BELLSOUTH

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July 12, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-150

Dear Ms. Dortch:

In response to a request from staff reviewing the pending BellSouth 271 applications, BellSouth provided Aaron Goldberger and Daniel Shiman of the Commission's Wireline Competition Bureau with the attached Monthly State Summary Report for North Carolina for May 2002. Copies of this document were sent to the requesting staff electronically.

In accordance with Section 1.1206, I am filing two copies of this notice and the accompanying attachment and requesting that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Aaron Goldberger (w/o attachment)
Daniel Shiman (w/o attachment)
Susan Pié
James Davis-Smith

BellSouth Monthly State Summary
North Carolina, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/NC(%)	Diagnostic			7.32%	11,022				Diagnostic
A.1.1.2	O-7	Business/NC(%)	Diagnostic			21.85%	302				Diagnostic
A.1.1.3	O-7	Design (Specials)/NC(%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/NC(%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/NC(%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/NC(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/NC(%)	Diagnostic			22.57%	1,883				Diagnostic
A.1.2.2	O-7	Business/NC(%)	Diagnostic			39.86%	148				Diagnostic
A.1.2.3	O-7	Design (Specials)/NC(%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/NC(%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/NC(%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/NC(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/NC(%)	Diagnostic			47.57%	185				Diagnostic
A.1.3.2	O-7	Business/NC(%)	Diagnostic			54.71%	170				Diagnostic
A.1.3.3	O-7	Design (Specials)/NC(%)	Diagnostic			27.45%	51				Diagnostic
A.1.3.4	O-7	PBX/NC(%)	Diagnostic			37.50%	8				Diagnostic
A.1.3.5	O-7	Centrex/NC(%)	Diagnostic			53.57%	28				Diagnostic
A.1.3.6	O-7	ISDN/NC(%)	Diagnostic			12.50%	8				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/NC(%)	>= 97% w in 1 hr			93.96%	811				NO
A.1.4.2	O-8	Business/NC(%)	>= 97% w in 1 hr			85.07%	67				NO
A.1.4.3	O-8	Design (Specials)/NC(%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/NC(%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/NC(%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/NC(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/NC(%)	>= 85% w in 10 hrs			88.79%	428				YES
A.1.7.2	O-8	Business/NC(%)	>= 85% w in 10 hrs			81.97%	61				NO
A.1.7.3	O-8	Design (Specials)/NC(%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/NC(%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/NC(%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/NC(%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/NC(%)	>= 85% w in 24 hrs			100.00%	89				YES
A.1.8.2	O-8	Business/NC(%)	>= 85% w in 24 hrs			98.95%	95				YES
A.1.8.3	O-8	Design (Specials)/NC(%)	>= 85% w in 24 hrs			86.67%	15				YES
A.1.8.4	O-8	PBX/NC(%)	>= 85% w in 24 hrs			100.00%	3				YES
A.1.8.5	O-8	Centrex/NC(%)	>= 85% w in 24 hrs			100.00%	15				YES
A.1.8.6	O-8	ISDN/NC(%)	>= 85% w in 24 hrs			100.00%	1				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/NC(%)	>= 95% w in 3 hrs			99.70%	10,169				YES
A.1.9.2	O-9	Business/NC(%)	>= 95% w in 3 hrs			100.00%	232				YES
A.1.9.3	O-9	Design (Specials)/NC(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/NC(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/NC(%)	>= 95% w in 3 hrs								

BellSouth Monthly State Summary
North Carolina, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.9.6	O-9	ISDN/NC(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/NC(%)	>= 85% w in 10 hrs			86.07%	1,637				YES
A.1.12.2	O-9	Business/NC(%)	>= 85% w in 10 hrs			92.38%	105				YES
A.1.12.3	O-9	Design (Specials)/NC(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/NC(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/NC(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/NC(%)	>= 85% w in 10 hrs								
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/NC(%)	>= 85% w in 36 hrs			100.00%	94				YES
A.1.13.2	O-9	Business/NC(%)	>= 85% w in 36 hrs			98.44%	64				YES
A.1.13.3	O-9	Design (Specials)/NC(%)	>= 85% w in 36 hrs			97.06%	34				YES
A.1.13.4	O-9	PBX/NC(%)	>= 85% w in 36 hrs			100.00%	4				YES
A.1.13.5	O-9	Centrex/NC(%)	>= 85% w in 36 hrs			100.00%	14				YES
A.1.13.6	O-9	ISDN/NC(%)	>= 85% w in 36 hrs			100.00%	7				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/NC(%)	>= 95%			95.63%	846				YES
A.1.14.1.2	O-11	Residence/TAG/NC(%)	>= 95%			99.37%	10,176				YES
A.1.14.2.1	O-11	Business/EDI/NC(%)	>= 95%			84.62%	13				NO
A.1.14.2.2	O-11	Business/TAG/NC(%)	>= 95%			96.54%	289				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/NC(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/NC(%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/NC(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/NC(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/NC(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/NC(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/NC(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/NC(%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/NC(%)	>= 95%			93.85%	130				NO
A.1.15.1.2	O-11	Residence/TAG/NC(%)	>= 95%			99.94%	1,753				YES
A.1.15.2.1	O-11	Business/EDI/NC(%)	>= 95%			100.00%	5				YES
A.1.15.2.2	O-11	Business/TAG/NC(%)	>= 95%			100.00%	143				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/NC(%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/NC(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/NC(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/NC(%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/NC(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/NC(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/NC(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/NC(%)	>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/NC(%)	>= 95%			96.76%	185				YES
A.1.16.2	O-11	Business/NC(%)	>= 95%			92.94%	170				NO
A.1.16.3	O-11	Design (Specials)/NC(%)	>= 95%			92.16%	51				NO
A.1.16.4	O-11	PBX/NC(%)	>= 95%			87.50%	8				NO
A.1.16.5	O-11	Centrex/NC(%)	>= 95%			96.43%	28				YES
A.1.16.6	O-11	ISDN/NC(%)	>= 95%			100.00%	8				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/NC(%)	>= 95%			99.88%	809				YES
A.1.17.1.2	O-11	Residence/TAG/NC(%)	>= 95%			99.60%	10,112				YES
A.1.17.2.1	O-11	Business/EDI/NC(%)	>= 95%			100.00%	11				YES

BellSouth Monthly State Summary
North Carolina, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.17.2.2	O-11	Business/TAG/NC(%)	>= 95%			97.13%	279				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/NC(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/NC(%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/NC(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/NC(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/NC(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/NC(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/NC(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/NC(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A.1.18.1.1	O-11	Residence/EDI/NC(%)	>= 95%			92.62%	122				NO
A.1.18.1.2	O-11	Residence/TAG/NC(%)	>= 95%			91.15%	1,752				NO
A.1.18.2.1	O-11	Business/EDI/NC(%)	>= 95%			100.00%	5				YES
A.1.18.2.2	O-11	Business/TAG/NC(%)	>= 95%			91.61%	143				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/NC(%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/NC(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/NC(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/NC(%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/NC(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/NC(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/NC(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/NC(%)	>= 95%								
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A.1.19.1	O-11	Residence/NC(%)	>= 95%			92.18%	179				NO
A.1.19.2	O-11	Business/NC(%)	>= 95%			90.51%	158				NO
A.1.19.3	O-11	Design (Specials)/NC(%)	>= 95%			91.49%	47				NO
A.1.19.4	O-11	PBX/NC(%)	>= 95%			71.43%	7				NO
A.1.19.5	O-11	Centrex/NC(%)	>= 95%			88.89%	27				NO
A.1.19.6	O-11	ISDN/NC(%)	>= 95%			100.00%	8				YES
	Resale - Provisioning										
	Order Completion Interval										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/NC(days)	Res	5.36	9,195	4.72	415	3.300	0.16559	3.8705	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/NC(days)	Res	0.86	251,131	0.60	6,795	1.086	0.01335	19.2294	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/NC(days)	Res	5.13	23			0.626			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/NC(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/NC(days)	Bus	3.82	7,403	7.54	124	7.784	0.70481	-5.2725	NO
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/NC(days)	Bus	1.29	12,067	0.72	219	5.904	0.40259	1.4089	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/NC(days)	Bus	9.48	60			8.522			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/NC(days)	Bus	0.75	8	1.00	1	0.939	0.99553	-0.2511	YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/NC(days)	Design	20.08	906	12.00	10	15.955	5.07309	1.5933	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Design	10.37	180	4.00	2	8.904	6.33112	1.0065	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Design	16.86	7			15.126			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/NC(days)	PBX	17.68	28	2.00	1	23.991	24.41547	0.6422	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/NC(days)	PBX	4.85	99	0.33	2	8.964	6.40217	0.7047	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/NC(days)	PBX	25.00	1			0.000			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/NC(days)	PBX	3.71	15			10.900			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/NC(days)	Centrex	8.02	788	1.67	3	10.786	6.23896	1.0180	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/NC(days)	Centrex	3.69	1,025	2.50	4	5.865	2.93798	0.4047	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/NC(days)	Centrex	10.99	30			10.486			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Centrex	7.88	147			4.586			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/NC(days)	ISDN	22.05	214	12.00	2	24.357	17.30315	0.5807	YES

BellSouth Monthly State Summary
North Carolina, May 2002

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/NC(days)	ISDN	2.92	209			7.292			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/NC(days)	ISDN	4.00	1			0.000			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/NC(days)	ISDN	7.79	11			12.370			
	Held Orders										
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/NC(days)	Res	4.78	63	0.00	0	5.368			YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/NC(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/NC(days)	Res	11.43	14	0.00	0	19.417			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/NC(days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/NC(days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/NC(days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/NC(days)	Bus	2.29	14	0.00	0	1.939			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/NC(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/NC(days)	Bus	4.89	9	17.00	1	6.900	7.27332	-1.6651	NO
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/NC(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/NC(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/NC(days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/NC(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/NC(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/NC(days)	Design	4.00	3	0.00	0	3.464			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/NC(days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/NC(days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/NC(days)	Design	2.00	1			0.000			
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/NC(days)	PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/NC(days)	Centrex	3.00	1	0.00	0	0.000			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/NC(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/NC(days)	Centrex	1.00	1	0.00	0	0.000			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/NC(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/NC(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/NC(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/NC(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/NC(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/NC(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/NC(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/NC(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/NC(days)	ISDN	0.00	0	0.00	0				YES
	% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/NC(%)	Res	0.31%	280,716	0.18%	7,896		0.00063	2.0820	YES
A.2.4.2	P-2	Business/NC(%)	Bus	1.99%	20,118	0.60%	333		0.00771	1.7991	YES
A.2.4.3	P-2	Design (Specials)/NC(%)	Design	11.98%	1,327						
A.2.4.4	P-2	PBX/NC(%)	PBX	8.50%	153	0.00%	3		0.16255	0.5227	YES
A.2.4.5	P-2	Centrex/NC(%)	Centrex	2.51%	2,029						
A.2.4.6	P-2	ISDN/NC(%)	ISDN	11.26%	444	0.00%	2		0.22403	0.5027	YES
	% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/NC(%)	Diagnostic			1.32%	151				Diagnostic
A.2.5.2	P-2	Business/NC(%)	Diagnostic			0.00%	125				Diagnostic
A.2.5.3	P-2	Design (Specials)/NC(%)	Diagnostic			15.63%	32				Diagnostic
A.2.5.4	P-2	PBX/NC(%)	Diagnostic			0.00%	8				Diagnostic
A.2.5.5	P-2	Centrex/NC(%)	Diagnostic			9.09%	11				Diagnostic
A.2.5.6	P-2	ISDN/NC(%)	Diagnostic			20.00%	5				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Average Jeopardy Notice Interval - Mechanized										
A.2.7.1	P-2	Residence/NC(hours)	>= 48 hrs			139.17	12				YES
A.2.7.2	P-2	Business/NC(hours)	>= 48 hrs			148.60	2				YES
A.2.7.3	P-2	Design (Specials)/NC(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/NC(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/NC(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/NC(hours)	>= 48 hrs								
	Average Jeopardy Notice Interval - Non-Mechanized										
A.2.8.1	P-2	Residence/NC(hours)	Diagnostic			32.08	1				Diagnostic
A.2.8.2	P-2	Business/NC(hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/NC(hours)	Diagnostic			207.89	5				Diagnostic
A.2.8.4	P-2	PBX/NC(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/NC(hours)	Diagnostic			83.85	1				Diagnostic
A.2.8.6	P-2	ISDN/NC(hours)	Diagnostic			322.28	1				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
A.2.9.1	P-2	Residence/NC(%)	95% >= 48 hrs			100.00%	12				YES
A.2.9.2	P-2	Business/NC(%)	95% >= 48 hrs			100.00%	2				YES
A.2.9.3	P-2	Design (Specials)/NC(%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/NC(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/NC(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/NC(%)	95% >= 48 hrs								
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.1	P-2	Residence/NC(%)	Diagnostic			0.00%	1				Diagnostic
A.2.10.2	P-2	Business/NC(%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/NC(%)	Diagnostic			100.00%	5				Diagnostic
A.2.10.4	P-2	PBX/NC(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/NC(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.6	P-2	ISDN/NC(%)	Diagnostic			100.00%	1				Diagnostic
	% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/NC(%)	Res	3.26%	11,919	0.62%	485		0.00823	3.2137	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/NC(%)	Res	0.02%	269,112	0.16%	7,576		0.00015	-9.4054	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/NC(%)	Res	5.41%	37						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/NC(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/NC(%)	Bus	1.93%	7,674	0.00%	180		0.01037	1.8597	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/NC(%)	Bus	0.06%	12,199	0.37%	271		0.00147	-2.1187	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/NC(%)	Bus	4.48%	67						
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/NC(%)	Bus	0.00%	10	0.00%	1		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/NC(%)	Design	5.48%	949	25.00%	24		0.04704	-4.1499	NO
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/NC(%)	Design	0.00%	181	0.00%	5		0.00000		YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/NC(%)	Design	0.00%	10						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/NC(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/NC(%)	PBX	3.45%	29	0.00%	2		0.13340	0.2585	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/NC(%)	PBX	0.00%	99	0.00%	5		0.00000		YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/NC(%)	PBX	0.00%	1						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/NC(%)	PBX	0.00%	16	0.00%	4		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/NC(%)	Centrex	1.37%	804	0.00%	4		0.05823	0.2350	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/NC(%)	Centrex	0.00%	1,050	0.00%	5		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/NC(%)	Centrex	3.13%	32						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/NC(%)	Centrex	0.66%	151	0.00%	2		0.05773	0.1147	YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/NC(%)	ISDN	0.00%	224	0.00%	2		0.00000		YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/NC(%)	ISDN	0.47%	211	0.00%	1		0.06884	0.0688	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/NC(%)	ISDN	0.00%	1						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/NC(%)	ISDN	0.00%	11	0.00%	4		0.00000		YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/NC(%)	Res	9.75%	11,601	5.31%	471		0.01394	3.1854	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/NC(%)	Res	2.25%	267,816	3.23%	7,950		0.00169	-5.8274	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/NC(%)	Res	19.44%	36	0.00%	1		0.40123	0.4846	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/NC(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/NC(%)	Bus	9.64%	10,167	8.59%	128		0.02625	0.3982	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/NC(%)	Bus	5.39%	11,953	3.56%	421		0.01120	1.6299	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/NC(%)	Bus	24.66%	73	0.00%	2		0.30892	0.7982	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/NC(%)	Bus	0.00%	13						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/NC(%)	Design	5.88%	969	14.81%	27		0.04591	-1.9457	NO
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/NC(%)	Design	5.38%	130	0.00%	2		0.16083	0.3348	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/NC(%)	Design	0.00%	6						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/NC(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/NC(%)	PBX	4.88%	41						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/NC(%)	PBX	5.38%	93	0.00%	10		0.07506	0.7163	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/NC(%)	PBX								
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/NC(%)	PBX	0.00%	18						
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/NC(%)	Centrex	2.35%	2,806	0.00%	1		0.15158	0.1552	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/NC(%)	Centrex	5.70%	824	0.00%	5		0.10403	0.5483	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/NC(%)	Centrex	18.75%	32						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/NC(%)	Centrex	10.26%	39	0.00%	1		0.30725	0.3338	YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/NC(%)	ISDN	4.89%	266	33.33%	3		0.12518	-2.2725	NO
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/NC(%)	ISDN	0.00%	195	0.00%	8		0.00000		YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/NC(%)	ISDN								
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/NC(%)	ISDN	0.00%	28	0.00%	1		0.00000		YES
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/NC(hours)	Res	1.60	11,916	0.07	459	11.985	0.57010	2.6764	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/NC(hours)	Res	0.69	268,577	0.83	7,442	2.270	0.02667	-5.3609	NO
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/NC(hours)	Res	2.03	37			8.536			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/NC(hours)	Res	0.90	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/NC(hours)	Bus	1.73	7,609	0.14	115	14.508	1.36305	1.1660	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/NC(hours)	Bus	2.13	12,007	0.70	218	15.169	1.03663	1.3847	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/NC(hours)	Bus	0.40	65			2.653			
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/NC(hours)	Bus	0.71	9			0.274			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/NC(hours)	Design	258.22	905			394.979			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/NC(hours)	Design	6.90	181			35.069			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/NC(hours)	Design	24.66	10			42.614			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/NC(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/NC(hours)	PBX	99.62	29	0.02	1	209.403	212.98321	0.4677	YES
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/NC(hours)	PBX	35.97	99	0.02	1	151.897	152.66227	0.2355	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/NC(hours)	PBX	0.08	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/NC(hours)	PBX	3.40	16	0.47	1	10.683	11.01198	0.2662	YES
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/NC(hours)	Centrex	3.35	787			24.251			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/NC(hours)	Centrex	3.70	1,048			18.838			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/NC(hours)	Centrex	4.95	32			19.572			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/NC(hours)	Centrex	1.84	151			10.117			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/NC(hours)	ISDN	250.61	223			681.686			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/NC(hours)	ISDN	8.49	211			62.127			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/NC(hours)	ISDN	18.17	1			0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/NC(hours)	ISDN	0.69	11	0.02	2	0.570	0.43786	1.5329	YES
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/NC(hours)	Diagnostic			10.11	25				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			4.84	128				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/NC(hours)	Diagnostic			24.65	65				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			14.17	52				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			14.00	1				Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/NC(hours)	Diagnostic			214.22	24				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			27.32	5				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/NC(hours)	Diagnostic			21.07	1				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			3.75	4				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			0.58	3				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/NC(hours)	Diagnostic			23.60	4				Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			14.00	5				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			14.00	2				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/NC(hours)	Diagnostic			174.73	2				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			20.78	1				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			20.83	2				Diagnostic
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			4.77	278				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.63	5,526				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			3.44	15				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.92	92				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			3.85	34				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.22	969				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			3.62	11				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			2.39	72				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			5.72	11				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			2.02	15				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			6.23	8				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.27	26				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic			15.42	7				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			5.10	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic			1.57	3				Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			3.53	3				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			4.78	274				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.83	3,087				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			2.97	14				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.05	74				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			3.96	32				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.22	863				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			3.69	10				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			2.42	66				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/NC(days)	Diagnostic			5.72	11				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			2.24	12				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/NC(days)	Diagnostic			6.23	8				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.24	24				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/NC(days)	Diagnostic			16.35	3				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			5.10	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/NC(days)	Diagnostic			4.03	1				Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			3.53	3				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A.2.24.1.1	P-6	Residence/Dispatch/NC(%)	Diagnostic			3.06%	425				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/NC(%)	Diagnostic			5.06%	6,855				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/NC(%)	Diagnostic			3.94%	127				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/NC(%)	Diagnostic			10.53%	228				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/NC(%)	Diagnostic			0.00%	9				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/NC(%)	Diagnostic			33.33%	3				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/NC(%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/NC(%)	Diagnostic			33.33%	3				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/NC(%)	Diagnostic			0.00%	3				Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/NC(%)	Diagnostic			0.00%	4				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/NC(%)	Diagnostic			0.00%	2				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/NC(%)	>= 95%			90.77%	195				NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/NC(%)	>= 95%			98.82%	170				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/NC(%)	>= 95%			100.00%	14				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/NC(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/NC(%)	>= 95%			88.82%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/NC(%)	>= 95%			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/NC(%)	>= 95%			77.78%	18				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/NC(%)	>= 95%			92.59%	27				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/NC(%)	>= 95%			80.49%	41				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/NC(%)	>= 95%			91.43%	140				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/NC(%)	>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/NC(%)	>= 95%			92.31%	13				NO
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/NC(%)	Res	3.60%	33,048	0.50%	598		0.00769	4.0338	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/NC(%)	Res	0.51%	14,391	0.00%	125		0.00643	0.8003	YES
A.3.1.2.1	M&R-1	Business/Dispatch/NC(%)	Bus	5.27%	5,164	1.28%	156		0.01815	2.1954	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/NC(%)	Bus	1.71%	2,802	1.52%	66		0.01616	0.1225	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/NC(%)	Design	0.29%	700	2.78%	36		0.00912	-2.7320	NO
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/NC(%)	Design	0.32%	1,237	0.00%	17		0.01386	0.2332	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/NC(%)	PBX	4.40%	159	0.00%	3		0.11956	0.3682	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/NC(%)	PBX	6.63%	166	0.00%	2		0.17695	0.3745	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/NC(%)	Centrex	9.07%	959	0.00%	6		0.11762	0.7713	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/NC(%)	Centrex	1.00%	601	0.00%	6		0.04079	0.2448	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/NC(%)	ISDN	0.00%	87	0.00%	2		0.00000		YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/NC(%)	ISDN	0.00%	174	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/NC(%)	Res	2.05%	1,613,318	1.83%	32,679		0.00080	2.7326	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/NC(%)	Res	0.89%	1,613,318	0.38%	32,679		0.00053	9.6548	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.2.2.1	M&R-2	Business/Dispatch/NC(%)	Bus	1.22%	424,115	1.07%	14,639		0.00093	1.6381	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/NC(%)	Bus	0.66%	424,115	0.45%	14,639		0.00068	3.0707	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/NC(%)	Design	0.90%	77,712	2.48%	1,452		0.00251	-6.2795	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/NC(%)	Design	1.59%	77,712	1.17%	1,452		0.00334	1.2597	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/NC(%)	PBX	0.20%	77,938	0.46%	653		0.00177	-1.4390	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/NC(%)	PBX	0.21%	77,938	0.31%	653		0.00181	-0.5144	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/NC(%)	Centrex	0.49%	195,722	0.65%	920		0.00231	-0.7012	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/NC(%)	Centrex	0.31%	195,722	0.65%	920		0.00183	-1.8846	NO
A.3.2.6.1	M&R-2	ISDN/Dispatch/NC(%)	ISDN	0.05%	166,759	0.21%	938		0.00075	-2.1534	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/NC(%)	ISDN	0.10%	166,759	0.11%	938		0.00106	-0.0214	YES
	Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/NC(hours)	Res	17.46	33,048	11.11	598	20.633	0.85135	7.4564	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/NC(hours)	Res	6.25	14,391	2.78	125	16.352	1.46890	2.3595	YES
A.3.3.2.1	M&R-3	Business/Dispatch/NC(hours)	Bus	11.36	5,164	8.76	156	14.550	1.18237	2.1958	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/NC(hours)	Bus	3.34	2,802	1.67	66	20.256	2.52251	0.6635	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/NC(hours)	Design	4.37	700	4.33	36	3.740	0.63922	0.0715	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/NC(hours)	Design	2.12	1,237	3.00	17	4.380	1.06969	-0.8317	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/NC(hours)	PBX	10.82	159	4.50	3	16.919	9.86009	0.6410	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/NC(hours)	PBX	4.85	166	2.93	2	7.037	5.00594	0.3837	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/NC(hours)	Centrex	13.08	959	12.33	6	17.292	7.08138	0.1051	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/NC(hours)	Centrex	3.52	601	2.00	6	6.755	2.77139	0.5497	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/NC(hours)	ISDN	4.19	87	2.80	2	2.972	2.12539	0.6526	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/NC(hours)	ISDN	1.42	174	0.35	1	1.733	1.73769	0.6179	YES
	% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/NC(%)	Res	15.50%	33,048	9.53%	598		0.01493	3.9960	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/NC(%)	Res	13.68%	14,391	12.80%	125		0.03087	0.2858	YES
A.3.4.2.1	M&R-4	Business/Dispatch/NC(%)	Bus	13.52%	5,164	14.74%	156		0.02778	-0.4416	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/NC(%)	Bus	11.56%	2,802	15.15%	66		0.03982	-0.9011	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/NC(%)	Design	20.71%	700	33.33%	36		0.06926	-1.8220	NO
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/NC(%)	Design	16.81%	1,237	29.41%	17		0.09133	-1.3793	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/NC(%)	PBX	15.72%	159	0.00%	3		0.21214	0.7412	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/NC(%)	PBX	7.23%	166	0.00%	2		0.18422	0.3924	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/NC(%)	Centrex	10.43%	959	0.00%	6		0.12516	0.8332	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/NC(%)	Centrex	10.15%	601	16.67%	6		0.12390	-0.5260	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/NC(%)	ISDN	17.24%	87	0.00%	2		0.27015	0.6382	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/NC(%)	ISDN	13.22%	174	0.00%	1		0.33966	0.3892	YES
	Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/NC(%)	Res	7.03%	23,116	2.97%	471		0.01190	3.4072	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/NC(%)	Res	2.70%	4,664	0.00%	52		0.02261	1.1949	YES
A.3.5.2.1	M&R-5	Business/Dispatch/NC(%)	Bus	5.33%	3,190	3.48%	115		0.02132	0.8682	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/NC(%)	Bus	1.67%	1,081	0.00%	46		0.01926	0.8644	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/NC(%)	Design	0.29%	700	2.78%	36		0.00912	-2.7320	NO
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/NC(%)	Design	0.32%	1,237	0.00%	17		0.01386	0.2332	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/NC(%)	PBX	2.42%	124	0.00%	3		0.08978	0.2695	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/NC(%)	PBX	0.00%	131	0.00%	2		0.00000		YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/NC(%)	Centrex	11.36%	572	0.00%	2		0.22481	0.5055	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/NC(%)	Centrex	0.74%	269	0.00%	5		0.03877	0.1918	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/NC(%)	ISDN	0.00%	87	0.00%	2		0.00000		YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/NC(%)	ISDN	0.00%	172	0.00%	1		0.00000		YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	NC(%)	BST - State	98.73%	$189,629,255	99.47%	$2,257,863		0.00007	-98.2069	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.16	1,855				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/NC(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/NC(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/NC(%)	Diagnostic			14.21%	3,216				Diagnostic
B.1.1.4	O-7	Combo Other/NC(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/NC(%)	Diagnostic			17.83%	230				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/NC(%)	Diagnostic			7.69%	13				Diagnostic
B.1.1.7	O-7	Line Sharing/NC(%)	Diagnostic			37.04%	27				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/NC(%)	Diagnostic			25.57%	481				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/NC(%)	Diagnostic			0.00%	9				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/NC(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/NC(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/NC(%)	Diagnostic			19.61%	51				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/NC(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/NC(%)	Diagnostic			8.97%	234				Diagnostic
B.1.1.15	O-7	Other Non-Design/NC(%)	Diagnostic			9.81%	316				Diagnostic
B.1.1.16	O-7	INP Standalone/NC(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/NC(%)	Diagnostic			9.40%	117				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/NC(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/NC(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/NC(%)	Diagnostic			29.36%	1,478				Diagnostic
B.1.2.4	O-7	Combo Other/NC(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/NC(%)	Diagnostic			6.67%	15				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/NC(%)	Diagnostic			10.11%	89				Diagnostic
B.1.2.7	O-7	Line Sharing/NC(%)	Diagnostic			41.30%	46				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/NC(%)	Diagnostic			25.37%	134				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/NC(%)	Diagnostic			0.00%	1				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/NC(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/NC(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/NC(%)	Diagnostic			29.15%	319				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/NC(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/NC(%)	Diagnostic			25.66%	113				Diagnostic
B.1.2.15	O-7	Other Non-Design/NC(%)	Diagnostic			27.48%	131				Diagnostic
B.1.2.16	O-7	INP Standalone/NC(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/NC(%)	Diagnostic			36.45%	203				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/NC(%)	Diagnostic			0.00%	2				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/NC(%)	Diagnostic			16.67%	6				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/NC(%)	Diagnostic			52.45%	204				Diagnostic
B.1.3.4	O-7	Combo Other/NC(%)	Diagnostic			0.00%	2				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/NC(%)	Diagnostic			28.13%	32				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/NC(%)	Diagnostic			19.51%	123				Diagnostic
B.1.3.7	O-7	Line Sharing/NC(%)	Diagnostic			36.36%	11				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/NC(%)	Diagnostic			30.58%	242				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/NC(%)	Diagnostic			41.09%	129				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/NC(%)	Diagnostic			0.00%	5				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/NC(%)	Diagnostic			100.00%	5				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/NC(%)	Diagnostic			32.35%	170				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/NC(%)	Diagnostic			33.33%	3				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.3.14	O-7	Other Design/NC(%)	Diagnostic			35.82%	134				Diagnostic
B.1.3.15	O-7	Other Non-Design/NC(%)	Diagnostic			34.33%	737				Diagnostic
B.1.3.16	O-7	INP Standalone/NC(%)	Diagnostic			39.13%	23				Diagnostic
B.1.3.17	O-13	LNP Standalone/NC(%)	Diagnostic			34.92%	295				Diagnostic
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/NC(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/NC(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/NC(%)	>= 97% w in 1 hr			92.56%	457				NO
B.1.4.4	O-8	Combo Other/NC(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 97% w in 1 hr			97.62%	42				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/NC(%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.7	O-8	Line Sharing/NC(%)	>= 97% w in 1 hr			80.00%	10				NO
B.1.4.8	O-8	2W Analog Loop Design/NC(%)	>= 97% w in 1 hr			86.18%	123				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/NC(%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/NC(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/NC(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/NC(%)	>= 97% w in 1 hr			80.00%	10				NO
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/NC(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/NC(%)	>= 97% w in 1 hr			47.62%	21				NO
B.1.4.15	O-8	Other Non-Design/NC(%)	>= 97% w in 1 hr			67.74%	31				NO
B.1.4.16	O-8	INP Standalone/NC(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/NC(%)	>= 97% w in 1 hr			100.00%	11				YES
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/NC(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/NC(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/NC(%)	>= 85% w in 10 hrs			95.96%	445				YES
B.1.7.4	O-8	Combo Other/NC(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/NC(%)	>= 85% w in 10 hrs			81.82%	11				NO
B.1.7.7	O-8	Line Sharing/NC(%)	>= 85% w in 10 hrs			78.95%	19				NO
B.1.7.8	O-8	2W Analog Loop Design/NC(%)	>= 85% w in 10 hrs			88.24%	34				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/NC(%)	>= 85% w in 10 hrs								
B.1.7.10	O-8	2W Analog Loop w/INP Design/NC(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/NC(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/NC(%)	>= 85% w in 10 hrs			87.88%	99				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/NC(%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/NC(%)	>= 85% w in 10 hrs			89.66%	29				YES
B.1.7.15	O-8	Other Non-Design/NC(%)	>= 85% w in 10 hrs			78.95%	38				NO
B.1.7.16	O-8	INP Standalone/NC(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/NC(%)	>= 85% w in 10 hrs			77.63%	76				NO
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/NC(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/NC(%)	>= 85% w in 24 hrs			100.00%	2				YES
B.1.8.3	O-8	Loop + Port Combinations/NC(%)	>= 85% w in 24 hrs			99.12%	113				YES
B.1.8.4	O-8	Combo Other/NC(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 85% w in 24 hrs			100.00%	9				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/NC(%)	>= 85% w in 24 hrs			100.00%	24				YES
B.1.8.7	O-8	Line Sharing/NC(%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.8	O-8	2W Analog Loop Design/NC(%)	>= 85% w in 24 hrs			100.00%	75				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/NC(%)	>= 85% w in 24 hrs			100.00%	53				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/NC(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/NC(%)	>= 85% w in 24 hrs			60.00%	5				NO
B.1.8.12	O-14	2W Analog Loop w/LNP Design/NC(%)	>= 85% w in 24 hrs			98.21%	56				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/NC(%)	>= 85% w in 24 hrs			100.00%	1				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.8.14	O-8	Other Design/NC(%)	>= 85% w in 24 hrs			100.00%	48				YES
B.1.8.15	O-8	Other Non-Design/NC(%)	>= 85% w in 24 hrs			99.23%	259				YES
B.1.8.16	O-8	INP Standalone/NC(%)	>= 85% w in 24 hrs			100.00%	11				YES
B.1.8.17	O-14	LNP Standalone/NC(%)	>= 85% w in 24 hrs			98.18%	110				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/NC(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/NC(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/NC(%)	>= 95% w in 3 hrs			97.49%	2,712				YES
B.1.9.4	O-9	Combo Other/NC(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 95% w in 3 hrs			96.70%	182				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/NC(%)	>= 95% w in 3 hrs			100.00%	6				YES
B.1.9.7	O-9	Line Sharing/NC(%)	>= 95% w in 3 hrs			100.00%	16				YES
B.1.9.8	O-9	2W Analog Loop Design/NC(%)	>= 95% w in 3 hrs			98.59%	354				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/NC(%)	>= 95% w in 3 hrs			100.00%	8				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/NC(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/NC(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/NC(%)	>= 95% w in 3 hrs			97.22%	36				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/NC(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/NC(%)	>= 95% w in 3 hrs			98.04%	204				YES
B.1.9.15	O-9	Other Non-Design/NC(%)	>= 95% w in 3 hrs			47.86%	234				NO
B.1.9.16	O-9	INP Standalone/NC(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/NC(%)	>= 95% w in 3 hrs			100.00%	102				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12.1	O-9	Switch Ports/NC(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/NC(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/NC(%)	>= 85% w in 10 hrs			87.96%	1,254				YES
B.1.12.4	O-9	Combo Other/NC(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 85% w in 10 hrs			84.62%	13				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/NC(%)	>= 85% w in 10 hrs			91.86%	86				YES
B.1.12.7	O-9	Line Sharing/NC(%)	>= 85% w in 10 hrs			100.00%	29				YES
B.1.12.8	O-9	2W Analog Loop Design/NC(%)	>= 85% w in 10 hrs			93.46%	107				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/NC(%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/NC(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/NC(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/NC(%)	>= 85% w in 10 hrs			91.70%	229				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/NC(%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/NC(%)	>= 85% w in 10 hrs			90.43%	94				YES
B.1.12.15	O-9	Other Non-Design/NC(%)	>= 85% w in 10 hrs			81.93%	83				NO
B.1.12.16	O-9	INP Standalone/NC(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/NC(%)	>= 85% w in 10 hrs			88.15%	135				YES
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/NC(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.2	O-9	Local Interoffice Transport/NC(%)	>= 85% w in 36 hrs			100.00%	5				YES
B.1.13.3	O-9	Loop + Port Combinations/NC(%)	>= 85% w in 36 hrs			98.81%	84				YES
B.1.13.4	O-9	Combo Other/NC(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 85% w in 36 hrs			100.00%	22				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/NC(%)	>= 85% w in 36 hrs			100.00%	97				YES
B.1.13.7	O-9	Line Sharing/NC(%)	>= 85% w in 36 hrs			100.00%	7				YES
B.1.13.8	O-9	2W Analog Loop Design/NC(%)	>= 85% w in 36 hrs			99.40%	166				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/NC(%)	>= 85% w in 36 hrs			100.00%	66				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/NC(%)	>= 85% w in 36 hrs			100.00%	3				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/NC(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/NC(%)	>= 85% w in 36 hrs			100.00%	124				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/NC(%)	>= 85% w in 36 hrs			100.00%	1				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.13.14	O-9	Other Design/NC(%)	>= 85% w in 36 hrs			100.00%	86				YES
B.1.13.15	O-9	Other Non-Design/NC(%)	>= 85% w in 36 hrs			99.37%	473				YES
B.1.13.16	O-9	INP Standalone/NC(%)	>= 85% w in 36 hrs			100.00%	11				YES
B.1.13.17	O-15	LNP Standalone/NC(%)	>= 85% w in 36 hrs			100.00%	183				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/NC(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/NC(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/NC(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/NC(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/NC(%)	>= 95%			91.28%	218				NO
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/NC(%)	>= 95%			98.43%	2,998				YES
B.1.14.4.1	O-11	Combo Other/EDI/NC(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/NC(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/NC(%)	>= 95%			98.05%	205				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/NC(%)	>= 95%			84.00%	25				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/NC(%)	>= 95%			0.00%	1				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/NC(%)	>= 95%			58.33%	12				NO
B.1.14.7.1	O-11	Line Sharing/EDI/NC(%)	>= 95%			100.00%	19				YES
B.1.14.7.2	O-11	Line Sharing/TAG/NC(%)	>= 95%			87.50%	8				NO
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/NC(%)	>= 95%			96.92%	390				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/NC(%)	>= 95%			94.51%	91				NO
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/NC(%)	>= 95%			100.00%	5				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/NC(%)	>= 95%			75.00%	4				NO
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/NC(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/NC(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/NC(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/NC(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/NC(%)	>= 95%			88.00%	50				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/NC(%)	>= 95%			100.00%	1				YES
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/NC(%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/NC(%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/NC(%)	>= 95%			93.12%	189				NO
B.1.14.14.2	O-11	Other Design/TAG/NC(%)	>= 95%			100.00%	45				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/NC(%)	>= 95%			87.50%	40				NO
B.1.14.15.2	O-11	Other Non-Design/TAG/NC(%)	>= 95%			77.90%	276				NO
B.1.14.16.1	O-11	INP Standalone/EDI/NC(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/NC(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/NC(%)	>= 95%			96.30%	108				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/NC(%)	>= 95%			100.00%	9				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/NC(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/NC(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/NC(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/NC(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/NC(%)	>= 95%			100.00%	102				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/NC(%)	>= 95%			99.20%	1,376				YES
B.1.15.4.1	O-11	Combo Other/EDI/NC(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/NC(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/NC(%)	>= 95%			70.00%	10				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/NC(%)	>= 95%			100.00%	5				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/NC(%)	>= 95%			90.48%	21				NO
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/NC(%)	>= 95%			100.00%	68				YES
B.1.15.7.1	O-11	Line Sharing/EDI/NC(%)	>= 95%			92.86%	28				NO
B.1.15.7.2	O-11	Line Sharing/TAG/NC(%)	>= 95%			100.00%	18				YES

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B.1.15.8.1	O-11	2W Analog Loop Design/EDI/NC(%)	>= 95%			92.77%	83				NO
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/NC(%)	>= 95%			100.00%	51				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/NC(%)	>= 95%			100.00%	1				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/NC(%)	>= 95%								
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/NC(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/NC(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/NC(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/NC(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/NC(%)	>= 95%			100.00%	297				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/NC(%)	>= 95%			100.00%	22				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/NC(%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/NC(%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/NC(%)	>= 95%			89.71%	68				NO
B.1.15.14.2	O-11	Other Design/TAG/NC(%)	>= 95%			100.00%	45				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/NC(%)	>= 95%			92.50%	40				NO
B.1.15.15.2	O-11	Other Non-Design/TAG/NC(%)	>= 95%			83.52%	91				NO
B.1.15.16.1	O-11	INP Standalone/EDI/NC(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/NC(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/NC(%)	>= 95%			100.00%	181				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/NC(%)	>= 95%			100.00%	22				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B.1.16.1	O-11	Switch Ports/NC(%)	>= 95%			100.00%	2				YES
B.1.16.2	O-11	Local Interoffice Transport/NC(%)	>= 95%			100.00%	6				YES
B.1.16.3	O-11	Loop + Port Combinations/NC(%)	>= 95%			94.61%	204				NO
B.1.16.4	O-11	Combo Other/NC(%)	>= 95%			100.00%	2				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 95%			96.88%	32				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/NC(%)	>= 95%			97.56%	123				YES
B.1.16.7	O-11	Line Sharing/NC(%)	>= 95%			100.00%	11				YES
B.1.16.8	O-11	2W Analog Loop Design/NC(%)	>= 95%			96.28%	242				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/NC(%)	>= 95%			89.92%	129				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/NC(%)	>= 95%			40.00%	5				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/NC(%)	>= 95%			100.00%	5				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/NC(%)	>= 95%			96.47%	170				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/NC(%)	>= 95%			66.67%	3				NO
B.1.16.14	O-11	Other Design/NC(%)	>= 95%			98.51%	134				YES
B.1.16.15	O-11	Other Non-Design/NC(%)	>= 95%			96.47%	737				YES
B.1.16.16	O-11	INP Standalone/NC(%)	>= 95%			82.61%	23				NO
B.1.16.17	O-11	LNP Standalone/NC(%)	>= 95%			94.58%	295				NO
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B.1.17.1.1	O-11	Switch Ports/EDI/NC(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/NC(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/NC(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/NC(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/NC(%)	>= 95%			98.99%	199				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/NC(%)	>= 95%			99.70%	2,951				YES
B.1.17.4.1	O-11	Combo Other/EDI/NC(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/NC(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/NC(%)	>= 95%			98.01%	201				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/NC(%)	>= 95%			95.24%	21				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/NC(%)	>= 95%								
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/NC(%)	>= 95%			100.00%	7				YES
B.1.17.7.1	O-11	Line Sharing/EDI/NC(%)	>= 95%			100.00%	19				YES
B.1.17.7.2	O-11	Line Sharing/TAG/NC(%)	>= 95%			100.00%	7				YES
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/NC(%)	>= 95%			96.56%	378				YES

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B.1.17.8.2	O-11	2W Analog Loop Design/TAG/NC(%)	>= 95%			100.00%	86				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/NC(%)	>= 95%			100.00%	5				YES
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/NC(%)	>= 95%			100.00%	3				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/NC(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/NC(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/NC(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/NC(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/NC(%)	>= 95%			70.45%	44				NO
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/NC(%)	>= 95%			100.00%	1				YES
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/NC(%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/NC(%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/NC(%)	>= 95%			100.00%	176				YES
B.1.17.14.2	O-11	Other Design/TAG/NC(%)	>= 95%			91.11%	45				NO
B.1.17.15.1	O-11	Other Non-Design/EDI/NC(%)	>= 95%			97.14%	35				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/NC(%)	>= 95%			100.00%	215				YES
B.1.17.16.1	O-11	INP Standalone/EDI/NC(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/NC(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/NC(%)	>= 95%			69.23%	104				NO
B.1.17.17.2	O-11	LNP Standalone/TAG/NC(%)	>= 95%			100.00%	9				YES
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
B.1.18.1.1	O-11	Switch Ports/EDI/NC(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/NC(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/NC(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/NC(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/NC(%)	>= 95%			87.25%	102				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/NC(%)	>= 95%			88.79%	1,365				NO
B.1.18.4.1	O-11	Combo Other/EDI/NC(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/NC(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/NC(%)	>= 95%			85.71%	7				NO
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/NC(%)	>= 95%			100.00%	5				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/NC(%)	>= 95%			100.00%	19				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/NC(%)	>= 95%			92.65%	68				NO
B.1.18.7.1	O-11	Line Sharing/EDI/NC(%)	>= 95%			100.00%	26				YES
B.1.18.7.2	O-11	Line Sharing/TAG/NC(%)	>= 95%			77.78%	18				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/NC(%)	>= 95%			94.81%	77				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/NC(%)	>= 95%			94.12%	51				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/NC(%)	>= 95%			100.00%	1				YES
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/NC(%)	>= 95%								
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/NC(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/NC(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/NC(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/NC(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/NC(%)	>= 95%			62.29%	297				NO
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/NC(%)	>= 95%			72.73%	22				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/NC(%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/NC(%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/NC(%)	>= 95%			86.89%	61				NO
B.1.18.14.2	O-11	Other Design/TAG/NC(%)	>= 95%			88.89%	45				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/NC(%)	>= 95%			97.30%	37				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/NC(%)	>= 95%			96.05%	76				YES
B.1.18.16.1	O-11	INP Standalone/EDI/NC(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/NC(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/NC(%)	>= 95%			86.19%	181				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/NC(%)	>= 95%			90.91%	22				NO

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	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/NC(%)	>= 95%			100.00%	2				YES
B.1.19.2	O-11	Local Interoffice Transport/NC(%)	>= 95%			66.67%	6				NO
B.1.19.3	O-11	Loop + Port Combinations/NC(%)	>= 95%			90.67%	193				NO
B.1.19.4	O-11	Combo Other/NC(%)	>= 95%			50.00%	2				NO
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 95%			100.00%	31				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/NC(%)	>= 95%			93.33%	120				NO
B.1.19.7	O-11	Line Sharing/NC(%)	>= 95%			100.00%	11				YES
B.1.19.8	O-11	2W Analog Loop Design/NC(%)	>= 95%			90.13%	233				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/NC(%)	>= 95%			98.28%	116				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/NC(%)	>= 95%			100.00%	2				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/NC(%)	>= 95%			100.00%	5				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/NC(%)	>= 95%			92.07%	164				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/NC(%)	>= 95%			100.00%	2				YES
B.1.19.14	O-11	Other Design/NC(%)	>= 95%			93.18%	132				NO
B.1.19.15	O-11	Other Non-Design/NC(%)	>= 95%			95.08%	711				YES
B.1.19.16	O-11	INP Standalone/NC(%)	>= 95%			100.00%	19				YES
B.1.19.17	O-11	LNP Standalone/NC(%)	>= 95%			95.34%	279				YES
	Unbundled Network Elements - Provisioning										
	Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/NC(days)	R&B (POTS)	4.67	16,598			5.799			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.88	263,198			1.653			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/NC(days)	R&B (POTS)	8.28	83			7.497			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.70	9			0.889			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	DS1/DS3	15.98	755	14.25	4	12.037	6.03421	0.2861	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	DS1/DS3	10.00	1			0.000			
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	R&B	4.82	17,389	3.05	125	6.146	0.55172	3.2107	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	R&B	0.89	264,487	0.57	2,560	1.706	0.03388	9.4341	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/NC(days)	R&B	0.33	136,640	0.33	1,815	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/NC(days)	R&B	1.49	127,847	1.15	745	2.309	0.08483	3.9428	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	R&B	9.00	113			8.430			
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	R&B	7.17	182			6.176			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/NC(days)	R&B	0.33	32			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/NC(days)	R&B	8.63	150			5.843			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/NC(days)	R&B&D - Disp	5.79	18,534	10.70	10	8.350	2.64128	-1.8592	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/NC(days)	R&B&D - Disp	5.79	18,534			8.350			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/NC(days)	R&B&D - Disp	9.54	122			9.095			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/NC(days)	R&B&D - Disp	9.54	122			9.095			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/NC(days)	ISDN - BRI	14.31	100	10.38	81	7.146	1.06821	3.6765	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/NC(days)	ISDN - BRI	1.62	86			3.193			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/NC(days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/NC(days)	ISDN - BRI	0.33	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/NC(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/NC(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/NC(days)	ADSL to Retail	3.90	1,971	5.00	1	2.528	2.52838	-0.4333	YES
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/NC(days)	ADSL to Retail	3.54	1,206	3.71	14	0.965	0.25950	-0.6841	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/NC(days)	ADSL to Retail	6.26	19			3.856			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/NC(days)	ADSL to Retail	11.33	3			10.214			
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/NC(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/NC(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	R&B - Disp	4.82	17,389	4.84	125	6.146	0.55172	-0.0325	YES

BellSouth Monthly State Summary

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	R&B - Disp	4.82	17,389			6.146			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	R&B - Disp	9.00	113			8.430			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	R&B - Disp	9.00	113			8.430			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	4.67	16,598	5.00	1	5.799	5.79948	-0.0563	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	1.46	127,145			2.234			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	8.28	83			7.497			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	2.00	2			1.414			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	R&B - Disp	4.82	17,389	5.00	2	6.146	4.34639	-0.0409	YES
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	R&B - Disp	4.82	17,389			6.146			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	R&B - Disp	9.00	113			8.430			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	R&B - Disp	9.00	113			8.430			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	4.67	16,598			5.799			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	1.46	127,145			2.234			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	8.28	83			7.497			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	2.00	2			1.414			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	R&B - Disp	4.82	17,389	5.54	132	6.146	0.53700	-1.3330	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	R&B - Disp	4.82	17,389			6.146			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	R&B - Disp	9.00	113	7.00	2	8.430	6.01341	0.3321	YES
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	R&B - Disp	9.00	113			8.430			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	4.67	16,598			5.799			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	1.46	127,145			2.234			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	R&B (POTS) excl SB Or	8.28	83			7.497			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/NC(days)	R&B (POTS) excl SB Or	2.00	2			1.414			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/NC(days)	Design	20.48	1,145			18.033			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/NC(days)	Design	10.88	224			9.866			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/NC(days)	Design	16.33	9			14.151			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Design								
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/NC(days)	R&B	4.82	17,389	5.88	16	6.146	1.53730	-0.6849	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	R&B	0.89	264,487			1.706			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/NC(days)	R&B	9.00	113			8.430			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	R&B	7.17	182			6.176			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/NC(days)	R&B (POTS)	4.67	16,598			5.799			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.88	263,198			1.653			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	R&B (POTS)	8.28	83			7.497			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.70	9			0.889			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	R&B (POTS)	4.67	16,598	0.33	1	5.799	5.79948	0.7484	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.88	263,198	0.57	227	1.653	0.10973	2.8667	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	R&B (POTS)	8.28	83			7.497			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	R&B (POTS)	0.70	9	0.67	5	0.889	0.49580	0.0747	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Digital Loop < DS1	5.21	2,232	9.42	97	5.790	0.60054	-7.0139	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Digital Loop < DS1	4.12	1,506			4.013			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Digital Loop < DS1	5.25	12			3.494			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Digital Loop < DS1	7.00	1			0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Digital Loop >= DS1	27.92	128	5.64	47	29.730	5.07065	4.3936	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Digital Loop >= DS1	5.24	91			10.279			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Digital Loop >= DS1	4.00	1			0.000			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Digital Loop >= DS1	7.79	11			12.370			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/NC(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/NC(days)	7 days			4.67	18				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/NC(days)	R&B (POTS)	4.32	77			5.009			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/NC(days)	R&B (POTS)	8.87	23			15.835			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/NC(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/NC(days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/NC(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/NC(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/NC(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/NC(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/NC(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/NC(days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/NC(days)	R&B	4.31	78	0.00	0	4.979			YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/NC(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/NC(days)	R&B	8.54	24	1.00	1	15.570	15.89133	0.4746	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/NC(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/NC(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/NC(days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/NC(days)	R&B&D - Disp	4.31	78	0.00	0	4.979			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/NC(days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/NC(days)	R&B&D - Disp	9.17	23	0.00	0	15.744			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/NC(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/NC(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/NC(days)	R&B&D - Disp	2.00	1			0.000			
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/NC(days)	ADSL to Retail	17.23	22	0.00	0	21.078			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/NC(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/NC(days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/NC(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/NC(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/NC(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/NC(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/NC(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/NC(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/NC(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/NC(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/NC(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/NC(days)	ADSL to Retail	17.23	22	0.00	0	21.078			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/NC(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/NC(days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/NC(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/NC(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/NC(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/NC(days)	R&B - Disp	4.31	78	0.00	0	4.979			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/NC(days)	R&B - Disp	8.54	24	0.00	0	15.570			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	4.32	77	0.00	0	5.009			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	8.87	23	0.00	0	15.835			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/NC(days)	R&B - Disp	4.31	78	0.00	0	4.979			YES
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/NC(days)	R&B - Disp	8.54	24	0.00	0	15.570			YES
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/NC(days)	R&B - Disp	0.00	0						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/NC(days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	4.32	77			5.009			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	8.87	23			15.835			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/NC(days)	R&B - Disp	4.31	78	0.00	0	4.979			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/NC(days)	R&B - Disp	8.54	24	0.00	0	15.570			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/NC(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	4.32	77			5.009			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	8.87	23			15.835			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/NC(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/NC(days)	Design	0.00	0						
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/NC(days)	Design	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/NC(days)	Design	4.00	3			3.464			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/NC(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/NC(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/NC(days)	Design	2.00	1			0.000			
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/NC(days)	R&B	4.31	78	0.00	0	4.979			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/NC(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/NC(days)	R&B	8.54	24	0.00	0	15.570			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/NC(days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/NC(days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/NC(days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/NC(days)	R&B (POTS)	4.32	77			5.009			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/NC(days)	R&B (POTS)	8.87	23			15.835			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/NC(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/NC(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/NC(days)	R&B (POTS)	4.32	77	0.00	0	5.009			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/NC(days)	R&B (POTS)	8.87	23	0.00	0	15.835			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/NC(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/NC(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/NC(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/NC(days)	Digital Loop < DS1	17.23	22	0.00	0	21.078			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/NC(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/NC(days)	Digital Loop < DS1	1.67	3	0.00	0	0.577			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/NC(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/NC(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/NC(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/NC(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/NC(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/NC(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/NC(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/NC(days)	Digital Loop >= DS1	0.00	0						

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B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/NC(days)	Digital Loop >= DS1	0.00	0						
	% Jeopardies - Mechanized										
B.2.5.1	P-2	Switch Ports/NC(%)	R&B (POTS)	0.42%	300,834						
B.2.5.2	P-2	Local Interoffice Transport/NC(%)	DS1/ DS3 - Interoffice	43.74%	862						
B.2.5.3	P-2	Loop + Port Combinations/NC(%)	R&B	0.43%	303,152	0.12%	3,317		0.00115	2.7334	YES
B.2.5.4	P-2	Combo Other/NC(%)	R&B&D - Disp	6.91%	22,179	100.00%	1		0.25366	-3.6698	NO
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(%)	ADSL to Retail	7.48%	4,147						
B.2.5.6	P-2	UNE ISDN/NC(%)	ISDN - BRI	13.48%	267	18.18%	44		0.05557	-0.8455	YES
B.2.5.7	P-2	Line Sharing/NC(%)	ADSL to Retail	7.48%	4,147						
B.2.5.8	P-2	2W Analog Loop Design/NC(%)	R&B - Disp	0.43%	303,152	12.95%	139		0.00558	-22.4300	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/NC(%)	R&B (POTS) excl SB Or	0.77%	164,835	0.00%	3		0.05044	0.1525	YES
B.2.5.10	P-2	2W Analog Loop w/INP Design/NC(%)	R&B - Disp	0.43%	303,152						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/NC(%)	R&B (POTS) excl SB Or	0.77%	164,835						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/NC(%)	R&B - Disp	0.43%	303,152	6.10%	164		0.00514	-11.0241	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/NC(%)	R&B (POTS) excl SB Or	0.77%	164,835						
B.2.5.14	P-2	Other Design/NC(%)	Design	13.70%	1,635						
B.2.5.15	P-2	Other Non-Design/NC(%)	R&B	0.43%	303,152						
B.2.5.16	P-2	INP (Standalone)/NC(%)	R&B (POTS)	0.42%	300,834						
B.2.5.17	P-2	LNP (Standalone)/NC(%)	R&B (POTS)	0.42%	300,834	0.00%	140		0.00548	0.7696	YES
B.2.5.18	P-2	Digital Loop < DS1/NC(%)	Digital Loop < DS1	8.43%	4,755	18.18%	44		0.04209	-2.3163	NO
B.2.5.19	P-2	Digital Loop >= DS1/NC(%)	Digital Loop >= DS1	12.92%	209	79.55%	88		0.04262	-15.6320	NO
	% Jeopardies - Non-Mechanized										
B.2.6.1	P-2	Switch Ports/NC(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/NC(%)	Diagnostic			12.50%	8				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/NC(%)	Diagnostic			2.16%	139				Diagnostic
B.2.6.4	P-2	Combo Other/NC(%)	Diagnostic			45.45%	11				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(%)	Diagnostic			5.00%	40				Diagnostic
B.2.6.6	P-2	UNE ISDN/NC(%)	Diagnostic			10.91%	55				Diagnostic
B.2.6.7	P-2	Line Sharing/NC(%)	Diagnostic			0.00%	20				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/NC(%)	Diagnostic			6.00%	100				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/NC(%)	Diagnostic			0.00%	3				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/NC(%)	Diagnostic			3.33%	120				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.6.14	P-2	Other Design/NC(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/NC(%)	Diagnostic			0.00%	18				Diagnostic
B.2.6.16	P-2	INP (Standalone)/NC(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/NC(%)	Diagnostic			0.00%	110				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/NC(%)	Diagnostic			7.53%	93				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/NC(%)	Diagnostic			25.71%	35				Diagnostic
	Average Jeopardy Notice Interval - Mechanized										
B.2.8.1	P-2	Switch Ports/NC(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/NC(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/NC(hours)	>= 48 hrs			100.65	4				YES
B.2.8.4	P-2	Combo Other/NC(hours)	>= 48 hrs			145.90	1				YES
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/NC(hours)	>= 48 hrs			294.31	8				YES
B.2.8.7	P-2	Line Sharing/NC(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/NC(hours)	>= 48 hrs			172.06	18				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/NC(hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/NC(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/NC(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/NC(hours)	>= 48 hrs			167.55	9				YES

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B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/NC(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/NC(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/NC(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/NC(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/NC(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/NC(hours)	>= 48 hrs			294.31	8				YES
B.2.8.19	P-2	Digital Loop >= DS1/NC(hours)	>= 48 hrs			211.06	70				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B.2.9.1	P-2	Switch Ports/NC(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/NC(hours)	Diagnostic			562.57	1				Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/NC(hours)	Diagnostic			71.35	2				Diagnostic
B.2.9.4	P-2	Combo Other/NC(hours)	Diagnostic			313.49	5				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(hours)	Diagnostic			174.74	2				Diagnostic
B.2.9.6	P-2	UNE ISDN/NC(hours)	Diagnostic			321.50	5				Diagnostic
B.2.9.7	P-2	Line Sharing/NC(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/NC(hours)	Diagnostic			138.37	6				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/NC(hours)	Diagnostic			114.99	4				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/NC(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/NC(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/NC(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/NC(hours)	Diagnostic			297.05	6				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/NC(hours)	Diagnostic			182.42	9				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B.2.10.1	P-2	Switch Ports/NC(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/NC(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/NC(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.4	P-2	Combo Other/NC(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/NC(%)	95% >= 48 hrs			100.00%	8				YES
B.2.10.7	P-2	Line Sharing/NC(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/NC(%)	95% >= 48 hrs			100.00%	18				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/NC(%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/NC(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/NC(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/NC(%)	95% >= 48 hrs			100.00%	9				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/NC(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/NC(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/NC(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/NC(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/NC(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/NC(%)	95% >= 48 hrs			100.00%	8				YES
B.2.10.19	P-2	Digital Loop >= DS1/NC(%)	95% >= 48 hrs			100.00%	70				YES
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
B.2.11.1	P-2	Switch Ports/NC(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/NC(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/NC(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.4	P-2	Combo Other/NC(%)	Diagnostic			100.00%	5				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/NC(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.6	P-2	UNE ISDN/NC(%)	Diagnostic			100.00%	5				Diagnostic

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B.2.11.7	P-2	Line Sharing/NC(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/NC(%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/NC(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/NC(%)	Diagnostic			100.00%	4				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/NC(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/NC(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/NC(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/NC(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/NC(%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/NC(%)	Diagnostic			100.00%	9				Diagnostic
	Coordinated Customers Conversions										
B.2.12.1	P-7	Loops with INP/NC(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/NC(%)	>= 95% w in 15 min			99.72%	723				YES
	% Hot Cuts > 15 minutes Early										
B.2.13.1	P-7A	Time-Specific SL1/NC(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/NC(%)	<= 5%			0.00%	50				YES
B.2.13.3	P-7A	Non-Time Specific SL1/NC(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/NC(%)	<= 5%			0.00%	217				YES
	Hot Cut Timeliness										
B.2.14.1	P-7A	Time-Specific SL1/NC(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/NC(%)	>= 95% w in 15 min			100.00%	50				YES
B.2.14.3	P-7A	Non-Time Specific SL1/NC(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/NC(%)	>= 95% w in 15 min			100.00%	217				YES
	% Hot Cuts > 15 minutes Late										
B.2.15.1	P-7A	Time-Specific SL1/NC(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/NC(%)	<= 5%			0.00%	50				YES
B.2.15.3	P-7A	Non-Time Specific SL1/NC(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/NC(%)	<= 5%			0.00%	217				YES
	Average Recovery Time - CCC										
B.2.16.1	P-7B	Loops with INP/NC(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/NC(minutes)	Diagnostic			52.00	1				Diagnostic
	% Provisioning Troubles within 7 Days - Hot Cuts										
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/NC(%)	<= 5%			2.25%	668				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/NC(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/NC(%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/NC(%)	<= 5%								
	% Missed Installation Appointments										
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/NC(%)	R&B (POTS)	2.74%	19,593						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.02%	281,311						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	4.81%	104						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	11						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/NC(%)	DS1/DS3	0.00%	755	0.00%	7		0.00000		YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/NC(%)	DS1/DS3	0.00%	1						
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/NC(%)	R&B	2.69%	20,401	1.29%	232		0.01067	1.3050	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(%)	R&B	0.02%	282,626	0.47%	3,214		0.00024	-18.4421	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/NC(%)	R&B	0.00%	136,715	0.00%	1,821		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/NC(%)	R&B	0.04%	145,911	1.08%	1,393		0.00051	-20.2831	NO

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B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/NC(%)	R&B	4.41%	136	0.00%	1		0.20611	0.2140	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(%)	R&B	0.53%	188	0.00%	1		0.07293	0.0729	YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/NC(%)	R&B	0.00%	36						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/NC(%)	R&B	0.66%	152	0.00%	1		0.08111	0.0811	YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/NC(%)	R&B&D - Disp	2.78%	21,599	0.00%	13		0.04563	0.6098	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/NC(%)	R&B&D - Disp	2.78%	21,599						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/NC(%)	R&B&D - Disp	4.05%	148						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/NC(%)	R&B&D - Disp	4.05%	148						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(%)	ADSL to Retail	2.54%	2,791	0.00%	39		0.02539	1.0020	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.14%	1,445						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(%)	ADSL to Retail	0.00%	16						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.00%	1						
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/NC(%)	ISDN - BRI	0.00%	103	0.00%	101		0.00000		YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/NC(%)	ISDN - BRI	0.79%	126						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/NC(%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/NC(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/NC(%)	ADSL to Retail	2.54%	2,791	0.00%	1		0.15748	0.1615	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.14%	1,445	0.00%	19		0.00858	0.1612	YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/NC(%)	ADSL to Retail	0.00%	16						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.00%	1						
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	2.69%	20,401	0.00%	227		0.01079	2.4894	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	2.69%	20,401						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	4.41%	136	0.00%	1		0.20611	0.2140	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	4.41%	136						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	2.74%	19,593	0.00%	3		0.09427	0.2907	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.04%	145,193						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	4.81%	104						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	2.69%	20,401	0.00%	3		0.09335	0.2877	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	2.69%	20,401						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	4.41%	136						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	4.41%	136						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	2.74%	19,593						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.04%	145,193						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	4.81%	104						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	2.69%	20,401	0.00%	273		0.00985	2.7269	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	2.69%	20,401						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	4.41%	136	0.00%	4		0.10418	0.4235	YES
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	4.41%	136						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	2.74%	19,593						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.04%	145,193						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	4.81%	104						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/NC(%)	Design	4.42%	1,198						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/NC(%)	Design	0.00%	226						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/NC(%)	Design	0.00%	12						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/NC(%)	Design	0.00%	1						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/NC(%)	R&B	2.69%	20,401	0.00%	18		0.03812	0.7046	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/NC(%)	R&B	0.02%	282,626						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/NC(%)	R&B	4.41%	136						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/NC(%)	R&B	0.53%	188						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/NC(%)	R&B (POTS)	2.74%	19,593						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.02%	281,311						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	4.81%	104						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	11						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/NC(%)	R&B (POTS)	2.74%	19,593	0.00%	2		0.11545	0.2374	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.02%	281,311	0.84%	238		0.00088	-9.3224	NO
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	4.81%	104						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	11	0.00%	8		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/NC(%)	Digital Loop < DS1	2.48%	3,059	0.00%	138		0.01355	1.8342	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(%)	Digital Loop < DS1	0.17%	1,734						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/NC(%)	Digital Loop < DS1	0.00%	16						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(%)	Digital Loop < DS1	0.00%	1						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/NC(%)	Digital Loop >= DS1	0.00%	136	0.85%	117		0.00000		NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(%)	Digital Loop >= DS1	0.00%	93						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(%)	Digital Loop >= DS1	0.00%	1						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(%)	Digital Loop >= DS1	0.00%	11						
	% Provisioning Troubles within 30 Days										
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/NC(%)	R&B (POTS)	9.70%	21,768						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	2.38%	279,769						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	22.94%	109						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	13						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/NC(%)	DS1/DS3	8.08%	904	0.00%	4		0.13653	0.5915	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/NC(%)	DS1/DS3	0.00%	3						
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/NC(%)	R&B	8.87%	24,557	17.33%	202		0.02008	-4.2137	NO
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(%)	R&B	2.39%	280,830	3.65%	4,410		0.00232	-5.4254	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/NC(%)	R&B	2.29%	138,251	3.19%	2,539		0.00300	-3.0049	NO
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/NC(%)	R&B	2.49%	142,579	4.28%	1,871		0.00363	-4.9178	NO
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/NC(%)	R&B	21.99%	141	20.00%	5		0.18847	0.1054	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(%)	R&B	5.19%	77						
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/NC(%)	R&B	0.00%	16						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/NC(%)	R&B	6.56%	61						
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/NC(%)	R&B&D - Disp	8.70%	25,850	0.00%	27		0.05427	1.6032	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/NC(%)	R&B&D - Disp	8.70%	25,850						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/NC(%)	R&B&D - Disp	21.09%	147						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/NC(%)	R&B&D - Disp	21.09%	147						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(%)	ADSL to Retail	3.38%	3,136	8.33%	48		0.02628	-1.8846	NO
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	2.28%	1,492						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(%)	ADSL to Retail	4.17%	24						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.00%	1						
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/NC(%)	ISDN - BRI	5.63%	160	11.00%	100		0.02937	-1.8300	NO
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/NC(%)	ISDN - BRI	0.00%	104						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/NC(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/NC(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/NC(%)	ADSL to Retail	3.38%	3,136	16.67%	6		0.07385	-1.7992	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	2.28%	1,492	11.11%	27		0.02898	-3.0480	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/NC(%)	ADSL to Retail	4.17%	24						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/NC(%)	ADSL to Retail	0.00%	1						
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	8.87%	24,557	10.23%	215		0.01947	-0.7024	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	8.87%	24,557						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	21.99%	141	0.00%	1		0.41562	0.5290	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	21.99%	141						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	9.70%	21,768	0.00%	3		0.17087	0.5676	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	2.48%	141,883						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	22.94%	109						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	10						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	8.87%	24,557	0.00%	3		0.16412	0.5402	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	8.87%	24,557						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	21.99%	141						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	21.99%	141						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	9.70%	21,768						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	2.48%	141,883						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	22.94%	109						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	10						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(%)	R&B - Disp	8.87%	24,557	7.58%	198		0.02028	0.6357	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(%)	R&B - Disp	8.87%	24,557						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(%)	R&B - Disp	21.99%	141	40.00%	5		0.18847	-0.9558	YES
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(%)	R&B - Disp	21.99%	141						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	9.70%	21,768						
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	2.48%	141,883						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(%)	R&B (POTS) excl SB Or	22.94%	109						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/NC(%)	R&B (POTS) excl SB Or	0.00%	10						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/NC(%)	Design	5.57%	1,293	0.00%	1		0.22940	0.2427	YES
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/NC(%)	Design	4.42%	181						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/NC(%)	Design	0.00%	6						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/NC(%)	Design	0.00%	21						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/NC(%)	R&B	8.87%	24,557	14.29%	21		0.06205	-0.8736	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/NC(%)	R&B	2.39%	280,830						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/NC(%)	R&B	21.99%	141						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/NC(%)	R&B	5.19%	77						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/NC(%)	R&B (POTS)	9.70%	21,768						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	2.38%	279,769	0.00%	1		0.15253	0.1563	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	22.94%	109						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	13						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/NC(%)	R&B (POTS)	9.70%	21,768	0.00%	2		0.20926	0.4634	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	2.38%	279,769	0.00%	274		0.00922	2.5852	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/NC(%)	R&B (POTS)	22.94%	109	0.00%	1		0.42234	0.5431	YES
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(%)	R&B (POTS)	0.00%	13	0.00%	12		0.00000		YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/NC(%)	Digital Loop < DS1	3.52%	3,410	10.14%	148		0.01547	-4.2763	NO
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(%)	Digital Loop < DS1	2.39%	1,715						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/NC(%)	Digital Loop < DS1	4.00%	25						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/NC(%)	Digital Loop >= DS1	6.25%	128	8.33%	120		0.03076	-0.6773	YES
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(%)	Digital Loop >= DS1	0.00%	97						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(%)	Digital Loop >= DS1								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(%)	Digital Loop >= DS1	0.00%	28						
	Average Completion Notice Interval - Mechanized										
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/NC(hours)	R&B (POTS)	1.65	19,525			13.026			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.75	280,584			3.855			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/NC(hours)	R&B (POTS)	0.99	102			5.573			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.73	10			0.265			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/NC(hours)	DS1/ DS3 - Interoffice	90.79	698			173.082			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/NC(hours)	DS1/ DS3 - Interoffice	134.28	1			0.000			
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/NC(hours)	R&B	1.67	20,316	0.05	188	13.124	0.96157	1.6779	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(hours)	R&B	0.76	281,897	0.85	3,113	4.174	0.07522	-1.1431	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/NC(hours)	R&B	0.82	136,144	0.82	1,740	5.010	0.12088	-0.0245	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/NC(hours)	R&B	0.71	145,753	0.89	1,373	3.200	0.08676	-1.9960	NO
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/NC(hours)	R&B	1.94	134	0.02	1	10.758	10.79792	0.1779	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(hours)	R&B	1.62	187			9.097			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/NC(hours)	R&B	5.74	35			20.755			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/NC(hours)	R&B	0.67	152			0.331			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/NC(hours)	R&B&D - Disp	15.25	21,469	0.02	1	121.881	121.88401	0.1249	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/NC(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/NC(hours)	R&B&D - Disp	3.59	146			15.924			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/NC(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(hours)	ADSL to Retail	28.48	2,790			46.003			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(hours)	ADSL to Retail	1.18	1,445			8.615			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(hours)	ADSL to Retail	36.13	16			67.508			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(hours)	ADSL to Retail	21.73	1			0.000			
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/NC(hours)	ISDN - BRI	134.72	103	6.22	48	151.800	26.52895	4.8438	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/NC(hours)	ISDN - BRI	5.53	126			36.502			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/NC(hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/NC(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/NC(hours)	ADSL to Retail	28.48	2,790			46.003			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/NC(hours)	ADSL to Retail	1.18	1,445			8.615			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/NC(hours)	ADSL to Retail	36.13	16			67.508			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/NC(hours)	ADSL to Retail	21.73	1			0.000			
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/NC(hours)	R&B - Disp	1.67	20,316	9.45	132	22.107	1.93042	-4.0323	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.67	20,316			13.124			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/NC(hours)	R&B - Disp	1.94	134	0.02	1	10.758	10.79792	0.1779	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.94	134			10.758			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	1.65	19,525	0.02	3	13.026	7.52137	0.2171	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.71	145,035			2.938			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	0.99	102			5.573			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.77	3			0.276			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(hours)	R&B - Disp	1.67	20,316			13.124			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.67	20,316			13.124			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(hours)	R&B - Disp	1.94	134			10.758			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.94	134			10.758			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	1.65	19,525			13.026			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.71	145,035			2.938			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	0.99	102			5.573			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.77	3			0.276			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(hours)	R&B - Disp	1.67	20,316	12.87	156	31.762	2.55270	-4.3876	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.67	20,316			13.124			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(hours)	R&B - Disp	1.94	134	0.03	2	10.758	7.66351	0.2484	YES
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(hours)	R&B - Disp	1.94	134			10.758			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	1.65	19,525			13.026			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.71	145,035			2.938			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(hours)	R&B (POTS) excl SB Or	0.99	102			5.573			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/NC(hours)	R&B (POTS) excl SB Or	0.77	3			0.276			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/NC(hours)	Design	254.52	1,153			461.778			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/NC(hours)	Design	25.05	226			114.338			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/NC(hours)	Design	22.07	12			39.207			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/NC(hours)	Design	43.45	1			0.000			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/NC(hours)	R&B	1.67	20,316			13.124			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/NC(hours)	R&B	0.76	281,897			4.174			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/NC(hours)	R&B	1.94	134			10.758			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/NC(hours)	R&B	1.62	187			9.097			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/NC(hours)	R&B (POTS)	1.65	19,525			13.026			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.75	280,584			3.855			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/NC(hours)	R&B (POTS)	0.99	102			5.573			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.73	10			0.265			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/NC(hours)	R&B (POTS)	1.65	19,525	0.02	1	13.026	13.02673	0.1254	YES
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.75	280,584	0.63	136	3.855	0.33065	0.3691	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/NC(hours)	R&B (POTS)	0.99	102			5.573			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(hours)	R&B (POTS)	0.73	10	0.63	3	0.265	0.17462	0.6045	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/NC(hours)	Digital Loop < DS1	36.38	3,054	6.22	48	91.663	13.33400	2.2625	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(hours)	Digital Loop < DS1	1.45	1,734			12.625			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/NC(hours)	Digital Loop < DS1	36.13	16			67.508			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(hours)	Digital Loop < DS1	21.73	1			0.000			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/NC(hours)	Digital Loop >= DS1	331.99	135	52.15	81	861.314	121.05389	2.3116	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(hours)	Digital Loop >= DS1	15.00	93			85.214			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(hours)	Digital Loop >= DS1	18.17	1			0.000			
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(hours)	Digital Loop >= DS1	0.69	11			0.570			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/NC(hours)	Diagnostic			16.88	7				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/NC(hours)	Diagnostic			13.22	43				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			4.35	92				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/NC(hours)	Diagnostic			3.36	72				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/NC(hours)	Diagnostic			7.91	20				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			38.00	1				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/NC(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/NC(hours)	Diagnostic			38.00	1				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/NC(hours)	Diagnostic			95.29	12				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(hours)	Diagnostic			13.48	39				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/NC(hours)	Diagnostic			56.71	53				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/NC(hours)	Diagnostic			0.02	1				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			0.48	19				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/NC(hours)	Diagnostic			29.36	95				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(hours)	Diagnostic			24.16	3				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(hours)	Diagnostic			25.69	117				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic			22.83	2				Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/NC(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/NC(hours)	Diagnostic			19.91	18				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/NC(hours)	Diagnostic			0.02	1				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic			5.42	103				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic			0.59	5				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/NC(hours)	Diagnostic			39.04	90				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/NC(hours)	Diagnostic			54.70	35				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.32	57				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.62	1,623				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic

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B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.64	33				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic			4.84	1				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.40	5				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic			0.33	1				Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.62	67				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.43	14				Diagnostic

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B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.55	30				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.25	737				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic			6.01	1				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic			12.02	21				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.91	16				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			6.33	54				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic

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B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.39	61				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.39	2				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			12.02	21				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.55	2				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic			12.02	2				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.08	13				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.82	12				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic			11.68	4				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic			5.02	3				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic			11.25	22				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			6.86	1				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.79	36				Diagnostic

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B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			7.03	1				Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.90	43				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic			6.80	12				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.91	96				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic			2.15	3				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			10.68	24				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.37	18				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic

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B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.32	57				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.71	1,178				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.70	32				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic			4.84	1				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.40	5				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic			0.33	1				Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.62	67				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.43	14				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.34	25				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.28	608				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic			6.01	1				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic			11.98	20				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.96	15				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			6.34	52				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.39	60				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.39	2				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			11.98	20				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.55	2				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/NC(days)	Diagnostic			12.02	2				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/NC(days)	Diagnostic			3.31	12				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			1.82	12				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/NC(days)	Diagnostic			11.68	4				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/NC(days)	Diagnostic			6.10	1				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic

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B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/NC(days)	Diagnostic			11.70	16				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			6.86	1				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.81	34				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			7.03	1				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/NC(days)	Diagnostic			5.90	41				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/NC(days)	Diagnostic			6.80	12				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/NC(days)	Diagnostic			0.87	94				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic			3.06	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			11.70	16				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/NC(days)	Diagnostic			6.37	18				Diagnostic

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B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/NC(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/NC(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/NC(%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/NC(%)	Diagnostic			0.00%	4				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/NC(%)	Diagnostic			12.69%	134				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/NC(%)	Diagnostic			8.10%	2,604				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/NC(%)	Diagnostic			0.00%	10				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(%)	Diagnostic			18.18%	22				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/NC(%)	Diagnostic			7.06%	85				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/NC(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/NC(%)	Diagnostic			0.00%	14				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/NC(%)	Diagnostic			6.25%	128				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/NC(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/NC(%)	Diagnostic			0.00%	2				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/NC(%)	Diagnostic			28.07%	171				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/NC(%)	Diagnostic			0.00%	16				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/NC(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/NC(%)	Diagnostic			11.59%	233				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/NC(%)	Diagnostic			9.52%	105				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/NC(%)	Diagnostic			7.84%	51				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 95% of requests			100.00%	34				YES
B.2.33.2	P-8	xDSL Other/NC(%)	>= 95% of requests								
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/NC(%)	>= 95%			100.00%	120				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/NC(%)	>= 95%			67.07%	82				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/NC(%)	>= 95%			100.00%	23				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/NC(%)	>= 95%			100.00%	5				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/NC(%)	>= 95%			96.00%	175				YES

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B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/NC(%)	>= 95%			100.00%	150				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/NC(%)	>= 95%			97.90%	143				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/NC(%)	>= 95%			98.73%	79				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/NC(%)	R&B (POTS)	3.83%	38,212						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/NC(%)	R&B (POTS)	0.71%	17,193						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/NC(%)	DS1/DS3	0.39%	512	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/NC(%)	DS1/DS3	0.00%	591	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/NC(%)	R&B	3.96%	39,270	0.71%	851		0.00676	4.8214	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/NC(%)	R&B	0.78%	17,859	0.00%	223		0.00592	1.3144	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/NC(%)	R&B&D - Disp	3.89%	40,117	0.00%	5		0.08644	0.4496	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/NC(%)	R&B&D - Disp	3.89%	40,117	0.00%	6		0.07891	0.4925	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(%)	ADSL to Retail	53.33%	510	0.00%	13		0.14012	3.8063	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(%)	ADSL to Retail	3.70%	1,027	0.00%	7		0.07159	0.5169	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/NC(%)	ISDN - BRI	0.00%	63	2.70%	37		0.00000		NO
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/NC(%)	ISDN - BRI	0.00%	117	0.00%	27		0.00000		YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/NC(%)	ADSL to Retail	53.33%	510	0.00%	1		0.49938	1.0680	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/NC(%)	ADSL to Retail	3.70%	1,027	0.00%	7		0.07159	0.5169	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/NC(%)	R&B - Disp	3.96%	39,270	0.00%	351		0.01046	3.7898	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/NC(%)	R&B - Disp	3.96%	39,270	0.00%	124		0.01755	2.2590	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/NC(%)	R&B (POTS) excl SB FT	3.80%	38,117	0.00%	0				YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/NC(%)	R&B (POTS) excl SB FT	0.65%	15,108	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/NC(%)	Design	0.24%	847	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/NC(%)	Design	0.26%	1,512	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/NC(%)	R&B	3.96%	39,270	0.00%	5		0.08727	0.4543	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/NC(%)	R&B	0.78%	17,859	0.00%	4		0.04394	0.1771	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/NC(%)	R&B (POTS)	3.83%	38,212						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/NC(%)	R&B (POTS)	0.71%	17,193						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/NC(%)	R&B (POTS)	1.88%	2,037,433						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/NC(%)	R&B (POTS)	0.84%	2,037,433						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/NC(%)	DS1/DS3	1.61%	31,814	0.00%	169		0.00978	1.6448	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/NC(%)	DS1/DS3	1.86%	31,814	0.00%	169		0.01051	1.7672	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/NC(%)	R&B	1.73%	2,275,937	1.51%	56,401		0.00056	3.8685	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/NC(%)	R&B	0.78%	2,275,937	0.40%	56,401		0.00038	10.3102	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/NC(%)	R&B&D - Disp	1.48%	2,715,547	1.52%	329		0.00670	-0.0633	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/NC(%)	R&B&D - Disp	1.48%	2,715,547	1.82%	329		0.00670	-0.5169	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(%)	ADSL to Retail	0.83%	61,511	0.75%	1,729		0.00222	0.3479	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(%)	ADSL to Retail	1.67%	61,511	0.40%	1,729		0.00315	4.0140	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/NC(%)	ISDN - BRI	0.56%	11,246	1.04%	3,564		0.00144	-3.3221	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/NC(%)	ISDN - BRI	1.04%	11,246	0.76%	3,564		0.00196	1.4423	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/NC(%)	ADSL to Retail	0.83%	61,511	0.22%	461		0.00426	1.4382	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/NC(%)	ADSL to Retail	1.67%	61,511	1.52%	461		0.00604	0.2503	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/NC(%)	R&B - Disp	1.73%	2,275,937	0.84%	41,852		0.00065	13.6856	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/NC(%)	R&B - Disp	1.73%	2,275,937	0.30%	41,852		0.00065	22.0563	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/NC(%)	R&B (POTS) excl SB FT	1.87%	2,037,433	0.00%	178		0.01025	1.8248	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/NC(%)	R&B (POTS) excl SB FT	0.74%	2,037,433	0.00%	178		0.00645	1.1488	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/NC(%)	Design	0.19%	439,610	0.00%	6		0.01792	0.1075	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/NC(%)	Design	0.34%	439,610	0.00%	6		0.02394	0.1437	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/NC(%)	R&B	1.73%	2,275,937	1.62%	308		0.00749	0.1364	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/NC(%)	R&B	0.78%	2,275,937	1.30%	308		0.00505	-1.0183	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/NC(%)	R&B (POTS)	1.88%	2,037,433						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/NC(%)	R&B (POTS)	0.84%	2,037,433						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/NC(hours)	R&B (POTS)	16.63	38,212			20.029			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/NC(hours)	R&B (POTS)	5.78	17,193			17.082			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/NC(hours)	DS1/DS3	3.81	512	0.00	0	3.051			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/NC(hours)	DS1/DS3	1.48	591	0.00	0	2.185			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/NC(hours)	R&B	16.54	39,270	9.47	851	19.974	0.69207	10.2196	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/NC(hours)	R&B	5.70	17,859	2.64	223	16.822	1.13352	2.7011	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/NC(hours)	R&B&D - Disp	16.28	40,117	2.60	5	19.847	8.87631	1.5414	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/NC(hours)	R&B&D - Disp	16.28	40,117	0.73	6	19.847	8.10303	1.9193	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(hours)	ADSL to Retail	51.23	510	4.16	13	131.037	36.80331	1.2789	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(hours)	ADSL to Retail	4.25	1,027	1.20	7	44.394	16.83651	0.1808	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/NC(hours)	ISDN - BRI	4.35	63	4.40	37	3.153	0.65316	-0.0874	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/NC(hours)	ISDN - BRI	1.20	117	2.81	27	1.607	0.34312	-4.7018	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/NC(hours)	ADSL to Retail	51.23	510	21.00	1	131.037	131.16505	0.2305	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/NC(hours)	ADSL to Retail	4.25	1,027	7.86	7	44.394	16.83651	-0.2143	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/NC(hours)	R&B - Disp	16.54	39,270	3.74	351	19.974	1.07087	11.9511	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/NC(hours)	R&B - Disp	16.54	39,270	2.64	124	19.974	1.79652	7.7399	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/NC(hours)	R&B (POTS) excl SB FT	16.63	38,117	0.00	0	20.040			YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/NC(hours)	R&B (POTS) excl SB FT	6.22	15,108	0.00	0	17.750			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/NC(hours)	Design	4.30	847	0.00	0	3.577			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/NC(hours)	Design	2.17	1,512	0.00	0	4.161			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/NC(hours)	R&B	16.54	39,270	17.00	5	19.974	8.93310	-0.0514	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/NC(hours)	R&B	5.70	17,859	1.75	4	16.822	8.41213	0.4697	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/NC(hours)	R&B (POTS)	16.63	38,212			20.029			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/NC(hours)	R&B (POTS)	5.78	17,193			17.082			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/NC(%)	R&B (POTS)	15.23%	38,212						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/NC(%)	R&B (POTS)	13.34%	17,193						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/NC(%)	DS1/DS3	20.51%	512	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/NC(%)	DS1/DS3	17.43%	591	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/NC(%)	R&B	15.12%	39,270	11.52%	851		0.01241	2.9006	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/NC(%)	R&B	13.23%	17,859	11.66%	223		0.02283	0.6886	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/NC(%)	R&B&D - Disp	15.22%	40,117	0.00%	5		0.16065	0.9473	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/NC(%)	R&B&D - Disp	15.22%	40,117	0.00%	6		0.14665	1.0377	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(%)	ADSL to Retail	23.73%	510	15.38%	13		0.11948	0.6981	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(%)	ADSL to Retail	19.77%	1,027	14.29%	7		0.15103	0.3629	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/NC(%)	ISDN - BRI	17.46%	63	21.62%	37		0.07863	-0.5292	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/NC(%)	ISDN - BRI	16.24%	117	7.41%	27		0.07874	1.1216	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/NC(%)	ADSL to Retail	23.73%	510	0.00%	1		0.42582	0.5572	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/NC(%)	ADSL to Retail	19.77%	1,027	28.57%	7		0.15103	-0.5830	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/NC(%)	R&B - Disp	15.12%	39,270	5.41%	351		0.01920	5.0523	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/NC(%)	R&B - Disp	15.12%	39,270	8.87%	124		0.03222	1.9383	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/NC(%)	R&B (POTS) excl SB FT	15.22%	38,117	0.00%	0				YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/NC(%)	R&B (POTS) excl SB FT	13.52%	15,108	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/NC(%)	Design	19.95%	847	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/NC(%)	Design	15.48%	1,512	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/NC(%)	R&B	15.12%	39,270	40.00%	5		0.16020	-1.5533	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/NC(%)	R&B	13.23%	17,859	50.00%	4		0.16944	-2.1701	NO
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/NC(%)	R&B (POTS)	15.23%	38,212						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/NC(%)	R&B (POTS)	13.34%	17,193						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/NC(%)	R&B (POTS)	6.82%	26,306						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/NC(%)	R&B (POTS)	2.51%	5,745						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/NC(%)	DS1/DS3	0.39%	512	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/NC(%)	DS1/DS3	0.00%	591	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/NC(%)	R&B	6.91%	26,942	2.12%	565		0.01078	4.4400	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/NC(%)	R&B	2.42%	6,042	0.00%	120		0.01416	1.7069	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/NC(%)	R&B&D - Disp	6.71%	27,789	0.00%	5		0.11188	0.5995	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/NC(%)	R&B&D - Disp	6.71%	27,789	0.00%	6		0.10214	0.6567	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/NC(%)	ADSL to Retail	53.33%	510	0.00%	13		0.14012	3.8063	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/NC(%)	ADSL to Retail	3.70%	1,027	0.00%	7		0.07159	0.5169	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/NC(%)	ISDN - BRI	0.00%	63	2.70%	37		0.00000		NO
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/NC(%)	ISDN - BRI	0.00%	115	0.00%	27		0.00000		YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/NC(%)	ADSL to Retail	53.33%	510	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/NC(%)	ADSL to Retail	3.70%	1,027	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/NC(%)	R&B - Disp	6.91%	26,942	0.00%	351		0.01363	5.0719	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/NC(%)	R&B - Disp	6.91%	26,942	0.00%	124		0.02283	3.0272	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/NC(%)	R&B (POTS) excl SB FT	6.82%	26,301	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/NC(%)	R&B (POTS) excl SB FT	2.51%	5,739	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/NC(%)	Design	0.24%	847	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/NC(%)	Design	0.26%	1,512	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/NC(%)	R&B	6.91%	26,942	20.00%	5		0.11344	-1.1538	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/NC(%)	R&B	2.42%	6,042	0.00%	3		0.08868	0.2725	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/NC(%)	R&B (POTS)	6.82%	26,306						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/NC(%)	R&B (POTS)	2.51%	5,745						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	NC(%)	BST - State	98.73%	$189,629,255	99.88%	$1,670,602		0.00009	-131.9885	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	3.47	1	3.78	1,535				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/NC(%)	Diagnostic			75.86%	29				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/NC(%)	>= 85% w in 4 days			86.36%	22				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/NC(%)	>= 95% w in 10 days			100.00%	39				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/NC(%)	>= 95%			100.00%	34				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/NC(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/NC(days)	Parity w Retail	25.54	45	18.09	11	22.000	7.39975	1.0068	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/NC(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/NC(%)	Parity w Retail	0.00%	47	0.00%	13		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/NC(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/NC(%)	Parity w Retail	2.22%	45	0.00%	14		0.04511	0.4926	YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/NC(%)	Parity w Retail	0.66%	3,648	0.00%	1,479		0.00249	2.6399	YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/NC(hours)	Parity w Retail	317.25	43	18.31	14	377.307	116.10045	2.5749	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/NC(days)	Diagnostic			18.90	10				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/NC(%)	Diagnostic			0.00%	11				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/NC(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/NC(%)	>= 95%			100.00%	115				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/NC(%)	>= 95%			100.00%	59				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/NC(%)	>= 95%			100.00%	12				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/NC(%)	>= 95%			100.00%	20				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/NC(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/NC(%)	Parity w Retail	0.00%	54	0.00%	1		0.00000		YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/NC(%)	Parity w Retail	0.00%	199,195	0.00%	59,918		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/NC(%)	Parity w Retail	0.03%	199,195	0.00%	59,918		0.00008	3.3162	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/NC(hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/NC(hours)	Parity w Retail	0.71	54	1.80	1	2.346	2.36760	-0.4604	YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/NC(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/NC(%)	Parity w Retail	1.85%	54	0.00%	1		0.13606	0.1361	YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/NC(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/NC(%)	Parity w Retail	0.00%	54	0.00%	1		0.00000		YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1	NC(%)	BST - State	98.73%	$189,629,255	99.06%	$2,357,490		0.00007	-44.8216	YES
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.96	1	4.92	7,595				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	NC	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			99.64%					YES
D.1.1.2	OSS-2	LENS/Region(%)	>= 99.5%			99.85%					YES
D.1.1.3	OSS-2	LEO/Region(%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region(%)	>= 99.5%			99.99%					YES
D.1.1.6	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region(%)	>= 99.5%			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.4	OSS-2	DSAP/Region(%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region(%)	>= 99.5%			99.99%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.20	405,644				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.20	405,644				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	1.10	227,755				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	1.10	227,755				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	2.95	878,134	0.88	79,193				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.60	303,957	0.88	79,193				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	0.53	796				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	0.53	796				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.12	1,444,660				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.12	1,444,660				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.63	62,923				YES
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.63	62,923				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.60	10,251,055	0.04	127,477				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	7.28	5,455	0.04	127,477				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.87	1,710,355	1.60	391,221				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2.94	10,551	1.60	391,221				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	2.99	4,727,745	3.05	98,992				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.77	852,928	3.05	98,992				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.76	162				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	2.95	878,134	1.86	18,664				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.60	303,957	1.86	18,664				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.71	1,570,800	1.74	257,461				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.57	320,525	1.74	257,461				YES
D.1.4.7.1	OSS-1	TAG/Region(seconds)	RNS - CRSACCTS + 2 sec	3.21	4,906,306	2.51	429,742				YES
D.1.4.7.2	OSS-1	TAG/Region(seconds)	ROS - CRSOCSR + 2 sec	2.87	594,420	2.51	429,742				YES

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D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.1							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 7-1-2001; see D.1.4.7.2							
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.91%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region(%)	Parity w Retail	95.12%	1,531,566	94.99%	115,940		0.00066	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region(%)	Parity w Retail	3.16%	44,805	4.59%	959		0.00571	-2.4960	YES
D.2.4.3	OSS-4	DLR/Region(%)	Parity w Retail	4.03%	32,864	3.36%	33,013		0.00153	4.3691	NO
D.2.4.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.60%	1,531,539	99.60%	118,455		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	78.49%	1,134,176	66.19%	68,372		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region(%)	Parity w Retail	99.68%	109,144	99.19%	6,261		0.00073	6.8108	NO
D.2.4.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region(%)	Parity w Retail	31.23%	6,631	24.50%	151		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.4.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.85%	213,326	99.88%	17,941		0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region(%)	Parity w Retail	84.01%	62,771	83.00%	4,329		0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region(%)	Parity w Retail	99.05%	1,531,566	99.46%	115,940		0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region(%)	Parity w Retail	79.20%	44,805	85.30%	959		0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region(%)	Parity w Retail	76.65%	32,864	88.18%	33,013		0.00330	-34.9788	YES
D.2.5.4	OSS-4	LMOS/Region(%)	Parity w Retail	99.79%	1,531,539	99.84%	118,455		0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	90.04%	1,134,176	80.25%	68,372		0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region(%)	Parity w Retail	99.81%	109,144	99.63%	6,261		0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region(%)	Parity w Retail	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region(%)	Parity w Retail	97.81%	6,631	97.35%	151		0.01204	0.3841	YES
D.2.5.9	OSS-4	Predictor/Region(%)	Parity w Retail	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region(%)	Parity w Retail	99.98%	213,326	100.00%	17,941		0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region(%)	Parity w Retail	99.39%	62,771	99.21%	4,329		0.00123	1.3876	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region(%)	Parity w Retail	0.95%	1,531,566	0.54%	115,940		0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region(%)	Parity w Retail	20.80%	44,805	14.70%	959		0.01325	4.6024	YES
D.2.6.3	OSS-4	DLR/Region(%)	Parity w Retail	23.35%	32,864	11.82%	33,013		0.00330	34.9788	YES
D.2.6.4	OSS-4	LMOS/Region(%)	Parity w Retail	0.21%	1,531,539	0.16%	118,455		0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOSupd/Region(%)	Parity w Retail	9.96%	1,134,176	19.75%	68,372		0.00118	-83.0395	NO
D.2.6.6	OSS-4	LNP/Region(%)	Parity w Retail	0.19%	109,144	0.37%	6,261		0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region(%)	Parity w Retail	71.96%	7,267	68.31%	628		0.01868	1.9499	YES
D.2.6.8	OSS-4	OSPCM/Region(%)	Parity w Retail	2.19%	6,631	2.65%	151		0.01204	-0.3841	YES
D.2.6.9	OSS-4	Predictor/Region(%)	Parity w Retail	86.18%	68,436	80.39%	6,793		0.00439	13.1884	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.2.6.10	OSS-4	SOCS/Region(%)	Parity w Retail	0.02%	213,326	0.00%	17,941		0.00011	1.8266	YES
D.2.6.11	OSS-4	NIW/Region(%)	Parity w Retail	0.61%	62,771	0.79%	4,329		0.00123	-1.3876	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/NC(calendar days)	<= 20 days								
E.1.1.2	C-1	Virtual Augments for Line Sharing or Line Splitting/NC(business days)	<= 23 days								
E.1.1.3	C-1	Physical Caged/NC(business days)	<= 23 days			3	2				YES
E.1.1.4	C-1	Physical Cageless/NC(business days)	<= 23 days			7	2				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/NC(calendar days)	<= 50 days			48	1				YES
E.1.2.2	C-2	Virtual-Extraordinary/NC(calendar days)	<= 75 days								
E.1.2.3	C-2	Virtual Augments for Line Sharing or Line Splitting/NC(business days)	<= 45 days								
E.1.2.4	C-2	Physical Caged-Ordinary/NC(business days)	<= 76 days			51	10				YES
E.1.2.5	C-2	Physical Caged-Extraordinary/NC(business days)	<= 91 days								
E.1.2.6	C-2	Physical Cageless-Ordinary/NC(business days)	<= 76 days			58	10				YES
E.1.2.7	C-2	Physical Cageless-Extraordinary/NC(business days)	<= 91 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/NC(%)	< 5% missed			0.00%	1				YES
E.1.3.2	C-3	Physical/NC(%)	< 5% missed			0.00%	20				YES
E.1.3.3	C-3	Virtual Augments for Line Sharing or Line Splitting/NC(%)	< 5% missed								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic			84.50%	371,918				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%			86.74%	190,895				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%			69.54%	5,979				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%			82.57%	175,044				NO
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic			76.58%	410,373				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic			79.88%	207,309				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic			51.58%	8,061				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic			74.12%	195,003				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%			89.75%	10,881				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/NC(%)	>= 95% w in 3 bus days			33.33%	6				NO
	Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/NC(%)	>= 95% w in 1 min			99.48%	955				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/NC(%)	>= 95% w in 5 bus days			80.00%	5				NO
F.3.1.2	O-10	Local Interoffice Transport/NC(%)	>= 95% w in 5 bus days								
	General - Ordering										
	Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	194.86	6,278,471	35.16	35,479				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	64.68	1,522,154	25.99	88,118				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	NC(seconds)	PBD			2.24					PBD
	% Answered in 10 seconds										
F.6.2	OS-2	NC(%)	PBD			93.70%					PBD

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	NC(seconds)	PBD			3.12					PBD
	% Answered in 10 seconds										
F.7.2	DA-2	NC(%)	PBD			92.70%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	NC(hours)	PBD			0.61	1,253				PBD
	% Accuracy										
F.8.2	E-2	NC(%)	PBD			97.11%	202,786				PBD
	% Timeliness										
F.8.3	E-1	NC(%)	PBD			100.00%	1,253				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	95.22%	3,810	100.00%	24,397		0.00372	-12.8574	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	94.93%	28,227	97.64%	492,390,383		0.00131	-20.7307	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	97.21%	28,227	99.95%	492,390,383		0.00098	-27.9433	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	4.34	28,227	2.52	492,390,383				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/NC(%)	Parity w Retail	72.01%	$6,752,595	95.98%	$143,657		0.00226	-105.9507	YES
F.9.5.2	B-7	UNE/NC(%)	>= 90%			98.66%	$109,382				YES
F.9.5.3	B-7	Interconnection/NC(%)	>= 90%			99.96%	$12,583				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/NC(%)	Parity w Retail	85.83%	$12,954,762	97.29%	$239,093		0.00191	-59.9001	YES
F.9.6.2	B-8	UNE/NC(%)	>= 90%			99.01%	$470,340				YES
F.9.6.3	B-8	Interconnection/NC(%)	>= 90%			98.63%	$139,078				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	NC(%)	>= 95% w in 30 days			100.00%	1				YES
	Average Software Release Notice Delay Days										
F.10.2	CM-2	NC(average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3A	NC(%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3B	NC(%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	NC(average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.10.6	CM-5	NC(%)	>= 97% w in 15 min			100.00%	15				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	3				YES
	% Quotes Provided within X Business Days										
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days			100.00%	2				YES
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days			100.00%	1				YES
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	111,412				YES
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	391,591				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	111,412				YES
F.12.2.2	O-2	TAG/Region(%)	100%			99.99%	391,615				NO
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/NC(hours)	PBD	0.53	22	0.51	22				PBD
F.13.1.2	D-1	Directory Listings/NC(hours)	PBD	0.10	27	0.10	27				PBD
F.13.1.3	D-1	Directory Assistance/NC(hours)	PBD	4.60	19	4.60	19				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/NC(%)	>= 95%			100.00%	519				YES
F.13.2.2	D-2	Directory Listings/NC(%)	>= 95%			99.79%	483				YES
F.13.2.3	D-2	Directory Assistance/NC(%)	>= 95%			97.87%	141				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region(%)	100%			100.00%	94				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region(minutes)	Parity w Retail	154	2	123	2				YES