BELLSOUTH

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July 12, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-150

Dear Ms. Dortch:

In response to a request from staff reviewing the pending BellSouth 271 applications, BellSouth provided Aaron Goldberger and Daniel Shiman of the Commission's Wireline Competition Bureau with the attached Monthly State Summary Comparison Report for South Carolina for March 2002. Copies of this document were sent to the requesting staff electronically.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachment and requesting that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Aaron Goldberger (w/o attachment)
Daniel Shiman (w/o attachment)
Susan Pié
James Davis-Smith

SC Monthly State Summary Comparison Report

	% Rejected Service Requests - Mechanized								
A.1.1.1	O-7	Residence/SC(%)	Diagnostic	8.77%	12,342	Diagnostic	Posted 2.6 MSS
A.1.1.1	O-7	Residence/SC(%)	Diagnostic	8.77%	[illegible]	Diagnostic	07/02 4.0 MSS
	% Rejected Service Requests - Partially Mechanized						
A.1.2.1	O-7	Residence/SC(%)	Diagnostic	17.84%	2,203	Diagnostic	Posted 2.6 MSS
A.1.2.1	O-7	Residence/SC(%)	Diagnostic	[illegible]	[illegible]	Diagnostic	07/02 4.0 MSS
A.1.2.2	O-7	Business/SC(%)	Diagnostic	37.06%	170	Diagnostic	Posted 2.6 MSS
A.1.2.2	O-7	Business/SC(%)	Diagnostic	[illegible]	[illegible]	Diagnostic	07/02 4.0 MSS
	% Rejected Service Requests - Non-Mechanized						
A.1.3.1	O-7	Residence/SC(%)	Diagnostic	38.32%	107	Diagnostic	Posted 2.6 MSS
A.1.3.1	O-7	Residence/SC(%)	Diagnostic	[illegible]	107	Diagnostic	07/02 4.0 MSS
A.1.3.2	O-7	Business/SC(%)	Diagnostic	59.38%	96	Diagnostic	Posted 2.6 MSS
A.1.3.2	O-7	Business/SC(%)	Diagnostic	[illegible]	96	Diagnostic	07/02 4.0 MSS
A.1.3.5	O-7	Centrex/SC(%)	Diagnostic	83.33%	6	Diagnostic	Posted 2.6 MSS
A.1.3.5	O-7	Centrex/SC(%)	Diagnostic	[illegible]	[illegible]	Diagnostic	07/02 4.0 MSS
A.1.3.6	O-7	ISDN/SC(%)	Diagnostic	33.33%	6	Diagnostic	Posted 2.6 MSS
A.1.3.6	O-7	ISDN/SC(%)	Diagnostic	[illegible]	[illegible]	Diagnostic	07/02 4.0 MSS
	Reject Interval - Mechanized						
A.1.4.1	O-8	Residence/SC(%)	>= 97% w in 1 hr	97.05%	1,086	YES	Posted 2.6 MSS
A.1.4.1	O-8	Residence/SC(%)	>= 97% w in 1 hr	[illegible]	[illegible]	NO	07/02 4.0 MSS
A.1.4.2	O-8	Business/SC(%)	>= 97% w in 1 hr	84.78%	46	NO	Posted 2.6 MSS
A.1.4.2	O-8	Business/SC(%)	>= 97% w in 1 hr	[illegible]	[illegible]	NO	07/02 4.0 MSS
	Reject Interval - Partially Mechanized - 10 hours						
A.1.7.1	O-8	Residence/SC(%)	>= 85% w in 10 hrs	86.39%	404	YES	Posted 2.6 MSS
A.1.7.1	O-8	Residence/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.7.2	O-8	Business/SC(%)	>= 85% w in 10 hrs	92.06%	63	YES	Posted 2.6 MSS
A.1.7.2	O-8	Business/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	Reject Interval - Non-Mechanized						
A.1.8.1	O-8	Residence/SC(%)	>= 85% w in 24 hrs	100.00%	43	YES	Posted 2.6 MSS
A.1.8.1	O-8	Residence/SC(%)	>= 85% w in 24 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
A.1.8.2	O-8	Business/SC(%)	>= 85% w in 24 hrs	98.25%	57	YES	Posted 2.6 MSS
A.1.8.2	O-8	Business/SC(%)	>= 85% w in 24 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC Timeliness - Mechanized						
A.1.9.1	O-9	Residence/SC(%)	>= 95% w in 3 hrs	99.97%	11,277	YES	Posted 2.6 MSS
A.1.9.1	O-9	Residence/SC(%)	>= 95% w in 3 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.9.2	O-9	Business/SC(%)	>= 95% w in 3 hrs	100.00%	160	YES	Posted 2.6 MSS
A.1.9.2	O-9	Business/SC(%)	>= 95% w in 3 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
	FOC Timeliness - Partially Mechanized - 10 hours						
A.1.12.1	O-9	Residence/SC(%)	>= 85% w in 10 hrs	84.74%	1,999	NO	Posted 2.6 MSS
A.1.12.1	O-9	Residence/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.12.2	O-9	Business/SC(%)	>= 85% w in 10 hrs	96.67%	120	YES	Posted 2.6 MSS
A.1.12.2	O-9	Business/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC Timeliness - Non-Mechanized						
A.1.13.3	O-9	Design (Specials)/SC(%)	>= 85% w in 36 hrs	88.89%	18	YES	Posted 2.6 MSS
A.1.13.3	O-9	Design (Specials)/SC(%)	>= 85% w in 36 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Mechanized						
A.1.14.1.1	O-11	Residence/EDI/SC(%)	>= 95%	100.00%	1,287	YES	Posted 2.6 MSS
A.1.14.1.1	O-11	Residence/EDI/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.14.1.2	O-11	Residence/TAG/SC(%)	>= 95%	100.00%	11,055	YES	Posted 2.6 MSS
A.1.14.1.2	O-11	Residence/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.14.2.2	O-11	Business/TAG/SC(%)	>= 95%	100.00%	187	YES	Posted 2.6 MSS
A.1.14.2.2	O-11	Business/TAG/SC(%)	>= 95%	[illegible]	187	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Partially Mechanized						
A.1.15.1.1	O-11	Residence/EDI/SC(%)	>= 95%	100.00%	145	YES	Posted 2.6 MSS
A.1.15.1.1	O-11	Residence/EDI/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.15.1.2	O-11	Residence/TAG/SC(%)	>= 95%	99.85%	2,058	YES	Posted 2.6 MSS
A.1.15.1.2	O-11	Residence/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.15.2.2	O-11	Business/TAG/SC(%)	>= 95%	99.41%	169	YES	Posted 2.6 MSS
A.1.15.2.2	O-11	Business/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Non-Mechanized						
A.1.16.1	O-11	Residence/SC(%)	>= 95%	91.59%	107	NO	Posted 2.6 MSS
A.1.16.1	O-11	Residence/SC(%)	>= 95%	[illegible]	107	YES	07/02 4.0 MSS
A.1.16.2	O-11	Business/SC(%)	>= 95%	95.83%	96	YES	Posted 2.6 MSS
A.1.16.2	O-11	Business/SC(%)	>= 95%	[illegible]	96	NO	07/02 4.0 MSS
A.1.16.3	O-11	Design (Specials)/SC(%)	>= 95%	90.00%	40	NO	Posted 2.6 MSS
A.1.16.3	O-11	Design (Specials)/SC(%)	>= 95%	[illegible]	40	NO	07/02 4.0 MSS
A.1.16.5	O-11	Centrex/SC(%)	>= 95%	83.33%	6	NO	Posted 2.6 MSS
A.1.16.5	O-11	Centrex/SC(%)	>= 95%	[illegible]	[illegible]	NO	07/02 4.0 MSS
A.1.16.6	O-11	ISDN/SC(%)	>= 95%	83.33%	6	NO	Posted 2.6 MSS
A.1.16.6	O-11	ISDN/SC(%)	>= 95%	[illegible]	[illegible]	NO	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized						
A.1.17.1.1	O-11	Residence/EDI/SC(%)	>= 95%	91.92%	1,287	NO	Posted 2.6 MSS
A.1.17.1.1	O-11	Residence/EDI/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.17.1.2	O-11	Residence/TAG/SC(%)	>= 95%	99.30%	11,055	YES	Posted 2.6 MSS
A.1.17.1.2	O-11	Residence/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
A.1.17.2.1	O-11	Business/EDI/SC(%)	>= 95%	73.33%	15	NO	Posted 2.6 MSS

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A.1.17.2.1	O-11	Business/EDI/SC(%)	>= 95%			100.00%	15						YES	07/02 4.0 MSS
A.1.17.2.2	O-11	Business/TAG/SC(%)	>= 95%			97.86%	187						YES	Posted 2.6 MSS
A.1.17.2.2	O-11	Business/TAG/SC(%)	>= 95%			[illegible]	179						YES	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized													
A.1.18.1.1	O-11	Residence/EDI/SC(%)	>= 95%			96.55%	145						YES	Posted 2.6 MSS
A.1.18.1.1	O-11	Residence/EDI/SC(%)	>= 95%			[illegible]	131						YES	07/02 4.0 MSS
A.1.18.1.2	O-11	Residence/TAG/SC(%)	>= 95%			93.63%	2,055						NO	Posted 2.6 MSS
A.1.18.1.2	O-11	Residence/TAG/SC(%)	>= 95%			[illegible]	2,035						NO	07/02 4.0 MSS
A.1.18.2.2	O-11	Business/TAG/SC(%)	>= 95%			89.88%	168						NO	Posted 2.6 MSS
A.1.18.2.2	O-11	Business/TAG/SC(%)	>= 95%			[illegible]	154						NO	07/02 4.0 MSS
A.1.18.6.2	O-11	ISDN/TAG/SC(%)	>= 95%			0.00%	1						NO	Posted 2.6 MSS
A.1.18.6.2	O-11	ISDN/TAG/SC(%)	>= 95%			100.00%	1						YES	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized													
A.1.19.1	O-11	Residence/SC(%)	>= 95%			92.86%	98						NO	Posted 2.6 MSS
A.1.19.1	O-11	Residence/SC(%)	>= 95%			[illegible]	100						NO	07/02 4.0 MSS
A.1.19.2	O-11	Business/SC(%)	>= 95%			93.48%	92						NO	Posted 2.6 MSS
A.1.19.2	O-11	Business/SC(%)	>= 95%			[illegible]	91						YES	07/02 4.0 MSS
A.1.19.3	O-11	Design (Specials)/SC(%)	>= 95%			97.22%	36						YES	Posted 2.6 MSS
A.1.19.3	O-11	Design (Specials)/SC(%)	>= 95%			[illegible]	35						YES	07/02 4.0 MSS
A.1.19.5	O-11	Centrex/SC(%)	>= 95%			80.00%	5						NO	Posted 2.6 MSS
A.1.19.5	O-11	Centrex/SC(%)	>= 95%			[illegible]	7						NO	07/02 4.0 MSS
	Order Completion Interval													
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/SC(days)	Res	5.06	6,226	5.25	530	3.002	0.13583	-1.4315	YES	Posted 2.6 MSS		
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/SC(days)	Res	5.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/SC(days)	Res	0.86	128,358	0.60	7,631	0.970	0.01143	22.7007	YES	Posted 2.6 MSS		
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/SC(days)	Res	0.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/SC(days)	Res	5.33	12			2.146				Posted 2.6 MSS		
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/SC(days)	Res	4.94	10			2.144				07/02 4.0 MSS		
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/SC(days)	Bus	2.56	5,108	3.64	29	4.750	0.88459	-1.2224	YES	Posted 2.6 MSS		
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/SC(days)	Bus	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	NO	07/02 4.0 MSS		
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/SC(days)	Bus	1.06	6,052	0.83	96	3.859	0.39693	0.5594	YES	Posted 2.6 MSS		
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/SC(days)	Bus	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/SC(days)	Bus	8.25	33			11.069				Posted 2.6 MSS		
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/SC(days)	Bus	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/SC(days)	Bus	0.33	1			0.000				Posted 2.6 MSS		
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/SC(days)	Bus	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/SC(days)	Design	19.34	555			20.916				Posted 2.6 MSS		
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/SC(days)	Design	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Design	12.00	10			5.558				Posted 2.6 MSS		
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Design	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/SC(days)	PBX	3.64	38	1.50	2	6.346	4.60402	0.4646	YES	Posted 2.6 MSS		
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/SC(days)	PBX	[illegible]	[illegible]	1.50	2	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/SC(days)	PBX	0.83	4	2.00	1	0.335	0.37454	-3.1171	NO	Posted 2.6 MSS		
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/SC(days)	PBX	0.83	4	2.00	1	[illegible]	[illegible]	[illegible]	NO	07/02 4.0 MSS		
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/SC(days)	Centrex	4.65	177	2.00	1	3.826	3.83718	0.6910	YES	Posted 2.6 MSS		
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/SC(days)	Centrex	[illegible]	[illegible]	2.00	1	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/SC(days)	Centrex	2.31	2,077			1.603				Posted 2.6 MSS		
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/SC(days)	Centrex	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/SC(days)	Centrex	1.77	39			2.605				Posted 2.6 MSS		
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/SC(days)	Centrex	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/SC(days)	ISDN	50.15	298			92.710				Posted 2.6 MSS		
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/SC(days)	ISDN	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/SC(days)	ISDN	3.35	206	1.50	2	10.830	7.69479	0.2400	YES	Posted 2.6 MSS		
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/SC(days)	ISDN	[illegible]	[illegible]	1.50	2	[illegible]	[illegible]	[illegible]	YES	07/02 4.0 MSS		
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/SC(days)	ISDN	32.50	2			43.134				Posted 2.6 MSS		
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/SC(days)	ISDN	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/SC(days)	ISDN	2.29	8			2.712				Posted 2.6 MSS		
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/SC(days)	ISDN	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
	Held Orders													
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/SC(days)	Res	6.75	51	0.00	0	4.770			YES	Posted 2.6 MSS		
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/SC(days)	Res	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/SC(days)	Res	6.33	3	0.00	0	4.041			YES	Posted 2.6 MSS		
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/SC(days)	Res	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/SC(days)	Bus	10.67	6	0.00	0	5.955			YES	Posted 2.6 MSS		
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/SC(days)	Bus	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/SC(days)	Bus	19.00	1			0.000				Posted 2.6 MSS		
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/SC(days)	Bus	[illegible]	[illegible]			[illegible]				07/02 4.0 MSS		
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/SC(days)	Design	14.00	1	0.00	0	0.000			YES	Posted 2.6 MSS		
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/SC(days)	Design	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/SC(days)	Design	73.80	5	0.00	0	109.703			YES	Posted 2.6 MSS		
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/SC(days)	Design	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/SC(days)	PBX	5.00	1	0.00	0	0.000			YES	Posted 2.6 MSS		
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/SC(days)	PBX	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/SC(days)	Centrex	4.00	1	0.00	0	0.000			YES	Posted 2.6 MSS		
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/SC(days)	Centrex	[illegible]	[illegible]	0.00	0	[illegible]			YES	07/02 4.0 MSS		

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A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/SC(days)	ISDN	4.00	1	0.00	0	0.000			YES	Posted 2.6 MSS
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/SC(days)	ISDN	0.00	0	0.00	0				YES	07/02 4.0 MSS
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/SC(days)	ISDN	16.00	2	0.00	0	16.971			YES	Posted 2.6 MSS
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/SC(days)	ISDN	0.00	0	0.00	0				YES	07/02 4.0 MSS
		% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/SC(%)	Res	0.42%	143,384	0.35%	9,551		0.00069	1.1250	YES	Posted 2.6 MSS
A.2.4.1	P-2	Residence/SC(%)	Res	0.42%	155,693	0.34%	10,105		0.00067	1.2556	YES	07/02 4.0 MSS
A.2.4.2	P-2	Business/SC(%)	Bus	1.60%	11,472	0.00%	193		0.00909	1.7541	YES	Posted 2.6 MSS
A.2.4.2	P-2	Business/SC(%)	Bus	1.55%	12,614	0.00%	247		0.00783	1.9505	YES	07/02 4.0 MSS
A.2.4.3	P-2	Design (Specials)/SC(%)	Design	8.68%	634	0.00%	1		0.28169	0.3080	YES	Posted 2.6 MSS
A.2.4.3	P-2	Design (Specials)/SC(%)	Design	17.51%	793							07/02 4.0 MSS
A.2.4.4	P-2	PBX/SC(%)	PBX	1.22%	82	0.00%	1		0.11042	0.1104	YES	Posted 2.6 MSS
A.2.4.4	P-2	PBX/SC(%)	PBX	2.50%	80	0.00%	1		0.12410	0.1591	YES	07/02 4.0 MSS
A.2.4.5	P-2	Centrex/SC(%)	Centrex	0.73%	2,342							Posted 2.6 MSS
A.2.4.5	P-2	Centrex/SC(%)	Centrex	0.74%	2,383							07/02 4.0 MSS
A.2.4.6	P-2	ISDN/SC(%)	ISDN	5.12%	566	0.00%	2		0.15618	0.3281	YES	Posted 2.6 MSS
A.2.4.6	P-2	ISDN/SC(%)	ISDN	9.35%	321	0.00%	1		0.29153	0.4208	YES	07/02 4.0 MSS
		% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/SC(%)	Diagnostic			0.00%	55				Diagnostic	Posted 2.6 MSS
A.2.5.1	P-2	Residence/SC(%)	Diagnostic			0.00%	161				Diagnostic	07/02 4.0 MSS
A.2.5.2	P-2	Business/SC(%)	Diagnostic			4.55%	44				Diagnostic	Posted 2.6 MSS
A.2.5.2	P-2	Business/SC(%)	Diagnostic			12.5%	48				Diagnostic	07/02 4.0 MSS
A.2.5.3	P-2	Design (Specials)/SC(%)	Diagnostic								Diagnostic	Posted 2.6 MSS
A.2.5.3	P-2	Design (Specials)/SC(%)	Diagnostic			36.84%	19				Diagnostic	07/02 4.0 MSS
A.2.5.6	P-2	ISDN/SC(%)	Diagnostic								Diagnostic	Posted 2.6 MSS
A.2.5.6	P-2	ISDN/SC(%)	Diagnostic			0.00%	1				Diagnostic	07/02 4.0 MSS
		Average Jeopardy Notice Interval - Mechanized										
A.2.7.1	P-2	Residence/SC(hours)	>= 48 hrs			135.72	31				YES	Posted 2.6 MSS
A.2.7.1	P-2	Residence/SC(hours)	>= 48 hrs			137.03	32				YES	07/02 4.0 MSS
		Average Jeopardy Notice Interval - Non-Mechanized										
A.2.8.2	P-2	Business/SC(hours)	Diagnostic			118.00	2				Diagnostic	Posted 2.6 MSS
A.2.8.2	P-2	Business/SC(hours)	Diagnostic			122.45	1				Diagnostic	07/02 4.0 MSS
A.2.8.3	P-2	Design (Specials)/SC(hours)	Diagnostic								Diagnostic	Posted 2.6 MSS
A.2.8.3	P-2	Design (Specials)/SC(hours)	Diagnostic			466.35	7				Diagnostic	07/02 4.0 MSS
		% Jeopardy Notice >= 48 hours - Mechanized										
A.2.9.1	P-2	Residence/SC(%)	95% >= 48 hrs			96.77%	31				YES	Posted 2.6 MSS
A.2.9.1	P-2	Residence/SC(%)	95% >= 48 hrs			96.88%	32				YES	07/02 4.0 MSS
		% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.2	P-2	Business/SC(%)	Diagnostic			100.00%	2				Diagnostic	Posted 2.6 MSS
A.2.10.2	P-2	Business/SC(%)	Diagnostic			100.00%	1				Diagnostic	07/02 4.0 MSS
A.2.10.3	P-2	Design (Specials)/SC(%)	Diagnostic								Diagnostic	Posted 2.6 MSS
A.2.10.3	P-2	Design (Specials)/SC(%)	Diagnostic			100.00%	7				Diagnostic	07/02 4.0 MSS
		% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/SC(%)	Res	6.29%	7,605	0.52%	582		0.01044	5.5277	YES	Posted 2.6 MSS
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/SC(%)	Res	6.18%	8,229	0.47%	638		0.00938	5.7507	YES	07/02 4.0 MSS
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/SC(%)	Res	0.11%	135,896	0.17%	9,009		0.00036	-1.5478	YES	Posted 2.6 MSS
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/SC(%)	Res	0.11%	144,085	0.18%	9,560		0.00035	-1.5143	NO	07/02 4.0 MSS
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/SC(%)	Res	6.25%	16							Posted 2.6 MSS
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/SC(%)	Res	5.00%	20							07/02 4.0 MSS
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/SC(%)	Bus	2.20%	5,263	2.53%	79		0.01664	-0.1968	YES	Posted 2.6 MSS
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/SC(%)	Bus	2.12%	5,814	1.75%	114		0.01361	0.2854	YES	07/02 4.0 MSS
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/SC(%)	Bus	0.02%	6,112	0.65%	154		0.00104	-6.0657	NO	Posted 2.6 MSS
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/SC(%)	Bus	0.01%	6,381	0.47%	211		0.00064	-5.4590	NO	07/02 4.0 MSS
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/SC(%)	Bus	2.63%	38							Posted 2.6 MSS
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/SC(%)	Bus	2.56%	39							07/02 4.0 MSS
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/SC(%)	Bus	0.00%	1							Posted 2.6 MSS
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/SC(%)	Bus	0.00%	4							07/02 4.0 MSS
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/SC(%)	Design	3.55%	564							Posted 2.6 MSS
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/SC(%)	Design	4.88%	702	0.00%	15		0.05854	0.0085	YES	07/02 4.0 MSS
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/SC(%)	Design	18.18%	11	100.00%	1		0.40284	-2.0310	NO	Posted 2.6 MSS
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/SC(%)	Design	3.09%	97	25.00%	4		0.06893	-2.4802	NO	07/02 4.0 MSS
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/SC(%)	PBX	0.00%	38	0.00%	2		0.00000		YES	Posted 2.6 MSS
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/SC(%)	PBX	0.00%	44	0.00%	2		0.00000		YES	07/02 4.0 MSS
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/SC(%)	Centrex	8.21%	195	0.00%	1		0.27515	0.2982	YES	Posted 2.6 MSS
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/SC(%)	Centrex	7.62%	210	0.00%	1		0.25524	0.2868	YES	07/02 4.0 MSS
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/SC(%)	Centrex	2.82%	2,092							Posted 2.6 MSS
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/SC(%)	Centrex	2.76%	2,120							07/02 4.0 MSS
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/SC(%)	Centrex	0.00%	41	0.00%	1		0.00000		YES	Posted 2.6 MSS
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/SC(%)	Centrex	0.00%	41	0.00%	2		0.00000		YES	07/02 4.0 MSS
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/SC(%)	ISDN	0.66%	305							Posted 2.6 MSS
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/SC(%)	ISDN	1.23%	193							07/02 4.0 MSS
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN	0.00%	207	0.00%	2		0.00000		YES	Posted 2.6 MSS
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN	0.00%	215	0.00%	2		0.00000		YES	07/02 4.0 MSS
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/SC(%)	ISDN	0.00%	2							Posted 2.6 MSS
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/SC(%)	ISDN	0.00%	1							07/02 4.0 MSS

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		% Provisioning Troubles within 30 Days										
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/SC(%)	Res	8.18%	7,395	7.31%	766		0.01040	0.8368	YES	Posted 2.6 MSS
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/SC(%)	Res	10.43%	8,094	7.88%	835		0.01112	2.4879	YES	07/02 4.0 MSS
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/SC(%)	Res	3.09%	130,732	4.25%	10,514		0.00176	-6.5986	NO	Posted 2.6 MSS
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/SC(%)	Res	2.80%	142,790	4.08%	11,227		0.00181	-6.3509	NO	07/02 4.0 MSS
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/SC(%)	Bus	3.23%	5,597	2.38%	42		0.02740	0.3113	YES	Posted 2.6 MSS
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/SC(%)	Bus	3.37%	6,074	2.02%	37		0.03068	0.3554	YES	07/02 4.0 MSS
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/SC(%)	Bus	3.01%	7,553	3.72%	215		0.01181	-0.6059	YES	Posted 2.6 MSS
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/SC(%)	Bus	4.74%	8,252	3.26%	247		0.01372	-0.0831	YES	07/02 4.0 MSS
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/SC(%)	Bus	4.00%	25							Posted 2.6 MSS
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/SC(%)	Bus	37.50%	24							07/02 4.0 MSS
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/SC(%)	Bus	0.00%	3							Posted 2.6 MSS
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/SC(%)	Bus	0.00%	4							07/02 4.0 MSS
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/SC(%)	Design	2.53%	1,187							Posted 2.6 MSS
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/SC(%)	Design	3.64%	1,947	12.50%	8		0.06839	-1.2549	YES	07/02 4.0 MSS
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/SC(%)	Design	4.35%	23							Posted 2.6 MSS
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/SC(%)	Design	4.27%	117	0.00%	2		0.14424	0.2063	YES	07/02 4.0 MSS
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/SC(%)	PBX	4.17%	24	0.00%	1		0.20395	0.2043	YES	Posted 2.6 MSS
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/SC(%)	PBX	12.50%	24	0.00%	1		0.33764	0.9705	YES	07/02 4.0 MSS
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/SC(%)	PBX	1.92%	52	0.00%	1		0.13865	0.1387	YES	Posted 2.6 MSS
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/SC(%)	PBX	3.85%	54	0.00%	3		0.30287	0.2815	YES	07/02 4.0 MSS
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/SC(%)	PBX	0.00%	14							Posted 2.6 MSS
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/SC(%)	PBX	0.00%	14	0.00%	1		0.000000		YES	07/02 4.0 MSS
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/SC(%)	Centrex	1.32%	228							Posted 2.6 MSS
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/SC(%)	Centrex	0.56%	216							07/02 4.0 MSS
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/SC(%)	Centrex	1.03%	580	0.00%	4		0.05077	0.2038	YES	Posted 2.6 MSS
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/SC(%)	Centrex	0.58%	601	0.00%	3		0.10226	0.8508	YES	07/02 4.0 MSS
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/SC(%)	Centrex	0.00%	16							Posted 2.6 MSS
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/SC(%)	Centrex	33.33%	12							07/02 4.0 MSS
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/SC(%)	Centrex	0.00%	25	0.00%	1		0.00000		YES	Posted 2.6 MSS
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/SC(%)	Centrex	3.59%	24	0.00%	1		0.26208	0.2954	YES	07/02 4.0 MSS
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/SC(%)	ISDN	2.71%	258	0.00%	2		0.11533	0.2353	YES	Posted 2.6 MSS
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/SC(%)	ISDN	4.82%	249	0.00%	2		0.16205	0.3170	YES	07/02 4.0 MSS
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN	0.39%	255	0.00%	1		0.06262	0.0626	YES	Posted 2.6 MSS
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN	1.38%	262	0.00%	3		0.03580	0.1086	YES	07/02 4.0 MSS
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/SC(%)	ISDN	0.00%	1							Posted 2.6 MSS
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/SC(%)	ISDN									07/02 4.0 MSS
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/SC(%)	ISDN	0.00%	39							Posted 2.6 MSS
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/SC(%)	ISDN	2.56%	39							07/02 4.0 MSS
		Average Completion Notice Interval - Mechanized										
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC(hours)	Res	1.05	7,595	0.09	551	8.417	0.37134	2.6079	YES	Posted 2.6 MSS
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC(hours)	Res	1.01	8,253	0.08	604	7.879	0.32368	2.8724	YES	07/02 4.0 MSS
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC(hours)	Res	0.51	135,331	0.52	8,978	2.677	0.02916	-0.4944	YES	Posted 2.6 MSS
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC(hours)	Res	0.50	147,835	0.52	9,520	2.537	0.02583	-0.5197	YES	07/02 4.0 MSS
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/SC(hours)	Res	0.37	16			1.215				Posted 2.6 MSS
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/SC(hours)	Res	0.39	20			1.069				07/02 4.0 MSS
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/SC(hours)	Bus	1.48	5,247	0.71	43	15.059	2.30593	0.3330	YES	Posted 2.6 MSS
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/SC(hours)	Bus	1.33	5,785	0.45	33	11.367	1.88653	0.6324	YES	07/02 4.0 MSS
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC(hours)	Bus	2.17	6,101	0.44	141	20.761	1.76851	0.9756	YES	Posted 2.6 MSS
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC(hours)	Bus	2.19	6,316	0.42	117	18.566	1.42034	1.2487	YES	07/02 4.0 MSS
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/SC(hours)	Bus	2.80	38			12.397				Posted 2.6 MSS
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/SC(hours)	Bus	2.75	39			12.666				07/02 4.0 MSS
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/SC(hours)	Bus	0.43	1			0.000				Posted 2.6 MSS
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/SC(hours)	Bus	0.40	4			0.219				07/02 4.0 MSS
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC(hours)	Design	190.82	539			487.385				Posted 2.6 MSS
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC(hours)	Design	193.20	720			458.713				07/02 4.0 MSS
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC(hours)	Design	183.07	11			190.933				Posted 2.6 MSS
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC(hours)	Design	40.26	58			241.040				07/02 4.0 MSS
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/SC(hours)	PBX	25.80	38	0.02	1	85.575	86.69401	0.2973	YES	Posted 2.6 MSS
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/SC(hours)	PBX	22.82	43	0.02	1	82.704	83.85989	0.2725	YES	07/02 4.0 MSS
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/SC(hours)	PBX	0.43	4			0.096				Posted 2.6 MSS
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/SC(hours)	PBX	0.43	4			0.096				07/02 4.0 MSS
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/SC(hours)	Centrex	5.98	194			38.291				Posted 2.6 MSS
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/SC(hours)	Centrex	8.08	206			38.058				07/02 4.0 MSS
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/SC(hours)	Centrex	3.07	2,091			13.691				Posted 2.6 MSS
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/SC(hours)	Centrex	3.06	2,118			11.233				07/02 4.0 MSS
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/SC(hours)	Centrex	47.39	12			81.034				Posted 2.6 MSS
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/SC(hours)	Centrex	47.39	12			81.338				07/02 4.0 MSS
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC(hours)	Centrex	9.63	41			38.097				Posted 2.6 MSS
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC(hours)	Centrex	9.84	41			38.955				07/02 4.0 MSS
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/SC(hours)	ISDN	274.49	298			678.418				Posted 2.6 MSS
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/SC(hours)	ISDN	1555.78	151			3455.815				07/02 4.0 MSS
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC(hours)	ISDN	28.92	205	0.44	2	173.157	123.03655	0.2315	YES	Posted 2.6 MSS
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC(hours)	ISDN	27.20	216	0.25	1	200.324	200.30053	0.1303	YES	07/02 4.0 MSS

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Metric	Level	Measure	Type							Status	Source
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/SC(hours)	ISDN	0.03	1			460.623			Posted 2.6 MSS
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/SC(hours)	ISDN	0.03	1			0.000			07/02 4.0 MSS
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/SC(hours)	ISDN	8.51	8			21.338			Posted 2.6 MSS
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/SC(hours)	ISDN	8.51	8			22.631			07/02 4.0 MSS
	Average Completion Notice Interval - Non-Mechanized										
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC(hours)	Diagnostic			17.14	31			Diagnostic	Posted 2.6 MSS
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC(hours)	Diagnostic			16.56	43			Diagnostic	07/02 4.0 MSS
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			13.88	30			Diagnostic	Posted 2.6 MSS
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			7.28	168			Diagnostic	07/02 4.0 MSS
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/SC(hours)	Diagnostic			30.88	36			Diagnostic	Posted 2.6 MSS
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/SC(hours)	Diagnostic			26.20	46			Diagnostic	07/02 4.0 MSS
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			14.97	13			Diagnostic	Posted 2.6 MSS
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			10.93	33			Diagnostic	07/02 4.0 MSS
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC(hours)	Diagnostic							Diagnostic	Posted 2.6 MSS
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC(hours)	Diagnostic			85.47	15			Diagnostic	07/02 4.0 MSS
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			213.43	1			Diagnostic	Posted 2.6 MSS
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			118.85	4			Diagnostic	07/02 4.0 MSS
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			14.00	1			Diagnostic	Posted 2.6 MSS
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			7.12	2			Diagnostic	07/02 4.0 MSS
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic							Diagnostic	Posted 2.6 MSS
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			16.00	1			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			5.46	452			Diagnostic	Posted 2.6 MSS
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			5.38	483			Diagnostic	07/02 4.0 MSS
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.60	6,051			Diagnostic	Posted 2.6 MSS
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.63	6,551			Diagnostic	07/02 4.0 MSS
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.03	10			Diagnostic	Posted 2.6 MSS
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.00	11			Diagnostic	07/02 4.0 MSS
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.93	42			Diagnostic	Posted 2.6 MSS
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.07	46			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			4.53	36			Diagnostic	Posted 2.6 MSS
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			4.51	41			Diagnostic	07/02 4.0 MSS
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.24	1,365			Diagnostic	Posted 2.6 MSS
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.19	1,420			Diagnostic	07/02 4.0 MSS
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.40	5			Diagnostic	Posted 2.6 MSS
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			2.46	8			Diagnostic	07/02 4.0 MSS
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.32	25			Diagnostic	Posted 2.6 MSS
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.98	77			Diagnostic	07/02 4.0 MSS
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.00	1			Diagnostic	Posted 2.6 MSS
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.09	1			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			6.42	24			Diagnostic	Posted 2.6 MSS
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			4.89	23			Diagnostic	07/02 4.0 MSS
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			3.10	21			Diagnostic	Posted 2.6 MSS
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.38	17			Diagnostic	07/02 4.0 MSS
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			9.13	8			Diagnostic	Posted 2.6 MSS
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			7.38	8			Diagnostic	07/02 4.0 MSS
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			3.29	7			Diagnostic	Posted 2.6 MSS
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.28	8			Diagnostic	07/02 4.0 MSS
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC(days)	Diagnostic							Diagnostic	Posted 2.6 MSS
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC(days)	Diagnostic			1.12	1			Diagnostic	07/02 4.0 MSS
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic							Diagnostic	Posted 2.6 MSS
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			14.42	2			Diagnostic	07/02 4.0 MSS
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.00	1			Diagnostic	Posted 2.6 MSS
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.22	1			Diagnostic	07/02 4.0 MSS
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic			5.00	1			Diagnostic	Posted 2.6 MSS
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic			4.19	1			Diagnostic	07/02 4.0 MSS
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC(days)	Diagnostic			5.00	1			Diagnostic	Posted 2.6 MSS
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC(days)	Diagnostic			4.08	1			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			5.50	444			Diagnostic	Posted 2.6 MSS
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			5.40	488			Diagnostic	07/02 4.0 MSS
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.83	2,829			Diagnostic	Posted 2.6 MSS
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.88	3,030			Diagnostic	07/02 4.0 MSS
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.03	10			Diagnostic	Posted 2.6 MSS
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.00	11			Diagnostic	07/02 4.0 MSS
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.05	35			Diagnostic	Posted 2.6 MSS
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.09	36			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			4.60	35			Diagnostic	Posted 2.6 MSS
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic			4.58	40			Diagnostic	07/02 4.0 MSS
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.22	1,233			Diagnostic	Posted 2.6 MSS
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.21	1,285			Diagnostic	07/02 4.0 MSS
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			3.50	4			Diagnostic	Posted 2.6 MSS
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic			2.38	7			Diagnostic	07/02 4.0 MSS

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A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					1.50	22			Diagnostic	Posted 2.6 MSS
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					1.74	13			Diagnostic	07/02 4.0 MSS
	Total Service Order Cycle Time (offered) - Non-Mechanized												
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic					8.61	23			Diagnostic	Posted 2.6 MSS
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC(days)	Diagnostic					5.04	22			Diagnostic	07/02 4.0 MSS
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					3.16	19			Diagnostic	Posted 2.6 MSS
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					1.70	18			Diagnostic	07/02 4.0 MSS
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic					8.67	6			Diagnostic	Posted 2.6 MSS
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/SC(days)	Diagnostic					4.45	6			Diagnostic	07/02 4.0 MSS
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					3.29	7			Diagnostic	Posted 2.6 MSS
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					2.28	6			Diagnostic	07/02 4.0 MSS
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC(days)	Diagnostic									Diagnostic	Posted 2.6 MSS
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC(days)	Diagnostic					1.12	1			Diagnostic	07/02 4.0 MSS
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic									Diagnostic	Posted 2.6 MSS
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					1.12	2			Diagnostic	07/02 4.0 MSS
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					2.00	1			Diagnostic	Posted 2.6 MSS
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC(days)	Diagnostic					1.25	1			Diagnostic	07/02 4.0 MSS
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic					5.00	1			Diagnostic	Posted 2.6 MSS
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic					4.19	1			Diagnostic	07/02 4.0 MSS
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC(days)	Diagnostic					5.00	1			Diagnostic	Posted 2.6 MSS
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC(days)	Diagnostic					4.05	1			Diagnostic	07/02 4.0 MSS
	% Completions w/o Notice or < 24 hours												
A.2.24.1.1	P-6	Residence/Dispatch/SC(%)	Diagnostic					0.19%	530			Diagnostic	Posted 2.6 MSS
A.2.24.1.1	P-6	Residence/Dispatch/SC(%)	Diagnostic					0.30%	598			Diagnostic	07/02 4.0 MSS
A.2.24.1.2	P-6	Residence/Non-Dispatch/SC(%)	Diagnostic					3.50%	7,631			Diagnostic	Posted 2.6 MSS
A.2.24.1.2	P-6	Residence/Non-Dispatch/SC(%)	Diagnostic					3.92%	8,461			Diagnostic	07/02 4.0 MSS
A.2.24.2.1	P-6	Business/Dispatch/SC(%)	Diagnostic					6.90%	29			Diagnostic	Posted 2.6 MSS
A.2.24.2.1	P-6	Business/Dispatch/SC(%)	Diagnostic					7.74%	51			Diagnostic	07/02 4.0 MSS
A.2.24.2.2	P-6	Business/Non-Dispatch/SC(%)	Diagnostic					4.17%	96			Diagnostic	Posted 2.6 MSS
A.2.24.2.2	P-6	Business/Non-Dispatch/SC(%)	Diagnostic					3.47%	150			Diagnostic	07/02 4.0 MSS
A.2.24.3.1	P-6	Design (Specials)/Dispatch/SC(%)	Diagnostic									Diagnostic	Posted 2.6 MSS
A.2.24.3.1	P-6	Design (Specials)/Dispatch/SC(%)	Diagnostic					40.00%	5			Diagnostic	07/02 4.0 MSS
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/SC(%)	Diagnostic									Diagnostic	Posted 2.6 MSS
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/SC(%)	Diagnostic					0.00%	2			Diagnostic	07/02 4.0 MSS
A.2.24.5.2	P-6	Centrex/Non-Dispatch/SC(%)	Diagnostic									Diagnostic	Posted 2.6 MSS
A.2.24.5.2	P-6	Centrex/Non-Dispatch/SC(%)	Diagnostic					100.00%	1			Diagnostic	07/02 4.0 MSS
	Missed Repair Appointments												
A.3.1.1.1	M&R-1	Residence/Dispatch/SC(%)	Res	4.74%	15,625	0.65%	618			0.00871	4.6968	YES	Posted 2.6 MSS
A.3.1.1.1	M&R-1	Residence/Dispatch/SC(%)	Res	4.40%	17,522	0.57%	700			0.00799	4.5104	YES	07/02 4.0 MSS
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/SC(%)	Res	0.66%	8,462	0.00%	153			0.00661	1.0006	YES	Posted 2.6 MSS
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/SC(%)	Res	0.62%	8,360	0.00%	179			0.00592	1.0485	YES	07/02 4.0 MSS
A.3.1.2.1	M&R-1	Business/Dispatch/SC(%)	Bus	6.55%	2,504	0.00%	62			0.03181	2.0592	YES	Posted 2.6 MSS
A.3.1.2.1	M&R-1	Business/Dispatch/SC(%)	Bus	6.51%	2,736	1.45%	60			0.03008	1.6820	YES	07/02 4.0 MSS
A.3.1.2.2	M&R-1	Business/Non-Dispatch/SC(%)	Bus	1.74%	1,208	3.45%	29			0.02456	-0.6962	YES	Posted 2.6 MSS
A.3.1.2.2	M&R-1	Business/Non-Dispatch/SC(%)	Bus	1.67%	1,284	3.03%	33			0.02538	-0.5299	YES	07/02 4.0 MSS
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/SC(%)	Design	2.24%	134	0.00%	10			0.04850	0.4616	YES	Posted 2.6 MSS
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/SC(%)	Design	1.86%	366	0.00%	7			0.03992	0.2755	YES	07/02 4.0 MSS
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/SC(%)	Design	0.00%	317	0.00%	6			0.00000		YES	Posted 2.6 MSS
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/SC(%)	Design	0.00%	519	0.00%	8			0.00000		YES	07/02 4.0 MSS
A.3.1.4.1	M&R-1	PBX/Dispatch/SC(%)	PBX	10.87%	46	0.00%	4			0.16225	0.6699	YES	Posted 2.6 MSS
A.3.1.4.1	M&R-1	PBX/Dispatch/SC(%)	PBX	8.20%	48	0.00%	7			0.09793	0.8382	YES	07/02 4.0 MSS
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/SC(%)	PBX	16.67%	30	0.00%	2			0.27217	0.6124	YES	Posted 2.6 MSS
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/SC(%)	PBX	8.15%	27	0.00%	3			0.14501	0.4713	YES	07/02 4.0 MSS
A.3.1.5.1	M&R-1	Centrex/Dispatch/SC(%)	Centrex	9.36%	342	0.00%	69			0.03843	2.4345	YES	Posted 2.6 MSS
A.3.1.5.1	M&R-1	Centrex/Dispatch/SC(%)	Centrex	8.85%	370	0.00%	69			0.03856	2.2464	YES	07/02 4.0 MSS
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/SC(%)	Centrex	1.22%	328	0.00%	21			0.02471	0.4936	YES	Posted 2.6 MSS
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/SC(%)	Centrex	1.32%	374	0.00%	21			0.02574	0.5131	YES	07/02 4.0 MSS
A.3.1.6.1	M&R-1	ISDN/Dispatch/SC(%)	ISDN	2.27%	44	0.00%	2			0.10775	0.2109	YES	Posted 2.6 MSS
A.3.1.6.1	M&R-1	ISDN/Dispatch/SC(%)	ISDN	2.22%	45	0.00%	2			0.10552	0.2086	YES	07/02 4.0 MSS
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/SC(%)	ISDN	0.00%	92	0.00%	0					YES	Posted 2.6 MSS
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/SC(%)	ISDN	0.00%	95	0.00%	0					YES	07/02 4.0 MSS
	Customer Trouble Report Rate												
A.3.2.1.1	M&R-2	Residence/Dispatch/SC(%)	Res	1.69%	934,710	1.61%	38,369			0.00068	1.2152	YES	Posted 2.6 MSS
A.3.2.1.1	M&R-2	Residence/Dispatch/SC(%)	Res	1.72%	1,018,648	1.42%	40,927			0.00060	1.6770	YES	07/02 4.0 MSS
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/SC(%)	Res	0.91%	934,710	0.40%	38,369			0.00050	10.2206	YES	Posted 2.6 MSS
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/SC(%)	Res	0.92%	1,018,648	0.36%	40,927			0.00044	12.5805	YES	07/02 4.0 MSS
A.3.2.2.1	M&R-2	Business/Dispatch/SC(%)	Bus	1.12%	224,112	1.18%	5,252			0.00148	-0.4283	YES	Posted 2.6 MSS
A.3.2.2.1	M&R-2	Business/Dispatch/SC(%)	Bus	1.14%	238,118	1.02%	5,755			0.00132	0.8423	YES	07/02 4.0 MSS
A.3.2.2.2	M&R-2	Business/Non-Dispatch/SC(%)	Bus	0.54%	224,112	0.55%	5,252			0.00102	-0.1284	YES	Posted 2.6 MSS
A.3.2.2.2	M&R-2	Business/Non-Dispatch/SC(%)	Bus	0.54%	238,118	0.49%	5,755			0.00093	0.5444	YES	07/02 4.0 MSS
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/SC(%)	Design	0.30%	44,643	1.45%	690			0.00210	-5.4674	NO	Posted 2.6 MSS
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/SC(%)	Design	0.34%	2,260	0.35%	715			0.00319	0.7935	YES	07/02 4.0 MSS
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/SC(%)	Design	0.71%	44,643	0.87%	690			0.00323	-0.4934	YES	Posted 2.6 MSS
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/SC(%)	Design	1.24%	2,260	1.12%	715			0.00319	1.3982	YES	07/02 4.0 MSS

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A.3.2.4.1	M&R-2	PBX/Dispatch/SC(%)	PBX	0.12%	38,326	0.33%	1,208		0.00101	-2.0852	NO	Posted 2.6 MSS
A.3.2.4.1	M&R-2	PBX/Dispatch/SC(%)	PBX	0.11%	43,939	0.27%	780		0.00121	-2.0835	NO	07/02 4.0 MSS
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/SC(%)	PBX	0.08%	38,326	0.17%	1,208		0.00082	-1.0677	YES	Posted 2.6 MSS
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/SC(%)	PBX	0.18%	43,939	0.26%	780		0.00115	-1.2561	YES	07/02 4.0 MSS
A.3.2.5.1	M&R-2	Centrex/Dispatch/SC(%)	Centrex	0.44%	77,901	5.68%	1,215		0.00192	-27.3537	NO	Posted 2.6 MSS
A.3.2.5.1	M&R-2	Centrex/Dispatch/SC(%)	Centrex	0.45%	81,827	5.85%	1,179		0.00197	-27.3786	NO	07/02 4.0 MSS
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/SC(%)	Centrex	0.42%	77,901	1.73%	1,215		0.00188	-6.9687	NO	Posted 2.6 MSS
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/SC(%)	Centrex	0.48%	81,827	1.76%	1,179		0.00196	-6.8778	NO	07/02 4.0 MSS
A.3.2.6.1	M&R-2	ISDN/Dispatch/SC(%)	ISDN	0.05%	94,221	0.21%	965		0.00070	-2.2963	NO	Posted 2.6 MSS
A.3.2.6.1	M&R-2	ISDN/Dispatch/SC(%)	ISDN	0.04%	103,376	0.24%	829		0.00076	-2.2208	NO	07/02 4.0 MSS
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/SC(%)	ISDN	0.10%	94,221	0.00%	965		0.00101	0.9658	YES	Posted 2.6 MSS
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/SC(%)	ISDN	0.09%	103,376	0.00%	829		0.00109	0.8868	YES	07/02 4.0 MSS
	Maintenance Average Duration											
A.3.3.1.1	M&R-3	Residence/Dispatch/SC(hours)	Res	18.61	15,825	14.46	618	18.174	0.74522	5.5826	YES	Posted 2.6 MSS
A.3.3.1.1	M&R-3	Residence/Dispatch/SC(hours)	Res	18.39	17,522	14.62	700	18.098	0.80757	5.3425	YES	07/02 4.0 MSS
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/SC(hours)	Res	6.44	8,462	3.57	153	10.711	0.87373	3.2833	YES	Posted 2.6 MSS
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/SC(hours)	Res	6.35	9,280	3.97	179	10.623	0.79844	2.6772	YES	07/02 4.0 MSS
A.3.3.2.1	M&R-3	Business/Dispatch/SC(hours)	Bus	11.70	2,504	9.18	62	13.875	1.78384	1.4122	YES	Posted 2.6 MSS
A.3.3.2.1	M&R-3	Business/Dispatch/SC(hours)	Bus	11.00	2,736	9.30	69	13.968	1.70461	1.5633	YES	07/02 4.0 MSS
A.3.3.2.2	M&R-3	Business/Non-Dispatch/SC(hours)	Bus	3.34	1,208	4.44	29	7.488	1.40707	-0.7826	YES	Posted 2.6 MSS
A.3.3.2.2	M&R-3	Business/Non-Dispatch/SC(hours)	Bus	3.20	1,284	4.13	33	7.461	1.31899	-0.5628	YES	07/02 4.0 MSS
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/SC(hours)	Design	5.35	134	3.31	10	6.159	2.01901	1.0108	YES	Posted 2.6 MSS
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/SC(hours)	Design	4.90	366	3.84	7	5.066	1.93208	0.5608	YES	07/02 4.0 MSS
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/SC(hours)	Design	2.05	317	1.92	6	2.917	1.20200	0.1037	YES	Posted 2.6 MSS
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/SC(hours)	Design	1.96	519	1.76	8	2.334	0.83166	0.2409	YES	07/02 4.0 MSS
A.3.3.4.1	M&R-3	PBX/Dispatch/SC(hours)	PBX	13.43	46	16.53	4	12.081	6.29788	-0.4915	YES	Posted 2.6 MSS
A.3.3.4.1	M&R-3	PBX/Dispatch/SC(hours)	PBX	8.67	48	10.53	7	9.541	3.77042	-0.2530	YES	07/02 4.0 MSS
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/SC(hours)	PBX	6.28	30	6.53	2	10.147	7.41049	-0.0325	YES	Posted 2.6 MSS
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/SC(hours)	PBX	4.95	77	5.30	3	7.118	4.18746	-0.1049	YES	07/02 4.0 MSS
A.3.3.5.1	M&R-3	Centrex/Dispatch/SC(hours)	Centrex	12.55	342	8.75	69	16.500	2.17754	1.7461	YES	Posted 2.6 MSS
A.3.3.5.1	M&R-3	Centrex/Dispatch/SC(hours)	Centrex	12.28	370	8.75	69	16.047	2.10427	1.6743	YES	07/02 4.0 MSS
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/SC(hours)	Centrex	2.22	328	5.16	21	5.141	1.15713	-2.5415	NO	Posted 2.6 MSS
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/SC(hours)	Centrex	2.32	374	5.16	21	5.075	1.10416	-2.4392	NO	07/02 4.0 MSS
A.3.3.6.1	M&R-3	ISDN/Dispatch/SC(hours)	ISDN	5.29	44	5.71	2	4.936	3.56883	-0.1168	YES	Posted 2.6 MSS
A.3.3.6.1	M&R-3	ISDN/Dispatch/SC(hours)	ISDN	5.20	45	5.71	2	4.920	3.55530	-0.1435	YES	07/02 4.0 MSS
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/SC(hours)	ISDN	1.91	92	0.00	0	2.819			YES	Posted 2.6 MSS
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/SC(hours)	ISDN	1.92	95	0.00	0	2.813			YES	07/02 4.0 MSS
	% Repeat Troubles within 30 Days											
A.3.4.1.1	M&R-4	Residence/Dispatch/SC(%)	Res	16.26%	15,825	10.52%	618		0.01514	3.8054	YES	Posted 2.6 MSS
A.3.4.1.1	M&R-4	Residence/Dispatch/SC(%)	Res	16.27%	17,522	10.57%	700		0.01423	4.0088	YES	07/02 4.0 MSS
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/SC(%)	Res	14.37%	8,462	11.11%	153		0.02861	1.1389	YES	Posted 2.6 MSS
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/SC(%)	Res	13.57%	9,280	12.85%	179		0.02682	0.5472	YES	07/02 4.0 MSS
A.3.4.2.1	M&R-4	Business/Dispatch/SC(%)	Bus	13.34%	2,504	3.23%	62		0.04371	2.3136	YES	Posted 2.6 MSS
A.3.4.2.1	M&R-4	Business/Dispatch/SC(%)	Bus	13.19%	2,736	2.90%	69		0.04129	2.4956	YES	07/02 4.0 MSS
A.3.4.2.2	M&R-4	Business/Non-Dispatch/SC(%)	Bus	11.34%	1,208	24.14%	29		0.05959	-2.1476	NO	Posted 2.6 MSS
A.3.4.2.2	M&R-4	Business/Non-Dispatch/SC(%)	Bus	11.21%	1,284	21.21%	33		0.05563	-1.7710	NO	07/02 4.0 MSS
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/SC(%)	Design	23.88%	134	20.00%	10		0.13977	0.2777	YES	Posted 2.6 MSS
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/SC(%)	Design	17.49%	366	0.00%	7		0.11492	1.2085	YES	07/02 4.0 MSS
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/SC(%)	Design	25.55%	317	16.67%	6		0.17974	0.4944	YES	Posted 2.6 MSS
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/SC(%)	Design	17.59%	519	0.00%	8		0.13542	1.2043	YES	07/02 4.0 MSS
A.3.4.4.1	M&R-4	PBX/Dispatch/SC(%)	PBX	6.52%	46	0.00%	4		0.12871	0.5067	YES	Posted 2.6 MSS
A.3.4.4.1	M&R-4	PBX/Dispatch/SC(%)	PBX	4.17%	48	28.57%	7		0.08085	-1.0184	NO	07/02 4.0 MSS
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/SC(%)	PBX	3.33%	30	0.00%	2		0.13109	0.2543	YES	Posted 2.6 MSS
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/SC(%)	PBX	5.09%	77	0.00%	3		0.16011	0.5374	YES	07/02 4.0 MSS
A.3.4.5.1	M&R-4	Centrex/Dispatch/SC(%)	Centrex	12.87%	342	33.33%	69		0.04419	-4.6321	NO	Posted 2.6 MSS
A.3.4.5.1	M&R-4	Centrex/Dispatch/SC(%)	Centrex	12.16%	370	33.33%	69		0.04288	-4.3398	NO	07/02 4.0 MSS
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/SC(%)	Centrex	11.59%	328	4.76%	21		0.07204	0.9472	YES	Posted 2.6 MSS
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/SC(%)	Centrex	11.76%	374	4.76%	21		0.07223	0.9922	YES	07/02 4.0 MSS
A.3.4.6.1	M&R-4	ISDN/Dispatch/SC(%)	ISDN	15.91%	44	0.00%	2		0.26444	0.6016	YES	Posted 2.6 MSS
A.3.4.6.1	M&R-4	ISDN/Dispatch/SC(%)	ISDN	18.33%	45	0.00%	2		0.24555	0.5428	YES	07/02 4.0 MSS
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/SC(%)	ISDN	19.57%	92	0.00%	0				YES	Posted 2.6 MSS
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/SC(%)	ISDN	16.84%	95	0.00%	0				YES	07/02 4.0 MSS
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/SC(%)	Res	16.91%	10,572	8.10%	457		0.01791	4.9225	YES	Posted 2.6 MSS
A.3.5.1.1	M&R-5	Residence/Dispatch/SC(%)	Res	16.62%	11,899	7.88%	520		0.01558	5.2353	YES	07/02 4.0 MSS
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/SC(%)	Res	7.20%	2,721	2.94%	68		0.03174	1.3427	YES	Posted 2.6 MSS
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/SC(%)	Res	6.91%	2,904	3.66%	82		0.02850	1.1022	YES	07/02 4.0 MSS
A.3.5.2.1	M&R-5	Business/Dispatch/SC(%)	Bus	7.13%	1,500	0.00%	41		0.04074	1.7509	YES	Posted 2.6 MSS
A.3.5.2.1	M&R-5	Business/Dispatch/SC(%)	Bus	7.19%	1,633	0.00%	45		0.03897	1.8364	YES	07/02 4.0 MSS
A.3.5.2.2	M&R-5	Business/Non-Dispatch/SC(%)	Bus	1.95%	411	0.00%	8		0.04932	0.3947	YES	Posted 2.6 MSS
A.3.5.2.2	M&R-5	Business/Non-Dispatch/SC(%)	Bus	2.08%	433	0.00%	8		0.05090	0.4085	YES	07/02 4.0 MSS
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/SC(%)	Design	2.24%	134	0.00%	10		0.04850	0.4616	YES	Posted 2.6 MSS
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/SC(%)	Design	1.00%	366	0.00%	7		0.03967	0.2765	YES	07/02 4.0 MSS
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/SC(%)	Design	0.00%	317	0.00%	6		0.00000		YES	Posted 2.6 MSS
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/SC(%)	Design	0.00%	519	0.00%	8		0.00000		YES	07/02 4.0 MSS

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A.3.5.4.1	M&R-5	PBX/Dispatch/SC(%)	PBX	6.45%	31	0.00%	1		0.24960	0.2585	YES	Posted 2.6 MSS
A.3.5.4.1	M&R-5	PBX/Dispatch/SC(%)	PBX	0.00%	38	0.00%	4		0.00000		YES	07/02 4.0 MSS
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/SC(%)	PBX	0.00%	21	0.00%	2		0.00000		YES	Posted 2.6 MSS
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/SC(%)	PBX	0.00%	66	0.00%	3		0.00000		YES	07/02 4.0 MSS
A.3.5.5.1	M&R-5	Centrex/Dispatch/SC(%)	Centrex	5.56%	197	2.08%	48		0.03696	0.9471	YES	Posted 2.6 MSS
A.3.5.5.1	M&R-5	Centrex/Dispatch/SC(%)	Centrex	5.12%	215	2.08%	48		0.03551	0.9523	YES	07/02 4.0 MSS
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/SC(%)	Centrex	0.85%	117	0.00%	19		0.02277	0.3754	YES	Posted 2.6 MSS
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/SC(%)	Centrex	0.74%	135	0.00%	19		0.02101	0.3526	YES	07/02 4.0 MSS
A.3.5.6.1	M&R-5	ISDN/Dispatch/SC(%)	ISDN	2.27%	44	0.00%	2		0.10775	0.2109	YES	Posted 2.6 MSS
A.3.5.6.1	M&R-5	ISDN/Dispatch/SC(%)	ISDN	2.22%	45	0.00%	2		0.10652	0.2098	YES	07/02 4.0 MSS
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/SC(%)	ISDN	0.00%	92	0.00%	0				YES	Posted 2.6 MSS
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/SC(%)	ISDN	0.00%	95	0.00%	0				YES	07/02 4.0 MSS
	Mean Time to Deliver Invoices - CRIS											
A.4.2	B-2	Region(business days)	BST - Region	3.68	1	3.56	1,890				YES	Posted 2.6 MSS
A.4.2	B-2	Region(business days)	BST - Region	3.68	1	3.56	1,848				YES	07/02 4.0 MSS
	% Rejected Service Requests - Mechanized											
B.1.1.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			20.22%	2,670				Diagnostic	Posted 2.6 MSS
B.1.1.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			20.13%	2,675				Diagnostic	07/02 4.0 MSS
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/SC(%)	Diagnostic			50.00%	6				Diagnostic	Posted 2.6 MSS
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/SC(%)	Diagnostic			30.00%	11				Diagnostic	07/02 4.0 MSS
B.1.1.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			55.56%	9				Diagnostic	Posted 2.6 MSS
B.1.1.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			75.00%	8				Diagnostic	07/02 4.0 MSS
B.1.1.17	O-13	LNP Standalone/SC(%)	Diagnostic			3.54%	226				Diagnostic	Posted 2.6 MSS
B.1.1.17	O-13	LNP Standalone/SC(%)	Diagnostic			4.74%	222				Diagnostic	07/02 4.0 MSS
	% Rejected Service Requests - Partially Mechanized											
B.1.2.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			36.00%	1,139				Diagnostic	Posted 2.6 MSS
B.1.2.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			32.55%	1,120				Diagnostic	07/02 4.0 MSS
B.1.2.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			35.82%	67				Diagnostic	Posted 2.6 MSS
B.1.2.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			35.00%	60				Diagnostic	07/02 4.0 MSS
B.1.2.15	O-7	Other Non-Design/SC(%)	Diagnostic			28.67%	143				Diagnostic	Posted 2.6 MSS
B.1.2.15	O-7	Other Non-Design/SC(%)	Diagnostic			26.87%	143				Diagnostic	07/02 4.0 MSS
B.1.2.17	O-13	LNP Standalone/SC(%)	Diagnostic			35.66%	129				Diagnostic	Posted 2.6 MSS
B.1.2.17	O-13	LNP Standalone/SC(%)	Diagnostic			25.00%	136				Diagnostic	07/02 4.0 MSS
	% Rejected Service Requests - Non-Mechanized											
B.1.3.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			54.89%	133				Diagnostic	Posted 2.6 MSS
B.1.3.3	O-7	Loop + Port Combinations/SC(%)	Diagnostic			50.15%	131				Diagnostic	07/02 4.0 MSS
B.1.3.8	O-7	2W Analog Loop Design/SC(%)	Diagnostic			20.00%	35				Diagnostic	Posted 2.6 MSS
B.1.3.8	O-7	2W Analog Loop Design/SC(%)	Diagnostic			20.00%	24				Diagnostic	07/02 4.0 MSS
B.1.3.9	O-7	2W Analog Loop Non-Design/SC(%)	Diagnostic			28.00%	25				Diagnostic	Posted 2.6 MSS
B.1.3.9	O-7	2W Analog Loop Non-Design/SC(%)	Diagnostic			14.00%	2				Diagnostic	07/02 4.0 MSS
B.1.3.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			50.00%	6				Diagnostic	Posted 2.6 MSS
B.1.3.12	O-13	2W Analog Loop w/LNP Design/SC(%)	Diagnostic			0.00%	2				Diagnostic	07/02 4.0 MSS
B.1.3.14	O-7	Other Design/SC(%)	Diagnostic			31.48%	108				Diagnostic	Posted 2.6 MSS
B.1.3.14	O-7	Other Design/SC(%)	Diagnostic			23.15%	108				Diagnostic	07/02 4.0 MSS
B.1.3.15	O-7	Other Non-Design/SC(%)	Diagnostic			30.00%	260				Diagnostic	Posted 2.6 MSS
B.1.3.15	O-7	Other Non-Design/SC(%)	Diagnostic			26.15%	260				Diagnostic	07/02 4.0 MSS
B.1.3.17	O-13	LNP Standalone/SC(%)	Diagnostic			23.92%	255				Diagnostic	Posted 2.6 MSS
B.1.3.17	O-13	LNP Standalone/SC(%)	Diagnostic			22.61%	261				Diagnostic	07/02 4.0 MSS
	Reject Interval - Mechanized											
B.1.4.3	O-8	Loop + Port Combinations/SC(%)	>= 97% w in 1 hr			94.45%	541				NO	Posted 2.6 MSS
B.1.4.3	O-8	Loop + Port Combinations/SC(%)	>= 97% w in 1 hr			93.17%	533				NO	07/02 4.0 MSS
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 97% w in 1 hr			100.00%	3				YES	Posted 2.6 MSS
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 97% w in 1 hr			100.00%	2				YES	07/02 4.0 MSS
B.1.4.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 97% w in 1 hr			100.00%	5				YES	Posted 2.6 MSS
B.1.4.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 97% w in 1 hr			100.00%	6				YES	07/02 4.0 MSS
B.1.4.17	O-14	LNP Standalone/SC(%)	>= 97% w in 1 hr			100.00%	8				YES	Posted 2.6 MSS
B.1.4.17	O-14	LNP Standalone/SC(%)	>= 97% w in 1 hr			100.00%	11				YES	07/02 4.0 MSS
	Reject Interval - Partially Mechanized - 10 hours											
B.1.7.3	O-8	Loop + Port Combinations/SC(%)	>= 85% w in 10 hrs			97.36%	416				YES	Posted 2.6 MSS
B.1.7.3	O-8	Loop + Port Combinations/SC(%)	>= 85% w in 10 hrs			96.54%	376				YES	07/02 4.0 MSS
B.1.7.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 10 hrs			100.00%	24				YES	Posted 2.6 MSS
B.1.7.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 10 hrs			100.00%	18				YES	07/02 4.0 MSS
B.1.7.15	O-8	Other Non-Design/SC(%)	>= 85% w in 10 hrs			95.12%	41				YES	Posted 2.6 MSS
B.1.7.15	O-8	Other Non-Design/SC(%)	>= 85% w in 10 hrs			94.21%	38				NO	07/02 4.0 MSS
B.1.7.17	O-14	LNP Standalone/SC(%)	>= 85% w in 10 hrs			87.23%	47				YES	Posted 2.6 MSS
B.1.7.17	O-14	LNP Standalone/SC(%)	>= 85% w in 10 hrs			83.78%	37				NO	07/02 4.0 MSS
	Reject Interval - Non-Mechanized											
B.1.8.9	O-8	2W Analog Loop Non-Design/SC(%)	>= 85% w in 24 hrs			100.00%	7				YES	Posted 2.6 MSS
B.1.8.9	O-8	2W Analog Loop Non-Design/SC(%)	>= 85% w in 24 hrs									07/02 4.0 MSS
B.1.8.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 24 hrs			100.00%	3				YES	Posted 2.6 MSS
B.1.8.12	O-14	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 24 hrs									07/02 4.0 MSS
B.1.8.14	O-8	Other Design/SC(%)	>= 85% w in 24 hrs			100.00%	36				YES	Posted 2.6 MSS
B.1.8.14	O-8	Other Design/SC(%)	>= 85% w in 24 hrs			100.00%	28				YES	07/02 4.0 MSS
B.1.8.15	O-8	Other Non-Design/SC(%)	>= 85% w in 24 hrs			100.00%	80				YES	Posted 2.6 MSS
B.1.8.15	O-8	Other Non-Design/SC(%)	>= 85% w in 24 hrs			100.00%	76				YES	07/02 4.0 MSS
B.1.8.17	O-14	LNP Standalone/SC(%)	>= 85% w in 24 hrs			98.44%	64				YES	Posted 2.6 MSS

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B.1.8.17	O-14	LNP Standalone/SC(%)	>= 85% w in 24 hrs	100.00%	60	YES	07/02 4.0 MSS
	FOC Timeliness - Mechanized						
B.1.9.3	O-9	Loop + Port Combinations/SC(%)	>= 95% w in 3 hrs	99.91%	2,149	YES	Posted 2.6 MSS
B.1.9.3	O-9	Loop + Port Combinations/SC(%)	>= 95% w in 3 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
B.1.9.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 95% w in 3 hrs	100.00%	4	YES	Posted 2.6 MSS
B.1.9.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 95% w in 3 hrs	100.00%	2	YES	07/02 4.0 MSS
B.1.9.15	O-9	Other Non-Design/SC(%)	>= 95% w in 3 hrs	99.18%	244	YES	Posted 2.6 MSS
B.1.9.15	O-9	Other Non-Design/SC(%)	>= 95% w in 3 hrs	[illegible]	[illegible]	NO	07/02 4.0 MSS
B.1.9.17	O-15	LNP Standalone/SC(%)	>= 95% w in 3 hrs	99.54%	218	YES	Posted 2.6 MSS
B.1.9.17	O-15	LNP Standalone/SC(%)	>= 95% w in 3 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC Timeliness - Partially Mechanized - 10 hours						
B.1.12.3	O-9	Loop + Port Combinations/SC(%)	>= 85% w in 10 hrs	94.22%	883	YES	Posted 2.6 MSS
B.1.12.3	O-9	Loop + Port Combinations/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
B.1.12.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 10 hrs	100.00%	45	YES	Posted 2.6 MSS
B.1.12.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 10 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.12.15	O-9	Other Non-Design/SC(%)	>= 85% w in 10 hrs	92.31%	104	YES	Posted 2.6 MSS
B.1.12.15	O-9	Other Non-Design/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	NO	07/02 4.0 MSS
B.1.12.17	O-15	LNP Standalone/SC(%)	>= 85% w in 10 hrs	94.38%	89	YES	Posted 2.6 MSS
B.1.12.17	O-15	LNP Standalone/SC(%)	>= 85% w in 10 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC Timeliness - Non-Mechanized						
B.1.13.3	O-9	Loop + Port Combinations/SC(%)	>= 85% w in 36 hrs	100.00%	51	YES	Posted 2.6 MSS
B.1.13.3	O-9	Loop + Port Combinations/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/SC(%)	>= 85% w in 36 hrs	100.00%	41	YES	Posted 2.6 MSS
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.8	O-9	2W Analog Loop Design/SC(%)	>= 85% w in 36 hrs	100.00%	28	YES	Posted 2.6 MSS
B.1.13.8	O-9	2W Analog Loop Design/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.9	O-9	2W Analog Loop Non-Design/SC(%)	>= 85% w in 36 hrs	100.00%	19	YES	Posted 2.6 MSS
B.1.13.9	O-9	2W Analog Loop Non-Design/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 36 hrs	100.00%	3	YES	Posted 2.6 MSS
B.1.13.12	O-15	2W Analog Loop w/LNP Design/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.14	O-9	Other Design/SC(%)	>= 85% w in 36 hrs	100.00%	75	YES	Posted 2.6 MSS
B.1.13.14	O-9	Other Design/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.15	O-9	Other Non-Design/SC(%)	>= 85% w in 36 hrs	100.00%	187	YES	Posted 2.6 MSS
B.1.13.15	O-9	Other Non-Design/SC(%)	>= 85% w in 36 hrs	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.13.17	O-15	LNP Standalone/SC(%)	>= 85% w in 36 hrs	98.48%	198	YES	Posted 2.6 MSS
B.1.13.17	O-15	LNP Standalone/SC(%)	>= 85% w in 36 hrs	[illegible]	[illegible]	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Mechanized						
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%	100.00%	152	YES	Posted 2.6 MSS
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%	100.00%	2,518	YES	Posted 2.6 MSS
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC(%)	>= 95%	100.00%	6	YES	Posted 2.6 MSS
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC(%)	>= 95%	[illegible]	[illegible]	NO	07/02 4.0 MSS
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%	100.00%	1	YES	Posted 2.6 MSS
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%				07/02 4.0 MSS
B.1.14.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%	100.00%	304	YES	Posted 2.6 MSS
B.1.14.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%	[illegible]	304	YES	07/02 4.0 MSS
B.1.14.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%	100.00%	73	YES	Posted 2.6 MSS
B.1.14.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.14.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%	100.00%	153	YES	Posted 2.6 MSS
B.1.14.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Partially Mechanized						
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%	100.00%	134	YES	Posted 2.6 MSS
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%	99.80%	1,005	YES	Posted 2.6 MSS
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%	[illegible]	[illegible]	YES	07/02 4.0 MSS
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%	100.00%	62	YES	Posted 2.6 MSS
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%	100.00%	5	YES	Posted 2.6 MSS
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.15.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%	100.00%	132	YES	Posted 2.6 MSS
B.1.15.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%	[illegible]	132	YES	07/02 4.0 MSS
B.1.15.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%	100.00%	80	YES	Posted 2.6 MSS
B.1.15.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.15.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%	100.00%	49	YES	Posted 2.6 MSS
B.1.15.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
	FOC & Reject Response Completeness - Non-Mechanized						
B.1.16.3	O-11	Loop + Port Combinations/SC(%)	>= 95%	87.22%	133	NO	Posted 2.6 MSS
B.1.16.3	O-11	Loop + Port Combinations/SC(%)	>= 95%	[illegible]	[illegible]	NO	07/02 4.0 MSS
B.1.16.8	O-11	2W Analog Loop Design/SC(%)	>= 95%	100.00%	35	YES	Posted 2.6 MSS
B.1.16.8	O-11	2W Analog Loop Design/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.16.9	O-11	2W Analog Loop Non-Design/SC(%)	>= 95%	100.00%	25	YES	Posted 2.6 MSS
B.1.16.9	O-11	2W Analog Loop Non-Design/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.16.12	O-11	2W Analog Loop w/LNP Design/SC(%)	>= 95%	100.00%	6	YES	Posted 2.6 MSS
B.1.16.12	O-11	2W Analog Loop w/LNP Design/SC(%)	>= 95%	100.00%	[illegible]	YES	07/02 4.0 MSS
B.1.16.15	O-11	Other Non-Design/SC(%)	>= 95%	98.08%	260	YES	Posted 2.6 MSS

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B.1.16.15	O-11	Other Non-Design/SC(%)	>= 95%			97.31%	260					YES	07/02 4.0 MSS
B.1.16.17	O-11	LNP Standalone/SC(%)	>= 95%			99.61%	255					YES	Posted 2.6 MSS
B.1.16.17	O-11	LNP Standalone/SC(%)	>= 95%			99.59%	241					YES	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized												
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%			77.63%	152					NO	Posted 2.6 MSS
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%			98.68%	152					YES	07/02 4.0 MSS
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%			83.36%	2,518					NO	Posted 2.6 MSS
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%			99.24%	2,502					YES	07/02 4.0 MSS
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC(%)	>= 95%			100.00%	6					YES	Posted 2.6 MSS
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC(%)	>= 95%			100.00%	7					YES	07/02 4.0 MSS
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/SC(%)	>= 95%			5.71%	35					NO	Posted 2.6 MSS
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/SC(%)	>= 95%			100.00%	35					YES	07/02 4.0 MSS
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/SC(%)	>= 95%			44.44%	9					NO	Posted 2.6 MSS
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/SC(%)	>= 95%			100.00%	9					YES	07/02 4.0 MSS
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%			100.00%	8					YES	Posted 2.6 MSS
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%			75.00%	8					NO	07/02 4.0 MSS
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%			100.00%	1					YES	Posted 2.6 MSS
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%										07/02 4.0 MSS
B.1.17.14.1	O-11	Other Design/EDI/SC(%)	>= 95%			0.00%	11					NO	Posted 2.6 MSS
B.1.17.14.1	O-11	Other Design/EDI/SC(%)	>= 95%			100.00%	11					YES	07/02 4.0 MSS
B.1.17.14.2	O-11	Other Design/TAG/SC(%)	>= 95%			66.67%	3					NO	Posted 2.6 MSS
B.1.17.14.2	O-11	Other Design/TAG/SC(%)	>= 95%			100.00%	3					YES	07/02 4.0 MSS
B.1.17.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%			77.30%	304					NO	Posted 2.6 MSS
B.1.17.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%			95.95%	299					YES	07/02 4.0 MSS
B.1.17.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%			100.00%	73					YES	Posted 2.6 MSS
B.1.17.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%			4.93%	17					NO	07/02 4.0 MSS
B.1.17.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%			100.00%	153					YES	Posted 2.6 MSS
B.1.17.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%			42.88%	165					NO	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized												
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%			88.81%	134					NO	Posted 2.6 MSS
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/SC(%)	>= 95%			100.74%	131					NO	07/02 4.0 MSS
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%			83.35%	1,003					NO	Posted 2.6 MSS
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/SC(%)	>= 95%			95.59%	997					NO	07/02 4.0 MSS
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%			98.39%	62					YES	Posted 2.6 MSS
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC(%)	>= 95%			95.31%	44					NO	07/02 4.0 MSS
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%			100.00%	5					YES	Posted 2.6 MSS
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC(%)	>= 95%			40.81%	2					NO	07/02 4.0 MSS
B.1.18.14.1	O-11	Other Design/EDI/SC(%)	>= 95%			90.91%	11					NO	Posted 2.6 MSS
B.1.18.14.1	O-11	Other Design/EDI/SC(%)	>= 95%			100.00%	11					YES	07/02 4.0 MSS
B.1.18.14.2	O-11	Other Design/TAG/SC(%)	>= 95%			75.00%	4					NO	Posted 2.6 MSS
B.1.18.14.2	O-11	Other Design/TAG/SC(%)	>= 95%			100.00%	4					YES	07/02 4.0 MSS
B.1.18.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%			96.97%	132					YES	Posted 2.6 MSS
B.1.18.15.2	O-11	Other Non-Design/TAG/SC(%)	>= 95%			96.88%	128					YES	07/02 4.0 MSS
B.1.18.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%			97.50%	80					YES	Posted 2.6 MSS
B.1.18.17.1	O-11	LNP Standalone/EDI/SC(%)	>= 95%			98.23%	82					NO	07/02 4.0 MSS
B.1.18.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%			89.80%	49					NO	Posted 2.6 MSS
B.1.18.17.2	O-11	LNP Standalone/TAG/SC(%)	>= 95%			59.98%	57					NO	07/02 4.0 MSS
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized												
B.1.19.3	O-11	Loop + Port Combinations/SC(%)	>= 95%			92.24%	116					NO	Posted 2.6 MSS
B.1.19.3	O-11	Loop + Port Combinations/SC(%)	>= 95%			92.62%	122					NO	07/02 4.0 MSS
B.1.19.8	O-11	2W Analog Loop Design/SC(%)	>= 95%			88.57%	35					NO	Posted 2.6 MSS
B.1.19.8	O-11	2W Analog Loop Design/SC(%)	>= 95%			89.23%	34					NO	07/02 4.0 MSS
B.1.19.9	O-11	2W Analog Loop Non-Design/SC(%)	>= 95%			100.00%	25					YES	Posted 2.6 MSS
B.1.19.9	O-11	2W Analog Loop Non-Design/SC(%)	>= 95%			100.00%	2					YES	07/02 4.0 MSS
B.1.19.12	O-11	2W Analog Loop w/LNP Design/SC(%)	>= 95%			100.00%	6					YES	Posted 2.6 MSS
B.1.19.12	O-11	2W Analog Loop w/LNP Design/SC(%)	>= 95%			50.00%	2					NO	07/02 4.0 MSS
B.1.19.15	O-11	Other Non-Design/SC(%)	>= 95%			96.47%	255					YES	Posted 2.6 MSS
B.1.19.15	O-11	Other Non-Design/SC(%)	>= 95%			96.14%	253					YES	07/02 4.0 MSS
B.1.19.17	O-11	LNP Standalone/SC(%)	>= 95%			98.82%	254					YES	Posted 2.6 MSS
B.1.19.17	O-11	LNP Standalone/SC(%)	>= 95%			94.96%	258					NO	07/02 4.0 MSS
	Order Completion Interval												
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.93	11,334			4.081					Posted 2.6 MSS
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.94	12,415			4.211					07/02 4.0 MSS
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	134,410			1.253					Posted 2.6 MSS
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	145,924			1.205					07/02 4.0 MSS
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.47	45			9.590					Posted 2.6 MSS
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.07	50			9.188					07/02 4.0 MSS
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.33	1			0.000					Posted 2.6 MSS
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	2.92	4			3.515					07/02 4.0 MSS
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/SC(days)	DS1/DS3	14.07	428			14.786					Posted 2.6 MSS
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/SC(days)	DS1/DS3	13.72	428			14.108					07/02 4.0 MSS
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	R&B	3.94	11,541	3.30	100	4.071	0.40891	1.5714	YES		Posted 2.6 MSS
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	R&B	3.94	12,645	2.20	113	4.200	0.39666	1.6775	YES		07/02 4.0 MSS
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	R&B	0.89	136,600	0.57	1,897	1.271	0.02939	10.9698	YES		Posted 2.6 MSS
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	R&B	0.89	149,250	0.58	2,015	1.345	0.03017	10.9618	YES		07/02 4.0 MSS

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B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(days)	R&B	0.33	68,335	0.33	1,339	0.000	0.00000		YES	Posted 2.6 MSS
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(days)	R&B	0.33	74,835	0.33	1,418	0.000	0.00000		YES	07/02 4.0 MSS
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/SC(days)	R&B	1.45	68,265	1.15	558	1.613	0.06855	4.5190	YES	Posted 2.6 MSS
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/SC(days)	R&B	1.45	74,215	1.17	597	1.700	0.07110	4.0290	YES	07/02 4.0 MSS
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/SC(days)	R&B	8.38	56			10.413				Posted 2.6 MSS
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/SC(days)	R&B	7.88	62			10.021				07/02 4.0 MSS
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(days)	R&B	1.65	44			2.474				Posted 2.6 MSS
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(days)	R&B	1.83	58			2.663				07/02 4.0 MSS
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(days)	R&B	0.33	26			0.000				Posted 2.6 MSS
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(days)	R&B	0.33	32			0.000				07/02 4.0 MSS
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(days)	R&B	3.56	18			2.995				Posted 2.6 MSS
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(days)	R&B	3.83	24			2.899				07/02 4.0 MSS
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/SC(days)	R&B&D - Disp	5.77	12,400	11.83	23	17.277	3.60580	-1.6796	NO	Posted 2.6 MSS
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/SC(days)	R&B&D - Disp	5.58	13,548	12.00	18	16.571	1.90854	-1.0432	YES	07/02 4.0 MSS
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/SC(days)	R&B&D - Disp	5.77	12,400			13.305				Posted 2.6 MSS
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/SC(days)	R&B&D - Disp	5.58	13,548			16.571				07/02 4.0 MSS
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/SC(days)	R&B&D - Disp	9.21	58			12.529				Posted 2.6 MSS
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/SC(days)	R&B&D - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/SC(days)	R&B&D - Disp	9.21	58			2.712				Posted 2.6 MSS
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/SC(days)	R&B&D - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/SC(days)	ISDN - BRI	15.11	74	9.95	40	13.242	2.59880	1.9855	YES	Posted 2.6 MSS
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/SC(days)	ISDN - BRI	15.62	75	9.95	40	14.501	2.83819	2.0567	YES	07/02 4.0 MSS
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/SC(days)	ISDN - BRI	1.89	98			5.070				Posted 2.6 MSS
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/SC(days)	ISDN - BRI	2.05	83			5.406				07/02 4.0 MSS
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/SC(days)	ADSL to Retail	3.80	548			1.387				Posted 2.6 MSS
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/SC(days)	ADSL to Retail	3.93	594			3.412				07/02 4.0 MSS
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/SC(days)	ADSL to Retail	3.66	834			0.832				Posted 2.6 MSS
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/SC(days)	ADSL to Retail	3.66	923			0.825				07/02 4.0 MSS
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/SC(days)	ADSL to Retail	4.67	3			2.887				Posted 2.6 MSS
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/SC(days)	ADSL to Retail	4.00	4			2.280				07/02 4.0 MSS
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	11,541	5.00	23	4.071	0.84980	-1.2447	YES	Posted 2.6 MSS
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	12,645	5.00	23	4.200	0.87656	-1.2059	YES	07/02 4.0 MSS
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	11,541			1.271				Posted 2.6 MSS
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	12,645			4.200				07/02 4.0 MSS
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	8.38	56			10.413				Posted 2.6 MSS
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	8.38	56			2.474				Posted 2.6 MSS
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.93	11,334			4.081				Posted 2.6 MSS
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.94	12,415			4.211				07/02 4.0 MSS
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.42	66,410			1.613				Posted 2.6 MSS
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.43	72,462			1.687				07/02 4.0 MSS
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.47	45			9.590				Posted 2.6 MSS
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.07	50			9.185				07/02 4.0 MSS
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	5.50	2			3.535				07/02 4.0 MSS
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	11,541			4.071				Posted 2.6 MSS
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	12,645			4.200				07/02 4.0 MSS
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	11,541			1.271				Posted 2.6 MSS
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	12,645			4.200				07/02 4.0 MSS
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	8.38	56			10.413				Posted 2.6 MSS
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	8.38	56			2.474				Posted 2.6 MSS
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.93	11,334			4.081				Posted 2.6 MSS
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.94	12,415			4.211				07/02 4.0 MSS
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.42	66,410			1.613				Posted 2.6 MSS
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.43	72,462			1.687				07/02 4.0 MSS
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.47	45			9.590				Posted 2.6 MSS
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.07	50			9.185				07/02 4.0 MSS
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	5.50	2			3.535				07/02 4.0 MSS
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	11,541	5.20	15	4.071	1.05193	-1.1956	YES	Posted 2.6 MSS
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	R&B - Disp	3.94	12,645	5.19	16	4.200	1.05088	-1.1846	YES	07/02 4.0 MSS
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	11,541			1.271				Posted 2.6 MSS
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(days)	R&B - Disp	3.94	12,645			4.200				07/02 4.0 MSS
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	8.38	56			10.413				Posted 2.6 MSS
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	8.38	56			2.474				Posted 2.6 MSS
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(days)	R&B - Disp	7.88	62			10.021				07/02 4.0 MSS
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.93	11,334			4.081				Posted 2.6 MSS
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	3.94	12,415			4.211				07/02 4.0 MSS
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.42	66,410			1.613				Posted 2.6 MSS

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B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	1.43	72,462			1.687				07/02 4.0 MSS
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.47	45			9.590				Posted 2.6 MSS
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(days)	R&B (POTS) excl SB Or	7.07	50			9.185				07/02 4.0 MSS
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(days)	R&B (POTS) excl SB Or	5.50	2			3.536				07/02 4.0 MSS
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/SC(days)	Design	30.32	859	5.00	1	59.239	59.27396	0.4272	YES	Posted 2.6 MSS
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/SC(days)	Design	28.47	903			57.572				07/02 4.0 MSS
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/SC(days)	Design	6.04	141			13.305				Posted 2.6 MSS
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/SC(days)	Design	12.45	195			16.310				07/02 4.0 MSS
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/SC(days)	Design	32.50	2			43.134				Posted 2.6 MSS
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/SC(days)	Design									07/02 4.0 MSS
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/SC(days)	Design	2.29	8			2.712				Posted 2.6 MSS
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/SC(days)	Design									07/02 4.0 MSS
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/SC(days)	R&B	3.94	11,541			4.071				Posted 2.6 MSS
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/SC(days)	R&B	3.94	12,845			4.200				07/02 4.0 MSS
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/SC(days)	R&B	0.89	136,600			1.271				Posted 2.6 MSS
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/SC(days)	R&B	0.89	149,290			1.346				07/02 4.0 MSS
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/SC(days)	R&B	8.38	56			10.413				Posted 2.6 MSS
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/SC(days)	R&B	7.85	62			10.021				07/02 4.0 MSS
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/SC(days)	R&B	1.65	44			2.474				Posted 2.6 MSS
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/SC(days)	R&B	1.83	56			2.583				07/02 4.0 MSS
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.93	11,334			4.081				Posted 2.6 MSS
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.94	12,415			4.211				07/02 4.0 MSS
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	134,410			1.253				Posted 2.6 MSS
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	146,924			1.305				07/02 4.0 MSS
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.47	45			9.590				Posted 2.6 MSS
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.07	50			9.185				07/02 4.0 MSS
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.33	1			0.000				Posted 2.6 MSS
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	2.92	4			3.515				07/02 4.0 MSS
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.93	11,334	0.33	1	4.081	4.08097	0.8831	YES	Posted 2.6 MSS
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	R&B (POTS)	3.94	12,415	0.33	1	4.211	4.21158	0.8558	YES	07/02 4.0 MSS
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	134,410	0.51	409	1.253	0.06206	5.8323	YES	Posted 2.6 MSS
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.87	146,924	0.52	402	1.305	0.06518	5.4882	YES	07/02 4.0 MSS
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.47	45			9.590				Posted 2.6 MSS
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/SC(days)	R&B (POTS)	7.07	50			9.185				07/02 4.0 MSS
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	0.33	1	0.55	3	0.000	0.00000		NO	Posted 2.6 MSS
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	R&B (POTS)	2.92	4	0.56	3	3.515	2.78064	0.8553	YES	07/02 4.0 MSS
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Digital Loop < DS1	8.81	847	9.60	43	11.990	1.87436	-0.4238	YES	Posted 2.6 MSS
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Digital Loop < DS1	9.57	895	9.60	43	12.083	1.88568	-0.5488	YES	07/02 4.0 MSS
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(days)	Digital Loop < DS1	4.13	1,014			4.036				Posted 2.6 MSS
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(days)	Digital Loop < DS1	4.07	1,107			3.863				07/02 4.0 MSS
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/SC(days)	Digital Loop < DS1	3.00	1			0.000				Posted 2.6 MSS
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/SC(days)	Digital Loop < DS1	3.50	2			0.707				07/02 4.0 MSS
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Digital Loop >= DS1	58.05	250	6.48	61	99.275	14.17702	3.6377	YES	Posted 2.6 MSS
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Digital Loop >= DS1	68.37	118	6.48	60	128.560	22.00526	4.7303	YES	07/02 4.0 MSS
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(days)	Digital Loop >= DS1	6.36	115			16.999				Posted 2.6 MSS
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(days)	Digital Loop >= DS1	5.72	125			17.470				07/02 4.0 MSS
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(days)	Digital Loop >= DS1	32.50	2			43.134				Posted 2.6 MSS
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(days)	Digital Loop >= DS1	2.00	1			0.000				07/02 4.0 MSS
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(days)	Digital Loop >= DS1	2.29	8			2.712				Posted 2.6 MSS
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(days)	Digital Loop >= DS1	2.29	8			2.711				07/02 4.0 MSS
	Held Orders											
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/SC(days)	R&B (POTS)	7.16	57			4.996				Posted 2.6 MSS
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/SC(days)	R&B (POTS)	13.00	2			8.485				07/02 4.0 MSS
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/SC(days)	R&B (POTS)	6.33	3			4.041				Posted 2.6 MSS
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/SC(days)	R&B (POTS)	7.00	1			0.000				07/02 4.0 MSS
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/SC(days)	R&B (POTS)	19.00	1			0.000				Posted 2.6 MSS
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/SC(days)	R&B (POTS)	0.00	0							07/02 4.0 MSS
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/SC(days)	DS1/ DS3 - Interoffice	28.00	2			24.042				Posted 2.6 MSS
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/SC(days)	DS1/ DS3 - Interoffice	0.00	0							07/02 4.0 MSS
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/SC(days)	R&B	7.16	57	0.00	0	4.996			YES	Posted 2.6 MSS
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/SC(days)	R&B	13.00	2	0.00	0	8.485			YES	07/02 4.0 MSS
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/SC(days)	R&B	5.40	5	0.00	0	3.130			YES	Posted 2.6 MSS
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/SC(days)	R&B	7.00	1	0.00	0	0.000			YES	07/02 4.0 MSS
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/SC(days)	R&B	19.00	1	0.00	0	0.000			YES	Posted 2.6 MSS
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/SC(days)	R&B	0.00	0	0.00	0				YES	07/02 4.0 MSS
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/SC(days)	R&B&D - Disp	7.22	59	0.00	0	5.007			YES	Posted 2.6 MSS
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/SC(days)	R&B&D - Disp	13.00	2	0.00	0	8.485			YES	07/02 4.0 MSS
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/SC(days)	R&B&D - Disp	35.75	12	0.00	0	74.485			YES	Posted 2.6 MSS
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/SC(days)	R&B&D - Disp	8.50	2	0.00	0	2.121			YES	07/02 4.0 MSS
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/SC(days)	R&B&D - Disp	19.00	1			0.000				Posted 2.6 MSS
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/SC(days)	R&B&D - Disp	0.00	0							07/02 4.0 MSS
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/SC(days)	ISDN - BRI	16.00	2	0.00	0	16.971			YES	Posted 2.6 MSS
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/SC(days)	ISDN - BRI	0.00	0	0.00	0				YES	07/02 4.0 MSS

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B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/SC(days)	R&B - Disp	7.16	57	0.00	0	4.996			YES	Posted 2.6 MSS
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/SC(days)	R&B - Disp	13.00	2	0.00	0	6.455			YES	07/02 4.0 MSS
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/SC(days)	R&B - Disp	5.40	5	0.00	0	3.130			YES	Posted 2.6 MSS
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/SC(days)	R&B - Disp	7.00	1	0.00	0	0.000			YES	07/02 4.0 MSS
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/SC(days)	R&B - Disp	19.00	1			0.000				Posted 2.6 MSS
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/SC(days)	R&B - Disp	0.00	0							07/02 4.0 MSS
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	7.16	57			4.996				Posted 2.6 MSS
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	13.00	2			6.455				07/02 4.0 MSS
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	6.33	3			4.041				Posted 2.6 MSS
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	7.00	1			0.000				07/02 4.0 MSS
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	19.00	1			0.000				Posted 2.6 MSS
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	0.00	0							07/02 4.0 MSS
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/SC(days)	R&B - Disp	7.16	57			4.996				Posted 2.6 MSS
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/SC(days)	R&B - Disp	13.00	2			6.455				07/02 4.0 MSS
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/SC(days)	R&B - Disp	5.40	5			3.130				Posted 2.6 MSS
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/SC(days)	R&B - Disp	7.00	1			0.000				07/02 4.0 MSS
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/SC(days)	R&B - Disp	19.00	1			0.000				Posted 2.6 MSS
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/SC(days)	R&B - Disp	0.00	0							07/02 4.0 MSS
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	7.16	57			4.996				Posted 2.6 MSS
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	13.00	2			6.455				07/02 4.0 MSS
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	6.33	3			4.041				Posted 2.6 MSS
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	7.00	1			0.000				07/02 4.0 MSS
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	19.00	1			0.000				Posted 2.6 MSS
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	0.00	0							07/02 4.0 MSS
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/SC(days)	R&B - Disp	7.16	57	0.00	0	4.996			YES	Posted 2.6 MSS
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/SC(days)	R&B - Disp	13.00	2	0.00	0	6.455			YES	07/02 4.0 MSS
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/SC(days)	R&B - Disp	5.40	5	0.00	0	3.130			YES	Posted 2.6 MSS
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/SC(days)	R&B - Disp	7.00	1	0.00	0	0.000			YES	07/02 4.0 MSS
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/SC(days)	R&B - Disp	19.00	1			0.000				Posted 2.6 MSS
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/SC(days)	R&B - Disp	0.00	0							07/02 4.0 MSS
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	7.16	57			4.996				Posted 2.6 MSS
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	13.00	2			6.455				07/02 4.0 MSS
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	6.33	3			4.041				Posted 2.6 MSS
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/SC(days)	R&B (POTS) excl SB Or	7.00	1			0.000				07/02 4.0 MSS
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	19.00	1			0.000				Posted 2.6 MSS
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/SC(days)	R&B (POTS) excl SB Or	0.00	0							07/02 4.0 MSS
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/SC(days)	Design	9.00	2	0.00	0	7.071			YES	Posted 2.6 MSS
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/SC(days)	Design	0.00	0							07/02 4.0 MSS
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/SC(days)	Design	0.00	0	0.00	0				YES	Posted 2.6 MSS
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/SC(days)	Design	0.00	0							07/02 4.0 MSS
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/SC(days)	Design	57.43	7	0.00	0	94.069			YES	Posted 2.6 MSS
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/SC(days)	Design	10.00	1			0.000				07/02 4.0 MSS
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/SC(days)	Design	0.00	0							Posted 2.6 MSS
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/SC(days)	Design									07/02 4.0 MSS
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/SC(days)	Design	0.00	0							Posted 2.6 MSS
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/SC(days)	Design									07/02 4.0 MSS
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/SC(days)	Design	0.00	0							Posted 2.6 MSS
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/SC(days)	Design									07/02 4.0 MSS
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/SC(days)	R&B	7.16	57			4.996				Posted 2.6 MSS
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/SC(days)	R&B	13.00	2			6.455				07/02 4.0 MSS
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/SC(days)	R&B	5.40	5			3.130				Posted 2.6 MSS
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/SC(days)	R&B	7.00	1			0.000				07/02 4.0 MSS
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/SC(days)	R&B	19.00	1			0.000				Posted 2.6 MSS
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/SC(days)	R&B	0.00	0							07/02 4.0 MSS
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/SC(days)	R&B (POTS)	7.16	57			4.996				Posted 2.6 MSS
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/SC(days)	R&B (POTS)	13.00	2			6.455				07/02 4.0 MSS
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/SC(days)	R&B (POTS)	6.33	3			4.041				Posted 2.6 MSS
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/SC(days)	R&B (POTS)	7.00	1			0.000				07/02 4.0 MSS
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/SC(days)	R&B (POTS)	19.00	1			0.000				Posted 2.6 MSS
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/SC(days)	R&B (POTS)	0.00	0							07/02 4.0 MSS
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/SC(days)	R&B (POTS)	7.16	57	0.00	0	4.996			YES	Posted 2.6 MSS
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/SC(days)	R&B (POTS)	13.00	2	0.00	0	6.455			YES	07/02 4.0 MSS
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/SC(days)	R&B (POTS)	6.33	3	0.00	0	4.041			YES	Posted 2.6 MSS
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/SC(days)	R&B (POTS)	7.00	1	0.00	0	0.000			YES	07/02 4.0 MSS
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/SC(days)	R&B (POTS)	19.00	1	0.00	0	0.000			YES	Posted 2.6 MSS
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/SC(days)	R&B (POTS)	0.00	0	0.00	0				YES	07/02 4.0 MSS
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/SC(days)	Digital Loop < DS1	64.50	2	0.00	0	72.832			YES	Posted 2.6 MSS
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/SC(days)	Digital Loop < DS1	10.00	1	0.00	0	0.000			YES	07/02 4.0 MSS
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/SC(days)	Digital Loop < DS1	25.67	3	0.00	0	20.599			YES	Posted 2.6 MSS
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/SC(days)	Digital Loop < DS1	0.00	0	0.00	0				YES	07/02 4.0 MSS
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/SC(days)	Digital Loop >= DS1	4.00	1	0.00	0	0.000			YES	Posted 2.6 MSS
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/SC(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	07/02 4.0 MSS

% Jeopardies - Mechanized

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B.2.5.1	P-2	Switch Ports/SC(%)	R&B (POTS)	0.51%	154,856							Posted 2.6 MSS
B.2.5.1	P-2	Switch Ports/SC(%)	R&B (POTS)	0.51%	168,547							07/02 4.0 MSS
B.2.5.2	P-2	Local Interoffice Transport/SC(%)	DS1/ DS3 - Interoffice	42.21%	462							Posted 2.6 MSS
B.2.5.2	P-2	Local Interoffice Transport/SC(%)	DS1/ DS3 - Interoffice	51.95%	410							07/02 4.0 MSS
B.2.5.3	P-2	Loop + Port Combinations/SC(%)	R&B	0.51%	157,347	0.32%	2,473		0.00145	1.3082	YES	Posted 2.6 MSS
B.2.5.3	P-2	Loop + Port Combinations/SC(%)	R&B	0.51%	171,175	0.31%	2,566		0.00142	1.3959	YES	07/02 4.0 MSS
B.2.5.4	P-2	Combo Other/SC(%)	R&B&D - Disp	6.16%	14,439	66.67%	3		0.13887	-4.3569	NO	Posted 2.6 MSS
B.2.5.4	P-2	Combo Other/SC(%)	R&B&D - Disp	6.90%	14,875							07/02 4.0 MSS
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/SC(%)	ADSL to Retail	8.12%	1,884							Posted 2.6 MSS
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/SC(%)	ADSL to Retail	9.81%	2,098							07/02 4.0 MSS
B.2.5.6	P-2	UNE ISDN/SC(%)	ISDN - BRI	11.60%	181	25.00%	4		0.16189	-0.8276	YES	Posted 2.6 MSS
B.2.5.6	P-2	UNE ISDN/SC(%)	ISDN - BRI	12.06%	158	0.00%	1		0.33356	0.2795	YES	07/02 4.0 MSS
B.2.5.7	P-2	Line Sharing/SC(%)	ADSL to Retail	8.12%	1,884							Posted 2.6 MSS
B.2.5.7	P-2	Line Sharing/SC(%)	ADSL to Retail	9.81%	2,098							07/02 4.0 MSS
B.2.5.8	P-2	2W Analog Loop Design/SC(%)	R&B - Disp	0.51%	157,347	17.14%	35		0.01208	-13.7717	NO	Posted 2.6 MSS
B.2.5.8	P-2	2W Analog Loop Design/SC(%)	R&B - Disp	0.51%	171,175	21.43%	28		0.01346	-15.5474	NO	07/02 4.0 MSS
B.2.5.9	P-2	2W Analog Loop Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	86,834							Posted 2.6 MSS
B.2.5.9	P-2	2W Analog Loop Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	94,095							07/02 4.0 MSS
B.2.5.10	P-2	2W Analog Loop w/INP Design/SC(%)	R&B - Disp	0.51%	157,347							Posted 2.6 MSS
B.2.5.10	P-2	2W Analog Loop w/INP Design/SC(%)	R&B - Disp	0.51%	171,175							07/02 4.0 MSS
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	86,834							Posted 2.6 MSS
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	94,095							07/02 4.0 MSS
B.2.5.12	P-2	2W Analog Loop w/LNP Design/SC(%)	R&B - Disp	0.51%	157,347	32.43%	37		0.01174	-27.1779	NO	Posted 2.6 MSS
B.2.5.12	P-2	2W Analog Loop w/LNP Design/SC(%)	R&B - Disp	0.51%	171,175	30.77%	39		0.01140	-26.5412	NO	07/02 4.0 MSS
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	86,834							Posted 2.6 MSS
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/SC(%)	R&B (POTS) excl SB Or	0.91%	94,095							07/02 4.0 MSS
B.2.5.14	P-2	Other Design/SC(%)	Design	7.41%	1,133	0.00%	3		0.15146	0.4895	YES	Posted 2.6 MSS
B.2.5.14	P-2	Other Design/SC(%)	Design	8.53%	972							07/02 4.0 MSS
B.2.5.15	P-2	Other Non-Design/SC(%)	R&B	0.51%	157,347							Posted 2.6 MSS
B.2.5.15	P-2	Other Non-Design/SC(%)	R&B	0.51%	171,175							07/02 4.0 MSS
B.2.5.16	P-2	INP (Standalone)/SC(%)	R&B (POTS)	0.51%	154,856							Posted 2.6 MSS
B.2.5.16	P-2	INP (Standalone)/SC(%)	R&B (POTS)	0.51%	168,547							07/02 4.0 MSS
B.2.5.17	P-2	LNP (Standalone)/SC(%)	R&B (POTS)	0.51%	154,856	0.00%	270		0.00434	1.1749	YES	Posted 2.6 MSS
B.2.5.17	P-2	LNP (Standalone)/SC(%)	R&B (POTS)	0.51%	168,547	0.00%	265		0.00456	1.1601	YES	07/02 4.0 MSS
B.2.5.18	P-2	Digital Loop < DS1/SC(%)	Digital Loop < DS1	10.15%	2,374	25.00%	4		0.15113	-0.9825	YES	Posted 2.6 MSS
B.2.5.18	P-2	Digital Loop < DS1/SC(%)	Digital Loop < DS1	11.84%	2,517	0.00%	1		0.32314	0.3564	YES	07/02 4.0 MSS
B.2.5.19	P-2	Digital Loop >= DS1/SC(%)	Digital Loop >= DS1	4.55%	418	64.93%	134		0.02068	-29.1996	NO	Posted 2.6 MSS
B.2.5.19	P-2	Digital Loop >= DS1/SC(%)	Digital Loop >= DS1	12.51%	191	33.87%	23		0.02832	-17.6120	NO	07/02 4.0 MSS
	% Jeopardies - Non-Mechanized											
B.2.6.3	P-2	Loop + Port Combinations/SC(%)	Diagnostic			0.00%	47				Diagnostic	Posted 2.6 MSS
B.2.6.3	P-2	Loop + Port Combinations/SC(%)	Diagnostic			0.76%	132				Diagnostic	07/02 4.0 MSS
B.2.6.4	P-2	Combo Other/SC(%)	Diagnostic			75.86%	29				Diagnostic	Posted 2.6 MSS
B.2.6.4	P-2	Combo Other/SC(%)	Diagnostic			74.26%	23				Diagnostic	07/02 4.0 MSS
B.2.6.6	P-2	UNE ISDN/SC(%)	Diagnostic			32.61%	46				Diagnostic	Posted 2.6 MSS
B.2.6.6	P-2	UNE ISDN/SC(%)	Diagnostic			34.78%	46				Diagnostic	07/02 4.0 MSS
B.2.6.8	P-2	2W Analog Loop Design/SC(%)	Diagnostic			14.29%	7				Diagnostic	Posted 2.6 MSS
B.2.6.8	P-2	2W Analog Loop Design/SC(%)	Diagnostic			11.11%	11				Diagnostic	07/02 4.0 MSS
B.2.6.17	P-2	LNP (Standalone)/SC(%)	Diagnostic			0.00%	162				Diagnostic	Posted 2.6 MSS
B.2.6.17	P-2	LNP (Standalone)/SC(%)	Diagnostic			0.00%	153				Diagnostic	07/02 4.0 MSS
B.2.6.18	P-2	Digital Loop < DS1/SC(%)	Diagnostic			31.37%	51				Diagnostic	Posted 2.6 MSS
B.2.6.18	P-2	Digital Loop < DS1/SC(%)	Diagnostic			27.59%	52				Diagnostic	07/02 4.0 MSS
B.2.6.19	P-2	Digital Loop >= DS1/SC(%)	Diagnostic			52.38%	21				Diagnostic	Posted 2.6 MSS
B.2.6.19	P-2	Digital Loop >= DS1/SC(%)	Diagnostic			47.83%	23				Diagnostic	07/02 4.0 MSS
	Average Jeopardy Notice Interval - Mechanized											
B.2.8.4	P-2	Combo Other/SC(hours)	>= 48 hrs			186.02	2				YES	Posted 2.6 MSS
B.2.8.4	P-2	Combo Other/SC(hours)	>= 48 hrs									07/02 4.0 MSS
B.2.8.6	P-2	UNE ISDN/SC(hours)	>= 48 hrs			344.52	1				YES	Posted 2.6 MSS
B.2.8.6	P-2	UNE ISDN/SC(hours)	>= 48 hrs									07/02 4.0 MSS
B.2.8.12	P-2	2W Analog Loop w/LNP Design/SC(hours)	>= 48 hrs			184.88	12				YES	Posted 2.6 MSS
B.2.8.12	P-2	2W Analog Loop w/LNP Design/SC(hours)	>= 48 hrs			187.31	12				YES	07/02 4.0 MSS
B.2.8.18	P-2	Digital Loop < DS1/SC(hours)	>= 48 hrs			344.52	1				YES	Posted 2.6 MSS
B.2.8.18	P-2	Digital Loop < DS1/SC(hours)	>= 48 hrs									07/02 4.0 MSS
B.2.8.19	P-2	Digital Loop >= DS1/SC(hours)	>= 48 hrs			185.92	87				YES	Posted 2.6 MSS
B.2.8.19	P-2	Digital Loop >= DS1/SC(hours)	>= 48 hrs			192.27	98				YES	07/02 4.0 MSS
	Average Jeopardy Notice Interval - Non-Mechanized											
B.2.9.3	P-2	Loop + Port Combinations/SC(hours)	Diagnostic								Diagnostic	Posted 2.6 MSS
B.2.9.3	P-2	Loop + Port Combinations/SC(hours)	Diagnostic			170.00	1				Diagnostic	07/02 4.0 MSS
B.2.9.4	P-2	Combo Other/SC(hours)	Diagnostic			260.16	21				Diagnostic	Posted 2.6 MSS
B.2.9.4	P-2	Combo Other/SC(hours)	Diagnostic			326.25	15				Diagnostic	07/02 4.0 MSS
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/SC(hours)	Diagnostic			250.00	1				Diagnostic	Posted 2.6 MSS
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/SC(hours)	Diagnostic			255.00	1				Diagnostic	07/02 4.0 MSS
B.2.9.6	P-2	UNE ISDN/SC(hours)	Diagnostic			252.18	11				Diagnostic	Posted 2.6 MSS
B.2.9.6	P-2	UNE ISDN/SC(hours)	Diagnostic			224.83	12				Diagnostic	07/02 4.0 MSS
B.2.9.8	P-2	2W Analog Loop Design/SC(hours)	Diagnostic			178.00	1				Diagnostic	Posted 2.6 MSS
B.2.9.8	P-2	2W Analog Loop Design/SC(hours)	Diagnostic			186.58	2				Diagnostic	07/02 4.0 MSS

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B.2.9.18	P-2	Digital Loop < DS1/SC(hours)	Diagnostic			252.00	12				Diagnostic	Posted 2.6 MSS
B.2.9.18	P-2	Digital Loop < DS1/SC(hours)	Diagnostic			310.22	13				Diagnostic	07/02 4.0 MSS
B.2.9.19	P-2	Digital Loop >= DS1/SC(hours)	Diagnostic			191.09	11				Diagnostic	Posted 2.6 MSS
B.2.9.19	P-2	Digital Loop >= DS1/SC(hours)	Diagnostic			48.27	11				Diagnostic	07/02 4.0 MSS
	% Jeopardy Notice >= 48 hours - Mechanized											
B.2.10.4	P-2	Combo Other/SC(%)	95% >= 48 hrs			100.00%	2				YES	Posted 2.6 MSS
B.2.10.4	P-2	Combo Other/SC(%)	95% >= 48 hrs									07/02 4.0 MSS
B.2.10.6	P-2	UNE ISDN/SC(%)	95% >= 48 hrs			100.00%	1				YES	Posted 2.6 MSS
B.2.10.6	P-2	UNE ISDN/SC(%)	95% >= 48 hrs									07/02 4.0 MSS
B.2.10.18	P-2	Digital Loop < DS1/SC(%)	95% >= 48 hrs			100.00%	1				YES	Posted 2.6 MSS
B.2.10.18	P-2	Digital Loop < DS1/SC(%)	95% >= 48 hrs									07/02 4.0 MSS
B.2.10.19	P-2	Digital Loop >= DS1/SC(%)	95% >= 48 hrs			100.00%	87				YES	Posted 2.6 MSS
B.2.10.19	P-2	Digital Loop >= DS1/SC(%)	95% >= 48 hrs			100.00%	88				YES	07/02 4.0 MSS
	% Jeopardy Notice >= 48 hours - Non-Mechanized											
B.2.11.3	P-2	Loop + Port Combinations/SC(%)	Diagnostic								Diagnostic	Posted 2.6 MSS
B.2.11.3	P-2	Loop + Port Combinations/SC(%)	Diagnostic			0.00%	1				Diagnostic	07/02 4.0 MSS
B.2.11.4	P-2	Combo Other/SC(%)	Diagnostic			90.48%	21				Diagnostic	Posted 2.6 MSS
B.2.11.4	P-2	Combo Other/SC(%)	Diagnostic			100.00%	18				Diagnostic	07/02 4.0 MSS
B.2.11.6	P-2	UNE ISDN/SC(%)	Diagnostic			81.82%	11				Diagnostic	Posted 2.6 MSS
B.2.11.6	P-2	UNE ISDN/SC(%)	Diagnostic			100.00%	12				Diagnostic	07/02 4.0 MSS
B.2.11.8	P-2	2W Analog Loop Design/SC(%)	Diagnostic			100.00%	1				Diagnostic	Posted 2.6 MSS
B.2.11.8	P-2	2W Analog Loop Design/SC(%)	Diagnostic			100.00%	2				Diagnostic	07/02 4.0 MSS
B.2.11.18	P-2	Digital Loop < DS1/SC(%)	Diagnostic			83.33%	12				Diagnostic	Posted 2.6 MSS
B.2.11.18	P-2	Digital Loop < DS1/SC(%)	Diagnostic			100.00%	13				Diagnostic	07/02 4.0 MSS
B.2.11.19	P-2	Digital Loop >= DS1/SC(%)	Diagnostic			100.00%	11				Diagnostic	Posted 2.6 MSS
B.2.11.19	P-2	Digital Loop >= DS1/SC(%)	Diagnostic			90.91%	11				Diagnostic	07/02 4.0 MSS
	% Provisioning Troubles within 7 Days - Hot Cuts											
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/SC(%)	<= 5%			0.00%	130				YES	Posted 2.6 MSS
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/SC(%)	<= 5%			13.3%	130				YES	07/02 4.0 MSS
	% Missed Installation Appointments											
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.62%	12,868							Posted 2.6 MSS
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.46%	14,113							07/02 4.0 MSS
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	141,808							Posted 2.6 MSS
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	154,960							07/02 4.0 MSS
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	3.70%	54							Posted 2.6 MSS
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	4.39%	59							07/02 4.0 MSS
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	1							Posted 2.6 MSS
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4							07/02 4.0 MSS
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/SC(%)	R&B	4.67%	13,093	0.57%	174		0.01611	2.5450	YES	Posted 2.6 MSS
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/SC(%)	R&B	4.64%	14,981	0.52%	192		0.01512	2.8576	YES	07/02 4.0 MSS
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(%)	R&B	0.15%	144,013	0.21%	2,334		0.00080	-0.8591	YES	Posted 2.6 MSS
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(%)	R&B	0.14%	157,308	0.18%	2,507		0.00078	-0.2234	YES	07/02 4.0 MSS
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(%)	R&B	0.00%	68,368	0.00%	1,345		0.00000		YES	Posted 2.6 MSS
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(%)	R&B	0.00%	4,874	0.00%	13,421		0.00000		YES	07/02 4.0 MSS
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/SC(%)	R&B	0.28%	75,645	0.51%	989		0.00168	-1.3536	YES	Posted 2.6 MSS
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/SC(%)	R&B	0.27%	82,452	0.37%	1,083		0.00150	-0.5313	YES	07/02 4.0 MSS
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/SC(%)	R&B	6.06%	66	0.00%	4		0.12287	0.4933	YES	Posted 2.6 MSS
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/SC(%)	R&B	5.56%	72	0.00%	4		0.11767	0.4724	YES	07/02 4.0 MSS
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	46	0.00%	1		0.00000		YES	Posted 2.6 MSS
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	57	0.00%	1		0.00000		YES	07/02 4.0 MSS
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(%)	R&B	0.00%	26							Posted 2.6 MSS
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(%)	R&B	0.00%	32							07/02 4.0 MSS
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(%)	R&B	0.00%	20	0.00%	1		0.00000		YES	Posted 2.6 MSS
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(%)	R&B	0.00%	25	0.00%	1		0.00000		YES	07/02 4.0 MSS
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/SC(%)	R&B&D - Disp	4.55%	13,969	0.00%	32		0.03687	1.2331	YES	Posted 2.6 MSS
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/SC(%)	R&B&D - Disp	4.53%	15,285	0.00%	24		0.04247	1.0880	YES	07/02 4.0 MSS
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/SC(%)	R&B&D - Disp	4.55%	13,969							Posted 2.6 MSS
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/SC(%)	R&B&D - Disp	4.53%	15,285							07/02 4.0 MSS
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/SC(%)	R&B&D - Disp	5.88%	68							Posted 2.6 MSS
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/SC(%)	R&B&D - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/SC(%)	R&B&D - Disp	5.88%	68							Posted 2.6 MSS
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/SC(%)	R&B&D - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(%)	ADSL to Retail	1.21%	908	0.00%	7		0.04151	0.2919	YES	Posted 2.6 MSS
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(%)	ADSL to Retail	1.46%	1,026	0.00%	7		0.04552	0.3212	YES	07/02 4.0 MSS
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	0.00%	1,036							Posted 2.6 MSS
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	0.00%	1,141							07/02 4.0 MSS
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC(%)	ADSL to Retail	0.00%	1							Posted 2.6 MSS
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC(%)	ADSL to Retail	0.00%	2							07/02 4.0 MSS
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/SC(%)	ISDN - BRI	2.60%	77	0.00%	46		0.02964	0.8763	YES	Posted 2.6 MSS
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/SC(%)	ISDN - BRI	2.56%	78	0.00%	46		0.02938	0.8725	YES	07/02 4.0 MSS
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	98							Posted 2.6 MSS
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	100							07/02 4.0 MSS
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/SC(%)	ADSL to Retail	1.21%	908							Posted 2.6 MSS
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/SC(%)	ADSL to Retail	1.46%	1,026							07/02 4.0 MSS

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B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	0.00%	1,036							Posted 2.6 MSS
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	0.00%	1,141							07/02 4.0 MSS
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/SC(%)	ADSL to Retail	0.00%	1							Posted 2.6 MSS
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/SC(%)	ADSL to Retail	0.00%	2							07/02 4.0 MSS
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.67%	13,093	0.00%	38		0.03429	1.3631	YES	Posted 2.6 MSS
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.54%	14,361	0.00%	40		0.02286	1.3714	YES	07/02 4.0 MSS
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.67%	13,093							Posted 2.6 MSS
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.54%	14,361							07/02 4.0 MSS
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.62%	12,868							Posted 2.6 MSS
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.49%	14,113							07/02 4.0 MSS
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	73,777							Posted 2.6 MSS
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	80,467							07/02 4.0 MSS
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.70%	54							Posted 2.6 MSS
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.39%	59							07/02 4.0 MSS
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.00%	2							07/02 4.0 MSS
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.67%	13,093							Posted 2.6 MSS
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.54%	14,361							07/02 4.0 MSS
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.67%	13,093							Posted 2.6 MSS
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.54%	14,361							07/02 4.0 MSS
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.62%	12,868							Posted 2.6 MSS
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.49%	14,113							07/02 4.0 MSS
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	73,777							Posted 2.6 MSS
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	80,467							07/02 4.0 MSS
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.70%	54							Posted 2.6 MSS
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.39%	59							07/02 4.0 MSS
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.00%	2							07/02 4.0 MSS
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.67%	13,093	2.63%	38		0.03429	0.5957	YES	Posted 2.6 MSS
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	4.54%	14,361	2.25%	39		0.02338	0.5918	YES	07/02 4.0 MSS
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.67%	13,093							Posted 2.6 MSS
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	4.54%	14,361							07/02 4.0 MSS
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	6.06%	66							Posted 2.6 MSS
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.56%	72							07/02 4.0 MSS
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.62%	12,868							Posted 2.6 MSS
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	4.49%	14,113							07/02 4.0 MSS
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	73,777							Posted 2.6 MSS
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.20%	80,467							07/02 4.0 MSS
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.70%	54							Posted 2.6 MSS
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	3.39%	59							07/02 4.0 MSS
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	0.00%	2							07/02 4.0 MSS
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/SC(%)	Design	2.63%	876	0.00%	3		0.09247	0.2839	YES	Posted 2.6 MSS
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/SC(%)	Design	4.33%	924							07/02 4.0 MSS
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/SC(%)	Design	1.40%	143							Posted 2.6 MSS
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/SC(%)	Design	2.19%	137							07/02 4.0 MSS
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/SC(%)	Design	0.00%	2							Posted 2.6 MSS
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/SC(%)	Design									07/02 4.0 MSS
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/SC(%)	Design	0.00%	8							Posted 2.6 MSS
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/SC(%)	Design									07/02 4.0 MSS
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/SC(%)	R&B	4.67%	13,093							Posted 2.6 MSS
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/SC(%)	R&B	4.54%	14,361							07/02 4.0 MSS
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/SC(%)	R&B	0.15%	144,013							Posted 2.6 MSS
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/SC(%)	R&B	0.14%	157,308							07/02 4.0 MSS
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/SC(%)	R&B	6.06%	66							Posted 2.6 MSS
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/SC(%)	R&B	5.56%	72							07/02 4.0 MSS
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	46							Posted 2.6 MSS
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	67							07/02 4.0 MSS
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.62%	12,868							Posted 2.6 MSS
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.49%	14,113							07/02 4.0 MSS
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	141,808							Posted 2.6 MSS
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	154,995							07/02 4.0 MSS
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	3.70%	54							Posted 2.6 MSS
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	3.39%	59							07/02 4.0 MSS

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B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	1								Posted 2.6 MSS
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4								07/02 4.0 MSS
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.62%	12,868	0.00%	1		0.20984	0.2200	YES		Posted 2.6 MSS
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	4.49%	14,113	0.00%	1		0.20714	0.2109	YES		07/02 4.0 MSS
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	141,808	0.00%	425		0.00158	0.6721	YES		Posted 2.6 MSS
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.11%	154,965	0.24%	417		0.00159	-0.5470	YES		07/02 4.0 MSS
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	3.70%	54								Posted 2.6 MSS
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	3.98%	50								07/02 4.0 MSS
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	1	0.00%	7		0.00000		YES		Posted 2.6 MSS
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4	0.00%	7		0.00000		YES		07/02 4.0 MSS
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/SC(%)	Digital Loop < DS1	2.56%	1,211	0.00%	52		0.02237	1.1445	YES		Posted 2.6 MSS
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/SC(%)	Digital Loop < DS1	2.85%	1,321	0.00%	53		0.02260	1.1778	YES		07/02 4.0 MSS
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop < DS1	0.00%	1,216								Posted 2.6 MSS
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop < DS1	0.00%	1,325								07/02 4.0 MSS
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop < DS1	0.00%	1								Posted 2.6 MSS
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop < DS1	0.00%	2								07/02 4.0 MSS
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.39%	254	0.00%	154		0.00640	0.6156	YES		Posted 2.6 MSS
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.58%	120	0.00%	153		0.01109	0.7518	YES		07/02 4.0 MSS
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	1.72%	116								Posted 2.6 MSS
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	1.59%	126								07/02 4.0 MSS
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.00%	2								Posted 2.6 MSS
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.00%	1								07/02 4.0 MSS
	% Provisioning Troubles within 30 Days												
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/SC(%)	R&B (POTS)	6.05%	12,992								Posted 2.6 MSS
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/SC(%)	R&B (POTS)	6.54%	14,185								07/02 4.0 MSS
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	3.09%	138,285								Posted 2.6 MSS
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	2.90%	151,022								07/02 4.0 MSS
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	8.33%	36								Posted 2.6 MSS
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	31.43%	35								07/02 4.0 MSS
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	3								Posted 2.6 MSS
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4								07/02 4.0 MSS
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/SC(%)	DS1/DS3	5.25%	533								Posted 2.6 MSS
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/SC(%)	DS1/DS3	7.17%	530								07/02 4.0 MSS
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/SC(%)	R&B	5.97%	13,225	7.98%	188		0.01740	-1.1570	YES		Posted 2.6 MSS
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/SC(%)	R&B	8.54%	14,391	11.28%	195		0.02118	-0.8222	YES		07/02 4.0 MSS
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(%)	R&B	3.08%	138,965	3.31%	2,869		0.00326	-0.7145	YES		Posted 2.6 MSS
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(%)	R&B	2.81%	151,812	3.82%	3,004		0.00307	-2.9589	NO		07/02 4.0 MSS
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(%)	R&B	3.08%	67,938	3.09%	1,358		0.00473	-0.0285	YES		Posted 2.6 MSS
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(%)	R&B	2.73%	74,374	3.31%	1,450		0.00432	-0.3477	YES		07/02 4.0 MSS
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/SC(%)	R&B	3.08%	71,027	3.51%	1,511		0.00449	-0.9574	YES		Posted 2.6 MSS
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/SC(%)	R&B	3.09%	77,541	4.28%	1,614		0.00435	-2.7337	NO		07/02 4.0 MSS
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/SC(%)	R&B	5.66%	53								Posted 2.6 MSS
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/SC(%)	R&B	32.00%	50	0.00%	1		0.47112	0.8792	YES		07/02 4.0 MSS
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	42								Posted 2.6 MSS
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(%)	R&B	3.70%	81								07/02 4.0 MSS
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(%)	R&B	0.00%	16								Posted 2.6 MSS
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(%)	R&B	4.00%	25								07/02 4.0 MSS
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(%)	R&B	0.00%	26								Posted 2.6 MSS
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(%)	R&B	3.57%	56								07/02 4.0 MSS
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/SC(%)	R&B&D - Disp	5.63%	14,689	16.67%	6		0.09412	-1.1726	YES		Posted 2.6 MSS
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/SC(%)	R&B&D - Disp	8.98%	16,004	20.00%	5		0.12787	-0.9619	YES		07/02 4.0 MSS
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/SC(%)	R&B&D - Disp	5.63%	14,689								Posted 2.6 MSS
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/SC(%)	R&B&D - Disp	8.98%	16,004								07/02 4.0 MSS
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/SC(%)	R&B&D - Disp	5.56%	54								Posted 2.6 MSS
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/SC(%)	R&B&D - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/SC(%)	R&B&D - Disp	5.56%	54								Posted 2.6 MSS
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/SC(%)	R&B&D - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(%)	ADSL to Retail	6.37%	644	33.33%	6		0.10014	-2.6929	NO		Posted 2.6 MSS
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(%)	ADSL to Retail	2.90%	689	33.33%	6		0.06864	-4.4207	NO		07/02 4.0 MSS
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	7.73%	893								Posted 2.6 MSS
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	1.95%	869								07/02 4.0 MSS
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/SC(%)	ISDN - BRI	7.78%	90	3.85%	26		0.05963	0.6593	YES		Posted 2.6 MSS
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/SC(%)	ISDN - BRI	11.24%	89	11.54%	26		0.07040	0.0430	YES		07/02 4.0 MSS
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN - BRI	1.45%	69								Posted 2.6 MSS
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/SC(%)	ISDN - BRI	1.41%	71								07/02 4.0 MSS
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/SC(%)	ADSL to Retail	6.37%	644								Posted 2.6 MSS
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/SC(%)	ADSL to Retail	2.90%	689								07/02 4.0 MSS
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	7.73%	893								Posted 2.6 MSS
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/SC(%)	ADSL to Retail	1.95%	869								07/02 4.0 MSS
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	5.97%	13,225	5.26%	38		0.03848	0.1827	YES		Posted 2.6 MSS
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	8.54%	14,391	5.33%	38		0.04111	0.2347	YES		07/02 4.0 MSS
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.97%	13,225								Posted 2.6 MSS
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	8.54%	14,391								07/02 4.0 MSS

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B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.66%	53								Posted 2.6 MSS
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.66%	53								Posted 2.6 MSS
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	6.05%	12,992								Posted 2.6 MSS
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	9.54%	14,165								07/02 4.0 MSS
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.08%	70,732								Posted 2.6 MSS
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.07%	77,070								07/02 4.0 MSS
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	8.33%	36								Posted 2.6 MSS
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	31.43%	35								07/02 4.0 MSS
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	5.97%	13,225								Posted 2.6 MSS
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	9.54%	14,391								07/02 4.0 MSS
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.97%	13,225								Posted 2.6 MSS
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	9.54%	14,391								07/02 4.0 MSS
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.66%	53								Posted 2.6 MSS
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.66%	53								Posted 2.6 MSS
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	6.05%	12,992								Posted 2.6 MSS
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	9.54%	14,165								07/02 4.0 MSS
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.08%	70,732								Posted 2.6 MSS
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.07%	77,070								07/02 4.0 MSS
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	8.33%	36								Posted 2.6 MSS
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	31.43%	35								07/02 4.0 MSS
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	5.97%	13,225	2.78%	36		0.03953	0.8065	YES		Posted 2.6 MSS
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(%)	R&B - Disp	9.54%	14,391	8.11%	37		0.04836	0.2962	YES		07/02 4.0 MSS
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.97%	13,225								Posted 2.6 MSS
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(%)	R&B - Disp	9.54%	14,391								07/02 4.0 MSS
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	5.66%	53	0.00%	1		0.23325	0.2427	YES		Posted 2.6 MSS
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(%)	R&B - Disp	32.00%	50	0.00%	1		0.47112	0.0192	YES		07/02 4.0 MSS
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	5.66%	53								Posted 2.6 MSS
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(%)	R&B - Disp	32.00%	50								07/02 4.0 MSS
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	6.05%	12,992								Posted 2.6 MSS
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	9.54%	14,165								07/02 4.0 MSS
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.08%	70,732								Posted 2.6 MSS
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(%)	R&B (POTS) excl SB Or	3.07%	77,070								07/02 4.0 MSS
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	8.33%	36								Posted 2.6 MSS
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(%)	R&B (POTS) excl SB Or	31.43%	35								07/02 4.0 MSS
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/SC(%)	Design	2.60%	1,464	0.00%	1		0.15906	0.1632	YES		Posted 2.6 MSS
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/SC(%)	Design	3.97%	1,613								07/02 4.0 MSS
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/SC(%)	Design	0.87%	230								Posted 2.6 MSS
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/SC(%)	Design	4.17%	144								07/02 4.0 MSS
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/SC(%)	Design	0.00%	1								Posted 2.6 MSS
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/SC(%)	Design										07/02 4.0 MSS
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/SC(%)	Design	0.00%	39								Posted 2.6 MSS
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/SC(%)	Design										07/02 4.0 MSS
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/SC(%)	R&B	5.97%	13,225								Posted 2.6 MSS
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/SC(%)	R&B	9.54%	14,391								07/02 4.0 MSS
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/SC(%)	R&B	3.08%	138,965	0.00%	1		0.17273	0.1782	YES		Posted 2.6 MSS
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/SC(%)	R&B	2.91%	151,612								07/02 4.0 MSS
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/SC(%)	R&B	5.66%	53								Posted 2.6 MSS
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/SC(%)	R&B	32.00%	50								07/02 4.0 MSS
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/SC(%)	R&B	0.00%	42								Posted 2.6 MSS
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/SC(%)	R&B	3.70%	81								07/02 4.0 MSS
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	6.05%	12,992								Posted 2.6 MSS
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	9.54%	14,165								07/02 4.0 MSS
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	3.09%	138,285	0.00%	1		0.17301	0.1785	YES		Posted 2.6 MSS
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	2.90%	151,022	0.00%	1		0.16783	0.1728	YES		07/02 4.0 MSS
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	8.33%	36								Posted 2.6 MSS
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	31.43%	35								07/02 4.0 MSS
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	3								Posted 2.6 MSS
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4								07/02 4.0 MSS
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	6.05%	12,992								Posted 2.6 MSS
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/SC(%)	R&B (POTS)	9.54%	14,165	0.00%	1		0.29384	0.3248	YES		07/02 4.0 MSS
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	3.09%	138,285	0.00%	409		0.00857	3.6050	YES		Posted 2.6 MSS
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	2.90%	151,022	0.00%	392		0.00849	3.4177	YES		07/02 4.0 MSS
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	8.33%	36	0.00%	1		0.28020	0.2974	YES		Posted 2.6 MSS
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/SC(%)	R&B (POTS)	31.43%	35	0.00%	1		0.47082	0.6875	YES		07/02 4.0 MSS
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	3	0.00%	11		0.00000		YES		Posted 2.6 MSS
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(%)	R&B (POTS)	0.00%	4	0.00%	12		0.00000		YES		07/02 4.0 MSS
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/SC(%)	Digital Loop < DS1	5.21%	921	6.45%	31		0.04059	-0.3055	YES		Posted 2.6 MSS
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/SC(%)	Digital Loop < DS1	3.24%	959	15.63%	32		0.03185	-3.8809	NO		07/02 4.0 MSS
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop < DS1	6.57%	1,066								Posted 2.6 MSS
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop < DS1	1.74%	1,147								07/02 4.0 MSS

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B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.56%	178	5.93%	118		0.00887	-6.0527	NO	Posted 2.6 MSS
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	2.30%	174	0.32%	118		0.01787	-3.9266	NO	07/02 4.0 MSS
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	0.00%	187							Posted 2.6 MSS
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	0.00%	192							07/02 4.0 MSS
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop >= DS1	0.00%	1							Posted 2.6 MSS
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(%)	Digital Loop >= DS1									07/02 4.0 MSS
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	0.00%	39							Posted 2.6 MSS
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(%)	Digital Loop >= DS1	2.56%	39							07/02 4.0 MSS
		Average Completion Notice Interval - Mechanized										
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.14	14,016			9.374				07/02 4.0 MSS
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	141,432			5.068				Posted 2.6 MSS
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	154,454			4.651				07/02 4.0 MSS
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	2.08	54			10.512				Posted 2.6 MSS
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.90	59			10.248				07/02 4.0 MSS
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.43	1			0.000				Posted 2.6 MSS
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.40	2			0.219				07/02 4.0 MSS
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/SC(hours)	DS1/ DS3 - Interoffice	125.65	423			333.320				Posted 2.6 MSS
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/SC(hours)	DS1/ DS3 - Interoffice	125.94	412			324.216				07/02 4.0 MSS
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC(hours)	R&B	1.25	13,066	0.52	156	11.827	0.95254	0.7636	YES	Posted 2.6 MSS
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC(hours)	R&B	1.16	14,260	0.48	168	9.617	0.74636	0.8143	YES	07/02 4.0 MSS
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(hours)	R&B	0.61	143,636	0.56	2,305	5.305	0.11137	0.4666	YES	Posted 2.6 MSS
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(hours)	R&B	0.61	156,794	0.56	2,386	4.824	0.09826	0.5110	YES	07/02 4.0 MSS
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(hours)	R&B	0.70	68,147	0.53	1,331	6.809	0.18844	0.8969	YES	Posted 2.6 MSS
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(hours)	R&B	0.70	74,568	0.53	1,342	5.741	0.15603	1.0224	YES	07/02 4.0 MSS
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC(hours)	R&B	0.53	75,489	0.60	974	3.413	0.11007	-0.6105	YES	Posted 2.6 MSS
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC(hours)	R&B	0.54	82,226	0.60	1,056	3.776	0.11694	-0.5225	YES	07/02 4.0 MSS
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/SC(hours)	R&B	10.32	66	0.04	4	40.864	21.04197	0.4885	YES	Posted 2.6 MSS
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/SC(hours)	R&B	9.46	72	0.04	4	40.865	20.99383	0.4488	YES	07/02 4.0 MSS
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(hours)	R&B	8.63	46			36.115				Posted 2.6 MSS
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(hours)	R&B	8.19	57			34.057				07/02 4.0 MSS
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(hours)	R&B	14.13	26			47.685				Posted 2.6 MSS
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC(hours)	R&B	12.58	32			44.865				07/02 4.0 MSS
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(hours)	R&B	1.49	20			4.634				Posted 2.6 MSS
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(hours)	R&B	1.29	25			4.248				07/02 4.0 MSS
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC(hours)	R&B&D - Disp	14.66	13,910	67.81	2	150.941	106.73881	-0.4980	YES	Posted 2.6 MSS
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC(hours)	R&B&D - Disp	26.11	15,141			283.978				07/02 4.0 MSS
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/SC(hours)	R&B&D - Disp	10.17	67			84.835				Posted 2.6 MSS
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/SC(hours)	R&B&D - Disp	9.46	72			40.865				07/02 4.0 MSS
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(hours)	ADSL to Retail	1.88	908			15.600				Posted 2.6 MSS
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(hours)	ADSL to Retail	1.88	1,023			14.880				07/02 4.0 MSS
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(hours)	ADSL to Retail	0.45	1,035			1.269				Posted 2.6 MSS
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC(hours)	ADSL to Retail	0.45	1,141			0.988				07/02 4.0 MSS
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC(hours)	ADSL to Retail	0.02	1			0.000				Posted 2.6 MSS
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC(hours)	ADSL to Retail	0.02	2			0.000				07/02 4.0 MSS
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC(hours)	ISDN - BRI	78.27	77	8.33	2	131.369	94.09077	0.7434	YES	Posted 2.6 MSS
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC(hours)	ISDN - BRI	75.36	71	0.02	1	137.143	138.10582	0.5455	YES	07/02 4.0 MSS
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/SC(hours)	ISDN - BRI	13.82	98			92.483				Posted 2.6 MSS
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/SC(hours)	ISDN - BRI	13.54	100			92.024				07/02 4.0 MSS
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/SC(hours)	ADSL to Retail	1.88	908			15.600				Posted 2.6 MSS
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/SC(hours)	ADSL to Retail	1.88	1,023			14.880				07/02 4.0 MSS
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/SC(hours)	ADSL to Retail	0.45	1,035			1.269				Posted 2.6 MSS
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/SC(hours)	ADSL to Retail	0.45	1,141			0.988				07/02 4.0 MSS
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/SC(hours)	ADSL to Retail	0.02	1			0.000				Posted 2.6 MSS
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/SC(hours)	ADSL to Retail	0.02	2			0.000				07/02 4.0 MSS
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.25	13,066	23.75	31	11.827	2.12668	-10.5832	NO	Posted 2.6 MSS
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.16	14,260	23.10	29	37.474	8.96584	-3.1598	NO	07/02 4.0 MSS
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.25	13,066			5.305				Posted 2.6 MSS
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.16	14,260			5.617				07/02 4.0 MSS
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	10.32	66			40.864				Posted 2.6 MSS
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	9.46	72			40.865				07/02 4.0 MSS
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	10.32	66			36.115				Posted 2.6 MSS
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	9.46	72			40.865				07/02 4.0 MSS
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.14	14,016			9.374				07/02 4.0 MSS
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.47	73,622			3.413				Posted 2.6 MSS
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.48	80,263			3.407				07/02 4.0 MSS
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	2.08	54			10.512				Posted 2.6 MSS
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.90	59			10.248				07/02 4.0 MSS
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.26	2			0.177				07/02 4.0 MSS
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.25	13,066			11.827				Posted 2.6 MSS
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.16	14,260			9.617				07/02 4.0 MSS

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B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.25	13,066			5.305				Posted 2.6 MSS
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.16	14,250			9.517				07/02 4.0 MSS
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	10.32	66			40.864				Posted 2.6 MSS
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	9.46	72			40.858				07/02 4.0 MSS
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	10.32	66			36.115				Posted 2.6 MSS
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	9.46	72			40.858				07/02 4.0 MSS
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.14	14,018			9.374				07/02 4.0 MSS
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.47	73,622			3.413				Posted 2.6 MSS
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.48	80,265			3.467				07/02 4.0 MSS
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	2.08	54			10.512				Posted 2.6 MSS
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.90	59			10.248				07/02 4.0 MSS
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.26	2			0.177				07/02 4.0 MSS
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.25	13,066	50.60	37	11.827	1.94707	-25.3483	NO	Posted 2.6 MSS
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(hours)	R&B - Disp	1.16	14,250	51.32	38	65.718	10.67511	-4.6663	NO	07/02 4.0 MSS
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.25	13,066			5.305				Posted 2.6 MSS
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	1.16	14,250			9.517				07/02 4.0 MSS
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	10.32	66			40.864				Posted 2.6 MSS
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC(hours)	R&B - Disp	9.46	72			40.858				07/02 4.0 MSS
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	10.32	66			36.115				Posted 2.6 MSS
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B - Disp	9.46	72			40.858				07/02 4.0 MSS
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.14	14,018			9.374				07/02 4.0 MSS
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.47	73,622			3.413				Posted 2.6 MSS
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.48	80,265			3.467				07/02 4.0 MSS
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	2.08	54			10.512				Posted 2.6 MSS
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B (POTS) excl SB Or	1.90	59			10.248				07/02 4.0 MSS
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or									Posted 2.6 MSS
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC(hours)	R&B (POTS) excl SB Or	0.26	2			0.177				07/02 4.0 MSS
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/SC(hours)	Design	222.28	844	82.59	3	562.238	325.18482	0.4296	YES	Posted 2.6 MSS
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/SC(hours)	Design	420.94	881			1579.753				07/02 4.0 MSS
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/SC(hours)	Design	62.83	141			202.756				Posted 2.6 MSS
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/SC(hours)	Design	61.38	135			329.421				07/02 4.0 MSS
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/SC(hours)	Design	0.03	1			460.623				Posted 2.6 MSS
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/SC(hours)	Design									07/02 4.0 MSS
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/SC(hours)	Design	8.51	8			21.338				Posted 2.6 MSS
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/SC(hours)	Design									07/02 4.0 MSS
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/SC(hours)	R&B	1.25	13,066			11.827				Posted 2.6 MSS
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/SC(hours)	R&B	1.16	14,250			9.517				07/02 4.0 MSS
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/SC(hours)	R&B	0.61	143,636			5.305				Posted 2.6 MSS
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/SC(hours)	R&B	0.61	158,794			4.824				07/02 4.0 MSS
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B	10.32	66			40.864				Posted 2.6 MSS
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/SC(hours)	R&B	9.46	72			40.858				07/02 4.0 MSS
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B	8.63	46			36.115				Posted 2.6 MSS
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/SC(hours)	R&B	8.19	57			34.057				07/02 4.0 MSS
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.14	14,018			9.374				07/02 4.0 MSS
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	141,432			5.068				Posted 2.6 MSS
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	164,454			4.651				07/02 4.0 MSS
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	2.08	54			10.512				Posted 2.6 MSS
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.90	59			10.248				07/02 4.0 MSS
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.43	1			0.000				Posted 2.6 MSS
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.40	4			0.219				07/02 4.0 MSS
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.23	12,842			11.597				Posted 2.6 MSS
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.14	14,018			9.374				07/02 4.0 MSS
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	141,432	0.58	263	5.068	0.31278	0.0046	YES	Posted 2.6 MSS
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.58	164,454	0.41	263	4.651	0.28707	0.5784	YES	07/02 4.0 MSS
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	2.08	54			10.512				Posted 2.6 MSS
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/SC(hours)	R&B (POTS)	1.90	59			10.248				07/02 4.0 MSS
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.43	1	0.33	2	0.000	0.00000		YES	Posted 2.6 MSS
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	R&B (POTS)	0.40	4	0.33	2	0.219	0.18943	0.4179	YES	07/02 4.0 MSS
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC(hours)	Digital Loop < DS1	36.62	1,210	8.33	2	184.275	130.40987	0.2170	YES	Posted 2.6 MSS
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC(hours)	Digital Loop < DS1	32.66	1,308	0.02	1	177.973	178.04140	0.1634	YES	07/02 4.0 MSS
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(hours)	Digital Loop < DS1	1.71	1,215			26.897				Posted 2.6 MSS
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC(hours)	Digital Loop < DS1	1.48	1,325			25.478				07/02 4.0 MSS
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/SC(hours)	Digital Loop < DS1	0.02	1			0.000				Posted 2.6 MSS
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/SC(hours)	Digital Loop < DS1	0.02	2			0.000				07/02 4.0 MSS
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC(hours)	Digital Loop >= DS1	332.67	246	43.41	133	734.959	79.10234	3.6568	YES	Posted 2.6 MSS
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC(hours)	Digital Loop >= DS1	2093.19	114	43.17	130	3834.443	492.00907	4.1666	YES	07/02 4.0 MSS
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(hours)	Digital Loop >= DS1	76.67	114			251.963				Posted 2.6 MSS
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC(hours)	Digital Loop >= DS1	67.36	125			331.932				07/02 4.0 MSS
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(hours)	Digital Loop >= DS1	0.03	1			460.623				Posted 2.6 MSS
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/SC(hours)	Digital Loop >= DS1	0.03	1			0.000				07/02 4.0 MSS

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B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(hours)	Digital Loop >= DS1	8.51	8			21.338				Posted 2.6 MSS
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC(hours)	Digital Loop >= DS1	8.51	8			22.651				07/02 4.0 MSS
		Average Completion Notice Interval - Non-Mechanized										
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC(hours)	Diagnostic			11.39	18				Diagnostic	Posted 2.6 MSS
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC(hours)	Diagnostic			8.04	25				Diagnostic	07/02 4.0 MSS
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			11.04	28				Diagnostic	Posted 2.6 MSS
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			3.44	186				Diagnostic	07/02 4.0 MSS
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(hours)	Diagnostic			12.01	13				Diagnostic	Posted 2.6 MSS
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC(hours)	Diagnostic			2.51	80				Diagnostic	07/02 4.0 MSS
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC(hours)	Diagnostic			10.19	15				Diagnostic	Posted 2.6 MSS
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC(hours)	Diagnostic			3.10	28				Diagnostic	07/02 4.0 MSS
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			0.15	1				Diagnostic	Posted 2.6 MSS
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			14.00	1				Diagnostic	07/02 4.0 MSS
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(hours)	Diagnostic			0.15	1				Diagnostic	Posted 2.6 MSS
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC(hours)	Diagnostic			14.00	1				Diagnostic	07/02 4.0 MSS
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC(hours)	Diagnostic			64.84	30				Diagnostic	Posted 2.6 MSS
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC(hours)	Diagnostic			65.15	24				Diagnostic	07/02 4.0 MSS
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC(hours)	Diagnostic			41.37	44				Diagnostic	Posted 2.6 MSS
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC(hours)	Diagnostic			41.28	45				Diagnostic	07/02 4.0 MSS
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC(hours)	Diagnostic			61.27	7				Diagnostic	Posted 2.6 MSS
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC(hours)	Diagnostic			52.23	10				Diagnostic	07/02 4.0 MSS
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(hours)	Diagnostic			0.02	1				Diagnostic	Posted 2.6 MSS
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(hours)	Diagnostic			18.32	1				Diagnostic	07/02 4.0 MSS
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			5.24	162				Diagnostic	Posted 2.6 MSS
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(hours)	Diagnostic			2.93	153				Diagnostic	07/02 4.0 MSS
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			3.13	5				Diagnostic	Posted 2.6 MSS
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(hours)	Diagnostic			2.81	5				Diagnostic	07/02 4.0 MSS
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC(hours)	Diagnostic			41.14	50				Diagnostic	Posted 2.6 MSS
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC(hours)	Diagnostic			43.01	52				Diagnostic	07/02 4.0 MSS
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC(hours)	Diagnostic			53.63	21				Diagnostic	Posted 2.6 MSS
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC(hours)	Diagnostic			50.73	23				Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time - Mechanized										
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			3.69	48				Diagnostic	Posted 2.6 MSS
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			3.58	52				Diagnostic	07/02 4.0 MSS
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.65	1,289				Diagnostic	Posted 2.6 MSS
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.63	1,344				Diagnostic	07/02 4.0 MSS
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic			7.00	1				Diagnostic	Posted 2.6 MSS
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic			7.01	1				Diagnostic	07/02 4.0 MSS
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			6.17	6				Diagnostic	Posted 2.6 MSS
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.60	6				Diagnostic	07/02 4.0 MSS
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.00	1				Diagnostic	Posted 2.6 MSS
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.04	1				Diagnostic	07/02 4.0 MSS
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.61	169				Diagnostic	Posted 2.6 MSS
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.62	176				Diagnostic	07/02 4.0 MSS
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			7.00	1				Diagnostic	Posted 2.6 MSS
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			7.01	1				Diagnostic	07/02 4.0 MSS
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			6.55	40				Diagnostic	Posted 2.6 MSS
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			6.03	41				Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time - Partially Mechanized										
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			3.68	28				Diagnostic	Posted 2.6 MSS
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			3.50	30				Diagnostic	07/02 4.0 MSS
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.20	484				Diagnostic	Posted 2.6 MSS
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.13	426				Diagnostic	07/02 4.0 MSS
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.85	13				Diagnostic	Posted 2.6 MSS
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.51	12				Diagnostic	07/02 4.0 MSS
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.80	71				Diagnostic	Posted 2.6 MSS
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			0.85	81				Diagnostic	07/02 4.0 MSS
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.00	1				Diagnostic	Posted 2.6 MSS
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.38	1				Diagnostic	07/02 4.0 MSS
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			9.80	5				Diagnostic	Posted 2.6 MSS
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic			7.44	5				Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time - Non-Mechanized										
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			5.40	10				Diagnostic	Posted 2.6 MSS
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic			4.15	8				Diagnostic	07/02 4.0 MSS
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			2.33	19				Diagnostic	Posted 2.6 MSS
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic			1.74	16				Diagnostic	07/02 4.0 MSS
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC(days)	Diagnostic			12.95	22				Diagnostic	Posted 2.6 MSS
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC(days)	Diagnostic			11.54	16				Diagnostic	07/02 4.0 MSS
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(days)	Diagnostic			7.67	3				Diagnostic	Posted 2.6 MSS
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(days)	Diagnostic			5.76	3				Diagnostic	07/02 4.0 MSS
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic			12.43	38				Diagnostic	Posted 2.6 MSS
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic			11.91	37				Diagnostic	07/02 4.0 MSS
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			7.67	3				Diagnostic	Posted 2.6 MSS
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic			5.76	3				Diagnostic	07/02 4.0 MSS

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B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.00	1	Diagnostic	Posted 2.6 MSS
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.10	1	Diagnostic	07/02 4.0 MSS
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	Diagnostic	3.00	1	Diagnostic	Posted 2.6 MSS
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	Diagnostic	2.28	1	Diagnostic	07/02 4.0 MSS
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.35	143	Diagnostic	Posted 2.6 MSS
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.90	135	Diagnostic	07/02 4.0 MSS
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.00	1	Diagnostic	Posted 2.6 MSS
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.14	1	Diagnostic	07/02 4.0 MSS
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	12.08	41	Diagnostic	Posted 2.6 MSS
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	10.87	40	Diagnostic	07/02 4.0 MSS
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	8.45	11	Diagnostic	Posted 2.6 MSS
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	5.55	11	Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time (offered) - Mechanized					
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	3.76	46	Diagnostic	Posted 2.6 MSS
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	2.55	50	Diagnostic	07/02 4.0 MSS
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.79	774	Diagnostic	Posted 2.6 MSS
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.83	828	Diagnostic	07/02 4.0 MSS
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	6.17	6	Diagnostic	Posted 2.6 MSS
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.60	6	Diagnostic	07/02 4.0 MSS
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.00	1	Diagnostic	Posted 2.6 MSS
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.94	1	Diagnostic	07/02 4.0 MSS
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.61	169	Diagnostic	Posted 2.6 MSS
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.62	178	Diagnostic	07/02 4.0 MSS
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	6.55	40	Diagnostic	Posted 2.6 MSS
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	6.53	41	Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time (offered) - Partially Mechanized					
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	3.58	24	Diagnostic	Posted 2.6 MSS
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	3.54	30	Diagnostic	07/02 4.0 MSS
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.24	417	Diagnostic	Posted 2.6 MSS
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.06	420	Diagnostic	07/02 4.0 MSS
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.64	11	Diagnostic	Posted 2.6 MSS
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.76	10	Diagnostic	07/02 4.0 MSS
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	6.09	11	Diagnostic	Posted 2.6 MSS
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	6.08	11	Diagnostic	07/02 4.0 MSS
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.79	67	Diagnostic	Posted 2.6 MSS
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.82	77	Diagnostic	07/02 4.0 MSS
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic	2.00	1	Diagnostic	Posted 2.6 MSS
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC(days)	Diagnostic	2.38	1	Diagnostic	07/02 4.0 MSS
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	9.80	5	Diagnostic	Posted 2.6 MSS
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	5.88	5	Diagnostic	07/02 4.0 MSS
		Total Service Order Cycle Time (offered) - Non-Mechanized					
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	5.50	4	Diagnostic	Posted 2.6 MSS
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC(days)	Diagnostic	4.92	3	Diagnostic	07/02 4.0 MSS
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	2.14	17	Diagnostic	Posted 2.6 MSS
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.48	18	Diagnostic	07/02 4.0 MSS
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC(days)	Diagnostic	13.00	21	Diagnostic	Posted 2.6 MSS
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC(days)	Diagnostic	11.10	15	Diagnostic	07/02 4.0 MSS
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(days)	Diagnostic	8.00	1	Diagnostic	Posted 2.6 MSS
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC(days)	Diagnostic	7.07	1	Diagnostic	07/02 4.0 MSS
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic	12.56	31	Diagnostic	Posted 2.6 MSS
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC(days)	Diagnostic	11.72	30	Diagnostic	07/02 4.0 MSS
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	7.67	3	Diagnostic	Posted 2.6 MSS
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC(days)	Diagnostic	6.49	3	Diagnostic	07/02 4.0 MSS
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.00	1	Diagnostic	Posted 2.6 MSS
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC(days)	Diagnostic	5.10	1	Diagnostic	07/02 4.0 MSS
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	Diagnostic	3.00	1	Diagnostic	Posted 2.6 MSS
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC(days)	Diagnostic	2.28	1	Diagnostic	07/02 4.0 MSS
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	1.35	141	Diagnostic	Posted 2.6 MSS
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC(days)	Diagnostic	0.90	150	Diagnostic	07/02 4.0 MSS
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	12.42	32	Diagnostic	Posted 2.6 MSS
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	11.28	31	Diagnostic	07/02 4.0 MSS
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	8.45	11	Diagnostic	Posted 2.6 MSS
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC(days)	Diagnostic	5.55	11	Diagnostic	07/02 4.0 MSS
		% Completions w/o Notice or < 24 hours					
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/SC(%)	Diagnostic	1.00%	100	Diagnostic	Posted 2.6 MSS
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/SC(%)	Diagnostic	15.97%	106	Diagnostic	07/02 4.0 MSS
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/SC(%)	Diagnostic	7.01%	1,897	Diagnostic	Posted 2.6 MSS
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/SC(%)	Diagnostic	8.11%	2,030	Diagnostic	07/02 4.0 MSS
B.2.32.4.1	P-6	Combo Other/Dispatch/SC(%)	Diagnostic	0.00%	23	Diagnostic	Posted 2.6 MSS
B.2.32.4.1	P-6	Combo Other/Dispatch/SC(%)	Diagnostic	0.00%	18	Diagnostic	07/02 4.0 MSS
B.2.32.6.1	P-6	UNE ISDN/Dispatch/SC(%)	Diagnostic	0.00%	40	Diagnostic	Posted 2.6 MSS
B.2.32.6.1	P-6	UNE ISDN/Dispatch/SC(%)	Diagnostic	2.50%	40	Diagnostic	07/02 4.0 MSS
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/SC(%)	Diagnostic	0.00%	23	Diagnostic	Posted 2.6 MSS
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/SC(%)	Diagnostic	15.38%	26	Diagnostic	07/02 4.0 MSS
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/SC(%)	Diagnostic	0.00%	15	Diagnostic	Posted 2.6 MSS

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B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/SC(%)	Diagnostic			11.76%	17			Diagnostic	07/02 4.0 MSS
B.2.32.14.1	P-6	Other Design/Dispatch/SC(%)	Diagnostic			0.00%	1			Diagnostic	Posted 2.6 MSS
B.2.32.14.1	P-6	Other Design/Dispatch/SC(%)	Diagnostic							Diagnostic	07/02 4.0 MSS
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/SC(%)	Diagnostic			0.00%	412			Diagnostic	Posted 2.6 MSS
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/SC(%)	Diagnostic			1.69%	407			Diagnostic	07/02 4.0 MSS
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/SC(%)	Diagnostic			0.00%	43			Diagnostic	Posted 2.6 MSS
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/SC(%)	Diagnostic			2.33%	43			Diagnostic	07/02 4.0 MSS
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/SC(%)	Diagnostic			0.00%	61			Diagnostic	Posted 2.6 MSS
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/SC(%)	Diagnostic			13.04%	69			Diagnostic	07/02 4.0 MSS
		% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 95% of requests			100.00%	6			YES	Posted 2.6 MSS
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 95% of requests			100.00%	5			YES	07/02 4.0 MSS
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/SC(%)	R&B (POTS)	4.99%	18,329						Posted 2.6 MSS
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/SC(%)	R&B (POTS)	4.76%	20,258						07/02 4.0 MSS
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	0.80%	9,670						Posted 2.6 MSS
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	0.76%	10,644						07/02 4.0 MSS
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	0.90%	223	0.00%	0			YES	Posted 2.6 MSS
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	0.88%	227	0.00%	0			YES	07/02 4.0 MSS
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	0.00%	172	0.00%	0			YES	Posted 2.6 MSS
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	0.00%	182	0.00%	0			YES	07/02 4.0 MSS
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/SC(%)	R&B	5.08%	18,709	0.86%	463	0.01033	4.0829	YES	Posted 2.6 MSS
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/SC(%)	R&B	4.84%	20,649	0.81%	492	0.00976	4.1152	YES	07/02 4.0 MSS
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	0.86%	10,011	1.94%	155	0.00747	-1.4410	YES	Posted 2.6 MSS
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	0.83%	11,027	1.94%	153	0.00744	-1.4223	YES	07/02 4.0 MSS
B.3.1.4.1	M&R-1	Combo Other/Dispatch/SC(%)	R&B&D - Disp	5.02%	18,782	0.00%	1	0.21838	0.2299	YES	Posted 2.6 MSS
B.3.1.4.1	M&R-1	Combo Other/Dispatch/SC(%)	R&B&D - Disp	4.77%	21,087	0.00%	2	0.15065	0.3164	YES	07/02 4.0 MSS
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	5.02%	18,782	0.00%	3	0.12609	0.3982	YES	Posted 2.6 MSS
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	4.77%	21,087	0.00%	3	0.12301	0.3874	YES	07/02 4.0 MSS
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	47.18%	195	0.00%	6	0.20691	2.2802	YES	Posted 2.6 MSS
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	46.58%	161	0.00%	6	0.20741	2.2460	YES	07/02 4.0 MSS
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	4.44%	225	0.00%	3	0.11977	0.3711	YES	Posted 2.6 MSS
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	4.11%	219	0.00%	3	0.11539	0.3561	YES	07/02 4.0 MSS
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	3.03%	33	25.00%	8	0.06755	-3.2522	NO	Posted 2.6 MSS
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	3.03%	33	28.57%	7	0.07133	-3.5509	NO	07/02 4.0 MSS
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	68	0.00%	12	0.00000		YES	Posted 2.6 MSS
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	70	0.00%	12	0.00000		YES	07/02 4.0 MSS
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/SC(%)	ADSL to Retail	47.18%	195						Posted 2.6 MSS
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/SC(%)	ADSL to Retail	46.58%	161						07/02 4.0 MSS
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	4.44%	225						Posted 2.6 MSS
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	4.11%	219						07/02 4.0 MSS
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	5.08%	18,709	0.00%	82	0.02431	2.0910	YES	Posted 2.6 MSS
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	4.84%	20,649	0.00%	81	0.02390	2.0264	YES	07/02 4.0 MSS
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	5.08%	18,709	0.00%	32	0.03886	1.3080	YES	Posted 2.6 MSS
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	4.84%	20,649	0.00%	30	0.03922	1.2347	YES	07/02 4.0 MSS
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	4.95%	18,216	0.00%	7	0.08201	0.6038	YES	Posted 2.6 MSS
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	4.72%	20,136	0.00%	7	0.08019	0.5890	YES	07/02 4.0 MSS
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	0.68%	8,516	0.00%	0			YES	Posted 2.6 MSS
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	0.64%	9,350	0.00%	0			YES	07/02 4.0 MSS
B.3.1.10.1	M&R-1	Other Design/Dispatch/SC(%)	Design	1.16%	432	0.00%	1	0.10708	0.1081	YES	Posted 2.6 MSS
B.3.1.10.1	M&R-1	Other Design/Dispatch/SC(%)	Design	1.14%	438	0.00%	0			YES	07/02 4.0 MSS
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/SC(%)	Design	0.00%	721	0.00%	1	0.00000		YES	Posted 2.6 MSS
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/SC(%)	Design	0.00%	682	0.00%	0			YES	07/02 4.0 MSS
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/SC(%)	R&B	5.08%	18,709	12.50%	8	0.07768	-0.9549	YES	Posted 2.6 MSS
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/SC(%)	R&B	4.84%	20,649	0.00%	0			YES	07/02 4.0 MSS
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/SC(%)	R&B	0.86%	10,011	0.00%	4	0.04615	0.1861	YES	Posted 2.6 MSS
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/SC(%)	R&B	0.83%	11,027	0.00%	0			YES	07/02 4.0 MSS
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	4.99%	18,329						Posted 2.6 MSS
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	4.76%	20,258						07/02 4.0 MSS
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	0.80%	9,670						Posted 2.6 MSS
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	0.76%	10,644						07/02 4.0 MSS
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/SC(%)	R&B (POTS)	1.58%	1,158,822						Posted 2.6 MSS
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/SC(%)	R&B (POTS)	1.51%	1,257,782						07/02 4.0 MSS
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	0.83%	1,158,822						Posted 2.6 MSS
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	0.85%	1,257,782						07/02 4.0 MSS
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	1.71%	13,061	0.00%	51	0.01833	0.9313	YES	Posted 2.6 MSS
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	1.56%	14,607	0.00%	48	0.01784	0.8712	YES	07/02 4.0 MSS
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	1.32%	13,061	0.00%	51	0.01610	0.8179	YES	Posted 2.6 MSS
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	1.25%	14,607	0.00%	48	0.01597	0.7801	YES	07/02 4.0 MSS
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/SC(%)	R&B	1.49%	1,258,844	1.43%	32,282	0.00069	0.7563	YES	Posted 2.6 MSS
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/SC(%)	R&B	1.51%	1,363,607	1.36%	35,249	0.00065	2.3976	YES	07/02 4.0 MSS
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	0.80%	1,258,844	0.48%	32,282	0.00050	6.2689	YES	Posted 2.6 MSS
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	0.81%	1,363,607	0.45%	35,249	0.00049	7.5017	YES	07/02 4.0 MSS

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B.3.2.4.1	M&R-2	Combo Other/Dispatch/SC(%)	R&B&D - Disp	1.33%	1,413,913	0.72%	139		0.00978	0.6229	YES	Posted 2.6 MSS
B.3.2.4.1	M&R-2	Combo Other/Dispatch/SC(%)	R&B&D - Disp	1.31%	1,500,267	1.29%	155		0.00920	0.0244	YES	07/02 4.0 MSS
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	1.33%	1,413,913	2.16%	139		0.00978	-0.8489	YES	Posted 2.6 MSS
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	1.31%	1,500,267	1.94%	155		0.00920	-0.5786	YES	07/02 4.0 MSS
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	0.97%	20,097	1.13%	530		0.00433	-0.3732	YES	Posted 2.6 MSS
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	0.78%	20,692	1.13%	530		0.00388	-0.0123	YES	07/02 4.0 MSS
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	1.12%	20,097	0.57%	530		0.00466	1.1888	YES	Posted 2.6 MSS
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	1.06%	20,692	0.57%	530		0.00453	1.0878	YES	07/02 4.0 MSS
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	0.58%	5,648	0.88%	904		0.00274	-1.0981	YES	Posted 2.6 MSS
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	0.53%	6,262	0.78%	900		0.00259	-0.9813	YES	07/02 4.0 MSS
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	1.20%	5,648	1.33%	904		0.00393	-0.3141	YES	Posted 2.6 MSS
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	1.12%	6,262	1.33%	900		0.00377	-0.5112	YES	07/02 4.0 MSS
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/SC(%)	ADSL to Retail	0.97%	20,097							Posted 2.6 MSS
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/SC(%)	ADSL to Retail	0.78%	20,692							07/02 4.0 MSS
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	1.12%	20,097							Posted 2.6 MSS
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	1.06%	20,692							07/02 4.0 MSS
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	1.49%	1,258,844	0.78%	10,527		0.00119	5.9276	YES	Posted 2.6 MSS
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	1.61%	1,383,607	0.77%	10,570		0.00120	6.2250	YES	07/02 4.0 MSS
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	1.49%	1,258,844	0.30%	10,527		0.00119	9.9084	YES	Posted 2.6 MSS
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	1.61%	1,383,607	0.28%	10,570		0.00120	10.2408	YES	07/02 4.0 MSS
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	1.57%	1,158,822	3.68%	190		0.00910	-2.3221	NO	Posted 2.6 MSS
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	1.60%	1,257,782	4.38%	190		0.01000	-2.7733	NO	07/02 4.0 MSS
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	0.73%	1,158,822	0.00%	190		0.00622	1.1815	YES	Posted 2.6 MSS
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	0.74%	1,257,782	0.00%	190		0.00682	1.0905	YES	07/02 4.0 MSS
B.3.2.10.1	M&R-2	Other Design/Dispatch/SC(%)	Design	0.19%	223,154	0.78%	128		0.00389	-1.5107	YES	Posted 2.6 MSS
B.3.2.10.1	M&R-2	Other Design/Dispatch/SC(%)	Design	0.11%	242,880	0.00%	27		0.00318	0.2207	YES	07/02 4.0 MSS
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/SC(%)	Design	0.32%	223,154	0.78%	128		0.00503	-0.9116	YES	Posted 2.6 MSS
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/SC(%)	Design	0.23%	242,880	0.00%	27		0.01020	0.2154	YES	07/02 4.0 MSS
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/SC(%)	R&B	1.49%	1,258,844	5.10%	157		0.00973	-3.7095	NO	Posted 2.6 MSS
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/SC(%)	R&B	1.51%	1,383,607	0.00%	157		0.00982	1.5418	YES	07/02 4.0 MSS
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/SC(%)	R&B	0.80%	1,258,844	2.55%	157		0.00712	-2.4623	NO	Posted 2.6 MSS
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/SC(%)	R&B	0.81%	1,383,607	0.00%	157		0.00718	1.1267	YES	07/02 4.0 MSS
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	1.58%	1,158,822							Posted 2.6 MSS
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	1.61%	1,257,782							07/02 4.0 MSS
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	0.83%	1,158,822							Posted 2.6 MSS
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	0.85%	1,257,782							07/02 4.0 MSS
	Maintenance Average Duration											
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/SC(hours)	R&B (POTS)	17.66	18,329			17.807				Posted 2.6 MSS
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/SC(hours)	R&B (POTS)	17.69	20,258			17.745				07/02 4.0 MSS
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/SC(hours)	R&B (POTS)	6.05	9,870			10.414				Posted 2.6 MSS
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/SC(hours)	R&B (POTS)	5.30	10,944			10.302				07/02 4.0 MSS
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/SC(hours)	DS1/DS3	4.35	223	0.00	0	3.744			YES	Posted 2.6 MSS
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/SC(hours)	DS1/DS3	4.34	227	0.00	0	3.718			YES	07/02 4.0 MSS
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/SC(hours)	DS1/DS3	1.61	172	0.00	0	1.921			YES	Posted 2.6 MSS
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/SC(hours)	DS1/DS3	1.63	182	0.00	0	2.012			YES	07/02 4.0 MSS
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/SC(hours)	R&B	17.57	18,709	9.31	463	17.788	0.83684	9.8602	YES	Posted 2.6 MSS
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/SC(hours)	R&B	17.59	20,649	9.70	492	17.727	0.80557	3.7517	YES	07/02 4.0 MSS
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/SC(hours)	R&B	5.94	10,011	3.69	155	10.312	0.83470	2.6973	YES	Posted 2.6 MSS
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/SC(hours)	R&B	5.94	11,027	3.94	163	10.198	0.80463	2.4139	YES	07/02 4.0 MSS
B.3.3.4.1	M&R-3	Combo Other/Dispatch/SC(hours)	R&B&D - Disp	17.41	18,782	3.93	1	17.721	17.72180	0.7605	YES	Posted 2.6 MSS
B.3.3.4.1	M&R-3	Combo Other/Dispatch/SC(hours)	R&B&D - Disp	17.32	21,087	4.93	2	17.648	12.479864	0.9637	YES	07/02 4.0 MSS
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/SC(hours)	R&B&D - Disp	17.41	18,782	1.04	3	10.301	5.94780	2.7525	YES	Posted 2.6 MSS
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/SC(hours)	R&B&D - Disp	17.32	21,087	1.04	3	17.648	10.189822	1.59843	YES	07/02 4.0 MSS
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(hours)	ADSL to Retail	45.76	195	2.30	6	65.457	27.13074	1.6016	YES	Posted 2.6 MSS
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(hours)	ADSL to Retail	48.33	181	2.30	6	71.070	29.153444	1.55743	YES	07/02 4.0 MSS
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(hours)	ADSL to Retail	6.47	225	3.03	3	31.240	18.15613	0.1892	YES	Posted 2.6 MSS
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(hours)	ADSL to Retail	5.85	219	3.03	3	29.503	17.160013	0.1644	YES	07/02 4.0 MSS
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/SC(hours)	ISDN - BRI	5.66	33	9.41	8	5.514	2.17297	-1.7233	NO	Posted 2.6 MSS
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/SC(hours)	ISDN - BRI	5.66	33	10.32	7	5.514	2.28450	-2.0289	NO	07/02 4.0 MSS
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/SC(hours)	ISDN - BRI	1.88	68	5.33	12	3.137	0.98215	-3.5080	NO	Posted 2.6 MSS
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/SC(hours)	ISDN - BRI	1.83	70	5.33	12	3.134	0.97921	-3.4695	NO	07/02 4.0 MSS
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/SC(hours)	ADSL to Retail	45.76	195			65.457				Posted 2.6 MSS
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/SC(hours)	ADSL to Retail	48.33	181			71.070				07/02 4.0 MSS
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/SC(hours)	ADSL to Retail	6.47	225			31.240				Posted 2.6 MSS
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/SC(hours)	ADSL to Retail	5.85	219			29.503				07/02 4.0 MSS
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/SC(hours)	R&B - Disp	17.57	18,709	4.10	82	17.788	1.96864	6.8409	YES	Posted 2.6 MSS
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/SC(hours)	R&B - Disp	17.59	20,649	4.11	81	17.727	1.97355	6.8215	YES	07/02 4.0 MSS
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/SC(hours)	R&B - Disp	17.57	18,709	2.85	32	10.312	1.82454	8.0640	YES	Posted 2.6 MSS
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/SC(hours)	R&B - Disp	17.59	20,649	2.92	30	17.727	1.23489	4.52783	YES	07/02 4.0 MSS
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/SC(hours)	R&B (POTS) excl SB FT	17.63	18,216	10.11	7	17.778	6.72072	1.1193	YES	Posted 2.6 MSS
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/SC(hours)	R&B (POTS) excl SB FT	17.65	20,136	10.11	7	17.716	6.60736	1.12643	YES	07/02 4.0 MSS
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/SC(hours)	R&B (POTS) excl SB FT	6.39	8,516	0.00	0	10.604			YES	Posted 2.6 MSS
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/SC(hours)	R&B (POTS) excl SB FT	6.32	9,350	0.00	0	10.506			YES	07/02 4.0 MSS
B.3.3.10.1	M&R-3	Other Design/Dispatch/SC(hours)	Design	4.92	432	5.92	1	4.950	4.95608	-0.2016	YES	Posted 2.6 MSS

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B.3.3.10.1	M&R-3	Other Design/Dispatch/SC(hours)	Design	5.02	438	0.00	0	4.969			YES	07/02 4.0 MSS
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/SC(hours)	Design	1.99	721	3.13	1	2.676	2.67744	-0.4265	YES	Posted 2.6 MSS
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/SC(hours)	Design	2.10	692	0.00	0	2.514			YES	07/02 4.0 MSS
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/SC(hours)	R&B	17.57	18,709	10.00	8	17.788	6.29029	1.2024	YES	Posted 2.6 MSS
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/SC(hours)	R&B	17.59	20,549	0.00	0	17.727			YES	07/02 4.0 MSS
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/SC(hours)	R&B	5.94	10,011	11.75	4	10.312	5.15721	-1.1264	YES	Posted 2.6 MSS
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/SC(hours)	R&B	5.88	11,027	0.00	0	10.196			YES	07/02 4.0 MSS
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/SC(hours)	R&B (POTS)	17.66	18,329			17.807				Posted 2.6 MSS
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/SC(hours)	R&B (POTS)	17.59	20,258			17.746				07/02 4.0 MSS
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/SC(hours)	R&B (POTS)	6.05	9,670			10.414				Posted 2.6 MSS
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/SC(hours)	R&B (POTS)	5.98	10,644			10.302				07/02 4.0 MSS
	% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/SC(%)	R&B (POTS)	15.88%	18,329							Posted 2.6 MSS
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/SC(%)	R&B (POTS)	15.86%	20,258							07/02 4.0 MSS
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	13.99%	9,670							Posted 2.6 MSS
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	14.17%	10,644							07/02 4.0 MSS
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	19.73%	223	0.00%	0				YES	Posted 2.6 MSS
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	23.79%	227	0.00%	0				YES	07/02 4.0 MSS
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	20.35%	172	0.00%	0				YES	Posted 2.6 MSS
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	20.88%	182	0.00%	0				YES	07/02 4.0 MSS
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/SC(%)	R&B	15.80%	18,709	14.04%	463		0.01716	1.0263	YES	Posted 2.6 MSS
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/SC(%)	R&B	15.76%	20,549	13.82%	492		0.01668	1.2990	YES	07/02 4.0 MSS
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	13.89%	10,011	16.13%	155		0.02800	-0.7981	YES	Posted 2.6 MSS
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	14.07%	11,027	16.56%	163		0.02744	-0.8074	YES	07/02 4.0 MSS
B.3.4.4.1	M&R-4	Combo Other/Dispatch/SC(%)	R&B&D - Disp	15.82%	18,782	0.00%	1		0.36497	0.4336	YES	Posted 2.6 MSS
B.3.4.4.1	M&R-4	Combo Other/Dispatch/SC(%)	R&B&D - Disp	15.79%	21,087	0.00%	2		0.25784	0.6123	YES	07/02 4.0 MSS
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	15.82%	18,782	66.67%	3		0.21073	-2.4127	NO	Posted 2.6 MSS
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	15.79%	21,087	66.67%	3		0.21053	-2.4168	NO	07/02 4.0 MSS
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	16.92%	195	0.00%	6		0.15541	1.0889	YES	Posted 2.6 MSS
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	16.15%	161	0.00%	6		0.15300	1.0555	YES	07/02 4.0 MSS
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	16.44%	225	0.00%	3		0.21543	0.7633	YES	Posted 2.6 MSS
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	15.98%	219	0.00%	3		0.21301	0.7503	YES	07/02 4.0 MSS
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	12.12%	33	0.00%	8		0.12862	0.9424	YES	Posted 2.6 MSS
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	9.09%	33	0.00%	7		0.11953	0.7599	YES	07/02 4.0 MSS
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	17.65%	68	16.67%	12		0.11936	0.0821	YES	Posted 2.6 MSS
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	15.71%	70	16.67%	12		0.11371	-0.0838	YES	07/02 4.0 MSS
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/SC(%)	ADSL to Retail	16.92%	195							Posted 2.6 MSS
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/SC(%)	ADSL to Retail	16.15%	161							07/02 4.0 MSS
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	16.44%	225							Posted 2.6 MSS
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	15.98%	219							07/02 4.0 MSS
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	15.80%	18,709	15.85%	82		0.04037	-0.0133	YES	Posted 2.6 MSS
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	15.76%	20,549	16.05%	81		0.04058	-0.0689	YES	07/02 4.0 MSS
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	15.80%	18,709	12.50%	32		0.06453	0.5114	YES	Posted 2.6 MSS
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	15.76%	20,549	13.33%	30		0.06660	0.3671	YES	07/02 4.0 MSS
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	15.84%	18,216	0.00%	7		0.13804	1.1477	YES	Posted 2.6 MSS
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	15.81%	20,136	0.00%	7		0.13781	1.1462	YES	07/02 4.0 MSS
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	14.37%	8,516	0.00%	0				YES	Posted 2.6 MSS
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	14.51%	9,360	0.00%	0				YES	07/02 4.0 MSS
B.3.4.10.1	M&R-4	Other Design/Dispatch/SC(%)	Design	19.68%	432	0.00%	1		0.39801	0.4944	YES	Posted 2.6 MSS
B.3.4.10.1	M&R-4	Other Design/Dispatch/SC(%)	Design	18.21%	438	0.00%	0				YES	07/02 4.0 MSS
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/SC(%)	Design	20.80%	721	0.00%	1		0.40619	0.5122	YES	Posted 2.6 MSS
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/SC(%)	Design	18.72%	692	0.00%	0				YES	07/02 4.0 MSS
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/SC(%)	R&B	15.80%	18,709	50.00%	8		0.12898	-2.6515	NO	Posted 2.6 MSS
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/SC(%)	R&B	15.76%	20,549	0.00%	0				YES	07/02 4.0 MSS
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/SC(%)	R&B	13.89%	10,011	0.00%	4		0.17298	0.8033	YES	Posted 2.6 MSS
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/SC(%)	R&B	14.07%	11,027	0.00%	0				YES	07/02 4.0 MSS
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	15.88%	18,329							Posted 2.6 MSS
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	15.86%	20,258							07/02 4.0 MSS
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	13.99%	9,670							Posted 2.6 MSS
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	14.17%	10,644							07/02 4.0 MSS
	Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/SC(%)	R&B (POTS)	15.70%	12,072							Posted 2.6 MSS
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/SC(%)	R&B (POTS)	15.46%	13,321							07/02 4.0 MSS
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	6.51%	3,132							Posted 2.6 MSS
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/SC(%)	R&B (POTS)	6.35%	3,431							07/02 4.0 MSS
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	0.90%	223	0.00%	0				YES	Posted 2.6 MSS
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/SC(%)	DS1/DS3	0.88%	227	0.00%	0				YES	07/02 4.0 MSS
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	0.00%	172	0.00%	0				YES	Posted 2.6 MSS
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/SC(%)	DS1/DS3	0.00%	182	0.00%	0				YES	07/02 4.0 MSS
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/SC(%)	R&B	15.52%	12,292	2.90%	345		0.01977	6.3861	YES	Posted 2.6 MSS
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/SC(%)	R&B	15.26%	13,567	2.73%	366		0.01905	6.5849	YES	07/02 4.0 MSS
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	6.30%	3,253	0.00%	89		0.02611	2.4138	YES	Posted 2.6 MSS
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/SC(%)	R&B	6.14%	3,566	0.00%	94		0.02509	2.4480	YES	07/02 4.0 MSS
B.3.5.4.1	M&R-5	Combo Other/Dispatch/SC(%)	R&B&D - Disp	15.32%	12,475	0.00%	1		0.36018	0.4253	YES	Posted 2.6 MSS

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B.3.5.4.1	M&R-5	Combo Other/Dispatch/SC(%)	R&B&D - Disp	14.84%	13,995	0.00%	2		0.25140	0.5903	YES	07/02 4.0 MSS
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	15.32%	12,475	0.00%	3		0.20797	0.7366	YES	Posted 2.6 MSS
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/SC(%)	R&B&D - Disp	14.84%	13,995	0.00%	3		0.20527	0.7230	YES	07/02 4.0 MSS
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	47.18%	195	0.00%	6		0.20691	2.2802	YES	Posted 2.6 MSS
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/SC(%)	ADSL to Retail	46.58%	181	0.00%	6		0.20741	2.2480	YES	07/02 4.0 MSS
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	4.44%	225	0.00%	3		0.11977	0.3711	YES	Posted 2.6 MSS
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC(%)	ADSL to Retail	4.11%	219	0.00%	3		0.11240	0.3661	YES	07/02 4.0 MSS
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	3.03%	33	25.00%	8		0.06755	-3.2522	NO	Posted 2.6 MSS
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/SC(%)	ISDN - BRI	3.03%	33	28.57%	7		0.07133	-3.5903	NO	07/02 4.0 MSS
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	68	0.00%	12		0.00000		YES	Posted 2.6 MSS
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/SC(%)	ISDN - BRI	0.00%	70	0.00%	12		0.00000		YES	07/02 4.0 MSS
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/SC(%)	ADSL to Retail	47.18%	195							Posted 2.6 MSS
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/SC(%)	ADSL to Retail	46.58%	181							07/02 4.0 MSS
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	4.44%	225							Posted 2.6 MSS
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/SC(%)	ADSL to Retail	4.11%	219							07/02 4.0 MSS
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	15.52%	12,292	0.00%	82		0.04012	3.8687	YES	Posted 2.6 MSS
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/SC(%)	R&B - Disp	15.28%	13,557	0.00%	81		0.04010	3.8113	YES	07/02 4.0 MSS
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	15.52%	12,292	0.00%	32		0.06410	2.4217	YES	Posted 2.6 MSS
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/SC(%)	R&B - Disp	15.28%	13,557	0.00%	30		0.06577	2.2239	YES	07/02 4.0 MSS
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	15.69%	12,069	0.00%	1		0.36375	0.4314	YES	Posted 2.6 MSS
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/SC(%)	R&B (POTS) excl SB FT	15.46%	13,326	0.00%	1		0.36150	0.4276	YES	07/02 4.0 MSS
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	6.52%	3,129	0.00%	0				YES	Posted 2.6 MSS
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/SC(%)	R&B (POTS) excl SB FT	6.36%	3,428	0.00%	0				YES	07/02 4.0 MSS
B.3.5.10.1	M&R-5	Other Design/Dispatch/SC(%)	Design	1.16%	432	0.00%	1		0.10708	0.1081	YES	Posted 2.6 MSS
B.3.5.10.1	M&R-5	Other Design/Dispatch/SC(%)	Design	1.14%	458	0.00%	0				YES	07/02 4.0 MSS
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/SC(%)	Design	0.00%	721	0.00%	1		0.00000		YES	Posted 2.6 MSS
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/SC(%)	Design	0.00%	662	0.00%	0				YES	07/02 4.0 MSS
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/SC(%)	R&B	15.52%	12,292	0.00%	7		0.13891	1.1338	YES	Posted 2.6 MSS
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/SC(%)	R&B	15.28%	13,557	0.00%	0				YES	07/02 4.0 MSS
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/SC(%)	R&B	6.30%	3,253	0.00%	2		0.17188	0.3666	YES	Posted 2.6 MSS
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/SC(%)	R&B	6.14%	3,566	0.00%	0				YES	07/02 4.0 MSS
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	15.70%	12,072							Posted 2.6 MSS
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/SC(%)	R&B (POTS)	15.46%	13,331							07/02 4.0 MSS
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	6.51%	3,132							Posted 2.6 MSS
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/SC(%)	R&B (POTS)	6.35%	3,431							07/02 4.0 MSS
	Invoice Accuracy											
B.4.1	B-1	SC(%)	BST - State	98.49%	$120,738,843	99.55%	$1,308,451		0.00011	-99.5210	YES	Posted 2.6 MSS
B.4.1	B-1	SC(%)	BST - State	98.49%	$120,738,843	99.55%	$1,308,451		0.00011	-99.4925	YES	07/02 4.0 MSS
	Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region(business days)	BST - Region	3.68	1	7.51	1,643				NO	Posted 2.6 MSS
B.4.2	B-2	Region(business days)	BST - Region	3.68	1	7.28	1,492				NO	07/02 4.0 MSS
	Order Completion Interval											
C.2.1	P-4	Local Interconnection Trunks/SC(days)	Parity w Retail	16.69	16	19.67	3	8.396	5.28249	-0.5640	YES	Posted 2.6 MSS
C.2.1	P-4	Local Interconnection Trunks/SC(days)	Parity w Retail	21.04	27	19.43	7	7.003	2.97010	0.5416	YES	07/02 4.0 MSS
	% Jeopardies											
C.2.3	P-2	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	16	0.00%	3		0.00000		YES	Posted 2.6 MSS
C.2.3	P-2	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	23	0.00%	8		0.00000		YES	07/02 4.0 MSS
	% Missed Installation Appointments											
C.2.5	P-3	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	17	0.00%	3		0.00000		YES	Posted 2.6 MSS
C.2.5	P-3	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	27	0.00%	7		0.00000		YES	07/02 4.0 MSS
	% Provisioning Troubles within 30 Days											
C.2.6	P-9	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	481	0.00%	457		0.00000		YES	Posted 2.6 MSS
C.2.6	P-9	Local Interconnection Trunks/SC(%)	Parity w Retail	0.00%	360	0.00%	649		0.00000		YES	07/02 4.0 MSS
	Average Completion Notice Interval											
C.2.7	P-5	Local Interconnection Trunks/SC(hours)	Parity w Retail	40.95	17	47.83	3	339.605	212.66874	-0.0324	YES	Posted 2.6 MSS
C.2.7	P-5	Local Interconnection Trunks/SC(hours)	Parity w Retail	117.88	25	0.02	7	253.442	108.37615	1.0857	YES	07/02 4.0 MSS
	Total Service Order Cycle Time											
C.2.8	P-10	Local Interconnection Trunks/SC(days)	Diagnostic			21.50	2				Diagnostic	Posted 2.6 MSS
C.2.8	P-10	Local Interconnection Trunks/SC(days)	Diagnostic			21.43	7				Diagnostic	07/02 4.0 MSS
	% Completions w/o Notice or < 24 hours											
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/SC(%)	Diagnostic			0.00%	3				Diagnostic	Posted 2.6 MSS
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/SC(%)	Diagnostic			0.00%	7				Diagnostic	07/02 4.0 MSS
	Missed Repair Appointments											
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	1	0.00%	2		0.00000		YES	Posted 2.6 MSS
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	3	0.00%	0				YES	07/02 4.0 MSS
	Customer Trouble Report Rate											
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/SC(%)	Parity w Retail	0.00%	90,066	0.00%	25,231		0.00000		YES	Posted 2.6 MSS
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/SC(%)	Parity w Retail	0.00%	107,987	0.00%	25,326		0.00000		YES	07/02 4.0 MSS
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	90,066	0.01%	25,231		0.00002	-2.8720	NO	Posted 2.6 MSS
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	107,987	0.00%	25,326		0.00004	0.7549	YES	07/02 4.0 MSS
	Maintenance Average Duration											
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/SC(hours)	Parity w Retail	2.57	1	0.80	2	0.000	0.00000		YES	Posted 2.6 MSS
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/SC(hours)	Parity w Retail	1.39	3	0.00	0	1.098			YES	07/02 4.0 MSS
	% Repeat Troubles within 30 Days											
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	100.00%	1	0.00%	2		0.00000		YES	Posted 2.6 MSS
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	3	0.00%	0				YES	07/02 4.0 MSS
	Out of Service > 24 hours											
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	1	0.00%	2		0.00000		YES	Posted 2.6 MSS
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/SC(%)	Parity w Retail	0.00%	3	0.00%	0				YES	07/02 4.0 MSS

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	Mean Time to Deliver Invoices - CABS												
C.4.2	B-2	Region(calendar days)	BST - Region	4.84	1	4.55	5,933					YES	Posted 2.6 MSS
C.4.2	B-2	Region(calendar days)	BST - Region	4.84	1	4.54	5,911					YES	07/02 4.0 MSS
	Loop Makeup Inquiry (Manual)												
F.2.1	PO-1	Loops/SC(%)	>= 95% w in 3 bus days			100.00%	12					YES	Posted 2.6 MSS
F.2.1	PO-1	Loops/SC(%)	>= 95% w in 3 bus days			91.74%	12					NO	07/02 4.0 MSS
	Service Inquiry with Firm Order												
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 95% w in 5 bus days										Posted 2.6 MSS
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/SC(%)	>= 95% w in 5 bus days			100.00%	1					YES	07/02 4.0 MSS
F.3.1.2	O-10	Local Interoffice Transport/SC(%)	>= 95% w in 5 bus days										Posted 2.6 MSS
F.3.1.2	O-10	Local Interoffice Transport/SC(%)	>= 95% w in 5 bus days			50.00%	4					NO	07/02 4.0 MSS
	Mean Interval												
F.8.1	E-3	SC(hours)	PBD			1.12	1,002					PBD	Posted 2.6 MSS
F.8.1	E-3	SC(hours)	PBD			1.13	1,002					PBD	07/02 4.0 MSS
	Usage Data Delivery Accuracy												
F.9.1	B-3	Region(%)	Parity w Retail	100.00%	4,716	100.00%	21,351		0.00000			YES	Posted 2.6 MSS
F.9.1	B-3	Region(%)	Parity w Retail	100.00%	4,716	100.00%	21,207		0.00000			YES	07/02 4.0 MSS
	Usage Data Delivery Timeliness												
F.9.2	B-5	Region(%)	Parity w Retail	98.37%	26,457	93.11%	384,063,119		0.00078	67.5131		NO	Posted 2.6 MSS
F.9.2	B-5	Region(%)	Parity w Retail	98.37%	26,457	93.14%	383,059,402		0.00078	67.1352		NO	07/02 4.0 MSS
	Usage Data Delivery Completeness												
F.9.3	B-4	Region(%)	Parity w Retail	99.38%	26,457	99.89%	384,063,119		0.00048	-10.5279		YES	Posted 2.6 MSS
F.9.3	B-4	Region(%)	Parity w Retail	99.38%	26,457	99.89%	383,059,402		0.00048	-10.5256		YES	07/02 4.0 MSS
	Mean Time to Deliver Usage												
F.9.4	B-6	Region(days)	Parity w Retail	3.49	26,457	3.05	384,063,119					YES	Posted 2.6 MSS
F.9.4	B-6	Region(days)	Parity w Retail	3.49	26,457	3.05	383,059,402					YES	07/02 4.0 MSS
	Recurring Charge Completeness												
F.9.5.2	B-7	UNE/SC(%)	>= 90%			99.22%	$78,255					YES	Posted 2.6 MSS
F.9.5.2	B-7	UNE/SC(%)	>= 90%			99.22%	$78,255					YES	07/02 4.0 MSS
	Non-Recurring Charge Completeness												
F.9.6.2	B-8	UNE/SC(%)	>= 90%			97.19%	$310,770					YES	Posted 2.6 MSS
F.9.6.2	B-8	UNE/SC(%)	>= 90%			97.19%	$310,770					YES	07/02 4.0 MSS
	Acknowledgement Message Timeliness												
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	93,807					YES	Posted 2.6 MSS
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			99.97%	93,850					YES	07/02 4.0 MSS
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	334,739					YES	Posted 2.6 MSS
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	374,485					YES	07/02 4.0 MSS
	Acknowledgement Message Completeness												
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	93,807					YES	Posted 2.6 MSS
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	93,850					YES	07/02 4.0 MSS
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	334,739					NO	Posted 2.6 MSS
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	374,485					NO	07/02 4.0 MSS
	Average Database Update Interval												
F.13.1.1	D-1	LIDB/SC(hours)	PBD	0.48	21	0.47	21					PBD	Posted 2.6 MSS
F.13.1.1	D-1	LIDB/SC(hours)	PBD	0.48	21	0.47	21					PBD	07/02 4.0 MSS
F.13.1.2	D-1	Directory Listings/SC(hours)	PBD	0.09	26	0.09	26					PBD	Posted 2.6 MSS
F.13.1.2	D-1	Directory Listings/SC(hours)	PBD	0.10	26	0.10	26					PBD	07/02 4.0 MSS
F.13.1.3	D-1	Directory Assistance/SC(hours)	PBD	3.76	26	3.77	26					PBD	Posted 2.6 MSS
F.13.1.3	D-1	Directory Assistance/SC(hours)	PBD	3.77	26	3.77	26					PBD	07/02 4.0 MSS
	% Update Accuracy												
F.13.2.1	D-2	LIDB/SC(%)	>= 95%			100.00%	538					YES	Posted 2.6 MSS
F.13.2.1	D-2	LIDB/SC(%)	>= 95%			100.00%	537					YES	07/02 4.0 MSS
F.13.2.3	D-2	Directory Assistance/SC(%)	>= 95%			100.00%	177					YES	Posted 2.6 MSS
F.13.2.3	D-2	Directory Assistance/SC(%)	>= 95%			100.00%	176					YES	07/02 4.0 MSS
	% NXXs / LRNs Loaded by LERG Effective Date												
F.13.3	D-3	Region(%)	100%			96.77%	30					NO	Posted 2.6 MSS
F.13.3	D-3	Region(%)	100%			96.77%	31					NO	07/02 4.0 MSS

Yes to No	22
Yes to Blank	21
No to Yes	22
No to Blank	1
Blank to Yes	9
Blank to No	1