BELLSOUTH

BellSouth Corporation
Suite 900
1133-21st Street, N.W.
Washington, DC 20036-3351

kathleen.levitz@bellsouth.com

Kathleen B. Levitz
Vice President-Federal Regulatory

202 463 4113
Fax 202 463 4198

July 12, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-150

Dear Ms. Dortch:

In response to a request from staff reviewing the pending BellSouth 271 applications, BellSouth provided Aaron Goldberger and Daniel Shiman of the Commission's Wireline Competition Bureau with the attached Monthly State Summary Report for Alabama for May 2002. Copies of this document were sent to the requesting staff electronically.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachment and requesting that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Aaron Goldberger (w/o attachment)
Daniel Shiman (w/o attachment)
Susan Pié
James Davis-Smith

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/AL(%)	Diagnostic			6.71%	14,672				Diagnostic
A.1.1.2	O-7	Business/AL(%)	Diagnostic			26.09%	184				Diagnostic
A.1.1.3	O-7	Design (Specials)/AL(%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/AL(%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/AL(%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/AL(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/AL(%)	Diagnostic			21.84%	1,607				Diagnostic
A.1.2.2	O-7	Business/AL(%)	Diagnostic			58.33%	168				Diagnostic
A.1.2.3	O-7	Design (Specials)/AL(%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/AL(%)	Diagnostic			100.00%	2				Diagnostic
A.1.2.5	O-7	Centrex/AL(%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/AL(%)	Diagnostic			0.00%	2				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/AL(%)	Diagnostic			31.47%	143				Diagnostic
A.1.3.2	O-7	Business/AL(%)	Diagnostic			59.90%	202				Diagnostic
A.1.3.3	O-7	Design (Specials)/AL(%)	Diagnostic			20.00%	40				Diagnostic
A.1.3.4	O-7	PBX/AL(%)	Diagnostic			33.33%	12				Diagnostic
A.1.3.5	O-7	Centrex/AL(%)	Diagnostic			42.86%	21				Diagnostic
A.1.3.6	O-7	ISDN/AL(%)	Diagnostic			50.00%	2				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/AL(%)	>= 97% w in 1 hr			94.43%	987				NO
A.1.4.2	O-8	Business/AL(%)	>= 97% w in 1 hr			97.92%	48				YES
A.1.4.3	O-8	Design (Specials)/AL(%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/AL(%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/AL(%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/AL(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/AL(%)	>= 85% w in 10 hrs			85.96%	356				YES
A.1.7.2	O-8	Business/AL(%)	>= 85% w in 10 hrs			97.03%	101				YES
A.1.7.3	O-8	Design (Specials)/AL(%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/AL(%)	>= 85% w in 10 hrs			100.00%	2				YES
A.1.7.5	O-8	Centrex/AL(%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/AL(%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/AL(%)	>= 85% w in 24 hrs			98.00%	50				YES
A.1.8.2	O-8	Business/AL(%)	>= 85% w in 24 hrs			100.00%	125				YES
A.1.8.3	O-8	Design (Specials)/AL(%)	>= 85% w in 24 hrs			100.00%	9				YES
A.1.8.4	O-8	PBX/AL(%)	>= 85% w in 24 hrs			100.00%	4				YES
A.1.8.5	O-8	Centrex/AL(%)	>= 85% w in 24 hrs			100.00%	9				YES
A.1.8.6	O-8	ISDN/AL(%)	>= 85% w in 24 hrs			100.00%	1				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/AL(%)	>= 95% w in 3 hrs			99.22%	13,620				YES
A.1.9.2	O-9	Business/AL(%)	>= 95% w in 3 hrs			99.12%	113				YES
A.1.9.3	O-9	Design (Specials)/AL(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/AL(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/AL(%)	>= 95% w in 3 hrs								

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.9.6	O-9	ISDN/AL(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/AL(%)	>= 85% w in 10 hrs			86.76%	1,390				YES
A.1.12.2	O-9	Business/AL(%)	>= 85% w in 10 hrs			86.73%	98				YES
A.1.12.3	O-9	Design (Specials)/AL(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/AL(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/AL(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/AL(%)	>= 85% w in 10 hrs			0.00%	2				NO
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/AL(%)	>= 85% w in 36 hrs			100.00%	94				YES
A.1.13.2	O-9	Business/AL(%)	>= 85% w in 36 hrs			100.00%	76				YES
A.1.13.3	O-9	Design (Specials)/AL(%)	>= 85% w in 36 hrs			100.00%	33				YES
A.1.13.4	O-9	PBX/AL(%)	>= 85% w in 36 hrs			100.00%	6				YES
A.1.13.5	O-9	Centrex/AL(%)	>= 85% w in 36 hrs			100.00%	11				YES
A.1.13.6	O-9	ISDN/AL(%)	>= 85% w in 36 hrs			100.00%	1				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/AL(%)	>= 95%			98.41%	63				YES
A.1.14.1.2	O-11	Residence/TAG/AL(%)	>= 95%			99.32%	14,609				YES
A.1.14.2.1	O-11	Business/EDI/AL(%)	>= 95%			88.37%	43				NO
A.1.14.2.2	O-11	Business/TAG/AL(%)	>= 95%			86.52%	141				NO
A.1.14.3.1	O-11	Design (Specials)/EDI/AL(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/AL(%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/AL(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/AL(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/AL(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/AL(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/AL(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/AL(%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/AL(%)	>= 95%			100.00%	13				YES
A.1.15.1.2	O-11	Residence/TAG/AL(%)	>= 95%			99.87%	1,594				YES
A.1.15.2.1	O-11	Business/EDI/AL(%)	>= 95%			94.92%	59				NO
A.1.15.2.2	O-11	Business/TAG/AL(%)	>= 95%			100.00%	109				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/AL(%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/AL(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/AL(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/AL(%)	>= 95%			100.00%	2				YES
A.1.15.5.1	O-11	Centrex/EDI/AL(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/AL(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/AL(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/AL(%)	>= 95%			100.00%	2				YES
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/AL(%)	>= 95%			97.20%	143				YES
A.1.16.2	O-11	Business/AL(%)	>= 95%			94.55%	202				NO
A.1.16.3	O-11	Design (Specials)/AL(%)	>= 95%			95.00%	40				YES
A.1.16.4	O-11	PBX/AL(%)	>= 95%			83.33%	12				NO
A.1.16.5	O-11	Centrex/AL(%)	>= 95%			90.48%	21				NO
A.1.16.6	O-11	ISDN/AL(%)	>= 95%			100.00%	2				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/AL(%)	>= 95%			100.00%	62				YES
A.1.17.1.2	O-11	Residence/TAG/AL(%)	>= 95%			99.77%	14,509				YES
A.1.17.2.1	O-11	Business/EDI/AL(%)	>= 95%			97.37%	38				YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.17.2.2	O-11	Business/TAG/AL(%)	>= 95%			100.00%	122				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/AL(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/AL(%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/AL(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/AL(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/AL(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/AL(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/AL(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/AL(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A.1.18.1.1	O-11	Residence/EDI/AL(%)	>= 95%			84.62%	13				NO
A.1.18.1.2	O-11	Residence/TAG/AL(%)	>= 95%			93.97%	1,592				NO
A.1.18.2.1	O-11	Business/EDI/AL(%)	>= 95%			80.36%	56				NO
A.1.18.2.2	O-11	Business/TAG/AL(%)	>= 95%			87.16%	109				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/AL(%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/AL(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/AL(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/AL(%)	>= 95%			100.00%	2				YES
A.1.18.5.1	O-11	Centrex/EDI/AL(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/AL(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/AL(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/AL(%)	>= 95%			100.00%	2				YES
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A.1.19.1	O-11	Residence/AL(%)	>= 95%			94.24%	139				NO
A.1.19.2	O-11	Business/AL(%)	>= 95%			90.58%	191				NO
A.1.19.3	O-11	Design (Specials)/AL(%)	>= 95%			92.11%	38				NO
A.1.19.4	O-11	PBX/AL(%)	>= 95%			90.00%	10				NO
A.1.19.5	O-11	Centrex/AL(%)	>= 95%			94.74%	19				NO
A.1.19.6	O-11	ISDN/AL(%)	>= 95%			50.00%	2				NO
	Resale - Provisioning										
	Order Completion Interval										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/AL(days)	Res	4.58	8,693	3.83	459	5.027	0.24075	3.1229	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/AL(days)	Res	0.77	195,958	0.53	9,129	1.197	0.01281	18.8946	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/AL(days)	Res	4.30	20	3.00	2	3.435	2.54755	0.5103	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/AL(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/AL(days)	Bus	3.30	4,816	3.84	41	8.413	1.31939	-0.4101	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/AL(days)	Bus	1.31	8,662	0.85	168	5.418	0.42205	1.0982	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/AL(days)	Bus	9.10	39	2.00	1	9.348	9.46750	0.7502	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/AL(days)	Bus	0.33	3	0.33	1	0.000	0.00000		YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/AL(days)	Design	17.08	639	8.50	8	14.467	5.14689	1.6662	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Design	7.68	187	4.00	1	10.210	10.23735	0.3596	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Design								
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/AL(days)	PBX	13.85	13			12.549			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/AL(days)	PBX	1.47	45	0.56	3	2.003	1.19438	0.7628	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/AL(days)	PBX								
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/AL(days)	PBX	1.83	4			2.134			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/AL(days)	Centrex	9.87	346			11.655			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/AL(days)	Centrex	1.63	1,125	3.08	12	3.133	0.90931	-1.5987	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/AL(days)	Centrex	21.32	19			18.267			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Centrex	5.65	31			5.915			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/AL(days)	ISDN	27.81	175	13.00	1	48.813	48.95197	0.3025	YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/AL(days)	ISDN	2.89	168			5.394			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/AL(days)	ISDN								
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/AL(days)	ISDN	4.75	23			6.521			
	Held Orders										
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/AL(days)	Res	19.09	55	19.00	1	96.024	96.89279	0.0009	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/AL(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/AL(days)	Res	2.53	17	0.00	0	4.836			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/AL(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/AL(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/AL(days)	Res	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/AL(days)	Bus	9.58	12	0.00	0	14.563			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/AL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/AL(days)	Bus	6.50	2	0.00	0	3.536			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/AL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/AL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/AL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/AL(days)	Design	10.00	1	0.00	0	0.000			YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/AL(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/AL(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/AL(days)	Design								
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/AL(days)	Design								
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/AL(days)	Design								
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/AL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/AL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/AL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/AL(days)	PBX	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/AL(days)	PBX	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/AL(days)	PBX	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/AL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/AL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/AL(days)	Centrex	2.00	1	0.00	0	0.000			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/AL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/AL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/AL(days)	Centrex	4.00	1	0.00	0	0.000			YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/AL(days)	ISDN	1.00	1	0.00	0	0.000			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/AL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/AL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/AL(days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/AL(days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/AL(days)	ISDN	0.00	0						
	% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/AL(%)	Res	0.31%	217,696	0.32%	11,025		0.00055	-0.0681	YES
A.2.4.2	P-2	Business/AL(%)	Bus	1.66%	13,877	1.08%	186		0.00942	0.6178	YES
A.2.4.3	P-2	Design (Specials)/AL(%)	Design	12.79%	915						
A.2.4.4	P-2	PBX/AL(%)	PBX	2.90%	69						
A.2.4.5	P-2	Centrex/AL(%)	Centrex	2.85%	1,612						
A.2.4.6	P-2	ISDN/AL(%)	ISDN	6.08%	378						
	% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/AL(%)	Diagnostic			0.41%	241				Diagnostic
A.2.5.2	P-2	Business/AL(%)	Diagnostic			1.37%	73				Diagnostic
A.2.5.3	P-2	Design (Specials)/AL(%)	Diagnostic			18.18%	22				Diagnostic
A.2.5.4	P-2	PBX/AL(%)	Diagnostic			0.00%	3				Diagnostic
A.2.5.5	P-2	Centrex/AL(%)	Diagnostic			0.00%	13				Diagnostic
A.2.5.6	P-2	ISDN/AL(%)	Diagnostic			0.00%	1				Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/AL(hours)	>= 48 hrs			115.06	32				YES
A.2.7.2	P-2	Business/AL(hours)	>= 48 hrs			48.05	1				YES
A.2.7.3	P-2	Design (Specials)/AL(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/AL(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/AL(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/AL(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/AL(hours)	Diagnostic			136.15	1				Diagnostic
A.2.8.2	P-2	Business/AL(hours)	Diagnostic			520.22	1				Diagnostic
A.2.8.3	P-2	Design (Specials)/AL(hours)	Diagnostic			269.60	4				Diagnostic
A.2.8.4	P-2	PBX/AL(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/AL(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/AL(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/AL(%)	95% >= 48 hrs			100.00%	32				YES
A.2.9.2	P-2	Business/AL(%)	95% >= 48 hrs			100.00%	1				YES
A.2.9.3	P-2	Design (Specials)/AL(%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/AL(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/AL(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/AL(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/AL(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.2	P-2	Business/AL(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.3	P-2	Design (Specials)/AL(%)	Diagnostic			100.00%	4				Diagnostic
A.2.10.4	P-2	PBX/AL(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/AL(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/AL(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/AL(%)	Res	6.95%	10,346	3.65%	493		0.01172	2.8137	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/AL(%)	Res	0.02%	207,287	0.06%	10,793		0.00012	-3.1849	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/AL(%)	Res	4.17%	24	0.00%	2		0.14707	0.2833	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/AL(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/AL(%)	Bus	2.72%	5,008	1.85%	54		0.02224	0.3884	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/AL(%)	Bus	0.03%	8,760	0.49%	206		0.00130	-3.4595	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/AL(%)	Bus	10.64%	47	0.00%	1		0.31159	0.3414	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/AL(%)	Bus	0.00%	4	0.00%	2		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/AL(%)	Design	2.88%	659	0.00%	13		0.04687	0.6152	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/AL(%)	Design	0.00%	191	0.00%	4		0.00000		YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/AL(%)	Design								
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/AL(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/AL(%)	PBX	0.00%	13						
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/AL(%)	PBX	2.22%	45	0.00%	3		0.08790	0.2528	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/AL(%)	PBX	0.00%	1						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/AL(%)	PBX	0.00%	4						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/AL(%)	Centrex	2.99%	368						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/AL(%)	Centrex	0.00%	1,139	0.00%	12		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/AL(%)	Centrex	4.76%	21	0.00%	1		0.21797	0.2185	YES
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/AL(%)	Centrex	0.00%	31	0.00%	1		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/AL(%)	ISDN	5.06%	178	100.00%	1		0.21972	-4.3212	NO
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/AL(%)	ISDN	2.37%	169						
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/AL(%)	ISDN								
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/AL(%)	ISDN	0.00%	24						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/AL(%)	Res	10.37%	10,391	10.77%	492		0.01407	-0.2829	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/AL(%)	Res	2.65%	202,472	3.14%	9,722		0.00167	-2.9136	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/AL(%)	Res	8.00%	25	0.00%	2		0.19936	0.4013	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/AL(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/AL(%)	Bus	11.26%	6,492	4.17%	96		0.03250	2.1826	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/AL(%)	Bus	5.25%	9,040	6.41%	234		0.01477	-0.7824	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/AL(%)	Bus	25.00%	36						
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/AL(%)	Bus	0.00%	3	0.00%	4		0.00000		YES
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/AL(%)	Design	6.06%	775	0.00%	3		0.13807	0.4392	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/AL(%)	Design	4.12%	170	0.00%	11		0.06182	0.6661	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/AL(%)	Design	0.00%	1						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/AL(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/AL(%)	PBX	0.00%	14						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/AL(%)	PBX	1.52%	66	0.00%	9		0.04341	0.3491	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/AL(%)	PBX	0.00%	1						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/AL(%)	PBX	0.00%	4						
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/AL(%)	Centrex	4.86%	432	0.00%	1		0.21530	0.2258	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/AL(%)	Centrex	8.02%	524						
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/AL(%)	Centrex	20.00%	5						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/AL(%)	Centrex	12.50%	32						
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/AL(%)	ISDN	6.02%	216	0.00%	2		0.16895	0.3562	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/AL(%)	ISDN	0.45%	223	0.00%	5		0.03021	0.1484	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/AL(%)	ISDN	0.00%	2						
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/AL(%)	ISDN	0.00%	7						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/AL(hours)	Res	1.10	10,342	0.22	462	9.791	0.46560	1.8756	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/AL(hours)	Res	0.55	206,797	0.59	10,572	1.393	0.01389	-2.8828	NO
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/AL(hours)	Res	0.65	24	0.02	2	3.127	2.30104	0.2774	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/AL(hours)	Res	0.53	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/AL(hours)	Bus	1.76	4,981	2.06	41	14.134	2.21635	-0.1347	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/AL(hours)	Bus	2.43	8,695	0.51	145	16.239	1.35978	1.4150	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/AL(hours)	Bus	1.81	46	0.02	1	10.018	10.12597	0.1774	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/AL(hours)	Bus	53.72	4			106.900			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/AL(hours)	Design	142.14	640			305.599			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/AL(hours)	Design	13.17	191			69.738			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/AL(hours)	Design								
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/AL(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/AL(hours)	PBX	74.57	12			93.922			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/AL(hours)	PBX	9.79	45			49.004			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/AL(hours)	PBX	0.15	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/AL(hours)	PBX	0.41	4			0.248			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/AL(hours)	Centrex	3.68	368			34.237			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/AL(hours)	Centrex	4.52	1,138			33.244			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/AL(hours)	Centrex	8.15	21			35.976			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/AL(hours)	Centrex	0.53	30			0.224			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/AL(hours)	ISDN	277.09	175			1042.330			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/AL(hours)	ISDN	5.54	169			43.094			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/AL(hours)	ISDN								
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/AL(hours)	ISDN	0.57	24			0.207			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/AL(hours)	Diagnostic			12.97	31				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			10.43	213				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/AL(hours)	Diagnostic			31.27	13				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			12.93	60				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic			19.90	2				Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/AL(hours)	Diagnostic			98.95	13				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			85.27	4				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			21.73	3				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			14.00	12				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/AL(hours)	Diagnostic			0.02	1				Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic			0.30	1				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/AL(hours)	Diagnostic			92.12	1				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.66	348				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.59	7,918				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			2.15	10				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.96	41				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.07	28				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.22	844				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic			3.77	1				Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			3.09	9				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.28	57				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.19	19				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.48	46				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			1.84	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.38	32				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic			3.56	1				Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic			8.78	5				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			7.76	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			2.64	1				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			7.86	12				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.66	347				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.97	2,835				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			2.15	10				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.96	41				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.16	26				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.25	704				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic			3.77	1				Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			3.09	9				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.25	53				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/AL(days)	Diagnostic			3.15	17				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.50	43				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/AL(days)	Diagnostic			1.84	3				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.39	31				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/AL(days)	Diagnostic			9.42	4				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			7.76	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			2.64	1				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			7.86	12				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A.2.24.1.1	P-6	Residence/Dispatch/AL(%)	Diagnostic			3.89%	463				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/AL(%)	Diagnostic			7.02%	9,155				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/AL(%)	Diagnostic			2.44%	41				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/AL(%)	Diagnostic			8.77%	171				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/AL(%)	Diagnostic			25.00%	8				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/AL(%)	Diagnostic			50.00%	2				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/AL(%)	Diagnostic								Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/AL(%)	Diagnostic			0.00%	3				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/AL(%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/AL(%)	Diagnostic			0.00%	12				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/AL(%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/AL(%)	>= 95%			90.77%	195				NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/AL(%)	>= 95%			98.82%	170				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/AL(%)	>= 95%			100.00%	14				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/AL(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/AL(%)	>= 95%			88.82%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/AL(%)	>= 95%			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/AL(%)	>= 95%			77.78%	18				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/AL(%)	>= 95%			92.59%	27				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/AL(%)	>= 95%			80.49%	41				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/AL(%)	>= 95%			91.43%	140				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/AL(%)	>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/AL(%)	>= 95%			92.31%	13				NO
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/AL(%)	Res	5.94%	28,234	2.56%	702		0.00903	3.7376	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/AL(%)	Res	1.14%	15,643	0.60%	166		0.00830	0.6530	YES
A.3.1.2.1	M&R-1	Business/Dispatch/AL(%)	Bus	10.91%	3,610	12.90%	62		0.03994	-0.4980	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/AL(%)	Bus	3.09%	2,004	18.18%	22		0.03712	-4.0649	NO
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/AL(%)	Design	1.34%	672	0.00%	33		0.02050	0.6534	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/AL(%)	Design	0.26%	783	0.00%	17		0.01237	0.2064	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/AL(%)	PBX	6.45%	62	0.00%	21		0.06203	1.0401	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/AL(%)	PBX	3.85%	52	0.00%	0				YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/AL(%)	Centrex	17.87%	319	0.00%	0				YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/AL(%)	Centrex	6.49%	308	0.00%	2		0.17480	0.3715	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/AL(%)	ISDN	12.99%	77	0.00%	5		0.15514	0.8371	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/AL(%)	ISDN	0.00%	137	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/AL(%)	Res	2.12%	1,330,327	2.03%	34,610		0.00079	1.1853	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/AL(%)	Res	1.18%	1,330,327	0.48%	34,610		0.00059	11.7925	YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.2.2.1	M&R-2	Business/Dispatch/AL(%)	Bus	1.23%	293,785	0.98%	6,324		0.00141	1.7631	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/AL(%)	Bus	0.68%	293,785	0.35%	6,324		0.00105	3.1843	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/AL(%)	Design	1.02%	65,618	1.59%	2,078		0.00225	-2.5011	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/AL(%)	Design	1.19%	65,618	0.82%	2,078		0.00243	1.5414	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/AL(%)	PBX	0.11%	57,634	2.12%	990		0.00105	-19.1533	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/AL(%)	PBX	0.09%	57,634	0.00%	990		0.00096	0.9371	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/AL(%)	Centrex	0.32%	98,482	0.00%	534		0.00247	1.3116	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/AL(%)	Centrex	0.31%	98,482	0.37%	534		0.00243	-0.2546	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/AL(%)	ISDN	0.05%	141,804	0.58%	860		0.00080	-6.6134	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/AL(%)	ISDN	0.10%	141,804	0.12%	860		0.00106	-0.1850	YES
	Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/AL(hours)	Res	26.14	28,234	18.86	702	23.415	0.89466	8.1298	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/AL(hours)	Res	11.07	15,643	5.75	166	17.234	1.34467	3.9615	YES
A.3.3.2.1	M&R-3	Business/Dispatch/AL(hours)	Bus	12.77	3,610	10.69	62	18.825	2.41123	0.8597	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/AL(hours)	Bus	4.20	2,004	4.00	22	12.440	2.66683	0.0735	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/AL(hours)	Design	5.12	672	4.02	33	5.695	1.01548	1.0836	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/AL(hours)	Design	2.22	783	2.67	17	3.260	0.79912	-0.5561	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/AL(hours)	PBX	8.22	62	9.22	21	9.813	2.47766	-0.4038	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/AL(hours)	PBX	5.80	52	0.00	0	8.854			YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/AL(hours)	Centrex	13.25	319	0.00	0	20.109			YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/AL(hours)	Centrex	4.57	308	5.00	2	9.380	6.65405	-0.0649	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/AL(hours)	ISDN	10.65	77	4.44	5	14.513	6.69776	0.9270	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/AL(hours)	ISDN	2.91	137	9.13	1	4.398	4.41369	-1.4101	YES
	% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/AL(%)	Res	17.84%	28,234	9.40%	702		0.01463	5.7686	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/AL(%)	Res	15.85%	15,643	9.04%	166		0.02850	2.3923	YES
A.3.4.2.1	M&R-4	Business/Dispatch/AL(%)	Bus	14.16%	3,610	6.45%	62		0.04465	1.7253	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/AL(%)	Bus	12.77%	2,004	0.00%	22		0.07156	1.7852	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/AL(%)	Design	20.54%	672	9.09%	33		0.07203	1.5890	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/AL(%)	Design	13.92%	783	23.53%	17		0.08486	-1.1322	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/AL(%)	PBX	4.84%	62	14.29%	21		0.05418	-1.7437	NO
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/AL(%)	PBX	5.77%	52	0.00%	0				YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/AL(%)	Centrex	13.17%	319	0.00%	0				YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/AL(%)	Centrex	13.96%	308	0.00%	2		0.24587	0.5678	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/AL(%)	ISDN	23.38%	77	20.00%	5		0.19532	0.1729	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/AL(%)	ISDN	5.11%	137	0.00%	1		0.22099	0.2312	YES
	Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/AL(%)	Res	34.86%	18,728	27.96%	540		0.02080	3.3169	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/AL(%)	Res	21.82%	5,329	12.79%	86		0.04490	2.0119	YES
A.3.5.2.1	M&R-5	Business/Dispatch/AL(%)	Bus	9.53%	2,131	4.88%	41		0.04629	1.0042	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/AL(%)	Bus	5.82%	807	0.00%	15		0.06103	0.9543	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/AL(%)	Design	1.34%	672	0.00%	33		0.02050	0.6534	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/AL(%)	Design	0.26%	783	0.00%	17		0.01237	0.2064	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/AL(%)	PBX	3.77%	53	0.00%	18		0.05199	0.7259	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/AL(%)	PBX	5.00%	40	0.00%	0				YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/AL(%)	Centrex	8.84%	181	0.00%	0				YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/AL(%)	Centrex	6.51%	169	0.00%	2		0.17546	0.3710	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/AL(%)	ISDN	12.99%	77	0.00%	5		0.15514	0.8371	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/AL(%)	ISDN	0.00%	137	0.00%	1		0.00000		YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	AL(%)	BST - State	98.94%	$152,846,393	98.70%	$2,154,012		0.00007	34.1093	NO

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.16	1,855				YES

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/AL(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/AL(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/AL(%)	Diagnostic			28.28%	7,724				Diagnostic
B.1.1.4	O-7	Combo Other/AL(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/AL(%)	Diagnostic			28.28%	99				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/AL(%)	Diagnostic			33.33%	3				Diagnostic
B.1.1.7	O-7	Line Sharing/AL(%)	Diagnostic			20.34%	59				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/AL(%)	Diagnostic			44.44%	63				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/AL(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/AL(%)	Diagnostic								Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/AL(%)	Diagnostic			11.11%	81				Diagnostic
B.1.1.15	O-7	Other Non-Design/AL(%)	Diagnostic			30.49%	1,381				Diagnostic
B.1.1.16	O-7	INP Standalone/AL(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/AL(%)	Diagnostic			5.52%	507				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/AL(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/AL(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/AL(%)	Diagnostic			37.28%	3,911				Diagnostic
B.1.2.4	O-7	Combo Other/AL(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/AL(%)	Diagnostic			0.00%	13				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/AL(%)	Diagnostic			16.25%	80				Diagnostic
B.1.2.7	O-7	Line Sharing/AL(%)	Diagnostic			60.00%	10				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/AL(%)	Diagnostic			31.03%	29				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/AL(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/AL(%)	Diagnostic			80.00%	25				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/AL(%)	Diagnostic			15.87%	63				Diagnostic
B.1.2.15	O-7	Other Non-Design/AL(%)	Diagnostic			20.19%	515				Diagnostic
B.1.2.16	O-7	INP Standalone/AL(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/AL(%)	Diagnostic			15.16%	475				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/AL(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/AL(%)	Diagnostic								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/AL(%)	Diagnostic			51.87%	241				Diagnostic
B.1.3.4	O-7	Combo Other/AL(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/AL(%)	Diagnostic			36.36%	22				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/AL(%)	Diagnostic			20.00%	5				Diagnostic
B.1.3.7	O-7	Line Sharing/AL(%)	Diagnostic			0.00%	4				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/AL(%)	Diagnostic			26.92%	78				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/AL(%)	Diagnostic			43.40%	53				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/AL(%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/AL(%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/AL(%)	Diagnostic								Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/AL(%)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.3.14	O-7	Other Design/AL(%)	Diagnostic			56.10%	41				Diagnostic
B.1.3.15	O-7	Other Non-Design/AL(%)	Diagnostic			30.12%	259				Diagnostic
B.1.3.16	O-7	INP Standalone/AL(%)	Diagnostic			35.71%	14				Diagnostic
B.1.3.17	O-13	LNP Standalone/AL(%)	Diagnostic			23.88%	289				Diagnostic
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/AL(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/AL(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/AL(%)	>= 97% w in 1 hr			96.29%	2,185				NO
B.1.4.4	O-8	Combo Other/AL(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 97% w in 1 hr			96.43%	28				NO
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/AL(%)	>= 97% w in 1 hr			0.00%	1				NO
B.1.4.7	O-8	Line Sharing/AL(%)	>= 97% w in 1 hr			71.43%	14				NO
B.1.4.8	O-8	2W Analog Loop Design/AL(%)	>= 97% w in 1 hr			96.43%	28				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/AL(%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/AL(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/AL(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/AL(%)	>= 97% w in 1 hr								
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/AL(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/AL(%)	>= 97% w in 1 hr			60.00%	10				NO
B.1.4.15	O-8	Other Non-Design/AL(%)	>= 97% w in 1 hr			73.67%	433				NO
B.1.4.16	O-8	INP Standalone/AL(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/AL(%)	>= 97% w in 1 hr			100.00%	28				YES
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/AL(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/AL(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/AL(%)	>= 85% w in 10 hrs			72.46%	1,474				NO
B.1.7.4	O-8	Combo Other/AL(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/AL(%)	>= 85% w in 10 hrs			84.62%	13				NO
B.1.7.7	O-8	Line Sharing/AL(%)	>= 85% w in 10 hrs			66.67%	6				NO
B.1.7.8	O-8	2W Analog Loop Design/AL(%)	>= 85% w in 10 hrs			66.67%	9				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.7.10	O-8	2W Analog Loop w/INP Design/AL(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/AL(%)	>= 85% w in 10 hrs			81.82%	22				NO
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/AL(%)	>= 85% w in 10 hrs			80.00%	10				NO
B.1.7.15	O-8	Other Non-Design/AL(%)	>= 85% w in 10 hrs			98.11%	106				YES
B.1.7.16	O-8	INP Standalone/AL(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/AL(%)	>= 85% w in 10 hrs			87.50%	72				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/AL(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/AL(%)	>= 85% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/AL(%)	>= 85% w in 24 hrs			99.22%	128				YES
B.1.8.4	O-8	Combo Other/AL(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 85% w in 24 hrs			100.00%	8				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/AL(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.7	O-8	Line Sharing/AL(%)	>= 85% w in 24 hrs								
B.1.8.8	O-8	2W Analog Loop Design/AL(%)	>= 85% w in 24 hrs			100.00%	21				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/AL(%)	>= 85% w in 24 hrs			100.00%	23				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/AL(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/AL(%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/AL(%)	>= 85% w in 24 hrs								
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/AL(%)	>= 85% w in 24 hrs								

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.8.14	O-8	Other Design/AL(%)	>= 85% w in 24 hrs			100.00%	23				YES
B.1.8.15	O-8	Other Non-Design/AL(%)	>= 85% w in 24 hrs			98.78%	82				YES
B.1.8.16	O-8	INP Standalone/AL(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.17	O-14	LNP Standalone/AL(%)	>= 85% w in 24 hrs			100.00%	73				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/AL(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/AL(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/AL(%)	>= 95% w in 3 hrs			98.91%	5,321				YES
B.1.9.4	O-9	Combo Other/AL(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 95% w in 3 hrs			95.59%	68				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/AL(%)	>= 95% w in 3 hrs			100.00%	2				YES
B.1.9.7	O-9	Line Sharing/AL(%)	>= 95% w in 3 hrs			100.00%	49				YES
B.1.9.8	O-9	2W Analog Loop Design/AL(%)	>= 95% w in 3 hrs			96.88%	32				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/AL(%)	>= 95% w in 3 hrs								
B.1.9.10	O-9	2W Analog Loop w/INP Design/AL(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/AL(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/AL(%)	>= 95% w in 3 hrs								
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/AL(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/AL(%)	>= 95% w in 3 hrs			95.31%	64				YES
B.1.9.15	O-9	Other Non-Design/AL(%)	>= 95% w in 3 hrs			96.13%	981				YES
B.1.9.16	O-9	INP Standalone/AL(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/AL(%)	>= 95% w in 3 hrs			90.60%	468				NO
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12.1	O-9	Switch Ports/AL(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/AL(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/AL(%)	>= 85% w in 10 hrs			79.92%	2,754				NO
B.1.12.4	O-9	Combo Other/AL(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 85% w in 10 hrs			92.31%	13				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/AL(%)	>= 85% w in 10 hrs			94.37%	71				YES
B.1.12.7	O-9	Line Sharing/AL(%)	>= 85% w in 10 hrs			83.33%	6				NO
B.1.12.8	O-9	2W Analog Loop Design/AL(%)	>= 85% w in 10 hrs			91.67%	24				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.12.10	O-9	2W Analog Loop w/INP Design/AL(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/AL(%)	>= 85% w in 10 hrs			100.00%	5				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/AL(%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/AL(%)	>= 85% w in 10 hrs			93.88%	49				YES
B.1.12.15	O-9	Other Non-Design/AL(%)	>= 85% w in 10 hrs			95.05%	424				YES
B.1.12.16	O-9	INP Standalone/AL(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/AL(%)	>= 85% w in 10 hrs			87.93%	406				YES
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/AL(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/AL(%)	>= 85% w in 36 hrs								
B.1.13.3	O-9	Loop + Port Combinations/AL(%)	>= 85% w in 36 hrs			96.46%	113				YES
B.1.13.4	O-9	Combo Other/AL(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 85% w in 36 hrs			100.00%	13				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/AL(%)	>= 85% w in 36 hrs			100.00%	5				YES
B.1.13.7	O-9	Line Sharing/AL(%)	>= 85% w in 36 hrs			100.00%	4				YES
B.1.13.8	O-9	2W Analog Loop Design/AL(%)	>= 85% w in 36 hrs			100.00%	57				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/AL(%)	>= 85% w in 36 hrs			100.00%	28				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/AL(%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/AL(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/AL(%)	>= 85% w in 36 hrs								
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/AL(%)	>= 85% w in 36 hrs								

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.13.14	O-9	Other Design/AL(%)	>= 85% w in 36 hrs			100.00%	19				YES
B.1.13.15	O-9	Other Non-Design/AL(%)	>= 85% w in 36 hrs			100.00%	176				YES
B.1.13.16	O-9	INP Standalone/AL(%)	>= 85% w in 36 hrs			100.00%	4				YES
B.1.13.17	O-15	LNP Standalone/AL(%)	>= 85% w in 36 hrs			100.00%	211				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/AL(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/AL(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/AL(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/AL(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/AL(%)	>= 95%			96.12%	4,279				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/AL(%)	>= 95%			97.97%	3,445				YES
B.1.14.4.1	O-11	Combo Other/EDI/AL(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/AL(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/AL(%)	>= 95%			97.80%	91				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/AL(%)	>= 95%			100.00%	8				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/AL(%)	>= 95%			100.00%	3				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/AL(%)	>= 95%								
B.1.14.7.1	O-11	Line Sharing/EDI/AL(%)	>= 95%			100.00%	51				YES
B.1.14.7.2	O-11	Line Sharing/TAG/AL(%)	>= 95%			100.00%	8				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/AL(%)	>= 95%			97.67%	43				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/AL(%)	>= 95%			90.00%	20				NO
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/AL(%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/AL(%)	>= 95%								
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/AL(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/AL(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/AL(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/AL(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/AL(%)	>= 95%								
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/AL(%)	>= 95%								
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/AL(%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/AL(%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/AL(%)	>= 95%			83.33%	48				NO
B.1.14.14.2	O-11	Other Design/TAG/AL(%)	>= 95%			100.00%	33				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/AL(%)	>= 95%			95.65%	23				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/AL(%)	>= 95%			98.16%	1,358				YES
B.1.14.16.1	O-11	INP Standalone/EDI/AL(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/AL(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/AL(%)	>= 95%			98.31%	59				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/AL(%)	>= 95%			97.77%	448				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/AL(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/AL(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/AL(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/AL(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/AL(%)	>= 95%			97.77%	2,151				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/AL(%)	>= 95%			99.72%	1,760				YES
B.1.15.4.1	O-11	Combo Other/EDI/AL(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/AL(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/AL(%)	>= 95%			100.00%	12				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/AL(%)	>= 95%			100.00%	1				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/AL(%)	>= 95%			95.00%	60				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/AL(%)	>= 95%			100.00%	20				YES
B.1.15.7.1	O-11	Line Sharing/EDI/AL(%)	>= 95%			100.00%	7				YES
B.1.15.7.2	O-11	Line Sharing/TAG/AL(%)	>= 95%			100.00%	3				YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/AL(%)	>= 95%			100.00%	5				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/AL(%)	>= 95%			100.00%	24				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/AL(%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/AL(%)	>= 95%								
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/AL(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/AL(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/AL(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/AL(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/AL(%)	>= 95%								
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/AL(%)	>= 95%			100.00%	25				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/AL(%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/AL(%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/AL(%)	>= 95%			92.45%	53				NO
B.1.15.14.2	O-11	Other Design/TAG/AL(%)	>= 95%			100.00%	10				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/AL(%)	>= 95%			100.00%	34				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/AL(%)	>= 95%			99.58%	481				YES
B.1.15.16.1	O-11	INP Standalone/EDI/AL(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/AL(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/AL(%)	>= 95%			100.00%	88				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/AL(%)	>= 95%			100.00%	387				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B.1.16.1	O-11	Switch Ports/AL(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/AL(%)	>= 95%								
B.1.16.3	O-11	Loop + Port Combinations/AL(%)	>= 95%			94.61%	241				NO
B.1.16.4	O-11	Combo Other/AL(%)	>= 95%			100.00%	1				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 95%			95.45%	22				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/AL(%)	>= 95%			100.00%	5				YES
B.1.16.7	O-11	Line Sharing/AL(%)	>= 95%			100.00%	4				YES
B.1.16.8	O-11	2W Analog Loop Design/AL(%)	>= 95%			98.72%	78				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/AL(%)	>= 95%			96.23%	53				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/AL(%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/AL(%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/AL(%)	>= 95%								
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/AL(%)	>= 95%								
B.1.16.14	O-11	Other Design/AL(%)	>= 95%			100.00%	41				YES
B.1.16.15	O-11	Other Non-Design/AL(%)	>= 95%			95.75%	259				YES
B.1.16.16	O-11	INP Standalone/AL(%)	>= 95%			64.29%	14				NO
B.1.16.17	O-11	LNP Standalone/AL(%)	>= 95%			95.16%	289				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B.1.17.1.1	O-11	Switch Ports/EDI/AL(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/AL(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/AL(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/AL(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/AL(%)	>= 95%			99.83%	4,113				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/AL(%)	>= 95%			99.70%	3,375				YES
B.1.17.4.1	O-11	Combo Other/EDI/AL(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/AL(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/AL(%)	>= 95%			98.88%	89				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/AL(%)	>= 95%			87.50%	8				NO
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/AL(%)	>= 95%			100.00%	3				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/AL(%)	>= 95%								
B.1.17.7.1	O-11	Line Sharing/EDI/AL(%)	>= 95%			98.04%	51				YES
B.1.17.7.2	O-11	Line Sharing/TAG/AL(%)	>= 95%			87.50%	8				NO
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/AL(%)	>= 95%			100.00%	42				YES

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/AL(%)	>= 95%			100.00%	18				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/AL(%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/AL(%)	>= 95%								
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/AL(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/AL(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/AL(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/AL(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/AL(%)	>= 95%								
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/AL(%)	>= 95%								
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/AL(%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/AL(%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/AL(%)	>= 95%			100.00%	40				YES
B.1.17.14.2	O-11	Other Design/TAG/AL(%)	>= 95%			100.00%	33				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/AL(%)	>= 95%			100.00%	22				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/AL(%)	>= 95%			96.62%	1,333				YES
B.1.17.16.1	O-11	INP Standalone/EDI/AL(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/AL(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/AL(%)	>= 95%			100.00%	58				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/AL(%)	>= 95%			75.34%	438				NO
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
B.1.18.1.1	O-11	Switch Ports/EDI/AL(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/AL(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/AL(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/AL(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/AL(%)	>= 95%			96.24%	2,103				YES
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/AL(%)	>= 95%			87.29%	1,755				NO
B.1.18.4.1	O-11	Combo Other/EDI/AL(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/AL(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/AL(%)	>= 95%			100.00%	12				YES
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/AL(%)	>= 95%			100.00%	1				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/AL(%)	>= 95%			92.98%	57				NO
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/AL(%)	>= 95%			90.00%	20				NO
B.1.18.7.1	O-11	Line Sharing/EDI/AL(%)	>= 95%			85.71%	7				NO
B.1.18.7.2	O-11	Line Sharing/TAG/AL(%)	>= 95%			66.67%	3				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/AL(%)	>= 95%			100.00%	5				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/AL(%)	>= 95%			87.50%	24				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/AL(%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/AL(%)	>= 95%								
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/AL(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/AL(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/AL(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/AL(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/AL(%)	>= 95%								
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/AL(%)	>= 95%			88.00%	25				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/AL(%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/AL(%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/AL(%)	>= 95%			100.00%	49				YES
B.1.18.14.2	O-11	Other Design/TAG/AL(%)	>= 95%			100.00%	10				YES
B.1.18.15.1	O-11	Other Non-Design/EDI/AL(%)	>= 95%			100.00%	34				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/AL(%)	>= 95%			98.12%	479				YES
B.1.18.16.1	O-11	INP Standalone/EDI/AL(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/AL(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/AL(%)	>= 95%			81.82%	88				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/AL(%)	>= 95%			64.34%	387				NO

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/AL(%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/AL(%)	>= 95%								
B.1.19.3	O-11	Loop + Port Combinations/AL(%)	>= 95%			92.98%	228				NO
B.1.19.4	O-11	Combo Other/AL(%)	>= 95%			100.00%	1				YES
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 95%			100.00%	21				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/AL(%)	>= 95%			80.00%	5				NO
B.1.19.7	O-11	Line Sharing/AL(%)	>= 95%			100.00%	4				YES
B.1.19.8	O-11	2W Analog Loop Design/AL(%)	>= 95%			92.21%	77				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/AL(%)	>= 95%			96.08%	51				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/AL(%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/AL(%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/AL(%)	>= 95%								
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/AL(%)	>= 95%								
B.1.19.14	O-11	Other Design/AL(%)	>= 95%			90.24%	41				NO
B.1.19.15	O-11	Other Non-Design/AL(%)	>= 95%			95.97%	248				YES
B.1.19.16	O-11	INP Standalone/AL(%)	>= 95%			100.00%	9				YES
B.1.19.17	O-11	LNP Standalone/AL(%)	>= 95%			97.45%	275				YES
	Unbundled Network Elements - Provisioning										
	Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/AL(days)	R&B (POTS)	4.12	13,509			6.470			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.79	204,620			1.621			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/AL(days)	R&B (POTS)	7.47	59			8.147			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.33	4			0.000			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	DS1/DS3	14.07	522			12.388			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	R&B	4.27	13,883	3.01	221	6.710	0.45493	2.7688	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	R&B	0.80	205,930	0.57	3,503	1.637	0.02790	7.9849	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/AL(days)	R&B	0.33	123,402	0.33	2,450	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/AL(days)	R&B	1.49	82,528	1.14	1,053	2.426	0.07524	4.7221	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	R&B	10.85	78	2.00	2	12.797	9.16402	0.9653	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	R&B	4.73	62			5.917			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/AL(days)	R&B	0.33	12			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/AL(days)	R&B	5.78	50			6.142			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/AL(days)	R&B&D - Disp	5.11	14,682	10.67	3	9.646	5.56974	-0.9972	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/AL(days)	R&B&D - Disp	5.11	14,682			9.646			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/AL(days)	R&B&D - Disp	10.85	78			12.797			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/AL(days)	R&B&D - Disp	10.85	78			12.797			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/AL(days)	ISDN - BRI	12.85	89	9.73	37	11.704	2.28940	1.3646	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/AL(days)	ISDN - BRI	1.36	54			2.380			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/AL(days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/AL(days)	ISDN - BRI	2.00	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/AL(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/AL(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/AL(days)	ADSL to Retail	4.87	740	4.00	3	8.318	4.81225	0.1814	YES
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/AL(days)	ADSL to Retail	3.74	1,301	3.82	30	0.914	0.16876	-0.4815	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/AL(days)	ADSL to Retail								
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/AL(days)	ADSL to Retail	5.00	2			1.414			
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/AL(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/AL(days)	ADSL to Retail	6.50	2			6.364			
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	R&B - Disp	4.27	13,883	4.00	18	6.710	1.58254	0.1678	YES

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	R&B - Disp	4.27	13,883			6.710			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	4.12	13,509			6.470			
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or	1.48	81,512			2.407			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	7.47	59			8.147			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or								
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	R&B - Disp	4.27	13,883			6.710			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	R&B - Disp	4.27	13,883			6.710			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	4.12	13,509			6.470			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or	1.48	81,512			2.407			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	7.47	59			8.147			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or								
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	R&B - Disp	4.27	13,883	5.00	1	6.710	6.71004	-0.1094	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	R&B - Disp	4.27	13,883			6.710			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	R&B - Disp	10.85	78			12.797			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	4.12	13,509			6.470			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or	1.48	81,512			2.407			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	R&B (POTS) excl SB Or	7.47	59			8.147			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL(days)	R&B (POTS) excl SB Or								
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/AL(days)	Design	19.83	799			26.443			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/AL(days)	Design	7.91	215			9.738			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/AL(days)	Design								
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Design								
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/AL(days)	R&B	4.27	13,883	6.25	4	6.710	3.35538	-0.5914	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	R&B	0.80	205,930			1.637			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/AL(days)	R&B	10.85	78			12.797			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	R&B	4.73	62			5.917			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/AL(days)	R&B (POTS)	4.12	13,509			6.470			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.79	204,620	0.33	3	1.621	0.93561	0.4903	YES
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	R&B (POTS)	7.47	59			8.147			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.33	4			0.000			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	R&B (POTS)	4.12	13,509			6.470			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.79	204,620	0.54	744	1.621	0.05952	4.2446	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	R&B (POTS)	7.47	59			8.147			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	R&B (POTS)	0.33	4	6.00	1	0.000	0.00000		NO
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Digital Loop < DS1	7.45	994	6.58	79	11.149	1.30326	0.6674	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Digital Loop < DS1	4.00	1,552			3.112			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Digital Loop < DS1								
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Digital Loop < DS1	5.67	3			4.726			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Digital Loop >= DS1	37.05	110	6.33	73	58.881	8.88887	3.4563	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Digital Loop >= DS1	4.44	107			6.941			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Digital Loop >= DS1								
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Digital Loop >= DS1	4.75	23			6.521			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/AL(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/AL(days)	7 days			3.81	42				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/AL(days)	R&B (POTS)	17.39	67			87.137			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/AL(days)	R&B (POTS)	2.95	19			4.801			

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/AL(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/AL(days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/AL(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/AL(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/AL(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/AL(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/AL(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/AL(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/AL(days)	R&B	17.39	67	3.00	1	87.137	87.78534	0.1639	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/AL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/AL(days)	R&B	2.90	20	7.00	1	4.678	4.79358	-0.8553	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/AL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/AL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/AL(days)	R&B	4.00	1	0.00	0	0.000			YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/AL(days)	R&B&D - Disp	17.04	69	0.00	0	85.873			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/AL(days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/AL(days)	R&B&D - Disp	2.90	20	0.00	0	4.678			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/AL(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/AL(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/AL(days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/AL(days)	ADSL to Retail	21.61	31	0.00	0	28.826			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/AL(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/AL(days)	ADSL to Retail	4.00	1	0.00	0	0.000			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/AL(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/AL(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/AL(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/AL(days)	ISDN - BRI	1.00	1	0.00	0	0.000			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/AL(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/AL(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/AL(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/AL(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/AL(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/AL(days)	ADSL to Retail	21.61	31	0.00	0	28.826			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/AL(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/AL(days)	ADSL to Retail	4.00	1	0.00	0	0.000			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/AL(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/AL(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/AL(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/AL(days)	R&B - Disp	17.39	67	0.00	0	87.137			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/AL(days)	R&B - Disp	2.90	20	0.00	0	4.678			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/AL(days)	R&B - Disp	0.00	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/AL(days)	R&B - Disp	4.00	1			0.000			
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	17.39	67			87.137			
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	2.95	19			4.801			
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/AL(days)	R&B - Disp	17.39	67			87.137			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/AL(days)	R&B - Disp	2.90	20			4.678			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/AL(days)	R&B - Disp	0.00	0						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/AL(days)	R&B - Disp	4.00	1			0.000			
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	17.39	67			87.137			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	2.95	19			4.801			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/AL(days)	R&B - Disp	17.39	67	0.00	0	87.137			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/AL(days)	R&B - Disp	2.90	20	0.00	0	4.678			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/AL(days)	R&B - Disp	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/AL(days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/AL(days)	R&B - Disp	4.00	1			0.000			
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	17.39	67			87.137			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	2.95	19			4.801			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/AL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/AL(days)	Design	5.50	2			6.364			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/AL(days)	Design	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/AL(days)	Design	0.00	0						
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/AL(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/AL(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/AL(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/AL(days)	R&B	17.39	67	0.00	0	87.137			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/AL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/AL(days)	R&B	2.90	20	0.00	0	4.678			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/AL(days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/AL(days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/AL(days)	R&B	4.00	1			0.000			
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/AL(days)	R&B (POTS)	17.39	67	0.00	0	87.137			YES
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/AL(days)	R&B (POTS)	2.95	19	0.00	0	4.801			YES
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/AL(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/AL(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/AL(days)	R&B (POTS)	17.39	67	0.00	0	87.137			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/AL(days)	R&B (POTS)	2.95	19	0.00	0	4.801			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/AL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/AL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/AL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/AL(days)	Digital Loop < DS1	20.64	33	0.00	0	28.204			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/AL(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/AL(days)	Digital Loop < DS1	4.00	1	0.00	0	0.000			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/AL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/AL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/AL(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/AL(days)	Digital Loop >= DS1	0.00	0	2.00	1				NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/AL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/AL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/AL(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/AL(days)	Digital Loop >= DS1	0.00	0						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/AL(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/AL(%)	R&B (POTS)	0.39%	231,573						
B.2.5.2	P-2	Local Interoffice Transport/AL(%)	DS1/ DS3 - Interoffice	40.68%	617						
B.2.5.3	P-2	Loop + Port Combinations/AL(%)	R&B	0.41%	233,426	0.28%	7,088		0.00077	1.6590	YES
B.2.5.4	P-2	Combo Other/AL(%)	R&B&D - Disp	6.49%	16,939						
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(%)	ADSL to Retail	7.92%	2,639						
B.2.5.6	P-2	UNE ISDN/AL(%)	ISDN - BRI	4.02%	174	22.22%	36		0.03598	-5.0584	NO
B.2.5.7	P-2	Line Sharing/AL(%)	ADSL to Retail	7.92%	2,639	0.00%	2		0.19102	0.4146	YES
B.2.5.8	P-2	2W Analog Loop Design/AL(%)	R&B - Disp	0.41%	233,426	5.88%	17		0.01550	-3.5310	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/AL(%)	R&B (POTS) excl SB Or	0.84%	108,455						
B.2.5.10	P-2	2W Analog Loop w/INP Design/AL(%)	R&B - Disp	0.41%	233,426						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/AL(%)	R&B (POTS) excl SB Or	0.84%	108,455						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/AL(%)	R&B - Disp	0.41%	233,426	0.00%	3		0.03689	0.1111	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/AL(%)	R&B (POTS) excl SB Or	0.84%	108,455						
B.2.5.14	P-2	Other Design/AL(%)	Design	12.85%	1,121						
B.2.5.15	P-2	Other Non-Design/AL(%)	R&B	0.41%	233,426						
B.2.5.16	P-2	INP (Standalone)/AL(%)	R&B (POTS)	0.39%	231,573						
B.2.5.17	P-2	LNP (Standalone)/AL(%)	R&B (POTS)	0.39%	231,573	0.00%	574		0.00262	1.5055	YES
B.2.5.18	P-2	Digital Loop < DS1/AL(%)	Digital Loop < DS1	8.14%	3,145	22.22%	36		0.04583	-3.0724	NO
B.2.5.19	P-2	Digital Loop >= DS1/AL(%)	Digital Loop >= DS1	11.58%	259	82.80%	93		0.03869	-18.4077	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/AL(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/AL(%)	Diagnostic								Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/AL(%)	Diagnostic			2.85%	246				Diagnostic
B.2.6.4	P-2	Combo Other/AL(%)	Diagnostic			50.00%	4				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(%)	Diagnostic			6.12%	49				Diagnostic
B.2.6.6	P-2	UNE ISDN/AL(%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.7	P-2	Line Sharing/AL(%)	Diagnostic			0.00%	34				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/AL(%)	Diagnostic			15.38%	13				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/AL(%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/AL(%)	Diagnostic								Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.6.14	P-2	Other Design/AL(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/AL(%)	Diagnostic			0.00%	6				Diagnostic
B.2.6.16	P-2	INP (Standalone)/AL(%)	Diagnostic			0.00%	3				Diagnostic
B.2.6.17	P-2	LNP (Standalone)/AL(%)	Diagnostic			0.00%	185				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/AL(%)	Diagnostic			5.88%	51				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/AL(%)	Diagnostic			45.45%	11				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/AL(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/AL(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/AL(hours)	>= 48 hrs			165.18	19				YES
B.2.8.4	P-2	Combo Other/AL(hours)	>= 48 hrs								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/AL(hours)	>= 48 hrs			275.48	8				YES
B.2.8.7	P-2	Line Sharing/AL(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/AL(hours)	>= 48 hrs			104.43	1				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/AL(hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/AL(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/AL(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/AL(hours)	>= 48 hrs								

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/AL(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/AL(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/AL(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/AL(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/AL(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/AL(hours)	>= 48 hrs			275.48	8				YES
B.2.8.19	P-2	Digital Loop >= DS1/AL(hours)	>= 48 hrs			176.29	77				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B.2.9.1	P-2	Switch Ports/AL(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/AL(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/AL(hours)	Diagnostic			170.65	7				Diagnostic
B.2.9.4	P-2	Combo Other/AL(hours)	Diagnostic			328.31	2				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(hours)	Diagnostic			142.32	3				Diagnostic
B.2.9.6	P-2	UNE ISDN/AL(hours)	Diagnostic								Diagnostic
B.2.9.7	P-2	Line Sharing/AL(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/AL(hours)	Diagnostic			88.50	1				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/AL(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/AL(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/AL(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/AL(hours)	Diagnostic			142.32	3				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/AL(hours)	Diagnostic			227.65	5				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B.2.10.1	P-2	Switch Ports/AL(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/AL(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/AL(%)	95% >= 48 hrs			94.74%	19				NO
B.2.10.4	P-2	Combo Other/AL(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/AL(%)	95% >= 48 hrs			100.00%	8				YES
B.2.10.7	P-2	Line Sharing/AL(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/AL(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/AL(%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/AL(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/AL(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/AL(%)	95% >= 48 hrs								
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/AL(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/AL(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/AL(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/AL(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/AL(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/AL(%)	95% >= 48 hrs			100.00%	8				YES
B.2.10.19	P-2	Digital Loop >= DS1/AL(%)	95% >= 48 hrs			100.00%	77				YES
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
B.2.11.1	P-2	Switch Ports/AL(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/AL(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/AL(%)	Diagnostic			85.71%	7				Diagnostic
B.2.11.4	P-2	Combo Other/AL(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/AL(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.6	P-2	UNE ISDN/AL(%)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.11.7	P-2	Line Sharing/AL(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/AL(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/AL(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/AL(%)	Diagnostic								Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/AL(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/AL(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/AL(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/AL(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/AL(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/AL(%)	Diagnostic			100.00%	5				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/AL(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/AL(%)	>= 95% w in 15 min			100.00%	6				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/AL(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/AL(%)	<= 5%								
B.2.13.3	P-7A	Non-Time Specific SL1/AL(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/AL(%)	<= 5%								
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/AL(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/AL(%)	>= 95% w in 15 min								
B.2.14.3	P-7A	Non-Time Specific SL1/AL(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/AL(%)	>= 95% w in 15 min								
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/AL(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/AL(%)	<= 5%								
B.2.15.3	P-7A	Non-Time Specific SL1/AL(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/AL(%)	<= 5%								
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/AL(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/AL(minutes)	Diagnostic								Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/AL(%)	<= 5%			0.00%	77				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/AL(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/AL(%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/AL(%)	<= 5%								
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/AL(%)	R&B (POTS)	5.57%	15,354						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.02%	216,047						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	8.45%	71						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	5						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/AL(%)	DS1/DS3	0.77%	522						
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/AL(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/AL(%)	R&B	5.50%	15,750	3.13%	351		0.01230	1.9221	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(%)	R&B	0.02%	217,372	0.06%	6,994		0.00016	-2.3541	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/AL(%)	R&B	0.00%	123,464	0.00%	2,461		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/AL(%)	R&B	0.04%	93,908	0.09%	4,533		0.00031	-1.4547	YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/AL(%)	R&B	7.53%	93	0.00%	3		0.15476	0.4864	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(%)	R&B	0.00%	63	0.00%	1		0.00000		YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/AL(%)	R&B	0.00%	12						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/AL(%)	R&B	0.00%	51	0.00%	1		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/AL(%)	R&B&D - Disp	5.39%	16,572	0.00%	4		0.11297	0.4775	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/AL(%)	R&B&D - Disp	5.39%	16,572						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/AL(%)	R&B&D - Disp	7.53%	93						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/AL(%)	R&B&D - Disp	7.53%	93						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(%)	ADSL to Retail	10.49%	1,087	0.00%	47		0.04565	2.2975	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	0.00%	1,562						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(%)	ADSL to Retail	0.00%	2						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	0.00%	3						
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/AL(%)	ISDN - BRI	9.68%	93	2.50%	40		0.05590	1.2839	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/AL(%)	ISDN - BRI	4.88%	82						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/AL(%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/AL(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/AL(%)	ADSL to Retail	10.49%	1,087	0.00%	5		0.13734	0.7636	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	0.00%	1,562	0.00%	31		0.00000		YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/AL(%)	ADSL to Retail	0.00%	2						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	0.00%	3						
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	5.50%	15,750	0.00%	29		0.04237	1.2978	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	5.50%	15,750						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	5.57%	15,354						
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.04%	92,882						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	8.45%	71						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	5.50%	15,750						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	5.50%	15,750						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	5.57%	15,354						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.04%	92,882						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	8.45%	71						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	5.50%	15,750	0.00%	3		0.13162	0.4178	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	5.50%	15,750						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	7.53%	93						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	5.57%	15,354						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.04%	92,882						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	8.45%	71						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/AL(%)	Design	3.41%	822						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/AL(%)	Design	0.46%	219						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/AL(%)	Design								
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/AL(%)	Design	0.00%	1						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/AL(%)	R&B	5.50%	15,750	16.67%	6		0.09308	-1.1999	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/AL(%)	R&B	0.02%	217,372						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/AL(%)	R&B	7.53%	93						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/AL(%)	R&B	0.00%	63						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/AL(%)	R&B (POTS)	5.57%	15,354						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.02%	216,047	0.00%	3		0.00745	0.0224	YES
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	8.45%	71						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	5						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/AL(%)	R&B (POTS)	5.57%	15,354						
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.02%	216,047	1.72%	754		0.00047	-36.2612	NO
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	8.45%	71						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	5	0.00%	3		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/AL(%)	Digital Loop < DS1	9.73%	1,346	1.15%	87		0.03279	2.6177	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(%)	Digital Loop < DS1	0.22%	1,811						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/AL(%)	Digital Loop < DS1	0.00%	2						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(%)	Digital Loop < DS1	0.00%	3						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/AL(%)	Digital Loop >= DS1	0.88%	114	6.25%	96		0.01292	-4.1595	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(%)	Digital Loop >= DS1	0.00%	108						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(%)	Digital Loop >= DS1								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(%)	Digital Loop >= DS1	0.00%	24						
	% Provisioning Troubles within 30 Days										
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/AL(%)	R&B (POTS)	10.71%	16,883						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	2.76%	211,512						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	18.03%	61						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	3						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/AL(%)	DS1/DS3	8.71%	505						
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/AL(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/AL(%)	R&B	10.54%	17,362	11.08%	325		0.01719	-0.3122	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(%)	R&B	2.77%	212,289	4.23%	4,471		0.00248	-5.8625	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/AL(%)	R&B	2.99%	122,601	3.54%	2,486		0.00345	-1.6084	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/AL(%)	R&B	2.48%	89,688	5.09%	1,985		0.00353	-7.3824	NO
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/AL(%)	R&B	17.91%	67	22.22%	9		0.13613	-0.3167	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(%)	R&B	8.70%	46						
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/AL(%)	R&B	7.14%	14						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/AL(%)	R&B	9.38%	32						
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/AL(%)	R&B&D - Disp	10.32%	18,320	0.00%	4		0.15210	0.6783	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/AL(%)	R&B&D - Disp	10.32%	18,320						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/AL(%)	R&B&D - Disp	17.14%	70						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/AL(%)	R&B&D - Disp	17.14%	70						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(%)	ADSL to Retail	3.95%	1,266	1.96%	51		0.02782	0.7149	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	2.09%	1,432						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(%)	ADSL to Retail	20.00%	5						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/AL(%)	ISDN - BRI	8.62%	116	13.79%	29		0.05827	-0.8877	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/AL(%)	ISDN - BRI	0.00%	128						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/AL(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/AL(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/AL(%)	ADSL to Retail	3.95%	1,266	0.00%	4		0.09754	0.4049	YES
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/AL(%)	ADSL to Retail	2.09%	1,432	14.71%	34		0.02485	-5.0746	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/AL(%)	ADSL to Retail	20.00%	5						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/AL(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	10.54%	17,362	4.76%	42		0.04744	1.2180	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	10.54%	17,362						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	10.71%	16,883						
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	2.47%	89,393						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	18.03%	61						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	10.54%	17,362						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	10.54%	17,362						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	10.71%	16,883						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	2.47%	89,393						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	18.03%	61						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(%)	R&B - Disp	10.54%	17,362	4.76%	21		0.06705	0.8618	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(%)	R&B - Disp	10.54%	17,362						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(%)	R&B - Disp	17.91%	67						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	10.71%	16,883						
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	2.47%	89,393						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(%)	R&B (POTS) excl SB Or	18.03%	61						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/AL(%)	Design	6.26%	958						
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/AL(%)	Design	3.88%	206						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/AL(%)	Design	0.00%	3						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/AL(%)	Design								
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/AL(%)	R&B	10.54%	17,362	20.00%	10		0.09713	-0.9739	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/AL(%)	R&B	2.77%	212,289						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/AL(%)	R&B	17.91%	67						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/AL(%)	R&B	8.70%	46						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/AL(%)	R&B (POTS)	10.71%	16,883						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	2.76%	211,512	0.00%	1		0.16390	0.1686	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	18.03%	61						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	3						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/AL(%)	R&B (POTS)	10.71%	16,883						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	2.76%	211,512	0.00%	759		0.00596	4.6353	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/AL(%)	R&B (POTS)	18.03%	61						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(%)	R&B (POTS)	0.00%	3	0.00%	4		0.00000		YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/AL(%)	Digital Loop < DS1	4.40%	1,568	6.25%	80		0.02351	-0.7867	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(%)	Digital Loop < DS1	2.04%	1,719						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/AL(%)	Digital Loop < DS1	20.00%	5						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(%)	Digital Loop < DS1								
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/AL(%)	Digital Loop >= DS1	2.42%	165	10.71%	56		0.02379	-3.4853	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(%)	Digital Loop >= DS1	1.96%	102						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(%)	Digital Loop >= DS1	0.00%	2						
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(%)	Digital Loop >= DS1	0.00%	7						
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.31	15,323			11.390			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	0.62	215,492			3.555			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.42	70			8.307			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	43.08	5			95.585			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/AL(hours)	DS1/ DS3 - Interoffice	72.27	511			169.862			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/AL(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/AL(hours)	R&B	1.40	15,719	0.77	305	12.532	0.72448	0.8668	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(hours)	R&B	0.63	216,816	0.69	6,791	3.792	0.04673	-1.2579	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/AL(hours)	R&B	0.67	123,075	0.61	2,296	4.241	0.08932	0.6960	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/AL(hours)	R&B	0.57	93,741	0.73	4,495	3.105	0.04741	-3.2677	NO
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/AL(hours)	R&B	2.94	92	0.02	1	18.572	18.67250	0.1565	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(hours)	R&B	3.98	62			27.119			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/AL(hours)	R&B	19.95	11			64.380			

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/AL(hours)	R&B	0.53	51			0.217			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/AL(hours)	R&B&D - Disp	9.80	16,518			129.294			
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/AL(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/AL(hours)	R&B&D - Disp	2.94	92			18.572			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/AL(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(hours)	ADSL to Retail	3.48	1,087			16.103			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(hours)	ADSL to Retail	0.70	1,562			4.216			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(hours)	ADSL to Retail	0.02	2			0.000			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(hours)	ADSL to Retail	0.71	3			0.069			
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/AL(hours)	ISDN - BRI	40.17	91	9.60	37	107.906	21.03926	1.4531	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/AL(hours)	ISDN - BRI	2.60	82			17.715			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/AL(hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/AL(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/AL(hours)	ADSL to Retail	3.48	1,087			16.103			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/AL(hours)	ADSL to Retail	0.70	1,562	0.48	2	4.216	2.98278	0.0729	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/AL(hours)	ADSL to Retail	0.02	2			0.000			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/AL(hours)	ADSL to Retail	0.71	3			0.069			
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/AL(hours)	R&B - Disp	1.40	15,719	7.48	17	12.532	3.04098	-1.9986	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	1.40	15,719			12.532			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.31	15,323			11.390			
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.57	92,715			2.948			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.42	70			8.307			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.22	1			0.000			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(hours)	R&B - Disp	1.40	15,719			12.532			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	1.40	15,719			12.532			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.31	15,323			11.390			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.57	92,715			2.948			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.42	70			8.307			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.22	1			0.000			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(hours)	R&B - Disp	1.40	15,719	1.75	3	12.532	7.23576	-0.0484	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	1.40	15,719			12.532			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(hours)	R&B - Disp	2.94	92			18.572			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.31	15,323			11.390			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.57	92,715			2.948			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(hours)	R&B (POTS) excl SB Or	1.42	70			8.307			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL(hours)	R&B (POTS) excl SB Or	0.22	1			0.000			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/AL(hours)	Design	175.03	799			560.526			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/AL(hours)	Design	31.45	219			97.006			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/AL(hours)	Design								
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/AL(hours)	Design	0.02	1			0.000			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/AL(hours)	R&B	1.40	15,719			12.532			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/AL(hours)	R&B	0.63	216,816			3.792			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/AL(hours)	R&B	2.94	92			18.572			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/AL(hours)	R&B	3.98	62			27.119			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.31	15,323			11.390			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	0.62	215,492			3.555			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.42	70			8.307			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	43.08	5			95.585			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.31	15,323			11.390			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	0.62	215,492	0.49	571	3.555	0.14897	0.8857	YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/AL(hours)	R&B (POTS)	1.42	70			8.307			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(hours)	R&B (POTS)	43.08	5	0.50	1	95.585	104.70761	0.4067	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/AL(hours)	Digital Loop < DS1	12.54	1,339	9.60	37	59.533	9.92148	0.2965	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(hours)	Digital Loop < DS1	1.12	1,811			7.182			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/AL(hours)	Digital Loop < DS1	0.02	2			0.000			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(hours)	Digital Loop < DS1	0.71	3			0.069			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/AL(hours)	Digital Loop >= DS1	425.46	111	31.46	84	1291.090	186.71213	2.1102	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(hours)	Digital Loop >= DS1	13.29	108			61.315			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(hours)	Digital Loop >= DS1								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(hours)	Digital Loop >= DS1	0.57	24			0.207			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/AL(hours)	Diagnostic			13.13	47				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			2.69	198				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/AL(hours)	Diagnostic			2.04	161				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/AL(hours)	Diagnostic			5.53	37				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/AL(hours)	Diagnostic			15.57	2				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic			24.45	1				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/AL(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/AL(hours)	Diagnostic			24.45	1				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/AL(hours)	Diagnostic			44.31	4				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(hours)	Diagnostic			10.10	47				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/AL(hours)	Diagnostic			18.00	3				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/AL(hours)	Diagnostic			0.02	5				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			0.48	29				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/AL(hours)	Diagnostic			39.20	12				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/AL(hours)	Diagnostic			23.36	6				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			34.45	3				Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic			0.94	183				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic			0.46	4				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/AL(hours)	Diagnostic			10.58	50				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/AL(hours)	Diagnostic			63.40	12				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			2.83	91				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.62	2,000				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			3.01	2				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.52	256				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			5.93	28				Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			3.38	70				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.51	1,227				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic			10.72	23				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			4.46	3				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic			6.02	1				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.77	308				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			10.72	23				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			7.40	27				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			4.17	21				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.97	21				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic			11.65	3				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic			5.57	9				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic			8.47	3				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			5.43	8				Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic			6.55	2				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.90	176				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			6.30	12				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			8.29	3				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			2.82	90				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.72	1,423				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			3.01	2				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.52	256				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			6.13	22				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			3.33	68				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			1.50	1,148				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic			10.71	12				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			4.46	3				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic			6.02	1				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.78	306				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			10.71	12				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			7.51	25				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/AL(days)	Diagnostic			4.39	18				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			2.01	20				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/AL(days)	Diagnostic			13.95	1				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL(days)	Diagnostic			5.49	5				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/AL(days)	Diagnostic			8.09	2				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/AL(days)	Diagnostic			6.04	5				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/AL(days)	Diagnostic			6.55	2				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/AL(days)	Diagnostic			0.90	175				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			6.23	7				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/AL(days)	Diagnostic			8.29	3				Diagnostic

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/AL(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/AL(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/AL(%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/AL(%)	Diagnostic			11.97%	234				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/AL(%)	Diagnostic			11.96%	3,613				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/AL(%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(%)	Diagnostic			0.00%	40				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/AL(%)	Diagnostic			2.63%	38				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/AL(%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/AL(%)	Diagnostic			0.00%	30				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/AL(%)	Diagnostic			0.00%	17				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/AL(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/AL(%)	Diagnostic			0.00%	4				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/AL(%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/AL(%)	Diagnostic			12.60%	746				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/AL(%)	Diagnostic			1.28%	78				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/AL(%)	Diagnostic			6.85%	73				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/AL(%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 95% of requests			100.00%	44				YES
B.2.33.2	P-8	xDSL Other/AL(%)	>= 95% of requests								
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/AL(%)	>= 95%			100.00%	120				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/AL(%)	>= 95%			67.07%	82				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/AL(%)	>= 95%			100.00%	23				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/AL(%)	>= 95%			100.00%	5				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/AL(%)	>= 95%			96.00%	175				YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/AL(%)	>= 95%			100.00%	150				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/AL(%)	>= 95%			97.90%	143				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/AL(%)	>= 95%			98.73%	79				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/AL(%)	R&B (POTS)	6.50%	31,844						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/AL(%)	R&B (POTS)	1.37%	17,647						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/AL(%)	DS1/DS3	0.33%	301	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/AL(%)	DS1/DS3	0.00%	208	0.00%	1		0.00000		YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/AL(%)	R&B	6.63%	32,175	6.24%	866		0.00857	0.4561	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/AL(%)	R&B	1.45%	17,952	3.28%	274		0.00727	-2.5251	NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/AL(%)	R&B&D - Disp	6.52%	32,974	0.00%	3		0.14258	0.4575	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/AL(%)	R&B&D - Disp	6.52%	32,974	0.00%	2		0.17462	0.3736	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(%)	ADSL to Retail	51.90%	474	0.00%	11		0.15238	3.4058	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(%)	ADSL to Retail	2.40%	832	0.00%	1		0.15326	0.1568	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/AL(%)	ISDN - BRI	18.52%	54	0.00%	12		0.12397	1.4938	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/AL(%)	ISDN - BRI	0.00%	67	9.09%	11		0.00000		NO
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/AL(%)	ADSL to Retail	51.90%	474	0.00%	3		0.28938	1.7935	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/AL(%)	ADSL to Retail	2.40%	832	0.00%	2		0.10844	0.2217	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/AL(%)	R&B - Disp	6.63%	32,175	2.25%	89		0.02640	1.6586	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/AL(%)	R&B - Disp	6.63%	32,175	0.00%	19		0.05708	1.1608	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/AL(%)	R&B (POTS) excl SB FT	6.49%	31,790	0.00%	0				YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/AL(%)	R&B (POTS) excl SB FT	1.36%	16,233	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/AL(%)	Design	2.38%	799	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/AL(%)	Design	0.51%	975	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/AL(%)	R&B	6.63%	32,175	50.00%	2		0.17589	-2.4659	NO
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/AL(%)	R&B	1.45%	17,952	0.00%	1		0.11947	0.1212	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/AL(%)	R&B (POTS)	6.50%	31,844						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/AL(%)	R&B (POTS)	1.37%	17,647						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/AL(%)	R&B (POTS)	1.96%	1,624,112						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/AL(%)	R&B (POTS)	1.09%	1,624,112						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/AL(%)	DS1/DS3	2.22%	13,573	0.00%	55		0.02012	1.1022	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/AL(%)	DS1/DS3	1.53%	13,573	1.82%	55		0.01673	-0.1708	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/AL(%)	R&B	1.83%	1,753,648	1.26%	68,684		0.00053	10.8926	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/AL(%)	R&B	1.02%	1,753,648	0.40%	68,684		0.00039	15.8751	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/AL(%)	R&B&D - Disp	1.58%	2,093,427	2.40%	125		0.01123	-0.7348	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/AL(%)	R&B&D - Disp	1.58%	2,093,427	1.60%	125		0.01123	-0.0222	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(%)	ADSL to Retail	1.27%	37,406	0.70%	1,576		0.00289	1.9664	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(%)	ADSL to Retail	2.22%	37,406	0.06%	1,576		0.00384	5.6343	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/AL(%)	ISDN - BRI	0.70%	7,705	1.19%	1,010		0.00280	-1.7393	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/AL(%)	ISDN - BRI	0.87%	7,705	1.09%	1,010		0.00312	-0.7035	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/AL(%)	ADSL to Retail	1.27%	37,406	0.52%	576		0.00473	1.5791	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/AL(%)	ADSL to Retail	2.22%	37,406	0.35%	576		0.00626	2.9976	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/AL(%)	R&B - Disp	1.83%	1,753,648	0.74%	11,973		0.00124	8.7866	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/AL(%)	R&B - Disp	1.83%	1,753,648	0.16%	11,973		0.00124	13.4935	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/AL(%)	R&B (POTS) excl SB FT	1.96%	1,624,112	0.00%	13		0.03880	0.5044	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/AL(%)	R&B (POTS) excl SB FT	1.00%	1,624,112	0.00%	13		0.02773	0.3605	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/AL(%)	Design	0.24%	339,779	0.00%	8		0.01714	0.1372	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/AL(%)	Design	0.29%	339,779	0.00%	8		0.01894	0.1515	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/AL(%)	R&B	1.83%	1,753,648	0.13%	1,495		0.00350	4.8534	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/AL(%)	R&B	1.02%	1,753,648	0.07%	1,495		0.00262	3.6549	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/AL(%)	R&B (POTS)	1.96%	1,624,112						

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/AL(%)	R&B (POTS)	1.09%	1,624,112						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/AL(hours)	R&B (POTS)	24.62	31,844			23.329			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/AL(hours)	R&B (POTS)	10.29	17,647			16.900			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/AL(hours)	DS1/DS3	3.81	301	0.00	0	3.055			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/AL(hours)	DS1/DS3	1.61	208	0.40	1	2.246	2.25161	0.5360	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/AL(hours)	R&B	24.51	32,175	11.23	866	23.324	0.80318	16.5262	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/AL(hours)	R&B	10.19	17,952	5.26	274	16.816	1.02360	4.8193	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/AL(hours)	R&B&D - Disp	24.05	32,974	6.57	3	23.248	13.42263	1.3022	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/AL(hours)	R&B&D - Disp	24.05	32,974	4.78	2	23.248	16.43905	1.1726	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(hours)	ADSL to Retail	51.68	474	3.54	11	149.569	45.61717	1.0553	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(hours)	ADSL to Retail	1.97	832	1.13	1	11.487	11.49431	0.0725	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/AL(hours)	ISDN - BRI	12.95	54	5.61	12	16.710	5.33285	1.3771	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/AL(hours)	ISDN - BRI	3.29	67	7.57	11	5.280	1.71755	-2.4932	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/AL(hours)	ADSL to Retail	51.68	474	13.33	3	149.569	86.62683	0.4426	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/AL(hours)	ADSL to Retail	1.97	832	9.00	2	11.487	8.13258	-0.8649	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/AL(hours)	R&B - Disp	24.51	32,175	4.72	89	23.324	2.47576	7.9931	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/AL(hours)	R&B - Disp	24.51	32,175	3.03	19	23.324	5.35249	4.0133	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/AL(hours)	R&B (POTS) excl SB FT	24.63	31,790	0.00	0	23.336			YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/AL(hours)	R&B (POTS) excl SB FT	10.92	16,233	0.00	0	17.226			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/AL(hours)	Design	5.68	799	0.00	0	7.149			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/AL(hours)	Design	2.55	975	0.00	0	4.141			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/AL(hours)	R&B	24.51	32,175	41.50	2	23.324	16.49313	-1.0303	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/AL(hours)	R&B	10.19	17,952	5.00	1	16.816	16.81618	0.3089	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/AL(hours)	R&B (POTS)	24.62	31,844			23.329			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/AL(hours)	R&B (POTS)	10.29	17,647			16.900			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/AL(%)	R&B (POTS)	17.42%	31,844						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/AL(%)	R&B (POTS)	15.50%	17,647						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/AL(%)	DS1/DS3	19.27%	301	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/AL(%)	DS1/DS3	16.35%	208	0.00%	1		0.37067	0.4410	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/AL(%)	R&B	17.38%	32,175	12.01%	866		0.01305	4.1137	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/AL(%)	R&B	15.49%	17,952	11.31%	274		0.02202	1.8945	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/AL(%)	R&B&D - Disp	17.43%	32,974	0.00%	3		0.21906	0.7959	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/AL(%)	R&B&D - Disp	17.43%	32,974	0.00%	2		0.26829	0.6499	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(%)	ADSL to Retail	24.26%	474	0.00%	11		0.13074	1.8557	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(%)	ADSL to Retail	24.76%	832	0.00%	1		0.43188	0.5733	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/AL(%)	ISDN - BRI	25.93%	54	0.00%	12		0.13986	1.8537	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/AL(%)	ISDN - BRI	7.46%	67	18.18%	11		0.08549	-1.2538	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/AL(%)	ADSL to Retail	24.26%	474	66.67%	3		0.24827	-1.7080	NO
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/AL(%)	ADSL to Retail	24.76%	832	0.00%	2		0.30557	0.8103	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/AL(%)	R&B - Disp	17.38%	32,175	2.25%	89		0.04022	3.7617	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/AL(%)	R&B - Disp	17.38%	32,175	5.26%	19		0.08695	1.3931	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/AL(%)	R&B (POTS) excl SB FT	17.42%	31,790	0.00%	0				YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/AL(%)	R&B (POTS) excl SB FT	15.84%	16,233	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/AL(%)	Design	19.77%	799	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/AL(%)	Design	12.10%	975	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/AL(%)	R&B	17.38%	32,175	50.00%	2		0.26794	-1.2176	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/AL(%)	R&B	15.49%	17,952	0.00%	1		0.36178	0.4280	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/AL(%)	R&B (POTS)	17.42%	31,844						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/AL(%)	R&B (POTS)	15.50%	17,647						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/AL(%)	R&B (POTS)	32.27%	20,859						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/AL(%)	R&B (POTS)	19.72%	6,136						

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/AL(%)	DS1/DS3	0.33%	301	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/AL(%)	DS1/DS3	0.00%	208	0.00%	1		0.00000		YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/AL(%)	R&B	32.08%	21,043	9.73%	555		0.02007	11.1331	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/AL(%)	R&B	19.40%	6,290	7.30%	137		0.03415	3.5425	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/AL(%)	R&B&D - Disp	30.99%	21,842	0.00%	3		0.26702	1.1606	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/AL(%)	R&B&D - Disp	30.99%	21,842	0.00%	2		0.32702	0.9477	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/AL(%)	ADSL to Retail	51.90%	474	0.00%	11		0.15238	3.4058	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL(%)	ADSL to Retail	2.40%	832	0.00%	1		0.15326	0.1568	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/AL(%)	ISDN - BRI	18.52%	54	0.00%	12		0.12397	1.4938	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/AL(%)	ISDN - BRI	0.00%	67	9.09%	11		0.00000		NO
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/AL(%)	ADSL to Retail	51.90%	474	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/AL(%)	ADSL to Retail	2.40%	832	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/AL(%)	R&B - Disp	32.08%	21,043	2.25%	89		0.04958	6.0162	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/AL(%)	R&B - Disp	32.08%	21,043	0.00%	19		0.10713	2.9941	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/AL(%)	R&B (POTS) excl SB FT	32.27%	20,859	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/AL(%)	R&B (POTS) excl SB FT	19.74%	6,131	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/AL(%)	Design	2.38%	799	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/AL(%)	Design	0.51%	975	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/AL(%)	R&B	32.08%	21,043	50.00%	2		0.33007	-0.5430	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/AL(%)	R&B	19.40%	6,290	0.00%	1		0.39543	0.4905	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/AL(%)	R&B (POTS)	32.27%	20,859						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/AL(%)	R&B (POTS)	19.72%	6,136						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	AL(%)	BST - State	98.94%	$152,846,393	98.44%	$2,120,460		0.00007	71.1254	NO
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.78	1,535				NO

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/AL(%)	Diagnostic			76.92%	13				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/AL(%)	>= 85% w in 4 days			100.00%	10				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/AL(%)	>= 95% w in 10 days								
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/AL(%)	>= 95%			100.00%	12				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/AL(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/AL(days)	Parity w Retail	21.85	54	16.06	6	11.511	4.95360	1.1701	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/AL(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/AL(%)	Parity w Retail	0.00%	51	0.00%	6		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/AL(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/AL(%)	Parity w Retail	0.00%	54	0.00%	6		0.00000		YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/AL(%)	Parity w Retail	0.00%	1,182	0.00%	1,128		0.00000		YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/AL(hours)	Parity w Retail	137.95	54	0.12	6	277.502	119.41796	1.1542	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/AL(days)	Diagnostic			17.51	6				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/AL(%)	Diagnostic			0.00%	5				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/AL(%)	Diagnostic			0.00%	1				Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/AL(%)	>= 95%			100.00%	115				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/AL(%)	>= 95%			100.00%	59				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/AL(%)	>= 95%			100.00%	12				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/AL(%)	>= 95%			100.00%	20				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/AL(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/AL(%)	Parity w Retail	0.00%	115	0.00%	0				YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/AL(%)	Parity w Retail	0.00%	138,790	0.00%	24,379		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/AL(%)	Parity w Retail	0.08%	138,790	0.00%	24,379		0.00020	4.1451	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/AL(hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/AL(hours)	Parity w Retail	0.17	115	0.00	0	0.301			YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/AL(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/AL(%)	Parity w Retail	0.00%	115	0.00%	0				YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/AL(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/AL(%)	Parity w Retail	0.00%	115	0.00%	0				YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1	AL(%)	BST - State	98.94%	$152,846,393	95.42%	$818,229		0.00011	310.7339	NO
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.96	1	4.92	7,595				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	AL	>0.5% dif 2 consec. Hrs			0					YES

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			99.64%					YES
D.1.1.2	OSS-2	LENS/Region(%)	>= 99.5%			99.85%					YES
D.1.1.3	OSS-2	LEO/Region(%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region(%)	>= 99.5%			99.99%					YES
D.1.1.6	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region(%)	>= 99.5%			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.4	OSS-2	DSAP/Region(%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region(%)	>= 99.5%			99.99%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.20	405,644				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.20	405,644				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	1.10	227,755				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	1.10	227,755				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	2.95	878,134	0.88	79,193				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.60	303,957	0.88	79,193				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	0.53	796				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	0.53	796				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.12	1,444,660				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.12	1,444,660				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.63	62,923				YES
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.63	62,923				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.04	127,477				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.04	127,477				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.60	391,221				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.60	391,221				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	3.05	98,992				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	3.05	98,992				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	2.95	878,134	1.86	18,664				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.60	303,957	1.86	18,664				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	1.74	257,461				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	1.74	257,461				YES
D.1.4.7.1	OSS-1	TAG/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.51	429,742				YES
D.1.4.7.2	OSS-1	TAG/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.51	429,742				YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.1							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.2							
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.91%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region(%)	Parity w Retail	95.12%	1,531,566	94.99%	115,940		0.00066	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region(%)	Parity w Retail	3.16%	44,805	4.59%	959		0.00571	-2.4960	YES
D.2.4.3	OSS-4	DLR/Region(%)	Parity w Retail	4.03%	32,864	3.36%	33,013		0.00153	4.3691	NO
D.2.4.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.60%	1,531,539	99.60%	118,455		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	78.49%	1,134,176	66.19%	68,372		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region(%)	Parity w Retail	99.68%	109,144	99.19%	6,261		0.00073	6.8108	NO
D.2.4.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region(%)	Parity w Retail	31.23%	6,631	24.50%	151		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.4.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.85%	213,326	99.88%	17,941		0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region(%)	Parity w Retail	84.01%	62,771	83.00%	4,329		0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region(%)	Parity w Retail	99.05%	1,531,566	99.46%	115,940		0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region(%)	Parity w Retail	79.20%	44,805	85.30%	959		0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region(%)	Parity w Retail	76.65%	32,864	88.18%	33,013		0.00330	-34.9788	YES
D.2.5.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.79%	1,531,539	99.84%	118,455		0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	90.04%	1,134,176	80.25%	68,372		0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region(%)	Parity w Retail	99.81%	109,144	99.63%	6,261		0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region(%)	Parity w Retail	97.81%	6,631	97.35%	151		0.01204	0.3841	YES
D.2.5.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.98%	213,326	100.00%	17,941		0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region(%)	Parity w Retail	99.39%	62,771	99.21%	4,329		0.00123	1.3876	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region(%)	Parity w Retail	0.95%	1,531,566	0.54%	115,940		0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region(%)	Parity w Retail	20.80%	44,805	14.70%	959		0.01325	4.6024	YES
D.2.6.3	OSS-4	DLR/Region(%)	Parity w Retail	23.35%	32,864	11.82%	33,013		0.00330	34.9788	YES
D.2.6.4	OSS-4	LMOS/Region(%)	Parity w Retail	0.21%	1,531,539	0.16%	118,455		0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	9.96%	1,134,176	19.75%	68,372		0.00118	-83.0395	NO
D.2.6.6	OSS-4	LNP/Region(%)	Parity w Retail	0.19%	109,144	0.37%	6,261		0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region(%)	Parity w Retail	71.96%	7,267	68.31%	628		0.01868	1.9499	YES
D.2.6.8	OSS-4	OSPCM/Region(%)	Parity w Retail	2.19%	6,631	2.65%	151		0.01204	-0.3841	YES
D.2.6.9	OSS-4	Predictor/Region(%)	Parity w Retail	86.18%	68,436	80.39%	6,793		0.00439	13.1884	YES

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.2.6.10	OSS-4	SOCS/Region(%)	Parity w Retail	0.02%	213,326	0.00%	17,941		0.00011	1.8266	YES
D.2.6.11	OSS-4	NIW/Region(%)	Parity w Retail	0.61%	62,771	0.79%	4,329		0.00123	-1.3876	YES

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/AL(calendar days)	<= 20 days								
E.1.1.2	C-1	Virtual Augments for Line Sharing or Line Splitting/AL(business days)	<= 23 days								
E.1.1.3	C-1	Physical Caged/AL(business days)	<= 23 days								
E.1.1.4	C-1	Physical Cageless/AL(business days)	<= 23 days			17	7				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/AL(calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/AL(calendar days)	<= 75 days								
E.1.2.3	C-2	Virtual Augments for Line Sharing or Line Splitting/AL(business days)	<= 45 days								
E.1.2.4	C-2	Physical Caged-Ordinary/AL(business days)	<= 76 days								
E.1.2.5	C-2	Physical Caged-Extraordinary/AL(business days)	<= 91 days								
E.1.2.6	C-2	Physical Cageless-Ordinary/AL(calendar days)	<= 60 days								
E.1.2.7	C-2	Physical Cageless-Extraordinary/AL(calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/AL(%)	< 5% missed								
E.1.3.2	C-3	Physical/AL(%)	< 5% missed								
E.1.3.3	C-3	Virtual Augments for Line Sharing or Line Splitting/AL(%)	< 5% missed								

BellSouth Monthly State Summary

Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%			86.74%	190,895				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%			69.54%	5,979				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%			82.57%	175,044				NO
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic			79.88%	207,309				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic			51.58%	8,061				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic			74.12%	195,003				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/AL(%)	>= 95% w in 3 bus days								
	Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/AL(%)	>= 95% w in 1 min			99.44%	710				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/AL(%)	>= 95% w in 5 bus days			100.00%	9				YES
F.3.1.2	O-10	Local Interoffice Transport/AL(%)	>= 95% w in 5 bus days								
	General - Ordering										
	Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	194.86	6,278,471	35.16	35,479				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	64.68	1,522,154	25.99	88,118				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	AL(seconds)	PBD			6.00					PBD
	% Answered in 10 seconds										
F.6.2	OS-2	AL(%)	PBD			76.80%					PBD

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	AL(seconds)	PBD			5.06					PBD
	% Answered in 10 seconds										
F.7.2	DA-2	AL(%)	PBD			83.50%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	AL(hours)	PBD			0.63	1,758				PBD
	% Accuracy										
F.8.2	E-2	AL(%)	PBD			91.37%	188,838				PBD
	% Timeliness										
F.8.3	E-1	AL(%)	PBD			100.00%	1,758				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	95.22%	3,810	100.00%	24,397		0.00372	-12.8574	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	94.93%	28,227	97.64%	492,390,383		0.00131	-20.7307	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	97.21%	28,227	99.95%	492,390,383		0.00098	-27.9433	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	4.34	28,227	2.52	492,390,383				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/AL(%)	Parity w Retail	85.17%	$4,922,637	97.71%	$136,415		0.00253	-49.4904	YES
F.9.5.2	B-7	UNE/AL(%)	>= 90%			98.83%	$125,465				YES
F.9.5.3	B-7	Interconnection/AL(%)	>= 90%			97.40%	$745				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/AL(%)	Parity w Retail	88.06%	$7,692,276	98.38%	$216,799		0.00204	-50.4842	YES
F.9.6.2	B-8	UNE/AL(%)	>= 90%			98.91%	$292,711				YES
F.9.6.3	B-8	Interconnection/AL(%)	>= 90%			93.53%	$31,550				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	AL(%)	>= 95% w in 30 days			100.00%	1				YES
	Average Software Release Notice Delay Days										
F.10.2	CM-2	AL(average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3A	AL(%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3B	AL(%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	AL(average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										

BellSouth Monthly State Summary
Alabama, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.10.6	CM-5	AL(%)	>= 97% w in 15 min			100.00%	15				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	3				YES
	% Quotes Provided within X Business Days										
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days			100.00%	2				YES
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days			100.00%	1				YES
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	111,412				YES
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	391,591				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	111,412				YES
F.12.2.2	O-2	TAG/Region(%)	100%			99.99%	391,615				NO
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/AL(hours)	PBD	0.46	22	0.46	22				PBD
F.13.1.2	D-1	Directory Listings/AL(hours)	PBD	0.10	27	0.10	27				PBD
F.13.1.3	D-1	Directory Assistance/AL(hours)	PBD	4.72	19	4.71	19				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/AL(%)	>= 95%			100.00%	519				YES
F.13.2.2	D-2	Directory Listings/AL(%)	>= 95%			99.79%	483				YES
F.13.2.3	D-2	Directory Assistance/AL(%)	>= 95%			97.87%	141				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region(%)	100%			100.00%	94				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region(minutes)	Parity w Retail	154	2	123	2				YES