BELLSOUTH

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July 12, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-150

Dear Ms. Dortch:

In response to a request from staff reviewing the pending BellSouth 271 applications, BellSouth provided Aaron Goldberger and Daniel Shiman of the Commission's Wireline Competition Bureau with the attached Monthly State Summary Report for Mississippi for May 2002. Copies of this document were sent to the requesting staff electronically.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachment and requesting that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Aaron Goldberger (w/o attachment)
Daniel Shiman (w/o attachment)
Susan Pié
James Davis-Smith

BellSouth Monthly State Summary

Mississippi, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/MS(%)	Diagnostic			7.35%	11,033				Diagnostic
A.1.1.2	O-7	Business/MS(%)	Diagnostic			25.32%	233				Diagnostic
A.1.1.3	O-7	Design (Specials)/MS(%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/MS(%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/MS(%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/MS(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/MS(%)	Diagnostic			30.08%	1,662				Diagnostic
A.1.2.2	O-7	Business/MS(%)	Diagnostic			36.59%	205				Diagnostic
A.1.2.3	O-7	Design (Specials)/MS(%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/MS(%)	Diagnostic			0.00%	2				Diagnostic
A.1.2.5	O-7	Centrex/MS(%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/MS(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/MS(%)	Diagnostic			57.61%	92				Diagnostic
A.1.3.2	O-7	Business/MS(%)	Diagnostic			57.28%	103				Diagnostic
A.1.3.3	O-7	Design (Specials)/MS(%)	Diagnostic			10.74%	149				Diagnostic
A.1.3.4	O-7	PBX/MS(%)	Diagnostic			25.00%	8				Diagnostic
A.1.3.5	O-7	Centrex/MS(%)	Diagnostic			47.06%	17				Diagnostic
A.1.3.6	O-7	ISDN/MS(%)	Diagnostic			33.33%	12				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/MS(%)	>= 97% w in 1 hr			95.58%	815				NO
A.1.4.2	O-8	Business/MS(%)	>= 97% w in 1 hr			98.31%	59				YES
A.1.4.3	O-8	Design (Specials)/MS(%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/MS(%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/MS(%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/MS(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/MS(%)	>= 85% w in 10 hrs			94.07%	506				YES
A.1.7.2	O-8	Business/MS(%)	>= 85% w in 10 hrs			97.40%	77				YES
A.1.7.3	O-8	Design (Specials)/MS(%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/MS(%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/MS(%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/MS(%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/MS(%)	>= 85% w in 24 hrs			98.15%	54				YES
A.1.8.2	O-8	Business/MS(%)	>= 85% w in 24 hrs			100.00%	59				YES
A.1.8.3	O-8	Design (Specials)/MS(%)	>= 85% w in 24 hrs			100.00%	17				YES
A.1.8.4	O-8	PBX/MS(%)	>= 85% w in 24 hrs			100.00%	2				YES
A.1.8.5	O-8	Centrex/MS(%)	>= 85% w in 24 hrs			100.00%	8				YES
A.1.8.6	O-8	ISDN/MS(%)	>= 85% w in 24 hrs			75.00%	4				NO
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/MS(%)	>= 95% w in 3 hrs			99.09%	10,147				YES
A.1.9.2	O-9	Business/MS(%)	>= 95% w in 3 hrs			100.00%	157				YES
A.1.9.3	O-9	Design (Specials)/MS(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/MS(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/MS(%)	>= 95% w in 3 hrs								

BellSouth Monthly State Summary
Mississippi, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.9.6	O-9	ISDN/MS(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/MS(%)	>= 85% w in 10 hrs			88.96%	1,259				YES
A.1.12.2	O-9	Business/MS(%)	>= 85% w in 10 hrs			96.75%	154				YES
A.1.12.3	O-9	Design (Specials)/MS(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/MS(%)	>= 85% w in 10 hrs			50.00%	2				NO
A.1.12.5	O-9	Centrex/MS(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/MS(%)	>= 85% w in 10 hrs								
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/MS(%)	>= 85% w in 36 hrs			100.00%	41				YES
A.1.13.2	O-9	Business/MS(%)	>= 85% w in 36 hrs			100.00%	48				YES
A.1.13.3	O-9	Design (Specials)/MS(%)	>= 85% w in 36 hrs			97.66%	128				YES
A.1.13.4	O-9	PBX/MS(%)	>= 85% w in 36 hrs			100.00%	6				YES
A.1.13.5	O-9	Centrex/MS(%)	>= 85% w in 36 hrs			100.00%	8				YES
A.1.13.6	O-9	ISDN/MS(%)	>= 85% w in 36 hrs			100.00%	8				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/MS(%)	>= 95%			98.50%	133				YES
A.1.14.1.2	O-11	Residence/TAG/MS(%)	>= 95%			99.15%	10,900				YES
A.1.14.2.1	O-11	Business/EDI/MS(%)	>= 95%			82.35%	17				NO
A.1.14.2.2	O-11	Business/TAG/MS(%)	>= 95%			93.52%	216				NO
A.1.14.3.1	O-11	Design (Specials)/EDI/MS(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/MS(%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/MS(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/MS(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/MS(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/MS(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/MS(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/MS(%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/MS(%)	>= 95%			88.89%	9				NO
A.1.15.1.2	O-11	Residence/TAG/MS(%)	>= 95%			99.94%	1,653				YES
A.1.15.2.1	O-11	Business/EDI/MS(%)	>= 95%			100.00%	7				YES
A.1.15.2.2	O-11	Business/TAG/MS(%)	>= 95%			100.00%	198				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/MS(%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/MS(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/MS(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/MS(%)	>= 95%			100.00%	2				YES
A.1.15.5.1	O-11	Centrex/EDI/MS(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/MS(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/MS(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/MS(%)	>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/MS(%)	>= 95%			98.91%	92				YES
A.1.16.2	O-11	Business/MS(%)	>= 95%			98.06%	103				YES
A.1.16.3	O-11	Design (Specials)/MS(%)	>= 95%			93.96%	149				NO
A.1.16.4	O-11	PBX/MS(%)	>= 95%			100.00%	8				YES
A.1.16.5	O-11	Centrex/MS(%)	>= 95%			88.24%	17				NO
A.1.16.6	O-11	ISDN/MS(%)	>= 95%			100.00%	12				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/MS(%)	>= 95%			99.24%	131				YES
A.1.17.1.2	O-11	Residence/TAG/MS(%)	>= 95%			99.83%	10,807				YES
A.1.17.2.1	O-11	Business/EDI/MS(%)	>= 95%			100.00%	14				YES

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Mississippi, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.17.2.2	O-11	Business/TAG/MS(%)	>= 95%			100.00%	202				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/MS(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/MS(%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/MS(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/MS(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/MS(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/MS(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/MS(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/MS(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A.1.18.1.1	O-11	Residence/EDI/MS(%)	>= 95%			100.00%	8				YES
A.1.18.1.2	O-11	Residence/TAG/MS(%)	>= 95%			95.58%	1,652				YES
A.1.18.2.1	O-11	Business/EDI/MS(%)	>= 95%			100.00%	7				YES
A.1.18.2.2	O-11	Business/TAG/MS(%)	>= 95%			91.92%	198				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/MS(%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/MS(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/MS(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/MS(%)	>= 95%			100.00%	2				YES
A.1.18.5.1	O-11	Centrex/EDI/MS(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/MS(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/MS(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/MS(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A.1.19.1	O-11	Residence/MS(%)	>= 95%			89.01%	91				NO
A.1.19.2	O-11	Business/MS(%)	>= 95%			89.11%	101				NO
A.1.19.3	O-11	Design (Specials)/MS(%)	>= 95%			98.57%	140				YES
A.1.19.4	O-11	PBX/MS(%)	>= 95%			100.00%	8				YES
A.1.19.5	O-11	Centrex/MS(%)	>= 95%			100.00%	15				YES
A.1.19.6	O-11	ISDN/MS(%)	>= 95%			100.00%	12				YES
	Resale - Provisioning										
	Order Completion Interval										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/MS(days)	Res	5.64	7,437	4.91	409	5.482	0.27843	2.6473	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/MS(days)	Res	0.77	146,262	0.54	7,554	0.941	0.01110	20.3559	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/MS(days)	Res	4.58	12	4.00	1	1.165	1.21205	0.4813	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/MS(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/MS(days)	Bus	3.67	3,650	2.64	34	8.971	1.54561	0.6686	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/MS(days)	Bus	1.32	7,089	0.95	203	6.066	0.43178	0.8668	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/MS(days)	Bus	11.00	24			12.847			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/MS(days)	Bus	0.67	2			0.471			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/MS(days)	Design	22.40	380	8.00	4	21.365	10.73834	1.3409	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Design	4.90	307	2.87	5	5.536	2.49576	0.8148	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Design								
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Design	4.12	11			2.056			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/MS(days)	PBX	24.21	16			34.695			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/MS(days)	PBX	4.50	48	2.63	8	8.889	3.39469	0.5523	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/MS(days)	PBX	8.50	2			4.950			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/MS(days)	PBX	1.98	18	6.00	1	4.524	4.64764	-0.8646	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/MS(days)	Centrex	5.76	159			5.765			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/MS(days)	Centrex	1.38	670	2.00	3	2.526	1.46184	-0.4234	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/MS(days)	Centrex	13.50	6			15.307			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Centrex	1.89	41			2.693			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/MS(days)	ISDN	22.77	130	12.00	1	37.727	37.87219	0.2844	YES

BellSouth Monthly State Summary
Mississippi, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/MS(days)	ISDN	10.26	196			25.356			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/MS(days)	ISDN								
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/MS(days)	ISDN	7.25	4			8.539			
	Held Orders										
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/MS(days)	Res	14.33	76	2.00	1	29.412	29.60460	0.4165	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/MS(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/MS(days)	Res	91.64	14	0.00	0	338.579			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/MS(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/MS(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/MS(days)	Res	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/MS(days)	Bus	17.23	22	0.00	0	25.886			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/MS(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/MS(days)	Bus	5.33	3	0.00	0	4.163			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/MS(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/MS(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/MS(days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/MS(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/MS(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/MS(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/MS(days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/MS(days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/MS(days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/MS(days)	PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/MS(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/MS(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/MS(days)	Centrex	1.00	1	0.00	0	0.000			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/MS(days)	Centrex	0.00	0						
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/MS(days)	Centrex	0.00	0						
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/MS(days)	Centrex	0.00	0						
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/MS(days)	ISDN	74.50	2	0.00	0	20.506			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/MS(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/MS(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/MS(days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/MS(days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/MS(days)	ISDN	0.00	0						
	% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/MS(%)	Res	0.63%	161,139	0.77%	8,400		0.00089	-1.5787	YES
A.2.4.2	P-2	Business/MS(%)	Bus	2.44%	11,047	1.19%	252		0.00984	1.2743	YES
A.2.4.3	P-2	Design (Specials)/MS(%)	Design	12.94%	788						
A.2.4.4	P-2	PBX/MS(%)	PBX	3.33%	90	0.00%	2		0.12833	0.2597	YES
A.2.4.5	P-2	Centrex/MS(%)	Centrex	2.02%	890						
A.2.4.6	P-2	ISDN/MS(%)	ISDN	9.87%	314						
	% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/MS(%)	Diagnostic			0.00%	286				Diagnostic
A.2.5.2	P-2	Business/MS(%)	Diagnostic			0.00%	67				Diagnostic
A.2.5.3	P-2	Design (Specials)/MS(%)	Diagnostic			38.38%	99				Diagnostic
A.2.5.4	P-2	PBX/MS(%)	Diagnostic			0.00%	13				Diagnostic
A.2.5.5	P-2	Centrex/MS(%)	Diagnostic			0.00%	3				Diagnostic
A.2.5.6	P-2	ISDN/MS(%)	Diagnostic			25.00%	4				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Average Jeopardy Notice Interval - Mechanized										
A.2.7.1	P-2	Residence/MS(hours)	>= 48 hrs			134.80	63				YES
A.2.7.2	P-2	Business/MS(hours)	>= 48 hrs			162.19	3				YES
A.2.7.3	P-2	Design (Specials)/MS(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/MS(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/MS(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/MS(hours)	>= 48 hrs								
	Average Jeopardy Notice Interval - Non-Mechanized										
A.2.8.1	P-2	Residence/MS(hours)	Diagnostic								Diagnostic
A.2.8.2	P-2	Business/MS(hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/MS(hours)	Diagnostic			765.60	38				Diagnostic
A.2.8.4	P-2	PBX/MS(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/MS(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/MS(hours)	Diagnostic			39.63	1				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
A.2.9.1	P-2	Residence/MS(%)	95% >= 48 hrs			100.00%	63				YES
A.2.9.2	P-2	Business/MS(%)	95% >= 48 hrs			100.00%	3				YES
A.2.9.3	P-2	Design (Specials)/MS(%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/MS(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/MS(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/MS(%)	95% >= 48 hrs								
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.1	P-2	Residence/MS(%)	Diagnostic								Diagnostic
A.2.10.2	P-2	Business/MS(%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/MS(%)	Diagnostic			100.00%	38				Diagnostic
A.2.10.4	P-2	PBX/MS(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/MS(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/MS(%)	Diagnostic			0.00%	1				Diagnostic
	% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/MS(%)	Res	8.21%	8,366	3.85%	441		0.01341	3.2481	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/MS(%)	Res	0.01%	152,724	0.16%	8,250		0.00011	-13.1908	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/MS(%)	Res	6.67%	15	0.00%	1		0.25762	0.2588	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/MS(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/MS(%)	Bus	2.83%	3,820	5.17%	58		0.02193	-1.0695	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/MS(%)	Bus	0.04%	7,150	0.39%	259		0.00130	-2.6567	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/MS(%)	Bus	7.41%	27	0.00%	1		0.26670	0.2777	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/MS(%)	Bus	0.00%	3						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/MS(%)	Design	2.02%	397	0.00%	69		0.01833	1.0995	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/MS(%)	Design	0.32%	308	0.00%	24		0.01206	0.2693	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/MS(%)	Design								
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/MS(%)	Design	0.00%	11						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/MS(%)	PBX	23.53%	17						
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/MS(%)	PBX	0.00%	49	0.00%	10		0.00000		YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/MS(%)	PBX	0.00%	2						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/MS(%)	PBX	0.00%	19	0.00%	5		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/MS(%)	Centrex	2.44%	164						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/MS(%)	Centrex	0.00%	672	0.00%	3		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/MS(%)	Centrex	14.29%	7						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/MS(%)	Centrex	0.00%	41						
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/MS(%)	ISDN	5.30%	132	0.00%	3		0.13084	0.4053	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/MS(%)	ISDN	0.00%	197	0.00%	1		0.00000		YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/MS(%)	ISDN								
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/MS(%)	ISDN	0.00%	6						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/MS(%)	Res	10.69%	8,531	6.56%	518		0.01398	2.9514	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/MS(%)	Res	2.72%	151,970	3.12%	7,622		0.00191	-2.1289	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/MS(%)	Res	8.33%	24	0.00%	1		0.28208	0.2954	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/MS(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/MS(%)	Bus	9.97%	4,583	5.66%	53		0.04139	1.0415	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/MS(%)	Bus	5.45%	6,697	3.53%	255		0.01448	1.3262	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/MS(%)	Bus	6.45%	31	0.00%	1		0.24960	0.2585	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/MS(%)	Bus	0.00%	2						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/MS(%)	Design	9.65%	404	6.45%	31		0.05504	0.5817	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/MS(%)	Design	2.87%	209	0.00%	14		0.04610	0.6227	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/MS(%)	Design								
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/MS(%)	Design	0.00%	1						
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/MS(%)	PBX	10.00%	10						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/MS(%)	PBX	0.00%	73	8.33%	12		0.00000		NO
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/MS(%)	PBX								
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/MS(%)	PBX	0.00%	11	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/MS(%)	Centrex	8.20%	183						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/MS(%)	Centrex	3.62%	829	0.00%	2		0.13222	0.2737	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/MS(%)	Centrex	22.22%	9						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/MS(%)	Centrex	24.24%	33						
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/MS(%)	ISDN	4.20%	143						
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/MS(%)	ISDN	0.60%	166	0.00%	2		0.05505	0.1094	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/MS(%)	ISDN	0.00%	1						
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/MS(%)	ISDN	9.09%	11						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/MS(hours)	Res	1.14	8,366	0.19	415	9.410	0.47323	2.0206	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/MS(hours)	Res	0.41	151,992	0.39	7,987	2.234	0.02564	0.9388	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/MS(hours)	Res	1.01	15	0.02	1	3.856	3.98222	0.2500	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/MS(hours)	Res	0.42	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/MS(hours)	Bus	2.39	3,802	0.89	41	18.293	2.87229	0.5253	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/MS(hours)	Bus	1.97	7,120	0.33	212	18.390	1.28169	1.2790	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/MS(hours)	Bus	6.05	26	0.02	1	22.577	23.00660	0.2623	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/MS(hours)	Bus	0.36	3			0.193			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/MS(hours)	Design	119.06	378			346.986			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/MS(hours)	Design	3.75	301			34.231			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/MS(hours)	Design								
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/MS(hours)	Design	0.37	11			0.101			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/MS(hours)	PBX	38.17	16			84.676			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/MS(hours)	PBX	7.80	49	0.11	2	28.436	20.51365	0.3750	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/MS(hours)	PBX	0.02	2			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/MS(hours)	PBX	0.38	19			0.227			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/MS(hours)	Centrex	5.63	164			33.206			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/MS(hours)	Centrex	1.53	671			11.642			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/MS(hours)	Centrex	3.32	7			8.731			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/MS(hours)	Centrex	0.36	41			0.091			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/MS(hours)	ISDN	141.15	124			412.921			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/MS(hours)	ISDN	89.13	196			444.522			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/MS(hours)	ISDN								
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/MS(hours)	ISDN	0.44	6			0.075			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/MS(hours)	Diagnostic			20.13	25				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			2.86	261				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/MS(hours)	Diagnostic			24.85	18				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			9.51	47				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/MS(hours)	Diagnostic			131.25	67				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			42.55	25				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			23.36	8				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic			4.74	5				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			9.42	3				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/MS(hours)	Diagnostic			37.17	3				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			42.82	1				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			4.43	288				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.56	6,379				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic			3.78	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.45	3				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.80	62				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			3.00	26				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.03	813				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.25	15				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.23	82				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			8.34	1				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			2.59	12				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.28	5				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.31	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			2.37	13				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic			2.02	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			5.02	5				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			5.45	4				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			3.88	3				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			4.44	281				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.86	2,391				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic			3.78	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.45	3				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.87	52				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic

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A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			3.00	26				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.09	650				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.25	15				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.04	79				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			8.34	1				Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/MS(days)	Diagnostic			2.71	10				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.28	5				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/MS(days)	Diagnostic			2.00	1				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			2.37	13				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/MS(days)	Diagnostic			2.02	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			5.02	5				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			5.45	4				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic

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A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			3.88	3				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A.2.24.1.1	P-6	Residence/Dispatch/MS(%)	Diagnostic			4.15%	410				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/MS(%)	Diagnostic			4.99%	7,589				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/MS(%)	Diagnostic			9.09%	33				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/MS(%)	Diagnostic			11.54%	208				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/MS(%)	Diagnostic			42.86%	7				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/MS(%)	Diagnostic			16.67%	6				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/MS(%)	Diagnostic								Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/MS(%)	Diagnostic			0.00%	8				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/MS(%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/MS(%)	Diagnostic			0.00%	3				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/MS(%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/MS(%)	>= 95%			90.77%	195				NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/MS(%)	>= 95%			98.82%	170				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/MS(%)	>= 95%			100.00%	14				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/MS(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/MS(%)	>= 95%			88.82%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/MS(%)	>= 95%			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/MS(%)	>= 95%			77.78%	18				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/MS(%)	>= 95%			92.59%	27				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/MS(%)	>= 95%			80.49%	41				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/MS(%)	>= 95%			91.43%	140				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/MS(%)	>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/MS(%)	>= 95%			92.31%	13				NO
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/MS(%)	Res	5.27%	24,145	1.29%	776		0.00815	4.8877	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/MS(%)	Res	0.93%	11,022	0.64%	156		0.00776	0.3783	YES
A.3.1.2.1	M&R-1	Business/Dispatch/MS(%)	Bus	6.46%	3,203	1.47%	136		0.02153	2.3191	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/MS(%)	Bus	1.14%	1,573	0.00%	35		0.01818	0.6295	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/MS(%)	Design	0.18%	570	0.00%	75		0.00514	0.3413	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/MS(%)	Design	0.00%	584	3.57%	28		0.00000		NO
A.3.1.4.1	M&R-1	PBX/Dispatch/MS(%)	PBX	3.39%	59	11.11%	9		0.06476	-1.1923	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/MS(%)	PBX	7.69%	39	0.00%	2		0.19319	0.3982	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/MS(%)	Centrex	7.04%	341	0.00%	4		0.12864	0.5471	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/MS(%)	Centrex	1.00%	300	0.00%	0				YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/MS(%)	ISDN	2.78%	36	0.00%	4		0.08661	0.3207	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/MS(%)	ISDN	0.00%	45	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/MS(%)	Res	2.71%	890,694	2.35%	33,011		0.00092	3.9019	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/MS(%)	Res	1.24%	890,694	0.47%	33,011		0.00062	12.2676	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.2.2.1	M&R-2	Business/Dispatch/MS(%)		Bus	1.45%	220,371	1.47%	9,279		0.00128	-0.0956	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/MS(%)		Bus	0.71%	220,371	0.38%	9,279		0.00090	3.7594	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/MS(%)		Design	1.64%	34,851	3.53%	2,122		0.00286	-6.6405	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/MS(%)		Design	1.68%	34,851	1.32%	2,122		0.00289	1.2306	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/MS(%)		PBX	0.14%	41,002	1.37%	655		0.00149	-8.2341	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/MS(%)		PBX	0.10%	41,002	0.31%	655		0.00121	-1.7308	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/MS(%)		Centrex	0.47%	72,102	0.50%	807		0.00243	-0.0933	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/MS(%)		Centrex	0.42%	72,102	0.00%	807		0.00228	1.8222	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/MS(%)		ISDN	0.04%	87,283	0.18%	2,260		0.00043	-3.1372	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/MS(%)		ISDN	0.05%	87,283	0.04%	2,260		0.00048	0.1511	YES
	Maintenance Average Duration											
A.3.3.1.1	M&R-3	Residence/Dispatch/MS(hours)		Res	23.97	24,145	19.90	776	24.003	0.87538	4.6490	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/MS(hours)		Res	10.44	11,022	4.38	156	18.516	1.49294	4.0569	YES
A.3.3.2.1	M&R-3	Business/Dispatch/MS(hours)		Bus	10.68	3,203	9.52	136	14.732	1.28982	0.8970	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/MS(hours)		Bus	3.20	1,573	1.20	35	6.421	1.09742	1.8204	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/MS(hours)		Design	5.17	570	4.77	75	3.600	0.44221	0.8970	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/MS(hours)		Design	1.95	584	4.42	28	2.781	0.53804	-4.6020	NO
A.3.3.4.1	M&R-3	PBX/Dispatch/MS(hours)		PBX	6.03	59	11.69	9	4.951	1.77191	-3.1929	NO
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/MS(hours)		PBX	6.00	39	1.93	2	8.615	6.24612	0.6514	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/MS(hours)		Centrex	8.69	341	7.50	4	12.152	6.11158	0.1947	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/MS(hours)		Centrex	2.94	300	0.00	0	5.227			YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/MS(hours)		ISDN	5.76	36	4.06	4	7.810	4.11629	0.4127	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/MS(hours)		ISDN	2.66	45	1.28	1	4.504	4.55344	0.3033	YES
	% Repeat Troubles within 30 Days											
A.3.4.1.1	M&R-4	Residence/Dispatch/MS(%)		Res	18.29%	24,145	11.73%	776		0.01410	4.6574	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/MS(%)		Res	15.71%	11,022	16.67%	156		0.02934	-0.3247	YES
A.3.4.2.1	M&R-4	Business/Dispatch/MS(%)		Bus	13.33%	3,203	8.82%	136		0.02976	1.5147	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/MS(%)		Bus	14.24%	1,573	11.43%	35		0.05972	0.4708	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/MS(%)		Design	19.82%	570	17.33%	75		0.04897	0.5087	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/MS(%)		Design	17.29%	584	32.14%	28		0.07317	-2.0294	NO
A.3.4.4.1	M&R-4	PBX/Dispatch/MS(%)		PBX	16.95%	59	55.56%	9		0.13426	-2.8755	NO
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/MS(%)		PBX	2.56%	39	50.00%	2		0.11460	-4.1394	NO
A.3.4.5.1	M&R-4	Centrex/Dispatch/MS(%)		Centrex	11.73%	341	0.00%	4		0.16183	0.7248	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/MS(%)		Centrex	12.33%	300	0.00%	0				YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/MS(%)		ISDN	19.44%	36	25.00%	4		0.20859	-0.2663	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/MS(%)		ISDN	13.33%	45	0.00%	1		0.34369	0.3879	YES
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/MS(%)		Res	32.73%	16,106	31.62%	585		0.01975	0.5616	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/MS(%)		Res	20.04%	3,963	8.75%	80		0.04520	2.4967	YES
A.3.5.2.1	M&R-5	Business/Dispatch/MS(%)		Bus	5.75%	1,932	9.38%	96		0.02433	-1.4916	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/MS(%)		Bus	1.92%	624	0.00%	18		0.03283	0.5857	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/MS(%)		Design	0.18%	570	0.00%	75		0.00514	0.3413	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/MS(%)		Design	0.00%	584	3.57%	28		0.00000		NO
A.3.5.4.1	M&R-5	PBX/Dispatch/MS(%)		PBX	0.00%	48	11.11%	9		0.00000		NO
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/MS(%)		PBX	6.45%	31	0.00%	2		0.17923	0.3600	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/MS(%)		Centrex	5.53%	199	0.00%	3		0.13293	0.4158	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/MS(%)		Centrex	1.21%	165	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/MS(%)		ISDN	2.78%	36	0.00%	4		0.08661	0.3207	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/MS(%)		ISDN	0.00%	45	0.00%	1		0.00000		YES
	Resale - Billing											
	Invoice Accuracy											
A.4.1	B-1	MS(%)		BST - State	98.60%	$112,529,895	99.61%	$2,839,247		0.00007	-143.5366	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.16	1,855				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/MS(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/MS(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/MS(%)	Diagnostic			10.90%	10,565				Diagnostic
B.1.1.4	O-7	Combo Other/MS(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/MS(%)	Diagnostic			24.53%	53				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/MS(%)	Diagnostic			40.00%	5				Diagnostic
B.1.1.7	O-7	Line Sharing/MS(%)	Diagnostic								Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/MS(%)	Diagnostic			25.00%	12				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/MS(%)	Diagnostic			40.00%	10				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/MS(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/MS(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/MS(%)	Diagnostic								Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/MS(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/MS(%)	Diagnostic			12.07%	58				Diagnostic
B.1.1.15	O-7	Other Non-Design/MS(%)	Diagnostic			12.70%	63				Diagnostic
B.1.1.16	O-7	INP Standalone/MS(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/MS(%)	Diagnostic			12.26%	106				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/MS(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/MS(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/MS(%)	Diagnostic			33.05%	2,112				Diagnostic
B.1.2.4	O-7	Combo Other/MS(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/MS(%)	Diagnostic			0.00%	6				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/MS(%)	Diagnostic			5.26%	38				Diagnostic
B.1.2.7	O-7	Line Sharing/MS(%)	Diagnostic								Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/MS(%)	Diagnostic			25.00%	4				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/MS(%)	Diagnostic			16.67%	18				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/MS(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/MS(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/MS(%)	Diagnostic			100.00%	3				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/MS(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/MS(%)	Diagnostic			35.71%	14				Diagnostic
B.1.2.15	O-7	Other Non-Design/MS(%)	Diagnostic			36.67%	30				Diagnostic
B.1.2.16	O-7	INP Standalone/MS(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/MS(%)	Diagnostic			21.51%	93				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/MS(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/MS(%)	Diagnostic			14.29%	7				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/MS(%)	Diagnostic			44.63%	121				Diagnostic
B.1.3.4	O-7	Combo Other/MS(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/MS(%)	Diagnostic			23.81%	21				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.7	O-7	Line Sharing/MS(%)	Diagnostic								Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/MS(%)	Diagnostic			60.00%	5				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/MS(%)	Diagnostic			52.38%	21				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/MS(%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/MS(%)	Diagnostic			71.43%	7				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/MS(%)	Diagnostic			64.29%	14				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/MS(%)	Diagnostic			39.62%	53				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.3.14	O-7	Other Design/MS(%)	Diagnostic			37.78%	45				Diagnostic
B.1.3.15	O-7	Other Non-Design/MS(%)	Diagnostic			22.03%	118				Diagnostic
B.1.3.16	O-7	INP Standalone/MS(%)	Diagnostic			57.14%	7				Diagnostic
B.1.3.17	O-13	LNP Standalone/MS(%)	Diagnostic			26.98%	63				Diagnostic
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/MS(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/MS(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/MS(%)	>= 97% w in 1 hr			91.70%	1,156				NO
B.1.4.4	O-8	Combo Other/MS(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 97% w in 1 hr			100.00%	13				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/MS(%)	>= 97% w in 1 hr			0.00%	2				NO
B.1.4.7	O-8	Line Sharing/MS(%)	>= 97% w in 1 hr								
B.1.4.8	O-8	2W Analog Loop Design/MS(%)	>= 97% w in 1 hr			100.00%	3				YES
B.1.4.9	O-8	2W Analog Loop Non-Design/MS(%)	>= 97% w in 1 hr			100.00%	4				YES
B.1.4.10	O-8	2W Analog Loop w/INP Design/MS(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/MS(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/MS(%)	>= 97% w in 1 hr								
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/MS(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/MS(%)	>= 97% w in 1 hr			100.00%	7				YES
B.1.4.15	O-8	Other Non-Design/MS(%)	>= 97% w in 1 hr			62.50%	8				NO
B.1.4.16	O-8	INP Standalone/MS(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/MS(%)	>= 97% w in 1 hr			100.00%	13				YES
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/MS(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/MS(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/MS(%)	>= 85% w in 10 hrs			85.69%	713				YES
B.1.7.4	O-8	Combo Other/MS(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/MS(%)	>= 85% w in 10 hrs			50.00%	2				NO
B.1.7.7	O-8	Line Sharing/MS(%)	>= 85% w in 10 hrs								
B.1.7.8	O-8	2W Analog Loop Design/MS(%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/MS(%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/MS(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/MS(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/MS(%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/MS(%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/MS(%)	>= 85% w in 10 hrs			80.00%	5				NO
B.1.7.15	O-8	Other Non-Design/MS(%)	>= 85% w in 10 hrs			90.91%	11				YES
B.1.7.16	O-8	INP Standalone/MS(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/MS(%)	>= 85% w in 10 hrs			95.00%	20				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/MS(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/MS(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.3	O-8	Loop + Port Combinations/MS(%)	>= 85% w in 24 hrs			100.00%	55				YES
B.1.8.4	O-8	Combo Other/MS(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/MS(%)	>= 85% w in 24 hrs								
B.1.8.7	O-8	Line Sharing/MS(%)	>= 85% w in 24 hrs								
B.1.8.8	O-8	2W Analog Loop Design/MS(%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/MS(%)	>= 85% w in 24 hrs			100.00%	12				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/MS(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/MS(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.12	O-14	2W Analog Loop w/LNP Design/MS(%)	>= 85% w in 24 hrs			100.00%	9				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/MS(%)	>= 85% w in 24 hrs			100.00%	22				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.8.14	O-8	Other Design/MS(%)	>= 85% w in 24 hrs			94.74%	19				YES
B.1.8.15	O-8	Other Non-Design/MS(%)	>= 85% w in 24 hrs			100.00%	27				YES
B.1.8.16	O-8	INP Standalone/MS(%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.17	O-14	LNP Standalone/MS(%)	>= 85% w in 24 hrs			100.00%	17				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/MS(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/MS(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/MS(%)	>= 95% w in 3 hrs			96.52%	9,384				YES
B.1.9.4	O-9	Combo Other/MS(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 95% w in 3 hrs			97.37%	38				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/MS(%)	>= 95% w in 3 hrs								
B.1.9.7	O-9	Line Sharing/MS(%)	>= 95% w in 3 hrs								
B.1.9.8	O-9	2W Analog Loop Design/MS(%)	>= 95% w in 3 hrs			100.00%	9				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/MS(%)	>= 95% w in 3 hrs			100.00%	6				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/MS(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/MS(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/MS(%)	>= 95% w in 3 hrs								
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/MS(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/MS(%)	>= 95% w in 3 hrs			97.92%	48				YES
B.1.9.15	O-9	Other Non-Design/MS(%)	>= 95% w in 3 hrs			46.94%	49				NO
B.1.9.16	O-9	INP Standalone/MS(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/MS(%)	>= 95% w in 3 hrs			100.00%	90				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12.1	O-9	Switch Ports/MS(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/MS(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/MS(%)	>= 85% w in 10 hrs			88.27%	1,560				YES
B.1.12.4	O-9	Combo Other/MS(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 85% w in 10 hrs			100.00%	6				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/MS(%)	>= 85% w in 10 hrs			83.78%	37				NO
B.1.12.7	O-9	Line Sharing/MS(%)	>= 85% w in 10 hrs								
B.1.12.8	O-9	2W Analog Loop Design/MS(%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/MS(%)	>= 85% w in 10 hrs			86.67%	15				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/MS(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/MS(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/MS(%)	>= 85% w in 10 hrs								
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/MS(%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/MS(%)	>= 85% w in 10 hrs			88.89%	9				YES
B.1.12.15	O-9	Other Non-Design/MS(%)	>= 85% w in 10 hrs			52.63%	19				NO
B.1.12.16	O-9	INP Standalone/MS(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/MS(%)	>= 85% w in 10 hrs			90.91%	77				YES
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/MS(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/MS(%)	>= 85% w in 36 hrs			100.00%	7				YES
B.1.13.3	O-9	Loop + Port Combinations/MS(%)	>= 85% w in 36 hrs			100.00%	51				YES
B.1.13.4	O-9	Combo Other/MS(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 85% w in 36 hrs			100.00%	16				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/MS(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.7	O-9	Line Sharing/MS(%)	>= 85% w in 36 hrs								
B.1.13.8	O-9	2W Analog Loop Design/MS(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/MS(%)	>= 85% w in 36 hrs			100.00%	6				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/MS(%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/MS(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/MS(%)	>= 85% w in 36 hrs			100.00%	5				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/MS(%)	>= 85% w in 36 hrs			100.00%	35				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.13.14	O-9	Other Design/MS(%)	>= 85% w in 36 hrs			100.00%	28				YES
B.1.13.15	O-9	Other Non-Design/MS(%)	>= 85% w in 36 hrs			100.00%	90				YES
B.1.13.16	O-9	INP Standalone/MS(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.17	O-15	LNP Standalone/MS(%)	>= 85% w in 36 hrs			100.00%	44				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/MS(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/MS(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/MS(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/MS(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/MS(%)	>= 95%			97.27%	1,098				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/MS(%)	>= 95%			99.39%	9,467				YES
B.1.14.4.1	O-11	Combo Other/EDI/MS(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/MS(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/MS(%)	>= 95%			96.08%	51				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/MS(%)	>= 95%			100.00%	2				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/MS(%)	>= 95%			40.00%	5				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/MS(%)	>= 95%								
B.1.14.7.1	O-11	Line Sharing/EDI/MS(%)	>= 95%								
B.1.14.7.2	O-11	Line Sharing/TAG/MS(%)	>= 95%								
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/MS(%)	>= 95%								
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/MS(%)	>= 95%			100.00%	12				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/MS(%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/MS(%)	>= 95%			100.00%	10				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/MS(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/MS(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/MS(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/MS(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/MS(%)	>= 95%								
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/MS(%)	>= 95%								
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/MS(%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/MS(%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/MS(%)	>= 95%			96.23%	53				YES
B.1.14.14.2	O-11	Other Design/TAG/MS(%)	>= 95%			80.00%	5				NO
B.1.14.15.1	O-11	Other Non-Design/EDI/MS(%)	>= 95%			87.50%	8				NO
B.1.14.15.2	O-11	Other Non-Design/TAG/MS(%)	>= 95%			89.09%	55				NO
B.1.14.16.1	O-11	INP Standalone/EDI/MS(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/MS(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/MS(%)	>= 95%			97.14%	105				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/MS(%)	>= 95%			100.00%	1				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/MS(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/MS(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/MS(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/MS(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/MS(%)	>= 95%			96.18%	759				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/MS(%)	>= 95%			99.85%	1,353				YES
B.1.15.4.1	O-11	Combo Other/EDI/MS(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/MS(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/MS(%)	>= 95%			100.00%	6				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/MS(%)	>= 95%								
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/MS(%)	>= 95%			97.37%	38				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/MS(%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/MS(%)	>= 95%								
B.1.15.7.2	O-11	Line Sharing/TAG/MS(%)	>= 95%								

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B.1.15.8.1	O-11	2W Analog Loop Design/EDI/MS(%)	>= 95%								
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/MS(%)	>= 95%			100.00%	4				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/MS(%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/MS(%)	>= 95%			100.00%	18				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/MS(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/MS(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/MS(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/MS(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/MS(%)	>= 95%			100.00%	2				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/MS(%)	>= 95%			100.00%	1				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/MS(%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/MS(%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/MS(%)	>= 95%			100.00%	10				YES
B.1.15.14.2	O-11	Other Design/TAG/MS(%)	>= 95%			100.00%	4				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/MS(%)	>= 95%			100.00%	1				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/MS(%)	>= 95%			93.10%	29				NO
B.1.15.16.1	O-11	INP Standalone/EDI/MS(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/MS(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/MS(%)	>= 95%			100.00%	92				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/MS(%)	>= 95%			100.00%	1				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B.1.16.1	O-11	Switch Ports/MS(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/MS(%)	>= 95%			100.00%	7				YES
B.1.16.3	O-11	Loop + Port Combinations/MS(%)	>= 95%			89.26%	121				NO
B.1.16.4	O-11	Combo Other/MS(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 95%			100.00%	21				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/MS(%)	>= 95%			100.00%	1				YES
B.1.16.7	O-11	Line Sharing/MS(%)	>= 95%								
B.1.16.8	O-11	2W Analog Loop Design/MS(%)	>= 95%			100.00%	5				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/MS(%)	>= 95%			80.95%	21				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/MS(%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/MS(%)	>= 95%			100.00%	7				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/MS(%)	>= 95%			100.00%	14				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/MS(%)	>= 95%			100.00%	53				YES
B.1.16.14	O-11	Other Design/MS(%)	>= 95%			97.78%	45				YES
B.1.16.15	O-11	Other Non-Design/MS(%)	>= 95%			94.92%	118				NO
B.1.16.16	O-11	INP Standalone/MS(%)	>= 95%			71.43%	7				NO
B.1.16.17	O-11	LNP Standalone/MS(%)	>= 95%			96.83%	63				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B.1.17.1.1	O-11	Switch Ports/EDI/MS(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/MS(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/MS(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/MS(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/MS(%)	>= 95%			99.91%	1,068				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/MS(%)	>= 95%			99.54%	9,409				YES
B.1.17.4.1	O-11	Combo Other/EDI/MS(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/MS(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/MS(%)	>= 95%			100.00%	49				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/MS(%)	>= 95%			100.00%	2				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/MS(%)	>= 95%			100.00%	2				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/MS(%)	>= 95%								
B.1.17.7.1	O-11	Line Sharing/EDI/MS(%)	>= 95%								
B.1.17.7.2	O-11	Line Sharing/TAG/MS(%)	>= 95%								
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/MS(%)	>= 95%								

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B.1.17.8.2	O-11	2W Analog Loop Design/TAG/MS(%)	>= 95%			100.00%	12				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/MS(%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/MS(%)	>= 95%			100.00%	10				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/MS(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/MS(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/MS(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/MS(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/MS(%)	>= 95%								
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/MS(%)	>= 95%								
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/MS(%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/MS(%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/MS(%)	>= 95%			100.00%	51				YES
B.1.17.14.2	O-11	Other Design/TAG/MS(%)	>= 95%			100.00%	4				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/MS(%)	>= 95%			100.00%	7				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/MS(%)	>= 95%			97.96%	49				YES
B.1.17.16.1	O-11	INP Standalone/EDI/MS(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/MS(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/MS(%)	>= 95%			97.06%	102				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/MS(%)	>= 95%			0.00%	1				NO
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
B.1.18.1.1	O-11	Switch Ports/EDI/MS(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/MS(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/MS(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/MS(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/MS(%)	>= 95%			96.16%	730				YES
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/MS(%)	>= 95%			90.45%	1,351				NO
B.1.18.4.1	O-11	Combo Other/EDI/MS(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/MS(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/MS(%)	>= 95%			100.00%	6				YES
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/MS(%)	>= 95%								
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/MS(%)	>= 95%			97.30%	37				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/MS(%)	>= 95%								
B.1.18.7.1	O-11	Line Sharing/EDI/MS(%)	>= 95%								
B.1.18.7.2	O-11	Line Sharing/TAG/MS(%)	>= 95%								
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/MS(%)	>= 95%								
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/MS(%)	>= 95%			100.00%	4				YES
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/MS(%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/MS(%)	>= 95%			100.00%	18				YES
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/MS(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/MS(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/MS(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/MS(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/MS(%)	>= 95%			100.00%	2				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/MS(%)	>= 95%			100.00%	1				YES
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/MS(%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/MS(%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/MS(%)	>= 95%			100.00%	10				YES
B.1.18.14.2	O-11	Other Design/TAG/MS(%)	>= 95%			100.00%	4				YES
B.1.18.15.1	O-11	Other Non-Design/EDI/MS(%)	>= 95%			100.00%	1				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/MS(%)	>= 95%			100.00%	27				YES
B.1.18.16.1	O-11	INP Standalone/EDI/MS(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/MS(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/MS(%)	>= 95%			70.65%	92				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/MS(%)	>= 95%			100.00%	1				YES

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		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/MS(%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/MS(%)	>= 95%			100.00%	7				YES
B.1.19.3	O-11	Loop + Port Combinations/MS(%)	>= 95%			93.52%	108				NO
B.1.19.4	O-11	Combo Other/MS(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 95%			100.00%	21				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/MS(%)	>= 95%			100.00%	1				YES
B.1.19.7	O-11	Line Sharing/MS(%)	>= 95%								
B.1.19.8	O-11	2W Analog Loop Design/MS(%)	>= 95%			100.00%	5				YES
B.1.19.9	O-11	2W Analog Loop Non-Design/MS(%)	>= 95%			100.00%	17				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/MS(%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/MS(%)	>= 95%			100.00%	7				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/MS(%)	>= 95%			85.71%	14				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/MS(%)	>= 95%			88.68%	53				NO
B.1.19.14	O-11	Other Design/MS(%)	>= 95%			97.73%	44				YES
B.1.19.15	O-11	Other Non-Design/MS(%)	>= 95%			96.43%	112				YES
B.1.19.16	O-11	INP Standalone/MS(%)	>= 95%			100.00%	5				YES
B.1.19.17	O-11	LNP Standalone/MS(%)	>= 95%			96.72%	61				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/MS(days)	R&B (POTS)	4.99	11,087			6.893			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.79	153,351			1.600			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/MS(days)	R&B (POTS)	8.86	36			10.876			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.56	3			0.385			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	DS1/DS3	18.33	200	20.00	1	16.379	16.41961	-0.1017	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	R&B	5.01	11,263	3.92	282	6.879	0.41472	2.6158	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	R&B	0.80	154,233	0.51	6,392	1.617	0.02064	14.0225	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/MS(days)	R&B	0.33	92,517	0.33	5,270	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/MS(days)	R&B	1.49	61,716	1.33	1,122	2.393	0.07209	2.3075	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	R&B	9.48	44			11.257			
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	R&B	2.18	66	2.00	1	3.867	3.89584	0.0467	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/MS(days)	R&B	0.33	27			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/MS(days)	R&B	3.46	39	2.00	1	4.633	4.69212	0.3115	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/MS(days)	R&B&D - Disp	5.79	11,772	10.83	6	9.496	3.87752	-1.3008	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/MS(days)	R&B&D - Disp	5.79	11,772			9.496			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/MS(days)	R&B&D - Disp	9.48	44			11.257			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/MS(days)	R&B&D - Disp	9.48	44			11.257			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/MS(days)	ISDN - BRI	14.66	32	10.73	15	13.997	4.37983	0.8957	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/MS(days)	ISDN - BRI	2.50	24			5.065			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/MS(days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/MS(days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/MS(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/MS(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/MS(days)	ADSL to Retail	4.38	363			6.895			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/MS(days)	ADSL to Retail	3.74	962			1.168			
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/MS(days)	ADSL to Retail	14.67	3			10.116			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/MS(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/MS(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/MS(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	R&B - Disp	5.01	11,263	4.00	2	6.879	4.86446	0.2067	YES

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B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	R&B - Disp	5.01	11,263			6.879			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	4.99	11,087	4.14	7	6.893	2.60597	0.3270	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.48	61,075			2.373			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	8.86	36			10.876			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	R&B - Disp	5.01	11,263			6.879			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	R&B - Disp	5.01	11,263			6.879			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	4.99	11,087			6.893			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.48	61,075			2.373			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	8.86	36			10.876			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	R&B - Disp	5.01	11,263	7.00	1	6.879	6.87908	-0.2899	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	R&B - Disp	5.01	11,263			6.879			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	R&B - Disp	9.48	44			11.257			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	4.99	11,087	4.51	23	6.893	1.43869	0.3390	YES
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.48	61,075			2.373			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	R&B (POTS) excl SB Or	8.86	36			10.876			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/MS(days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/MS(days)	Design	23.13	509			26.929			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/MS(days)	Design	9.09	339			19.781			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/MS(days)	Design								
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Design	4.12	11			2.056			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/MS(days)	R&B	5.01	11,263	5.46	26	6.879	1.35059	-0.3375	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	R&B	0.80	154,233			1.617			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/MS(days)	R&B	9.48	44			11.257			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	R&B	2.18	66			3.867			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/MS(days)	R&B (POTS)	4.99	11,087			6.893			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.79	153,351	0.83	6	1.600	0.65305	-0.0646	YES
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	R&B (POTS)	8.86	36			10.876			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.56	3			0.385			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	R&B (POTS)	4.99	11,087			6.893			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.79	153,351	0.59	157	1.600	0.12773	1.5896	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	R&B (POTS)	8.86	36			10.876			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	R&B (POTS)	0.56	3	0.33	1	0.385	0.44444	0.5000	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Digital Loop < DS1	7.61	529	7.17	42	11.007	1.76454	0.2491	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Digital Loop < DS1	3.89	1,308			2.713			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Digital Loop < DS1	12.00	2			12.728			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Digital Loop < DS1	4.12	11			2.056			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Digital Loop >= DS1	24.94	109	5.95	57	41.565	6.79416	2.7962	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Digital Loop >= DS1	12.93	154			28.207			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Digital Loop >= DS1								
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Digital Loop >= DS1	7.25	4			8.539			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/MS(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/MS(days)	7 days			5.19	27				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/MS(days)	R&B (POTS)	14.98	98			28.555			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/MS(days)	R&B (POTS)	76.41	17			307.073			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/MS(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/MS(days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/MS(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/MS(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/MS(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/MS(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/MS(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/MS(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/MS(days)	R&B	14.98	98	0.00	0	28.555			YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/MS(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/MS(days)	R&B	72.22	18	0.00	0	298.435			YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/MS(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/MS(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/MS(days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/MS(days)	R&B&D - Disp	16.17	100	0.00	0	29.552			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/MS(days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/MS(days)	R&B&D - Disp	72.22	18	0.00	0	298.435			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/MS(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/MS(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/MS(days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/MS(days)	ADSL to Retail	48.24	17	0.00	0	31.821			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/MS(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/MS(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/MS(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/MS(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/MS(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/MS(days)	ISDN - BRI	74.50	2	0.00	0	20.506			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/MS(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/MS(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/MS(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/MS(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/MS(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/MS(days)	ADSL to Retail	48.24	17			31.821			
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/MS(days)	ADSL to Retail	0.00	0						
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/MS(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/MS(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/MS(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/MS(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/MS(days)	R&B - Disp	14.98	98	0.00	0	28.555			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/MS(days)	R&B - Disp	72.22	18	0.00	0	298.435			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/MS(days)	R&B - Disp	0.00	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/MS(days)	R&B - Disp	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	14.98	98	0.00	0	28.555			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	76.41	17	0.00	0	307.073			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/MS(days)	R&B - Disp	14.98	98			28.555			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/MS(days)	R&B - Disp	72.22	18			298.435			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/MS(days)	R&B - Disp	0.00	0						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/MS(days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	14.98	98			28.555			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	76.41	17			307.073			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/MS(days)	R&B - Disp	14.98	98	0.00	0	28.555			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/MS(days)	R&B - Disp	72.22	18	0.00	0	298.435			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/MS(days)	R&B - Disp	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/MS(days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/MS(days)	R&B - Disp	0.00	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	14.98	98	0.00	0	28.555			YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	76.41	17	0.00	0	307.073			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/MS(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/MS(days)	Design	74.50	2			20.506			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/MS(days)	Design	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/MS(days)	Design	0.00	0						
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/MS(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/MS(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/MS(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/MS(days)	R&B	14.98	98	0.00	0	28.555			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/MS(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/MS(days)	R&B	72.22	18	0.00	0	298.435			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/MS(days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/MS(days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/MS(days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/MS(days)	R&B (POTS)	14.98	98	0.00	0	28.555			YES
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/MS(days)	R&B (POTS)	76.41	17	0.00	0	307.073			YES
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/MS(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/MS(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/MS(days)	R&B (POTS)	14.98	98	0.00	0	28.555			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/MS(days)	R&B (POTS)	76.41	17	0.00	0	307.073			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/MS(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/MS(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/MS(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/MS(days)	Digital Loop < DS1	51.00	19	0.00	0	31.496			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/MS(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/MS(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/MS(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/MS(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/MS(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/MS(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/MS(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/MS(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/MS(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/MS(days)	Digital Loop >= DS1	0.00	0						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/MS(days)	Digital Loop >= DS1	0.00	0						
	% Jeopardies - Mechanized										
B.2.5.1	P-2	Switch Ports/MS(%)	R&B (POTS)	0.75%	172,186						
B.2.5.2	P-2	Local Interoffice Transport/MS(%)	DS1/ DS3 - Interoffice	53.94%	241						
B.2.5.3	P-2	Loop + Port Combinations/MS(%)	R&B	0.76%	173,335	0.49%	9,218		0.00093	2.8854	YES
B.2.5.4	P-2	Combo Other/MS(%)	R&B&D - Disp	10.96%	13,162						
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(%)	ADSL to Retail	2.61%	1,646						
B.2.5.6	P-2	UNE ISDN/MS(%)	ISDN - BRI	12.75%	102	42.86%	14		0.09505	-3.1682	NO
B.2.5.7	P-2	Line Sharing/MS(%)	ADSL to Retail	2.61%	1,646						
B.2.5.8	P-2	2W Analog Loop Design/MS(%)	R&B - Disp	0.76%	173,335	0.00%	3		0.04998	0.1511	YES
B.2.5.9	P-2	2W Analog Loop Non-Design/MS(%)	R&B (POTS) excl SB Or	1.62%	79,883	26.67%	15		0.03256	-7.6935	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/MS(%)	R&B - Disp	0.76%	173,335						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/MS(%)	R&B (POTS) excl SB Or	1.62%	79,883						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/MS(%)	R&B - Disp	0.76%	173,335						
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/MS(%)	R&B (POTS) excl SB Or	1.62%	79,883						
B.2.5.14	P-2	Other Design/MS(%)	Design	14.58%	933						
B.2.5.15	P-2	Other Non-Design/MS(%)	R&B	0.76%	173,335						
B.2.5.16	P-2	INP (Standalone)/MS(%)	R&B (POTS)	0.75%	172,186						
B.2.5.17	P-2	LNP (Standalone)/MS(%)	R&B (POTS)	0.75%	172,186	0.00%	126		0.00769	0.9753	YES
B.2.5.18	P-2	Digital Loop < DS1/MS(%)	Digital Loop < DS1	5.18%	2,201	42.86%	14		0.05942	-6.3413	NO
B.2.5.19	P-2	Digital Loop >= DS1/MS(%)	Digital Loop >= DS1	12.96%	247	93.22%	59		0.04866	-16.4946	NO
	% Jeopardies - Non-Mechanized										
B.2.6.1	P-2	Switch Ports/MS(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/MS(%)	Diagnostic			1.76%	170				Diagnostic
B.2.6.4	P-2	Combo Other/MS(%)	Diagnostic			42.86%	7				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(%)	Diagnostic			7.89%	38				Diagnostic
B.2.6.6	P-2	UNE ISDN/MS(%)	Diagnostic								Diagnostic
B.2.6.7	P-2	Line Sharing/MS(%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/MS(%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/MS(%)	Diagnostic			25.00%	4				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/MS(%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/MS(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/MS(%)	Diagnostic			100.00%	1				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/MS(%)	Diagnostic			0.00%	35				Diagnostic
B.2.6.14	P-2	Other Design/MS(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/MS(%)	Diagnostic			11.11%	27				Diagnostic
B.2.6.16	P-2	INP (Standalone)/MS(%)	Diagnostic			0.00%	6				Diagnostic
B.2.6.17	P-2	LNP (Standalone)/MS(%)	Diagnostic			0.00%	34				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/MS(%)	Diagnostic			7.89%	38				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/MS(%)	Diagnostic			15.38%	13				Diagnostic
	Average Jeopardy Notice Interval - Mechanized										
B.2.8.1	P-2	Switch Ports/MS(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/MS(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/MS(hours)	>= 48 hrs			137.28	42				YES
B.2.8.4	P-2	Combo Other/MS(hours)	>= 48 hrs								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/MS(hours)	>= 48 hrs			357.13	6				YES
B.2.8.7	P-2	Line Sharing/MS(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/MS(hours)	>= 48 hrs								
B.2.8.9	P-2	2W Analog Loop Non-Design/MS(hours)	>= 48 hrs			134.47	4				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/MS(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/MS(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/MS(hours)	>= 48 hrs								

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B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/MS(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/MS(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/MS(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/MS(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/MS(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/MS(hours)	>= 48 hrs			357.13	6				YES
B.2.8.19	P-2	Digital Loop >= DS1/MS(hours)	>= 48 hrs			184.67	55				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B.2.9.1	P-2	Switch Ports/MS(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/MS(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/MS(hours)	Diagnostic			56.10	2				Diagnostic
B.2.9.4	P-2	Combo Other/MS(hours)	Diagnostic			341.14	3				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(hours)	Diagnostic			215.84	3				Diagnostic
B.2.9.6	P-2	UNE ISDN/MS(hours)	Diagnostic								Diagnostic
B.2.9.7	P-2	Line Sharing/MS(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/MS(hours)	Diagnostic								Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/MS(hours)	Diagnostic			39.45	1				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/MS(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/MS(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/MS(hours)	Diagnostic			25.03	1				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/MS(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/MS(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/MS(hours)	Diagnostic			156.76	3				Diagnostic
B.2.9.16	P-2	INP (Standalone)/MS(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/MS(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/MS(hours)	Diagnostic			215.84	3				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/MS(hours)	Diagnostic			171.76	2				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B.2.10.1	P-2	Switch Ports/MS(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/MS(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/MS(%)	95% >= 48 hrs			100.00%	42				YES
B.2.10.4	P-2	Combo Other/MS(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/MS(%)	95% >= 48 hrs			100.00%	6				YES
B.2.10.7	P-2	Line Sharing/MS(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/MS(%)	95% >= 48 hrs								
B.2.10.9	P-2	2W Analog Loop Non-Design/MS(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/MS(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/MS(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/MS(%)	95% >= 48 hrs								
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/MS(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/MS(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/MS(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/MS(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/MS(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/MS(%)	95% >= 48 hrs			100.00%	6				YES
B.2.10.19	P-2	Digital Loop >= DS1/MS(%)	95% >= 48 hrs			100.00%	55				YES
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
B.2.11.1	P-2	Switch Ports/MS(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/MS(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/MS(%)	Diagnostic			50.00%	2				Diagnostic
B.2.11.4	P-2	Combo Other/MS(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/MS(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.6	P-2	UNE ISDN/MS(%)	Diagnostic								Diagnostic

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B.2.11.7	P-2	Line Sharing/MS(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/MS(%)	Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/MS(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/MS(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/MS(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/MS(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/MS(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.16	P-2	INP (Standalone)/MS(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/MS(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/MS(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/MS(%)	Diagnostic			100.00%	2				Diagnostic
	Coordinated Customers Conversions										
B.2.12.1	P-7	Loops with INP/MS(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/MS(%)	>= 95% w in 15 min			50.00%	2				NO
	% Hot Cuts > 15 minutes Early										
B.2.13.1	P-7A	Time-Specific SL1/MS(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/MS(%)	<= 5%			0.00%	1				YES
B.2.13.3	P-7A	Non-Time Specific SL1/MS(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/MS(%)	<= 5%			0.00%	1				YES
	Hot Cut Timeliness										
B.2.14.1	P-7A	Time-Specific SL1/MS(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/MS(%)	>= 95% w in 15 min			100.00%	1				YES
B.2.14.3	P-7A	Non-Time Specific SL1/MS(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/MS(%)	>= 95% w in 15 min			100.00%	1				YES
	% Hot Cuts > 15 minutes Late										
B.2.15.1	P-7A	Time-Specific SL1/MS(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/MS(%)	<= 5%			0.00%	1				YES
B.2.15.3	P-7A	Non-Time Specific SL1/MS(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/MS(%)	<= 5%			0.00%	1				YES
	Average Recovery Time - CCC										
B.2.16.1	P-7B	Loops with INP/MS(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/MS(minutes)	Diagnostic								Diagnostic
	% Provisioning Troubles within 7 Days - Hot Cuts										
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/MS(%)	<= 5%			0.00%	6				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/MS(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/MS(%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/MS(%)	<= 5%								
	% Missed Installation Appointments										
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/MS(%)	R&B (POTS)	6.52%	12,186						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.01%	159,874						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.14%	42				.		
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	4						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/MS(%)	DS1/DS3	0.00%	200	0.00%	1		0.00000		YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/MS(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/MS(%)	R&B	6.47%	12,368	3.02%	364		0.01308	2.6347	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(%)	R&B	0.01%	160,759	0.04%	9,018		0.00011	-2.8959	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/MS(%)	R&B	0.00%	92,564	0.00%	5,276		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/MS(%)	R&B	0.03%	68,195	0.11%	3,742		0.00027	-2.9515	NO

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B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/MS(%)	R&B	7.84%	51						
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(%)	R&B	0.00%	70	0.00%	1		0.00000		YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/MS(%)	R&B	0.00%	27						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/MS(%)	R&B	0.00%	43	0.00%	1		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/MS(%)	R&B&D - Disp	6.34%	12,896	0.00%	7		0.09215	0.6884	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/MS(%)	R&B&D - Disp	6.34%	12,896						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/MS(%)	R&B&D - Disp	7.84%	51						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/MS(%)	R&B&D - Disp	7.84%	51						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(%)	ADSL to Retail	3.97%	504	0.00%	37		0.03325	1.1935	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(%)	ADSL to Retail	0.00%	1,145						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(%)	ADSL to Retail	0.00%	3						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/MS(%)	ISDN - BRI	5.56%	36	0.00%	15		0.07039	0.7892	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/MS(%)	ISDN - BRI	0.00%	61						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/MS(%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/MS(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/MS(%)	ADSL to Retail	3.97%	504						
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/MS(%)	ADSL to Retail	0.00%	1,145						
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/MS(%)	ADSL to Retail	0.00%	3						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/MS(%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	6.47%	12,368	0.00%	7		0.09299	0.6956	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	6.47%	12,368						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	6.52%	12,186	0.00%	19		0.05670	1.1506	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.03%	67,551						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.14%	42						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	6.47%	12,368						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	6.47%	12,368						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	6.52%	12,186						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.03%	67,551						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.14%	42						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	6.47%	12,368	0.00%	1		0.24598	0.2630	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	6.47%	12,368						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	7.84%	51						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	6.52%	12,186	0.00%	36		0.04122	1.5828	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.03%	67,551						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.14%	42						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/MS(%)	Design	3.41%	528						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/MS(%)	Design	0.29%	341						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/MS(%)	Design								
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/MS(%)	Design	0.00%	11						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/MS(%)	R&B	6.47%	12,368	0.00%	27		0.04739	1.3650	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/MS(%)	R&B	0.01%	160,759						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/MS(%)	R&B	7.84%	51						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/MS(%)	R&B	0.00%	70						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/MS(%)	R&B (POTS)	6.52%	12,186						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.01%	159,874	0.00%	6		0.00433	0.0260	YES
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.14%	42						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	4						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/MS(%)	R&B (POTS)	6.52%	12,186						
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.01%	159,874	0.00%	158		0.00084	0.1333	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.14%	42						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	4	0.00%	2		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/MS(%)	Digital Loop < DS1	3.98%	678	0.00%	52		0.02814	1.4153	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(%)	Digital Loop < DS1	0.07%	1,491						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/MS(%)	Digital Loop < DS1	0.00%	3						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(%)	Digital Loop < DS1	0.00%	11						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/MS(%)	Digital Loop >= DS1	5.36%	112	2.78%	72		0.03401	0.7583	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(%)	Digital Loop >= DS1	0.00%	154						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(%)	Digital Loop >= DS1								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(%)	Digital Loop >= DS1	0.00%	6						
	% Provisioning Troubles within 30 Days										
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/MS(%)	R&B (POTS)	10.44%	13,114						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	2.83%	158,667						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.27%	55						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	2						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/MS(%)	DS1/DS3	11.79%	229	0.00%	1		0.32320	0.3648	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/MS(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/MS(%)	R&B	10.40%	13,333	10.26%	351		0.01650	0.0841	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(%)	R&B	2.83%	159,696	2.10%	8,573		0.00184	3.9866	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/MS(%)	R&B	3.27%	93,637	1.39%	5,523		0.00246	7.6297	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/MS(%)	R&B	2.21%	66,059	3.38%	3,050		0.00272	-4.2997	NO
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/MS(%)	R&B	9.23%	65	0.00%	1		0.29168	0.3165	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(%)	R&B	15.79%	57	0.00%	4		0.18861	0.8371	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/MS(%)	R&B	0.00%	18	0.00%	1		0.00000		YES
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/MS(%)	R&B	23.08%	39	0.00%	3		0.25243	0.9142	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/MS(%)	R&B&D - Disp	10.32%	13,854	20.00%	5		0.13609	-0.7112	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/MS(%)	R&B&D - Disp	10.32%	13,854						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/MS(%)	R&B&D - Disp	9.23%	65						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/MS(%)	R&B&D - Disp	9.23%	65						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(%)	ADSL to Retail	3.03%	693	5.13%	39		0.02821	-0.7436	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(%)	ADSL to Retail	1.85%	1,245						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(%)	ADSL to Retail								
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/MS(%)	ISDN - BRI	6.82%	44	4.76%	21		0.06685	0.3076	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/MS(%)	ISDN - BRI	0.00%	58						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/MS(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/MS(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/MS(%)	ADSL to Retail	3.03%	693						
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/MS(%)	ADSL to Retail	1.85%	1,245						
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/MS(%)	ADSL to Retail								
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/MS(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	10.40%	13,333	11.11%	9		0.10177	-0.0703	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	10.40%	13,333						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	10.44%	13,114	0.00%	12		0.08831	1.1821	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	2.21%	65,297						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.27%	55						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or								
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	10.40%	13,333						

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B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	10.40%	13,333						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	10.44%	13,114	0.00%	1		0.30578	0.3414	YES
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	2.21%	65,297						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.27%	55						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or								
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(%)	R&B - Disp	10.40%	13,333	0.00%	2		0.21582	0.4817	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(%)	R&B - Disp	10.40%	13,333						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(%)	R&B - Disp	9.23%	65						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	10.44%	13,114	0.00%	17		0.07421	1.4068	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or	2.21%	65,297						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(%)	R&B (POTS) excl SB Or	7.27%	55						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/MS(%)	R&B (POTS) excl SB Or								
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/MS(%)	Design	8.45%	521						
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/MS(%)	Design	2.42%	248						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/MS(%)	Design								
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/MS(%)	Design	0.00%	1						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/MS(%)	R&B	10.40%	13,333	8.33%	36		0.05094	0.4048	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/MS(%)	R&B	2.83%	159,696	0.00%	1		0.16591	0.1707	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/MS(%)	R&B	9.23%	65						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/MS(%)	R&B	15.79%	57						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/MS(%)	R&B (POTS)	10.44%	13,114						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	2.83%	158,667						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.27%	55						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	2						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/MS(%)	R&B (POTS)	10.44%	13,114						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	2.83%	158,667	0.00%	206		0.01156	2.4486	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/MS(%)	R&B (POTS)	7.27%	55						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(%)	R&B (POTS)	0.00%	2	0.00%	1		0.00000		YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/MS(%)	Digital Loop < DS1	4.08%	932	5.00%	60		0.02634	-0.3503	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(%)	Digital Loop < DS1	1.94%	1,493						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/MS(%)	Digital Loop < DS1								
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/MS(%)	Digital Loop >= DS1	6.50%	123	17.07%	82		0.03516	-3.0063	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(%)	Digital Loop >= DS1	0.85%	118						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(%)	Digital Loop >= DS1	0.00%	1						
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(%)	Digital Loop >= DS1	9.09%	11						
	Average Completion Notice Interval - Mechanized										
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/MS(hours)	R&B (POTS)	1.53	12,168			12.875			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.48	159,112			4.472			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/MS(hours)	R&B (POTS)	4.21	41			18.161			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.37	4			0.161			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/MS(hours)	DS1/ DS3 - Interoffice	93.94	195			261.300			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/MS(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/MS(hours)	R&B	1.59	12,350	0.36	344	13.348	0.72961	1.6934	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(hours)	R&B	0.49	159,996	0.33	8,870	4.530	0.04942	3.0661	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/MS(hours)	R&B	0.56	92,037	0.34	5,160	5.225	0.07475	2.8938	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/MS(hours)	R&B	0.39	67,959	0.32	3,710	3.365	0.05673	1.1292	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/MS(hours)	R&B	3.92	50			16.712			
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(hours)	R&B	0.38	70			0.142			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/MS(hours)	R&B	0.35	27			0.110			

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B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/MS(hours)	R&B	0.39	43			0.159			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/MS(hours)	R&B&D - Disp	6.44	12,850			76.919			
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/MS(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/MS(hours)	R&B&D - Disp	3.92	50			16.712			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/MS(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(hours)	ADSL to Retail	3.78	504			21.491			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(hours)	ADSL to Retail	0.90	1,145			13.358			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(hours)	ADSL to Retail	0.22	3			0.356			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/MS(hours)	ISDN - BRI	26.91	36	9.42	15	59.275	18.21625	0.9603	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/MS(hours)	ISDN - BRI	2.70	60			13.392			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/MS(hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/MS(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/MS(hours)	ADSL to Retail	3.78	504			21.491			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/MS(hours)	ADSL to Retail	0.90	1,145			13.358			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/MS(hours)	ADSL to Retail	0.22	3			0.356			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/MS(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/MS(hours)	R&B - Disp	1.59	12,350	0.29	3	13.348	7.70718	0.1682	YES
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	1.59	12,350			13.348			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	1.53	12,168	0.02	15	12.875	3.32626	0.4564	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.38	67,316			3.292			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	4.21	41			18.161			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.46	2			0.106			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(hours)	R&B - Disp	1.59	12,350			13.348			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	1.59	12,350			13.348			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	1.53	12,168			12.875			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.38	67,316			3.292			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	4.21	41			18.161			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.46	2			0.106			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(hours)	R&B - Disp	1.59	12,350			13.348			
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	1.59	12,350			13.348			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(hours)	R&B - Disp	3.92	50			16.712			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	1.53	12,168			12.875			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.38	67,316			3.292			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(hours)	R&B (POTS) excl SB Or	4.21	41			18.161			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/MS(hours)	R&B (POTS) excl SB Or	0.46	2			0.106			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/MS(hours)	Design	126.14	500			364.689			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/MS(hours)	Design	56.45	333			344.562			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/MS(hours)	Design								
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/MS(hours)	Design	0.37	11			0.101			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/MS(hours)	R&B	1.59	12,350			13.348			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/MS(hours)	R&B	0.49	159,996			4.530			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/MS(hours)	R&B	3.92	50			16.712			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/MS(hours)	R&B	0.38	70			0.142			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/MS(hours)	R&B (POTS)	1.53	12,168			12.875			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.48	159,112			4.472			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/MS(hours)	R&B (POTS)	4.21	41			18.161			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.37	4			0.161			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/MS(hours)	R&B (POTS)	1.53	12,168			12.875			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.48	159,112	0.29	126	4.472	0.39859	0.4687	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/MS(hours)	R&B (POTS)	4.21	41			18.161			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(hours)	R&B (POTS)	0.37	4			0.161			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/MS(hours)	Digital Loop < DS1	16.32	670	9.42	15	76.163	19.88412	0.3468	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(hours)	Digital Loop < DS1	0.97	1,488			12.338			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/MS(hours)	Digital Loop < DS1	0.22	3			0.356			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(hours)	Digital Loop < DS1	0.37	11			0.101			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/MS(hours)	Digital Loop >= DS1	200.76	104	18.28	60	531.982	86.24347	2.1159	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(hours)	Digital Loop >= DS1	116.75	151			503.737			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(hours)	Digital Loop >= DS1								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(hours)	Digital Loop >= DS1	0.44	6			0.075			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/MS(hours)	Diagnostic			36.80	1				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/MS(hours)	Diagnostic			19.89	20				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			3.54	144				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/MS(hours)	Diagnostic			1.15	113				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/MS(hours)	Diagnostic			12.26	31				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic			20.75	1				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/MS(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/MS(hours)	Diagnostic			20.75	1				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/MS(hours)	Diagnostic			44.48	7				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(hours)	Diagnostic			15.99	36				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/MS(hours)	Diagnostic			390.11	4				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(hours)	Diagnostic			29.68	4				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic

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B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(hours)	Diagnostic			19.98	1				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(hours)	Diagnostic			23.61	36				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/MS(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/MS(hours)	Diagnostic			17.94	27				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			18.92	6				Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic			7.00	31				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic			0.29	2				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/MS(hours)	Diagnostic			15.99	36				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/MS(hours)	Diagnostic			45.78	12				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			4.01	175				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.52	5,233				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic			4.98	1				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			3.86	1				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.57	63				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			6.53	36				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			3.37	44				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.23	909				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic			11.49	11				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			3.85	5				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.15	63				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			11.49	11				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			6.47	2				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			5.31	7				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			2.67	8				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic			4.82	1				Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic			11.57	4				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic			4.91	7				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic			5.82	1				Diagnostic

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B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic			7.04	1				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			5.76	20				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			6.84	21				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.70	28				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.24	1				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			4.91	7				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			5.89	5				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic

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B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			4.02	169				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.87	1,654				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic			4.98	1				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			3.86	1				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.57	63				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			6.79	30				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			3.37	44				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.36	668				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic			12.27	9				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			3.75	4				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic

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B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.15	63				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			12.27	9				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			5.95	1				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/MS(days)	Diagnostic			5.31	7				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.06	6				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic			4.82	1				Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/MS(days)	Diagnostic			11.47	3				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/MS(days)	Diagnostic			5.40	3				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic

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B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/MS(days)	Diagnostic			5.82	1				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/MS(days)	Diagnostic			7.04	1				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			5.83	18				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/MS(days)	Diagnostic			6.54	18				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/MS(days)	Diagnostic			0.70	28				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic			1.24	1				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			5.40	3				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/MS(days)	Diagnostic			5.93	4				Diagnostic

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B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/MS(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/MS(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/MS(%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/MS(%)	Diagnostic			13.31%	293				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/MS(%)	Diagnostic			8.29%	6,597				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/MS(%)	Diagnostic			14.29%	7				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(%)	Diagnostic			0.00%	25				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/MS(%)	Diagnostic			0.00%	15				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/MS(%)	Diagnostic			0.00%	2				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/MS(%)	Diagnostic			0.00%	7				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/MS(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/MS(%)	Diagnostic			4.35%	23				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/MS(%)	Diagnostic			0.00%	26				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/MS(%)	Diagnostic			0.00%	6				Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/MS(%)	Diagnostic			3.80%	158				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/MS(%)	Diagnostic			0.00%	40				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/MS(%)	Diagnostic			6.67%	60				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 95% of requests			100.00%	36				YES
B.2.33.2	P-8	xDSL Other/MS(%)	>= 95% of requests								
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/MS(%)	>= 95%			100.00%	120				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/MS(%)	>= 95%			67.07%	82				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/MS(%)	>= 95%			100.00%	23				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/MS(%)	>= 95%			100.00%	5				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/MS(%)	>= 95%			96.00%	175				YES

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B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/MS(%)	>= 95%			100.00%	150				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/MS(%)	>= 95%			97.90%	143				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/MS(%)	>= 95%			98.73%	79				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/MS(%)	R&B (POTS)	5.41%	27,348						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/MS(%)	R&B (POTS)	0.96%	12,595						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/MS(%)	DS1/DS3	0.00%	173	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/MS(%)	DS1/DS3	0.00%	84	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/MS(%)	R&B	5.44%	27,701	1.71%	820		0.00803	4.6417	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/MS(%)	R&B	0.97%	12,905	0.00%	202		0.00694	1.3947	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/MS(%)	R&B&D - Disp	5.32%	28,354	0.00%	3		0.12957	0.4105	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/MS(%)	R&B&D - Disp	5.32%	28,354	0.00%	0				YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(%)	ADSL to Retail	40.22%	271	0.00%	6		0.20239	1.9874	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(%)	ADSL to Retail	2.17%	460	0.00%	3		0.08447	0.2574	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/MS(%)	ISDN - BRI	5.26%	19	0.00%	11		0.08460	0.6221	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/MS(%)	ISDN - BRI	0.00%	25	0.00%	4		0.00000		YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/MS(%)	ADSL to Retail	40.22%	271						
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/MS(%)	ADSL to Retail	2.17%	460						
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/MS(%)	R&B - Disp	5.44%	27,701	0.00%	19		0.05204	1.0448	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/MS(%)	R&B - Disp	5.44%	27,701	0.00%	3		0.13091	0.4153	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/MS(%)	R&B (POTS) excl SB FT	5.40%	27,295	0.00%	0				YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/MS(%)	R&B (POTS) excl SB FT	0.94%	11,725	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/MS(%)	Design	0.31%	653	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/MS(%)	Design	0.30%	658	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/MS(%)	R&B	5.44%	27,701	0.00%	3		0.13091	0.4153	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/MS(%)	R&B	0.97%	12,905	0.00%	0				YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/MS(%)	R&B (POTS)	5.41%	27,348						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/MS(%)	R&B (POTS)	0.96%	12,595						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/MS(%)	R&B (POTS)	2.46%	1,111,065						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/MS(%)	R&B (POTS)	1.13%	1,111,065						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/MS(%)	DS1/DS3	3.05%	5,672	0.00%	24		0.03572	0.8538	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/MS(%)	DS1/DS3	1.48%	5,672	0.00%	24		0.02489	0.5949	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/MS(%)	R&B	2.30%	1,205,451	1.46%	56,129		0.00065	12.7877	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/MS(%)	R&B	1.07%	1,205,451	0.36%	56,129		0.00045	15.9065	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/MS(%)	R&B&D - Disp	2.01%	1,408,388	9.09%	33		0.02470	-2.8655	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/MS(%)	R&B&D - Disp	2.01%	1,408,388	0.00%	33		0.02470	0.8151	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(%)	ADSL to Retail	1.37%	19,757	0.64%	937		0.00392	1.8676	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(%)	ADSL to Retail	2.33%	19,757	0.32%	937		0.00510	3.9362	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/MS(%)	ISDN - BRI	0.64%	2,989	1.80%	610		0.00354	-3.2963	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/MS(%)	ISDN - BRI	0.84%	2,989	0.66%	610		0.00406	0.4446	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/MS(%)	ADSL to Retail	1.37%	19,757						
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/MS(%)	ADSL to Retail	2.33%	19,757						
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/MS(%)	R&B - Disp	2.30%	1,205,451	0.58%	3,269		0.00265	6.4663	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/MS(%)	R&B - Disp	2.30%	1,205,451	0.09%	3,269		0.00265	8.3098	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/MS(%)	R&B (POTS) excl SB FT	2.46%	1,111,065	0.00%	267		0.00959	2.5608	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/MS(%)	R&B (POTS) excl SB FT	1.06%	1,111,065	0.00%	267		0.00629	1.6784	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/MS(%)	Design	0.32%	202,937	0.00%	6		0.02316	0.1389	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/MS(%)	Design	0.32%	202,937	0.00%	6		0.02325	0.1395	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/MS(%)	R&B	2.30%	1,205,451	3.41%	88		0.01616	-0.6876	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/MS(%)	R&B	1.07%	1,205,451	0.00%	88		0.01103	0.9706	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/MS(%)	R&B (POTS)	2.46%	1,111,065						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/MS(%)	R&B (POTS)	1.13%	1,111,065						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/MS(hours)	R&B (POTS)	22.42	27,348			23.502			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/MS(hours)	R&B (POTS)	9.54	12,595			17.633			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/MS(hours)	DS1/DS3	4.06	173	0.00	0	2.832			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/MS(hours)	DS1/DS3	1.74	84	0.00	0	2.586			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/MS(hours)	R&B	22.24	27,701	12.75	820	23.442	0.83064	11.4236	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/MS(hours)	R&B	9.38	12,905	4.72	202	17.468	1.23863	3.7654	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/MS(hours)	R&B&D - Disp	21.85	28,354	4.15	3	23.318	13.46342	1.3147	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/MS(hours)	R&B&D - Disp	21.85	28,354	0.00	0	23.318			YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(hours)	ADSL to Retail	32.65	271	4.20	6	38.168	15.75354	1.8058	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(hours)	ADSL to Retail	2.93	460	1.16	3	19.037	11.02654	0.1602	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/MS(hours)	ISDN - BRI	6.69	19	5.27	11	10.561	4.00128	0.3560	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/MS(hours)	ISDN - BRI	3.03	25	1.55	4	5.316	2.86285	0.5186	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/MS(hours)	ADSL to Retail	32.65	271			38.168			
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/MS(hours)	ADSL to Retail	2.93	460			19.037			
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/MS(hours)	R&B - Disp	22.24	27,701	5.44	19	23.442	5.37969	3.1229	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/MS(hours)	R&B - Disp	22.24	27,701	1.42	3	23.442	13.53469	1.5383	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/MS(hours)	R&B (POTS) excl SB FT	22.42	27,295	0.00	0	23.512			YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/MS(hours)	R&B (POTS) excl SB FT	10.03	11,725	0.00	0	18.080			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/MS(hours)	Design	5.21	653	0.00	0	3.950			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/MS(hours)	Design	2.20	658	0.00	0	3.522			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/MS(hours)	R&B	22.24	27,701	11.00	3	23.442	13.53469	0.8306	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/MS(hours)	R&B	9.38	12,905	0.00	0	17.468			YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/MS(hours)	R&B (POTS)	22.42	27,348			23.502			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/MS(hours)	R&B (POTS)	9.54	12,595			17.633			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/MS(%)	R&B (POTS)	17.71%	27,348						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/MS(%)	R&B (POTS)	15.53%	12,595						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/MS(%)	DS1/DS3	28.32%	173	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/MS(%)	DS1/DS3	14.29%	84	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/MS(%)	R&B	17.64%	27,701	10.85%	820		0.01351	5.0258	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/MS(%)	R&B	15.44%	12,905	11.88%	202		0.02562	1.3875	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/MS(%)	R&B&D - Disp	17.68%	28,354	0.00%	3		0.22029	0.8027	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/MS(%)	R&B&D - Disp	17.68%	28,354	0.00%	0				YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(%)	ADSL to Retail	24.72%	271	0.00%	6		0.17806	1.3885	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(%)	ADSL to Retail	23.04%	460	0.00%	3		0.24392	0.9447	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/MS(%)	ISDN - BRI	10.53%	19	27.27%	11		0.11627	-1.4403	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/MS(%)	ISDN - BRI	8.00%	25	25.00%	4		0.14610	-1.1636	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/MS(%)	ADSL to Retail	24.72%	271						
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/MS(%)	ADSL to Retail	23.04%	460						
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/MS(%)	R&B - Disp	17.64%	27,701	5.26%	19		0.08748	1.4151	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/MS(%)	R&B - Disp	17.64%	27,701	33.33%	3		0.22008	-0.7130	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/MS(%)	R&B (POTS) excl SB FT	17.70%	27,295	0.00%	0				YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/MS(%)	R&B (POTS) excl SB FT	15.58%	11,725	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/MS(%)	Design	19.45%	653	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/MS(%)	Design	16.57%	658	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/MS(%)	R&B	17.64%	27,701	0.00%	3		0.22008	0.8016	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/MS(%)	R&B	15.44%	12,905	0.00%	0				YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/MS(%)	R&B (POTS)	17.71%	27,348						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/MS(%)	R&B (POTS)	15.53%	12,595						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/MS(%)	R&B (POTS)	29.84%	18,038						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/MS(%)	R&B (POTS)	17.57%	4,587						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/MS(%)	DS1/DS3	0.00%	173	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/MS(%)	DS1/DS3	0.00%	84	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/MS(%)	R&B	29.58%	18,238	13.65%	564		0.01951	8.1607	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/MS(%)	R&B	17.00%	4,754	6.73%	104		0.03723	2.7572	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/MS(%)	R&B&D - Disp	28.56%	18,891	0.00%	3		0.26082	1.0952	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/MS(%)	R&B&D - Disp	28.56%	18,891	0.00%	0				YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/MS(%)	ADSL to Retail	40.22%	271	0.00%	6		0.20239	1.9874	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/MS(%)	ADSL to Retail	2.17%	460	0.00%	3		0.08447	0.2574	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/MS(%)	ISDN - BRI	5.26%	19	0.00%	11		0.08460	0.6221	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/MS(%)	ISDN - BRI	0.00%	25	0.00%	4		0.00000		YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/MS(%)	ADSL to Retail	40.22%	271						
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/MS(%)	ADSL to Retail	2.17%	460						
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/MS(%)	R&B - Disp	29.58%	18,238	0.00%	19		0.10476	2.8233	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/MS(%)	R&B - Disp	29.58%	18,238	0.00%	3		0.26351	1.1224	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/MS(%)	R&B (POTS) excl SB FT	29.84%	18,035	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/MS(%)	R&B (POTS) excl SB FT	17.58%	4,586	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/MS(%)	Design	0.31%	653	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/MS(%)	Design	0.30%	658	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/MS(%)	R&B	29.58%	18,238	0.00%	3		0.26351	1.1224	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/MS(%)	R&B	17.00%	4,754	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/MS(%)	R&B (POTS)	29.84%	18,038						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/MS(%)	R&B (POTS)	17.57%	4,587						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	MS(%)	BST - State	98.60%	$112,529,895	99.85%	$1,800,470		0.00009	-142.1441	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.78	1,535				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/MS(%)	Diagnostic			72.73%	11				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/MS(%)	>= 85% w in 4 days			100.00%	8				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/MS(%)	>= 95% w in 10 days			100.00%	9				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/MS(%)	>= 95%			100.00%	7				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/MS(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/MS(days)	Parity w Retail	25.31	24	6.00	1	16.421	16.75998	1.1519	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/MS(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/MS(%)	Parity w Retail	0.00%	24	0.00%	1		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/MS(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/MS(%)	Parity w Retail	0.00%	24	0.00%	3		0.00000		YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/MS(%)	Parity w Retail	0.00%	1,320	0.00%	122		0.00000		YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/MS(hours)	Parity w Retail	109.90	24	0.02	3	397.432	243.37634	0.4515	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/MS(days)	Diagnostic			7.30	1				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/MS(%)	Diagnostic			0.00%	1				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/MS(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/MS(%)	>= 95%			100.00%	115				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/MS(%)	>= 95%			100.00%	59				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/MS(%)	>= 95%			100.00%	12				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/MS(%)	>= 95%			100.00%	20				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/MS(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/MS(%)	Parity w Retail	0.00%	1	0.00%	0				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/MS(%)	Parity w Retail	0.00%	86,435	0.00%	7,975		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/MS(%)	Parity w Retail	0.00%	86,435	0.00%	7,975		0.00004	0.2906	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/MS(hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/MS(hours)	Parity w Retail	3.52	1	0.00	0	0.000			YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/MS(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/MS(%)	Parity w Retail	0.00%	1	0.00%	0				YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/MS(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/MS(%)	Parity w Retail	0.00%	1	0.00%	0				YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1	MS(%)	BST - State	98.60%	$112,529,895	99.82%	$375,716		0.00019	-63.4494	YES
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.96	1	4.92	7,595				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	MS	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			99.64%					YES
D.1.1.2	OSS-2	LENS/Region(%)	>= 99.5%			99.85%					YES
D.1.1.3	OSS-2	LEO/Region(%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region(%)	>= 99.5%			99.99%					YES
D.1.1.6	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region(%)	>= 99.5%			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.4	OSS-2	DSAP/Region(%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region(%)	>= 99.5%			99.99%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.20	405,644				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.20	405,644				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	1.10	227,755				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	1.10	227,755				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	2.95	878,134	0.88	79,193				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.60	303,957	0.88	79,193				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	0.53	796				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	0.53	796				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.12	1,444,660				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.12	1,444,660				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.63	62,923				YES
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.63	62,923				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.04	127,477				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.04	127,477				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.60	391,221				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.60	391,221				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	3.05	98,992				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	3.05	98,992				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	2.95	878,134	1.86	18,664				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.60	303,957	1.86	18,664				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	1.74	257,461				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	1.74	257,461				YES
D.1.4.7.1	OSS-1	TAG/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.51	429,742				YES
D.1.4.7.2	OSS-1	TAG/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.51	429,742				YES

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D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.1							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.2							
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.91%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region(%)	Parity w Retail	95.12%	1,531,566	94.99%	115,940		0.00066	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region(%)	Parity w Retail	3.16%	44,805	4.59%	959		0.00571	-2.4960	YES
D.2.4.3	OSS-4	DLR/Region(%)	Parity w Retail	4.03%	32,864	3.36%	33,013		0.00153	4.3691	NO
D.2.4.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.60%	1,531,539	99.60%	118,455		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	78.49%	1,134,176	66.19%	68,372		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region(%)	Parity w Retail	99.68%	109,144	99.19%	6,261		0.00073	6.8108	NO
D.2.4.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region(%)	Parity w Retail	31.23%	6,631	24.50%	151		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.4.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.85%	213,326	99.88%	17,941		0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region(%)	Parity w Retail	84.01%	62,771	83.00%	4,329		0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region(%)	Parity w Retail	99.05%	1,531,566	99.46%	115,940		0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region(%)	Parity w Retail	79.20%	44,805	85.30%	959		0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region(%)	Parity w Retail	76.65%	32,864	88.18%	33,013		0.00330	-34.9788	YES
D.2.5.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.79%	1,531,539	99.84%	118,455		0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	90.04%	1,134,176	80.25%	68,372		0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region(%)	Parity w Retail	99.81%	109,144	99.63%	6,261		0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region(%)	Parity w Retail	97.81%	6,631	97.35%	151		0.01204	0.3841	YES
D.2.5.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.98%	213,326	100.00%	17,941		0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region(%)	Parity w Retail	99.39%	62,771	99.21%	4,329		0.00123	1.3876	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region(%)	Parity w Retail	0.95%	1,531,566	0.54%	115,940		0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region(%)	Parity w Retail	20.80%	44,805	14.70%	959		0.01325	4.6024	YES
D.2.6.3	OSS-4	DLR/Region(%)	Parity w Retail	23.35%	32,864	11.82%	33,013		0.00330	34.9788	YES
D.2.6.4	OSS-4	LMOS/Region(%)	Parity w Retail	0.21%	1,531,539	0.16%	118,455		0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	9.96%	1,134,176	19.75%	68,372		0.00118	-83.0395	NO
D.2.6.6	OSS-4	LNP/Region(%)	Parity w Retail	0.19%	109,144	0.37%	6,261		0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region(%)	Parity w Retail	71.96%	7,267	68.31%	628		0.01868	1.9499	YES
D.2.6.8	OSS-4	OSPCM/Region(%)	Parity w Retail	2.19%	6,631	2.65%	151		0.01204	-0.3841	YES
D.2.6.9	OSS-4	Predictor/Region(%)	Parity w Retail	86.18%	68,436	80.39%	6,793		0.00439	13.1884	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.2.6.10	OSS-4	SOCS/Region(%)	Parity w Retail	0.02%	213,326	0.00%	17,941		0.00011	1.8266	YES
D.2.6.11	OSS-4	NIW/Region(%)	Parity w Retail	0.61%	62,771	0.79%	4,329		0.00123	-1.3876	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/MS(calendar days)	<= 20 days								
E.1.1.2	C-1	Physical Caged/MS(calendar days)	<= 30 days								
E.1.1.3	C-1	Physical Cageless/MS(calendar days)	<= 30 days								
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/MS(calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/MS(calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged/MS(calendar days)	<= 90 days								
E.1.2.4	C-2	Physical Cageless/MS(calendar days)	<= 60 days			58	3				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/MS(calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/MS(%)	< 5% missed								
E.1.3.2	C-3	Physical/MS(%)	< 5% missed			0.00%	3				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%			86.74%	190,895				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%			69.54%	5,979				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%			82.57%	175,044				NO
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic			79.88%	207,309				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic			51.58%	8,061				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic			74.12%	195,003				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/MS(%)	>= 95% w in 3 bus days								
	Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/MS(%)	>= 95% w in 1 min			99.90%	1,031				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/MS(%)	>= 95% w in 5 bus days			100.00%	9				YES
F.3.1.2	O-10	Local Interoffice Transport/MS(%)	>= 95% w in 5 bus days			100.00%	2				YES
	General - Ordering										
	Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	194.86	6,278,471	35.16	35,479				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	64.68	1,522,154	25.99	88,118				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	MS(seconds)	PBD			6.00					PBD
	% Answered in 10 seconds										
F.6.2	OS-2	MS(%)	PBD			76.80%					PBD

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	MS(seconds)	PBD			5.06					PBD
	% Answered in 12 seconds										
F.7.2	DA-2	MS(%)	PBD			87.90%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	MS(hours)	PBD			0.47	2,078				PBD
	% Accuracy										
F.8.2	E-2	MS(%)	PBD			96.23%	117,284				PBD
	% Timeliness										
F.8.3	E-1	MS(%)	PBD			100.00%	2,078				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	95.22%	3,810	100.00%	24,397		0.00372	-12.8574	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	94.93%	28,227	97.64%	492,390,383		0.00131	-20.7307	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	97.21%	28,227	99.95%	492,390,383		0.00098	-27.9433	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	4.34	28,227	2.52	492,390,383				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/MS(%)	Parity w Retail	86.18%	$3,545,312	94.89%	$167,111		0.00232	-37.4920	YES
F.9.5.2	B-7	UNE/MS(%)	>= 90%			98.66%	$112,136				YES
F.9.5.3	B-7	Interconnection/MS(%)	>= 90%			99.96%	$353				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/MS(%)	Parity w Retail	86.41%	$5,420,662	98.04%	$271,772		0.00183	-63.6575	YES
F.9.6.2	B-8	UNE/MS(%)	>= 90%			96.68%	$206,033				YES
F.9.6.3	B-8	Interconnection/MS(%)	>= 90%			96.24%	$7,192				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	MS(%)	>= 95% w in 30 days			100.00%	1				YES
	Average Software Release Notice Delay Days										
F.10.2	CM-2	MS(average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3A	MS(%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3B	MS(%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	MS(average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.10.6	CM-5	MS(%)	>= 97% w in 15 min			100.00%	15				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	3				YES
	% Quotes Provided within X Business Days										
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days			100.00%	2				YES
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days			100.00%	1				YES
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	111,412				YES
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	391,591				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	111,412				YES
F.12.2.2	O-2	TAG/Region(%)	100%			99.99%	391,615				NO
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/MS(hours)	PBD	0.35	22	0.35	22				PBD
F.13.1.2	D-1	Directory Listings/MS(hours)	PBD	0.10	27	0.10	27				PBD
F.13.1.3	D-1	Directory Assistance/MS(hours)	PBD	3.59	19	3.58	19				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/MS(%)	>= 95%			100.00%	519				YES
F.13.2.2	D-2	Directory Listings/MS(%)	>= 95%			99.79%	483				YES
F.13.2.3	D-2	Directory Assistance/MS(%)	>= 95%			97.87%	141				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region(%)	100%			100.00%	94				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region(minutes)	Parity w Retail	154	2	123	2				YES