ride the light SM

Qwest®

Performance Results

Colorado

July 2001 - June 2002

July 16, 2002

Table of Contents

Section **Page Number**

Checklist #1 - Local Interconnection - LIS Installation 26

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 26
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 26
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 26
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 26
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 27
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 27
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 27
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 27
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 28
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 28
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic) 29

Checklist #1 - Local Interconnection - LIS Repair 30

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 30
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 30
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 30
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 30
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 31
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 31
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 31
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 31
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 32
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 32
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 32

Checklist #1 - Collocation 33

Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark) 33
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark) 33
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark) 33
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark) 33
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark) 34
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark) 34
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark) 34

Checklist #1 - Trunk Blocking 35

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark) 35
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark) 35
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic) 36
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic) 36

Checklist #2 - Gateway Availability 37

Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark) 37
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark) 37
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark) 37
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark) 37
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark) 38
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark) 38
System Availability - EXACT (Percent) Default (GA-4) (Benchmark) 38
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark) 38
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark) 39

Table of Contents

Section **Page Number**

Checklist #2 - Preorder Response Times - IMA 40

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic) 40
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic) 40
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark) 40
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic) 40
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic) 41
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark) 41
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic) 41
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic) 41
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark) 42
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic) 42
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic) 42
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark) 42
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic) 43
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 43
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 44
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 44
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 44
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 44
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic) 45
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark) 45
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 45
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic) 45
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark) 46
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 46
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 46
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 46
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 47
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 47
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 47
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 47
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 48

Checklist #2 - Preorder Response Times - EDI 49

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 49
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 49
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 49
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 49
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 50
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 50
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 50
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 50
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 51
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 51
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 51
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 51

Checklist #2 - Electronic Flow-through - Resale 52

Table of Contents

Section **Page Number**

Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 52
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 52
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark) 52
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark) 52

Checklist #2 - Electronic Flow-through - Unbundled Loops 53
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 53
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 53
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 53
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 53

Checklist #2 - Electronic Flow-through - LNP 54
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic) 54
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic) 54
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark) 54
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark) 54

Checklist #2 - Electronic Flow-through - UNE-P-POTS 55
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 55
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 55
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 55
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 55

Checklist #2 - LSR Rejections 56
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark) 56
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark) 56
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark) 56
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark) 56
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark) 57
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic) 57
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic) 57
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic) 57
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic) 58
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic) 58

Checklist #2 - Firm Order Confirmations - Resale 59
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark) 59
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark) 59
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark) 59
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark) 59
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark) 60

Checklist #2 - Firm Order Confirmations - Unbundled Loops 61
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark) 61
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark) 61
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark) 61
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark) 61
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark) 62

Checklist #2 - Firm Order Confirmations - LNP 63
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark) 63

Table of Contents

Section **Page Number**

FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark) 63
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark) 63
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark) 63
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark) 64

Checklist #2 - Firm Order Confirmations - LIS 65
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark) 65

Checklist #2 - Completion Notifications 66
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark) 66
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark) 66
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity) 66
Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity) 66

Checklist #2 - Jeopardy Notifications - Non-Designed Services 67
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity) 67
Timely Jeopardy Notices (Percent) (PO-9A) (Parity) 67

Checklist #2 - Jeopardy Notifications - Unbundled Loops 68
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity) 68
Timely Jeopardy Notices (Percent) (PO-9B) (Parity) 68

Checklist #2 - Jeopardy Notifications - LIS 69
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity) 69
Timely Jeopardy Notices (Percent) (PO-9C) (Parity) 69

Checklist #2 - Jeopardy Notifications - UNE-P-POTS 70
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity) 70
Timely Jeopardy Notices (Percent) (PO-9D) (Parity) 70

Checklist #2 - LSR Accountability 71
LSR Accountability (Percent) (PO-10) (Diagnostic) 71

Checklist #2 - Due Date Changes 72
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic) 72

Checklist #2 - Timely Release Notifications 73
(PO-16) Timely Release Notifications (Percent) Default (Benchmark) 73

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy 74
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark) 74

Checklist #2 - Manual Service Order Accuracy 75
Manual Service Order Accuracy (Percent) (PO-20) (Benchmark) 75
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic) 75

Checklist #2 - Access To Centers 76
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity) 76
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity) 76

Checklist #2 - Billing 77

Table of Contents

Section **Page Number**

Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity) 77
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark) 77
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity) 77
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity) 77
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity) 78
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity) 79
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity) 80

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation 81
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 81
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 81
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 81
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 81
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 82
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 82
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 82
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 82
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 83
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 83
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 83
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 83
New Service Installation Quality (Percent) (OP-5) (Parity) 84
New Service Installation Quality (Percent) (OP-5) (Parity)* 84
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 84
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 85

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 86
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 86
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 86
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 86
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 86
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 87
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 87
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 87
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 87
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 88
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 88
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 88
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 88
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 89
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 89
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 89
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 89
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 90
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 90
Trouble Rate (Percent) (MR-8) (Parity) 90
Trouble Rate (Percent) (MR-8) (Parity)* 90
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 91

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 92
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 92

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 92
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 92
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 92
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 93
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 93
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 93
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 93
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 94
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 94
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 94
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 94
New Service Installation Quality (Percent) (OP-5) (Parity) 95
New Service Installation Quality (Percent) (OP-5) (Parity)* 95
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 95
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 96

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 97
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 97
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 97
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 97
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 97
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 98
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 98
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 98
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 98
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 99
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 99
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 99
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 99
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 100
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 100
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 100
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 100
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 101
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 101
Trouble Rate (Percent) (MR-8) (Parity) 101
Trouble Rate (Percent) (MR-8) (Parity)* 101
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 102

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 103
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 103
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 103
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 103
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 103
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 104
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 104
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 104
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 104
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 105
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 105
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 105

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 105
New Service Installation Quality (Percent) (OP-5) (Parity) 106
New Service Installation Quality (Percent) (OP-5) (Parity)* 106
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 106
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 107

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 108
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 108
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 108
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 108
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 108
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 109
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 109
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 109
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 109
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 110
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 110
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 110
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 110
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 111
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 111
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 111
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 111
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 112
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 112
Trouble Rate (Percent) (MR-8) (Parity) 112
Trouble Rate (Percent) (MR-8) (Parity)* 112
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 113

Checklist #2 - Enhanced Extended Loops (EELs) Installation 114
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One 114
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two 114
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 114
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two 114
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One 115
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two 115
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One 115
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two 115
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two* 116
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 116
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic) 117

Checklist #2 - Enhanced Extended Loops (EELs) Repair 118
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One 118
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One 118
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One 118
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One* 118
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two 119
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two 119
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two 119
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two* 119

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 120
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 120

Checklist #4 - Unbundled Loop - Analog Installation 121
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 121
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 121
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 121
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 121
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 122
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 122
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 122
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 122
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 123
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 123
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 123
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 123
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 124
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 124
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 125
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 125
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 125
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 125
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 126
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 126
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 126
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 127

Checklist #4 - Unbundled Loop - Analog Repair 128
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 128
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 128
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 128
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 128
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 129
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 129
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 129
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 129
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 130
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 130
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 130
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 130
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 131

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 132
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 132
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 132
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 132
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 132
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 133
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 133

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 133
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 133
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 134
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 134
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 134
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 135

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 136
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 136
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 136
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 136
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 136
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 137
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 137
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 137
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 137
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 138
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 138
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 138
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 138
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 139

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 140
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 140
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 140
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 140
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 140
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 141
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 141
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 141
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 141
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 142
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 142
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 142
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 143

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 144
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 144
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 144
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 144
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 144
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 145
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 145
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 145
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 145
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 146
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 146
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 146

Checklist #4 - Unbundled Loop - DS1 Capable Installation 147
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 147

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 147
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 147
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 147
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 148
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 148
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 148
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 148
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 149
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 149
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 149
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 150

Checklist #4 - Unbundled Loop - DS1 Capable Repair 151
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 151
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 151
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 151
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 151
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 152
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 152
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 152
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 152
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 153
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 153
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 153

Checklist #4 - Unbundled Loop - ISDN Capable Installation 154
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 154
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 154
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 154
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 154
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 155
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 155
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 155
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 155
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 156
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 156
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 156
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) 157

Checklist #4 - Unbundled Loop - ISDN Capable Repair 158
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 158
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 158
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 158
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 158
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 159
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 159
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 159
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 159
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 160
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 160
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 160

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 160
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 161

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 162
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 162
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 162
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 162
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 162
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 163
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 163
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 163
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 163
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 164
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 164

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 165
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 165
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 165
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 165
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 165
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 166
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 166
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 166
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 166
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 167
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 167
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 167
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 167
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 168

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 169
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 169
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 169
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 169
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 169
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 170
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 170
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 170
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 170
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 171
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 171
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 171
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 172

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 173
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 173
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 173
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 173
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 173
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 174
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 174

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 174
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 174
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 175
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 175
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 175

Checklist #4 - Unbundled Loop Cutovers 176
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) 176
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) 176
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) 176
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark) 176
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic) 177
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic) 177

Checklist #4 - Unbundled Loop - Conditioned 178
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 178
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 178
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 178
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 178

Checklist #4 - Line Sharing Installation 179
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 179
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 179
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 179
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs 179
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 180
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 180
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 180
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs 180
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 181
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 181
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches 181
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches 181
New Service Installation Quality (Percent) (OP-5) (Parity) 182
New Service Installation Quality (Percent) (OP-5) (Parity)* 182
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 183
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic) 184

Checklist #4 - Line Sharing Repair 185
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 185
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 185
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 185
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs 185
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs* 186
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 187
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 187
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 187
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 187
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs* 188
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 189
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 189

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 189
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 189
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches* 190
Trouble Rate (Percent) (MR-8) (Parity) 191
Trouble Rate (Percent) (MR-8) (Parity)* 191

Checklist #4 - Sub-Loop Unbundling Installation 192
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs 192
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs 192
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 192
Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs 192
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs 193
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 193
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches 193
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches 193
New Service Installation Quality (Percent) (OP-5) (Diagnostic) 194
New Service Installation Quality (Percent) (OP-5) (Diagnostic)* 194
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 194
Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic) 195

Checklist #4 - Dark Fiber - Loop Installation 196
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One 196
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 196
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One 196
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two 196
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two 197
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two 197

Checklist #4 - Dark Fiber - Loop Repair 198
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 198
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 198

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 199
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 199
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 199
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 199
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 199
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 200
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 200
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 200
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 200
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 201
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 201
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 201
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 202

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 203
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 203
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 203
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 203
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 203

Table of Contents

Section **Page Number**

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 204
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 204
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 204
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 204
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 205
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 205
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 205

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 206
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 206
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 206
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 206
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 206
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 207
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 207
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 207
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 207
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 208
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 208
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 208
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 209

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 210
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 210
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 210
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 210
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 210
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 211
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 211
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 211
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 211
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 212
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 212
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 212

Checklist #5 - Dark Fiber - IOF Repair 213
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 213
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 213

Checklist #7 - E911 214
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) 214

Checklist #7 - E911/911 Trunk Installation 215
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 215
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 215
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 215
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 215
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 216
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 216
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 216
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 216

Table of Contents

Section **Page Number**

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic) 217

Checklist #7 - E911/911 Trunk Repair 218

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 218
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 218
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 218
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 218
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 219
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 219
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 219
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 219
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 220
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 220
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 220

Checklist #7 - Operator Services - Directory Assistance 221

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) 221
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) 221

Checklist #8 - Directory Listings 222

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) 222
Accurate Database Updates (Percent) (DB-2C-1) (Parity) 222

Checklist #9 - NXX Code Activation 223

NXX Code Activation (Percent) (NP-1A) (Parity) 223
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic) 223

Checklist #10 - Databases and Signaling 224

Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) 224

Checklist #11 - Number Portability** 225

Number Portability Timeliness (Percent) (OP-8B) (Benchmark) 225
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark) 225
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark) 225
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic) 225
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity) 226
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity) 226

Checklist #13 - Reciprocal Compensation 227

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark) 227
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark) 227

Checklist #14 - Resale - Residence Installation 228

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 228
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 228
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 228
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 228
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 229
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 229
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 229
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 229

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 230
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 230
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 230
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 230
New Service Installation Quality (Percent) (OP-5) (Parity) 231
New Service Installation Quality (Percent) (OP-5) (Parity)* 231
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 231
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) 232

Checklist #14 - Resale - Residence Repair 233
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 233
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 233
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 233
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 233
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 234
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 234
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 234
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 234
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 235
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 235
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 235
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 235
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 236
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 236
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 236
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 236
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 237
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 237
Trouble Rate (Percent) (MR-8) (Parity) 237
Trouble Rate (Percent) (MR-8) (Parity)* 237
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 238

Checklist #14 - Resale - Business Installation 239
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 239
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 239
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 239
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 239
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 240
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 240
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 240
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 240
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 241
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 241
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 241
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 241
New Service Installation Quality (Percent) (OP-5) (Parity) 242
New Service Installation Quality (Percent) (OP-5) (Parity)* 242
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 242
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 243

Checklist #14 - Resale - Business Repair 244

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 244
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 244
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 244
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 244
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 245
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 245
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 245
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 245
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 246
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 246
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 246
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 246
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 247
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 247
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 247
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 247
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 248
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 248
Trouble Rate (Percent) (MR-8) (Parity) 248
Trouble Rate (Percent) (MR-8) (Parity)* 248
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 249

Checklist #14 - Resale - Centrex Installation 250
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 250
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 250
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 250
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 250
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 251
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 251
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 251
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 251
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 252
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 252
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 252
New Service Installation Quality (Percent) (OP-5) (Parity) 252
New Service Installation Quality (Percent) (OP-5) (Parity)* 253
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 253
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 254

Checklist #14 - Resale - Centrex Repair 255
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 255
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 255
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 255
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 255
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 256
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 256
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 256
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 256
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 257
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 257
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 257

Table of Contents

Section **Page Number**

Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 257
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 258
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 258
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 258
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 258
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 259
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 259
Trouble Rate (Percent) (MR-8) (Parity) 259
Trouble Rate (Percent) (MR-8) (Parity)* 259
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 260

Checklist #14 - Resale - Centrex 21 Installation 261
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 261
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 261
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 261
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 261
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 262
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 262
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 262
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 262
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 263
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 263
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 263
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 263
New Service Installation Quality (Percent) (OP-5) (Parity) 264
New Service Installation Quality (Percent) (OP-5) (Parity)* 264
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 264
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 265

Checklist #14 - Resale - Centrex 21 Repair 266
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 266
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 266
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 266
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 266
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 267
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 267
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 267
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 267
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 268
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 268
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 268
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 268
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 269
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 269
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 269
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 269
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 270
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 270
Trouble Rate (Percent) (MR-8) (Parity) 270
Trouble Rate (Percent) (MR-8) (Parity)* 270
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 271

Table of Contents

Section **Page Number**

Checklist #14 - Resale - PBX Installation 272

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 272
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 272
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 272
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 272
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 273
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 273
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 273
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 273
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 274
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 274
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 274
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 274
New Service Installation Quality (Percent) (OP-5) (Parity) 275
New Service Installation Quality (Percent) (OP-5) (Parity)* 275
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 275
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 275
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 276
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 276
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 276
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 276
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 277
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 277
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 277
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 278

Checklist #14 - Resale - PBX Repair 279

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 279
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 279
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 279
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 279
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 280
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 280
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 280
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 280
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 281
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 281
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 281
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 281
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 282
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 282
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 282
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 282
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 283
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 283
Trouble Rate (Percent) (MR-8) (Parity) 283
Trouble Rate (Percent) (MR-8) (Parity)* 283
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 284

Checklist #14 - Resale - Basic ISDN Installation 285

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 285
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 285
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 285
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 285
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 286
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 286
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 286
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 286
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 287
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 287
New Service Installation Quality (Percent) (OP-5) (Parity) 287
New Service Installation Quality (Percent) (OP-5) (Parity)* 287
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 288
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 288
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 288
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 288
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 289
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 289
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 289
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 289
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 290
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 291

Checklist #14 - Resale - Basic ISDN Repair 292
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 292
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 292
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 292
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 292
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 293
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 293
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 293
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 293
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 294
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 294
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 294
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 294
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 295
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 295
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 295
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 295
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 296
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 296
Trouble Rate (Percent) (MR-8) (Parity) 296
Trouble Rate (Percent) (MR-8) (Parity)* 296
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 297

Checklist #14 - Resale - Qwest DSL Installation 298
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 298
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 298
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 298
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 298

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 299
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 299
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 299
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 299
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 300
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 300
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 300
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 300
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 301
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 301
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 301
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 301
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 302
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 302
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 302
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 302
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 303

Checklist #14 - Resale - Qwest DSL Repair 304
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 304
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 304
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 304
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 304
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 305
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 305
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 305
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 305
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 306
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 306
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 306
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 306
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 307

Checklist #14 - Resale - Primary ISDN Installation 308
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 308
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 308
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 308
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 308
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 309
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 309
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 309
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 309
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 310
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 310
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 310
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 310
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 311
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 311
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 311
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 311
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 312

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 312
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 312
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 312
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 313
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 314

Checklist #14 - Resale - Primary ISDN Repair 315
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 315
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 315
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 315
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 315
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 316
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 316
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 316
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 316
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 317
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 317
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 317

Checklist #14 - Resale - DS0 Installation 318
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 318
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 318
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 318
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 318
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 319
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 319
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 319
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 319
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 320
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 320
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 321
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 321
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 321
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 321
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 322
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 322
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 322
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 322
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 323
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 324

Checklist #14 - Resale - DS0 Repair 325
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 325
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 325
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 325
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 325
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 326
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 326
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 326

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 326
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 327
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 327
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 327

Checklist #14 - Resale - DS1 Installation 328
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 328
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 328
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 328
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 328
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 329
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 329
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 329
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 329
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 330
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 330
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 330
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 331

Checklist #14 - Resale - DS1 Repair 332
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 332
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 332
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 332
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 332
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 333
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 333
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 333
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 333
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 334
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 334
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 334

Checklist #14 - Resale - Installation for DS3 and Higher 335
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 335
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 335
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 335
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 335
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 336
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 336
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 336
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 336
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 337
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 337
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 337
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 338

Checklist #14 - Resale - Repair for DS3 and Higher 339
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 339
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 339
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 339
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 339

Table of Contents

Section **Page Number**

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 340
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 340
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 340
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 340
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 341
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 341
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 341

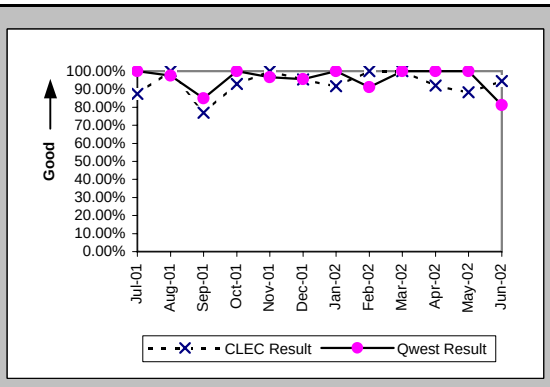
Checklist #14 - Resale - Frame Relay Installation 342
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 342
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 342
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 342
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 342
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 343
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 343
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 343
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 343
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 344
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 344
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 344
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 345

Checklist #14 - Resale - Frame Relay Repair 346
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 346
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 346
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 346
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 346
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 347
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 347
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 347
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 347
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 348
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 348
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 348

Checklist #1 - Local Interconnection - LIS Installation

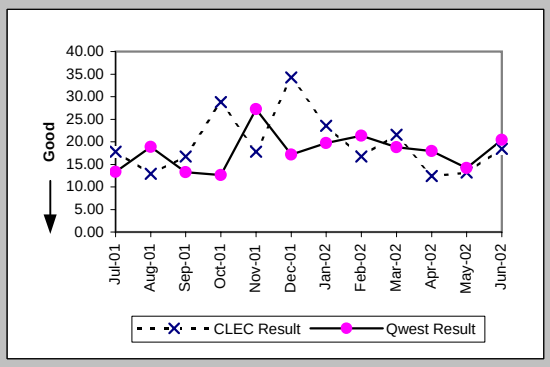
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	24	87.50%	33.07%	45	45	100.00%	N/A	0.27
Aug-01	17	17	100.00%	0.00%	40	41	97.56%	-0.55	-1.33
Sep-01	10	13	76.92%	42.13%	17	20	85.00%	0.52	-0.68
Oct-01	39	42	92.86%	25.75%	41	41	100.00%	N/A	0
Nov-01	17	17	100.00%	0.00%	28	29	96.55%	-0.62	-1.38
Dec-01	21	22	95.45%	20.83%	22	23	95.65%	-0.03	-1.02
Jan-02	22	24	91.67%	27.64%	15	15	100.00%	N/A	-0.42
Feb-02	33	33	100.00%	0.00%	31	34	91.18%	-1.27	-1.77
Mar-02	25	25	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-02	23	25	92.00%	27.13%	10	10	100.00%	N/A	-0.57
May-02	15	17	88.24%	32.22%	19	19	100.00%	N/A	-0.25
Jun-02	17	18	94.44%	22.91%	13	16	81.25%	-0.98	-1.6



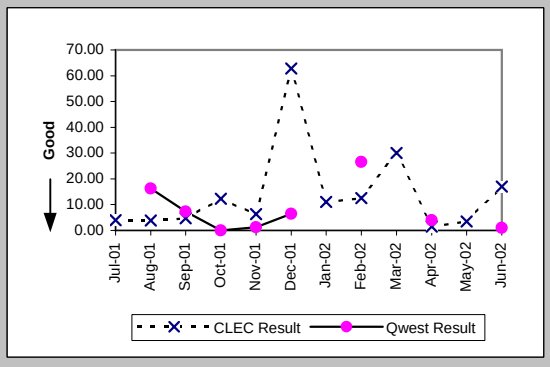
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	695	39	17.82	9.10	668	50	13.36	2.88	0.75
Aug-01	439	34	12.91	8.55	1056	56	18.86	-1.69	-2.02
Sep-01	418	25	16.72	7.17	437	33	13.24	1.37	-0.17
Oct-01	2332	81	28.79	19.85	669	53	12.62	3.72	1.26
Nov-01	517	29	17.83	8.66	1197	44	27.20	-1.9	-2.16
Dec-01	1130	33	34.24	29.30	583	34	17.15	3.72	1.26
Jan-02	730	31	23.55	13.89	375	19	19.74	1.9	0.15
Feb-02	685	41	16.71	7.83	812	38	21.37	-2.04	-2.24
Mar-02	1186	55	21.56	11.82	413	22	18.77	1.44	-0.12
Apr-02	448	36	12.44	4.32	215	12	17.92	-4.21	-3.56
May-02	250	19	13.16	5.75	269	19	14.16	-0.54	-1.33
Jun-02	406	22	18.45	8.86	347	17	20.41	-0.87	-1.53



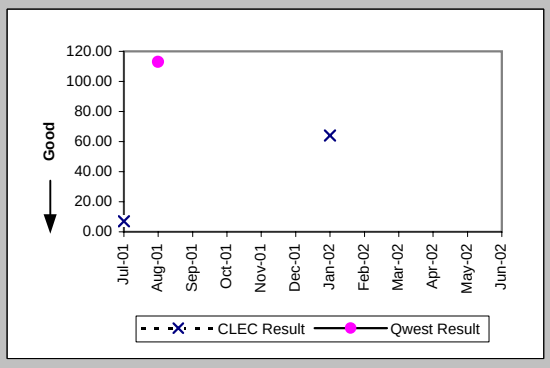
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	3	4.00	3.61					
Aug-01	54	14	3.86	9.91	65	4	16.25	-1.46	-1.89
Sep-01	28	6	4.67	4.50	44	6	7.33	-0.44	-1.26
Oct-01	333	27	12.33	16.40	0	5	0.00		
Nov-01	76	12	6.33	9.92	19	16	1.19	1.44	-0.12
Dec-01	251	4	62.75	42.20	39	6	6.50	1.91	0.16
Jan-02	66	6	11.00	7.35					
Feb-02	25	2	12.50	4.95	106	4	26.50	-0.95	-1.58
Mar-02	30	1	30.00						
Apr-02	3	2	1.50	0.71	4	1	4.00		
May-02	7	2	3.50	0.71					
Jun-02	17	1	17.00		3	3	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

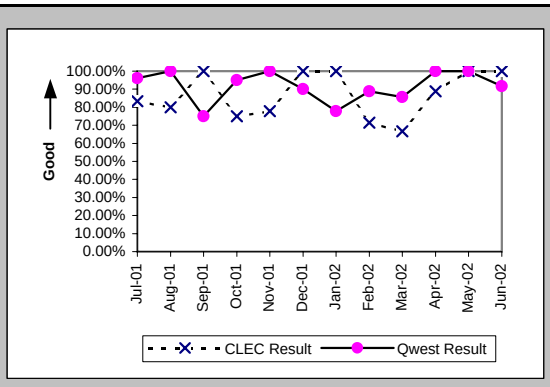
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	1	7.00						
Aug-01					113	1	113.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	64	1	64.00						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

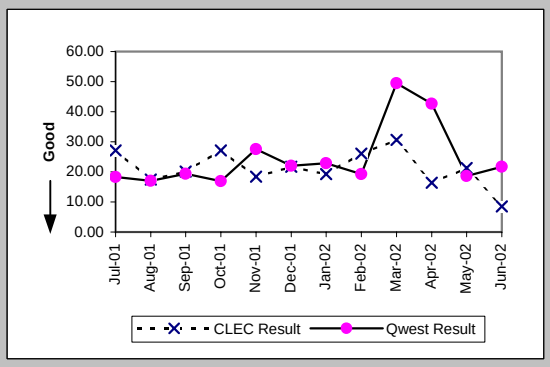
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	6	83.33%	37.27%	25	26	96.15%	0.89	-0.46
Aug-01	4	5	80.00%	40.00%	25	25	100.00%	N/A	-0.12
Sep-01	5	5	100.00%	0.00%	9	12	75.00%	-1.08	-1.66
Oct-01	3	4	75.00%	43.30%	19	20	95.00%	0.98	-0.41
Nov-01	7	9	77.78%	41.57%	8	8	100.00%	N/A	-0.26
Dec-01	14	14	100.00%	0.00%	9	10	90.00%	-0.81	-1.49
Jan-02	8	8	100.00%	0.00%	7	9	77.78%	-1.1	-1.67
Feb-02	5	7	71.43%	45.18%	8	9	88.89%	0.75	-0.54
Mar-02	2	3	66.67%	47.14%	12	14	85.71%	0.6	-0.64
Apr-02	16	18	88.89%	31.43%	6	6	100.00%	N/A	-0.63
May-02	9	9	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	11	12	91.67%	-0.39	-1.24



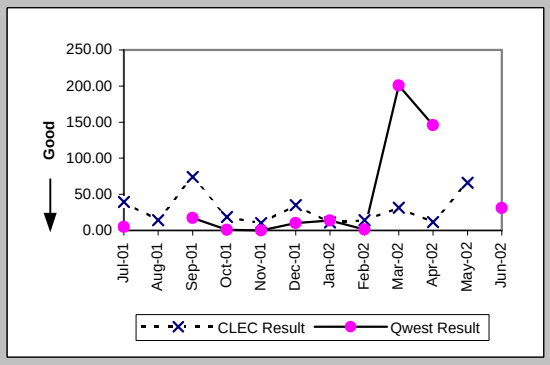
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	190	7	27.14	30.07	658	36	18.28	1.21	-0.26
Aug-01	122	7	17.43	14.36	460	27	17.04	0.46	-0.72
Sep-01	221	11	20.09	24.17	426	22	19.36	0.16	-0.9
Oct-01	461	17	27.12	18.58	390	23	16.96	3.09	0.88
Nov-01	184	10	18.40	11.78	579	21	27.57	-1.3	-1.79
Dec-01	347	16	21.69	11.06	484	22	22.00	-0.09	-1.06
Jan-02	327	17	19.24	6.31	504	22	22.91	-1.96	-2.19
Feb-02	287	11	26.09	18.99	270	14	19.29	1.8	0.09
Mar-02	582	19	30.63	17.80	990	20	49.50	-0.46	-1.28
Apr-02	328	20	16.40	8.43	725	17	42.65	-0.89	-1.54
May-02	213	10	21.30	22.66	186	10	18.60	-0.04	-1.02
Jun-02	17	2	8.50	3.54	326	15	21.73	-1.98	-2.21



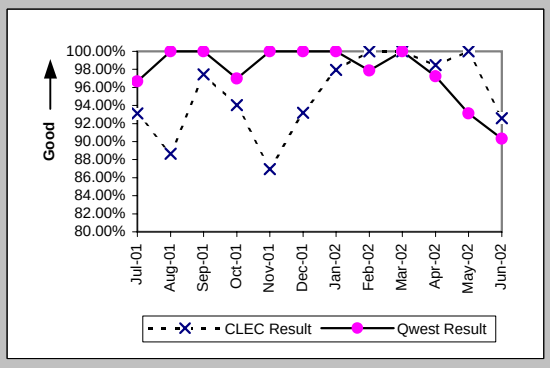
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79	2	39.50	47.38	15	3	5.00	0.26	-0.84
Aug-01	28	2	14.00	12.73					
Sep-01	74	1	74.00		105	6	17.50	1.37	-0.17
Oct-01	113	6	18.83	23.80	1	1	1.00		
Nov-01	30	3	10.00	14.73	0	13	0.00		
Dec-01	70	2	35.00	8.49	31	3	10.33	1.48	-0.1
Jan-02	22	2	11.00	5.66	68	5	13.60	-0.56	-1.34
Feb-02	71	5	14.20	15.55	3	2	1.50	1.12	-0.32
Mar-02	126	4	31.50	17.37	603	3	201.00	-0.68	-1.41
Apr-02	23	2	11.50	12.02	438	3	146.00	-0.77	-1.47
May-02	66	1	66.00						
Jun-02					31	1	31.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

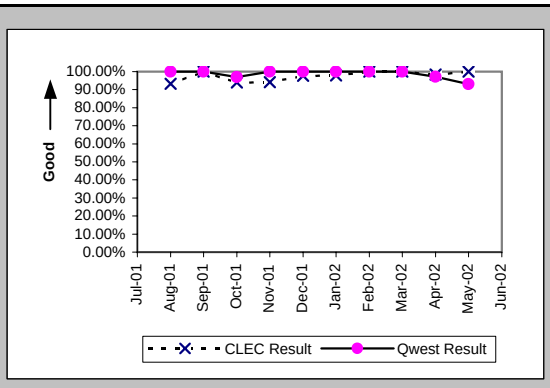
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	54	58	93.10%	25.34%	58	60	96.67%	0.83	-0.5
Aug-01	39	44	88.64%	31.74%	85	85	100.00%	N/A	0.71
Sep-01	38	39	97.44%	15.81%	69	69	100.00%	N/A	-0.44
Oct-01	63	67	94.03%	23.69%	64	66	96.97%	0.73	-0.56
Nov-01	60	69	86.96%	33.68%	71	71	100.00%	N/A	0.79
Dec-01	41	44	93.18%	25.21%	61	61	100.00%	N/A	0.09
Jan-02	48	49	97.96%	14.14%	49	49	100.00%	N/A	-0.62
Feb-02	50	50	100.00%	0.00%	46	47	97.87%	-0.73	-1.44
Mar-02	63	63	100.00%	0.00%	47	47	100.00%	N/A	N/A
Apr-02	64	65	98.46%	12.31%	35	36	97.22%	-0.36	-1.22
May-02	43	43	100.00%	0.00%	27	29	93.10%	-1.13	-1.69
Jun-02	25	27	92.59%	26.19%	28	31	90.32%	-0.29	-1.18



Checklist #1 - Local Interconnection - LIS Installation

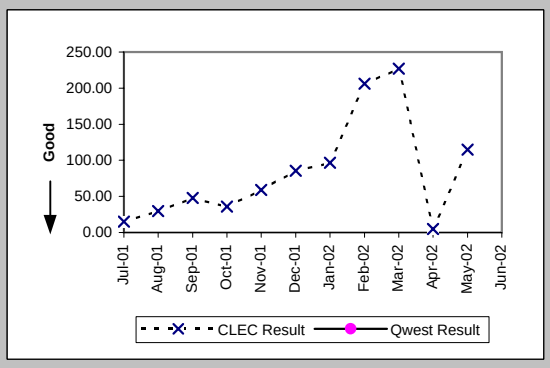
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	41	44	93.18%	25.21%	85	85	100.00%	N/A	0.27
Sep-01	39	39	100.00%	0.00%	69	69	100.00%	N/A	N/A
Oct-01	63	67	94.03%	23.69%	64	66	96.97%	0.73	-0.56
Nov-01	65	69	94.20%	23.37%	71	71	100.00%	N/A	0.11
Dec-01	43	44	97.73%	14.90%	61	61	100.00%	N/A	-0.52
Jan-02	48	49	97.96%	14.14%	49	49	100.00%	N/A	-0.62
Feb-02	50	50	100.00%	0.00%	47	47	100.00%	N/A	N/A
Mar-02	63	63	100.00%	0.00%	47	47	100.00%	N/A	N/A
Apr-02	64	65	98.46%	12.31%	35	36	97.22%	-0.36	-1.22
May-02	43	43	100.00%	0.00%	27	29	93.10%	-1.13	-1.69
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

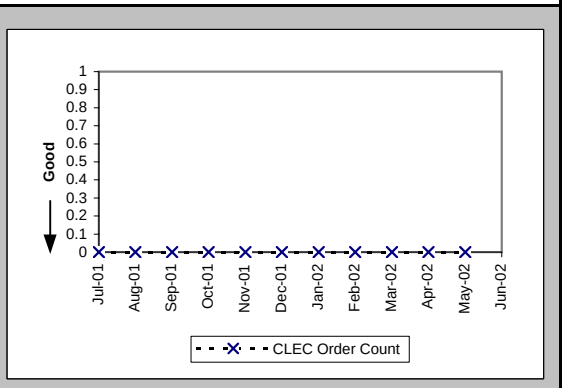
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	166	11	15.09	16.78					
Aug-01	297	10	29.70	25.11					
Sep-01	336	7	48.00	26.42					
Oct-01	180	5	36.00	51.66					
Nov-01	235	4	58.75	62.80					
Dec-01	171	2	85.50	111.02					
Jan-02	193	2	96.50	126.57					
Feb-02	206	1	206.00						
Mar-02	227	1	227.00						
Apr-02	5	1	5.00						
May-02	115	1	115.00						
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

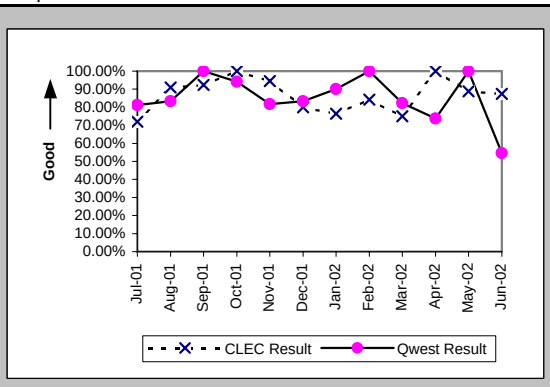
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

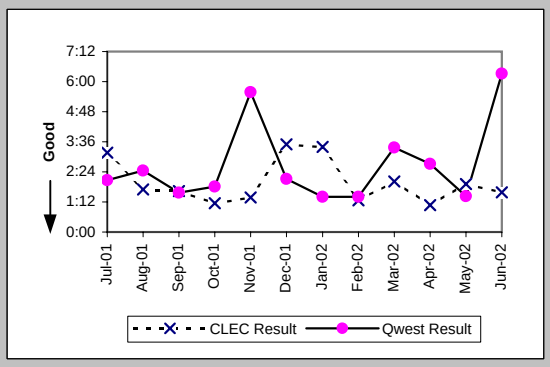
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	25	72.00%	44.90%	13	16	81.25%	0.61	-0.63
Aug-01	20	22	90.91%	28.75%	15	18	83.33%	-0.64	-1.39
Sep-01	12	13	92.31%	26.65%	21	21	100.00%	N/A	-0.47
Oct-01	15	15	100.00%	0.00%	16	17	94.12%	-0.71	-1.43
Nov-01	17	18	94.44%	22.91%	9	11	81.82%	-0.86	-1.52
Dec-01	8	10	80.00%	40.00%	5	6	83.33%	-0.02	-1.01
Jan-02	13	17	76.47%	42.42%	9	10	90.00%	0.77	-0.53
Feb-02	16	19	84.21%	36.46%	13	13	100.00%	N/A	-0.16
Mar-02	12	16	75.00%	43.30%	14	17	82.35%	0.46	-0.72
Apr-02	14	14	100.00%	0.00%	14	19	73.68%	-1.7	-2.03
May-02	8	9	88.89%	31.43%	6	6	100.00%	N/A	-0.7
Jun-02	7	8	87.50%	33.07%	6	11	54.55%	-1.42	-1.87



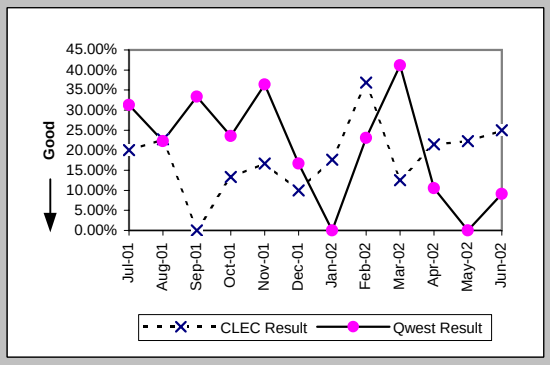
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79:21	25	3:10	3:58	33:00	16	2:04	1.51	-0.08
Aug-01	37:16	22	1:42	3:15	44:12	18	2:27	-0.75	-1.46
Sep-01	21:13	13	1:38	1:37	33:01	21	1:34	0.01	-0.99
Oct-01	17:22	15	1:09	0:58	30:57	17	1:49	-1.33	-1.81
Nov-01	24:46	18	1:23	1:22	61:30	11	5:35	-0.86	-1.52
Dec-01	35:03	10	3:30	5:49	12:43	6	2:07	0.24	-0.85
Jan-02	57:54	17	3:24	5:39	13:56	10	1:24	1.23	-0.25
Feb-02	24:07	19	1:16	2:06	18:11	13	1:24	-0.27	-1.16
Mar-02	32:09	16	2:01	2:04	57:15	17	3:22	-0.8	-1.49
Apr-02	14:57	14	1:04	0:59	51:41	19	2:43	-1.62	-1.98
May-02	17:14	9	1:55	1:08	8:39	6	1:26	0.89	-0.46
Jun-02	12:42	8	1:35	1:33	69:26	11	6:19	-0.77	-1.47



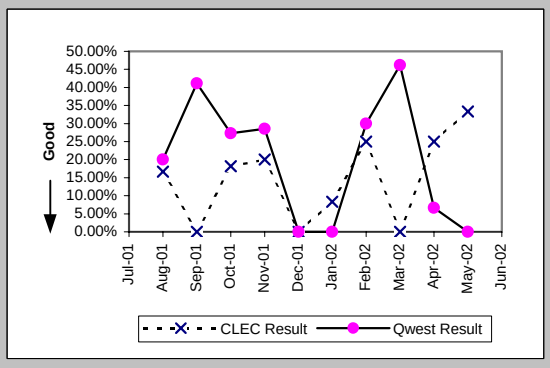
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	25	20.00%	40.00%	5	16	31.25%	-0.76	-1.46
Aug-01	5	22	22.73%	41.91%	4	18	22.22%	-0.03	-1.02
Sep-01	0	13	0.00%	0.00%	7	21	33.33%	-2	-2.22
Oct-01	2	15	13.33%	33.99%	4	17	23.53%	-0.68	-1.41
Nov-01	3	18	16.67%	37.27%	4	11	36.36%	-1.07	-1.65
Dec-01	1	10	10.00%	30.00%	1	6	16.67%	-0.35	-1.21
Jan-02	3	17	17.65%	38.12%	0	10	0.00%	N/A	-0.23
Feb-02	7	19	36.84%	48.24%	3	13	23.08%	0.76	-0.54
Mar-02	2	16	12.50%	33.07%	7	17	41.18%	-1.67	-2.02
Apr-02	3	14	21.43%	41.03%	2	19	10.53%	0.79	-0.52
May-02	2	9	22.22%	41.57%	0	6	0.00%	N/A	-0.38
Jun-02	2	8	25.00%	43.30%	1	11	9.09%	0.81	-0.51



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

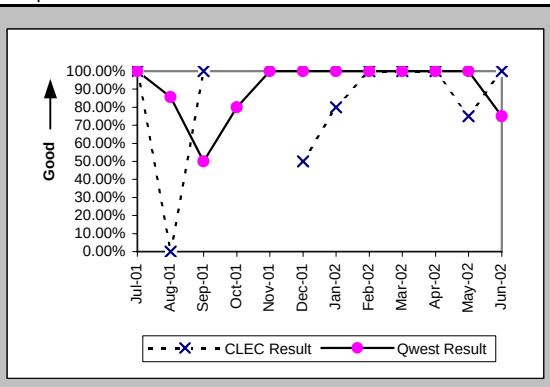
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	12	16.67%	37.27%	3	15	20.00%	-0.22	-1.13
Sep-01	0	8	0.00%	0.00%	7	17	41.18%	-1.95	-2.19
Oct-01	2	11	18.18%	38.57%	3	11	27.27%	-0.48	-1.29
Nov-01	2	10	20.00%	40.00%	2	7	28.57%	-0.39	-1.23
Dec-01	0	7	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02	1	12	8.33%	27.64%	0	7	0.00%	N/A	-0.74
Feb-02	3	12	25.00%	43.30%	3	10	30.00%	-0.25	-1.15
Mar-02	0	7	0.00%	0.00%	6	13	46.15%	-1.97	-2.2
Apr-02	2	8	25.00%	43.30%	1	15	6.67%	1.09	-0.34
May-02	2	6	33.33%	47.14%	0	3	0.00%	N/A	-0.48
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

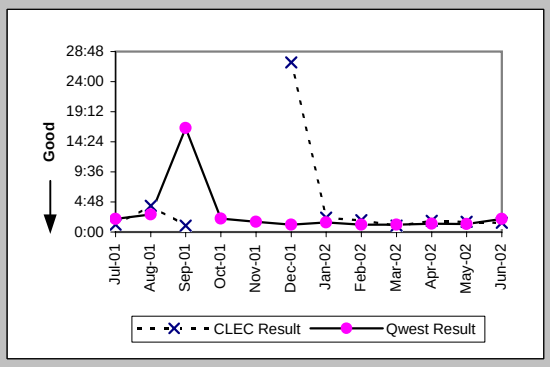
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	5	5	100.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%	6	7	85.71%	1.22	-0.26
Sep-01	4	4	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Oct-01					4	5	80.00%		
Nov-01					5	5	100.00%		
Dec-01	4	8	50.00%	50.00%	1	1	100.00%	N/A	-0.65
Jan-02	4	5	80.00%	40.00%	2	2	100.00%	N/A	-0.84
Feb-02	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02	7	7	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	3	4	75.00%	43.30%	10	10	100.00%	N/A	-0.33
Jun-02	2	2	100.00%	0.00%	6	8	75.00%	-0.73	-1.44



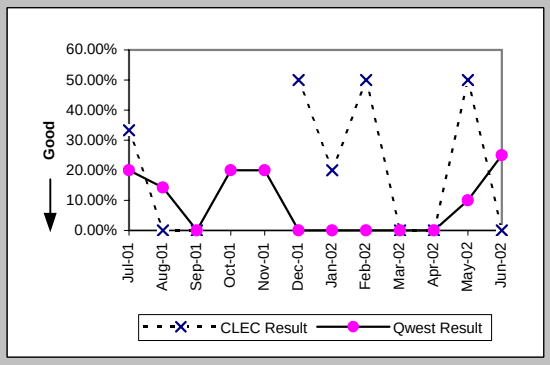
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6:53	6	1:09	0:44	10:31	5	2:06	-1.02	-1.62
Aug-01	4:10	1	4:10		19:29	7	2:47	1.41	-0.15
Sep-01	4:01	4	1:00	0:40	33:11	2	16:35	-0.82	-1.5
Oct-01					10:46	5	2:09		
Nov-01					8:14	5	1:39		
Dec-01	216:30	8	27:04	43:58	1:12	1	1:12		
Jan-02	11:25	5	2:17	1:55	3:05	2	1:32	0.82	-0.5
Feb-02	3:46	2	1:53	2:31	5:55	5	1:11	0.69	-0.58
Mar-02	2:01	2	1:01	0:50	5:44	5	1:09	-0.14	-1.09
Apr-02	12:29	7	1:47	1:26	5:17	4	1:19	0.49	-0.7
May-02	6:27	4	1:37	1:51	13:03	10	1:18	0.36	-0.78
Jun-02	2:55	2	1:28	1:47	16:54	8	2:07	-0.4	-1.24



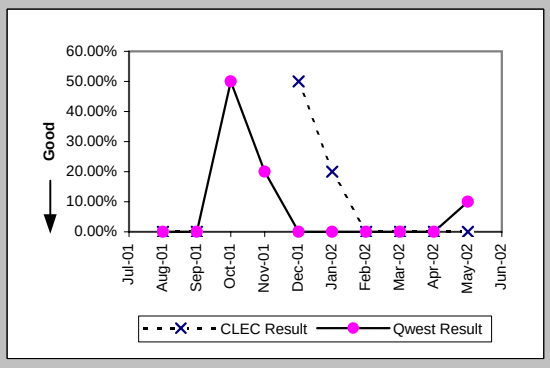
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	6	33.33%	47.14%	1	5	20.00%	0.29	-0.82
Aug-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
Sep-01	0	4	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01					1	5	20.00%		
Nov-01					1	5	20.00%		
Dec-01	4	8	50.00%	50.00%	0	1	0.00%	N/A	-0.65
Jan-02	1	5	20.00%	40.00%	0	2	0.00%	N/A	-0.84
Feb-02	1	2	50.00%	50.00%	0	5	0.00%	N/A	-0.32
Mar-02	0	2	0.00%	0.00%	0	5	0.00%	N/A	N/A
Apr-02	0	7	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-02	2	4	50.00%	50.00%	1	10	10.00%	1.37	-0.17
Jun-02	0	2	0.00%	0.00%	2	8	25.00%	-0.73	-1.44



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

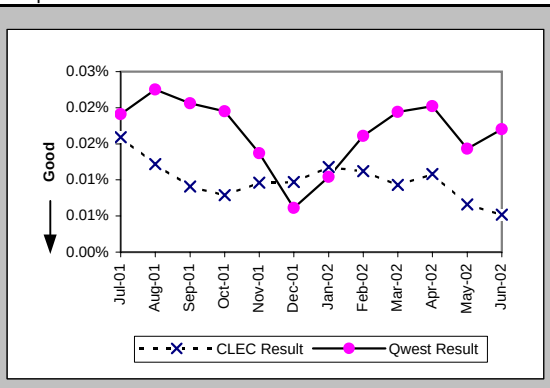
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01	0	4	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01					1	2	50.00%		
Nov-01					1	5	20.00%		
Dec-01	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.67
Jan-02	1	5	20.00%	40.00%	0	1	0.00%	N/A	-1
Feb-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-02	0	4	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	1	10	10.00%	-0.32	-1.19
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

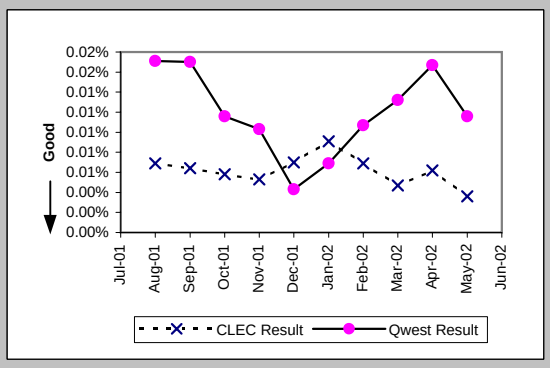
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31	194428	0.02%	1.26%	21	110172	0.02%	-0.6	-1.36
Aug-01	23	188864	0.01%	1.10%	25	111074	0.02%	-1.82	-2.11
Sep-01	17	187832	0.01%	0.95%	23	111525	0.02%	-2.13	-2.3
Oct-01	15	188772	0.01%	0.89%	22	112547	0.02%	-2.2	-2.34
Nov-01	18	187741	0.01%	0.98%	16	116469	0.01%	-0.95	-1.58
Dec-01	18	186450	0.01%	0.98%	7	115389	0.01%	1.23	-0.25
Jan-02	22	187074	0.01%	1.08%	12	115237	0.01%	0.35	-0.79
Feb-02	21	187649	0.01%	1.06%	18	111789	0.02%	-1.02	-1.62
Mar-02	18	193000	0.01%	0.97%	22	113516	0.02%	-1.93	-2.17
Apr-02	21	194516	0.01%	1.04%	23	113597	0.02%	-1.78	-2.08
May-02	13	196171	0.01%	0.81%	16	112206	0.01%	-1.71	-2.04
Jun-02	10	193166	0.01%	0.72%	19	111846	0.02%	-2.41	-2.47



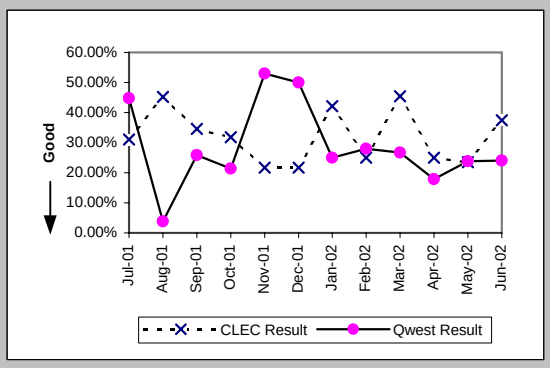
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13	188864	0.01%	0.83%	19	111074	0.02%	-2.07	-2.26
Sep-01	12	187832	0.01%	0.80%	19	111525	0.02%	-2.16	-2.31
Oct-01	11	188772	0.01%	0.76%	13	112547	0.01%	-1.41	-1.86
Nov-01	10	187741	0.01%	0.73%	12	116469	0.01%	-1.31	-1.8
Dec-01	13	186450	0.01%	0.84%	5	115389	0.00%	1.07	-0.35
Jan-02	17	187074	0.01%	0.95%	8	115237	0.01%	0.69	-0.58
Feb-02	13	187649	0.01%	0.83%	12	111789	0.01%	-0.97	-1.59
Mar-02	9	193000	0.00%	0.68%	15	113516	0.01%	-1.99	-2.21
Apr-02	12	194516	0.01%	0.79%	19	113597	0.02%	-2.19	-2.33
May-02	7	196171	0.00%	0.60%	13	112206	0.01%	-1.99	-2.21
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

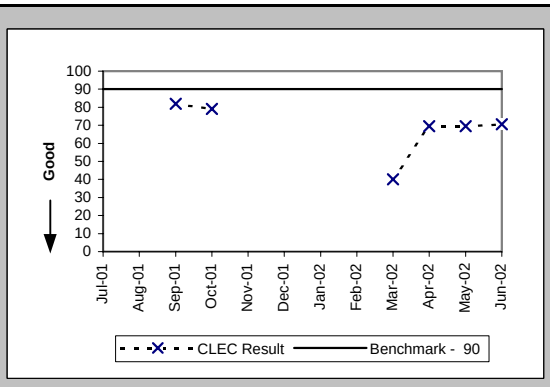
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	45	31.11%	46.29%	17	38	44.74%	-1.24	-1.76
Aug-01	19	42	45.24%	49.77%	1	26	3.85%	3.78	1.3
Sep-01	9	26	34.62%	47.57%	8	31	25.81%	0.69	-0.58
Oct-01	7	22	31.82%	46.58%	6	28	21.43%	0.79	-0.52
Nov-01	5	23	21.74%	41.25%	18	34	52.94%	-2.32	-2.41
Dec-01	5	23	21.74%	41.25%	7	14	50.00%	-1.67	-2.01
Jan-02	16	38	42.11%	49.37%	4	16	25.00%	1.15	-0.3
Feb-02	7	28	25.00%	43.30%	7	25	28.00%	-0.24	-1.15
Mar-02	15	33	45.45%	49.79%	8	30	26.67%	1.52	-0.08
Apr-02	7	28	25.00%	43.30%	5	28	17.86%	0.49	-0.7
May-02	4	17	23.53%	42.42%	5	21	23.81%	-0.02	-1.01
Jun-02	6	16	37.50%	48.41%	6	25	24.00%	0.88	-0.47



Checklist #1 - Collocation

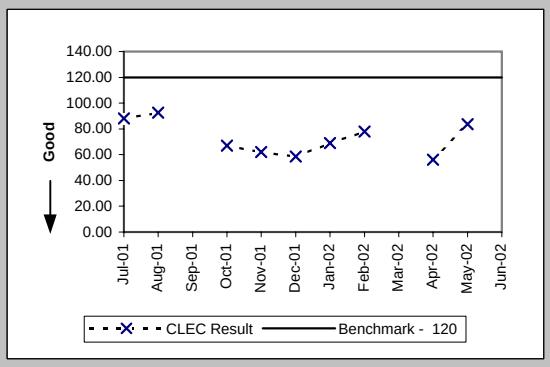
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	164	2	82.00	1.41
Oct-01	79	1	79.00	
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	80	2	40.00	
Apr-02	278	4	69.50	
May-02	278	4	69.50	
Jun-02	141	2	70.50	



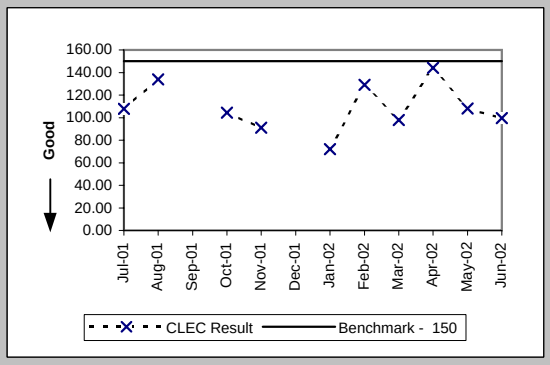
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	88	1	88.00	
Aug-01	185	2	92.50	12.02
Sep-01				
Oct-01	67	1	67.00	
Nov-01	62	1	62.00	
Dec-01	176	3	58.67	4.73
Jan-02	69	1	69.00	
Feb-02	78	1	78.00	
Mar-02				
Apr-02	56	1	56.00	
May-02	251	3	83.67	
Jun-02				



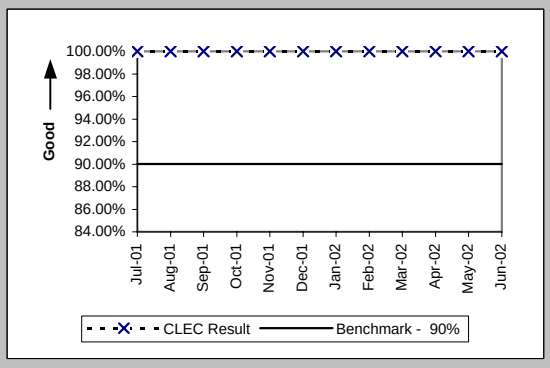
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	646	6	107.67	13.98
Aug-01	1072	8	134.00	11.14
Sep-01				
Oct-01	209	2	104.50	17.68
Nov-01	91	1	91.00	
Dec-01				
Jan-02	72	1	72.00	
Feb-02	129	1	129.00	
Mar-02	196	2	98.00	
Apr-02	144	1	144.00	
May-02	108	1	108.00	
Jun-02	199	2	99.50	



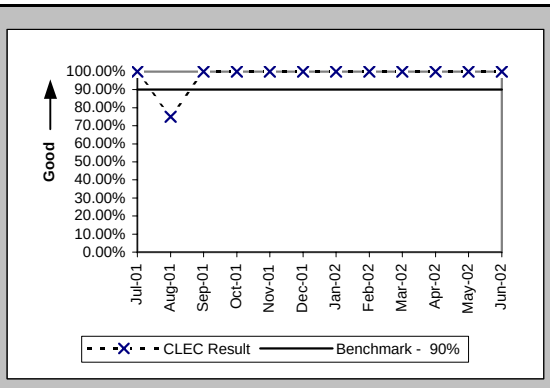
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	2	2	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	1	1	100.00%	
Feb-02	1	1	100.00%	
Mar-02	2	2	100.00%	
Apr-02	5	5	100.00%	
May-02	7	7	100.00%	
Jun-02	2	2	100.00%	

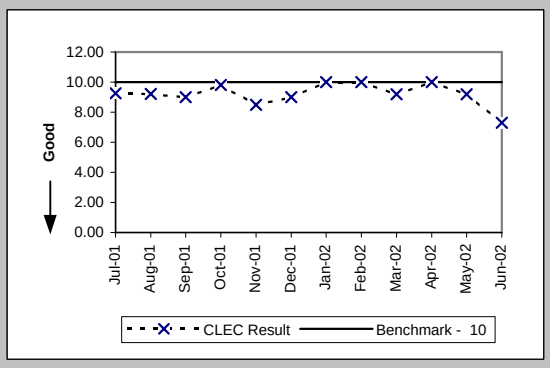


Checklist #1 - Collocation

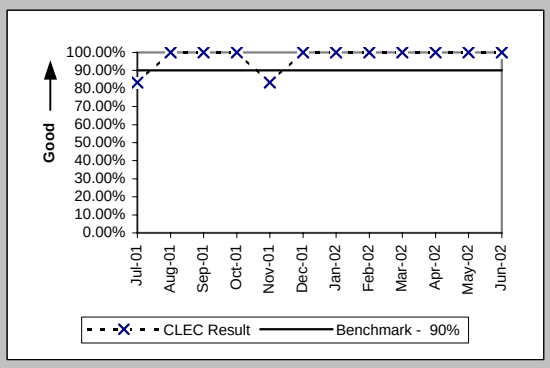
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	7	100.00%	0.00%
Aug-01	6	8	75.00%	43.30%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	
Feb-02	8	8	100.00%	
Mar-02	2	2	100.00%	
Apr-02	2	2	100.00%	
May-02	1	1	100.00%	
Jun-02	3	3	100.00%	



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	37	4	9.25	0.96
Aug-01	83	9	9.22	0.44
Sep-01	9	1	9.00	
Oct-01	49	5	9.80	0.45
Nov-01	17	2	8.50	0.71
Dec-01	27	3	9.00	1.00
Jan-02	30	3	10.00	
Feb-02	10	1	10.00	
Mar-02	46	5	9.20	
Apr-02	70	7	10.00	
May-02	46	5	9.20	
Jun-02	51	7	7.29	



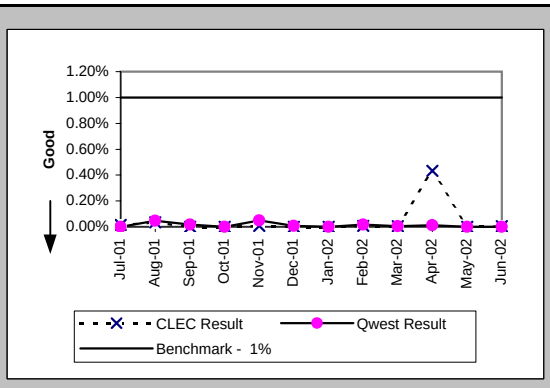
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	5	6	83.33%	37.27%
Aug-01	9	9	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	8	8	100.00%	0.00%
Nov-01	5	6	83.33%	37.27%
Dec-01	4	4	100.00%	0.00%
Jan-02	6	6	100.00%	
Feb-02	6	6	100.00%	
Mar-02	16	16	100.00%	
Apr-02	10	10	100.00%	
May-02	19	19	100.00%	
Jun-02	7	7	100.00%	



Checklist #1 - Trunk Blocking

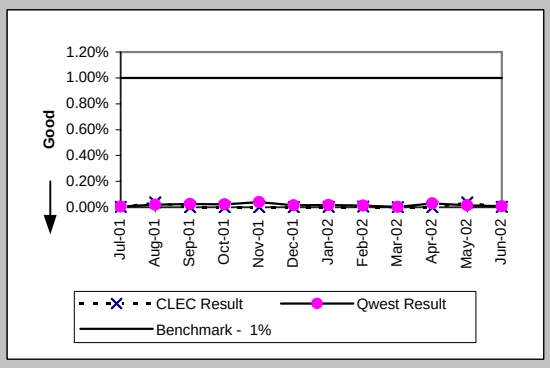
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3.15	22702	0.01%	0.04%	0.4	39746	0.00%	206.64	124.63
Aug-01	8.2	23878	0.03%	0.19%	18.61	39794	0.05%	-5.62	-4.41
Sep-01	0.14	22150	0.00%	0.02%	6.55	39938	0.02%	-25.27	-16.36
Oct-01	0	23854	0.00%	0.00%	0	40034	0.00%		
Nov-01	1.81	23566	0.01%	0.12%	20.04	40034	0.05%	-20.03	-13.18
Dec-01	0.24	23614	0.00%	0.02%	2.72	37850	0.01%	-7.84	-5.77
Jan-02	0	23662	0.00%	0.00%	0	39266	0.00%		
Feb-02	1.75	23806	0.01%	0.07%	6.34	39410	0.02%	-9.03	-6.49
Mar-02	1.4	27526	0.01%	0.02%	1.87	39410	0.00%	0.93	-0.44
Apr-02	118.36	27334	0.43%	1.52%	5.22	39410	0.01%	222.5	134.27
May-02	0.06	26302	0.00%	0.00%	0.25	38834	0.00%	-21.39	-14
Jun-02	1.19	26182	0.00%	0.04%	0.22	40154	0.00%	51.36	30.23



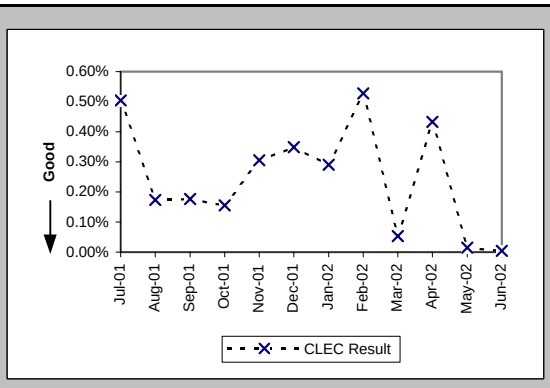
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0.22	9432	0.00%	0.02%	6.19	144808	0.00%	-2.22	-2.35
Aug-01	2.11	5712	0.04%	0.18%	28.31	145156	0.02%	4.11	1.5
Sep-01	0	5832	0.00%	0.00%	37.68	145585	0.03%	-6.79	-5.13
Oct-01	0	6072	0.00%	0.00%	34.28	146544	0.02%	-3.36	-3.04
Nov-01	0	7632	0.00%	0.00%	58.1	146425	0.04%	-9.59	-6.83
Dec-01	0	7368	0.00%	0.00%	21.72	142929	0.02%	-4.36	-3.65
Jan-02	0.19	6744	0.00%	0.03%	23.59	142551	0.02%	-6.4	-4.89
Feb-02	0.4	8376	0.00%	0.05%	17.94	137715	0.01%	-5.22	-4.17
Mar-02	0	10224	0.00%	0.00%	3.49	133719	0.00%	-9.71	-6.9
Apr-02	0	10872	0.00%	0.00%	40.61	133287	0.03%	-9.4	-6.72
May-02	4.4	11472	0.04%	0.57%	20.62	130743	0.02%	12.39	6.53
Jun-02	0.29	11544	0.00%	0.03%	9.53	124630	0.01%	-4.81	-3.93

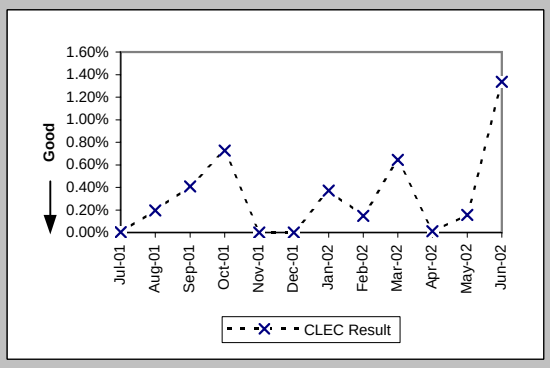


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	118.87	23566	0.50%	2.73%
Aug-01	41.99	24286	0.17%	1.14%
Sep-01	40.75	23110	0.18%	1.28%
Oct-01	38.68	24838	0.16%	1.07%
Nov-01	79.38	25990	0.31%	0.94%
Dec-01	92.59	26518	0.35%	0.99%
Jan-02	77.81	26830	0.29%	0.88%
Feb-02	143.77	27238	0.53%	1.39%
Mar-02	14.69	27670	0.05%	0.66%
Apr-02	118.36	27334	0.43%	1.52%
May-02	3.96	26494	0.01%	0.17%
Jun-02	1.19	26182	0.00%	0.04%



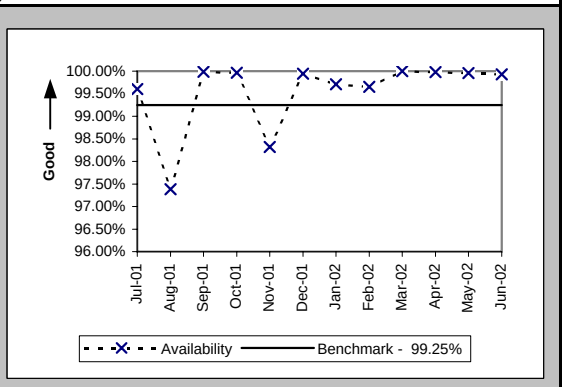
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0.22	9432	0.00%	0.02%
Aug-01	11.54	5880	0.20%	0.94%
Sep-01	24.8	6072	0.41%	2.19%
Oct-01	45.46	6264	0.73%	4.14%
Nov-01	0	7632	0.00%	0.00%
Dec-01	0	7368	0.00%	0.00%
Jan-02	28.34	7608	0.37%	1.04%
Feb-02	12.77	8640	0.15%	0.81%
Mar-02	66.98	10392	0.64%	6.08%
Apr-02	1.27	10896	0.01%	0.25%
May-02	18.33	11664	0.16%	1.75%
Jun-02	161.76	12096	1.34%	6.74%



Checklist #2 - Gateway Availability

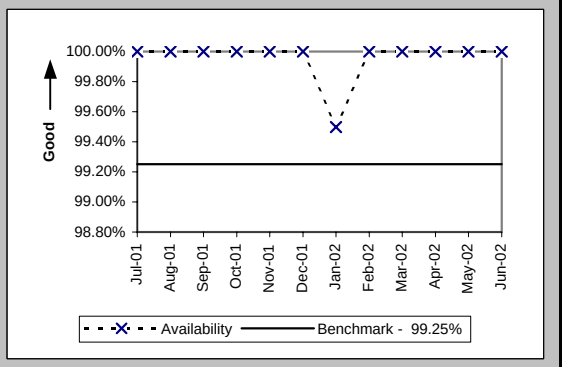
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



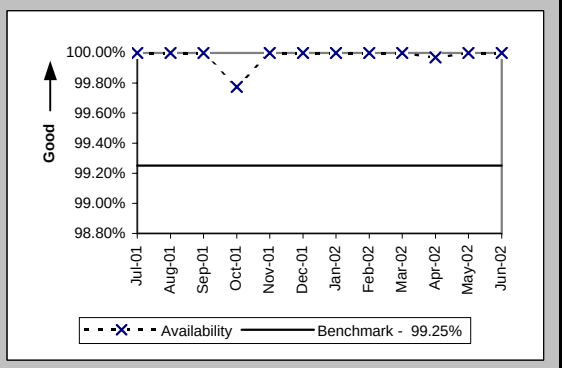
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



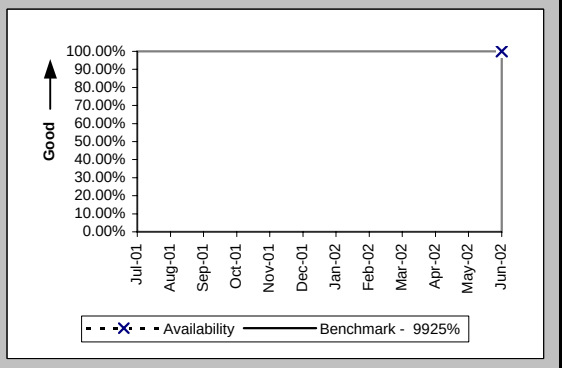
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

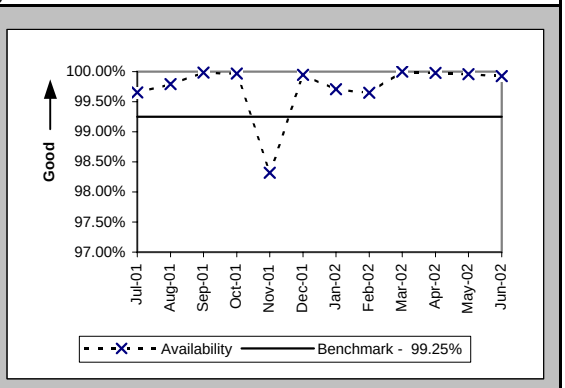
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

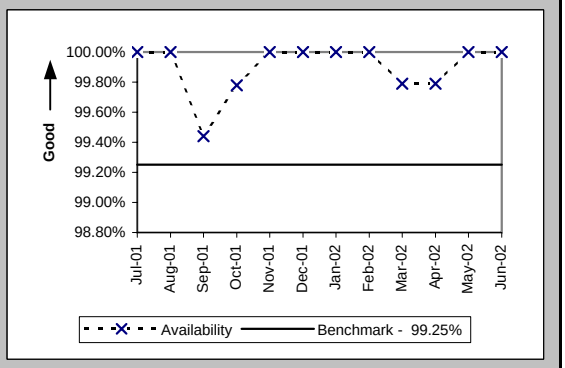
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



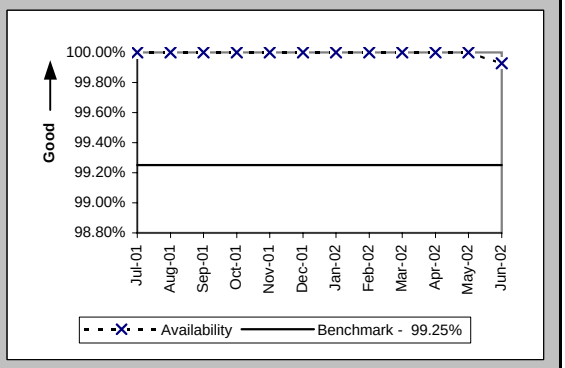
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



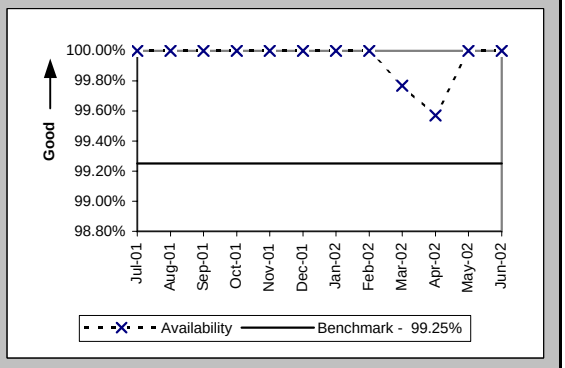
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

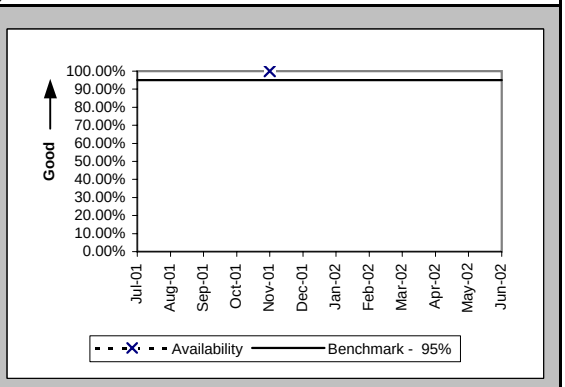
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

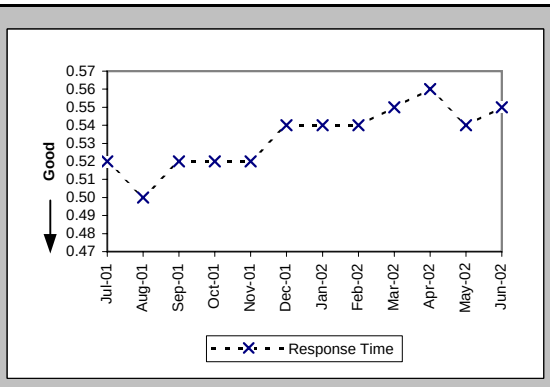


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

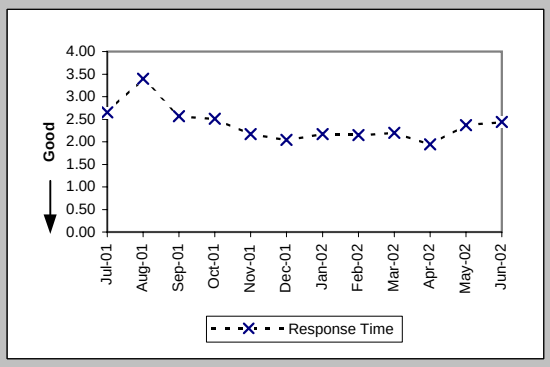
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



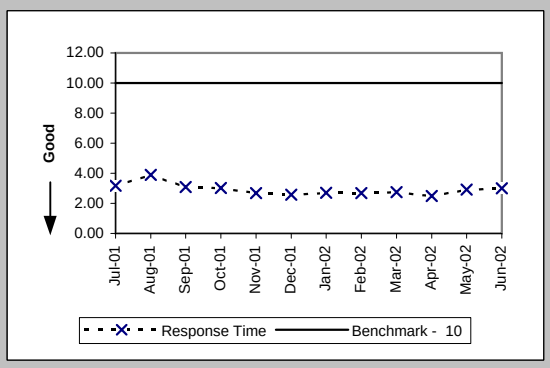
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



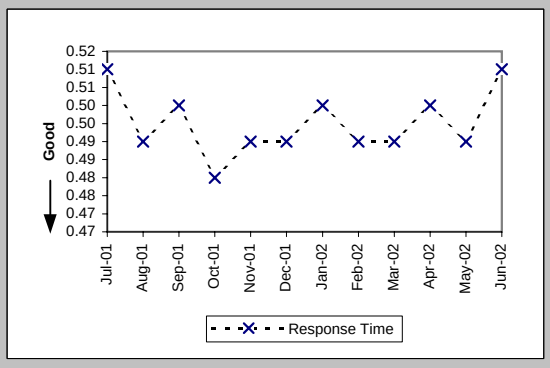
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

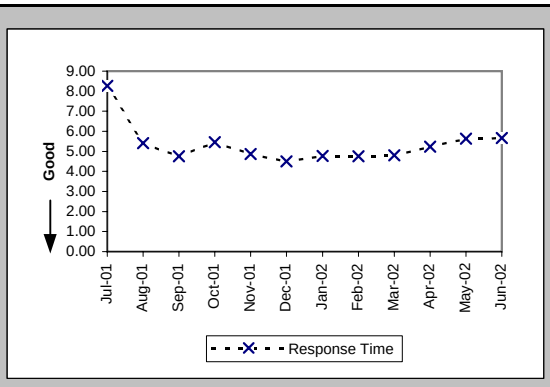
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

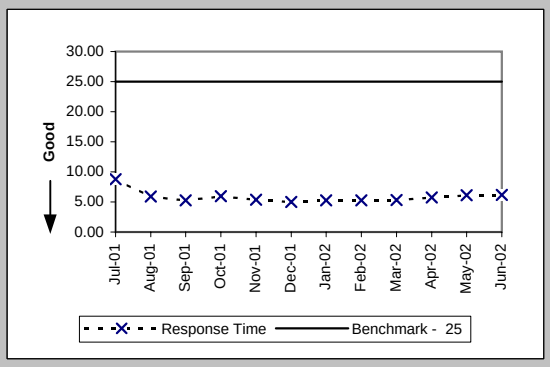
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



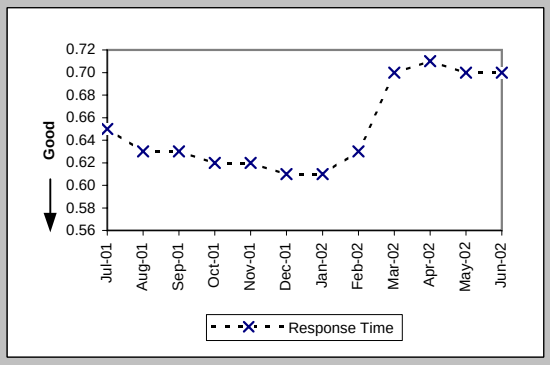
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



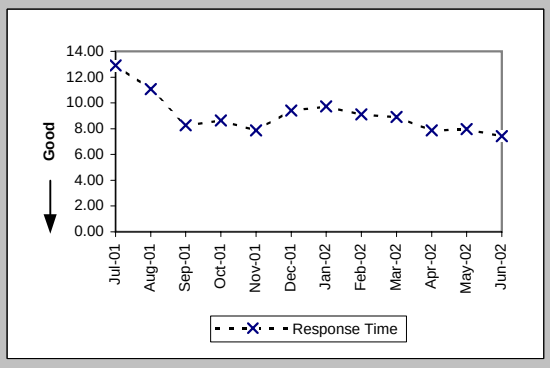
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

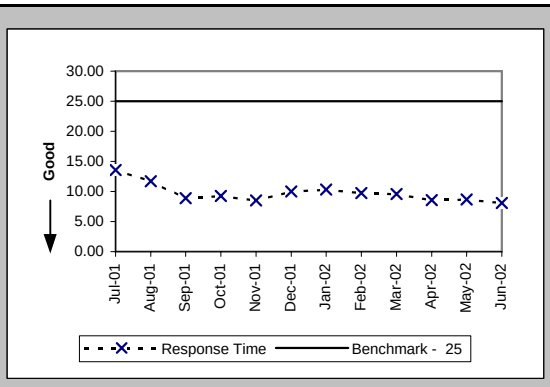
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

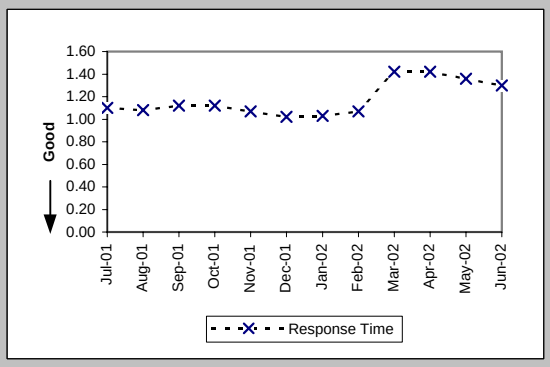
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



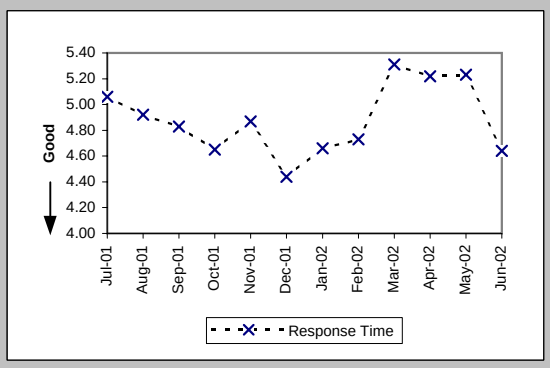
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



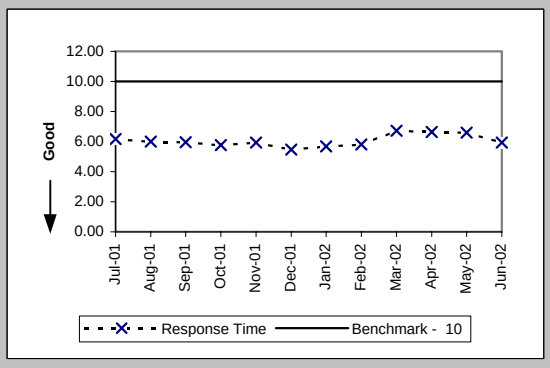
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

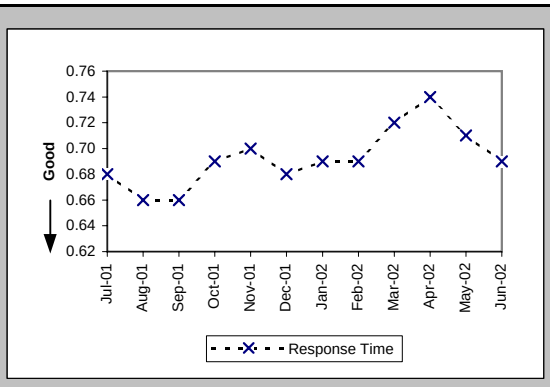
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

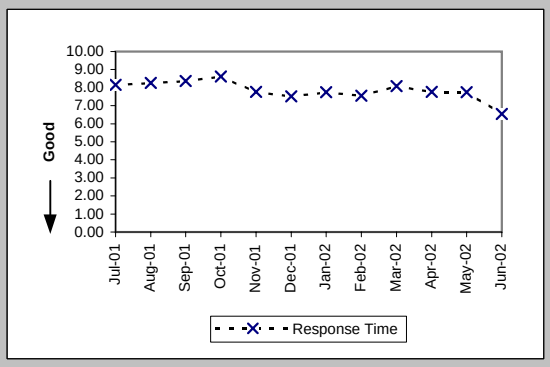
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



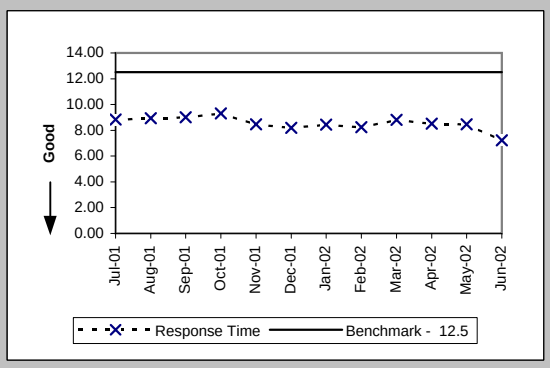
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



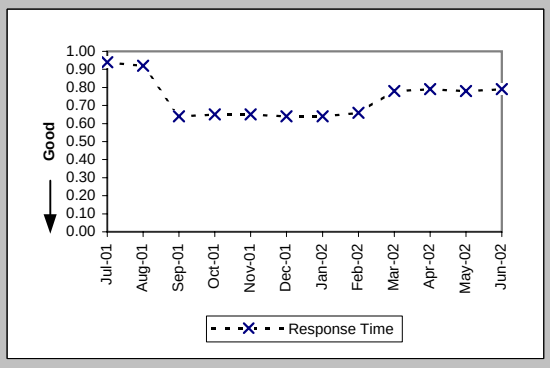
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

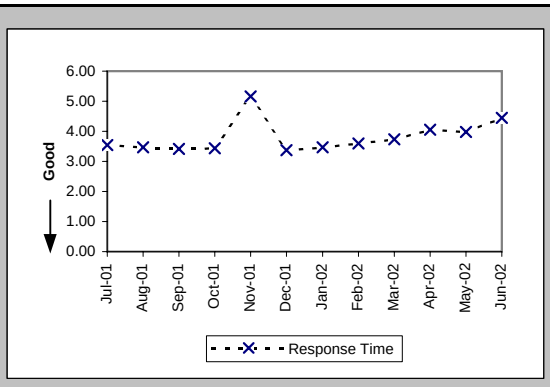
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

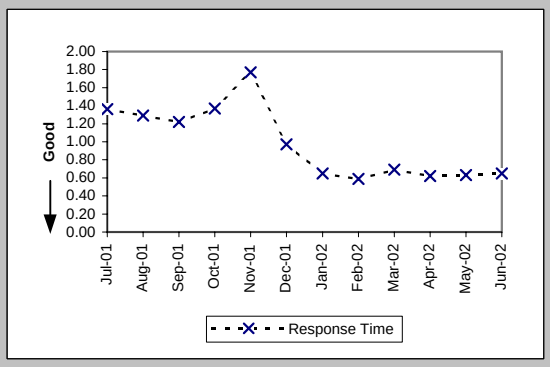
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



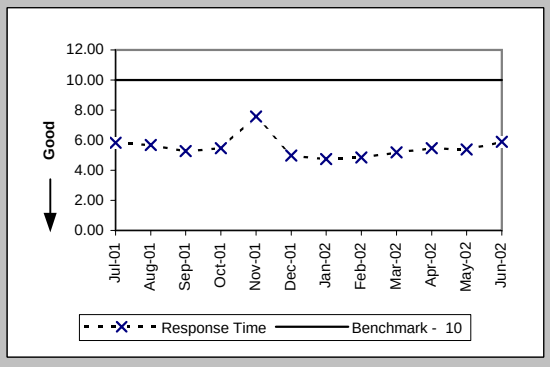
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



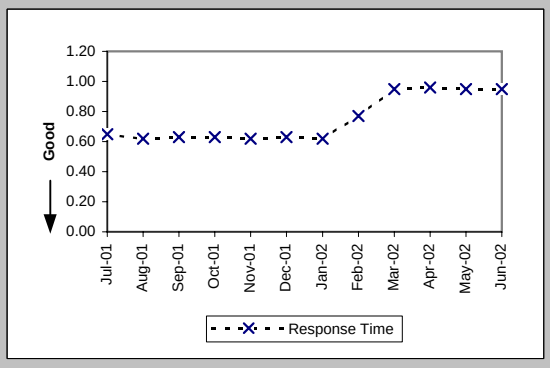
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

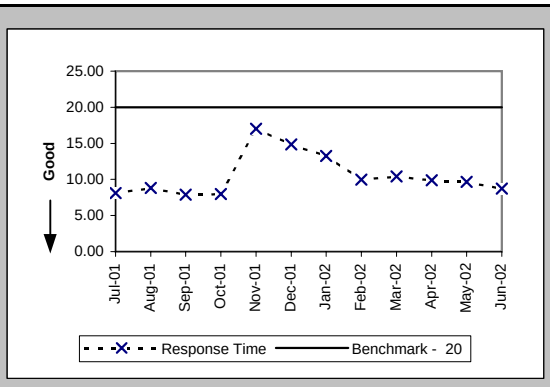
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

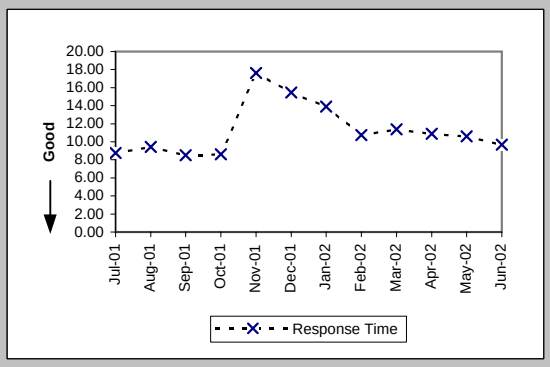
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



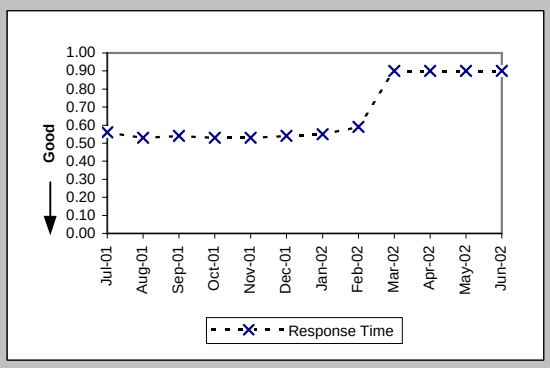
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



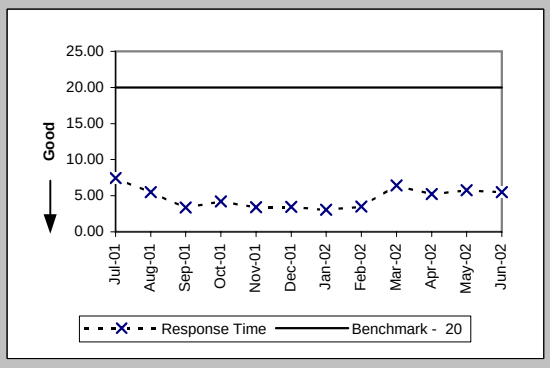
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

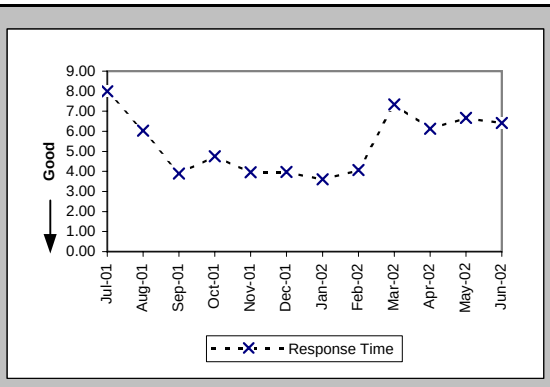
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

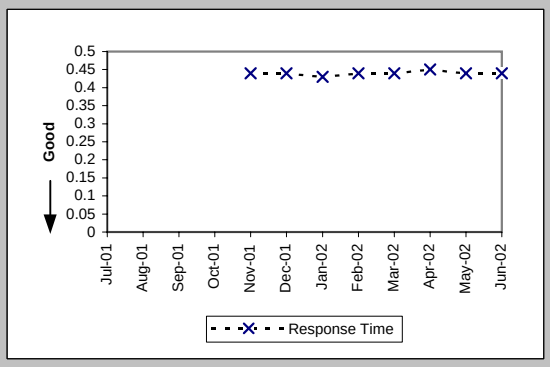
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



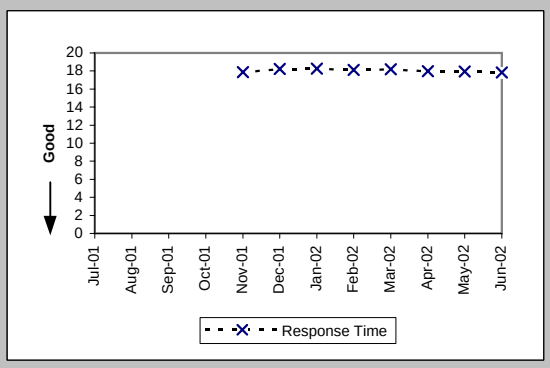
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



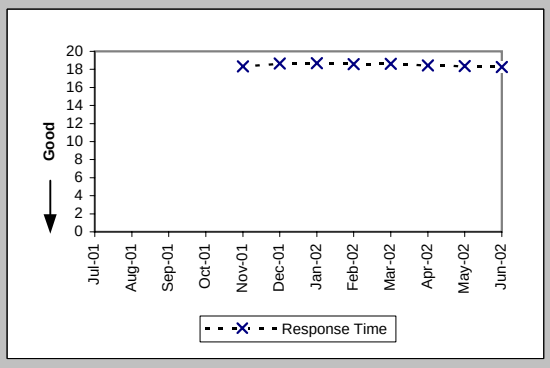
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

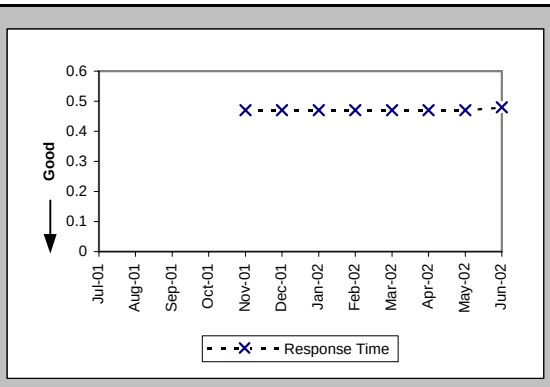
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

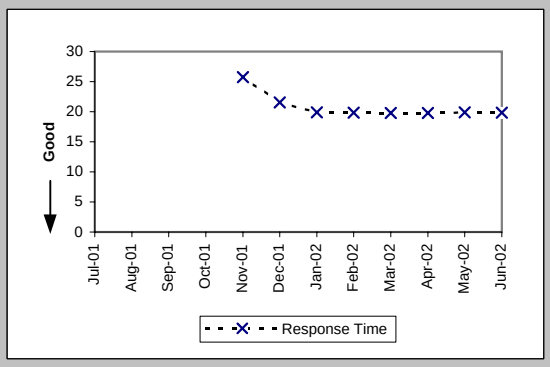
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



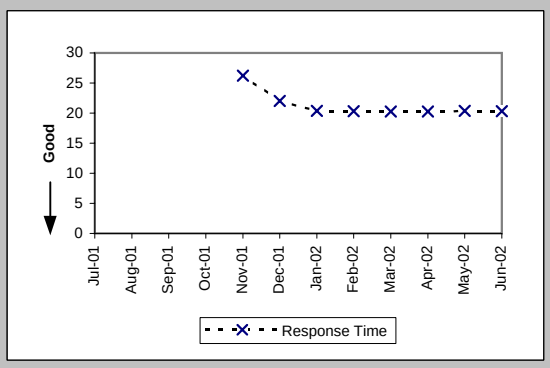
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



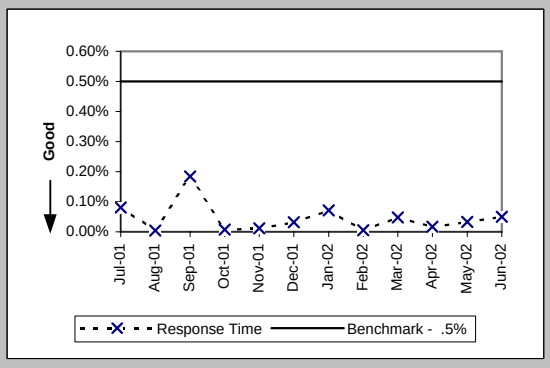
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



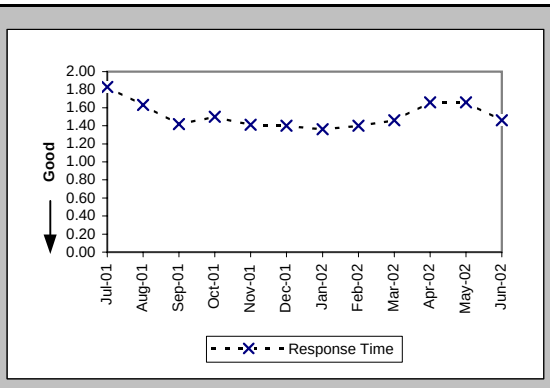
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

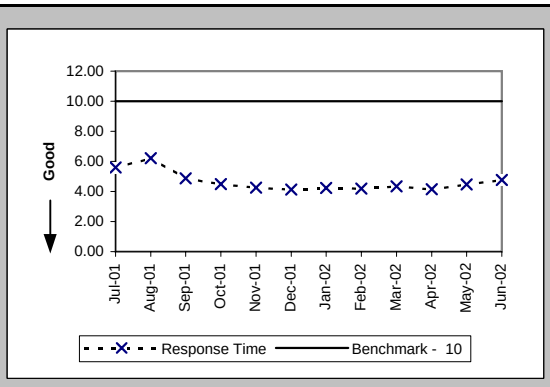
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

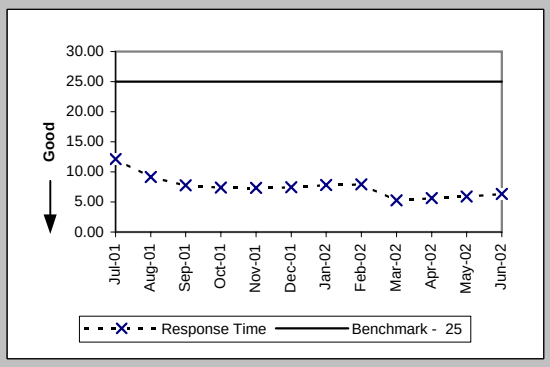
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



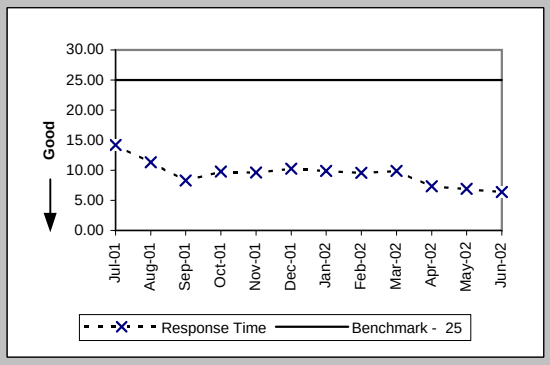
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



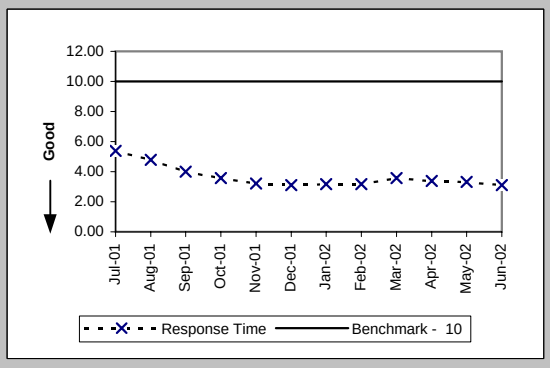
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

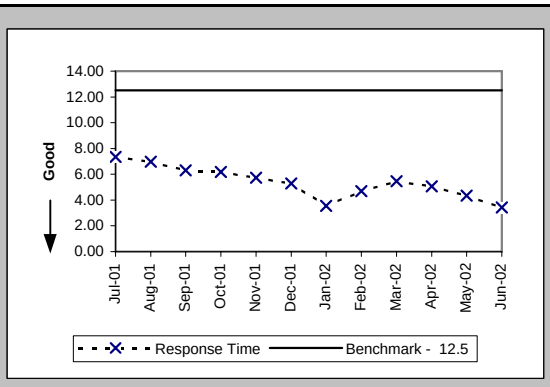
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

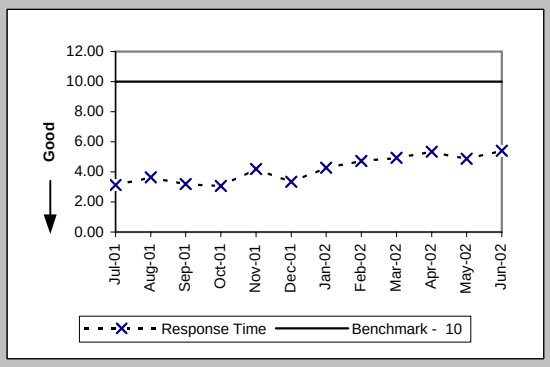
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



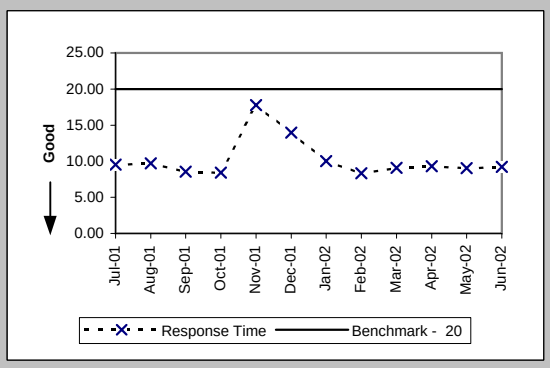
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



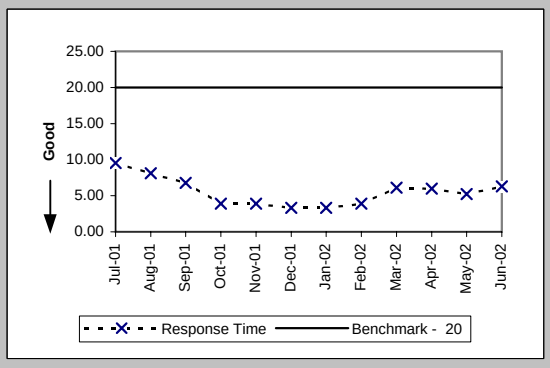
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

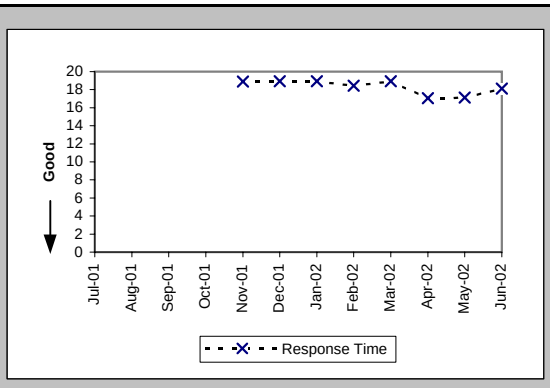
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

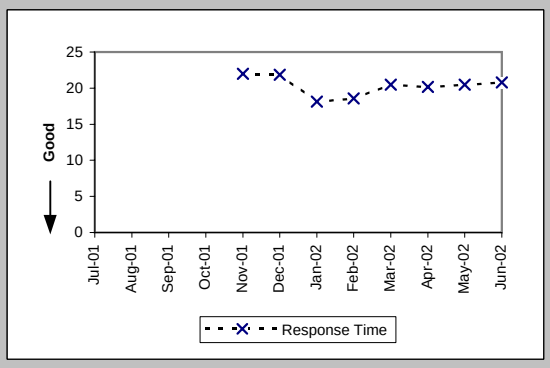
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



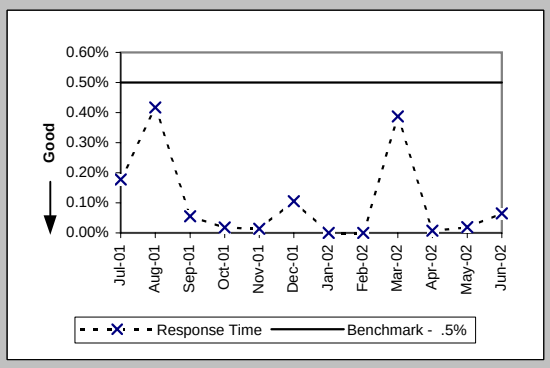
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



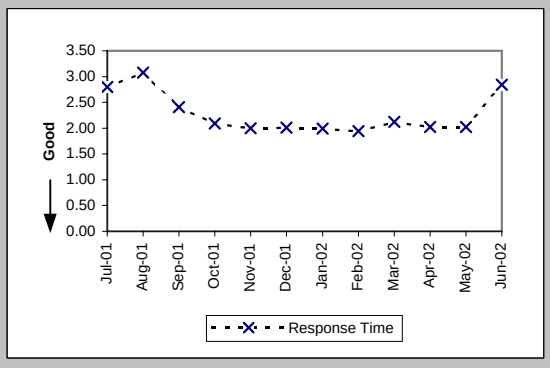
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

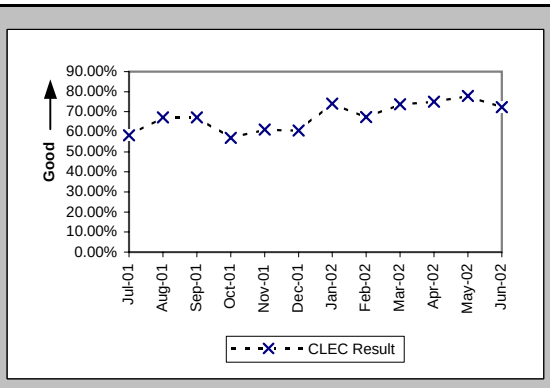
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

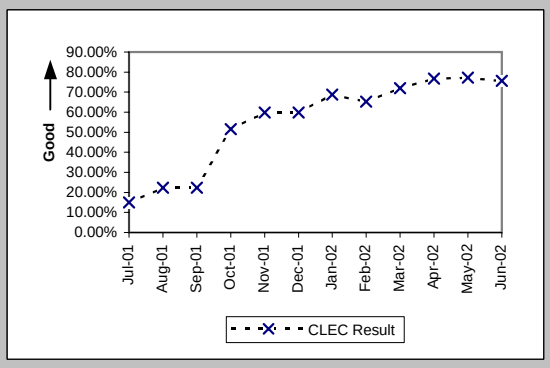
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	2425	4167	58.20%	49.32%
Aug-01	3646	5421	67.26%	46.93%
Sep-01	2640	3933	67.12%	46.98%
Oct-01	2237	3931	56.91%	49.52%
Nov-01	1990	3254	61.16%	48.74%
Dec-01	2125	3504	60.65%	48.85%
Jan-02	5400	7288	74.09%	43.81%
Feb-02	3489	5180	67.36%	46.89%
Mar-02	4277	5796	73.79%	43.98%
Apr-02	4199	5594	75.06%	43.27%
May-02	4724	6065	77.89%	41.50%
Jun-02	3809	5270	72.28%	44.76%



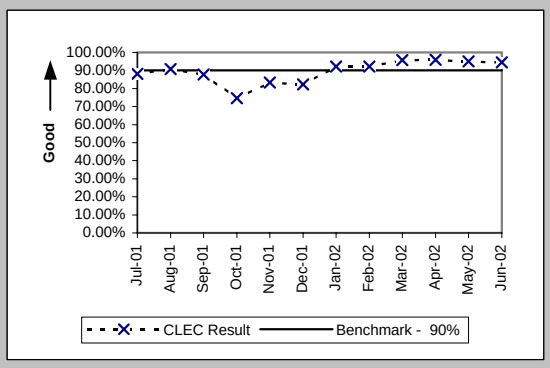
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	380	2541	14.95%	35.66%
Aug-01	777	3466	22.42%	41.70%
Sep-01	604	2694	22.42%	41.71%
Oct-01	829	1608	51.55%	49.98%
Nov-01	1156	1932	59.83%	49.02%
Dec-01	753	1258	59.86%	49.02%
Jan-02	1855	2696	68.81%	46.33%
Feb-02	849	1300	65.31%	47.60%
Mar-02	697	968	72.00%	44.90%
Apr-02	839	1093	76.76%	42.24%
May-02	916	1185	77.30%	41.89%
Jun-02	904	1194	75.71%	42.88%



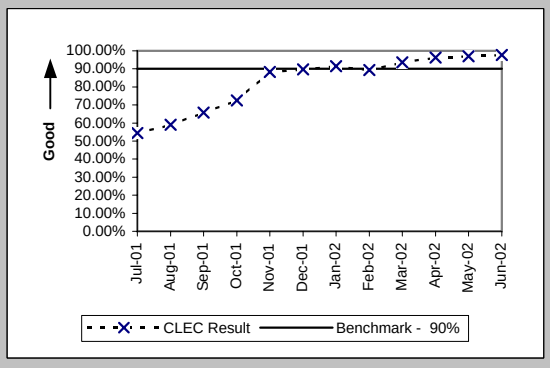
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	2425	2752	88.12%	32.36%
Aug-01	3646	4013	90.85%	28.83%
Sep-01	2640	3010	87.71%	32.83%
Oct-01	2237	2996	74.67%	43.49%
Nov-01	1990	2387	83.37%	37.24%
Dec-01	2125	2582	82.30%	38.17%
Jan-02	5400	5861	92.13%	26.92%
Feb-02	3489	3786	92.16%	26.89%
Mar-02	4277	4469	95.70%	20.28%
Apr-02	4199	4381	95.85%	19.95%
May-02	4724	4972	95.01%	21.77%
Jun-02	3808	4031	94.47%	22.86%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

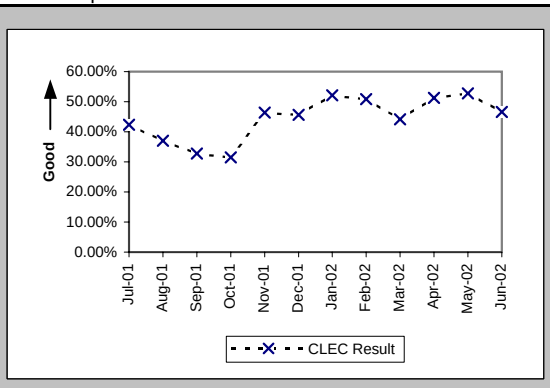
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	380	698	54.44%	49.80%
Aug-01	777	1315	59.09%	49.17%
Sep-01	604	919	65.72%	47.46%
Oct-01	829	1142	72.59%	44.61%
Nov-01	1156	1310	88.24%	32.21%
Dec-01	753	840	89.64%	30.47%
Jan-02	1855	2026	91.56%	27.80%
Feb-02	849	951	89.27%	30.94%
Mar-02	697	745	93.56%	24.55%
Apr-02	839	872	96.22%	19.08%
May-02	916	944	97.03%	16.97%
Jun-02	904	926	97.62%	15.23%



Checklist #2 - Electronic Flow-through - Unbundled Loops

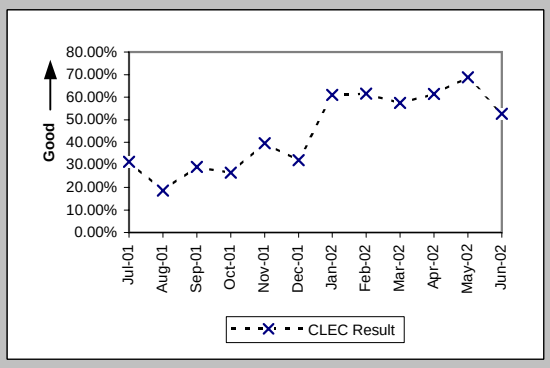
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	551	1302	42.32%	49.41%
Aug-01	588	1590	36.98%	48.28%
Sep-01	427	1304	32.75%	46.93%
Oct-01	528	1676	31.50%	46.45%
Nov-01	536	1155	46.41%	49.87%
Dec-01	382	837	45.64%	49.81%
Jan-02	539	1035	52.08%	49.96%
Feb-02	426	837	50.90%	49.99%
Mar-02	411	932	44.10%	49.65%
Apr-02	467	911	51.26%	49.98%
May-02	552	1047	52.72%	49.93%
Jun-02	427	916	46.62%	49.89%



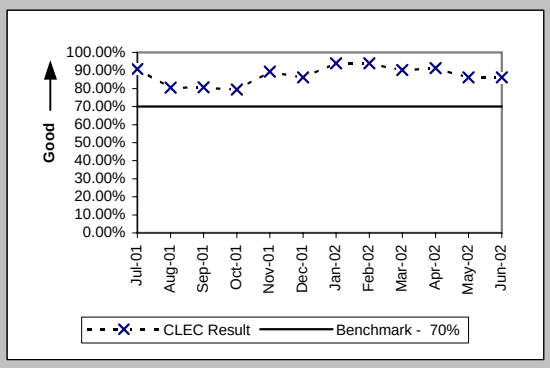
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	682	2174	31.37%	46.40%
Aug-01	409	2198	18.61%	38.92%
Sep-01	740	2549	29.03%	45.39%
Oct-01	848	3198	26.52%	44.14%
Nov-01	925	2335	39.61%	48.91%
Dec-01	861	2689	32.02%	46.66%
Jan-02	2323	3807	61.02%	48.77%
Feb-02	1618	2630	61.52%	48.65%
Mar-02	1566	2729	57.38%	49.45%
Apr-02	2376	3865	61.47%	48.67%
May-02	2875	4176	68.85%	46.31%
Jun-02	2103	3996	52.63%	49.93%



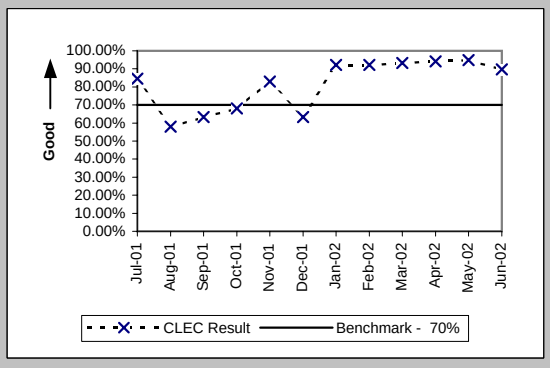
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	551	607	90.77%	28.94%
Aug-01	588	731	80.44%	39.67%
Sep-01	427	529	80.72%	39.45%
Oct-01	528	664	79.52%	40.36%
Nov-01	536	600	89.33%	30.87%
Dec-01	382	443	86.23%	34.46%
Jan-02	539	574	93.90%	23.93%
Feb-02	426	453	94.04%	23.67%
Mar-02	411	455	90.33%	29.56%
Apr-02	467	511	91.39%	28.05%
May-02	552	641	86.12%	34.58%
Jun-02	427	496	86.09%	34.61%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

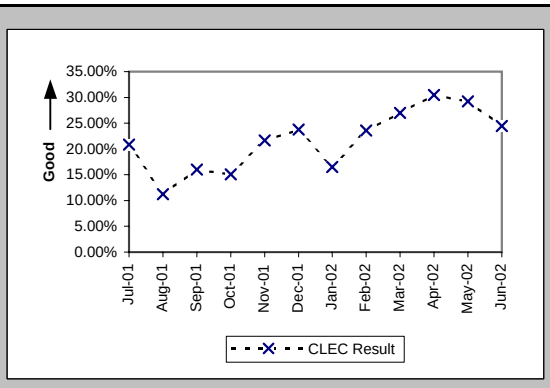
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	682	806	84.62%	36.08%
Aug-01	409	705	58.01%	49.35%
Sep-01	740	1169	63.30%	48.20%
Oct-01	848	1245	68.11%	46.60%
Nov-01	925	1114	83.03%	37.53%
Dec-01	861	1361	63.26%	48.21%
Jan-02	2323	2521	92.15%	26.90%
Feb-02	1618	1755	92.19%	26.83%
Mar-02	1566	1680	93.21%	25.15%
Apr-02	2376	2526	94.06%	23.63%
May-02	2875	3029	94.92%	21.97%
Jun-02	2103	2342	89.80%	30.27%



Checklist #2 - Electronic Flow-through - LNP

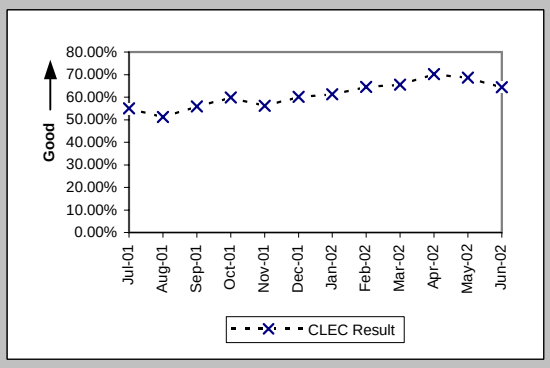
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	54	259	20.85%	40.62%
Aug-01	34	302	11.26%	31.61%
Sep-01	34	212	16.04%	36.70%
Oct-01	57	378	15.08%	35.78%
Nov-01	141	651	21.66%	41.19%
Dec-01	94	396	23.74%	42.55%
Jan-02	53	321	16.51%	37.13%
Feb-02	55	233	23.61%	42.47%
Mar-02	75	278	26.98%	44.38%
Apr-02	86	282	30.50%	46.04%
May-02	119	407	29.24%	45.49%
Jun-02	95	389	24.42%	42.96%



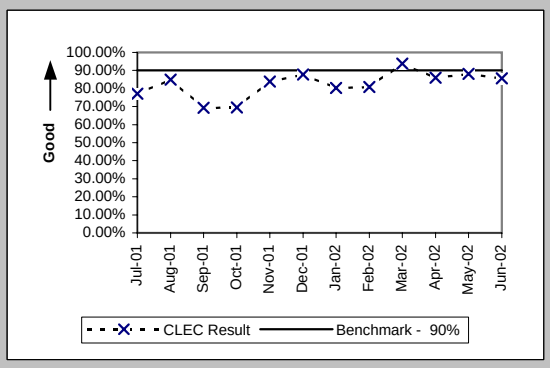
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2375	4319	54.99%	49.75%
Aug-01	1789	3492	51.23%	49.98%
Sep-01	2071	3706	55.88%	49.65%
Oct-01	3058	5113	59.81%	49.03%
Nov-01	3162	5626	56.20%	49.61%
Dec-01	3054	5080	60.12%	48.97%
Jan-02	3305	5396	61.25%	48.72%
Feb-02	3083	4782	64.47%	47.86%
Mar-02	3215	4901	65.60%	47.50%
Apr-02	3271	4658	70.22%	45.73%
May-02	3801	5534	68.68%	46.38%
Jun-02	3433	5336	64.34%	47.90%



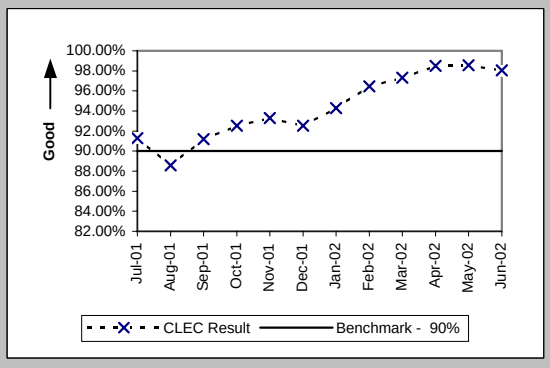
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	54	70	77.14%	41.99%
Aug-01	34	40	85.00%	35.71%
Sep-01	34	49	69.39%	46.09%
Oct-01	57	82	69.51%	46.04%
Nov-01	141	168	83.93%	36.73%
Dec-01	94	107	87.85%	32.67%
Jan-02	53	66	80.30%	39.77%
Feb-02	55	68	80.88%	39.32%
Mar-02	75	80	93.75%	24.21%
Apr-02	86	100	86.00%	34.70%
May-02	119	135	88.15%	32.32%
Jun-02	95	111	85.59%	35.12%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

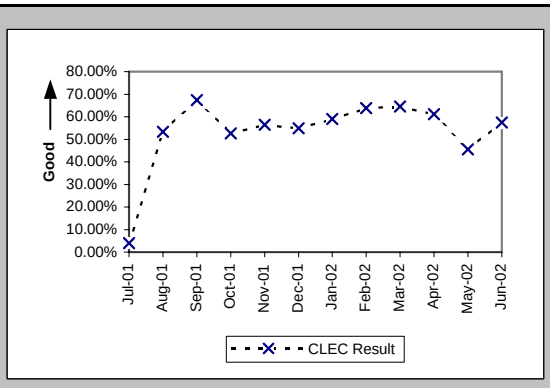
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2375	2602	91.28%	28.22%
Aug-01	1789	2020	88.56%	31.82%
Sep-01	2071	2271	91.19%	28.34%
Oct-01	3058	3305	92.53%	26.30%
Nov-01	3162	3389	93.30%	25.00%
Dec-01	3054	3301	92.52%	26.31%
Jan-02	3305	3505	94.29%	23.20%
Feb-02	3083	3196	96.46%	18.47%
Mar-02	3215	3304	97.31%	16.19%
Apr-02	3271	3321	98.49%	12.18%
May-02	3801	3856	98.57%	11.86%
Jun-02	3433	3501	98.06%	13.80%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

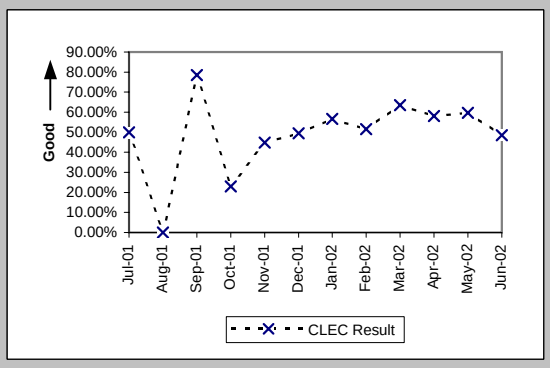
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6	152	3.95%	19.47%
Aug-01	16	30	53.33%	49.89%
Sep-01	31	46	67.39%	46.88%
Oct-01	236	448	52.68%	49.93%
Nov-01	284	503	56.46%	49.58%
Dec-01	389	708	54.94%	49.76%
Jan-02	525	890	58.99%	49.19%
Feb-02	488	764	63.87%	48.04%
Mar-02	652	1010	64.55%	47.83%
Apr-02	984	1609	61.16%	48.74%
May-02	829	1818	45.60%	49.81%
Jun-02	983	1710	57.49%	49.44%



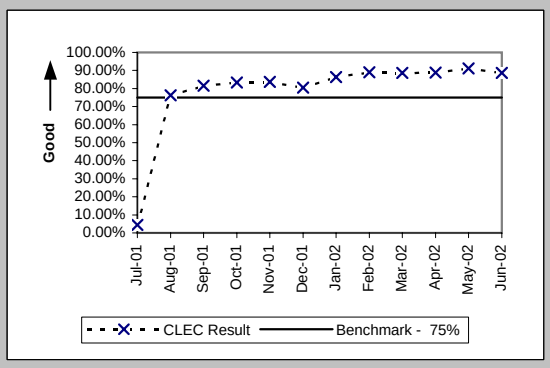
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	4	8	50.00%	50.00%
Aug-01	0	3	0.00%	0.00%
Sep-01	11	14	78.57%	41.03%
Oct-01	110	478	23.01%	42.09%
Nov-01	212	472	44.92%	49.74%
Dec-01	173	350	49.43%	50.00%
Jan-02	320	565	56.64%	49.56%
Feb-02	253	491	51.53%	49.98%
Mar-02	283	446	63.45%	48.16%
Apr-02	246	424	58.02%	49.35%
May-02	538	902	59.65%	49.06%
Jun-02	549	1130	48.58%	49.98%



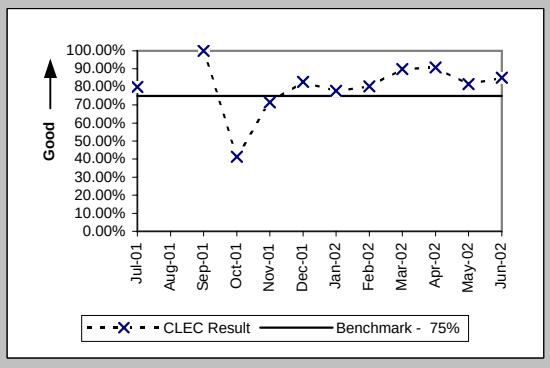
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6	137	4.38%	20.46%
Aug-01	16	21	76.19%	42.59%
Sep-01	31	38	81.58%	38.77%
Oct-01	236	283	83.39%	37.22%
Nov-01	284	339	83.78%	36.87%
Dec-01	389	483	80.54%	39.59%
Jan-02	525	608	86.35%	34.33%
Feb-02	488	548	89.05%	31.23%
Mar-02	652	735	88.71%	31.65%
Apr-02	984	1108	88.81%	31.53%
May-02	829	909	91.20%	28.33%
Jun-02	983	1109	88.64%	31.73%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

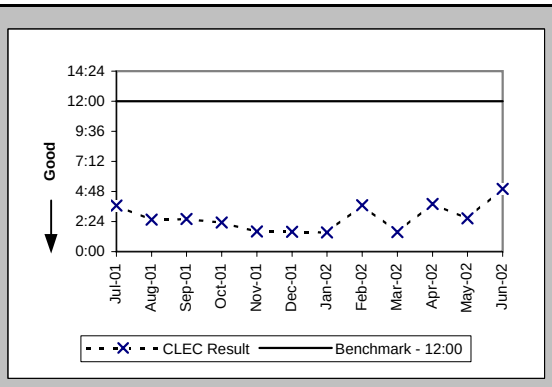
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	4	5	80.00%	40.00%
Aug-01				
Sep-01	11	11	100.00%	0.00%
Oct-01	110	266	41.35%	49.25%
Nov-01	212	297	71.38%	45.20%
Dec-01	173	209	82.78%	37.76%
Jan-02	320	411	77.86%	41.52%
Feb-02	253	315	80.32%	39.76%
Mar-02	283	315	89.84%	30.21%
Apr-02	246	271	90.77%	28.94%
May-02	538	659	81.64%	38.72%
Jun-02	549	645	85.12%	35.59%



Checklist #2 - LSR Rejections

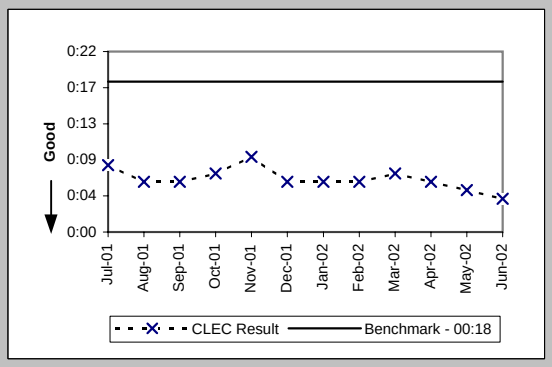
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2361:09	644	3:40
Aug-01	1852:56	729	2:33
Sep-01	1442:21	550	2:37
Oct-01	1485:25	637	2:20
Nov-01	680:04	423	1:36
Dec-01	690:37	438	1:35
Jan-02	828:49	539	1:32
Feb-02	1649:16	445	3:42
Mar-02	1102:52	714	1:33
Apr-02	2244:06	591	3:48
May-02	1945:24	730	2:40
Jun-02	4425:05	885	5:00



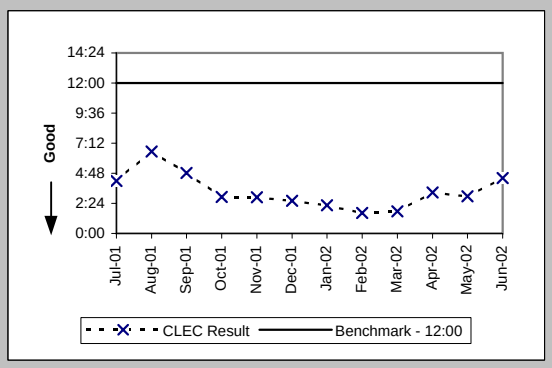
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



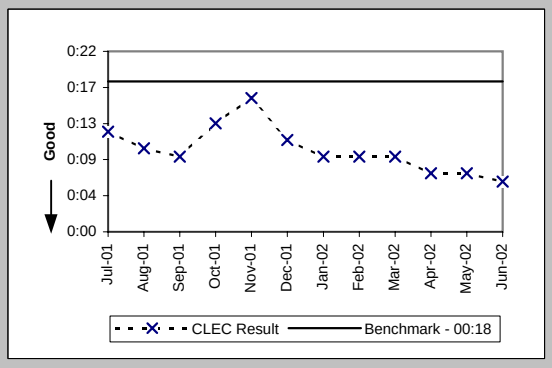
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4214:33	1003	4:12
Aug-01	9623:36	1474	6:32
Sep-01	5708:03	1180	4:50
Oct-01	4339:31	1493	2:54
Nov-01	2638:38	914	2:53
Dec-01	2135:24	821	2:36
Jan-02	2422:41	1080	2:15
Feb-02	1356:12	827	1:38
Mar-02	1163:26	664	1:45
Apr-02	3559:42	1091	3:16
May-02	3886:12	1318	2:57
Jun-02	5391:55	1223	4:25



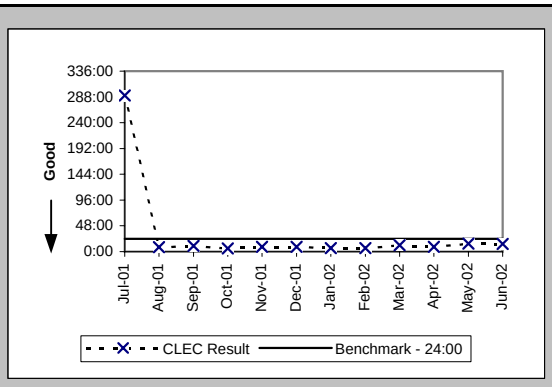
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

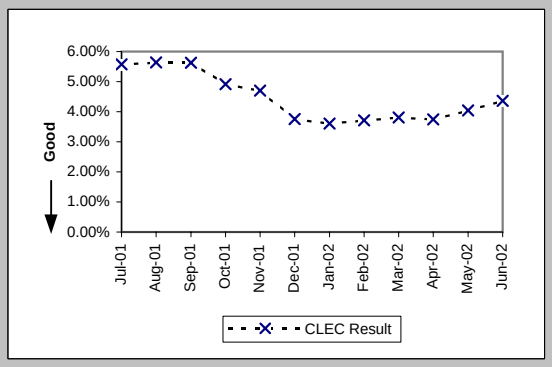


Checklist #2 - LSR Rejections

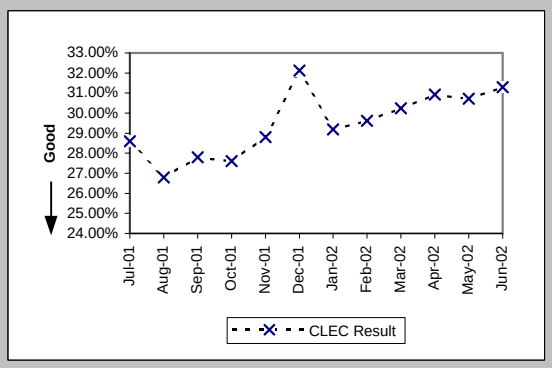
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	53148:33	183	290:26
Aug-01	2306:03	278	8:18
Sep-01	1753:01	168	10:26
Oct-01	762:36	127	6:00
Nov-01	938:58	105	8:57
Dec-01	887:24	98	9:03
Jan-02	705:18	111	6:21
Feb-02	701:47	109	6:26
Mar-02	1287:57	106	12:09
Apr-02	833:49	96	8:41
May-02	1635:18	111	14:44
Jun-02	1844:38	128	14:25



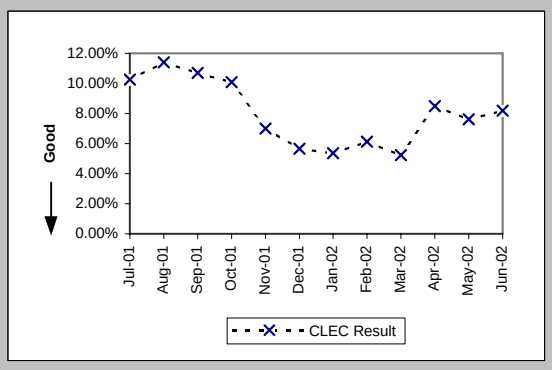
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

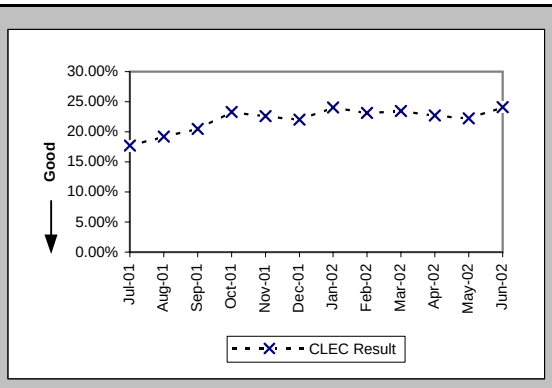


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

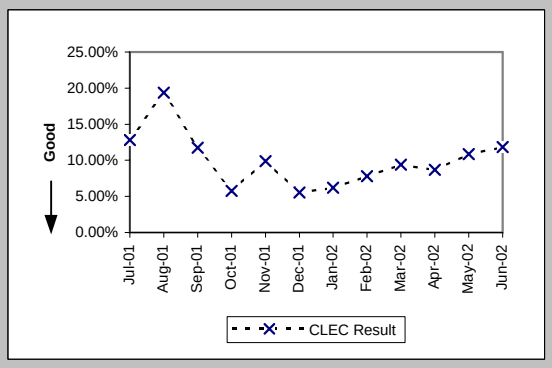


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



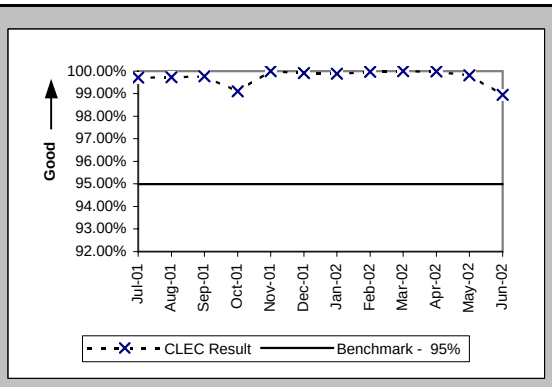
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	183	1430	12.80%
Aug-01	278	1434	19.39%
Sep-01	168	1429	11.76%
Oct-01	127	2202	5.77%
Nov-01	105	1060	9.91%
Dec-01	98	1763	5.56%
Jan-02	111	1792	6.19%
Feb-02	109	1394	7.82%
Mar-02	106	1127	9.41%
Apr-02	96	1107	8.67%
May-02	111	1022	10.86%
Jun-02	128	1081	11.84%



Checklist #2 - Firm Order Confirmations - Resale

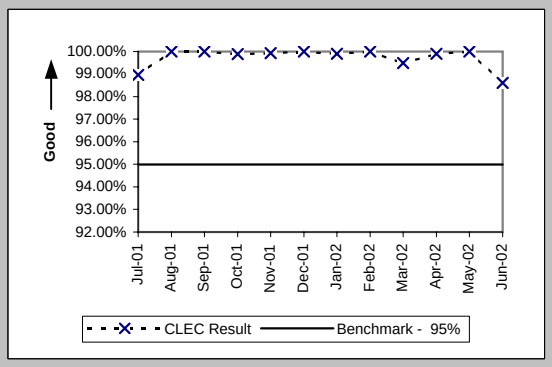
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2424	2431	99.71%
Aug-01	3652	3662	99.73%
Sep-01	2658	2664	99.77%
Oct-01	2435	2457	99.10%
Nov-01	2265	2265	100.00%
Dec-01	2505	2507	99.92%
Jan-02	5585	5591	99.89%
Feb-02	3891	3892	99.97%
Mar-02	4893	4893	100.00%
Apr-02	5103	5104	99.98%
May-02	5434	5444	99.82%
Jun-02	4696	4746	98.95%



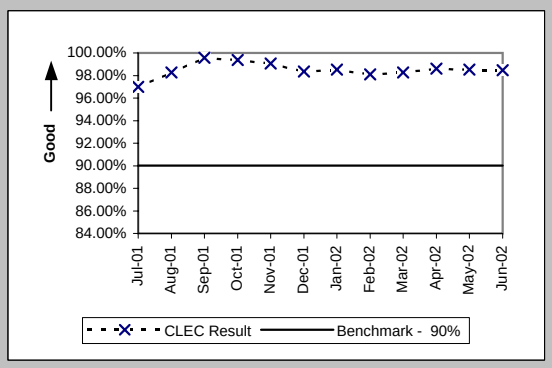
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	380	384	98.96%
Aug-01	777	777	100.00%
Sep-01	615	615	100.00%
Oct-01	934	935	99.89%
Nov-01	1364	1365	99.93%
Dec-01	921	921	100.00%
Jan-02	2161	2163	99.91%
Feb-02	1100	1100	100.00%
Mar-02	966	971	99.49%
Apr-02	1078	1079	99.91%
May-02	1445	1445	100.00%
Jun-02	1417	1437	98.61%



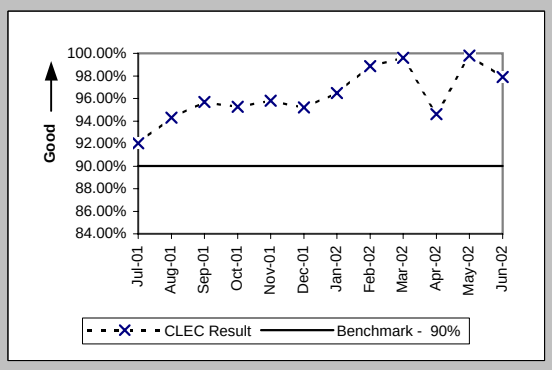
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1778	1833	97.00%
Aug-01	1701	1731	98.27%
Sep-01	1205	1210	99.59%
Oct-01	1877	1889	99.36%
Nov-01	1474	1488	99.06%
Dec-01	1720	1749	98.34%
Jan-02	2192	2225	98.52%
Feb-02	1867	1903	98.11%
Mar-02	1811	1843	98.26%
Apr-02	2000	2028	98.62%
May-02	2291	2325	98.54%
Jun-02	2325	2361	98.48%



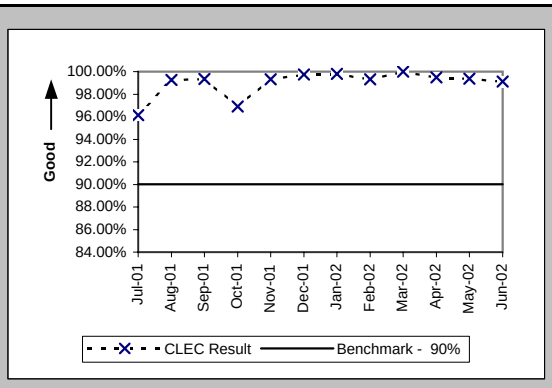
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1975	2146	92.03%
Aug-01	2480	2630	94.30%
Sep-01	1975	2064	95.69%
Oct-01	2237	2348	95.27%
Nov-01	2103	2195	95.81%
Dec-01	1905	2001	95.20%
Jan-02	2854	2958	96.48%
Feb-02	1755	1775	98.87%
Mar-02	1470	1476	99.59%
Apr-02	3014	3186	94.60%
May-02	1895	1899	99.79%
Jun-02	2747	2806	97.90%



Checklist #2 - Firm Order Confirmations - Resale

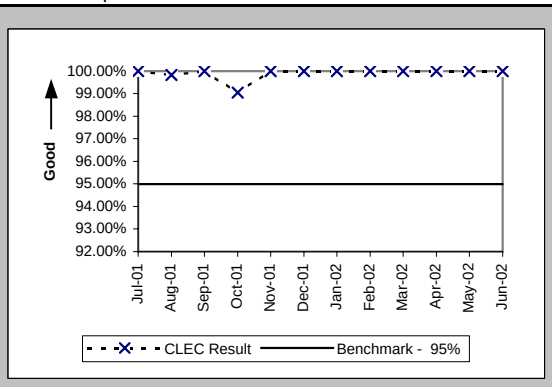
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1124	1169	96.15%
Aug-01	1067	1075	99.26%
Sep-01	1088	1095	99.36%
Oct-01	1847	1906	96.90%
Nov-01	891	897	99.33%
Dec-01	1526	1530	99.74%
Jan-02	1511	1514	99.80%
Feb-02	1151	1159	99.31%
Mar-02	814	814	100.00%
Apr-02	763	767	99.48%
May-02	626	630	99.37%
Jun-02	672	678	99.12%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

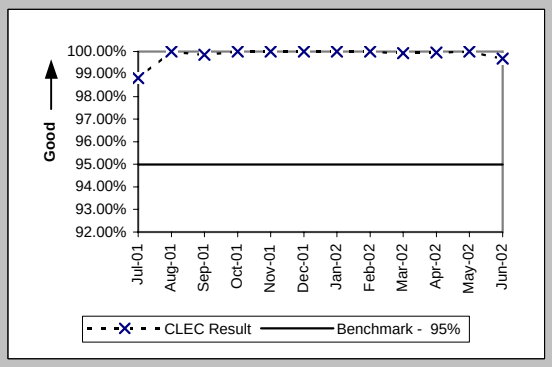
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	551	551	100.00%
Aug-01	587	588	99.83%
Sep-01	423	423	100.00%
Oct-01	521	526	99.05%
Nov-01	529	529	100.00%
Dec-01	382	382	100.00%
Jan-02	526	526	100.00%
Feb-02	423	423	100.00%
Mar-02	403	403	100.00%
Apr-02	444	444	100.00%
May-02	528	528	100.00%
Jun-02	415	415	100.00%



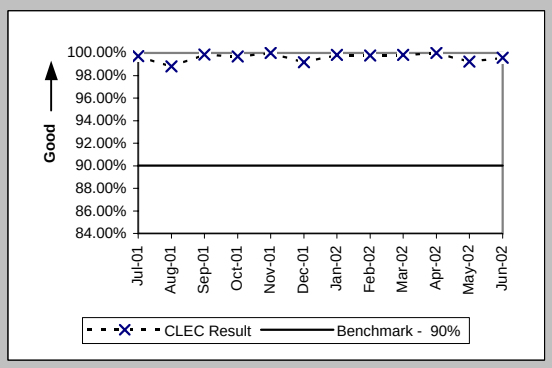
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	674	682	98.83%
Aug-01	409	409	100.00%
Sep-01	739	740	99.86%
Oct-01	844	844	100.00%
Nov-01	905	905	100.00%
Dec-01	857	857	100.00%
Jan-02	2163	2163	100.00%
Feb-02	1429	1429	100.00%
Mar-02	1348	1349	99.93%
Apr-02	2202	2203	99.95%
May-02	2695	2695	100.00%
Jun-02	1927	1933	99.69%



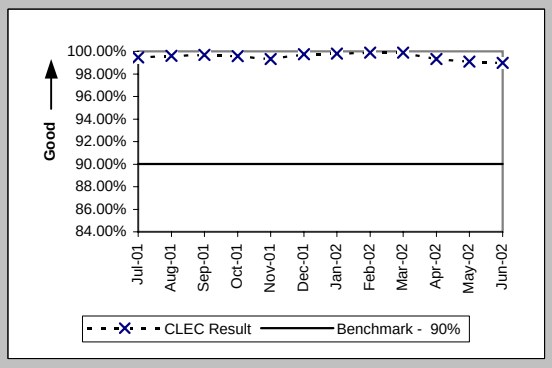
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	703	705	99.72%
Aug-01	749	758	98.81%
Sep-01	776	777	99.87%
Oct-01	1308	1312	99.70%
Nov-01	759	759	100.00%
Dec-01	489	493	99.19%
Jan-02	561	562	99.82%
Feb-02	463	464	99.78%
Mar-02	564	565	99.82%
Apr-02	473	473	100.00%
May-02	514	518	99.23%
Jun-02	481	483	99.59%



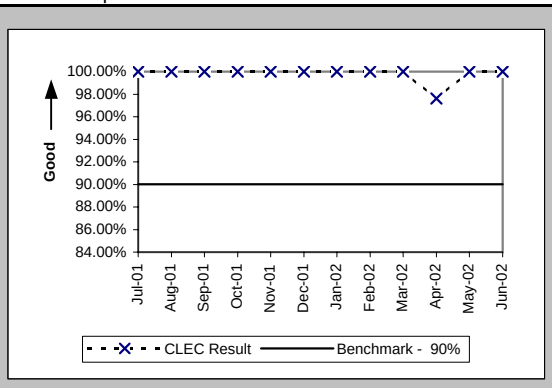
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1122	1128	99.47%
Aug-01	1300	1305	99.62%
Sep-01	1603	1608	99.69%
Oct-01	2045	2054	99.56%
Nov-01	1600	1611	99.32%
Dec-01	2228	2234	99.73%
Jan-02	2448	2453	99.80%
Feb-02	1690	1692	99.88%
Mar-02	1709	1711	99.88%
Apr-02	2063	2077	99.33%
May-02	1962	1980	99.09%
Jun-02	2500	2526	98.97%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

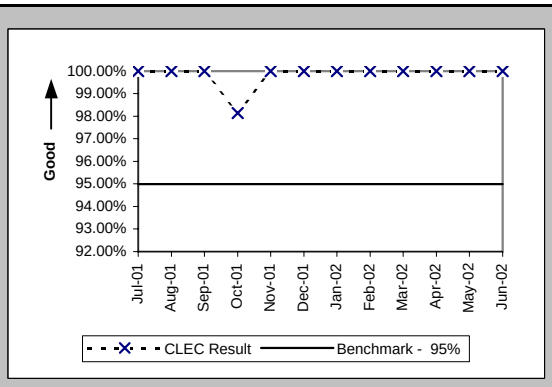
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	59	59	100.00%
Aug-01	62	62	100.00%
Sep-01	65	65	100.00%
Oct-01	54	54	100.00%
Nov-01	27	27	100.00%
Dec-01	86	86	100.00%
Jan-02	86	86	100.00%
Feb-02	38	38	100.00%
Mar-02	28	28	100.00%
Apr-02	41	42	97.62%
May-02	31	31	100.00%
Jun-02	56	56	100.00%



Checklist #2 - Firm Order Confirmations - LNP

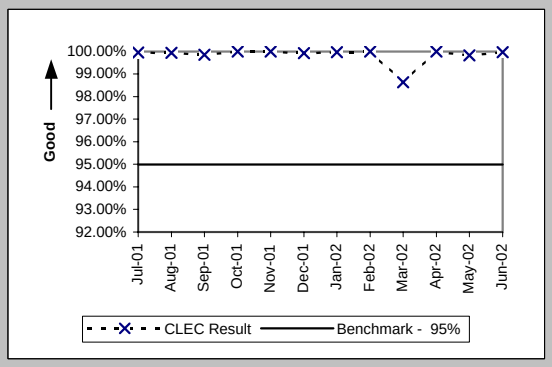
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	54	54	100.00%
Aug-01	34	34	100.00%
Sep-01	31	31	100.00%
Oct-01	53	54	98.15%
Nov-01	135	135	100.00%
Dec-01	86	86	100.00%
Jan-02	48	48	100.00%
Feb-02	49	49	100.00%
Mar-02	66	66	100.00%
Apr-02	72	72	100.00%
May-02	111	111	100.00%
Jun-02	83	83	100.00%



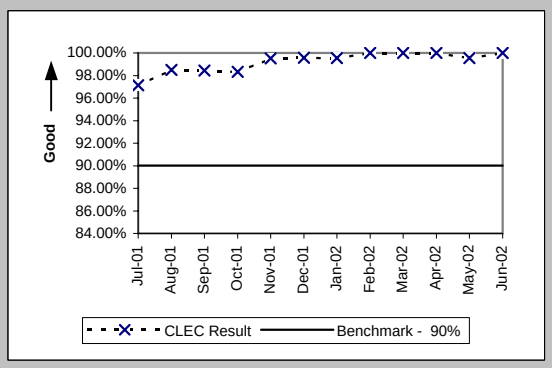
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2374	2375	99.96%
Aug-01	1788	1789	99.94%
Sep-01	2067	2070	99.86%
Oct-01	2905	2905	100.00%
Nov-01	3001	3001	100.00%
Dec-01	2913	2915	99.93%
Jan-02	3054	3055	99.97%
Feb-02	2902	2902	100.00%
Mar-02	2977	3018	98.64%
Apr-02	3093	3093	100.00%
May-02	3556	3562	99.83%
Jun-02	3226	3227	99.97%



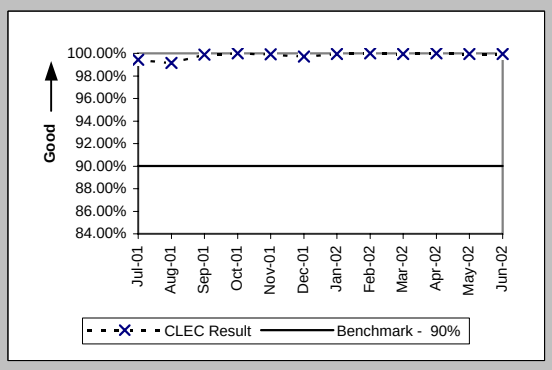
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	169	174	97.13%
Aug-01	198	201	98.51%
Sep-01	126	128	98.44%
Oct-01	235	239	98.33%
Nov-01	420	422	99.53%
Dec-01	238	239	99.58%
Jan-02	223	224	99.55%
Feb-02	137	137	100.00%
Mar-02	173	173	100.00%
Apr-02	152	152	100.00%
May-02	222	223	99.55%
Jun-02	225	225	100.00%



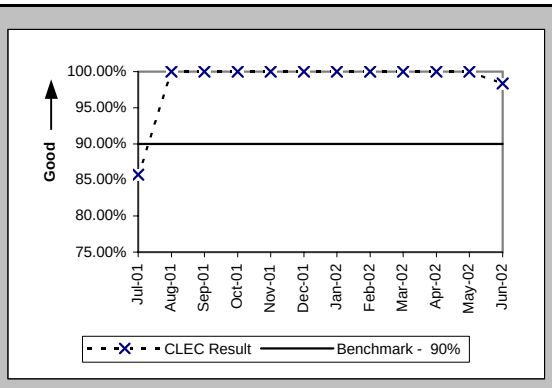
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1952	1963	99.44%
Aug-01	1644	1658	99.16%
Sep-01	1605	1607	99.88%
Oct-01	1902	1902	100.00%
Nov-01	2082	2084	99.90%
Dec-01	1690	1695	99.71%
Jan-02	1799	1800	99.94%
Feb-02	1475	1475	100.00%
Mar-02	1508	1509	99.93%
Apr-02	1285	1285	100.00%
May-02	1595	1596	99.94%
Jun-02	1730	1731	99.94%



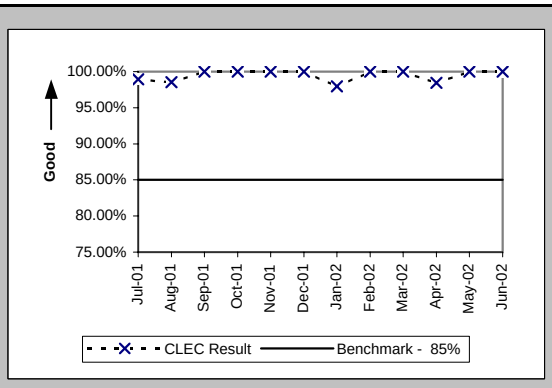
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	6	7	85.71%
Aug-01	8	8	100.00%
Sep-01	15	15	100.00%
Oct-01	8	8	100.00%
Nov-01	12	12	100.00%
Dec-01	21	21	100.00%
Jan-02	31	31	100.00%
Feb-02	38	38	100.00%
Mar-02	93	93	100.00%
Apr-02	95	95	100.00%
May-02	99	99	100.00%
Jun-02	120	122	98.36%



Checklist #2 - Firm Order Confirmations - LIS

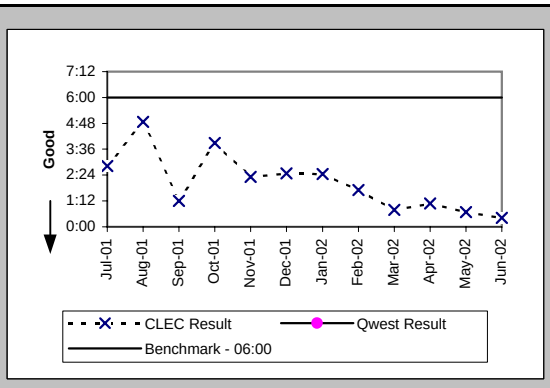
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	94	95	98.95%
Aug-01	134	136	98.53%
Sep-01	98	98	100.00%
Oct-01	47	47	100.00%
Nov-01	71	71	100.00%
Dec-01	96	96	100.00%
Jan-02	48	49	97.96%
Feb-02	61	61	100.00%
Mar-02	102	102	100.00%
Apr-02	64	65	98.46%
May-02	65	65	100.00%
Jun-02	79	79	100.00%



Checklist #2 - Completion Notifications

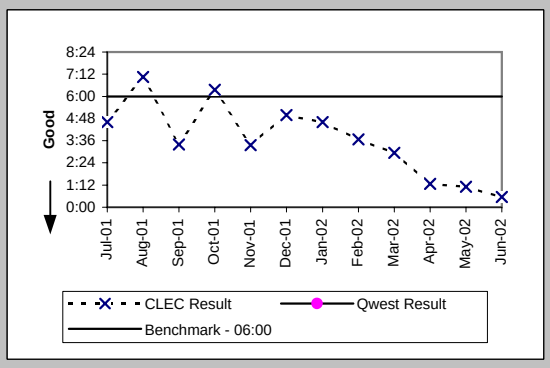
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13856:30	4915	2:49	4:47					
Aug-01	32424:15	6668	4:52	38:17					
Sep-01	6694:21	5542	1:12	17:14					
Oct-01	23144:45	5971	3:53	15:53					
Nov-01	12078:48	5200	2:19	32:48					
Dec-01	12897:52	5177	2:29	19:20					
Jan-02	17294:43	7083	2:27	12:34					
Feb-02	12126:03	7140	1:42	19:47					
Mar-02	5712:58	7351	0:47	12:21					
Apr-02	8027:42	7419	1:05	13:00					
May-02	5808:16	8419	0:41	5:15					
Jun-02	3206:54	7629	0:25	2:46					



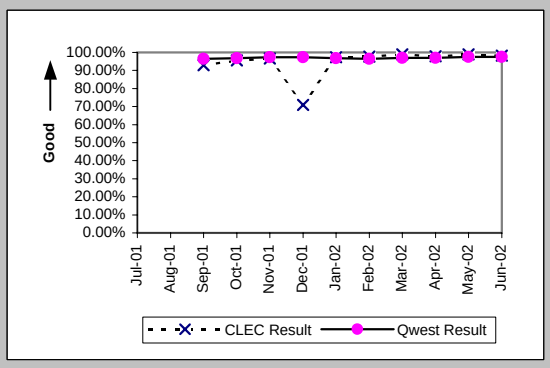
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	26555:20	5779	4:36	16:26					
Aug-01	52866:08	7496	7:03	40:24					
Sep-01	19007:34	5604	3:24	30:58					
Oct-01	28892:13	4549	6:21	27:55					
Nov-01	29668:29	8829	3:22	38:29					
Dec-01	47530:28	9526	4:59	36:35					
Jan-02	52170:27	11346	4:36	45:59					
Feb-02	33722:35	9194	3:40	42:22					
Mar-02	25220:25	8554	2:57	36:27					
Apr-02	12724:14	10006	1:16	18:48					
May-02	11842:23	10806	1:06	10:26					
Jun-02	6087:05	10975	0:33	5:05					



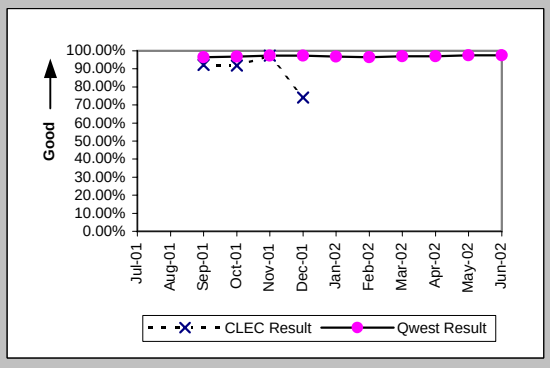
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	5467	5879	92.99%	25.53%	335746	347833	96.53%	14.67	7.92
Oct-01	5901	6169	95.66%	20.39%	285898	295239	96.84%	5.24	2.19
Nov-01	5323	5513	96.55%	18.24%	445597	457464	97.41%	3.96	1.41
Dec-01	5384	7588	70.95%	45.40%	394559	405534	97.29%	140.09	84.17
Jan-02	6696	6880	97.33%	16.13%	446215	461038	96.78%	-2.52	-2.53
Feb-02	8699	8897	97.77%	14.75%	355400	368778	96.37%	-6.99	-5.25
Mar-02	8193	8285	98.89%	10.48%	404771	417720	96.90%	-10.35	-7.29
Apr-02	7832	8009	97.79%	14.70%	368754	380342	96.95%	-4.31	-3.62
May-02	8644	8731	99.00%	9.93%	381577	391517	97.46%	-9.06	-6.51
Jun-02	9511	9682	98.23%	13.17%	346978	355969	97.47%	-4.7	-3.86



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

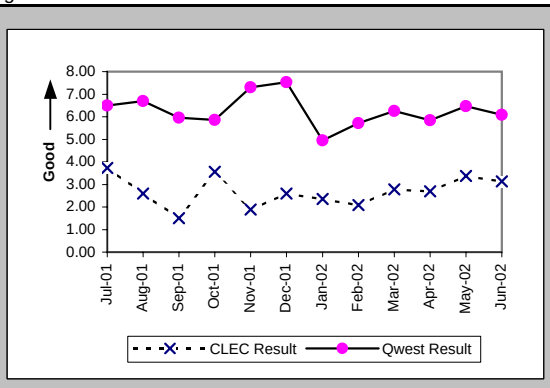
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	5205	5648	92.16%	26.89%	335746	347833	96.53%	17.78	9.81
Oct-01	4341	4726	91.85%	27.35%	285898	295239	96.84%	19.41	10.8
Nov-01	9614	9885	97.26%	16.33%	445597	457464	97.41%	0.91	-0.45
Dec-01	12611	17036	74.03%	43.85%	394559	405534	97.29%	183.35	110.47
Jan-02					446215	461038	96.78%		
Feb-02					355400	368778	96.37%		
Mar-02					404771	417720	96.90%		
Apr-02					368754	380342	96.95%		
May-02					381577	391517	97.46%		
Jun-02					346978	355969	97.47%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

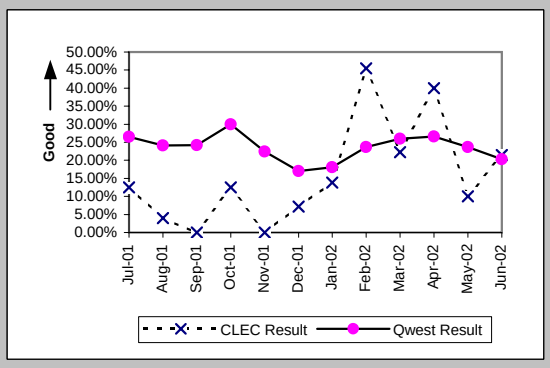
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	11	3.73	1.62	7825	1204	6.50	0.97	-0.41
Aug-01	13	5	2.60	2.61	9968	1490	6.69	0.98	-0.41
Sep-01	6	4	1.50	1.29	7615	1278	5.96	1.52	-0.07
Oct-01	57	16	3.56	1.59	9069	1548	5.86	1.17	-0.29
Nov-01	17	9	1.89	1.69	8595	1176	7.31	2.51	0.53
Dec-01	26	10	2.60	1.78	8446	1122	7.53	1.85	0.13
Jan-02	33	14	2.36	1.60	5211	1052	4.95	1.9	0.15
Feb-02	25	12	2.08	1.78	5735	1004	5.71	2.88	0.75
Mar-02	25	9	2.78	2.17	5974	955	6.26	1.51	-0.08
Apr-02	27	10	2.70	2.11	6326	1084	5.84	1.58	-0.04
May-02	27	8	3.38	2.33	6755	1044	6.47	1.03	-0.37
Jun-02	44	14	3.14	1.66	5679	934	6.08	1.81	0.1



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

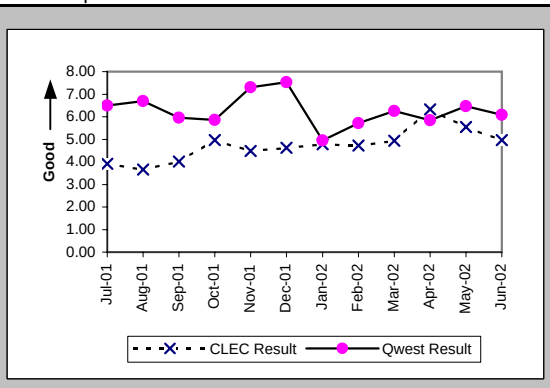
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	24	12.50%	33.07%	506	1906	26.55%	1.6	-0.03
Aug-01	1	25	4.00%	19.60%	548	2270	24.14%	2.61	0.59
Sep-01	0	19	0.00%	0.00%	433	1790	24.19%	2.84	0.73
Oct-01	2	16	12.50%	33.07%	522	1740	30.00%	1.55	-0.06
Nov-01	0	20	0.00%	0.00%	302	1344	22.47%	2.79	0.69
Dec-01	1	14	7.14%	25.75%	247	1451	17.02%	0.93	-0.43
Jan-02	4	29	13.79%	34.48%	281	1557	18.05%	0.55	-0.67
Feb-02	5	11	45.45%	49.79%	274	1159	23.64%	-1.69	-2.03
Mar-02	2	9	22.22%	41.57%	268	1033	25.94%	0.18	-0.89
Apr-02	2	5	40.00%	48.99%	315	1183	26.63%	-0.68	-1.41
May-02	1	10	10.00%	30.00%	261	1101	23.71%	0.97	-0.41
Jun-02	3	14	21.43%	41.03%	215	1058	20.32%	-0.1	-1.06



Checklist #2 - Jeopardy Notifications - Unbundled Loops

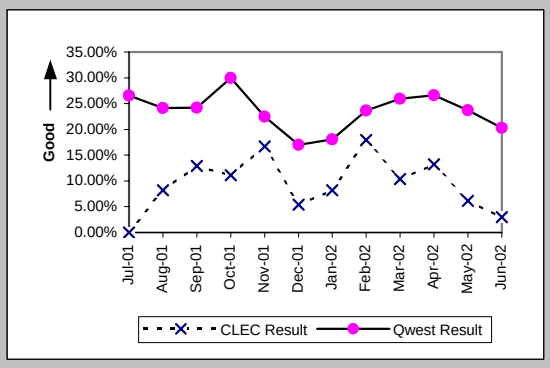
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	172	44	3.91	2.14	7825	1204	6.50	1.85	0.13
Aug-01	183	50	3.66	2.47	9968	1490	6.69	2.46	0.49
Sep-01	221	55	4.02	2.85	7615	1278	5.96	1.77	0.08
Oct-01	377	76	4.96	3.70	9069	1548	5.86	0.9	-0.45
Nov-01	251	56	4.48	2.01	8595	1176	7.31	2.26	0.37
Dec-01	199	43	4.63	2.89	8446	1122	7.53	1.91	0.16
Jan-02	234	49	4.78	2.71	5211	1052	4.95	0.12	-0.93
Feb-02	288	61	4.72	3.02	5735	1004	5.71	0.75	-0.54
Mar-02	252	51	4.94	2.74	5974	955	6.26	0.89	-0.46
Apr-02	398	63	6.32	8.25	6326	1084	5.84	-0.38	-1.23
May-02	216	39	5.54	10.53	6755	1044	6.47	0.54	-0.67
Jun-02	228	46	4.96	1.83	5679	934	6.08	0.97	-0.41



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

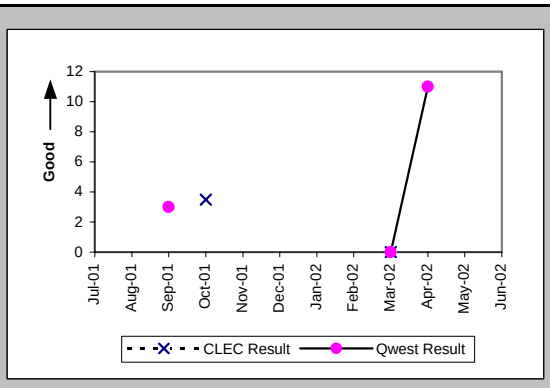
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	24	0.00%	0.00%	506	1906	26.55%	3.47	1.11
Aug-01	4	49	8.16%	27.38%	548	2270	24.14%	2.83	0.72
Sep-01	8	62	12.90%	33.52%	433	1790	24.19%	2.14	0.3
Oct-01	7	63	11.11%	31.43%	522	1740	30.00%	3.48	1.12
Nov-01	6	36	16.67%	37.27%	302	1344	22.47%	0.8	-0.51
Dec-01	2	37	5.41%	22.61%	247	1451	17.02%	2.02	0.23
Jan-02	5	61	8.20%	27.43%	281	1557	18.05%	2.1	0.28
Feb-02	12	67	17.91%	38.34%	274	1159	23.64%	1.08	-0.35
Mar-02	15	145	10.34%	30.45%	268	1033	25.94%	4.4	1.68
Apr-02	16	121	13.22%	33.87%	315	1183	26.63%	3.4	1.07
May-02	10	163	6.14%	24.00%	261	1101	23.71%	5.61	2.41
Jun-02	4	135	2.96%	16.96%	215	1058	20.32%	5.58	2.39



Checklist #2 - Jeopardy Notifications - LIS

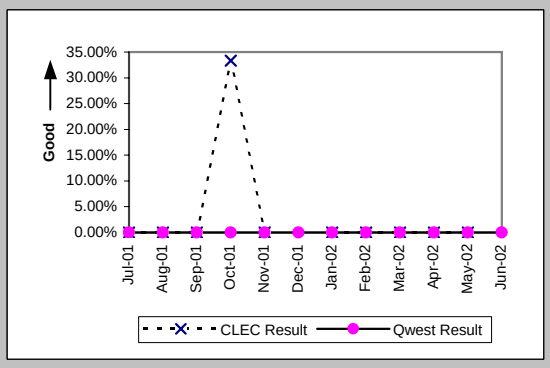
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					6	2	3.00		
Oct-01	7	2	3.50	4.95					
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	0	1	0.00		0	1	0.00		
Apr-02					11	1	11.00		
May-02									
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

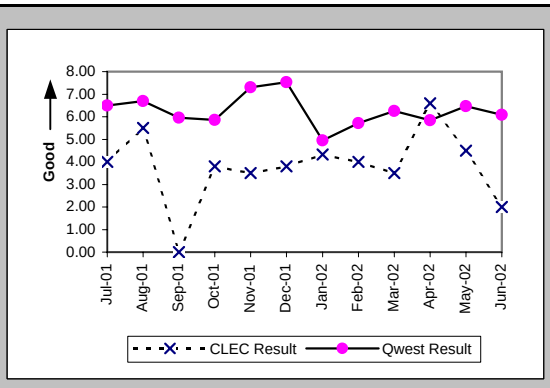
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4	0.00%	0.00%	0	4	0.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Sep-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Oct-01	1	3	33.33%	47.14%	0	1	0.00%	N/A	
Nov-01	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
Dec-01					0	2	0.00%		
Jan-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02	0	5	0.00%	0.00%	0	4	0.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02	0	4	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jun-02					0	4	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

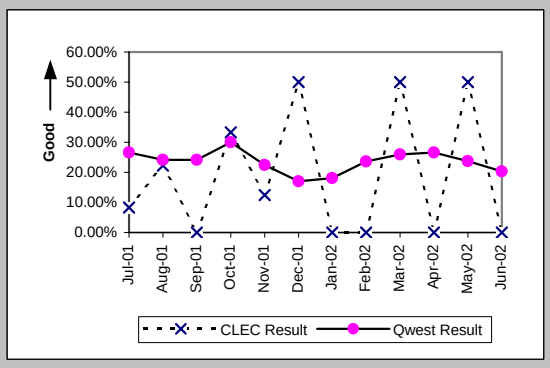
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		7825	1204	6.50	-0.43	-1.26
Aug-01	11	2	5.50	4.95	9968	1490	6.69	-0.25	-1.15
Sep-01	0	1	0.00		7615	1278	5.96	1.04	-0.37
Oct-01	19	5	3.80	2.86	9069	1548	5.86	0.39	-0.77
Nov-01	7	2	3.50	0.71	8595	1176	7.31	0.17	-0.9
Dec-01	19	5	3.80	1.30	8446	1122	7.53	0.65	-0.6
Jan-02	13	3	4.33	2.31	5211	1052	4.95	-0.15	-1.09
Feb-02	20	5	4.00	5.70	5735	1004	5.71	0.34	-0.79
Mar-02	7	2	3.50	0.71	5974	955	6.26	0.07	-0.96
Apr-02	33	5	6.60	5.73	6326	1084	5.84	-0.17	-1.11
May-02	9	2	4.50	3.54	6755	1044	6.47	-0.05	-1.03
Jun-02	2	1	2.00		5679	934	6.08	0.52	-0.69



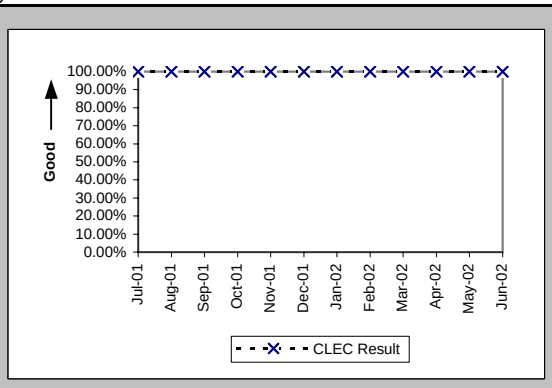
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	12	8.33%	27.64%	506	1906	26.55%	1.44	-0.13
Aug-01	2	9	22.22%	41.57%	548	2270	24.14%	0.06	-0.96
Sep-01	0	5	0.00%	0.00%	433	1790	24.19%	1.17	-0.29
Oct-01	1	3	33.33%	47.14%	522	1740	30.00%	-0.13	-1.08
Nov-01	1	8	12.50%	33.07%	302	1344	22.47%	0.58	-0.65
Dec-01	1	2	50.00%	50.00%	247	1451	17.02%	-1.24	-1.75
Jan-02	0	6	0.00%	0.00%	281	1557	18.05%	1.05	-0.36
Feb-02	0	4	0.00%	0.00%	274	1159	23.64%	0.97	-0.41
Mar-02	2	4	50.00%	50.00%	268	1033	25.94%	-1.1	-1.67
Apr-02	0	8	0.00%	0.00%	315	1183	26.63%	1.76	0.07
May-02	2	4	50.00%	50.00%	261	1101	23.71%	-1.23	-1.75
Jun-02	0	10	0.00%	0.00%	215	1058	20.32%	1.67	0.01



Checklist #2 - LSR Accountability

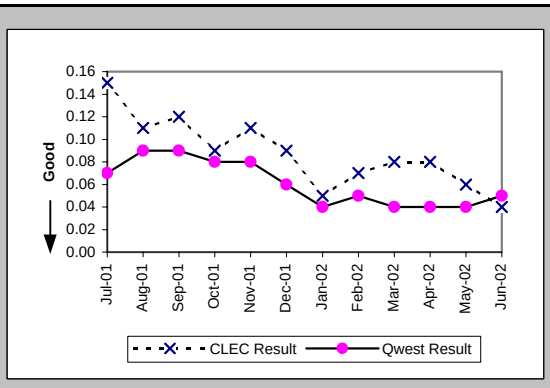
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

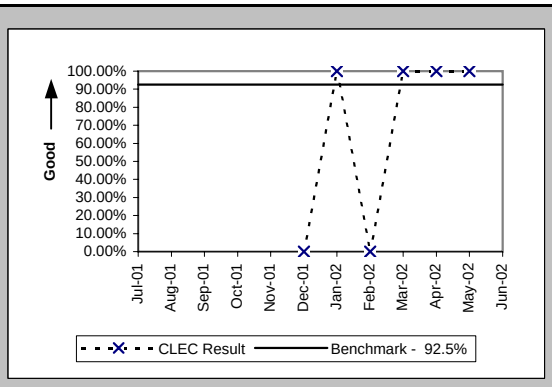
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	858	5808	0.15	0.47	9121	134518	0.07	19.8	11.04
Aug-01	887	8350	0.11	0.37	8191	92129	0.09	4.34	1.64
Sep-01	836	6966	0.12	0.39	6097	66848	0.09	6.46	2.93
Oct-01	751	8682	0.09	0.33	6187	73465	0.08	0.59	-0.64
Nov-01	866	8222	0.11	0.39	5219	64953	0.08	6.4	2.89
Dec-01	904	9557	0.09	0.33	3412	59742	0.06	12.07	6.34
Jan-02	648	12249	0.05	0.26	2791	64058	0.04	3.95	1.4
Feb-02	635	9202	0.07	0.29	2669	58009	0.05	8.09	3.92
Mar-02	707	8484	0.08	0.31	2379	61722	0.04	16.78	9.2
Apr-02	714	9256	0.08	0.29	2312	60382	0.04	15.01	8.12
May-02	755	11752	0.06	0.28	2886	66971	0.04	8.69	4.28
Jun-02	474	11392	0.04	0.23	2964	63784	0.05	-1.61	-1.98



Checklist #2 - Timely Release Notifications

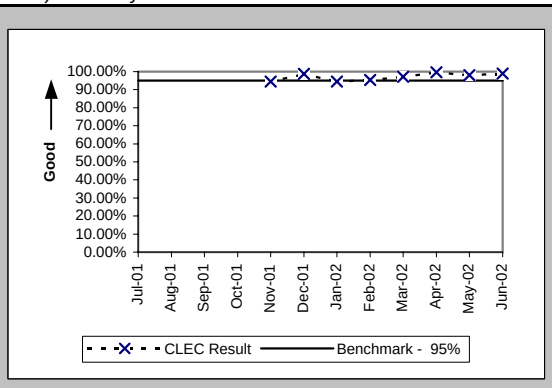
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

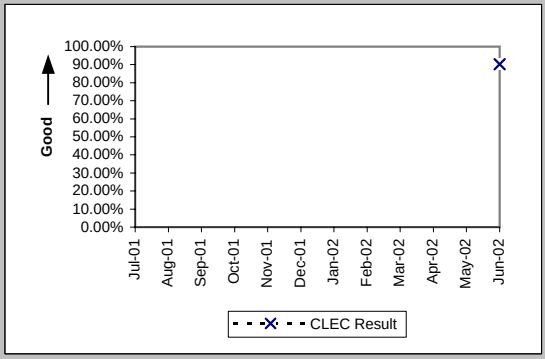
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

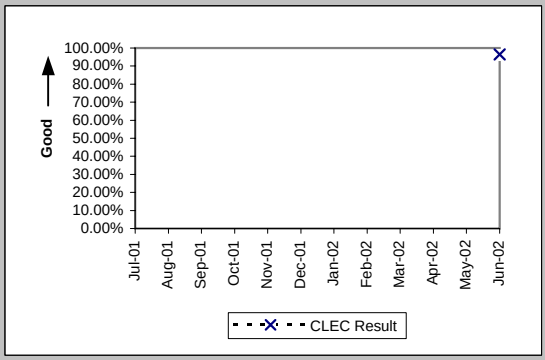


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



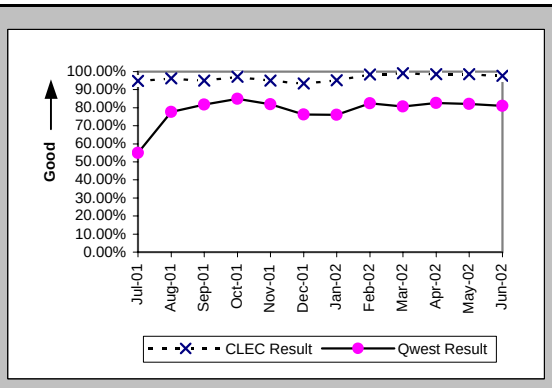
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

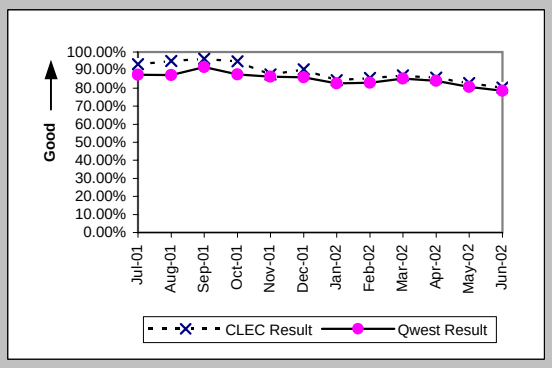
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

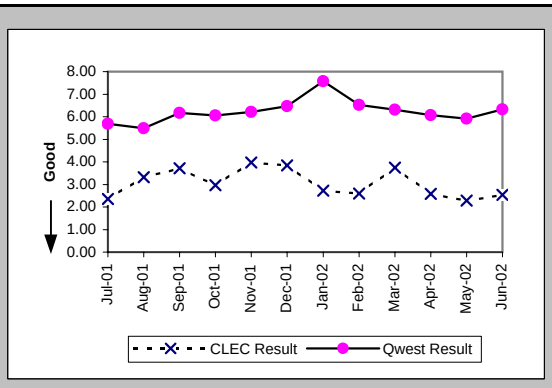
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

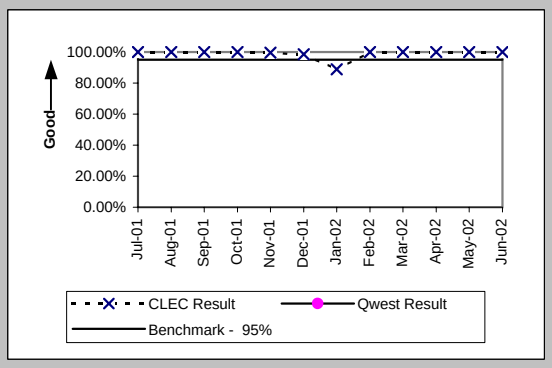
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1224366	519840	2.36	124242616	21841947	5.69
Aug-01	1905801	573955	3.32	126398713	23013901	5.49
Sep-01	1845445	495995	3.72	119793467	19421340	6.17
Oct-01	1602966	539029	2.97	120469878	19924553	6.05
Nov-01	1948042	490638	3.97	112977614	18196031	6.21
Dec-01	2163814	561519	3.85	116804133	18060500	6.47
Jan-02	2041977	751015	2.72	148368552	19580225	7.58
Feb-02	2025541	778280	2.60	101647506	15582225	6.52
Mar-02	44553677	11913528	3.74	106696501	16901450	6.31
Apr-02	34040753	13217502	2.58	107473529	17710524	6.07
May-02	31838222	13893502	2.29	100885684	17047446	5.92
Jun-02	31674572	12488269	2.54	83992454	13293479	6.32



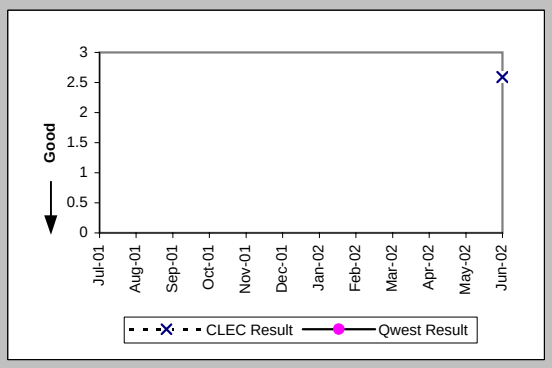
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	700369	700402	100.00%			
Aug-01	873004	873063	99.99%			
Sep-01	704040	704096	99.99%			
Oct-01	868711	868804	99.99%			
Nov-01	894900	898062	99.65%			
Dec-01	1092197	1109007	98.48%			
Jan-02	1346159	1515643	88.82%			
Feb-02	1263028	1263104	99.99%			
Mar-02	1398744	1398841	99.99%			
Apr-02	1203954	1204110	99.99%			
May-02	1749420	1749510	99.99%			
Jun-02	1964386	1964436	100.00%			



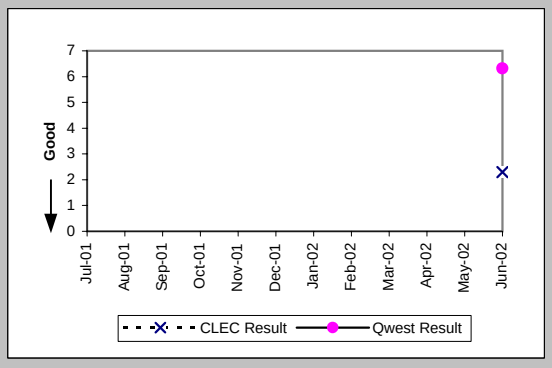
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	26448618	10209608	2.59			



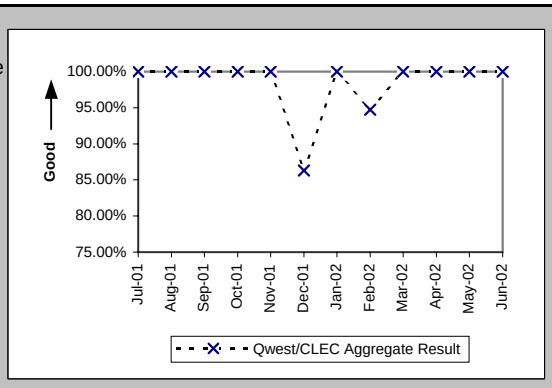
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	5225954	2278661	2.29	83992454	13293479	6.32



Checklist #2 - Billing

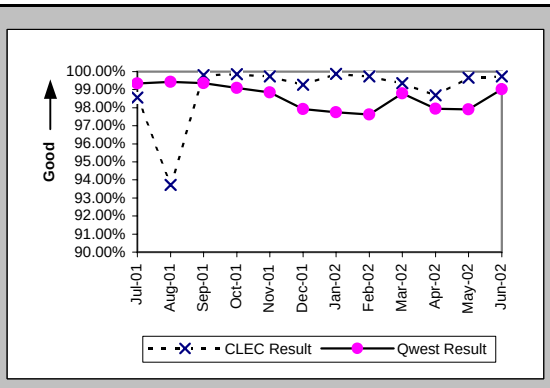
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	16163	16163	100.00%
Aug-01	16081	16081	100.00%
Sep-01	17427	17427	100.00%
Oct-01	17216	17216	100.00%
Nov-01	17151	17151	100.00%
Dec-01	13413	15544	86.29%
Jan-02	16653	16653	100.00%
Feb-02	16008	16896	94.74%
Mar-02	16643	16643	100.00%
Apr-02	16629	16629	100.00%
May-02	16721	16721	100.00%
Jun-02	15587	15587	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

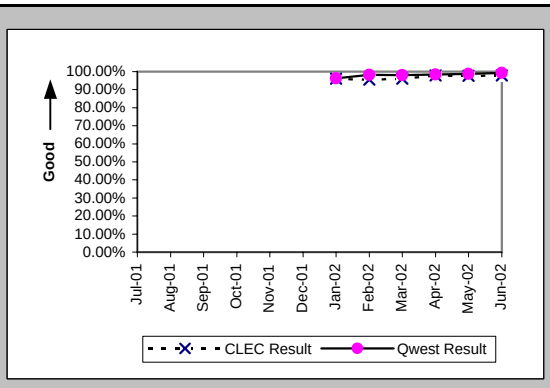
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6850402.3	6950718.2	98.56%	11.93%	133272774	134148512	99.35%	252.31	152.39
Aug-01	6405320.9	6834694.8	93.72%	24.26%	133050212	133812072	99.43%	1936.2	1176.13
Sep-01	6843715.2	6856973.8	99.81%	4.39%	133324306	134187573	99.36%	-143.75	-88.39
Oct-01	6400718.4	6409713.7	99.86%	3.74%	123835122	124955730	99.10%	-198.13	-121.46
Nov-01	6225790	6242187.5	99.74%	5.12%	110284375	111562529	98.85%	-201.73	-123.64
Dec-01	8175840.3	8235558	99.27%	8.48%	121817710	124391766	97.93%	-262.43	-160.55
Jan-02	7034197.8	7042448.6	99.88%	3.42%	125798580	128685011	97.76%	-370.97	-226.53
Feb-02	6734245.3	6751628.6	99.74%	5.07%	124982051	128033338	97.62%	-352.95	-215.58
Mar-02	6736091.4	6779688.6	99.36%	7.99%	127326986	128884607	98.79%	-131.34	-80.85
Apr-02	6609524.5	6697254.5	98.69%	11.37%	124011125	126618459	97.94%	-133.06	-81.9
May-02	6791010.4	6813601.9	99.67%	5.75%	117846305	120364407	97.91%	-312.37	-190.91
Jun-02	7037537.7	7056030.5	99.74%	5.11%	125493010	126728173	99.03%	-187.52	-115



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

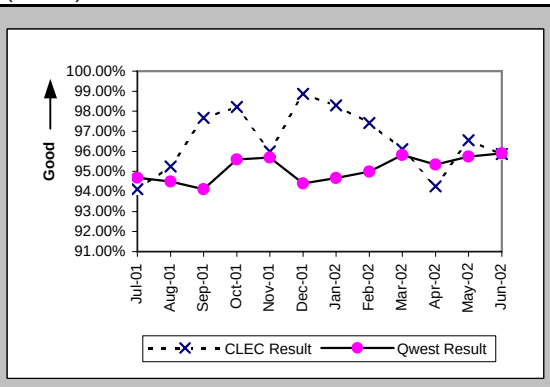
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	22726	23636	96.15%	19.24%	433440	450404	96.23%	0.66	-0.6
Feb-02	23273	24339	95.62%	20.46%	404699	412081	98.21%	29.58	16.99
Mar-02	18917	19676	96.14%	19.26%	407060	415153	98.05%	18.92	10.5
Apr-02	18235	18627	97.90%	14.35%	357723	363336	98.46%	6.04	2.67
May-02	19302	19741	97.78%	14.75%	372523	376979	98.82%	13.2	7.03
Jun-02	24383	24914	97.87%	14.44%	358445	361238	99.23%	23.67	13.39



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

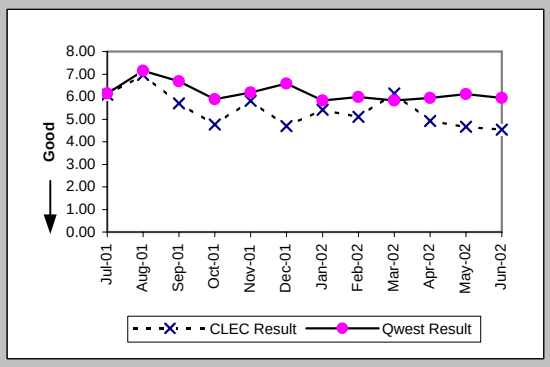
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	96	102	94.12%	23.53%	20791	21958	94.69%	0.31	-0.81
Aug-01	80	84	95.24%	21.30%	23791	25175	94.50%	-0.3	-1.18
Sep-01	84	86	97.67%	15.07%	18661	19827	94.12%	-1.4	-1.85
Oct-01	110	112	98.21%	13.24%	19550	20450	95.60%	-1.35	-1.82
Nov-01	96	100	96.00%	19.60%	17045	17812	95.69%	-0.15	-1.09
Dec-01	87	88	98.86%	10.60%	15320	16229	94.40%	-1.82	-2.1
Jan-02	115	117	98.29%	12.96%	16946	17900	94.67%	-1.74	-2.06
Feb-02	113	116	97.41%	15.87%	14858	15641	94.99%	-1.19	-1.72
Mar-02	74	77	96.10%	19.35%	15698	16382	95.82%	-0.12	-1.07
Apr-02	115	122	94.26%	23.26%	15181	15922	95.35%	0.6	-0.64
May-02	112	116	96.55%	18.25%	15830	16535	95.74%	-0.43	-1.26
Jun-02	116	121	95.87%	19.90%	14681	15308	95.90%	0.08	-0.95



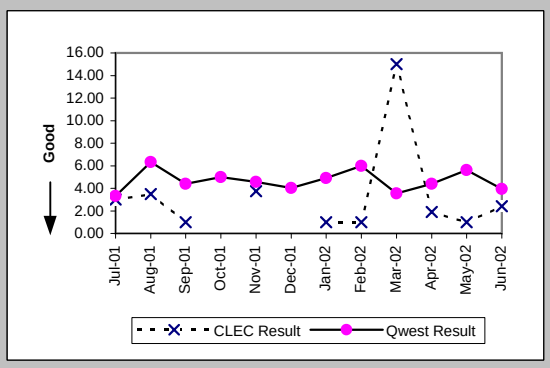
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	632	104	6.08	5.24	135425	22066	6.14	-0.08	-1.05
Aug-01	585	84	6.96	5.57	181085	25314	7.15	-0.19	-1.11
Sep-01	490	86	5.70	6.24	132982	19904	6.68	-1.07	-1.65
Oct-01	538	113	4.76	4.48	121215	20572	5.89	-1.63	-1.99
Nov-01	588	101	5.82	7.75	111207	17992	6.18	-0.47	-1.29
Dec-01	414	88	4.70	3.43	107475	16335	6.58	-2.57	-2.56
Jan-02	640	118	5.42	3.49	105016	18013	5.83	-0.68	-1.41
Feb-02	592	116	5.10	3.57	94002	15705	5.99	-1.24	-1.75
Mar-02	473	77	6.14	5.72	96078	16471	5.83	0.63	-0.62
Apr-02	610	124	4.92	3.30	95586	16066	5.95	-1.72	-2.05
May-02	545	117	4.66	3.05	101878	16646	6.12	-2.04	-2.24
Jun-02	549	121	4.54	4.65	92088	15482	5.95	-2.51	-2.52



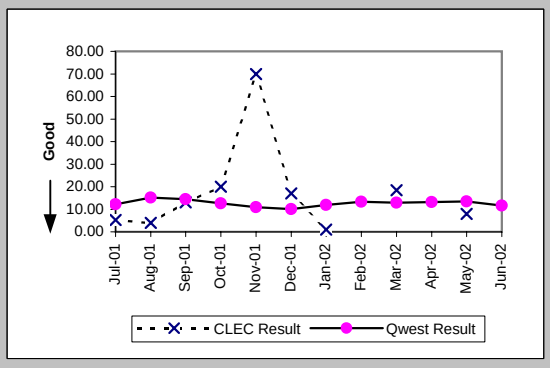
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	3	3.00	4.36	1702	514	3.31	-0.08	-1.05
Aug-01	7	2	3.50	3.54	3815	604	6.32	-0.16	-1.1
Sep-01	1	1	1.00		1833	417	4.40	-0.44	-1.26
Oct-01					2027	406	4.99		
Nov-01	15	4	3.75	4.86	2497	546	4.57	-0.08	-1.05
Dec-01					1953	484	4.04		
Jan-02	1	1	1.00		2683	547	4.90	-0.28	-1.17
Feb-02	3	3	1.00	0.00	2231	373	5.98	-0.43	-1.26
Mar-02	15	1	15.00		1109	313	3.54	1.71	0.04
Apr-02	17	9	1.89	1.05	1571	356	4.41	-0.96	-1.59
May-02	3	3	1.00	0.00	1930	343	5.63	-0.39	-1.24
Jun-02	12	5	2.40	1.95	1540	392	3.93	-0.53	-1.32



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

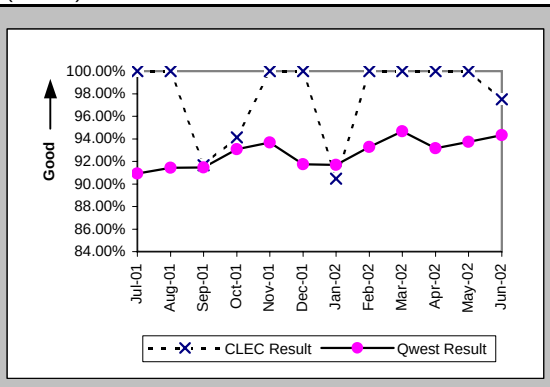
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	4	5.25	7.23	9295	758	12.26	-0.78	-1.47
Aug-01	8	2	4.00	1.41	13530	895	15.12	-0.7	-1.43
Sep-01	13	1	13.00		11848	822	14.41	-0.06	-1.04
Oct-01	40	2	20.00	26.87	7582	602	12.59	0.8	-0.51
Nov-01	70	1	70.00		4390	401	10.95	2.58	0.57
Dec-01	17	1	17.00		4493	444	10.12	0.95	-0.42
Jan-02	1	1	1.00		5168	436	11.85	-0.75	-1.46
Feb-02					5489	412	13.32		
Mar-02	37	2	18.50	24.75	4834	376	12.86	0.89	-0.46
Apr-02					5302	402	13.19		
May-02	8	1	8.00		5161	382	13.51	-0.22	-1.14
Jun-02					3011	260	11.58		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

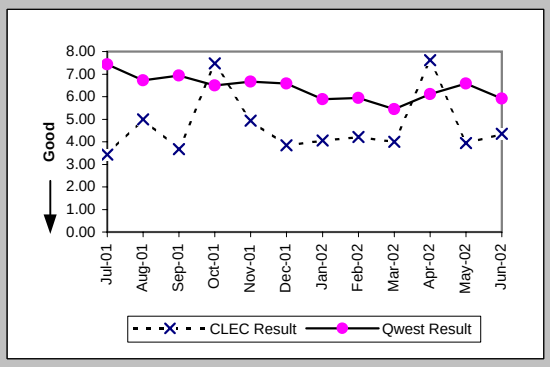
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	14	100.00%	0.00%	3574	3931	90.92%	-1.18	-1.72
Aug-01	10	10	100.00%	0.00%	4113	4498	91.44%	-0.97	-1.59
Sep-01	11	12	91.67%	27.64%	3307	3616	91.45%	-0.03	-1.02
Oct-01	16	17	94.12%	23.53%	3880	4168	93.09%	-0.17	-1.1
Nov-01	29	29	100.00%	0.00%	3670	3918	93.67%	-1.39	-1.85
Dec-01	19	19	100.00%	0.00%	3035	3308	91.75%	-1.3	-1.79
Jan-02	19	21	90.48%	29.35%	3220	3512	91.69%	0.27	-0.84
Feb-02	18	18	100.00%	0.00%	2467	2645	93.27%	-1.14	-1.69
Mar-02	23	23	100.00%	0.00%	2757	2912	94.68%	-1.13	-1.69
Apr-02	18	18	100.00%	0.00%	2618	2810	93.17%	-1.15	-1.7
May-02	19	19	100.00%	0.00%	3386	3612	93.74%	-1.12	-1.68
Jun-02	39	40	97.50%	15.61%	3095	3281	94.33%	-0.86	-1.52



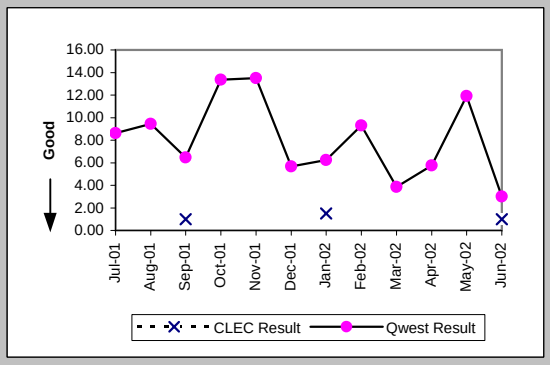
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	48	14	3.43	1.70	29441	3962	7.43	-0.63	-1.39
Aug-01	50	10	5.00	5.91	30332	4513	6.72	-0.45	-1.27
Sep-01	44	12	3.67	2.27	25187	3632	6.93	-0.9	-1.55
Oct-01	127	17	7.47	7.99	27262	4193	6.50	0.82	-0.5
Nov-01	143	29	4.93	2.72	26236	3936	6.67	-0.64	-1.39
Dec-01	73	19	3.84	2.06	21894	3326	6.58	-1.13	-1.69
Jan-02	85	21	4.05	1.32	20767	3534	5.88	-0.91	-1.55
Feb-02	80	19	4.21	2.95	15859	2670	5.94	-0.75	-1.46
Mar-02	92	23	4.00	3.45	15986	2931	5.45	-1.04	-1.63
Apr-02	137	18	7.61	12.20	17286	2827	6.11	0.93	-0.43
May-02	75	19	3.95	1.08	23945	3640	6.58	-1.06	-1.64
Jun-02	174	40	4.35	2.34	19695	3327	5.92	-1.5	-1.91



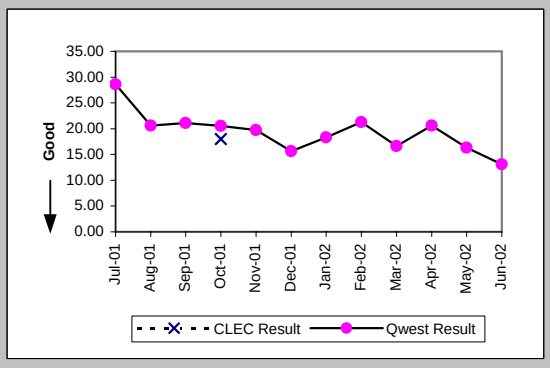
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1174	136	8.63		
Aug-01					1296	137	9.46		
Sep-01	1	1	1.00		633	98	6.46	-0.44	-1.27
Oct-01					1282	96	13.35		
Nov-01					1485	110	13.50		
Dec-01					698	123	5.67		
Jan-02	3	2	1.50	0.71	910	146	6.23	-0.31	-1.19
Feb-02					688	74	9.30		
Mar-02					201	52	3.87		
Apr-02					351	61	5.75		
May-02					1204	101	11.92		
Jun-02	1	1	1.00		228	76	3.00	-0.46	-1.28



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

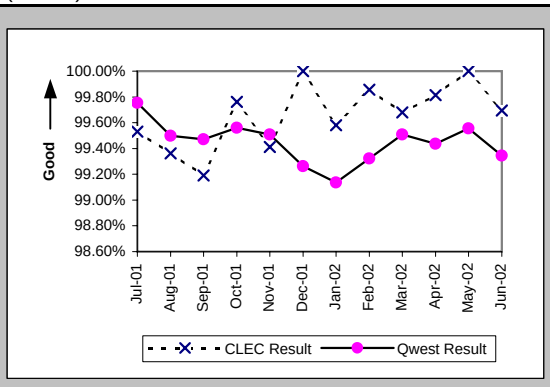
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7101	248	28.63		
Aug-01					5384	261	20.63		
Sep-01					4765	226	21.08		
Oct-01	18	1	18.00		4423	215	20.57	-0.07	-1.04
Nov-01					3075	156	19.71		
Dec-01					2396	153	15.66		
Jan-02					2798	153	18.29		
Feb-02					2296	108	21.26		
Mar-02					1749	105	16.66		
Apr-02					2702	131	20.63		
May-02					2103	129	16.30		
Jun-02					1468	112	13.11		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

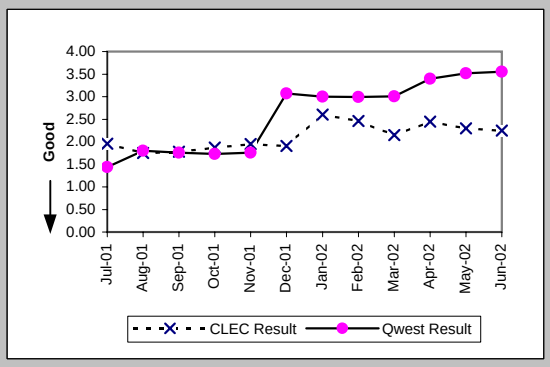
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	424	426	99.53%	6.84%	84837	85045	99.76%	0.9	-0.45
Aug-01	312	314	99.36%	7.96%	40133	40335	99.50%	0.41	-0.75
Sep-01	245	247	99.19%	8.96%	27129	27273	99.47%	0.64	-0.61
Oct-01	420	421	99.76%	4.87%	28299	28424	99.56%	-0.62	-1.38
Nov-01	338	340	99.41%	7.65%	25731	25858	99.51%	0.33	-0.8
Dec-01	538	538	100.00%	0.00%	21967	22130	99.26%	-1.97	-2.2
Jan-02	714	717	99.58%	6.45%	23871	24079	99.14%	-1.27	-1.77
Feb-02	692	693	99.86%	3.80%	22442	22595	99.32%	-1.68	-2.02
Mar-02	622	624	99.68%	5.65%	25543	25669	99.51%	-0.6	-1.37
Apr-02	1071	1073	99.81%	4.31%	24858	24999	99.44%	-1.62	-1.98
May-02	1562	1562	100.00%	0.00%	29817	29950	99.56%	-2.57	-2.56
Jun-02	1958	1964	99.69%	5.52%	28654	28843	99.34%	-1.86	-2.13



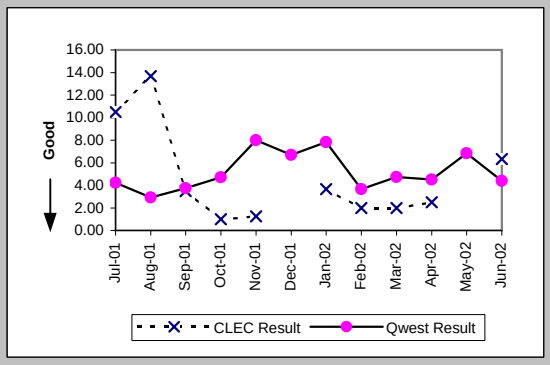
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	479	244	1.96	1.26	52720	36517	1.44	5.68	2.45
Aug-01	77	44	1.75	0.99	21071	11726	1.80	-0.18	-1.11
Sep-01	141	79	1.78	0.52	14576	8285	1.76	0.34	-0.79
Oct-01	129	69	1.87	2.24	13242	7634	1.73	0.86	-0.48
Nov-01	82	42	1.95	1.48	10665	6061	1.76	0.88	-0.47
Dec-01	101	53	1.91	1.47	52000	16918	3.07	-1.71	-2.04
Jan-02	250	96	2.60	2.69	58099	19365	3.00	-2.9	-2.77
Feb-02	362	147	2.46	1.29	51610	17277	2.99	-4.75	-3.89
Mar-02	146	68	2.15	1.28	55201	18321	3.01	-4.76	-3.9
Apr-02	292	119	2.45	1.51	60124	17670	3.40	-5.61	-4.41
May-02	639	278	2.30	2.28	73495	20892	3.52	-7.38	-5.49
Jun-02	533	237	2.25	1.54	71403	20089	3.55	-14.15	-9.61



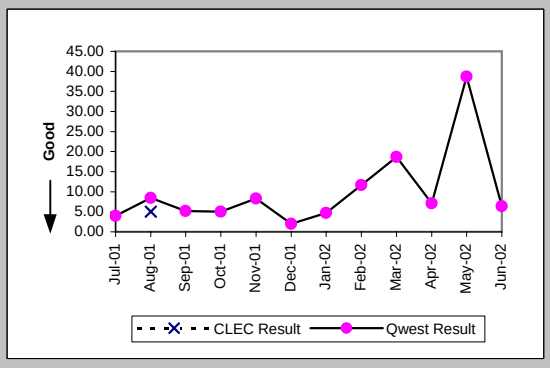
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	2	10.50	6.36	1161	274	4.24	1.38	-0.16
Aug-01	41	3	13.67	10.97	745	255	2.92	1.96	0.19
Sep-01	7	2	3.50	3.54	583	156	3.74	-0.04	-1.02
Oct-01	1	1	1.00		721	153	4.71	-0.3	-1.18
Nov-01	5	4	1.25	1.89	1182	148	7.99	-0.3	-1.18
Dec-01					1145	171	6.70		
Jan-02	11	3	3.67	0.58	1564	200	7.82	-0.16	-1.1
Feb-02	2	1	2.00		538	147	3.66	-0.31	-1.19
Mar-02	4	2	2.00	1.41	536	113	4.74	-0.46	-1.28
Apr-02	5	2	2.50	2.12	591	131	4.51	-0.2	-1.12
May-02					869	127	6.84		
Jun-02	38	6	6.33	6.15	753	171	4.40	1.06	-0.36



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

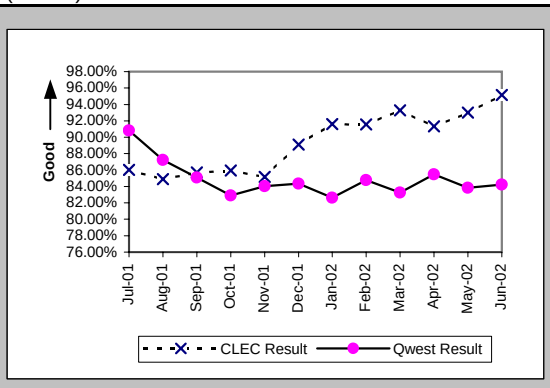
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					64	16	4.00		
Aug-01	5	1	5.00		177	21	8.43	-0.26	-1.16
Sep-01					104	20	5.20		
Oct-01					45	9	5.00		
Nov-01					75	9	8.33		
Dec-01					2	1	2.00		
Jan-02					52	11	4.73		
Feb-02					93	8	11.62		
Mar-02					262	14	18.71		
Apr-02					85	12	7.08		
May-02					426	11	38.73		
Jun-02					109	17	6.41		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

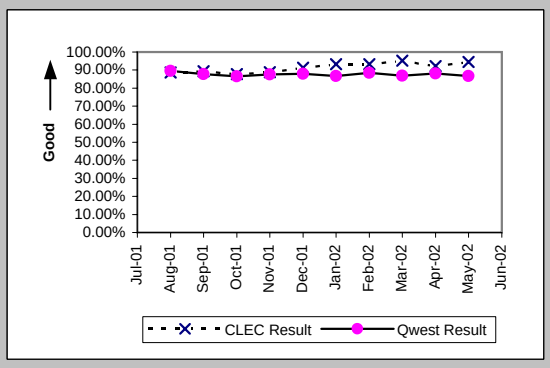
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	530	616	86.04%	34.66%	109236	120251	90.84%	4.12	1.5
Aug-01	405	477	84.91%	35.80%	79108	90703	87.22%	1.49	-0.1
Sep-01	324	378	85.71%	34.99%	51528	60545	85.11%	-0.33	-1.2
Oct-01	385	448	85.94%	34.76%	43147	52039	82.91%	-1.69	-2.03
Nov-01	436	512	85.16%	35.55%	42449	50524	84.02%	-0.7	-1.43
Dec-01	498	559	89.09%	31.18%	37801	44820	84.34%	-3.07	-2.87
Jan-02	688	751	91.61%	27.72%	36145	43752	82.61%	-6.45	-4.92
Feb-02	771	842	91.57%	27.79%	36738	43330	84.79%	-5.43	-4.3
Mar-02	724	776	93.30%	25.00%	35823	43035	83.24%	-7.43	-5.52
Apr-02	886	970	91.34%	28.12%	38028	44498	85.46%	-5.14	-4.12
May-02	1355	1457	93.00%	25.52%	39481	47083	83.85%	-9.34	-6.68
Jun-02	1819	1912	95.14%	21.51%	41235	48960	84.22%	-12.84	-8.81



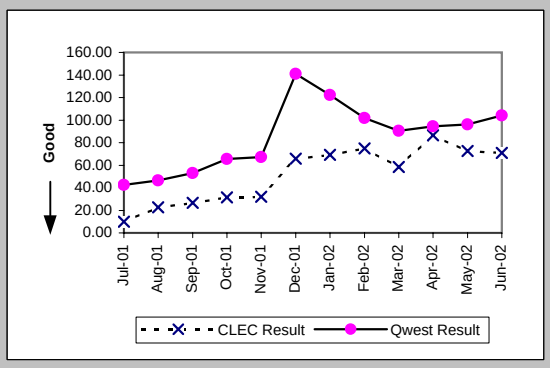
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	423	477	88.68%	31.68%	81215	90703	89.54%	0.62	-0.62
Sep-01	338	378	89.42%	30.76%	53169	60545	87.82%	-0.95	-1.58
Oct-01	393	448	87.72%	32.82%	44992	52039	86.46%	-0.78	-1.47
Nov-01	455	512	88.87%	31.45%	44270	50524	87.62%	-0.85	-1.52
Dec-01	510	559	91.23%	28.28%	39390	44820	87.88%	-2.41	-2.47
Jan-02	700	751	93.21%	25.16%	37957	43752	86.75%	-5.17	-4.15
Feb-02	786	842	93.35%	24.92%	38299	43330	88.39%	-4.45	-3.71
Mar-02	739	776	95.23%	21.31%	37352	43035	86.79%	-6.88	-5.18
Apr-02	895	970	92.27%	26.71%	39206	44498	88.11%	-3.96	-3.41
May-02	1377	1457	94.51%	22.78%	40815	47083	86.69%	-8.66	-6.26
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

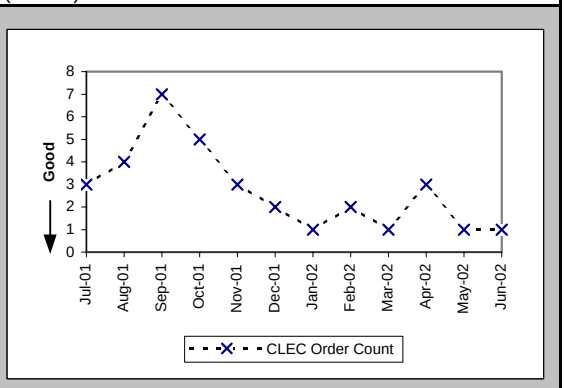
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79	8	9.88	14.73	111600	2629	42.45	-1.5	-1.91
Aug-01	251	11	22.82	18.75	137654	2952	46.63	-1.14	-1.69
Sep-01	321	12	26.75	25.24	142378	2680	53.13	-1.2	-1.73
Oct-01	439	14	31.36	31.12	155018	2369	65.44	-1.44	-1.88
Nov-01	320	10	32.00	39.57	173029	2576	67.17	-1.19	-1.72
Dec-01	460	7	65.71	59.47	244573	1736	140.88	-1.18	-1.72
Jan-02	415	6	69.17	82.41	161953	1323	122.41	-0.82	-1.5
Feb-02	449	6	74.83	93.04	123791	1215	101.89	-0.49	-1.3
Mar-02	351	6	58.50	100.15	140689	1554	90.53	-0.61	-1.37
Apr-02	432	5	86.40	114.60	154303	1633	94.49	-0.14	-1.08
May-02	436	6	72.67	122.36	162250	1689	96.06	-0.42	-1.25
Jun-02	568	8	71.00	113.12	177533	1706	104.06	-0.66	-1.4



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

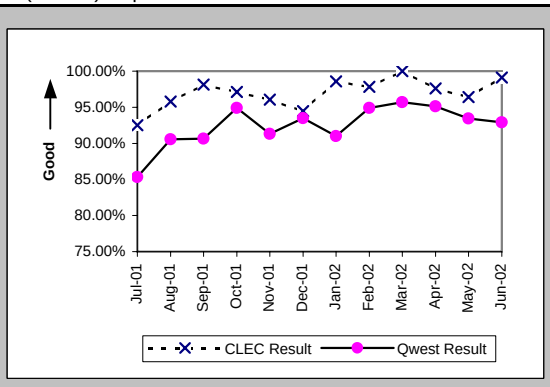
Date	CLEC Order Count
Jul-01	3
Aug-01	4
Sep-01	7
Oct-01	5
Nov-01	3
Dec-01	2
Jan-02	1
Feb-02	2
Mar-02	1
Apr-02	3
May-02	1
Jun-02	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

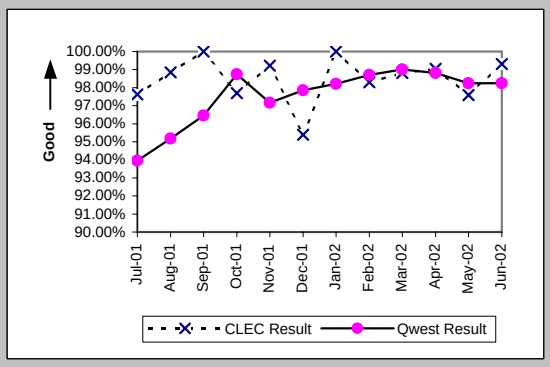
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	161	174	92.53%	26.29%	28715	33661	85.31%	-2.68	-2.63
Aug-01	137	143	95.80%	20.05%	24986	27597	90.54%	-2.15	-2.3
Sep-01	106	108	98.15%	13.48%	19017	20977	90.66%	-2.67	-2.62
Oct-01	101	104	97.12%	16.74%	16955	17862	94.92%	-1.02	-1.62
Nov-01	97	101	96.04%	19.50%	13464	14743	91.32%	-1.68	-2.02
Dec-01	51	54	94.44%	22.91%	11176	11957	93.47%	-0.29	-1.18
Jan-02	70	71	98.59%	11.78%	11834	13007	90.98%	-2.23	-2.36
Feb-02	45	46	97.83%	14.58%	10129	10675	94.89%	-0.9	-1.55
Mar-02	71	71	100.00%	0.00%	12697	13270	95.68%	-1.79	-2.09
Apr-02	82	84	97.62%	15.25%	12601	13246	95.13%	-1.06	-1.64
May-02	134	139	96.40%	18.62%	16411	17563	93.44%	-1.41	-1.85
Jun-02	114	115	99.13%	9.28%	16294	17540	92.90%	-2.59	-2.58



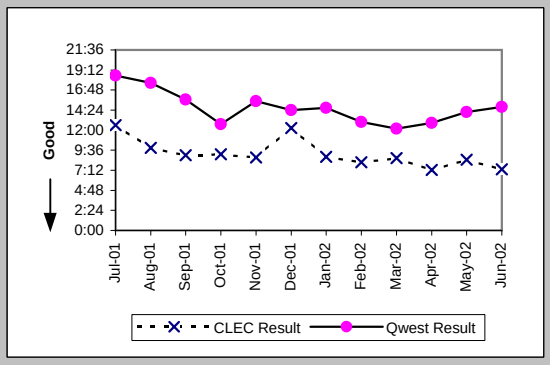
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	205	210	97.62%	15.25%	40274	42866	93.95%	-2.22	-2.35
Aug-01	172	174	98.85%	10.66%	35236	37022	95.18%	-2.26	-2.37
Sep-01	134	134	100.00%	0.00%	27021	28016	96.45%	-2.22	-2.35
Oct-01	127	130	97.69%	15.01%	23869	24172	98.75%	1.03	-0.37
Nov-01	126	127	99.21%	8.84%	19341	19905	97.17%	-1.39	-1.84
Dec-01	62	65	95.38%	20.98%	15685	16029	97.85%	1.25	-0.24
Jan-02	84	84	100.00%	0.00%	17187	17500	98.21%	-1.23	-1.75
Feb-02	58	59	98.31%	12.91%	14182	14367	98.71%	0.36	-0.78
Mar-02	83	84	98.81%	10.85%	17099	17272	99.00%	0.27	-0.84
Apr-02	103	104	99.04%	9.76%	17181	17387	98.82%	-0.21	-1.13
May-02	162	166	97.59%	15.33%	22427	22827	98.25%	0.67	-0.59
Jun-02	143	144	99.31%	8.30%	22073	22469	98.24%	-0.97	-1.59



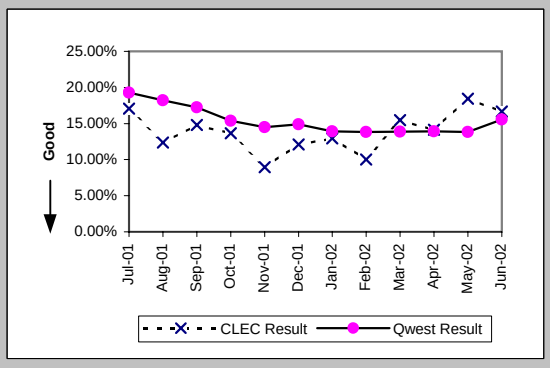
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2649:17	210	12:37	11:59	794391:33	42866	18:32	-4.86	-3.95
Aug-01	1719:58	174	9:53	10:41	653262:50	37022	17:39	-6.42	-4.9
Sep-01	1206:02	134	9:00	7:35	439080:10	28016	15:40	-5.13	-4.12
Oct-01	1186:55	130	9:08	10:33	307070:20	24172	12:42	-3.13	-2.9
Nov-01	1111:08	127	8:45	9:18	307897:19	19905	15:28	-5.12	-4.11
Dec-01	796:50	65	12:16	15:53	230890:19	16029	14:24	-1.31	-1.8
Jan-02	739:54	84	8:49	7:52	256696:42	17500	14:40	-3.72	-3.26
Feb-02	480:58	59	8:09	10:30	186550:50	14367	12:59	-3.07	-2.87
Mar-02	726:49	84	8:39	9:59	210085:16	17272	12:10	-2.9	-2.76
Apr-02	752:33	104	7:14	8:28	223523:44	17387	12:51	-4.36	-3.65
May-02	1404:06	166	8:28	13:49	323835:36	22827	14:11	-5.82	-4.54
Jun-02	1054:30	144	7:19	8:44	331895:35	22469	14:46	-7.23	-5.39



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

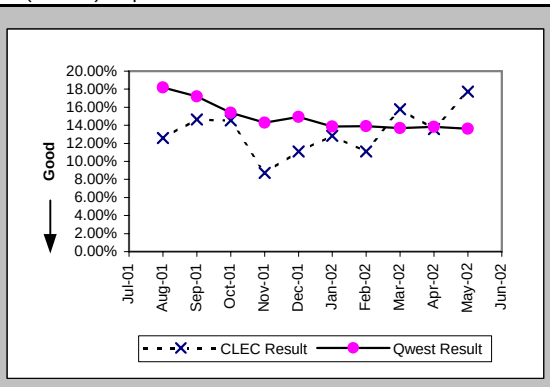
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	217	17.05%	37.61%	8486	44032	19.27%	-0.83	-1.5
Aug-01	22	178	12.36%	32.91%	6913	37936	18.22%	-2.02	-2.23
Sep-01	20	135	14.81%	35.52%	4999	28984	17.25%	-0.75	-1.45
Oct-01	18	132	13.64%	34.32%	3856	25099	15.36%	-0.55	-1.33
Nov-01	12	134	8.96%	28.55%	2999	20693	14.49%	-1.82	-2.1
Dec-01	8	66	12.12%	32.64%	2473	16614	14.89%	-0.63	-1.38
Jan-02	11	85	12.94%	33.57%	2525	18139	13.92%	-0.26	-1.16
Feb-02	6	60	10.00%	30.00%	2056	14852	13.84%	-0.86	-1.52
Mar-02	13	84	15.48%	36.17%	2457	17737	13.85%	0.46	-0.72
Apr-02	15	106	14.15%	34.85%	2464	17684	13.93%	0.1	-0.94
May-02	31	168	18.45%	38.79%	3238	23432	13.82%	1.68	0.02
Jun-02	25	150	16.67%	37.27%	3596	23112	15.56%	0.39	-0.76



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

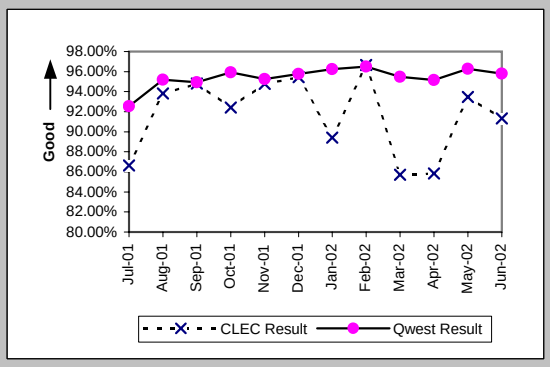
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	21	167	12.57%	33.16%	6333	34844	18.18%	-1.87	-2.14
Sep-01	18	123	14.63%	35.34%	4595	26709	17.20%	-0.75	-1.46
Oct-01	17	117	14.53%	35.24%	3555	23106	15.39%	-0.26	-1.16
Nov-01	11	126	8.73%	28.23%	2709	18946	14.30%	-1.78	-2.08
Dec-01	7	63	11.11%	31.43%	2262	15140	14.94%	-0.85	-1.52
Jan-02	10	78	12.82%	33.43%	2299	16566	13.88%	-0.27	-1.16
Feb-02	6	54	11.11%	31.43%	1891	13605	13.90%	-0.59	-1.36
Mar-02	12	76	15.79%	36.46%	2274	16606	13.69%	0.55	-0.66
Apr-02	14	103	13.59%	34.27%	2328	16828	13.83%	-0.07	-1.04
May-02	28	158	17.72%	38.19%	3029	22270	13.60%	1.47	-0.11
Jun-02									



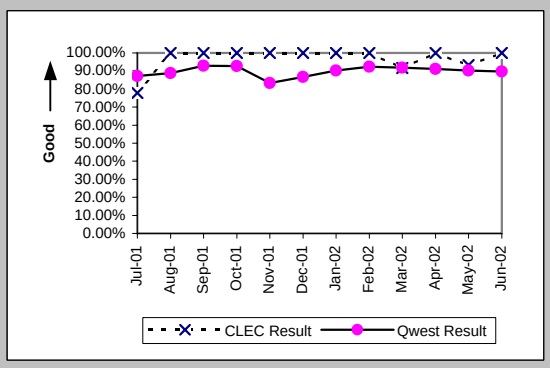
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	188	217	86.64%	34.03%	40748	44032	92.54%	3.02	0.84
Aug-01	167	178	93.82%	24.08%	36117	37936	95.21%	0.87	-0.47
Sep-01	128	135	94.81%	22.17%	27514	28984	94.93%	0.11	-0.93
Oct-01	122	132	92.42%	26.46%	24075	25099	95.92%	1.86	0.13
Nov-01	127	134	94.78%	22.25%	19711	20693	95.25%	0.31	-0.81
Dec-01	63	66	95.45%	20.83%	15911	16614	95.77%	0.2	-0.88
Jan-02	76	85	89.41%	30.77%	17459	18139	96.25%	2.76	0.68
Feb-02	58	60	96.67%	17.95%	14334	14852	96.51%	-0.07	-1.04
Mar-02	72	84	85.71%	34.99%	16935	17737	95.48%	3.49	1.12
Apr-02	91	106	85.85%	34.85%	16830	17684	95.17%	3.69	1.24
May-02	157	168	93.45%	24.74%	22563	23432	96.29%	1.8	0.09
Jun-02	137	150	91.33%	28.13%	22142	23112	95.80%	2.43	0.48



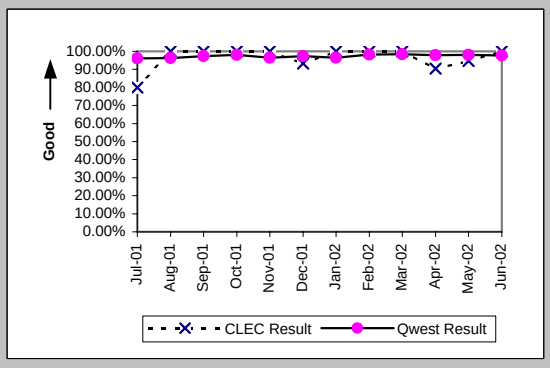
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	9	77.78%	41.57%	4777	5473	87.28%	0.81	-0.5
Aug-01	13	13	100.00%	0.00%	4667	5254	88.83%	-1.28	-1.78
Sep-01	3	3	100.00%	0.00%	3602	3875	92.95%	-0.48	-1.29
Oct-01	8	8	100.00%	0.00%	2990	3225	92.71%	-0.79	-1.48
Nov-01	9	9	100.00%	0.00%	2492	2991	83.32%	-1.34	-1.81
Dec-01	12	12	100.00%	0.00%	1948	2249	86.62%	-1.36	-1.83
Jan-02	10	10	100.00%	0.00%	1951	2162	90.24%	-1.04	-1.63
Feb-02	9	9	100.00%	0.00%	1665	1801	92.45%	-0.86	-1.52
Mar-02	11	12	91.67%	27.64%	2054	2237	91.82%	0.11	-0.93
Apr-02	14	14	100.00%	0.00%	2048	2248	91.10%	-1.17	-1.71
May-02	28	30	93.33%	24.94%	2534	2807	90.27%	-0.56	-1.34
Jun-02	25	25	100.00%	0.00%	3378	3765	89.72%	-1.69	-2.03



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

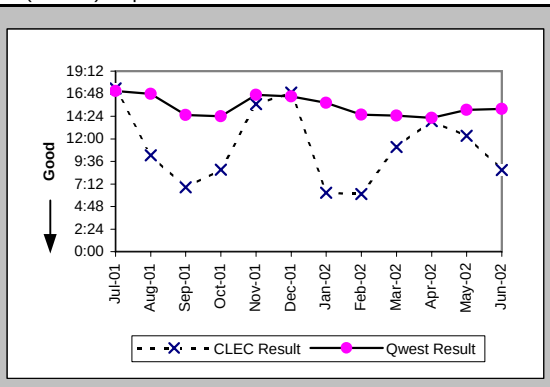
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	10	80.00%	40.00%	6796	7067	96.17%	1.9	0.15
Aug-01	14	14	100.00%	0.00%	6810	7070	96.32%	-0.73	-1.44
Sep-01	6	6	100.00%	0.00%	4872	5004	97.36%	-0.4	-1.24
Oct-01	9	9	100.00%	0.00%	4251	4334	98.08%	-0.42	-1.25
Nov-01	15	15	100.00%	0.00%	3896	4041	96.41%	-0.75	-1.45
Dec-01	14	15	93.33%	24.94%	3028	3113	97.27%	0.83	-0.49
Jan-02	13	13	100.00%	0.00%	2939	3048	96.42%	-0.69	-1.42
Feb-02	12	12	100.00%	0.00%	2507	2552	98.24%	-0.46	-1.28
Mar-02	16	16	100.00%	0.00%	3065	3117	98.33%	-0.52	-1.32
Apr-02	19	21	90.48%	29.35%	3038	3105	97.84%	1.74	0.06
May-02	35	37	94.59%	22.61%	3772	3844	98.13%	1.33	-0.19
Jun-02	30	30	100.00%	0.00%	4642	4752	97.69%	-0.84	-1.51



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

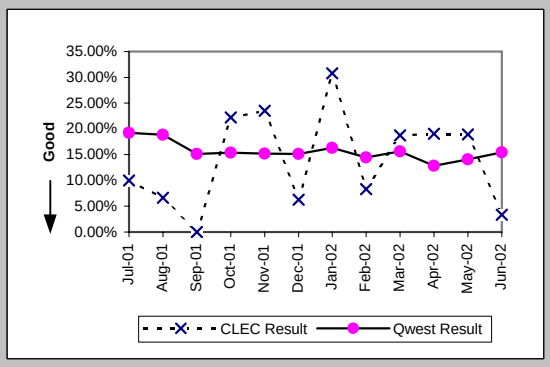
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	173:44	10	17:22	30:07	120881:12	7067	17:06	0.28	-0.83
Aug-01	143:22	14	10:14	7:49	118745:05	7070	16:48	-1.61	-1.98
Sep-01	41:01	6	6:50	8:34	72718:07	5004	14:32	-1.04	-1.63
Oct-01	78:25	9	8:43	7:21	62413:53	4334	14:24	-0.9	-1.55
Nov-01	235:27	15	15:42	9:15	67317:30	4041	16:40	-0.25	-1.15
Dec-01	253:47	15	16:55	16:21	51387:13	3113	16:30	0.25	-0.85
Jan-02	81:23	13	6:16	6:51	48189:01	3048	15:49	-2.3	-2.4
Feb-02	73:20	12	6:07	6:04	37205:03	2552	14:35	-1.5	-1.91
Mar-02	178:01	16	11:08	8:18	45151:13	3117	14:29	-1.11	-1.68
Apr-02	291:51	21	13:54	16:05	44219:56	3105	14:14	-0.13	-1.08
May-02	455:40	37	12:19	17:36	57973:33	3844	15:05	-1.13	-1.68
Jun-02	259:53	30	8:40	7:07	72127:49	4752	15:11	-2.3	-2.4



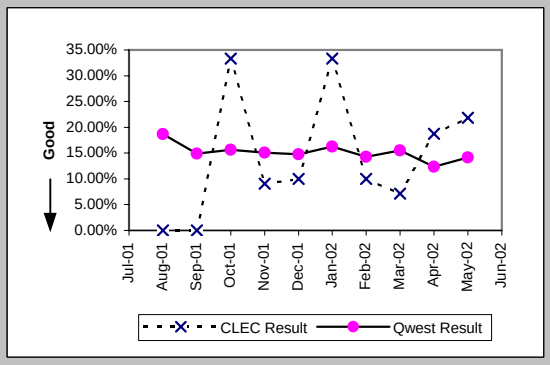
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	10	10.00%	30.00%	1384	7195	19.24%	-0.74	-1.45
Aug-01	1	15	6.67%	24.94%	1352	7156	18.89%	-1.21	-1.73
Sep-01	0	6	0.00%	0.00%	770	5085	15.14%	-1.03	-1.63
Oct-01	2	9	22.22%	41.57%	681	4421	15.40%	0.58	-0.65
Nov-01	4	17	23.53%	42.42%	629	4132	15.22%	0.93	-0.44
Dec-01	1	16	6.25%	24.21%	484	3196	15.14%	-0.99	-1.6
Jan-02	4	13	30.77%	46.15%	513	3142	16.33%	1.3	-0.21
Feb-02	1	12	8.33%	27.64%	376	2606	14.43%	-0.6	-1.36
Mar-02	3	16	18.75%	39.03%	497	3184	15.61%	0.38	-0.77
Apr-02	4	21	19.05%	39.27%	405	3146	12.87%	0.83	-0.49
May-02	7	37	18.92%	39.17%	554	3925	14.11%	0.84	-0.49
Jun-02	1	30	3.33%	17.95%	749	4840	15.48%	-1.83	-2.11



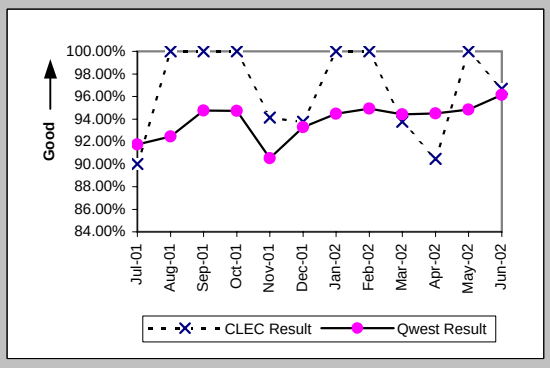
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	10	0.00%	0.00%	1165	6234	18.69%	-1.51	-1.92
Sep-01	0	5	0.00%	0.00%	676	4548	14.86%	-0.93	-1.57
Oct-01	2	6	33.33%	47.14%	605	3873	15.62%	1.06	-0.36
Nov-01	1	11	9.09%	28.75%	540	3575	15.10%	-0.56	-1.34
Dec-01	1	10	10.00%	30.00%	405	2738	14.79%	-0.43	-1.26
Jan-02	4	12	33.33%	47.14%	421	2594	16.23%	1.45	-0.12
Feb-02	1	10	10.00%	30.00%	322	2257	14.27%	-0.38	-1.23
Mar-02	1	14	7.14%	25.75%	436	2805	15.54%	-0.87	-1.53
Apr-02	3	16	18.75%	39.03%	356	2876	12.38%	0.77	-0.53
May-02	7	32	21.88%	41.34%	511	3617	14.13%	1.21	-0.27
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

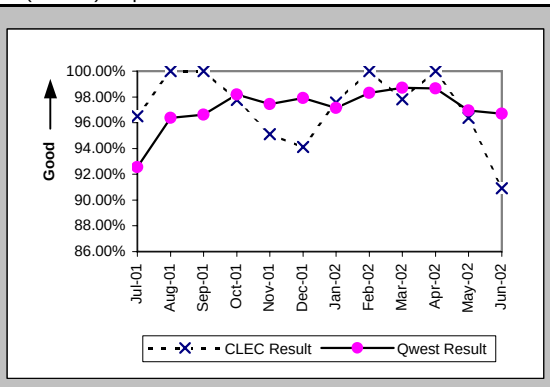
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	10	90.00%	30.00%	6602	7195	91.76%	0.28	-0.83
Aug-01	15	15	100.00%	0.00%	6617	7156	92.47%	-1.1	-1.67
Sep-01	6	6	100.00%	0.00%	4818	5085	94.75%	-0.58	-1.35
Oct-01	9	9	100.00%	0.00%	4188	4421	94.73%	-0.71	-1.43
Nov-01	16	17	94.12%	23.53%	3741	4132	90.54%	-0.5	-1.31
Dec-01	15	16	93.75%	24.21%	2981	3196	93.27%	-0.08	-1.05
Jan-02	13	13	100.00%	0.00%	2968	3142	94.46%	-0.87	-1.53
Feb-02	12	12	100.00%	0.00%	2474	2606	94.93%	-0.8	-1.49
Mar-02	15	16	93.75%	24.21%	3006	3184	94.41%	0.2	-0.88
Apr-02	19	21	90.48%	29.35%	2973	3146	94.50%	0.79	-0.52
May-02	37	37	100.00%	0.00%	3722	3925	94.83%	-1.41	-1.86
Jun-02	29	30	96.67%	17.95%	4653	4840	96.14%	-0.15	-1.09



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

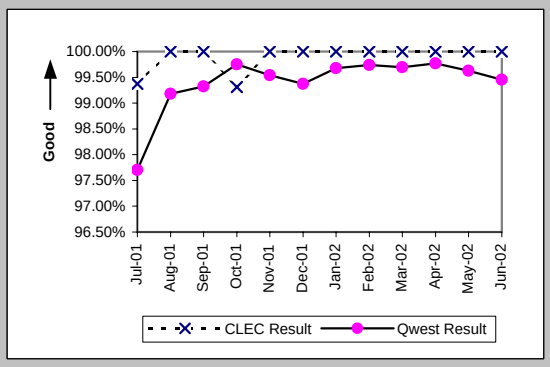
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	57	96.49%	18.40%	7712	8332	92.56%	-1.13	-1.69
Aug-01	59	59	100.00%	0.00%	6834	7091	96.38%	-1.48	-1.9
Sep-01	30	30	100.00%	0.00%	5725	5925	96.62%	-1.02	-1.62
Oct-01	44	45	97.78%	14.74%	5946	6055	98.20%	0.3	-0.82
Nov-01	39	41	95.12%	21.54%	5242	5379	97.45%	0.9	-0.45
Dec-01	32	34	94.12%	23.53%	4708	4808	97.92%	1.31	-0.2
Jan-02	40	41	97.56%	15.43%	5692	5859	97.15%	-0.16	-1.1
Feb-02	35	35	100.00%	0.00%	4806	4888	98.32%	-0.77	-1.47
Mar-02	45	46	97.83%	14.58%	6896	6986	98.71%	0.56	-0.66
Apr-02	51	51	100.00%	0.00%	3828	3880	98.66%	-0.83	-1.5
May-02	53	55	96.36%	18.72%	4598	4743	96.94%	0.32	-0.81
Jun-02	50	55	90.91%	28.75%	4712	4873	96.70%	2.02	0.23



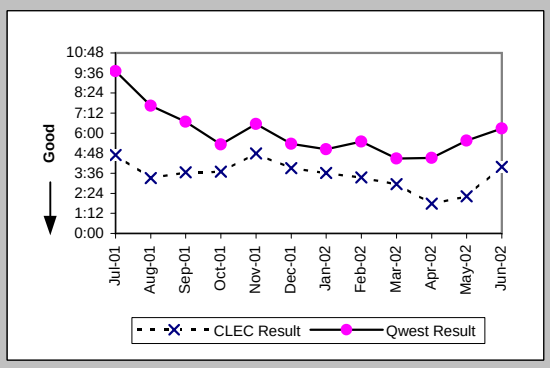
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	159	160	99.38%	7.88%	14336	14673	97.70%	-1.4	-1.85
Aug-01	152	152	100.00%	0.00%	12840	12946	99.18%	-1.11	-1.68
Sep-01	84	84	100.00%	0.00%	10718	10791	99.32%	-0.75	-1.46
Oct-01	144	145	99.31%	8.28%	11327	11355	99.75%	0.92	-0.44
Nov-01	145	145	100.00%	0.00%	10382	10430	99.54%	-0.81	-1.49
Dec-01	122	122	100.00%	0.00%	9024	9081	99.37%	-0.87	-1.53
Jan-02	132	132	100.00%	0.00%	11192	11228	99.68%	-0.65	-1.39
Feb-02	150	150	100.00%	0.00%	9952	9978	99.74%	-0.62	-1.38
Mar-02	110	110	100.00%	0.00%	12138	12175	99.70%	-0.58	-1.35
Apr-02	170	170	100.00%	0.00%	8630	8650	99.77%	-0.62	-1.38
May-02	176	176	100.00%	0.00%	9566	9602	99.63%	-0.81	-1.49
Jun-02	132	132	100.00%	0.00%	9073	9123	99.45%	-0.85	-1.51



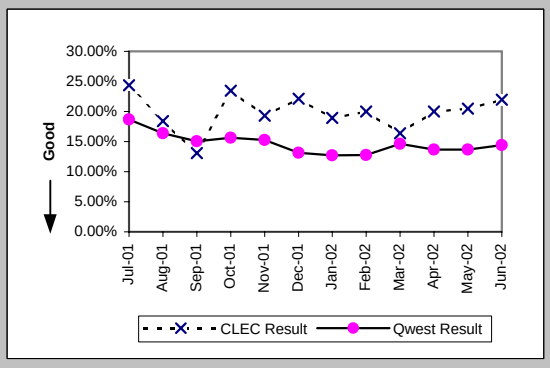
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	751:22	160	4:42	12:42	142481:11	14673	9:43	-4.04	-3.45
Aug-01	504:25	152	3:19	4:38	98928:43	12946	7:38	-3.58	-3.18
Sep-01	306:10	84	3:39	5:42	72040:50	10791	6:41	-2.8	-2.7
Oct-01	536:54	145	3:42	6:11	60278:18	11355	5:19	-2.42	-2.47
Nov-01	692:43	145	4:47	6:38	68310:29	10430	6:33	-2.21	-2.34
Dec-01	476:33	122	3:54	7:05	48753:49	9081	5:22	-1.49	-1.91
Jan-02	476:22	132	3:37	5:48	56544:30	11228	5:02	-1.94	-2.18
Feb-02	502:36	150	3:21	4:56	54903:57	9978	5:30	-3.3	-3.01
Mar-02	323:41	110	2:57	5:54	54491:49	12175	4:29	-2.14	-2.3
Apr-02	302:20	170	1:47	3:22	39088:05	8650	4:31	-4.94	-4
May-02	391:00	176	2:13	4:39	53286:25	9602	5:33	-5.26	-4.2
Jun-02	526:00	132	3:59	7:55	57332:54	9123	6:17	-1.86	-2.13



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

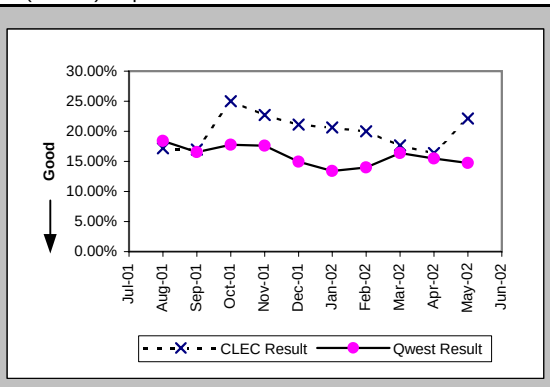
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	39	160	24.38%	42.93%	2739	14674	18.67%	1.8	0.09
Aug-01	28	152	18.42%	38.77%	2124	12947	16.41%	0.68	-0.59
Sep-01	11	84	13.10%	33.73%	1627	10792	15.08%	-0.51	-1.31
Oct-01	34	145	23.45%	42.37%	1779	11357	15.66%	2.44	0.48
Nov-01	28	145	19.31%	39.47%	1595	10432	15.29%	1.31	-0.2
Dec-01	27	122	22.13%	41.51%	1191	9081	13.12%	2.73	0.66
Jan-02	25	132	18.94%	39.18%	1425	11228	12.69%	2.04	0.24
Feb-02	30	150	20.00%	40.00%	1275	9978	12.78%	2.48	0.51
Mar-02	18	110	16.36%	36.99%	1778	12175	14.60%	0.54	-0.67
Apr-02	34	170	20.00%	40.00%	1184	8652	13.68%	2.26	0.37
May-02	36	176	20.45%	40.34%	1315	9602	13.70%	2.45	0.49
Jun-02	29	132	21.97%	41.40%	1314	9125	14.40%	2.33	0.42



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

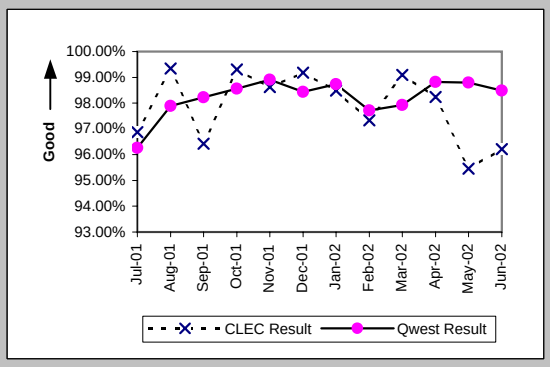
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	16	93	17.20%	37.74%	1206	6562	18.38%	-0.29	-1.18
Sep-01	9	53	16.98%	37.55%	865	5237	16.52%	0.13	-0.92
Oct-01	24	96	25.00%	43.30%	951	5345	17.79%	1.77	0.07
Nov-01	20	88	22.73%	41.91%	779	4428	17.59%	1.23	-0.25
Dec-01	19	90	21.11%	40.81%	589	3938	14.96%	1.56	-0.05
Jan-02	20	97	20.62%	40.46%	687	5122	13.41%	1.96	0.19
Feb-02	19	95	20.00%	40.00%	597	4271	13.98%	1.61	-0.02
Mar-02	12	68	17.65%	38.12%	1051	6417	16.38%	0.31	-0.81
Apr-02	18	110	16.36%	36.99%	583	3766	15.48%	0.28	-0.83
May-02	25	113	22.12%	41.51%	665	4514	14.73%	2.08	0.27
Jun-02									



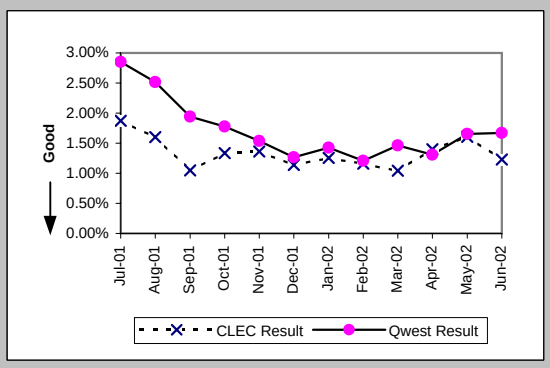
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	155	160	96.88%	17.40%	14125	14674	96.26%	-0.41	-1.25
Aug-01	151	152	99.34%	8.08%	12674	12947	97.89%	-1.24	-1.75
Sep-01	81	84	96.43%	18.56%	10601	10792	98.23%	1.16	-0.3
Oct-01	144	145	99.31%	8.28%	11194	11357	98.56%	-0.75	-1.46
Nov-01	143	145	98.62%	11.66%	10318	10432	98.91%	0.4	-0.76
Dec-01	121	122	99.18%	9.02%	8939	9081	98.44%	-0.66	-1.4
Jan-02	130	132	98.48%	12.22%	11086	11228	98.74%	0.33	-0.8
Feb-02	146	150	97.33%	16.11%	9750	9978	97.72%	0.37	-0.78
Mar-02	109	110	99.09%	9.49%	11922	12175	97.92%	-0.86	-1.52
Apr-02	167	170	98.24%	13.17%	8550	8652	98.82%	0.72	-0.56
May-02	168	176	95.45%	20.83%	9486	9602	98.79%	3.11	0.89
Jun-02	127	132	96.21%	19.09%	8987	9125	98.49%	1.84	0.12



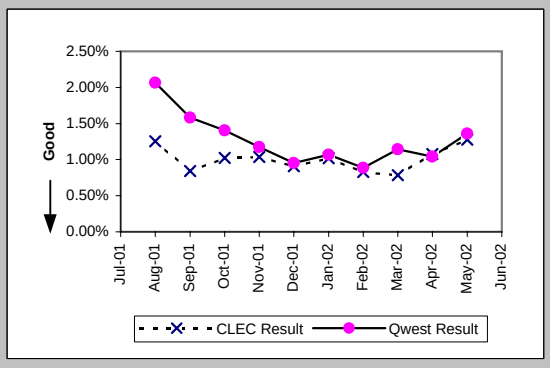
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	387	20670	1.87%	13.55%	65901	2309387	2.85%	-8.44	-6.13
Aug-01	345	21559	1.60%	12.55%	58039	2308549	2.51%	-8.53	-6.19
Sep-01	225	21449	1.05%	10.19%	44861	2308320	1.94%	-9.45	-6.74
Oct-01	286	21388	1.34%	11.49%	40877	2303886	1.77%	-4.82	-3.93
Nov-01	296	21716	1.36%	11.60%	35257	2295896	1.54%	-2.06	-2.25
Dec-01	204	17947	1.14%	10.60%	28891	2286370	1.26%	-1.52	-1.92
Jan-02	230	18340	1.25%	11.13%	32509	2276557	1.43%	-1.98	-2.2
Feb-02	222	19184	1.16%	10.70%	27436	2268894	1.21%	-0.66	-1.4
Mar-02	210	20093	1.05%	10.17%	33096	2260726	1.46%	-4.92	-3.99
Apr-02	297	21230	1.40%	11.74%	29482	2249424	1.31%	1.13	-0.32
May-02	381	23751	1.60%	12.56%	36959	2234958	1.65%	-0.6	-1.36
Jun-02	312	25446	1.23%	11.01%	37077	2221697	1.67%	-5.48	-4.33



Trouble Rate (Percent) (MR-8*) (Parity)

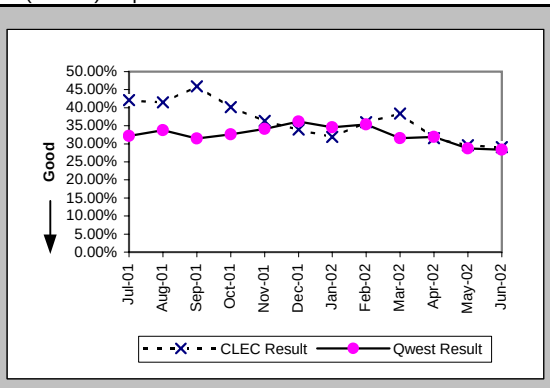
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	270	21559	1.25%	11.12%	47640	2308549	2.06%	-8.34	-6.07
Sep-01	181	21449	0.84%	9.15%	36494	2308320	1.58%	-8.61	-6.24
Oct-01	219	21388	1.02%	10.07%	32324	2303886	1.40%	-4.69	-3.85
Nov-01	225	21716	1.04%	10.13%	26949	2295896	1.17%	-1.88	-2.14
Dec-01	163	17947	0.91%	9.49%	21816	2286370	0.95%	-0.63	-1.38
Jan-02	187	18340	1.02%	10.05%	24282	2276557	1.07%	-0.62	-1.38
Feb-02	159	19184	0.83%	9.07%	20133	2268894	0.89%	-0.86	-1.52
Mar-02	158	20093	0.79%	8.83%	25828	2260726	1.14%	-4.73	-3.88
Apr-02	229	21230	1.08%	10.33%	23470	2249424	1.04%	0.5	-0.69
May-02	303	23751	1.28%	11.22%	30401	2234958	1.36%	-1.12	-1.68
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

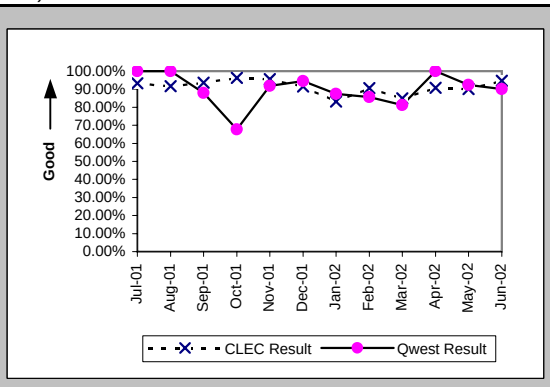
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	282	669	42.15%	49.38%	31246	97147	32.16%	5.51	2.35
Aug-01	245	590	41.53%	49.28%	29573	87612	33.75%	3.98	1.42
Sep-01	191	416	45.91%	49.83%	20601	65462	31.47%	6.13	2.73
Oct-01	192	478	40.17%	49.02%	19764	60641	32.59%	3.46	1.11
Nov-01	169	465	36.34%	48.10%	18248	53505	34.11%	1.01	-0.38
Dec-01	105	309	33.98%	47.36%	16370	45261	36.17%	-0.8	-1.48
Jan-02	108	338	31.95%	46.63%	17170	49679	34.56%	-1.01	-1.61
Feb-02	125	347	36.02%	48.01%	15015	42451	35.37%	0.26	-0.84
Mar-02	131	341	38.42%	48.64%	15233	48329	31.52%	2.69	0.63
Apr-02	137	434	31.57%	46.48%	13831	43313	31.93%	-0.16	-1.1
May-02	160	541	29.57%	45.64%	14908	51867	28.74%	0.43	-0.74
Jun-02	128	440	29.09%	45.42%	14699	51776	28.39%	0.33	-0.8



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

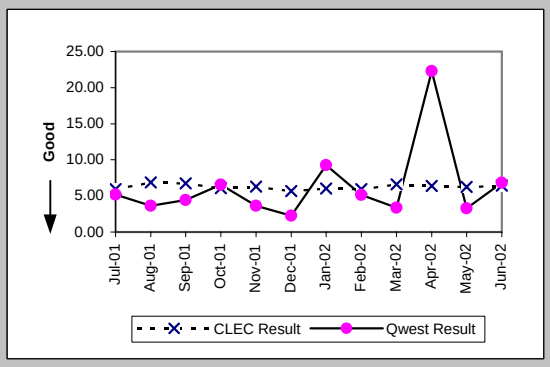
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	261	280	93.21%	25.15%	21	21	100.00%	N/A	-0.23
Aug-01	309	337	91.69%	27.60%	30	30	100.00%	N/A	0.12
Sep-01	220	235	93.62%	24.44%	22	25	88.00%	-0.82	-1.5
Oct-01	289	300	96.33%	18.79%	21	31	67.74%	-3.24	-2.97
Nov-01	238	249	95.58%	20.55%	45	49	91.84%	-0.88	-1.53
Dec-01	224	245	91.43%	27.99%	17	18	94.44%	0.32	-0.8
Jan-02	258	310	83.23%	37.36%	14	16	87.50%	0.37	-0.78
Feb-02	201	222	90.54%	29.27%	12	14	85.71%	-0.5	-1.3
Mar-02	175	206	84.95%	35.75%	13	16	81.25%	-0.37	-1.22
Apr-02	156	172	90.70%	29.05%	13	13	100.00%	N/A	-0.31
May-02	174	193	90.16%	29.79%	12	13	92.31%	0.12	-0.93
Jun-02	176	186	94.62%	22.56%	18	20	90.00%	-0.65	-1.4



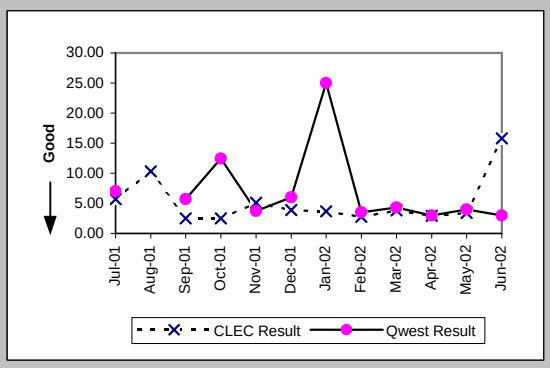
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1677	283	5.93	5.41	114	22	5.18	0.4	-0.76
Aug-01	2324	338	6.88	7.88	109	30	3.63	3.09	0.88
Sep-01	1586	235	6.75	6.01	111	25	4.44	1.25	-0.24
Oct-01	1836	303	6.06	5.98	210	32	6.56	-0.19	-1.12
Nov-01	1578	250	6.31	6.83	181	50	3.62	2.75	0.67
Dec-01	1395	246	5.67	6.10	41	18	2.28	3.72	1.26
Jan-02	1871	311	6.02	5.32	167	18	9.28	-1.04	-1.63
Feb-02	1320	223	5.92	4.36	82	16	5.12	0.27	-0.84
Mar-02	1362	206	6.61	5.41	57	17	3.35	1.64	-0.01
Apr-02	1119	175	6.39	4.50	312	14	22.29	-2.07	-2.26
May-02	1208	194	6.23	3.83	46	14	3.29	1.28	-0.22
Jun-02	1205	187	6.44	9.44	171	25	6.84	-0.29	-1.18



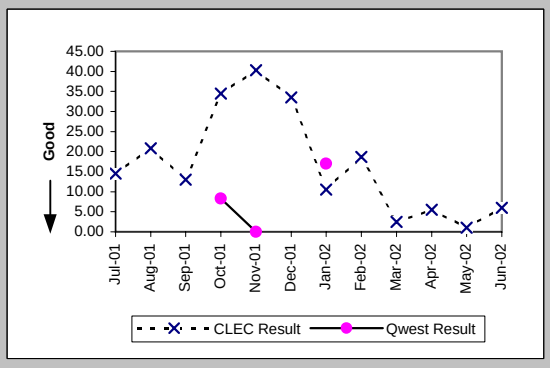
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	80	14	5.71	12.97	7	1	7.00		
Aug-01	186	18	10.33	16.64					
Sep-01	20	8	2.50	3.12	17	3	5.67	-0.65	-1.39
Oct-01	30	12	2.50	2.65	87	7	12.43	-0.72	-1.44
Nov-01	46	9	5.11	6.66	15	4	3.75	0.55	-0.67
Dec-01	74	19	3.89	9.30	6	1	6.00		
Jan-02	157	43	3.65	8.48	75	3	25.00	-1.88	-2.14
Feb-02	50	18	2.78	2.65	7	2	3.50	-1.37	-1.83
Mar-02	100	26	3.85	8.54	13	3	4.33	-0.23	-1.14
Apr-02	50	17	2.94	2.14	3	1	3.00		
May-02	58	17	3.41	3.95	4	1	4.00		
Jun-02	142	9	15.78	35.63	9	3	3.00	0.07	-0.96



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

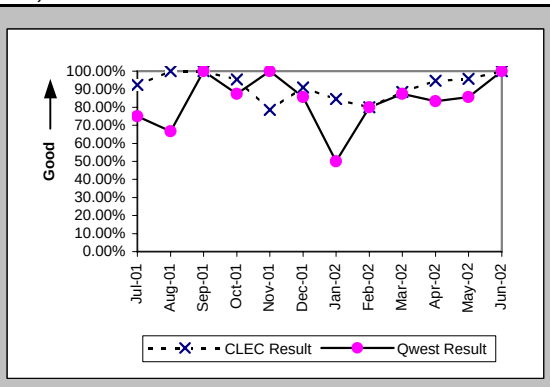
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	116	8	14.50	13.69					
Aug-01	229	11	20.82	23.59					
Sep-01	91	7	13.00	12.78					
Oct-01	69	2	34.50	48.79	25	3	8.33	0.64	-0.61
Nov-01	121	3	40.33	20.21	0	1	0.00		
Dec-01	67	2	33.50	38.89					
Jan-02	95	9	10.56	10.31	17	1	17.00		
Feb-02	56	3	18.67	16.17					
Mar-02	10	4	2.50	1.00					
Apr-02	11	2	5.50	2.12					
May-02	2	2	1.00	0.00					
Jun-02	6	1	6.00						



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

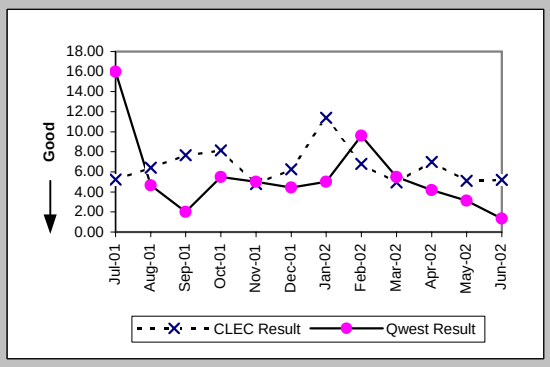
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	13	92.31%	26.65%	3	4	75.00%	-0.7	-1.42
Aug-01	23	23	100.00%	0.00%	2	3	66.67%	-1.15	-1.7
Sep-01	20	20	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	21	22	95.45%	20.83%	7	8	87.50%	-0.58	-1.35
Nov-01	11	14	78.57%	41.03%	3	3	100.00%	N/A	-0.6
Dec-01	20	22	90.91%	28.75%	6	7	85.71%	-0.34	-1.21
Jan-02	11	13	84.62%	36.08%	2	4	50.00%	-1.21	-1.74
Feb-02	16	20	80.00%	40.00%	8	10	80.00%	0	-1
Mar-02	23	26	88.46%	31.95%	7	8	87.50%	-0.07	-1.04
Apr-02	18	19	94.74%	22.33%	5	6	83.33%	-0.65	-1.4
May-02	23	24	95.83%	19.98%	6	7	85.71%	-0.67	-1.41
Jun-02	21	21	100.00%	0.00%	3	3	100.00%	N/A	N/A



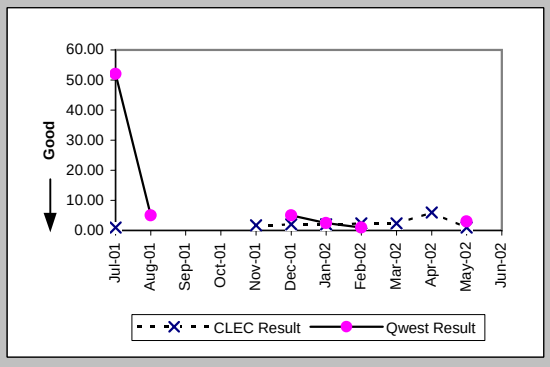
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	68	13	5.23	3.79	64	4	16.00	-0.69	-1.42
Aug-01	154	24	6.42	7.47	14	3	4.67	-0.45	-1.27
Sep-01	153	20	7.65	4.77	2	1	2.00		
Oct-01	179	22	8.14	10.26	44	8	5.50	0.52	-0.68
Nov-01	67	14	4.79	2.39	15	3	5.00	-0.1	-1.06
Dec-01	138	22	6.27	6.09	31	7	4.43	0.32	-0.81
Jan-02	148	13	11.38	14.47	20	4	5.00	0.8	-0.51
Feb-02	136	20	6.80	5.00	96	10	9.60	-2.26	-2.37
Mar-02	129	26	4.96	1.64	44	8	5.50	-0.16	-1.1
Apr-02	133	19	7.00	3.89	25	6	4.17	1.29	-0.22
May-02	123	24	5.12	1.51	22	7	3.14	1.83	0.11
Jun-02	109	21	5.19	1.72	4	3	1.33	2.63	0.6



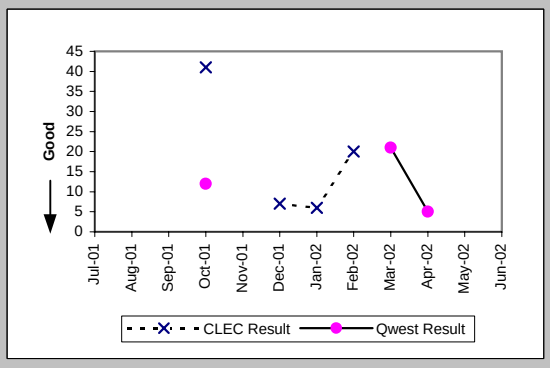
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		52	1	52.00		
Aug-01					5	1	5.00		
Sep-01									
Oct-01									
Nov-01	5	3	1.67	1.15					
Dec-01	2	1	2.00		5	1	5.00		
Jan-02	2	1	2.00		5	2	2.50	-0.19	-1.12
Feb-02	7	3	2.33	1.53	2	2	1.00		
Mar-02	7	3	2.33	1.53					
Apr-02	6	1	6.00						
May-02	1	1	1.00		3	1	3.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

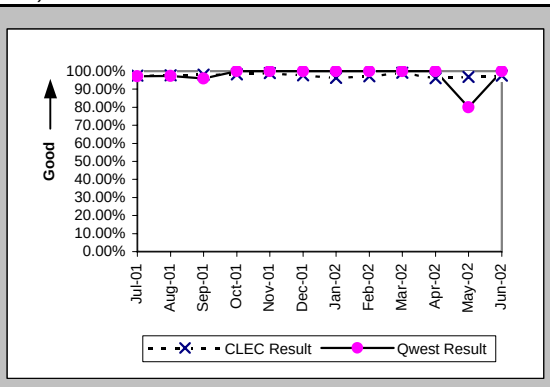
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	41	1	41.00		12	1	12.00		
Nov-01									
Dec-01	7	1	7.00						
Jan-02	6	1	6.00						
Feb-02	20	1	20.00						
Mar-02					21	1	21.00		
Apr-02					5	1	5.00		
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

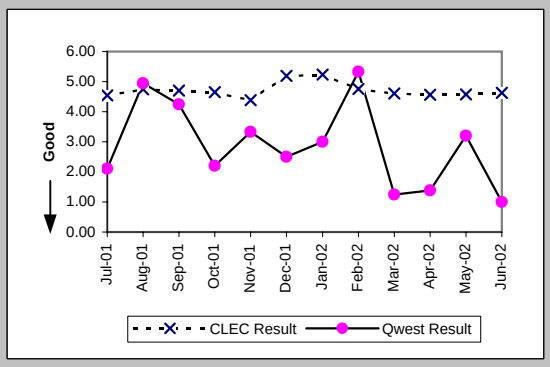
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	593	608	97.53%	15.51%	35	36	97.22%	-0.11	-1.07
Aug-01	385	394	97.72%	14.94%	74	76	97.37%	-0.17	-1.11
Sep-01	512	522	98.08%	13.71%	24	25	96.00%	-0.52	-1.32
Oct-01	267	272	98.16%	13.43%	16	16	100.00%	N/A	-0.82
Nov-01	281	284	98.94%	10.22%	10	10	100.00%	N/A	-1
Dec-01	739	756	97.75%	14.83%	2	2	100.00%	N/A	-1.01
Jan-02	973	1010	96.34%	18.79%	1	1	100.00%	N/A	-1
Feb-02	344	354	97.18%	16.57%	3	3	100.00%	N/A	-0.98
Mar-02	225	227	99.12%	9.35%	4	4	100.00%	N/A	-1.1
Apr-02	148	154	96.10%	19.35%	8	8	100.00%	N/A	-0.81
May-02	121	125	96.80%	17.60%	4	5	80.00%	-0.92	-1.56
Jun-02	120	123	97.56%	15.43%	11	11	100.00%	N/A	-0.86



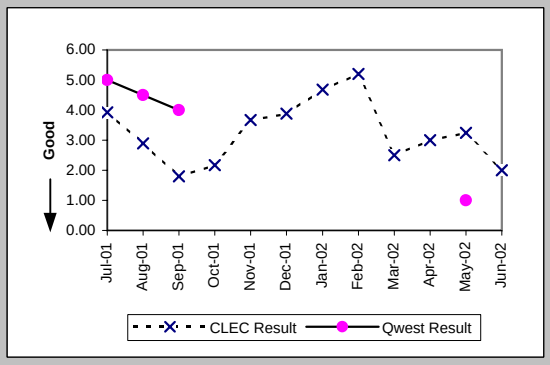
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2734	602	4.54	2.02	74	35	2.11	3.72	1.26
Aug-01	1834	387	4.74	1.50	376	76	4.95	-0.96	-1.58
Sep-01	2426	516	4.70	1.19	106	25	4.24	1.41	-0.15
Oct-01	1246	268	4.65	1.67	33	15	2.20	3.72	1.26
Nov-01	1227	280	4.38	1.56	30	9	3.33	1.87	0.13
Dec-01	3895	751	5.19	2.11	5	2	2.50	2.31	0.41
Jan-02	5247	1003	5.23	2.42	3	1	3.00		
Feb-02	1641	345	4.76	1.71	16	3	5.33	-0.33	-1.2
Mar-02	1029	223	4.61	1.48	5	4	1.25	3.72	1.26
Apr-02	684	150	4.56	2.32	11	8	1.38	3.72	1.26
May-02	530	116	4.57	1.62	16	5	3.20	3.72	1.26
Jun-02	556	120	4.63	1.60	11	11	1.00	3.72	1.26



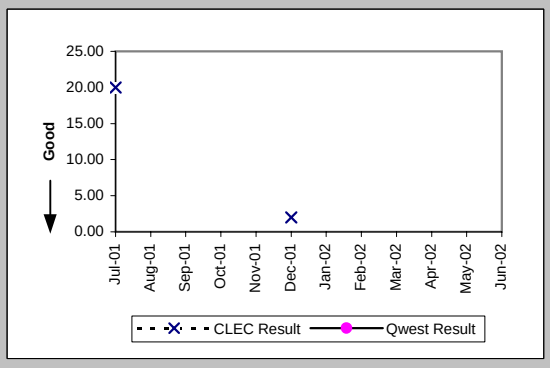
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	14	3.93	4.12	5	1	5.00		
Aug-01	26	9	2.89	3.59	9	2	4.50	-0.97	-1.59
Sep-01	18	10	1.80	1.23	4	1	4.00		
Oct-01	13	6	2.17	2.99					
Nov-01	11	3	3.67	1.53					
Dec-01	62	16	3.88	3.96					
Jan-02	178	38	4.68	7.69					
Feb-02	52	10	5.20	4.61					
Mar-02	5	2	2.50	0.71					
Apr-02	18	6	3.00	1.41					
May-02	13	4	3.25	2.87	1	1	1.00		
Jun-02	6	3	2.00	1.73					



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

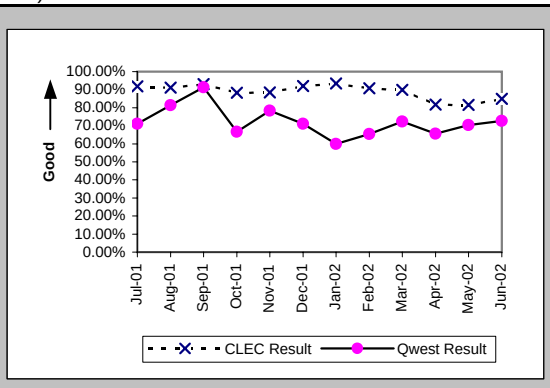
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	1	20.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	1	2.00						
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

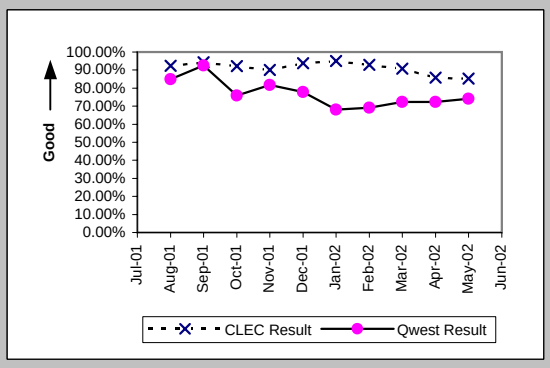
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	932	1015	91.82%	27.40%	54	76	71.05%	-3.85	-3.34
Aug-01	756	830	91.08%	28.50%	70	86	81.40%	-2.2	-2.34
Sep-01	714	767	93.09%	25.36%	73	80	91.25%	-0.55	-1.34
Oct-01	608	688	88.37%	32.06%	36	54	66.67%	-3.26	-2.98
Nov-01	507	573	88.48%	31.92%	47	60	78.33%	-1.82	-2.1
Dec-01	723	786	91.98%	27.15%	32	45	71.11%	-3	-2.83
Jan-02	1102	1180	93.39%	24.85%	15	25	60.00%	-3.37	-3.05
Feb-02	877	967	90.69%	29.05%	17	26	65.38%	-2.68	-2.63
Mar-02	476	529	89.98%	30.03%	21	29	72.41%	-2.06	-2.25
Apr-02	330	404	81.68%	38.68%	19	29	65.52%	-1.77	-2.08
May-02	282	346	81.50%	38.83%	19	27	70.37%	-1.22	-1.74
Jun-02	286	337	84.87%	35.84%	24	33	72.73%	-1.49	-1.91



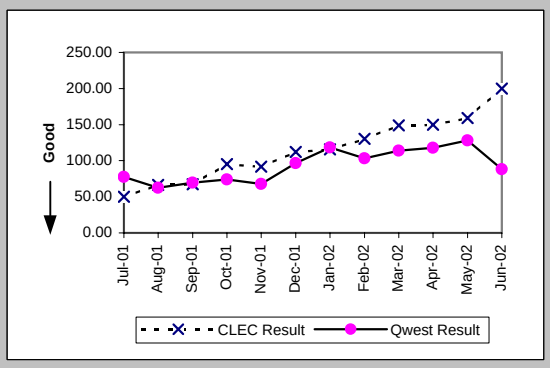
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	766	830	92.29%	26.68%	73	86	84.88%	-1.82	-2.11
Sep-01	724	767	94.39%	23.00%	74	80	92.50%	-0.61	-1.37
Oct-01	634	688	92.15%	26.89%	41	54	75.93%	-2.69	-2.63
Nov-01	516	573	90.05%	29.93%	49	60	81.67%	-1.6	-1.97
Dec-01	737	786	93.77%	24.18%	35	45	77.78%	-2.51	-2.53
Jan-02	1121	1180	95.00%	21.79%	17	25	68.00%	-2.86	-2.74
Feb-02	898	967	92.86%	25.74%	18	26	69.23%	-2.58	-2.57
Mar-02	480	529	90.74%	28.99%	21	29	72.41%	-2.15	-2.31
Apr-02	347	404	85.89%	34.81%	21	29	72.41%	-1.57	-1.95
May-02	295	346	85.26%	35.45%	20	27	74.07%	-1.28	-1.78
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

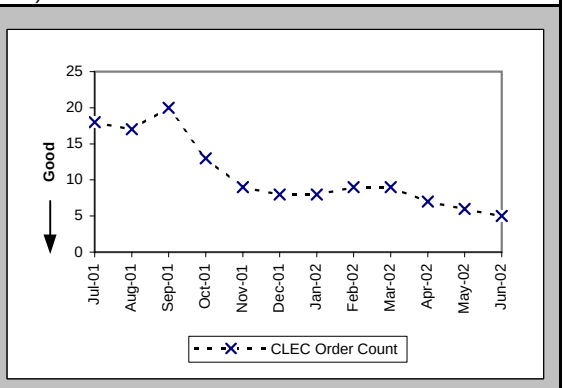
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5733	114	50.29	51.84	1315	17	77.35	-1.9	-2.16
Aug-01	7698	116	66.36	58.23	940	15	62.67	0.16	-0.9
Sep-01	9068	135	67.17	61.46	1253	18	69.61	-0.17	-1.11
Oct-01	10377	109	95.20	69.44	1404	19	73.89	0.99	-0.4
Nov-01	10737	117	91.77	72.67	1561	23	67.87	1.42	-0.14
Dec-01	10773	96	112.22	75.24	1258	13	96.77	0.6	-0.63
Jan-02	11216	97	115.63	84.99	1185	10	118.50	-0.11	-1.06
Feb-02	12375	95	130.26	86.85	1345	13	103.46	0.86	-0.48
Mar-02	13405	90	148.94	93.05	1592	14	113.71	1.29	-0.22
Apr-02	13337	89	149.85	107.65	2120	18	117.78	1.29	-0.21
May-02	10502	66	159.12	108.92	2049	16	128.06	1.08	-0.34
Jun-02	9004	45	200.09	120.50	1410	16	88.12	2.65	0.61



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

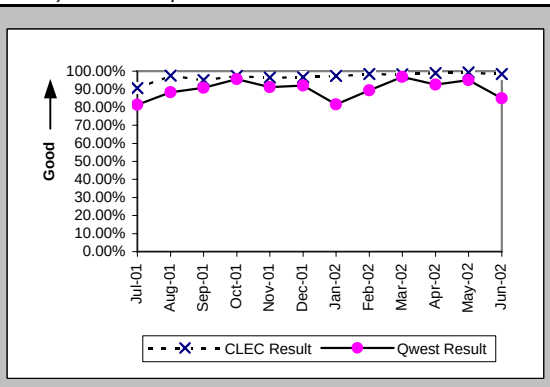
Date	CLEC Order Count
Jul-01	18
Aug-01	17
Sep-01	20
Oct-01	13
Nov-01	9
Dec-01	8
Jan-02	8
Feb-02	9
Mar-02	9
Apr-02	7
May-02	6
Jun-02	5



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

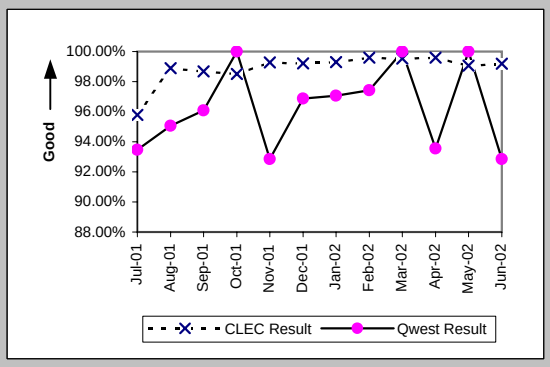
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	384	424	90.57%	29.23%	70	86	81.40%	-1.99	-2.21
Aug-01	345	354	97.46%	15.74%	60	68	88.24%	-2.16	-2.31
Sep-01	272	286	95.10%	21.58%	39	43	90.70%	-0.93	-1.56
Oct-01	254	261	97.32%	16.16%	43	45	95.56%	-0.53	-1.32
Nov-01	216	224	96.43%	18.56%	31	34	91.18%	-1.01	-1.61
Dec-01	201	208	96.63%	18.03%	23	25	92.00%	-0.81	-1.49
Jan-02	217	223	97.31%	16.18%	22	27	81.48%	-2	-2.22
Feb-02	191	194	98.45%	12.34%	25	28	89.29%	-1.47	-1.89
Mar-02	174	177	98.31%	12.91%	31	32	96.88%	-0.43	-1.26
Apr-02	188	190	98.95%	10.21%	25	27	92.59%	-1.18	-1.72
May-02	253	255	99.22%	8.82%	38	40	95.00%	-1.14	-1.69
Jun-02	181	184	98.37%	12.66%	34	40	85.00%	-2.15	-2.3



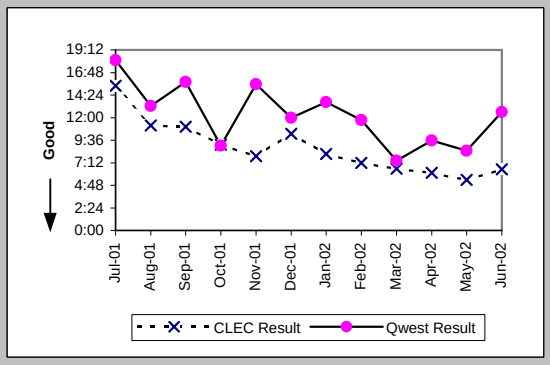
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	500	522	95.79%	20.09%	100	107	93.46%	-0.89	-1.54
Aug-01	445	450	98.89%	10.48%	77	81	95.06%	-1.46	-1.89
Sep-01	375	380	98.68%	11.40%	49	51	96.08%	-0.9	-1.55
Oct-01	333	338	98.52%	12.07%	65	65	100.00%	N/A	-0.45
Nov-01	272	274	99.27%	8.51%	39	42	92.86%	-1.5	-1.91
Dec-01	255	257	99.22%	8.79%	31	32	96.88%	-0.72	-1.44
Jan-02	282	284	99.30%	8.36%	33	34	97.06%	-0.73	-1.44
Feb-02	246	247	99.60%	6.35%	38	39	97.44%	-0.79	-1.48
Mar-02	213	214	99.53%	6.82%	38	38	100.00%	N/A	-0.99
Apr-02	251	252	99.60%	6.29%	29	31	93.55%	-1.29	-1.79
May-02	315	318	99.06%	9.67%	47	47	100.00%	N/A	-0.73
Jun-02	248	250	99.20%	8.91%	52	56	92.86%	-1.67	-2.01



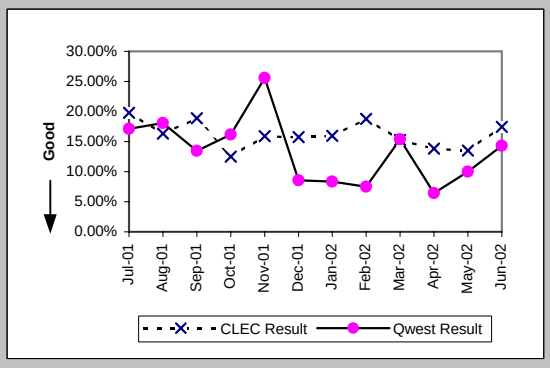
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8032:22	522	15:23	15:36	1937:22	107	18:06	-1.35	-1.82
Aug-01	5026:36	450	11:10	10:19	1072:08	81	13:14	-1.11	-1.68
Sep-01	4183:54	380	11:01	11:02	805:00	51	15:47	-0.77	-1.47
Oct-01	3087:36	338	9:08	10:09	587:01	65	9:02	-0.03	-1.02
Nov-01	2161:37	274	7:53	8:35	652:55	42	15:33	-1.46	-1.89
Dec-01	2644:35	257	10:17	9:42	384:02	32	12:00	-0.68	-1.41
Jan-02	2316:36	284	8:09	8:42	463:55	34	13:39	-2.17	-2.32
Feb-02	1777:32	247	7:12	8:02	458:17	39	11:45	-2.18	-2.33
Mar-02	1404:50	214	6:34	7:27	281:45	38	7:25	-0.67	-1.41
Apr-02	1546:29	252	6:08	9:16	296:11	31	9:33	-1.11	-1.68
May-02	1707:34	318	5:22	8:03	398:59	47	8:29	-2.53	-2.54
Jun-02	1629:49	250	6:31	8:54	705:31	56	12:36	-2.46	-2.49



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

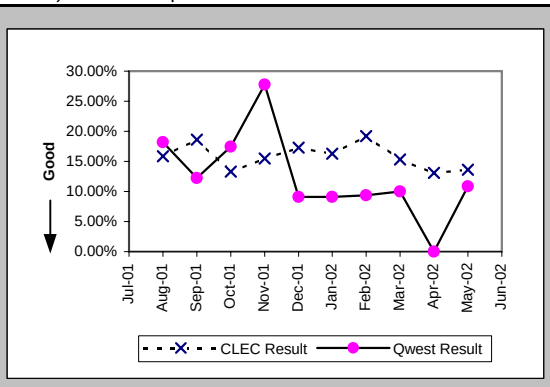
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	108	546	19.78%	39.83%	19	111	17.12%	0.63	-0.62
Aug-01	76	465	16.34%	36.98%	15	83	18.07%	-0.38	-1.23
Sep-01	74	392	18.88%	39.13%	7	52	13.46%	0.93	-0.43
Oct-01	44	352	12.50%	33.07%	11	68	16.18%	-0.75	-1.46
Nov-01	45	283	15.90%	36.57%	11	43	25.58%	-1.36	-1.82
Dec-01	41	260	15.77%	36.45%	3	35	8.57%	1.11	-0.32
Jan-02	47	295	15.93%	36.60%	3	36	8.33%	1.21	-0.27
Feb-02	47	250	18.80%	39.07%	3	40	7.50%	1.83	0.11
Mar-02	33	216	15.28%	35.98%	6	39	15.38%	-0.02	-1.01
Apr-02	35	253	13.83%	34.53%	2	31	6.45%	1.15	-0.3
May-02	44	326	13.50%	34.17%	5	50	10.00%	0.64	-0.61
Jun-02	45	258	17.44%	37.95%	8	56	14.29%	0.54	-0.67



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

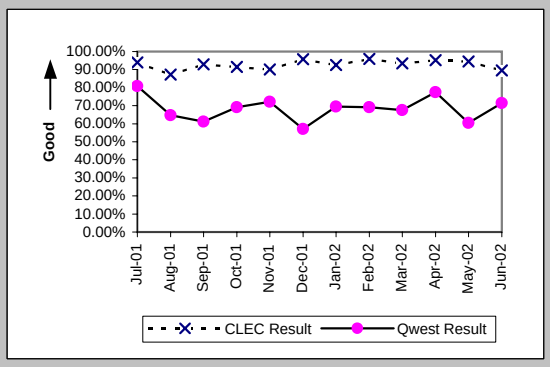
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	63	397	15.87%	36.54%	12	66	18.18%	-0.45	-1.27
Sep-01	61	328	18.60%	38.91%	6	49	12.24%	1.08	-0.34
Oct-01	40	301	13.29%	33.95%	11	63	17.46%	-0.79	-1.48
Nov-01	40	258	15.50%	36.19%	10	36	27.78%	-1.54	-1.94
Dec-01	36	208	17.31%	37.83%	3	33	9.09%	1.19	-0.28
Jan-02	40	246	16.26%	36.90%	3	33	9.09%	1.06	-0.36
Feb-02	43	224	19.20%	39.38%	3	32	9.38%	1.35	-0.18
Mar-02	28	183	15.30%	36.00%	3	30	10.00%	0.71	-0.57
Apr-02	30	229	13.10%	33.74%	0	25	0.00%	N/A	0.33
May-02	42	308	13.64%	34.32%	5	46	10.87%	0.47	-0.72
Jun-02									



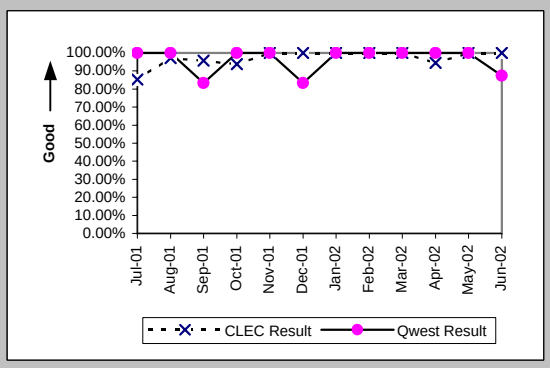
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	513	546	93.96%	23.83%	89	110	80.91%	-3.18	-2.93
Aug-01	406	465	87.31%	33.28%	53	82	64.63%	-3.96	-3.41
Sep-01	364	392	92.86%	25.75%	30	49	61.22%	-4.28	-3.6
Oct-01	322	352	91.48%	27.92%	47	68	69.12%	-3.65	-3.22
Nov-01	255	283	90.11%	29.86%	31	43	72.09%	-2.45	-2.49
Dec-01	249	260	95.77%	20.13%	20	35	57.14%	-4.34	-3.64
Jan-02	273	295	92.54%	26.27%	25	36	69.44%	-2.84	-2.73
Feb-02	240	250	96.00%	19.60%	27	39	69.23%	-3.37	-3.05
Mar-02	202	216	93.52%	24.62%	25	37	67.57%	-3.12	-2.89
Apr-02	241	253	95.26%	21.26%	24	31	77.42%	-2.24	-2.36
May-02	308	326	94.48%	22.84%	26	43	60.47%	-4.29	-3.61
Jun-02	231	258	89.53%	30.61%	40	56	71.43%	-2.72	-2.65



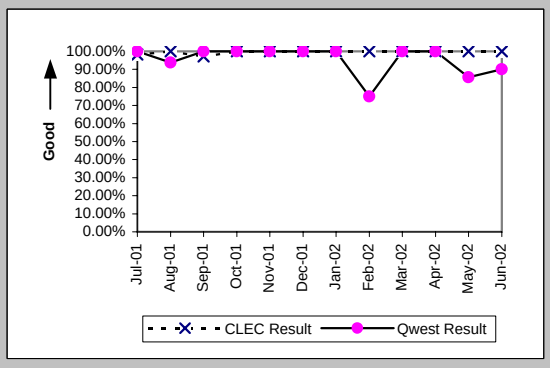
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	41	85.37%	35.34%	3	3	100.00%	N/A	-0.71
Aug-01	35	36	97.22%	16.43%	13	13	100.00%	N/A	-0.85
Sep-01	23	24	95.83%	19.98%	5	6	83.33%	-0.73	-1.45
Oct-01	15	16	93.75%	24.21%	6	6	100.00%	N/A	-0.84
Nov-01	19	19	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	11	11	100.00%	0.00%	5	6	83.33%	-0.88	-1.54
Jan-02	17	17	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02	15	15	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02	17	18	94.44%	22.91%	2	2	100.00%	N/A	-1.07
May-02	10	10	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02	18	18	100.00%	0.00%	7	8	87.50%	-0.89	-1.54



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

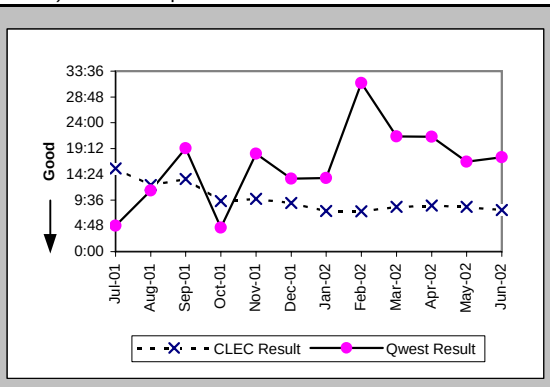
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	56	98.21%	13.24%	4	4	100.00%	N/A	-1.11
Aug-01	44	44	100.00%	0.00%	15	16	93.75%	-0.88	-1.54
Sep-01	34	35	97.14%	16.66%	6	6	100.00%	N/A	-1
Oct-01	24	24	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	22	22	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	15	15	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	20	20	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	3	4	75.00%	-0.98	-1.59
Mar-02	21	21	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02	22	22	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	14	14	100.00%	0.00%	6	7	85.71%	-0.88	-1.54
Jun-02	24	24	100.00%	0.00%	9	10	90.00%	-0.89	-1.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

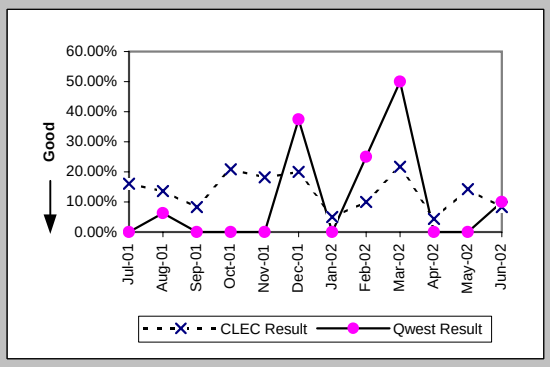
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	868:16	56	15:30	12:24	19:10	4	4:48	2	0.21
Aug-01	546:13	44	12:25	9:01	182:31	16	11:24	0.06	-0.96
Sep-01	472:54	35	13:31	16:40	115:29	6	19:15	-1.76	-2.07
Oct-01	226:14	24	9:26	6:42	35:43	8	4:28	2.23	0.35
Nov-01	216:32	22	9:51	7:18	109:21	6	18:14	-3.15	-2.91
Dec-01	136:21	15	9:05	6:28	108:45	8	13:36	-1.03	-1.62
Jan-02	150:56	20	7:33	6:39	68:28	5	13:42	-1.38	-1.84
Feb-02	75:07	10	7:31	6:26	125:30	4	31:22	-0.98	-1.6
Mar-02	175:35	21	8:22	6:50	42:52	2	21:26	-5.47	-4.33
Apr-02	188:00	22	8:33	8:10	42:46	2	21:23	-17.15	-11.43
May-02	116:30	14	8:19	7:06	117:02	7	16:43	-0.73	-1.45
Jun-02	185:57	24	7:45	6:54	175:50	10	17:35	-1.32	-1.8



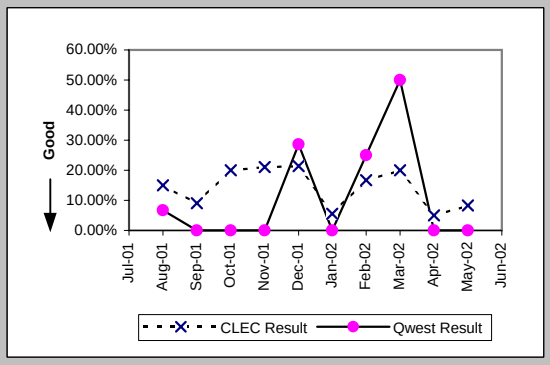
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	56	16.07%	36.73%	0	4	0.00%	N/A	-0.58
Aug-01	6	44	13.64%	34.32%	1	16	6.25%	0.69	-0.58
Sep-01	3	36	8.33%	27.64%	0	6	0.00%	N/A	-0.69
Oct-01	5	24	20.83%	40.61%	0	8	0.00%	N/A	-0.19
Nov-01	4	22	18.18%	38.57%	0	6	0.00%	N/A	-0.39
Dec-01	3	15	20.00%	40.00%	3	8	37.50%	-0.83	-1.5
Jan-02	1	20	5.00%	21.79%	0	5	0.00%	N/A	-0.93
Feb-02	1	10	10.00%	30.00%	1	4	25.00%	-0.59	-1.36
Mar-02	5	23	21.74%	41.25%	1	2	50.00%	-0.77	-1.47
Apr-02	1	23	4.35%	20.39%	0	2	0.00%	N/A	-1.09
May-02	2	14	14.29%	34.99%	0	7	0.00%	N/A	-0.51
Jun-02	2	24	8.33%	27.64%	1	10	10.00%	-0.15	-1.09



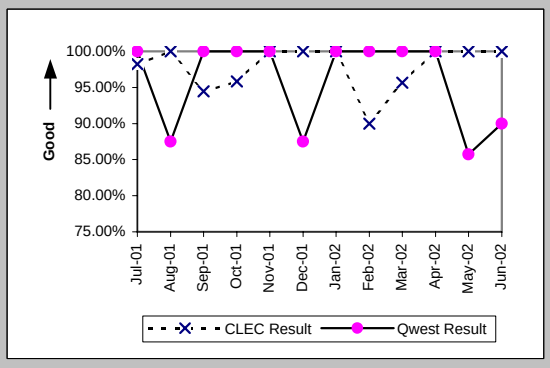
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	40	15.00%	35.71%	1	15	6.67%	0.73	-0.55
Sep-01	3	33	9.09%	28.75%	0	5	0.00%	N/A	-0.72
Oct-01	4	20	20.00%	40.00%	0	8	0.00%	N/A	-0.22
Nov-01	4	19	21.05%	40.77%	0	2	0.00%	N/A	-0.73
Dec-01	3	14	21.43%	41.03%	2	7	28.57%	-0.34	-1.21
Jan-02	1	18	5.56%	22.91%	0	4	0.00%	N/A	-0.96
Feb-02	1	6	16.67%	37.27%	1	4	25.00%	-0.3	-1.18
Mar-02	4	20	20.00%	40.00%	1	2	50.00%	-0.81	-1.49
Apr-02	1	20	5.00%	21.79%	0	2	0.00%	N/A	-1.08
May-02	1	12	8.33%	27.64%	0	5	0.00%	N/A	-0.82
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

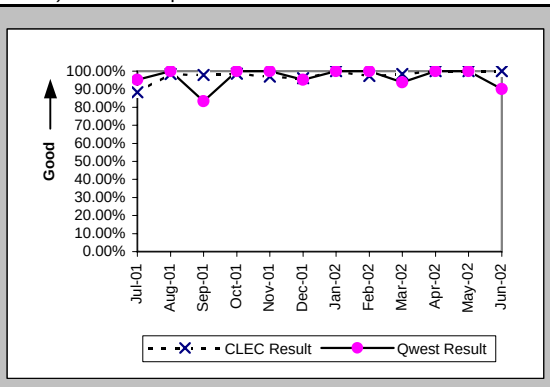
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	56	98.21%	13.24%	4	4	100.00%	N/A	-1.11
Aug-01	44	44	100.00%	0.00%	14	16	87.50%	-1.29	-1.79
Sep-01	34	36	94.44%	22.91%	6	6	100.00%	N/A	-0.82
Oct-01	23	24	95.83%	19.98%	7	7	100.00%	N/A	-0.9
Nov-01	22	22	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	15	15	100.00%	0.00%	7	8	87.50%	-0.86	-1.52
Jan-02	20	20	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	9	10	90.00%	30.00%	4	4	100.00%	N/A	-0.83
Mar-02	22	23	95.65%	20.39%	2	2	100.00%	N/A	-1.09
Apr-02	23	23	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	14	14	100.00%	0.00%	6	7	85.71%	-0.88	-1.54
Jun-02	24	24	100.00%	0.00%	9	10	90.00%	-0.89	-1.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

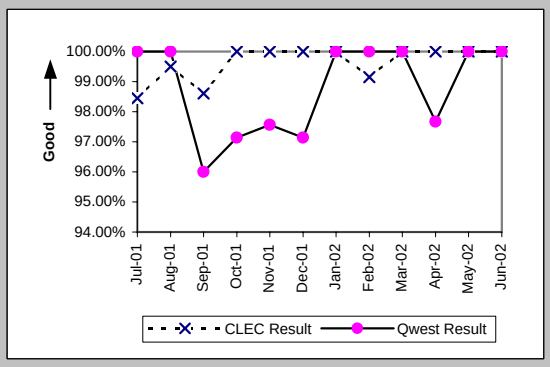
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	120	136	88.24%	32.22%	40	42	95.24%	1.32	-0.2
Aug-01	121	123	98.37%	12.65%	25	25	100.00%	N/A	-0.77
Sep-01	92	94	97.87%	14.43%	10	12	83.33%	-1.27	-1.77
Oct-01	73	74	98.65%	11.55%	8	8	100.00%	N/A	-1.06
Nov-01	65	67	97.01%	17.02%	19	19	100.00%	N/A	-0.68
Dec-01	75	78	96.15%	19.23%	20	21	95.24%	-0.17	-1.11
Jan-02	115	115	100.00%	0.00%	20	20	100.00%	N/A	N/A
Feb-02	109	112	97.32%	16.15%	14	14	100.00%	N/A	-0.78
Mar-02	64	65	98.46%	12.31%	15	16	93.75%	-0.7	-1.42
Apr-02	61	61	100.00%	0.00%	22	22	100.00%	N/A	N/A
May-02	59	59	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-02	52	52	100.00%	0.00%	9	10	90.00%	-0.97	-1.59



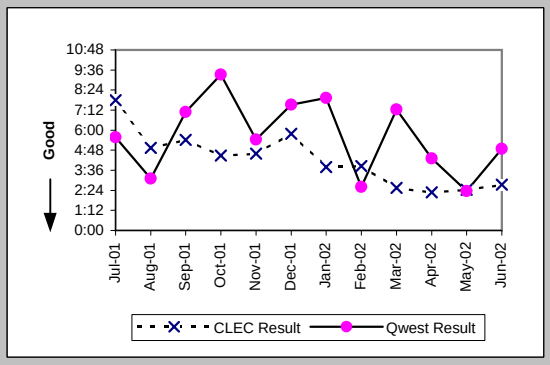
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	253	257	98.44%	12.38%	79	79	100.00%	N/A	-0.36
Aug-01	200	201	99.50%	7.04%	48	48	100.00%	N/A	-0.93
Sep-01	142	144	98.61%	11.70%	24	25	96.00%	-0.61	-1.37
Oct-01	184	184	100.00%	0.00%	34	35	97.14%	-0.93	-1.57
Nov-01	177	177	100.00%	0.00%	40	41	97.56%	-0.91	-1.55
Dec-01	162	162	100.00%	0.00%	34	35	97.14%	-0.92	-1.56
Jan-02	223	223	100.00%	0.00%	43	43	100.00%	N/A	N/A
Feb-02	234	236	99.15%	9.17%	29	29	100.00%	N/A	-0.89
Mar-02	183	183	100.00%	0.00%	32	32	100.00%	N/A	N/A
Apr-02	159	159	100.00%	0.00%	42	43	97.67%	-0.9	-1.55
May-02	161	161	100.00%	0.00%	35	35	100.00%	N/A	N/A
Jun-02	110	110	100.00%	0.00%	29	29	100.00%	N/A	N/A



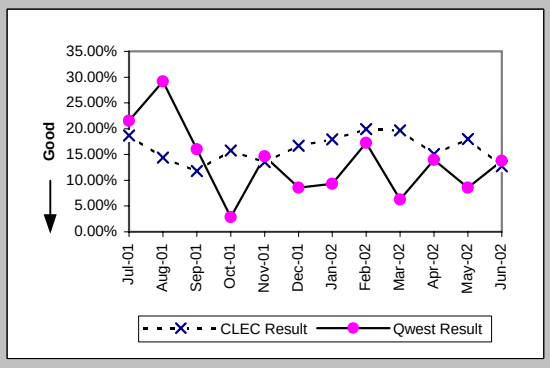
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2004:00	257	7:48	14:24	439:52	79	5:34	1.59	-0.03
Aug-01	990:39	201	4:56	7:50	148:45	48	3:06	1.52	-0.07
Sep-01	780:17	144	5:25	8:42	176:59	25	7:05	-0.49	-1.3
Oct-01	824:42	184	4:29	5:23	325:50	35	9:19	-0.89	-1.54
Nov-01	814:17	177	4:36	6:17	222:51	41	5:26	-0.43	-1.26
Dec-01	935:45	162	5:47	8:05	262:48	35	7:31	-0.88	-1.54
Jan-02	847:03	223	3:48	5:57	341:03	43	7:56	-2.67	-2.62
Feb-02	907:45	236	3:51	9:07	75:18	29	2:36	0.88	-0.46
Mar-02	467:40	183	2:33	4:35	231:34	32	7:14	-2.61	-2.59
Apr-02	363:45	159	2:17	3:28	184:33	43	4:18	-1.04	-1.63
May-02	391:22	161	2:26	3:30	82:19	35	2:21	0.06	-0.96
Jun-02	300:12	110	2:44	4:41	141:30	29	4:53	-1.43	-1.87



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

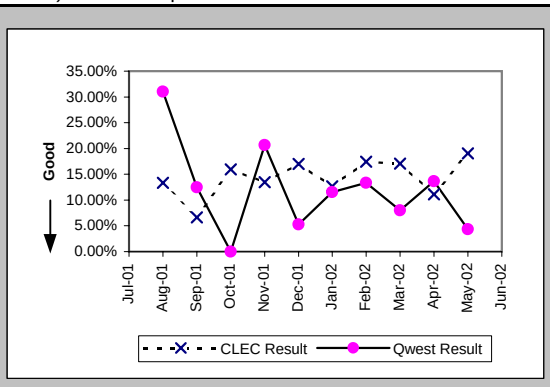
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	48	257	18.68%	38.97%	17	79	21.52%	-0.54	-1.33
Aug-01	29	201	14.43%	35.14%	14	48	29.17%	-2.02	-2.23
Sep-01	17	144	11.81%	32.27%	4	25	16.00%	-0.53	-1.32
Oct-01	29	184	15.76%	36.44%	1	35	2.86%	2.2	0.34
Nov-01	24	177	13.56%	34.24%	6	41	14.63%	-0.18	-1.11
Dec-01	27	162	16.67%	37.27%	3	35	8.57%	1.21	-0.27
Jan-02	40	223	17.94%	38.37%	4	43	9.30%	1.41	-0.14
Feb-02	47	236	19.92%	39.94%	5	29	17.24%	0.29	-0.82
Mar-02	36	183	19.67%	39.75%	2	32	6.25%	1.93	0.17
Apr-02	24	159	15.09%	35.80%	6	43	13.95%	0.14	-0.92
May-02	29	161	18.01%	38.43%	3	35	8.57%	1.38	-0.16
Jun-02	14	110	12.73%	33.33%	4	29	13.79%	-0.15	-1.09



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

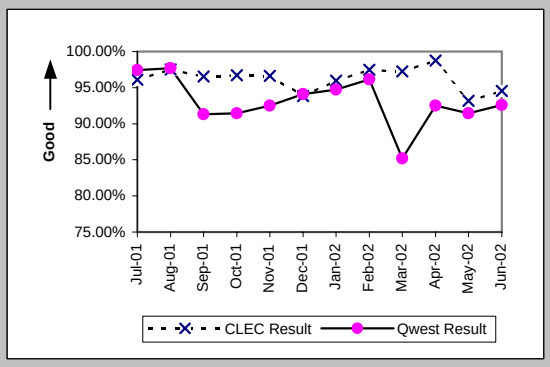
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	14	105	13.33%	33.99%	9	29	31.03%	-1.82	-2.11
Sep-01	5	75	6.67%	24.94%	2	16	12.50%	-0.64	-1.39
Oct-01	18	113	15.93%	36.59%	0	26	0.00%	N/A	0.47
Nov-01	16	119	13.45%	34.11%	6	29	20.69%	-0.86	-1.53
Dec-01	18	106	16.98%	37.55%	1	19	5.26%	1.32	-0.2
Jan-02	17	134	12.69%	33.28%	3	26	11.54%	0.07	-0.96
Feb-02	22	126	17.46%	37.96%	2	15	13.33%	0.31	-0.81
Mar-02	20	117	17.09%	37.65%	2	25	8.00%	1.12	-0.32
Apr-02	10	90	11.11%	31.43%	3	22	13.64%	-0.31	-1.19
May-02	16	84	19.05%	39.27%	1	23	4.35%	1.77	0.07
Jun-02									



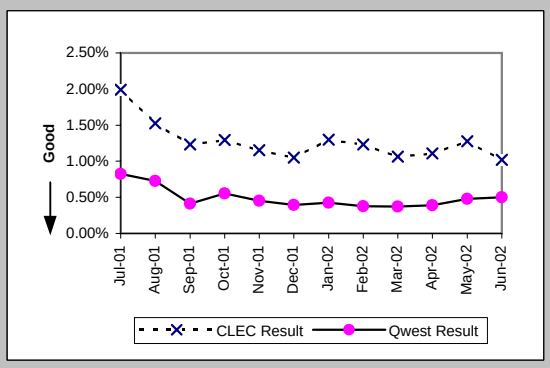
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	247	257	96.11%	19.34%	76	78	97.44%	0.46	-0.72
Aug-01	196	201	97.51%	15.57%	42	43	97.67%	-0.13	-1.08
Sep-01	139	144	96.53%	18.31%	21	23	91.30%	-0.83	-1.5
Oct-01	178	184	96.74%	17.76%	32	35	91.43%	-1.03	-1.63
Nov-01	171	177	96.61%	18.10%	37	40	92.50%	-0.89	-1.54
Dec-01	152	162	93.83%	24.07%	32	34	94.12%	-0.06	-1.03
Jan-02	214	223	95.96%	19.68%	36	38	94.74%	-0.31	-1.19
Feb-02	230	236	97.46%	15.74%	25	26	96.15%	-0.33	-1.2
Mar-02	178	183	97.27%	16.30%	23	27	85.19%	-1.65	-2
Apr-02	157	159	98.74%	11.14%	37	40	92.50%	-1.34	-1.81
May-02	150	161	93.17%	25.23%	32	35	91.43%	-0.33	-1.2
Jun-02	104	110	94.55%	22.71%	25	27	92.59%	-0.35	-1.21



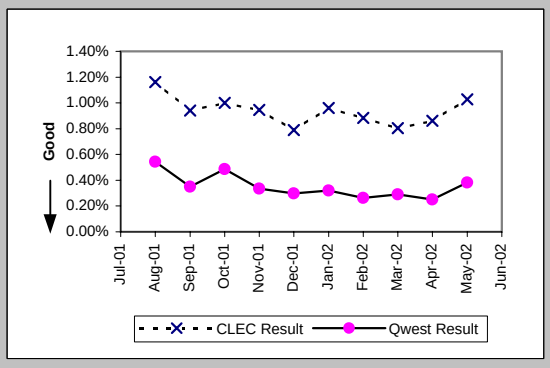
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	859	43122	1.99%	13.97%	194	23592	0.82%	15.99	8.72
Aug-01	710	46621	1.52%	12.25%	147	20241	0.73%	11.15	5.78
Sep-01	572	46340	1.23%	11.04%	83	20031	0.41%	15.1	8.18
Oct-01	560	43338	1.29%	11.29%	111	19971	0.56%	11.58	6.04
Nov-01	482	41850	1.15%	10.67%	90	19937	0.45%	12.14	6.38
Dec-01	437	41536	1.05%	10.20%	78	19750	0.39%	12.12	6.37
Jan-02	538	41383	1.30%	11.33%	84	19664	0.43%	15.45	8.39
Feb-02	496	40236	1.23%	11.03%	73	19427	0.38%	16.03	8.75
Mar-02	422	39741	1.06%	10.25%	73	19597	0.37%	12.96	6.88
Apr-02	435	39325	1.11%	10.46%	76	19469	0.39%	13.1	6.96
May-02	501	39298	1.27%	11.22%	92	19295	0.48%	13.18	7.01
Jun-02	392	38474	1.02%	10.04%	95	18957	0.50%	8.26	4.02



Trouble Rate (Percent) (MR-8*) (Parity)

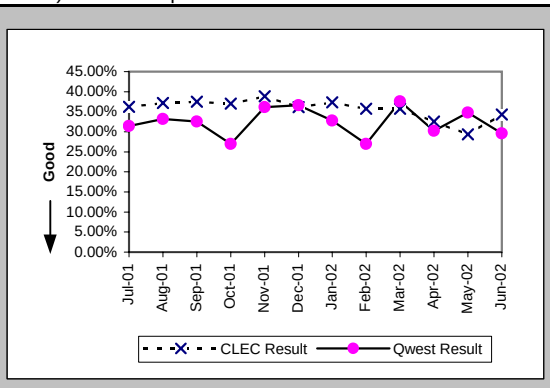
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	542	46621	1.16%	10.72%	110	20241	0.54%	10	5.08
Sep-01	436	46340	0.94%	9.65%	70	20031	0.35%	11.85	6.21
Oct-01	434	43338	1.00%	9.96%	97	19971	0.49%	8.67	4.27
Nov-01	396	41850	0.95%	9.68%	67	19937	0.34%	12.25	6.45
Dec-01	328	41536	0.79%	8.85%	59	19750	0.30%	10.41	5.33
Jan-02	398	41383	0.96%	9.76%	63	19664	0.32%	13.1	6.97
Feb-02	356	40236	0.88%	9.36%	51	19427	0.26%	13.92	7.46
Mar-02	320	39741	0.81%	8.94%	57	19597	0.29%	10.94	5.65
Apr-02	339	39325	0.86%	9.24%	49	19469	0.25%	13.9	7.45
May-02	404	39298	1.03%	10.09%	74	19295	0.38%	11.86	6.21
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

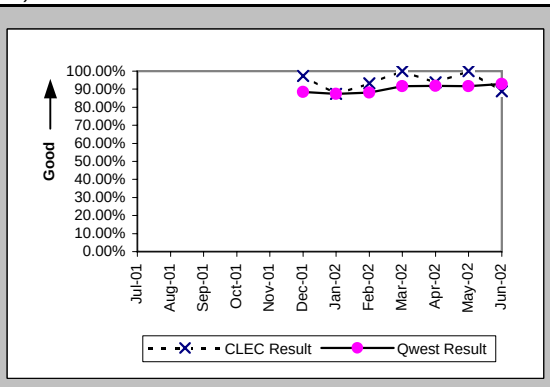
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	488	1347	36.23%	48.07%	89	283	31.45%	1.53	-0.07
Aug-01	420	1130	37.17%	48.33%	73	220	33.18%	1.12	-0.32
Sep-01	343	915	37.49%	48.41%	40	123	32.52%	1.07	-0.35
Oct-01	329	889	37.01%	48.28%	41	152	26.97%	2.42	0.47
Nov-01	306	788	38.83%	48.74%	51	141	36.17%	0.59	-0.64
Dec-01	247	684	36.11%	48.03%	45	123	36.59%	-0.1	-1.06
Jan-02	321	859	37.37%	48.38%	41	125	32.80%	0.99	-0.4
Feb-02	276	772	35.75%	47.93%	27	100	27.00%	1.74	0.06
Mar-02	235	657	35.77%	47.93%	44	117	37.61%	-0.38	-1.23
Apr-02	210	645	32.56%	46.86%	33	109	30.28%	0.46	-0.72
May-02	208	709	29.34%	45.53%	49	141	34.75%	-1.23	-1.75
Jun-02	205	597	34.34%	47.48%	40	135	29.63%	1.04	-0.37



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

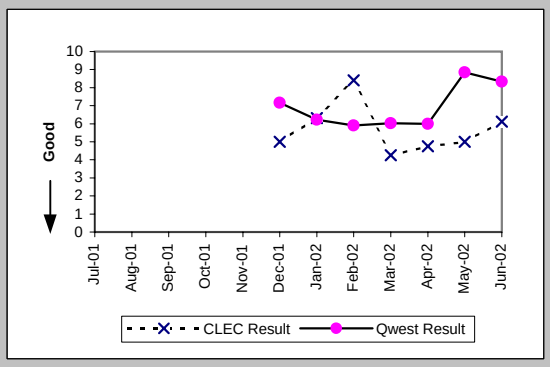
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	36	37	97.30%	16.22%	247	279	88.53%	-1.57	-1.96
Jan-02	14	16	87.50%	33.07%	258	295	87.46%	0	-1
Feb-02	14	15	93.33%	24.94%	244	277	88.09%	-0.61	-1.37
Mar-02	8	8	100.00%	0.00%	286	312	91.67%	-0.84	-1.51
Apr-02	15	16	93.75%	24.21%	291	317	91.80%	-0.28	-1.17
May-02	12	12	100.00%	0.00%	265	289	91.70%	-1.02	-1.62
Jun-02	16	18	88.89%	31.43%	263	283	92.93%	0.64	-0.61



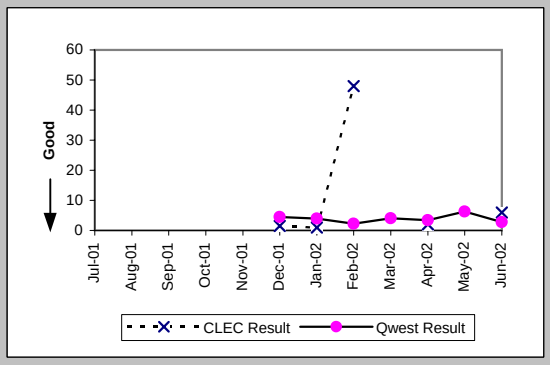
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	190	38	5.00	1.32	2020	282	7.16	-1.75	-2.07
Jan-02	101	16	6.31	2.47	1836	295	6.22	0.16	-0.91
Feb-02	126	15	8.40	12.40	1647	279	5.90	1.17	-0.29
Mar-02	34	8	4.25	1.58	1907	316	6.03	-0.78	-1.47
Apr-02	76	16	4.75	0.86	1916	320	5.99	-0.68	-1.42
May-02	60	12	5.00	1.41	2611	295	8.85	-1.18	-1.72
Jun-02	110	18	6.11	2.37	2444	293	8.34	-0.95	-1.58



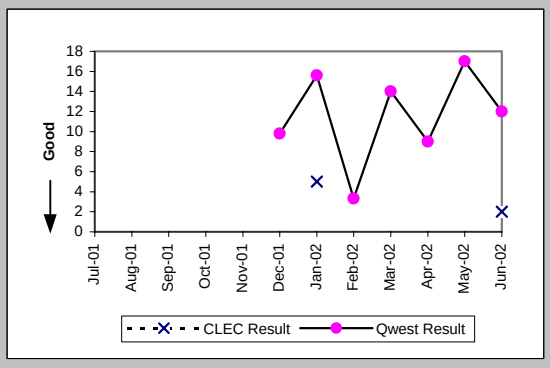
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	2	1.50	0.71	108	24	4.50	-0.74	-1.45
Jan-02	1	1	1.00		121	31	3.90	-0.51	-1.31
Feb-02	48	1	48.00		53	24	2.21	2.1	0.27
Mar-02					89	22	4.05		
Apr-02	2	1	2.00		78	23	3.39	-0.26	-1.16
May-02					120	19	6.32		
Jun-02	6	1	6.00		30	11	2.73	1.03	-0.37



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

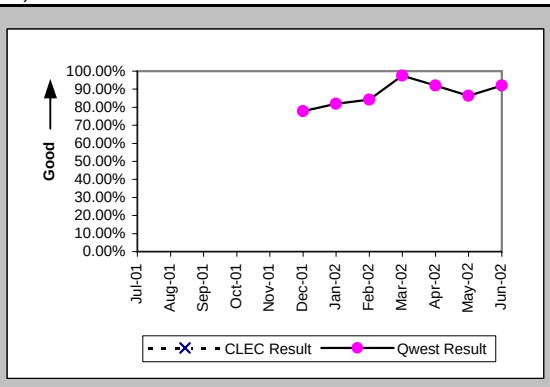
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					98	10	9.80		
Jan-02	5	1	5.00		78	5	15.60	-0.81	-1.49
Feb-02					30	9	3.33		
Mar-02					56	4	14.00		
Apr-02					36	4	9.00		
May-02					102	6	17.00		
Jun-02	2	1	2.00		132	11	12.00	-1.22	-1.74



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

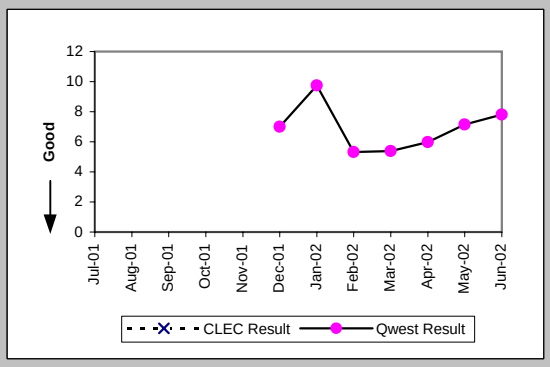
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					28	36	77.78%		
Jan-02					41	50	82.00%		
Feb-02					32	38	84.21%		
Mar-02					39	40	97.50%		
Apr-02					35	38	92.11%		
May-02					38	44	86.36%		
Jun-02					23	25	92.00%		



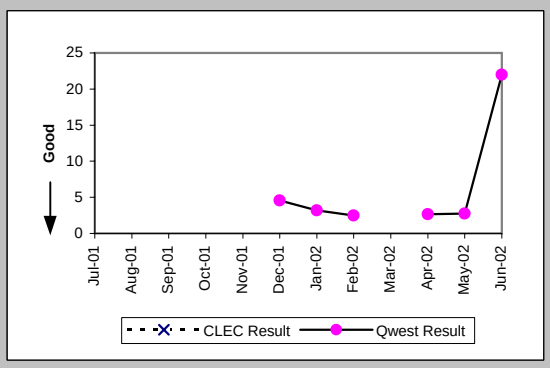
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					252	36	7.00		
Jan-02					497	51	9.75		
Feb-02					207	39	5.31		
Mar-02					215	40	5.38		
Apr-02					227	38	5.97		
May-02					314	44	7.14		
Jun-02					195	25	7.80		



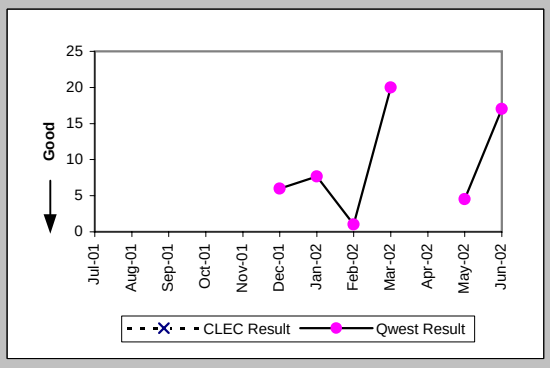
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					32	7	4.57		
Jan-02					19	6	3.17		
Feb-02					15	6	2.50		
Mar-02									
Apr-02					8	3	2.67		
May-02					11	4	2.75		
Jun-02					22	1	22.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

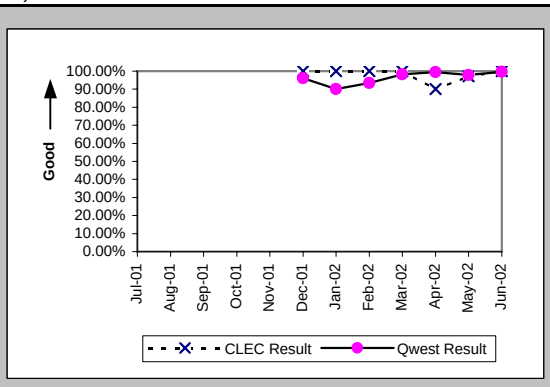
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					6	1	6.00		
Jan-02					23	3	7.67		
Feb-02					1	1	1.00		
Mar-02					20	1	20.00		
Apr-02									
May-02					9	2	4.50		
Jun-02					17	1	17.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

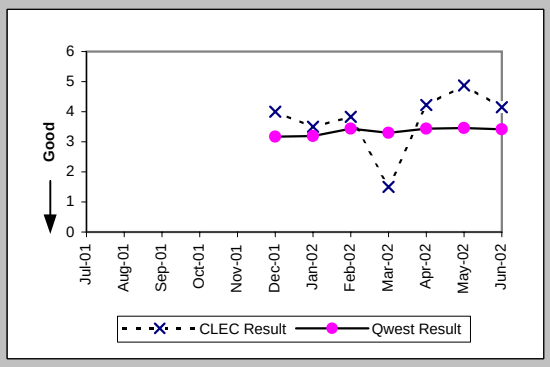
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	13	13	100.00%	0.00%	175	182	96.15%	-0.7	-1.42
Jan-02	6	6	100.00%	0.00%	118	131	90.08%	-0.8	-1.48
Feb-02	19	19	100.00%	0.00%	256	274	93.43%	-1.12	-1.68
Mar-02	2	2	100.00%	0.00%	275	280	98.21%	-0.19	-1.12
Apr-02	9	10	90.00%	30.00%	166	167	99.40%	1.65	0
May-02	69	71	97.18%	16.55%	181	185	97.84%	0.3	-0.82
Jun-02	113	113	100.00%	0.00%	292	293	99.66%	-0.53	-1.32



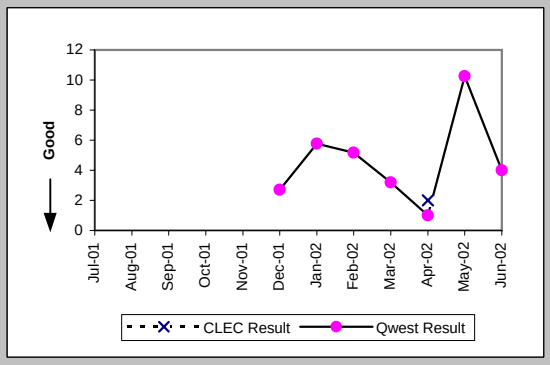
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	32	8	4.00	1.77	444	140	3.17	1.16	-0.29
Jan-02	7	2	3.50	0.71	290	91	3.19	0.35	-0.79
Feb-02	23	6	3.83	1.60	653	190	3.44	0.6	-0.63
Mar-02	3	2	1.50	2.12	687	208	3.30	-1.67	-2.02
Apr-02	38	9	4.22	1.86	450	131	3.44	1.57	-0.04
May-02	307	63	4.87	0.68	370	107	3.46	1.35	-0.18
Jun-02	457	110	4.15	1.07	695	204	3.41	4.23	1.57



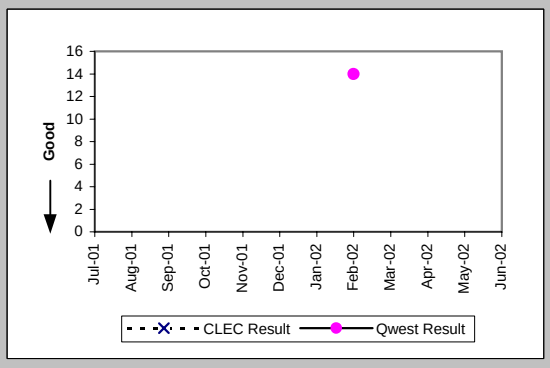
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					19	7	2.71		
Jan-02					75	13	5.77		
Feb-02					88	17	5.18		
Mar-02					16	5	3.20		
Apr-02	2	1	2.00		1	1	1.00		
May-02					41	4	10.25		
Jun-02					4	1	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

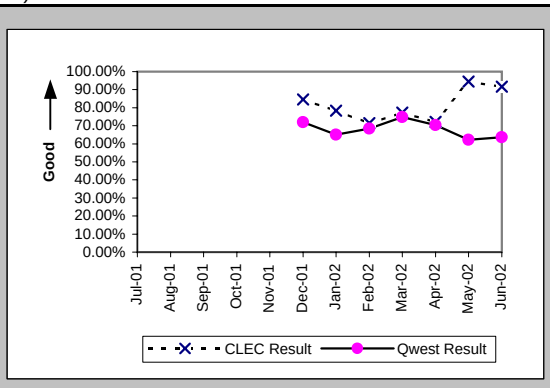
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					14	1	14.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

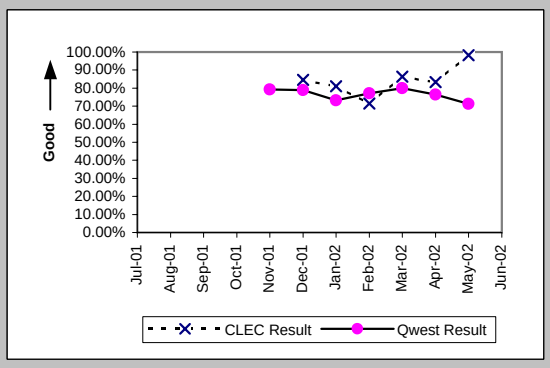
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	22	26	84.62%	36.08%	412	573	71.90%	-1.41	-1.86
Jan-02	29	37	78.38%	41.17%	318	489	65.03%	-1.64	-2
Feb-02	20	28	71.43%	45.18%	366	535	68.41%	-0.33	-1.2
Mar-02	17	22	77.27%	41.91%	460	615	74.80%	-0.26	-1.16
Apr-02	13	18	72.22%	44.79%	410	582	70.45%	-0.16	-1.1
May-02	52	55	94.55%	22.71%	327	525	62.29%	-4.7	-3.86
Jun-02	98	107	91.59%	27.76%	362	568	63.73%	-5.5	-4.34



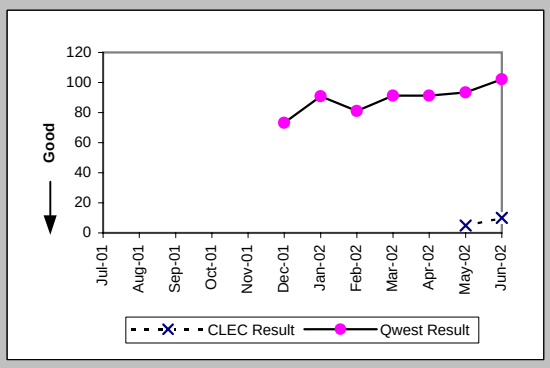
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					549	693	79.22%		
Dec-01	22	26	84.62%	36.08%	452	573	78.88%	-0.7	-1.43
Jan-02	30	37	81.08%	39.17%	358	489	73.21%	-1.04	-1.63
Feb-02	20	28	71.43%	45.18%	413	535	77.20%	0.71	-0.57
Mar-02	19	22	86.36%	34.32%	492	615	80.00%	-0.73	-1.45
Apr-02	15	18	83.33%	37.27%	445	582	76.46%	-0.68	-1.41
May-02	54	55	98.18%	13.36%	374	525	71.24%	-4.2	-3.55
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

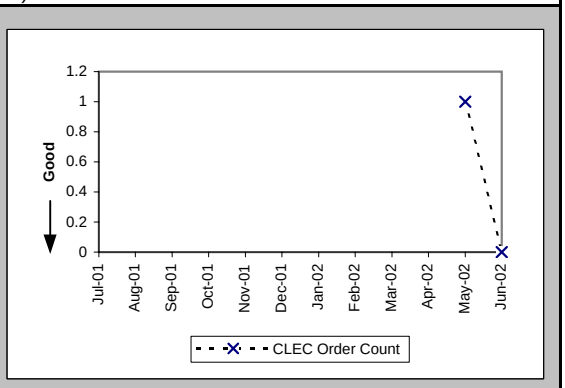
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					3662	50	73.24		
Jan-02					4273	47	90.91		
Feb-02					4862	60	81.03		
Mar-02					5751	63	91.29		
Apr-02					6109	67	91.18		
May-02	15	3	5.00	5.00	7193	77	93.42	-1.54	-1.93
Jun-02	30	3	10.00	13.23	7665	75	102.20	-1.54	-1.94



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

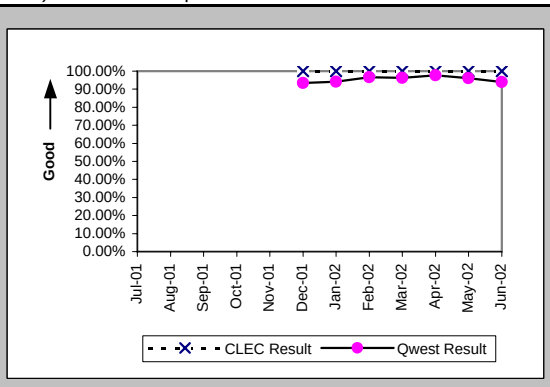
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

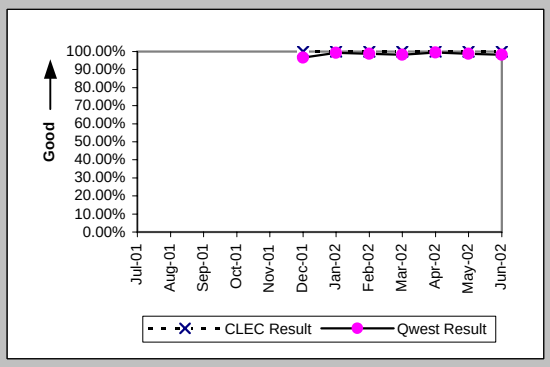
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	13	13	100.00%	0.00%	332	355	93.52%	-0.93	-1.57
Jan-02	22	22	100.00%	0.00%	385	409	94.13%	-1.14	-1.69
Feb-02	15	15	100.00%	0.00%	317	328	96.65%	-0.71	-1.43
Mar-02	13	13	100.00%	0.00%	342	355	96.34%	-0.69	-1.42
Apr-02	11	11	100.00%	0.00%	370	379	97.63%	-0.51	-1.31
May-02	15	15	100.00%	0.00%	437	455	96.04%	-0.77	-1.47
Jun-02	13	13	100.00%	0.00%	457	486	94.03%	-0.9	-1.54



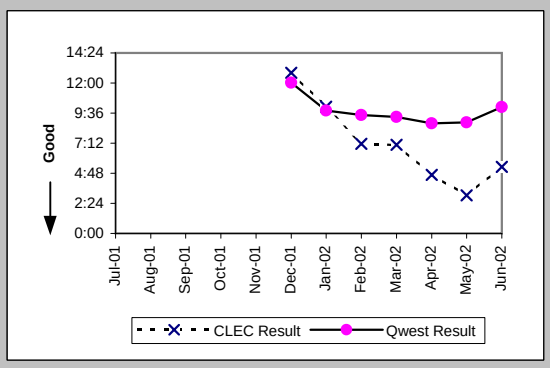
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	16	16	100.00%	0.00%	461	477	96.65%	-0.73	-1.45
Jan-02	28	28	100.00%	0.00%	511	515	99.22%	-0.46	-1.28
Feb-02	19	19	100.00%	0.00%	418	423	98.82%	-0.47	-1.28
Mar-02	17	17	100.00%	0.00%	445	453	98.23%	-0.54	-1.33
Apr-02	13	13	100.00%	0.00%	491	494	99.39%	-0.28	-1.17
May-02	18	18	100.00%	0.00%	608	616	98.70%	-0.48	-1.29
Jun-02	15	15	100.00%	0.00%	630	641	98.28%	-0.51	-1.31



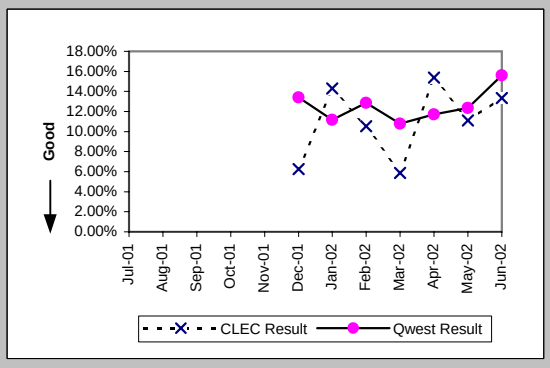
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	205:11	16	12:49	9:39	5740:07	477	12:02	0.3	-0.82
Jan-02	283:15	28	10:07	8:07	5044:10	515	9:48	0.23	-0.86
Feb-02	135:47	19	7:09	6:16	3999:06	423	9:27	-0.86	-1.52
Mar-02	120:28	17	7:05	7:38	4205:20	453	9:17	-0.78	-1.48
Apr-02	60:38	13	4:40	4:47	4339:42	494	8:47	-1.65	-2
May-02	54:41	18	3:02	0:42	5461:24	616	8:52	-2.27	-2.38
Jun-02	79:32	15	5:18	4:58	6459:28	641	10:05	-1.56	-1.95



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

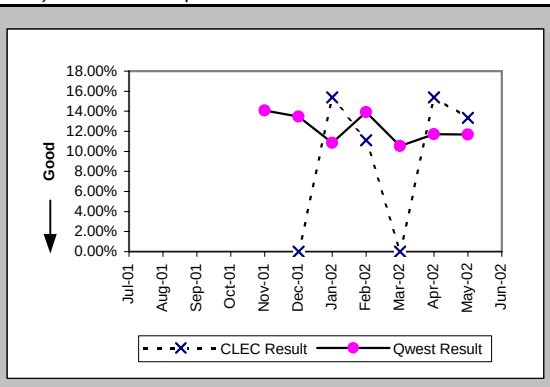
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	16	6.25%	24.21%	66	492	13.41%	-0.83	-1.5
Jan-02	4	28	14.29%	34.99%	59	528	11.17%	0.53	-0.68
Feb-02	2	19	10.53%	30.69%	55	428	12.85%	-0.3	-1.18
Mar-02	1	17	5.88%	23.53%	50	463	10.80%	-0.64	-1.39
Apr-02	2	13	15.38%	36.08%	59	504	11.71%	0.44	-0.73
May-02	2	18	11.11%	31.43%	78	632	12.34%	-0.16	-1.1
Jun-02	2	15	13.33%	33.99%	103	660	15.61%	-0.24	-1.15



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

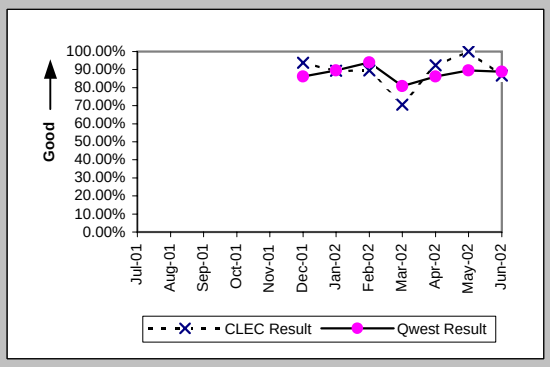
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					77	547	14.08%		
Dec-01	0	11	0.00%	0.00%	60	446	13.45%	-1.29	-1.79
Jan-02	4	26	15.38%	36.08%	53	489	10.84%	0.73	-0.56
Feb-02	2	18	11.11%	31.43%	54	388	13.92%	-0.34	-1.2
Mar-02	0	16	0.00%	0.00%	44	418	10.53%	-1.35	-1.82
Apr-02	2	13	15.38%	36.08%	55	470	11.70%	0.44	-0.73
May-02	2	15	13.33%	33.99%	69	590	11.69%	0.25	-0.85
Jun-02									



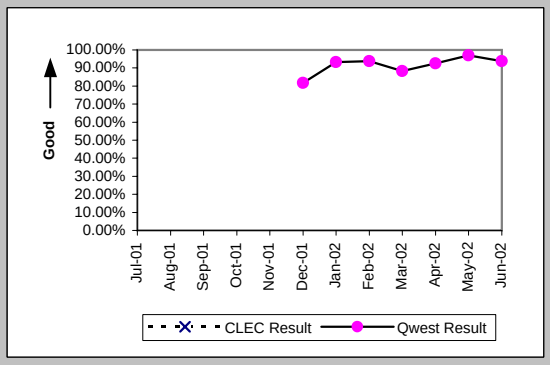
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	16	93.75%	24.21%	424	492	86.18%	-0.86	-1.53
Jan-02	25	28	89.29%	30.93%	473	528	89.58%	0.1	-0.94
Feb-02	17	19	89.47%	30.69%	402	428	93.93%	0.77	-0.53
Mar-02	12	17	70.59%	45.56%	374	463	80.78%	1.01	-0.39
Apr-02	12	13	92.31%	26.65%	434	504	86.11%	-0.64	-1.39
May-02	18	18	100.00%	0.00%	566	632	89.56%	-1.43	-1.87
Jun-02	13	15	86.67%	33.99%	586	660	88.79%	0.31	-0.81



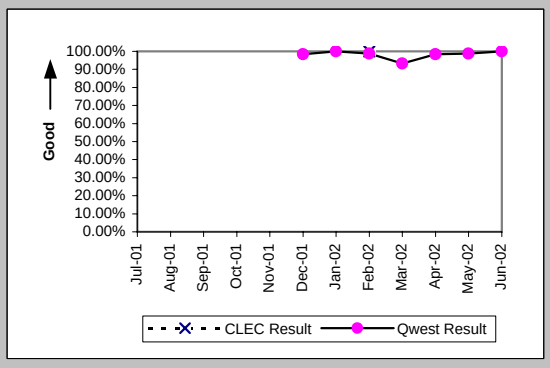
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					36	44	81.82%		
Jan-02					55	59	93.22%		
Feb-02					46	49	93.88%		
Mar-02					45	51	88.24%		
Apr-02					37	40	92.50%		
May-02					64	66	96.97%		
Jun-02					45	48	93.75%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

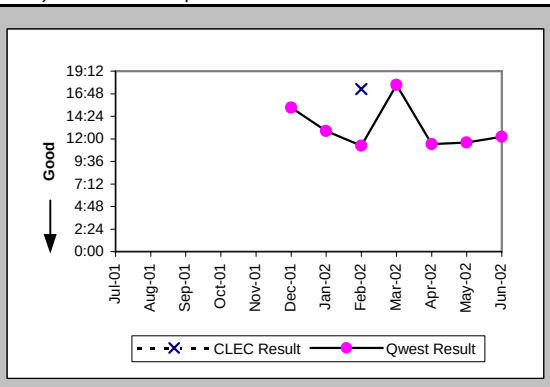
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					64	65	98.46%		
Jan-02					74	74	100.00%		
Feb-02	1	1	100.00%	0.00%	75	76	98.68%	-0.11	-1.07
Mar-02					55	59	93.22%		
Apr-02					59	60	98.33%		
May-02					82	83	98.80%		
Jun-02					61	61	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

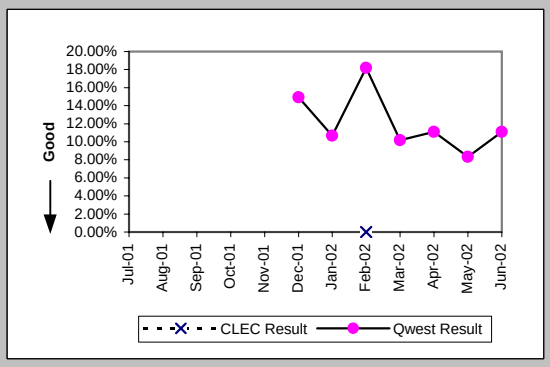
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					995:20	65	15:19		
Jan-02					949:52	74	12:50		
Feb-02	17:18	1	17:18		856:17	76	11:16	0.39	-0.76
Mar-02					1047:24	59	17:45		
Apr-02					686:00	60	11:26		
May-02					963:32	83	11:37		
Jun-02					745:30	61	12:13		



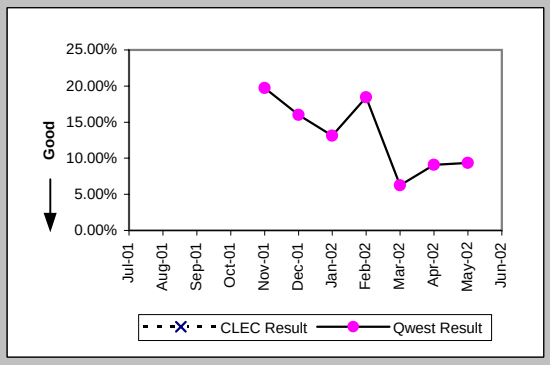
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					10	67	14.93%		
Jan-02					8	75	10.67%		
Feb-02	0	1	0.00%	0.00%	14	77	18.18%	-0.47	-1.28
Mar-02					6	59	10.17%		
Apr-02					7	63	11.11%		
May-02					7	84	8.33%		
Jun-02					7	63	11.11%		



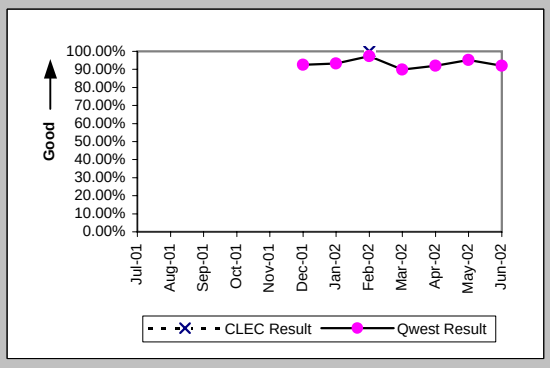
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					14	71	19.72%		
Dec-01					8	50	16.00%		
Jan-02					8	61	13.11%		
Feb-02					12	65	18.46%		
Mar-02					3	48	6.25%		
Apr-02					5	55	9.09%		
May-02					7	75	9.33%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

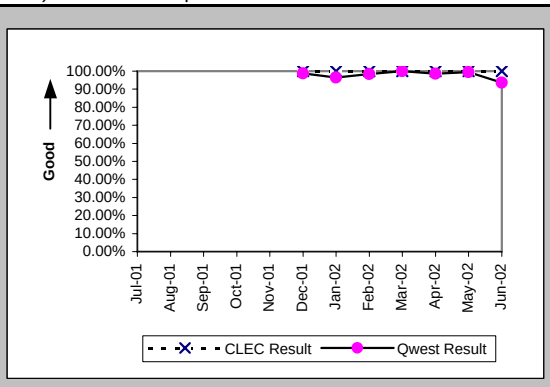
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					62	67	92.54%		
Jan-02					70	75	93.33%		
Feb-02	1	1	100.00%	0.00%	75	77	97.40%	-0.16	-1.1
Mar-02					53	59	89.83%		
Apr-02					58	63	92.06%		
May-02					80	84	95.24%		
Jun-02					58	63	92.06%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

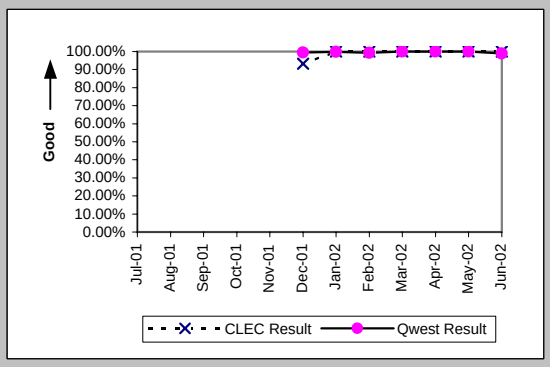
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	7	7	100.00%	0.00%	149	151	98.68%	-0.3	-1.18
Jan-02	4	4	100.00%	0.00%	195	202	96.53%	-0.38	-1.23
Feb-02	2	2	100.00%	0.00%	185	188	98.40%	-0.18	-1.11
Mar-02	5	5	100.00%	0.00%	190	190	100.00%	N/A	N/A
Apr-02	5	5	100.00%	0.00%	144	146	98.63%	-0.26	-1.16
May-02	5	5	100.00%	0.00%	174	175	99.43%	-0.17	-1.1
Jun-02	9	9	100.00%	0.00%	203	217	93.55%	-0.77	-1.47



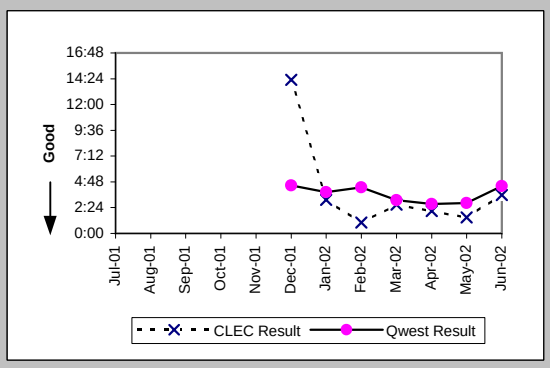
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	14	15	93.33%	24.94%	357	359	99.44%	1.6	-0.03
Jan-02	11	11	100.00%	0.00%	429	430	99.77%	-0.16	-1.1
Feb-02	12	12	100.00%	0.00%	424	427	99.30%	-0.29	-1.17
Mar-02	15	15	100.00%	0.00%	378	378	100.00%	N/A	N/A
Apr-02	14	14	100.00%	0.00%	342	342	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	375	375	100.00%	N/A	N/A
Jun-02	15	15	100.00%	0.00%	392	396	98.99%	-0.38	-1.23



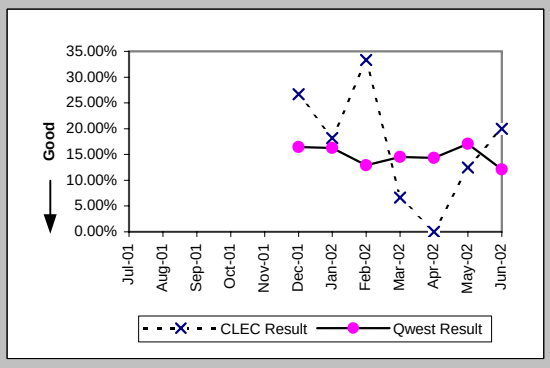
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	214:26	15	14:18	23:45	1601:45	359	4:28	3.09	0.88
Jan-02	34:23	11	3:08	3:56	1658:28	430	3:51	-0.35	-1.21
Feb-02	12:16	12	1:01	0:49	1826:40	427	4:17	-0.8	-1.49
Mar-02	40:18	15	2:41	4:58	1166:05	378	3:05	-0.28	-1.17
Apr-02	29:24	14	2:06	3:33	935:33	342	2:44	-0.47	-1.28
May-02	11:56	8	1:30	2:24	1060:08	375	2:50	-0.76	-1.46
Jun-02	53:24	15	3:34	4:24	1746:20	396	4:25	-0.3	-1.18



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

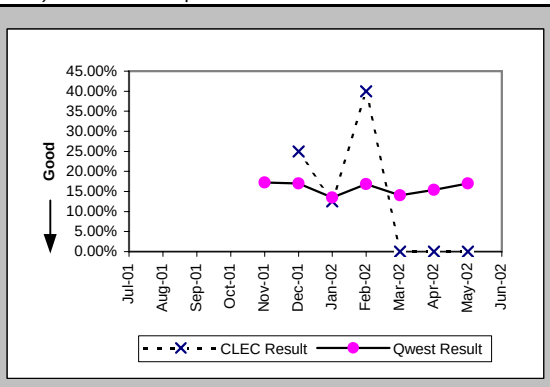
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	15	26.67%	44.22%	59	359	16.43%	1	-0.39
Jan-02	2	11	18.18%	38.57%	70	430	16.28%	0.21	-0.87
Feb-02	4	12	33.33%	47.14%	55	427	12.88%	1.8	0.1
Mar-02	1	15	6.67%	24.94%	55	378	14.55%	-0.85	-1.52
Apr-02	0	14	0.00%	0.00%	49	342	14.33%	-1.5	-1.91
May-02	1	8	12.50%	33.07%	64	375	17.07%	-0.34	-1.21
Jun-02	3	15	20.00%	40.00%	48	396	12.12%	0.88	-0.46



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

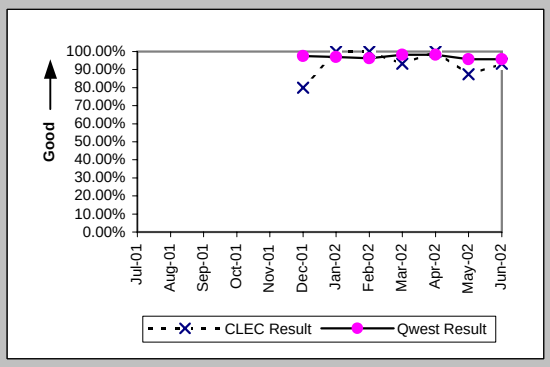
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					38	221	17.19%		
Dec-01	3	12	25.00%	43.30%	32	188	17.02%	0.7	-0.58
Jan-02	1	8	12.50%	33.07%	32	238	13.45%	-0.08	-1.05
Feb-02	4	10	40.00%	48.99%	37	220	16.82%	1.69	0.03
Mar-02	0	7	0.00%	0.00%	29	207	14.01%	-1.05	-1.64
Apr-02	0	6	0.00%	0.00%	27	175	15.43%	-1.03	-1.63
May-02	0	2	0.00%	0.00%	35	206	16.99%	-0.64	-1.39
Jun-02									



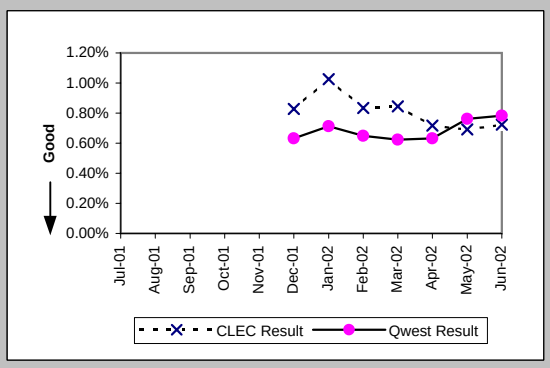
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	12	15	80.00%	40.00%	350	359	97.49%	2.66	0.61
Jan-02	11	11	100.00%	0.00%	417	430	96.98%	-0.58	-1.35
Feb-02	12	12	100.00%	0.00%	411	427	96.25%	-0.67	-1.41
Mar-02	14	15	93.33%	24.94%	371	378	98.15%	1.04	-0.37
Apr-02	14	14	100.00%	0.00%	336	342	98.25%	-0.49	-1.3
May-02	7	8	87.50%	33.07%	359	375	95.73%	0.93	-0.43
Jun-02	14	15	93.33%	24.94%	379	396	95.71%	0.46	-0.72



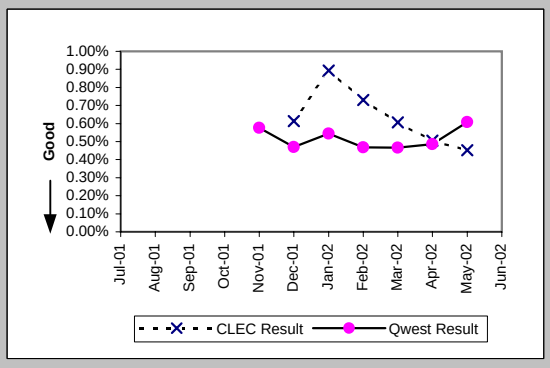
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	31	3746	0.83%	9.06%	918	145367	0.63%	1.5	-0.09
Jan-02	39	3802	1.03%	10.08%	1033	144977	0.71%	2.27	0.38
Feb-02	32	3835	0.83%	9.10%	932	143777	0.65%	1.42	-0.14
Mar-02	32	3788	0.84%	9.15%	900	144568	0.62%	1.72	0.04
Apr-02	27	3763	0.72%	8.44%	909	143946	0.63%	0.66	-0.6
May-02	26	3763	0.69%	8.28%	1091	143365	0.76%	-0.49	-1.3
Jun-02	30	4150	0.72%	8.47%	1119	143092	0.78%	-0.43	-1.26



Trouble Rate (Percent) (MR-8*) (Parity)

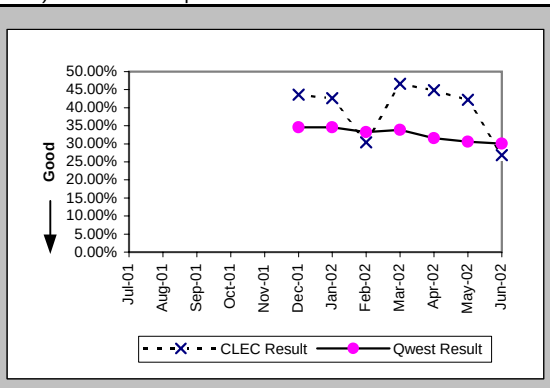
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					839	145754	0.58%		
Dec-01	23	3746	0.61%	7.81%	684	145367	0.47%	1.27	-0.23
Jan-02	34	3802	0.89%	9.41%	788	144977	0.54%	2.9	0.77
Feb-02	28	3835	0.73%	8.51%	673	143777	0.47%	2.35	0.43
Mar-02	23	3788	0.61%	7.77%	673	144568	0.47%	1.26	-0.23
Apr-02	19	3763	0.50%	7.09%	700	143946	0.49%	0.16	-0.9
May-02	17	3763	0.45%	6.71%	871	143365	0.61%	-1.21	-1.74
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

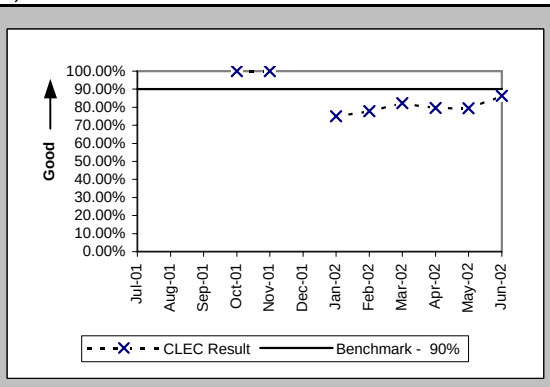
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	24	55	43.64%	49.59%	485	1403	34.57%	1.37	-0.17
Jan-02	29	68	42.65%	49.46%	546	1579	34.58%	1.35	-0.18
Feb-02	14	46	30.43%	46.01%	465	1397	33.29%	-0.4	-1.25
Mar-02	28	60	46.67%	49.89%	461	1361	33.87%	2	0.22
Apr-02	22	49	44.90%	49.74%	420	1329	31.60%	1.91	0.16
May-02	19	45	42.22%	49.39%	481	1572	30.60%	1.63	-0.01
Jun-02	11	41	26.83%	44.31%	481	1600	30.06%	-0.45	-1.27



Checklist #2 - Enhanced Extended Loops (EELs) Installation

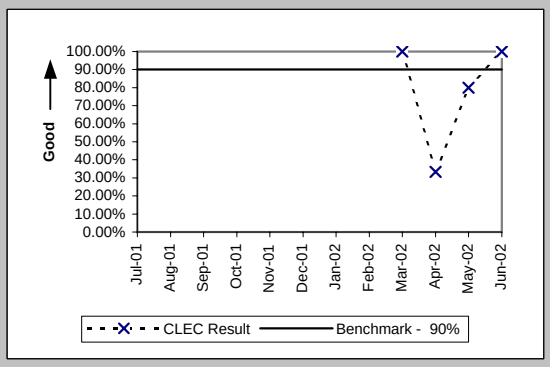
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	4	4	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	9	12	75.00%	43.30%
Feb-02	21	27	77.78%	41.57%
Mar-02	28	34	82.35%	38.12%
Apr-02	51	64	79.69%	40.23%
May-02	54	68	79.41%	40.43%
Jun-02	63	73	86.30%	34.38%



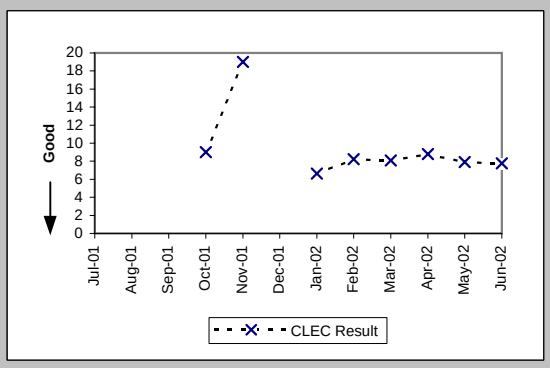
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02	1	3	33.33%	47.14%
May-02	4	5	80.00%	40.00%
Jun-02	6	6	100.00%	0.00%



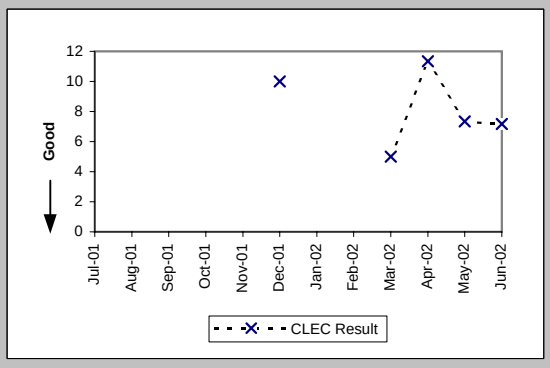
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	63	7	9.00	0.00
Nov-01	38	2	19.00	9.90
Dec-01				
Jan-02	106	16	6.62	2.36
Feb-02	222	27	8.22	5.54
Mar-02	243	30	8.10	5.60
Apr-02	580	66	8.79	6.42
May-02	546	69	7.91	5.12
Jun-02	645	83	7.77	2.78



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

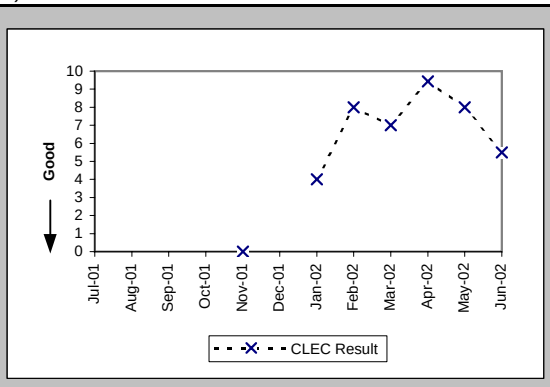
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	10	1	10.00	
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02	34	3	11.33	4.62
May-02	44	6	7.33	2.94
Jun-02	43	6	7.17	0.98



Checklist #2 - Enhanced Extended Loops (EELs) Installation

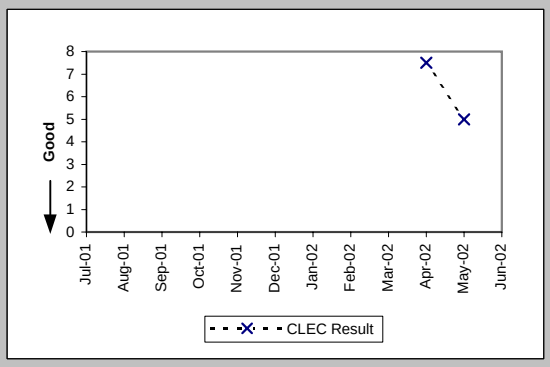
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0	1	0.00	
Dec-01				
Jan-02	4	1	4.00	
Feb-02	72	9	8.00	5.79
Mar-02	63	9	7.00	8.51
Apr-02	151	16	9.44	10.40
May-02	128	16	8.00	7.01
Jun-02	66	12	5.50	3.73



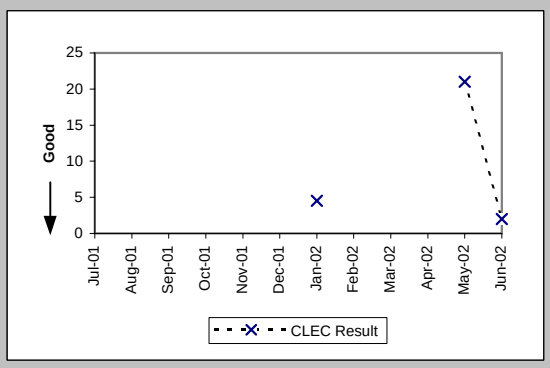
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	15	2	7.50	0.71
May-02	10	2	5.00	1.41
Jun-02				



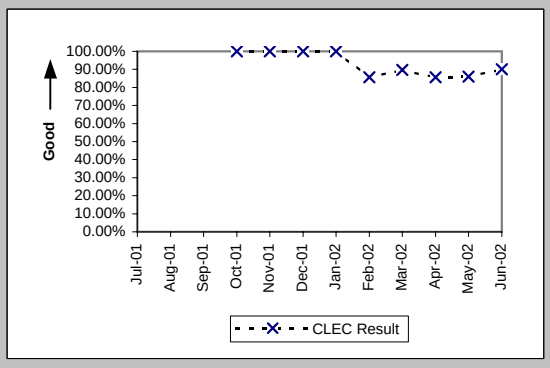
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	9	2	4.50	0.71
Feb-02				
Mar-02				
Apr-02				
May-02	21	1	21.00	
Jun-02	2	1	2.00	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

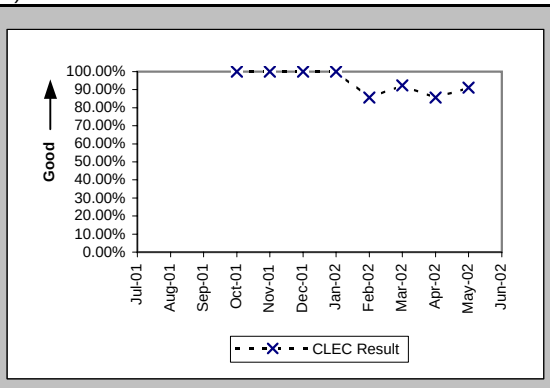
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	4	4	100.00%	0.00%
Nov-01	5	5	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	9	9	100.00%	0.00%
Feb-02	24	28	85.71%	34.99%
Mar-02	35	39	89.74%	30.34%
Apr-02	48	56	85.71%	34.99%
May-02	68	79	86.08%	34.62%
Jun-02	82	91	90.11%	29.85%



Checklist #2 - Enhanced Extended Loops (EELs) Installation

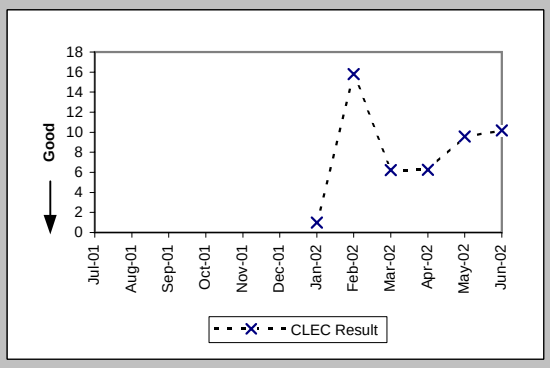
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	4	4	100.00%	0.00%
Nov-01	5	5	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	9	9	100.00%	0.00%
Feb-02	24	28	85.71%	34.99%
Mar-02	36	39	92.31%	26.65%
Apr-02	48	56	85.71%	34.99%
May-02	72	79	91.14%	28.42%
Jun-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

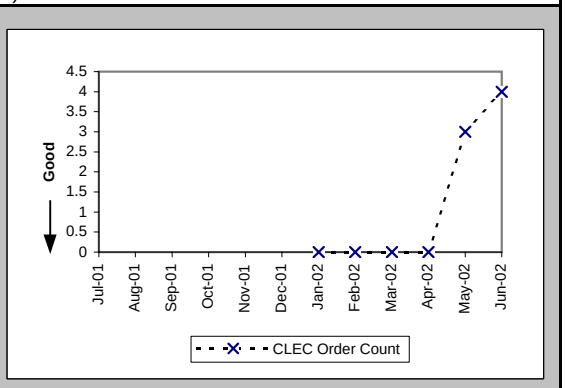
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	2	2	1.00	1.41
Feb-02	79	5	15.80	5.93
Mar-02	56	9	6.22	13.50
Apr-02	50	8	6.25	4.95
May-02	86	9	9.56	8.66
Jun-02	173	17	10.18	9.25



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

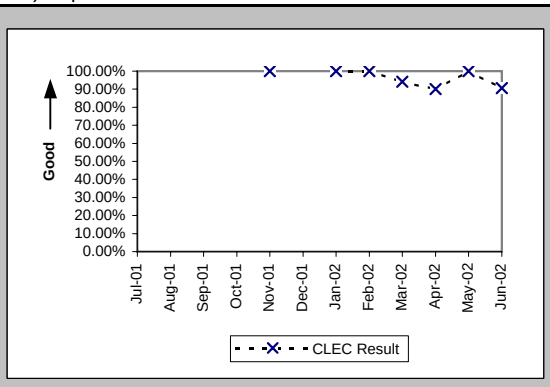
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	3
Jun-02	4



Checklist #2 - Enhanced Extended Loops (EELs) Repair

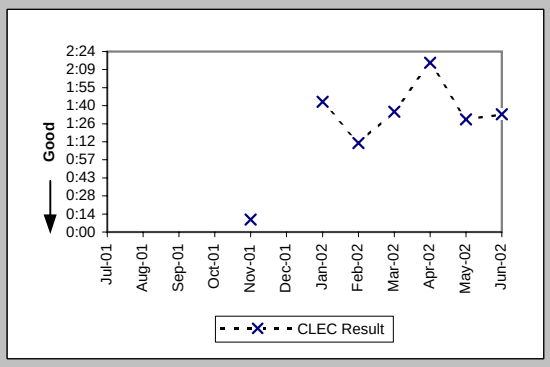
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	2	100.00%	0.00%
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02	9	9	100.00%	0.00%
Mar-02	16	17	94.12%	23.53%
Apr-02	9	10	90.00%	30.00%
May-02	20	20	100.00%	0.00%
Jun-02	29	32	90.63%	29.15%



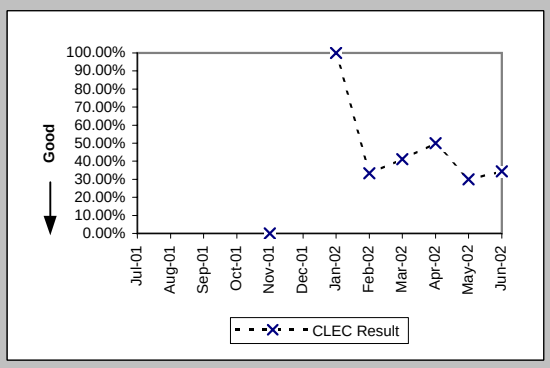
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0:21	2	0:10	0:06
Dec-01				
Jan-02	1:44	1	1:44	
Feb-02	10:36	9	1:11	1:15
Mar-02	27:05	17	1:36	1:54
Apr-02	22:30	10	2:15	1:32
May-02	30:06	20	1:30	0:55
Jun-02	50:23	32	1:34	1:50



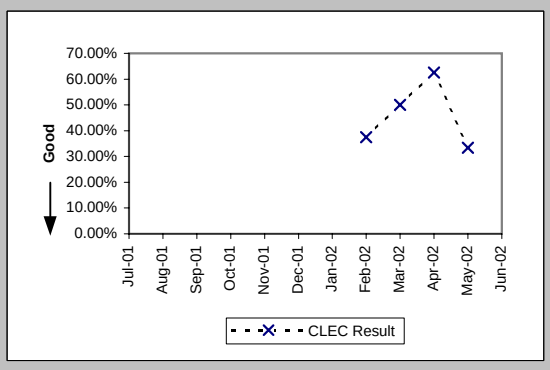
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0	2	0.00%	0.00%
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02	3	9	33.33%	47.14%
Mar-02	7	17	41.18%	49.22%
Apr-02	5	10	50.00%	50.00%
May-02	6	20	30.00%	45.83%
Jun-02	11	32	34.38%	47.50%



Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

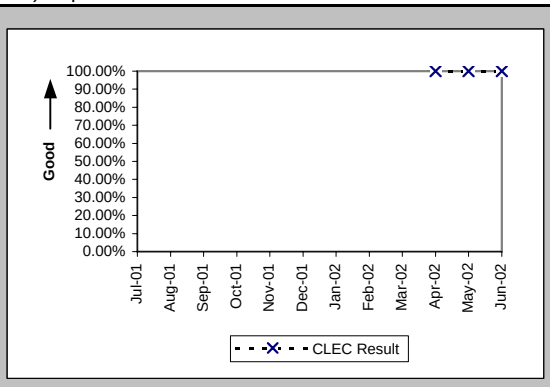
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	3	8	37.50%	48.41%
Mar-02	7	14	50.00%	50.00%
Apr-02	5	8	62.50%	48.41%
May-02	5	15	33.33%	47.14%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

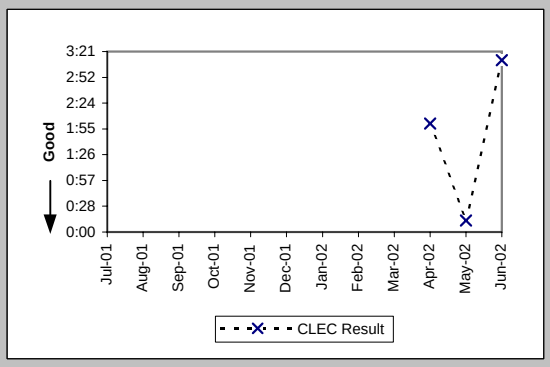
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02	2	2	100.00%	0.00%
Jun-02	2	2	100.00%	0.00%



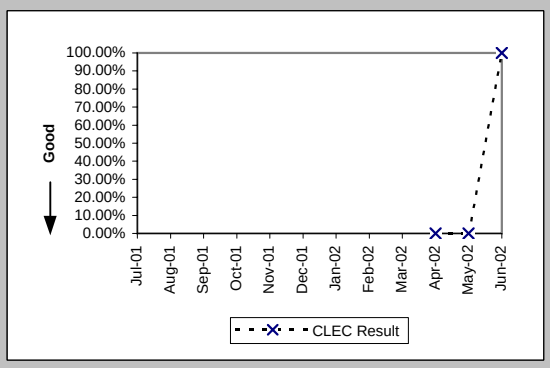
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	2:01	1	2:01	
May-02	0:25	2	0:13	0:16
Jun-02	6:24	2	3:12	0:01



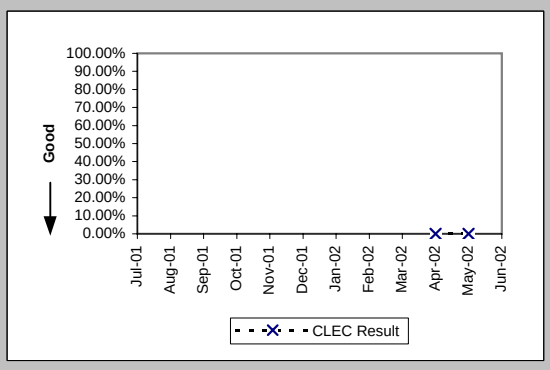
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	0	1	0.00%	0.00%
May-02	0	2	0.00%	0.00%
Jun-02	2	2	100.00%	0.00%



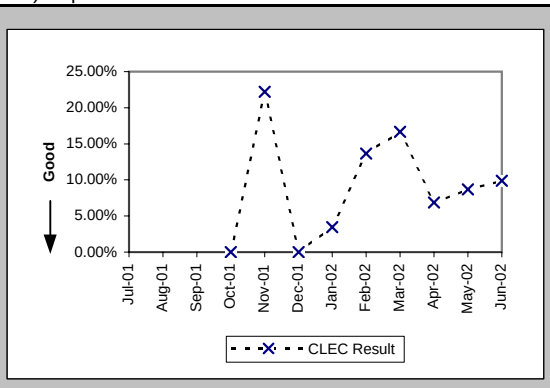
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	0	1	0.00%	0.00%
May-02	0	1	0.00%	0.00%
Jun-02				

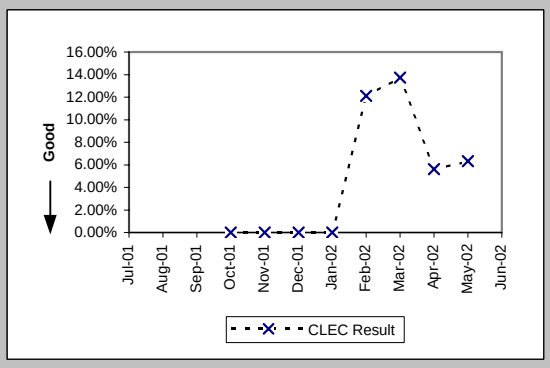


Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	7	0.00%	0.00%
Nov-01	2	9	22.22%	41.57%
Dec-01	0	10	0.00%	0.00%
Jan-02	1	29	3.45%	18.25%
Feb-02	9	66	13.64%	34.32%
Mar-02	17	102	16.67%	37.27%
Apr-02	11	160	6.88%	25.30%
May-02	22	253	8.70%	28.18%
Jun-02	34	344	9.88%	29.84%



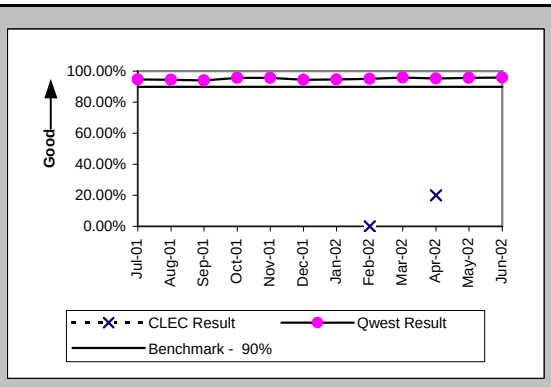
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	7	0.00%	0.00%
Nov-01	0	9	0.00%	0.00%
Dec-01	0	10	0.00%	0.00%
Jan-02	0	29	0.00%	0.00%
Feb-02	8	66	12.12%	32.64%
Mar-02	14	102	13.73%	34.41%
Apr-02	9	160	5.63%	23.04%
May-02	16	253	6.32%	24.34%
Jun-02				



Checklist #4 - Unbundled Loop - Analog Installation

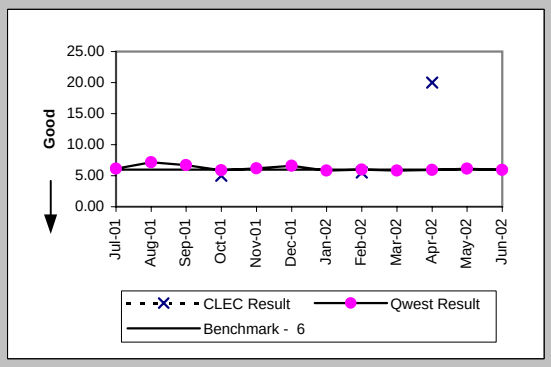
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				20791	21958	94.69%		
Aug-01				23791	25175	94.50%		
Sep-01				18661	19827	94.12%		
Oct-01				19550	20450	95.60%		
Nov-01				17045	17812	95.69%		
Dec-01				15320	16229	94.40%		
Jan-02				16946	17900	94.67%		
Feb-02	0	1	0.00%	14858	15641	94.99%	1.96	0.19
Mar-02				15698	16382	95.82%		
Apr-02	1	5	20.00%	15181	15922	95.35%	4.25	1.59
May-02				15830	16535	95.74%		
Jun-02				14681	15308	95.90%		



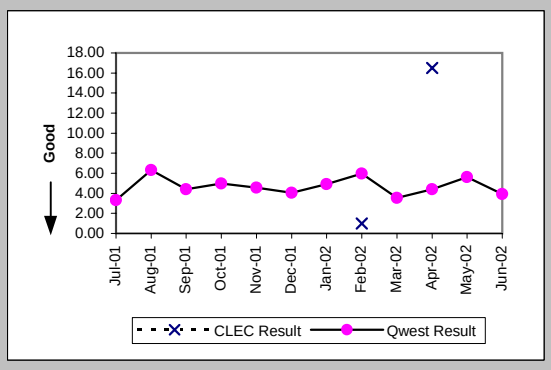
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				135425	22066	6.14		
Aug-01				181085	25314	7.15		
Sep-01				132982	19904	6.68		
Oct-01	5	1	5.00	121215	20572	5.89	-0.12	-1.07
Nov-01				111207	17992	6.18		
Dec-01				107475	16335	6.58		
Jan-02				105016	18013	5.83		
Feb-02	11	2	5.50	94002	15705	5.99	-0.09	-1.05
Mar-02				96078	16471	5.83		
Apr-02	100	5	20.00	95586	16066	5.95	2.65	0.61
May-02				101878	16646	6.12		
Jun-02				92088	15482	5.95		



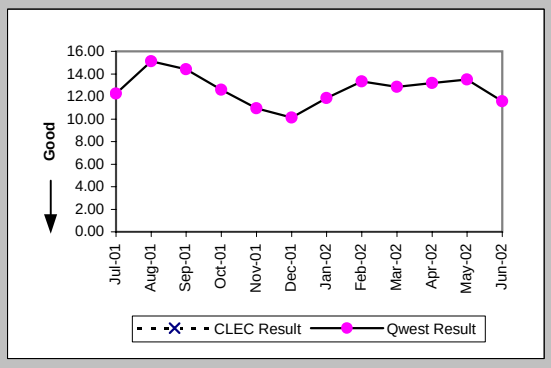
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1702	514	3.31		
Aug-01				3815	604	6.32		
Sep-01				1833	417	4.40		
Oct-01				2027	406	4.99		
Nov-01				2497	546	4.57		
Dec-01				1953	484	4.04		
Jan-02				2683	547	4.90		
Feb-02	1	1	1.00	2231	373	5.98	-0.25	-1.15
Mar-02				1109	313	3.54		
Apr-02	66	4	16.50	1571	356	4.41	2.1	0.27
May-02				1930	343	5.63		
Jun-02				1540	392	3.93		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

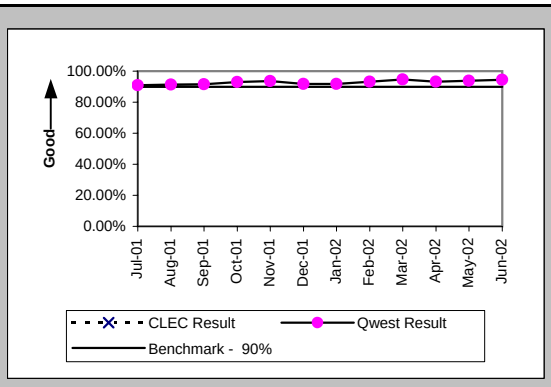
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				9295	758	12.26		
Aug-01				13530	895	15.12		
Sep-01				11848	822	14.41		
Oct-01				7582	602	12.59		
Nov-01				4390	401	10.95		
Dec-01				4493	444	10.12		
Jan-02				5168	436	11.85		
Feb-02				5489	412	13.32		
Mar-02				4834	376	12.86		
Apr-02				5302	402	13.19		
May-02				5161	382	13.51		
Jun-02				3011	260	11.58		



Checklist #4 - Unbundled Loop - Analog Installation

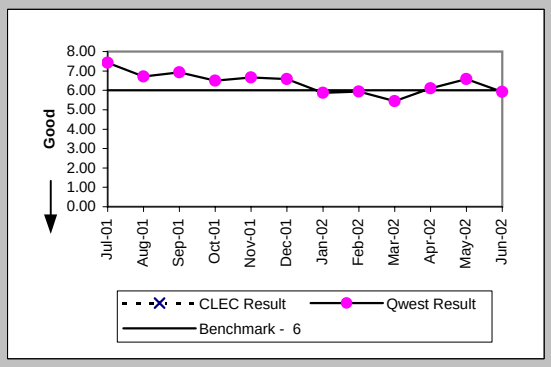
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				3574	3931	90.92%		
Aug-01				4113	4498	91.44%		
Sep-01				3307	3616	91.45%		
Oct-01				3880	4168	93.09%		
Nov-01				3670	3918	93.67%		
Dec-01				3035	3308	91.75%		
Jan-02				3220	3512	91.69%		
Feb-02				2467	2645	93.27%		
Mar-02				2757	2912	94.68%		
Apr-02				2618	2810	93.17%		
May-02				3386	3612	93.74%		
Jun-02				3095	3281	94.33%		



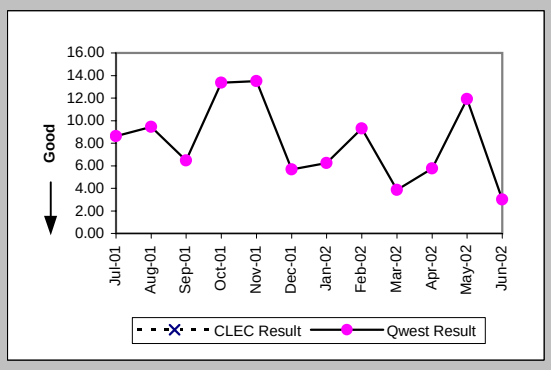
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				29441	3962	7.43		
Aug-01				30332	4513	6.72		
Sep-01				25187	3632	6.93		
Oct-01				27262	4193	6.50		
Nov-01				26236	3936	6.67		
Dec-01				21894	3326	6.58		
Jan-02				20767	3534	5.88		
Feb-02				15859	2670	5.94		
Mar-02				15986	2931	5.45		
Apr-02				17286	2827	6.11		
May-02				23945	3640	6.58		
Jun-02				19695	3327	5.92		



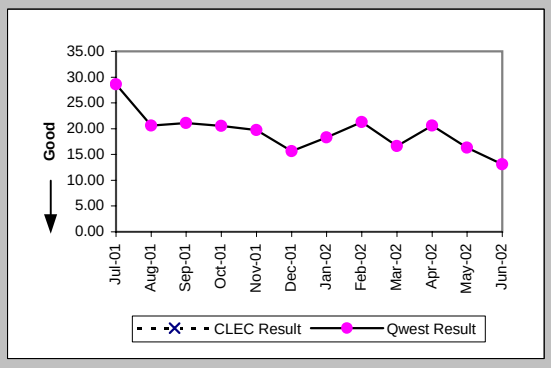
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1174	136	8.63		
Aug-01				1296	137	9.46		
Sep-01				633	98	6.46		
Oct-01				1282	96	13.35		
Nov-01				1485	110	13.50		
Dec-01				698	123	5.67		
Jan-02				910	146	6.23		
Feb-02				688	74	9.30		
Mar-02				201	52	3.87		
Apr-02				351	61	5.75		
May-02				1204	101	11.92		
Jun-02				228	76	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

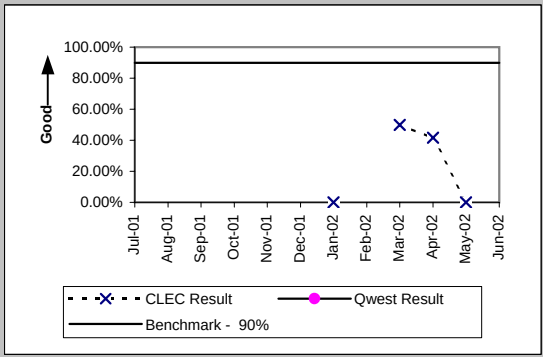
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				7101	248	28.63		
Aug-01				5384	261	20.63		
Sep-01				4765	226	21.08		
Oct-01				4423	215	20.57		
Nov-01				3075	156	19.71		
Dec-01				2396	153	15.66		
Jan-02				2798	153	18.29		
Feb-02				2296	108	21.26		
Mar-02				1749	105	16.66		
Apr-02				2702	131	20.63		
May-02				2103	129	16.30		
Jun-02				1468	112	13.11		



Checklist #4 - Unbundled Loop - Analog Installation

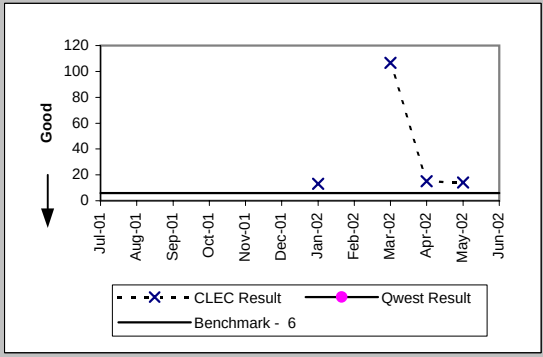
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	0	1	0.00%					
Feb-02								
Mar-02	1	2	50.00%					
Apr-02	5	12	41.67%					
May-02	0	1	0.00%					
Jun-02								



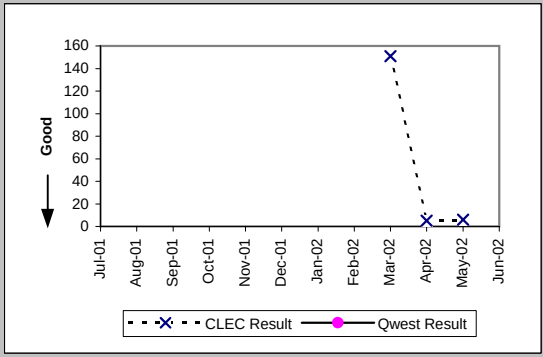
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	13	1	13.00					
Feb-02								
Mar-02	320	3	106.67					
Apr-02	196	13	15.08					
May-02	14	1	14.00					
Jun-02								



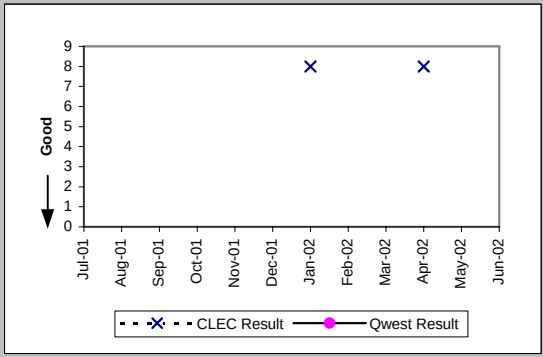
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								
Mar-02	302	2	151.00					
Apr-02	31	6	5.17					
May-02	6	1	6.00					
Jun-02								



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

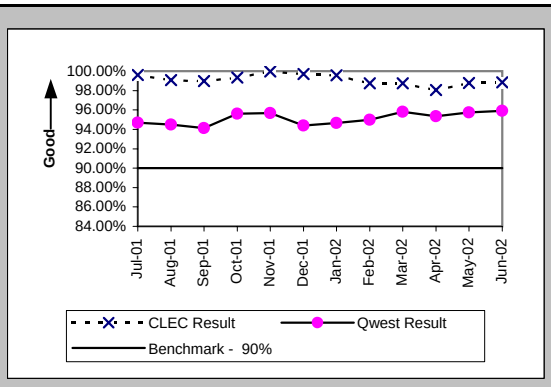
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	8	1	8.00					
Feb-02								
Mar-02								
Apr-02	16	2	8.00					
May-02								
Jun-02								



Checklist #4 - Unbundled Loop - Analog Installation

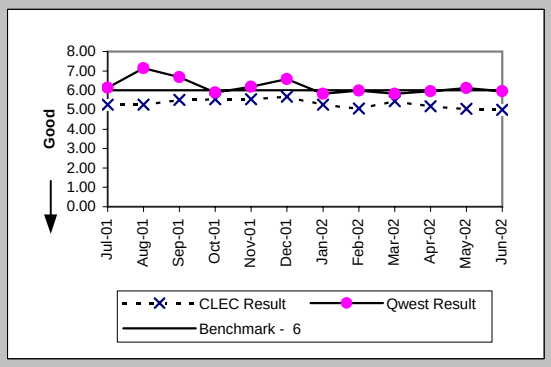
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1456	1462	99.59%	20791	21958	94.69%	-8.09	-5.92
Aug-01	2699	2724	99.08%	23791	25175	94.50%	-9.96	-7.06
Sep-01	2906	2936	98.98%	18661	19827	94.12%	-10.44	-7.35
Oct-01	4125	4153	99.33%	19550	20450	95.60%	-10.67	-7.49
Nov-01	2468	2469	99.96%	17045	17812	95.69%	-9.79	-6.95
Dec-01	4531	4545	99.69%	15320	16229	94.40%	-13.72	-9.34
Jan-02	2781	2793	99.57%	16946	17900	94.67%	-10.72	-7.52
Feb-02	2442	2473	98.75%	14858	15641	94.99%	-7.95	-5.83
Mar-02	2030	2056	98.74%	15698	16382	95.82%	-6.22	-4.78
Apr-02	2835	2891	98.06%	15181	15922	95.35%	-6.38	-4.88
May-02	3795	3842	98.78%	15830	16535	95.74%	-8.4	-6.11
Jun-02	3355	3394	98.85%	14681	15308	95.90%	-7.84	-5.76



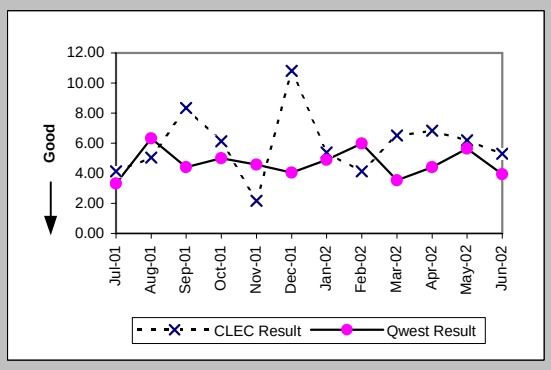
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	4725	896	5.27	135425	22066	6.14	-3.33	-3.02
Aug-01	6923	1315	5.26	181085	25314	7.15	-7.23	-5.39
Sep-01	7898	1433	5.51	132982	19904	6.68	-5.04	-4.06
Oct-01	11215	2022	5.55	121215	20572	5.89	-2.01	-2.22
Nov-01	7107	1283	5.54	111207	17992	6.18	-2.9	-2.76
Dec-01	12527	2206	5.68	107475	16335	6.58	-5.82	-4.54
Jan-02	8133	1542	5.27	105016	18013	5.83	-3.24	-2.97
Feb-02	5854	1154	5.07	94002	15705	5.99	-3.92	-3.39
Mar-02	4647	852	5.45	96078	16471	5.83	-1.68	-2.02
Apr-02	6331	1223	5.18	95586	16066	5.95	-3.92	-3.38
May-02	6787	1343	5.05	101878	16646	6.12	-4.87	-3.96
Jun-02	10566	2119	4.99	92088	15482	5.95	-6.73	-5.09



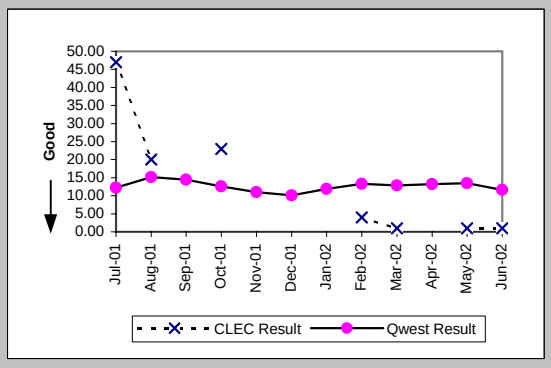
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	215	52	4.13	1702	514	3.31	0.95	-0.42
Aug-01	561	111	5.05	3815	604	6.32	-0.5	-1.31
Sep-01	1501	180	8.34	1833	417	4.40	5.67	2.45
Oct-01	974	159	6.13	2027	406	4.99	0.77	-0.53
Nov-01	121	56	2.16	2497	546	4.57	-0.83	-1.5
Dec-01	1297	120	10.81	1953	484	4.04	9.78	4.95
Jan-02	425	79	5.38	2683	547	4.90	0.57	-0.65
Feb-02	103	25	4.12	2231	373	5.98	-0.45	-1.27
Mar-02	163	25	6.52	1109	313	3.54	1.76	0.07
Apr-02	382	56	6.82	1571	356	4.41	1.84	0.12
May-02	273	44	6.20	1930	343	5.63	0.59	-0.64
Jun-02	164	31	5.29	1540	392	3.93	1.02	-0.38



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

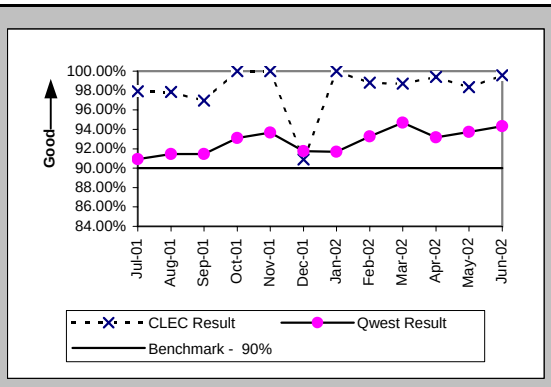
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	47	1	47.00	9295	758	12.26	1.74	0.06
Aug-01	120	6	20.00	13530	895	15.12	0.79	-0.52
Sep-01				11848	822	14.41		
Oct-01	92	4	23.00	7582	602	12.59	1.28	-0.22
Nov-01				4390	401	10.95		
Dec-01				4493	444	10.12		
Jan-02				5168	436	11.85		
Feb-02	28	7	4.00	5489	412	13.32	-0.95	-1.58
Mar-02	1	1	1.00	4834	376	12.86	-0.58	-1.35
Apr-02				5302	402	13.19		
May-02	3	3	1.00	5161	382	13.51	-0.87	-1.53
Jun-02	8	8	1.00	3011	260	11.58	-2.28	-2.39



Checklist #4 - Unbundled Loop - Analog Installation

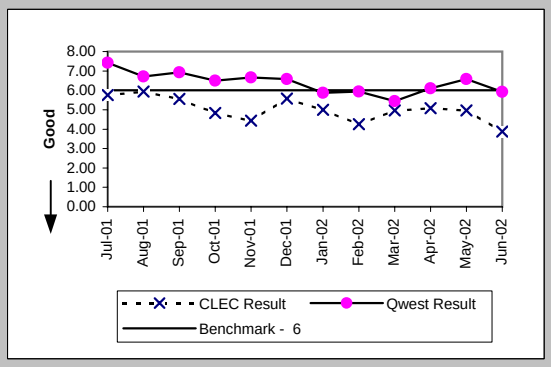
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	94	96	97.92%	3574	3931	90.92%	-2.36	-2.43
Aug-01	136	139	97.84%	4113	4498	91.44%	-2.66	-2.62
Sep-01	32	33	96.97%	3307	3616	91.45%	-1.13	-1.69
Oct-01	47	47	100.00%	3880	4168	93.09%	-1.86	-2.13
Nov-01	37	37	100.00%	3670	3918	93.67%	-1.57	-1.96
Dec-01	30	33	90.91%	3035	3308	91.75%	0.24	-0.86
Jan-02	104	104	100.00%	3220	3512	91.69%	-3.03	-2.84
Feb-02	165	167	98.80%	2467	2645	93.27%	-2.77	-2.68
Mar-02	612	620	98.71%	2757	2912	94.68%	-4.06	-3.47
Apr-02	688	692	99.42%	2618	2810	93.17%	-5.84	-4.55
May-02	358	364	98.35%	3386	3612	93.74%	-3.46	-3.1
Jun-02	917	921	99.57%	3095	3281	94.33%	-6.07	-4.69



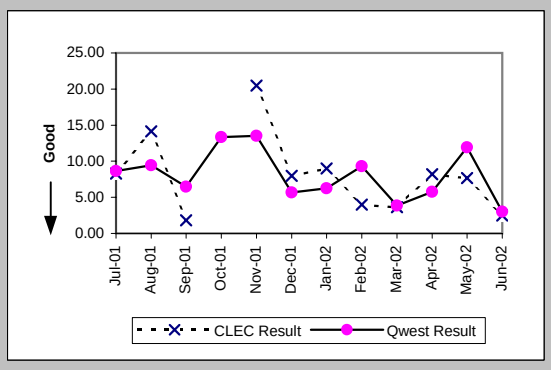
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	190	33	5.76	29441	3962	7.43	-0.41	-1.25
Aug-01	374	63	5.94	30332	4513	6.72	-0.51	-1.31
Sep-01	150	27	5.56	25187	3632	6.93	-0.57	-1.35
Oct-01	179	37	4.84	27262	4193	6.50	-0.77	-1.47
Nov-01	124	28	4.43	26236	3936	6.67	-0.81	-1.49
Dec-01	134	24	5.58	21894	3326	6.58	-0.46	-1.28
Jan-02	100	20	5.00	20767	3534	5.88	-0.43	-1.26
Feb-02	217	51	4.25	15859	2670	5.94	-1.2	-1.73
Mar-02	1086	219	4.96	15986	2931	5.45	-1.05	-1.64
Apr-02	539	106	5.08	17286	2827	6.11	-1.12	-1.68
May-02	679	137	4.96	23945	3640	6.58	-1.72	-2.05
Jun-02	2733	706	3.87	19695	3327	5.92	-7.52	-5.57



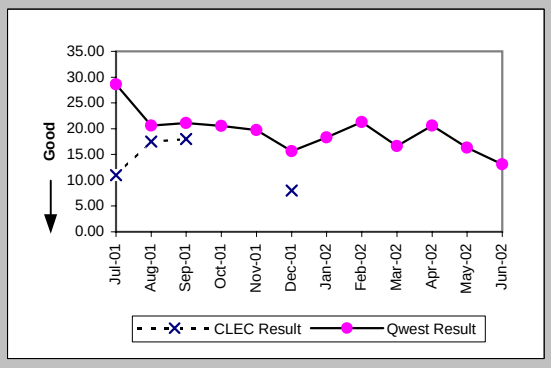
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	91	11	8.27	1174	136	8.63	-0.03	-1.02
Aug-01	113	8	14.12	1296	137	9.46	0.93	-0.43
Sep-01	11	6	1.83	633	98	6.46	-0.89	-1.54
Oct-01				1282	96	13.35		
Nov-01	41	2	20.50	1485	110	13.50	1.51	-0.08
Dec-01	16	2	8.00	698	123	5.67	1.29	-0.22
Jan-02	9	1	9.00	910	146	6.23	1.1	-0.33
Feb-02	8	2	4.00	688	74	9.30	-0.24	-1.15
Mar-02	29	8	3.62	201	52	3.87	-0.18	-1.11
Apr-02	41	5	8.20	351	61	5.75	0.97	-0.41
May-02	46	6	7.67	1204	101	11.92	-0.23	-1.14
Jun-02	10	4	2.50	228	76	3.00	-0.22	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

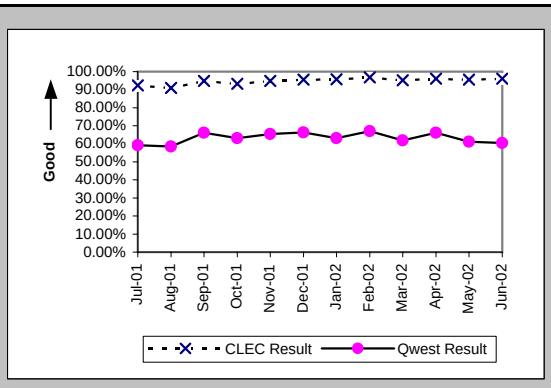
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	22	2	11.00	7101	248	28.63	-0.31	-1.19
Aug-01	35	2	17.50	5384	261	20.63	-0.16	-1.1
Sep-01	18	1	18.00	4765	226	21.08	-0.1	-1.06
Oct-01				4423	215	20.57		
Nov-01				3075	156	19.71		
Dec-01	16	2	8.00	2396	153	15.66	-0.6	-1.37
Jan-02				2798	153	18.29		
Feb-02				2296	108	21.26		
Mar-02				1749	105	16.66		
Apr-02				2702	131	20.63		
May-02				2103	129	16.30		
Jun-02				1468	112	13.11		



Checklist #4 - Unbundled Loop - Analog Installation

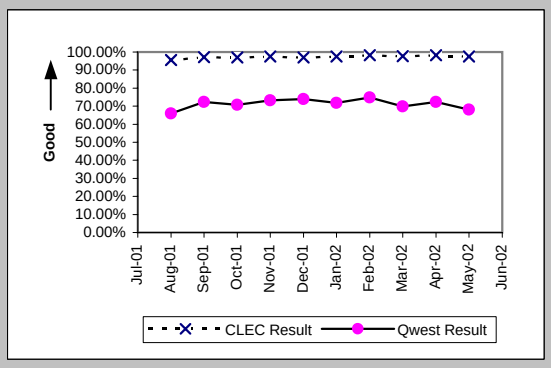
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1726	1869	92.35%	15983	26998	59.20%	-28.2	-18.14
Aug-01	2084	2292	90.93%	16334	27929	58.48%	-30.3	-19.42
Sep-01	2887	3046	94.78%	17667	26684	66.21%	-31.58	-20.2
Oct-01	3481	3733	93.25%	15260	24152	63.18%	-35.45	-22.55
Nov-01	3274	3452	94.84%	15272	23347	65.41%	-33.93	-21.63
Dec-01	3467	3628	95.56%	13780	20799	66.25%	-34.45	-21.94
Jan-02	3670	3832	95.77%	13003	20610	63.09%	-38.5	-24.41
Feb-02	2720	2808	96.87%	13372	19964	66.98%	-31.53	-20.17
Mar-02	2533	2662	95.15%	11677	18889	61.82%	-33.14	-21.15
Apr-02	3019	3141	96.12%	12678	19148	66.21%	-32.84	-20.97
May-02	3732	3906	95.55%	11989	19591	61.20%	-40.23	-25.46
Jun-02	4093	4262	96.03%	11824	19549	60.48%	-43.02	-27.15



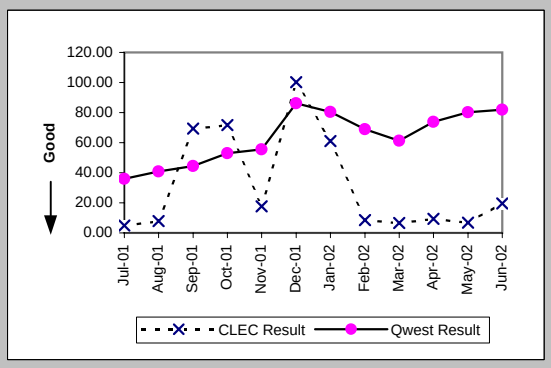
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	2189	2292	95.51%	18441	27929	66.03%	-28.65	-18.42
Sep-01	2957	3046	97.08%	19308	26684	72.36%	-28.9	-18.57
Oct-01	3620	3733	96.97%	17105	24152	70.82%	-32.71	-20.89
Nov-01	3369	3452	97.60%	17093	23347	73.21%	-30.19	-19.36
Dec-01	3520	3628	97.02%	15369	20799	73.89%	-29.27	-18.79
Jan-02	3739	3832	97.57%	14815	20610	71.88%	-32.48	-20.75
Feb-02	2759	2808	98.26%	14933	19964	74.80%	-26.8	-17.3
Mar-02	2603	2662	97.78%	13206	18889	69.91%	-29.35	-18.85
Apr-02	3083	3141	98.15%	13856	19148	72.36%	-29.96	-19.21
May-02	3809	3906	97.52%	13323	19591	68.01%	-36.1	-22.95
Jun-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

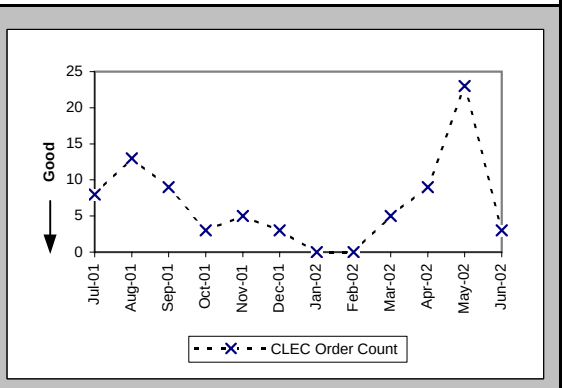
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	227	47	4.83	65769	1824	36.06	-4.57	-3.78
Aug-01	704	90	7.82	85392	2094	40.78	-6.11	-4.71
Sep-01	3678	53	69.40	87325	1962	44.51	3.09	0.88
Oct-01	430	6	71.67	88589	1675	52.89	0.82	-0.5
Nov-01	831	47	17.68	95914	1727	55.54	-3.93	-3.39
Dec-01	601	6	100.17	83385	968	86.14	0.51	-0.69
Jan-02	366	6	61.00	62836	781	80.46	-0.57	-1.35
Feb-02	51	6	8.50	52182	756	69.02	-1.87	-2.14
Mar-02	118	18	6.56	60872	992	61.36	-2.91	-2.77
Apr-02	139	15	9.27	65250	885	73.73	-2.86	-2.74
May-02	266	39	6.82	64229	801	80.19	-4.77	-3.9
Jun-02	156	8	19.50	70908	866	81.88	-1.8	-2.09



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

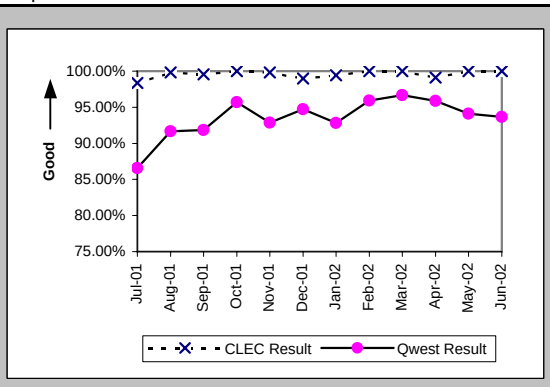
Date	CLEC Order Count
Jul-01	8
Aug-01	13
Sep-01	9
Oct-01	3
Nov-01	5
Dec-01	3
Jan-02	0
Feb-02	0
Mar-02	5
Apr-02	9
May-02	23
Jun-02	3



Checklist #4 - Unbundled Loop - Analog Repair

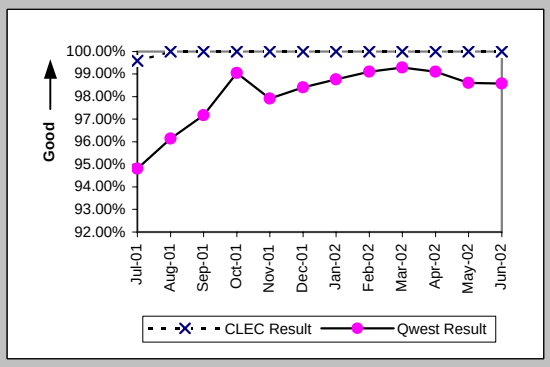
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	475	483	98.34%	12.76%	35375	40866	86.56%	-7.55	-5.59
Aug-01	610	611	99.84%	4.04%	30975	33796	91.65%	-7.25	-5.41
Sep-01	443	445	99.55%	6.69%	24006	26133	91.86%	-5.88	-4.58
Oct-01	680	680	100.00%	0.00%	22207	23203	95.71%	-5.44	-4.31
Nov-01	559	560	99.82%	4.22%	17958	19335	92.88%	-6.3	-4.83
Dec-01	493	498	99.00%	9.97%	15350	16206	94.72%	-4.2	-3.56
Jan-02	510	513	99.42%	7.62%	16866	18170	92.82%	-5.7	-4.47
Feb-02	348	348	100.00%	0.00%	14314	14922	95.93%	-3.8	-3.31
Mar-02	473	473	100.00%	0.00%	18876	19523	96.69%	-3.98	-3.42
Apr-02	438	442	99.10%	9.47%	16007	16694	95.88%	-3.35	-3.04
May-02	515	515	100.00%	0.00%	20445	21728	94.10%	-5.62	-4.42
Jun-02	522	522	100.00%	0.00%	20286	21657	93.67%	-5.87	-4.57



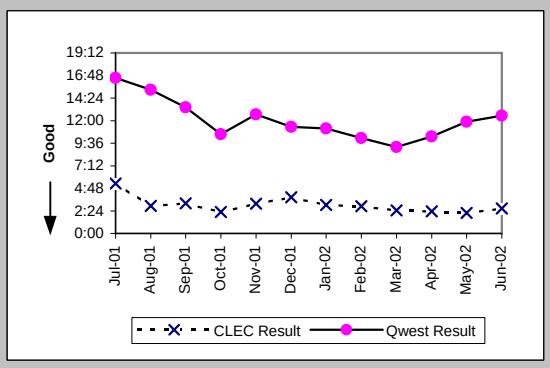
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	481	483	99.59%	6.42%	52879	55774	94.81%	-4.71	-3.86
Aug-01	611	611	100.00%	0.00%	46542	48409	96.14%	-4.92	-3.99
Sep-01	451	451	100.00%	0.00%	36427	37483	97.18%	-3.59	-3.19
Oct-01	686	686	100.00%	0.00%	33859	34183	99.05%	-2.54	-2.54
Nov-01	563	563	100.00%	0.00%	28259	28861	97.91%	-3.43	-3.09
Dec-01	501	501	100.00%	0.00%	23647	24029	98.41%	-2.82	-2.71
Jan-02	523	523	100.00%	0.00%	27013	27350	98.77%	-2.53	-2.54
Feb-02	350	350	100.00%	0.00%	22912	23119	99.10%	-1.76	-2.07
Mar-02	478	478	100.00%	0.00%	27864	28064	99.29%	-1.84	-2.12
Apr-02	443	443	100.00%	0.00%	24794	25019	99.10%	-1.99	-2.21
May-02	521	521	100.00%	0.00%	30803	31239	98.60%	-2.69	-2.64
Jun-02	553	553	100.00%	0.00%	29892	30323	98.58%	-2.8	-2.7



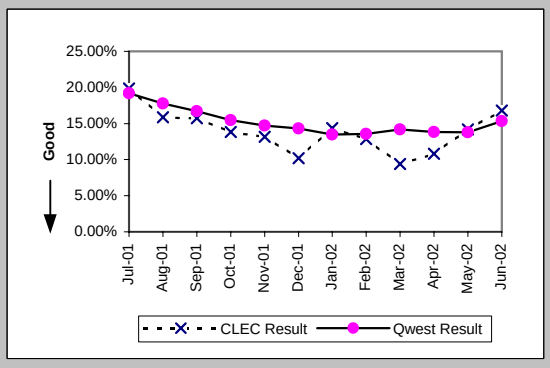
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2568:02	483	5:19	7:58	921899:24	55774	16:32	-13.96	-9.49
Aug-01	1789:50	611	2:56	4:44	740147:47	48409	15:17	-18.64	-12.33
Sep-01	1453:53	451	3:13	5:26	503107:26	37483	13:25	-14.94	-10.08
Oct-01	1554:39	686	2:16	3:44	360860:34	34183	10:33	-17.64	-11.72
Nov-01	1784:13	563	3:10	4:53	365378:13	28861	12:40	-15.93	-10.69
Dec-01	1926:02	501	3:51	6:20	272855:02	24029	11:21	-12.68	-8.71
Jan-02	1577:24	523	3:01	5:03	304781:29	27350	11:09	-13.8	-9.39
Feb-02	1008:23	350	2:53	4:32	234259:34	23119	10:08	-11.94	-8.26
Mar-02	1172:55	478	2:27	3:41	257591:24	28064	9:11	-13.88	-9.44
Apr-02	1043:13	443	2:21	4:07	257727:40	25019	10:18	-13.54	-9.23
May-02	1140:24	521	2:11	2:52	370449:45	31239	11:52	-17.86	-11.86
Jun-02	1461:42	553	2:39	3:06	379290:57	30323	12:31	-18.82	-12.44



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

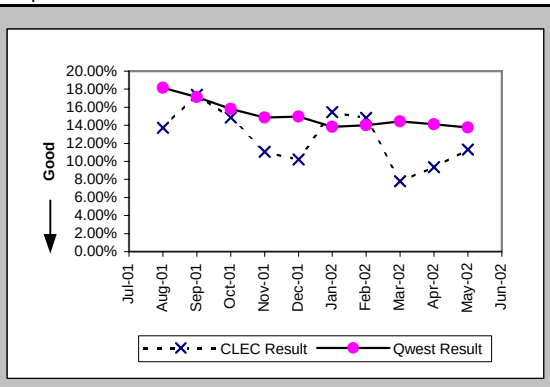
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	96	483	19.88%	39.91%	10941	56941	19.21%	0.38	-0.77
Aug-01	97	611	15.88%	36.54%	8764	49324	17.77%	-1.22	-1.74
Sep-01	71	451	15.74%	36.42%	6433	38452	16.73%	-0.56	-1.34
Oct-01	95	686	13.85%	34.54%	5437	35111	15.49%	-1.17	-1.71
Nov-01	74	563	13.14%	33.79%	4365	29651	14.72%	-1.05	-1.64
Dec-01	51	501	10.18%	30.24%	3524	24614	14.32%	-2.62	-2.59
Jan-02	75	523	14.34%	35.05%	3769	27989	13.47%	0.58	-0.65
Feb-02	45	350	12.86%	33.47%	3203	23604	13.57%	-0.39	-1.23
Mar-02	45	478	9.41%	29.20%	4050	28529	14.20%	-2.97	-2.81
Apr-02	48	443	10.84%	31.08%	3505	25318	13.84%	-1.82	-2.11
May-02	74	521	14.20%	34.91%	4390	31844	13.79%	0.27	-0.83
Jun-02	93	553	16.82%	37.40%	4749	30968	15.34%	0.96	-0.42



Checklist #4 - Unbundled Loop - Analog Repair

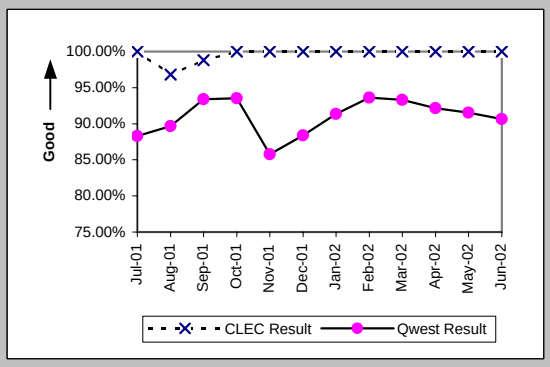
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	41	299	13.71%	34.40%	7407	40777	18.16%	-1.99	-2.21
Sep-01	40	230	17.39%	37.90%	5369	31372	17.11%	0.13	-0.92
Oct-01	44	296	14.86%	35.57%	4404	27854	15.81%	-0.44	-1.27
Nov-01	33	298	11.07%	31.38%	3382	22735	14.88%	-1.83	-2.11
Dec-01	28	274	10.22%	30.29%	2794	18668	14.97%	-2.19	-2.33
Jan-02	43	278	15.47%	36.16%	2914	21092	13.82%	0.8	-0.51
Feb-02	28	189	14.81%	35.52%	2427	17342	13.99%	0.34	-0.79
Mar-02	20	256	7.81%	26.84%	3237	22417	14.44%	-3	-2.82
Apr-02	23	246	9.35%	29.11%	2845	20162	14.11%	-2.13	-2.3
May-02	37	327	11.32%	31.68%	3616	26271	13.76%	-1.28	-1.78
Jun-02									



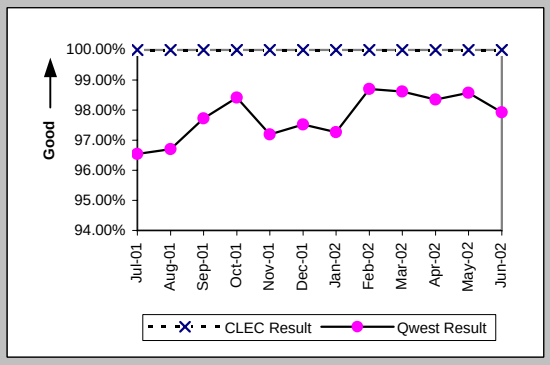
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	56	100.00%	0.00%	5829	6600	88.32%	-2.71	-2.65
Aug-01	121	125	96.80%	17.60%	5512	6146	89.68%	-2.59	-2.57
Sep-01	83	84	98.81%	10.85%	4338	4644	93.41%	-1.98	-2.2
Oct-01	47	47	100.00%	0.00%	3684	3939	93.53%	-1.79	-2.09
Nov-01	31	31	100.00%	0.00%	3240	3778	85.76%	-2.26	-2.37
Dec-01	17	17	100.00%	0.00%	2482	2808	88.39%	-1.49	-1.91
Jan-02	35	35	100.00%	0.00%	2611	2858	91.36%	-1.81	-2.1
Feb-02	28	28	100.00%	0.00%	2286	2442	93.61%	-1.37	-1.84
Mar-02	37	37	100.00%	0.00%	2771	2970	93.30%	-1.62	-1.98
Apr-02	44	44	100.00%	0.00%	2470	2680	92.16%	-1.92	-2.17
May-02	54	54	100.00%	0.00%	3098	3385	91.52%	-2.22	-2.35
Jun-02	57	57	100.00%	0.00%	4098	4521	90.64%	-2.41	-2.47



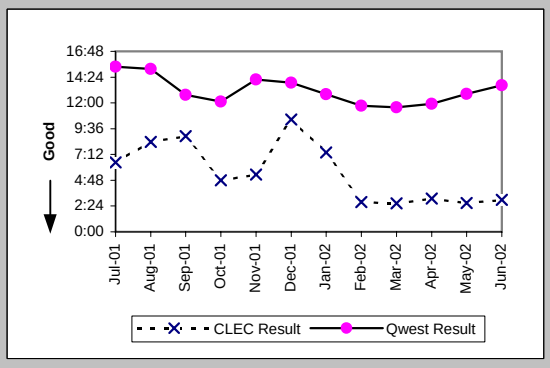
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	56	100.00%	0.00%	8527	8832	96.55%	-1.41	-1.86
Aug-01	125	125	100.00%	0.00%	8344	8629	96.70%	-2.05	-2.25
Sep-01	84	84	100.00%	0.00%	6184	6328	97.72%	-1.39	-1.84
Oct-01	47	47	100.00%	0.00%	5588	5678	98.41%	-0.87	-1.53
Nov-01	31	31	100.00%	0.00%	5360	5515	97.19%	-0.94	-1.57
Dec-01	17	17	100.00%	0.00%	4090	4194	97.52%	-0.66	-1.4
Jan-02	35	35	100.00%	0.00%	4305	4426	97.27%	-0.99	-1.6
Feb-02	28	28	100.00%	0.00%	3729	3778	98.70%	-0.6	-1.37
Mar-02	37	37	100.00%	0.00%	4438	4500	98.62%	-0.72	-1.44
Apr-02	44	44	100.00%	0.00%	4055	4123	98.35%	-0.85	-1.52
May-02	58	58	100.00%	0.00%	4962	5034	98.57%	-0.91	-1.55
Jun-02	59	59	100.00%	0.00%	5896	6021	97.92%	-1.11	-1.68



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

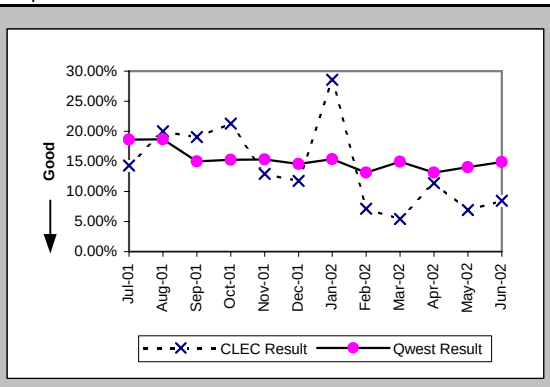
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	362:36	56	6:28	6:02	135854:32	8832	15:23	-3.76	-3.29
Aug-01	1047:57	125	8:23	8:29	130788:51	8629	15:09	-4.99	-4.03
Sep-01	749:14	84	8:55	7:42	80731:41	6328	12:45	-2.03	-2.24
Oct-01	224:49	47	4:47	5:48	68901:57	5678	12:08	-2.86	-2.74
Nov-01	165:12	31	5:20	7:12	78147:05	5515	14:10	-3.41	-3.07
Dec-01	177:46	17	10:27	9:25	58176:19	4194	13:52	-0.96	-1.58
Jan-02	259:17	35	7:24	8:54	56648:44	4426	12:48	-2.18	-2.33
Feb-02	78:07	28	2:47	4:30	44400:16	3778	11:45	-2.74	-2.66
Mar-02	98:06	37	2:39	3:46	52136:54	4500	11:35	-4.53	-3.75
Apr-02	136:05	44	3:06	4:31	49104:05	4123	11:55	-4.8	-3.92
May-02	155:46	58	2:41	3:44	64645:49	5034	12:51	-5.46	-4.32
Jun-02	175:29	59	2:58	3:14	82065:21	6021	13:38	-4.14	-3.52



Checklist #4 - Unbundled Loop - Analog Repair

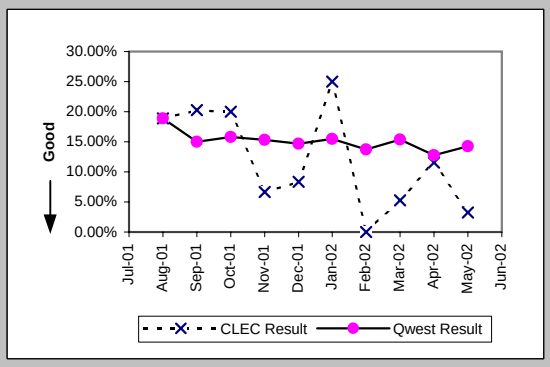
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	56	14.29%	34.99%	1668	8960	18.62%	-0.83	-1.5
Aug-01	25	125	20.00%	40.00%	1625	8715	18.65%	0.4	-0.75
Sep-01	16	84	19.05%	39.27%	963	6409	15.03%	1.02	-0.38
Oct-01	10	47	21.28%	40.93%	879	5766	15.24%	1.12	-0.32
Nov-01	4	31	12.90%	33.52%	858	5606	15.31%	-0.37	-1.23
Dec-01	2	17	11.76%	32.22%	624	4277	14.59%	-0.33	-1.2
Jan-02	10	35	28.57%	45.18%	694	4520	15.35%	2	0.21
Feb-02	2	28	7.14%	25.75%	504	3832	13.15%	-0.94	-1.57
Mar-02	2	37	5.41%	22.61%	682	4567	14.93%	-1.62	-1.98
Apr-02	5	44	11.36%	31.74%	548	4164	13.16%	-0.35	-1.21
May-02	4	58	6.90%	25.34%	717	5115	14.02%	-1.55	-1.94
Jun-02	5	59	8.47%	27.85%	910	6109	14.90%	-1.38	-1.84



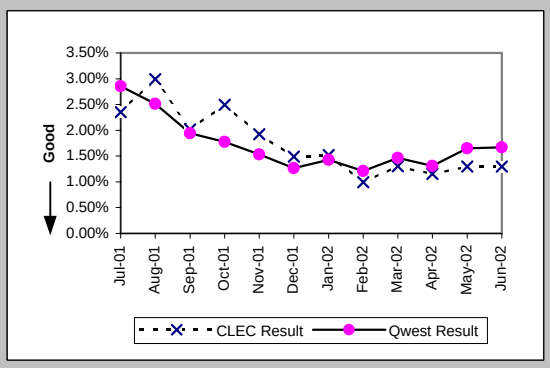
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	17	90	18.89%	39.14%	1297	6863	18.90%	0	-1
Sep-01	14	69	20.29%	40.22%	767	5122	14.97%	1.2	-0.27
Oct-01	6	30	20.00%	40.00%	707	4470	15.82%	0.64	-0.61
Nov-01	1	15	6.67%	24.94%	646	4214	15.33%	-0.93	-1.57
Dec-01	1	12	8.33%	27.64%	462	3148	14.68%	-0.62	-1.38
Jan-02	6	24	25.00%	43.30%	493	3190	15.45%	1.23	-0.25
Feb-02	0	13	0.00%	0.00%	383	2791	13.72%	-1.43	-1.87
Mar-02	1	19	5.26%	22.33%	524	3411	15.36%	-1.22	-1.74
Apr-02	3	26	11.54%	31.95%	422	3308	12.76%	-0.19	-1.11
May-02	1	31	3.23%	17.67%	589	4130	14.26%	-1.75	-2.06
Jun-02									



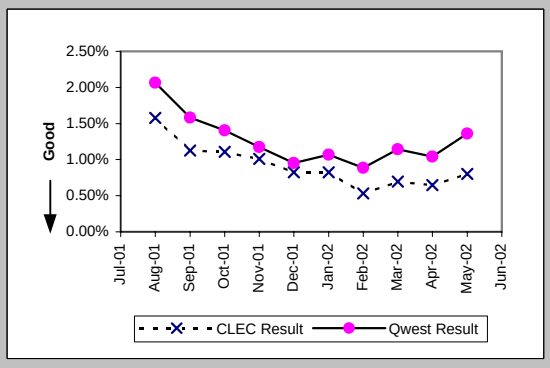
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	539	22899	2.35%	15.16%	65901	2309387	2.85%	-4.52	-3.75
Aug-01	736	24618	2.99%	17.03%	58039	2308549	2.51%	4.74	1.88
Sep-01	535	26525	2.02%	14.06%	44861	2308320	1.94%	0.86	-0.48
Oct-01	733	29362	2.50%	15.60%	40877	2303886	1.77%	9.31	4.66
Nov-01	594	30916	1.92%	13.73%	35257	2295896	1.54%	5.48	2.33
Dec-01	518	34782	1.49%	12.11%	28891	2286370	1.26%	3.74	1.27
Jan-02	558	36711	1.52%	12.23%	32509	2276557	1.43%	1.47	-0.1
Feb-02	378	38053	0.99%	9.92%	27436	2268894	1.21%	-3.82	-3.32
Mar-02	515	39565	1.30%	11.33%	33096	2260726	1.46%	-2.66	-2.62
Apr-02	487	42133	1.16%	10.69%	29482	2249424	1.31%	-2.77	-2.68
May-02	579	44610	1.30%	11.32%	36959	2234958	1.65%	-5.83	-4.55
Jun-02	612	47290	1.29%	11.30%	37077	2221697	1.67%	-6.29	-4.83



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

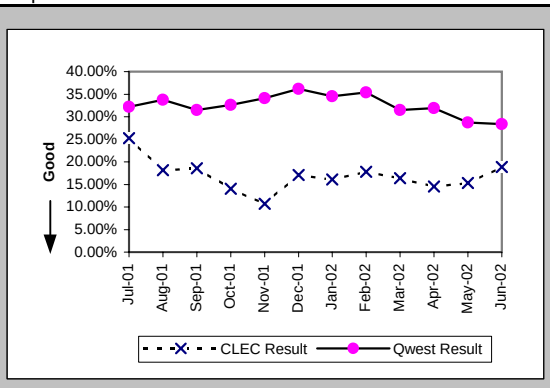
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	389	24618	1.58%	12.47%	47640	2308549	2.06%	-5.31	-4.23
Sep-01	299	26525	1.13%	10.56%	36494	2308320	1.58%	-5.89	-4.58
Oct-01	326	29362	1.11%	10.48%	32324	2303886	1.40%	-4.24	-3.58
Nov-01	313	30916	1.01%	10.01%	26949	2295896	1.17%	-2.62	-2.59
Dec-01	286	34782	0.82%	9.03%	21816	2286370	0.95%	-2.51	-2.53
Jan-02	302	36711	0.82%	9.03%	24282	2276557	1.07%	-4.51	-3.74
Feb-02	202	38053	0.53%	7.27%	20133	2268894	0.89%	-7.35	-5.47
Mar-02	275	39565	0.70%	8.31%	25828	2260726	1.14%	-8.3	-6.05
Apr-02	272	42133	0.65%	8.01%	23470	2249424	1.04%	-7.96	-5.84
May-02	358	44610	0.80%	8.92%	30401	2234958	1.36%	-10.07	-7.12
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

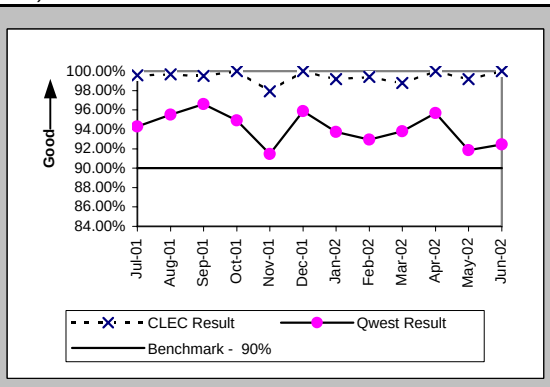
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	182	721	25.24%	43.44%	31246	97147	32.16%	-3.96	-3.41
Aug-01	163	899	18.13%	38.53%	29573	87612	33.75%	-9.86	-6.99
Sep-01	122	657	18.57%	38.89%	20601	65462	31.47%	-7.09	-5.31
Oct-01	120	853	14.07%	34.77%	19764	60641	32.59%	-11.46	-7.97
Nov-01	71	665	10.68%	30.88%	18248	53505	34.11%	-12.67	-8.7
Dec-01	107	625	17.12%	37.67%	16370	45261	36.17%	-9.84	-6.98
Jan-02	107	665	16.09%	36.74%	17170	49679	34.56%	-9.95	-7.05
Feb-02	82	460	17.83%	38.27%	15015	42451	35.37%	-7.83	-5.76
Mar-02	101	616	16.40%	37.02%	15233	48329	31.52%	-8.03	-5.88
Apr-02	83	570	14.56%	35.27%	13831	43313	31.93%	-8.84	-6.37
May-02	105	684	15.35%	36.05%	14908	51867	28.74%	-7.69	-5.67
Jun-02	142	754	18.83%	39.10%	14699	51776	28.39%	-5.78	-4.51



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

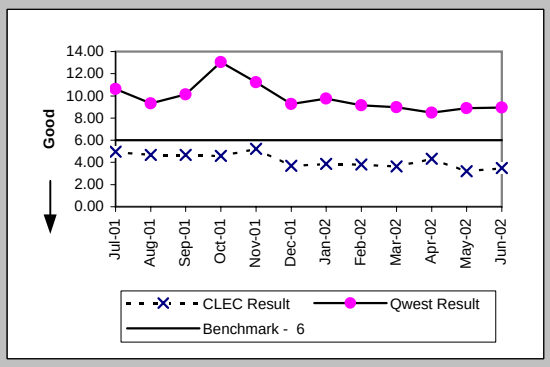
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	229	230	99.57%	6.58%	364	386	94.30%	-2.73	-2.66
Aug-01	318	319	99.69%	5.59%	299	313	95.53%	-2.53	-2.54
Sep-01	199	200	99.50%	7.05%	256	265	96.60%	-1.71	-2.04
Oct-01	188	188	100.00%	0.00%	281	296	94.93%	-2.48	-2.51
Nov-01	47	48	97.92%	14.28%	300	328	91.46%	-1.49	-1.91
Dec-01	117	117	100.00%	0.00%	186	194	95.88%	-1.77	-2.08
Jan-02	122	123	99.19%	8.98%	269	287	93.73%	-2.09	-2.27
Feb-02	167	168	99.40%	7.69%	290	312	92.95%	-2.64	-2.6
Mar-02	162	164	98.78%	10.98%	303	323	93.81%	-2.15	-2.31
Apr-02	111	111	100.00%	0.00%	287	300	95.67%	-1.92	-2.16
May-02	122	123	99.19%	8.98%	225	245	91.84%	-2.43	-2.48
Jun-02	83	83	100.00%	0.00%	257	278	92.45%	-2.29	-2.39



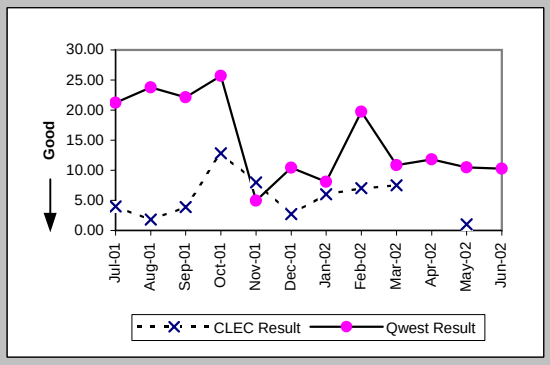
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	710	143	4.97	1.17	4251	400	10.63	-3.58	-3.18
Aug-01	1051	225	4.67	1.30	3084	331	9.32	-5.6	-4.41
Sep-01	767	164	4.68	1.43	2796	276	10.13	-4.15	-3.52
Oct-01	712	155	4.59	4.23	4178	320	13.06	-2.44	-2.48
Nov-01	157	30	5.23	3.32	3594	320	11.23	-1.82	-2.1
Dec-01	343	93	3.69	1.47	1894	204	9.28	-6.35	-4.86
Jan-02	251	65	3.86	2.05	2791	286	9.76	-5.63	-4.42
Feb-02	118	31	3.81	2.32	2770	303	9.14	-2.6	-2.58
Mar-02	127	35	3.63	1.63	2792	311	8.98	-4.05	-3.46
Apr-02	104	24	4.33	3.70	2420	285	8.49	-2.77	-2.68
May-02	208	65	3.20	1.38	1976	222	8.90	-4.85	-3.95
Jun-02	278	80	3.48	1.38	2418	270	8.96	-6.66	-5.05



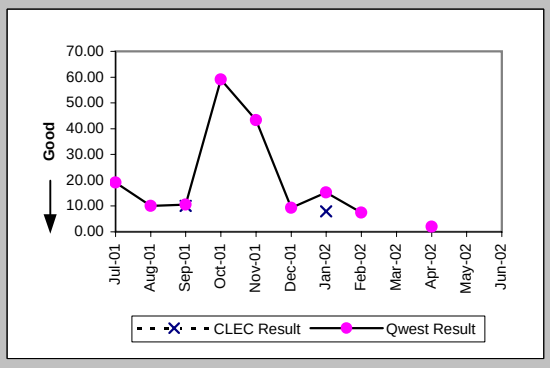
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	24	6	4.00	2.97	764	36	21.22	-0.99	-1.6
Aug-01	9	5	1.80	1.92	1022	43	23.77	-0.85	-1.52
Sep-01	27	7	3.86	4.41	553	25	22.12	-1.34	-1.81
Oct-01	77	6	12.83	17.45	771	30	25.70	-0.61	-1.37
Nov-01	40	5	8.00	4.06	164	33	4.97	0.82	-0.5
Dec-01	19	7	2.71	3.40	208	20	10.40	-1.8	-2.09
Jan-02	12	2	6.00	1.41	234	29	8.07	-0.39	-1.24
Feb-02	7	1	7.00		494	25	19.76	-0.48	-1.29
Mar-02	15	2	7.50	2.12	249	23	10.83	-0.34	-1.21
Apr-02					201	17	11.82		
May-02	1	1	1.00		220	21	10.48	-0.74	-1.45
Jun-02					236	23	10.26		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

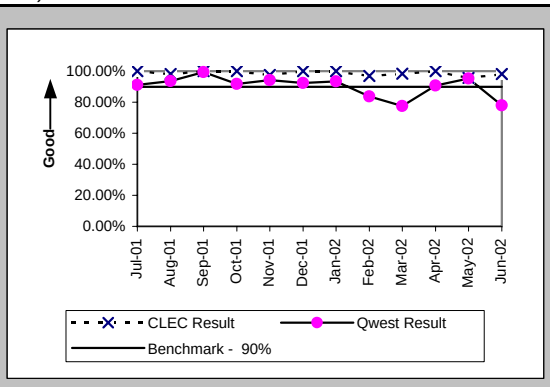
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					287	15	19.13		
Aug-01					90	9	10.00		
Sep-01	10	1	10.00		84	8	10.50	-0.05	-1.03
Oct-01					828	14	59.14		
Nov-01					954	22	43.36		
Dec-01					37	4	9.25		
Jan-02	16	2	8.00	4.24	153	10	15.30	-0.62	-1.38
Feb-02					15	2	7.50		
Mar-02									
Apr-02					2	1	2.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

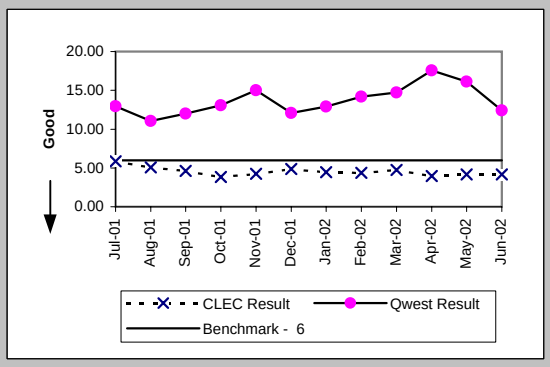
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	65	65	100.00%	0.00%	93	102	91.18%	-1.96	-2.19
Aug-01	52	53	98.11%	13.61%	88	94	93.62%	-1.07	-1.65
Sep-01	29	29	100.00%	0.00%	190	191	99.48%	-0.36	-1.22
Oct-01	58	58	100.00%	0.00%	101	110	91.82%	-1.84	-2.12
Nov-01	38	39	97.44%	15.81%	82	87	94.25%	-0.71	-1.43
Dec-01	45	45	100.00%	0.00%	61	66	92.42%	-1.48	-1.9
Jan-02	53	53	100.00%	0.00%	86	92	93.48%	-1.53	-1.93
Feb-02	62	64	96.88%	17.40%	67	80	83.75%	-2.12	-2.29
Mar-02	58	59	98.31%	12.91%	93	120	77.50%	-3.13	-2.9
Apr-02	68	68	100.00%	0.00%	116	128	90.63%	-2.14	-2.3
May-02	65	68	95.59%	20.54%	161	169	95.27%	-0.11	-1.06
Jun-02	54	55	98.18%	13.36%	53	68	77.94%	-2.69	-2.64



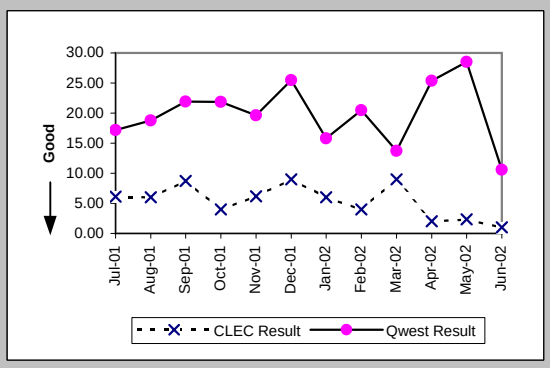
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	257	44	5.84	3.52	1385	107	12.94	-2.75	-2.67
Aug-01	162	32	5.06	2.08	1139	103	11.06	-3.96	-3.41
Sep-01	120	26	4.62	1.06	2414	201	12.01	-4.02	-3.45
Oct-01	204	53	3.85	1.50	1558	119	13.09	-3.88	-3.36
Nov-01	136	32	4.25	2.33	1501	100	15.01	-3.55	-3.16
Dec-01	175	36	4.86	3.59	835	69	12.10	-2.96	-2.8
Jan-02	143	32	4.47	1.14	1302	101	12.89	-4.22	-3.56
Feb-02	92	21	4.38	0.74	1149	81	14.19	-3.08	-2.87
Mar-02	176	37	4.76	0.76	1810	123	14.72	-4.66	-3.83
Apr-02	127	32	3.97	1.20	2281	130	17.55	-3.36	-3.04
May-02	253	61	4.15	1.44	2757	171	16.12	-6.63	-5.03
Jun-02	213	51	4.18	1.24	819	66	12.41	-3.78	-3.3



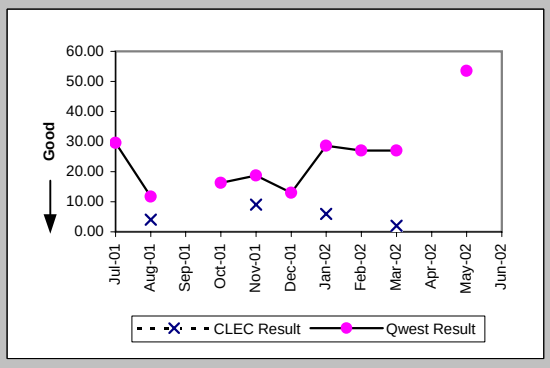
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	49	8	6.12	5.77	206	12	17.17	-1.5	-1.91
Aug-01	6	1	6.00		319	17	18.76	-0.36	-1.22
Sep-01	61	7	8.71	1.98	197	9	21.89	-0.85	-1.52
Oct-01	4	1	4.00		284	13	21.85	-0.6	-1.36
Nov-01	37	6	6.17	4.71	412	21	19.62	-1.44	-1.87
Dec-01	27	3	9.00	7.00	153	6	25.50	-0.9	-1.55
Jan-02	24	4	6.00	1.83	174	11	15.82	-1.1	-1.67
Feb-02	16	4	4.00	3.46	266	13	20.46	-1.61	-1.98
Mar-02	9	1	9.00		426	31	13.74	-0.31	-1.19
Apr-02	2	1	2.00		355	14	25.36	-0.41	-1.25
May-02	7	3	2.33	2.31	228	8	28.50	-1.99	-2.21
Jun-02	1	1	1.00		180	17	10.59	-0.73	-1.44



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

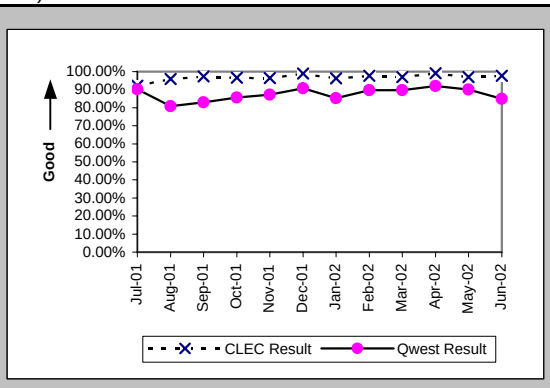
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					148	5	29.60		
Aug-01	4	1	4.00		35	3	11.67	-0.78	-1.47
Sep-01									
Oct-01					114	7	16.29		
Nov-01	9	1	9.00		75	4	18.75	-0.51	-1.31
Dec-01					39	3	13.00		
Jan-02	6	1	6.00		86	3	28.67	-0.96	-1.58
Feb-02					81	3	27.00		
Mar-02	2	1	2.00		27	1	27.00		
Apr-02									
May-02					107	2	53.50		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

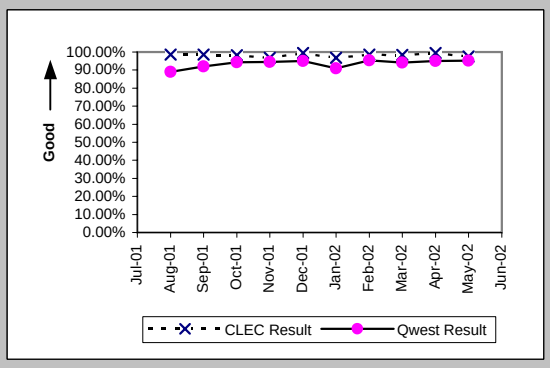
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	329	357	92.16%	26.88%	529	586	90.27%	-0.95	-1.58
Aug-01	330	344	95.93%	19.76%	414	512	80.86%	-5.5	-4.34
Sep-01	332	341	97.36%	16.03%	407	490	83.06%	-5.41	-4.29
Oct-01	323	334	96.71%	17.85%	412	481	85.65%	-4.43	-3.69
Nov-01	266	276	96.38%	18.69%	402	461	87.20%	-3.61	-3.19
Dec-01	181	183	98.91%	10.40%	344	379	90.77%	-3.12	-2.9
Jan-02	178	185	96.22%	19.08%	314	368	85.33%	-3.41	-3.08
Feb-02	214	219	97.72%	14.94%	385	429	89.74%	-3.16	-2.92
Mar-02	231	238	97.06%	16.90%	401	447	89.71%	-3.01	-2.83
Apr-02	209	211	99.05%	9.69%	424	461	91.97%	-3.13	-2.91
May-02	196	202	97.03%	16.98%	393	436	90.14%	-2.72	-2.65
Jun-02	173	177	97.74%	14.86%	332	391	84.91%	-3.96	-3.41



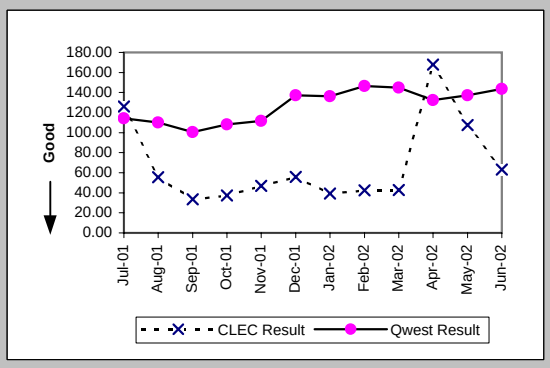
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	339	344	98.55%	11.97%	456	512	89.06%	-4.36	-3.65
Sep-01	336	341	98.53%	12.02%	451	490	92.04%	-3.4	-3.07
Oct-01	328	334	98.20%	13.28%	454	481	94.39%	-2.33	-2.42
Nov-01	267	276	96.74%	17.76%	436	461	94.58%	-1.25	-1.76
Dec-01	182	183	99.45%	7.37%	360	379	94.99%	-2.27	-2.38
Jan-02	179	185	96.76%	17.71%	335	368	91.03%	-2.22	-2.35
Feb-02	216	219	98.63%	11.62%	409	429	95.34%	-1.88	-2.14
Mar-02	234	238	98.32%	12.85%	421	447	94.18%	-2.2	-2.34
Apr-02	210	211	99.53%	6.87%	438	461	95.01%	-2.5	-2.52
May-02	197	202	97.52%	15.54%	415	436	95.18%	-1.28	-1.78
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

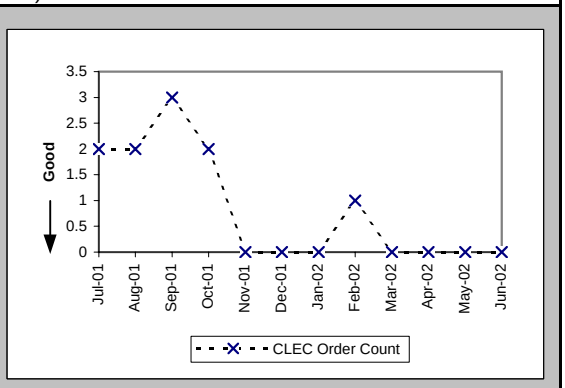
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	630	5	126.00	154.69	11875	104	114.18	0.32	-0.81
Aug-01	724	13	55.69	116.40	13770	125	110.16	-1.59	-1.97
Sep-01	403	12	33.58	93.15	11066	110	100.60	-1.9	-2.15
Oct-01	448	12	37.33	99.20	11803	109	108.28	-1.92	-2.17
Nov-01	516	11	46.91	108.49	12945	116	111.59	-1.5	-1.91
Dec-01	447	8	55.88	136.31	12618	92	137.15	-1.53	-1.93
Jan-02	551	14	39.36	108.42	13210	97	136.19	-2.43	-2.48
Feb-02	595	14	42.50	113.25	14223	97	146.63	-2.53	-2.54
Mar-02	558	13	42.92	124.40	13923	96	145.03	-2.44	-2.48
Apr-02	504	3	168.00	268.62	14837	112	132.47	0.42	-0.74
May-02	537	5	107.40	219.55	16455	120	137.12	-0.44	-1.27
Jun-02	631	10	63.10	160.62	17371	121	143.56	-1.61	-1.98



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

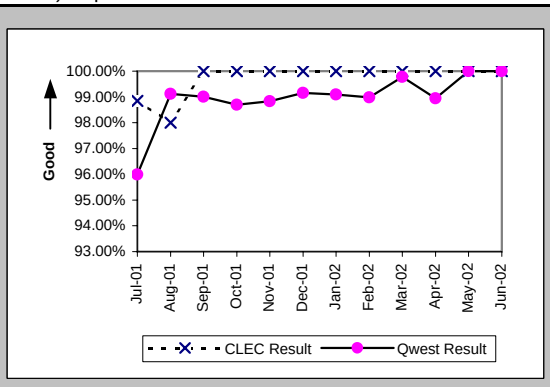
Date	CLEC Order Count
Jul-01	2
Aug-01	2
Sep-01	3
Oct-01	2
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

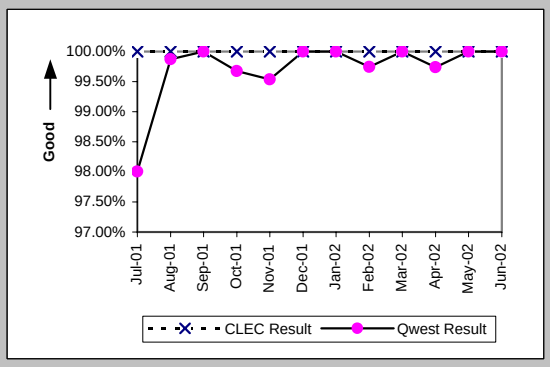
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	86	87	98.85%	10.66%	719	749	95.99%	-1.29	-1.78
Aug-01	49	50	98.00%	14.00%	787	794	99.12%	0.72	-0.56
Sep-01	34	34	100.00%	0.00%	598	604	99.01%	-0.57	-1.35
Oct-01	40	40	100.00%	0.00%	605	613	98.69%	-0.7	-1.43
Nov-01	38	38	100.00%	0.00%	425	430	98.84%	-0.64	-1.39
Dec-01	30	30	100.00%	0.00%	350	353	99.15%	-0.49	-1.3
Jan-02	22	22	100.00%	0.00%	437	441	99.09%	-0.44	-1.27
Feb-02	22	22	100.00%	0.00%	388	392	98.98%	-0.46	-1.28
Mar-02	22	22	100.00%	0.00%	437	438	99.77%	-0.22	-1.13
Apr-02	22	22	100.00%	0.00%	377	381	98.95%	-0.47	-1.29
May-02	18	18	100.00%	0.00%	426	426	100.00%	N/A	N/A
Jun-02	32	32	100.00%	0.00%	419	419	100.00%	N/A	N/A



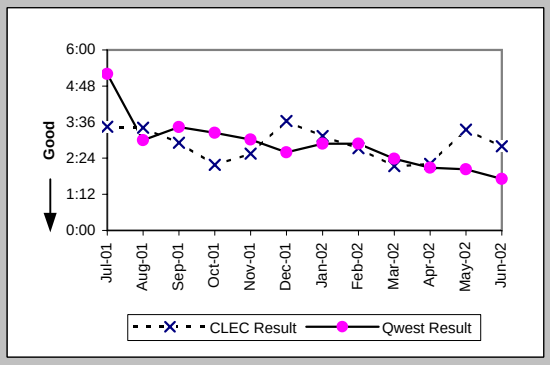
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	87	87	100.00%	0.00%	737	752	98.01%	-1.26	-1.77
Aug-01	51	51	100.00%	0.00%	795	796	99.87%	-0.25	-1.15
Sep-01	34	34	100.00%	0.00%	606	606	100.00%	N/A	N/A
Oct-01	40	40	100.00%	0.00%	617	619	99.68%	-0.35	-1.21
Nov-01	39	39	100.00%	0.00%	432	434	99.54%	-0.41	-1.25
Dec-01	30	30	100.00%	0.00%	358	358	100.00%	N/A	N/A
Jan-02	22	22	100.00%	0.00%	447	447	100.00%	N/A	N/A
Feb-02	22	22	100.00%	0.00%	394	395	99.75%	-0.23	-1.14
Mar-02	22	22	100.00%	0.00%	439	439	100.00%	N/A	N/A
Apr-02	22	22	100.00%	0.00%	385	386	99.74%	-0.23	-1.14
May-02	19	19	100.00%	0.00%	429	429	100.00%	N/A	N/A
Jun-02	33	33	100.00%	0.00%	424	424	100.00%	N/A	N/A



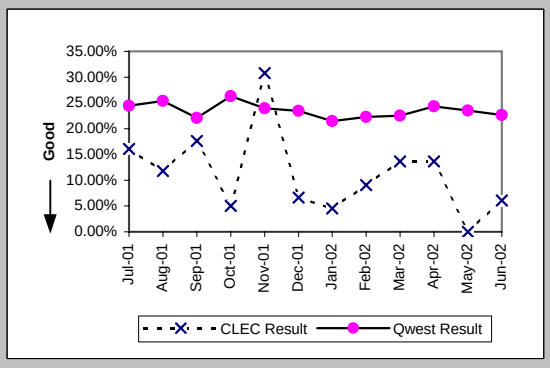
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	300:49	87	3:27	4:25	3915:53	752	5:12	-1.16	-1.71
Aug-01	174:15	51	3:25	5:06	2393:37	796	3:00	0.69	-0.58
Sep-01	98:55	34	2:55	3:21	2085:00	606	3:26	-0.58	-1.35
Oct-01	87:19	40	2:11	2:15	2009:27	619	3:15	-1.04	-1.63
Nov-01	99:27	39	2:33	3:25	1307:04	434	3:01	-0.45	-1.28
Dec-01	109:09	30	3:38	4:12	928:49	358	2:36	1.33	-0.19
Jan-02	68:51	22	3:08	3:56	1287:58	447	2:53	0.32	-0.8
Feb-02	60:03	22	2:44	2:59	1141:48	395	2:53	-0.12	-1.08
Mar-02	46:47	22	2:08	3:13	1048:42	439	2:23	-0.32	-1.19
Apr-02	48:55	22	2:13	1:47	802:28	386	2:05	0.45	-0.73
May-02	63:36	19	3:21	2:58	872:27	429	2:02	1.54	-0.06
Jun-02	92:13	33	2:48	2:22	730:58	424	1:43	2.2	0.34



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

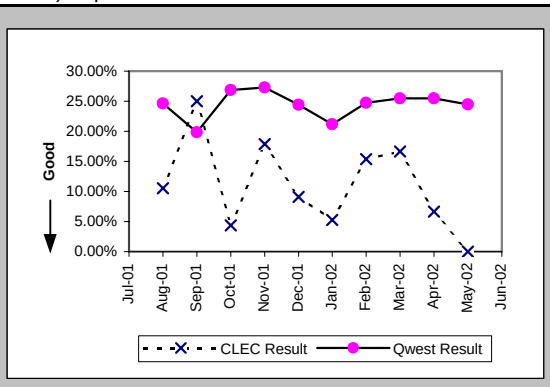
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	87	16.09%	36.75%	184	752	24.47%	-1.72	-2.05
Aug-01	6	51	11.76%	32.22%	202	796	25.38%	-2.17	-2.32
Sep-01	6	34	17.65%	38.12%	134	606	22.11%	-0.61	-1.37
Oct-01	2	40	5.00%	21.79%	163	619	26.33%	-2.97	-2.8
Nov-01	12	39	30.77%	46.15%	104	434	23.96%	0.94	-0.43
Dec-01	2	30	6.67%	24.94%	84	358	23.46%	-2.09	-2.27
Jan-02	1	22	4.55%	20.83%	96	447	21.48%	-1.89	-2.15
Feb-02	2	22	9.09%	28.75%	88	395	22.28%	-1.45	-1.88
Mar-02	3	22	13.64%	34.32%	99	439	22.55%	-0.98	-1.59
Apr-02	3	22	13.64%	34.32%	94	386	24.35%	-1.14	-1.69
May-02	0	19	0.00%	0.00%	101	429	23.54%	-2.37	-2.44
Jun-02	2	33	6.06%	23.86%	96	424	22.64%	-2.19	-2.33



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

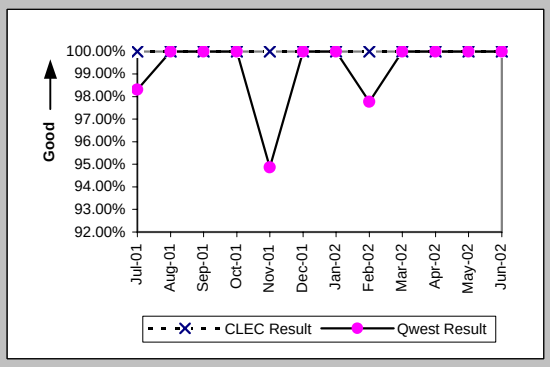
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	38	10.53%	30.69%	94	382	24.61%	-1.92	-2.17
Sep-01	6	24	25.00%	43.30%	58	292	19.86%	0.61	-0.63
Oct-01	1	23	4.35%	20.39%	73	272	26.84%	-2.34	-2.42
Nov-01	5	28	17.86%	38.30%	57	209	27.27%	-1.05	-1.64
Dec-01	2	22	9.09%	28.75%	40	164	24.39%	-1.57	-1.95
Jan-02	1	19	5.26%	22.33%	47	222	21.17%	-1.63	-1.99
Feb-02	2	13	15.38%	36.08%	49	198	24.75%	-0.76	-1.46
Mar-02	2	12	16.67%	37.27%	56	220	25.45%	-0.68	-1.41
Apr-02	1	15	6.67%	24.94%	51	200	25.50%	-1.61	-1.98
May-02	0	16	0.00%	0.00%	57	233	24.46%	-2.2	-2.34
Jun-02									



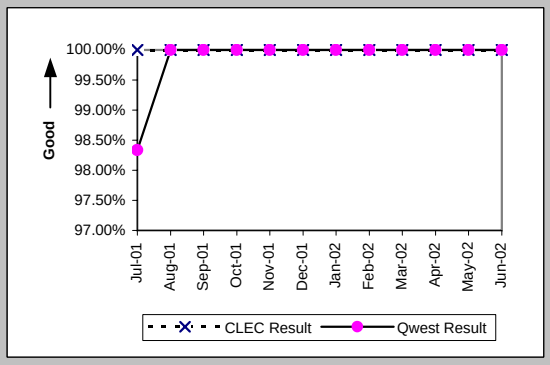
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	7	100.00%	0.00%	58	59	98.31%	-0.33	-1.2
Aug-01	6	6	100.00%	0.00%	85	85	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	65	65	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	63	63	100.00%	N/A	N/A
Nov-01	11	11	100.00%	0.00%	37	39	94.87%	-0.68	-1.41
Dec-01	4	4	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	37	37	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	44	45	97.78%	-0.37	-1.23
Mar-02	4	4	100.00%	0.00%	41	41	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	53	53	100.00%	N/A	N/A
May-02	4	4	100.00%	0.00%	47	47	100.00%	N/A	N/A
Jun-02	6	6	100.00%	0.00%	52	52	100.00%	N/A	N/A



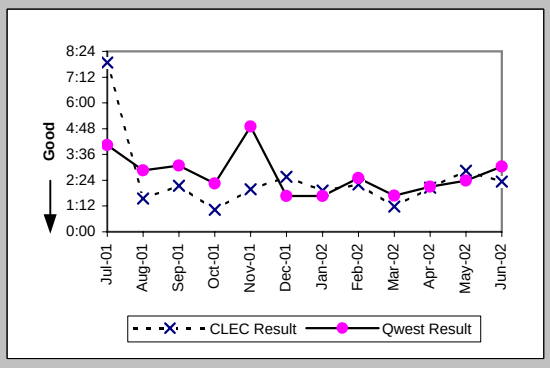
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	7	100.00%	0.00%	59	60	98.33%	-0.33	-1.2
Aug-01	6	6	100.00%	0.00%	85	85	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	66	66	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	63	63	100.00%	N/A	N/A
Nov-01	11	11	100.00%	0.00%	40	40	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	38	38	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	45	45	100.00%	N/A	N/A
Mar-02	4	4	100.00%	0.00%	41	41	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	53	53	100.00%	N/A	N/A
May-02	4	4	100.00%	0.00%	47	47	100.00%	N/A	N/A
Jun-02	6	6	100.00%	0.00%	53	53	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

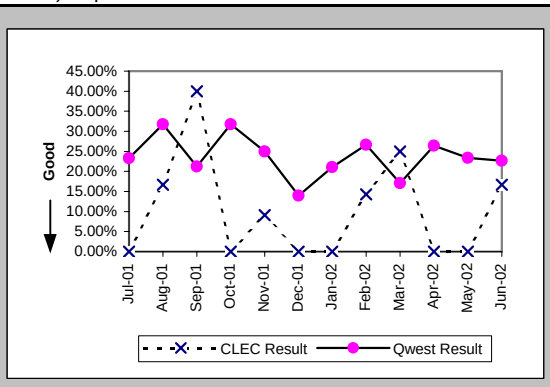
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	55:08	7	7:53	7:55	242:27	60	4:02	1.5	-0.09
Aug-01	9:20	6	1:33	1:19	243:46	85	2:52	-0.96	-1.58
Sep-01	10:45	5	2:09	1:52	203:07	66	3:05	-0.52	-1.31
Oct-01	9:22	9	1:02	2:00	141:57	63	2:15	-0.97	-1.59
Nov-01	21:52	11	1:59	0:52	196:03	40	4:54	-0.91	-1.55
Dec-01	10:16	4	2:34	0:41	71:20	43	1:40	0.82	-0.5
Jan-02	19:09	10	1:55	1:45	63:29	38	1:40	0.46	-0.72
Feb-02	15:24	7	2:12	3:09	112:20	45	2:30	-0.14	-1.09
Mar-02	4:43	4	1:11	0:41	69:17	41	1:41	-0.68	-1.41
Apr-02	12:18	6	2:03	1:00	111:17	53	2:06	-0.04	-1.03
May-02	11:22	4	2:51	3:10	112:24	47	2:23	0.58	-0.65
Jun-02	13:59	6	2:20	1:07	161:06	53	3:02	-0.39	-1.24



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

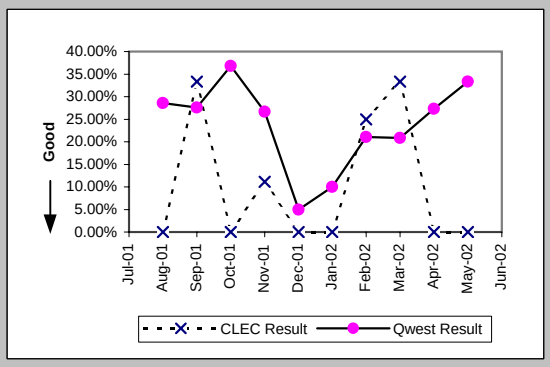
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	7	0.00%	0.00%	14	60	23.33%	-1.38	-1.84
Aug-01	1	6	16.67%	37.27%	27	85	31.76%	-0.77	-1.47
Sep-01	2	5	40.00%	48.99%	14	66	21.21%	0.88	-0.47
Oct-01	0	9	0.00%	0.00%	20	63	31.75%	-1.91	-2.16
Nov-01	1	11	9.09%	28.75%	10	40	25.00%	-1.08	-1.66
Dec-01	0	4	0.00%	0.00%	6	43	13.95%	-0.77	-1.47
Jan-02	0	10	0.00%	0.00%	8	38	21.05%	-1.45	-1.88
Feb-02	1	7	14.29%	34.99%	12	45	26.67%	-0.69	-1.42
Mar-02	1	4	25.00%	43.30%	7	41	17.07%	0.34	-0.79
Apr-02	0	6	0.00%	0.00%	14	53	26.42%	-1.39	-1.85
May-02	0	4	0.00%	0.00%	11	47	23.40%	-1.06	-1.65
Jun-02	1	6	16.67%	37.27%	12	53	22.64%	-0.33	-1.2



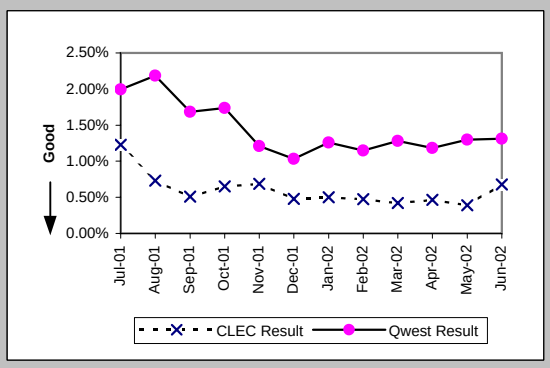
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	3	0.00%	0.00%	14	49	28.57%	-1.06	-1.65
Sep-01	1	3	33.33%	47.14%	8	29	27.59%	0.15	-0.91
Oct-01	0	2	0.00%	0.00%	14	38	36.84%	-1.05	-1.64
Nov-01	1	9	11.11%	31.43%	4	15	26.67%	-0.83	-1.51
Dec-01	0	3	0.00%	0.00%	1	20	5.00%	-0.37	-1.23
Jan-02	0	5	0.00%	0.00%	1	10	10.00%	-0.61	-1.37
Feb-02	1	4	25.00%	43.30%	4	19	21.05%	0.11	-0.93
Mar-02	1	3	33.33%	47.14%	5	24	20.83%	0.39	-0.76
Apr-02	0	5	0.00%	0.00%	9	33	27.27%	-1.28	-1.78
May-02	0	4	0.00%	0.00%	8	24	33.33%	-1.31	-1.8
Jun-02									



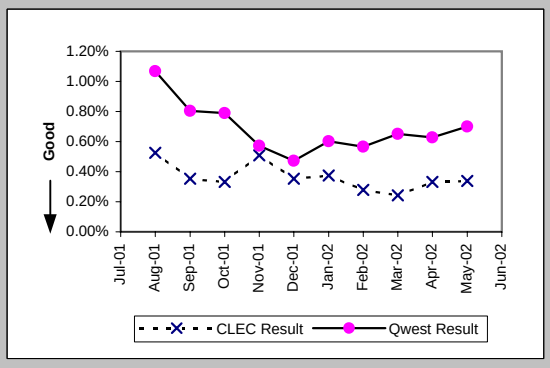
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	94	7646	1.23%	11.02%	812	40672	2.00%	-4.4	-3.67
Aug-01	57	7795	0.73%	8.52%	881	40356	2.18%	-8.03	-5.88
Sep-01	39	7652	0.51%	7.12%	672	39929	1.68%	-7.31	-5.44
Oct-01	49	7524	0.65%	8.04%	682	39271	1.74%	-6.6	-5.01
Nov-01	50	7274	0.69%	8.26%	474	39112	1.21%	-3.75	-3.28
Dec-01	34	7077	0.48%	6.91%	401	38866	1.03%	-4.22	-3.57
Jan-02	32	6416	0.50%	7.04%	485	38576	1.26%	-5.05	-4.07
Feb-02	29	6111	0.47%	6.87%	440	38295	1.15%	-4.59	-3.79
Mar-02	26	6170	0.42%	6.48%	480	37492	1.28%	-5.56	-4.38
Apr-02	28	6012	0.47%	6.81%	439	37134	1.18%	-4.77	-3.9
May-02	23	5896	0.39%	6.23%	476	36691	1.30%	-5.71	-4.47
Jun-02	39	5741	0.68%	8.21%	477	36384	1.31%	-3.91	-3.38



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

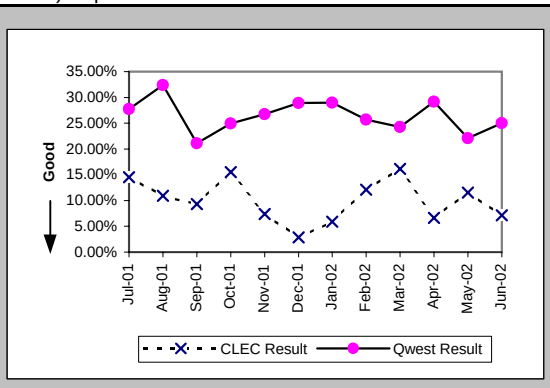
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	41	7795	0.53%	7.23%	431	40356	1.07%	-4.26	-3.59
Sep-01	27	7652	0.35%	5.93%	321	39929	0.80%	-4.05	-3.46
Oct-01	25	7524	0.33%	5.75%	310	39271	0.79%	-4.1	-3.5
Nov-01	37	7274	0.51%	7.11%	224	39112	0.57%	-0.66	-1.4
Dec-01	25	7077	0.35%	5.93%	184	38866	0.47%	-1.35	-1.82
Jan-02	24	6416	0.37%	6.10%	232	38576	0.60%	-2.18	-2.33
Feb-02	17	6111	0.28%	5.27%	217	38295	0.57%	-2.79	-2.7
Mar-02	15	6170	0.24%	4.92%	244	37492	0.65%	-3.69	-3.24
Apr-02	20	6012	0.33%	5.76%	233	37134	0.63%	-2.69	-2.63
May-02	20	5896	0.34%	5.81%	257	36691	0.70%	-3.09	-2.88
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

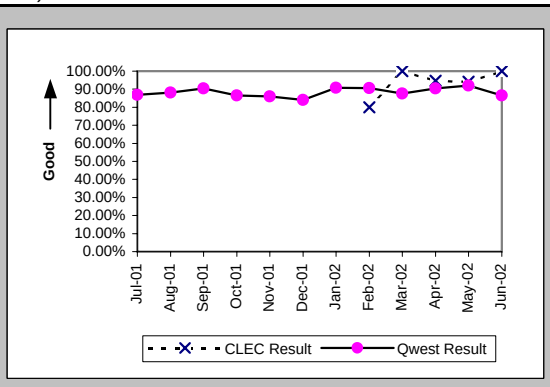
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16	110	14.55%	35.26%	312	1124	27.76%	-2.95	-2.8
Aug-01	7	64	10.94%	31.21%	422	1303	32.39%	-3.58	-3.18
Sep-01	4	43	9.30%	29.05%	180	852	21.13%	-1.85	-2.13
Oct-01	9	58	15.52%	36.21%	227	909	24.97%	-1.61	-1.98
Nov-01	4	54	7.41%	26.19%	173	647	26.74%	-3.08	-2.87
Dec-01	1	35	2.86%	16.66%	163	564	28.90%	-3.3	-3.01
Jan-02	2	34	5.88%	23.53%	198	683	28.99%	-2.9	-2.76
Feb-02	4	33	12.12%	32.64%	152	592	25.68%	-1.73	-2.05
Mar-02	5	31	16.13%	36.78%	154	634	24.29%	-1.03	-1.63
Apr-02	2	30	6.67%	24.94%	181	620	29.19%	-2.65	-2.61
May-02	3	26	11.54%	31.95%	135	611	22.09%	-1.27	-1.77
Jun-02	3	42	7.14%	25.75%	159	636	25.00%	-2.59	-2.57



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

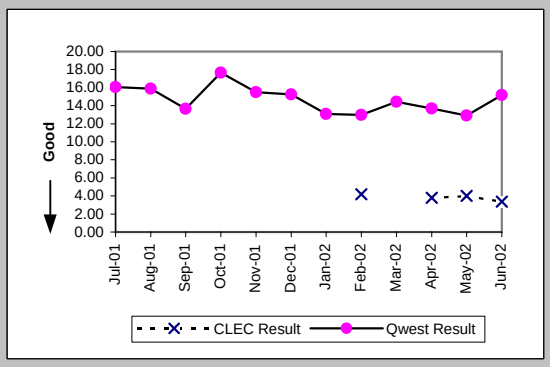
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					483	556	86.87%		
Aug-01					594	674	88.13%		
Sep-01					497	550	90.36%		
Oct-01					614	709	86.60%		
Nov-01					553	643	86.00%		
Dec-01					433	515	84.08%		
Jan-02					604	665	90.83%		
Feb-02	4	5	80.00%	40.00%	570	629	90.62%	0.72	-0.56
Mar-02	2	2	100.00%	0.00%	455	519	87.67%	-0.53	-1.32
Apr-02	18	19	94.74%	22.33%	612	677	90.40%	-0.63	-1.38
May-02	16	17	94.12%	23.53%	619	673	91.98%	-0.32	-1.2
Jun-02	15	15	100.00%	0.00%	608	703	86.49%	-1.51	-1.92



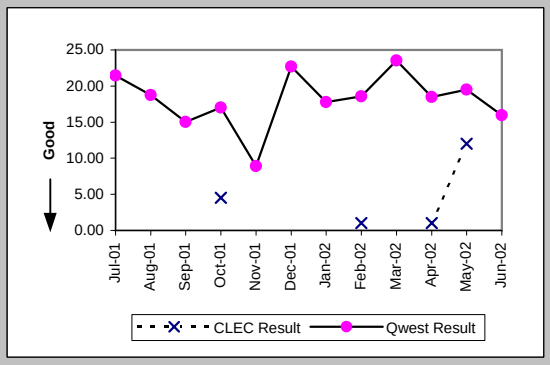
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					13333	829	16.08		
Aug-01					15588	982	15.87		
Sep-01					11688	856	13.65		
Oct-01					19055	1079	17.66		
Nov-01					13964	901	15.50		
Dec-01					10358	679	15.25		
Jan-02					10859	831	13.07		
Feb-02	21	5	4.20	1.30	9711	748	12.98	-1.78	-2.08
Mar-02					8945	620	14.43		
Apr-02	34	9	3.78	0.83	11057	807	13.70	-2.74	-2.67
May-02	40	10	4.00	2.05	10166	787	12.92	-2.75	-2.67
Jun-02	27	8	3.38	1.19	12949	854	15.16	-2.65	-2.61



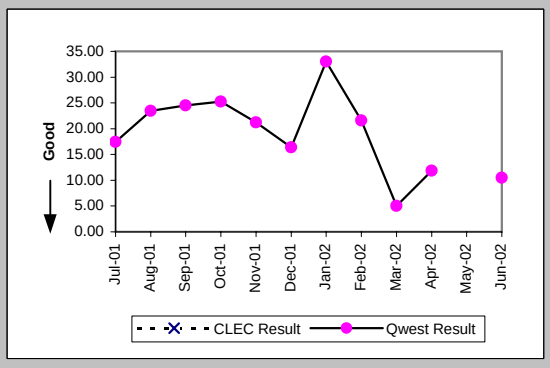
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3090	144	21.46		
Aug-01					3154	168	18.77		
Sep-01					1939	129	15.03		
Oct-01	9	2	4.50	0.71	3523	207	17.02	-0.89	-1.54
Nov-01					2953	332	8.89		
Dec-01					3180	140	22.71		
Jan-02					1634	92	17.76		
Feb-02	1	1	1.00		1543	83	18.59	-0.79	-1.48
Mar-02					2331	99	23.55		
Apr-02	1	1	1.00		1681	91	18.47	-0.83	-1.51
May-02	12	1	12.00		1404	72	19.50	-0.42	-1.26
Jun-02					2056	129	15.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

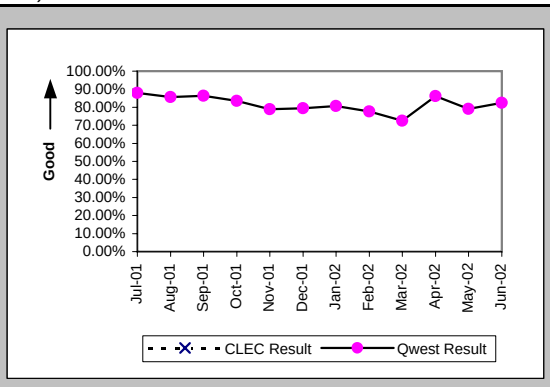
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					349	20	17.45		
Aug-01					399	17	23.47		
Sep-01					196	8	24.50		
Oct-01					455	18	25.28		
Nov-01					510	24	21.25		
Dec-01					164	10	16.40		
Jan-02					297	9	33.00		
Feb-02					108	5	21.60		
Mar-02					5	1	5.00		
Apr-02					71	6	11.83		
May-02									
Jun-02					63	6	10.50		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

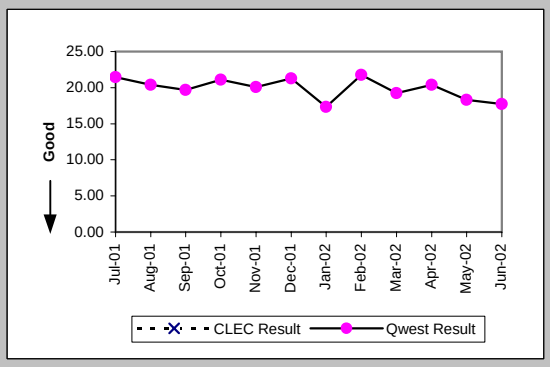
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					174	198	87.88%		
Aug-01					161	188	85.64%		
Sep-01					120	139	86.33%		
Oct-01					131	157	83.44%		
Nov-01					135	171	78.95%		
Dec-01					120	151	79.47%		
Jan-02					134	166	80.72%		
Feb-02					136	175	77.71%		
Mar-02					148	204	72.55%		
Apr-02					137	159	86.16%		
May-02					136	172	79.07%		
Jun-02					197	239	82.43%		



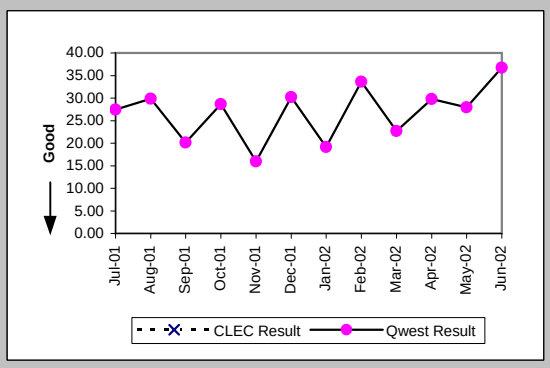
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6261	292	21.44		
Aug-01					6366	312	20.40		
Sep-01					4405	224	19.67		
Oct-01					5825	276	21.11		
Nov-01					5066	252	20.10		
Dec-01					4252	200	21.26		
Jan-02					4224	244	17.31		
Feb-02					5314	244	21.78		
Mar-02					5036	262	19.22		
Apr-02					4732	232	20.40		
May-02					4080	223	18.30		
Jun-02					5113	288	17.75		



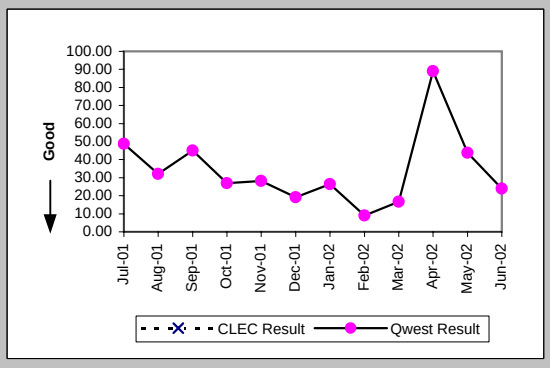
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2169	79	27.46		
Aug-01					2540	85	29.88		
Sep-01					1270	63	20.16		
Oct-01					2291	80	28.64		
Nov-01					1740	109	15.96		
Dec-01					1723	57	30.23		
Jan-02					940	49	19.18		
Feb-02					2692	80	33.65		
Mar-02					1794	79	22.71		
Apr-02					1609	54	29.80		
May-02					1479	53	27.91		
Jun-02					2130	58	36.72		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

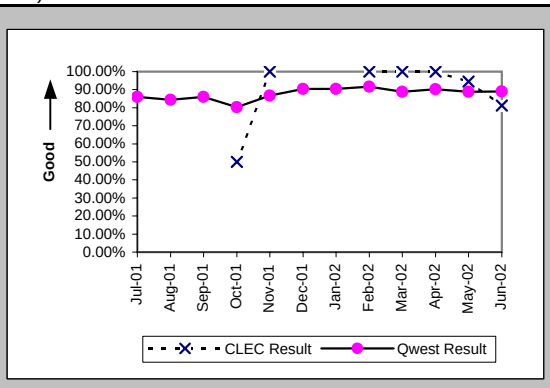
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					390	8	48.75		
Aug-01					193	6	32.17		
Sep-01					90	2	45.00		
Oct-01					189	7	27.00		
Nov-01					282	10	28.20		
Dec-01					96	5	19.20		
Jan-02					185	7	26.43		
Feb-02					18	2	9.00		
Mar-02					50	3	16.67		
Apr-02					89	1	89.00		
May-02					175	4	43.75		
Jun-02					72	3	24.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

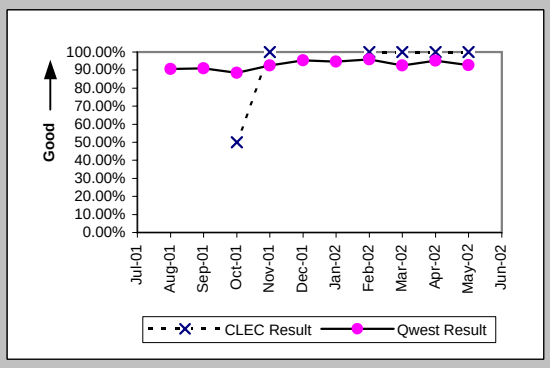
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					983	1143	86.00%		
Aug-01					1043	1237	84.32%		
Sep-01					1045	1214	86.08%		
Oct-01	1	2	50.00%	50.00%	989	1232	80.28%	0.85	-0.48
Nov-01	2	2	100.00%	0.00%	1099	1268	86.67%	-0.55	-1.34
Dec-01					959	1060	90.47%		
Jan-02					924	1021	90.50%		
Feb-02	3	3	100.00%	0.00%	962	1050	91.62%	-0.52	-1.32
Mar-02	4	4	100.00%	0.00%	864	973	88.80%	-0.71	-1.43
Apr-02	11	11	100.00%	0.00%	900	998	90.18%	-1.09	-1.66
May-02	17	18	94.44%	22.91%	930	1047	88.83%	-0.75	-1.46
Jun-02	13	16	81.25%	39.03%	974	1094	89.03%	0.95	-0.42



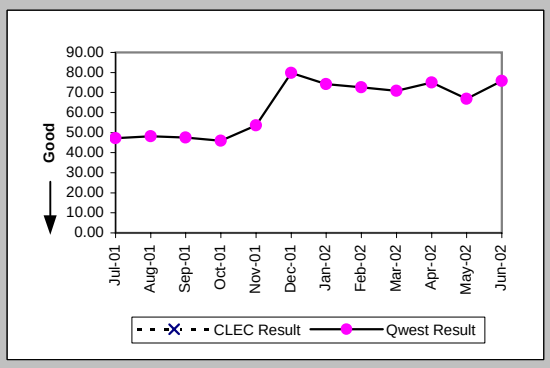
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1121	1237	90.62%		
Sep-01					1105	1214	91.02%		
Oct-01	1	2	50.00%	50.00%	1090	1232	88.47%	1.2	-0.27
Nov-01	2	2	100.00%	0.00%	1173	1268	92.51%	-0.4	-1.24
Dec-01					1012	1060	95.47%		
Jan-02					966	1021	94.61%		
Feb-02	3	3	100.00%	0.00%	1007	1050	95.90%	-0.36	-1.22
Mar-02	4	4	100.00%	0.00%	901	973	92.60%	-0.56	-1.34
Apr-02	11	11	100.00%	0.00%	950	998	95.19%	-0.74	-1.45
May-02	18	18	100.00%	0.00%	971	1047	92.74%	-1.18	-1.72
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

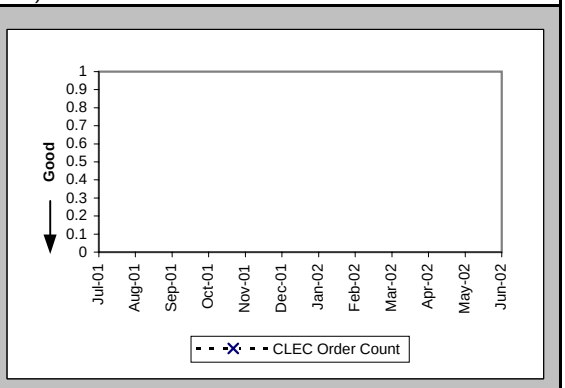
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					10819	229	47.24		
Aug-01					11654	242	48.16		
Sep-01					11610	244	47.58		
Oct-01					11196	244	45.89		
Nov-01					11597	216	53.69		
Dec-01					10604	133	79.73		
Jan-02					11655	157	74.24		
Feb-02					12784	176	72.64		
Mar-02					12182	172	70.83		
Apr-02					13651	182	75.01		
May-02					13579	203	66.89		
Jun-02					13259	175	75.77		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

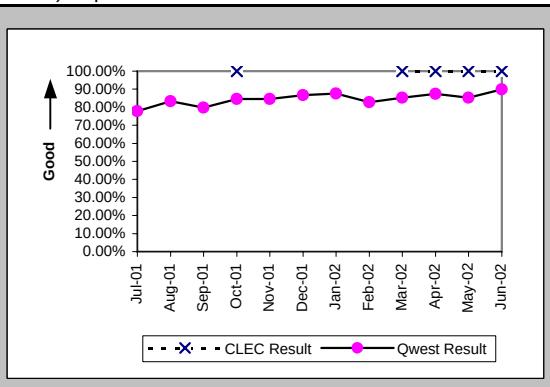
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

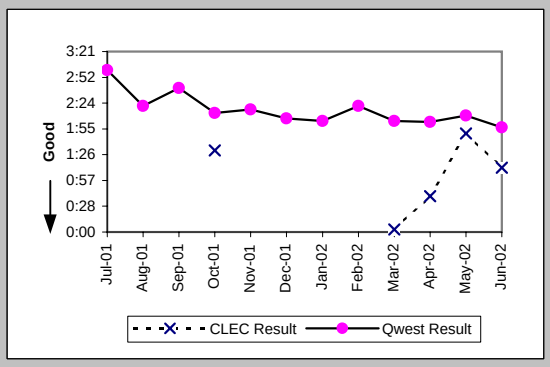
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1053	1354	77.77%		
Aug-01					1089	1307	83.32%		
Sep-01					924	1157	79.86%		
Oct-01	1	1	100.00%	0.00%	1093	1291	84.66%	-0.43	-1.26
Nov-01					879	1039	84.60%		
Dec-01					723	834	86.69%		
Jan-02					816	931	87.65%		
Feb-02					696	841	82.76%		
Mar-02	1	1	100.00%	0.00%	805	944	85.28%	-0.42	-1.25
Apr-02	1	1	100.00%	0.00%	823	942	87.37%	-0.38	-1.23
May-02	1	1	100.00%	0.00%	847	994	85.21%	-0.42	-1.25
Jun-02	5	5	100.00%	0.00%	876	974	89.94%	-0.75	-1.45



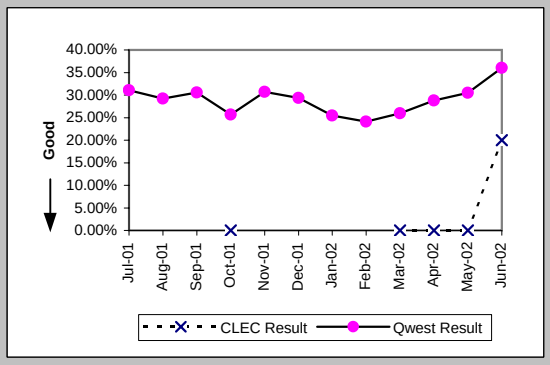
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4087:45	1354	3:01		
Aug-01					3070:32	1307	2:21		
Sep-01					3098:16	1157	2:41		
Oct-01	1:31	1	1:31		2867:54	1291	2:13	-0.21	-1.13
Nov-01					2371:22	1039	2:17		
Dec-01					1767:12	834	2:07		
Jan-02					1916:59	931	2:04		
Feb-02					1978:47	841	2:21		
Mar-02	0:03	1	0:03		1953:47	944	2:04	-0.68	-1.42
Apr-02	0:40	1	0:40		1926:06	942	2:03	-0.28	-1.17
May-02	1:50	1	1:50		2149:14	994	2:10	-0.09	-1.05
Jun-02	5:59	5	1:12	1:02	1895:16	974	1:57	-0.68	-1.42



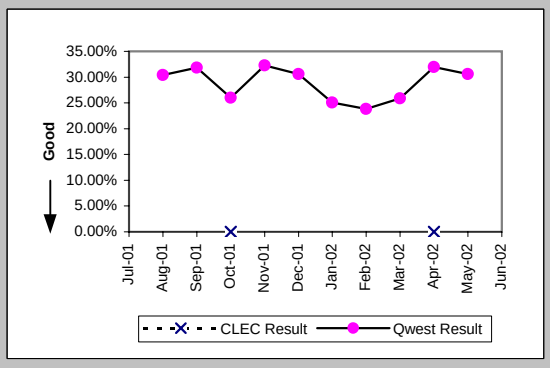
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					421	1354	31.09%		
Aug-01					382	1307	29.23%		
Sep-01					354	1157	30.60%		
Oct-01	0	1	0.00%	0.00%	331	1291	25.64%	-0.59	-1.36
Nov-01					319	1039	30.70%		
Dec-01					245	834	29.38%		
Jan-02					237	931	25.46%		
Feb-02					203	841	24.14%		
Mar-02	0	1	0.00%	0.00%	245	944	25.95%	-0.59	-1.36
Apr-02	0	1	0.00%	0.00%	271	942	28.77%	-0.64	-1.39
May-02	0	1	0.00%	0.00%	303	994	30.48%	-0.66	-1.4
Jun-02	1	5	20.00%	40.00%	351	974	36.04%	-0.75	-1.45



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

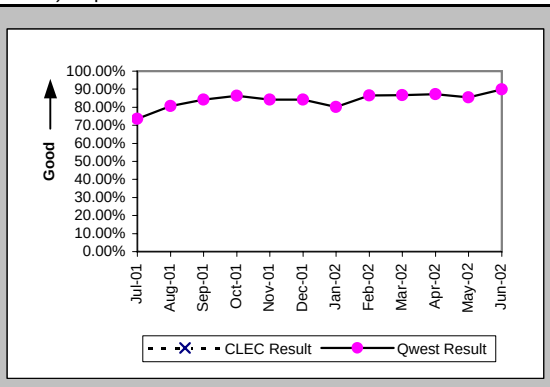
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					252	829	30.40%		
Sep-01					244	767	31.81%		
Oct-01	0	1	0.00%	0.00%	205	788	26.02%	-0.59	-1.36
Nov-01					198	613	32.30%		
Dec-01					153	500	30.60%		
Jan-02					138	550	25.09%		
Feb-02					123	516	23.84%		
Mar-02					151	584	25.86%		
Apr-02	0	1	0.00%	0.00%	179	560	31.96%	-0.68	-1.42
May-02					207	676	30.62%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

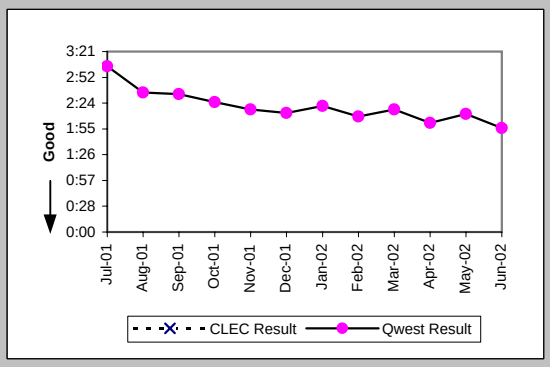
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					330	448	73.66%		
Aug-01					349	433	80.60%		
Sep-01					309	367	84.20%		
Oct-01					331	383	86.42%		
Nov-01					262	311	84.24%		
Dec-01					240	285	84.21%		
Jan-02					233	291	80.07%		
Feb-02					281	325	86.46%		
Mar-02					294	339	86.73%		
Apr-02					281	322	87.27%		
May-02					266	311	85.53%		
Jun-02					303	337	89.91%		



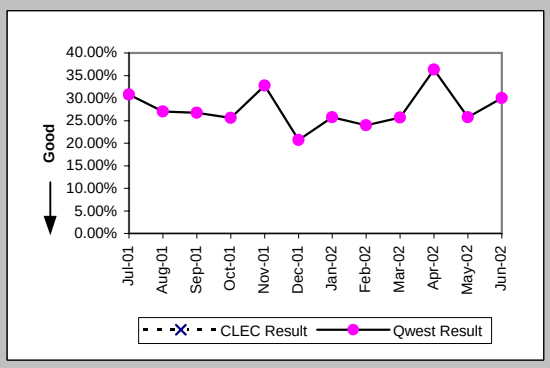
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1383:14	448	3:05		
Aug-01					1126:48	433	2:36		
Sep-01					943:16	367	2:34		
Oct-01					926:55	383	2:25		
Nov-01					708:21	311	2:17		
Dec-01					631:34	285	2:13		
Jan-02					683:53	291	2:21		
Feb-02					700:02	325	2:09		
Mar-02					771:35	339	2:17		
Apr-02					653:33	322	2:02		
May-02					683:40	311	2:12		
Jun-02					654:17	337	1:56		



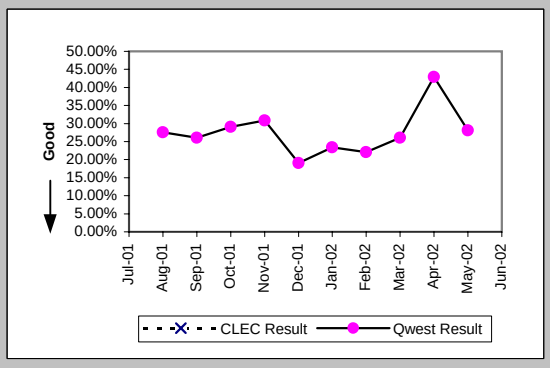
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					138	448	30.80%		
Aug-01					117	433	27.02%		
Sep-01					98	367	26.70%		
Oct-01					98	383	25.59%		
Nov-01					102	311	32.80%		
Dec-01					59	285	20.70%		
Jan-02					75	291	25.77%		
Feb-02					78	325	24.00%		
Mar-02					87	339	25.66%		
Apr-02					117	322	36.34%		
May-02					80	311	25.72%		
Jun-02					101	337	29.97%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

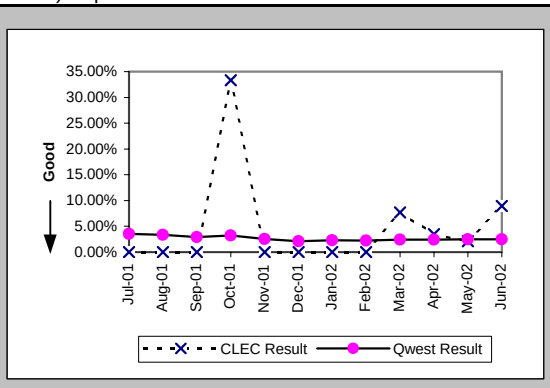
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					75	272	27.57%		
Sep-01					62	238	26.05%		
Oct-01					64	220	29.09%		
Nov-01					54	175	30.86%		
Dec-01					29	152	19.08%		
Jan-02					40	171	23.39%		
Feb-02					42	190	22.11%		
Mar-02					55	211	26.07%		
Apr-02					85	198	42.93%		
May-02					54	192	28.13%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

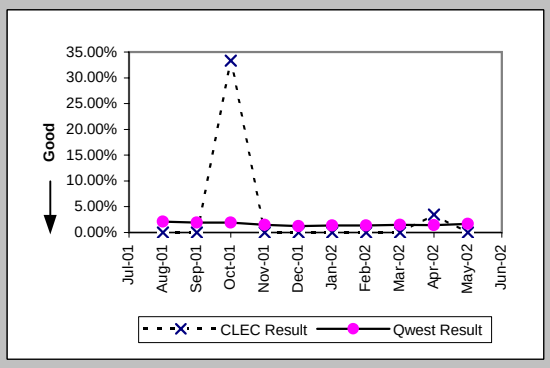
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	1802	51373	3.51%	-0.19	-1.12
Aug-01	0	1	0.00%	0.00%	1740	52000	3.35%	-0.19	-1.11
Sep-01	0	1	0.00%	0.00%	1524	52108	2.92%	-0.17	-1.11
Oct-01	1	3	33.33%	47.14%	1674	52080	3.21%	1.66	0.01
Nov-01	0	3	0.00%	0.00%	1350	52468	2.57%	-0.28	-1.17
Dec-01	0	3	0.00%	0.00%	1119	52668	2.12%	-0.26	-1.16
Jan-02	0	2	0.00%	0.00%	1222	52753	2.32%	-0.22	-1.13
Feb-02	0	7	0.00%	0.00%	1166	52621	2.22%	-0.4	-1.24
Mar-02	1	13	7.69%	26.65%	1283	52575	2.44%	1.01	-0.39
Apr-02	1	29	3.45%	18.25%	1264	52499	2.41%	0.43	-0.74
May-02	1	48	2.08%	14.28%	1305	52654	2.48%	-0.18	-1.11
Jun-02	5	56	8.93%	28.52%	1311	53107	2.47%	2.45	0.49



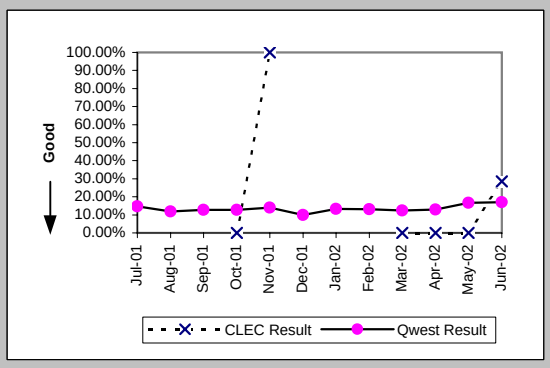
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1101	52000	2.12%	-0.15	-1.09
Sep-01	0	1	0.00%	0.00%	1005	52108	1.93%	-0.14	-1.09
Oct-01	1	3	33.33%	47.14%	1008	52080	1.94%	1.9	0.15
Nov-01	0	3	0.00%	0.00%	788	52468	1.50%	-0.21	-1.13
Dec-01	0	3	0.00%	0.00%	652	52668	1.24%	-0.19	-1.12
Jan-02	0	2	0.00%	0.00%	721	52753	1.37%	-0.17	-1.1
Feb-02	0	7	0.00%	0.00%	706	52621	1.34%	-0.31	-1.19
Mar-02	0	13	0.00%	0.00%	795	52575	1.51%	-0.45	-1.27
Apr-02	1	29	3.45%	18.25%	758	52499	1.44%	0.82	-0.5
May-02	0	48	0.00%	0.00%	868	52654	1.65%	-0.9	-1.55
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

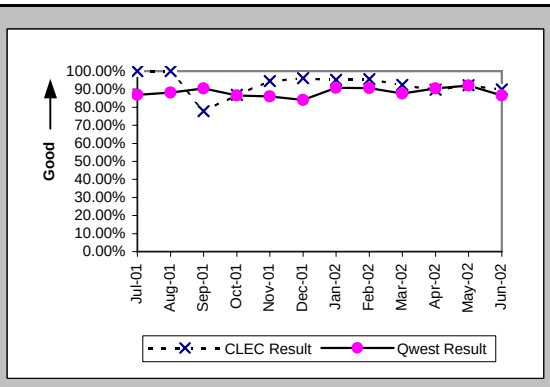
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					313	2115	14.80%		
Aug-01					234	1974	11.85%		
Sep-01					223	1747	12.76%		
Oct-01	0	1	0.00%	0.00%	245	1919	12.77%	-0.38	-1.23
Nov-01	2	2	100.00%	0.00%	220	1570	14.01%	2.35	0.43
Dec-01					124	1243	9.98%		
Jan-02					188	1410	13.33%		
Feb-02					176	1342	13.11%		
Mar-02	0	1	0.00%	0.00%	182	1465	12.42%	-0.38	-1.23
Apr-02	0	1	0.00%	0.00%	188	1452	12.95%	-0.39	-1.23
May-02	0	1	0.00%	0.00%	262	1567	16.72%	-0.45	-1.27
Jun-02	2	7	28.57%	45.18%	270	1581	17.08%	0.77	-0.53



Checklist #4 - Unbundled Loop - DS1 Capable Installation

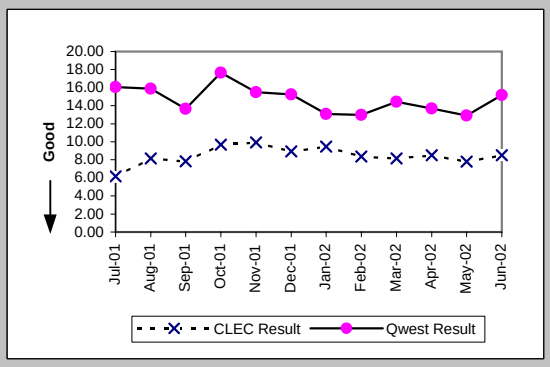
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	483	556	86.87%	-0.95	-1.58
Aug-01	15	15	100.00%	0.00%	594	674	88.13%	-1.41	-1.85
Sep-01	7	9	77.78%	41.57%	497	550	90.36%	1.12	-0.32
Oct-01	20	23	86.96%	33.68%	614	709	86.60%	-0.05	-1.03
Nov-01	17	18	94.44%	22.91%	553	643	86.00%	-1.02	-1.62
Dec-01	49	51	96.08%	19.41%	433	515	84.08%	-2.23	-2.36
Jan-02	40	42	95.24%	21.30%	604	665	90.83%	-0.96	-1.58
Feb-02	43	45	95.56%	20.61%	570	629	90.62%	-1.1	-1.67
Mar-02	61	66	92.42%	26.46%	455	519	87.67%	-1.11	-1.67
Apr-02	79	88	89.77%	30.30%	612	677	90.40%	0.22	-0.87
May-02	71	77	92.21%	26.80%	619	673	91.98%	-0.07	-1.04
Jun-02	62	69	89.86%	30.19%	608	703	86.49%	-0.78	-1.47



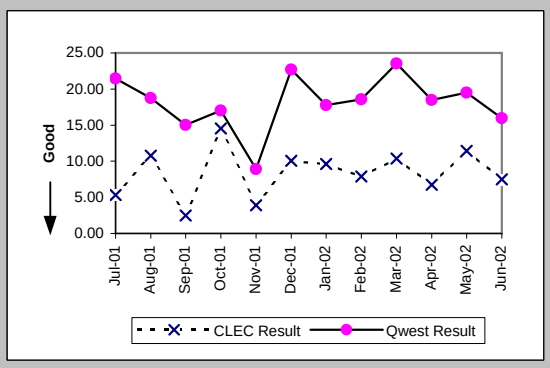
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	68	11	6.18	4.09	13333	829	16.08	-2.1	-2.28
Aug-01	171	21	8.14	5.23	15588	982	15.87	-2.46	-2.49
Sep-01	141	18	7.83	3.09	11688	856	13.65	-2.2	-2.34
Oct-01	377	39	9.67	9.45	19055	1079	17.66	-3.09	-2.88
Nov-01	318	32	9.94	6.14	13964	901	15.50	-2.18	-2.33
Dec-01	732	82	8.93	5.80	10358	679	15.25	-3.35	-3.03
Jan-02	844	89	9.48	4.05	10859	831	13.07	-3.09	-2.88
Feb-02	570	68	8.38	3.71	9711	748	12.98	-3.3	-3.01
Mar-02	815	100	8.15	4.28	8945	620	14.43	-1.78	-2.08
Apr-02	850	100	8.50	3.91	11057	807	13.70	-4.55	-3.76
May-02	624	80	7.80	4.36	10166	787	12.92	-4.28	-3.6
Jun-02	799	94	8.50	2.99	12949	854	15.16	-4.89	-3.97



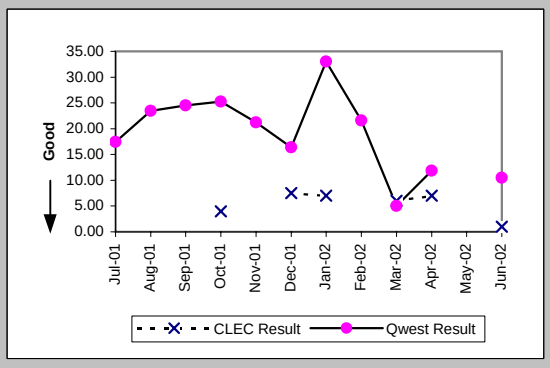
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16	3	5.33	6.66	3090	144	21.46	-1.18	-1.72
Aug-01	43	4	10.75	8.06	3154	168	18.77	-0.73	-1.44
Sep-01	20	8	2.50	1.69	1939	129	15.03	-1.99	-2.21
Oct-01	160	11	14.55	13.36	3523	207	17.02	-0.4	-1.24
Nov-01	82	21	3.90	7.03	2953	332	8.89	-1.5	-1.91
Dec-01	121	12	10.08	10.38	3180	140	22.71	-1.66	-2.01
Jan-02	154	16	9.62	7.97	1634	92	17.76	-2.17	-2.32
Feb-02	87	11	7.91	3.91	1543	83	18.59	-1.5	-1.91
Mar-02	83	8	10.38	7.73	2331	99	23.55	-0.46	-1.28
Apr-02	101	15	6.73	5.93	1681	91	18.47	-2.02	-2.23
May-02	103	9	11.44	8.29	1404	72	19.50	-1.3	-1.79
Jun-02	75	10	7.50	2.46	2056	129	15.94	-1.54	-1.94



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

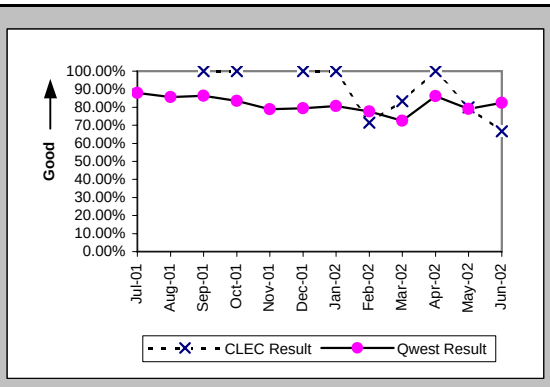
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					349	20	17.45		
Aug-01					399	17	23.47		
Sep-01					196	8	24.50		
Oct-01	8	2	4.00	4.24	455	18	25.28	-1.42	-1.86
Nov-01					510	24	21.25		
Dec-01	15	2	7.50	7.78	164	10	16.40	-0.57	-1.35
Jan-02	14	2	7.00	4.24	297	9	33.00	-0.97	-1.59
Feb-02					108	5	21.60		
Mar-02	12	2	6.00	0.00	5	1	5.00		
Apr-02	7	1	7.00		71	6	11.83	-0.39	-1.24
May-02									
Jun-02	1	1	1.00		63	6	10.50	-1.72	-2.04



Checklist #4 - Unbundled Loop - DS1 Capable Installation

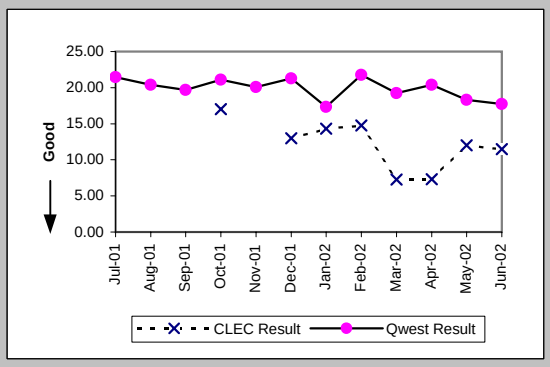
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					174	198	87.88%		
Aug-01					161	188	85.64%		
Sep-01	2	2	100.00%	0.00%	120	139	86.33%	-0.56	-1.34
Oct-01	3	3	100.00%	0.00%	131	157	83.44%	-0.76	-1.46
Nov-01					135	171	78.95%		
Dec-01	3	3	100.00%	0.00%	120	151	79.47%	-0.87	-1.53
Jan-02	2	2	100.00%	0.00%	134	166	80.72%	-0.69	-1.42
Feb-02	5	7	71.43%	45.18%	136	175	77.71%	0.39	-0.76
Mar-02	5	6	83.33%	37.27%	148	204	72.55%	-0.58	-1.35
Apr-02	3	3	100.00%	0.00%	137	159	86.16%	-0.69	-1.42
May-02	4	5	80.00%	40.00%	136	172	79.07%	-0.05	-1.03
Jun-02	2	3	66.67%	47.14%	197	239	82.43%	0.62	-0.62



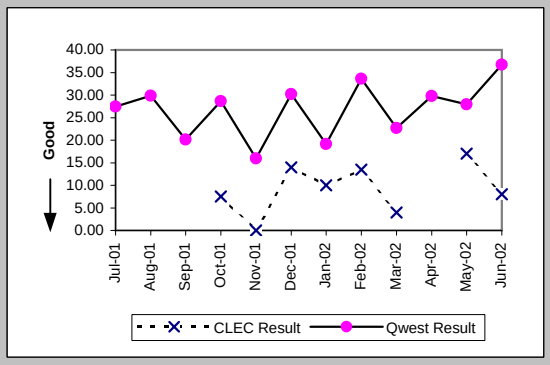
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6261	292	21.44		
Aug-01					6366	312	20.40		
Sep-01					4405	224	19.67		
Oct-01	17	1	17.00		5825	276	21.11	-0.17	-1.1
Nov-01					5066	252	20.10		
Dec-01	13	1	13.00		4252	200	21.26	-0.36	-1.22
Jan-02	43	3	14.33	6.81	4224	244	17.31	-0.34	-1.2
Feb-02	59	4	14.75	9.07	5314	244	21.78	-0.56	-1.34
Mar-02	29	4	7.25	2.06	5036	262	19.22	-1.31	-1.8
Apr-02	22	3	7.33	2.89	4732	232	20.40	-1.05	-1.64
May-02	36	3	12.00	8.89	4080	223	18.30	-0.51	-1.31
Jun-02	23	2	11.50	6.36	5113	288	17.75	-0.3	-1.18



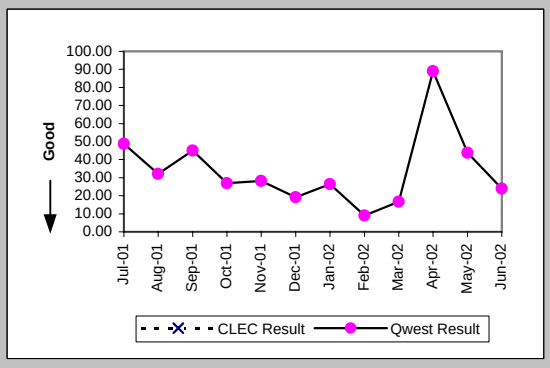
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2169	79	27.46		
Aug-01					2540	85	29.88		
Sep-01					1270	63	20.16		
Oct-01	15	2	7.50	6.36	2291	80	28.64	-0.86	-1.52
Nov-01	0	1	0.00		1740	109	15.96	-0.6	-1.37
Dec-01	28	2	14.00	14.14	1723	57	30.23	-0.8	-1.49
Jan-02	20	2	10.00	4.24	940	49	19.18	-0.64	-1.39
Feb-02	27	2	13.50	6.36	2692	80	33.65	-0.85	-1.52
Mar-02	4	1	4.00		1794	79	22.71	-0.83	-1.5
Apr-02					1609	54	29.80		
May-02	17	1	17.00		1479	53	27.91	-0.35	-1.21
Jun-02	8	1	8.00		2130	58	36.72	-0.51	-1.31



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

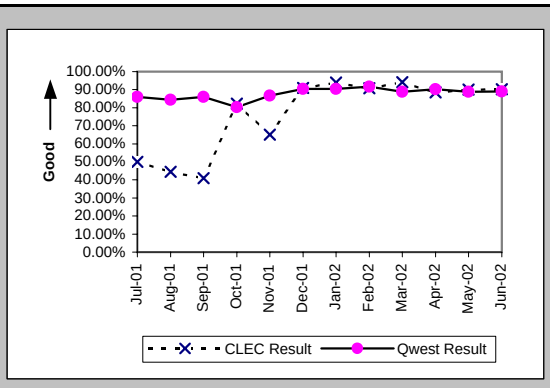
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					390	8	48.75		
Aug-01					193	6	32.17		
Sep-01					90	2	45.00		
Oct-01					189	7	27.00		
Nov-01					282	10	28.20		
Dec-01					96	5	19.20		
Jan-02					185	7	26.43		
Feb-02					18	2	9.00		
Mar-02					50	3	16.67		
Apr-02					89	1	89.00		
May-02					175	4	43.75		
Jun-02					72	3	24.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

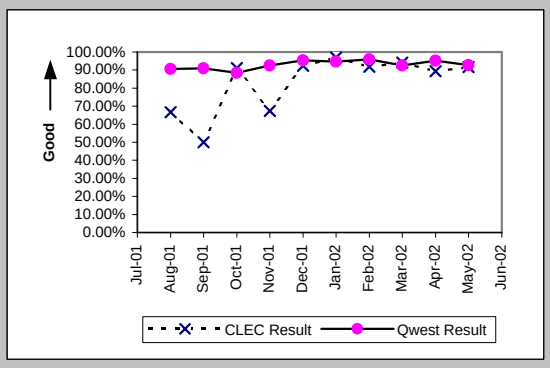
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	8	50.00%	50.00%	983	1143	86.00%	2.37	0.44
Aug-01	8	18	44.44%	49.69%	1043	1237	84.32%	3.83	1.33
Sep-01	9	22	40.91%	49.17%	1045	1214	86.08%	4.84	1.95
Oct-01	28	34	82.35%	38.12%	989	1232	80.28%	-0.3	-1.18
Nov-01	28	43	65.12%	47.66%	1099	1268	86.67%	3.52	1.14
Dec-01	60	66	90.91%	28.75%	959	1060	90.47%	-0.12	-1.07
Jan-02	95	101	94.06%	23.64%	924	1021	90.50%	-1.16	-1.71
Feb-02	89	98	90.82%	28.88%	962	1050	91.62%	0.3	-0.82
Mar-02	98	104	94.23%	23.32%	864	973	88.80%	-1.67	-2.02
Apr-02	116	131	88.55%	31.84%	900	998	90.18%	0.6	-0.64
May-02	119	132	90.15%	29.80%	930	1047	88.83%	-0.46	-1.28
Jun-02	101	112	90.18%	29.76%	974	1094	89.03%	-0.37	-1.23



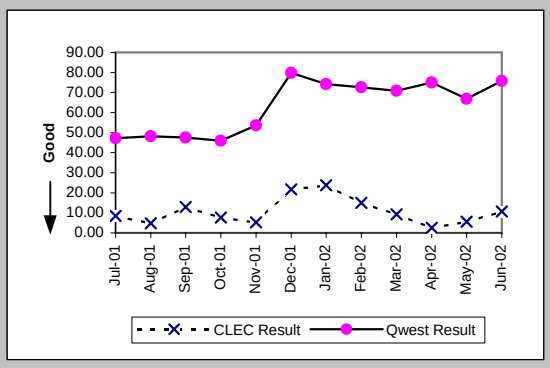
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	12	18	66.67%	47.14%	1121	1237	90.62%	2.79	0.69
Sep-01	11	22	50.00%	50.00%	1105	1214	91.02%	4.88	1.97
Oct-01	31	34	91.18%	28.36%	1090	1232	88.47%	-0.49	-1.3
Nov-01	29	43	67.44%	46.86%	1173	1268	92.51%	4.64	1.82
Dec-01	61	66	92.42%	26.46%	1012	1060	95.47%	1.1	-0.33
Jan-02	98	101	97.03%	16.98%	966	1021	94.61%	-1.03	-1.62
Feb-02	90	98	91.84%	27.38%	1007	1050	95.90%	1.73	0.05
Mar-02	98	104	94.23%	23.32%	901	973	92.60%	-0.6	-1.37
Apr-02	117	131	89.31%	30.89%	950	998	95.19%	2.53	0.54
May-02	121	132	91.67%	27.64%	971	1047	92.74%	0.47	-0.72
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

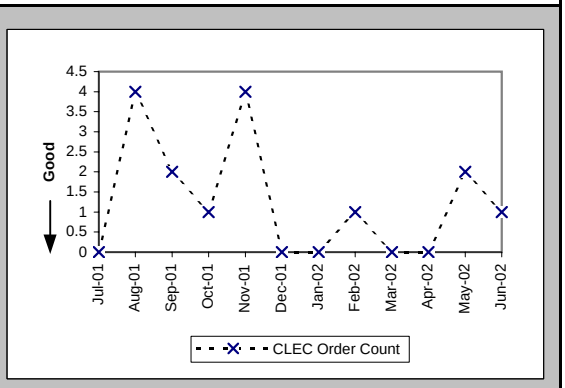
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	2	8.50	2.12	10819	229	47.24	-0.89	-1.54
Aug-01	33	7	4.71	2.98	11654	242	48.16	-1.7	-2.03
Sep-01	26	2	13.00	12.73	11610	244	47.58	-0.72	-1.44
Oct-01	23	3	7.67	1.53	11196	244	45.89	-0.98	-1.6
Nov-01	42	8	5.25	7.48	11597	216	53.69	-1.76	-2.07
Dec-01	87	4	21.75	11.90	10604	133	79.73	-1.29	-1.78
Jan-02	95	4	23.75	20.06	11655	157	74.24	-1.13	-1.69
Feb-02	75	5	15.00	18.37	12784	176	72.64	-1.41	-1.86
Mar-02	56	6	9.33	10.56	12182	172	70.83	-1.66	-2.01
Apr-02	5	2	2.50	3.54	13651	182	75.01	-1.1	-1.67
May-02	61	11	5.55	8.12	13579	203	66.89	-2.22	-2.35
Jun-02	43	4	10.75	10.24	13259	175	75.77	-1.33	-1.81



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

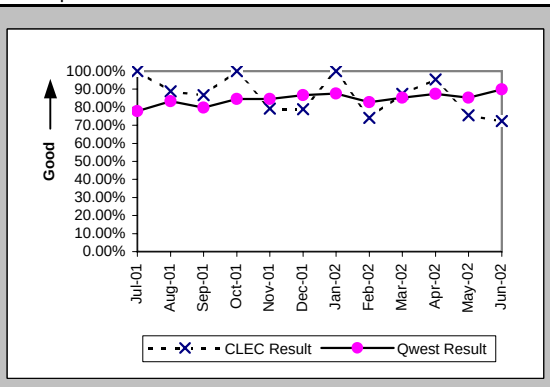
Date	CLEC Order Count
Jul-01	0
Aug-01	4
Sep-01	2
Oct-01	1
Nov-01	4
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	0
Apr-02	0
May-02	2
Jun-02	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

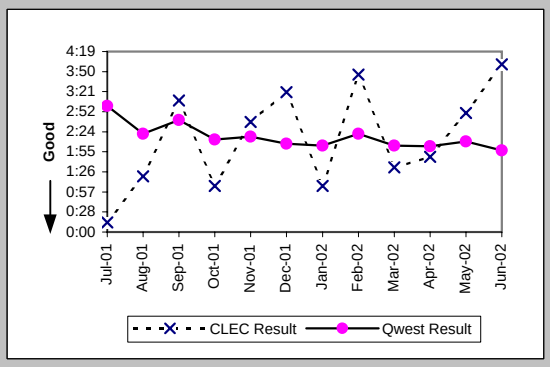
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	1053	1354	77.77%	-1.19	-1.73
Aug-01	8	9	88.89%	31.43%	1089	1307	83.32%	-0.45	-1.27
Sep-01	13	15	86.67%	33.99%	924	1157	79.86%	-0.65	-1.4
Oct-01	10	10	100.00%	0.00%	1093	1291	84.66%	-1.34	-1.82
Nov-01	19	24	79.17%	40.61%	879	1039	84.60%	0.73	-0.55
Dec-01	15	19	78.95%	40.77%	723	834	86.69%	0.95	-0.42
Jan-02	10	10	100.00%	0.00%	816	931	87.65%	-1.18	-1.72
Feb-02	20	27	74.07%	43.82%	696	841	82.76%	1.14	-0.31
Mar-02	21	24	87.50%	33.07%	805	944	85.28%	-0.3	-1.18
Apr-02	42	44	95.45%	20.83%	823	942	87.37%	-1.58	-1.96
May-02	40	53	75.47%	43.03%	847	994	85.21%	1.82	0.11
Jun-02	34	47	72.34%	44.73%	876	974	89.94%	3.29	1



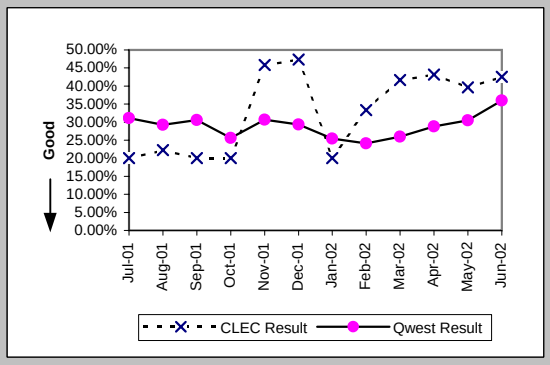
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1:08	5	0:14	0:16	4087:45	1354	3:01	-0.96	-1.58
Aug-01	12:01	9	1:20	2:05	3070:32	1307	2:21	-0.78	-1.48
Sep-01	47:15	15	3:09	5:55	3098:16	1157	2:41	0.61	-0.63
Oct-01	11:00	10	1:06	1:04	2867:54	1291	2:13	-1.06	-1.65
Nov-01	63:08	24	2:38	2:00	2371:22	1039	2:17	0.56	-0.66
Dec-01	63:35	19	3:21	4:40	1767:12	834	2:07	1.47	-0.11
Jan-02	10:59	10	1:06	1:10	1916:59	931	2:04	-0.8	-1.49
Feb-02	101:51	27	3:46	4:31	1978:47	841	2:21	1.8	0.09
Mar-02	37:02	24	1:33	1:27	1953:47	944	2:04	-0.86	-1.52
Apr-02	79:13	44	1:48	1:44	1926:06	942	2:03	-0.32	-1.19
May-02	150:54	53	2:51	3:24	2149:14	994	2:10	1.43	-0.13
Jun-02	188:43	47	4:01	4:39	1895:16	974	1:57	3.72	1.26



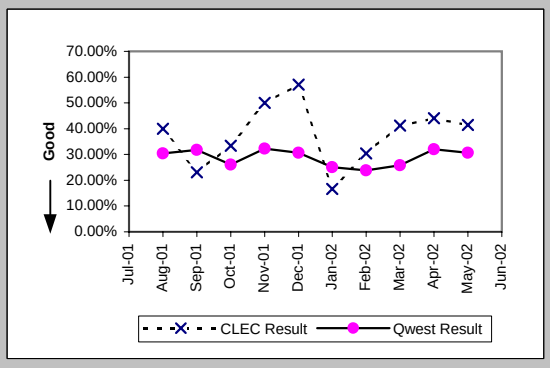
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	5	20.00%	40.00%	421	1354	31.09%	-0.53	-1.33
Aug-01	2	9	22.22%	41.57%	382	1307	29.23%	-0.46	-1.28
Sep-01	3	15	20.00%	40.00%	354	1157	30.60%	-0.88	-1.54
Oct-01	2	10	20.00%	40.00%	331	1291	25.64%	-0.41	-1.25
Nov-01	11	24	45.83%	49.83%	319	1039	30.70%	1.54	-0.07
Dec-01	9	19	47.37%	49.93%	245	834	29.38%	1.63	-0.01
Jan-02	2	10	20.00%	40.00%	237	931	25.46%	-0.39	-1.24
Feb-02	9	27	33.33%	47.14%	203	841	24.14%	1.08	-0.35
Mar-02	10	24	41.67%	49.30%	245	944	25.95%	1.66	0.01
Apr-02	19	44	43.18%	49.53%	271	942	28.77%	1.99	0.21
May-02	21	53	39.62%	48.91%	303	994	30.48%	1.38	-0.16
Jun-02	20	47	42.55%	49.44%	351	974	36.04%	0.9	-0.45



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

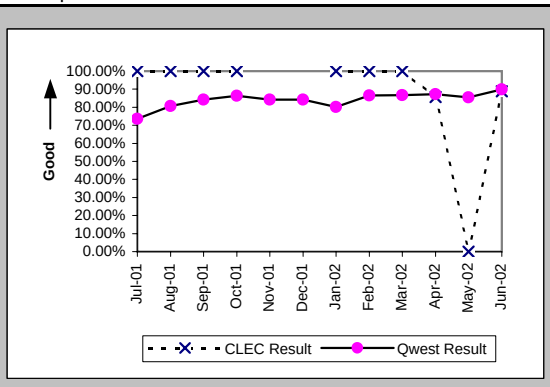
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	5	40.00%	48.99%	252	829	30.40%	0.45	-0.73
Sep-01	3	13	23.08%	42.13%	244	767	31.81%	-0.67	-1.41
Oct-01	2	6	33.33%	47.14%	205	788	26.02%	0.41	-0.75
Nov-01	10	20	50.00%	50.00%	198	613	32.30%	1.61	-0.02
Dec-01	8	14	57.14%	49.49%	153	500	30.60%	2	0.22
Jan-02	1	6	16.67%	37.27%	138	550	25.09%	-0.47	-1.29
Feb-02	7	23	30.43%	46.01%	123	516	23.84%	0.73	-0.56
Mar-02	7	17	41.18%	49.22%	151	584	25.86%	1.36	-0.17
Apr-02	15	34	44.12%	49.65%	179	560	31.96%	1.44	-0.13
May-02	17	41	41.46%	49.27%	207	676	30.62%	1.43	-0.13
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

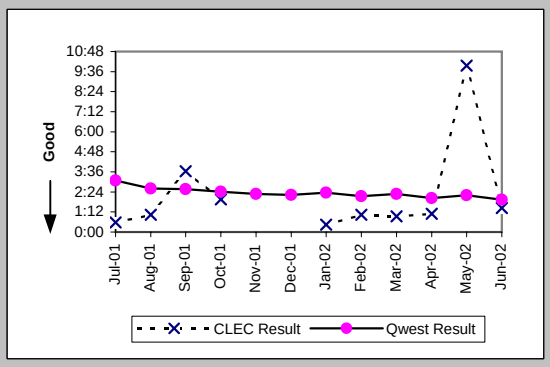
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	330	448	73.66%	-0.84	-1.51
Aug-01	2	2	100.00%	0.00%	349	433	80.60%	-0.69	-1.42
Sep-01	1	1	100.00%	0.00%	309	367	84.20%	-0.43	-1.26
Oct-01	1	1	100.00%	0.00%	331	383	86.42%	-0.4	-1.24
Nov-01					262	311	84.24%		
Dec-01					240	285	84.21%		
Jan-02	3	3	100.00%	0.00%	233	291	80.07%	-0.86	-1.52
Feb-02	4	4	100.00%	0.00%	281	325	86.46%	-0.79	-1.48
Mar-02	3	3	100.00%	0.00%	294	339	86.73%	-0.67	-1.41
Apr-02	6	7	85.71%	34.99%	281	322	87.27%	0.17	-0.9
May-02	0	2	0.00%	0.00%	266	311	85.53%	2.34	0.42
Jun-02	8	9	88.89%	31.43%	303	337	89.91%	0.16	-0.91



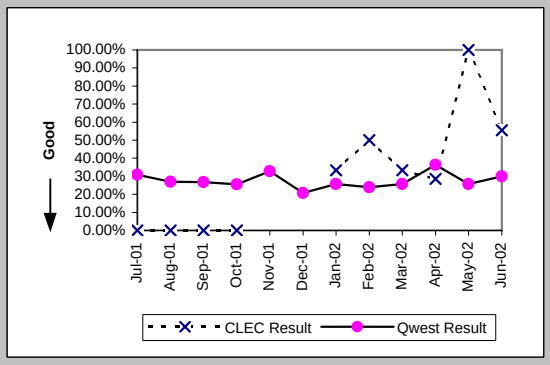
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1:10	2	0:35	0:47	1383:14	448	3:05	-0.87	-1.53
Aug-01	2:04	2	1:02	0:06	1126:48	433	2:36	-0.55	-1.34
Sep-01	3:38	1	3:38		943:16	367	2:34	0.96	-0.42
Oct-01	1:57	1	1:57		926:55	383	2:25	-0.11	-1.07
Nov-01					708:21	311	2:17		
Dec-01					631:34	285	2:13		
Jan-02	1:19	3	0:26	0:23	683:53	291	2:21	-0.93	-1.56
Feb-02	4:09	4	1:02	1:34	700:02	325	2:09	-0.8	-1.49
Mar-02	2:47	3	0:56	1:22	771:35	339	2:17	-0.67	-1.41
Apr-02	7:36	7	1:05	1:51	653:33	322	2:02	-0.91	-1.56
May-02	19:54	2	9:57	5:28	683:40	311	2:12	3.09	0.88
Jun-02	12:52	9	1:26	1:44	654:17	337	1:56	-0.7	-1.43



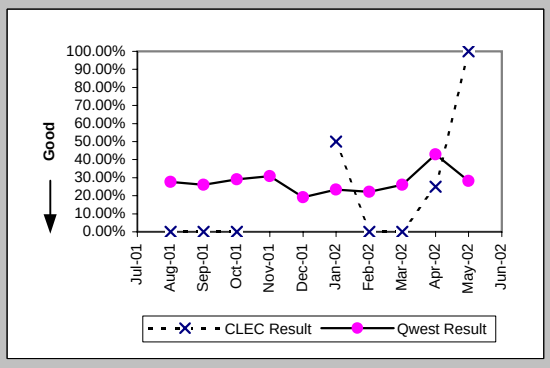
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	138	448	30.80%	-0.94	-1.57
Aug-01	0	2	0.00%	0.00%	117	433	27.02%	-0.86	-1.52
Sep-01	0	1	0.00%	0.00%	98	367	26.70%	-0.6	-1.37
Oct-01	0	1	0.00%	0.00%	98	383	25.59%	-0.59	-1.36
Nov-01					102	311	32.80%		
Dec-01					59	285	20.70%		
Jan-02	1	3	33.33%	47.14%	75	291	25.77%	0.29	-0.83
Feb-02	2	4	50.00%	50.00%	78	325	24.00%	1.06	-0.35
Mar-02	1	3	33.33%	47.14%	87	339	25.66%	0.29	-0.82
Apr-02	2	7	28.57%	45.18%	117	322	36.34%	-0.42	-1.26
May-02	2	2	100.00%	0.00%	80	311	25.72%	1.86	0.13
Jun-02	5	9	55.56%	49.69%	101	337	29.97%	1.54	-0.06



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

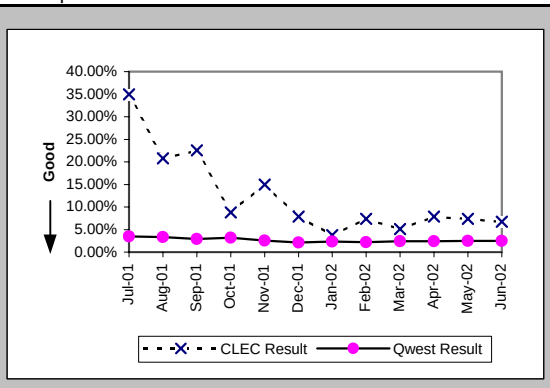
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	2	0.00%	0.00%	75	272	27.57%	-0.87	-1.53
Sep-01	0	1	0.00%	0.00%	62	238	26.05%	-0.59	-1.36
Oct-01	0	1	0.00%	0.00%	64	220	29.09%	-0.64	-1.39
Nov-01					54	175	30.86%		
Dec-01					29	152	19.08%		
Jan-02	1	2	50.00%	50.00%	40	171	23.39%	0.71	-0.57
Feb-02	0	1	0.00%	0.00%	42	190	22.11%	-0.53	-1.32
Mar-02	0	1	0.00%	0.00%	55	211	26.07%	-0.59	-1.36
Apr-02	1	4	25.00%	43.30%	85	198	42.93%	-0.72	-1.44
May-02	2	2	100.00%	0.00%	54	192	28.13%	1.78	0.08
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

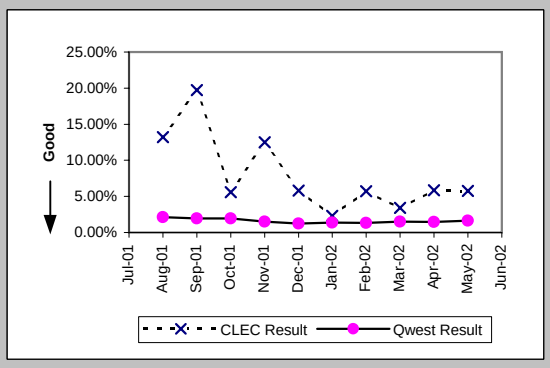
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	20	35.00%	47.70%	1802	51373	3.51%	4.65	1.83
Aug-01	11	53	20.75%	40.56%	1740	52000	3.35%	4.85	1.95
Sep-01	16	71	22.54%	41.78%	1524	52108	2.92%	6.37	2.87
Oct-01	11	125	8.80%	28.33%	1674	52080	3.21%	2.96	0.8
Nov-01	24	160	15.00%	35.71%	1350	52468	2.57%	6.9	3.19
Dec-01	19	241	7.88%	26.95%	1119	52668	2.12%	4.8	1.92
Jan-02	13	349	3.72%	18.94%	1222	52753	2.32%	1.64	0
Feb-02	31	420	7.38%	26.15%	1166	52621	2.22%	5.68	2.45
Mar-02	27	528	5.11%	22.03%	1283	52575	2.44%	3.96	1.41
Apr-02	51	650	7.85%	26.89%	1264	52499	2.41%	8.99	4.47
May-02	55	748	7.35%	26.10%	1305	52654	2.48%	8.51	4.18
Jun-02	56	828	6.76%	25.11%	1311	53107	2.47%	7.9	3.8



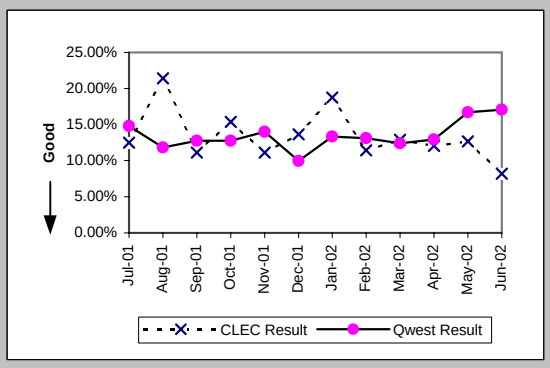
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	7	53	13.21%	33.86%	1101	52000	2.12%	3.82	1.33
Sep-01	14	71	19.72%	39.79%	1005	52108	1.93%	6.5	2.95
Oct-01	7	125	5.60%	22.99%	1008	52080	1.94%	2.46	0.5
Nov-01	20	160	12.50%	33.07%	788	52468	1.50%	7.18	3.37
Dec-01	14	241	5.81%	23.39%	652	52668	1.24%	4.68	1.85
Jan-02	8	349	2.29%	14.97%	721	52753	1.37%	1.4	-0.15
Feb-02	24	420	5.71%	23.21%	706	52621	1.34%	5.79	2.52
Mar-02	18	528	3.41%	18.15%	795	52575	1.51%	3.55	1.16
Apr-02	38	650	5.85%	23.46%	758	52499	1.44%	9.35	4.69
May-02	43	748	5.75%	23.28%	868	52654	1.65%	8.74	4.32
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

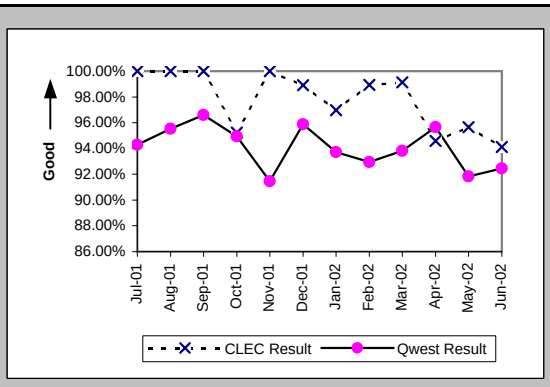
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	8	12.50%	33.07%	313	2115	14.80%	-0.18	-1.11
Aug-01	3	14	21.43%	41.03%	234	1974	11.85%	1.04	-0.37
Sep-01	2	18	11.11%	31.43%	223	1747	12.76%	-0.21	-1.13
Oct-01	2	13	15.38%	36.08%	245	1919	12.77%	0.33	-0.8
Nov-01	3	27	11.11%	31.43%	220	1570	14.01%	-0.43	-1.26
Dec-01	3	22	13.64%	34.32%	124	1243	9.98%	0.59	-0.64
Jan-02	3	16	18.75%	39.03%	188	1410	13.33%	0.65	-0.61
Feb-02	4	35	11.43%	31.82%	176	1342	13.11%	-0.29	-1.18
Mar-02	4	31	12.90%	33.52%	182	1465	12.42%	0.13	-0.92
Apr-02	7	58	12.07%	32.58%	188	1452	12.95%	-0.2	-1.12
May-02	8	63	12.70%	33.30%	262	1567	16.72%	-0.84	-1.51
Jun-02	5	61	8.20%	27.43%	270	1581	17.08%	-1.81	-2.1



Checklist #4 - Unbundled Loop - ISDN Capable Installation

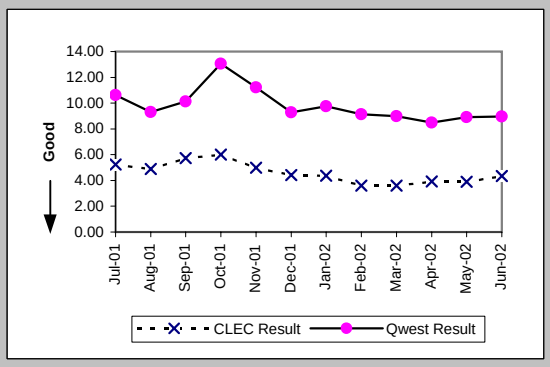
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	113	113	100.00%	0.00%	364	386	94.30%	-2.3	-2.4
Aug-01	172	172	100.00%	0.00%	299	313	95.53%	-2.28	-2.39
Sep-01	84	84	100.00%	0.00%	256	265	96.60%	-1.5	-1.91
Oct-01	40	42	95.24%	21.30%	281	296	94.93%	-0.08	-1.05
Nov-01	20	20	100.00%	0.00%	300	328	91.46%	-1.33	-1.81
Dec-01	91	92	98.91%	10.37%	186	194	95.88%	-1.21	-1.73
Jan-02	64	66	96.97%	17.14%	269	287	93.73%	-0.98	-1.6
Feb-02	185	187	98.93%	10.29%	290	312	92.95%	-2.53	-2.54
Mar-02	115	116	99.14%	9.24%	303	323	93.81%	-2.04	-2.24
Apr-02	105	111	94.59%	22.61%	287	300	95.67%	0.46	-0.72
May-02	110	115	95.65%	20.39%	225	245	91.84%	-1.23	-1.75
Jun-02	80	85	94.12%	23.53%	257	278	92.45%	-0.51	-1.31



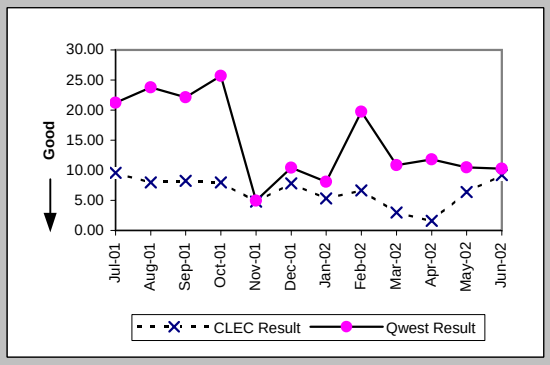
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	514	98	5.24	3.73	4251	400	10.63	-2.94	-2.79
Aug-01	700	143	4.90	2.22	3084	331	9.32	-4.61	-3.8
Sep-01	493	86	5.73	4.60	2796	276	10.13	-2.67	-2.62
Oct-01	300	50	6.00	5.08	4178	320	13.06	-1.31	-1.79
Nov-01	80	16	5.00	2.90	3594	320	11.23	-1.41	-1.86
Dec-01	402	91	4.42	2.07	1894	204	9.28	-5.48	-4.33
Jan-02	279	64	4.36	2.06	2791	286	9.76	-5.12	-4.11
Feb-02	547	152	3.60	1.72	2770	303	9.14	-5.13	-4.12
Mar-02	335	93	3.60	1.27	2792	311	8.98	-6.14	-4.73
Apr-02	416	106	3.92	1.58	2420	285	8.49	-5.69	-4.46
May-02	425	109	3.90	2.40	1976	222	8.90	-5.13	-4.12
Jun-02	361	83	4.35	2.87	2418	270	8.96	-5.68	-4.45



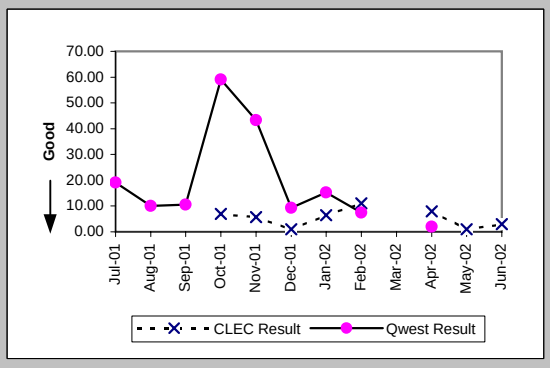
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	48	5	9.60	13.65	764	36	21.22	-0.61	-1.37
Aug-01	64	8	8.00	4.69	1022	43	23.77	-0.75	-1.46
Sep-01	91	11	8.27	9.21	553	25	22.12	-1.2	-1.73
Oct-01	128	16	8.00	6.04	771	30	25.70	-1.21	-1.74
Nov-01	43	9	4.78	3.90	164	33	4.97	-0.07	-1.04
Dec-01	39	5	7.80	5.45	208	20	10.40	-0.53	-1.33
Jan-02	16	3	5.33	4.93	234	29	8.07	-0.62	-1.38
Feb-02	60	9	6.67	3.54	494	25	19.76	-1.29	-1.79
Mar-02	6	2	3.00	2.83	249	23	10.83	-0.81	-1.49
Apr-02	8	5	1.60	0.55	201	17	11.82	-1.38	-1.84
May-02	32	5	6.40	6.73	220	21	10.48	-0.66	-1.4
Jun-02	46	5	9.20	3.63	236	23	10.26	-0.25	-1.15



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

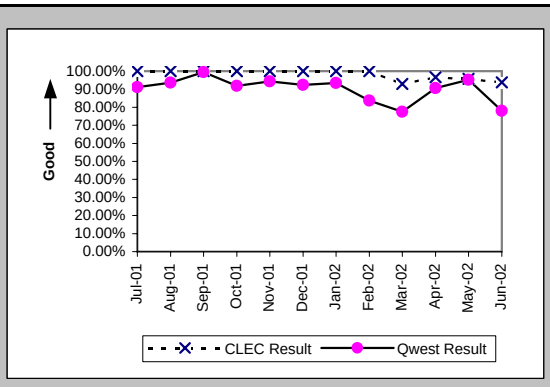
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					287	15	19.13		
Aug-01					90	9	10.00		
Sep-01					84	8	10.50		
Oct-01	21	3	7.00	5.29	828	14	59.14	-0.59	-1.36
Nov-01	17	3	5.67	4.04	954	22	43.36	-1.32	-1.8
Dec-01	1	1	1.00		37	4	9.25	-1.06	-1.64
Jan-02	13	2	6.50	7.78	153	10	15.30	-0.75	-1.46
Feb-02	11	1	11.00		15	2	7.50	0.01	-0.99
Mar-02									
Apr-02	8	1	8.00		2	1	2.00		
May-02	1	1	1.00						
Jun-02	3	1	3.00						



Checklist #4 - Unbundled Loop - ISDN Capable Installation

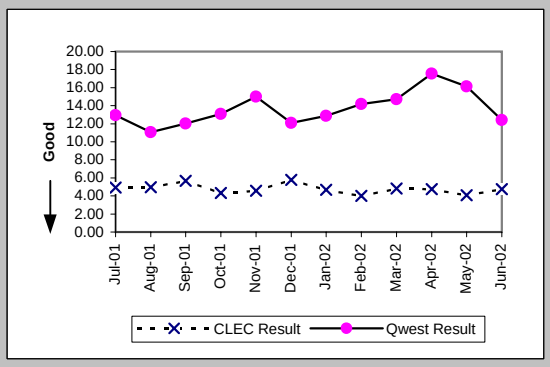
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	23	23	100.00%	0.00%	93	102	91.18%	-1.35	-1.82
Aug-01	26	26	100.00%	0.00%	88	94	93.62%	-1.18	-1.72
Sep-01	7	7	100.00%	0.00%	190	191	99.48%	-0.19	-1.11
Oct-01	12	12	100.00%	0.00%	101	110	91.82%	-0.98	-1.6
Nov-01	7	7	100.00%	0.00%	82	87	94.25%	-0.63	-1.38
Dec-01	20	20	100.00%	0.00%	61	66	92.42%	-1.12	-1.68
Jan-02	15	15	100.00%	0.00%	86	92	93.48%	-0.95	-1.58
Feb-02	15	15	100.00%	0.00%	67	80	83.75%	-1.57	-1.95
Mar-02	26	28	92.86%	25.75%	93	120	77.50%	-1.75	-2.07
Apr-02	29	30	96.67%	17.95%	116	128	90.63%	-1.02	-1.62
May-02	23	24	95.83%	19.98%	161	169	95.27%	-0.12	-1.07
Jun-02	15	16	93.75%	24.21%	53	68	77.94%	-1.37	-1.83



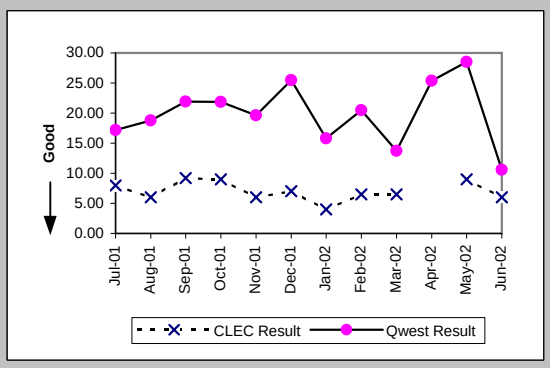
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	84	17	4.94	0.75	1385	107	12.94	-2.13	-2.29
Aug-01	114	23	4.96	2.46	1139	103	11.06	-3.54	-3.15
Sep-01	51	9	5.67	4.39	2414	201	12.01	-2.11	-2.28
Oct-01	52	12	4.33	1.23	1558	119	13.09	-2	-2.22
Nov-01	32	7	4.57	0.79	1501	100	15.01	-1.79	-2.09
Dec-01	127	22	5.77	3.12	835	69	12.10	-2.17	-2.32
Jan-02	56	12	4.67	0.65	1302	101	12.89	-2.73	-2.66
Feb-02	44	11	4.00	1.41	1149	81	14.19	-2.44	-2.48
Mar-02	125	26	4.81	1.47	1810	123	14.72	-4.03	-3.45
Apr-02	128	27	4.74	2.52	2281	130	17.55	-2.96	-2.8
May-02	94	23	4.09	0.95	2757	171	16.12	-4.47	-3.72
Jun-02	76	16	4.75	1.98	819	66	12.41	-2.35	-2.43



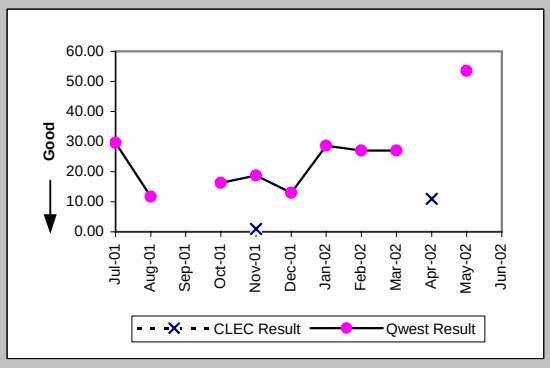
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	1	8.00		206	12	17.17	-0.55	-1.33
Aug-01	18	3	6.00	4.58	319	17	18.76	-0.6	-1.36
Sep-01	46	5	9.20	4.38	197	9	21.89	-0.74	-1.45
Oct-01	9	1	9.00		284	13	21.85	-0.43	-1.26
Nov-01	12	2	6.00	4.24	412	21	19.62	-0.91	-1.55
Dec-01	28	4	7.00	2.58	153	6	25.50	-1.11	-1.67
Jan-02	4	1	4.00		174	11	15.82	-0.74	-1.45
Feb-02	13	2	6.50	4.95	266	13	20.46	-1.03	-1.62
Mar-02	13	2	6.50	0.71	426	31	13.74	-0.65	-1.4
Apr-02					355	14	25.36		
May-02	9	1	9.00		228	8	28.50	-0.95	-1.58
Jun-02	6	1	6.00		180	17	10.59	-0.35	-1.21



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

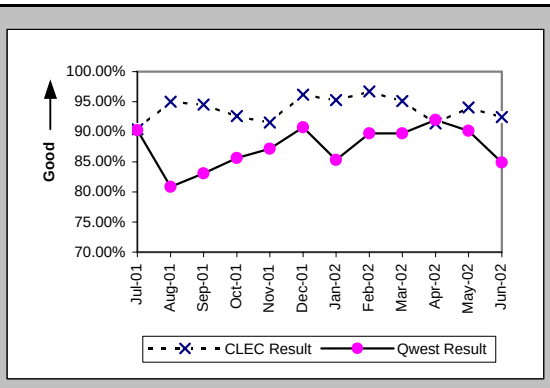
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					148	5	29.60		
Aug-01					35	3	11.67		
Sep-01									
Oct-01					114	7	16.29		
Nov-01	1	1	1.00		75	4	18.75	-0.93	-1.57
Dec-01					39	3	13.00		
Jan-02					86	3	28.67		
Feb-02					81	3	27.00		
Mar-02					27	1	27.00		
Apr-02	11	1	11.00						
May-02					107	2	53.50		
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

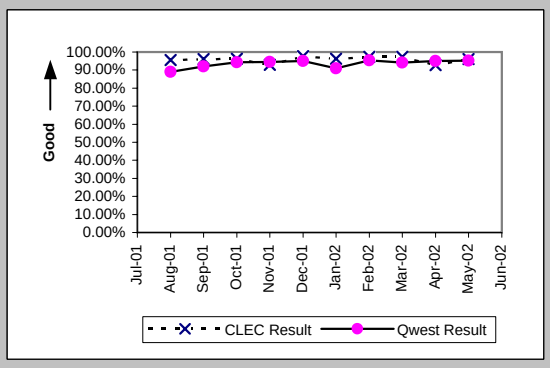
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	132	146	90.41%	29.44%	529	586	90.27%	-0.05	-1.03
Aug-01	171	180	95.00%	21.79%	414	512	80.86%	-4.15	-3.52
Sep-01	173	183	94.54%	22.73%	407	490	83.06%	-3.53	-3.15
Oct-01	150	162	92.59%	26.19%	412	481	85.65%	-2.18	-2.32
Nov-01	141	154	91.56%	27.80%	402	461	87.20%	-1.4	-1.85
Dec-01	125	130	96.15%	19.23%	344	379	90.77%	-1.83	-2.11
Jan-02	101	106	95.28%	21.20%	314	368	85.33%	-2.55	-2.55
Feb-02	147	152	96.71%	17.84%	385	429	89.74%	-2.43	-2.48
Mar-02	174	183	95.08%	21.62%	401	447	89.71%	-2.01	-2.23
Apr-02	138	151	91.39%	28.05%	424	461	91.97%	0.24	-0.85
May-02	142	151	94.04%	23.67%	393	436	90.14%	-1.39	-1.84
Jun-02	122	132	92.42%	26.46%	332	391	84.91%	-2.09	-2.27



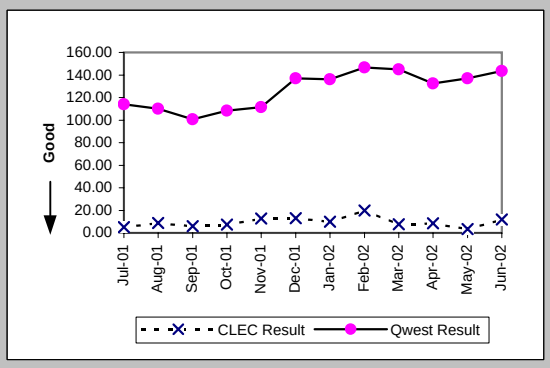
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	172	180	95.56%	20.61%	456	512	89.06%	-2.4	-2.46
Sep-01	176	183	96.17%	19.18%	451	490	92.04%	-1.76	-2.07
Oct-01	156	162	96.30%	18.89%	454	481	94.39%	-0.91	-1.56
Nov-01	143	154	92.86%	25.75%	436	461	94.58%	0.78	-0.52
Dec-01	127	130	97.69%	15.01%	360	379	94.99%	-1.22	-1.74
Jan-02	102	106	96.23%	19.06%	335	368	91.03%	-1.65	-2
Feb-02	148	152	97.37%	16.01%	409	429	95.34%	-1.02	-1.62
Mar-02	178	183	97.27%	16.30%	421	447	94.18%	-1.5	-1.91
Apr-02	140	151	92.72%	25.99%	438	461	95.01%	1.05	-0.36
May-02	145	151	96.03%	19.53%	415	436	95.18%	-0.42	-1.25
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

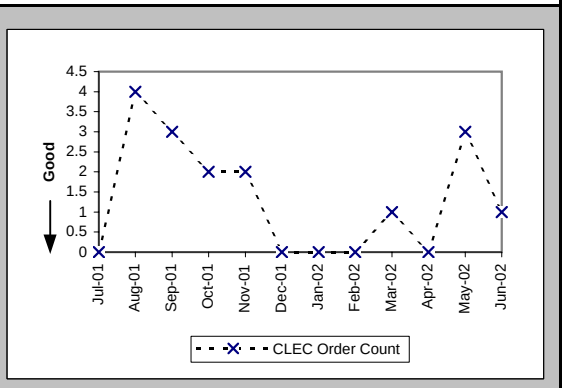
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	1	5.00		11875	104	114.18	-0.94	-1.57
Aug-01	44	5	8.80	4.15	13770	125	110.16	-1.89	-2.15
Sep-01	47	8	5.88	3.68	11066	110	100.60	-2.23	-2.35
Oct-01	58	8	7.25	5.75	11803	109	108.28	-2.28	-2.38
Nov-01	90	7	12.86	6.84	12945	116	111.59	-1.86	-2.13
Dec-01	26	2	13.00	4.24	12618	92	137.15	-1.21	-1.73
Jan-02	30	3	10.00	8.89	13210	97	136.19	-1.54	-1.94
Feb-02	20	1	20.00		14223	97	146.63	-0.87	-1.53
Mar-02	31	4	7.75	5.68	13923	96	145.03	-1.9	-2.16
Apr-02	17	2	8.50	9.19	14837	112	132.47	-1.2	-1.73
May-02	20	6	3.33	2.50	16455	120	137.12	-2.15	-2.31
Jun-02	59	5	11.80	7.92	17371	121	143.56	-1.9	-2.16



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

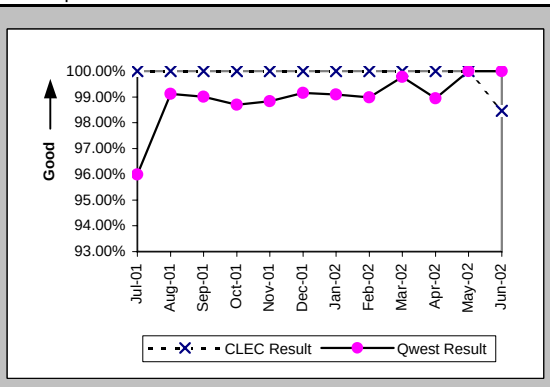
Date	CLEC Order Count
Jul-01	0
Aug-01	4
Sep-01	3
Oct-01	2
Nov-01	2
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	0
May-02	3
Jun-02	1



Checklist #4 - Unbundled Loop - ISDN Capable Repair

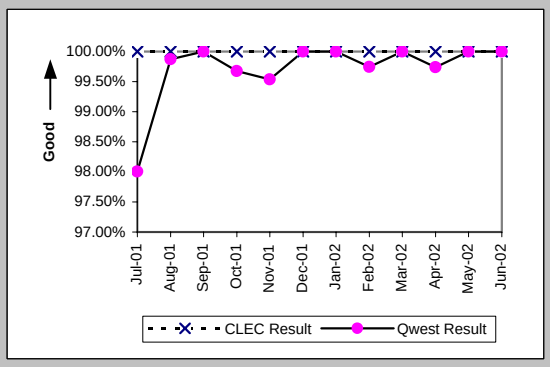
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	48	48	100.00%	0.00%	719	749	95.99%	-1.37	-1.83
Aug-01	33	33	100.00%	0.00%	787	794	99.12%	-0.53	-1.32
Sep-01	17	17	100.00%	0.00%	598	604	99.01%	-0.41	-1.25
Oct-01	19	19	100.00%	0.00%	605	613	98.69%	-0.49	-1.3
Nov-01	23	23	100.00%	0.00%	425	430	98.84%	-0.51	-1.31
Dec-01	15	15	100.00%	0.00%	350	353	99.15%	-0.35	-1.21
Jan-02	13	13	100.00%	0.00%	437	441	99.09%	-0.34	-1.21
Feb-02	10	10	100.00%	0.00%	388	392	98.98%	-0.32	-1.19
Mar-02	22	22	100.00%	0.00%	437	438	99.77%	-0.22	-1.13
Apr-02	29	29	100.00%	0.00%	377	381	98.95%	-0.53	-1.33
May-02	31	31	100.00%	0.00%	426	426	100.00%	N/A	N/A
Jun-02	64	65	98.46%	12.31%	419	419	100.00%	N/A	-0.04



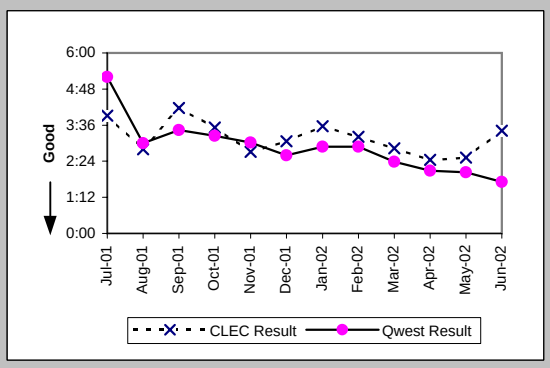
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	50	50	100.00%	0.00%	737	752	98.01%	-0.98	-1.59
Aug-01	34	34	100.00%	0.00%	795	796	99.87%	-0.2	-1.12
Sep-01	17	17	100.00%	0.00%	606	606	100.00%	N/A	N/A
Oct-01	20	20	100.00%	0.00%	617	619	99.68%	-0.25	-1.15
Nov-01	24	24	100.00%	0.00%	432	434	99.54%	-0.32	-1.2
Dec-01	15	15	100.00%	0.00%	358	358	100.00%	N/A	N/A
Jan-02	13	13	100.00%	0.00%	447	447	100.00%	N/A	N/A
Feb-02	14	14	100.00%	0.00%	394	395	99.75%	-0.19	-1.11
Mar-02	22	22	100.00%	0.00%	439	439	100.00%	N/A	N/A
Apr-02	32	32	100.00%	0.00%	385	386	99.74%	-0.28	-1.17
May-02	33	33	100.00%	0.00%	429	429	100.00%	N/A	N/A
Jun-02	66	66	100.00%	0.00%	424	424	100.00%	N/A	N/A



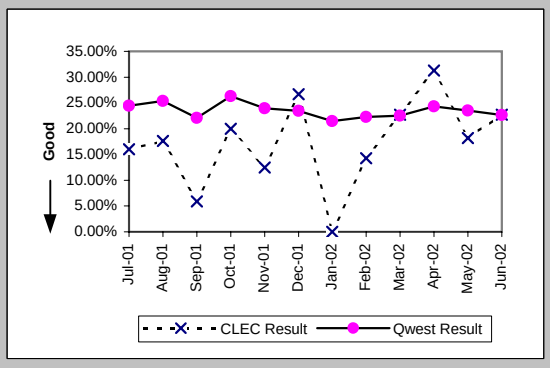
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	195:59	50	3:55	3:43	3915:53	752	5:12	-0.66	-1.4
Aug-01	95:23	34	2:48	3:32	2393:37	796	3:00	-0.21	-1.13
Sep-01	70:54	17	4:10	2:48	2085:00	606	3:26	0.55	-0.66
Oct-01	70:23	20	3:31	5:00	2009:27	619	3:15	0.49	-0.7
Nov-01	65:02	24	2:43	2:22	1307:04	434	3:01	-0.24	-1.14
Dec-01	46:01	15	3:04	2:34	928:49	358	2:36	0.55	-0.67
Jan-02	46:18	13	3:34	3:00	1287:58	447	2:53	0.66	-0.6
Feb-02	44:58	14	3:13	2:25	1141:48	395	2:53	0.64	-0.61
Mar-02	62:12	22	2:50	1:56	1048:42	439	2:23	0.7	-0.57
Apr-02	78:39	32	2:27	3:00	802:28	386	2:05	0.62	-0.62
May-02	83:09	33	2:31	4:00	872:27	429	2:02	0.87	-0.47
Jun-02	225:09	66	3:25	5:19	730:58	424	1:43	3.72	1.26



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

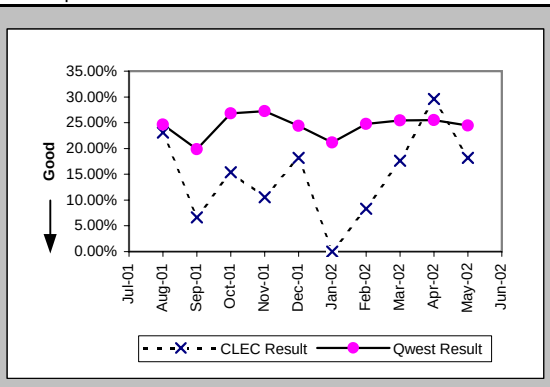
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	50	16.00%	36.66%	184	752	24.47%	-1.35	-1.82
Aug-01	6	34	17.65%	38.12%	202	796	25.38%	-1.01	-1.62
Sep-01	1	17	5.88%	23.53%	134	606	22.11%	-1.59	-1.97
Oct-01	4	20	20.00%	40.00%	163	619	26.33%	-0.63	-1.38
Nov-01	3	24	12.50%	33.07%	104	434	23.96%	-1.28	-1.78
Dec-01	4	15	26.67%	44.22%	84	358	23.46%	0.31	-0.81
Jan-02	0	13	0.00%	0.00%	96	447	21.48%	-1.86	-2.13
Feb-02	2	14	14.29%	34.99%	88	395	22.28%	-0.71	-1.43
Mar-02	5	22	22.73%	41.91%	99	439	22.55%	0.05	-0.97
Apr-02	10	32	31.25%	46.35%	94	386	24.35%	0.86	-0.48
May-02	6	33	18.18%	38.57%	101	429	23.54%	-0.7	-1.43
Jun-02	15	66	22.73%	41.91%	96	424	22.64%	0.03	-0.98



Checklist #4 - Unbundled Loop - ISDN Capable Repair

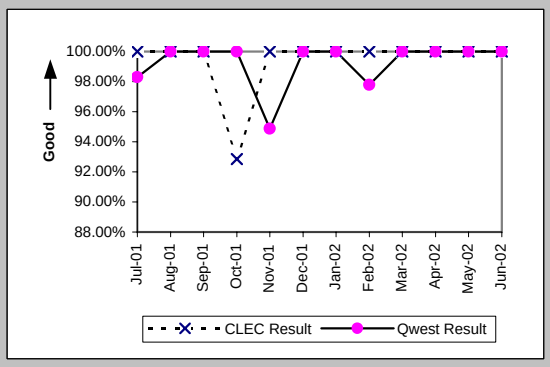
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	6	26	23.08%	42.13%	94	382	24.61%	-0.18	-1.11
Sep-01	1	15	6.67%	24.94%	58	292	19.86%	-1.25	-1.76
Oct-01	2	13	15.38%	36.08%	73	272	26.84%	-0.91	-1.55
Nov-01	2	19	10.53%	30.69%	57	209	27.27%	-1.57	-1.95
Dec-01	2	11	18.18%	38.57%	40	164	24.39%	-0.46	-1.28
Jan-02	0	10	0.00%	0.00%	47	222	21.17%	-1.6	-1.97
Feb-02	1	12	8.33%	27.64%	49	198	24.75%	-1.28	-1.78
Mar-02	3	17	17.65%	38.12%	56	220	25.45%	-0.71	-1.43
Apr-02	8	27	29.63%	45.66%	51	200	25.50%	0.46	-0.72
May-02	4	22	18.18%	38.57%	57	233	24.46%	-0.66	-1.4
Jun-02									



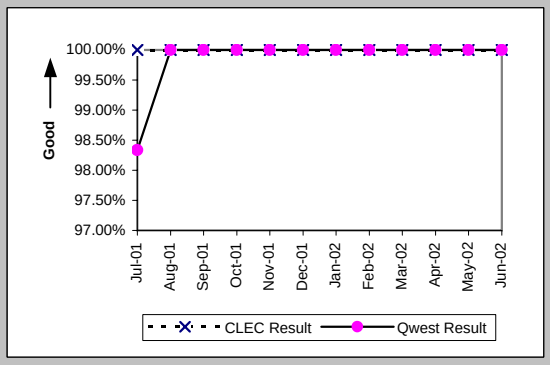
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	58	59	98.31%	-0.4	-1.24
Aug-01	8	8	100.00%	0.00%	85	85	100.00%	N/A	N/A
Sep-01	10	10	100.00%	0.00%	65	65	100.00%	N/A	N/A
Oct-01	13	14	92.86%	25.75%	63	63	100.00%	N/A	-0.15
Nov-01	4	4	100.00%	0.00%	37	39	94.87%	-0.44	-1.27
Dec-01	2	2	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	6	6	100.00%	0.00%	37	37	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	44	45	97.78%	-0.25	-1.15
Mar-02	3	3	100.00%	0.00%	41	41	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	53	53	100.00%	N/A	N/A
May-02	12	12	100.00%	0.00%	47	47	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	52	52	100.00%	N/A	N/A



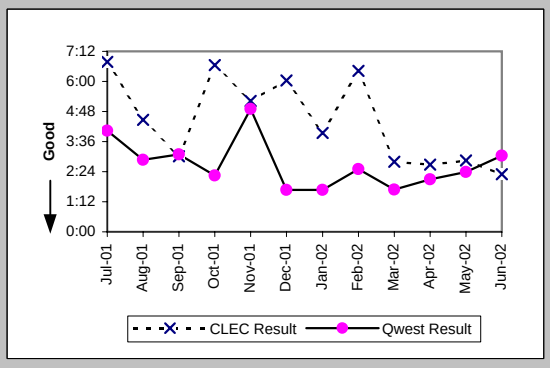
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	59	60	98.33%	-0.4	-1.24
Aug-01	8	8	100.00%	0.00%	85	85	100.00%	N/A	N/A
Sep-01	10	10	100.00%	0.00%	66	66	100.00%	N/A	N/A
Oct-01	15	15	100.00%	0.00%	63	63	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	40	40	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	6	6	100.00%	0.00%	38	38	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	45	45	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	41	41	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	53	53	100.00%	N/A	N/A
May-02	12	12	100.00%	0.00%	47	47	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	53	53	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

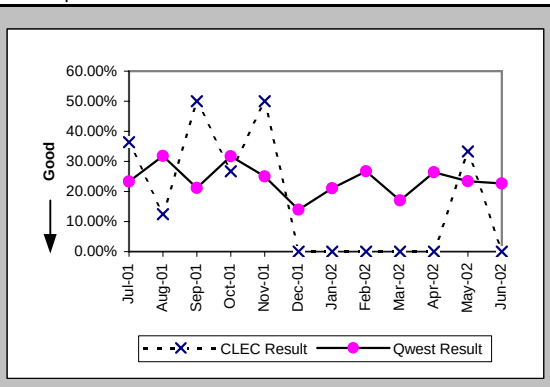
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	74:38	11	6:47	7:20	242:27	60	4:02	1.37	-0.17
Aug-01	35:42	8	4:28	5:36	243:46	85	2:52	1.12	-0.32
Sep-01	30:08	10	3:01	2:46	203:07	66	3:05	-0.05	-1.03
Oct-01	99:48	15	6:39	9:24	141:57	63	2:15	1.81	0.1
Nov-01	20:54	4	5:13	5:02	196:03	40	4:54	0.36	-0.78
Dec-01	12:03	2	6:02	1:16	71:20	43	1:40	1.87	0.13
Jan-02	23:44	6	3:57	1:55	63:29	38	1:40	1.26	-0.23
Feb-02	19:15	3	6:25	2:03	112:20	45	2:30	1.6	-0.03
Mar-02	8:23	3	2:48	2:15	69:17	41	1:41	1.18	-0.28
Apr-02	16:07	6	2:41	1:27	111:17	53	2:06	0.73	-0.56
May-02	34:16	12	2:51	1:15	112:24	47	2:23	0.56	-0.66
Jun-02	20:43	9	2:18	2:24	161:06	53	3:02	-0.48	-1.29



Checklist #4 - Unbundled Loop - ISDN Capable Repair

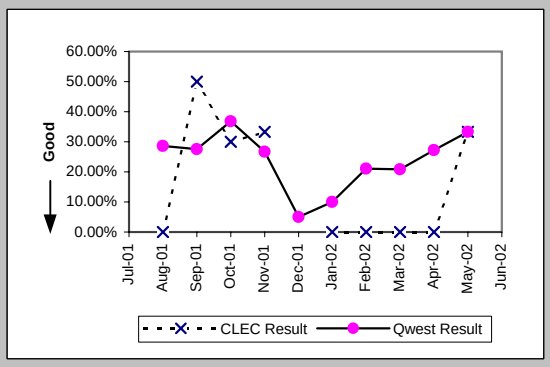
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	11	36.36%	48.10%	14	60	23.33%	0.87	-0.47
Aug-01	1	8	12.50%	33.07%	27	85	31.76%	-1.12	-1.68
Sep-01	5	10	50.00%	50.00%	14	66	21.21%	1.81	0.1
Oct-01	4	15	26.67%	44.22%	20	63	31.75%	-0.38	-1.23
Nov-01	2	4	50.00%	50.00%	10	40	25.00%	0.95	-0.42
Dec-01	0	2	0.00%	0.00%	6	43	13.95%	-0.56	-1.34
Jan-02	0	6	0.00%	0.00%	8	38	21.05%	-1.18	-1.71
Feb-02	0	3	0.00%	0.00%	12	45	26.67%	-1.01	-1.61
Mar-02	0	3	0.00%	0.00%	7	41	17.07%	-0.76	-1.46
Apr-02	0	6	0.00%	0.00%	14	53	26.42%	-1.39	-1.85
May-02	4	12	33.33%	47.14%	11	47	23.40%	0.67	-0.59
Jun-02	0	9	0.00%	0.00%	12	53	22.64%	-1.5	-1.91



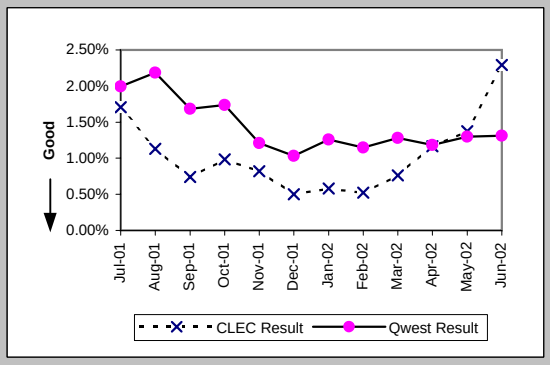
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	6	0.00%	0.00%	14	49	28.57%	-1.46	-1.89
Sep-01	4	8	50.00%	50.00%	8	29	27.59%	1.12	-0.32
Oct-01	3	10	30.00%	45.83%	14	38	36.84%	-0.4	-1.24
Nov-01	1	3	33.33%	47.14%	4	15	26.67%	0.14	-0.92
Dec-01					1	20	5.00%		
Jan-02	0	4	0.00%	0.00%	1	10	10.00%	-0.56	-1.34
Feb-02	0	3	0.00%	0.00%	4	19	21.05%	-0.83	-1.51
Mar-02	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Apr-02	0	4	0.00%	0.00%	9	33	27.27%	-1.16	-1.7
May-02	4	12	33.33%	47.14%	8	24	33.33%	0	-1
Jun-02									



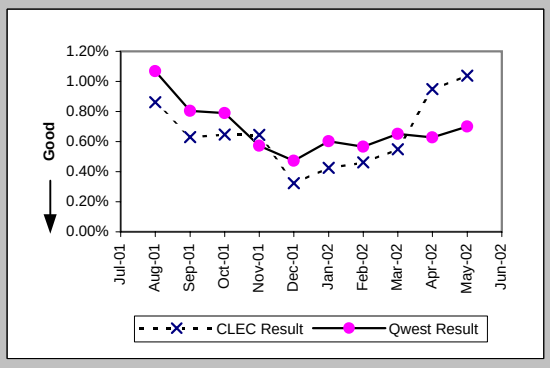
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	61	3577	1.71%	12.95%	812	40672	2.00%	-1.19	-1.73
Aug-01	42	3714	1.13%	10.57%	881	40356	2.18%	-4.2	-3.55
Sep-01	27	3652	0.74%	8.57%	672	39929	1.68%	-4.24	-3.58
Oct-01	35	3555	0.98%	9.87%	682	39271	1.74%	-3.29	-3
Nov-01	28	3409	0.82%	9.03%	474	39112	1.21%	-2	-2.22
Dec-01	17	3407	0.50%	7.05%	401	38866	1.03%	-2.95	-2.79
Jan-02	19	3283	0.58%	7.59%	485	38576	1.26%	-3.35	-3.04
Feb-02	17	3248	0.52%	7.22%	440	38295	1.15%	-3.21	-2.95
Mar-02	25	3284	0.76%	8.69%	480	37492	1.28%	-2.54	-2.54
Apr-02	38	3264	1.16%	10.73%	439	37134	1.18%	-0.09	-1.06
May-02	45	3277	1.37%	11.64%	476	36691	1.30%	0.37	-0.78
Jun-02	75	3275	2.29%	14.96%	477	36384	1.31%	4.72	1.87



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

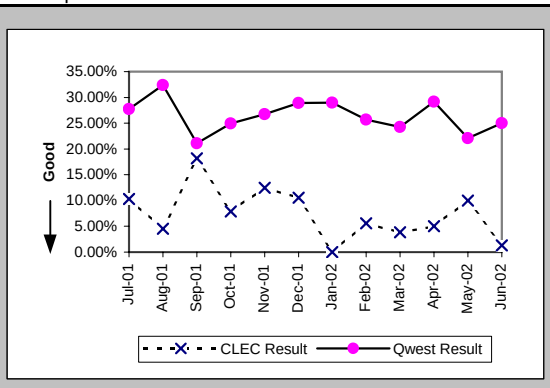
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	32	3714	0.86%	9.24%	431	40356	1.07%	-1.17	-1.71
Sep-01	23	3652	0.63%	7.91%	321	39929	0.80%	-1.13	-1.69
Oct-01	23	3555	0.65%	8.02%	310	39271	0.79%	-0.92	-1.56
Nov-01	22	3409	0.65%	8.01%	224	39112	0.57%	0.54	-0.67
Dec-01	11	3407	0.32%	5.67%	184	38866	0.47%	-1.23	-1.75
Jan-02	14	3283	0.43%	6.52%	232	38576	0.60%	-1.24	-1.76
Feb-02	15	3248	0.46%	6.78%	217	38295	0.57%	-0.76	-1.46
Mar-02	18	3284	0.55%	7.38%	244	37492	0.65%	-0.7	-1.43
Apr-02	31	3264	0.95%	9.70%	233	37134	0.63%	2.24	0.36
May-02	34	3277	1.04%	10.13%	257	36691	0.70%	2.22	0.35
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

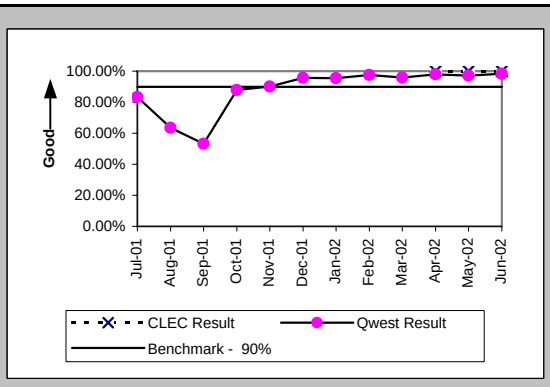
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	68	10.29%	30.39%	312	1124	27.76%	-3.12	-2.9
Aug-01	2	44	4.55%	20.83%	422	1303	32.39%	-3.88	-3.36
Sep-01	6	33	18.18%	38.57%	180	852	21.13%	-0.41	-1.25
Oct-01	3	38	7.89%	26.97%	227	909	24.97%	-2.38	-2.45
Nov-01	4	32	12.50%	33.07%	173	647	26.74%	-1.78	-2.08
Dec-01	2	19	10.53%	30.69%	163	564	28.90%	-1.74	-2.06
Jan-02	0	19	0.00%	0.00%	198	683	28.99%	-2.75	-2.67
Feb-02	1	18	5.56%	22.91%	152	592	25.68%	-1.93	-2.17
Mar-02	1	26	3.85%	19.23%	154	634	24.29%	-2.38	-2.45
Apr-02	2	40	5.00%	21.79%	181	620	29.19%	-3.26	-2.98
May-02	5	50	10.00%	30.00%	135	611	22.09%	-1.98	-2.2
Jun-02	1	76	1.32%	11.40%	159	636	25.00%	-4.51	-3.74



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

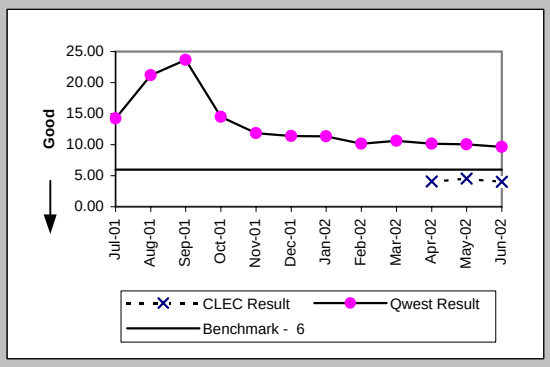
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1239	1487	83.32%		
Aug-01					1610	2537	63.46%		
Sep-01					2151	4040	53.24%		
Oct-01					2726	3102	87.88%		
Nov-01					2238	2484	90.10%		
Dec-01					2669	2791	95.63%		
Jan-02					2428	2546	95.37%		
Feb-02					2264	2322	97.50%		
Mar-02					1993	2077	95.96%		
Apr-02	22	22	100.00%	0.00%	1865	1903	98.00%	-0.67	-1.4
May-02	32	32	100.00%	0.00%	1769	1821	97.14%	-0.96	-1.58
Jun-02	18	18	100.00%	0.00%	1683	1712	98.31%	-0.55	-1.34



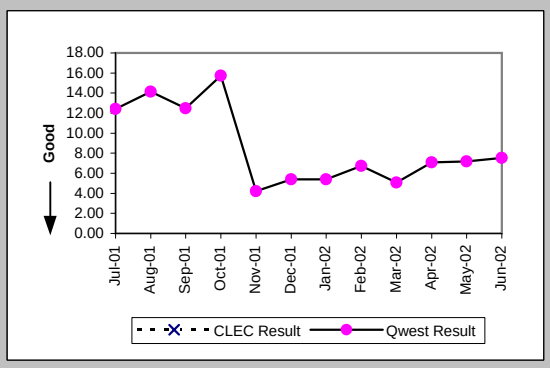
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					22282	1564	14.25		
Aug-01					54292	2563	21.18		
Sep-01					96599	4079	23.68		
Oct-01					46333	3200	14.48		
Nov-01					29624	2503	11.84		
Dec-01					31866	2795	11.40		
Jan-02					28976	2551	11.36		
Feb-02					23591	2326	10.14		
Mar-02					22133	2084	10.62		
Apr-02	89	22	4.05	1.25	19412	1908	10.17	-7.69	-5.68
May-02	132	29	4.55	0.99	18299	1823	10.04	-7.34	-5.46
Jun-02	56	14	4.00	1.24	16518	1712	9.65	-6.07	-4.69



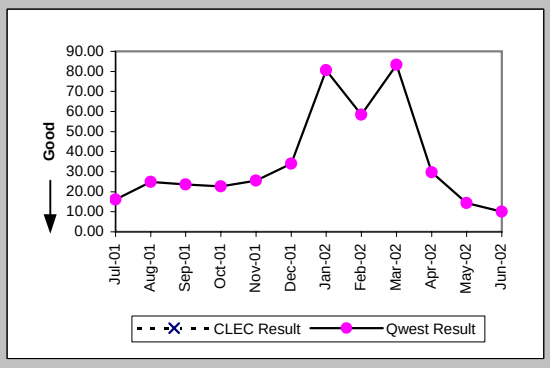
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2543	205	12.40		
Aug-01					3746	265	14.14		
Sep-01					4884	391	12.49		
Oct-01					3492	222	15.73		
Nov-01					809	192	4.21		
Dec-01					475	88	5.40		
Jan-02					448	83	5.40		
Feb-02					377	56	6.73		
Mar-02					387	76	5.09		
Apr-02					276	39	7.08		
May-02					344	48	7.17		
Jun-02					211	28	7.54		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

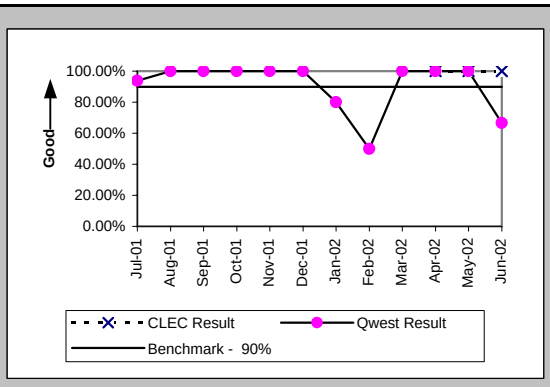
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1937	120	16.14		
Aug-01					17176	688	24.97		
Sep-01					36358	1535	23.69		
Oct-01					5697	252	22.61		
Nov-01					1866	73	25.56		
Dec-01					1086	32	33.94		
Jan-02					2657	33	80.52		
Feb-02					175	3	58.33		
Mar-02					583	7	83.29		
Apr-02					89	3	29.67		
May-02					43	3	14.33		
Jun-02					10	1	10.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

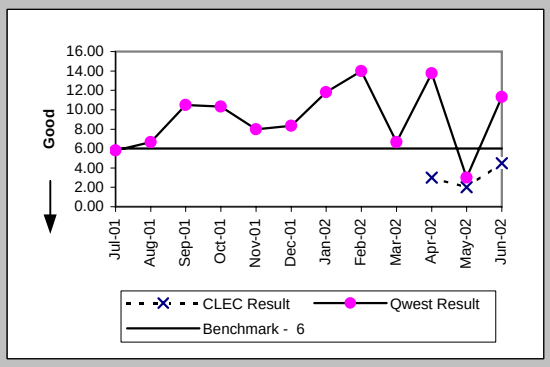
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					15	16	93.75%		
Aug-01					18	18	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					5	5	100.00%		
Dec-01					3	3	100.00%		
Jan-02					4	5	80.00%		
Feb-02					1	2	50.00%		
Mar-02					3	3	100.00%		
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47



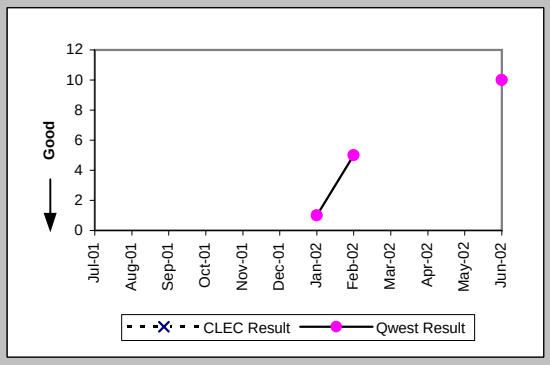
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					87	15	5.80		
Aug-01					120	18	6.67		
Sep-01					42	4	10.50		
Oct-01					31	3	10.33		
Nov-01					40	5	8.00		
Dec-01					25	3	8.33		
Jan-02					59	5	11.80		
Feb-02					28	2	14.00		
Mar-02					20	3	6.67		
Apr-02	3	1	3.00		55	4	13.75	-0.91	-1.56
May-02	2	1	2.00		6	2	3.00		
Jun-02	9	2	4.50	0.71	34	3	11.33	-0.72	-1.44



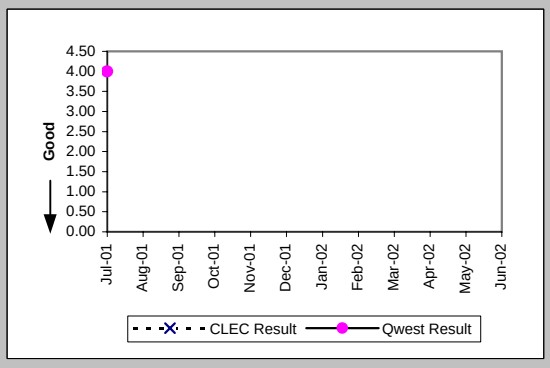
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02					5	1	5.00		
Mar-02									
Apr-02									
May-02									
Jun-02					10	1	10.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

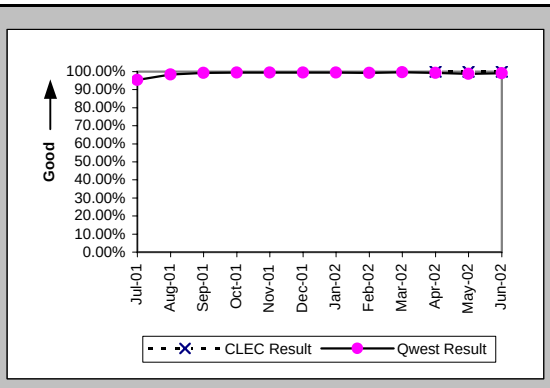
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	1	4.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

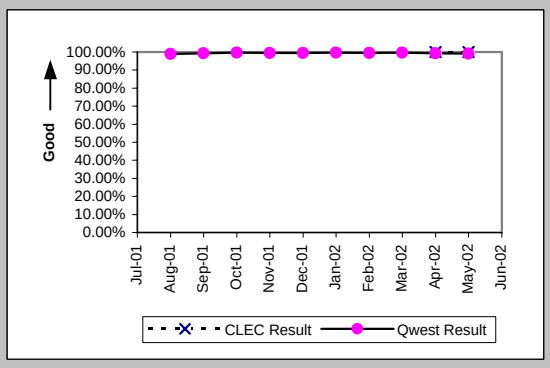
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2018	2116	95.37%		
Aug-01					2046	2081	98.32%		
Sep-01					3307	3332	99.25%		
Oct-01					3625	3643	99.51%		
Nov-01					2839	2856	99.40%		
Dec-01					2638	2653	99.43%		
Jan-02					2663	2677	99.48%		
Feb-02					2425	2442	99.30%		
Mar-02					2199	2208	99.59%		
Apr-02	12	12	100.00%	0.00%	1986	2000	99.30%	-0.29	-1.18
May-02	28	28	100.00%	0.00%	1847	1869	98.82%	-0.57	-1.35
Jun-02	27	27	100.00%	0.00%	1755	1770	99.15%	-0.48	-1.29



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

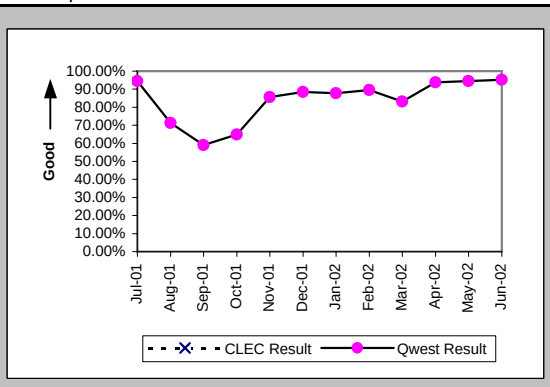
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2058	2081	98.89%		
Sep-01					3310	3332	99.34%		
Oct-01					3632	3643	99.70%		
Nov-01					2842	2856	99.51%		
Dec-01					2641	2653	99.55%		
Jan-02					2668	2677	99.66%		
Feb-02					2429	2442	99.47%		
Mar-02					2202	2208	99.73%		
Apr-02	12	12	100.00%	0.00%	1987	2000	99.35%	-0.28	-1.17
May-02	28	28	100.00%	0.00%	1852	1869	99.09%	-0.5	-1.31
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

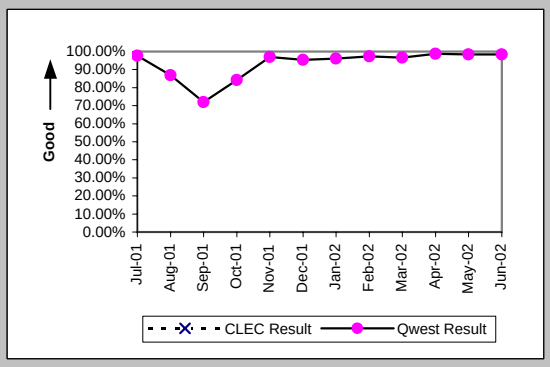
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					719	761	94.48%		
Aug-01					709	994	71.33%		
Sep-01					408	690	59.13%		
Oct-01					535	825	64.85%		
Nov-01					490	572	85.66%		
Dec-01					381	431	88.40%		
Jan-02					394	449	87.75%		
Feb-02					292	326	89.57%		
Mar-02					346	416	83.17%		
Apr-02					435	464	93.75%		
May-02					520	550	94.55%		
Jun-02					421	442	95.25%		



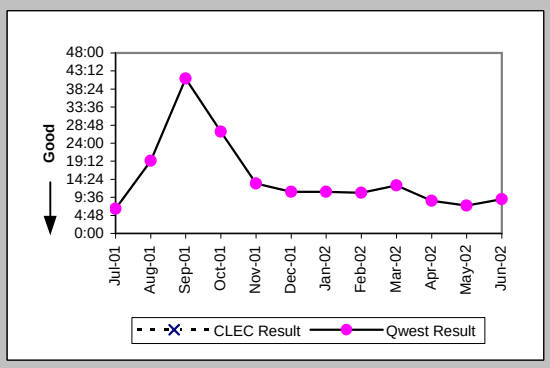
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					743	761	97.63%		
Aug-01					863	994	86.82%		
Sep-01					500	695	71.94%		
Oct-01					706	839	84.15%		
Nov-01					569	587	96.93%		
Dec-01					417	437	95.42%		
Jan-02					435	453	96.03%		
Feb-02					319	328	97.26%		
Mar-02					404	418	96.65%		
Apr-02					459	465	98.71%		
May-02					541	550	98.36%		
Jun-02					436	443	98.42%		



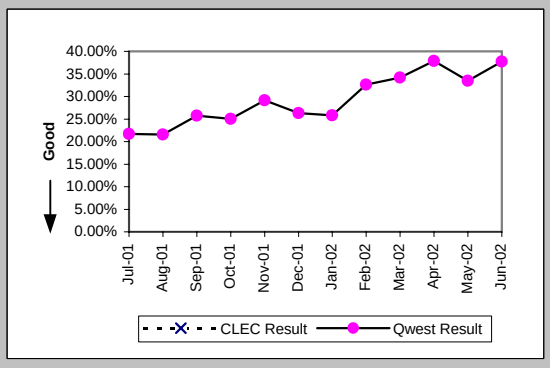
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4955:17	761	6:31		
Aug-01					19185:17	994	19:18		
Sep-01					28616:55	695	41:11		
Oct-01					22739:58	839	27:06		
Nov-01					7814:55	587	13:19		
Dec-01					4838:59	437	11:04		
Jan-02					5013:30	453	11:04		
Feb-02					3536:00	328	10:47		
Mar-02					5337:55	418	12:46		
Apr-02					4054:13	465	8:43		
May-02					4070:40	550	7:24		
Jun-02					4034:36	443	9:06		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

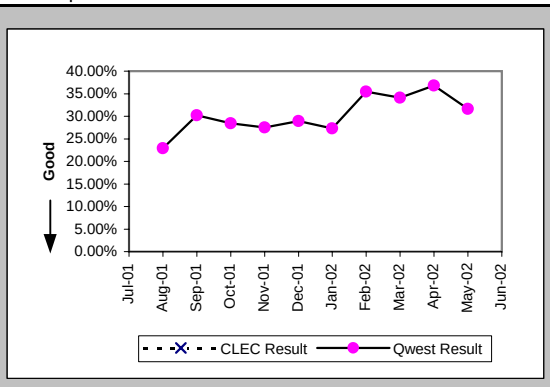
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					165	761	21.68%		
Aug-01					214	994	21.53%		
Sep-01					179	695	25.76%		
Oct-01					210	839	25.03%		
Nov-01					171	587	29.13%		
Dec-01					115	437	26.32%		
Jan-02					117	453	25.83%		
Feb-02					107	328	32.62%		
Mar-02					143	418	34.21%		
Apr-02					176	465	37.85%		
May-02					184	550	33.45%		
Jun-02					167	443	37.70%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

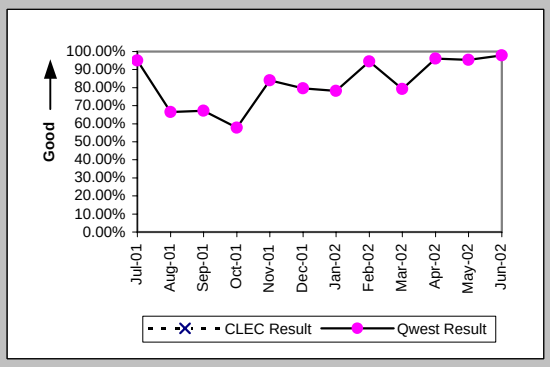
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					163	712	22.89%		
Sep-01					125	414	30.19%		
Oct-01					139	489	28.43%		
Nov-01					112	407	27.52%		
Dec-01					87	301	28.90%		
Jan-02					76	278	27.34%		
Feb-02					83	234	35.47%		
Mar-02					104	305	34.10%		
Apr-02					110	299	36.79%		
May-02					117	370	31.62%		
Jun-02									



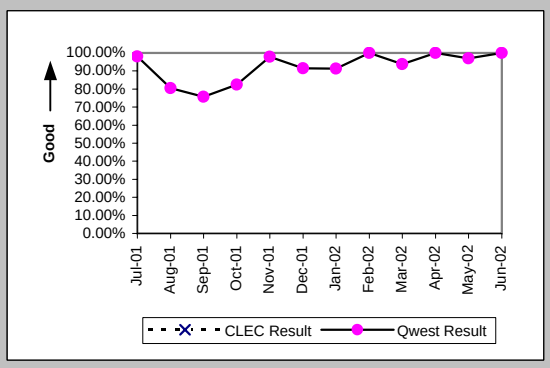
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					96	101	95.05%		
Aug-01					95	143	66.43%		
Sep-01					47	70	67.14%		
Oct-01					59	102	57.84%		
Nov-01					79	94	84.04%		
Dec-01					47	59	79.66%		
Jan-02					36	46	78.26%		
Feb-02					52	55	94.55%		
Mar-02					38	48	79.17%		
Apr-02					50	52	96.15%		
May-02					62	65	95.38%		
Jun-02					47	48	97.92%		



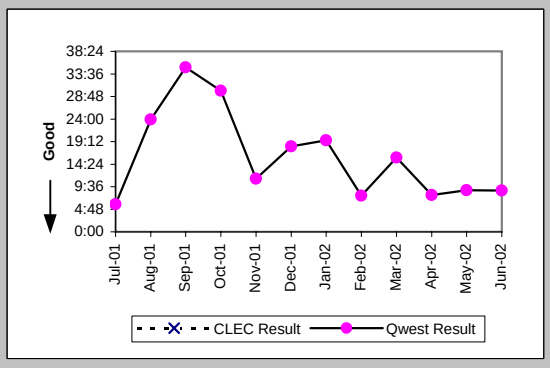
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					99	101	98.02%		
Aug-01					115	143	80.42%		
Sep-01					53	70	75.71%		
Oct-01					85	103	82.52%		
Nov-01					93	95	97.89%		
Dec-01					54	59	91.53%		
Jan-02					42	46	91.30%		
Feb-02					55	55	100.00%		
Mar-02					46	49	93.88%		
Apr-02					52	52	100.00%		
May-02					64	66	96.97%		
Jun-02					48	48	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

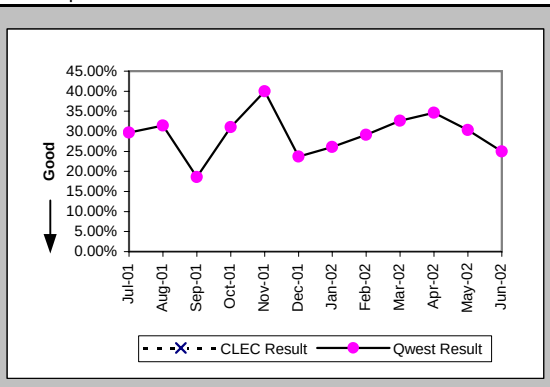
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					588:57	101	5:50		
Aug-01					3414:38	143	23:53		
Sep-01					2451:13	70	35:01		
Oct-01					3095:18	103	30:03		
Nov-01					1076:03	95	11:20		
Dec-01					1072:40	59	18:11		
Jan-02					897:06	46	19:30		
Feb-02					422:25	55	7:41		
Mar-02					773:06	49	15:47		
Apr-02					405:53	52	7:48		
May-02					584:02	66	8:51		
Jun-02					421:27	48	8:47		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

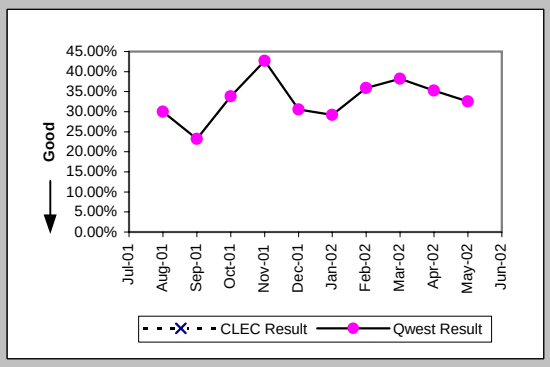
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					30	101	29.70%		
Aug-01					45	143	31.47%		
Sep-01					13	70	18.57%		
Oct-01					32	103	31.07%		
Nov-01					38	95	40.00%		
Dec-01					14	59	23.73%		
Jan-02					12	46	26.09%		
Feb-02					16	55	29.09%		
Mar-02					16	49	32.65%		
Apr-02					18	52	34.62%		
May-02					20	66	30.30%		
Jun-02					12	48	25.00%		



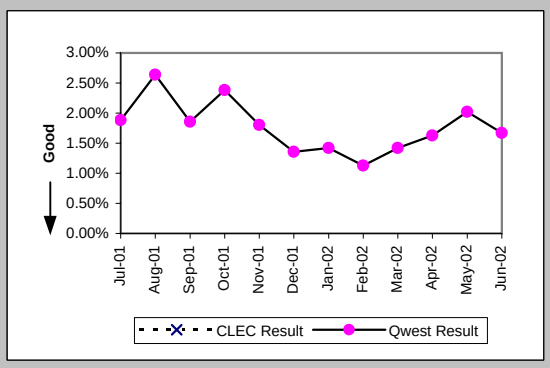
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					30	100	30.00%		
Sep-01					10	43	23.26%		
Oct-01					22	65	33.85%		
Nov-01					29	68	42.65%		
Dec-01					11	36	30.56%		
Jan-02					7	24	29.17%		
Feb-02					14	39	35.90%		
Mar-02					13	34	38.24%		
Apr-02					12	34	35.29%		
May-02					14	43	32.56%		
Jun-02									



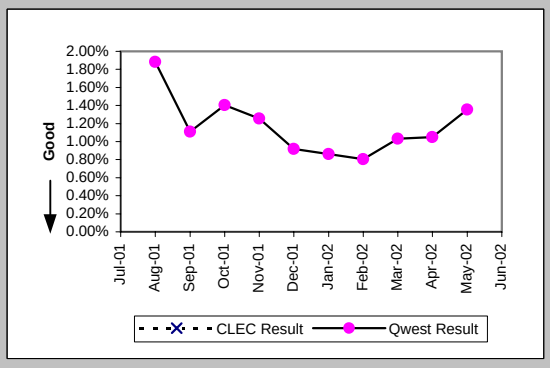
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					862	45810	1.88%		
Aug-01					1137	43134	2.64%		
Sep-01					765	41221	1.86%		
Oct-01					942	39498	2.38%		
Nov-01					682	37819	1.80%		
Dec-01					496	36637	1.35%		
Jan-02					499	35071	1.42%		
Feb-02					383	33954	1.13%		
Mar-02					467	32869	1.42%		
Apr-02					517	31759	1.63%		
May-02					616	30454	2.02%		
Jun-02					491	29435	1.67%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

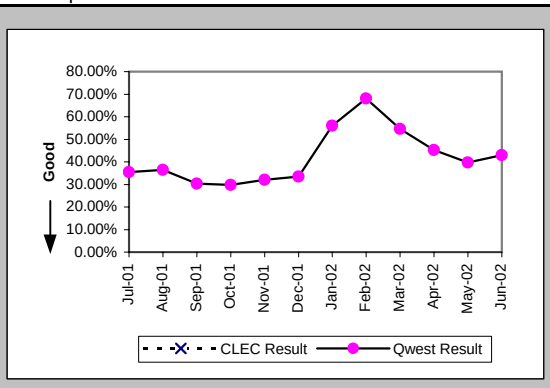
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					812	43134	1.88%		
Sep-01					457	41221	1.11%		
Oct-01					554	39498	1.40%		
Nov-01					475	37819	1.26%		
Dec-01					337	36637	0.92%		
Jan-02					302	35071	0.86%		
Feb-02					273	33954	0.80%		
Mar-02					339	32869	1.03%		
Apr-02					333	31759	1.05%		
May-02					413	30454	1.36%		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

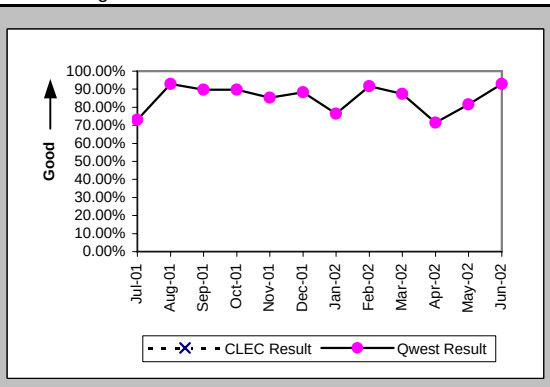
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					474	1336	35.48%		
Aug-01					653	1790	36.48%		
Sep-01					334	1099	30.39%		
Oct-01					400	1342	29.81%		
Nov-01					322	1004	32.07%		
Dec-01					250	746	33.51%		
Jan-02					635	1134	56.00%		
Feb-02					818	1201	68.11%		
Mar-02					562	1029	54.62%		
Apr-02					428	945	45.29%		
May-02					405	1021	39.67%		
Jun-02					371	862	43.04%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

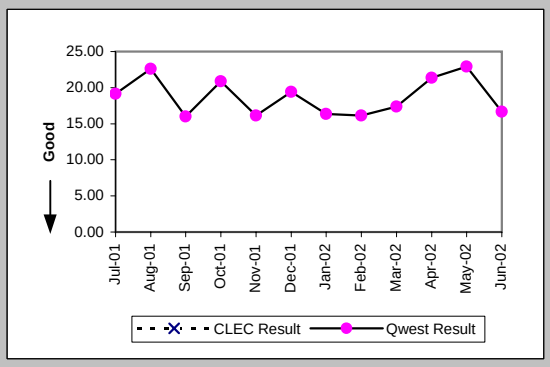
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	37	72.97%		
Aug-01					26	28	92.86%		
Sep-01					35	39	89.74%		
Oct-01					44	49	89.80%		
Nov-01					29	34	85.29%		
Dec-01					15	17	88.24%		
Jan-02					26	34	76.47%		
Feb-02					11	12	91.67%		
Mar-02					28	32	87.50%		
Apr-02					20	28	71.43%		
May-02					31	38	81.58%		
Jun-02					26	28	92.86%		



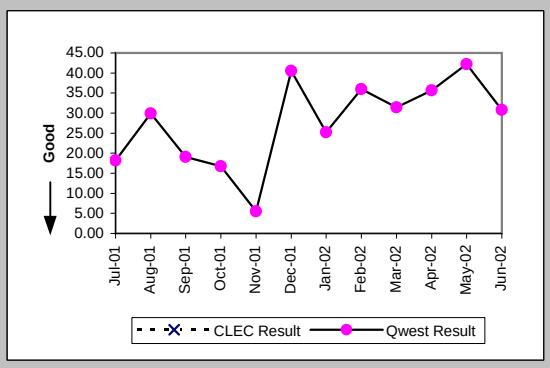
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1820	95	19.16		
Aug-01					1423	63	22.59		
Sep-01					1904	119	16.00		
Oct-01					2402	115	20.89		
Nov-01					1097	68	16.13		
Dec-01					699	36	19.42		
Jan-02					1095	67	16.34		
Feb-02					452	28	16.14		
Mar-02					973	56	17.38		
Apr-02					1345	63	21.35		
May-02					1626	71	22.90		
Jun-02					1001	60	16.68		



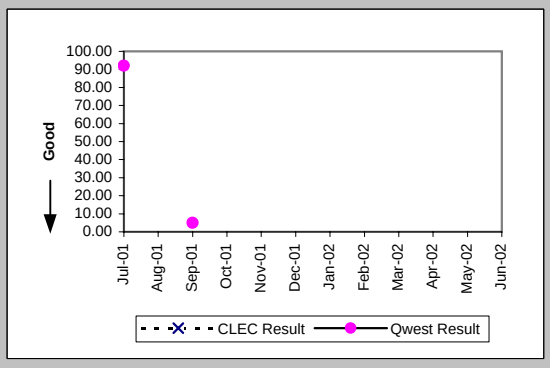
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					563	31	18.16		
Aug-01					509	17	29.94		
Sep-01					419	22	19.05		
Oct-01					571	34	16.79		
Nov-01					219	40	5.48		
Dec-01					243	6	40.50		
Jan-02					378	15	25.20		
Feb-02					72	2	36.00		
Mar-02					220	7	31.43		
Apr-02					428	12	35.67		
May-02					549	13	42.23		
Jun-02					154	5	30.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

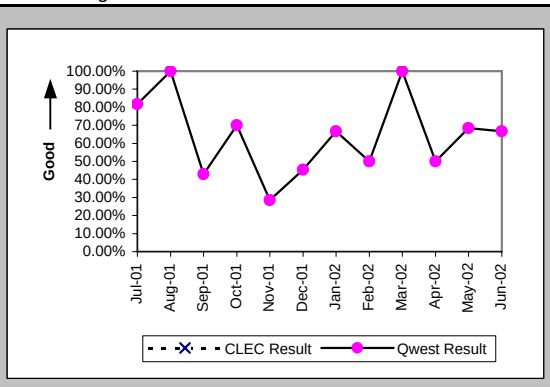
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	1	92.00		
Aug-01									
Sep-01					5	1	5.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

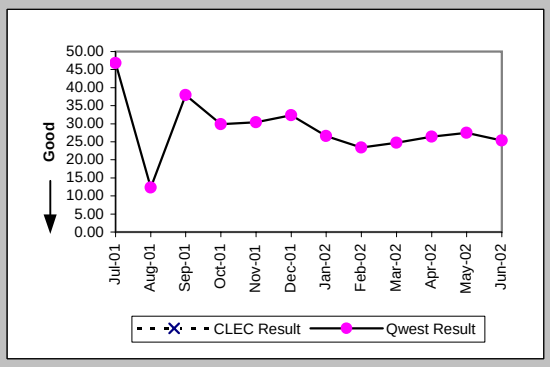
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	11	81.82%		
Aug-01					10	10	100.00%		
Sep-01					3	7	42.86%		
Oct-01					7	10	70.00%		
Nov-01					2	7	28.57%		
Dec-01					5	11	45.45%		
Jan-02					4	6	66.67%		
Feb-02					1	2	50.00%		
Mar-02					2	2	100.00%		
Apr-02					2	4	50.00%		
May-02					13	19	68.42%		
Jun-02					2	3	66.67%		



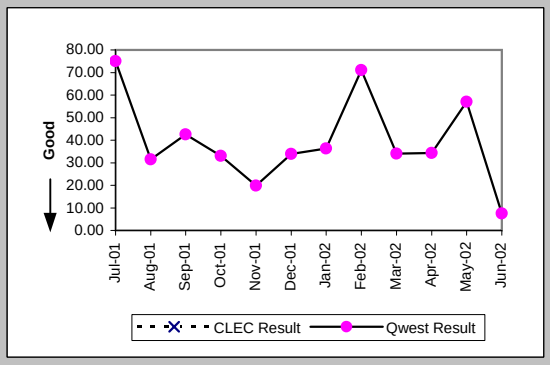
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1637	35	46.77		
Aug-01					172	14	12.29		
Sep-01					455	12	37.92		
Oct-01					836	28	29.86		
Nov-01					395	13	30.38		
Dec-01					615	19	32.37		
Jan-02					372	14	26.57		
Feb-02					117	5	23.40		
Mar-02					247	10	24.70		
Apr-02					502	19	26.42		
May-02					715	26	27.50		
Jun-02					304	12	25.33		



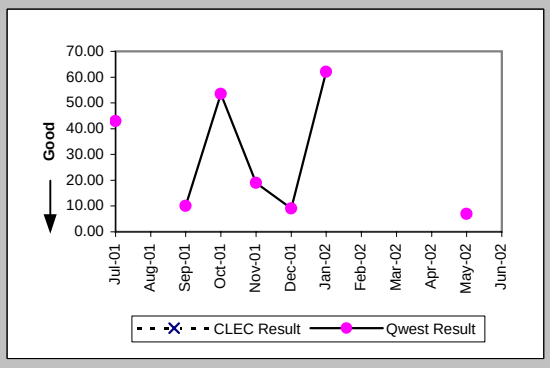
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1126	15	75.07		
Aug-01					63	2	31.50		
Sep-01					170	4	42.50		
Oct-01					331	10	33.10		
Nov-01					159	8	19.88		
Dec-01					305	9	33.89		
Jan-02					109	3	36.33		
Feb-02					71	1	71.00		
Mar-02					238	7	34.00		
Apr-02					309	9	34.33		
May-02					342	6	57.00		
Jun-02					15	2	7.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

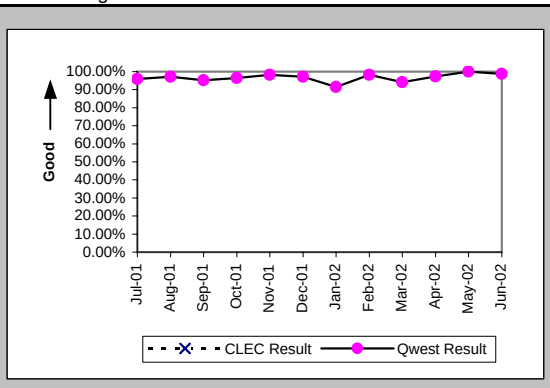
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					86	2	43.00		
Aug-01									
Sep-01					30	3	10.00		
Oct-01					107	2	53.50		
Nov-01					57	3	19.00		
Dec-01					9	1	9.00		
Jan-02					62	1	62.00		
Feb-02									
Mar-02									
Apr-02									
May-02					7	1	7.00		
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

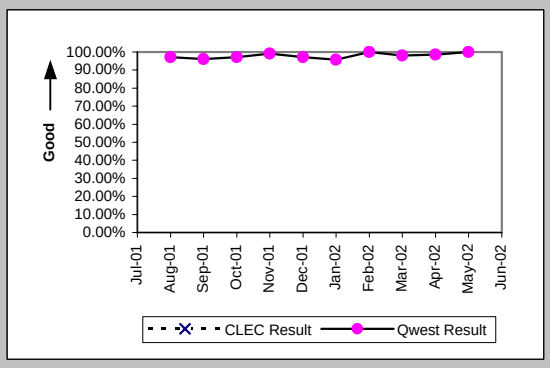
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					119	124	95.97%		
Aug-01					101	104	97.12%		
Sep-01					99	104	95.19%		
Oct-01					133	138	96.38%		
Nov-01					111	113	98.23%		
Dec-01					68	70	97.14%		
Jan-02					64	70	91.43%		
Feb-02					58	59	98.31%		
Mar-02					49	52	94.23%		
Apr-02					73	75	97.33%		
May-02					90	90	100.00%		
Jun-02					85	86	98.84%		



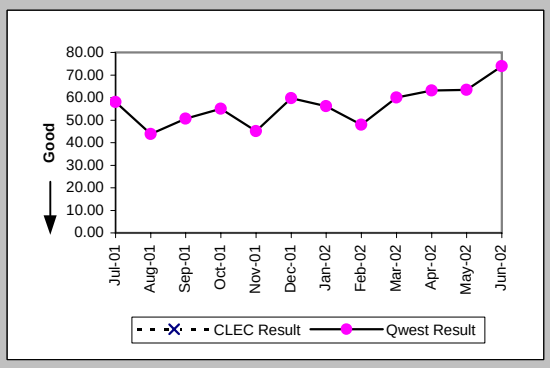
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					101	104	97.12%		
Sep-01					100	104	96.15%		
Oct-01					134	138	97.10%		
Nov-01					112	113	99.12%		
Dec-01					68	70	97.14%		
Jan-02					67	70	95.71%		
Feb-02					59	59	100.00%		
Mar-02					51	52	98.08%		
Apr-02					74	75	98.67%		
May-02					90	90	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

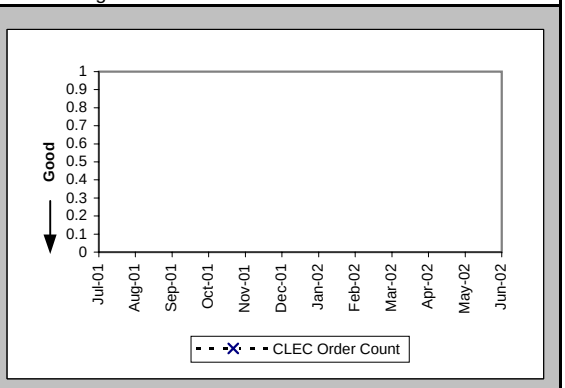
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2492	43	57.95		
Aug-01					2369	54	43.87		
Sep-01					2479	49	50.59		
Oct-01					2201	40	55.02		
Nov-01					2210	49	45.10		
Dec-01					1255	21	59.76		
Jan-02					1573	28	56.18		
Feb-02					1246	26	47.92		
Mar-02					1321	22	60.05		
Apr-02					1453	23	63.17		
May-02					1647	26	63.35		
Jun-02					2219	30	73.97		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

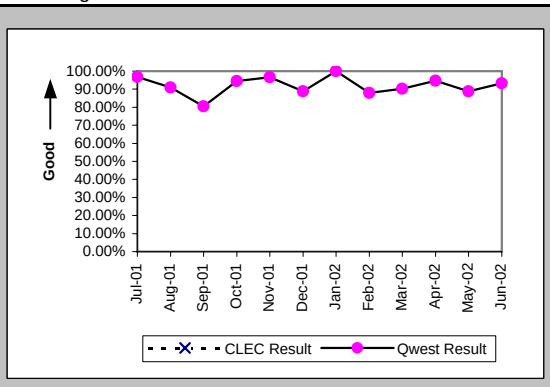
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

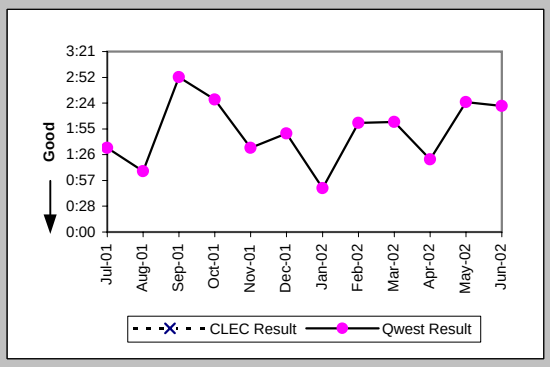
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	32	96.88%		
Aug-01					20	22	90.91%		
Sep-01					29	36	80.56%		
Oct-01					34	36	94.44%		
Nov-01					29	30	96.67%		
Dec-01					16	18	88.89%		
Jan-02					28	28	100.00%		
Feb-02					22	25	88.00%		
Mar-02					28	31	90.32%		
Apr-02					18	19	94.74%		
May-02					24	27	88.89%		
Jun-02					14	15	93.33%		



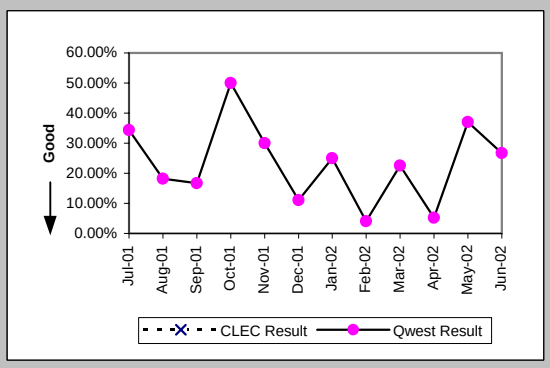
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49:56	32	1:34		
Aug-01					24:55	22	1:08		
Sep-01					103:48	36	2:53		
Oct-01					88:59	36	2:28		
Nov-01					47:10	30	1:34		
Dec-01					32:57	18	1:50		
Jan-02					22:39	28	0:49		
Feb-02					50:57	25	2:02		
Mar-02					63:44	31	2:03		
Apr-02					25:39	19	1:21		
May-02					65:25	27	2:25		
Jun-02					35:20	15	2:21		



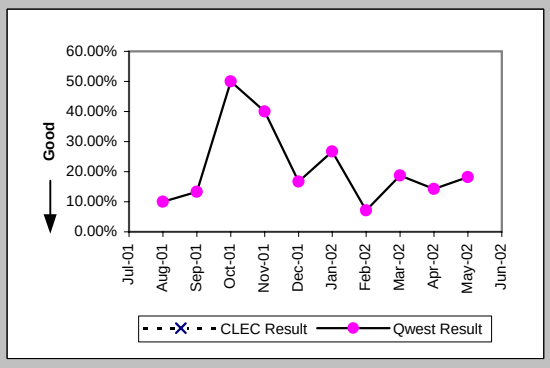
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	32	34.38%		
Aug-01					4	22	18.18%		
Sep-01					6	36	16.67%		
Oct-01					18	36	50.00%		
Nov-01					9	30	30.00%		
Dec-01					2	18	11.11%		
Jan-02					7	28	25.00%		
Feb-02					1	25	4.00%		
Mar-02					7	31	22.58%		
Apr-02					1	19	5.26%		
May-02					10	27	37.04%		
Jun-02					4	15	26.67%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

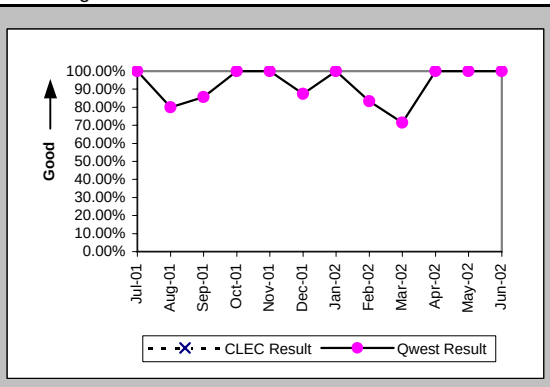
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	10	10.00%		
Sep-01					2	15	13.33%		
Oct-01					9	18	50.00%		
Nov-01					6	15	40.00%		
Dec-01					2	12	16.67%		
Jan-02					4	15	26.67%		
Feb-02					1	14	7.14%		
Mar-02					3	16	18.75%		
Apr-02					1	7	14.29%		
May-02					2	11	18.18%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

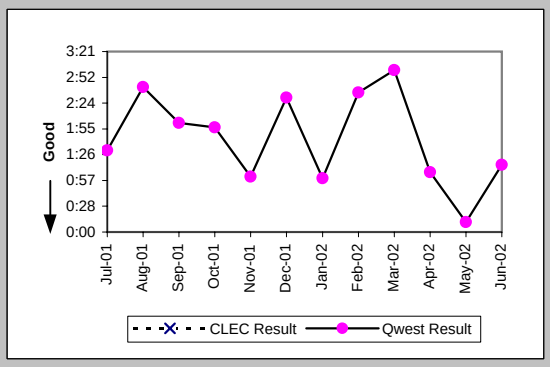
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	8	100.00%		
Aug-01					4	5	80.00%		
Sep-01					6	7	85.71%		
Oct-01					5	5	100.00%		
Nov-01					6	6	100.00%		
Dec-01					7	8	87.50%		
Jan-02					15	15	100.00%		
Feb-02					10	12	83.33%		
Mar-02					5	7	71.43%		
Apr-02					5	5	100.00%		
May-02					2	2	100.00%		
Jun-02					7	7	100.00%		



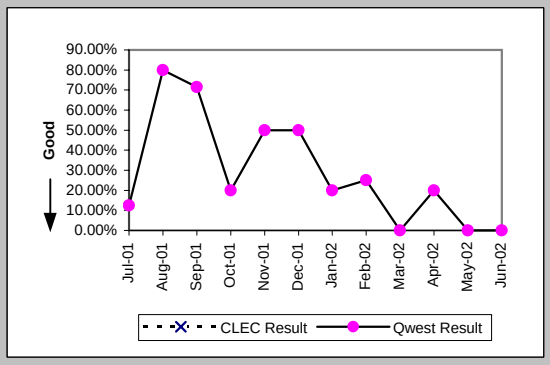
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12:05	8	1:31		
Aug-01					13:32	5	2:42		
Sep-01					14:14	7	2:02		
Oct-01					9:44	5	1:57		
Nov-01					6:14	6	1:02		
Dec-01					20:02	8	2:30		
Jan-02					14:57	15	1:00		
Feb-02					31:13	12	2:36		
Mar-02					21:06	7	3:01		
Apr-02					5:37	5	1:07		
May-02					0:23	2	0:11		
Jun-02					8:44	7	1:15		



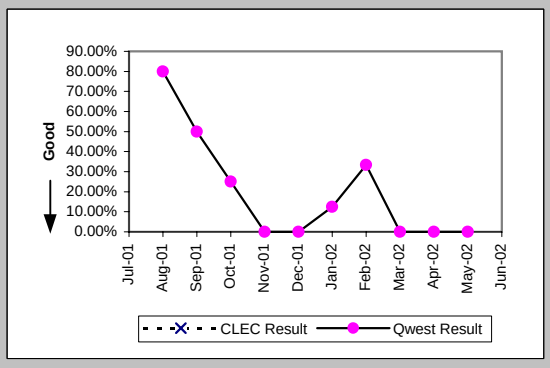
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	8	12.50%		
Aug-01					4	5	80.00%		
Sep-01					5	7	71.43%		
Oct-01					1	5	20.00%		
Nov-01					3	6	50.00%		
Dec-01					4	8	50.00%		
Jan-02					3	15	20.00%		
Feb-02					3	12	25.00%		
Mar-02					0	7	0.00%		
Apr-02					1	5	20.00%		
May-02					0	2	0.00%		
Jun-02					0	7	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

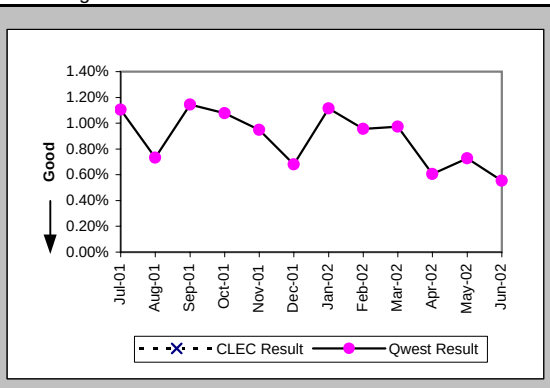
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	5	80.00%		
Sep-01					2	4	50.00%		
Oct-01					1	4	25.00%		
Nov-01					0	2	0.00%		
Dec-01					0	3	0.00%		
Jan-02					1	8	12.50%		
Feb-02					2	6	33.33%		
Mar-02					0	4	0.00%		
Apr-02					0	1	0.00%		
May-02					0	2	0.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

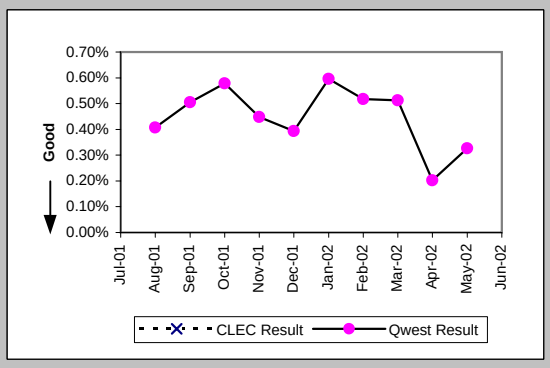
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					40	3622	1.10%		
Aug-01					27	3684	0.73%		
Sep-01					43	3760	1.14%		
Oct-01					41	3806	1.08%		
Nov-01					36	3795	0.95%		
Dec-01					26	3818	0.68%		
Jan-02					43	3857	1.11%		
Feb-02					37	3868	0.96%		
Mar-02					38	3902	0.97%		
Apr-02					24	3964	0.61%		
May-02					29	3984	0.73%		
Jun-02					22	3975	0.55%		



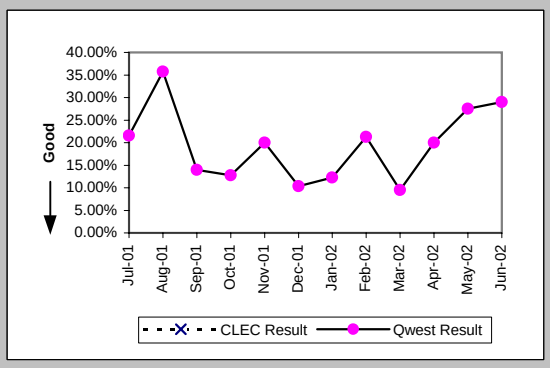
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	3684	0.41%		
Sep-01					19	3760	0.51%		
Oct-01					22	3806	0.58%		
Nov-01					17	3795	0.45%		
Dec-01					15	3818	0.39%		
Jan-02					23	3857	0.60%		
Feb-02					20	3868	0.52%		
Mar-02					20	3902	0.51%		
Apr-02					8	3964	0.20%		
May-02					13	3984	0.33%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

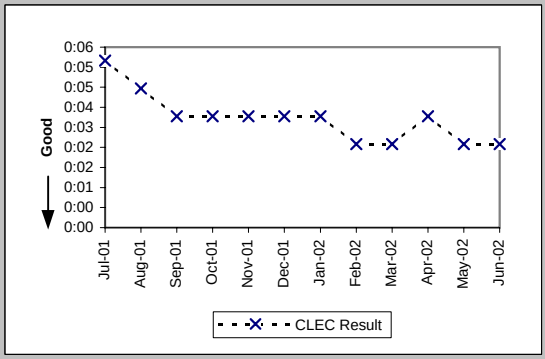
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	51	21.57%		
Aug-01					15	42	35.71%		
Sep-01					7	50	14.00%		
Oct-01					6	47	12.77%		
Nov-01					9	45	20.00%		
Dec-01					3	29	10.34%		
Jan-02					6	49	12.24%		
Feb-02					10	47	21.28%		
Mar-02					4	42	9.52%		
Apr-02					6	30	20.00%		
May-02					11	40	27.50%		
Jun-02					9	31	29.03%		



Checklist #4 - Unbundled Loop Cutovers

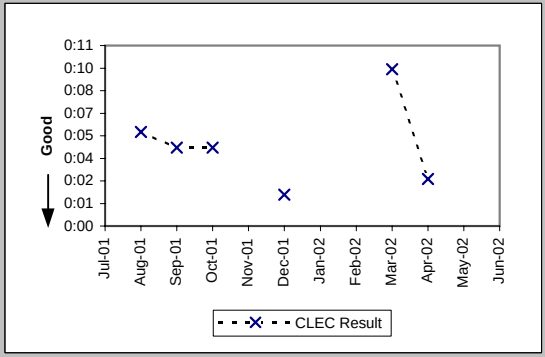
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	119:27	1239	0:06
Aug-01	200:13	2598	0:05
Sep-01	140:45	2197	0:04
Oct-01	216:01	3390	0:04
Nov-01	121:16	1903	0:04
Dec-01	280:23	4153	0:04
Jan-02	133:34	1985	0:04
Feb-02	76:05	1534	0:03
Mar-02	68:20	1273	0:03
Apr-02	94:02	1605	0:04
May-02	69:46	1356	0:03
Jun-02	47:04	996	0:03



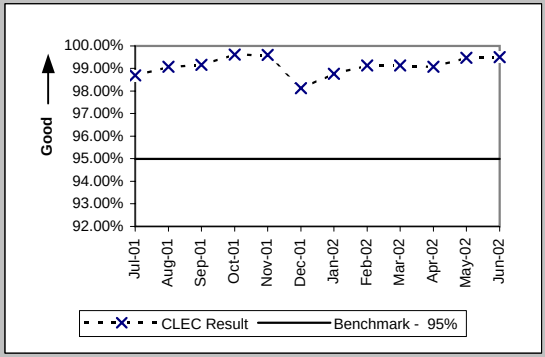
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	1:04	11	0:06
Sep-01	1:00	11	0:05
Oct-01	0:15	3	0:05
Nov-01			
Dec-01	0:16	7	0:02
Jan-02			
Feb-02			
Mar-02	0:10	1	0:10
Apr-02	0:03	1	0:03
May-02			
Jun-02			



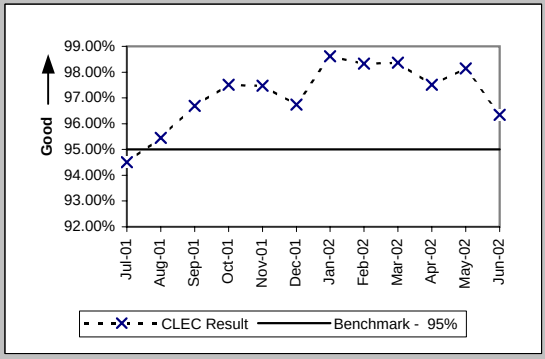
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	754	764	98.69%
Aug-01	1186	1197	99.08%
Sep-01	942	950	99.16%
Oct-01	1325	1330	99.62%
Nov-01	763	766	99.61%
Dec-01	1469	1497	98.13%
Jan-02	877	888	98.76%
Feb-02	576	581	99.14%
Mar-02	455	459	99.13%
Apr-02	644	650	99.08%
May-02	573	576	99.48%
Jun-02	403	405	99.51%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

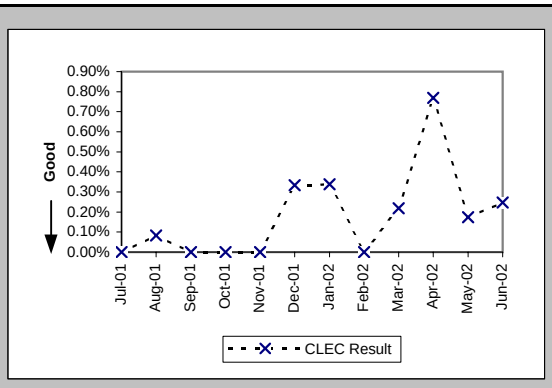
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	344	364	94.51%
Aug-01	503	527	95.45%
Sep-01	321	332	96.69%
Oct-01	352	361	97.51%
Nov-01	270	277	97.47%
Dec-01	267	276	96.74%
Jan-02	285	289	98.62%
Feb-02	295	300	98.33%
Mar-02	241	245	98.37%
Apr-02	235	241	97.51%
May-02	264	269	98.14%
Jun-02	211	219	96.35%



Checklist #4 - Unbundled Loop Cutovers

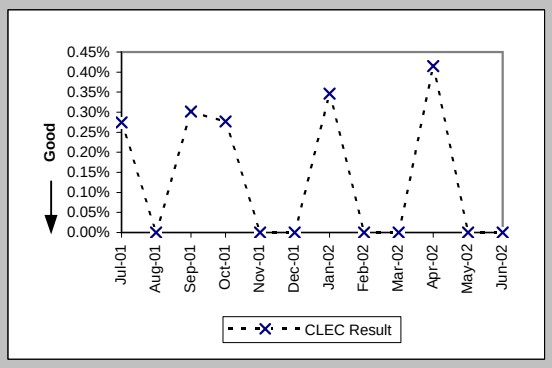
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	764	0.00%
Aug-01	1	1197	0.08%
Sep-01	0	950	0.00%
Oct-01	0	1330	0.00%
Nov-01	0	766	0.00%
Dec-01	5	1497	0.33%
Jan-02	3	888	0.34%
Feb-02	0	581	0.00%
Mar-02	1	459	0.22%
Apr-02	5	650	0.77%
May-02	1	576	0.17%
Jun-02	1	405	0.25%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

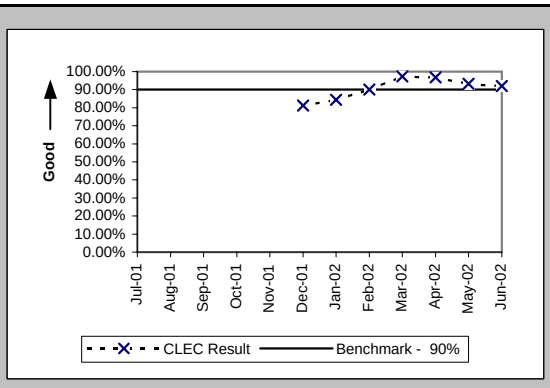
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	364	0.27%
Aug-01	0	527	0.00%
Sep-01	1	332	0.30%
Oct-01	1	361	0.28%
Nov-01	0	277	0.00%
Dec-01	0	276	0.00%
Jan-02	1	289	0.35%
Feb-02	0	300	0.00%
Mar-02	0	245	0.00%
Apr-02	1	241	0.41%
May-02	0	269	0.00%
Jun-02	0	219	0.00%



Checklist #4 - Unbundled Loop - Conditioned

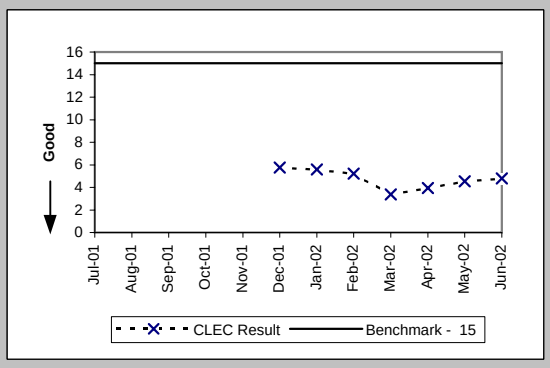
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	160	197	81.22%	39.06%
Jan-02	288	341	84.46%	36.23%
Feb-02	191	212	90.09%	29.87%
Mar-02	178	183	97.27%	16.30%
Apr-02	179	185	96.76%	17.71%
May-02	164	176	93.18%	25.21%
Jun-02	160	174	91.95%	27.20%



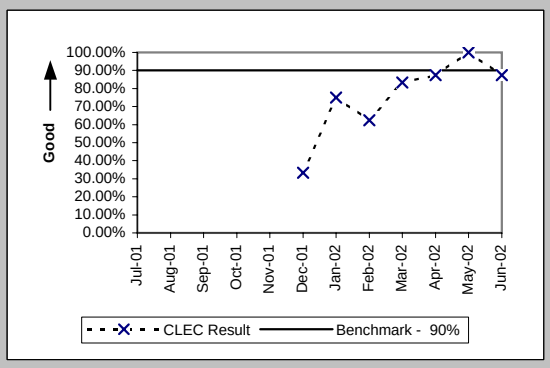
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	760	132	5.76	5.36
Jan-02	1776	317	5.60	4.82
Feb-02	1037	199	5.21	3.50
Mar-02	602	178	3.38	1.43
Apr-02	696	177	3.93	2.08
May-02	746	164	4.55	2.99
Jun-02	811	169	4.80	3.35



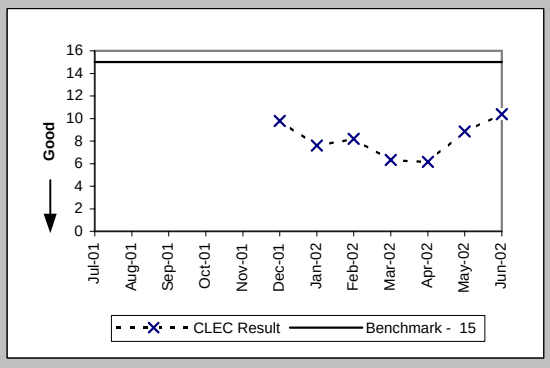
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	9	12	75.00%	43.30%
Feb-02	5	8	62.50%	48.41%
Mar-02	10	12	83.33%	37.27%
Apr-02	7	8	87.50%	33.07%
May-02	8	8	100.00%	0.00%
Jun-02	7	8	87.50%	33.07%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

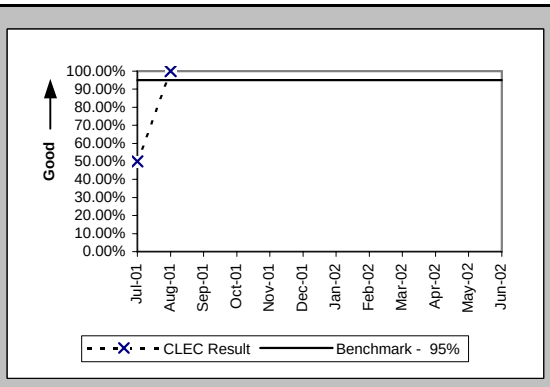
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	49	5	9.80	7.19
Jan-02	38	5	7.60	4.10
Feb-02	41	5	8.20	4.09
Mar-02	38	6	6.33	4.46
Apr-02	37	6	6.17	2.64
May-02	62	7	8.86	3.85
Jun-02	83	8	10.38	4.81



Checklist #4 - Line Sharing Installation

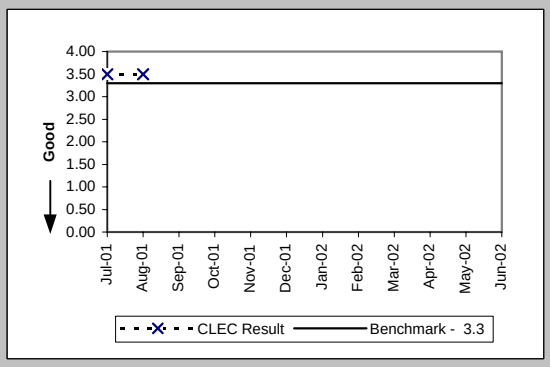
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	2	50.00%	50.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



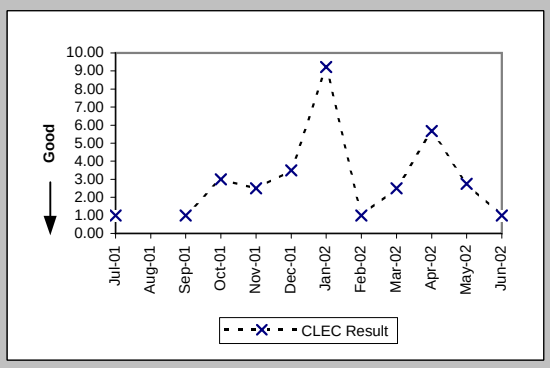
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	7	2	3.50	2.12
Aug-01	14	4	3.50	1.00
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



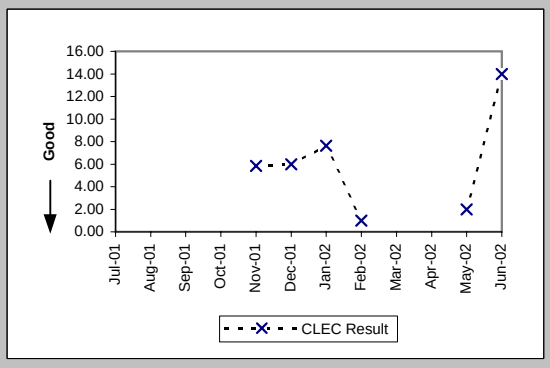
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	1	1.00	
Aug-01				
Sep-01	1	1	1.00	
Oct-01	3	1	3.00	
Nov-01	5	2	2.50	2.12
Dec-01	7	2	3.50	3.54
Jan-02	83	9	9.22	7.87
Feb-02	1	1	1.00	
Mar-02	5	2	2.50	0.71
Apr-02	17	3	5.67	4.04
May-02	11	4	2.75	2.87
Jun-02	4	4	1.00	0.00



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

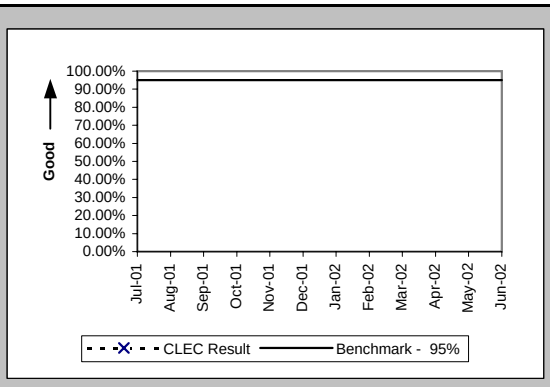
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	35	6	5.83	4.54
Dec-01	24	4	6.00	8.12
Jan-02	61	8	7.62	4.17
Feb-02	1	1	1.00	
Mar-02				
Apr-02				
May-02	2	1	2.00	
Jun-02	14	1	14.00	



Checklist #4 - Line Sharing Installation

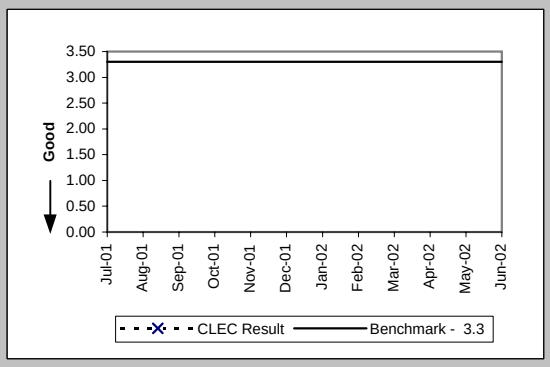
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



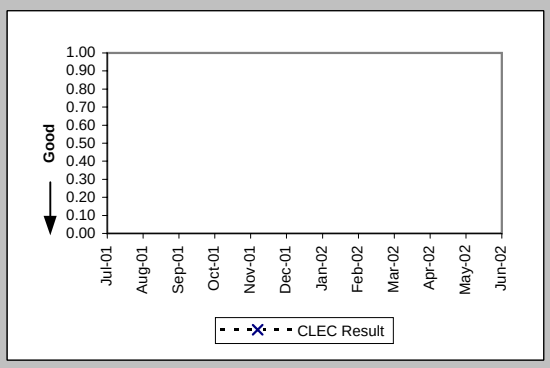
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



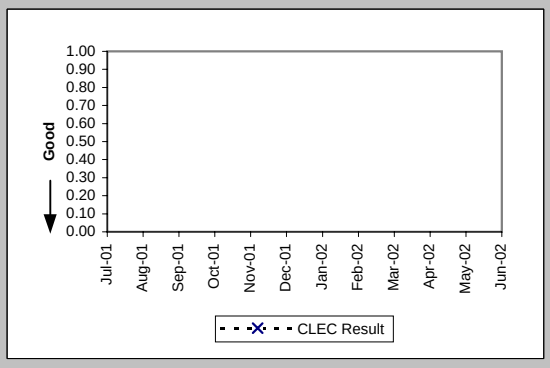
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

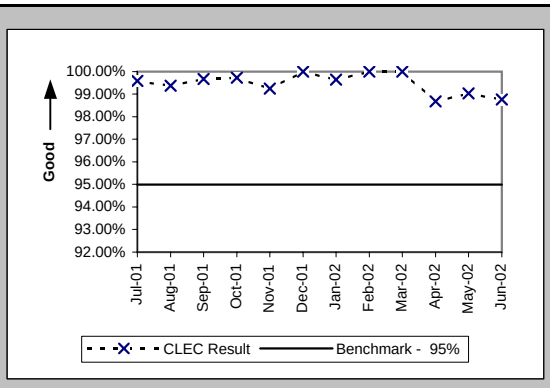
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

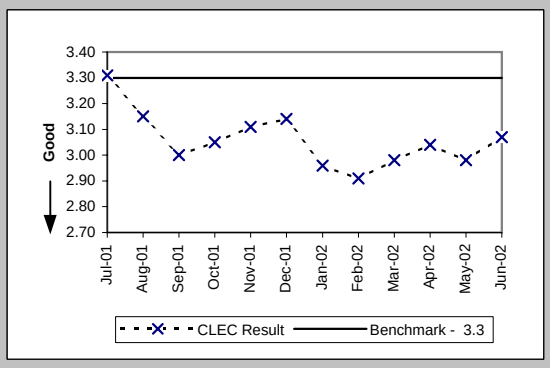
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	244	245	99.59%	6.38%
Aug-01	322	324	99.38%	7.83%
Sep-01	303	304	99.67%	5.73%
Oct-01	370	371	99.73%	5.18%
Nov-01	266	268	99.25%	8.61%
Dec-01	392	392	100.00%	0.00%
Jan-02	570	572	99.65%	5.90%
Feb-02	381	381	100.00%	0.00%
Mar-02	293	293	100.00%	0.00%
Apr-02	298	302	98.68%	11.43%
May-02	309	312	99.04%	9.76%
Jun-02	319	323	98.76%	11.06%



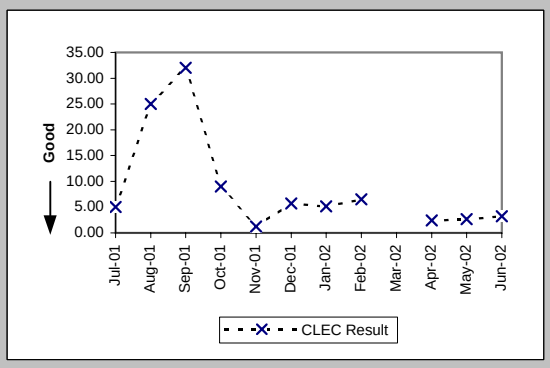
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	474	143	3.31	1.01
Aug-01	715	227	3.15	1.69
Sep-01	660	220	3.00	0.64
Oct-01	913	299	3.05	0.54
Nov-01	581	187	3.11	0.71
Dec-01	569	181	3.14	1.05
Jan-02	1448	490	2.96	0.71
Feb-02	997	343	2.91	0.37
Mar-02	813	273	2.98	0.35
Apr-02	859	283	3.04	0.50
May-02	819	275	2.98	0.47
Jun-02	916	298	3.07	0.66



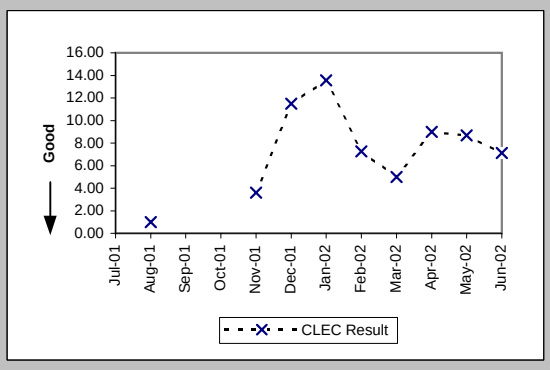
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	5	1	5.00	
Aug-01	25	1	25.00	
Sep-01	32	1	32.00	
Oct-01	9	1	9.00	
Nov-01	5	4	1.25	1.26
Dec-01	63	11	5.73	4.94
Jan-02	67	13	5.15	4.60
Feb-02	13	2	6.50	7.78
Mar-02				
Apr-02	12	5	2.40	1.14
May-02	8	3	2.67	1.15
Jun-02	13	4	3.25	1.89



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

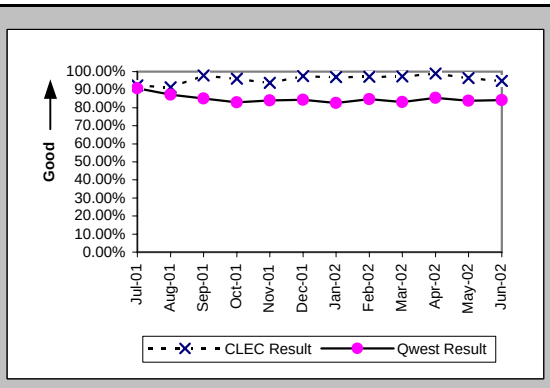
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	1.00	
Sep-01				
Oct-01				
Nov-01	72	20	3.60	2.98
Dec-01	241	21	11.48	7.66
Jan-02	339	25	13.56	7.18
Feb-02	58	8	7.25	4.10
Mar-02	15	3	5.00	3.61
Apr-02	18	2	9.00	0.00
May-02	52	6	8.67	4.80
Jun-02	64	9	7.11	3.95



Checklist #4 - Line Sharing Installation

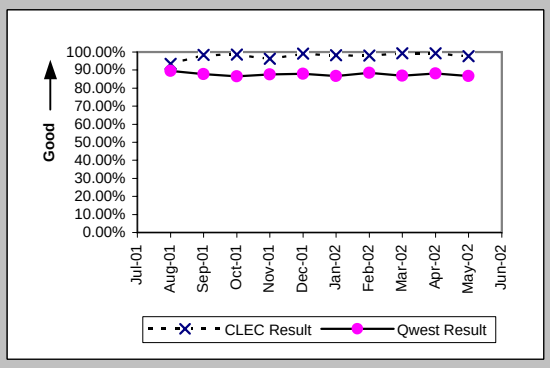
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	245	265	92.45%	26.42%	109236	120251	90.84%	-0.91	-1.55
Aug-01	263	288	91.32%	28.16%	79108	90703	87.22%	-2.08	-2.27
Sep-01	315	322	97.83%	14.58%	51528	60545	85.11%	-6.39	-4.89
Oct-01	339	353	96.03%	19.52%	43147	52039	82.91%	-6.53	-4.97
Nov-01	361	385	93.77%	24.18%	42449	50524	84.02%	-5.2	-4.16
Dec-01	473	485	97.53%	15.53%	37801	44820	84.34%	-7.95	-5.83
Jan-02	733	756	96.96%	17.17%	36145	43752	82.61%	-10.32	-7.27
Feb-02	729	750	97.20%	16.50%	36738	43330	84.79%	-9.38	-6.71
Mar-02	513	527	97.34%	16.08%	35823	43035	83.24%	-8.61	-6.24
Apr-02	470	475	98.95%	10.21%	38028	44498	85.46%	-8.29	-6.04
May-02	456	473	96.41%	18.61%	39481	47083	83.85%	-7.38	-5.49
Jun-02	457	482	94.81%	22.18%	41235	48960	84.22%	-6.35	-4.86



New Service Installation Quality (Percent) (OP-5*) (Parity)

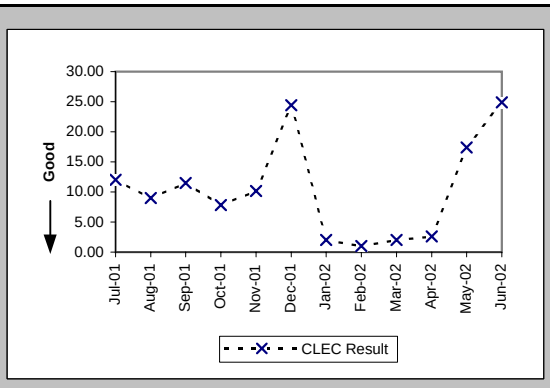
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	269	288	93.40%	24.82%	81215	90703	89.54%	-2.14	-2.3
Sep-01	317	322	98.45%	12.36%	53169	60545	87.82%	-5.82	-4.54
Oct-01	348	353	98.58%	11.82%	44992	52039	86.46%	-6.64	-5.03
Nov-01	371	385	96.36%	18.72%	44270	50524	87.62%	-5.19	-4.15
Dec-01	481	485	99.18%	9.04%	39390	44820	87.88%	-7.58	-5.61
Jan-02	742	756	98.15%	13.48%	37957	43752	86.75%	-9.16	-6.57
Feb-02	735	750	98.00%	14.00%	38299	43330	88.39%	-8.15	-5.95
Mar-02	523	527	99.24%	8.68%	37352	43035	86.79%	-8.39	-6.1
Apr-02	472	475	99.37%	7.92%	39206	44498	88.11%	-7.54	-5.59
May-02	462	473	97.67%	15.07%	40815	47083	86.69%	-7	-5.26
Jun-02									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

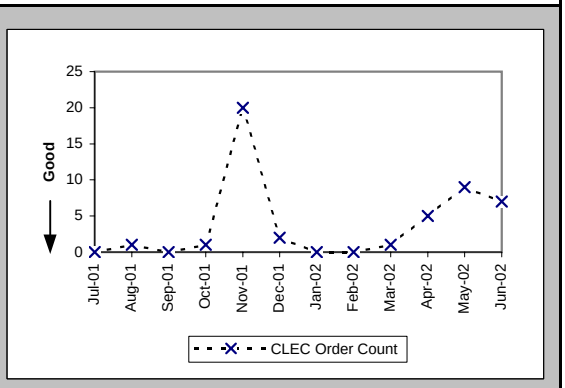
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	12	1	12.00	
Aug-01	18	2	9.00	12.73
Sep-01	23	2	11.50	6.36
Oct-01	39	5	7.80	17.44
Nov-01	285	28	10.18	11.37
Dec-01	122	5	24.40	14.99
Jan-02	2	1	2.00	
Feb-02	1	1	1.00	
Mar-02	4	2	2.00	2.83
Apr-02	13	5	2.60	3.71
May-02	226	13	17.38	51.09
Jun-02	224	9	24.89	68.37



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

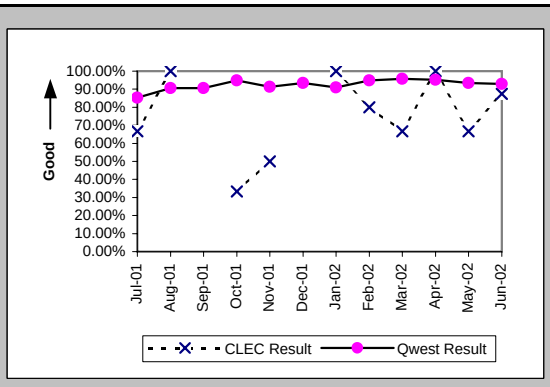
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	0
Oct-01	1
Nov-01	20
Dec-01	2
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	5
May-02	9
Jun-02	7



Checklist #4 - Line Sharing Repair

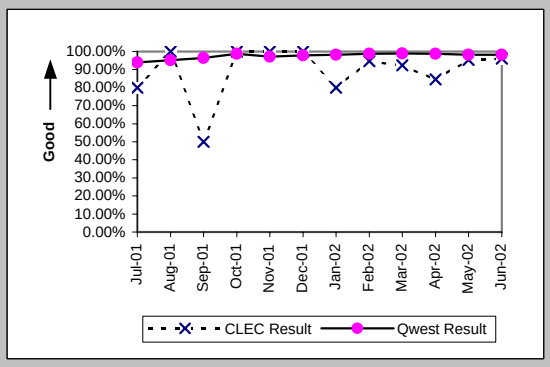
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	28715	33661	85.31%	0.78	-0.53
Aug-01	1	1	100.00%	0.00%	24986	27597	90.54%	-0.32	-1.2
Sep-01					19017	20977	90.66%		
Oct-01	1	3	33.33%	47.14%	16955	17862	94.92%	2.68	0.63
Nov-01	2	4	50.00%	50.00%	13464	14743	91.32%	2.04	0.24
Dec-01					11176	11957	93.47%		
Jan-02	4	4	100.00%	0.00%	11834	13007	90.98%	-0.63	-1.38
Feb-02	4	5	80.00%	40.00%	10129	10675	94.89%	1.14	-0.31
Mar-02	2	3	66.67%	47.14%	12697	13270	95.68%	1.52	-0.08
Apr-02	2	2	100.00%	0.00%	12601	13246	95.13%	-0.32	-1.19
May-02	4	6	66.67%	47.14%	16411	17563	93.44%	1.9	0.15
Jun-02	7	8	87.50%	33.07%	16294	17540	92.90%	0.59	-0.64



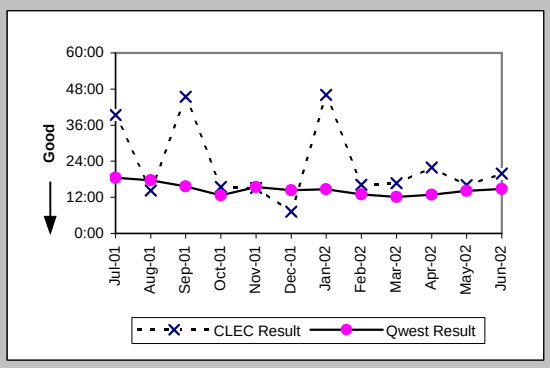
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	40274	42866	93.95%	1.04	-0.37
Aug-01	7	7	100.00%	0.00%	35236	37022	95.18%	-0.6	-1.36
Sep-01	2	4	50.00%	50.00%	27021	28016	96.45%	2.69	0.63
Oct-01	6	6	100.00%	0.00%	23869	24172	98.75%	-0.28	-1.17
Nov-01	10	10	100.00%	0.00%	19341	19905	97.17%	-0.54	-1.33
Dec-01	4	4	100.00%	0.00%	15685	16029	97.85%	-0.3	-1.18
Jan-02	12	15	80.00%	40.00%	17187	17500	98.21%	3.06	0.86
Feb-02	18	19	94.74%	22.33%	14182	14367	98.71%	1.17	-0.29
Mar-02	12	13	92.31%	26.65%	17099	17272	99.00%	1.52	-0.08
Apr-02	11	13	84.62%	36.08%	17181	17387	98.82%	2.58	0.57
May-02	21	22	95.45%	20.83%	22427	22827	98.25%	0.88	-0.47
Jun-02	25	26	96.15%	19.23%	22073	22469	98.24%	0.76	-0.54



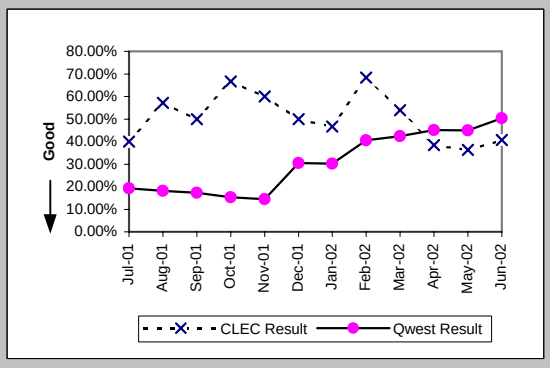
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	196:46	5	39:21	25:33	794391:33	42866	18:32	2.33	0.41
Aug-01	99:39	7	14:14	8:48	653262:50	37022	17:39	-0.57	-1.34
Sep-01	181:42	4	45:25	24:36	439080:10	28016	15:40	2.65	0.61
Oct-01	92:23	6	15:24	10:38	307070:20	24172	12:42	0.75	-0.54
Nov-01	151:02	10	15:06	14:35	307897:19	19905	15:28	-0.08	-1.05
Dec-01	28:57	4	7:14	6:50	230890:19	16029	14:24	-1.09	-1.66
Jan-02	690:13	15	46:01	94:03	256696:42	17500	14:40	2.88	0.75
Feb-02	307:21	19	16:11	11:31	186550:50	14367	12:59	1.25	-0.24
Mar-02	216:51	13	16:41	19:57	210085:16	17272	12:10	1.44	-0.12
Apr-02	284:40	13	21:54	24:00	223523:44	17387	12:51	2.07	0.26
May-02	353:24	22	16:04	11:18	323835:36	22827	14:11	0.86	-0.48
Jun-02	517:46	26	19:55	23:09	331895:35	22469	14:46	1.91	0.16



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

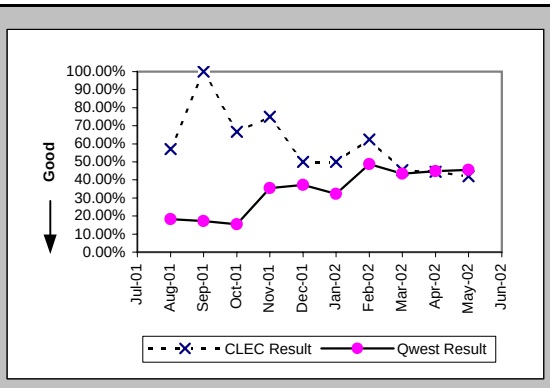
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	5	40.00%	48.99%	8486	44032	19.27%	1.04	-0.37
Aug-01	4	7	57.14%	49.49%	6913	37936	18.22%	2.22	0.35
Sep-01	2	4	50.00%	50.00%	4999	28984	17.25%	1.42	-0.14
Oct-01	4	6	66.67%	47.14%	3856	25099	15.36%	2.71	0.65
Nov-01	6	10	60.00%	48.99%	2999	20693	14.49%	3.24	0.97
Dec-01	2	4	50.00%	50.00%	44	144	30.56%	0.75	-0.54
Jan-02	7	15	46.67%	49.89%	45	149	30.20%	1.26	-0.23
Feb-02	13	19	68.42%	46.48%	47	116	40.52%	2.24	0.36
Mar-02	7	13	53.85%	49.85%	70	165	42.42%	0.78	-0.53
Apr-02	5	13	38.46%	48.65%	82	182	45.05%	-0.46	-1.28
May-02	8	22	36.36%	48.10%	66	147	44.90%	-0.75	-1.46
Jun-02	11	27	40.74%	49.14%	79	157	50.32%	-0.92	-1.56



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

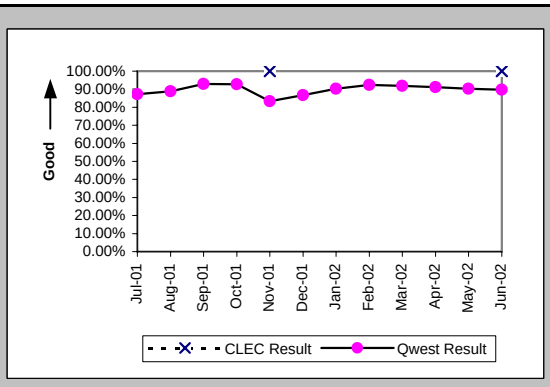
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	7	57.14%	49.49%	6333	34844	18.18%	2.22	0.35
Sep-01	2	2	100.00%	0.00%	4595	26709	17.20%	2.18	0.33
Oct-01	2	3	66.67%	47.14%	3555	23106	15.39%	1.83	0.12
Nov-01	6	8	75.00%	43.30%	55	155	35.48%	2.15	0.31
Dec-01	1	2	50.00%	50.00%	35	94	37.23%	0.29	-0.82
Jan-02	7	14	50.00%	50.00%	32	99	32.32%	1.26	-0.24
Feb-02	10	16	62.50%	48.41%	39	80	48.75%	0.95	-0.42
Mar-02	5	11	45.45%	49.79%	46	106	43.40%	0.12	-0.93
Apr-02	4	9	44.44%	49.69%	43	96	44.79%	-0.02	-1.01
May-02	8	19	42.11%	49.37%	36	79	45.57%	-0.27	-1.17
Jun-02									



Checklist #4 - Line Sharing Repair

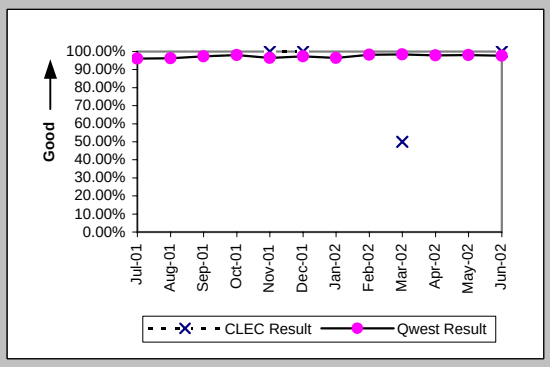
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4777	5473	87.28%		
Aug-01					4667	5254	88.83%		
Sep-01					3602	3875	92.95%		
Oct-01					2990	3225	92.71%		
Nov-01	1	1	100.00%	0.00%	2492	2991	83.32%	-0.45	-1.27
Dec-01					1948	2249	86.62%		
Jan-02					1951	2162	90.24%		
Feb-02					1665	1801	92.45%		
Mar-02					2054	2237	91.82%		
Apr-02					2048	2248	91.10%		
May-02					2534	2807	90.27%		
Jun-02	1	1	100.00%	0.00%	3378	3765	89.72%	-0.34	-1.21



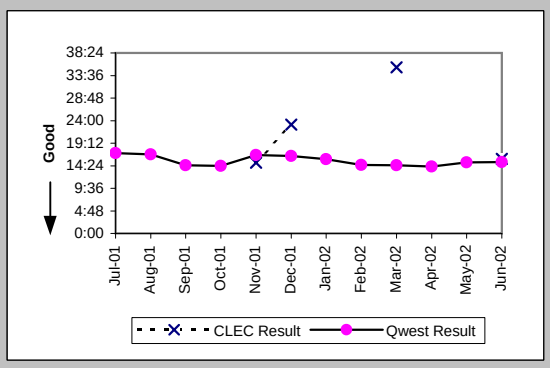
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6796	7067	96.17%		
Aug-01					6810	7070	96.32%		
Sep-01					4872	5004	97.36%		
Oct-01					4251	4334	98.08%		
Nov-01	3	3	100.00%	0.00%	3896	4041	96.41%	-0.33	-1.2
Dec-01	2	2	100.00%	0.00%	3028	3113	97.27%	-0.24	-1.14
Jan-02					2939	3048	96.42%		
Feb-02					2507	2552	98.24%		
Mar-02	1	2	50.00%	50.00%	3065	3117	98.33%	2.13	0.3
Apr-02					3038	3105	97.84%		
May-02					3772	3844	98.13%		
Jun-02	1	1	100.00%	0.00%	4642	4752	97.69%	-0.15	-1.09



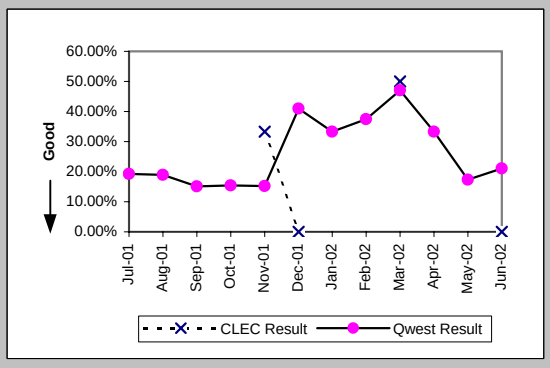
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					120881:12	7067	17:06		
Aug-01					118745:05	7070	16:48		
Sep-01					72718:07	5004	14:32		
Oct-01					62413:53	4334	14:24		
Nov-01	45:09	3	15:03	9:30	67317:30	4041	16:40	-0.19	-1.11
Dec-01	46:16	2	23:08	0:35	51387:13	3113	16:30	1.02	-0.38
Jan-02					48189:01	3048	15:49		
Feb-02					37205:03	2552	14:35		
Mar-02	70:40	2	35:20	22:15	45151:13	3117	14:29	1.93	0.17
Apr-02					44219:56	3105	14:14		
May-02					57973:33	3844	15:05		
Jun-02	15:52	1	15:52		72127:49	4752	15:11	-0.01	-1



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

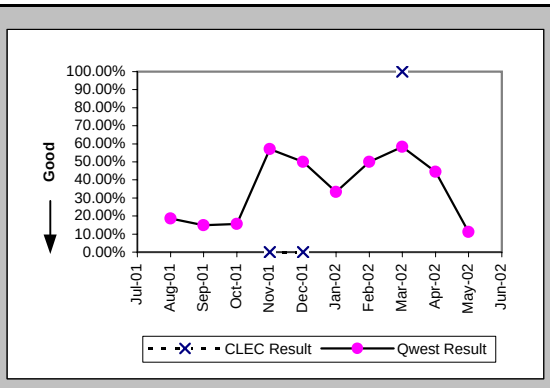
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1384	7195	19.24%		
Aug-01					1352	7156	18.89%		
Sep-01					770	5085	15.14%		
Oct-01					681	4421	15.40%		
Nov-01	1	3	33.33%	47.14%	629	4132	15.22%	0.75	-0.55
Dec-01	0	2	0.00%	0.00%	9	22	40.91%	-1.13	-1.68
Jan-02					7	21	33.33%		
Feb-02					6	16	37.50%		
Mar-02	1	2	50.00%	50.00%	8	17	47.06%	-0.04	-1.03
Apr-02					6	18	33.33%		
May-02					4	23	17.39%		
Jun-02	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

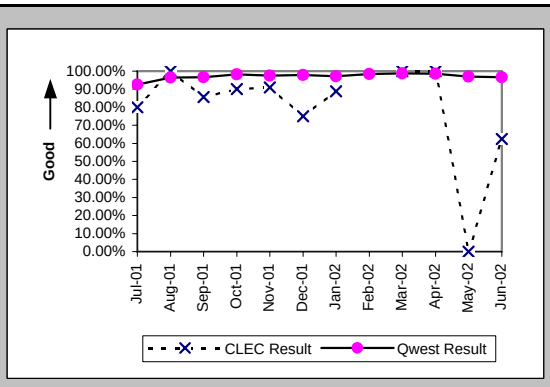
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1165	6234	18.69%		
Sep-01					676	4548	14.86%		
Oct-01					605	3873	15.62%		
Nov-01	0	2	0.00%	0.00%	12	21	57.14%	-1.56	-1.95
Dec-01	0	1	0.00%	0.00%	7	14	50.00%	-0.97	-1.59
Jan-02					4	12	33.33%		
Feb-02					5	10	50.00%		
Mar-02	1	1	100.00%	0.00%	7	12	58.33%	0.47	-0.71
Apr-02					4	9	44.44%		
May-02					1	9	11.11%		
Jun-02									



Checklist #4 - Line Sharing Repair

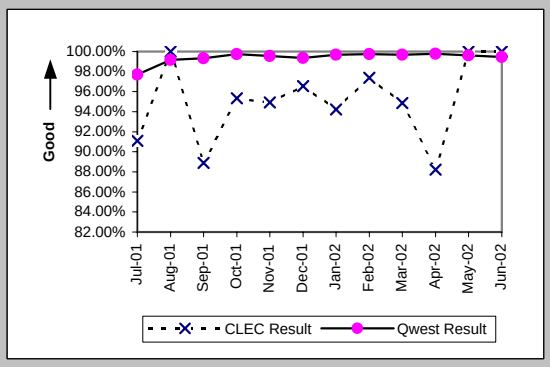
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	10	80.00%	40.00%	7712	8332	92.56%	1.29	-0.22
Aug-01	7	7	100.00%	0.00%	6834	7091	96.38%	-0.51	-1.31
Sep-01	6	7	85.71%	34.99%	5725	5925	96.62%	1.19	-0.28
Oct-01	9	10	90.00%	30.00%	5946	6055	98.20%	1.34	-0.18
Nov-01	10	11	90.91%	28.75%	5242	5379	97.45%	1.08	-0.34
Dec-01	3	4	75.00%	43.30%	4708	4808	97.92%	1.74	0.06
Jan-02	16	18	88.89%	31.43%	5692	5859	97.15%	1.63	-0.01
Feb-02					4806	4888	98.32%		
Mar-02	1	1	100.00%	0.00%	6896	6986	98.71%	-0.11	-1.07
Apr-02	2	2	100.00%	0.00%	3828	3880	98.66%	-0.16	-1.1
May-02	0	2	0.00%	0.00%	4598	4743	96.94%	3.33	1.02
Jun-02	5	8	62.50%	48.41%	4712	4873	96.70%	3.14	0.91



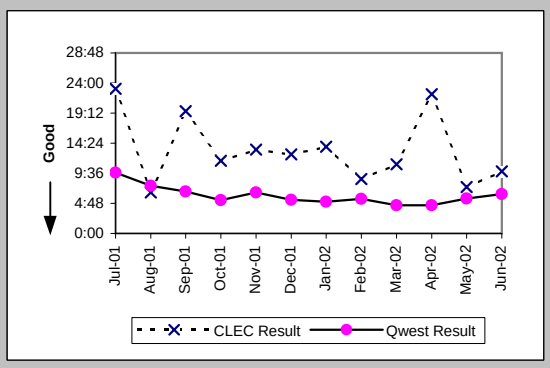
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	45	91.11%	28.46%	14336	14673	97.70%	2.28	0.39
Aug-01	42	42	100.00%	0.00%	12840	12946	99.18%	-0.59	-1.36
Sep-01	24	27	88.89%	31.43%	10718	10791	99.32%	3.37	1.05
Oct-01	41	43	95.35%	21.06%	11327	11355	99.75%	2.81	0.71
Nov-01	56	59	94.92%	21.97%	10382	10430	99.54%	3.01	0.83
Dec-01	28	29	96.55%	18.25%	9024	9081	99.37%	1.34	-0.19
Jan-02	49	52	94.23%	23.32%	11192	11228	99.68%	3.42	1.08
Feb-02	37	38	97.37%	16.01%	9952	9978	99.74%	1.65	0
Mar-02	37	39	94.87%	22.06%	12138	12175	99.70%	2.74	0.66
Apr-02	15	17	88.24%	32.22%	8630	8650	99.77%	3.4	1.07
May-02	33	33	100.00%	0.00%	9566	9602	99.63%	-0.35	-1.21
Jun-02	30	30	100.00%	0.00%	9073	9123	99.45%	-0.41	-1.25



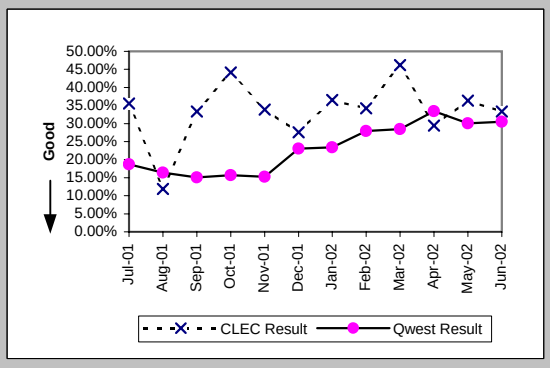
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1039:27	45	23:06	50:20	142481:11	14673	9:43	2.88	0.75
Aug-01	274:00	42	6:31	7:02	98928:43	12946	7:38	-0.49	-1.3
Sep-01	526:41	27	19:30	24:23	72040:50	10791	6:41	3.72	1.26
Oct-01	498:20	43	11:35	18:30	60278:18	11355	5:19	3.72	1.26
Nov-01	789:02	59	13:22	14:53	68310:29	10430	6:33	3.09	0.88
Dec-01	366:04	29	12:37	17:25	48753:49	9081	5:22	2.58	0.57
Jan-02	719:19	52	13:50	23:57	56544:30	11228	5:02	3.72	1.26
Feb-02	330:54	38	8:42	16:23	54903:57	9978	5:30	2.12	0.29
Mar-02	429:44	39	11:01	15:49	54491:49	12175	4:29	3.72	1.26
Apr-02	377:27	17	22:12	35:00	39088:05	8650	4:31	3.72	1.26
May-02	243:59	33	7:24	9:13	53286:25	9602	5:33	1.31	-0.2
Jun-02	296:41	30	9:53	11:41	57332:54	9123	6:17	1.85	0.13



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

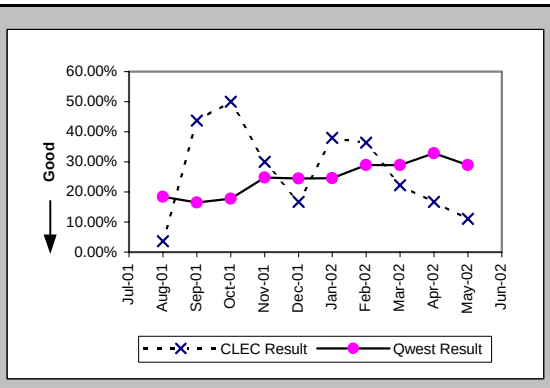
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	45	35.56%	47.87%	2739	14674	18.67%	2.67	0.63
Aug-01	5	42	11.90%	32.38%	2124	12947	16.41%	-0.79	-1.48
Sep-01	9	27	33.33%	47.14%	1627	10792	15.08%	2.37	0.44
Oct-01	19	43	44.19%	49.66%	1779	11357	15.66%	4.42	1.69
Nov-01	20	59	33.90%	47.34%	1595	10432	15.29%	3.54	1.15
Dec-01	8	29	27.59%	44.69%	76	330	23.03%	0.56	-0.66
Jan-02	19	52	36.54%	48.15%	77	329	23.40%	1.96	0.19
Feb-02	13	38	34.21%	47.44%	70	251	27.89%	0.8	-0.52
Mar-02	18	39	46.15%	49.85%	81	285	28.42%	2.18	0.33
Apr-02	5	17	29.41%	45.56%	106	317	33.44%	-0.34	-1.21
May-02	12	33	36.36%	48.10%	134	446	30.04%	0.76	-0.54
Jun-02	10	30	33.33%	47.14%	96	315	30.48%	0.33	-0.8



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

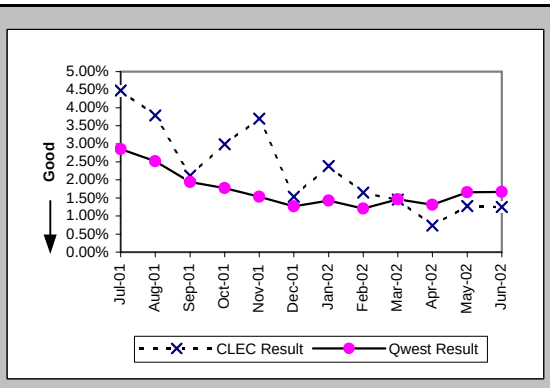
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	28	3.57%	18.56%	1206	6562	18.38%	-2.02	-2.23
Sep-01	7	16	43.75%	49.61%	865	5237	16.52%	2.54	0.54
Oct-01	9	18	50.00%	50.00%	951	5345	17.79%	3.08	0.87
Nov-01	9	30	30.00%	45.83%	74	299	24.75%	0.63	-0.61
Dec-01	2	12	16.67%	37.27%	56	229	24.45%	-0.61	-1.37
Jan-02	11	29	37.93%	48.52%	47	191	24.61%	1.47	-0.11
Feb-02	8	22	36.36%	48.10%	53	183	28.96%	0.71	-0.57
Mar-02	2	9	22.22%	41.57%	64	221	28.96%	-0.44	-1.27
Apr-02	1	6	16.67%	37.27%	75	228	32.89%	-0.84	-1.51
May-02	1	9	11.11%	31.43%	94	325	28.92%	-1.16	-1.71
Jun-02									



Checklist #4 - Line Sharing Repair

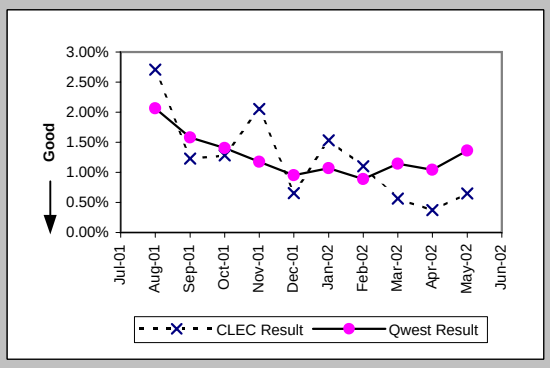
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50	1117	4.48%	20.68%	65901	2309387	2.85%	3.26	0.98
Aug-01	49	1293	3.79%	19.09%	58039	2308549	2.51%	2.93	0.78
Sep-01	31	1463	2.12%	14.40%	44861	2308320	1.94%	0.49	-0.7
Oct-01	49	1641	2.99%	17.02%	40877	2303886	1.77%	3.72	1.26
Nov-01	72	1947	3.70%	18.87%	35257	2295896	1.54%	7.76	3.72
Dec-01	35	2284	1.53%	12.28%	28891	2286370	1.26%	1.15	-0.3
Jan-02	67	2811	2.38%	15.25%	32509	2276557	1.43%	4.27	1.59
Feb-02	57	3458	1.65%	12.73%	27436	2268894	1.21%	2.36	0.44
Mar-02	54	3715	1.45%	11.97%	33096	2260726	1.46%	-0.05	-1.03
Apr-02	30	4057	0.74%	8.57%	29482	2249424	1.31%	-3.2	-2.94
May-02	55	4305	1.28%	11.23%	36959	2234958	1.65%	-1.93	-2.18
Jun-02	58	4630	1.25%	11.12%	37077	2221697	1.67%	-2.21	-2.34



Trouble Rate (Percent) (MR-8*) (Parity)

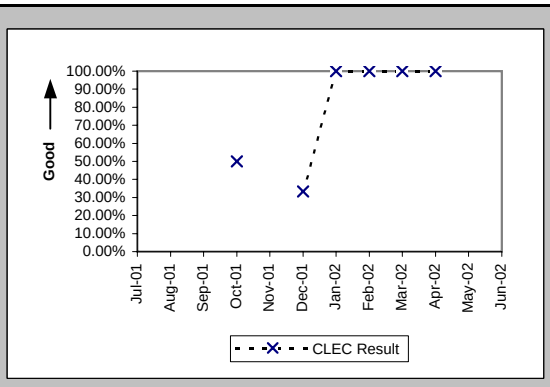
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	35	1293	2.71%	16.23%	47640	2308549	2.06%	1.63	-0.01
Sep-01	18	1463	1.23%	11.02%	36494	2308320	1.58%	-1.07	-1.65
Oct-01	21	1641	1.28%	11.24%	32324	2303886	1.40%	-0.42	-1.26
Nov-01	40	1947	2.05%	14.19%	26949	2295896	1.17%	3.61	1.19
Dec-01	15	2284	0.66%	8.08%	21816	2286370	0.95%	-1.46	-1.89
Jan-02	43	2811	1.53%	12.27%	24282	2276557	1.07%	2.39	0.45
Feb-02	38	3458	1.10%	10.43%	20133	2268894	0.89%	1.33	-0.19
Mar-02	21	3715	0.57%	7.50%	25828	2260726	1.14%	-3.31	-3.01
Apr-02	15	4057	0.37%	6.07%	23470	2249424	1.04%	-4.22	-3.56
May-02	28	4305	0.65%	8.04%	30401	2234958	1.36%	-4.02	-3.44
Jun-02									



Checklist #4 - Sub-Loop Unbundling Installation

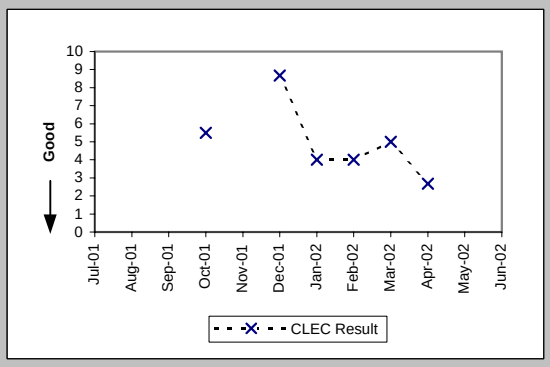
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	4	50.00%	50.00%
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02	2	2	100.00%	0.00%
Apr-02	3	3	100.00%	0.00%
May-02				
Jun-02				



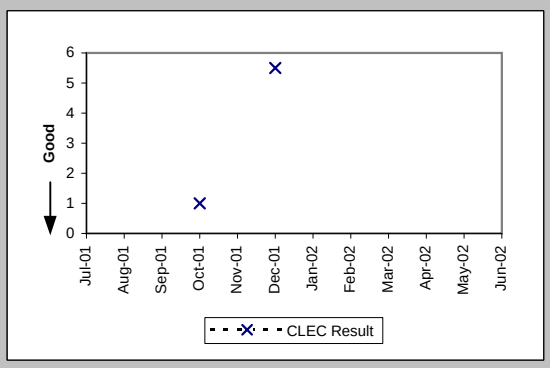
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	3.21
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	
Mar-02	10	2	5.00	0.00
Apr-02	8	3	2.67	2.08
May-02				
Jun-02				



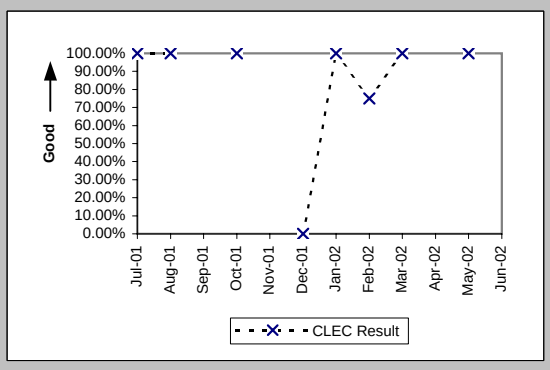
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	0.71
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs

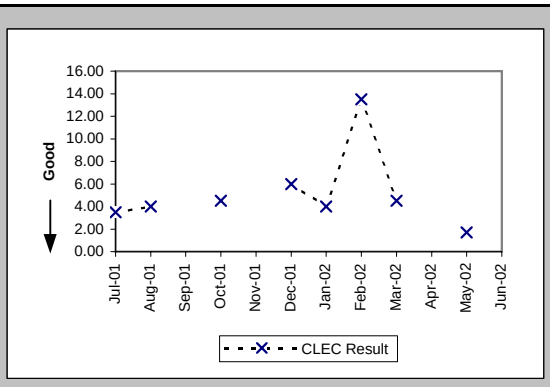
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%
Mar-02	2	2	100.00%	0.00%
Apr-02				
May-02	13	13	100.00%	0.00%
Jun-02				



Checklist #4 - Sub-Loop Unbundling Installation

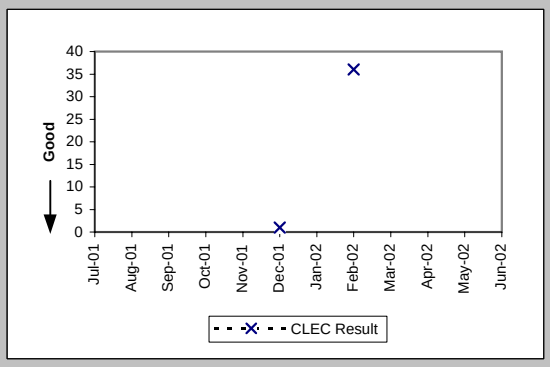
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01	6	1	6.00	
Jan-02	12	3	4.00	0.00
Feb-02	54	4	13.50	20.34
Mar-02	9	2	4.50	2.12
Apr-02				
May-02	22	13	1.69	0.48
Jun-02				



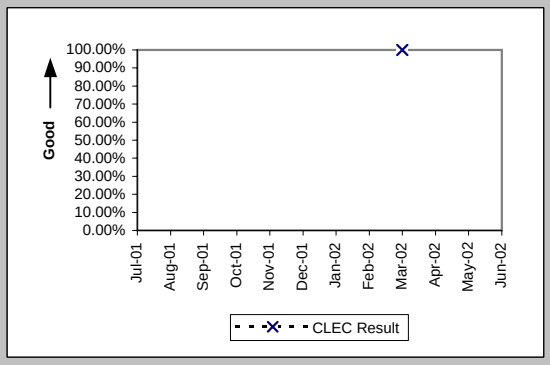
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	
Mar-02				
Apr-02				
May-02				
Jun-02				



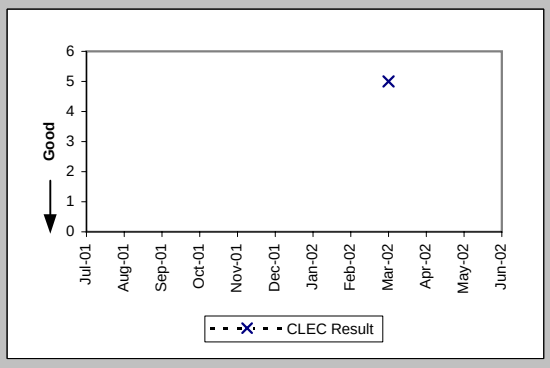
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02				
Jun-02				



Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches

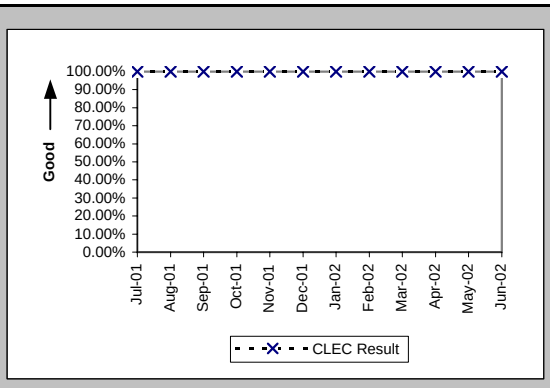
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02				
May-02				
Jun-02				



Checklist #4 - Sub-Loop Unbundling Installation

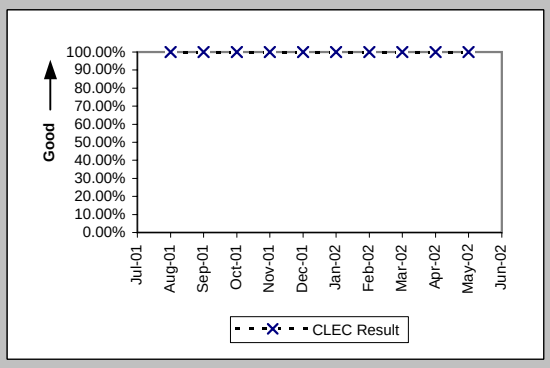
New Service Installation Quality (Percent) (OP-5) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	8	8	100.00%	0.00%
Jun-02	7	7	100.00%	0.00%



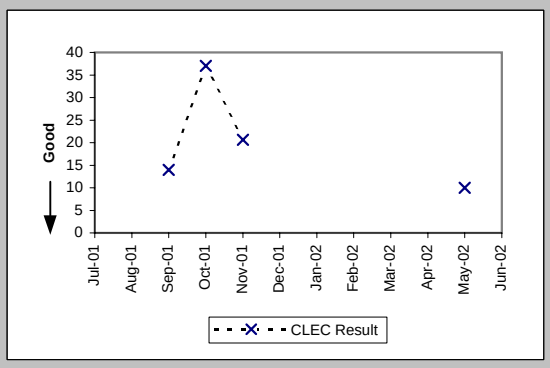
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	8	8	100.00%	0.00%
Jun-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

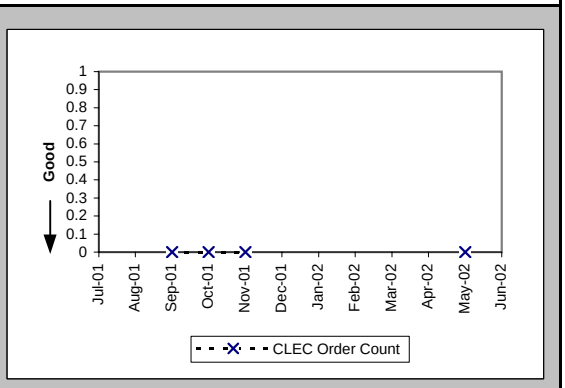
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	14	1	14.00	
Oct-01	37	1	37.00	
Nov-01	62	3	20.67	32.33
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	10	1	10.00	
Jun-02				



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)

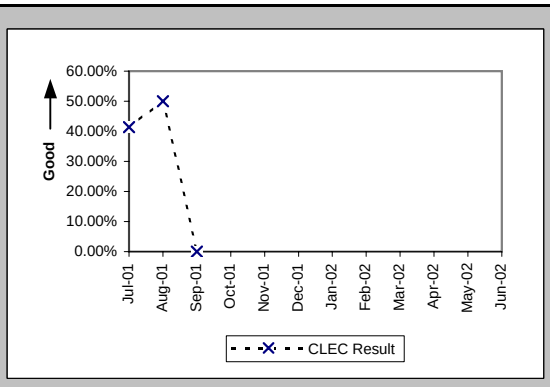
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	



Checklist #4 - Dark Fiber - Loop Installation

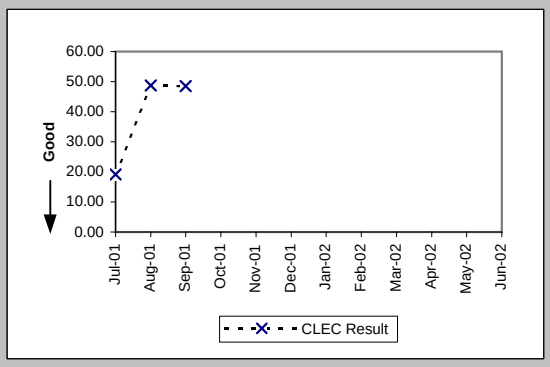
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	0	67	0.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



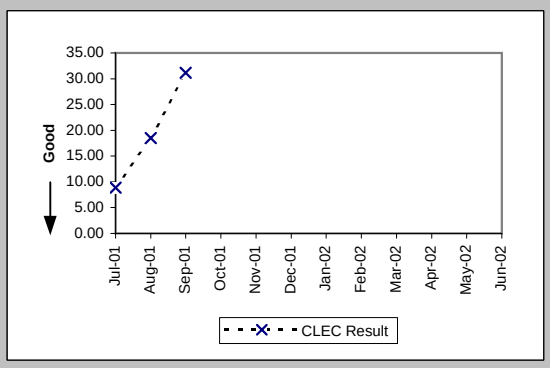
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3247	67	48.46	5.69
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



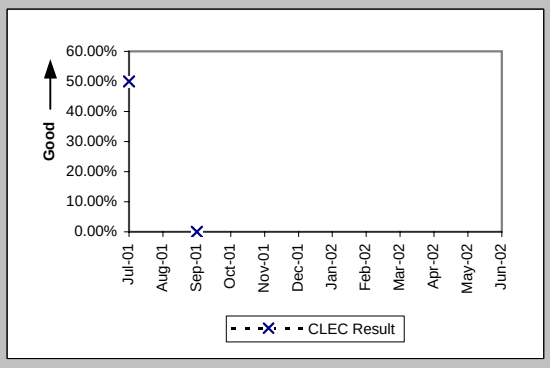
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2089	67	31.18	7.97
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



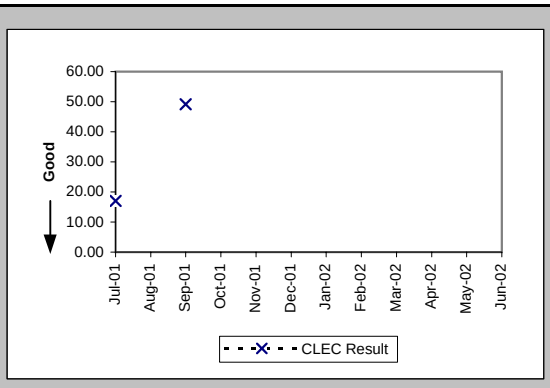
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	2	50.00%	50.00%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

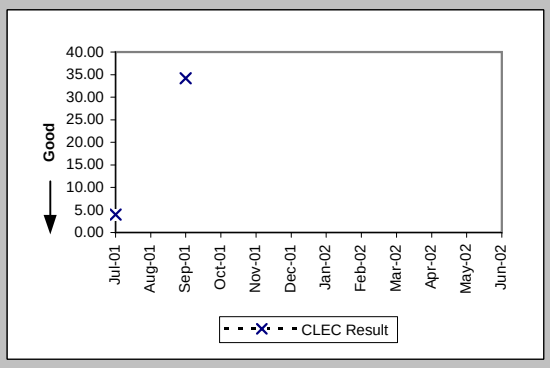


Checklist #4 - Dark Fiber - Loop Installation

Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	34	2	17.00	1.41
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

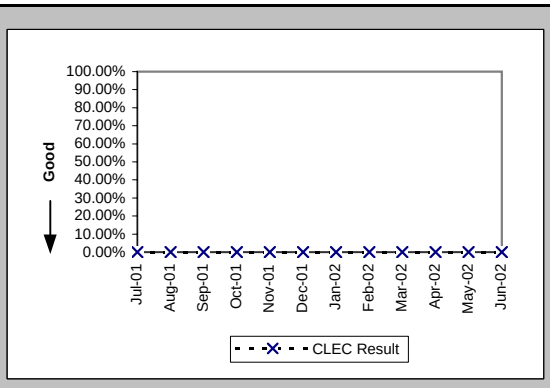


Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

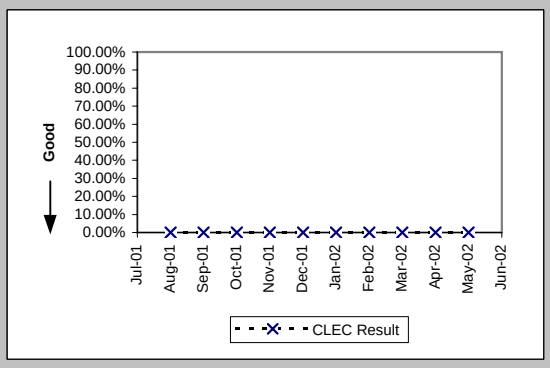


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	21	0.00%	0.00%
Aug-01	0	25	0.00%	0.00%
Sep-01	0	25	0.00%	0.00%
Oct-01	0	6	0.00%	0.00%
Nov-01	0	6	0.00%	0.00%
Dec-01	0	6	0.00%	0.00%
Jan-02	0	4	0.00%	0.00%
Feb-02	0	4	0.00%	0.00%
Mar-02	0	5	0.00%	0.00%
Apr-02	0	5	0.00%	0.00%
May-02	0	5	0.00%	0.00%
Jun-02	0	3	0.00%	0.00%



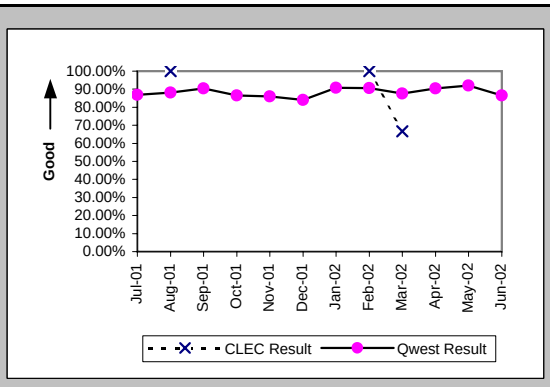
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	25	0.00%	0.00%
Sep-01	0	25	0.00%	0.00%
Oct-01	0	6	0.00%	0.00%
Nov-01	0	6	0.00%	0.00%
Dec-01	0	6	0.00%	0.00%
Jan-02	0	4	0.00%	0.00%
Feb-02	0	4	0.00%	0.00%
Mar-02	0	5	0.00%	0.00%
Apr-02	0	5	0.00%	0.00%
May-02	0	5	0.00%	0.00%
Jun-02				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

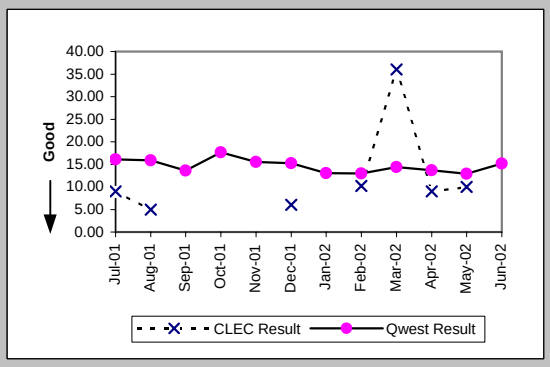
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					483	556	86.87%		
Aug-01	1	1	100.00%	0.00%	594	674	88.13%	-0.37	-1.22
Sep-01					497	550	90.36%		
Oct-01					614	709	86.60%		
Nov-01					553	643	86.00%		
Dec-01					433	515	84.08%		
Jan-02					604	665	90.83%		
Feb-02	3	3	100.00%	0.00%	570	629	90.62%	-0.56	-1.34
Mar-02	2	3	66.67%	47.14%	455	519	87.67%	0.89	-0.46
Apr-02					612	677	90.40%		
May-02					619	673	91.98%		
Jun-02					608	703	86.49%		



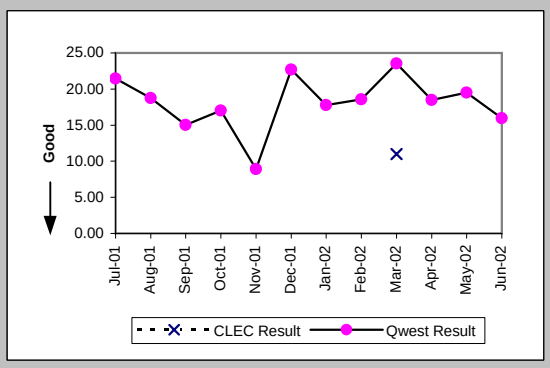
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	1	9.00		13333	829	16.08	-0.46	-1.28
Aug-01	10	2	5.00	5.66	15588	982	15.87	-1.08	-1.65
Sep-01					11688	856	13.65		
Oct-01					19055	1079	17.66		
Nov-01					13964	901	15.50		
Dec-01	6	1	6.00		10358	679	15.25	-0.57	-1.35
Jan-02					10859	831	13.07		
Feb-02	174	17	10.24	4.79	9711	748	12.98	-1.02	-1.62
Mar-02	108	3	36.00	9.54	8945	620	14.43	2.07	0.26
Apr-02	9	1	9.00		11057	807	13.70	-0.44	-1.26
May-02	10	1	10.00		10166	787	12.92	-0.29	-1.17
Jun-02					12949	854	15.16		



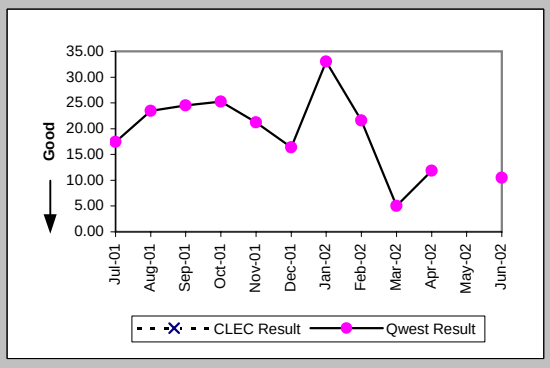
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3090	144	21.46		
Aug-01					3154	168	18.77		
Sep-01					1939	129	15.03		
Oct-01					3523	207	17.02		
Nov-01					2953	332	8.89		
Dec-01					3180	140	22.71		
Jan-02					1634	92	17.76		
Feb-02					1543	83	18.59		
Mar-02	11	1	11.00		2331	99	23.55	-0.16	-1.1
Apr-02					1681	91	18.47		
May-02					1404	72	19.50		
Jun-02					2056	129	15.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

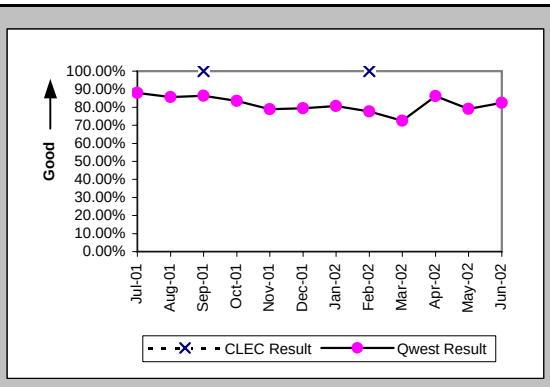
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					349	20	17.45		
Aug-01					399	17	23.47		
Sep-01					196	8	24.50		
Oct-01					455	18	25.28		
Nov-01					510	24	21.25		
Dec-01					164	10	16.40		
Jan-02					297	9	33.00		
Feb-02					108	5	21.60		
Mar-02					5	1	5.00		
Apr-02					71	6	11.83		
May-02									
Jun-02					63	6	10.50		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

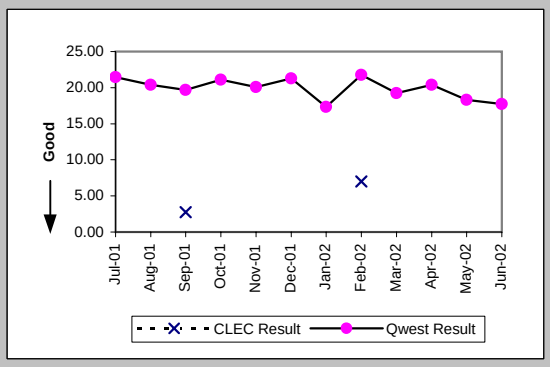
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					174	198	87.88%		
Aug-01					161	188	85.64%		
Sep-01	12	12	100.00%	0.00%	120	139	86.33%	-1.32	-1.8
Oct-01					131	157	83.44%		
Nov-01					135	171	78.95%		
Dec-01					120	151	79.47%		
Jan-02					134	166	80.72%		
Feb-02	2	2	100.00%	0.00%	136	175	77.71%	-0.75	-1.46
Mar-02					148	204	72.55%		
Apr-02					137	159	86.16%		
May-02					136	172	79.07%		
Jun-02					197	239	82.43%		



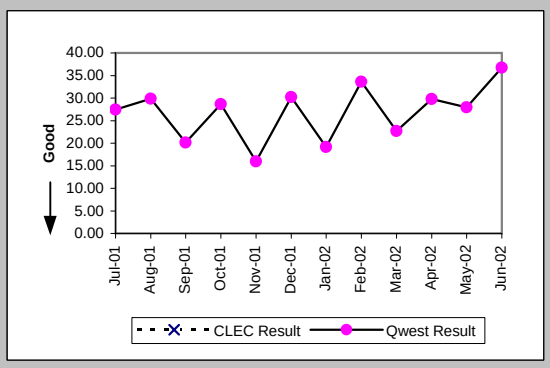
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6261	292	21.44		
Aug-01					6366	312	20.40		
Sep-01	33	12	2.75	1.42	4405	224	19.67	-3.44	-3.09
Oct-01					5825	276	21.11		
Nov-01					5066	252	20.10		
Dec-01					4252	200	21.26		
Jan-02					4224	244	17.31		
Feb-02	14	2	7.00	1.41	5314	244	21.78	-0.84	-1.51
Mar-02					5036	262	19.22		
Apr-02					4732	232	20.40		
May-02					4080	223	18.30		
Jun-02					5113	288	17.75		



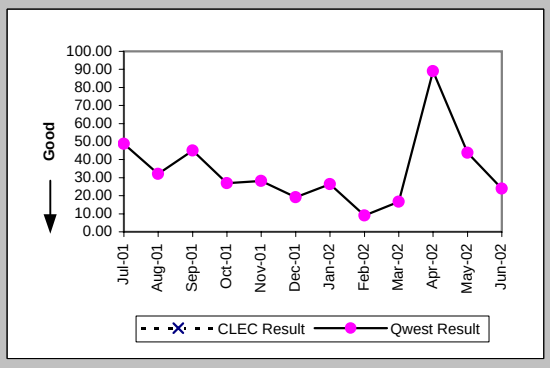
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2169	79	27.46		
Aug-01					2540	85	29.88		
Sep-01					1270	63	20.16		
Oct-01					2291	80	28.64		
Nov-01					1740	109	15.96		
Dec-01					1723	57	30.23		
Jan-02					940	49	19.18		
Feb-02					2692	80	33.65		
Mar-02					1794	79	22.71		
Apr-02					1609	54	29.80		
May-02					1479	53	27.91		
Jun-02					2130	58	36.72		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

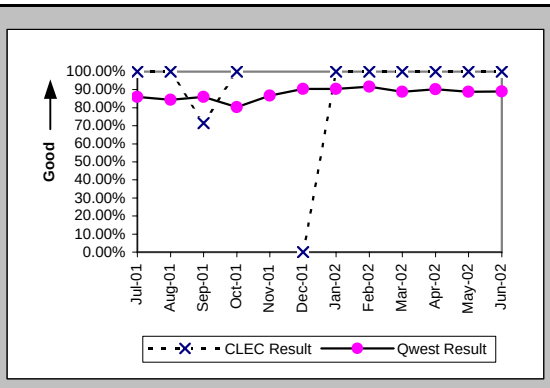
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					390	8	48.75		
Aug-01					193	6	32.17		
Sep-01					90	2	45.00		
Oct-01					189	7	27.00		
Nov-01					282	10	28.20		
Dec-01					96	5	19.20		
Jan-02					185	7	26.43		
Feb-02					18	2	9.00		
Mar-02					50	3	16.67		
Apr-02					89	1	89.00		
May-02					175	4	43.75		
Jun-02					72	3	24.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

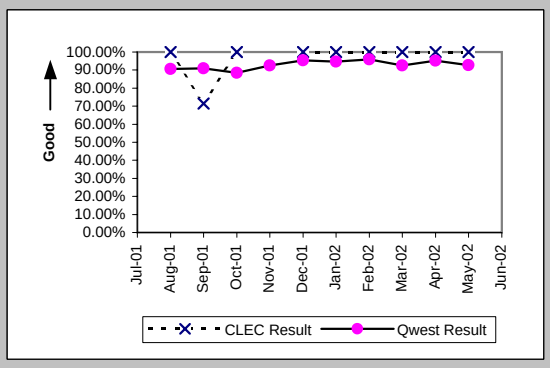
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	983	1143	86.00%	-0.4	-1.25
Aug-01	2	2	100.00%	0.00%	1043	1237	84.32%	-0.61	-1.37
Sep-01	5	7	71.43%	45.18%	1045	1214	86.08%	1.01	-0.39
Oct-01	6	6	100.00%	0.00%	989	1232	80.28%	-1.21	-1.74
Nov-01					1099	1268	86.67%		
Dec-01	0	1	0.00%	0.00%	959	1060	90.47%	1.67	0.02
Jan-02	1	1	100.00%	0.00%	924	1021	90.50%	-0.32	-1.2
Feb-02	10	10	100.00%	0.00%	962	1050	91.62%	-0.95	-1.58
Mar-02	11	11	100.00%	0.00%	864	973	88.80%	-1.17	-1.71
Apr-02	2	2	100.00%	0.00%	900	998	90.18%	-0.47	-1.28
May-02	1	1	100.00%	0.00%	930	1047	88.83%	-0.35	-1.22
Jun-02	1	1	100.00%	0.00%	974	1094	89.03%	-0.35	-1.21



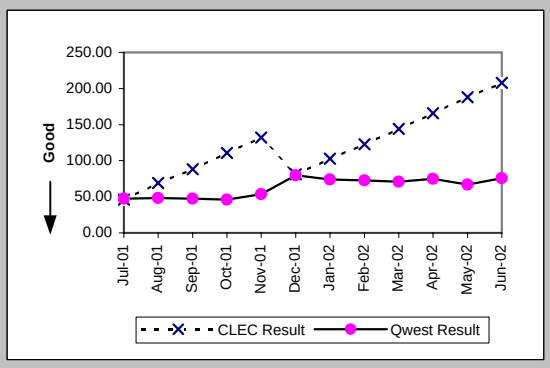
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	2	100.00%	0.00%	1121	1237	90.62%	-0.45	-1.28
Sep-01	5	7	71.43%	45.18%	1105	1214	91.02%	1.47	-0.11
Oct-01	6	6	100.00%	0.00%	1090	1232	88.47%	-0.88	-1.54
Nov-01					1173	1268	92.51%		
Dec-01	1	1	100.00%	0.00%	1012	1060	95.47%	-0.22	-1.13
Jan-02	1	1	100.00%	0.00%	966	1021	94.61%	-0.24	-1.14
Feb-02	10	10	100.00%	0.00%	1007	1050	95.90%	-0.65	-1.4
Mar-02	11	11	100.00%	0.00%	901	973	92.60%	-0.93	-1.57
Apr-02	2	2	100.00%	0.00%	950	998	95.19%	-0.32	-1.19
May-02	1	1	100.00%	0.00%	971	1047	92.74%	-0.28	-1.17
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

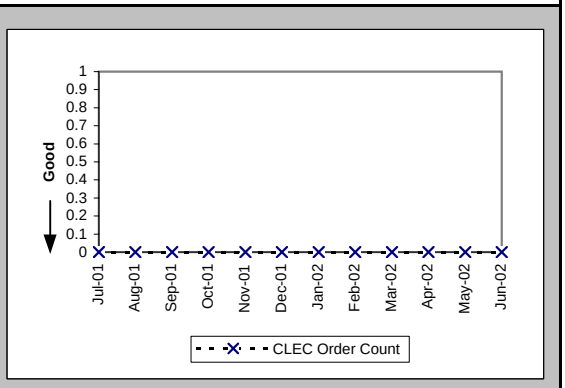
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	46	1	46.00		10819	229	47.24	-0.02	-1.01
Aug-01	69	1	69.00		11654	242	48.16	0.76	-0.54
Sep-01	88	1	88.00		11610	244	47.58	0.99	-0.4
Oct-01	111	1	111.00		11196	244	45.89	1.25	-0.24
Nov-01	132	1	132.00		11597	216	53.69	1.17	-0.29
Dec-01	162	2	81.00	100.41	10604	133	79.73	0.33	-0.8
Jan-02	206	2	103.00	100.41	11655	157	74.24	0.62	-0.63
Feb-02	246	2	123.00	100.41	12784	176	72.64	0.9	-0.45
Mar-02	288	2	144.00	100.41	12182	172	70.83	1.02	-0.38
Apr-02	332	2	166.00	100.41	13651	182	75.01	1.23	-0.25
May-02	376	2	188.00	100.41	13579	203	66.89	1.45	-0.12
Jun-02	416	2	208.00	100.41	13259	175	75.77	1.53	-0.07



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

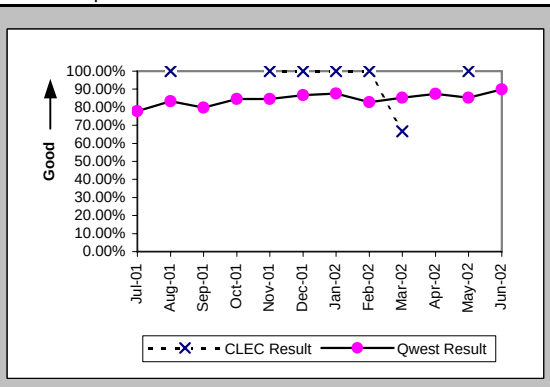
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

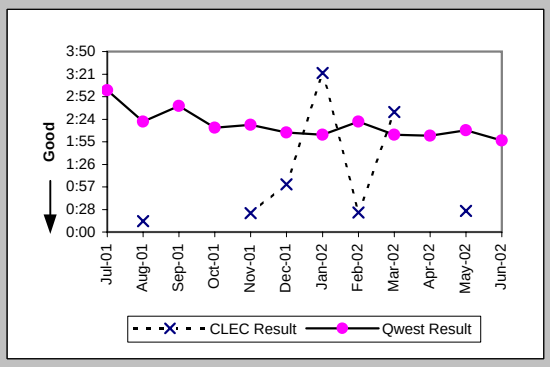
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1053	1354	77.77%		
Aug-01	1	1	100.00%	0.00%	1089	1307	83.32%	-0.45	-1.27
Sep-01					924	1157	79.86%		
Oct-01					1093	1291	84.66%		
Nov-01	3	3	100.00%	0.00%	879	1039	84.60%	-0.74	-1.45
Dec-01	4	4	100.00%	0.00%	723	834	86.69%	-0.78	-1.48
Jan-02	2	2	100.00%	0.00%	816	931	87.65%	-0.53	-1.32
Feb-02	2	2	100.00%	0.00%	696	841	82.76%	-0.64	-1.39
Mar-02	2	3	66.67%	47.14%	805	944	85.28%	0.77	-0.53
Apr-02					823	942	87.37%		
May-02	2	2	100.00%	0.00%	847	994	85.21%	-0.59	-1.36
Jun-02					876	974	89.94%		



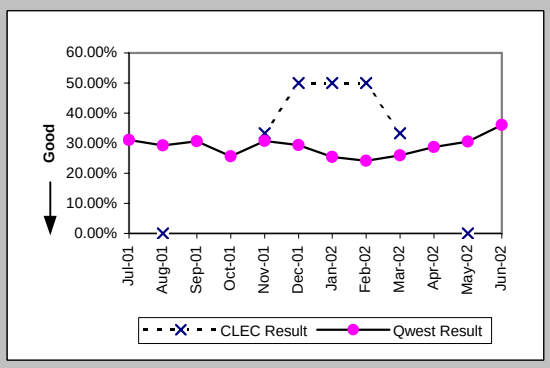
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4087:45	1354	3:01		
Aug-01	0:14	1	0:14		3070:32	1307	2:21	-0.55	-1.33
Sep-01					3098:16	1157	2:41		
Oct-01					2867:54	1291	2:13		
Nov-01	1:13	3	0:24	0:31	2371:22	1039	2:17	-0.88	-1.53
Dec-01	4:04	4	1:01	1:53	1767:12	834	2:07	-0.65	-1.4
Jan-02	6:46	2	3:23	0:14	1916:59	931	2:04	1	-0.39
Feb-02	0:50	2	0:25	0:31	1978:47	841	2:21	-0.76	-1.46
Mar-02	7:40	3	2:33	2:52	1953:47	944	2:04	0.51	-0.69
Apr-02					1926:06	942	2:03		
May-02	0:55	2	0:27	0:11	2149:14	994	2:10	-0.66	-1.4
Jun-02					1895:16	974	1:57		



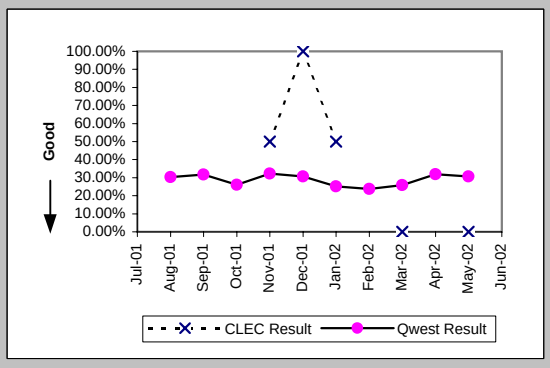
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					421	1354	31.09%		
Aug-01	0	1	0.00%	0.00%	382	1307	29.23%	-0.64	-1.39
Sep-01					354	1157	30.60%		
Oct-01					331	1291	25.64%		
Nov-01	1	3	33.33%	47.14%	319	1039	30.70%	0.12	-0.93
Dec-01	2	4	50.00%	50.00%	245	834	29.38%	0.82	-0.5
Jan-02	1	2	50.00%	50.00%	237	931	25.46%	0.66	-0.6
Feb-02	1	2	50.00%	50.00%	203	841	24.14%	0.7	-0.58
Mar-02	1	3	33.33%	47.14%	245	944	25.95%	0.29	-0.82
Apr-02					271	942	28.77%		
May-02	0	2	0.00%	0.00%	303	994	30.48%	-0.94	-1.57
Jun-02					351	974	36.04%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

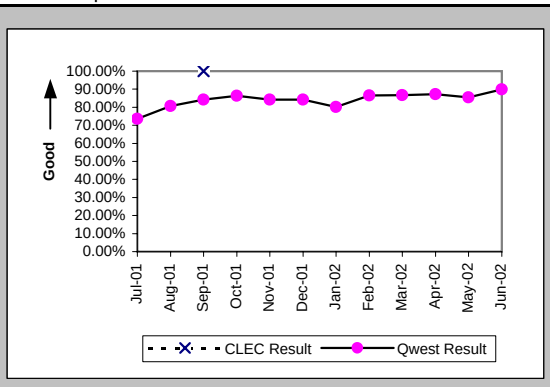
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					252	829	30.40%		
Sep-01					244	767	31.81%		
Oct-01					205	788	26.02%		
Nov-01	1	2	50.00%	50.00%	198	613	32.30%	0.45	-0.73
Dec-01	2	2	100.00%	0.00%	153	500	30.60%	1.7	0.03
Jan-02	1	2	50.00%	50.00%	138	550	25.09%	0.66	-0.6
Feb-02					123	516	23.84%		
Mar-02	0	2	0.00%	0.00%	151	584	25.86%	-0.83	-1.51
Apr-02					179	560	31.96%		
May-02	0	1	0.00%	0.00%	207	676	30.62%	-0.66	-1.4
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

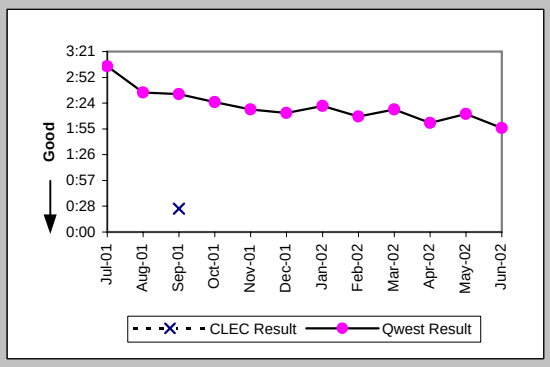
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					330	448	73.66%		
Aug-01					349	433	80.60%		
Sep-01	2	2	100.00%	0.00%	309	367	84.20%	-0.61	-1.37
Oct-01					331	383	86.42%		
Nov-01					262	311	84.24%		
Dec-01					240	285	84.21%		
Jan-02					233	291	80.07%		
Feb-02					281	325	86.46%		
Mar-02					294	339	86.73%		
Apr-02					281	322	87.27%		
May-02					266	311	85.53%		
Jun-02					303	337	89.91%		



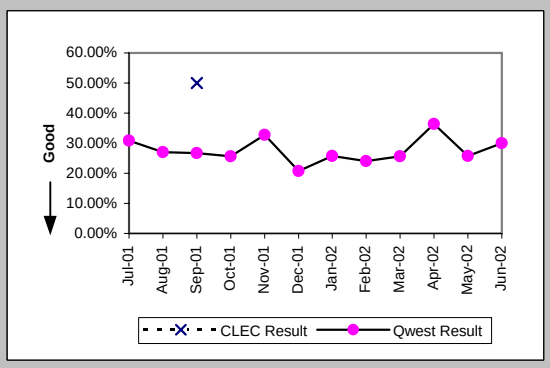
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1383:14	448	3:05		
Aug-01					1126:48	433	2:36		
Sep-01	0:52	2	0:26	0:33	943:16	367	2:34	-0.86	-1.52
Oct-01					926:55	383	2:25		
Nov-01					708:21	311	2:17		
Dec-01					631:34	285	2:13		
Jan-02					683:53	291	2:21		
Feb-02					700:02	325	2:09		
Mar-02					771:35	339	2:17		
Apr-02					653:33	322	2:02		
May-02					683:40	311	2:12		
Jun-02					654:17	337	1:56		



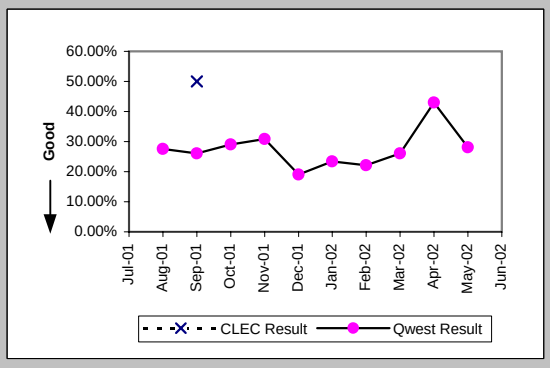
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					138	448	30.80%		
Aug-01					117	433	27.02%		
Sep-01	1	2	50.00%	50.00%	98	367	26.70%	0.61	-0.63
Oct-01					98	383	25.59%		
Nov-01					102	311	32.80%		
Dec-01					59	285	20.70%		
Jan-02					75	291	25.77%		
Feb-02					78	325	24.00%		
Mar-02					87	339	25.66%		
Apr-02					117	322	36.34%		
May-02					80	311	25.72%		
Jun-02					101	337	29.97%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

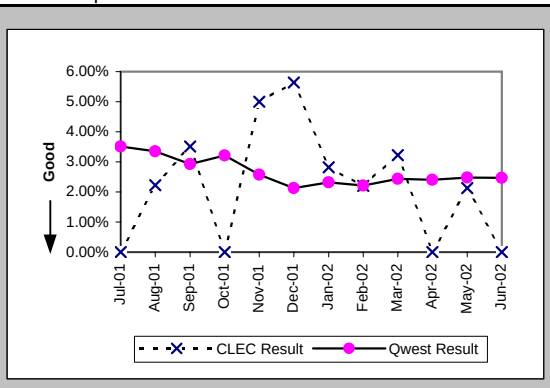
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					75	272	27.57%		
Sep-01	1	2	50.00%	50.00%	62	238	26.05%	0.63	-0.62
Oct-01					64	220	29.09%		
Nov-01					54	175	30.86%		
Dec-01					29	152	19.08%		
Jan-02					40	171	23.39%		
Feb-02					42	190	22.11%		
Mar-02					55	211	26.07%		
Apr-02					85	198	42.93%		
May-02					54	192	28.13%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

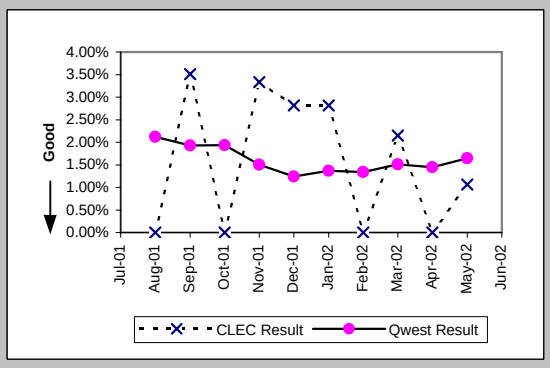
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	43	0.00%	0.00%	1802	51373	3.51%	-1.25	-1.76
Aug-01	1	45	2.22%	14.74%	1740	52000	3.35%	-0.42	-1.25
Sep-01	2	57	3.51%	18.40%	1524	52108	2.92%	0.34	-0.79
Oct-01	0	58	0.00%	0.00%	1674	52080	3.21%	-1.39	-1.84
Nov-01	3	60	5.00%	21.79%	1350	52468	2.57%	1.11	-0.33
Dec-01	4	71	5.63%	23.06%	1119	52668	2.12%	1.75	0.06
Jan-02	2	71	2.82%	16.55%	1222	52753	2.32%	0.36	-0.78
Feb-02	2	91	2.20%	14.66%	1166	52621	2.22%	-0.01	-1.01
Mar-02	3	93	3.23%	17.67%	1283	52575	2.44%	0.54	-0.67
Apr-02	0	95	0.00%	0.00%	1264	52499	2.41%	-1.53	-1.93
May-02	2	94	2.13%	14.43%	1305	52654	2.48%	-0.22	-1.13
Jun-02	0	94	0.00%	0.00%	1311	53107	2.47%	-1.54	-1.94



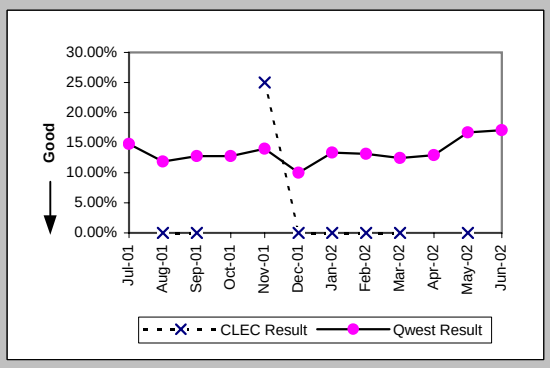
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	45	0.00%	0.00%	1101	52000	2.12%	-0.99	-1.6
Sep-01	2	57	3.51%	18.40%	1005	52108	1.93%	0.85	-0.49
Oct-01	0	58	0.00%	0.00%	1008	52080	1.94%	-1.07	-1.65
Nov-01	2	60	3.33%	17.95%	788	52468	1.50%	1.06	-0.35
Dec-01	2	71	2.82%	16.55%	652	52668	1.24%	1.09	-0.34
Jan-02	2	71	2.82%	16.55%	721	52753	1.37%	0.98	-0.4
Feb-02	0	91	0.00%	0.00%	706	52621	1.34%	-1.11	-1.68
Mar-02	2	93	2.15%	14.51%	795	52575	1.51%	0.55	-0.66
Apr-02	0	95	0.00%	0.00%	758	52499	1.44%	-1.18	-1.72
May-02	1	94	1.06%	10.26%	868	52654	1.65%	-0.44	-1.27
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

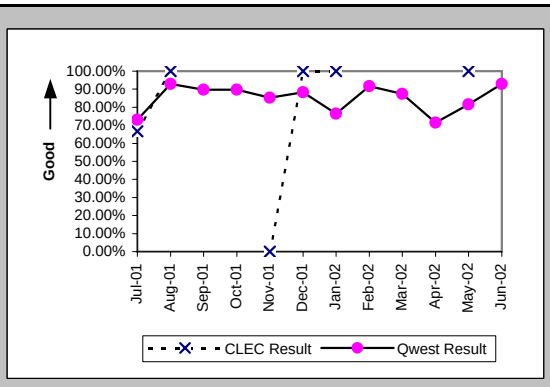
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					313	2115	14.80%		
Aug-01	0	1	0.00%	0.00%	234	1974	11.85%	-0.37	-1.22
Sep-01	0	2	0.00%	0.00%	223	1747	12.76%	-0.54	-1.33
Oct-01					245	1919	12.77%		
Nov-01	1	4	25.00%	43.30%	220	1570	14.01%	0.59	-0.64
Dec-01	0	4	0.00%	0.00%	124	1243	9.98%	-0.66	-1.4
Jan-02	0	2	0.00%	0.00%	188	1410	13.33%	-0.55	-1.34
Feb-02	0	2	0.00%	0.00%	176	1342	13.11%	-0.55	-1.33
Mar-02	0	3	0.00%	0.00%	182	1465	12.42%	-0.65	-1.4
Apr-02					188	1452	12.95%		
May-02	0	2	0.00%	0.00%	262	1567	16.72%	-0.63	-1.38
Jun-02					270	1581	17.08%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

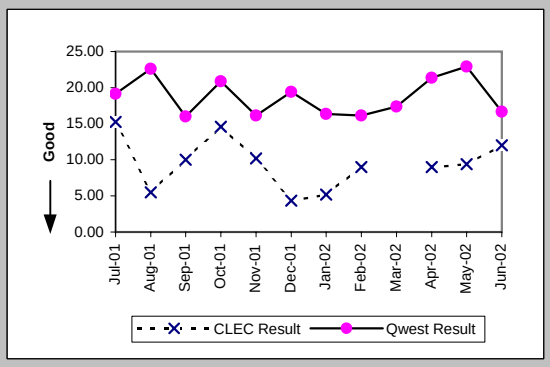
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	3	66.67%	47.14%	27	37	72.97%	0.18	-0.89
Aug-01	1	1	100.00%	0.00%	26	28	92.86%	-0.27	-1.17
Sep-01					35	39	89.74%		
Oct-01					44	49	89.80%		
Nov-01	0	1	0.00%	0.00%	29	34	85.29%	1.41	-0.14
Dec-01	3	3	100.00%	0.00%	15	17	88.24%	-0.58	-1.35
Jan-02	4	4	100.00%	0.00%	26	34	76.47%	-1.05	-1.64
Feb-02					11	12	91.67%		
Mar-02					28	32	87.50%		
Apr-02					20	28	71.43%		
May-02	2	2	100.00%	0.00%	31	38	81.58%	-0.66	-1.4
Jun-02					26	28	92.86%		



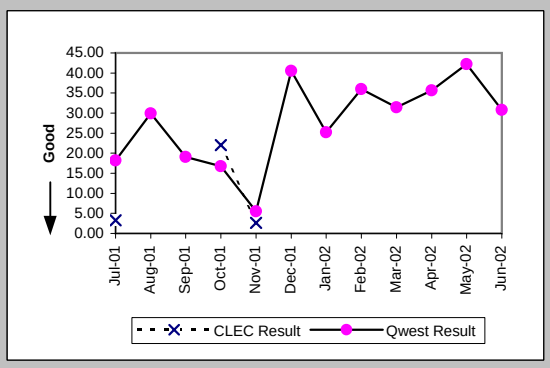
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	122	8	15.25	12.48	1820	95	19.16	-0.43	-1.26
Aug-01	11	2	5.50	2.12	1423	63	22.59	-0.98	-1.59
Sep-01	20	2	10.00	4.24	1904	119	16.00	-0.57	-1.35
Oct-01	73	5	14.60	10.85	2402	115	20.89	-0.78	-1.48
Nov-01	173	17	10.18	7.74	1097	68	16.13	-1.78	-2.08
Dec-01	13	3	4.33	2.31	699	36	19.42	-1.07	-1.65
Jan-02	26	5	5.20	2.68	1095	67	16.34	-1.3	-1.79
Feb-02	9	1	9.00		452	28	16.14	-0.56	-1.34
Mar-02					973	56	17.38		
Apr-02	18	2	9.00	0.00	1345	63	21.35	-0.68	-1.41
May-02	47	5	9.40	3.13	1626	71	22.90	-1.16	-1.71
Jun-02	24	2	12.00	7.07	1001	60	16.68	-0.43	-1.26



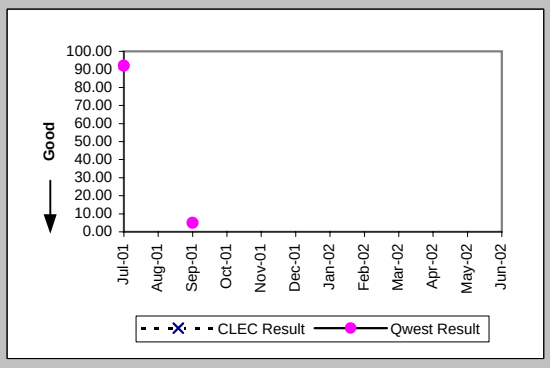
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	4	3.25	5.25	563	31	18.16	-0.81	-1.49
Aug-01					509	17	29.94		
Sep-01					419	22	19.05		
Oct-01	22	1	22.00		571	34	16.79	0.42	-0.74
Nov-01	45	17	2.65	7.49	219	40	5.48	-0.88	-1.53
Dec-01					243	6	40.50		
Jan-02					378	15	25.20		
Feb-02					72	2	36.00		
Mar-02					220	7	31.43		
Apr-02					428	12	35.67		
May-02					549	13	42.23		
Jun-02					154	5	30.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

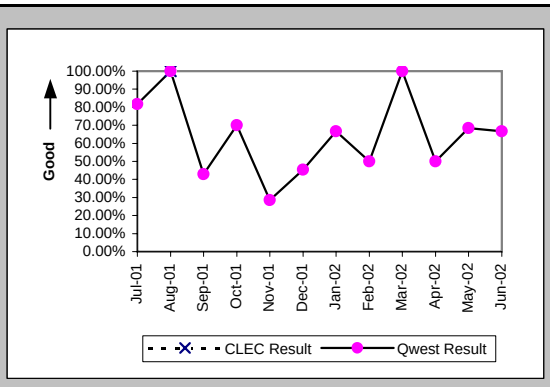
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					92	1	92.00		
Aug-01									
Sep-01					5	1	5.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

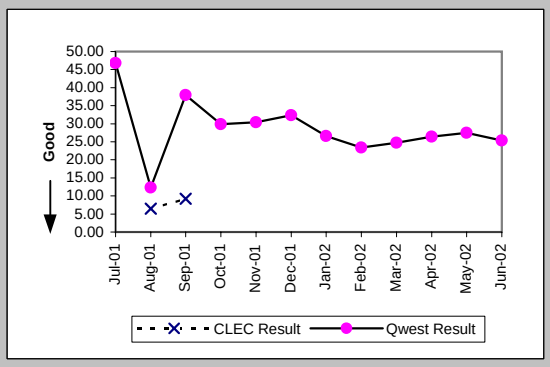
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9	11	81.82%		
Aug-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Sep-01					3	7	42.86%		
Oct-01					7	10	70.00%		
Nov-01					2	7	28.57%		
Dec-01					5	11	45.45%		
Jan-02					4	6	66.67%		
Feb-02					1	2	50.00%		
Mar-02					2	2	100.00%		
Apr-02					2	4	50.00%		
May-02					13	19	68.42%		
Jun-02					2	3	66.67%		



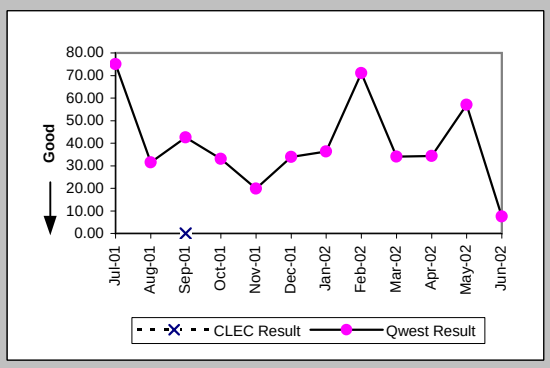
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1637	35	46.77		
Aug-01	13	2	6.50	2.12	172	14	12.29	-0.5	-1.3
Sep-01	46	5	9.20	2.68	455	12	37.92	-1.55	-1.94
Oct-01					836	28	29.86		
Nov-01					395	13	30.38		
Dec-01					615	19	32.37		
Jan-02					372	14	26.57		
Feb-02					117	5	23.40		
Mar-02					247	10	24.70		
Apr-02					502	19	26.42		
May-02					715	26	27.50		
Jun-02					304	12	25.33		



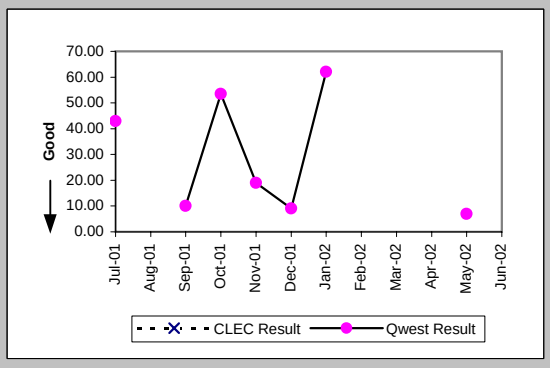
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1126	15	75.07		
Aug-01					63	2	31.50		
Sep-01	0	2	0.00	0.00	170	4	42.50	-1.1	-1.67
Oct-01					331	10	33.10		
Nov-01					159	8	19.88		
Dec-01					305	9	33.89		
Jan-02					109	3	36.33		
Feb-02					71	1	71.00		
Mar-02					238	7	34.00		
Apr-02					309	9	34.33		
May-02					342	6	57.00		
Jun-02					15	2	7.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

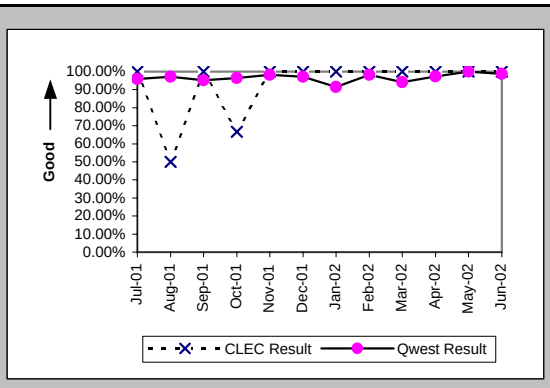
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					86	2	43.00		
Aug-01									
Sep-01					30	3	10.00		
Oct-01					107	2	53.50		
Nov-01					57	3	19.00		
Dec-01					9	1	9.00		
Jan-02					62	1	62.00		
Feb-02									
Mar-02									
Apr-02									
May-02					7	1	7.00		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

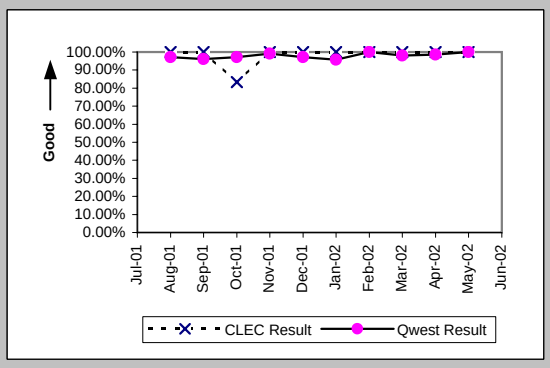
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	12	100.00%	0.00%	119	124	95.97%	-0.68	-1.41
Aug-01	3	6	50.00%	50.00%	101	104	97.12%	3.24	0.97
Sep-01	6	6	100.00%	0.00%	99	104	95.19%	-0.54	-1.33
Oct-01	4	6	66.67%	47.14%	133	138	96.38%	2.27	0.38
Nov-01	11	11	100.00%	0.00%	111	113	98.23%	-0.42	-1.26
Dec-01	10	10	100.00%	0.00%	68	70	97.14%	-0.51	-1.31
Jan-02	4	4	100.00%	0.00%	64	70	91.43%	-0.6	-1.36
Feb-02	3	3	100.00%	0.00%	58	59	98.31%	-0.22	-1.13
Mar-02	1	1	100.00%	0.00%	49	52	94.23%	-0.25	-1.15
Apr-02	1	1	100.00%	0.00%	73	75	97.33%	-0.16	-1.1
May-02	4	4	100.00%	0.00%	90	90	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%	85	86	98.84%	-0.21	-1.13



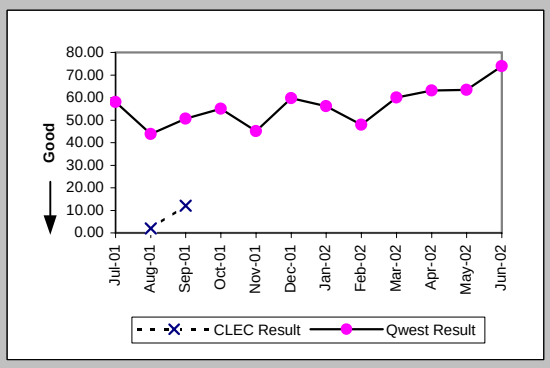
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	6	6	100.00%	0.00%	101	104	97.12%	-0.41	-1.25
Sep-01	6	6	100.00%	0.00%	100	104	96.15%	-0.48	-1.29
Oct-01	5	6	83.33%	37.27%	134	138	97.10%	1.28	-0.22
Nov-01	11	11	100.00%	0.00%	112	113	99.12%	-0.3	-1.18
Dec-01	10	10	100.00%	0.00%	68	70	97.14%	-0.51	-1.31
Jan-02	4	4	100.00%	0.00%	67	70	95.71%	-0.41	-1.25
Feb-02	3	3	100.00%	0.00%	59	59	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	51	52	98.08%	-0.14	-1.08
Apr-02	1	1	100.00%	0.00%	74	75	98.67%	-0.12	-1.07
May-02	4	4	100.00%	0.00%	90	90	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

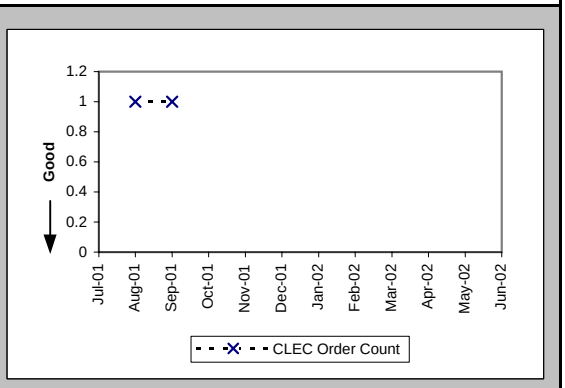
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2492	43	57.95		
Aug-01	2	1	2.00		2369	54	43.87	-0.71	-1.43
Sep-01	24	2	12.00	12.73	2479	49	50.59	-0.81	-1.5
Oct-01					2201	40	55.02		
Nov-01					2210	49	45.10		
Dec-01					1255	21	59.76		
Jan-02					1573	28	56.18		
Feb-02					1246	26	47.92		
Mar-02					1321	22	60.05		
Apr-02					1453	23	63.17		
May-02					1647	26	63.35		
Jun-02					2219	30	73.97		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

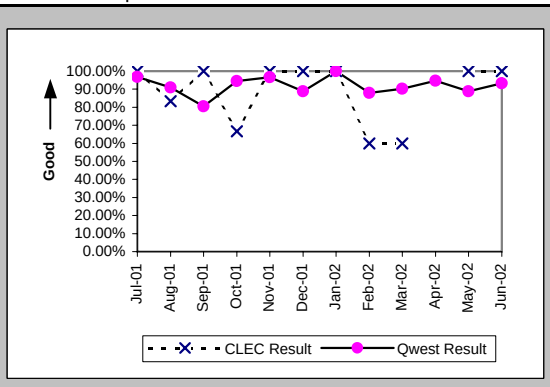
Date	CLEC Order Count
Jul-01	
Aug-01	1
Sep-01	1
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

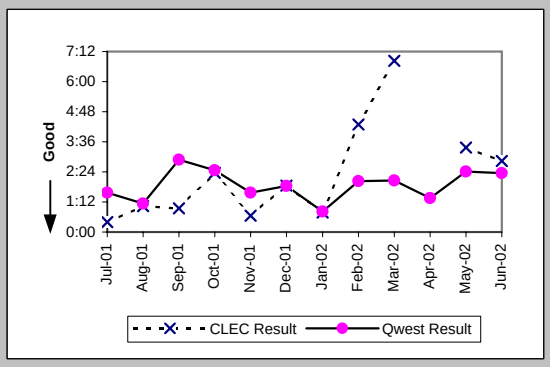
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	31	32	96.88%	-0.34	-1.21
Aug-01	5	6	83.33%	37.27%	20	22	90.91%	0.42	-0.74
Sep-01	2	2	100.00%	0.00%	29	36	80.56%	-0.68	-1.41
Oct-01	2	3	66.67%	47.14%	34	36	94.44%	1.23	-0.25
Nov-01	4	4	100.00%	0.00%	29	30	96.67%	-0.35	-1.21
Dec-01	4	4	100.00%	0.00%	16	18	88.89%	-0.64	-1.39
Jan-02	3	3	100.00%	0.00%	28	28	100.00%	N/A	N/A
Feb-02	3	5	60.00%	48.99%	22	25	88.00%	1.3	-0.21
Mar-02	3	5	60.00%	48.99%	28	31	90.32%	1.51	-0.08
Apr-02					18	19	94.74%		
May-02	1	1	100.00%	0.00%	24	27	88.89%	-0.35	-1.21
Jun-02	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16



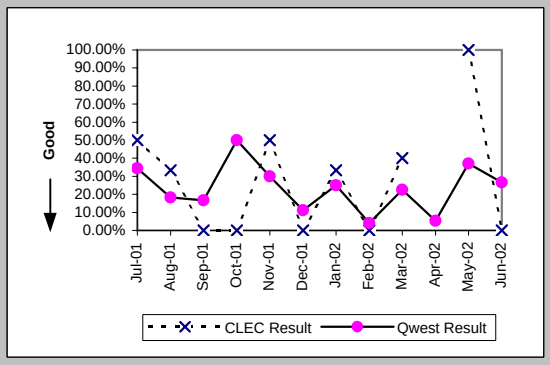
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1:38	4	0:24	0:27	49:56	32	1:34	-1.2	-1.73
Aug-01	6:11	6	1:02	1:40	24:55	22	1:08	-0.14	-1.09
Sep-01	1:54	2	0:57	0:52	103:48	36	2:53	-0.43	-1.26
Oct-01	7:05	3	2:22	2:39	88:59	36	2:28	-0.03	-1.02
Nov-01	2:35	4	0:39	1:09	47:10	30	1:34	-1.18	-1.72
Dec-01	7:24	4	1:51	1:10	32:57	18	1:50	0.14	-0.92
Jan-02	2:20	3	0:47	0:31	22:39	28	0:49	-0.07	-1.04
Feb-02	21:23	5	4:17	4:17	50:57	25	2:02	1.74	0.06
Mar-02	34:08	5	6:50	7:50	63:44	31	2:03	2.23	0.35
Apr-02					25:39	19	1:21		
May-02	3:22	1	3:22		65:25	27	2:25	1.09	-0.34
Jun-02	2:50	1	2:50		35:20	15	2:21	1.08	-0.34



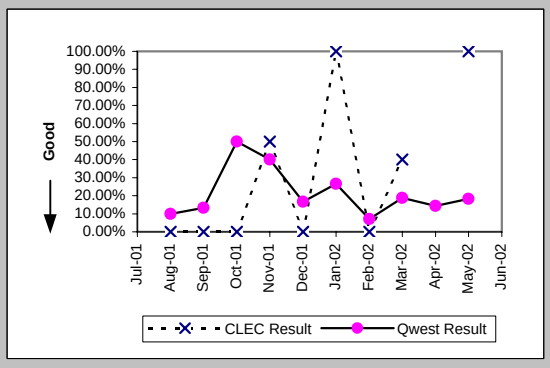
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	4	50.00%	50.00%	11	32	34.38%	0.53	-0.68
Aug-01	2	6	33.33%	47.14%	4	22	18.18%	0.72	-0.56
Sep-01	0	2	0.00%	0.00%	6	36	16.67%	-0.62	-1.37
Oct-01	0	3	0.00%	0.00%	18	36	50.00%	-1.66	-2.01
Nov-01	2	4	50.00%	50.00%	9	30	30.00%	0.71	-0.57
Dec-01	0	4	0.00%	0.00%	2	18	11.11%	-0.64	-1.39
Jan-02	1	3	33.33%	47.14%	7	28	25.00%	0.24	-0.85
Feb-02	0	5	0.00%	0.00%	1	25	4.00%	-0.42	-1.25
Mar-02	2	5	40.00%	48.99%	7	31	22.58%	0.75	-0.55
Apr-02					1	19	5.26%		
May-02	1	1	100.00%	0.00%	10	27	37.04%	0.87	-0.47
Jun-02	0	1	0.00%	0.00%	4	15	26.67%	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

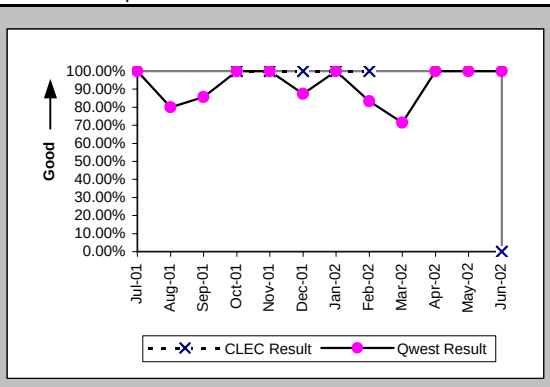
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	2	0.00%	0.00%	1	10	10.00%	-0.43	-1.26
Sep-01	0	1	0.00%	0.00%	2	15	13.33%	-0.38	-1.23
Oct-01	0	2	0.00%	0.00%	9	18	50.00%	-1.34	-1.82
Nov-01	1	2	50.00%	50.00%	6	15	40.00%	0.13	-0.92
Dec-01	0	4	0.00%	0.00%	2	12	16.67%	-0.77	-1.47
Jan-02	1	1	100.00%	0.00%	4	15	26.67%	1.05	-0.36
Feb-02	0	5	0.00%	0.00%	1	14	7.14%	-0.53	-1.32
Mar-02	2	5	40.00%	48.99%	3	16	18.75%	0.85	-0.49
Apr-02					1	7	14.29%		
May-02	1	1	100.00%	0.00%	2	11	18.18%	1.21	-0.27
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

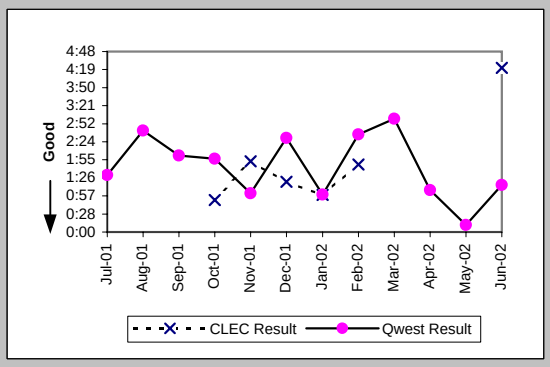
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					8	8	100.00%		
Aug-01					4	5	80.00%		
Sep-01					6	7	85.71%		
Oct-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Jan-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	10	12	83.33%	-0.43	-1.26
Mar-02					5	7	71.43%		
Apr-02					5	5	100.00%		
May-02					2	2	100.00%		
Jun-02	0	1	0.00%	0.00%	7	7	100.00%	N/A	0.01



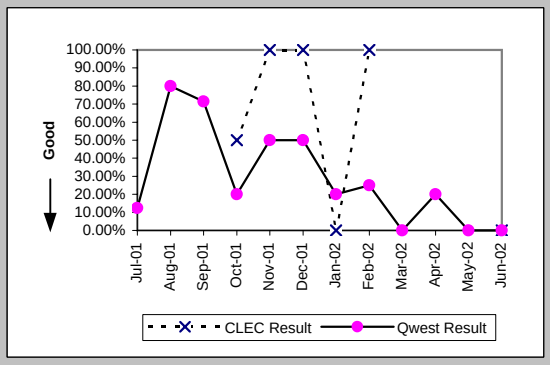
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					12:05	8	1:31		
Aug-01					13:32	5	2:42		
Sep-01					14:14	7	2:02		
Oct-01	1:43	2	0:51	0:36	9:44	5	1:57	-1.37	-1.83
Nov-01	1:53	1	1:53		6:14	6	1:02	1.01	-0.39
Dec-01	1:20	1	1:20		20:02	8	2:30	-0.38	-1.23
Jan-02	0:59	1	0:59		14:57	15	1:00	-0.01	-1.01
Feb-02	1:48	1	1:48		31:13	12	2:36	-0.22	-1.13
Mar-02					21:06	7	3:01		
Apr-02					5:37	5	1:07		
May-02					0:23	2	0:11		
Jun-02	4:22	1	4:22		8:44	7	1:15	3.72	1.26



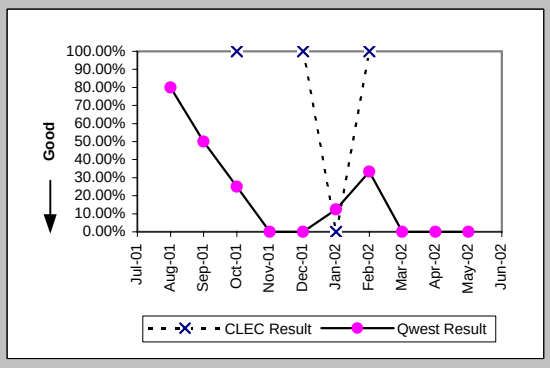
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	8	12.50%		
Aug-01					4	5	80.00%		
Sep-01					5	7	71.43%		
Oct-01	1	2	50.00%	50.00%	1	5	20.00%	0.5	-0.69
Nov-01	1	1	100.00%	0.00%	3	6	50.00%	0.54	-0.67
Dec-01	1	1	100.00%	0.00%	4	8	50.00%	0.57	-0.65
Jan-02	0	1	0.00%	0.00%	3	15	20.00%	-0.48	-1.29
Feb-02	1	1	100.00%	0.00%	3	12	25.00%	1.06	-0.35
Mar-02					0	7	0.00%		
Apr-02					1	5	20.00%		
May-02					0	2	0.00%		
Jun-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

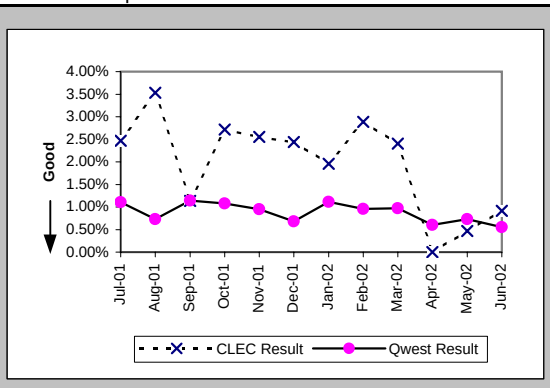
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					4	5	80.00%		
Sep-01					2	4	50.00%		
Oct-01	1	1	100.00%	0.00%	1	4	25.00%	0.88	-0.47
Nov-01					0	2	0.00%		
Dec-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Jan-02	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Feb-02	1	1	100.00%	0.00%	2	6	33.33%	0.81	-0.51
Mar-02					0	4	0.00%		
Apr-02					0	1	0.00%		
May-02					0	2	0.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

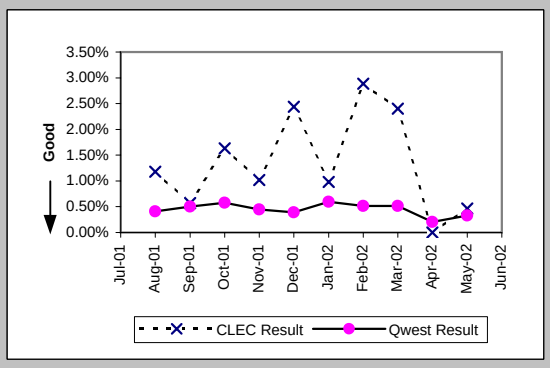
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	162	2.47%	15.52%	40	3622	1.10%	1.44	-0.12
Aug-01	6	170	3.53%	18.45%	27	3684	0.73%	2.98	0.81
Sep-01	2	176	1.14%	10.60%	43	3760	1.14%	-0.01	-1.01
Oct-01	5	184	2.72%	16.26%	41	3806	1.08%	1.8	0.09
Nov-01	5	196	2.55%	15.77%	36	3795	0.95%	1.89	0.15
Dec-01	5	205	2.44%	15.43%	26	3818	0.68%	2.31	0.4
Jan-02	4	204	1.96%	13.86%	43	3857	1.11%	1.06	-0.35
Feb-02	6	208	2.88%	16.74%	37	3868	0.96%	2.25	0.37
Mar-02	5	208	2.40%	15.32%	38	3902	0.97%	1.75	0.07
Apr-02	0	210	0.00%	0.00%	24	3964	0.61%	-1.1	-1.67
May-02	1	215	0.47%	6.80%	29	3984	0.73%	-0.44	-1.27
Jun-02	2	218	0.92%	9.53%	22	3975	0.55%	0.7	-0.57



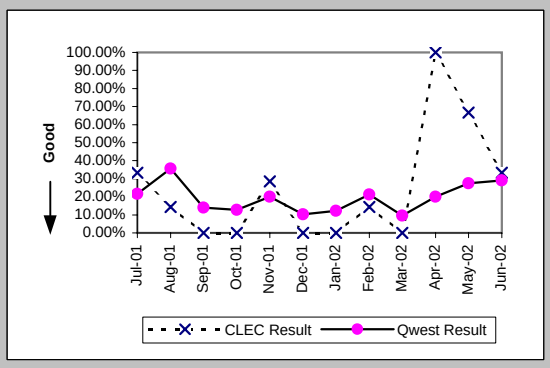
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	170	1.18%	10.78%	15	3684	0.41%	1.29	-0.22
Sep-01	1	176	0.57%	7.52%	19	3760	0.51%	0.18	-0.89
Oct-01	3	184	1.63%	12.66%	22	3806	0.58%	1.54	-0.06
Nov-01	2	196	1.02%	10.05%	17	3795	0.45%	1.05	-0.36
Dec-01	5	205	2.44%	15.43%	15	3818	0.39%	3.01	0.83
Jan-02	2	204	0.98%	9.85%	23	3857	0.60%	0.69	-0.58
Feb-02	6	208	2.88%	16.74%	20	3868	0.52%	3.15	0.92
Mar-02	5	208	2.40%	15.32%	20	3902	0.51%	2.67	0.62
Apr-02	0	210	0.00%	0.00%	8	3964	0.20%	-0.64	-1.39
May-02	1	215	0.47%	6.80%	13	3984	0.33%	0.38	-0.77
Jun-02									



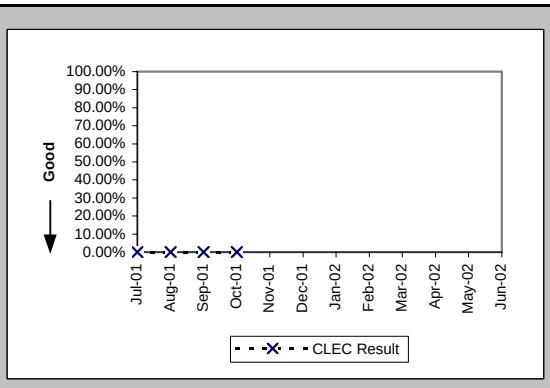
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	6	33.33%	47.14%	11	51	21.57%	0.6	-0.63
Aug-01	1	7	14.29%	34.99%	15	42	35.71%	-1.1	-1.67
Sep-01	0	2	0.00%	0.00%	7	50	14.00%	-0.56	-1.34
Oct-01	0	5	0.00%	0.00%	6	47	12.77%	-0.81	-1.49
Nov-01	2	7	28.57%	45.18%	9	45	20.00%	0.49	-0.7
Dec-01	0	5	0.00%	0.00%	3	29	10.34%	-0.7	-1.43
Jan-02	0	4	0.00%	0.00%	6	49	12.24%	-0.72	-1.44
Feb-02	1	7	14.29%	34.99%	10	47	21.28%	-0.42	-1.26
Mar-02	0	5	0.00%	0.00%	4	42	9.52%	-0.69	-1.42
Apr-02	1	1	100.00%	0.00%	6	30	20.00%	1.25	-0.24
May-02	2	3	66.67%	47.14%	11	40	27.50%	1.23	-0.25
Jun-02	1	3	33.33%	47.14%	9	31	29.03%	0.1	-0.94

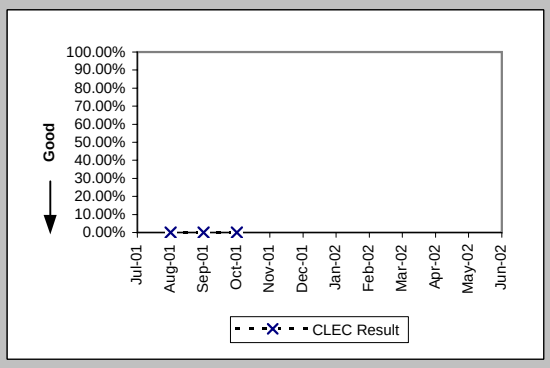


Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	30	0.00%	0.00%
Aug-01	0	14	0.00%	0.00%
Sep-01	0	4	0.00%	0.00%
Oct-01	0	4	0.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

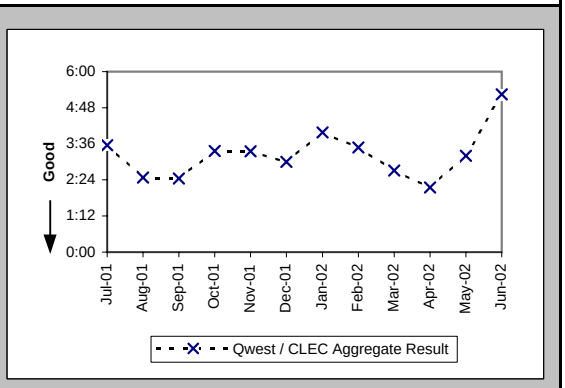


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	14	0.00%	0.00%
Sep-01	0	4	0.00%	0.00%
Oct-01	0	4	0.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #7 - E911

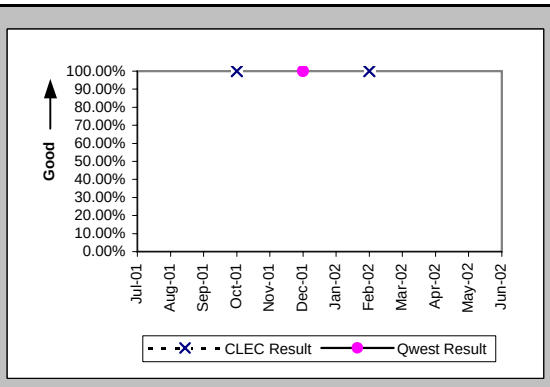
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	3:33
Aug-01	2:29
Sep-01	2:27
Oct-01	3:22
Nov-01	3:21
Dec-01	3:00
Jan-02	3:59
Feb-02	3:29
Mar-02	2:43
Apr-02	2:09
May-02	3:12
Jun-02	5:15



Checklist #7 - E911/911 Trunk Installation

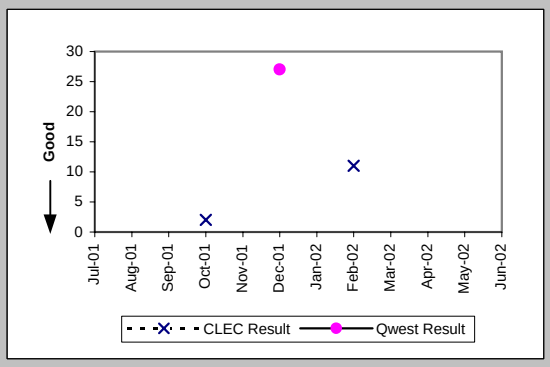
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02	14	14	100.00%	0.00%					
Mar-02									
Apr-02									
May-02									
Jun-02									



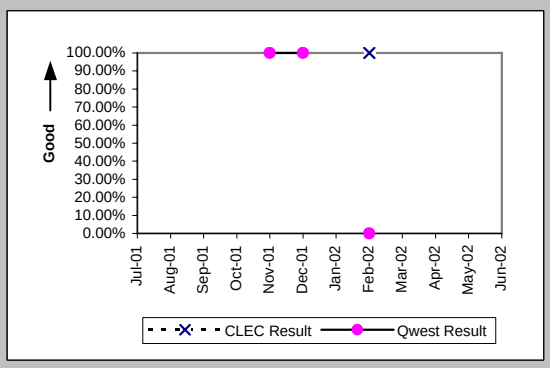
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	2	1	2.00						
Nov-01									
Dec-01					27	1	27.00		
Jan-02									
Feb-02	154	14	11.00	0.00					
Mar-02									
Apr-02									
May-02									
Jun-02									



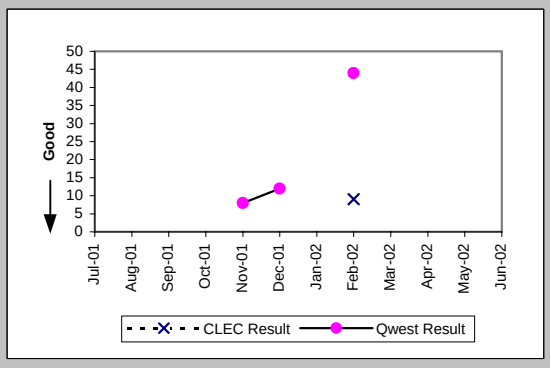
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					6	6	100.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02	1	1	100.00%	0.00%	0	1	0.00%	N/A	
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

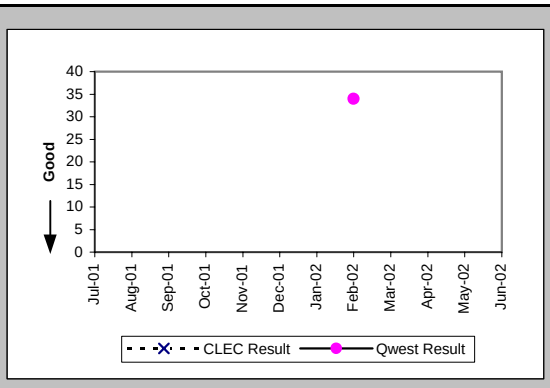
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					48	6	8.00		
Dec-01					12	1	12.00		
Jan-02									
Feb-02	9	1	9.00		44	1	44.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

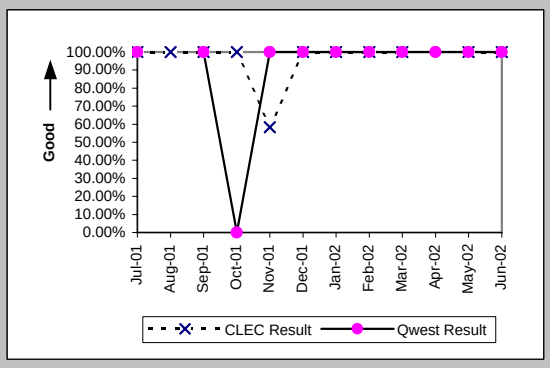
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					34	1	34.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



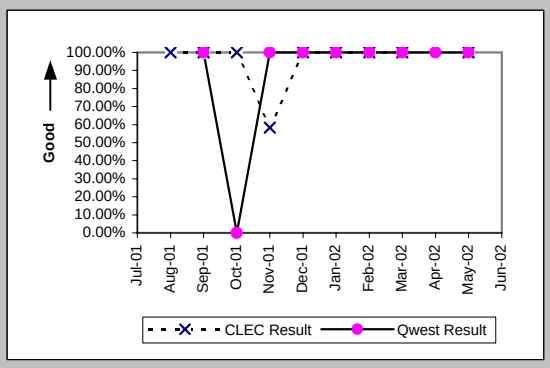
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01	7	7	100.00%	0.00%					
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	0	1	0.00%	N/A	
Nov-01	7	12	58.33%	49.30%	4	4	100.00%	N/A	-0.12
Dec-01	16	16	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jan-02	18	18	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02	8	8	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02					1	1	100.00%		
May-02	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	3	3	100.00%	N/A	N/A



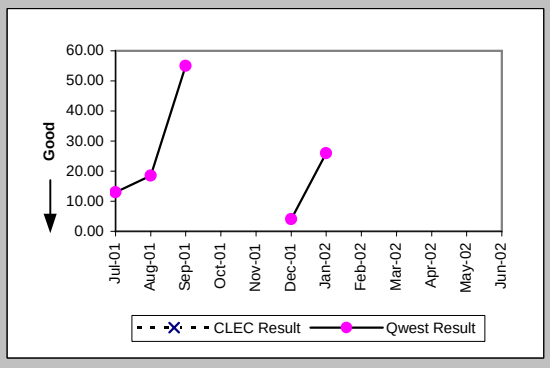
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	7	7	100.00%	0.00%					
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	0	1	0.00%	N/A	
Nov-01	7	12	58.33%	49.30%	4	4	100.00%	N/A	-0.12
Dec-01	16	16	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jan-02	18	18	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02	8	8	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02					1	1	100.00%		
May-02	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02									



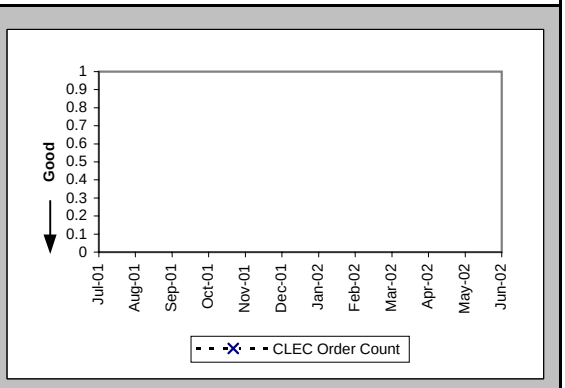
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	1	13.00		
Aug-01					37	2	18.50		
Sep-01					55	1	55.00		
Oct-01									
Nov-01									
Dec-01					4	1	4.00		
Jan-02					26	1	26.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

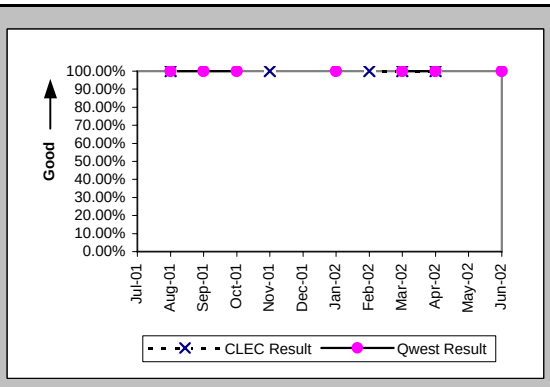
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

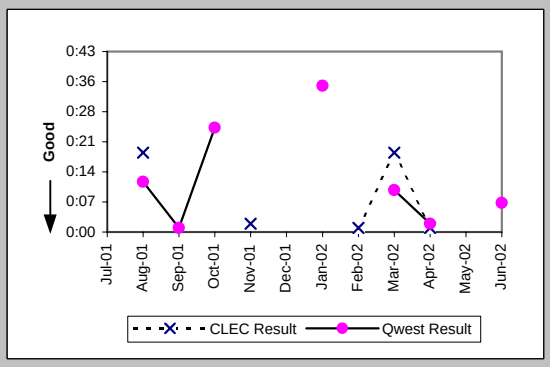
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	8	8	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01	3	3	100.00%	0.00%					
Dec-01									
Jan-02					3	3	100.00%		
Feb-02	2	2	100.00%	0.00%					
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-02									
Jun-02					1	1	100.00%		



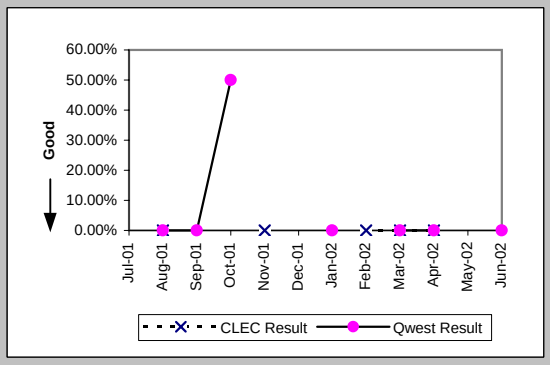
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2:33	8	0:19	0:01	0:50	4	0:12	0.99	-0.4
Sep-01					0:01	1	0:01		
Oct-01					0:50	2	0:25		
Nov-01	0:07	3	0:02	0:01					
Dec-01									
Jan-02					1:45	3	0:35		
Feb-02	0:02	2	0:01	0:00					
Mar-02	0:19	1	0:19		0:29	3	0:10	-0.05	-1.03
Apr-02	0:01	1	0:01		0:02	1	0:02		
May-02									
Jun-02					0:07	1	0:07		



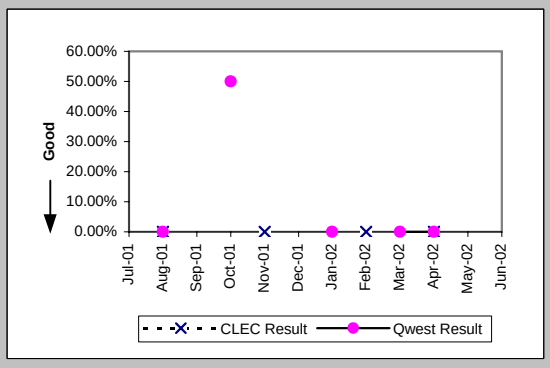
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	8	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01					0	1	0.00%		
Oct-01					1	2	50.00%		
Nov-01	0	3	0.00%	0.00%					
Dec-01									
Jan-02					0	3	0.00%		
Feb-02	0	2	0.00%	0.00%					
Mar-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02									
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

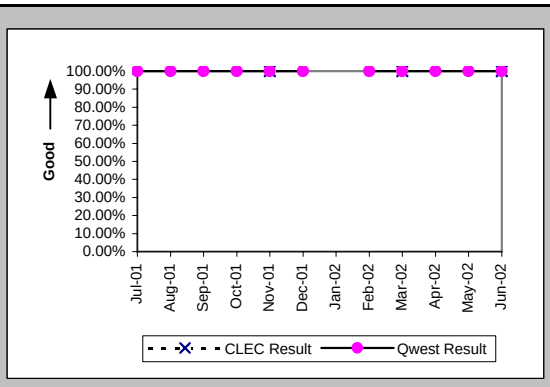
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	8	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01									
Oct-01					1	2	50.00%		
Nov-01	0	3	0.00%	0.00%					
Dec-01									
Jan-02					0	3	0.00%		
Feb-02	0	2	0.00%	0.00%					
Mar-02					0	3	0.00%		
Apr-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

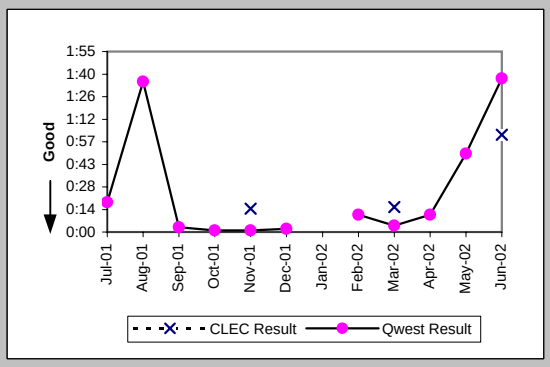
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					2	2	100.00%		
Oct-01					1	1	100.00%		
Nov-01	5	5	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02					3	3	100.00%		
May-02					2	2	100.00%		
Jun-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



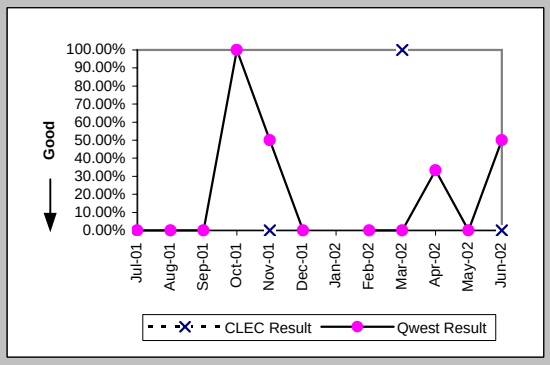
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0:19	1	0:19		
Aug-01					3:11	2	1:36		
Sep-01					0:07	2	0:03		
Oct-01					0:01	1	0:01		
Nov-01	1:13	5	0:15	0:01	0:02	2	0:01		
Dec-01					0:02	1	0:02		
Jan-02									
Feb-02					0:23	2	0:11		
Mar-02	0:16	1	0:16		0:21	5	0:04	1.3	-0.21
Apr-02					0:34	3	0:11		
May-02					1:39	2	0:50		
Jun-02	1:02	1	1:02		3:16	2	1:38	-0.23	-1.14



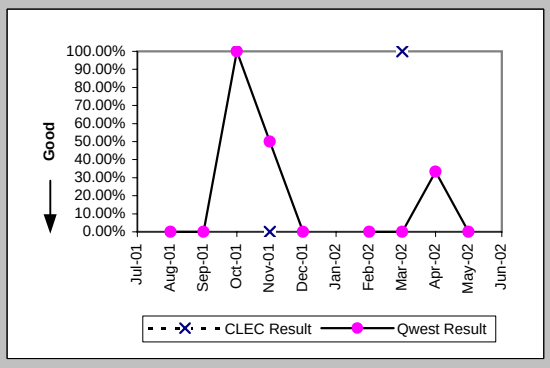
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01					0	2	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	1	100.00%		
Nov-01	0	5	0.00%	0.00%	1	2	50.00%	-1.2	-1.73
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02	1	1	100.00%	0.00%	0	5	0.00%	N/A	-0.09
Apr-02					1	3	33.33%		
May-02					0	2	0.00%		
Jun-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

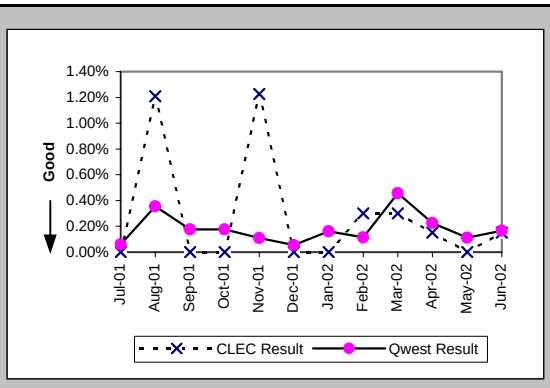
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	1	100.00%		
Nov-01	0	5	0.00%	0.00%	1	2	50.00%	-1.2	-1.73
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					0	1	0.00%		
Mar-02	1	1	100.00%	0.00%	0	5	0.00%	N/A	-0.09
Apr-02					1	3	33.33%		
May-02					0	2	0.00%		
Jun-02									



Checklist #7 - E911/911 Trunk Repair

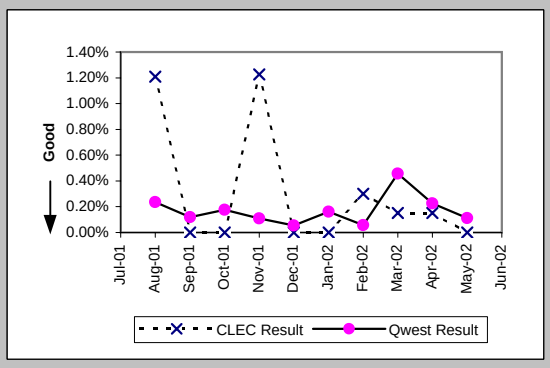
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	660	0.00%	0.00%	1	1691	0.06%	-0.53	-1.32
Aug-01	8	662	1.21%	10.93%	6	1691	0.35%	3.13	0.9
Sep-01	0	662	0.00%	0.00%	3	1695	0.18%	-0.92	-1.56
Oct-01	0	666	0.00%	0.00%	3	1696	0.18%	-0.92	-1.56
Nov-01	8	652	1.23%	11.01%	2	1820	0.11%	7.39	3.49
Dec-01	0	668	0.00%	0.00%	1	1803	0.06%	-0.52	-1.32
Jan-02	0	647	0.00%	0.00%	3	1867	0.16%	-0.88	-1.53
Feb-02	2	666	0.30%	5.47%	2	1750	0.11%	1.21	-0.26
Mar-02	2	666	0.30%	5.47%	8	1750	0.46%	-0.51	-1.31
Apr-02	1	666	0.15%	3.87%	4	1761	0.23%	-0.36	-1.22
May-02	0	654	0.00%	0.00%	2	1782	0.11%	-0.73	-1.45
Jun-02	1	662	0.15%	3.88%	3	1793	0.17%	-0.09	-1.05



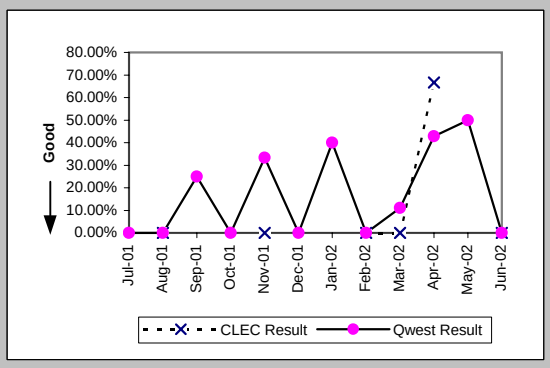
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	8	662	1.21%	10.93%	4	1691	0.24%	4.36	1.65
Sep-01	0	662	0.00%	0.00%	2	1695	0.12%	-0.75	-1.46
Oct-01	0	666	0.00%	0.00%	3	1696	0.18%	-0.92	-1.56
Nov-01	8	652	1.23%	11.01%	2	1820	0.11%	7.39	3.49
Dec-01	0	668	0.00%	0.00%	1	1803	0.06%	-0.52	-1.32
Jan-02	0	647	0.00%	0.00%	3	1867	0.16%	-0.88	-1.53
Feb-02	2	666	0.30%	5.47%	1	1750	0.06%	2.23	0.36
Mar-02	1	666	0.15%	3.87%	8	1750	0.46%	-1	-1.61
Apr-02	1	666	0.15%	3.87%	4	1761	0.23%	-0.36	-1.22
May-02	0	654	0.00%	0.00%	2	1782	0.11%	-0.73	-1.45
Jun-02									



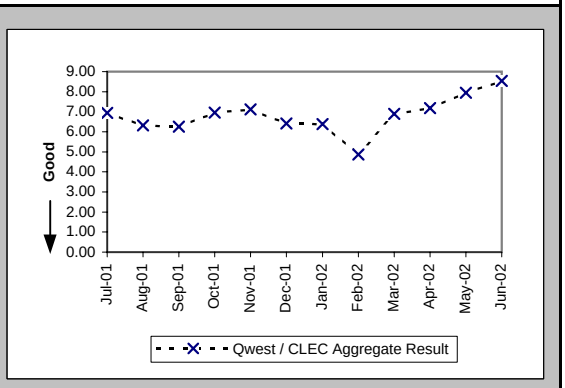
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01	0	8	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01					1	4	25.00%		
Oct-01					0	3	0.00%		
Nov-01	0	8	0.00%	0.00%	1	3	33.33%	-1.04	-1.63
Dec-01					0	1	0.00%		
Jan-02					2	5	40.00%		
Feb-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Apr-02	2	3	66.67%	47.14%	3	7	42.86%	0.5	-0.69
May-02					2	4	50.00%		
Jun-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A

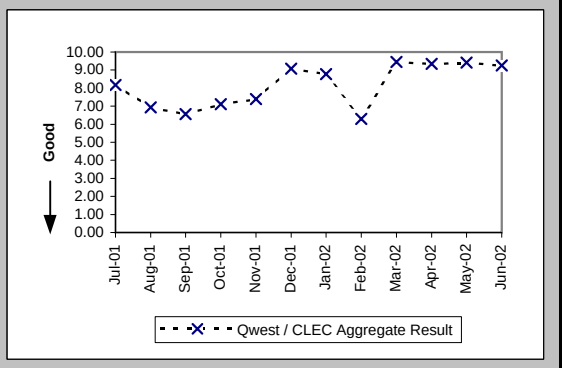


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25
Oct-01	6.96
Nov-01	7.12
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54

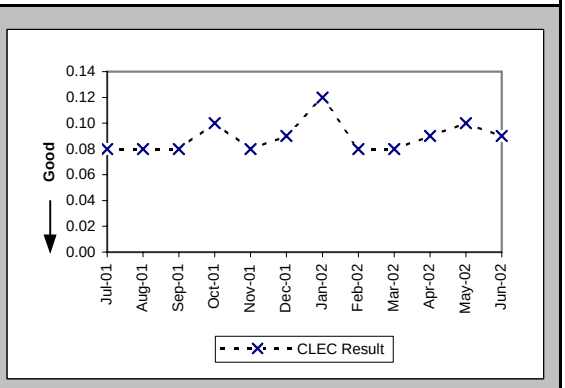


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56
Oct-01	7.11
Nov-01	7.40
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26

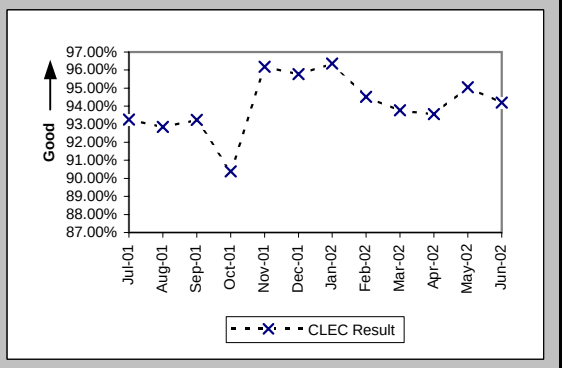


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.08
Aug-01	0.08
Sep-01	0.08
Oct-01	0.10
Nov-01	0.08
Dec-01	0.09
Jan-02	0.12
Feb-02	0.08
Mar-02	0.08
Apr-02	0.09
May-02	0.10
Jun-02	0.09



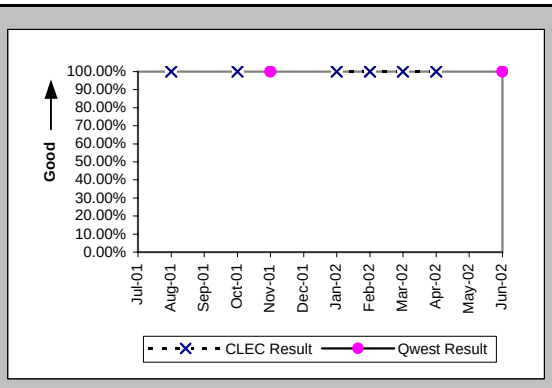
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	93.26%
Aug-01	92.85%
Sep-01	93.23%
Oct-01	90.38%
Nov-01	96.18%
Dec-01	95.78%
Jan-02	96.36%
Feb-02	94.52%
Mar-02	93.77%
Apr-02	93.57%
May-02	95.05%
Jun-02	94.21%



Checklist #9 - NXX Code Activation

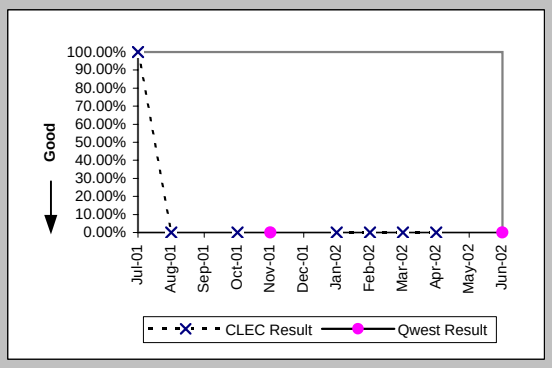
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						
Oct-01	2	2	100.00%			
Nov-01				1	1	100.00%
Dec-01						
Jan-02	1	1	100.00%			
Feb-02	2	2	100.00%			
Mar-02	3	3	100.00%			
Apr-02	2	2	100.00%			
May-02						
Jun-02				1	1	100.00%



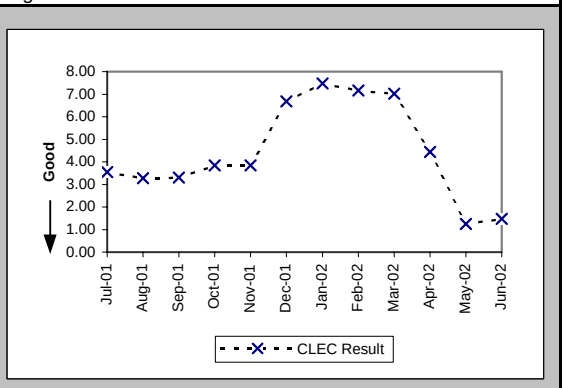
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1	1	100.00%			
Aug-01	0	1	0.00%			
Sep-01						
Oct-01	0	2	0.00%			
Nov-01				0	1	0.00%
Dec-01						
Jan-02	0	1	0.00%			
Feb-02	0	2	0.00%			
Mar-02	0	3	0.00%			
Apr-02	0	2	0.00%			
May-02						
Jun-02				0	1	0.00%



Checklist #10 - Databases and Signaling

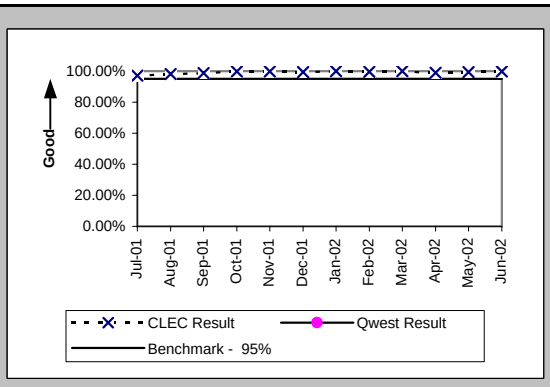
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

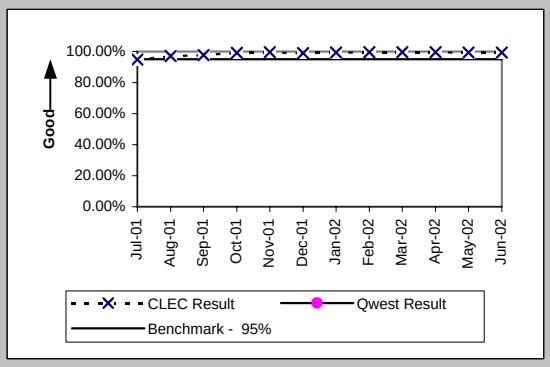
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	892	919	97.06%	16.89%					
Aug-01	1602	1633	98.10%	13.65%					
Sep-01	1055	1069	98.69%	11.37%					
Oct-01	1357	1360	99.78%	4.69%					
Nov-01	971	974	99.69%	5.54%					
Dec-01	810	815	99.39%	7.81%					
Jan-02	1644	1644	100.00%	0.00%					
Feb-02	1374	1380	99.57%	6.58%					
Mar-02	1162	1163	99.91%	2.93%					
Apr-02	1657	1675	98.93%	10.31%					
May-02	1332	1341	99.33%	8.16%					
Jun-02	934	935	99.89%	3.27%					



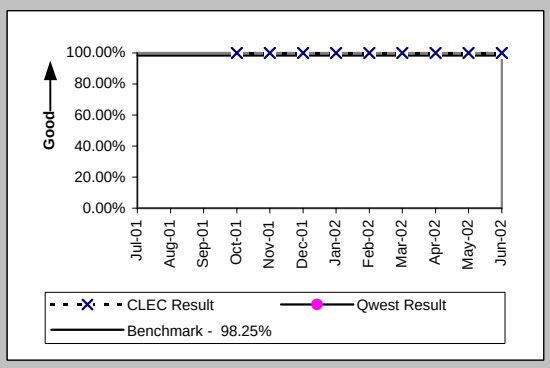
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7361	7767	94.77%	22.26%					
Aug-01	6080	6262	97.09%	16.80%					
Sep-01	4369	4468	97.78%	14.72%					
Oct-01	8316	8392	99.09%	9.47%					
Nov-01	5082	5100	99.65%	5.93%					
Dec-01	12097	12227	98.94%	10.26%					
Jan-02	5048	5076	99.45%	7.41%					
Feb-02	6279	6299	99.68%	5.63%					
Mar-02	6309	6338	99.54%	6.75%					
Apr-02	7391	7419	99.62%	6.13%					
May-02	8437	8496	99.31%	8.30%					
Jun-02	8732	8791	99.33%	8.16%					



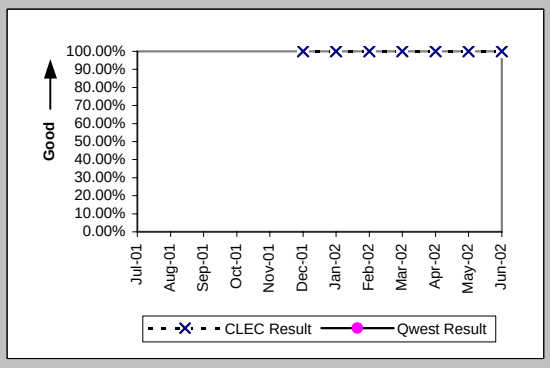
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	9752	9752	100.00%	0.00%					
Nov-01	6073	6074	99.98%	1.28%					
Dec-01	13042	13042	100.00%	0.00%					
Jan-02	6732	6734	99.97%	1.72%					
Feb-02	7680	7680	100.00%	0.00%					
Mar-02	7506	7506	100.00%	0.00%					
Apr-02	8972	8972	100.00%	0.00%					
May-02	9837	9837	100.00%	0.00%					
Jun-02	9726	9730	99.96%	2.03%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

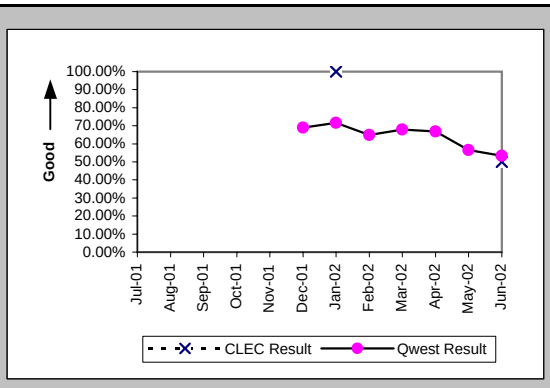
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	13042	13042	100.00%	0.00%					
Jan-02	6734	6734	100.00%	0.00%					
Feb-02	7680	7680	100.00%	0.00%					
Mar-02	7506	7506	100.00%	0.00%					
Apr-02	8972	8972	100.00%	0.00%					
May-02	9837	9837	100.00%	0.00%					
Jun-02	9730	9730	100.00%	0.00%					



Checklist #11 - Number Portability**

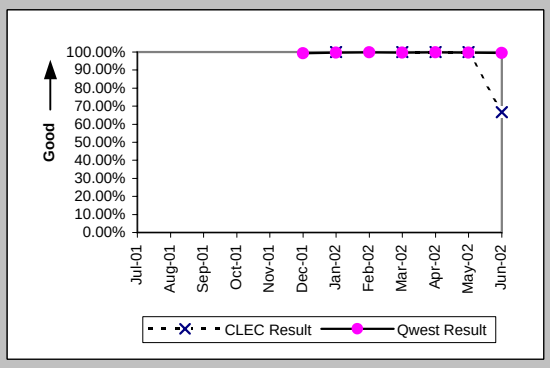
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					3320	4808	69.05%		
Jan-02	1	1	100.00%	0.00%	4192	5859	71.55%	-0.63	-1.38
Feb-02					3174	4888	64.93%		
Mar-02					4750	6986	67.99%		
Apr-02					2595	3880	66.88%		
May-02					2685	4743	56.61%		
Jun-02	1	2	50.00%	50.00%	2597	4873	53.29%	0.08	-0.95



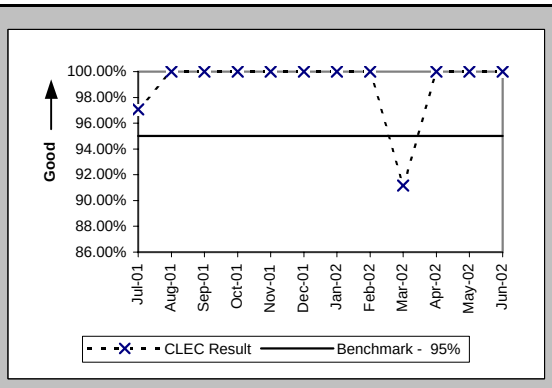
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9024	9081	99.37%		
Jan-02	2	2	100.00%	0.00%	11192	11228	99.68%	-0.08	-1.05
Feb-02					9952	9978	99.74%		
Mar-02	1	1	100.00%	0.00%	12138	12175	99.70%	-0.06	-1.03
Apr-02	1	1	100.00%	0.00%	8630	8650	99.77%	-0.05	-1.03
May-02	3	3	100.00%	0.00%	9566	9602	99.63%	-0.11	-1.06
Jun-02	2	3	66.67%	47.14%	9073	9123	99.45%	2.4	0.46

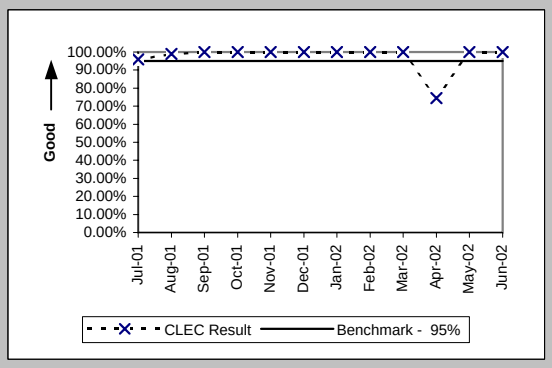


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	337325.96	347485.1	97.08%
Aug-01	363673.57	363673.57	100.00%
Sep-01	320033.3	320033.3	100.00%
Oct-01	310798.91	310798.91	100.00%
Nov-01	325006.93	325006.93	100.00%
Dec-01	346640.94	346640.94	100.00%
Jan-02	480831.81	480831.81	100.00%
Feb-02	324668.53	324668.53	100.00%
Mar-02	265816.31	291619.19	91.15%
Apr-02	409782.21	409782.21	100.00%
May-02	281932.11	281932.12	100.00%
Jun-02	162524.69	162524.69	100.00%



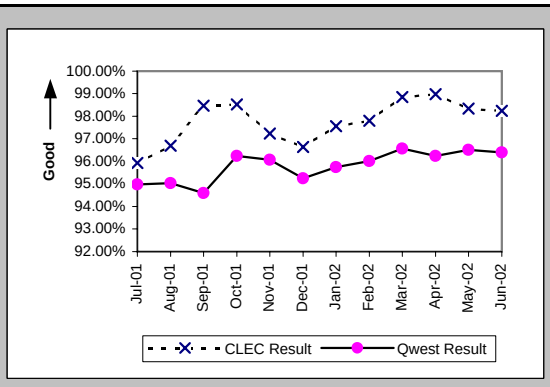
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	333339.08	347485.1	95.93%
Aug-01	359518.39	363673.57	98.86%
Sep-01	320033.3	320033.3	100.00%
Oct-01	310798.91	310798.91	100.00%
Nov-01	325006.93	325006.93	100.00%
Dec-01	346640.94	346640.94	100.00%
Jan-02	480831.81	480831.81	100.00%
Feb-02	324668.53	324668.53	100.00%
Mar-02	291619.19	291619.19	100.00%
Apr-02	304995.74	409782.21	74.43%
May-02	281932.12	281932.12	100.00%
Jun-02	162524.69	162524.69	100.00%



Checklist #14 - Resale - Residence Installation

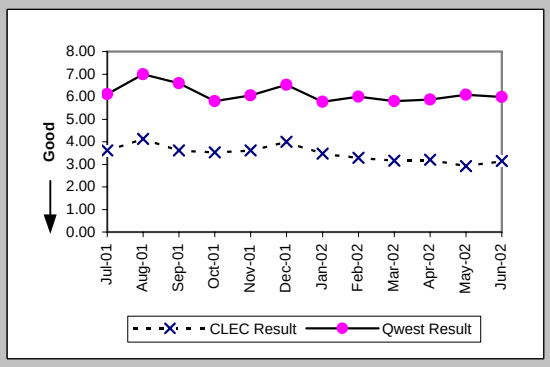
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	236	246	95.94%	19.75%	17520	18446	94.98%	-0.68	-1.41
Aug-01	293	303	96.70%	17.86%	20066	21114	95.04%	-1.32	-1.8
Sep-01	193	196	98.47%	12.28%	15347	16223	94.60%	-2.38	-2.45
Oct-01	268	272	98.53%	12.04%	15687	16300	96.24%	-1.97	-2.2
Nov-01	281	289	97.23%	16.41%	13925	14494	96.07%	-1	-1.61
Dec-01	287	297	96.63%	18.04%	12719	13354	95.24%	-1.11	-1.68
Jan-02	441	452	97.57%	15.41%	13961	14581	95.75%	-1.89	-2.15
Feb-02	445	455	97.80%	14.66%	12069	12570	96.01%	-1.92	-2.16
Mar-02	429	434	98.85%	10.67%	12725	13178	96.56%	-2.57	-2.56
Apr-02	291	294	98.98%	10.05%	11997	12466	96.24%	-2.44	-2.48
May-02	237	241	98.34%	12.78%	12720	13179	96.52%	-1.53	-1.93
Jun-02	391	398	98.24%	13.14%	11830	12272	96.40%	-1.94	-2.18



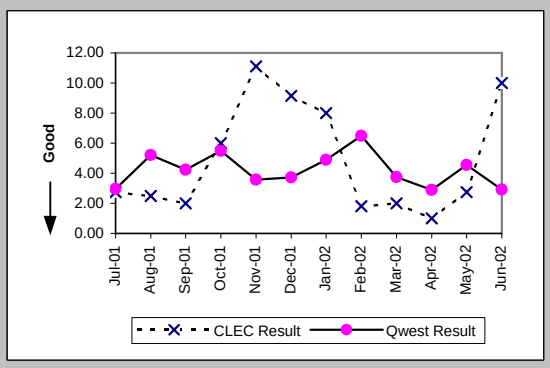
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	892	247	3.61	2.40	113327	18528	6.12	-5.32	-4.24
Aug-01	1251	303	4.13	3.17	148500	21217	7.00	-5.94	-4.61
Sep-01	709	196	3.62	1.71	107441	16276	6.60	-4.95	-4.01
Oct-01	963	273	3.53	1.93	95039	16383	5.80	-5.18	-4.15
Nov-01	1052	291	3.62	5.02	88692	14640	6.06	-6.04	-4.67
Dec-01	1193	298	4.00	3.79	87701	13430	6.53	-6.49	-4.95
Jan-02	1575	453	3.48	2.05	84558	14657	5.77	-7.79	-5.74
Feb-02	1502	457	3.29	3.47	75683	12611	6.00	-7.62	-5.63
Mar-02	1376	434	3.17	2.19	76796	13233	5.80	-9.23	-6.61
Apr-02	947	295	3.21	2.68	73643	12542	5.87	-7.41	-5.51
May-02	704	241	2.92	2.36	80668	13244	6.09	-6.64	-5.04
Jun-02	1252	398	3.15	3.17	73982	12355	5.99	-9.38	-6.7



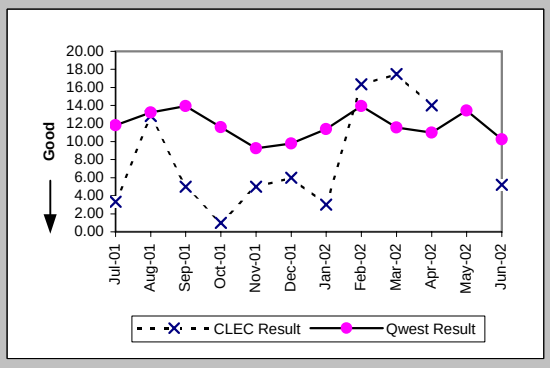
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	8	2.75	3.24	1221	413	2.96	-0.12	-1.07
Aug-01	10	4	2.50	1.29	2391	458	5.22	-0.25	-1.15
Sep-01	2	1	2.00		1241	293	4.24	-0.29	-1.18
Oct-01	18	3	6.00	6.24	1512	275	5.50	0.93	-0.43
Nov-01	100	9	11.11	24.82	1483	415	3.57	1.96	0.19
Dec-01	64	7	9.14	19.43	1122	302	3.72	1.45	-0.12
Jan-02	48	6	8.00	11.76	1538	314	4.90	1.25	-0.24
Feb-02	9	5	1.80	0.45	1379	212	6.50	-0.53	-1.32
Mar-02	6	3	2.00	1.73	714	191	3.74	-0.42	-1.25
Apr-02	1	1	1.00		566	195	2.90	-0.42	-1.25
May-02	11	4	2.75	3.50	959	211	4.55	-0.2	-1.12
Jun-02	20	2	10.00	8.49	763	262	2.91	2.41	0.46



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

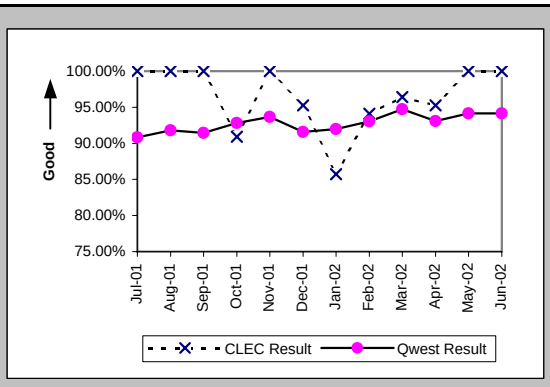
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	3	3.33	2.31	7032	595	11.82	-0.84	-1.51
Aug-01	77	6	12.83	14.63	8917	674	13.23	-0.05	-1.03
Sep-01	10	2	5.00	4.24	8825	633	13.94	-0.51	-1.31
Oct-01	2	2	1.00	0.00	4784	412	11.61	-0.77	-1.47
Nov-01	5	1	5.00		2781	300	9.27	-0.44	-1.27
Dec-01	18	3	6.00	1.00	3400	347	9.80	-0.54	-1.33
Jan-02	15	5	3.00	1.58	3688	324	11.38	-1.38	-1.84
Feb-02	98	6	16.33	22.22	4039	290	13.93	0.69	-0.58
Mar-02	35	2	17.50	13.44	3083	267	11.55	0.94	-0.43
Apr-02	28	2	14.00	9.90	3094	281	11.01	0.61	-0.63
May-02					3484	259	13.45		
Jun-02	26	5	5.20	2.77	1976	193	10.24	-1.19	-1.72



Checklist #14 - Resale - Residence Installation

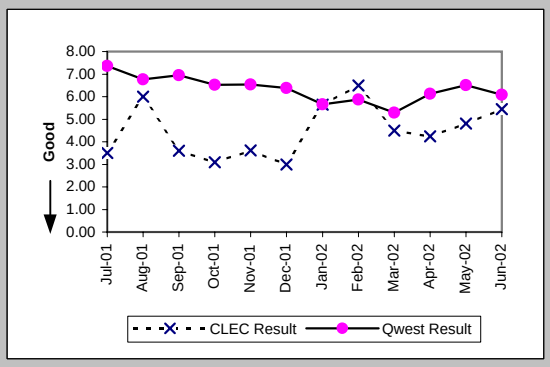
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	2913	3208	90.80%	-0.78	-1.47
Aug-01	2	2	100.00%	0.00%	3401	3705	91.79%	-0.42	-1.26
Sep-01	10	10	100.00%	0.00%	2679	2930	91.43%	-0.97	-1.59
Oct-01	10	11	90.91%	28.75%	3195	3442	92.82%	0.32	-0.81
Nov-01	13	13	100.00%	0.00%	3035	3241	93.64%	-0.94	-1.57
Dec-01	20	21	95.24%	21.30%	2514	2745	91.58%	-0.6	-1.37
Jan-02	24	28	85.71%	34.99%	2616	2844	91.98%	1.15	-0.3
Feb-02	32	34	94.12%	23.53%	1975	2123	93.03%	-0.25	-1.15
Mar-02	27	28	96.43%	18.56%	2236	2361	94.71%	-0.4	-1.25
Apr-02	20	21	95.24%	21.30%	2039	2190	93.11%	-0.38	-1.23
May-02	16	16	100.00%	0.00%	2621	2784	94.15%	-0.99	-1.6
Jun-02	67	67	100.00%	0.00%	2414	2564	94.15%	-2.01	-2.22



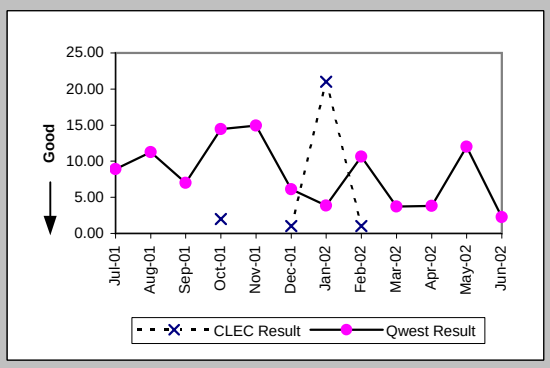
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	6	3.50	2.74	23799	3233	7.36	-0.39	-1.24
Aug-01	12	2	6.00	2.83	25138	3718	6.76	-0.08	-1.05
Sep-01	36	10	3.60	1.07	20462	2943	6.95	-0.79	-1.48
Oct-01	34	11	3.09	2.07	22576	3462	6.52	-0.82	-1.5
Nov-01	47	13	3.62	1.56	21260	3253	6.54	-0.69	-1.42
Dec-01	63	21	3.00	1.14	17628	2761	6.38	-1.47	-1.89
Jan-02	158	28	5.64	6.75	16181	2857	5.66	-0.01	-1.01
Feb-02	221	34	6.50	18.69	12560	2140	5.87	0.7	-0.57
Mar-02	126	28	4.50	4.08	12551	2372	5.29	-0.67	-1.41
Apr-02	89	21	4.24	3.14	13489	2201	6.13	-0.97	-1.59
May-02	77	16	4.81	3.51	18217	2800	6.51	-0.66	-1.4
Jun-02	365	67	5.45	2.95	15828	2601	6.09	-0.74	-1.45



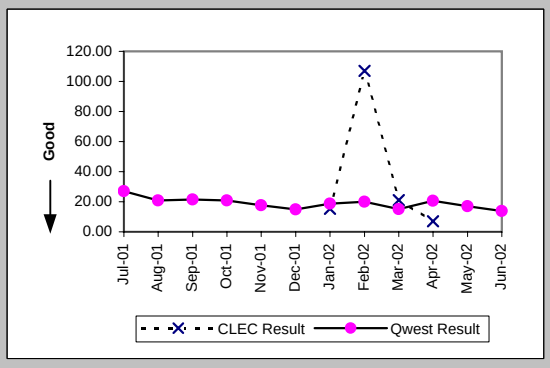
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					978	110	8.89		
Aug-01					1162	103	11.28		
Sep-01					517	74	6.99		
Oct-01	2	1	2.00		1169	81	14.43	-0.27	-1.17
Nov-01					1329	89	14.93		
Dec-01	1	1	1.00		644	105	6.13	-0.2	-1.12
Jan-02	21	1	21.00		372	97	3.84	2.23	0.35
Feb-02	1	1	1.00		639	60	10.65	-0.28	-1.17
Mar-02					146	39	3.74		
Apr-02					137	36	3.81		
May-02					745	62	12.02		
Jun-02					120	53	2.26		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

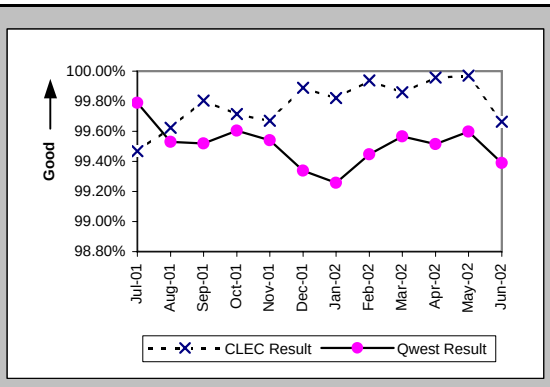
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5586	206	27.12		
Aug-01					4413	212	20.82		
Sep-01					4048	189	21.42		
Oct-01					3847	184	20.91		
Nov-01					2268	129	17.58		
Dec-01					1919	129	14.88		
Jan-02	46	3	15.33	10.02	2552	137	18.63	-0.2	-1.12
Feb-02	107	1	107.00		1856	93	19.96	2.05	0.25
Mar-02	21	1	21.00		1330	88	15.11	0.9	-0.45
Apr-02	7	1	7.00		2382	115	20.71	-0.51	-1.31
May-02					1781	104	17.12		
Jun-02					1359	98	13.87		



Checklist #14 - Resale - Residence Installation

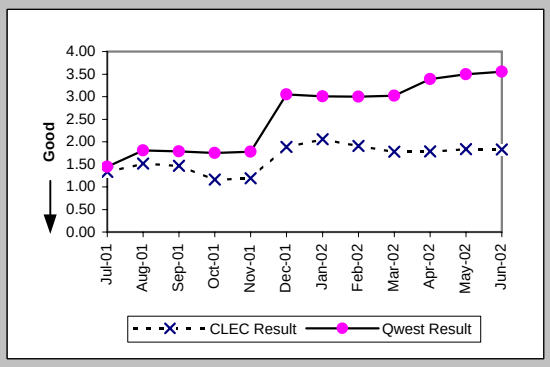
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1308	1315	99.47%	7.28%	81349	81520	99.79%	2.54	0.54
Aug-01	2375	2384	99.62%	6.13%	39150	39335	99.53%	-0.64	-1.39
Sep-01	1526	1529	99.80%	4.43%	26453	26581	99.52%	-1.57	-1.95
Oct-01	1755	1760	99.72%	5.32%	27424	27533	99.60%	-0.72	-1.44
Nov-01	2110	2117	99.67%	5.74%	24927	25042	99.54%	-0.84	-1.51
Dec-01	1817	1819	99.89%	3.31%	21190	21331	99.34%	-2.78	-2.69
Jan-02	4463	4471	99.82%	4.23%	23015	23187	99.26%	-4.02	-3.44
Feb-02	3228	3230	99.94%	2.49%	21585	21705	99.45%	-3.51	-3.13
Mar-02	2835	2839	99.86%	3.75%	24558	24665	99.57%	-2.25	-2.37
Apr-02	2309	2310	99.96%	2.08%	23830	23946	99.52%	-2.92	-2.77
May-02	3421	3422	99.97%	1.71%	28724	28840	99.60%	-3.26	-2.98
Jun-02	2377	2385	99.66%	5.78%	27680	27850	99.39%	-1.65	-2.01



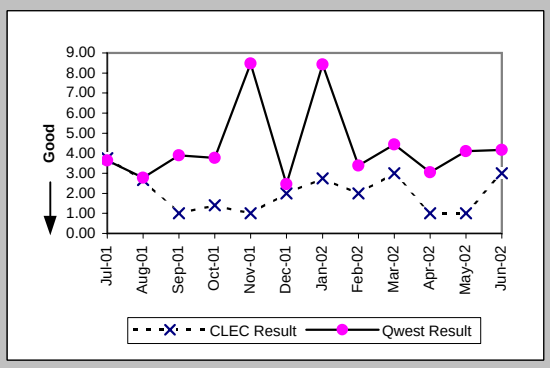
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	975	732	1.33	1.07	50144	34622	1.45	-2.26	-2.37
Aug-01	990	651	1.52	0.64	20468	11282	1.81	-4.34	-3.64
Sep-01	885	601	1.47	0.62	14150	7927	1.79	-4.37	-3.66
Oct-01	1007	871	1.16	0.61	12595	7210	1.75	-11.31	-7.88
Nov-01	1554	1305	1.19	0.54	10282	5792	1.78	-11.02	-7.7
Dec-01	2881	1525	1.89	0.57	50146	16439	3.05	-35.16	-22.37
Jan-02	4080	1980	2.06	0.91	56609	18776	3.01	-31.8	-20.34
Feb-02	4274	2236	1.91	0.55	49895	16655	3.00	-37.05	-23.52
Mar-02	3822	2147	1.78	0.97	53400	17670	3.02	-37.55	-23.83
Apr-02	2517	1408	1.79	0.73	57595	16993	3.39	-48.3	-30.36
May-02	2626	1429	1.84	0.93	70638	20160	3.50	-44.43	-28.01
Jun-02	3106	1695	1.83	0.78	69143	19457	3.55	-50.73	-31.84



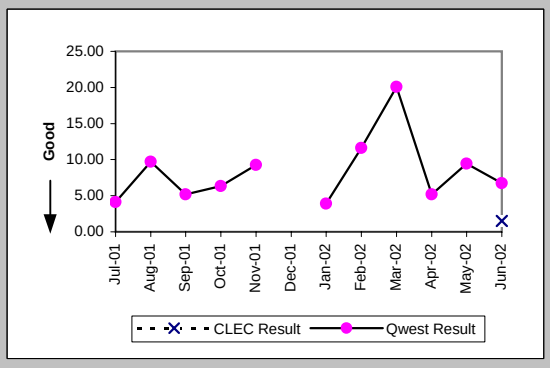
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	8	3.75	7.78	826	227	3.64	0.52	-0.68
Aug-01	24	9	2.67	3.64	660	237	2.78	-0.06	-1.04
Sep-01	3	3	1.00	0.00	546	140	3.90	-0.5	-1.3
Oct-01	7	5	1.40	0.55	520	138	3.77	-0.69	-1.42
Nov-01	8	8	1.00	0.00	1143	135	8.47	-0.44	-1.27
Dec-01	4	2	2.00	0.00	363	148	2.45	-0.25	-1.15
Jan-02	22	8	2.75	1.49	1374	163	8.43	-0.32	-1.19
Feb-02	4	2	2.00	0.00	382	113	3.38	-0.39	-1.24
Mar-02	12	4	3.00	4.00	426	96	4.44	-0.34	-1.21
Apr-02	1	1	1.00		322	106	3.04	-0.5	-1.3
May-02	2	2	1.00	0.00	447	109	4.10	-0.55	-1.33
Jun-02	18	6	3.00	2.45	636	153	4.16	-0.61	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

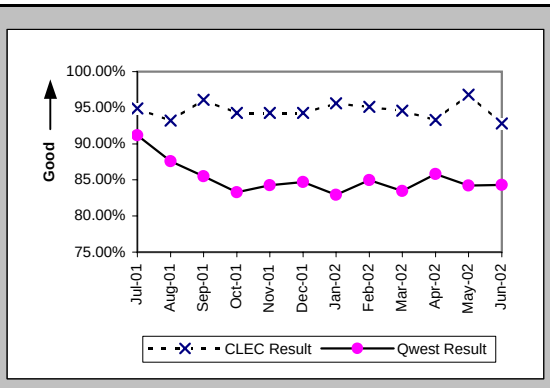
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	15	4.13		
Aug-01					175	18	9.72		
Sep-01					104	20	5.20		
Oct-01					38	6	6.33		
Nov-01					74	8	9.25		
Dec-01									
Jan-02					39	10	3.90		
Feb-02					93	8	11.62		
Mar-02					261	13	20.08		
Apr-02					57	11	5.18		
May-02					85	9	9.44		
Jun-02	3	2	1.50	0.71	108	16	6.75	-0.61	-1.37



Checklist #14 - Resale - Residence Installation

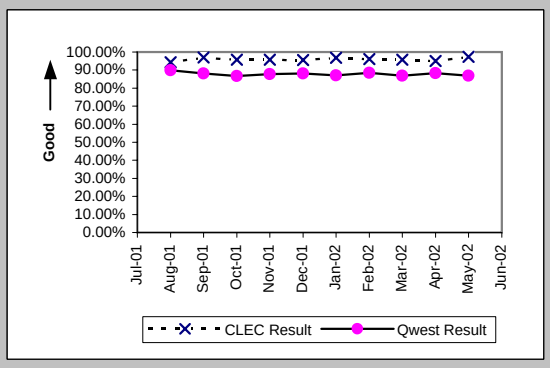
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2453	2585	94.89%	22.01%	101597	111411	91.19%	-6.57	-4.99
Aug-01	1985	2129	93.24%	25.11%	73462	83853	87.61%	-7.78	-5.73
Sep-01	2126	2212	96.11%	19.33%	47099	55090	85.49%	-13.9	-9.45
Oct-01	1782	1890	94.29%	23.21%	38829	46626	83.28%	-12.57	-8.64
Nov-01	2105	2233	94.27%	23.25%	38084	45190	84.28%	-12.66	-8.7
Dec-01	2151	2281	94.30%	23.18%	34109	40258	84.73%	-12.37	-8.52
Jan-02	3391	3546	95.63%	20.45%	32462	39150	82.92%	-19.26	-12.71
Feb-02	4126	4337	95.13%	21.51%	32807	38607	84.98%	-17.75	-11.79
Mar-02	3321	3511	94.59%	22.62%	32036	38374	83.48%	-16.96	-11.31
Apr-02	2766	2964	93.32%	24.97%	33888	39492	85.81%	-11.3	-7.87
May-02	3052	3153	96.80%	17.61%	35199	41801	84.21%	-18.69	-12.37
Jun-02	3031	3265	92.83%	25.79%	36984	43857	84.33%	-12.9	-8.84



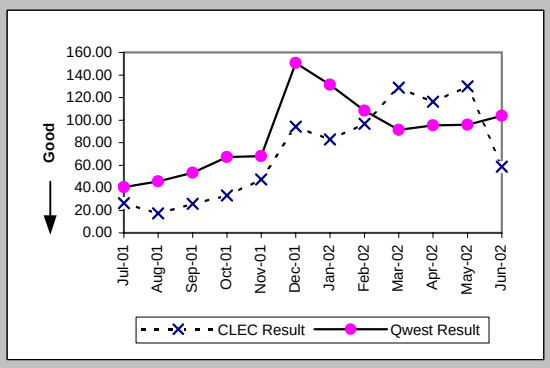
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2007	2129	94.27%	23.24%	75338	83853	89.85%	-6.67	-5.06
Sep-01	2145	2212	96.97%	17.14%	48539	55090	88.11%	-12.63	-8.68
Oct-01	1808	1890	95.66%	20.37%	40425	46626	86.70%	-11.25	-7.84
Nov-01	2137	2233	95.70%	20.28%	39669	45190	87.78%	-11.15	-7.78
Dec-01	2180	2281	95.57%	20.57%	35484	40258	88.14%	-10.68	-7.49
Jan-02	3430	3546	96.73%	17.79%	34061	39150	87.00%	-16.49	-11.03
Feb-02	4167	4337	96.08%	19.41%	34164	38607	88.49%	-14.85	-10.03
Mar-02	3360	3511	95.70%	20.29%	33373	38374	86.97%	-14.71	-9.94
Apr-02	2816	2964	95.01%	21.78%	34899	39492	88.37%	-10.87	-7.61
May-02	3070	3153	97.37%	16.01%	36342	41801	86.94%	-16.76	-11.19
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

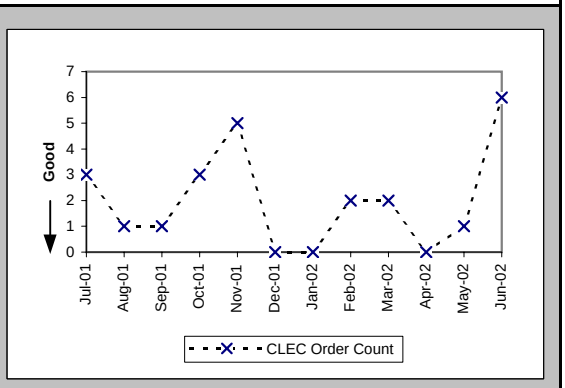
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	238	9	26.44	34.04	79780	1962	40.66	-0.69	-1.42
Aug-01	395	23	17.17	29.80	98931	2160	45.80	-1.95	-2.19
Sep-01	796	31	25.68	28.61	103907	1951	53.26	-1.96	-2.19
Oct-01	1000	30	33.33	36.79	116028	1726	67.22	-2.01	-2.22
Nov-01	1375	29	47.41	42.72	133211	1953	68.21	-1.14	-1.7
Dec-01	1320	14	94.29	66.29	201485	1337	150.70	-1.19	-1.72
Jan-02	1657	20	82.85	75.86	122567	934	131.23	-1.27	-1.77
Feb-02	2033	21	96.81	82.26	86993	802	108.47	-0.37	-1.22
Mar-02	2448	19	128.84	84.62	98710	1080	91.40	1.23	-0.25
Apr-02	2908	25	116.32	99.99	107182	1126	95.19	0.73	-0.56
May-02	2729	21	129.95	113.41	113456	1183	95.91	1.08	-0.35
Jun-02	2174	37	58.76	96.77	125649	1210	103.84	-1.85	-2.13



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

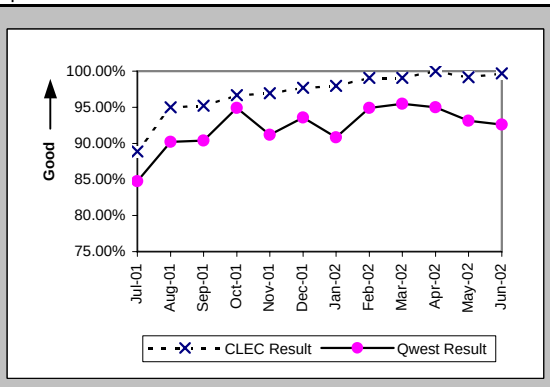
Date	CLEC Order Count
Jul-01	3
Aug-01	1
Sep-01	1
Oct-01	3
Nov-01	5
Dec-01	0
Jan-02	0
Feb-02	2
Mar-02	2
Apr-02	0
May-02	1
Jun-02	6



Checklist #14 - Resale - Residence Repair

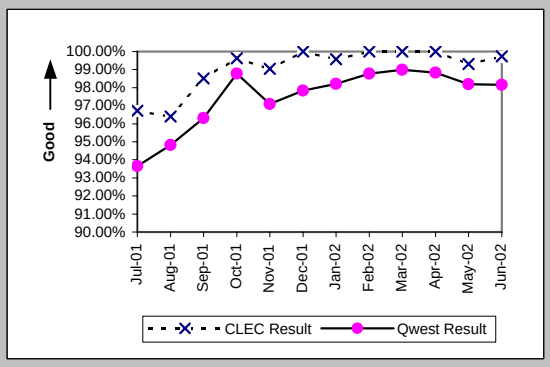
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	400	450	88.89%	31.43%	25671	30282	84.77%	-2.41	-2.47
Aug-01	340	358	94.97%	21.85%	22287	24708	90.20%	-3.01	-2.83
Sep-01	259	272	95.22%	21.33%	16980	18784	90.40%	-2.68	-2.63
Oct-01	204	211	96.68%	17.91%	14988	15794	94.90%	-1.17	-1.71
Nov-01	158	163	96.93%	17.24%	11866	13015	91.17%	-2.58	-2.57
Dec-01	169	173	97.69%	15.03%	9832	10509	93.56%	-2.19	-2.33
Jan-02	192	196	97.96%	14.14%	10373	11423	90.81%	-3.44	-3.09
Feb-02	212	214	99.07%	9.62%	8933	9411	94.92%	-2.73	-2.66
Mar-02	216	218	99.08%	9.53%	11163	11690	95.49%	-2.53	-2.54
Apr-02	243	243	100.00%	0.00%	11040	11621	95.00%	-3.54	-3.15
May-02	231	233	99.14%	9.23%	14409	15472	93.13%	-3.6	-3.19
Jun-02	319	320	99.69%	5.58%	14510	15667	92.62%	-4.79	-3.91



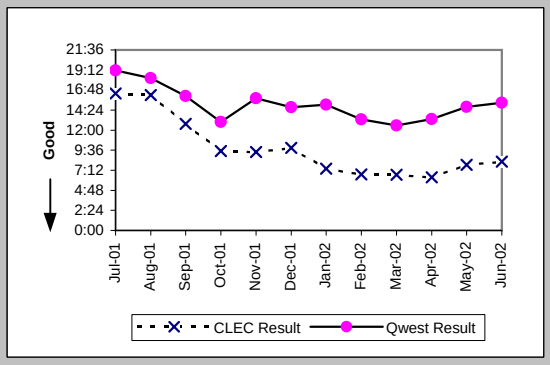
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	502	519	96.72%	17.80%	36212	38670	93.64%	-2.86	-2.74
Aug-01	429	445	96.40%	18.62%	31581	33307	94.82%	-1.5	-1.91
Sep-01	332	337	98.52%	12.09%	24258	25187	96.31%	-2.13	-2.3
Oct-01	269	270	99.63%	6.07%	21192	21456	98.77%	-1.27	-1.77
Nov-01	208	210	99.05%	9.71%	17142	17656	97.09%	-1.68	-2.02
Dec-01	205	205	100.00%	0.00%	13855	14161	97.84%	-2.11	-2.28
Jan-02	239	240	99.58%	6.44%	15177	15455	98.20%	-1.6	-1.97
Feb-02	240	240	100.00%	0.00%	12533	12688	98.78%	-1.71	-2.04
Mar-02	258	258	100.00%	0.00%	15088	15243	98.98%	-1.61	-1.98
Apr-02	306	306	100.00%	0.00%	15121	15299	98.84%	-1.88	-2.14
May-02	286	288	99.31%	8.30%	19798	20164	98.18%	-1.41	-1.86
Jun-02	373	374	99.73%	5.16%	19725	20096	98.15%	-2.25	-2.37



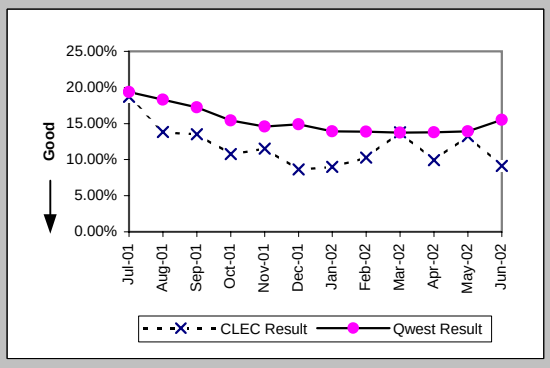
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8503:25	519	16:23	14:45	740388:49	38670	19:09	-3.51	-3.13
Aug-01	7210:20	445	16:12	13:13	607470:46	33307	18:14	-2.68	-2.63
Sep-01	4303:04	337	12:46	11:58	404636:32	25187	16:04	-4.14	-3.52
Oct-01	2561:49	270	9:29	9:04	278441:59	21456	12:59	-4.36	-3.65
Nov-01	1968:50	210	9:23	9:46	279486:40	17656	15:50	-6.27	-4.81
Dec-01	2023:49	205	9:52	8:07	208782:29	14161	14:45	-5.27	-4.2
Jan-02	1774:21	240	7:24	7:57	232440:44	15455	15:02	-9.09	-6.52
Feb-02	1613:49	240	6:43	7:26	168634:14	12688	13:17	-8.36	-6.08
Mar-02	1714:19	258	6:39	7:09	191229:33	15243	12:33	-8.45	-6.13
Apr-02	1942:50	306	6:21	6:11	203630:26	15299	13:19	-9.09	-6.53
May-02	2256:10	288	7:50	8:16	297956:31	20164	14:47	-9.22	-6.61
Jun-02	3078:10	374	8:14	7:43	307596:47	20096	15:18	-11.03	-7.7



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

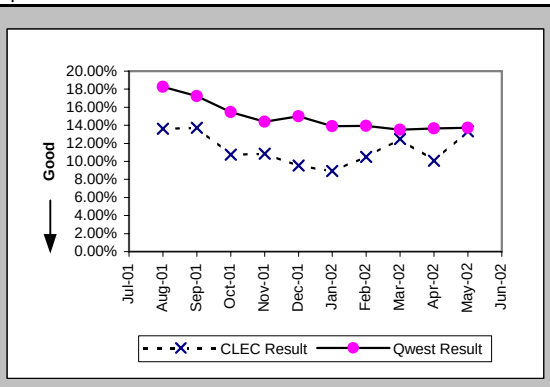
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	100	534	18.73%	39.01%	7681	39685	19.35%	-0.37	-1.22
Aug-01	63	456	13.82%	34.51%	6242	34125	18.29%	-2.46	-2.49
Sep-01	46	340	13.53%	34.20%	4491	26058	17.23%	-1.8	-2.09
Oct-01	30	278	10.79%	31.03%	3440	22281	15.44%	-2.13	-2.3
Nov-01	25	217	11.52%	31.93%	2677	18371	14.57%	-1.27	-1.77
Dec-01	18	208	8.65%	28.12%	2191	14691	14.91%	-2.52	-2.53
Jan-02	22	244	9.02%	28.64%	2229	16030	13.91%	-2.19	-2.33
Feb-02	25	243	10.29%	30.38%	1825	13137	13.89%	-1.61	-1.98
Mar-02	36	261	13.79%	34.48%	2150	15658	13.73%	0.05	-0.97
Apr-02	31	312	9.94%	29.91%	2149	15567	13.80%	-1.96	-2.19
May-02	39	294	13.27%	33.92%	2885	20697	13.94%	-0.33	-1.2
Jun-02	35	383	9.14%	28.82%	3207	20674	15.51%	-3.41	-3.08



Checklist #14 - Resale - Residence Repair

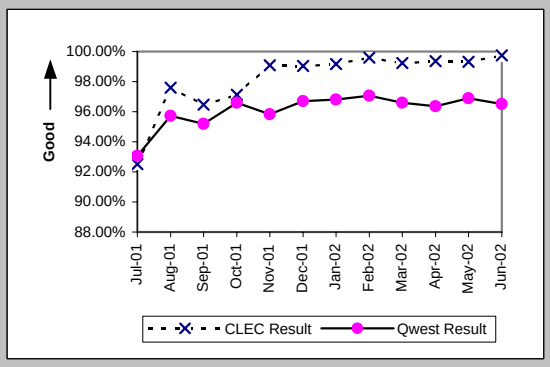
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	58	426	13.62%	34.29%	5722	31362	18.25%	-2.46	-2.49
Sep-01	43	313	13.74%	34.42%	4143	24041	17.23%	-1.63	-1.99
Oct-01	28	261	10.73%	30.95%	3176	20553	15.45%	-2.1	-2.28
Nov-01	22	203	10.84%	31.09%	2424	16839	14.40%	-1.44	-1.87
Dec-01	18	189	9.52%	29.35%	2011	13396	15.01%	-2.1	-2.28
Jan-02	20	224	8.93%	28.52%	2035	14636	13.90%	-2.14	-2.3
Feb-02	24	229	10.48%	30.63%	1682	12056	13.95%	-1.5	-1.91
Mar-02	31	248	12.50%	33.07%	1978	14659	13.49%	-0.45	-1.28
Apr-02	30	298	10.07%	30.09%	2026	14831	13.66%	-1.79	-2.09
May-02	38	285	13.33%	33.99%	2698	19681	13.71%	-0.18	-1.11
Jun-02									



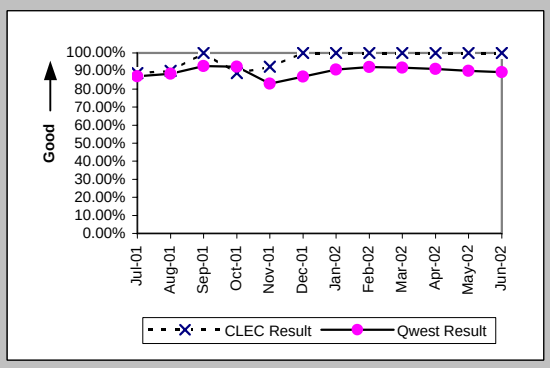
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	494	534	92.51%	26.32%	36933	39685	93.07%	0.5	-0.69
Aug-01	445	456	97.59%	15.34%	32663	34125	95.72%	-1.96	-2.19
Sep-01	328	340	96.47%	18.45%	24803	26058	95.18%	-1.1	-1.67
Oct-01	270	278	97.12%	16.72%	21522	22281	96.59%	-0.48	-1.29
Nov-01	215	217	99.08%	9.56%	17606	18371	95.84%	-2.38	-2.45
Dec-01	206	208	99.04%	9.76%	14205	14691	96.69%	-1.88	-2.14
Jan-02	242	244	99.18%	9.02%	15520	16030	96.82%	-2.09	-2.27
Feb-02	242	243	99.59%	6.40%	12751	13137	97.06%	-2.31	-2.41
Mar-02	259	261	99.23%	8.72%	15124	15658	96.59%	-2.33	-2.42
Apr-02	310	312	99.36%	7.98%	15000	15567	96.36%	-2.8	-2.7
May-02	292	294	99.32%	8.22%	20056	20697	96.90%	-2.38	-2.44
Jun-02	382	383	99.74%	5.10%	19952	20674	96.51%	-3.41	-3.07



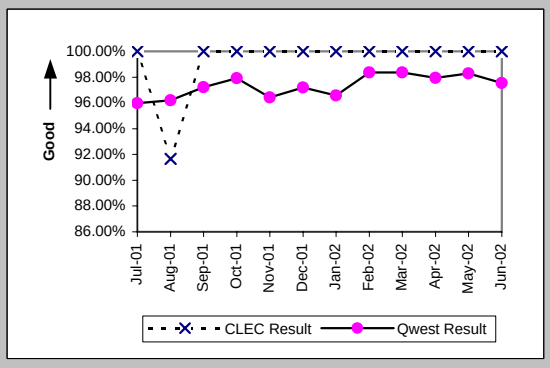
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	18	88.89%	31.43%	4165	4789	86.97%	-0.24	-1.15
Aug-01	9	10	90.00%	30.00%	4047	4573	88.50%	-0.15	-1.09
Sep-01	10	10	100.00%	0.00%	3179	3428	92.74%	-0.88	-1.54
Oct-01	8	9	88.89%	31.43%	2602	2817	92.37%	0.43	-0.74
Nov-01	12	13	92.31%	26.65%	2176	2622	82.99%	-0.89	-1.54
Dec-01	2	2	100.00%	0.00%	1682	1937	86.84%	-0.55	-1.33
Jan-02	16	16	100.00%	0.00%	1697	1868	90.85%	-1.26	-1.77
Feb-02	8	8	100.00%	0.00%	1431	1552	92.20%	-0.82	-1.5
Mar-02	12	12	100.00%	0.00%	1773	1931	91.82%	-1.03	-1.63
Apr-02	11	11	100.00%	0.00%	1735	1905	91.08%	-1.04	-1.63
May-02	17	17	100.00%	0.00%	2151	2389	90.04%	-1.37	-1.83
Jun-02	28	28	100.00%	0.00%	2936	3283	89.43%	-1.81	-2.1



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

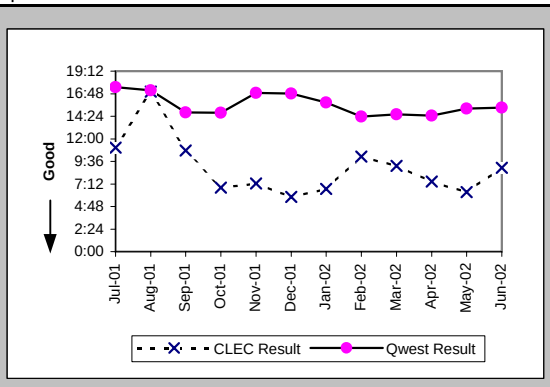
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	20	100.00%	0.00%	5946	6195	95.98%	-0.91	-1.56
Aug-01	11	12	91.67%	27.64%	5929	6163	96.20%	0.76	-0.54
Sep-01	15	15	100.00%	0.00%	4299	4422	97.22%	-0.65	-1.4
Oct-01	11	11	100.00%	0.00%	3719	3798	97.92%	-0.48	-1.29
Nov-01	14	14	100.00%	0.00%	3402	3528	96.43%	-0.72	-1.44
Dec-01	4	4	100.00%	0.00%	2601	2676	97.20%	-0.34	-1.21
Jan-02	21	21	100.00%	0.00%	2537	2627	96.57%	-0.86	-1.52
Feb-02	9	9	100.00%	0.00%	2168	2204	98.37%	-0.39	-1.23
Mar-02	18	18	100.00%	0.00%	2653	2697	98.37%	-0.54	-1.33
Apr-02	21	21	100.00%	0.00%	2582	2636	97.95%	-0.66	-1.4
May-02	23	23	100.00%	0.00%	3224	3280	98.29%	-0.63	-1.38
Jun-02	32	32	100.00%	0.00%	4053	4155	97.55%	-0.89	-1.54



Checklist #14 - Resale - Residence Repair

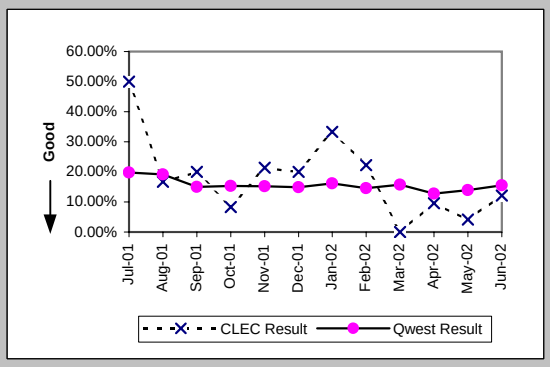
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	220:56	20	11:03	9:19	108322:12	6195	17:29	-1.63	-1.99
Aug-01	204:21	12	17:02	26:28	105708:05	6163	17:09	-0.03	-1.02
Sep-01	161:13	15	10:45	7:26	65417:17	4422	14:48	-0.83	-1.51
Oct-01	74:46	11	6:48	7:37	56129:46	3798	14:47	-1.33	-1.81
Nov-01	101:40	14	7:16	8:11	59611:24	3528	16:54	-2.38	-2.45
Dec-01	23:17	4	5:49	4:59	45004:18	2676	16:49	-1.47	-1.89
Jan-02	140:01	21	6:40	6:37	41672:34	2627	15:52	-2.92	-2.77
Feb-02	91:06	9	10:07	9:24	31642:35	2204	14:21	-1.02	-1.62
Mar-02	164:21	18	9:08	8:09	39441:13	2697	14:37	-1.95	-2.18
Apr-02	156:40	21	7:28	6:24	38126:54	2636	14:28	-2.62	-2.59
May-02	145:33	23	6:20	6:06	49918:38	3280	15:13	-2.81	-2.71
Jun-02	285:34	32	8:55	7:01	63722:06	4155	15:20	-2.28	-2.38



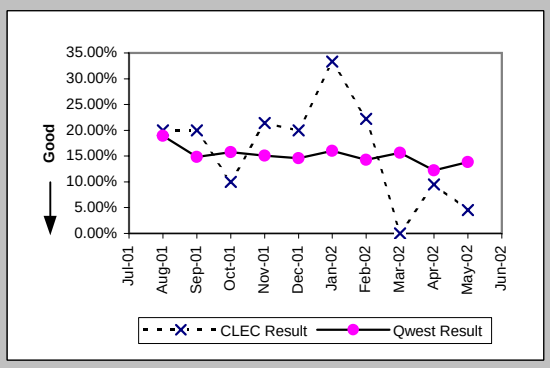
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	20	50.00%	50.00%	1249	6307	19.80%	2.99	0.82
Aug-01	2	12	16.67%	37.27%	1193	6243	19.11%	-0.22	-1.13
Sep-01	3	15	20.00%	40.00%	675	4493	15.02%	0.56	-0.66
Oct-01	1	12	8.33%	27.64%	594	3872	15.34%	-0.67	-1.41
Nov-01	3	14	21.43%	41.03%	551	3612	15.25%	0.65	-0.6
Dec-01	1	5	20.00%	40.00%	409	2750	14.87%	0.36	-0.78
Jan-02	7	21	33.33%	47.14%	440	2715	16.21%	1.93	0.17
Feb-02	2	9	22.22%	41.57%	328	2255	14.55%	0.65	-0.61
Mar-02	0	18	0.00%	0.00%	433	2754	15.72%	-1.83	-2.11
Apr-02	2	21	9.52%	29.35%	341	2673	12.76%	-0.44	-1.27
May-02	1	24	4.17%	19.98%	468	3352	13.96%	-1.38	-1.84
Jun-02	4	33	12.12%	32.64%	657	4223	15.56%	-0.54	-1.33



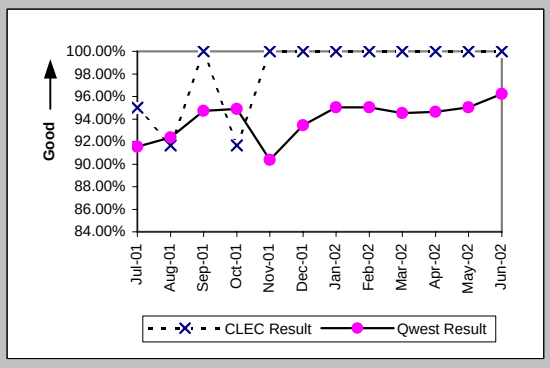
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	10	20.00%	40.00%	1036	5474	18.93%	0.14	-0.91
Sep-01	3	15	20.00%	40.00%	600	4043	14.84%	0.58	-0.65
Oct-01	1	10	10.00%	30.00%	538	3419	15.74%	-0.5	-1.3
Nov-01	3	14	21.43%	41.03%	475	3150	15.08%	0.67	-0.59
Dec-01	1	5	20.00%	40.00%	346	2377	14.56%	0.37	-0.77
Jan-02	7	21	33.33%	47.14%	363	2263	16.04%	1.95	0.19
Feb-02	2	9	22.22%	41.57%	281	1968	14.28%	0.67	-0.59
Mar-02	0	16	0.00%	0.00%	381	2435	15.65%	-1.72	-2.04
Apr-02	2	21	9.52%	29.35%	301	2461	12.23%	-0.38	-1.23
May-02	1	22	4.55%	20.83%	430	3112	13.82%	-1.26	-1.76
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

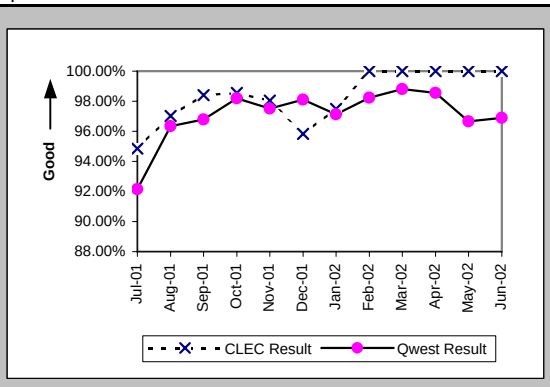
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	20	95.00%	21.79%	5773	6307	91.53%	-0.56	-1.34
Aug-01	11	12	91.67%	27.64%	5766	6243	92.36%	0.18	-0.89
Sep-01	15	15	100.00%	0.00%	4256	4493	94.73%	-0.91	-1.55
Oct-01	11	12	91.67%	27.64%	3674	3872	94.89%	0.53	-0.68
Nov-01	14	14	100.00%	0.00%	3265	3612	90.39%	-1.22	-1.74
Dec-01	5	5	100.00%	0.00%	2570	2750	93.45%	-0.59	-1.36
Jan-02	21	21	100.00%	0.00%	2580	2715	95.03%	-1.04	-1.63
Feb-02	9	9	100.00%	0.00%	2143	2255	95.03%	-0.68	-1.42
Mar-02	18	18	100.00%	0.00%	2603	2754	94.52%	-1.02	-1.62
Apr-02	21	21	100.00%	0.00%	2530	2673	94.65%	-1.09	-1.66
May-02	24	24	100.00%	0.00%	3186	3352	95.05%	-1.11	-1.68
Jun-02	33	33	100.00%	0.00%	4064	4223	96.23%	-1.13	-1.69



Checklist #14 - Resale - Residence Repair

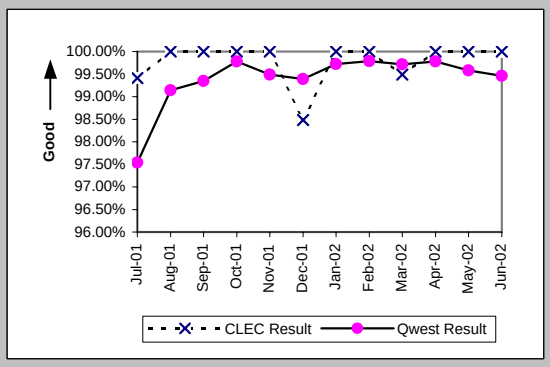
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	92	97	94.85%	22.11%	6775	7353	92.14%	-0.98	-1.6
Aug-01	65	67	97.01%	17.02%	5860	6082	96.35%	-0.29	-1.18
Sep-01	62	63	98.41%	12.50%	4895	5058	96.78%	-0.73	-1.44
Oct-01	68	69	98.55%	11.95%	4983	5075	98.19%	-0.22	-1.14
Nov-01	50	51	98.04%	13.86%	4451	4565	97.50%	-0.24	-1.15
Dec-01	69	72	95.83%	19.98%	4062	4140	98.12%	1.28	-0.22
Jan-02	39	40	97.50%	15.61%	4871	5015	97.13%	-0.14	-1.09
Feb-02	69	69	100.00%	0.00%	4147	4222	98.22%	-1.11	-1.67
Mar-02	79	79	100.00%	0.00%	6108	6181	98.82%	-0.97	-1.59
Apr-02	43	43	100.00%	0.00%	3265	3313	98.55%	-0.79	-1.48
May-02	41	41	100.00%	0.00%	3940	4076	96.66%	-1.18	-1.72
Jun-02	70	70	100.00%	0.00%	4086	4217	96.89%	-1.49	-1.9



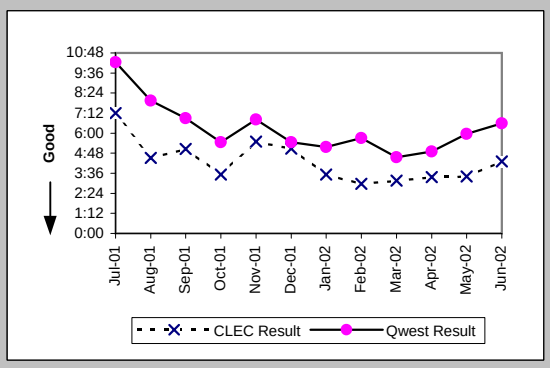
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	169	170	99.41%	7.65%	12539	12855	97.54%	-1.56	-1.95
Aug-01	118	118	100.00%	0.00%	10969	11064	99.14%	-1.01	-1.61
Sep-01	99	99	100.00%	0.00%	9095	9155	99.34%	-0.8	-1.49
Oct-01	138	138	100.00%	0.00%	9491	9512	99.78%	-0.55	-1.33
Nov-01	122	122	100.00%	0.00%	8753	8798	99.49%	-0.79	-1.48
Dec-01	130	132	98.48%	12.22%	7663	7710	99.39%	1.17	-0.29
Jan-02	133	133	100.00%	0.00%	9487	9513	99.73%	-0.6	-1.36
Feb-02	159	159	100.00%	0.00%	8552	8570	99.79%	-0.57	-1.35
Mar-02	195	196	99.49%	7.12%	10565	10595	99.72%	0.6	-0.64
Apr-02	143	143	100.00%	0.00%	7220	7236	99.78%	-0.56	-1.34
May-02	98	98	100.00%	0.00%	8094	8128	99.58%	-0.64	-1.39
Jun-02	146	146	100.00%	0.00%	7780	7822	99.46%	-0.88	-1.53



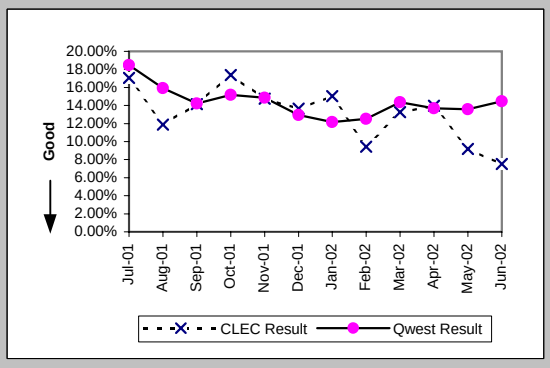
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1224:10	170	7:12	10:34	131666:56	12855	10:15	-2.46	-2.5
Aug-01	533:48	118	4:31	6:44	87883:27	11064	7:57	-2.54	-2.55
Sep-01	499:18	99	5:03	8:16	63099:09	9155	6:54	-1.87	-2.14
Oct-01	485:34	138	3:31	5:25	51809:58	9512	5:27	-2.86	-2.74
Nov-01	670:52	122	5:30	7:34	60001:12	8798	6:49	-1.56	-1.95
Dec-01	670:54	132	5:05	8:07	42107:58	7710	5:28	-0.48	-1.29
Jan-02	467:10	133	3:31	5:38	49119:38	9513	5:10	-2.27	-2.38
Feb-02	470:26	159	2:58	5:01	48918:53	8570	5:42	-4.33	-3.63
Mar-02	621:39	196	3:10	6:34	48375:26	10595	4:34	-2.7	-2.64
Apr-02	480:59	143	3:22	6:10	35470:52	7236	4:54	-2.46	-2.5
May-02	335:13	98	3:25	4:59	48407:35	8128	5:57	-2.91	-2.77
Jun-02	630:27	146	4:19	6:12	51448:54	7822	6:35	-1.84	-2.12



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

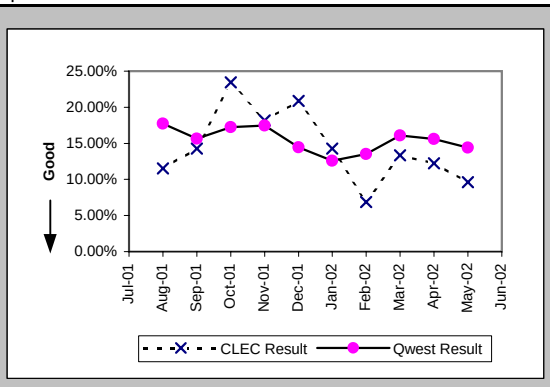
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	170	17.06%	37.61%	2376	12856	18.48%	-0.47	-1.29
Aug-01	14	118	11.86%	32.34%	1763	11065	15.93%	-1.2	-1.73
Sep-01	14	99	14.14%	34.84%	1303	9156	14.23%	-0.03	-1.02
Oct-01	24	138	17.39%	37.90%	1445	9514	15.19%	0.73	-0.56
Nov-01	18	122	14.75%	35.46%	1308	8800	14.86%	-0.03	-1.02
Dec-01	18	132	13.64%	34.32%	998	7710	12.94%	0.26	-0.84
Jan-02	20	133	15.04%	35.74%	1158	9513	12.17%	1	-0.39
Feb-02	15	159	9.43%	29.23%	1073	8570	12.52%	-1.17	-1.71
Mar-02	26	196	13.27%	33.92%	1520	10595	14.35%	-0.43	-1.26
Apr-02	20	143	13.99%	34.68%	990	7238	13.68%	0.13	-0.92
May-02	9	98	9.18%	28.88%	1104	8128	13.58%	-1.26	-1.77
Jun-02	11	146	7.53%	26.39%	1133	7824	14.48%	-2.36	-2.44



Checklist #14 - Resale - Residence Repair

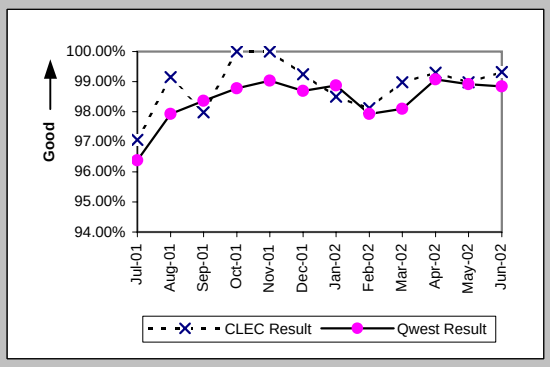
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	52	11.54%	31.95%	969	5470	17.71%	-1.16	-1.71
Sep-01	5	35	14.29%	34.99%	679	4336	15.66%	-0.22	-1.14
Oct-01	15	64	23.44%	42.36%	749	4346	17.23%	1.27	-0.23
Nov-01	8	44	18.18%	38.57%	633	3621	17.48%	0.16	-0.9
Dec-01	14	67	20.90%	40.66%	466	3221	14.47%	1.43	-0.13
Jan-02	6	42	14.29%	34.99%	530	4203	12.61%	0.36	-0.78
Feb-02	5	73	6.85%	25.26%	478	3532	13.53%	-1.65	-2
Mar-02	12	90	13.33%	33.99%	891	5536	16.09%	-0.71	-1.43
Apr-02	6	49	12.24%	32.78%	470	3014	15.59%	-0.64	-1.39
May-02	5	52	9.62%	29.48%	529	3667	14.43%	-0.98	-1.6
Jun-02									



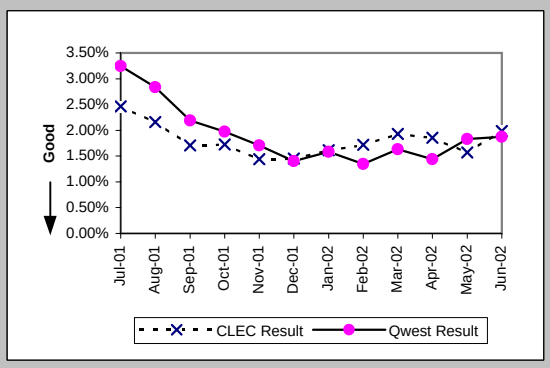
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	165	170	97.06%	16.90%	12391	12856	96.38%	-0.47	-1.29
Aug-01	117	118	99.15%	9.17%	10835	11065	97.92%	-0.93	-1.57
Sep-01	97	99	97.98%	14.07%	9006	9156	98.36%	0.37	-0.78
Oct-01	138	138	100.00%	0.00%	9398	9514	98.78%	-1.3	-1.79
Nov-01	122	122	100.00%	0.00%	8715	8800	99.03%	-1.08	-1.66
Dec-01	131	132	99.24%	8.67%	7609	7710	98.69%	-0.55	-1.34
Jan-02	131	133	98.50%	12.17%	9406	9513	98.88%	0.47	-0.71
Feb-02	156	159	98.11%	13.61%	8392	8570	97.92%	-0.17	-1.1
Mar-02	194	196	98.98%	10.05%	10393	10595	98.09%	-0.9	-1.55
Apr-02	142	143	99.30%	8.33%	7171	7238	99.07%	-0.28	-1.17
May-02	97	98	98.98%	10.05%	8040	8128	98.92%	-0.06	-1.04
Jun-02	145	146	99.32%	8.25%	7733	7824	98.84%	-0.53	-1.32



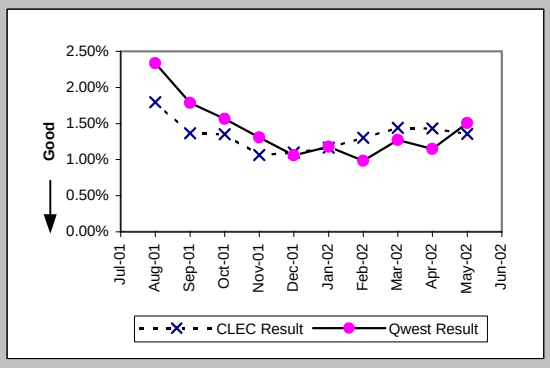
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	724	29372	2.46%	15.51%	58848	1811805	3.25%	-7.51	-5.57
Aug-01	586	27167	2.16%	14.53%	51433	1811757	2.84%	-6.72	-5.08
Sep-01	454	26569	1.71%	12.96%	39707	1812708	2.19%	-5.33	-4.24
Oct-01	428	24789	1.73%	13.03%	35667	1809292	1.97%	-2.75	-2.67
Nov-01	353	24531	1.44%	11.91%	30783	1803575	1.71%	-3.22	-2.96
Dec-01	345	23764	1.45%	11.96%	25151	1796510	1.40%	0.67	-0.59
Jan-02	398	24640	1.62%	12.61%	28258	1788582	1.58%	0.44	-0.73
Feb-02	411	23880	1.72%	13.01%	23962	1783015	1.34%	5.03	2.06
Mar-02	475	24578	1.93%	13.77%	29007	1778117	1.63%	3.7	1.25
Apr-02	476	25696	1.85%	13.48%	25478	1768920	1.44%	5.5	2.35
May-02	416	26493	1.57%	12.43%	32177	1756352	1.83%	-3.15	-2.92
Jun-02	562	28304	1.99%	13.95%	32721	1745154	1.88%	1.36	-0.17



Trouble Rate (Percent) (MR-8*) (Parity)

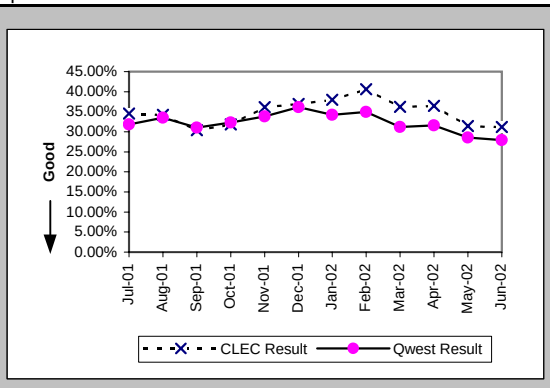
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	488	27167	1.80%	13.28%	42306	1811757	2.34%	-5.84	-4.55
Sep-01	363	26569	1.37%	11.61%	32420	1812708	1.79%	-5.16	-4.13
Oct-01	335	24789	1.35%	11.55%	28318	1809292	1.57%	-2.69	-2.64
Nov-01	261	24531	1.06%	10.26%	23610	1803575	1.31%	-3.35	-3.04
Dec-01	261	23764	1.10%	10.42%	18994	1796510	1.06%	0.61	-0.63
Jan-02	287	24640	1.16%	10.73%	21102	1788582	1.18%	-0.22	-1.13
Feb-02	311	23880	1.30%	11.34%	17556	1783015	0.98%	4.94	2
Mar-02	354	24578	1.44%	11.91%	22630	1778117	1.27%	2.33	0.42
Apr-02	368	25696	1.43%	11.88%	20306	1768920	1.15%	4.25	1.58
May-02	359	26493	1.36%	11.56%	26460	1756352	1.51%	-2.01	-2.22
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

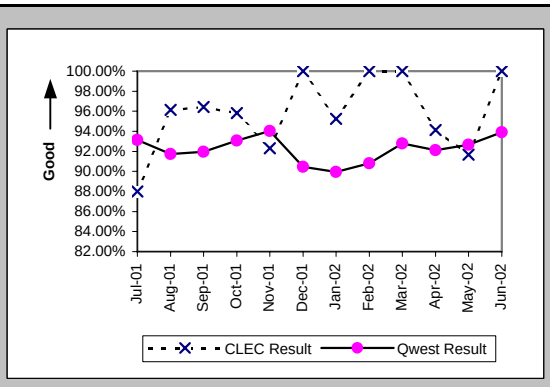
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	382	1106	34.54%	47.55%	27451	86299	31.81%	1.94	0.18
Aug-01	305	891	34.23%	47.45%	25889	77322	33.48%	0.47	-0.71
Sep-01	198	652	30.37%	45.98%	17892	57599	31.06%	-0.38	-1.23
Oct-01	200	628	31.85%	46.59%	17004	52671	32.28%	-0.23	-1.14
Nov-01	200	553	36.17%	48.05%	15762	46545	33.86%	1.14	-0.31
Dec-01	202	547	36.93%	48.26%	14259	39410	36.18%	0.36	-0.78
Jan-02	244	642	38.01%	48.54%	14729	42987	34.26%	1.98	0.21
Feb-02	281	692	40.61%	49.11%	12888	36850	34.97%	3.08	0.87
Mar-02	270	745	36.24%	48.07%	13173	42180	31.23%	2.93	0.78
Apr-02	273	749	36.45%	48.13%	11787	37265	31.63%	2.81	0.71
May-02	191	607	31.47%	46.44%	12886	45063	28.60%	1.55	-0.05
Jun-02	255	817	31.21%	46.34%	12682	45403	27.93%	2.07	0.26



Checklist #14 - Resale - Business Installation

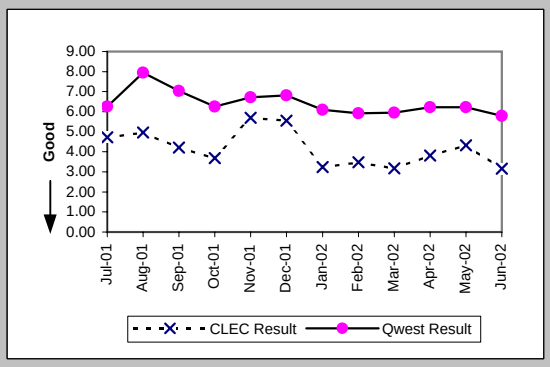
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	25	88.00%	32.50%	3271	3512	93.14%	0.97	-0.41
Aug-01	25	26	96.15%	19.23%	3725	4061	91.73%	-0.82	-1.5
Sep-01	27	28	96.43%	18.56%	3314	3604	91.95%	-0.87	-1.53
Oct-01	23	24	95.83%	19.98%	3863	4150	93.08%	-0.53	-1.32
Nov-01	12	13	92.31%	26.65%	3120	3318	94.03%	0.33	-0.8
Dec-01	11	11	100.00%	0.00%	2601	2875	90.47%	-1.07	-1.65
Jan-02	20	21	95.24%	21.30%	2985	3319	89.94%	-0.8	-1.49
Feb-02	23	23	100.00%	0.00%	2789	3071	90.82%	-1.52	-1.92
Mar-02	24	24	100.00%	0.00%	2973	3204	92.79%	-1.36	-1.83
Apr-02	16	17	94.12%	23.53%	3184	3456	92.13%	-0.3	-1.18
May-02	11	12	91.67%	27.64%	3110	3356	92.67%	0.22	-0.87
Jun-02	19	19	100.00%	0.00%	2851	3036	93.91%	-1.11	-1.67



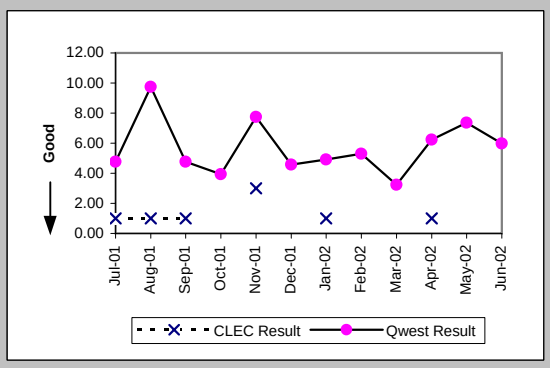
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	118	25	4.72	3.67	22098	3538	6.25	-0.86	-1.52
Aug-01	129	26	4.96	3.69	32585	4097	7.95	-1.18	-1.72
Sep-01	118	28	4.21	3.04	25541	3628	7.04	-1.68	-2.02
Oct-01	92	25	3.68	2.04	26176	4189	6.25	-1.59	-1.97
Nov-01	74	13	5.69	4.96	22515	3352	6.72	-0.35	-1.21
Dec-01	61	11	5.55	4.39	19774	2905	6.81	-0.55	-1.34
Jan-02	68	21	3.24	1.18	20458	3356	6.10	-1.71	-2.04
Feb-02	80	23	3.48	0.90	18319	3094	5.92	-1.42	-1.86
Mar-02	76	24	3.17	0.92	19282	3238	5.95	-1.63	-1.99
Apr-02	65	17	3.82	2.46	21943	3524	6.23	-1.19	-1.72
May-02	52	12	4.33	2.61	21210	3402	6.23	-0.73	-1.44
Jun-02	60	19	3.16	1.21	18106	3127	5.79	-1.64	-2



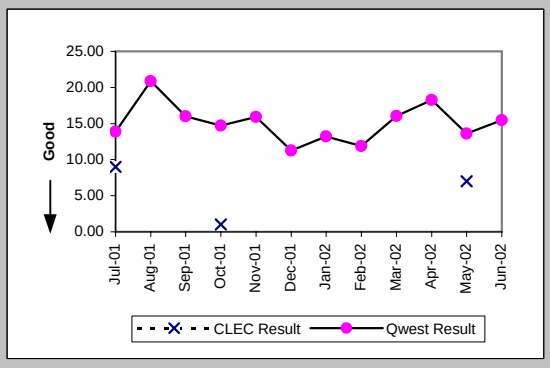
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		481	101	4.76	-0.31	-1.19
Aug-01	1	1	1.00		1424	146	9.75	-0.28	-1.17
Sep-01	1	1	1.00		592	124	4.77	-0.46	-1.28
Oct-01					515	131	3.93		
Nov-01	3	1	3.00		1014	131	7.74	-0.18	-1.11
Dec-01					831	182	4.57		
Jan-02	1	1	1.00		1145	233	4.91	-0.48	-1.29
Feb-02					852	161	5.29		
Mar-02					395	122	3.24		
Apr-02	1	1	1.00		1005	161	6.24	-0.52	-1.31
May-02					971	132	7.36		
Jun-02					777	130	5.98		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

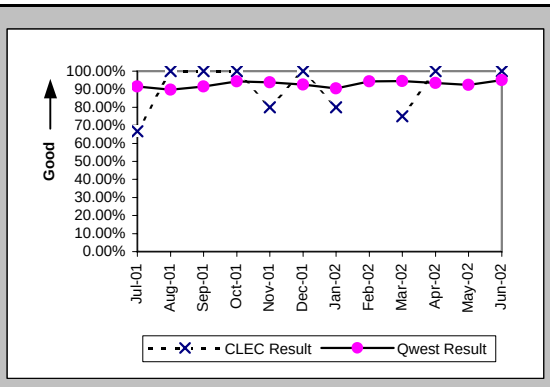
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	2	9.00	5.66	2263	163	13.88	-0.34	-1.21
Aug-01					4613	221	20.87		
Sep-01					3023	189	15.99		
Oct-01	1	1	1.00		2798	190	14.73	-0.81	-1.49
Nov-01					1609	101	15.93		
Dec-01					1093	97	11.27		
Jan-02					1480	112	13.21		
Feb-02					1450	122	11.89		
Mar-02					1751	109	16.06		
Apr-02					2208	121	18.25		
May-02	7	1	7.00		1677	123	13.63	-0.49	-1.3
Jun-02					1035	67	15.45		



Checklist #14 - Resale - Business Installation

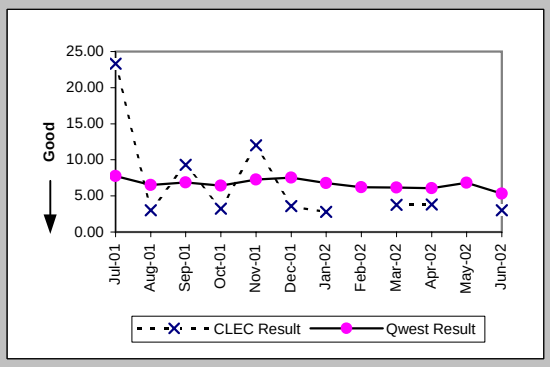
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	661	723	91.42%	1.13	-0.31
Aug-01	3	3	100.00%	0.00%	712	793	89.79%	-0.58	-1.35
Sep-01	3	3	100.00%	0.00%	628	686	91.55%	-0.53	-1.32
Oct-01	4	4	100.00%	0.00%	685	726	94.35%	-0.49	-1.3
Nov-01	4	5	80.00%	40.00%	635	677	93.80%	1.01	-0.38
Dec-01	5	5	100.00%	0.00%	521	563	92.54%	-0.63	-1.38
Jan-02	4	5	80.00%	40.00%	604	668	90.42%	0.71	-0.57
Feb-02					492	522	94.25%		
Mar-02	3	4	75.00%	43.30%	521	551	94.56%	1.23	-0.25
Apr-02	6	6	100.00%	0.00%	579	620	93.39%	-0.65	-1.39
May-02					765	828	92.39%		
Jun-02	2	2	100.00%	0.00%	681	717	94.98%	-0.32	-1.2



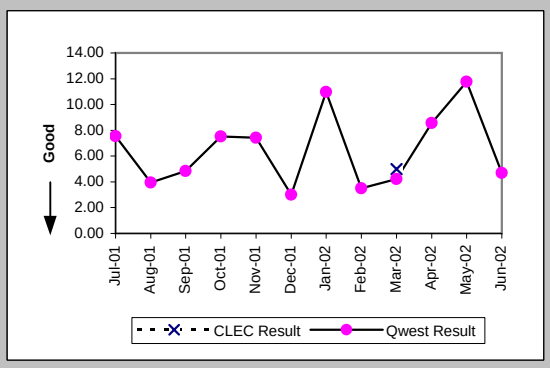
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	70	3	23.33	20.60	5642	729	7.74	1.94	0.18
Aug-01	9	3	3.00	1.00	5194	795	6.53	-0.71	-1.43
Sep-01	28	3	9.33	9.24	4725	689	6.86	0.96	-0.42
Oct-01	13	4	3.25	0.50	4686	731	6.41	-0.74	-1.45
Nov-01	60	5	12.00	15.80	4976	683	7.29	1.2	-0.27
Dec-01	18	5	3.60	0.55	4266	565	7.55	-0.81	-1.49
Jan-02	14	5	2.80	0.45	4586	677	6.77	-0.76	-1.46
Feb-02					3299	530	6.22		
Mar-02	15	4	3.75	4.27	3435	559	6.14	-0.57	-1.35
Apr-02	23	6	3.83	2.56	3797	626	6.07	-0.52	-1.31
May-02					5728	840	6.82		
Jun-02	6	2	3.00	0.00	3867	726	5.33	-0.66	-1.4



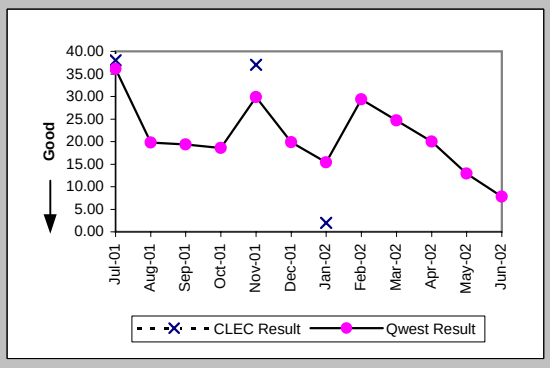
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					196	26	7.54		
Aug-01					134	34	3.94		
Sep-01					116	24	4.83		
Oct-01					113	15	7.53		
Nov-01					156	21	7.43		
Dec-01					54	18	3.00		
Jan-02					538	49	10.98		
Feb-02					49	14	3.50		
Mar-02	5	1	5.00		55	13	4.23	0.22	-0.86
Apr-02					214	25	8.56		
May-02					459	39	11.77		
Jun-02					108	23	4.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

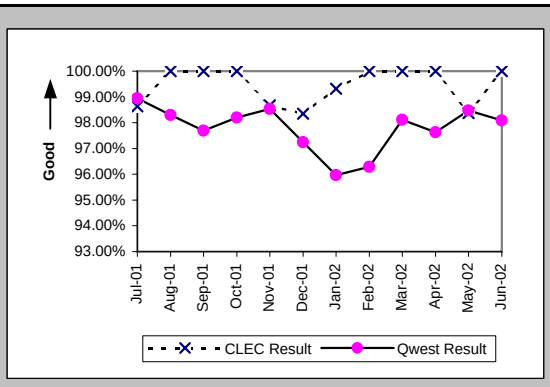
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	38	1	38.00		1515	42	36.07	0.95	-0.42
Aug-01					971	49	19.82		
Sep-01					717	37	19.38		
Oct-01					576	31	18.58		
Nov-01	37	1	37.00		807	27	29.89	0.87	-0.47
Dec-01					477	24	19.88		
Jan-02	2	1	2.00		246	16	15.38	-1	-1.61
Feb-02					440	15	29.33		
Mar-02					419	17	24.65		
Apr-02					320	16	20.00		
May-02					322	25	12.88		
Jun-02					109	14	7.79		



Checklist #14 - Resale - Business Installation

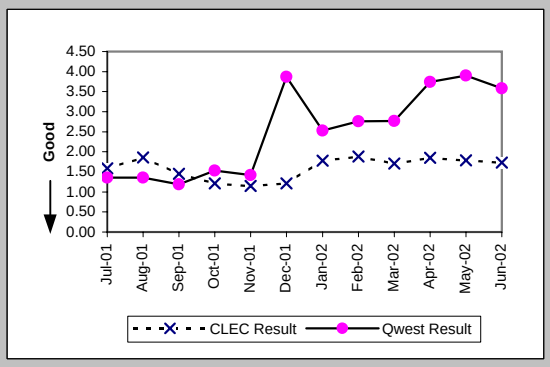
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	72	73	98.63%	11.62%	3488	3525	98.95%	0.33	-0.8
Aug-01	119	119	100.00%	0.00%	983	1000	98.30%	-1.36	-1.82
Sep-01	20	20	100.00%	0.00%	676	692	97.69%	-0.68	-1.41
Oct-01	133	133	100.00%	0.00%	875	891	98.20%	-1.45	-1.88
Nov-01	74	75	98.67%	11.47%	804	816	98.53%	-0.09	-1.06
Dec-01	119	121	98.35%	12.75%	777	799	97.25%	-0.69	-1.42
Jan-02	145	146	99.32%	8.25%	856	892	95.96%	-1.91	-2.16
Feb-02	97	97	100.00%	0.00%	857	890	96.29%	-1.84	-2.12
Mar-02	92	92	100.00%	0.00%	985	1004	98.11%	-1.28	-1.78
Apr-02	99	99	100.00%	0.00%	1028	1053	97.63%	-1.48	-1.9
May-02	121	123	98.37%	12.65%	1093	1110	98.47%	0.14	-0.91
Jun-02	77	77	100.00%	0.00%	974	993	98.09%	-1.18	-1.72



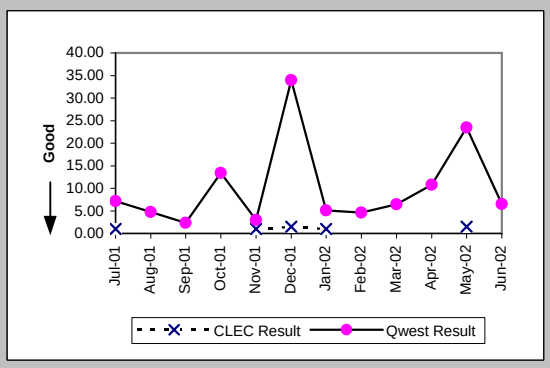
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	86	54	1.59	0.63	2576	1895	1.36	1.1	-0.33
Aug-01	180	97	1.86	0.46	603	444	1.36	1.58	-0.04
Sep-01	16	11	1.45	0.93	426	358	1.19	0.71	-0.57
Oct-01	34	28	1.21	0.57	647	424	1.53	-0.25	-1.15
Nov-01	62	54	1.15	0.53	383	269	1.42	-0.56	-1.34
Dec-01	129	107	1.21	0.99	1854	479	3.87	-0.87	-1.53
Jan-02	214	120	1.78	0.96	1490	589	2.53	-2.87	-2.74
Feb-02	162	86	1.88	1.36	1715	622	2.76	-3.78	-3.3
Mar-02	133	78	1.71	1.03	1801	651	2.77	-3.59	-3.18
Apr-02	135	73	1.85	1.25	2529	677	3.74	-2.12	-2.29
May-02	172	96	1.79	0.74	2857	732	3.90	-1.53	-1.93
Jun-02	104	60	1.73	1.12	2260	632	3.58	-4.8	-3.92



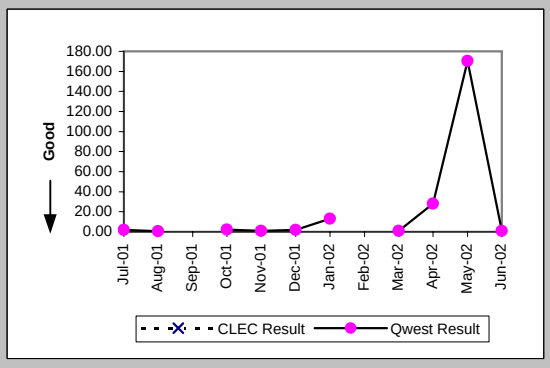
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		335	47	7.13	-0.59	-1.36
Aug-01					85	18	4.72		
Sep-01					37	16	2.31		
Oct-01					201	15	13.40		
Nov-01	1	1	1.00		39	13	3.00	-0.4	-1.24
Dec-01	3	2	1.50	0.71	782	23	34.00	-0.34	-1.21
Jan-02	1	1	1.00		190	37	5.14	-0.45	-1.28
Feb-02					156	34	4.59		
Mar-02					110	17	6.47		
Apr-02					269	25	10.76		
May-02	3	2	1.50	0.71	422	18	23.44	-0.41	-1.25
Jun-02					117	18	6.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

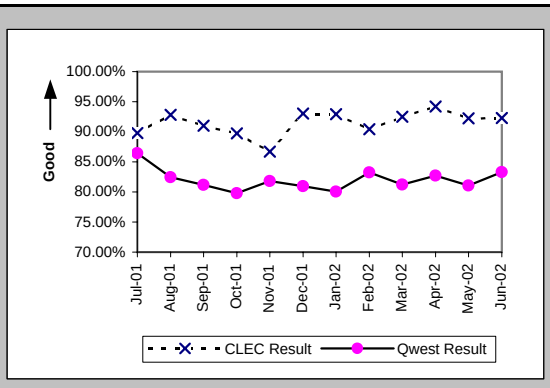
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01					2	3	0.67		
Sep-01									
Oct-01					7	3	2.33		
Nov-01					1	1	1.00		
Dec-01					2	1	2.00		
Jan-02					13	1	13.00		
Feb-02									
Mar-02					1	1	1.00		
Apr-02					28	1	28.00		
May-02					341	2	170.50		
Jun-02					1	1	1.00		



Checklist #14 - Resale - Business Installation

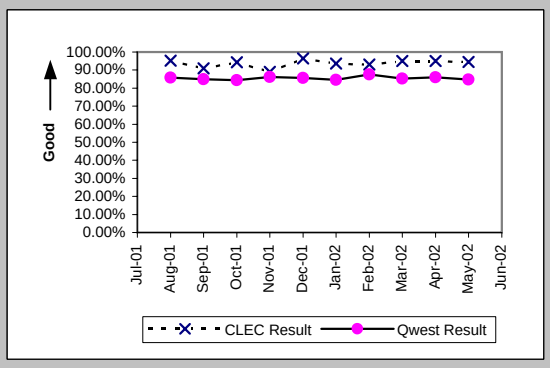
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	132	147	89.80%	30.27%	7639	8840	86.41%	-1.19	-1.72
Aug-01	116	125	92.80%	25.85%	5647	6851	82.43%	-3.02	-2.84
Sep-01	91	100	91.00%	28.62%	4429	5455	81.19%	-2.49	-2.51
Oct-01	96	107	89.72%	30.37%	4318	5413	79.77%	-2.54	-2.54
Nov-01	111	128	86.72%	33.94%	4365	5334	81.83%	-1.42	-1.86
Dec-01	107	115	93.04%	25.44%	3693	4563	80.93%	-3.27	-2.98
Jan-02	144	155	92.90%	25.68%	3683	4602	80.03%	-3.94	-3.4
Feb-02	132	146	90.41%	29.44%	3932	4724	83.23%	-2.29	-2.39
Mar-02	111	120	92.50%	26.34%	3787	4661	81.25%	-3.12	-2.9
Apr-02	114	121	94.21%	23.35%	4140	5006	82.70%	-3.31	-3.01
May-02	119	129	92.25%	26.74%	4282	5282	81.07%	-3.2	-2.95
Jun-02	108	117	92.31%	26.65%	4252	5104	83.31%	-2.58	-2.57



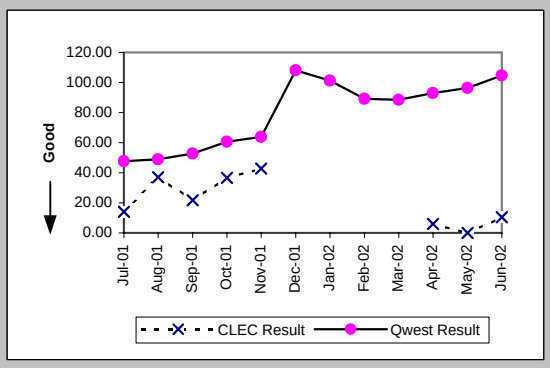
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	119	125	95.20%	21.38%	5878	6851	85.80%	-2.98	-2.81
Sep-01	91	100	91.00%	28.62%	4630	5455	84.88%	-1.69	-2.03
Oct-01	101	107	94.39%	23.01%	4567	5413	84.37%	-2.83	-2.72
Nov-01	114	128	89.06%	31.21%	4601	5334	86.26%	-0.91	-1.55
Dec-01	111	115	96.52%	18.32%	3907	4563	85.62%	-3.29	-3
Jan-02	145	155	93.55%	24.57%	3896	4602	84.66%	-3.02	-2.84
Feb-02	136	146	93.15%	25.26%	4136	4724	87.55%	-2.02	-2.23
Mar-02	114	120	95.00%	21.79%	3979	4661	85.37%	-2.95	-2.79
Apr-02	115	121	95.04%	21.71%	4307	5006	86.04%	-2.82	-2.72
May-02	122	129	94.57%	22.65%	4473	5282	84.68%	-3.08	-2.87
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

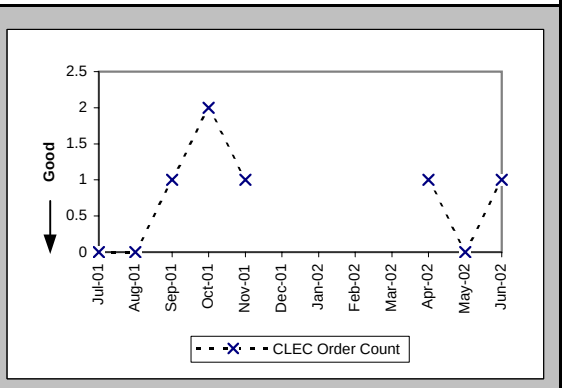
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	1	14.00		31820	667	47.71	-0.55	-1.33
Aug-01	37	1	37.00		38723	792	48.89	-0.18	-1.11
Sep-01	65	3	21.67	29.94	38471	729	52.77	-0.77	-1.47
Oct-01	110	3	36.67	37.63	38990	643	60.64	-0.53	-1.32
Nov-01	128	3	42.67	51.59	39818	623	63.91	-0.45	-1.28
Dec-01					43088	399	107.99		
Jan-02					39386	389	101.25		
Feb-02					36798	413	89.10		
Mar-02					41979	474	88.56		
Apr-02	6	1	6.00		47121	507	92.94	-0.71	-1.43
May-02	0	1	0.00		48794	506	96.43	-0.75	-1.46
Jun-02	21	2	10.50	13.44	51884	496	104.60	-1	-1.61



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

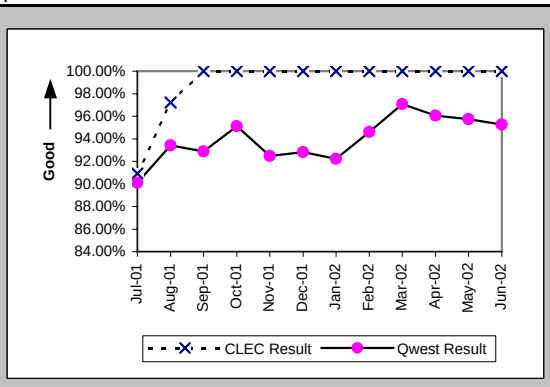
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	1
Oct-01	2
Nov-01	1
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	1
May-02	0
Jun-02	1



Checklist #14 - Resale - Business Repair

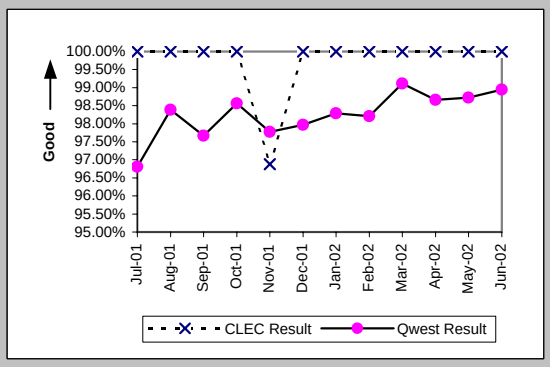
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	66	90.91%	28.75%	3044	3379	90.09%	-0.22	-1.13
Aug-01	35	36	97.22%	16.43%	2699	2889	93.42%	-0.91	-1.56
Sep-01	22	22	100.00%	0.00%	2037	2193	92.89%	-1.29	-1.79
Oct-01	33	33	100.00%	0.00%	1967	2068	95.12%	-1.29	-1.79
Nov-01	21	21	100.00%	0.00%	1598	1728	92.48%	-1.3	-1.79
Dec-01	17	17	100.00%	0.00%	1344	1448	92.82%	-1.14	-1.69
Jan-02	19	19	100.00%	0.00%	1461	1584	92.23%	-1.26	-1.76
Feb-02	20	20	100.00%	0.00%	1196	1264	94.62%	-1.06	-1.64
Mar-02	19	19	100.00%	0.00%	1534	1580	97.09%	-0.75	-1.46
Apr-02	25	25	100.00%	0.00%	1561	1625	96.06%	-1	-1.61
May-02	14	14	100.00%	0.00%	2002	2091	95.74%	-0.79	-1.48
Jun-02	20	20	100.00%	0.00%	1784	1873	95.25%	-0.99	-1.6



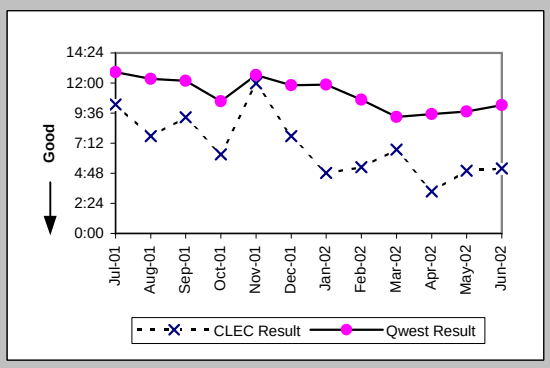
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	77	77	100.00%	0.00%	4062	4196	96.81%	-1.58	-1.96
Aug-01	43	43	100.00%	0.00%	3655	3715	98.38%	-0.84	-1.51
Sep-01	27	27	100.00%	0.00%	2763	2829	97.67%	-0.8	-1.49
Oct-01	42	42	100.00%	0.00%	2677	2716	98.56%	-0.78	-1.47
Nov-01	31	32	96.88%	17.40%	2199	2249	97.78%	0.4	-0.76
Dec-01	20	20	100.00%	0.00%	1830	1868	97.97%	-0.64	-1.39
Jan-02	25	25	100.00%	0.00%	2010	2045	98.29%	-0.66	-1.4
Feb-02	24	24	100.00%	0.00%	1649	1679	98.21%	-0.66	-1.4
Mar-02	26	26	100.00%	0.00%	2011	2029	99.11%	-0.48	-1.29
Apr-02	29	29	100.00%	0.00%	2060	2088	98.66%	-0.62	-1.38
May-02	21	21	100.00%	0.00%	2629	2663	98.72%	-0.52	-1.32
Jun-02	23	23	100.00%	0.00%	2348	2373	98.95%	-0.49	-1.3



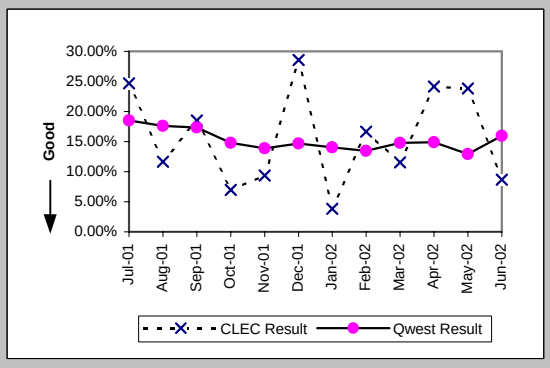
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	792:49	77	10:18	10:14	54002:44	4196	12:52	-1.56	-1.95
Aug-01	334:05	43	7:46	7:11	45792:04	3715	12:20	-1.98	-2.21
Sep-01	250:17	27	9:16	7:30	34443:38	2829	12:11	-0.82	-1.5
Oct-01	265:31	42	6:19	6:42	28628:21	2716	10:32	-2.26	-2.37
Nov-01	383:18	32	11:59	13:43	28410:39	2249	12:38	-0.27	-1.16
Dec-01	155:01	20	7:45	7:23	22107:50	1868	11:50	-1.38	-1.84
Jan-02	120:34	25	4:49	5:14	24255:58	2045	11:52	-1.56	-1.95
Feb-02	126:52	24	5:17	5:38	17916:36	1679	10:40	-2.2	-2.34
Mar-02	174:04	26	6:42	6:38	18855:43	2029	9:18	-1.28	-1.78
Apr-02	97:08	29	3:21	1:35	19893:18	2088	9:32	-2.88	-2.75
May-02	105:05	21	5:00	5:56	25879:05	2663	9:43	-1.92	-2.17
Jun-02	119:24	23	5:11	5:33	24298:48	2373	10:14	-2.07	-2.26



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

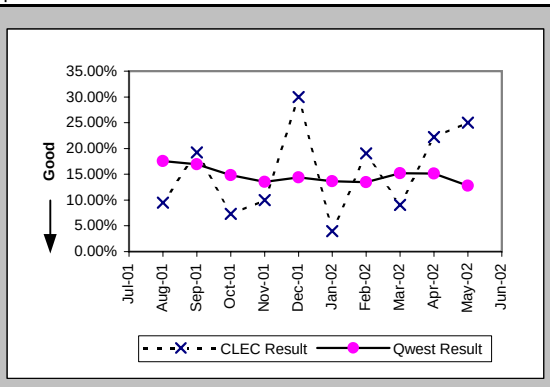
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	77	24.68%	43.11%	805	4347	18.52%	1.35	-0.18
Aug-01	5	43	11.63%	32.06%	671	3811	17.61%	-1.02	-1.62
Sep-01	5	27	18.52%	38.84%	508	2926	17.36%	0.2	-0.88
Oct-01	3	43	6.98%	25.48%	416	2818	14.76%	-1.43	-1.87
Nov-01	3	32	9.38%	29.15%	322	2322	13.87%	-0.73	-1.44
Dec-01	6	21	28.57%	45.18%	282	1923	14.66%	1.65	0
Jan-02	1	26	3.85%	19.23%	296	2109	14.04%	-1.49	-1.9
Feb-02	4	24	16.67%	37.27%	231	1715	13.47%	0.49	-0.7
Mar-02	3	26	11.54%	31.95%	307	2079	14.77%	-0.46	-1.28
Apr-02	7	29	24.14%	42.79%	315	2117	14.88%	1.33	-0.19
May-02	5	21	23.81%	42.59%	353	2735	12.91%	1.38	-0.16
Jun-02	2	23	8.70%	28.18%	389	2438	15.96%	-0.95	-1.58



Checklist #14 - Resale - Business Repair

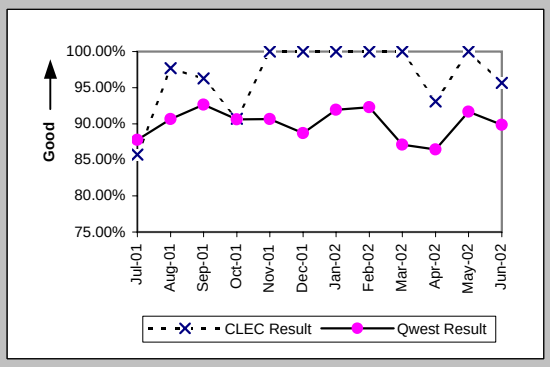
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	42	9.52%	29.35%	611	3482	17.55%	-1.36	-1.83
Sep-01	5	26	19.23%	39.41%	452	2668	16.94%	0.35	-0.79
Oct-01	3	41	7.32%	26.04%	379	2553	14.85%	-1.35	-1.82
Nov-01	3	30	10.00%	30.00%	285	2107	13.53%	-0.56	-1.34
Dec-01	6	20	30.00%	45.83%	251	1744	14.39%	1.79	0.09
Jan-02	1	25	4.00%	19.60%	264	1930	13.68%	-1.4	-1.85
Feb-02	4	21	19.05%	39.27%	209	1549	13.49%	0.74	-0.55
Mar-02	2	22	9.09%	28.75%	296	1947	15.20%	-0.79	-1.48
Apr-02	6	27	22.22%	41.57%	302	1997	15.12%	1	-0.39
May-02	5	20	25.00%	43.30%	331	2589	12.78%	1.5	-0.09
Jun-02									



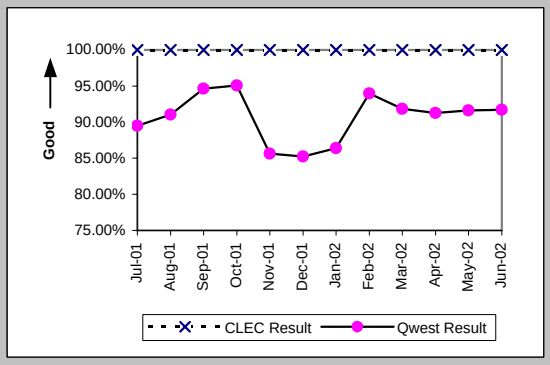
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	66	77	85.71%	34.99%	3815	4347	87.76%	0.57	-0.66
Aug-01	42	43	97.67%	15.07%	3454	3811	90.63%	-1.58	-1.96
Sep-01	26	27	96.30%	18.89%	2711	2926	92.65%	-0.72	-1.44
Oct-01	39	43	90.70%	29.05%	2553	2818	90.60%	-0.02	-1.01
Nov-01	32	32	100.00%	0.00%	2105	2322	90.65%	-1.8	-2.1
Dec-01	21	21	100.00%	0.00%	1706	1923	88.72%	-1.63	-1.99
Jan-02	26	26	100.00%	0.00%	1939	2109	91.94%	-1.5	-1.91
Feb-02	24	24	100.00%	0.00%	1583	1715	92.30%	-1.4	-1.85
Mar-02	26	26	100.00%	0.00%	1811	2079	87.11%	-1.95	-2.19
Apr-02	27	29	93.10%	25.34%	1830	2117	86.44%	-1.04	-1.63
May-02	21	21	100.00%	0.00%	2507	2735	91.66%	-1.38	-1.84
Jun-02	22	23	95.65%	20.39%	2190	2438	89.83%	-0.92	-1.56



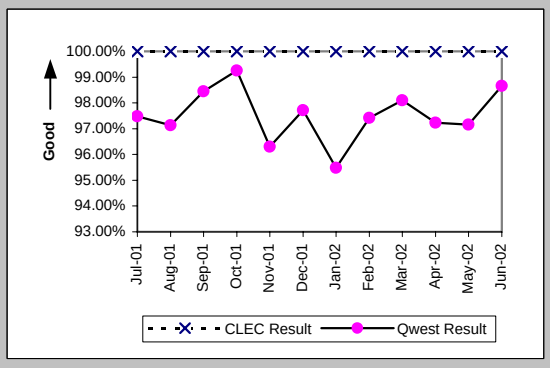
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	612	684	89.47%	-0.68	-1.42
Aug-01	5	5	100.00%	0.00%	620	681	91.04%	-0.7	-1.42
Sep-01	2	2	100.00%	0.00%	423	447	94.63%	-0.34	-1.2
Oct-01	3	3	100.00%	0.00%	388	408	95.10%	-0.39	-1.24
Nov-01	6	6	100.00%	0.00%	316	369	85.64%	-1	-1.6
Dec-01	6	6	100.00%	0.00%	266	312	85.26%	-1.01	-1.61
Jan-02	3	3	100.00%	0.00%	254	294	86.39%	-0.68	-1.42
Feb-02	3	3	100.00%	0.00%	234	249	93.98%	-0.44	-1.27
Mar-02	4	4	100.00%	0.00%	281	306	91.83%	-0.59	-1.36
Apr-02	1	1	100.00%	0.00%	313	343	91.25%	-0.31	-1.19
May-02	7	7	100.00%	0.00%	383	418	91.63%	-0.79	-1.48
Jun-02	2	2	100.00%	0.00%	442	482	91.70%	-0.42	-1.26



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

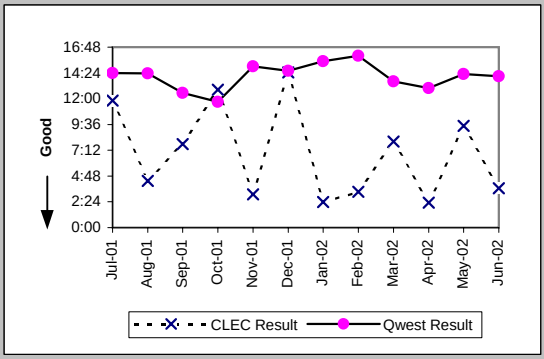
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	850	872	97.48%	-0.32	-1.2
Aug-01	6	6	100.00%	0.00%	881	907	97.13%	-0.42	-1.25
Sep-01	3	3	100.00%	0.00%	573	582	98.45%	-0.22	-1.13
Oct-01	5	5	100.00%	0.00%	532	536	99.25%	-0.19	-1.12
Nov-01	6	6	100.00%	0.00%	494	513	96.30%	-0.48	-1.29
Dec-01	9	9	100.00%	0.00%	427	437	97.71%	-0.45	-1.28
Jan-02	4	4	100.00%	0.00%	402	421	95.49%	-0.43	-1.26
Feb-02	4	4	100.00%	0.00%	339	348	97.41%	-0.32	-1.2
Mar-02	5	5	100.00%	0.00%	412	420	98.10%	-0.31	-1.19
Apr-02	1	1	100.00%	0.00%	456	469	97.23%	-0.17	-1.1
May-02	10	10	100.00%	0.00%	548	564	97.16%	-0.54	-1.33
Jun-02	4	4	100.00%	0.00%	589	597	98.66%	-0.23	-1.14



Checklist #14 - Resale - Business Repair

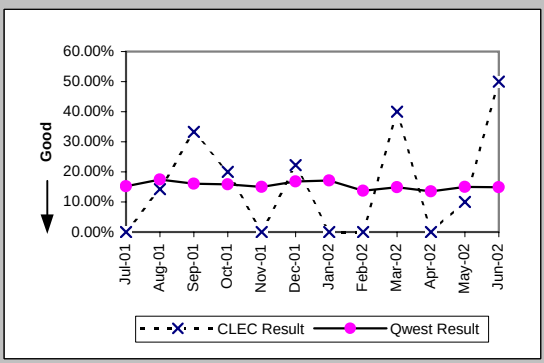
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	47:20	4	11:50	9:39	12559:00	872	14:24	-0.27	-1.16
Aug-01	26:07	6	4:21	3:17	13037:00	907	14:22	-1.6	-1.97
Sep-01	23:22	3	7:47	10:00	7300:50	582	12:33	-0.66	-1.4
Oct-01	64:10	5	12:50	7:54	6284:07	536	11:43	0.31	-0.81
Nov-01	18:27	6	3:05	2:01	7706:06	513	15:01	-2.04	-2.24
Dec-01	130:07	9	14:27	9:32	6382:55	437	14:36	-0.03	-1.02
Jan-02	9:31	4	2:23	0:29	6516:27	421	15:29	-1.43	-1.87
Feb-02	13:23	4	3:21	1:25	5562:28	348	15:59	-0.59	-1.36
Mar-02	40:03	5	8:01	5:34	5710:00	420	13:36	-0.96	-1.58
Apr-02	2:19	1	2:19		6093:02	469	12:59	-0.79	-1.48
May-02	94:41	10	9:28	8:31	8054:55	564	14:17	-1.12	-1.68
Jun-02	14:39	4	3:40	1:22	8405:43	597	14:05	-1.69	-2.03



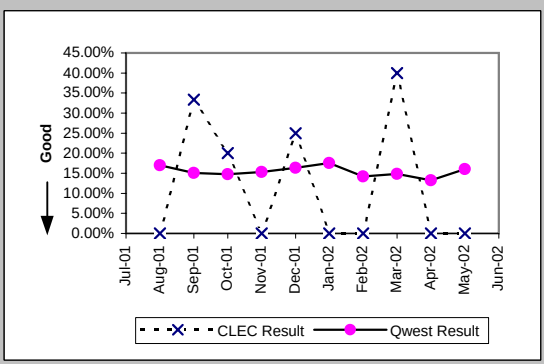
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4	0.00%	0.00%	135	888	15.20%	-0.84	-1.51
Aug-01	1	7	14.29%	34.99%	159	913	17.42%	-0.22	-1.13
Sep-01	1	3	33.33%	47.14%	95	592	16.05%	0.7	-0.57
Oct-01	1	5	20.00%	40.00%	87	549	15.85%	0.29	-0.83
Nov-01	0	6	0.00%	0.00%	78	520	15.00%	-1.02	-1.62
Dec-01	2	9	22.22%	41.57%	75	446	16.82%	0.45	-0.73
Jan-02	0	4	0.00%	0.00%	73	427	17.10%	-0.9	-1.55
Feb-02	0	4	0.00%	0.00%	48	351	13.68%	-0.79	-1.48
Mar-02	2	5	40.00%	48.99%	64	430	14.88%	1.32	-0.2
Apr-02	0	1	0.00%	0.00%	64	473	13.53%	-0.4	-1.24
May-02	1	10	10.00%	30.00%	86	573	15.01%	-0.44	-1.27
Jun-02	2	4	50.00%	50.00%	92	617	14.91%	1.57	-0.05



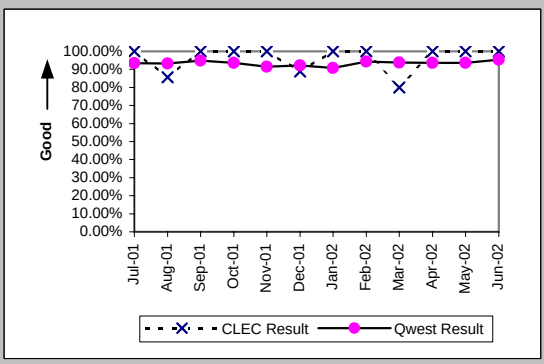
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	4	0.00%	0.00%	129	760	16.97%	-0.9	-1.55
Sep-01	1	3	33.33%	47.14%	76	505	15.05%	0.75	-0.54
Oct-01	1	5	20.00%	40.00%	67	454	14.76%	0.35	-0.79
Nov-01	0	6	0.00%	0.00%	65	425	15.29%	-1.03	-1.63
Dec-01	2	8	25.00%	43.30%	59	361	16.34%	0.64	-0.61
Jan-02	0	3	0.00%	0.00%	58	331	17.52%	-0.79	-1.48
Feb-02	0	4	0.00%	0.00%	41	289	14.19%	-0.81	-1.49
Mar-02	2	5	40.00%	48.99%	55	370	14.86%	1.32	-0.2
Apr-02	0	1	0.00%	0.00%	55	415	13.25%	-0.39	-1.24
May-02	0	8	0.00%	0.00%	81	505	16.04%	-1.23	-1.75
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

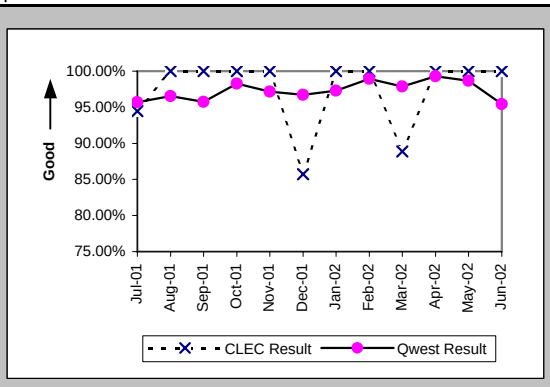
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	829	888	93.36%	-0.53	-1.32
Aug-01	6	7	85.71%	34.99%	851	913	93.21%	0.72	-0.56
Sep-01	3	3	100.00%	0.00%	562	592	94.93%	-0.4	-1.24
Oct-01	5	5	100.00%	0.00%	514	549	93.62%	-0.58	-1.35
Nov-01	6	6	100.00%	0.00%	476	520	91.54%	-0.74	-1.45
Dec-01	8	9	88.89%	31.43%	411	446	92.15%	0.39	-0.76
Jan-02	4	4	100.00%	0.00%	388	427	90.87%	-0.63	-1.38
Feb-02	4	4	100.00%	0.00%	331	351	94.30%	-0.49	-1.3
Mar-02	4	5	80.00%	40.00%	403	430	93.72%	1	-0.39
Apr-02	1	1	100.00%	0.00%	443	473	93.66%	-0.26	-1.16
May-02	10	10	100.00%	0.00%	536	573	93.54%	-0.82	-1.5
Jun-02	4	4	100.00%	0.00%	589	617	95.46%	-0.43	-1.26



Checklist #14 - Resale - Business Repair

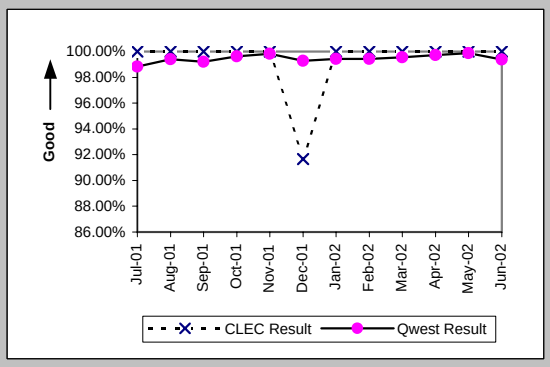
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	18	94.44%	22.91%	937	979	95.71%	0.32	-0.8
Aug-01	18	18	100.00%	0.00%	974	1009	96.53%	-0.8	-1.48
Sep-01	12	12	100.00%	0.00%	830	867	95.73%	-0.73	-1.44
Oct-01	15	15	100.00%	0.00%	963	980	98.27%	-0.51	-1.31
Nov-01	12	12	100.00%	0.00%	791	814	97.17%	-0.59	-1.36
Dec-01	6	7	85.71%	34.99%	646	668	96.71%	1.19	-0.28
Jan-02	11	11	100.00%	0.00%	821	844	97.27%	-0.55	-1.34
Feb-02	7	7	100.00%	0.00%	659	666	98.95%	-0.27	-1.16
Mar-02	8	9	88.89%	31.43%	788	805	97.89%	1.3	-0.21
Apr-02	7	7	100.00%	0.00%	563	567	99.29%	-0.22	-1.13
May-02	8	8	100.00%	0.00%	658	667	98.65%	-0.33	-1.2
Jun-02	4	4	100.00%	0.00%	626	656	95.43%	-0.44	-1.27



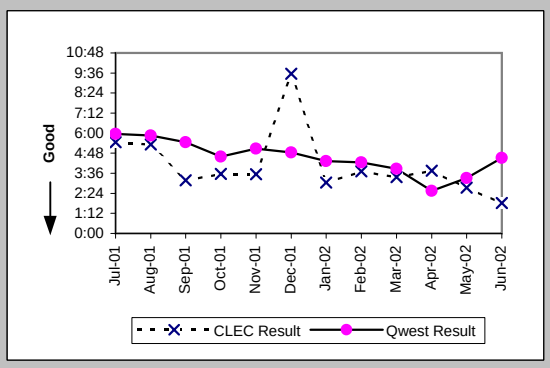
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	41	100.00%	0.00%	1797	1818	98.84%	-0.68	-1.42
Aug-01	28	28	100.00%	0.00%	1871	1882	99.42%	-0.4	-1.24
Sep-01	23	23	100.00%	0.00%	1623	1636	99.21%	-0.43	-1.26
Oct-01	31	31	100.00%	0.00%	1836	1843	99.62%	-0.34	-1.21
Nov-01	24	24	100.00%	0.00%	1629	1632	99.82%	-0.21	-1.13
Dec-01	11	12	91.67%	27.64%	1361	1371	99.27%	1.69	0.03
Jan-02	19	19	100.00%	0.00%	1705	1715	99.42%	-0.33	-1.2
Feb-02	23	23	100.00%	0.00%	1400	1408	99.43%	-0.36	-1.22
Mar-02	24	24	100.00%	0.00%	1573	1580	99.56%	-0.32	-1.2
Apr-02	17	17	100.00%	0.00%	1410	1414	99.72%	-0.22	-1.13
May-02	20	20	100.00%	0.00%	1472	1474	99.86%	-0.16	-1.1
Jun-02	19	19	100.00%	0.00%	1293	1301	99.39%	-0.34	-1.21



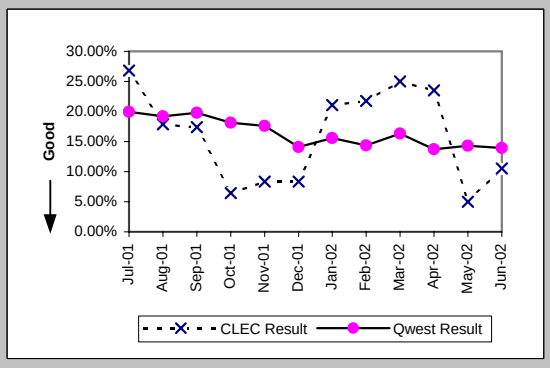
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	223:14	41	5:27	7:40	10814:15	1818	5:57	-0.26	-1.16
Aug-01	148:48	28	5:19	6:32	11045:16	1882	5:52	-0.18	-1.11
Sep-01	73:08	23	3:11	5:25	8941:41	1636	5:28	-1.05	-1.64
Oct-01	110:34	31	3:34	5:26	8468:20	1843	4:36	-0.69	-1.42
Nov-01	85:00	24	3:32	5:19	8309:17	1632	5:05	-0.69	-1.42
Dec-01	114:31	12	9:33	19:39	6645:51	1371	4:51	1.74	0.06
Jan-02	58:04	19	3:03	4:43	7424:52	1715	4:20	-0.63	-1.38
Feb-02	85:32	23	3:43	5:56	5985:04	1408	4:15	-0.33	-1.2
Mar-02	80:37	24	3:22	6:03	6116:23	1580	3:52	-0.27	-1.17
Apr-02	63:49	17	3:45	7:05	3617:13	1414	2:33	1.03	-0.37
May-02	54:50	20	2:44	4:50	4878:50	1474	3:19	-0.4	-1.24
Jun-02	34:40	19	1:49	2:51	5884:00	1301	4:31	-1.25	-1.76



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

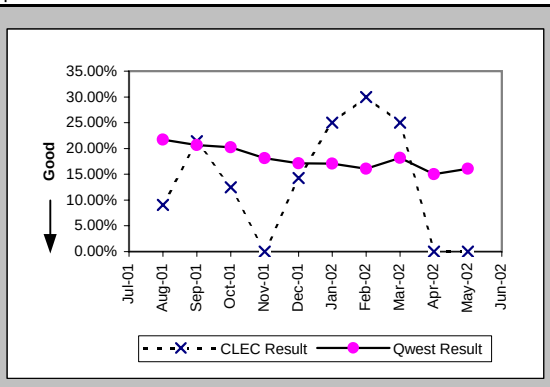
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	41	26.83%	44.31%	363	1818	19.97%	1.07	-0.35
Aug-01	5	28	17.86%	38.30%	361	1882	19.18%	-0.18	-1.11
Sep-01	4	23	17.39%	37.90%	324	1636	19.80%	-0.29	-1.18
Oct-01	2	31	6.45%	24.57%	334	1843	18.12%	-1.67	-2.02
Nov-01	2	24	8.33%	27.64%	287	1632	17.59%	-1.18	-1.72
Dec-01	1	12	8.33%	27.64%	193	1371	14.08%	-0.57	-1.35
Jan-02	4	19	21.05%	40.77%	267	1715	15.57%	0.67	-0.59
Feb-02	5	23	21.74%	41.25%	202	1408	14.35%	0.98	-0.4
Mar-02	6	24	25.00%	43.30%	258	1580	16.33%	1.1	-0.33
Apr-02	4	17	23.53%	42.42%	194	1414	13.72%	1.11	-0.33
May-02	1	20	5.00%	21.79%	211	1474	14.31%	-1.18	-1.72
Jun-02	2	19	10.53%	30.69%	181	1301	13.91%	-0.42	-1.26



Checklist #14 - Resale - Business Repair

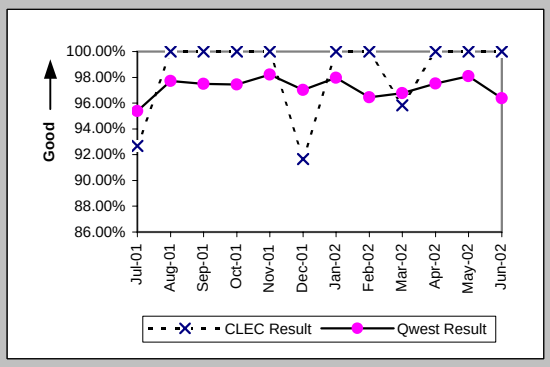
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	11	9.09%	28.75%	237	1092	21.70%	-1.01	-1.61
Sep-01	3	14	21.43%	41.03%	186	901	20.64%	0.11	-0.93
Oct-01	2	16	12.50%	33.07%	202	999	20.22%	-0.76	-1.46
Nov-01	0	12	0.00%	0.00%	146	807	18.09%	-1.62	-1.98
Dec-01	1	7	14.29%	34.99%	123	717	17.15%	-0.2	-1.12
Jan-02	3	12	25.00%	43.30%	157	919	17.08%	0.72	-0.56
Feb-02	3	10	30.00%	45.83%	119	739	16.10%	1.1	-0.33
Mar-02	3	12	25.00%	43.30%	160	881	18.16%	0.62	-0.63
Apr-02	0	6	0.00%	0.00%	113	752	15.03%	-1.03	-1.62
May-02	0	9	0.00%	0.00%	136	847	16.06%	-1.31	-1.79
Jun-02									



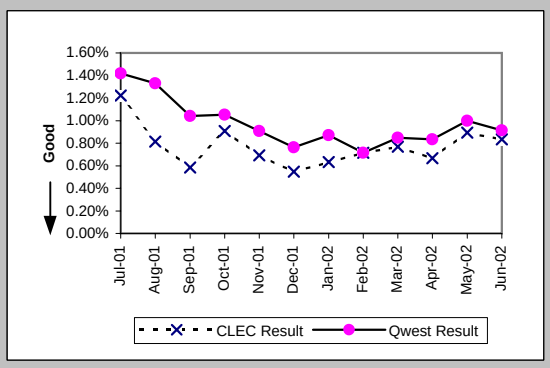
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	38	41	92.68%	26.04%	1734	1818	95.38%	0.81	-0.51
Aug-01	28	28	100.00%	0.00%	1839	1882	97.72%	-0.8	-1.49
Sep-01	23	23	100.00%	0.00%	1595	1636	97.49%	-0.76	-1.46
Oct-01	31	31	100.00%	0.00%	1796	1843	97.45%	-0.89	-1.54
Nov-01	24	24	100.00%	0.00%	1603	1632	98.22%	-0.65	-1.4
Dec-01	11	12	91.67%	27.64%	1330	1371	97.01%	0.92	-0.44
Jan-02	19	19	100.00%	0.00%	1680	1715	97.96%	-0.63	-1.38
Feb-02	23	23	100.00%	0.00%	1358	1408	96.45%	-0.91	-1.55
Mar-02	23	24	95.83%	19.98%	1529	1580	96.77%	0.32	-0.8
Apr-02	17	17	100.00%	0.00%	1379	1414	97.52%	-0.65	-1.4
May-02	20	20	100.00%	0.00%	1446	1474	98.10%	-0.62	-1.38
Jun-02	19	19	100.00%	0.00%	1254	1301	96.39%	-0.84	-1.51



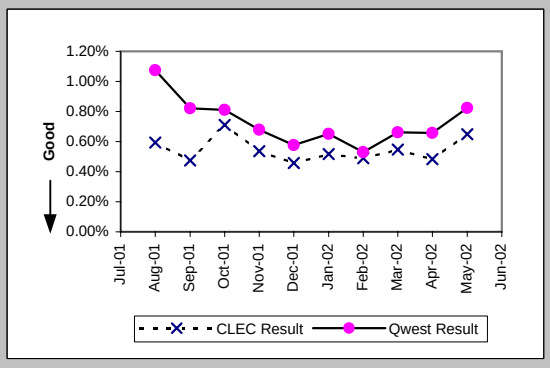
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	122	9983	1.22%	10.99%	7053	497582	1.42%	-1.64	-1.99
Aug-01	78	9587	0.81%	8.98%	6606	496792	1.33%	-4.37	-3.66
Sep-01	53	9070	0.58%	7.62%	5154	495612	1.04%	-4.24	-3.58
Oct-01	79	8716	0.91%	9.48%	5210	494594	1.05%	-1.33	-1.81
Nov-01	62	8941	0.69%	8.30%	4474	492321	0.91%	-2.13	-2.29
Dec-01	42	7663	0.55%	7.38%	3740	489860	0.76%	-2.15	-2.31
Jan-02	49	7746	0.63%	7.93%	4251	487975	0.87%	-2.24	-2.36
Feb-02	51	7140	0.71%	8.42%	3474	485879	0.72%	-0.01	-1
Mar-02	55	7142	0.77%	8.74%	4089	482609	0.85%	-0.71	-1.43
Apr-02	47	7054	0.67%	8.14%	4004	480504	0.83%	-1.53	-1.93
May-02	51	5711	0.89%	9.41%	4782	478606	1.00%	-0.8	-1.49
Jun-02	46	5521	0.83%	9.09%	4356	476543	0.91%	-0.63	-1.38



Trouble Rate (Percent) (MR-8*) (Parity)

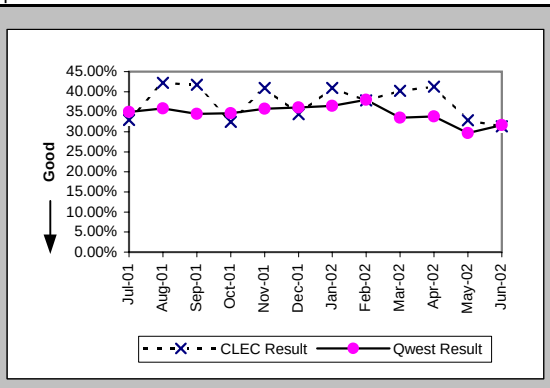
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	57	9587	0.59%	7.69%	5334	496792	1.07%	-4.51	-3.74
Sep-01	43	9070	0.47%	6.87%	4074	495612	0.82%	-3.64	-3.21
Oct-01	62	8716	0.71%	8.40%	4006	494594	0.81%	-1.02	-1.62
Nov-01	48	8941	0.54%	7.31%	3339	492321	0.68%	-1.61	-1.98
Dec-01	35	7663	0.46%	6.74%	2822	489860	0.58%	-1.37	-1.83
Jan-02	40	7746	0.52%	7.17%	3180	487975	0.65%	-1.47	-1.89
Feb-02	35	7140	0.49%	6.98%	2577	485879	0.53%	-0.46	-1.28
Mar-02	39	7142	0.55%	7.37%	3198	482609	0.66%	-1.21	-1.73
Apr-02	34	7054	0.48%	6.93%	3164	480504	0.66%	-1.82	-2.11
May-02	37	5711	0.65%	8.02%	3941	478606	0.82%	-1.46	-1.89
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

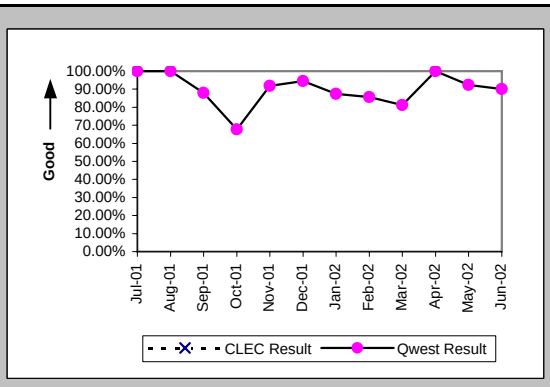
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	182	32.97%	47.01%	3795	10848	34.98%	-0.57	-1.34
Aug-01	57	135	42.22%	49.39%	3684	10290	35.80%	1.53	-0.07
Sep-01	38	91	41.76%	49.32%	2709	7863	34.45%	1.44	-0.12
Oct-01	38	117	32.48%	46.83%	2760	7970	34.63%	-0.49	-1.3
Nov-01	43	105	40.95%	49.17%	2486	6960	35.72%	1.11	-0.33
Dec-01	22	64	34.38%	47.50%	2111	5851	36.08%	-0.28	-1.17
Jan-02	34	83	40.96%	49.18%	2441	6692	36.48%	0.84	-0.49
Feb-02	31	82	37.80%	48.49%	2127	5601	37.98%	-0.03	-1.02
Mar-02	37	92	40.22%	49.03%	2060	6149	33.50%	1.34	-0.18
Apr-02	33	80	41.25%	49.23%	2044	6048	33.80%	1.39	-0.16
May-02	25	76	32.89%	46.98%	2022	6804	29.72%	0.61	-0.63
Jun-02	21	67	31.34%	46.39%	2017	6373	31.65%	-0.05	-1.03



Checklist #14 - Resale - Centrex Installation

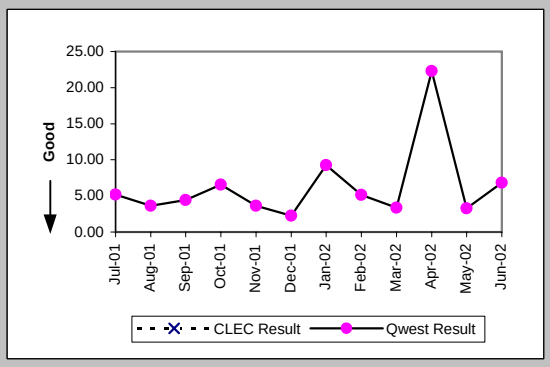
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	21	100.00%		
Aug-01					30	30	100.00%		
Sep-01					22	25	88.00%		
Oct-01					21	31	67.74%		
Nov-01					45	49	91.84%		
Dec-01					17	18	94.44%		
Jan-02					14	16	87.50%		
Feb-02					12	14	85.71%		
Mar-02					13	16	81.25%		
Apr-02					13	13	100.00%		
May-02					12	13	92.31%		
Jun-02					18	20	90.00%		



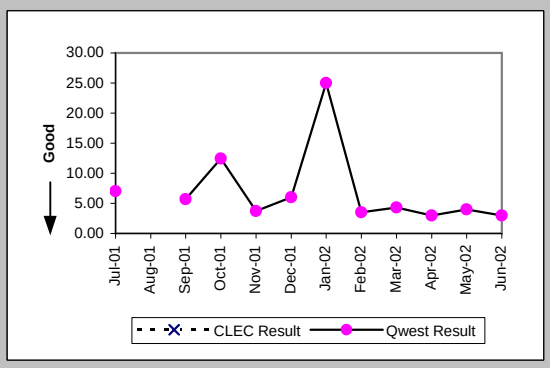
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					114	22	5.18		
Aug-01					109	30	3.63		
Sep-01					111	25	4.44		
Oct-01					210	32	6.56		
Nov-01					181	50	3.62		
Dec-01					41	18	2.28		
Jan-02					167	18	9.28		
Feb-02					82	16	5.12		
Mar-02					57	17	3.35		
Apr-02					312	14	22.29		
May-02					46	14	3.29		
Jun-02					171	25	6.84		



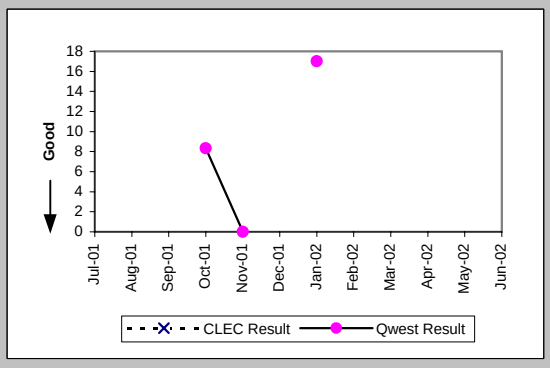
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	1	7.00		
Aug-01									
Sep-01					17	3	5.67		
Oct-01					87	7	12.43		
Nov-01					15	4	3.75		
Dec-01					6	1	6.00		
Jan-02					75	3	25.00		
Feb-02					7	2	3.50		
Mar-02					13	3	4.33		
Apr-02					3	1	3.00		
May-02					4	1	4.00		
Jun-02					9	3	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

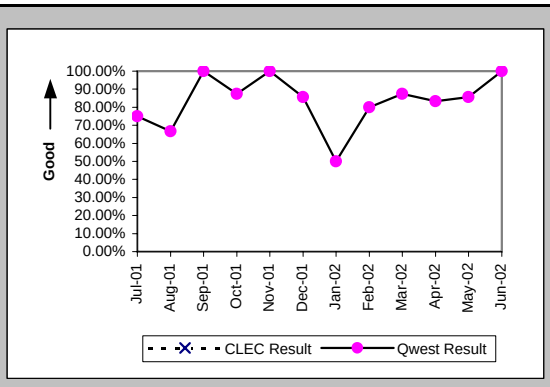
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					25	3	8.33		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					17	1	17.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

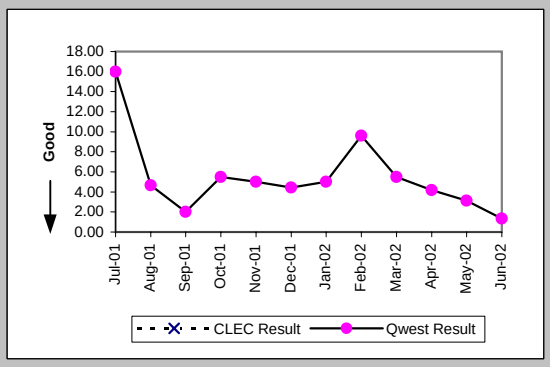
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		
Oct-01					7	8	87.50%		
Nov-01					3	3	100.00%		
Dec-01					6	7	85.71%		
Jan-02					2	4	50.00%		
Feb-02					8	10	80.00%		
Mar-02					7	8	87.50%		
Apr-02					5	6	83.33%		
May-02					6	7	85.71%		
Jun-02					3	3	100.00%		



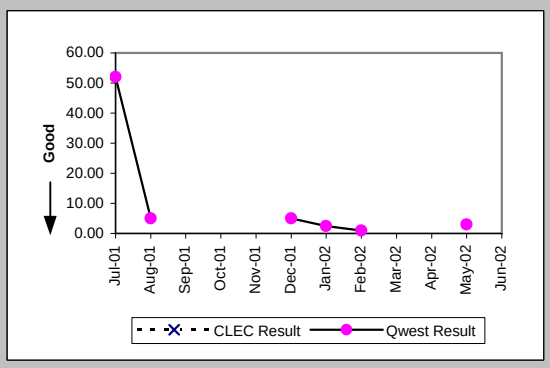
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					64	4	16.00		
Aug-01					14	3	4.67		
Sep-01					2	1	2.00		
Oct-01					44	8	5.50		
Nov-01					15	3	5.00		
Dec-01					31	7	4.43		
Jan-02					20	4	5.00		
Feb-02					96	10	9.60		
Mar-02					44	8	5.50		
Apr-02					25	6	4.17		
May-02					22	7	3.14		
Jun-02					4	3	1.33		



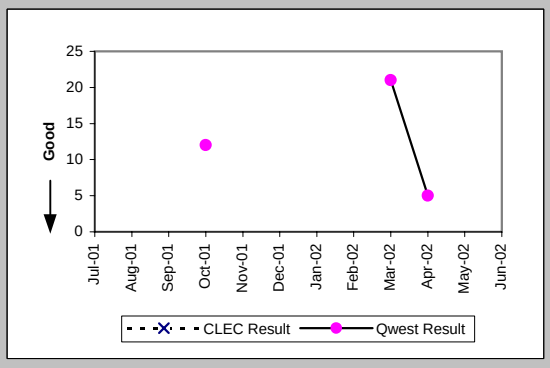
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					52	1	52.00		
Aug-01					5	1	5.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					5	1	5.00		
Jan-02					5	2	2.50		
Feb-02					2	2	1.00		
Mar-02									
Apr-02									
May-02					3	1	3.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

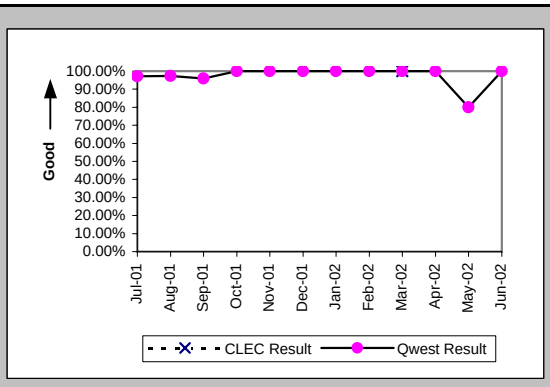
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					12	1	12.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					21	1	21.00		
Apr-02					5	1	5.00		
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

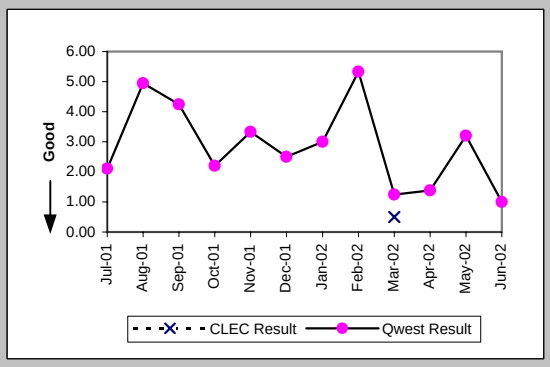
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	36	97.22%		
Aug-01					74	76	97.37%		
Sep-01					24	25	96.00%		
Oct-01					16	16	100.00%		
Nov-01					10	10	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02					8	8	100.00%		
May-02					4	5	80.00%		
Jun-02					11	11	100.00%		



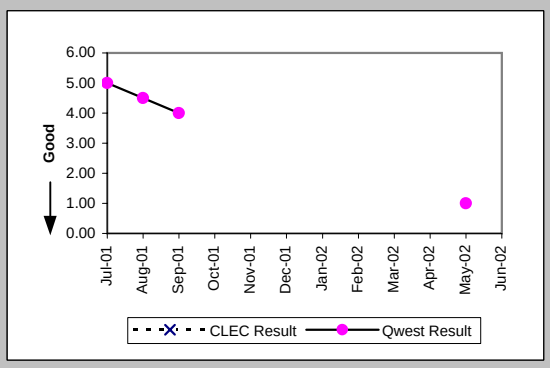
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					74	35	2.11		
Aug-01					376	76	4.95		
Sep-01					106	25	4.24		
Oct-01					33	15	2.20		
Nov-01					30	9	3.33		
Dec-01					5	2	2.50		
Jan-02					3	1	3.00		
Feb-02					16	3	5.33		
Mar-02	1	2	0.50	0.71	5	4	1.25	-0.9	-1.55
Apr-02					11	8	1.38		
May-02					16	5	3.20		
Jun-02					11	11	1.00		



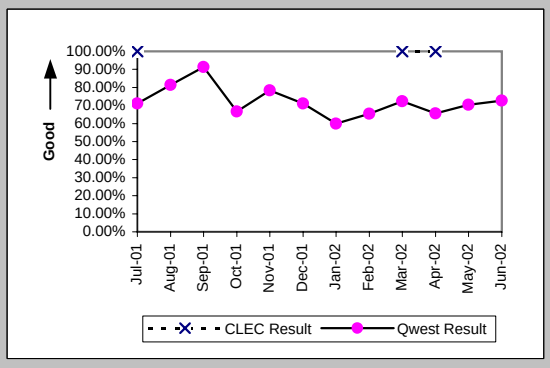
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					9	2	4.50		
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

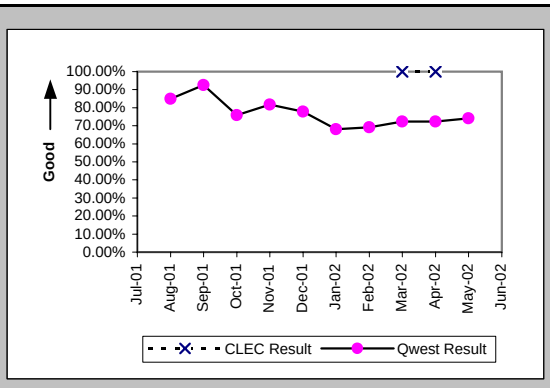
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	54	76	71.05%	-0.63	-1.39
Aug-01					70	86	81.40%		
Sep-01					73	80	91.25%		
Oct-01					36	54	66.67%		
Nov-01					47	60	78.33%		
Dec-01					32	45	71.11%		
Jan-02					15	25	60.00%		
Feb-02					17	26	65.38%		
Mar-02	1	1	100.00%	0.00%	21	29	72.41%	-0.61	-1.37
Apr-02	1	1	100.00%	0.00%	19	29	65.52%	-0.71	-1.43
May-02					19	27	70.37%		
Jun-02					24	33	72.73%		



Checklist #14 - Resale - Centrex Installation

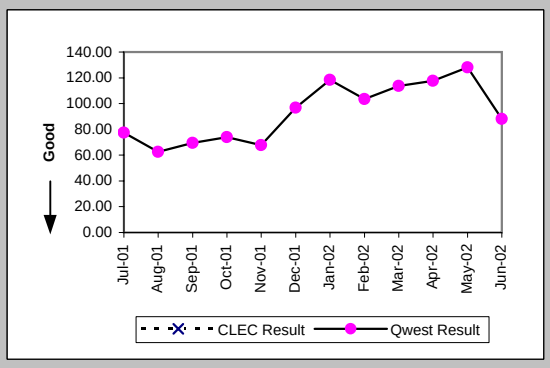
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					73	86	84.88%		
Sep-01					74	80	92.50%		
Oct-01					41	54	75.93%		
Nov-01					49	60	81.67%		
Dec-01					35	45	77.78%		
Jan-02					17	25	68.00%		
Feb-02					18	26	69.23%		
Mar-02	1	1	100.00%	0.00%	21	29	72.41%	-0.61	-1.37
Apr-02	1	1	100.00%	0.00%	21	29	72.41%	-0.61	-1.37
May-02					20	27	74.07%		
Jun-02									



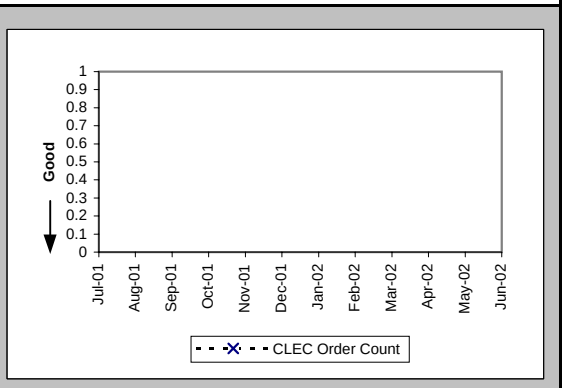
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1315	17	77.35		
Aug-01					940	15	62.67		
Sep-01					1253	18	69.61		
Oct-01					1404	19	73.89		
Nov-01					1561	23	67.87		
Dec-01					1258	13	96.77		
Jan-02					1185	10	118.50		
Feb-02					1345	13	103.46		
Mar-02					1592	14	113.71		
Apr-02					2120	18	117.78		
May-02					2049	16	128.06		
Jun-02					1410	16	88.12		



Checklist #14 - Resale - Centrex Installation

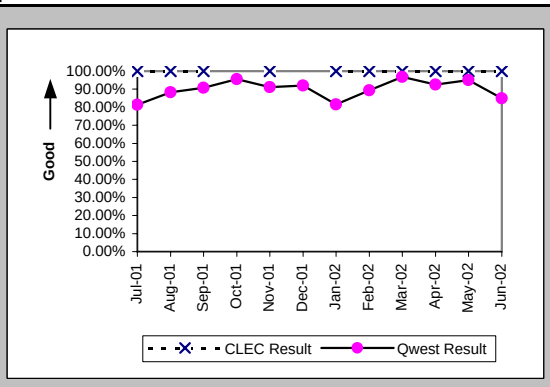
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

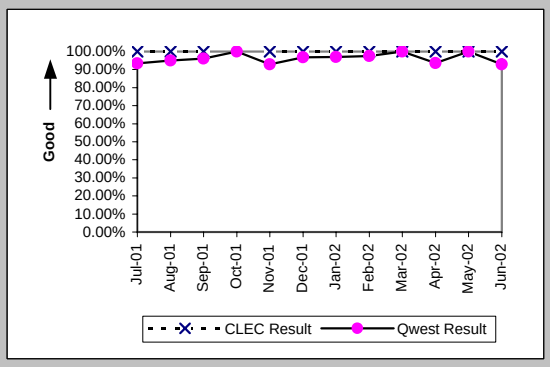
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	70	86	81.40%	-0.81	-1.49
Aug-01	3	3	100.00%	0.00%	60	68	88.24%	-0.62	-1.38
Sep-01	1	1	100.00%	0.00%	39	43	90.70%	-0.32	-1.19
Oct-01					43	45	95.56%		
Nov-01	1	1	100.00%	0.00%	31	34	91.18%	-0.31	-1.19
Dec-01					23	25	92.00%		
Jan-02	4	4	100.00%	0.00%	22	27	81.48%	-0.89	-1.54
Feb-02	1	1	100.00%	0.00%	25	28	89.29%	-0.34	-1.21
Mar-02	2	2	100.00%	0.00%	31	32	96.88%	-0.25	-1.15
Apr-02	1	1	100.00%	0.00%	25	27	92.59%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	38	40	95.00%	-0.23	-1.14
Jun-02	2	2	100.00%	0.00%	34	40	85.00%	-0.58	-1.35



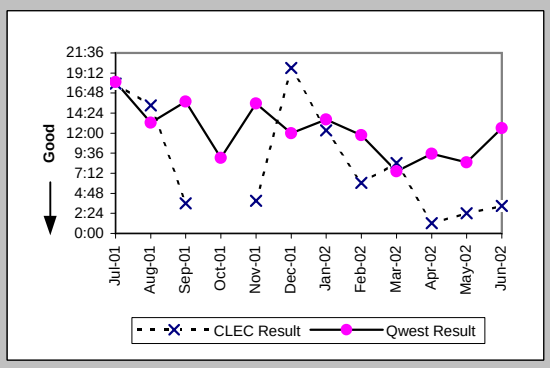
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	100	107	93.46%	-0.58	-1.35
Aug-01	3	3	100.00%	0.00%	77	81	95.06%	-0.39	-1.24
Sep-01	1	1	100.00%	0.00%	49	51	96.08%	-0.2	-1.12
Oct-01					65	65	100.00%		
Nov-01	1	1	100.00%	0.00%	39	42	92.86%	-0.27	-1.17
Dec-01	1	1	100.00%	0.00%	31	32	96.88%	-0.18	-1.11
Jan-02	4	4	100.00%	0.00%	33	34	97.06%	-0.33	-1.2
Feb-02	3	3	100.00%	0.00%	38	39	97.44%	-0.27	-1.16
Mar-02	3	3	100.00%	0.00%	38	38	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	29	31	93.55%	-0.36	-1.22
May-02	1	1	100.00%	0.00%	47	47	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	52	56	92.86%	-0.39	-1.23



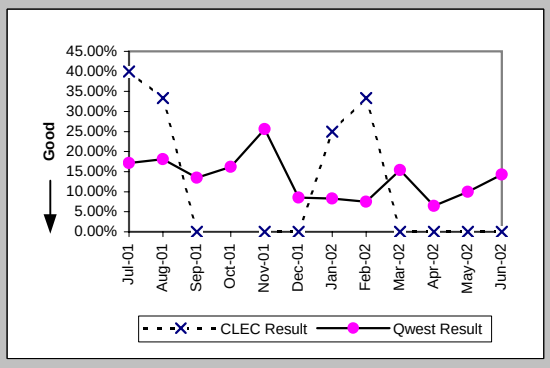
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	89:33	5	17:55	16:58	1937:22	107	18:06	-0.02	-1.01
Aug-01	45:57	3	15:19	11:49	1072:08	81	13:14	0.59	-0.64
Sep-01	3:36	1	3:36		805:00	51	15:47	-0.29	-1.18
Oct-01					587:01	65	9:02		
Nov-01	3:55	1	3:55		652:55	42	15:33	-0.36	-1.22
Dec-01	19:48	1	19:48		384:02	32	12:00	0.66	-0.6
Jan-02	49:15	4	12:19	10:06	463:55	34	13:39	-0.18	-1.11
Feb-02	18:05	3	6:02	7:12	458:17	39	11:45	-0.79	-1.48
Mar-02	25:18	3	8:26	8:59	281:45	38	7:25	0.29	-0.83
Apr-02	2:28	2	1:14	1:28	296:11	31	9:33	-0.71	-1.43
May-02	2:25	1	2:25		398:59	47	8:29	-0.76	-1.46
Jun-02	6:36	2	3:18	3:00	705:31	56	12:36	-0.77	-1.47



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

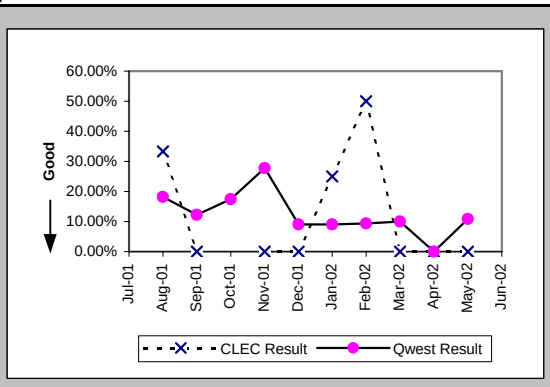
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	5	40.00%	48.99%	19	111	17.12%	1.15	-0.3
Aug-01	1	3	33.33%	47.14%	15	83	18.07%	0.57	-0.65
Sep-01	0	1	0.00%	0.00%	7	52	13.46%	-0.39	-1.24
Oct-01					11	68	16.18%		
Nov-01	0	1	0.00%	0.00%	11	43	25.58%	-0.58	-1.35
Dec-01	0	1	0.00%	0.00%	3	35	8.57%	-0.3	-1.18
Jan-02	1	4	25.00%	43.30%	3	36	8.33%	0.84	-0.49
Feb-02	1	3	33.33%	47.14%	3	40	7.50%	1.1	-0.33
Mar-02	0	3	0.00%	0.00%	6	39	15.38%	-0.71	-1.43
Apr-02	0	2	0.00%	0.00%	2	31	6.45%	-0.36	-1.22
May-02	0	1	0.00%	0.00%	5	50	10.00%	-0.33	-1.2
Jun-02	0	2	0.00%	0.00%	8	56	14.29%	-0.57	-1.34



Checklist #14 - Resale - Centrex Repair

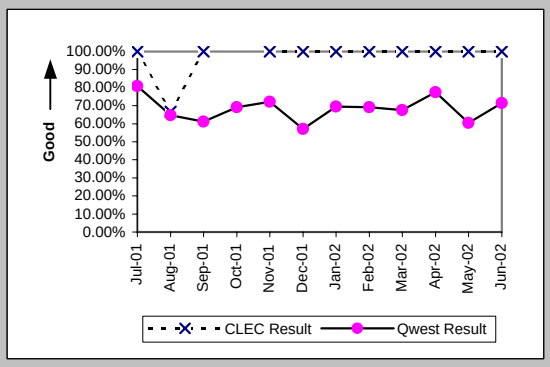
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	12	66	18.18%	0.56	-0.66
Sep-01	0	1	0.00%	0.00%	6	49	12.24%	-0.37	-1.22
Oct-01					11	63	17.46%		
Nov-01	0	1	0.00%	0.00%	10	36	27.78%	-0.61	-1.37
Dec-01	0	1	0.00%	0.00%	3	33	9.09%	-0.31	-1.19
Jan-02	1	4	25.00%	43.30%	3	33	9.09%	0.78	-0.53
Feb-02	1	2	50.00%	50.00%	3	32	9.38%	1.22	-0.26
Mar-02	0	3	0.00%	0.00%	3	30	10.00%	-0.55	-1.33
Apr-02	0	1	0.00%	0.00%	0	25	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	5	46	10.87%	-0.35	-1.21
Jun-02									



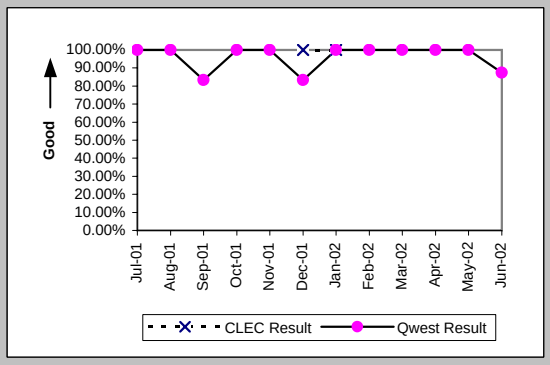
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	89	110	80.91%	-1.06	-1.65
Aug-01	2	3	66.67%	47.14%	53	82	64.63%	-0.07	-1.04
Sep-01	1	1	100.00%	0.00%	30	49	61.22%	-0.79	-1.48
Oct-01					47	68	69.12%		
Nov-01	1	1	100.00%	0.00%	31	43	72.09%	-0.62	-1.37
Dec-01	1	1	100.00%	0.00%	20	35	57.14%	-0.85	-1.52
Jan-02	4	4	100.00%	0.00%	25	36	69.44%	-1.26	-1.77
Feb-02	3	3	100.00%	0.00%	27	39	69.23%	-1.11	-1.68
Mar-02	3	3	100.00%	0.00%	25	37	67.57%	-1.15	-1.7
Apr-02	2	2	100.00%	0.00%	24	31	77.42%	-0.74	-1.45
May-02	1	1	100.00%	0.00%	26	43	60.47%	-0.8	-1.49
Jun-02	2	2	100.00%	0.00%	40	56	71.43%	-0.88	-1.53



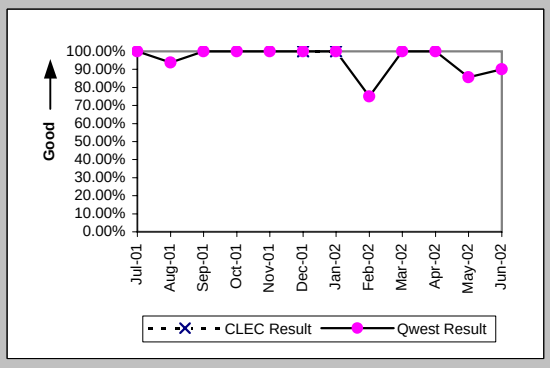
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					13	13	100.00%		
Sep-01					5	6	83.33%		
Oct-01					6	6	100.00%		
Nov-01					5	5	100.00%		
Dec-01	2	2	100.00%	0.00%	5	6	83.33%	-0.55	-1.33
Jan-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02					3	3	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					5	5	100.00%		
Jun-02					7	8	87.50%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

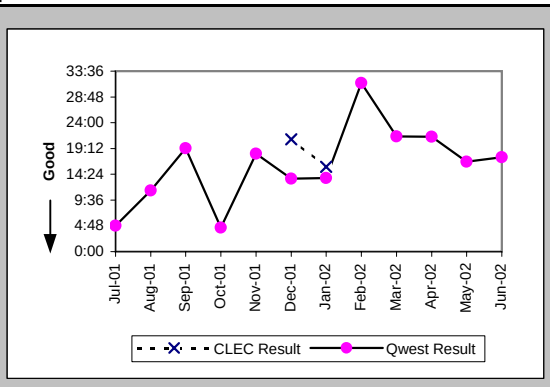
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					15	16	93.75%		
Sep-01					6	6	100.00%		
Oct-01					8	8	100.00%		
Nov-01					6	6	100.00%		
Dec-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					3	4	75.00%		
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					6	7	85.71%		
Jun-02					9	10	90.00%		



Checklist #14 - Resale - Centrex Repair

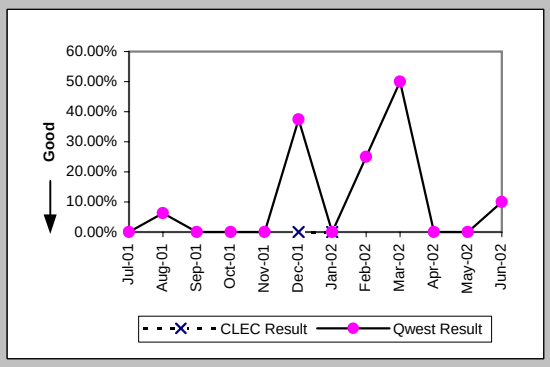
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19:10	4	4:48		
Aug-01					182:31	16	11:24		
Sep-01					115:29	6	19:15		
Oct-01					35:43	8	4:28		
Nov-01					109:21	6	18:14		
Dec-01	41:51	2	20:56	0:22	108:45	8	13:36	0.67	-0.59
Jan-02	15:47	1	15:47		68:28	5	13:42	-0.48	-1.29
Feb-02					125:30	4	31:22		
Mar-02					42:52	2	21:26		
Apr-02					42:46	2	21:23		
May-02					117:02	7	16:43		
Jun-02					175:50	10	17:35		



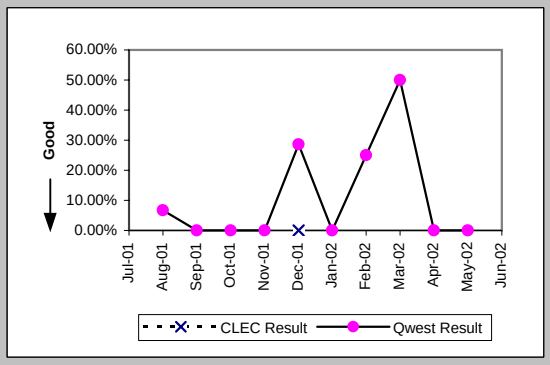
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	4	0.00%		
Aug-01					1	16	6.25%		
Sep-01					0	6	0.00%		
Oct-01					0	8	0.00%		
Nov-01					0	6	0.00%		
Dec-01	0	2	0.00%	0.00%	3	8	37.50%	-0.98	-1.6
Jan-02	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Feb-02					1	4	25.00%		
Mar-02					1	2	50.00%		
Apr-02					0	2	0.00%		
May-02					0	7	0.00%		
Jun-02					1	10	10.00%		



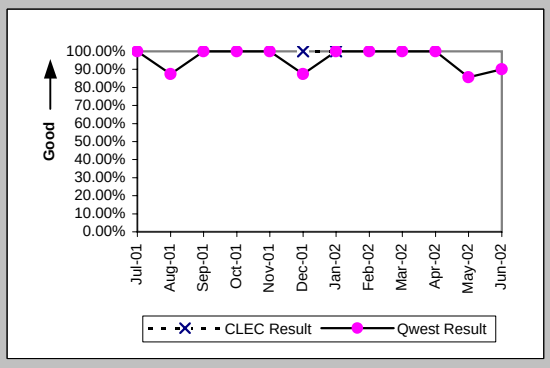
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	15	6.67%		
Sep-01					0	5	0.00%		
Oct-01					0	8	0.00%		
Nov-01					0	2	0.00%		
Dec-01	0	2	0.00%	0.00%	2	7	28.57%	-0.79	-1.48
Jan-02					0	4	0.00%		
Feb-02					1	4	25.00%		
Mar-02					1	2	50.00%		
Apr-02					0	2	0.00%		
May-02					0	5	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

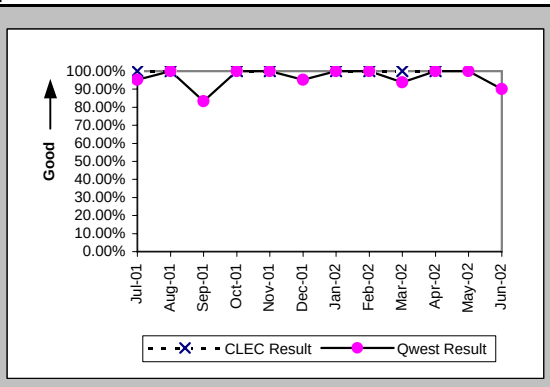
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					14	16	87.50%		
Sep-01					6	6	100.00%		
Oct-01					7	7	100.00%		
Nov-01					6	6	100.00%		
Dec-01	2	2	100.00%	0.00%	7	8	87.50%	-0.48	-1.29
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					4	4	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					6	7	85.71%		
Jun-02					9	10	90.00%		



Checklist #14 - Resale - Centrex Repair

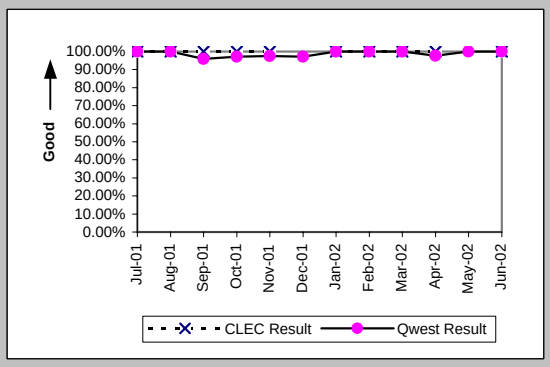
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	40	42	95.24%	-0.37	-1.23
Aug-01	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Sep-01					10	12	83.33%		
Oct-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
Dec-01					20	21	95.24%		
Jan-02	1	1	100.00%	0.00%	20	20	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Apr-02	2	2	100.00%	0.00%	22	22	100.00%	N/A	N/A
May-02					20	20	100.00%		
Jun-02					9	10	90.00%		



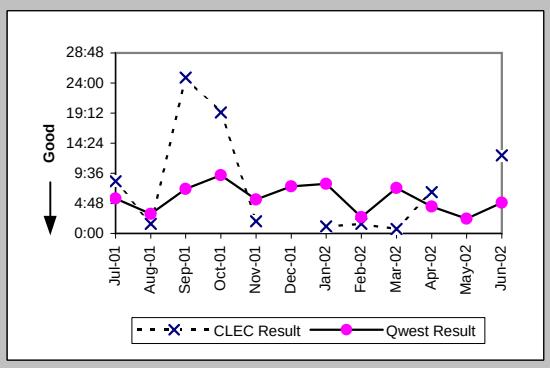
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	79	79	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	48	48	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	24	25	96.00%	-0.2	-1.12
Oct-01	1	1	100.00%	0.00%	34	35	97.14%	-0.17	-1.1
Nov-01	4	4	100.00%	0.00%	40	41	97.56%	-0.3	-1.18
Dec-01					34	35	97.14%		
Jan-02	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	29	29	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	42	43	97.67%	-0.21	-1.13
May-02					35	35	100.00%		
Jun-02	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A



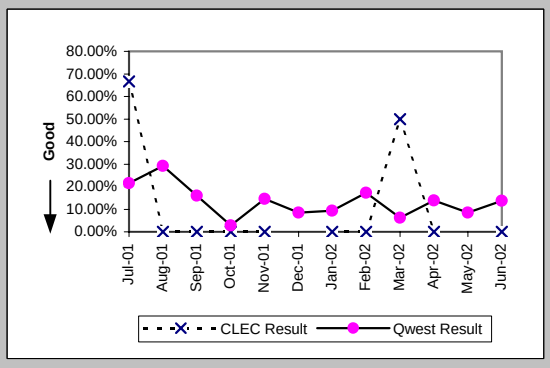
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25:01	3	8:20	9:17	439:52	79	5:34	0.54	-0.67
Aug-01	1:31	1	1:31		148:45	48	3:06	-0.33	-1.2
Sep-01	24:52	1	24:52		176:59	25	7:05	1.19	-0.28
Oct-01	19:19	1	19:19		325:50	35	9:19	1.15	-0.3
Nov-01	7:39	4	1:55	1:26	222:51	41	5:26	-0.61	-1.37
Dec-01					262:48	35	7:31		
Jan-02	1:06	1	1:06		341:03	43	7:56	-0.73	-1.44
Feb-02	3:05	2	1:33	1:27	75:18	29	2:36	-0.44	-1.27
Mar-02	1:26	2	0:43	0:04	231:34	32	7:14	-0.96	-1.58
Apr-02	13:10	2	6:35	5:14	184:33	43	4:18	1.39	-0.15
May-02					82:19	35	2:21		
Jun-02	12:28	1	12:28		141:30	29	4:53	1.14	-0.31



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

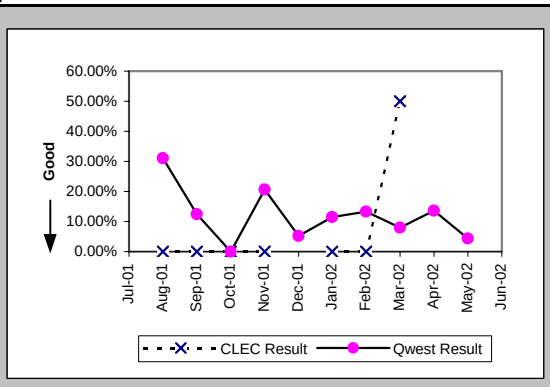
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	17	79	21.52%	1.51	-0.08
Aug-01	0	1	0.00%	0.00%	14	48	29.17%	-0.64	-1.39
Sep-01	0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
Oct-01	0	1	0.00%	0.00%	1	35	2.86%	-0.17	-1.1
Nov-01	0	4	0.00%	0.00%	6	41	14.63%	-0.79	-1.48
Dec-01					3	35	8.57%		
Jan-02	0	1	0.00%	0.00%	4	43	9.30%	-0.32	-1.19
Feb-02	0	2	0.00%	0.00%	5	29	17.24%	-0.62	-1.38
Mar-02	1	2	50.00%	50.00%	2	32	6.25%	1.4	-0.15
Apr-02	0	2	0.00%	0.00%	6	43	13.95%	-0.56	-1.34
May-02					3	35	8.57%		
Jun-02	0	1	0.00%	0.00%	4	29	13.79%	-0.39	-1.24



Checklist #14 - Resale - Centrex Repair

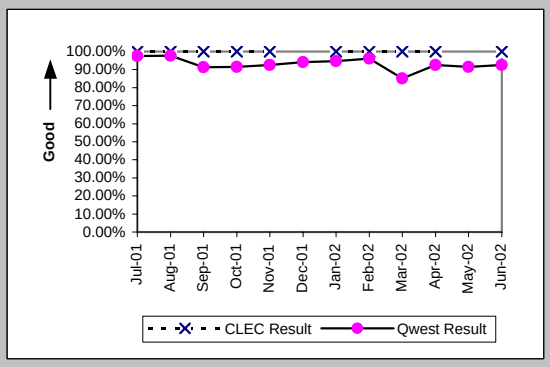
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	9	29	31.03%	-0.66	-1.4
Sep-01	0	1	0.00%	0.00%	2	16	12.50%	-0.37	-1.22
Oct-01	0	1	0.00%	0.00%	0	26	0.00%	N/A	N/A
Nov-01	0	2	0.00%	0.00%	6	29	20.69%	-0.7	-1.42
Dec-01					1	19	5.26%		
Jan-02	0	1	0.00%	0.00%	3	26	11.54%	-0.35	-1.22
Feb-02	0	1	0.00%	0.00%	2	15	13.33%	-0.38	-1.23
Mar-02	1	2	50.00%	50.00%	2	25	8.00%	1.26	-0.23
Apr-02					3	22	13.64%		
May-02					1	23	4.35%		
Jun-02									



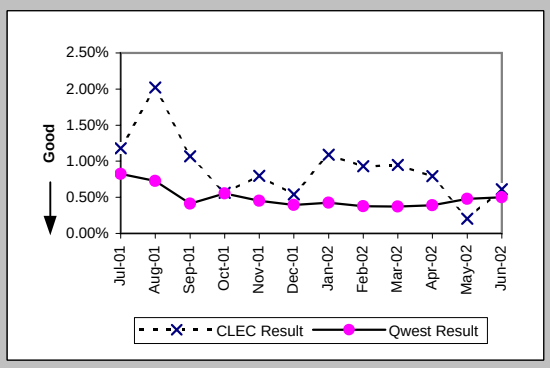
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	76	78	97.44%	-0.28	-1.17
Aug-01	1	1	100.00%	0.00%	42	43	97.67%	-0.15	-1.09
Sep-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	32	35	91.43%	-0.3	-1.18
Nov-01	4	4	100.00%	0.00%	37	40	92.50%	-0.54	-1.33
Dec-01					32	34	94.12%		
Jan-02	1	1	100.00%	0.00%	36	38	94.74%	-0.23	-1.14
Feb-02	2	2	100.00%	0.00%	25	26	96.15%	-0.27	-1.17
Mar-02	2	2	100.00%	0.00%	23	27	85.19%	-0.57	-1.35
Apr-02	2	2	100.00%	0.00%	37	40	92.50%	-0.39	-1.24
May-02					32	35	91.43%		
Jun-02	1	1	100.00%	0.00%	25	27	92.59%	-0.28	-1.17



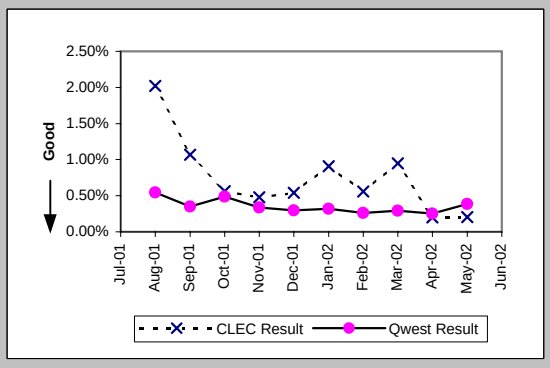
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	678	1.18%	10.80%	194	23592	0.82%	1.02	-0.38
Aug-01	4	198	2.02%	14.07%	147	20241	0.73%	1.8	0.1
Sep-01	2	187	1.07%	10.29%	83	20031	0.41%	1.21	-0.26
Oct-01	1	178	0.56%	7.47%	111	19971	0.56%	0.12	-0.93
Nov-01	5	627	0.80%	8.89%	90	19937	0.45%	1.27	-0.23
Dec-01	3	554	0.54%	7.34%	78	19750	0.39%	0.54	-0.67
Jan-02	6	551	1.09%	10.38%	84	19664	0.43%	2.35	0.43
Feb-02	5	537	0.93%	9.60%	73	19427	0.38%	2.07	0.26
Mar-02	5	527	0.95%	9.69%	73	19597	0.37%	2.14	0.3
Apr-02	4	504	0.79%	8.87%	76	19469	0.39%	1.43	-0.13
May-02	1	488	0.20%	4.52%	92	19295	0.48%	-0.86	-1.52
Jun-02	3	490	0.61%	7.80%	95	18957	0.50%	0.4	-0.75



Trouble Rate (Percent) (MR-8*) (Parity)

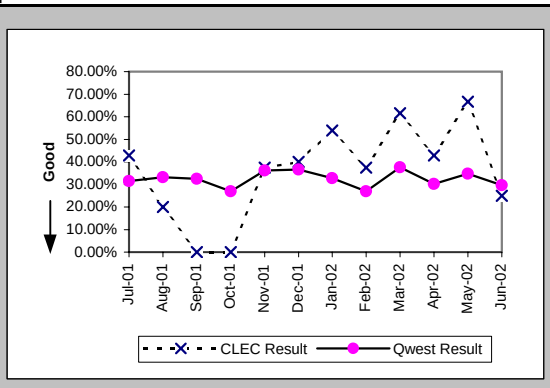
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	198	2.02%	14.07%	110	20241	0.54%	2.2	0.34
Sep-01	2	187	1.07%	10.29%	70	20031	0.35%	1.38	-0.16
Oct-01	1	178	0.56%	7.47%	97	19971	0.49%	0.24	-0.85
Nov-01	3	627	0.48%	6.90%	67	19937	0.34%	0.61	-0.63
Dec-01	3	554	0.54%	7.34%	59	19750	0.30%	1.03	-0.37
Jan-02	5	551	0.91%	9.48%	63	19664	0.32%	2.41	0.46
Feb-02	3	537	0.56%	7.45%	51	19427	0.26%	1.32	-0.2
Mar-02	5	527	0.95%	9.69%	57	19597	0.29%	2.77	0.68
Apr-02	1	504	0.20%	4.45%	49	19469	0.25%	-0.24	-1.14
May-02	1	488	0.20%	4.52%	74	19295	0.38%	-0.63	-1.38
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

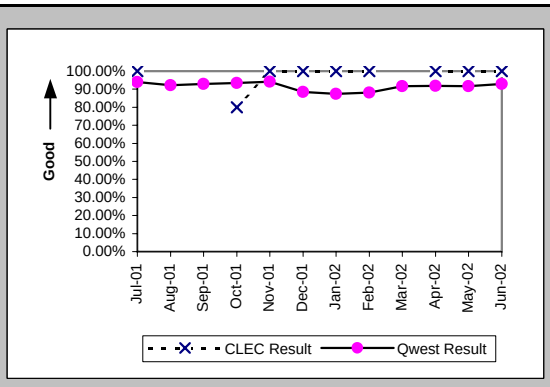
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	14	42.86%	49.49%	89	283	31.45%	0.87	-0.47
Aug-01	1	5	20.00%	40.00%	73	220	33.18%	-0.62	-1.38
Sep-01	0	2	0.00%	0.00%	40	123	32.52%	-0.97	-1.59
Oct-01	0	1	0.00%	0.00%	41	152	26.97%	-0.61	-1.37
Nov-01	3	8	37.50%	48.41%	51	141	36.17%	0.08	-0.95
Dec-01	2	5	40.00%	48.99%	45	123	36.59%	0.14	-0.91
Jan-02	7	13	53.85%	49.85%	41	125	32.80%	1.46	-0.11
Feb-02	3	8	37.50%	48.41%	27	100	27.00%	0.62	-0.63
Mar-02	8	13	61.54%	48.65%	44	117	37.61%	1.61	-0.02
Apr-02	3	7	42.86%	49.49%	33	109	30.28%	0.67	-0.6
May-02	2	3	66.67%	47.14%	49	141	34.75%	1	-0.39
Jun-02	1	4	25.00%	43.30%	40	135	29.63%	-0.2	-1.12



Checklist #14 - Resale - Centrex 21 Installation

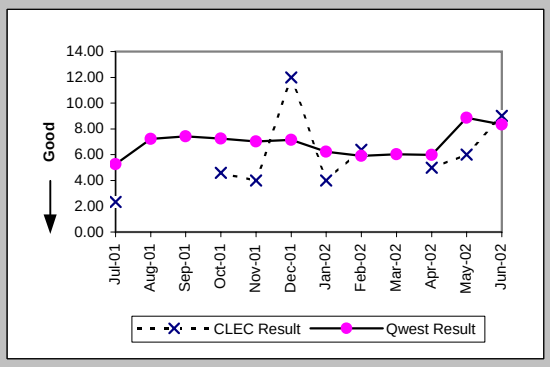
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	347	369	94.04%	-0.43	-1.26
Aug-01					304	330	92.12%		
Sep-01					288	310	92.90%		
Oct-01	4	5	80.00%	40.00%	343	367	93.46%	0.97	-0.41
Nov-01	1	1	100.00%	0.00%	319	339	94.10%	-0.25	-1.15
Dec-01	2	2	100.00%	0.00%	247	279	88.53%	-0.51	-1.31
Jan-02	4	4	100.00%	0.00%	258	295	87.46%	-0.75	-1.46
Feb-02	8	8	100.00%	0.00%	244	277	88.09%	-1.03	-1.62
Mar-02					286	312	91.67%		
Apr-02	1	1	100.00%	0.00%	291	317	91.80%	-0.3	-1.18
May-02	1	1	100.00%	0.00%	265	289	91.70%	-0.3	-1.18
Jun-02	5	5	100.00%	0.00%	263	283	92.93%	-0.61	-1.37



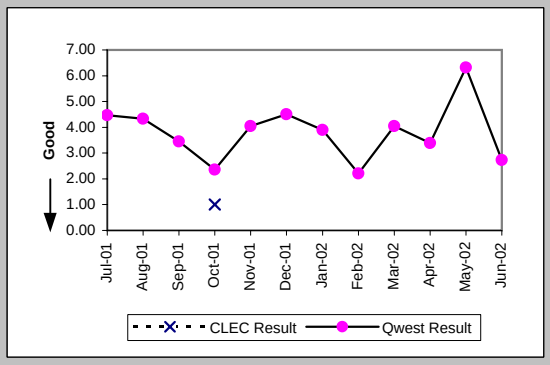
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	3	2.33	1.53	1952	371	5.26	-0.81	-1.49
Aug-01					2411	334	7.22		
Sep-01					2322	313	7.42		
Oct-01	23	5	4.60	1.14	2684	370	7.25	-0.47	-1.29
Nov-01	4	1	4.00		2426	345	7.03	-0.35	-1.21
Dec-01	24	2	12.00	11.31	2020	282	7.16	0.96	-0.42
Jan-02	16	4	4.00	0.00	1836	295	6.22	-0.53	-1.32
Feb-02	51	8	6.38	3.11	1647	279	5.90	0.45	-0.73
Mar-02					1907	316	6.03		
Apr-02	5	1	5.00		1916	320	5.99	-0.14	-1.08
May-02	6	1	6.00		2611	295	8.85	-0.26	-1.16
Jun-02	45	5	9.00	8.94	2444	293	8.34	0.38	-0.77



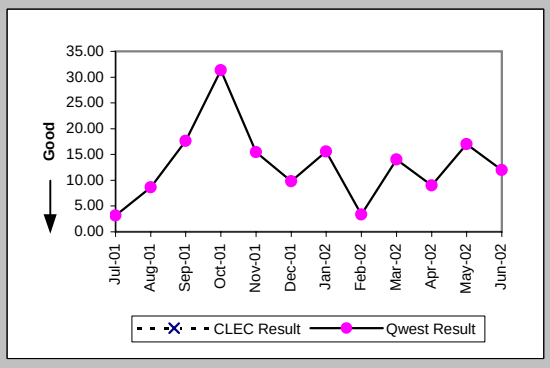
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					67	15	4.47		
Aug-01					65	15	4.33		
Sep-01					38	11	3.45		
Oct-01	1	1	1.00		33	14	2.36	-0.4	-1.24
Nov-01					77	19	4.05		
Dec-01					108	24	4.50		
Jan-02					121	31	3.90		
Feb-02					53	24	2.21		
Mar-02					89	22	4.05		
Apr-02					78	23	3.39		
May-02					120	19	6.32		
Jun-02					30	11	2.73		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

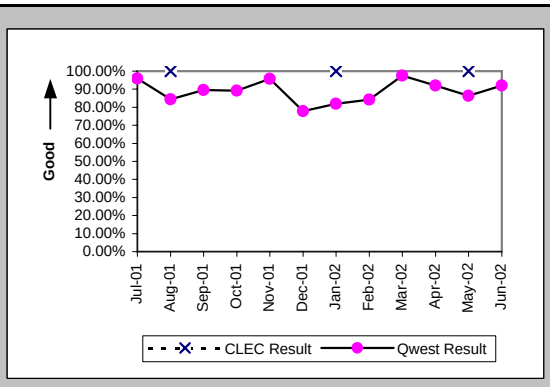
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	7	3.14		
Aug-01					121	14	8.64		
Sep-01					229	13	17.62		
Oct-01					407	13	31.31		
Nov-01					108	7	15.43		
Dec-01					98	10	9.80		
Jan-02					78	5	15.60		
Feb-02					30	9	3.33		
Mar-02					56	4	14.00		
Apr-02					36	4	9.00		
May-02					102	6	17.00		
Jun-02					132	11	12.00		



Checklist #14 - Resale - Centrex 21 Installation

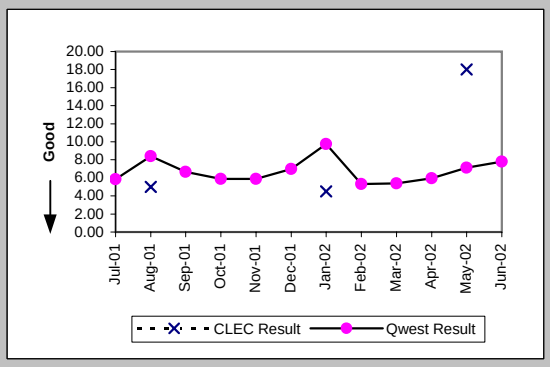
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					72	75	96.00%		
Aug-01	1	1	100.00%	0.00%	43	51	84.31%	-0.43	-1.26
Sep-01					34	38	89.47%		
Oct-01					33	37	89.19%		
Nov-01					45	47	95.74%		
Dec-01					28	36	77.78%		
Jan-02	2	2	100.00%	0.00%	41	50	82.00%	-0.65	-1.4
Feb-02					32	38	84.21%		
Mar-02					39	40	97.50%		
Apr-02					35	38	92.11%		
May-02	1	1	100.00%	0.00%	38	44	86.36%	-0.39	-1.24
Jun-02					23	25	92.00%		



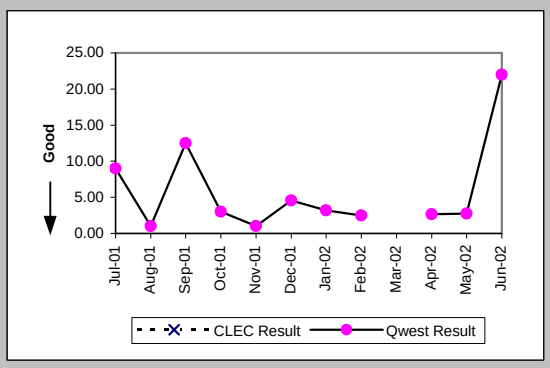
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					439	75	5.85		
Aug-01	5	1	5.00		429	51	8.41	-0.28	-1.17
Sep-01					254	38	6.68		
Oct-01					224	38	5.89		
Nov-01					276	47	5.87		
Dec-01					252	36	7.00		
Jan-02	9	2	4.50	0.71	497	51	9.75	-0.73	-1.45
Feb-02					207	39	5.31		
Mar-02					215	40	5.38		
Apr-02					227	38	5.97		
May-02	18	1	18.00		314	44	7.14	1.58	-0.04
Jun-02					195	25	7.80		



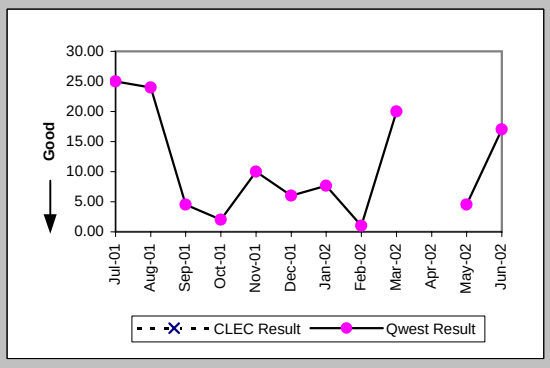
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	1	9.00		
Aug-01					3	3	1.00		
Sep-01					25	2	12.50		
Oct-01					6	2	3.00		
Nov-01					1	1	1.00		
Dec-01					32	7	4.57		
Jan-02					19	6	3.17		
Feb-02					15	6	2.50		
Mar-02									
Apr-02					8	3	2.67		
May-02					11	4	2.75		
Jun-02					22	1	22.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

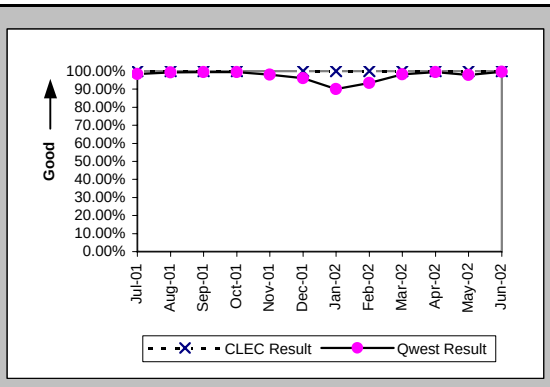
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	2	25.00		
Aug-01					120	5	24.00		
Sep-01					9	2	4.50		
Oct-01					4	2	2.00		
Nov-01					10	1	10.00		
Dec-01					6	1	6.00		
Jan-02					23	3	7.67		
Feb-02					1	1	1.00		
Mar-02					20	1	20.00		
Apr-02									
May-02					9	2	4.50		
Jun-02					17	1	17.00		



Checklist #14 - Resale - Centrex 21 Installation

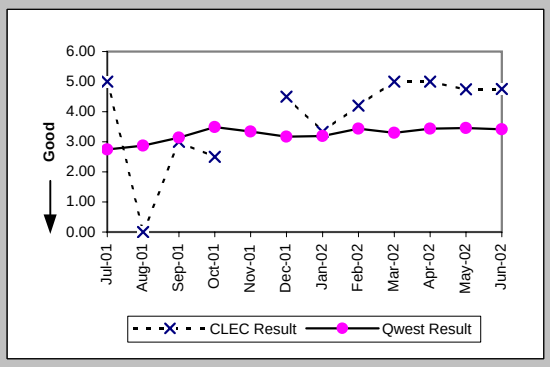
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	763	775	98.45%	-0.31	-1.19
Aug-01	2	2	100.00%	0.00%	267	269	99.26%	-0.12	-1.07
Sep-01	1	1	100.00%	0.00%	166	167	99.40%	-0.08	-1.05
Oct-01	3	3	100.00%	0.00%	330	332	99.40%	-0.13	-1.08
Nov-01					249	254	98.03%		
Dec-01	2	2	100.00%	0.00%	175	182	96.15%	-0.28	-1.17
Jan-02	3	3	100.00%	0.00%	118	131	90.08%	-0.57	-1.35
Feb-02	5	5	100.00%	0.00%	256	274	93.43%	-0.59	-1.36
Mar-02	3	3	100.00%	0.00%	275	280	98.21%	-0.23	-1.14
Apr-02	6	6	100.00%	0.00%	166	167	99.40%	-0.19	-1.11
May-02	28	28	100.00%	0.00%	181	185	97.84%	-0.73	-1.45
Jun-02	21	21	100.00%	0.00%	292	293	99.66%	-0.26	-1.16



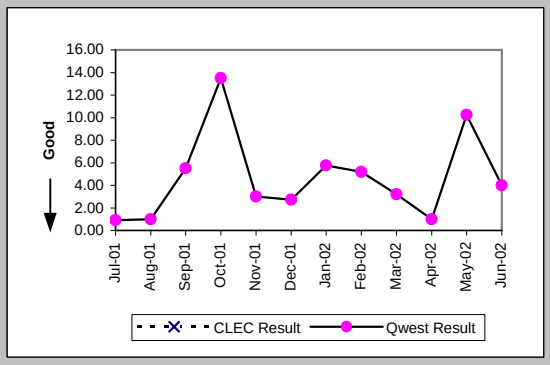
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	6	5.00	2.10	1834	666	2.75	2.88	0.75
Aug-01	0	1	0.00		643	224	2.87	-1.84	-2.12
Sep-01	3	1	3.00		437	139	3.14	-0.04	-1.03
Oct-01	5	2	2.50	2.12	705	202	3.49	-0.67	-1.41
Nov-01					615	184	3.34		
Dec-01	9	2	4.50	0.71	444	140	3.17	1.22	-0.26
Jan-02	10	3	3.33	2.08	290	91	3.19	0.54	-0.67
Feb-02	21	5	4.20	1.10	653	190	3.44	0.79	-0.52
Mar-02	15	3	5.00	0.00	687	208	3.30	2.33	0.41
Apr-02	25	5	5.00	0.00	450	131	3.44	2.03	0.24
May-02	114	24	4.75	0.53	370	107	3.46	1	-0.39
Jun-02	100	21	4.76	0.54	695	204	3.41	3.09	0.88



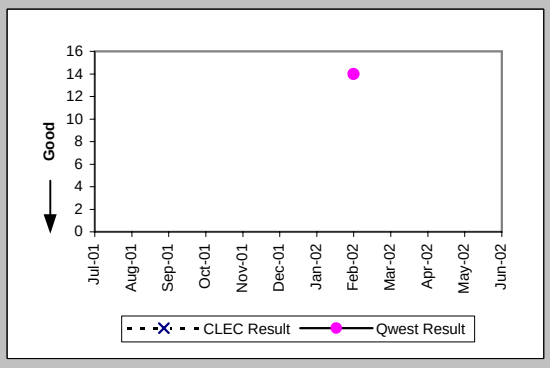
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	0.92		
Aug-01					2	2	1.00		
Sep-01					11	2	5.50		
Oct-01					27	2	13.50		
Nov-01					15	5	3.00		
Dec-01					19	7	2.71		
Jan-02					75	13	5.77		
Feb-02					88	17	5.18		
Mar-02					16	5	3.20		
Apr-02					1	1	1.00		
May-02					41	4	10.25		
Jun-02					4	1	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

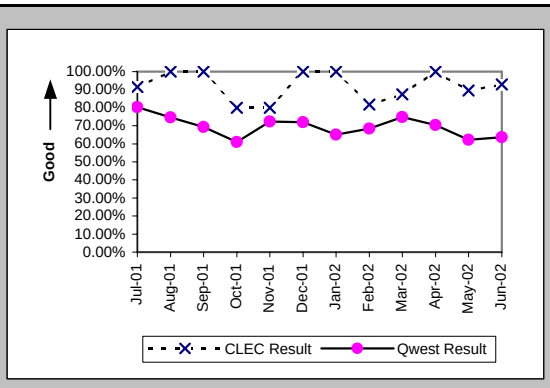
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					14	1	14.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

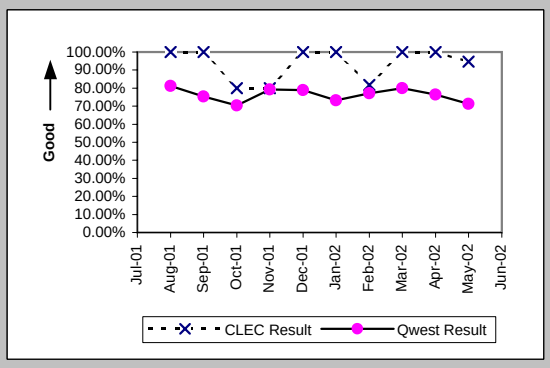
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	35	91.43%	27.99%	1041	1295	80.39%	-1.62	-1.99
Aug-01	6	6	100.00%	0.00%	700	938	74.63%	-1.42	-1.87
Sep-01	2	2	100.00%	0.00%	407	587	69.34%	-0.94	-1.57
Oct-01	4	5	80.00%	40.00%	384	630	60.95%	-0.87	-1.53
Nov-01	4	5	80.00%	40.00%	501	693	72.29%	-0.38	-1.23
Dec-01	3	3	100.00%	0.00%	412	573	71.90%	-1.08	-1.66
Jan-02	7	7	100.00%	0.00%	318	489	65.03%	-1.93	-2.17
Feb-02	9	11	81.82%	38.57%	366	535	68.41%	-0.95	-1.58
Mar-02	7	8	87.50%	33.07%	460	615	74.80%	-0.82	-1.5
Apr-02	5	5	100.00%	0.00%	410	582	70.45%	-1.44	-1.88
May-02	17	19	89.47%	30.69%	327	525	62.29%	-2.4	-2.46
Jun-02	26	28	92.86%	25.75%	362	568	63.73%	-3.13	-2.9



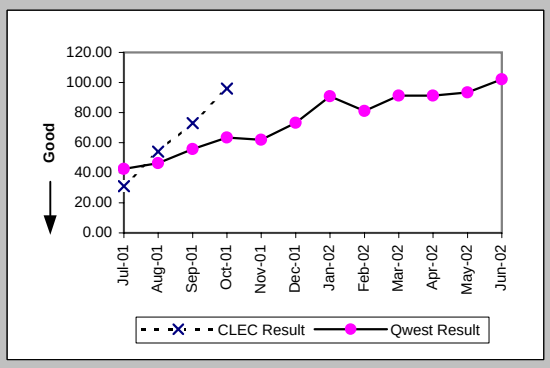
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	6	100.00%	0.00%	761	938	81.13%	-1.18	-1.72
Sep-01	2	2	100.00%	0.00%	442	587	75.30%	-0.81	-1.49
Oct-01	4	5	80.00%	40.00%	444	630	70.48%	-0.47	-1.28
Nov-01	4	5	80.00%	40.00%	549	693	79.22%	-0.04	-1.03
Dec-01	3	3	100.00%	0.00%	452	573	78.88%	-0.89	-1.54
Jan-02	7	7	100.00%	0.00%	358	489	73.21%	-1.59	-1.97
Feb-02	9	11	81.82%	38.57%	413	535	77.20%	-0.36	-1.22
Mar-02	8	8	100.00%	0.00%	492	615	80.00%	-1.41	-1.85
Apr-02	5	5	100.00%	0.00%	445	582	76.46%	-1.24	-1.75
May-02	18	19	94.74%	22.33%	374	525	71.24%	-2.22	-2.35
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

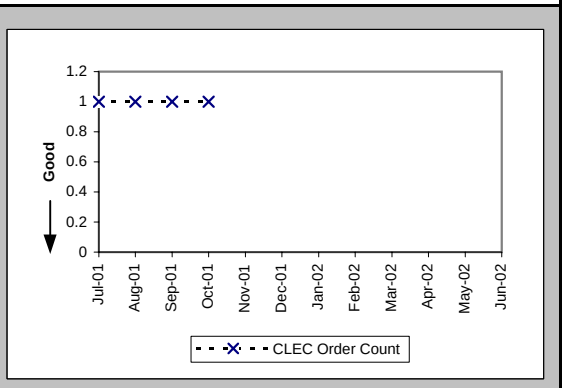
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31	1	31.00		2894	68	42.56	-0.26	-1.16
Aug-01	54	1	54.00		3612	78	46.31	0.39	-0.77
Sep-01	73	1	73.00		3794	68	55.79	0.5	-0.7
Oct-01	96	1	96.00		4380	69	63.48	0.46	-0.72
Nov-01					4831	78	61.94		
Dec-01					3662	50	73.24		
Jan-02					4273	47	90.91		
Feb-02					4862	60	81.03		
Mar-02					5751	63	91.29		
Apr-02					6109	67	91.18		
May-02					7193	77	93.42		
Jun-02					7665	75	102.20		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

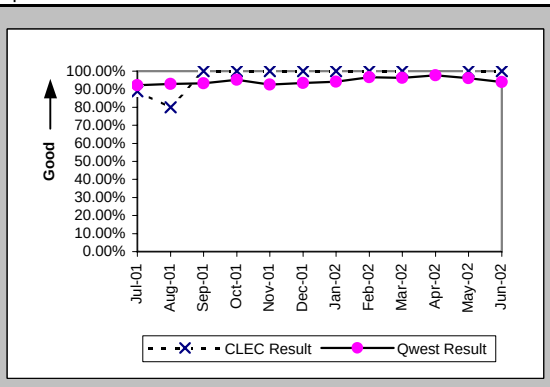
Date	CLEC Order Count
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	1
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

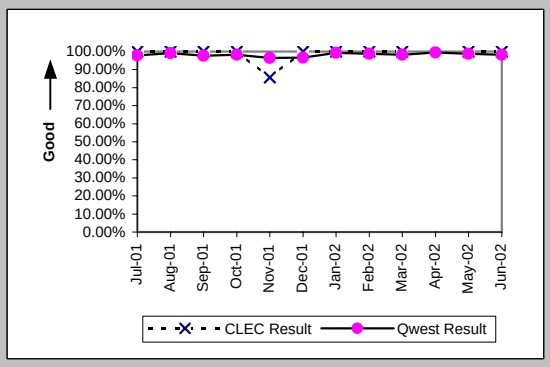
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	18	88.89%	31.43%	728	789	92.27%	0.56	-0.66
Aug-01	4	5	80.00%	40.00%	676	728	92.86%	0.92	-0.44
Sep-01	3	3	100.00%	0.00%	525	563	93.25%	-0.46	-1.28
Oct-01	7	7	100.00%	0.00%	488	513	95.13%	-0.59	-1.36
Nov-01	6	6	100.00%	0.00%	409	442	92.53%	-0.69	-1.42
Dec-01	2	2	100.00%	0.00%	332	355	93.52%	-0.37	-1.23
Jan-02	3	3	100.00%	0.00%	385	409	94.13%	-0.43	-1.26
Feb-02	3	3	100.00%	0.00%	317	328	96.65%	-0.32	-1.2
Mar-02	1	1	100.00%	0.00%	342	355	96.34%	-0.19	-1.12
Apr-02					370	379	97.63%		
May-02	1	1	100.00%	0.00%	437	455	96.04%	-0.2	-1.12
Jun-02	4	4	100.00%	0.00%	457	486	94.03%	-0.5	-1.31



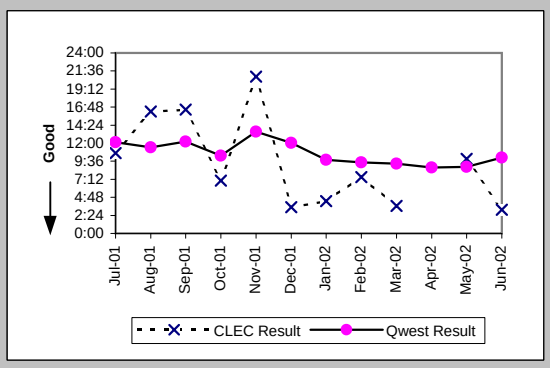
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	24	100.00%	0.00%	1008	1029	97.96%	-0.7	-1.42
Aug-01	9	9	100.00%	0.00%	932	941	99.04%	-0.29	-1.18
Sep-01	4	4	100.00%	0.00%	721	738	97.70%	-0.31	-1.19
Oct-01	8	8	100.00%	0.00%	665	677	98.23%	-0.38	-1.23
Nov-01	6	7	85.71%	34.99%	558	578	96.54%	1.16	-0.3
Dec-01	4	4	100.00%	0.00%	461	477	96.65%	-0.37	-1.23
Jan-02	4	4	100.00%	0.00%	511	515	99.22%	-0.18	-1.11
Feb-02	4	4	100.00%	0.00%	418	423	98.82%	-0.22	-1.13
Mar-02	3	3	100.00%	0.00%	445	453	98.23%	-0.23	-1.14
Apr-02					491	494	99.39%		
May-02	2	2	100.00%	0.00%	608	616	98.70%	-0.16	-1.1
Jun-02	5	5	100.00%	0.00%	630	641	98.28%	-0.29	-1.18



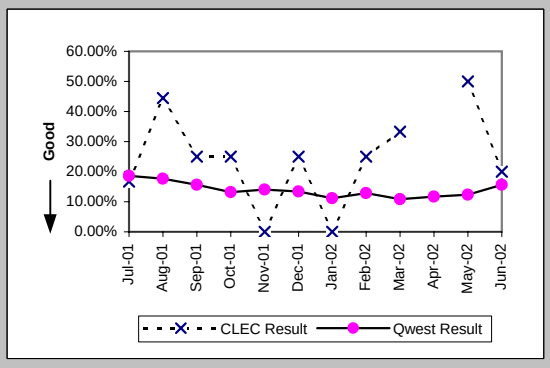
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	255:49	24	10:40	9:18	12472:15	1029	12:07	-0.56	-1.34
Aug-01	145:48	9	16:12	8:55	10779:04	941	11:27	1.35	-0.18
Sep-01	65:53	4	16:28	7:45	9016:31	738	12:13	0.81	-0.51
Oct-01	56:10	8	7:01	7:39	7000:04	677	10:20	-0.8	-1.49
Nov-01	145:56	7	20:51	32:43	7810:12	578	13:31	1.18	-0.28
Dec-01	13:58	4	3:30	0:41	5740:07	477	12:02	-1.1	-1.67
Jan-02	17:14	4	4:19	1:51	5044:10	515	9:48	-1.09	-1.67
Feb-02	29:58	4	7:29	9:29	3999:06	423	9:27	-0.34	-1.21
Mar-02	10:56	3	3:39	1:46	4205:20	453	9:17	-0.86	-1.52
Apr-02					4339:42	494	8:47		
May-02	19:53	2	9:56	9:19	5461:24	616	8:52	0.2	-0.88
Jun-02	15:46	5	3:09	1:36	6459:28	641	10:05	-1.31	-1.8



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

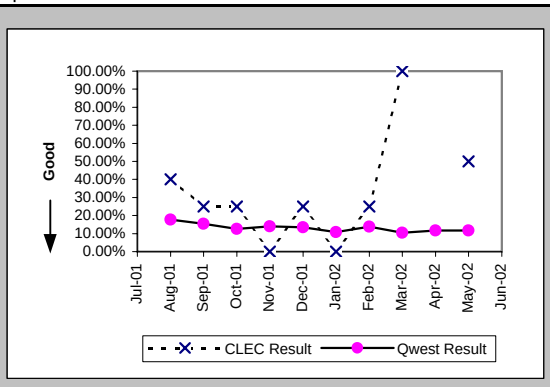
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	24	16.67%	37.27%	199	1068	18.63%	-0.24	-1.15
Aug-01	4	9	44.44%	49.69%	170	963	17.65%	1.83	0.11
Sep-01	1	4	25.00%	43.30%	118	755	15.63%	0.5	-0.7
Oct-01	2	8	25.00%	43.30%	92	700	13.14%	0.91	-0.44
Nov-01	0	7	0.00%	0.00%	83	591	14.04%	-1.06	-1.65
Dec-01	1	4	25.00%	43.30%	66	492	13.41%	0.62	-0.62
Jan-02	0	4	0.00%	0.00%	59	528	11.17%	-0.71	-1.43
Feb-02	1	4	25.00%	43.30%	55	428	12.85%	0.65	-0.61
Mar-02	1	3	33.33%	47.14%	50	463	10.80%	0.98	-0.4
Apr-02					59	504	11.71%		
May-02	1	2	50.00%	50.00%	78	632	12.34%	1.16	-0.3
Jun-02	1	5	20.00%	40.00%	103	660	15.61%	0.3	-0.82



Checklist #14 - Resale - Centrex 21 Repair

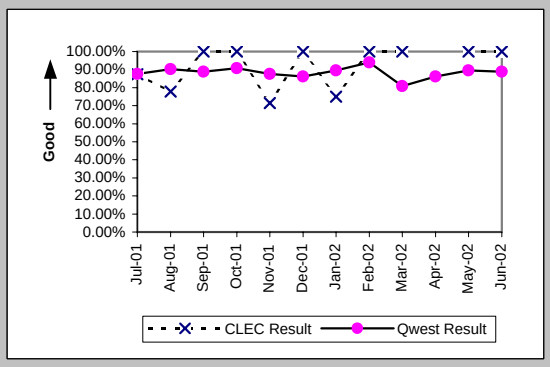
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	5	40.00%	48.99%	153	865	17.69%	1.14	-0.31
Sep-01	1	4	25.00%	43.30%	106	688	15.41%	0.51	-0.69
Oct-01	2	8	25.00%	43.30%	80	636	12.58%	0.96	-0.41
Nov-01	0	6	0.00%	0.00%	77	547	14.08%	-0.99	-1.6
Dec-01	1	4	25.00%	43.30%	60	446	13.45%	0.61	-0.63
Jan-02	0	4	0.00%	0.00%	53	489	10.84%	-0.69	-1.42
Feb-02	1	4	25.00%	43.30%	54	388	13.92%	0.59	-0.64
Mar-02	1	1	100.00%	0.00%	44	418	10.53%	1.63	-0.01
Apr-02					55	470	11.70%		
May-02	1	2	50.00%	50.00%	69	590	11.69%	1.19	-0.28
Jun-02									



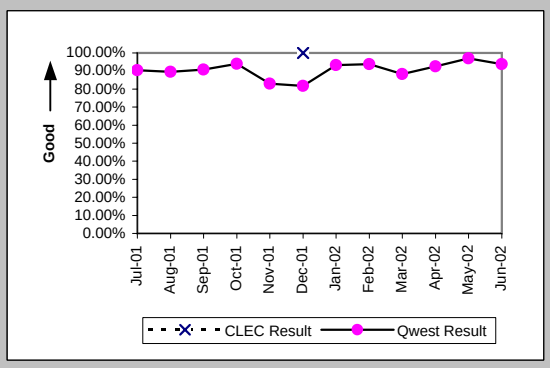
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	24	87.50%	33.07%	936	1068	87.64%	0.08	-0.95
Aug-01	7	9	77.78%	41.57%	869	963	90.24%	1.11	-0.32
Sep-01	4	4	100.00%	0.00%	671	755	88.87%	-0.71	-1.43
Oct-01	8	8	100.00%	0.00%	636	700	90.86%	-0.89	-1.54
Nov-01	5	7	71.43%	45.18%	518	591	87.65%	1.14	-0.31
Dec-01	4	4	100.00%	0.00%	424	492	86.18%	-0.8	-1.48
Jan-02	3	4	75.00%	43.30%	473	528	89.58%	0.81	-0.51
Feb-02	4	4	100.00%	0.00%	402	428	93.93%	-0.51	-1.31
Mar-02	3	3	100.00%	0.00%	374	463	80.78%	-0.84	-1.51
Apr-02					434	504	86.11%		
May-02	2	2	100.00%	0.00%	566	632	89.56%	-0.48	-1.29
Jun-02	5	5	100.00%	0.00%	586	660	88.79%	-0.79	-1.48



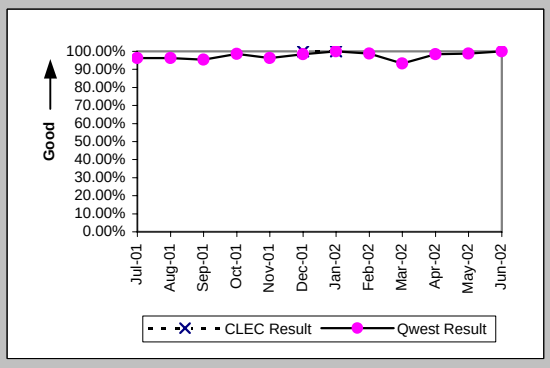
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					76	84	90.48%		
Aug-01					77	86	89.53%		
Sep-01					39	43	90.70%		
Oct-01					47	50	94.00%		
Nov-01					49	59	83.05%		
Dec-01	1	1	100.00%	0.00%	36	44	81.82%	-0.47	-1.28
Jan-02					55	59	93.22%		
Feb-02					46	49	93.88%		
Mar-02					45	51	88.24%		
Apr-02					37	40	92.50%		
May-02					64	66	96.97%		
Jun-02					45	48	93.75%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

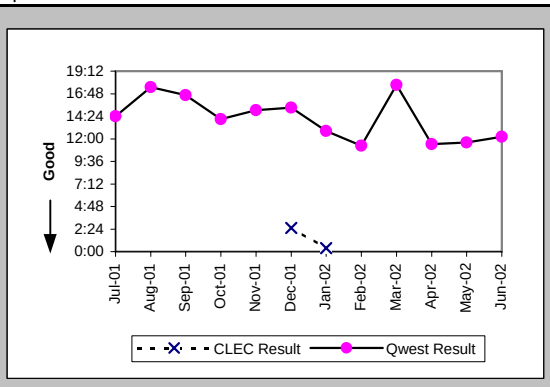
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					102	106	96.23%		
Aug-01					106	110	96.36%		
Sep-01					62	65	95.38%		
Oct-01					71	72	98.61%		
Nov-01					79	82	96.34%		
Dec-01	1	1	100.00%	0.00%	64	65	98.46%	-0.12	-1.08
Jan-02	1	1	100.00%	0.00%	74	74	100.00%	N/A	N/A
Feb-02					75	76	98.68%		
Mar-02					55	59	93.22%		
Apr-02					59	60	98.33%		
May-02					82	83	98.80%		
Jun-02					61	61	100.00%		



Checklist #14 - Resale - Centrex 21 Repair

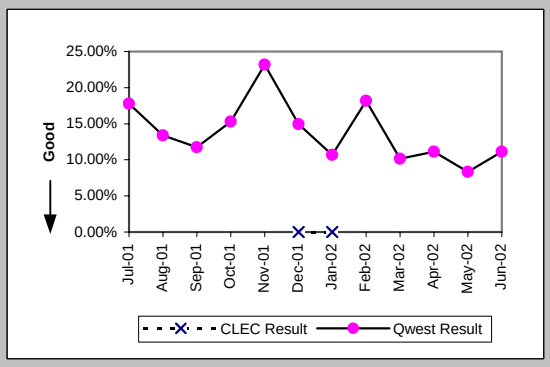
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1525:25	106	14:23		
Aug-01					1922:19	110	17:29		
Sep-01					1081:37	65	16:38		
Oct-01					1014:38	72	14:06		
Nov-01					1232:23	82	15:02		
Dec-01	2:32	1	2:32		995:20	65	15:19	-1.01	-1.61
Jan-02	0:23	1	0:23		949:52	74	12:50	-1.29	-1.79
Feb-02					856:17	76	11:16		
Mar-02					1047:24	59	17:45		
Apr-02					686:00	60	11:26		
May-02					963:32	83	11:37		
Jun-02					745:30	61	12:13		



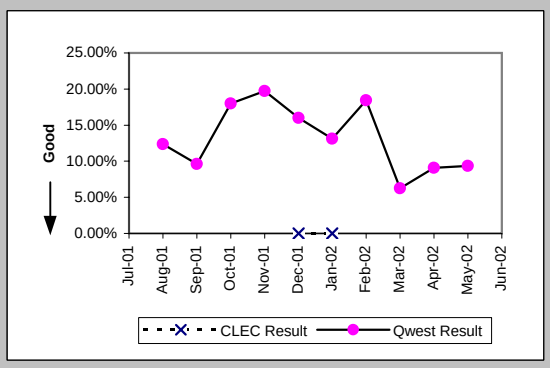
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	107	17.76%		
Aug-01					15	112	13.39%		
Sep-01					8	68	11.76%		
Oct-01					11	72	15.28%		
Nov-01					19	82	23.17%		
Dec-01	0	1	0.00%	0.00%	10	67	14.93%	-0.42	-1.25
Jan-02	0	1	0.00%	0.00%	8	75	10.67%	-0.34	-1.21
Feb-02					14	77	18.18%		
Mar-02					6	59	10.17%		
Apr-02					7	63	11.11%		
May-02					7	84	8.33%		
Jun-02					7	63	11.11%		



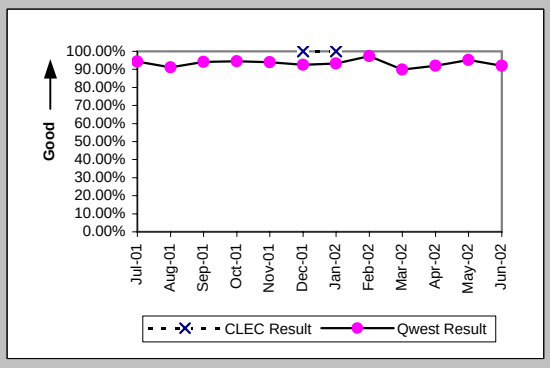
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	97	12.37%		
Sep-01					5	52	9.62%		
Oct-01					9	50	18.00%		
Nov-01					14	71	19.72%		
Dec-01	0	1	0.00%	0.00%	8	50	16.00%	-0.43	-1.26
Jan-02	0	1	0.00%	0.00%	8	61	13.11%	-0.39	-1.23
Feb-02					12	65	18.46%		
Mar-02					3	48	6.25%		
Apr-02					5	55	9.09%		
May-02					7	75	9.33%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

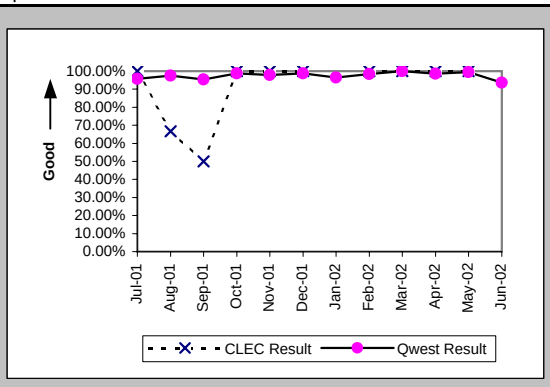
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	107	94.39%		
Aug-01					102	112	91.07%		
Sep-01					64	68	94.12%		
Oct-01					68	72	94.44%		
Nov-01					77	82	93.90%		
Dec-01	1	1	100.00%	0.00%	62	67	92.54%	-0.28	-1.17
Jan-02	1	1	100.00%	0.00%	70	75	93.33%	-0.27	-1.16
Feb-02					75	77	97.40%		
Mar-02					53	59	89.83%		
Apr-02					58	63	92.06%		
May-02					80	84	95.24%		
Jun-02					58	63	92.06%		



Checklist #14 - Resale - Centrex 21 Repair

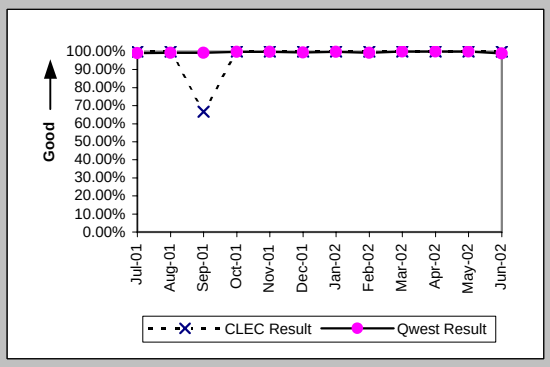
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	244	255	95.69%	-0.42	-1.26
Aug-01	2	3	66.67%	47.14%	273	280	97.50%	1.76	0.07
Sep-01	1	2	50.00%	50.00%	208	218	95.41%	1.67	0.02
Oct-01	2	2	100.00%	0.00%	248	251	98.80%	-0.15	-1.09
Nov-01	2	2	100.00%	0.00%	235	240	97.92%	-0.21	-1.12
Dec-01	2	2	100.00%	0.00%	149	151	98.68%	-0.16	-1.1
Jan-02					195	202	96.53%		
Feb-02	2	2	100.00%	0.00%	185	188	98.40%	-0.18	-1.11
Mar-02	2	2	100.00%	0.00%	190	190	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	144	146	98.63%	-0.12	-1.07
May-02	2	2	100.00%	0.00%	174	175	99.43%	-0.11	-1.06
Jun-02					203	217	93.55%		



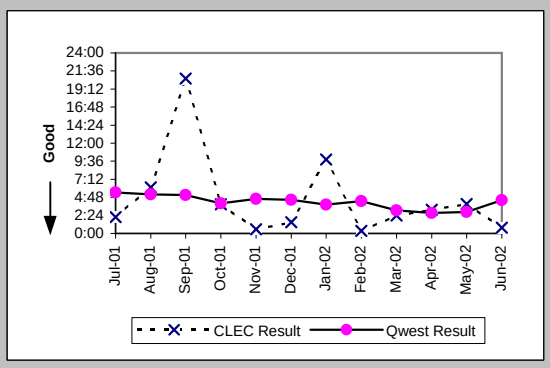
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	479	483	99.17%	-0.22	-1.14
Aug-01	6	6	100.00%	0.00%	513	517	99.23%	-0.22	-1.13
Sep-01	2	3	66.67%	47.14%	411	414	99.28%	2.24	0.36
Oct-01	5	5	100.00%	0.00%	521	522	99.81%	-0.1	-1.06
Nov-01	5	5	100.00%	0.00%	462	463	99.78%	-0.1	-1.06
Dec-01	5	5	100.00%	0.00%	357	359	99.44%	-0.17	-1.1
Jan-02	2	2	100.00%	0.00%	429	430	99.77%	-0.07	-1.04
Feb-02	2	2	100.00%	0.00%	424	427	99.30%	-0.12	-1.07
Mar-02	4	4	100.00%	0.00%	378	378	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	342	342	100.00%	N/A	N/A
May-02	7	7	100.00%	0.00%	375	375	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	392	396	98.99%	-0.17	-1.11



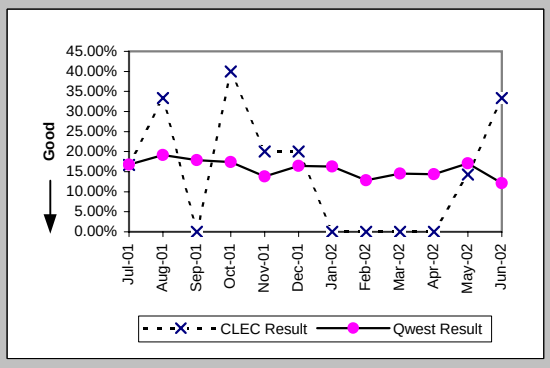
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12:54	6	2:09	4:04	2641:19	483	5:28	-0.85	-1.52
Aug-01	36:43	6	6:07	8:59	2680:51	517	5:11	0.63	-0.62
Sep-01	61:48	3	20:36	29:56	2108:37	414	5:06	2	0.21
Oct-01	19:23	5	3:53	3:34	2092:36	522	4:01	-0.04	-1.02
Nov-01	2:42	5	0:32	0:14	2135:38	463	4:37	-1.24	-1.75
Dec-01	7:27	5	1:29	1:17	1601:45	359	4:28	-0.83	-1.5
Jan-02	19:38	2	9:49	13:02	1658:28	430	3:51	1.13	-0.32
Feb-02	0:41	2	0:20	0:06	1826:40	427	4:17	-0.4	-1.24
Mar-02	9:34	4	2:23	0:36	1166:05	378	3:05	-0.26	-1.16
Apr-02	3:08	1	3:08		935:33	342	2:44	0.93	-0.43
May-02	27:29	7	3:56	8:59	1060:08	375	2:50	0.66	-0.6
Jun-02	2:15	3	0:45	0:52	1746:20	396	4:25	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

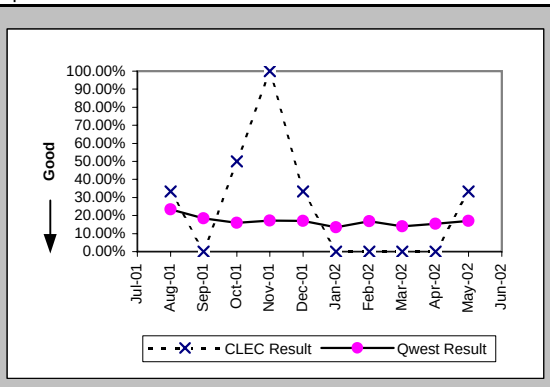
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	6	16.67%	37.27%	81	483	16.77%	-0.01	-1
Aug-01	2	6	33.33%	47.14%	99	517	19.15%	0.82	-0.5
Sep-01	0	3	0.00%	0.00%	74	414	17.87%	-0.81	-1.49
Oct-01	2	5	40.00%	48.99%	91	522	17.43%	1.15	-0.3
Nov-01	1	5	20.00%	40.00%	64	463	13.82%	0.41	-0.75
Dec-01	1	5	20.00%	40.00%	59	359	16.43%	0.25	-0.85
Jan-02	0	2	0.00%	0.00%	70	430	16.28%	-0.62	-1.38
Feb-02	0	2	0.00%	0.00%	55	427	12.88%	-0.54	-1.33
Mar-02	0	4	0.00%	0.00%	55	378	14.55%	-0.82	-1.5
Apr-02	0	1	0.00%	0.00%	49	342	14.33%	-0.41	-1.25
May-02	1	7	14.29%	34.99%	64	375	17.07%	-0.19	-1.12
Jun-02	1	3	33.33%	47.14%	48	396	12.12%	0.9	-0.45



Checklist #14 - Resale - Centrex 21 Repair

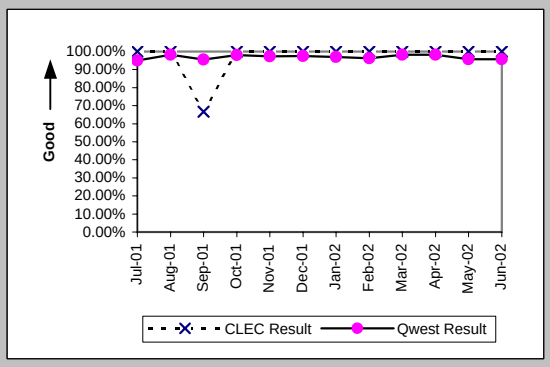
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	72	308	23.38%	0.38	-0.77
Sep-01	0	2	0.00%	0.00%	40	217	18.43%	-0.67	-1.41
Oct-01	2	4	50.00%	50.00%	43	270	15.93%	1.5	-0.09
Nov-01	1	1	100.00%	0.00%	38	221	17.19%	1.37	-0.17
Dec-01	1	3	33.33%	47.14%	32	188	17.02%	0.64	-0.61
Jan-02	0	1	0.00%	0.00%	32	238	13.45%	-0.39	-1.24
Feb-02	0	1	0.00%	0.00%	37	220	16.82%	-0.45	-1.27
Mar-02	0	1	0.00%	0.00%	29	207	14.01%	-0.4	-1.24
Apr-02	0	1	0.00%	0.00%	27	175	15.43%	-0.43	-1.26
May-02	1	3	33.33%	47.14%	35	206	16.99%	0.65	-0.61
Jun-02									



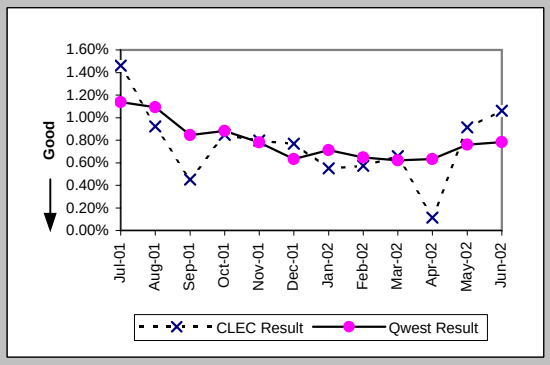
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	459	483	95.03%	-0.56	-1.34
Aug-01	6	6	100.00%	0.00%	508	517	98.26%	-0.32	-1.2
Sep-01	2	3	66.67%	47.14%	396	414	95.65%	1.51	-0.08
Oct-01	5	5	100.00%	0.00%	512	522	98.08%	-0.31	-1.19
Nov-01	5	5	100.00%	0.00%	451	463	97.41%	-0.36	-1.22
Dec-01	5	5	100.00%	0.00%	350	359	97.49%	-0.36	-1.22
Jan-02	2	2	100.00%	0.00%	417	430	96.98%	-0.25	-1.15
Feb-02	2	2	100.00%	0.00%	411	427	96.25%	-0.28	-1.17
Mar-02	4	4	100.00%	0.00%	371	378	98.15%	-0.27	-1.17
Apr-02	1	1	100.00%	0.00%	336	342	98.25%	-0.13	-1.08
May-02	7	7	100.00%	0.00%	359	375	95.73%	-0.55	-1.34
Jun-02	3	3	100.00%	0.00%	379	396	95.71%	-0.37	-1.22



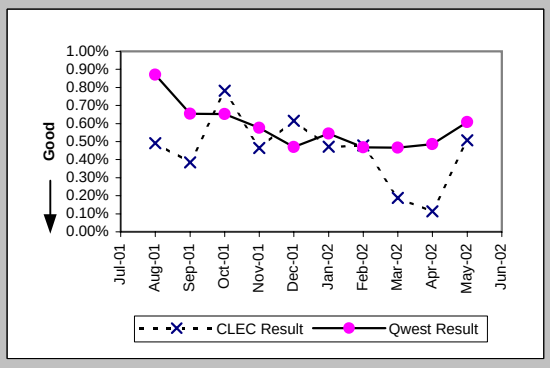
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	2053	1.46%	12.00%	1658	145750	1.14%	1.37	-0.17
Aug-01	15	1628	0.92%	9.55%	1592	145760	1.09%	-0.66	-1.4
Sep-01	7	1556	0.45%	6.69%	1237	146307	0.85%	-1.7	-2.03
Oct-01	13	1535	0.85%	9.16%	1294	146454	0.88%	-0.15	-1.09
Nov-01	12	1505	0.80%	8.89%	1136	145754	0.78%	0.08	-0.95
Dec-01	10	1301	0.77%	8.73%	918	145367	0.63%	0.62	-0.62
Jan-02	7	1272	0.55%	7.40%	1033	144977	0.71%	-0.68	-1.42
Feb-02	6	1045	0.57%	7.56%	932	143777	0.65%	-0.3	-1.18
Mar-02	7	1062	0.66%	8.09%	900	144568	0.62%	0.15	-0.91
Apr-02	1	881	0.11%	3.37%	909	143946	0.63%	-1.93	-2.18
May-02	9	986	0.91%	9.51%	1091	143365	0.76%	0.55	-0.67
Jun-02	8	755	1.06%	10.24%	1119	143092	0.78%	0.86	-0.47



Trouble Rate (Percent) (MR-8*) (Parity)

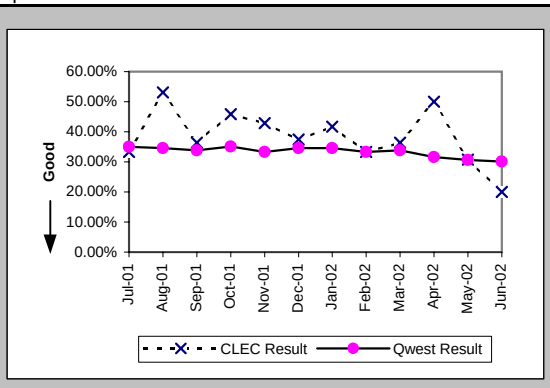
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	8	1628	0.49%	6.99%	1270	145760	0.87%	-1.64	-2
Sep-01	6	1556	0.39%	6.20%	957	146307	0.65%	-1.31	-1.79
Oct-01	12	1535	0.78%	8.81%	956	146454	0.65%	0.62	-0.62
Nov-01	7	1505	0.47%	6.80%	839	145754	0.58%	-0.56	-1.34
Dec-01	8	1301	0.61%	7.82%	684	145367	0.47%	0.76	-0.54
Jan-02	6	1272	0.47%	6.85%	788	144977	0.54%	-0.35	-1.21
Feb-02	5	1045	0.48%	6.90%	673	143777	0.47%	0.05	-0.97
Mar-02	2	1062	0.19%	4.34%	673	144568	0.47%	-1.32	-1.8
Apr-02	1	881	0.11%	3.37%	700	143946	0.49%	-1.59	-1.96
May-02	5	986	0.51%	7.10%	871	143365	0.61%	-0.4	-1.25
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

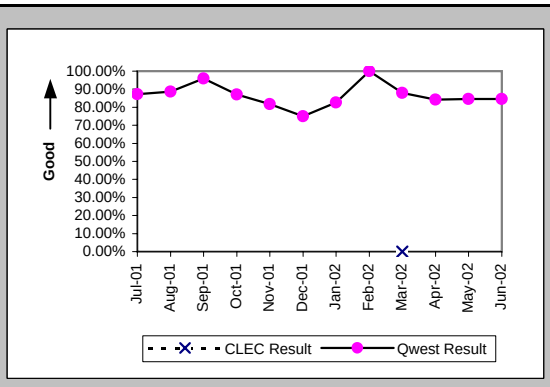
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	45	33.33%	47.14%	894	2552	35.03%	-0.24	-1.14
Aug-01	17	32	53.13%	49.90%	840	2432	34.54%	2.13	0.3
Sep-01	4	11	36.36%	48.10%	633	1870	33.85%	0.19	-0.88
Oct-01	11	24	45.83%	49.83%	700	1994	35.11%	1.08	-0.35
Nov-01	9	21	42.86%	49.49%	566	1702	33.26%	0.92	-0.44
Dec-01	6	16	37.50%	48.41%	485	1403	34.57%	0.26	-0.84
Jan-02	5	12	41.67%	49.30%	546	1579	34.58%	0.51	-0.69
Feb-02	3	9	33.33%	47.14%	465	1397	33.29%	0.03	-0.98
Mar-02	4	11	36.36%	48.10%	461	1361	33.87%	0.19	-0.88
Apr-02	1	2	50.00%	50.00%	420	1329	31.60%	0.47	-0.71
May-02	4	13	30.77%	46.15%	481	1572	30.60%	0.04	-0.98
Jun-02	2	10	20.00%	40.00%	481	1600	30.06%	-0.69	-1.42



Checklist #14 - Resale - PBX Installation

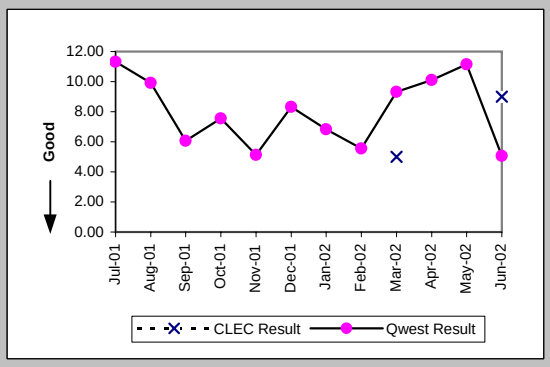
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	39	87.18%		
Aug-01					31	35	88.57%		
Sep-01					24	25	96.00%		
Oct-01					27	31	87.10%		
Nov-01					18	22	81.82%		
Dec-01					21	28	75.00%		
Jan-02					19	23	82.61%		
Feb-02					16	16	100.00%		
Mar-02	0	1	0.00%	0.00%	22	25	88.00%	1.48	-0.1
Apr-02					16	19	84.21%		
May-02					22	26	84.62%		
Jun-02					22	26	84.62%		



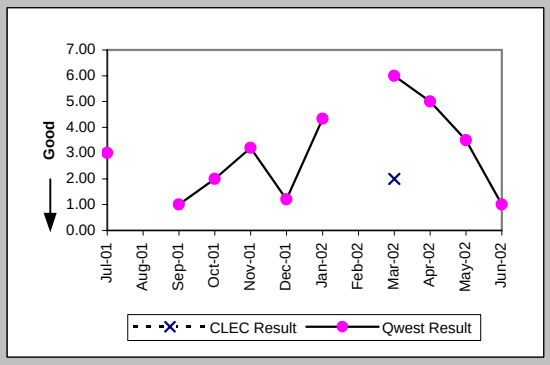
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					453	40	11.32		
Aug-01					347	35	9.91		
Sep-01					164	27	6.07		
Oct-01					234	31	7.55		
Nov-01					118	23	5.13		
Dec-01					233	28	8.32		
Jan-02					164	24	6.83		
Feb-02					89	16	5.56		
Mar-02	5	1	5.00		233	25	9.32	-0.29	-1.17
Apr-02					202	20	10.10		
May-02					290	26	11.15		
Jun-02	9	1	9.00		142	28	5.07	1.13	-0.31



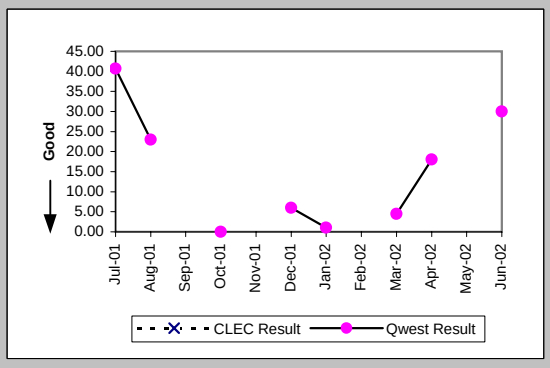
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	2	3.00		
Aug-01									
Sep-01					1	1	1.00		
Oct-01					6	3	2.00		
Nov-01					16	5	3.20		
Dec-01					6	5	1.20		
Jan-02					13	3	4.33		
Feb-02									
Mar-02	2	1	2.00		6	1	6.00		
Apr-02					15	3	5.00		
May-02					14	4	3.50		
Jun-02					3	3	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

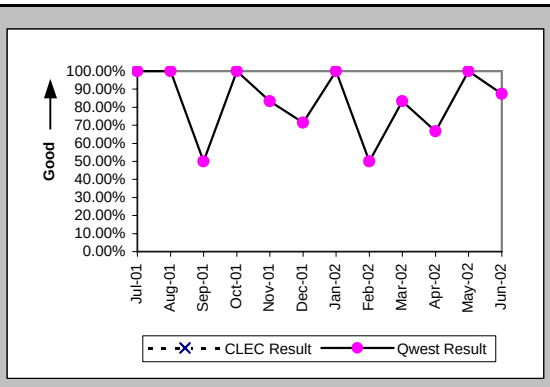
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					122	3	40.67		
Aug-01					92	4	23.00		
Sep-01									
Oct-01					0	1	0.00		
Nov-01									
Dec-01					12	2	6.00		
Jan-02					1	1	1.00		
Feb-02									
Mar-02					9	2	4.50		
Apr-02					18	1	18.00		
May-02									
Jun-02					30	1	30.00		



Checklist #14 - Resale - PBX Installation

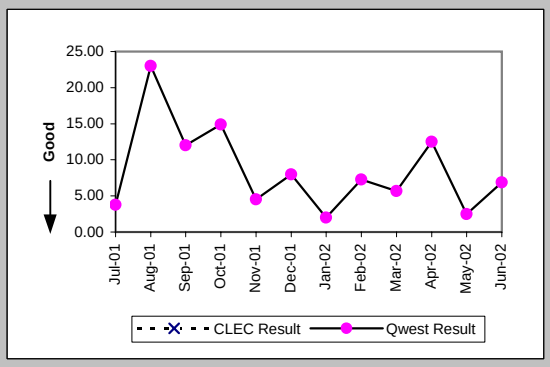
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	4	50.00%		
Oct-01					10	10	100.00%		
Nov-01					5	6	83.33%		
Dec-01					5	7	71.43%		
Jan-02					2	2	100.00%		
Feb-02					2	4	50.00%		
Mar-02					5	6	83.33%		
Apr-02					2	3	66.67%		
May-02					2	2	100.00%		
Jun-02					7	8	87.50%		



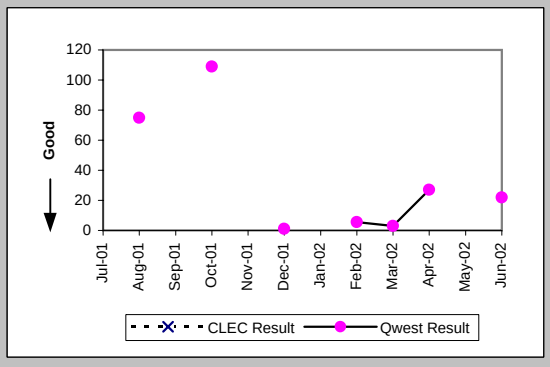
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	4	3.75		
Aug-01					115	5	23.00		
Sep-01					48	4	12.00		
Oct-01					164	11	14.91		
Nov-01					27	6	4.50		
Dec-01					56	7	8.00		
Jan-02					4	2	2.00		
Feb-02					29	4	7.25		
Mar-02					34	6	5.67		
Apr-02					50	4	12.50		
May-02					5	2	2.50		
Jun-02					55	8	6.88		



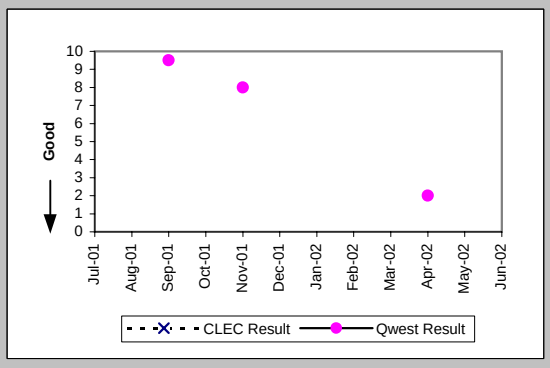
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					75	1	75.00		
Sep-01									
Oct-01					109	1	109.00		
Nov-01									
Dec-01					2	2	1.00		
Jan-02									
Feb-02					11	2	5.50		
Mar-02					3	1	3.00		
Apr-02					27	1	27.00		
May-02									
Jun-02					22	1	22.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

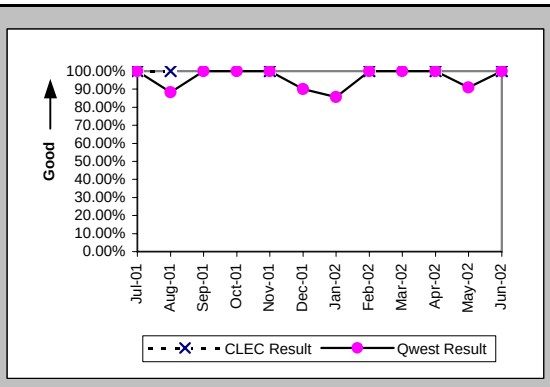
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					19	2	9.50		
Oct-01									
Nov-01					8	1	8.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					2	1	2.00		
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

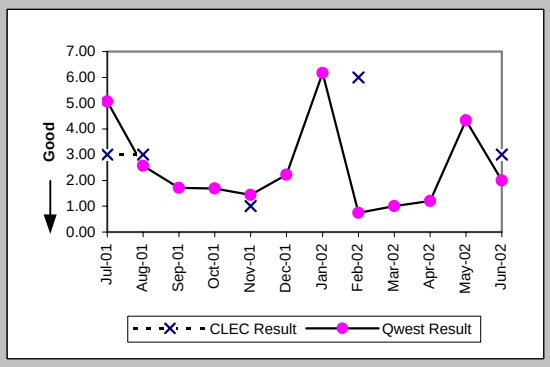
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	51	51	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	15	17	88.24%	-0.35	-1.22
Sep-01					8	8	100.00%		
Oct-01					14	14	100.00%		
Nov-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01					9	10	90.00%		
Jan-02					12	14	85.71%		
Feb-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Mar-02					8	8	100.00%		
Apr-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02					10	11	90.91%		
Jun-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A



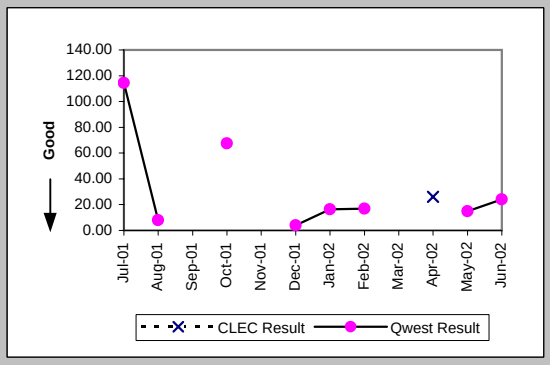
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		218	43	5.07	-0.09	-1.06
Aug-01	3	1	3.00		18	7	2.57	0.19	-0.88
Sep-01					12	7	1.71		
Oct-01					22	13	1.69		
Nov-01	1	1	1.00		13	9	1.44	-0.23	-1.14
Dec-01					20	9	2.22		
Jan-02					37	6	6.17		
Feb-02	18	3	6.00	1.73	3	4	0.75	2.1	0.27
Mar-02					7	7	1.00		
Apr-02					6	5	1.20		
May-02					39	9	4.33		
Jun-02	3	1	3.00		12	6	2.00	-0.01	-1.01



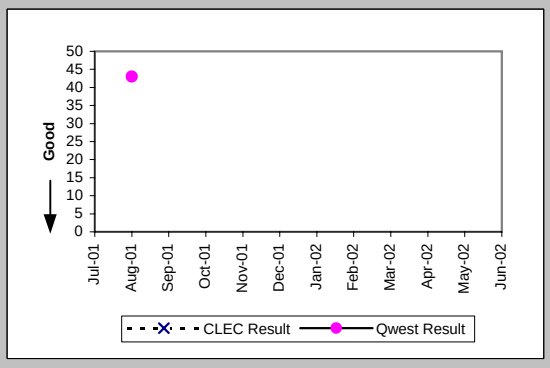
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					229	2	114.50		
Aug-01					16	2	8.00		
Sep-01									
Oct-01					135	2	67.50		
Nov-01									
Dec-01					8	2	4.00		
Jan-02					49	3	16.33		
Feb-02					17	1	17.00		
Mar-02									
Apr-02	52	2	26.00	0.00					
May-02					15	1	15.00		
Jun-02					24	1	24.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

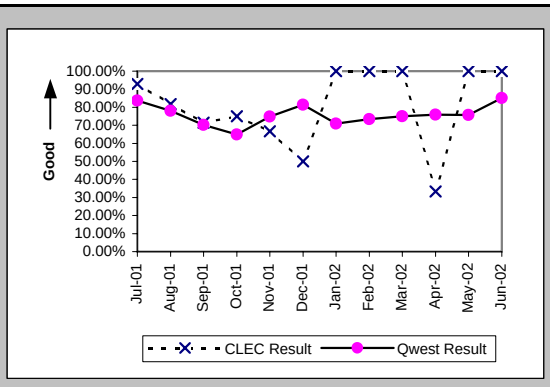
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					43	1	43.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

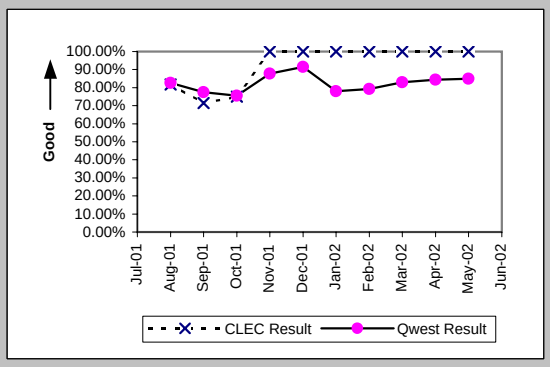
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	14	92.86%	25.75%	236	282	83.69%	-0.91	-1.55
Aug-01	9	11	81.82%	38.57%	166	213	77.93%	-0.3	-1.18
Sep-01	5	7	71.43%	45.18%	106	151	70.20%	-0.07	-1.04
Oct-01	3	4	75.00%	43.30%	98	151	64.90%	-0.42	-1.25
Nov-01	2	3	66.67%	47.14%	122	163	74.85%	0.3	-0.82
Dec-01	1	2	50.00%	50.00%	105	129	81.40%	0.88	-0.47
Jan-02	1	1	100.00%	0.00%	90	127	70.87%	-0.64	-1.39
Feb-02	3	3	100.00%	0.00%	88	120	73.33%	-1.03	-1.63
Mar-02	3	3	100.00%	0.00%	84	112	75.00%	-0.99	-1.6
Apr-02	1	3	33.33%	47.14%	88	116	75.86%	1.41	-0.14
May-02	3	3	100.00%	0.00%	90	119	75.63%	-0.97	-1.59
Jun-02	3	3	100.00%	0.00%	120	141	85.11%	-0.72	-1.44



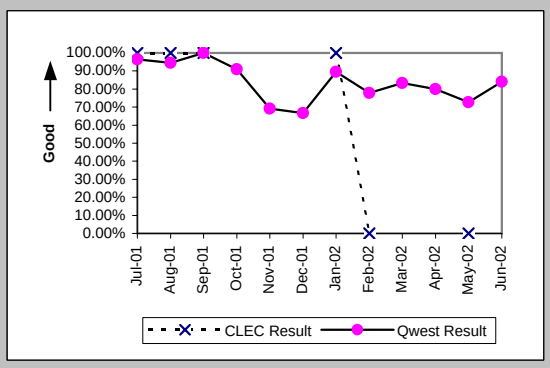
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	11	81.82%	38.57%	176	213	82.63%	0.11	-0.93
Sep-01	5	7	71.43%	45.18%	117	151	77.48%	0.38	-0.77
Oct-01	3	4	75.00%	43.30%	114	151	75.50%	0.04	-0.97
Nov-01	3	3	100.00%	0.00%	143	163	87.73%	-0.64	-1.39
Dec-01	2	2	100.00%	0.00%	118	129	91.47%	-0.43	-1.26
Jan-02	1	1	100.00%	0.00%	99	127	77.95%	-0.53	-1.32
Feb-02	3	3	100.00%	0.00%	95	120	79.17%	-0.88	-1.53
Mar-02	3	3	100.00%	0.00%	93	112	83.04%	-0.77	-1.47
Apr-02	3	3	100.00%	0.00%	98	116	84.48%	-0.73	-1.45
May-02	3	3	100.00%	0.00%	101	119	84.87%	-0.72	-1.44
Jun-02									



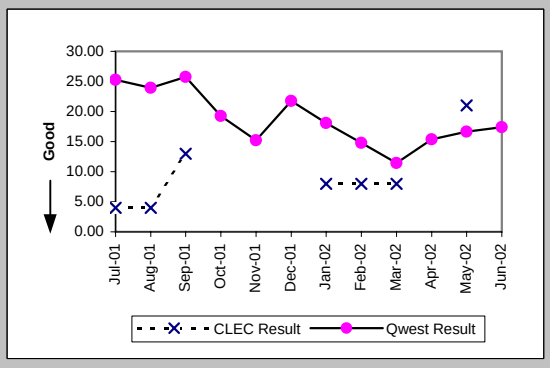
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	27	28	96.43%	-0.19	-1.11
Aug-01	5	5	100.00%	0.00%	17	18	94.44%	-0.48	-1.29
Sep-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Oct-01					20	22	90.91%		
Nov-01					9	13	69.23%		
Dec-01					4	6	66.67%		
Jan-02	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Feb-02	0	1	0.00%	0.00%	14	18	77.78%	1.16	-0.29
Mar-02					15	18	83.33%		
Apr-02					12	15	80.00%		
May-02	0	1	0.00%	0.00%	16	22	72.73%	1.06	-0.36
Jun-02					21	25	84.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

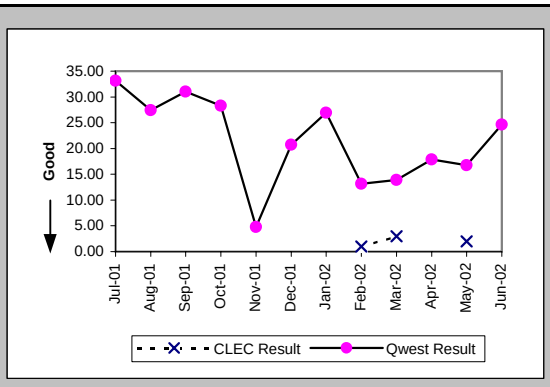
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		1922	76	25.29	-0.7	-1.42
Aug-01	12	3	4.00	1.00	1530	64	23.91	-1.4	-1.85
Sep-01	26	2	13.00	0.00	1029	40	25.72	-0.66	-1.4
Oct-01					1638	85	19.27		
Nov-01					896	59	15.19		
Dec-01					805	37	21.76		
Jan-02	8	1	8.00		795	44	18.07	-0.58	-1.36
Feb-02	8	1	8.00		665	45	14.78	-0.48	-1.29
Mar-02	8	1	8.00		502	44	11.41	-0.39	-1.23
Apr-02					630	41	15.37		
May-02	21	1	21.00		815	49	16.63	0.51	-0.69
Jun-02					869	50	17.38		



Checklist #14 - Resale - PBX Installation

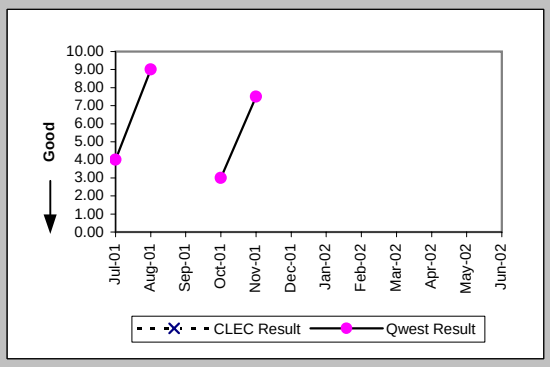
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1160	35	33.14		
Aug-01					988	36	27.44		
Sep-01					651	21	31.00		
Oct-01					934	33	28.30		
Nov-01					266	56	4.75		
Dec-01					476	23	20.70		
Jan-02					323	12	26.92		
Feb-02	1	1	1.00		145	11	13.18	-0.67	-1.41
Mar-02	3	1	3.00		125	9	13.89	-0.84	-1.51
Apr-02					268	15	17.87		
May-02	2	1	2.00		352	21	16.76	-1.03	-1.63
Jun-02					345	14	24.64		



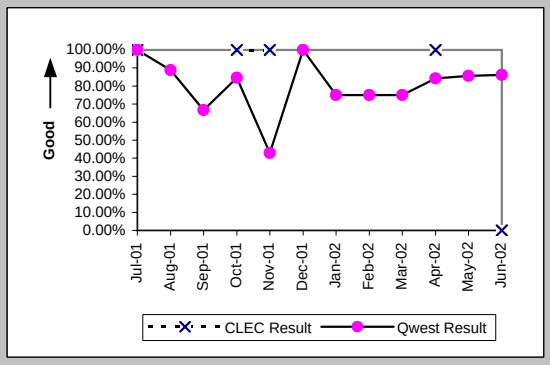
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01					9	1	9.00		
Sep-01									
Oct-01					3	1	3.00		
Nov-01					15	2	7.50		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



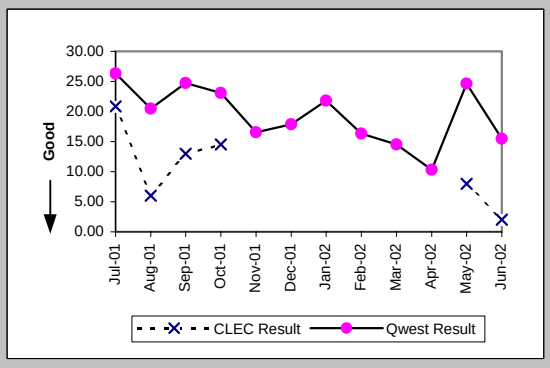
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Aug-01					8	9	88.89%		
Sep-01					6	9	66.67%		
Oct-01	1	1	100.00%	0.00%	11	13	84.62%	-0.41	-1.25
Nov-01	2	2	100.00%	0.00%	3	7	42.86%	-1.44	-1.88
Dec-01					6	6	100.00%		
Jan-02					6	8	75.00%		
Feb-02					9	12	75.00%		
Mar-02					3	4	75.00%		
Apr-02	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
May-02					6	7	85.71%		
Jun-02	0	1	0.00%	0.00%	31	36	86.11%	1.44	-0.12



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

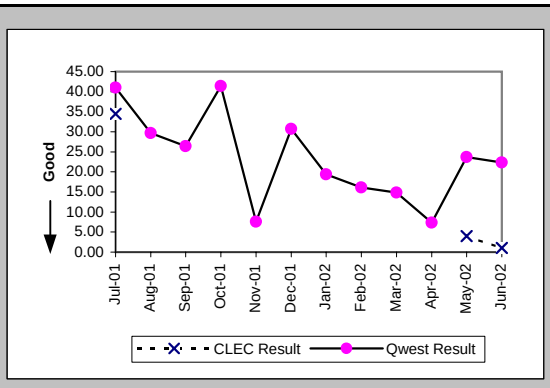
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	125	6	20.83	24.09	763	29	26.31	-0.43	-1.26
Aug-01	6	1	6.00		840	41	20.49	-0.77	-1.47
Sep-01	13	1	13.00		668	27	24.74	-0.55	-1.33
Oct-01	29	2	14.50	13.44	854	37	23.08	-0.47	-1.29
Nov-01					414	25	16.56		
Dec-01					626	35	17.89		
Jan-02					917	42	21.83		
Feb-02					556	34	16.35		
Mar-02					305	21	14.52		
Apr-02					330	32	10.31		
May-02	8	1	8.00		542	22	24.64	-0.66	-1.4
Jun-02	2	1	2.00		882	57	15.47	-1.04	-1.63



Checklist #14 - Resale - PBX Installation

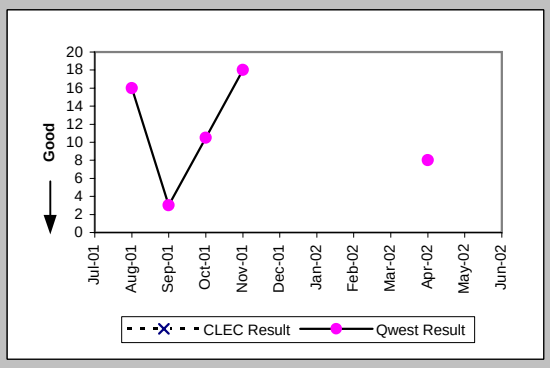
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	69	2	34.50	33.23	738	18	41.00	-0.27	-1.16
Aug-01					742	25	29.68		
Sep-01					317	12	26.42		
Oct-01					621	15	41.40		
Nov-01					159	21	7.57		
Dec-01					246	8	30.75		
Jan-02					407	21	19.38		
Feb-02					209	13	16.08		
Mar-02					178	12	14.83		
Apr-02					22	3	7.33		
May-02	4	1	4.00		261	11	23.73	-0.98	-1.6
Jun-02	1	1	1.00		291	13	22.38	-0.89	-1.54



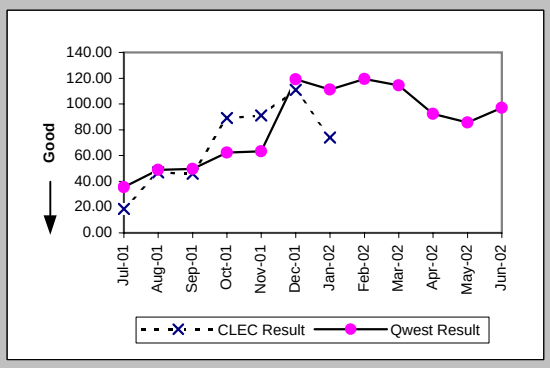
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					16	1	16.00		
Sep-01					6	2	3.00		
Oct-01					21	2	10.50		
Nov-01					54	3	18.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					8	1	8.00		
May-02									
Jun-02									



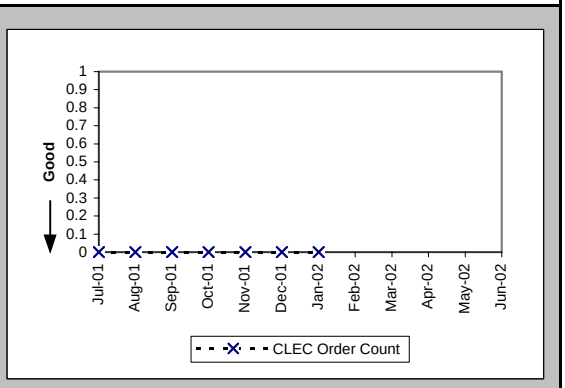
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	74	4	18.50	29.03	1628	46	35.39	-0.68	-1.41
Aug-01	141	3	47.00	32.91	1953	40	48.82	-0.05	-1.03
Sep-01	230	5	46.00	35.94	1982	40	49.55	-0.11	-1.07
Oct-01	267	3	89.00	32.91	1866	30	62.20	0.56	-0.66
Nov-01	182	2	91.00	0.00	2150	34	63.24	0.57	-0.65
Dec-01	222	2	111.00	0.00	1788	15	119.20	-0.11	-1.06
Jan-02	296	4	74.00	68.13	1891	17	111.24	-0.59	-1.36
Feb-02					1551	13	119.31		
Mar-02					1488	13	114.46		
Apr-02					1845	20	92.25		
May-02					2225	26	85.58		
Jun-02					2332	24	97.17		



Checklist #14 - Resale - PBX Installation

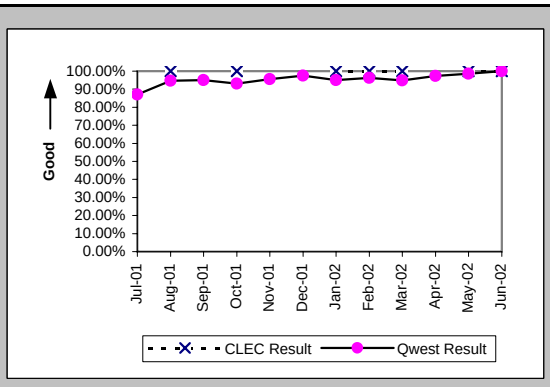
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

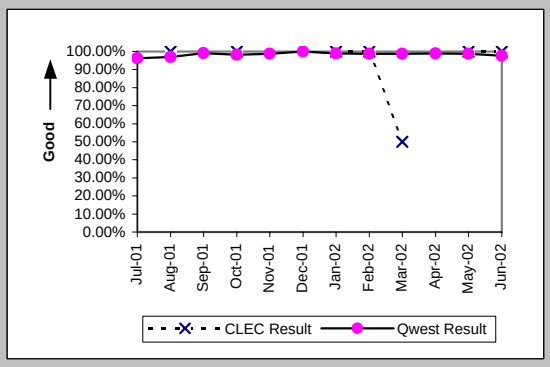
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					128	147	87.07%		
Aug-01	1	1	100.00%	0.00%	108	114	94.74%	-0.23	-1.14
Sep-01					96	101	95.05%		
Oct-01	1	1	100.00%	0.00%	95	102	93.14%	-0.27	-1.16
Nov-01					64	67	95.52%		
Dec-01					76	78	97.44%		
Jan-02	1	1	100.00%	0.00%	78	82	95.12%	-0.23	-1.14
Feb-02	1	1	100.00%	0.00%	76	79	96.20%	-0.2	-1.12
Mar-02	1	1	100.00%	0.00%	74	78	94.87%	-0.23	-1.14
Apr-02					73	75	97.33%		
May-02	1	1	100.00%	0.00%	68	69	98.55%	-0.12	-1.07
Jun-02	3	3	100.00%	0.00%	80	80	100.00%	N/A	N/A



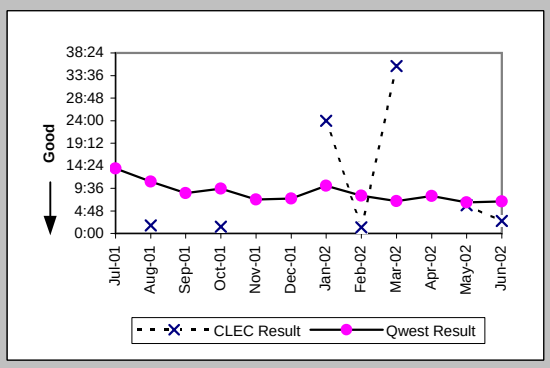
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					158	164	96.34%		
Aug-01	1	1	100.00%	0.00%	130	134	97.01%	-0.17	-1.11
Sep-01					111	112	99.11%		
Oct-01	1	1	100.00%	0.00%	108	110	98.18%	-0.14	-1.08
Nov-01					75	76	98.68%		
Dec-01					86	86	100.00%		
Jan-02	1	1	100.00%	0.00%	90	91	98.90%	-0.1	-1.06
Feb-02	1	1	100.00%	0.00%	83	84	98.81%	-0.11	-1.07
Mar-02	1	2	50.00%	50.00%	84	85	98.82%	2.07	0.26
Apr-02					87	88	98.86%		
May-02	1	1	100.00%	0.00%	81	82	98.78%	-0.11	-1.07
Jun-02	3	3	100.00%	0.00%	88	90	97.78%	-0.26	-1.16



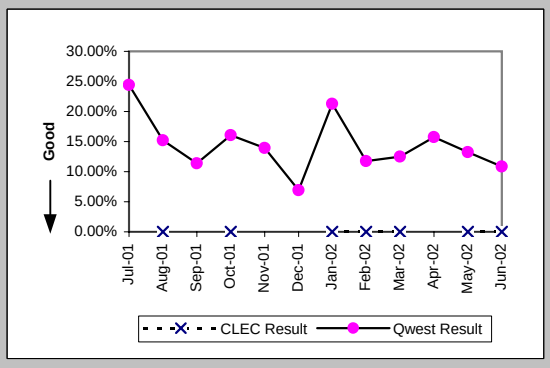
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2270:44	164	13:51		
Aug-01	1:42	1	1:42		1478:58	134	11:02	-0.58	-1.35
Sep-01					958:02	112	8:33		
Oct-01	1:26	1	1:26		1045:23	110	9:30	-0.61	-1.37
Nov-01					547:33	76	7:12		
Dec-01					638:23	86	7:25		
Jan-02	23:56	1	23:56		920:17	91	10:07	1.39	-0.15
Feb-02	1:16	1	1:16		678:05	84	8:04	-0.48	-1.29
Mar-02	71:13	2	35:37	46:11	585:03	85	6:53	2.2	0.34
Apr-02					703:37	88	8:00		
May-02	5:59	1	5:59		543:11	82	6:37	-0.07	-1.04
Jun-02	8:03	3	2:41	1:30	613:41	90	6:49	-0.69	-1.42



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

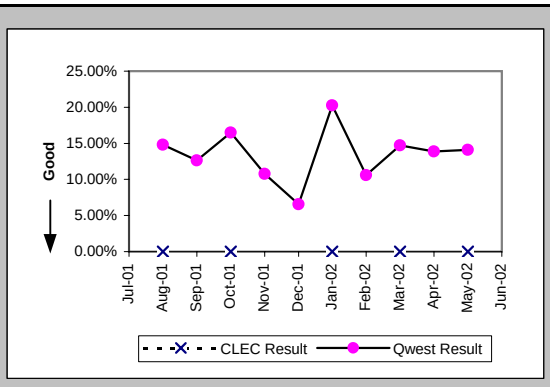
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	168	24.40%		
Aug-01	0	1	0.00%	0.00%	21	138	15.22%	-0.42	-1.26
Sep-01					13	114	11.40%		
Oct-01	0	1	0.00%	0.00%	18	112	16.07%	-0.44	-1.26
Nov-01					11	79	13.92%		
Dec-01					6	87	6.90%		
Jan-02	0	1	0.00%	0.00%	20	94	21.28%	-0.52	-1.31
Feb-02	0	1	0.00%	0.00%	10	85	11.76%	-0.36	-1.22
Mar-02	0	2	0.00%	0.00%	11	88	12.50%	-0.53	-1.32
Apr-02					14	89	15.73%		
May-02	0	1	0.00%	0.00%	11	83	13.25%	-0.39	-1.24
Jun-02	0	3	0.00%	0.00%	10	92	10.87%	-0.6	-1.36



Checklist #14 - Resale - PBX Repair

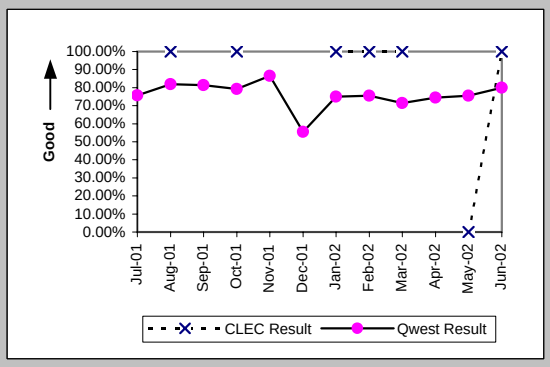
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	16	108	14.81%	-0.42	-1.25
Sep-01					11	87	12.64%		
Oct-01	0	1	0.00%	0.00%	15	91	16.48%	-0.44	-1.27
Nov-01					7	65	10.77%		
Dec-01					4	61	6.56%		
Jan-02	0	1	0.00%	0.00%	16	79	20.25%	-0.5	-1.3
Feb-02					7	66	10.61%		
Mar-02	0	2	0.00%	0.00%	10	68	14.71%	-0.58	-1.35
Apr-02					10	72	13.89%		
May-02	0	1	0.00%	0.00%	10	71	14.08%	-0.4	-1.24
Jun-02									



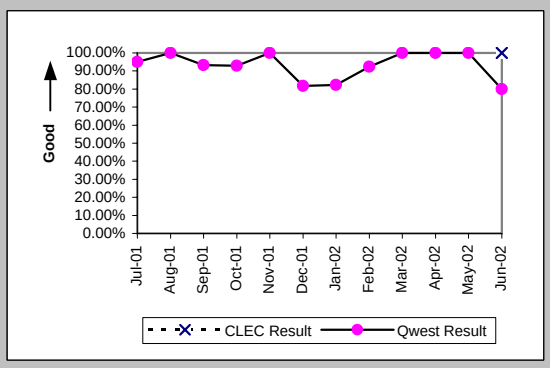
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					87	115	75.65%		
Aug-01	1	1	100.00%	0.00%	68	83	81.93%	-0.47	-1.28
Sep-01					48	59	81.36%		
Oct-01	1	1	100.00%	0.00%	57	72	79.17%	-0.51	-1.31
Nov-01					32	37	86.49%		
Dec-01					35	63	55.56%		
Jan-02	1	1	100.00%	0.00%	45	60	75.00%	-0.57	-1.35
Feb-02	1	1	100.00%	0.00%	34	45	75.56%	-0.56	-1.34
Mar-02	1	1	100.00%	0.00%	35	49	71.43%	-0.63	-1.38
Apr-02					41	55	74.55%		
May-02	0	1	0.00%	0.00%	40	53	75.47%	1.15	-0.3
Jun-02	1	1	100.00%	0.00%	36	45	80.00%	-0.49	-1.3



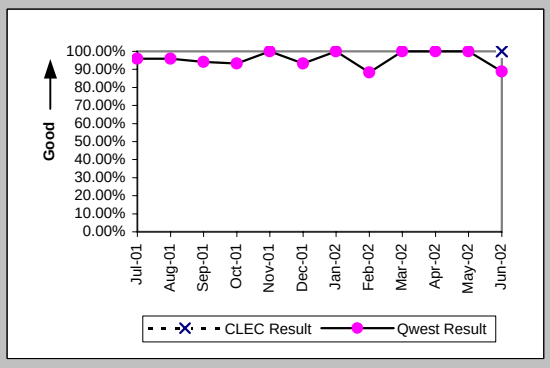
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	20	95.00%		
Aug-01					20	20	100.00%		
Sep-01					14	15	93.33%		
Oct-01					13	14	92.86%		
Nov-01					13	13	100.00%		
Dec-01					9	11	81.82%		
Jan-02					14	17	82.35%		
Feb-02					12	13	92.31%		
Mar-02					20	20	100.00%		
Apr-02					11	11	100.00%		
May-02					10	10	100.00%		
Jun-02	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

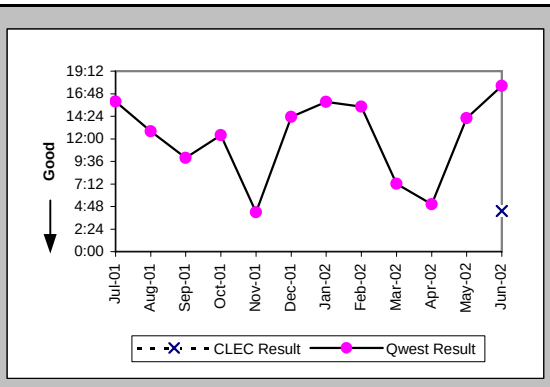
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	25	96.00%		
Aug-01					24	25	96.00%		
Sep-01					16	17	94.12%		
Oct-01					14	15	93.33%		
Nov-01					14	14	100.00%		
Dec-01					14	15	93.33%		
Jan-02					21	21	100.00%		
Feb-02					15	17	88.24%		
Mar-02					23	23	100.00%		
Apr-02					15	15	100.00%		
May-02					15	15	100.00%		
Jun-02	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21



Checklist #14 - Resale - PBX Repair

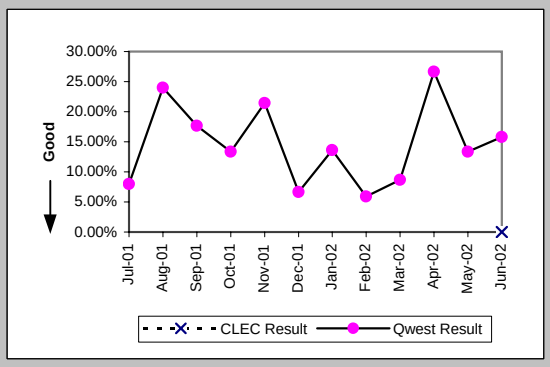
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					399:12	25	15:58		
Aug-01					319:34	25	12:47		
Sep-01					169:20	17	9:58		
Oct-01					185:56	15	12:24		
Nov-01					58:40	14	4:11		
Dec-01					215:01	15	14:20		
Jan-02					334:43	21	15:56		
Feb-02					262:14	17	15:26		
Mar-02					166:25	23	7:14		
Apr-02					75:42	15	5:03		
May-02					213:04	15	14:12		
Jun-02	4:19	1	4:19		317:49	18	17:39	-0.6	-1.36



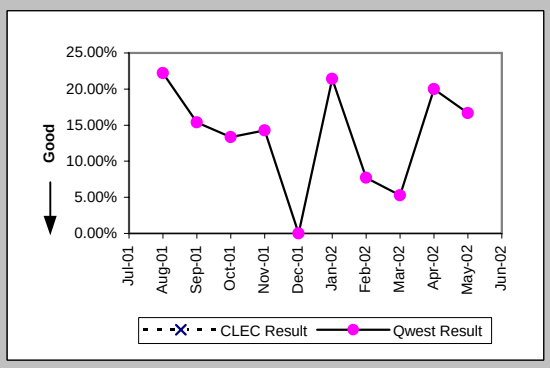
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	25	8.00%		
Aug-01					6	25	24.00%		
Sep-01					3	17	17.65%		
Oct-01					2	15	13.33%		
Nov-01					3	14	21.43%		
Dec-01					1	15	6.67%		
Jan-02					3	22	13.64%		
Feb-02					1	17	5.88%		
Mar-02					2	23	8.70%		
Apr-02					4	15	26.67%		
May-02					2	15	13.33%		
Jun-02	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26



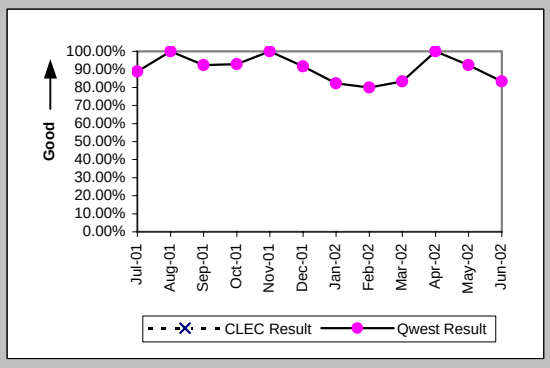
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	18	22.22%		
Sep-01					2	13	15.38%		
Oct-01					2	15	13.33%		
Nov-01					1	7	14.29%		
Dec-01					0	12	0.00%		
Jan-02					3	14	21.43%		
Feb-02					1	13	7.69%		
Mar-02					1	19	5.26%		
Apr-02					2	10	20.00%		
May-02					2	12	16.67%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

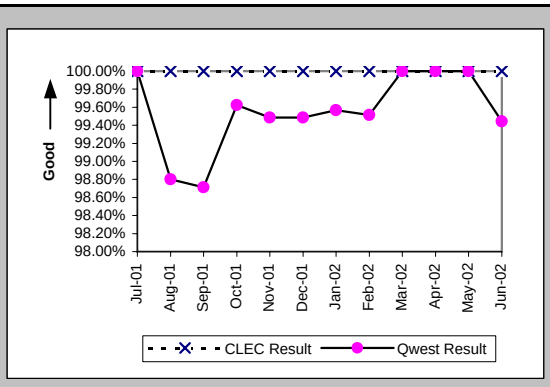
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%		
Aug-01					17	17	100.00%		
Sep-01					12	13	92.31%		
Oct-01					13	14	92.86%		
Nov-01					8	8	100.00%		
Dec-01					11	12	91.67%		
Jan-02					14	17	82.35%		
Feb-02					8	10	80.00%		
Mar-02					10	12	83.33%		
Apr-02					8	8	100.00%		
May-02					12	13	92.31%		
Jun-02					10	12	83.33%		



Checklist #14 - Resale - PBX Repair

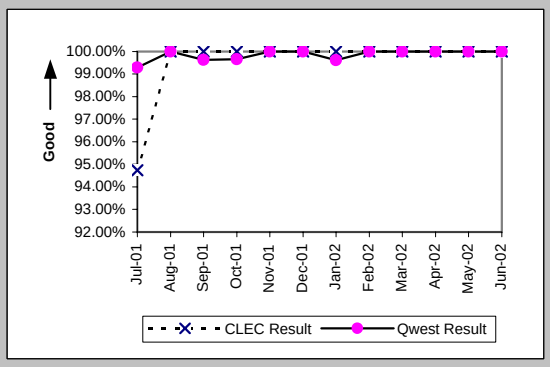
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	15	100.00%	0.00%	251	251	100.00%	N/A	N/A
Aug-01	19	19	100.00%	0.00%	330	334	98.80%	-0.47	-1.28
Sep-01	9	9	100.00%	0.00%	230	233	98.71%	-0.34	-1.2
Oct-01	10	10	100.00%	0.00%	266	267	99.63%	-0.19	-1.12
Nov-01	9	9	100.00%	0.00%	193	194	99.48%	-0.21	-1.13
Dec-01	10	10	100.00%	0.00%	193	194	99.48%	-0.22	-1.13
Jan-02	7	7	100.00%	0.00%	231	232	99.57%	-0.17	-1.1
Feb-02	4	4	100.00%	0.00%	205	206	99.51%	-0.14	-1.08
Mar-02	16	16	100.00%	0.00%	197	197	100.00%	N/A	N/A
Apr-02	14	14	100.00%	0.00%	181	181	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	200	200	100.00%	N/A	N/A
Jun-02	8	8	100.00%	0.00%	179	180	99.44%	-0.21	-1.13



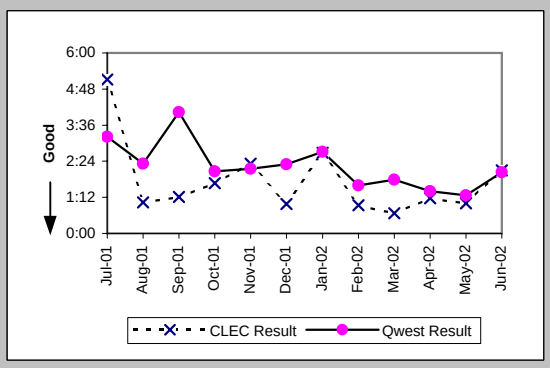
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	19	94.74%	22.33%	282	284	99.30%	1.35	-0.18
Aug-01	20	20	100.00%	0.00%	368	368	100.00%	N/A	N/A
Sep-01	9	9	100.00%	0.00%	273	274	99.64%	-0.18	-1.11
Oct-01	11	11	100.00%	0.00%	295	296	99.66%	-0.19	-1.12
Nov-01	9	9	100.00%	0.00%	215	215	100.00%	N/A	N/A
Dec-01	10	10	100.00%	0.00%	216	216	100.00%	N/A	N/A
Jan-02	7	7	100.00%	0.00%	262	263	99.62%	-0.16	-1.1
Feb-02	6	6	100.00%	0.00%	223	223	100.00%	N/A	N/A
Mar-02	16	16	100.00%	0.00%	215	215	100.00%	N/A	N/A
Apr-02	14	14	100.00%	0.00%	207	207	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	225	225	100.00%	N/A	N/A
Jun-02	8	8	100.00%	0.00%	197	197	100.00%	N/A	N/A



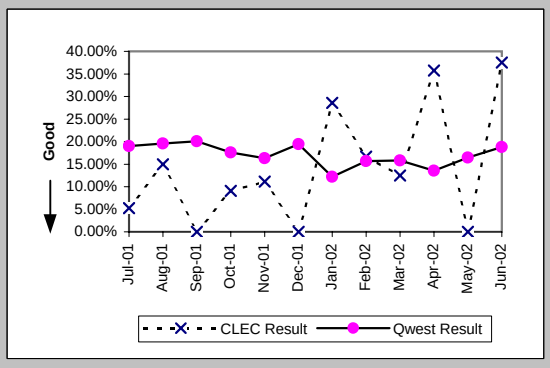
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	97:19	19	5:07	16:47	911:16	284	3:13	1.06	-0.36
Aug-01	20:50	20	1:02	1:07	855:19	368	2:19	-1.13	-1.69
Sep-01	10:55	9	1:13	1:20	1105:45	274	4:02	-0.39	-1.24
Oct-01	18:19	11	1:40	1:39	611:13	296	2:04	-0.24	-1.14
Nov-01	20:47	9	2:19	5:57	462:08	215	2:09	0.25	-0.85
Dec-01	9:48	10	0:59	0:57	495:51	216	2:18	-0.86	-1.52
Jan-02	18:46	7	2:41	5:36	714:02	263	2:43	-0.01	-1.01
Feb-02	5:38	6	0:56	0:58	357:17	223	1:36	-0.47	-1.29
Mar-02	10:34	16	0:40	0:44	382:38	215	1:47	-1.4	-1.85
Apr-02	16:21	14	1:10	2:05	288:28	207	1:24	-0.39	-1.24
May-02	2:59	3	1:00	1:33	286:30	225	1:16	-0.18	-1.11
Jun-02	16:50	8	2:06	1:06	399:32	197	2:02	0.44	-0.73



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

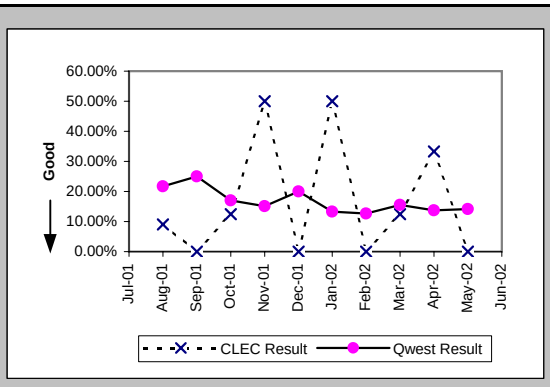
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	19	5.26%	22.33%	54	284	19.01%	-1.48	-1.9
Aug-01	3	20	15.00%	35.71%	72	368	19.57%	-0.5	-1.3
Sep-01	0	9	0.00%	0.00%	55	274	20.07%	-1.48	-1.9
Oct-01	1	11	9.09%	28.75%	52	296	17.57%	-0.73	-1.44
Nov-01	1	9	11.11%	31.43%	35	215	16.28%	-0.41	-1.25
Dec-01	0	10	0.00%	0.00%	42	216	19.44%	-1.52	-1.92
Jan-02	2	7	28.57%	45.18%	32	263	12.17%	1.15	-0.3
Feb-02	1	6	16.67%	37.27%	35	223	15.70%	0.11	-0.94
Mar-02	2	16	12.50%	33.07%	34	215	15.81%	-0.35	-1.21
Apr-02	5	14	35.71%	47.92%	28	207	13.53%	2.01	0.22
May-02	0	3	0.00%	0.00%	37	225	16.44%	-0.76	-1.46
Jun-02	3	8	37.50%	48.41%	37	197	18.78%	1.21	-0.27



Checklist #14 - Resale - PBX Repair

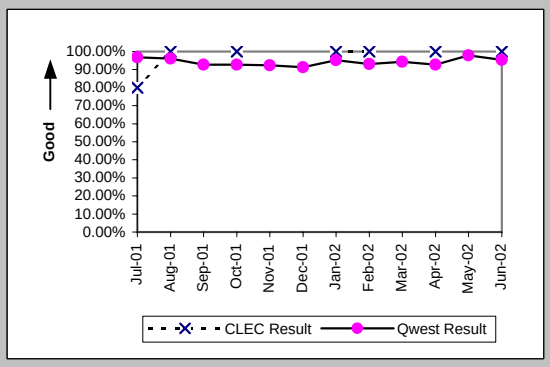
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	11	9.09%	28.75%	40	184	21.74%	-0.99	-1.6
Sep-01	0	5	0.00%	0.00%	38	152	25.00%	-1.27	-1.77
Oct-01	1	8	12.50%	33.07%	26	153	16.99%	-0.33	-1.2
Nov-01	1	2	50.00%	50.00%	14	93	15.05%	1.01	-0.38
Dec-01	0	6	0.00%	0.00%	22	110	20.00%	-1.19	-1.73
Jan-02	2	4	50.00%	50.00%	20	150	13.33%	1.66	0.01
Feb-02	0	2	0.00%	0.00%	15	118	12.71%	-0.54	-1.33
Mar-02	1	8	12.50%	33.07%	19	122	15.57%	-0.23	-1.14
Apr-02	2	6	33.33%	47.14%	16	117	13.68%	1.17	-0.29
May-02	0	1	0.00%	0.00%	17	120	14.17%	-0.4	-1.25
Jun-02									



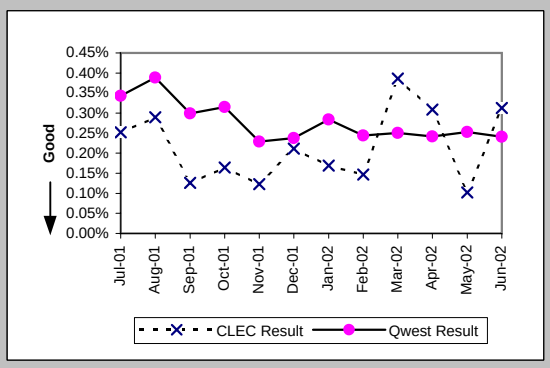
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	62	64	96.88%	1.27	-0.23
Aug-01	1	1	100.00%	0.00%	75	78	96.15%	-0.2	-1.12
Sep-01					64	69	92.75%		
Oct-01	1	1	100.00%	0.00%	63	68	92.65%	-0.28	-1.17
Nov-01					36	39	92.31%		
Dec-01					42	46	91.30%		
Jan-02	1	1	100.00%	0.00%	60	63	95.24%	-0.22	-1.13
Feb-02	2	2	100.00%	0.00%	27	29	93.10%	-0.37	-1.23
Mar-02					33	35	94.29%		
Apr-02	1	1	100.00%	0.00%	38	41	92.68%	-0.28	-1.17
May-02					46	47	97.87%		
Jun-02	1	1	100.00%	0.00%	41	43	95.35%	-0.22	-1.13



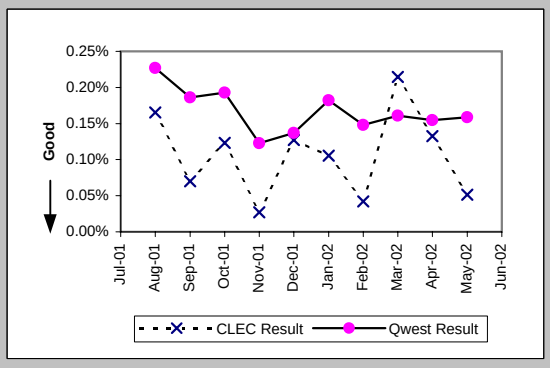
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	7529	0.25%	5.02%	477	139174	0.34%	-1.31	-1.79
Aug-01	21	7249	0.29%	5.37%	531	136666	0.39%	-1.32	-1.8
Sep-01	9	7126	0.13%	3.55%	405	135469	0.30%	-2.6	-2.58
Oct-01	12	7295	0.16%	4.05%	423	134335	0.31%	-2.23	-2.36
Nov-01	9	7348	0.12%	3.50%	308	134560	0.23%	-1.86	-2.13
Dec-01	10	4725	0.21%	4.60%	318	133560	0.24%	-0.37	-1.22
Jan-02	8	4732	0.17%	4.11%	379	133475	0.28%	-1.46	-1.89
Feb-02	7	4758	0.15%	3.83%	325	132901	0.24%	-1.34	-1.81
Mar-02	18	4665	0.39%	6.20%	326	130080	0.25%	1.82	0.1
Apr-02	14	4533	0.31%	5.55%	311	128535	0.24%	0.9	-0.45
May-02	4	3907	0.10%	3.20%	323	127767	0.25%	-1.84	-2.12
Jun-02	12	3834	0.31%	5.59%	308	127960	0.24%	0.9	-0.45



Trouble Rate (Percent) (MR-8*) (Parity)

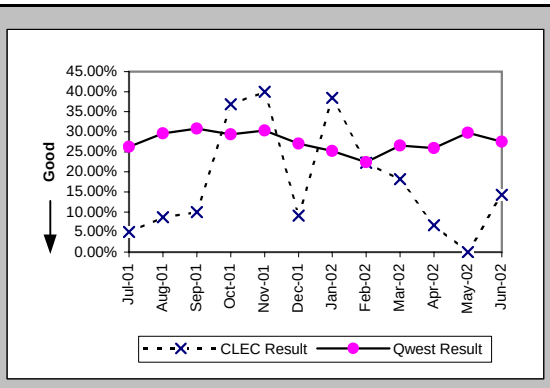
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	12	7249	0.17%	4.07%	310	136666	0.23%	-1.07	-1.65
Sep-01	5	7126	0.07%	2.65%	252	135469	0.19%	-2.21	-2.34
Oct-01	9	7295	0.12%	3.51%	259	134335	0.19%	-1.32	-1.8
Nov-01	2	7348	0.03%	1.65%	165	134560	0.12%	-2.28	-2.38
Dec-01	6	4725	0.13%	3.56%	183	133560	0.14%	-0.18	-1.11
Jan-02	5	4732	0.11%	3.25%	243	133475	0.18%	-1.21	-1.74
Feb-02	2	4758	0.04%	2.05%	197	132901	0.15%	-1.87	-2.14
Mar-02	10	4665	0.21%	4.63%	209	130080	0.16%	0.9	-0.45
Apr-02	6	4533	0.13%	3.64%	199	128535	0.15%	-0.38	-1.23
May-02	2	3907	0.05%	2.26%	203	127767	0.16%	-1.66	-2.01
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

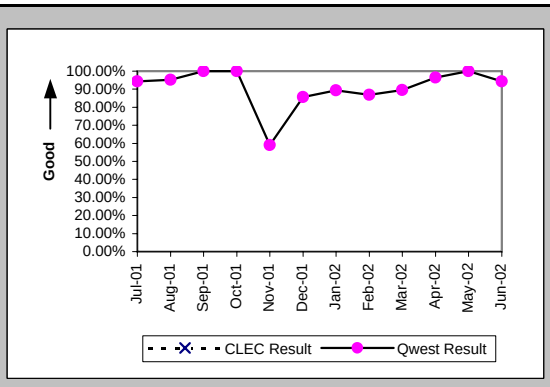
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	20	5.00%	21.79%	170	647	26.28%	-2.13	-2.29
Aug-01	2	23	8.70%	28.18%	223	754	29.58%	-2.16	-2.31
Sep-01	1	10	10.00%	30.00%	180	585	30.77%	-1.41	-1.86
Oct-01	7	19	36.84%	48.24%	176	599	29.38%	0.7	-0.57
Nov-01	6	15	40.00%	48.99%	134	442	30.32%	0.79	-0.52
Dec-01	1	11	9.09%	28.75%	118	436	27.06%	-1.33	-1.81
Jan-02	5	13	38.46%	48.65%	128	507	25.25%	1.04	-0.37
Feb-02	2	9	22.22%	41.57%	94	419	22.43%	-0.02	-1.01
Mar-02	4	22	18.18%	38.57%	118	444	26.58%	-0.87	-1.53
Apr-02	1	15	6.67%	24.94%	109	420	25.95%	-1.67	-2.02
May-02	0	4	0.00%	0.00%	137	460	29.78%	-1.3	-1.79
Jun-02	2	14	14.29%	34.99%	117	425	27.53%	-1.09	-1.66



Checklist #14 - Resale - Basic ISDN Installation

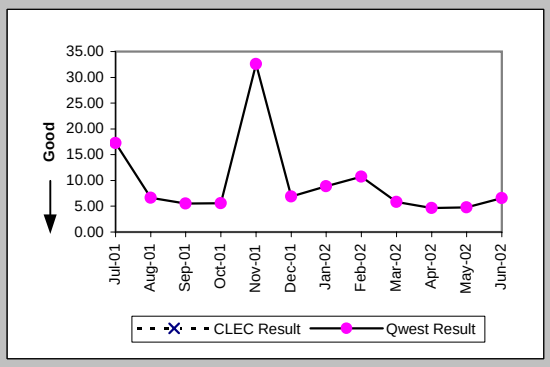
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	35	94.29%		
Aug-01					20	21	95.24%		
Sep-01					11	11	100.00%		
Oct-01					10	10	100.00%		
Nov-01					13	22	59.09%		
Dec-01					12	14	85.71%		
Jan-02					25	28	89.29%		
Feb-02					20	23	86.96%		
Mar-02					17	19	89.47%		
Apr-02					27	28	96.43%		
May-02					21	21	100.00%		
Jun-02					33	35	94.29%		



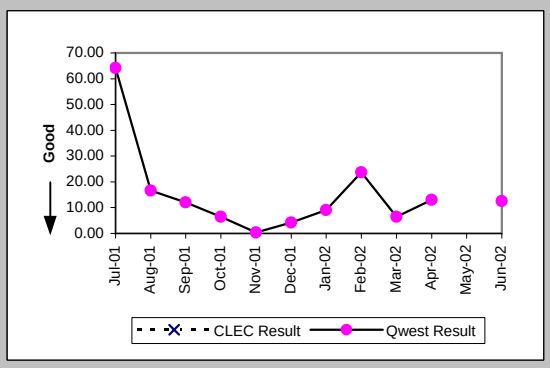
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					689	40	17.23		
Aug-01					185	28	6.61		
Sep-01					72	13	5.54		
Oct-01					84	15	5.60		
Nov-01					782	24	32.58		
Dec-01					138	20	6.90		
Jan-02					276	31	8.90		
Feb-02					269	25	10.76		
Mar-02					117	20	5.85		
Apr-02					131	28	4.68		
May-02					100	21	4.76		
Jun-02					231	35	6.60		



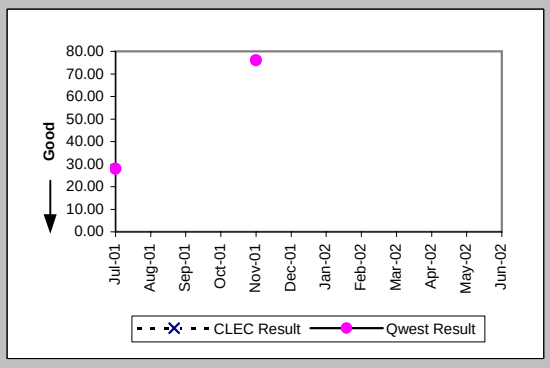
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					321	5	64.20		
Aug-01					50	3	16.67		
Sep-01					12	1	12.00		
Oct-01					13	2	6.50		
Nov-01					1	3	0.33		
Dec-01					17	4	4.25		
Jan-02					36	4	9.00		
Feb-02					95	4	23.75		
Mar-02					13	2	6.50		
Apr-02					13	1	13.00		
May-02									
Jun-02					25	2	12.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

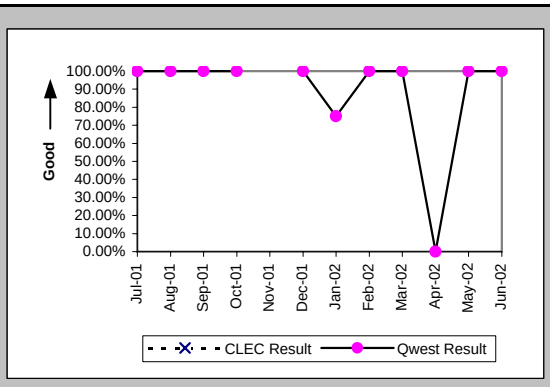
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					56	2	28.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					608	8	76.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

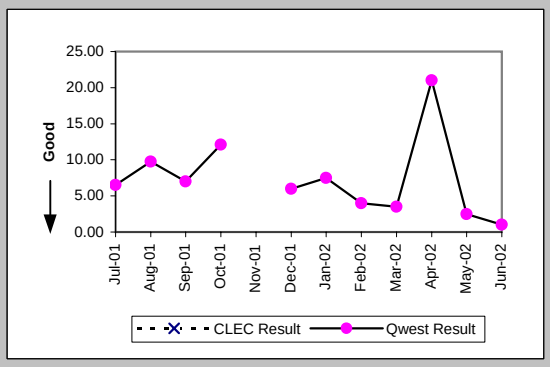
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					3	3	100.00%		
Sep-01					1	1	100.00%		
Oct-01					7	7	100.00%		
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					0	1	0.00%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



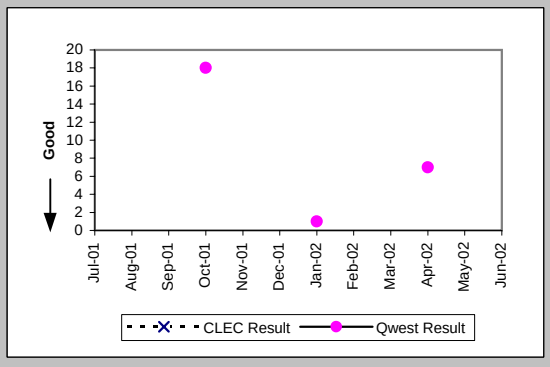
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	2	6.50		
Aug-01					39	4	9.75		
Sep-01					7	1	7.00		
Oct-01					97	8	12.12		
Nov-01									
Dec-01					12	2	6.00		
Jan-02					30	4	7.50		
Feb-02					8	2	4.00		
Mar-02					7	2	3.50		
Apr-02					21	1	21.00		
May-02					5	2	2.50		
Jun-02					1	1	1.00		



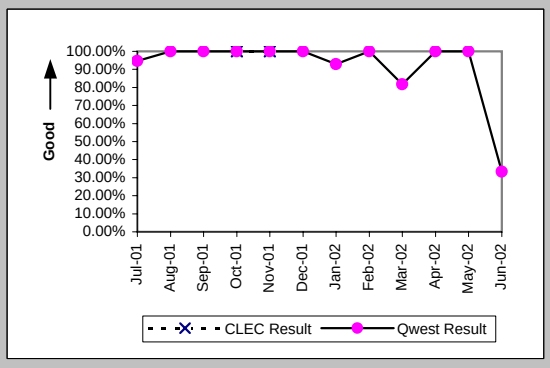
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					18	1	18.00		
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02					7	1	7.00		
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

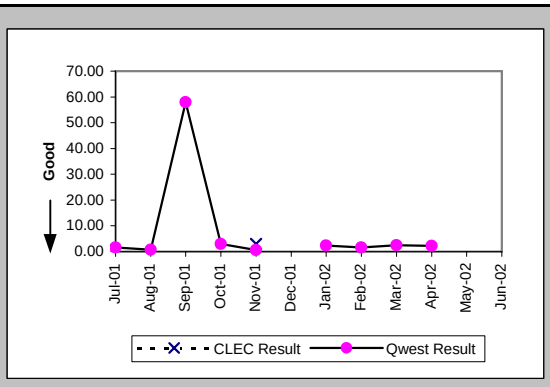
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	19	94.74%		
Aug-01					17	17	100.00%		
Sep-01					5	5	100.00%		
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01					4	4	100.00%		
Jan-02					13	14	92.86%		
Feb-02					4	4	100.00%		
Mar-02					9	11	81.82%		
Apr-02					15	15	100.00%		
May-02					7	7	100.00%		
Jun-02					1	3	33.33%		



Checklist #14 - Resale - Basic ISDN Installation

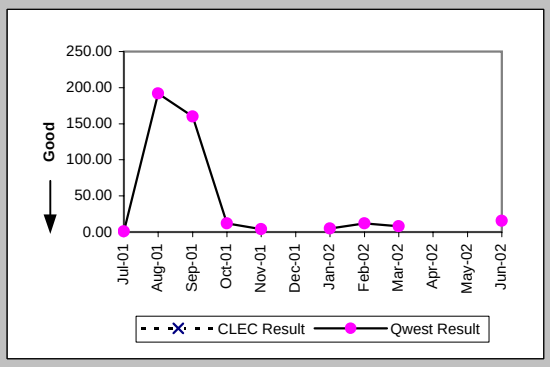
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	19	1.58		
Aug-01					4	5	0.80		
Sep-01					174	3	58.00		
Oct-01					6	2	3.00		
Nov-01	3	1	3.00		4	6	0.67	0.72	-0.56
Dec-01									
Jan-02					7	3	2.33		
Feb-02					5	3	1.67		
Mar-02					20	8	2.50		
Apr-02					18	8	2.25		
May-02									
Jun-02									



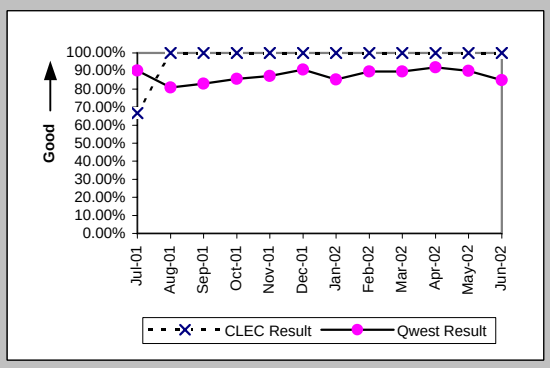
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					576	3	192.00		
Sep-01					160	1	160.00		
Oct-01					12	1	12.00		
Nov-01					12	3	4.00		
Dec-01									
Jan-02					5	1	5.00		
Feb-02					12	1	12.00		
Mar-02					24	3	8.00		
Apr-02									
May-02									
Jun-02					31	2	15.50		



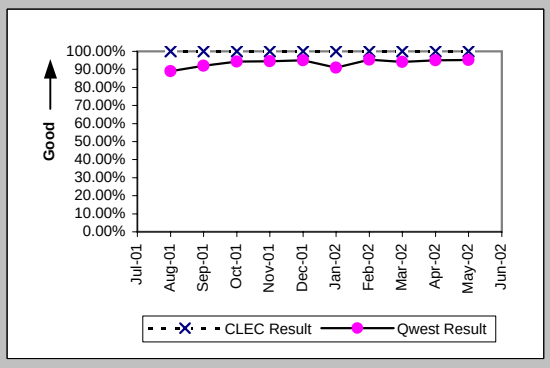
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	529	586	90.27%	1.05	-0.36
Aug-01	2	2	100.00%	0.00%	414	512	80.86%	-0.69	-1.42
Sep-01	2	2	100.00%	0.00%	407	490	83.06%	-0.64	-1.39
Oct-01	1	1	100.00%	0.00%	412	481	85.65%	-0.41	-1.25
Nov-01	2	2	100.00%	0.00%	402	461	87.20%	-0.54	-1.33
Dec-01	1	1	100.00%	0.00%	344	379	90.77%	-0.32	-1.19
Jan-02	1	1	100.00%	0.00%	314	368	85.33%	-0.41	-1.25
Feb-02	1	1	100.00%	0.00%	385	429	89.74%	-0.34	-1.21
Mar-02	1	1	100.00%	0.00%	401	447	89.71%	-0.34	-1.21
Apr-02	1	1	100.00%	0.00%	424	461	91.97%	-0.3	-1.18
May-02	1	1	100.00%	0.00%	393	436	90.14%	-0.33	-1.2
Jun-02	1	1	100.00%	0.00%	332	391	84.91%	-0.42	-1.26



New Service Installation Quality (Percent) (OP-5*) (Parity)

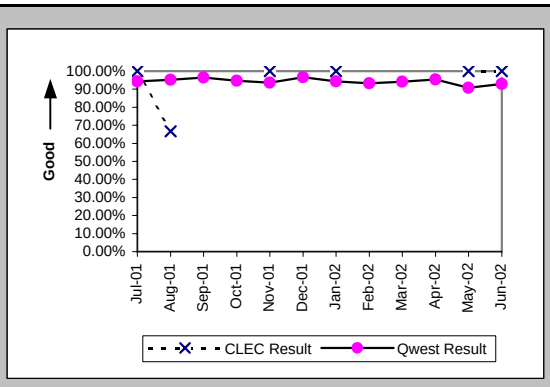
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	456	512	89.06%	-0.49	-1.3
Sep-01	2	2	100.00%	0.00%	451	490	92.04%	-0.42	-1.25
Oct-01	1	1	100.00%	0.00%	454	481	94.39%	-0.24	-1.15
Nov-01	2	2	100.00%	0.00%	436	461	94.58%	-0.34	-1.21
Dec-01	1	1	100.00%	0.00%	360	379	94.99%	-0.23	-1.14
Jan-02	1	1	100.00%	0.00%	335	368	91.03%	-0.31	-1.19
Feb-02	1	1	100.00%	0.00%	409	429	95.34%	-0.22	-1.13
Mar-02	1	1	100.00%	0.00%	421	447	94.18%	-0.25	-1.15
Apr-02	1	1	100.00%	0.00%	438	461	95.01%	-0.23	-1.14
May-02	1	1	100.00%	0.00%	415	436	95.18%	-0.22	-1.14
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

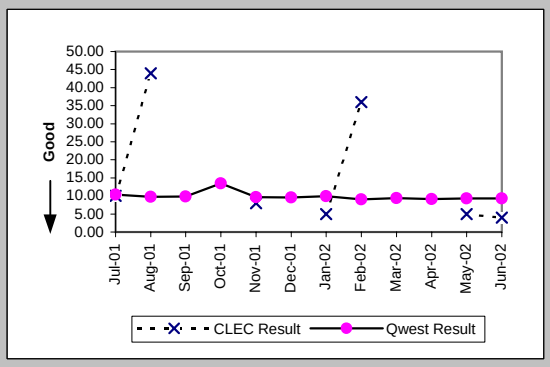
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	313	332	94.28%	-0.25	-1.15
Aug-01	2	3	66.67%	47.14%	262	275	95.27%	1.46	-0.11
Sep-01					240	249	96.39%		
Oct-01					266	281	94.66%		
Nov-01	1	1	100.00%	0.00%	277	296	93.58%	-0.26	-1.16
Dec-01					170	176	96.59%		
Jan-02	1	1	100.00%	0.00%	235	249	94.38%	-0.24	-1.15
Feb-02					266	285	93.33%		
Mar-02					277	294	94.22%		
Apr-02					245	257	95.33%		
May-02	1	1	100.00%	0.00%	197	217	90.78%	-0.32	-1.19
Jun-02	1	1	100.00%	0.00%	223	240	92.92%	-0.28	-1.17



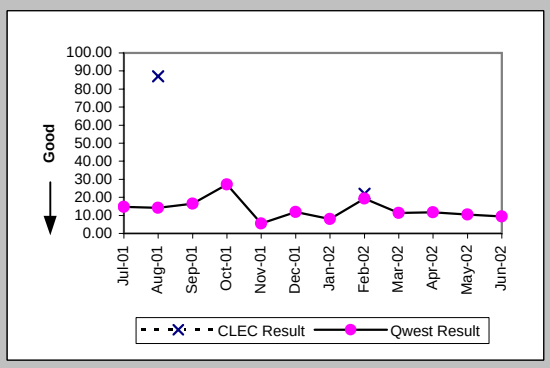
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	1	10.00		3532	341	10.36	-0.03	-1.02
Aug-01	132	3	44.00	51.96	2895	298	9.71	3.09	0.88
Sep-01					2550	260	9.81		
Oct-01					4088	303	13.49		
Nov-01	8	1	8.00		2808	291	9.65	-0.18	-1.11
Dec-01					1756	184	9.54		
Jan-02	5	1	5.00		2509	253	9.92	-0.68	-1.41
Feb-02	36	1	36.00		2496	275	9.08	2.07	0.26
Mar-02					2655	283	9.38		
Apr-02					2271	249	9.12		
May-02	5	1	5.00		1876	201	9.33	-0.53	-1.32
Jun-02	4	1	4.00		2187	235	9.31	-0.87	-1.53



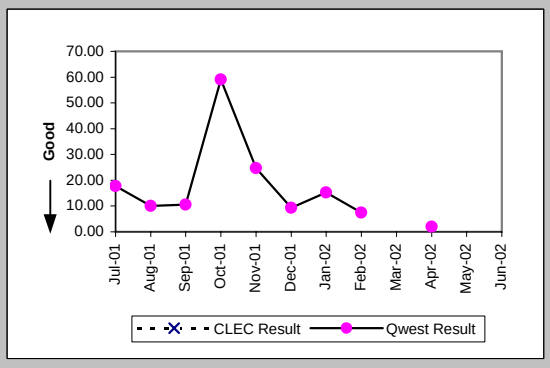
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					442	30	14.73		
Aug-01	87	1	87.00		541	38	14.24	2.26	0.37
Sep-01					381	23	16.57		
Oct-01					758	28	27.07		
Nov-01					156	28	5.57		
Dec-01					191	16	11.94		
Jan-02					193	24	8.04		
Feb-02	22	1	22.00		387	20	19.35	0.3	-0.82
Mar-02					215	19	11.32		
Apr-02					188	16	11.75		
May-02					220	21	10.48		
Jun-02					180	19	9.47		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

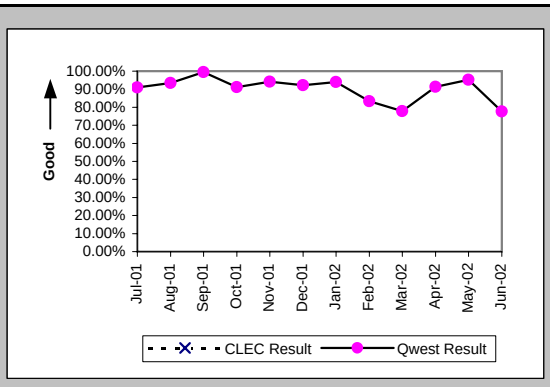
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					231	13	17.77		
Aug-01					90	9	10.00		
Sep-01					84	8	10.50		
Oct-01					828	14	59.14		
Nov-01					346	14	24.71		
Dec-01					37	4	9.25		
Jan-02					153	10	15.30		
Feb-02					15	2	7.50		
Mar-02									
Apr-02					2	1	2.00		
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

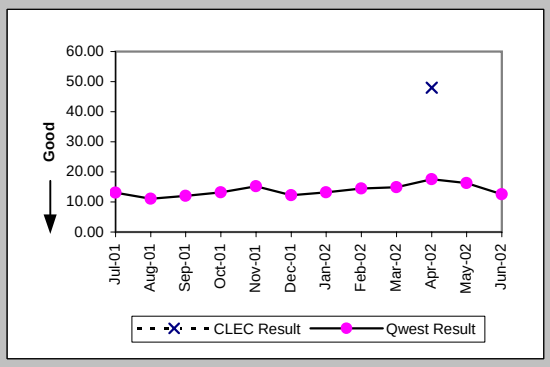
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					91	100	91.00%		
Aug-01					85	91	93.41%		
Sep-01					189	190	99.47%		
Oct-01					93	102	91.18%		
Nov-01					81	86	94.19%		
Dec-01					59	64	92.19%		
Jan-02					79	84	94.05%		
Feb-02					65	78	83.33%		
Mar-02					91	117	77.78%		
Apr-02					116	127	91.34%		
May-02					159	167	95.21%		
Jun-02					52	67	77.61%		



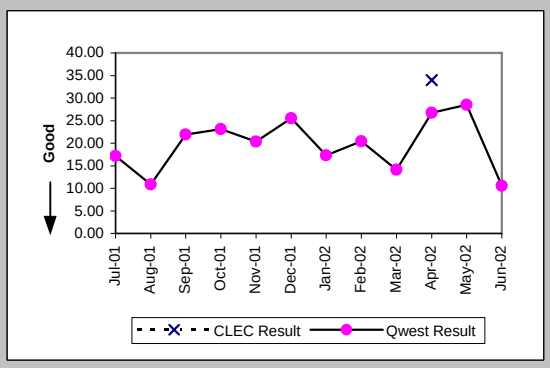
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1372	105	13.07		
Aug-01					1100	99	11.11		
Sep-01					2407	200	12.04		
Oct-01					1461	111	13.16		
Nov-01					1501	99	15.16		
Dec-01					823	67	12.28		
Jan-02					1271	96	13.24		
Feb-02					1141	79	14.44		
Mar-02					1803	121	14.90		
Apr-02	48	1	48.00		2260	129	17.52	2.29	0.39
May-02					2752	169	16.28		
Jun-02					818	65	12.58		



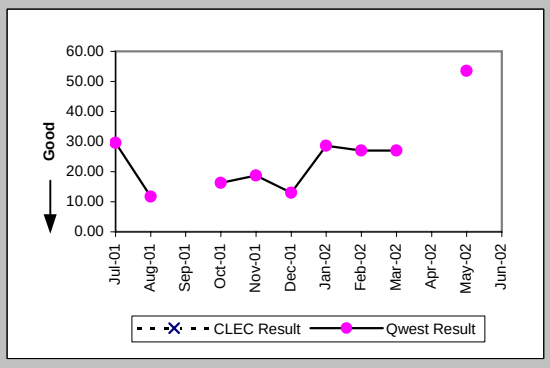
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					206	12	17.17		
Aug-01					174	16	10.88		
Sep-01					197	9	21.89		
Oct-01					254	11	23.09		
Nov-01					407	20	20.35		
Dec-01					153	6	25.50		
Jan-02					173	10	17.30		
Feb-02					266	13	20.46		
Mar-02					423	30	14.10		
Apr-02	34	1	34.00		348	13	26.77	1.19	-0.28
May-02					228	8	28.50		
Jun-02					180	17	10.59		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

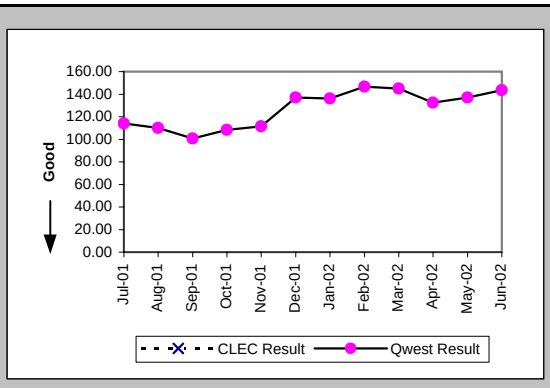
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					148	5	29.60		
Aug-01					35	3	11.67		
Sep-01									
Oct-01					114	7	16.29		
Nov-01					75	4	18.75		
Dec-01					39	3	13.00		
Jan-02					86	3	28.67		
Feb-02					81	3	27.00		
Mar-02					27	1	27.00		
Apr-02									
May-02					107	2	53.50		
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

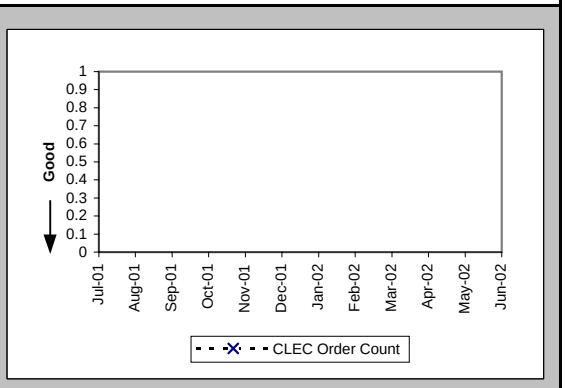
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11875	104	114.18		
Aug-01					13770	125	110.16		
Sep-01					11066	110	100.60		
Oct-01					11803	109	108.28		
Nov-01					12945	116	111.59		
Dec-01					12618	92	137.15		
Jan-02					13210	97	136.19		
Feb-02					14223	97	146.63		
Mar-02					13923	96	145.03		
Apr-02					14837	112	132.47		
May-02					16455	120	137.12		
Jun-02					17371	121	143.56		



Checklist #14 - Resale - Basic ISDN Installation

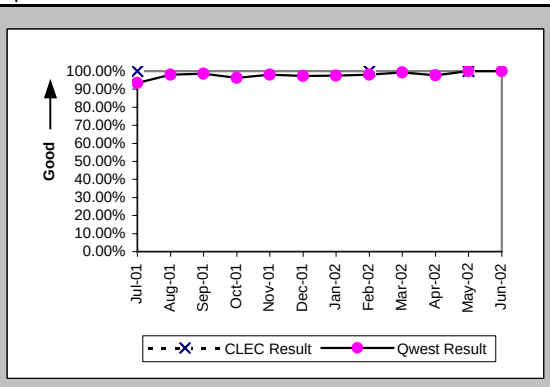
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

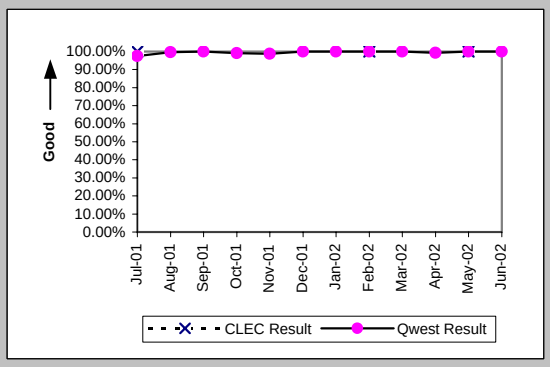
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	272	291	93.47%	-0.37	-1.23
Aug-01					307	313	98.08%		
Sep-01					198	201	98.51%		
Oct-01					204	212	96.23%		
Nov-01					154	157	98.09%		
Dec-01					111	114	97.37%		
Jan-02					162	166	97.59%		
Feb-02	1	1	100.00%	0.00%	157	160	98.13%	-0.14	-1.08
Mar-02					151	152	99.34%		
Apr-02					131	134	97.76%		
May-02	2	2	100.00%	0.00%	184	184	100.00%	N/A	N/A
Jun-02					154	154	100.00%		



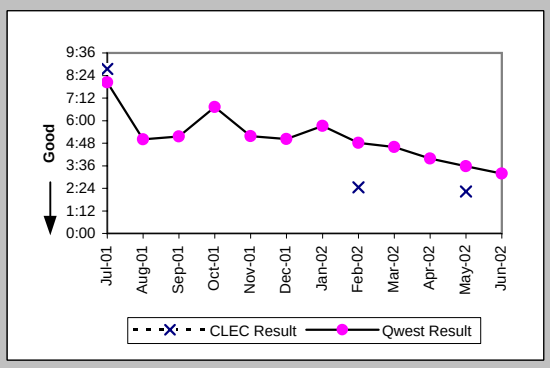
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	285	292	97.60%	-0.22	-1.13
Aug-01					312	313	99.68%		
Sep-01					201	201	100.00%		
Oct-01					212	214	99.07%		
Nov-01					156	158	98.73%		
Dec-01					116	116	100.00%		
Jan-02					167	167	100.00%		
Feb-02	1	1	100.00%	0.00%	160	160	100.00%	N/A	N/A
Mar-02					152	152	100.00%		
Apr-02					134	135	99.26%		
May-02	2	2	100.00%	0.00%	186	186	100.00%	N/A	N/A
Jun-02					154	154	100.00%		



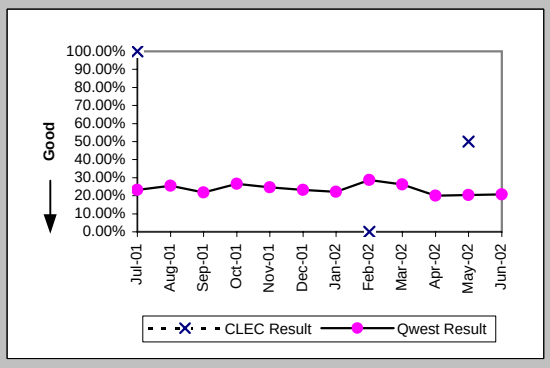
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:30	2	8:45	8:26	2344:19	292	8:02	0.72	-0.56
Aug-01					1567:14	313	5:00		
Sep-01					1035:27	201	5:09		
Oct-01					1435:50	214	6:43		
Nov-01					815:48	158	5:10		
Dec-01					581:21	116	5:01		
Jan-02					955:40	167	5:43		
Feb-02	2:27	1	2:27		771:39	160	4:49	-0.39	-1.24
Mar-02					698:03	152	4:36		
Apr-02					538:19	135	3:59		
May-02	4:29	2	2:14	0:35	663:59	186	3:34	-0.47	-1.29
Jun-02					490:57	154	3:11		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

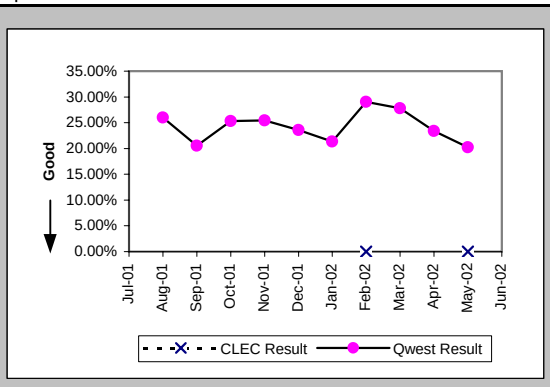
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	68	292	23.29%	1.95	0.19
Aug-01					80	313	25.56%		
Sep-01					44	201	21.89%		
Oct-01					57	214	26.64%		
Nov-01					39	158	24.68%		
Dec-01					27	116	23.28%		
Jan-02					37	167	22.16%		
Feb-02	0	1	0.00%	0.00%	46	160	28.75%	-0.63	-1.38
Mar-02					40	152	26.32%		
Apr-02					27	135	20.00%		
May-02	1	2	50.00%	50.00%	38	186	20.43%	0.81	-0.5
Jun-02					32	154	20.78%		



Checklist #14 - Resale - Basic ISDN Repair

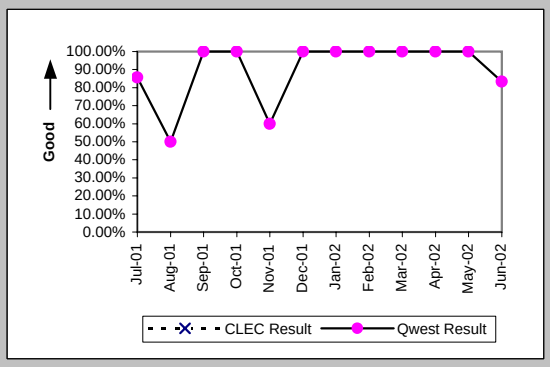
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					60	231	25.97%		
Sep-01					30	146	20.55%		
Oct-01					38	150	25.33%		
Nov-01					29	114	25.44%		
Dec-01					21	89	23.60%		
Jan-02					29	136	21.32%		
Feb-02	0	1	0.00%	0.00%	36	124	29.03%	-0.64	-1.39
Mar-02					32	115	27.83%		
Apr-02					25	107	23.36%		
May-02	0	1	0.00%	0.00%	31	153	20.26%	-0.5	-1.31
Jun-02									



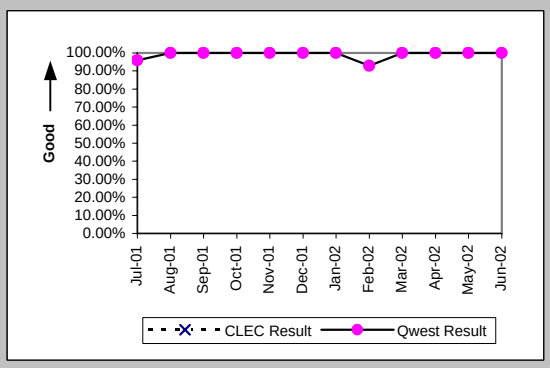
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					1	2	50.00%		
Sep-01					5	5	100.00%		
Oct-01					7	7	100.00%		
Nov-01					3	5	60.00%		
Dec-01					4	4	100.00%		
Jan-02					3	3	100.00%		
Feb-02					1	1	100.00%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02					5	5	100.00%		
Jun-02					5	6	83.33%		



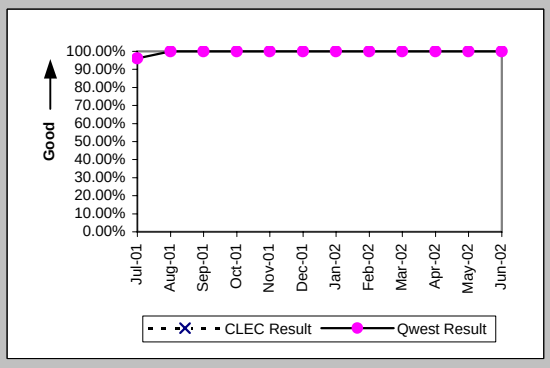
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	25	96.00%		
Aug-01					39	39	100.00%		
Sep-01					25	25	100.00%		
Oct-01					20	20	100.00%		
Nov-01					8	8	100.00%		
Dec-01					12	12	100.00%		
Jan-02					7	7	100.00%		
Feb-02					13	14	92.86%		
Mar-02					7	7	100.00%		
Apr-02					20	20	100.00%		
May-02					13	13	100.00%		
Jun-02					26	26	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

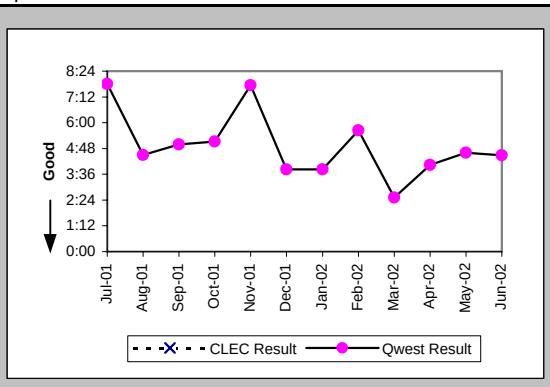
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	26	96.15%		
Aug-01					39	39	100.00%		
Sep-01					25	25	100.00%		
Oct-01					20	20	100.00%		
Nov-01					8	8	100.00%		
Dec-01					12	12	100.00%		
Jan-02					7	7	100.00%		
Feb-02					14	14	100.00%		
Mar-02					7	7	100.00%		
Apr-02					20	20	100.00%		
May-02					13	13	100.00%		
Jun-02					26	26	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

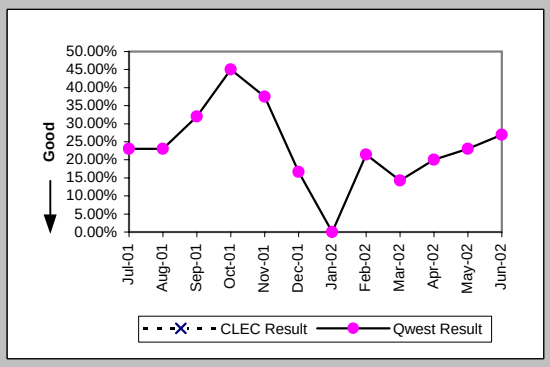
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					202:49	26	7:48		
Aug-01					175:15	39	4:30		
Sep-01					124:45	25	4:59		
Oct-01					102:25	20	5:07		
Nov-01					61:59	8	7:45		
Dec-01					46:02	12	3:50		
Jan-02					26:52	7	3:50		
Feb-02					79:04	14	5:39		
Mar-02					17:34	7	2:31		
Apr-02					80:40	20	4:02		
May-02					59:47	13	4:36		
Jun-02					116:32	26	4:29		



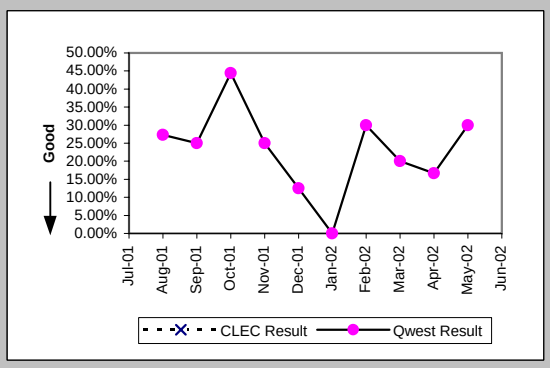
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	26	23.08%		
Aug-01					9	39	23.08%		
Sep-01					8	25	32.00%		
Oct-01					9	20	45.00%		
Nov-01					3	8	37.50%		
Dec-01					2	12	16.67%		
Jan-02					0	7	0.00%		
Feb-02					3	14	21.43%		
Mar-02					1	7	14.29%		
Apr-02					4	20	20.00%		
May-02					3	13	23.08%		
Jun-02					7	26	26.92%		



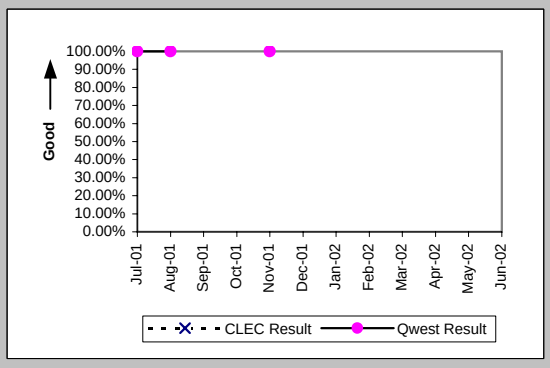
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	33	27.27%		
Sep-01					4	16	25.00%		
Oct-01					8	18	44.44%		
Nov-01					1	4	25.00%		
Dec-01					1	8	12.50%		
Jan-02					0	3	0.00%		
Feb-02					3	10	30.00%		
Mar-02					1	5	20.00%		
Apr-02					3	18	16.67%		
May-02					3	10	30.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

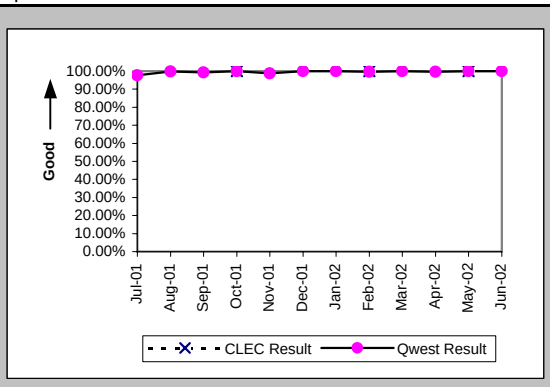
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

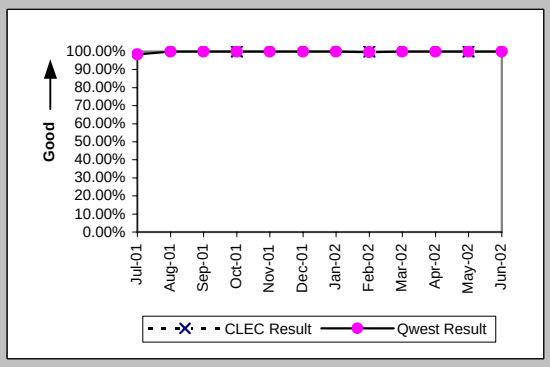
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					481	492	97.76%		
Aug-01					526	527	99.81%		
Sep-01					440	443	99.32%		
Oct-01	1	1	100.00%	0.00%	444	444	100.00%	N/A	N/A
Nov-01					300	304	98.68%		
Dec-01					270	270	100.00%		
Jan-02					305	305	100.00%		
Feb-02	1	1	100.00%	0.00%	262	263	99.62%	-0.06	-1.04
Mar-02					320	320	100.00%		
Apr-02					279	280	99.64%		
May-02	1	1	100.00%	0.00%	276	276	100.00%	N/A	N/A
Jun-02					291	291	100.00%		



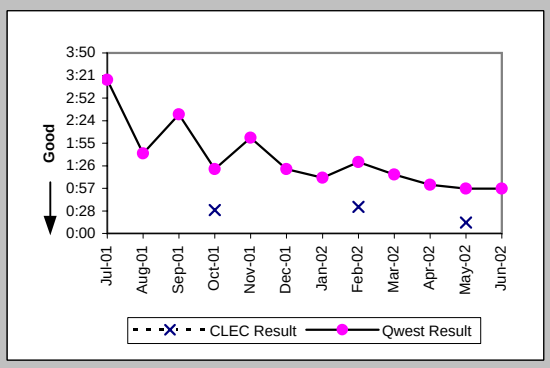
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					486	494	98.38%		
Aug-01					529	529	100.00%		
Sep-01					446	446	100.00%		
Oct-01	1	1	100.00%	0.00%	448	448	100.00%	N/A	N/A
Nov-01					308	308	100.00%		
Dec-01					273	273	100.00%		
Jan-02					311	311	100.00%		
Feb-02	1	1	100.00%	0.00%	265	266	99.62%	-0.06	-1.04
Mar-02					321	321	100.00%		
Apr-02					284	284	100.00%		
May-02	1	1	100.00%	0.00%	277	277	100.00%	N/A	N/A
Jun-02					297	297	100.00%		



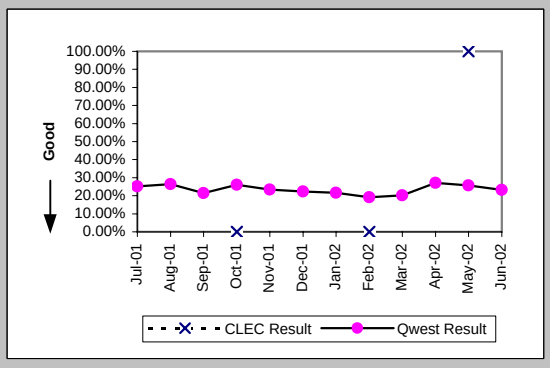
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1611:12	494	3:16		
Aug-01					894:54	529	1:42		
Sep-01					1127:55	446	2:32		
Oct-01	0:30	1	0:30		613:09	448	1:22	-0.47	-1.29
Nov-01					625:20	308	2:02		
Dec-01					372:46	273	1:22		
Jan-02					368:55	311	1:11		
Feb-02	0:34	1	0:34		403:25	266	1:31	-0.18	-1.11
Mar-02					402:22	321	1:15		
Apr-02					294:46	284	1:02		
May-02	0:14	1	0:14		261:05	277	0:57	-0.44	-1.27
Jun-02					284:35	297	0:57		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

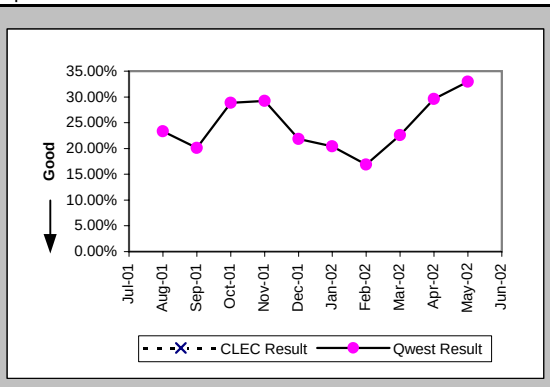
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					124	494	25.10%		
Aug-01					140	529	26.47%		
Sep-01					96	446	21.52%		
Oct-01	0	1	0.00%	0.00%	117	448	26.12%	-0.59	-1.36
Nov-01					72	308	23.38%		
Dec-01					61	273	22.34%		
Jan-02					67	311	21.54%		
Feb-02	0	1	0.00%	0.00%	51	266	19.17%	-0.49	-1.3
Mar-02					65	321	20.25%		
Apr-02					77	284	27.11%		
May-02	1	1	100.00%	0.00%	71	277	25.63%	1.14	-0.31
Jun-02					69	297	23.23%		



Checklist #14 - Resale - Basic ISDN Repair

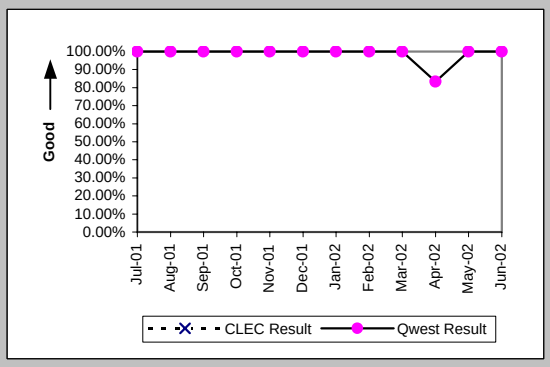
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					39	167	23.35%		
Sep-01					32	159	20.13%		
Oct-01					41	142	28.87%		
Nov-01					31	106	29.25%		
Dec-01					19	87	21.84%		
Jan-02					19	93	20.43%		
Feb-02					14	83	16.87%		
Mar-02					28	124	22.58%		
Apr-02					32	108	29.63%		
May-02					31	94	32.98%		
Jun-02									



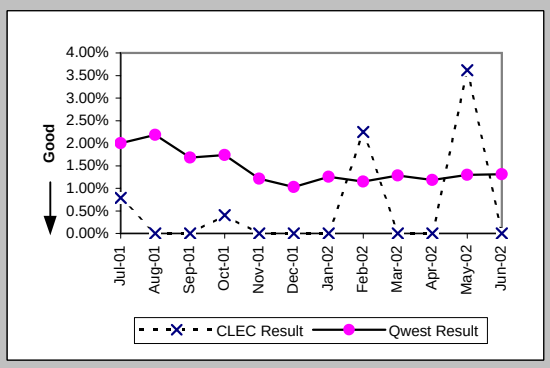
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					4	4	100.00%		
Sep-01					10	10	100.00%		
Oct-01					5	5	100.00%		
Nov-01					7	7	100.00%		
Dec-01					4	4	100.00%		
Jan-02					7	7	100.00%		
Feb-02					3	3	100.00%		
Mar-02					4	4	100.00%		
Apr-02					5	6	83.33%		
May-02					1	1	100.00%		
Jun-02					9	9	100.00%		



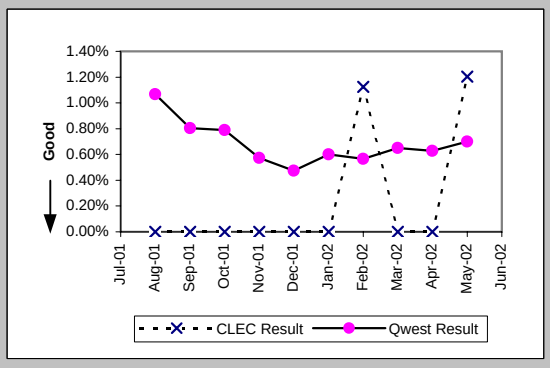
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	255	0.78%	8.82%	812	40672	2.00%	-1.38	-1.84
Aug-01	0	253	0.00%	0.00%	881	40356	2.18%	-2.37	-2.44
Sep-01	0	250	0.00%	0.00%	672	39929	1.68%	-2.06	-2.25
Oct-01	1	248	0.40%	6.34%	682	39271	1.74%	-1.6	-1.97
Nov-01	0	222	0.00%	0.00%	474	39112	1.21%	-1.65	-2
Dec-01	0	102	0.00%	0.00%	401	38866	1.03%	-1.03	-1.63
Jan-02	0	96	0.00%	0.00%	485	38576	1.26%	-1.1	-1.67
Feb-02	2	89	2.25%	14.82%	440	38295	1.15%	0.92	-0.44
Mar-02	0	86	0.00%	0.00%	480	37492	1.28%	-1.05	-1.64
Apr-02	0	84	0.00%	0.00%	439	37134	1.18%	-1	-1.61
May-02	3	83	3.61%	18.67%	476	36691	1.30%	1.58	-0.04
Jun-02	0	83	0.00%	0.00%	477	36384	1.31%	-1.05	-1.64



Trouble Rate (Percent) (MR-8*) (Parity)

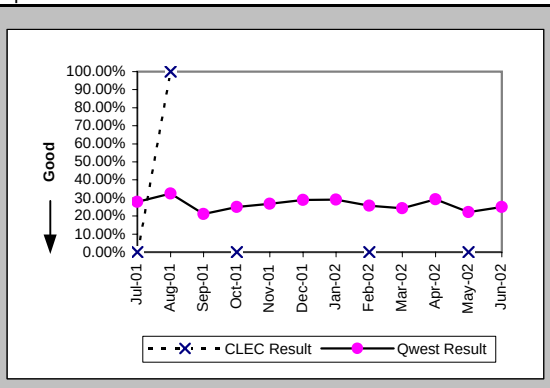
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	253	0.00%	0.00%	431	40356	1.07%	-1.65	-2
Sep-01	0	250	0.00%	0.00%	321	39929	0.80%	-1.42	-1.86
Oct-01	0	248	0.00%	0.00%	310	39271	0.79%	-1.4	-1.85
Nov-01	0	222	0.00%	0.00%	224	39112	0.57%	-1.13	-1.69
Dec-01	0	102	0.00%	0.00%	184	38866	0.47%	-0.7	-1.42
Jan-02	0	96	0.00%	0.00%	232	38576	0.60%	-0.76	-1.46
Feb-02	1	89	1.12%	10.54%	217	38295	0.57%	0.69	-0.58
Mar-02	0	86	0.00%	0.00%	244	37492	0.65%	-0.75	-1.46
Apr-02	0	84	0.00%	0.00%	233	37134	0.63%	-0.73	-1.44
May-02	1	83	1.20%	10.91%	257	36691	0.70%	0.58	-0.65
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

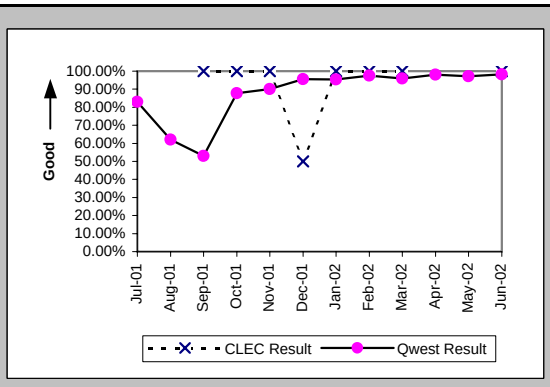
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	312	1124	27.76%	-0.88	-1.53
Aug-01	2	2	100.00%	0.00%	422	1303	32.39%	1.64	0
Sep-01					180	852	21.13%		
Oct-01	0	1	0.00%	0.00%	227	909	24.97%	-0.58	-1.35
Nov-01					173	647	26.74%		
Dec-01					163	564	28.90%		
Jan-02					198	683	28.99%		
Feb-02	0	2	0.00%	0.00%	152	592	25.68%	-0.83	-1.5
Mar-02					154	634	24.29%		
Apr-02					181	620	29.19%		
May-02	0	3	0.00%	0.00%	135	611	22.09%	-0.92	-1.56
Jun-02					159	636	25.00%		



Checklist #14 - Resale - Qwest DSL Installation

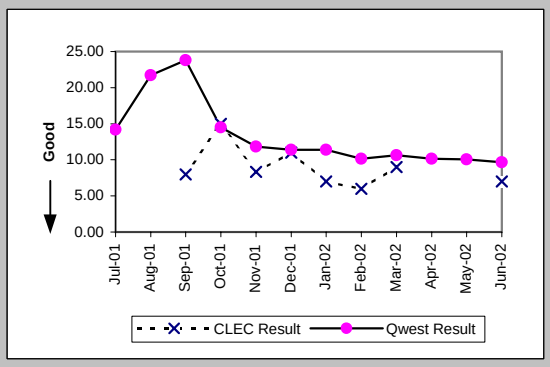
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1205	1452	82.99%		
Aug-01					1515	2442	62.04%		
Sep-01	2	2	100.00%	0.00%	2125	4014	52.94%	-1.33	-1.81
Oct-01	1	1	100.00%	0.00%	2715	3091	87.84%	-0.37	-1.23
Nov-01	3	3	100.00%	0.00%	2234	2480	90.08%	-0.57	-1.35
Dec-01	1	2	50.00%	50.00%	2667	2789	95.63%	1.71	0.04
Jan-02	1	1	100.00%	0.00%	2422	2540	95.35%	-0.22	-1.13
Feb-02	1	1	100.00%	0.00%	2260	2318	97.50%	-0.16	-1.1
Mar-02	1	1	100.00%	0.00%	1989	2073	95.95%	-0.21	-1.12
Apr-02					1859	1896	98.05%		
May-02					1762	1814	97.13%		
Jun-02	3	3	100.00%	0.00%	1678	1707	98.30%	-0.23	-1.14



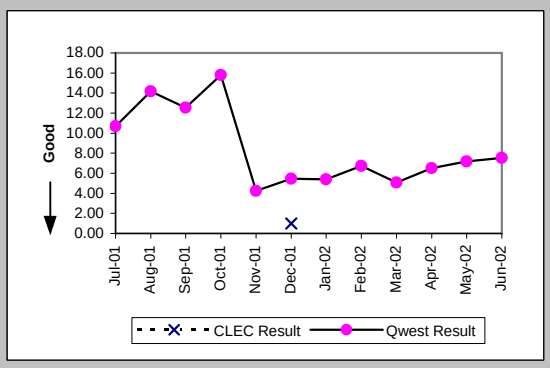
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21521	1516	14.20		
Aug-01					53587	2465	21.74		
Sep-01	16	2	8.00	2.83	96426	4051	23.80	-1.39	-1.84
Oct-01	15	1	15.00		46271	3188	14.51	0.87	-0.47
Nov-01	25	3	8.33	3.79	29596	2498	11.85	-0.75	-1.46
Dec-01	22	2	11.00	4.24	31852	2792	11.41	-0.09	-1.05
Jan-02	7	1	7.00		28951	2545	11.38	-0.37	-1.23
Feb-02	6	1	6.00		23573	2322	10.15	-0.71	-1.43
Mar-02	9	1	9.00		22111	2080	10.63	-0.24	-1.14
Apr-02					19328	1901	10.17		
May-02					18269	1816	10.06		
Jun-02	21	3	7.00	5.29	16490	1707	9.66	-1.33	-1.81



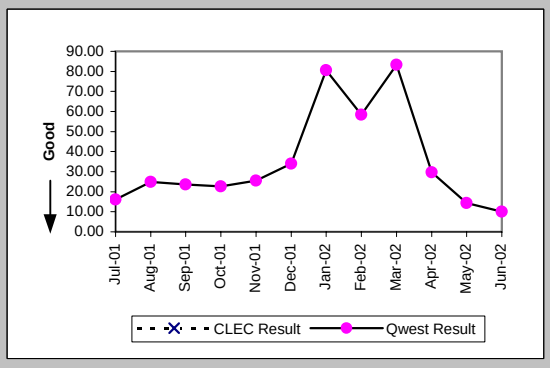
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2043	191	10.70		
Aug-01					3709	262	14.16		
Sep-01					4879	389	12.54		
Oct-01					3491	221	15.80		
Nov-01					809	191	4.24		
Dec-01	1	1	1.00		474	87	5.45	-0.52	-1.32
Jan-02					448	83	5.40		
Feb-02					377	56	6.73		
Mar-02					387	76	5.09		
Apr-02					247	38	6.50		
May-02					344	48	7.17		
Jun-02					211	28	7.54		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

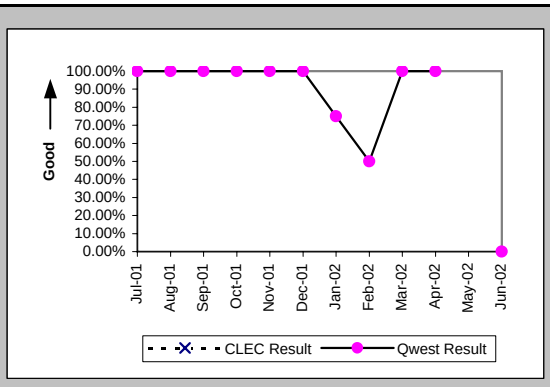
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1937	120	16.14		
Aug-01					17176	688	24.97		
Sep-01					36358	1535	23.69		
Oct-01					5697	252	22.61		
Nov-01					1866	73	25.56		
Dec-01					1086	32	33.94		
Jan-02					2657	33	80.52		
Feb-02					175	3	58.33		
Mar-02					583	7	83.29		
Apr-02					89	3	29.67		
May-02					43	3	14.33		
Jun-02					10	1	10.00		



Checklist #14 - Resale - Qwest DSL Installation

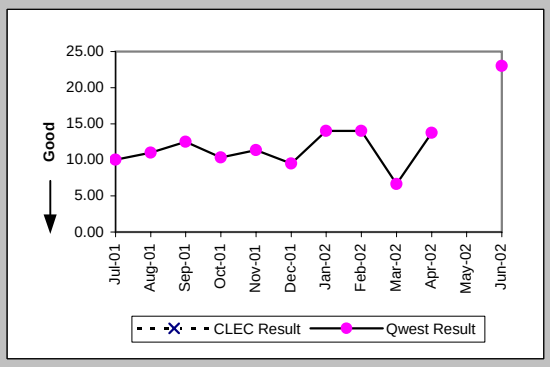
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					1	2	50.00%		
Mar-02					3	3	100.00%		
Apr-02					4	4	100.00%		
May-02									
Jun-02					0	1	0.00%		



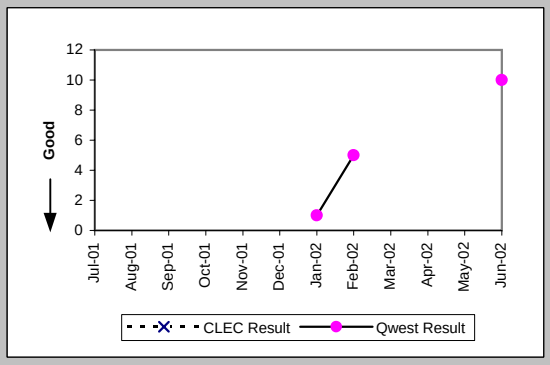
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	3	10.00		
Aug-01					11	1	11.00		
Sep-01					25	2	12.50		
Oct-01					31	3	10.33		
Nov-01					34	3	11.33		
Dec-01					19	2	9.50		
Jan-02					56	4	14.00		
Feb-02					28	2	14.00		
Mar-02					20	3	6.67		
Apr-02					55	4	13.75		
May-02									
Jun-02					23	1	23.00		



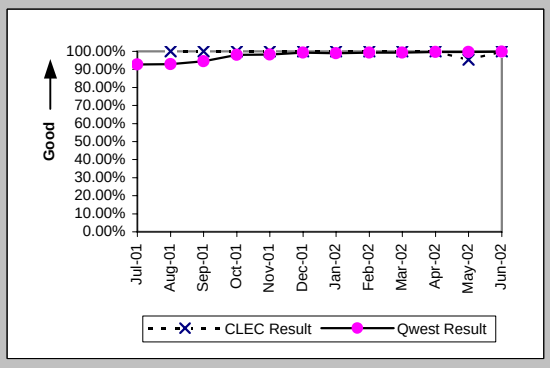
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02					5	1	5.00		
Mar-02									
Apr-02									
May-02									
Jun-02					10	1	10.00		



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

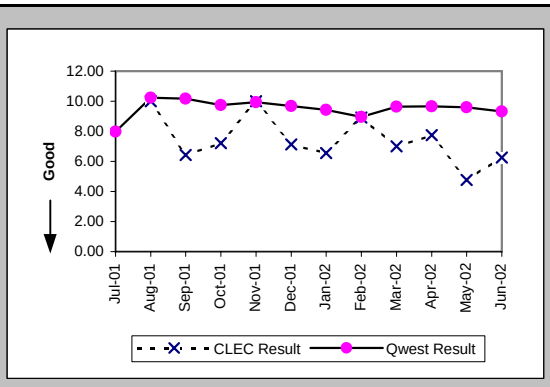
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5298	5714	92.72%		
Aug-01	1	1	100.00%	0.00%	3407	3666	92.94%	-0.28	-1.17
Sep-01	7	7	100.00%	0.00%	2983	3154	94.58%	-0.63	-1.38
Oct-01	26	26	100.00%	0.00%	5303	5412	97.99%	-0.73	-1.44
Nov-01	11	11	100.00%	0.00%	5214	5310	98.19%	-0.45	-1.27
Dec-01	12	12	100.00%	0.00%	6346	6397	99.20%	-0.31	-1.19
Jan-02	19	19	100.00%	0.00%	6349	6419	98.91%	-0.46	-1.28
Feb-02	23	23	100.00%	0.00%	5712	5750	99.34%	-0.39	-1.24
Mar-02	25	25	100.00%	0.00%	4985	5017	99.36%	-0.4	-1.24
Apr-02	9	9	100.00%	0.00%	5344	5362	99.66%	-0.17	-1.11
May-02	21	22	95.45%	20.83%	4651	4669	99.61%	1.72	0.05
Jun-02	30	30	100.00%	0.00%	4778	4790	99.75%	-0.27	-1.17



Checklist #14 - Resale - Qwest DSL Installation

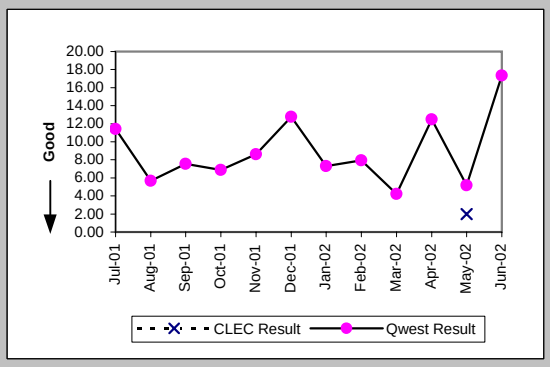
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32543	4080	7.98		
Aug-01	10	1	10.00		24100	2355	10.23	-0.08	-1.05
Sep-01	45	7	6.43	2.30	21582	2119	10.18	-2.84	-2.73
Oct-01	137	19	7.21	2.90	37023	3798	9.75	-5.31	-4.23
Nov-01	50	5	10.00	0.00	30620	3082	9.94	-0.35	-1.21
Dec-01	57	8	7.12	1.96	24947	2578	9.68	-1.6	-1.97
Jan-02	59	9	6.56	3.43	34083	3616	9.43	-3.99	-3.43
Feb-02	98	11	8.91	3.30	37924	4238	8.95	-0.05	-1.03
Mar-02	56	8	7.00	3.66	33881	3518	9.63	-2.51	-2.53
Apr-02	62	8	7.75	3.33	37113	3844	9.65	-3.83	-3.33
May-02	62	13	4.77	3.56	32171	3351	9.60	-11.01	-7.7
Jun-02	125	20	6.25	3.32	30815	3309	9.31	-7.51	-5.57



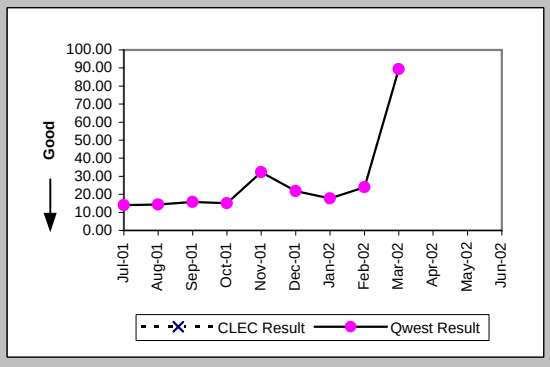
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4463	391	11.41		
Aug-01					1211	214	5.66		
Sep-01					1078	143	7.54		
Oct-01					721	105	6.87		
Nov-01					879	102	8.62		
Dec-01					562	44	12.77		
Jan-02					446	61	7.31		
Feb-02					294	37	7.95		
Mar-02					131	31	4.23		
Apr-02					225	18	12.50		
May-02	2	1	2.00		88	17	5.18	-0.51	-1.31
Jun-02					208	12	17.33		



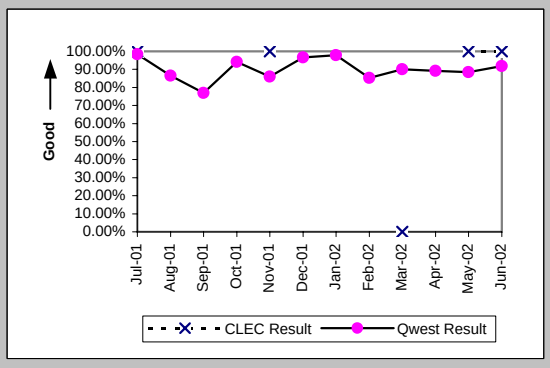
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					462	33	14.00		
Aug-01					688	48	14.33		
Sep-01					539	34	15.85		
Oct-01					106	7	15.14		
Nov-01					194	6	32.33		
Dec-01					153	7	21.86		
Jan-02					159	9	17.67		
Feb-02					24	1	24.00		
Mar-02					268	3	89.33		
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

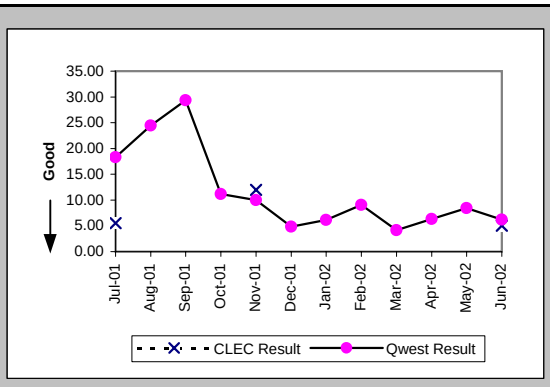
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	186	189	98.41%	-0.18	-1.11
Aug-01					160	185	86.49%		
Sep-01					70	91	76.92%		
Oct-01					65	69	94.20%		
Nov-01	1	1	100.00%	0.00%	37	43	86.05%	-0.4	-1.24
Dec-01					28	29	96.55%		
Jan-02					47	48	97.92%		
Feb-02					29	34	85.29%		
Mar-02	0	1	0.00%	0.00%	27	30	90.00%	1.57	-0.04
Apr-02					58	65	89.23%		
May-02	1	1	100.00%	0.00%	46	52	88.46%	-0.36	-1.22
Jun-02	1	1	100.00%	0.00%	45	49	91.84%	-0.3	-1.18



Checklist #14 - Resale - Qwest DSL Installation

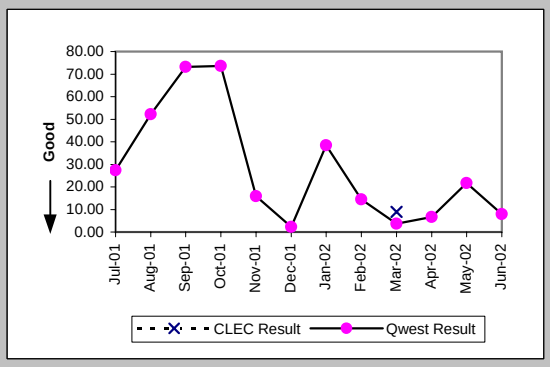
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	2	5.50	3.54	5503	301	18.28	-0.86	-1.52
Aug-01					5690	233	24.42		
Sep-01					2876	98	29.35		
Oct-01					771	69	11.17		
Nov-01	12	1	12.00		451	45	10.02	0.78	-0.53
Dec-01					145	30	4.83		
Jan-02					296	48	6.17		
Feb-02					318	35	9.09		
Mar-02					125	30	4.17		
Apr-02					398	63	6.32		
May-02					447	53	8.43		
Jun-02	5	1	5.00		303	49	6.18	-0.2	-1.12



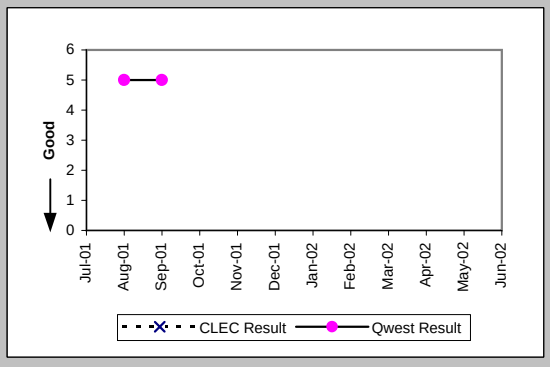
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3065	112	27.37		
Aug-01					3807	73	52.15		
Sep-01					2124	29	73.24		
Oct-01					368	5	73.60		
Nov-01					143	9	15.89		
Dec-01					9	4	2.25		
Jan-02					77	2	38.50		
Feb-02					87	6	14.50		
Mar-02	9	1	9.00		11	3	3.67	-0.05	-1.03
Apr-02					47	7	6.71		
May-02					195	9	21.67		
Jun-02					32	4	8.00		



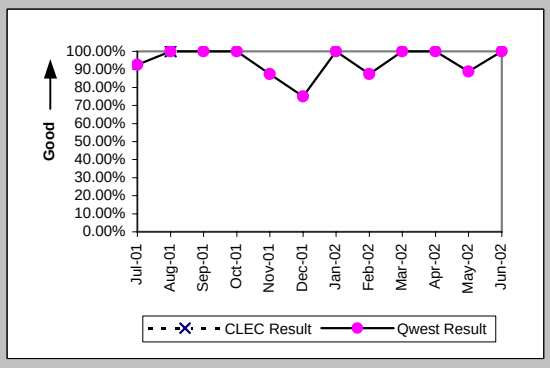
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1	5.00		
Sep-01					5	1	5.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

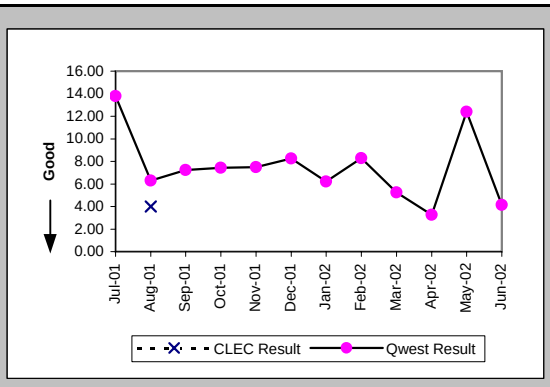
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	40	92.50%		
Aug-01	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Sep-01					12	12	100.00%		
Oct-01					14	14	100.00%		
Nov-01					7	8	87.50%		
Dec-01					3	4	75.00%		
Jan-02					5	5	100.00%		
Feb-02					7	8	87.50%		
Mar-02					4	4	100.00%		
Apr-02					12	12	100.00%		
May-02					8	9	88.89%		
Jun-02					7	7	100.00%		



Checklist #14 - Resale - Qwest DSL Installation

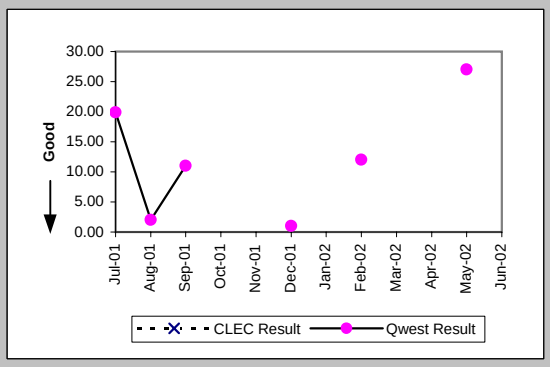
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					621	45	13.80		
Aug-01	4	1	4.00		145	23	6.30	-0.76	-1.46
Sep-01					94	13	7.23		
Oct-01					104	14	7.43		
Nov-01					60	8	7.50		
Dec-01					33	4	8.25		
Jan-02					31	5	6.20		
Feb-02					58	7	8.29		
Mar-02					21	4	5.25		
Apr-02					36	11	3.27		
May-02					124	10	12.40		
Jun-02					29	7	4.14		



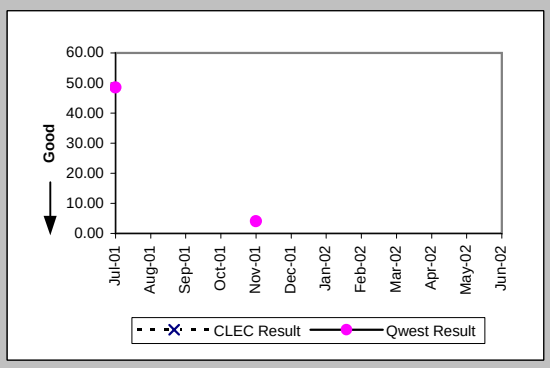
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					159	8	19.88		
Aug-01					2	1	2.00		
Sep-01					22	2	11.00		
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02					12	1	12.00		
Mar-02									
Apr-02									
May-02					54	2	27.00		
Jun-02									



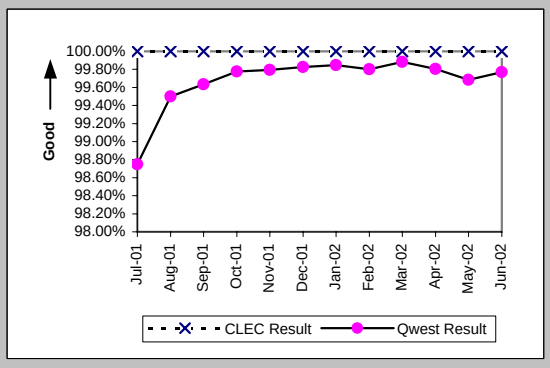
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	2	48.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01					4	1	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

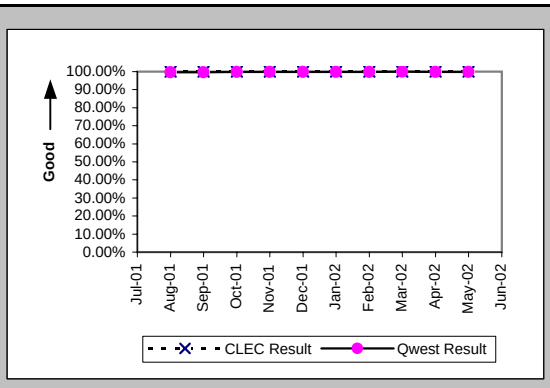
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	7726	7824	98.75%	-0.2	-1.12
Aug-01	2	2	100.00%	0.00%	6958	6993	99.50%	-0.1	-1.06
Sep-01	6	6	100.00%	0.00%	6837	6862	99.64%	-0.15	-1.09
Oct-01	18	18	100.00%	0.00%	7992	8010	99.78%	-0.2	-1.12
Nov-01	21	21	100.00%	0.00%	8267	8284	99.79%	-0.21	-1.13
Dec-01	15	15	100.00%	0.00%	8537	8552	99.82%	-0.16	-1.1
Jan-02	17	17	100.00%	0.00%	9113	9127	99.85%	-0.16	-1.1
Feb-02	22	22	100.00%	0.00%	8557	8574	99.80%	-0.21	-1.13
Mar-02	26	26	100.00%	0.00%	7620	7629	99.88%	-0.17	-1.11
Apr-02	18	18	100.00%	0.00%	7227	7241	99.81%	-0.19	-1.11
May-02	16	16	100.00%	0.00%	6925	6947	99.68%	-0.23	-1.14
Jun-02	29	29	100.00%	0.00%	6537	6552	99.77%	-0.26	-1.16



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

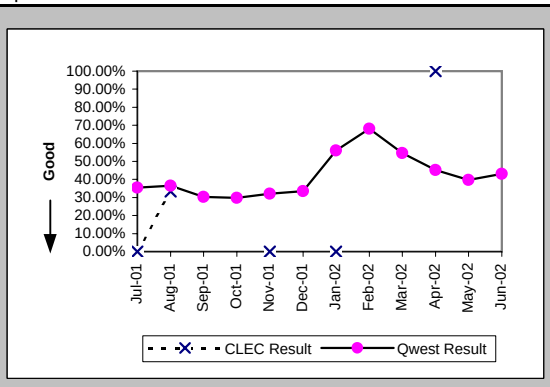
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	6970	6993	99.67%	-0.08	-1.05
Sep-01	6	6	100.00%	0.00%	6840	6862	99.68%	-0.14	-1.08
Oct-01	18	18	100.00%	0.00%	7999	8010	99.86%	-0.16	-1.1
Nov-01	21	21	100.00%	0.00%	8270	8284	99.83%	-0.19	-1.11
Dec-01	15	15	100.00%	0.00%	8540	8552	99.86%	-0.15	-1.09
Jan-02	17	17	100.00%	0.00%	9118	9127	99.90%	-0.13	-1.08
Feb-02	22	22	100.00%	0.00%	8561	8574	99.85%	-0.18	-1.11
Mar-02	26	26	100.00%	0.00%	7623	7629	99.92%	-0.14	-1.09
Apr-02	18	18	100.00%	0.00%	7228	7241	99.82%	-0.18	-1.11
May-02	16	16	100.00%	0.00%	6930	6947	99.76%	-0.2	-1.12
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

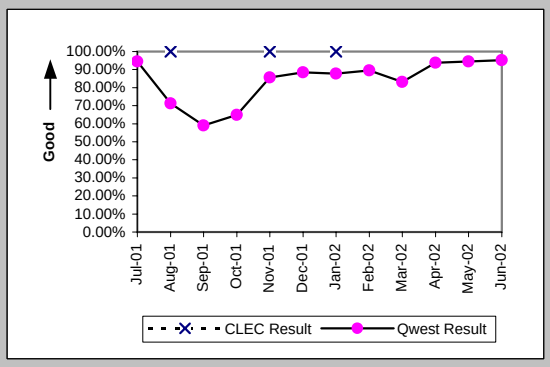
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	474	1336	35.48%	-0.74	-1.45
Aug-01	1	3	33.33%	47.14%	653	1790	36.48%	-0.11	-1.07
Sep-01					334	1099	30.39%		
Oct-01					400	1342	29.81%		
Nov-01	0	1	0.00%	0.00%	322	1004	32.07%	-0.69	-1.42
Dec-01					250	746	33.51%		
Jan-02	0	1	0.00%	0.00%	635	1134	56.00%	-1.13	-1.69
Feb-02					818	1201	68.11%		
Mar-02					562	1029	54.62%		
Apr-02	1	1	100.00%	0.00%	428	945	45.29%	0.75	-0.54
May-02					405	1021	39.67%		
Jun-02					371	862	43.04%		



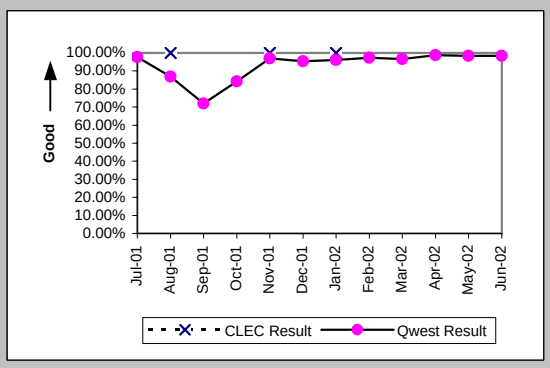
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					719	761	94.48%		
Aug-01	2	2	100.00%	0.00%	709	994	71.33%	-0.9	-1.54
Sep-01					408	690	59.13%		
Oct-01					535	825	64.85%		
Nov-01	1	1	100.00%	0.00%	490	572	85.66%	-0.41	-1.25
Dec-01					381	431	88.40%		
Jan-02	1	1	100.00%	0.00%	394	449	87.75%	-0.37	-1.23
Feb-02					292	326	89.57%		
Mar-02					346	416	83.17%		
Apr-02					435	464	93.75%		
May-02					520	550	94.55%		
Jun-02					421	442	95.25%		



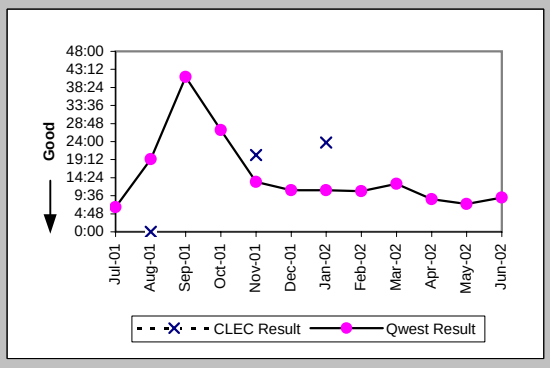
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					743	761	97.63%		
Aug-01	2	2	100.00%	0.00%	863	994	86.82%	-0.55	-1.33
Sep-01					500	695	71.94%		
Oct-01					706	839	84.15%		
Nov-01	1	1	100.00%	0.00%	569	587	96.93%	-0.18	-1.11
Dec-01					417	437	95.42%		
Jan-02	1	1	100.00%	0.00%	435	453	96.03%	-0.2	-1.12
Feb-02					319	328	97.26%		
Mar-02					404	418	96.65%		
Apr-02					459	465	98.71%		
May-02					541	550	98.36%		
Jun-02					436	443	98.42%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

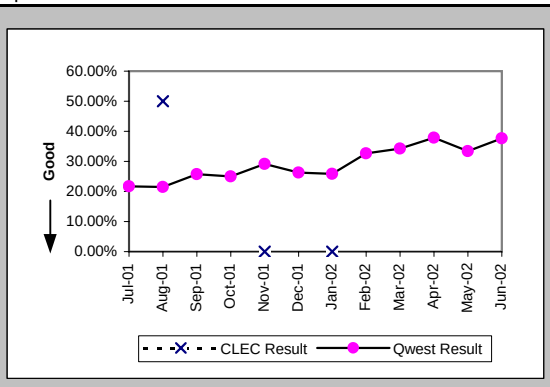
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4955:17	761	6:31		
Aug-01	0:04	2	0:02	0:00	19185:17	994	19:18	-0.86	-1.53
Sep-01					28616:55	695	41:11		
Oct-01					22739:58	839	27:06		
Nov-01	20:28	1	20:28		7814:55	587	13:19	0.57	-0.66
Dec-01					4838:59	437	11:04		
Jan-02	23:43	1	23:43		5013:30	453	11:04	1.04	-0.37
Feb-02					3536:00	328	10:47		
Mar-02					5337:55	418	12:46		
Apr-02					4054:13	465	8:43		
May-02					4070:40	550	7:24		
Jun-02					4034:36	443	9:06		



Checklist #14 - Resale - Qwest DSL Repair

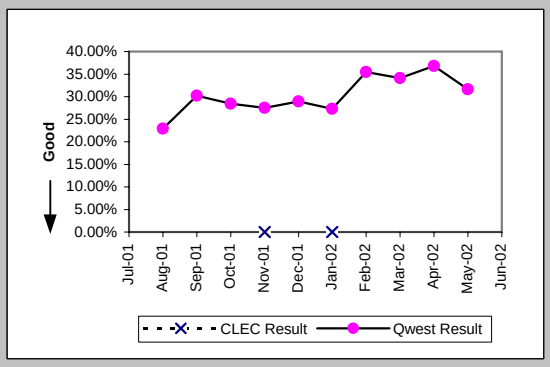
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					165	761	21.68%		
Aug-01	1	2	50.00%	50.00%	214	994	21.53%	0.79	-0.52
Sep-01					179	695	25.76%		
Oct-01					210	839	25.03%		
Nov-01	0	1	0.00%	0.00%	171	587	29.13%	-0.64	-1.39
Dec-01					115	437	26.32%		
Jan-02	0	1	0.00%	0.00%	117	453	25.83%	-0.59	-1.36
Feb-02					107	328	32.62%		
Mar-02					143	418	34.21%		
Apr-02					176	465	37.85%		
May-02					184	550	33.45%		
Jun-02					167	443	37.70%		



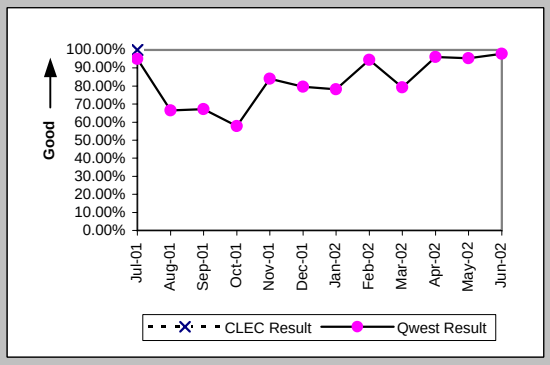
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					163	712	22.89%		
Sep-01					125	414	30.19%		
Oct-01					139	489	28.43%		
Nov-01	0	1	0.00%	0.00%	112	407	27.52%	-0.62	-1.37
Dec-01					87	301	28.90%		
Jan-02	0	1	0.00%	0.00%	76	278	27.34%	-0.61	-1.37
Feb-02					83	234	35.47%		
Mar-02					104	305	34.10%		
Apr-02					110	299	36.79%		
May-02					117	370	31.62%		
Jun-02									



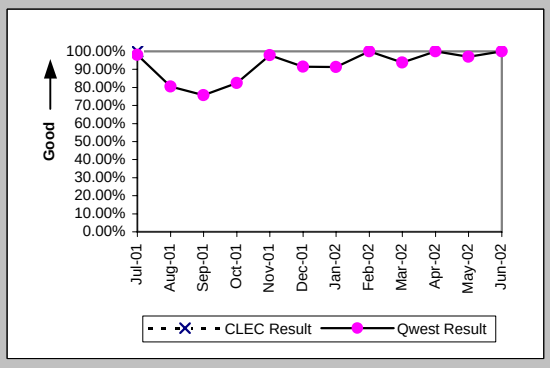
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	96	101	95.05%	-0.23	-1.14
Aug-01					95	143	66.43%		
Sep-01					47	70	67.14%		
Oct-01					59	102	57.84%		
Nov-01					79	94	84.04%		
Dec-01					47	59	79.66%		
Jan-02					36	46	78.26%		
Feb-02					52	55	94.55%		
Mar-02					38	48	79.17%		
Apr-02					50	52	96.15%		
May-02					62	65	95.38%		
Jun-02					47	48	97.92%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

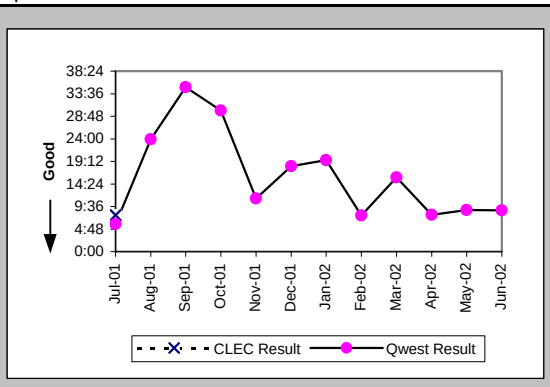
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	99	101	98.02%	-0.14	-1.09
Aug-01					115	143	80.42%		
Sep-01					53	70	75.71%		
Oct-01					85	103	82.52%		
Nov-01					93	95	97.89%		
Dec-01					54	59	91.53%		
Jan-02					42	46	91.30%		
Feb-02					55	55	100.00%		
Mar-02					46	49	93.88%		
Apr-02					52	52	100.00%		
May-02					64	66	96.97%		
Jun-02					48	48	100.00%		



Checklist #14 - Resale - Qwest DSL Repair

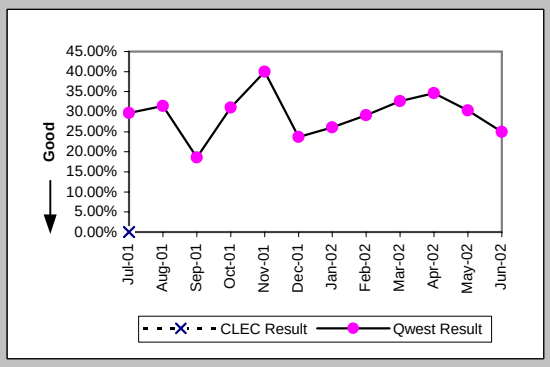
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:44	1	7:44		588:57	101	5:50	0.68	-0.58
Aug-01					3414:38	143	23:53		
Sep-01					2451:13	70	35:01		
Oct-01					3095:18	103	30:03		
Nov-01					1076:03	95	11:20		
Dec-01					1072:40	59	18:11		
Jan-02					897:06	46	19:30		
Feb-02					422:25	55	7:41		
Mar-02					773:06	49	15:47		
Apr-02					405:53	52	7:48		
May-02					584:02	66	8:51		
Jun-02					421:27	48	8:47		



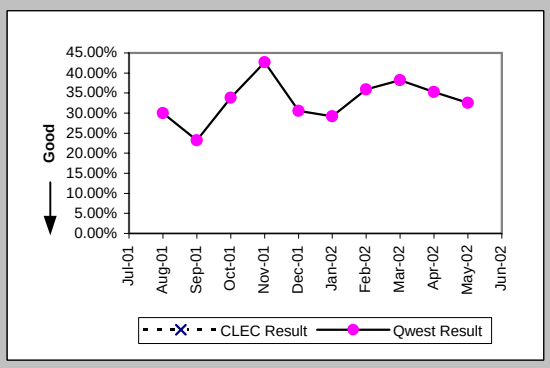
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	30	101	29.70%	-0.65	-1.39
Aug-01					45	143	31.47%		
Sep-01					13	70	18.57%		
Oct-01					32	103	31.07%		
Nov-01					38	95	40.00%		
Dec-01					14	59	23.73%		
Jan-02					12	46	26.09%		
Feb-02					16	55	29.09%		
Mar-02					16	49	32.65%		
Apr-02					18	52	34.62%		
May-02					20	66	30.30%		
Jun-02					12	48	25.00%		



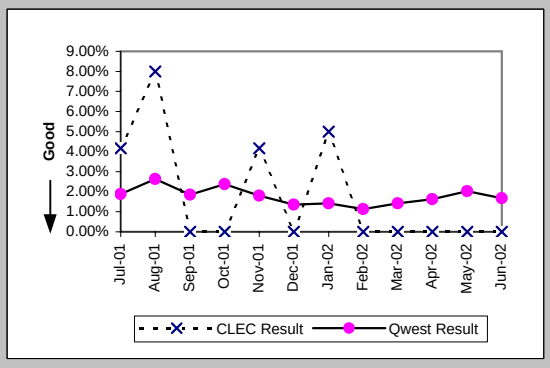
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					30	100	30.00%		
Sep-01					10	43	23.26%		
Oct-01					22	65	33.85%		
Nov-01					29	68	42.65%		
Dec-01					11	36	30.56%		
Jan-02					7	24	29.17%		
Feb-02					14	39	35.90%		
Mar-02					13	34	38.24%		
Apr-02					12	34	35.29%		
May-02					14	43	32.56%		
Jun-02									



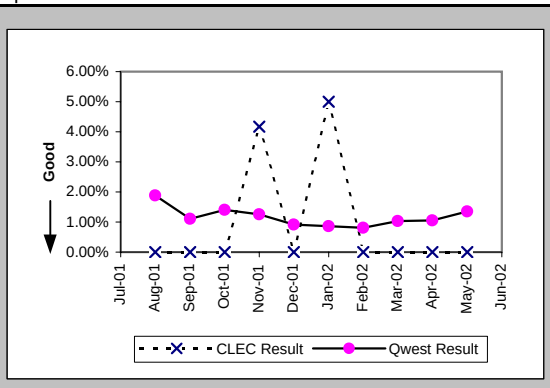
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	24	4.17%	19.98%	862	45810	1.88%	0.77	-0.53
Aug-01	2	25	8.00%	27.13%	1137	43134	2.64%	1.39	-0.16
Sep-01	0	24	0.00%	0.00%	765	41221	1.86%	-0.67	-1.41
Oct-01	0	25	0.00%	0.00%	942	39498	2.38%	-0.78	-1.47
Nov-01	1	24	4.17%	19.98%	682	37819	1.80%	0.8	-0.51
Dec-01	0	19	0.00%	0.00%	496	36637	1.35%	-0.51	-1.31
Jan-02	1	20	5.00%	21.79%	499	35071	1.42%	1.08	-0.35
Feb-02	0	19	0.00%	0.00%	383	33954	1.13%	-0.47	-1.28
Mar-02	0	19	0.00%	0.00%	467	32869	1.42%	-0.52	-1.32
Apr-02	0	19	0.00%	0.00%	517	31759	1.63%	-0.56	-1.34
May-02	0	18	0.00%	0.00%	616	30454	2.02%	-0.61	-1.37
Jun-02	0	18	0.00%	0.00%	491	29435	1.67%	-0.55	-1.34



Checklist #14 - Resale - Qwest DSL Repair

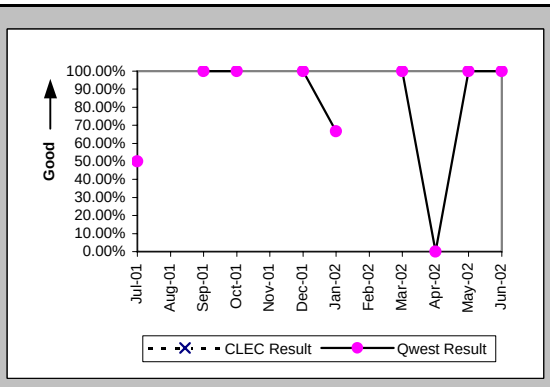
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	25	0.00%	0.00%	812	43134	1.88%	-0.69	-1.42
Sep-01	0	24	0.00%	0.00%	457	41221	1.11%	-0.52	-1.32
Oct-01	0	25	0.00%	0.00%	554	39498	1.40%	-0.6	-1.36
Nov-01	1	24	4.17%	19.98%	475	37819	1.26%	1.04	-0.37
Dec-01	0	19	0.00%	0.00%	337	36637	0.92%	-0.42	-1.26
Jan-02	1	20	5.00%	21.79%	302	35071	0.86%	1.37	-0.17
Feb-02	0	19	0.00%	0.00%	273	33954	0.80%	-0.39	-1.24
Mar-02	0	19	0.00%	0.00%	339	32869	1.03%	-0.44	-1.27
Apr-02	0	19	0.00%	0.00%	333	31759	1.05%	-0.45	-1.27
May-02	0	18	0.00%	0.00%	413	30454	1.36%	-0.5	-1.3
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

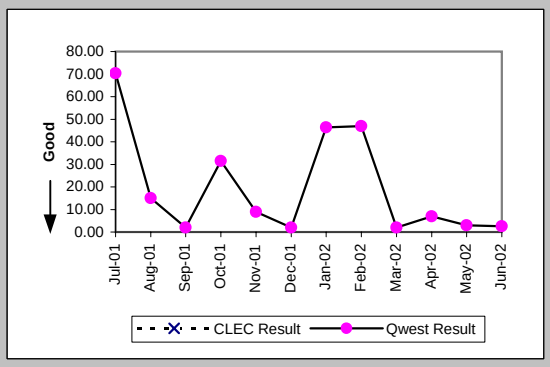
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					2	3	66.67%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02					1	1	100.00%		
Jun-02					2	2	100.00%		



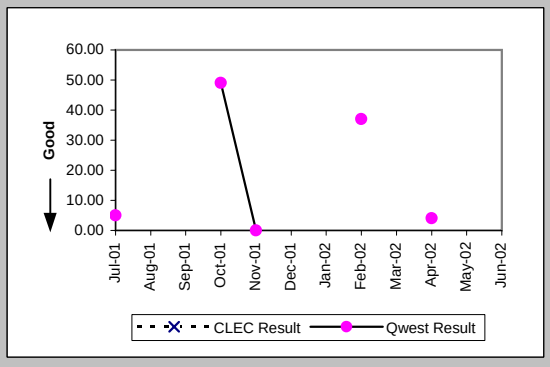
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					211	3	70.33		
Aug-01					30	2	15.00		
Sep-01					2	1	2.00		
Oct-01					63	2	31.50		
Nov-01					9	1	9.00		
Dec-01					2	1	2.00		
Jan-02					139	3	46.33		
Feb-02					47	1	47.00		
Mar-02					2	1	2.00		
Apr-02					14	2	7.00		
May-02					3	1	3.00		
Jun-02					5	2	2.50		



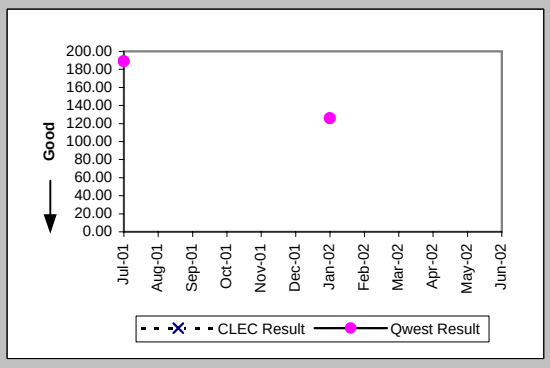
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01									
Sep-01									
Oct-01					49	1	49.00		
Nov-01					0	1	0.00		
Dec-01									
Jan-02									
Feb-02					37	1	37.00		
Mar-02									
Apr-02					4	1	4.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

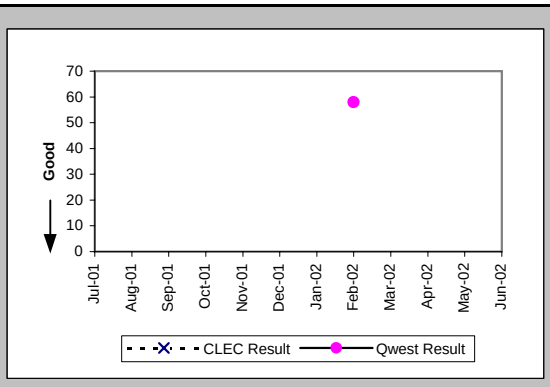
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					189	1	189.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					126	1	126.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

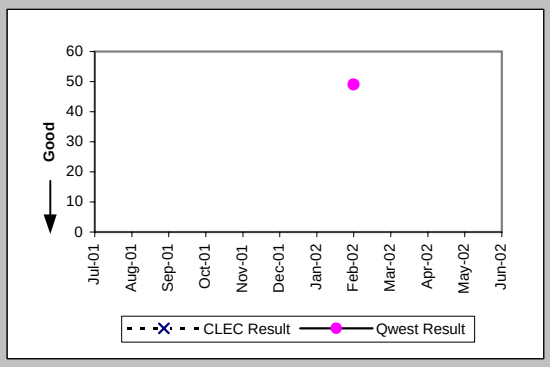
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					58	1	58.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



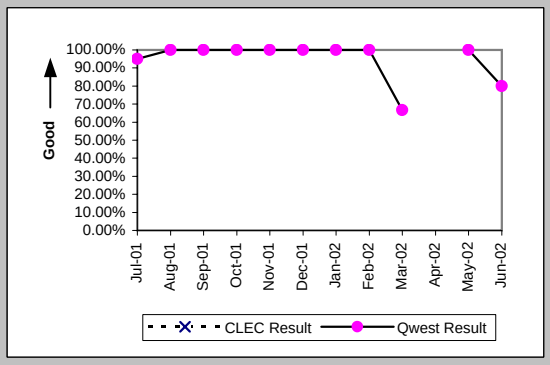
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					49	1	49.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



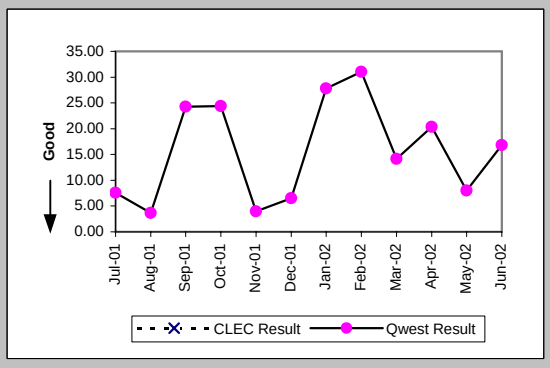
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	20	95.00%		
Aug-01					5	5	100.00%		
Sep-01					2	2	100.00%		
Oct-01					4	4	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					4	4	100.00%		
Feb-02					2	2	100.00%		
Mar-02					4	6	66.67%		
Apr-02									
May-02					8	8	100.00%		
Jun-02					4	5	80.00%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

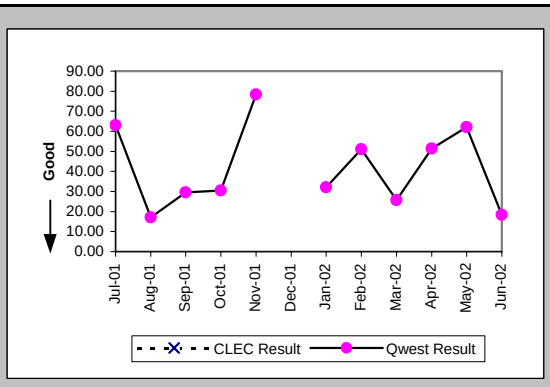
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					151	20	7.55		
Aug-01					22	6	3.67		
Sep-01					97	4	24.25		
Oct-01					122	5	24.40		
Nov-01					12	3	4.00		
Dec-01					13	2	6.50		
Jan-02					306	11	27.82		
Feb-02					155	5	31.00		
Mar-02					198	14	14.14		
Apr-02					652	32	20.38		
May-02					88	11	8.00		
Jun-02					168	10	16.80		



Checklist #14 - Resale - Primary ISDN Installation

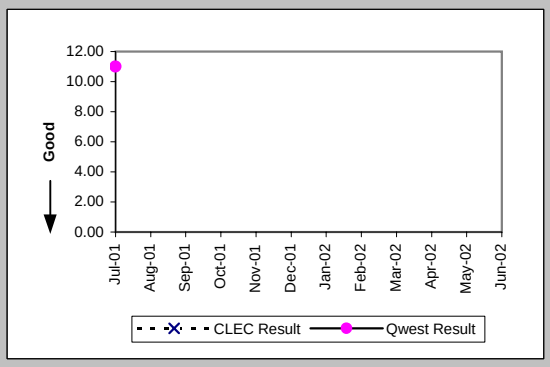
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	1	63.00		
Aug-01					17	1	17.00		
Sep-01					59	2	29.50		
Oct-01					61	2	30.50		
Nov-01					392	5	78.40		
Dec-01									
Jan-02					321	10	32.10		
Feb-02					102	2	51.00		
Mar-02					103	4	25.75		
Apr-02					514	10	51.40		
May-02					124	2	62.00		
Jun-02					92	5	18.40		



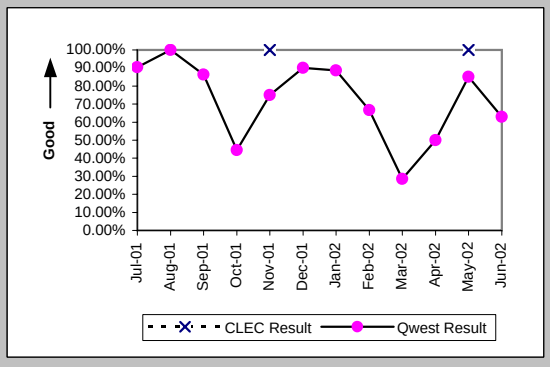
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	1	11.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



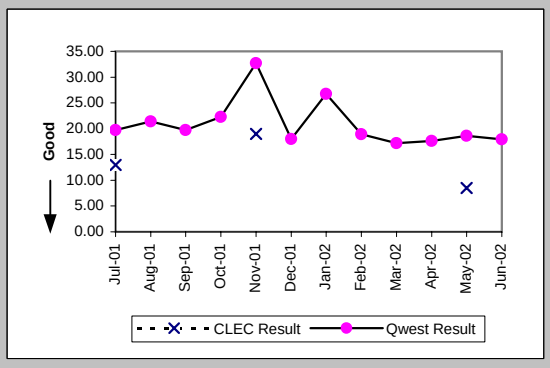
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	21	90.48%		
Aug-01					12	12	100.00%		
Sep-01					19	22	86.36%		
Oct-01					8	18	44.44%		
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Dec-01					9	10	90.00%		
Jan-02					31	35	88.57%		
Feb-02					10	15	66.67%		
Mar-02					6	21	28.57%		
Apr-02					9	18	50.00%		
May-02	2	2	100.00%	0.00%	40	47	85.11%	-0.58	-1.35
Jun-02					17	27	62.96%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

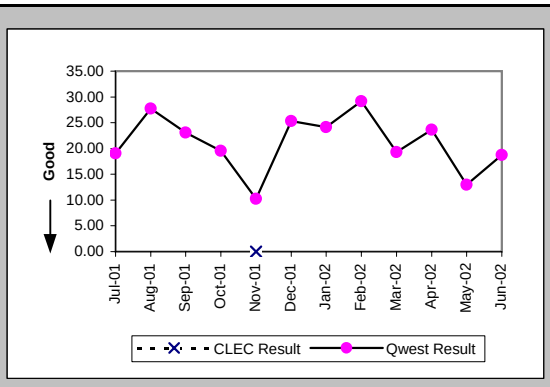
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	1	13.00		2687	136	19.76	-0.37	-1.22
Aug-01					2139	100	21.39		
Sep-01					1717	87	19.74		
Oct-01					2342	105	22.30		
Nov-01	19	1	19.00		3628	111	32.68	-0.45	-1.27
Dec-01					936	52	18.00		
Jan-02					3260	122	26.72		
Feb-02					1588	84	18.90		
Mar-02					1460	85	17.18		
Apr-02					1728	98	17.63		
May-02	17	2	8.50	0.71	2158	116	18.60	-1.21	-1.73
Jun-02					2030	113	17.96		



Checklist #14 - Resale - Primary ISDN Installation

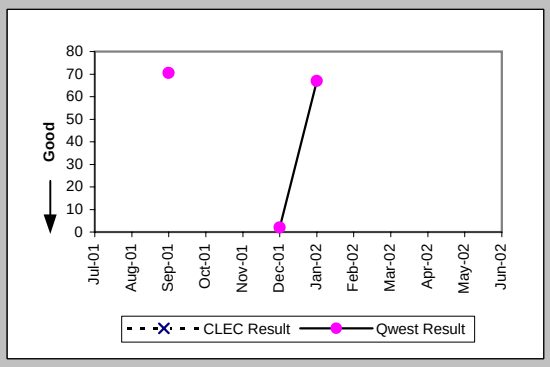
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1503	79	19.03		
Aug-01					1083	39	27.77		
Sep-01					739	32	23.09		
Oct-01					1309	67	19.54		
Nov-01	0	1	0.00		1137	111	10.24	-0.47	-1.29
Dec-01					430	17	25.29		
Jan-02					1497	62	24.15		
Feb-02					788	27	29.19		
Mar-02					580	30	19.33		
Apr-02					614	26	23.62		
May-02					507	39	13.00		
Jun-02					656	35	18.74		



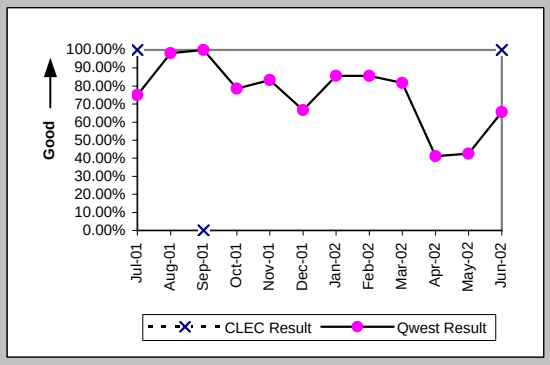
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					141	2	70.50		
Oct-01									
Nov-01									
Dec-01					2	1	2.00		
Jan-02					67	1	67.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



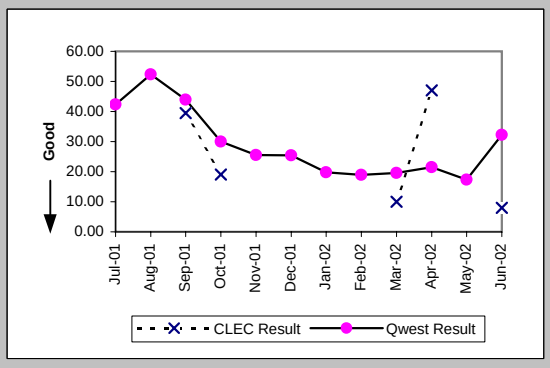
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Aug-01					108	110	98.18%		
Sep-01	0	1	0.00%	0.00%	17	17	100.00%	N/A	0.24
Oct-01					11	14	78.57%		
Nov-01					5	6	83.33%		
Dec-01					2	3	66.67%		
Jan-02					12	14	85.71%		
Feb-02					6	7	85.71%		
Mar-02					18	22	81.82%		
Apr-02					14	34	41.18%		
May-02					17	40	42.50%		
Jun-02	1	1	100.00%	0.00%	107	163	65.64%	-0.72	-1.44



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

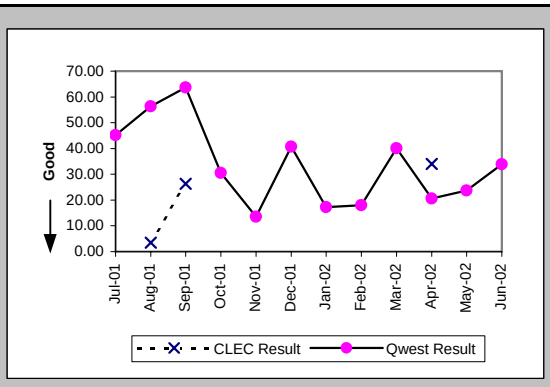
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1059	25	42.36		
Aug-01					11352	217	52.31		
Sep-01	79	2	39.50	3.54	2151	49	43.90	-0.11	-1.07
Oct-01	19	1	19.00		2133	71	30.04	-0.35	-1.22
Nov-01					665	26	25.58		
Dec-01					1018	40	25.45		
Jan-02					2372	120	19.77		
Feb-02					1172	62	18.90		
Mar-02	10	1	10.00		3022	154	19.62	-0.5	-1.31
Apr-02	94	2	47.00	0.00	1400	65	21.54	2.29	0.39
May-02					1321	76	17.38		
Jun-02	8	1	8.00		6961	216	32.23	-0.9	-1.54



Checklist #14 - Resale - Primary ISDN Installation

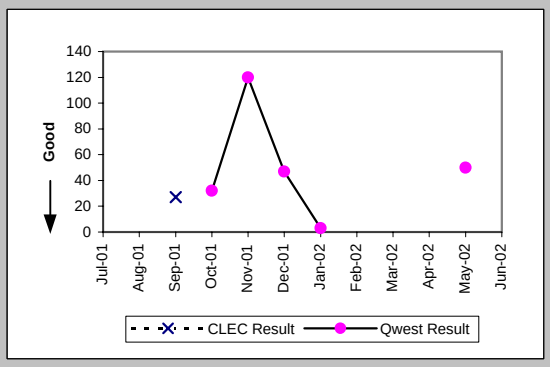
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					633	14	45.21		
Aug-01	7	2	3.50	2.12	5687	101	56.31	-3.47	-3.11
Sep-01	79	3	26.33	6.03	1463	23	63.61	-1.1	-1.67
Oct-01					1097	36	30.47		
Nov-01					351	26	13.50		
Dec-01					489	12	40.75		
Jan-02					963	56	17.20		
Feb-02					592	33	17.94		
Mar-02					1124	28	40.14		
Apr-02	68	2	34.00	0.00	721	35	20.60	1.41	-0.14
May-02					1088	46	23.65		
Jun-02					3903	115	33.94		



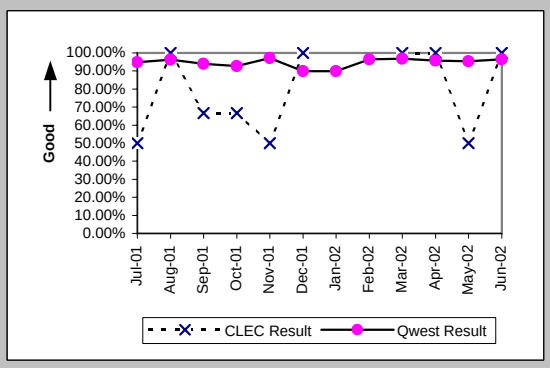
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	27	1	27.00						
Oct-01					64	2	32.00		
Nov-01					120	1	120.00		
Dec-01					47	1	47.00		
Jan-02					3	1	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02					50	1	50.00		
Jun-02									



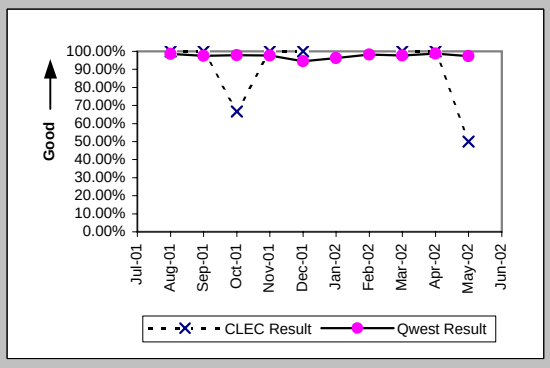
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	4	50.00%	50.00%	274	289	94.81%	2.42	0.47
Aug-01	3	3	100.00%	0.00%	256	266	96.24%	-0.34	-1.21
Sep-01	2	3	66.67%	47.14%	234	249	93.98%	1.33	-0.19
Oct-01	2	3	66.67%	47.14%	168	181	92.82%	1.22	-0.26
Nov-01	1	2	50.00%	50.00%	170	175	97.14%	1.87	0.14
Dec-01	1	1	100.00%	0.00%	115	128	89.84%	-0.33	-1.2
Jan-02					170	189	89.95%		
Feb-02					219	227	96.48%		
Mar-02	1	1	100.00%	0.00%	211	218	96.79%	-0.18	-1.11
Apr-02	2	2	100.00%	0.00%	223	233	95.71%	-0.3	-1.18
May-02	1	2	50.00%	50.00%	211	221	95.48%	1.68	0.02
Jun-02	2	2	100.00%	0.00%	328	340	96.47%	-0.27	-1.16



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

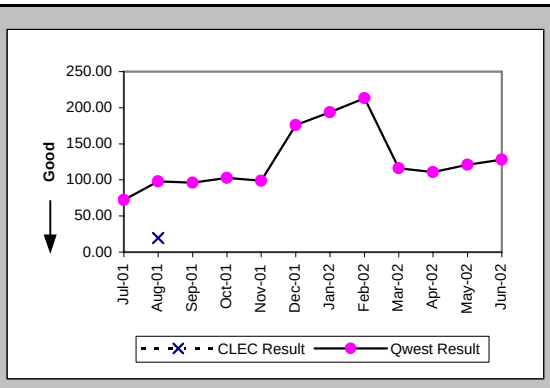
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	3	100.00%	0.00%	262	266	98.50%	-0.21	-1.13
Sep-01	3	3	100.00%	0.00%	243	249	97.59%	-0.27	-1.16
Oct-01	2	3	66.67%	47.14%	177	181	97.79%	1.79	0.09
Nov-01	2	2	100.00%	0.00%	171	175	97.71%	-0.22	-1.13
Dec-01	1	1	100.00%	0.00%	121	128	94.53%	-0.24	-1.15
Jan-02					182	189	96.30%		
Feb-02					223	227	98.24%		
Mar-02	1	1	100.00%	0.00%	213	218	97.71%	-0.15	-1.09
Apr-02	2	2	100.00%	0.00%	230	233	98.71%	-0.16	-1.1
May-02	1	2	50.00%	50.00%	215	221	97.29%	1.9	0.15
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

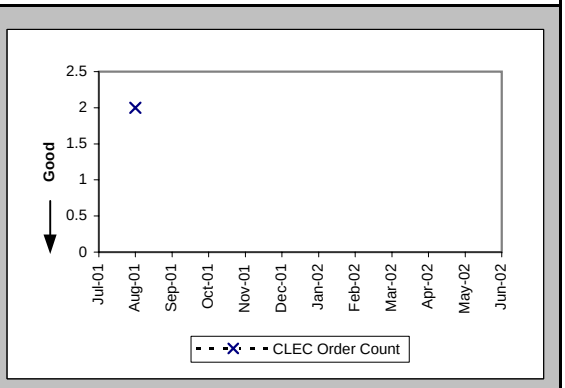
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20217	279	72.46		
Aug-01	39	2	19.50	3.54	23456	239	98.14	-1.31	-1.8
Sep-01					25346	263	96.37		
Oct-01					16761	163	102.83		
Nov-01					18900	191	98.95		
Dec-01					34160	194	176.08		
Jan-02					38351	198	193.69		
Feb-02					42224	198	213.25		
Mar-02					21826	188	116.10		
Apr-02					25858	233	110.98		
May-02					30698	254	120.86		
Jun-02					32688	255	128.19		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

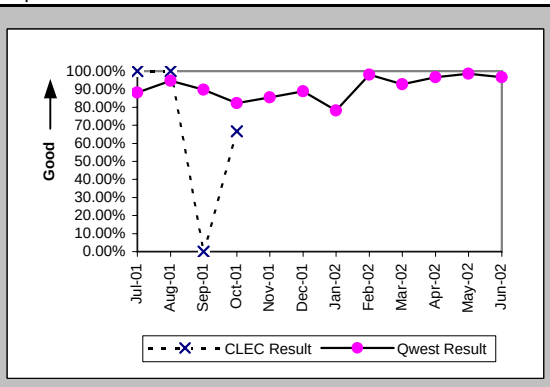
Date	CLEC Order Count
Jul-01	
Aug-01	2
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

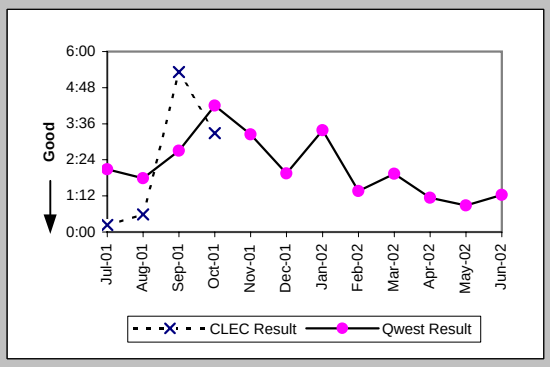
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	52	59	88.14%	-0.36	-1.22
Aug-01	2	2	100.00%	0.00%	53	56	94.64%	-0.33	-1.2
Sep-01	0	2	0.00%	0.00%	52	58	89.66%	2.52	0.53
Oct-01	2	3	66.67%	47.14%	56	68	82.35%	0.59	-0.64
Nov-01					47	55	85.45%		
Dec-01					48	54	88.89%		
Jan-02					54	69	78.26%		
Feb-02					51	52	98.08%		
Mar-02					51	55	92.73%		
Apr-02					58	60	96.67%		
May-02					66	67	98.51%		
Jun-02					57	59	96.61%		



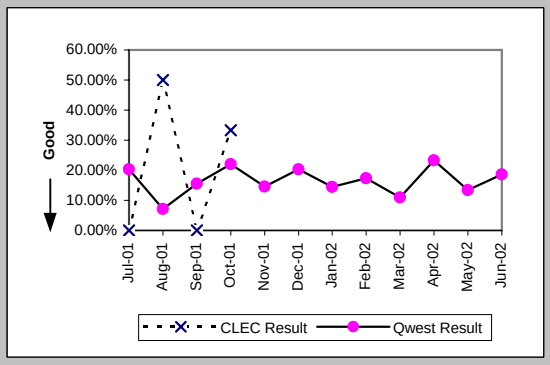
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:14	1	0:14		122:30	59	2:05	-0.53	-1.32
Aug-01	1:10	2	0:35	0:06	100:05	56	1:47	-0.55	-1.33
Sep-01	10:38	2	5:19	1:06	156:53	58	2:42	1.23	-0.25
Oct-01	9:50	3	3:17	3:11	285:20	68	4:12	-0.15	-1.09
Nov-01					178:26	55	3:15		
Dec-01					105:22	54	1:57		
Jan-02					233:10	69	3:23		
Feb-02					71:22	52	1:22		
Mar-02					106:30	55	1:56		
Apr-02					67:46	60	1:08		
May-02					59:15	67	0:53		
Jun-02					73:06	59	1:14		



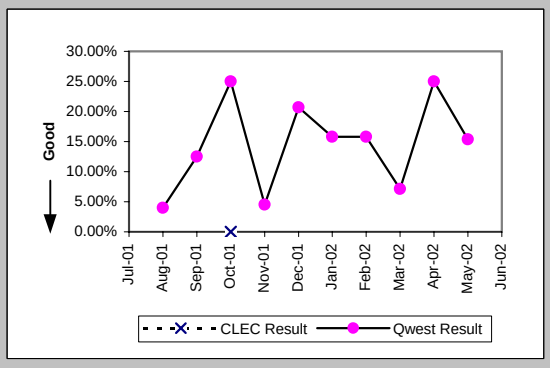
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	12	59	20.34%	-0.5	-1.3
Aug-01	1	2	50.00%	50.00%	4	56	7.14%	1.4	-0.15
Sep-01	0	2	0.00%	0.00%	9	58	15.52%	-0.6	-1.36
Oct-01	1	3	33.33%	47.14%	15	68	22.06%	0.4	-0.76
Nov-01					8	55	14.55%		
Dec-01					11	54	20.37%		
Jan-02					10	69	14.49%		
Feb-02					9	52	17.31%		
Mar-02					6	55	10.91%		
Apr-02					14	60	23.33%		
May-02					9	67	13.43%		
Jun-02					11	59	18.64%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

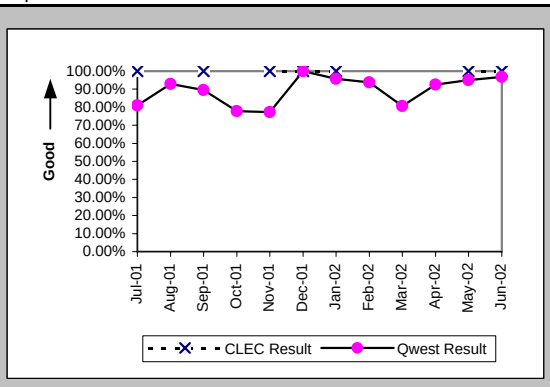
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	25	4.00%		
Sep-01					3	24	12.50%		
Oct-01	0	2	0.00%	0.00%	5	20	25.00%	-0.78	-1.47
Nov-01					1	22	4.55%		
Dec-01					6	29	20.69%		
Jan-02					6	38	15.79%		
Feb-02					3	19	15.79%		
Mar-02					2	28	7.14%		
Apr-02					9	36	25.00%		
May-02					6	39	15.38%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

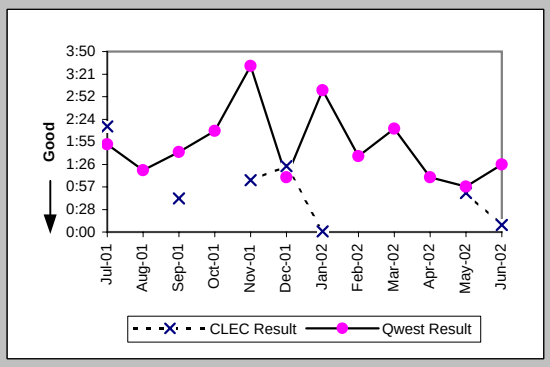
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	17	21	80.95%	-0.66	-1.4
Aug-01					13	14	92.86%		
Sep-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Oct-01					14	18	77.78%		
Nov-01	3	3	100.00%	0.00%	17	22	77.27%	-0.88	-1.54
Dec-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12
Feb-02					30	32	93.75%		
Mar-02					25	31	80.65%		
Apr-02					25	27	92.59%		
May-02	2	2	100.00%	0.00%	19	20	95.00%	-0.31	-1.19
Jun-02	1	1	100.00%	0.00%	30	31	96.77%	-0.18	-1.11



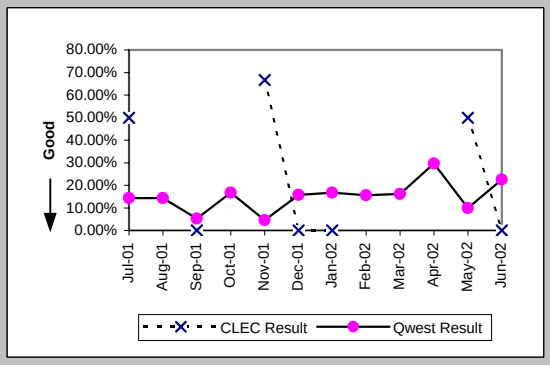
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4:31	2	2:15	0:19	39:18	21	1:52	0.24	-0.86
Aug-01					18:22	14	1:19		
Sep-01	0:43	1	0:43		32:22	19	1:42	-0.45	-1.28
Oct-01					38:37	18	2:09		
Nov-01	3:19	3	1:06	0:21	77:40	22	3:32	-0.61	-1.37
Dec-01	1:24	1	1:24		22:07	19	1:10	0.56	-0.66
Jan-02	0:01	1	0:01		72:27	24	3:01	-0.31	-1.19
Feb-02					51:51	32	1:37		
Mar-02					68:00	31	2:12		
Apr-02					31:39	27	1:10		
May-02	1:40	2	0:50	0:34	19:10	20	0:58	-0.13	-1.08
Jun-02	0:09	1	0:09		44:12	31	1:26	-0.84	-1.51



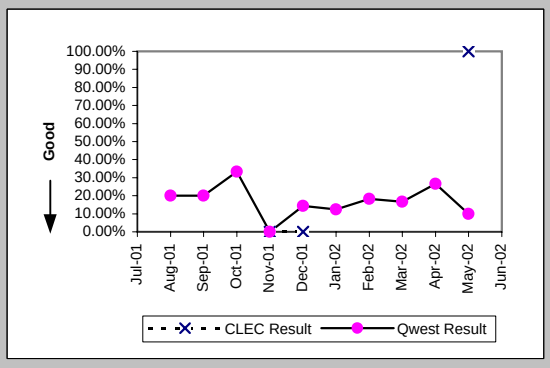
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	3	21	14.29%	0.95	-0.42
Aug-01					2	14	14.29%		
Sep-01	0	1	0.00%	0.00%	1	19	5.26%	-0.23	-1.14
Oct-01					3	18	16.67%		
Nov-01	2	3	66.67%	47.14%	1	22	4.55%	2.3	0.4
Dec-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Jan-02	0	1	0.00%	0.00%	4	24	16.67%	-0.44	-1.27
Feb-02					5	32	15.63%		
Mar-02					5	31	16.13%		
Apr-02					8	27	29.63%		
May-02	1	2	50.00%	50.00%	2	20	10.00%	1.13	-0.32
Jun-02	0	1	0.00%	0.00%	7	31	22.58%	-0.53	-1.32



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

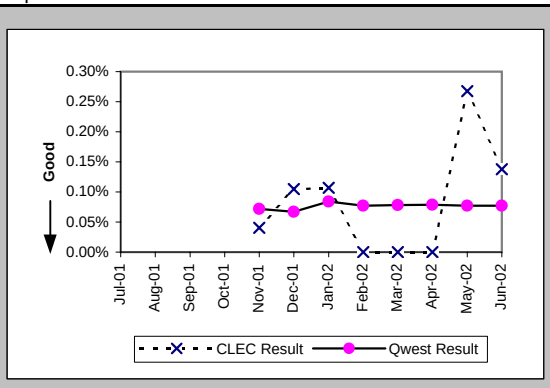
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	5	20.00%		
Sep-01					1	5	20.00%		
Oct-01					2	6	33.33%		
Nov-01	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
Dec-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
Jan-02					1	8	12.50%		
Feb-02					4	22	18.18%		
Mar-02					3	18	16.67%		
Apr-02					4	15	26.67%		
May-02	1	1	100.00%	0.00%	1	10	10.00%	1.41	-0.14
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

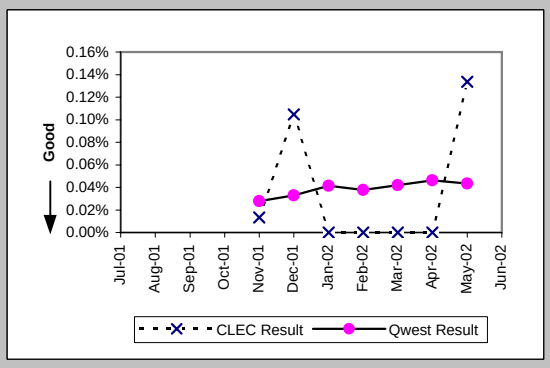
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	7456	0.04%	2.01%	77	107405	0.07%	-0.98	-1.6
Dec-01	1	955	0.10%	3.23%	73	109006	0.07%	0.45	-0.73
Jan-02	1	935	0.11%	3.27%	93	110757	0.08%	0.24	-0.85
Feb-02	0	959	0.00%	0.00%	84	108936	0.08%	-0.86	-1.52
Mar-02	0	922	0.00%	0.00%	86	109663	0.08%	-0.85	-1.52
Apr-02	0	796	0.00%	0.00%	87	110688	0.08%	-0.79	-1.48
May-02	2	748	0.27%	5.16%	87	112780	0.08%	1.87	0.14
Jun-02	1	725	0.14%	3.71%	90	116727	0.08%	0.59	-0.64



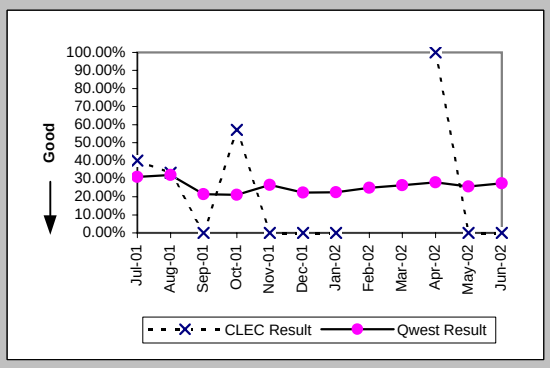
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	7456	0.01%	1.16%	30	107405	0.03%	-0.73	-1.44
Dec-01	1	955	0.10%	3.23%	36	109006	0.03%	1.21	-0.26
Jan-02	0	935	0.00%	0.00%	46	110757	0.04%	-0.62	-1.38
Feb-02	0	959	0.00%	0.00%	41	108936	0.04%	-0.6	-1.36
Mar-02	0	922	0.00%	0.00%	46	109663	0.04%	-0.62	-1.38
Apr-02	0	796	0.00%	0.00%	51	110688	0.05%	-0.6	-1.37
May-02	1	748	0.13%	3.65%	49	112780	0.04%	1.18	-0.28
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

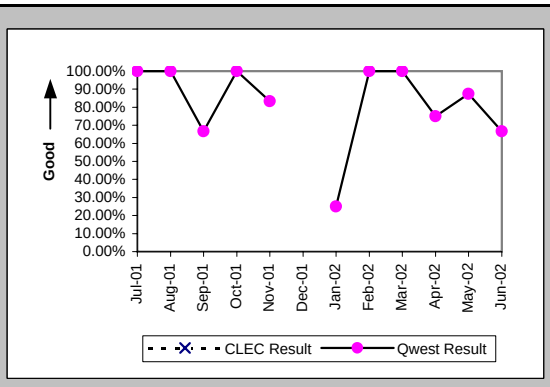
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	5	40.00%	48.99%	36	116	31.03%	0.4	-0.76
Aug-01	1	3	33.33%	47.14%	33	103	32.04%	0.04	-0.98
Sep-01	0	3	0.00%	0.00%	21	98	21.43%	-0.89	-1.54
Oct-01	4	7	57.14%	49.49%	23	109	21.10%	1.96	0.19
Nov-01	0	3	0.00%	0.00%	28	105	26.67%	-1.03	-1.63
Dec-01	0	1	0.00%	0.00%	21	94	22.34%	-0.53	-1.32
Jan-02	0	1	0.00%	0.00%	27	120	22.50%	-0.54	-1.33
Feb-02					28	112	25.00%		
Mar-02					31	117	26.50%		
Apr-02	1	1	100.00%	0.00%	34	121	28.10%	1.08	-0.34
May-02	0	2	0.00%	0.00%	30	117	25.64%	-0.82	-1.5
Jun-02	0	1	0.00%	0.00%	34	124	27.42%	-0.61	-1.37



Checklist #14 - Resale - DS0 Installation

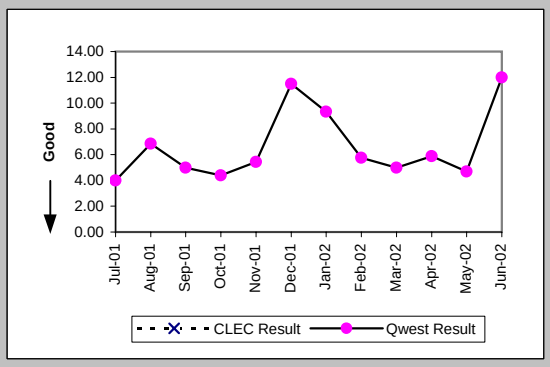
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					6	6	100.00%		
Sep-01					2	3	66.67%		
Oct-01					5	5	100.00%		
Nov-01					5	6	83.33%		
Dec-01									
Jan-02					1	4	25.00%		
Feb-02					3	3	100.00%		
Mar-02					9	9	100.00%		
Apr-02					3	4	75.00%		
May-02					7	8	87.50%		
Jun-02					2	3	66.67%		



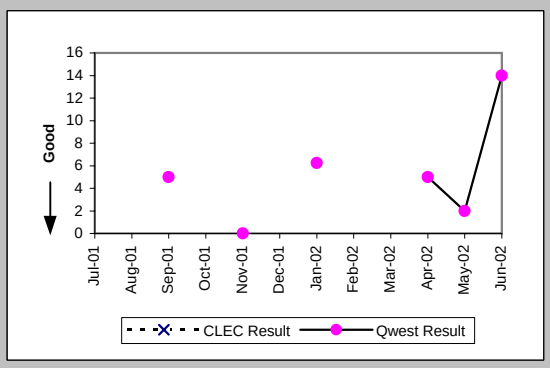
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	4	4.00		
Aug-01					48	7	6.86		
Sep-01					25	5	5.00		
Oct-01					22	5	4.40		
Nov-01					38	7	5.43		
Dec-01					23	2	11.50		
Jan-02					56	6	9.33		
Feb-02					23	4	5.75		
Mar-02					45	9	5.00		
Apr-02					53	9	5.89		
May-02					47	10	4.70		
Jun-02					72	6	12.00		



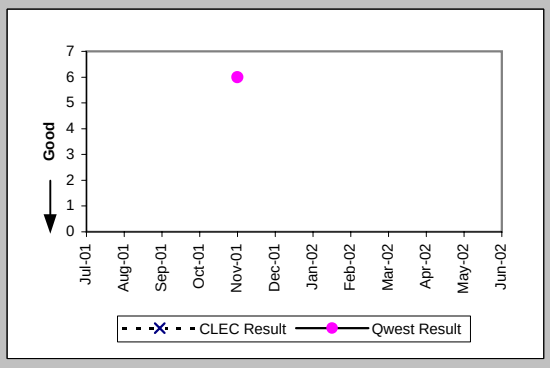
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					5	1	5.00		
Oct-01									
Nov-01					0	1	0.00		
Dec-01									
Jan-02					25	4	6.25		
Feb-02									
Mar-02									
Apr-02					5	1	5.00		
May-02					2	1	2.00		
Jun-02					28	2	14.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

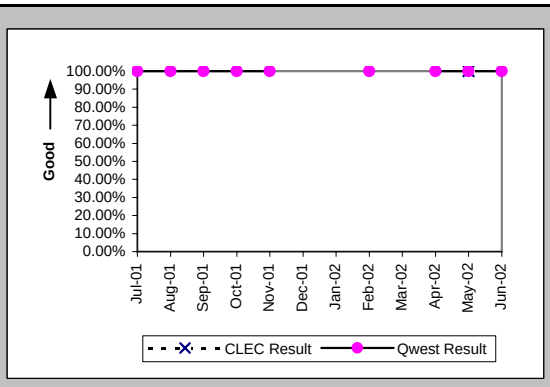
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					6	1	6.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

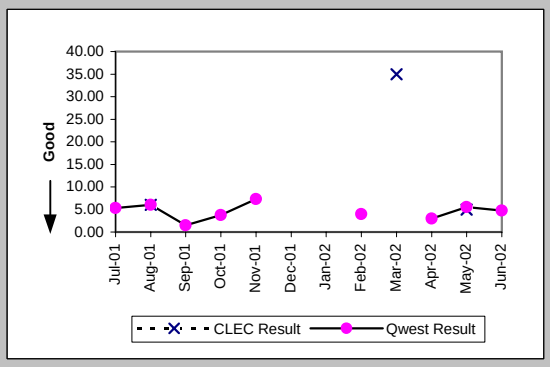
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					1	1	100.00%		
Sep-01					5	5	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					1	1	100.00%		
May-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02					4	4	100.00%		



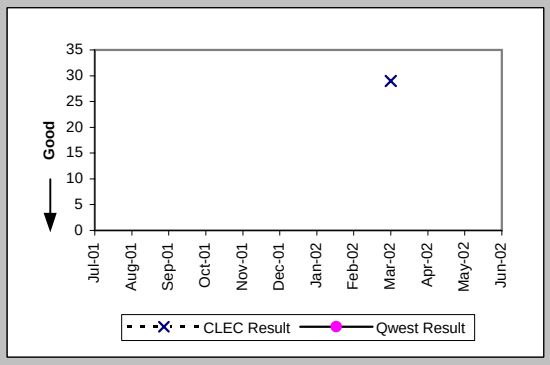
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	3	5.33		
Aug-01	6	1	6.00		6	1	6.00		
Sep-01					9	6	1.50		
Oct-01					15	4	3.75		
Nov-01					22	3	7.33		
Dec-01									
Jan-02									
Feb-02					4	1	4.00		
Mar-02	35	1	35.00						
Apr-02					3	1	3.00		
May-02	5	1	5.00		11	2	5.50	-0.58	-1.35
Jun-02					19	4	4.75		



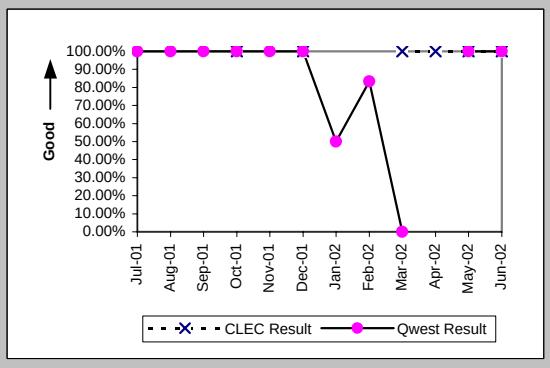
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	29	1	29.00						
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

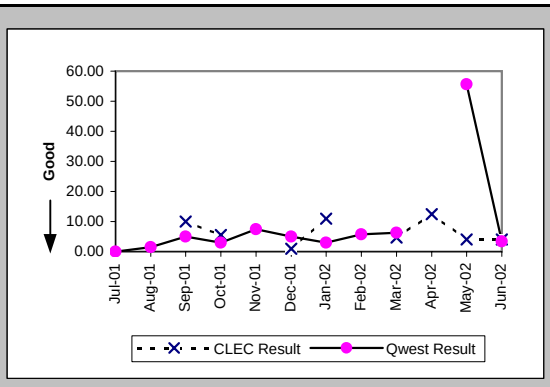
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					1	1	100.00%		
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02					1	2	50.00%		
Feb-02					5	6	83.33%		
Mar-02	3	3	100.00%	0.00%	0	2	0.00%	N/A	
Apr-02	1	1	100.00%	0.00%					
May-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



Checklist #14 - Resale - DS0 Installation

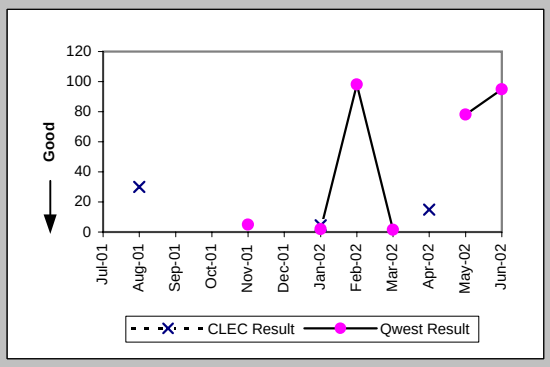
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	4	0.00		
Aug-01					6	4	1.50		
Sep-01	10	1	10.00		5	1	5.00		
Oct-01	11	2	5.50	0.71	6	2	3.00	-0.42	-1.26
Nov-01					15	2	7.50		
Dec-01	1	1	1.00		10	2	5.00		
Jan-02	22	2	11.00	0.00	6	2	3.00	0.91	-0.44
Feb-02					23	4	5.75		
Mar-02	14	3	4.67	2.31	25	4	6.25	-1.65	-2
Apr-02	25	2	12.50	13.44					
May-02	8	2	4.00	0.00	167	3	55.67	-0.73	-1.44
Jun-02	4	1	4.00		17	5	3.40	-0.51	-1.31



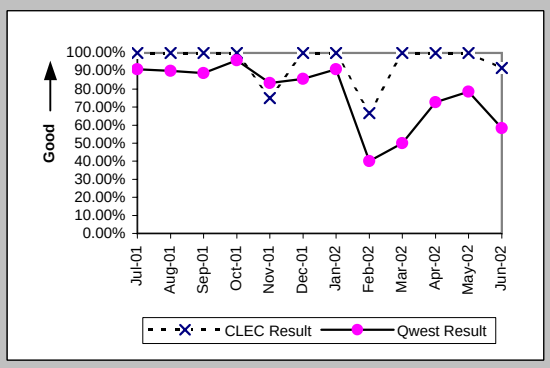
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	30	1	30.00						
Sep-01									
Oct-01									
Nov-01					5	1	5.00		
Dec-01									
Jan-02	9	2	4.50	2.12	2	1	2.00		
Feb-02					98	1	98.00		
Mar-02					3	2	1.50		
Apr-02	15	1	15.00						
May-02					156	2	78.00		
Jun-02					95	1	95.00		



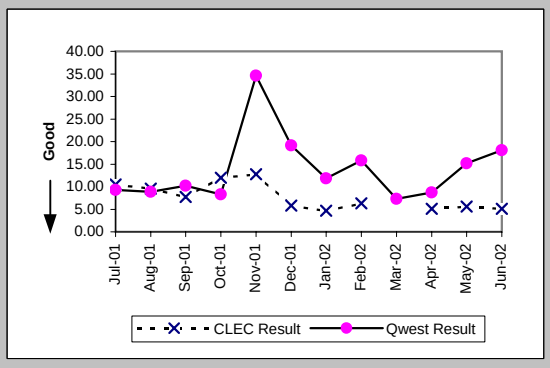
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	10	11	90.91%	-0.62	-1.38
Aug-01	5	5	100.00%	0.00%	9	10	90.00%	-0.61	-1.37
Sep-01	3	3	100.00%	0.00%	8	9	88.89%	-0.53	-1.32
Oct-01	3	3	100.00%	0.00%	24	25	96.00%	-0.33	-1.2
Nov-01	3	4	75.00%	43.30%	5	6	83.33%	0.17	-0.9
Dec-01	5	5	100.00%	0.00%	6	7	85.71%	-0.7	-1.42
Jan-02	3	3	100.00%	0.00%	20	22	90.91%	-0.51	-1.31
Feb-02	4	6	66.67%	47.14%	8	20	40.00%	-1.17	-1.71
Mar-02	3	3	100.00%	0.00%	4	8	50.00%	-1.48	-1.9
Apr-02	18	18	100.00%	0.00%	8	11	72.73%	-1.6	-1.97
May-02	13	13	100.00%	0.00%	22	28	78.57%	-1.56	-1.95
Jun-02	11	12	91.67%	27.64%	7	12	58.33%	-1.66	-2.01



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

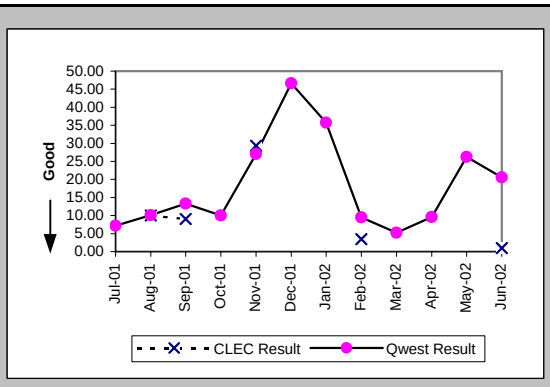
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	2	10.50	3.54	186	20	9.30	0.46	-0.72
Aug-01	67	7	9.57	8.22	221	25	8.84	0.24	-0.86
Sep-01	31	4	7.75	5.56	163	16	10.19	-0.39	-1.24
Oct-01	36	3	12.00	8.66	333	40	8.32	1.04	-0.37
Nov-01	64	5	12.80	11.14	692	20	34.60	-0.97	-1.59
Dec-01	29	5	5.80	1.10	211	11	19.18	-0.72	-1.44
Jan-02	14	3	4.67	1.53	332	28	11.86	-0.52	-1.32
Feb-02	19	3	6.33	1.53	553	35	15.80	-1.65	-2.01
Mar-02					95	13	7.31		
Apr-02	46	9	5.11	1.83	148	17	8.71	-1.51	-1.92
May-02	28	5	5.60	1.52	471	31	15.19	-0.92	-1.56
Jun-02	41	8	5.12	0.99	361	20	18.05	-1.19	-1.73



Checklist #14 - Resale - DS0 Installation

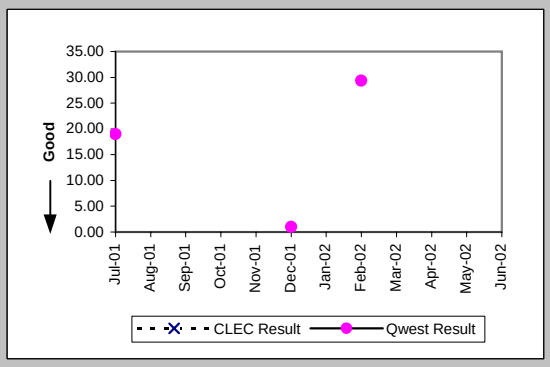
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	7	7.14		
Aug-01	20	2	10.00	12.73	111	11	10.09	-0.01	-1.01
Sep-01	9	1	9.00		80	6	13.33	-0.25	-1.15
Oct-01					90	9	10.00		
Nov-01	88	3	29.33	32.33	405	15	27.00	0.16	-0.9
Dec-01					140	3	46.67		
Jan-02					143	4	35.75		
Feb-02	7	2	3.50	2.12	228	24	9.50	-1.67	-2.02
Mar-02					21	4	5.25		
Apr-02					48	5	9.60		
May-02					236	9	26.22		
Jun-02	1	1	1.00		267	13	20.54	-0.72	-1.44



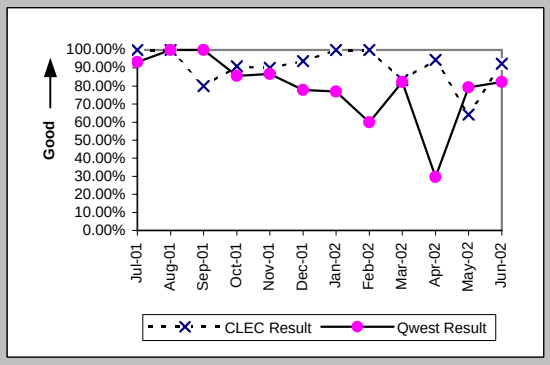
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	1	19.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02					88	3	29.33		
Mar-02									
Apr-02									
May-02									
Jun-02									



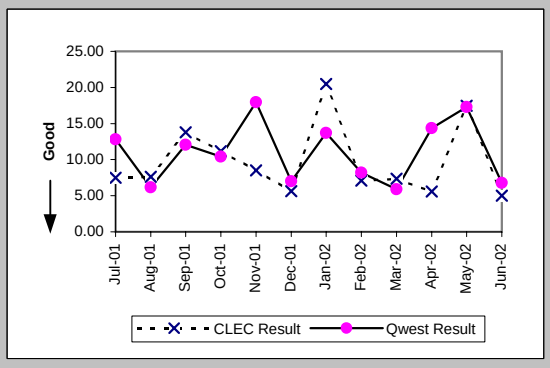
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	17	100.00%	0.00%	14	15	93.33%	-0.75	-1.46
Aug-01	9	9	100.00%	0.00%	17	17	100.00%	N/A	N/A
Sep-01	4	5	80.00%	40.00%	9	9	100.00%	N/A	-0.43
Oct-01	10	11	90.91%	28.75%	6	7	85.71%	-0.31	-1.19
Nov-01	9	10	90.00%	30.00%	13	15	86.67%	-0.24	-1.15
Dec-01	15	16	93.75%	24.21%	7	9	77.78%	-0.92	-1.56
Jan-02	7	7	100.00%	0.00%	10	13	76.92%	-1.17	-1.71
Feb-02	13	13	100.00%	0.00%	9	15	60.00%	-2.15	-2.31
Mar-02	10	12	83.33%	37.27%	14	17	82.35%	-0.07	-1.04
Apr-02	34	36	94.44%	22.91%	8	27	29.63%	-5.58	-4.39
May-02	25	39	64.10%	47.97%	19	24	79.17%	1.24	-0.25
Jun-02	12	13	92.31%	26.65%	37	45	82.22%	-0.84	-1.51



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

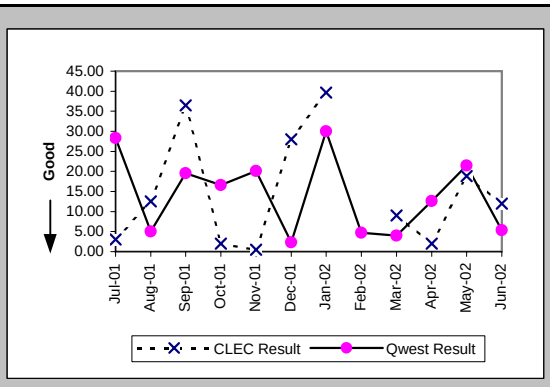
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	120	16	7.50	2.76	282	22	12.82	-1.16	-1.71
Aug-01	84	11	7.64	2.77	160	26	6.15	1.19	-0.28
Sep-01	138	10	13.80	21.90	350	29	12.07	0.33	-0.8
Oct-01	134	12	11.17	16.68	208	20	10.40	0.09	-0.95
Nov-01	102	12	8.50	8.24	359	20	17.95	-1.12	-1.68
Dec-01	96	17	5.65	7.32	133	19	7.00	-1.4	-1.85
Jan-02	164	8	20.50	21.45	219	16	13.69	0.65	-0.6
Feb-02	85	12	7.08	0.67	131	16	8.19	-0.66	-1.4
Mar-02	81	11	7.36	5.35	124	21	5.90	1.27	-0.23
Apr-02	151	27	5.59	1.15	459	32	14.34	-1.44	-1.87
May-02	384	22	17.45	18.05	398	23	17.30	-0.02	-1.01
Jun-02	10	2	5.00	2.83	278	41	6.78	-0.63	-1.38



Checklist #14 - Resale - DS0 Installation

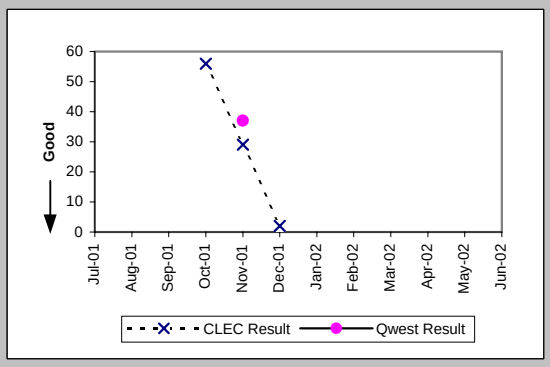
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		198	7	28.29	-1.13	-1.68
Aug-01	25	2	12.50	14.85	10	2	5.00	0.74	-0.55
Sep-01	73	2	36.50	47.38	137	7	19.57	1.18	-0.28
Oct-01	2	1	2.00		83	5	16.60	-0.48	-1.29
Nov-01	1	2	0.50	0.71	141	7	20.14	-1.09	-1.66
Dec-01	28	1	28.00		7	3	2.33	3.72	1.26
Jan-02	119	3	39.67	7.51	150	5	30.00	0.56	-0.66
Feb-02					28	6	4.67		
Mar-02	18	2	9.00	11.31	16	4	4.00	1.37	-0.17
Apr-02	4	2	2.00	1.41	278	22	12.64	-0.53	-1.32
May-02	264	14	18.86	18.49	279	13	21.46	-0.18	-1.11
Jun-02	12	1	12.00		64	12	5.33	1.08	-0.34



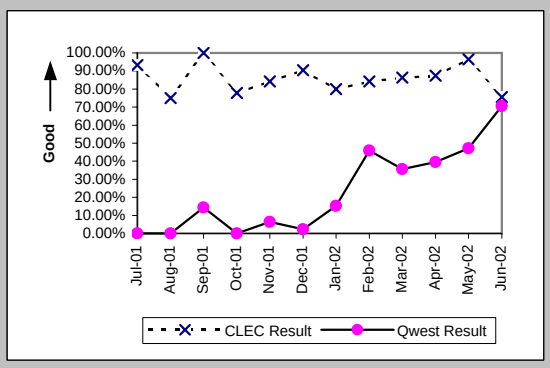
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	56	1	56.00						
Nov-01	29	1	29.00		74	2	37.00	-0.36	-1.22
Dec-01	2	1	2.00						
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



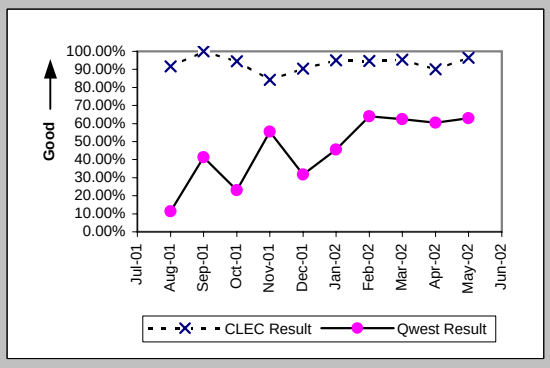
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	42	45	93.33%	24.94%	0	64	0.00%	N/A	
Aug-01	18	24	75.00%	43.30%	0	62	0.00%	N/A	
Sep-01	20	20	100.00%	0.00%	9	63	14.29%	-9.54	-6.8
Oct-01	14	18	77.78%	41.57%	0	65	0.00%	N/A	
Nov-01	16	19	84.21%	36.46%	4	63	6.35%	-12.2	-8.42
Dec-01	19	21	90.48%	29.35%	1	44	2.27%	-22.31	-14.57
Jan-02	16	20	80.00%	40.00%	7	46	15.22%	-6.73	-5.09
Feb-02	16	19	84.21%	36.46%	28	61	45.90%	-2.93	-2.78
Mar-02	19	22	86.36%	34.32%	20	56	35.71%	-4.2	-3.55
Apr-02	35	40	87.50%	33.07%	21	53	39.62%	-4.67	-3.84
May-02	54	56	96.43%	18.56%	33	70	47.14%	-5.51	-4.35
Jun-02	31	41	75.61%	42.94%	60	85	70.59%	-0.58	-1.35



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

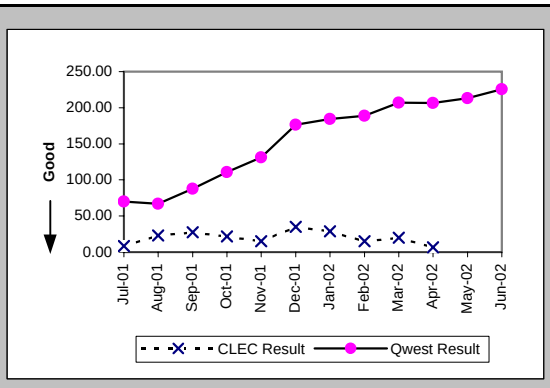
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	22	24	91.67%	27.64%	7	62	11.29%	-10.56	-7.42
Sep-01	20	20	100.00%	0.00%	26	63	41.27%	-4.65	-3.83
Oct-01	17	18	94.44%	22.91%	15	65	23.08%	-6.36	-4.87
Nov-01	16	19	84.21%	36.46%	35	63	55.56%	-2.2	-2.34
Dec-01	19	21	90.48%	29.35%	14	44	31.82%	-4.75	-3.89
Jan-02	19	20	95.00%	21.79%	21	46	45.65%	-3.7	-3.25
Feb-02	18	19	94.74%	22.33%	39	61	63.93%	-2.44	-2.48
Mar-02	21	22	95.45%	20.83%	35	56	62.50%	-2.71	-2.64
Apr-02	36	40	90.00%	30.00%	32	53	60.38%	-2.89	-2.76
May-02	54	56	96.43%	18.56%	44	70	62.86%	-3.88	-3.36
Jun-02									



Checklist #14 - Resale - DS0 Installation

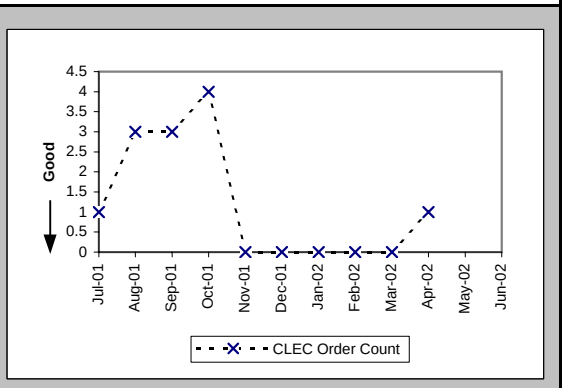
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	34	4	8.50	7.51	1749	25	69.96	-1.53	-1.93
Aug-01	186	8	23.25	21.38	2139	32	66.84	-1.43	-1.87
Sep-01	137	5	27.40	19.01	2287	26	87.96	-1.46	-1.89
Oct-01	108	5	21.60	34.56	2664	24	111.00	-1.99	-2.21
Nov-01	15	1	15.00		2623	20	131.15	-1.08	-1.66
Dec-01	70	2	35.00	0.00	6344	36	176.22	-2.54	-2.54
Jan-02	58	2	29.00	39.60	6638	36	184.39	-2.24	-2.36
Feb-02	15	1	15.00		6794	36	188.72	-1.64	-2
Mar-02	40	2	20.00	22.63	7460	36	207.22	-2.37	-2.44
Apr-02	13	2	6.50	9.19	8269	40	206.72	-2.23	-2.36
May-02					8956	42	213.24		
Jun-02					9470	42	225.48		



Checklist #14 - Resale - DS0 Installation

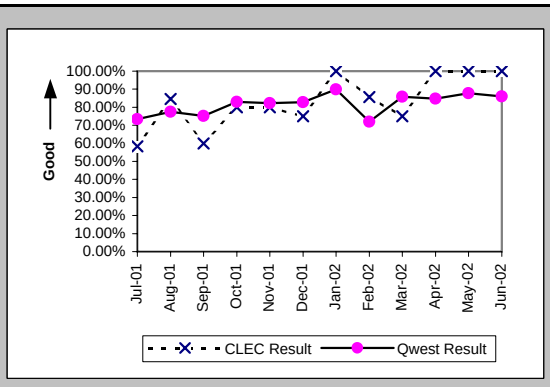
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	1
Aug-01	3
Sep-01	3
Oct-01	4
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

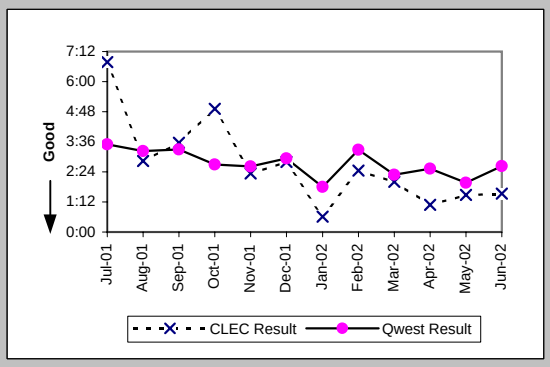
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	12	58.33%	49.30%	587	799	73.47%	1.13	-0.31
Aug-01	11	13	84.62%	36.08%	597	770	77.53%	-0.61	-1.37
Sep-01	3	5	60.00%	48.99%	392	522	75.10%	0.72	-0.56
Oct-01	8	10	80.00%	40.00%	576	694	83.00%	0.29	-0.82
Nov-01	8	10	80.00%	40.00%	433	526	82.32%	0.23	-0.86
Dec-01	3	4	75.00%	43.30%	355	429	82.75%	0.4	-0.75
Jan-02	9	9	100.00%	0.00%	427	475	89.89%	-1	-1.61
Feb-02	6	7	85.71%	34.99%	408	567	71.96%	-0.81	-1.49
Mar-02	3	4	75.00%	43.30%	423	493	85.80%	0.57	-0.65
Apr-02	9	9	100.00%	0.00%	459	542	84.69%	-1.27	-1.77
May-02	5	5	100.00%	0.00%	450	513	87.72%	-0.83	-1.51
Jun-02	9	9	100.00%	0.00%	427	497	85.92%	-1.2	-1.73



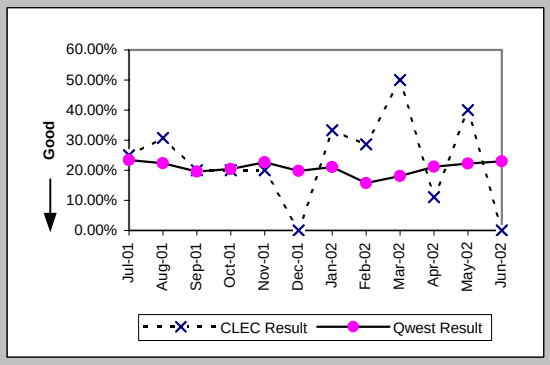
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	81:29	12	6:47	12:38	2800:19	799	3:30	1.79	0.09
Aug-01	36:55	13	2:50	3:51	2489:42	770	3:14	-0.26	-1.16
Sep-01	17:48	5	3:34	3:17	1719:25	522	3:18	0.42	-0.74
Oct-01	49:14	10	4:55	8:55	1870:31	694	2:42	1.64	-0.01
Nov-01	23:23	10	2:20	2:39	1376:19	526	2:37	-0.21	-1.13
Dec-01	11:12	4	2:48	2:10	1258:21	429	2:56	-0.03	-1.02
Jan-02	5:31	9	0:37	0:44	851:14	475	1:48	-1.33	-1.81
Feb-02	17:12	7	2:27	2:56	1863:58	567	3:17	-0.55	-1.34
Mar-02	8:01	4	2:00	3:44	1127:36	493	2:17	-0.14	-1.09
Apr-02	9:41	9	1:05	1:02	1373:08	542	2:32	-0.62	-1.38
May-02	7:26	5	1:29	0:42	1005:23	513	1:58	-0.36	-1.22
Jun-02	13:44	9	1:32	1:06	1311:07	497	2:38	-0.33	-1.2



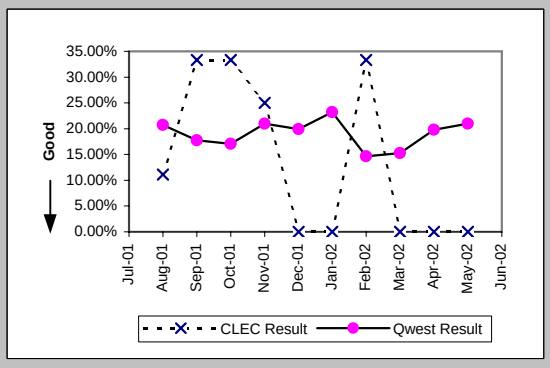
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	12	25.00%	43.30%	187	799	23.40%	0.16	-0.9
Aug-01	4	13	30.77%	46.15%	172	770	22.34%	0.72	-0.56
Sep-01	1	5	20.00%	40.00%	102	522	19.54%	0.08	-0.95
Oct-01	2	10	20.00%	40.00%	142	694	20.46%	-0.04	-1.02
Nov-01	2	10	20.00%	40.00%	119	526	22.62%	-0.2	-1.12
Dec-01	0	4	0.00%	0.00%	85	429	19.81%	-0.99	-1.6
Jan-02	3	9	33.33%	47.14%	100	475	21.05%	0.86	-0.48
Feb-02	2	7	28.57%	45.18%	89	567	15.70%	0.87	-0.47
Mar-02	2	4	50.00%	50.00%	89	493	18.05%	1.38	-0.16
Apr-02	1	9	11.11%	31.43%	115	542	21.22%	-0.74	-1.45
May-02	2	5	40.00%	48.99%	114	513	22.22%	0.87	-0.47
Jun-02	0	9	0.00%	0.00%	114	497	22.94%	-1.62	-1.99



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

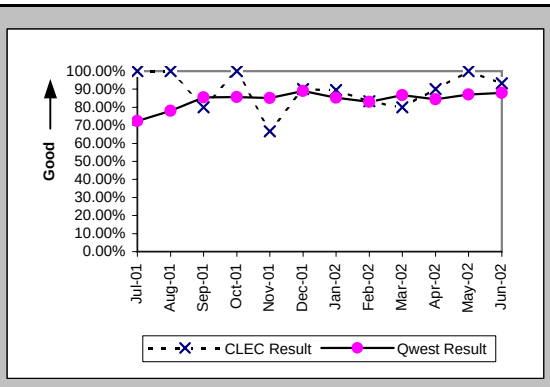
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	9	11.11%	31.43%	110	531	20.72%	-0.71	-1.43
Sep-01	1	3	33.33%	47.14%	59	332	17.77%	0.62	-0.63
Oct-01	2	6	33.33%	47.14%	77	452	17.04%	0.96	-0.42
Nov-01	1	4	25.00%	43.30%	61	291	20.96%	0.22	-0.87
Dec-01	0	3	0.00%	0.00%	54	271	19.93%	-0.86	-1.52
Jan-02	0	1	0.00%	0.00%	67	289	23.18%	-0.55	-1.33
Feb-02	1	3	33.33%	47.14%	62	423	14.66%	0.77	-0.53
Mar-02	0	2	0.00%	0.00%	50	327	15.29%	-0.6	-1.36
Apr-02	0	3	0.00%	0.00%	66	333	19.82%	-0.86	-1.52
May-02	0	3	0.00%	0.00%	67	319	21.00%	-0.89	-1.54
Jun-02									



Checklist #14 - Resale - DS0 Repair

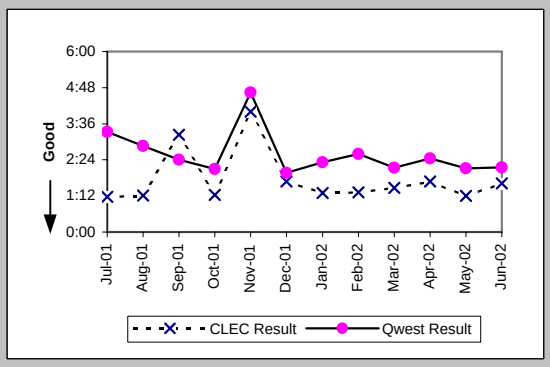
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	341	471	72.40%	-1.93	-2.17
Aug-01	5	5	100.00%	0.00%	431	552	78.08%	-1.18	-1.72
Sep-01	4	5	80.00%	40.00%	444	520	85.38%	0.36	-0.78
Oct-01	8	8	100.00%	0.00%	321	375	85.60%	-1.15	-1.7
Nov-01	6	9	66.67%	47.14%	290	341	85.04%	1.36	-0.17
Dec-01	9	10	90.00%	30.00%	314	353	88.95%	-0.1	-1.06
Jan-02	17	19	89.47%	30.69%	215	252	85.32%	-0.49	-1.3
Feb-02	5	6	83.33%	37.27%	272	328	82.93%	-0.03	-1.02
Mar-02	4	5	80.00%	40.00%	347	400	86.75%	0.44	-0.73
Apr-02	9	10	90.00%	30.00%	248	294	84.35%	-0.48	-1.29
May-02	12	12	100.00%	0.00%	289	332	87.05%	-1.31	-1.8
Jun-02	14	15	93.33%	24.94%	320	364	87.91%	-0.63	-1.38



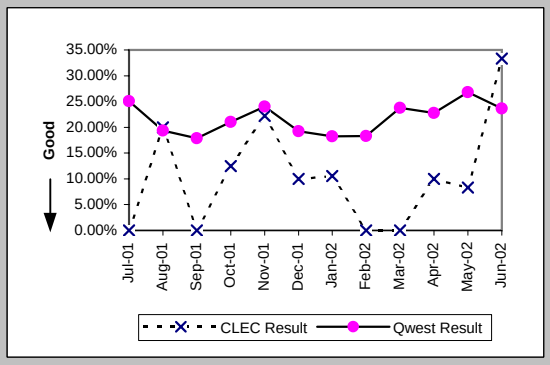
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11:42	10	1:10	1:09	1569:01	471	3:20	-1.29	-1.79
Aug-01	6:05	5	1:13	0:39	1578:24	552	2:52	-0.82	-1.5
Sep-01	16:09	5	3:14	1:59	1247:16	520	2:24	0.87	-0.47
Oct-01	9:54	8	1:14	0:59	787:20	375	2:06	-0.99	-1.6
Nov-01	36:02	9	4:00	5:14	1578:14	341	4:38	-0.07	-1.04
Dec-01	16:51	10	1:41	1:47	695:54	353	1:58	-0.37	-1.23
Jan-02	24:43	19	1:18	1:37	584:00	252	2:19	-1.14	-1.7
Feb-02	7:54	6	1:19	2:10	851:30	328	2:36	-0.87	-1.53
Mar-02	7:22	5	1:28	1:31	854:41	400	2:08	-0.51	-1.31
Apr-02	16:50	10	1:41	1:41	721:35	294	2:27	-0.79	-1.48
May-02	14:24	12	1:12	1:16	705:24	332	2:07	-0.98	-1.6
Jun-02	24:09	15	1:37	1:47	782:25	364	2:09	-0.8	-1.48



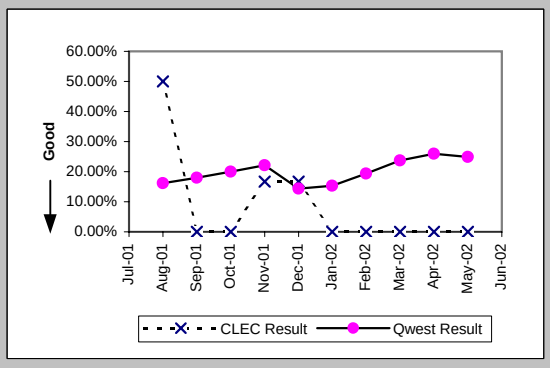
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	10	0.00%	0.00%	118	471	25.05%	-1.81	-2.1
Aug-01	1	5	20.00%	40.00%	107	552	19.38%	0.09	-0.95
Sep-01	0	5	0.00%	0.00%	93	520	17.88%	-1.04	-1.63
Oct-01	1	8	12.50%	33.07%	79	375	21.07%	-0.59	-1.36
Nov-01	2	9	22.22%	41.57%	82	341	24.05%	-0.13	-1.08
Dec-01	1	10	10.00%	30.00%	68	353	19.26%	-0.73	-1.45
Jan-02	2	19	10.53%	30.69%	46	252	18.25%	-0.84	-1.51
Feb-02	0	6	0.00%	0.00%	60	328	18.29%	-1.15	-1.7
Mar-02	0	5	0.00%	0.00%	95	400	23.75%	-1.24	-1.75
Apr-02	1	10	10.00%	30.00%	67	294	22.79%	-0.95	-1.58
May-02	1	12	8.33%	27.64%	89	332	26.81%	-1.42	-1.86
Jun-02	5	15	33.33%	47.14%	86	364	23.63%	0.85	-0.48



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

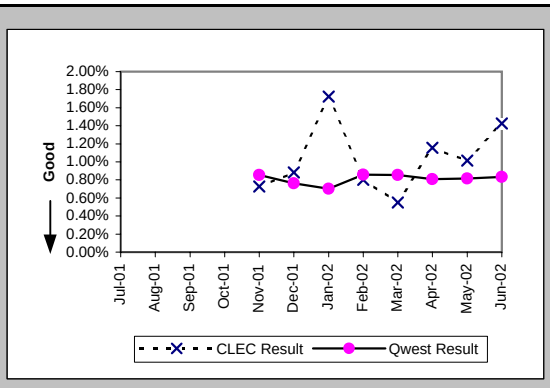
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%	60	372	16.13%	0.99	-0.4
Sep-01	0	4	0.00%	0.00%	69	384	17.97%	-0.93	-1.57
Oct-01	0	1	0.00%	0.00%	45	225	20.00%	-0.5	-1.3
Nov-01	1	6	16.67%	37.27%	52	235	22.13%	-0.32	-1.19
Dec-01	1	6	16.67%	37.27%	32	223	14.35%	0.19	-0.88
Jan-02	0	8	0.00%	0.00%	24	157	15.29%	-1.17	-1.71
Feb-02	0	1	0.00%	0.00%	43	222	19.37%	-0.49	-1.3
Mar-02	0	3	0.00%	0.00%	63	266	23.68%	-0.96	-1.58
Apr-02	0	6	0.00%	0.00%	52	200	26.00%	-1.43	-1.87
May-02	0	3	0.00%	0.00%	51	205	24.88%	-0.99	-1.6
Jun-02									



Checklist #14 - Resale - DS0 Repair

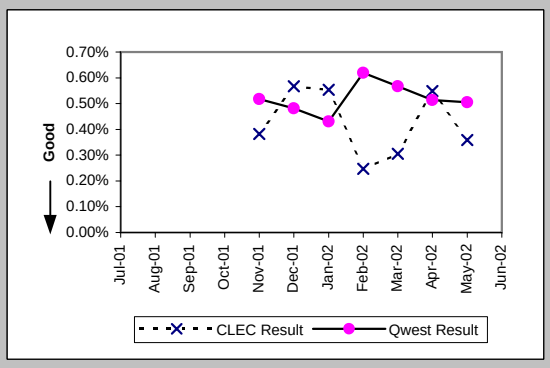
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	19	2618	0.73%	8.49%	867	101594	0.85%	-0.7	-1.43
Dec-01	14	1585	0.88%	9.36%	782	102477	0.76%	0.55	-0.67
Jan-02	28	1626	1.72%	13.01%	727	103440	0.70%	4.88	1.97
Feb-02	13	1623	0.80%	8.91%	895	104168	0.86%	-0.25	-1.15
Mar-02	9	1637	0.55%	7.39%	893	104582	0.85%	-1.33	-1.81
Apr-02	19	1641	1.16%	10.70%	836	103609	0.81%	1.58	-0.04
May-02	17	1674	1.02%	10.03%	845	103664	0.82%	0.9	-0.45
Jun-02	24	1683	1.43%	11.86%	861	103450	0.83%	2.66	0.62



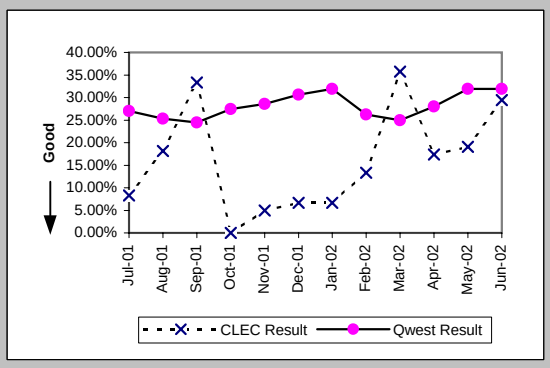
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	10	2618	0.38%	6.17%	526	101594	0.52%	-0.96	-1.58
Dec-01	9	1585	0.57%	7.51%	494	102477	0.48%	0.49	-0.7
Jan-02	9	1626	0.55%	7.42%	446	103440	0.43%	0.75	-0.55
Feb-02	4	1623	0.25%	4.96%	645	104168	0.62%	-1.9	-2.15
Mar-02	5	1637	0.31%	5.52%	593	104582	0.57%	-1.4	-1.85
Apr-02	9	1641	0.55%	7.39%	533	103609	0.51%	0.19	-0.88
May-02	6	1674	0.36%	5.98%	524	103664	0.51%	-0.84	-1.51
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

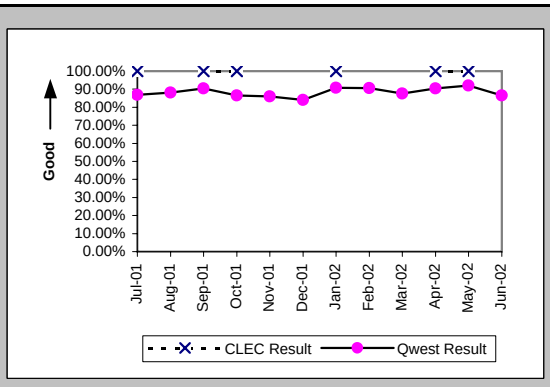
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	24	8.33%	27.64%	471	1741	27.05%	-2.05	-2.25
Aug-01	4	22	18.18%	38.57%	448	1770	25.31%	-0.76	-1.46
Sep-01	5	15	33.33%	47.14%	338	1380	24.49%	0.78	-0.52
Oct-01	0	18	0.00%	0.00%	405	1474	27.48%	-2.6	-2.58
Nov-01	1	20	5.00%	21.79%	347	1214	28.58%	-2.32	-2.41
Dec-01	1	15	6.67%	24.94%	345	1127	30.61%	-2	-2.22
Jan-02	2	30	6.67%	24.94%	341	1068	31.93%	-2.93	-2.78
Feb-02	2	15	13.33%	33.99%	318	1213	26.22%	-1.13	-1.69
Mar-02	5	14	35.71%	47.92%	297	1190	24.96%	0.9	-0.45
Apr-02	4	23	17.39%	37.90%	325	1161	27.99%	-1.12	-1.68
May-02	4	21	19.05%	39.27%	396	1241	31.91%	-1.25	-1.76
Jun-02	10	34	29.41%	45.56%	403	1264	31.88%	-0.31	-1.19



Checklist #14 - Resale - DS1 Installation

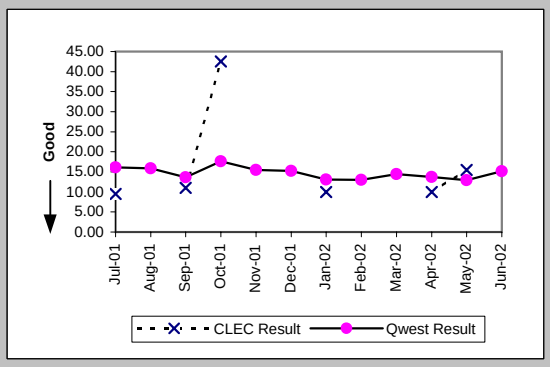
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	483	556	86.87%	-0.39	-1.24
Aug-01					594	674	88.13%		
Sep-01	1	1	100.00%	0.00%	497	550	90.36%	-0.33	-1.2
Oct-01	1	1	100.00%	0.00%	614	709	86.60%	-0.39	-1.24
Nov-01					553	643	86.00%		
Dec-01					433	515	84.08%		
Jan-02	1	1	100.00%	0.00%	604	665	90.83%	-0.32	-1.19
Feb-02					570	629	90.62%		
Mar-02					455	519	87.67%		
Apr-02	1	1	100.00%	0.00%	612	677	90.40%	-0.33	-1.2
May-02	1	1	100.00%	0.00%	619	673	91.98%	-0.3	-1.18
Jun-02					608	703	86.49%		



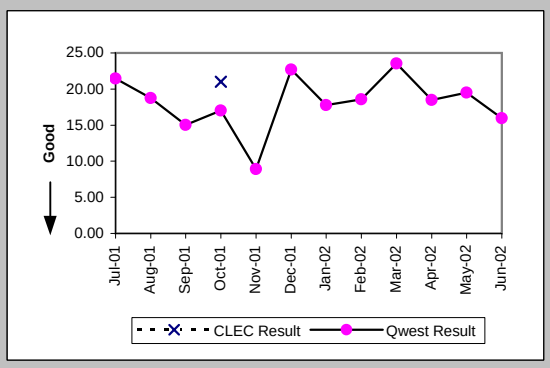
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	2	9.50	2.12	13333	829	16.08	-0.6	-1.36
Aug-01					15588	982	15.87		
Sep-01	11	1	11.00		11688	856	13.65	-0.24	-1.15
Oct-01	85	2	42.50	10.61	19055	1079	17.66	1.71	0.04
Nov-01					13964	901	15.50		
Dec-01					10358	679	15.25		
Jan-02	10	1	10.00		10859	831	13.07	-0.29	-1.18
Feb-02					9711	748	12.98		
Mar-02					8945	620	14.43		
Apr-02	10	1	10.00		11057	807	13.70	-0.34	-1.21
May-02	31	2	15.50	14.85	10166	787	12.92	0.77	-0.53
Jun-02					12949	854	15.16		



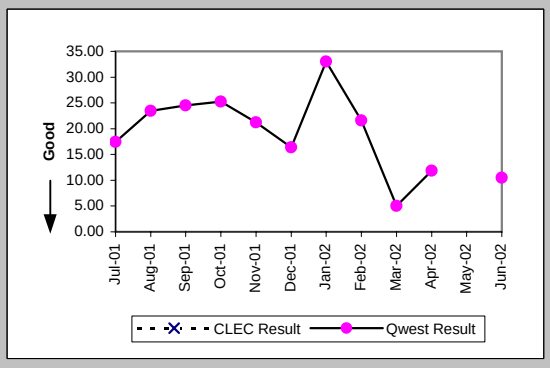
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3090	144	21.46		
Aug-01					3154	168	18.77		
Sep-01					1939	129	15.03		
Oct-01	63	3	21.00	21.17	3523	207	17.02	0.57	-0.65
Nov-01					2953	332	8.89		
Dec-01					3180	140	22.71		
Jan-02					1634	92	17.76		
Feb-02					1543	83	18.59		
Mar-02					2331	99	23.55		
Apr-02					1681	91	18.47		
May-02					1404	72	19.50		
Jun-02					2056	129	15.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

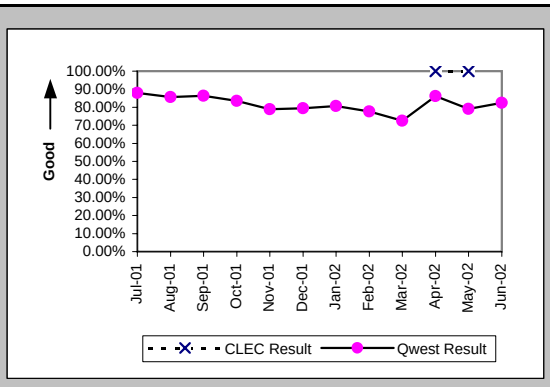
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					349	20	17.45		
Aug-01					399	17	23.47		
Sep-01					196	8	24.50		
Oct-01					455	18	25.28		
Nov-01					510	24	21.25		
Dec-01					164	10	16.40		
Jan-02					297	9	33.00		
Feb-02					108	5	21.60		
Mar-02					5	1	5.00		
Apr-02					71	6	11.83		
May-02									
Jun-02					63	6	10.50		



Checklist #14 - Resale - DS1 Installation

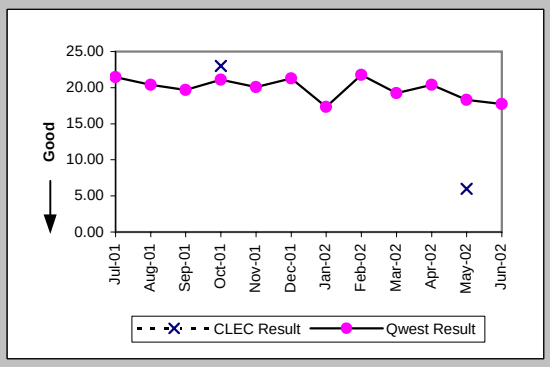
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					174	198	87.88%		
Aug-01					161	188	85.64%		
Sep-01					120	139	86.33%		
Oct-01					131	157	83.44%		
Nov-01					135	171	78.95%		
Dec-01					120	151	79.47%		
Jan-02					134	166	80.72%		
Feb-02					136	175	77.71%		
Mar-02					148	204	72.55%		
Apr-02	2	2	100.00%	0.00%	137	159	86.16%	-0.56	-1.34
May-02	1	1	100.00%	0.00%	136	172	79.07%	-0.51	-1.31
Jun-02					197	239	82.43%		



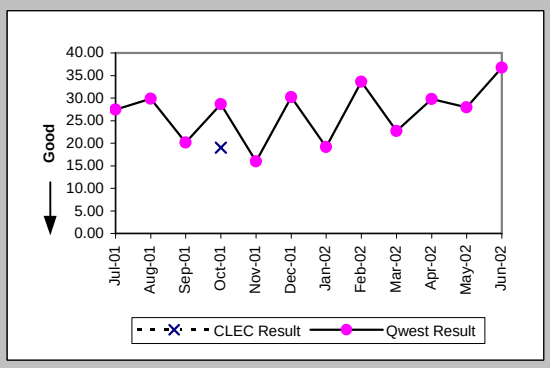
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6261	292	21.44		
Aug-01					6366	312	20.40		
Sep-01					4405	224	19.67		
Oct-01	23	1	23.00		5825	276	21.11	0.72	-0.56
Nov-01					5066	252	20.10		
Dec-01					4252	200	21.26		
Jan-02					4224	244	17.31		
Feb-02					5314	244	21.78		
Mar-02					5036	262	19.22		
Apr-02					4732	232	20.40		
May-02	6	1	6.00		4080	223	18.30	-0.58	-1.35
Jun-02					5113	288	17.75		



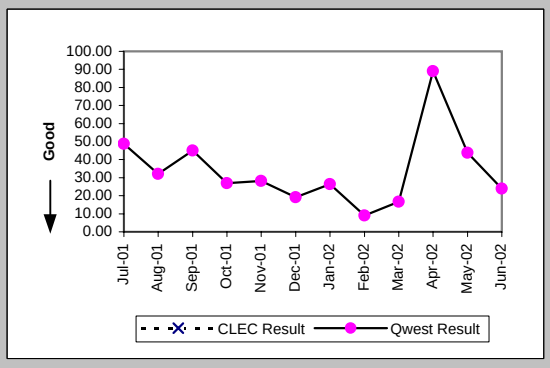
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2169	79	27.46		
Aug-01					2540	85	29.88		
Sep-01					1270	63	20.16		
Oct-01	38	2	19.00	26.87	2291	80	28.64	-0.39	-1.24
Nov-01					1740	109	15.96		
Dec-01					1723	57	30.23		
Jan-02					940	49	19.18		
Feb-02					2692	80	33.65		
Mar-02					1794	79	22.71		
Apr-02					1609	54	29.80		
May-02					1479	53	27.91		
Jun-02					2130	58	36.72		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

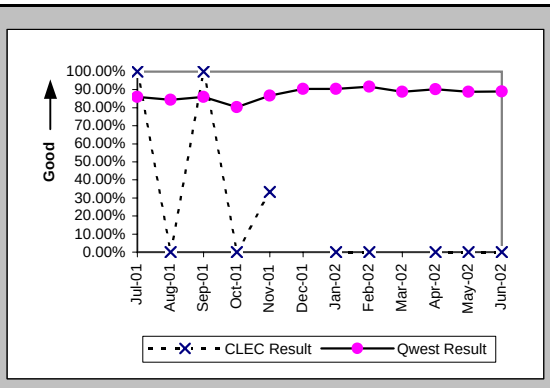
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					390	8	48.75		
Aug-01					193	6	32.17		
Sep-01					90	2	45.00		
Oct-01					189	7	27.00		
Nov-01					282	10	28.20		
Dec-01					96	5	19.20		
Jan-02					185	7	26.43		
Feb-02					18	2	9.00		
Mar-02					50	3	16.67		
Apr-02					89	1	89.00		
May-02					175	4	43.75		
Jun-02					72	3	24.00		



Checklist #14 - Resale - DS1 Installation

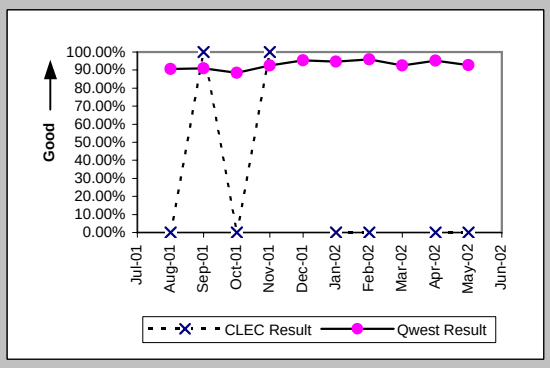
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	983	1143	86.00%	-0.57	-1.35
Aug-01	0	1	0.00%	0.00%	1043	1237	84.32%	1.42	-0.14
Sep-01	1	1	100.00%	0.00%	1045	1214	86.08%	-0.4	-1.24
Oct-01	0	4	0.00%	0.00%	989	1232	80.28%	3.2	0.95
Nov-01	1	3	33.33%	47.14%	1099	1268	86.67%	1.97	0.2
Dec-01					959	1060	90.47%		
Jan-02	0	1	0.00%	0.00%	924	1021	90.50%	1.68	0.02
Feb-02	0	1	0.00%	0.00%	962	1050	91.62%	1.74	0.06
Mar-02					864	973	88.80%		
Apr-02	0	2	0.00%	0.00%	900	998	90.18%	2.61	0.59
May-02	0	3	0.00%	0.00%	930	1047	88.83%	3.23	0.96
Jun-02	0	2	0.00%	0.00%	974	1094	89.03%	2.53	0.54



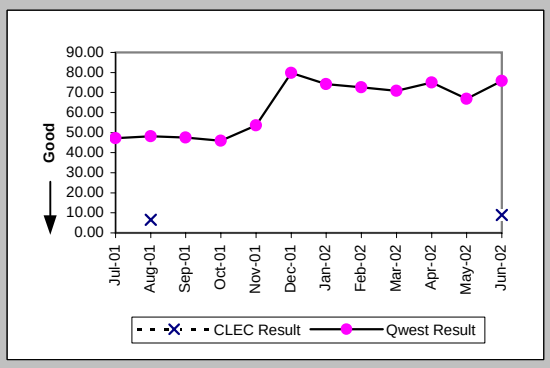
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1121	1237	90.62%	1.68	0.02
Sep-01	1	1	100.00%	0.00%	1105	1214	91.02%	-0.31	-1.19
Oct-01	0	4	0.00%	0.00%	1090	1232	88.47%	3.78	1.3
Nov-01	3	3	100.00%	0.00%	1173	1268	92.51%	-0.49	-1.3
Dec-01					1012	1060	95.47%		
Jan-02	0	1	0.00%	0.00%	966	1021	94.61%	1.93	0.18
Feb-02	0	1	0.00%	0.00%	1007	1050	95.90%	2.05	0.25
Mar-02					901	973	92.60%		
Apr-02	0	2	0.00%	0.00%	950	998	95.19%	3.07	0.87
May-02	0	3	0.00%	0.00%	971	1047	92.74%	3.58	1.18
Jun-02									



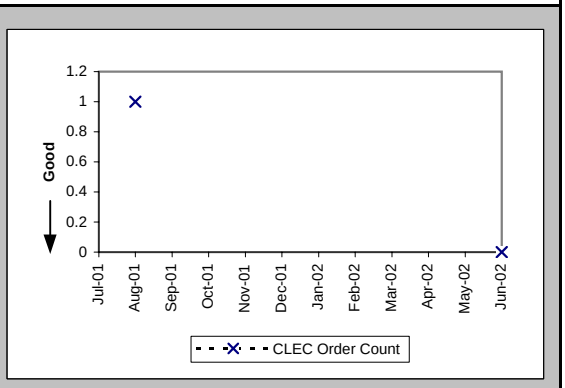
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10819	229	47.24		
Aug-01	13	2	6.50	7.78	11654	242	48.16	-0.88	-1.53
Sep-01					11610	244	47.58		
Oct-01					11196	244	45.89		
Nov-01					11597	216	53.69		
Dec-01					10604	133	79.73		
Jan-02					11655	157	74.24		
Feb-02					12784	176	72.64		
Mar-02					12182	172	70.83		
Apr-02					13651	182	75.01		
May-02					13579	203	66.89		
Jun-02	9	1	9.00		13259	175	75.77	-0.69	-1.42



Checklist #14 - Resale - DS1 Installation

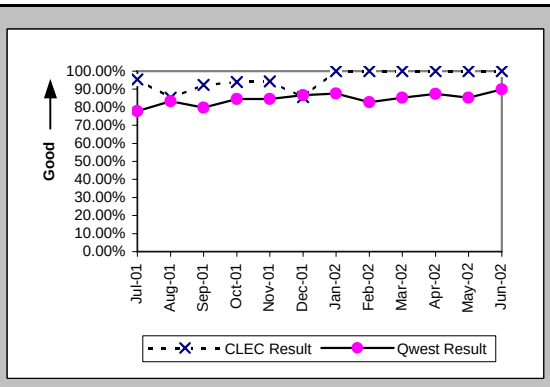
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	1
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0



Checklist #14 - Resale - DS1 Repair

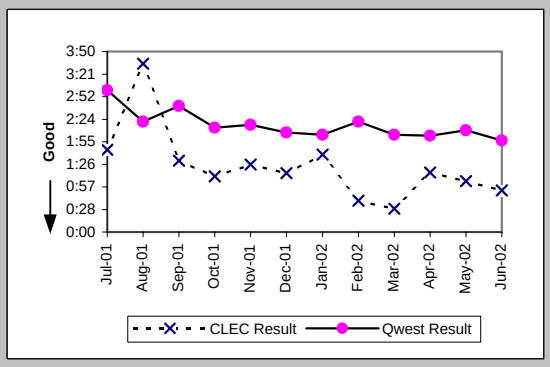
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	22	95.45%	20.83%	1053	1354	77.77%	-1.98	-2.2
Aug-01	35	41	85.37%	35.34%	1089	1307	83.32%	-0.35	-1.21
Sep-01	12	13	92.31%	26.65%	924	1157	79.86%	-1.11	-1.68
Oct-01	31	33	93.94%	23.86%	1093	1291	84.66%	-1.46	-1.89
Nov-01	33	35	94.29%	23.21%	879	1039	84.60%	-1.56	-1.95
Dec-01	6	7	85.71%	34.99%	723	834	86.69%	0.14	-0.91
Jan-02	6	6	100.00%	0.00%	816	931	87.65%	-0.92	-1.56
Feb-02	4	4	100.00%	0.00%	696	841	82.76%	-0.91	-1.55
Mar-02	10	10	100.00%	0.00%	805	944	85.28%	-1.31	-1.79
Apr-02	10	10	100.00%	0.00%	823	942	87.37%	-1.2	-1.73
May-02	12	12	100.00%	0.00%	847	994	85.21%	-1.43	-1.87
Jun-02	13	13	100.00%	0.00%	876	974	89.94%	-1.2	-1.73



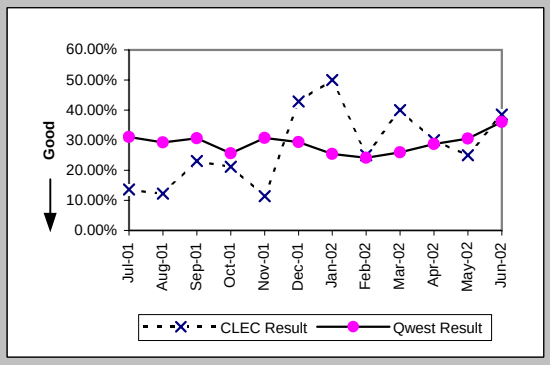
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	38:40	22	1:45	2:18	4087:45	1354	3:01	-0.9	-1.55
Aug-01	146:43	41	3:35	15:26	3070:32	1307	2:21	1.73	0.05
Sep-01	19:39	13	1:31	2:41	3098:16	1157	2:41	-1.02	-1.62
Oct-01	39:08	33	1:11	1:20	2867:54	1291	2:13	-1.77	-2.07
Nov-01	49:53	35	1:26	1:13	2371:22	1039	2:17	-1.35	-1.82
Dec-01	8:48	7	1:15	1:39	1767:12	834	2:07	-0.67	-1.41
Jan-02	9:54	6	1:39	1:47	1916:59	931	2:04	-0.27	-1.16
Feb-02	2:39	4	0:40	1:09	1978:47	841	2:21	-0.94	-1.57
Mar-02	5:00	10	0:30	0:58	1953:47	944	2:04	-1.67	-2.02
Apr-02	12:39	10	1:16	1:01	1926:06	942	2:03	-0.49	-1.3
May-02	12:59	12	1:05	0:47	2149:14	994	2:10	-1.02	-1.62
Jun-02	11:28	13	0:53	0:52	1895:16	974	1:57	-1.56	-1.95



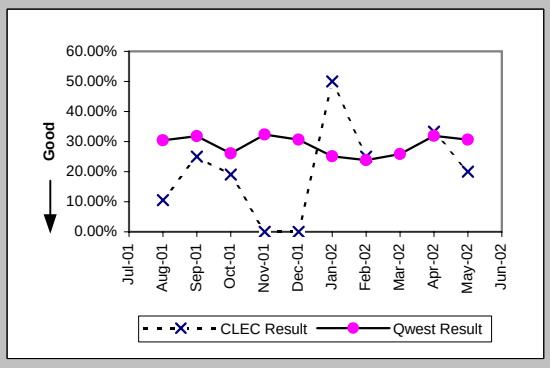
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	22	13.64%	34.32%	421	1354	31.09%	-1.75	-2.07
Aug-01	5	41	12.20%	32.72%	382	1307	29.23%	-2.36	-2.44
Sep-01	3	13	23.08%	42.13%	354	1157	30.60%	-0.59	-1.36
Oct-01	7	33	21.21%	40.88%	331	1291	25.64%	-0.58	-1.35
Nov-01	4	35	11.43%	31.82%	319	1039	30.70%	-2.43	-2.48
Dec-01	3	7	42.86%	49.49%	245	834	29.38%	0.75	-0.55
Jan-02	3	6	50.00%	50.00%	237	931	25.46%	1.25	-0.24
Feb-02	1	4	25.00%	43.30%	203	841	24.14%	0.09	-0.95
Mar-02	4	10	40.00%	48.99%	245	944	25.95%	0.97	-0.41
Apr-02	3	10	30.00%	45.83%	271	942	28.77%	0.11	-0.93
May-02	3	12	25.00%	43.30%	303	994	30.48%	-0.41	-1.25
Jun-02	5	13	38.46%	48.65%	351	974	36.04%	0.19	-0.88



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

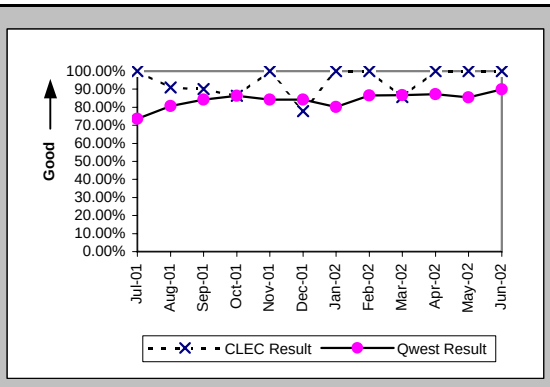
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	19	10.53%	30.69%	252	829	30.40%	-1.86	-2.13
Sep-01	2	8	25.00%	43.30%	244	767	31.81%	-0.41	-1.25
Oct-01	4	21	19.05%	39.27%	205	788	26.02%	-0.72	-1.44
Nov-01	0	20	0.00%	0.00%	198	613	32.30%	-3.04	-2.85
Dec-01	0	1	0.00%	0.00%	153	500	30.60%	-0.66	-1.4
Jan-02	2	4	50.00%	50.00%	138	550	25.09%	1.01	-0.39
Feb-02	1	4	25.00%	43.30%	123	516	23.84%	0.09	-0.94
Mar-02					151	584	25.86%		
Apr-02	2	6	33.33%	47.14%	179	560	31.96%	0.09	-0.94
May-02	1	5	20.00%	40.00%	207	676	30.62%	-0.51	-1.31
Jun-02									



Checklist #14 - Resale - DS1 Repair

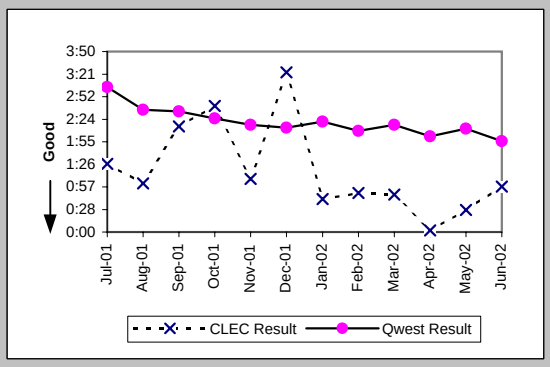
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	14	100.00%	0.00%	330	448	73.66%	-2.2	-2.34
Aug-01	20	22	90.91%	28.75%	349	433	80.60%	-1.19	-1.73
Sep-01	9	10	90.00%	30.00%	309	367	84.20%	-0.5	-1.3
Oct-01	19	22	86.36%	34.32%	331	383	86.42%	0.05	-0.97
Nov-01	9	9	100.00%	0.00%	262	311	84.24%	-1.28	-1.78
Dec-01	7	9	77.78%	41.57%	240	285	84.21%	0.53	-0.68
Jan-02	8	8	100.00%	0.00%	233	291	80.07%	-1.39	-1.85
Feb-02	5	5	100.00%	0.00%	281	325	86.46%	-0.88	-1.53
Mar-02	6	7	85.71%	34.99%	294	339	86.73%	0.13	-0.92
Apr-02	3	3	100.00%	0.00%	281	322	87.27%	-0.66	-1.4
May-02	4	4	100.00%	0.00%	266	311	85.53%	-0.82	-1.5
Jun-02	7	7	100.00%	0.00%	303	337	89.91%	-0.88	-1.53



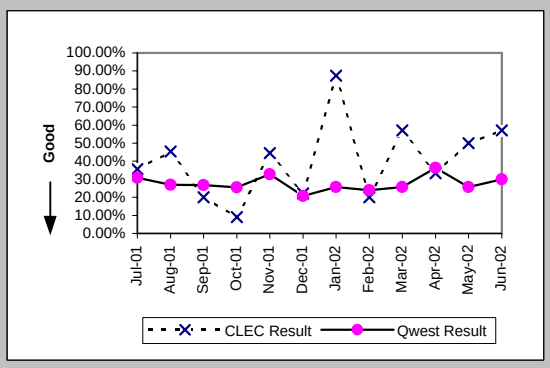
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20:13	14	1:27	1:04	1383:14	448	3:05	-1.49	-1.91
Aug-01	22:40	22	1:02	1:21	1126:48	433	2:36	-1.79	-2.09
Sep-01	22:33	10	2:15	2:30	943:16	367	2:34	-0.28	-1.17
Oct-01	59:02	22	2:41	3:23	926:55	383	2:25	0.48	-0.71
Nov-01	10:09	9	1:08	1:03	708:21	311	2:17	-1.01	-1.61
Dec-01	30:39	9	3:24	6:34	631:34	285	2:13	1.15	-0.3
Jan-02	5:39	8	0:42	0:37	683:53	291	2:21	-1.29	-1.79
Feb-02	4:08	5	0:50	1:13	700:02	325	2:09	-1.07	-1.65
Mar-02	5:35	7	0:48	1:30	771:35	339	2:17	-1.11	-1.68
Apr-02	0:05	3	0:02	0:01	653:33	322	2:02	-1.28	-1.78
May-02	1:51	4	0:28	0:24	683:40	311	2:12	-1.29	-1.78
Jun-02	6:45	7	0:58	1:00	654:17	337	1:56	-1.18	-1.72



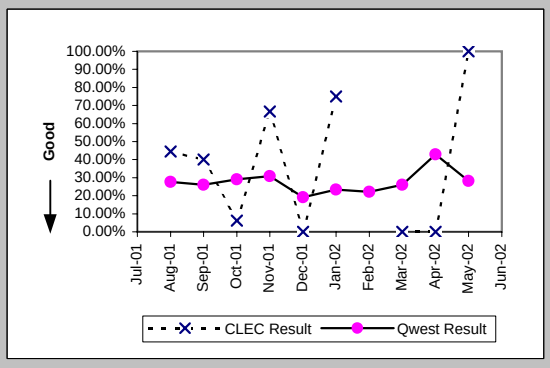
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	14	35.71%	47.92%	138	448	30.80%	0.4	-0.76
Aug-01	10	22	45.45%	49.79%	117	433	27.02%	1.8	0.09
Sep-01	2	10	20.00%	40.00%	98	367	26.70%	-0.47	-1.29
Oct-01	2	22	9.09%	28.75%	98	383	25.59%	-1.72	-2.05
Nov-01	4	9	44.44%	49.69%	102	311	32.80%	0.71	-0.57
Dec-01	2	9	22.22%	41.57%	59	285	20.70%	0.15	-0.91
Jan-02	7	8	87.50%	33.07%	75	291	25.77%	3.51	1.13
Feb-02	1	5	20.00%	40.00%	78	325	24.00%	-0.21	-1.13
Mar-02	4	7	57.14%	49.49%	87	339	25.66%	1.7	0.03
Apr-02	1	3	33.33%	47.14%	117	322	36.34%	-0.11	-1.07
May-02	2	4	50.00%	50.00%	80	311	25.72%	0.98	-0.4
Jun-02	4	7	57.14%	49.49%	101	337	29.97%	1.43	-0.13



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

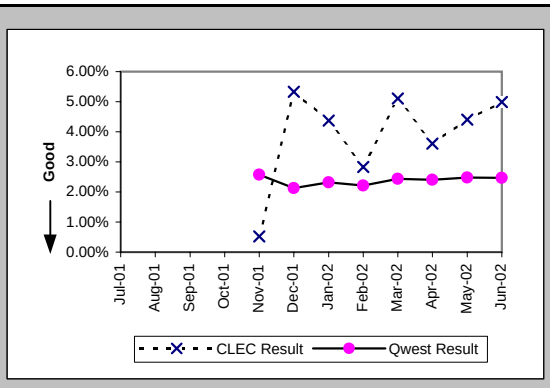
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	9	44.44%	49.69%	75	272	27.57%	1.06	-0.36
Sep-01	2	5	40.00%	48.99%	62	238	26.05%	0.66	-0.6
Oct-01	1	16	6.25%	24.21%	64	220	29.09%	-1.94	-2.18
Nov-01	2	3	66.67%	47.14%	54	175	30.86%	1.14	-0.3
Dec-01	0	3	0.00%	0.00%	29	152	19.08%	-0.83	-1.51
Jan-02	3	4	75.00%	43.30%	40	171	23.39%	2.02	0.23
Feb-02					42	190	22.11%		
Mar-02	0	2	0.00%	0.00%	55	211	26.07%	-0.84	-1.51
Apr-02	0	1	0.00%	0.00%	85	198	42.93%	-0.87	-1.53
May-02	1	1	100.00%	0.00%	54	192	28.13%	1.08	-0.34
Jun-02									



Checklist #14 - Resale - DS1 Repair

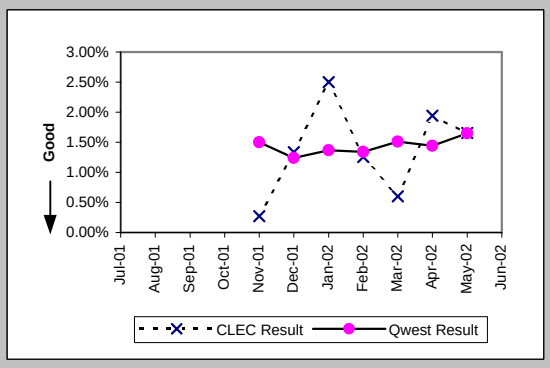
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	44	8409	0.52%	7.21%	1350	52468	2.57%	-11.02	-7.7
Dec-01	16	300	5.33%	22.47%	1119	52668	2.12%	3.27	0.99
Jan-02	14	320	4.38%	20.45%	1222	52753	2.32%	2.21	0.35
Feb-02	9	318	2.83%	16.58%	1166	52621	2.22%	0.76	-0.54
Mar-02	17	333	5.11%	22.01%	1283	52575	2.44%	2.78	0.69
Apr-02	13	361	3.60%	18.63%	1264	52499	2.41%	1.42	-0.14
May-02	16	363	4.41%	20.53%	1305	52654	2.48%	2.16	0.31
Jun-02	20	401	4.99%	21.77%	1311	53107	2.47%	2.88	0.75



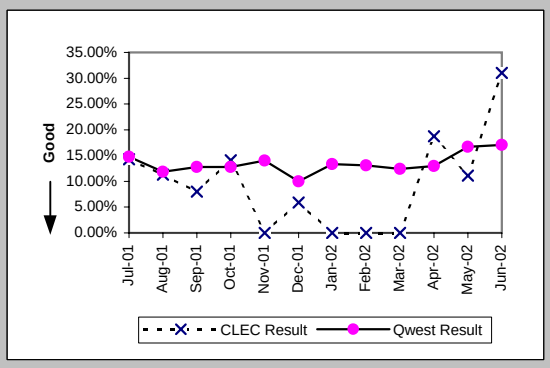
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	23	8409	0.27%	5.22%	788	52468	1.50%	-8.6	-6.23
Dec-01	4	300	1.33%	11.47%	652	52668	1.24%	0.22	-0.87
Jan-02	8	320	2.50%	15.61%	721	52753	1.37%	1.61	-0.02
Feb-02	4	318	1.26%	11.14%	706	52621	1.34%	-0.13	-1.08
Mar-02	2	333	0.60%	7.73%	795	52575	1.51%	-1.36	-1.83
Apr-02	7	361	1.94%	13.79%	758	52499	1.44%	0.8	-0.51
May-02	6	363	1.65%	12.75%	868	52654	1.65%	0.07	-0.96
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

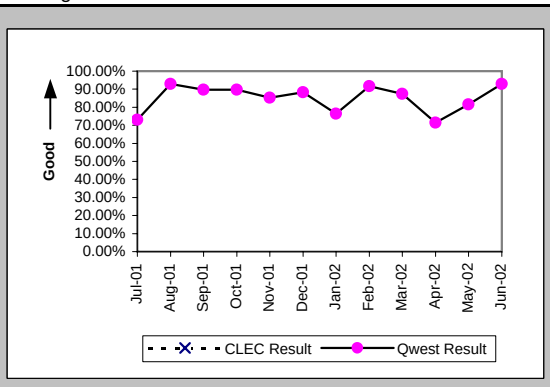
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	42	14.29%	34.99%	313	2115	14.80%	-0.09	-1.06
Aug-01	8	71	11.27%	31.62%	234	1974	11.85%	-0.15	-1.09
Sep-01	2	25	8.00%	27.13%	223	1747	12.76%	-0.71	-1.43
Oct-01	9	64	14.06%	34.76%	245	1919	12.77%	0.34	-0.79
Nov-01	0	44	0.00%	0.00%	220	1570	14.01%	-2.64	-2.61
Dec-01	1	17	5.88%	23.53%	124	1243	9.98%	-0.56	-1.34
Jan-02	0	14	0.00%	0.00%	188	1410	13.33%	-1.46	-1.89
Feb-02	0	9	0.00%	0.00%	176	1342	13.11%	-1.16	-1.71
Mar-02	0	17	0.00%	0.00%	182	1465	12.42%	-1.54	-1.94
Apr-02	3	16	18.75%	39.03%	188	1452	12.95%	0.69	-0.58
May-02	2	18	11.11%	31.43%	262	1567	16.72%	-0.63	-1.39
Jun-02	9	29	31.03%	46.26%	270	1581	17.08%	1.84	0.12



Checklist #14 - Resale - Installation for DS3 and Higher

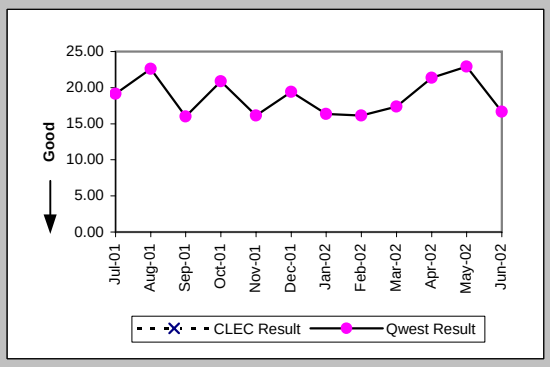
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	37	72.97%		
Aug-01					26	28	92.86%		
Sep-01					35	39	89.74%		
Oct-01					44	49	89.80%		
Nov-01					29	34	85.29%		
Dec-01					15	17	88.24%		
Jan-02					26	34	76.47%		
Feb-02					11	12	91.67%		
Mar-02					28	32	87.50%		
Apr-02					20	28	71.43%		
May-02					31	38	81.58%		
Jun-02					26	28	92.86%		



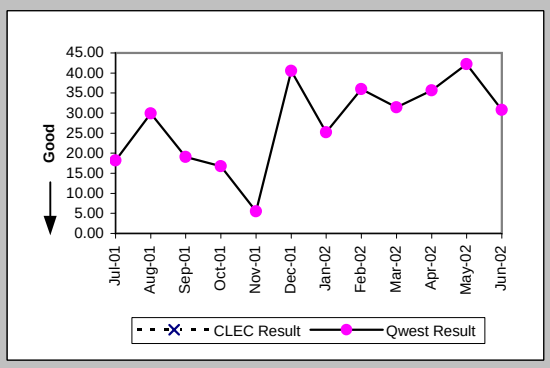
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1820	95	19.16		
Aug-01					1423	63	22.59		
Sep-01					1904	119	16.00		
Oct-01					2402	115	20.89		
Nov-01					1097	68	16.13		
Dec-01					699	36	19.42		
Jan-02					1095	67	16.34		
Feb-02					452	28	16.14		
Mar-02					973	56	17.38		
Apr-02					1345	63	21.35		
May-02					1626	71	22.90		
Jun-02					1001	60	16.68		



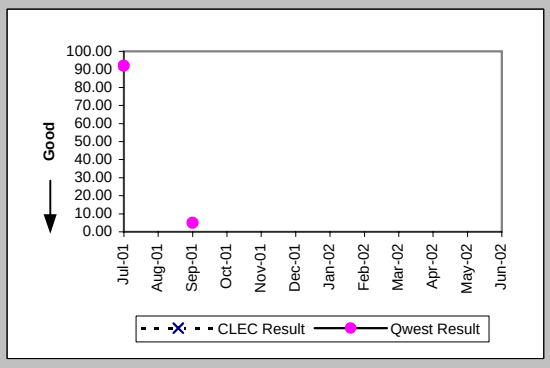
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					563	31	18.16		
Aug-01					509	17	29.94		
Sep-01					419	22	19.05		
Oct-01					571	34	16.79		
Nov-01					219	40	5.48		
Dec-01					243	6	40.50		
Jan-02					378	15	25.20		
Feb-02					72	2	36.00		
Mar-02					220	7	31.43		
Apr-02					428	12	35.67		
May-02					549	13	42.23		
Jun-02					154	5	30.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

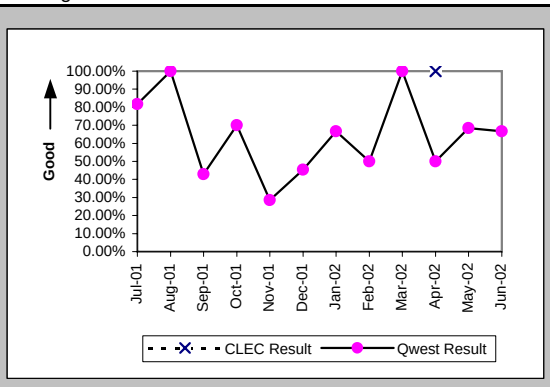
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	1	92.00		
Aug-01									
Sep-01					5	1	5.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

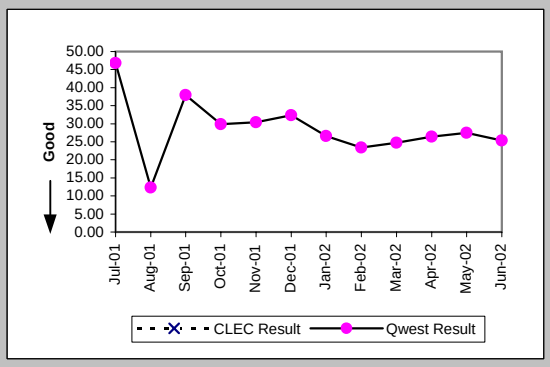
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	11	81.82%		
Aug-01					10	10	100.00%		
Sep-01					3	7	42.86%		
Oct-01					7	10	70.00%		
Nov-01					2	7	28.57%		
Dec-01					5	11	45.45%		
Jan-02					4	6	66.67%		
Feb-02					1	2	50.00%		
Mar-02					2	2	100.00%		
Apr-02	1	1	100.00%	0.00%	2	4	50.00%	-0.89	-1.54
May-02					13	19	68.42%		
Jun-02					2	3	66.67%		



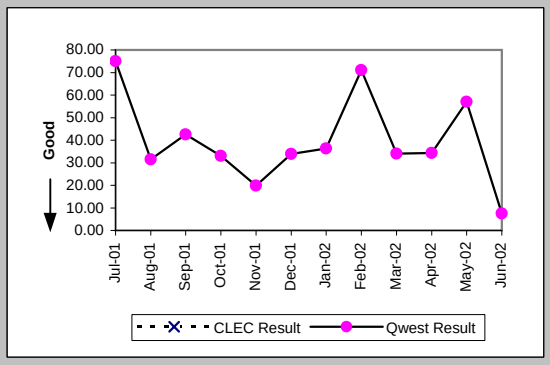
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1637	35	46.77		
Aug-01					172	14	12.29		
Sep-01					455	12	37.92		
Oct-01					836	28	29.86		
Nov-01					395	13	30.38		
Dec-01					615	19	32.37		
Jan-02					372	14	26.57		
Feb-02					117	5	23.40		
Mar-02					247	10	24.70		
Apr-02					502	19	26.42		
May-02					715	26	27.50		
Jun-02					304	12	25.33		



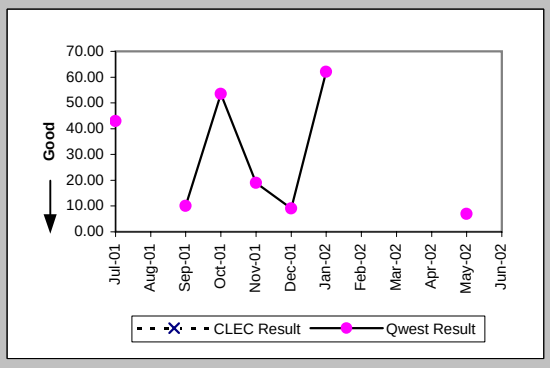
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1126	15	75.07		
Aug-01					63	2	31.50		
Sep-01					170	4	42.50		
Oct-01					331	10	33.10		
Nov-01					159	8	19.88		
Dec-01					305	9	33.89		
Jan-02					109	3	36.33		
Feb-02					71	1	71.00		
Mar-02					238	7	34.00		
Apr-02					309	9	34.33		
May-02					342	6	57.00		
Jun-02					15	2	7.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

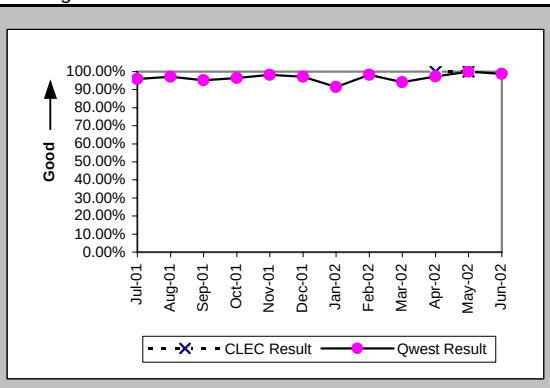
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					86	2	43.00		
Aug-01									
Sep-01					30	3	10.00		
Oct-01					107	2	53.50		
Nov-01					57	3	19.00		
Dec-01					9	1	9.00		
Jan-02					62	1	62.00		
Feb-02									
Mar-02									
Apr-02									
May-02					7	1	7.00		
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

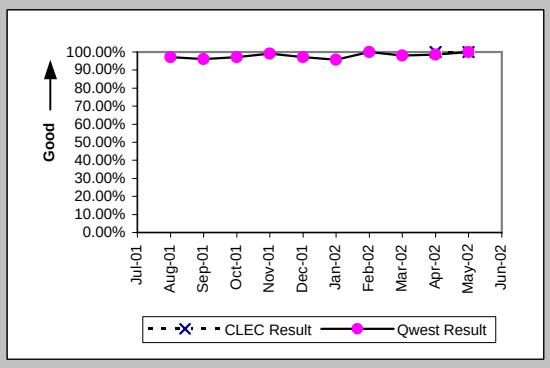
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					119	124	95.97%		
Aug-01					101	104	97.12%		
Sep-01					99	104	95.19%		
Oct-01					133	138	96.38%		
Nov-01					111	113	98.23%		
Dec-01					68	70	97.14%		
Jan-02					64	70	91.43%		
Feb-02					58	59	98.31%		
Mar-02					49	52	94.23%		
Apr-02	1	1	100.00%	0.00%	73	75	97.33%	-0.16	-1.1
May-02	1	1	100.00%	0.00%	90	90	100.00%	N/A	N/A
Jun-02					85	86	98.84%		



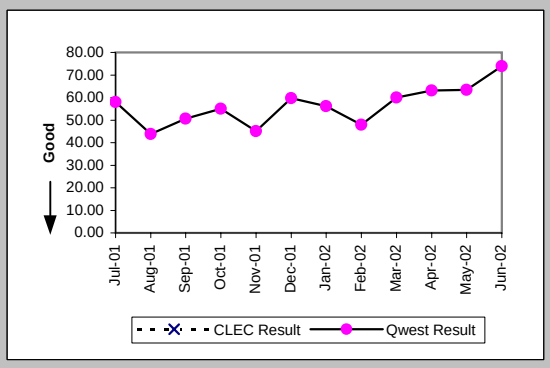
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					101	104	97.12%		
Sep-01					100	104	96.15%		
Oct-01					134	138	97.10%		
Nov-01					112	113	99.12%		
Dec-01					68	70	97.14%		
Jan-02					67	70	95.71%		
Feb-02					59	59	100.00%		
Mar-02					51	52	98.08%		
Apr-02	1	1	100.00%	0.00%	74	75	98.67%	-0.12	-1.07
May-02	1	1	100.00%	0.00%	90	90	100.00%	N/A	N/A
Jun-02									



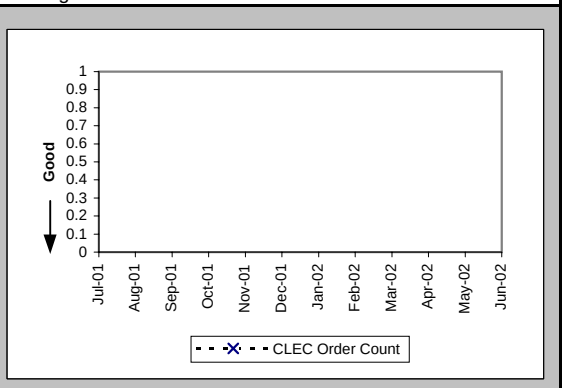
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2492	43	57.95		
Aug-01					2369	54	43.87		
Sep-01					2479	49	50.59		
Oct-01					2201	40	55.02		
Nov-01					2210	49	45.10		
Dec-01					1255	21	59.76		
Jan-02					1573	28	56.18		
Feb-02					1246	26	47.92		
Mar-02					1321	22	60.05		
Apr-02					1453	23	63.17		
May-02					1647	26	63.35		
Jun-02					2219	30	73.97		



Checklist #14 - Resale - Installation for DS3 and Higher

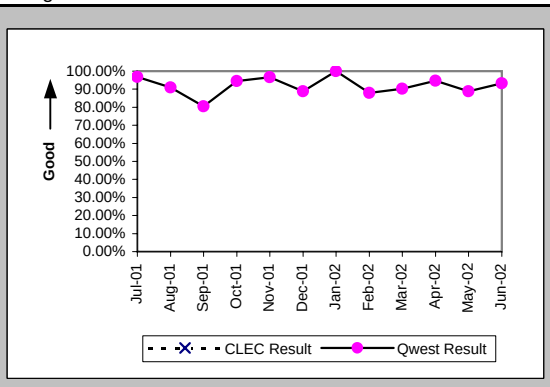
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

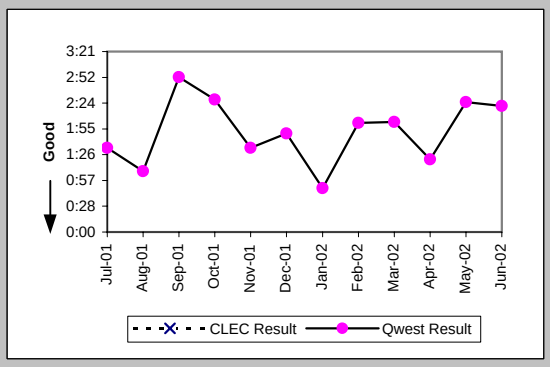
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	32	96.88%		
Aug-01					20	22	90.91%		
Sep-01					29	36	80.56%		
Oct-01					34	36	94.44%		
Nov-01					29	30	96.67%		
Dec-01					16	18	88.89%		
Jan-02					28	28	100.00%		
Feb-02					22	25	88.00%		
Mar-02					28	31	90.32%		
Apr-02					18	19	94.74%		
May-02					24	27	88.89%		
Jun-02					14	15	93.33%		



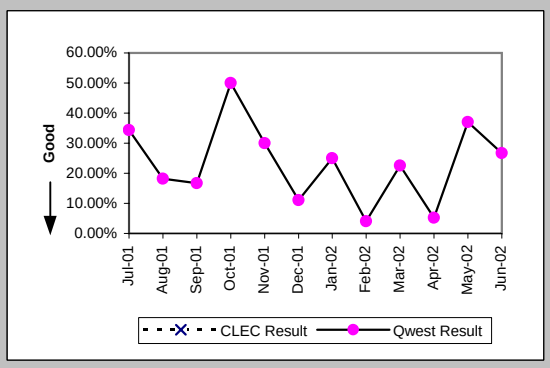
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49:56	32	1:34		
Aug-01					24:55	22	1:08		
Sep-01					103:48	36	2:53		
Oct-01					88:59	36	2:28		
Nov-01					47:10	30	1:34		
Dec-01					32:57	18	1:50		
Jan-02					22:39	28	0:49		
Feb-02					50:57	25	2:02		
Mar-02					63:44	31	2:03		
Apr-02					25:39	19	1:21		
May-02					65:25	27	2:25		
Jun-02					35:20	15	2:21		



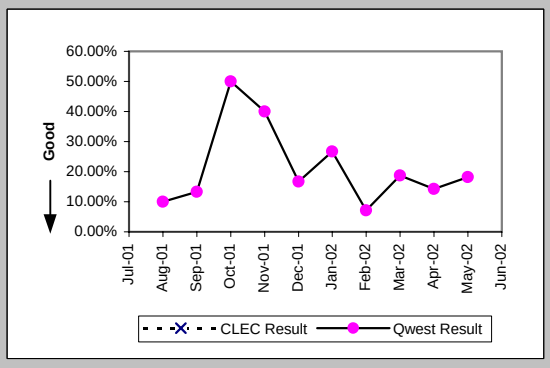
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	32	34.38%		
Aug-01					4	22	18.18%		
Sep-01					6	36	16.67%		
Oct-01					18	36	50.00%		
Nov-01					9	30	30.00%		
Dec-01					2	18	11.11%		
Jan-02					7	28	25.00%		
Feb-02					1	25	4.00%		
Mar-02					7	31	22.58%		
Apr-02					1	19	5.26%		
May-02					10	27	37.04%		
Jun-02					4	15	26.67%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

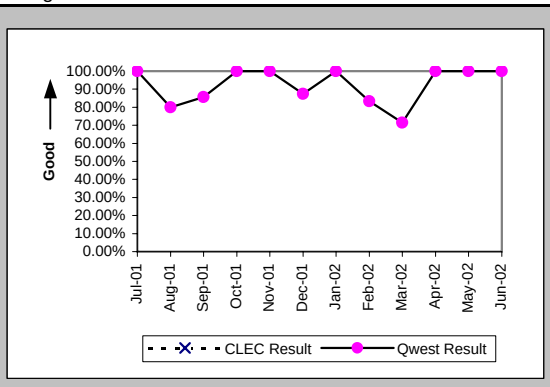
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	10	10.00%		
Sep-01					2	15	13.33%		
Oct-01					9	18	50.00%		
Nov-01					6	15	40.00%		
Dec-01					2	12	16.67%		
Jan-02					4	15	26.67%		
Feb-02					1	14	7.14%		
Mar-02					3	16	18.75%		
Apr-02					1	7	14.29%		
May-02					2	11	18.18%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

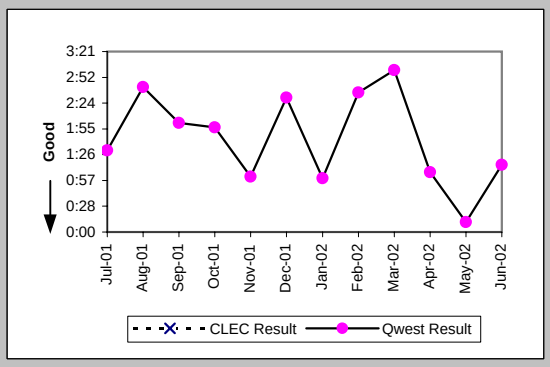
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	8	100.00%		
Aug-01					4	5	80.00%		
Sep-01					6	7	85.71%		
Oct-01					5	5	100.00%		
Nov-01					6	6	100.00%		
Dec-01					7	8	87.50%		
Jan-02					15	15	100.00%		
Feb-02					10	12	83.33%		
Mar-02					5	7	71.43%		
Apr-02					5	5	100.00%		
May-02					2	2	100.00%		
Jun-02					7	7	100.00%		



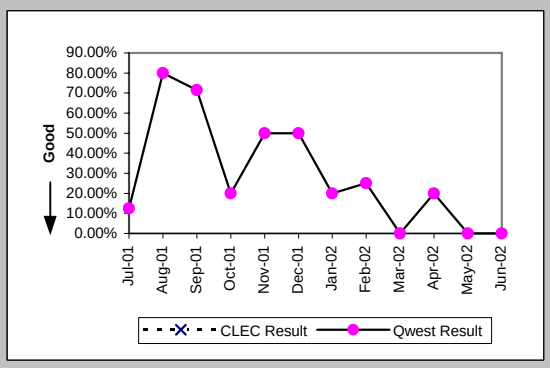
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12:05	8	1:31		
Aug-01					13:32	5	2:42		
Sep-01					14:14	7	2:02		
Oct-01					9:44	5	1:57		
Nov-01					6:14	6	1:02		
Dec-01					20:02	8	2:30		
Jan-02					14:57	15	1:00		
Feb-02					31:13	12	2:36		
Mar-02					21:06	7	3:01		
Apr-02					5:37	5	1:07		
May-02					0:23	2	0:11		
Jun-02					8:44	7	1:15		



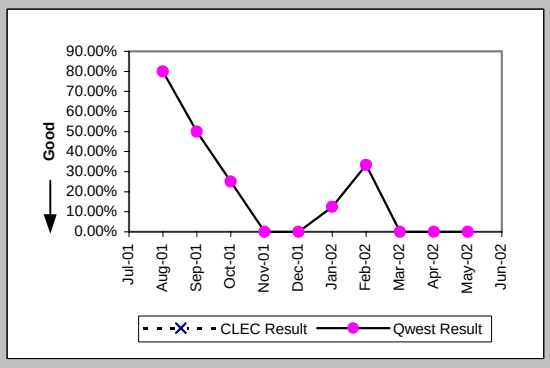
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	8	12.50%		
Aug-01					4	5	80.00%		
Sep-01					5	7	71.43%		
Oct-01					1	5	20.00%		
Nov-01					3	6	50.00%		
Dec-01					4	8	50.00%		
Jan-02					3	15	20.00%		
Feb-02					3	12	25.00%		
Mar-02					0	7	0.00%		
Apr-02					1	5	20.00%		
May-02					0	2	0.00%		
Jun-02					0	7	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

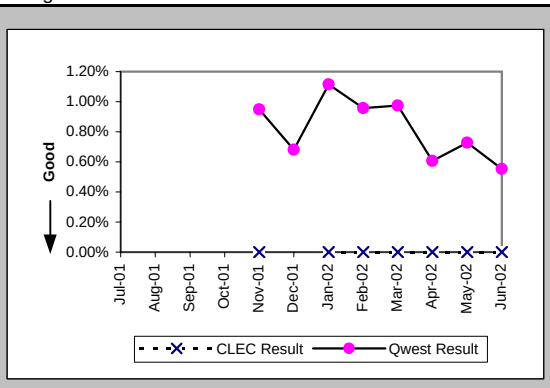
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	5	80.00%		
Sep-01					2	4	50.00%		
Oct-01					1	4	25.00%		
Nov-01					0	2	0.00%		
Dec-01					0	3	0.00%		
Jan-02					1	8	12.50%		
Feb-02					2	6	33.33%		
Mar-02					0	4	0.00%		
Apr-02					0	1	0.00%		
May-02					0	2	0.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

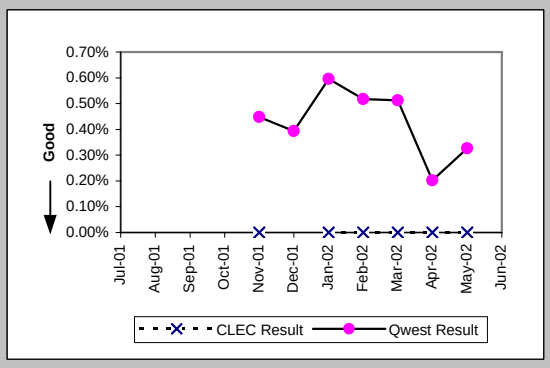
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	56	0.00%	0.00%	36	3795	0.95%	-0.73	-1.44
Dec-01					26	3818	0.68%		
Jan-02	0	2	0.00%	0.00%	43	3857	1.11%	-0.15	-1.09
Feb-02	0	1	0.00%	0.00%	37	3868	0.96%	-0.1	-1.06
Mar-02	0	3	0.00%	0.00%	38	3902	0.97%	-0.17	-1.1
Apr-02	0	5	0.00%	0.00%	24	3964	0.61%	-0.17	-1.11
May-02	0	5	0.00%	0.00%	29	3984	0.73%	-0.19	-1.12
Jun-02	0	6	0.00%	0.00%	22	3975	0.55%	-0.18	-1.11



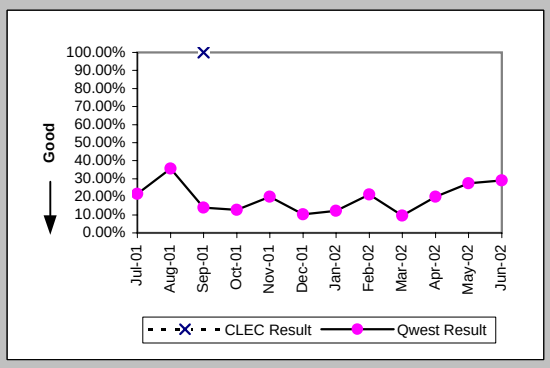
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	56	0.00%	0.00%	17	3795	0.45%	-0.5	-1.3
Dec-01					15	3818	0.39%		
Jan-02	0	2	0.00%	0.00%	23	3857	0.60%	-0.11	-1.07
Feb-02	0	1	0.00%	0.00%	20	3868	0.52%	-0.07	-1.04
Mar-02	0	3	0.00%	0.00%	20	3902	0.51%	-0.12	-1.08
Apr-02	0	5	0.00%	0.00%	8	3964	0.20%	-0.1	-1.06
May-02	0	5	0.00%	0.00%	13	3984	0.33%	-0.13	-1.08
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

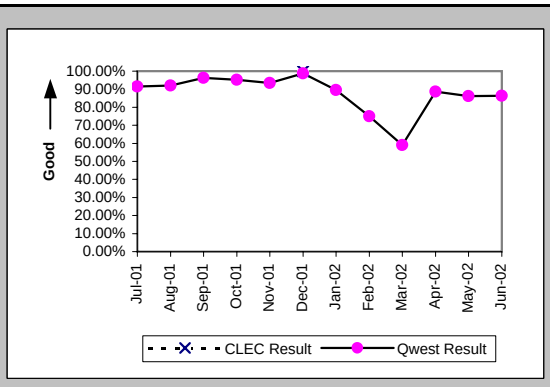
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	51	21.57%		
Aug-01					15	42	35.71%		
Sep-01	1	1	100.00%	0.00%	7	50	14.00%	1.45	-0.12
Oct-01					6	47	12.77%		
Nov-01					9	45	20.00%		
Dec-01					3	29	10.34%		
Jan-02					6	49	12.24%		
Feb-02					10	47	21.28%		
Mar-02					4	42	9.52%		
Apr-02					6	30	20.00%		
May-02					11	40	27.50%		
Jun-02					9	31	29.03%		



Checklist #14 - Resale - Frame Relay Installation

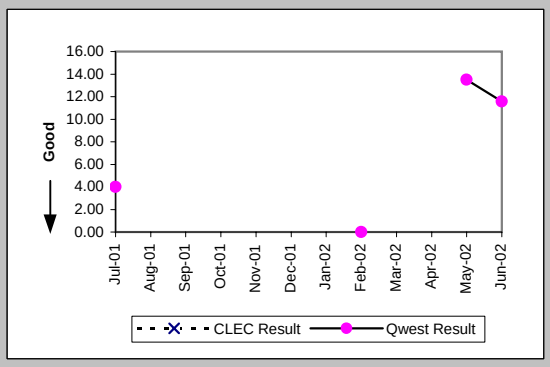
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					96	105	91.43%		
Aug-01					69	75	92.00%		
Sep-01					103	107	96.26%		
Oct-01					99	104	95.19%		
Nov-01					99	106	93.40%		
Dec-01	1	1	100.00%	0.00%	78	79	98.73%	-0.11	-1.07
Jan-02					69	77	89.61%		
Feb-02					90	120	75.00%		
Mar-02					52	88	59.09%		
Apr-02					86	97	88.66%		
May-02					106	123	86.18%		
Jun-02					88	102	86.27%		



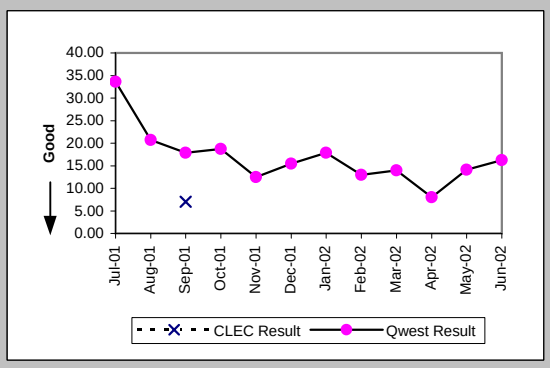
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00		
Mar-02									
Apr-02									
May-02					81	6	13.50		
Jun-02					81	7	11.57		



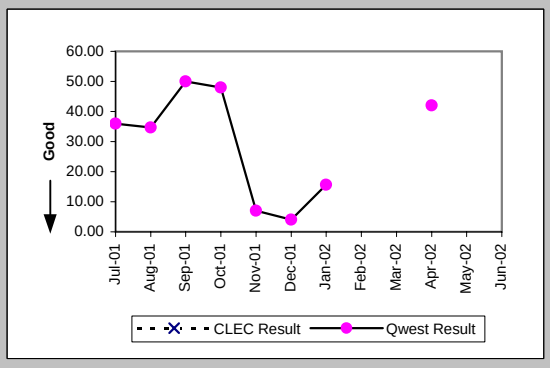
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					807	24	33.62		
Aug-01					455	22	20.68		
Sep-01	14	2	7.00	1.41	644	36	17.89	-0.58	-1.36
Oct-01					655	35	18.71		
Nov-01					461	37	12.46		
Dec-01					387	25	15.48		
Jan-02					553	31	17.84		
Feb-02					468	36	13.00		
Mar-02					545	39	13.97		
Apr-02					96	12	8.00		
May-02					352	25	14.08		
Jun-02					308	19	16.21		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

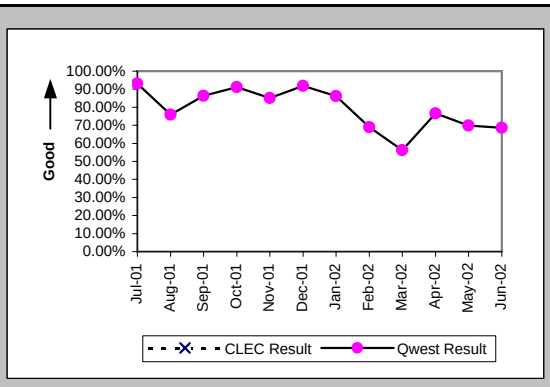
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					180	5	36.00		
Aug-01					104	3	34.67		
Sep-01					100	2	50.00		
Oct-01					48	1	48.00		
Nov-01					7	1	7.00		
Dec-01					4	1	4.00		
Jan-02					47	3	15.67		
Feb-02									
Mar-02									
Apr-02					42	1	42.00		
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

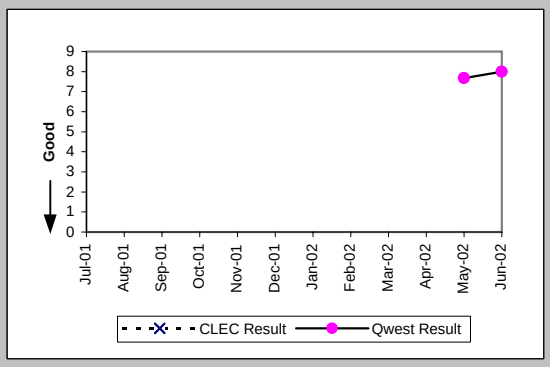
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					67	72	93.06%		
Aug-01					44	58	75.86%		
Sep-01					57	66	86.36%		
Oct-01					51	56	91.07%		
Nov-01					40	47	85.11%		
Dec-01					34	37	91.89%		
Jan-02					31	36	86.11%		
Feb-02					51	74	68.92%		
Mar-02					36	64	56.25%		
Apr-02					62	81	76.54%		
May-02					67	96	69.79%		
Jun-02					72	105	68.57%		



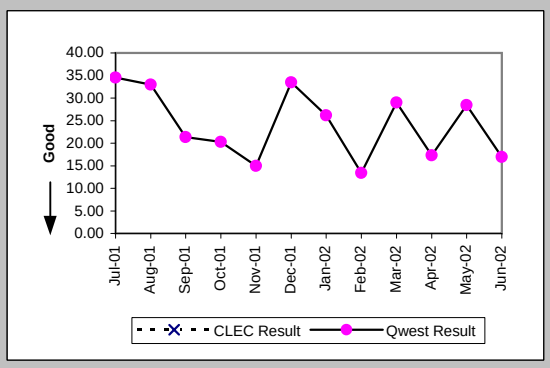
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					23	3	7.67		
Jun-02					16	2	8.00		



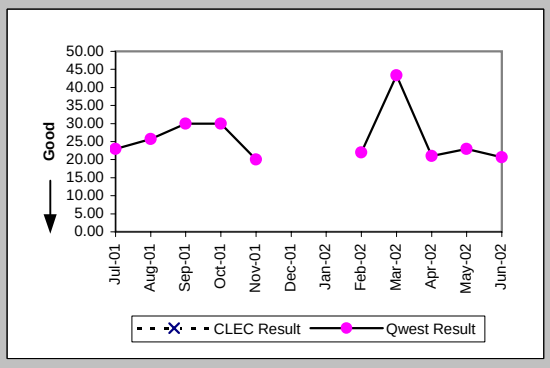
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					795	23	34.57		
Aug-01					858	26	33.00		
Sep-01					768	36	21.33		
Oct-01					547	27	20.26		
Nov-01					599	40	14.98		
Dec-01					670	20	33.50		
Jan-02					445	17	26.18		
Feb-02					348	26	13.38		
Mar-02					928	32	29.00		
Apr-02					415	24	17.29		
May-02					881	31	28.42		
Jun-02					526	31	16.97		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

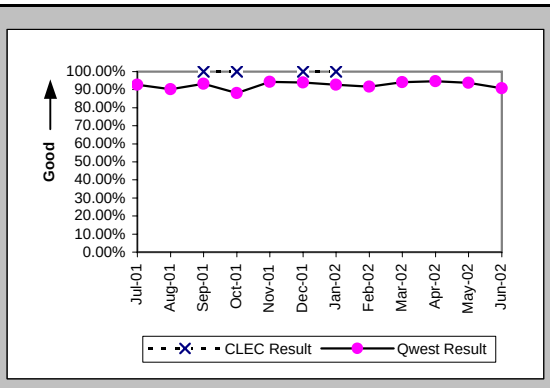
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	1	23.00		
Aug-01					103	4	25.75		
Sep-01					60	2	30.00		
Oct-01					60	2	30.00		
Nov-01					20	1	20.00		
Dec-01									
Jan-02									
Feb-02					22	1	22.00		
Mar-02					130	3	43.33		
Apr-02					21	1	21.00		
May-02					23	1	23.00		
Jun-02					62	3	20.67		



Checklist #14 - Resale - Frame Relay Installation

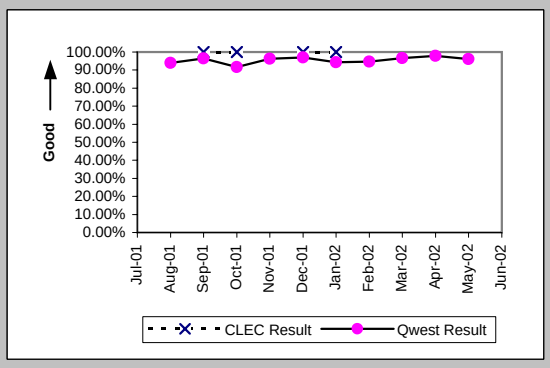
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					256	276	92.75%		
Aug-01					212	235	90.21%		
Sep-01	1	1	100.00%	0.00%	237	254	93.31%	-0.27	-1.16
Oct-01	1	1	100.00%	0.00%	251	285	88.07%	-0.37	-1.22
Nov-01					230	244	94.26%		
Dec-01	1	1	100.00%	0.00%	185	197	93.91%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	164	177	92.66%	-0.28	-1.17
Feb-02					187	204	91.67%		
Mar-02					192	204	94.12%		
Apr-02					180	190	94.74%		
May-02					213	227	93.83%		
Jun-02					226	249	90.76%		



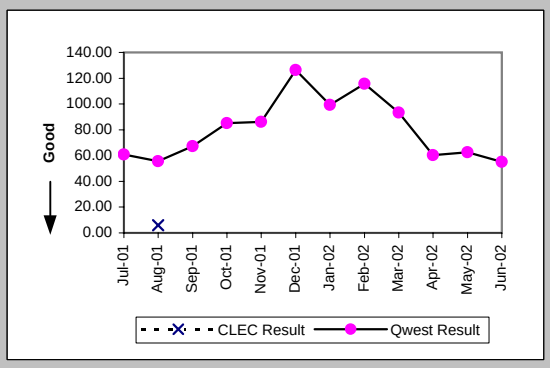
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					221	235	94.04%		
Sep-01	1	1	100.00%	0.00%	245	254	96.46%	-0.19	-1.12
Oct-01	1	1	100.00%	0.00%	261	285	91.58%	-0.3	-1.18
Nov-01					235	244	96.31%		
Dec-01	1	1	100.00%	0.00%	191	197	96.95%	-0.18	-1.11
Jan-02	1	1	100.00%	0.00%	167	177	94.35%	-0.24	-1.15
Feb-02					193	204	94.61%		
Mar-02					197	204	96.57%		
Apr-02					186	190	97.89%		
May-02					218	227	96.04%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

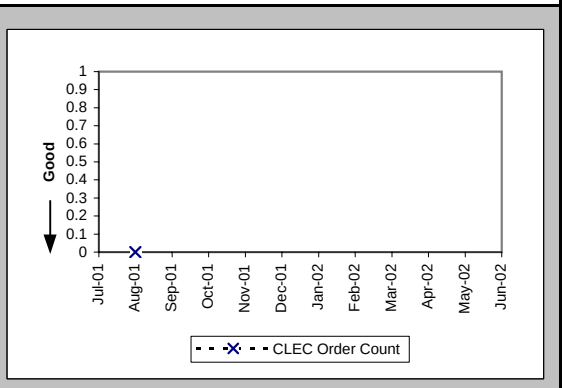
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5419	89	60.89		
Aug-01	6	1	6.00		6006	108	55.61	-0.59	-1.36
Sep-01					6114	91	67.19		
Oct-01					6561	77	85.21		
Nov-01					6797	79	86.04		
Dec-01					4672	37	126.27		
Jan-02					5061	51	99.24		
Feb-02					5664	49	115.59		
Mar-02					3921	42	93.36		
Apr-02					3922	65	60.34		
May-02					3259	52	62.67		
Jun-02					3364	61	55.15		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

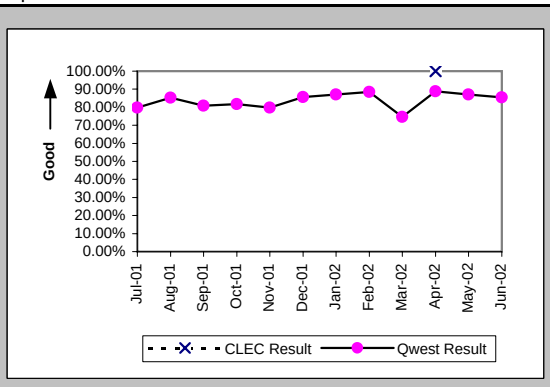
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

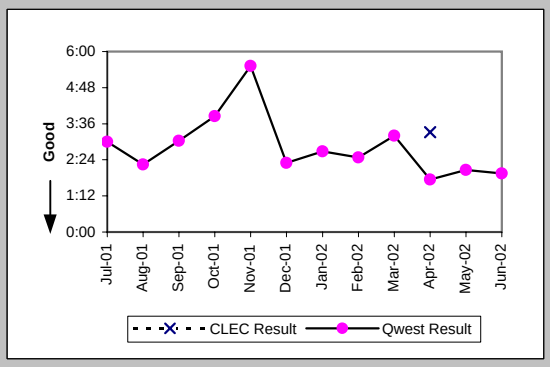
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					182	228	79.82%		
Aug-01					179	210	85.24%		
Sep-01					114	141	80.85%		
Oct-01					178	218	81.65%		
Nov-01					127	159	79.87%		
Dec-01					125	146	85.62%		
Jan-02					135	155	87.10%		
Feb-02					138	156	88.46%		
Mar-02					130	174	74.71%		
Apr-02	1	1	100.00%	0.00%	142	160	88.75%	-0.35	-1.22
May-02					134	154	87.01%		
Jun-02					176	206	85.44%		



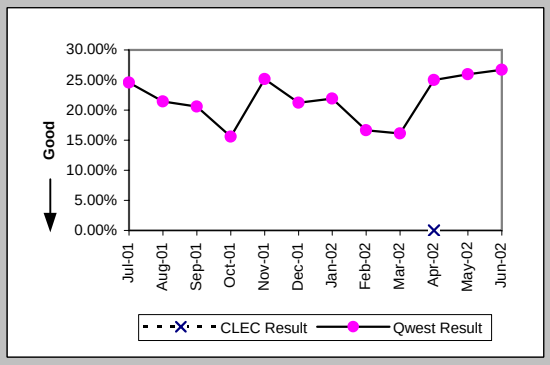
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					683:00	228	3:00		
Aug-01					472:37	210	2:15		
Sep-01					426:38	141	3:02		
Oct-01					840:23	218	3:51		
Nov-01					876:05	159	5:31		
Dec-01					336:18	146	2:18		
Jan-02					416:10	155	2:41		
Feb-02					387:09	156	2:29		
Mar-02					557:59	174	3:12		
Apr-02	3:19	1	3:19		280:44	160	1:45	1.17	-0.29
May-02					319:25	154	2:04		
Jun-02					400:21	206	1:57		



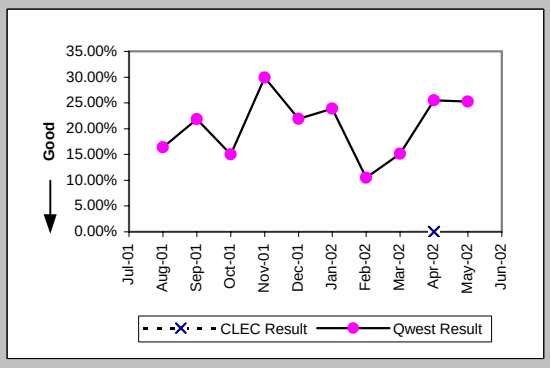
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					56	228	24.56%		
Aug-01					45	210	21.43%		
Sep-01					29	141	20.57%		
Oct-01					34	218	15.60%		
Nov-01					40	159	25.16%		
Dec-01					31	146	21.23%		
Jan-02					34	155	21.94%		
Feb-02					26	156	16.67%		
Mar-02					28	174	16.09%		
Apr-02	0	1	0.00%	0.00%	40	160	25.00%	-0.58	-1.35
May-02					40	154	25.97%		
Jun-02					55	206	26.70%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

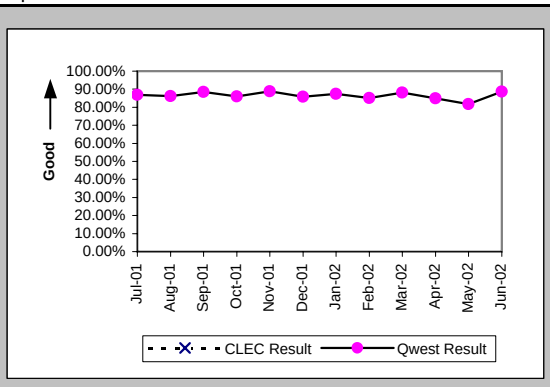
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					19	116	16.38%		
Sep-01					19	87	21.84%		
Oct-01					21	140	15.00%		
Nov-01					29	97	29.90%		
Dec-01					16	73	21.92%		
Jan-02					22	92	23.91%		
Feb-02					9	86	10.47%		
Mar-02					18	119	15.13%		
Apr-02	0	1	0.00%	0.00%	24	94	25.53%	-0.58	-1.35
May-02					26	103	25.24%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

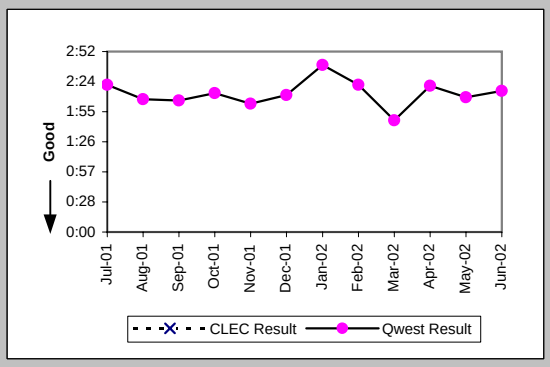
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					113	130	86.92%		
Aug-01					130	151	86.09%		
Sep-01					116	131	88.55%		
Oct-01					104	121	85.95%		
Nov-01					103	116	88.79%		
Dec-01					85	99	85.86%		
Jan-02					90	103	87.38%		
Feb-02					86	101	85.15%		
Mar-02					103	117	88.03%		
Apr-02					90	106	84.91%		
May-02					85	104	81.73%		
Jun-02					124	140	88.57%		



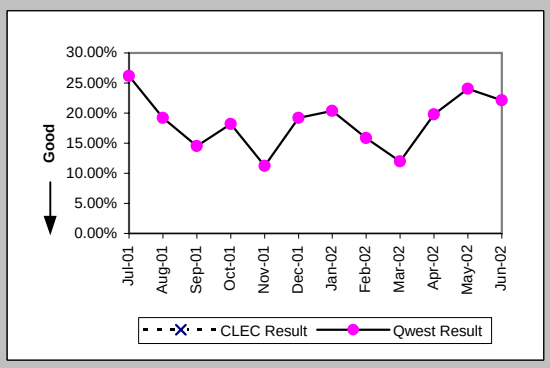
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					304:54	130	2:21		
Aug-01					318:57	151	2:07		
Sep-01					274:35	131	2:06		
Oct-01					268:18	121	2:13		
Nov-01					238:36	116	2:03		
Dec-01					216:52	99	2:11		
Jan-02					274:23	103	2:40		
Feb-02					237:15	101	2:21		
Mar-02					209:31	117	1:47		
Apr-02					247:48	106	2:20		
May-02					223:23	104	2:09		
Jun-02					314:50	140	2:15		



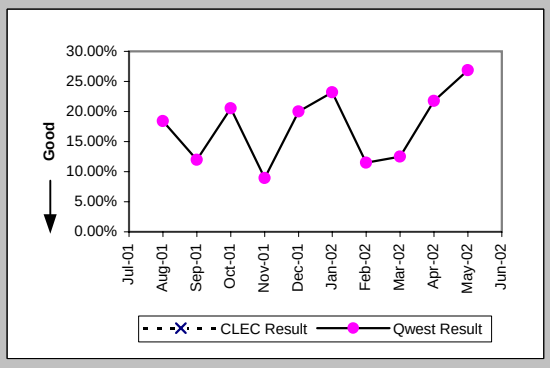
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	130	26.15%		
Aug-01					29	151	19.21%		
Sep-01					19	131	14.50%		
Oct-01					22	121	18.18%		
Nov-01					13	116	11.21%		
Dec-01					19	99	19.19%		
Jan-02					21	103	20.39%		
Feb-02					16	101	15.84%		
Mar-02					14	117	11.97%		
Apr-02					21	106	19.81%		
May-02					25	104	24.04%		
Jun-02					31	140	22.14%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

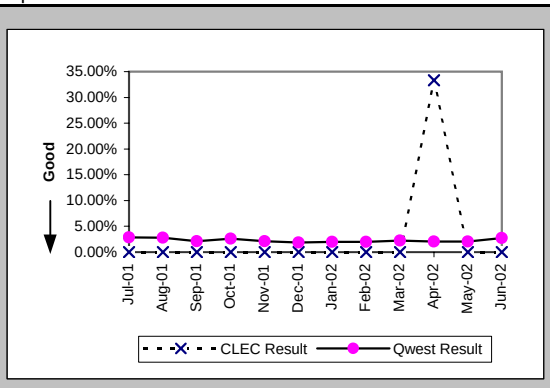
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	76	18.42%		
Sep-01					11	92	11.96%		
Oct-01					15	73	20.55%		
Nov-01					5	56	8.93%		
Dec-01					12	60	20.00%		
Jan-02					13	56	23.21%		
Feb-02					7	61	11.48%		
Mar-02					8	64	12.50%		
Apr-02					15	69	21.74%		
May-02					18	67	26.87%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

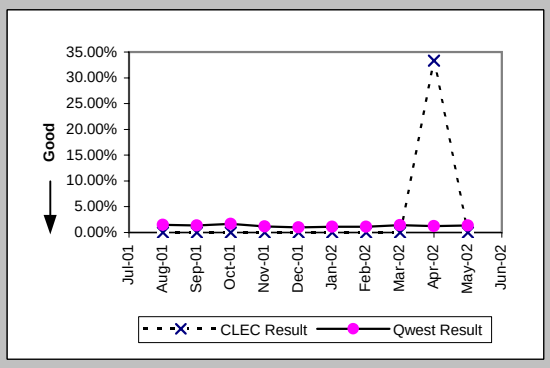
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

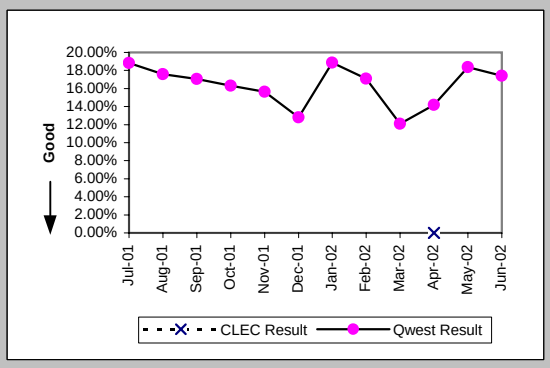
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	358	12552	2.85%	-0.24	-1.15
Aug-01	0	2	0.00%	0.00%	361	12787	2.82%	-0.24	-1.15
Sep-01	0	3	0.00%	0.00%	272	12842	2.12%	-0.25	-1.15
Oct-01	0	10	0.00%	0.00%	339	12905	2.63%	-0.52	-1.32
Nov-01	0	10	0.00%	0.00%	275	12954	2.12%	-0.47	-1.28
Dec-01	0	3	0.00%	0.00%	245	13002	1.88%	-0.24	-1.15
Jan-02	0	3	0.00%	0.00%	258	12918	2.00%	-0.25	-1.15
Feb-02	0	3	0.00%	0.00%	257	13003	1.98%	-0.25	-1.15
Mar-02	0	3	0.00%	0.00%	291	12904	2.26%	-0.26	-1.16
Apr-02	1	3	33.33%	47.14%	266	12883	2.06%	1.87	0.14
May-02	0	3	0.00%	0.00%	258	12735	2.03%	-0.25	-1.15
Jun-02	0	3	0.00%	0.00%	346	12723	2.72%	-0.29	-1.18



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	192	12787	1.50%	-0.17	-1.11
Sep-01	0	3	0.00%	0.00%	179	12842	1.39%	-0.21	-1.13
Oct-01	0	10	0.00%	0.00%	213	12905	1.65%	-0.41	-1.25
Nov-01	0	10	0.00%	0.00%	153	12954	1.18%	-0.35	-1.21
Dec-01	0	3	0.00%	0.00%	133	13002	1.02%	-0.18	-1.11
Jan-02	0	3	0.00%	0.00%	148	12918	1.15%	-0.19	-1.11
Feb-02	0	3	0.00%	0.00%	147	13003	1.13%	-0.19	-1.11
Mar-02	0	3	0.00%	0.00%	183	12904	1.42%	-0.21	-1.13
Apr-02	1	3	33.33%	47.14%	163	12883	1.27%	2.08	0.26
May-02	0	3	0.00%	0.00%	170	12735	1.33%	-0.2	-1.12
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	441	18.82%		
Aug-01					77	438	17.58%		
Sep-01					56	328	17.07%		
Oct-01					66	405	16.30%		
Nov-01					51	326	15.64%		
Dec-01					36	281	12.81%		
Jan-02					60	318	18.87%		
Feb-02					53	310	17.10%		
Mar-02					40	331	12.08%		
Apr-02	0	1	0.00%	0.00%	44	310	14.19%	-0.41	-1.25
May-02					58	316	18.35%		
Jun-02					73	419	17.42%