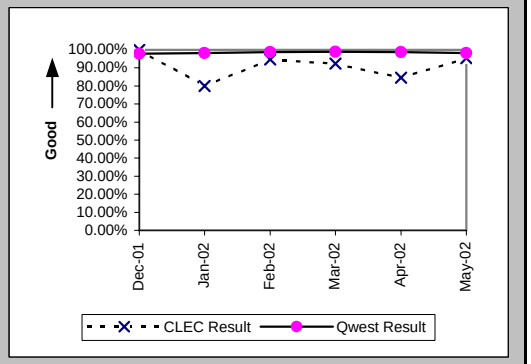
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11176	11957	93.47%	24.71%			
Jan-02	4	4	100.00%	15	0	11834	13007	90.98%	28.64%	-0.63	-1.38	No
Feb-02	4	5	80.00%	13	0	10129	10675	94.89%	22.03%	1.14	-0.31	No
Mar-02	2	3	66.67%	10	0	12697	13270	95.68%	20.33%	1.52	-0.08	No
Apr-02	2	2	100.00%	12	0	12601	13246	95.13%	21.52%	-0.32	-1.19	No
May-02	4	6	66.67%	27	0	16411	17563	93.44%	24.76%	1.9	0.15	Yes



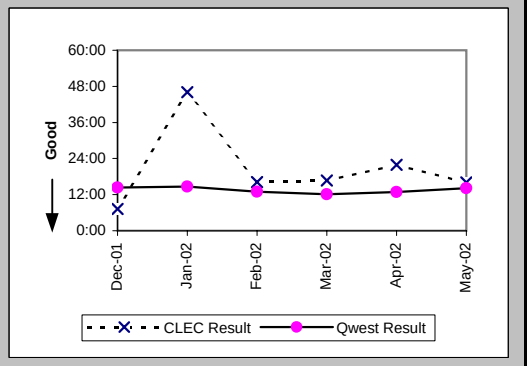
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	8	0	15685	16029	97.85%	14.49%	-0.3	-1.18	No
Jan-02	12	15	80.00%	15	0	17187	17500	98.21%	13.25%	3.06	0.86	Yes
Feb-02	18	19	94.74%	13	0	14182	14367	98.71%	11.27%	1.17	-0.29	No
Mar-02	12	13	92.31%	10	0	17099	17272	99.00%	9.96%	1.52	-0.08	No
Apr-02	11	13	84.62%	12	0	17181	17387	98.82%	10.82%	2.58	0.57	Yes
May-02	21	22	95.45%	27	0	22427	22827	98.25%	13.12%	0.88	-0.47	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

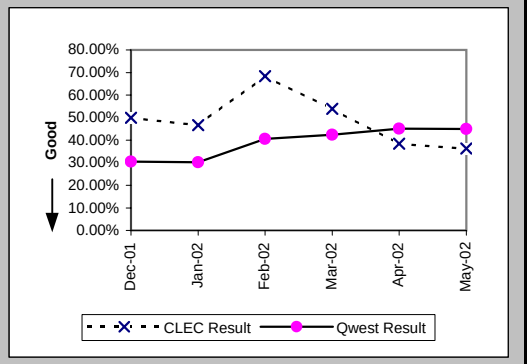
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28:57	4	7:14	8	0	230890:19	16029	14:24	13:11	-1.09	-1.66	No
Jan-02	690:13	15	46:01	15	0	256696:42	17500	14:40	14:25	2.88	0.75	Yes
Feb-02	307:21	19	16:11	13	0	186550:50	14367	12:59	12:04	1.25	-0.24	No
Mar-02	216:51	13	16:41	10	0	210085:16	17272	12:10	11:05	1.44	-0.12	No
Apr-02	284:40	13	21:54	12	0	223523:44	17387	12:51	13:07	2.07	0.26	Yes
May-02	353:24	22	16:04	27	0	323835:36	22827	14:11	12:38	0.87	-0.47	No



Checklist #4 - Line Sharing Repair

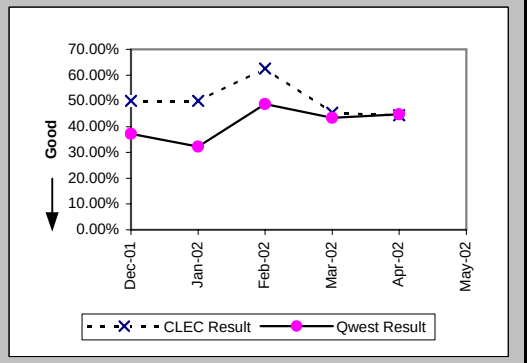
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	4	50.00%	8	0	44	144	30.56%	46.06%	0.75	-0.54	No
Jan-02	7	15	46.67%	15	0	45	149	30.20%	45.91%	1.26	-0.23	No
Feb-02	13	19	68.42%	13	0	47	116	40.52%	49.09%	2.24	0.36	Yes
Mar-02	7	13	53.85%	10	0	70	165	42.42%	49.42%	0.78	-0.53	No
Apr-02	5	13	38.46%	12	0	82	182	45.05%	49.75%	-0.46	-1.28	No
May-02	8	22	36.36%	27	0	66	147	44.90%	49.74%	-0.75	-1.46	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

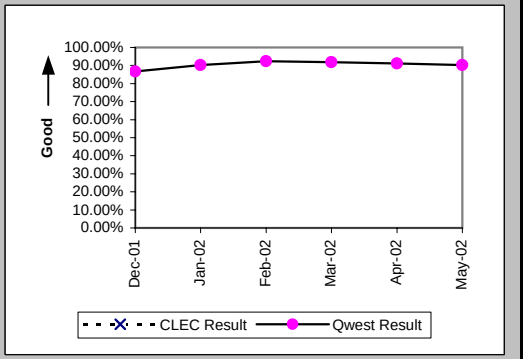
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	8	0	35	94	37.23%	48.34%	0.29	-0.82	No
Jan-02	7	14	50.00%	15	0	32	99	32.32%	46.77%	1.26	-0.24	No
Feb-02	10	16	62.50%	13	0	39	80	48.75%	49.98%	0.95	-0.42	No
Mar-02	5	11	45.45%	10	0	46	106	43.40%	49.56%	0.12	-0.93	No
Apr-02	4	9	44.44%	12	0	43	96	44.79%	49.73%	-0.02	-1.01	No
May-02												



Checklist #4 - Line Sharing Repair

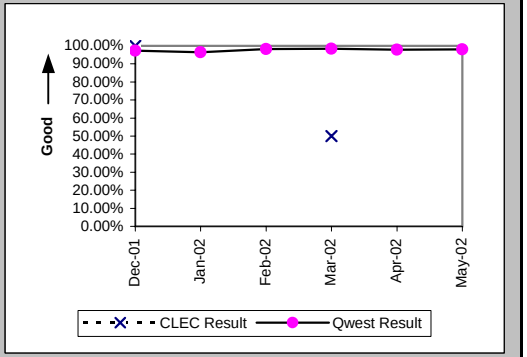
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1948	2249	86.62%	34.05%			
Jan-02						1951	2162	90.24%	29.68%			
Feb-02						1665	1801	92.45%	26.42%			
Mar-02						2054	2237	91.82%	27.41%			
Apr-02						2048	2248	91.10%	28.47%			
May-02						2534	2807	90.27%	29.63%			



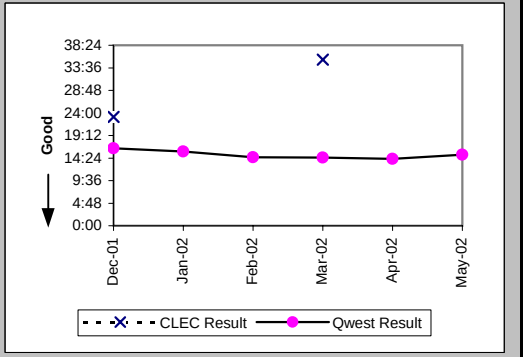
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	3028	3113	97.27%	16.30%	-0.24	-1.14	No
Jan-02						2939	3048	96.42%	18.57%			
Feb-02						2507	2552	98.24%	13.16%			
Mar-02	1	2	50.00%	0	0	3065	3117	98.33%	12.81%	2.13	0.3	Yes
Apr-02						3038	3105	97.84%	14.53%			
May-02						3772	3844	98.13%	13.56%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

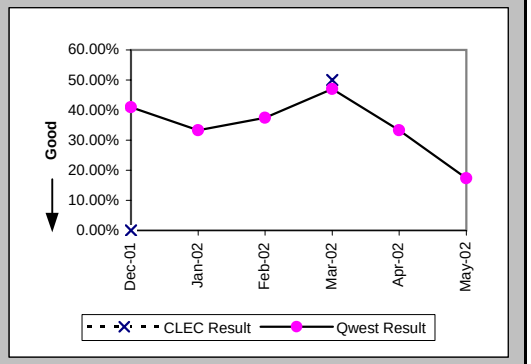
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46:16	2	23:08	2	0	51387:13	3113	16:30	14:43	1.02	-0.38	No
Jan-02						48189:01	3048	15:49	14:58			
Feb-02						37205:03	2552	14:35	19:32			
Mar-02	70:40	2	35:20	0	0	45151:13	3117	14:29	12:04	1.93	0.17	Yes
Apr-02						44219:56	3105	14:14	12:25			
May-02						57973:33	3844	15:05	14:52			



Checklist #4 - Line Sharing Repair

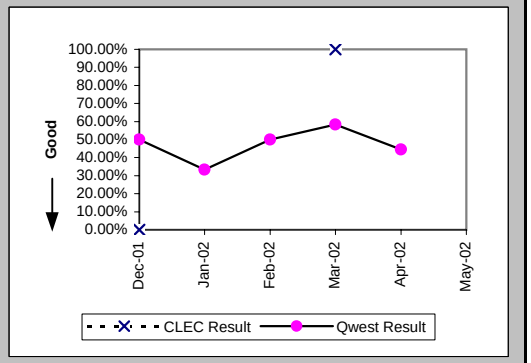
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	9	22	40.91%	49.17%	-1.13	-1.68	No
Jan-02						7	21	33.33%	47.14%			
Feb-02						6	16	37.50%	48.41%			
Mar-02	1	2	50.00%	0	0	8	17	47.06%	49.91%	-0.04	-1.03	No
Apr-02						6	18	33.33%	47.14%			
May-02						4	23	17.39%	37.90%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

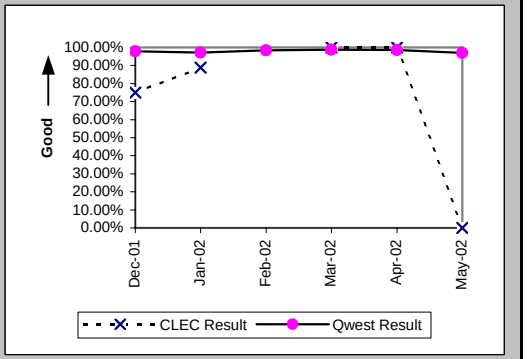
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	7	14	50.00%	50.00%	-0.97	-1.59	No
Jan-02						4	12	33.33%	47.14%			
Feb-02						5	10	50.00%	50.00%			
Mar-02	1	1	100.00%	0	0	7	12	58.33%	49.30%	0.47	-0.71	No
Apr-02						4	9	44.44%	49.69%			
May-02												



Checklist #4 - Line Sharing Repair

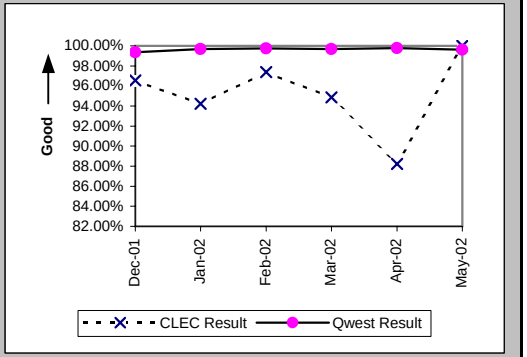
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	7	0	4708	4808	97.92%	14.27%	1.74	0.06	Yes
Jan-02	16	18	88.89%	17	0	5692	5859	97.15%	16.64%	1.63	-0.01	No
Feb-02						4806	4888	98.32%	12.84%			
Mar-02	1	1	100.00%	11	0	6896	6986	98.71%	11.28%	-0.11	-1.07	No
Apr-02	2	2	100.00%	4	0	3828	3880	98.66%	11.50%	-0.16	-1.1	No
May-02	0	2	0.00%	8	0	4598	4743	96.94%	17.22%	3.33	1.02	Yes



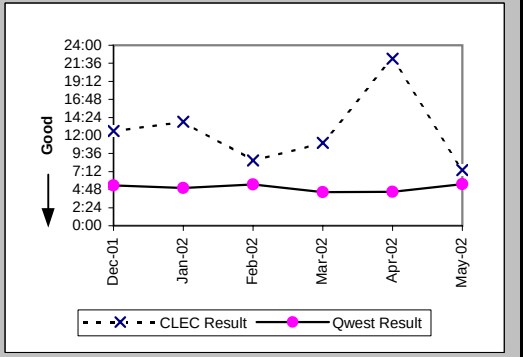
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	7	0	9024	9081	99.37%	7.90%	1.34	-0.19	No
Jan-02	49	52	94.23%	17	0	11192	11228	99.68%	5.65%	3.42	1.08	Yes
Feb-02	37	38	97.37%	17	0	9952	9978	99.74%	5.10%	1.65	0	Yes
Mar-02	37	39	94.87%	11	0	12138	12175	99.70%	5.50%	2.74	0.66	Yes
Apr-02	15	17	88.24%	4	0	8630	8650	99.77%	4.80%	3.4	1.07	Yes
May-02	33	33	100.00%	8	0	9566	9602	99.63%	6.11%	-0.35	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

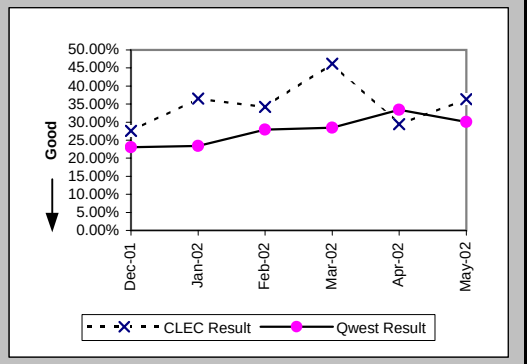
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	366:04	29	12:37	7	0	48753:49	9081	5:22	10:46	2.58	0.57	Yes
Jan-02	719:19	52	13:50	17	0	56544:30	11228	5:02	8:24	3.72	1.26	Yes
Feb-02	330:54	38	8:42	17	0	54903:57	9978	5:30	7:55	2.12	0.29	Yes
Mar-02	429:44	39	11:01	11	0	54491:49	12175	4:29	7:28	3.72	1.26	Yes
Apr-02	377:27	17	22:12	4	0	39088:05	8650	4:31	7:10	3.72	1.26	Yes
May-02	243:59	33	7:24	8	0	53286:25	9602	5:33	8:19	1.26	-0.23	No



Checklist #4 - Line Sharing Repair

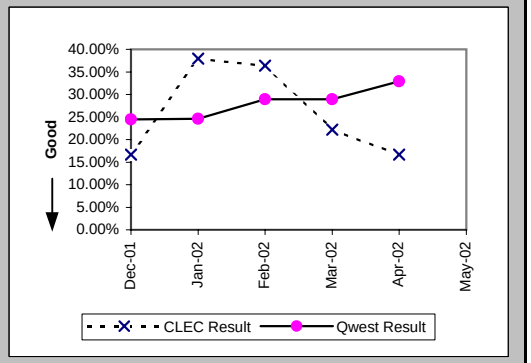
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	29	27.59%	7	0	76	330	23.03%	42.10%	0.56	-0.66	No
Jan-02	19	52	36.54%	17	0	77	329	23.40%	42.34%	1.96	0.19	Yes
Feb-02	13	38	34.21%	17	0	70	251	27.89%	44.85%	0.8	-0.52	No
Mar-02	18	39	46.15%	11	0	81	285	28.42%	45.10%	2.18	0.33	Yes
Apr-02	5	17	29.41%	4	0	106	317	33.44%	47.18%	-0.34	-1.21	No
May-02	12	33	36.36%	8	0	134	446	30.04%	45.85%	0.76	-0.54	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

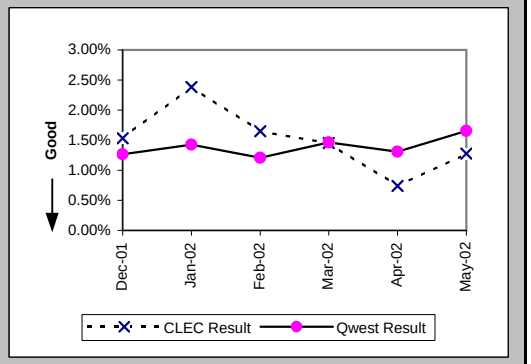
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	12	16.67%	7	0	56	229	24.45%	42.98%	-0.61	-1.37	No
Jan-02	11	29	37.93%	17	0	47	191	24.61%	43.07%	1.47	-0.11	No
Feb-02	8	22	36.36%	17	0	53	183	28.96%	45.36%	0.71	-0.57	No
Mar-02	2	9	22.22%	11	0	64	221	28.96%	45.36%	-0.44	-1.27	No
Apr-02	1	6	16.67%	4	0	75	228	32.89%	46.98%	-0.84	-1.51	No
May-02												



Checklist #4 - Line Sharing Repair

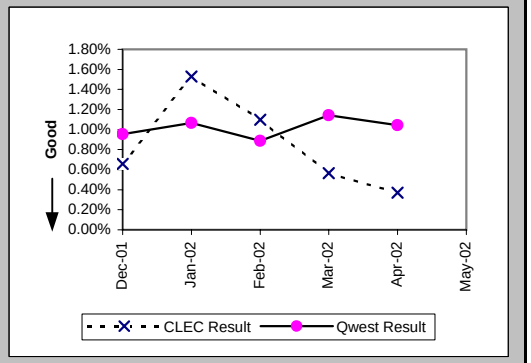
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	2284	1.53%	17	0	28891	2286370	1.26%	11.17%	1.15	-0.3	No
Jan-02	67	2811	2.38%	34	0	32509	2276557	1.43%	11.86%	4.27	1.59	Yes
Feb-02	57	3458	1.65%	30	0	27436	2268894	1.21%	10.93%	2.36	0.44	Yes
Mar-02	54	3715	1.45%	21	0	33096	2260726	1.46%	12.01%	-0.05	-1.03	No
Apr-02	30	4057	0.74%	18	0	29482	2249424	1.31%	11.37%	-3.2	-2.94	No
May-02	55	4305	1.28%	35	0	36959	2234958	1.65%	12.75%	-1.93	-2.18	No



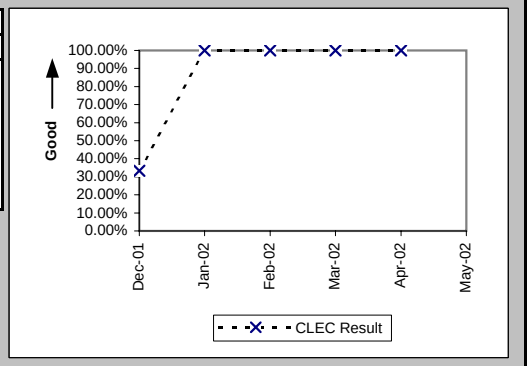
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	2284	0.66%	17	0	21816	2286370	0.95%	9.72%	-1.46	-1.89	No
Jan-02	43	2811	1.53%	34	0	24282	2276557	1.07%	10.27%	2.39	0.45	Yes
Feb-02	38	3458	1.10%	30	0	20133	2268894	0.89%	9.38%	1.33	-0.19	No
Mar-02	21	3715	0.57%	21	0	25828	2260726	1.14%	10.63%	-3.31	-3.01	No
Apr-02	15	4057	0.37%	18	0	23470	2249424	1.04%	10.16%	-4.22	-3.56	No
May-02												

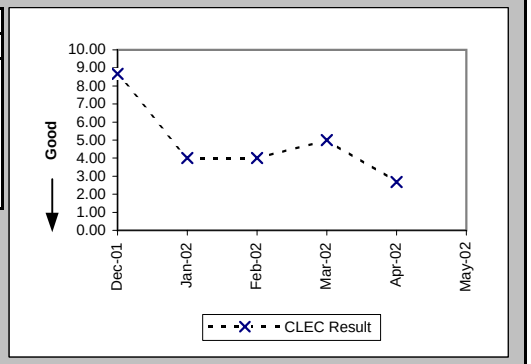


Checklist #4 - Sub-Loop Unbundling Installation

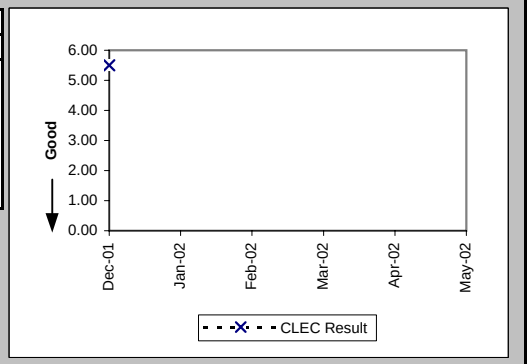
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	3	33.33%	0	0	47.14%
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02	3	3	100.00%	0	0	0.00%
May-02						



Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	26	3	8.67	0	0	3.21
Jan-02	4	1	4.00	0	0	
Feb-02	4	1	4.00	0	0	
Mar-02	10	2	5.00	0	0	0.00
Apr-02	8	3	2.67	0	0	2.08
May-02						

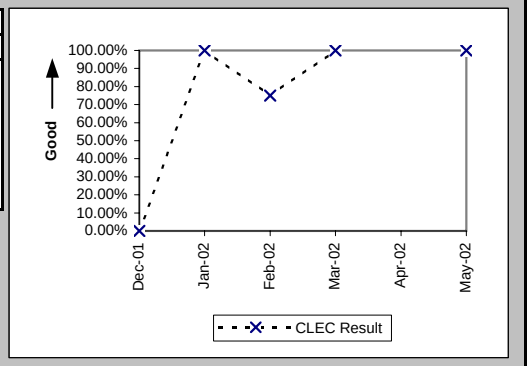


Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	11	2	5.50	0	0	0.71
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						

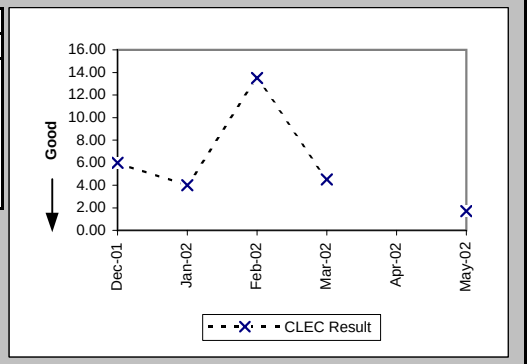


Checklist #4 - Sub-Loop Unbundling Installation

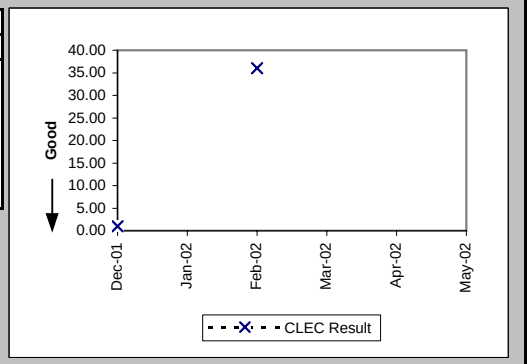
Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	0	0	0.00%
Jan-02	3	3	100.00%	0	0	0.00%
Feb-02	3	4	75.00%	0	0	43.30%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02						
May-02	13	13	100.00%	0	0	0.00%



Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	6	1	6.00	0	0	
Jan-02	12	3	4.00	0	0	0.00
Feb-02	54	4	13.50	0	0	20.34
Mar-02	9	2	4.50	0	0	2.12
Apr-02						
May-02	22	13	1.69	0	0	0.48



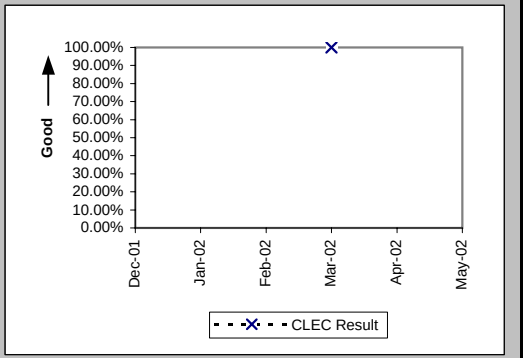
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	1.00	0	0	
Jan-02						
Feb-02	36	1	36.00	0	0	
Mar-02						
Apr-02						
May-02						



Checklist #4 - Sub-Loop Unbundling Installation

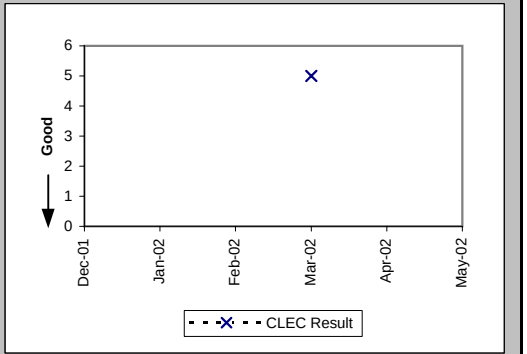
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02						
May-02						



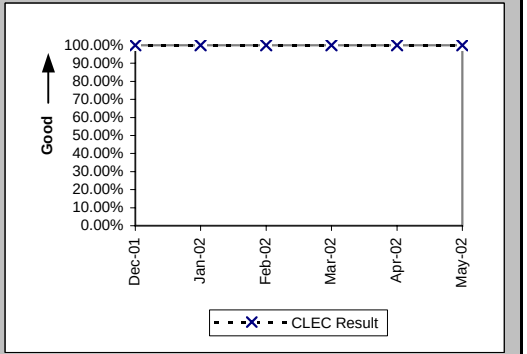
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02						
May-02						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)

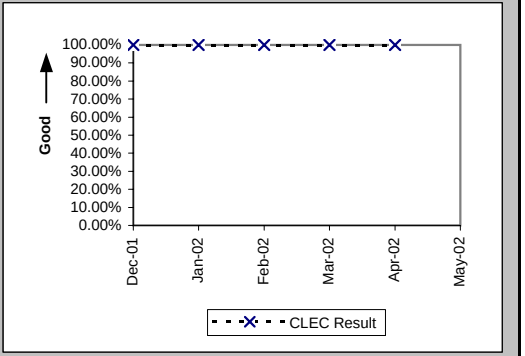
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	4	4	100.00%	0	0	0.00%
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	8	8	100.00%	0	0	0.00%



Checklist #4 - Sub-Loop Unbundling Installation

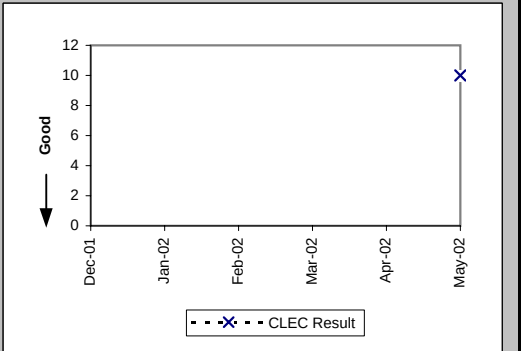
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	4	4	100.00%	0	0	0.00%
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

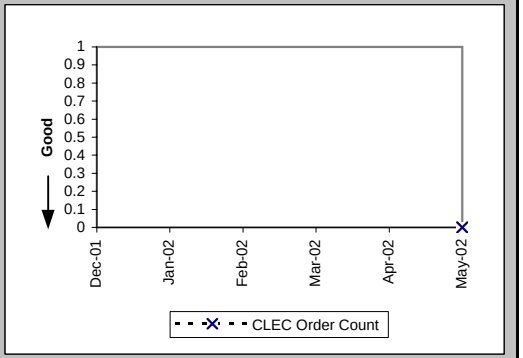
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	10	1	10.00	0	0	



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)

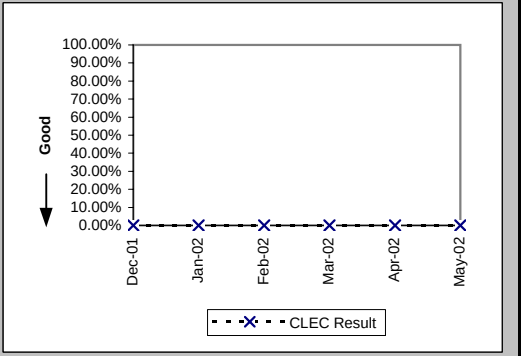
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0



Checklist #4 - Dark Fiber - Loop Repair

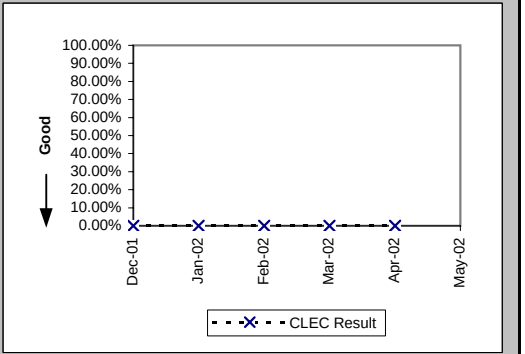
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	6	0.00%	0	0	0.00%
Jan-02	0	4	0.00%	0	0	0.00%
Feb-02	0	4	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

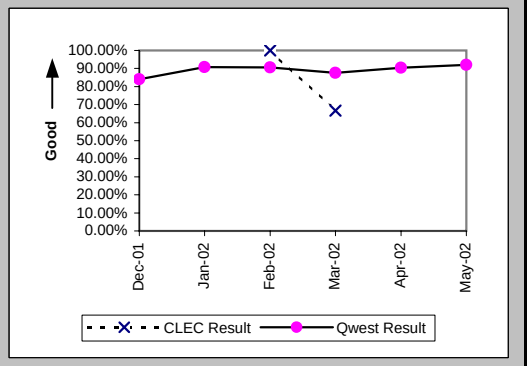
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	6	0.00%	0	0	0.00%
Jan-02	0	4	0.00%	0	0	0.00%
Feb-02	0	4	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

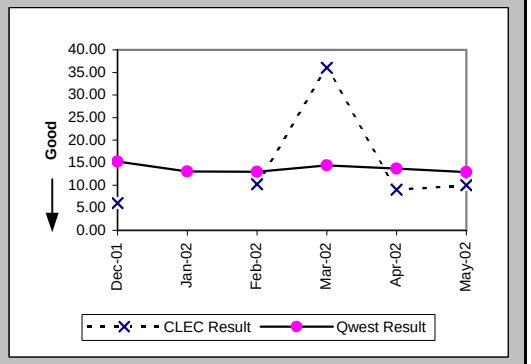
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						433	515	84.08%	36.59%			
Jan-02						604	665	90.83%	28.86%			
Feb-02	3	3	100.00%	14	0	570	629	90.62%	29.16%	-0.56	-1.34	No
Mar-02	2	3	66.67%	0	0	455	519	87.67%	32.88%	0.89	-0.46	No
Apr-02						612	677	90.40%	29.46%			
May-02						619	673	91.98%	27.17%			



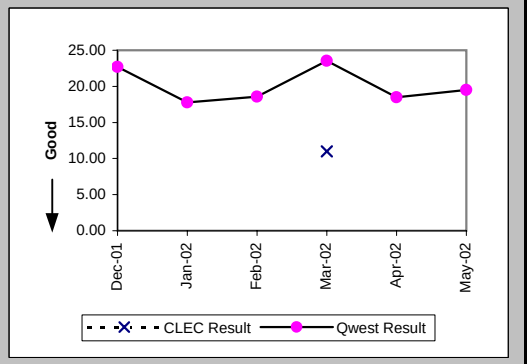
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	0	0	10358	679	15.25	16.18	-0.57	-1.35	No
Jan-02						10859	831	13.07	10.40			
Feb-02	174	17	10.24	0	0	9711	748	12.98	11.00	-1.02	-1.62	No
Mar-02	108	3	36.00	0	0	8945	620	14.43	32.70	2.07	0.26	Yes
Apr-02	9	1	9.00	0	0	11057	807	13.70	10.79	-0.44	-1.26	No
May-02	10	1	10.00	0	0	10166	787	12.92	10.19	-0.29	-1.17	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

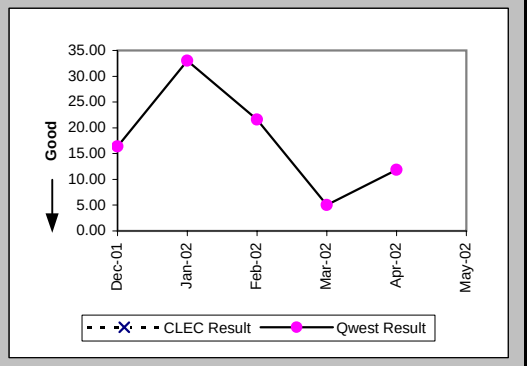
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3180	140	22.71	25.25			
Jan-02						1634	92	17.76	13.84			
Feb-02						1543	83	18.59	22.14			
Mar-02	11	1	11.00	0	0	2331	99	23.55	78.24	-0.16	-1.1	No
Apr-02						1681	91	18.47	20.84			
May-02						1404	72	19.50	17.57			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

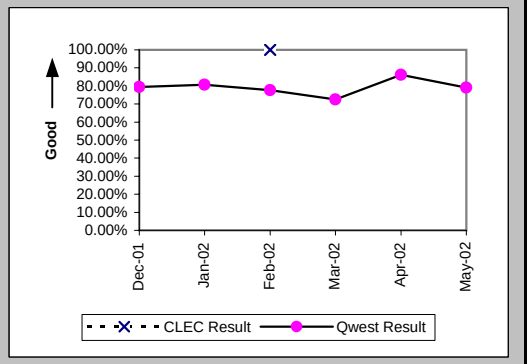
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164	10	16.40	20.21			
Jan-02						297	9	33.00	34.27			
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												



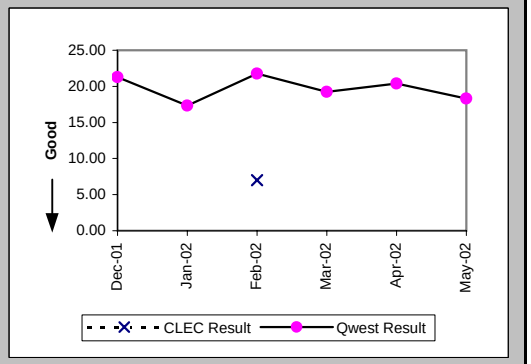
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						120	151	79.47%	40.39%			
Jan-02						134	166	80.72%	39.45%			
Feb-02	2	2	100.00%	0	0	136	175	77.71%	41.62%	-0.75	-1.46	No
Mar-02						148	204	72.55%	44.63%			
Apr-02						137	159	86.16%	34.53%			
May-02						136	172	79.07%	40.68%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

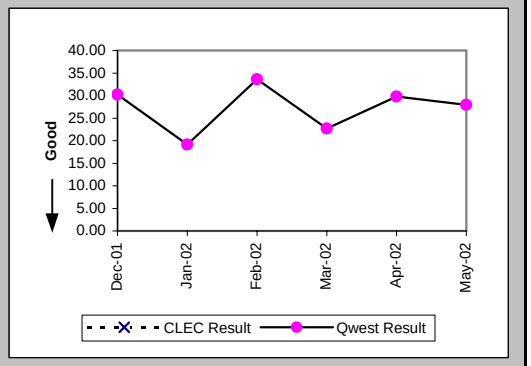
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4252	200	21.26	22.99			
Jan-02						4224	244	17.31	15.30			
Feb-02	14	2	7.00	0	0	5314	244	21.78	24.74	-0.84	-1.51	No
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02						4080	223	18.30	21.07			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

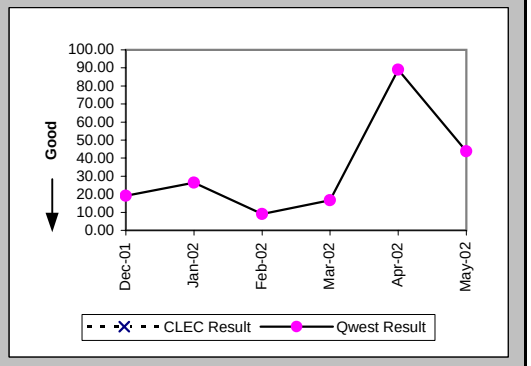
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1723	57	30.23	28.12			
Jan-02						940	49	19.18	19.82			
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			



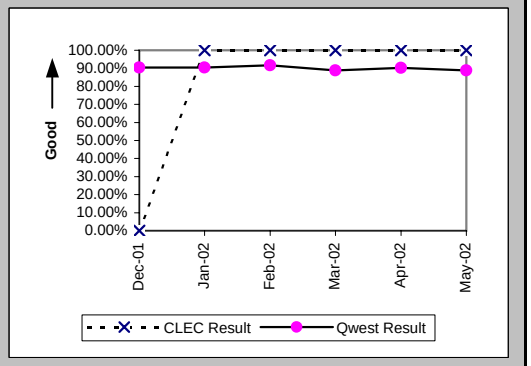
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	5	19.20	16.57			
Jan-02						185	7	26.43	28.84			
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

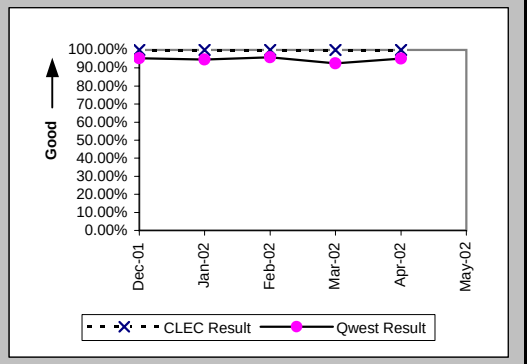
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	959	1060	90.47%	29.36%	1.67	0.02	Yes
Jan-02	1	1	100.00%	0	0	924	1021	90.50%	29.32%	-0.32	-1.2	No
Feb-02	10	10	100.00%	0	0	962	1050	91.62%	27.71%	-0.95	-1.58	No
Mar-02	11	11	100.00%	0	0	864	973	88.80%	31.54%	-1.17	-1.71	No
Apr-02	2	2	100.00%	0	0	900	998	90.18%	29.76%	-0.47	-1.28	No
May-02	1	1	100.00%	0	0	930	1047	88.83%	31.51%	-0.35	-1.22	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

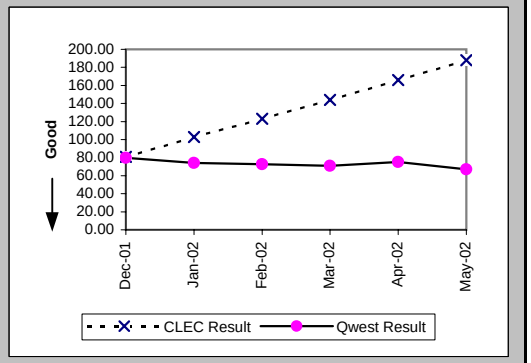
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1012	1060	95.47%	20.79%	-0.22	-1.13	No
Jan-02	1	1	100.00%	0	0	966	1021	94.61%	22.58%	-0.24	-1.14	No
Feb-02	10	10	100.00%	0	0	1007	1050	95.90%	19.82%	-0.65	-1.4	No
Mar-02	11	11	100.00%	0	0	901	973	92.60%	26.18%	-0.93	-1.57	No
Apr-02	2	2	100.00%	0	0	950	998	95.19%	21.40%	-0.32	-1.19	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

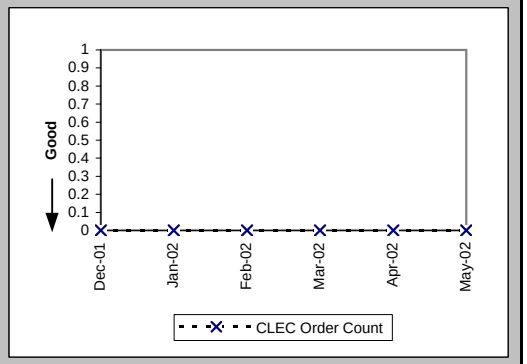
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	162	2	81.00	0	0	10604	133	79.73	88.55	0.33	-0.8	No
Jan-02	206	2	103.00	0	0	11655	157	74.24	88.15	0.62	-0.63	No
Feb-02	246	2	123.00	0	0	12784	176	72.64	89.85	0.9	-0.45	No
Mar-02	288	2	144.00	0	0	12182	172	70.83	89.12	1.02	-0.38	No
Apr-02	332	2	166.00	0	0	13651	182	75.01	92.35	1.23	-0.25	No
May-02	376	2	188.00	0	0	13579	203	66.89	89.38	1.45	-0.12	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

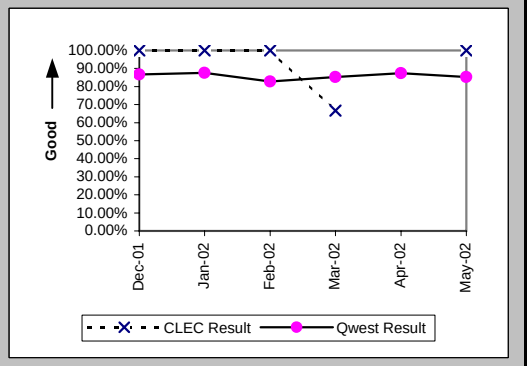
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

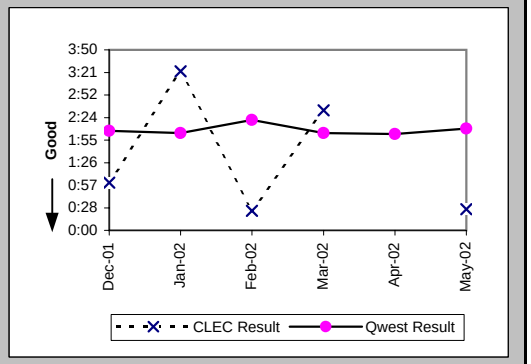
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	723	834	86.69%	33.97%	-0.78	-1.48	No
Jan-02	2	2	100.00%	0	0	816	931	87.65%	32.90%	-0.53	-1.32	No
Feb-02	2	2	100.00%	0	0	696	841	82.76%	37.77%	-0.64	-1.39	No
Mar-02	2	3	66.67%	0	0	805	944	85.28%	35.44%	0.77	-0.53	No
Apr-02						823	942	87.37%	33.22%			
May-02	2	2	100.00%	0	0	847	994	85.21%	35.50%	-0.59	-1.36	No



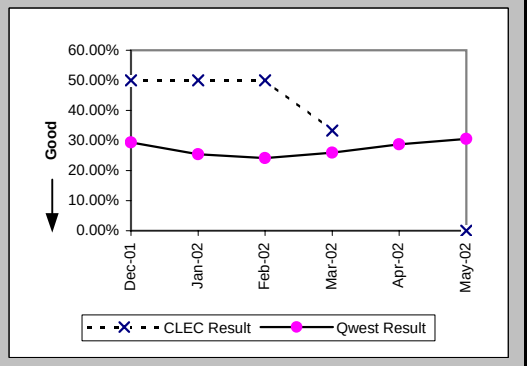
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:04	4	1:01	0	0	1767:12	834	2:07	3:22	-0.65	-1.4	No
Jan-02	6:46	2	3:23	0	0	1916:59	931	2:04	3:45	1	-0.39	No
Feb-02	0:50	2	0:25	0	0	1978:47	841	2:21	3:36	-0.76	-1.46	No
Mar-02	7:40	3	2:33	0	0	1953:47	944	2:04	2:57	0.51	-0.69	No
Apr-02						1926:06	942	2:03	5:00			
May-02	0:55	2	0:27	0	0	2149:14	994	2:10	3:40	-0.66	-1.4	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

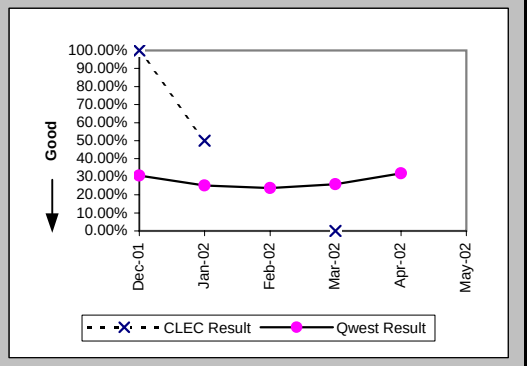
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	4	50.00%	0	0	245	834	29.38%	45.55%	0.82	-0.5	No
Jan-02	1	2	50.00%	0	0	237	931	25.46%	43.56%	0.66	-0.6	No
Feb-02	1	2	50.00%	0	0	203	841	24.14%	42.79%	0.7	-0.58	No
Mar-02	1	3	33.33%	0	0	245	944	25.95%	43.84%	0.29	-0.82	No
Apr-02						271	942	28.77%	45.27%			
May-02	0	2	0.00%	0	0	303	994	30.48%	46.03%	-0.94	-1.57	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

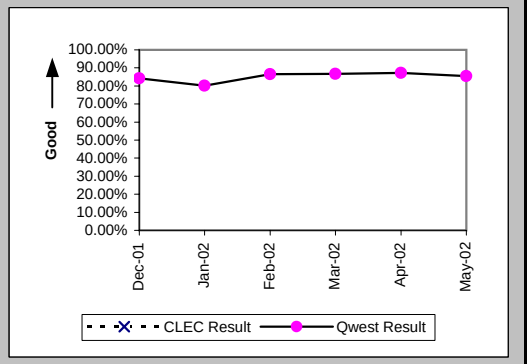
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	153	500	30.60%	46.08%	1.7	0.03	Yes
Jan-02	1	2	50.00%	0	0	138	550	25.09%	43.35%	0.66	-0.6	No
Feb-02						123	516	23.84%	42.61%			
Mar-02	0	2	0.00%	0	0	151	584	25.86%	43.78%	-0.83	-1.51	No
Apr-02						179	560	31.96%	46.63%			
May-02												



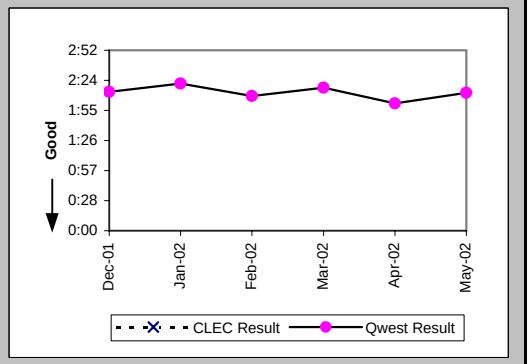
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	285	84.21%	36.46%			
Jan-02						233	291	80.07%	39.95%			
Feb-02						281	325	86.46%	34.21%			
Mar-02						294	339	86.73%	33.93%			
Apr-02						281	322	87.27%	33.33%			
May-02						266	311	85.53%	35.18%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

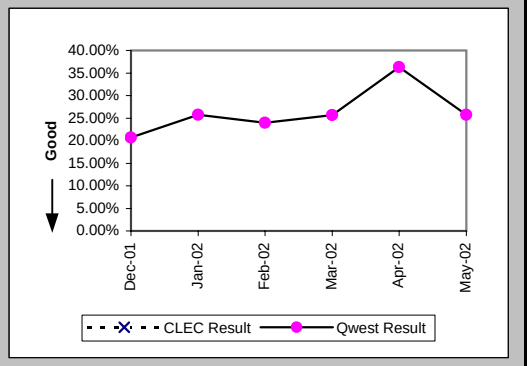
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						631:34	285	2:13	2:52			
Jan-02						683:53	291	2:21	3:33			
Feb-02						700:02	325	2:09	2:46			
Mar-02						771:35	339	2:17	3:29			
Apr-02						653:33	322	2:02	2:42			
May-02						683:40	311	2:12	2:41			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

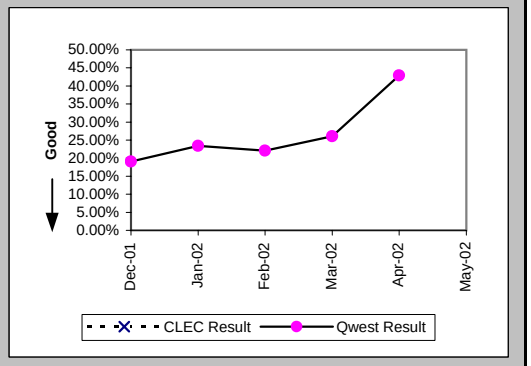
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	285	20.70%	40.52%			
Jan-02						75	291	25.77%	43.74%			
Feb-02						78	325	24.00%	42.71%			
Mar-02						87	339	25.66%	43.68%			
Apr-02						117	322	36.34%	48.10%			
May-02						80	311	25.72%	43.71%			



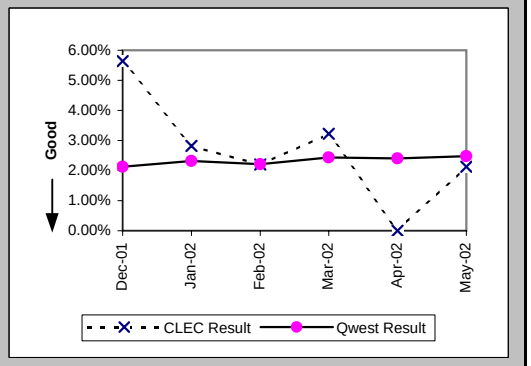
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	152	19.08%	39.29%			
Jan-02						40	171	23.39%	42.33%			
Feb-02						42	190	22.11%	41.50%			
Mar-02						55	211	26.07%	43.90%			
Apr-02						85	198	42.93%	49.50%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

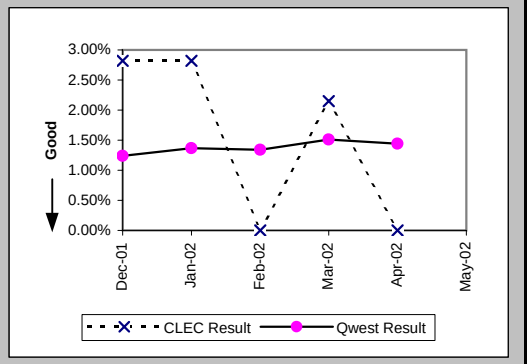
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	71	5.63%	0	0	1119	52668	2.12%	14.42%	1.75	0.06	Yes
Jan-02	2	71	2.82%	0	0	1222	52753	2.32%	15.04%	0.36	-0.78	No
Feb-02	2	91	2.20%	0	0	1166	52621	2.22%	14.72%	-0.01	-1.01	No
Mar-02	3	93	3.23%	0	0	1283	52575	2.44%	15.43%	0.54	-0.67	No
Apr-02	0	95	0.00%	0	0	1264	52499	2.41%	15.33%	-1.53	-1.93	No
May-02	2	94	2.13%	0	0	1305	52654	2.48%	15.55%	-0.22	-1.13	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

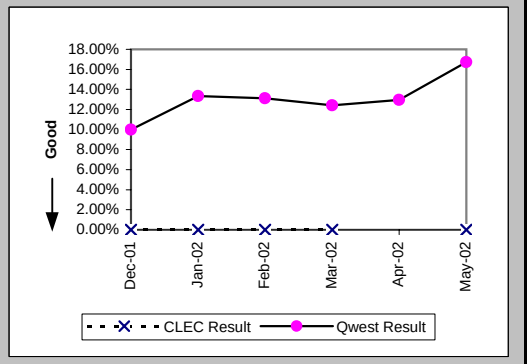
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	71	2.82%	0	0	652	52668	1.24%	11.06%	1.09	-0.34	No
Jan-02	2	71	2.82%	0	0	721	52753	1.37%	11.61%	0.98	-0.4	No
Feb-02	0	91	0.00%	0	0	706	52621	1.34%	11.51%	-1.11	-1.68	No
Mar-02	2	93	2.15%	0	0	795	52575	1.51%	12.20%	0.55	-0.66	No
Apr-02	0	95	0.00%	0	0	758	52499	1.44%	11.93%	-1.18	-1.72	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

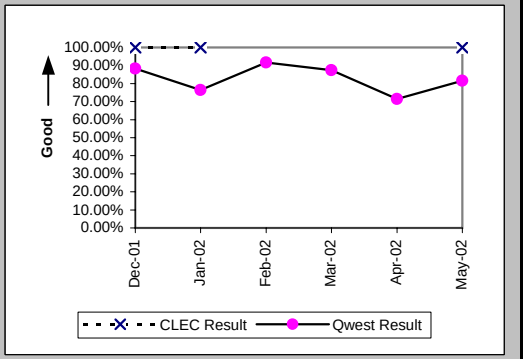
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	124	1243	9.98%	29.97%	-0.66	-1.4	No
Jan-02	0	2	0.00%	0	0	188	1410	13.33%	33.99%	-0.55	-1.34	No
Feb-02	0	2	0.00%	0	0	176	1342	13.11%	33.76%	-0.55	-1.33	No
Mar-02	0	3	0.00%	0	0	182	1465	12.42%	32.98%	-0.65	-1.4	No
Apr-02						188	1452	12.95%	33.57%			
May-02	0	2	0.00%	0	0	262	1567	16.72%	37.32%	-0.63	-1.38	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

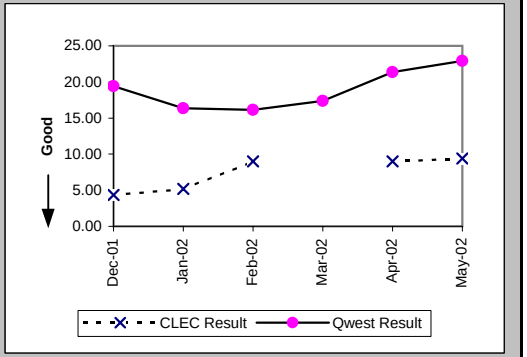
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	15	17	88.24%	32.22%	-0.58	-1.35	No
Jan-02	4	4	100.00%	1	0	26	34	76.47%	42.42%	-1.05	-1.64	No
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02	2	2	100.00%	3	0	31	38	81.58%	38.77%	-0.66	-1.4	No



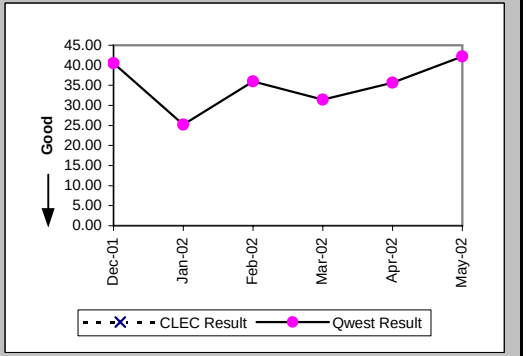
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	3	4.33	0	0	699	36	19.42	23.55	-1.07	-1.65	No
Jan-02	26	5	5.20	0	0	1095	67	16.34	18.47	-1.3	-1.79	No
Feb-02	9	1	9.00	0	0	452	28	16.14	12.47	-0.56	-1.34	No
Mar-02						973	56	17.38	21.34			
Apr-02	18	2	9.00	0	0	1345	63	21.35	25.28	-0.68	-1.41	No
May-02	47	5	9.40	0	0	1626	71	22.90	25.08	-1.16	-1.71	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

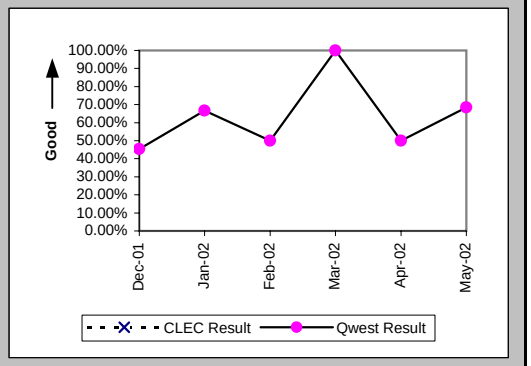
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						243	6	40.50	47.64			
Jan-02						378	15	25.20	31.96			
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

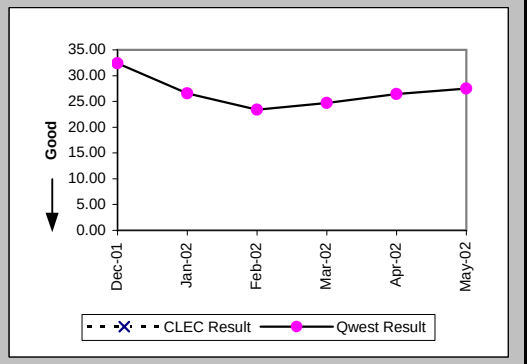
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	11	45.45%	49.79%			
Jan-02						4	6	66.67%	47.14%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						13	19	68.42%	46.48%			



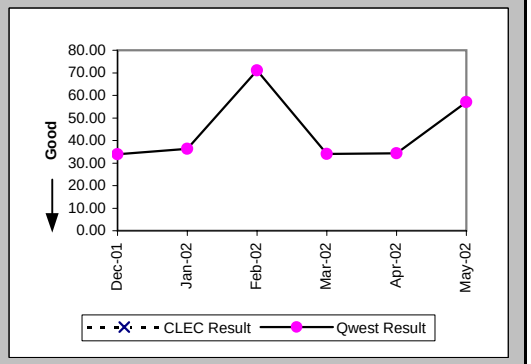
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						615	19	32.37	31.42			
Jan-02						372	14	26.57	22.05			
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

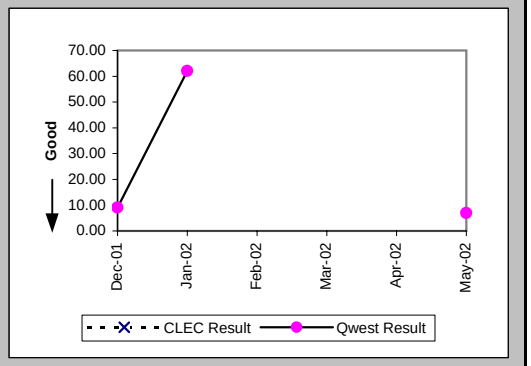
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						305	9	33.89	36.96			
Jan-02						109	3	36.33	28.36			
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

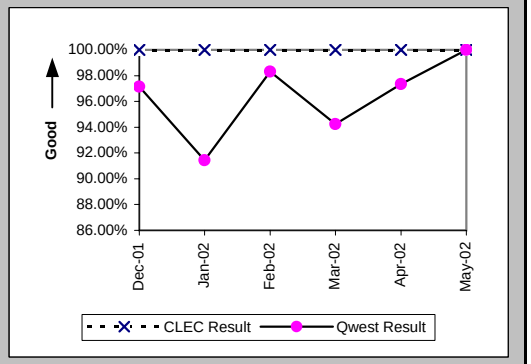
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1	9.00				
Jan-02						62	1	62.00				
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				



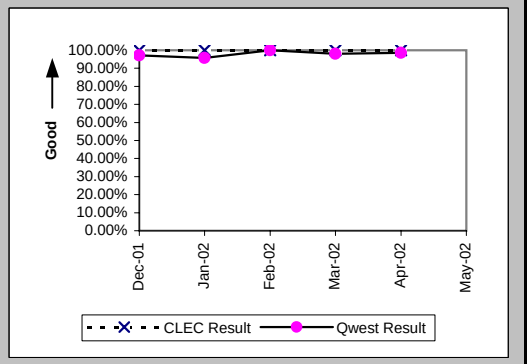
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	68	70	97.14%	16.66%	-0.51	-1.31	No
Jan-02	4	4	100.00%	0	0	64	70	91.43%	27.99%	-0.6	-1.36	No
Feb-02	3	3	100.00%	0	0	58	59	98.31%	12.91%	-0.22	-1.13	No
Mar-02	1	1	100.00%	0	0	49	52	94.23%	23.32%	-0.25	-1.15	No
Apr-02	1	1	100.00%	0	0	73	75	97.33%	16.11%	-0.16	-1.1	No
May-02	4	4	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

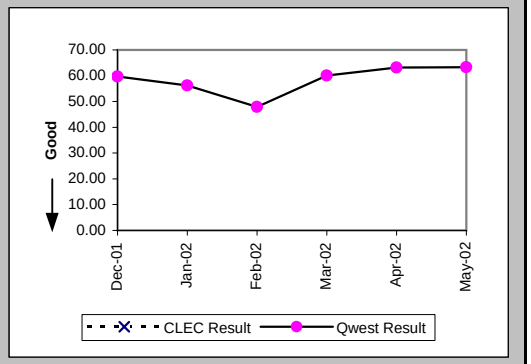
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	68	70	97.14%	16.66%	-0.51	-1.31	No
Jan-02	4	4	100.00%	0	0	67	70	95.71%	20.25%	-0.41	-1.25	No
Feb-02	3	3	100.00%	0	0	59	59	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	51	52	98.08%	13.73%	-0.14	-1.08	No
Apr-02	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
May-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

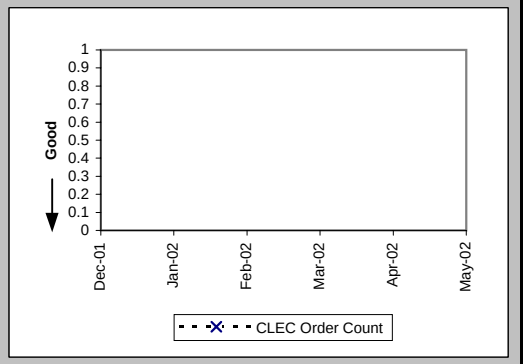
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1255	21	59.76	73.56			
Jan-02						1573	28	56.18	73.18			
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

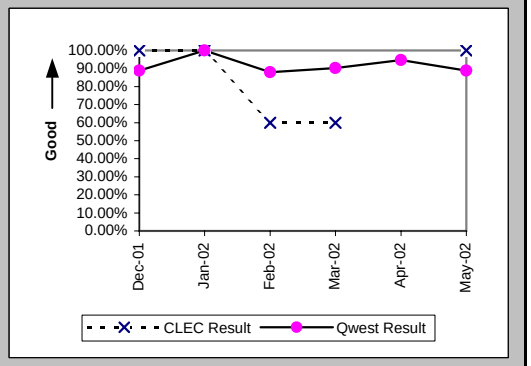
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

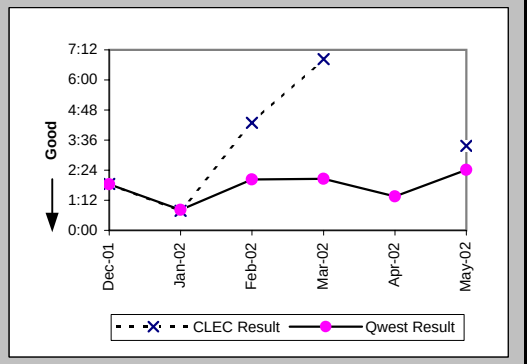
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	16	18	88.89%	31.43%	-0.64	-1.39	No
Jan-02	3	3	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Feb-02	3	5	60.00%	1	0	22	25	88.00%	32.50%	1.3	-0.21	No
Mar-02	3	5	60.00%	0	0	28	31	90.32%	29.57%	1.51	-0.08	No
Apr-02						18	19	94.74%	22.33%			
May-02	1	1	100.00%	1	0	24	27	88.89%	31.43%	-0.35	-1.21	No



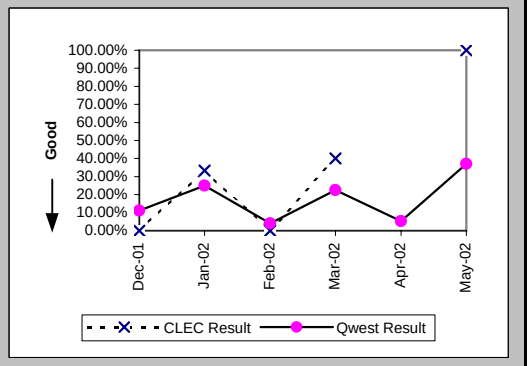
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7:24	4	1:51	0	0	32:57	18	1:50	1:42	0.14	-0.92	No
Jan-02	2:20	3	0:47	0	0	22:39	28	0:49	0:46	-0.07	-1.04	No
Feb-02	21:23	5	4:17	1	0	50:57	25	2:02	2:16	1.74	0.06	Yes
Mar-02	34:08	5	6:50	0	0	63:44	31	2:03	3:11	2.23	0.35	Yes
Apr-02						25:39	19	1:21	1:25			
May-02	3:22	1	3:22	1	0	65:25	27	2:25	5:16	1.14	-0.31	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

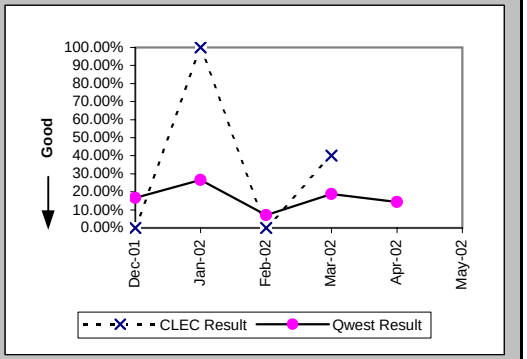
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	2	18	11.11%	31.43%	-0.64	-1.39	No
Jan-02	1	3	33.33%	0	0	7	28	25.00%	43.30%	0.24	-0.85	No
Feb-02	0	5	0.00%	1	0	1	25	4.00%	19.60%	-0.42	-1.25	No
Mar-02	2	5	40.00%	0	0	7	31	22.58%	41.81%	0.75	-0.55	No
Apr-02						1	19	5.26%	22.33%			
May-02	1	1	100.00%	1	0	10	27	37.04%	48.29%	0.87	-0.47	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

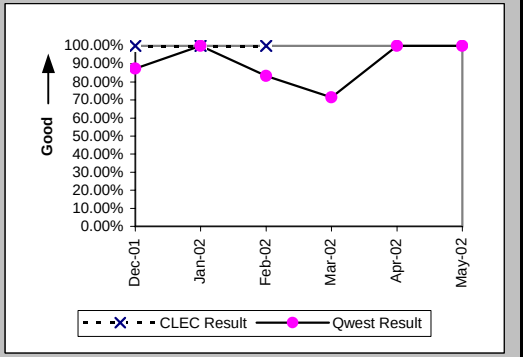
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	2	12	16.67%	37.27%	-0.77	-1.47	No
Jan-02	1	1	100.00%	0	0	4	15	26.67%	44.22%	1.05	-0.36	No
Feb-02	0	5	0.00%	1	0	1	14	7.14%	25.75%	-0.53	-1.32	No
Mar-02	2	5	40.00%	0	0	3	16	18.75%	39.03%	0.85	-0.49	No
Apr-02						1	7	14.29%	34.99%			
May-02												



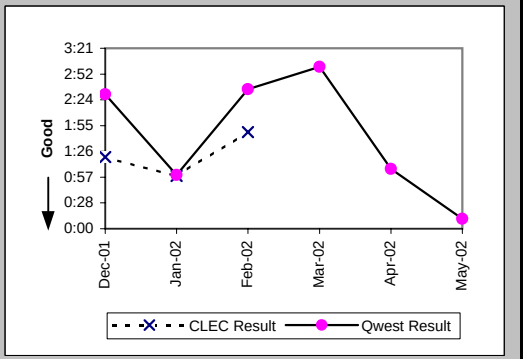
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Jan-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	10	12	83.33%	37.27%	-0.43	-1.26	No
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

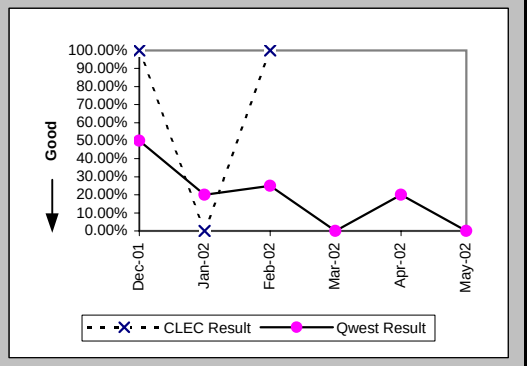
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:20	1	1:20	0	0	20:02	8	2:30	2:57	-0.38	-1.23	No
Jan-02	0:59	1	0:59	0	0	14:57	15	1:00	0:57	-0.01	-1.01	No
Feb-02	1:48	1	1:48	0	0	31:13	12	2:36	3:33	-0.22	-1.13	No
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

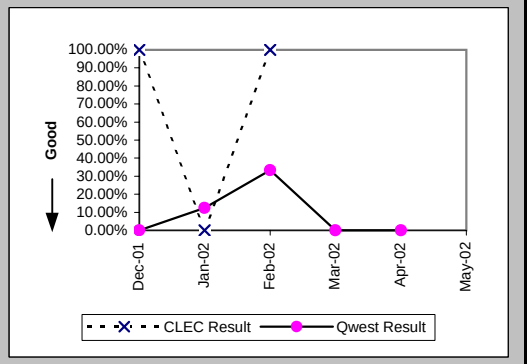
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	4	8	50.00%	50.00%	0.57	-0.65	No
Jan-02	0	1	0.00%	0	0	3	15	20.00%	40.00%	-0.48	-1.29	No
Feb-02	1	1	100.00%	0	0	3	12	25.00%	43.30%	1.06	-0.35	No
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			



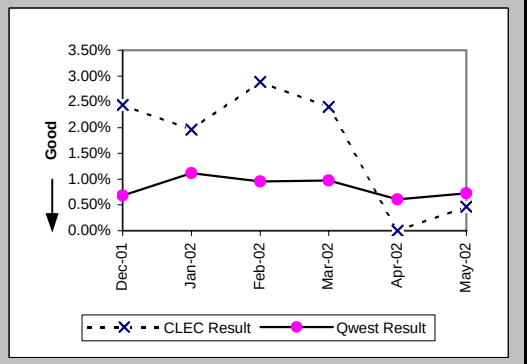
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	0	3	0.00%	N/A	N/A	-0.24	No
Jan-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Feb-02	1	1	100.00%	0	0	2	6	33.33%	47.14%	0.81	-0.51	No
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

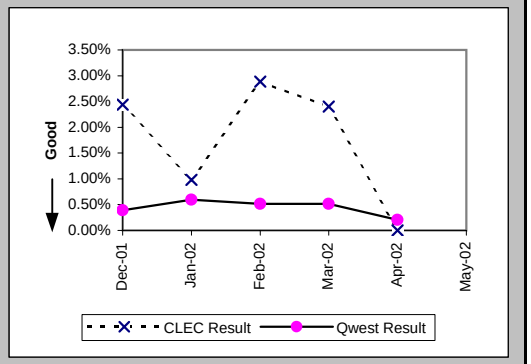
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	205	2.44%	0	0	26	3818	0.68%	8.22%	2.31	0.4	Yes
Jan-02	4	204	1.96%	0	0	43	3857	1.11%	10.50%	1.06	-0.35	No
Feb-02	6	208	2.88%	1	0	37	3868	0.96%	9.73%	2.25	0.37	Yes
Mar-02	5	208	2.40%	0	0	38	3902	0.97%	9.82%	1.75	0.07	Yes
Apr-02	0	210	0.00%	0	0	24	3964	0.61%	7.76%	-1.1	-1.67	No
May-02	1	215	0.47%	2	0	29	3984	0.73%	8.50%	-0.44	-1.27	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

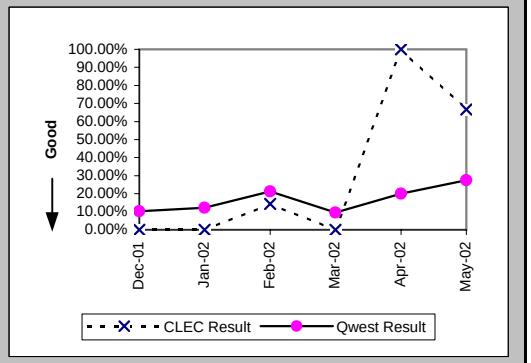
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	205	2.44%	0	0	15	3818	0.39%	6.26%	3.01	0.83	Yes
Jan-02	2	204	0.98%	0	0	23	3857	0.60%	7.70%	0.69	-0.58	No
Feb-02	6	208	2.88%	1	0	20	3868	0.52%	7.17%	3.15	0.92	Yes
Mar-02	5	208	2.40%	0	0	20	3902	0.51%	7.14%	2.67	0.62	Yes
Apr-02	0	210	0.00%	0	0	8	3964	0.20%	4.49%	-0.64	-1.39	No
May-02												



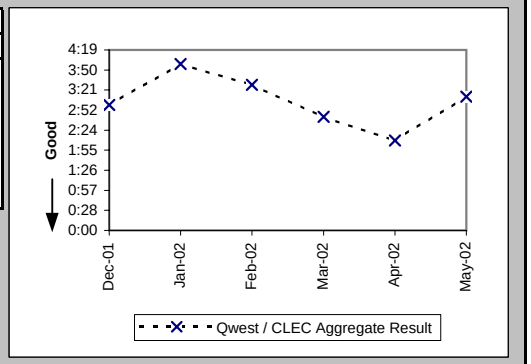
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	3	29	10.34%	30.45%	-0.7	-1.43	No
Jan-02	0	4	0.00%	0	0	6	49	12.24%	32.78%	-0.72	-1.44	No
Feb-02	1	7	14.29%	0	0	10	47	21.28%	40.93%	-0.42	-1.26	No
Mar-02	0	5	0.00%	0	0	4	42	9.52%	29.35%	-0.69	-1.42	No
Apr-02	1	1	100.00%	0	0	6	30	20.00%	40.00%	1.25	-0.24	No
May-02	2	3	66.67%	0	0	11	40	27.50%	44.65%	1.23	-0.25	No



Checklist #7 - E911

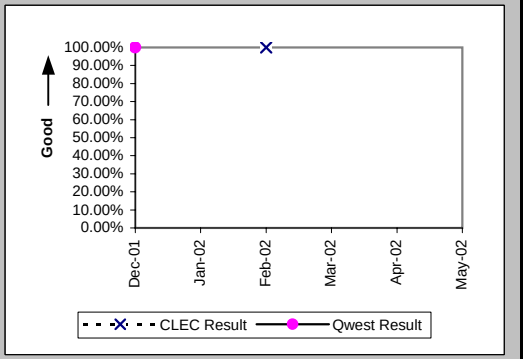
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	3:00	0	0
Jan-02	3:59	0	0
Feb-02	3:29	0	0
Mar-02	2:43	0	0
Apr-02	2:09	0	0
May-02	3:12	0	0



Checklist #7 - E911/911 Trunk Installation

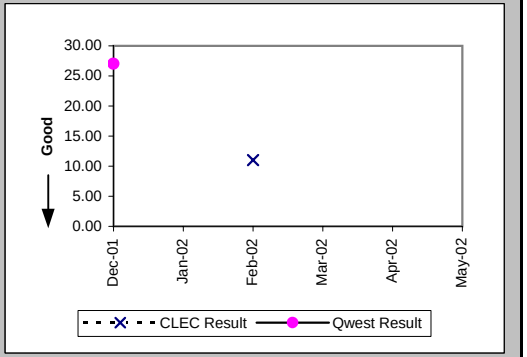
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02	14	14	100.00%	0	0							
Mar-02												
Apr-02												
May-02												



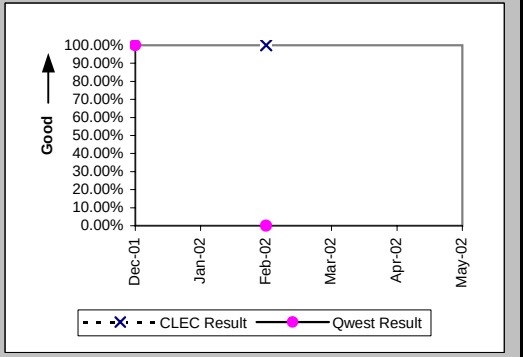
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	1	27.00				
Jan-02												
Feb-02	154	14	11.00	0	0							
Mar-02												
Apr-02												
May-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

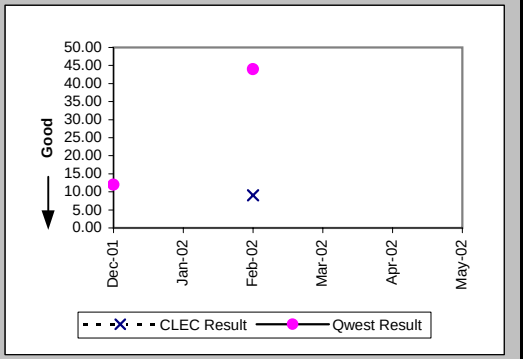
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02	1	1	100.00%	0	0	0	1	0.00%	N/A	N/A		
Mar-02												
Apr-02												
May-02												



Checklist #7 - E911/911 Trunk Installation

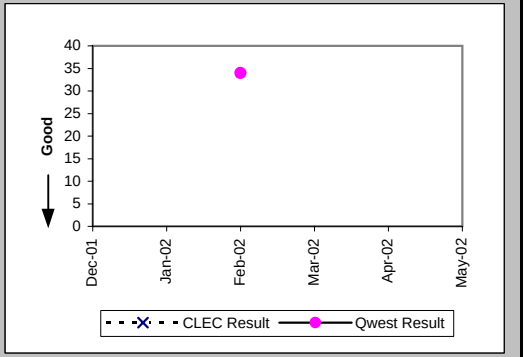
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	1	12.00				
Jan-02												
Feb-02	9	1	9.00	0	0	44	1	44.00				
Mar-02												
Apr-02												
May-02												



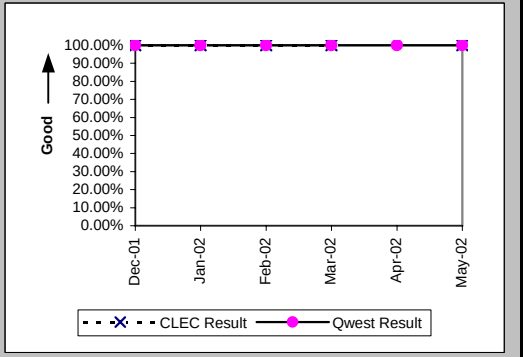
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						34	1	34.00				
Mar-02												
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

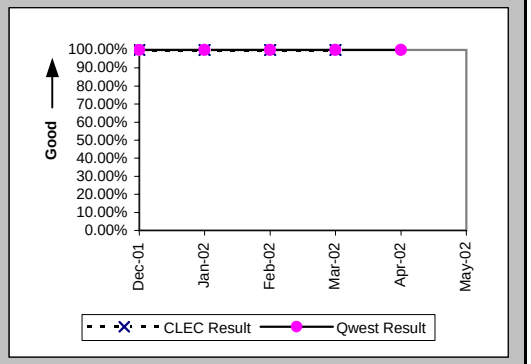
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	18	18	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Installation

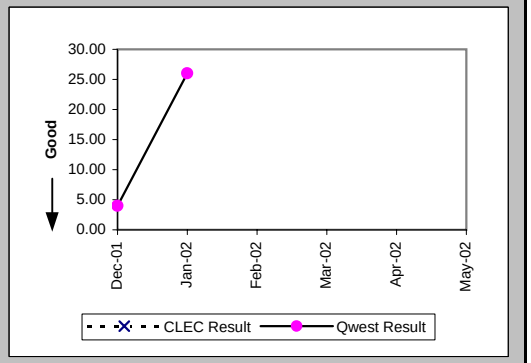
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	18	18	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02												



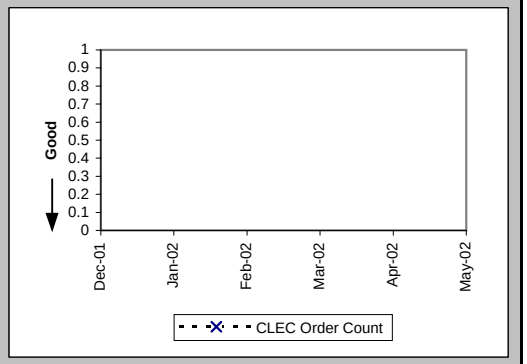
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						26	1	26.00				
Feb-02												
Mar-02												
Apr-02												
May-02												



Checklist #7 - E911/911 Trunk Installation

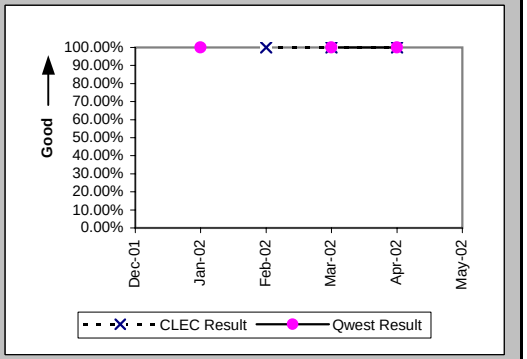
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #7 - E911/911 Trunk Repair

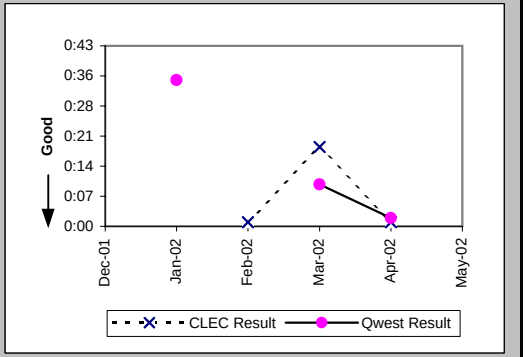
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02	2	2	100.00%	0	0							
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
May-02												



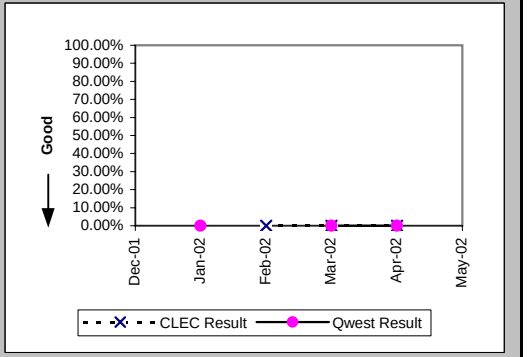
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1:45	3	0:35	0:57			
Feb-02	0:02	2	0:01	0	0							
Mar-02	0:19	1	0:19	0	0	0:29	3	0:10	0:12	-0.05	-1.03	No
Apr-02	0:01	1	0:01	2	0	0:02	1	0:02				
May-02												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

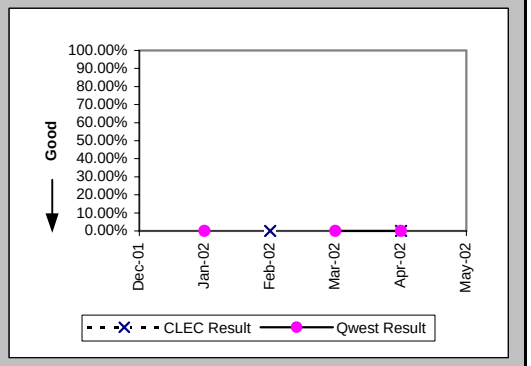
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	2	0.00%	0	0							
Mar-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02												



Checklist #7 - E911/911 Trunk Repair

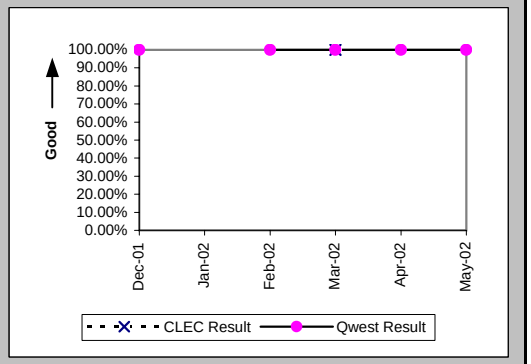
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	2	0.00%	0	0							
Mar-02						0	3	0.00%	0.00%			
Apr-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02												



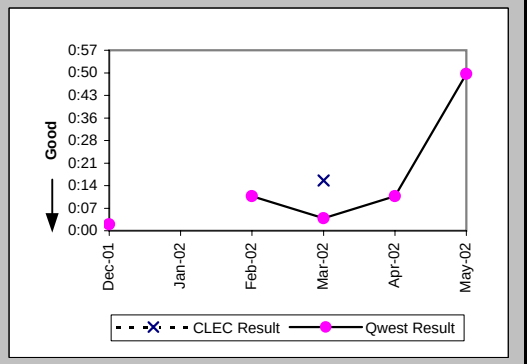
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

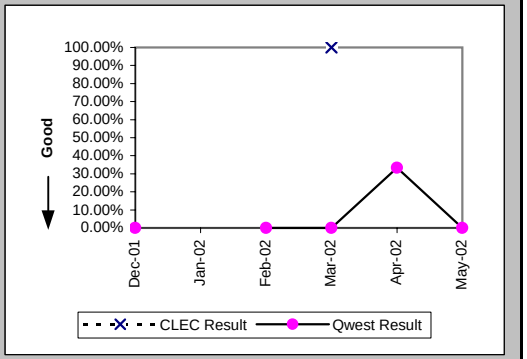
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:02	1	0:02				
Jan-02												
Feb-02						0:23	2	0:11	0:12			
Mar-02	0:16	1	0:16	0	0	0:21	5	0:04	0:05	1.3	-0.21	No
Apr-02						0:34	3	0:11	0:11			
May-02						1:39	2	0:50	1:06			



Checklist #7 - E911/911 Trunk Repair

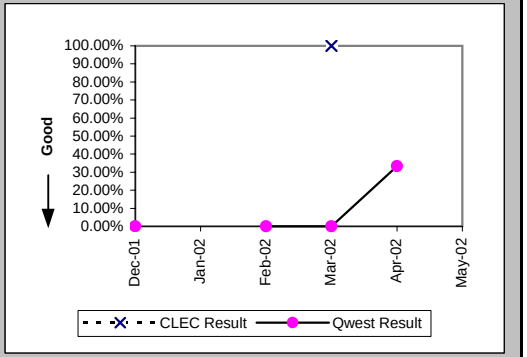
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02	1	1	100.00%	0	0	0	5	0.00%	N/A	N/A	-0.09	No
Apr-02						1	3	33.33%	47.14%			
May-02						0	2	0.00%	0.00%			



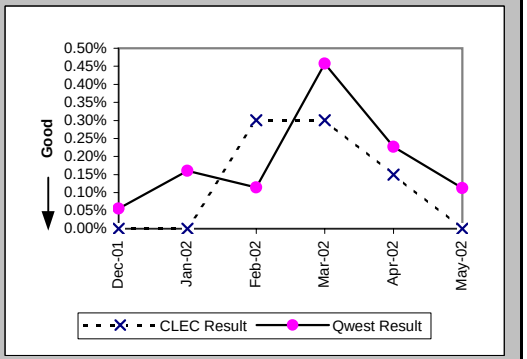
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02	1	1	100.00%	0	0	0	5	0.00%	N/A	N/A	-0.09	No
Apr-02						1	3	33.33%	47.14%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

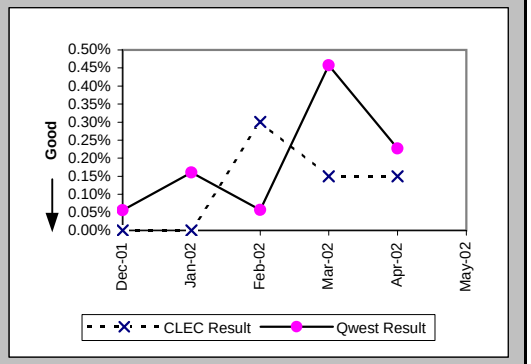
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	668	0.00%	0	0	1	1803	0.06%	2.35%	-0.52	-1.32	No
Jan-02	0	647	0.00%	0	0	3	1867	0.16%	4.01%	-0.88	-1.53	No
Feb-02	2	666	0.30%	0	0	2	1750	0.11%	3.38%	1.21	-0.26	No
Mar-02	2	666	0.30%	0	0	8	1750	0.46%	6.75%	-0.51	-1.31	No
Apr-02	1	666	0.15%	2	0	4	1761	0.23%	4.76%	-0.36	-1.22	No
May-02	0	654	0.00%	0	0	2	1782	0.11%	3.35%	-0.73	-1.45	No



Checklist #7 - E911/911 Trunk Repair

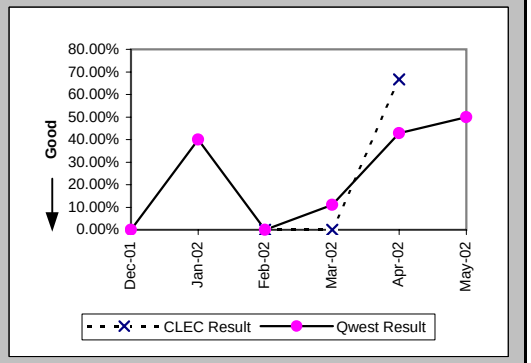
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	668	0.00%	0	0	1	1803	0.06%	2.35%	-0.52	-1.32	No
Jan-02	0	647	0.00%	0	0	3	1867	0.16%	4.01%	-0.88	-1.53	No
Feb-02	2	666	0.30%	0	0	1	1750	0.06%	2.39%	2.23	0.36	Yes
Mar-02	1	666	0.15%	0	0	8	1750	0.46%	6.75%	-1	-1.61	No
Apr-02	1	666	0.15%	2	0	4	1761	0.23%	4.76%	-0.36	-1.22	No
May-02												



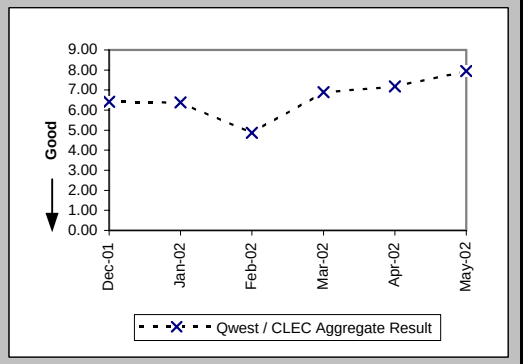
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						2	5	40.00%	48.99%			
Feb-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Apr-02	2	3	66.67%	0	0	3	7	42.86%	49.49%	0.5	-0.69	No
May-02						2	4	50.00%	50.00%			

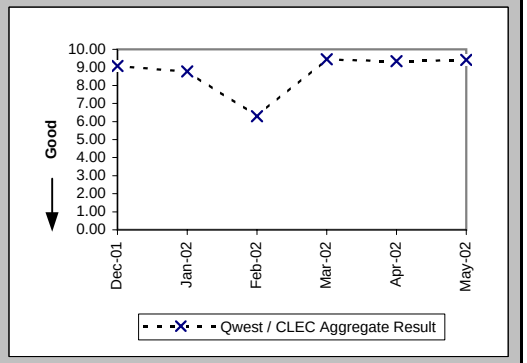


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95

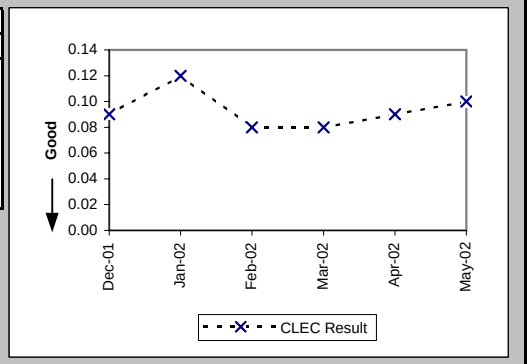


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42

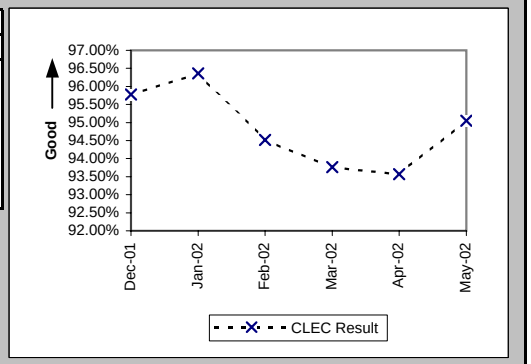


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.12	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0

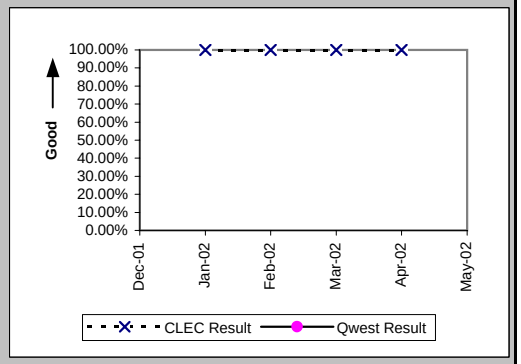


Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	95.78%		
Jan-02	96.36%	0	0
Feb-02	94.52%	0	0
Mar-02	93.77%	0	0
Apr-02	93.57%	0	0
May-02	95.05%	0	0

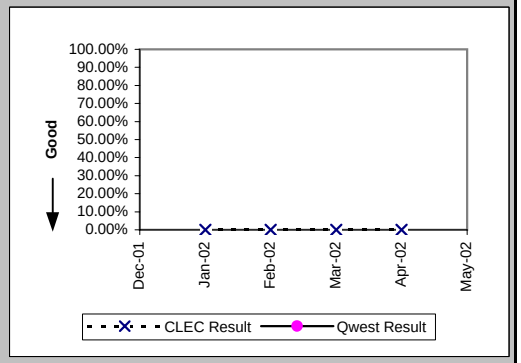


Checklist #9 - NXX Code Activation

NXX Code Activation (Percent) (NP-1A) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02	1	1	100.00%	166	0			
Feb-02	2	2	100.00%	82	0			
Mar-02	3	3	100.00%	20	0			
Apr-02	2	2	100.00%	0	1			
May-02								

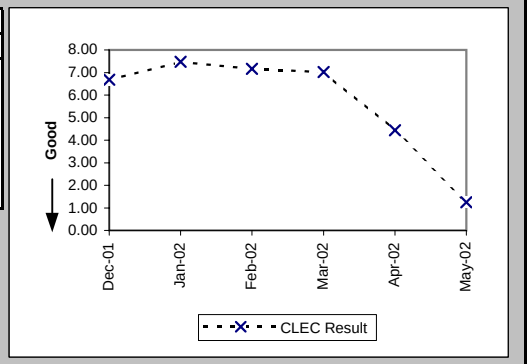


NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02	0	1	0.00%	166	0			
Feb-02	0	2	0.00%	82	0			
Mar-02	0	3	0.00%	20	0			
Apr-02	0	2	0.00%	0	1			
May-02								



Checklist #10 - Databases and Signaling

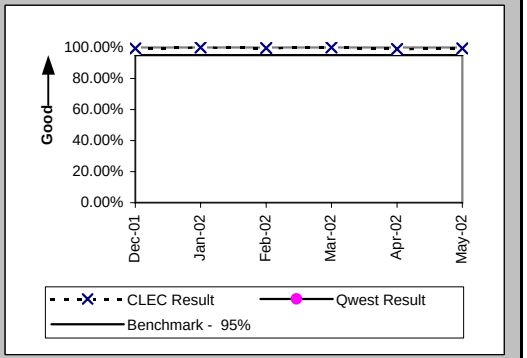
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0



Checklist #11 - Number Portability**

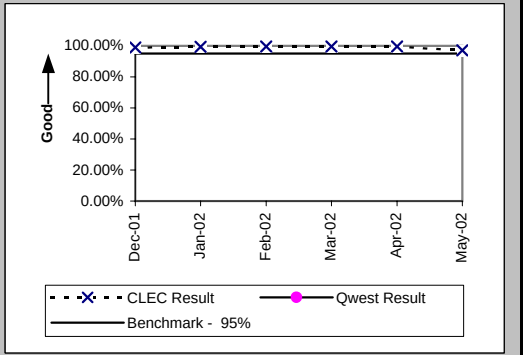
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	810	815	99.39%	0	0							No
Jan-02	1644	1644	100.00%	0	0							No
Feb-02	1374	1380	99.57%	0	0							No
Mar-02	1162	1163	99.91%	0	0							No
Apr-02	1657	1675	98.93%	0	0							No
May-02	1316	1325	99.32%	0	0							No



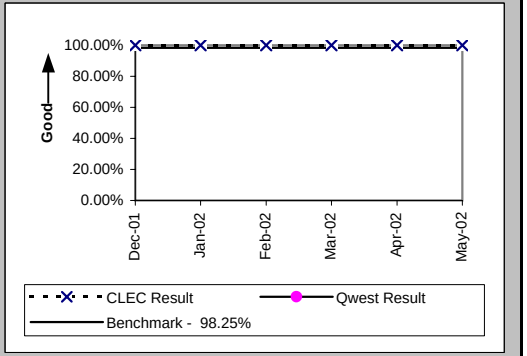
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12097	12227	98.94%	0	0							No
Jan-02	5048	5076	99.45%	0	0							No
Feb-02	6279	6299	99.68%	0	0							No
Mar-02	6309	6338	99.54%	0	0							No
Apr-02	7391	7419	99.62%	0	0							No
May-02	8475	8736	97.01%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

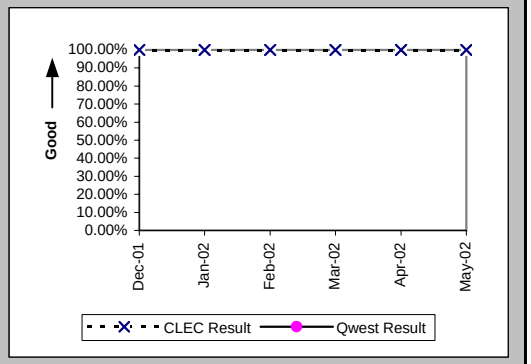
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13042	13042	100.00%	0	0							No
Jan-02	6732	6734	99.97%	0	0							No
Feb-02	7680	7680	100.00%	0	0							No
Mar-02	7506	7506	100.00%	0	0							No
Apr-02	8972	8972	100.00%	0	0							No
May-02	10061	10061	100.00%	0	0							No



Checklist #11 - Number Portability**

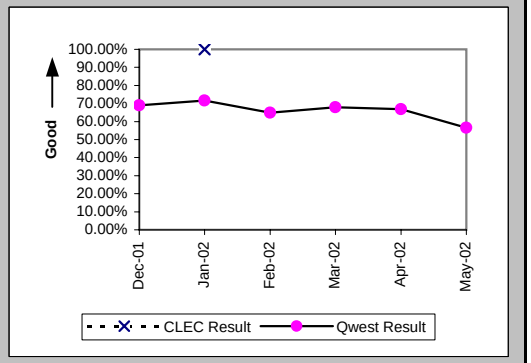
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13042	13042	100.00%	0	0							
Jan-02	6734	6734	100.00%	0	0							
Feb-02	7680	7680	100.00%	0	0							
Mar-02	7506	7506	100.00%	0	0							
Apr-02	8972	8972	100.00%	0	0							
May-02	10061	10061	100.00%	0	0							



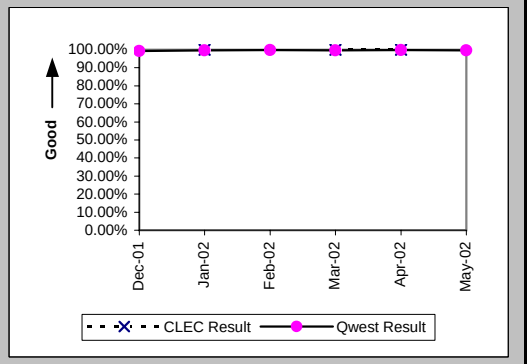
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3320	4808	69.05%	46.23%			
Jan-02	1	1	100.00%	0	0	4192	5859	71.55%	45.12%	-0.63	-1.38	No
Feb-02						3174	4888	64.93%	47.72%			
Mar-02						4750	6986	67.99%	46.65%			
Apr-02						2595	3880	66.88%	47.06%			
May-02						2685	4743	56.61%	49.56%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

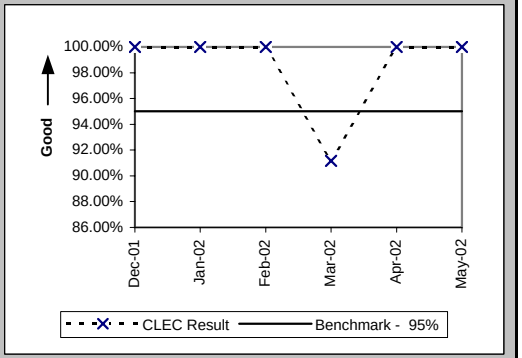
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9024	9081	99.37%	7.90%			
Jan-02	2	2	100.00%	0	0	11192	11228	99.68%	5.65%	-0.08	-1.05	No
Feb-02						9952	9978	99.74%	5.10%			
Mar-02	1	1	100.00%	0	0	12138	12175	99.70%	5.50%	-0.06	-1.03	No
Apr-02	1	1	100.00%	0	2	8630	8650	99.77%	4.80%	-0.05	-1.03	No
May-02						9566	9602	99.63%	6.11%			



Checklist #13 - Reciprocal Compensation

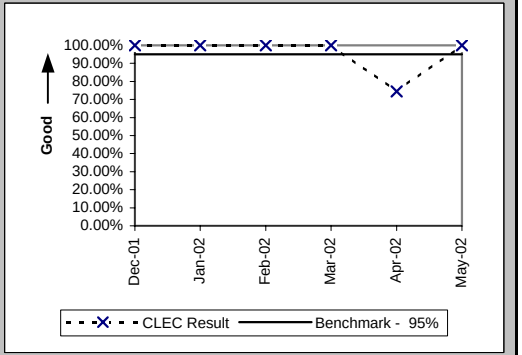
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	346640.94	346640.94	100.00%	0	0
Jan-02	480831.81	480831.81	100.00%	0	0
Feb-02	324668.53	324668.53	100.00%	0	0
Mar-02	265816.31	291619.19	91.15%	0	0
Apr-02	409782.21	409782.21	100.00%	0	0
May-02	281932.11	281932.12	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

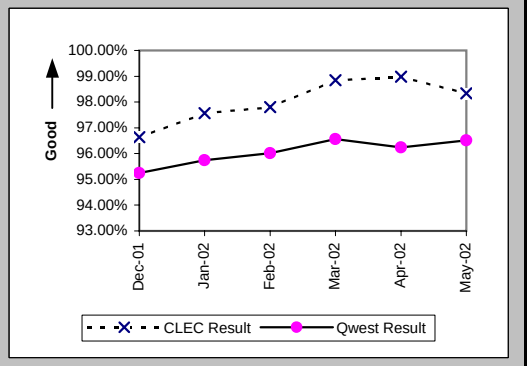
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	346640.94	346640.94	100.00%	0	0
Jan-02	480831.81	480831.81	100.00%	0	0
Feb-02	324668.53	324668.53	100.00%	0	0
Mar-02	291619.19	291619.19	100.00%	0	0
Apr-02	304995.74	409782.21	74.43%	0	0
May-02	281932.12	281932.12	100.00%	0	0



Checklist #14 - Resale - Residence Installation

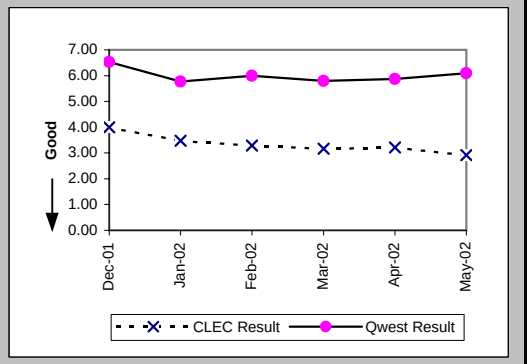
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	287	297	96.63%	1	1	12719	13354	95.24%	21.28%	-1.11	-1.68	No
Jan-02	441	452	97.57%	1	1	13961	14581	95.75%	20.18%	-1.89	-2.15	No
Feb-02	445	455	97.80%	2	0	12069	12570	96.01%	19.56%	-1.92	-2.16	No
Mar-02	429	434	98.85%	0	1	12725	13178	96.56%	18.22%	-2.57	-2.56	No
Apr-02	291	294	98.98%	1	0	11997	12466	96.24%	19.03%	-2.44	-2.48	No
May-02	237	241	98.34%	0	2	12720	13179	96.52%	18.33%	-1.53	-1.93	No



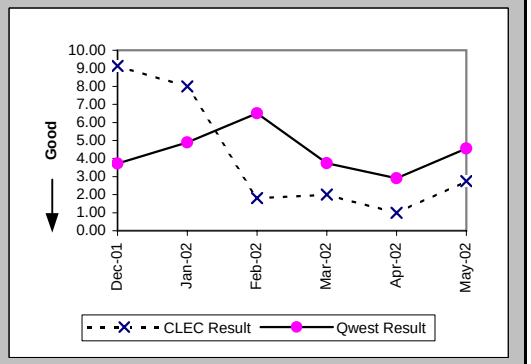
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1193	298	4.00	0	1	87701	13430	6.53	6.64	-6.49	-4.95	No
Jan-02	1575	453	3.48	0	1	84558	14657	5.77	6.16	-7.79	-5.74	No
Feb-02	1502	457	3.29	0	0	75683	12611	6.00	7.48	-7.62	-5.63	No
Mar-02	1376	434	3.17	0	1	76796	13233	5.80	5.85	-9.23	-6.61	No
Apr-02	947	295	3.21	0	0	73643	12542	5.87	6.09	-7.41	-5.51	No
May-02	704	241	2.92	0	2	80668	13244	6.09	7.35	-6.64	-5.04	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

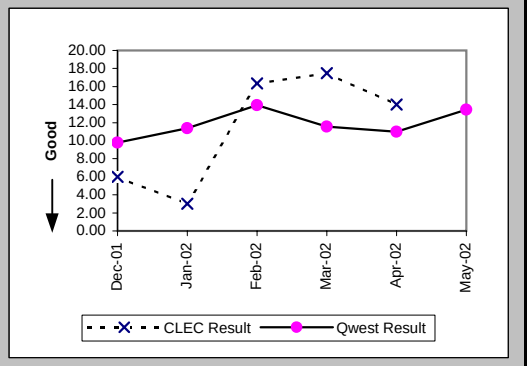
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	64	7	9.14	1	0	1122	302	3.72	6.47	1.45	-0.12	No
Jan-02	48	6	8.00	1	0	1538	314	4.90	16.86	1.25	-0.24	No
Feb-02	9	5	1.80	1	0	1379	212	6.50	19.74	-0.53	-1.32	No
Mar-02	6	3	2.00	0	0	714	191	3.74	7.15	-0.42	-1.25	No
Apr-02	1	1	1.00	1	0	566	195	2.90	4.54	-0.42	-1.25	No
May-02	11	4	2.75	0	0	959	211	4.55	18.07	-0.2	-1.12	No



Checklist #14 - Resale - Residence Installation

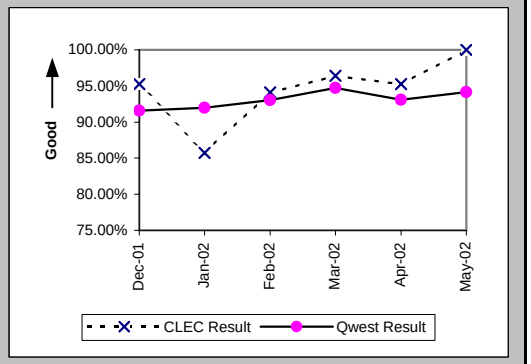
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	3	6.00	0	0	3400	347	9.80	12.08	-0.54	-1.33	No
Jan-02	15	5	3.00	0	0	3688	324	11.38	13.44	-1.38	-1.84	No
Feb-02	98	6	16.33	0	0	4039	290	13.93	29.64	0.69	-0.58	No
Mar-02	35	2	17.50	0	0	3083	267	11.55	16.13	0.94	-0.43	No
Apr-02	28	2	14.00	0	0	3094	281	11.01	10.35	0.61	-0.63	No
May-02						3484	259	13.45	28.49			



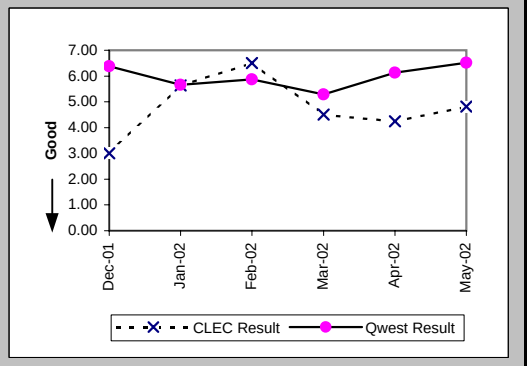
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	21	95.24%	0	0	2514	2745	91.58%	27.76%	-0.6	-1.37	No
Jan-02	24	28	85.71%	0	0	2616	2844	91.98%	27.16%	1.15	-0.3	No
Feb-02	32	34	94.12%	0	0	1975	2123	93.03%	25.47%	-0.25	-1.15	No
Mar-02	27	28	96.43%	0	0	2236	2361	94.71%	22.39%	-0.4	-1.25	No
Apr-02	20	21	95.24%	0	0	2039	2190	93.11%	25.34%	-0.38	-1.23	No
May-02	16	16	100.00%	0	0	2621	2784	94.15%	23.48%	-0.99	-1.6	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

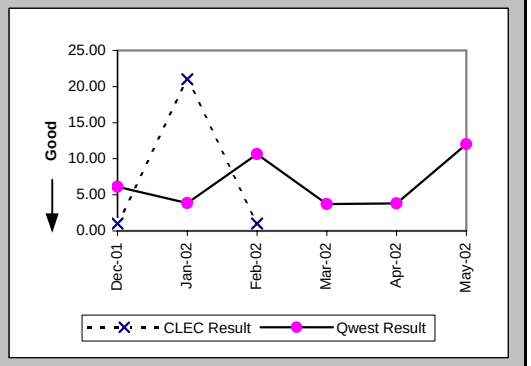
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63	21	3.00	0	0	17628	2761	6.38	10.50	-1.47	-1.89	No
Jan-02	158	28	5.64	0	0	16181	2857	5.66	8.47	-0.01	-1.01	No
Feb-02	221	34	6.50	0	0	12560	2140	5.87	10.14	0.7	-0.57	No
Mar-02	126	28	4.50	0	0	12551	2372	5.29	6.24	-0.67	-1.41	No
Apr-02	89	21	4.24	0	0	13489	2201	6.13	8.88	-0.97	-1.59	No
May-02	77	16	4.81	0	0	18217	2800	6.51	10.29	-0.66	-1.4	No



Checklist #14 - Resale - Residence Installation

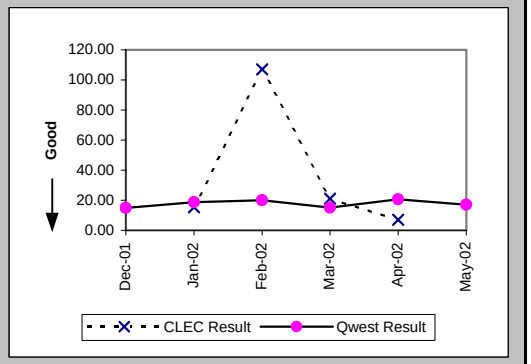
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	644	105	6.13	25.03	-0.2	-1.12	No
Jan-02	21	1	21.00	0	0	372	97	3.84	4.62	2.23	0.35	Yes
Feb-02	1	1	1.00	0	0	639	60	10.65	33.96	-0.28	-1.17	No
Mar-02						146	39	3.74	3.32			
Apr-02						137	36	3.81	4.22			
May-02						745	62	12.02	44.88			



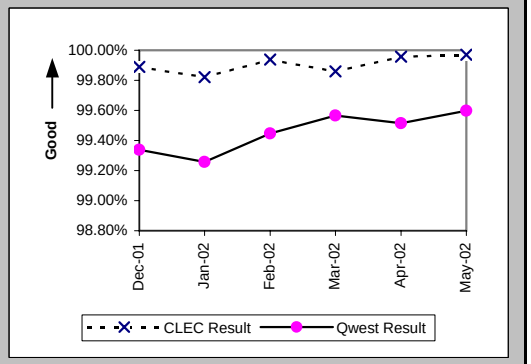
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1919	129	14.88	14.08			
Jan-02	46	3	15.33	0	0	2552	137	18.63	27.72	-0.2	-1.12	No
Feb-02	107	1	107.00	0	0	1856	93	19.96	21.90	2.05	0.25	Yes
Mar-02	21	1	21.00	0	0	1330	88	15.11	17.41	0.9	-0.45	No
Apr-02	7	1	7.00	0	0	2382	115	20.71	26.63	-0.51	-1.31	No
May-02						1781	104	17.12	14.77			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

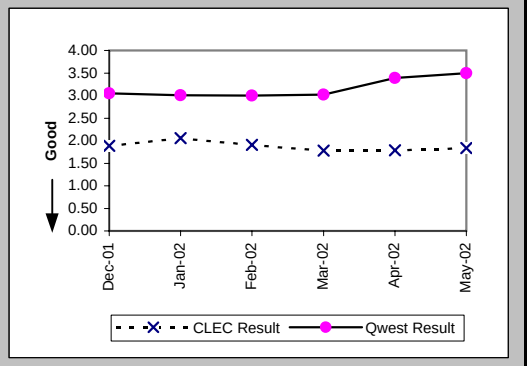
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1817	1819	99.89%	1	0	21190	21331	99.34%	8.10%	-2.78	-2.69	No
Jan-02	4463	4471	99.82%	1	1	23015	23187	99.26%	8.58%	-4.02	-3.44	No
Feb-02	3228	3230	99.94%	0	1	21585	21705	99.45%	7.41%	-3.51	-3.13	No
Mar-02	2835	2839	99.86%	0	2	24558	24665	99.57%	6.57%	-2.25	-2.37	No
Apr-02	2309	2310	99.96%	0	0	23830	23946	99.52%	6.94%	-2.92	-2.77	No
May-02	3421	3422	99.97%	1	3	28724	28840	99.60%	6.33%	-3.26	-2.98	No



Checklist #14 - Resale - Residence Installation

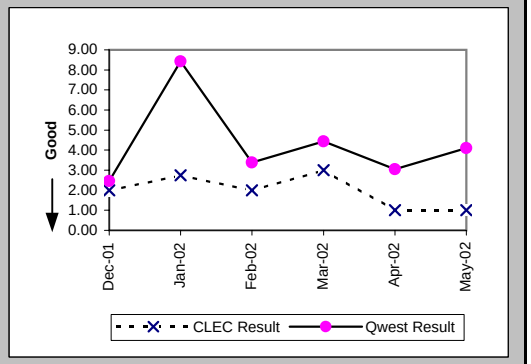
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2881	1525	1.89	295	0	50146	16439	3.05	1.23	-35.16	-22.37	No
Jan-02	4080	1980	2.06	2492	1	56609	18776	3.01	1.27	-31.8	-20.34	No
Feb-02	4274	2236	1.91	994	1	49895	16655	3.00	1.30	-37.05	-23.52	No
Mar-02	3822	2147	1.78	692	2	53400	17670	3.02	1.45	-37.55	-23.83	No
Apr-02	2517	1408	1.79	902	0	57595	16993	3.39	1.20	-48.3	-30.36	No
May-02	2626	1429	1.84	1994	3	70638	20160	3.50	1.37	-44.43	-28.01	No



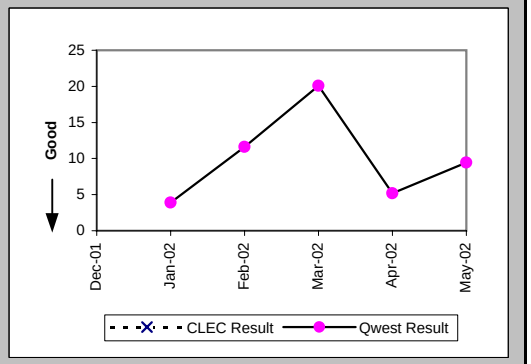
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	2	2.00	1	0	363	148	2.45	2.53	-0.25	-1.15	No
Jan-02	22	8	2.75	1	0	1374	163	8.43	49.38	-0.32	-1.19	No
Feb-02	4	2	2.00	0	0	382	113	3.38	4.95	-0.39	-1.24	No
Mar-02	12	4	3.00	0	0	426	96	4.44	8.33	-0.34	-1.21	No
Apr-02	1	1	1.00	0	0	322	106	3.04	4.07	-0.5	-1.3	No
May-02	2	2	1.00	0	0	447	109	4.10	7.96	-0.55	-1.33	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

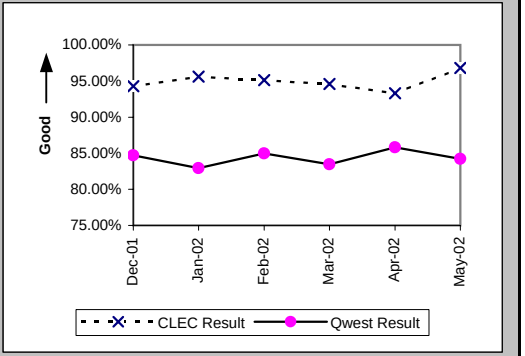
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						39	10	3.90	4.89			
Feb-02						93	8	11.62	23.09			
Mar-02						261	13	20.08	25.09			
Apr-02						57	11	5.18	4.09			
May-02						85	9	9.44	11.67			



Checklist #14 - Resale - Residence Installation

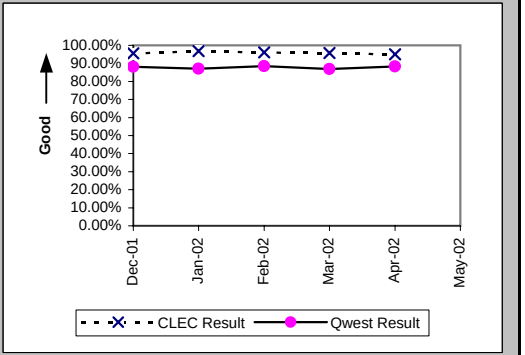
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2151	2281	94.30%	0	0	34109	40258	84.73%	35.97%	-12.37	-8.52	No
Jan-02	3391	3546	95.63%	0	0	32462	39150	82.92%	37.64%	-19.26	-12.71	No
Feb-02	4126	4337	95.13%	0	0	32807	38607	84.98%	35.73%	-17.75	-11.79	No
Mar-02	3321	3511	94.59%	0	0	32036	38374	83.48%	37.13%	-16.96	-11.31	No
Apr-02	2766	2964	93.32%	0	0	33888	39492	85.81%	34.90%	-11.3	-7.87	No
May-02	3052	3153	96.80%	0	0	35199	41801	84.21%	36.47%	-18.69	-12.37	No



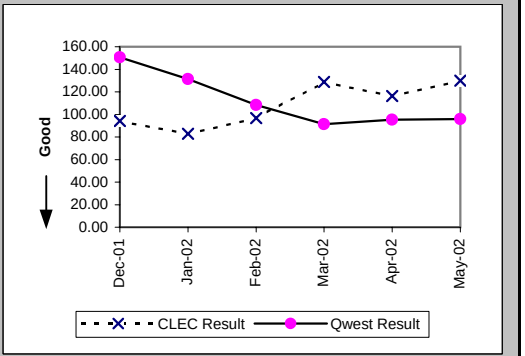
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2180	2281	95.57%	0	0	35484	40258	88.14%	32.33%	-10.68	-7.49	No
Jan-02	3430	3546	96.73%	0	0	34061	39150	87.00%	33.63%	-16.49	-11.03	No
Feb-02	4167	4337	96.08%	0	0	34164	38607	88.49%	31.91%	-14.85	-10.03	No
Mar-02	3360	3511	95.70%	0	0	33373	38374	86.97%	33.67%	-14.71	-9.94	No
Apr-02	2816	2964	95.01%	0	0	34899	39492	88.37%	32.06%	-10.87	-7.61	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

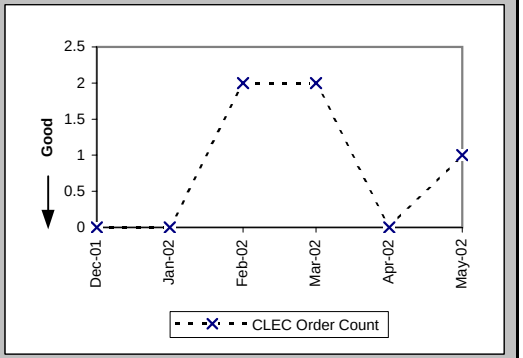
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1320	14	94.29	0	0	201485	1337	150.70	176.69	-1.19	-1.72	No
Jan-02	1657	20	82.85	0	0	122567	934	131.23	167.98	-1.27	-1.77	No
Feb-02	2033	21	96.81	0	0	86993	802	108.47	144.16	-0.37	-1.22	No
Mar-02	2448	19	128.84	0	0	98710	1080	91.40	134.90	1.23	-0.25	No
Apr-02	2908	25	116.32	0	0	107182	1126	95.19	134.68	0.73	-0.56	No
May-02	2729	21	129.95	0	0	113456	1183	95.91	141.46	1.08	-0.35	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

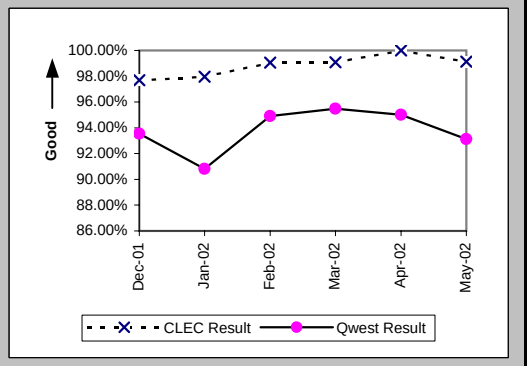
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	2
Mar-02	2
Apr-02	0
May-02	1



Checklist #14 - Resale - Residence Repair

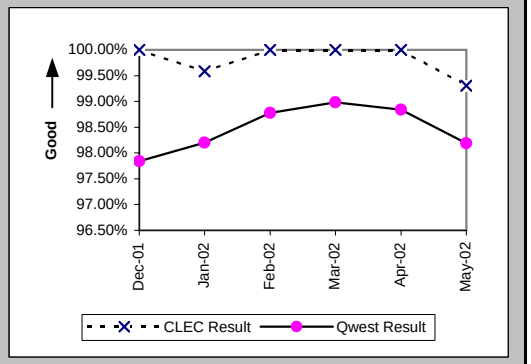
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	169	173	97.69%	124	0	9832	10509	93.56%	24.55%	-2.19	-2.33	No
Jan-02	192	196	97.96%	143	0	10373	11423	90.81%	28.89%	-3.44	-3.09	No
Feb-02	212	214	99.07%	156	0	8933	9411	94.92%	21.96%	-2.73	-2.66	No
Mar-02	216	218	99.08%	184	0	11163	11690	95.49%	20.75%	-2.53	-2.54	No
Apr-02	243	243	100.00%	197	0	11040	11621	95.00%	21.79%	-3.54	-3.15	No
May-02	231	233	99.14%	138	0	14409	15472	93.13%	25.30%	-3.6	-3.19	No



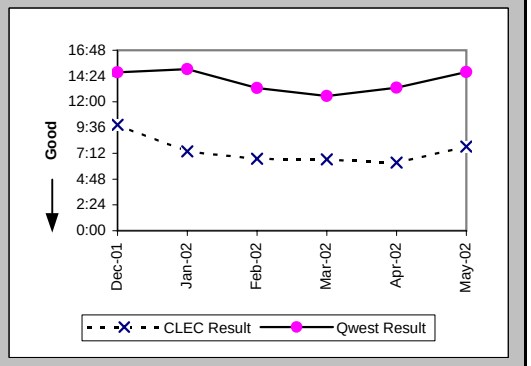
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	205	205	100.00%	124	0	13855	14161	97.84%	14.54%	-2.11	-2.28	No
Jan-02	239	240	99.58%	143	0	15177	15455	98.20%	13.29%	-1.6	-1.97	No
Feb-02	240	240	100.00%	156	0	12533	12688	98.78%	10.99%	-1.71	-2.04	No
Mar-02	258	258	100.00%	184	0	15088	15243	98.98%	10.03%	-1.61	-1.98	No
Apr-02	306	306	100.00%	197	0	15121	15299	98.84%	10.72%	-1.88	-2.14	No
May-02	286	288	99.31%	138	0	19798	20164	98.18%	13.35%	-1.41	-1.86	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

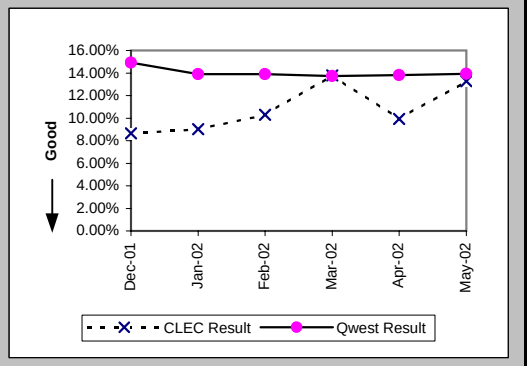
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2023:49	205	9:52	121	0	208782:29	14161	14:45	13:09	-5.27	-4.2	No
Jan-02	1774:21	240	7:24	139	0	232440:44	15455	15:02	12:56	-9.09	-6.52	No
Feb-02	1613:49	240	6:43	153	0	168634:14	12688	13:17	12:04	-8.36	-6.08	No
Mar-02	1714:19	258	6:39	181	0	191229:33	15243	12:33	11:08	-8.45	-6.13	No
Apr-02	1942:50	306	6:21	191	0	203630:26	15299	13:19	13:16	-9.09	-6.53	No
May-02	2256:10	288	7:50	132	0	297956:31	20164	14:47	12:41	-9.22	-6.61	No



Checklist #14 - Resale - Residence Repair

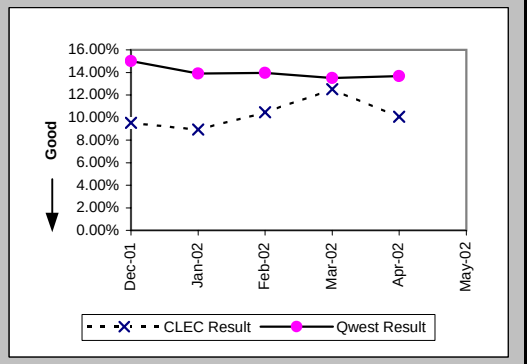
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	208	8.65%	121	0	2191	14691	14.91%	35.62%	-2.52	-2.53	No
Jan-02	22	244	9.02%	139	0	2229	16030	13.91%	34.60%	-2.19	-2.33	No
Feb-02	25	243	10.29%	153	0	1825	13137	13.89%	34.59%	-1.61	-1.98	No
Mar-02	36	261	13.79%	181	0	2150	15658	13.73%	34.42%	0.05	-0.97	No
Apr-02	31	312	9.94%	191	0	2149	15567	13.80%	34.50%	-1.96	-2.19	No
May-02	39	294	13.27%	132	0	2885	20697	13.94%	34.64%	-0.33	-1.2	No



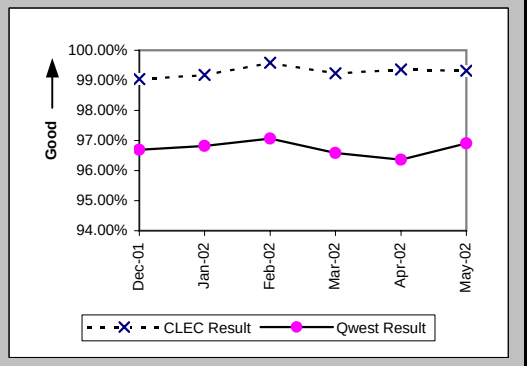
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	189	9.52%	121	0	2011	13396	15.01%	35.72%	-2.1	-2.28	No
Jan-02	20	224	8.93%	139	0	2035	14636	13.90%	34.60%	-2.14	-2.3	No
Feb-02	24	229	10.48%	153	0	1682	12056	13.95%	34.65%	-1.5	-1.91	No
Mar-02	31	248	12.50%	181	0	1978	14659	13.49%	34.17%	-0.45	-1.28	No
Apr-02	30	298	10.07%	191	0	2026	14831	13.66%	34.34%	-1.79	-2.09	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

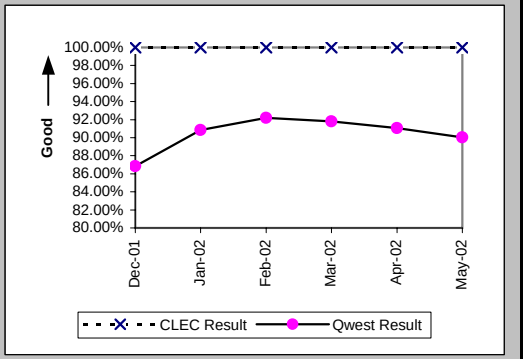
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	206	208	99.04%	121	0	14205	14691	96.69%	17.88%	-1.88	-2.14	No
Jan-02	242	244	99.18%	139	0	15520	16030	96.82%	17.55%	-2.09	-2.27	No
Feb-02	242	243	99.59%	153	0	12751	13137	97.06%	16.89%	-2.31	-2.41	No
Mar-02	259	261	99.23%	181	0	15124	15658	96.59%	18.15%	-2.33	-2.42	No
Apr-02	310	312	99.36%	191	0	15000	15567	96.36%	18.73%	-2.8	-2.7	No
May-02	292	294	99.32%	132	0	20056	20697	96.90%	17.32%	-2.38	-2.44	No



Checklist #14 - Resale - Residence Repair

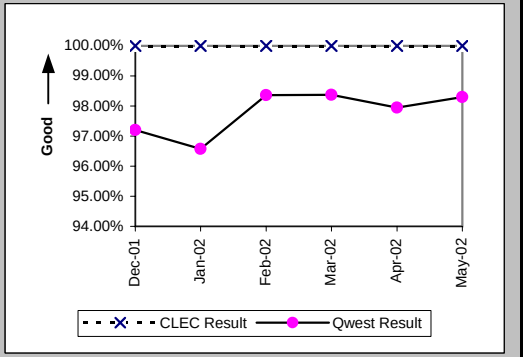
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	4	0	1682	1937	86.84%	33.81%	-0.55	-1.33	No
Jan-02	16	16	100.00%	7	0	1697	1868	90.85%	28.84%	-1.26	-1.77	No
Feb-02	8	8	100.00%	6	0	1431	1552	92.20%	26.81%	-0.82	-1.5	No
Mar-02	12	12	100.00%	20	0	1773	1931	91.82%	27.41%	-1.03	-1.63	No
Apr-02	11	11	100.00%	20	0	1735	1905	91.08%	28.51%	-1.04	-1.63	No
May-02	17	17	100.00%	14	0	2151	2389	90.04%	29.95%	-1.37	-1.83	No



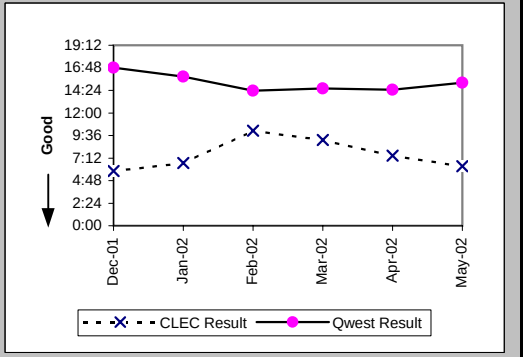
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	4	0	2601	2676	97.20%	16.51%	-0.34	-1.21	No
Jan-02	21	21	100.00%	7	0	2537	2627	96.57%	18.19%	-0.86	-1.52	No
Feb-02	9	9	100.00%	6	0	2168	2204	98.37%	12.68%	-0.39	-1.23	No
Mar-02	18	18	100.00%	20	0	2653	2697	98.37%	12.67%	-0.54	-1.33	No
Apr-02	21	21	100.00%	20	0	2582	2636	97.95%	14.17%	-0.66	-1.4	No
May-02	23	23	100.00%	14	0	3224	3280	98.29%	12.95%	-0.63	-1.38	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

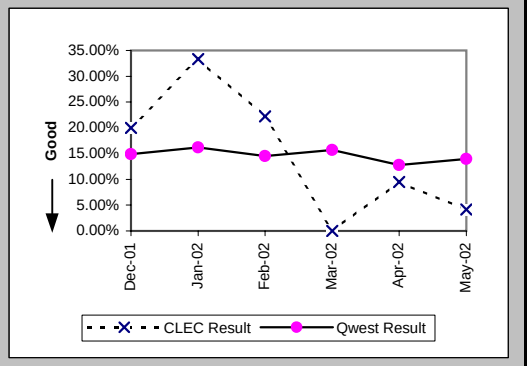
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23:17	4	5:49	3	0	45004:18	2676	16:49	14:56	-1.47	-1.89	No
Jan-02	140:01	21	6:40	7	0	41672:34	2627	15:52	14:23	-2.92	-2.77	No
Feb-02	91:06	9	10:07	6	0	31642:35	2204	14:21	12:27	-1.02	-1.62	No
Mar-02	164:21	18	9:08	20	0	39441:13	2697	14:37	11:56	-1.95	-2.18	No
Apr-02	156:40	21	7:28	20	0	38126:54	2636	14:28	12:11	-2.62	-2.59	No
May-02	145:33	23	6:20	13	0	49918:38	3280	15:13	15:06	-2.81	-2.71	No



Checklist #14 - Resale - Residence Repair

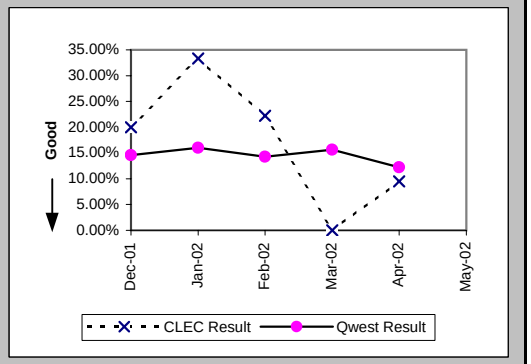
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	3	0	409	2750	14.87%	35.58%	0.36	-0.78	No
Jan-02	7	21	33.33%	7	0	440	2715	16.21%	36.85%	1.93	0.17	Yes
Feb-02	2	9	22.22%	6	0	328	2255	14.55%	35.26%	0.65	-0.61	No
Mar-02	0	18	0.00%	20	0	433	2754	15.72%	36.40%	-1.83	-2.11	No
Apr-02	2	21	9.52%	20	0	341	2673	12.76%	33.36%	-0.44	-1.27	No
May-02	1	24	4.17%	13	0	468	3352	13.96%	34.66%	-1.38	-1.84	No



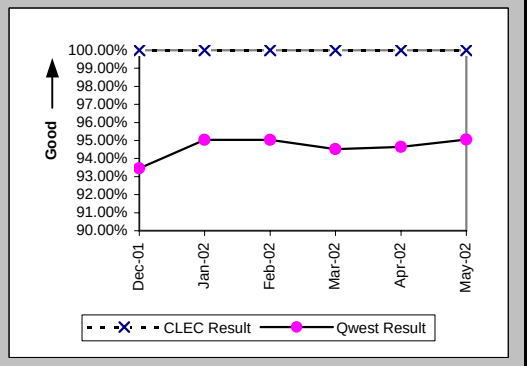
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	3	0	346	2377	14.56%	35.27%	0.37	-0.77	No
Jan-02	7	21	33.33%	7	0	363	2263	16.04%	36.70%	1.95	0.19	Yes
Feb-02	2	9	22.22%	6	0	281	1968	14.28%	34.99%	0.67	-0.59	No
Mar-02	0	16	0.00%	20	0	381	2435	15.65%	36.33%	-1.72	-2.04	No
Apr-02	2	21	9.52%	20	0	301	2461	12.23%	32.76%	-0.38	-1.23	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

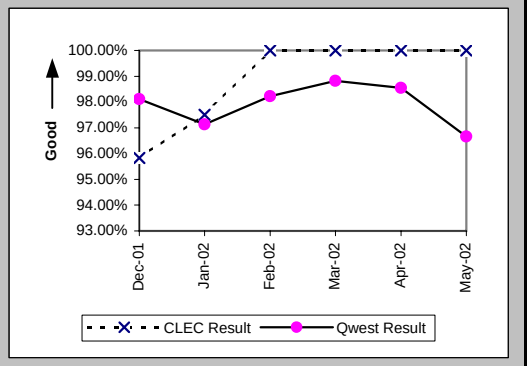
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0	2570	2750	93.45%	24.73%	-0.59	-1.36	No
Jan-02	21	21	100.00%	7	0	2580	2715	95.03%	21.74%	-1.04	-1.63	No
Feb-02	9	9	100.00%	6	0	2143	2255	95.03%	21.73%	-0.68	-1.42	No
Mar-02	18	18	100.00%	20	0	2603	2754	94.52%	22.76%	-1.02	-1.62	No
Apr-02	21	21	100.00%	20	0	2530	2673	94.65%	22.50%	-1.09	-1.66	No
May-02	24	24	100.00%	13	0	3186	3352	95.05%	21.70%	-1.11	-1.68	No



Checklist #14 - Resale - Residence Repair

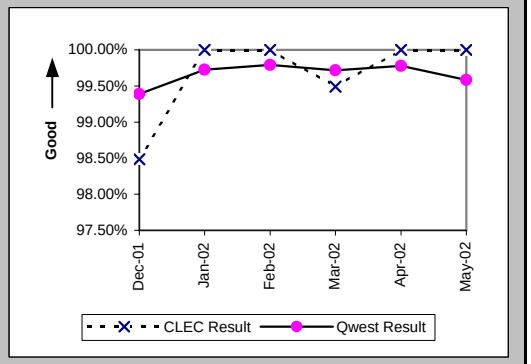
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69	72	95.83%	78	0	4062	4140	98.12%	13.60%	1.28	-0.22	No
Jan-02	39	40	97.50%	98	0	4871	5015	97.13%	16.70%	-0.14	-1.09	No
Feb-02	69	69	100.00%	122	0	4147	4222	98.22%	13.21%	-1.11	-1.67	No
Mar-02	79	79	100.00%	69	0	6108	6181	98.82%	10.80%	-0.97	-1.59	No
Apr-02	43	43	100.00%	62	0	3265	3313	98.55%	11.95%	-0.79	-1.48	No
May-02	41	41	100.00%	46	0	3940	4076	96.66%	17.96%	-1.18	-1.72	No



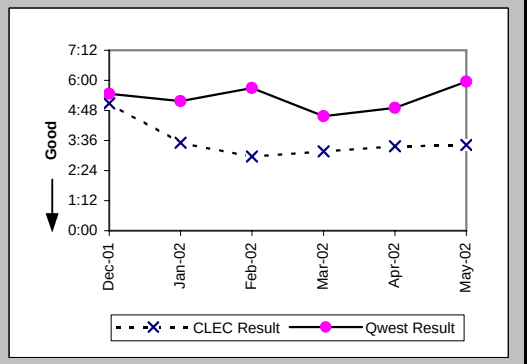
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	130	132	98.48%	78	0	7663	7710	99.39%	7.78%	1.17	-0.29	No
Jan-02	133	133	100.00%	98	0	9487	9513	99.73%	5.22%	-0.6	-1.36	No
Feb-02	159	159	100.00%	122	0	8552	8570	99.79%	4.58%	-0.57	-1.35	No
Mar-02	195	196	99.49%	69	0	10565	10595	99.72%	5.31%	0.6	-0.64	No
Apr-02	143	143	100.00%	62	0	7220	7236	99.78%	4.70%	-0.56	-1.34	No
May-02	98	98	100.00%	46	0	8094	8128	99.58%	6.45%	-0.64	-1.39	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

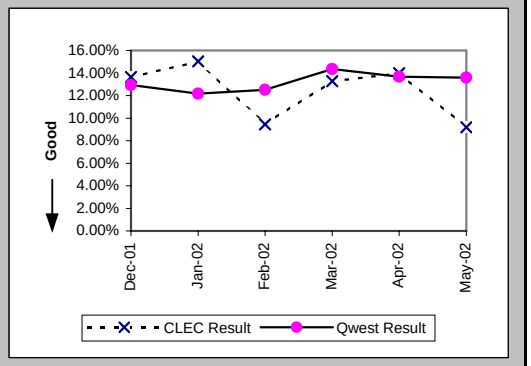
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	670:54	132	5:05	78	0	42107:58	7710	5:28	8:58	-0.48	-1.29	No
Jan-02	467:10	133	3:31	98	0	49119:38	9513	5:10	8:20	-2.27	-2.38	No
Feb-02	470:26	159	2:58	122	0	48918:53	8570	5:42	7:56	-4.33	-3.63	No
Mar-02	621:39	196	3:10	69	0	48375:26	10595	4:34	7:11	-2.7	-2.64	No
Apr-02	480:59	143	3:22	62	0	35470:52	7236	4:54	7:24	-2.46	-2.5	No
May-02	335:13	98	3:25	46	0	48407:35	8128	5:57	8:34	-2.91	-2.77	No



Checklist #14 - Resale - Residence Repair

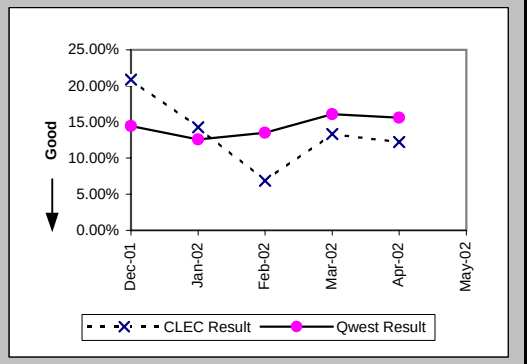
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	132	13.64%	78	0	998	7710	12.94%	33.57%	0.26	-0.84	No
Jan-02	20	133	15.04%	98	0	1158	9513	12.17%	32.70%	1	-0.39	No
Feb-02	15	159	9.43%	122	0	1073	8570	12.52%	33.10%	-1.17	-1.71	No
Mar-02	26	196	13.27%	69	0	1520	10595	14.35%	35.05%	-0.43	-1.26	No
Apr-02	20	143	13.99%	62	0	990	7238	13.68%	34.36%	0.13	-0.92	No
May-02	9	98	9.18%	46	0	1104	8128	13.58%	34.26%	-1.26	-1.77	No



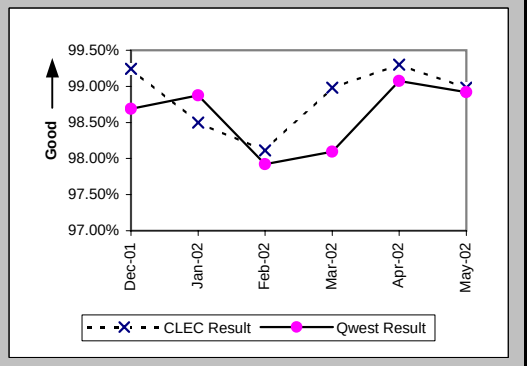
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	67	20.90%	78	0	466	3221	14.47%	35.18%	1.43	-0.13	No
Jan-02	6	42	14.29%	98	0	530	4203	12.61%	33.20%	0.36	-0.78	No
Feb-02	5	73	6.85%	122	0	478	3532	13.53%	34.21%	-1.65	-2	No
Mar-02	12	90	13.33%	69	0	891	5536	16.09%	36.75%	-0.71	-1.43	No
Apr-02	6	49	12.24%	62	0	470	3014	15.59%	36.28%	-0.64	-1.39	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

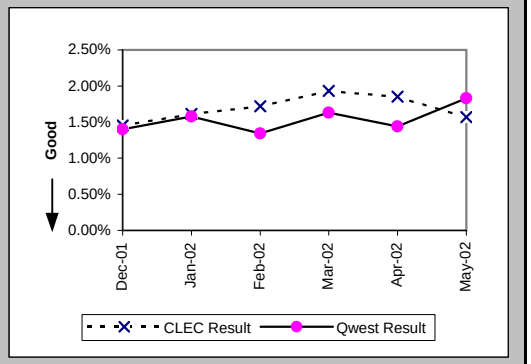
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	131	132	99.24%	78	0	7609	7710	98.69%	11.37%	-0.55	-1.34	No
Jan-02	131	133	98.50%	98	0	9406	9513	98.88%	10.55%	0.47	-0.71	No
Feb-02	156	159	98.11%	122	0	8392	8570	97.92%	14.26%	-0.17	-1.1	No
Mar-02	194	196	98.98%	69	0	10393	10595	98.09%	13.68%	-0.9	-1.55	No
Apr-02	142	143	99.30%	62	0	7171	7238	99.07%	9.58%	-0.28	-1.17	No
May-02	97	98	98.98%	46	0	8040	8128	98.92%	10.35%	-0.06	-1.04	No



Checklist #14 - Resale - Residence Repair

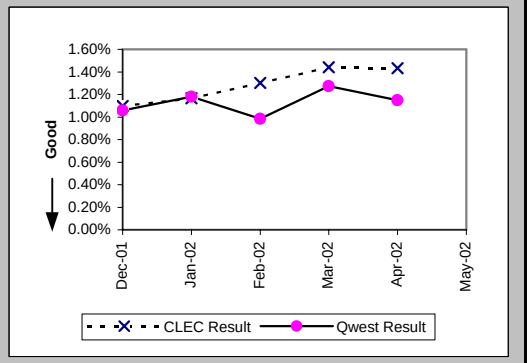
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	345	23764	1.45%	202	0	25151	1796510	1.40%	11.75%	0.67	-0.59	No
Jan-02	398	24640	1.62%	244	0	28258	1788582	1.58%	12.47%	0.44	-0.73	No
Feb-02	411	23880	1.72%	281	0	23962	1783015	1.34%	11.51%	5.03	2.06	Yes
Mar-02	475	24578	1.93%	270	0	29007	1778117	1.63%	12.67%	3.7	1.25	Yes
Apr-02	476	25696	1.85%	273	0	25478	1768920	1.44%	11.91%	5.5	2.35	Yes
May-02	416	26493	1.57%	191	0	32177	1756352	1.83%	13.41%	-3.15	-2.92	No



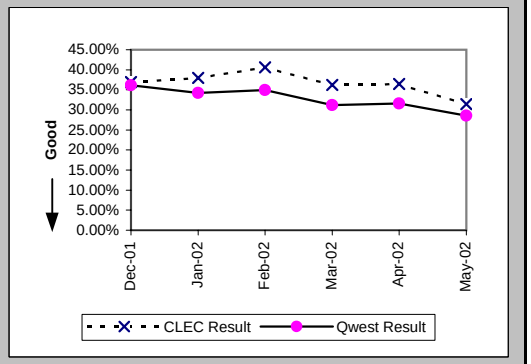
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	261	23764	1.10%	202	0	18994	1796510	1.06%	10.23%	0.61	-0.63	No
Jan-02	287	24640	1.16%	244	0	21102	1788582	1.18%	10.80%	-0.22	-1.13	No
Feb-02	311	23880	1.30%	281	0	17556	1783015	0.98%	9.87%	4.94	2	Yes
Mar-02	354	24578	1.44%	270	0	22630	1778117	1.27%	11.21%	2.33	0.42	Yes
Apr-02	368	25696	1.43%	273	0	20306	1768920	1.15%	10.65%	4.25	1.58	Yes
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

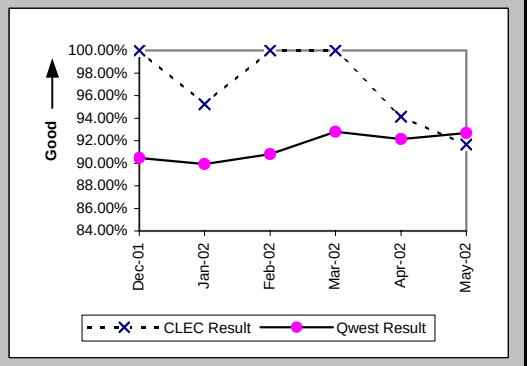
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	202	547	36.93%	0	0	14259	39410	36.18%	48.05%	0.36	-0.78	No
Jan-02	244	642	38.01%	0	0	14729	42987	34.26%	47.46%	1.98	0.21	Yes
Feb-02	281	692	40.61%	0	0	12888	36850	34.97%	47.69%	3.08	0.87	Yes
Mar-02	270	745	36.24%	0	0	13173	42180	31.23%	46.34%	2.93	0.78	Yes
Apr-02	273	749	36.45%	0	0	11787	37265	31.63%	46.50%	2.81	0.71	Yes
May-02	191	607	31.47%	0	0	12886	45063	28.60%	45.19%	1.55	-0.05	No



Checklist #14 - Resale - Business Installation

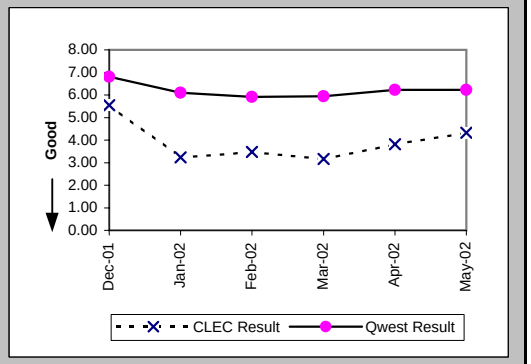
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	0	2601	2875	90.47%	29.36%	-1.07	-1.65	No
Jan-02	20	21	95.24%	0	1	2985	3319	89.94%	30.08%	-0.8	-1.49	No
Feb-02	23	23	100.00%	0	0	2789	3071	90.82%	28.88%	-1.52	-1.92	No
Mar-02	24	24	100.00%	0	0	2973	3204	92.79%	25.86%	-1.36	-1.83	No
Apr-02	16	17	94.12%	0	0	3184	3456	92.13%	26.93%	-0.3	-1.18	No
May-02	11	12	91.67%	0	0	3110	3356	92.67%	26.06%	0.22	-0.87	No



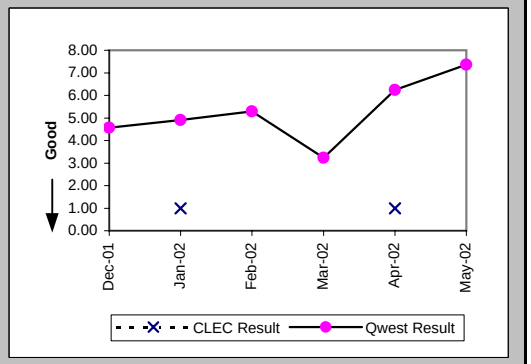
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	61	11	5.55	0	0	19774	2905	6.81	7.58	-0.55	-1.34	No
Jan-02	68	21	3.24	0	1	20458	3356	6.10	7.64	-1.71	-2.04	No
Feb-02	80	23	3.48	0	0	18319	3094	5.92	8.20	-1.42	-1.86	No
Mar-02	76	24	3.17	0	0	19282	3238	5.95	8.36	-1.63	-1.99	No
Apr-02	65	17	3.82	0	0	21943	3524	6.23	8.31	-1.19	-1.72	No
May-02	52	12	4.33	0	0	21210	3402	6.23	9.01	-0.73	-1.44	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

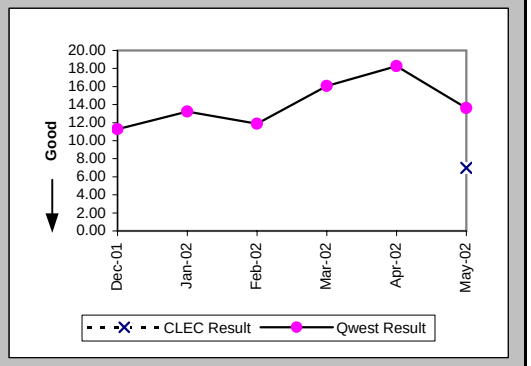
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						831	182	4.57	7.27			
Jan-02	1	1	1.00	0	1	1145	233	4.91	8.21	-0.48	-1.29	No
Feb-02						852	161	5.29	20.56			
Mar-02						395	122	3.24	3.67			
Apr-02	1	1	1.00	0	0	1005	161	6.24	10.13	-0.52	-1.31	No
May-02						971	132	7.36	23.91			



Checklist #14 - Resale - Business Installation

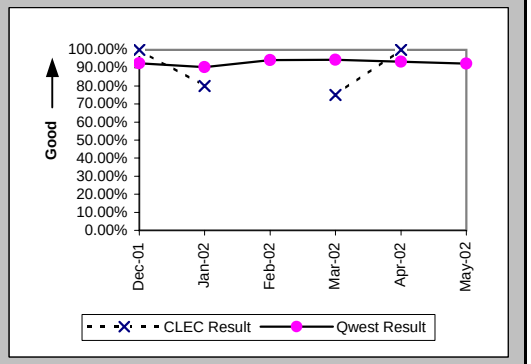
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1093	97	11.27	12.66			
Jan-02						1480	112	13.21	17.07			
Feb-02						1450	122	11.89	11.64			
Mar-02						1751	109	16.06	28.36			
Apr-02						2208	121	18.25	18.73			
May-02	7	1	7.00	0	0	1677	123	13.63	13.59	-0.49	-1.3	No



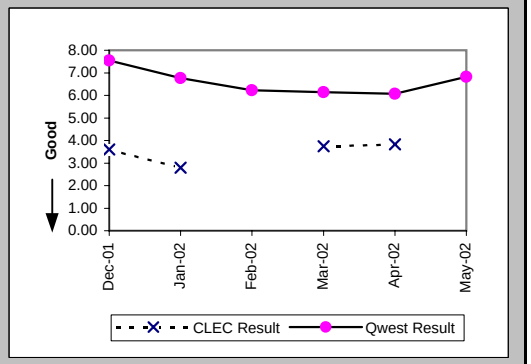
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	521	563	92.54%	26.27%	-0.63	-1.38	No
Jan-02	4	5	80.00%	0	0	604	668	90.42%	29.43%	0.71	-0.57	No
Feb-02						492	522	94.25%	23.27%			
Mar-02	3	4	75.00%	0	0	521	551	94.56%	22.69%	1.23	-0.25	No
Apr-02	6	6	100.00%	0	0	579	620	93.39%	24.85%	-0.65	-1.39	No
May-02						765	828	92.39%	26.51%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

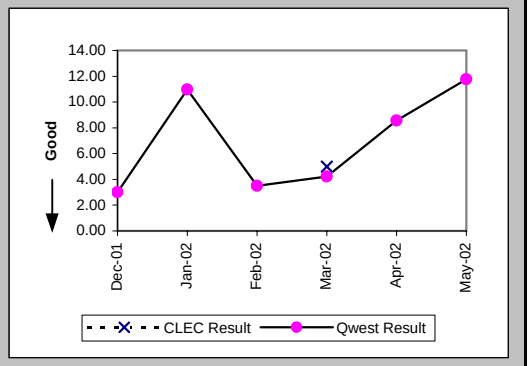
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	5	3.60	0	0	4266	565	7.55	10.82	-0.81	-1.49	No
Jan-02	14	5	2.80	0	0	4586	677	6.77	11.71	-0.76	-1.46	No
Feb-02						3299	530	6.22	9.26			
Mar-02	15	4	3.75	0	0	3435	559	6.14	8.38	-0.57	-1.35	No
Apr-02	23	6	3.83	0	0	3797	626	6.07	10.56	-0.52	-1.31	No
May-02						5728	840	6.82	12.46			



Checklist #14 - Resale - Business Installation

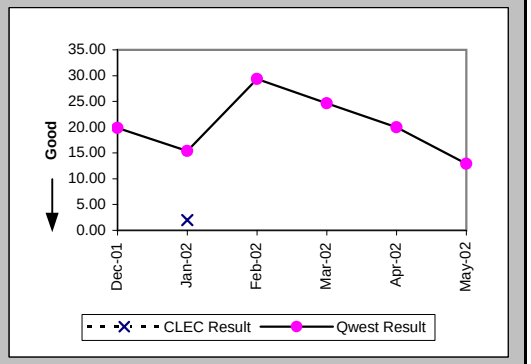
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	18	3.00	2.30			
Jan-02						538	49	10.98	36.29			
Feb-02						49	14	3.50	5.10			
Mar-02	5	1	5.00	0	0	55	13	4.23	3.85	0.22	-0.86	No
Apr-02						214	25	8.56	21.43			
May-02						459	39	11.77	40.65			



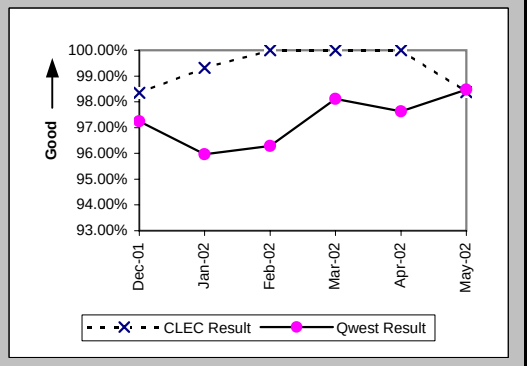
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						477	24	19.88	31.45			
Jan-02	2	1	2.00	0	0	246	16	15.38	13.03	-1	-1.61	No
Feb-02						440	15	29.33	35.82			
Mar-02						419	17	24.65	30.34			
Apr-02						320	16	20.00	24.67			
May-02						322	25	12.88	11.30			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

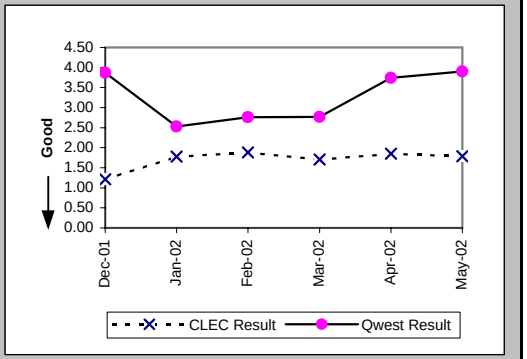
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	119	121	98.35%	0	0	777	799	97.25%	16.36%	-0.69	-1.42	No
Jan-02	145	146	99.32%	0	0	856	892	95.96%	19.68%	-1.91	-2.16	No
Feb-02	97	97	100.00%	0	0	857	890	96.29%	18.90%	-1.84	-2.12	No
Mar-02	92	92	100.00%	0	0	985	1004	98.11%	13.63%	-1.28	-1.78	No
Apr-02	99	99	100.00%	0	0	1028	1053	97.63%	15.22%	-1.48	-1.9	No
May-02	121	123	98.37%	0	0	1093	1110	98.47%	12.28%	0.14	-0.91	No



Checklist #14 - Resale - Business Installation

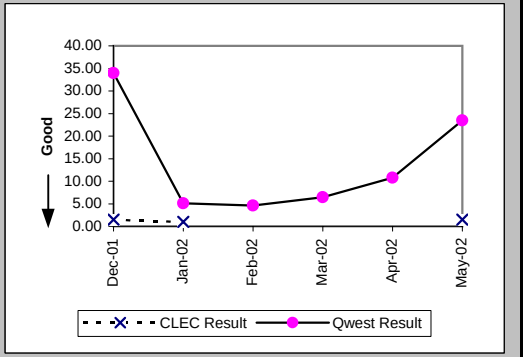
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	129	107	1.21	14	0	1854	479	3.87	28.55	-0.87	-1.53	No
Jan-02	214	120	1.78	26	0	1490	589	2.53	2.60	-2.87	-2.74	No
Feb-02	162	86	1.88	11	0	1715	622	2.76	2.01	-3.78	-3.3	No
Mar-02	133	78	1.71	14	0	1801	651	2.77	2.47	-3.59	-3.18	No
Apr-02	135	73	1.85	26	0	2529	677	3.74	7.23	-2.12	-2.29	No
May-02	172	96	1.79	27	0	2857	732	3.90	12.72	-1.53	-1.93	No



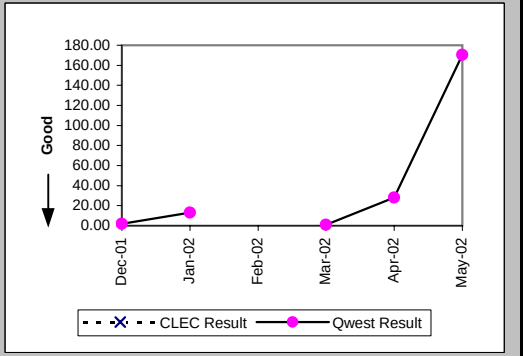
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	0	0	782	23	34.00	127.86	-0.34	-1.21	No
Jan-02	1	1	1.00	0	0	190	37	5.14	8.99	-0.45	-1.28	No
Feb-02						156	34	4.59	6.30			
Mar-02						110	17	6.47	8.25			
Apr-02						269	25	10.76	30.46			
May-02	3	2	1.50	0	0	422	18	23.44	71.44	-0.41	-1.25	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

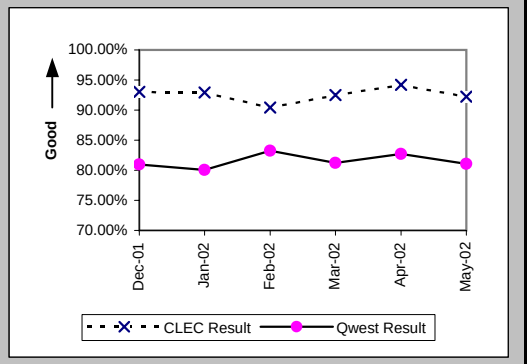
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						13	1	13.00				
Feb-02												
Mar-02						1	1	1.00				
Apr-02						28	1	28.00				
May-02						341	2	170.50	234.05			



Checklist #14 - Resale - Business Installation

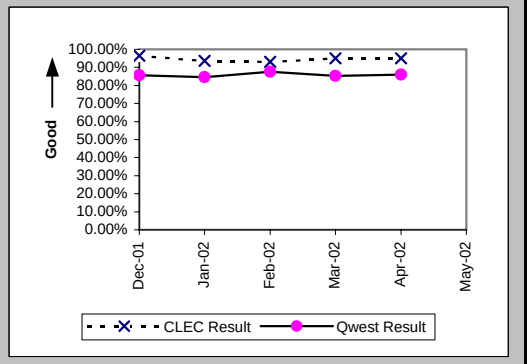
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	115	93.04%	0	0	3693	4563	80.93%	39.28%	-3.27	-2.98	No
Jan-02	144	155	92.90%	0	0	3683	4602	80.03%	39.98%	-3.94	-3.4	No
Feb-02	132	146	90.41%	0	0	3932	4724	83.23%	37.36%	-2.29	-2.39	No
Mar-02	111	120	92.50%	0	0	3787	4661	81.25%	39.03%	-3.12	-2.9	No
Apr-02	114	121	94.21%	0	0	4140	5006	82.70%	37.82%	-3.31	-3.01	No
May-02	119	129	92.25%	0	0	4282	5282	81.07%	39.18%	-3.2	-2.95	No



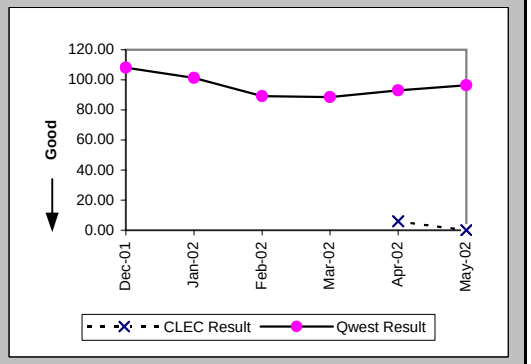
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	115	96.52%	0	0	3907	4563	85.62%	35.09%	-3.29	-3	No
Jan-02	145	155	93.55%	0	0	3896	4602	84.66%	36.04%	-3.02	-2.84	No
Feb-02	136	146	93.15%	0	0	4136	4724	87.55%	33.01%	-2.02	-2.23	No
Mar-02	114	120	95.00%	0	0	3979	4661	85.37%	35.34%	-2.95	-2.79	No
Apr-02	115	121	95.04%	0	0	4307	5006	86.04%	34.66%	-2.82	-2.72	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

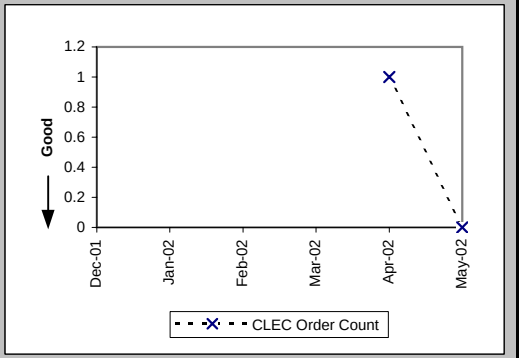
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43088	399	107.99	131.53			
Jan-02						39386	389	101.25	133.43			
Feb-02						36798	413	89.10	114.22			
Mar-02						41979	474	88.56	116.06			
Apr-02	6	1	6.00	0	0	47121	507	92.94	121.84	-0.71	-1.43	No
May-02	0	1	0.00	0	0	48794	506	96.43	127.80	-0.75	-1.46	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

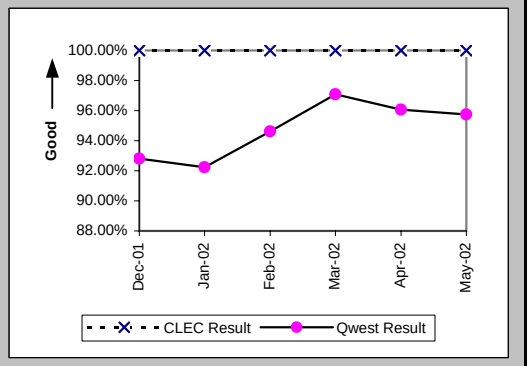
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	1
May-02	0



Checklist #14 - Resale - Business Repair

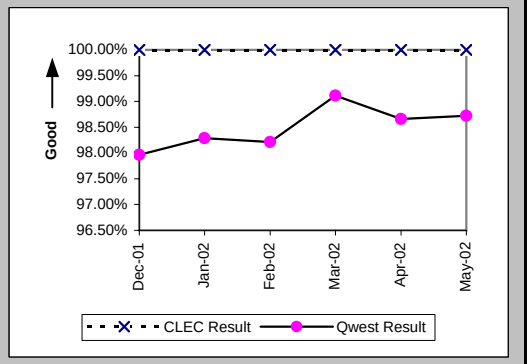
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	17	100.00%	15	0	1344	1448	92.82%	25.82%	-1.14	-1.69	No
Jan-02	19	19	100.00%	18	0	1461	1584	92.23%	26.76%	-1.26	-1.76	No
Feb-02	20	20	100.00%	16	0	1196	1264	94.62%	22.56%	-1.06	-1.64	No
Mar-02	19	19	100.00%	15	0	1534	1580	97.09%	16.81%	-0.75	-1.46	No
Apr-02	25	25	100.00%	21	0	1561	1625	96.06%	19.45%	-1	-1.61	No
May-02	14	14	100.00%	16	0	2002	2091	95.74%	20.19%	-0.79	-1.48	No



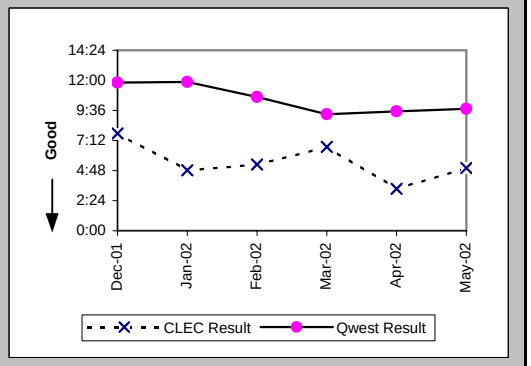
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	15	0	1830	1868	97.97%	14.12%	-0.64	-1.39	No
Jan-02	25	25	100.00%	18	0	2010	2045	98.29%	12.97%	-0.66	-1.4	No
Feb-02	24	24	100.00%	16	0	1649	1679	98.21%	13.25%	-0.66	-1.4	No
Mar-02	26	26	100.00%	15	0	2011	2029	99.11%	9.38%	-0.48	-1.29	No
Apr-02	29	29	100.00%	21	0	2060	2088	98.66%	11.50%	-0.62	-1.38	No
May-02	21	21	100.00%	16	0	2629	2663	98.72%	11.23%	-0.52	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

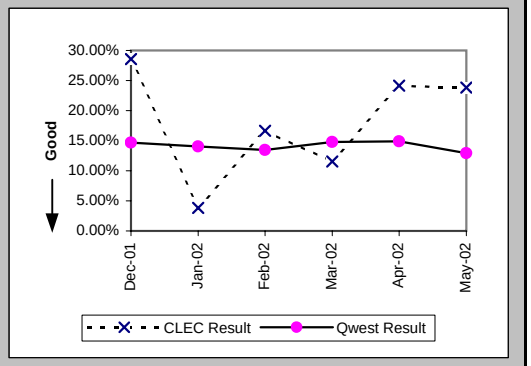
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	155:01	20	7:45	14	0	22107:50	1868	11:50	13:07	-1.38	-1.84	No
Jan-02	120:34	25	4:49	17	0	24255:58	2045	11:52	22:29	-1.56	-1.95	No
Feb-02	126:52	24	5:17	16	0	17916:36	1679	10:40	11:54	-2.2	-2.34	No
Mar-02	174:04	26	6:42	15	0	18855:43	2029	9:18	10:16	-1.28	-1.78	No
Apr-02	97:08	29	3:21	21	0	19893:18	2088	9:32	11:29	-2.88	-2.75	No
May-02	105:05	21	5:00	16	0	25879:05	2663	9:43	11:13	-1.92	-2.17	No



Checklist #14 - Resale - Business Repair

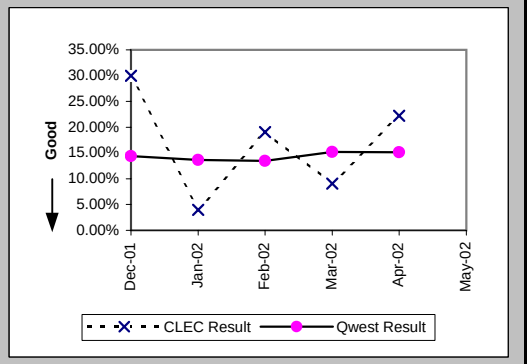
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	21	28.57%	14	0	282	1923	14.66%	35.38%	1.65	0	Yes
Jan-02	1	26	3.85%	17	0	296	2109	14.04%	34.74%	-1.49	-1.9	No
Feb-02	4	24	16.67%	16	0	231	1715	13.47%	34.14%	0.49	-0.7	No
Mar-02	3	26	11.54%	15	0	307	2079	14.77%	35.48%	-0.46	-1.28	No
Apr-02	7	29	24.14%	21	0	315	2117	14.88%	35.59%	1.33	-0.19	No
May-02	5	21	23.81%	16	0	353	2735	12.91%	33.53%	1.38	-0.16	No



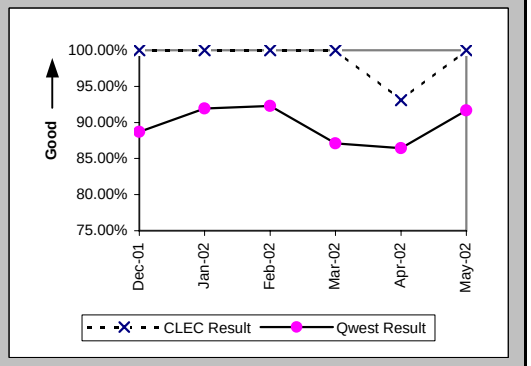
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	20	30.00%	14	0	251	1744	14.39%	35.10%	1.79	0.09	Yes
Jan-02	1	25	4.00%	17	0	264	1930	13.68%	34.36%	-1.4	-1.85	No
Feb-02	4	21	19.05%	16	0	209	1549	13.49%	34.16%	0.74	-0.55	No
Mar-02	2	22	9.09%	15	0	296	1947	15.20%	35.90%	-0.79	-1.48	No
Apr-02	6	27	22.22%	21	0	302	1997	15.12%	35.83%	1	-0.39	No
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

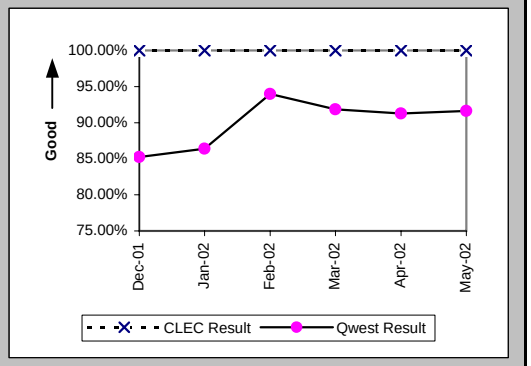
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	14	0	1706	1923	88.72%	31.64%	-1.63	-1.99	No
Jan-02	26	26	100.00%	17	0	1939	2109	91.94%	27.22%	-1.5	-1.91	No
Feb-02	24	24	100.00%	16	0	1583	1715	92.30%	26.65%	-1.4	-1.85	No
Mar-02	26	26	100.00%	15	0	1811	2079	87.11%	33.51%	-1.95	-2.19	No
Apr-02	27	29	93.10%	21	0	1830	2117	86.44%	34.23%	-1.04	-1.63	No
May-02	21	21	100.00%	16	0	2507	2735	91.66%	27.64%	-1.38	-1.84	No



Checklist #14 - Resale - Business Repair

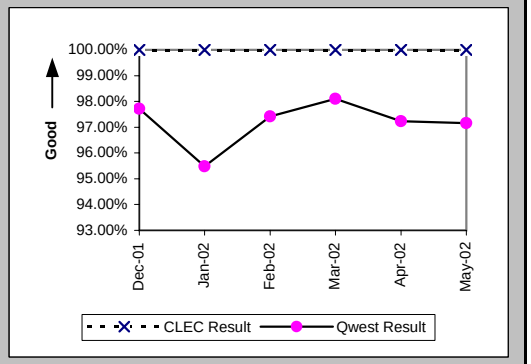
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	266	312	85.26%	35.45%	-1.01	-1.61	No
Jan-02	3	3	100.00%	1	0	254	294	86.39%	34.28%	-0.68	-1.42	No
Feb-02	3	3	100.00%	3	0	234	249	93.98%	23.79%	-0.44	-1.27	No
Mar-02	4	4	100.00%	5	0	281	306	91.83%	27.39%	-0.59	-1.36	No
Apr-02	1	1	100.00%	3	0	313	343	91.25%	28.25%	-0.31	-1.19	No
May-02	7	7	100.00%	1	0	383	418	91.63%	27.70%	-0.79	-1.48	No



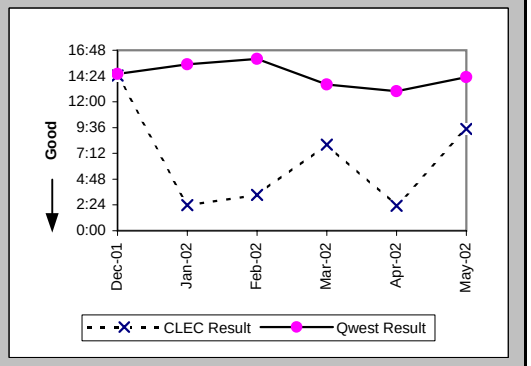
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	427	437	97.71%	14.95%	-0.45	-1.28	No
Jan-02	4	4	100.00%	1	0	402	421	95.49%	20.76%	-0.43	-1.26	No
Feb-02	4	4	100.00%	3	0	339	348	97.41%	15.87%	-0.32	-1.2	No
Mar-02	5	5	100.00%	5	0	412	420	98.10%	13.67%	-0.31	-1.19	No
Apr-02	1	1	100.00%	3	0	456	469	97.23%	16.42%	-0.17	-1.1	No
May-02	10	10	100.00%	1	0	548	564	97.16%	16.60%	-0.54	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

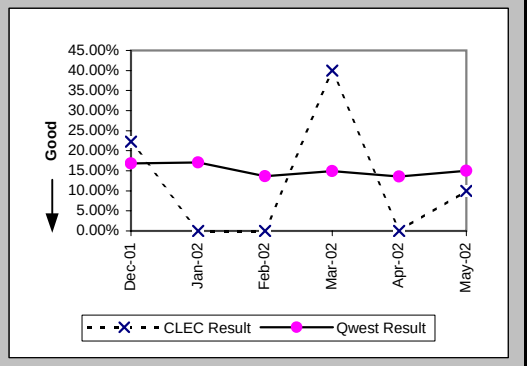
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	130:07	9	14:27	0	0	6382:55	437	14:36	13:14	-0.03	-1.02	No
Jan-02	9:31	4	2:23	1	0	6516:27	421	15:29	18:10	-1.43	-1.87	No
Feb-02	13:23	4	3:21	3	0	5562:28	348	15:59	42:38	-0.59	-1.36	No
Mar-02	40:03	5	8:01	5	0	5710:00	420	13:36	12:56	-0.96	-1.58	No
Apr-02	2:19	1	2:19	3	0	6093:02	469	12:59	13:32	-0.79	-1.48	No
May-02	94:41	10	9:28	1	0	8054:55	564	14:17	13:25	-1.12	-1.68	No



Checklist #14 - Resale - Business Repair

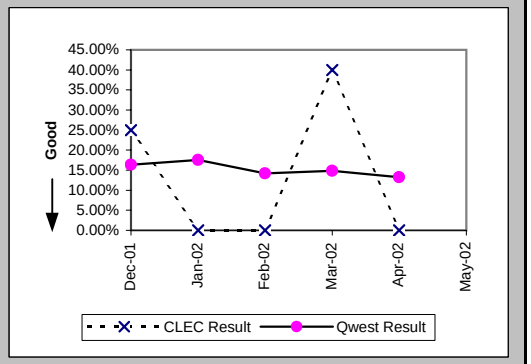
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	0	0	75	446	16.82%	37.40%	0.45	-0.73	No
Jan-02	0	4	0.00%	1	0	73	427	17.10%	37.65%	-0.9	-1.55	No
Feb-02	0	4	0.00%	3	0	48	351	13.68%	34.36%	-0.79	-1.48	No
Mar-02	2	5	40.00%	5	0	64	430	14.88%	35.59%	1.32	-0.2	No
Apr-02	0	1	0.00%	3	0	64	473	13.53%	34.21%	-0.4	-1.24	No
May-02	1	10	10.00%	1	0	86	573	15.01%	35.72%	-0.44	-1.27	No



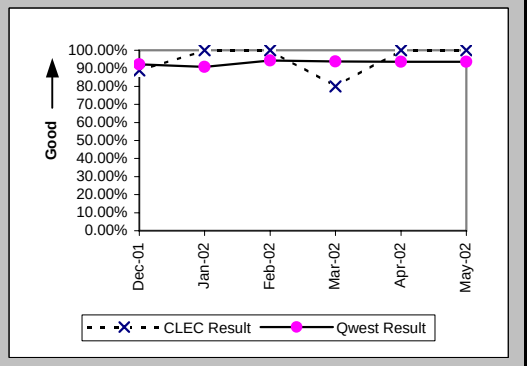
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	0	0	59	361	16.34%	36.98%	0.64	-0.61	No
Jan-02	0	3	0.00%	1	0	58	331	17.52%	38.02%	-0.79	-1.48	No
Feb-02	0	4	0.00%	3	0	41	289	14.19%	34.89%	-0.81	-1.49	No
Mar-02	2	5	40.00%	5	0	55	370	14.86%	35.57%	1.32	-0.2	No
Apr-02	0	1	0.00%	3	0	55	415	13.25%	33.91%	-0.39	-1.24	No
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

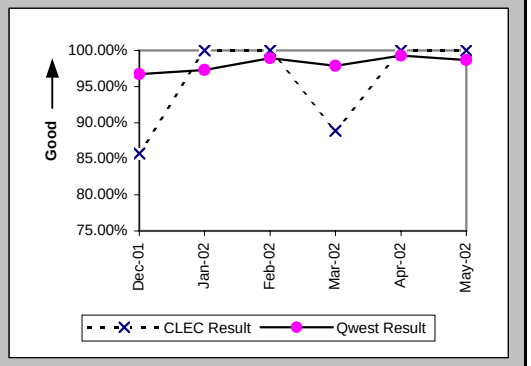
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	0	0	411	446	92.15%	26.89%	0.39	-0.76	No
Jan-02	4	4	100.00%	1	0	388	427	90.87%	28.81%	-0.63	-1.38	No
Feb-02	4	4	100.00%	3	0	331	351	94.30%	23.18%	-0.49	-1.3	No
Mar-02	4	5	80.00%	5	0	403	430	93.72%	24.26%	1	-0.39	No
Apr-02	1	1	100.00%	3	0	443	473	93.66%	24.37%	-0.26	-1.16	No
May-02	10	10	100.00%	1	0	536	573	93.54%	24.58%	-0.82	-1.5	No



Checklist #14 - Resale - Business Repair

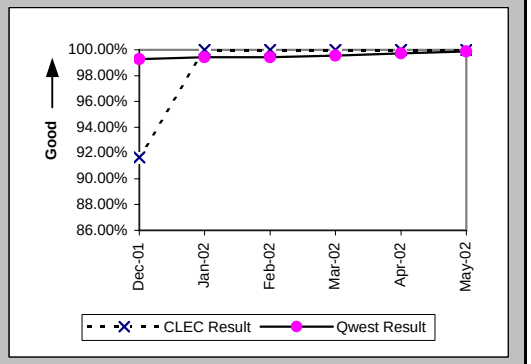
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	8	0	646	668	96.71%	17.85%	1.19	-0.28	No
Jan-02	11	11	100.00%	16	0	821	844	97.27%	16.28%	-0.55	-1.34	No
Feb-02	7	7	100.00%	12	0	659	666	98.95%	10.20%	-0.27	-1.16	No
Mar-02	8	9	88.89%	17	0	788	805	97.89%	14.38%	1.3	-0.21	No
Apr-02	7	7	100.00%	9	0	563	567	99.29%	8.37%	-0.22	-1.13	No
May-02	8	8	100.00%	8	0	658	667	98.65%	11.54%	-0.33	-1.2	No



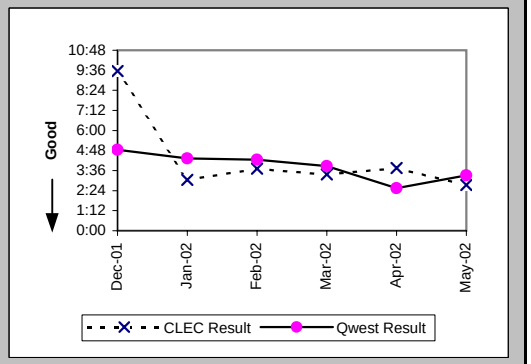
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	12	91.67%	8	0	1361	1371	99.27%	8.51%	1.69	0.03	Yes
Jan-02	19	19	100.00%	16	0	1705	1715	99.42%	7.61%	-0.33	-1.2	No
Feb-02	23	23	100.00%	12	0	1400	1408	99.43%	7.52%	-0.36	-1.22	No
Mar-02	24	24	100.00%	17	0	1573	1580	99.56%	6.64%	-0.32	-1.2	No
Apr-02	17	17	100.00%	9	0	1410	1414	99.72%	5.31%	-0.22	-1.13	No
May-02	20	20	100.00%	8	0	1472	1474	99.86%	3.68%	-0.16	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

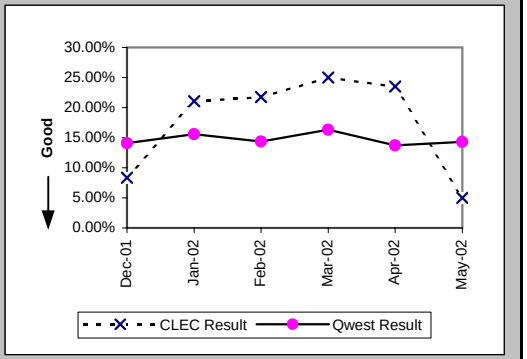
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	114:31	12	9:33	8	0	6645:51	1371	4:51	17:46	1.74	0.06	Yes
Jan-02	58:04	19	3:03	16	0	7424:52	1715	4:20	8:43	-0.63	-1.38	No
Feb-02	85:32	23	3:43	12	0	5985:04	1408	4:15	7:43	-0.33	-1.2	No
Mar-02	80:37	24	3:22	17	0	6116:23	1580	3:52	9:10	-0.27	-1.17	No
Apr-02	63:49	17	3:45	9	0	3617:13	1414	2:33	5:27	1.03	-0.37	No
May-02	54:50	20	2:44	8	0	4878:50	1474	3:19	6:16	-0.4	-1.24	No



Checklist #14 - Resale - Business Repair

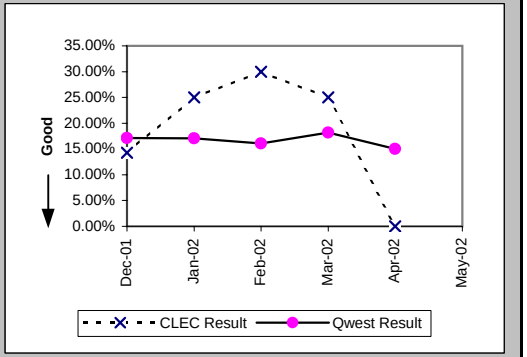
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	12	8.33%	8	0	193	1371	14.08%	34.78%	-0.57	-1.35	No
Jan-02	4	19	21.05%	16	0	267	1715	15.57%	36.26%	0.67	-0.59	No
Feb-02	5	23	21.74%	12	0	202	1408	14.35%	35.05%	0.98	-0.4	No
Mar-02	6	24	25.00%	17	0	258	1580	16.33%	36.96%	1.1	-0.33	No
Apr-02	4	17	23.53%	9	0	194	1414	13.72%	34.41%	1.11	-0.33	No
May-02	1	20	5.00%	8	0	211	1474	14.31%	35.02%	-1.18	-1.72	No



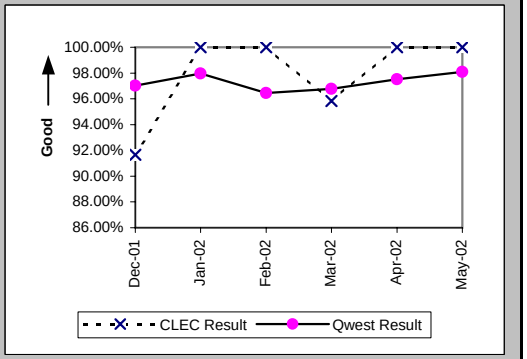
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	8	0	123	717	17.15%	37.70%	-0.2	-1.12	No
Jan-02	3	12	25.00%	16	0	157	919	17.08%	37.64%	0.72	-0.56	No
Feb-02	3	10	30.00%	12	0	119	739	16.10%	36.76%	1.1	-0.33	No
Mar-02	3	12	25.00%	17	0	160	881	18.16%	38.55%	0.62	-0.63	No
Apr-02	0	6	0.00%	9	0	113	752	15.03%	35.73%	-1.03	-1.62	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

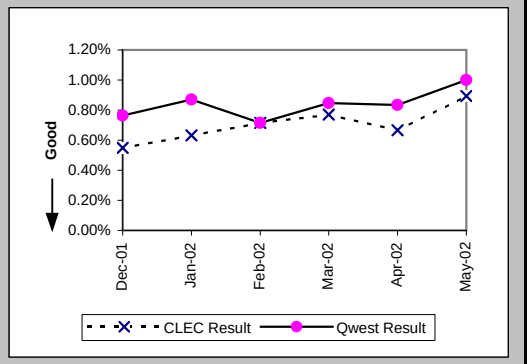
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	12	91.67%	8	0	1330	1371	97.01%	17.03%	0.92	-0.44	No
Jan-02	19	19	100.00%	16	0	1680	1715	97.96%	14.14%	-0.63	-1.38	No
Feb-02	23	23	100.00%	12	0	1358	1408	96.45%	18.51%	-0.91	-1.55	No
Mar-02	23	24	95.83%	17	0	1529	1580	96.77%	17.67%	0.32	-0.8	No
Apr-02	17	17	100.00%	9	0	1379	1414	97.52%	15.54%	-0.65	-1.4	No
May-02	20	20	100.00%	8	0	1446	1474	98.10%	13.65%	-0.62	-1.38	No



Checklist #14 - Resale - Business Repair

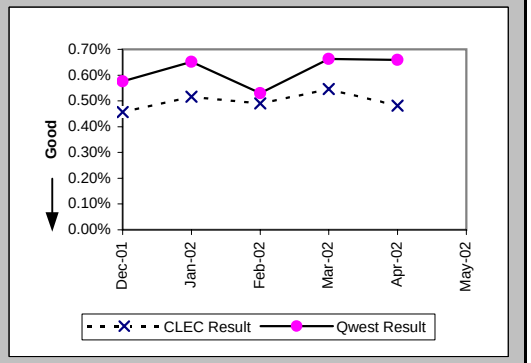
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42	7663	0.55%	22	0	3740	489860	0.76%	8.70%	-2.15	-2.31	No
Jan-02	49	7746	0.63%	34	0	4251	487975	0.87%	9.29%	-2.24	-2.36	No
Feb-02	51	7140	0.71%	31	0	3474	485879	0.72%	8.43%	-0.01	-1	No
Mar-02	55	7142	0.77%	37	0	4089	482609	0.85%	9.17%	-0.71	-1.43	No
Apr-02	47	7054	0.67%	33	0	4004	480504	0.83%	9.09%	-1.53	-1.93	No
May-02	51	5711	0.89%	25	0	4782	478606	1.00%	9.95%	-0.8	-1.49	No



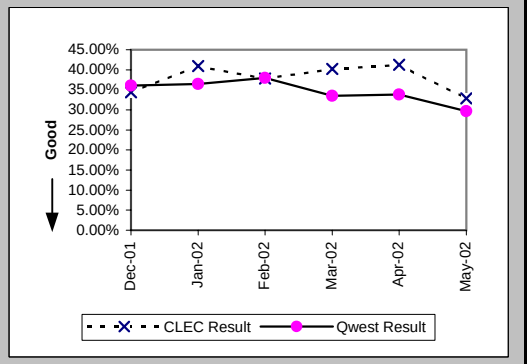
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	7663	0.46%	22	0	2822	489860	0.58%	7.57%	-1.37	-1.83	No
Jan-02	40	7746	0.52%	34	0	3180	487975	0.65%	8.05%	-1.47	-1.89	No
Feb-02	35	7140	0.49%	31	0	2577	485879	0.53%	7.26%	-0.46	-1.28	No
Mar-02	39	7142	0.55%	37	0	3198	482609	0.66%	8.11%	-1.21	-1.73	No
Apr-02	34	7054	0.48%	33	0	3164	480504	0.66%	8.09%	-1.82	-2.11	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

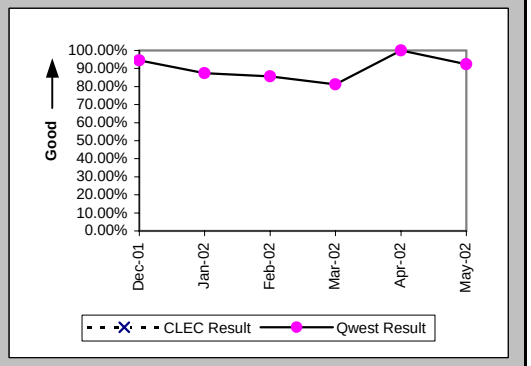
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	64	34.38%	0	0	2111	5851	36.08%	48.02%	-0.28	-1.17	No
Jan-02	34	83	40.96%	0	0	2441	6692	36.48%	48.14%	0.84	-0.49	No
Feb-02	31	82	37.80%	0	0	2127	5601	37.98%	48.53%	-0.03	-1.02	No
Mar-02	37	92	40.22%	0	0	2060	6149	33.50%	47.20%	1.34	-0.18	No
Apr-02	33	80	41.25%	0	0	2044	6048	33.80%	47.30%	1.39	-0.16	No
May-02	25	76	32.89%	0	0	2022	6804	29.72%	45.70%	0.61	-0.63	No



Checklist #14 - Resale - Centrex Installation

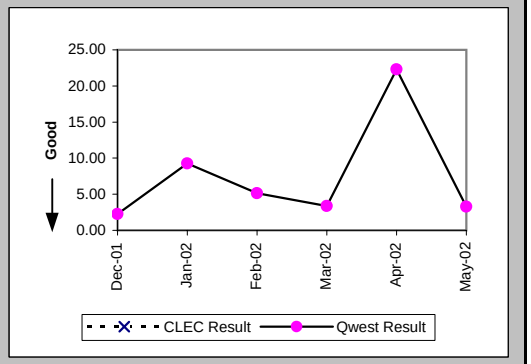
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	18	94.44%	22.91%			
Jan-02						14	16	87.50%	33.07%			
Feb-02						12	14	85.71%	34.99%			
Mar-02						13	16	81.25%	39.03%			
Apr-02						13	13	100.00%	0.00%			
May-02						12	13	92.31%	26.65%			



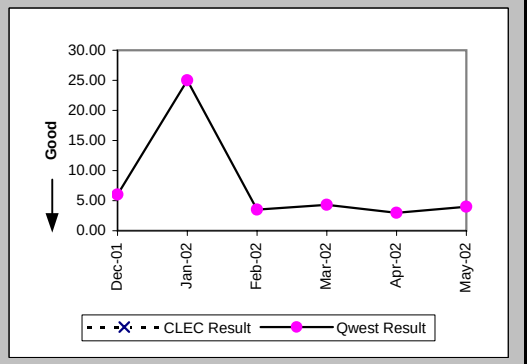
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	18	2.28	1.60			
Jan-02						167	18	9.28	12.95			
Feb-02						82	16	5.12	4.90			
Mar-02						57	17	3.35	2.94			
Apr-02						312	14	22.29	27.64			
May-02						46	14	3.29	3.27			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

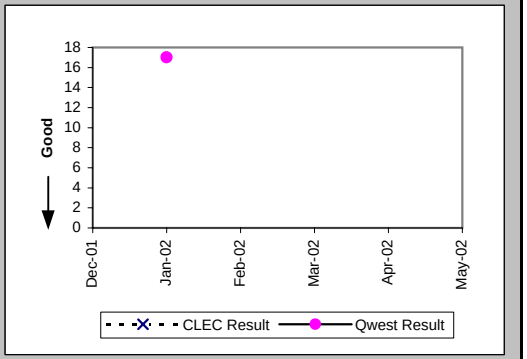
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						75	3	25.00	19.05			
Feb-02						7	2	3.50	0.71			
Mar-02						13	3	4.33	3.51			
Apr-02						3	1	3.00				
May-02						4	1	4.00				



Checklist #14 - Resale - Centrex Installation

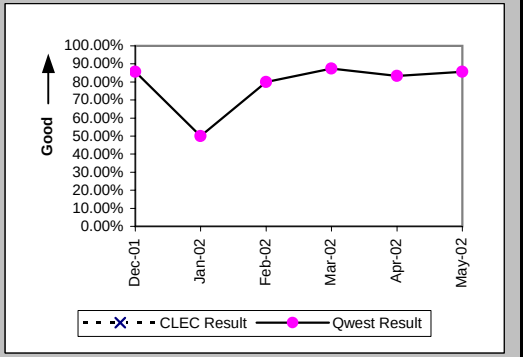
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						17	1	17.00				
Feb-02												
Mar-02												
Apr-02												
May-02												



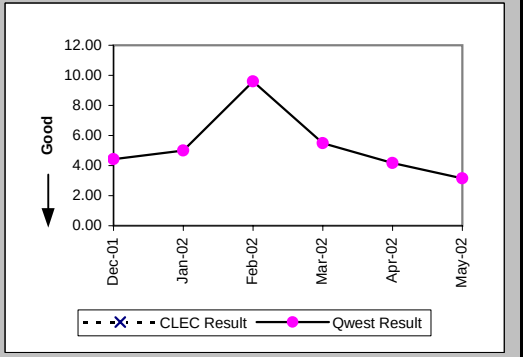
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						5	6	83.33%	37.27%			
May-02						6	7	85.71%	34.99%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

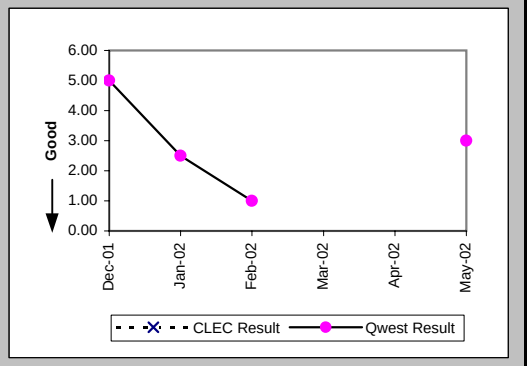
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	7	4.43	3.31			
Jan-02						20	4	5.00	2.71			
Feb-02						96	10	9.60	3.20			
Mar-02						44	8	5.50	8.30			
Apr-02						25	6	4.17	2.93			
May-02						22	7	3.14	2.85			



Checklist #14 - Resale - Centrex Installation

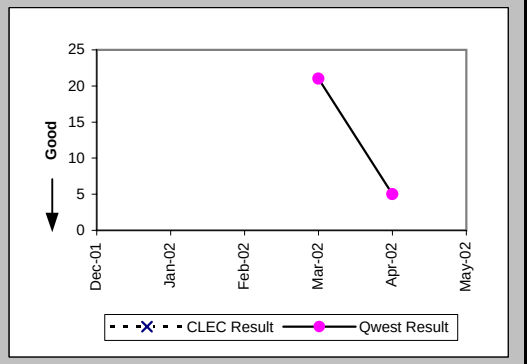
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						5	2	2.50	2.12			
Feb-02						2	2	1.00	0.00			
Mar-02												
Apr-02												
May-02						3	1	3.00				



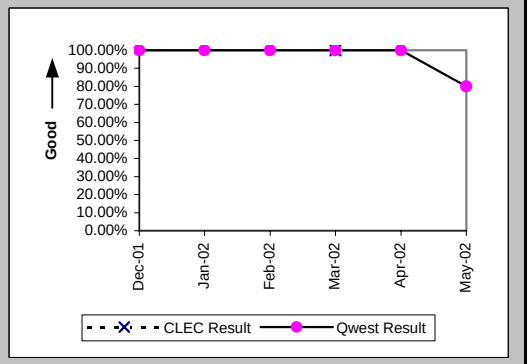
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						21	1	21.00				
Apr-02						5	1	5.00				
May-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

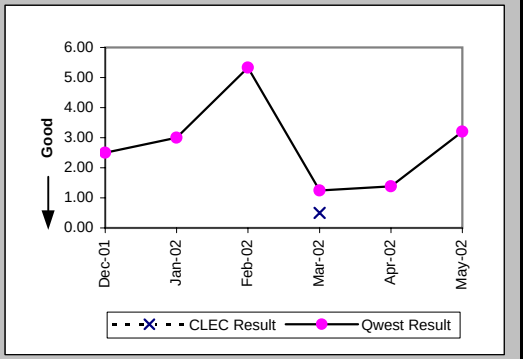
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						8	8	100.00%	0.00%			
May-02						4	5	80.00%	40.00%			



Checklist #14 - Resale - Centrex Installation

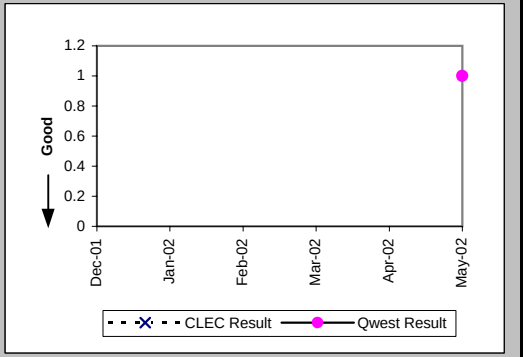
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	2	2.50	0.71			
Jan-02						3	1	3.00				
Feb-02						16	3	5.33	3.06			
Mar-02	1	2	0.50	0	0	5	4	1.25	0.96	-0.9	-1.55	No
Apr-02						11	8	1.38	1.30			
May-02						16	5	3.20	0.45			



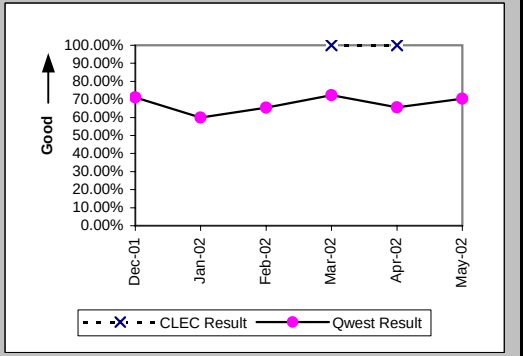
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

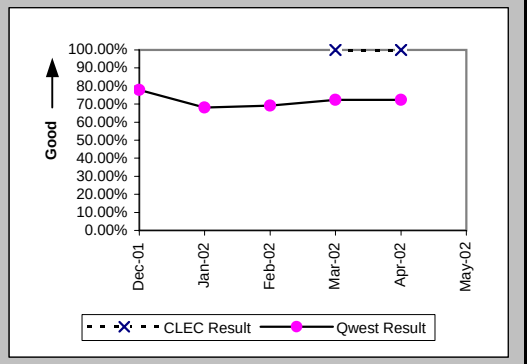
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	45	71.11%	45.32%			
Jan-02						15	25	60.00%	48.99%			
Feb-02						17	26	65.38%	47.57%			
Mar-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
Apr-02	1	1	100.00%	0	0	19	29	65.52%	47.53%	-0.71	-1.43	No
May-02						19	27	70.37%	45.66%			



Checklist #14 - Resale - Centrex Installation

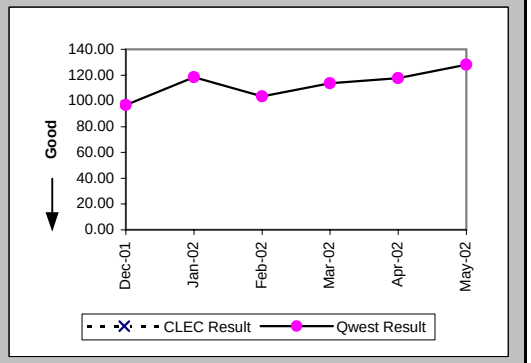
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	45	77.78%	41.57%			
Jan-02						17	25	68.00%	46.65%			
Feb-02						18	26	69.23%	46.15%			
Mar-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
Apr-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

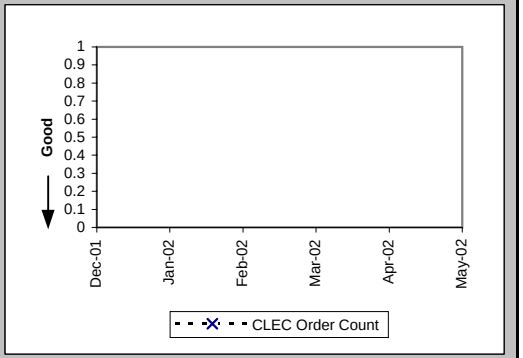
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1258	13	96.77	84.52			
Jan-02						1185	10	118.50	82.02			
Feb-02						1345	13	103.46	93.06			
Mar-02						1592	14	113.71	97.50			
Apr-02						2120	18	117.78	92.79			
May-02						2049	16	128.06	115.07			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

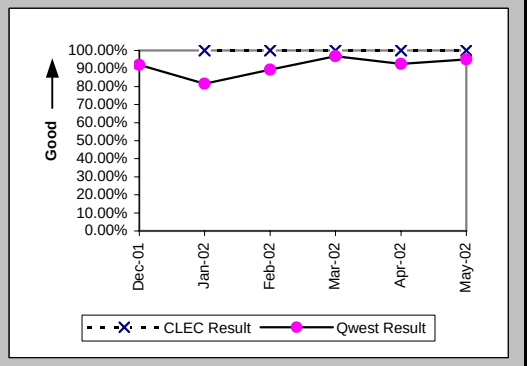
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Centrex Repair

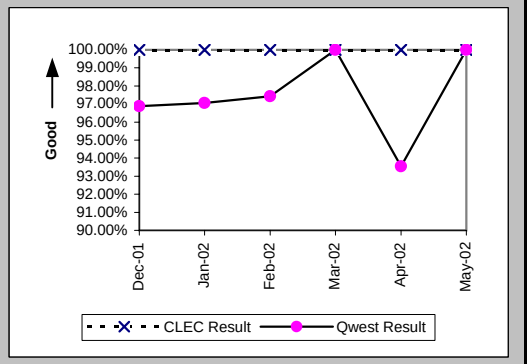
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	25	92.00%	27.13%			
Jan-02	4	4	100.00%	7	0	22	27	81.48%	38.84%	-0.89	-1.54	No
Feb-02	1	1	100.00%	3	0	25	28	89.29%	30.93%	-0.34	-1.21	No
Mar-02	2	2	100.00%	7	0	31	32	96.88%	17.40%	-0.25	-1.15	No
Apr-02	1	1	100.00%	3	0	25	27	92.59%	26.19%	-0.28	-1.17	No
May-02	1	1	100.00%	1	0	38	40	95.00%	21.79%	-0.23	-1.14	No



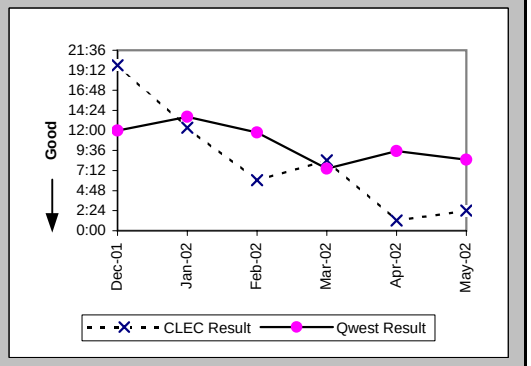
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	31	32	96.88%	17.40%	-0.18	-1.11	No
Jan-02	4	4	100.00%	7	0	33	34	97.06%	16.90%	-0.33	-1.2	No
Feb-02	3	3	100.00%	3	0	38	39	97.44%	15.81%	-0.27	-1.16	No
Mar-02	3	3	100.00%	7	0	38	38	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	29	31	93.55%	24.57%	-0.36	-1.22	No
May-02	1	1	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

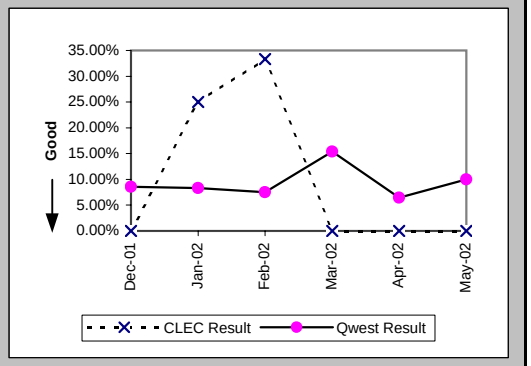
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19:48	1	19:48	2	0	384:02	32	12:00	13:30	0.66	-0.6	No
Jan-02	49:15	4	12:19	7	0	463:55	34	13:39	13:58	-0.18	-1.11	No
Feb-02	18:05	3	6:02	3	0	458:17	39	11:45	12:06	-0.79	-1.48	No
Mar-02	25:18	3	8:26	7	0	281:45	38	7:25	7:12	0.29	-0.83	No
Apr-02	2:28	2	1:14	3	0	296:11	31	9:33	16:07	-0.71	-1.43	No
May-02	2:25	1	2:25	1	0	398:59	47	8:29	7:53	-0.76	-1.46	No



Checklist #14 - Resale - Centrex Repair

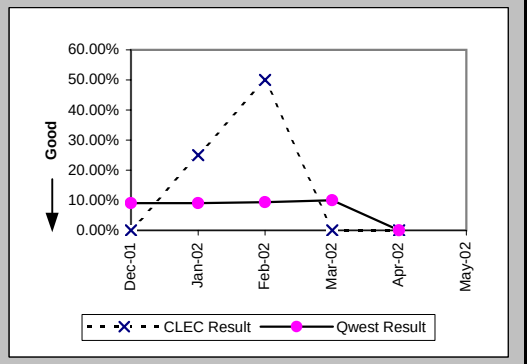
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	3	35	8.57%	27.99%	-0.3	-1.18	No
Jan-02	1	4	25.00%	7	0	3	36	8.33%	27.64%	0.84	-0.49	No
Feb-02	1	3	33.33%	3	0	3	40	7.50%	26.34%	1.1	-0.33	No
Mar-02	0	3	0.00%	7	0	6	39	15.38%	36.08%	-0.71	-1.43	No
Apr-02	0	2	0.00%	3	0	2	31	6.45%	24.57%	-0.36	-1.22	No
May-02	0	1	0.00%	1	0	5	50	10.00%	30.00%	-0.33	-1.2	No



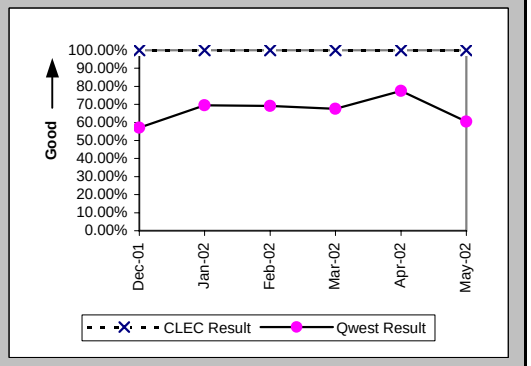
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	3	33	9.09%	28.75%	-0.31	-1.19	No
Jan-02	1	4	25.00%	7	0	3	33	9.09%	28.75%	0.78	-0.53	No
Feb-02	1	2	50.00%	3	0	3	32	9.38%	29.15%	1.22	-0.26	No
Mar-02	0	3	0.00%	7	0	3	30	10.00%	30.00%	-0.55	-1.33	No
Apr-02	0	1	0.00%	3	0	0	25	0.00%	N/A	N/A	N/A	
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

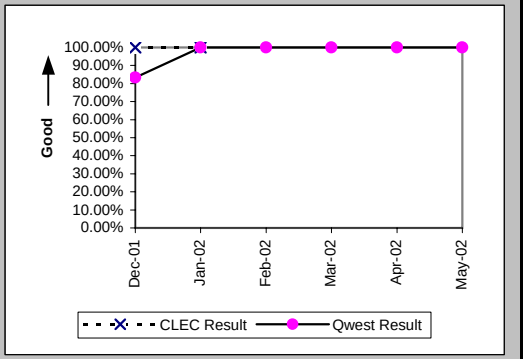
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	20	35	57.14%	49.49%	-0.85	-1.52	No
Jan-02	4	4	100.00%	7	0	25	36	69.44%	46.06%	-1.26	-1.77	No
Feb-02	3	3	100.00%	3	0	27	39	69.23%	46.15%	-1.11	-1.68	No
Mar-02	3	3	100.00%	7	0	25	37	67.57%	46.81%	-1.15	-1.7	No
Apr-02	2	2	100.00%	3	0	24	31	77.42%	41.81%	-0.74	-1.45	No
May-02	1	1	100.00%	1	0	26	43	60.47%	48.89%	-0.8	-1.49	No



Checklist #14 - Resale - Centrex Repair

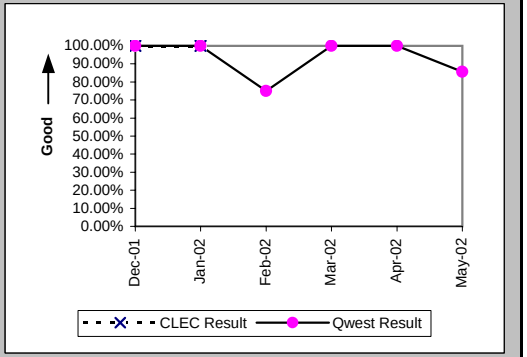
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	5	6	83.33%	37.27%	-0.55	-1.33	No
Jan-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			



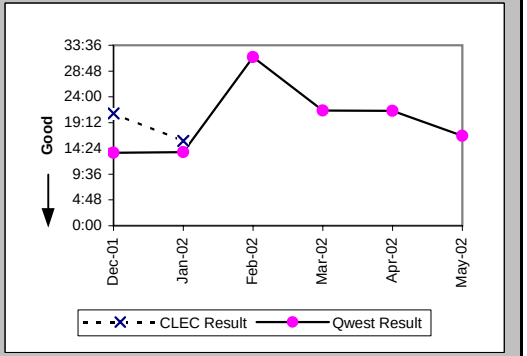
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						3	4	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						6	7	85.71%	34.99%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

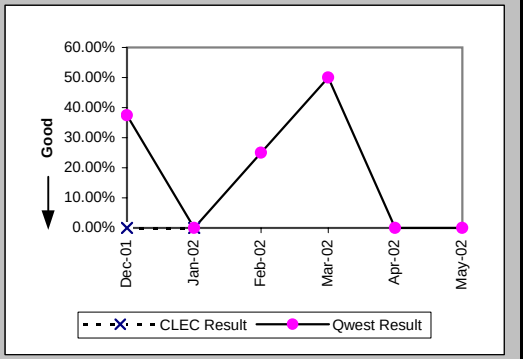
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41:51	2	20:56	0	0	108:45	8	13:36	10:01	0.67	-0.59	No
Jan-02	15:47	1	15:47	0	0	68:28	5	13:42	8:53	-0.48	-1.29	No
Feb-02						125:30	4	31:22	41:00			
Mar-02						42:52	2	21:26	3:14			
Apr-02						42:46	2	21:23	1:01			
May-02						117:02	7	16:43	24:44			



Checklist #14 - Resale - Centrex Repair

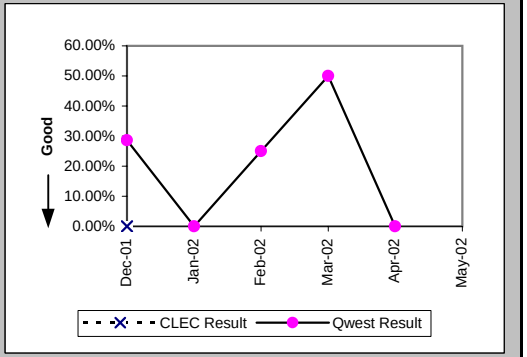
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	3	8	37.50%	48.41%	-0.98	-1.6	No
Jan-02	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	7	0.00%	0.00%			



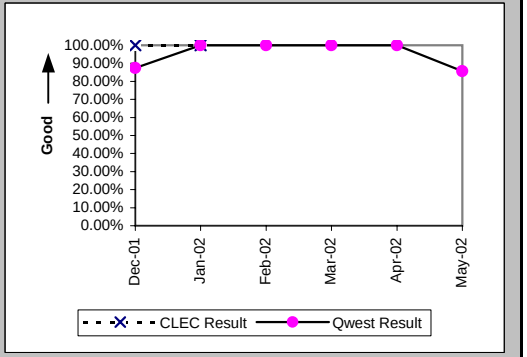
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	2	7	28.57%	45.18%	-0.79	-1.48	No
Jan-02						0	4	0.00%	0.00%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	2	0.00%	0.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

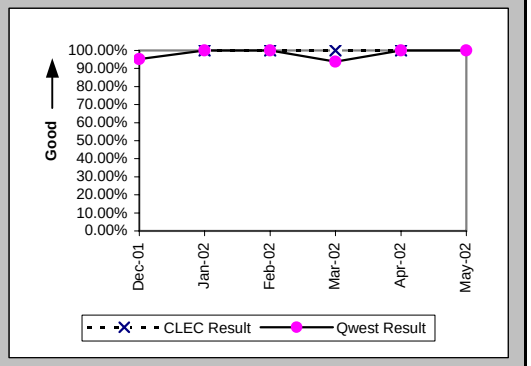
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	8	87.50%	33.07%	-0.48	-1.29	No
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						6	7	85.71%	34.99%			



Checklist #14 - Resale - Centrex Repair

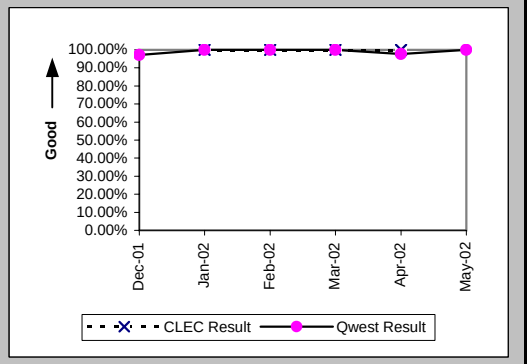
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	21	95.24%	21.30%			
Jan-02	1	1	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	1	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Apr-02	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
May-02						20	20	100.00%	0.00%			



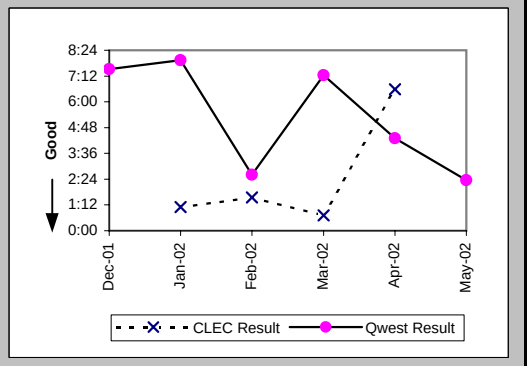
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	35	97.14%	16.66%			
Jan-02	1	1	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	42	43	97.67%	15.07%	-0.21	-1.13	No
May-02						35	35	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

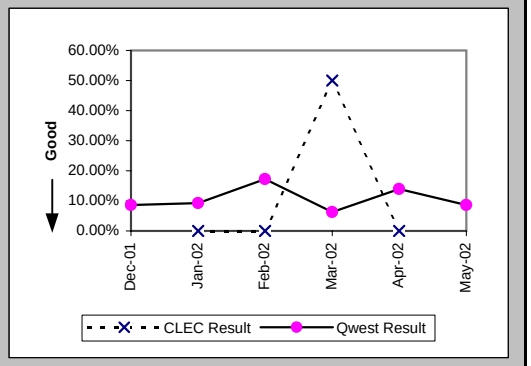
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						262:48	35	7:31	10:33			
Jan-02	1:06	1	1:06	0	0	341:03	43	7:56	9:17	-0.73	-1.44	No
Feb-02	3:05	2	1:33	0	0	75:18	29	2:36	3:18	-0.44	-1.27	No
Mar-02	1:26	2	0:43	1	0	231:34	32	7:14	9:22	-0.96	-1.58	No
Apr-02	13:10	2	6:35	0	0	184:33	43	4:18	11:15	1.39	-0.15	No
May-02						82:19	35	2:21	3:03			



Checklist #14 - Resale - Centrex Repair

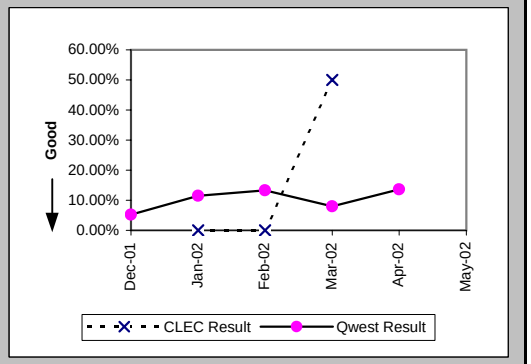
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	35	8.57%	27.99%			
Jan-02	0	1	0.00%	0	0	4	43	9.30%	29.05%	-0.32	-1.19	No
Feb-02	0	2	0.00%	0	0	5	29	17.24%	37.77%	-0.62	-1.38	No
Mar-02	1	2	50.00%	1	0	2	32	6.25%	24.21%	1.4	-0.15	No
Apr-02	0	2	0.00%	0	0	6	43	13.95%	34.65%	-0.56	-1.34	No
May-02						3	35	8.57%	27.99%			



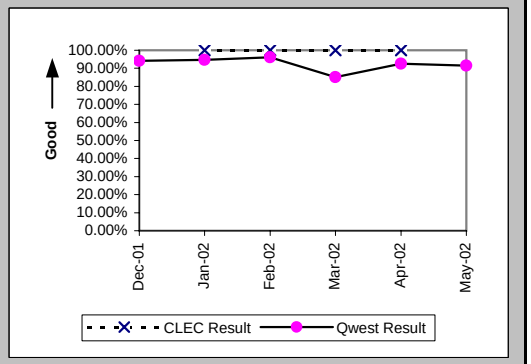
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	19	5.26%	22.33%			
Jan-02	0	1	0.00%	0	0	3	26	11.54%	31.95%	-0.35	-1.22	No
Feb-02	0	1	0.00%	0	0	2	15	13.33%	33.99%	-0.38	-1.23	No
Mar-02	1	2	50.00%	1	0	2	25	8.00%	27.13%	1.26	-0.23	No
Apr-02						3	22	13.64%	34.32%			
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

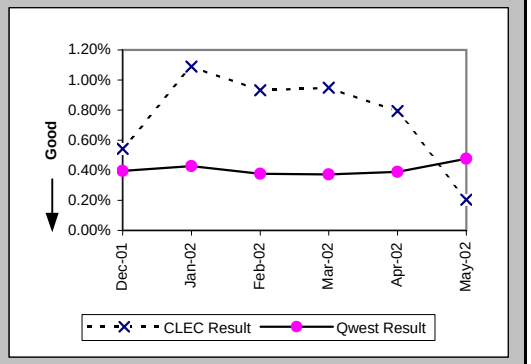
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	34	94.12%	23.53%			
Jan-02	1	1	100.00%	0	0	36	38	94.74%	22.33%	-0.23	-1.14	No
Feb-02	2	2	100.00%	0	0	25	26	96.15%	19.23%	-0.27	-1.17	No
Mar-02	2	2	100.00%	1	0	23	27	85.19%	35.52%	-0.57	-1.35	No
Apr-02	2	2	100.00%	0	0	37	40	92.50%	26.34%	-0.39	-1.24	No
May-02						32	35	91.43%	27.99%			



Checklist #14 - Resale - Centrex Repair

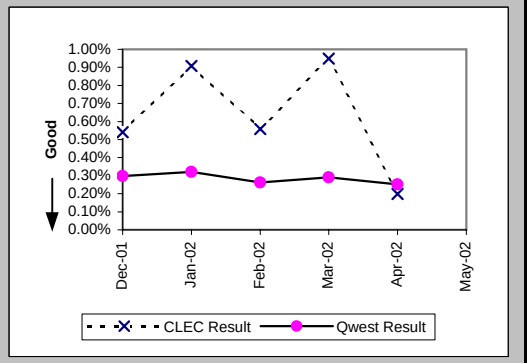
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	554	0.54%	2	0	78	19750	0.39%	6.27%	0.54	-0.67	No
Jan-02	6	551	1.09%	7	0	84	19664	0.43%	6.52%	2.35	0.43	Yes
Feb-02	5	537	0.93%	3	0	73	19427	0.38%	6.12%	2.07	0.26	Yes
Mar-02	5	527	0.95%	8	0	73	19597	0.37%	6.09%	2.14	0.3	Yes
Apr-02	4	504	0.79%	3	0	76	19469	0.39%	6.24%	1.43	-0.13	No
May-02	1	488	0.20%	2	0	92	19295	0.48%	6.89%	-0.86	-1.52	No



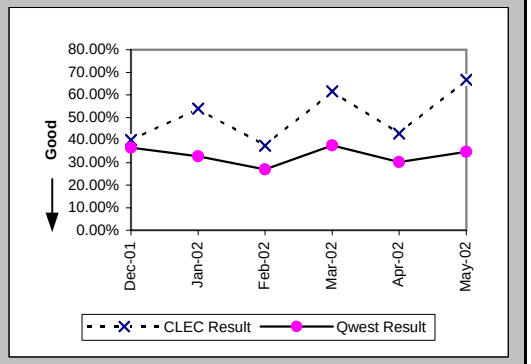
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	554	0.54%	2	0	59	19750	0.30%	5.46%	1.03	-0.37	No
Jan-02	5	551	0.91%	7	0	63	19664	0.32%	5.65%	2.41	0.46	Yes
Feb-02	3	537	0.56%	3	0	51	19427	0.26%	5.12%	1.32	-0.2	No
Mar-02	5	527	0.95%	8	0	57	19597	0.29%	5.39%	2.77	0.68	Yes
Apr-02	1	504	0.20%	3	0	49	19469	0.25%	5.01%	-0.24	-1.14	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

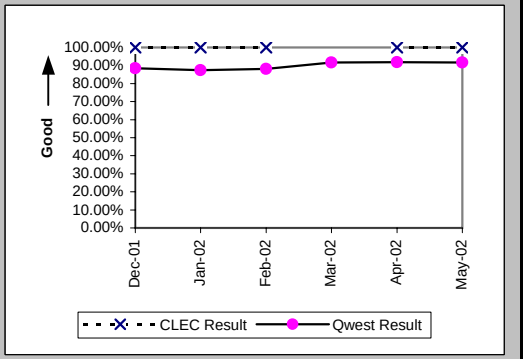
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	5	40.00%	0	0	45	123	36.59%	48.17%	0.14	-0.91	No
Jan-02	7	13	53.85%	0	0	41	125	32.80%	46.95%	1.46	-0.11	No
Feb-02	3	8	37.50%	0	0	27	100	27.00%	44.40%	0.62	-0.63	No
Mar-02	8	13	61.54%	0	0	44	117	37.61%	48.44%	1.61	-0.02	No
Apr-02	3	7	42.86%	0	0	33	109	30.28%	45.94%	0.67	-0.6	No
May-02	2	3	66.67%	0	0	49	141	34.75%	47.62%	1	-0.39	No



Checklist #14 - Resale - Centrex 21 Installation

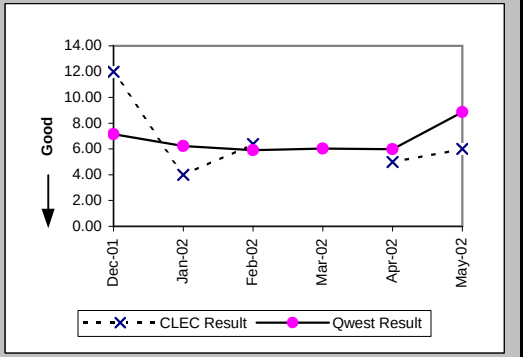
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	247	279	88.53%	31.87%	-0.51	-1.31	No
Jan-02	4	4	100.00%	0	0	258	295	87.46%	33.12%	-0.75	-1.46	No
Feb-02	8	8	100.00%	0	0	244	277	88.09%	32.39%	-1.03	-1.62	No
Mar-02						286	312	91.67%	27.64%			
Apr-02	1	1	100.00%	0	0	291	317	91.80%	27.44%	-0.3	-1.18	No
May-02	1	1	100.00%	0	0	265	289	91.70%	27.60%	-0.3	-1.18	No



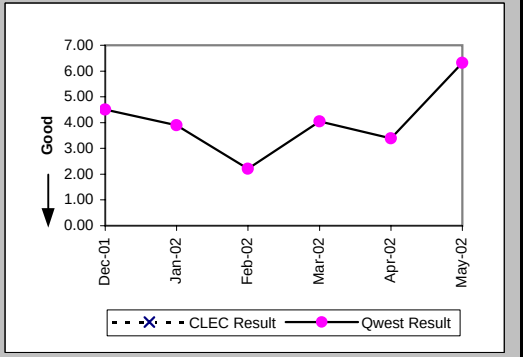
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	2	12.00	0	0	2020	282	7.16	7.14	0.96	-0.42	No
Jan-02	16	4	4.00	0	0	1836	295	6.22	8.37	-0.53	-1.32	No
Feb-02	51	8	6.38	0	0	1647	279	5.90	7.00	0.45	-0.73	No
Mar-02						1907	316	6.03	6.42			
Apr-02	5	1	5.00	0	0	1916	320	5.99	7.06	-0.14	-1.08	No
May-02	6	1	6.00	0	0	2611	295	8.85	11.05	-0.26	-1.16	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

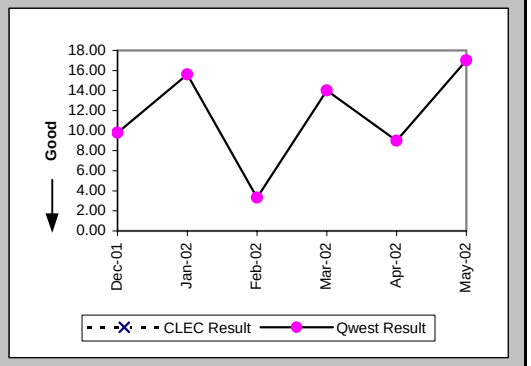
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						108	24	4.50	5.51			
Jan-02						121	31	3.90	5.59			
Feb-02						53	24	2.21	1.79			
Mar-02						89	22	4.05	5.27			
Apr-02						78	23	3.39	5.21			
May-02						120	19	6.32	10.19			



Checklist #14 - Resale - Centrex 21 Installation

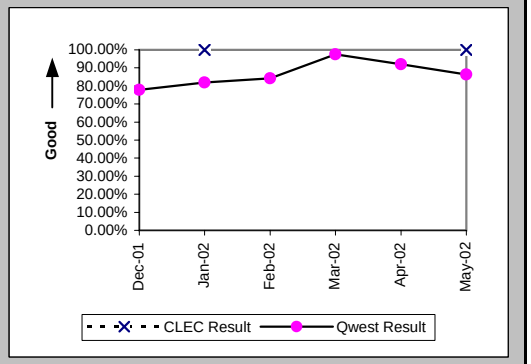
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	10	9.80	11.29			
Jan-02						78	5	15.60	11.99			
Feb-02						30	9	3.33	4.12			
Mar-02						56	4	14.00	16.15			
Apr-02						36	4	9.00	10.13			
May-02						102	6	17.00	9.78			



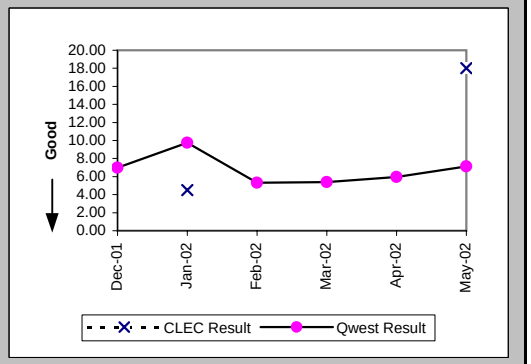
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	36	77.78%	41.57%			
Jan-02	2	2	100.00%	0	0	41	50	82.00%	38.42%	-0.65	-1.4	No
Feb-02						32	38	84.21%	36.46%			
Mar-02						39	40	97.50%	15.61%			
Apr-02						35	38	92.11%	26.97%			
May-02	1	1	100.00%	0	0	38	44	86.36%	34.32%	-0.39	-1.24	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

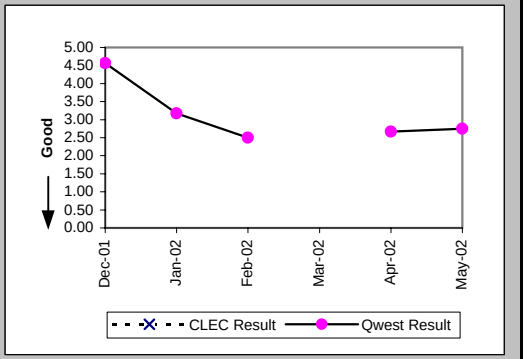
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						252	36	7.00	6.44			
Jan-02	9	2	4.50	0	0	497	51	9.75	9.93	-0.73	-1.45	No
Feb-02						207	39	5.31	4.16			
Mar-02						215	40	5.38	8.22			
Apr-02						227	38	5.97	4.75			
May-02	18	1	18.00	0	0	314	44	7.14	9.09	1.58	-0.04	No



Checklist #14 - Resale - Centrex 21 Installation

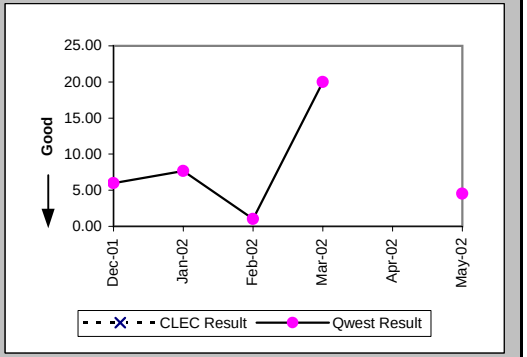
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	7	4.57	3.74			
Jan-02						19	6	3.17	2.86			
Feb-02						15	6	2.50	2.26			
Mar-02												
Apr-02						8	3	2.67	2.89			
May-02						11	4	2.75	3.50			



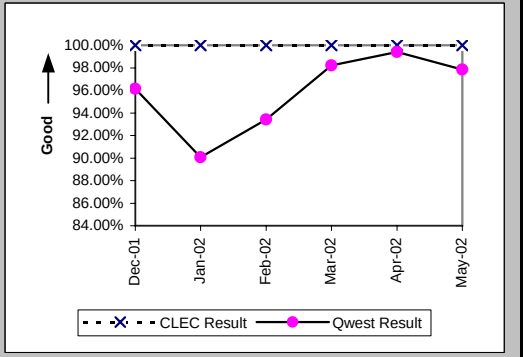
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						23	3	7.67	7.02			
Feb-02						1	1	1.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						9	2	4.50	0.71			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

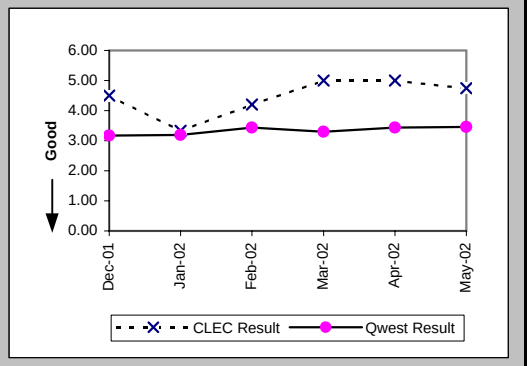
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	175	182	96.15%	19.23%	-0.28	-1.17	No
Jan-02	3	3	100.00%	0	0	118	131	90.08%	29.90%	-0.57	-1.35	No
Feb-02	5	5	100.00%	0	0	256	274	93.43%	24.77%	-0.59	-1.36	No
Mar-02	3	3	100.00%	0	0	275	280	98.21%	13.24%	-0.23	-1.14	No
Apr-02	6	6	100.00%	0	0	166	167	99.40%	7.72%	-0.19	-1.11	No
May-02	28	28	100.00%	0	0	181	185	97.84%	14.54%	-0.73	-1.45	No



Checklist #14 - Resale - Centrex 21 Installation

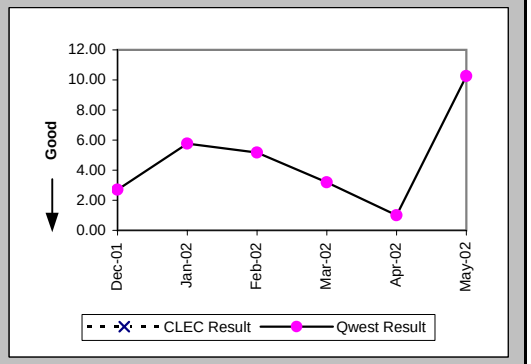
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2	4.50	0	0	444	140	3.17	2.30	1.22	-0.26	No
Jan-02	10	3	3.33	0	0	290	91	3.19	2.87	0.54	-0.67	No
Feb-02	21	5	4.20	0	0	653	190	3.44	2.37	0.79	-0.52	No
Mar-02	15	3	5.00	0	0	687	208	3.30	1.52	2.33	0.41	Yes
Apr-02	25	5	5.00	1	0	450	131	3.44	1.36	2.03	0.24	Yes
May-02	114	24	4.75	4	0	370	107	3.46	3.90	1	-0.39	No



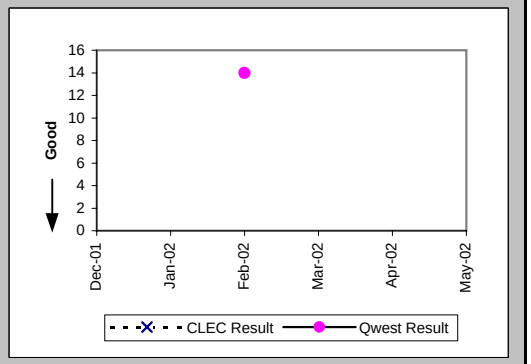
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	7	2.71	2.06			
Jan-02						75	13	5.77	7.50			
Feb-02						88	17	5.18	3.19			
Mar-02						16	5	3.20	3.35			
Apr-02						1	1	1.00				
May-02						41	4	10.25	14.77			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

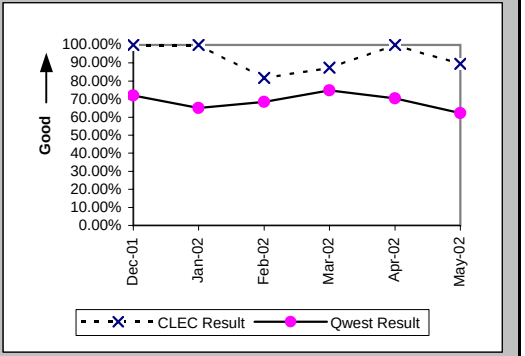
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						14	1	14.00				
Mar-02												
Apr-02												
May-02												



Checklist #14 - Resale - Centrex 21 Installation

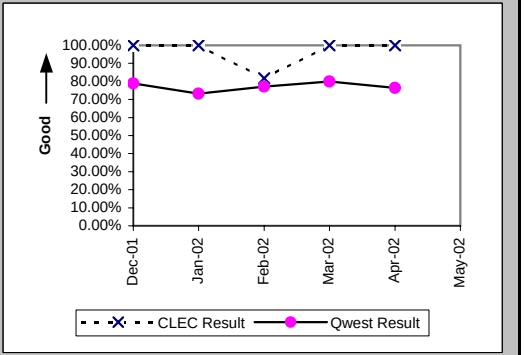
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	412	573	71.90%	44.95%	-1.08	-1.66	No
Jan-02	7	7	100.00%	0	0	318	489	65.03%	47.69%	-1.93	-2.17	No
Feb-02	9	11	81.82%	0	0	366	535	68.41%	46.49%	-0.95	-1.58	No
Mar-02	7	8	87.50%	0	0	460	615	74.80%	43.42%	-0.82	-1.5	No
Apr-02	5	5	100.00%	0	0	410	582	70.45%	45.63%	-1.44	-1.88	No
May-02	17	19	89.47%	0	0	327	525	62.29%	48.47%	-2.4	-2.46	No



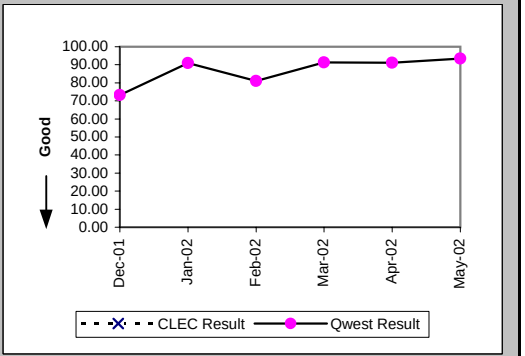
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	452	573	78.88%	40.81%	-0.89	-1.54	No
Jan-02	7	7	100.00%	0	0	358	489	73.21%	44.29%	-1.59	-1.97	No
Feb-02	9	11	81.82%	0	0	413	535	77.20%	41.96%	-0.36	-1.22	No
Mar-02	8	8	100.00%	0	0	492	615	80.00%	40.00%	-1.41	-1.85	No
Apr-02	5	5	100.00%	0	0	445	582	76.46%	42.42%	-1.24	-1.75	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

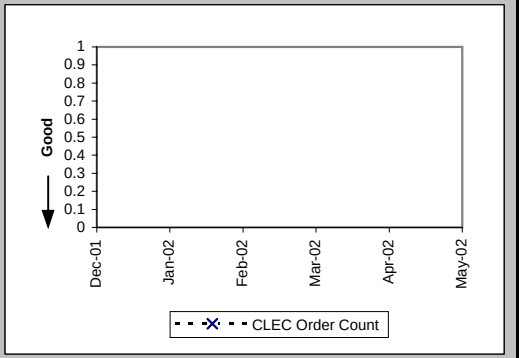
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3662	50	73.24	73.81			
Jan-02						4273	47	90.91	78.90			
Feb-02						4862	60	81.03	83.99			
Mar-02						5751	63	91.29	89.15			
Apr-02						6109	67	91.18	92.08			
May-02						7193	77	93.42	97.82			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

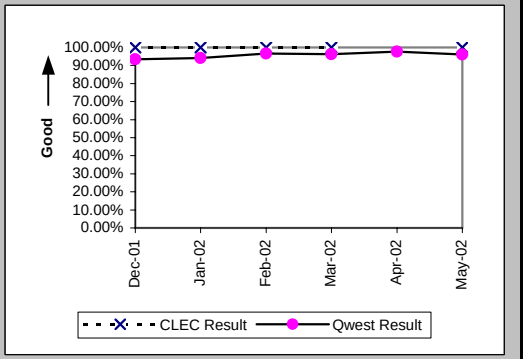
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Centrex 21 Repair

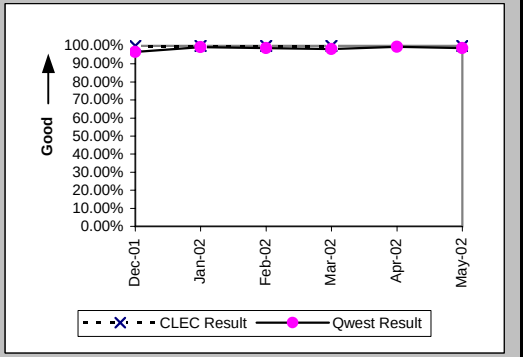
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	4	0	332	355	93.52%	24.62%	-0.37	-1.23	No
Jan-02	3	3	100.00%	5	0	385	409	94.13%	23.50%	-0.43	-1.26	No
Feb-02	3	3	100.00%	2	0	317	328	96.65%	18.00%	-0.32	-1.2	No
Mar-02	1	1	100.00%	2	0	342	355	96.34%	18.78%	-0.19	-1.12	No
Apr-02						370	379	97.63%	15.23%			
May-02	1	1	100.00%	2	0	437	455	96.04%	19.49%	-0.2	-1.12	No



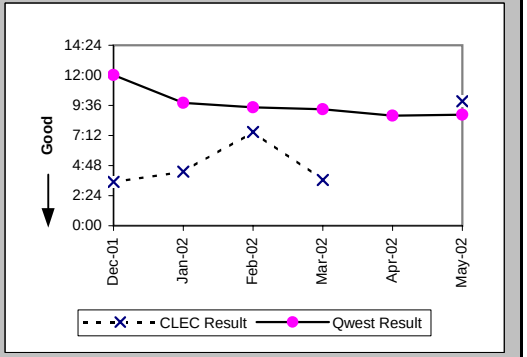
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	4	0	461	477	96.65%	18.01%	-0.37	-1.23	No
Jan-02	4	4	100.00%	5	0	511	515	99.22%	8.78%	-0.18	-1.11	No
Feb-02	4	4	100.00%	2	0	418	423	98.82%	10.81%	-0.22	-1.13	No
Mar-02	3	3	100.00%	2	0	445	453	98.23%	13.17%	-0.23	-1.14	No
Apr-02						491	494	99.39%	7.77%			
May-02	2	2	100.00%	2	0	608	616	98.70%	11.32%	-0.16	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

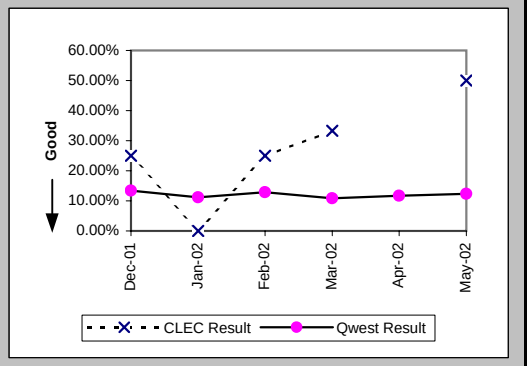
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13:58	4	3:30	4	0	5740:07	477	12:02	15:31	-1.1	-1.67	No
Jan-02	17:14	4	4:19	5	0	5044:10	515	9:48	9:59	-1.09	-1.67	No
Feb-02	29:58	4	7:29	2	0	3999:06	423	9:27	11:29	-0.34	-1.21	No
Mar-02	10:56	3	3:39	2	0	4205:20	453	9:17	11:21	-0.86	-1.52	No
Apr-02						4339:42	494	8:47	8:55			
May-02	19:53	2	9:56	2	0	5461:24	616	8:52	10:43	0.24	-0.86	No



Checklist #14 - Resale - Centrex 21 Repair

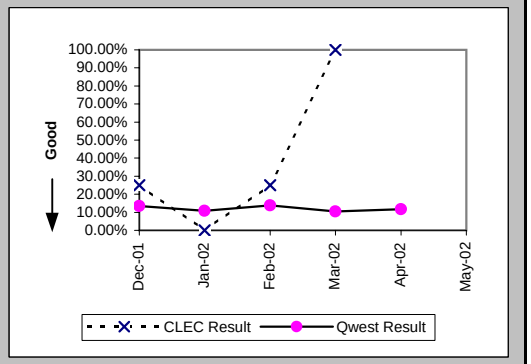
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	4	0	66	492	13.41%	34.08%	0.62	-0.62	No
Jan-02	0	4	0.00%	5	0	59	528	11.17%	31.50%	-0.71	-1.43	No
Feb-02	1	4	25.00%	2	0	55	428	12.85%	33.47%	0.65	-0.61	No
Mar-02	1	3	33.33%	2	0	50	463	10.80%	31.04%	0.98	-0.4	No
Apr-02						59	504	11.71%	32.15%			
May-02	1	2	50.00%	2	0	78	632	12.34%	32.89%	1.16	-0.3	No



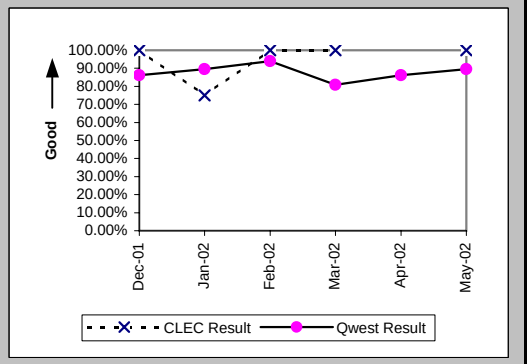
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	4	0	60	446	13.45%	34.12%	0.61	-0.63	No
Jan-02	0	4	0.00%	5	0	53	489	10.84%	31.09%	-0.69	-1.42	No
Feb-02	1	4	25.00%	2	0	54	388	13.92%	34.61%	0.59	-0.64	No
Mar-02	1	1	100.00%	2	0	44	418	10.53%	30.69%	1.63	-0.01	No
Apr-02						55	470	11.70%	32.14%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

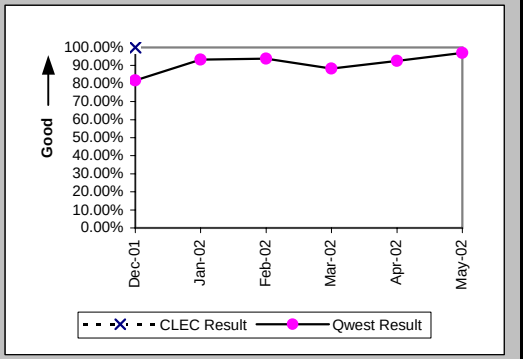
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	4	0	424	492	86.18%	34.51%	-0.8	-1.48	No
Jan-02	3	4	75.00%	5	0	473	528	89.58%	30.55%	0.81	-0.51	No
Feb-02	4	4	100.00%	2	0	402	428	93.93%	23.89%	-0.51	-1.31	No
Mar-02	3	3	100.00%	2	0	374	463	80.78%	39.40%	-0.84	-1.51	No
Apr-02						434	504	86.11%	34.58%			
May-02	2	2	100.00%	2	0	566	632	89.56%	30.58%	-0.48	-1.29	No



Checklist #14 - Resale - Centrex 21 Repair

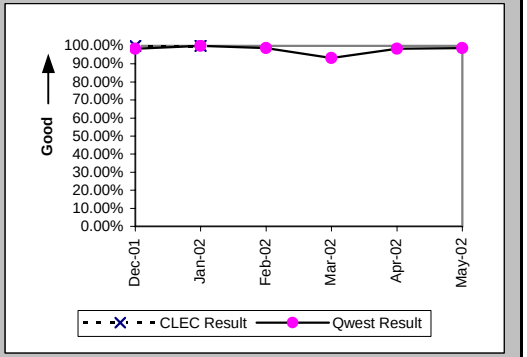
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	36	44	81.82%	38.57%	-0.47	-1.28	No
Jan-02						55	59	93.22%	25.14%			
Feb-02						46	49	93.88%	23.97%			
Mar-02						45	51	88.24%	32.22%			
Apr-02						37	40	92.50%	26.34%			
May-02						64	66	96.97%	17.14%			



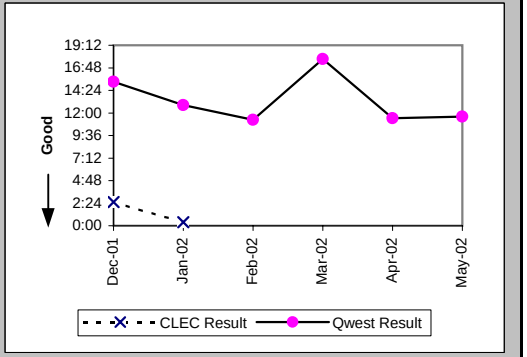
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Jan-02	1	1	100.00%	0	0	74	74	100.00%	N/A	N/A	N/A	
Feb-02						75	76	98.68%	11.40%			
Mar-02						55	59	93.22%	25.14%			
Apr-02						59	60	98.33%	12.80%			
May-02						82	83	98.80%	10.91%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

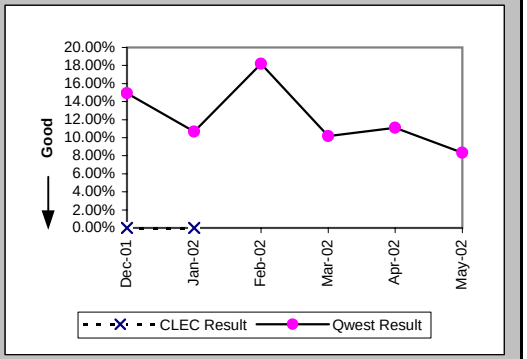
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2:32	1	2:32	0	0	995:20	65	15:19	12:33	-1.01	-1.61	No
Jan-02	0:23	1	0:23	0	0	949:52	74	12:50	9:33	-1.29	-1.79	No
Feb-02						856:17	76	11:16	12:08			
Mar-02						1047:24	59	17:45	25:58			
Apr-02						686:00	60	11:26	9:24			
May-02						963:32	83	11:37	9:00			



Checklist #14 - Resale - Centrex 21 Repair

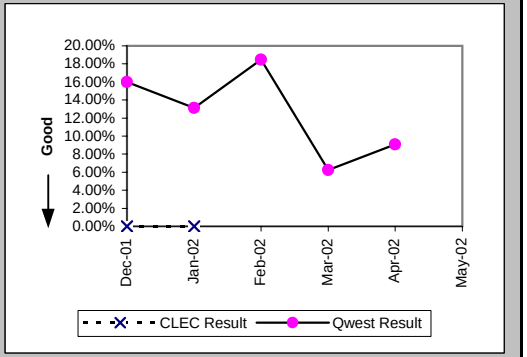
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	10	67	14.93%	35.63%	-0.42	-1.25	No
Jan-02	0	1	0.00%	0	0	8	75	10.67%	30.87%	-0.34	-1.21	No
Feb-02						14	77	18.18%	38.57%			
Mar-02						6	59	10.17%	30.22%			
Apr-02						7	63	11.11%	31.43%			
May-02						7	84	8.33%	27.64%			



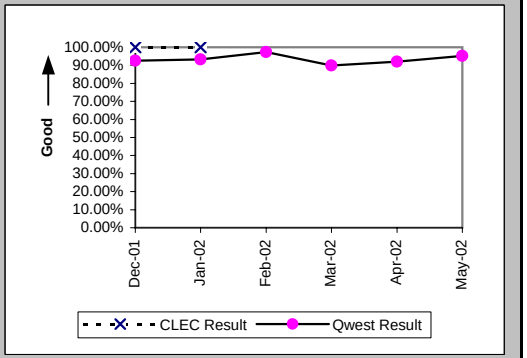
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	50	16.00%	36.66%	-0.43	-1.26	No
Jan-02	0	1	0.00%	0	0	8	61	13.11%	33.76%	-0.39	-1.23	No
Feb-02						12	65	18.46%	38.80%			
Mar-02						3	48	6.25%	24.21%			
Apr-02						5	55	9.09%	28.75%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

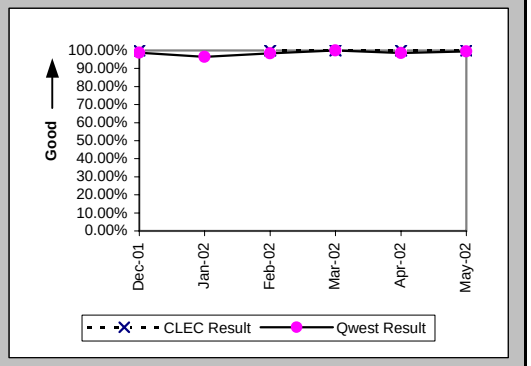
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	62	67	92.54%	26.28%	-0.28	-1.17	No
Jan-02	1	1	100.00%	0	0	70	75	93.33%	24.94%	-0.27	-1.16	No
Feb-02						75	77	97.40%	15.91%			
Mar-02						53	59	89.83%	30.22%			
Apr-02						58	63	92.06%	27.03%			
May-02						80	84	95.24%	21.30%			



Checklist #14 - Resale - Centrex 21 Repair

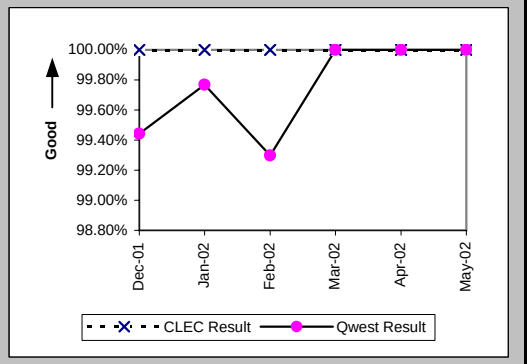
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	149	151	98.68%	11.43%	-0.16	-1.1	No
Jan-02						195	202	96.53%	18.29%			
Feb-02	2	2	100.00%	1	0	185	188	98.40%	12.53%	-0.18	-1.11	No
Mar-02	2	2	100.00%	2	0	190	190	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	144	146	98.63%	11.62%	-0.12	-1.07	No
May-02	2	2	100.00%	2	0	174	175	99.43%	7.54%	-0.11	-1.06	No



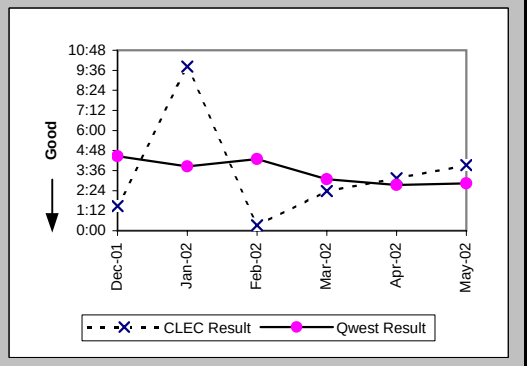
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	2	0	357	359	99.44%	7.44%	-0.17	-1.1	No
Jan-02	2	2	100.00%	0	0	429	430	99.77%	4.82%	-0.07	-1.04	No
Feb-02	2	2	100.00%	1	0	424	427	99.30%	8.35%	-0.12	-1.07	No
Mar-02	4	4	100.00%	2	0	378	378	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	342	342	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	2	0	375	375	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

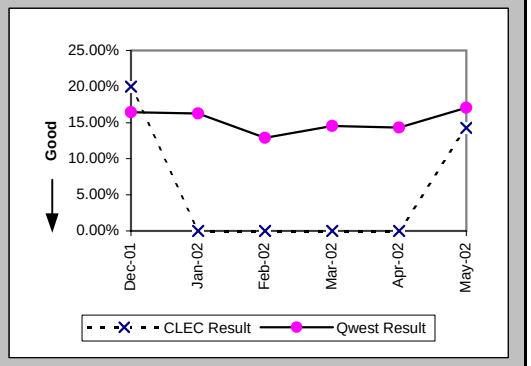
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7:27	5	1:29	2	0	1601:45	359	4:28	7:58	-0.83	-1.5	No
Jan-02	19:38	2	9:49	0	0	1658:28	430	3:51	6:56	1.13	-0.32	No
Feb-02	0:41	2	0:20	1	0	1826:40	427	4:17	13:51	-0.4	-1.24	No
Mar-02	9:34	4	2:23	2	0	1166:05	378	3:05	5:24	-0.26	-1.16	No
Apr-02	3:08	1	3:08	0	0	935:33	342	2:44	5:00	0.93	-0.43	No
May-02	27:29	7	3:56	2	0	1060:08	375	2:50	4:57	0.73	-0.56	No



Checklist #14 - Resale - Centrex 21 Repair

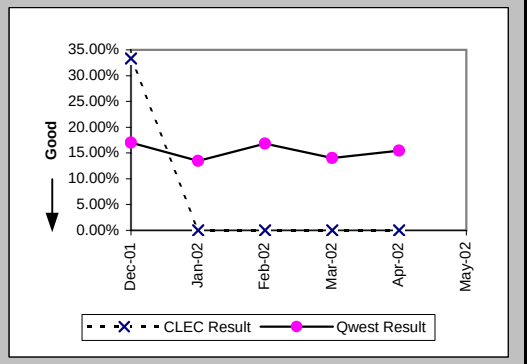
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	2	0	59	359	16.43%	37.06%	0.25	-0.85	No
Jan-02	0	2	0.00%	0	0	70	430	16.28%	36.92%	-0.62	-1.38	No
Feb-02	0	2	0.00%	1	0	55	427	12.88%	33.50%	-0.54	-1.33	No
Mar-02	0	4	0.00%	2	0	55	378	14.55%	35.26%	-0.82	-1.5	No
Apr-02	0	1	0.00%	0	0	49	342	14.33%	35.04%	-0.41	-1.25	No
May-02	1	7	14.29%	2	0	64	375	17.07%	37.62%	-0.19	-1.12	No



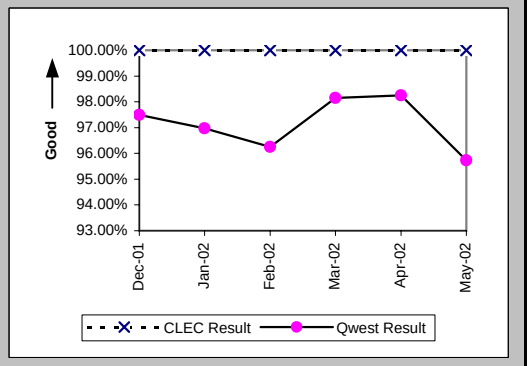
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	2	0	32	188	17.02%	37.58%	0.64	-0.61	No
Jan-02	0	1	0.00%	0	0	32	238	13.45%	34.11%	-0.39	-1.24	No
Feb-02	0	1	0.00%	1	0	37	220	16.82%	37.40%	-0.45	-1.27	No
Mar-02	0	1	0.00%	2	0	29	207	14.01%	34.71%	-0.4	-1.24	No
Apr-02	0	1	0.00%	0	0	27	175	15.43%	36.12%	-0.43	-1.26	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

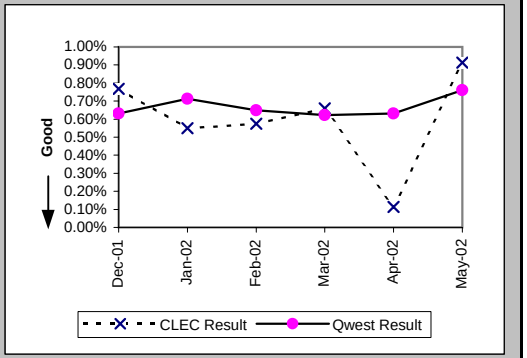
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	2	0	350	359	97.49%	15.63%	-0.36	-1.22	No
Jan-02	2	2	100.00%	0	0	417	430	96.98%	17.12%	-0.25	-1.15	No
Feb-02	2	2	100.00%	1	0	411	427	96.25%	18.99%	-0.28	-1.17	No
Mar-02	4	4	100.00%	2	0	371	378	98.15%	13.48%	-0.27	-1.17	No
Apr-02	1	1	100.00%	0	0	336	342	98.25%	13.13%	-0.13	-1.08	No
May-02	7	7	100.00%	2	0	359	375	95.73%	20.21%	-0.55	-1.34	No



Checklist #14 - Resale - Centrex 21 Repair

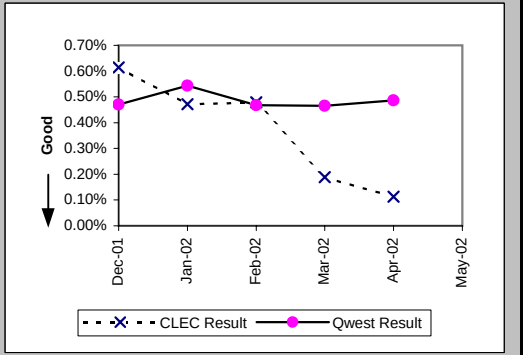
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1301	0.77%	6	0	918	145367	0.63%	7.92%	0.62	-0.62	No
Jan-02	7	1272	0.55%	5	0	1033	144977	0.71%	8.41%	-0.68	-1.42	No
Feb-02	6	1045	0.57%	3	0	932	143777	0.65%	8.03%	-0.3	-1.18	No
Mar-02	7	1062	0.66%	4	0	900	144568	0.62%	7.87%	0.15	-0.91	No
Apr-02	1	881	0.11%	1	0	909	143946	0.63%	7.92%	-1.93	-2.18	No
May-02	9	986	0.91%	4	0	1091	143365	0.76%	8.69%	0.55	-0.67	No



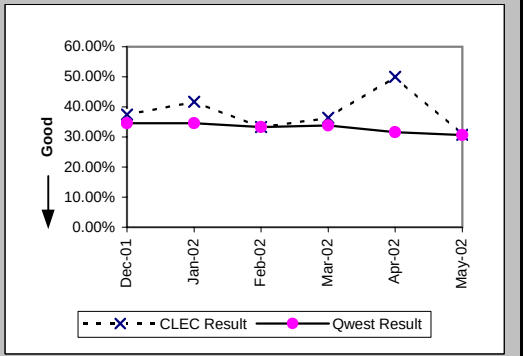
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1301	0.61%	6	0	684	145367	0.47%	6.84%	0.76	-0.54	No
Jan-02	6	1272	0.47%	5	0	788	144977	0.54%	7.35%	-0.35	-1.21	No
Feb-02	5	1045	0.48%	3	0	673	143777	0.47%	6.83%	0.05	-0.97	No
Mar-02	2	1062	0.19%	4	0	673	144568	0.47%	6.81%	-1.32	-1.8	No
Apr-02	1	881	0.11%	1	0	700	143946	0.49%	6.96%	-1.59	-1.96	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

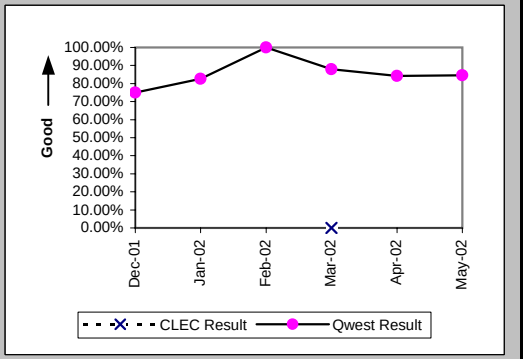
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	16	37.50%	0	0	485	1403	34.57%	47.56%	0.26	-0.84	No
Jan-02	5	12	41.67%	0	0	546	1579	34.58%	47.56%	0.51	-0.69	No
Feb-02	3	9	33.33%	0	0	465	1397	33.29%	47.12%	0.03	-0.98	No
Mar-02	4	11	36.36%	0	0	461	1361	33.87%	47.33%	0.19	-0.88	No
Apr-02	1	2	50.00%	0	0	420	1329	31.60%	46.49%	0.47	-0.71	No
May-02	4	13	30.77%	0	0	481	1572	30.60%	46.08%	0.04	-0.98	No



Checklist #14 - Resale - PBX Installation

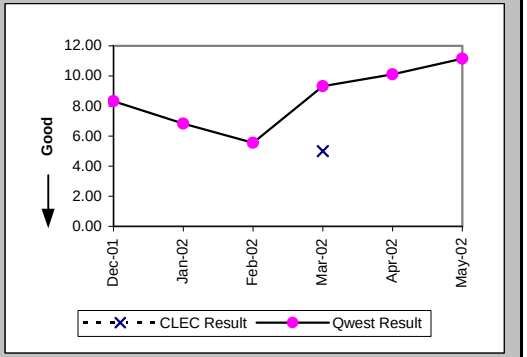
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	28	75.00%	43.30%			
Jan-02						19	23	82.61%	37.90%			
Feb-02						16	16	100.00%	0.00%			
Mar-02	0	1	0.00%	0	0	22	25	88.00%	32.50%	1.48	-0.1	No
Apr-02						16	19	84.21%	36.46%			
May-02						22	26	84.62%	36.08%			



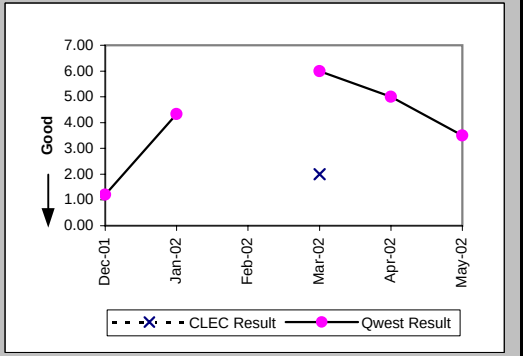
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						233	28	8.32	9.53			
Jan-02						164	24	6.83	9.51			
Feb-02						89	16	5.56	9.08			
Mar-02	5	1	5.00	0	0	233	25	9.32	14.76	-0.29	-1.17	No
Apr-02						202	20	10.10	12.76			
May-02						290	26	11.15	14.91			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

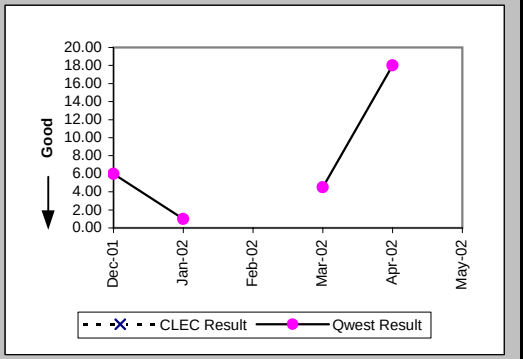
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	5	1.20	0.45			
Jan-02						13	3	4.33	5.77			
Feb-02												
Mar-02	2	1	2.00	0	0	6	1	6.00				
Apr-02						15	3	5.00	2.65			
May-02						14	4	3.50	3.79			



Checklist #14 - Resale - PBX Installation

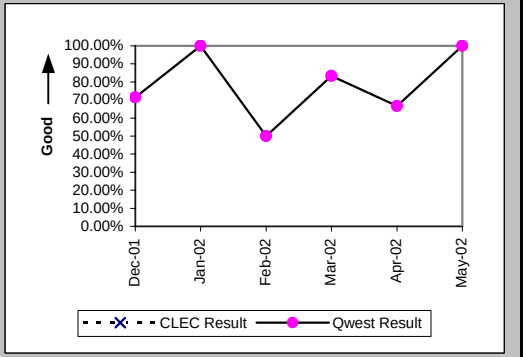
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	2	6.00	2.83			
Jan-02						1	1	1.00				
Feb-02												
Mar-02						9	2	4.50	2.12			
Apr-02						18	1	18.00				
May-02												



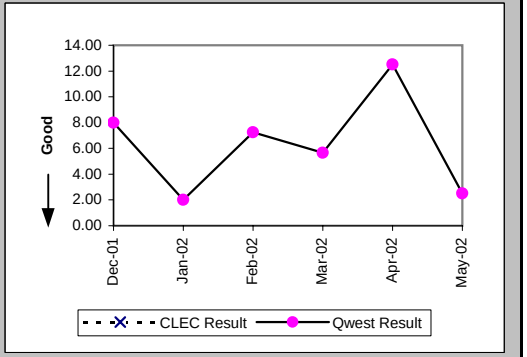
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	7	71.43%	45.18%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

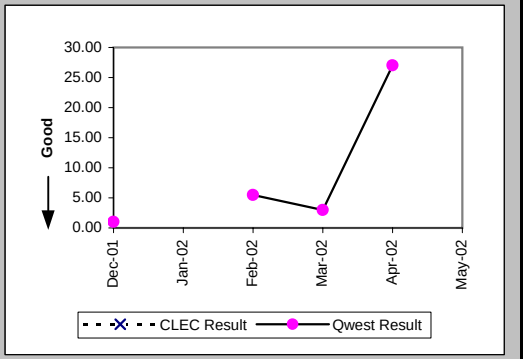
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	7	8.00	6.73			
Jan-02						4	2	2.00	1.41			
Feb-02						29	4	7.25	4.27			
Mar-02						34	6	5.67	2.88			
Apr-02						50	4	12.50	17.67			
May-02						5	2	2.50	0.71			



Checklist #14 - Resale - PBX Installation

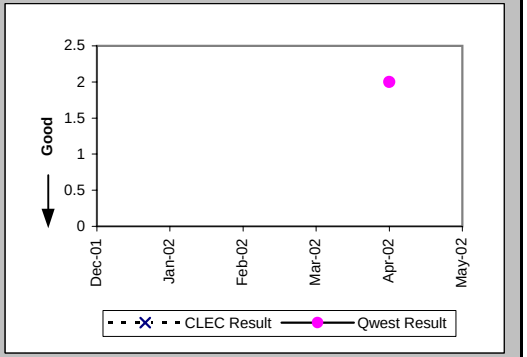
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02												
Feb-02						11	2	5.50	6.36			
Mar-02						3	1	3.00				
Apr-02						27	1	27.00				
May-02												



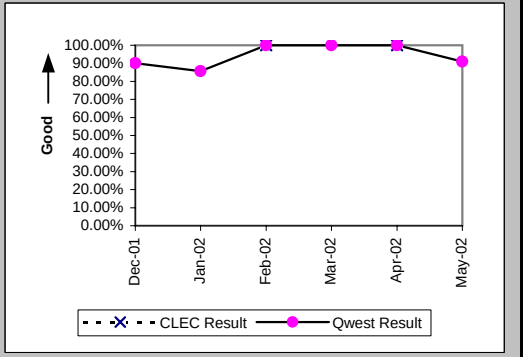
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	1	2.00				
May-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

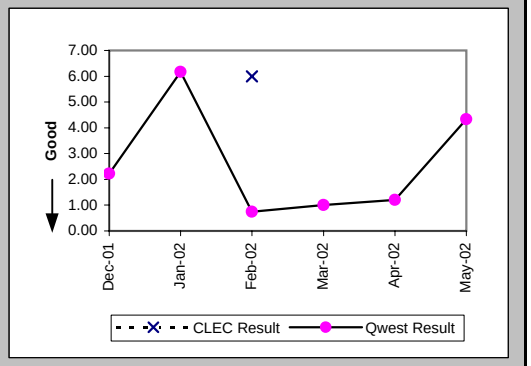
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						12	14	85.71%	34.99%			
Feb-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02						8	8	100.00%	0.00%			
Apr-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
May-02						10	11	90.91%	28.75%			



Checklist #14 - Resale - PBX Installation

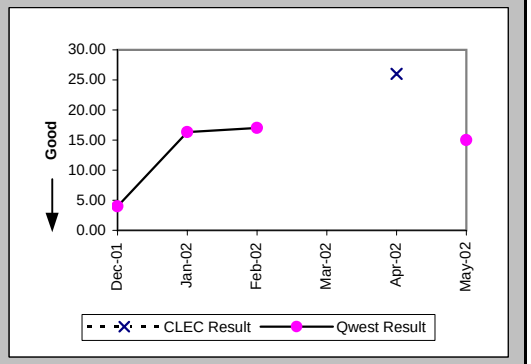
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	9	2.22	1.72			
Jan-02						37	6	6.17	10.78			
Feb-02	18	3	6.00	0	0	3	4	0.75	1.50	2.1	0.27	Yes
Mar-02						7	7	1.00	1.15			
Apr-02						6	5	1.20	1.64			
May-02						39	9	4.33	6.32			



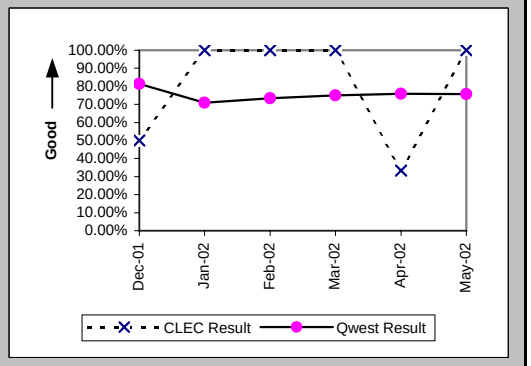
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	2	4.00	4.24			
Jan-02						49	3	16.33	8.08			
Feb-02						17	1	17.00				
Mar-02												
Apr-02	52	2	26.00	0	0							
May-02						15	1	15.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

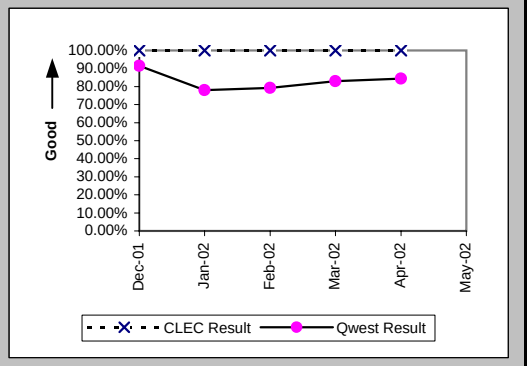
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	105	129	81.40%	38.91%	0.88	-0.47	No
Jan-02	1	1	100.00%	0	0	90	127	70.87%	45.44%	-0.64	-1.39	No
Feb-02	3	3	100.00%	0	0	88	120	73.33%	44.22%	-1.03	-1.63	No
Mar-02	3	3	100.00%	0	0	84	112	75.00%	43.30%	-0.99	-1.6	No
Apr-02	1	3	33.33%	0	0	88	116	75.86%	42.79%	1.41	-0.14	No
May-02	3	3	100.00%	0	0	90	119	75.63%	42.93%	-0.97	-1.59	No



Checklist #14 - Resale - PBX Installation

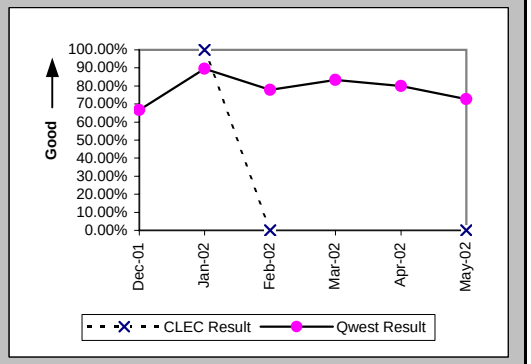
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	118	129	91.47%	27.93%	-0.43	-1.26	No
Jan-02	1	1	100.00%	0	0	99	127	77.95%	41.46%	-0.53	-1.32	No
Feb-02	3	3	100.00%	0	0	95	120	79.17%	40.61%	-0.88	-1.53	No
Mar-02	3	3	100.00%	0	0	93	112	83.04%	37.53%	-0.77	-1.47	No
Apr-02	3	3	100.00%	0	0	98	116	84.48%	36.21%	-0.73	-1.45	No
May-02												



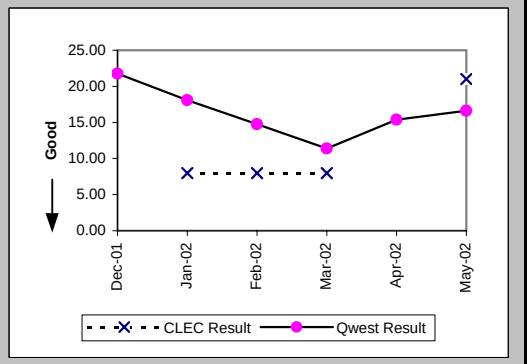
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	6	66.67%	47.14%			
Jan-02	1	1	100.00%	0	0	17	19	89.47%	30.69%	-0.33	-1.2	No
Feb-02	0	1	0.00%	0	0	14	18	77.78%	41.57%	1.16	-0.29	No
Mar-02						15	18	83.33%	37.27%			
Apr-02						12	15	80.00%	40.00%			
May-02	0	1	0.00%	0	0	16	22	72.73%	44.54%	1.06	-0.36	No



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

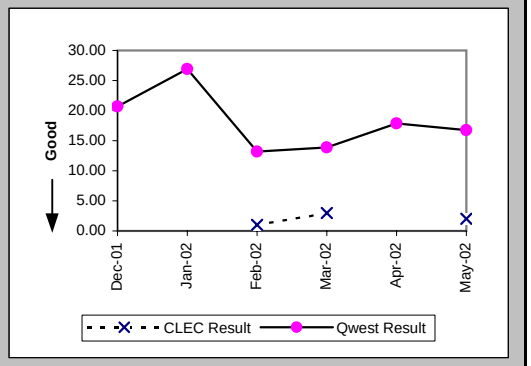
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						805	37	21.76	18.26			
Jan-02	8	1	8.00	0	0	795	44	18.07	17.02	-0.58	-1.36	No
Feb-02	8	1	8.00	0	0	665	45	14.78	14.11	-0.48	-1.29	No
Mar-02	8	1	8.00	0	0	502	44	11.41	8.74	-0.39	-1.23	No
Apr-02						630	41	15.37	15.55			
May-02	21	1	21.00	0	0	815	49	16.63	13.81	0.51	-0.69	No



Checklist #14 - Resale - PBX Installation

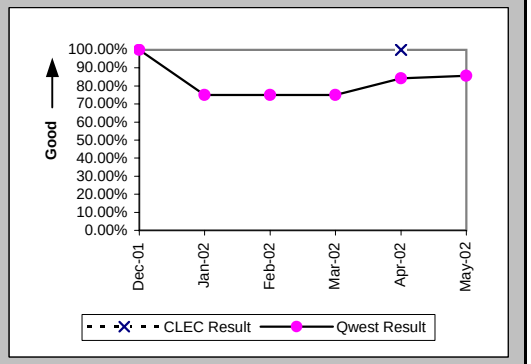
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						476	23	20.70	18.68			
Jan-02						323	12	26.92	18.82			
Feb-02	1	1	1.00	0	0	145	11	13.18	17.35	-0.67	-1.41	No
Mar-02	3	1	3.00	0	0	125	9	13.89	12.29	-0.84	-1.51	No
Apr-02						268	15	17.87	12.25			
May-02	2	1	2.00	0	0	352	21	16.76	14.00	-1.03	-1.63	No



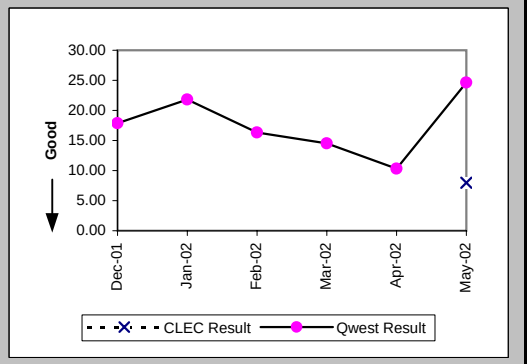
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						6	8	75.00%	43.30%			
Feb-02						9	12	75.00%	43.30%			
Mar-02						3	4	75.00%	43.30%			
Apr-02	1	1	100.00%	0	0	16	19	84.21%	36.46%	-0.42	-1.26	No
May-02						6	7	85.71%	34.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

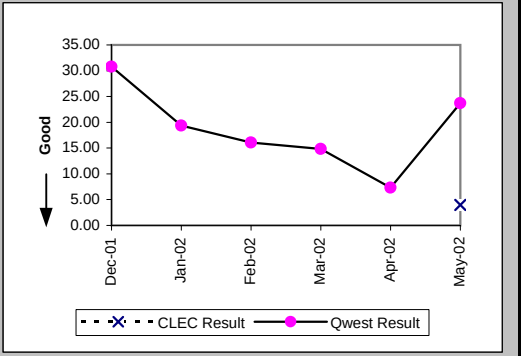
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						626	35	17.89	19.78			
Jan-02						917	42	21.83	16.18			
Feb-02						556	34	16.35	14.11			
Mar-02						305	21	14.52	11.02			
Apr-02						330	32	10.31	6.28			
May-02	8	1	8.00	0	0	542	22	24.64	24.56	-0.66	-1.4	No



Checklist #14 - Resale - PBX Installation

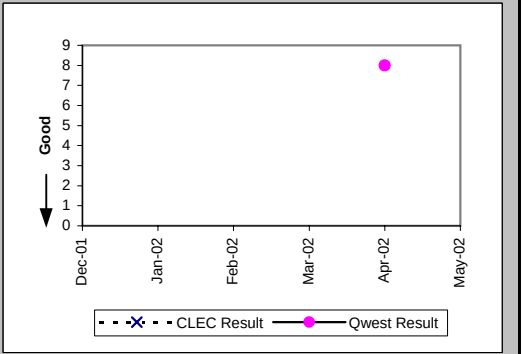
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						246	8	30.75	32.35			
Jan-02						407	21	19.38	17.25			
Feb-02						209	13	16.08	12.98			
Mar-02						178	12	14.83	8.34			
Apr-02						22	3	7.33	6.66			
May-02	4	1	4.00	0	0	261	11	23.73	19.21	-0.98	-1.6	No



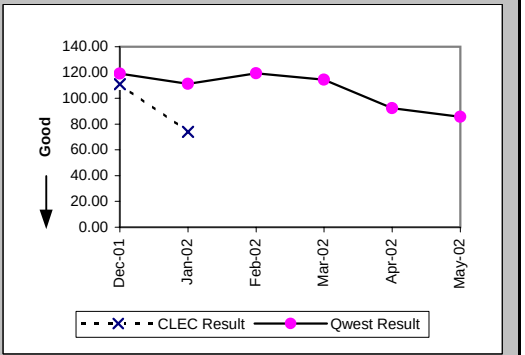
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						8	1	8.00				
May-02												



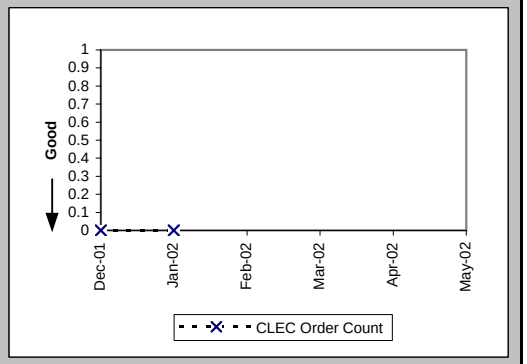
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	222	2	111.00	0	0	1788	15	119.20	101.94	-0.11	-1.06	No
Jan-02	296	4	74.00	0	0	1891	17	111.24	114.02	-0.59	-1.36	No
Feb-02						1551	13	119.31	113.08			
Mar-02						1488	13	114.46	122.44			
Apr-02						1845	20	92.25	116.34			
May-02						2225	26	85.58	113.61			



Checklist #14 - Resale - PBX Installation

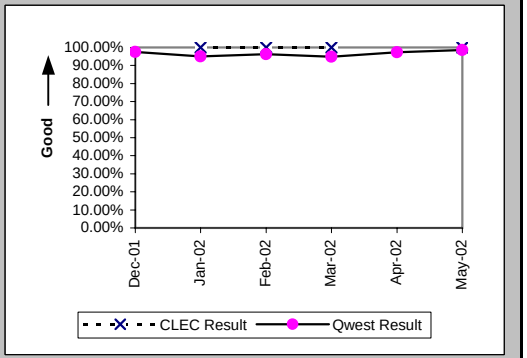
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - PBX Repair

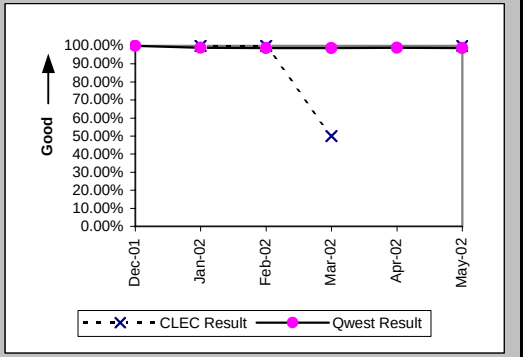
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	78	97.44%	15.81%			
Jan-02	1	1	100.00%	1	0	78	82	95.12%	21.54%	-0.23	-1.14	No
Feb-02	1	1	100.00%	0	0	76	79	96.20%	19.11%	-0.2	-1.12	No
Mar-02	1	1	100.00%	1	0	74	78	94.87%	22.06%	-0.23	-1.14	No
Apr-02						73	75	97.33%	16.11%			
May-02	1	1	100.00%	0	0	68	69	98.55%	11.95%	-0.12	-1.07	No



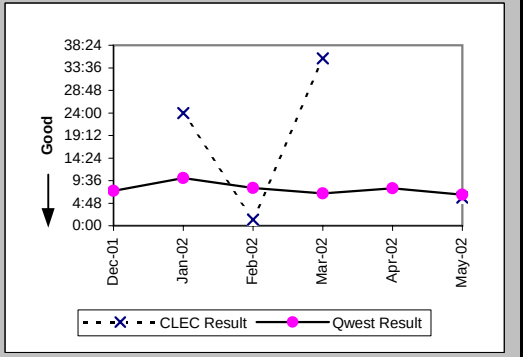
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						86	86	100.00%	0.00%			
Jan-02	1	1	100.00%	1	0	90	91	98.90%	10.43%	-0.1	-1.06	No
Feb-02	1	1	100.00%	0	0	83	84	98.81%	10.85%	-0.11	-1.07	No
Mar-02	1	2	50.00%	1	0	84	85	98.82%	10.78%	2.07	0.26	Yes
Apr-02						87	88	98.86%	10.60%			
May-02	1	1	100.00%	0	0	81	82	98.78%	10.98%	-0.11	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

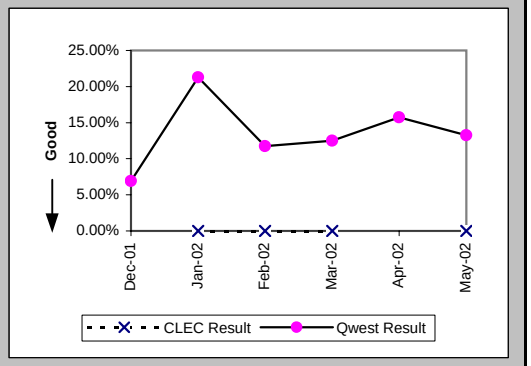
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						638:23	86	7:25	6:47			
Jan-02	23:56	1	23:56	1	0	920:17	91	10:07	11:15	1.39	-0.15	No
Feb-02	1:16	1	1:16	0	0	678:05	84	8:04	14:07	-0.48	-1.29	No
Mar-02	71:13	2	35:37	1	0	585:03	85	6:53	8:37	2.2	0.34	Yes
Apr-02						703:37	88	8:00	9:41			
May-02	5:59	1	5:59	0	0	543:11	82	6:37	9:20	-0.07	-1.04	No



Checklist #14 - Resale - PBX Repair

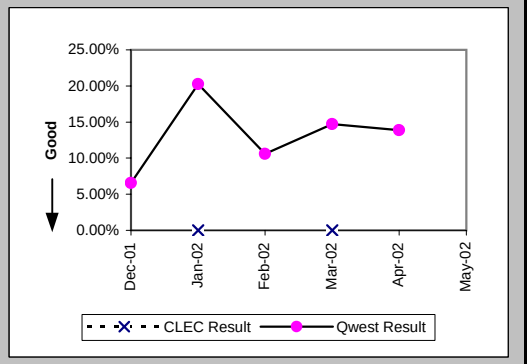
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	87	6.90%	25.34%			
Jan-02	0	1	0.00%	1	0	20	94	21.28%	40.93%	-0.52	-1.31	No
Feb-02	0	1	0.00%	0	0	10	85	11.76%	32.22%	-0.36	-1.22	No
Mar-02	0	2	0.00%	1	0	11	88	12.50%	33.07%	-0.53	-1.32	No
Apr-02						14	89	15.73%	36.41%			
May-02	0	1	0.00%	0	0	11	83	13.25%	33.91%	-0.39	-1.24	No



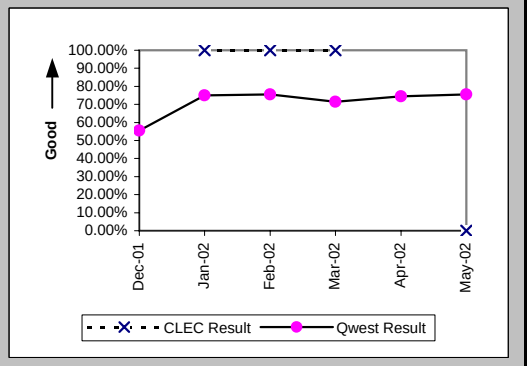
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	61	6.56%	24.75%			
Jan-02	0	1	0.00%	1	0	16	79	20.25%	40.19%	-0.5	-1.3	No
Feb-02						7	66	10.61%	30.79%			
Mar-02	0	2	0.00%	1	0	10	68	14.71%	35.42%	-0.58	-1.35	No
Apr-02						10	72	13.89%	34.58%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

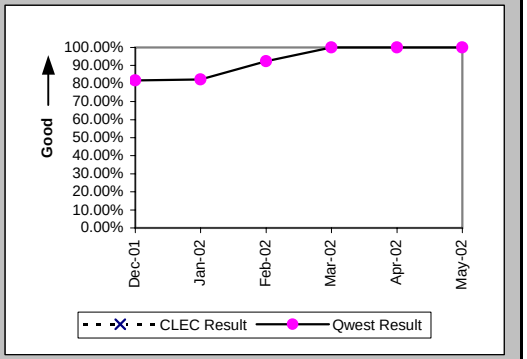
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	63	55.56%	49.69%			
Jan-02	1	1	100.00%	1	0	45	60	75.00%	43.30%	-0.57	-1.35	No
Feb-02	1	1	100.00%	0	0	34	45	75.56%	42.98%	-0.56	-1.34	No
Mar-02	1	1	100.00%	1	0	35	49	71.43%	45.18%	-0.63	-1.38	No
Apr-02						41	55	74.55%	43.56%			
May-02	0	1	0.00%	0	0	40	53	75.47%	43.03%	1.15	-0.3	No



Checklist #14 - Resale - PBX Repair

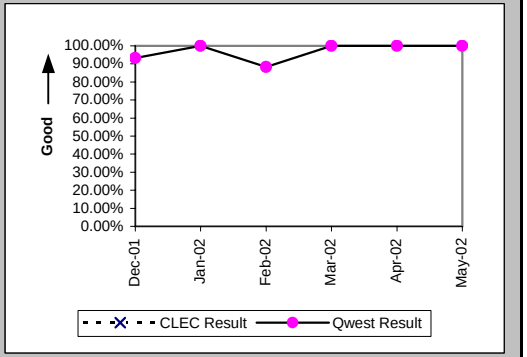
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						12	13	92.31%	26.65%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			



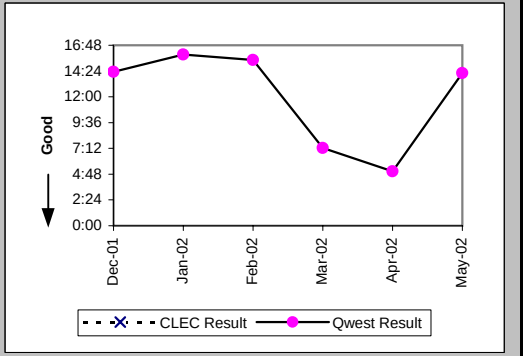
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	15	93.33%	24.94%			
Jan-02						21	21	100.00%	0.00%			
Feb-02						15	17	88.24%	32.22%			
Mar-02						23	23	100.00%	0.00%			
Apr-02						15	15	100.00%	0.00%			
May-02						15	15	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

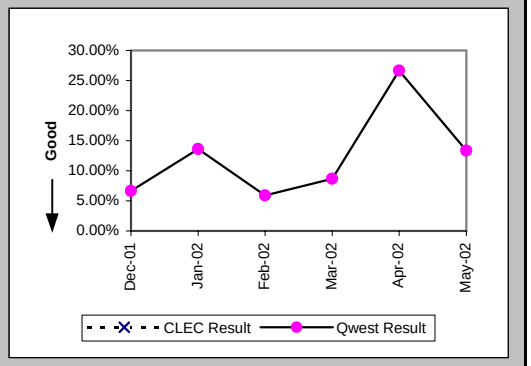
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						215:01	15	14:20	19:05			
Jan-02						334:43	21	15:56	13:19			
Feb-02						262:14	17	15:26	18:03			
Mar-02						166:25	23	7:14	7:56			
Apr-02						75:42	15	5:03	6:27			
May-02						213:04	15	14:12	8:36			



Checklist #14 - Resale - PBX Repair

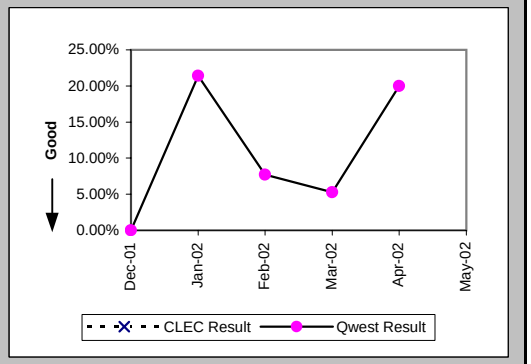
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	15	6.67%	24.94%			
Jan-02						3	22	13.64%	34.32%			
Feb-02						1	17	5.88%	23.53%			
Mar-02						2	23	8.70%	28.18%			
Apr-02						4	15	26.67%	44.22%			
May-02						2	15	13.33%	33.99%			



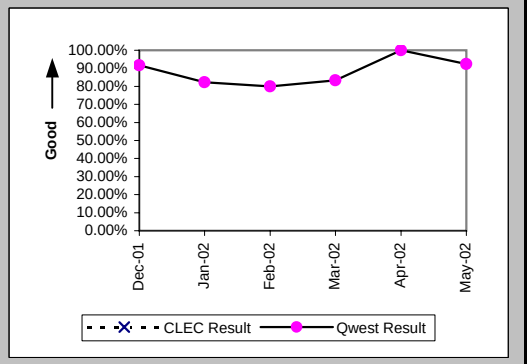
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	12	0.00%	0.00%			
Jan-02						3	14	21.43%	41.03%			
Feb-02						1	13	7.69%	26.65%			
Mar-02						1	19	5.26%	22.33%			
Apr-02						2	10	20.00%	40.00%			
May-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

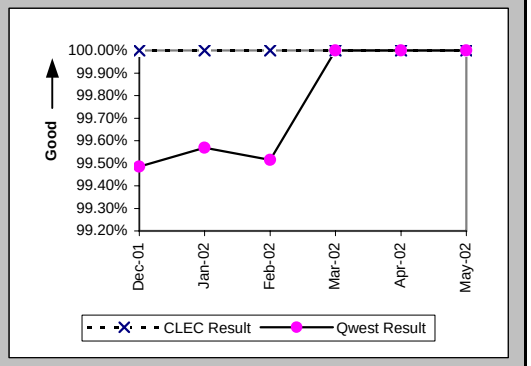
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	12	91.67%	27.64%			
Jan-02						14	17	82.35%	38.12%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						10	12	83.33%	37.27%			
Apr-02						8	8	100.00%	0.00%			
May-02						12	13	92.31%	26.65%			



Checklist #14 - Resale - PBX Repair

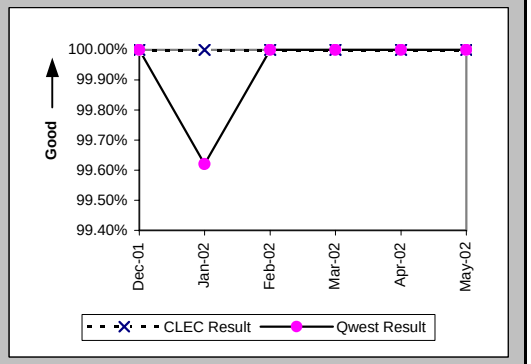
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	193	194	99.48%	7.16%	-0.22	-1.13	No
Jan-02	7	7	100.00%	4	0	231	232	99.57%	6.55%	-0.17	-1.1	No
Feb-02	4	4	100.00%	2	0	205	206	99.51%	6.95%	-0.14	-1.08	No
Mar-02	16	16	100.00%	3	0	197	197	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	1	0	181	181	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	200	200	100.00%	N/A	N/A	N/A	



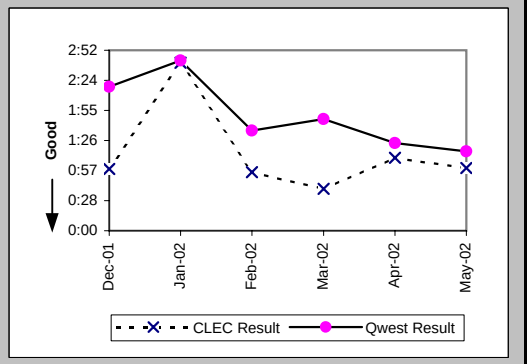
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	216	216	100.00%	N/A	N/A	N/A	
Jan-02	7	7	100.00%	4	0	262	263	99.62%	6.15%	-0.16	-1.1	No
Feb-02	6	6	100.00%	2	0	223	223	100.00%	N/A	N/A	N/A	
Mar-02	16	16	100.00%	3	0	215	215	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	1	0	207	207	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	225	225	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

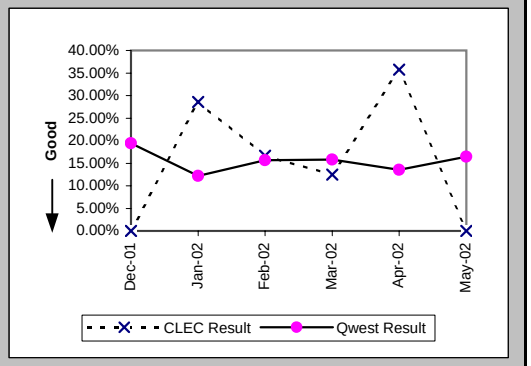
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9:48	10	0:59	0	0	495:51	216	2:18	4:44	-0.86	-1.52	No
Jan-02	18:46	7	2:41	4	0	714:02	263	2:43	9:55	-0.01	-1.01	No
Feb-02	5:38	6	0:56	2	0	357:17	223	1:36	3:24	-0.47	-1.29	No
Mar-02	10:34	16	0:40	3	0	382:38	215	1:47	3:06	-1.4	-1.85	No
Apr-02	16:21	14	1:10	1	0	288:28	207	1:24	2:05	-0.39	-1.24	No
May-02	2:59	3	1:00	0	0	286:30	225	1:16	2:37	-0.18	-1.11	No



Checklist #14 - Resale - PBX Repair

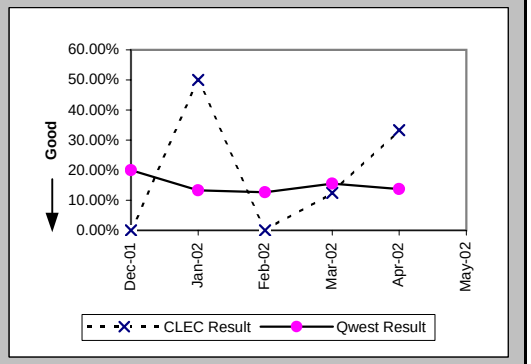
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	10	0.00%	0	0	42	216	19.44%	39.58%	-1.52	-1.92	No
Jan-02	2	7	28.57%	4	0	32	263	12.17%	32.69%	1.15	-0.3	No
Feb-02	1	6	16.67%	2	0	35	223	15.70%	36.38%	0.11	-0.94	No
Mar-02	2	16	12.50%	3	0	34	215	15.81%	36.49%	-0.35	-1.21	No
Apr-02	5	14	35.71%	1	0	28	207	13.53%	34.20%	2.01	0.22	Yes
May-02	0	3	0.00%	0	0	37	225	16.44%	37.07%	-0.76	-1.46	No



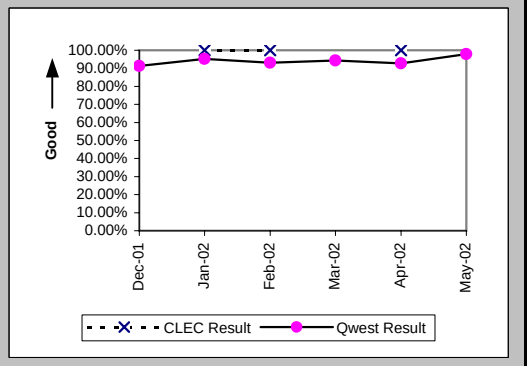
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	22	110	20.00%	40.00%	-1.19	-1.73	No
Jan-02	2	4	50.00%	4	0	20	150	13.33%	33.99%	1.66	0.01	Yes
Feb-02	0	2	0.00%	2	0	15	118	12.71%	33.31%	-0.54	-1.33	No
Mar-02	1	8	12.50%	3	0	19	122	15.57%	36.26%	-0.23	-1.14	No
Apr-02	2	6	33.33%	1	0	16	117	13.68%	34.36%	1.17	-0.29	No
May-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

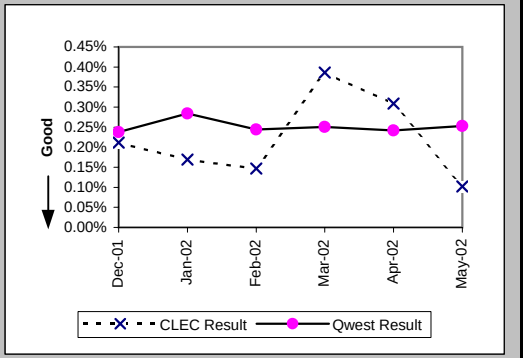
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	46	91.30%	28.18%			
Jan-02	1	1	100.00%	4	0	60	63	95.24%	21.30%	-0.22	-1.13	No
Feb-02	2	2	100.00%	2	0	27	29	93.10%	25.34%	-0.37	-1.23	No
Mar-02						33	35	94.29%	23.21%			
Apr-02	1	1	100.00%	1	0	38	41	92.68%	26.04%	-0.28	-1.17	No
May-02						46	47	97.87%	14.43%			



Checklist #14 - Resale - PBX Repair

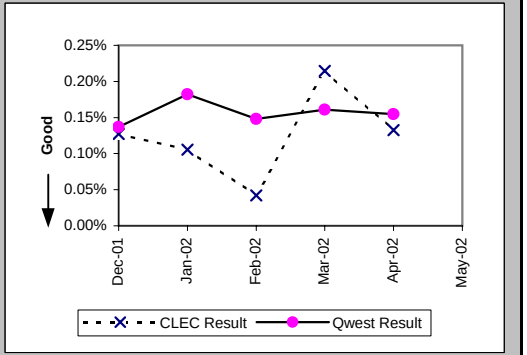
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	4725	0.21%	1	0	318	133560	0.24%	4.87%	-0.37	-1.22	No
Jan-02	8	4732	0.17%	5	0	379	133475	0.28%	5.32%	-1.46	-1.89	No
Feb-02	7	4758	0.15%	2	0	325	132901	0.24%	4.94%	-1.34	-1.81	No
Mar-02	18	4665	0.39%	4	0	326	130080	0.25%	5.00%	1.82	0.1	Yes
Apr-02	14	4533	0.31%	1	0	311	128535	0.24%	4.91%	0.9	-0.45	No
May-02	4	3907	0.10%	0	0	323	127767	0.25%	5.02%	-1.84	-2.12	No



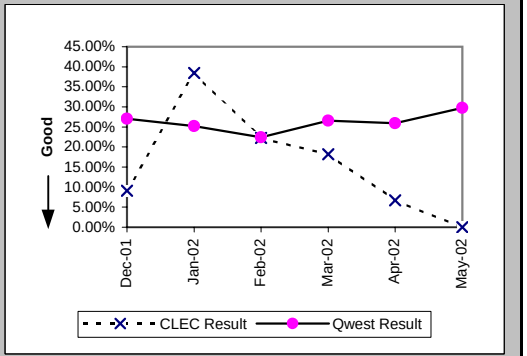
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	4725	0.13%	1	0	183	133560	0.14%	3.70%	-0.18	-1.11	No
Jan-02	5	4732	0.11%	5	0	243	133475	0.18%	4.26%	-1.21	-1.74	No
Feb-02	2	4758	0.04%	2	0	197	132901	0.15%	3.85%	-1.87	-2.14	No
Mar-02	10	4665	0.21%	4	0	209	130080	0.16%	4.01%	0.9	-0.45	No
Apr-02	6	4533	0.13%	1	0	199	128535	0.15%	3.93%	-0.38	-1.23	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

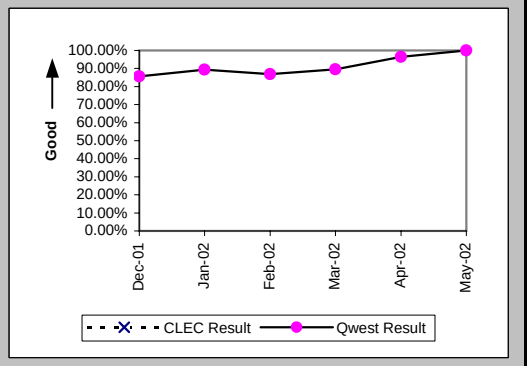
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	0	0	118	436	27.06%	44.43%	-1.33	-1.81	No
Jan-02	5	13	38.46%	0	0	128	507	25.25%	43.44%	1.04	-0.37	No
Feb-02	2	9	22.22%	0	0	94	419	22.43%	41.71%	-0.02	-1.01	No
Mar-02	4	22	18.18%	0	0	118	444	26.58%	44.17%	-0.87	-1.53	No
Apr-02	1	15	6.67%	0	0	109	420	25.95%	43.84%	-1.67	-2.02	No
May-02	0	4	0.00%	0	0	137	460	29.78%	45.73%	-1.3	-1.79	No



Checklist #14 - Resale - Basic ISDN Installation

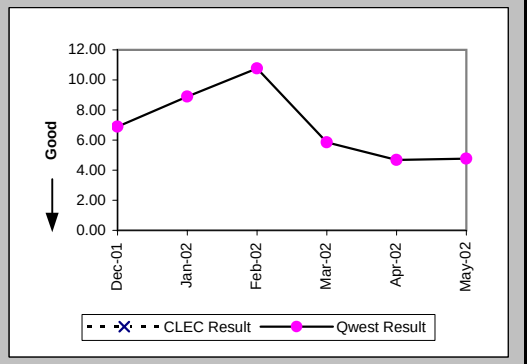
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	14	85.71%	34.99%			
Jan-02						25	28	89.29%	30.93%			
Feb-02						20	23	86.96%	33.68%			
Mar-02						17	19	89.47%	30.69%			
Apr-02						27	28	96.43%	18.56%			
May-02						21	21	100.00%	0.00%			



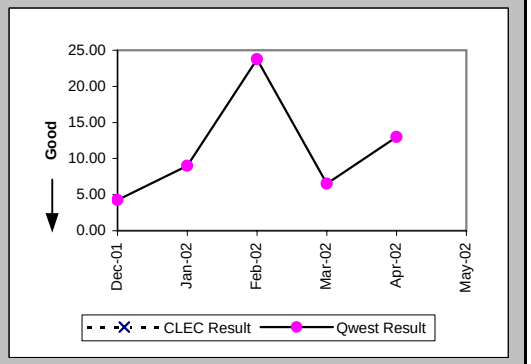
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138	20	6.90	5.87			
Jan-02						276	31	8.90	10.34			
Feb-02						269	25	10.76	16.51			
Mar-02						117	20	5.85	4.40			
Apr-02						131	28	4.68	3.68			
May-02						100	21	4.76	8.89			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

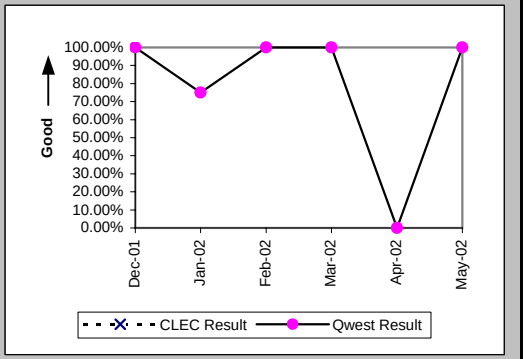
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	4	4.25	6.50			
Jan-02						36	4	9.00	12.08			
Feb-02						95	4	23.75	31.28			
Mar-02						13	2	6.50	2.12			
Apr-02						13	1	13.00				
May-02												



Checklist #14 - Resale - Basic ISDN Installation

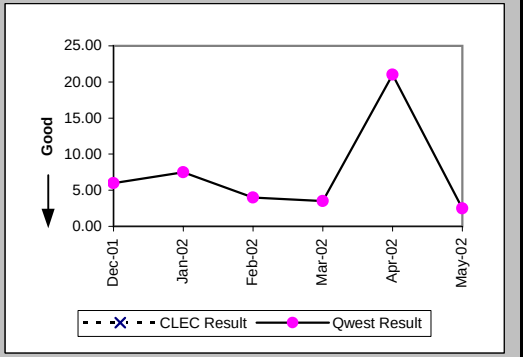
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						2	2	100.00%	0.00%			



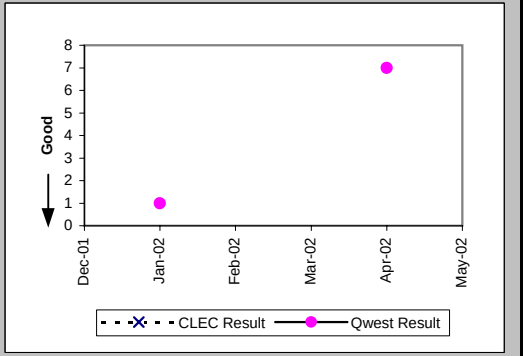
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	2	6.00	4.24			
Jan-02						30	4	7.50	3.00			
Feb-02						8	2	4.00	0.00			
Mar-02						7	2	3.50	0.71			
Apr-02						21	1	21.00				
May-02						5	2	2.50	3.54			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

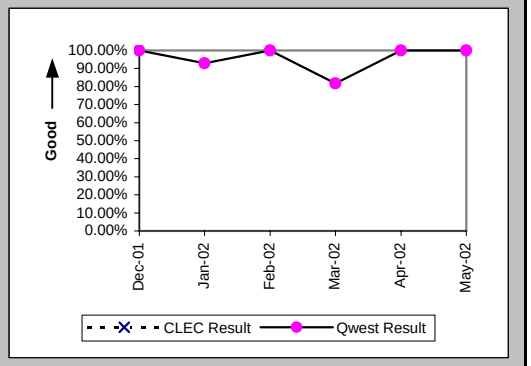
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02						7	1	7.00				
May-02												



Checklist #14 - Resale - Basic ISDN Installation

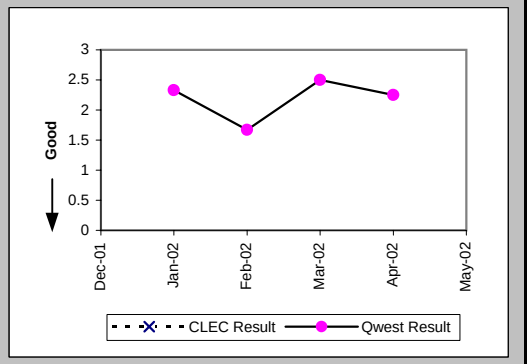
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						15	15	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			



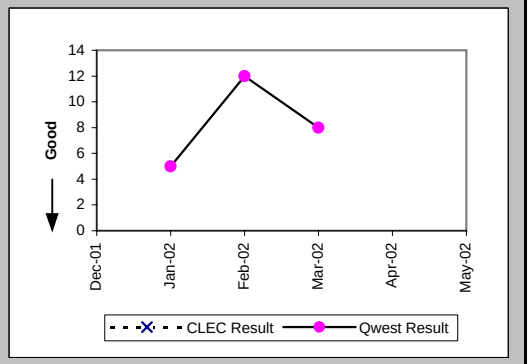
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	3	2.33	1.15			
Feb-02						5	3	1.67	1.53			
Mar-02						20	8	2.50	1.51			
Apr-02						18	8	2.25	0.71			
May-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

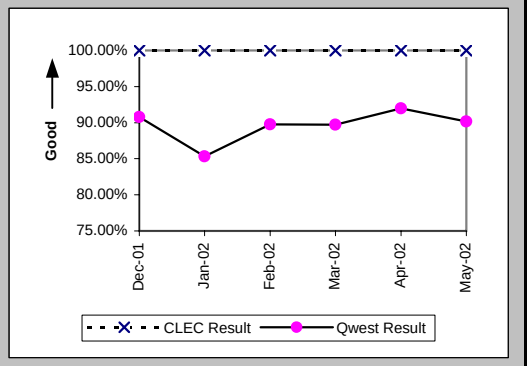
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02						12	1	12.00				
Mar-02						24	3	8.00	9.54			
Apr-02												
May-02												



Checklist #14 - Resale - Basic ISDN Installation

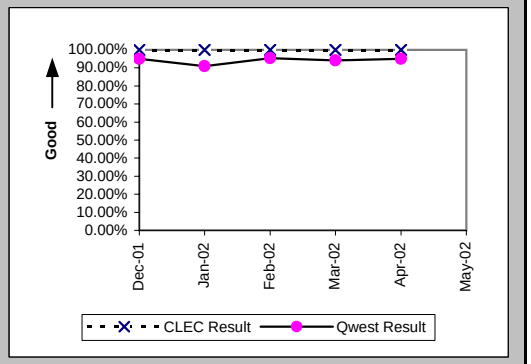
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	344	379	90.77%	28.95%	-0.32	-1.19	No
Jan-02	1	1	100.00%	0	0	314	368	85.33%	35.38%	-0.41	-1.25	No
Feb-02	1	1	100.00%	0	0	385	429	89.74%	30.34%	-0.34	-1.21	No
Mar-02	1	1	100.00%	0	0	401	447	89.71%	30.38%	-0.34	-1.21	No
Apr-02	1	1	100.00%	0	0	424	461	91.97%	27.17%	-0.3	-1.18	No
May-02	1	1	100.00%	0	0	393	436	90.14%	29.82%	-0.33	-1.2	No



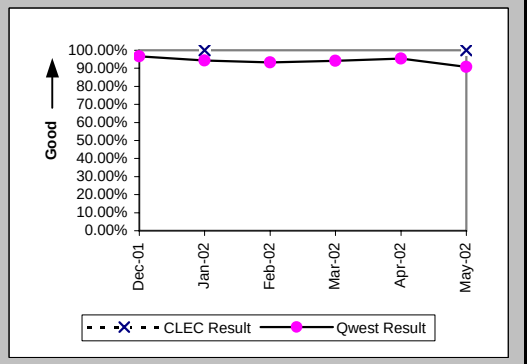
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	360	379	94.99%	21.82%	-0.23	-1.14	No
Jan-02	1	1	100.00%	0	0	335	368	91.03%	28.57%	-0.31	-1.19	No
Feb-02	1	1	100.00%	0	0	409	429	95.34%	21.08%	-0.22	-1.13	No
Mar-02	1	1	100.00%	0	0	421	447	94.18%	23.41%	-0.25	-1.15	No
Apr-02	1	1	100.00%	0	0	438	461	95.01%	21.77%	-0.23	-1.14	No
May-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

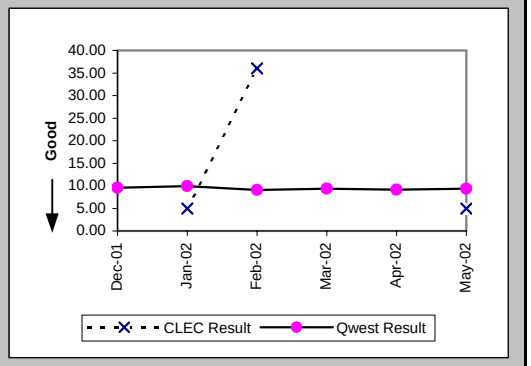
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						170	176	96.59%	18.15%			
Jan-02	1	1	100.00%	0	0	235	249	94.38%	23.04%	-0.24	-1.15	No
Feb-02						266	285	93.33%	24.94%			
Mar-02						277	294	94.22%	23.34%			
Apr-02						245	257	95.33%	21.10%			
May-02	1	1	100.00%	0	0	197	217	90.78%	28.93%	-0.32	-1.19	No



Checklist #14 - Resale - Basic ISDN Installation

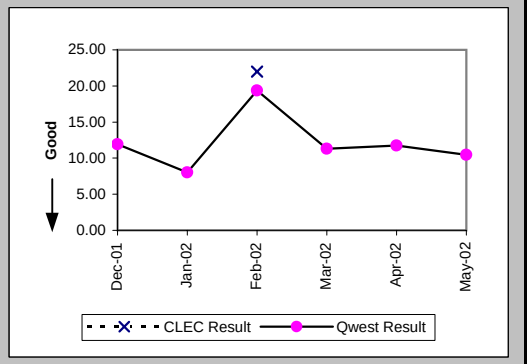
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1756	184	9.54	7.12			
Jan-02	5	1	5.00	0	0	2509	253	9.92	7.25	-0.68	-1.41	No
Feb-02	36	1	36.00	0	0	2496	275	9.08	10.28	2.07	0.26	Yes
Mar-02						2655	283	9.38	7.54			
Apr-02						2271	249	9.12	7.23			
May-02	5	1	5.00	0	0	1876	201	9.33	8.17	-0.53	-1.32	No



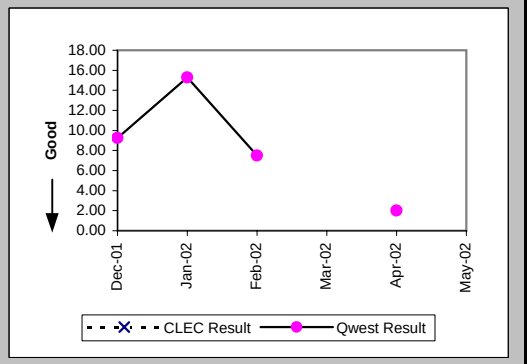
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						191	16	11.94	9.94			
Jan-02						193	24	8.04	6.70			
Feb-02	22	1	22.00	0	0	387	20	19.35	26.40	0.3	-0.82	No
Mar-02						215	19	11.32	14.09			
Apr-02						188	16	11.75	15.04			
May-02						220	21	10.48	12.44			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

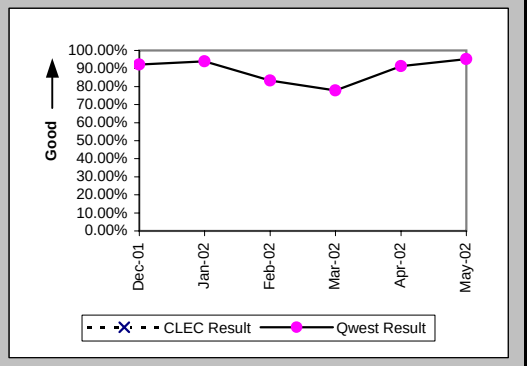
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	4	9.25	6.99			
Jan-02						153	10	15.30	15.09			
Feb-02						15	2	7.50	7.78			
Mar-02												
Apr-02						2	1	2.00				
May-02												



Checklist #14 - Resale - Basic ISDN Installation

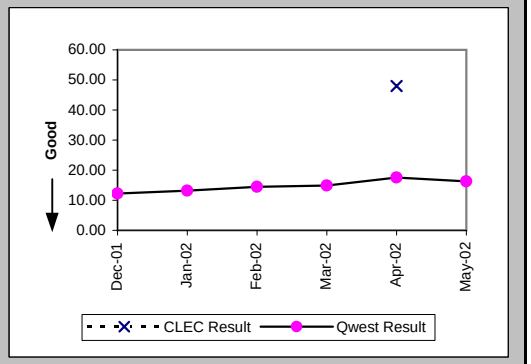
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	64	92.19%	26.84%			
Jan-02						79	84	94.05%	23.66%			
Feb-02						65	78	83.33%	37.27%			
Mar-02						91	117	77.78%	41.57%			
Apr-02						116	127	91.34%	28.13%			
May-02						159	167	95.21%	21.36%			



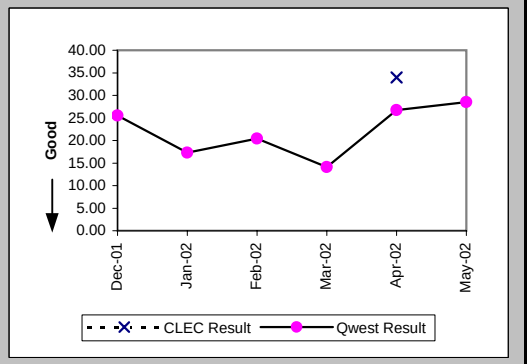
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						823	67	12.28	12.01			
Jan-02						1271	96	13.24	9.95			
Feb-02						1141	79	14.44	13.08			
Mar-02						1803	121	14.90	11.40			
Apr-02	48	1	48.00	0	0	2260	129	17.52	20.56	2.29	0.39	Yes
May-02						2752	169	16.28	12.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

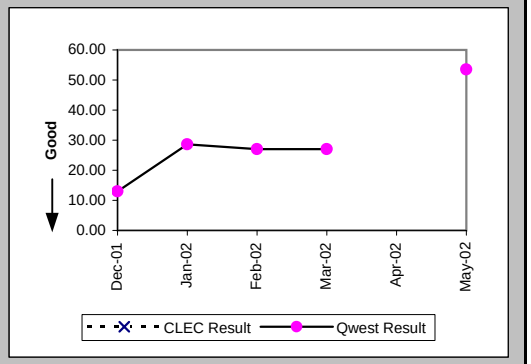
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	6	25.50	25.84			
Jan-02						173	10	17.30	15.33			
Feb-02						266	13	20.46	17.91			
Mar-02						423	30	14.10	15.40			
Apr-02	34	1	34.00	0	0	348	13	26.77	57.03	1.19	-0.28	No
May-02						228	8	28.50	19.38			



Checklist #14 - Resale - Basic ISDN Installation

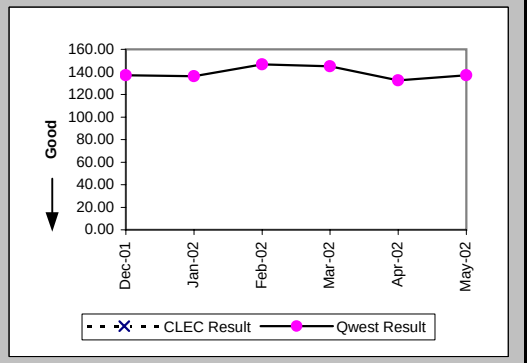
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	3	13.00	18.19			
Jan-02						86	3	28.67	20.53			
Feb-02						81	3	27.00	19.08			
Mar-02						27	1	27.00				
Apr-02												
May-02						107	2	53.50	72.83			



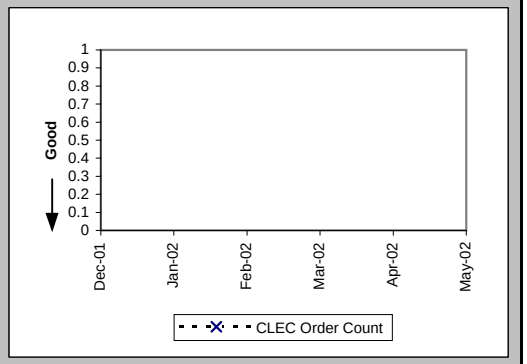
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12618	92	137.15	144.10			
Jan-02						13210	97	136.19	139.57			
Feb-02						14223	97	146.63	144.18			
Mar-02						13923	96	145.03	141.53			
Apr-02						14837	112	132.47	144.49			
May-02						16455	120	137.12	148.66			



Checklist #14 - Resale - Basic ISDN Installation

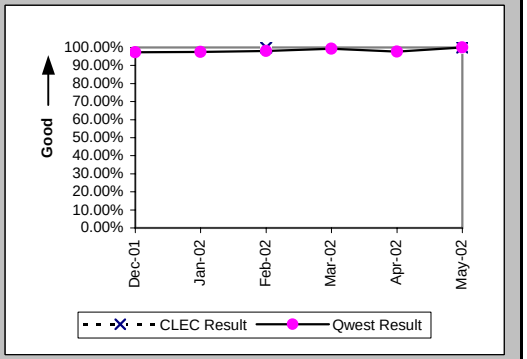
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Basic ISDN Repair

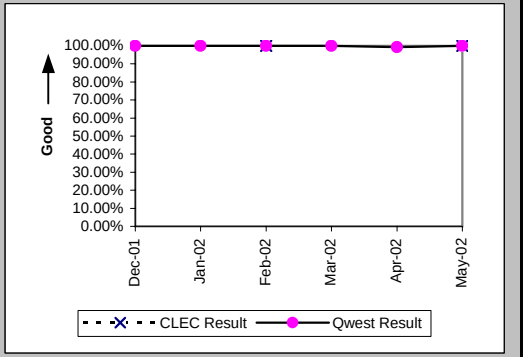
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	114	97.37%	16.01%			
Jan-02						162	166	97.59%	15.33%			
Feb-02	1	1	100.00%	0	0	157	160	98.13%	13.56%	-0.14	-1.08	No
Mar-02						151	152	99.34%	8.08%			
Apr-02						131	134	97.76%	14.79%			
May-02	2	2	100.00%	0	0	184	184	100.00%	N/A	N/A	N/A	



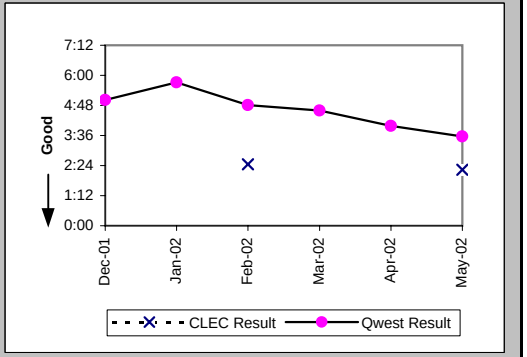
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						116	116	100.00%	0.00%			
Jan-02						167	167	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	160	160	100.00%	N/A	N/A	N/A	
Mar-02						152	152	100.00%	0.00%			
Apr-02						134	135	99.26%	8.57%			
May-02	2	2	100.00%	0	0	186	186	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

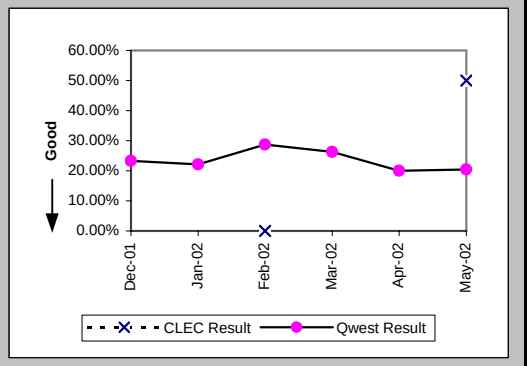
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581:21	116	5:01	5:22			
Jan-02						955:40	167	5:43	5:52			
Feb-02	2:27	1	2:27	0	0	771:39	160	4:49	6:03	-0.39	-1.24	No
Mar-02						698:03	152	4:36	4:58			
Apr-02						538:19	135	3:59	6:03			
May-02	4:29	2	2:14	0	0	663:59	186	3:34	3:57	-0.47	-1.29	No



Checklist #14 - Resale - Basic ISDN Repair

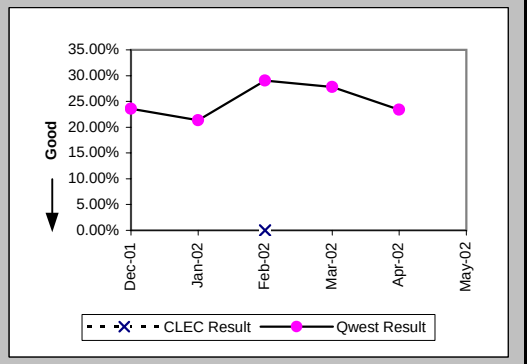
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	116	23.28%	42.26%			
Jan-02						37	167	22.16%	41.53%			
Feb-02	0	1	0.00%	0	0	46	160	28.75%	45.26%	-0.63	-1.38	No
Mar-02						40	152	26.32%	44.03%			
Apr-02						27	135	20.00%	40.00%			
May-02	1	2	50.00%	0	0	38	186	20.43%	40.32%	0.81	-0.5	No



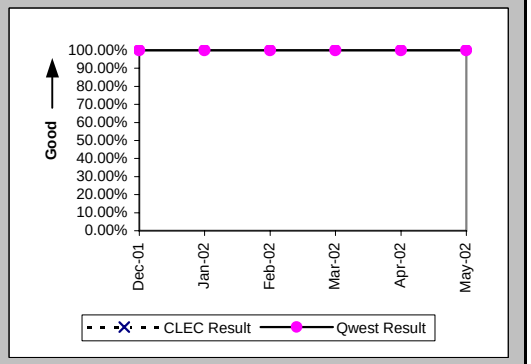
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	89	23.60%	42.46%			
Jan-02						29	136	21.32%	40.96%			
Feb-02	0	1	0.00%	0	0	36	124	29.03%	45.39%	-0.64	-1.39	No
Mar-02						32	115	27.83%	44.81%			
Apr-02						25	107	23.36%	42.31%			
May-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

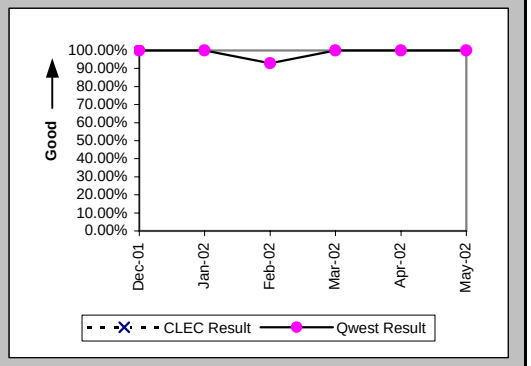
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

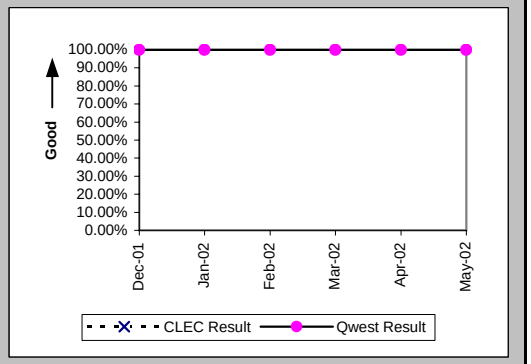
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			



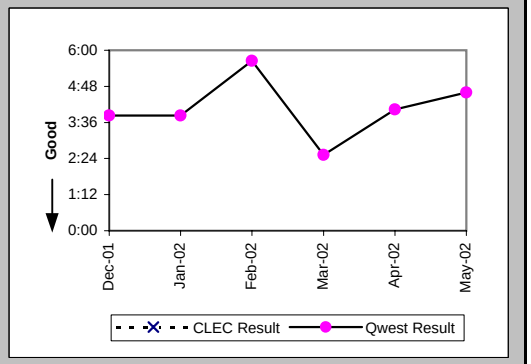
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						14	14	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

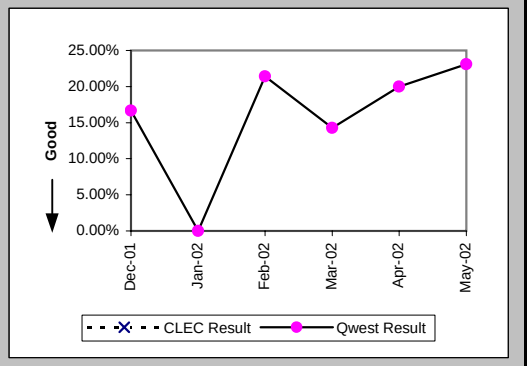
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46:02	12	3:50	2:55			
Jan-02						26:52	7	3:50	2:40			
Feb-02						79:04	14	5:39	8:14			
Mar-02						17:34	7	2:31	1:15			
Apr-02						80:40	20	4:02	3:31			
May-02						59:47	13	4:36	2:59			



Checklist #14 - Resale - Basic ISDN Repair

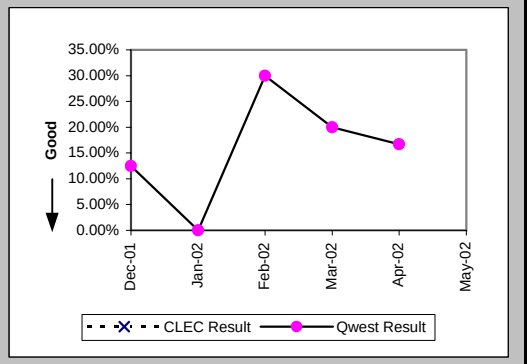
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						3	14	21.43%	41.03%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						4	20	20.00%	40.00%			
May-02						3	13	23.08%	42.13%			



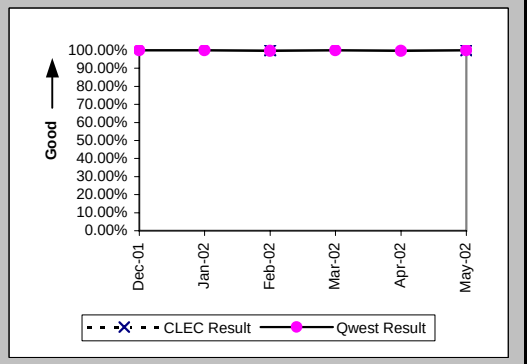
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						3	18	16.67%	37.27%			
May-02												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

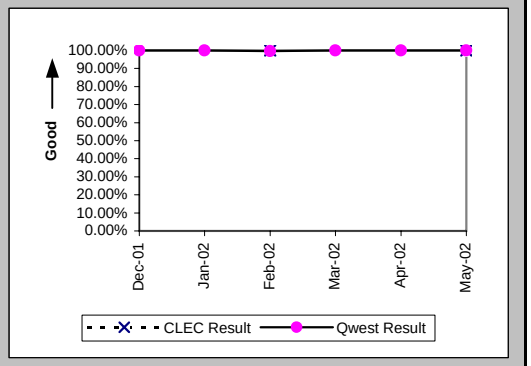
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						270	270	100.00%	0.00%			
Jan-02						305	305	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	262	263	99.62%	6.15%	-0.06	-1.04	No
Mar-02						320	320	100.00%	0.00%			
Apr-02						279	280	99.64%	5.97%			
May-02	1	1	100.00%	0	0	276	276	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Basic ISDN Repair

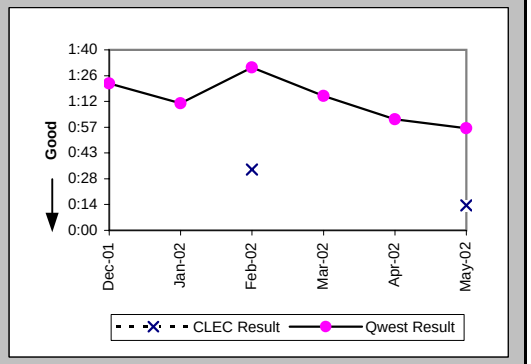
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						273	273	100.00%	0.00%			
Jan-02						311	311	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	265	266	99.62%	6.12%	-0.06	-1.04	No
Mar-02						321	321	100.00%	0.00%			
Apr-02						284	284	100.00%	0.00%			
May-02	1	1	100.00%	0	0	277	277	100.00%	N/A	N/A	N/A	



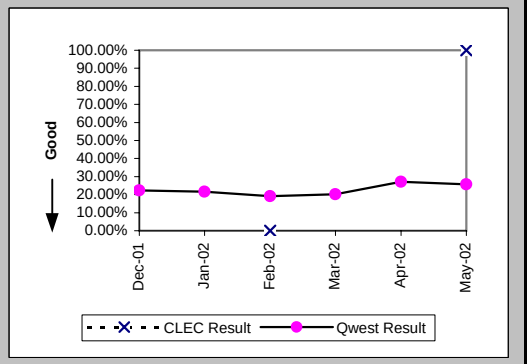
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						372:46	273	1:22	2:18			
Jan-02						368:55	311	1:11	2:44			
Feb-02	0:34	1	0:34	0	0	403:25	266	1:31	5:12	-0.18	-1.11	No
Mar-02						402:22	321	1:15	2:07			
Apr-02						294:46	284	1:02	1:57			
May-02	0:14	1	0:14	0	0	261:05	277	0:57	1:36	-0.44	-1.27	No



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

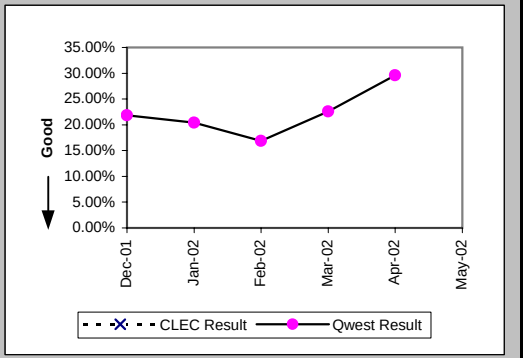
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	273	22.34%	41.66%			
Jan-02						67	311	21.54%	41.11%			
Feb-02	0	1	0.00%	0	0	51	266	19.17%	39.37%	-0.49	-1.3	No
Mar-02						65	321	20.25%	40.19%			
Apr-02						77	284	27.11%	44.45%			
May-02	1	1	100.00%	0	0	71	277	25.63%	43.66%	1.14	-0.31	No



Checklist #14 - Resale - Basic ISDN Repair

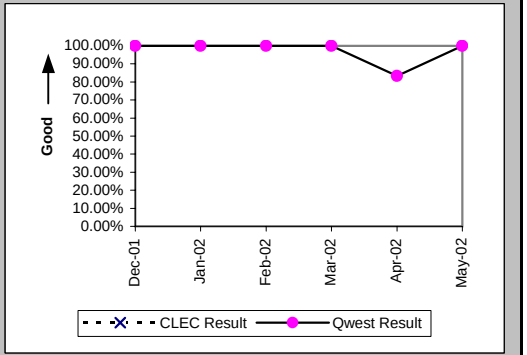
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	87	21.84%	41.32%			
Jan-02						19	93	20.43%	40.32%			
Feb-02						14	83	16.87%	37.45%			
Mar-02						28	124	22.58%	41.81%			
Apr-02						32	108	29.63%	45.66%			
May-02												



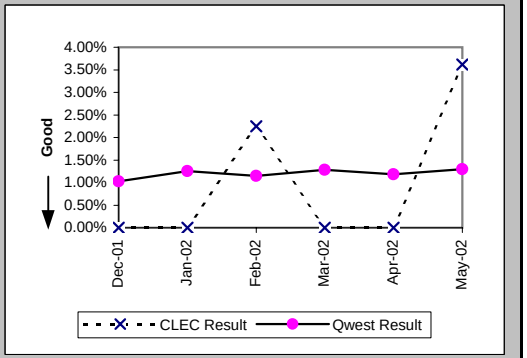
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	6	83.33%	37.27%			
May-02						1	1	100.00%	0.00%			



Trouble Rate (Percent) (MR-8) (Parity)

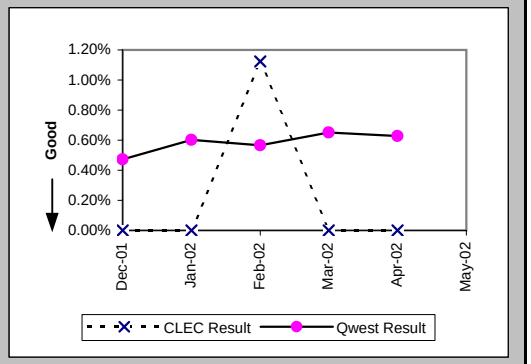
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	102	0.00%	0	0	401	38866	1.03%	10.11%	-1.03	-1.63	No
Jan-02	0	96	0.00%	0	0	485	38576	1.26%	11.14%	-1.1	-1.67	No
Feb-02	2	89	2.25%	0	0	440	38295	1.15%	10.66%	0.92	-0.44	No
Mar-02	0	86	0.00%	0	0	480	37492	1.28%	11.24%	-1.05	-1.64	No
Apr-02	0	84	0.00%	0	0	439	37134	1.18%	10.81%	-1	-1.61	No
May-02	3	83	3.61%	0	0	476	36691	1.30%	11.32%	1.58	-0.04	No



Checklist #14 - Resale - Basic ISDN Repair

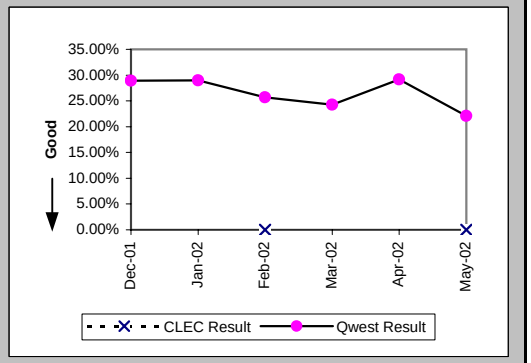
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	102	0.00%	0	0	184	38866	0.47%	6.86%	-0.7	-1.42	No
Jan-02	0	96	0.00%	0	0	232	38576	0.60%	7.73%	-0.76	-1.46	No
Feb-02	1	89	1.12%	0	0	217	38295	0.57%	7.51%	0.69	-0.58	No
Mar-02	0	86	0.00%	0	0	244	37492	0.65%	8.04%	-0.75	-1.46	No
Apr-02	0	84	0.00%	0	0	233	37134	0.63%	7.90%	-0.73	-1.44	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

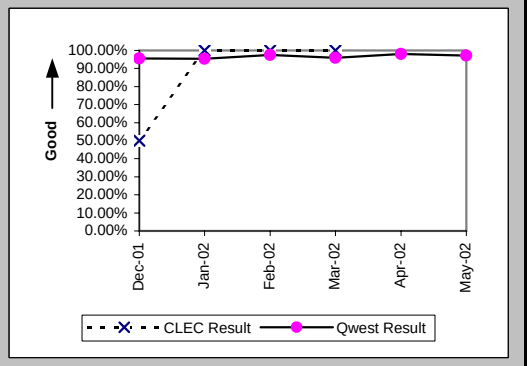
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						163	564	28.90%	45.33%			
Jan-02						198	683	28.99%	45.37%			
Feb-02	0	2	0.00%	0	0	152	592	25.68%	43.68%	-0.83	-1.5	No
Mar-02						154	634	24.29%	42.88%			
Apr-02						181	620	29.19%	45.47%			
May-02	0	3	0.00%	0	0	135	611	22.09%	41.49%	-0.92	-1.56	No



Checklist #14 - Resale - Qwest DSL Installation

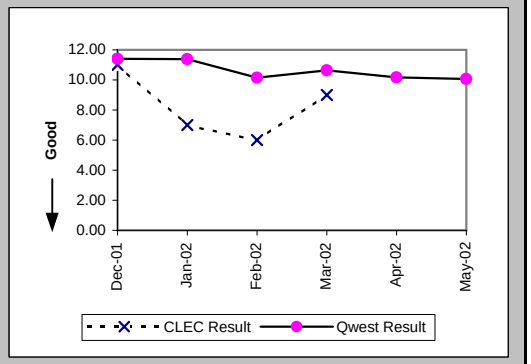
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	2667	2789	95.63%	20.45%	1.71	0.04	Yes
Jan-02	1	1	100.00%	0	0	2422	2540	95.35%	21.05%	-0.22	-1.13	No
Feb-02	1	1	100.00%	0	0	2260	2318	97.50%	15.62%	-0.16	-1.1	No
Mar-02	1	1	100.00%	0	0	1989	2073	95.95%	19.72%	-0.21	-1.12	No
Apr-02						1859	1896	98.05%	13.83%			
May-02						1762	1814	97.13%	16.69%			



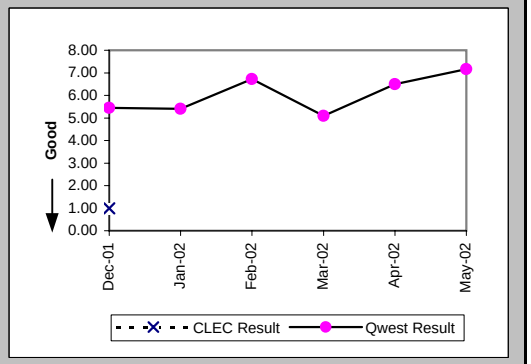
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	2	11.00	0	0	31852	2792	11.41	6.47	-0.09	-1.05	No
Jan-02	7	1	7.00	0	0	28951	2545	11.38	11.78	-0.37	-1.23	No
Feb-02	6	1	6.00	0	0	23573	2322	10.15	5.88	-0.71	-1.43	No
Mar-02	9	1	9.00	0	0	22111	2080	10.63	6.86	-0.24	-1.14	No
Apr-02						19328	1901	10.17	3.60			
May-02						18269	1816	10.06	3.98			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

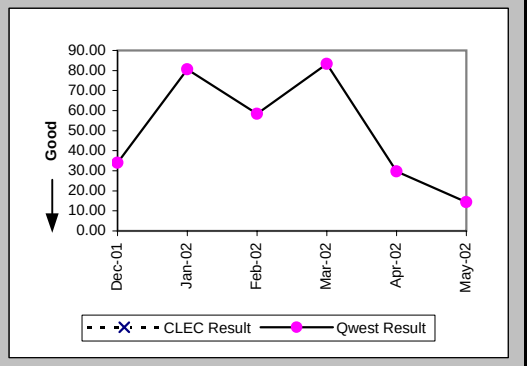
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	474	87	5.45	8.47	-0.52	-1.32	No
Jan-02						448	83	5.40	9.50			
Feb-02						377	56	6.73	21.90			
Mar-02						387	76	5.09	10.37			
Apr-02						247	38	6.50	9.67			
May-02						344	48	7.17	12.22			



Checklist #14 - Resale - Qwest DSL Installation

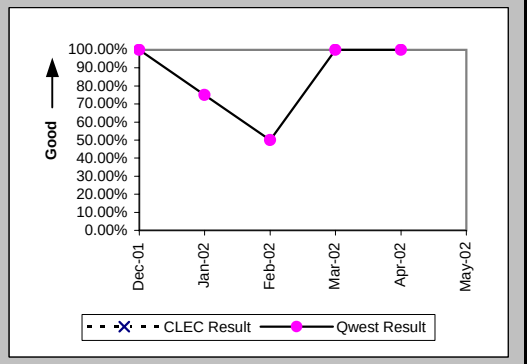
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1086	32	33.94	33.77			
Jan-02						2657	33	80.52	56.29			
Feb-02						175	3	58.33	58.53			
Mar-02						583	7	83.29	59.98			
Apr-02						89	3	29.67	36.75			
May-02						43	3	14.33	18.93			



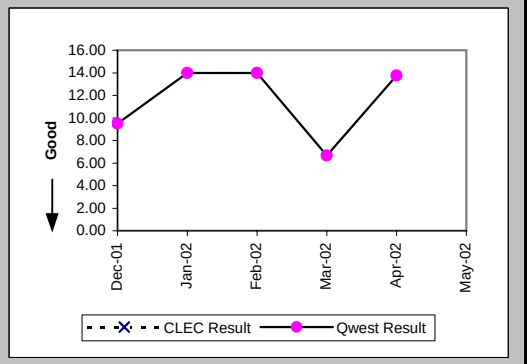
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

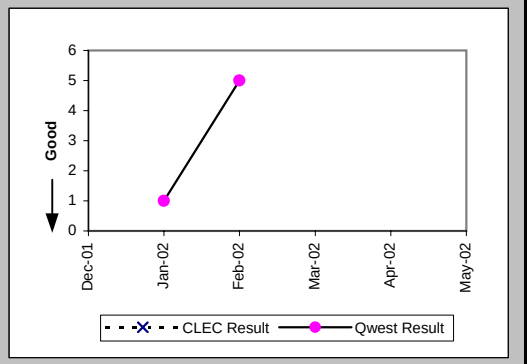
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	2	9.50	6.36			
Jan-02						56	4	14.00	4.83			
Feb-02						28	2	14.00	4.24			
Mar-02						20	3	6.67	3.51			
Apr-02						55	4	13.75	10.53			
May-02												



Checklist #14 - Resale - Qwest DSL Installation

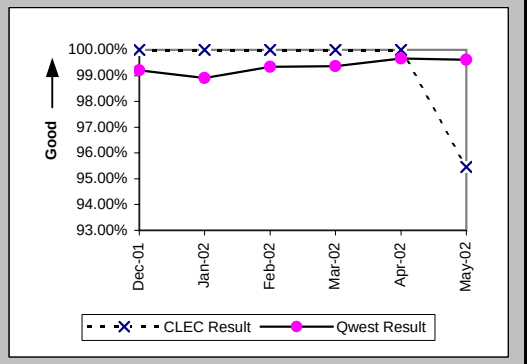
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												



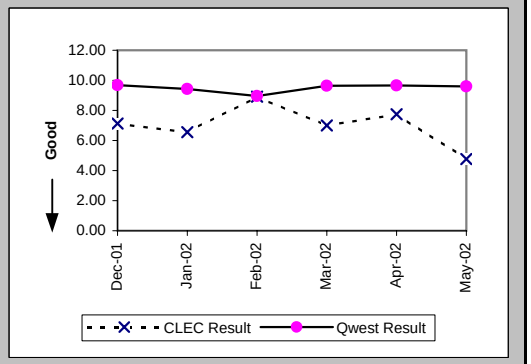
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	0	1	6346	6397	99.20%	8.89%	-0.31	-1.19	No
Jan-02	19	19	100.00%	0	0	6349	6419	98.91%	10.39%	-0.46	-1.28	No
Feb-02	23	23	100.00%	0	0	5712	5750	99.34%	8.10%	-0.39	-1.24	No
Mar-02	25	25	100.00%	0	0	4985	5017	99.36%	7.96%	-0.4	-1.24	No
Apr-02	9	9	100.00%	0	0	5344	5362	99.66%	5.78%	-0.17	-1.11	No
May-02	21	22	95.45%	0	0	4651	4669	99.61%	6.20%	1.72	0.05	Yes



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

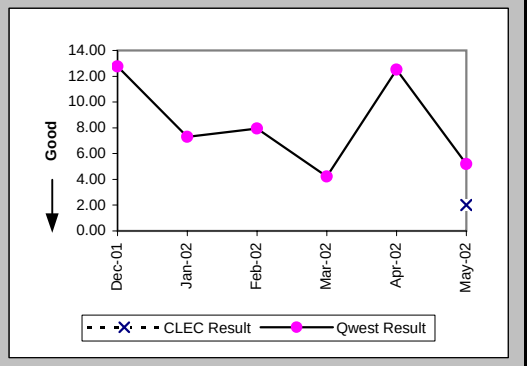
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	57	8	7.12	4	1	24947	2578	9.68	4.51	-1.6	-1.97	No
Jan-02	59	9	6.56	10	0	34083	3616	9.43	2.16	-3.99	-3.43	No
Feb-02	98	11	8.91	12	0	37924	4238	8.95	2.50	-0.05	-1.03	No
Mar-02	56	8	7.00	17	0	33881	3518	9.63	2.96	-2.51	-2.53	No
Apr-02	62	8	7.75	1	0	37113	3844	9.65	1.41	-3.83	-3.33	No
May-02	62	13	4.77	9	0	32171	3351	9.60	1.58	-11.01	-7.7	No



Checklist #14 - Resale - Qwest DSL Installation

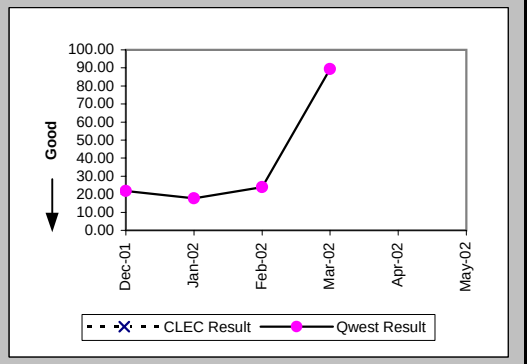
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						562	44	12.77	26.98			
Jan-02						446	61	7.31	9.72			
Feb-02						294	37	7.95	8.10			
Mar-02						131	31	4.23	4.93			
Apr-02						225	18	12.50	20.53			
May-02	2	1	2.00	0	0	88	17	5.18	6.02	-0.51	-1.31	No



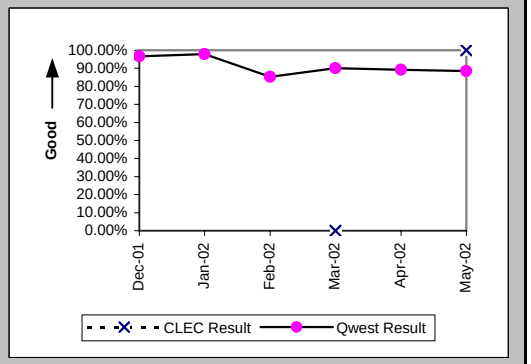
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	7	21.86	24.38			
Jan-02						159	9	17.67	8.70			
Feb-02						24	1	24.00				
Mar-02						268	3	89.33	21.94			
Apr-02												
May-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

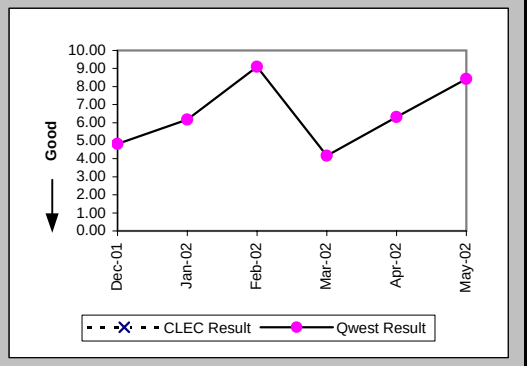
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	29	96.55%	18.25%			
Jan-02						47	48	97.92%	14.28%			
Feb-02						29	34	85.29%	35.42%			
Mar-02	0	1	0.00%	0	0	27	30	90.00%	30.00%	1.57	-0.04	No
Apr-02						58	65	89.23%	31.00%			
May-02	1	1	100.00%	0	0	46	52	88.46%	31.95%	-0.36	-1.22	No



Checklist #14 - Resale - Qwest DSL Installation

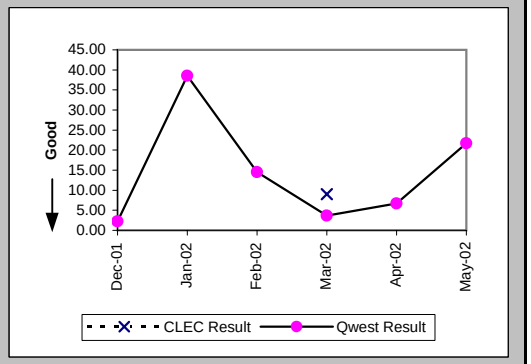
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						145	30	4.83	2.34			
Jan-02						296	48	6.17	5.15			
Feb-02						318	35	9.09	13.65			
Mar-02						125	30	4.17	3.64			
Apr-02						398	63	6.32	7.00			
May-02						447	53	8.43	14.83			



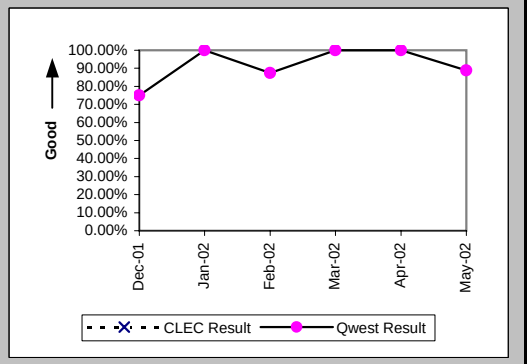
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	4	2.25	1.89			
Jan-02						77	2	38.50	50.20			
Feb-02						87	6	14.50	23.41			
Mar-02	9	1	9.00	0	0	11	3	3.67	4.62	-0.05	-1.03	No
Apr-02						47	7	6.71	10.24			
May-02						195	9	21.67	23.51			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

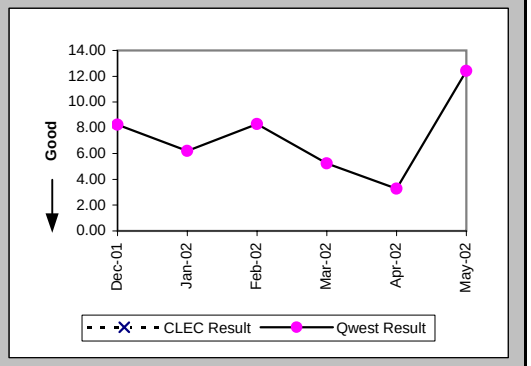
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						8	9	88.89%	31.43%			



Checklist #14 - Resale - Qwest DSL Installation

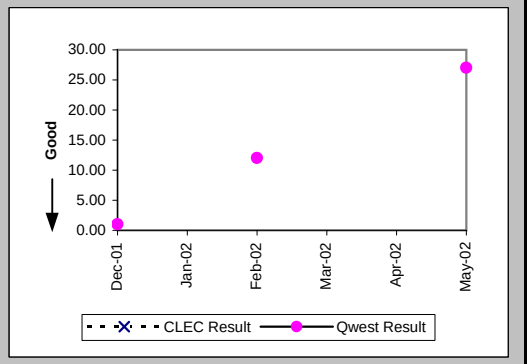
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	4	8.25	7.63			
Jan-02						31	5	6.20	4.32			
Feb-02						58	7	8.29	10.50			
Mar-02						21	4	5.25	3.10			
Apr-02						36	11	3.27	3.69			
May-02						124	10	12.40	19.65			



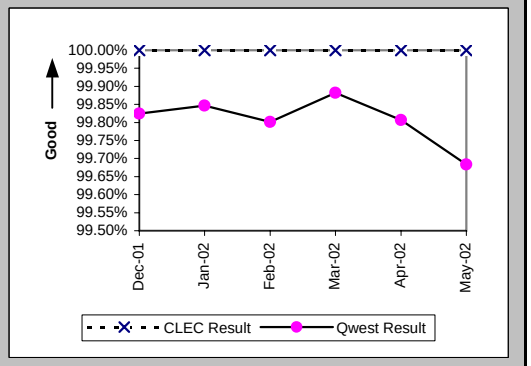
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02						12	1	12.00				
Mar-02												
Apr-02												
May-02						54	2	27.00	36.77			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

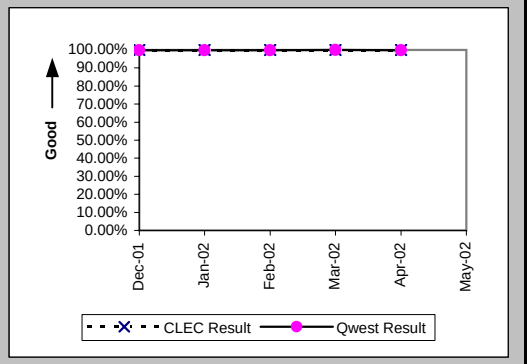
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	8537	8552	99.82%	4.18%	-0.16	-1.1	No
Jan-02	17	17	100.00%	0	0	9113	9127	99.85%	3.91%	-0.16	-1.1	No
Feb-02	22	22	100.00%	0	0	8557	8574	99.80%	4.45%	-0.21	-1.13	No
Mar-02	26	26	100.00%	0	0	7620	7629	99.88%	3.43%	-0.17	-1.11	No
Apr-02	18	18	100.00%	0	0	7227	7241	99.81%	4.39%	-0.19	-1.11	No
May-02	16	16	100.00%	0	0	6925	6947	99.68%	5.62%	-0.23	-1.14	No



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

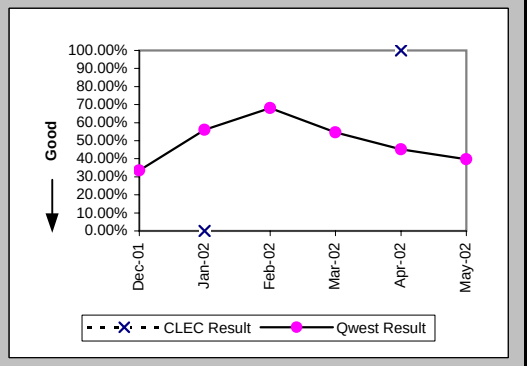
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	8540	8552	99.86%	3.74%	-0.15	-1.09	No
Jan-02	17	17	100.00%	0	0	9118	9127	99.90%	3.14%	-0.13	-1.08	No
Feb-02	22	22	100.00%	0	0	8561	8574	99.85%	3.89%	-0.18	-1.11	No
Mar-02	26	26	100.00%	0	0	7623	7629	99.92%	2.80%	-0.14	-1.09	No
Apr-02	18	18	100.00%	0	0	7228	7241	99.82%	4.23%	-0.18	-1.11	No
May-02												



Checklist #14 - Resale - Qwest DSL Repair

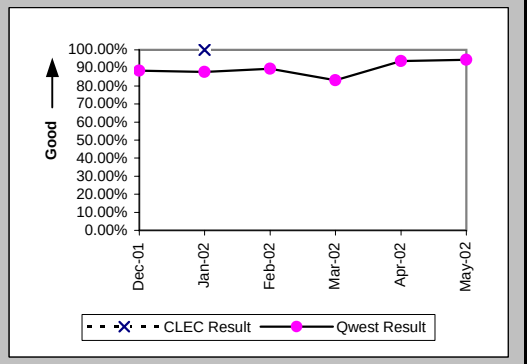
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						250	746	33.51%	47.20%			
Jan-02	0	1	0.00%	0	0	635	1134	56.00%	49.64%	-1.13	-1.69	No
Feb-02						818	1201	68.11%	46.61%			
Mar-02						562	1029	54.62%	49.79%			
Apr-02	1	1	100.00%	0	0	428	945	45.29%	49.78%	0.75	-0.54	No
May-02						405	1021	39.67%	48.92%			



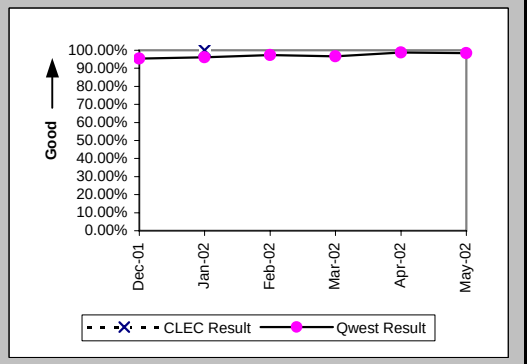
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						381	431	88.40%	32.02%			
Jan-02	1	1	100.00%	0	0	394	449	87.75%	32.79%	-0.37	-1.23	No
Feb-02						292	326	89.57%	30.56%			
Mar-02						346	416	83.17%	37.41%			
Apr-02						435	464	93.75%	24.21%			
May-02						520	550	94.55%	22.71%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

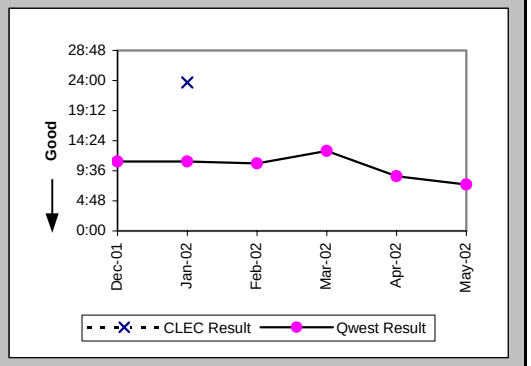
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						417	437	95.42%	20.90%			
Jan-02	1	1	100.00%	0	0	435	453	96.03%	19.53%	-0.2	-1.12	No
Feb-02						319	328	97.26%	16.34%			
Mar-02						404	418	96.65%	17.99%			
Apr-02						459	465	98.71%	11.29%			
May-02						541	550	98.36%	12.69%			



Checklist #14 - Resale - Qwest DSL Repair

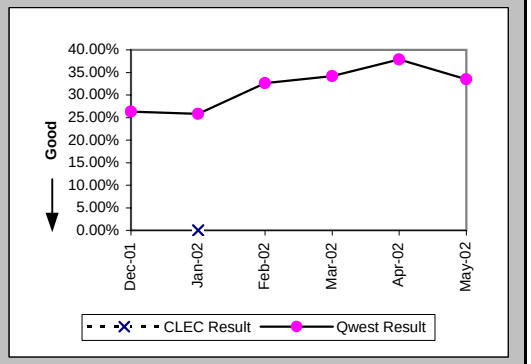
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4838:59	437	11:04	18:19			
Jan-02	23:43	1	23:43	0	0	5013:30	453	11:04	19:18	1.04	-0.37	No
Feb-02						3536:00	328	10:47	17:01			
Mar-02						5337:55	418	12:46	16:14			
Apr-02						4054:13	465	8:43	13:04			
May-02						4070:40	550	7:24	14:45			



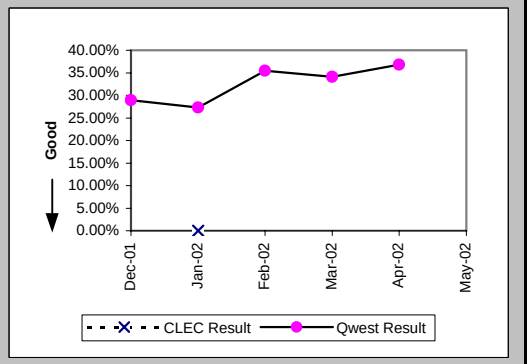
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						115	437	26.32%	44.03%			
Jan-02	0	1	0.00%	0	0	117	453	25.83%	43.77%	-0.59	-1.36	No
Feb-02						107	328	32.62%	46.88%			
Mar-02						143	418	34.21%	47.44%			
Apr-02						176	465	37.85%	48.50%			
May-02						184	550	33.45%	47.18%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

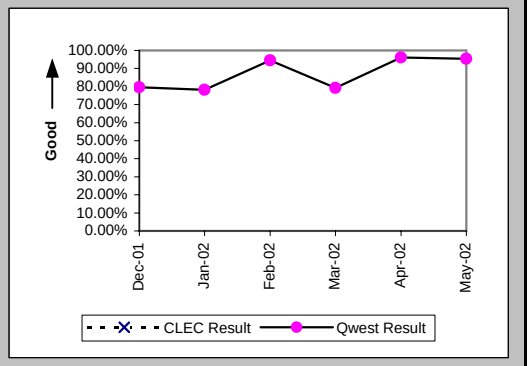
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	301	28.90%	45.33%			
Jan-02	0	1	0.00%	0	0	76	278	27.34%	44.57%	-0.61	-1.37	No
Feb-02						83	234	35.47%	47.84%			
Mar-02						104	305	34.10%	47.40%			
Apr-02						110	299	36.79%	48.22%			
May-02												



Checklist #14 - Resale - Qwest DSL Repair

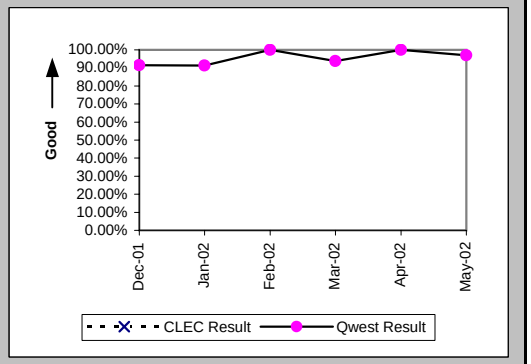
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	59	79.66%	40.25%			
Jan-02						36	46	78.26%	41.25%			
Feb-02						52	55	94.55%	22.71%			
Mar-02						38	48	79.17%	40.61%			
Apr-02						50	52	96.15%	19.23%			
May-02						62	65	95.38%	20.98%			



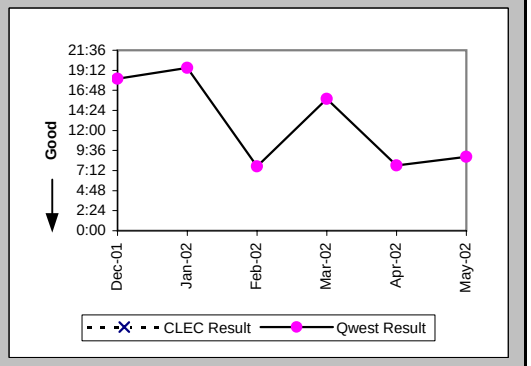
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	59	91.53%	27.85%			
Jan-02						42	46	91.30%	28.18%			
Feb-02						55	55	100.00%	0.00%			
Mar-02						46	49	93.88%	23.97%			
Apr-02						52	52	100.00%	0.00%			
May-02						64	66	96.97%	17.14%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

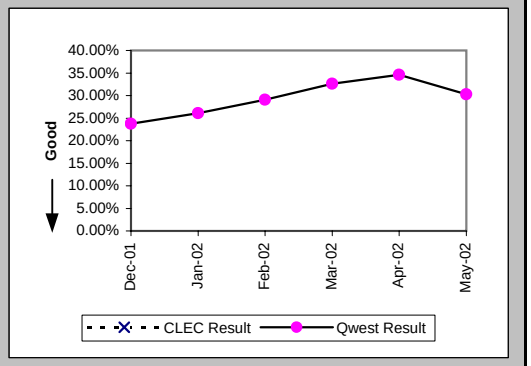
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1072:40	59	18:11	37:41			
Jan-02						897:06	46	19:30	41:30			
Feb-02						422:25	55	7:41	8:55			
Mar-02						773:06	49	15:47	19:06			
Apr-02						405:53	52	7:48	9:00			
May-02						584:02	66	8:51	15:00			



Checklist #14 - Resale - Qwest DSL Repair

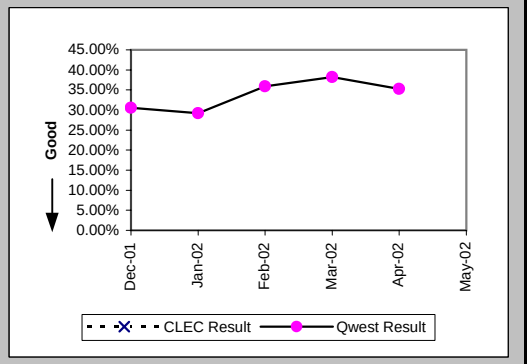
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	59	23.73%	42.54%			
Jan-02						12	46	26.09%	43.91%			
Feb-02						16	55	29.09%	45.42%			
Mar-02						16	49	32.65%	46.89%			
Apr-02						18	52	34.62%	47.57%			
May-02						20	66	30.30%	45.96%			



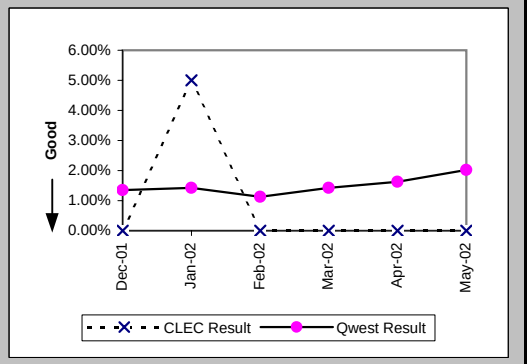
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	36	30.56%	46.06%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						14	39	35.90%	47.97%			
Mar-02						13	34	38.24%	48.60%			
Apr-02						12	34	35.29%	47.79%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

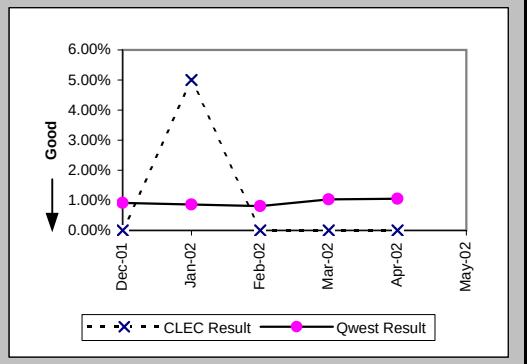
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	496	36637	1.35%	11.56%	-0.51	-1.31	No
Jan-02	1	20	5.00%	0	0	499	35071	1.42%	11.84%	1.08	-0.35	No
Feb-02	0	19	0.00%	0	0	383	33954	1.13%	10.56%	-0.47	-1.28	No
Mar-02	0	19	0.00%	0	0	467	32869	1.42%	11.83%	-0.52	-1.32	No
Apr-02	0	19	0.00%	0	0	517	31759	1.63%	12.65%	-0.56	-1.34	No
May-02	0	18	0.00%	0	0	616	30454	2.02%	14.08%	-0.61	-1.37	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

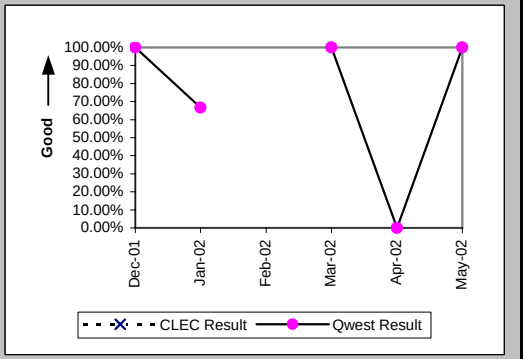
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	337	36637	0.92%	9.55%	-0.42	-1.26	No
Jan-02	1	20	5.00%	0	0	302	35071	0.86%	9.24%	1.37	-0.17	No
Feb-02	0	19	0.00%	0	0	273	33954	0.80%	8.93%	-0.39	-1.24	No
Mar-02	0	19	0.00%	0	0	339	32869	1.03%	10.10%	-0.44	-1.27	No
Apr-02	0	19	0.00%	0	0	333	31759	1.05%	10.19%	-0.45	-1.27	No
May-02												



Checklist #14 - Resale - Primary ISDN Installation

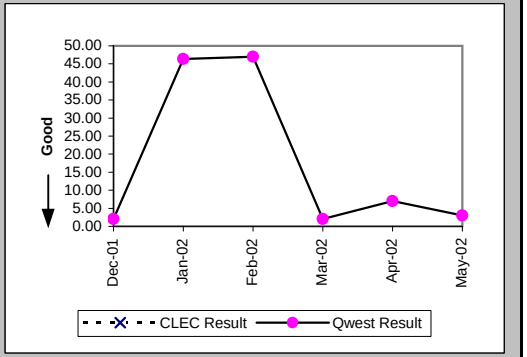
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	3	66.67%	47.14%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	1	100.00%	0.00%			



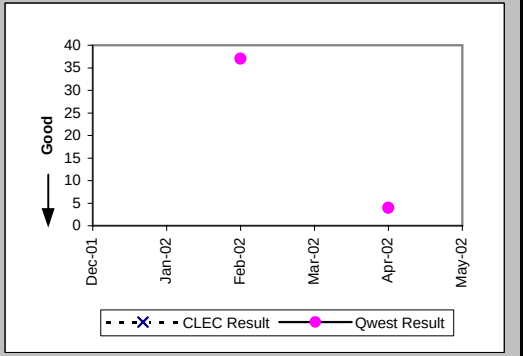
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						139	3	46.33	78.52			
Feb-02						47	1	47.00				
Mar-02						2	1	2.00				
Apr-02						14	2	7.00	0.00			
May-02						3	1	3.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

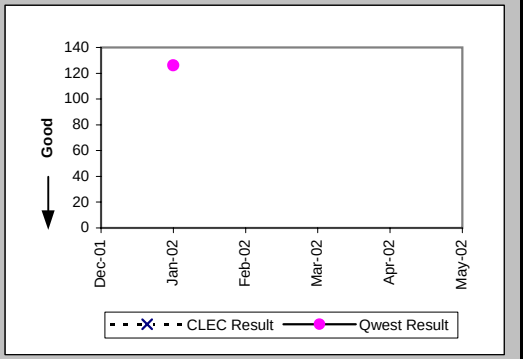
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						37	1	37.00				
Mar-02												
Apr-02						4	1	4.00				
May-02												



Checklist #14 - Resale - Primary ISDN Installation

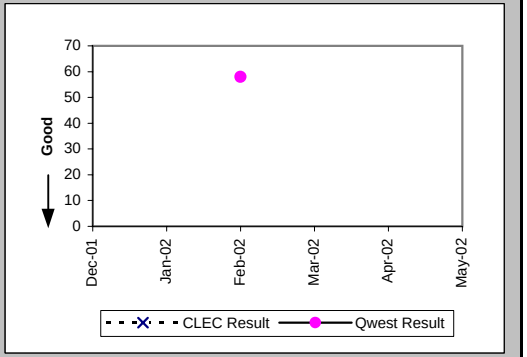
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						126	1	126.00				
Feb-02												
Mar-02												
Apr-02												
May-02												



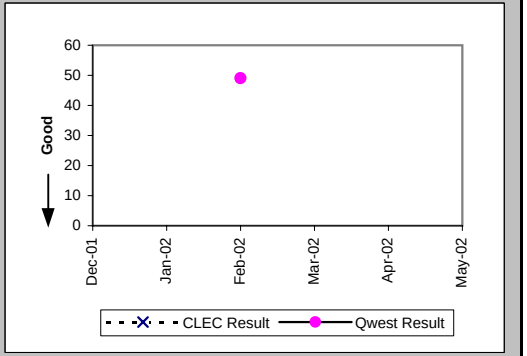
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						58	1	58.00				
Mar-02												
Apr-02												
May-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

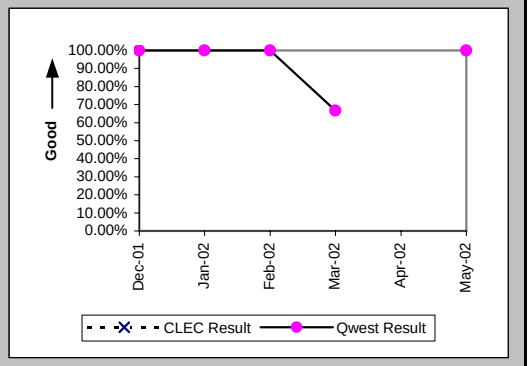
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						49	1	49.00				
Mar-02												
Apr-02												
May-02												



Checklist #14 - Resale - Primary ISDN Installation

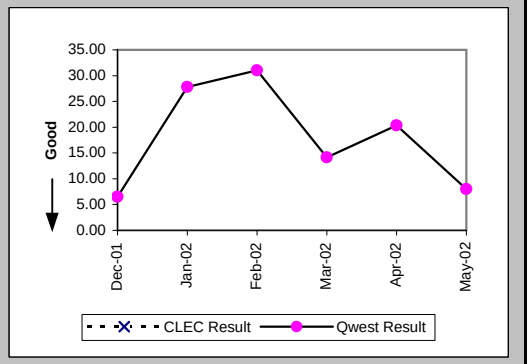
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						4	6	66.67%	47.14%			
Apr-02												
May-02						8	8	100.00%	0.00%			



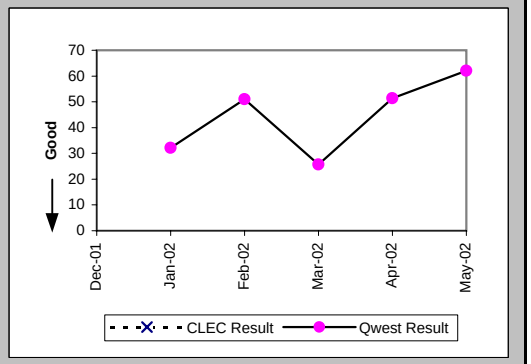
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	6.36			
Jan-02						306	11	27.82	30.39			
Feb-02						155	5	31.00	31.29			
Mar-02						198	14	14.14	16.75			
Apr-02						652	32	20.38	26.60			
May-02						88	11	8.00	2.45			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

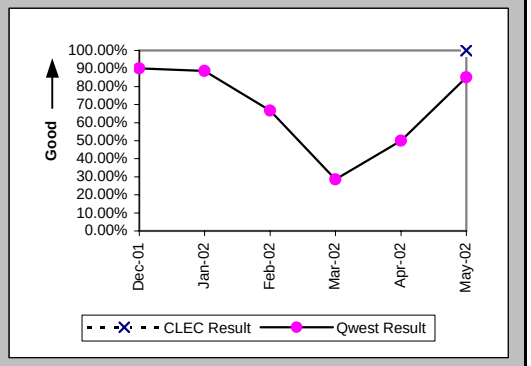
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						321	10	32.10	21.39			
Feb-02						102	2	51.00	31.11			
Mar-02						103	4	25.75	20.29			
Apr-02						514	10	51.40	29.36			
May-02						124	2	62.00	84.85			



Checklist #14 - Resale - Primary ISDN Installation

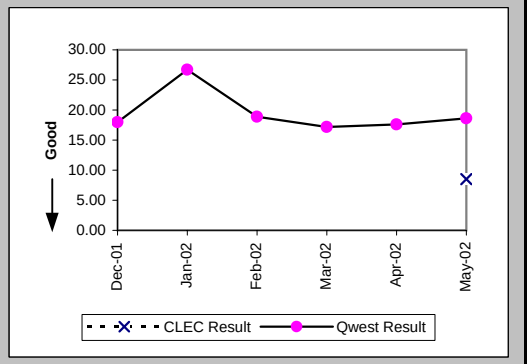
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						31	35	88.57%	31.82%			
Feb-02						10	15	66.67%	47.14%			
Mar-02						6	21	28.57%	45.18%			
Apr-02						9	18	50.00%	50.00%			
May-02	2	2	100.00%	0	0	40	47	85.11%	35.60%	-0.58	-1.35	No



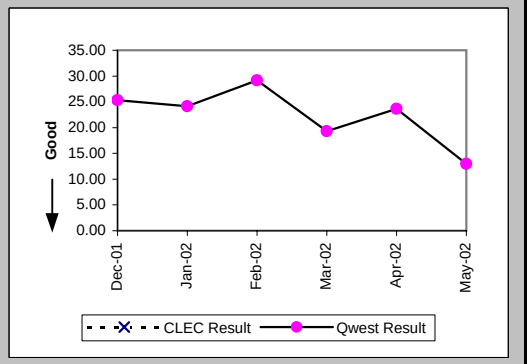
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						936	52	18.00	15.81			
Jan-02						3260	122	26.72	21.55			
Feb-02						1588	84	18.90	18.67			
Mar-02						1460	85	17.18	13.16			
Apr-02						1728	98	17.63	13.99			
May-02	17	2	8.50	0	0	2158	116	18.60	11.73	-1.21	-1.73	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

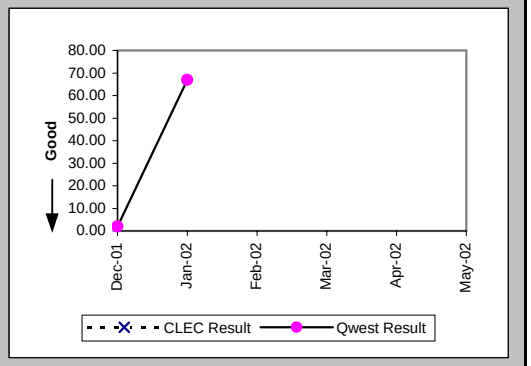
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						430	17	25.29	18.90			
Jan-02						1497	62	24.15	21.31			
Feb-02						788	27	29.19	21.95			
Mar-02						580	30	19.33	22.26			
Apr-02						614	26	23.62	16.62			
May-02						507	39	13.00	11.52			



Checklist #14 - Resale - Primary ISDN Installation

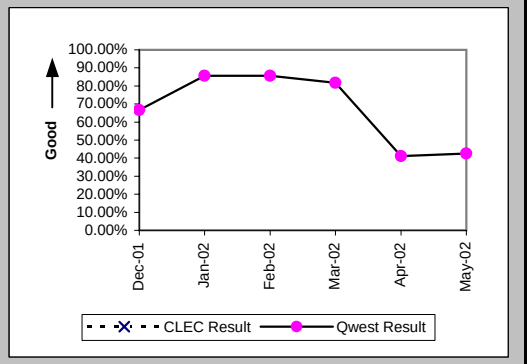
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						67	1	67.00				
Feb-02												
Mar-02												
Apr-02												
May-02												



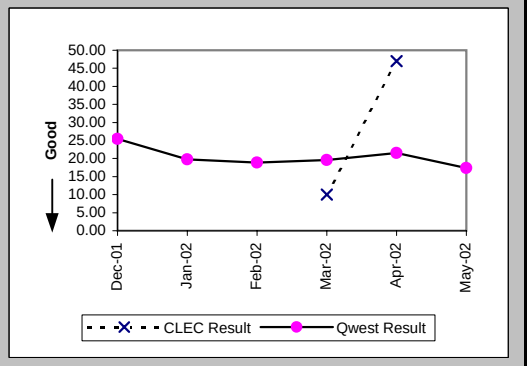
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						12	14	85.71%	34.99%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						18	22	81.82%	38.57%			
Apr-02						14	34	41.18%	49.22%			
May-02						17	40	42.50%	49.43%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

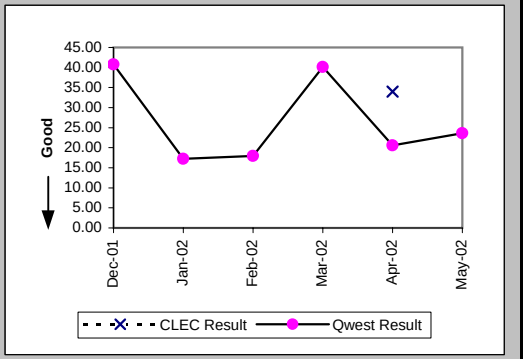
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1018	40	25.45	24.86			
Jan-02						2372	120	19.77	11.44			
Feb-02						1172	62	18.90	17.01			
Mar-02	10	1	10.00	0	0	3022	154	19.62	19.12	-0.5	-1.31	No
Apr-02	94	2	47.00	0	0	1400	65	21.54	14.11	2.29	0.39	Yes
May-02						1321	76	17.38	13.64			



Checklist #14 - Resale - Primary ISDN Installation

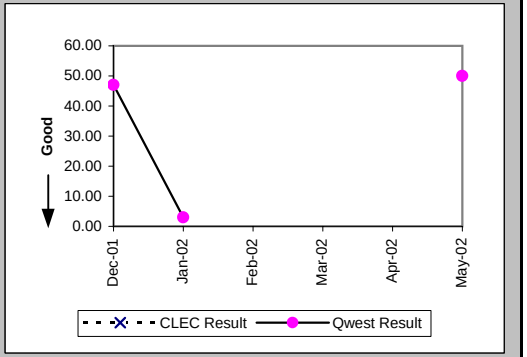
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						489	12	40.75	21.79			
Jan-02						963	56	17.20	15.20			
Feb-02						592	33	17.94	18.99			
Mar-02						1124	28	40.14	27.37			
Apr-02	68	2	34.00	0	0	721	35	20.60	11.18	1.41	-0.14	No
May-02						1088	46	23.65	15.58			



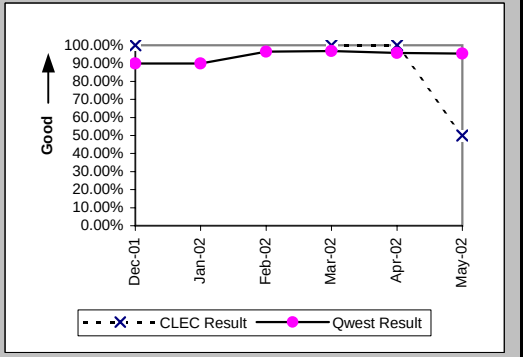
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	1	47.00				
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02						50	1	50.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

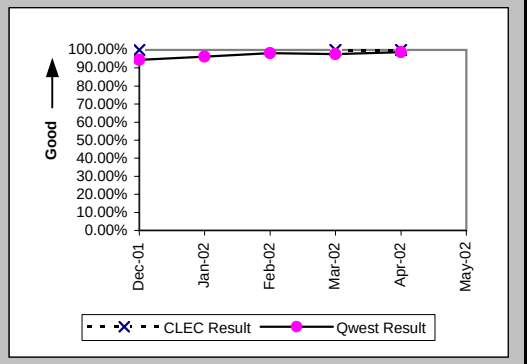
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	115	128	89.84%	30.21%	-0.33	-1.2	No
Jan-02						170	189	89.95%	30.07%			
Feb-02						219	227	96.48%	18.44%			
Mar-02	1	1	100.00%	0	0	211	218	96.79%	17.63%	-0.18	-1.11	No
Apr-02	2	2	100.00%	0	0	223	233	95.71%	20.27%	-0.3	-1.18	No
May-02	1	2	50.00%	0	0	211	221	95.48%	20.78%	1.68	0.02	Yes



Checklist #14 - Resale - Primary ISDN Installation

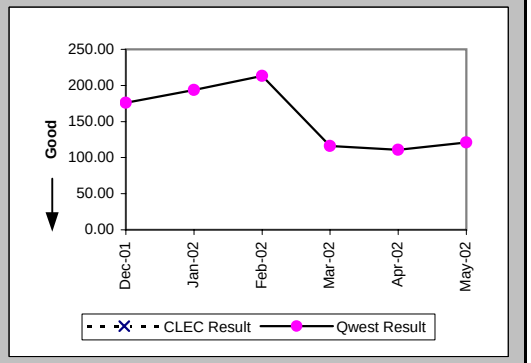
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	121	128	94.53%	22.74%	-0.24	-1.15	No
Jan-02						182	189	96.30%	18.89%			
Feb-02						223	227	98.24%	13.16%			
Mar-02	1	1	100.00%	0	0	213	218	97.71%	14.97%	-0.15	-1.09	No
Apr-02	2	2	100.00%	0	0	230	233	98.71%	11.27%	-0.16	-1.1	No
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

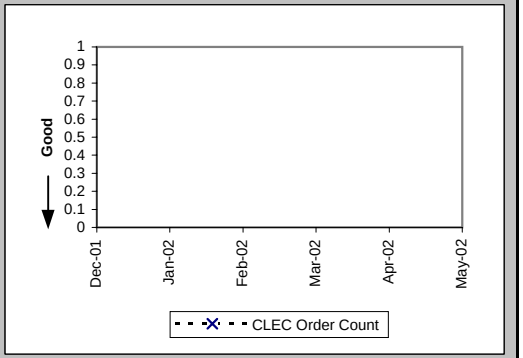
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34160	194	176.08	121.51			
Jan-02						38351	198	193.69	123.86			
Feb-02						42224	198	213.25	124.54			
Mar-02						21826	188	116.10	84.09			
Apr-02						25858	233	110.98	93.29			
May-02						30698	254	120.86	97.71			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

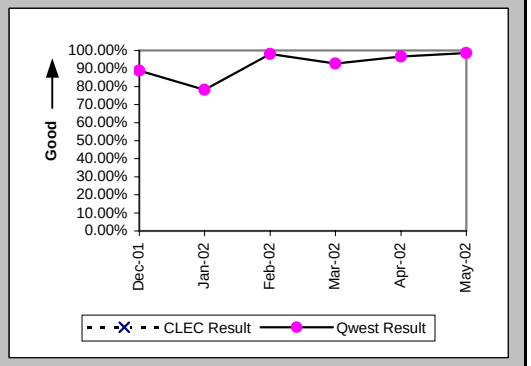
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Primary ISDN Repair

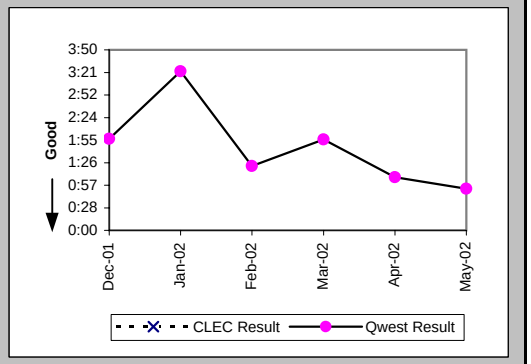
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	54	88.89%	31.43%			
Jan-02						54	69	78.26%	41.25%			
Feb-02						51	52	98.08%	13.73%			
Mar-02						51	55	92.73%	25.97%			
Apr-02						58	60	96.67%	17.95%			
May-02						66	67	98.51%	12.13%			



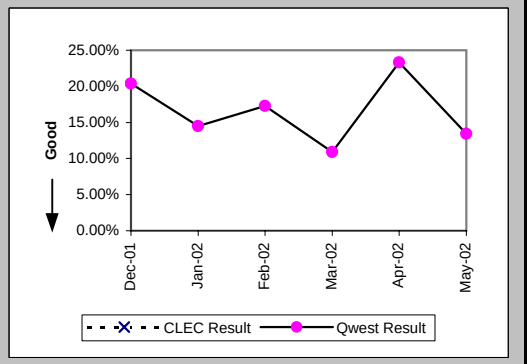
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						105:22	54	1:57	2:58			
Jan-02						233:10	69	3:23	5:26			
Feb-02						71:22	52	1:22	1:29			
Mar-02						106:30	55	1:56	4:25			
Apr-02						67:46	60	1:08	1:59			
May-02						59:15	67	0:53	0:59			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

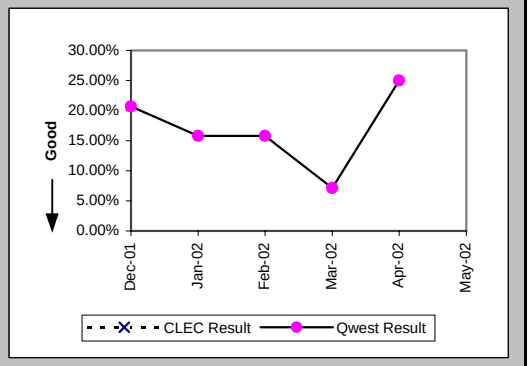
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	54	20.37%	40.28%			
Jan-02						10	69	14.49%	35.20%			
Feb-02						9	52	17.31%	37.83%			
Mar-02						6	55	10.91%	31.18%			
Apr-02						14	60	23.33%	42.30%			
May-02						9	67	13.43%	34.10%			



Checklist #14 - Resale - Primary ISDN Repair

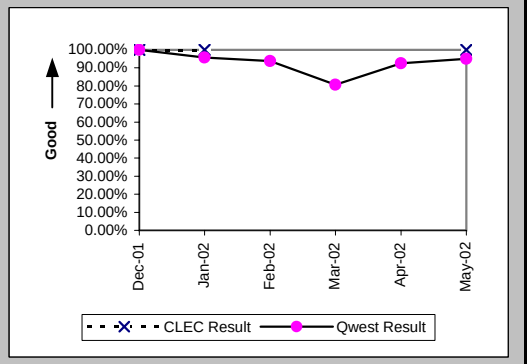
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	29	20.69%	40.51%			
Jan-02						6	38	15.79%	36.46%			
Feb-02						3	19	15.79%	36.46%			
Mar-02						2	28	7.14%	25.75%			
Apr-02						9	36	25.00%	43.30%			
May-02												



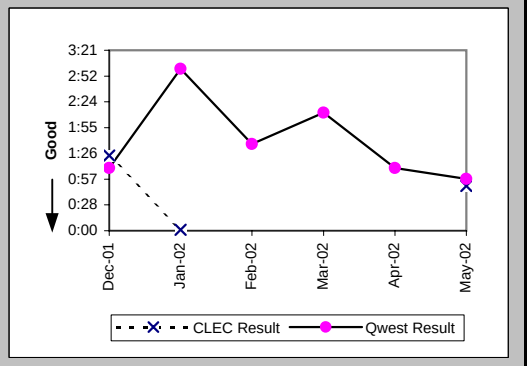
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Feb-02						30	32	93.75%	24.21%			
Mar-02						25	31	80.65%	39.51%			
Apr-02						25	27	92.59%	26.19%			
May-02	2	2	100.00%	0	0	19	20	95.00%	21.79%	-0.31	-1.19	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

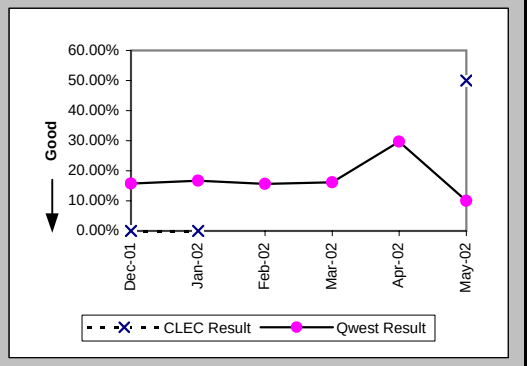
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:24	1	1:24	0	0	22:07	19	1:10	1:01	0.56	-0.66	No
Jan-02	0:01	1	0:01	0	0	72:27	24	3:01	9:33	-0.31	-1.19	No
Feb-02						51:51	32	1:37	2:27			
Mar-02						68:00	31	2:12	2:04			
Apr-02						31:39	27	1:10	1:21			
May-02	1:40	2	0:50	0	0	19:10	20	0:58	1:15	-0.13	-1.08	No



Checklist #14 - Resale - Primary ISDN Repair

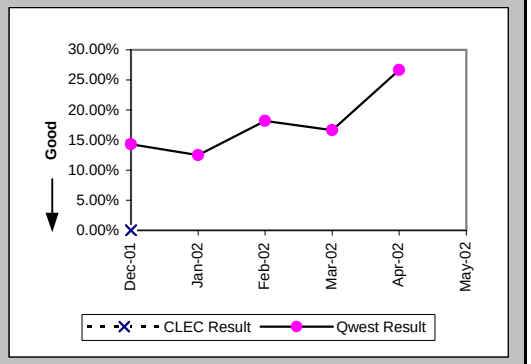
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	19	15.79%	36.46%	-0.42	-1.26	No
Jan-02	0	1	0.00%	0	0	4	24	16.67%	37.27%	-0.44	-1.27	No
Feb-02						5	32	15.63%	36.31%			
Mar-02						5	31	16.13%	36.78%			
Apr-02						8	27	29.63%	45.66%			
May-02	1	2	50.00%	0	0	2	20	10.00%	30.00%	1.13	-0.32	No



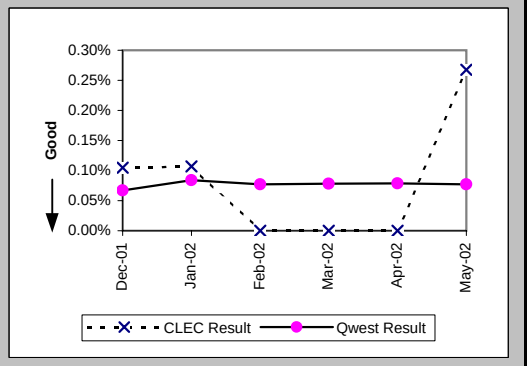
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jan-02						1	8	12.50%	33.07%			
Feb-02						4	22	18.18%	38.57%			
Mar-02						3	18	16.67%	37.27%			
Apr-02						4	15	26.67%	44.22%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

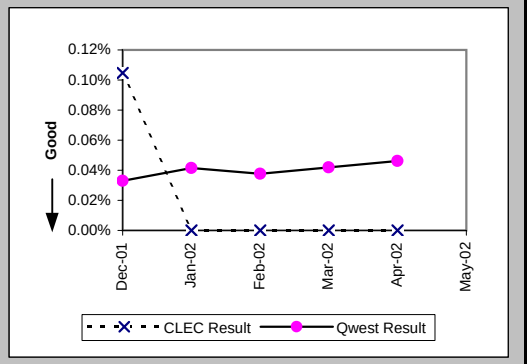
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	955	0.10%	0	0	73	109006	0.07%	2.59%	0.45	-0.73	No
Jan-02	1	935	0.11%	0	0	93	110757	0.08%	2.90%	0.24	-0.85	No
Feb-02	0	959	0.00%	0	0	84	108936	0.08%	2.78%	-0.86	-1.52	No
Mar-02	0	922	0.00%	0	0	86	109663	0.08%	2.80%	-0.85	-1.52	No
Apr-02	0	796	0.00%	0	0	87	110688	0.08%	2.80%	-0.79	-1.48	No
May-02	2	748	0.27%	0	0	87	112780	0.08%	2.78%	1.87	0.14	Yes



Checklist #14 - Resale - Primary ISDN Repair

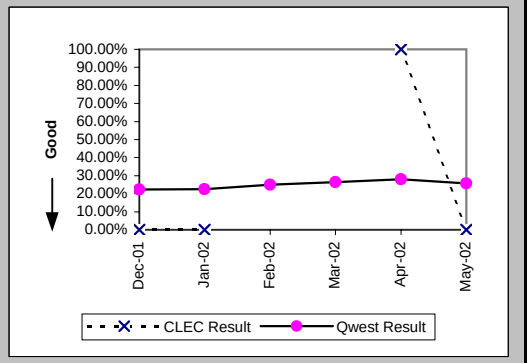
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	955	0.10%	0	0	36	109006	0.03%	1.82%	1.21	-0.26	No
Jan-02	0	935	0.00%	0	0	46	110757	0.04%	2.04%	-0.62	-1.38	No
Feb-02	0	959	0.00%	0	0	41	108936	0.04%	1.94%	-0.6	-1.36	No
Mar-02	0	922	0.00%	0	0	46	109663	0.04%	2.05%	-0.62	-1.38	No
Apr-02	0	796	0.00%	0	0	51	110688	0.05%	2.15%	-0.6	-1.37	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

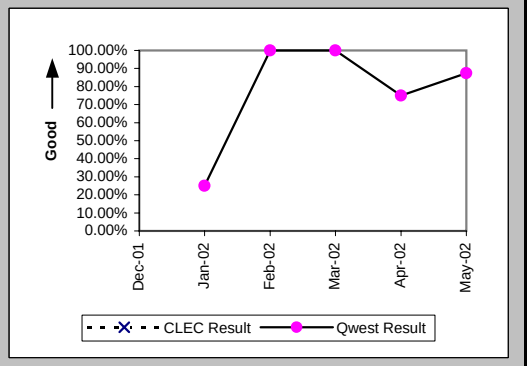
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	21	94	22.34%	41.65%	-0.53	-1.32	No
Jan-02	0	1	0.00%	0	0	27	120	22.50%	41.76%	-0.54	-1.33	No
Feb-02						28	112	25.00%	43.30%			
Mar-02						31	117	26.50%	44.13%			
Apr-02	1	1	100.00%	0	0	34	121	28.10%	44.95%	1.08	-0.34	No
May-02	0	2	0.00%	0	0	30	117	25.64%	43.67%	-0.82	-1.5	No



Checklist #14 - Resale - DS0 Installation

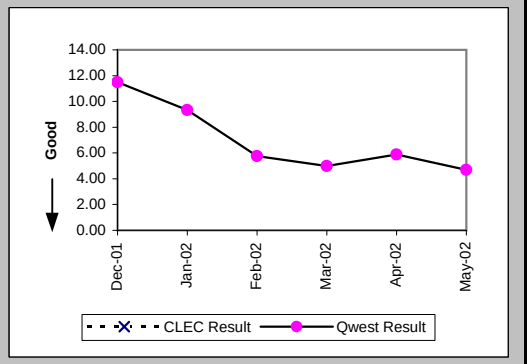
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	4	25.00%	43.30%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						7	8	87.50%	33.07%			



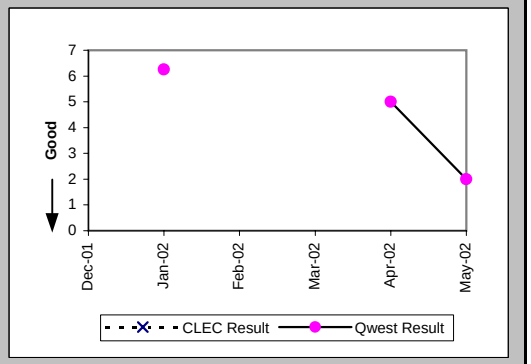
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	2	11.50	9.19			
Jan-02						56	6	9.33	4.23			
Feb-02						23	4	5.75	1.50			
Mar-02						45	9	5.00	1.50			
Apr-02						53	9	5.89	2.42			
May-02						47	10	4.70	1.06			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

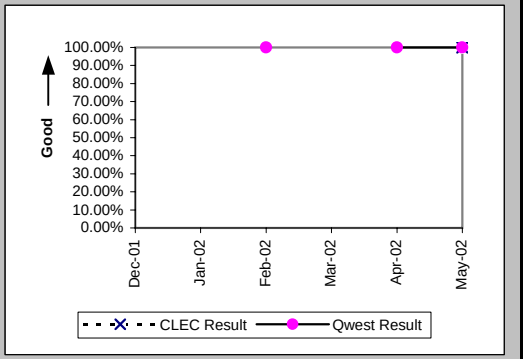
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						25	4	6.25	3.40			
Feb-02												
Mar-02												
Apr-02						5	1	5.00				
May-02						2	1	2.00				



Checklist #14 - Resale - DS0 Installation

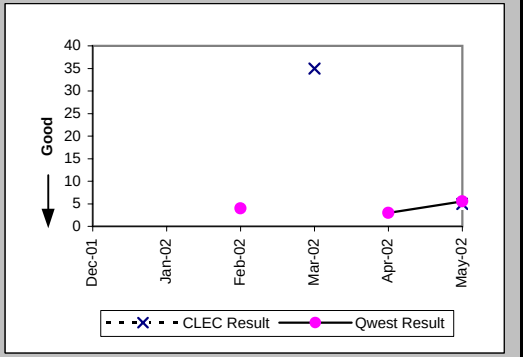
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



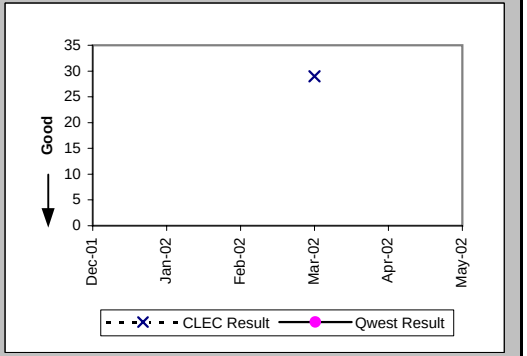
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						4	1	4.00				
Mar-02	35	1	35.00	0	0							
Apr-02						3	1	3.00				
May-02	5	1	5.00	0	0	11	2	5.50	0.71	-0.58	-1.35	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

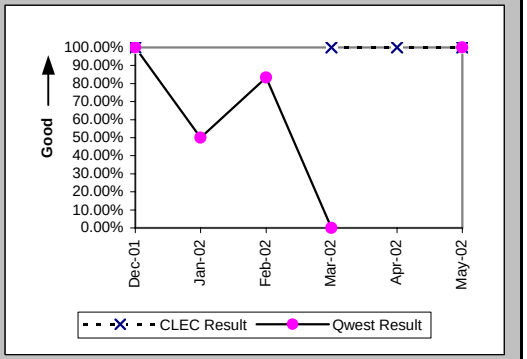
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	29	1	29.00	0	0							
Apr-02												
May-02												



Checklist #14 - Resale - DS0 Installation

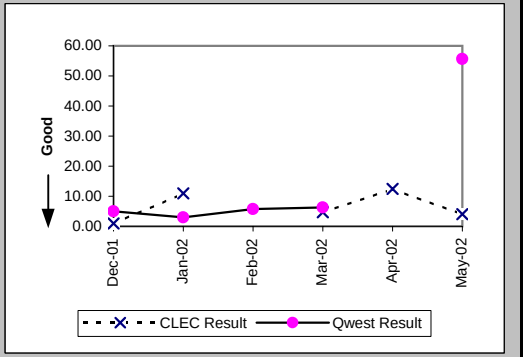
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02						1	2	50.00%	50.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02	3	3	100.00%	0	1	0	2	0.00%	N/A	N/A		
Apr-02	1	1	100.00%	1	0							
May-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



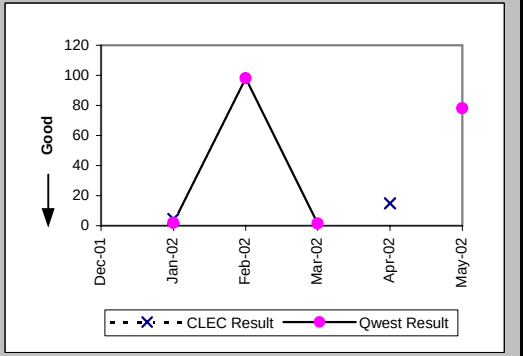
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	10	2	5.00	0.00			
Jan-02	22	2	11.00	0	0	6	2	3.00	4.24	0.91	-0.44	No
Feb-02						23	4	5.75	1.50			
Mar-02	14	3	4.67	0	1	25	4	6.25	1.26	-1.65	-2	No
Apr-02	25	2	12.50	0	0							
May-02	8	2	4.00	0	0	167	3	55.67	77.36	-0.73	-1.44	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

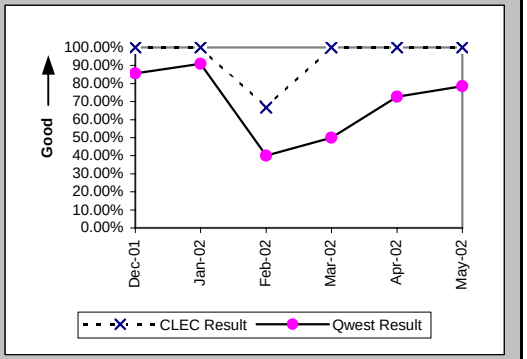
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	9	2	4.50	0	0	2	1	2.00				
Feb-02						98	1	98.00				
Mar-02						3	2	1.50	0.71			
Apr-02	15	1	15.00	0	0							
May-02						156	2	78.00	86.27			



Checklist #14 - Resale - DS0 Installation

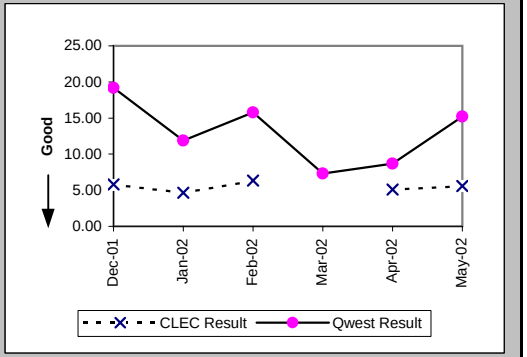
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	6	7	85.71%	34.99%	-0.7	-1.42	No
Jan-02	3	3	100.00%	0	0	20	22	90.91%	28.75%	-0.51	-1.31	No
Feb-02	4	6	66.67%	0	0	8	20	40.00%	48.99%	-1.17	-1.71	No
Mar-02	3	3	100.00%	0	0	4	8	50.00%	50.00%	-1.48	-1.9	No
Apr-02	18	18	100.00%	0	0	8	11	72.73%	44.54%	-1.6	-1.97	No
May-02	13	13	100.00%	0	0	22	28	78.57%	41.03%	-1.56	-1.95	No



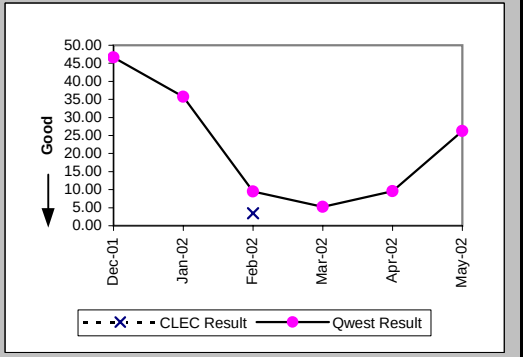
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	5	5.80	0	0	211	11	19.18	34.25	-0.72	-1.44	No
Jan-02	14	3	4.67	0	0	332	28	11.86	22.83	-0.52	-1.32	No
Feb-02	19	3	6.33	3	0	553	35	15.80	9.51	-1.65	-2.01	No
Mar-02						95	13	7.31	4.44			
Apr-02	46	9	5.11	9	0	148	17	8.71	5.79	-1.51	-1.92	No
May-02	28	5	5.60	8	0	471	31	15.19	21.61	-0.92	-1.56	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

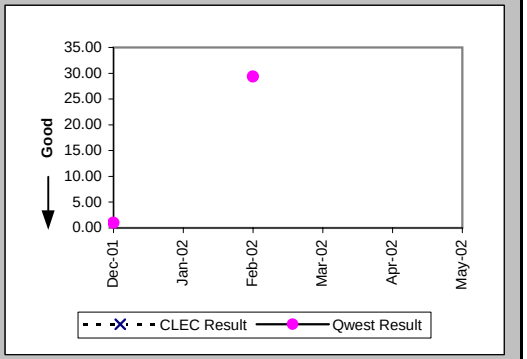
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						140	3	46.67	60.10			
Jan-02						143	4	35.75	57.66			
Feb-02	7	2	3.50	0	0	228	24	9.50	4.88	-1.67	-2.02	No
Mar-02						21	4	5.25	3.95			
Apr-02						48	5	9.60	5.50			
May-02						236	9	26.22	23.55			



Checklist #14 - Resale - DS0 Installation

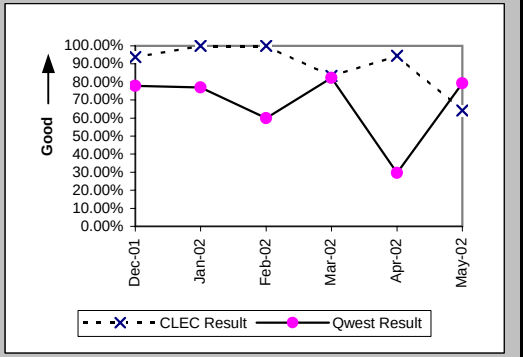
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02						88	3	29.33	12.22			
Mar-02												
Apr-02												
May-02												



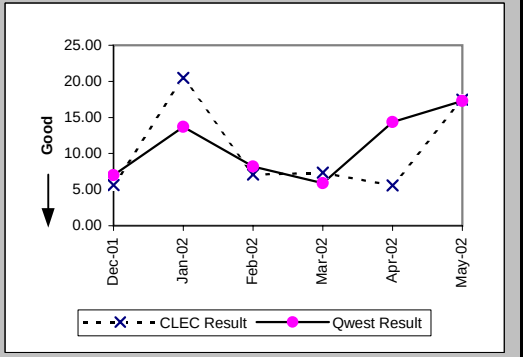
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	1	1	7	9	77.78%	41.57%	-0.92	-1.56	No
Jan-02	7	7	100.00%	4	2	10	13	76.92%	42.13%	-1.17	-1.71	No
Feb-02	13	13	100.00%	2	0	9	15	60.00%	48.99%	-2.15	-2.31	No
Mar-02	10	12	83.33%	3	1	14	17	82.35%	38.12%	-0.07	-1.04	No
Apr-02	34	36	94.44%	1	0	8	27	29.63%	45.66%	-5.58	-4.39	No
May-02	25	39	64.10%	0	0	19	24	79.17%	40.61%	1.24	-0.25	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

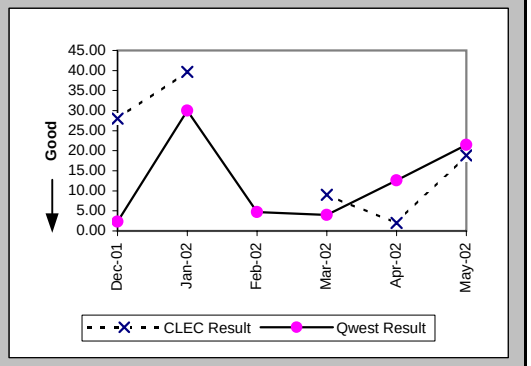
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	96	17	5.65	0	1	133	19	7.00	2.89	-1.4	-1.85	No
Jan-02	164	8	20.50	3	2	219	16	13.69	18.14	0.65	-0.6	No
Feb-02	85	12	7.08	3	0	131	16	8.19	4.35	-0.66	-1.4	No
Mar-02	81	11	7.36	4	1	124	21	5.90	2.12	1.27	-0.23	No
Apr-02	151	27	5.59	10	0	459	32	14.34	23.31	-1.44	-1.87	No
May-02	384	22	17.45	17	0	398	23	17.30	32.34	-0.02	-1.01	No



Checklist #14 - Resale - DS0 Installation

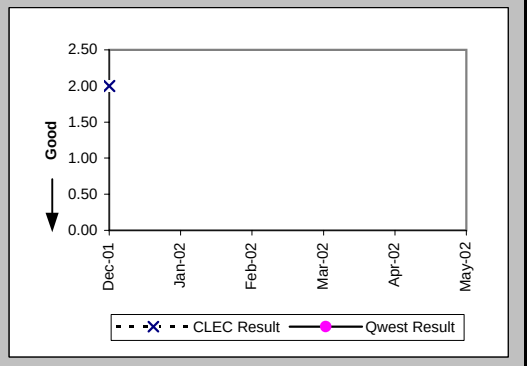
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	1	28.00	0	0	7	3	2.33	1.53	3.72	1.26	Yes
Jan-02	119	3	39.67	1	1	150	5	30.00	30.85	0.56	-0.66	No
Feb-02						28	6	4.67	4.97			
Mar-02	18	2	9.00	3	0	16	4	4.00	1.41	1.37	-0.17	No
Apr-02	4	2	2.00	1	0	278	22	12.64	27.35	-0.53	-1.32	No
May-02	264	14	18.86	0	0	279	13	21.46	36.96	-0.18	-1.11	No



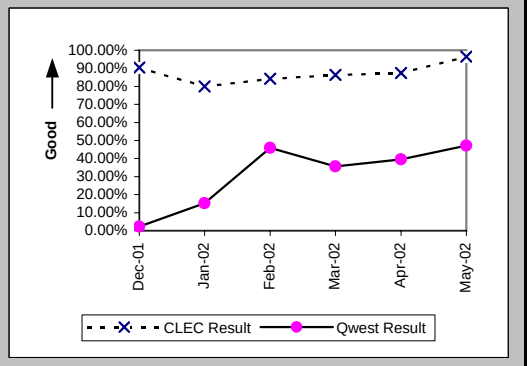
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0							
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

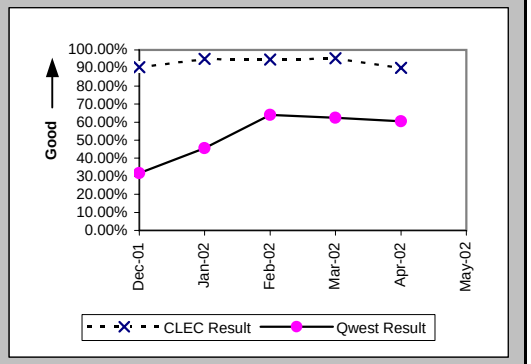
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	21	90.48%	0	0	1	44	2.27%	14.90%	-22.31	-14.57	No
Jan-02	16	20	80.00%	0	0	7	46	15.22%	35.92%	-6.73	-5.09	No
Feb-02	16	19	84.21%	0	0	28	61	45.90%	49.83%	-2.93	-2.78	No
Mar-02	19	22	86.36%	0	0	20	56	35.71%	47.92%	-4.2	-3.55	No
Apr-02	35	40	87.50%	0	0	21	53	39.62%	48.91%	-4.67	-3.84	No
May-02	54	56	96.43%	0	0	33	70	47.14%	49.92%	-5.51	-4.35	No



Checklist #14 - Resale - DS0 Installation

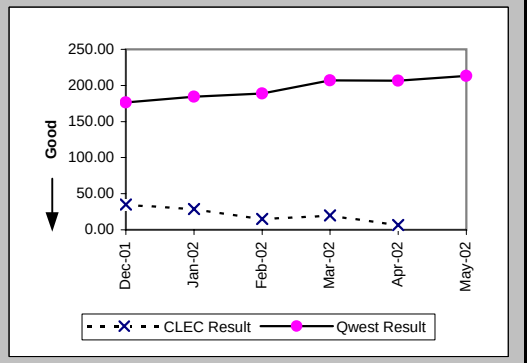
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	21	90.48%	0	0	14	44	31.82%	46.58%	-4.75	-3.89	No
Jan-02	19	20	95.00%	0	0	21	46	45.65%	49.81%	-3.7	-3.25	No
Feb-02	18	19	94.74%	0	0	39	61	63.93%	48.02%	-2.44	-2.48	No
Mar-02	21	22	95.45%	0	0	35	56	62.50%	48.41%	-2.71	-2.64	No
Apr-02	36	40	90.00%	0	0	32	53	60.38%	48.91%	-2.89	-2.76	No
May-02												



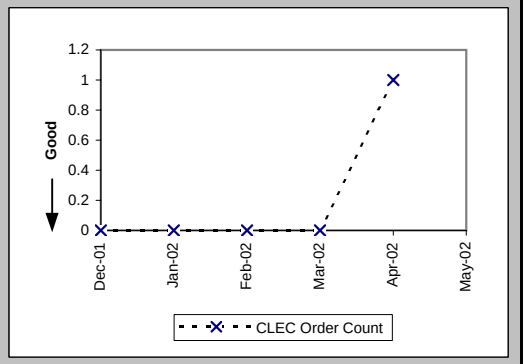
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	2	35.00	0	0	6344	36	176.22	76.67	-2.54	-2.54	No
Jan-02	58	2	29.00	0	0	6638	36	184.39	95.50	-2.24	-2.36	No
Feb-02	15	1	15.00	0	0	6794	36	188.72	104.45	-1.64	-2	No
Mar-02	40	2	20.00	0	0	7460	36	207.22	108.96	-2.37	-2.44	No
Apr-02	13	2	6.50	0	0	8269	40	206.72	123.77	-2.23	-2.36	No
May-02						8956	42	213.24	136.82			



Checklist #14 - Resale - DS0 Installation

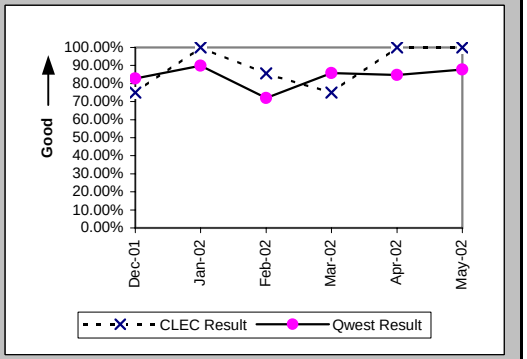
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	



Checklist #14 - Resale - DS0 Repair

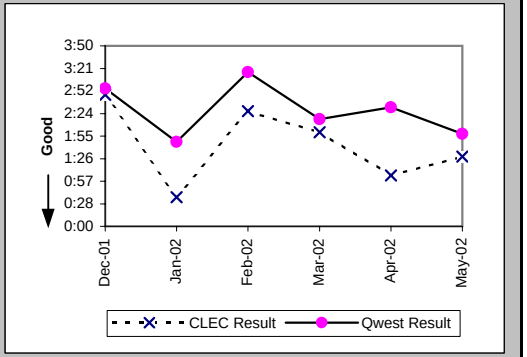
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	0	355	429	82.75%	37.78%	0.4	-0.75	No
Jan-02	9	9	100.00%	2	0	427	475	89.89%	30.14%	-1	-1.61	No
Feb-02	6	7	85.71%	0	0	408	567	71.96%	44.92%	-0.81	-1.49	No
Mar-02	3	4	75.00%	2	0	423	493	85.80%	34.90%	0.57	-0.65	No
Apr-02	9	9	100.00%	1	0	459	542	84.69%	36.01%	-1.27	-1.77	No
May-02	5	5	100.00%	2	0	450	513	87.72%	32.82%	-0.83	-1.51	No



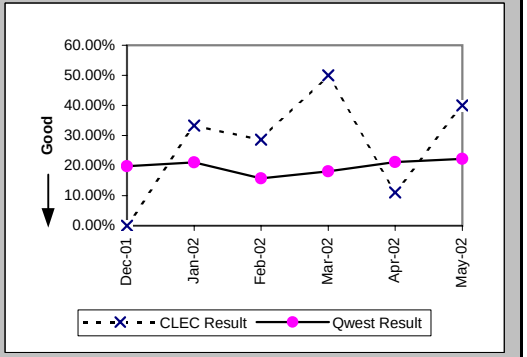
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11:12	4	2:48	0	0	1258:21	429	2:56	7:36	-0.03	-1.02	No
Jan-02	5:31	9	0:37	2	0	851:14	475	1:48	2:38	-1.33	-1.81	No
Feb-02	17:12	7	2:27	0	0	1863:58	567	3:17	3:58	-0.55	-1.34	No
Mar-02	8:01	4	2:00	2	0	1127:36	493	2:17	3:54	-0.14	-1.09	No
Apr-02	9:41	9	1:05	1	0	1373:08	542	2:32	6:59	-0.62	-1.38	No
May-02	7:26	5	1:29	2	0	1005:23	513	1:58	2:54	-0.36	-1.22	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

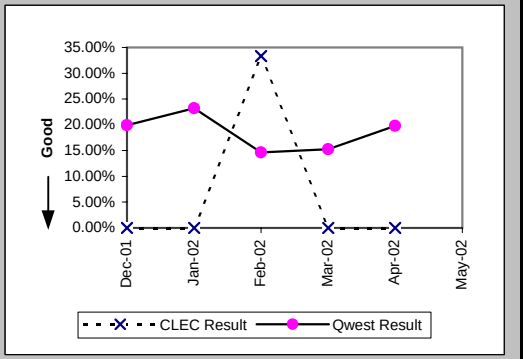
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	85	429	19.81%	39.86%	-0.99	-1.6	No
Jan-02	3	9	33.33%	2	0	100	475	21.05%	40.77%	0.86	-0.48	No
Feb-02	2	7	28.57%	0	0	89	567	15.70%	36.38%	0.87	-0.47	No
Mar-02	2	4	50.00%	2	0	89	493	18.05%	38.46%	1.38	-0.16	No
Apr-02	1	9	11.11%	1	0	115	542	21.22%	40.89%	-0.74	-1.45	No
May-02	2	5	40.00%	2	0	114	513	22.22%	41.57%	0.87	-0.47	No



Checklist #14 - Resale - DS0 Repair

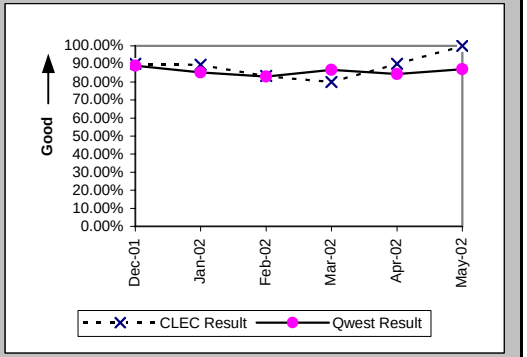
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	54	271	19.93%	39.94%	-0.86	-1.52	No
Jan-02	0	1	0.00%	2	0	67	289	23.18%	42.20%	-0.55	-1.33	No
Feb-02	1	3	33.33%	0	0	62	423	14.66%	35.37%	0.77	-0.53	No
Mar-02	0	2	0.00%	2	0	50	327	15.29%	35.99%	-0.6	-1.36	No
Apr-02	0	3	0.00%	1	0	66	333	19.82%	39.86%	-0.86	-1.52	No
May-02												



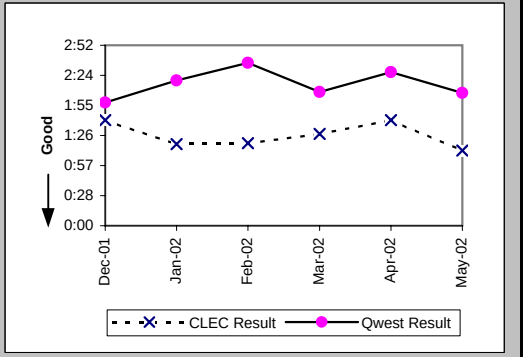
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	1	0	314	353	88.95%	31.35%	-0.1	-1.06	No
Jan-02	17	19	89.47%	0	0	215	252	85.32%	35.39%	-0.49	-1.3	No
Feb-02	5	6	83.33%	2	0	272	328	82.93%	37.63%	-0.03	-1.02	No
Mar-02	4	5	80.00%	3	0	347	400	86.75%	33.90%	0.44	-0.73	No
Apr-02	9	10	90.00%	3	0	248	294	84.35%	36.33%	-0.48	-1.29	No
May-02	12	12	100.00%	2	0	289	332	87.05%	33.58%	-1.31	-1.8	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

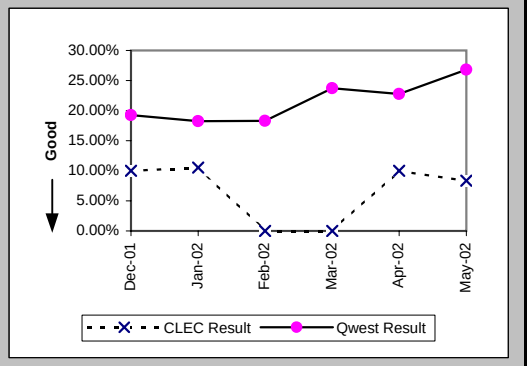
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16:51	10	1:41	1	0	695:54	353	1:58	2:23	-0.37	-1.23	No
Jan-02	24:43	19	1:18	0	0	584:00	252	2:19	3:44	-1.14	-1.7	No
Feb-02	7:54	6	1:19	2	0	851:30	328	2:36	3:34	-0.87	-1.53	No
Mar-02	7:22	5	1:28	3	0	854:41	400	2:08	2:53	-0.51	-1.31	No
Apr-02	16:50	10	1:41	3	0	721:35	294	2:27	3:03	-0.79	-1.48	No
May-02	14:24	12	1:12	2	0	705:24	332	2:07	3:12	-0.98	-1.6	No



Checklist #14 - Resale - DS0 Repair

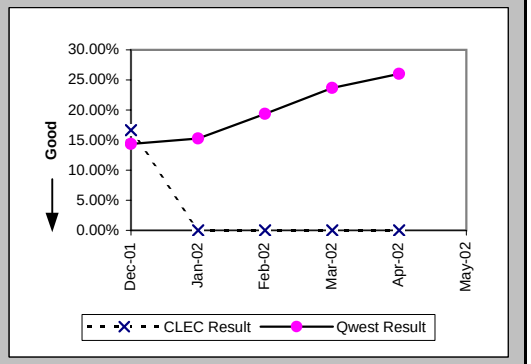
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	10	10.00%	1	0	68	353	19.26%	39.44%	-0.73	-1.45	No
Jan-02	2	19	10.53%	0	0	46	252	18.25%	38.63%	-0.84	-1.51	No
Feb-02	0	6	0.00%	2	0	60	328	18.29%	38.66%	-1.15	-1.7	No
Mar-02	0	5	0.00%	3	0	95	400	23.75%	42.56%	-1.24	-1.75	No
Apr-02	1	10	10.00%	3	0	67	294	22.79%	41.95%	-0.95	-1.58	No
May-02	1	12	8.33%	2	0	89	332	26.81%	44.30%	-1.42	-1.86	No



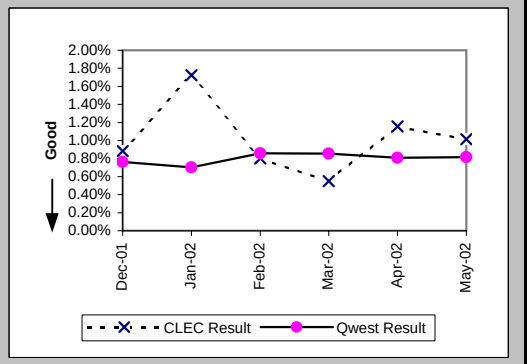
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	6	16.67%	1	0	32	223	14.35%	35.06%	0.19	-0.88	No
Jan-02	0	8	0.00%	0	0	24	157	15.29%	35.99%	-1.17	-1.71	No
Feb-02	0	1	0.00%	2	0	43	222	19.37%	39.52%	-0.49	-1.3	No
Mar-02	0	3	0.00%	3	0	63	266	23.68%	42.51%	-0.96	-1.58	No
Apr-02	0	6	0.00%	3	0	52	200	26.00%	43.86%	-1.43	-1.87	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

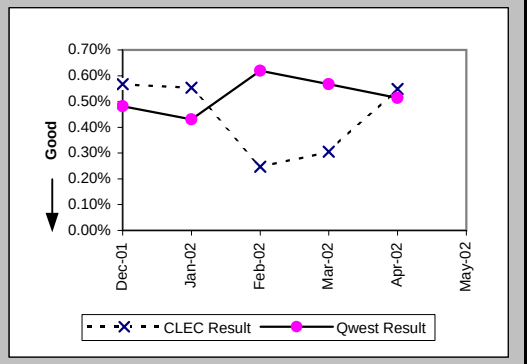
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	1585	0.88%	1	0	782	102477	0.76%	8.70%	0.55	-0.67	No
Jan-02	28	1626	1.72%	2	0	727	103440	0.70%	8.35%	4.88	1.97	Yes
Feb-02	13	1623	0.80%	2	0	895	104168	0.86%	9.23%	-0.25	-1.15	No
Mar-02	9	1637	0.55%	5	0	893	104582	0.85%	9.20%	-1.33	-1.81	No
Apr-02	19	1641	1.16%	4	0	836	103609	0.81%	8.95%	1.58	-0.04	No
May-02	17	1674	1.02%	4	0	845	103664	0.82%	8.99%	0.9	-0.45	No



Checklist #14 - Resale - DS0 Repair

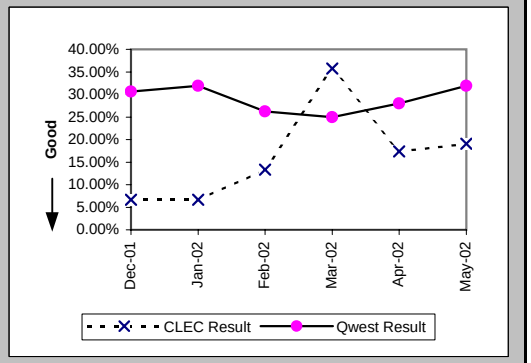
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1585	0.57%	1	0	494	102477	0.48%	6.93%	0.49	-0.7	No
Jan-02	9	1626	0.55%	2	0	446	103440	0.43%	6.55%	0.75	-0.55	No
Feb-02	4	1623	0.25%	2	0	645	104168	0.62%	7.84%	-1.9	-2.15	No
Mar-02	5	1637	0.31%	5	0	593	104582	0.57%	7.51%	-1.4	-1.85	No
Apr-02	9	1641	0.55%	4	0	533	103609	0.51%	7.15%	0.19	-0.88	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

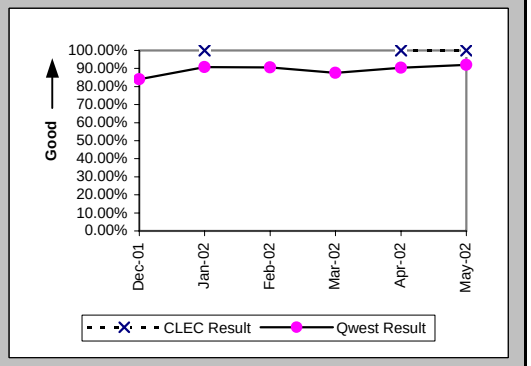
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	15	6.67%	0	0	345	1127	30.61%	46.09%	-2	-2.22	No
Jan-02	2	30	6.67%	0	0	341	1068	31.93%	46.62%	-2.93	-2.78	No
Feb-02	2	15	13.33%	0	0	318	1213	26.22%	43.98%	-1.13	-1.69	No
Mar-02	5	14	35.71%	0	0	297	1190	24.96%	43.28%	0.9	-0.45	No
Apr-02	4	23	17.39%	0	0	325	1161	27.99%	44.90%	-1.12	-1.68	No
May-02	4	21	19.05%	0	0	396	1241	31.91%	46.61%	-1.25	-1.76	No



Checklist #14 - Resale - DS1 Installation

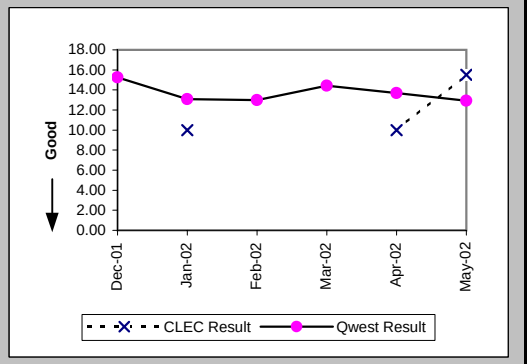
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						433	515	84.08%	36.59%			
Jan-02	1	1	100.00%	0	0	604	665	90.83%	28.86%	-0.32	-1.19	No
Feb-02						570	629	90.62%	29.16%			
Mar-02						455	519	87.67%	32.88%			
Apr-02	1	1	100.00%	0	1	612	677	90.40%	29.46%	-0.33	-1.2	No
May-02	1	1	100.00%	1	0	619	673	91.98%	27.17%	-0.3	-1.18	No



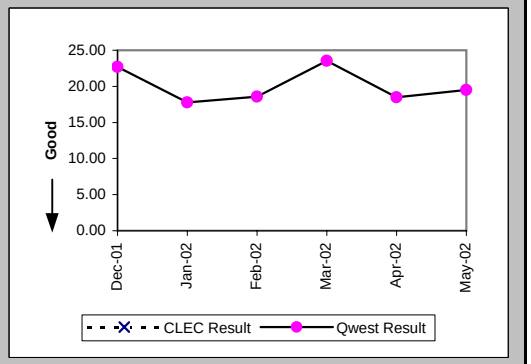
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10358	679	15.25	16.18			
Jan-02	10	1	10.00	0	0	10859	831	13.07	10.40	-0.29	-1.18	No
Feb-02						9711	748	12.98	11.00			
Mar-02						8945	620	14.43	32.70			
Apr-02	10	1	10.00	0	1	11057	807	13.70	10.79	-0.34	-1.21	No
May-02	31	2	15.50	0	0	10166	787	12.92	10.19	0.77	-0.53	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

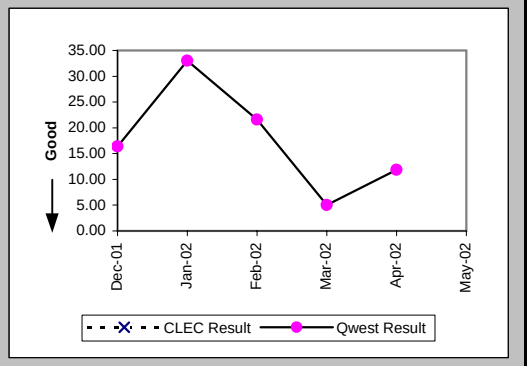
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3180	140	22.71	25.25			
Jan-02						1634	92	17.76	13.84			
Feb-02						1543	83	18.59	22.14			
Mar-02						2331	99	23.55	78.24			
Apr-02						1681	91	18.47	20.84			
May-02						1404	72	19.50	17.57			



Checklist #14 - Resale - DS1 Installation

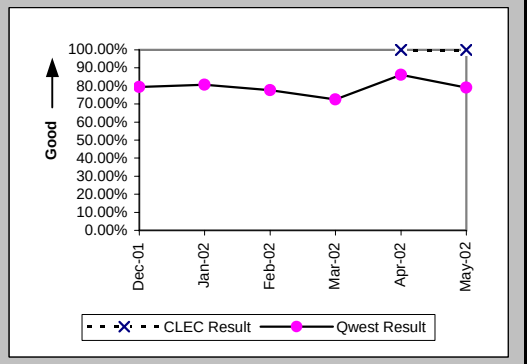
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164	10	16.40	20.21			
Jan-02						297	9	33.00	34.27			
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												



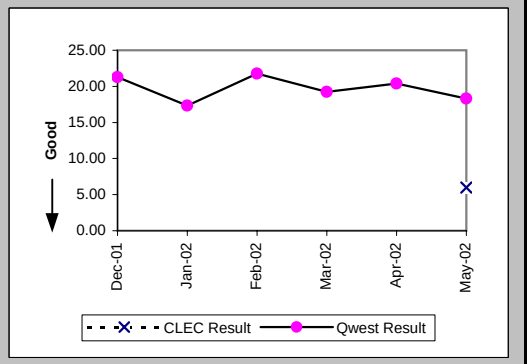
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						120	151	79.47%	40.39%			
Jan-02						134	166	80.72%	39.45%			
Feb-02						136	175	77.71%	41.62%			
Mar-02						148	204	72.55%	44.63%			
Apr-02	2	2	100.00%	0	0	137	159	86.16%	34.53%	-0.56	-1.34	No
May-02	1	1	100.00%	0	0	136	172	79.07%	40.68%	-0.51	-1.31	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

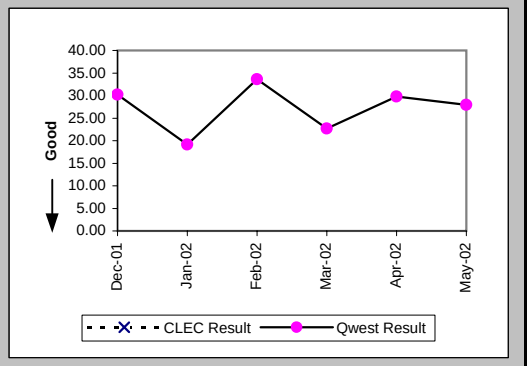
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4252	200	21.26	22.99			
Jan-02						4224	244	17.31	15.30			
Feb-02						5314	244	21.78	24.74			
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02	6	1	6.00	0	0	4080	223	18.30	21.07	-0.58	-1.35	No



Checklist #14 - Resale - DS1 Installation

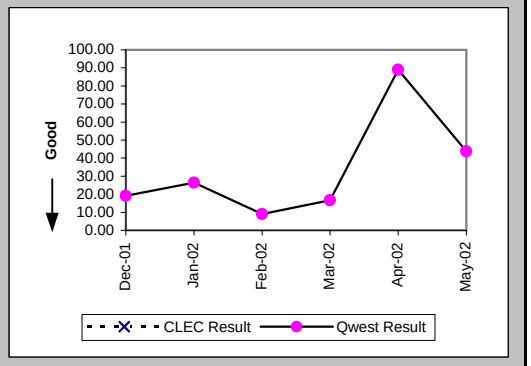
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1723	57	30.23	28.12			
Jan-02						940	49	19.18	19.82			
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			



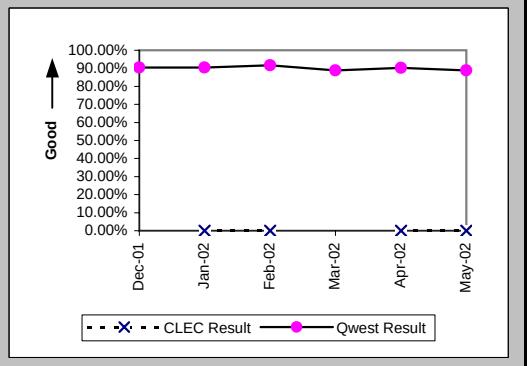
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	5	19.20	16.57			
Jan-02						185	7	26.43	28.84			
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

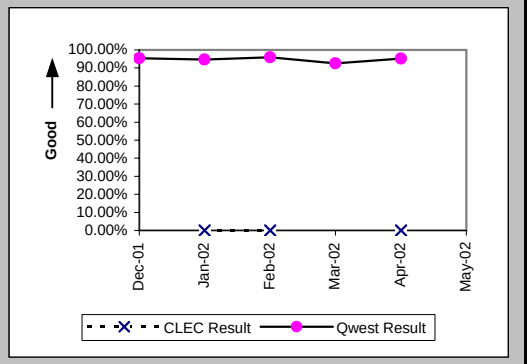
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						959	1060	90.47%	29.36%			
Jan-02	0	1	0.00%	0	0	924	1021	90.50%	29.32%	1.68	0.02	Yes
Feb-02	0	1	0.00%	0	0	962	1050	91.62%	27.71%	1.74	0.06	Yes
Mar-02						864	973	88.80%	31.54%			
Apr-02	0	2	0.00%	0	0	900	998	90.18%	29.76%	2.61	0.59	Yes
May-02	0	3	0.00%	0	0	930	1047	88.83%	31.51%	3.23	0.96	Yes



Checklist #14 - Resale - DS1 Installation

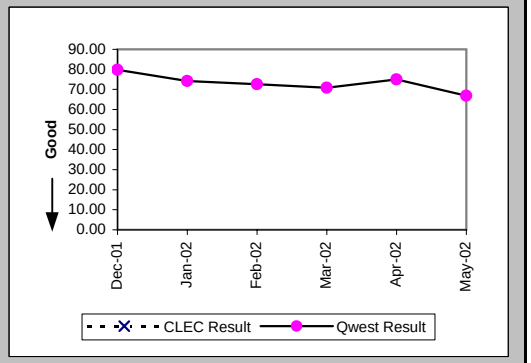
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1012	1060	95.47%	20.79%			
Jan-02	0	1	0.00%	0	0	966	1021	94.61%	22.58%	1.93	0.18	Yes
Feb-02	0	1	0.00%	0	0	1007	1050	95.90%	19.82%	2.05	0.25	Yes
Mar-02						901	973	92.60%	26.18%			
Apr-02	0	2	0.00%	0	0	950	998	95.19%	21.40%	3.07	0.87	Yes
May-02												



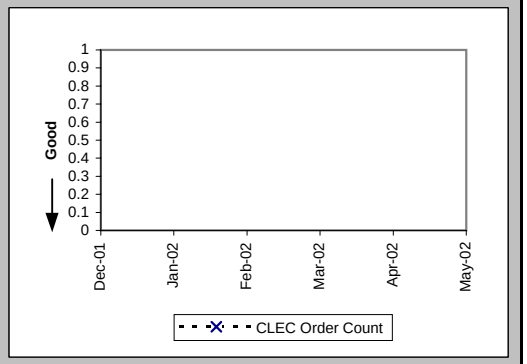
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10604	133	79.73	88.55			
Jan-02						11655	157	74.24	88.15			
Feb-02						12784	176	72.64	89.85			
Mar-02						12182	172	70.83	89.12			
Apr-02						13651	182	75.01	92.35			
May-02						13579	203	66.89	89.38			



Checklist #14 - Resale - DS1 Installation

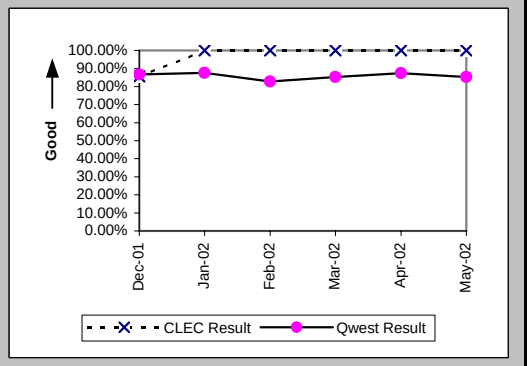
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - DS1 Repair

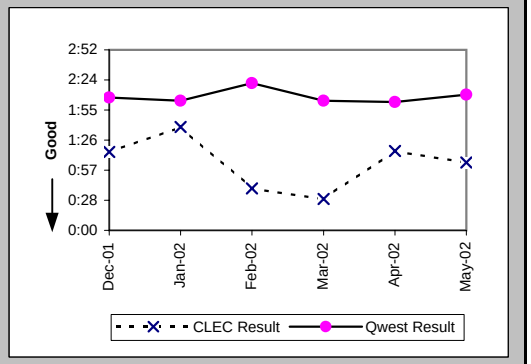
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	0	0	723	834	86.69%	33.97%	0.14	-0.91	No
Jan-02	6	6	100.00%	0	0	816	931	87.65%	32.90%	-0.92	-1.56	No
Feb-02	4	4	100.00%	0	0	696	841	82.76%	37.77%	-0.91	-1.55	No
Mar-02	10	10	100.00%	0	0	805	944	85.28%	35.44%	-1.31	-1.79	No
Apr-02	10	10	100.00%	2	0	823	942	87.37%	33.22%	-1.2	-1.73	No
May-02	12	12	100.00%	1	0	847	994	85.21%	35.50%	-1.43	-1.87	No



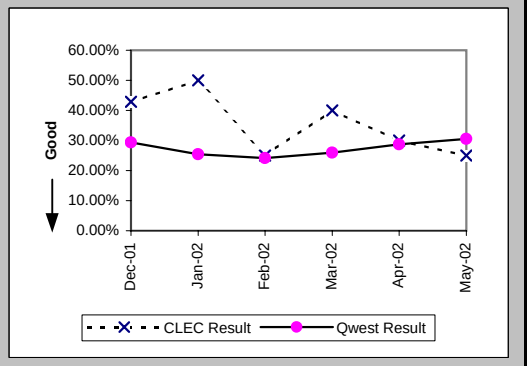
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8:48	7	1:15	0	0	1767:12	834	2:07	3:22	-0.67	-1.41	No
Jan-02	9:54	6	1:39	0	0	1916:59	931	2:04	3:45	-0.27	-1.16	No
Feb-02	2:39	4	0:40	0	0	1978:47	841	2:21	3:36	-0.94	-1.57	No
Mar-02	5:00	10	0:30	0	0	1953:47	944	2:04	2:57	-1.67	-2.02	No
Apr-02	12:39	10	1:16	2	0	1926:06	942	2:03	5:00	-0.49	-1.3	No
May-02	12:59	12	1:05	1	0	2149:14	994	2:10	3:40	-1.02	-1.62	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

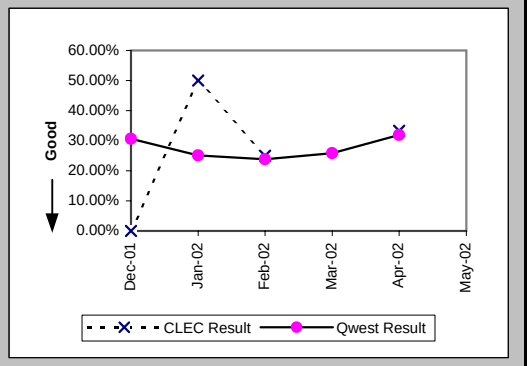
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	7	42.86%	0	0	245	834	29.38%	45.55%	0.75	-0.55	No
Jan-02	3	6	50.00%	0	0	237	931	25.46%	43.56%	1.25	-0.24	No
Feb-02	1	4	25.00%	0	0	203	841	24.14%	42.79%	0.09	-0.95	No
Mar-02	4	10	40.00%	0	0	245	944	25.95%	43.84%	0.97	-0.41	No
Apr-02	3	10	30.00%	2	0	271	942	28.77%	45.27%	0.11	-0.93	No
May-02	3	12	25.00%	1	0	303	994	30.48%	46.03%	-0.41	-1.25	No



Checklist #14 - Resale - DS1 Repair

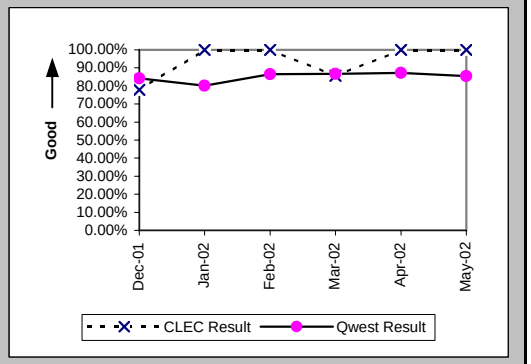
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	153	500	30.60%	46.08%	-0.66	-1.4	No
Jan-02	2	4	50.00%	0	0	138	550	25.09%	43.35%	1.01	-0.39	No
Feb-02	1	4	25.00%	0	0	123	516	23.84%	42.61%	0.09	-0.94	No
Mar-02						151	584	25.86%	43.78%			
Apr-02	2	6	33.33%	2	0	179	560	31.96%	46.63%	0.09	-0.94	No
May-02												



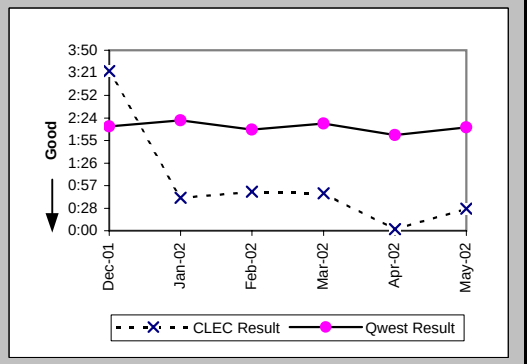
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	9	77.78%	1	0	240	285	84.21%	36.46%	0.53	-0.68	No
Jan-02	8	8	100.00%	0	0	233	291	80.07%	39.95%	-1.39	-1.85	No
Feb-02	5	5	100.00%	0	0	281	325	86.46%	34.21%	-0.88	-1.53	No
Mar-02	6	7	85.71%	0	0	294	339	86.73%	33.93%	0.13	-0.92	No
Apr-02	3	3	100.00%	1	0	281	322	87.27%	33.33%	-0.66	-1.4	No
May-02	4	4	100.00%	1	0	266	311	85.53%	35.18%	-0.82	-1.5	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

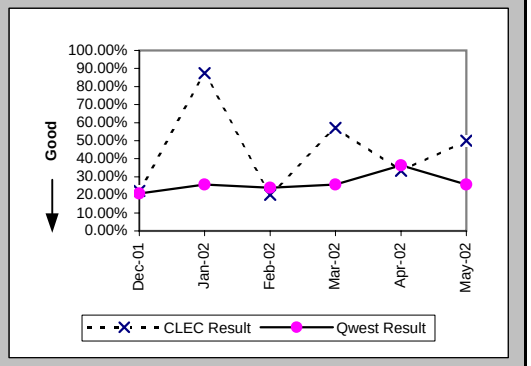
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30:39	9	3:24	1	0	631:34	285	2:13	2:52	1.15	-0.3	No
Jan-02	5:39	8	0:42	0	0	683:53	291	2:21	3:33	-1.29	-1.79	No
Feb-02	4:08	5	0:50	0	0	700:02	325	2:09	2:46	-1.07	-1.65	No
Mar-02	5:35	7	0:48	0	0	771:35	339	2:17	3:29	-1.11	-1.68	No
Apr-02	0:05	3	0:02	1	0	653:33	322	2:02	2:42	-1.28	-1.78	No
May-02	1:51	4	0:28	1	0	683:40	311	2:12	2:41	-1.29	-1.78	No



Checklist #14 - Resale - DS1 Repair

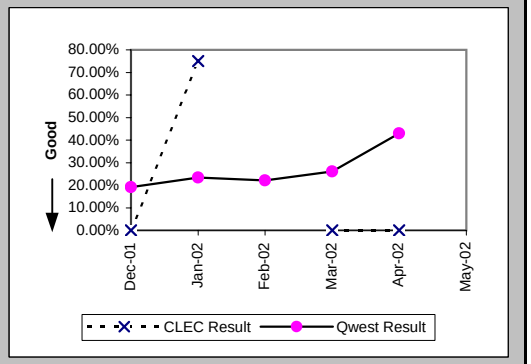
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	1	0	59	285	20.70%	40.52%	0.15	-0.91	No
Jan-02	7	8	87.50%	0	0	75	291	25.77%	43.74%	3.51	1.13	Yes
Feb-02	1	5	20.00%	0	0	78	325	24.00%	42.71%	-0.21	-1.13	No
Mar-02	4	7	57.14%	0	0	87	339	25.66%	43.68%	1.7	0.03	Yes
Apr-02	1	3	33.33%	1	0	117	322	36.34%	48.10%	-0.11	-1.07	No
May-02	2	4	50.00%	1	0	80	311	25.72%	43.71%	0.98	-0.4	No



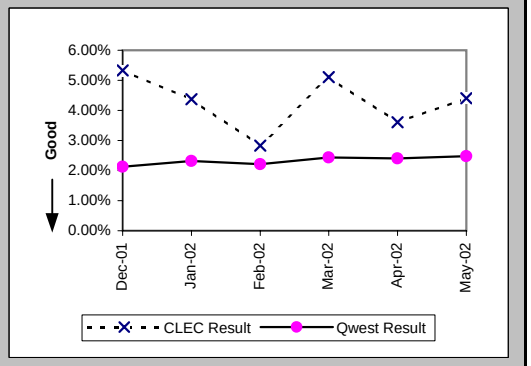
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	1	0	29	152	19.08%	39.29%	-0.83	-1.51	No
Jan-02	3	4	75.00%	0	0	40	171	23.39%	42.33%	2.02	0.23	Yes
Feb-02						42	190	22.11%	41.50%			
Mar-02	0	2	0.00%	0	0	55	211	26.07%	43.90%	-0.84	-1.51	No
Apr-02	0	1	0.00%	1	0	85	198	42.93%	49.50%	-0.87	-1.53	No
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

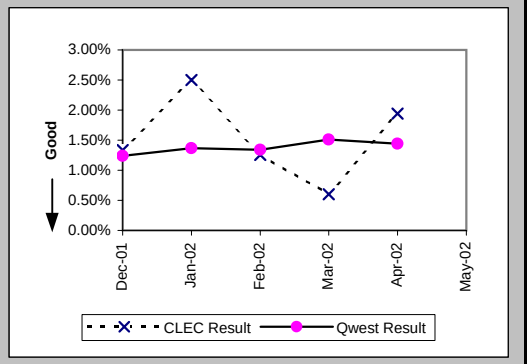
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	300	5.33%	1	0	1119	52668	2.12%	14.42%	3.27	0.99	Yes
Jan-02	14	320	4.38%	0	0	1222	52753	2.32%	15.04%	2.21	0.35	Yes
Feb-02	9	318	2.83%	0	0	1166	52621	2.22%	14.72%	0.76	-0.54	No
Mar-02	17	333	5.11%	0	0	1283	52575	2.44%	15.43%	2.78	0.69	Yes
Apr-02	13	361	3.60%	3	0	1264	52499	2.41%	15.33%	1.42	-0.14	No
May-02	16	363	4.41%	2	0	1305	52654	2.48%	15.55%	2.16	0.31	Yes



Checklist #14 - Resale - DS1 Repair

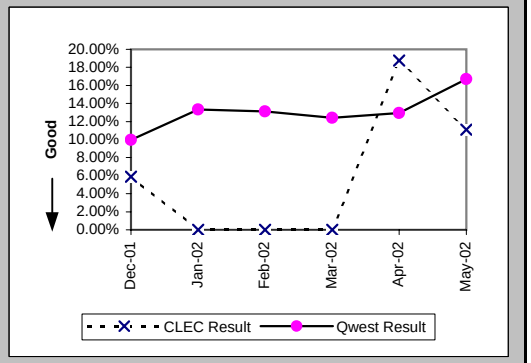
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	300	1.33%	1	0	652	52668	1.24%	11.06%	0.22	-0.87	No
Jan-02	8	320	2.50%	0	0	721	52753	1.37%	11.61%	1.61	-0.02	No
Feb-02	4	318	1.26%	0	0	706	52621	1.34%	11.51%	-0.13	-1.08	No
Mar-02	2	333	0.60%	0	0	795	52575	1.51%	12.20%	-1.36	-1.83	No
Apr-02	7	361	1.94%	3	0	758	52499	1.44%	11.93%	0.8	-0.51	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

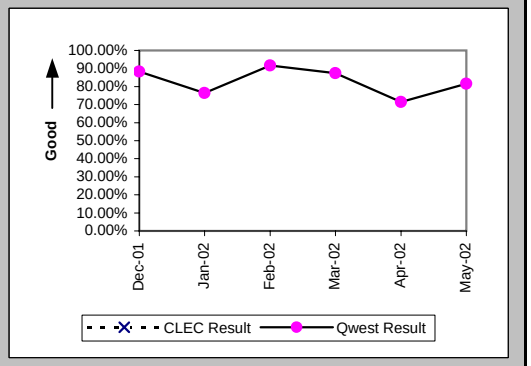
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	17	5.88%	0	0	124	1243	9.98%	29.97%	-0.56	-1.34	No
Jan-02	0	14	0.00%	0	0	188	1410	13.33%	33.99%	-1.46	-1.89	No
Feb-02	0	9	0.00%	0	0	176	1342	13.11%	33.76%	-1.16	-1.71	No
Mar-02	0	17	0.00%	0	0	182	1465	12.42%	32.98%	-1.54	-1.94	No
Apr-02	3	16	18.75%	0	0	188	1452	12.95%	33.57%	0.69	-0.58	No
May-02	2	18	11.11%	0	0	262	1567	16.72%	37.32%	-0.63	-1.39	No



Checklist #14 - Resale - Installation for DS3 and Higher

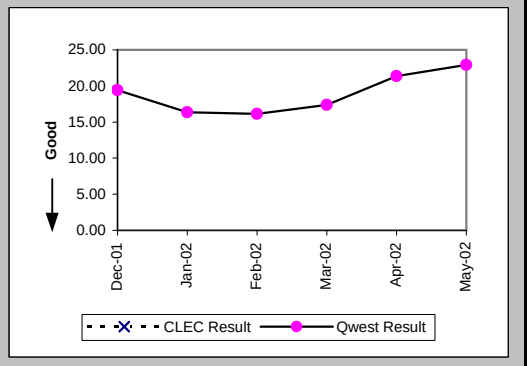
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	17	88.24%	32.22%			
Jan-02						26	34	76.47%	42.42%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02						31	38	81.58%	38.77%			



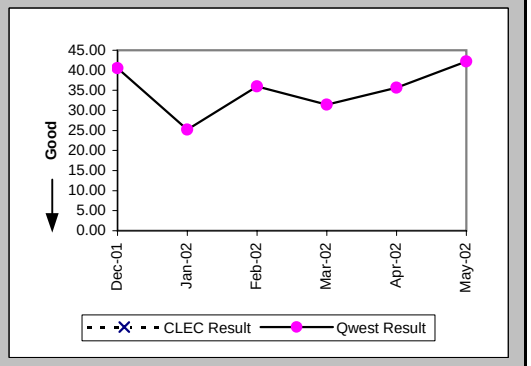
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						699	36	19.42	23.55			
Jan-02						1095	67	16.34	18.47			
Feb-02						452	28	16.14	12.47			
Mar-02						973	56	17.38	21.34			
Apr-02						1345	63	21.35	25.28			
May-02						1626	71	22.90	25.08			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

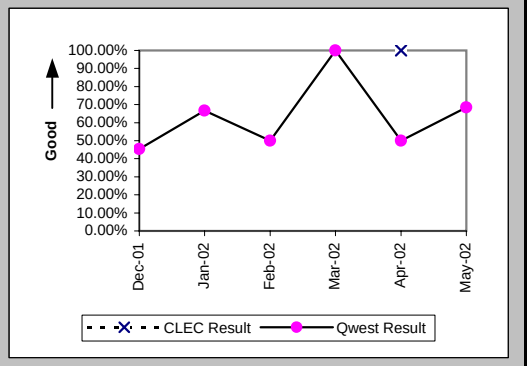
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						243	6	40.50	47.64			
Jan-02						378	15	25.20	31.96			
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			



Checklist #14 - Resale - Installation for DS3 and Higher

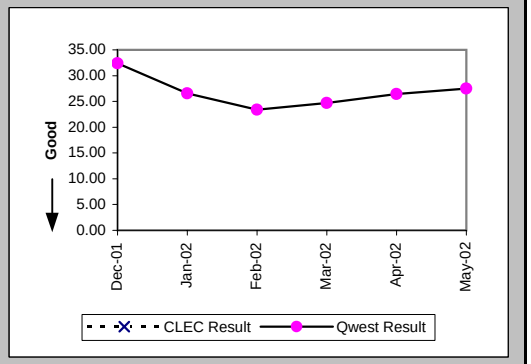
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	11	45.45%	49.79%			
Jan-02						4	6	66.67%	47.14%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
May-02						13	19	68.42%	46.48%			



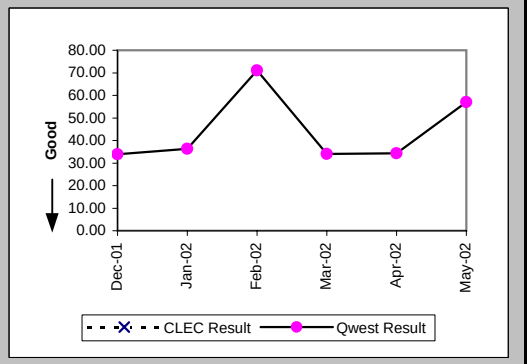
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						615	19	32.37	31.42			
Jan-02						372	14	26.57	22.05			
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

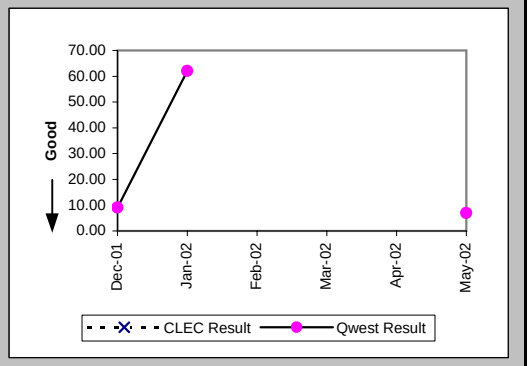
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						305	9	33.89	36.96			
Jan-02						109	3	36.33	28.36			
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			



Checklist #14 - Resale - Installation for DS3 and Higher

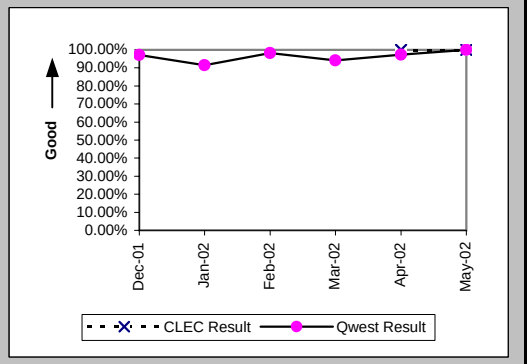
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1	9.00				
Jan-02						62	1	62.00				
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				



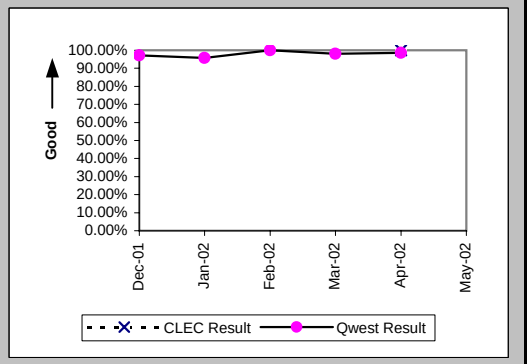
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68	70	97.14%	16.66%			
Jan-02						64	70	91.43%	27.99%			
Feb-02						58	59	98.31%	12.91%			
Mar-02						49	52	94.23%	23.32%			
Apr-02	1	1	100.00%	0	0	73	75	97.33%	16.11%	-0.16	-1.1	No
May-02	1	1	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

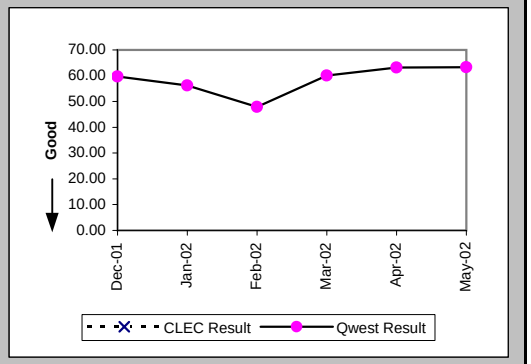
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68	70	97.14%	16.66%			
Jan-02						67	70	95.71%	20.25%			
Feb-02						59	59	100.00%	0.00%			
Mar-02						51	52	98.08%	13.73%			
Apr-02	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
May-02												



Checklist #14 - Resale - Installation for DS3 and Higher

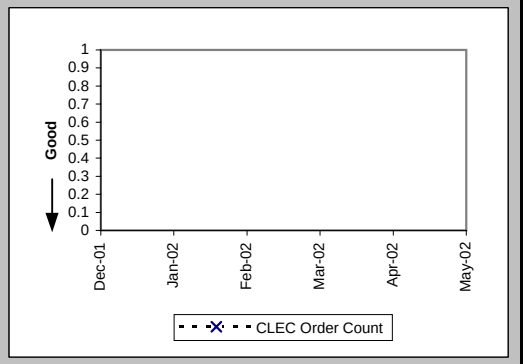
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1255	21	59.76	73.56			
Jan-02						1573	28	56.18	73.18			
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			



Checklist #14 - Resale - Installation for DS3 and Higher

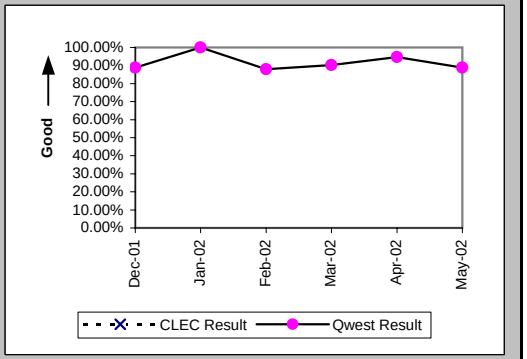
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Repair for DS3 and Higher

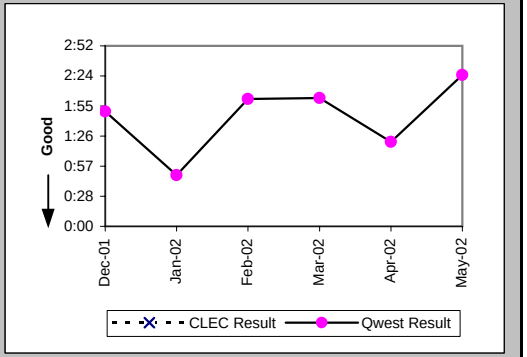
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	18	88.89%	31.43%			
Jan-02						28	28	100.00%	0.00%			
Feb-02						22	25	88.00%	32.50%			
Mar-02						28	31	90.32%	29.57%			
Apr-02						18	19	94.74%	22.33%			
May-02						24	27	88.89%	31.43%			



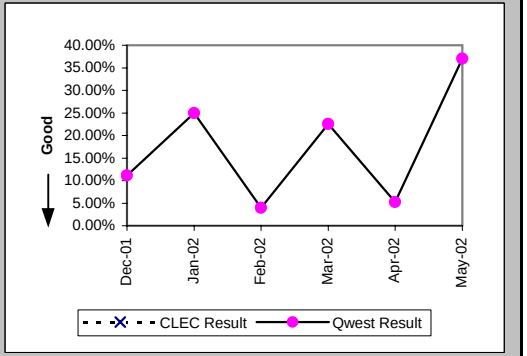
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32:57	18	1:50	1:42			
Jan-02						22:39	28	0:49	0:46			
Feb-02						50:57	25	2:02	2:16			
Mar-02						63:44	31	2:03	3:11			
Apr-02						25:39	19	1:21	1:25			
May-02						65:25	27	2:25	5:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

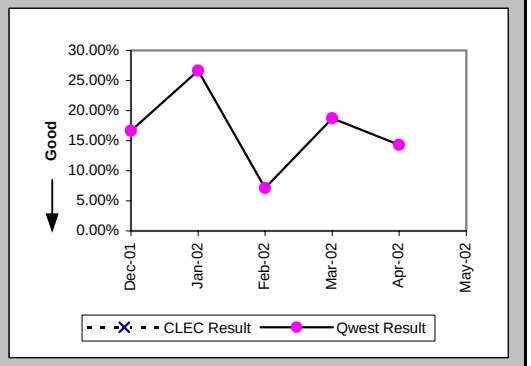
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	18	11.11%	31.43%			
Jan-02						7	28	25.00%	43.30%			
Feb-02						1	25	4.00%	19.60%			
Mar-02						7	31	22.58%	41.81%			
Apr-02						1	19	5.26%	22.33%			
May-02						10	27	37.04%	48.29%			



Checklist #14 - Resale - Repair for DS3 and Higher

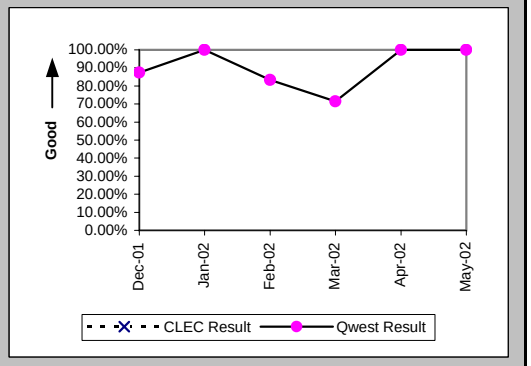
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						4	15	26.67%	44.22%			
Feb-02						1	14	7.14%	25.75%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						1	7	14.29%	34.99%			
May-02												



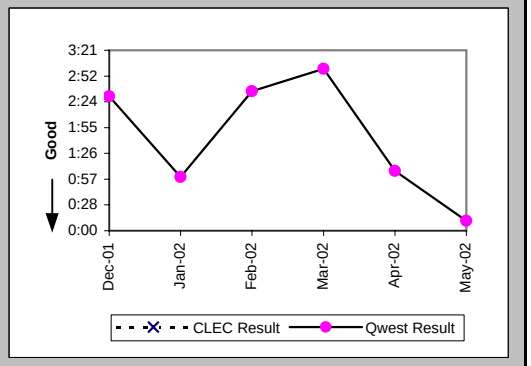
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	8	87.50%	33.07%			
Jan-02						15	15	100.00%	0.00%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

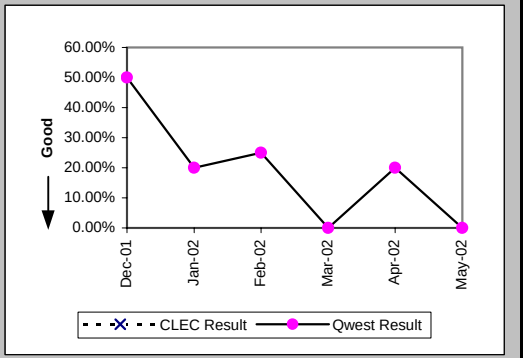
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20:02	8	2:30	2:57			
Jan-02						14:57	15	1:00	0:57			
Feb-02						31:13	12	2:36	3:33			
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			



Checklist #14 - Resale - Repair for DS3 and Higher

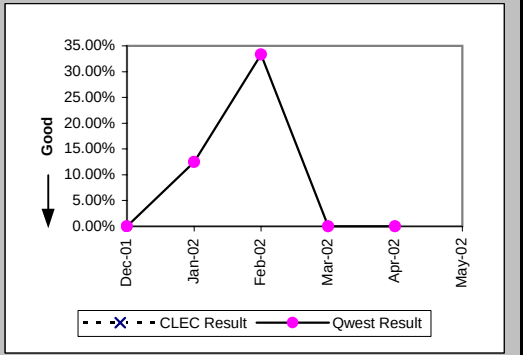
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	8	50.00%	50.00%			
Jan-02						3	15	20.00%	40.00%			
Feb-02						3	12	25.00%	43.30%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			



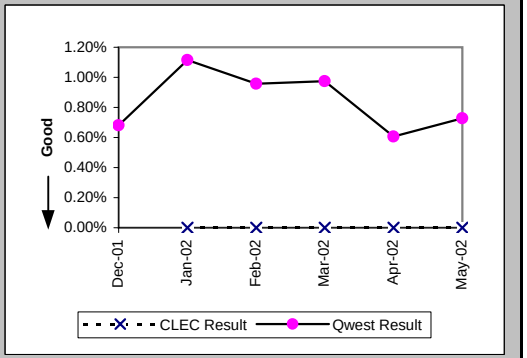
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

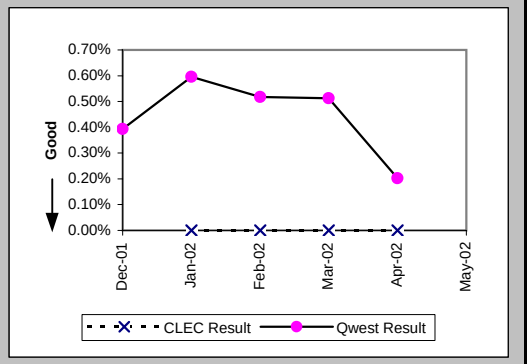
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	3818	0.68%	8.22%			
Jan-02	0	2	0.00%	0	0	43	3857	1.11%	10.50%	-0.15	-1.09	No
Feb-02	0	1	0.00%	0	0	37	3868	0.96%	9.73%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	38	3902	0.97%	9.82%	-0.17	-1.1	No
Apr-02	0	5	0.00%	0	0	24	3964	0.61%	7.76%	-0.17	-1.11	No
May-02	0	5	0.00%	0	0	29	3984	0.73%	8.50%	-0.19	-1.12	No



Checklist #14 - Resale - Repair for DS3 and Higher

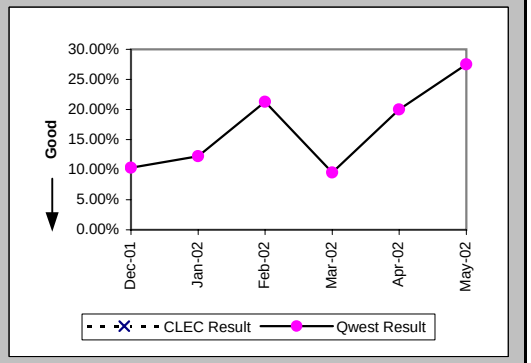
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	3818	0.39%	6.26%			
Jan-02	0	2	0.00%	0	0	23	3857	0.60%	7.70%	-0.11	-1.07	No
Feb-02	0	1	0.00%	0	0	20	3868	0.52%	7.17%	-0.07	-1.04	No
Mar-02	0	3	0.00%	0	0	20	3902	0.51%	7.14%	-0.12	-1.08	No
Apr-02	0	5	0.00%	0	0	8	3964	0.20%	4.49%	-0.1	-1.06	No
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

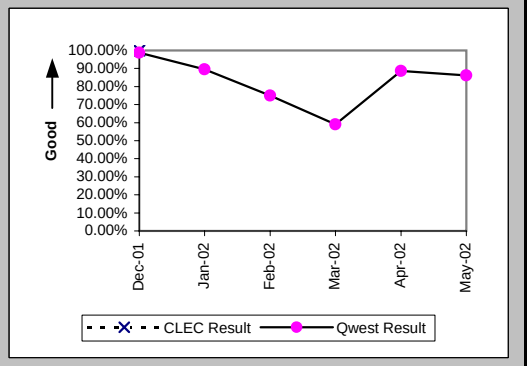
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	29	10.34%	30.45%			
Jan-02						6	49	12.24%	32.78%			
Feb-02						10	47	21.28%	40.93%			
Mar-02						4	42	9.52%	29.35%			
Apr-02						6	30	20.00%	40.00%			
May-02						11	40	27.50%	44.65%			



Checklist #14 - Resale - Frame Relay Installation

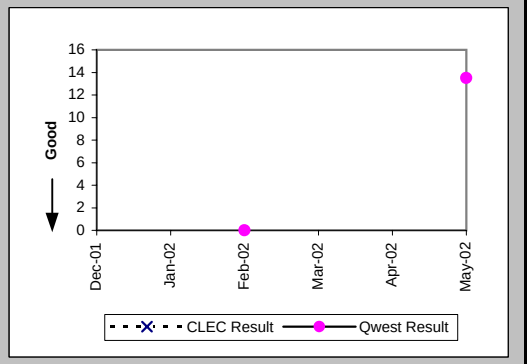
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	78	79	98.73%	11.18%	-0.11	-1.07	No
Jan-02						69	77	89.61%	30.51%			
Feb-02						90	120	75.00%	43.30%			
Mar-02						52	88	59.09%	49.17%			
Apr-02						86	97	88.66%	31.71%			
May-02						106	123	86.18%	34.51%			



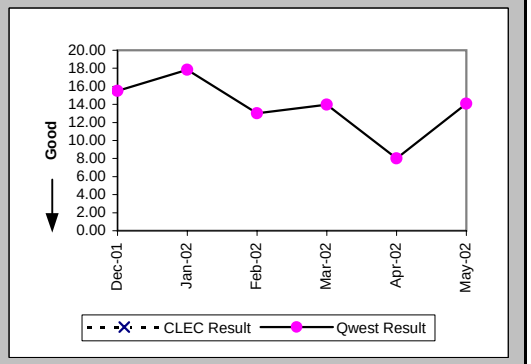
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	1	0.00				
Mar-02												
Apr-02												
May-02						81	6	13.50	4.28			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

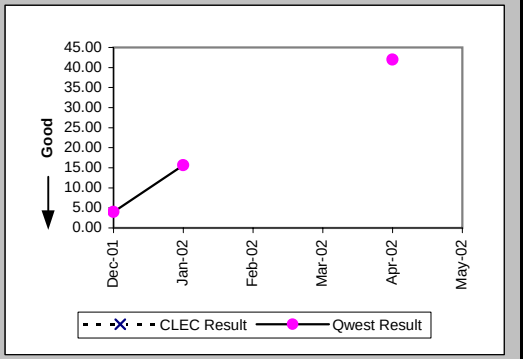
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						387	25	15.48	20.89			
Jan-02						553	31	17.84	19.53			
Feb-02						468	36	13.00	12.99			
Mar-02						545	39	13.97	12.80			
Apr-02						96	12	8.00	3.86			
May-02						352	25	14.08	13.86			



Checklist #14 - Resale - Frame Relay Installation

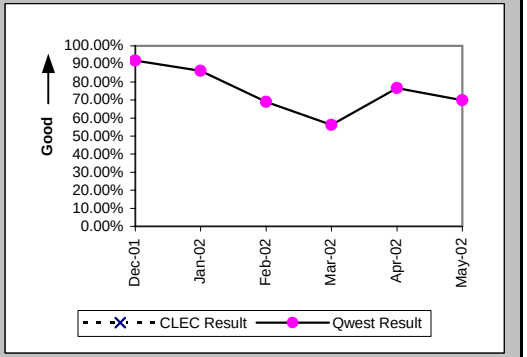
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						47	3	15.67	13.05			
Feb-02												
Mar-02												
Apr-02						42	1	42.00				
May-02												



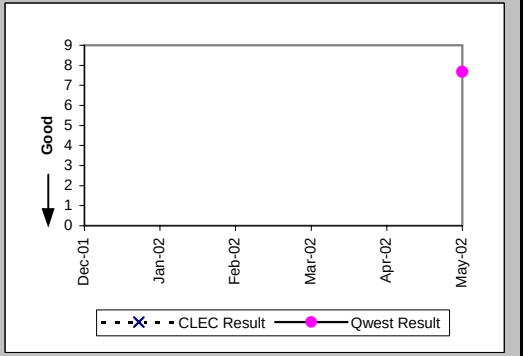
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	37	91.89%	27.30%			
Jan-02						31	36	86.11%	34.58%			
Feb-02						51	74	68.92%	46.28%			
Mar-02						36	64	56.25%	49.61%			
Apr-02						62	81	76.54%	42.37%			
May-02						67	96	69.79%	45.92%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

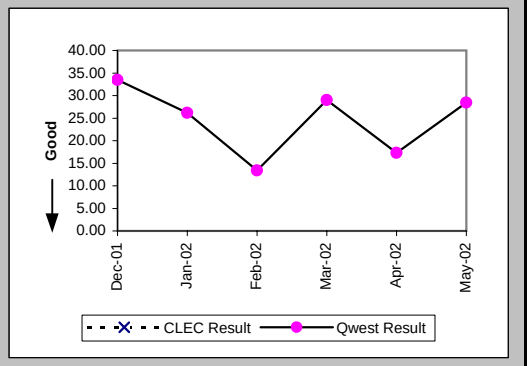
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						23	3	7.67	4.73			



Checklist #14 - Resale - Frame Relay Installation

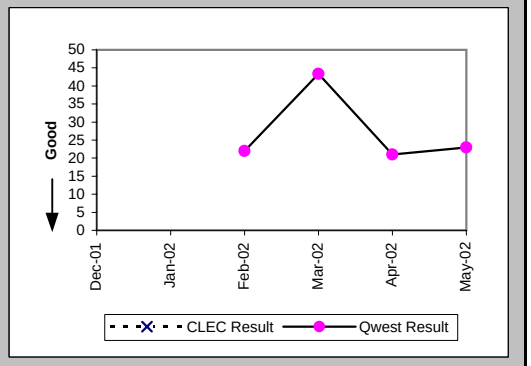
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						670	20	33.50	33.00			
Jan-02						445	17	26.18	28.31			
Feb-02						348	26	13.38	10.91			
Mar-02						928	32	29.00	33.55			
Apr-02						415	24	17.29	16.37			
May-02						881	31	28.42	31.12			



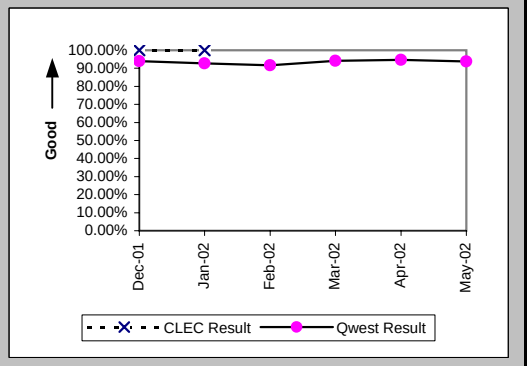
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						22	1	22.00				
Mar-02						130	3	43.33	16.26			
Apr-02						21	1	21.00				
May-02						23	1	23.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

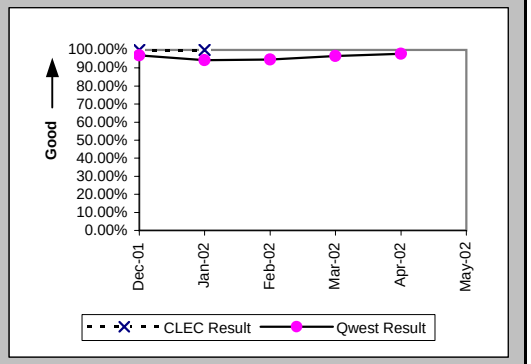
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	185	197	93.91%	23.92%	-0.25	-1.15	No
Jan-02	1	1	100.00%	0	0	164	177	92.66%	26.09%	-0.28	-1.17	No
Feb-02						187	204	91.67%	27.64%			
Mar-02						192	204	94.12%	23.53%			
Apr-02						180	190	94.74%	22.33%			
May-02						213	227	93.83%	24.06%			



Checklist #14 - Resale - Frame Relay Installation

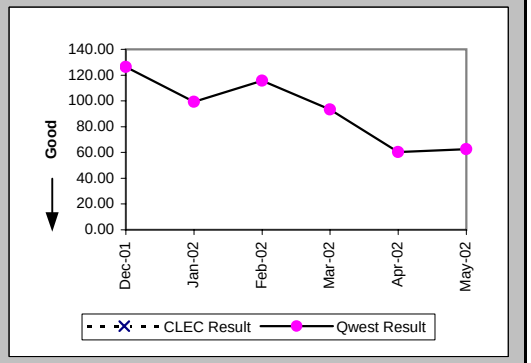
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	191	197	96.95%	17.18%	-0.18	-1.11	No
Jan-02	1	1	100.00%	0	0	167	177	94.35%	23.09%	-0.24	-1.15	No
Feb-02						193	204	94.61%	22.59%			
Mar-02						197	204	96.57%	18.20%			
Apr-02						186	190	97.89%	14.36%			
May-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

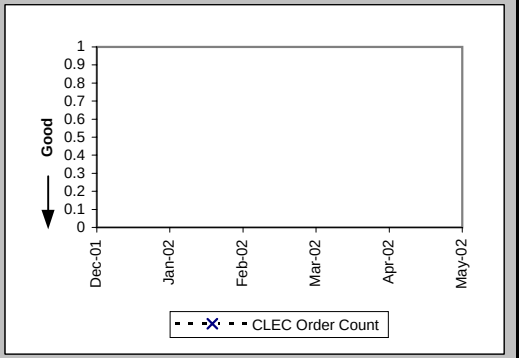
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4672	37	126.27	111.34			
Jan-02						5061	51	99.24	116.74			
Feb-02						5664	49	115.59	121.61			
Mar-02						3921	42	93.36	105.36			
Apr-02						3922	65	60.34	86.01			
May-02						3259	52	62.67	98.65			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

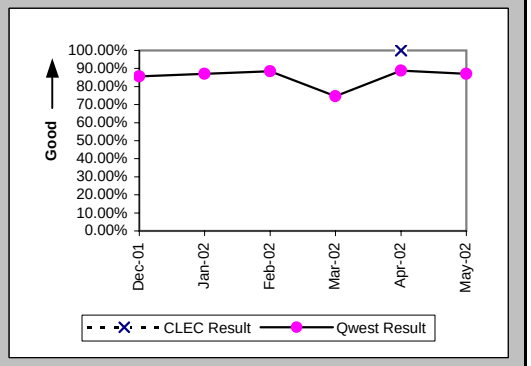
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	



Checklist #14 - Resale - Frame Relay Repair

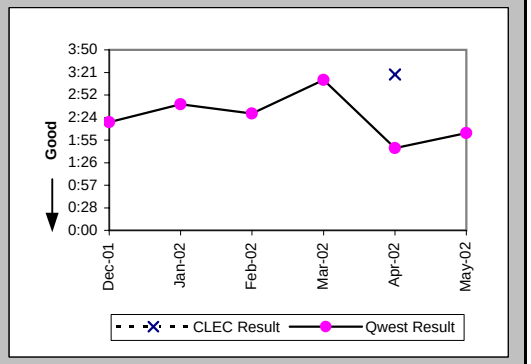
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	146	85.62%	35.09%			
Jan-02						135	155	87.10%	33.52%			
Feb-02						138	156	88.46%	31.95%			
Mar-02						130	174	74.71%	43.47%			
Apr-02	1	1	100.00%	0	0	142	160	88.75%	31.60%	-0.35	-1.22	No
May-02						134	154	87.01%	33.62%			



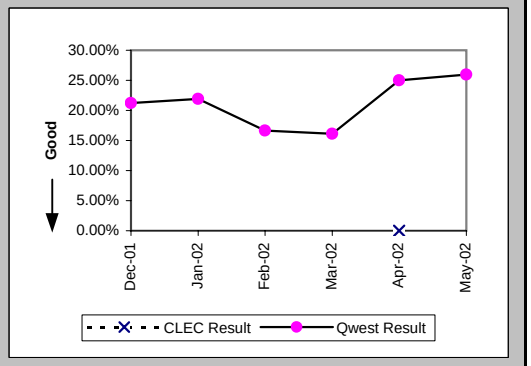
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						336:18	146	2:18	4:11			
Jan-02						416:10	155	2:41	8:04			
Feb-02						387:09	156	2:29	7:01			
Mar-02						557:59	174	3:12	5:15			
Apr-02	3:19	1	3:19	0	0	280:44	160	1:45	2:28	1.17	-0.29	No
May-02						319:25	154	2:04	3:26			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

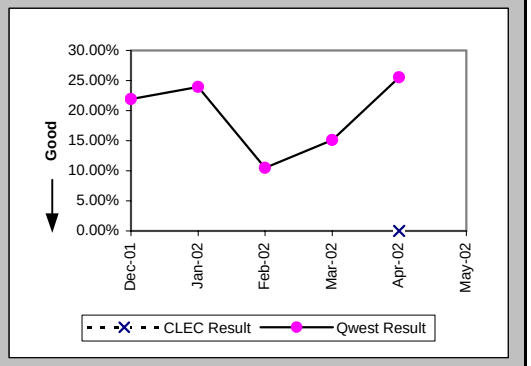
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	146	21.23%	40.90%			
Jan-02						34	155	21.94%	41.38%			
Feb-02						26	156	16.67%	37.27%			
Mar-02						28	174	16.09%	36.75%			
Apr-02	0	1	0.00%	0	0	40	160	25.00%	43.30%	-0.58	-1.35	No
May-02						40	154	25.97%	43.85%			



Checklist #14 - Resale - Frame Relay Repair

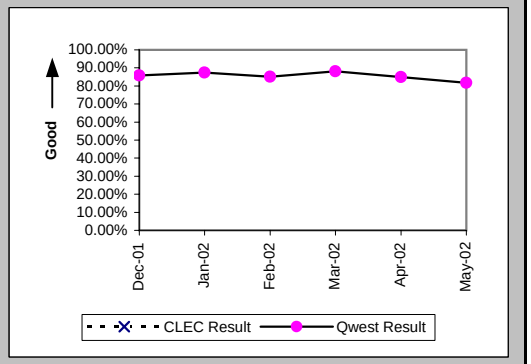
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	73	21.92%	41.37%			
Jan-02						22	92	23.91%	42.66%			
Feb-02						9	86	10.47%	30.61%			
Mar-02						18	119	15.13%	35.83%			
Apr-02	0	1	0.00%	0	0	24	94	25.53%	43.60%	-0.58	-1.35	No
May-02												



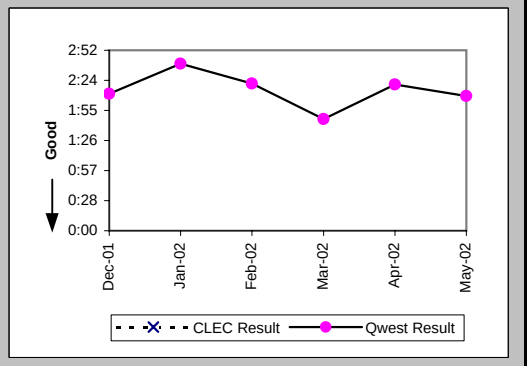
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	99	85.86%	34.84%			
Jan-02						90	103	87.38%	33.21%			
Feb-02						86	101	85.15%	35.56%			
Mar-02						103	117	88.03%	32.46%			
Apr-02						90	106	84.91%	35.80%			
May-02						85	104	81.73%	38.64%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

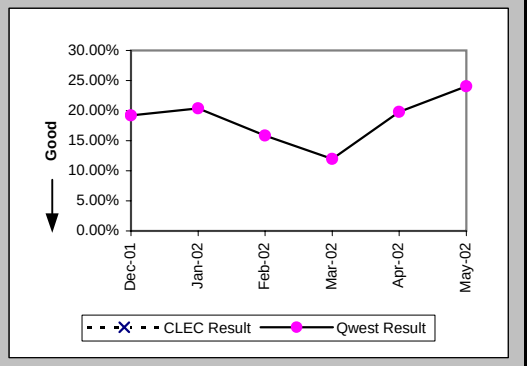
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						216:52	99	2:11	3:35			
Jan-02						274:23	103	2:40	11:45			
Feb-02						237:15	101	2:21	4:36			
Mar-02						209:31	117	1:47	2:13			
Apr-02						247:48	106	2:20	2:52			
May-02						223:23	104	2:09	2:06			



Checklist #14 - Resale - Frame Relay Repair

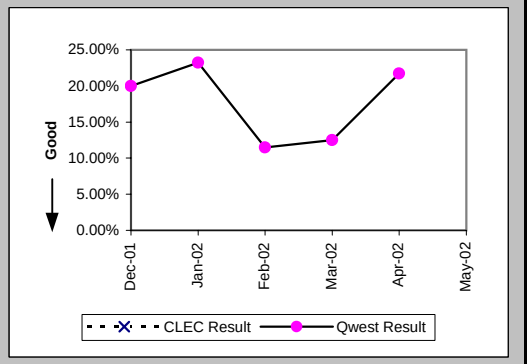
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	99	19.19%	39.38%			
Jan-02						21	103	20.39%	40.29%			
Feb-02						16	101	15.84%	36.51%			
Mar-02						14	117	11.97%	32.46%			
Apr-02						21	106	19.81%	39.86%			
May-02						25	104	24.04%	42.73%			



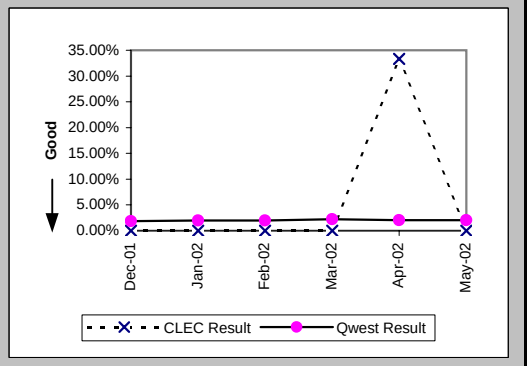
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	60	20.00%	40.00%			
Jan-02						13	56	23.21%	42.22%			
Feb-02						7	61	11.48%	31.87%			
Mar-02						8	64	12.50%	33.07%			
Apr-02						15	69	21.74%	41.25%			
May-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

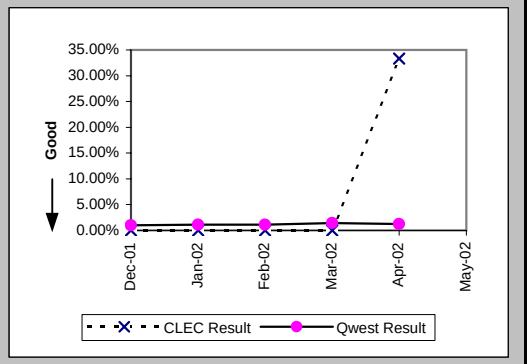
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	245	13002	1.88%	13.60%	-0.24	-1.15	No
Jan-02	0	3	0.00%	0	0	258	12918	2.00%	13.99%	-0.25	-1.15	No
Feb-02	0	3	0.00%	0	0	257	13003	1.98%	13.92%	-0.25	-1.15	No
Mar-02	0	3	0.00%	0	0	291	12904	2.26%	14.85%	-0.26	-1.16	No
Apr-02	1	3	33.33%	0	0	266	12883	2.06%	14.22%	1.87	0.14	Yes
May-02	0	3	0.00%	0	0	258	12735	2.03%	14.09%	-0.25	-1.15	No

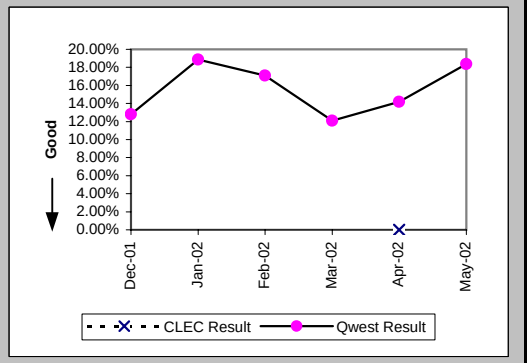


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	133	13002	1.02%	10.06%	-0.18	-1.11	No
Jan-02	0	3	0.00%	0	0	148	12918	1.15%	10.64%	-0.19	-1.11	No
Feb-02	0	3	0.00%	0	0	147	13003	1.13%	10.57%	-0.19	-1.11	No
Mar-02	0	3	0.00%	0	0	183	12904	1.42%	11.82%	-0.21	-1.13	No
Apr-02	1	3	33.33%	0	0	163	12883	1.27%	11.18%	2.08	0.26	Yes
May-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	281	12.81%	33.42%			
Jan-02						60	318	18.87%	39.13%			
Feb-02						53	310	17.10%	37.65%			
Mar-02						40	331	12.08%	32.59%			
Apr-02	0	1	0.00%	0	0	44	310	14.19%	34.90%	-0.41	-1.25	No
May-02						58	316	18.35%	38.71%