Attachment E

PACIFIC BELL

990400 -Coordinated Conversion Business

Measure 9 - Coordinated Customer Conversion As a Percentage On-Time

	January		February		March		April		May	
	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	Pacific Bell	CLEC	*Pacific Bell*
Numerator	3695		2623		2332		2187		1996	
Denominator	3703		2625		2343		2197		2006	
Result	**99.78**	**81.05**	**99.92**	**81.09**	**99.53**	**82.03**	**99.54**	**82.75**	**99.50**	**81.19**

4590000 - Basic Loops - 8db or 5.5db Loop

Measure 9A - Frame Due Time Conversion as a Percentage On_Time

	January		February		March		April		May	
	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*
Numerator	2802		2609		1719		1115		917	
Denominator	2898		2684		1756		1143		955	
Result	**96.69**	***95.00***	**97.21**	***95.00***	**97.89**	***95.00***	**97.55**	***95.00***	**96.02**	***95.00***

4590100 - Basic Loops - 8db or 5.5db Loop with LNP

Measure 9A - Frame Due Time Conversion as a Percentage On_Time

	January		February		March		April		May	
	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*	CLEC	*Benchmark*
Numerator	2415		4184		5755		5365		4333	
Denominator	2515		4298		5892		5459		4392	
Result	**96.02**	**95.00**	**97.35**	**95.00**	**97.67**	**95.00**	**98.28**	**95.00**	**98.66**	**95.00**

1591110 - UNE Loop out of service

Measure 15 - Provisioning Trouble Reports (Prior to Service Order Completion)

	January		February		March		April		May	
	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*
Numerator	2		3		12		12		10	
Denominator	15404		15528		17581		19998		16179	
Result	**0.01**	**0.10**	**0.02**	**0.10**	**0.07**	**0.08**	**0.06**	**0.09**	**0.06**	**0.06**

1591120 UNE Loop service affecting

Measure 15 - Provisioning Trouble Reports (Prior to Service Order Completion)

	January		February		March		April		May	
	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*	CLEC	*Pacific Bell*
Numerator	12		23		33		36		28	
Denominator	15404		15528		17581		19998		16179	
Result	**0.08**	**0.11**	**0.15**	**0.10**	**0.19**	**0.10**	**0.18**	**0.10**	**0.17**	**0.08**

ARKANSAS

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	228	0	0.00%	10	0	0.00%
Feb-02	141	0	0.00%	0	0	n/a
Mar-02	344	0	0.00%	0	0	n/a
Apr-02	245	2	0.82%	5	0	0.00%
May-02	287	0	0.00%	0	0	n/a
5 Mo. Total	1,245	2	0.16%	15	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 10 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	228	228	100.00%	10	10	100.00%
Feb-02	141	140	99.29%	0	0	n/a
Mar-02	344	344	100.00%	0	0	n/a
Apr-02	245	245	100.00%	5	5	100.00%
May-02	240	237	98.75%	0	0	n/a
5 Mo. Total	1,198	1,194	99.67%	15	15	100.00%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (11 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	0	0	n/a	0	0	n/a
Feb-02	0	0	n/a	0	0	n/a
Mar-02	0	0	n/a	0	0	n/a
Apr-02	0	0	n/a	0	0	n/a
May-02	47	47	100.00%	0	0	n/a
5 Mo. Total	47	47	100.00%	0	0	n/a

PM 115 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	228	0	0.00%	10	0	0.00%
Feb-02	141	0	0.00%	0	0	n/a
Mar-02	344	2	0.58%	0	0	n/a
Apr-02	245	1	0.41%	5	0	0.00%
May-02	287	1	0.35%	0	0	n/a
5 Mo. Total	1,245	4	0.32%	15	0	0.00%

REDACTED – FOR PUBLIC INSPECTION

SBC PERFORMANCE MEASUREMENT TRACKING

SWBT Region

Version 1.7

KANSAS

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	60	0	0.00%	0	0	n/a
Feb-02	69	1	1.45%	2	0	0.00%
Mar-02	26	0	0.00%	0	0	n/a
Apr-02	43	0	0.00%	0	0	n/a
May-02	48	0	0.00%	0	0	n/a
5 Mo. Total	246	1	0.41%	2	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	60	60	100.00%	0	0	n/a
Feb-02	69	69	100.00%	0	0	n/a
Mar-02	26	26	100.00%	0	0	n/a
Apr-02	12	12	100.00%	0	0	n/a
May-02	25	25	100.00%	0	0	n/a
5 Mo. Total	192	192	100.00%	0	0	n/a

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	0	0	n/a	0	0	n/a
Feb-02	0	0	n/a	0	0	n/a
Mar-02	0	0	n/a	0	0	n/a
Apr-02	31	31	100.00%	0	0	n/a
May-02	23	23	100.00%	0	0	n/a
5 Mo. Total	54	54	100.00%	0	0	n/a

PM 115 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	60	0	0.00%	0	0	n/a
Feb-02	69	0	0.00%	2	0	0.00%
Mar-02	26	0	0.00%	0	0	n/a
Apr-02	43	0	0.00%	0	0	n/a
May-02	48	0	0.00%	0	0	n/a
5 Mo. Total	246	0	0.00%	2	0	0.00%

REDACTED – FOR PUBLIC INSPECTION

SBC PERFORMANCE MEASUREMENT TRACKING

SWBT Region

Version 1.7

MISSOURI

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	794	5	0.63%	120	0	0.00%
Feb-02	798	2	0.25%	160	0	0.00%
Mar-02	681	0	0.00%	83	0	0.00%
Apr-02	381	0	0.00%	192	0	0.00%
May-02	357	13	3.64%	140	1	0.71%
5 Mo. Total	3,011	20	0.66%	695	1	0.14%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	668	662	99.10%	118	116	98.31%
Feb-02	564	562	99.65%	160	155	96.88%
Mar-02	626	625	99.84%	67	64	95.52%
Apr-02	237	237	100.00%	181	178	98.34%
May-02	269	269	100.00%	117	114	97.44%
5 Mo. Total	2,364	2,355	99.62%	643	627	97.51%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	125	123	98.40%	0	0	n/a
Feb-02	234	234	100.00%	0	0	n/a
Mar-02	55	55	100.00%	11	11	100.00%
Apr-02	144	144	100.00%	11	11	100.00%
May-02	88	88	100.00%	23	23	100.00%
5 Mo. Total	646	644	99.69%	45	45	100.00%

PM 115 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	794	1	0.13%	120	2	1.67%
Feb-02	798	1	0.13%	160	3	1.88%
Mar-02	681	3	0.44%	83	0	0.00%
Apr-02	381	3	0.79%	192	0	0.00%
May-02	357	5	1.40%	140	1	0.71%
5 Mo. Total	3,011	13	0.43%	695	6	0.86%

REDACTED – FOR PUBLIC INSPECTION

OKLAHOMA

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	227	0	0.00%	28	0	0.00%
Feb-02	106	0	0.00%	20	0	0.00%
Mar-02	56	0	0.00%	75	0	0.00%
Apr-02	122	0	0.00%	34	0	0.00%
May-02	68	0	0.00%	21	0	0.00%
5 Mo. Total	579	0	0.00%	178	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	227	227	100.00%	28	28	100.00%
Feb-02	106	105	99.06%	20	19	95.00%
Mar-02	33	33	100.00%	75	75	100.00%
Apr-02	120	119	99.17%	34	34	100.00%
May-02	51	51	100.00%	21	21	100.00%
5 Mo. Total	537	535	99.63%	178	177	99.44%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	0	0	n/a	0	0	n/a
Feb-02	0	0	n/a	0	0	n/a
Mar-02	23	23	100.00%	0	0	n/a
Apr-02	0	0	n/a	0	0	n/a
May-02	16	16	100.00%	0	0	n/a
5 Mo. Total	39	39	100.00%	0	0	n/a

PM 115 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	227	6	2.64%	28	0	0.00%
Feb-02	106	0	0.00%	20	0	0.00%
Mar-02	56	0	0.00%	75	0	0.00%
Apr-02	122	0	0.00%	34	0	0.00%
May-02	68	0	0.00%	21	0	0.00%
5 Mo. Total	579	6	1.04%	178	0	0.00%

REDACTED – FOR PUBLIC INSPECTION

SBC PERFORMANCE MEASUREMENT TRACKING

SWBT Region

Version 2.0

TEXAS

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects	No. of Lines	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	874	9	1.03%	3,670	2	0.05%
Feb-02	872	5	0.57%	3,212	8	0.25%
Mar-02	942	7	0.74%	2,900	4	0.14%
Apr-02	1,828	30	1.64%	2,158	7	0.32%
May-02	1,015	1	0.10%	2,689	6	0.22%
5 Mo. Total	5,531	52	0.94%	14,629	27	0.18%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 10 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	674	674	100.00%	3,482	3,447	98.99%
Feb-02	631	621	98.42%	3,042	3,020	99.28%
Mar-02	643	638	99.22%	2,790	2,764	99.07%
Apr-02	1,442	1,439	99.79%	1,977	1,965	99.39%
May-02	791	790	99.87%	2,603	2,597	99.77%
5 Mo. Total	4,181	4,162	99.55%	13,894	13,793	99.27%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (11 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	197	195	98.98%	165	165	100.00%
Feb-02	241	239	99.17%	145	145	100.00%
Mar-02	299	299	100.00%	106	106	100.00%
Apr-02	311	311	100.00%	179	179	100.00%
May-02	217	217	100.00%	63	63	100.00%
5 Mo. Total	1,265	1,261	99.68%	658	658	100.00%

PM 115 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	874	14	1.60%	3,671	44	1.20%
Feb-02	872	8	0.92%	3,212	54	1.68%
Mar-02	942	20	2.12%	2,900	30	1.03%
Apr-02	1,828	17	0.93%	2,158	41	1.90%
May-02	1,015	19	1.87%	2,689	34	1.26%
5 Mo. Total	5,531	78	1.41%	14,630	203	1.39%

REDACTED – FOR PUBLIC INSPECTION

ILLINOIS

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	1,847	0	0.00%	94	0	0.00%
Feb-02	3,195	0	0.00%	210	0	0.00%
Mar-02	2,383	0	0.00%	170	0	0.00%
Apr-02	967	0	0.00%	219	0	0.00%
May-02	1,383	0	0.00%	220	0	0.00%
5 Mo. Total	9,775	0	0.00%	913	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	1,775	1,754	98.82%	89	84	94.38%
Feb-02	7,508	7,339	97.75%	329	321	97.57%
Mar-02	5,449	5,306	97.38%	255	227	89.02%
Apr-02	2,276	2,236	98.24%	265	254	95.85%
May-02	3,097	3,020	97.51%	250	240	96.00%
5 Mo. Total	20,105	19,655	97.76%	1,188	1,126	94.78%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	72	71	98.61%	5	5	100.00%
Feb-02	1,456	1,456	100.00%	10	10	100.00%
Mar-02	1,155	1,155	100.00%	0	0	n/a
Apr-02	752	752	100.00%	13	13	100.00%
May-02	728	728	100.00%	56	56	100.00%
5 Mo. Total	4,163	4,162	99.98%	84	84	100.00%

PM 115.1 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	5,480	43	0.78%	262	0	0.00%
Feb-02	8,969	38	0.42%	339	0	0.00%
Mar-02	6,578	53	0.81%	255	2	0.78%
Apr-02	3,008	22	0.73%	278	4	1.44%
May-02	3,798	15	0.39%	306	0	0.00%
5 Mo. Total	27,833	171	0.61%	1,440	6	0.42%

REDACTED – FOR PUBLIC INSPECTION

INDIANA

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	298	0	0.00%	1	0	0.00%
Feb-02	319	0	0.00%	10	0	0.00%
Mar-02	207	0	0.00%	7	0	0.00%
Apr-02	246	0	0.00%	25	0	0.00%
May-02	232	0	0.00%	4	0	0.00%
5 Mo. Total	1,302	0	0.00%	47	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	285	283	99.30%	1	1	100.00%
Feb-02	698	696	99.71%	14	14	100.00%
Mar-02	495	492	99.39%	10	10	100.00%
Apr-02	499	490	98.20%	34	32	94.12%
May-02	451	451	100.00%	4	4	100.00%
5 Mo. Total	2,428	2,412	99.34%	63	61	96.83%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	12	12	100.00%	0	0	n/a
Feb-02	358	358	100.00%	0	0	n/a
Mar-02	128	128	100.00%	0	0	n/a
Apr-02	246	246	100.00%	11	11	100.00%
May-02	185	185	100.00%	0	0	n/a
5 Mo. Total	929	929	100.00%	11	11	100.00%

PM 115.1 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	917	8	0.87%	5	0	0.00%
Feb-02	1,053	3	0.28%	14	0	0.00%
Mar-02	622	6	0.96%	10	0	0.00%
Apr-02	744	5	0.67%	45	0	0.00%
May-02	634	4	0.63%	4	0	0.00%
5 Mo. Total	3,970	26	0.65%	78	0	0.00%

REDACTED – FOR PUBLIC INSPECTION

MICHIGAN

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	997	0	0.00%	655	0	0.00%
Feb-02	967	0	0.00%	631	0	0.00%
Mar-02	959	0	0.00%	610	0	0.00%
Apr-02	719	0	0.00%	420	0	0.00%
May-02	1,007	1	0.10%	720	0	0.00%
5 Mo. Total	4,649	1	0.02%	3,036	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	973	953	97.94%	655	632	96.49%
Feb-02	2,429	2,400	98.81%	729	714	97.94%
Mar-02	2,470	2,400	97.17%	697	673	96.56%
Apr-02	2,050	2,029	98.98%	468	462	98.72%
May-02	2,585	2,557	98.92%	794	776	97.73%
5 Mo. Total	10,507	10,339	98.40%	3,343	3,257	97.43%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	36	36	100.00%	0	0	n/a
Feb-02	448	428	95.54%	0	0	n/a
Mar-02	384	374	97.40%	14	14	100.00%
Apr-02	305	291	95.41%	0	0	n/a
May-02	491	491	100.00%	11	11	100.00%
5 Mo. Total	1,664	1,620	97.36%	25	25	100.00%

PM 115.1 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	2,977	25	0.84%	713	4	0.56%
Feb-02	2,846	15	0.53%	729	1	0.14%
Mar-02	2,863	29	1.01%	711	3	0.42%
Apr-02	2,338	15	0.64%	468	2	0.43%
May-02	3,055	12	0.39%	805	7	0.87%
5 Mo. Total	14,079	96	0.68%	3,426	17	0.50%

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OHIO

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	929	0	0.00%	10	0	0.00%
Feb-02	1,020	1	0.10%	10	0	0.00%
Mar-02	712	1	0.14%	6	0	0.00%
Apr-02	901	0	0.00%	43	0	0.00%
May-02	658	0	0.00%	8	0	0.00%
5 Mo. Total	4,220	2	0.05%	77	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	915	893	97.60%	10	9	90.00%
Feb-02	2,480	2,448	98.71%	26	26	100.00%
Mar-02	1,744	1,723	98.80%	20	20	100.00%
Apr-02	2,369	2,331	98.40%	51	48	94.12%
May-02	1,556	1,518	97.56%	17	12	70.59%
5 Mo. Total	9,064	8,913	98.33%	124	115	92.74%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	16	16	100.00%	0	0	n/a
Feb-02	230	230	100.00%	0	0	n/a
Mar-02	352	332	94.32%	0	0	n/a
Apr-02	355	355	100.00%	0	0	n/a
May-02	195	195	100.00%	0	0	n/a
5 Mo. Total	1,148	1,128	98.26%	0	0	n/a

PM 115.1 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	2,581	23	0.89%	22	2	9.09%
Feb-02	2,695	18	0.67%	26	0	0.00%
Mar-02	2,088	27	1.29%	20	0	0.00%
Apr-02	2,713	14	0.52%	51	0	0.00%
May-02	1,747	6	0.34%	17	0	0.00%
5 Mo. Total	11,824	88	0.74%	136	2	1.47%

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WISCONSIN

PM 114 — Percent of Premature Disconnects for CHC/FDT LNP With Loop Lines

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects	No. of Orders	No. Pre-mature Disconnects	% Premature Disconnects
Jan-02	929	0	0.00%	1,335	0	0.00%
Feb-02	1,270	0	0.00%	1,853	0	0.00%
Mar-02	1,755	1	0.06%	1,840	0	0.00%
Apr-02	2,143	0	0.00%	1,332	0	0.00%
May-02	1,828	0	0.00%	1,529	0	0.00%
5 Mo. Total	7,925	1	0.01%	7,889	0	0.00%

PM 114.1 (a) — CHC/FDT LNP with Loop Provisioning Interval - (1 - 9 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	915	895	97.81%	1,329	1,301	97.89%
Feb-02	2,548	2,517	98.78%	2,135	2,087	97.75%
Mar-02	3,056	2,970	97.19%	2,046	2,006	98.04%
Apr-02	4,275	4,162	97.36%	1,468	1,420	96.73%
May-02	3,271	3,185	97.37%	1,708	1,684	98.59%
5 Mo. Total	14,065	13,729	97.61%	8,686	8,498	97.84%

PM 114.1 (b) — CHC/FDT LNP with Loop Provisioning Interval - (10 - 24 Lines)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Lines	No. Within Interval	% Within Interval	No. of Lines	No. Within Interval	% Within Interval
Jan-02	17	16	94.12%	6	6	100.00%
Feb-02	204	204	100.00%	37	37	100.00%
Mar-02	243	243	100.00%	13	13	100.00%
Apr-02	216	216	100.00%	10	10	100.00%
May-02	130	130	100.00%	20	20	100.00%
5 Mo. Total	810	809	99.88%	86	86	100.00%

PM 115.1 — Percent Provisioning Trouble Reports (PTR)

	Coordinated Hot Cuts (CHC)			Frame Due Time (FDT)		
	No. of Conversions	No. of Trouble Reports	Percent PTR	No. of Conversions	No. of Trouble Reports	Percent PTR
Jan-02	2,420	1	0.04%	1,556	2	0.13%
Feb-02	2,763	2	0.07%	2,172	2	0.09%
Mar-02	3,307	19	0.57%	2,059	4	0.19%
Apr-02	4,453	9	0.20%	1,478	4	0.27%
May-02	3,383	5	0.15%	1,728	2	0.12%
5 Mo. Total	16,326	36	0.22%	8,993	14	0.16%

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