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Qwest®

Performance Results

Idaho

July 2001 - June 2002

July 16, 2002

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	25
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	*25*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	*25*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	*25*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	*25*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	*26*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	*26*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	*26*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two*	*26*
Checklist #1 - Local Interconnection - LIS Repair	27
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	*27*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	*27*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	*27*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One*	*27*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	*28*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	*28*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	*28*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two*	*28*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	*29*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two*	*29*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	*29*
Checklist #1 - Collocation	30
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	*30*
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)	*30*
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	*30*
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	*30*
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	*31*
Checklist #1 - Trunk Blocking	32
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	*32*
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	*32*
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	*33*
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	*33*
Checklist #2 - Gateway Availability	34
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	*34*
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	*34*
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	*34*
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	*34*
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)	*35*
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)	*35*
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)	*35*
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)	*35*
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	*36*
Checklist #2 - Preorder Response Times - IMA	37
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)	*37*
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)	*37*
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)	*37*

Table of Contents

Section **Page Number**

Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic) 37
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic) 38
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark) 38
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic) 38
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic) 38
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark) 39
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic) 39
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic) 39
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark) 39
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic) 40
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 40
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 40
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 40
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 41
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 41
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 41
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 41
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic) 42
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark) 42
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 42
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic) 42
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark) 43
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 43
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 43
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 43
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 44
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 44
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 44
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 44
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 45

Checklist #2 - Preorder Response Times - EDI 46
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 46
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 46
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 46
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 46
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 47
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 47
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 47
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 47
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 48
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 48
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 48
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 48

Checklist #2 - Electronic Flow-through - Resale 49
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 49
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 49
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark) 49
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark) 49

Table of Contents

Section	Page Number
Checklist #2 - Electronic Flow-through - Unbundled Loops	50
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	*50*
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	*50*
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	*50*
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	*50*
Checklist #2 - Electronic Flow-through - LNP	51
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)	*51*
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)	*51*
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)	*51*
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)	*51*
Checklist #2 - Electronic Flow-through - UNE-P-POTS	52
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	*52*
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	*52*
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	*52*
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	*52*
Checklist #2 - LSR Rejections	53
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)	*53*
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)	*53*
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)	*53*
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)	*53*
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)	*54*
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)	*54*
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)	*54*
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)	*54*
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)	*55*
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)	*55*
Checklist #2 - Firm Order Confirmations - Resale	56
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)	*56*
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)	*56*
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)	*56*
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)	*56*
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)	*57*
Checklist #2 - Firm Order Confirmations - Unbundled Loops	58
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)	*58*
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)	*58*
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)	*58*
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)	*58*
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)	*59*
Checklist #2 - Firm Order Confirmations - LNP	60
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)	*60*
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)	*60*
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)	*60*
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)	*60*
Checklist #2 - Firm Order Confirmations - LIS	61

Table of Contents

Section	Page Number
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)	*61*
Checklist #2 - Completion Notifications	62
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)	*62*
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)	*62*
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)	*62*
Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)	*62*
Checklist #2 - Jeopardy Notifications - Non-Designed Services	63
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)	*63*
Timely Jeopardy Notices (Percent) (PO-9A) (Parity)	*63*
Checklist #2 - Jeopardy Notifications - Unbundled Loops	64
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)	*64*
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)	*64*
Checklist #2 - Jeopardy Notifications - LIS	65
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)	*65*
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)	*65*
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	66
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)	*66*
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)	*66*
Checklist #2 - LSR Accountability	67
LSR Accountability (Percent) (PO-10) (Diagnostic)	*67*
Checklist #2 - Due Date Changes	68
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)	*68*
Checklist #2 - Timely Release Notifications	69
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)	*69*
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	70
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)	*70*
Checklist #2 - Manual Service Order Accuracy	71
Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)	*71*
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)	*71*
Checklist #2 - Access To Centers	72
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)	*72*
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)	*72*
Checklist #2 - Billing	73
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)	*73*
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)	*73*
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)	*73*
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)	*73*
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)	*74*
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)	*75*

Table of Contents

Section **Page Number**

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity) 76

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation 77

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 77
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 77
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 77
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 77
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 78
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 78
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 78
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 78
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 79
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 79
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 79
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 79
New Service Installation Quality (Percent) (OP-5) (Parity) 80
New Service Installation Quality (Percent) (OP-5) (Parity)* 80
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 80
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 81

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 82

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 82
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 82
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 82
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 82
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 83
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 83
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 83
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 83
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 84
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 84
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 84
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 84
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 85
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 85
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 85
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 85
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 86
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 86
Trouble Rate (Percent) (MR-8) (Parity) 86
Trouble Rate (Percent) (MR-8) (Parity)* 86
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 87

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 88

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 88
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 88
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 88
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 88
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 89
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 89
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 89

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 89
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 90
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 90
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 90
New Service Installation Quality (Percent) (OP-5) (Parity) 90
New Service Installation Quality (Percent) (OP-5) (Parity)* 91
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 91
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 92

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 93
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 93
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 93
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 93
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 93
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 94
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 94
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 94
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 94
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 95
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 95
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 95
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 95
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 96
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 96
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 96
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 96
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 97
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 97
Trouble Rate (Percent) (MR-8) (Parity) 97
Trouble Rate (Percent) (MR-8) (Parity)* 97
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 98

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 99
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 99
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 99
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 99
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 99
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 100
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 100
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 100
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 100
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 101
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 101
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 101
New Service Installation Quality (Percent) (OP-5) (Parity) 101
New Service Installation Quality (Percent) (OP-5) (Parity)* 102
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 102
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 103

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 104
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 104

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 104
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 104
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 104
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 105
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 105
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 105
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 105
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 106
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 106
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 106
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 106
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 107
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 107
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 107
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 107
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 108
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 108
Trouble Rate (Percent) (MR-8) (Parity) 108
Trouble Rate (Percent) (MR-8) (Parity)* 108
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 109

Checklist #2 - Enhanced Extended Loops (EELs) Installation 110
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One 110
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two 110
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 110
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One 110
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two 111
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two* 111
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 111
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic) 112

Checklist #2 - Enhanced Extended Loops (EELs) Repair 113
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One 113
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One 113
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One 113
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One* 113
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two 114
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two 114
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two 114
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 114
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 115

Checklist #4 - Unbundled Loop - Analog Installation 116
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 116
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 116
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 116
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 116
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 117
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 117
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 117
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 117

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 118
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 118
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 118
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 118
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 119
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 119
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 119
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 119
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 120
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 120
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 120
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 121

Checklist #4 - Unbundled Loop - Analog Repair 122
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 122
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 122
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 122
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 122
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 123
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 123
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 123
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 123
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 124
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 124
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 124
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 124
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 125

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 126
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 126
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 126
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 126
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 126
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 127
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 127
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 127
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 127
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 128
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 128
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 128
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 129

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 130
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 130
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 130
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 130
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 130
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 131
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 131
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 131
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 131

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 132
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 132
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 132
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 132
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 133

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 134
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 134
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 134
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 134
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 134
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 135
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 135
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 135
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 135
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 136
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 136
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 136
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 137

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 138
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 138
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 138
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 138
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 138
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 139
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 139
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 139
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 139
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 140
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 140
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 140

Checklist #4 - Unbundled Loop - DS1 Capable Installation 141
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 141
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 141
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 141
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 141
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 142
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 142
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 142
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 142
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 143
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 143
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 143
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 144

Checklist #4 - Unbundled Loop - DS1 Capable Repair 145
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 145
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 145
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 145

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 145
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 146
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 146
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 146
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 146
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 147
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 147
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 147

Checklist #4 - Unbundled Loop - ISDN Capable Installation 148
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 148
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 148
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 148
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 148
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 149
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 149
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 149
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 150
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 150
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 150
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) 151

Checklist #4 - Unbundled Loop - ISDN Capable Repair 152
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 152
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 152
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 152
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 152
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 153
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 153
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 153
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 153
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 154
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 154
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 154
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 154
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 155

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 156
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 156
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 156
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 156
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 156
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 157
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 157
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 157
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 157
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 158
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 158

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 159

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 159
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 159
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 159
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 159
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 160
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 160
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 160
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 160
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 161
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 161
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 161
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 161
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 162

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 163
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 163
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 163
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 163
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 163
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 164
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 164
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 164
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 164
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 165
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 165
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 165
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 166

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 167
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 167
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 167
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 167
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 167
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 168
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 168
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 169
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 169
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 169

Checklist #4 - Unbundled Loop Cutovers 170
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) 170
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) 170
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) 170
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark) 170
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic) 171
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic) 171

Checklist #4 - Unbundled Loop - Conditioned 172
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 172

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 172
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 172
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 172

Checklist #4 - Line Sharing Installation 173
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 173
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 173
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 173
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs 173
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 174
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 174
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 174
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs 174
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 175
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 175
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches 175
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches 175
New Service Installation Quality (Percent) (OP-5) (Parity) 176
New Service Installation Quality (Percent) (OP-5) (Parity)* 176

Checklist #4 - Line Sharing Repair 177
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 177
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 177
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 177
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs 177
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs* 178
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 179
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 179
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 179
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 179
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs* 180
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 181
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 181
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 181
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 181
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches* 182
Trouble Rate (Percent) (MR-8) (Parity) 183
Trouble Rate (Percent) (MR-8) (Parity)* 183

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 184
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 184
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 184
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 184
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 184
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 185
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 185
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 185
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 185
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 186
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 186
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 186

Table of Contents

Section **Page Number**

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 187

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 188

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 188
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 188
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 188
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 188
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 189
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 189
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 189
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 189
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 190
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 190
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 190

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 191

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 191
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 191
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 191
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 191
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 192
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 192
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 192
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 192
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 193
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 193
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 193
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 194

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 195

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 195
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 195
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 195
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 195
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 196
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 196
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 196
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 196
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 197
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 197
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 197

Checklist #7 - E911 198

Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) 198

Checklist #7 - E911/911 Trunk Installation 199

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 199
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 199

Checklist #7 - E911/911 Trunk Repair 200

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 200

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 200
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 200
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 200
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 201
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 201
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 201

Checklist #7 - Operator Services - Directory Assistance 202
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) 202
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) 202

Checklist #8 - Directory Listings 203
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) 203
Accurate Database Updates (Percent) (DB-2C-1) (Parity) 203

Checklist #9 - NXX Code Activation 204
NXX Code Activation (Percent) (NP-1A) (Parity) 204
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic) 204

Checklist #10 - Databases and Signaling 205
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) 205

Checklist #11 - Number Portability** 206
Number Portability Timeliness (Percent) (OP-8B) (Benchmark) 206
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark) 206
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark) 206
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic) 206
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity) 207
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity) 207

Checklist #13 - Reciprocal Compensation 208
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark) 208
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark) 208

Checklist #14 - Resale - Residence Installation 209
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 209
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 209
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 209
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 209
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 210
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 210
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 210
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 210
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 211
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 211
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 211
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 211
New Service Installation Quality (Percent) (OP-5) (Parity) 212
New Service Installation Quality (Percent) (OP-5) (Parity)* 212
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 212
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) 213

Table of Contents

Section **Page Number**

Checklist #14 - Resale - Residence Repair 214

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 214
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 214
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 214
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 214
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 215
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 215
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 215
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 215
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 216
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 216
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 216
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 216
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 217
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 217
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 217
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 217
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 218
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 218
Trouble Rate (Percent) (MR-8) (Parity) 218
Trouble Rate (Percent) (MR-8) (Parity)* 218
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 219

Checklist #14 - Resale - Business Installation 220

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 220
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 220
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 220
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 220
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 221
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 221
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 221
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 221
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 222
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 222
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 222
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 222
New Service Installation Quality (Percent) (OP-5) (Parity) 223
New Service Installation Quality (Percent) (OP-5) (Parity)* 223
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 223
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 224

Checklist #14 - Resale - Business Repair 225

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 225
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 225
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 225
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 225
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 226
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 226
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 226
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 226

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 227
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 227
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 227
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 227
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 228
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 228
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 228
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 228
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 229
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 229
Trouble Rate (Percent) (MR-8) (Parity) 229
Trouble Rate (Percent) (MR-8) (Parity)* 229
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 230

Checklist #14 - Resale - Centrex Installation 231
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 231
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 231
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 231
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 231
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 232
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 232
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 232
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 233
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 233
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 233
New Service Installation Quality (Percent) (OP-5) (Parity) 233
New Service Installation Quality (Percent) (OP-5) (Parity)* 234
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 234
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 235

Checklist #14 - Resale - Centrex Repair 236
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 236
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 236
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 236
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 236
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 237
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 237
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 237
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 237
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 238
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 238
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 238
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 238
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 239
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 239
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 239
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 239
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 240
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 240
Trouble Rate (Percent) (MR-8) (Parity) 240

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)* 240
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 241

Checklist #14 - Resale - Centrex 21 Installation 242
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 242
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 242
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 242
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 242
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 243
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 243
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 243
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 243
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 244
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 244
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 244
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 244
New Service Installation Quality (Percent) (OP-5) (Parity) 245
New Service Installation Quality (Percent) (OP-5) (Parity)* 245
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 245
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 246

Checklist #14 - Resale - Centrex 21 Repair 247
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 247
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 247
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 247
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 247
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 248
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 248
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 248
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 248
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 249
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 249
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 249
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 249
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 250
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 250
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 250
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 250
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 251
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 251
Trouble Rate (Percent) (MR-8) (Parity) 251
Trouble Rate (Percent) (MR-8) (Parity)* 251
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 252

Checklist #14 - Resale - PBX Installation 253
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 253
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 253
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 253
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 253
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 254
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 254

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 254
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 254
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 255
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 255
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 255
New Service Installation Quality (Percent) (OP-5) (Parity) 255
New Service Installation Quality (Percent) (OP-5) (Parity)* 256
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 256
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 256
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 256
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 257
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 257
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 257
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 257
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 258
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 259

Checklist #14 - Resale - PBX Repair 260
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 260
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 260
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 260
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 260
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 261
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 261
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 261
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 261
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 262
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 262
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 262
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 262
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 263
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 263
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 263
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 263
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 264
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 264
Trouble Rate (Percent) (MR-8) (Parity) 264
Trouble Rate (Percent) (MR-8) (Parity)* 264
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 265

Checklist #14 - Resale - Basic ISDN Installation 266
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 266
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 266
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 266
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 266
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 267
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 267
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 267
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 267
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 268
New Service Installation Quality (Percent) (OP-5) (Parity) 268

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity)* 268
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 268
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 269
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 269
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 269
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 269
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 270
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 270
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 270
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 270
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 271

Checklist #14 - Resale - Basic ISDN Repair 272
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 272
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 272
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 272
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 272
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 273
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 273
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 273
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 273
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 274
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 274
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 274
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 274
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 275
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 275
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 275
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 275
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 276
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 276
Trouble Rate (Percent) (MR-8) (Parity) 276
Trouble Rate (Percent) (MR-8) (Parity)* 276
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 277

Checklist #14 - Resale - Qwest DSL Installation 278
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 278
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 278
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 278
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 278
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 279
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 279
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 279
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 279
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 280
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 280
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 280
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 280
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 281
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 281
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 281

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 281
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 282
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 282
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 282
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 282
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 283

Checklist #14 - Resale - Qwest DSL Repair 284
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 284
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 284
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 284
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 284
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 285
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 285
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 285
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 285
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 286
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 286
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 286
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 286
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 287

Checklist #14 - Resale - Primary ISDN Installation 288
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 288
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 288
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 288
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 288
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 289
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 289
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 289
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 289
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 290
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 290
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 290
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 290
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 291
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 291
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 291
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 291
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 292

Checklist #14 - Resale - Primary ISDN Repair 293
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 293
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 293
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 293
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 293
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 294
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 294
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 294
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 294
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 295

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 295
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 295

Checklist #14 - Resale - DS0 Installation 296
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 296
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 296
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 296
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 296
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 297
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 297
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 297
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 297
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 298
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 298
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 298
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 298
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 299
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 299
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 299
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 299
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 300
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 300
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 300
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 300
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 301
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 302

Checklist #14 - Resale - DS0 Repair 303
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 303
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 303
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 303
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 303
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 304
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 304
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 304
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 304
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 305
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 305
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 305

Checklist #14 - Resale - DS1 Installation 306
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 306
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 306
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 306
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 306
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 307
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 307
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 307
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 307
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 308
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 308

Table of Contents

Section **Page Number**

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 308
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 309

Checklist #14 - Resale - DS1 Repair 310
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 310
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 310
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 310
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 310
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 311
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 311
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 311
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 311
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 312
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 312
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 312

Checklist #14 - Resale - Installation for DS3 and Higher 313
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 313
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 313
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 313
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 313
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 314
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 314
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 314
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 314
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 315
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 315
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 315
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 316

Checklist #14 - Resale - Repair for DS3 and Higher 317
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 317
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 317
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 317
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 317
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 318
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 318
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 318
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 318
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 319
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 319
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 319

Checklist #14 - Resale - Frame Relay Installation 320
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 320
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 320
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 320
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 321
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 321
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 321

Table of Contents

Section **Page Number**

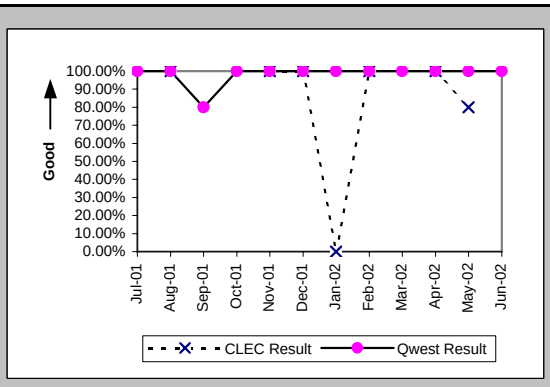
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 321
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 322
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 322
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 322
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 323

Checklist #14 - Resale - Frame Relay Repair 324
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 324
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 324
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 324
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 324
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 325
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 325
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 325
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 325
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 326
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 326
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 326

Checklist #1 - Local Interconnection - LIS Installation

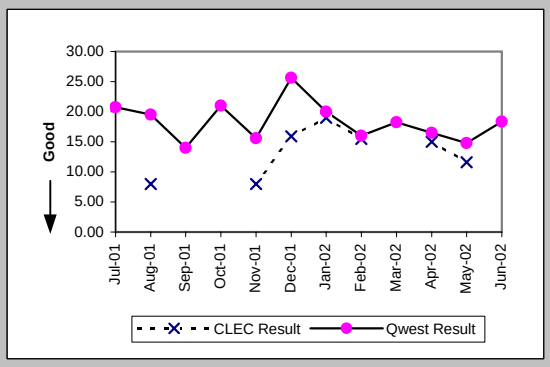
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01					4	5	80.00%		
Oct-01					13	13	100.00%		
Nov-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	10	10	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	3	3	100.00%	N/A	-0.24
Feb-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Mar-02					3	3	100.00%		
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	4	5	80.00%	40.00%	5	5	100.00%	N/A	-0.63
Jun-02					7	7	100.00%		



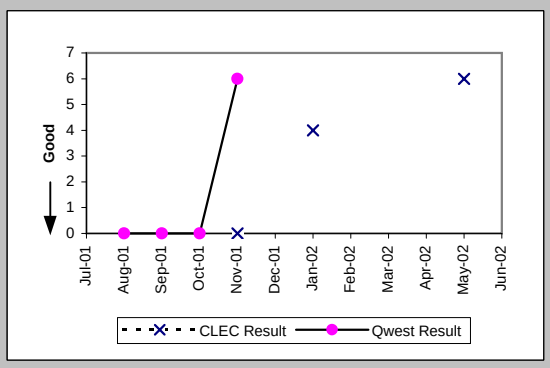
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	4	20.75		
Aug-01	8	1	8.00		117	6	19.50	-2.52	-2.53
Sep-01					98	7	14.00		
Oct-01					315	15	21.00		
Nov-01	16	2	8.00	7.07	218	14	15.57	-1.24	-1.76
Dec-01	159	10	15.90	7.09	436	17	25.65	-2.73	-2.66
Jan-02	38	2	19.00	7.07	100	5	20.00	-0.47	-1.29
Feb-02	62	4	15.50	7.59	64	4	16.00	-0.11	-1.06
Mar-02					73	4	18.25		
Apr-02	30	2	15.00	1.41	33	2	16.50	-0.16	-1.1
May-02	58	5	11.60	4.39	74	5	14.80	-1.06	-1.65
Jun-02					165	9	18.33		



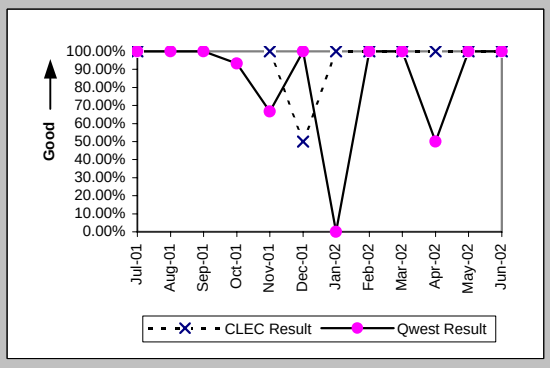
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00		
Sep-01					0	2	0.00		
Oct-01					0	1	0.00		
Nov-01	0	1	0.00		18	3	6.00	-0.5	-1.3
Dec-01									
Jan-02	8	2	4.00	2.83					
Feb-02									
Mar-02									
Apr-02									
May-02	6	1	6.00						
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

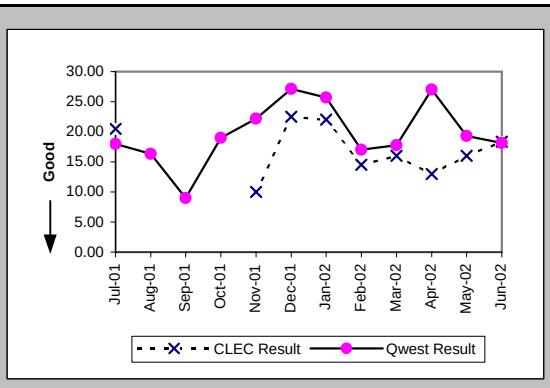
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01					10	10	100.00%		
Sep-01					1	1	100.00%		
Oct-01					14	15	93.33%		
Nov-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Dec-01	1	2	50.00%	50.00%	13	13	100.00%	N/A	-0.03
Jan-02	2	2	100.00%	0.00%	0	1	0.00%	N/A	
Feb-02	4	4	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	1	2	50.00%	-1	-1.61
May-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	8	8	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

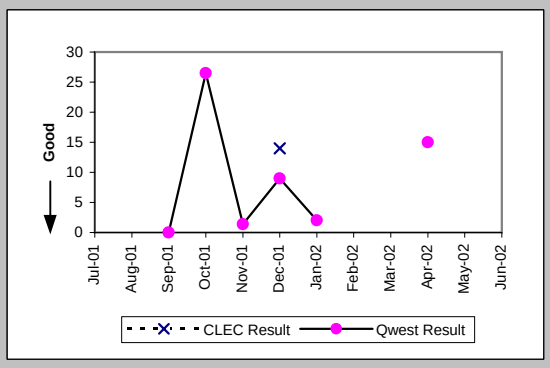
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	2	20.50	2.12	72	4	18.00	0.48	-0.71
Aug-01					245	15	16.33		
Sep-01					18	2	9.00		
Oct-01					342	18	19.00		
Nov-01	10	1	10.00		266	12	22.17	-1.8	-2.1
Dec-01	45	2	22.50	0.71	597	22	27.14	-1	-1.61
Jan-02	66	3	22.00	3.46	154	6	25.67	-6.35	-4.86
Feb-02	58	4	14.50	7.85	85	5	17.00	-1.01	-1.62
Mar-02	16	1	16.00		71	4	17.75	-0.63	-1.38
Apr-02	26	2	13.00	8.49	54	2	27.00	-1.98	-2.2
May-02	16	1	16.00		58	3	19.33	-0.52	-1.32
Jun-02	165	9	18.33	7.05	145	8	18.12	-0.3	-1.18



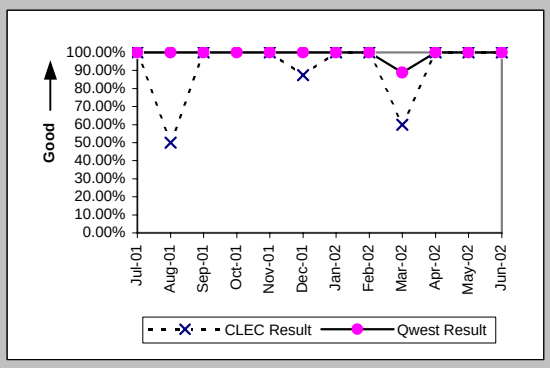
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	1	0.00		
Oct-01					53	2	26.50		
Nov-01					14	10	1.40		
Dec-01	14	1	14.00		18	2	9.00	-0.06	-1.04
Jan-02					2	1	2.00		
Feb-02									
Mar-02									
Apr-02					15	1	15.00		
May-02									
Jun-02									



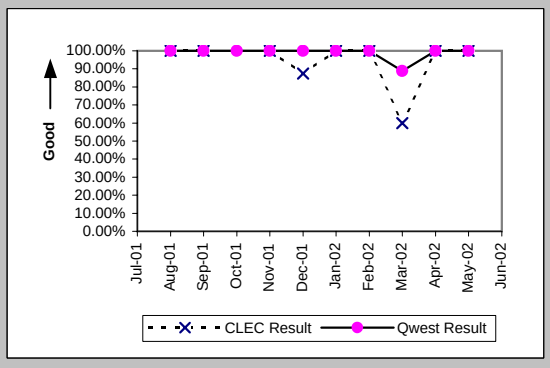
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01	1	2	50.00%	50.00%	15	15	100.00%	N/A	0.01
Sep-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Oct-01					21	21	100.00%		
Nov-01	2	2	100.00%	0.00%	30	30	100.00%	N/A	N/A
Dec-01	7	8	87.50%	33.07%	33	33	100.00%	N/A	-0.18
Jan-02	9	9	100.00%	0.00%	25	25	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02	3	5	60.00%	48.99%	8	9	88.89%	1.09	-0.34
Apr-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	8	8	100.00%	0.00%	13	13	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

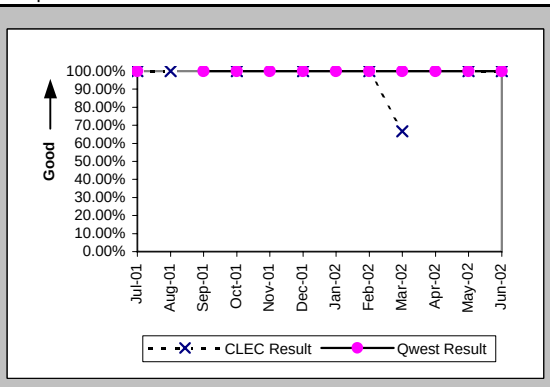
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Oct-01					21	21	100.00%		
Nov-01	2	2	100.00%	0.00%	30	30	100.00%	N/A	N/A
Dec-01	7	8	87.50%	33.07%	33	33	100.00%	N/A	-0.18
Jan-02	9	9	100.00%	0.00%	25	25	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02	3	5	60.00%	48.99%	8	9	88.89%	1.09	-0.34
Apr-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

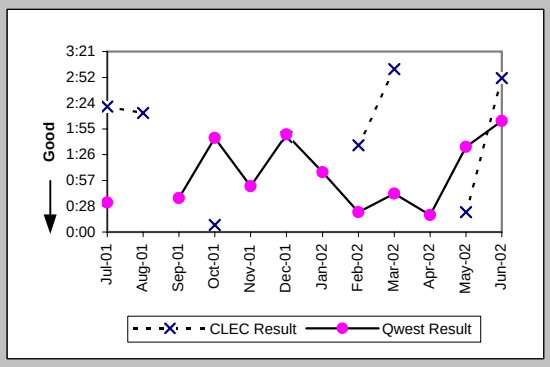
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					2	2	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					1	1	100.00%		
Dec-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02					4	4	100.00%		
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02	2	3	66.67%	47.14%	1	1	100.00%	N/A	-0.9
Apr-02					4	4	100.00%		
May-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



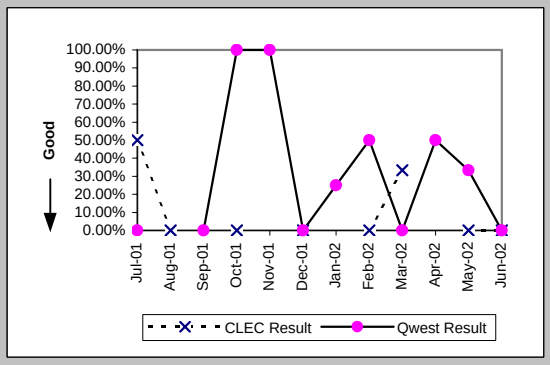
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4:40	2	2:20	0:38	1:38	3	0:33	1.39	-0.16
Aug-01	2:13	1	2:13						
Sep-01					1:17	2	0:38		
Oct-01	0:08	1	0:08		1:45	1	1:45		
Nov-01					0:51	1	0:51		
Dec-01	3:31	2	1:46	1:38	1:49	1	1:49		
Jan-02					4:27	4	1:07		
Feb-02	1:37	1	1:37		0:44	2	0:22	0.67	-0.59
Mar-02	9:06	3	3:02	0:54	0:43	1	0:43		
Apr-02					1:16	4	0:19		
May-02	0:22	1	0:22		4:44	3	1:35	-2.16	-2.32
Jun-02	2:52	1	2:52		4:08	2	2:04	-0.04	-1.02



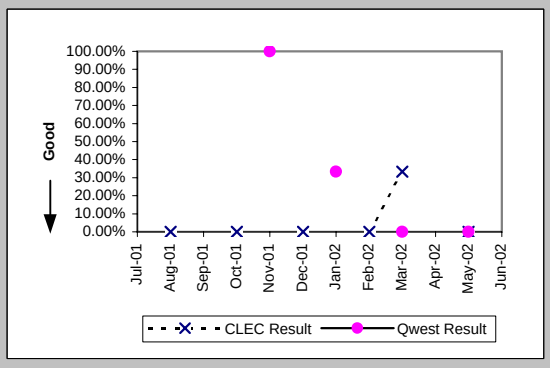
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	0	3	0.00%	N/A	-0.49
Aug-01	0	1	0.00%	0.00%					
Sep-01					0	2	0.00%		
Oct-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	
Nov-01					1	1	100.00%		
Dec-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jan-02					1	4	25.00%		
Feb-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Mar-02	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Apr-02					2	4	50.00%		
May-02	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Jun-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

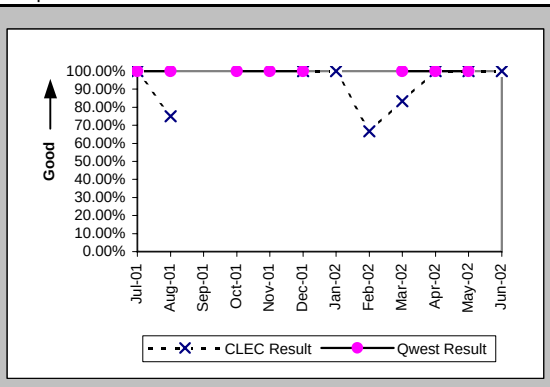
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%					
Sep-01									
Oct-01	0	1	0.00%	0.00%					
Nov-01					1	1	100.00%		
Dec-01	0	2	0.00%	0.00%					
Jan-02					1	3	33.33%		
Feb-02	0	1	0.00%	0.00%					
Mar-02	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Apr-02									
May-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

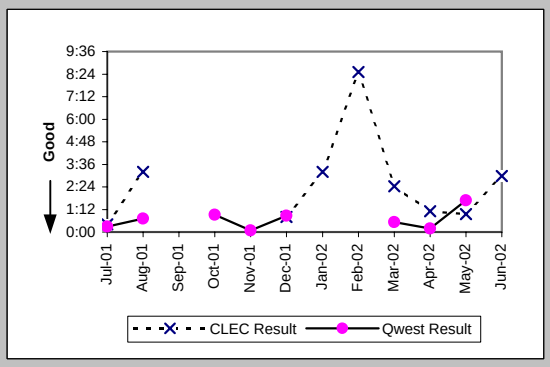
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01	3	4	75.00%	43.30%	2	2	100.00%	N/A	-0.79
Sep-01									
Oct-01					3	3	100.00%		
Nov-01					1	1	100.00%		
Dec-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%					
Feb-02	2	3	66.67%	47.14%					
Mar-02	5	6	83.33%	37.27%	1	1	100.00%	N/A	-1.03
Apr-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-02	7	7	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%					



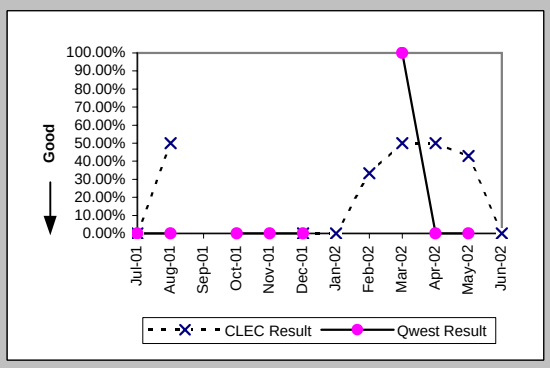
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1:15	3	0:25	0:26	0:34	2	0:17	-0.23	-1.14
Aug-01	12:47	4	3:12	4:21	1:25	2	0:43	-0.13	-1.08
Sep-01									
Oct-01					2:46	3	0:55		
Nov-01					0:05	1	0:05		
Dec-01	1:36	2	0:48	0:03	1:45	2	0:52	-0.58	-1.35
Jan-02	3:12	1	3:12						
Feb-02	25:33	3	8:31	11:52					
Mar-02	14:35	6	2:26	1:34	0:32	1	0:32		
Apr-02	2:11	2	1:06	0:40	0:11	1	0:11		
May-02	6:39	7	0:57	1:22	1:41	1	1:41		
Jun-02	2:59	1	2:59						



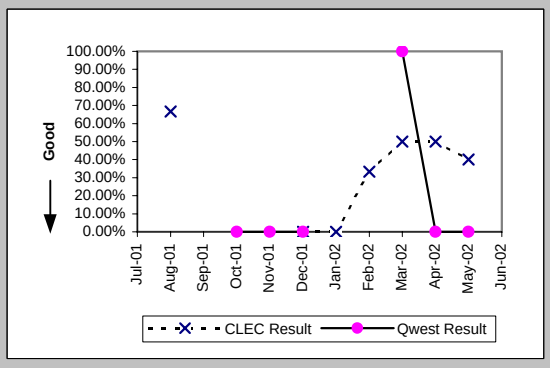
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Aug-01	2	4	50.00%	50.00%	0	2	0.00%	N/A	-0.46
Sep-01									
Oct-01					0	3	0.00%		
Nov-01					0	1	0.00%		
Dec-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%					
Feb-02	1	3	33.33%	47.14%					
Mar-02	3	6	50.00%	50.00%	1	1	100.00%	N/A	
Apr-02	1	2	50.00%	50.00%	0	1	0.00%	N/A	-0.8
May-02	3	7	42.86%	49.49%	0	1	0.00%	N/A	-0.73
Jun-02	0	1	0.00%	0.00%					



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

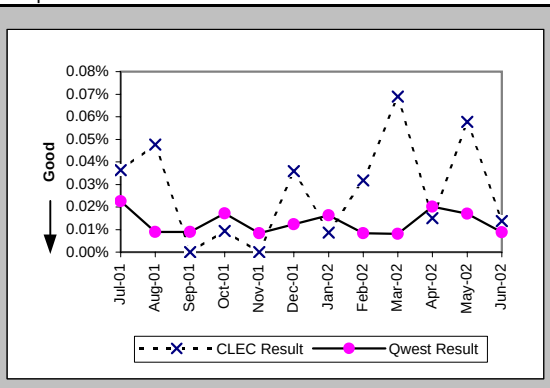
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	3	66.67%	47.14%					
Sep-01									
Oct-01					0	3	0.00%		
Nov-01					0	1	0.00%		
Dec-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%					
Feb-02	1	3	33.33%	47.14%					
Mar-02	3	6	50.00%	50.00%	1	1	100.00%	N/A	
Apr-02	1	2	50.00%	50.00%	0	1	0.00%	N/A	-0.8
May-02	2	5	40.00%	48.99%	0	1	0.00%	N/A	-0.78
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

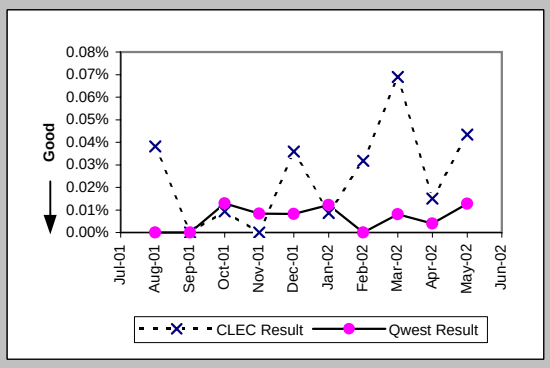
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	13756	0.04%	1.91%	5	22205	0.02%	0.85	-0.48
Aug-01	5	10497	0.05%	2.18%	2	22439	0.01%	3.47	1.11
Sep-01	0	10497	0.00%	0.00%	2	22583	0.01%	-0.8	-1.48
Oct-01	1	10713	0.01%	0.97%	4	23303	0.02%	-0.51	-1.31
Nov-01	0	11001	0.00%	0.00%	2	24083	0.01%	-0.79	-1.48
Dec-01	4	11145	0.04%	1.89%	3	24335	0.01%	1.86	0.13
Jan-02	1	11553	0.01%	0.93%	4	24527	0.02%	-0.53	-1.32
Feb-02	4	12585	0.03%	1.78%	2	23831	0.01%	2.32	0.41
Mar-02	9	13041	0.07%	2.63%	2	24839	0.01%	6.28	2.82
Apr-02	2	13281	0.02%	1.23%	5	24839	0.02%	-0.33	-1.2
May-02	8	13833	0.06%	2.40%	4	23495	0.02%	2.92	0.77
Jun-02	2	14620	0.01%	1.17%	2	22847	0.01%	0.5	-0.7



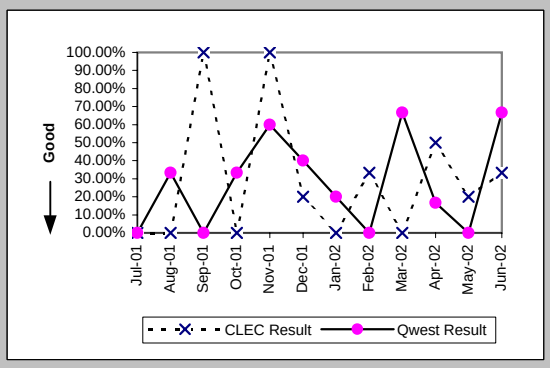
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	10497	0.04%	1.95%	0	22439	0.00%	N/A	
Sep-01	0	10497	0.00%	0.00%	0	22583	0.00%	N/A	N/A
Oct-01	1	10713	0.01%	0.97%	3	23303	0.01%	-0.27	-1.16
Nov-01	0	11001	0.00%	0.00%	2	24083	0.01%	-0.79	-1.48
Dec-01	4	11145	0.04%	1.89%	2	24335	0.01%	2.67	0.62
Jan-02	1	11553	0.01%	0.93%	3	24527	0.01%	-0.29	-1.17
Feb-02	4	12585	0.03%	1.78%	0	23831	0.00%	N/A	
Mar-02	9	13041	0.07%	2.63%	2	24839	0.01%	6.28	2.82
Apr-02	2	13281	0.02%	1.23%	1	24839	0.00%	1.62	-0.02
May-02	6	13833	0.04%	2.08%	3	23495	0.01%	2.53	0.54
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

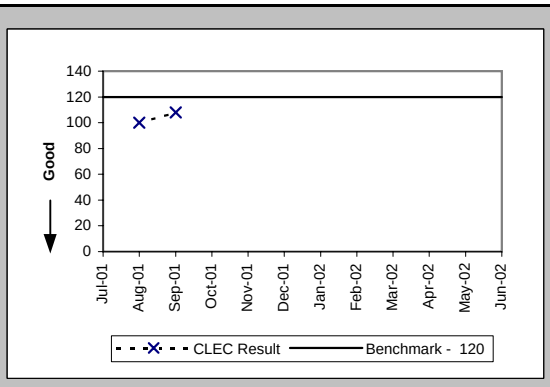
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	0	5	0.00%	N/A	N/A
Aug-01	0	5	0.00%	0.00%	1	3	33.33%	-0.97	-1.59
Sep-01	1	1	100.00%	0.00%	0	2	0.00%	N/A	-0.37
Oct-01	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Nov-01	2	2	100.00%	0.00%	3	5	60.00%	0.75	-0.54
Dec-01	1	5	20.00%	40.00%	2	5	40.00%	-0.65	-1.39
Jan-02	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Feb-02	2	6	33.33%	47.14%	0	2	0.00%	N/A	-0.62
Mar-02	0	9	0.00%	0.00%	4	6	66.67%	-2.68	-2.63
Apr-02	2	4	50.00%	50.00%	1	6	16.67%	0.93	-0.43
May-02	2	10	20.00%	40.00%	0	4	0.00%	N/A	-0.56
Jun-02	1	3	33.33%	47.14%	4	6	66.67%	-1	-1.61



Checklist #1 - Collocation

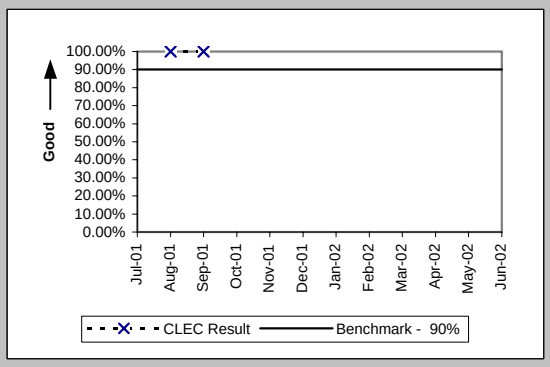
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	100	1	100.00	
Sep-01	108	1	108.00	
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



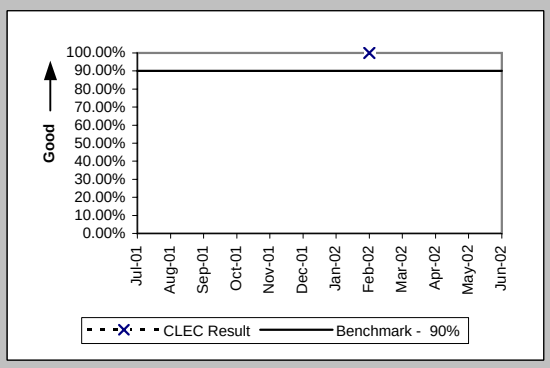
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



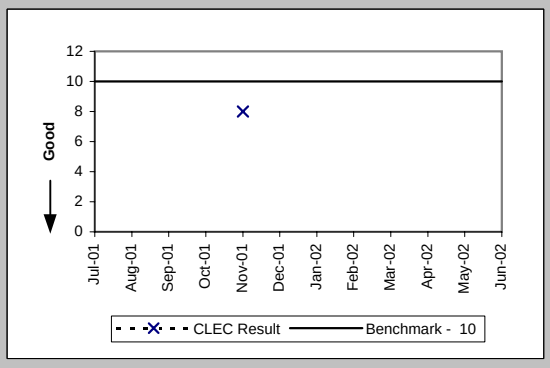
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	
Mar-02				
Apr-02				
May-02				
Jun-02				



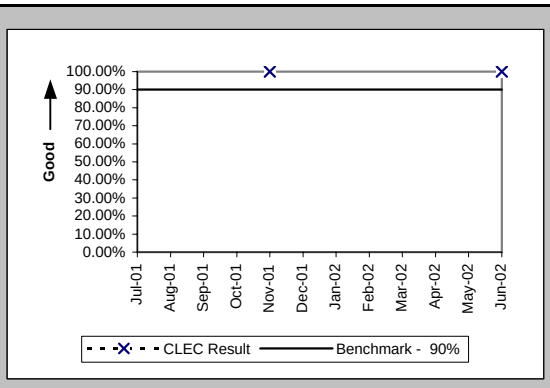
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8	1	8.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #1 - Collocation

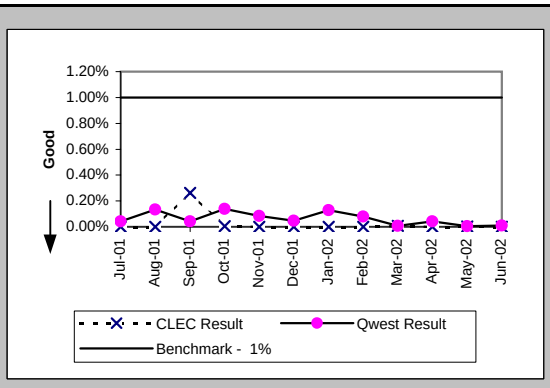
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	1	1	100.00%	



Checklist #1 - Trunk Blocking

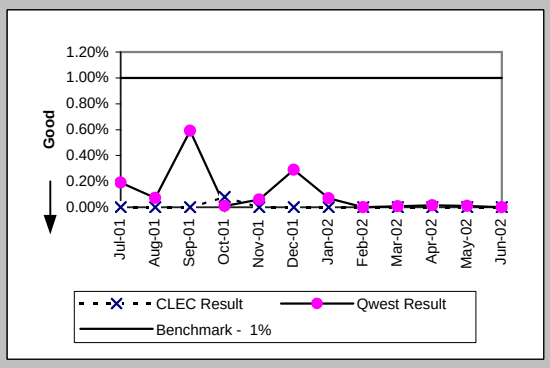
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2832	0.00%	0.00%	2.65	6145	0.04%	-9.76	-6.94
Aug-01	0	1512	0.00%	0.00%	8.16	6145	0.13%	-12.55	-8.63
Sep-01	3.96	1512	0.26%	0.89%	2.63	6145	0.04%	54.84	32.34
Oct-01	0.09	1512	0.01%	0.02%	9.26	6649	0.14%	-9.81	-6.96
Nov-01	0	1488	0.00%	0.00%	5.56	6649	0.08%	-11.37	-7.92
Dec-01	0	1632	0.00%	0.00%	2.86	6073	0.05%	-4.72	-3.87
Jan-02	0	1584	0.00%	0.00%	7.82	6073	0.13%	-13.7	-9.33
Feb-02	0	1584	0.00%	0.00%	4.48	5737	0.08%	-6.99	-5.25
Mar-02	0.11	1608	0.01%	0.04%	0.4	5785	0.01%	0.03	-0.98
Apr-02	0	1680	0.00%	0.00%	2.66	6193	0.04%	-5.91	-4.59
May-02	0.02	1680	0.00%	0.01%	0.27	5929	0.00%	-4	-3.43
Jun-02	0	1560	0.00%	0.00%	0.53	5928	0.01%	-8.28	-6.04



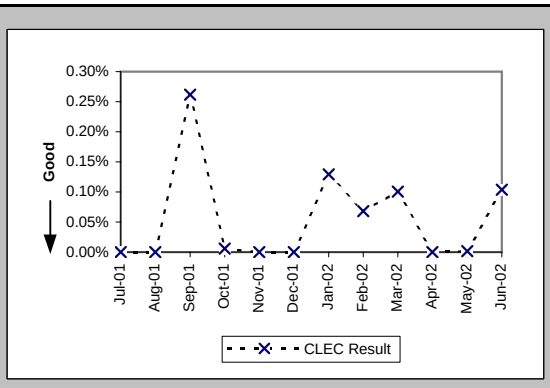
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	144	0.00%	0.00%	13.79	7200	0.19%	-3.68	-3.24
Aug-01	0	144	0.00%	0.00%	5.2	7200	0.07%	-7.59	-5.61
Sep-01	0	144	0.00%	0.00%	43.08	7296	0.59%	-7.58	-5.61
Oct-01	0.12	144	0.08%	0.00%	0.78	8616	0.01%	8.5	4.17
Nov-01	0	144	0.00%	0.00%	5.11	8616	0.06%	-4.15	-3.52
Dec-01	0	144	0.00%	0.00%	33.41	11496	0.29%	-3.72	-3.26
Jan-02	0	144	0.00%	0.00%	6.74	9744	0.07%	-2.17	-2.32
Feb-02	0	144	0.00%	0.00%	0	10968	0.00%		
Mar-02	0	144	0.00%	0.00%	0.71	10968	0.01%	-0.97	-1.59
Apr-02	0	144	0.00%	0.00%	1.62	11328	0.01%	-1.38	-1.84
May-02	0	144	0.00%	0.00%	0.98	11328	0.01%	-2.23	-2.36
Jun-02	0	144	0.00%	0.00%	0	11328	0.00%		

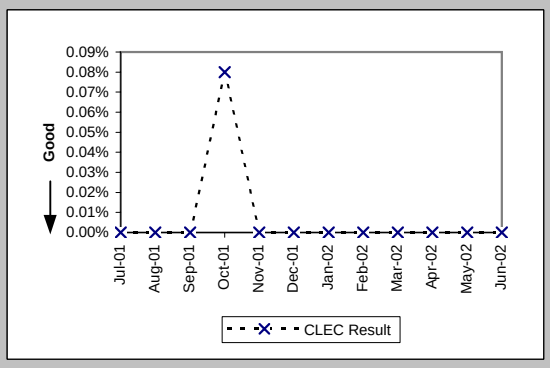


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	2832	0.00%	0.00%
Aug-01	0	1512	0.00%	0.00%
Sep-01	3.96	1512	0.26%	0.89%
Oct-01	0.09	1512	0.01%	0.02%
Nov-01	0	1488	0.00%	0.00%
Dec-01	0	1632	0.00%	0.00%
Jan-02	2.11	1632	0.13%	0.74%
Feb-02	1.11	1632	0.07%	0.39%
Mar-02	1.64	1632	0.10%	0.77%
Apr-02	0	1680	0.00%	0.00%
May-02	0.02	1680	0.00%	0.01%
Jun-02	1.74	1680	0.10%	0.37%

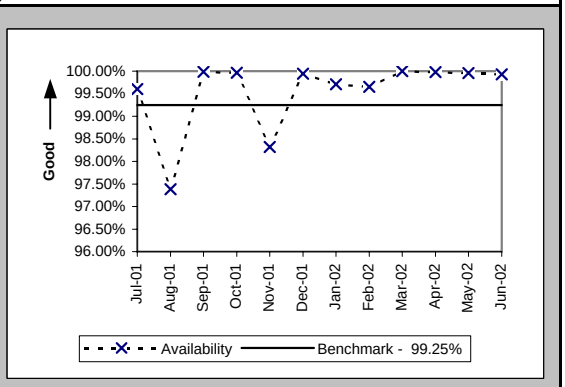


Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	144	0.00%	0.00%
Aug-01	0	144	0.00%	0.00%
Sep-01	0	144	0.00%	0.00%
Oct-01	0.12	144	0.08%	0.00%
Nov-01	0	144	0.00%	0.00%
Dec-01	0	144	0.00%	0.00%
Jan-02	0	144	0.00%	0.00%
Feb-02	0	144	0.00%	0.00%
Mar-02	0	144	0.00%	0.00%
Apr-02	0	144	0.00%	0.00%
May-02	0	144	0.00%	0.00%
Jun-02	0	144	0.00%	0.00%

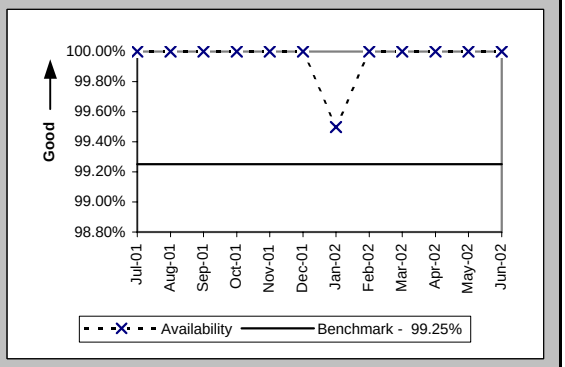


Checklist #2 - Gateway Availability

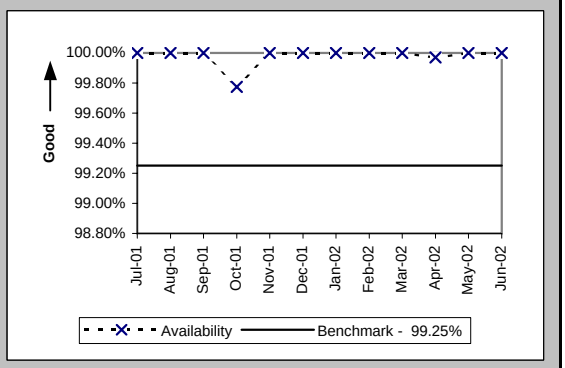
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	
Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



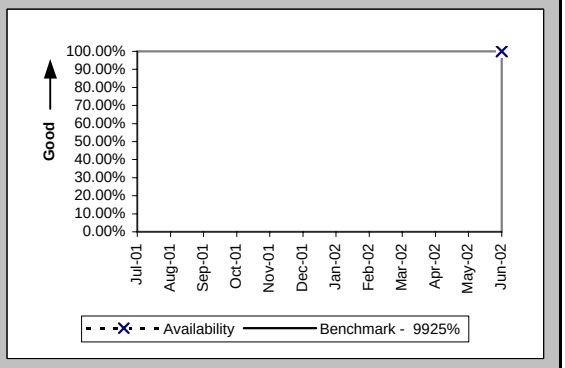
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



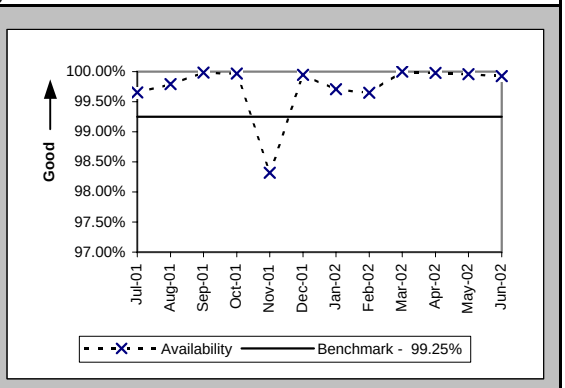
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

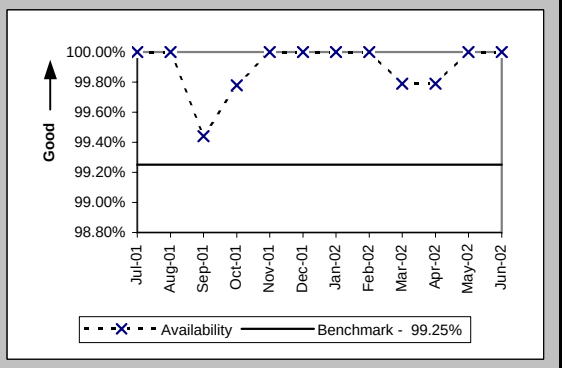
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



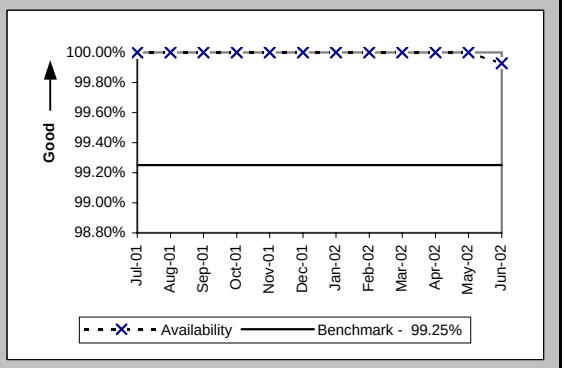
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



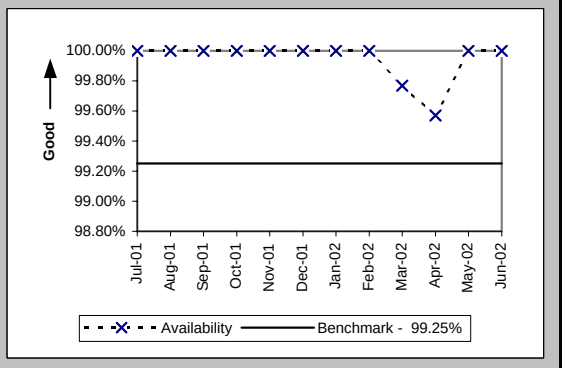
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



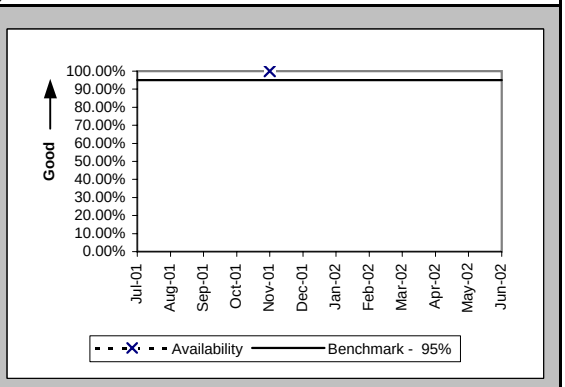
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

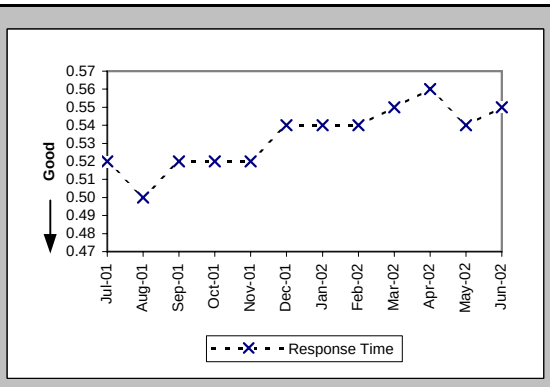


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

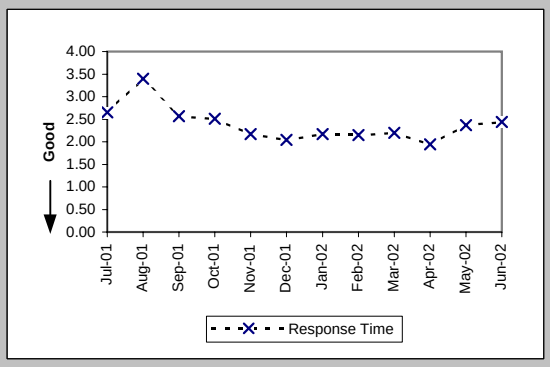
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



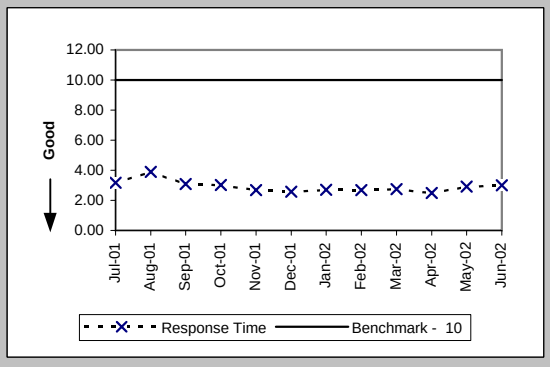
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



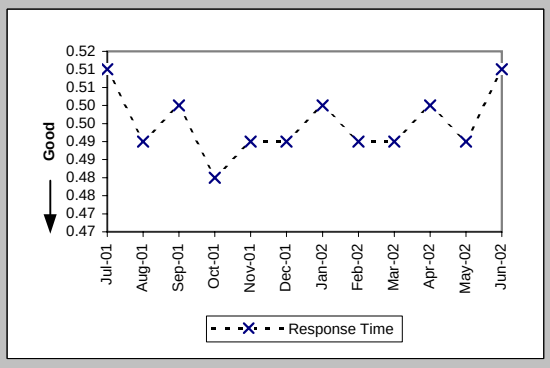
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

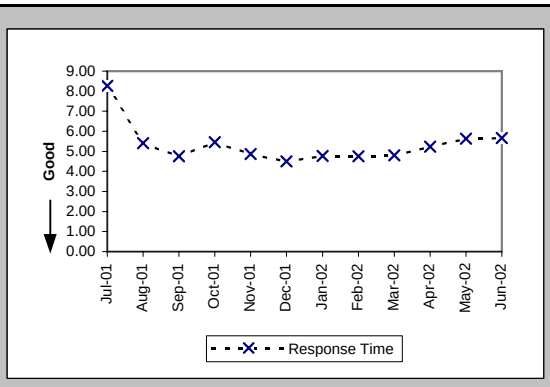
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

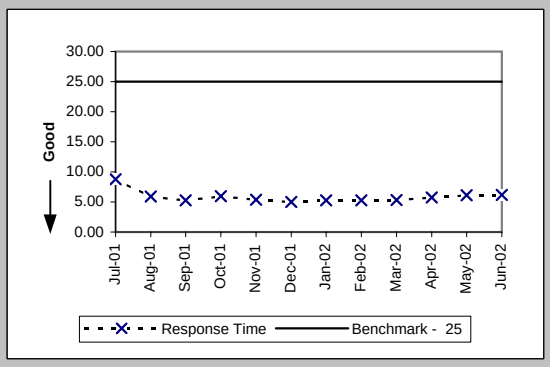
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



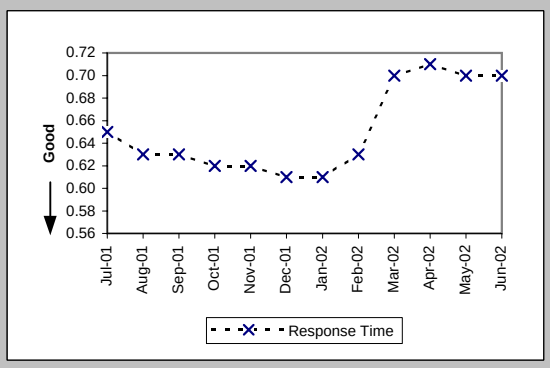
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



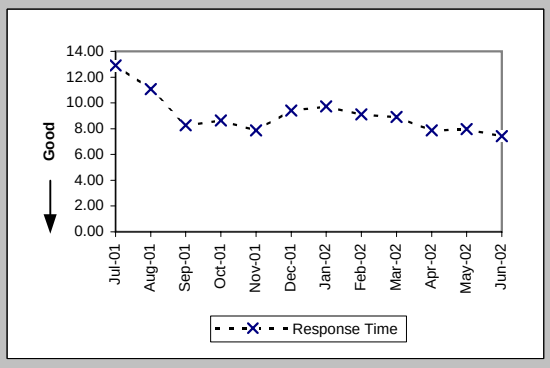
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

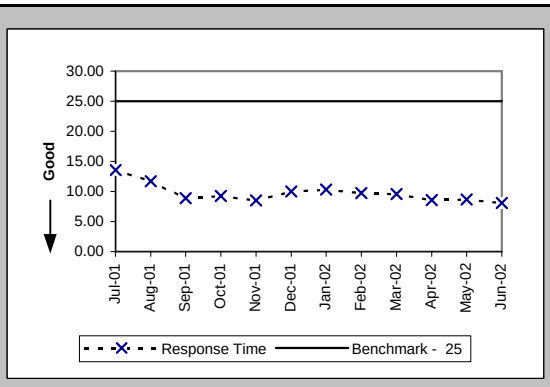
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

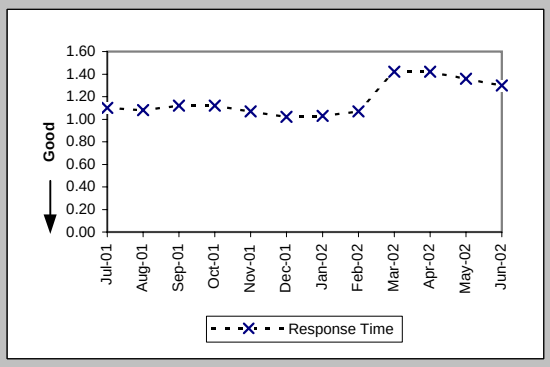
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



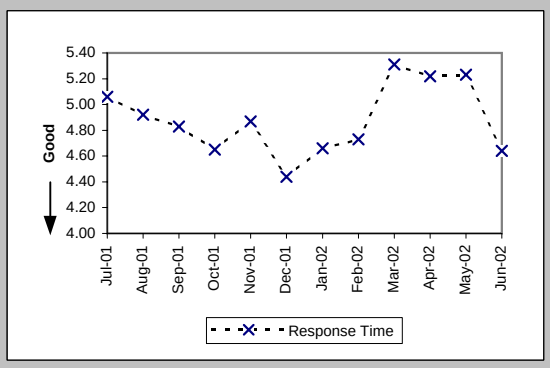
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



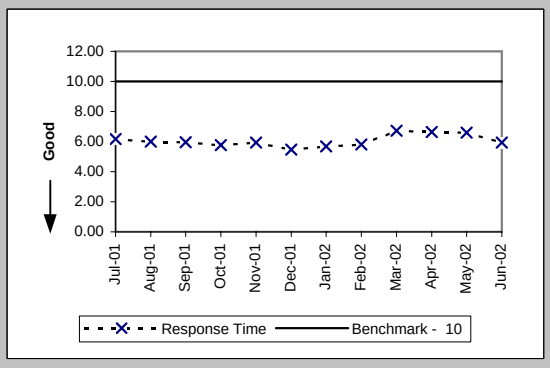
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

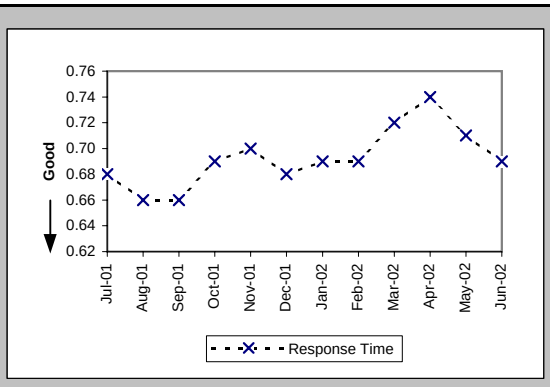
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

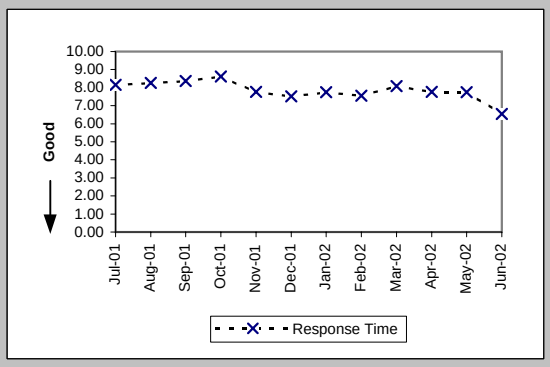
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



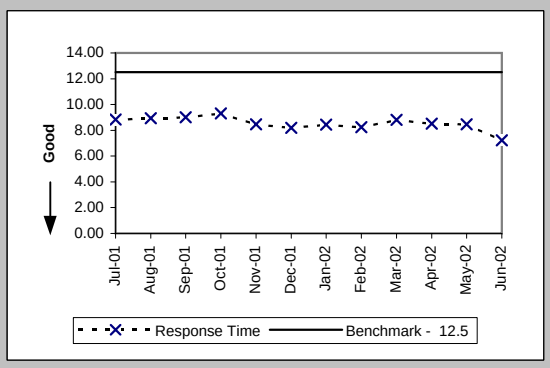
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



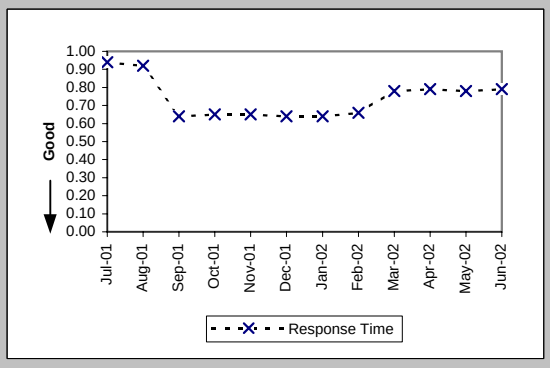
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

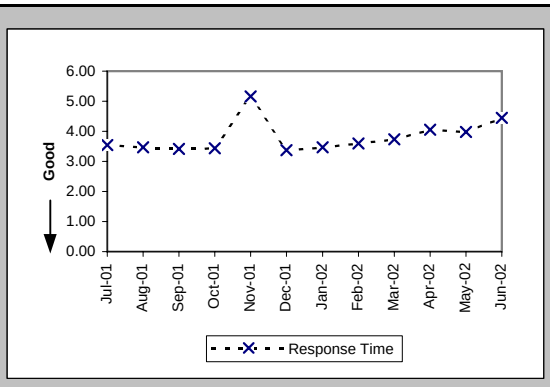
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

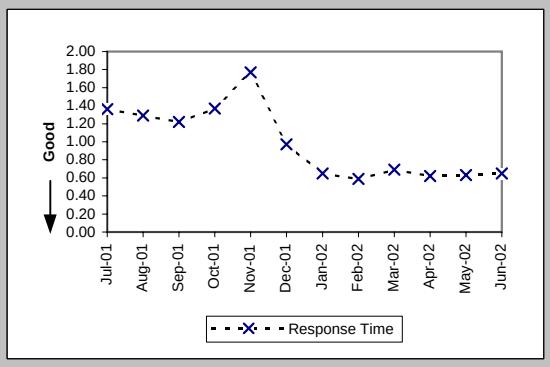
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



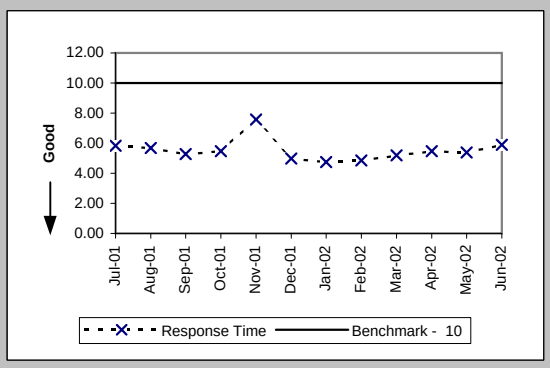
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



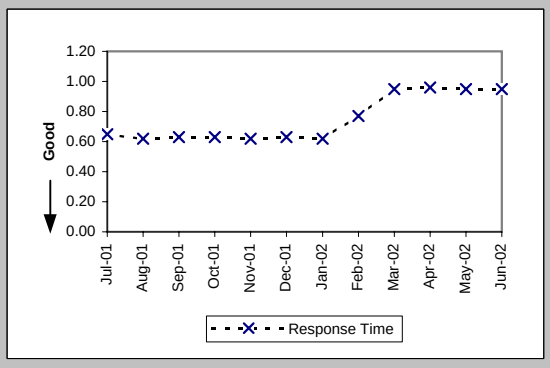
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

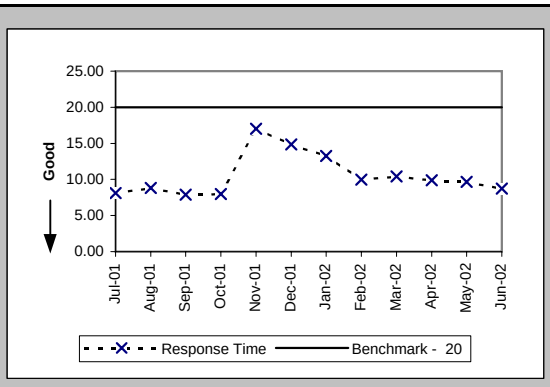
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

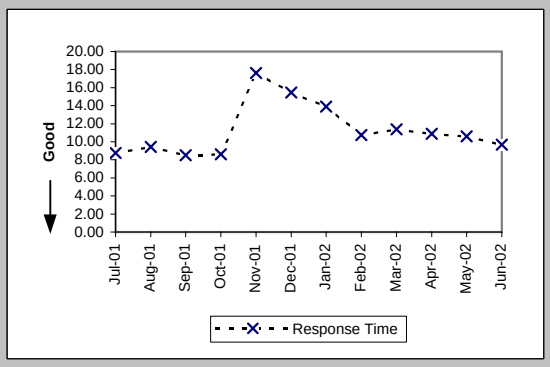
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



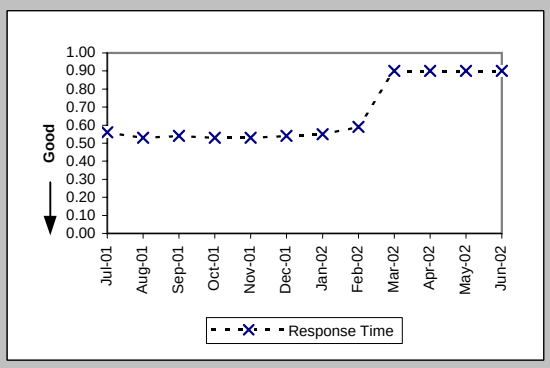
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



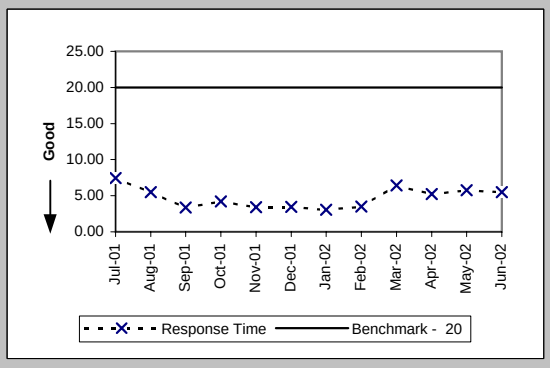
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

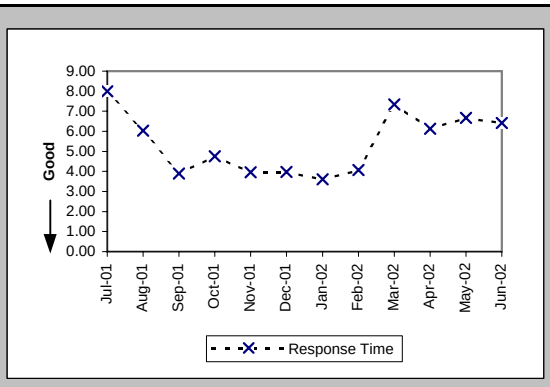
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

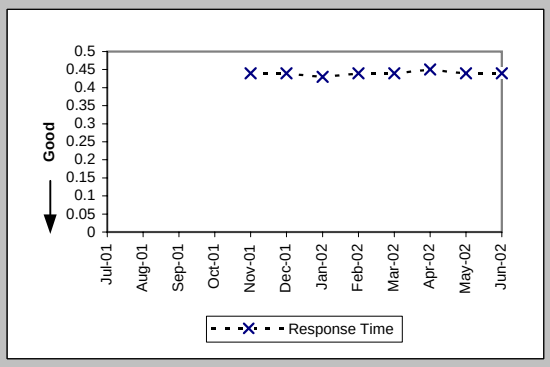
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



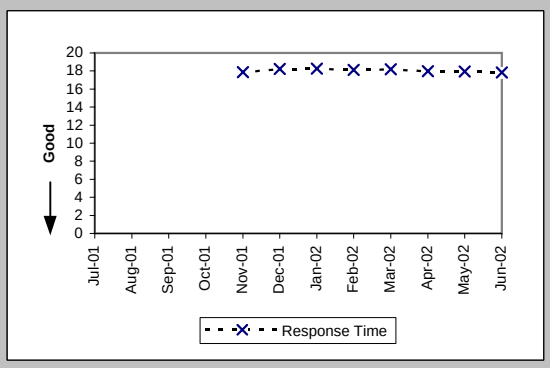
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



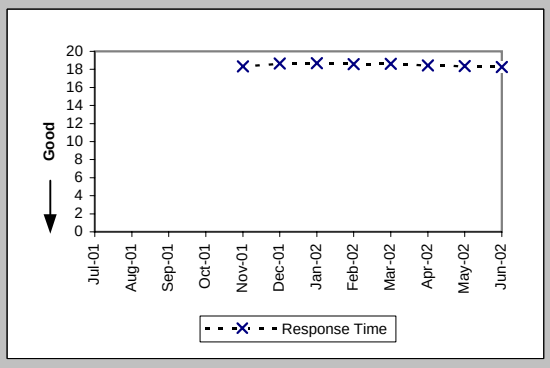
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

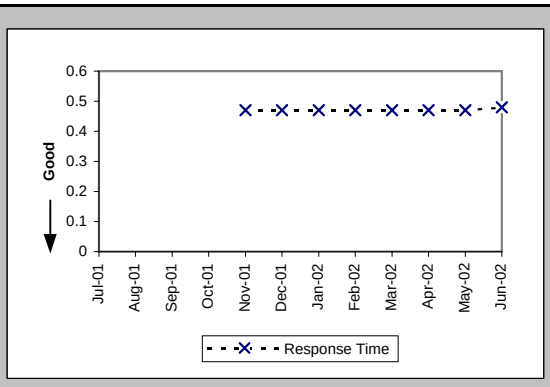
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

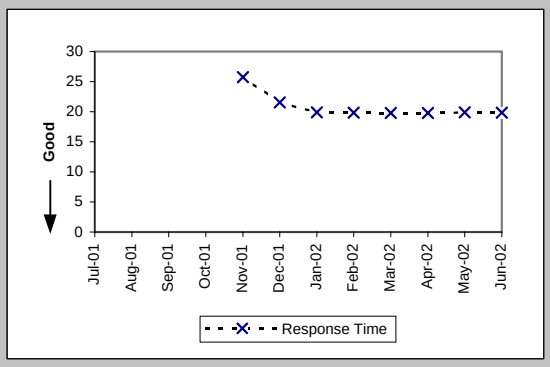
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



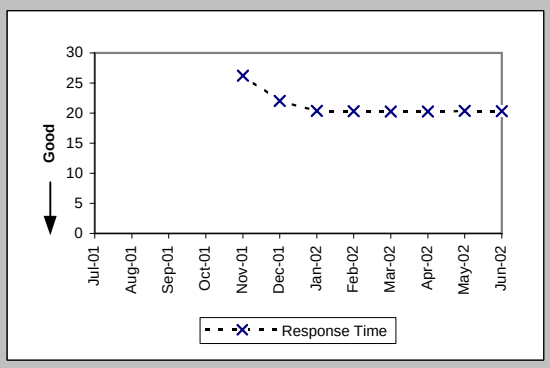
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



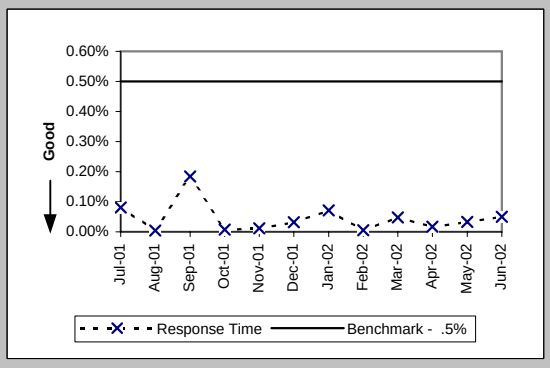
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



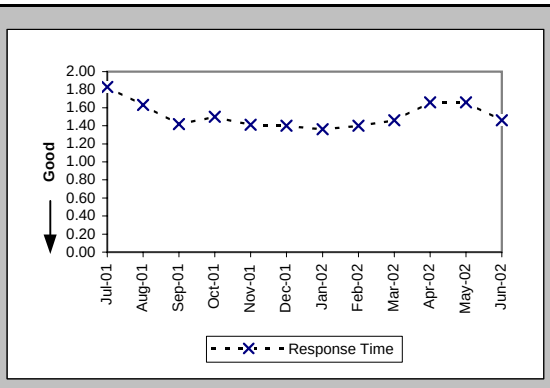
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

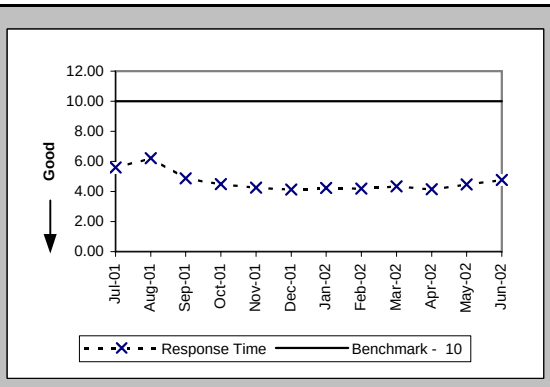
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

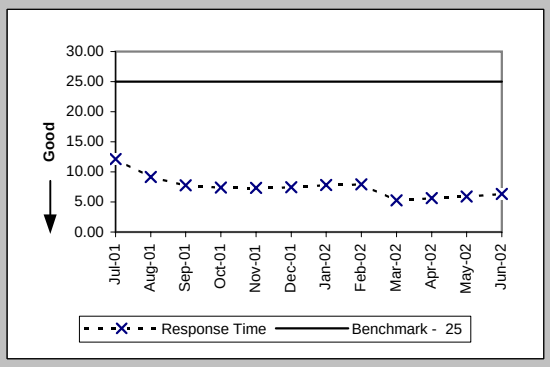
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



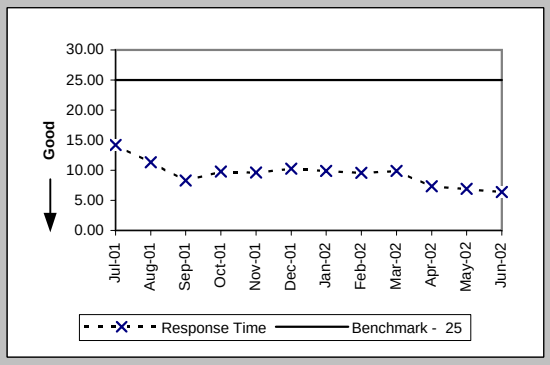
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



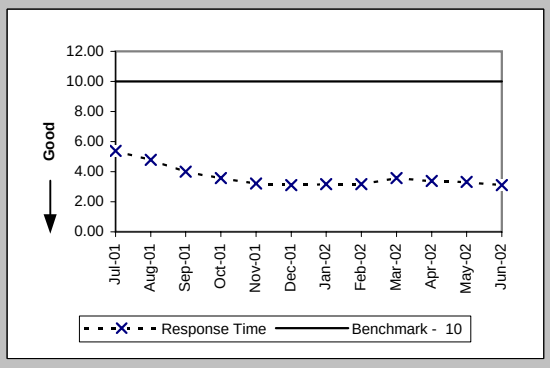
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

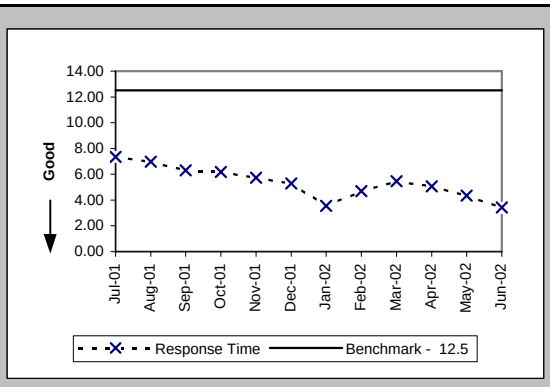
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

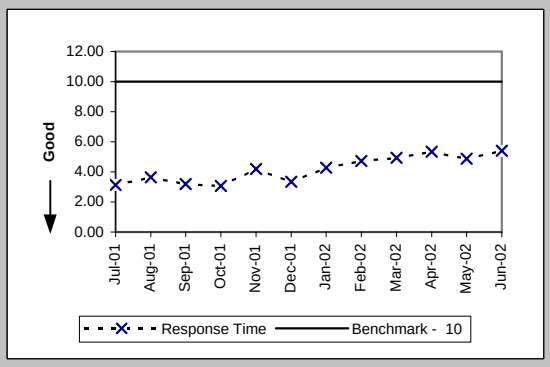
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



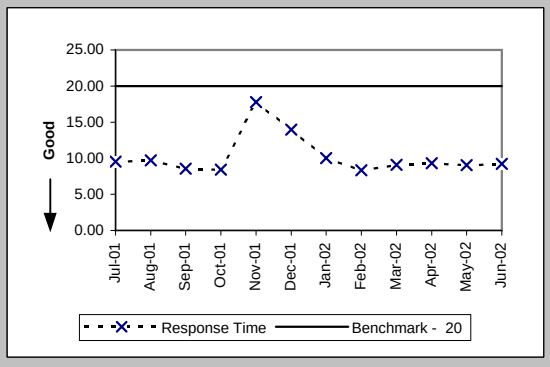
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



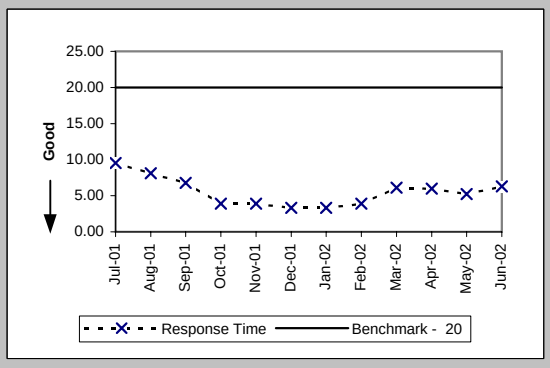
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

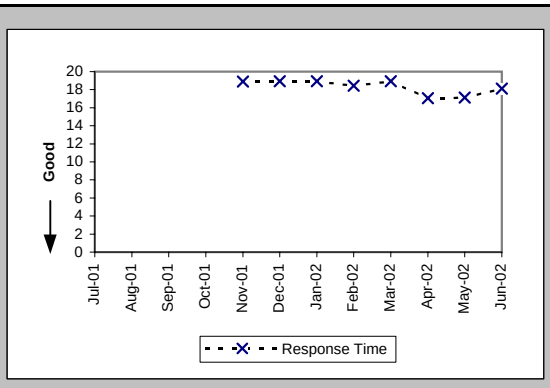
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

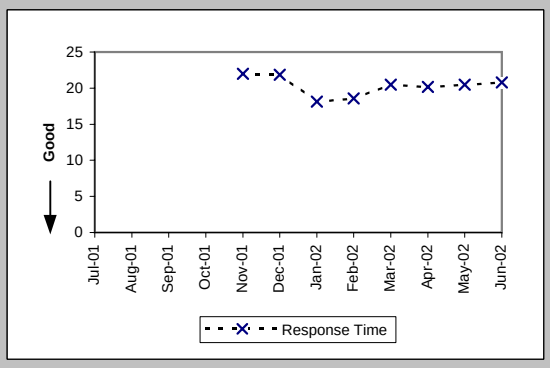
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



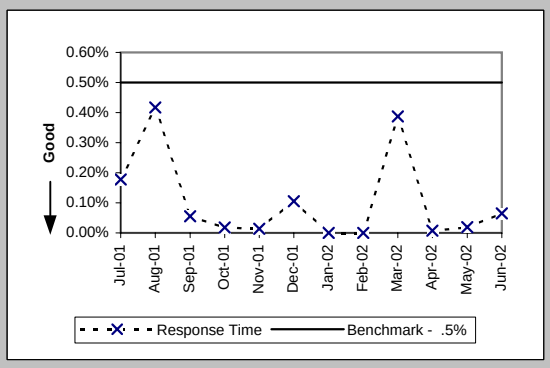
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



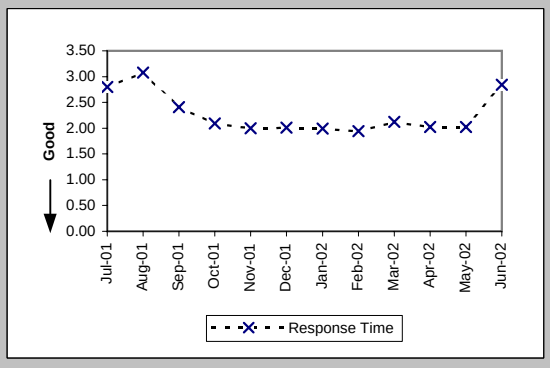
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

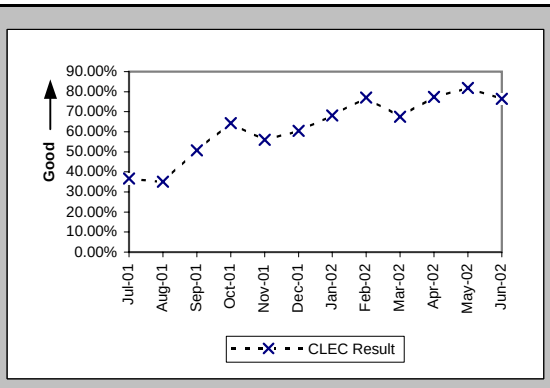
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

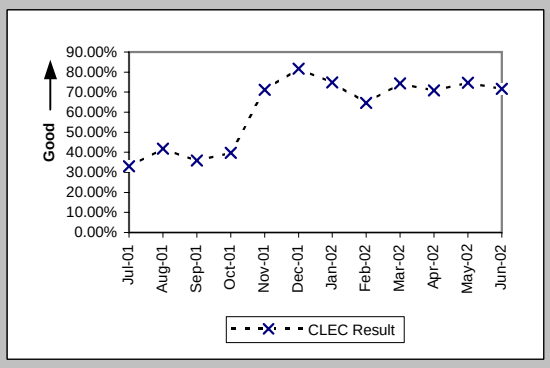
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	355	968	36.67%	48.19%
Aug-01	201	572	35.14%	47.74%
Sep-01	183	361	50.69%	50.00%
Oct-01	166	258	64.34%	47.90%
Nov-01	121	216	56.02%	49.64%
Dec-01	95	157	60.51%	48.88%
Jan-02	154	226	68.14%	46.59%
Feb-02	175	227	77.09%	42.02%
Mar-02	141	209	67.46%	46.85%
Apr-02	189	244	77.46%	41.79%
May-02	212	259	81.85%	38.54%
Jun-02	198	259	76.45%	42.43%



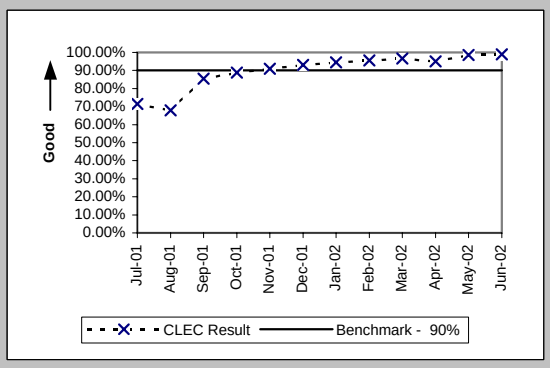
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	31	94	32.98%	47.01%
Aug-01	302	722	41.83%	49.33%
Sep-01	130	362	35.91%	47.97%
Oct-01	445	1118	39.80%	48.95%
Nov-01	1004	1410	71.21%	45.28%
Dec-01	1029	1259	81.73%	38.64%
Jan-02	856	1143	74.89%	43.36%
Feb-02	279	432	64.58%	47.83%
Mar-02	270	363	74.38%	43.65%
Apr-02	229	323	70.90%	45.42%
May-02	194	260	74.62%	43.52%
Jun-02	215	300	71.67%	45.06%



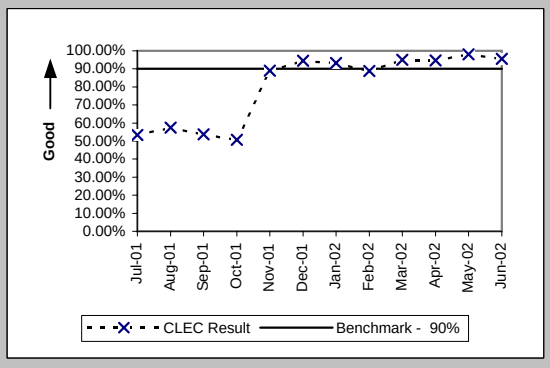
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	355	497	71.43%	45.18%
Aug-01	201	296	67.91%	46.68%
Sep-01	183	214	85.51%	35.20%
Oct-01	166	187	88.77%	31.57%
Nov-01	121	133	90.98%	28.65%
Dec-01	95	102	93.14%	25.28%
Jan-02	154	163	94.48%	22.84%
Feb-02	175	183	95.63%	20.45%
Mar-02	141	146	96.58%	18.19%
Apr-02	189	199	94.97%	21.85%
May-02	212	215	98.60%	11.73%
Jun-02	198	200	99.00%	9.95%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

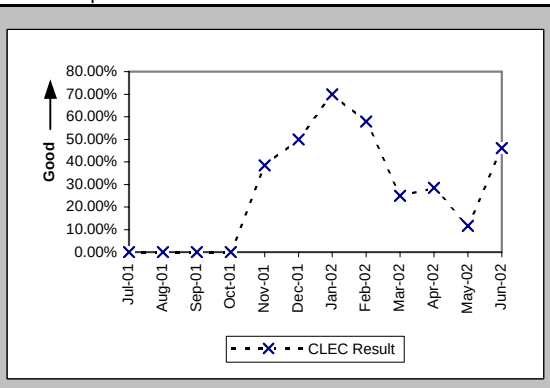
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	31	58	53.45%	49.88%
Aug-01	302	525	57.52%	49.43%
Sep-01	130	242	53.72%	49.86%
Oct-01	445	877	50.74%	49.99%
Nov-01	1004	1128	89.01%	31.28%
Dec-01	1029	1089	94.49%	22.82%
Jan-02	856	917	93.35%	24.92%
Feb-02	279	314	88.85%	31.47%
Mar-02	270	284	95.07%	21.65%
Apr-02	229	242	94.63%	22.55%
May-02	194	198	97.98%	14.07%
Jun-02	215	225	95.56%	20.61%



Checklist #2 - Electronic Flow-through - Unbundled Loops

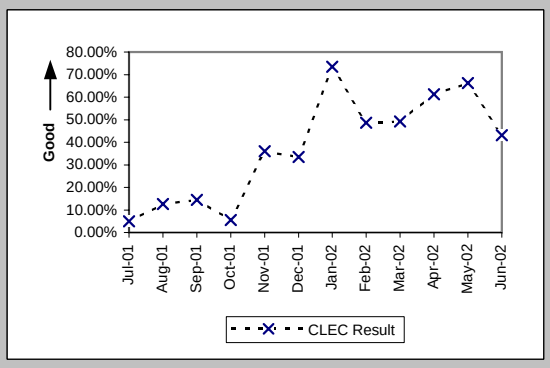
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	18	0.00%	0.00%
Aug-01	0	11	0.00%	0.00%
Sep-01	0	18	0.00%	0.00%
Oct-01	0	22	0.00%	0.00%
Nov-01	5	13	38.46%	48.65%
Dec-01	7	14	50.00%	50.00%
Jan-02	7	10	70.00%	45.83%
Feb-02	11	19	57.89%	49.37%
Mar-02	4	16	25.00%	43.30%
Apr-02	16	56	28.57%	45.18%
May-02	5	43	11.63%	32.06%
Jun-02	29	63	46.03%	49.84%



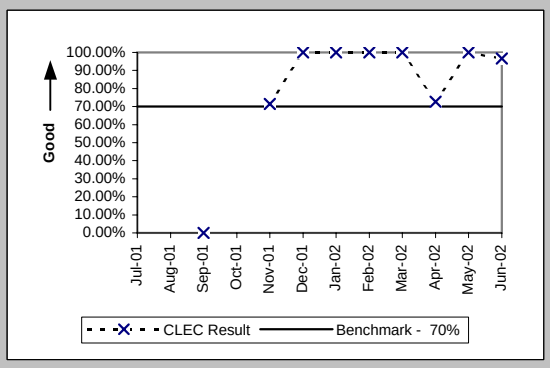
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2	40	5.00%	21.79%
Aug-01	18	142	12.68%	33.27%
Sep-01	68	470	14.47%	35.18%
Oct-01	30	542	5.54%	22.87%
Nov-01	88	244	36.07%	48.02%
Dec-01	65	194	33.51%	47.20%
Jan-02	567	771	73.54%	44.11%
Feb-02	111	228	48.68%	49.98%
Mar-02	118	240	49.17%	49.99%
Apr-02	182	297	61.28%	48.71%
May-02	96	145	66.21%	47.30%
Jun-02	98	227	43.17%	49.53%



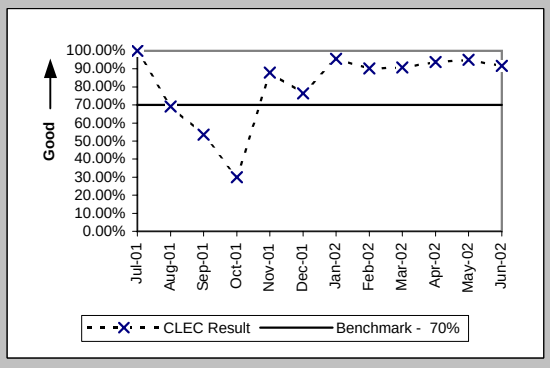
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	0	1	0.00%	0.00%
Oct-01				
Nov-01	5	7	71.43%	45.18%
Dec-01	7	7	100.00%	0.00%
Jan-02	7	7	100.00%	0.00%
Feb-02	11	11	100.00%	0.00%
Mar-02	4	4	100.00%	0.00%
Apr-02	16	22	72.73%	44.54%
May-02	5	5	100.00%	0.00%
Jun-02	29	30	96.67%	17.95%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

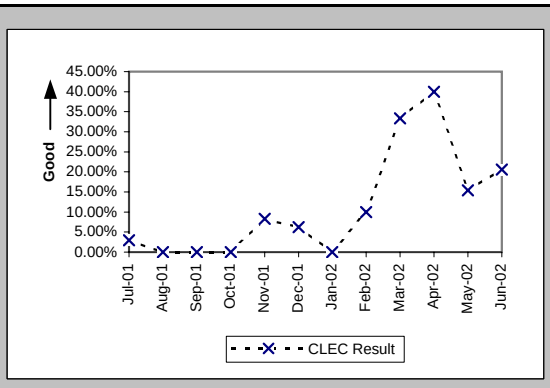
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2	2	100.00%	0.00%
Aug-01	18	26	69.23%	46.15%
Sep-01	68	127	53.54%	49.87%
Oct-01	30	100	30.00%	45.83%
Nov-01	88	100	88.00%	32.50%
Dec-01	65	85	76.47%	42.42%
Jan-02	567	593	95.62%	20.48%
Feb-02	111	123	90.24%	29.67%
Mar-02	118	130	90.77%	28.95%
Apr-02	182	194	93.81%	24.09%
May-02	96	101	95.05%	21.69%
Jun-02	98	107	91.59%	27.76%



Checklist #2 - Electronic Flow-through - LNP

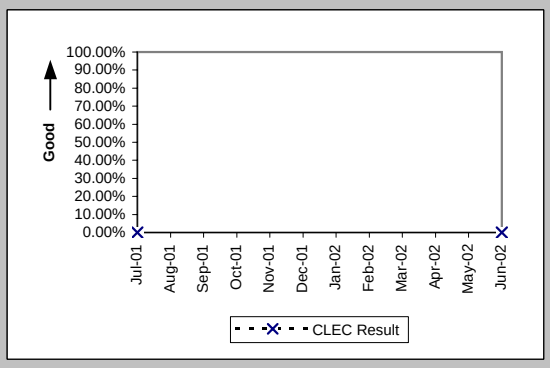
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	34	2.94%	16.90%
Aug-01	0	17	0.00%	0.00%
Sep-01	0	27	0.00%	0.00%
Oct-01	0	11	0.00%	0.00%
Nov-01	2	24	8.33%	27.64%
Dec-01	1	16	6.25%	24.21%
Jan-02	0	37	0.00%	0.00%
Feb-02	3	30	10.00%	30.00%
Mar-02	2	6	33.33%	47.14%
Apr-02	6	15	40.00%	48.99%
May-02	4	26	15.38%	36.08%
Jun-02	7	34	20.59%	40.43%



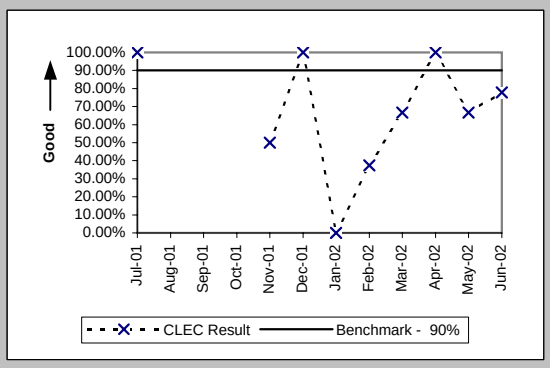
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	2	0.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	0	1	0.00%	0.00%



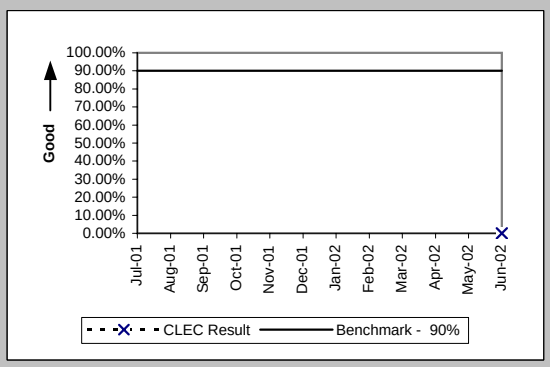
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	4	50.00%	50.00%
Dec-01	1	1	100.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	3	8	37.50%	48.41%
Mar-02	2	3	66.67%	47.14%
Apr-02	6	6	100.00%	0.00%
May-02	4	6	66.67%	47.14%
Jun-02	7	9	77.78%	41.57%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

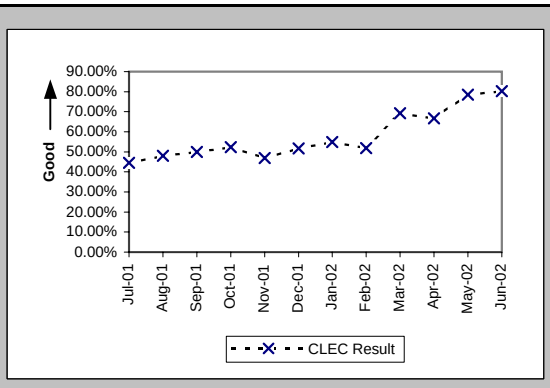
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	0	1	0.00%	0.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

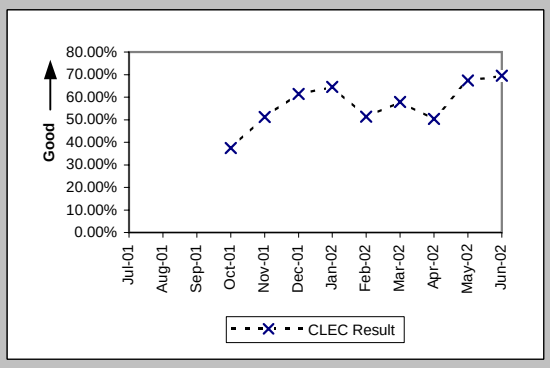
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	16	36	44.44%	49.69%
Aug-01	24	50	48.00%	49.96%
Sep-01	10	20	50.00%	50.00%
Oct-01	104	199	52.26%	49.95%
Nov-01	104	222	46.85%	49.90%
Dec-01	77	149	51.68%	49.97%
Jan-02	119	217	54.84%	49.77%
Feb-02	57	110	51.82%	49.97%
Mar-02	115	166	69.28%	46.13%
Apr-02	80	120	66.67%	47.14%
May-02	106	135	78.52%	41.07%
Jun-02	106	132	80.30%	39.77%



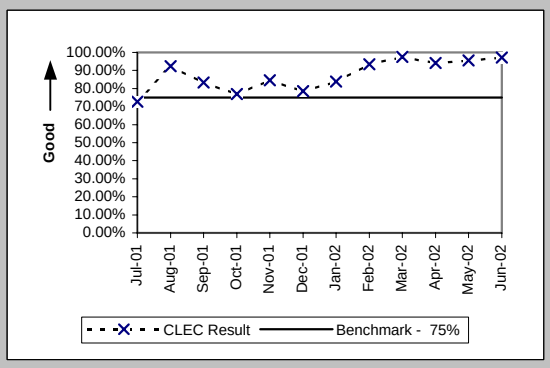
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	108	288	37.50%	48.41%
Nov-01	135	264	51.14%	49.99%
Dec-01	102	166	61.45%	48.67%
Jan-02	271	420	64.52%	47.84%
Feb-02	160	312	51.28%	49.98%
Mar-02	136	235	57.87%	49.38%
Apr-02	158	314	50.32%	50.00%
May-02	153	227	67.40%	46.87%
Jun-02	198	285	69.47%	46.05%



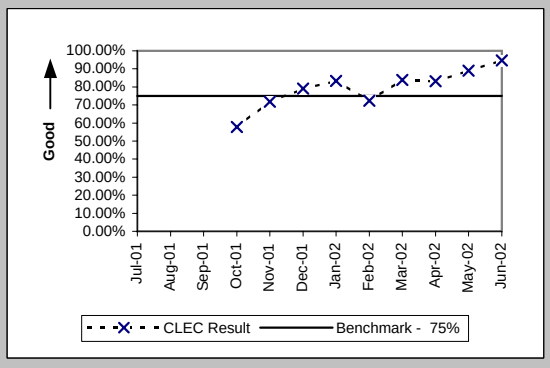
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	16	22	72.73%	44.54%
Aug-01	24	26	92.31%	26.65%
Sep-01	10	12	83.33%	37.27%
Oct-01	104	135	77.04%	42.06%
Nov-01	104	123	84.55%	36.14%
Dec-01	77	98	78.57%	41.03%
Jan-02	119	142	83.80%	36.84%
Feb-02	57	61	93.44%	24.75%
Mar-02	115	118	97.46%	15.74%
Apr-02	80	85	94.12%	23.53%
May-02	106	111	95.50%	20.74%
Jun-02	106	109	97.25%	16.36%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

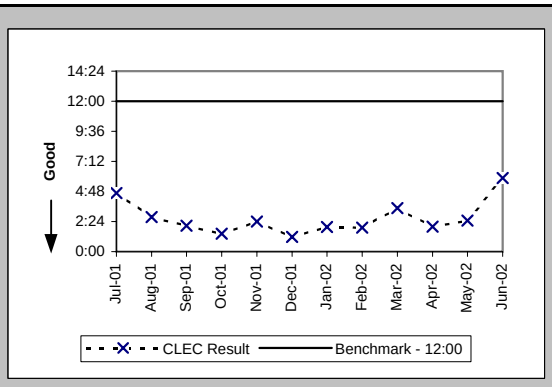
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	108	187	57.75%	49.40%
Nov-01	135	188	71.81%	44.99%
Dec-01	102	129	79.07%	40.68%
Jan-02	271	325	83.38%	37.22%
Feb-02	160	221	72.40%	44.70%
Mar-02	136	162	83.95%	36.71%
Apr-02	158	190	83.16%	37.42%
May-02	153	172	88.95%	31.35%
Jun-02	198	209	94.74%	22.33%



Checklist #2 - LSR Rejections

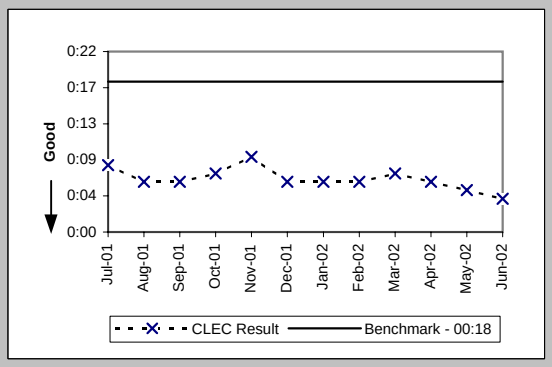
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	663:58	142	4:41
Aug-01	340:49	124	2:45
Sep-01	182:25	88	2:04
Oct-01	99:00	69	1:26
Nov-01	139:16	58	2:24
Dec-01	56:08	48	1:10
Jan-02	68:42	35	1:58
Feb-02	78:25	41	1:55
Mar-02	131:46	38	3:28
Apr-02	61:31	31	1:59
May-02	64:03	26	2:28
Jun-02	211:11	36	5:52



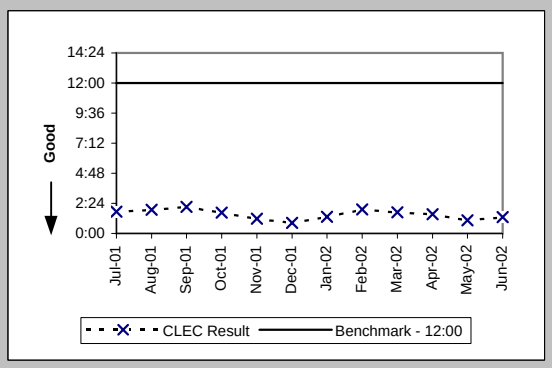
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



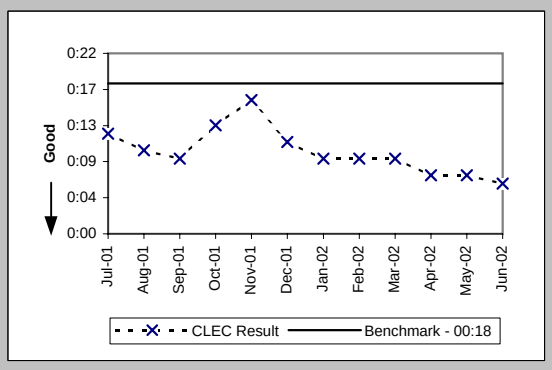
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	45:10	26	1:44
Aug-01	401:38	212	1:54
Sep-01	397:59	188	2:07
Oct-01	758:28	457	1:40
Nov-01	217:55	188	1:10
Dec-01	84:43	99	0:51
Jan-02	203:59	154	1:19
Feb-02	202:29	106	1:55
Mar-02	118:00	70	1:41
Apr-02	132:06	86	1:32
May-02	48:14	46	1:03
Jun-02	99:59	77	1:18



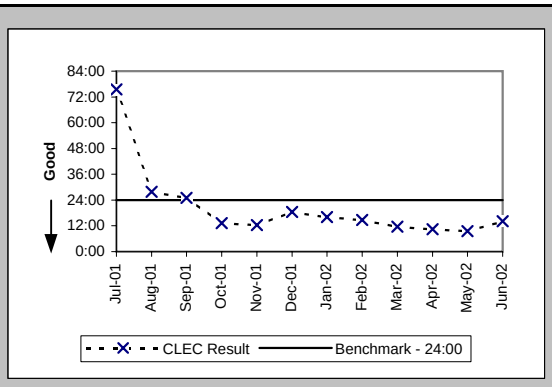
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

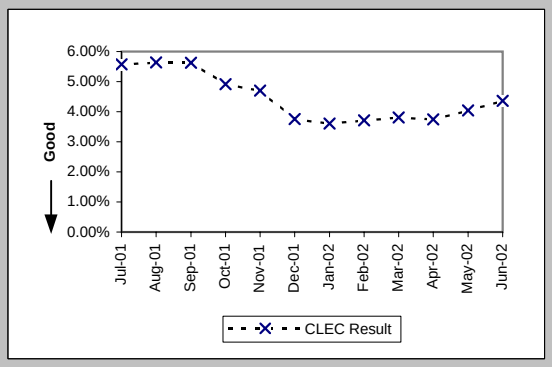


Checklist #2 - LSR Rejections

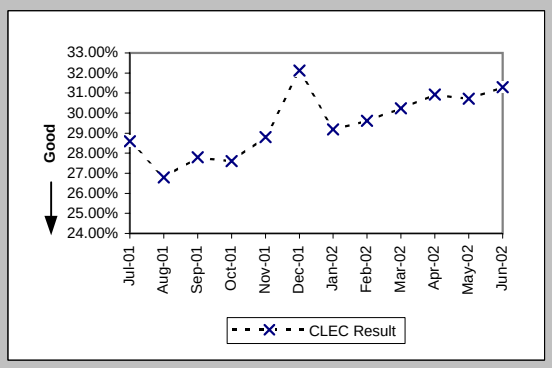
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1963:14	26	75:31
Aug-01	1114:10	40	27:51
Sep-01	599:31	24	24:59
Oct-01	452:50	34	13:19
Nov-01	135:50	11	12:21
Dec-01	664:44	36	18:28
Jan-02	305:46	19	16:06
Feb-02	337:37	23	14:41
Mar-02	325:20	28	11:37
Apr-02	355:26	34	10:27
May-02	161:39	17	9:31
Jun-02	298:15	21	14:12



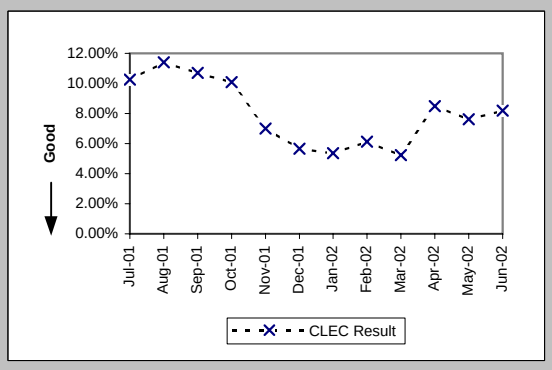
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

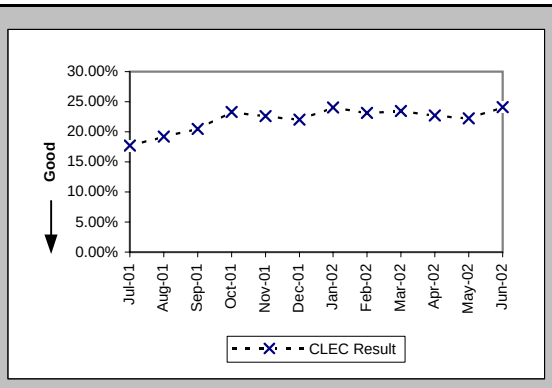


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

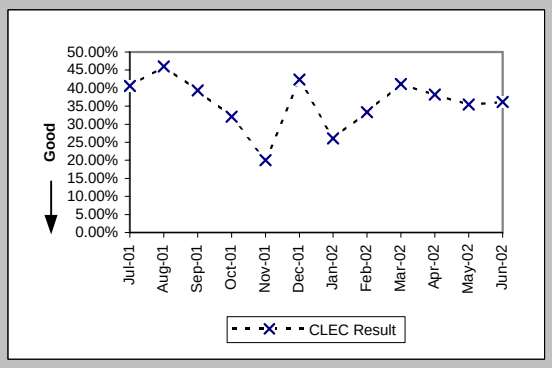


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



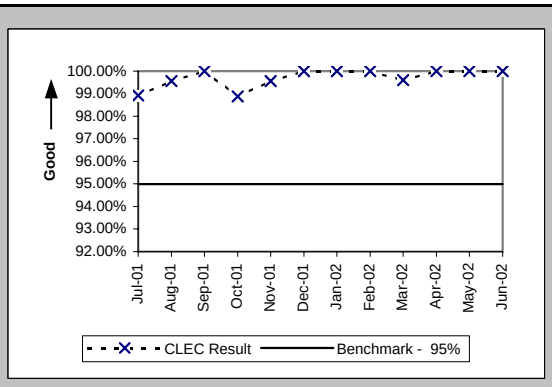
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	26	64	40.63%
Aug-01	40	87	45.98%
Sep-01	24	61	39.34%
Oct-01	34	106	32.08%
Nov-01	11	55	20.00%
Dec-01	36	85	42.35%
Jan-02	19	73	26.03%
Feb-02	23	69	33.33%
Mar-02	28	68	41.18%
Apr-02	34	89	38.20%
May-02	17	48	35.42%
Jun-02	21	58	36.21%



Checklist #2 - Firm Order Confirmations - Resale

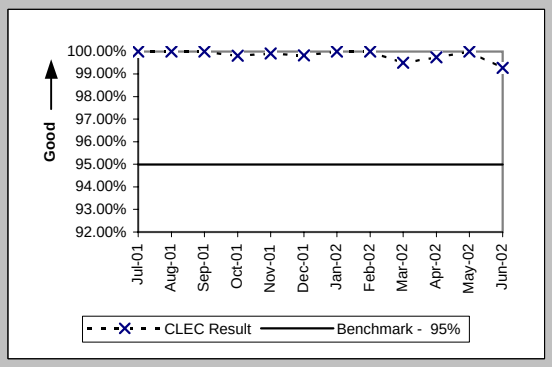
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	367	371	98.92%
Aug-01	224	225	99.56%
Sep-01	192	192	100.00%
Oct-01	266	269	98.88%
Nov-01	223	224	99.55%
Dec-01	171	171	100.00%
Jan-02	267	267	100.00%
Feb-02	230	230	100.00%
Mar-02	253	254	99.61%
Apr-02	267	267	100.00%
May-02	317	317	100.00%
Jun-02	300	300	100.00%



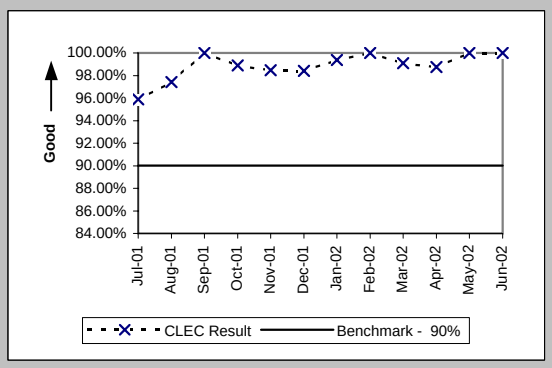
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	31	31	100.00%
Aug-01	302	302	100.00%
Sep-01	130	130	100.00%
Oct-01	552	553	99.82%
Nov-01	1137	1138	99.91%
Dec-01	1127	1129	99.82%
Jan-02	1111	1111	100.00%
Feb-02	433	433	100.00%
Mar-02	397	399	99.50%
Apr-02	381	382	99.74%
May-02	345	345	100.00%
Jun-02	409	412	99.27%



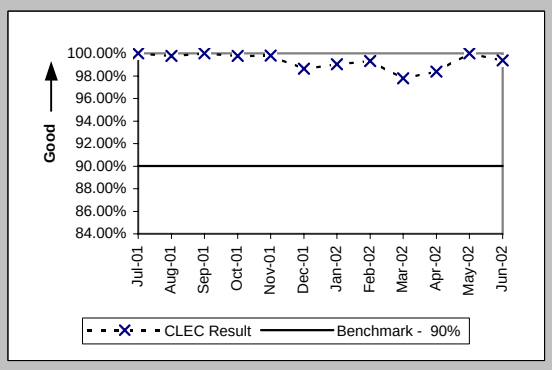
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	583	608	95.89%
Aug-01	376	386	97.41%
Sep-01	173	173	100.00%
Oct-01	180	182	98.90%
Nov-01	193	196	98.47%
Dec-01	125	127	98.43%
Jan-02	159	160	99.38%
Feb-02	90	90	100.00%
Mar-02	108	109	99.08%
Apr-02	80	81	98.77%
May-02	74	74	100.00%
Jun-02	77	77	100.00%



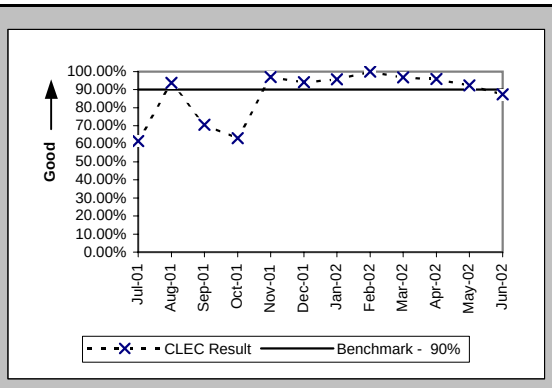
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	61	61	100.00%
Aug-01	417	418	99.76%
Sep-01	226	226	100.00%
Oct-01	844	846	99.76%
Nov-01	513	514	99.81%
Dec-01	290	294	98.64%
Jan-02	410	414	99.03%
Feb-02	298	300	99.33%
Mar-02	177	181	97.79%
Apr-02	245	249	98.39%
May-02	135	135	100.00%
Jun-02	161	162	99.38%



Checklist #2 - Firm Order Confirmations - Resale

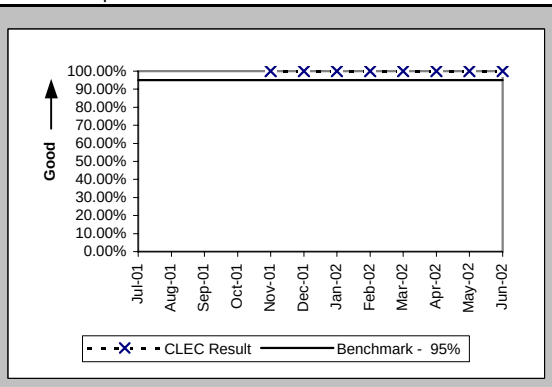
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	16	26	61.54%
Aug-01	15	16	93.75%
Sep-01	12	17	70.59%
Oct-01	24	38	63.16%
Nov-01	32	33	96.97%
Dec-01	32	34	94.12%
Jan-02	45	47	95.74%
Feb-02	29	29	100.00%
Mar-02	30	31	96.77%
Apr-02	47	49	95.92%
May-02	12	13	92.31%
Jun-02	14	16	87.50%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

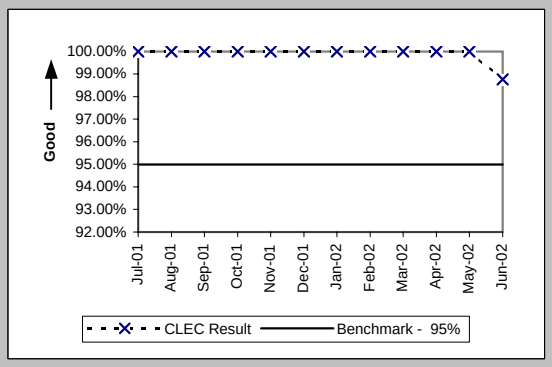
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	5	5	100.00%
Dec-01	7	7	100.00%
Jan-02	7	7	100.00%
Feb-02	11	11	100.00%
Mar-02	2	2	100.00%
Apr-02	13	13	100.00%
May-02	2	2	100.00%
Jun-02	26	26	100.00%



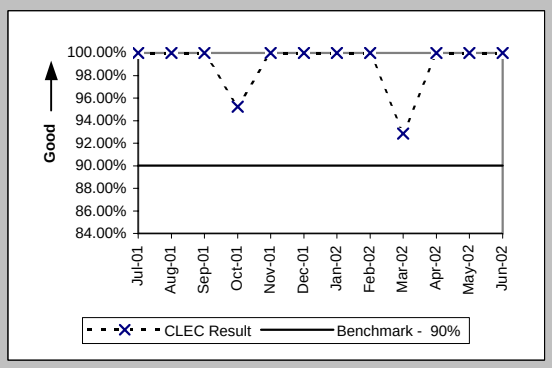
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2	2	100.00%
Aug-01	18	18	100.00%
Sep-01	68	68	100.00%
Oct-01	30	30	100.00%
Nov-01	86	86	100.00%
Dec-01	64	64	100.00%
Jan-02	556	556	100.00%
Feb-02	104	104	100.00%
Mar-02	104	104	100.00%
Apr-02	168	168	100.00%
May-02	89	89	100.00%
Jun-02	80	81	98.77%



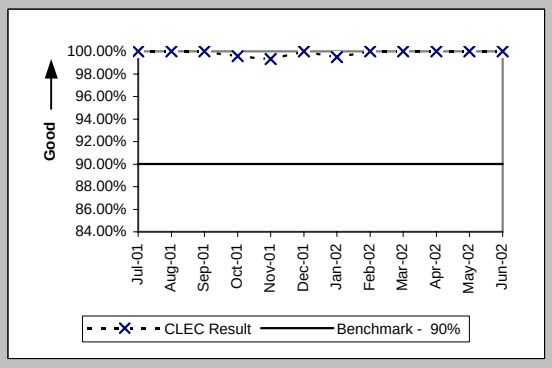
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	16	16	100.00%
Aug-01	13	13	100.00%
Sep-01	19	19	100.00%
Oct-01	20	21	95.24%
Nov-01	8	8	100.00%
Dec-01	7	7	100.00%
Jan-02	3	3	100.00%
Feb-02	7	7	100.00%
Mar-02	13	14	92.86%
Apr-02	37	37	100.00%
May-02	41	41	100.00%
Jun-02	31	31	100.00%



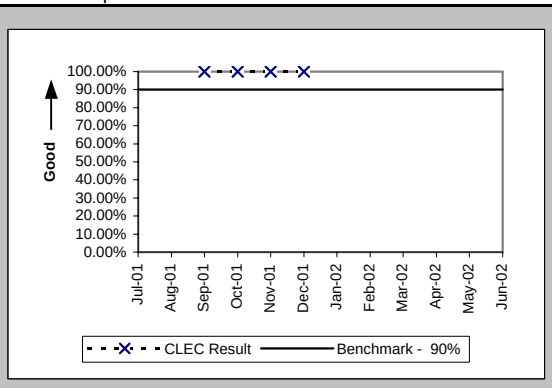
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	10	10	100.00%
Aug-01	73	73	100.00%
Sep-01	358	358	100.00%
Oct-01	453	455	99.56%
Nov-01	146	147	99.32%
Dec-01	124	124	100.00%
Jan-02	198	199	99.50%
Feb-02	113	113	100.00%
Mar-02	132	132	100.00%
Apr-02	120	120	100.00%
May-02	55	55	100.00%
Jun-02	144	144	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

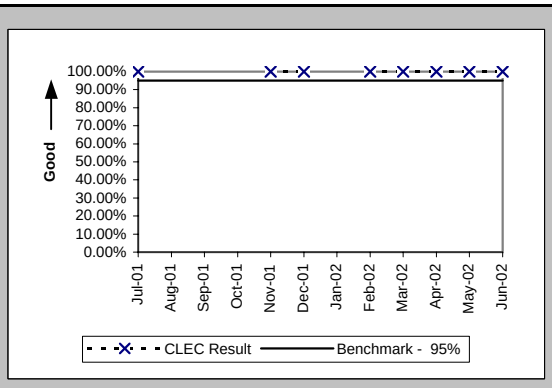
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01	7	7	100.00%
Oct-01	10	10	100.00%
Nov-01	1	1	100.00%
Dec-01	3	3	100.00%
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



Checklist #2 - Firm Order Confirmations - LNP

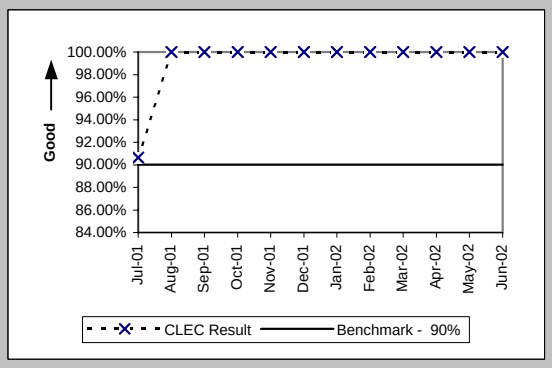
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1	100.00%
Aug-01			
Sep-01			
Oct-01			
Nov-01	2	2	100.00%
Dec-01	1	1	100.00%
Jan-02			
Feb-02	3	3	100.00%
Mar-02	2	2	100.00%
Apr-02	6	6	100.00%
May-02	4	4	100.00%
Jun-02	7	7	100.00%



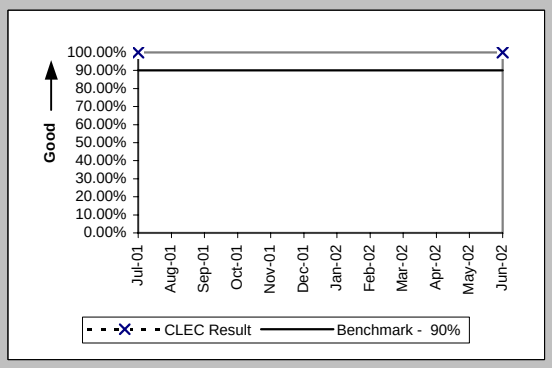
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	29	32	90.63%
Aug-01	15	15	100.00%
Sep-01	13	13	100.00%
Oct-01	8	8	100.00%
Nov-01	13	13	100.00%
Dec-01	14	14	100.00%
Jan-02	25	25	100.00%
Feb-02	21	21	100.00%
Mar-02	3	3	100.00%
Apr-02	9	9	100.00%
May-02	17	17	100.00%
Jun-02	23	23	100.00%



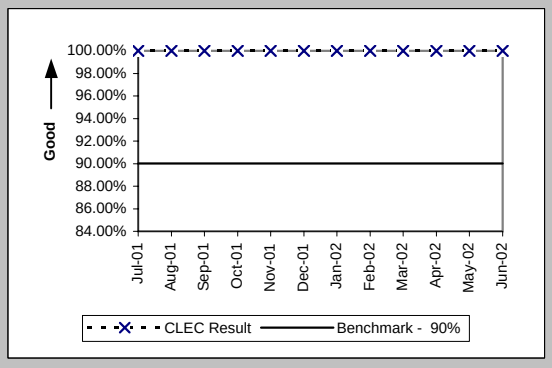
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2	2	100.00%
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	1	1	100.00%



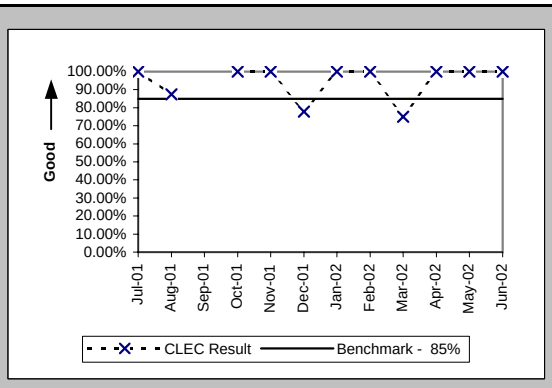
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	6	6	100.00%
Aug-01	7	7	100.00%
Sep-01	6	6	100.00%
Oct-01	14	14	100.00%
Nov-01	9	9	100.00%
Dec-01	5	5	100.00%
Jan-02	5	5	100.00%
Feb-02	7	7	100.00%
Mar-02	4	4	100.00%
Apr-02	2	2	100.00%
May-02	10	10	100.00%
Jun-02	15	15	100.00%



Checklist #2 - Firm Order Confirmations - LIS

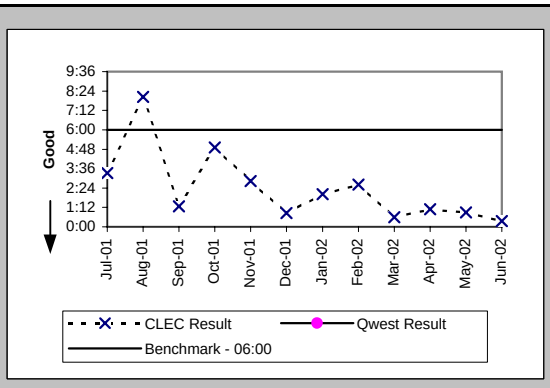
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	18	18	100.00%
Aug-01	7	8	87.50%
Sep-01			
Oct-01	2	2	100.00%
Nov-01	9	9	100.00%
Dec-01	7	9	77.78%
Jan-02	7	7	100.00%
Feb-02	8	8	100.00%
Mar-02	3	4	75.00%
Apr-02	4	4	100.00%
May-02	12	12	100.00%
Jun-02	3	3	100.00%



Checklist #2 - Completion Notifications

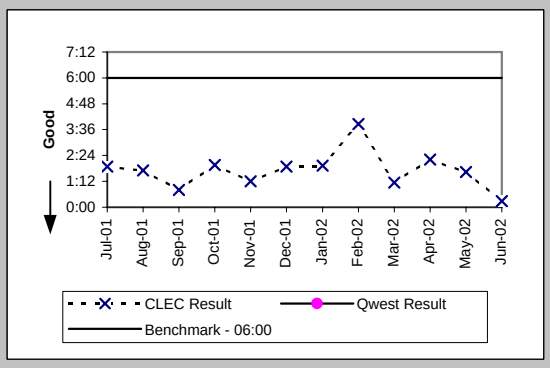
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3355:39	1011	3:19	9:19					
Aug-01	5061:25	630	8:02	59:05					
Sep-01	488:03	387	1:16	9:14					
Oct-01	2375:02	484	4:54	43:58					
Nov-01	1158:20	412	2:50	28:59					
Dec-01	291:41	341	0:51	4:38					
Jan-02	876:06	434	2:01	6:46					
Feb-02	911:34	349	2:37	18:54					
Mar-02	254:09	426	0:36	4:23					
Apr-02	379:56	353	1:05	12:42					
May-02	414:59	469	0:53	3:21					
Jun-02	160:51	455	0:21	1:36					



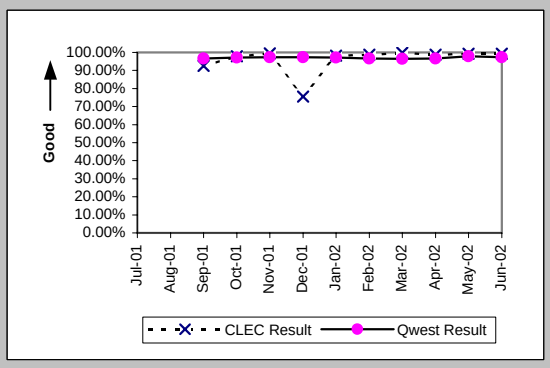
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60:29	32	1:53	1:46					
Aug-01	1297:09	762	1:42	8:05					
Sep-01	357:05	449	0:48	4:04					
Oct-01	750:57	383	1:58	17:33					
Nov-01	2161:17	1806	1:12	19:07					
Dec-01	3071:10	1633	1:53	14:41					
Jan-02	3834:57	1979	1:56	12:26					
Feb-02	3702:10	959	3:52	28:15					
Mar-02	812:16	702	1:09	7:06					
Apr-02	1805:32	815	2:13	28:11					
May-02	1062:12	650	1:38	9:51					
Jun-02	195:39	703	0:17	1:14					



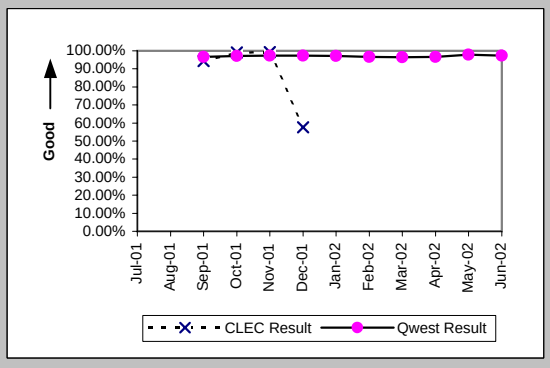
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	384	415	92.53%	26.29%	61480	63667	96.56%	3.93	1.39
Oct-01	458	468	97.86%	14.46%	53758	55317	97.18%	-0.89	-1.54
Nov-01	415	417	99.52%	6.91%	77507	79572	97.40%	-2.71	-2.65
Dec-01	366	484	75.62%	42.94%	71675	73645	97.33%	7.94	3.83
Jan-02	450	458	98.25%	13.10%	84446	86939	97.13%	-1.43	-1.87
Feb-02	382	387	98.71%	11.29%	66637	68931	96.67%	-2.23	-2.35
Mar-02	475	476	99.79%	4.58%	66581	69057	96.41%	-3.95	-3.4
Apr-02	375	380	98.68%	11.40%	72980	75495	96.67%	-2.18	-2.33
May-02	540	544	99.26%	8.54%	76630	78325	97.84%	-2.28	-2.39
Jun-02	585	589	99.32%	8.21%	66061	67878	97.32%	-2.99	-2.82



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

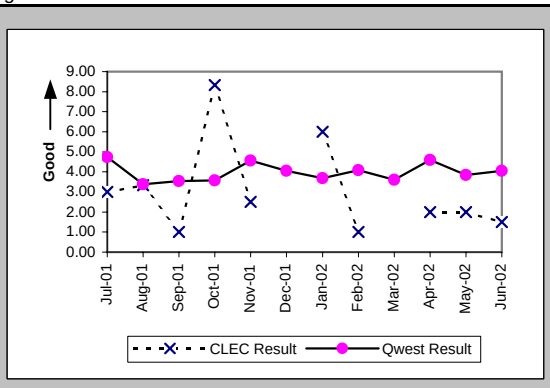
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	656	695	94.39%	23.01%	61480	63667	96.56%	3.13	0.9
Oct-01	348	351	99.15%	9.21%	53758	55317	97.18%	-2.22	-2.35
Nov-01	1910	1925	99.22%	8.79%	77507	79572	97.40%	-4.95	-4.01
Dec-01	1972	3418	57.69%	49.40%	71675	73645	97.33%	140.38	84.34
Jan-02					84446	86939	97.13%		
Feb-02					66637	68931	96.67%		
Mar-02					66581	69057	96.41%		
Apr-02					72980	75495	96.67%		
May-02					76630	78325	97.84%		
Jun-02					66061	67878	97.32%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

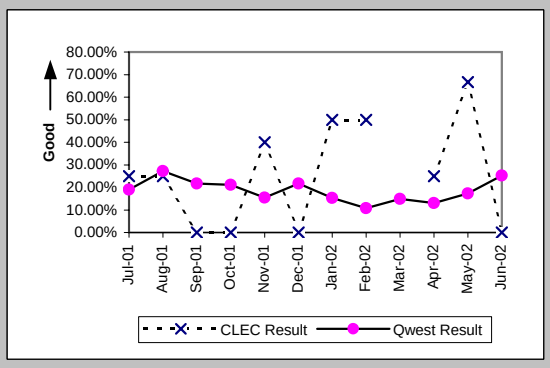
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	2	3.00	1.41	1091	230	4.74	-0.54	-1.33
Aug-01	10	3	3.33	0.58	971	287	3.38	-0.52	-1.31
Sep-01	1	1	1.00		677	191	3.54	0.24	-0.85
Oct-01	25	3	8.33	14.43	912	255	3.58	-2.08	-2.26
Nov-01	5	2	2.50	2.12	808	177	4.56	0.38	-0.77
Dec-01					887	219	4.05		
Jan-02	12	2	6.00	2.83	658	179	3.68	-0.54	-1.33
Feb-02	1	1	1.00		565	138	4.09	0.82	-0.5
Mar-02					541	150	3.61		
Apr-02	4	2	2.00	2.83	790	172	4.59	0.45	-0.72
May-02	4	2	2.00	0.00	720	187	3.85	0.13	-0.92
Jun-02	6	4	1.50	1.91	1157	285	4.06	1.91	0.16



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

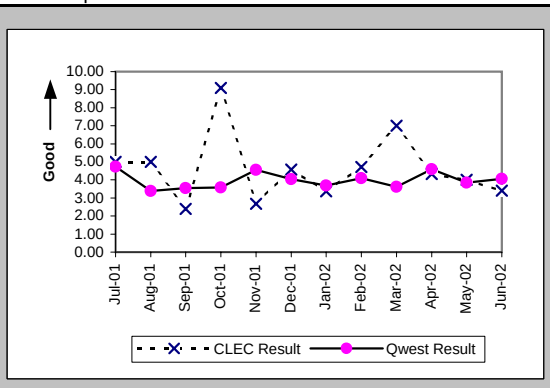
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	8	25.00%	43.30%	76	401	18.95%	-0.43	-1.26
Aug-01	1	4	25.00%	43.30%	122	448	27.23%	0.01	-0.99
Sep-01	0	4	0.00%	0.00%	70	322	21.74%	0.91	-0.45
Oct-01	0	3	0.00%	0.00%	85	403	21.09%	0.7	-0.57
Nov-01	2	5	40.00%	48.99%	45	290	15.52%	-1.5	-1.91
Dec-01	0	2	0.00%	0.00%	79	365	21.64%	0.5	-0.69
Jan-02	2	4	50.00%	50.00%	50	326	15.34%	-1.91	-2.16
Feb-02	1	2	50.00%	50.00%	33	306	10.78%	-1.78	-2.08
Mar-02					39	262	14.89%		
Apr-02	1	4	25.00%	43.30%	35	268	13.06%	-0.7	-1.43
May-02	2	3	66.67%	47.14%	49	283	17.31%	-2.25	-2.37
Jun-02	0	4	0.00%	0.00%	63	249	25.30%	1.04	-0.37



Checklist #2 - Jeopardy Notifications - Unbundled Loops

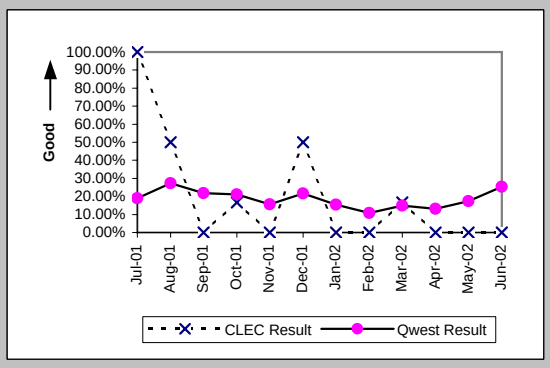
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	4	5.00	3.56	1091	230	4.74	-0.03	-1.02
Aug-01	45	9	5.00	2.00	971	287	3.38	-0.84	-1.51
Sep-01	12	5	2.40	1.14	677	191	3.54	0.09	-0.95
Oct-01	446	49	9.10	3.51	912	255	3.58	-8.98	-6.46
Nov-01	16	6	2.67	1.37	808	177	4.56	0.63	-0.62
Dec-01	55	12	4.58	1.24	887	219	4.05	-0.34	-1.21
Jan-02	37	11	3.36	2.69	658	179	3.68	-0.16	-1.1
Feb-02	66	14	4.71	0.83	565	138	4.09	-0.4	-1.24
Mar-02	7	1	7.00		541	150	3.61	-0.82	-1.5
Apr-02	13	3	4.33	2.31	790	172	4.59	-0.58	-1.35
May-02	16	4	4.00	2.45	720	187	3.85	-0.05	-1.03
Jun-02	17	5	3.40	0.55	1157	285	4.06	-0.03	-1.02



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

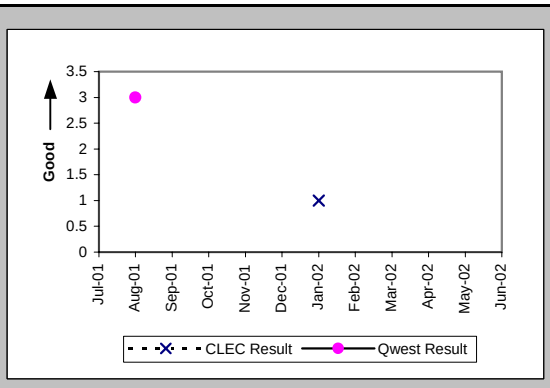
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	76	401	18.95%	-2.07	-2.26
Aug-01	1	2	50.00%	50.00%	122	448	27.23%	-0.72	-1.44
Sep-01	0	1	0.00%	0.00%	70	322	21.74%	0.25	-0.85
Oct-01	2	12	16.67%	37.27%	85	403	21.09%	0.29	-0.82
Nov-01	0	1	0.00%	0.00%	45	290	15.52%	0.16	-0.9
Dec-01	1	2	50.00%	50.00%	79	365	21.64%	-0.97	-1.59
Jan-02	0	1	0.00%	0.00%	50	326	15.34%	0.16	-0.9
Feb-02	0	17	0.00%	0.00%	33	306	10.78%	1.52	-0.07
Mar-02	1	6	16.67%	37.27%	39	262	14.89%	-0.12	-1.07
Apr-02	0	53	0.00%	0.00%	35	268	13.06%	3.22	0.96
May-02	0	6	0.00%	0.00%	49	283	17.31%	1.03	-0.37
Jun-02	0	1	0.00%	0.00%	63	249	25.30%	0.3	-0.82



Checklist #2 - Jeopardy Notifications - LIS

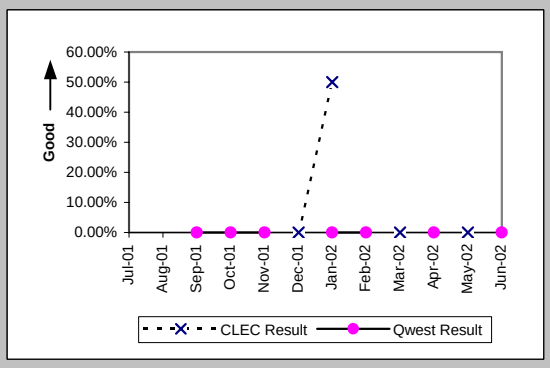
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	1	3.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	1	1	1.00						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

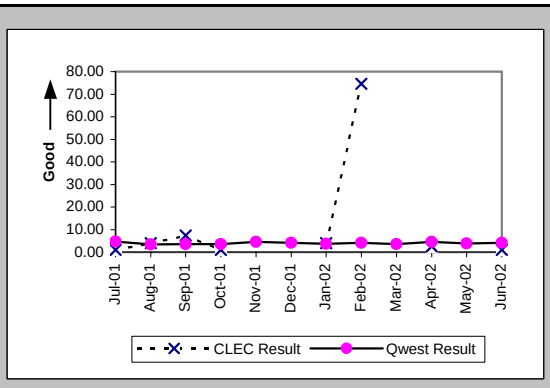
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	2	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	2	0.00%		
Dec-01	0	1	0.00%	0.00%					
Jan-02	1	2	50.00%	50.00%	0	2	0.00%	N/A	
Feb-02					0	2	0.00%		
Mar-02	0	1	0.00%	0.00%					
Apr-02					0	2	0.00%		
May-02	0	1	0.00%	0.00%					
Jun-02					0	2	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

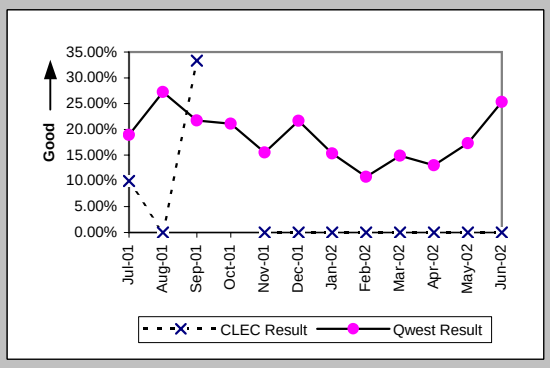
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		1091	230	4.74	0.19	-0.88
Aug-01	4	1	4.00		971	287	3.38	-0.11	-1.07
Sep-01	22	3	7.33	11.02	677	191	3.54	-1.2	-1.73
Oct-01	1	1	1.00		912	255	3.58	0.64	-0.61
Nov-01					808	177	4.56		
Dec-01					887	219	4.05		
Jan-02	4	1	4.00		658	179	3.68	-0.05	-1.03
Feb-02	224	3	74.67	124.13	565	138	4.09	-21.92	-14.33
Mar-02					541	150	3.61		
Apr-02	10	4	2.50	2.08	790	172	4.59	0.33	-0.8
May-02					720	187	3.85		
Jun-02	1	1	1.00		1157	285	4.06	0.89	-0.46



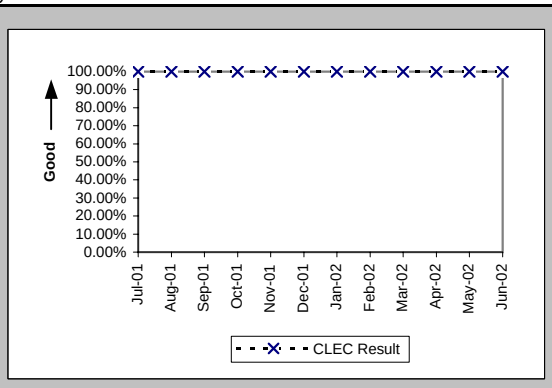
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	10	10.00%	30.00%	76	401	18.95%	0.63	-0.62
Aug-01	0	5	0.00%	0.00%	122	448	27.23%	1.3	-0.21
Sep-01	2	6	33.33%	47.14%	70	322	21.74%	-0.68	-1.41
Oct-01					85	403	21.09%		
Nov-01	0	4	0.00%	0.00%	45	290	15.52%	0.68	-0.59
Dec-01	0	3	0.00%	0.00%	79	365	21.64%	0.72	-0.56
Jan-02	0	2	0.00%	0.00%	50	326	15.34%	0.35	-0.79
Feb-02	0	4	0.00%	0.00%	33	306	10.78%	0.48	-0.71
Mar-02	0	2	0.00%	0.00%	39	262	14.89%	0.34	-0.79
Apr-02	0	1	0.00%	0.00%	35	268	13.06%	0.12	-0.92
May-02	0	2	0.00%	0.00%	49	283	17.31%	0.4	-0.76
Jun-02	0	1	0.00%	0.00%	63	249	25.30%	0.3	-0.82



Checklist #2 - LSR Accountability

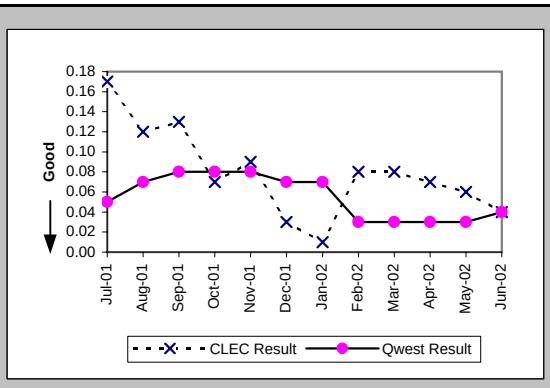
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

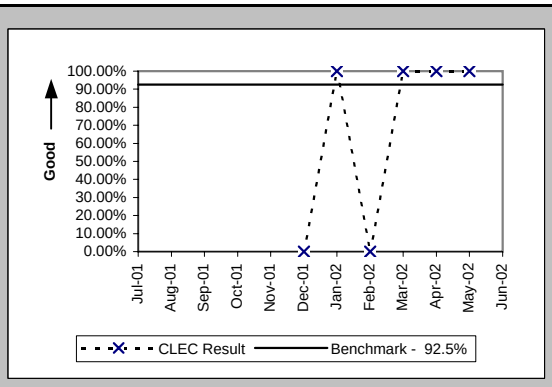
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79	461	0.17	0.62	1276	24197	0.05	9.5	4.78
Aug-01	106	856	0.12	0.39	1185	16096	0.07	4.51	1.74
Sep-01	100	778	0.13	0.38	1011	12589	0.08	3.95	1.4
Oct-01	198	2794	0.07	0.29	1159	13649	0.08	-2.07	-2.26
Nov-01	159	1843	0.09	0.39	938	12464	0.08	1.41	-0.15
Dec-01	47	1642	0.03	0.19	732	10489	0.07	-5.08	-4.09
Jan-02	30	2030	0.01	0.14	780	11749	0.07	-6.07	-4.69
Feb-02	66	842	0.08	0.34	363	10653	0.03	5.69	2.46
Mar-02	51	669	0.08	0.29	380	11403	0.03	5.31	2.23
Apr-02	61	835	0.07	0.31	393	11534	0.03	5.25	2.19
May-02	34	579	0.06	0.26	387	12513	0.03	3.3	1.01
Jun-02	29	656	0.04	0.23	406	11528	0.04	0.87	-0.47



Checklist #2 - Timely Release Notifications

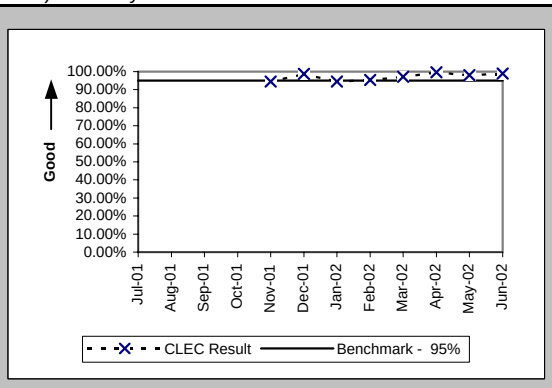
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

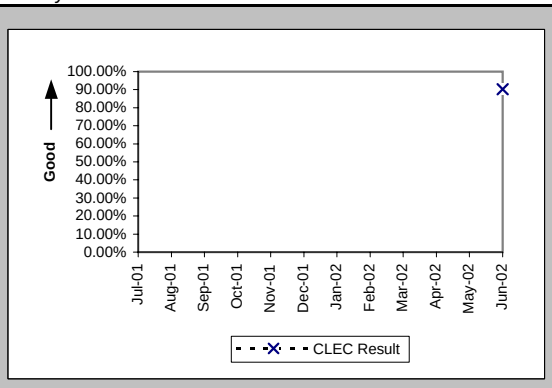
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

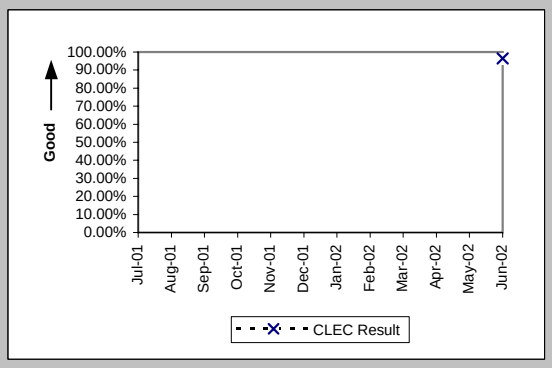


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



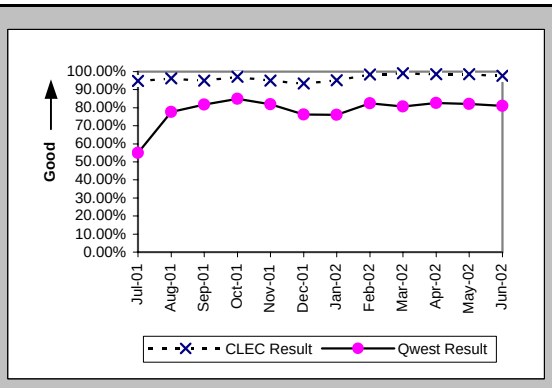
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

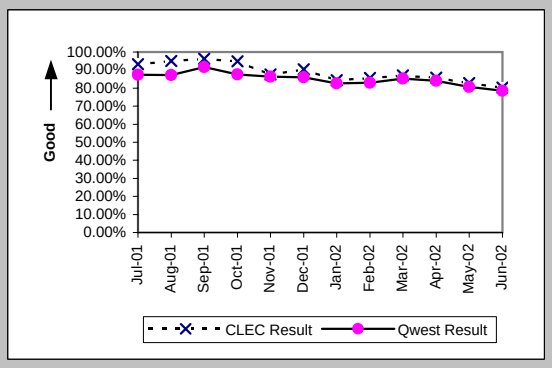
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

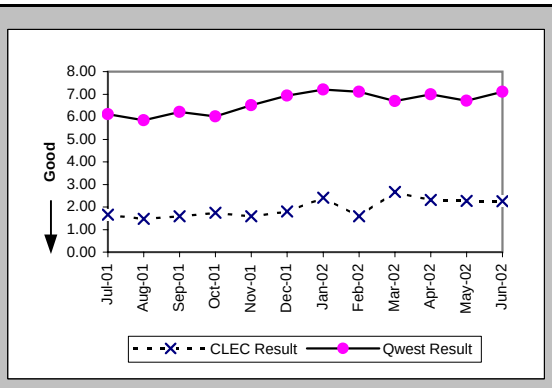
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

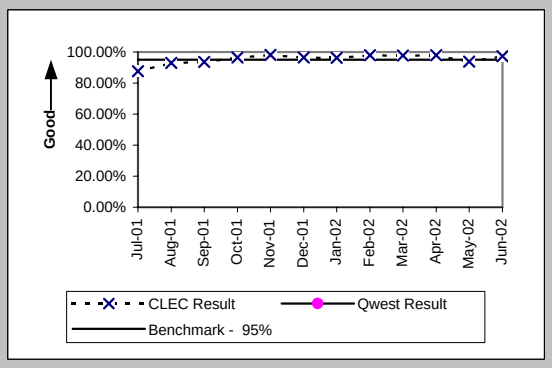
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	143866	86843	1.66	21788871	3561472	6.12
Aug-01	134889	91588	1.47	22090422	3778597	5.85
Sep-01	127949	80256	1.59	19721238	3173344	6.21
Oct-01	140384	80654	1.74	19484325	3243230	6.01
Nov-01	128461	80763	1.59	20431605	3139889	6.51
Dec-01	149857	83391	1.80	21525527	3107432	6.93
Jan-02	226449	93949	2.41	23148531	3216611	7.20
Feb-02	128087	80415	1.59	18065703	2542840	7.10
Mar-02	8323791	3121969	2.67	18134599	2712032	6.69
Apr-02	7643948	3303115	2.31	21483162	3067664	7.00
May-02	7542190	3318771	2.27	20164730	3006875	6.71
Jun-02	6375417	2836580	2.25	16438839	2310482	7.11



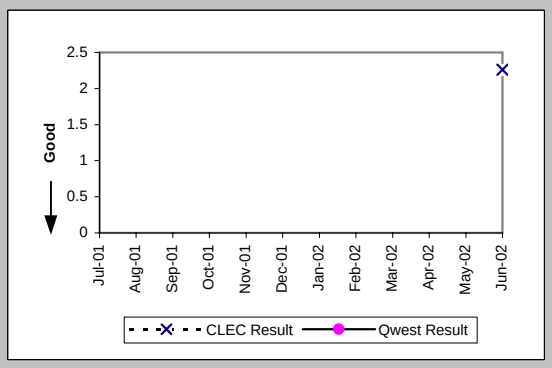
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	194021	221232	87.70%			
Aug-01	127240	136962	92.90%			
Sep-01	103021	110057	93.61%			
Oct-01	170043	176046	96.59%			
Nov-01	204863	208869	98.08%			
Dec-01	119949	124206	96.57%			
Jan-02	131336	136303	96.36%			
Feb-02	123291	125842	97.97%			
Mar-02	134591	137677	97.76%			
Apr-02	125606	128293	97.91%			
May-02	120311	128130	93.90%			
Jun-02	117344	120485	97.39%			



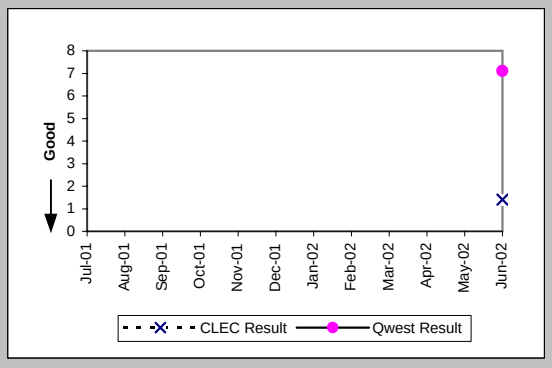
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	6307281	2787812	2.26			



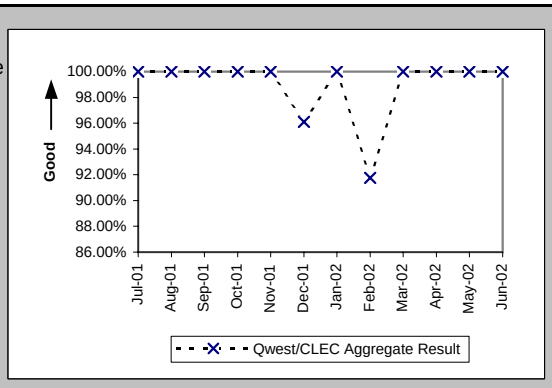
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	68136	48768	1.40	16438839	2310482	7.11



Checklist #2 - Billing

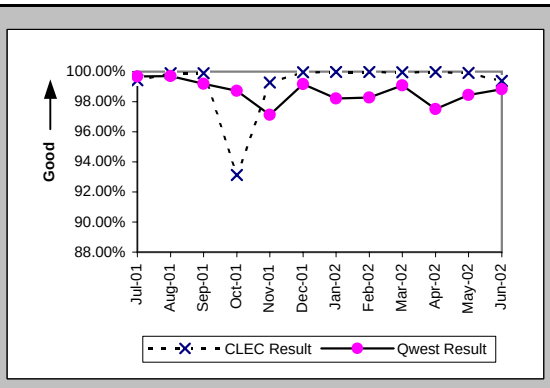
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	3745	3745	100.00%
Aug-01	3978	3978	100.00%
Sep-01	3999	3999	100.00%
Oct-01	4045	4045	100.00%
Nov-01	4174	4174	100.00%
Dec-01	3779	3932	96.11%
Jan-02	3978	3978	100.00%
Feb-02	3734	4069	91.77%
Mar-02	4219	4219	100.00%
Apr-02	4527	4527	100.00%
May-02	4302	4302	100.00%
Jun-02	3921	3921	100.00%



Checklist #2 - Billing

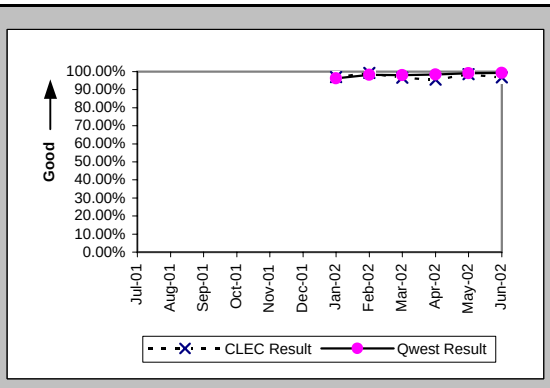
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	775613.74	780164.68	99.42%	7.62%	24947791	25029946	99.67%	38.79	22.59
Aug-01	702591.4	703290.92	99.90%	3.15%	25281298	25354885	99.71%	-29.34	-18.83
Sep-01	760882.74	761702.11	99.89%	3.28%	24536609	24736601	99.19%	-67.28	-41.9
Oct-01	104775.62	112496.06	93.14%	25.28%	22827914	23124051	98.72%	166.11	99.99
Nov-01	877735.25	884209.93	99.27%	8.53%	22215348	22872316	97.13%	-118.22	-72.87
Dec-01	862777.98	863182.79	99.95%	2.17%	23183638	23377060	99.17%	-78.61	-48.79
Jan-02	864631.62	864820.5	99.98%	1.48%	22378149	22786308	98.21%	-121.77	-75.03
Feb-02	951059.33	951268.25	99.98%	1.48%	23319837	23729015	98.28%	-125.07	-77.04
Mar-02	929531.23	929945.88	99.96%	2.11%	23364761	23579925	99.09%	-86.33	-53.49
Apr-02	938057.4	938290.41	99.98%	1.58%	22749806	23328315	97.52%	-149.93	-92.15
May-02	950234.13	951001.48	99.92%	2.84%	22861164	23221733	98.45%	-113.8	-70.19
Jun-02	923330.52	929009.74	99.39%	7.79%	22886321	23159003	98.82%	-49.6	-31.15



Checklist #2 - Billing

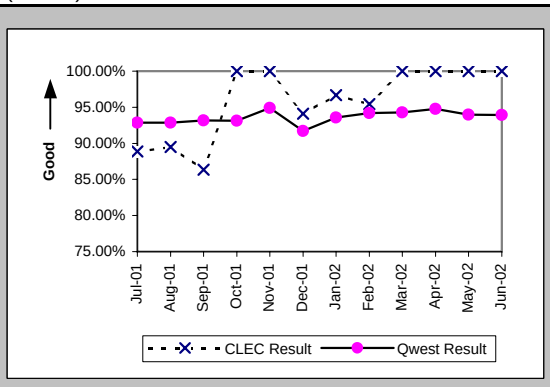
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	2074	2140	96.92%	17.29%	77976	80963	96.31%	-1.47	-1.89
Feb-02	3039	3062	99.25%	8.63%	72386	73637	98.30%	-3.98	-3.42
Mar-02	1895	1962	96.59%	18.16%	70102	71481	98.07%	4.72	1.87
Apr-02	1584	1659	95.48%	20.78%	57346	58268	98.42%	9.46	4.75
May-02	1729	1755	98.52%	12.08%	78357	79001	99.18%	3.07	0.87
Jun-02	1504	1553	96.84%	17.48%	71789	72277	99.32%	11.81	6.18



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

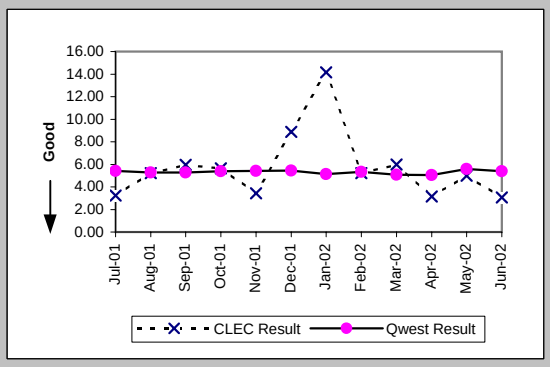
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	2486	2677	92.87%	0.49	-0.7
Aug-01	17	19	89.47%	30.69%	2779	2992	92.88%	0.6	-0.63
Sep-01	19	22	86.36%	34.32%	2236	2400	93.17%	1.16	-0.29
Oct-01	22	22	100.00%	0.00%	2162	2322	93.11%	-1.27	-1.77
Nov-01	18	18	100.00%	0.00%	2168	2284	94.92%	-0.98	-1.59
Dec-01	16	17	94.12%	23.53%	1707	1861	91.72%	-0.36	-1.22
Jan-02	29	30	96.67%	17.95%	1957	2091	93.59%	-0.68	-1.42
Feb-02	21	22	95.45%	20.83%	1790	1900	94.21%	-0.25	-1.15
Mar-02	15	15	100.00%	0.00%	1865	1978	94.29%	-0.95	-1.58
Apr-02	19	19	100.00%	0.00%	1937	2044	94.77%	-1.02	-1.62
May-02	10	10	100.00%	0.00%	2028	2158	93.98%	-0.8	-1.49
Jun-02	15	15	100.00%	0.00%	1905	2028	93.93%	-0.98	-1.6



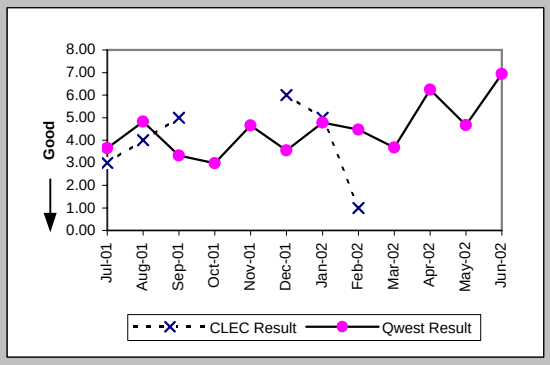
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	9	3.22	1.92	14624	2695	5.43	-1.06	-1.64
Aug-01	99	19	5.21	3.95	15918	3010	5.29	-0.06	-1.03
Sep-01	131	22	5.95	7.89	12750	2414	5.28	0.7	-0.57
Oct-01	124	22	5.64	5.32	12604	2339	5.39	0.34	-0.79
Nov-01	62	18	3.44	1.29	12521	2314	5.41	-1.43	-1.87
Dec-01	151	17	8.88	10.08	10214	1873	5.45	2.07	0.26
Jan-02	425	30	14.17	14.51	10822	2106	5.14	3.72	1.26
Feb-02	115	22	5.23	3.32	10158	1906	5.33	-0.09	-1.05
Mar-02	90	15	6.00	5.69	10083	1986	5.08	0.78	-0.53
Apr-02	60	19	3.16	1.34	10351	2048	5.05	-1.56	-1.95
May-02	50	10	5.00	4.55	12045	2160	5.58	-0.3	-1.18
Jun-02	46	15	3.07	0.26	10986	2033	5.40	-1.74	-2.06



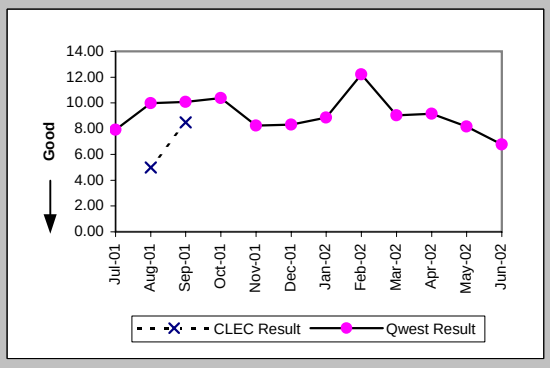
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		168	46	3.65	-0.16	-1.1
Aug-01	4	1	4.00		236	49	4.82	-0.15	-1.09
Sep-01	5	1	5.00		103	31	3.32	0.5	-0.69
Oct-01					137	46	2.98		
Nov-01					316	68	4.65		
Dec-01	6	1	6.00		135	38	3.55	0.84	-0.49
Jan-02	5	1	5.00		263	55	4.78	0.62	-0.62
Feb-02	1	1	1.00		286	64	4.47	-0.59	-1.36
Mar-02					162	44	3.68		
Apr-02					393	63	6.24		
May-02					196	42	4.67		
Jun-02					333	48	6.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

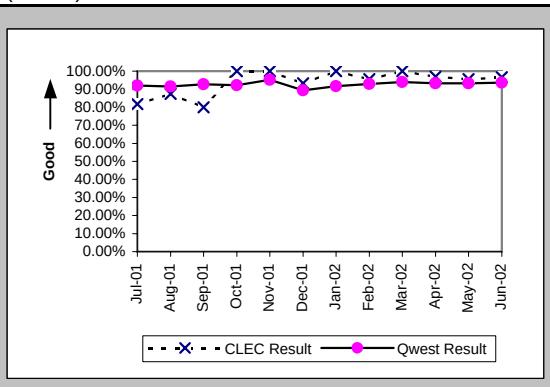
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1275	161	7.92		
Aug-01	5	1	5.00		1778	178	9.99	-0.49	-1.3
Sep-01	17	2	8.50	12.02	1472	146	10.08	-0.17	-1.1
Oct-01					1359	131	10.37		
Nov-01					642	78	8.23		
Dec-01					947	114	8.31		
Jan-02					770	87	8.85		
Feb-02					611	50	12.22		
Mar-02					632	70	9.03		
Apr-02					422	46	9.17		
May-02					727	89	8.17		
Jun-02					528	78	6.77		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

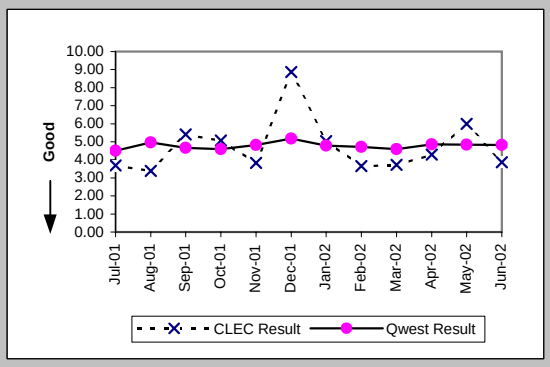
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	22	81.82%	38.57%	1560	1696	91.98%	1.55	-0.06
Aug-01	7	8	87.50%	33.07%	1843	2016	91.42%	0.43	-0.74
Sep-01	16	20	80.00%	40.00%	1619	1746	92.73%	1.85	0.13
Oct-01	15	15	100.00%	0.00%	1639	1776	92.29%	-1.12	-1.68
Nov-01	24	24	100.00%	0.00%	1516	1592	95.23%	-1.09	-1.66
Dec-01	14	15	93.33%	24.94%	1230	1376	89.39%	-0.49	-1.3
Jan-02	29	29	100.00%	0.00%	1341	1462	91.72%	-1.6	-1.97
Feb-02	22	23	95.65%	20.39%	1269	1366	92.90%	-0.51	-1.31
Mar-02	26	26	100.00%	0.00%	1327	1411	94.05%	-1.27	-1.77
Apr-02	33	34	97.06%	16.90%	1431	1534	93.29%	-0.87	-1.53
May-02	22	23	95.65%	20.39%	1441	1545	93.27%	-0.45	-1.28
Jun-02	28	29	96.55%	18.25%	1329	1419	93.66%	-0.63	-1.38



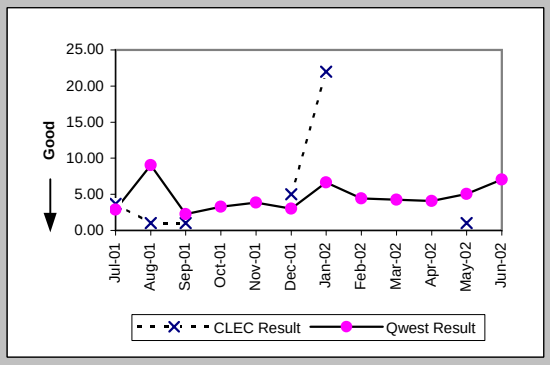
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	81	22	3.68	2.44	7675	1706	4.50	-0.7	-1.42
Aug-01	27	8	3.38	1.19	10039	2022	4.96	-0.71	-1.43
Sep-01	108	20	5.40	4.38	8230	1761	4.67	0.85	-0.48
Oct-01	76	15	5.07	3.33	8235	1794	4.59	0.59	-0.64
Nov-01	92	24	3.83	1.97	7718	1602	4.82	-0.87	-1.53
Dec-01	133	15	8.87	10.68	7191	1387	5.18	1.66	0.01
Jan-02	151	30	5.03	8.38	7066	1476	4.79	0.54	-0.67
Feb-02	84	23	3.65	2.25	6455	1370	4.71	-0.92	-1.56
Mar-02	97	26	3.73	2.20	6515	1419	4.59	-0.96	-1.59
Apr-02	146	34	4.29	3.15	7467	1538	4.86	-0.61	-1.37
May-02	138	23	6.00	6.23	7500	1550	4.84	1.15	-0.3
Jun-02	112	29	3.86	2.50	6878	1426	4.82	-0.9	-1.54



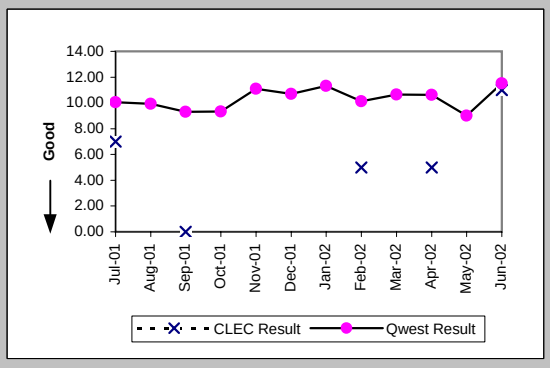
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	3	3.67	3.79	107	37	2.89	0.61	-0.63
Aug-01	1	1	1.00		308	34	9.06	-0.52	-1.31
Sep-01	2	2	1.00	0.00	85	38	2.24	-0.7	-1.42
Oct-01					187	57	3.28		
Nov-01					108	28	3.86		
Dec-01	5	1	5.00		153	51	3.00	0.8	-0.51
Jan-02	22	1	22.00		446	67	6.66	2.26	0.37
Feb-02					208	47	4.43		
Mar-02					174	41	4.24		
Apr-02					200	49	4.08		
May-02	1	1	1.00		248	49	5.06	-0.6	-1.36
Jun-02					218	31	7.03		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

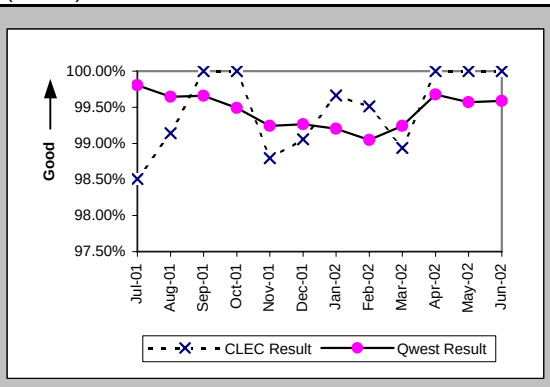
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	1	7.00		1076	107	10.06	-0.38	-1.23
Aug-01					1431	144	9.94		
Sep-01	0	2	0.00	0.00	932	100	9.32	-1.22	-1.74
Oct-01					906	97	9.34		
Nov-01					644	58	11.10		
Dec-01					1039	97	10.71		
Jan-02					747	66	11.32		
Feb-02	5	1	5.00		516	51	10.12	-0.48	-1.29
Mar-02					479	45	10.64		
Apr-02	5	1	5.00		595	56	10.62	-0.64	-1.39
May-02					504	56	9.00		
Jun-02	11	1	11.00		692	60	11.53	-0.04	-1.02



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

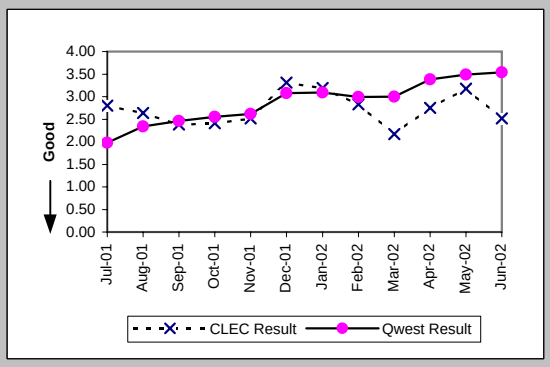
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	198	201	98.51%	12.13%	16462	16494	99.81%	2.66	0.62
Aug-01	230	232	99.14%	9.24%	8137	8166	99.64%	1.14	-0.31
Sep-01	166	166	100.00%	0.00%	5854	5874	99.66%	-0.74	-1.45
Oct-01	226	226	100.00%	0.00%	6049	6080	99.49%	-1.06	-1.64
Nov-01	164	166	98.80%	10.91%	5752	5796	99.24%	0.67	-0.59
Dec-01	105	106	99.06%	9.67%	4309	4341	99.26%	0.31	-0.81
Jan-02	295	296	99.66%	5.80%	5361	5404	99.20%	-0.86	-1.52
Feb-02	205	206	99.51%	6.95%	4884	4931	99.05%	-0.68	-1.41
Mar-02	93	94	98.94%	10.26%	5615	5658	99.24%	0.4	-0.76
Apr-02	117	117	100.00%	0.00%	5516	5534	99.67%	-0.61	-1.37
May-02	63	63	100.00%	0.00%	6258	6285	99.57%	-0.52	-1.32
Jun-02	59	59	100.00%	0.00%	5803	5827	99.59%	-0.49	-1.3



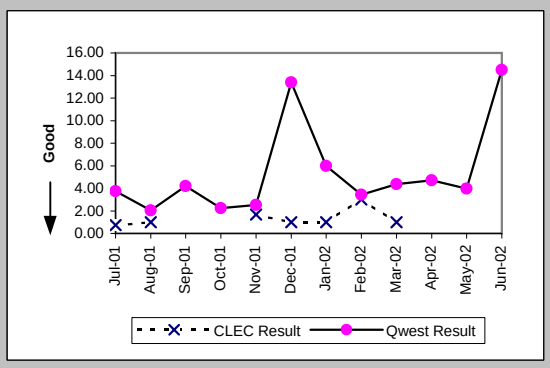
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	462	165	2.80	1.49	26446	13356	1.98	7.46	3.54
Aug-01	356	135	2.64	0.75	15678	6691	2.34	3.57	1.17
Sep-01	200	84	2.38	0.96	12258	4981	2.46	-0.63	-1.38
Oct-01	222	92	2.41	0.97	12851	5047	2.55	-1.33	-1.81
Nov-01	219	87	2.52	0.79	12685	4847	2.62	-0.98	-1.59
Dec-01	149	45	3.31	0.90	11013	3574	3.08	1.41	-0.15
Jan-02	431	135	3.19	1.07	14420	4672	3.09	0.44	-0.73
Feb-02	277	98	2.83	1.31	12485	4176	2.99	-1.33	-1.81
Mar-02	76	35	2.17	1.40	13621	4534	3.00	-4.3	-3.61
Apr-02	157	57	2.75	0.87	15089	4461	3.38	-4.33	-3.63
May-02	105	33	3.18	1.31	17508	5022	3.49	-1.69	-2.03
Jun-02	63	25	2.52	1.05	16562	4682	3.54	-3.81	-3.32



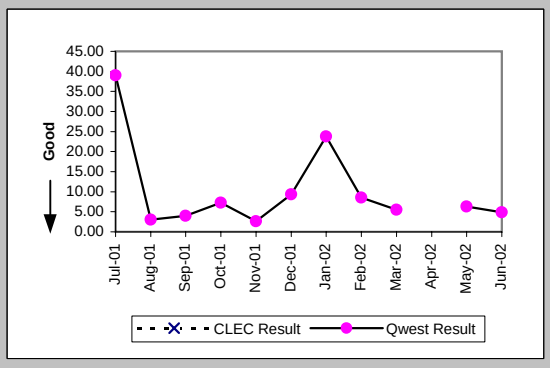
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	0.75	0.50	157	42	3.74	-0.67	-1.41
Aug-01	2	2	1.00	0.00	121	59	2.05	-0.71	-1.43
Sep-01					143	34	4.21		
Oct-01					98	44	2.23		
Nov-01	5	3	1.67	1.15	129	51	2.53	-0.47	-1.29
Dec-01	1	1	1.00		402	30	13.40	-0.22	-1.13
Jan-02	1	1	1.00		222	37	6.00	-0.34	-1.21
Feb-02	3	1	3.00		154	45	3.42	-0.14	-1.09
Mar-02	1	1	1.00		183	42	4.36	-0.83	-1.51
Apr-02					94	20	4.70		
May-02					99	25	3.96		
Jun-02					261	18	14.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

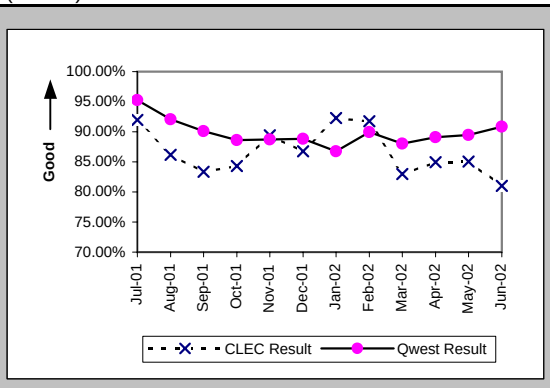
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78	2	39.00		
Aug-01					6	2	3.00		
Sep-01					4	1	4.00		
Oct-01					29	4	7.25		
Nov-01					8	3	2.67		
Dec-01					28	3	9.33		
Jan-02					190	8	23.75		
Feb-02					17	2	8.50		
Mar-02					11	2	5.50		
Apr-02									
May-02					19	3	6.33		
Jun-02					34	7	4.86		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

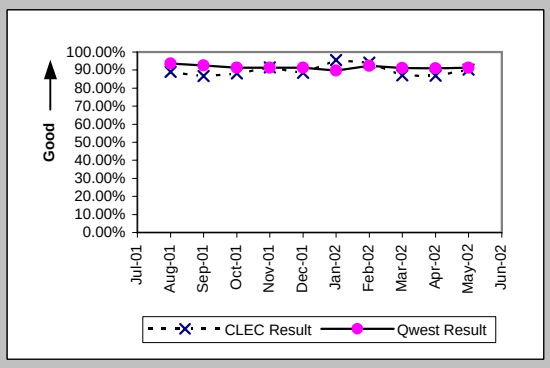
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	332	361	91.97%	27.18%	22709	23839	95.26%	2.69	0.64
Aug-01	212	246	86.18%	34.51%	15715	17069	92.07%	3.11	0.89
Sep-01	195	234	83.33%	37.27%	10496	11648	90.11%	3.18	0.93
Oct-01	199	236	84.32%	36.36%	8991	10148	88.60%	1.96	0.19
Nov-01	211	236	89.41%	30.78%	8852	9976	88.73%	-0.32	-1.2
Dec-01	151	174	86.78%	33.87%	7695	8664	88.82%	0.85	-0.48
Jan-02	228	247	92.31%	26.65%	7201	8301	86.75%	-2.54	-2.54
Feb-02	279	304	91.78%	27.47%	7738	8603	89.95%	-1.04	-1.63
Mar-02	161	194	82.99%	37.57%	7604	8639	88.02%	2.04	0.24
Apr-02	130	153	84.97%	35.74%	8105	9095	89.11%	1.58	-0.04
May-02	114	134	85.07%	35.63%	8552	9561	89.45%	1.58	-0.04
Jun-02	81	100	81.00%	39.23%	8761	9645	90.83%	3.03	0.84



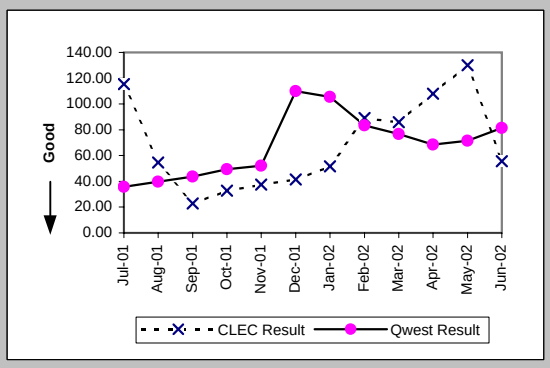
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	219	246	89.02%	31.26%	15973	17069	93.58%	2.67	0.62
Sep-01	203	234	86.75%	33.90%	10781	11648	92.56%	3.06	0.86
Oct-01	208	236	88.14%	32.34%	9270	10148	91.35%	1.67	0.02
Nov-01	216	236	91.53%	27.85%	9105	9976	91.27%	-0.14	-1.08
Dec-01	154	174	88.51%	31.90%	7907	8664	91.26%	1.25	-0.24
Jan-02	236	247	95.55%	20.63%	7454	8301	89.80%	-2.94	-2.79
Feb-02	286	304	94.08%	23.60%	7950	8603	92.41%	-1.08	-1.66
Mar-02	169	194	87.11%	33.51%	7873	8639	91.13%	1.86	0.13
Apr-02	133	153	86.93%	33.71%	8270	9095	90.93%	1.64	0
May-02	121	134	90.30%	29.60%	8730	9561	91.31%	0.44	-0.73
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

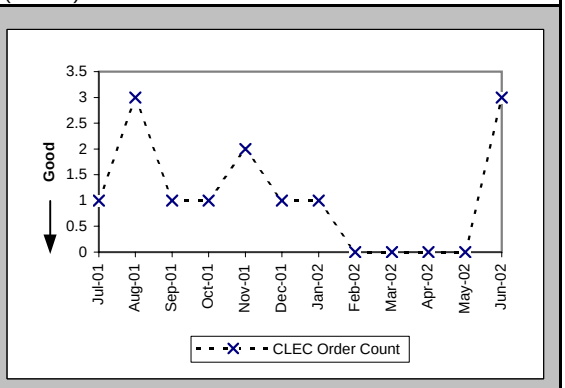
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	346	3	115.33	70.54	14358	403	35.63	2.1	0.27
Aug-01	437	8	54.62	79.22	18658	470	39.70	0.76	-0.54
Sep-01	137	6	22.83	30.68	19436	444	43.77	-0.79	-1.48
Oct-01	164	5	32.80	17.54	19814	401	49.41	-0.5	-1.31
Nov-01	187	5	37.40	20.35	24814	476	52.13	-0.45	-1.27
Dec-01	207	5	41.40	36.61	30766	280	109.88	-1.25	-1.76
Jan-02	207	4	51.75	47.08	33743	320	105.45	-0.88	-1.54
Feb-02	267	3	89.00	39.23	28228	338	83.51	0.3	-0.82
Mar-02	344	4	86.00	57.71	33164	433	76.59	0.39	-0.76
Apr-02	432	4	108.00	57.71	37354	545	68.54	0.9	-0.45
May-02	520	4	130.00	57.71	41997	587	71.55	1.16	-0.29
Jun-02	444	8	55.50	74.45	41760	513	81.40	-0.68	-1.41



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

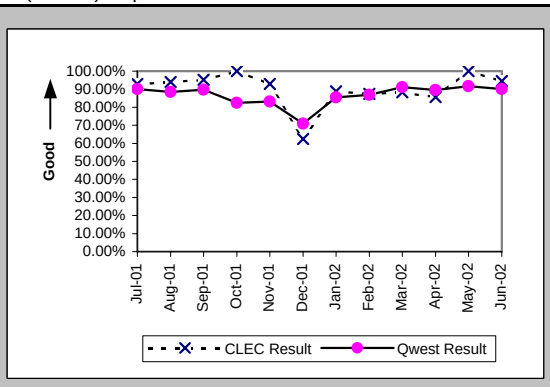
Date	CLEC Order Count
Jul-01	1
Aug-01	3
Sep-01	1
Oct-01	1
Nov-01	2
Dec-01	1
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

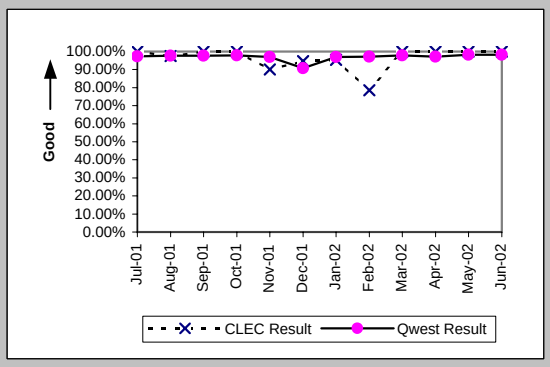
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	26	28	92.86%	25.75%	2048	2276	89.98%	-0.5	-1.31
Aug-01	31	33	93.94%	23.86%	1833	2071	88.51%	-0.97	-1.59
Sep-01	20	21	95.24%	21.30%	1713	1909	89.73%	-0.83	-1.5
Oct-01	21	21	100.00%	0.00%	1560	1891	82.50%	-2.1	-2.28
Nov-01	13	14	92.86%	25.75%	1809	2176	83.13%	-0.97	-1.59
Dec-01	5	8	62.50%	48.41%	1203	1696	70.93%	0.52	-0.68
Jan-02	16	18	88.89%	31.43%	1514	1773	85.39%	-0.42	-1.25
Feb-02	7	8	87.50%	33.07%	1136	1307	86.92%	-0.05	-1.03
Mar-02	15	17	88.24%	32.22%	1325	1453	91.19%	0.47	-0.72
Apr-02	12	14	85.71%	34.99%	1671	1865	89.60%	0.51	-0.69
May-02	15	15	100.00%	0.00%	1551	1692	91.67%	-1.16	-1.71
Jun-02	17	18	94.44%	22.91%	1428	1584	90.15%	-0.61	-1.37



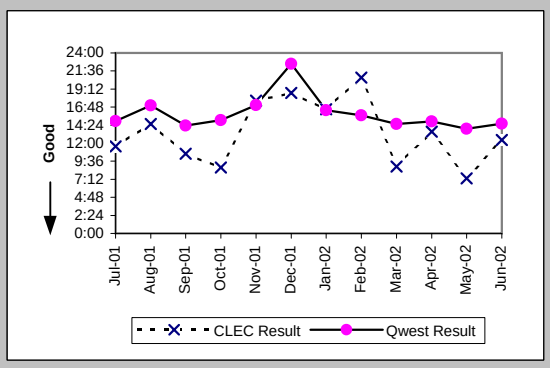
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	32	100.00%	0.00%	2927	3005	97.40%	-0.92	-1.56
Aug-01	38	39	97.44%	15.81%	2759	2826	97.63%	0.17	-0.9
Sep-01	28	28	100.00%	0.00%	2466	2524	97.70%	-0.81	-1.49
Oct-01	26	26	100.00%	0.00%	2474	2526	97.94%	-0.74	-1.45
Nov-01	18	20	90.00%	30.00%	2754	2841	96.94%	1.46	-0.11
Dec-01	18	19	94.74%	22.33%	2117	2332	90.78%	-0.59	-1.36
Jan-02	21	22	95.45%	20.83%	2287	2358	96.99%	0.46	-0.72
Feb-02	11	14	78.57%	41.03%	1645	1694	97.11%	2.69	0.64
Mar-02	25	25	100.00%	0.00%	1872	1912	97.91%	-0.73	-1.44
Apr-02	14	14	100.00%	0.00%	2378	2449	97.10%	-0.64	-1.39
May-02	20	20	100.00%	0.00%	2202	2240	98.30%	-0.58	-1.36
Jun-02	19	19	100.00%	0.00%	2017	2053	98.25%	-0.58	-1.35



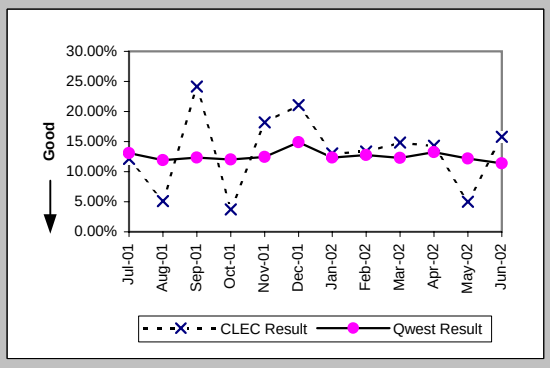
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	370:24	32	11:34	9:10	44855:20	3005	14:56	-0.94	-1.57
Aug-01	567:33	39	14:33	10:44	48138:35	2826	17:02	-0.14	-1.08
Sep-01	296:22	28	10:35	8:31	36183:18	2524	14:20	-1.38	-1.84
Oct-01	228:00	26	8:46	7:15	38058:42	2526	15:04	-2.2	-2.34
Nov-01	353:16	20	17:40	16:24	48509:59	2841	17:04	0.29	-0.82
Dec-01	354:44	19	18:40	15:17	52615:04	2332	22:34	-0.68	-1.41
Jan-02	362:52	22	16:30	14:41	38619:25	2358	16:23	0.07	-0.96
Feb-02	290:11	14	20:44	27:13	26617:03	1694	15:43	1.3	-0.21
Mar-02	221:57	25	8:53	8:46	27846:28	1912	14:34	-2.07	-2.26
Apr-02	189:35	14	13:32	12:14	36463:22	2449	14:53	-0.31	-1.19
May-02	146:40	20	7:20	6:41	31212:54	2240	13:56	-2	-2.22
Jun-02	236:13	19	12:26	8:09	29968:42	2053	14:36	-0.79	-1.48



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

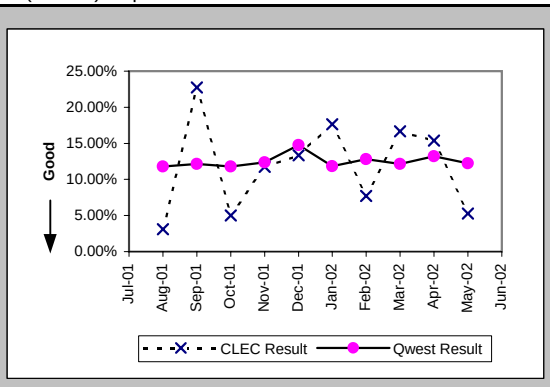
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	33	12.12%	32.64%	401	3062	13.10%	-0.17	-1.1
Aug-01	2	39	5.13%	22.06%	343	2875	11.93%	-1.3	-1.79
Sep-01	7	29	24.14%	42.79%	318	2572	12.36%	1.75	0.07
Oct-01	1	27	3.70%	18.89%	309	2569	12.03%	-1.32	-1.8
Nov-01	4	22	18.18%	38.57%	358	2881	12.43%	0.81	-0.51
Dec-01	4	19	21.05%	40.77%	357	2395	14.91%	0.75	-0.54
Jan-02	3	23	13.04%	33.68%	296	2398	12.34%	0.16	-0.9
Feb-02	2	15	13.33%	33.99%	221	1729	12.78%	0.13	-0.92
Mar-02	4	27	14.81%	35.52%	240	1952	12.30%	0.43	-0.74
Apr-02	2	14	14.29%	34.99%	330	2489	13.26%	0.18	-0.89
May-02	1	20	5.00%	21.79%	278	2281	12.19%	-0.98	-1.59
Jun-02	3	19	15.79%	36.46%	239	2100	11.38%	0.62	-0.62



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

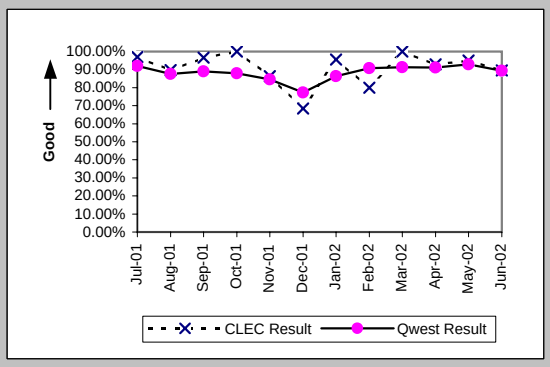
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	32	3.13%	17.40%	314	2662	11.80%	-1.51	-1.92
Sep-01	5	22	22.73%	41.91%	292	2400	12.17%	1.4	-0.15
Oct-01	1	20	5.00%	21.79%	281	2379	11.81%	-0.94	-1.57
Nov-01	2	17	11.76%	32.22%	330	2673	12.35%	-0.07	-1.04
Dec-01	2	15	13.33%	33.99%	328	2224	14.75%	-0.15	-1.09
Jan-02	3	17	17.65%	38.12%	266	2245	11.85%	0.74	-0.55
Feb-02	1	13	7.69%	26.65%	207	1617	12.80%	-0.55	-1.33
Mar-02	4	24	16.67%	37.27%	221	1822	12.13%	0.69	-0.58
Apr-02	2	13	15.38%	36.08%	316	2393	13.21%	0.29	-0.83
May-02	1	19	5.26%	22.33%	267	2182	12.24%	-0.92	-1.56
Jun-02									



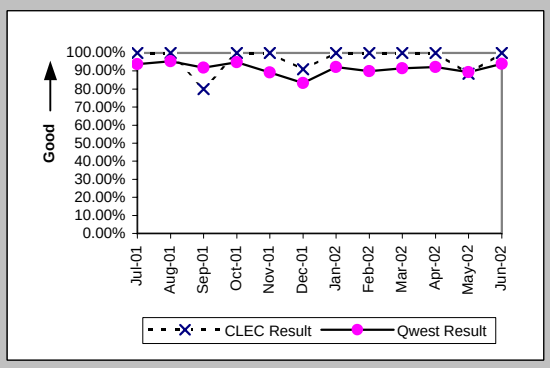
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	33	96.97%	17.14%	2816	3062	91.97%	-1.05	-1.64
Aug-01	35	39	89.74%	30.34%	2518	2875	87.58%	-0.41	-1.25
Sep-01	28	29	96.55%	18.25%	2288	2572	88.96%	-1.3	-1.79
Oct-01	27	27	100.00%	0.00%	2261	2569	88.01%	-1.91	-2.16
Nov-01	19	22	86.36%	34.32%	2439	2881	84.66%	-0.22	-1.13
Dec-01	13	19	68.42%	46.48%	1850	2395	77.24%	0.9	-0.45
Jan-02	22	23	95.65%	20.39%	2072	2398	86.41%	-1.29	-1.78
Feb-02	12	15	80.00%	40.00%	1571	1729	90.86%	1.31	-0.21
Mar-02	27	27	100.00%	0.00%	1783	1952	91.34%	-1.59	-1.97
Apr-02	13	14	92.86%	25.75%	2268	2489	91.12%	-0.23	-1.14
May-02	19	20	95.00%	21.79%	2119	2281	92.90%	-0.36	-1.22
Jun-02	17	19	89.47%	30.69%	1875	2100	89.29%	-0.03	-1.02



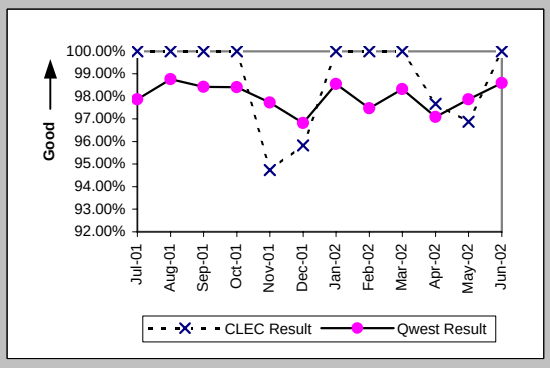
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	14	100.00%	0.00%	1588	1693	93.80%	-0.96	-1.58
Aug-01	25	25	100.00%	0.00%	1749	1835	95.31%	-1.1	-1.67
Sep-01	12	15	80.00%	40.00%	1397	1521	91.85%	1.46	-0.11
Oct-01	18	18	100.00%	0.00%	1544	1629	94.78%	-0.99	-1.6
Nov-01	14	14	100.00%	0.00%	1218	1367	89.10%	-1.3	-1.79
Dec-01	10	11	90.91%	28.75%	1182	1418	83.36%	-0.67	-1.41
Jan-02	14	14	100.00%	0.00%	1052	1140	92.28%	-1.08	-1.65
Feb-02	23	23	100.00%	0.00%	941	1046	89.96%	-1.58	-1.96
Mar-02	18	18	100.00%	0.00%	1089	1191	91.44%	-1.29	-1.78
Apr-02	32	32	100.00%	0.00%	1841	1998	92.14%	-1.64	-2
May-02	23	26	88.46%	31.95%	1584	1773	89.34%	0.2	-0.88
Jun-02	19	19	100.00%	0.00%	1472	1565	94.06%	-1.09	-1.66



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

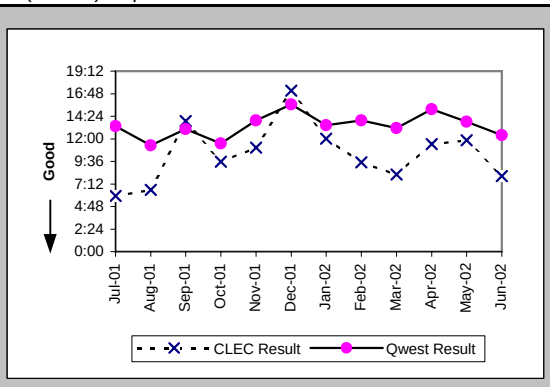
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	19	100.00%	0.00%	2256	2305	97.87%	-0.64	-1.39
Aug-01	34	34	100.00%	0.00%	2410	2440	98.77%	-0.65	-1.39
Sep-01	20	20	100.00%	0.00%	2008	2040	98.43%	-0.56	-1.34
Oct-01	24	24	100.00%	0.00%	2104	2138	98.41%	-0.62	-1.38
Nov-01	18	19	94.74%	22.33%	1853	1896	97.73%	0.79	-0.52
Dec-01	23	24	95.83%	19.98%	1918	1981	96.82%	0.34	-0.79
Jan-02	22	22	100.00%	0.00%	1641	1665	98.56%	-0.56	-1.34
Feb-02	28	28	100.00%	0.00%	1427	1464	97.47%	-0.84	-1.51
Mar-02	31	31	100.00%	0.00%	1699	1728	98.32%	-0.72	-1.44
Apr-02	42	43	97.67%	15.07%	2577	2654	97.10%	-0.22	-1.14
May-02	31	32	96.88%	17.40%	2296	2346	97.87%	0.43	-0.74
Jun-02	23	23	100.00%	0.00%	1969	1997	98.60%	-0.57	-1.35



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

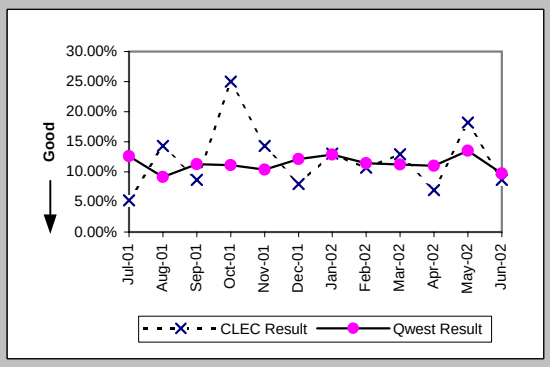
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	112:52	19	5:56	5:03	30761:48	2305	13:21	-1.74	-2.06
Aug-01	223:55	34	6:35	5:47	27573:13	2440	11:18	-2.27	-2.38
Sep-01	277:49	20	13:53	9:23	26622:30	2040	13:03	0.38	-0.77
Oct-01	229:31	24	9:34	7:35	24594:13	2138	11:30	-0.78	-1.48
Nov-01	210:19	19	11:04	14:50	26442:02	1896	13:57	-0.81	-1.49
Dec-01	410:54	24	17:07	33:31	31051:05	1981	15:40	0.53	-0.68
Jan-02	264:16	22	12:01	7:44	22359:01	1665	13:26	-0.49	-1.3
Feb-02	266:00	28	9:30	8:23	20442:30	1464	13:58	-1.61	-1.98
Mar-02	254:51	31	8:13	7:15	22717:37	1728	13:09	-2.18	-2.33
Apr-02	492:29	43	11:27	29:14	40156:42	2654	15:08	-1.2	-1.73
May-02	379:18	32	11:51	10:41	32460:00	2346	13:50	-0.85	-1.52
Jun-02	184:52	23	8:02	7:40	24745:36	1997	12:23	-1.82	-2.11



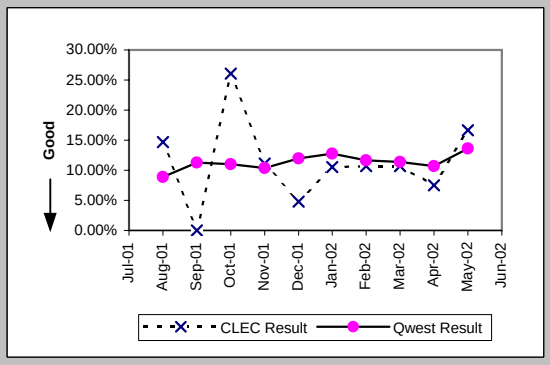
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	19	5.26%	22.33%	294	2333	12.60%	-0.96	-1.58
Aug-01	5	35	14.29%	34.99%	226	2476	9.13%	1.02	-0.38
Sep-01	2	23	8.70%	28.18%	233	2069	11.26%	-0.39	-1.24
Oct-01	6	24	25.00%	43.30%	241	2167	11.12%	1.91	0.16
Nov-01	3	21	14.29%	34.99%	200	1926	10.38%	0.61	-0.63
Dec-01	2	25	8.00%	27.13%	246	2026	12.14%	-0.63	-1.38
Jan-02	3	23	13.04%	33.68%	218	1694	12.87%	0.08	-0.95
Feb-02	3	28	10.71%	30.93%	169	1478	11.43%	-0.12	-1.07
Mar-02	4	31	12.90%	33.52%	197	1753	11.24%	0.34	-0.8
Apr-02	3	43	6.98%	25.48%	295	2684	10.99%	-0.83	-1.51
May-02	6	33	18.18%	38.57%	321	2378	13.50%	0.79	-0.52
Jun-02	2	23	8.70%	28.18%	196	2010	9.75%	-0.17	-1.1



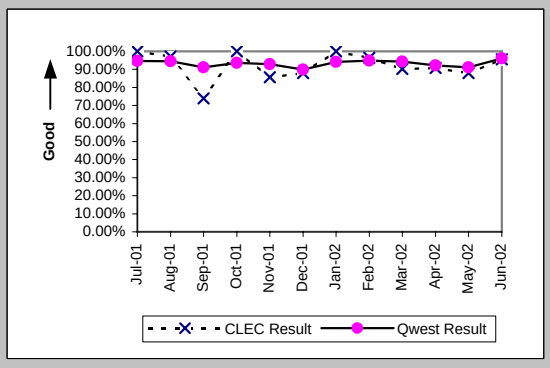
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	34	14.71%	35.42%	207	2328	8.89%	1.13	-0.31
Sep-01	0	19	0.00%	0.00%	219	1944	11.27%	-1.55	-1.94
Oct-01	6	23	26.09%	43.91%	222	2021	10.98%	2.03	0.23
Nov-01	2	18	11.11%	31.43%	185	1780	10.39%	0.17	-0.9
Dec-01	1	21	4.76%	21.30%	224	1874	11.95%	-1.01	-1.61
Jan-02	2	19	10.53%	30.69%	199	1558	12.77%	-0.29	-1.18
Feb-02	3	28	10.71%	30.93%	163	1399	11.65%	-0.15	-1.09
Mar-02	3	28	10.71%	30.93%	191	1681	11.36%	-0.11	-1.07
Apr-02	3	40	7.50%	26.34%	280	2616	10.70%	-0.65	-1.4
May-02	5	30	16.67%	37.27%	316	2325	13.59%	0.52	-0.69
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

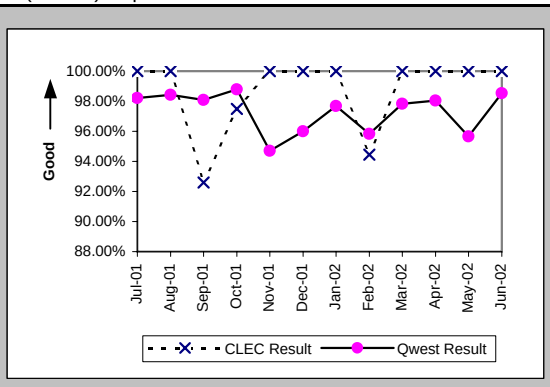
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	19	100.00%	0.00%	2209	2333	94.69%	-1.03	-1.63
Aug-01	34	35	97.14%	16.66%	2338	2476	94.43%	-0.7	-1.42
Sep-01	17	23	73.91%	43.91%	1887	2069	91.20%	2.43	0.48
Oct-01	24	24	100.00%	0.00%	2029	2167	93.63%	-1.27	-1.77
Nov-01	18	21	85.71%	34.99%	1789	1926	92.89%	1.17	-0.29
Dec-01	22	25	88.00%	32.50%	1821	2026	89.88%	0.36	-0.78
Jan-02	23	23	100.00%	0.00%	1595	1694	94.16%	-1.19	-1.72
Feb-02	27	28	96.43%	18.56%	1403	1478	94.93%	-0.36	-1.22
Mar-02	28	31	90.32%	29.57%	1652	1753	94.24%	0.9	-0.45
Apr-02	39	43	90.70%	29.05%	2474	2684	92.18%	0.4	-0.75
May-02	29	33	87.88%	32.64%	2166	2378	91.08%	0.66	-0.6
Jun-02	22	23	95.65%	20.39%	1930	2010	96.02%	0.18	-0.89



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

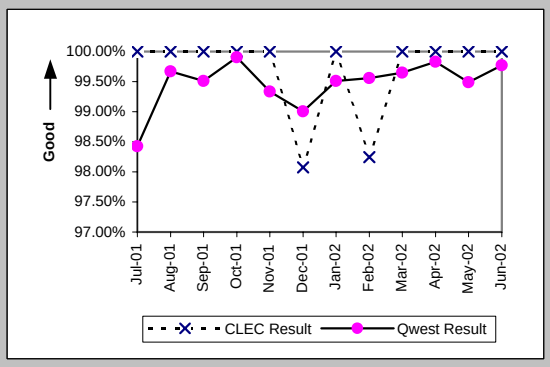
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	13	100.00%	0.00%	715	728	98.21%	-0.48	-1.29
Aug-01	24	24	100.00%	0.00%	941	956	98.43%	-0.61	-1.37
Sep-01	25	27	92.59%	26.19%	1019	1039	98.08%	1.59	-0.03
Oct-01	39	40	97.50%	15.61%	1145	1159	98.79%	0.68	-0.59
Nov-01	8	8	100.00%	0.00%	770	813	94.71%	-0.67	-1.4
Dec-01	13	13	100.00%	0.00%	767	799	96.00%	-0.73	-1.44
Jan-02	25	25	100.00%	0.00%	1009	1033	97.68%	-0.76	-1.46
Feb-02	17	18	94.44%	22.91%	691	721	95.84%	0.34	-0.79
Mar-02	22	22	100.00%	0.00%	718	734	97.82%	-0.69	-1.42
Apr-02	16	16	100.00%	0.00%	848	865	98.03%	-0.56	-1.34
May-02	20	20	100.00%	0.00%	704	736	95.65%	-0.94	-1.57
Jun-02	12	12	100.00%	0.00%	671	681	98.53%	-0.42	-1.25



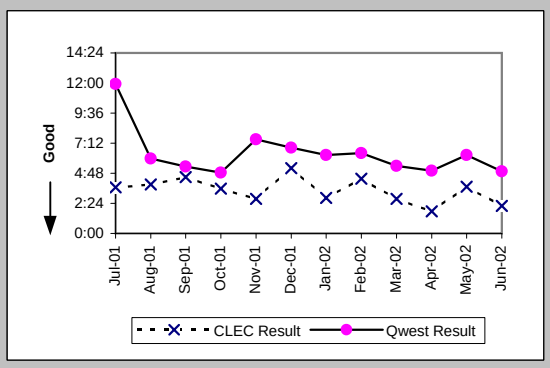
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	59	59	100.00%	0.00%	1563	1588	98.43%	-0.95	-1.58
Aug-01	76	76	100.00%	0.00%	1820	1826	99.67%	-0.49	-1.3
Sep-01	69	69	100.00%	0.00%	1836	1845	99.51%	-0.57	-1.35
Oct-01	97	97	100.00%	0.00%	2060	2062	99.90%	-0.3	-1.18
Nov-01	69	69	100.00%	0.00%	1640	1651	99.33%	-0.67	-1.41
Dec-01	51	52	98.08%	13.73%	1490	1505	99.00%	0.63	-0.62
Jan-02	59	59	100.00%	0.00%	1839	1848	99.51%	-0.53	-1.32
Feb-02	56	57	98.25%	13.13%	1579	1586	99.56%	1.1	-0.33
Mar-02	77	77	100.00%	0.00%	1696	1702	99.65%	-0.51	-1.31
Apr-02	62	62	100.00%	0.00%	1749	1752	99.83%	-0.32	-1.19
May-02	60	60	100.00%	0.00%	1552	1560	99.49%	-0.55	-1.33
Jun-02	52	52	100.00%	0.00%	1320	1323	99.77%	-0.34	-1.21



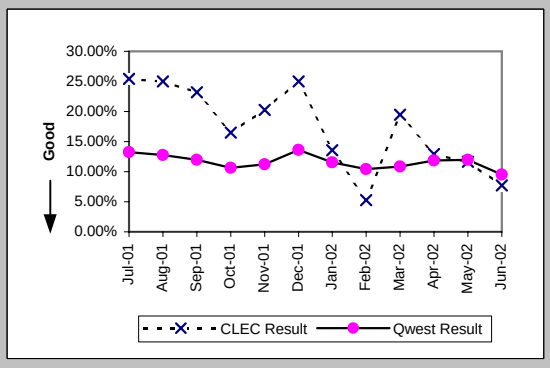
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	215:55	59	3:40	4:08	18954:58	1588	11:56	-0.85	-1.51
Aug-01	296:15	76	3:54	4:23	10885:58	1826	5:58	-2.19	-2.33
Sep-01	308:47	69	4:29	6:55	9835:02	1845	5:20	-0.81	-1.5
Oct-01	346:52	97	3:35	5:19	9986:14	2062	4:51	-1.78	-2.08
Nov-01	190:51	69	2:46	4:19	12387:24	1651	7:30	-4.01	-3.44
Dec-01	270:55	52	5:13	22:04	10316:19	1505	6:51	-1.12	-1.68
Jan-02	167:12	59	2:50	4:03	11553:47	1848	6:15	-2.82	-2.71
Feb-02	249:08	57	4:22	9:42	10178:00	1586	6:25	-1.74	-2.06
Mar-02	213:04	77	2:46	4:52	9166:49	1702	5:23	-2.3	-2.4
Apr-02	108:41	62	1:45	2:47	8748:59	1752	5:00	-3.44	-3.09
May-02	223:15	60	3:43	5:44	9751:49	1560	6:15	-1.98	-2.21
Jun-02	113:44	52	2:11	3:54	6539:20	1323	4:57	-2.13	-2.29



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

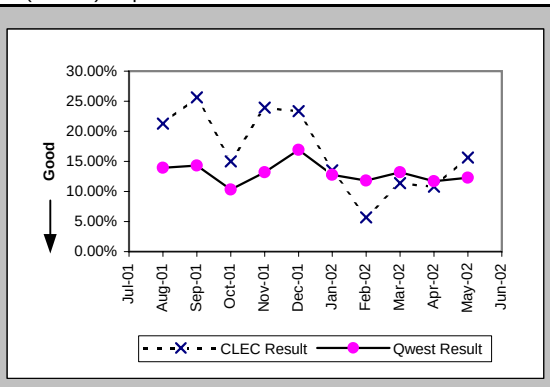
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	59	25.42%	43.54%	210	1588	13.22%	2.47	0.5
Aug-01	19	76	25.00%	43.30%	233	1826	12.76%	2.83	0.72
Sep-01	16	69	23.19%	42.20%	221	1845	11.98%	2.55	0.55
Oct-01	16	97	16.49%	37.11%	219	2062	10.62%	1.73	0.05
Nov-01	14	69	20.29%	40.22%	185	1651	11.21%	2.15	0.31
Dec-01	13	52	25.00%	43.30%	205	1505	13.62%	2.16	0.31
Jan-02	8	59	13.56%	34.24%	213	1848	11.53%	0.51	-0.69
Feb-02	3	57	5.26%	22.33%	165	1586	10.40%	-1.25	-1.76
Mar-02	15	77	19.48%	39.61%	185	1702	10.87%	2.18	0.33
Apr-02	8	62	12.90%	33.52%	208	1752	11.87%	0.28	-0.83
May-02	7	60	11.67%	32.10%	187	1560	11.99%	-0.08	-1.05
Jun-02	4	52	7.69%	26.65%	126	1323	9.52%	-0.44	-1.27



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

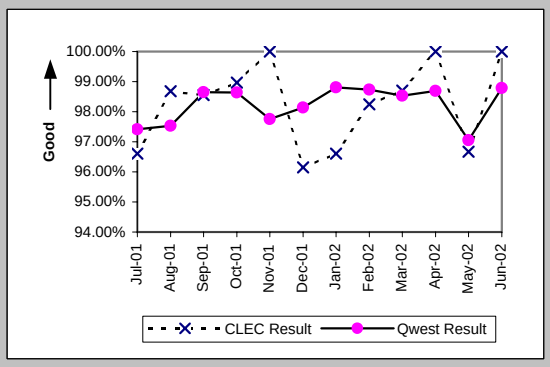
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	10	47	21.28%	40.93%	123	881	13.96%	1.35	-0.18
Sep-01	10	39	25.64%	43.67%	110	768	14.32%	1.82	0.11
Oct-01	9	60	15.00%	35.71%	106	1026	10.33%	1.12	-0.32
Nov-01	11	46	23.91%	42.66%	90	682	13.20%	1.91	0.16
Dec-01	7	30	23.33%	42.30%	106	626	16.93%	0.9	-0.45
Jan-02	5	37	13.51%	34.19%	110	860	12.79%	0.17	-0.9
Feb-02	2	35	5.71%	23.21%	80	677	11.82%	-1.09	-1.66
Mar-02	5	44	11.36%	31.74%	92	698	13.18%	-0.35	-1.21
Apr-02	4	37	10.81%	31.05%	101	865	11.68%	-0.16	-1.1
May-02	5	32	15.63%	36.31%	90	733	12.28%	0.59	-0.64
Jun-02									



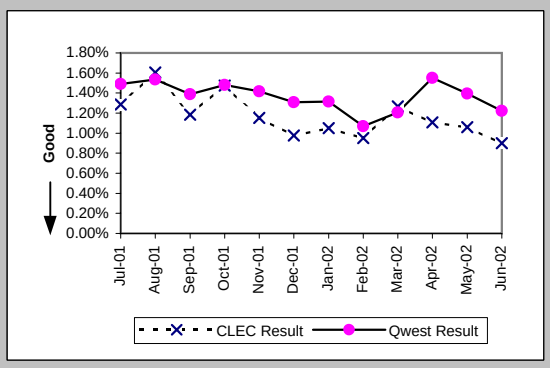
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57	59	96.61%	18.10%	1547	1588	97.42%	0.43	-0.74
Aug-01	75	76	98.68%	11.40%	1781	1826	97.54%	-0.63	-1.38
Sep-01	68	69	98.55%	11.95%	1820	1845	98.65%	0.14	-0.91
Oct-01	96	97	98.97%	10.10%	2034	2062	98.64%	-0.27	-1.17
Nov-01	69	69	100.00%	0.00%	1614	1651	97.76%	-1.23	-1.75
Dec-01	50	52	96.15%	19.23%	1477	1505	98.14%	0.97	-0.41
Jan-02	57	59	96.61%	18.10%	1826	1848	98.81%	1.29	-0.21
Feb-02	56	57	98.25%	13.13%	1566	1586	98.74%	0.37	-0.77
Mar-02	76	77	98.70%	11.32%	1677	1702	98.53%	-0.12	-1.07
Apr-02	62	62	100.00%	0.00%	1729	1752	98.69%	-0.89	-1.54
May-02	58	60	96.67%	17.95%	1514	1560	97.05%	0.24	-0.85
Jun-02	52	52	100.00%	0.00%	1307	1323	98.79%	-0.78	-1.48



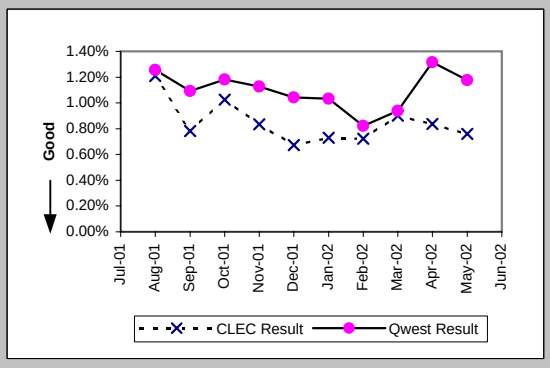
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	111	8640	1.28%	11.26%	6983	468871	1.49%	-1.56	-1.95
Aug-01	150	9341	1.61%	12.57%	7177	467746	1.53%	0.56	-0.66
Sep-01	121	10229	1.18%	10.81%	6486	467692	1.39%	-1.74	-2.06
Oct-01	148	10041	1.47%	12.05%	6798	459326	1.48%	-0.05	-1.03
Nov-01	112	9713	1.15%	10.68%	6458	456015	1.42%	-2.17	-2.32
Dec-01	96	9825	0.98%	9.84%	5926	453070	1.31%	-2.86	-2.74
Jan-02	105	9989	1.05%	10.20%	5940	451327	1.32%	-2.3	-2.4
Feb-02	100	10521	0.95%	9.70%	4793	448903	1.07%	-1.16	-1.7
Mar-02	135	10649	1.27%	11.19%	5407	448024	1.21%	0.57	-0.65
Apr-02	119	10756	1.11%	10.46%	6925	446567	1.55%	-3.69	-3.24
May-02	113	10654	1.06%	10.24%	6219	445485	1.40%	-2.92	-2.77
Jun-02	94	10434	0.90%	9.45%	5433	444128	1.22%	-2.96	-2.8



Trouble Rate (Percent) (MR-8*) (Parity)

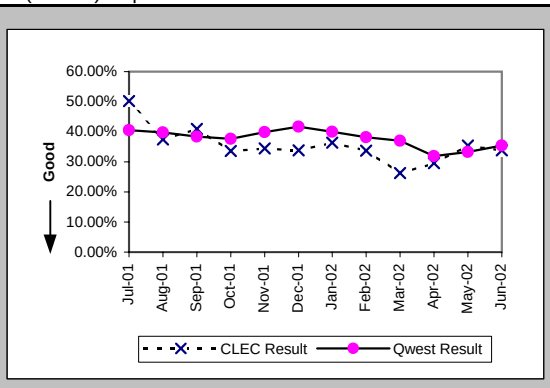
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	113	9341	1.21%	10.93%	5871	467746	1.26%	-0.39	-1.24
Sep-01	80	10229	0.78%	8.81%	5112	467692	1.09%	-2.99	-2.82
Oct-01	103	10041	1.03%	10.08%	5426	459326	1.18%	-1.43	-1.87
Nov-01	81	9713	0.83%	9.09%	5135	456015	1.13%	-2.7	-2.64
Dec-01	66	9825	0.67%	8.17%	4724	453070	1.04%	-3.58	-3.18
Jan-02	73	9989	0.73%	8.52%	4663	451327	1.03%	-2.96	-2.8
Feb-02	76	10521	0.72%	8.47%	3693	448903	0.82%	-1.13	-1.68
Mar-02	96	10649	0.90%	9.45%	4201	448024	0.94%	-0.38	-1.23
Apr-02	90	10756	0.84%	9.11%	5874	446567	1.32%	-4.31	-3.62
May-02	81	10654	0.76%	8.69%	5240	445485	1.18%	-3.94	-3.39
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

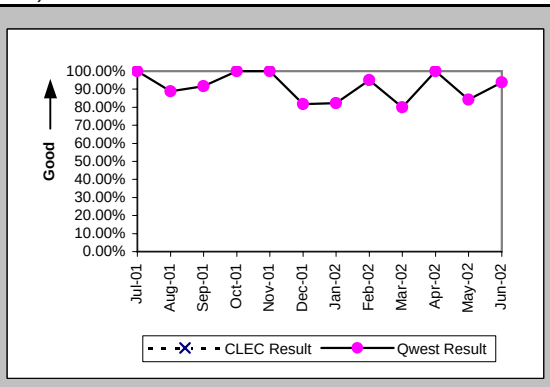
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	112	223	50.22%	50.00%	4751	11734	40.49%	2.91	0.77
Aug-01	90	240	37.50%	48.41%	4747	11924	39.81%	-0.72	-1.44
Sep-01	84	205	40.98%	49.18%	4051	10537	38.45%	0.74	-0.55
Oct-01	75	223	33.63%	47.25%	4115	10913	37.71%	-1.24	-1.76
Nov-01	59	171	34.50%	47.54%	4288	10746	39.90%	-1.43	-1.87
Dec-01	49	145	33.79%	47.30%	4243	10169	41.72%	-1.92	-2.17
Jan-02	60	165	36.36%	48.10%	3953	9893	39.96%	-0.93	-1.57
Feb-02	51	151	33.77%	47.29%	2967	7760	38.23%	-1.12	-1.68
Mar-02	48	183	26.23%	43.99%	3185	8592	37.07%	-3	-2.83
Apr-02	50	169	29.59%	45.64%	3254	10179	31.97%	-0.66	-1.4
May-02	62	175	35.43%	47.83%	3106	9325	33.31%	0.59	-0.64
Jun-02	48	142	33.80%	47.30%	2978	8411	35.41%	-0.4	-1.24



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

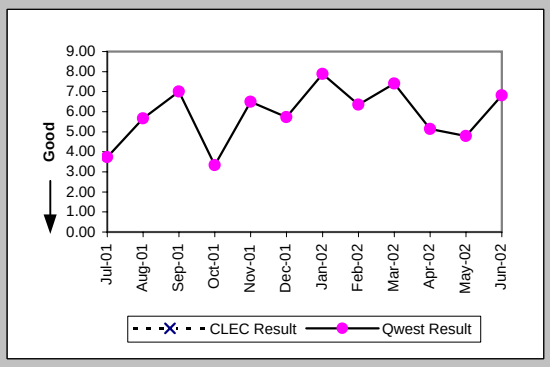
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					8	9	88.89%		
Sep-01					11	12	91.67%		
Oct-01					18	18	100.00%		
Nov-01					4	4	100.00%		
Dec-01					9	11	81.82%		
Jan-02					14	17	82.35%		
Feb-02					19	20	95.00%		
Mar-02					12	15	80.00%		
Apr-02					7	7	100.00%		
May-02					16	19	84.21%		
Jun-02					15	16	93.75%		



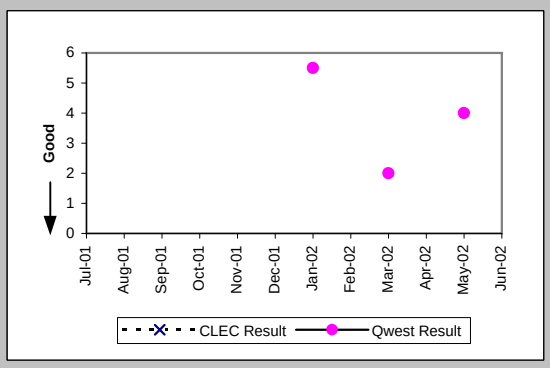
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	11	3.73		
Aug-01					51	9	5.67		
Sep-01					84	12	7.00		
Oct-01					60	18	3.33		
Nov-01					26	4	6.50		
Dec-01					63	11	5.73		
Jan-02					134	17	7.88		
Feb-02					127	20	6.35		
Mar-02					111	15	7.40		
Apr-02					36	7	5.14		
May-02					91	19	4.79		
Jun-02					109	16	6.81		



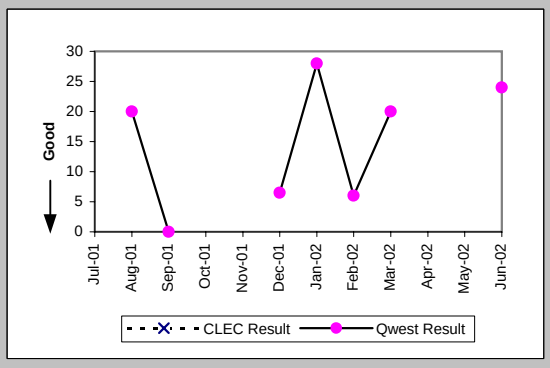
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	2	5.50		
Feb-02									
Mar-02					2	1	2.00		
Apr-02									
May-02					12	3	4.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

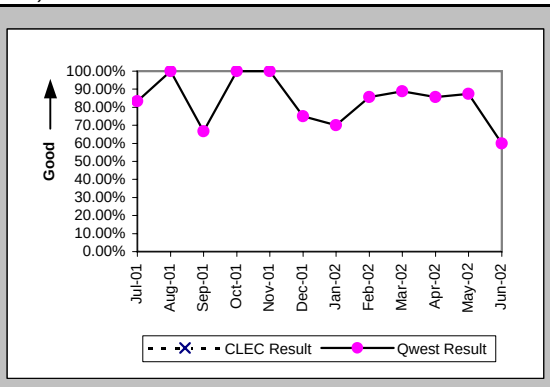
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	1	20.00		
Sep-01					0	1	0.00		
Oct-01									
Nov-01									
Dec-01					13	2	6.50		
Jan-02					28	1	28.00		
Feb-02					6	1	6.00		
Mar-02					40	2	20.00		
Apr-02									
May-02									
Jun-02					24	1	24.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

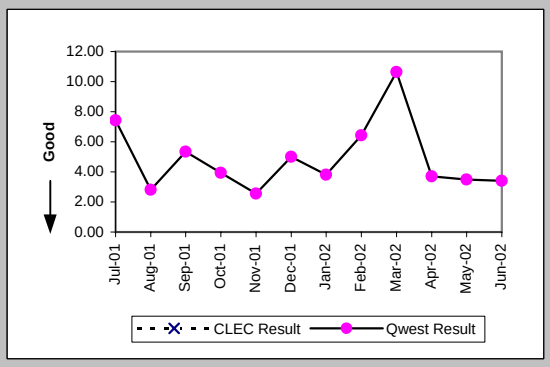
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	12	83.33%		
Aug-01					4	4	100.00%		
Sep-01					2	3	66.67%		
Oct-01					14	14	100.00%		
Nov-01					9	9	100.00%		
Dec-01					3	4	75.00%		
Jan-02					7	10	70.00%		
Feb-02					6	7	85.71%		
Mar-02					8	9	88.89%		
Apr-02					6	7	85.71%		
May-02					7	8	87.50%		
Jun-02					3	5	60.00%		



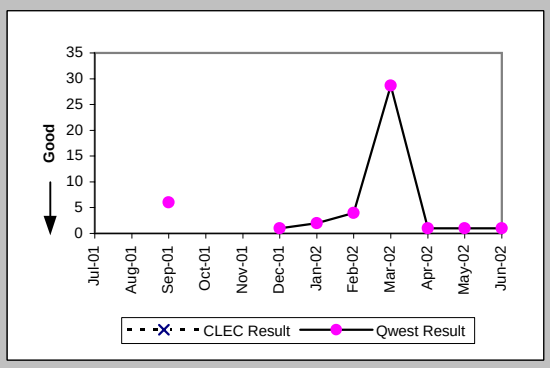
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					89	12	7.42		
Aug-01					14	5	2.80		
Sep-01					16	3	5.33		
Oct-01					55	14	3.93		
Nov-01					23	9	2.56		
Dec-01					20	4	5.00		
Jan-02					38	10	3.80		
Feb-02					45	7	6.43		
Mar-02					117	11	10.64		
Apr-02					26	7	3.71		
May-02					28	8	3.50		
Jun-02					17	5	3.40		



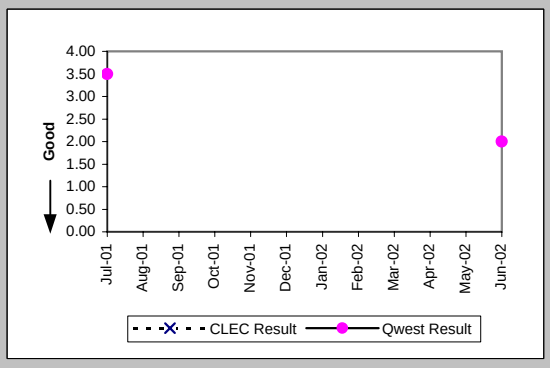
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					6	1	6.00		
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02					6	3	2.00		
Feb-02					4	1	4.00		
Mar-02					86	3	28.67		
Apr-02					1	1	1.00		
May-02					1	1	1.00		
Jun-02					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

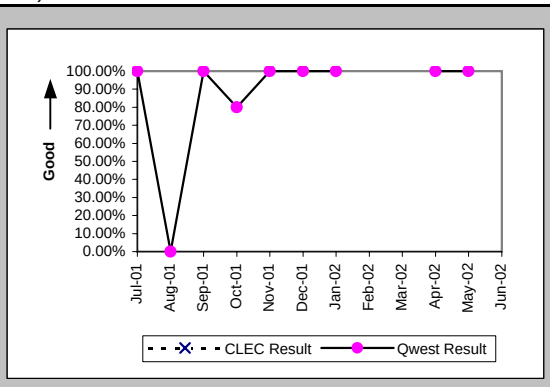
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	2	3.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					2	1	2.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

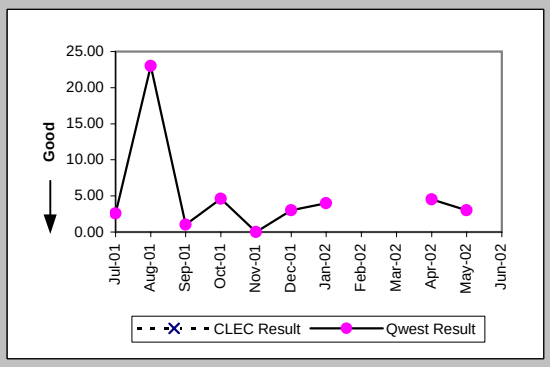
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					0	1	0.00%		
Sep-01					1	1	100.00%		
Oct-01					4	5	80.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02					4	4	100.00%		
Feb-02									
Mar-02									
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02									



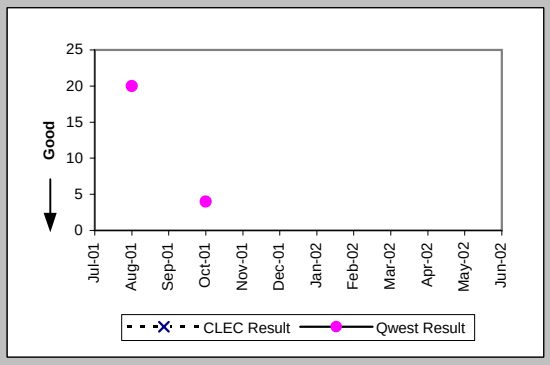
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	12	2.58		
Aug-01					23	1	23.00		
Sep-01					1	1	1.00		
Oct-01					23	5	4.60		
Nov-01					0	2	0.00		
Dec-01					3	1	3.00		
Jan-02					12	3	4.00		
Feb-02									
Mar-02									
Apr-02					9	2	4.50		
May-02					9	3	3.00		
Jun-02									



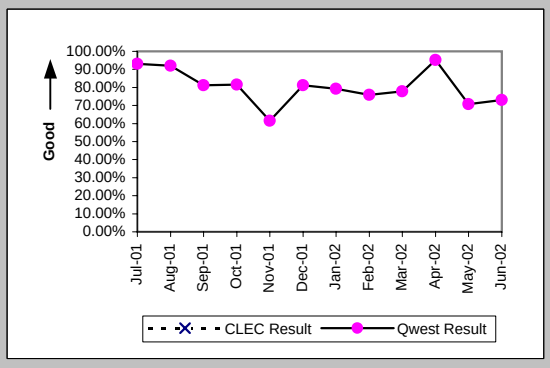
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					4	1	4.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

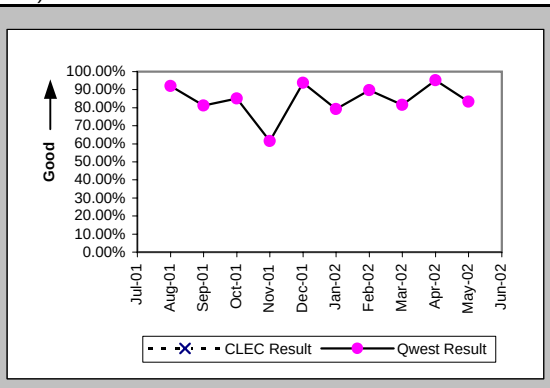
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					68	73	93.15%		
Aug-01					23	25	92.00%		
Sep-01					13	16	81.25%		
Oct-01					22	27	81.48%		
Nov-01					16	26	61.54%		
Dec-01					13	16	81.25%		
Jan-02					19	24	79.17%		
Feb-02					22	29	75.86%		
Mar-02					21	27	77.78%		
Apr-02					20	21	95.24%		
May-02					17	24	70.83%		
Jun-02					19	26	73.08%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

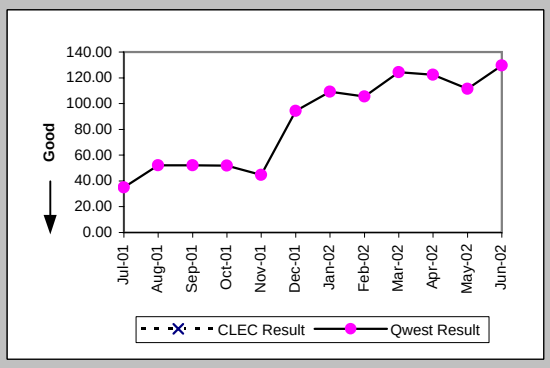
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					23	25	92.00%		
Sep-01					13	16	81.25%		
Oct-01					23	27	85.19%		
Nov-01					16	26	61.54%		
Dec-01					15	16	93.75%		
Jan-02					19	24	79.17%		
Feb-02					26	29	89.66%		
Mar-02					22	27	81.48%		
Apr-02					20	21	95.24%		
May-02					20	24	83.33%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

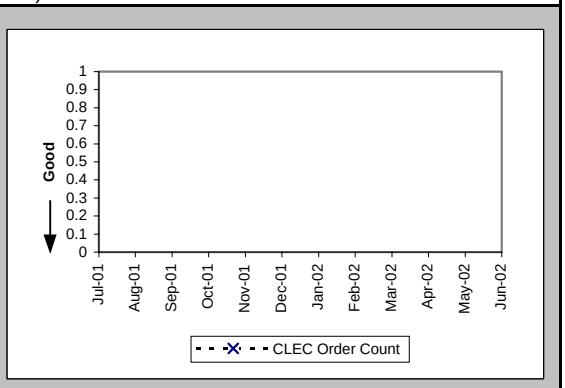
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					525	15	35.00		
Aug-01					731	14	52.21		
Sep-01					938	18	52.11		
Oct-01					832	16	52.00		
Nov-01					1252	28	44.71		
Dec-01					1131	12	94.25		
Jan-02					1312	12	109.33		
Feb-02					1581	15	105.40		
Mar-02					1867	15	124.47		
Apr-02					2205	18	122.50		
May-02					2116	19	111.37		
Jun-02					2463	19	129.63		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

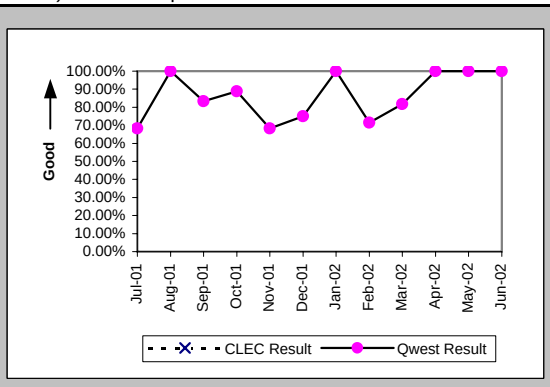
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

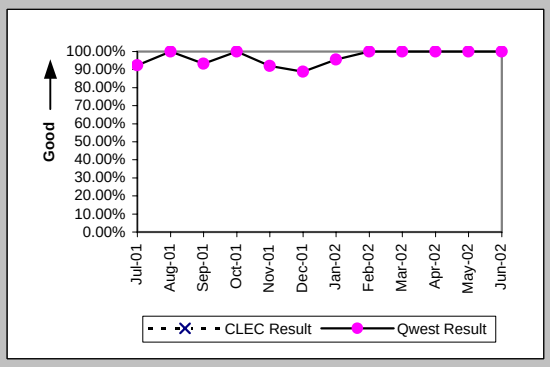
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	22	68.18%		
Aug-01					13	13	100.00%		
Sep-01					10	12	83.33%		
Oct-01					16	18	88.89%		
Nov-01					15	22	68.18%		
Dec-01					12	16	75.00%		
Jan-02					19	19	100.00%		
Feb-02					5	7	71.43%		
Mar-02					9	11	81.82%		
Apr-02					10	10	100.00%		
May-02					7	7	100.00%		
Jun-02					5	5	100.00%		



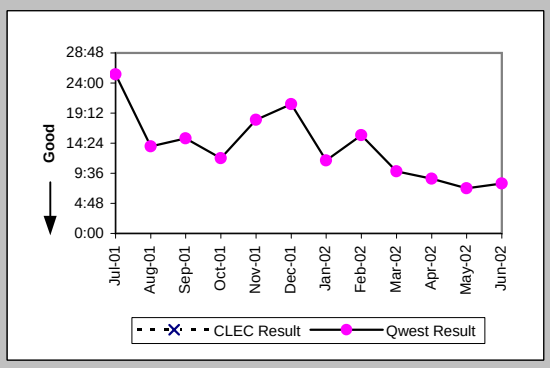
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	26	92.31%		
Aug-01					17	17	100.00%		
Sep-01					14	15	93.33%		
Oct-01					21	21	100.00%		
Nov-01					23	25	92.00%		
Dec-01					24	27	88.89%		
Jan-02					22	23	95.65%		
Feb-02					10	10	100.00%		
Mar-02					14	14	100.00%		
Apr-02					13	13	100.00%		
May-02					12	12	100.00%		
Jun-02					6	6	100.00%		



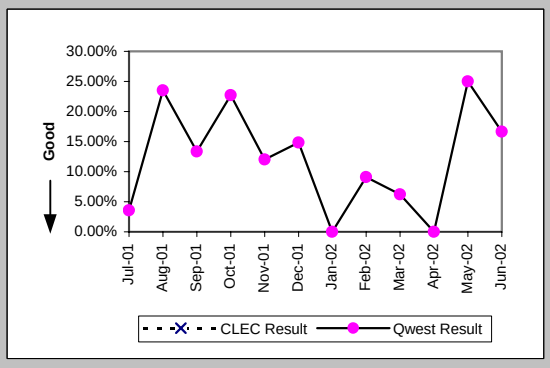
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					660:32	26	25:24		
Aug-01					236:22	17	13:54		
Sep-01					227:10	15	15:09		
Oct-01					252:03	21	12:00		
Nov-01					452:58	25	18:07		
Dec-01					556:40	27	20:37		
Jan-02					268:13	23	11:40		
Feb-02					156:48	10	15:41		
Mar-02					138:20	14	9:53		
Apr-02					113:38	13	8:44		
May-02					86:24	12	7:12		
Jun-02					47:48	6	7:58		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

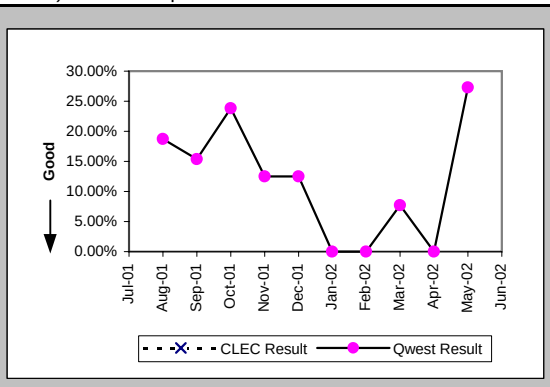
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	28	3.57%		
Aug-01					4	17	23.53%		
Sep-01					2	15	13.33%		
Oct-01					5	22	22.73%		
Nov-01					3	25	12.00%		
Dec-01					4	27	14.81%		
Jan-02					0	23	0.00%		
Feb-02					1	11	9.09%		
Mar-02					1	16	6.25%		
Apr-02					0	13	0.00%		
May-02					3	12	25.00%		
Jun-02					1	6	16.67%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

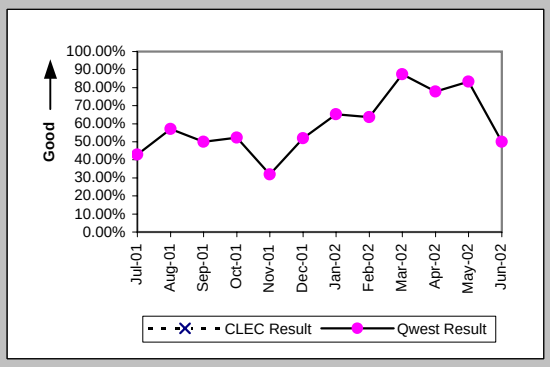
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	16	18.75%		
Sep-01					2	13	15.38%		
Oct-01					5	21	23.81%		
Nov-01					3	24	12.50%		
Dec-01					3	24	12.50%		
Jan-02					0	21	0.00%		
Feb-02					0	10	0.00%		
Mar-02					1	13	7.69%		
Apr-02					0	11	0.00%		
May-02					3	11	27.27%		
Jun-02									



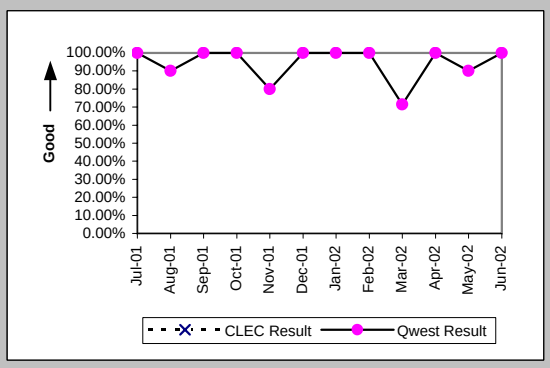
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	28	42.86%		
Aug-01					8	14	57.14%		
Sep-01					7	14	50.00%		
Oct-01					11	21	52.38%		
Nov-01					8	25	32.00%		
Dec-01					13	25	52.00%		
Jan-02					15	23	65.22%		
Feb-02					7	11	63.64%		
Mar-02					14	16	87.50%		
Apr-02					7	9	77.78%		
May-02					10	12	83.33%		
Jun-02					3	6	50.00%		



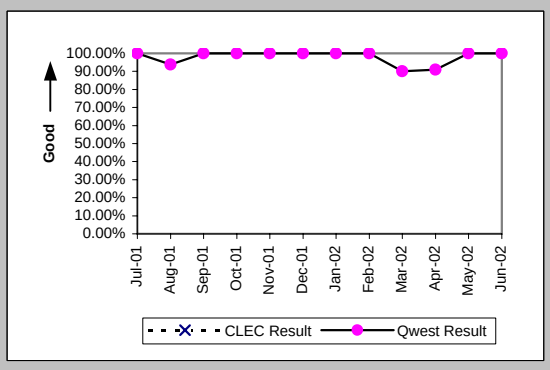
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					9	10	90.00%		
Sep-01					10	10	100.00%		
Oct-01					14	14	100.00%		
Nov-01					4	5	80.00%		
Dec-01					6	6	100.00%		
Jan-02					6	6	100.00%		
Feb-02					7	7	100.00%		
Mar-02					5	7	71.43%		
Apr-02					9	9	100.00%		
May-02					9	10	90.00%		
Jun-02					7	7	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

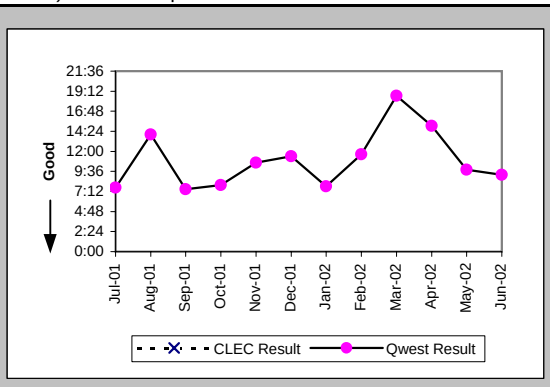
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					15	16	93.75%		
Sep-01					12	12	100.00%		
Oct-01					15	15	100.00%		
Nov-01					7	7	100.00%		
Dec-01					7	7	100.00%		
Jan-02					9	9	100.00%		
Feb-02					11	11	100.00%		
Mar-02					9	10	90.00%		
Apr-02					10	11	90.91%		
May-02					15	15	100.00%		
Jun-02					12	12	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

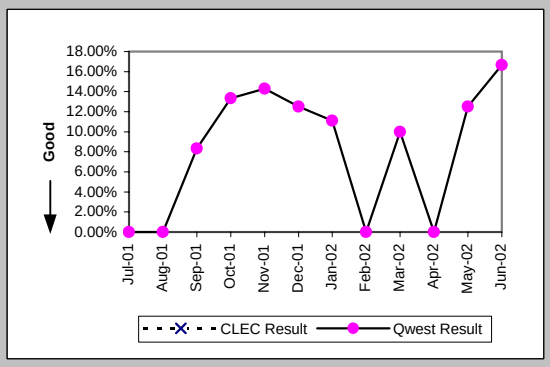
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45:57	6	7:39		
Aug-01					224:18	16	14:01		
Sep-01					89:23	12	7:27		
Oct-01					119:44	15	7:59		
Nov-01					74:31	7	10:39		
Dec-01					79:52	7	11:25		
Jan-02					70:24	9	7:49		
Feb-02					128:02	11	11:38		
Mar-02					186:35	10	18:40		
Apr-02					165:46	11	15:04		
May-02					147:21	15	9:49		
Jun-02					110:23	12	9:12		



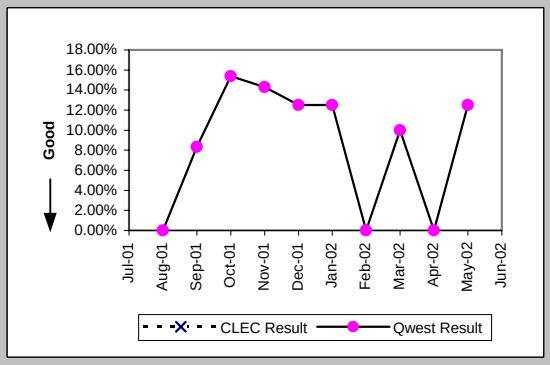
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	6	0.00%		
Aug-01					0	16	0.00%		
Sep-01					1	12	8.33%		
Oct-01					2	15	13.33%		
Nov-01					1	7	14.29%		
Dec-01					1	8	12.50%		
Jan-02					1	9	11.11%		
Feb-02					0	11	0.00%		
Mar-02					1	10	10.00%		
Apr-02					0	11	0.00%		
May-02					2	16	12.50%		
Jun-02					2	12	16.67%		



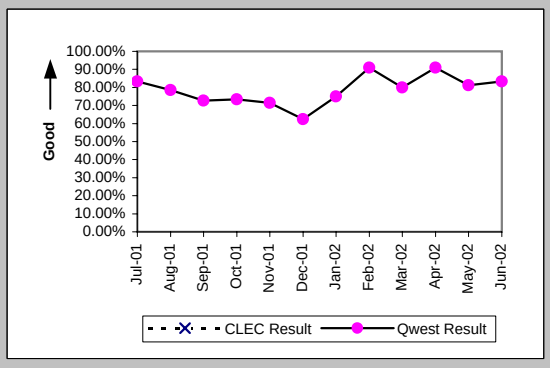
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	13	0.00%		
Sep-01					1	12	8.33%		
Oct-01					2	13	15.38%		
Nov-01					1	7	14.29%		
Dec-01					1	8	12.50%		
Jan-02					1	8	12.50%		
Feb-02					0	11	0.00%		
Mar-02					1	10	10.00%		
Apr-02					0	11	0.00%		
May-02					2	16	12.50%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

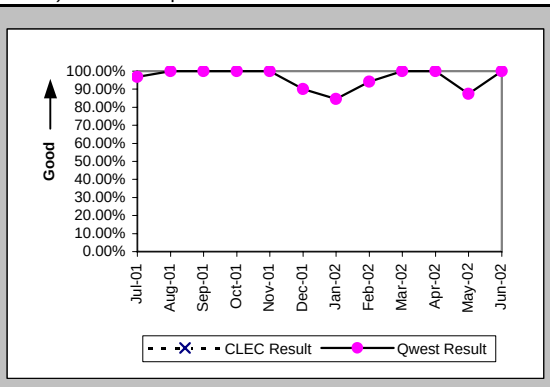
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	6	83.33%		
Aug-01					11	14	78.57%		
Sep-01					8	11	72.73%		
Oct-01					11	15	73.33%		
Nov-01					5	7	71.43%		
Dec-01					5	8	62.50%		
Jan-02					6	8	75.00%		
Feb-02					10	11	90.91%		
Mar-02					8	10	80.00%		
Apr-02					10	11	90.91%		
May-02					13	16	81.25%		
Jun-02					10	12	83.33%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

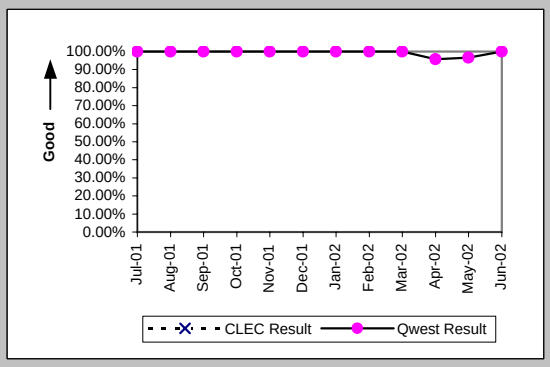
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	32	96.88%		
Aug-01					11	11	100.00%		
Sep-01					13	13	100.00%		
Oct-01					13	13	100.00%		
Nov-01					6	6	100.00%		
Dec-01					9	10	90.00%		
Jan-02					11	13	84.62%		
Feb-02					16	17	94.12%		
Mar-02					8	8	100.00%		
Apr-02					16	16	100.00%		
May-02					14	16	87.50%		
Jun-02					15	15	100.00%		



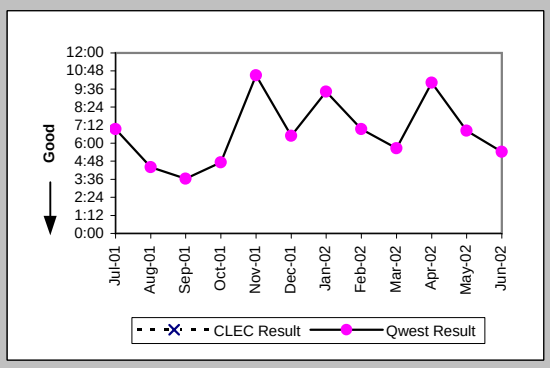
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	49	100.00%		
Aug-01					23	23	100.00%		
Sep-01					20	20	100.00%		
Oct-01					23	23	100.00%		
Nov-01					17	17	100.00%		
Dec-01					19	19	100.00%		
Jan-02					23	23	100.00%		
Feb-02					27	27	100.00%		
Mar-02					22	22	100.00%		
Apr-02					23	24	95.83%		
May-02					28	29	96.55%		
Jun-02					26	26	100.00%		



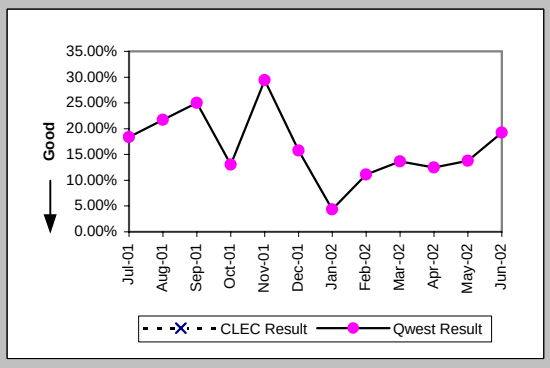
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					339:33	49	6:56		
Aug-01					101:07	23	4:24		
Sep-01					72:35	20	3:38		
Oct-01					108:21	23	4:43		
Nov-01					178:49	17	10:31		
Dec-01					123:02	19	6:29		
Jan-02					216:28	23	9:25		
Feb-02					187:15	27	6:56		
Mar-02					124:35	22	5:40		
Apr-02					240:12	24	10:01		
May-02					198:16	29	6:50		
Jun-02					141:21	26	5:26		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

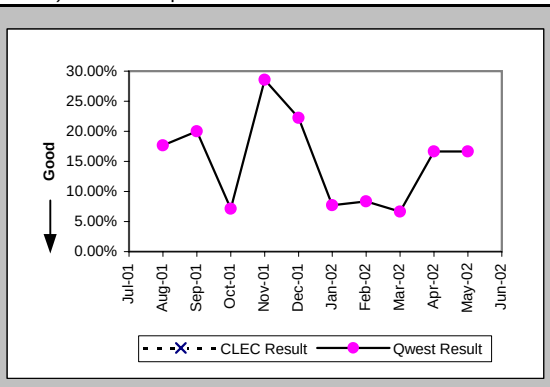
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	49	18.37%		
Aug-01					5	23	21.74%		
Sep-01					5	20	25.00%		
Oct-01					3	23	13.04%		
Nov-01					5	17	29.41%		
Dec-01					3	19	15.79%		
Jan-02					1	23	4.35%		
Feb-02					3	27	11.11%		
Mar-02					3	22	13.64%		
Apr-02					3	24	12.50%		
May-02					4	29	13.79%		
Jun-02					5	26	19.23%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

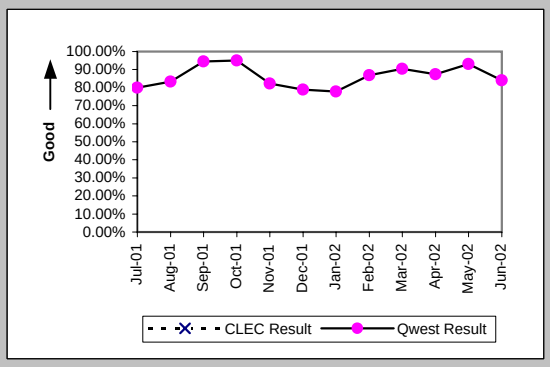
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	17	17.65%		
Sep-01					3	15	20.00%		
Oct-01					1	14	7.14%		
Nov-01					4	14	28.57%		
Dec-01					2	9	22.22%		
Jan-02					1	13	7.69%		
Feb-02					1	12	8.33%		
Mar-02					1	15	6.67%		
Apr-02					3	18	16.67%		
May-02					2	12	16.67%		
Jun-02									



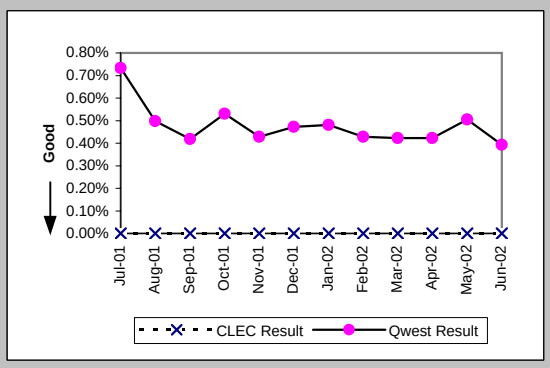
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	45	80.00%		
Aug-01					15	18	83.33%		
Sep-01					17	18	94.44%		
Oct-01					19	20	95.00%		
Nov-01					14	17	82.35%		
Dec-01					15	19	78.95%		
Jan-02					14	18	77.78%		
Feb-02					20	23	86.96%		
Mar-02					19	21	90.48%		
Apr-02					14	16	87.50%		
May-02					27	29	93.10%		
Jun-02					21	25	84.00%		



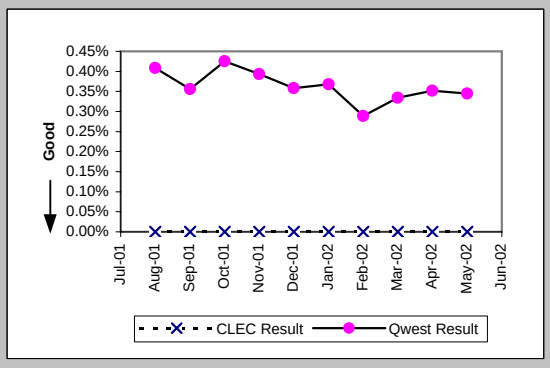
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	83	11314	0.73%	-0.15	-1.09
Aug-01	0	2	0.00%	0.00%	56	11257	0.50%	-0.1	-1.06
Sep-01	0	3	0.00%	0.00%	47	11243	0.42%	-0.11	-1.07
Oct-01	0	3	0.00%	0.00%	60	11298	0.53%	-0.13	-1.08
Nov-01	0	4	0.00%	0.00%	49	11442	0.43%	-0.13	-1.08
Dec-01	0	4	0.00%	0.00%	54	11446	0.47%	-0.14	-1.08
Jan-02	0	4	0.00%	0.00%	55	11427	0.48%	-0.14	-1.08
Feb-02	0	4	0.00%	0.00%	49	11427	0.43%	-0.13	-1.08
Mar-02	0	4	0.00%	0.00%	48	11370	0.42%	-0.13	-1.08
Apr-02	0	4	0.00%	0.00%	48	11365	0.42%	-0.13	-1.08
May-02	0	4	0.00%	0.00%	57	11303	0.50%	-0.14	-1.09
Jun-02	0	4	0.00%	0.00%	44	11197	0.39%	-0.13	-1.08



Trouble Rate (Percent) (MR-8*) (Parity)

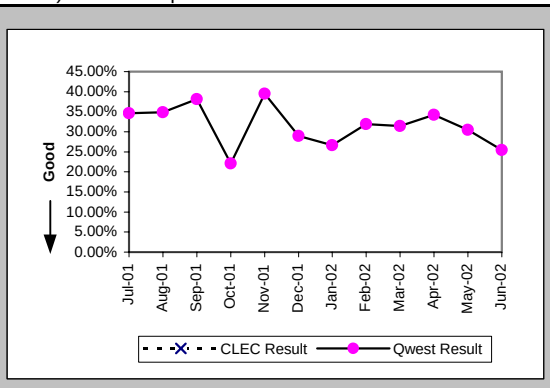
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	46	11257	0.41%	-0.09	-1.06
Sep-01	0	3	0.00%	0.00%	40	11243	0.36%	-0.1	-1.06
Oct-01	0	3	0.00%	0.00%	48	11298	0.42%	-0.11	-1.07
Nov-01	0	4	0.00%	0.00%	45	11442	0.39%	-0.13	-1.08
Dec-01	0	4	0.00%	0.00%	41	11446	0.36%	-0.12	-1.07
Jan-02	0	4	0.00%	0.00%	42	11427	0.37%	-0.12	-1.07
Feb-02	0	4	0.00%	0.00%	33	11427	0.29%	-0.11	-1.07
Mar-02	0	4	0.00%	0.00%	38	11370	0.33%	-0.12	-1.07
Apr-02	0	4	0.00%	0.00%	40	11365	0.35%	-0.12	-1.07
May-02	0	4	0.00%	0.00%	39	11303	0.35%	-0.12	-1.07
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

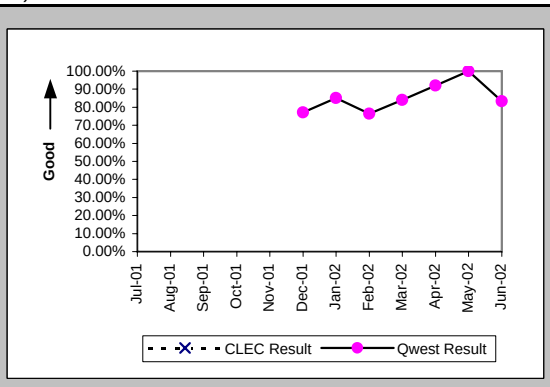
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					44	127	34.65%		
Aug-01					30	86	34.88%		
Sep-01					29	76	38.16%		
Oct-01					17	77	22.08%		
Nov-01					32	81	39.51%		
Dec-01					22	76	28.95%		
Jan-02					20	75	26.67%		
Feb-02					23	72	31.94%		
Mar-02					22	70	31.43%		
Apr-02					25	73	34.25%		
May-02					25	82	30.49%		
Jun-02					15	59	25.42%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

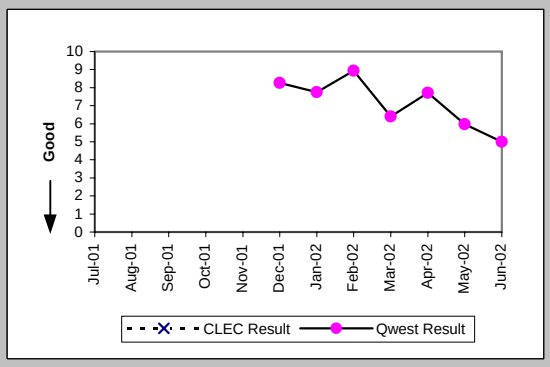
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					27	35	77.14%		
Jan-02					40	47	85.11%		
Feb-02					26	34	76.47%		
Mar-02					21	25	84.00%		
Apr-02					23	25	92.00%		
May-02					30	30	100.00%		
Jun-02					20	24	83.33%		



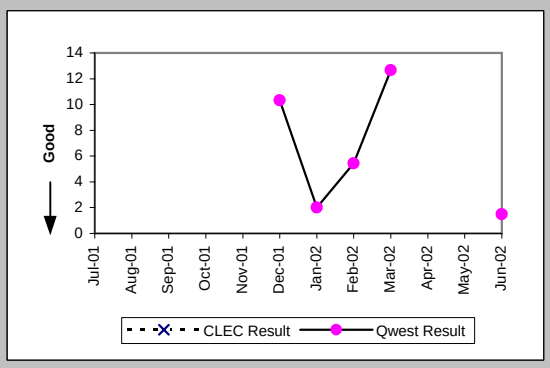
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					289	35	8.26		
Jan-02					364	47	7.74		
Feb-02					304	34	8.94		
Mar-02					160	25	6.40		
Apr-02					193	25	7.72		
May-02					179	30	5.97		
Jun-02					120	24	5.00		



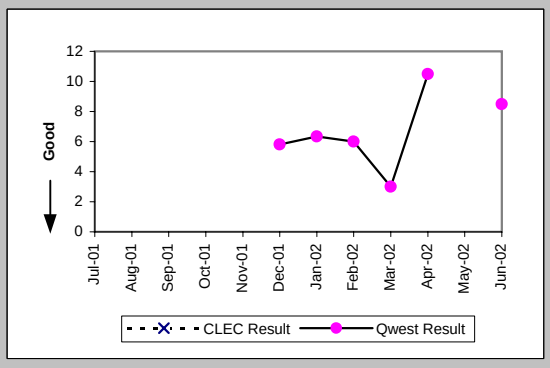
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					31	3	10.33		
Jan-02					8	4	2.00		
Feb-02					38	7	5.43		
Mar-02					38	3	12.67		
Apr-02									
May-02									
Jun-02					3	2	1.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

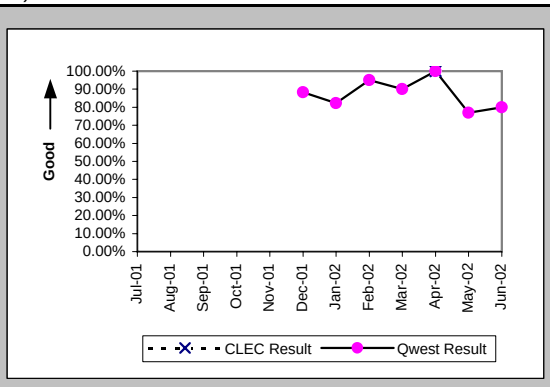
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					29	5	5.80		
Jan-02					19	3	6.33		
Feb-02					6	1	6.00		
Mar-02					3	1	3.00		
Apr-02					21	2	10.50		
May-02									
Jun-02					17	2	8.50		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

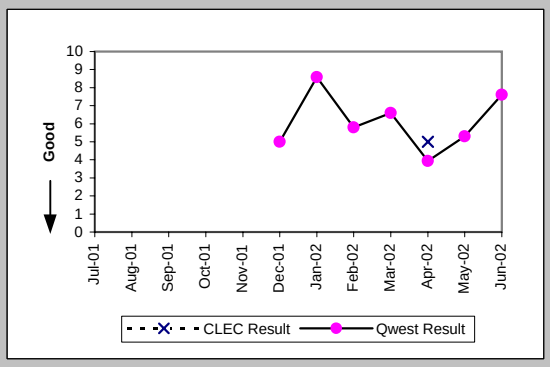
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					15	17	88.24%		
Jan-02					14	17	82.35%		
Feb-02					19	20	95.00%		
Mar-02					18	20	90.00%		
Apr-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
May-02					10	13	76.92%		
Jun-02					4	5	80.00%		



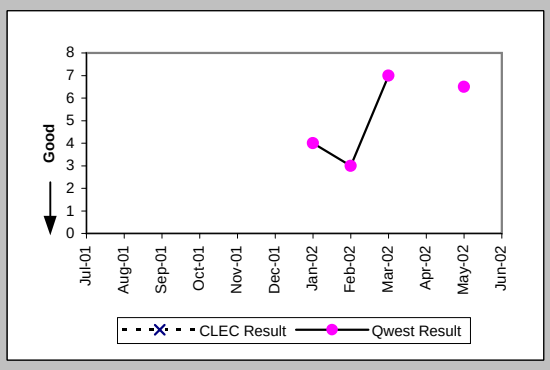
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					85	17	5.00		
Jan-02					146	17	8.59		
Feb-02					116	20	5.80		
Mar-02					132	20	6.60		
Apr-02	5	1	5.00		71	18	3.94	0.59	-0.64
May-02					69	13	5.31		
Jun-02					38	5	7.60		



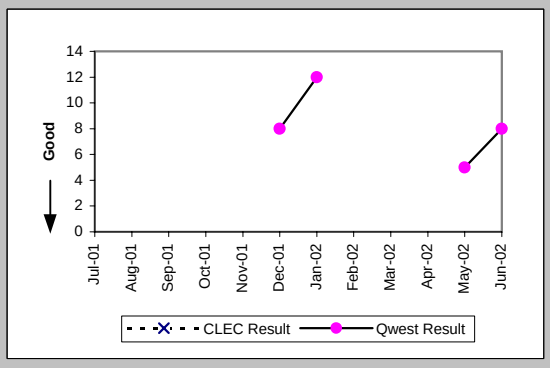
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					4	1	4.00		
Feb-02					3	1	3.00		
Mar-02					14	2	7.00		
Apr-02									
May-02					13	2	6.50		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

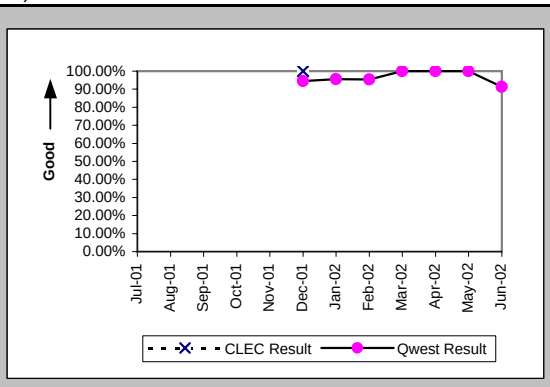
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					16	2	8.00		
Jan-02					24	2	12.00		
Feb-02									
Mar-02									
Apr-02									
May-02					5	1	5.00		
Jun-02					8	1	8.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

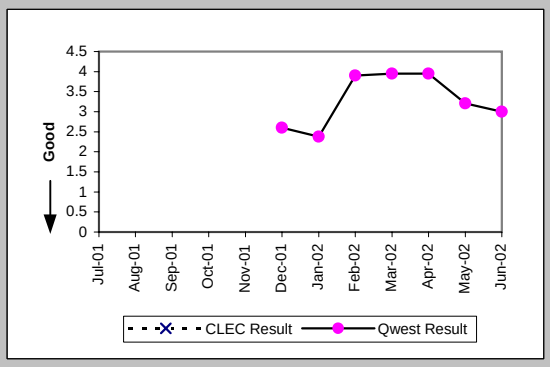
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	34	36	94.44%	-0.24	-1.15
Jan-02					22	23	95.65%		
Feb-02					42	44	95.45%		
Mar-02					69	69	100.00%		
Apr-02					59	59	100.00%		
May-02					19	19	100.00%		
Jun-02					21	23	91.30%		



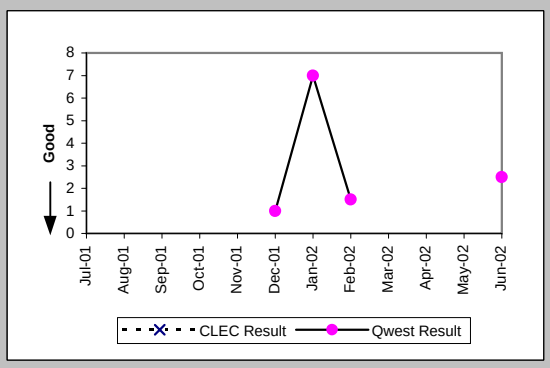
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					65	25	2.60		
Jan-02					38	16	2.38		
Feb-02					152	39	3.90		
Mar-02					83	21	3.95		
Apr-02					150	38	3.95		
May-02					45	14	3.21		
Jun-02					42	14	3.00		



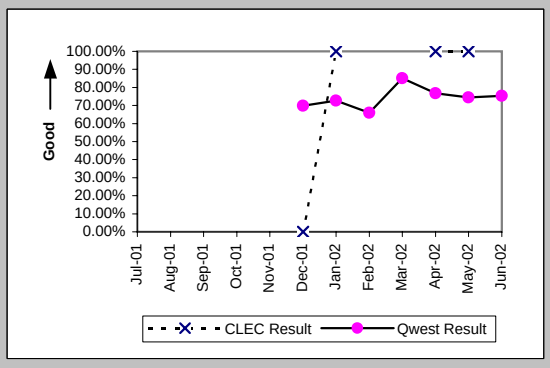
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	2	1.00		
Jan-02					14	2	7.00		
Feb-02					3	2	1.50		
Mar-02									
Apr-02									
May-02									
Jun-02					5	2	2.50		



New Service Installation Quality (Percent) (OP-5) (Parity)

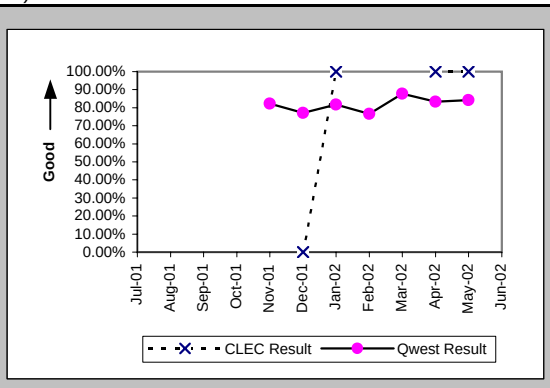
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	58	83	69.88%	1.03	-0.37
Jan-02	1	1	100.00%	0.00%	64	88	72.73%	-0.61	-1.37
Feb-02					62	94	65.96%		
Mar-02					91	107	85.05%		
Apr-02	1	1	100.00%	0.00%	83	108	76.85%	-0.55	-1.33
May-02	1	1	100.00%	0.00%	61	82	74.39%	-0.58	-1.35
Jun-02					43	57	75.44%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

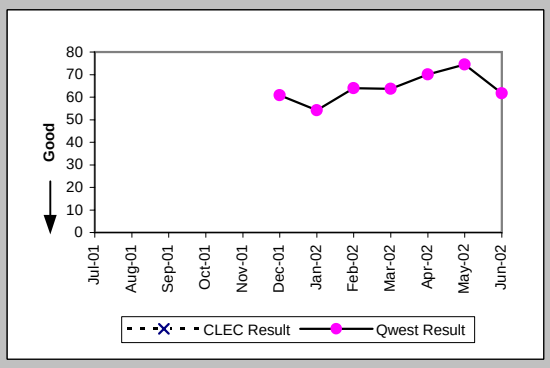
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					84	102	82.35%		
Dec-01	0	1	0.00%	0.00%	64	83	77.11%	1.2	-0.27
Jan-02	1	1	100.00%	0.00%	72	88	81.82%	-0.47	-1.28
Feb-02					72	94	76.60%		
Mar-02					94	107	87.85%		
Apr-02	1	1	100.00%	0.00%	90	108	83.33%	-0.45	-1.27
May-02	1	1	100.00%	0.00%	69	82	84.15%	-0.43	-1.26
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

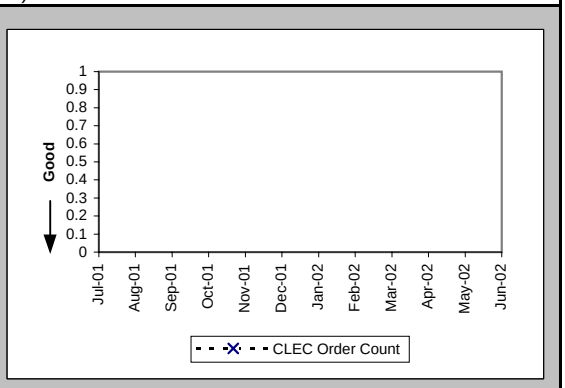
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					304	5	60.80		
Jan-02					434	8	54.25		
Feb-02					576	9	64.00		
Mar-02					764	12	63.67		
Apr-02					1052	15	70.13		
May-02					1117	15	74.47		
Jun-02					803	13	61.77		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

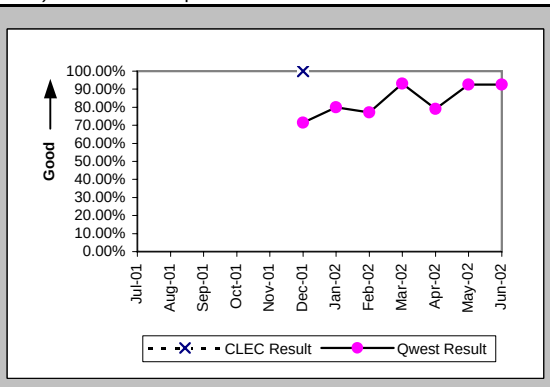
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

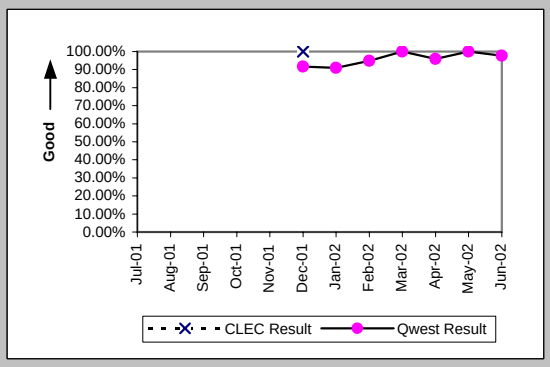
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	20	28	71.43%	-0.62	-1.38
Jan-02					20	25	80.00%		
Feb-02					27	35	77.14%		
Mar-02					27	29	93.10%		
Apr-02					34	43	79.07%		
May-02					25	27	92.59%		
Jun-02					37	40	92.50%		



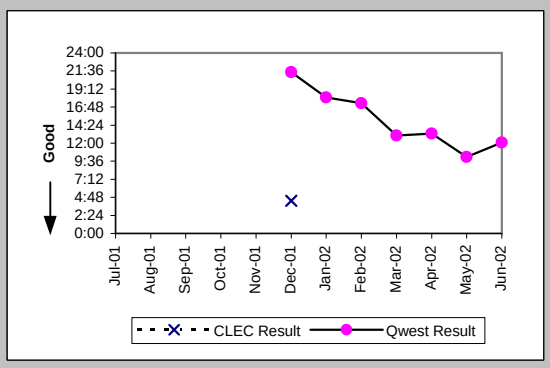
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	33	36	91.67%	-0.3	-1.18
Jan-02					30	33	90.91%		
Feb-02					37	39	94.87%		
Mar-02					40	40	100.00%		
Apr-02					47	49	95.92%		
May-02					36	36	100.00%		
Jun-02					44	45	97.78%		



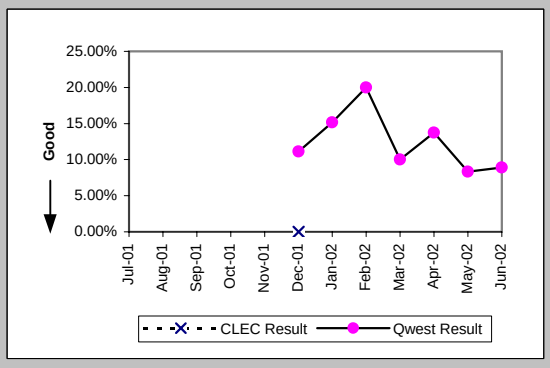
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4:20	1	4:20		772:37	36	21:28	-0.72	-1.44
Jan-02					595:56	33	18:04		
Feb-02					674:23	39	17:18		
Mar-02					521:30	40	13:02		
Apr-02					651:14	49	13:17		
May-02					365:48	36	10:10		
Jun-02					544:46	45	12:06		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

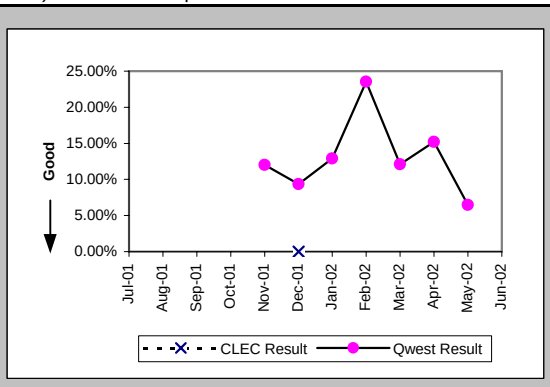
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	4	36	11.11%	-0.35	-1.21
Jan-02					5	33	15.15%		
Feb-02					8	40	20.00%		
Mar-02					4	40	10.00%		
Apr-02					7	51	13.73%		
May-02					3	36	8.33%		
Jun-02					4	45	8.89%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

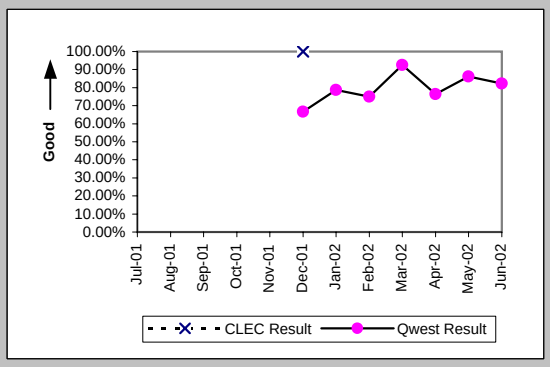
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	25	12.00%		
Dec-01	0	1	0.00%	0.00%	3	32	9.38%	-0.32	-1.19
Jan-02					4	31	12.90%		
Feb-02					8	34	23.53%		
Mar-02					4	33	12.12%		
Apr-02					7	46	15.22%		
May-02					2	31	6.45%		
Jun-02									



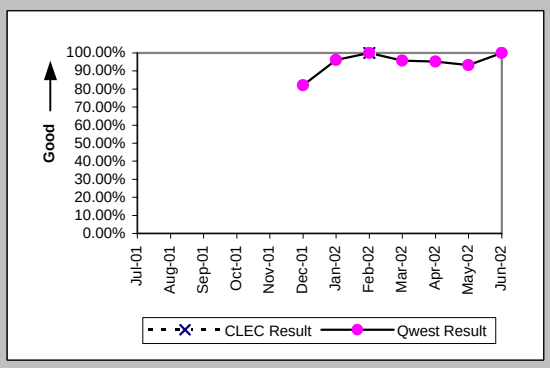
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	24	36	66.67%	-0.7	-1.42
Jan-02					26	33	78.79%		
Feb-02					30	40	75.00%		
Mar-02					37	40	92.50%		
Apr-02					39	51	76.47%		
May-02					31	36	86.11%		
Jun-02					37	45	82.22%		



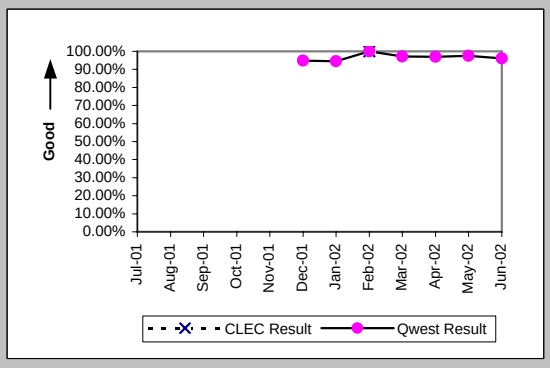
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					23	28	82.14%		
Jan-02					25	26	96.15%		
Feb-02	1	1	100.00%	0.00%	20	20	100.00%	N/A	N/A
Mar-02					23	24	95.83%		
Apr-02					20	21	95.24%		
May-02					28	30	93.33%		
Jun-02					19	19	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

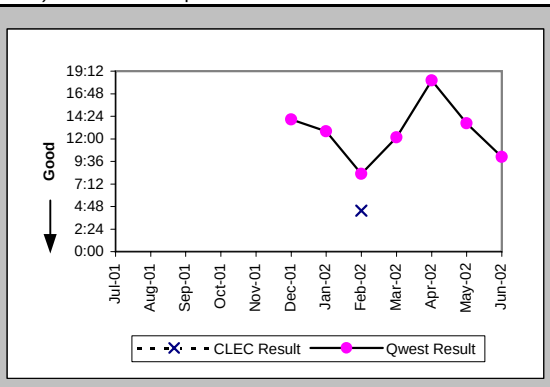
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					37	39	94.87%		
Jan-02					34	36	94.44%		
Feb-02	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Mar-02					35	36	97.22%		
Apr-02					32	33	96.97%		
May-02					40	41	97.56%		
Jun-02					25	26	96.15%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

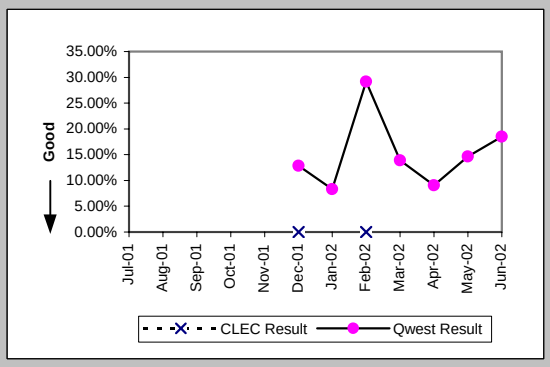
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					548:49	39	14:04		
Jan-02					460:33	36	12:48		
Feb-02	4:21	1	4:21		198:51	24	8:17	-0.49	-1.3
Mar-02					437:47	36	12:10		
Apr-02					601:07	33	18:13		
May-02					560:00	41	13:40		
Jun-02					261:31	26	10:04		



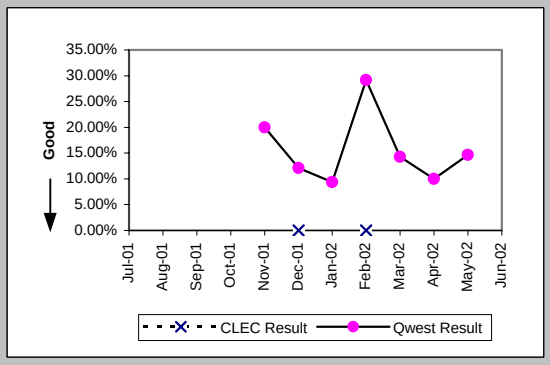
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	5	39	12.82%	-0.38	-1.23
Jan-02					3	36	8.33%		
Feb-02	0	1	0.00%	0.00%	7	24	29.17%	-0.63	-1.38
Mar-02					5	36	13.89%		
Apr-02					3	33	9.09%		
May-02					6	41	14.63%		
Jun-02					5	27	18.52%		



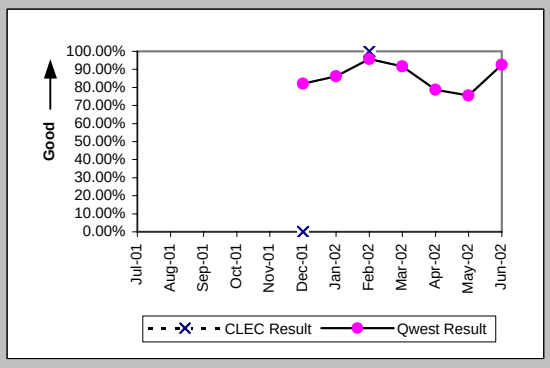
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					7	35	20.00%		
Dec-01	0	1	0.00%	0.00%	4	33	12.12%	-0.37	-1.22
Jan-02					3	32	9.38%		
Feb-02	0	1	0.00%	0.00%	7	24	29.17%	-0.63	-1.38
Mar-02					5	35	14.29%		
Apr-02					3	30	10.00%		
May-02					6	41	14.63%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

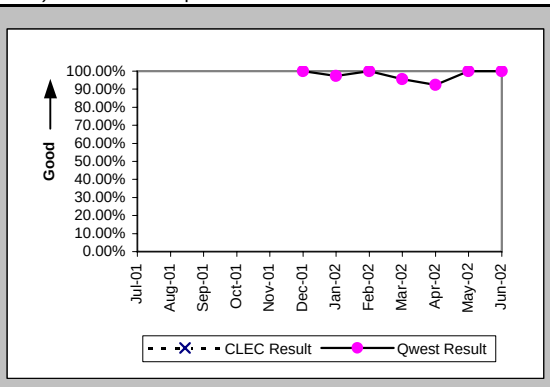
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	32	39	82.05%	1.32	-0.2
Jan-02					31	36	86.11%		
Feb-02	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12
Mar-02					33	36	91.67%		
Apr-02					26	33	78.79%		
May-02					31	41	75.61%		
Jun-02					25	27	92.59%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

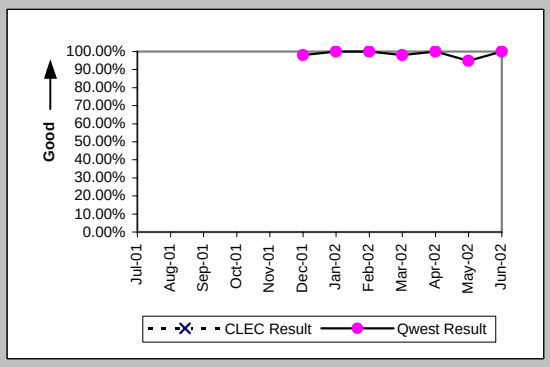
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					20	20	100.00%		
Jan-02					37	38	97.37%		
Feb-02					28	28	100.00%		
Mar-02					22	23	95.65%		
Apr-02					24	26	92.31%		
May-02					23	23	100.00%		
Jun-02					28	28	100.00%		



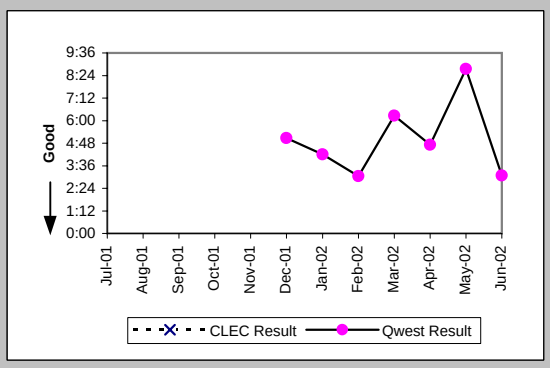
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					50	51	98.04%		
Jan-02					70	70	100.00%		
Feb-02					63	63	100.00%		
Mar-02					49	50	98.00%		
Apr-02					68	68	100.00%		
May-02					55	58	94.83%		
Jun-02					53	53	100.00%		



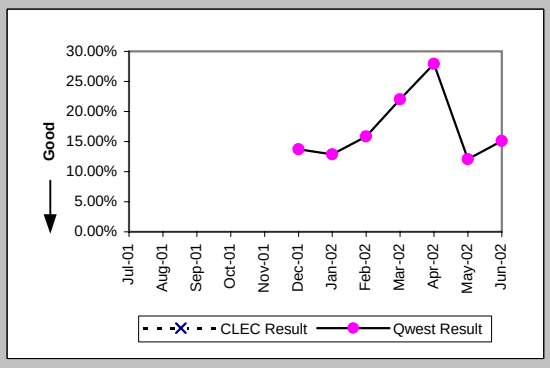
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					258:41	51	5:04		
Jan-02					293:44	70	4:12		
Feb-02					192:40	63	3:03		
Mar-02					313:22	50	6:16		
Apr-02					320:19	68	4:43		
May-02					507:36	58	8:45		
Jun-02					163:47	53	3:05		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

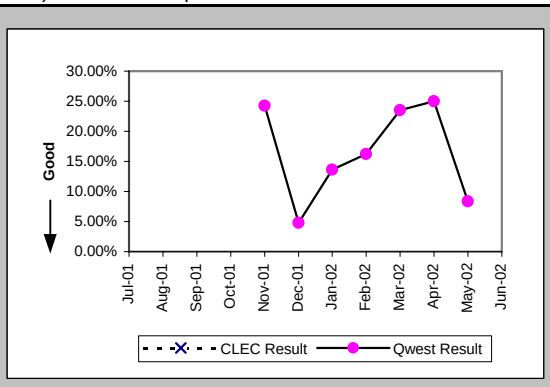
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					7	51	13.73%		
Jan-02					9	70	12.86%		
Feb-02					10	63	15.87%		
Mar-02					11	50	22.00%		
Apr-02					19	68	27.94%		
May-02					7	58	12.07%		
Jun-02					8	53	15.09%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

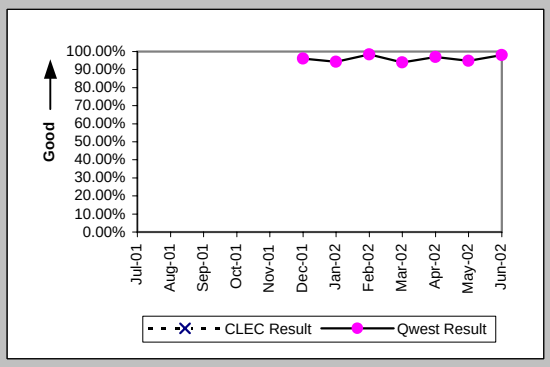
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					8	33	24.24%		
Dec-01					1	21	4.76%		
Jan-02					6	44	13.64%		
Feb-02					6	37	16.22%		
Mar-02					8	34	23.53%		
Apr-02					7	28	25.00%		
May-02					2	24	8.33%		
Jun-02									



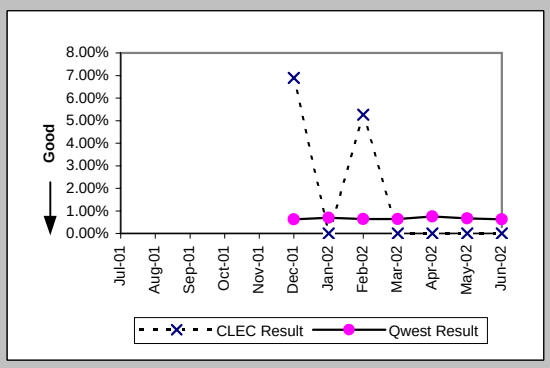
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					49	51	96.08%		
Jan-02					66	70	94.29%		
Feb-02					62	63	98.41%		
Mar-02					47	50	94.00%		
Apr-02					66	68	97.06%		
May-02					55	58	94.83%		
Jun-02					52	53	98.11%		



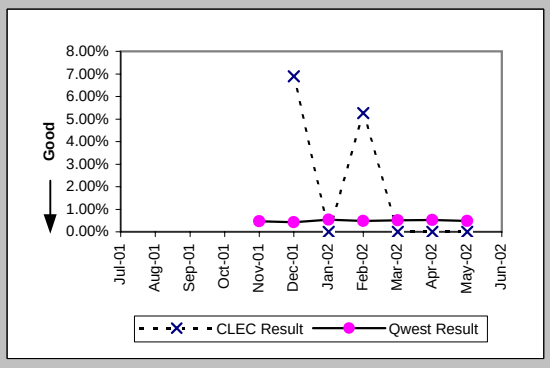
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	29	6.90%	25.34%	126	20121	0.63%	2.45	0.49
Jan-02	0	29	0.00%	0.00%	139	19976	0.70%	-0.45	-1.27
Feb-02	1	19	5.26%	22.33%	127	19722	0.64%	1.55	-0.06
Mar-02	0	19	0.00%	0.00%	126	19733	0.64%	-0.35	-1.21
Apr-02	0	21	0.00%	0.00%	152	20052	0.76%	-0.4	-1.24
May-02	0	24	0.00%	0.00%	135	20059	0.67%	-0.4	-1.25
Jun-02	0	26	0.00%	0.00%	125	20094	0.62%	-0.4	-1.25



Trouble Rate (Percent) (MR-8*) (Parity)

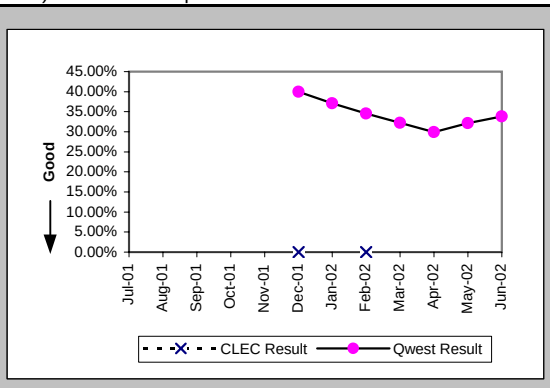
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					93	20081	0.46%		
Dec-01	2	29	6.90%	25.34%	86	20121	0.43%	2.71	0.65
Jan-02	0	29	0.00%	0.00%	107	19976	0.54%	-0.39	-1.24
Feb-02	1	19	5.26%	22.33%	95	19722	0.48%	1.69	0.03
Mar-02	0	19	0.00%	0.00%	102	19733	0.52%	-0.31	-1.19
Apr-02	0	21	0.00%	0.00%	104	20052	0.52%	-0.33	-1.2
May-02	0	24	0.00%	0.00%	96	20059	0.48%	-0.34	-1.21
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

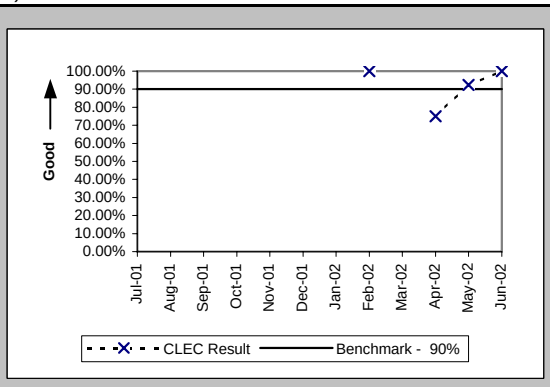
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	2	0.00%	0.00%	84	210	40.00%	-1.15	-1.7
Jan-02					82	221	37.10%		
Feb-02	0	1	0.00%	0.00%	67	194	34.54%	-0.72	-1.44
Mar-02					60	186	32.26%		
Apr-02					65	217	29.95%		
May-02					64	199	32.16%		
Jun-02					64	189	33.86%		



Checklist #2 - Enhanced Extended Loops (EELs) Installation

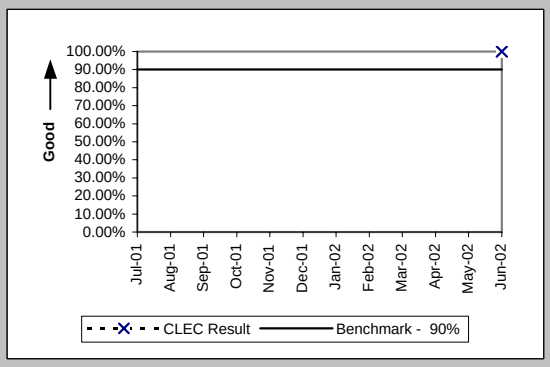
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%
Mar-02				
Apr-02	3	4	75.00%	43.30%
May-02	12	13	92.31%	26.65%
Jun-02	7	7	100.00%	0.00%



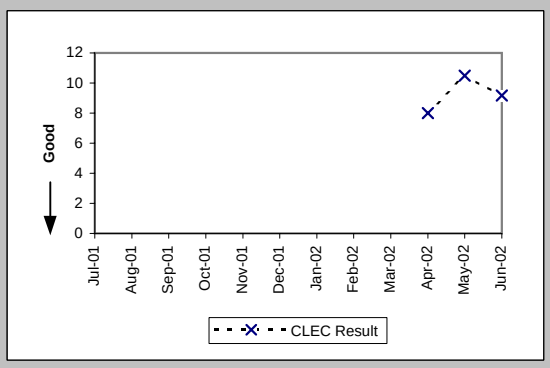
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	1	1	100.00%	0.00%



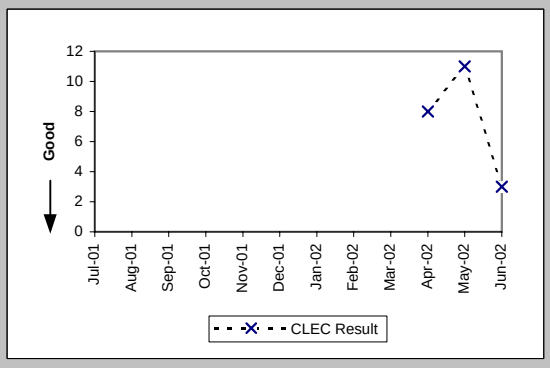
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	40	5	8.00	3.46
May-02	63	6	10.50	7.94
Jun-02	55	6	9.17	6.85



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

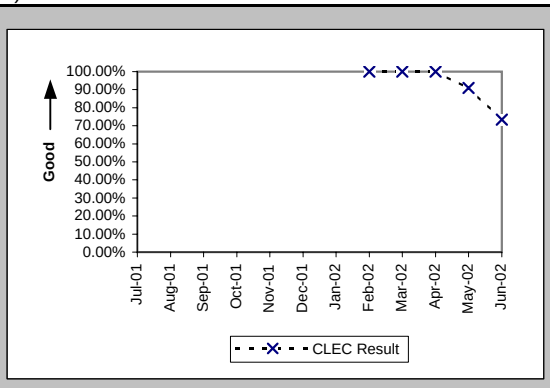
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	8	1	8.00	
May-02	22	2	11.00	12.73
Jun-02	3	1	3.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

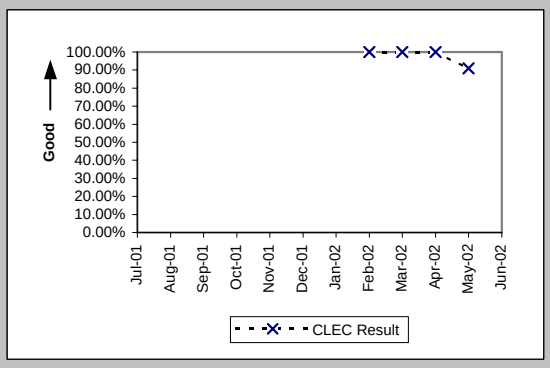
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%
Mar-02	1	1	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	10	11	90.91%	28.75%
Jun-02	11	15	73.33%	44.22%



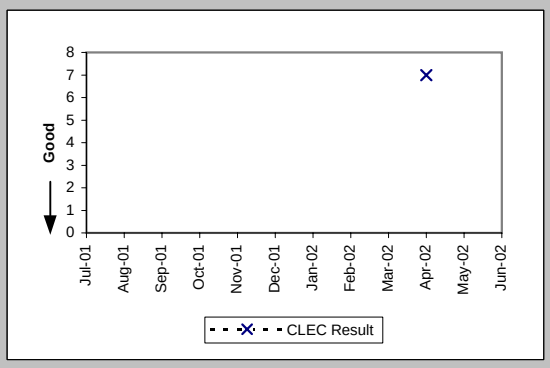
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%
Mar-02	1	1	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	10	11	90.91%	28.75%
Jun-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

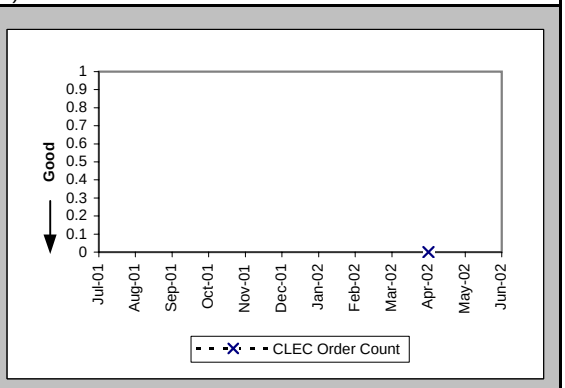
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	7	1	7.00	
May-02				
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

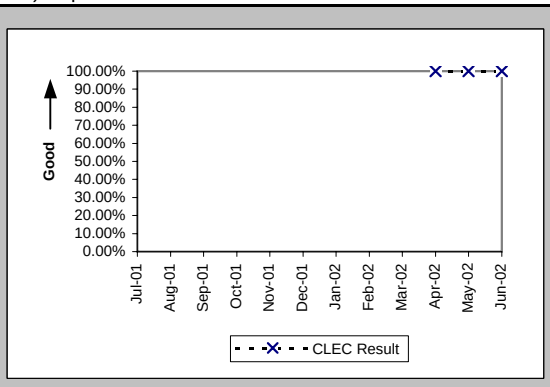
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	
Jun-02	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

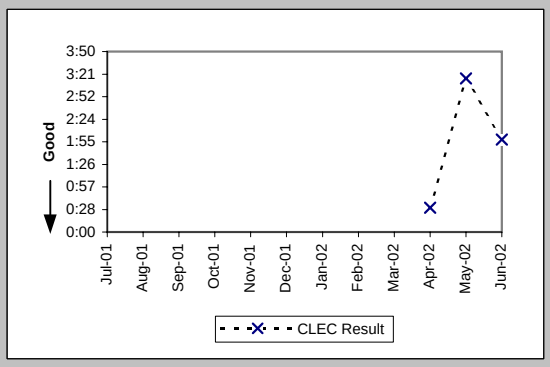
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02	1	1	100.00%	0.00%
Jun-02	8	8	100.00%	0.00%



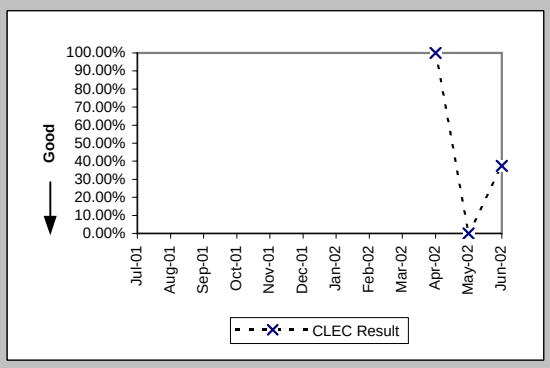
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	0:31	1	0:31	
May-02	3:16	1	3:16	
Jun-02	15:41	8	1:58	1:01



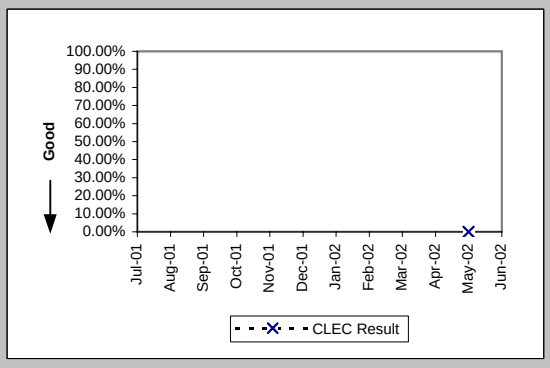
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02	0	1	0.00%	0.00%
Jun-02	3	8	37.50%	48.41%



Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

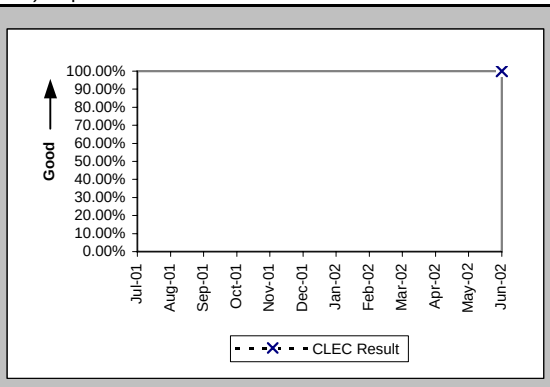
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	0	1	0.00%	0.00%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

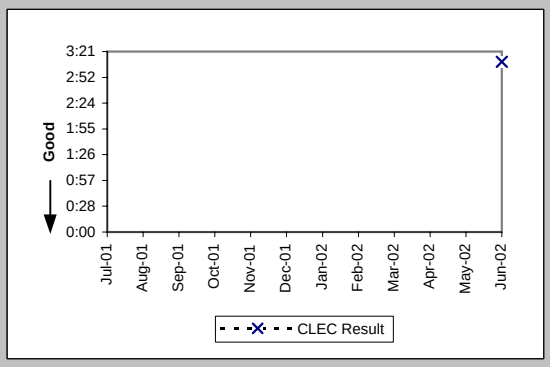
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	1	1	100.00%	0.00%



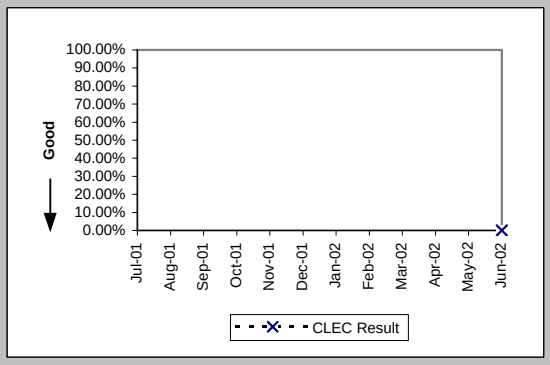
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	3:10	1	3:10	



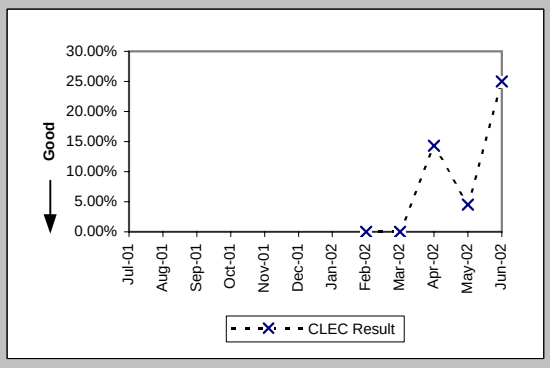
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	0	1	0.00%	0.00%



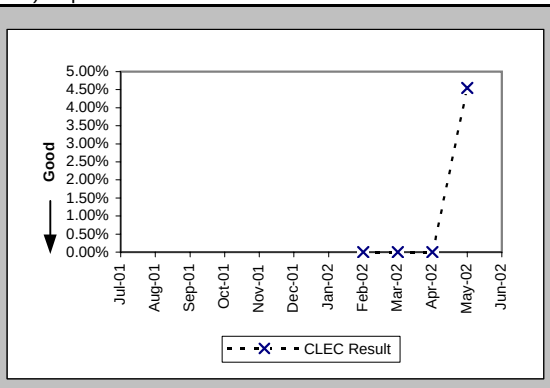
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	0	1	0.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	1	7	14.29%	34.99%
May-02	1	22	4.55%	20.83%
Jun-02	9	36	25.00%	43.30%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

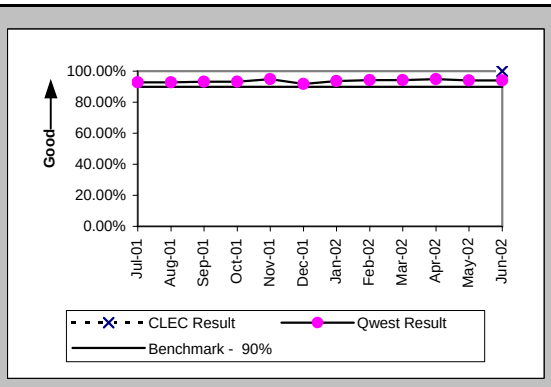
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	0	1	0.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	0	7	0.00%	0.00%
May-02	1	22	4.55%	20.83%
Jun-02				



Checklist #4 - Unbundled Loop - Analog Installation

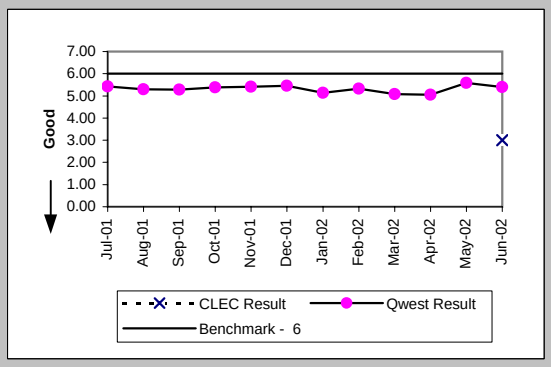
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2486	2677	92.87%		
Aug-01				2779	2992	92.88%		
Sep-01				2236	2400	93.17%		
Oct-01				2162	2322	93.11%		
Nov-01				2168	2284	94.92%		
Dec-01				1707	1861	91.72%		
Jan-02				1957	2091	93.59%		
Feb-02				1790	1900	94.21%		
Mar-02				1865	1978	94.29%		
Apr-02				1937	2044	94.77%		
May-02				2028	2158	93.98%		
Jun-02	1	1	100.00%	1905	2028	93.93%	-0.25	-1.15



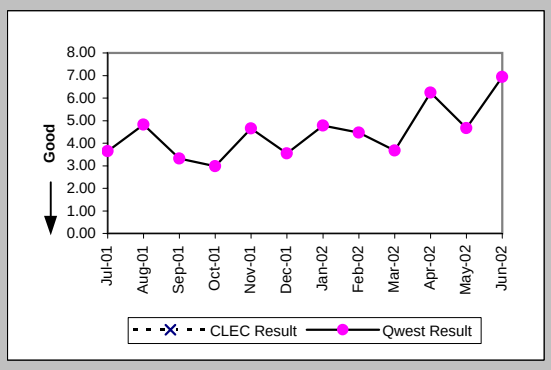
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				14624	2695	5.43		
Aug-01				15918	3010	5.29		
Sep-01				12750	2414	5.28		
Oct-01				12604	2339	5.39		
Nov-01				12521	2314	5.41		
Dec-01				10214	1873	5.45		
Jan-02				10822	2106	5.14		
Feb-02				10158	1906	5.33		
Mar-02				10083	1986	5.08		
Apr-02				10351	2048	5.05		
May-02				12045	2160	5.58		
Jun-02	3	1	3.00	10986	2033	5.40	-0.46	-1.28



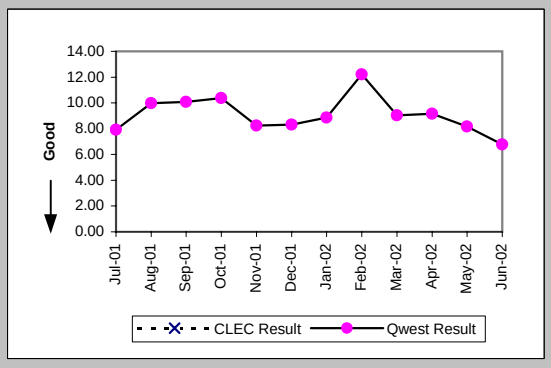
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				168	46	3.65		
Aug-01				236	49	4.82		
Sep-01				103	31	3.32		
Oct-01				137	46	2.98		
Nov-01				316	68	4.65		
Dec-01				135	38	3.55		
Jan-02				263	55	4.78		
Feb-02				286	64	4.47		
Mar-02				162	44	3.68		
Apr-02				393	63	6.24		
May-02				196	42	4.67		
Jun-02				333	48	6.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

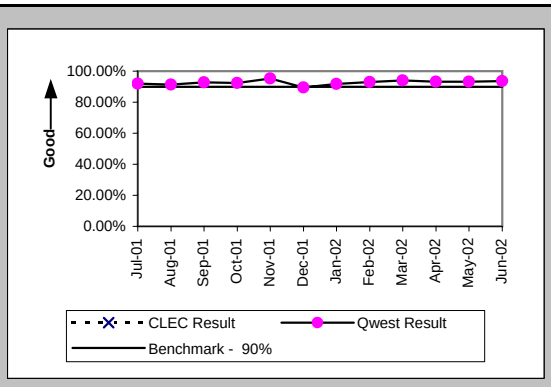
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1275	161	7.92		
Aug-01				1778	178	9.99		
Sep-01				1472	146	10.08		
Oct-01				1359	131	10.37		
Nov-01				642	78	8.23		
Dec-01				947	114	8.31		
Jan-02				770	87	8.85		
Feb-02				611	50	12.22		
Mar-02				632	70	9.03		
Apr-02				422	46	9.17		
May-02				727	89	8.17		
Jun-02				528	78	6.77		



Checklist #4 - Unbundled Loop - Analog Installation

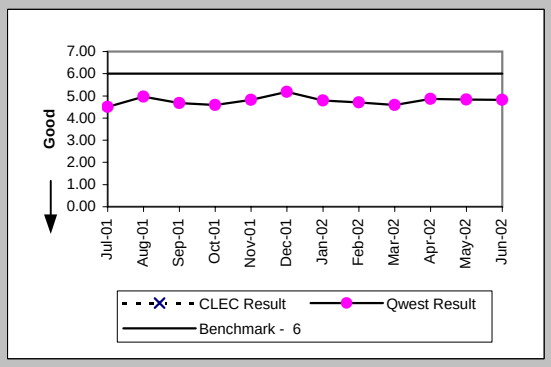
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1560	1696	91.98%		
Aug-01				1843	2016	91.42%		
Sep-01				1619	1746	92.73%		
Oct-01				1639	1776	92.29%		
Nov-01				1516	1592	95.23%		
Dec-01				1230	1376	89.39%		
Jan-02				1341	1462	91.72%		
Feb-02				1269	1366	92.90%		
Mar-02				1327	1411	94.05%		
Apr-02				1431	1534	93.29%		
May-02				1441	1545	93.27%		
Jun-02				1329	1419	93.66%		



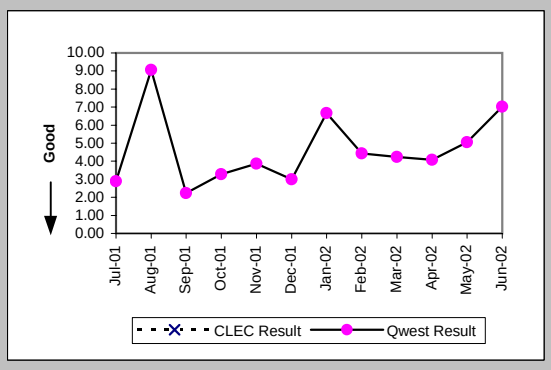
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				7675	1706	4.50		
Aug-01				10039	2022	4.96		
Sep-01				8230	1761	4.67		
Oct-01				8235	1794	4.59		
Nov-01				7718	1602	4.82		
Dec-01				7191	1387	5.18		
Jan-02				7066	1476	4.79		
Feb-02				6455	1370	4.71		
Mar-02				6515	1419	4.59		
Apr-02				7467	1538	4.86		
May-02				7500	1550	4.84		
Jun-02				6878	1426	4.82		



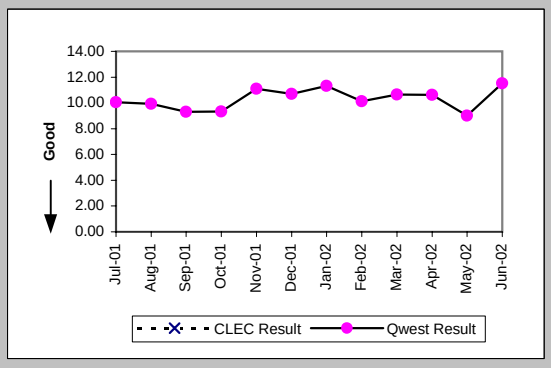
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				107	37	2.89		
Aug-01				308	34	9.06		
Sep-01				85	38	2.24		
Oct-01				187	57	3.28		
Nov-01				108	28	3.86		
Dec-01				153	51	3.00		
Jan-02				446	67	6.66		
Feb-02				208	47	4.43		
Mar-02				174	41	4.24		
Apr-02				200	49	4.08		
May-02				248	49	5.06		
Jun-02				218	31	7.03		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

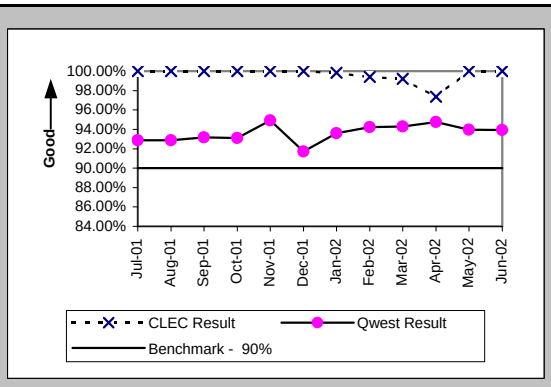
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1076	107	10.06		
Aug-01				1431	144	9.94		
Sep-01				932	100	9.32		
Oct-01				906	97	9.34		
Nov-01				644	58	11.10		
Dec-01				1039	97	10.71		
Jan-02				747	66	11.32		
Feb-02				516	51	10.12		
Mar-02				479	45	10.64		
Apr-02				595	56	10.62		
May-02				504	56	9.00		
Jun-02				692	60	11.53		



Checklist #4 - Unbundled Loop - Analog Installation

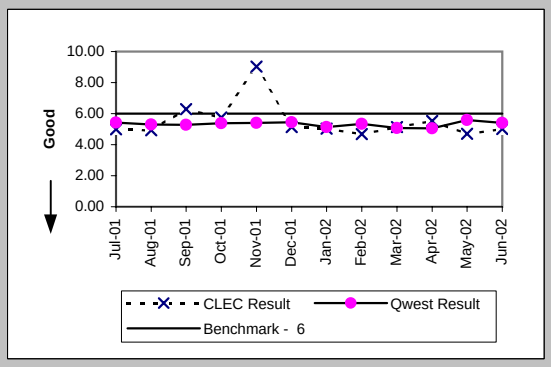
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	2486	2677	92.87%	-0.48	-1.29
Aug-01	59	59	100.00%	2779	2992	92.88%	-2.11	-2.28
Sep-01	138	138	100.00%	2236	2400	93.17%	-3.09	-2.88
Oct-01	851	851	100.00%	2162	2322	93.11%	-6.79	-5.13
Nov-01	338	338	100.00%	2168	2284	94.92%	-3.97	-3.41
Dec-01	154	154	100.00%	1707	1861	91.72%	-3.58	-3.18
Jan-02	591	592	99.83%	1957	2091	93.59%	-5.47	-4.33
Feb-02	165	166	99.40%	1790	1900	94.21%	-2.74	-2.67
Mar-02	123	124	99.19%	1865	1978	94.29%	-2.28	-2.39
Apr-02	185	190	97.37%	1937	2044	94.77%	-1.54	-1.94
May-02	195	195	100.00%	2028	2158	93.98%	-3.39	-3.06
Jun-02	110	110	100.00%	1905	2028	93.93%	-2.6	-2.58



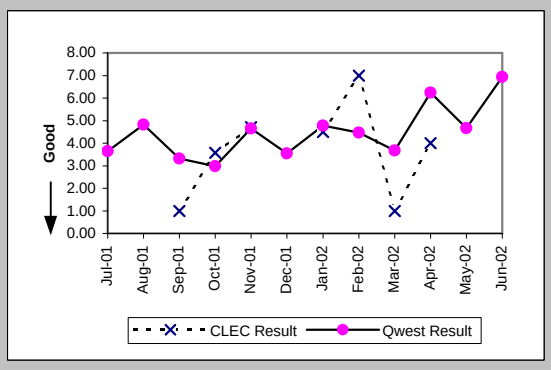
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	15	3	5.00	14624	2695	5.43	-0.12	-1.07
Aug-01	138	28	4.93	15918	3010	5.29	-0.31	-1.19
Sep-01	314	50	6.28	12750	2414	5.28	1.13	-0.32
Oct-01	736	128	5.75	12604	2339	5.39	0.64	-0.61
Nov-01	966	107	9.03	12521	2314	5.41	6.27	2.81
Dec-01	396	77	5.14	10214	1873	5.45	-0.51	-1.31
Jan-02	573	114	5.03	10822	2106	5.14	-0.23	-1.14
Feb-02	131	28	4.68	10158	1906	5.33	-0.64	-1.39
Mar-02	355	69	5.14	10083	1986	5.08	0.21	-0.87
Apr-02	282	51	5.53	10351	2048	5.05	0.7	-0.57
May-02	226	48	4.71	12045	2160	5.58	-0.98	-1.59
Jun-02	266	53	5.02	10986	2033	5.40	-0.53	-1.33



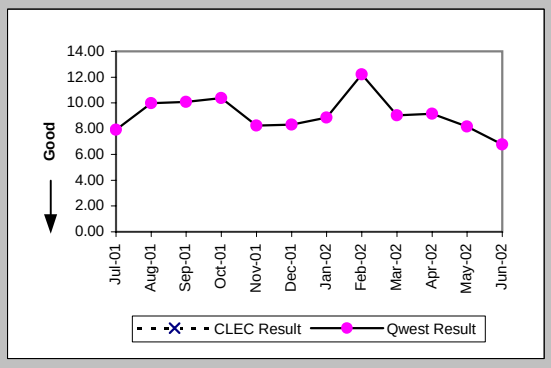
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				168	46	3.65		
Aug-01				236	49	4.82		
Sep-01	3	3	1.00	103	31	3.32	-1.04	-1.63
Oct-01	93	26	3.58	137	46	2.98	0.73	-0.55
Nov-01	80	17	4.71	316	68	4.65	0.31	-0.81
Dec-01				135	38	3.55		
Jan-02	18	4	4.50	263	55	4.78	-0.07	-1.04
Feb-02	7	1	7.00	286	64	4.47	1.05	-0.36
Mar-02	1	1	1.00	162	44	3.68	-0.69	-1.42
Apr-02	16	4	4.00	393	63	6.24	-0.49	-1.3
May-02				196	42	4.67		
Jun-02				333	48	6.94		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

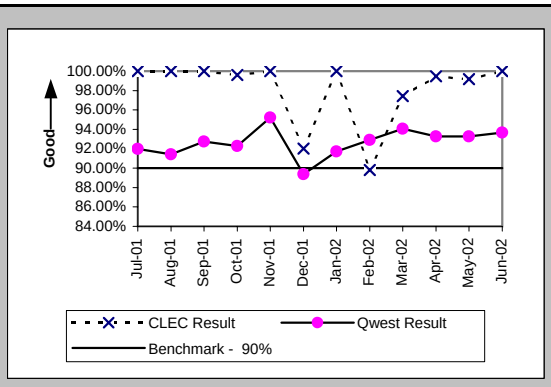
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1275	161	7.92		
Aug-01				1778	178	9.99		
Sep-01				1472	146	10.08		
Oct-01				1359	131	10.37		
Nov-01				642	78	8.23		
Dec-01				947	114	8.31		
Jan-02				770	87	8.85		
Feb-02				611	50	12.22		
Mar-02				632	70	9.03		
Apr-02				422	46	9.17		
May-02				727	89	8.17		
Jun-02				528	78	6.77		



Checklist #4 - Unbundled Loop - Analog Installation

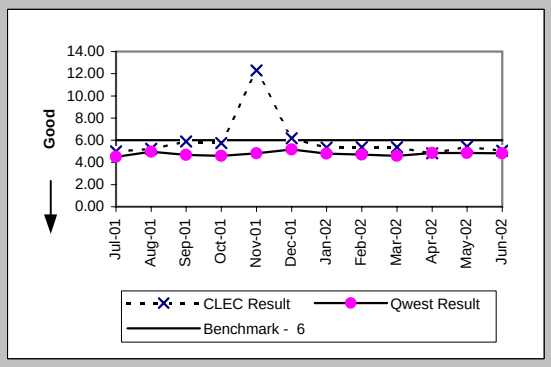
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	15	15	100.00%	1560	1696	91.98%	-1.14	-1.69
Aug-01	39	39	100.00%	1843	2016	91.42%	-1.9	-2.15
Sep-01	136	136	100.00%	1619	1746	92.73%	-3.15	-2.91
Oct-01	766	769	99.61%	1639	1776	92.29%	-6.36	-4.87
Nov-01	169	169	100.00%	1516	1592	95.23%	-2.77	-2.68
Dec-01	127	138	92.03%	1230	1376	89.39%	-0.96	-1.58
Jan-02	131	131	100.00%	1341	1462	91.72%	-3.29	-3
Feb-02	150	167	89.82%	1269	1366	92.90%	1.39	-0.15
Mar-02	113	116	97.41%	1327	1411	94.05%	-1.47	-1.9
Apr-02	187	188	99.47%	1431	1534	93.29%	-3.2	-2.94
May-02	118	119	99.16%	1441	1545	93.27%	-2.47	-2.5
Jun-02	199	199	100.00%	1329	1419	93.66%	-3.44	-3.09



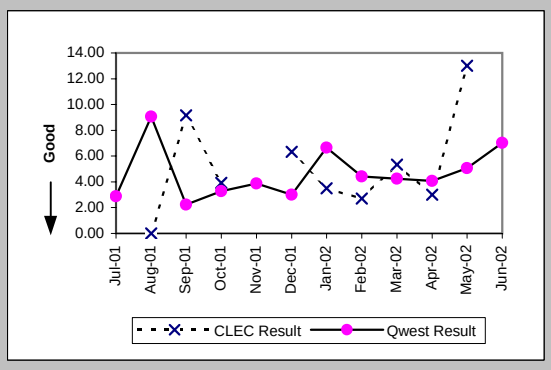
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	65	13	5.00	7675	1706	4.50	0.55	-0.66
Aug-01	162	31	5.23	10039	2022	4.96	0.32	-0.8
Sep-01	548	93	5.89	8230	1761	4.67	1.57	-0.04
Oct-01	792	138	5.74	8235	1794	4.59	2.8	0.7
Nov-01	775	63	12.30	7718	1602	4.82	3.72	1.26
Dec-01	476	77	6.18	7191	1387	5.18	1.17	-0.29
Jan-02	214	40	5.35	7066	1476	4.79	0.79	-0.52
Feb-02	215	40	5.38	6455	1370	4.71	0.83	-0.49
Mar-02	241	45	5.36	6515	1419	4.59	1.05	-0.36
Apr-02	183	38	4.82	7467	1538	4.86	-0.04	-1.03
May-02	412	76	5.42	7500	1550	4.84	0.95	-0.42
Jun-02	393	78	5.04	6878	1426	4.82	0.47	-0.72



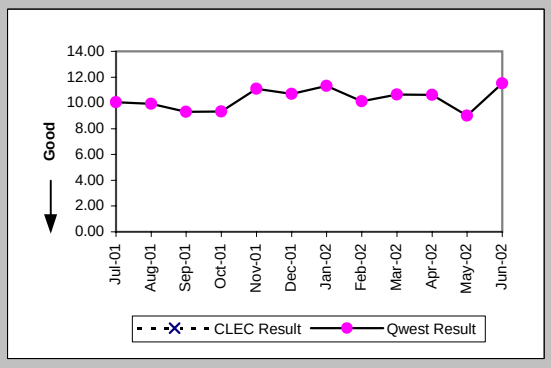
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				107	37	2.89		
Aug-01	0	6	0.00	308	34	9.06	-1.33	-1.81
Sep-01	55	6	9.17	85	38	2.24	3.72	1.26
Oct-01	141	36	3.92	187	57	3.28	0.76	-0.54
Nov-01				108	28	3.86		
Dec-01	133	21	6.33	153	51	3.00	3.72	1.26
Jan-02	14	4	3.50	446	67	6.66	-0.42	-1.25
Feb-02	46	17	2.71	208	47	4.43	-0.9	-1.55
Mar-02	16	3	5.33	174	41	4.24	0.55	-0.66
Apr-02	3	1	3.00	200	49	4.08	-0.32	-1.2
May-02	13	1	13.00	248	49	5.06	1.41	-0.15
Jun-02				218	31	7.03		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

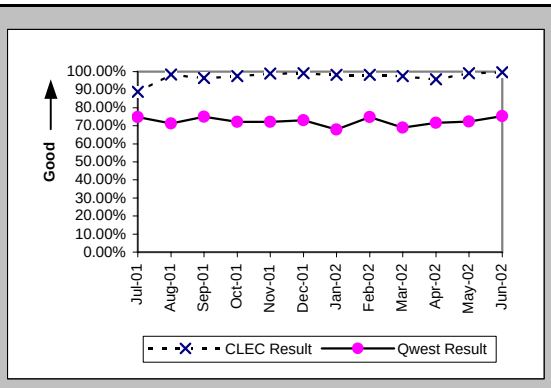
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1076	107	10.06		
Aug-01				1431	144	9.94		
Sep-01				932	100	9.32		
Oct-01				906	97	9.34		
Nov-01				644	58	11.10		
Dec-01				1039	97	10.71		
Jan-02				747	66	11.32		
Feb-02				516	51	10.12		
Mar-02				479	45	10.64		
Apr-02				595	56	10.62		
May-02				504	56	9.00		
Jun-02				692	60	11.53		



Checklist #4 - Unbundled Loop - Analog Installation

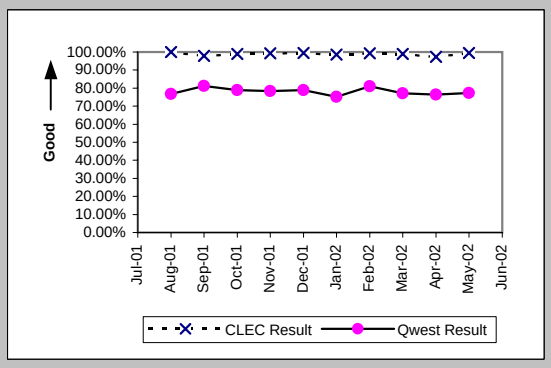
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	8	9	88.89%	3358	4488	74.82%	-0.97	-1.59
Aug-01	60	61	98.36%	3363	4717	71.30%	-4.64	-3.82
Sep-01	187	194	96.39%	3452	4604	74.98%	-6.75	-5.1
Oct-01	957	981	97.55%	2997	4154	72.15%	-15.97	-10.71
Nov-01	1091	1102	99.00%	2901	4025	72.07%	-17.65	-11.73
Dec-01	409	413	99.03%	2619	3588	72.99%	-11.29	-7.86
Jan-02	507	516	98.26%	2321	3421	67.85%	-13.79	-9.38
Feb-02	523	532	98.31%	2564	3429	74.77%	-11.63	-8.07
Mar-02	280	287	97.56%	2306	3341	69.02%	-10.03	-7.1
Apr-02	296	309	95.79%	2506	3496	71.68%	-9.02	-6.48
May-02	343	346	99.13%	2639	3648	72.34%	-10.65	-7.47
Jun-02	311	312	99.68%	2701	3585	75.34%	-9.57	-6.82



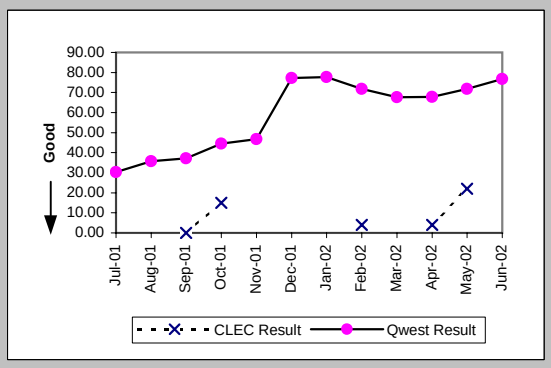
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	61	61	100.00%	3621	4717	76.76%	-4.27	-3.6
Sep-01	190	194	97.94%	3737	4604	81.17%	-5.85	-4.56
Oct-01	970	981	98.88%	3276	4154	78.86%	-13.81	-9.4
Nov-01	1094	1102	99.27%	3154	4025	78.36%	-14.94	-10.08
Dec-01	411	413	99.52%	2831	3588	78.90%	-9.72	-6.91
Jan-02	509	516	98.64%	2574	3421	75.24%	-11.48	-7.98
Feb-02	528	532	99.25%	2776	3429	80.96%	-10	-7.08
Mar-02	284	287	98.95%	2575	3341	77.07%	-8.46	-6.14
Apr-02	301	309	97.41%	2671	3496	76.40%	-8.34	-6.07
May-02	344	346	99.42%	2817	3648	77.22%	-9.41	-6.72
Jun-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

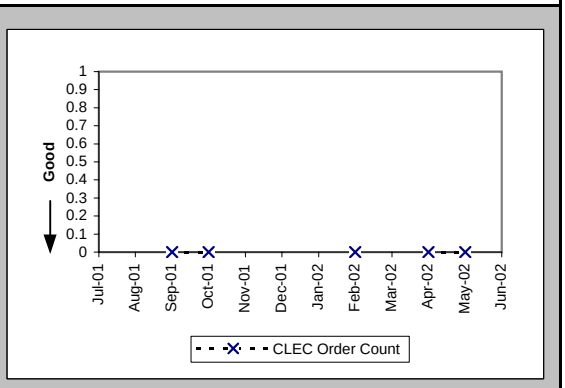
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				8409	277	30.36		
Aug-01				11299	316	35.76		
Sep-01	0	2	0.00	11840	318	37.23	-0.98	-1.6
Oct-01	15	1	15.00	11901	267	44.57	-0.47	-1.29
Nov-01				15129	324	46.69		
Dec-01				13827	179	77.25		
Jan-02				16230	209	77.66		
Feb-02	4	1	4.00	16286	227	71.74	-0.85	-1.52
Mar-02				18873	279	67.65		
Apr-02	8	2	4.00	19544	288	67.86	-1.14	-1.7
May-02	22	1	22.00	21754	303	71.80	-0.59	-1.36
Jun-02				21178	276	76.73		



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

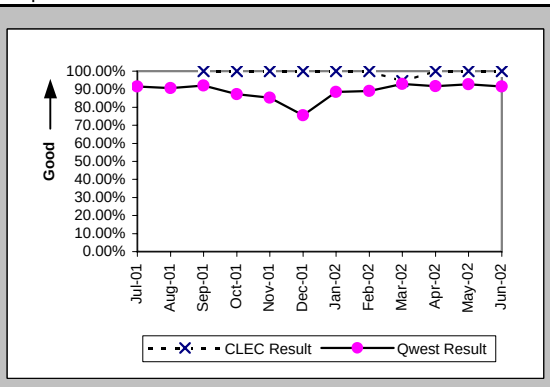
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	0
May-02	0
Jun-02	



Checklist #4 - Unbundled Loop - Analog Repair

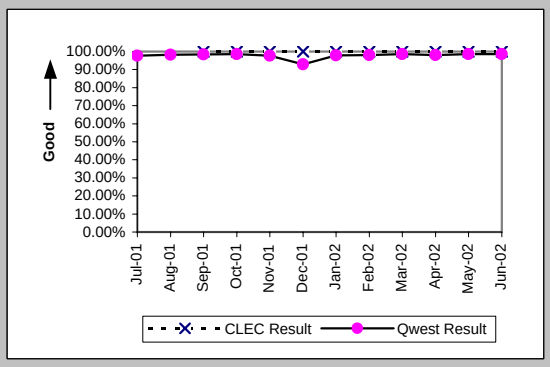
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2509	2743	91.47%		
Aug-01					2443	2696	90.62%		
Sep-01	3	3	100.00%	0.00%	2416	2628	91.93%	-0.51	-1.31
Oct-01	21	21	100.00%	0.00%	2310	2649	87.20%	-1.75	-2.06
Nov-01	14	14	100.00%	0.00%	2294	2690	85.28%	-1.55	-1.94
Dec-01	9	9	100.00%	0.00%	1612	2132	75.61%	-1.7	-2.03
Jan-02	18	18	100.00%	0.00%	2174	2455	88.55%	-1.52	-1.92
Feb-02	12	12	100.00%	0.00%	1579	1775	88.96%	-1.22	-1.74
Mar-02	17	18	94.44%	22.91%	1822	1960	92.96%	-0.25	-1.15
Apr-02	18	18	100.00%	0.00%	2254	2457	91.74%	-1.27	-1.77
May-02	9	9	100.00%	0.00%	1914	2065	92.69%	-0.84	-1.51
Jun-02	19	19	100.00%	0.00%	1748	1910	91.52%	-1.32	-1.8



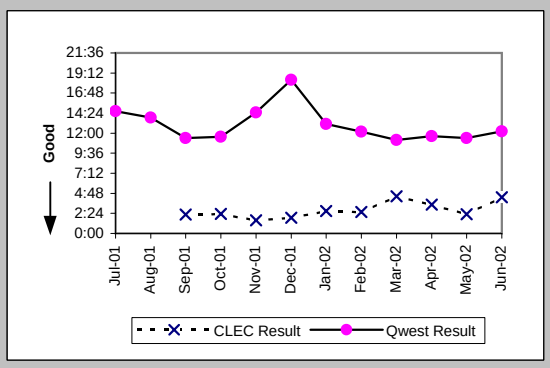
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3942	4038	97.62%		
Aug-01					3950	4022	98.21%		
Sep-01	3	3	100.00%	0.00%	3695	3756	98.38%	-0.22	-1.14
Oct-01	21	21	100.00%	0.00%	3800	3854	98.60%	-0.54	-1.33
Nov-01	14	14	100.00%	0.00%	3784	3875	97.65%	-0.58	-1.35
Dec-01	9	9	100.00%	0.00%	2968	3195	92.90%	-0.83	-1.5
Jan-02	18	18	100.00%	0.00%	3499	3578	97.79%	-0.64	-1.39
Feb-02	12	12	100.00%	0.00%	2665	2720	97.98%	-0.5	-1.3
Mar-02	18	18	100.00%	0.00%	3025	3069	98.57%	-0.51	-1.31
Apr-02	18	18	100.00%	0.00%	3526	3598	98.00%	-0.6	-1.37
May-02	9	9	100.00%	0.00%	3082	3124	98.66%	-0.35	-1.21
Jun-02	19	19	100.00%	0.00%	2760	2799	98.61%	-0.52	-1.31



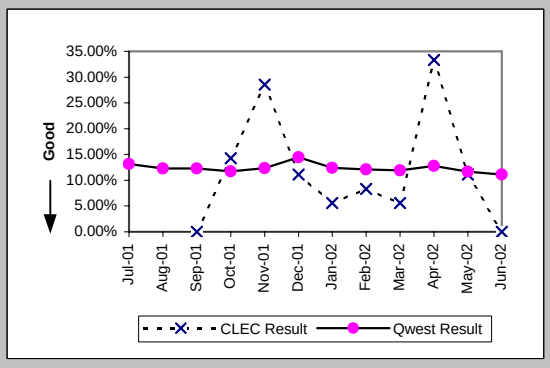
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					59083:09	4038	14:38		
Aug-01					55759:06	4022	13:52		
Sep-01	6:44	3	2:15	1:18	42884:31	3756	11:25	-1.19	-1.73
Oct-01	48:57	21	2:20	1:58	44579:00	3854	11:34	-3.17	-2.93
Nov-01	22:06	14	1:35	1:38	56061:38	3875	14:28	-3.14	-2.91
Dec-01	16:45	9	1:52	1:13	58661:57	3195	18:22	-2.14	-2.3
Jan-02	47:58	18	2:40	3:25	46905:22	3578	13:07	-3.33	-3.02
Feb-02	31:02	12	2:35	1:21	33153:38	2720	12:11	-2.53	-2.54
Mar-02	79:42	18	4:26	6:00	34308:37	3069	11:11	-2.2	-2.34
Apr-02	62:02	18	3:27	2:50	41942:39	3598	11:39	-2.35	-2.43
May-02	20:54	9	2:19	1:33	35642:40	3124	11:25	-1.98	-2.2
Jun-02	82:26	19	4:20	2:20	34196:47	2799	12:13	-2.8	-2.7



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

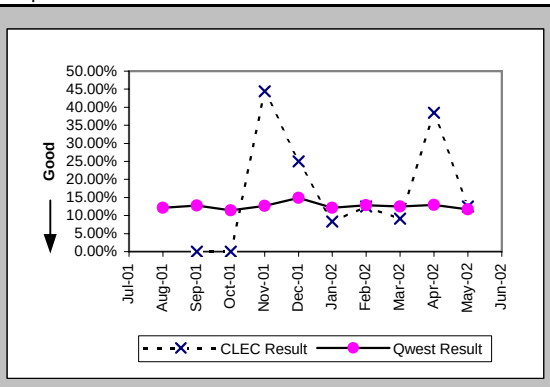
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					539	4095	13.16%		
Aug-01					499	4071	12.26%		
Sep-01	0	3	0.00%	0.00%	468	3804	12.30%	-0.65	-1.39
Oct-01	3	21	14.29%	34.99%	457	3897	11.73%	0.41	-0.75
Nov-01	4	14	28.57%	45.18%	484	3915	12.36%	1.63	-0.01
Dec-01	1	9	11.11%	31.43%	471	3258	14.46%	-0.29	-1.17
Jan-02	1	18	5.56%	22.91%	448	3618	12.38%	-0.88	-1.53
Feb-02	1	12	8.33%	27.64%	334	2755	12.12%	-0.4	-1.24
Mar-02	1	18	5.56%	22.91%	371	3109	11.93%	-0.83	-1.51
Apr-02	6	18	33.33%	47.14%	465	3638	12.78%	2.25	0.37
May-02	1	9	11.11%	31.43%	370	3165	11.69%	-0.05	-1.03
Jun-02	0	19	0.00%	0.00%	316	2846	11.10%	-1.54	-1.93



Checklist #4 - Unbundled Loop - Analog Repair

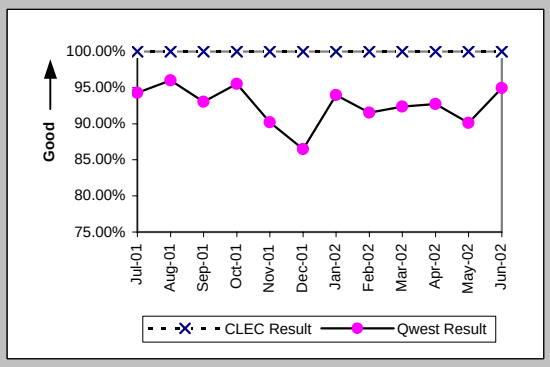
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					398	3286	12.11%		
Sep-01	0	1	0.00%	0.00%	379	2967	12.77%	-0.38	-1.23
Oct-01	0	9	0.00%	0.00%	353	3085	11.44%	-1.08	-1.65
Nov-01	4	9	44.44%	49.69%	396	3128	12.66%	2.31	0.41
Dec-01	1	4	25.00%	43.30%	384	2585	14.85%	0.54	-0.67
Jan-02	1	12	8.33%	27.64%	341	2805	12.16%	-0.4	-1.25
Feb-02	1	8	12.50%	33.07%	267	2070	12.90%	-0.03	-1.02
Mar-02	1	11	9.09%	28.75%	292	2340	12.48%	-0.34	-1.21
Apr-02	5	13	38.46%	48.65%	391	3016	12.96%	2.3	0.4
May-02	1	8	12.50%	33.07%	300	2555	11.74%	0.15	-0.91
Jun-02									



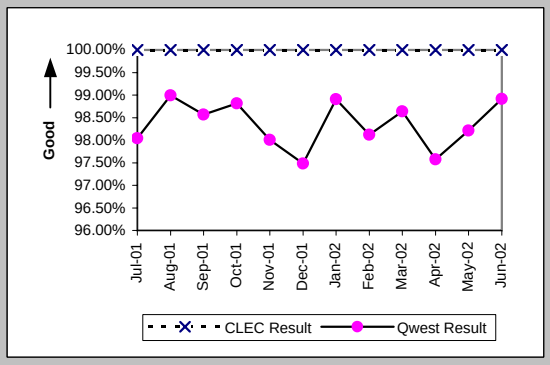
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	1842	1954	94.27%	-0.35	-1.21
Aug-01	1	1	100.00%	0.00%	2080	2166	96.03%	-0.2	-1.12
Sep-01	4	4	100.00%	0.00%	1713	1841	93.05%	-0.55	-1.33
Oct-01	7	7	100.00%	0.00%	1939	2030	95.52%	-0.57	-1.35
Nov-01	10	10	100.00%	0.00%	1503	1666	90.22%	-1.04	-1.63
Dec-01	8	8	100.00%	0.00%	1540	1781	86.47%	-1.12	-1.68
Jan-02	12	12	100.00%	0.00%	1401	1491	93.96%	-0.87	-1.53
Feb-02	16	16	100.00%	0.00%	1189	1299	91.53%	-1.21	-1.74
Mar-02	13	13	100.00%	0.00%	1310	1418	92.38%	-1.03	-1.63
Apr-02	24	24	100.00%	0.00%	2106	2271	92.73%	-1.36	-1.83
May-02	17	17	100.00%	0.00%	1925	2136	90.12%	-1.36	-1.83
Jun-02	2	2	100.00%	0.00%	1823	1920	94.95%	-0.33	-1.2



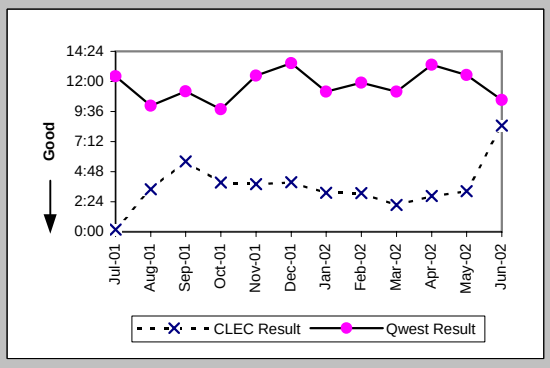
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	2804	2860	98.04%	-0.2	-1.12
Aug-01	1	1	100.00%	0.00%	3039	3070	98.99%	-0.1	-1.06
Sep-01	4	4	100.00%	0.00%	2615	2653	98.57%	-0.24	-1.15
Oct-01	8	8	100.00%	0.00%	2838	2872	98.82%	-0.31	-1.19
Nov-01	10	10	100.00%	0.00%	2463	2513	98.01%	-0.45	-1.27
Dec-01	8	8	100.00%	0.00%	2557	2623	97.48%	-0.45	-1.28
Jan-02	15	15	100.00%	0.00%	2268	2293	98.91%	-0.41	-1.25
Feb-02	17	17	100.00%	0.00%	1986	2024	98.12%	-0.57	-1.35
Mar-02	13	13	100.00%	0.00%	2242	2273	98.64%	-0.42	-1.26
Apr-02	24	24	100.00%	0.00%	3178	3257	97.57%	-0.77	-1.47
May-02	19	19	100.00%	0.00%	2968	3022	98.21%	-0.59	-1.36
Jun-02	2	2	100.00%	0.00%	2546	2574	98.91%	-0.15	-1.09



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

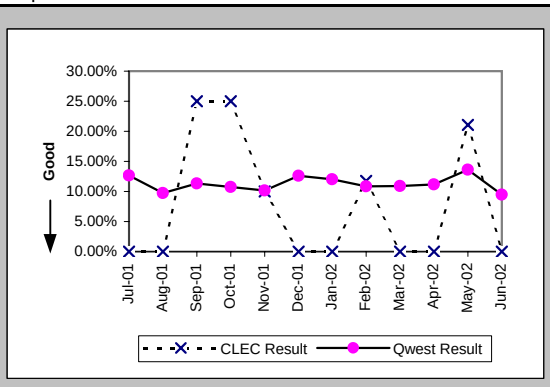
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0:21	2	0:10	0:13	35488:57	2860	12:25	-0.67	-1.4
Aug-01	3:24	1	3:24		30838:40	3070	10:03	-0.58	-1.35
Sep-01	22:30	4	5:37	2:54	29756:19	2653	11:13	-0.95	-1.57
Oct-01	31:27	8	3:56	7:27	28060:09	2872	9:46	-1.45	-1.88
Nov-01	37:57	10	3:48	3:47	31277:47	2513	12:27	-1.89	-2.15
Dec-01	31:46	8	3:58	3:27	35320:31	2623	13:28	-1.98	-2.2
Jan-02	46:38	15	3:07	1:25	25626:51	2293	11:11	-2.49	-2.51
Feb-02	52:17	17	3:05	2:20	24083:55	2024	11:54	-2.68	-2.63
Mar-02	27:41	13	2:08	1:42	25422:17	2273	11:11	-2.61	-2.59
Apr-02	68:29	24	2:51	1:51	43426:24	3257	13:20	-2.73	-2.66
May-02	61:18	19	3:14	3:13	37782:03	3022	12:30	-3.11	-2.89
Jun-02	16:57	2	8:28	3:24	27056:51	2574	10:31	-0.26	-1.16



Checklist #4 - Unbundled Loop - Analog Repair

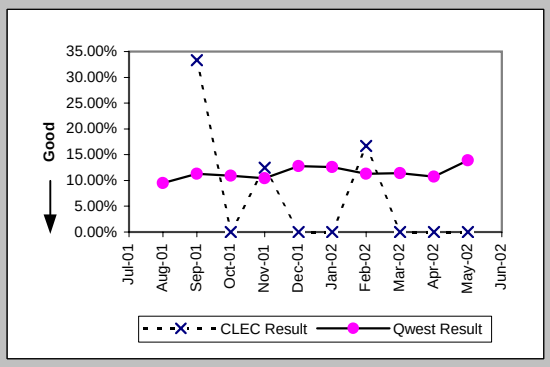
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	366	2888	12.67%	-0.54	-1.33
Aug-01	0	1	0.00%	0.00%	303	3106	9.76%	-0.33	-1.2
Sep-01	1	4	25.00%	43.30%	304	2682	11.33%	0.76	-0.54
Oct-01	2	8	25.00%	43.30%	312	2901	10.75%	1.14	-0.31
Nov-01	1	10	10.00%	30.00%	259	2543	10.18%	-0.02	-1.01
Dec-01	0	8	0.00%	0.00%	337	2668	12.63%	-1.07	-1.65
Jan-02	0	15	0.00%	0.00%	279	2322	12.02%	-1.43	-1.87
Feb-02	2	17	11.76%	32.22%	221	2038	10.84%	0.19	-0.89
Mar-02	0	13	0.00%	0.00%	251	2298	10.92%	-1.26	-1.77
Apr-02	0	24	0.00%	0.00%	368	3287	11.20%	-1.73	-2.05
May-02	4	19	21.05%	40.77%	416	3054	13.62%	0.92	-0.44
Jun-02	0	2	0.00%	0.00%	245	2587	9.47%	-0.46	-1.28



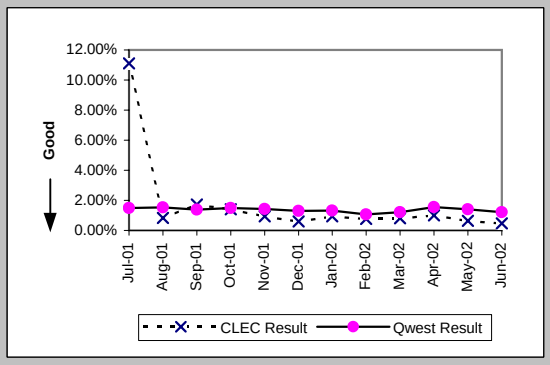
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					246	2585	9.52%		
Sep-01	1	3	33.33%	47.14%	242	2145	11.28%	0.96	-0.42
Oct-01	0	3	0.00%	0.00%	256	2341	10.94%	-0.61	-1.37
Nov-01	1	8	12.50%	33.07%	209	2007	10.41%	0.26	-0.84
Dec-01	0	5	0.00%	0.00%	274	2139	12.81%	-0.86	-1.52
Jan-02	0	9	0.00%	0.00%	234	1858	12.59%	-1.14	-1.69
Feb-02	2	12	16.67%	37.27%	183	1623	11.28%	0.6	-0.63
Mar-02	0	7	0.00%	0.00%	212	1861	11.39%	-0.95	-1.58
Apr-02	0	19	0.00%	0.00%	306	2858	10.71%	-1.5	-1.91
May-02	0	8	0.00%	0.00%	373	2685	13.89%	-1.13	-1.69
Jun-02									



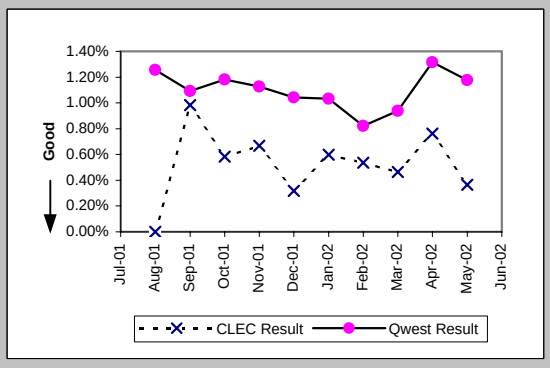
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	18	11.11%	31.43%	6983	468871	1.49%	2.16	0.31
Aug-01	1	121	0.83%	9.05%	7177	467746	1.53%	-0.63	-1.39
Sep-01	7	407	1.72%	13.00%	6486	467692	1.39%	0.61	-0.63
Oct-01	29	2061	1.41%	11.78%	6798	459326	1.48%	-0.27	-1.17
Nov-01	24	2549	0.94%	9.66%	6458	456015	1.42%	-2.02	-2.23
Dec-01	17	2835	0.60%	7.72%	5926	453070	1.31%	-3.31	-3.01
Jan-02	33	3516	0.94%	9.64%	5940	451327	1.32%	-1.96	-2.19
Feb-02	29	3736	0.78%	8.78%	4793	448903	1.07%	-1.73	-2.05
Mar-02	31	3880	0.80%	8.90%	5407	448024	1.21%	-2.32	-2.41
Apr-02	42	4197	1.00%	9.95%	6925	446567	1.55%	-2.87	-2.75
May-02	28	4376	0.64%	7.97%	6219	445485	1.40%	-4.24	-3.58
Jun-02	21	4543	0.46%	6.78%	5433	444128	1.22%	-4.64	-3.82



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

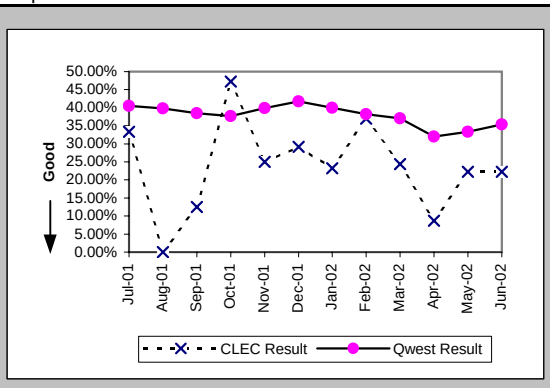
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	121	0.00%	0.00%	5871	467746	1.26%	-1.24	-1.75
Sep-01	4	407	0.98%	9.86%	5112	467692	1.09%	-0.21	-1.13
Oct-01	12	2061	0.58%	7.61%	5426	459326	1.18%	-2.51	-2.53
Nov-01	17	2549	0.67%	8.14%	5135	456015	1.13%	-2.19	-2.33
Dec-01	9	2835	0.32%	5.63%	4724	453070	1.04%	-3.79	-3.3
Jan-02	21	3516	0.60%	7.71%	4663	451327	1.03%	-2.55	-2.55
Feb-02	20	3736	0.54%	7.30%	3693	448903	0.82%	-1.94	-2.18
Mar-02	18	3880	0.46%	6.80%	4201	448024	0.94%	-3.05	-2.85
Apr-02	32	4197	0.76%	8.70%	5874	446567	1.32%	-3.13	-2.9
May-02	16	4376	0.37%	6.04%	5240	445485	1.18%	-4.95	-4.01
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

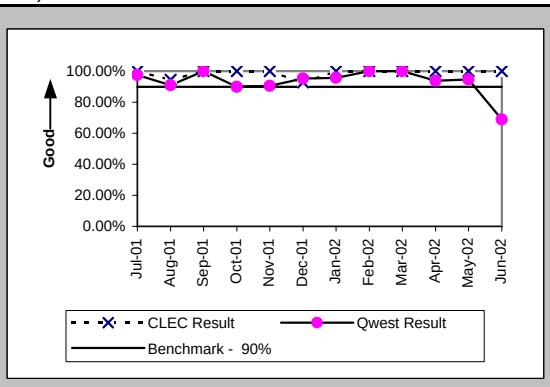
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	3	33.33%	47.14%	4751	11734	40.49%	-0.25	-1.15
Aug-01	0	1	0.00%	0.00%	4747	11924	39.81%	-0.81	-1.49
Sep-01	1	8	12.50%	33.07%	4051	10537	38.45%	-1.51	-1.92
Oct-01	26	55	47.27%	49.93%	4115	10913	37.71%	1.44	-0.12
Nov-01	8	32	25.00%	43.30%	4288	10746	39.90%	-1.72	-2.05
Dec-01	7	24	29.17%	45.45%	4243	10169	41.72%	-1.25	-1.76
Jan-02	10	43	23.26%	42.25%	3953	9893	39.96%	-2.23	-2.36
Feb-02	17	46	36.96%	48.27%	2967	7760	38.23%	-0.18	-1.11
Mar-02	10	41	24.39%	42.94%	3185	8592	37.07%	-1.68	-2.02
Apr-02	4	46	8.70%	28.18%	3254	10179	31.97%	-3.38	-3.05
May-02	8	36	22.22%	41.57%	3106	9325	33.31%	-1.41	-1.86
Jun-02	6	27	22.22%	41.57%	2978	8411	35.41%	-1.43	-1.87



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

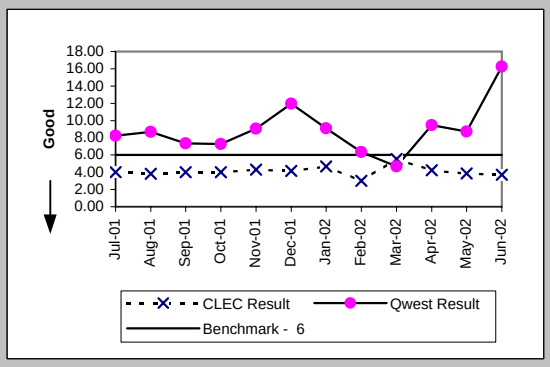
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	40	41	97.56%	-0.47	-1.28
Aug-01	17	18	94.44%	22.91%	20	22	90.91%	-0.39	-1.24
Sep-01	14	14	100.00%	0.00%	17	17	100.00%	N/A	N/A
Oct-01	7	7	100.00%	0.00%	18	20	90.00%	-0.76	-1.46
Nov-01	8	8	100.00%	0.00%	19	21	90.48%	-0.78	-1.47
Dec-01	13	14	92.86%	25.75%	20	21	95.24%	0.21	-0.87
Jan-02	4	4	100.00%	0.00%	22	23	95.65%	-0.39	-1.24
Feb-02	12	12	100.00%	0.00%	14	14	100.00%	N/A	N/A
Mar-02	16	16	100.00%	0.00%	18	18	100.00%	N/A	N/A
Apr-02	12	12	100.00%	0.00%	15	16	93.75%	-0.68	-1.41
May-02	21	21	100.00%	0.00%	18	19	94.74%	-0.74	-1.45
Jun-02	7	7	100.00%	0.00%	20	29	68.97%	-1.59	-1.97



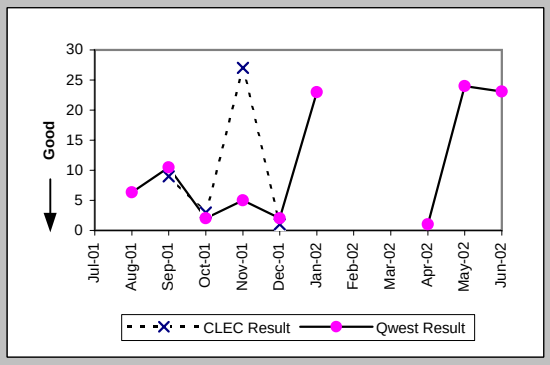
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	36	9	4.00	1.22	354	43	8.23	-2.38	-2.44
Aug-01	46	12	3.83	1.34	182	21	8.67	-1.73	-2.05
Sep-01	52	13	4.00	1.15	132	18	7.33	-1.18	-1.72
Oct-01	24	6	4.00	1.26	138	19	7.26	-1.69	-2.02
Nov-01	30	7	4.29	1.11	181	20	9.05	-1.49	-1.91
Dec-01	50	12	4.17	1.03	203	17	11.94	-0.8	-1.49
Jan-02	14	3	4.67	0.58	191	21	9.10	-0.71	-1.43
Feb-02	21	7	3.00	1.63	76	12	6.33	-1.46	-1.89
Mar-02	83	15	5.53	2.29	75	16	4.69	0.7	-0.57
Apr-02	38	9	4.22	1.09	142	15	9.47	-2.5	-2.52
May-02	77	20	3.85	0.59	148	17	8.71	-1.66	-2.01
Jun-02	26	7	3.71	0.95	455	28	16.25	-1.84	-2.12



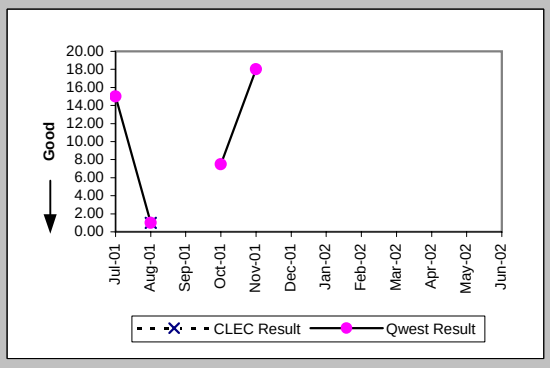
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					19	3	6.33		
Sep-01	18	2	9.00	11.31	21	2	10.50	-0.14	-1.09
Oct-01	6	2	3.00	1.41	2	1	2.00		
Nov-01	27	1	27.00		10	2	5.00	0.71	-0.57
Dec-01	1	1	1.00		2	1	2.00		
Jan-02					46	2	23.00		
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02					24	1	24.00		
Jun-02					208	9	23.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

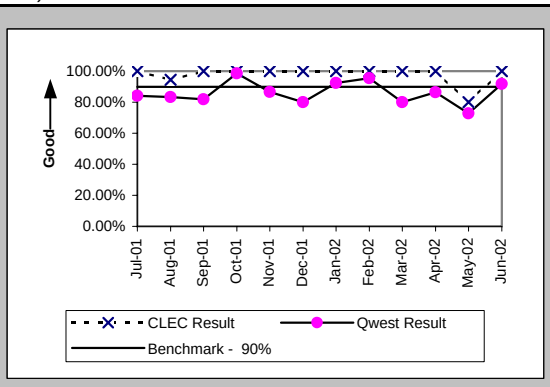
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					15	1	15.00		
Aug-01	1	1	1.00		1	1	1.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					18	1	18.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

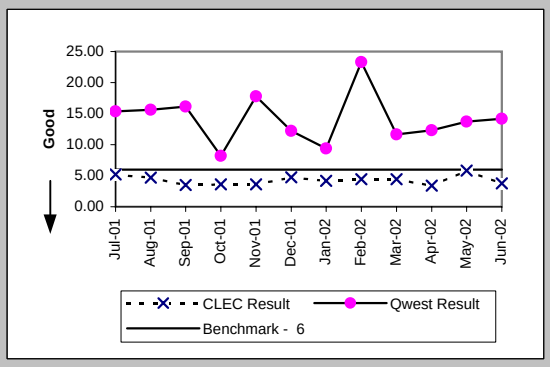
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	16	19	84.21%	-0.92	-1.56
Aug-01	17	18	94.44%	22.91%	15	18	83.33%	-0.89	-1.54
Sep-01	2	2	100.00%	0.00%	18	22	81.82%	-0.64	-1.39
Oct-01	17	17	100.00%	0.00%	64	65	98.46%	-0.46	-1.28
Nov-01	6	6	100.00%	0.00%	13	15	86.67%	-0.81	-1.49
Dec-01	11	11	100.00%	0.00%	12	15	80.00%	-1.26	-1.77
Jan-02	7	7	100.00%	0.00%	12	13	92.31%	-0.62	-1.37
Feb-02	8	8	100.00%	0.00%	83	87	95.40%	-0.59	-1.36
Mar-02	7	7	100.00%	0.00%	8	10	80.00%	-1.01	-1.62
Apr-02	6	6	100.00%	0.00%	19	22	86.36%	-0.86	-1.52
May-02	4	5	80.00%	40.00%	8	11	72.73%	-0.3	-1.18
Jun-02	10	10	100.00%	0.00%	22	24	91.67%	-0.8	-1.49



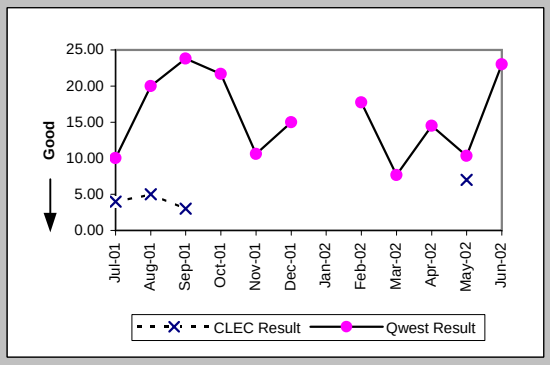
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	26	5	5.20	2.17	246	16	15.38	-1.83	-2.11
Aug-01	61	13	4.69	3.09	344	22	15.64	-2.49	-2.51
Sep-01	7	2	3.50	0.71	323	20	16.15	-1.06	-1.64
Oct-01	61	17	3.59	1.23	516	63	8.19	-2.37	-2.44
Nov-01	18	5	3.60	1.52	338	19	17.79	-2.05	-2.25
Dec-01	38	8	4.75	0.71	183	15	12.20	-1.83	-2.11
Jan-02	25	6	4.17	1.17	122	13	9.38	-2.6	-2.58
Feb-02	31	7	4.43	1.13	2005	86	23.31	-6.21	-4.78
Mar-02	31	7	4.43	0.53	128	11	11.64	-2.3	-2.4
Apr-02	17	5	3.40	0.55	246	20	12.30	-1.85	-2.12
May-02	29	5	5.80	3.56	137	10	13.70	-2.48	-2.51
Jun-02	34	9	3.78	0.97	340	24	14.17	-2.37	-2.44



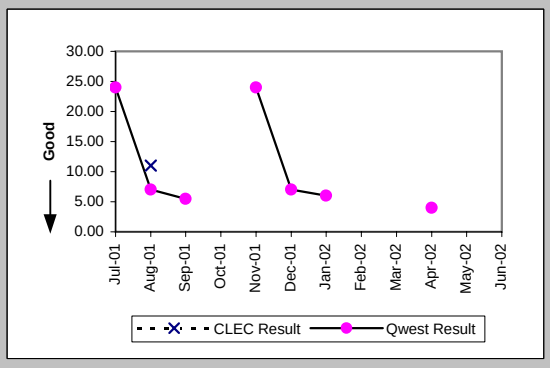
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	1	4.00		30	3	10.00	-0.54	-1.33
Aug-01	15	3	5.00	4.00	100	5	20.00	-1.28	-1.78
Sep-01	3	1	3.00		119	5	23.80	-0.87	-1.53
Oct-01					65	3	21.67		
Nov-01					53	5	10.60		
Dec-01					60	4	15.00		
Jan-02									
Feb-02					71	4	17.75		
Mar-02					23	3	7.67		
Apr-02					29	2	14.50		
May-02	7	1	7.00		31	3	10.33	-0.9	-1.55
Jun-02					46	2	23.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

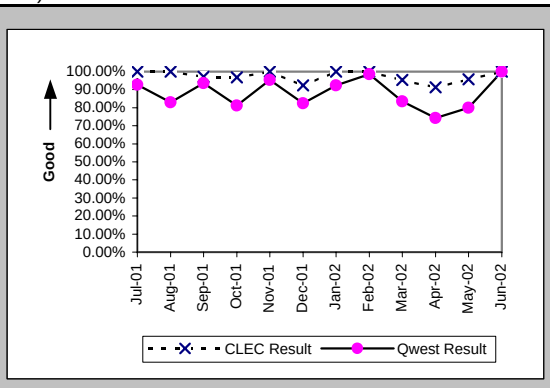
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					48	2	24.00		
Aug-01	11	1	11.00		7	1	7.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					24	1	24.00		
Dec-01					7	1	7.00		
Jan-02					6	1	6.00		
Feb-02									
Mar-02									
Apr-02					4	1	4.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

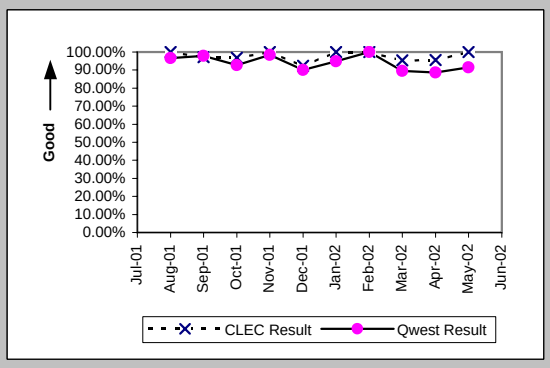
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	22	22	100.00%	0.00%	64	69	92.75%	-1.14	-1.69
Aug-01	29	29	100.00%	0.00%	49	59	83.05%	-1.99	-2.21
Sep-01	34	35	97.14%	16.66%	44	47	93.62%	-0.65	-1.39
Oct-01	30	31	96.77%	17.67%	56	69	81.16%	-1.85	-2.12
Nov-01	30	30	100.00%	0.00%	63	66	95.45%	-0.99	-1.6
Dec-01	24	26	92.31%	26.65%	33	40	82.50%	-1.02	-1.62
Jan-02	19	19	100.00%	0.00%	36	39	92.31%	-1.03	-1.63
Feb-02	16	16	100.00%	0.00%	70	71	98.59%	-0.43	-1.26
Mar-02	21	22	95.45%	20.83%	56	67	83.58%	-1.3	-1.79
Apr-02	21	23	91.30%	28.18%	26	35	74.29%	-1.45	-1.88
May-02	23	24	95.83%	19.98%	28	35	80.00%	-1.49	-1.91
Jun-02	22	22	100.00%	0.00%	43	43	100.00%	N/A	N/A



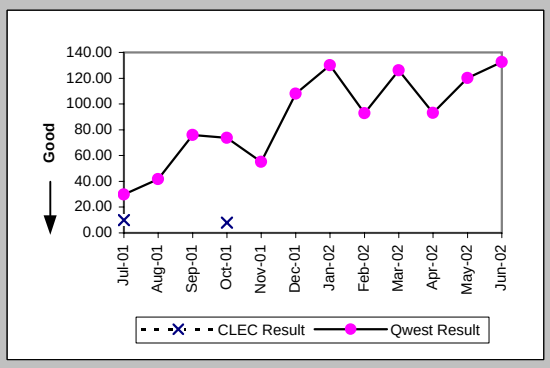
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	29	29	100.00%	0.00%	57	59	96.61%	-0.83	-1.5
Sep-01	34	35	97.14%	16.66%	46	47	97.87%	0.14	-0.91
Oct-01	30	31	96.77%	17.67%	64	69	92.75%	-0.72	-1.44
Nov-01	30	30	100.00%	0.00%	65	66	98.48%	-0.56	-1.34
Dec-01	24	26	92.31%	26.65%	36	40	90.00%	-0.31	-1.19
Jan-02	19	19	100.00%	0.00%	37	39	94.87%	-0.83	-1.51
Feb-02	16	16	100.00%	0.00%	71	71	100.00%	N/A	N/A
Mar-02	21	22	95.45%	20.83%	60	67	89.55%	-0.79	-1.48
Apr-02	22	23	95.65%	20.39%	31	35	88.57%	-0.83	-1.5
May-02	24	24	100.00%	0.00%	32	35	91.43%	-1.16	-1.7
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

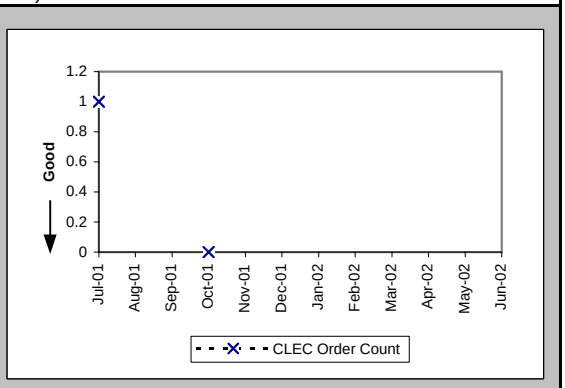
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	1	10.00		269	9	29.89	-0.33	-1.2
Aug-01					375	9	41.67		
Sep-01					304	4	76.00		
Oct-01	8	1	8.00		443	6	73.83	-0.68	-1.42
Nov-01					552	10	55.20		
Dec-01					648	6	108.00		
Jan-02					780	6	130.00		
Feb-02					743	8	92.88		
Mar-02					883	7	126.14		
Apr-02					1023	11	93.00		
May-02					1202	10	120.20		
Jun-02					1194	9	132.67		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

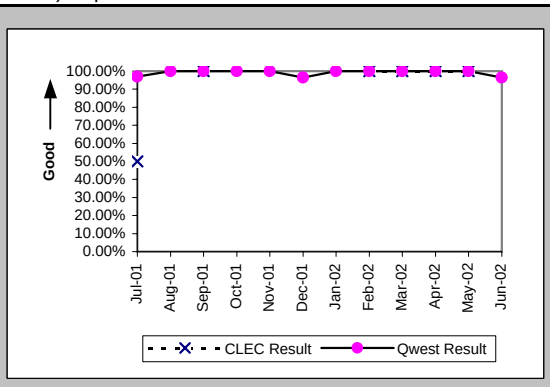
Date	CLEC Order Count
Jul-01	1
Aug-01	
Sep-01	
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

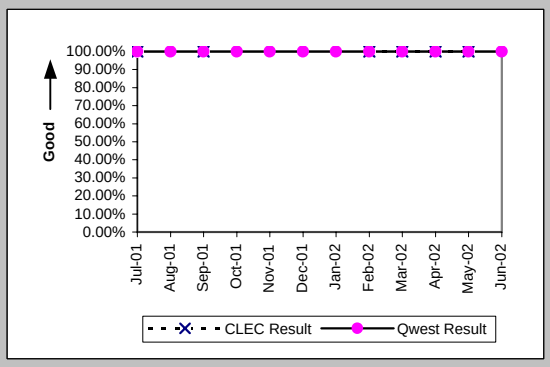
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	2	50.00%	50.00%	32	33	96.97%	1.65	0
Aug-01					57	57	100.00%		
Sep-01	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01					55	55	100.00%		
Nov-01					22	22	100.00%		
Dec-01					27	28	96.43%		
Jan-02					43	43	100.00%		
Feb-02	1	1	100.00%	0.00%	35	35	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	41	41	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jun-02					27	28	96.43%		



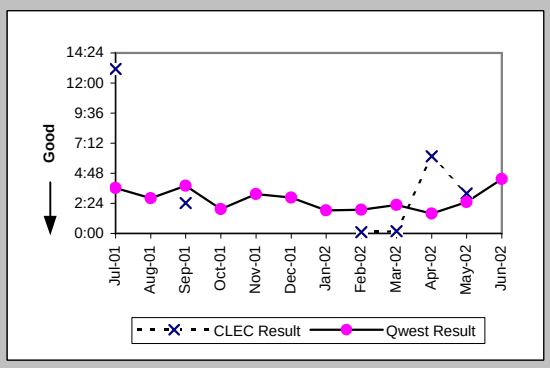
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	33	33	100.00%	N/A	N/A
Aug-01					57	57	100.00%		
Sep-01	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01					55	55	100.00%		
Nov-01					22	22	100.00%		
Dec-01					28	28	100.00%		
Jan-02					43	43	100.00%		
Feb-02	1	1	100.00%	0.00%	35	35	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	43	43	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jun-02					28	28	100.00%		



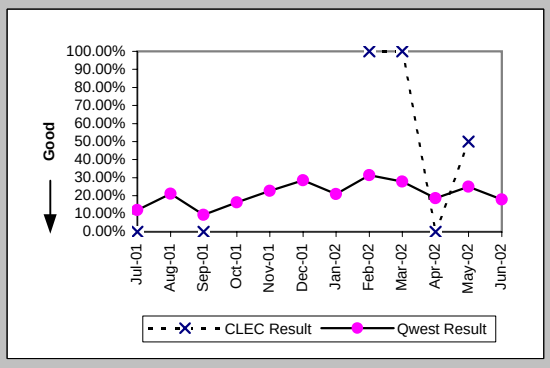
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	26:17	2	13:08	18:20	119:47	33	3:38	1.44	-0.12
Aug-01					160:42	57	2:49		
Sep-01	4:50	2	2:25	0:21	121:29	32	3:48	-0.45	-1.28
Oct-01					107:13	55	1:57		
Nov-01					69:12	22	3:09		
Dec-01					79:48	28	2:51		
Jan-02					79:12	43	1:51		
Feb-02	0:06	1	0:06		66:00	35	1:53	-0.82	-1.5
Mar-02	0:10	1	0:10		81:56	36	2:17	-0.7	-1.42
Apr-02	12:17	2	6:09	1:52	68:15	43	1:35	1.68	0.02
May-02	6:25	2	3:12	0:23	99:42	40	2:30	0.81	-0.51
Jun-02					121:09	28	4:20		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

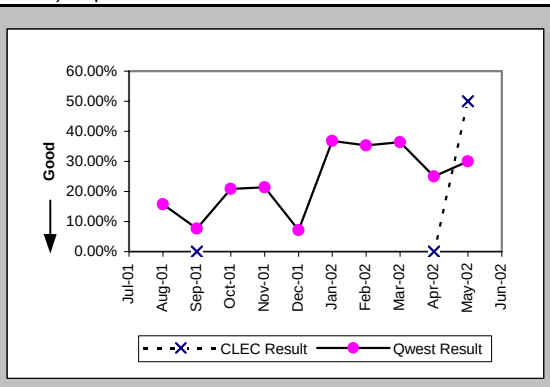
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	4	33	12.12%	-0.51	-1.31
Aug-01					12	57	21.05%		
Sep-01	0	2	0.00%	0.00%	3	32	9.38%	-0.44	-1.27
Oct-01					9	55	16.36%		
Nov-01					5	22	22.73%		
Dec-01					8	28	28.57%		
Jan-02					9	43	20.93%		
Feb-02	1	1	100.00%	0.00%	11	35	31.43%	0.99	-0.4
Mar-02	1	1	100.00%	0.00%	10	36	27.78%	1.07	-0.35
Apr-02	0	2	0.00%	0.00%	8	43	18.60%	-0.66	-1.4
May-02	1	2	50.00%	50.00%	10	40	25.00%	0.62	-0.62
Jun-02					5	28	17.86%		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

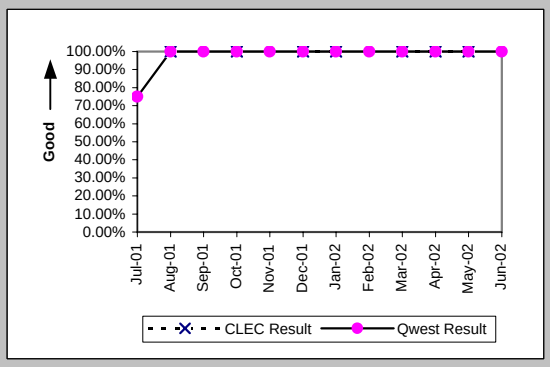
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					3	19	15.79%		
Sep-01	0	2	0.00%	0.00%	1	13	7.69%	-0.38	-1.23
Oct-01					5	24	20.83%		
Nov-01					3	14	21.43%		
Dec-01					1	14	7.14%		
Jan-02					7	19	36.84%		
Feb-02					6	17	35.29%		
Mar-02					8	22	36.36%		
Apr-02	0	1	0.00%	0.00%	5	20	25.00%	-0.56	-1.34
May-02	1	2	50.00%	50.00%	6	20	30.00%	0.43	-0.74
Jun-02									



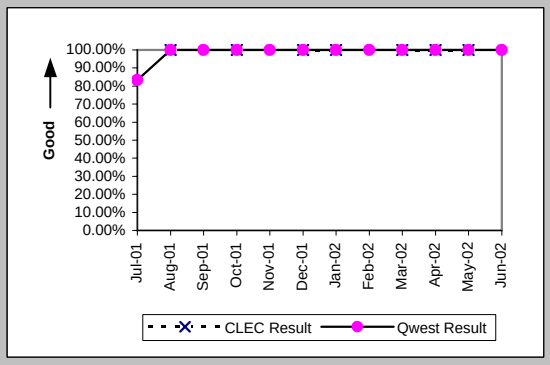
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9	12	75.00%		
Aug-01	3	3	100.00%	0.00%	11	11	100.00%	N/A	N/A
Sep-01					11	11	100.00%		
Oct-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Nov-01					6	6	100.00%		
Dec-01	4	4	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02					12	12	100.00%		
Mar-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jun-02					10	10	100.00%		



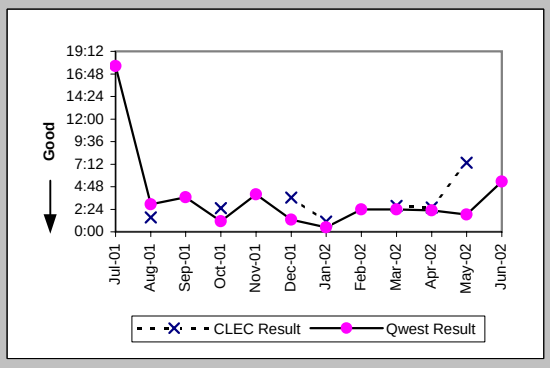
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					10	12	83.33%		
Aug-01	3	3	100.00%	0.00%	11	11	100.00%	N/A	N/A
Sep-01					11	11	100.00%		
Oct-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Nov-01					6	6	100.00%		
Dec-01	4	4	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02					12	12	100.00%		
Mar-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jun-02					10	10	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

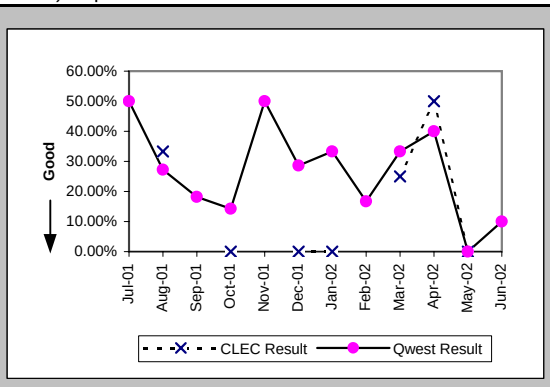
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					211:31	12	17:38		
Aug-01	4:33	3	1:31	1:19	32:03	11	2:55	-0.71	-1.43
Sep-01					40:30	11	3:41		
Oct-01	5:04	2	2:32	2:23	15:41	14	1:07	1.6	-0.03
Nov-01					23:49	6	3:58		
Dec-01	14:33	4	3:38	3:21	8:57	7	1:17	1.66	0.01
Jan-02	1:05	1	1:05		2:53	6	0:29	3.72	1.26
Feb-02					28:27	12	2:22		
Mar-02	11:05	4	2:46	2:18	7:11	3	2:24	0.8	-0.51
Apr-02	15:27	6	2:35	1:31	11:24	5	2:17	0.07	-0.96
May-02	14:42	2	7:21	5:34	12:56	7	1:51	2.1	0.27
Jun-02					53:30	10	5:21		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

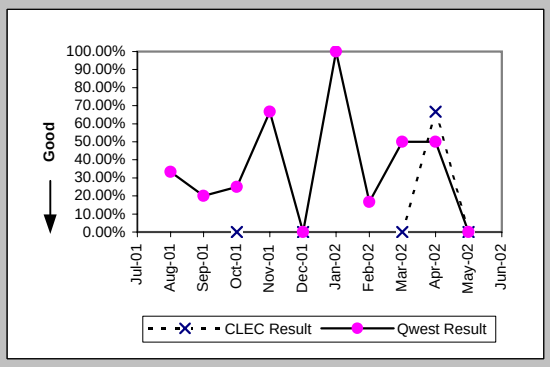
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	12	50.00%		
Aug-01	1	3	33.33%	47.14%	3	11	27.27%	0.09	-0.94
Sep-01					2	11	18.18%		
Oct-01	0	2	0.00%	0.00%	2	14	14.29%	-0.54	-1.33
Nov-01					3	6	50.00%		
Dec-01	0	4	0.00%	0.00%	2	7	28.57%	-1.01	-1.61
Jan-02	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Feb-02					2	12	16.67%		
Mar-02	1	4	25.00%	43.30%	1	3	33.33%	-0.23	-1.14
Apr-02	3	6	50.00%	50.00%	2	5	40.00%	0.18	-0.89
May-02	0	2	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jun-02					1	10	10.00%		



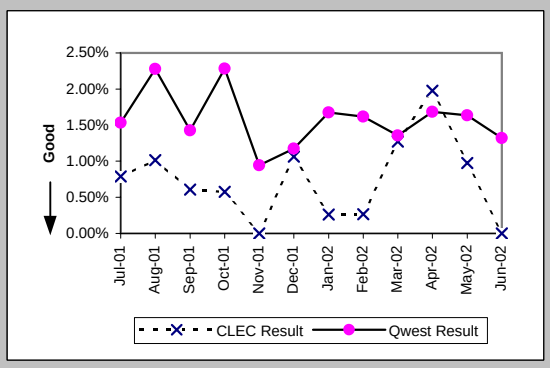
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					1	5	20.00%		
Oct-01	0	2	0.00%	0.00%	1	4	25.00%	-0.67	-1.41
Nov-01					2	3	66.67%		
Dec-01	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02					1	1	100.00%		
Feb-02					1	6	16.67%		
Mar-02	0	3	0.00%	0.00%	1	2	50.00%	-1.1	-1.67
Apr-02	2	3	66.67%	47.14%	1	2	50.00%	0.1	-0.94
May-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02									



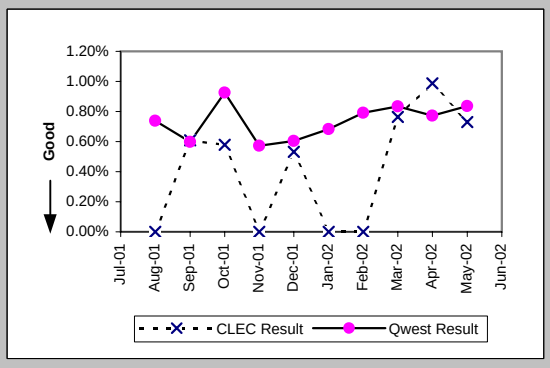
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	254	0.79%	8.84%	45	2934	1.53%	-0.93	-1.56
Aug-01	3	295	1.02%	10.03%	68	2984	2.28%	-1.39	-1.84
Sep-01	2	329	0.61%	7.77%	43	3010	1.43%	-1.19	-1.72
Oct-01	2	346	0.58%	7.58%	69	3022	2.28%	-2.01	-2.22
Nov-01	0	362	0.00%	0.00%	28	2968	0.94%	-1.75	-2.07
Dec-01	4	376	1.06%	10.26%	35	2977	1.18%	-0.19	-1.12
Jan-02	1	383	0.26%	5.10%	49	2924	1.68%	-2.03	-2.23
Feb-02	1	374	0.27%	5.16%	47	2907	1.62%	-1.95	-2.18
Mar-02	5	393	1.27%	11.21%	39	2876	1.36%	-0.13	-1.08
Apr-02	8	405	1.98%	13.92%	48	2852	1.68%	0.45	-0.72
May-02	4	411	0.97%	9.82%	47	2870	1.64%	-0.99	-1.6
Jun-02	0	423	0.00%	0.00%	38	2872	1.32%	-2.22	-2.35



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

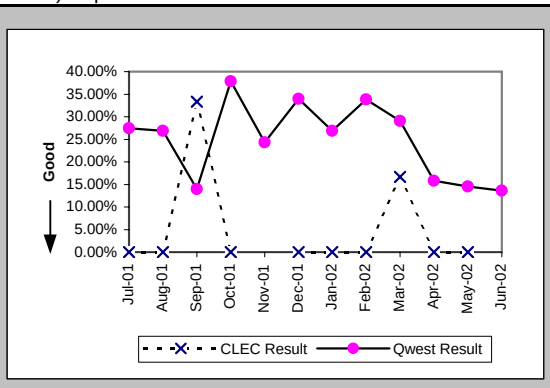
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	295	0.00%	0.00%	22	2984	0.74%	-1.41	-1.86
Sep-01	2	329	0.61%	7.77%	18	3010	0.60%	0.09	-0.95
Oct-01	2	346	0.58%	7.58%	28	3022	0.93%	-0.64	-1.39
Nov-01	0	362	0.00%	0.00%	17	2968	0.57%	-1.36	-1.83
Dec-01	2	376	0.53%	7.27%	18	2977	0.60%	-0.17	-1.1
Jan-02	0	383	0.00%	0.00%	20	2924	0.68%	-1.53	-1.93
Feb-02	0	374	0.00%	0.00%	23	2907	0.79%	-1.63	-1.99
Mar-02	3	393	0.76%	8.70%	24	2876	0.83%	-0.15	-1.09
Apr-02	4	405	0.99%	9.89%	22	2852	0.77%	0.49	-0.7
May-02	3	411	0.73%	8.51%	24	2870	0.84%	-0.22	-1.13
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

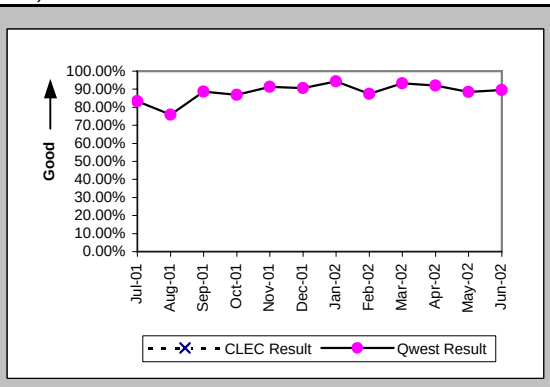
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	17	62	27.42%	-0.86	-1.52
Aug-01	0	3	0.00%	0.00%	25	93	26.88%	-1.03	-1.63
Sep-01	1	3	33.33%	47.14%	7	50	14.00%	0.74	-0.55
Oct-01	0	2	0.00%	0.00%	42	111	37.84%	-1.09	-1.66
Nov-01					9	37	24.32%		
Dec-01	0	4	0.00%	0.00%	18	53	33.96%	-1.38	-1.84
Jan-02	0	1	0.00%	0.00%	18	67	26.87%	-0.6	-1.37
Feb-02	0	1	0.00%	0.00%	24	71	33.80%	-0.71	-1.43
Mar-02	1	6	16.67%	37.27%	16	55	29.09%	-0.64	-1.39
Apr-02	0	8	0.00%	0.00%	9	57	15.79%	-1.15	-1.7
May-02	0	4	0.00%	0.00%	8	55	14.55%	-0.8	-1.48
Jun-02					6	44	13.64%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

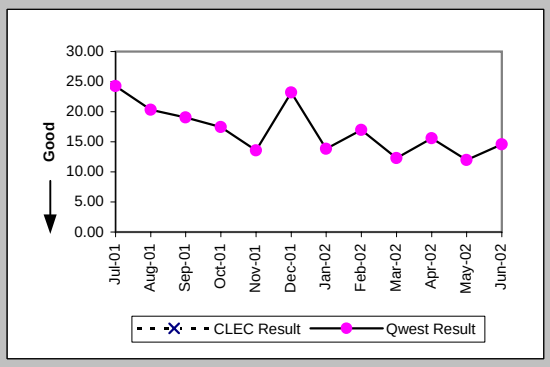
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					35	42	83.33%		
Aug-01					41	54	75.93%		
Sep-01					31	35	88.57%		
Oct-01					46	53	86.79%		
Nov-01					53	58	91.38%		
Dec-01					125	138	90.58%		
Jan-02					66	70	94.29%		
Feb-02					28	32	87.50%		
Mar-02					42	45	93.33%		
Apr-02					58	63	92.06%		
May-02					46	52	88.46%		
Jun-02					43	48	89.58%		



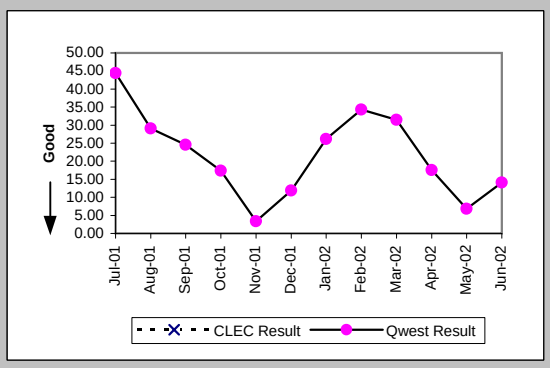
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1845	76	24.28		
Aug-01					1990	98	20.31		
Sep-01					1238	65	19.05		
Oct-01					1274	73	17.45		
Nov-01					1166	86	13.56		
Dec-01					3547	153	23.18		
Jan-02					1136	82	13.85		
Feb-02					662	39	16.97		
Mar-02					590	48	12.29		
Apr-02					921	59	15.61		
May-02					766	64	11.97		
Jun-02					1007	69	14.59		



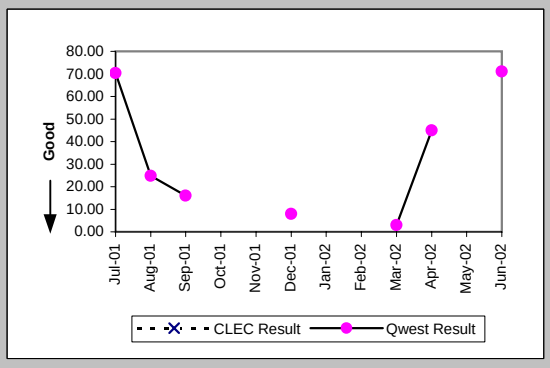
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					577	13	44.38		
Aug-01					523	18	29.06		
Sep-01					491	20	24.55		
Oct-01					278	16	17.38		
Nov-01					115	34	3.38		
Dec-01					155	13	11.92		
Jan-02					183	7	26.14		
Feb-02					206	6	34.33		
Mar-02					63	2	31.50		
Apr-02					123	7	17.57		
May-02					41	6	6.83		
Jun-02					127	9	14.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

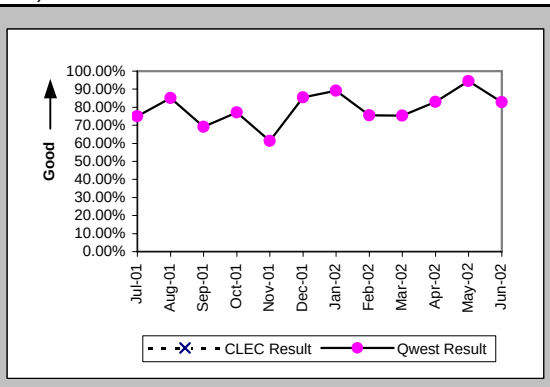
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					352	5	70.40		
Aug-01					149	6	24.83		
Sep-01					16	1	16.00		
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					45	1	45.00		
May-02									
Jun-02					71	1	71.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

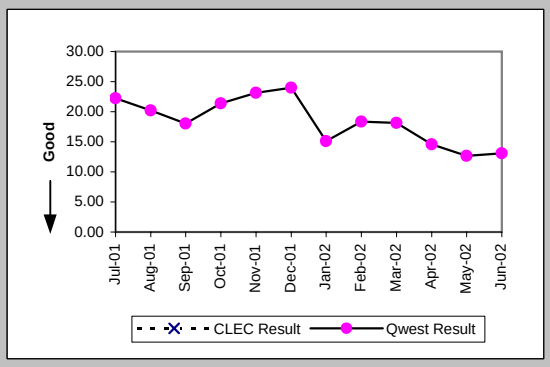
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					51	68	75.00%		
Aug-01					40	47	85.11%		
Sep-01					47	68	69.12%		
Oct-01					64	83	77.11%		
Nov-01					54	88	61.36%		
Dec-01					111	130	85.38%		
Jan-02					107	120	89.17%		
Feb-02					40	53	75.47%		
Mar-02					43	57	75.44%		
Apr-02					39	47	82.98%		
May-02					85	90	94.44%		
Jun-02					82	99	82.83%		



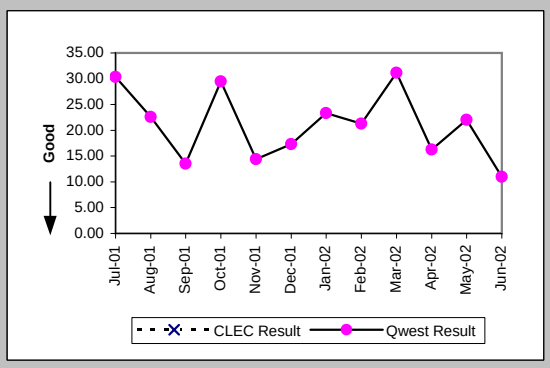
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2245	101	22.23		
Aug-01					1696	84	20.19		
Sep-01					2274	126	18.05		
Oct-01					2820	132	21.36		
Nov-01					2847	123	23.15		
Dec-01					3717	155	23.98		
Jan-02					2285	151	15.13		
Feb-02					1157	63	18.37		
Mar-02					1269	70	18.13		
Apr-02					788	54	14.59		
May-02					1293	102	12.68		
Jun-02					1451	111	13.07		



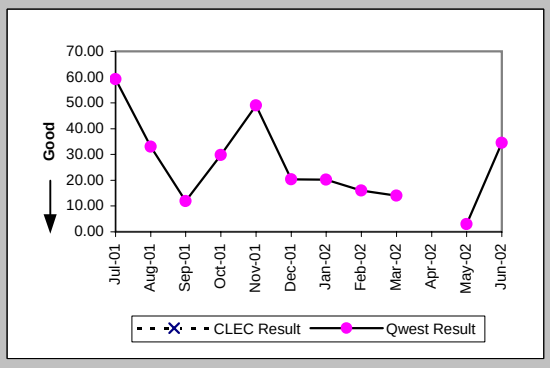
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					728	24	30.33		
Aug-01					339	15	22.60		
Sep-01					677	50	13.54		
Oct-01					1061	36	29.47		
Nov-01					894	62	14.42		
Dec-01					485	28	17.32		
Jan-02					397	17	23.35		
Feb-02					383	18	21.28		
Mar-02					436	14	31.14		
Apr-02					195	12	16.25		
May-02					154	7	22.00		
Jun-02					198	18	11.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

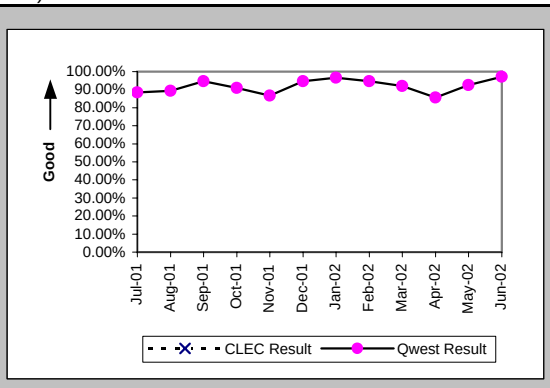
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					237	4	59.25		
Aug-01					132	4	33.00		
Sep-01					107	9	11.89		
Oct-01					238	8	29.75		
Nov-01					392	8	49.00		
Dec-01					61	3	20.33		
Jan-02					81	4	20.25		
Feb-02					16	1	16.00		
Mar-02					14	1	14.00		
Apr-02									
May-02					3	1	3.00		
Jun-02					69	2	34.50		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

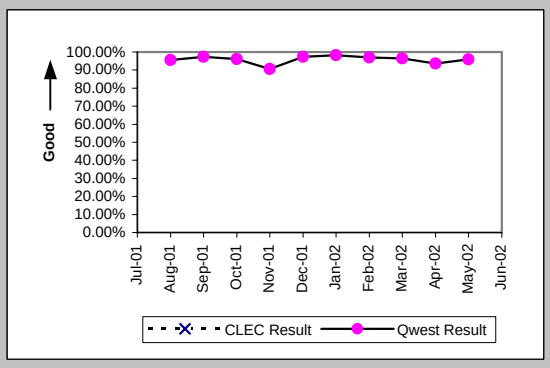
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					162	183	88.52%		
Aug-01					161	180	89.44%		
Sep-01					177	187	94.65%		
Oct-01					183	201	91.04%		
Nov-01					183	211	86.73%		
Dec-01					246	260	94.62%		
Jan-02					262	271	96.68%		
Feb-02					160	169	94.67%		
Mar-02					104	113	92.04%		
Apr-02					107	125	85.60%		
May-02					137	148	92.57%		
Jun-02					170	175	97.14%		



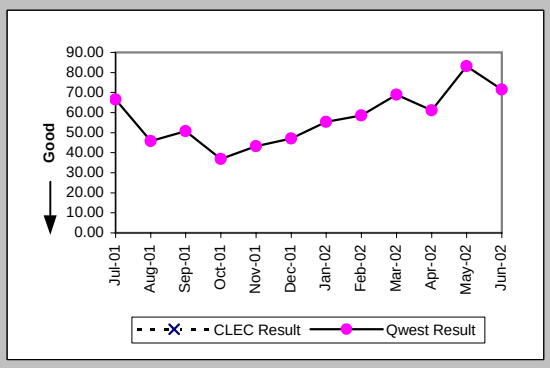
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					172	180	95.56%		
Sep-01					182	187	97.33%		
Oct-01					193	201	96.02%		
Nov-01					191	211	90.52%		
Dec-01					253	260	97.31%		
Jan-02					266	271	98.16%		
Feb-02					164	169	97.04%		
Mar-02					109	113	96.46%		
Apr-02					117	125	93.60%		
May-02					142	148	95.95%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

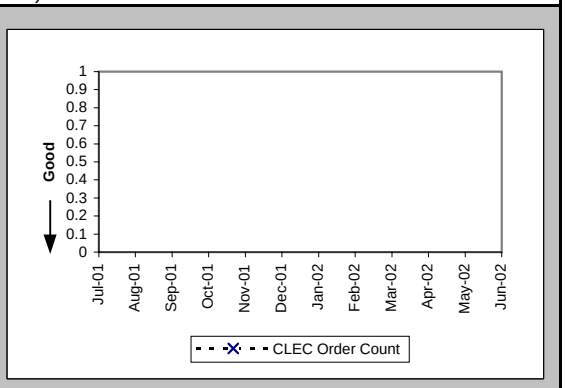
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2995	45	66.56		
Aug-01					3164	69	45.86		
Sep-01					3046	60	50.77		
Oct-01					1956	53	36.91		
Nov-01					1901	44	43.20		
Dec-01					517	11	47.00		
Jan-02					775	14	55.36		
Feb-02					996	17	58.59		
Mar-02					1241	18	68.94		
Apr-02					1587	26	61.04		
May-02					1830	22	83.18		
Jun-02					1788	25	71.52		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

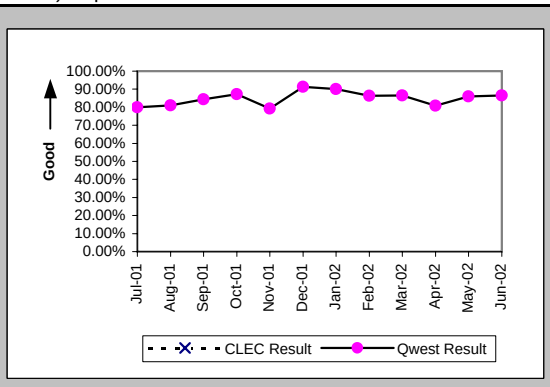
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

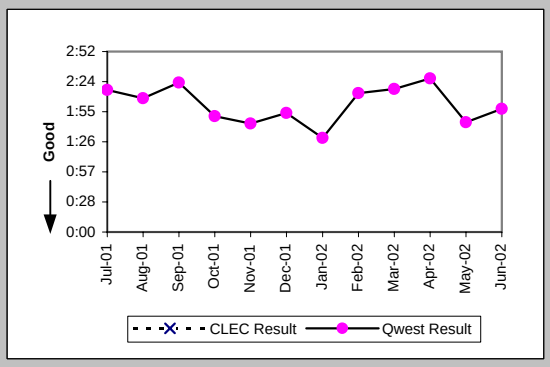
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	60	80.00%		
Aug-01					60	74	81.08%		
Sep-01					38	45	84.44%		
Oct-01					41	47	87.23%		
Nov-01					42	53	79.25%		
Dec-01					42	46	91.30%		
Jan-02					45	50	90.00%		
Feb-02					38	44	86.36%		
Mar-02					45	52	86.54%		
Apr-02					42	52	80.77%		
May-02					55	64	85.94%		
Jun-02					32	37	86.49%		



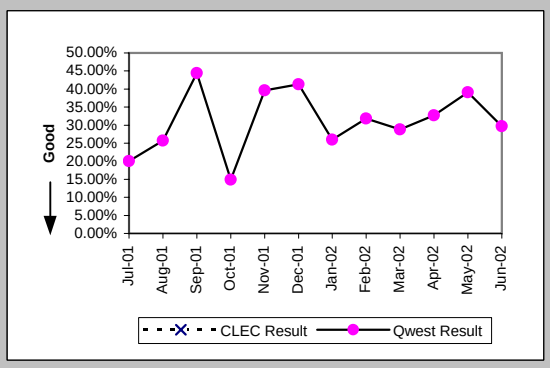
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					135:40	60	2:16		
Aug-01					158:09	74	2:08		
Sep-01					107:21	45	2:23		
Oct-01					87:06	47	1:51		
Nov-01					92:01	53	1:44		
Dec-01					87:47	46	1:54		
Jan-02					74:48	50	1:30		
Feb-02					97:23	44	2:13		
Mar-02					118:29	52	2:17		
Apr-02					127:05	52	2:27		
May-02					111:35	64	1:45		
Jun-02					72:58	37	1:58		



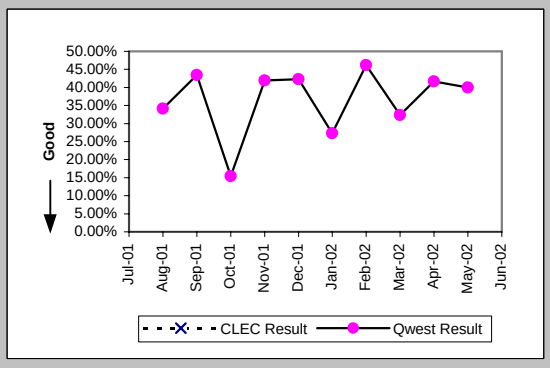
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	60	20.00%		
Aug-01					19	74	25.68%		
Sep-01					20	45	44.44%		
Oct-01					7	47	14.89%		
Nov-01					21	53	39.62%		
Dec-01					19	46	41.30%		
Jan-02					13	50	26.00%		
Feb-02					14	44	31.82%		
Mar-02					15	52	28.85%		
Apr-02					17	52	32.69%		
May-02					25	64	39.06%		
Jun-02					11	37	29.73%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

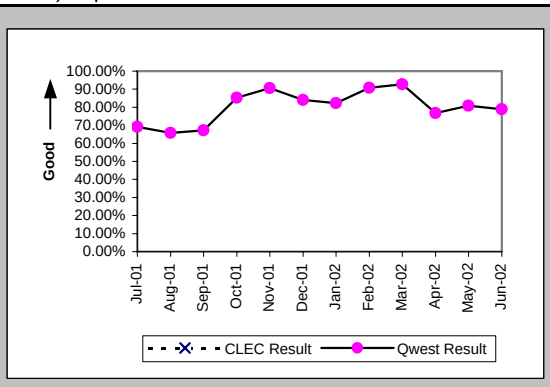
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	41	34.15%		
Sep-01					10	23	43.48%		
Oct-01					4	26	15.38%		
Nov-01					13	31	41.94%		
Dec-01					11	26	42.31%		
Jan-02					9	33	27.27%		
Feb-02					12	26	46.15%		
Mar-02					11	34	32.35%		
Apr-02					15	36	41.67%		
May-02					14	35	40.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

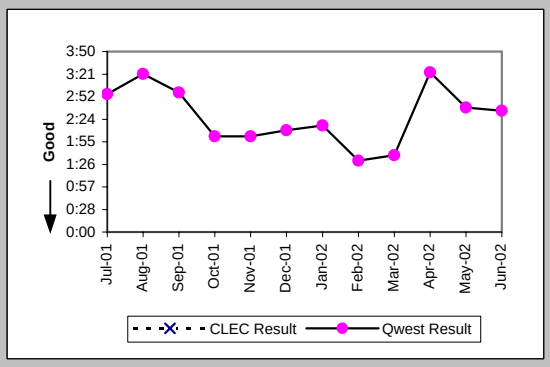
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	91	69.23%		
Aug-01					52	79	65.82%		
Sep-01					47	70	67.14%		
Oct-01					64	75	85.33%		
Nov-01					58	64	90.63%		
Dec-01					37	44	84.09%		
Jan-02					42	51	82.35%		
Feb-02					39	43	90.70%		
Mar-02					63	68	92.65%		
Apr-02					79	103	76.70%		
May-02					59	73	80.82%		
Jun-02					41	52	78.85%		



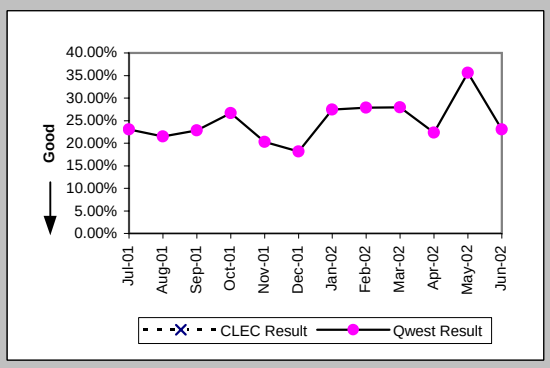
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					266:11	91	2:56		
Aug-01					265:55	79	3:22		
Sep-01					207:22	70	2:58		
Oct-01					151:55	75	2:02		
Nov-01					129:55	64	2:02		
Dec-01					95:27	44	2:10		
Jan-02					115:55	51	2:16		
Feb-02					65:30	43	1:31		
Mar-02					110:56	68	1:38		
Apr-02					349:32	103	3:24		
May-02					193:21	73	2:39		
Jun-02					134:42	52	2:35		



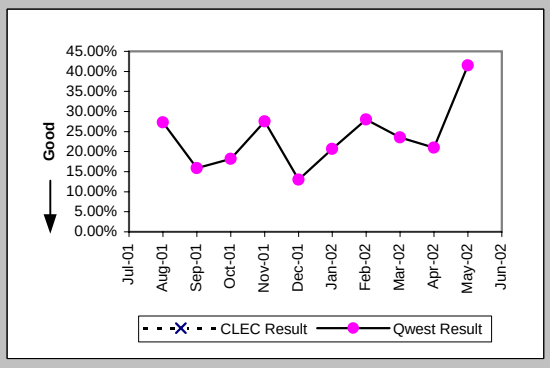
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	91	23.08%		
Aug-01					17	79	21.52%		
Sep-01					16	70	22.86%		
Oct-01					20	75	26.67%		
Nov-01					13	64	20.31%		
Dec-01					8	44	18.18%		
Jan-02					14	51	27.45%		
Feb-02					12	43	27.91%		
Mar-02					19	68	27.94%		
Apr-02					23	103	22.33%		
May-02					26	73	35.62%		
Jun-02					12	52	23.08%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

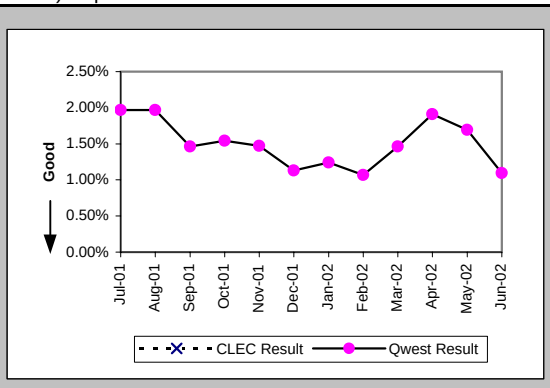
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	55	27.27%		
Sep-01					7	44	15.91%		
Oct-01					8	44	18.18%		
Nov-01					11	40	27.50%		
Dec-01					3	23	13.04%		
Jan-02					6	29	20.69%		
Feb-02					7	25	28.00%		
Mar-02					8	34	23.53%		
Apr-02					13	62	20.97%		
May-02					17	41	41.46%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

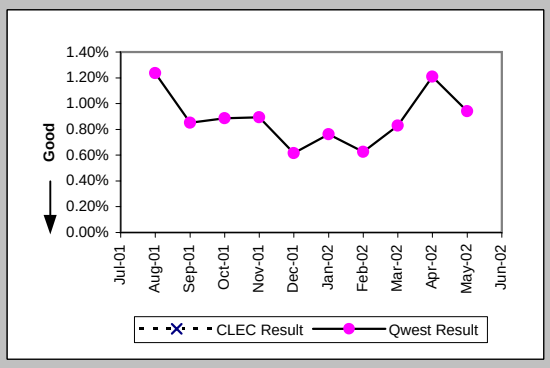
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					151	7677	1.97%		
Aug-01					153	7766	1.97%		
Sep-01					115	7869	1.46%		
Oct-01					122	7899	1.54%		
Nov-01					117	7945	1.47%		
Dec-01					90	7968	1.13%		
Jan-02					101	8133	1.24%		
Feb-02					87	8152	1.07%		
Mar-02					120	8196	1.46%		
Apr-02					155	8111	1.91%		
May-02					137	8081	1.70%		
Jun-02					89	8128	1.10%		



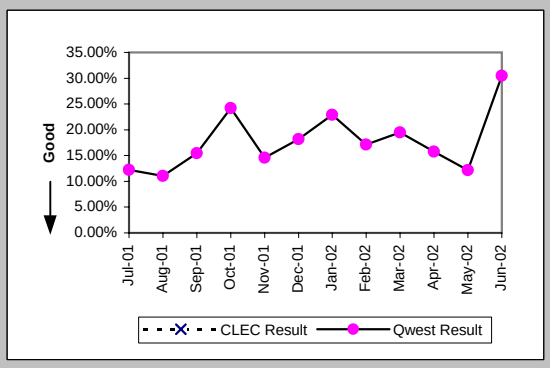
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					96	7766	1.24%		
Sep-01					67	7869	0.85%		
Oct-01					70	7899	0.89%		
Nov-01					71	7945	0.89%		
Dec-01					49	7968	0.62%		
Jan-02					62	8133	0.76%		
Feb-02					51	8152	0.63%		
Mar-02					68	8196	0.83%		
Apr-02					98	8111	1.21%		
May-02					76	8081	0.94%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

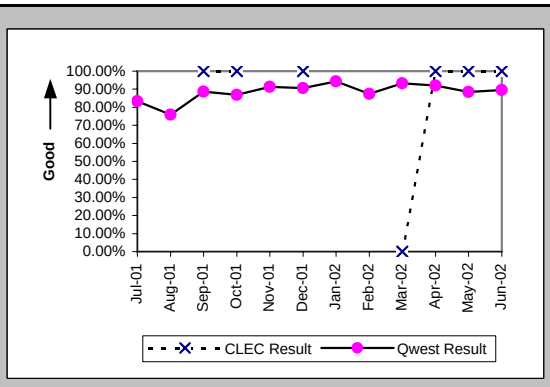
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	172	12.21%		
Aug-01					19	172	11.05%		
Sep-01					21	136	15.44%		
Oct-01					39	161	24.22%		
Nov-01					20	137	14.60%		
Dec-01					20	110	18.18%		
Jan-02					30	131	22.90%		
Feb-02					18	105	17.14%		
Mar-02					29	149	19.46%		
Apr-02					29	184	15.76%		
May-02					19	156	12.18%		
Jun-02					39	128	30.47%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

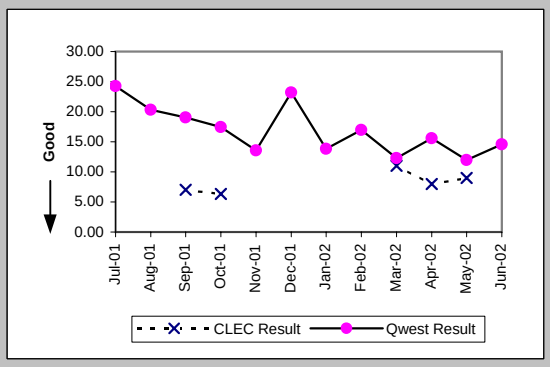
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					35	42	83.33%		
Aug-01					41	54	75.93%		
Sep-01	1	1	100.00%	0.00%	31	35	88.57%	-0.35	-1.22
Oct-01	5	5	100.00%	0.00%	46	53	86.79%	-0.83	-1.51
Nov-01					53	58	91.38%		
Dec-01	1	1	100.00%	0.00%	125	138	90.58%	-0.32	-1.2
Jan-02					66	70	94.29%		
Feb-02					28	32	87.50%		
Mar-02	0	2	0.00%	0.00%	42	45	93.33%	2.73	0.66
Apr-02	1	1	100.00%	0.00%	58	63	92.06%	-0.29	-1.18
May-02	2	2	100.00%	0.00%	46	52	88.46%	-0.5	-1.3
Jun-02	1	1	100.00%	0.00%	43	48	89.58%	-0.34	-1.21



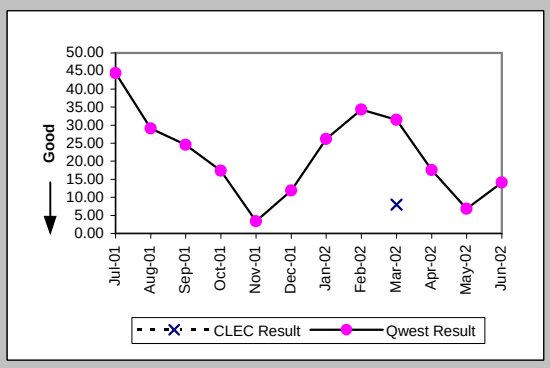
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1845	76	24.28		
Aug-01					1990	98	20.31		
Sep-01	7	1	7.00		1238	65	19.05	-0.57	-1.35
Oct-01	19	3	6.33	1.53	1274	73	17.45	-1.36	-1.83
Nov-01					1166	86	13.56		
Dec-01					3547	153	23.18		
Jan-02					1136	82	13.85		
Feb-02					662	39	16.97		
Mar-02	11	1	11.00		590	48	12.29	-0.13	-1.08
Apr-02	8	1	8.00		921	59	15.61	-0.54	-1.33
May-02	9	1	9.00		766	64	11.97	-0.47	-1.28
Jun-02					1007	69	14.59		



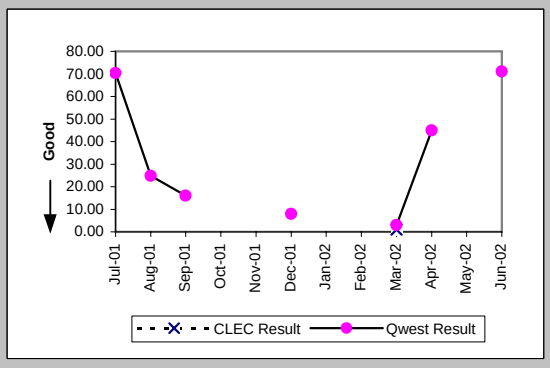
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					577	13	44.38		
Aug-01					523	18	29.06		
Sep-01					491	20	24.55		
Oct-01					278	16	17.38		
Nov-01					115	34	3.38		
Dec-01					155	13	11.92		
Jan-02					183	7	26.14		
Feb-02					206	6	34.33		
Mar-02	8	1	8.00		63	2	31.50	-0.94	-1.57
Apr-02					123	7	17.57		
May-02					41	6	6.83		
Jun-02					127	9	14.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

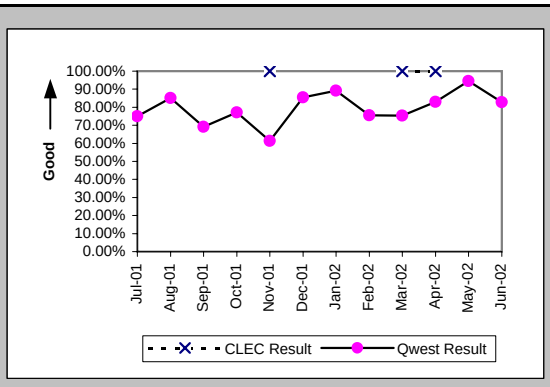
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					352	5	70.40		
Aug-01					149	6	24.83		
Sep-01					16	1	16.00		
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02	1	1	1.00		3	1	3.00		
Apr-02					45	1	45.00		
May-02									
Jun-02					71	1	71.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

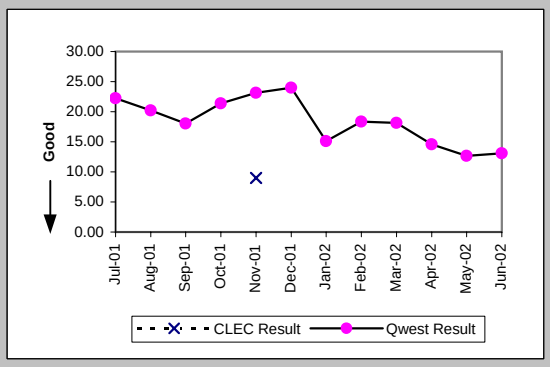
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					51	68	75.00%		
Aug-01					40	47	85.11%		
Sep-01					47	68	69.12%		
Oct-01					64	83	77.11%		
Nov-01	1	1	100.00%	0.00%	54	88	61.36%	-0.79	-1.48
Dec-01					111	130	85.38%		
Jan-02					107	120	89.17%		
Feb-02					40	53	75.47%		
Mar-02	1	1	100.00%	0.00%	43	57	75.44%	-0.57	-1.34
Apr-02	1	1	100.00%	0.00%	39	47	82.98%	-0.45	-1.27
May-02					85	90	94.44%		
Jun-02					82	99	82.83%		



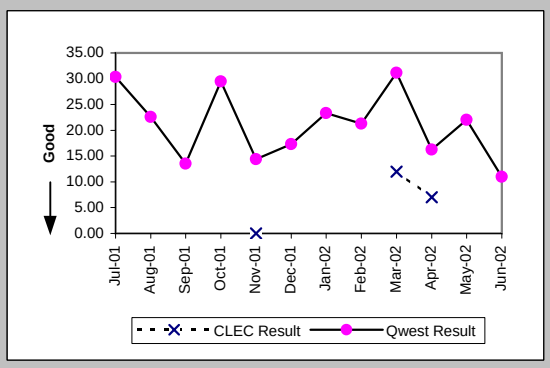
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2245	101	22.23		
Aug-01					1696	84	20.19		
Sep-01					2274	126	18.05		
Oct-01					2820	132	21.36		
Nov-01	18	2	9.00	0.00	2847	123	23.15	-0.81	-1.49
Dec-01					3717	155	23.98		
Jan-02					2285	151	15.13		
Feb-02					1157	63	18.37		
Mar-02					1269	70	18.13		
Apr-02					788	54	14.59		
May-02					1293	102	12.68		
Jun-02					1451	111	13.07		



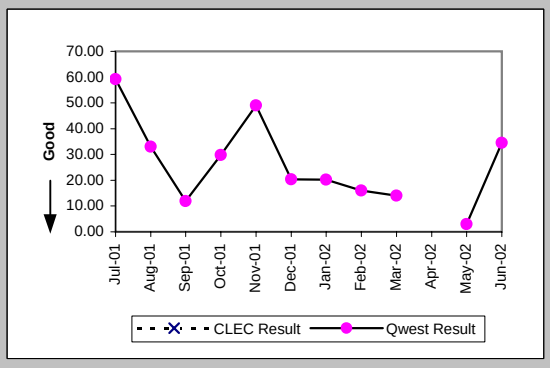
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					728	24	30.33		
Aug-01					339	15	22.60		
Sep-01					677	50	13.54		
Oct-01					1061	36	29.47		
Nov-01	0	2	0.00	0.00	894	62	14.42	-1.19	-1.72
Dec-01					485	28	17.32		
Jan-02					397	17	23.35		
Feb-02					383	18	21.28		
Mar-02	12	1	12.00		436	14	31.14	-0.73	-1.45
Apr-02	7	1	7.00		195	12	16.25	-0.55	-1.33
May-02					154	7	22.00		
Jun-02					198	18	11.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

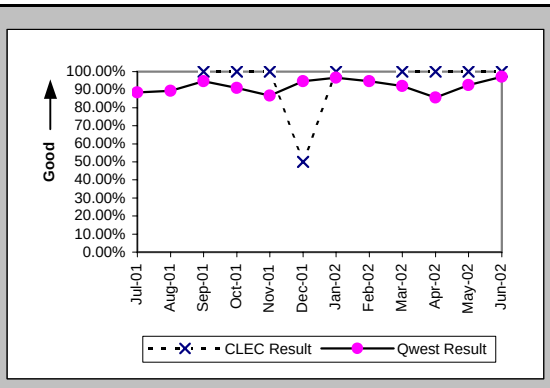
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					237	4	59.25		
Aug-01					132	4	33.00		
Sep-01					107	9	11.89		
Oct-01					238	8	29.75		
Nov-01					392	8	49.00		
Dec-01					61	3	20.33		
Jan-02					81	4	20.25		
Feb-02					16	1	16.00		
Mar-02					14	1	14.00		
Apr-02									
May-02					3	1	3.00		
Jun-02					69	2	34.50		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

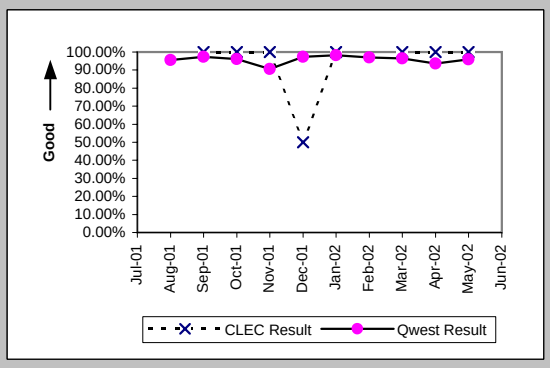
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					162	183	88.52%		
Aug-01					161	180	89.44%		
Sep-01	1	1	100.00%	0.00%	177	187	94.65%	-0.24	-1.14
Oct-01	4	4	100.00%	0.00%	183	201	91.04%	-0.62	-1.38
Nov-01	5	5	100.00%	0.00%	183	211	86.73%	-0.86	-1.53
Dec-01	1	2	50.00%	50.00%	246	260	94.62%	1.6	-0.03
Jan-02	1	1	100.00%	0.00%	262	271	96.68%	-0.18	-1.11
Feb-02					160	169	94.67%		
Mar-02	2	2	100.00%	0.00%	104	113	92.04%	-0.41	-1.25
Apr-02	4	4	100.00%	0.00%	107	125	85.60%	-0.81	-1.49
May-02	3	3	100.00%	0.00%	137	148	92.57%	-0.49	-1.3
Jun-02	2	2	100.00%	0.00%	170	175	97.14%	-0.24	-1.15



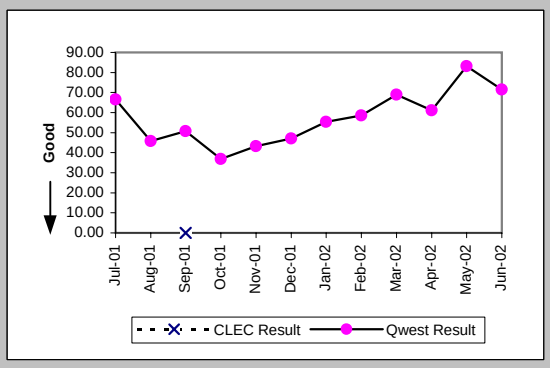
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					172	180	95.56%		
Sep-01	1	1	100.00%	0.00%	182	187	97.33%	-0.17	-1.1
Oct-01	4	4	100.00%	0.00%	193	201	96.02%	-0.4	-1.25
Nov-01	5	5	100.00%	0.00%	191	211	90.52%	-0.72	-1.43
Dec-01	1	2	50.00%	50.00%	253	260	97.31%	1.91	0.16
Jan-02	1	1	100.00%	0.00%	266	271	98.16%	-0.14	-1.08
Feb-02					164	169	97.04%		
Mar-02	2	2	100.00%	0.00%	109	113	96.46%	-0.27	-1.16
Apr-02	4	4	100.00%	0.00%	117	125	93.60%	-0.51	-1.31
May-02	3	3	100.00%	0.00%	142	148	95.95%	-0.35	-1.21
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

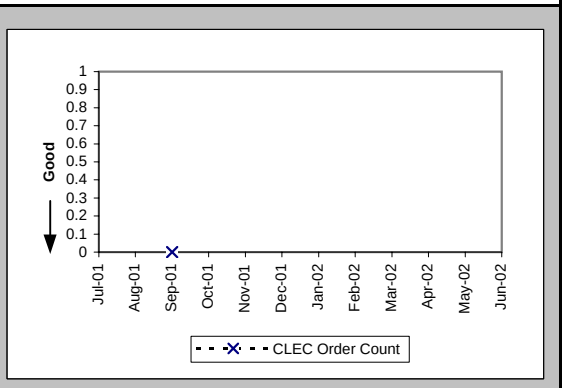
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2995	45	66.56		
Aug-01					3164	69	45.86		
Sep-01	0	1	0.00		3046	60	50.77	-0.71	-1.43
Oct-01					1956	53	36.91		
Nov-01					1901	44	43.20		
Dec-01					517	11	47.00		
Jan-02					775	14	55.36		
Feb-02					996	17	58.59		
Mar-02					1241	18	68.94		
Apr-02					1587	26	61.04		
May-02					1830	22	83.18		
Jun-02					1788	25	71.52		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

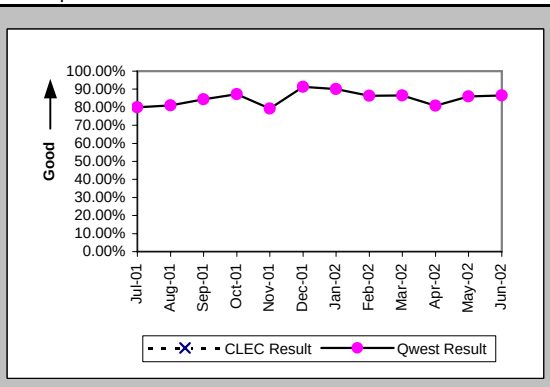
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

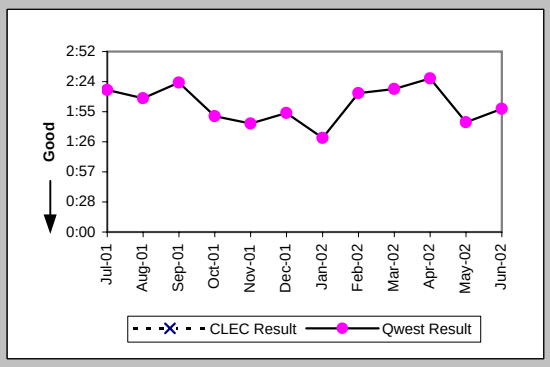
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					48	60	80.00%		
Aug-01					60	74	81.08%		
Sep-01					38	45	84.44%		
Oct-01					41	47	87.23%		
Nov-01					42	53	79.25%		
Dec-01					42	46	91.30%		
Jan-02					45	50	90.00%		
Feb-02					38	44	86.36%		
Mar-02					45	52	86.54%		
Apr-02					42	52	80.77%		
May-02					55	64	85.94%		
Jun-02					32	37	86.49%		



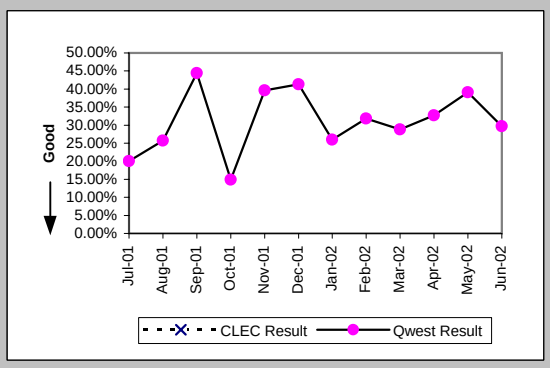
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					135:40	60	2:16		
Aug-01					158:09	74	2:08		
Sep-01					107:21	45	2:23		
Oct-01					87:06	47	1:51		
Nov-01					92:01	53	1:44		
Dec-01					87:47	46	1:54		
Jan-02					74:48	50	1:30		
Feb-02					97:23	44	2:13		
Mar-02					118:29	52	2:17		
Apr-02					127:05	52	2:27		
May-02					111:35	64	1:45		
Jun-02					72:58	37	1:58		



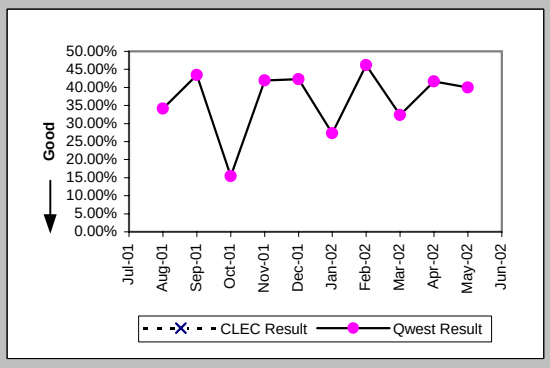
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					12	60	20.00%		
Aug-01					19	74	25.68%		
Sep-01					20	45	44.44%		
Oct-01					7	47	14.89%		
Nov-01					21	53	39.62%		
Dec-01					19	46	41.30%		
Jan-02					13	50	26.00%		
Feb-02					14	44	31.82%		
Mar-02					15	52	28.85%		
Apr-02					17	52	32.69%		
May-02					25	64	39.06%		
Jun-02					11	37	29.73%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

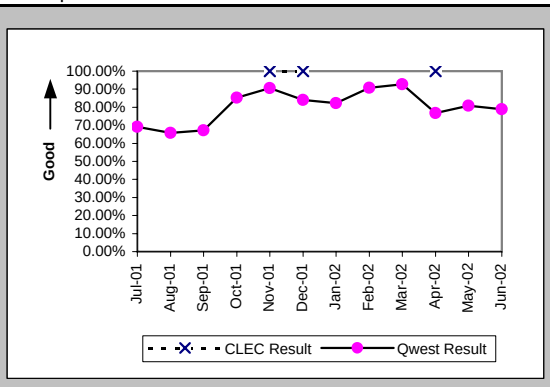
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					14	41	34.15%		
Sep-01					10	23	43.48%		
Oct-01					4	26	15.38%		
Nov-01					13	31	41.94%		
Dec-01					11	26	42.31%		
Jan-02					9	33	27.27%		
Feb-02					12	26	46.15%		
Mar-02					11	34	32.35%		
Apr-02					15	36	41.67%		
May-02					14	35	40.00%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

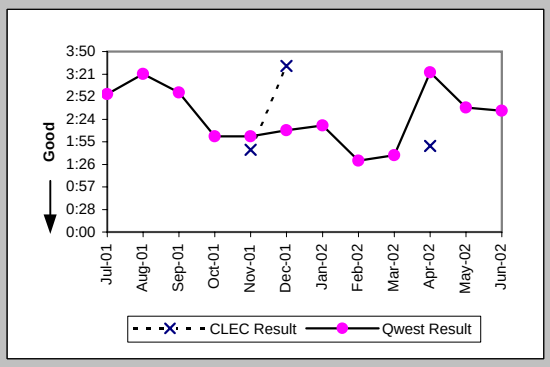
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	91	69.23%		
Aug-01					52	79	65.82%		
Sep-01					47	70	67.14%		
Oct-01					64	75	85.33%		
Nov-01	1	1	100.00%	0.00%	58	64	90.63%	-0.32	-1.19
Dec-01	1	1	100.00%	0.00%	37	44	84.09%	-0.43	-1.26
Jan-02					42	51	82.35%		
Feb-02					39	43	90.70%		
Mar-02					63	68	92.65%		
Apr-02	1	1	100.00%	0.00%	79	103	76.70%	-0.55	-1.33
May-02					59	73	80.82%		
Jun-02					41	52	78.85%		



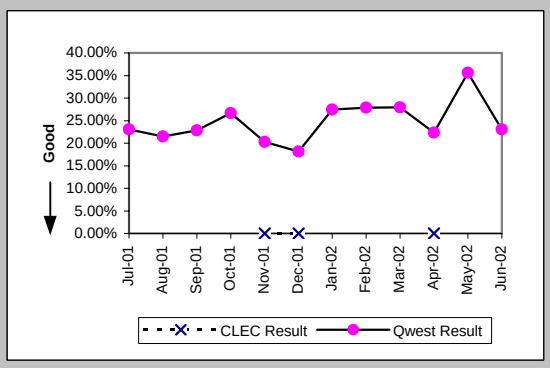
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					266:11	91	2:56		
Aug-01					265:55	79	3:22		
Sep-01					207:22	70	2:58		
Oct-01					151:55	75	2:02		
Nov-01	1:45	1	1:45		129:55	64	2:02	-0.15	-1.09
Dec-01	3:32	1	3:32		95:27	44	2:10	0.67	-0.6
Jan-02					115:55	51	2:16		
Feb-02					65:30	43	1:31		
Mar-02					110:56	68	1:38		
Apr-02	1:50	1	1:50		349:32	103	3:24	-0.21	-1.13
May-02					193:21	73	2:39		
Jun-02					134:42	52	2:35		



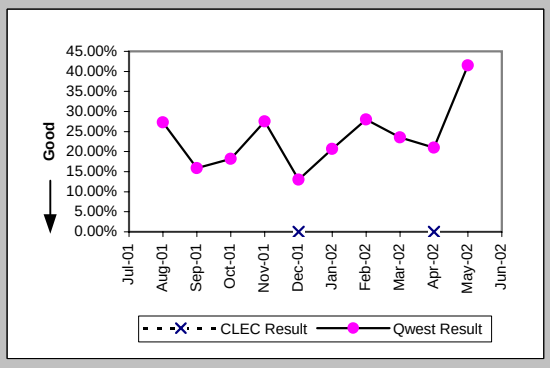
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					21	91	23.08%		
Aug-01					17	79	21.52%		
Sep-01					16	70	22.86%		
Oct-01					20	75	26.67%		
Nov-01	0	1	0.00%	0.00%	13	64	20.31%	-0.5	-1.3
Dec-01	0	1	0.00%	0.00%	8	44	18.18%	-0.47	-1.28
Jan-02					14	51	27.45%		
Feb-02					12	43	27.91%		
Mar-02					19	68	27.94%		
Apr-02	0	1	0.00%	0.00%	23	103	22.33%	-0.53	-1.32
May-02					26	73	35.62%		
Jun-02					12	52	23.08%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

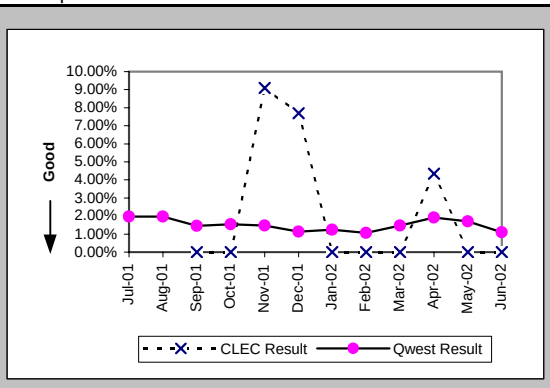
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					15	55	27.27%		
Sep-01					7	44	15.91%		
Oct-01					8	44	18.18%		
Nov-01					11	40	27.50%		
Dec-01	0	1	0.00%	0.00%	3	23	13.04%	-0.38	-1.23
Jan-02					6	29	20.69%		
Feb-02					7	25	28.00%		
Mar-02					8	34	23.53%		
Apr-02	0	1	0.00%	0.00%	13	62	20.97%	-0.51	-1.31
May-02					17	41	41.46%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

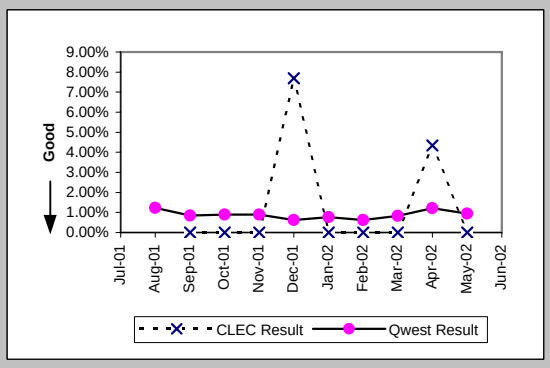
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					151	7677	1.97%		
Aug-01					153	7766	1.97%		
Sep-01	0	1	0.00%	0.00%	115	7869	1.46%	-0.12	-1.07
Oct-01	0	8	0.00%	0.00%	122	7899	1.54%	-0.35	-1.22
Nov-01	1	11	9.09%	28.75%	117	7945	1.47%	1.4	-0.15
Dec-01	1	13	7.69%	26.65%	90	7968	1.13%	1.45	-0.12
Jan-02	0	15	0.00%	0.00%	101	8133	1.24%	-0.43	-1.26
Feb-02	0	15	0.00%	0.00%	87	8152	1.07%	-0.4	-1.24
Mar-02	0	18	0.00%	0.00%	120	8196	1.46%	-0.52	-1.31
Apr-02	1	23	4.35%	20.39%	155	8111	1.91%	0.78	-0.52
May-02	0	25	0.00%	0.00%	137	8081	1.70%	-0.66	-1.4
Jun-02	0	25	0.00%	0.00%	89	8128	1.10%	-0.53	-1.32



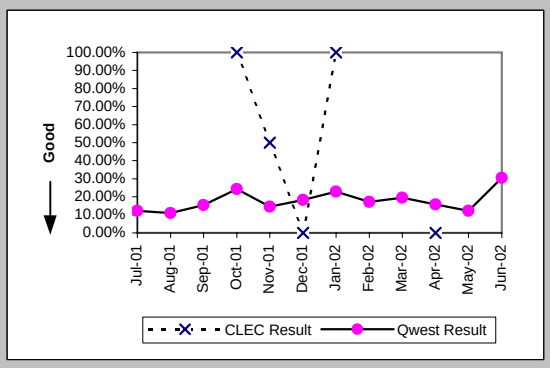
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					96	7766	1.24%		
Sep-01	0	1	0.00%	0.00%	67	7869	0.85%	-0.09	-1.06
Oct-01	0	8	0.00%	0.00%	70	7899	0.89%	-0.27	-1.16
Nov-01	0	11	0.00%	0.00%	71	7945	0.89%	-0.31	-1.19
Dec-01	1	13	7.69%	26.65%	49	7968	0.62%	1.76	0.07
Jan-02	0	15	0.00%	0.00%	62	8133	0.76%	-0.34	-1.21
Feb-02	0	15	0.00%	0.00%	51	8152	0.63%	-0.31	-1.19
Mar-02	0	18	0.00%	0.00%	68	8196	0.83%	-0.39	-1.24
Apr-02	1	23	4.35%	20.39%	98	8111	1.21%	1.09	-0.34
May-02	0	25	0.00%	0.00%	76	8081	0.94%	-0.49	-1.3
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

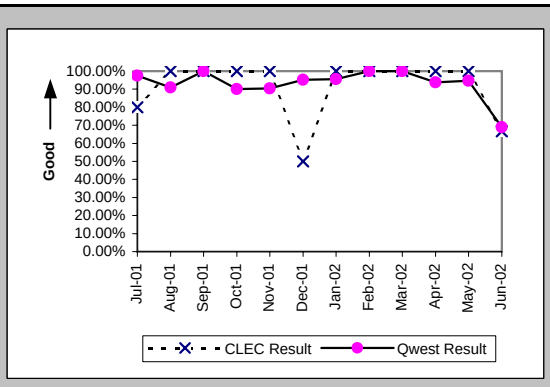
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					21	172	12.21%		
Aug-01					19	172	11.05%		
Sep-01					21	136	15.44%		
Oct-01	1	1	100.00%	0.00%	39	161	24.22%	1.17	-0.29
Nov-01	1	2	50.00%	50.00%	20	137	14.60%	1.04	-0.37
Dec-01	0	1	0.00%	0.00%	20	110	18.18%	-0.47	-1.29
Jan-02	1	1	100.00%	0.00%	30	131	22.90%	1.21	-0.27
Feb-02					18	105	17.14%		
Mar-02					29	149	19.46%		
Apr-02	0	1	0.00%	0.00%	29	184	15.76%	-0.43	-1.26
May-02					19	156	12.18%		
Jun-02					39	128	30.47%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

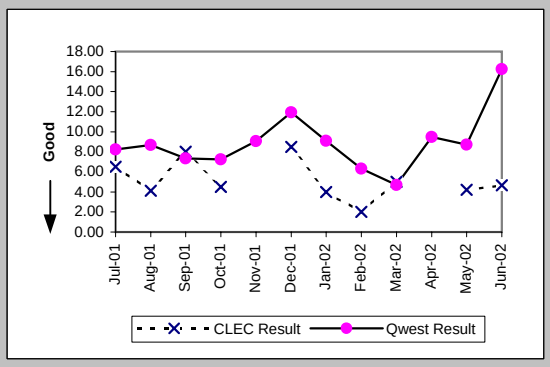
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	5	80.00%	40.00%	40	41	97.56%	1.27	-0.23
Aug-01	8	8	100.00%	0.00%	20	22	90.91%	-0.77	-1.47
Sep-01	2	2	100.00%	0.00%	17	17	100.00%	N/A	N/A
Oct-01	4	4	100.00%	0.00%	18	20	90.00%	-0.61	-1.37
Nov-01	1	1	100.00%	0.00%	19	21	90.48%	-0.32	-1.19
Dec-01	1	2	50.00%	50.00%	20	21	95.24%	1.42	-0.14
Jan-02	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Feb-02	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	18	18	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	15	16	93.75%	-0.41	-1.25
May-02	6	6	100.00%	0.00%	18	19	94.74%	-0.5	-1.31
Jun-02	2	3	66.67%	47.14%	20	29	68.97%	0.03	-0.98



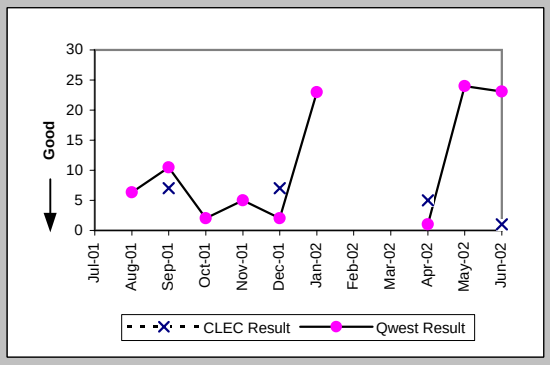
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	26	4	6.50	3.70	354	43	8.23	-0.68	-1.41
Aug-01	33	8	4.12	1.13	182	21	8.67	-1.41	-1.86
Sep-01	16	2	8.00	7.07	132	18	7.33	0.2	-0.88
Oct-01	18	4	4.50	0.58	138	19	7.26	-1.21	-1.74
Nov-01					181	20	9.05		
Dec-01	17	2	8.50	6.36	203	17	11.94	-0.18	-1.11
Jan-02	4	1	4.00		191	21	9.10	-0.49	-1.3
Feb-02	2	1	2.00		76	12	6.33	-0.87	-1.53
Mar-02	5	1	5.00		75	16	4.69	0.45	-0.73
Apr-02					142	15	9.47		
May-02	21	5	4.20	1.10	148	17	8.71	-1	-1.61
Jun-02	14	3	4.67	0.58	455	28	16.25	-1.18	-1.72



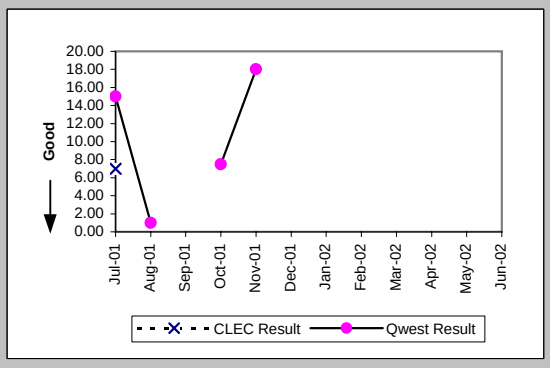
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					19	3	6.33		
Sep-01	14	2	7.00	1.41	21	2	10.50	-0.33	-1.2
Oct-01					2	1	2.00		
Nov-01					10	2	5.00		
Dec-01	7	1	7.00		2	1	2.00		
Jan-02					46	2	23.00		
Feb-02									
Mar-02									
Apr-02	5	1	5.00		1	1	1.00		
May-02					24	1	24.00		
Jun-02	1	1	1.00		208	9	23.11	-1.39	-1.85



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

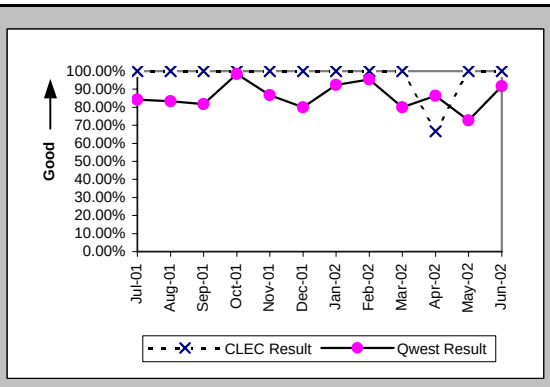
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	1	7.00		15	1	15.00		
Aug-01					1	1	1.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					18	1	18.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

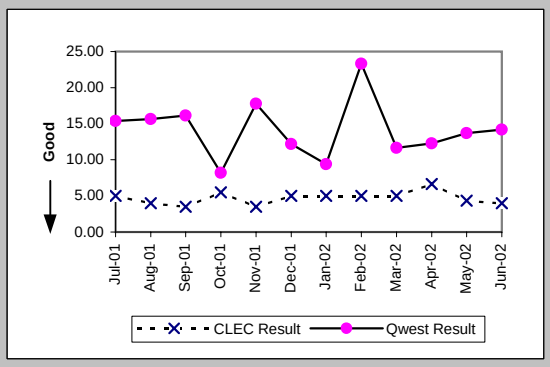
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
Aug-01	2	2	100.00%	0.00%	15	18	83.33%	-0.6	-1.36
Sep-01	3	3	100.00%	0.00%	18	22	81.82%	-0.77	-1.47
Oct-01	3	3	100.00%	0.00%	64	65	98.46%	-0.21	-1.13
Nov-01	2	2	100.00%	0.00%	13	15	86.67%	-0.52	-1.32
Dec-01	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29
Jan-02	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Feb-02	2	2	100.00%	0.00%	83	87	95.40%	-0.31	-1.19
Mar-02	2	2	100.00%	0.00%	8	10	80.00%	-0.65	-1.39
Apr-02	2	3	66.67%	47.14%	19	22	86.36%	0.69	-0.58
May-02	3	3	100.00%	0.00%	8	11	72.73%	-0.94	-1.57
Jun-02	3	3	100.00%	0.00%	22	24	91.67%	-0.49	-1.3



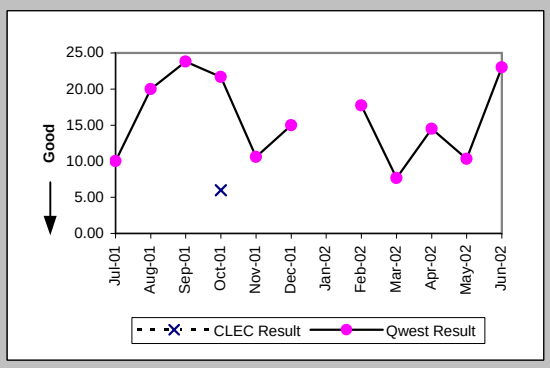
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	2	5.00	0.00	246	16	15.38	-1.28	-1.78
Aug-01	12	3	4.00	1.73	344	22	15.64	-1.5	-1.91
Sep-01	7	2	3.50	2.12	323	20	16.15	-1.06	-1.64
Oct-01	22	4	5.50	3.87	516	63	8.19	-0.74	-1.45
Nov-01	7	2	3.50	2.12	338	19	17.79	-1.4	-1.85
Dec-01	5	1	5.00		183	15	12.20	-0.75	-1.46
Jan-02	5	1	5.00		122	13	9.38	-1.04	-1.63
Feb-02	5	1	5.00		2005	86	23.31	-2.35	-2.43
Mar-02	10	2	5.00	0.00	128	11	11.64	-1.33	-1.81
Apr-02	20	3	6.67	2.89	246	20	12.30	-0.94	-1.57
May-02	13	3	4.33	1.15	137	10	13.70	-2.45	-2.49
Jun-02	12	3	4.00	0.00	340	24	14.17	-1.48	-1.9



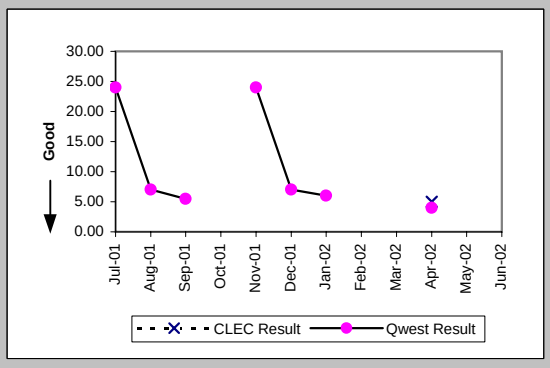
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					30	3	10.00		
Aug-01					100	5	20.00		
Sep-01					119	5	23.80		
Oct-01	6	1	6.00		65	3	21.67	-1.07	-1.65
Nov-01					53	5	10.60		
Dec-01					60	4	15.00		
Jan-02									
Feb-02					71	4	17.75		
Mar-02					23	3	7.67		
Apr-02					29	2	14.50		
May-02					31	3	10.33		
Jun-02					46	2	23.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

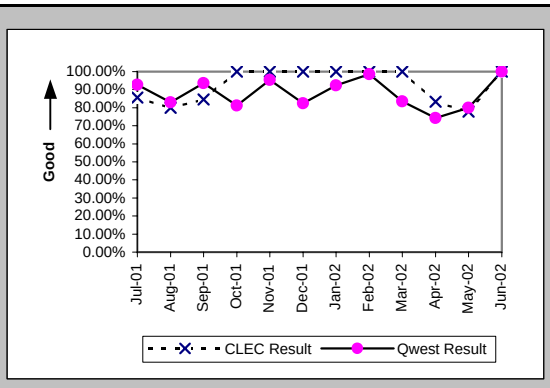
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					48	2	24.00		
Aug-01					7	1	7.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					24	1	24.00		
Dec-01					7	1	7.00		
Jan-02					6	1	6.00		
Feb-02									
Mar-02									
Apr-02	5	1	5.00		4	1	4.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

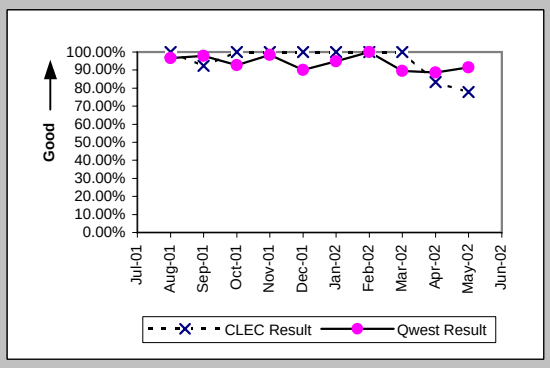
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	7	85.71%	34.99%	64	69	92.75%	0.58	-0.65
Aug-01	8	10	80.00%	40.00%	49	59	83.05%	0.24	-0.85
Sep-01	11	13	84.62%	36.08%	44	47	93.62%	0.94	-0.43
Oct-01	12	12	100.00%	0.00%	56	69	81.16%	-1.54	-1.94
Nov-01	8	8	100.00%	0.00%	63	66	95.45%	-0.58	-1.35
Dec-01	5	5	100.00%	0.00%	33	40	82.50%	-0.97	-1.59
Jan-02	3	3	100.00%	0.00%	36	39	92.31%	-0.48	-1.29
Feb-02	4	4	100.00%	0.00%	70	71	98.59%	-0.23	-1.14
Mar-02	5	5	100.00%	0.00%	56	67	83.58%	-0.96	-1.58
Apr-02	5	6	83.33%	37.27%	26	35	74.29%	-0.47	-1.28
May-02	7	9	77.78%	41.57%	28	35	80.00%	0.13	-0.92
Jun-02	8	8	100.00%	0.00%	43	43	100.00%	N/A	N/A



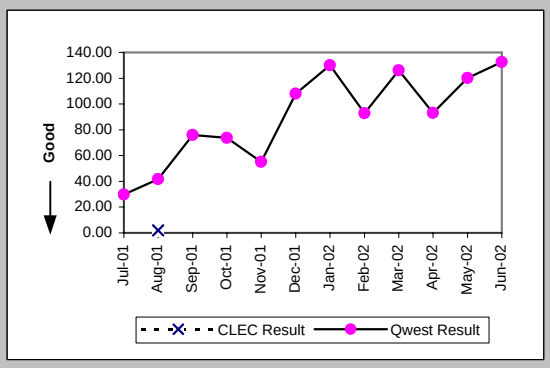
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10	10	100.00%	0.00%	57	59	96.61%	-0.55	-1.33
Sep-01	12	13	92.31%	26.65%	46	47	97.87%	0.77	-0.53
Oct-01	12	12	100.00%	0.00%	64	69	92.75%	-0.89	-1.54
Nov-01	8	8	100.00%	0.00%	65	66	98.48%	-0.33	-1.2
Dec-01	5	5	100.00%	0.00%	36	40	90.00%	-0.7	-1.43
Jan-02	3	3	100.00%	0.00%	37	39	94.87%	-0.39	-1.24
Feb-02	4	4	100.00%	0.00%	71	71	100.00%	N/A	N/A
Mar-02	5	5	100.00%	0.00%	60	67	89.55%	-0.74	-1.45
Apr-02	5	6	83.33%	37.27%	31	35	88.57%	0.31	-0.81
May-02	7	9	77.78%	41.57%	32	35	91.43%	1.03	-0.38
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

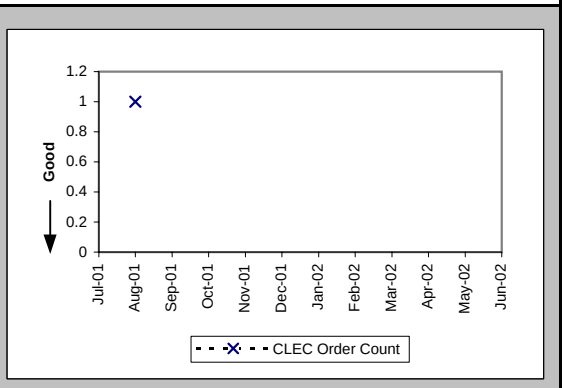
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					269	9	29.89		
Aug-01	2	1	2.00		375	9	41.67	-0.59	-1.36
Sep-01					304	4	76.00		
Oct-01					443	6	73.83		
Nov-01					552	10	55.20		
Dec-01					648	6	108.00		
Jan-02					780	6	130.00		
Feb-02					743	8	92.88		
Mar-02					883	7	126.14		
Apr-02					1023	11	93.00		
May-02					1202	10	120.20		
Jun-02					1194	9	132.67		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

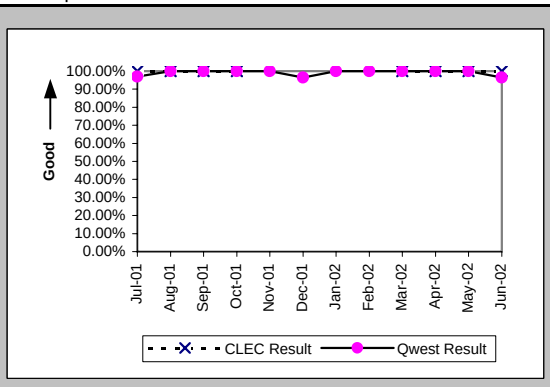
Date	CLEC Order Count
Jul-01	
Aug-01	1
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

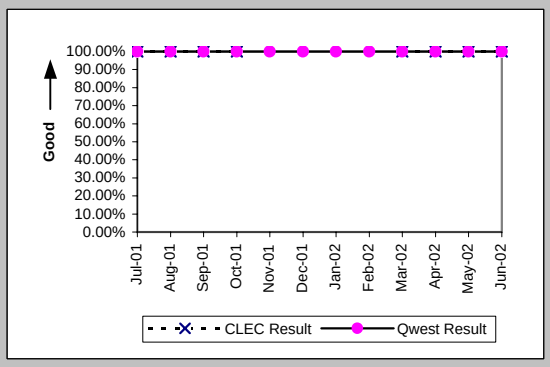
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	32	33	96.97%	-0.17	-1.11
Aug-01	2	2	100.00%	0.00%	57	57	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01	3	3	100.00%	0.00%	55	55	100.00%	N/A	N/A
Nov-01					22	22	100.00%		
Dec-01					27	28	96.43%		
Jan-02					43	43	100.00%		
Feb-02					35	35	100.00%		
Mar-02	1	1	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	41	41	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	27	28	96.43%	-0.19	-1.11



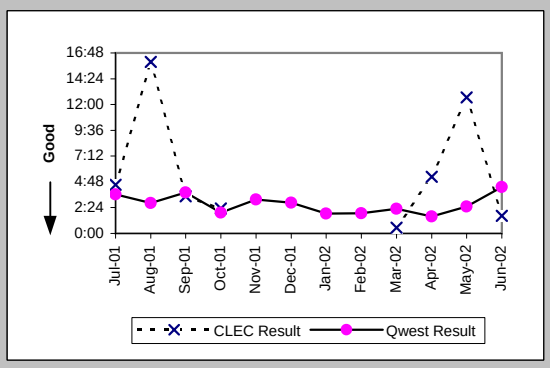
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	33	33	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	57	57	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01	3	3	100.00%	0.00%	55	55	100.00%	N/A	N/A
Nov-01					22	22	100.00%		
Dec-01					28	28	100.00%		
Jan-02					43	43	100.00%		
Feb-02					35	35	100.00%		
Mar-02	1	1	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	28	28	100.00%	N/A	N/A



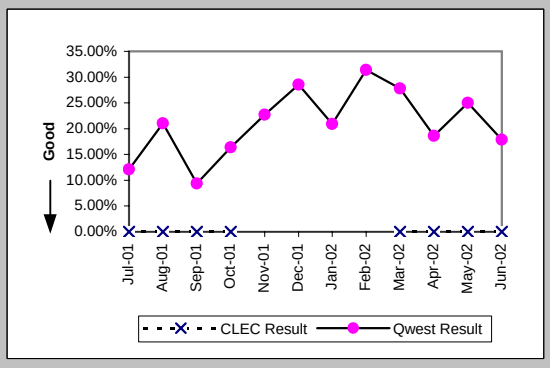
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4:32	1	4:32		119:47	33	3:38	0.6	-0.63
Aug-01	31:57	2	15:58	5:20	160:42	57	2:49	3.72	1.26
Sep-01	3:28	1	3:28		121:29	32	3:48	-0.08	-1.05
Oct-01	6:56	3	2:19	1:14	107:13	55	1:57	0.52	-0.68
Nov-01					69:12	22	3:09		
Dec-01					79:48	28	2:51		
Jan-02					79:12	43	1:51		
Feb-02					66:00	35	1:53		
Mar-02	0:33	1	0:33		81:56	36	2:17	-0.57	-1.35
Apr-02	5:17	1	5:17		68:15	43	1:35	1.74	0.06
May-02	12:39	1	12:39		99:42	40	2:30	1.72	0.04
Jun-02	1:39	1	1:39		121:09	28	4:20	-0.41	-1.25



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

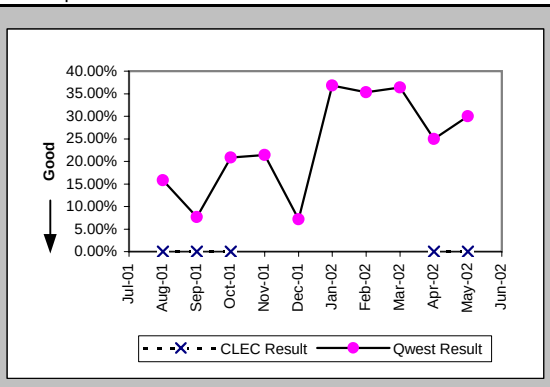
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	4	33	12.12%	-0.37	-1.22
Aug-01	0	2	0.00%	0.00%	12	57	21.05%	-0.72	-1.44
Sep-01	0	1	0.00%	0.00%	3	32	9.38%	-0.32	-1.19
Oct-01	0	3	0.00%	0.00%	9	55	16.36%	-0.75	-1.45
Nov-01					5	22	22.73%		
Dec-01					8	28	28.57%		
Jan-02					9	43	20.93%		
Feb-02					11	35	31.43%		
Mar-02	0	1	0.00%	0.00%	10	36	27.78%	-0.61	-1.37
Apr-02	0	1	0.00%	0.00%	8	43	18.60%	-0.47	-1.29
May-02	0	1	0.00%	0.00%	10	40	25.00%	-0.57	-1.35
Jun-02	0	1	0.00%	0.00%	5	28	17.86%	-0.46	-1.28



Checklist #4 - Unbundled Loop - ISDN Capable Repair

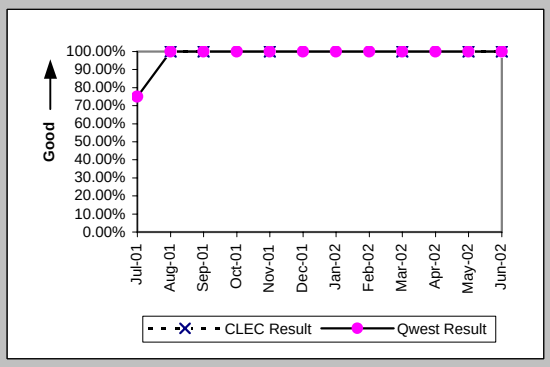
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Sep-01	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
Oct-01	0	2	0.00%	0.00%	5	24	20.83%	-0.7	-1.42
Nov-01					3	14	21.43%		
Dec-01					1	14	7.14%		
Jan-02					7	19	36.84%		
Feb-02					6	17	35.29%		
Mar-02					8	22	36.36%		
Apr-02	0	1	0.00%	0.00%	5	20	25.00%	-0.56	-1.34
May-02	0	1	0.00%	0.00%	6	20	30.00%	-0.64	-1.39
Jun-02									



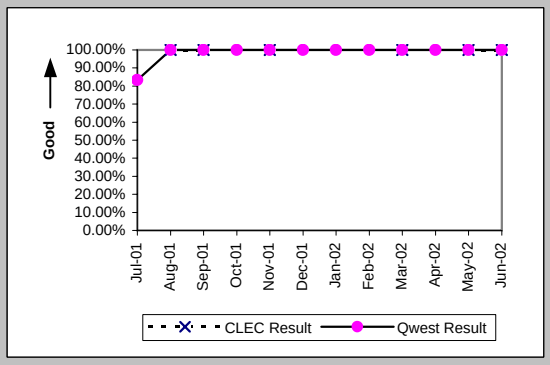
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9	12	75.00%		
Aug-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Oct-01					14	14	100.00%		
Nov-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					12	12	100.00%		
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A



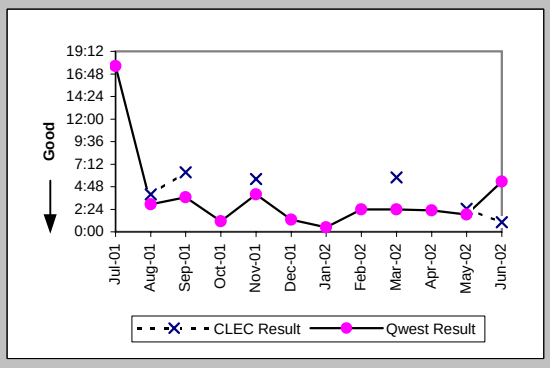
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					10	12	83.33%		
Aug-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Oct-01					14	14	100.00%		
Nov-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					12	12	100.00%		
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

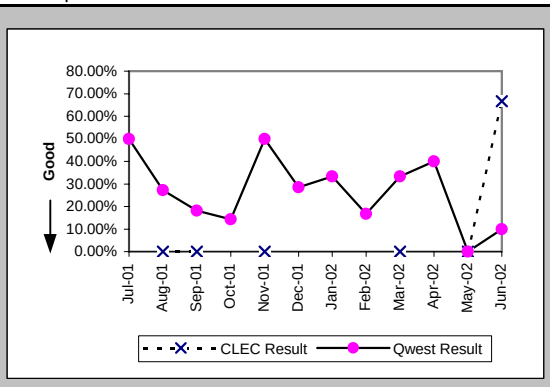
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					211:31	12	17:38		
Aug-01	7:57	2	3:59	2:55	32:03	11	2:55	0.3	-0.82
Sep-01	6:19	1	6:19		40:30	11	3:41	0.71	-0.57
Oct-01					15:41	14	1:07		
Nov-01	5:37	1	5:37		23:49	6	3:58	0.67	-0.6
Dec-01					8:57	7	1:17		
Jan-02					2:53	6	0:29		
Feb-02					28:27	12	2:22		
Mar-02	5:47	1	5:47		7:11	3	2:24	3.72	1.26
Apr-02					11:24	5	2:17		
May-02	2:28	1	2:28		12:56	7	1:51	0.76	-0.54
Jun-02	3:05	3	1:02	0:56	53:30	10	5:21	-0.79	-1.48



Checklist #4 - Unbundled Loop - ISDN Capable Repair

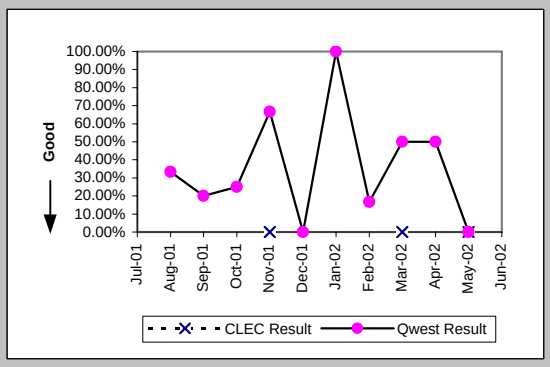
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	12	50.00%		
Aug-01	0	2	0.00%	0.00%	3	11	27.27%	-0.8	-1.48
Sep-01	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Oct-01					2	14	14.29%		
Nov-01	0	1	0.00%	0.00%	3	6	50.00%	-0.93	-1.56
Dec-01					2	7	28.57%		
Jan-02					2	6	33.33%		
Feb-02					2	12	16.67%		
Mar-02	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Apr-02					2	5	40.00%		
May-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jun-02	2	3	66.67%	47.14%	1	10	10.00%	1.67	0.02



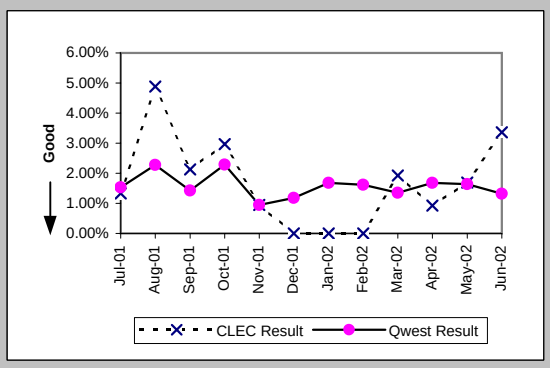
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					1	5	20.00%		
Oct-01					1	4	25.00%		
Nov-01	0	1	0.00%	0.00%	2	3	66.67%	-1.22	-1.74
Dec-01					0	4	0.00%		
Jan-02					1	1	100.00%		
Feb-02					1	6	16.67%		
Mar-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Apr-02					1	2	50.00%		
May-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02									



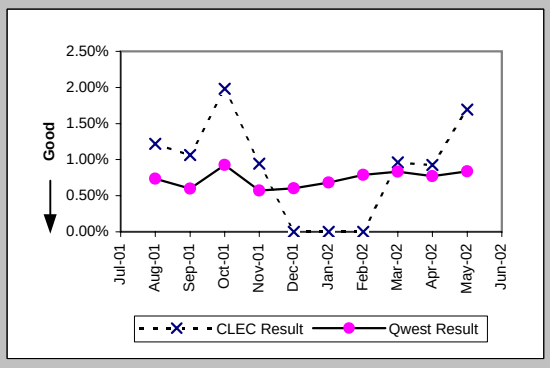
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	75	1.33%	11.47%	45	2934	1.53%	-0.14	-1.08
Aug-01	4	82	4.88%	21.54%	68	2984	2.28%	1.4	-0.15
Sep-01	2	94	2.13%	14.43%	43	3010	1.43%	0.59	-0.64
Oct-01	3	101	2.97%	16.98%	69	3022	2.28%	0.5	-0.7
Nov-01	1	106	0.94%	9.67%	28	2968	0.94%	0	-1
Dec-01	0	104	0.00%	0.00%	35	2977	1.18%	-1.09	-1.66
Jan-02	0	104	0.00%	0.00%	49	2924	1.68%	-1.31	-1.8
Feb-02	0	101	0.00%	0.00%	47	2907	1.62%	-1.27	-1.77
Mar-02	2	104	1.92%	13.73%	39	2876	1.36%	0.53	-0.68
Apr-02	1	108	0.93%	9.58%	48	2852	1.68%	-0.6	-1.37
May-02	2	118	1.69%	12.91%	47	2870	1.64%	0.12	-0.93
Jun-02	4	119	3.36%	18.02%	38	2872	1.32%	1.64	0



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

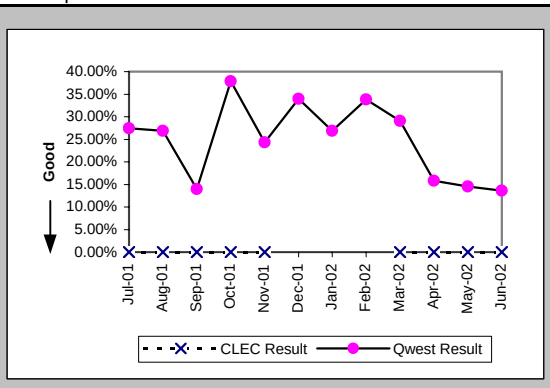
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	82	1.22%	10.98%	22	2984	0.74%	0.52	-0.68
Sep-01	1	94	1.06%	10.26%	18	3010	0.60%	0.57	-0.65
Oct-01	2	101	1.98%	13.93%	28	3022	0.93%	1	-0.39
Nov-01	1	106	0.94%	9.67%	17	2968	0.57%	0.51	-0.69
Dec-01	0	104	0.00%	0.00%	18	2977	0.60%	-0.78	-1.48
Jan-02	0	104	0.00%	0.00%	20	2924	0.68%	-0.83	-1.51
Feb-02	0	101	0.00%	0.00%	23	2907	0.79%	-0.88	-1.54
Mar-02	1	104	0.96%	9.76%	24	2876	0.83%	0.21	-0.87
Apr-02	1	108	0.93%	9.58%	22	2852	0.77%	0.25	-0.85
May-02	2	118	1.69%	12.91%	24	2870	0.84%	0.94	-0.43
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

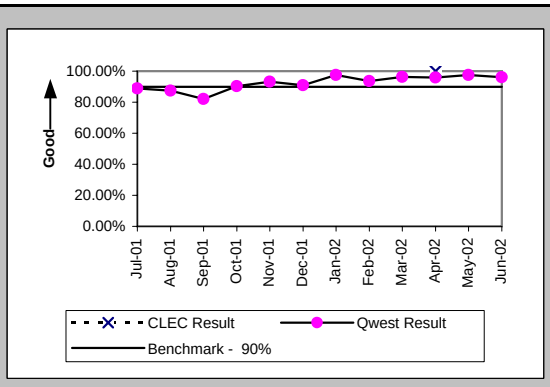
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	17	62	27.42%	-0.61	-1.37
Aug-01	0	4	0.00%	0.00%	25	93	26.88%	-1.19	-1.72
Sep-01	0	2	0.00%	0.00%	7	50	14.00%	-0.56	-1.34
Oct-01	0	3	0.00%	0.00%	42	111	37.84%	-1.33	-1.81
Nov-01	0	1	0.00%	0.00%	9	37	24.32%	-0.56	-1.34
Dec-01					18	53	33.96%		
Jan-02					18	67	26.87%		
Feb-02					24	71	33.80%		
Mar-02	0	2	0.00%	0.00%	16	55	29.09%	-0.89	-1.54
Apr-02	0	1	0.00%	0.00%	9	57	15.79%	-0.43	-1.26
May-02	0	2	0.00%	0.00%	8	55	14.55%	-0.57	-1.35
Jun-02	0	4	0.00%	0.00%	6	44	13.64%	-0.76	-1.46



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

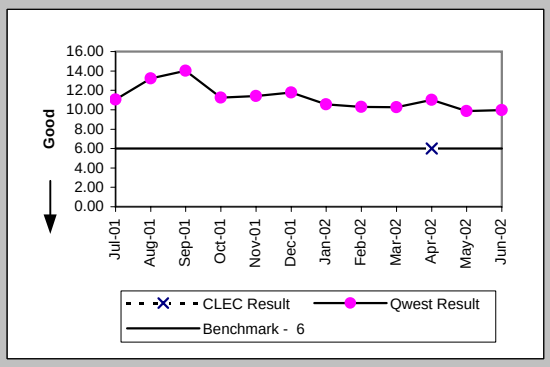
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					64	72	88.89%		
Aug-01					166	190	87.37%		
Sep-01					244	297	82.15%		
Oct-01					381	422	90.28%		
Nov-01					326	350	93.14%		
Dec-01					240	264	90.91%		
Jan-02					203	208	97.60%		
Feb-02					203	217	93.55%		
Mar-02					179	186	96.24%		
Apr-02	1	1	100.00%	0.00%	188	196	95.92%	-0.21	-1.13
May-02					157	161	97.52%		
Jun-02					125	130	96.15%		



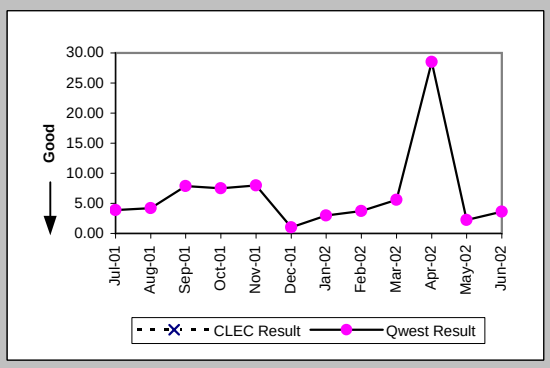
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					818	74	11.05		
Aug-01					2552	193	13.22		
Sep-01					4181	298	14.03		
Oct-01					4771	424	11.25		
Nov-01					3998	350	11.42		
Dec-01					3110	264	11.78		
Jan-02					2204	209	10.55		
Feb-02					2235	217	10.30		
Mar-02					1921	187	10.27		
Apr-02	6	1	6.00		2172	197	11.03	-0.76	-1.46
May-02					1586	161	9.85		
Jun-02					1305	131	9.96		



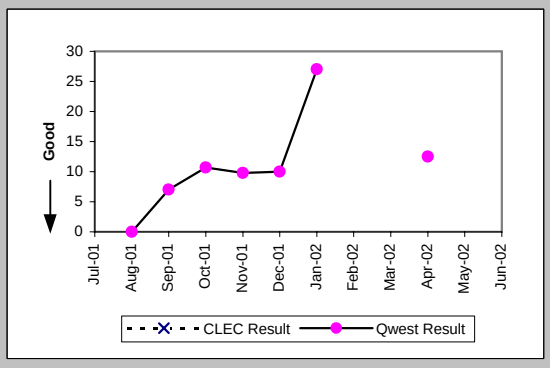
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					31	8	3.88		
Aug-01					105	25	4.20		
Sep-01					371	47	7.89		
Oct-01					225	30	7.50		
Nov-01					64	8	8.00		
Dec-01					2	2	1.00		
Jan-02					6	2	3.00		
Feb-02					52	14	3.71		
Mar-02					39	7	5.57		
Apr-02					171	6	28.50		
May-02					9	4	2.25		
Jun-02					18	5	3.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

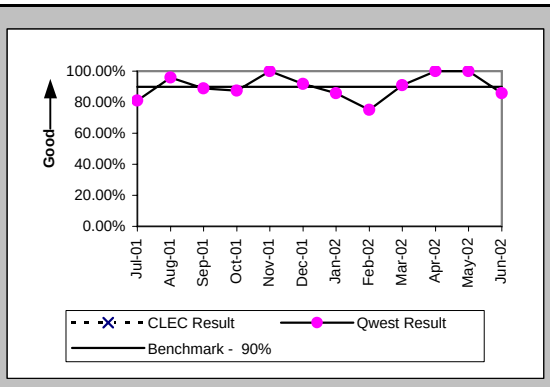
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00		
Sep-01					42	6	7.00		
Oct-01					139	13	10.69		
Nov-01					157	16	9.81		
Dec-01					220	22	10.00		
Jan-02					81	3	27.00		
Feb-02									
Mar-02									
Apr-02					25	2	12.50		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

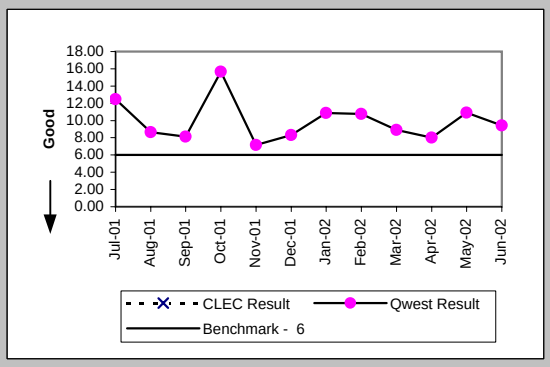
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					17	21	80.95%		
Aug-01					23	24	95.83%		
Sep-01					8	9	88.89%		
Oct-01					7	8	87.50%		
Nov-01					11	11	100.00%		
Dec-01					11	12	91.67%		
Jan-02					6	7	85.71%		
Feb-02					6	8	75.00%		
Mar-02					10	11	90.91%		
Apr-02					8	8	100.00%		
May-02					9	9	100.00%		
Jun-02					6	7	85.71%		



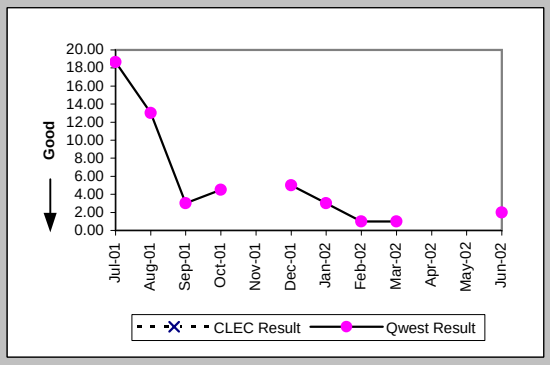
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					262	21	12.48		
Aug-01					216	25	8.64		
Sep-01					73	9	8.11		
Oct-01					141	9	15.67		
Nov-01					79	11	7.18		
Dec-01					108	13	8.31		
Jan-02					76	7	10.86		
Feb-02					86	8	10.75		
Mar-02					107	12	8.92		
Apr-02					72	9	8.00		
May-02					109	10	10.90		
Jun-02					66	7	9.43		



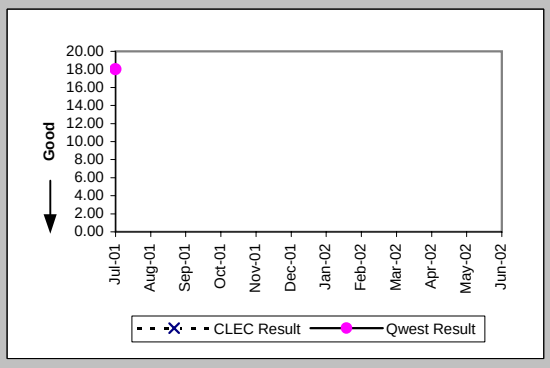
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					56	3	18.67		
Aug-01					13	1	13.00		
Sep-01					3	1	3.00		
Oct-01					9	2	4.50		
Nov-01									
Dec-01					5	1	5.00		
Jan-02					3	1	3.00		
Feb-02					2	2	1.00		
Mar-02					1	1	1.00		
Apr-02									
May-02									
Jun-02					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

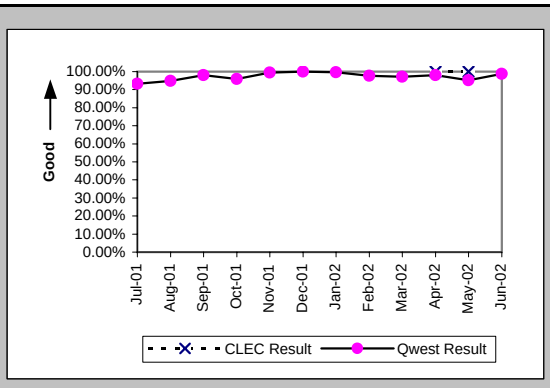
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					18	1	18.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

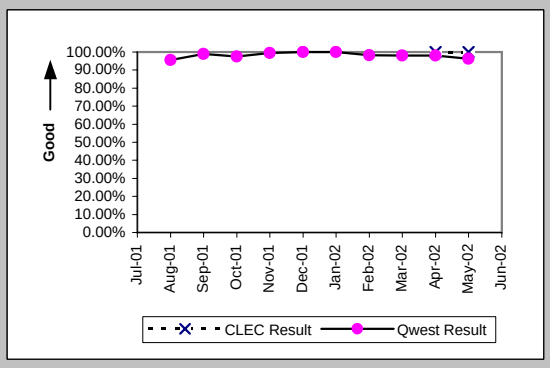
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					246	264	93.18%		
Aug-01					149	157	94.90%		
Sep-01					258	263	98.10%		
Oct-01					355	370	95.95%		
Nov-01					395	397	99.50%		
Dec-01					319	319	100.00%		
Jan-02					246	247	99.60%		
Feb-02					216	221	97.74%		
Mar-02					206	212	97.17%		
Apr-02	1	1	100.00%	0.00%	199	203	98.03%	-0.14	-1.09
May-02	1	1	100.00%	0.00%	180	189	95.24%	-0.22	-1.14
Jun-02					153	155	98.71%		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

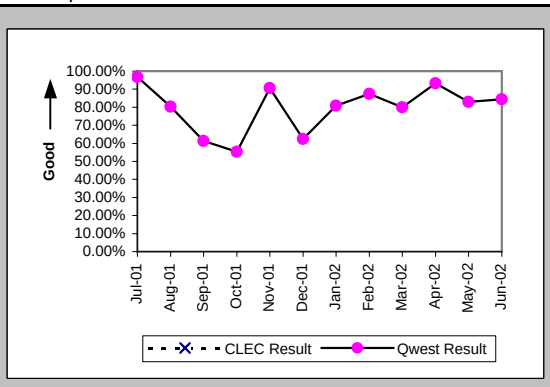
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					150	157	95.54%		
Sep-01					260	263	98.86%		
Oct-01					361	370	97.57%		
Nov-01					395	397	99.50%		
Dec-01					319	319	100.00%		
Jan-02					247	247	100.00%		
Feb-02					217	221	98.19%		
Mar-02					208	212	98.11%		
Apr-02	1	1	100.00%	0.00%	199	203	98.03%	-0.14	-1.09
May-02	1	1	100.00%	0.00%	182	189	96.30%	-0.2	-1.12
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

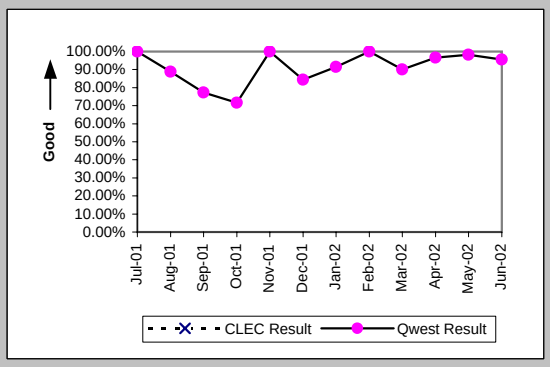
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					61	63	96.83%		
Aug-01					94	117	80.34%		
Sep-01					27	44	61.36%		
Oct-01					31	56	55.36%		
Nov-01					29	32	90.63%		
Dec-01					20	32	62.50%		
Jan-02					38	47	80.85%		
Feb-02					21	24	87.50%		
Mar-02					16	20	80.00%		
Apr-02					28	30	93.33%		
May-02					49	59	83.05%		
Jun-02					38	45	84.44%		



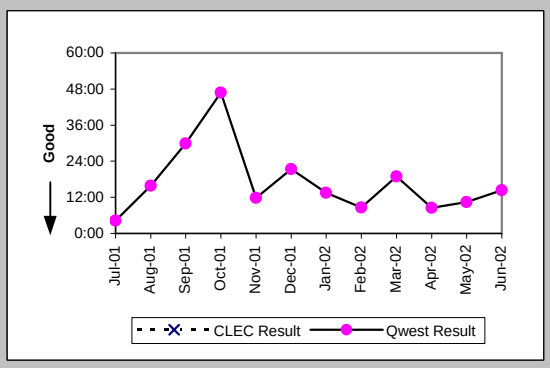
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	63	100.00%		
Aug-01					104	117	88.89%		
Sep-01					34	44	77.27%		
Oct-01					43	60	71.67%		
Nov-01					32	32	100.00%		
Dec-01					27	32	84.38%		
Jan-02					43	47	91.49%		
Feb-02					24	24	100.00%		
Mar-02					18	20	90.00%		
Apr-02					29	30	96.67%		
May-02					58	59	98.31%		
Jun-02					43	45	95.56%		



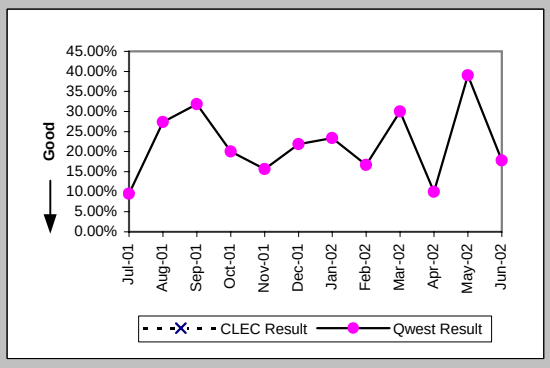
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					270:17	63	4:17		
Aug-01					1847:55	117	15:48		
Sep-01					1316:23	44	29:55		
Oct-01					2810:21	60	46:50		
Nov-01					378:17	32	11:49		
Dec-01					682:33	32	21:20		
Jan-02					633:34	47	13:29		
Feb-02					208:08	24	8:40		
Mar-02					377:52	20	18:54		
Apr-02					256:15	30	8:32		
May-02					612:38	59	10:23		
Jun-02					644:50	45	14:20		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

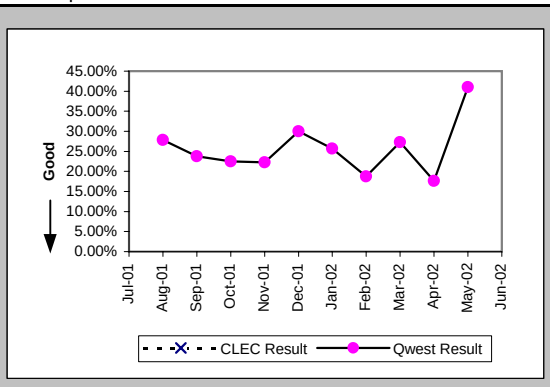
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	63	9.52%		
Aug-01					32	117	27.35%		
Sep-01					14	44	31.82%		
Oct-01					12	60	20.00%		
Nov-01					5	32	15.63%		
Dec-01					7	32	21.88%		
Jan-02					11	47	23.40%		
Feb-02					4	24	16.67%		
Mar-02					6	20	30.00%		
Apr-02					3	30	10.00%		
May-02					23	59	38.98%		
Jun-02					8	45	17.78%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

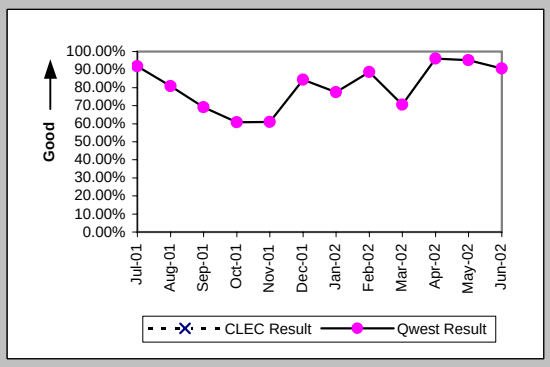
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					22	79	27.85%		
Sep-01					5	21	23.81%		
Oct-01					9	40	22.50%		
Nov-01					4	18	22.22%		
Dec-01					6	20	30.00%		
Jan-02					9	35	25.71%		
Feb-02					3	16	18.75%		
Mar-02					3	11	27.27%		
Apr-02					3	17	17.65%		
May-02					16	39	41.03%		
Jun-02									



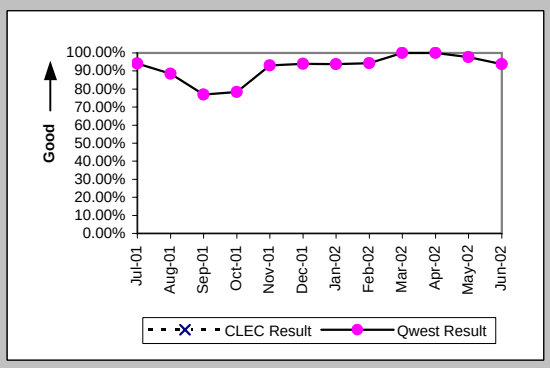
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					78	85	91.76%		
Aug-01					84	104	80.77%		
Sep-01					27	39	69.23%		
Oct-01					31	51	60.78%		
Nov-01					25	41	60.98%		
Dec-01					27	32	84.38%		
Jan-02					38	49	77.55%		
Feb-02					31	35	88.57%		
Mar-02					24	34	70.59%		
Apr-02					25	26	96.15%		
May-02					40	42	95.24%		
Jun-02					29	32	90.63%		



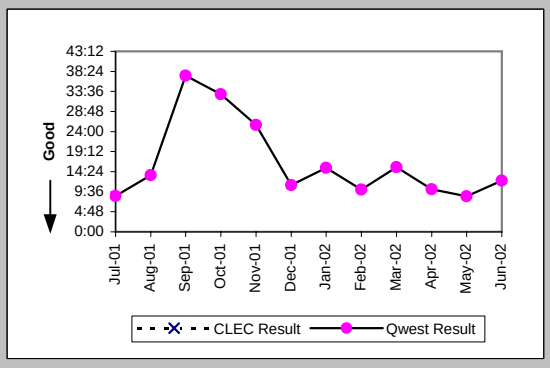
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					80	85	94.12%		
Aug-01					92	104	88.46%		
Sep-01					30	39	76.92%		
Oct-01					40	51	78.43%		
Nov-01					40	43	93.02%		
Dec-01					31	33	93.94%		
Jan-02					46	49	93.88%		
Feb-02					33	35	94.29%		
Mar-02					34	34	100.00%		
Apr-02					26	26	100.00%		
May-02					41	42	97.62%		
Jun-02					30	32	93.75%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

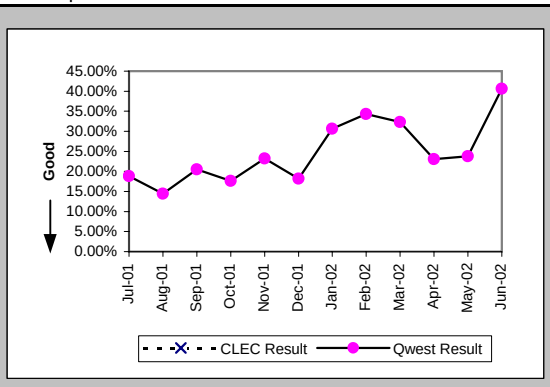
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					729:15	85	8:35		
Aug-01					1410:36	104	13:34		
Sep-01					1458:16	39	37:23		
Oct-01					1679:22	51	32:56		
Nov-01					1100:52	43	25:36		
Dec-01					369:18	33	11:11		
Jan-02					750:01	49	15:18		
Feb-02					354:01	35	10:07		
Mar-02					525:58	34	15:28		
Apr-02					264:18	26	10:10		
May-02					355:49	42	8:28		
Jun-02					391:21	32	12:14		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

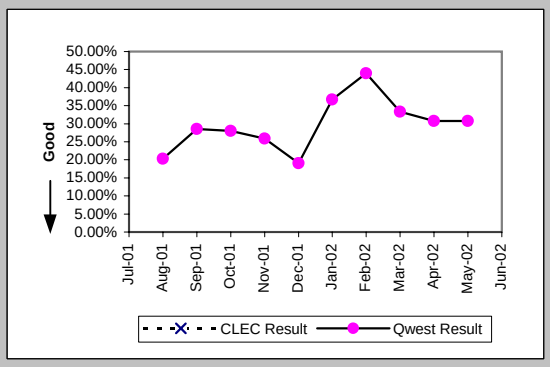
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					16	85	18.82%		
Aug-01					15	104	14.42%		
Sep-01					8	39	20.51%		
Oct-01					9	51	17.65%		
Nov-01					10	43	23.26%		
Dec-01					6	33	18.18%		
Jan-02					15	49	30.61%		
Feb-02					12	35	34.29%		
Mar-02					11	34	32.35%		
Apr-02					6	26	23.08%		
May-02					10	42	23.81%		
Jun-02					13	32	40.63%		



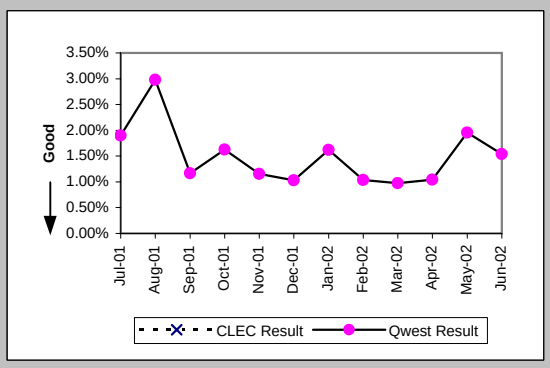
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					13	64	20.31%		
Sep-01					6	21	28.57%		
Oct-01					7	25	28.00%		
Nov-01					7	27	25.93%		
Dec-01					4	21	19.05%		
Jan-02					11	30	36.67%		
Feb-02					11	25	44.00%		
Mar-02					6	18	33.33%		
Apr-02					4	13	30.77%		
May-02					8	26	30.77%		
Jun-02									



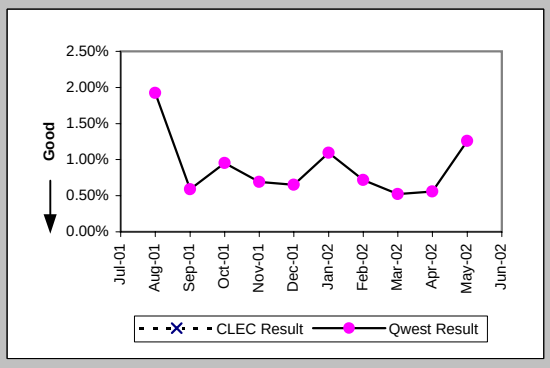
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					148	7797	1.90%		
Aug-01					221	7425	2.98%		
Sep-01					83	7113	1.17%		
Oct-01					111	6826	1.63%		
Nov-01					75	6513	1.15%		
Dec-01					65	6299	1.03%		
Jan-02					96	5929	1.62%		
Feb-02					59	5695	1.04%		
Mar-02					54	5529	0.98%		
Apr-02					56	5363	1.04%		
May-02					101	5163	1.96%		
Jun-02					77	5005	1.54%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

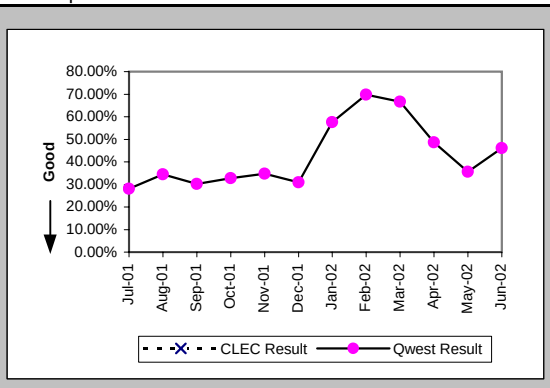
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					143	7425	1.93%		
Sep-01					42	7113	0.59%		
Oct-01					65	6826	0.95%		
Nov-01					45	6513	0.69%		
Dec-01					41	6299	0.65%		
Jan-02					65	5929	1.10%		
Feb-02					41	5695	0.72%		
Mar-02					29	5529	0.52%		
Apr-02					30	5363	0.56%		
May-02					65	5163	1.26%		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

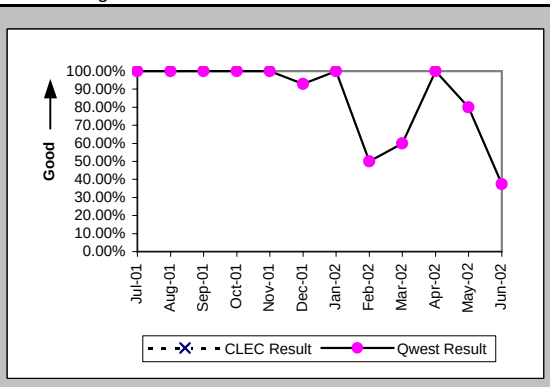
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					58	206	28.16%		
Aug-01					116	337	34.42%		
Sep-01					36	119	30.25%		
Oct-01					54	165	32.73%		
Nov-01					40	115	34.78%		
Dec-01					29	94	30.85%		
Jan-02					130	226	57.52%		
Feb-02					136	195	69.74%		
Mar-02					108	162	66.67%		
Apr-02					53	109	48.62%		
May-02					56	157	35.67%		
Jun-02					66	143	46.15%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

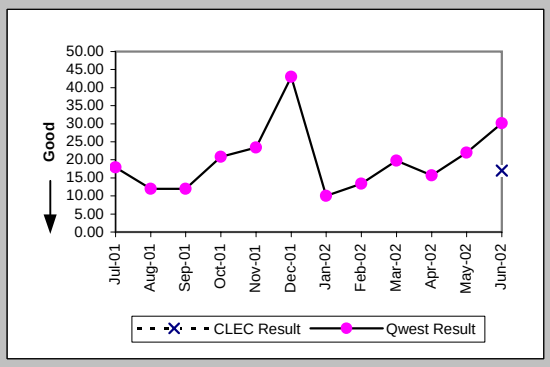
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					6	6	100.00%		
Dec-01					26	28	92.86%		
Jan-02					3	3	100.00%		
Feb-02					1	2	50.00%		
Mar-02					3	5	60.00%		
Apr-02					3	3	100.00%		
May-02					4	5	80.00%		
Jun-02					3	8	37.50%		



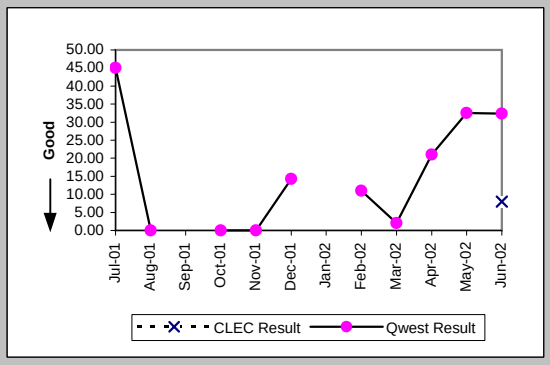
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					161	9	17.89		
Aug-01					72	6	12.00		
Sep-01					108	9	12.00		
Oct-01					125	6	20.83		
Nov-01					164	7	23.43		
Dec-01					1334	31	43.03		
Jan-02					90	9	10.00		
Feb-02					67	5	13.40		
Mar-02					99	5	19.80		
Apr-02					47	3	15.67		
May-02					264	12	22.00		
Jun-02	17	1	17.00		332	11	30.18	-0.3	-1.18



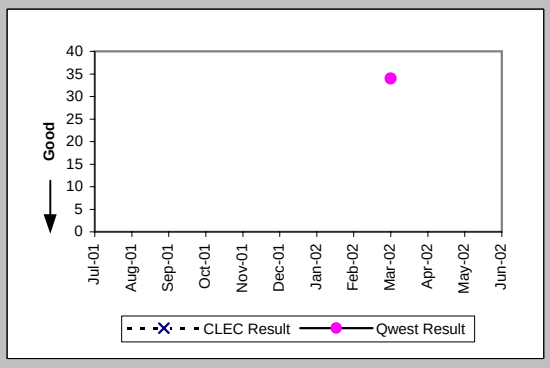
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45	1	45.00		
Aug-01					0	1	0.00		
Sep-01									
Oct-01					0	2	0.00		
Nov-01					0	1	0.00		
Dec-01					57	4	14.25		
Jan-02									
Feb-02					11	1	11.00		
Mar-02					2	1	2.00		
Apr-02					21	1	21.00		
May-02					65	2	32.50		
Jun-02	8	1	8.00		194	6	32.33	-0.48	-1.29



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

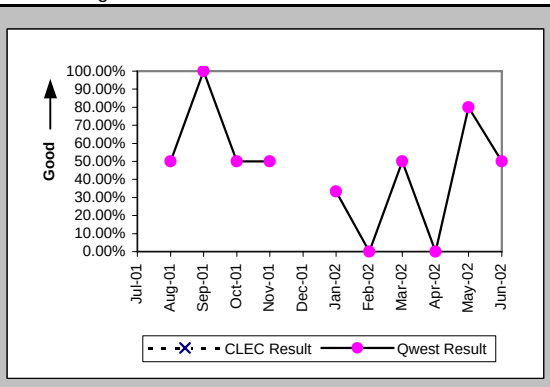
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					34	1	34.00		
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

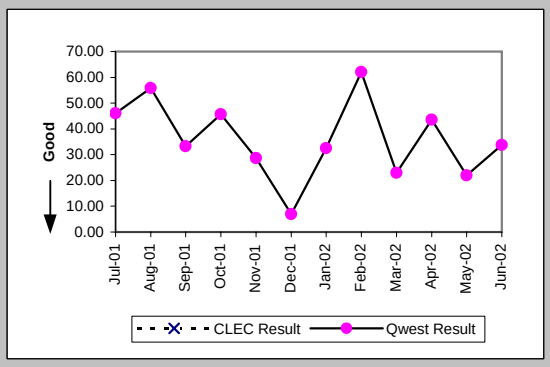
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					2	4	50.00%		
Nov-01					1	2	50.00%		
Dec-01									
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	8	0.00%		
May-02					4	5	80.00%		
Jun-02					3	6	50.00%		



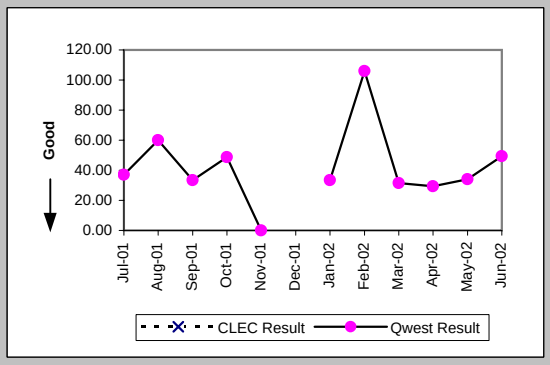
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	1	46.00		
Aug-01					279	5	55.80		
Sep-01					266	8	33.25		
Oct-01					502	11	45.64		
Nov-01					86	3	28.67		
Dec-01					7	1	7.00		
Jan-02					130	4	32.50		
Feb-02					124	2	62.00		
Mar-02					115	5	23.00		
Apr-02					392	9	43.56		
May-02					307	14	21.93		
Jun-02					270	8	33.75		



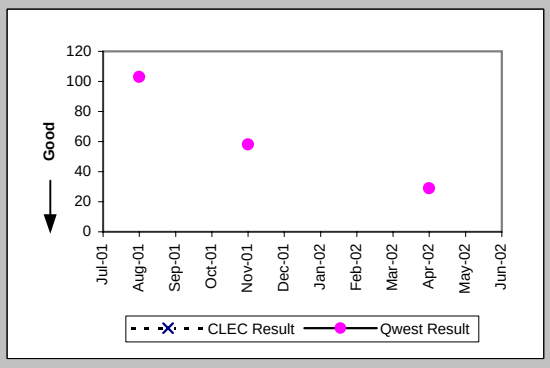
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	1	37.00		
Aug-01					120	2	60.00		
Sep-01					134	4	33.50		
Oct-01					390	8	48.75		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					67	2	33.50		
Feb-02					106	1	106.00		
Mar-02					63	2	31.50		
Apr-02					206	7	29.43		
May-02					102	3	34.00		
Jun-02					148	3	49.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

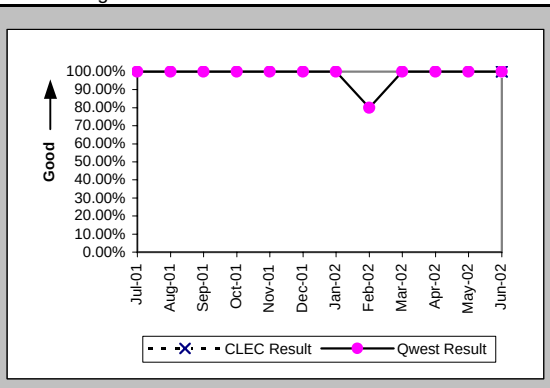
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					103	1	103.00		
Sep-01									
Oct-01									
Nov-01					58	1	58.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					58	2	29.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

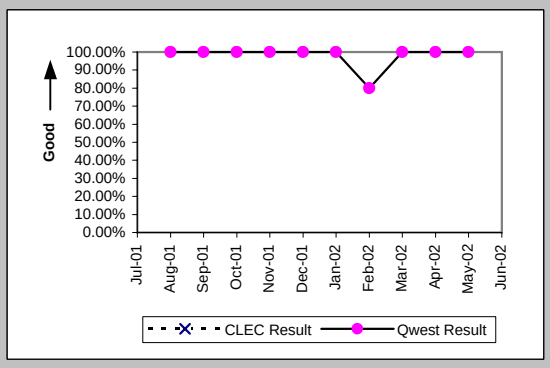
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01					21	21	100.00%		
Jan-02					23	23	100.00%		
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02	1	1	100.00%	0.00%	23	23	100.00%	N/A	N/A



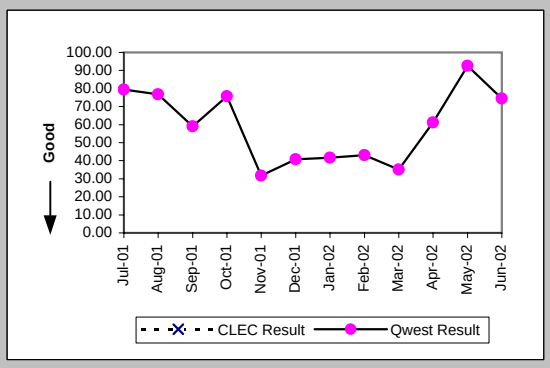
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01					21	21	100.00%		
Jan-02					23	23	100.00%		
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

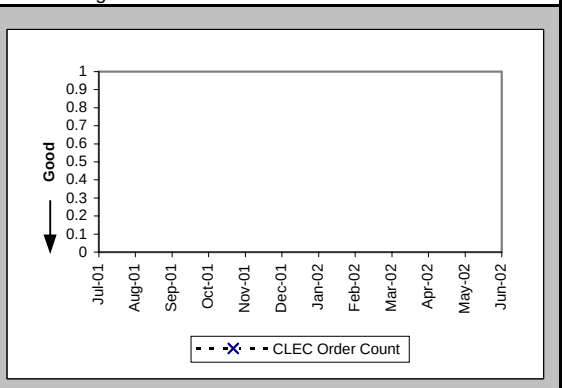
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					636	8	79.50		
Aug-01					614	8	76.75		
Sep-01					531	9	59.00		
Oct-01					530	7	75.71		
Nov-01					127	4	31.75		
Dec-01					285	7	40.71		
Jan-02					375	9	41.67		
Feb-02					518	12	43.17		
Mar-02					457	13	35.15		
Apr-02					428	7	61.14		
May-02					370	4	92.50		
Jun-02					149	2	74.50		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

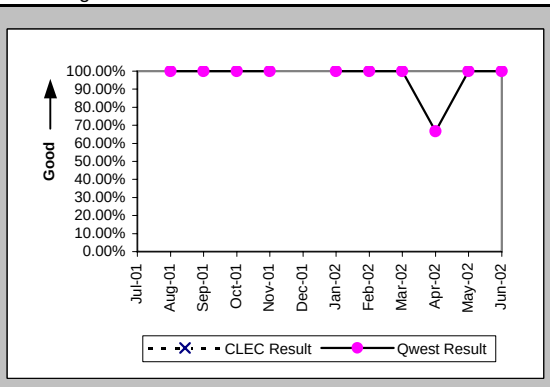
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

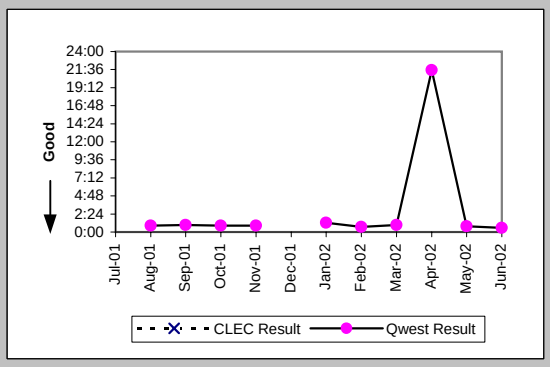
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	4	100.00%		
Sep-01					1	1	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					3	3	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	3	66.67%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



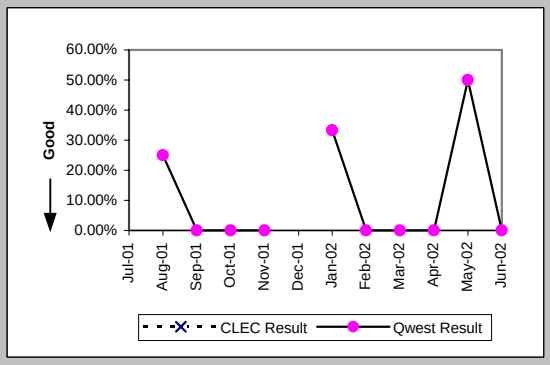
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3:29	4	0:52		
Sep-01					0:55	1	0:55		
Oct-01					4:11	5	0:50		
Nov-01					0:50	1	0:50		
Dec-01									
Jan-02					3:45	3	1:15		
Feb-02					0:41	1	0:41		
Mar-02					1:54	2	0:57		
Apr-02					64:36	3	21:32		
May-02					1:33	2	0:46		
Jun-02					0:32	1	0:32		



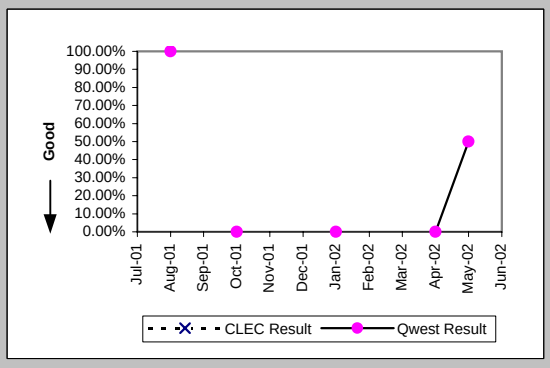
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	4	25.00%		
Sep-01					0	1	0.00%		
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	3	0.00%		
May-02					1	2	50.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

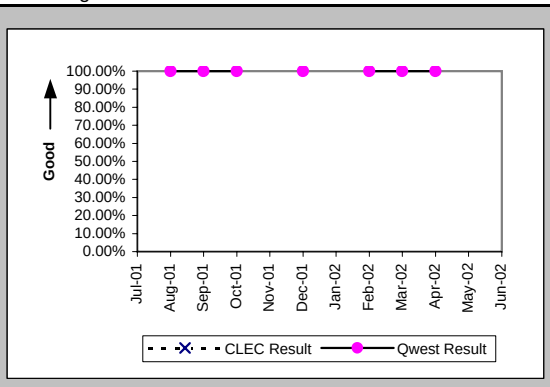
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

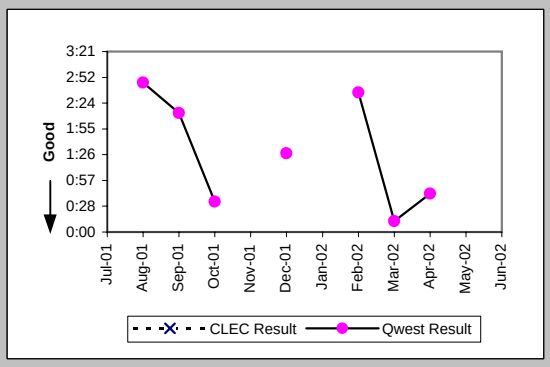
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02									
Jun-02									



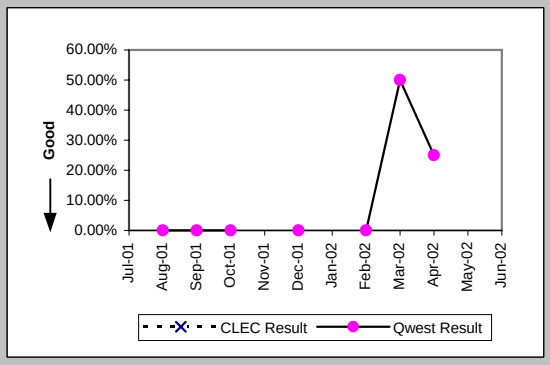
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2:47	1	2:47		
Sep-01					2:13	1	2:13		
Oct-01					1:08	2	0:34		
Nov-01									
Dec-01					1:28	1	1:28		
Jan-02									
Feb-02					5:12	2	2:36		
Mar-02					0:23	2	0:12		
Apr-02					2:53	4	0:43		
May-02									
Jun-02									



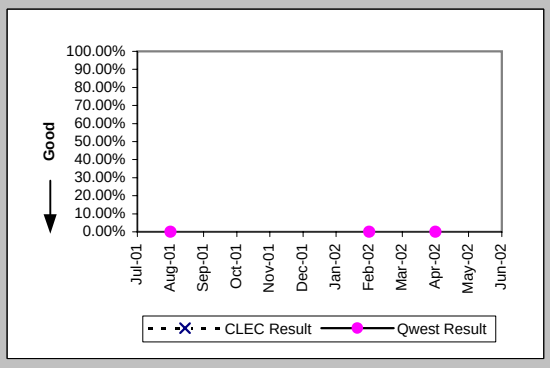
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					1	4	25.00%		
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

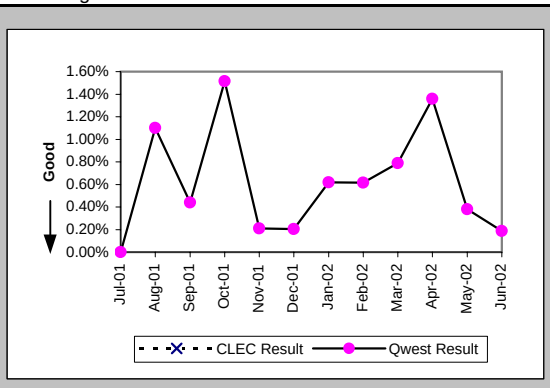
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	2	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

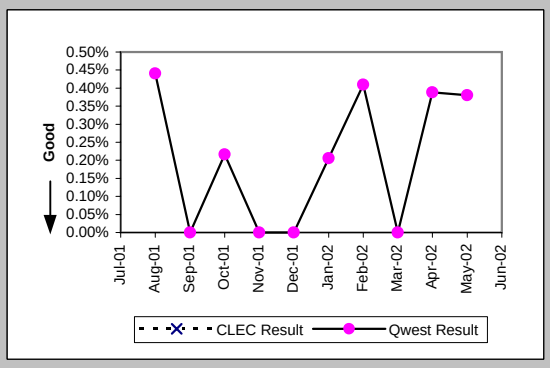
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	443	0.00%		
Aug-01					5	454	1.10%		
Sep-01					2	456	0.44%		
Oct-01					7	462	1.52%		
Nov-01					1	474	0.21%		
Dec-01					1	487	0.21%		
Jan-02					3	486	0.62%		
Feb-02					3	488	0.61%		
Mar-02					4	508	0.79%		
Apr-02					7	515	1.36%		
May-02					2	526	0.38%		
Jun-02					1	537	0.19%		



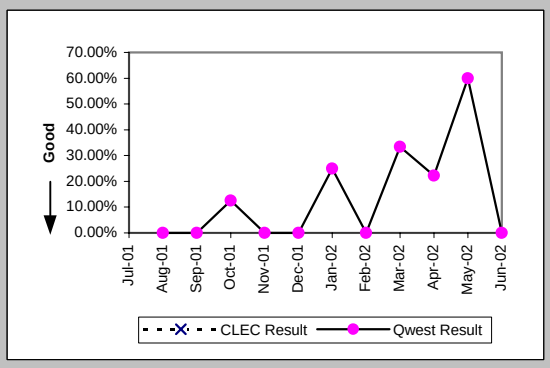
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	454	0.44%		
Sep-01					0	456	0.00%		
Oct-01					1	462	0.22%		
Nov-01					0	474	0.00%		
Dec-01					0	487	0.00%		
Jan-02					1	486	0.21%		
Feb-02					2	488	0.41%		
Mar-02					0	508	0.00%		
Apr-02					2	515	0.39%		
May-02					2	526	0.38%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

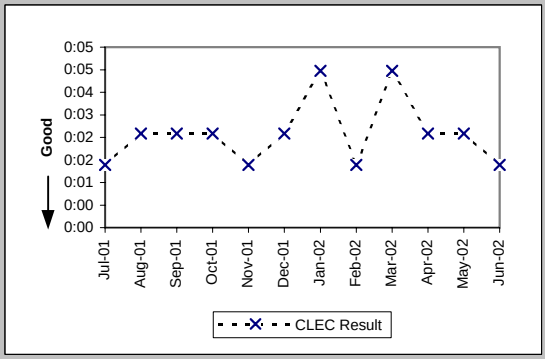
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	8	12.50%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					1	4	25.00%		
Feb-02					0	3	0.00%		
Mar-02					2	6	33.33%		
Apr-02					2	9	22.22%		
May-02					3	5	60.00%		
Jun-02					0	1	0.00%		



Checklist #4 - Unbundled Loop Cutovers

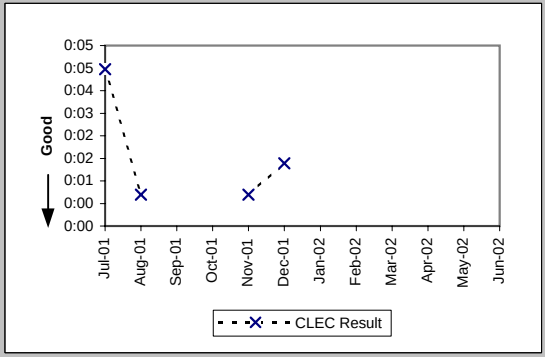
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0:36	18	0:02
Aug-01	4:30	100	0:03
Sep-01	11:34	256	0:03
Oct-01	84:52	1544	0:03
Nov-01	18:37	499	0:02
Dec-01	12:21	271	0:03
Jan-02	22:41	251	0:05
Feb-02	8:03	222	0:02
Mar-02	12:39	161	0:05
Apr-02	14:30	319	0:03
May-02	4:45	92	0:03
Jun-02	2:37	66	0:02



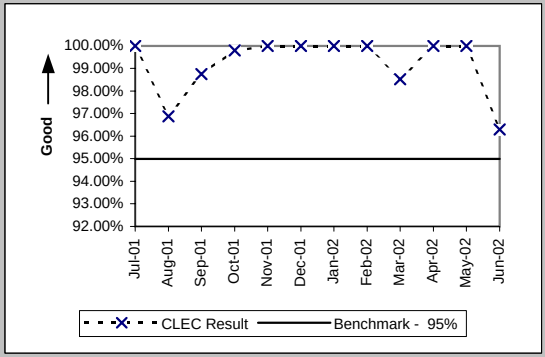
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0:05	1	0:05
Aug-01	0:08	7	0:01
Sep-01			
Oct-01			
Nov-01	0:01	1	0:01
Dec-01	0:05	3	0:02
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



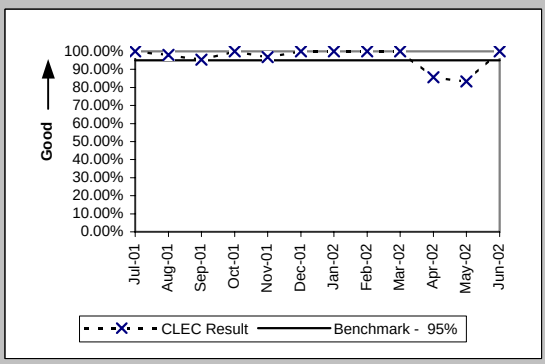
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	5	5	100.00%
Aug-01	31	32	96.88%
Sep-01	79	80	98.75%
Oct-01	515	516	99.81%
Nov-01	115	115	100.00%
Dec-01	105	105	100.00%
Jan-02	143	143	100.00%
Feb-02	73	73	100.00%
Mar-02	67	68	98.53%
Apr-02	99	99	100.00%
May-02	42	42	100.00%
Jun-02	26	27	96.30%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

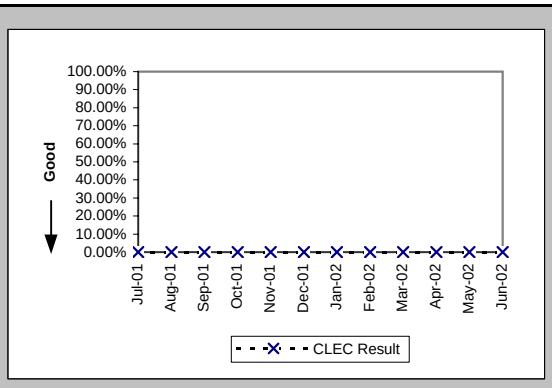
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	26	26	100.00%
Aug-01	51	52	98.08%
Sep-01	42	44	95.45%
Oct-01	41	41	100.00%
Nov-01	31	32	96.88%
Dec-01	29	29	100.00%
Jan-02	15	15	100.00%
Feb-02	9	9	100.00%
Mar-02	5	5	100.00%
Apr-02	6	7	85.71%
May-02	5	6	83.33%
Jun-02	2	2	100.00%



Checklist #4 - Unbundled Loop Cutovers

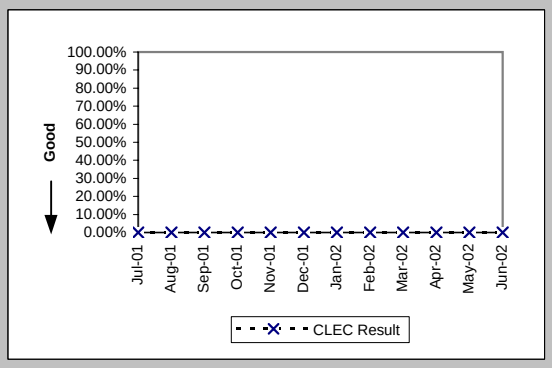
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	5	0.00%
Aug-01	0	32	0.00%
Sep-01	0	80	0.00%
Oct-01	0	516	0.00%
Nov-01	0	115	0.00%
Dec-01	0	105	0.00%
Jan-02	0	143	0.00%
Feb-02	0	73	0.00%
Mar-02	0	68	0.00%
Apr-02	0	99	0.00%
May-02	0	42	0.00%
Jun-02	0	27	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

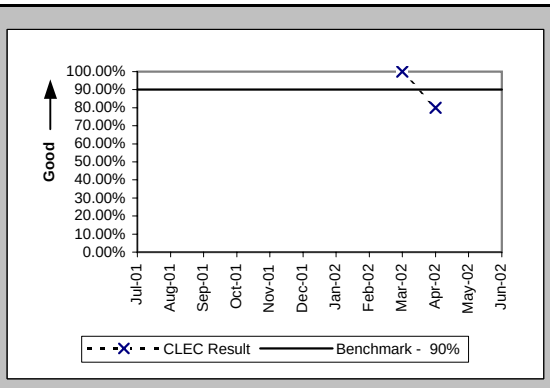
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	26	0.00%
Aug-01	0	52	0.00%
Sep-01	0	44	0.00%
Oct-01	0	41	0.00%
Nov-01	0	32	0.00%
Dec-01	0	29	0.00%
Jan-02	0	15	0.00%
Feb-02	0	9	0.00%
Mar-02	0	5	0.00%
Apr-02	0	7	0.00%
May-02	0	6	0.00%
Jun-02	0	2	0.00%



Checklist #4 - Unbundled Loop - Conditioned

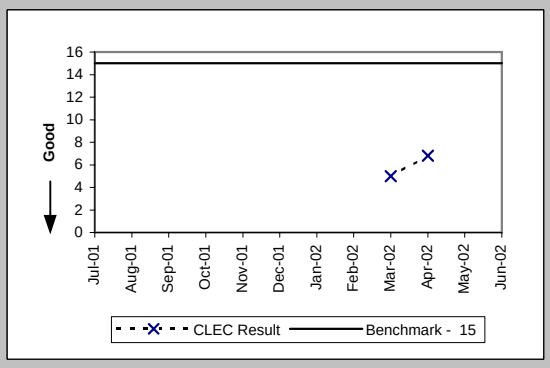
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02	4	5	80.00%	40.00%
May-02				
Jun-02				



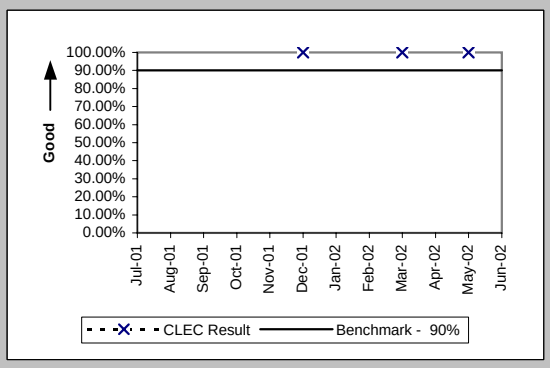
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02	34	5	6.80	2.05
May-02				
Jun-02				



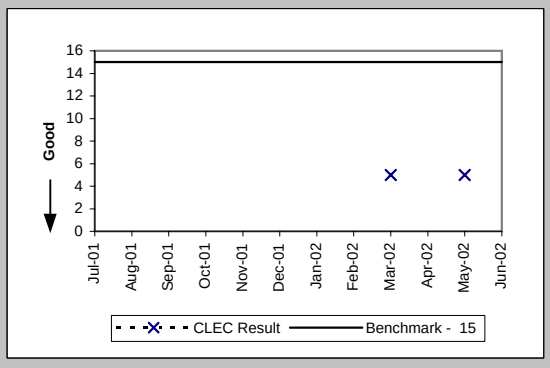
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02	1	1	100.00%	0.00%
Jun-02				



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

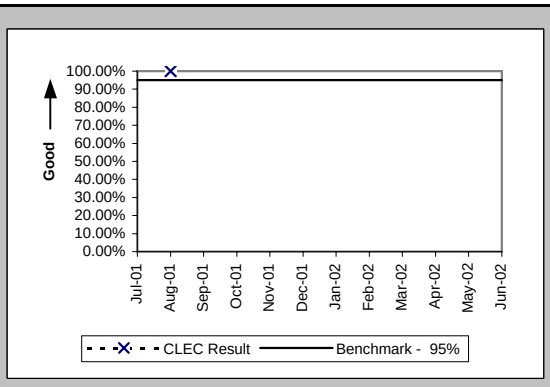
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02				
May-02	5	1	5.00	
Jun-02				



Checklist #4 - Line Sharing Installation

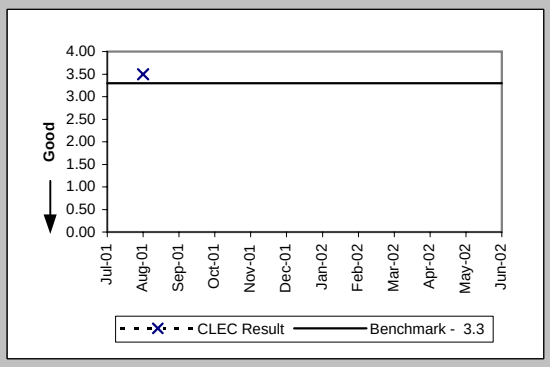
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



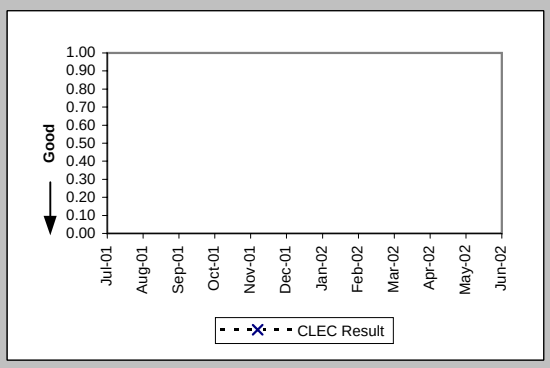
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	7	2	3.50	2.12
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



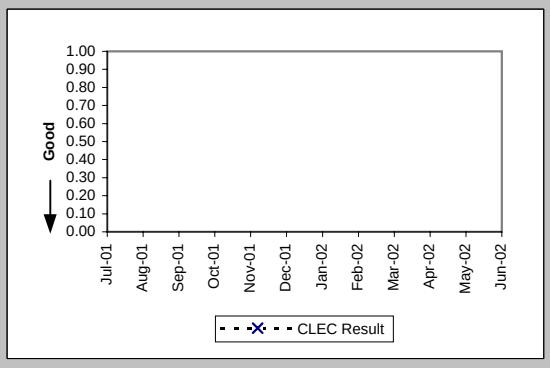
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

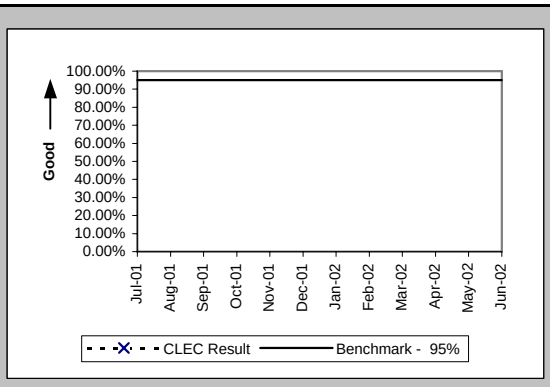
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

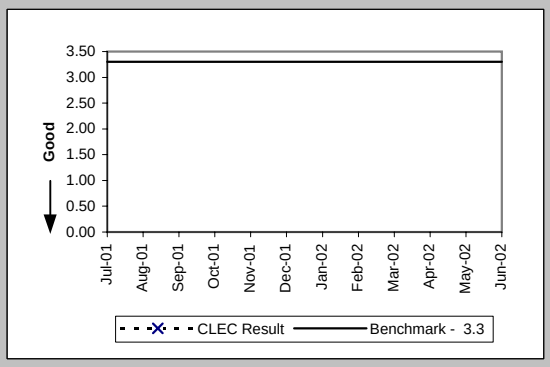
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



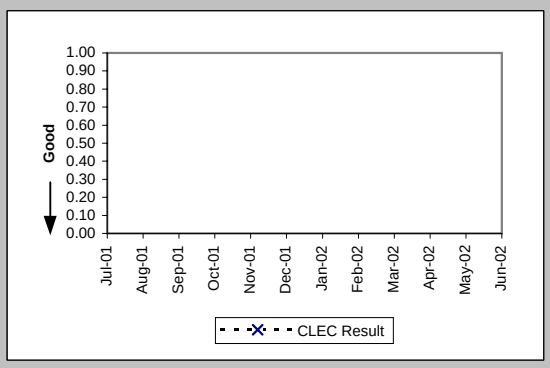
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



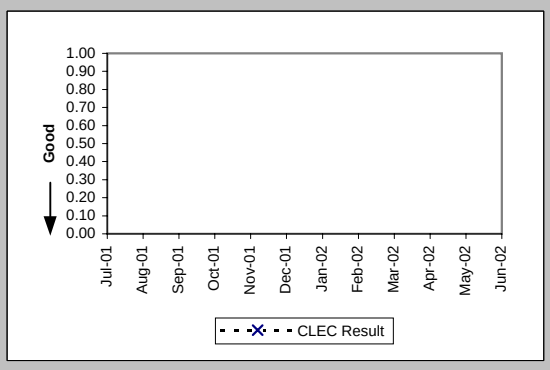
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

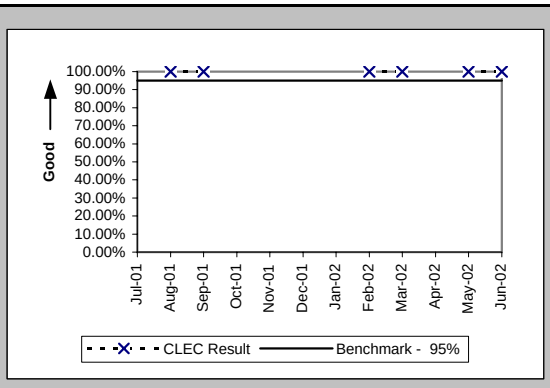
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

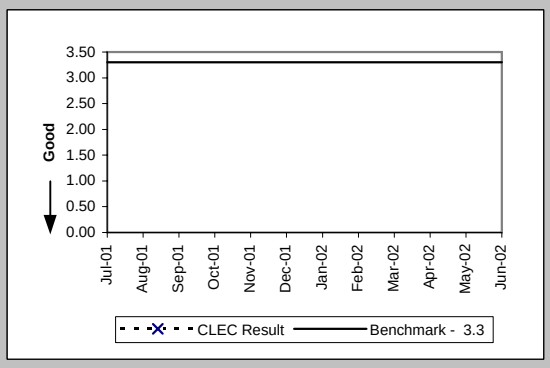
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02	1	1	100.00%	0.00%
Jun-02	1	1	100.00%	0.00%



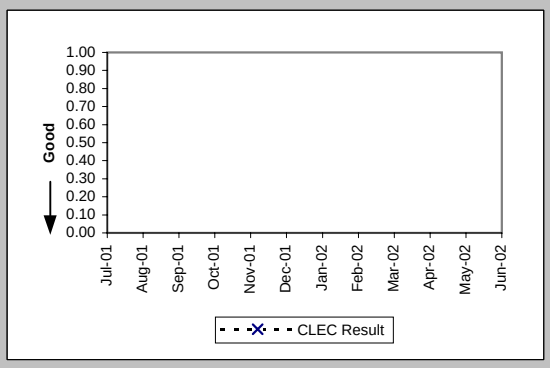
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



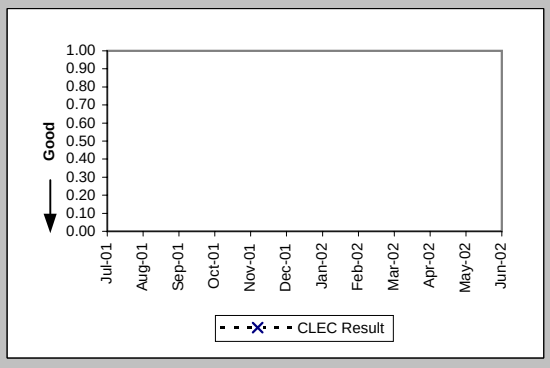
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

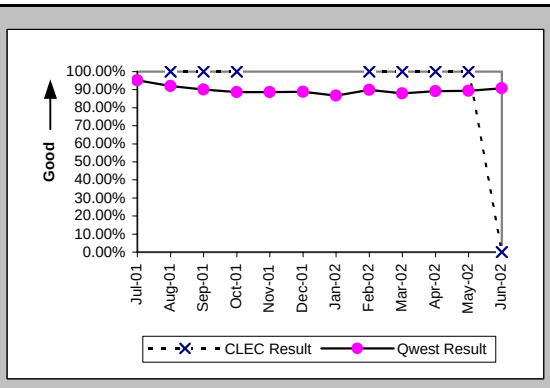
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

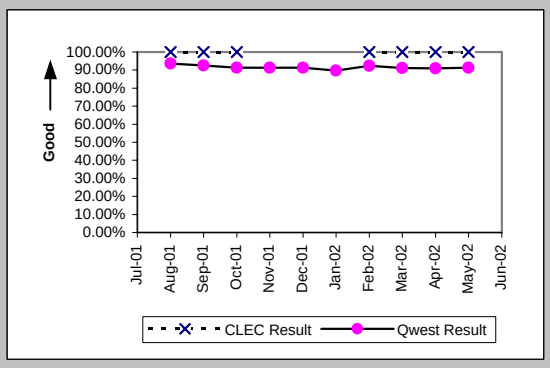
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22709	23839	95.26%		
Aug-01	2	2	100.00%	0.00%	15715	17069	92.07%	-0.42	-1.25
Sep-01	2	2	100.00%	0.00%	10496	11648	90.11%	-0.47	-1.28
Oct-01	1	1	100.00%	0.00%	8991	10148	88.60%	-0.36	-1.22
Nov-01					8852	9976	88.73%		
Dec-01					7695	8664	88.82%		
Jan-02					7201	8301	86.75%		
Feb-02	1	1	100.00%	0.00%	7738	8603	89.95%	-0.33	-1.2
Mar-02	1	1	100.00%	0.00%	7604	8639	88.02%	-0.37	-1.22
Apr-02	1	1	100.00%	0.00%	8105	9095	89.11%	-0.35	-1.21
May-02	1	1	100.00%	0.00%	8552	9561	89.45%	-0.34	-1.21
Jun-02	0	1	0.00%	0.00%	8761	9645	90.83%	1.69	0.03



New Service Installation Quality (Percent) (OP-5*) (Parity)

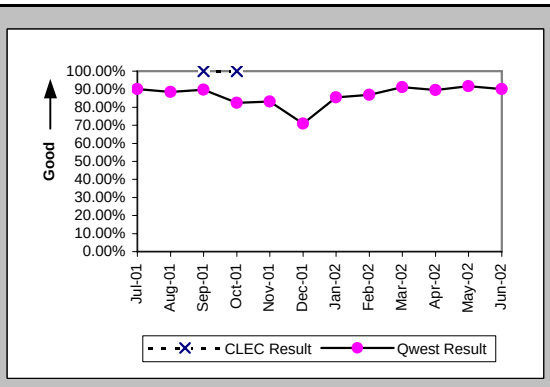
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	15973	17069	93.58%	-0.37	-1.23
Sep-01	2	2	100.00%	0.00%	10781	11648	92.56%	-0.4	-1.24
Oct-01	1	1	100.00%	0.00%	9270	10148	91.35%	-0.31	-1.19
Nov-01					9105	9976	91.27%		
Dec-01					7907	8664	91.26%		
Jan-02					7454	8301	89.80%		
Feb-02	1	1	100.00%	0.00%	7950	8603	92.41%	-0.29	-1.17
Mar-02	1	1	100.00%	0.00%	7873	8639	91.13%	-0.31	-1.19
Apr-02	1	1	100.00%	0.00%	8270	9095	90.93%	-0.32	-1.19
May-02	1	1	100.00%	0.00%	8730	9561	91.31%	-0.31	-1.19
Jun-02									



Checklist #4 - Line Sharing Repair

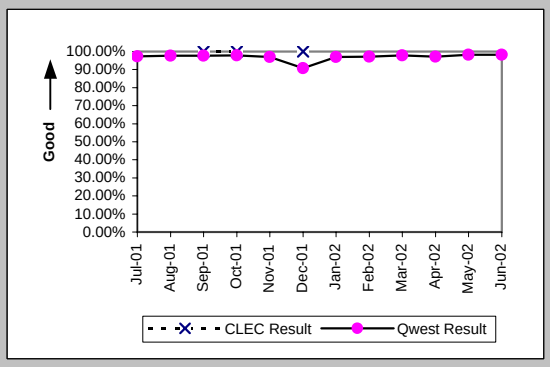
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2048	2276	89.98%		
Aug-01					1833	2071	88.51%		
Sep-01	1	1	100.00%	0.00%	1713	1909	89.73%	-0.34	-1.21
Oct-01	1	1	100.00%	0.00%	1560	1891	82.50%	-0.46	-1.28
Nov-01					1809	2176	83.13%		
Dec-01					1203	1696	70.93%		
Jan-02					1514	1773	85.39%		
Feb-02					1136	1307	86.92%		
Mar-02					1325	1453	91.19%		
Apr-02					1671	1865	89.60%		
May-02					1551	1692	91.67%		
Jun-02					1428	1584	90.15%		



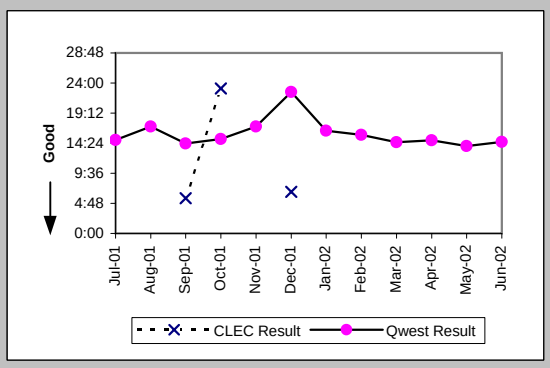
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2927	3005	97.40%		
Aug-01					2759	2826	97.63%		
Sep-01	1	1	100.00%	0.00%	2466	2524	97.70%	-0.15	-1.09
Oct-01	1	1	100.00%	0.00%	2474	2526	97.94%	-0.14	-1.09
Nov-01					2754	2841	96.94%		
Dec-01	1	1	100.00%	0.00%	2117	2332	90.78%	-0.32	-1.19
Jan-02					2287	2358	96.99%		
Feb-02					1645	1694	97.11%		
Mar-02					1872	1912	97.91%		
Apr-02					2378	2449	97.10%		
May-02					2202	2240	98.30%		
Jun-02					2017	2053	98.25%		



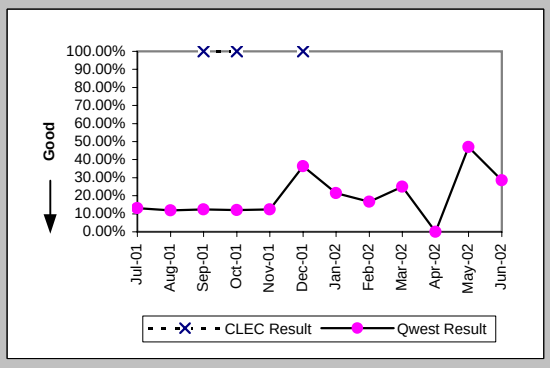
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					44855:20	3005	14:56		
Aug-01					48138:35	2826	17:02		
Sep-01	5:38	1	5:38		36183:18	2524	14:20	-0.61	-1.37
Oct-01	23:09	1	23:09		38058:42	2526	15:04	0.75	-0.54
Nov-01					48509:59	2841	17:04		
Dec-01	6:39	1	6:39		52615:04	2332	22:34	-0.64	-1.39
Jan-02					38619:25	2358	16:23		
Feb-02					26617:03	1694	15:43		
Mar-02					27846:28	1912	14:34		
Apr-02					36463:22	2449	14:53		
May-02					31212:54	2240	13:56		
Jun-02					29968:42	2053	14:36		



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

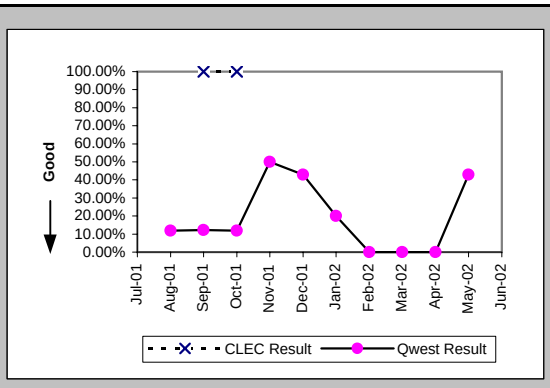
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					401	3062	13.10%		
Aug-01					343	2875	11.93%		
Sep-01	1	1	100.00%	0.00%	318	2572	12.36%	1.54	-0.06
Oct-01	1	1	100.00%	0.00%	309	2569	12.03%	1.56	-0.05
Nov-01					358	2881	12.43%		
Dec-01	1	1	100.00%	0.00%	4	11	36.36%	0.83	-0.49
Jan-02					3	14	21.43%		
Feb-02					1	6	16.67%		
Mar-02					2	8	25.00%		
Apr-02					0	9	0.00%		
May-02					8	17	47.06%		
Jun-02					4	14	28.57%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

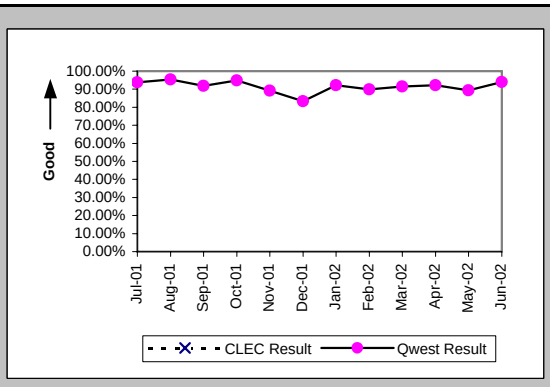
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					314	2662	11.80%		
Sep-01	1	1	100.00%	0.00%	292	2400	12.17%	1.55	-0.06
Oct-01	1	1	100.00%	0.00%	281	2379	11.81%	1.57	-0.05
Nov-01					2	4	50.00%		
Dec-01					3	7	42.86%		
Jan-02					2	10	20.00%		
Feb-02					0	2	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	2	0.00%		
May-02					3	7	42.86%		
Jun-02									



Checklist #4 - Line Sharing Repair

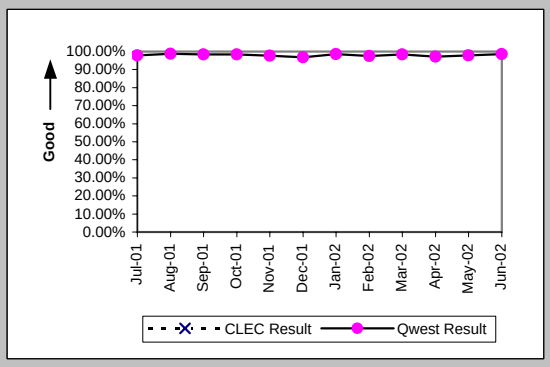
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1588	1693	93.80%		
Aug-01					1749	1835	95.31%		
Sep-01					1397	1521	91.85%		
Oct-01					1544	1629	94.78%		
Nov-01					1218	1367	89.10%		
Dec-01					1182	1418	83.36%		
Jan-02					1052	1140	92.28%		
Feb-02					941	1046	89.96%		
Mar-02					1089	1191	91.44%		
Apr-02					1841	1998	92.14%		
May-02					1584	1773	89.34%		
Jun-02					1472	1565	94.06%		



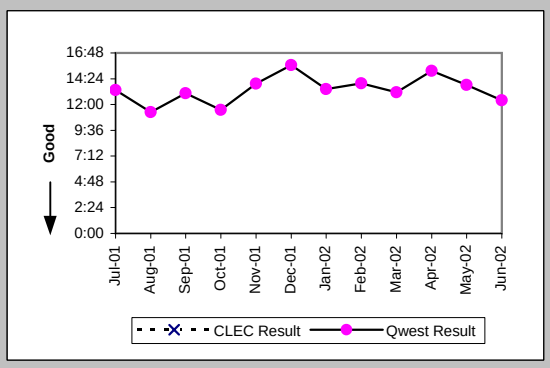
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2256	2305	97.87%		
Aug-01					2410	2440	98.77%		
Sep-01					2008	2040	98.43%		
Oct-01					2104	2138	98.41%		
Nov-01					1853	1896	97.73%		
Dec-01					1918	1981	96.82%		
Jan-02					1641	1665	98.56%		
Feb-02					1427	1464	97.47%		
Mar-02					1699	1728	98.32%		
Apr-02					2577	2654	97.10%		
May-02					2296	2346	97.87%		
Jun-02					1969	1997	98.60%		



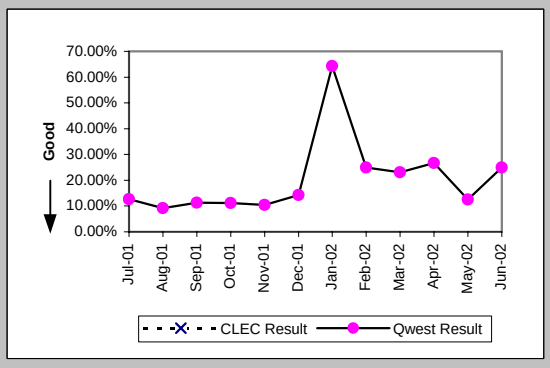
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30761:48	2305	13:21		
Aug-01					27573:13	2440	11:18		
Sep-01					26622:30	2040	13:03		
Oct-01					24594:13	2138	11:30		
Nov-01					26442:02	1896	13:57		
Dec-01					31051:05	1981	15:40		
Jan-02					22359:01	1665	13:26		
Feb-02					20442:30	1464	13:58		
Mar-02					22717:37	1728	13:09		
Apr-02					40156:42	2654	15:08		
May-02					32460:00	2346	13:50		
Jun-02					24745:36	1997	12:23		



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

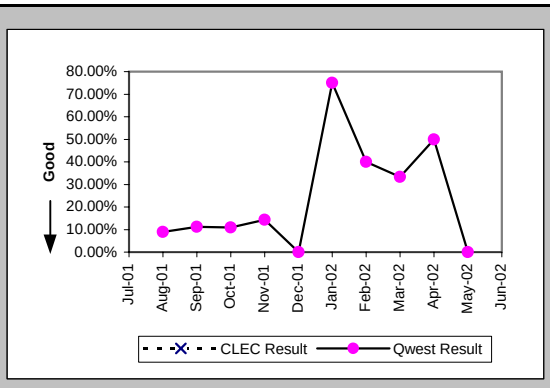
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					294	2333	12.60%		
Aug-01					226	2476	9.13%		
Sep-01					233	2069	11.26%		
Oct-01					241	2167	11.12%		
Nov-01					200	1926	10.38%		
Dec-01					1	7	14.29%		
Jan-02					9	14	64.29%		
Feb-02					2	8	25.00%		
Mar-02					3	13	23.08%		
Apr-02					4	15	26.67%		
May-02					1	8	12.50%		
Jun-02					3	12	25.00%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

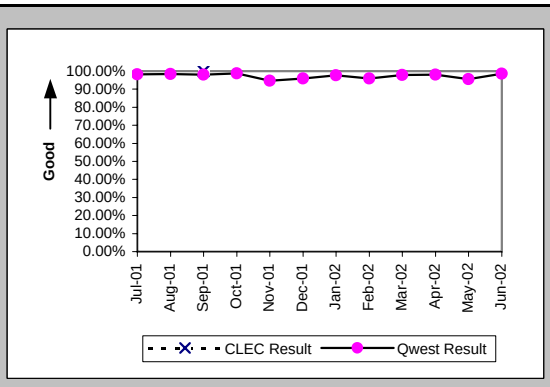
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					207	2328	8.89%		
Sep-01					219	1944	11.27%		
Oct-01					222	2021	10.98%		
Nov-01					2	14	14.29%		
Dec-01					0	5	0.00%		
Jan-02					6	8	75.00%		
Feb-02					2	5	40.00%		
Mar-02					2	6	33.33%		
Apr-02					3	6	50.00%		
May-02					0	3	0.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

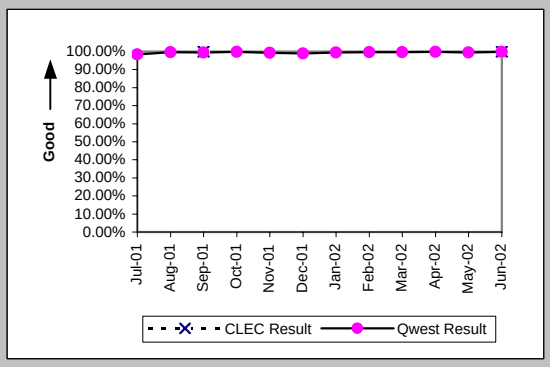
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					715	728	98.21%		
Aug-01					941	956	98.43%		
Sep-01	1	1	100.00%	0.00%	1019	1039	98.08%	-0.14	-1.09
Oct-01					1145	1159	98.79%		
Nov-01					770	813	94.71%		
Dec-01					767	799	96.00%		
Jan-02					1009	1033	97.68%		
Feb-02					691	721	95.84%		
Mar-02					718	734	97.82%		
Apr-02					848	865	98.03%		
May-02					704	736	95.65%		
Jun-02					671	681	98.53%		



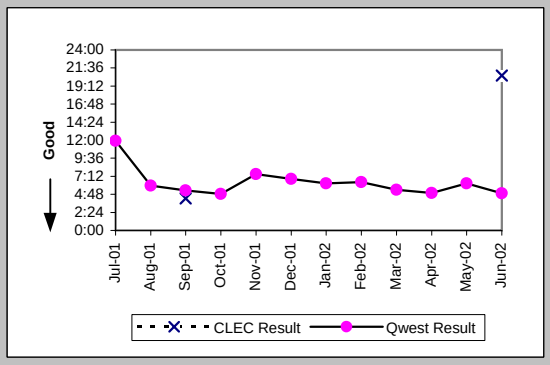
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1563	1588	98.43%		
Aug-01					1820	1826	99.67%		
Sep-01	1	1	100.00%	0.00%	1836	1845	99.51%	-0.07	-1.04
Oct-01					2060	2062	99.90%		
Nov-01					1640	1651	99.33%		
Dec-01					1490	1505	99.00%		
Jan-02					1839	1848	99.51%		
Feb-02					1579	1586	99.56%		
Mar-02					1696	1702	99.65%		
Apr-02					1749	1752	99.83%		
May-02					1552	1560	99.49%		
Jun-02	1	1	100.00%	0.00%	1320	1323	99.77%	-0.05	-1.03



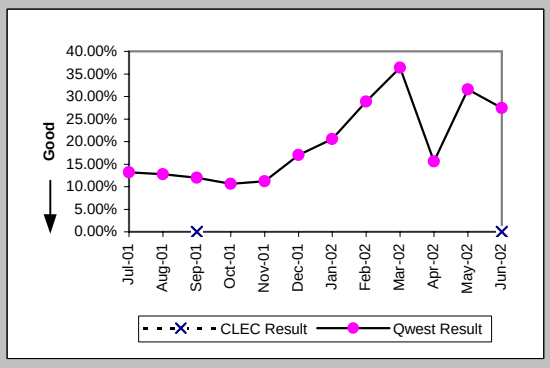
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18954:58	1588	11:56		
Aug-01					10885:58	1826	5:58		
Sep-01	4:15	1	4:15		9835:02	1845	5:20	-0.13	-1.08
Oct-01					9986:14	2062	4:51		
Nov-01					12387:24	1651	7:30		
Dec-01					10316:19	1505	6:51		
Jan-02					11553:47	1848	6:15		
Feb-02					10178:00	1586	6:25		
Mar-02					9166:49	1702	5:23		
Apr-02					8748:59	1752	5:00		
May-02					9751:49	1560	6:15		
Jun-02	20:36	1	20:36		6539:20	1323	4:57	1.8	0.09



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

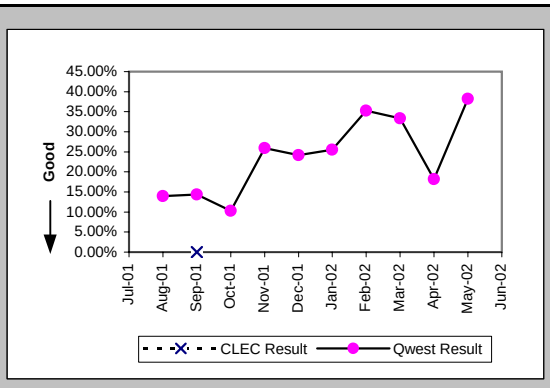
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					210	1588	13.22%		
Aug-01					233	1826	12.76%		
Sep-01	0	1	0.00%	0.00%	221	1845	11.98%	-0.37	-1.22
Oct-01					219	2062	10.62%		
Nov-01					185	1651	11.21%		
Dec-01					8	47	17.02%		
Jan-02					14	68	20.59%		
Feb-02					13	45	28.89%		
Mar-02					12	33	36.36%		
Apr-02					5	32	15.63%		
May-02					24	76	31.58%		
Jun-02	0	1	0.00%	0.00%	14	51	27.45%	-0.61	-1.37



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

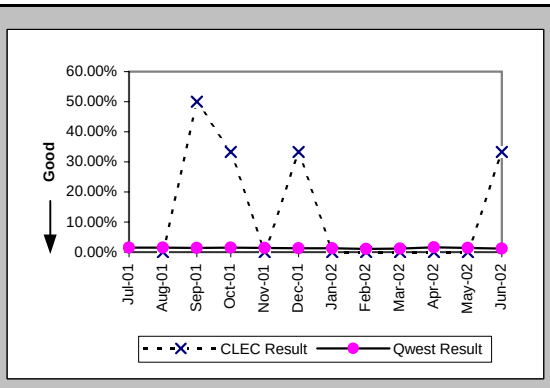
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					123	881	13.96%		
Sep-01	0	1	0.00%	0.00%	110	768	14.32%	-0.41	-1.25
Oct-01					106	1026	10.33%		
Nov-01					7	27	25.93%		
Dec-01					7	29	24.14%		
Jan-02					12	47	25.53%		
Feb-02					12	34	35.29%		
Mar-02					7	21	33.33%		
Apr-02					4	22	18.18%		
May-02					21	55	38.18%		
Jun-02									



Checklist #4 - Line Sharing Repair

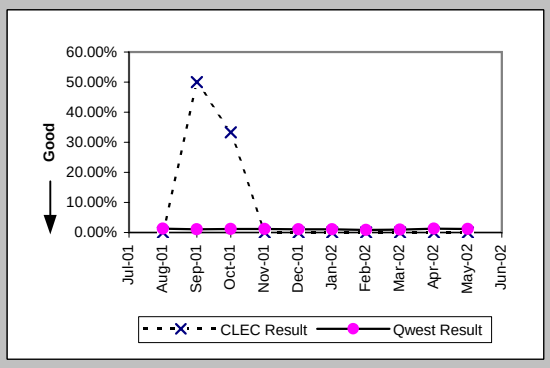
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6983	468871	1.49%		
Aug-01	0	1	0.00%	0.00%	7177	467746	1.53%	-0.12	-1.08
Sep-01	2	4	50.00%	50.00%	6486	467692	1.39%	3.26	0.98
Oct-01	1	3	33.33%	47.14%	6798	459326	1.48%	2.01	0.22
Nov-01	0	3	0.00%	0.00%	6458	456015	1.42%	-0.21	-1.13
Dec-01	1	3	33.33%	47.14%	5926	453070	1.31%	2.06	0.25
Jan-02	0	2	0.00%	0.00%	5940	451327	1.32%	-0.16	-1.1
Feb-02	0	2	0.00%	0.00%	4793	448903	1.07%	-0.15	-1.09
Mar-02	0	3	0.00%	0.00%	5407	448024	1.21%	-0.19	-1.12
Apr-02	0	2	0.00%	0.00%	6925	446567	1.55%	-0.18	-1.11
May-02	0	3	0.00%	0.00%	6219	445485	1.40%	-0.21	-1.13
Jun-02	1	3	33.33%	47.14%	5433	444128	1.22%	2.09	0.27



Trouble Rate (Percent) (MR-8*) (Parity)

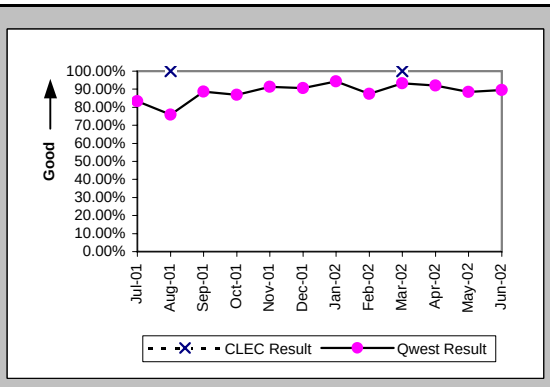
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	5871	467746	1.26%	-0.11	-1.07
Sep-01	2	4	50.00%	50.00%	5112	467692	1.09%	3.39	1.06
Oct-01	1	3	33.33%	47.14%	5426	459326	1.18%	2.1	0.28
Nov-01	0	3	0.00%	0.00%	5135	456015	1.13%	-0.18	-1.11
Dec-01	0	3	0.00%	0.00%	4724	453070	1.04%	-0.18	-1.11
Jan-02	0	2	0.00%	0.00%	4663	451327	1.03%	-0.14	-1.09
Feb-02	0	2	0.00%	0.00%	3693	448903	0.82%	-0.13	-1.08
Mar-02	0	3	0.00%	0.00%	4201	448024	0.94%	-0.17	-1.1
Apr-02	0	2	0.00%	0.00%	5874	446567	1.32%	-0.16	-1.1
May-02	0	3	0.00%	0.00%	5240	445485	1.18%	-0.19	-1.11
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

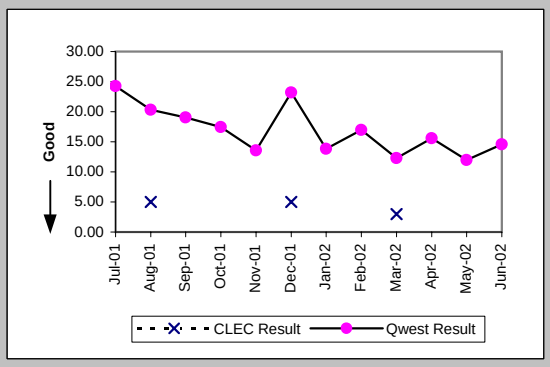
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					35	42	83.33%		
Aug-01	1	1	100.00%	0.00%	41	54	75.93%	-0.56	-1.34
Sep-01					31	35	88.57%		
Oct-01					46	53	86.79%		
Nov-01					53	58	91.38%		
Dec-01					125	138	90.58%		
Jan-02					66	70	94.29%		
Feb-02					28	32	87.50%		
Mar-02	1	1	100.00%	0.00%	42	45	93.33%	-0.26	-1.16
Apr-02					58	63	92.06%		
May-02					46	52	88.46%		
Jun-02					43	48	89.58%		



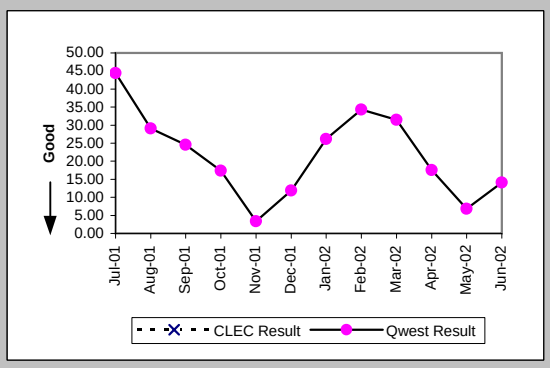
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1845	76	24.28		
Aug-01	5	1	5.00		1990	98	20.31	-0.67	-1.41
Sep-01					1238	65	19.05		
Oct-01					1274	73	17.45		
Nov-01					1166	86	13.56		
Dec-01	5	1	5.00		3547	153	23.18	-1.63	-1.99
Jan-02					1136	82	13.85		
Feb-02					662	39	16.97		
Mar-02	3	1	3.00		590	48	12.29	-0.96	-1.58
Apr-02					921	59	15.61		
May-02					766	64	11.97		
Jun-02					1007	69	14.59		



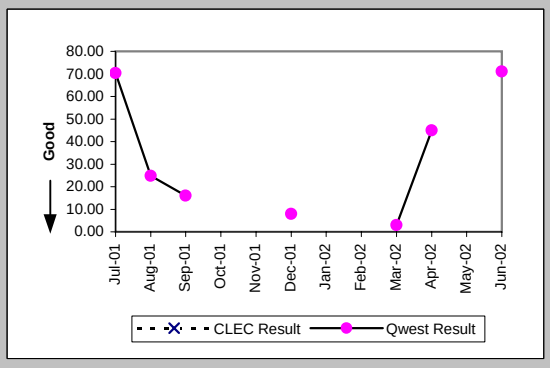
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					577	13	44.38		
Aug-01					523	18	29.06		
Sep-01					491	20	24.55		
Oct-01					278	16	17.38		
Nov-01					115	34	3.38		
Dec-01					155	13	11.92		
Jan-02					183	7	26.14		
Feb-02					206	6	34.33		
Mar-02					63	2	31.50		
Apr-02					123	7	17.57		
May-02					41	6	6.83		
Jun-02					127	9	14.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

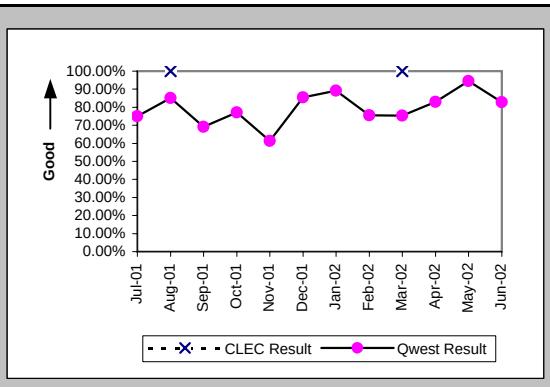
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					352	5	70.40		
Aug-01					149	6	24.83		
Sep-01					16	1	16.00		
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					45	1	45.00		
May-02									
Jun-02					71	1	71.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

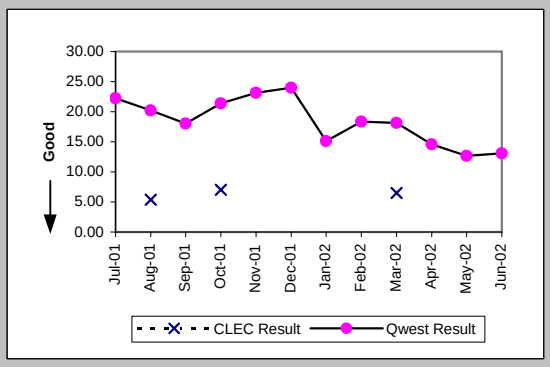
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					51	68	75.00%		
Aug-01	8	8	100.00%	0.00%	40	47	85.11%	-1.09	-1.66
Sep-01					47	68	69.12%		
Oct-01					64	83	77.11%		
Nov-01					54	88	61.36%		
Dec-01					111	130	85.38%		
Jan-02					107	120	89.17%		
Feb-02					40	53	75.47%		
Mar-02	2	2	100.00%	0.00%	43	57	75.44%	-0.79	-1.48
Apr-02					39	47	82.98%		
May-02					85	90	94.44%		
Jun-02					82	99	82.83%		



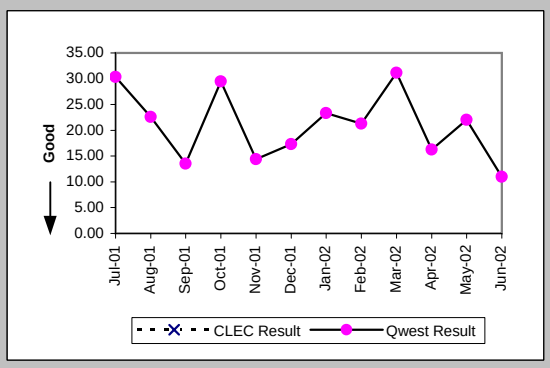
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2245	101	22.23		
Aug-01	43	8	5.38	0.74	1696	84	20.19	-2.29	-2.39
Sep-01					2274	126	18.05		
Oct-01	7	1	7.00		2820	132	21.36	-0.62	-1.38
Nov-01					2847	123	23.15		
Dec-01					3717	155	23.98		
Jan-02					2285	151	15.13		
Feb-02					1157	63	18.37		
Mar-02	13	2	6.50	0.71	1269	70	18.13	-0.93	-1.57
Apr-02					788	54	14.59		
May-02					1293	102	12.68		
Jun-02					1451	111	13.07		



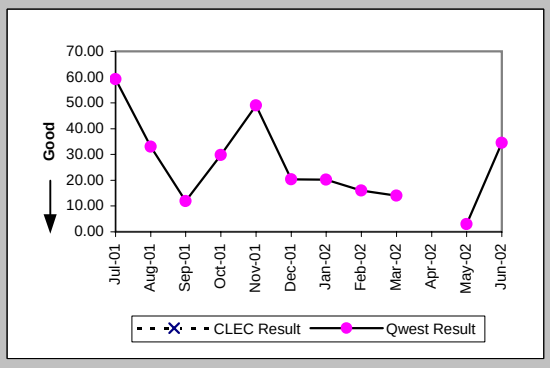
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					728	24	30.33		
Aug-01					339	15	22.60		
Sep-01					677	50	13.54		
Oct-01					1061	36	29.47		
Nov-01					894	62	14.42		
Dec-01					485	28	17.32		
Jan-02					397	17	23.35		
Feb-02					383	18	21.28		
Mar-02					436	14	31.14		
Apr-02					195	12	16.25		
May-02					154	7	22.00		
Jun-02					198	18	11.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

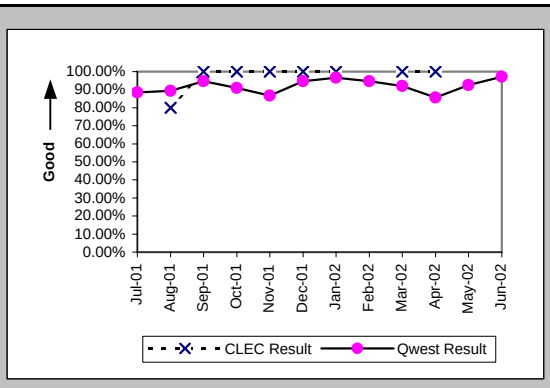
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					237	4	59.25		
Aug-01					132	4	33.00		
Sep-01					107	9	11.89		
Oct-01					238	8	29.75		
Nov-01					392	8	49.00		
Dec-01					61	3	20.33		
Jan-02					81	4	20.25		
Feb-02					16	1	16.00		
Mar-02					14	1	14.00		
Apr-02									
May-02					3	1	3.00		
Jun-02					69	2	34.50		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

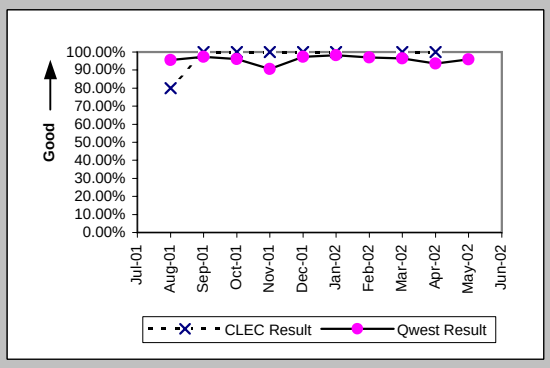
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					162	183	88.52%		
Aug-01	4	5	80.00%	40.00%	161	180	89.44%	0.61	-0.63
Sep-01	5	5	100.00%	0.00%	177	187	94.65%	-0.52	-1.32
Oct-01	1	1	100.00%	0.00%	183	201	91.04%	-0.31	-1.19
Nov-01	1	1	100.00%	0.00%	183	211	86.73%	-0.39	-1.24
Dec-01	1	1	100.00%	0.00%	246	260	94.62%	-0.24	-1.14
Jan-02	1	1	100.00%	0.00%	262	271	96.68%	-0.18	-1.11
Feb-02					160	169	94.67%		
Mar-02	2	2	100.00%	0.00%	104	113	92.04%	-0.41	-1.25
Apr-02	2	2	100.00%	0.00%	107	125	85.60%	-0.58	-1.35
May-02					137	148	92.57%		
Jun-02					170	175	97.14%		



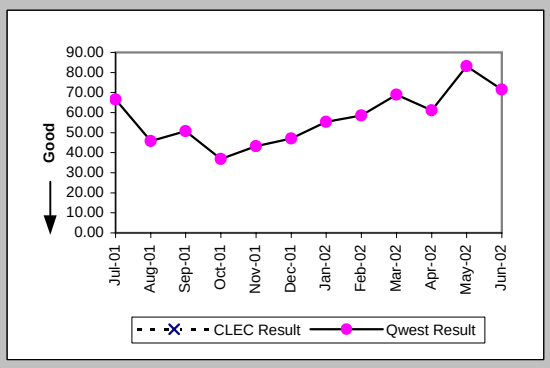
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	5	80.00%	40.00%	172	180	95.56%	1.18	-0.28
Sep-01	5	5	100.00%	0.00%	182	187	97.33%	-0.37	-1.22
Oct-01	1	1	100.00%	0.00%	193	201	96.02%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	191	211	90.52%	-0.32	-1.2
Dec-01	1	1	100.00%	0.00%	253	260	97.31%	-0.17	-1.1
Jan-02	1	1	100.00%	0.00%	266	271	98.16%	-0.14	-1.08
Feb-02					164	169	97.04%		
Mar-02	2	2	100.00%	0.00%	109	113	96.46%	-0.27	-1.16
Apr-02	2	2	100.00%	0.00%	117	125	93.60%	-0.37	-1.22
May-02					142	148	95.95%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

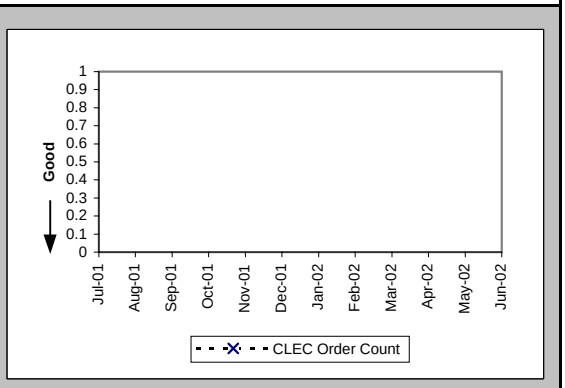
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2995	45	66.56		
Aug-01					3164	69	45.86		
Sep-01					3046	60	50.77		
Oct-01					1956	53	36.91		
Nov-01					1901	44	43.20		
Dec-01					517	11	47.00		
Jan-02					775	14	55.36		
Feb-02					996	17	58.59		
Mar-02					1241	18	68.94		
Apr-02					1587	26	61.04		
May-02					1830	22	83.18		
Jun-02					1788	25	71.52		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

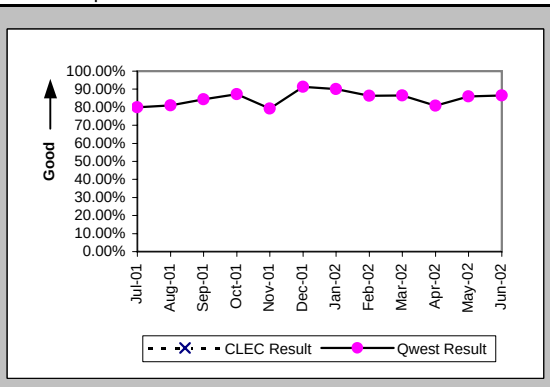
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

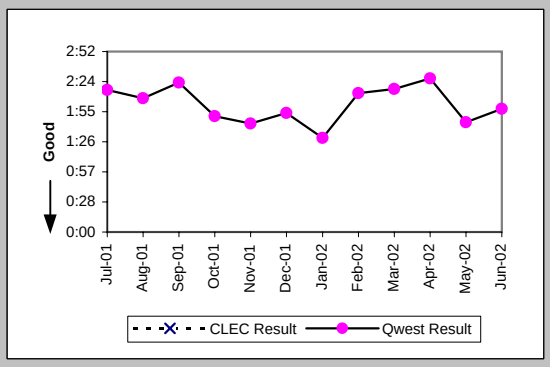
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					48	60	80.00%		
Aug-01					60	74	81.08%		
Sep-01					38	45	84.44%		
Oct-01					41	47	87.23%		
Nov-01					42	53	79.25%		
Dec-01					42	46	91.30%		
Jan-02					45	50	90.00%		
Feb-02					38	44	86.36%		
Mar-02					45	52	86.54%		
Apr-02					42	52	80.77%		
May-02					55	64	85.94%		
Jun-02					32	37	86.49%		



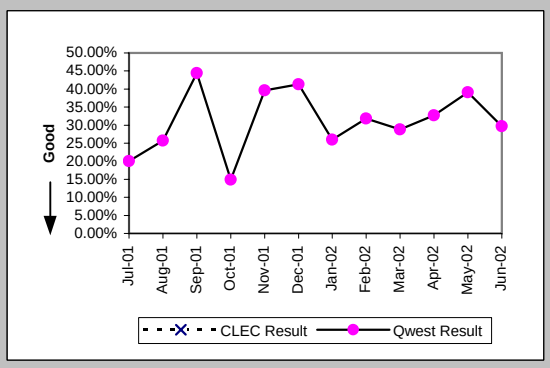
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					135:40	60	2:16		
Aug-01					158:09	74	2:08		
Sep-01					107:21	45	2:23		
Oct-01					87:06	47	1:51		
Nov-01					92:01	53	1:44		
Dec-01					87:47	46	1:54		
Jan-02					74:48	50	1:30		
Feb-02					97:23	44	2:13		
Mar-02					118:29	52	2:17		
Apr-02					127:05	52	2:27		
May-02					111:35	64	1:45		
Jun-02					72:58	37	1:58		



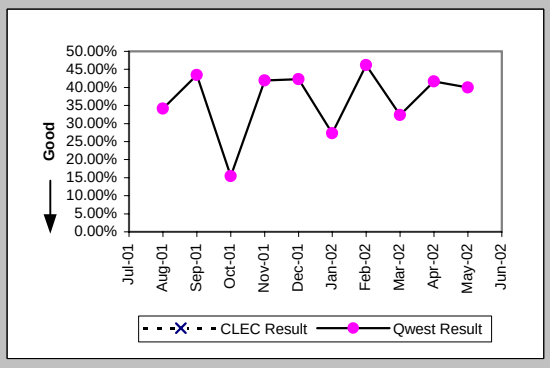
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					12	60	20.00%		
Aug-01					19	74	25.68%		
Sep-01					20	45	44.44%		
Oct-01					7	47	14.89%		
Nov-01					21	53	39.62%		
Dec-01					19	46	41.30%		
Jan-02					13	50	26.00%		
Feb-02					14	44	31.82%		
Mar-02					15	52	28.85%		
Apr-02					17	52	32.69%		
May-02					25	64	39.06%		
Jun-02					11	37	29.73%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

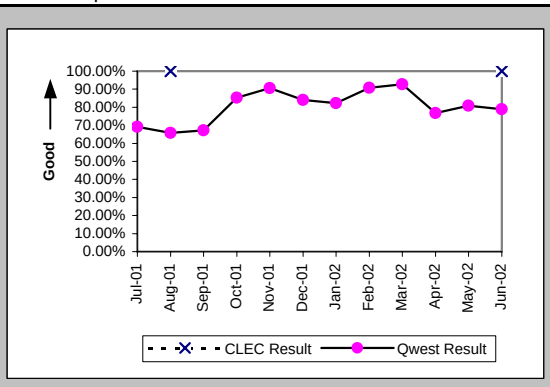
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					14	41	34.15%		
Sep-01					10	23	43.48%		
Oct-01					4	26	15.38%		
Nov-01					13	31	41.94%		
Dec-01					11	26	42.31%		
Jan-02					9	33	27.27%		
Feb-02					12	26	46.15%		
Mar-02					11	34	32.35%		
Apr-02					15	36	41.67%		
May-02					14	35	40.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

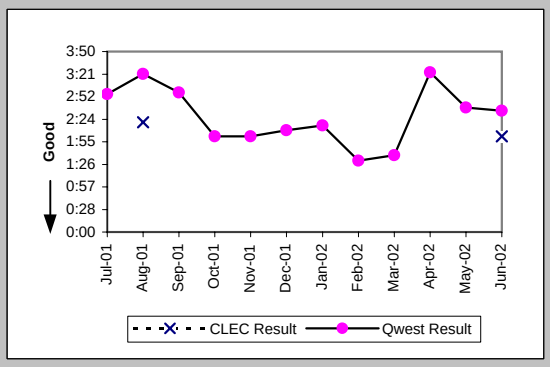
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	91	69.23%		
Aug-01	1	1	100.00%	0.00%	52	79	65.82%	-0.72	-1.44
Sep-01					47	70	67.14%		
Oct-01					64	75	85.33%		
Nov-01					58	64	90.63%		
Dec-01					37	44	84.09%		
Jan-02					42	51	82.35%		
Feb-02					39	43	90.70%		
Mar-02					63	68	92.65%		
Apr-02					79	103	76.70%		
May-02					59	73	80.82%		
Jun-02	1	1	100.00%	0.00%	41	52	78.85%	-0.51	-1.31



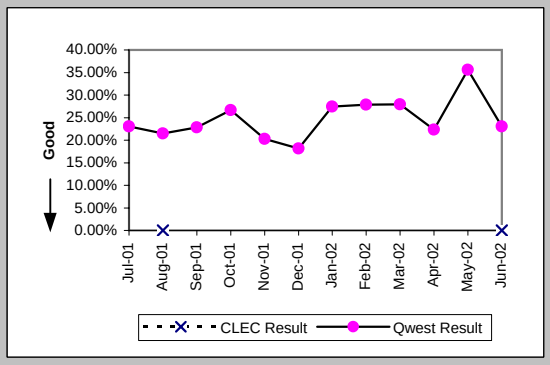
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					266:11	91	2:56		
Aug-01	2:20	1	2:20		265:55	79	3:22	-0.3	-1.18
Sep-01					207:22	70	2:58		
Oct-01					151:55	75	2:02		
Nov-01					129:55	64	2:02		
Dec-01					95:27	44	2:10		
Jan-02					115:55	51	2:16		
Feb-02					65:30	43	1:31		
Mar-02					110:56	68	1:38		
Apr-02					349:32	103	3:24		
May-02					193:21	73	2:39		
Jun-02	2:02	1	2:02		134:42	52	2:35	-0.18	-1.11



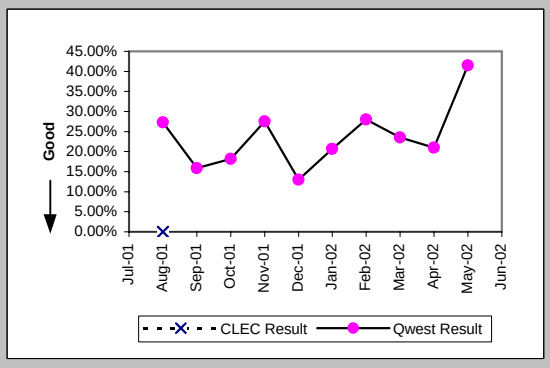
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					21	91	23.08%		
Aug-01	0	1	0.00%	0.00%	17	79	21.52%	-0.52	-1.32
Sep-01					16	70	22.86%		
Oct-01					20	75	26.67%		
Nov-01					13	64	20.31%		
Dec-01					8	44	18.18%		
Jan-02					14	51	27.45%		
Feb-02					12	43	27.91%		
Mar-02					19	68	27.94%		
Apr-02					23	103	22.33%		
May-02					26	73	35.62%		
Jun-02	0	1	0.00%	0.00%	12	52	23.08%	-0.54	-1.33



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

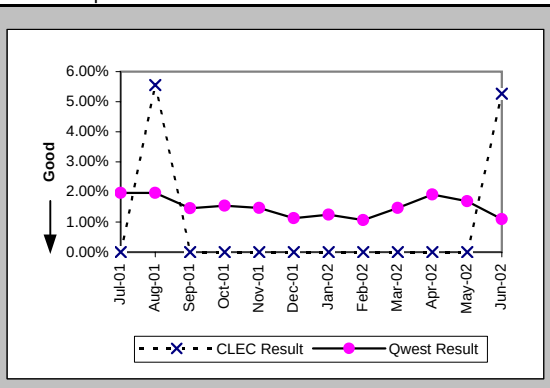
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	15	55	27.27%	-0.61	-1.37
Sep-01					7	44	15.91%		
Oct-01					8	44	18.18%		
Nov-01					11	40	27.50%		
Dec-01					3	23	13.04%		
Jan-02					6	29	20.69%		
Feb-02					7	25	28.00%		
Mar-02					8	34	23.53%		
Apr-02					13	62	20.97%		
May-02					17	41	41.46%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

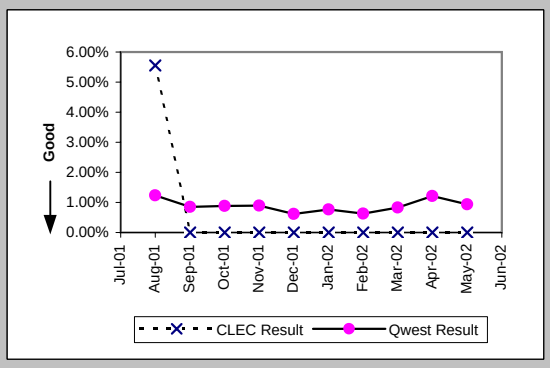
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	9	0.00%	0.00%	151	7677	1.97%	-0.42	-1.26
Aug-01	1	18	5.56%	22.91%	153	7766	1.97%	0.93	-0.43
Sep-01	0	14	0.00%	0.00%	115	7869	1.46%	-0.46	-1.28
Oct-01	0	15	0.00%	0.00%	122	7899	1.54%	-0.48	-1.29
Nov-01	0	15	0.00%	0.00%	117	7945	1.47%	-0.47	-1.29
Dec-01	0	16	0.00%	0.00%	90	7968	1.13%	-0.43	-1.26
Jan-02	0	16	0.00%	0.00%	101	8133	1.24%	-0.45	-1.27
Feb-02	0	16	0.00%	0.00%	87	8152	1.07%	-0.42	-1.25
Mar-02	0	18	0.00%	0.00%	120	8196	1.46%	-0.52	-1.31
Apr-02	0	19	0.00%	0.00%	155	8111	1.91%	-0.61	-1.37
May-02	0	19	0.00%	0.00%	137	8081	1.70%	-0.57	-1.35
Jun-02	1	19	5.26%	22.33%	89	8128	1.10%	1.26	-0.23



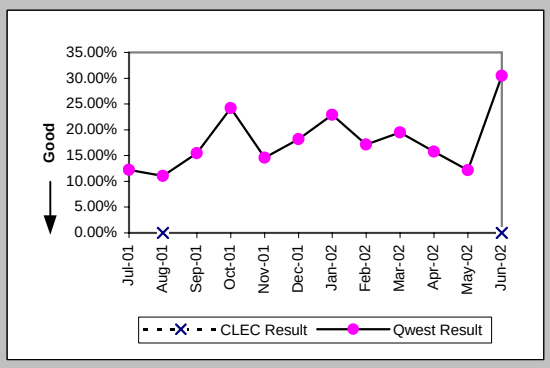
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	18	5.56%	22.91%	96	7766	1.24%	1.22	-0.26
Sep-01	0	14	0.00%	0.00%	67	7869	0.85%	-0.35	-1.21
Oct-01	0	15	0.00%	0.00%	70	7899	0.89%	-0.37	-1.22
Nov-01	0	15	0.00%	0.00%	71	7945	0.89%	-0.37	-1.22
Dec-01	0	16	0.00%	0.00%	49	7968	0.62%	-0.31	-1.19
Jan-02	0	16	0.00%	0.00%	62	8133	0.76%	-0.35	-1.21
Feb-02	0	16	0.00%	0.00%	51	8152	0.63%	-0.32	-1.19
Mar-02	0	18	0.00%	0.00%	68	8196	0.83%	-0.39	-1.24
Apr-02	0	19	0.00%	0.00%	98	8111	1.21%	-0.48	-1.29
May-02	0	19	0.00%	0.00%	76	8081	0.94%	-0.42	-1.26
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

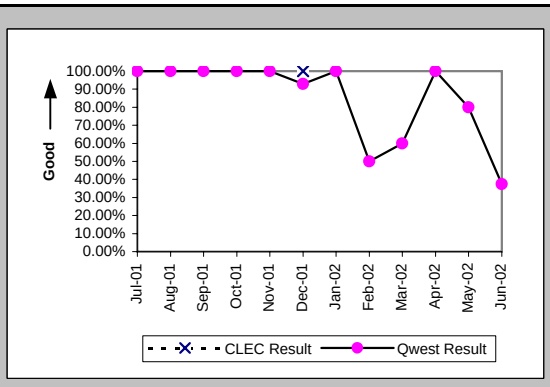
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					21	172	12.21%		
Aug-01	0	1	0.00%	0.00%	19	172	11.05%	-0.35	-1.21
Sep-01					21	136	15.44%		
Oct-01					39	161	24.22%		
Nov-01					20	137	14.60%		
Dec-01					20	110	18.18%		
Jan-02					30	131	22.90%		
Feb-02					18	105	17.14%		
Mar-02					29	149	19.46%		
Apr-02					29	184	15.76%		
May-02					19	156	12.18%		
Jun-02	0	1	0.00%	0.00%	39	128	30.47%	-0.66	-1.4



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

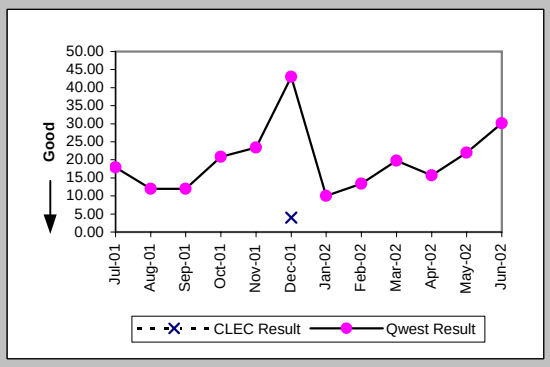
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					6	6	100.00%		
Dec-01	1	1	100.00%	0.00%	26	28	92.86%	-0.27	-1.17
Jan-02					3	3	100.00%		
Feb-02					1	2	50.00%		
Mar-02					3	5	60.00%		
Apr-02					3	3	100.00%		
May-02					4	5	80.00%		
Jun-02					3	8	37.50%		



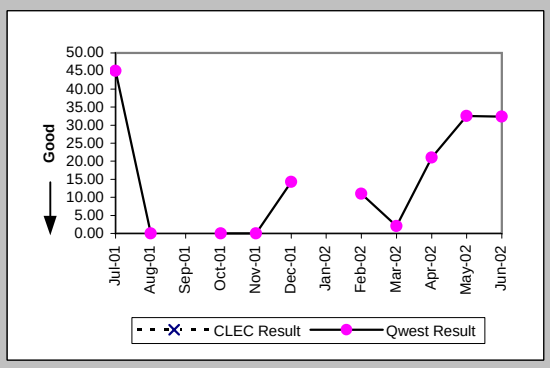
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					161	9	17.89		
Aug-01					72	6	12.00		
Sep-01					108	9	12.00		
Oct-01					125	6	20.83		
Nov-01					164	7	23.43		
Dec-01	4	1	4.00		1334	31	43.03	-2.43	-2.47
Jan-02					90	9	10.00		
Feb-02					67	5	13.40		
Mar-02					99	5	19.80		
Apr-02					47	3	15.67		
May-02					264	12	22.00		
Jun-02					332	11	30.18		



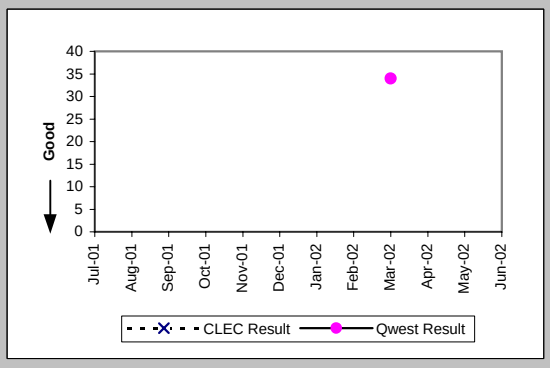
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					45	1	45.00		
Aug-01					0	1	0.00		
Sep-01									
Oct-01					0	2	0.00		
Nov-01					0	1	0.00		
Dec-01					57	4	14.25		
Jan-02									
Feb-02					11	1	11.00		
Mar-02					2	1	2.00		
Apr-02					21	1	21.00		
May-02					65	2	32.50		
Jun-02					194	6	32.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

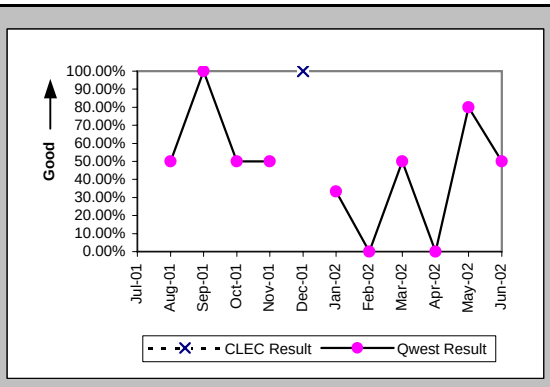
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					34	1	34.00		
Apr-02									
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

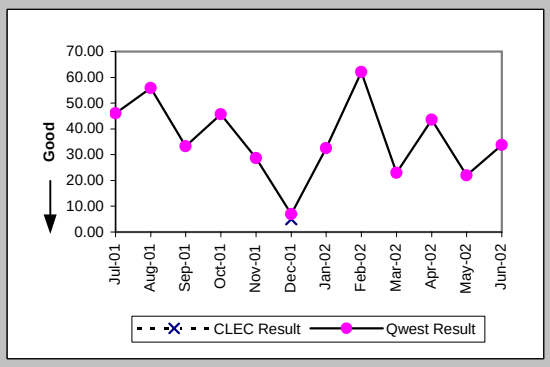
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					2	4	50.00%		
Nov-01					1	2	50.00%		
Dec-01	3	3	100.00%	0.00%					
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	8	0.00%		
May-02					4	5	80.00%		
Jun-02					3	6	50.00%		



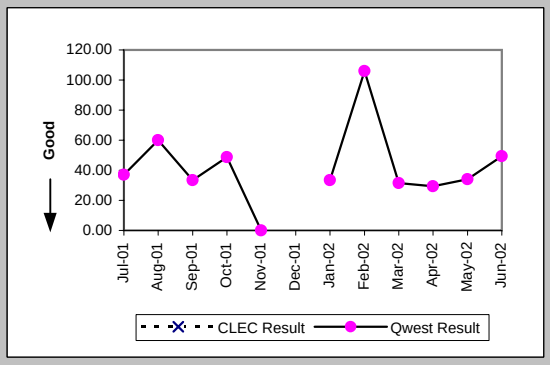
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					46	1	46.00		
Aug-01					279	5	55.80		
Sep-01					266	8	33.25		
Oct-01					502	11	45.64		
Nov-01					86	3	28.67		
Dec-01	20	4	5.00	2.00	7	1	7.00		
Jan-02					130	4	32.50		
Feb-02					124	2	62.00		
Mar-02					115	5	23.00		
Apr-02					392	9	43.56		
May-02					307	14	21.93		
Jun-02					270	8	33.75		



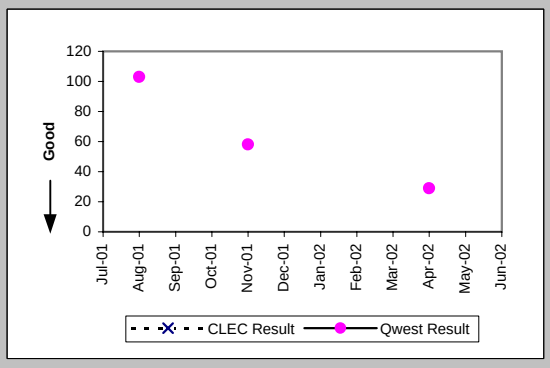
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					37	1	37.00		
Aug-01					120	2	60.00		
Sep-01					134	4	33.50		
Oct-01					390	8	48.75		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					67	2	33.50		
Feb-02					106	1	106.00		
Mar-02					63	2	31.50		
Apr-02					206	7	29.43		
May-02					102	3	34.00		
Jun-02					148	3	49.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

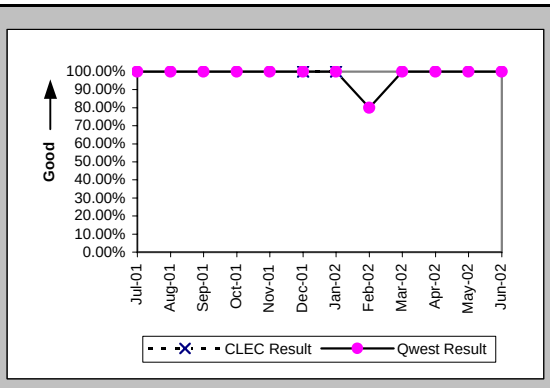
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					103	1	103.00		
Sep-01									
Oct-01									
Nov-01					58	1	58.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					58	2	29.00		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

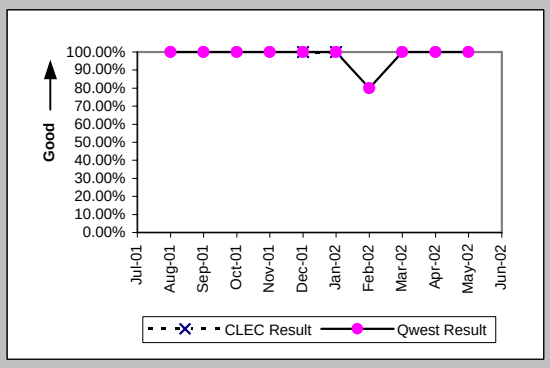
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					11	11	100.00%		
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01	3	3	100.00%	0.00%	21	21	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	23	23	100.00%	N/A	N/A
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02					23	23	100.00%		



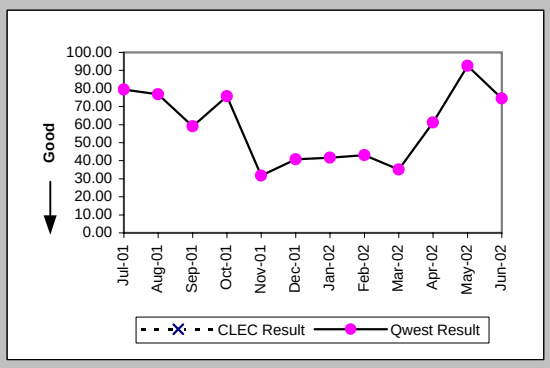
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01	3	3	100.00%	0.00%	21	21	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	23	23	100.00%	N/A	N/A
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

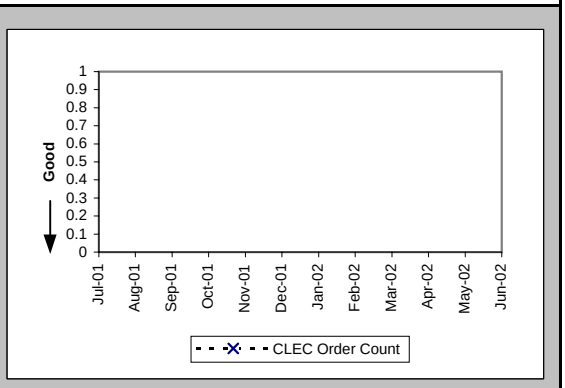
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					636	8	79.50		
Aug-01					614	8	76.75		
Sep-01					531	9	59.00		
Oct-01					530	7	75.71		
Nov-01					127	4	31.75		
Dec-01					285	7	40.71		
Jan-02					375	9	41.67		
Feb-02					518	12	43.17		
Mar-02					457	13	35.15		
Apr-02					428	7	61.14		
May-02					370	4	92.50		
Jun-02					149	2	74.50		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

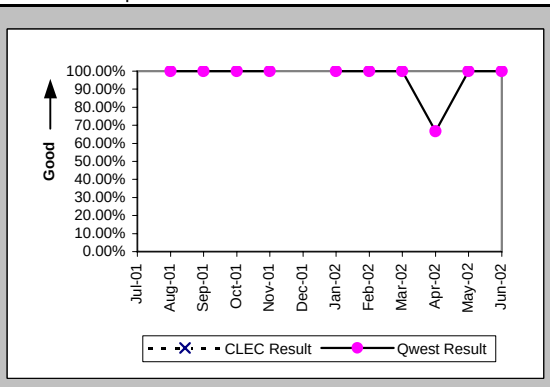
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

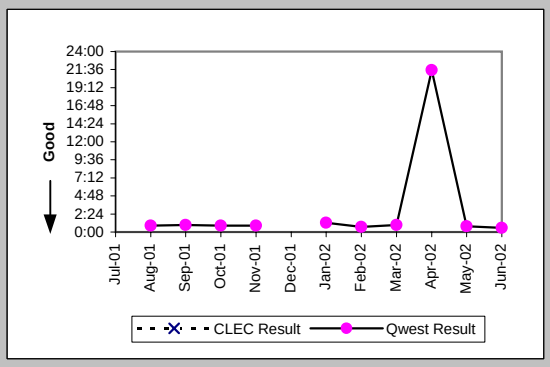
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					4	4	100.00%		
Sep-01					1	1	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					3	3	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	3	66.67%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



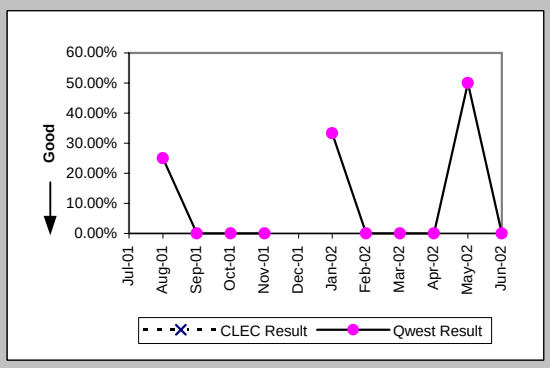
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					3:29	4	0:52		
Sep-01					0:55	1	0:55		
Oct-01					4:11	5	0:50		
Nov-01					0:50	1	0:50		
Dec-01									
Jan-02					3:45	3	1:15		
Feb-02					0:41	1	0:41		
Mar-02					1:54	2	0:57		
Apr-02					64:36	3	21:32		
May-02					1:33	2	0:46		
Jun-02					0:32	1	0:32		



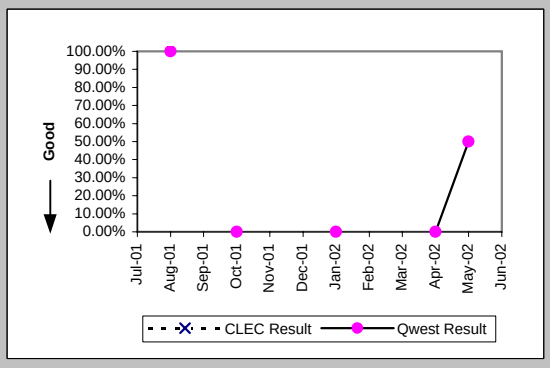
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	4	25.00%		
Sep-01					0	1	0.00%		
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	3	0.00%		
May-02					1	2	50.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

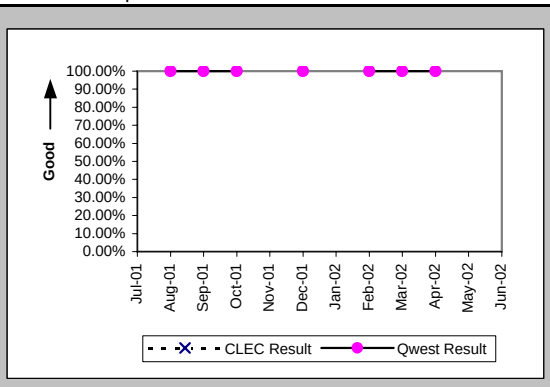
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

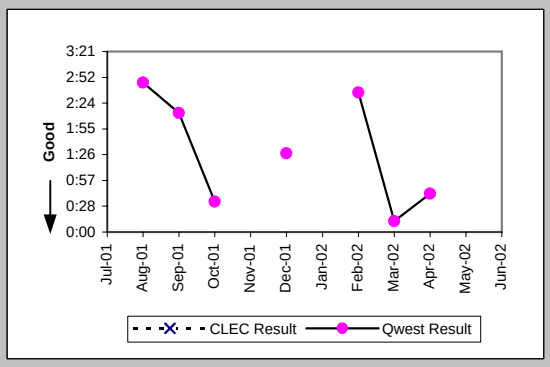
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02									
Jun-02									



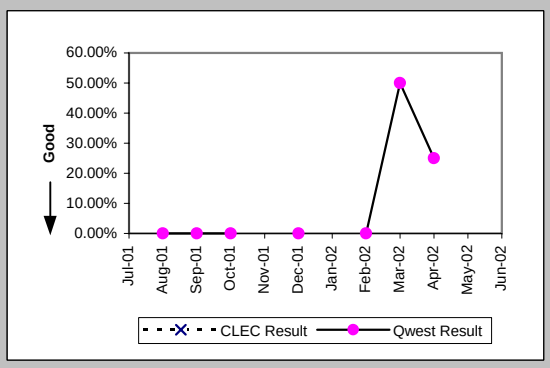
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2:47	1	2:47		
Sep-01					2:13	1	2:13		
Oct-01					1:08	2	0:34		
Nov-01									
Dec-01					1:28	1	1:28		
Jan-02									
Feb-02					5:12	2	2:36		
Mar-02					0:23	2	0:12		
Apr-02					2:53	4	0:43		
May-02									
Jun-02									



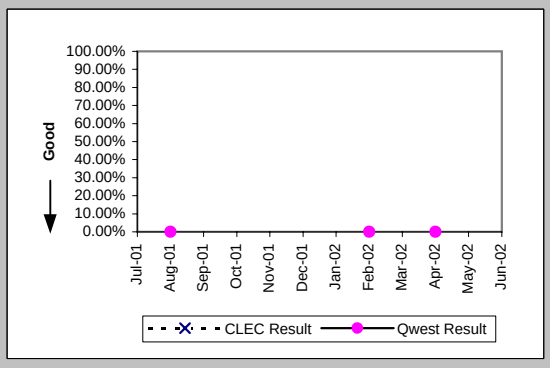
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					1	4	25.00%		
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

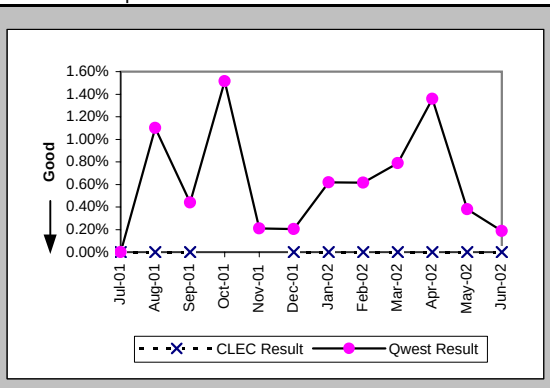
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	2	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

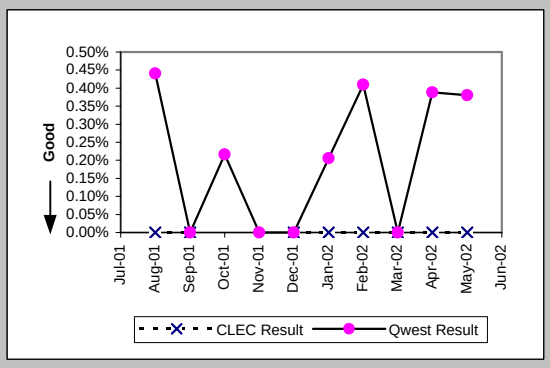
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	0	443	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%	5	454	1.10%	-0.11	-1.06
Sep-01	0	1	0.00%	0.00%	2	456	0.44%	-0.07	-1.04
Oct-01					7	462	1.52%		
Nov-01					1	474	0.21%		
Dec-01	0	5	0.00%	0.00%	1	487	0.21%	-0.1	-1.06
Jan-02	0	5	0.00%	0.00%	3	486	0.62%	-0.18	-1.11
Feb-02	0	5	0.00%	0.00%	3	488	0.61%	-0.17	-1.11
Mar-02	0	5	0.00%	0.00%	4	508	0.79%	-0.2	-1.12
Apr-02	0	5	0.00%	0.00%	7	515	1.36%	-0.26	-1.16
May-02	0	5	0.00%	0.00%	2	526	0.38%	-0.14	-1.08
Jun-02	0	5	0.00%	0.00%	1	537	0.19%	-0.1	-1.06



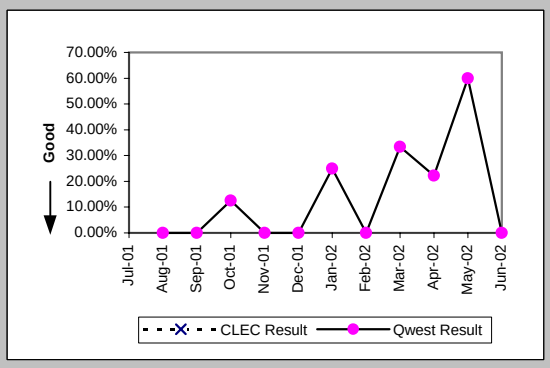
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	2	454	0.44%	-0.07	-1.04
Sep-01	0	1	0.00%	0.00%	0	456	0.00%	N/A	N/A
Oct-01					1	462	0.22%		
Nov-01					0	474	0.00%		
Dec-01	0	5	0.00%	0.00%	0	487	0.00%	N/A	N/A
Jan-02	0	5	0.00%	0.00%	1	486	0.21%	-0.1	-1.06
Feb-02	0	5	0.00%	0.00%	2	488	0.41%	-0.14	-1.09
Mar-02	0	5	0.00%	0.00%	0	508	0.00%	N/A	N/A
Apr-02	0	5	0.00%	0.00%	2	515	0.39%	-0.14	-1.08
May-02	0	5	0.00%	0.00%	2	526	0.38%	-0.14	-1.08
Jun-02									



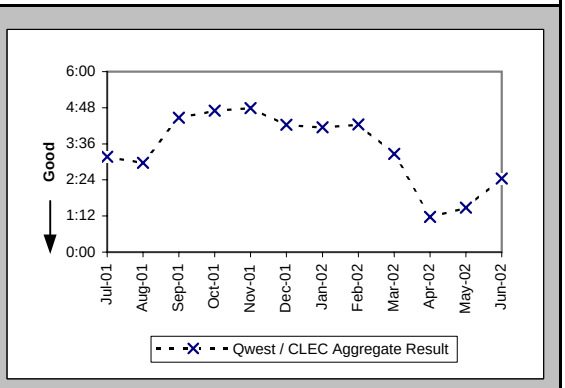
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	8	12.50%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					1	4	25.00%		
Feb-02					0	3	0.00%		
Mar-02					2	6	33.33%		
Apr-02					2	9	22.22%		
May-02					3	5	60.00%		
Jun-02					0	1	0.00%		



Checklist #7 - E911

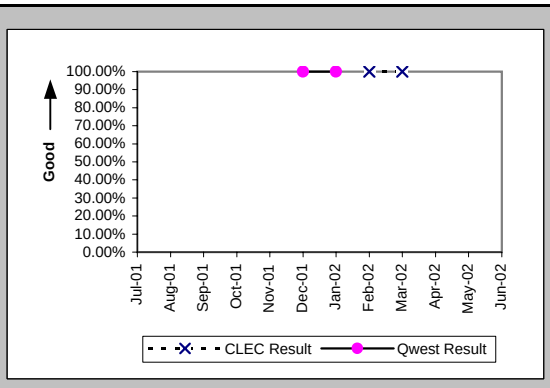
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	3:10
Aug-01	2:58
Sep-01	4:28
Oct-01	4:42
Nov-01	4:47
Dec-01	4:14
Jan-02	4:09
Feb-02	4:15
Mar-02	3:16
Apr-02	1:10
May-02	1:29
Jun-02	2:27



Checklist #7 - E911/911 Trunk Installation

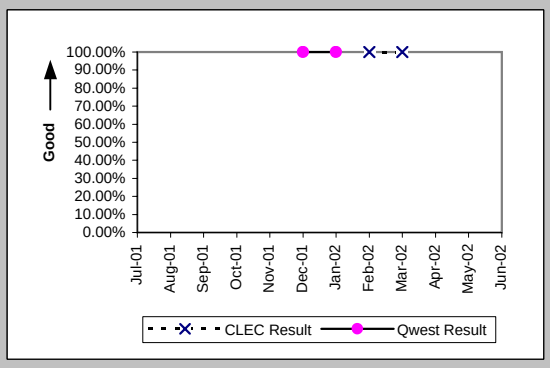
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%					
Mar-02	1	1	100.00%	0.00%					
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

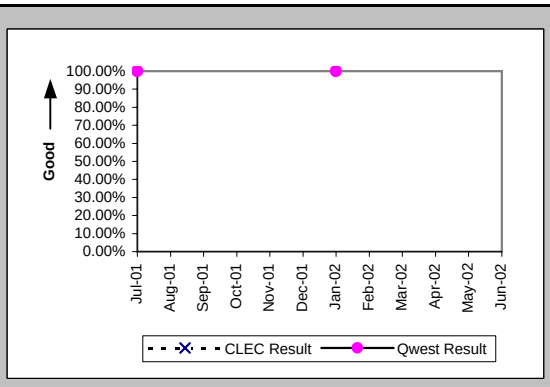
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%					
Mar-02	1	1	100.00%	0.00%					
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

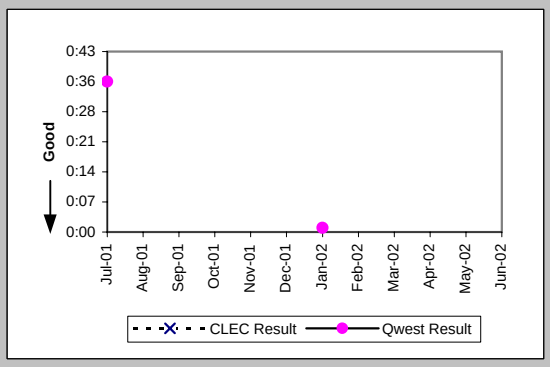
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



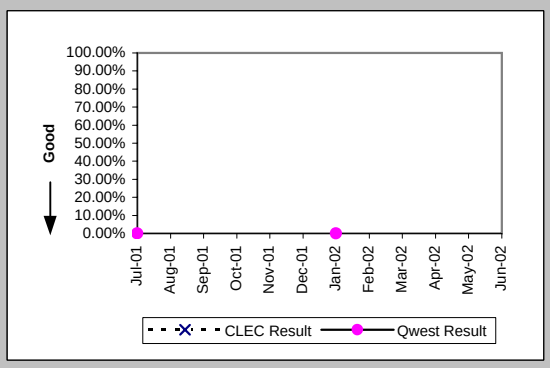
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0:36	1	0:36		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:01	1	0:01		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



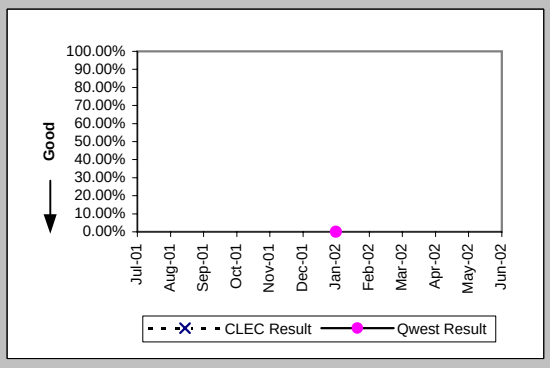
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

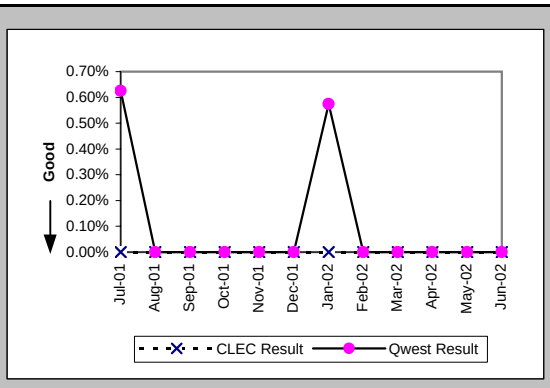
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

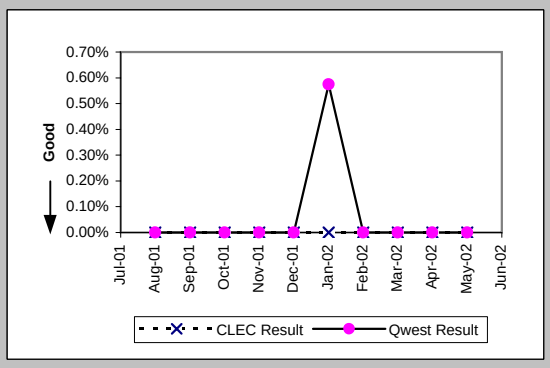
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	22	0.00%	0.00%	1	160	0.63%	-0.35	-1.21
Aug-01	0	22	0.00%	0.00%	0	160	0.00%	N/A	N/A
Sep-01	0	22	0.00%	0.00%	0	160	0.00%	N/A	N/A
Oct-01	0	20	0.00%	0.00%	0	164	0.00%	N/A	N/A
Nov-01	0	20	0.00%	0.00%	0	170	0.00%	N/A	N/A
Dec-01	0	20	0.00%	0.00%	0	174	0.00%	N/A	N/A
Jan-02	0	20	0.00%	0.00%	1	174	0.57%	-0.32	-1.2
Feb-02	0	26	0.00%	0.00%	0	174	0.00%	N/A	N/A
Mar-02	0	26	0.00%	0.00%	0	176	0.00%	N/A	N/A
Apr-02	0	28	0.00%	0.00%	0	184	0.00%	N/A	N/A
May-02	0	29	0.00%	0.00%	0	186	0.00%	N/A	N/A
Jun-02	0	28	0.00%	0.00%	0	186	0.00%	N/A	N/A



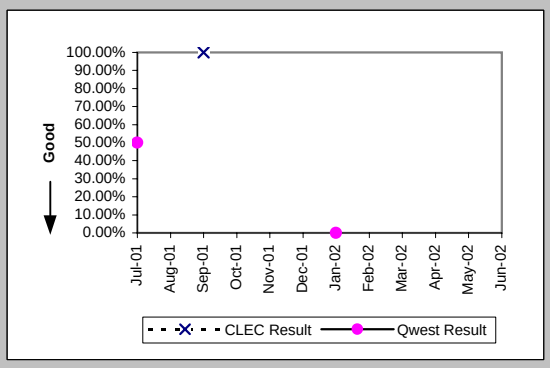
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	22	0.00%	0.00%	0	160	0.00%	N/A	N/A
Sep-01	0	22	0.00%	0.00%	0	160	0.00%	N/A	N/A
Oct-01	0	20	0.00%	0.00%	0	164	0.00%	N/A	N/A
Nov-01	0	20	0.00%	0.00%	0	170	0.00%	N/A	N/A
Dec-01	0	20	0.00%	0.00%	0	174	0.00%	N/A	N/A
Jan-02	0	20	0.00%	0.00%	1	174	0.57%	-0.32	-1.2
Feb-02	0	26	0.00%	0.00%	0	174	0.00%	N/A	N/A
Mar-02	0	26	0.00%	0.00%	0	176	0.00%	N/A	N/A
Apr-02	0	28	0.00%	0.00%	0	184	0.00%	N/A	N/A
May-02	0	29	0.00%	0.00%	0	186	0.00%	N/A	N/A
Jun-02									



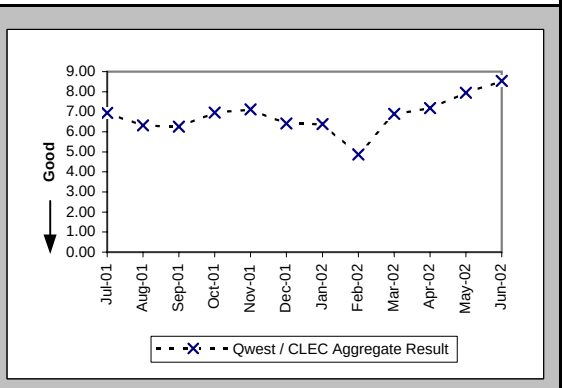
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	2	50.00%		
Aug-01									
Sep-01	1	1	100.00%	0.00%					
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

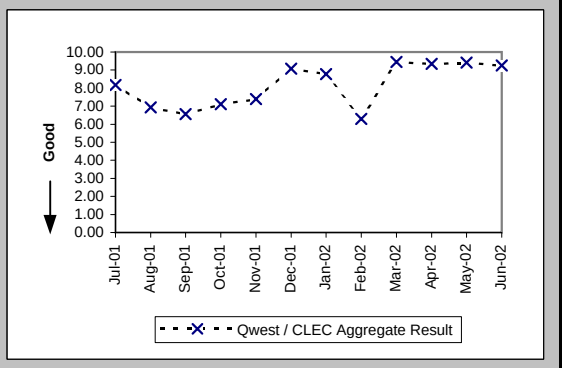


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25
Oct-01	6.96
Nov-01	7.12
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54

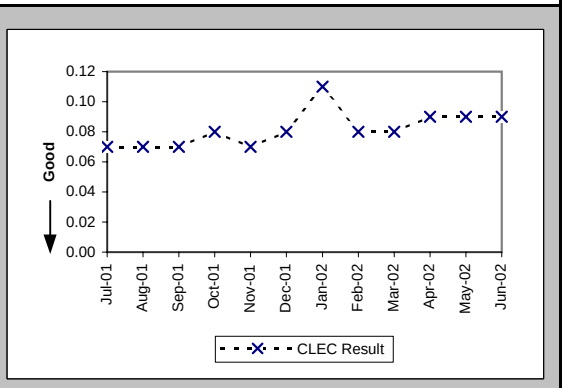


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56
Oct-01	7.11
Nov-01	7.40
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26

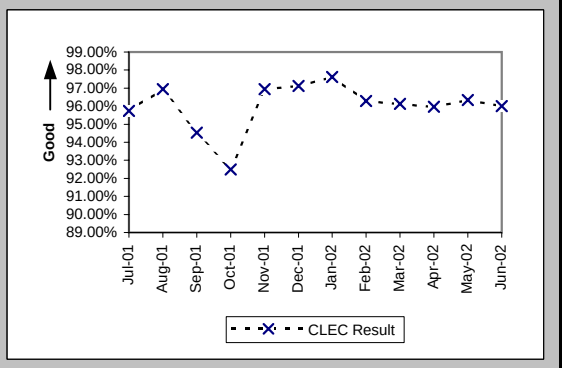


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.07
Aug-01	0.07
Sep-01	0.07
Oct-01	0.08
Nov-01	0.07
Dec-01	0.08
Jan-02	0.11
Feb-02	0.08
Mar-02	0.08
Apr-02	0.09
May-02	0.09
Jun-02	0.09



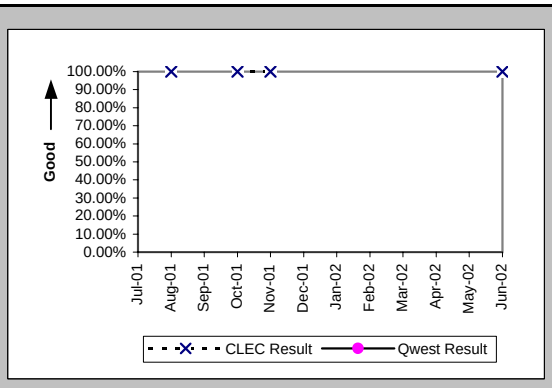
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	95.73%
Aug-01	96.94%
Sep-01	94.54%
Oct-01	92.50%
Nov-01	96.93%
Dec-01	97.13%
Jan-02	97.63%
Feb-02	96.29%
Mar-02	96.13%
Apr-02	95.96%
May-02	96.33%
Jun-02	96.00%



Checklist #9 - NXX Code Activation

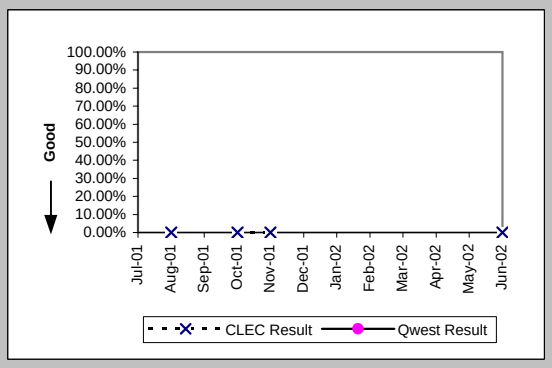
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01	2	2	100.00%			
Sep-01						
Oct-01	2	2	100.00%			
Nov-01	1	1	100.00%			
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	1	1	100.00%			



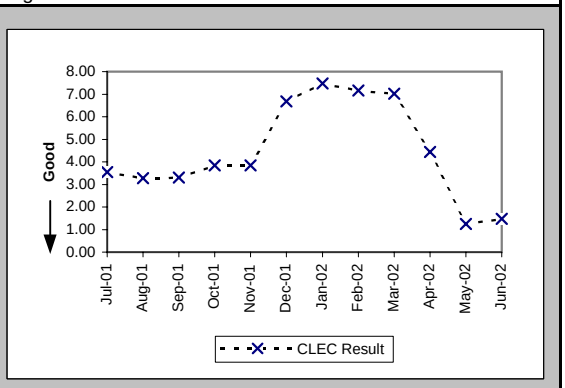
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01	0	2	0.00%			
Sep-01						
Oct-01	0	2	0.00%			
Nov-01	0	1	0.00%			
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	0	1	0.00%			



Checklist #10 - Databases and Signaling

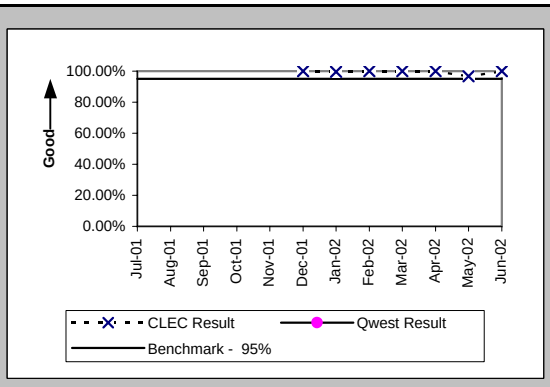
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

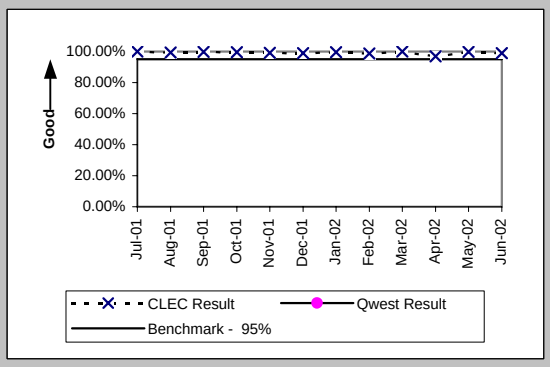
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	3	100.00%	0.00%					
Jan-02	241	242	99.59%	6.41%					
Feb-02	200	200	100.00%	0.00%					
Mar-02	160	160	100.00%	0.00%					
Apr-02	318	318	100.00%	0.00%					
May-02	89	92	96.74%	17.76%					
Jun-02	66	66	100.00%	0.00%					



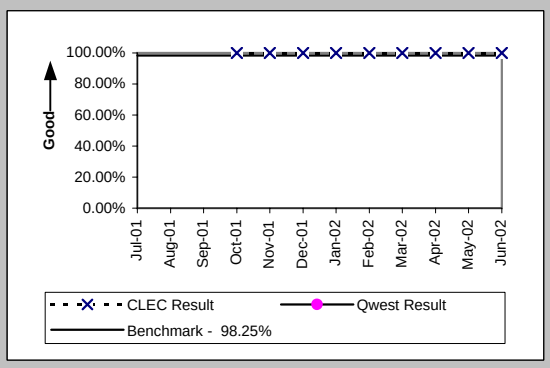
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	86	86	100.00%	0.00%					
Aug-01	139	140	99.29%	8.42%					
Sep-01	970	973	99.69%	5.54%					
Oct-01	1596	1602	99.63%	6.11%					
Nov-01	513	517	99.23%	8.76%					
Dec-01	389	393	98.98%	10.04%					
Jan-02	523	525	99.62%	6.16%					
Feb-02	229	232	98.71%	11.30%					
Mar-02	317	317	100.00%	0.00%					
Apr-02	96	99	96.97%	17.14%					
May-02	377	378	99.74%	5.14%					
Jun-02	367	371	98.92%	10.33%					



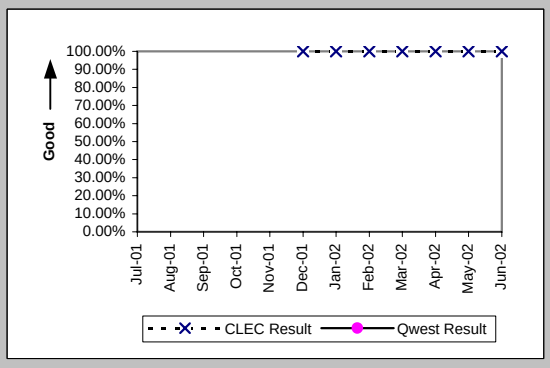
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	1602	1602	100.00%	0.00%					
Nov-01	517	517	100.00%	0.00%					
Dec-01	396	396	100.00%	0.00%					
Jan-02	767	767	100.00%	0.00%					
Feb-02	432	432	100.00%	0.00%					
Mar-02	477	477	100.00%	0.00%					
Apr-02	391	391	100.00%	0.00%					
May-02	470	470	100.00%	0.00%					
Jun-02	437	437	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

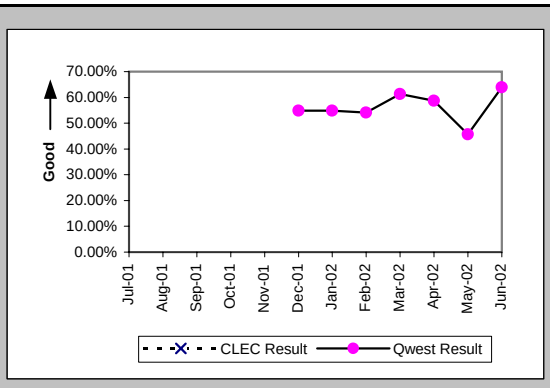
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	396	396	100.00%	0.00%					
Jan-02	767	767	100.00%	0.00%					
Feb-02	432	432	100.00%	0.00%					
Mar-02	477	477	100.00%	0.00%					
Apr-02	391	391	100.00%	0.00%					
May-02	470	470	100.00%	0.00%					
Jun-02	437	437	100.00%	0.00%					



Checklist #11 - Number Portability**

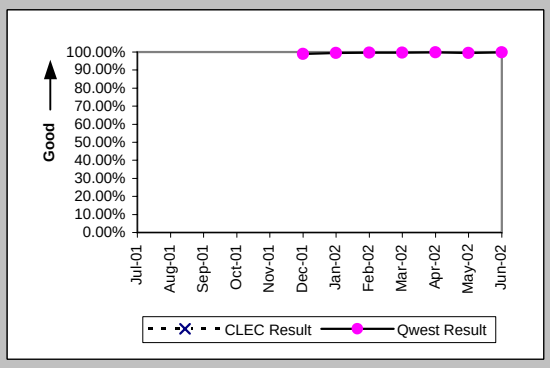
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					438	799	54.82%		
Jan-02					567	1033	54.89%		
Feb-02					390	721	54.09%		
Mar-02					450	734	61.31%		
Apr-02					508	865	58.73%		
May-02					336	736	45.65%		
Jun-02					435	681	63.88%		



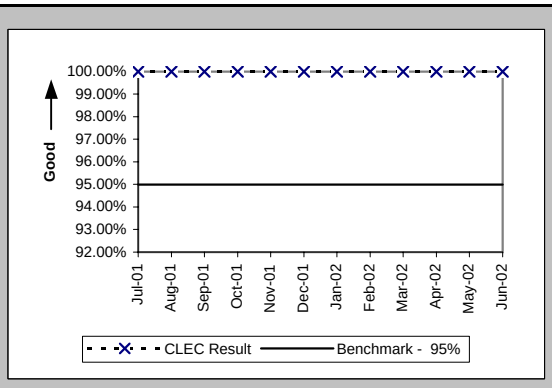
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1490	1505	99.00%		
Jan-02					1839	1848	99.51%		
Feb-02					1579	1586	99.56%		
Mar-02					1696	1702	99.65%		
Apr-02					1749	1752	99.83%		
May-02					1552	1560	99.49%		
Jun-02					1320	1323	99.77%		

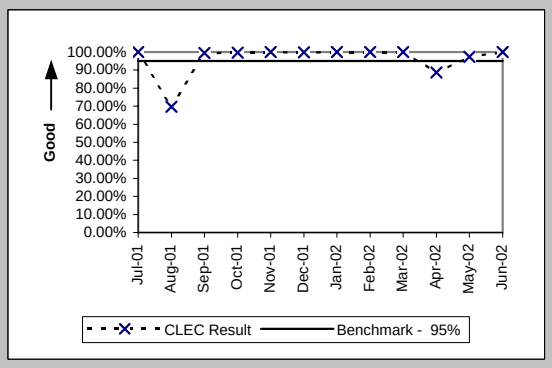


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	10985.27	10985.27	100.00%
Aug-01	23180.34	23180.34	100.00%
Sep-01	10749.17	10749.17	100.00%
Oct-01	15908.03	15908.03	100.00%
Nov-01	17522.91	17522.91	100.00%
Dec-01	17198.46	17198.46	100.00%
Jan-02	18701.92	18701.92	100.00%
Feb-02	19147.12	19147.12	100.00%
Mar-02	17118.09	17118.09	100.00%
Apr-02	21100	21100	100.00%
May-02	18437.35	18437.35	100.00%
Jun-02	18172.93	18172.93	100.00%



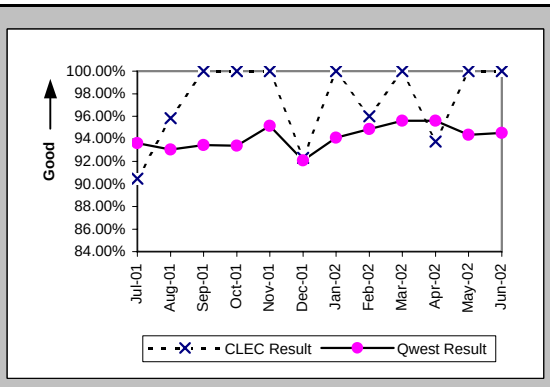
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	10976.05	10985.27	99.92%
Aug-01	16171	23180.34	69.76%
Sep-01	10699.58	10749.17	99.54%
Oct-01	15841.06	15908.03	99.58%
Nov-01	17512.34	17522.91	99.94%
Dec-01	17164.57	17198.46	99.80%
Jan-02	18701.71	18701.92	100.00%
Feb-02	19147.12	19147.12	100.00%
Mar-02	17118.09	17118.09	100.00%
Apr-02	18696.44	21100	88.61%
May-02	17947.48	18437.35	97.34%
Jun-02	18172.93	18172.93	100.00%



Checklist #14 - Resale - Residence Installation

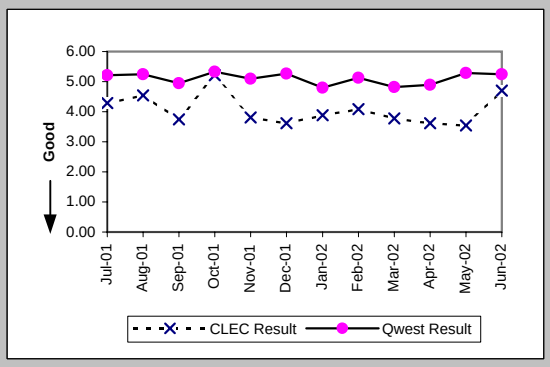
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	21	90.48%	29.35%	2055	2195	93.62%	0.61	-0.63
Aug-01	23	24	95.83%	19.98%	2314	2487	93.04%	-0.53	-1.33
Sep-01	24	24	100.00%	0.00%	1799	1925	93.45%	-1.29	-1.78
Oct-01	23	23	100.00%	0.00%	1699	1819	93.40%	-1.27	-1.77
Nov-01	21	21	100.00%	0.00%	1704	1791	95.14%	-1.03	-1.63
Dec-01	12	13	92.31%	26.65%	1382	1501	92.07%	-0.03	-1.02
Jan-02	26	26	100.00%	0.00%	1559	1657	94.09%	-1.27	-1.77
Feb-02	24	25	96.00%	19.60%	1456	1535	94.85%	-0.26	-1.16
Mar-02	27	27	100.00%	0.00%	1413	1478	95.60%	-1.1	-1.67
Apr-02	15	16	93.75%	24.21%	1545	1616	95.61%	0.41	-0.75
May-02	25	25	100.00%	0.00%	1592	1687	94.37%	-1.21	-1.74
Jun-02	20	20	100.00%	0.00%	1498	1585	94.51%	-1.07	-1.65



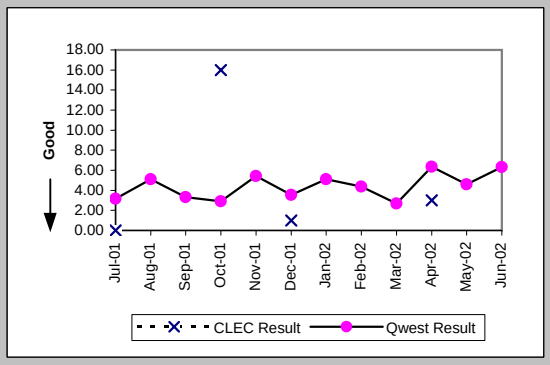
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	90	21	4.29	3.91	11495	2208	5.21	-0.75	-1.45
Aug-01	109	24	4.54	2.55	13139	2501	5.25	-0.57	-1.35
Sep-01	90	24	3.75	2.27	9596	1939	4.95	-1.22	-1.74
Oct-01	125	24	5.21	4.21	9772	1832	5.33	-0.1	-1.06
Nov-01	80	21	3.81	1.94	9246	1814	5.10	-1.22	-1.74
Dec-01	47	13	3.62	0.87	7955	1510	5.27	-1.27	-1.77
Jan-02	101	26	3.88	2.12	8002	1667	4.80	-1.05	-1.64
Feb-02	102	25	4.08	1.87	7901	1539	5.13	-1.2	-1.73
Mar-02	102	27	3.78	1.34	7150	1484	4.82	-1.47	-1.89
Apr-02	58	16	3.62	1.02	7910	1619	4.89	-1.01	-1.61
May-02	92	26	3.54	2.12	8919	1687	5.29	-1.67	-2.01
Jun-02	94	20	4.70	4.95	8320	1587	5.24	-0.49	-1.3



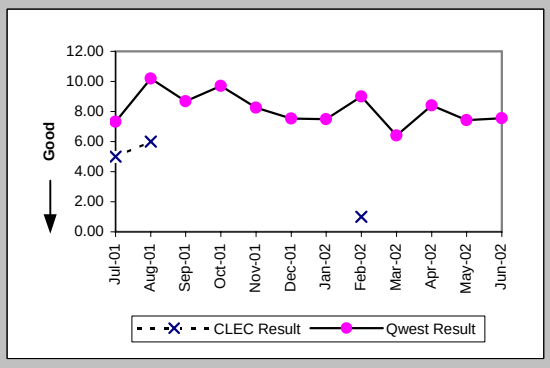
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00		104	33	3.15	-0.86	-1.52
Aug-01					194	38	5.11		
Sep-01					73	22	3.32		
Oct-01	16	1	16.00		96	33	2.91	2.1	0.27
Nov-01					255	47	5.43		
Dec-01	1	1	1.00		85	24	3.54	-0.92	-1.56
Jan-02					194	38	5.11		
Feb-02					183	42	4.36		
Mar-02					51	19	2.68		
Apr-02	3	1	3.00		254	40	6.35	-0.38	-1.23
May-02					110	24	4.58		
Jun-02					177	28	6.32		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

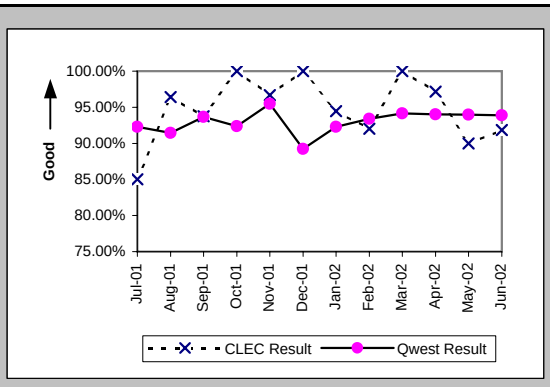
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		863	118	7.31	-0.31	-1.19
Aug-01	6	1	6.00		1500	147	10.20	-0.4	-1.24
Sep-01					1017	117	8.69		
Oct-01					971	100	9.71		
Nov-01					520	63	8.25		
Dec-01					700	93	7.53		
Jan-02					494	66	7.48		
Feb-02	1	1	1.00		360	40	9.00	-1.08	-1.66
Mar-02					301	47	6.40		
Apr-02					269	32	8.41		
May-02					527	71	7.42		
Jun-02					461	61	7.56		



Checklist #14 - Resale - Residence Installation

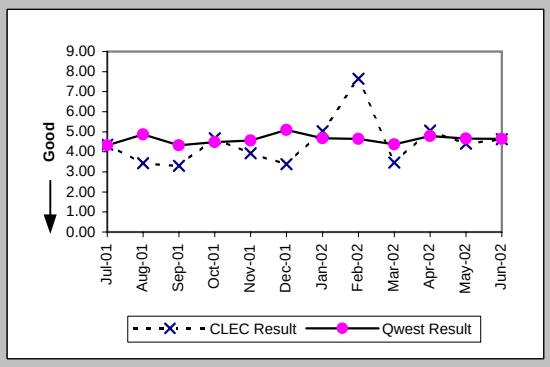
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	20	85.00%	35.71%	1253	1358	92.27%	1.12	-0.32
Aug-01	27	28	96.43%	18.56%	1483	1622	91.43%	-0.94	-1.57
Sep-01	15	16	93.75%	24.21%	1301	1389	93.66%	-0.01	-1.01
Oct-01	22	22	100.00%	0.00%	1321	1430	92.38%	-1.34	-1.81
Nov-01	29	30	96.67%	17.95%	1204	1261	95.48%	-0.31	-1.19
Dec-01	29	29	100.00%	0.00%	1011	1133	89.23%	-1.85	-2.12
Jan-02	34	36	94.44%	22.91%	1079	1169	92.30%	-0.48	-1.29
Feb-02	23	25	92.00%	27.13%	1003	1074	93.39%	0.33	-0.8
Mar-02	35	35	100.00%	0.00%	1046	1111	94.15%	-1.45	-1.88
Apr-02	34	35	97.14%	16.66%	1146	1219	94.01%	-0.77	-1.47
May-02	27	30	90.00%	30.00%	1139	1212	93.98%	0.88	-0.46
Jun-02	45	49	91.84%	27.38%	1071	1141	93.87%	0.61	-0.63



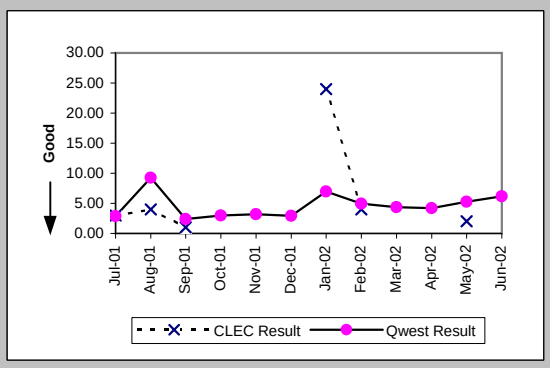
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	87	20	4.35	4.78	5924	1368	4.33	0.28	-0.83
Aug-01	96	28	3.43	1.26	7905	1626	4.86	-1.17	-1.71
Sep-01	53	16	3.31	1.89	6055	1402	4.32	-0.74	-1.45
Oct-01	103	22	4.68	5.65	6476	1447	4.48	0.39	-0.77
Nov-01	118	30	3.93	2.72	5783	1268	4.56	-0.7	-1.43
Dec-01	98	29	3.38	1.18	5820	1144	5.09	-1.47	-1.89
Jan-02	181	36	5.03	8.10	5514	1178	4.68	0.64	-0.61
Feb-02	191	25	7.64	22.01	4997	1076	4.64	1.8	0.09
Mar-02	121	35	3.46	1.12	4893	1117	4.38	-1.3	-1.79
Apr-02	182	36	5.06	3.63	5854	1221	4.79	0.48	-0.71
May-02	132	30	4.40	1.87	5670	1216	4.66	-0.29	-1.18
Jun-02	227	49	4.63	3.77	5324	1147	4.64	-0.01	-1.01



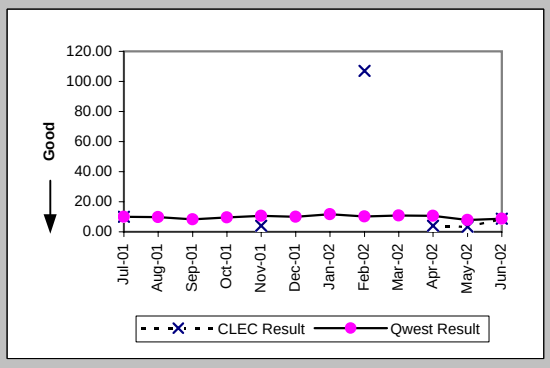
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		95	33	2.88	-0.05	-1.03
Aug-01	4	1	4.00		232	25	9.28	-0.3	-1.18
Sep-01	1	1	1.00		67	28	2.39	-0.5	-1.3
Oct-01					150	50	3.00		
Nov-01					70	22	3.18		
Dec-01					122	42	2.90		
Jan-02	48	2	24.00	32.53	313	45	6.96	1.42	-0.14
Feb-02	4	1	4.00		138	28	4.93	-0.2	-1.12
Mar-02					135	31	4.35		
Apr-02					122	29	4.21		
May-02	2	1	2.00		158	30	5.27	-0.42	-1.26
Jun-02					136	22	6.18		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

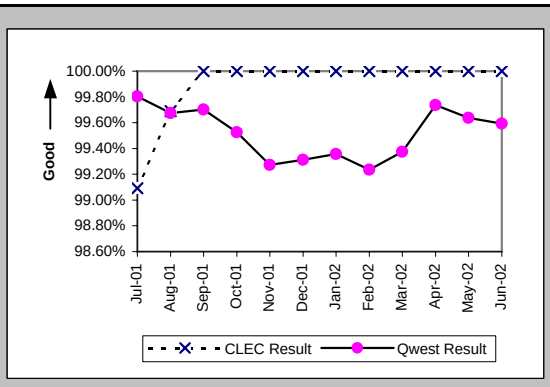
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	2	10.00	9.90	801	80	10.01	0	-1
Aug-01					1161	118	9.84		
Sep-01					588	71	8.28		
Oct-01					717	75	9.56		
Nov-01	4	1	4.00		449	42	10.69	-0.59	-1.36
Dec-01					822	82	10.02		
Jan-02					624	53	11.77		
Feb-02	107	1	107.00		441	43	10.26	2.41	0.46
Mar-02					394	36	10.94		
Apr-02	4	1	4.00		479	45	10.64	-0.7	-1.43
May-02	7	2	3.50	0.71	336	43	7.81	-0.59	-1.36
Jun-02	35	4	8.75	3.40	431	49	8.80	-0.02	-1.01



Checklist #14 - Resale - Residence Installation

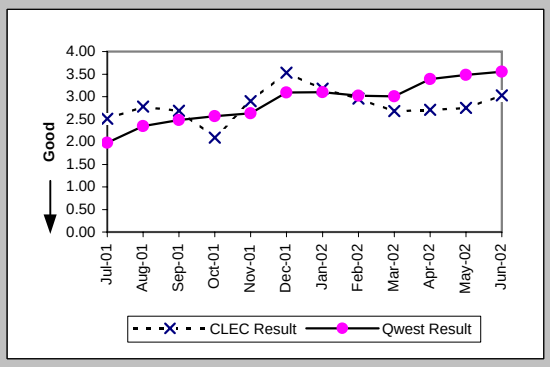
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	109	110	99.09%	9.49%	15790	15821	99.80%	1.24	-0.25
Aug-01	321	322	99.69%	5.56%	7964	7990	99.67%	-0.05	-1.03
Sep-01	175	175	100.00%	0.00%	5699	5716	99.70%	-0.71	-1.43
Oct-01	725	725	100.00%	0.00%	5879	5907	99.53%	-1.75	-2.07
Nov-01	1029	1029	100.00%	0.00%	5597	5638	99.27%	-2.52	-2.53
Dec-01	1095	1095	100.00%	0.00%	4183	4212	99.31%	-2.45	-2.49
Jan-02	799	799	100.00%	0.00%	4954	4986	99.36%	-2.11	-2.28
Feb-02	160	160	100.00%	0.00%	4666	4702	99.23%	-1.09	-1.66
Mar-02	145	145	100.00%	0.00%	5412	5446	99.38%	-0.94	-1.57
Apr-02	143	143	100.00%	0.00%	5312	5326	99.74%	-0.61	-1.37
May-02	62	62	100.00%	0.00%	6050	6072	99.64%	-0.47	-1.29
Jun-02	104	104	100.00%	0.00%	5624	5647	99.59%	-0.65	-1.39



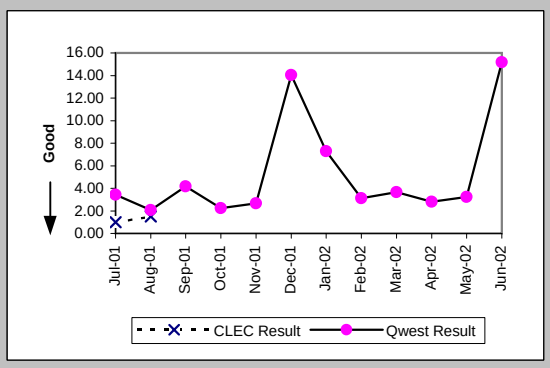
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	248	99	2.51	0.91	25300	12774	1.98	2.41	0.46
Aug-01	816	294	2.78	0.67	15399	6551	2.35	7.61	3.63
Sep-01	385	143	2.69	0.66	12024	4852	2.48	2.2	0.34
Oct-01	230	110	2.09	1.22	12628	4923	2.57	-5.25	-4.19
Nov-01	1859	641	2.90	0.45	12448	4728	2.63	6.82	3.14
Dec-01	3637	1031	3.53	0.67	10776	3487	3.09	11.44	5.95
Jan-02	551	173	3.18	1.42	13508	4362	3.10	0.4	-0.75
Feb-02	272	92	2.96	1.00	12058	3992	3.02	-0.53	-1.32
Mar-02	204	76	2.68	0.88	13197	4385	3.01	-2.65	-2.61
Apr-02	130	48	2.71	0.74	14615	4316	3.39	-4.86	-3.95
May-02	110	40	2.75	0.81	17014	4893	3.48	-5.12	-4.11
Jun-02	182	60	3.03	1.21	16123	4546	3.55	-3.02	-2.83



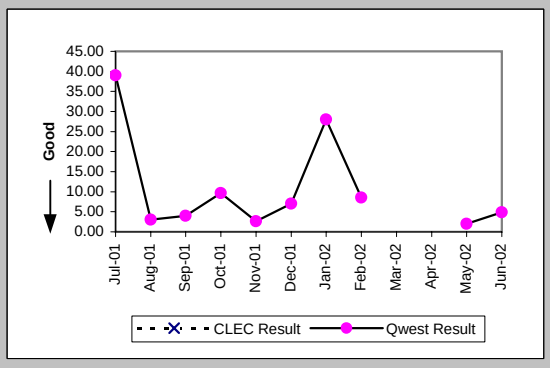
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		137	40	3.42	-0.29	-1.17
Aug-01	3	2	1.50	2.12	116	56	2.07	-0.38	-1.23
Sep-01					129	31	4.16		
Oct-01					94	42	2.24		
Nov-01					126	47	2.68		
Dec-01					393	28	14.04		
Jan-02					204	28	7.29		
Feb-02					106	34	3.12		
Mar-02					128	35	3.66		
Apr-02					42	15	2.80		
May-02					68	21	3.24		
Jun-02					258	17	15.18		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

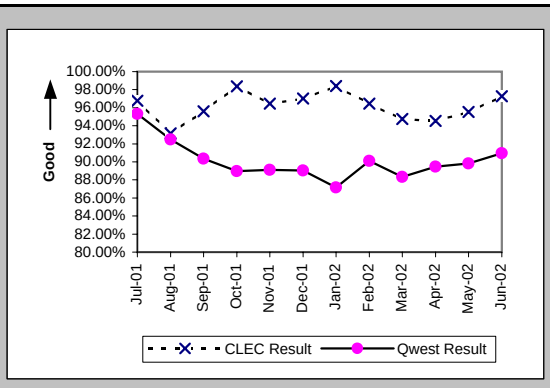
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78	2	39.00		
Aug-01					6	2	3.00		
Sep-01					4	1	4.00		
Oct-01					29	3	9.67		
Nov-01					8	3	2.67		
Dec-01					14	2	7.00		
Jan-02					168	6	28.00		
Feb-02					17	2	8.50		
Mar-02									
Apr-02									
May-02					4	2	2.00		
Jun-02					34	7	4.86		



Checklist #14 - Resale - Residence Installation

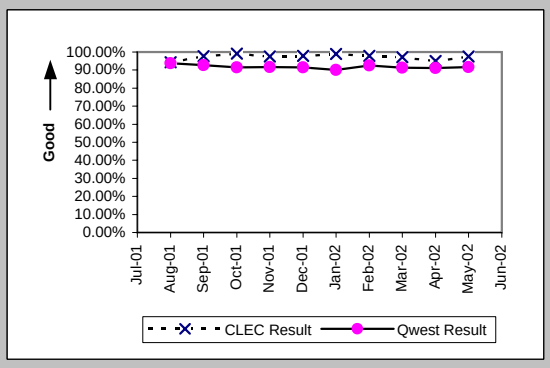
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1287	1330	96.77%	17.69%	21007	22037	95.33%	-2.42	-2.47
Aug-01	245	263	93.16%	25.25%	14593	15779	92.48%	-0.41	-1.25
Sep-01	282	295	95.59%	20.52%	9586	10611	90.34%	-3.01	-2.83
Oct-01	485	493	98.38%	12.63%	8130	9138	88.97%	-6.5	-4.95
Nov-01	893	926	96.44%	18.54%	7991	8966	89.13%	-6.8	-5.14
Dec-01	1076	1109	97.02%	16.99%	6944	7800	89.03%	-7.97	-5.85
Jan-02	984	1000	98.40%	12.55%	6411	7356	87.15%	-9.97	-7.06
Feb-02	517	536	96.46%	18.49%	6832	7581	90.12%	-4.75	-3.89
Mar-02	198	209	94.74%	22.33%	6789	7686	88.33%	-2.85	-2.73
Apr-02	190	201	94.53%	22.74%	7257	8110	89.48%	-2.3	-2.4
May-02	150	157	95.54%	20.64%	7701	8574	89.82%	-2.35	-2.43
Jun-02	142	146	97.26%	16.32%	7897	8682	90.96%	-2.63	-2.6



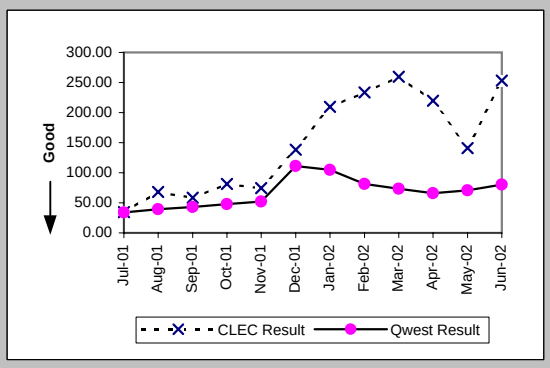
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	248	263	94.30%	23.19%	14812	15779	93.87%	-0.28	-1.17
Sep-01	288	295	97.63%	15.22%	9837	10611	92.71%	-3.21	-2.95
Oct-01	489	493	99.19%	8.97%	8365	9138	91.54%	-5.94	-4.61
Nov-01	903	926	97.52%	15.56%	8216	8966	91.64%	-6.15	-4.74
Dec-01	1085	1109	97.84%	14.55%	7134	7800	91.46%	-7.11	-5.32
Jan-02	990	1000	99.00%	9.95%	6622	7356	90.02%	-8.89	-6.4
Feb-02	525	536	97.95%	14.18%	7017	7581	92.56%	-4.59	-3.79
Mar-02	203	209	97.13%	16.70%	7014	7686	91.26%	-2.97	-2.8
Apr-02	191	201	95.02%	21.74%	7398	8110	91.22%	-1.88	-2.14
May-02	153	157	97.45%	15.76%	7858	8574	91.65%	-2.6	-2.58
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

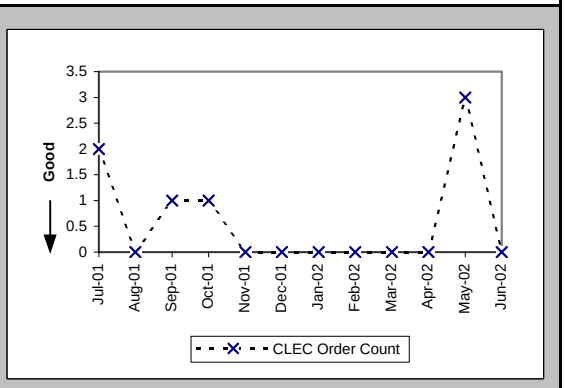
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	139	4	34.75	21.17	11109	326	34.08	0.22	-0.86
Aug-01	205	3	68.33	0.58	14428	369	39.10	0.89	-0.46
Sep-01	292	5	58.40	39.65	15196	351	43.29	0.65	-0.61
Oct-01	407	5	81.40	39.65	15360	320	48.00	1	-0.39
Nov-01	522	7	74.57	57.55	19604	376	52.14	0.9	-0.45
Dec-01	553	4	138.25	90.17	24728	222	111.39	0.53	-0.68
Jan-02	628	3	209.33	0.58	26739	255	104.86	1.44	-0.12
Feb-02	700	3	233.33	0.58	20532	253	81.15	1.93	0.17
Mar-02	778	3	259.33	0.58	24449	334	73.20	2.46	0.49
Apr-02	878	4	219.50	131.67	28679	436	65.78	2.46	0.49
May-02	985	7	140.71	160.28	32330	458	70.59	1.77	0.08
Jun-02	1013	4	253.25	166.17	31905	397	80.37	2.41	0.46



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

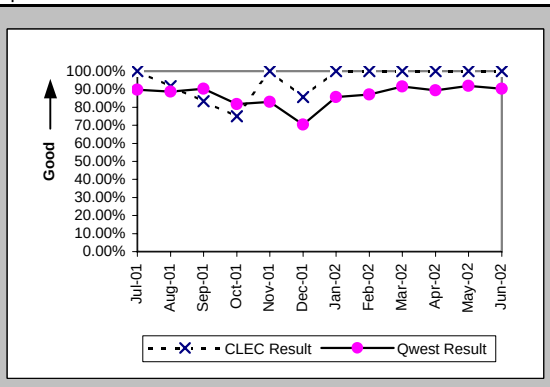
Date	CLEC Order Count
Jul-01	2
Aug-01	0
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	3
Jun-02	0



Checklist #14 - Resale - Residence Repair

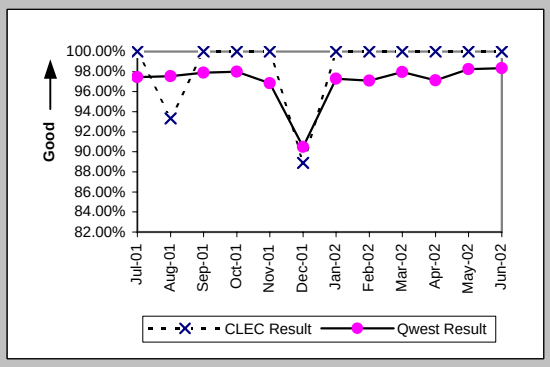
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	1807	2016	89.63%	-0.76	-1.46
Aug-01	11	12	91.67%	27.64%	1622	1829	88.68%	-0.33	-1.2
Sep-01	5	6	83.33%	37.27%	1542	1707	90.33%	0.57	-0.66
Oct-01	3	4	75.00%	43.30%	1354	1656	81.76%	0.37	-0.78
Nov-01	6	6	100.00%	0.00%	1642	1979	82.97%	-1.11	-1.67
Dec-01	6	7	85.71%	34.99%	1041	1478	70.43%	-0.88	-1.54
Jan-02	10	10	100.00%	0.00%	1331	1553	85.71%	-1.29	-1.78
Feb-02	7	7	100.00%	0.00%	1000	1148	87.11%	-1.01	-1.62
Mar-02	5	5	100.00%	0.00%	1160	1267	91.55%	-0.68	-1.41
Apr-02	11	11	100.00%	0.00%	1476	1652	89.35%	-1.14	-1.69
May-02	5	5	100.00%	0.00%	1394	1517	91.89%	-0.66	-1.4
Jun-02	6	6	100.00%	0.00%	1255	1391	90.22%	-0.8	-1.49



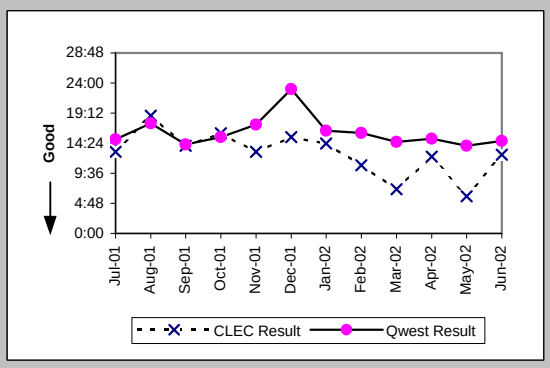
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	2592	2660	97.44%	-0.36	-1.22
Aug-01	14	15	93.33%	24.94%	2433	2494	97.55%	0.9	-0.45
Sep-01	10	10	100.00%	0.00%	2230	2278	97.89%	-0.46	-1.28
Oct-01	5	5	100.00%	0.00%	2181	2226	97.98%	-0.32	-1.2
Nov-01	12	12	100.00%	0.00%	2489	2570	96.85%	-0.62	-1.38
Dec-01	8	9	88.89%	31.43%	1852	2047	90.47%	0.23	-0.86
Jan-02	10	10	100.00%	0.00%	2016	2072	97.30%	-0.53	-1.32
Feb-02	8	8	100.00%	0.00%	1441	1484	97.10%	-0.49	-1.3
Mar-02	8	8	100.00%	0.00%	1639	1673	97.97%	-0.41	-1.25
Apr-02	12	12	100.00%	0.00%	2108	2170	97.14%	-0.59	-1.36
May-02	7	7	100.00%	0.00%	1954	1989	98.24%	-0.35	-1.21
Jun-02	9	9	100.00%	0.00%	1779	1809	98.34%	-0.39	-1.24



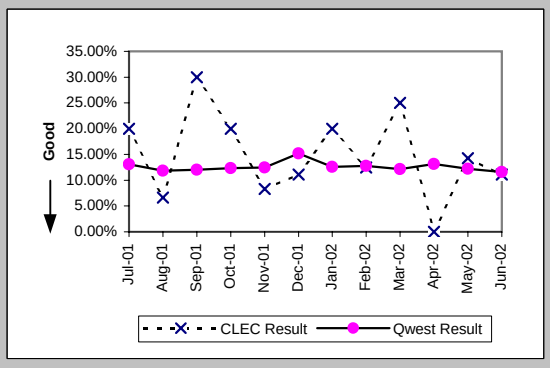
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	64:58	5	13:00	10:05	39892:25	2660	15:00	-0.24	-1.14
Aug-01	281:23	15	18:46	29:05	43760:08	2494	17:33	1.04	-0.37
Sep-01	139:56	10	14:00	10:37	32348:51	2278	14:12	-0.05	-1.03
Oct-01	79:55	5	15:59	11:44	34167:35	2226	15:21	0.34	-0.79
Nov-01	156:01	12	13:00	8:18	44613:21	2570	17:22	-0.91	-1.55
Dec-01	138:22	9	15:22	14:48	47184:35	2047	23:03	-0.9	-1.54
Jan-02	143:32	10	14:21	8:24	33943:46	2072	16:23	-0.48	-1.29
Feb-02	86:56	8	10:52	8:02	23825:12	1484	16:03	-1.04	-1.63
Mar-02	56:17	8	7:02	3:54	24428:27	1673	14:36	-1.61	-1.98
Apr-02	146:59	12	12:15	6:32	32789:06	2170	15:07	-0.62	-1.38
May-02	41:21	7	5:54	3:47	27847:41	1989	14:00	-1.42	-1.86
Jun-02	113:14	9	12:35	7:32	26683:38	1809	14:45	-0.56	-1.34



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

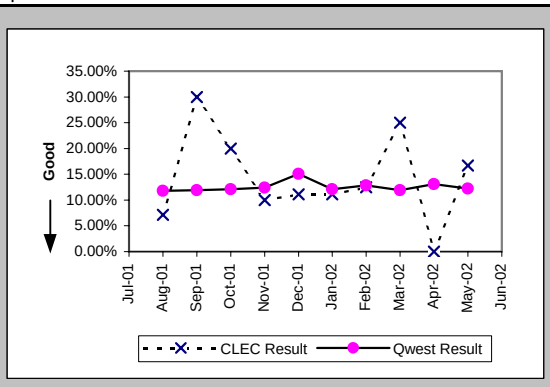
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	5	20.00%	40.00%	355	2708	13.11%	0.47	-0.72
Aug-01	1	15	6.67%	24.94%	300	2537	11.83%	-0.62	-1.38
Sep-01	3	10	30.00%	45.83%	279	2322	12.02%	1.51	-0.08
Oct-01	1	5	20.00%	40.00%	280	2267	12.35%	0.52	-0.69
Nov-01	1	12	8.33%	27.64%	324	2603	12.45%	-0.43	-1.26
Dec-01	1	9	11.11%	31.43%	319	2099	15.20%	-0.34	-1.21
Jan-02	2	10	20.00%	40.00%	266	2108	12.62%	0.69	-0.58
Feb-02	1	8	12.50%	33.07%	193	1510	12.78%	-0.02	-1.01
Mar-02	2	8	25.00%	43.30%	208	1709	12.17%	1.01	-0.39
Apr-02	0	12	0.00%	0.00%	290	2207	13.14%	-1.34	-1.82
May-02	1	7	14.29%	34.99%	247	2022	12.22%	0.23	-0.86
Jun-02	1	9	11.11%	31.43%	215	1851	11.62%	-0.05	-1.03



Checklist #14 - Resale - Residence Repair

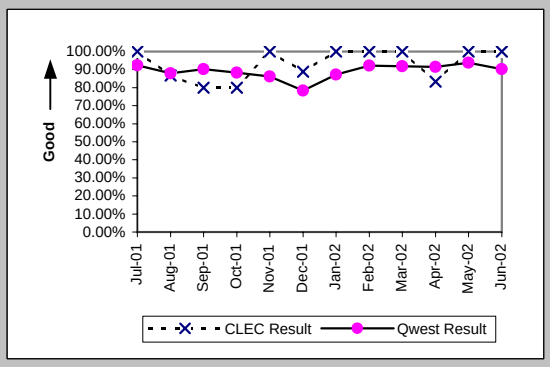
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	14	7.14%	25.75%	277	2351	11.78%	-0.54	-1.33
Sep-01	3	10	30.00%	45.83%	259	2178	11.89%	1.53	-0.07
Oct-01	1	5	20.00%	40.00%	256	2113	12.12%	0.53	-0.68
Nov-01	1	10	10.00%	30.00%	301	2423	12.42%	-0.23	-1.14
Dec-01	1	9	11.11%	31.43%	294	1953	15.05%	-0.33	-1.2
Jan-02	1	9	11.11%	31.43%	241	1987	12.13%	-0.09	-1.06
Feb-02	1	8	12.50%	33.07%	182	1419	12.83%	-0.03	-1.02
Mar-02	2	8	25.00%	43.30%	191	1603	11.92%	1.03	-0.37
Apr-02	0	12	0.00%	0.00%	278	2122	13.10%	-1.34	-1.82
May-02	1	6	16.67%	37.27%	238	1942	12.26%	0.37	-0.78
Jun-02									



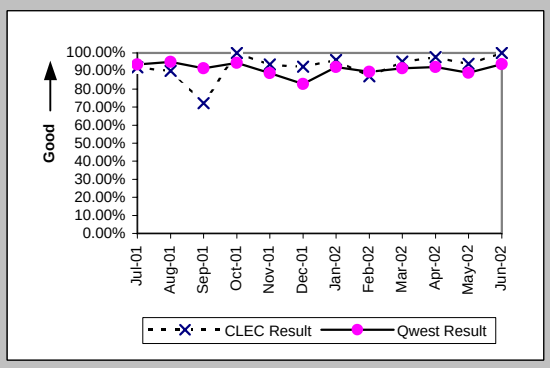
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	2502	2708	92.39%	-0.64	-1.39
Aug-01	13	15	86.67%	33.99%	2233	2537	88.02%	0.22	-0.86
Sep-01	8	10	80.00%	40.00%	2094	2322	90.18%	0.99	-0.4
Oct-01	4	5	80.00%	40.00%	2000	2267	88.22%	0.55	-0.66
Nov-01	12	12	100.00%	0.00%	2244	2603	86.21%	-1.38	-1.84
Dec-01	8	9	88.89%	31.43%	1645	2099	78.37%	-0.76	-1.46
Jan-02	10	10	100.00%	0.00%	1839	2108	87.24%	-1.21	-1.73
Feb-02	8	8	100.00%	0.00%	1391	1510	92.12%	-0.83	-1.5
Mar-02	8	8	100.00%	0.00%	1570	1709	91.87%	-0.84	-1.51
Apr-02	10	12	83.33%	37.27%	2018	2207	91.44%	0.93	-0.43
May-02	7	7	100.00%	0.00%	1895	2022	93.72%	-0.68	-1.42
Jun-02	9	9	100.00%	0.00%	1671	1851	90.28%	-0.98	-1.6



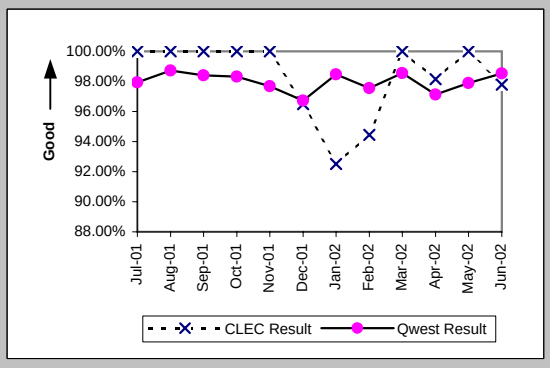
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	25	92.00%	27.13%	1449	1549	93.54%	0.37	-0.78
Aug-01	18	20	90.00%	30.00%	1567	1648	95.09%	0.97	-0.41
Sep-01	13	18	72.22%	44.79%	1230	1345	91.45%	2.37	0.44
Oct-01	24	24	100.00%	0.00%	1380	1459	94.59%	-1.16	-1.71
Nov-01	29	31	93.55%	24.57%	1072	1208	88.74%	-0.84	-1.51
Dec-01	36	39	92.31%	26.65%	1030	1243	82.86%	-1.54	-1.94
Jan-02	25	26	96.15%	19.23%	900	977	92.12%	-0.75	-1.46
Feb-02	27	31	87.10%	33.52%	814	909	89.55%	0.47	-0.71
Mar-02	20	21	95.24%	21.30%	962	1052	91.44%	-0.62	-1.37
Apr-02	42	43	97.67%	15.07%	1663	1802	92.29%	-1.31	-1.8
May-02	31	33	93.94%	23.86%	1408	1582	89.00%	-0.9	-1.55
Jun-02	36	36	100.00%	0.00%	1310	1396	93.84%	-1.52	-1.92



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

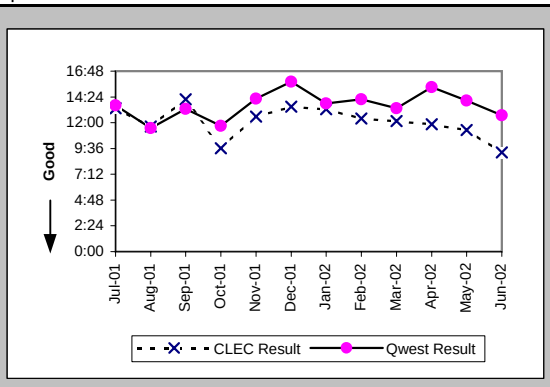
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	32	100.00%	0.00%	2048	2091	97.94%	-0.81	-1.49
Aug-01	30	30	100.00%	0.00%	2156	2184	98.72%	-0.62	-1.38
Sep-01	21	21	100.00%	0.00%	1782	1811	98.40%	-0.58	-1.35
Oct-01	28	28	100.00%	0.00%	1868	1900	98.32%	-0.69	-1.42
Nov-01	37	37	100.00%	0.00%	1642	1681	97.68%	-0.93	-1.56
Dec-01	55	57	96.49%	18.40%	1684	1741	96.73%	0.17	-0.9
Jan-02	37	40	92.50%	26.34%	1413	1435	98.47%	2.2	0.34
Feb-02	34	36	94.44%	22.91%	1234	1265	97.55%	1.07	-0.35
Mar-02	30	30	100.00%	0.00%	1502	1524	98.56%	-0.66	-1.4
Apr-02	53	54	98.15%	13.48%	2305	2373	97.13%	-0.44	-1.27
May-02	47	47	100.00%	0.00%	2047	2091	97.90%	-0.99	-1.6
Jun-02	44	45	97.78%	14.74%	1750	1776	98.54%	0.45	-0.72



Checklist #14 - Resale - Residence Repair

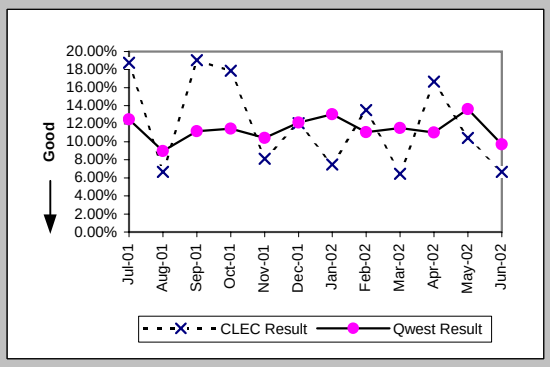
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	426:28	32	13:20	12:33	28426:50	2091	13:36	-0.08	-1.05
Aug-01	349:27	30	11:39	10:25	25103:01	2184	11:30	0.19	-0.88
Sep-01	297:59	21	14:11	11:31	24083:21	1811	13:18	0.48	-0.71
Oct-01	269:53	28	9:38	7:00	22260:58	1900	11:43	-0.88	-1.54
Nov-01	465:37	37	12:35	9:48	23917:19	1681	14:14	-0.63	-1.38
Dec-01	769:33	57	13:30	11:46	27544:06	1741	15:49	-1.21	-1.74
Jan-02	529:41	40	13:15	15:18	19778:44	1435	13:47	-0.25	-1.15
Feb-02	446:04	36	12:23	15:06	17937:59	1265	14:11	-0.72	-1.44
Mar-02	364:39	30	12:09	8:37	20307:55	1524	13:20	-0.52	-1.32
Apr-02	641:03	54	11:52	10:32	36347:41	2373	15:19	-1.21	-1.74
May-02	531:31	47	11:19	9:05	29380:56	2091	14:03	-1.44	-1.88
Jun-02	415:22	45	9:14	11:15	22520:50	1776	12:41	-1.97	-2.2



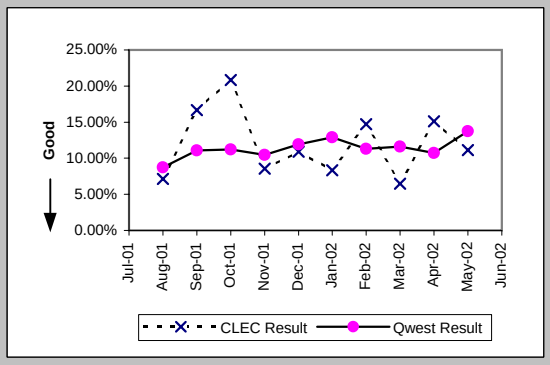
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	32	18.75%	39.03%	264	2117	12.47%	1.04	-0.37
Aug-01	2	30	6.67%	24.94%	199	2215	8.98%	-0.44	-1.27
Sep-01	4	21	19.05%	39.27%	205	1838	11.15%	1.09	-0.34
Oct-01	5	28	17.86%	38.30%	221	1928	11.46%	1.02	-0.38
Nov-01	3	37	8.11%	27.30%	178	1707	10.43%	-0.46	-1.28
Dec-01	7	58	12.07%	32.58%	216	1779	12.14%	-0.02	-1.01
Jan-02	3	40	7.50%	26.34%	191	1462	13.06%	-1.03	-1.63
Feb-02	5	37	13.51%	34.19%	141	1276	11.05%	0.5	-0.69
Mar-02	2	31	6.45%	24.57%	178	1543	11.54%	-0.88	-1.53
Apr-02	9	54	16.67%	37.27%	265	2402	11.03%	1.26	-0.23
May-02	5	48	10.42%	30.55%	289	2121	13.63%	-0.64	-1.39
Jun-02	3	45	6.67%	24.94%	174	1789	9.73%	-0.68	-1.42



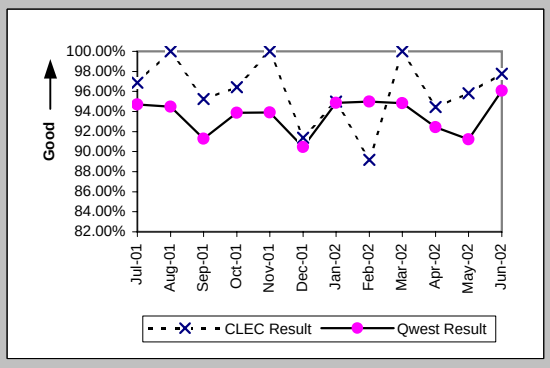
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	28	7.14%	25.75%	183	2091	8.75%	-0.3	-1.18
Sep-01	3	18	16.67%	37.27%	192	1734	11.07%	0.75	-0.54
Oct-01	5	24	20.83%	40.61%	203	1808	11.23%	1.38	-0.16
Nov-01	3	35	8.57%	27.99%	164	1571	10.44%	-0.36	-1.22
Dec-01	6	55	10.91%	31.18%	197	1650	11.94%	-0.23	-1.14
Jan-02	3	36	8.33%	27.64%	174	1347	12.92%	-0.81	-1.49
Feb-02	5	34	14.71%	35.42%	137	1210	11.32%	0.63	-0.61
Mar-02	2	31	6.45%	24.57%	172	1479	11.63%	-0.89	-1.54
Apr-02	8	53	15.09%	35.80%	252	2347	10.74%	1	-0.39
May-02	5	45	11.11%	31.43%	285	2076	13.73%	-0.5	-1.31
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

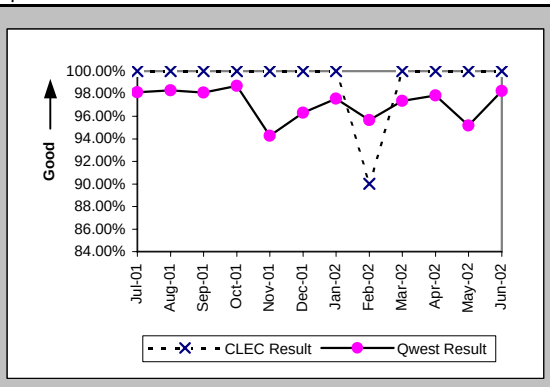
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31	32	96.88%	17.40%	2005	2117	94.71%	-0.54	-1.33
Aug-01	30	30	100.00%	0.00%	2093	2215	94.49%	-1.31	-1.8
Sep-01	20	21	95.24%	21.30%	1678	1838	91.29%	-0.64	-1.39
Oct-01	27	28	96.43%	18.56%	1810	1928	93.88%	-0.56	-1.34
Nov-01	37	37	100.00%	0.00%	1603	1707	93.91%	-1.53	-1.93
Dec-01	53	58	91.38%	28.07%	1609	1779	90.44%	-0.24	-1.14
Jan-02	38	40	95.00%	21.79%	1387	1462	94.87%	-0.04	-1.02
Feb-02	33	37	89.19%	31.05%	1212	1276	94.98%	1.43	-0.13
Mar-02	31	31	100.00%	0.00%	1463	1543	94.82%	-1.29	-1.78
Apr-02	51	54	94.44%	22.91%	2220	2402	92.42%	-0.56	-1.34
May-02	46	48	95.83%	19.98%	1935	2121	91.23%	-1.11	-1.68
Jun-02	44	45	97.78%	14.74%	1719	1789	96.09%	-0.58	-1.35



Checklist #14 - Resale - Residence Repair

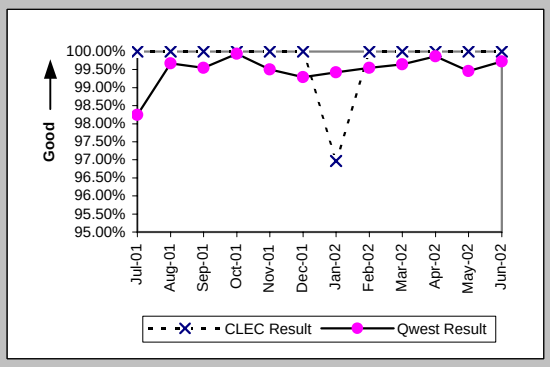
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	627	639	98.12%	-0.45	-1.28
Aug-01	9	9	100.00%	0.00%	802	816	98.28%	-0.39	-1.24
Sep-01	7	7	100.00%	0.00%	880	897	98.10%	-0.37	-1.22
Oct-01	7	7	100.00%	0.00%	975	988	98.68%	-0.3	-1.19
Nov-01	6	6	100.00%	0.00%	676	717	94.28%	-0.6	-1.37
Dec-01	7	7	100.00%	0.00%	652	677	96.31%	-0.52	-1.31
Jan-02	7	7	100.00%	0.00%	838	859	97.56%	-0.42	-1.25
Feb-02	9	10	90.00%	30.00%	574	600	95.67%	0.78	-0.53
Mar-02	16	16	100.00%	0.00%	588	604	97.35%	-0.65	-1.4
Apr-02	10	10	100.00%	0.00%	725	741	97.84%	-0.47	-1.28
May-02	7	7	100.00%	0.00%	613	644	95.19%	-0.59	-1.36
Jun-02	9	9	100.00%	0.00%	561	571	98.25%	-0.4	-1.24



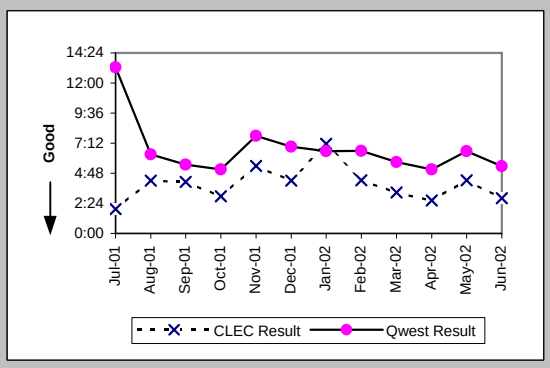
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	45	45	100.00%	0.00%	1341	1365	98.24%	-0.88	-1.54
Aug-01	23	23	100.00%	0.00%	1533	1538	99.67%	-0.27	-1.17
Sep-01	27	27	100.00%	0.00%	1545	1552	99.55%	-0.35	-1.21
Oct-01	26	26	100.00%	0.00%	1723	1724	99.94%	-0.12	-1.07
Nov-01	35	35	100.00%	0.00%	1407	1414	99.51%	-0.41	-1.25
Dec-01	33	33	100.00%	0.00%	1258	1267	99.29%	-0.48	-1.29
Jan-02	32	33	96.97%	17.14%	1542	1551	99.42%	1.28	-0.22
Feb-02	43	43	100.00%	0.00%	1320	1326	99.55%	-0.44	-1.26
Mar-02	44	44	100.00%	0.00%	1409	1414	99.65%	-0.39	-1.24
Apr-02	33	33	100.00%	0.00%	1466	1468	99.86%	-0.21	-1.13
May-02	25	25	100.00%	0.00%	1294	1301	99.46%	-0.36	-1.22
Jun-02	22	22	100.00%	0.00%	1091	1094	99.73%	-0.24	-1.15



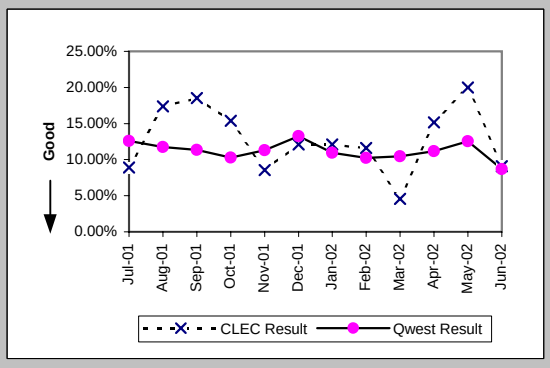
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	88:02	45	1:57	1:55	18094:52	1365	13:15	-0.94	-1.57
Aug-01	96:51	23	4:13	4:20	9685:19	1538	6:18	-1.22	-1.74
Sep-01	110:57	27	4:07	5:12	8542:45	1552	5:30	-0.86	-1.53
Oct-01	77:14	26	2:58	4:32	8807:07	1724	5:07	-1.55	-1.94
Nov-01	188:45	35	5:24	7:05	11026:10	1414	7:48	-1.48	-1.9
Dec-01	139:12	33	4:13	4:56	8764:21	1267	6:55	-1.61	-1.98
Jan-02	236:00	33	7:09	12:25	10196:38	1551	6:34	0.43	-0.74
Feb-02	182:23	43	4:14	8:50	8724:57	1326	6:35	-1.74	-2.06
Mar-02	143:30	44	3:16	4:19	8049:23	1414	5:42	-1.56	-1.95
Apr-02	86:53	33	2:38	5:16	7488:13	1468	5:06	-1.92	-2.17
May-02	105:45	25	4:14	5:56	8526:09	1301	6:33	-1.17	-1.71
Jun-02	61:49	22	2:49	5:18	5845:32	1094	5:21	-1.2	-1.73



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

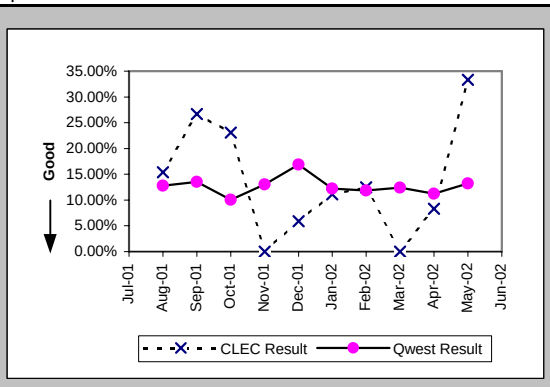
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	45	8.89%	28.46%	172	1365	12.60%	-0.74	-1.45
Aug-01	4	23	17.39%	37.90%	181	1538	11.77%	0.83	-0.5
Sep-01	5	27	18.52%	38.84%	176	1552	11.34%	1.12	-0.32
Oct-01	4	26	15.38%	36.08%	177	1724	10.27%	0.85	-0.49
Nov-01	3	35	8.57%	27.99%	160	1414	11.32%	-0.51	-1.31
Dec-01	4	33	12.12%	32.64%	168	1267	13.26%	-0.19	-1.12
Jan-02	4	33	12.12%	32.64%	170	1551	10.96%	0.26	-0.84
Feb-02	5	43	11.63%	32.06%	136	1326	10.26%	0.33	-0.8
Mar-02	2	44	4.55%	20.83%	148	1414	10.47%	-1.26	-1.77
Apr-02	5	33	15.15%	35.86%	164	1468	11.17%	0.73	-0.56
May-02	5	25	20.00%	40.00%	163	1301	12.53%	1.08	-0.34
Jun-02	2	22	9.09%	28.75%	95	1094	8.68%	0.13	-0.92



Checklist #14 - Resale - Residence Repair

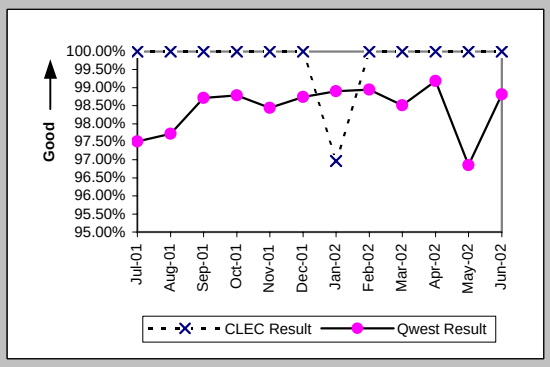
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	13	15.38%	36.08%	93	727	12.79%	0.32	-0.8
Sep-01	4	15	26.67%	44.22%	84	621	13.53%	1.35	-0.18
Oct-01	3	13	23.08%	42.13%	86	856	10.05%	1.38	-0.16
Nov-01	0	18	0.00%	0.00%	74	567	13.05%	-1.62	-1.98
Dec-01	1	17	5.88%	23.53%	85	504	16.87%	-1.19	-1.72
Jan-02	2	18	11.11%	31.43%	86	704	12.22%	-0.14	-1.09
Feb-02	2	16	12.50%	33.07%	65	549	11.84%	0.14	-0.92
Mar-02	0	16	0.00%	0.00%	71	573	12.39%	-1.48	-1.9
Apr-02	1	12	8.33%	27.64%	80	712	11.24%	-0.32	-1.19
May-02	3	9	33.33%	47.14%	80	605	13.22%	1.53	-0.07
Jun-02									



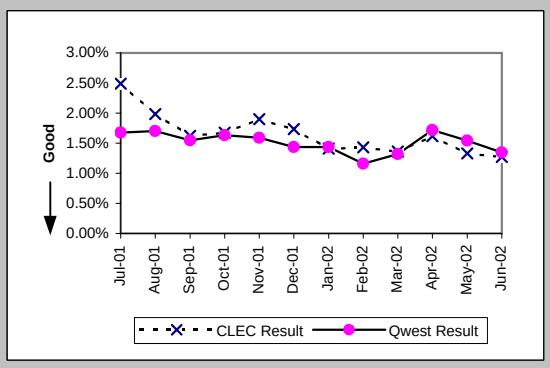
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	45	45	100.00%	0.00%	1331	1365	97.51%	-1.05	-1.64
Aug-01	23	23	100.00%	0.00%	1503	1538	97.72%	-0.73	-1.44
Sep-01	27	27	100.00%	0.00%	1532	1552	98.71%	-0.59	-1.36
Oct-01	26	26	100.00%	0.00%	1703	1724	98.78%	-0.56	-1.34
Nov-01	35	35	100.00%	0.00%	1392	1414	98.44%	-0.73	-1.45
Dec-01	33	33	100.00%	0.00%	1251	1267	98.74%	-0.64	-1.39
Jan-02	32	33	96.97%	17.14%	1534	1551	98.90%	0.9	-0.46
Feb-02	43	43	100.00%	0.00%	1312	1326	98.94%	-0.67	-1.41
Mar-02	44	44	100.00%	0.00%	1393	1414	98.51%	-0.8	-1.49
Apr-02	33	33	100.00%	0.00%	1456	1468	99.18%	-0.52	-1.31
May-02	25	25	100.00%	0.00%	1260	1301	96.85%	-0.89	-1.54
Jun-02	22	22	100.00%	0.00%	1081	1094	98.81%	-0.51	-1.31



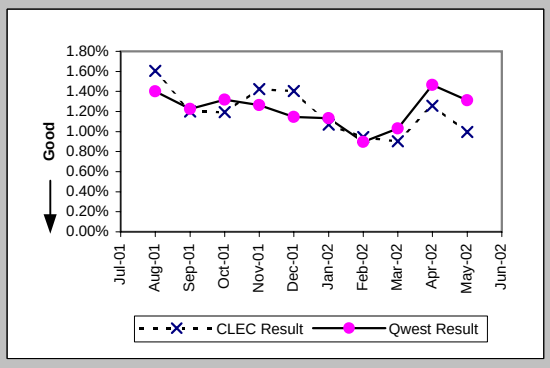
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	82	3295	2.49%	15.58%	6190	369604	1.67%	3.62	1.2
Aug-01	68	3424	1.99%	13.95%	6290	369088	1.70%	1.27	-0.23
Sep-01	58	3580	1.62%	12.62%	5712	369586	1.55%	0.36	-0.78
Oct-01	59	3517	1.68%	12.84%	5919	362830	1.63%	0.22	-0.87
Nov-01	84	4421	1.90%	13.65%	5724	360429	1.59%	1.65	0
Dec-01	100	5772	1.73%	13.05%	5145	358165	1.44%	1.87	0.14
Jan-02	83	5891	1.41%	11.79%	5121	356860	1.44%	-0.17	-1.1
Feb-02	88	6142	1.43%	11.88%	4112	354889	1.16%	1.99	0.21
Mar-02	83	6088	1.36%	11.60%	4666	354375	1.32%	0.32	-0.81
Apr-02	99	6116	1.62%	12.62%	6077	353412	1.72%	-0.6	-1.37
May-02	80	6027	1.33%	11.44%	5444	352737	1.54%	-1.35	-1.82
Jun-02	76	5979	1.27%	11.20%	4734	351109	1.35%	-0.51	-1.31



Trouble Rate (Percent) (MR-8*) (Parity)

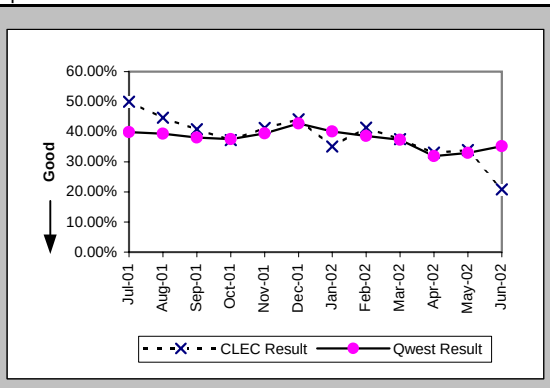
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	55	3424	1.61%	12.57%	5169	369088	1.40%	1.02	-0.38
Sep-01	43	3580	1.20%	10.89%	4533	369586	1.23%	-0.14	-1.08
Oct-01	42	3517	1.19%	10.86%	4777	362830	1.32%	-0.63	-1.39
Nov-01	63	4421	1.43%	11.85%	4561	360429	1.27%	0.94	-0.43
Dec-01	81	5772	1.40%	11.76%	4107	358165	1.15%	1.82	0.1
Jan-02	63	5891	1.07%	10.29%	4038	356860	1.13%	-0.45	-1.27
Feb-02	58	6142	0.94%	9.67%	3178	354889	0.90%	0.4	-0.76
Mar-02	55	6088	0.90%	9.46%	3655	354375	1.03%	-0.98	-1.6
Apr-02	77	6116	1.26%	11.15%	5181	353412	1.47%	-1.34	-1.81
May-02	60	6027	1.00%	9.93%	4623	352737	1.31%	-2.13	-2.3
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

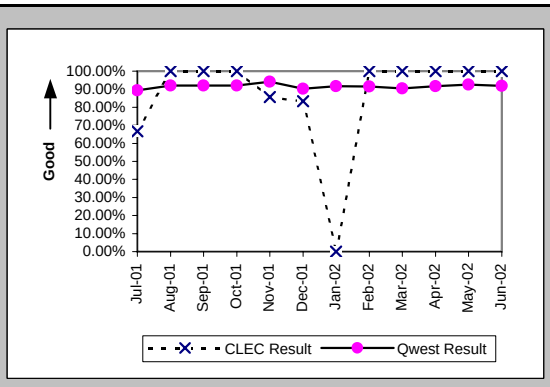
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	82	164	50.00%	50.00%	4108	10298	39.89%	2.6	0.58
Aug-01	55	123	44.72%	49.72%	4089	10379	39.40%	1.2	-0.27
Sep-01	40	98	40.82%	49.15%	3513	9225	38.08%	0.56	-0.66
Oct-01	35	94	37.23%	48.34%	3566	9485	37.60%	-0.07	-1.04
Nov-01	59	143	41.26%	49.23%	3726	9450	39.43%	0.45	-0.73
Dec-01	79	179	44.13%	49.65%	3838	8983	42.73%	0.38	-0.77
Jan-02	45	128	35.16%	47.75%	3433	8554	40.13%	-1.14	-1.69
Feb-02	62	150	41.33%	49.24%	2588	6700	38.63%	0.67	-0.59
Mar-02	50	133	37.59%	48.44%	2775	7441	37.29%	0.08	-0.95
Apr-02	49	148	33.11%	47.06%	2846	8923	31.90%	0.32	-0.8
May-02	41	121	33.88%	47.33%	2684	8128	33.02%	0.21	-0.87
Jun-02	20	96	20.83%	40.61%	2570	7304	35.19%	-2.93	-2.78



Checklist #14 - Resale - Business Installation

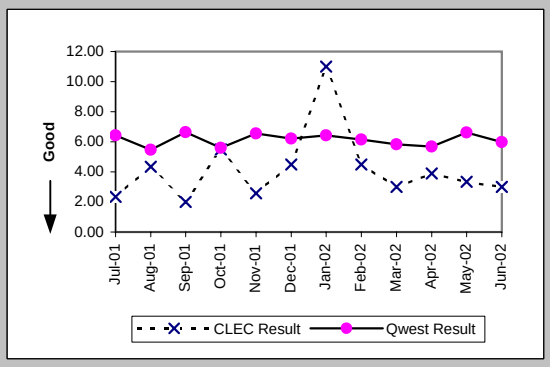
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	431	482	89.42%	1	-0.39
Aug-01	2	2	100.00%	0.00%	465	505	92.08%	-0.41	-1.25
Sep-01	2	2	100.00%	0.00%	437	475	92.00%	-0.42	-1.25
Oct-01	4	4	100.00%	0.00%	463	503	92.05%	-0.59	-1.36
Nov-01	6	7	85.71%	34.99%	464	493	94.12%	0.81	-0.51
Dec-01	5	6	83.33%	37.27%	325	360	90.28%	0.55	-0.67
Jan-02	0	1	0.00%	0.00%	398	434	91.71%	1.74	0.06
Feb-02	2	2	100.00%	0.00%	334	365	91.51%	-0.43	-1.26
Mar-02	2	2	100.00%	0.00%	452	500	90.40%	-0.46	-1.28
Apr-02	10	10	100.00%	0.00%	392	428	91.59%	-0.95	-1.58
May-02	3	3	100.00%	0.00%	436	471	92.57%	-0.49	-1.3
Jun-02	4	4	100.00%	0.00%	407	443	91.87%	-0.59	-1.36



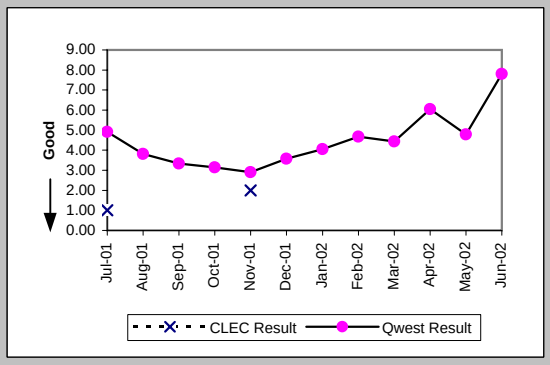
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	3	2.33	1.53	3129	487	6.43	-0.84	-1.51
Aug-01	13	3	4.33	0.58	2779	509	5.46	-0.32	-1.2
Sep-01	4	2	2.00	1.41	3154	475	6.64	-0.68	-1.42
Oct-01	22	4	5.50	2.65	2832	507	5.59	-0.02	-1.01
Nov-01	18	7	2.57	0.79	3275	500	6.55	-1.23	-1.75
Dec-01	27	6	4.50	3.21	2259	363	6.22	-0.6	-1.37
Jan-02	11	1	11.00		2820	439	6.42	1.2	-0.27
Feb-02	9	2	4.50	0.71	2257	367	6.15	-0.28	-1.17
Mar-02	6	2	3.00	0.00	2933	502	5.84	-0.61	-1.37
Apr-02	39	10	3.90	2.02	2441	429	5.69	-0.89	-1.54
May-02	10	3	3.33	0.58	3126	473	6.61	-0.68	-1.42
Jun-02	12	4	3.00	0.00	2666	446	5.98	-0.97	-1.59



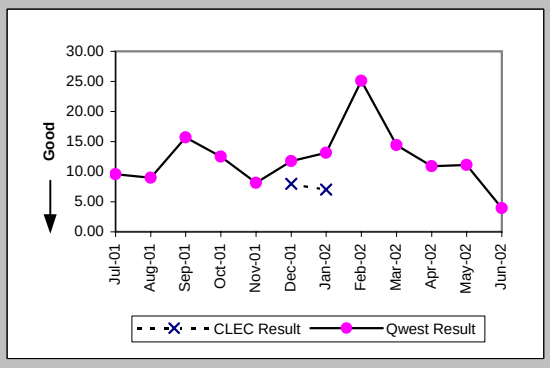
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		64	13	4.92	-0.78	-1.48
Aug-01					42	11	3.82		
Sep-01					30	9	3.33		
Oct-01					41	13	3.15		
Nov-01	2	1	2.00		61	21	2.90	-0.18	-1.11
Dec-01					50	14	3.57		
Jan-02					69	17	4.06		
Feb-02					103	22	4.68		
Mar-02					111	25	4.44		
Apr-02					139	23	6.04		
May-02					86	18	4.78		
Jun-02					156	20	7.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

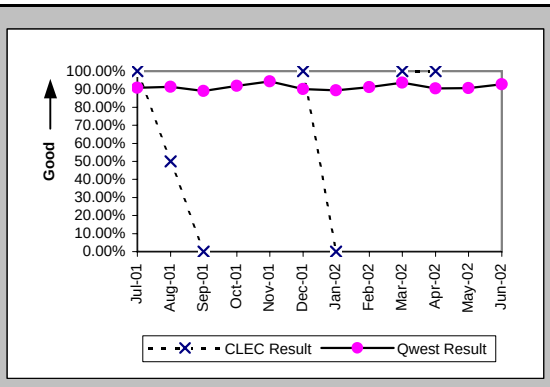
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					412	43	9.58		
Aug-01					278	31	8.97		
Sep-01					455	29	15.69		
Oct-01					388	31	12.52		
Nov-01					122	15	8.13		
Dec-01	8	1	8.00		247	21	11.76	-0.41	-1.25
Jan-02	7	1	7.00		276	21	13.14	-0.48	-1.29
Feb-02					251	10	25.10		
Mar-02					331	23	14.39		
Apr-02					153	14	10.93		
May-02					200	18	11.11		
Jun-02					67	17	3.94		



Checklist #14 - Resale - Business Installation

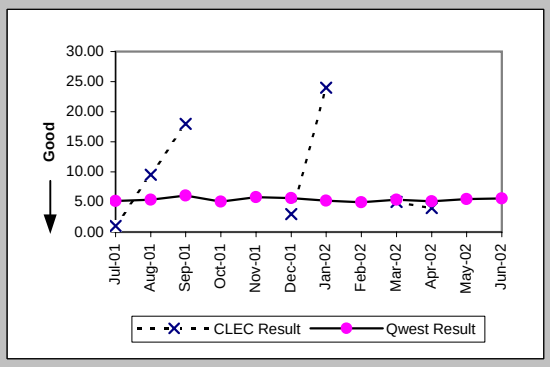
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	307	338	90.83%	-0.32	-1.19
Aug-01	1	2	50.00%	50.00%	360	394	91.37%	1.36	-0.17
Sep-01	0	1	0.00%	0.00%	318	357	89.08%	1.61	-0.02
Oct-01					318	346	91.91%		
Nov-01					312	331	94.26%		
Dec-01	1	1	100.00%	0.00%	219	243	90.12%	-0.33	-1.2
Jan-02	0	1	0.00%	0.00%	262	293	89.42%	1.62	-0.01
Feb-02					266	292	91.10%		
Mar-02	1	1	100.00%	0.00%	281	300	93.67%	-0.26	-1.16
Apr-02	1	1	100.00%	0.00%	285	315	90.48%	-0.32	-1.2
May-02					302	333	90.69%		
Jun-02					258	278	92.81%		



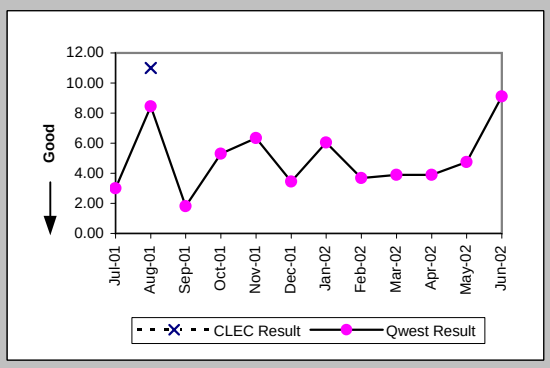
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		1751	338	5.18	-0.62	-1.38
Aug-01	19	2	9.50	10.61	2134	396	5.39	1.14	-0.31
Sep-01	18	1	18.00		2175	359	6.06	1.57	-0.04
Oct-01					1759	347	5.07		
Nov-01					1935	334	5.79		
Dec-01	3	1	3.00		1371	243	5.64	-0.39	-1.24
Jan-02	24	1	24.00		1552	298	5.21	2.14	0.3
Feb-02					1458	294	4.96		
Mar-02	5	1	5.00		1622	302	5.37	-0.07	-1.04
Apr-02	4	1	4.00		1613	317	5.09	-0.29	-1.18
May-02					1830	334	5.48		
Jun-02					1554	279	5.57		



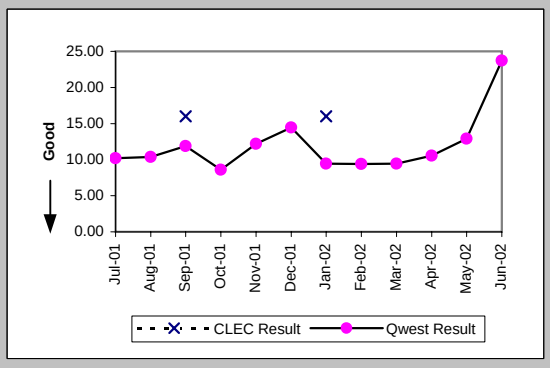
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	4	3.00		
Aug-01	11	1	11.00		76	9	8.44	0.26	-0.84
Sep-01					18	10	1.80		
Oct-01					37	7	5.29		
Nov-01					38	6	6.33		
Dec-01					31	9	3.44		
Jan-02					133	22	6.05		
Feb-02					70	19	3.68		
Mar-02					39	10	3.90		
Apr-02					78	20	3.90		
May-02					90	19	4.74		
Jun-02					82	9	9.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

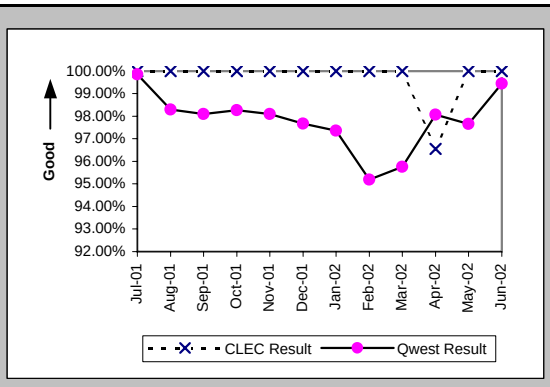
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					275	27	10.19		
Aug-01					270	26	10.38		
Sep-01	16	1	16.00		344	29	11.86	0.71	-0.57
Oct-01					189	22	8.59		
Nov-01					195	16	12.19		
Dec-01					217	15	14.47		
Jan-02	16	1	16.00		123	13	9.46	0.83	-0.49
Feb-02					75	8	9.38		
Mar-02					85	9	9.44		
Apr-02					116	11	10.55		
May-02					168	13	12.92		
Jun-02					261	11	23.73		



Checklist #14 - Resale - Business Installation

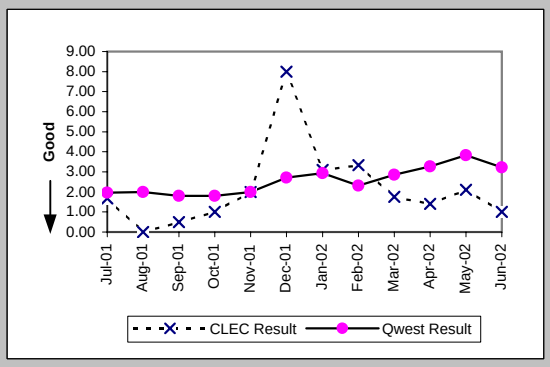
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	672	673	99.85%	-0.08	-1.05
Aug-01	4	4	100.00%	0.00%	173	176	98.30%	-0.26	-1.16
Sep-01	5	5	100.00%	0.00%	155	158	98.10%	-0.31	-1.19
Oct-01	3	3	100.00%	0.00%	170	173	98.27%	-0.23	-1.14
Nov-01	3	3	100.00%	0.00%	155	158	98.10%	-0.24	-1.15
Dec-01	2	2	100.00%	0.00%	126	129	97.67%	-0.22	-1.13
Jan-02	36	36	100.00%	0.00%	407	418	97.37%	-0.95	-1.58
Feb-02	7	7	100.00%	0.00%	218	229	95.20%	-0.59	-1.36
Mar-02	5	5	100.00%	0.00%	203	212	95.75%	-0.47	-1.28
Apr-02	28	29	96.55%	18.25%	204	208	98.08%	0.49	-0.7
May-02	9	9	100.00%	0.00%	208	213	97.65%	-0.46	-1.28
Jun-02	2	2	100.00%	0.00%	179	180	99.44%	-0.11	-1.06



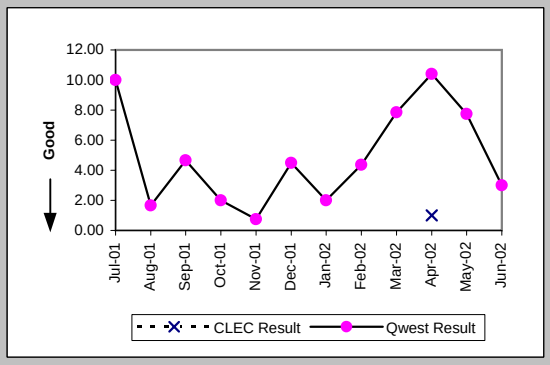
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	3	1.67	1.53	1146	582	1.97	-0.29	-1.18
Aug-01	0	2	0.00	0.00	279	140	1.99	-2.1	-2.28
Sep-01	2	4	0.50	0.58	234	129	1.81	-1.77	-2.08
Oct-01	1	1	1.00		223	124	1.80	-0.64	-1.39
Nov-01	4	2	2.00	0.00	237	119	1.99	-0.22	-1.13
Dec-01	8	1	8.00		237	87	2.72	1.91	0.16
Jan-02	108	35	3.09	1.29	912	310	2.94	0.61	-0.63
Feb-02	20	6	3.33	1.63	427	184	2.32	1.21	-0.27
Mar-02	7	4	1.75	0.96	424	149	2.85	-0.85	-1.52
Apr-02	21	15	1.40	1.30	474	145	3.27	-2.29	-2.39
May-02	19	9	2.11	1.05	494	129	3.83	-1.49	-1.91
Jun-02	1	1	1.00		439	136	3.23	-1.16	-1.71



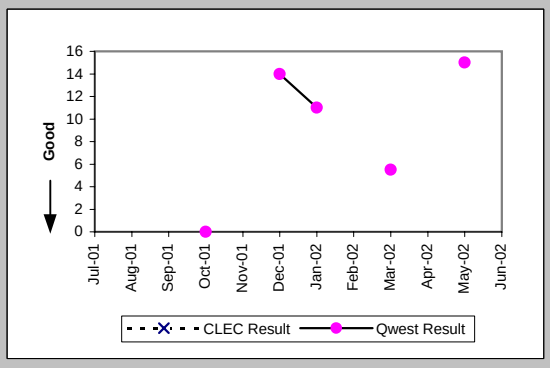
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	2	10.00		
Aug-01					5	3	1.67		
Sep-01					14	3	4.67		
Oct-01					4	2	2.00		
Nov-01					3	4	0.75		
Dec-01					9	2	4.50		
Jan-02					18	9	2.00		
Feb-02					48	11	4.36		
Mar-02					55	7	7.86		
Apr-02	1	1	1.00		52	5	10.40	-0.64	-1.39
May-02					31	4	7.75		
Jun-02					3	1	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

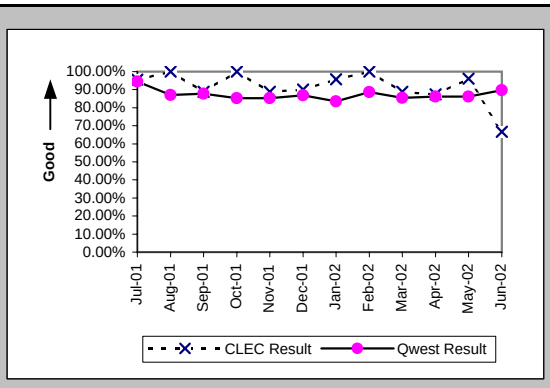
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	1	0.00		
Nov-01									
Dec-01					14	1	14.00		
Jan-02					22	2	11.00		
Feb-02									
Mar-02					11	2	5.50		
Apr-02									
May-02					15	1	15.00		
Jun-02									



Checklist #14 - Resale - Business Installation

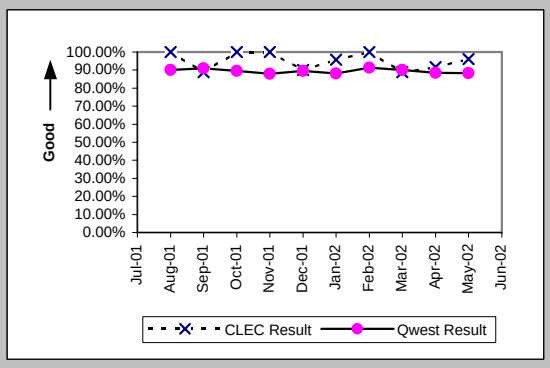
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	23	95.65%	20.39%	1702	1802	94.45%	-0.25	-1.15
Aug-01	9	9	100.00%	0.00%	1122	1290	86.98%	-1.16	-1.7
Sep-01	8	9	88.89%	31.43%	910	1037	87.75%	-0.1	-1.06
Oct-01	8	8	100.00%	0.00%	861	1010	85.25%	-1.17	-1.71
Nov-01	8	9	88.89%	31.43%	861	1010	85.25%	-0.31	-1.19
Dec-01	9	10	90.00%	30.00%	751	864	86.92%	-0.29	-1.17
Jan-02	23	24	95.83%	19.98%	790	945	83.60%	-1.6	-1.97
Feb-02	24	24	100.00%	0.00%	907	1023	88.66%	-1.73	-2.05
Mar-02	8	9	88.89%	31.43%	815	953	85.52%	-0.29	-1.17
Apr-02	21	24	87.50%	33.07%	849	986	86.11%	-0.2	-1.12
May-02	25	26	96.15%	19.23%	852	988	86.23%	-1.45	-1.88
Jun-02	6	9	66.67%	47.14%	864	963	89.72%	1.85	0.13



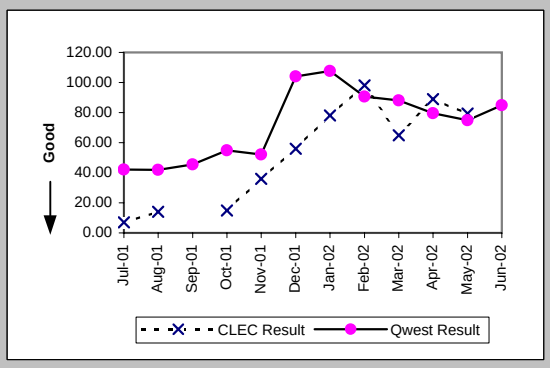
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	9	100.00%	0.00%	1161	1290	90.00%	-1	-1.61
Sep-01	8	9	88.89%	31.43%	944	1037	91.03%	0.28	-0.83
Oct-01	8	8	100.00%	0.00%	905	1010	89.60%	-0.96	-1.58
Nov-01	9	9	100.00%	0.00%	889	1010	88.02%	-1.1	-1.67
Dec-01	9	10	90.00%	30.00%	773	864	89.47%	-0.05	-1.03
Jan-02	23	24	95.83%	19.98%	832	945	88.04%	-1.16	-1.71
Feb-02	24	24	100.00%	0.00%	934	1023	91.30%	-1.49	-1.91
Mar-02	8	9	88.89%	31.43%	859	953	90.14%	0.19	-0.88
Apr-02	22	24	91.67%	27.64%	873	986	88.54%	-0.48	-1.29
May-02	25	26	96.15%	19.23%	873	988	88.36%	-1.22	-1.74
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

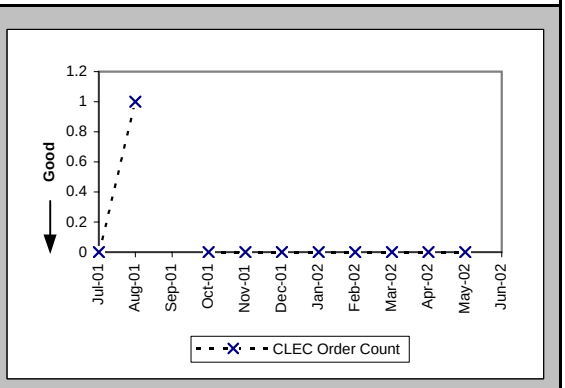
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	1	7.00		3249	77	42.19	-0.62	-1.37
Aug-01	14	1	14.00		4230	101	41.88	-0.43	-1.26
Sep-01					4240	93	45.59		
Oct-01	15	1	15.00		4454	81	54.99	-0.47	-1.29
Nov-01	36	1	36.00		5210	100	52.10	-0.2	-1.12
Dec-01	56	1	56.00		6038	58	104.10	-0.38	-1.23
Jan-02	78	1	78.00		7004	65	107.75	-0.23	-1.14
Feb-02	98	1	98.00		7696	85	90.54	0.52	-0.68
Mar-02	130	2	65.00	76.37	8715	99	88.03	-0.27	-1.16
Apr-02	178	2	89.00	73.54	8675	109	79.59	0.45	-0.73
May-02	238	3	79.33	76.81	9667	129	74.94	0.36	-0.78
Jun-02					9855	116	84.96		



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

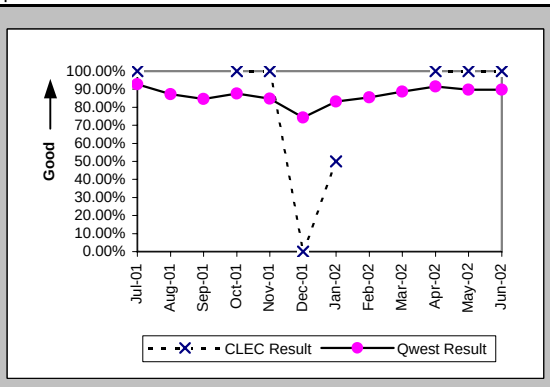
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	



Checklist #14 - Resale - Business Repair

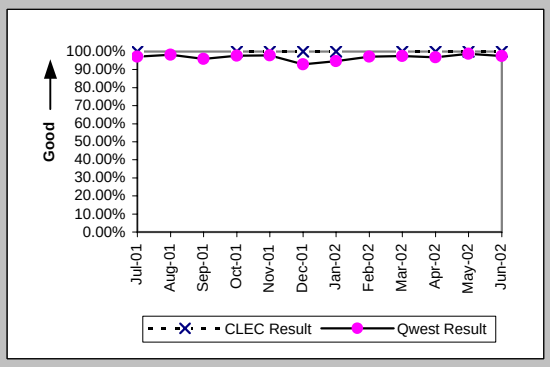
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	241	260	92.69%	-0.28	-1.17
Aug-01					211	242	87.19%		
Sep-01					171	202	84.65%		
Oct-01	2	2	100.00%	0.00%	206	235	87.66%	-0.53	-1.32
Nov-01	2	2	100.00%	0.00%	167	197	84.77%	-0.6	-1.36
Dec-01	0	1	0.00%	0.00%	162	218	74.31%	1.14	-0.31
Jan-02	2	4	50.00%	50.00%	183	220	83.18%	1.44	-0.12
Feb-02					136	159	85.53%		
Mar-02					165	186	88.71%		
Apr-02	2	2	100.00%	0.00%	195	213	91.55%	-0.43	-1.26
May-02	4	4	100.00%	0.00%	157	175	89.71%	-0.67	-1.41
Jun-02	1	1	100.00%	0.00%	173	193	89.64%	-0.34	-1.21



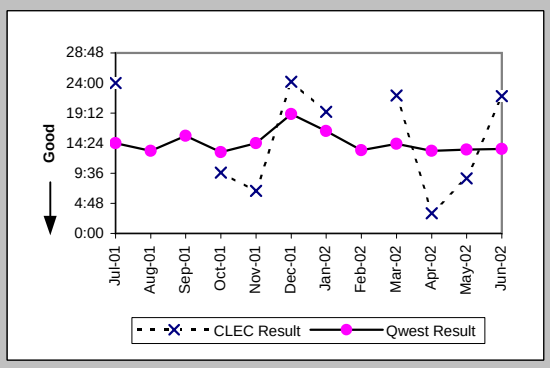
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	335	345	97.10%	-0.17	-1.1
Aug-01					326	332	98.19%		
Sep-01					236	246	95.94%		
Oct-01	2	2	100.00%	0.00%	293	300	97.67%	-0.22	-1.13
Nov-01	3	3	100.00%	0.00%	265	271	97.79%	-0.26	-1.16
Dec-01	1	1	100.00%	0.00%	265	285	92.98%	-0.27	-1.17
Jan-02	4	4	100.00%	0.00%	271	286	94.76%	-0.47	-1.28
Feb-02					204	210	97.14%		
Mar-02	1	1	100.00%	0.00%	233	239	97.49%	-0.16	-1.1
Apr-02	2	2	100.00%	0.00%	270	279	96.77%	-0.26	-1.16
May-02	5	5	100.00%	0.00%	248	251	98.80%	-0.24	-1.15
Jun-02	1	1	100.00%	0.00%	238	244	97.54%	-0.16	-1.1



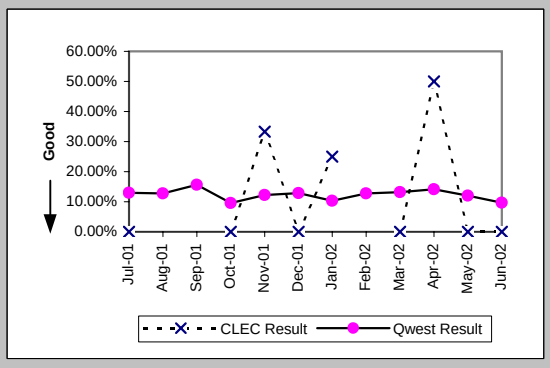
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23:59	1	23:59		4962:55	345	14:23	1.22	-0.26
Aug-01					4378:27	332	13:11		
Sep-01					3834:27	246	15:35		
Oct-01	19:27	2	9:43	9:35	3891:07	300	12:58	-0.32	-1.2
Nov-01	20:17	3	6:46	9:54	3896:38	271	14:23	-1.07	-1.65
Dec-01	24:12	1	24:12		5430:29	285	19:03	0.56	-0.66
Jan-02	77:40	4	19:25	19:03	4675:39	286	16:21	0.6	-0.64
Feb-02					2791:51	210	13:18		
Mar-02	22:00	1	22:00		3418:01	239	14:18	0.84	-0.49
Apr-02	6:24	2	3:12	3:21	3674:16	279	13:10	-0.75	-1.46
May-02	43:52	5	8:46	8:11	3365:13	251	13:24	-0.91	-1.55
Jun-02	21:53	1	21:53		3285:04	244	13:28	0.78	-0.53



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

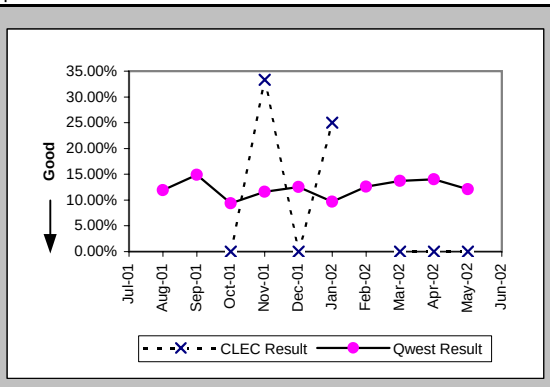
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	46	354	12.99%	-0.39	-1.23
Aug-01					43	338	12.72%		
Sep-01					39	250	15.60%		
Oct-01	0	2	0.00%	0.00%	29	302	9.60%	-0.46	-1.28
Nov-01	1	3	33.33%	47.14%	34	278	12.23%	0.89	-0.46
Dec-01	0	1	0.00%	0.00%	38	296	12.84%	-0.38	-1.23
Jan-02	1	4	25.00%	43.30%	30	290	10.34%	0.81	-0.51
Feb-02					28	219	12.79%		
Mar-02	0	1	0.00%	0.00%	32	243	13.17%	-0.39	-1.24
Apr-02	1	2	50.00%	50.00%	40	282	14.18%	1.07	-0.35
May-02	0	5	0.00%	0.00%	31	259	11.97%	-0.82	-1.5
Jun-02	0	1	0.00%	0.00%	24	249	9.64%	-0.33	-1.2



Checklist #14 - Resale - Business Repair

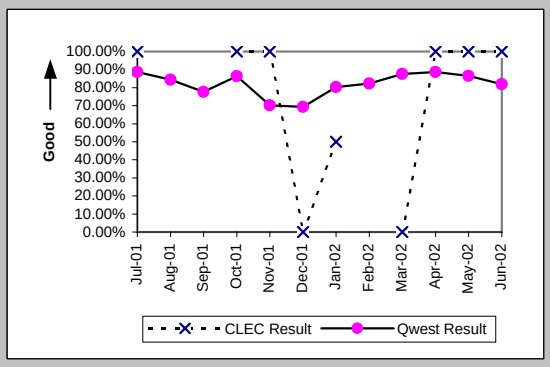
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					37	311	11.90%		
Sep-01					33	222	14.86%		
Oct-01	0	2	0.00%	0.00%	25	266	9.40%	-0.45	-1.28
Nov-01	1	3	33.33%	47.14%	29	250	11.60%	0.93	-0.44
Dec-01	0	1	0.00%	0.00%	34	271	12.55%	-0.38	-1.23
Jan-02	1	4	25.00%	43.30%	25	258	9.69%	0.85	-0.48
Feb-02					25	198	12.63%		
Mar-02	0	1	0.00%	0.00%	30	219	13.70%	-0.4	-1.24
Apr-02	0	1	0.00%	0.00%	38	271	14.02%	-0.4	-1.25
May-02	0	5	0.00%	0.00%	29	240	12.08%	-0.82	-1.5
Jun-02									



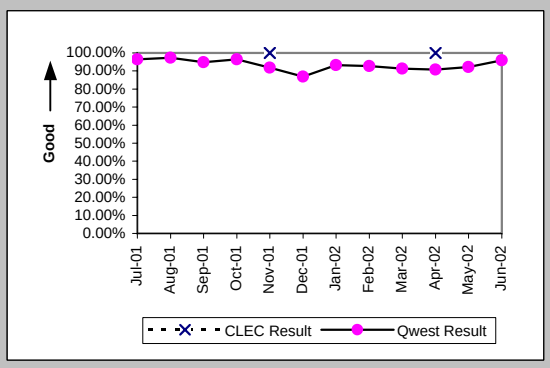
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	314	354	88.70%	-0.36	-1.22
Aug-01					285	338	84.32%		
Sep-01					194	250	77.60%		
Oct-01	2	2	100.00%	0.00%	261	302	86.42%	-0.56	-1.34
Nov-01	3	3	100.00%	0.00%	195	278	70.14%	-1.12	-1.68
Dec-01	0	1	0.00%	0.00%	205	296	69.26%	1.02	-0.38
Jan-02	2	4	50.00%	50.00%	233	290	80.34%	1.29	-0.22
Feb-02					180	219	82.19%		
Mar-02	0	1	0.00%	0.00%	213	243	87.65%	1.55	-0.06
Apr-02	2	2	100.00%	0.00%	250	282	88.65%	-0.5	-1.31
May-02	5	5	100.00%	0.00%	224	259	86.49%	-0.88	-1.53
Jun-02	1	1	100.00%	0.00%	204	249	81.93%	-0.47	-1.28



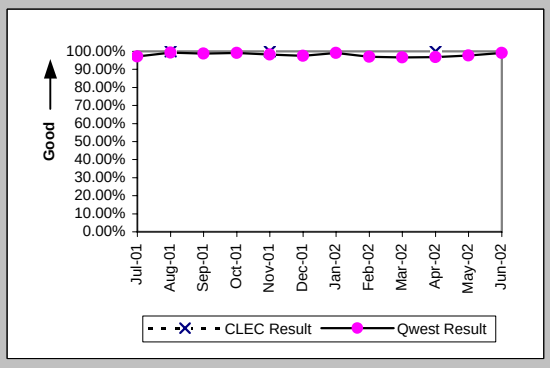
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					139	144	96.53%		
Aug-01					182	187	97.33%		
Sep-01					167	176	94.89%		
Oct-01					164	170	96.47%		
Nov-01	1	1	100.00%	0.00%	146	159	91.82%	-0.3	-1.18
Dec-01					152	175	86.86%		
Jan-02					152	163	93.25%		
Feb-02					127	137	92.70%		
Mar-02					127	139	91.37%		
Apr-02	1	1	100.00%	0.00%	178	196	90.82%	-0.32	-1.19
May-02					176	191	92.15%		
Jun-02					162	169	95.86%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

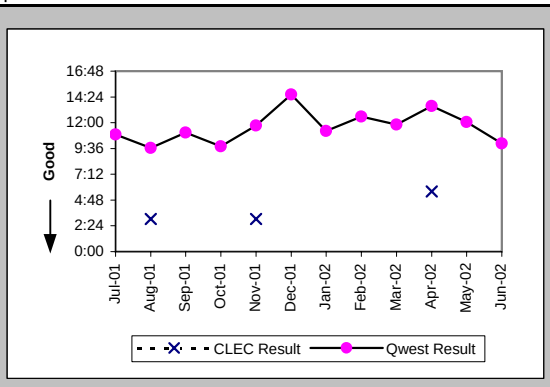
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					208	214	97.20%		
Aug-01	1	1	100.00%	0.00%	254	256	99.22%	-0.09	-1.05
Sep-01					226	229	98.69%		
Oct-01					236	238	99.16%		
Nov-01	1	1	100.00%	0.00%	211	215	98.14%	-0.14	-1.08
Dec-01					234	240	97.50%		
Jan-02					228	230	99.13%		
Feb-02					193	199	96.98%		
Mar-02					197	204	96.57%		
Apr-02	1	1	100.00%	0.00%	272	281	96.80%	-0.18	-1.11
May-02					249	255	97.65%		
Jun-02					219	221	99.10%		



Checklist #14 - Resale - Business Repair

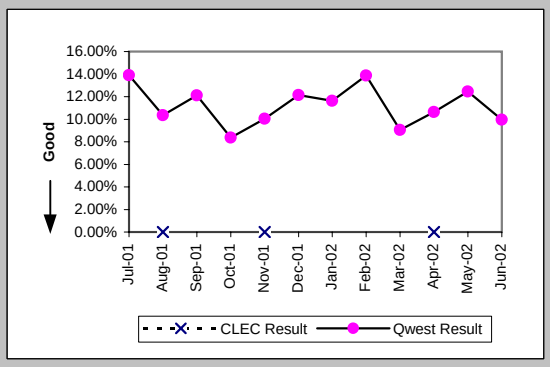
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2334:58	214	10:55		
Aug-01	3:03	1	3:03		2470:12	256	9:39	-0.7	-1.43
Sep-01					2539:09	229	11:05		
Oct-01					2333:15	238	9:48		
Nov-01	3:03	1	3:03		2524:43	215	11:45	-0.73	-1.44
Dec-01					3506:59	240	14:37		
Jan-02					2580:17	230	11:13		
Feb-02					2504:31	199	12:35		
Mar-02					2409:42	204	11:49		
Apr-02	5:36	1	5:36		3809:01	281	13:33	-0.6	-1.36
May-02					3079:04	255	12:04		
Jun-02					2224:46	221	10:04		



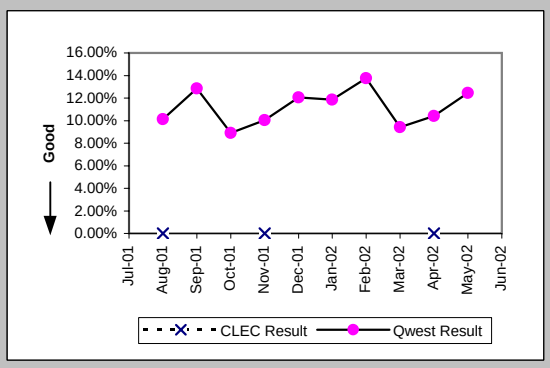
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	216	13.89%		
Aug-01	0	1	0.00%	0.00%	27	261	10.34%	-0.34	-1.21
Sep-01					28	231	12.12%		
Oct-01					20	239	8.37%		
Nov-01	0	1	0.00%	0.00%	22	219	10.05%	-0.33	-1.2
Dec-01					30	247	12.15%		
Jan-02					27	232	11.64%		
Feb-02					28	202	13.86%		
Mar-02					19	210	9.05%		
Apr-02	0	1	0.00%	0.00%	30	282	10.64%	-0.34	-1.21
May-02					32	257	12.45%		
Jun-02					22	221	9.95%		



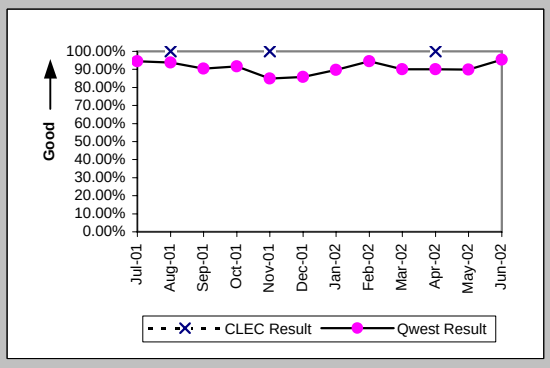
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	24	237	10.13%	-0.33	-1.2
Sep-01					27	210	12.86%		
Oct-01					19	213	8.92%		
Nov-01	0	1	0.00%	0.00%	21	209	10.05%	-0.33	-1.2
Dec-01					27	224	12.05%		
Jan-02					25	211	11.85%		
Feb-02					26	189	13.76%		
Mar-02					19	202	9.41%		
Apr-02	0	1	0.00%	0.00%	28	269	10.41%	-0.34	-1.21
May-02					31	249	12.45%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

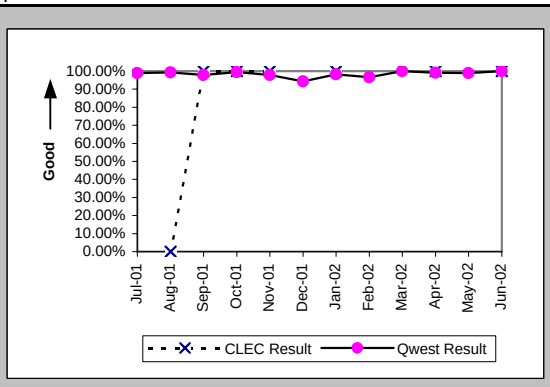
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					204	216	94.44%		
Aug-01	1	1	100.00%	0.00%	245	261	93.87%	-0.26	-1.16
Sep-01					209	231	90.48%		
Oct-01					219	239	91.63%		
Nov-01	1	1	100.00%	0.00%	186	219	84.93%	-0.42	-1.26
Dec-01					212	247	85.83%		
Jan-02					208	232	89.66%		
Feb-02					191	202	94.55%		
Mar-02					189	210	90.00%		
Apr-02	1	1	100.00%	0.00%	254	282	90.07%	-0.33	-1.2
May-02					231	257	89.88%		
Jun-02					211	221	95.48%		



Checklist #14 - Resale - Business Repair

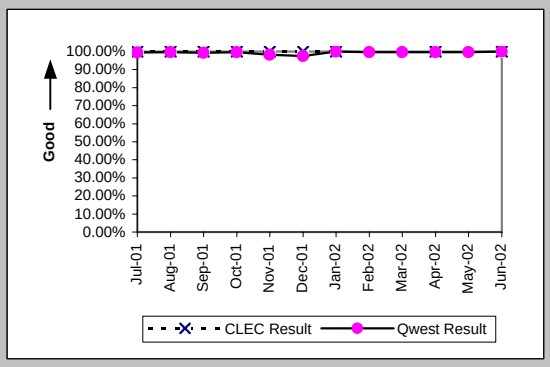
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					88	89	98.88%		
Aug-01	0	1	0.00%	0.00%	139	140	99.29%	2.52	0.54
Sep-01	1	1	100.00%	0.00%	139	142	97.89%	-0.15	-1.09
Oct-01	1	1	100.00%	0.00%	170	171	99.42%	-0.08	-1.05
Nov-01	1	1	100.00%	0.00%	94	96	97.92%	-0.15	-1.09
Dec-01					115	122	94.26%		
Jan-02	1	1	100.00%	0.00%	171	174	98.28%	-0.13	-1.08
Feb-02					117	121	96.69%		
Mar-02					130	130	100.00%		
Apr-02	1	1	100.00%	0.00%	123	124	99.19%	-0.09	-1.05
May-02					91	92	98.91%		
Jun-02	2	2	100.00%	0.00%	110	110	100.00%	N/A	N/A



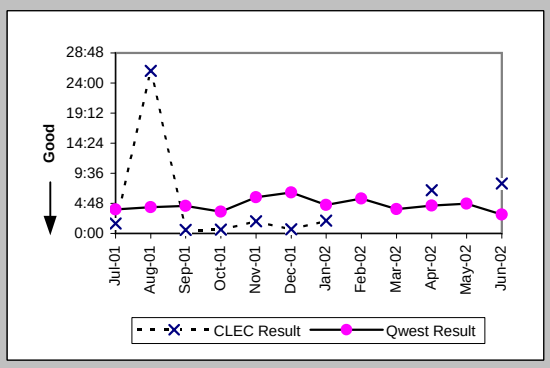
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	222	223	99.55%	-0.07	-1.04
Aug-01	1	1	100.00%	0.00%	287	288	99.65%	-0.06	-1.04
Sep-01	1	1	100.00%	0.00%	291	293	99.32%	-0.08	-1.05
Oct-01	1	1	100.00%	0.00%	337	338	99.70%	-0.05	-1.03
Nov-01	6	6	100.00%	0.00%	233	237	98.31%	-0.32	-1.19
Dec-01	1	1	100.00%	0.00%	232	238	97.48%	-0.16	-1.1
Jan-02	2	2	100.00%	0.00%	297	297	100.00%	N/A	N/A
Feb-02					259	260	99.62%		
Mar-02					287	288	99.65%		
Apr-02	3	3	100.00%	0.00%	283	284	99.65%	-0.1	-1.06
May-02					258	259	99.61%		
Jun-02	3	3	100.00%	0.00%	229	229	100.00%	N/A	N/A



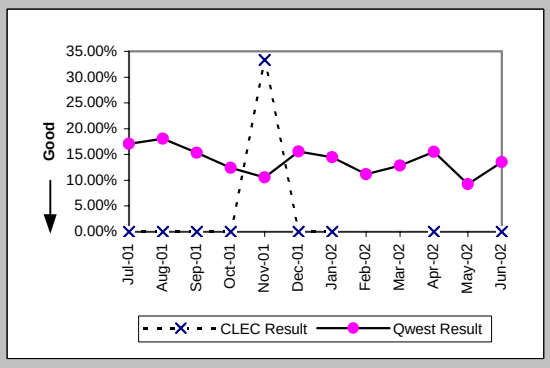
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1:36	1	1:36		860:06	223	3:51	-0.31	-1.19
Aug-01	25:56	1	25:56		1200:39	288	4:10	2.23	0.35
Sep-01	0:35	1	0:35		1292:17	293	4:25	-0.39	-1.24
Oct-01	0:36	1	0:36		1179:07	338	3:29	-0.49	-1.3
Nov-01	11:42	6	1:57	1:27	1361:14	237	5:45	-0.92	-1.56
Dec-01	0:40	1	0:40		1551:58	238	6:31	-0.41	-1.25
Jan-02	4:05	2	2:02	2:31	1357:09	297	4:34	-0.54	-1.33
Feb-02					1453:03	260	5:35		
Mar-02					1117:26	288	3:53		
Apr-02	20:38	3	6:53	10:26	1260:46	284	4:26	0.69	-0.58
May-02					1225:40	259	4:44		
Jun-02	23:55	3	7:58	11:10	693:48	229	3:02	1.48	-0.1



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

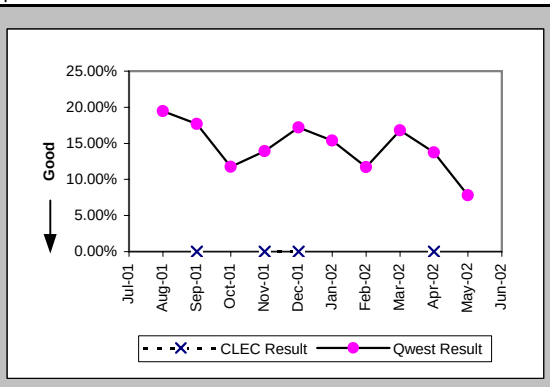
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	38	223	17.04%	-0.45	-1.27
Aug-01	0	1	0.00%	0.00%	52	288	18.06%	-0.47	-1.28
Sep-01	0	1	0.00%	0.00%	45	293	15.36%	-0.43	-1.26
Oct-01	0	1	0.00%	0.00%	42	338	12.43%	-0.38	-1.23
Nov-01	2	6	33.33%	47.14%	25	237	10.55%	1.46	-0.11
Dec-01	0	1	0.00%	0.00%	37	238	15.55%	-0.43	-1.26
Jan-02	0	2	0.00%	0.00%	43	297	14.48%	-0.58	-1.35
Feb-02					29	260	11.15%		
Mar-02					37	288	12.85%		
Apr-02	0	3	0.00%	0.00%	44	284	15.49%	-0.74	-1.45
May-02					24	259	9.27%		
Jun-02	0	3	0.00%	0.00%	31	229	13.54%	-0.68	-1.41



Checklist #14 - Resale - Business Repair

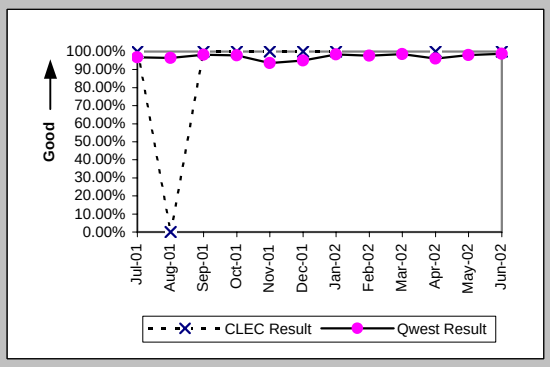
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					30	154	19.48%		
Sep-01	0	1	0.00%	0.00%	26	147	17.69%	-0.46	-1.28
Oct-01					20	170	11.76%		
Nov-01	0	1	0.00%	0.00%	16	115	13.91%	-0.4	-1.24
Dec-01	0	1	0.00%	0.00%	21	122	17.21%	-0.45	-1.28
Jan-02					24	156	15.38%		
Feb-02					15	128	11.72%		
Mar-02					21	125	16.80%		
Apr-02	0	2	0.00%	0.00%	21	153	13.73%	-0.56	-1.34
May-02					10	128	7.81%		
Jun-02									



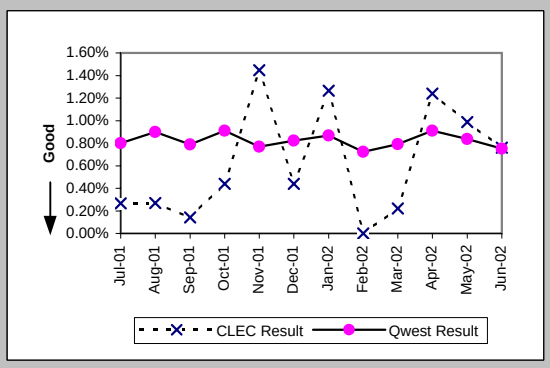
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	216	223	96.86%	-0.18	-1.11
Aug-01	0	1	0.00%	0.00%	278	288	96.53%	2.11	0.28
Sep-01	1	1	100.00%	0.00%	288	293	98.29%	-0.13	-1.08
Oct-01	1	1	100.00%	0.00%	331	338	97.93%	-0.15	-1.09
Nov-01	6	6	100.00%	0.00%	222	237	93.67%	-0.63	-1.38
Dec-01	1	1	100.00%	0.00%	226	238	94.96%	-0.23	-1.14
Jan-02	2	2	100.00%	0.00%	292	297	98.32%	-0.18	-1.11
Feb-02					254	260	97.69%		
Mar-02					284	288	98.61%		
Apr-02	3	3	100.00%	0.00%	273	284	96.13%	-0.35	-1.21
May-02					254	259	98.07%		
Jun-02	3	3	100.00%	0.00%	226	229	98.69%	-0.2	-1.12



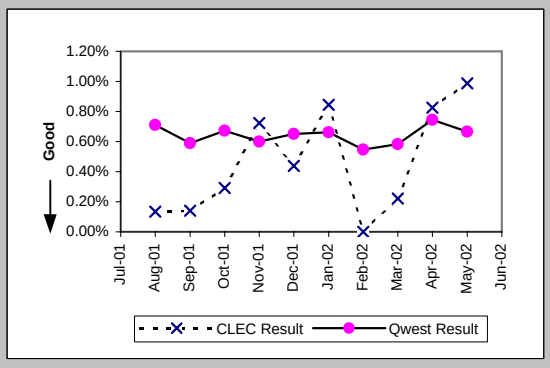
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	748	0.27%	5.16%	793	99267	0.80%	-1.63	-1.99
Aug-01	2	741	0.27%	5.19%	887	98658	0.90%	-1.81	-2.1
Sep-01	1	711	0.14%	3.75%	774	98106	0.79%	-1.95	-2.18
Oct-01	3	684	0.44%	6.61%	879	96496	0.91%	-1.3	-1.79
Nov-01	10	691	1.45%	11.94%	734	95586	0.77%	2.04	0.24
Dec-01	2	456	0.44%	6.61%	781	94905	0.82%	-0.91	-1.55
Jan-02	6	474	1.27%	11.18%	819	94467	0.87%	0.93	-0.43
Feb-02	0	463	0.00%	0.00%	681	94014	0.72%	-1.83	-2.11
Mar-02	1	450	0.22%	4.71%	741	93649	0.79%	-1.36	-1.83
Apr-02	6	484	1.24%	11.06%	848	93155	0.91%	0.78	-0.53
May-02	5	507	0.99%	9.88%	775	92748	0.84%	0.37	-0.77
Jun-02	4	527	0.76%	8.68%	699	93019	0.75%	0.02	-0.99



Trouble Rate (Percent) (MR-8*) (Parity)

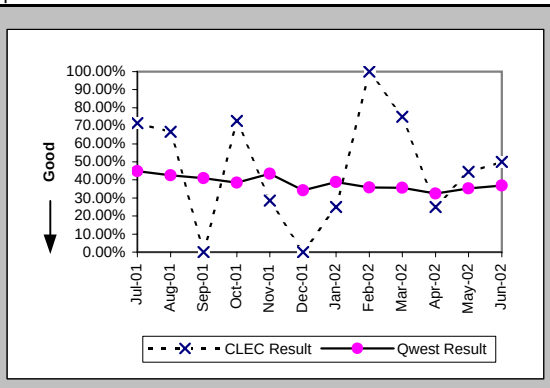
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	741	0.14%	3.67%	702	98658	0.71%	-1.86	-2.13
Sep-01	1	711	0.14%	3.75%	579	98106	0.59%	-1.56	-1.95
Oct-01	2	684	0.29%	5.40%	649	96496	0.67%	-1.21	-1.74
Nov-01	5	691	0.72%	8.48%	574	95586	0.60%	0.42	-0.75
Dec-01	2	456	0.44%	6.61%	617	94905	0.65%	-0.56	-1.34
Jan-02	4	474	0.84%	9.15%	625	94467	0.66%	0.54	-0.67
Feb-02	0	463	0.00%	0.00%	515	94014	0.55%	-1.59	-1.97
Mar-02	1	450	0.22%	4.71%	546	93649	0.58%	-1	-1.61
Apr-02	4	484	0.83%	9.05%	693	93155	0.74%	0.28	-0.83
May-02	5	507	0.99%	9.88%	617	92748	0.67%	0.89	-0.46
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

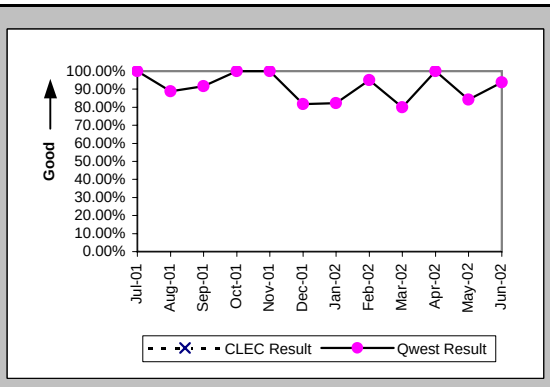
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	7	71.43%	45.18%	643	1436	44.78%	1.34	-0.19
Aug-01	4	6	66.67%	47.14%	658	1545	42.59%	1.11	-0.33
Sep-01	0	1	0.00%	0.00%	538	1312	41.01%	-0.83	-1.51
Oct-01	8	11	72.73%	44.54%	549	1428	38.45%	2.23	0.36
Nov-01	4	14	28.57%	45.18%	562	1296	43.36%	-1.11	-1.68
Dec-01	0	2	0.00%	0.00%	405	1186	34.15%	-1.02	-1.62
Jan-02	2	8	25.00%	43.30%	520	1339	38.84%	-0.8	-1.49
Feb-02	3	3	100.00%	0.00%	379	1060	35.75%	2.02	0.23
Mar-02	3	4	75.00%	43.30%	410	1151	35.62%	1.46	-0.11
Apr-02	2	8	25.00%	43.30%	408	1256	32.48%	-0.45	-1.27
May-02	4	9	44.44%	49.69%	422	1197	35.25%	0.56	-0.66
Jun-02	4	8	50.00%	50.00%	408	1107	36.86%	0.74	-0.55



Checklist #14 - Resale - Centrex Installation

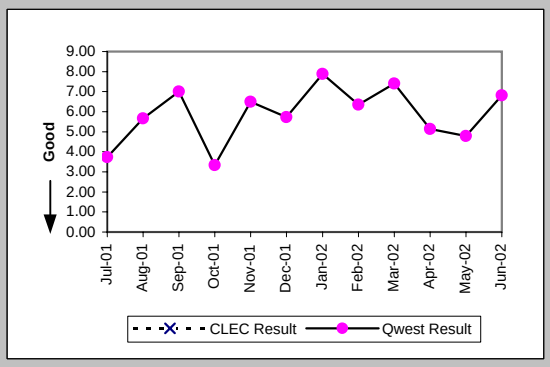
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					8	9	88.89%		
Sep-01					11	12	91.67%		
Oct-01					18	18	100.00%		
Nov-01					4	4	100.00%		
Dec-01					9	11	81.82%		
Jan-02					14	17	82.35%		
Feb-02					19	20	95.00%		
Mar-02					12	15	80.00%		
Apr-02					7	7	100.00%		
May-02					16	19	84.21%		
Jun-02					15	16	93.75%		



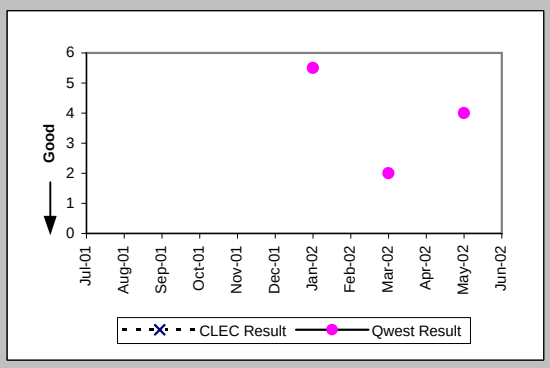
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	11	3.73		
Aug-01					51	9	5.67		
Sep-01					84	12	7.00		
Oct-01					60	18	3.33		
Nov-01					26	4	6.50		
Dec-01					63	11	5.73		
Jan-02					134	17	7.88		
Feb-02					127	20	6.35		
Mar-02					111	15	7.40		
Apr-02					36	7	5.14		
May-02					91	19	4.79		
Jun-02					109	16	6.81		



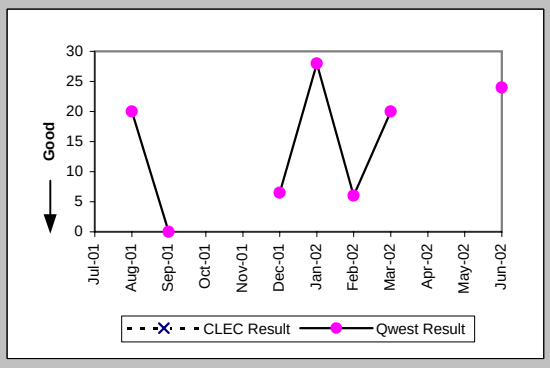
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	2	5.50		
Feb-02									
Mar-02					2	1	2.00		
Apr-02									
May-02					12	3	4.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

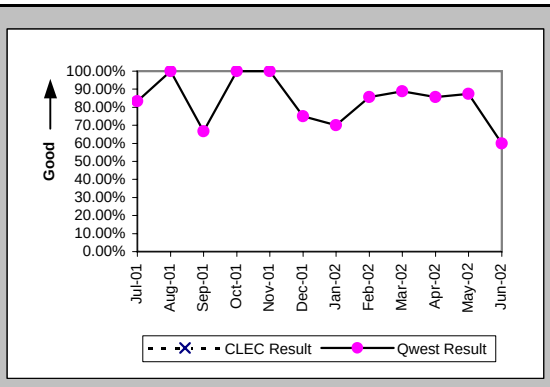
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	1	20.00		
Sep-01					0	1	0.00		
Oct-01									
Nov-01									
Dec-01					13	2	6.50		
Jan-02					28	1	28.00		
Feb-02					6	1	6.00		
Mar-02					40	2	20.00		
Apr-02									
May-02									
Jun-02					24	1	24.00		



Checklist #14 - Resale - Centrex Installation

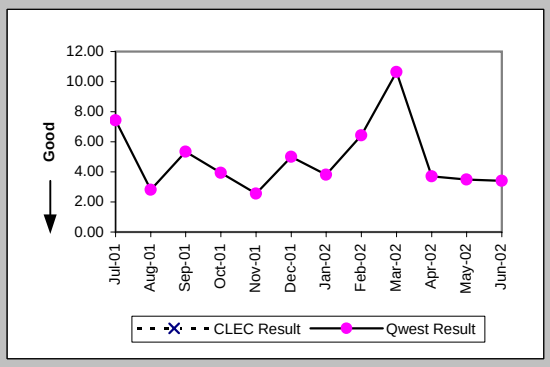
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	12	83.33%		
Aug-01					4	4	100.00%		
Sep-01					2	3	66.67%		
Oct-01					14	14	100.00%		
Nov-01					9	9	100.00%		
Dec-01					3	4	75.00%		
Jan-02					7	10	70.00%		
Feb-02					6	7	85.71%		
Mar-02					8	9	88.89%		
Apr-02					6	7	85.71%		
May-02					7	8	87.50%		
Jun-02					3	5	60.00%		



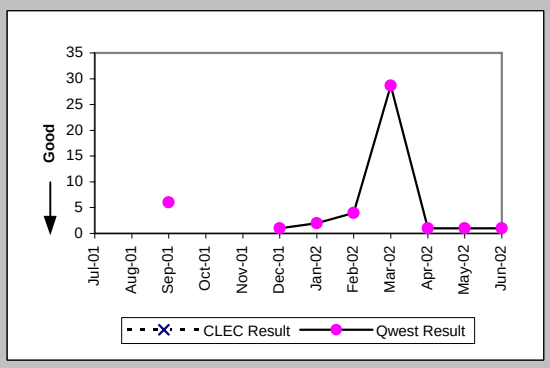
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					89	12	7.42		
Aug-01					14	5	2.80		
Sep-01					16	3	5.33		
Oct-01					55	14	3.93		
Nov-01					23	9	2.56		
Dec-01					20	4	5.00		
Jan-02					38	10	3.80		
Feb-02					45	7	6.43		
Mar-02					117	11	10.64		
Apr-02					26	7	3.71		
May-02					28	8	3.50		
Jun-02					17	5	3.40		



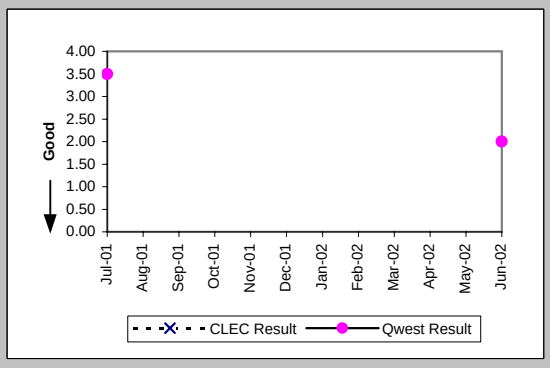
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					6	1	6.00		
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02					6	3	2.00		
Feb-02					4	1	4.00		
Mar-02					86	3	28.67		
Apr-02					1	1	1.00		
May-02					1	1	1.00		
Jun-02					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

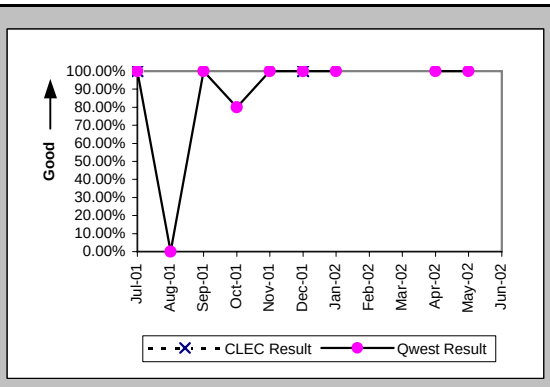
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	2	3.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					2	1	2.00		



Checklist #14 - Resale - Centrex Installation

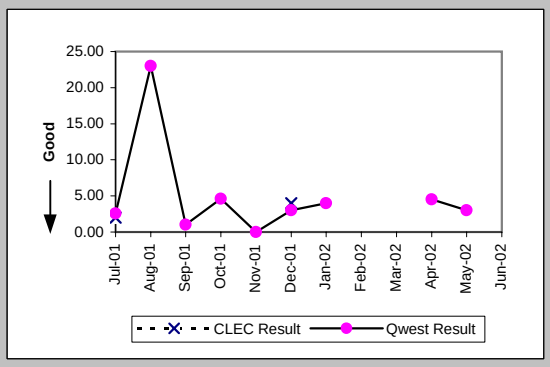
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Aug-01					0	1	0.00%		
Sep-01					1	1	100.00%		
Oct-01					4	5	80.00%		
Nov-01					2	2	100.00%		
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02					4	4	100.00%		
Feb-02									
Mar-02									
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02									



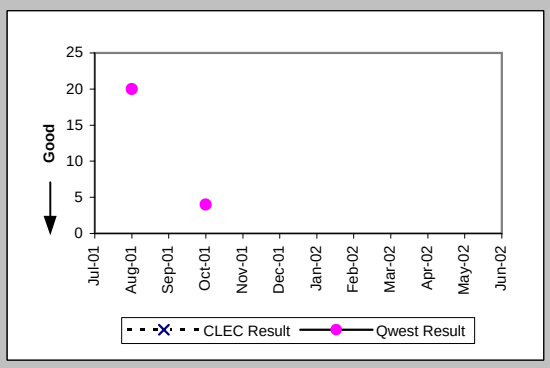
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	1	2.00		31	12	2.58	-0.36	-1.22
Aug-01					23	1	23.00		
Sep-01					1	1	1.00		
Oct-01					23	5	4.60		
Nov-01					0	2	0.00		
Dec-01	4	1	4.00		3	1	3.00		
Jan-02					12	3	4.00		
Feb-02									
Mar-02									
Apr-02					9	2	4.50		
May-02					9	3	3.00		
Jun-02									



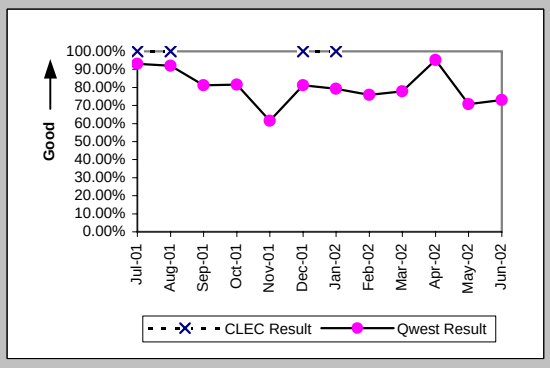
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					4	1	4.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

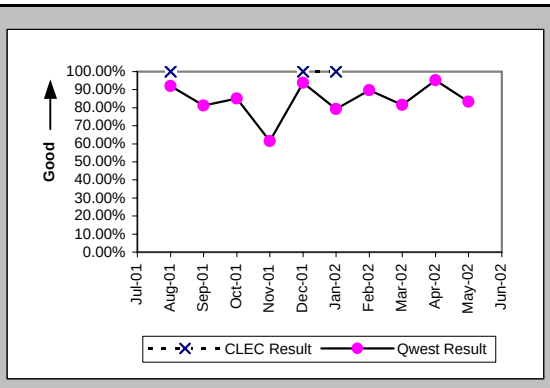
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	68	73	93.15%	-0.27	-1.16
Aug-01	1	1	100.00%	0.00%	23	25	92.00%	-0.29	-1.18
Sep-01					13	16	81.25%		
Oct-01					22	27	81.48%		
Nov-01					16	26	61.54%		
Dec-01	1	1	100.00%	0.00%	13	16	81.25%	-0.47	-1.28
Jan-02	1	1	100.00%	0.00%	19	24	79.17%	-0.5	-1.31
Feb-02					22	29	75.86%		
Mar-02					21	27	77.78%		
Apr-02					20	21	95.24%		
May-02					17	24	70.83%		
Jun-02					19	26	73.08%		



Checklist #14 - Resale - Centrex Installation

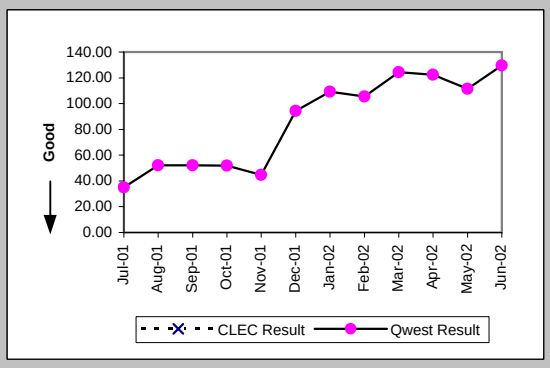
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	23	25	92.00%	-0.29	-1.18
Sep-01					13	16	81.25%		
Oct-01					23	27	85.19%		
Nov-01					16	26	61.54%		
Dec-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	19	24	79.17%	-0.5	-1.31
Feb-02					26	29	89.66%		
Mar-02					22	27	81.48%		
Apr-02					20	21	95.24%		
May-02					20	24	83.33%		
Jun-02									



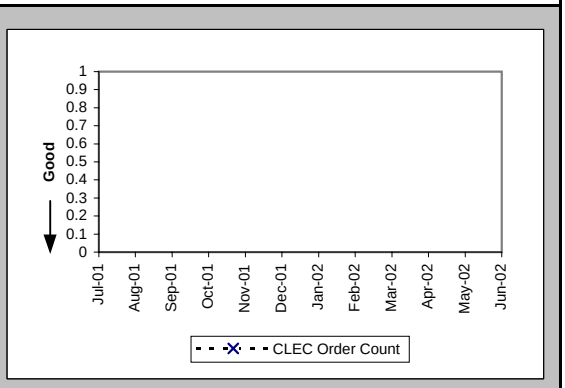
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					525	15	35.00		
Aug-01					731	14	52.21		
Sep-01					938	18	52.11		
Oct-01					832	16	52.00		
Nov-01					1252	28	44.71		
Dec-01					1131	12	94.25		
Jan-02					1312	12	109.33		
Feb-02					1581	15	105.40		
Mar-02					1867	15	124.47		
Apr-02					2205	18	122.50		
May-02					2116	19	111.37		
Jun-02					2463	19	129.63		



Checklist #14 - Resale - Centrex Installation

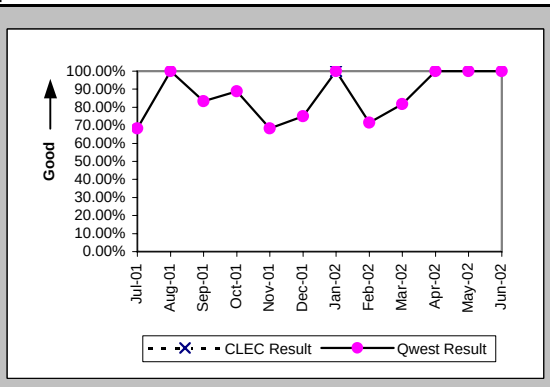
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

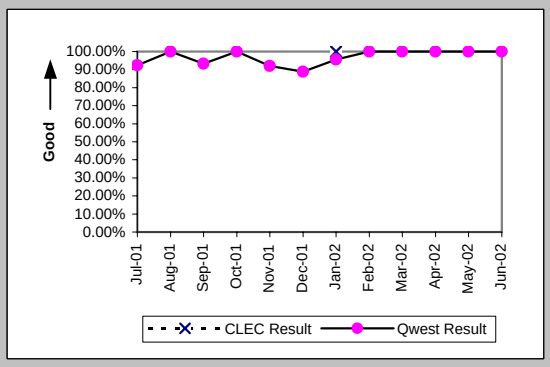
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	22	68.18%		
Aug-01					13	13	100.00%		
Sep-01					10	12	83.33%		
Oct-01					16	18	88.89%		
Nov-01					15	22	68.18%		
Dec-01					12	16	75.00%		
Jan-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Feb-02					5	7	71.43%		
Mar-02					9	11	81.82%		
Apr-02					10	10	100.00%		
May-02					7	7	100.00%		
Jun-02					5	5	100.00%		



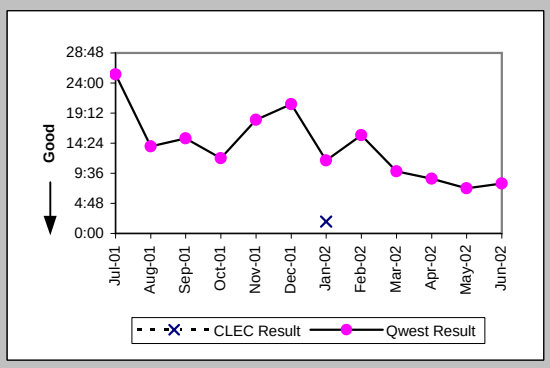
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	26	92.31%		
Aug-01					17	17	100.00%		
Sep-01					14	15	93.33%		
Oct-01					21	21	100.00%		
Nov-01					23	25	92.00%		
Dec-01					24	27	88.89%		
Jan-02	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Feb-02					10	10	100.00%		
Mar-02					14	14	100.00%		
Apr-02					13	13	100.00%		
May-02					12	12	100.00%		
Jun-02					6	6	100.00%		



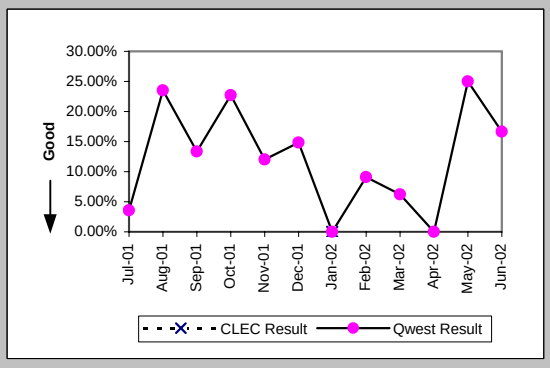
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					660:32	26	25:24		
Aug-01					236:22	17	13:54		
Sep-01					227:10	15	15:09		
Oct-01					252:03	21	12:00		
Nov-01					452:58	25	18:07		
Dec-01					556:40	27	20:37		
Jan-02	1:52	1	1:52		268:13	23	11:40	-0.65	-1.4
Feb-02					156:48	10	15:41		
Mar-02					138:20	14	9:53		
Apr-02					113:38	13	8:44		
May-02					86:24	12	7:12		
Jun-02					47:48	6	7:58		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

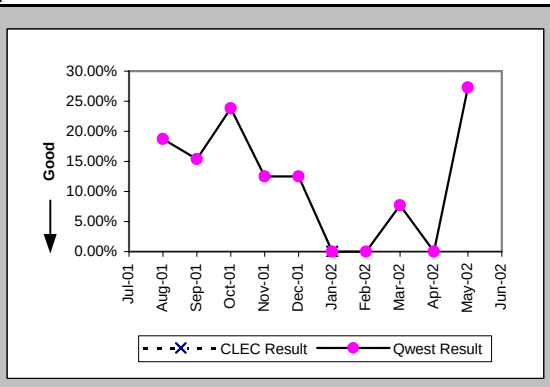
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	28	3.57%		
Aug-01					4	17	23.53%		
Sep-01					2	15	13.33%		
Oct-01					5	22	22.73%		
Nov-01					3	25	12.00%		
Dec-01					4	27	14.81%		
Jan-02	0	1	0.00%	0.00%	0	23	0.00%	N/A	N/A
Feb-02					1	11	9.09%		
Mar-02					1	16	6.25%		
Apr-02					0	13	0.00%		
May-02					3	12	25.00%		
Jun-02					1	6	16.67%		



Checklist #14 - Resale - Centrex Repair

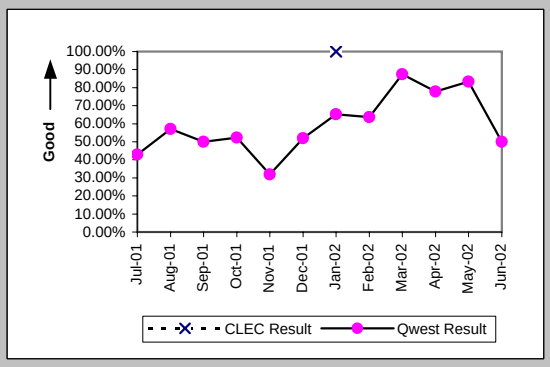
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	16	18.75%		
Sep-01					2	13	15.38%		
Oct-01					5	21	23.81%		
Nov-01					3	24	12.50%		
Dec-01					3	24	12.50%		
Jan-02	0	1	0.00%	0.00%	0	21	0.00%	N/A	N/A
Feb-02					0	10	0.00%		
Mar-02					1	13	7.69%		
Apr-02					0	11	0.00%		
May-02					3	11	27.27%		
Jun-02									



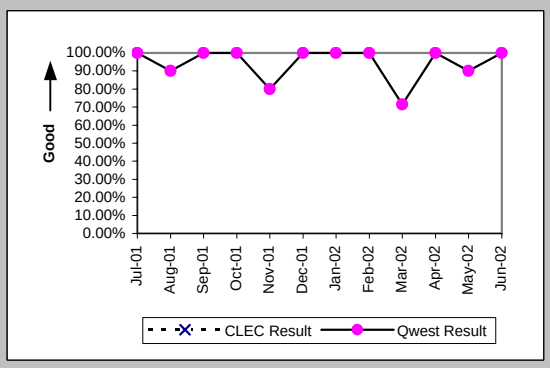
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	28	42.86%		
Aug-01					8	14	57.14%		
Sep-01					7	14	50.00%		
Oct-01					11	21	52.38%		
Nov-01					8	25	32.00%		
Dec-01					13	25	52.00%		
Jan-02	1	1	100.00%	0.00%	15	23	65.22%	-0.71	-1.43
Feb-02					7	11	63.64%		
Mar-02					14	16	87.50%		
Apr-02					7	9	77.78%		
May-02					10	12	83.33%		
Jun-02					3	6	50.00%		



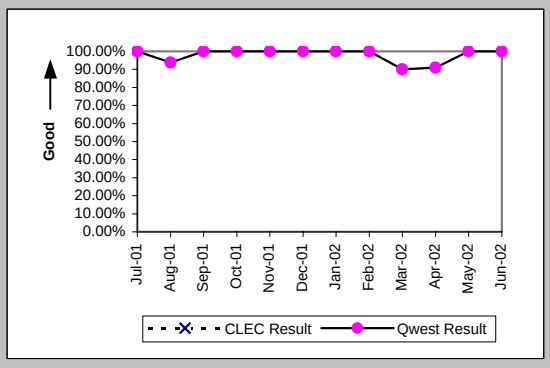
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					9	10	90.00%		
Sep-01					10	10	100.00%		
Oct-01					14	14	100.00%		
Nov-01					4	5	80.00%		
Dec-01					6	6	100.00%		
Jan-02					6	6	100.00%		
Feb-02					7	7	100.00%		
Mar-02					5	7	71.43%		
Apr-02					9	9	100.00%		
May-02					9	10	90.00%		
Jun-02					7	7	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

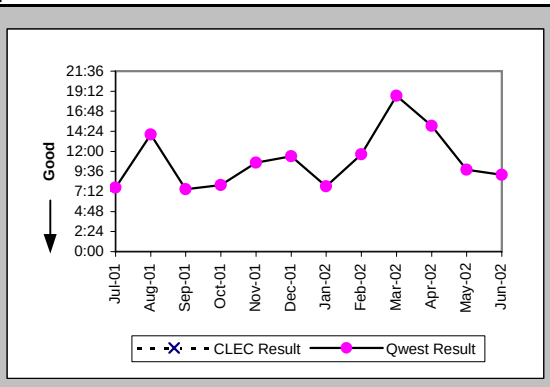
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					15	16	93.75%		
Sep-01					12	12	100.00%		
Oct-01					15	15	100.00%		
Nov-01					7	7	100.00%		
Dec-01					7	7	100.00%		
Jan-02					9	9	100.00%		
Feb-02					11	11	100.00%		
Mar-02					9	10	90.00%		
Apr-02					10	11	90.91%		
May-02					15	15	100.00%		
Jun-02					12	12	100.00%		



Checklist #14 - Resale - Centrex Repair

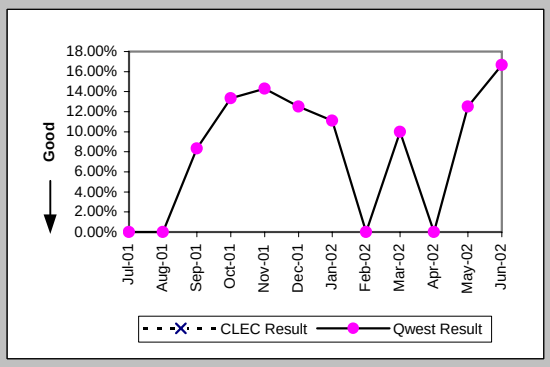
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45:57	6	7:39		
Aug-01					224:18	16	14:01		
Sep-01					89:23	12	7:27		
Oct-01					119:44	15	7:59		
Nov-01					74:31	7	10:39		
Dec-01					79:52	7	11:25		
Jan-02					70:24	9	7:49		
Feb-02					128:02	11	11:38		
Mar-02					186:35	10	18:40		
Apr-02					165:46	11	15:04		
May-02					147:21	15	9:49		
Jun-02					110:23	12	9:12		



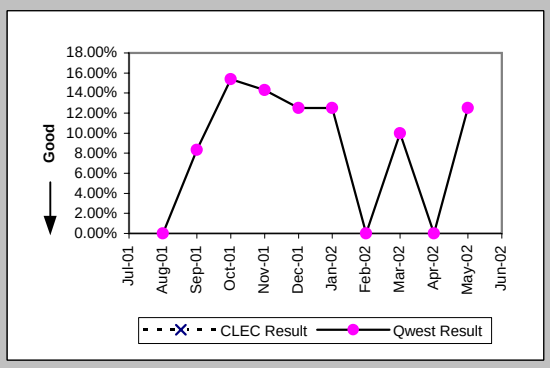
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	6	0.00%		
Aug-01					0	16	0.00%		
Sep-01					1	12	8.33%		
Oct-01					2	15	13.33%		
Nov-01					1	7	14.29%		
Dec-01					1	8	12.50%		
Jan-02					1	9	11.11%		
Feb-02					0	11	0.00%		
Mar-02					1	10	10.00%		
Apr-02					0	11	0.00%		
May-02					2	16	12.50%		
Jun-02					2	12	16.67%		



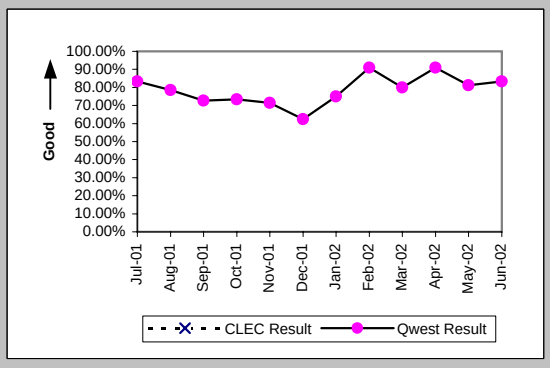
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	13	0.00%		
Sep-01					1	12	8.33%		
Oct-01					2	13	15.38%		
Nov-01					1	7	14.29%		
Dec-01					1	8	12.50%		
Jan-02					1	8	12.50%		
Feb-02					0	11	0.00%		
Mar-02					1	10	10.00%		
Apr-02					0	11	0.00%		
May-02					2	16	12.50%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

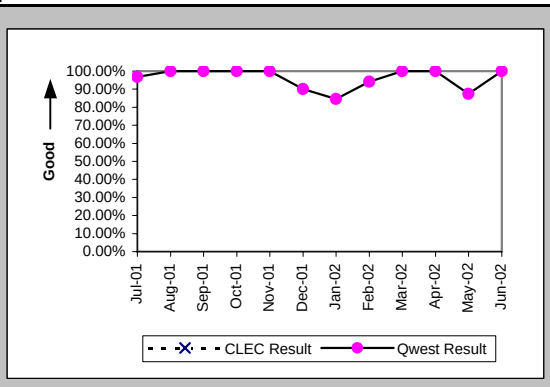
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	6	83.33%		
Aug-01					11	14	78.57%		
Sep-01					8	11	72.73%		
Oct-01					11	15	73.33%		
Nov-01					5	7	71.43%		
Dec-01					5	8	62.50%		
Jan-02					6	8	75.00%		
Feb-02					10	11	90.91%		
Mar-02					8	10	80.00%		
Apr-02					10	11	90.91%		
May-02					13	16	81.25%		
Jun-02					10	12	83.33%		



Checklist #14 - Resale - Centrex Repair

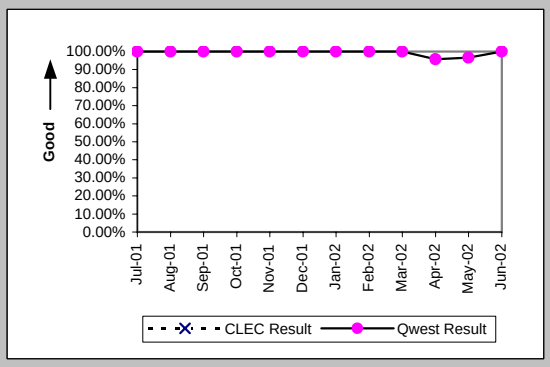
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	32	96.88%		
Aug-01					11	11	100.00%		
Sep-01					13	13	100.00%		
Oct-01					13	13	100.00%		
Nov-01					6	6	100.00%		
Dec-01					9	10	90.00%		
Jan-02					11	13	84.62%		
Feb-02					16	17	94.12%		
Mar-02					8	8	100.00%		
Apr-02					16	16	100.00%		
May-02					14	16	87.50%		
Jun-02					15	15	100.00%		



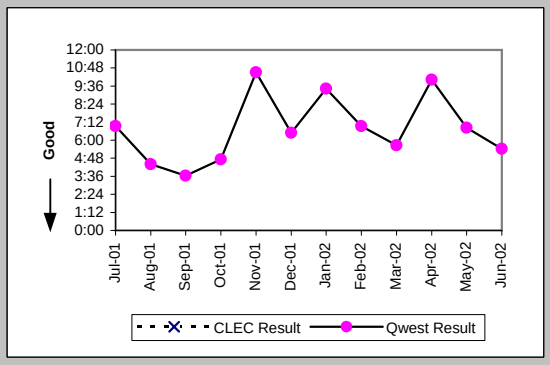
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	49	100.00%		
Aug-01					23	23	100.00%		
Sep-01					20	20	100.00%		
Oct-01					23	23	100.00%		
Nov-01					17	17	100.00%		
Dec-01					19	19	100.00%		
Jan-02					23	23	100.00%		
Feb-02					27	27	100.00%		
Mar-02					22	22	100.00%		
Apr-02					23	24	95.83%		
May-02					28	29	96.55%		
Jun-02					26	26	100.00%		



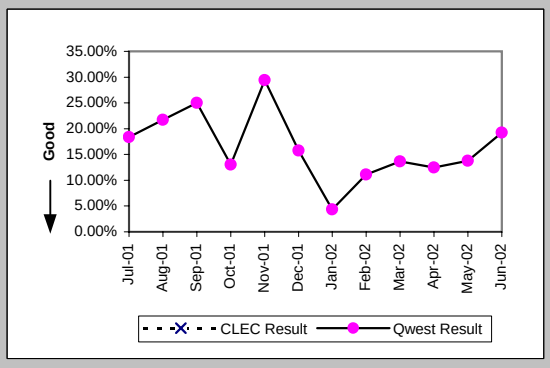
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					339:33	49	6:56		
Aug-01					101:07	23	4:24		
Sep-01					72:35	20	3:38		
Oct-01					108:21	23	4:43		
Nov-01					178:49	17	10:31		
Dec-01					123:02	19	6:29		
Jan-02					216:28	23	9:25		
Feb-02					187:15	27	6:56		
Mar-02					124:35	22	5:40		
Apr-02					240:12	24	10:01		
May-02					198:16	29	6:50		
Jun-02					141:21	26	5:26		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

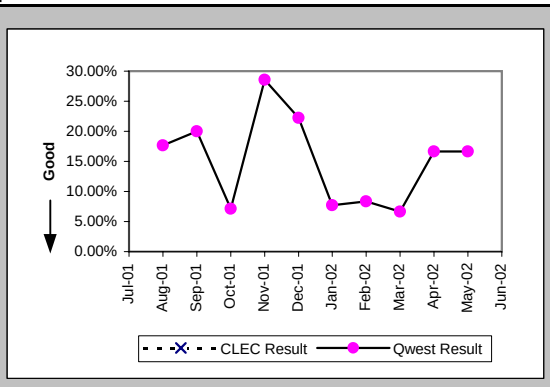
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	49	18.37%		
Aug-01					5	23	21.74%		
Sep-01					5	20	25.00%		
Oct-01					3	23	13.04%		
Nov-01					5	17	29.41%		
Dec-01					3	19	15.79%		
Jan-02					1	23	4.35%		
Feb-02					3	27	11.11%		
Mar-02					3	22	13.64%		
Apr-02					3	24	12.50%		
May-02					4	29	13.79%		
Jun-02					5	26	19.23%		



Checklist #14 - Resale - Centrex Repair

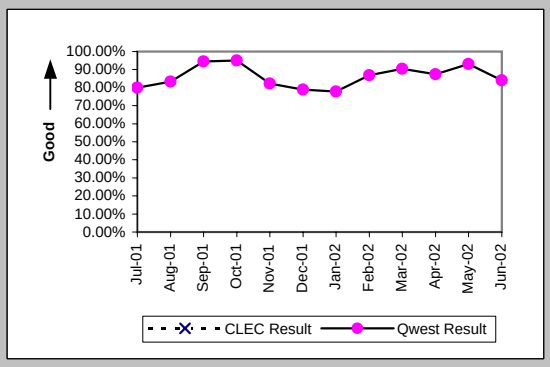
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	17	17.65%		
Sep-01					3	15	20.00%		
Oct-01					1	14	7.14%		
Nov-01					4	14	28.57%		
Dec-01					2	9	22.22%		
Jan-02					1	13	7.69%		
Feb-02					1	12	8.33%		
Mar-02					1	15	6.67%		
Apr-02					3	18	16.67%		
May-02					2	12	16.67%		
Jun-02									



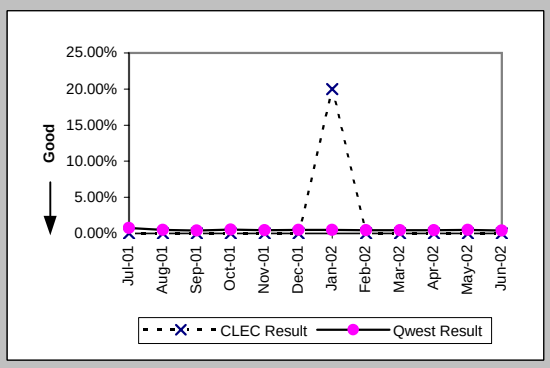
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	45	80.00%		
Aug-01					15	18	83.33%		
Sep-01					17	18	94.44%		
Oct-01					19	20	95.00%		
Nov-01					14	17	82.35%		
Dec-01					15	19	78.95%		
Jan-02					14	18	77.78%		
Feb-02					20	23	86.96%		
Mar-02					19	21	90.48%		
Apr-02					14	16	87.50%		
May-02					27	29	93.10%		
Jun-02					21	25	84.00%		



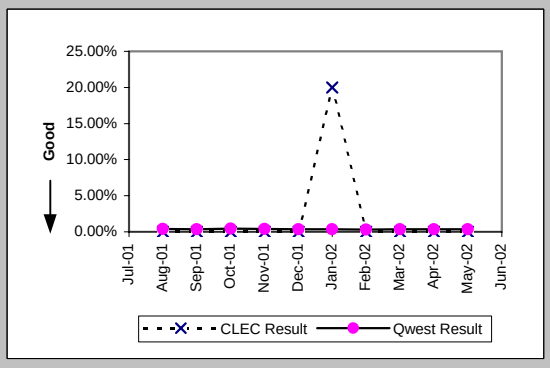
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	83	11314	0.73%	-0.19	-1.12
Aug-01	0	5	0.00%	0.00%	56	11257	0.50%	-0.16	-1.1
Sep-01	0	5	0.00%	0.00%	47	11243	0.42%	-0.14	-1.09
Oct-01	0	5	0.00%	0.00%	60	11298	0.53%	-0.16	-1.1
Nov-01	0	5	0.00%	0.00%	49	11442	0.43%	-0.15	-1.09
Dec-01	0	4	0.00%	0.00%	54	11446	0.47%	-0.14	-1.08
Jan-02	1	5	20.00%	40.00%	55	11427	0.48%	2.26	0.38
Feb-02	0	5	0.00%	0.00%	49	11427	0.43%	-0.15	-1.09
Mar-02	0	5	0.00%	0.00%	48	11370	0.42%	-0.15	-1.09
Apr-02	0	5	0.00%	0.00%	48	11365	0.42%	-0.15	-1.09
May-02	0	5	0.00%	0.00%	57	11303	0.50%	-0.16	-1.1
Jun-02	0	5	0.00%	0.00%	44	11197	0.39%	-0.14	-1.09



Trouble Rate (Percent) (MR-8*) (Parity)

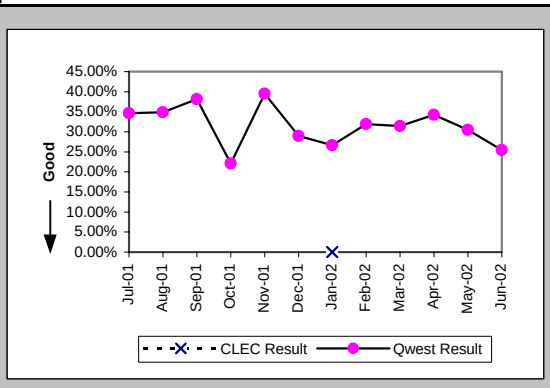
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	46	11257	0.41%	-0.14	-1.09
Sep-01	0	5	0.00%	0.00%	40	11243	0.36%	-0.13	-1.08
Oct-01	0	5	0.00%	0.00%	48	11298	0.42%	-0.15	-1.09
Nov-01	0	5	0.00%	0.00%	45	11442	0.39%	-0.14	-1.09
Dec-01	0	4	0.00%	0.00%	41	11446	0.36%	-0.12	-1.07
Jan-02	1	5	20.00%	40.00%	42	11427	0.37%	2.36	0.44
Feb-02	0	5	0.00%	0.00%	33	11427	0.29%	-0.12	-1.07
Mar-02	0	5	0.00%	0.00%	38	11370	0.33%	-0.13	-1.08
Apr-02	0	5	0.00%	0.00%	40	11365	0.35%	-0.13	-1.08
May-02	0	5	0.00%	0.00%	39	11303	0.35%	-0.13	-1.08
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

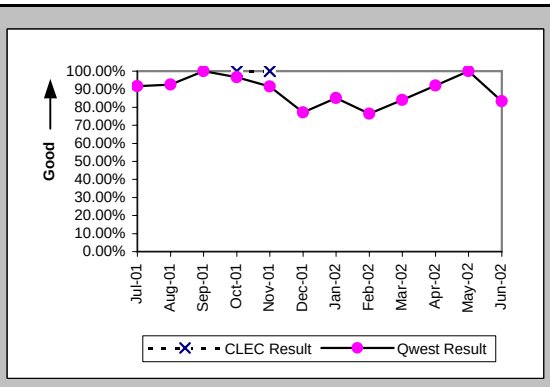
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					44	127	34.65%		
Aug-01					30	86	34.88%		
Sep-01					29	76	38.16%		
Oct-01					17	77	22.08%		
Nov-01					32	81	39.51%		
Dec-01					22	76	28.95%		
Jan-02	0	1	0.00%	0.00%	20	75	26.67%	-0.6	-1.36
Feb-02					23	72	31.94%		
Mar-02					22	70	31.43%		
Apr-02					25	73	34.25%		
May-02					25	82	30.49%		
Jun-02					15	59	25.42%		



Checklist #14 - Resale - Centrex 21 Installation

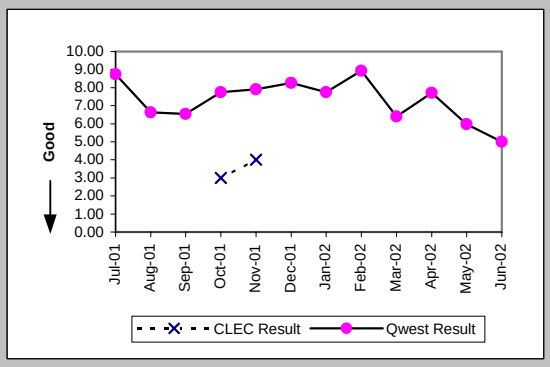
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	36	91.67%		
Aug-01					25	27	92.59%		
Sep-01					33	33	100.00%		
Oct-01	1	1	100.00%	0.00%	28	29	96.55%	-0.19	-1.11
Nov-01	1	1	100.00%	0.00%	32	35	91.43%	-0.3	-1.18
Dec-01					27	35	77.14%		
Jan-02					40	47	85.11%		
Feb-02					26	34	76.47%		
Mar-02					21	25	84.00%		
Apr-02					23	25	92.00%		
May-02					30	30	100.00%		
Jun-02					20	24	83.33%		



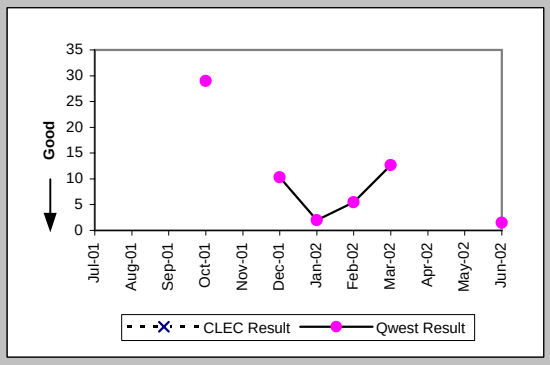
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					315	36	8.75		
Aug-01					186	28	6.64		
Sep-01					216	33	6.55		
Oct-01	3	1	3.00		240	31	7.74	-0.38	-1.23
Nov-01	4	1	4.00		277	35	7.91	-0.38	-1.23
Dec-01					289	35	8.26		
Jan-02					364	47	7.74		
Feb-02					304	34	8.94		
Mar-02					160	25	6.40		
Apr-02					193	25	7.72		
May-02					179	30	5.97		
Jun-02					120	24	5.00		



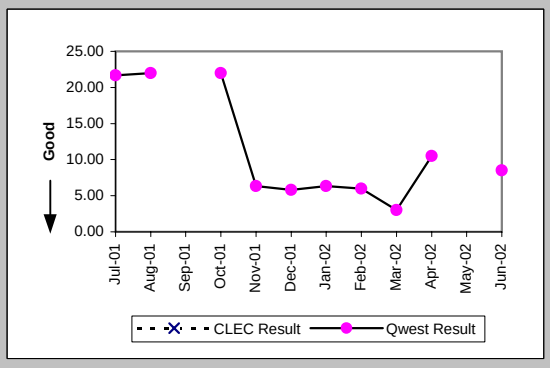
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					58	2	29.00		
Nov-01									
Dec-01					31	3	10.33		
Jan-02					8	4	2.00		
Feb-02					38	7	5.43		
Mar-02					38	3	12.67		
Apr-02									
May-02									
Jun-02					3	2	1.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

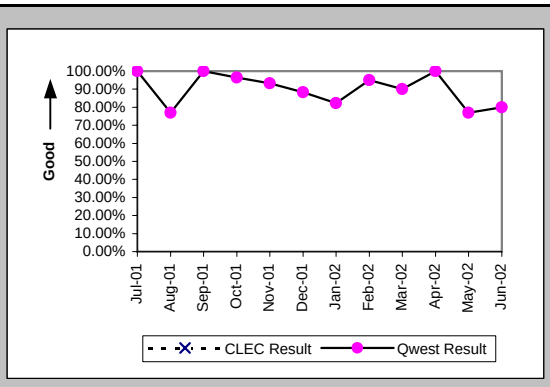
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	3	21.67		
Aug-01					44	2	22.00		
Sep-01									
Oct-01					22	1	22.00		
Nov-01					19	3	6.33		
Dec-01					29	5	5.80		
Jan-02					19	3	6.33		
Feb-02					6	1	6.00		
Mar-02					3	1	3.00		
Apr-02					21	2	10.50		
May-02									
Jun-02					17	2	8.50		



Checklist #14 - Resale - Centrex 21 Installation

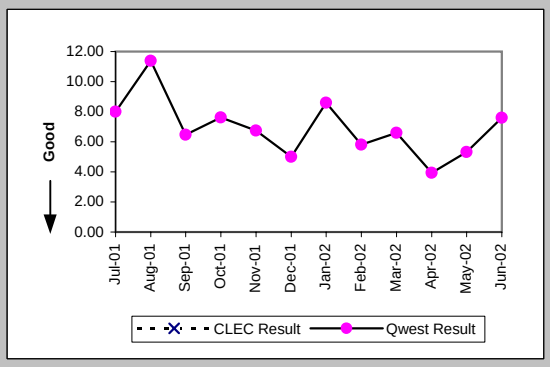
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	22	100.00%		
Aug-01					10	13	76.92%		
Sep-01					14	14	100.00%		
Oct-01					27	28	96.43%		
Nov-01					14	15	93.33%		
Dec-01					15	17	88.24%		
Jan-02					14	17	82.35%		
Feb-02					19	20	95.00%		
Mar-02					18	20	90.00%		
Apr-02					17	17	100.00%		
May-02					10	13	76.92%		
Jun-02					4	5	80.00%		



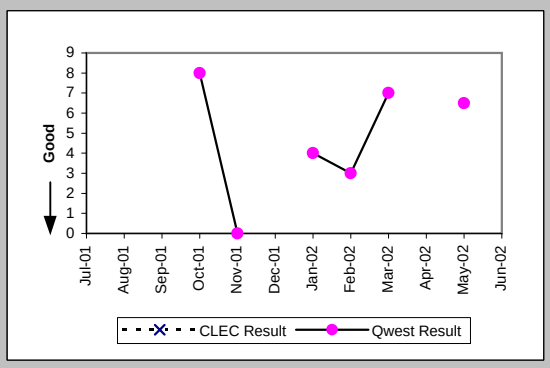
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					176	22	8.00		
Aug-01					148	13	11.38		
Sep-01					97	15	6.47		
Oct-01					213	28	7.61		
Nov-01					108	16	6.75		
Dec-01					85	17	5.00		
Jan-02					146	17	8.59		
Feb-02					116	20	5.80		
Mar-02					132	20	6.60		
Apr-02					71	18	3.94		
May-02					69	13	5.31		
Jun-02					38	5	7.60		



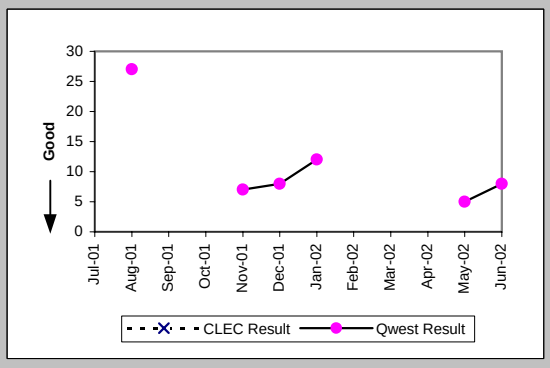
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					8	1	8.00		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					4	1	4.00		
Feb-02					3	1	3.00		
Mar-02					14	2	7.00		
Apr-02									
May-02					13	2	6.50		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

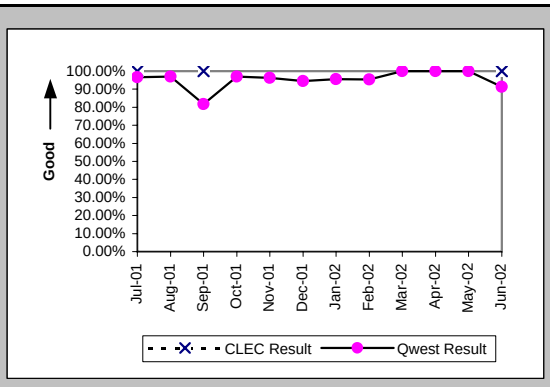
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					81	3	27.00		
Sep-01									
Oct-01									
Nov-01					7	1	7.00		
Dec-01					16	2	8.00		
Jan-02					24	2	12.00		
Feb-02									
Mar-02									
Apr-02									
May-02					5	1	5.00		
Jun-02					8	1	8.00		



Checklist #14 - Resale - Centrex 21 Installation

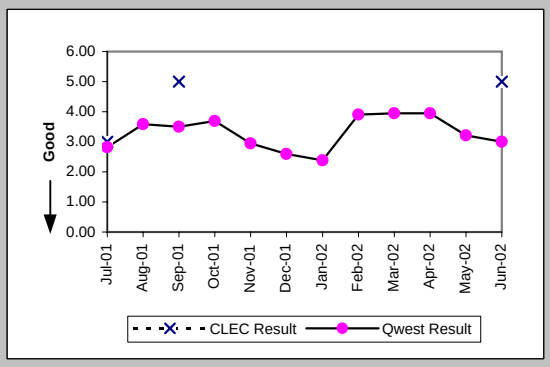
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	113	117	96.58%	-0.26	-1.16
Aug-01					33	34	97.06%		
Sep-01	1	1	100.00%	0.00%	18	22	81.82%	-0.46	-1.28
Oct-01					64	66	96.97%		
Nov-01					26	27	96.30%		
Dec-01					34	36	94.44%		
Jan-02					22	23	95.65%		
Feb-02					42	44	95.45%		
Mar-02					69	69	100.00%		
Apr-02					59	59	100.00%		
May-02					19	19	100.00%		
Jun-02	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18



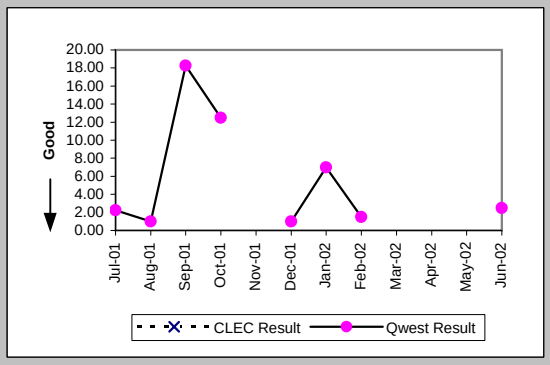
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	2	3.00	0.00	265	94	2.82	-0.08	-1.05
Aug-01					68	19	3.58		
Sep-01	5	1	5.00		21	6	3.50	0.45	-0.73
Oct-01					107	29	3.69		
Nov-01					56	19	2.95		
Dec-01					65	25	2.60		
Jan-02					38	16	2.38		
Feb-02					152	39	3.90		
Mar-02					83	21	3.95		
Apr-02					150	38	3.95		
May-02					45	14	3.21		
Jun-02	5	1	5.00		42	14	3.00	0.9	-0.45



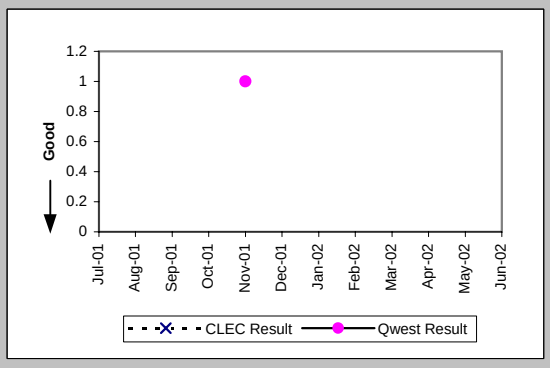
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	4	2.25		
Aug-01					1	1	1.00		
Sep-01					73	4	18.25		
Oct-01					25	2	12.50		
Nov-01									
Dec-01					2	2	1.00		
Jan-02					14	2	7.00		
Feb-02					3	2	1.50		
Mar-02									
Apr-02									
May-02									
Jun-02					5	2	2.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

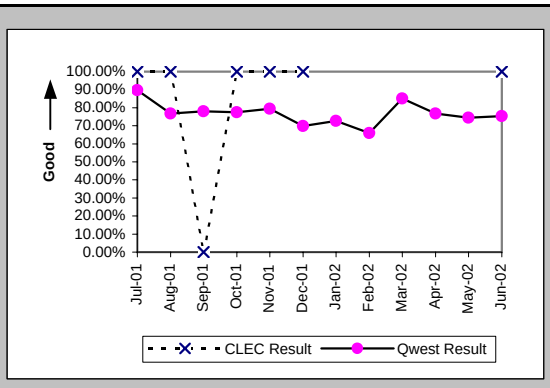
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

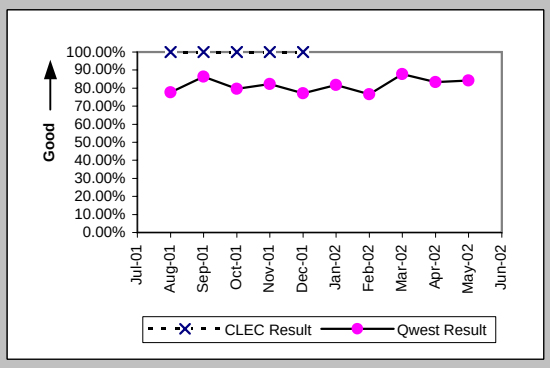
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	193	215	89.77%	-0.48	-1.29
Aug-01	1	1	100.00%	0.00%	96	125	76.80%	-0.55	-1.33
Sep-01	0	1	0.00%	0.00%	57	73	78.08%	1.22	-0.26
Oct-01	1	1	100.00%	0.00%	76	98	77.55%	-0.54	-1.33
Nov-01	1	1	100.00%	0.00%	81	102	79.41%	-0.51	-1.31
Dec-01	1	1	100.00%	0.00%	58	83	69.88%	-0.65	-1.4
Jan-02					64	88	72.73%		
Feb-02					62	94	65.96%		
Mar-02					91	107	85.05%		
Apr-02					83	108	76.85%		
May-02					61	82	74.39%		
Jun-02	1	1	100.00%	0.00%	43	57	75.44%	-0.57	-1.34



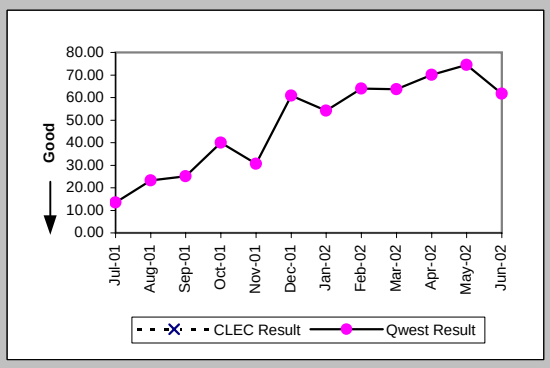
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	97	125	77.60%	-0.54	-1.33
Sep-01	1	1	100.00%	0.00%	63	73	86.30%	-0.4	-1.24
Oct-01	1	1	100.00%	0.00%	78	98	79.59%	-0.5	-1.31
Nov-01	1	1	100.00%	0.00%	84	102	82.35%	-0.46	-1.28
Dec-01	1	1	100.00%	0.00%	64	83	77.11%	-0.54	-1.33
Jan-02					72	88	81.82%		
Feb-02					72	94	76.60%		
Mar-02					94	107	87.85%		
Apr-02					90	108	83.33%		
May-02					69	82	84.15%		
Jun-02									



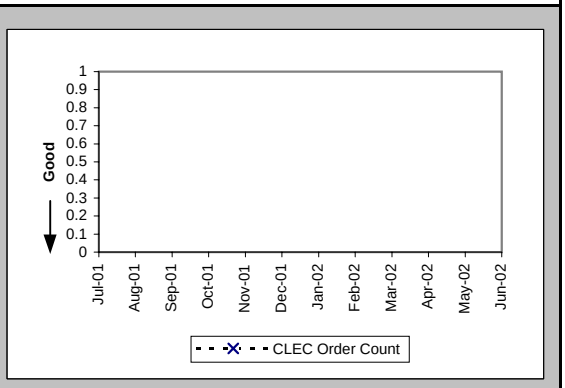
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					161	12	13.42		
Aug-01					256	11	23.27		
Sep-01					201	8	25.12		
Oct-01					200	5	40.00		
Nov-01					307	10	30.70		
Dec-01					304	5	60.80		
Jan-02					434	8	54.25		
Feb-02					576	9	64.00		
Mar-02					764	12	63.67		
Apr-02					1052	15	70.13		
May-02					1117	15	74.47		
Jun-02					803	13	61.77		



Checklist #14 - Resale - Centrex 21 Installation

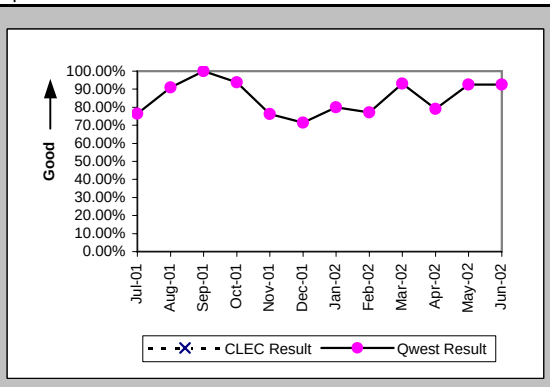
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

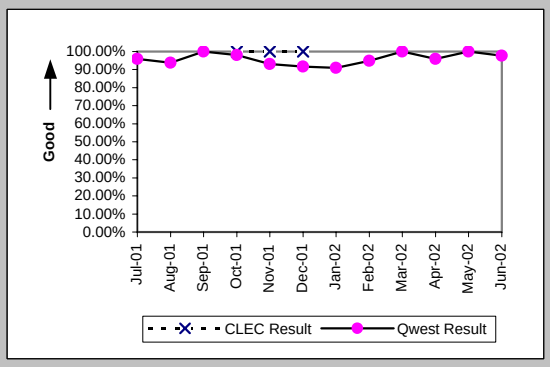
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26	34	76.47%		
Aug-01					20	22	90.91%		
Sep-01					31	31	100.00%		
Oct-01					30	32	93.75%		
Nov-01					16	21	76.19%		
Dec-01					20	28	71.43%		
Jan-02					20	25	80.00%		
Feb-02					27	35	77.14%		
Mar-02					27	29	93.10%		
Apr-02					34	43	79.07%		
May-02					25	27	92.59%		
Jun-02					37	40	92.50%		



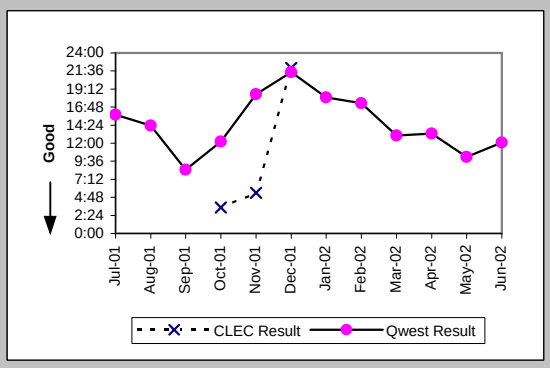
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	50	96.00%		
Aug-01					30	32	93.75%		
Sep-01					36	36	100.00%		
Oct-01	1	1	100.00%	0.00%	52	53	98.11%	-0.14	-1.08
Nov-01	1	1	100.00%	0.00%	27	29	93.10%	-0.27	-1.16
Dec-01	1	1	100.00%	0.00%	33	36	91.67%	-0.3	-1.18
Jan-02					30	33	90.91%		
Feb-02					37	39	94.87%		
Mar-02					40	40	100.00%		
Apr-02					47	49	95.92%		
May-02					36	36	100.00%		
Jun-02					44	45	97.78%		



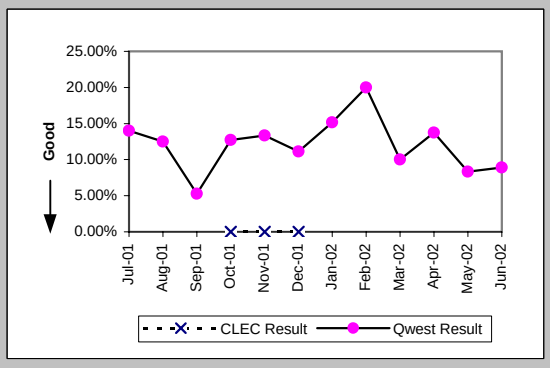
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					789:27	50	15:47		
Aug-01					458:45	32	14:20		
Sep-01					304:21	36	8:27		
Oct-01	3:26	1	3:26		648:23	53	12:14	-0.76	-1.46
Nov-01	5:25	1	5:25		536:20	29	18:30	-0.78	-1.47
Dec-01	22:00	1	22:00		772:37	36	21:28	0.2	-0.88
Jan-02					595:56	33	18:04		
Feb-02					674:23	39	17:18		
Mar-02					521:30	40	13:02		
Apr-02					651:14	49	13:17		
May-02					365:48	36	10:10		
Jun-02					544:46	45	12:06		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

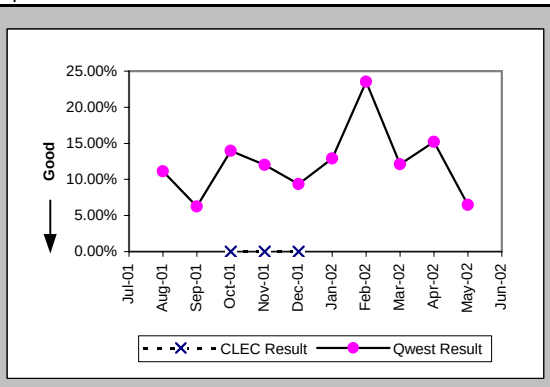
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	50	14.00%		
Aug-01					4	32	12.50%		
Sep-01					2	38	5.26%		
Oct-01	0	1	0.00%	0.00%	7	55	12.73%	-0.38	-1.23
Nov-01	0	1	0.00%	0.00%	4	30	13.33%	-0.39	-1.23
Dec-01	0	1	0.00%	0.00%	4	36	11.11%	-0.35	-1.21
Jan-02					5	33	15.15%		
Feb-02					8	40	20.00%		
Mar-02					4	40	10.00%		
Apr-02					7	51	13.73%		
May-02					3	36	8.33%		
Jun-02					4	45	8.89%		



Checklist #14 - Resale - Centrex 21 Repair

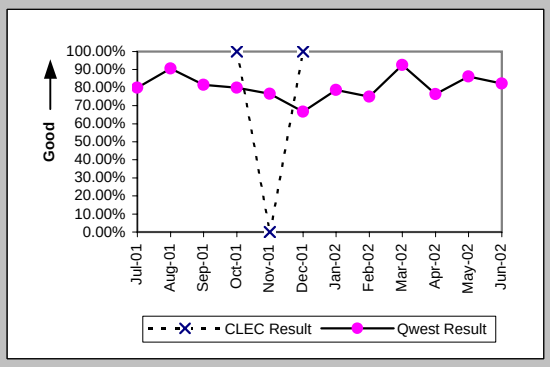
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	27	11.11%		
Sep-01					2	32	6.25%		
Oct-01	0	1	0.00%	0.00%	6	43	13.95%	-0.4	-1.24
Nov-01	0	1	0.00%	0.00%	3	25	12.00%	-0.36	-1.22
Dec-01	0	1	0.00%	0.00%	3	32	9.38%	-0.32	-1.19
Jan-02					4	31	12.90%		
Feb-02					8	34	23.53%		
Mar-02					4	33	12.12%		
Apr-02					7	46	15.22%		
May-02					2	31	6.45%		
Jun-02									



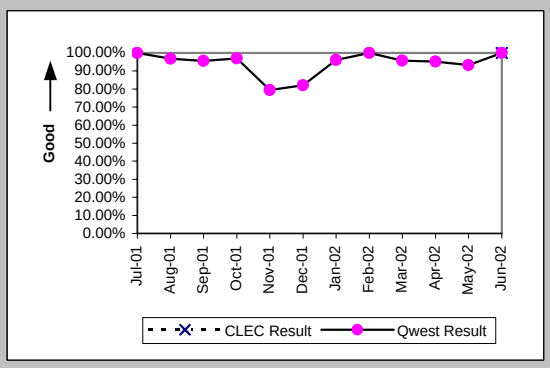
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					40	50	80.00%		
Aug-01					29	32	90.63%		
Sep-01					31	38	81.58%		
Oct-01	1	1	100.00%	0.00%	44	55	80.00%	-0.5	-1.3
Nov-01	0	1	0.00%	0.00%	23	30	76.67%	1.16	-0.29
Dec-01	1	1	100.00%	0.00%	24	36	66.67%	-0.7	-1.42
Jan-02					26	33	78.79%		
Feb-02					30	40	75.00%		
Mar-02					37	40	92.50%		
Apr-02					39	51	76.47%		
May-02					31	36	86.11%		
Jun-02					37	45	82.22%		



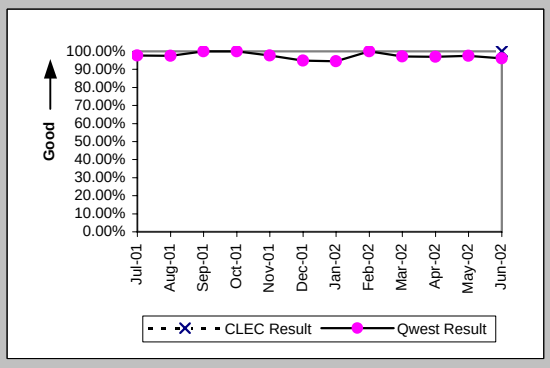
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26	26	100.00%		
Aug-01					30	31	96.77%		
Sep-01					22	23	95.65%		
Oct-01					32	33	96.97%		
Nov-01					27	34	79.41%		
Dec-01					23	28	82.14%		
Jan-02					25	26	96.15%		
Feb-02					20	20	100.00%		
Mar-02					23	24	95.83%		
Apr-02					20	21	95.24%		
May-02					28	30	93.33%		
Jun-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

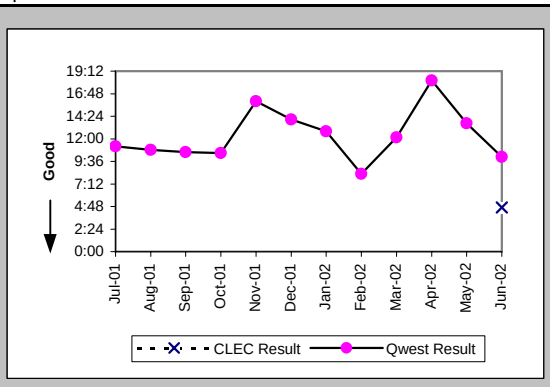
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	42	97.62%		
Aug-01					40	41	97.56%		
Sep-01					33	33	100.00%		
Oct-01					49	49	100.00%		
Nov-01					41	42	97.62%		
Dec-01					37	39	94.87%		
Jan-02					34	36	94.44%		
Feb-02					24	24	100.00%		
Mar-02					35	36	97.22%		
Apr-02					32	33	96.97%		
May-02					40	41	97.56%		
Jun-02	1	1	100.00%	0.00%	25	26	96.15%	-0.2	-1.12



Checklist #14 - Resale - Centrex 21 Repair

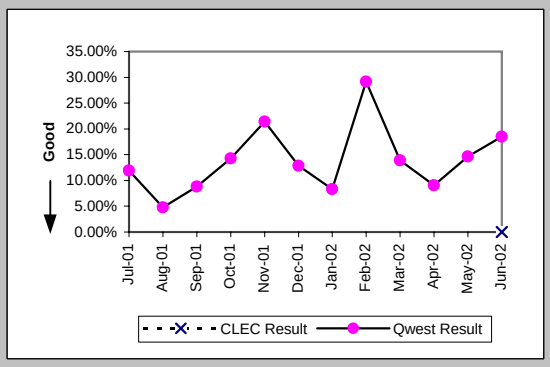
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					470:45	42	11:13		
Aug-01					443:23	41	10:49		
Sep-01					349:06	33	10:35		
Oct-01					514:08	49	10:30		
Nov-01					671:21	42	15:59		
Dec-01					548:49	39	14:04		
Jan-02					460:33	36	12:48		
Feb-02					198:51	24	8:17		
Mar-02					437:47	36	12:10		
Apr-02					601:07	33	18:13		
May-02					560:00	41	13:40		
Jun-02	4:41	1	4:41		261:31	26	10:04	-0.39	-1.24



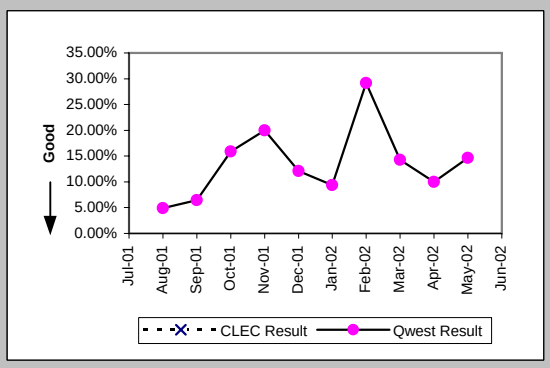
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	42	11.90%		
Aug-01					2	42	4.76%		
Sep-01					3	34	8.82%		
Oct-01					7	49	14.29%		
Nov-01					9	42	21.43%		
Dec-01					5	39	12.82%		
Jan-02					3	36	8.33%		
Feb-02					7	24	29.17%		
Mar-02					5	36	13.89%		
Apr-02					3	33	9.09%		
May-02					6	41	14.63%		
Jun-02	0	1	0.00%	0.00%	5	27	18.52%	-0.47	-1.28



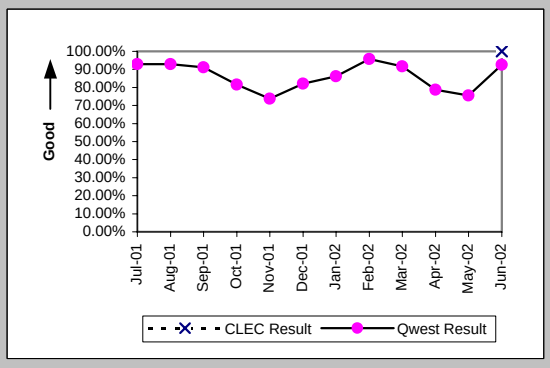
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	41	4.88%		
Sep-01					2	31	6.45%		
Oct-01					7	44	15.91%		
Nov-01					7	35	20.00%		
Dec-01					4	33	12.12%		
Jan-02					3	32	9.38%		
Feb-02					7	24	29.17%		
Mar-02					5	35	14.29%		
Apr-02					3	30	10.00%		
May-02					6	41	14.63%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

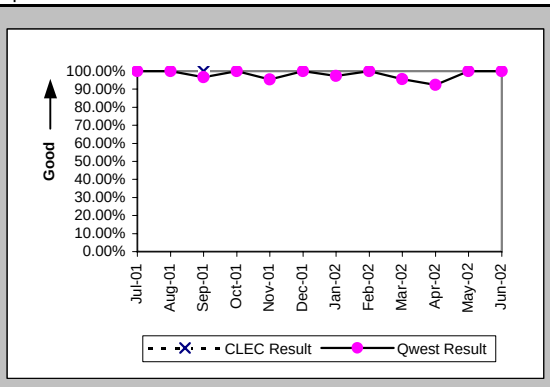
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	42	92.86%		
Aug-01					39	42	92.86%		
Sep-01					31	34	91.18%		
Oct-01					40	49	81.63%		
Nov-01					31	42	73.81%		
Dec-01					32	39	82.05%		
Jan-02					31	36	86.11%		
Feb-02					23	24	95.83%		
Mar-02					33	36	91.67%		
Apr-02					26	33	78.79%		
May-02					31	41	75.61%		
Jun-02	1	1	100.00%	0.00%	25	27	92.59%	-0.28	-1.17



Checklist #14 - Resale - Centrex 21 Repair

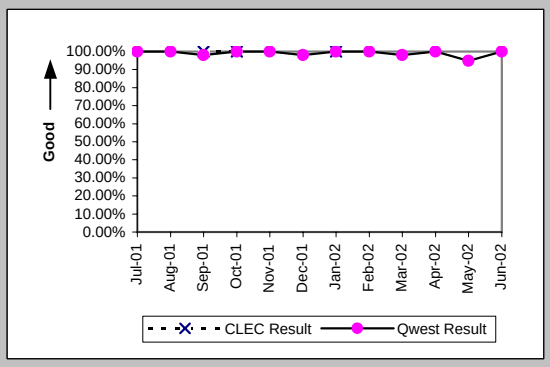
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	16	100.00%		
Aug-01					21	21	100.00%		
Sep-01	1	1	100.00%	0.00%	28	29	96.55%	-0.19	-1.11
Oct-01					34	34	100.00%		
Nov-01					21	22	95.45%		
Dec-01					20	20	100.00%		
Jan-02					37	38	97.37%		
Feb-02					28	28	100.00%		
Mar-02					22	23	95.65%		
Apr-02					24	26	92.31%		
May-02					23	23	100.00%		
Jun-02					28	28	100.00%		



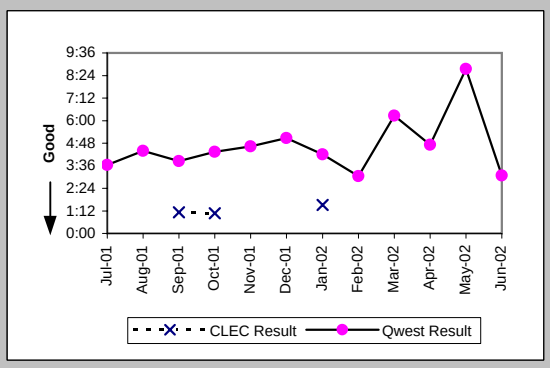
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	35	100.00%		
Aug-01					54	54	100.00%		
Sep-01	1	1	100.00%	0.00%	52	53	98.11%	-0.14	-1.08
Oct-01	1	1	100.00%	0.00%	63	63	100.00%	N/A	N/A
Nov-01					51	51	100.00%		
Dec-01					50	51	98.04%		
Jan-02	1	1	100.00%	0.00%	70	70	100.00%	N/A	N/A
Feb-02					63	63	100.00%		
Mar-02					49	50	98.00%		
Apr-02					68	68	100.00%		
May-02					55	58	94.83%		
Jun-02					53	53	100.00%		



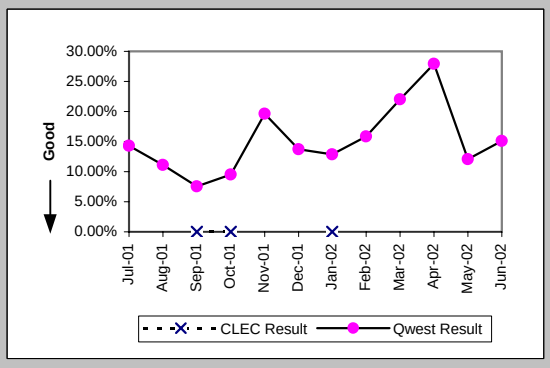
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					128:01	35	3:39		
Aug-01					237:27	54	4:24		
Sep-01	1:07	1	1:07		204:16	53	3:51	-0.34	-1.21
Oct-01	1:04	1	1:04		272:40	63	4:20	-0.61	-1.37
Nov-01					235:55	51	4:38		
Dec-01					258:41	51	5:04		
Jan-02	1:31	1	1:31		293:44	70	4:12	-0.42	-1.25
Feb-02					192:40	63	3:03		
Mar-02					313:22	50	6:16		
Apr-02					320:19	68	4:43		
May-02					507:36	58	8:45		
Jun-02					163:47	53	3:05		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

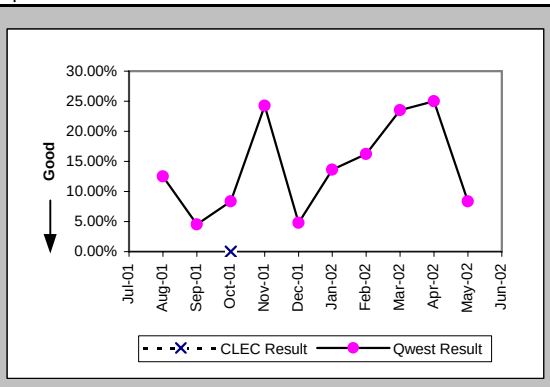
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	35	14.29%		
Aug-01					6	54	11.11%		
Sep-01	0	1	0.00%	0.00%	4	53	7.55%	-0.28	-1.17
Oct-01	0	1	0.00%	0.00%	6	63	9.52%	-0.32	-1.2
Nov-01					10	51	19.61%		
Dec-01					7	51	13.73%		
Jan-02	0	1	0.00%	0.00%	9	70	12.86%	-0.38	-1.23
Feb-02					10	63	15.87%		
Mar-02					11	50	22.00%		
Apr-02					19	68	27.94%		
May-02					7	58	12.07%		
Jun-02					8	53	15.09%		



Checklist #14 - Resale - Centrex 21 Repair

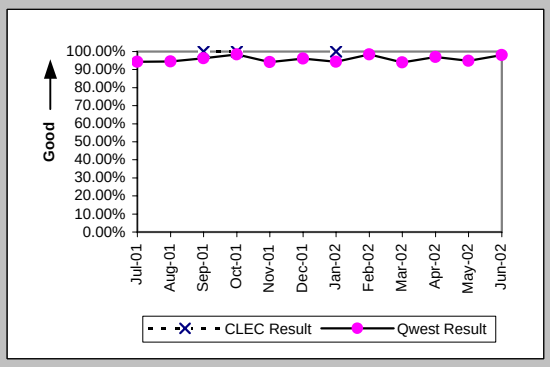
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	32	12.50%		
Sep-01					1	22	4.55%		
Oct-01	0	1	0.00%	0.00%	3	36	8.33%	-0.3	-1.18
Nov-01					8	33	24.24%		
Dec-01					1	21	4.76%		
Jan-02					6	44	13.64%		
Feb-02					6	37	16.22%		
Mar-02					8	34	23.53%		
Apr-02					7	28	25.00%		
May-02					2	24	8.33%		
Jun-02									



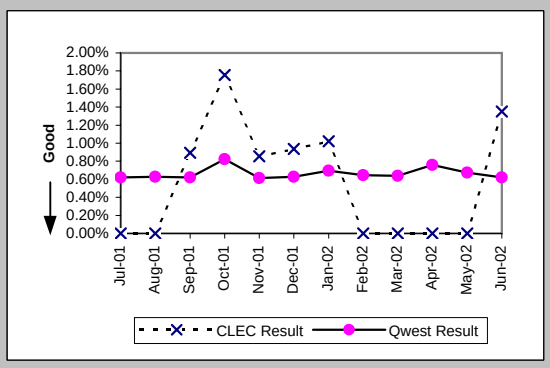
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	35	94.29%		
Aug-01					51	54	94.44%		
Sep-01	1	1	100.00%	0.00%	51	53	96.23%	-0.2	-1.12
Oct-01	1	1	100.00%	0.00%	62	63	98.41%	-0.13	-1.08
Nov-01					48	51	94.12%		
Dec-01					49	51	96.08%		
Jan-02	1	1	100.00%	0.00%	66	70	94.29%	-0.24	-1.15
Feb-02					62	63	98.41%		
Mar-02					47	50	94.00%		
Apr-02					66	68	97.06%		
May-02					55	58	94.83%		
Jun-02					52	53	98.11%		



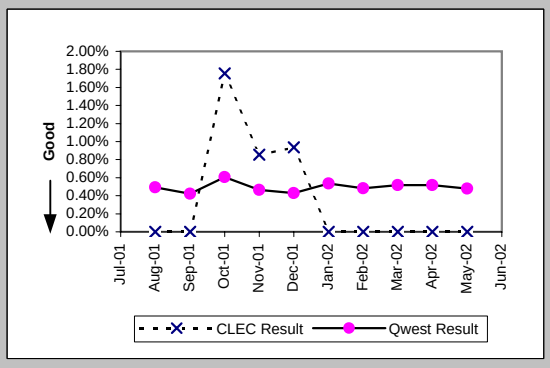
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	70	0.00%	0.00%	127	20487	0.62%	-0.66	-1.4
Aug-01	0	112	0.00%	0.00%	128	20337	0.63%	-0.84	-1.51
Sep-01	1	112	0.89%	9.41%	125	20190	0.62%	0.43	-0.74
Oct-01	2	114	1.75%	13.13%	167	20285	0.82%	1.02	-0.38
Nov-01	1	117	0.85%	9.21%	123	20081	0.61%	0.41	-0.75
Dec-01	1	107	0.93%	9.62%	126	20121	0.63%	0.46	-0.72
Jan-02	1	98	1.02%	10.05%	139	19976	0.70%	0.45	-0.73
Feb-02	0	81	0.00%	0.00%	127	19722	0.64%	-0.72	-1.44
Mar-02	0	76	0.00%	0.00%	126	19733	0.64%	-0.7	-1.42
Apr-02	0	76	0.00%	0.00%	152	20052	0.76%	-0.76	-1.46
May-02	0	83	0.00%	0.00%	135	20059	0.67%	-0.75	-1.45
Jun-02	1	74	1.35%	11.55%	125	20094	0.62%	0.75	-0.54



Trouble Rate (Percent) (MR-8*) (Parity)

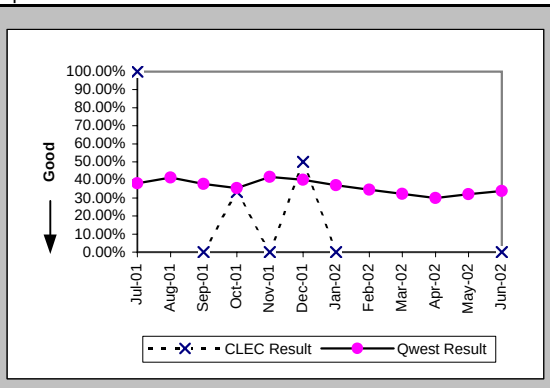
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	112	0.00%	0.00%	100	20337	0.49%	-0.74	-1.45
Sep-01	0	112	0.00%	0.00%	85	20190	0.42%	-0.69	-1.42
Oct-01	2	114	1.75%	13.13%	123	20285	0.61%	1.33	-0.19
Nov-01	1	117	0.85%	9.21%	93	20081	0.46%	0.63	-0.62
Dec-01	1	107	0.93%	9.62%	86	20121	0.43%	0.75	-0.54
Jan-02	0	98	0.00%	0.00%	107	19976	0.54%	-0.72	-1.44
Feb-02	0	81	0.00%	0.00%	95	19722	0.48%	-0.62	-1.38
Mar-02	0	76	0.00%	0.00%	102	19733	0.52%	-0.63	-1.38
Apr-02	0	76	0.00%	0.00%	104	20052	0.52%	-0.63	-1.38
May-02	0	83	0.00%	0.00%	96	20059	0.48%	-0.63	-1.38
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

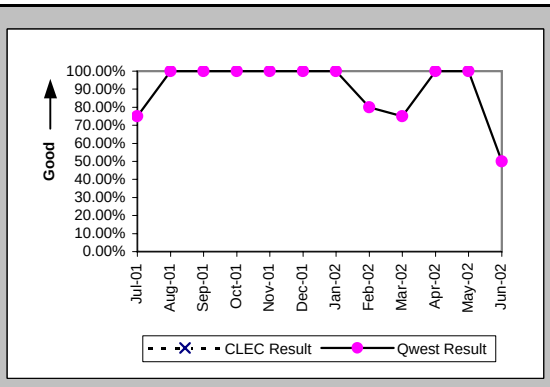
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	78	205	38.05%	1.48	-0.1
Aug-01					90	218	41.28%		
Sep-01	0	1	0.00%	0.00%	76	201	37.81%	-0.78	-1.47
Oct-01	1	3	33.33%	47.14%	92	259	35.52%	-0.08	-1.05
Nov-01	0	1	0.00%	0.00%	88	211	41.71%	-0.84	-1.51
Dec-01	1	2	50.00%	50.00%	84	210	40.00%	0.23	-0.86
Jan-02	0	1	0.00%	0.00%	82	221	37.10%	-0.77	-1.47
Feb-02					67	194	34.54%		
Mar-02					60	186	32.26%		
Apr-02					65	217	29.95%		
May-02					64	199	32.16%		
Jun-02	0	1	0.00%	0.00%	64	189	33.86%	-0.71	-1.43



Checklist #14 - Resale - PBX Installation

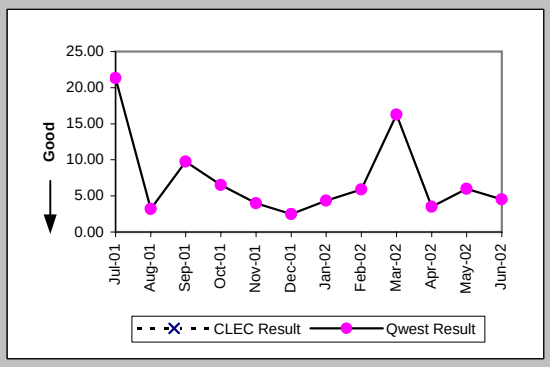
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	8	75.00%		
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					6	6	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	3	100.00%		
Feb-02					8	10	80.00%		
Mar-02					3	4	75.00%		
Apr-02					2	2	100.00%		
May-02					6	6	100.00%		
Jun-02					2	4	50.00%		



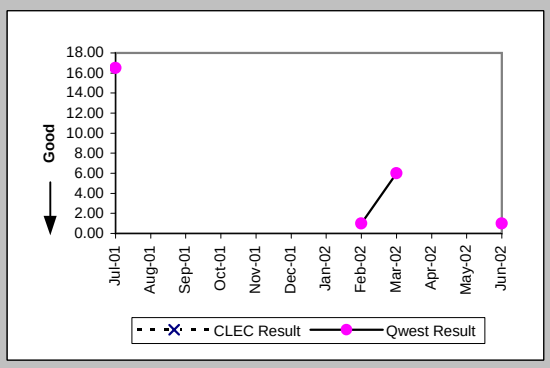
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					192	9	21.33		
Aug-01					16	5	3.20		
Sep-01					39	4	9.75		
Oct-01					39	6	6.50		
Nov-01					8	2	4.00		
Dec-01					5	2	2.50		
Jan-02					13	3	4.33		
Feb-02					59	10	5.90		
Mar-02					65	4	16.25		
Apr-02					7	2	3.50		
May-02					36	6	6.00		
Jun-02					18	4	4.50		



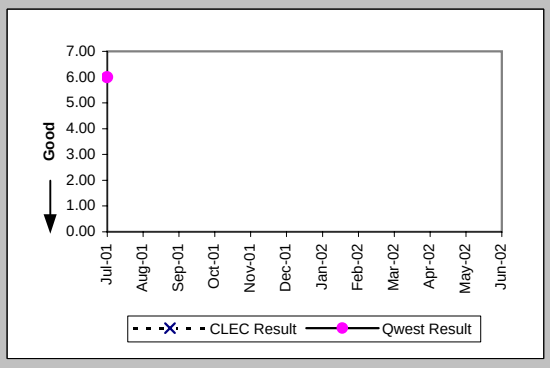
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	2	16.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					2	2	1.00		
Mar-02					6	1	6.00		
Apr-02									
May-02									
Jun-02					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

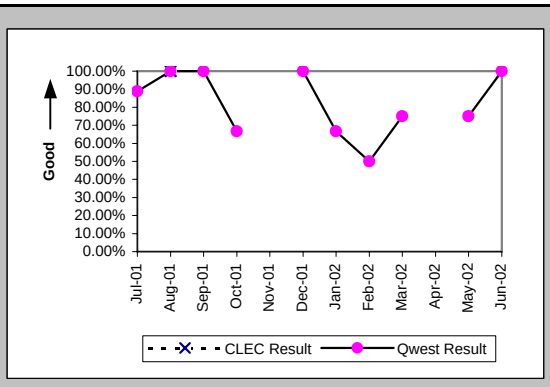
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

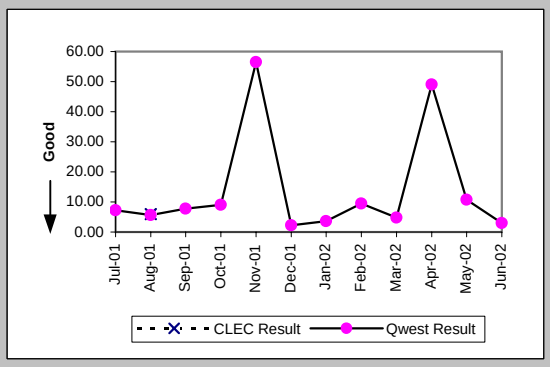
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	9	88.89%		
Aug-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01					2	2	100.00%		
Oct-01					2	3	66.67%		
Nov-01									
Dec-01					4	4	100.00%		
Jan-02					2	3	66.67%		
Feb-02					1	2	50.00%		
Mar-02					3	4	75.00%		
Apr-02									
May-02					3	4	75.00%		
Jun-02					6	6	100.00%		



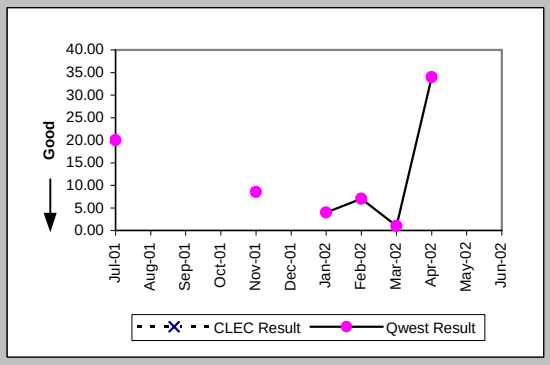
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	9	7.22		
Aug-01	6	1	6.00		17	3	5.67	0.44	-0.73
Sep-01					31	4	7.75		
Oct-01					27	3	9.00		
Nov-01					113	2	56.50		
Dec-01					9	4	2.25		
Jan-02					11	3	3.67		
Feb-02					19	2	9.50		
Mar-02					19	4	4.75		
Apr-02					49	1	49.00		
May-02					43	4	10.75		
Jun-02					18	6	3.00		



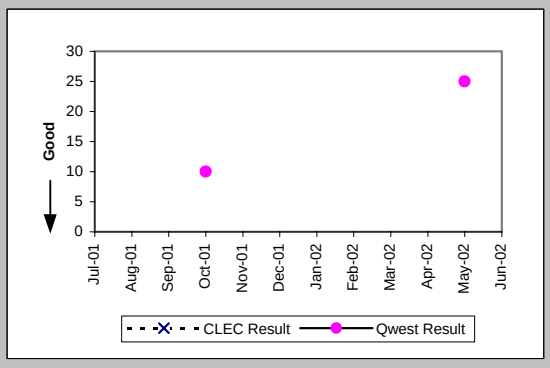
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	1	20.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					17	2	8.50		
Dec-01									
Jan-02					4	1	4.00		
Feb-02					7	1	7.00		
Mar-02					1	1	1.00		
Apr-02					34	1	34.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

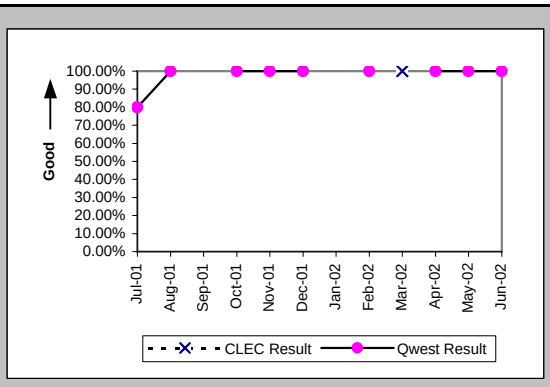
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					10	1	10.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					25	1	25.00		
Jun-02									



Checklist #14 - Resale - PBX Installation

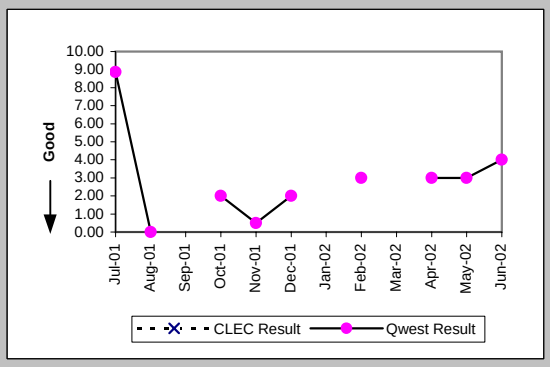
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					2	2	100.00%		
Sep-01									
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02	1	1	100.00%	0.00%					
Apr-02					1	1	100.00%		
May-02					2	2	100.00%		
Jun-02					2	2	100.00%		



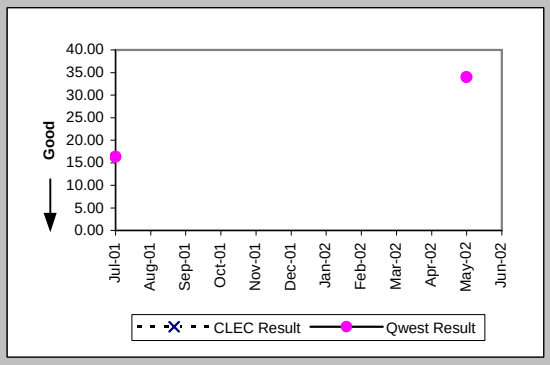
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	7	8.86		
Aug-01					0	1	0.00		
Sep-01									
Oct-01					4	2	2.00		
Nov-01					1	2	0.50		
Dec-01					4	2	2.00		
Jan-02									
Feb-02					3	1	3.00		
Mar-02									
Apr-02					3	1	3.00		
May-02					3	1	3.00		
Jun-02					8	2	4.00		



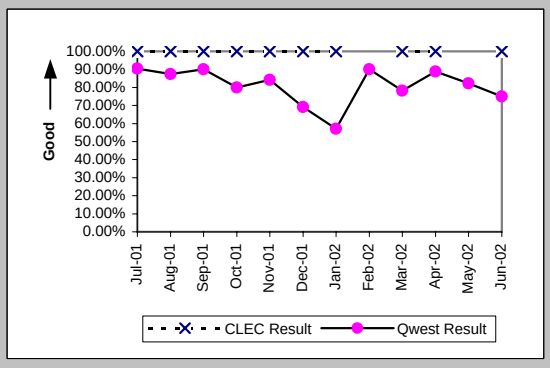
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	3	16.33		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					34	1	34.00		
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

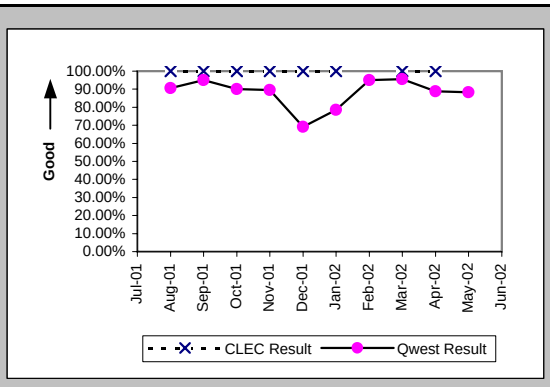
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	38	42	90.48%	-0.32	-1.19
Aug-01	2	2	100.00%	0.00%	28	32	87.50%	-0.52	-1.32
Sep-01	3	3	100.00%	0.00%	18	20	90.00%	-0.54	-1.33
Oct-01	1	1	100.00%	0.00%	16	20	80.00%	-0.49	-1.3
Nov-01	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
Dec-01	2	2	100.00%	0.00%	9	13	69.23%	-0.88	-1.53
Jan-02	1	1	100.00%	0.00%	8	14	57.14%	-0.84	-1.51
Feb-02					18	20	90.00%		
Mar-02	1	1	100.00%	0.00%	18	23	78.26%	-0.52	-1.31
Apr-02	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
May-02					14	17	82.35%		
Jun-02	1	1	100.00%	0.00%	18	24	75.00%	-0.57	-1.34



Checklist #14 - Resale - PBX Installation

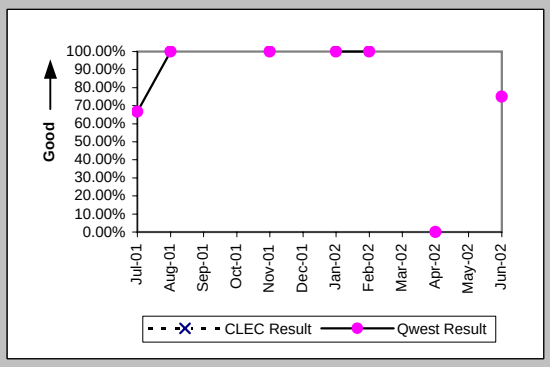
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	29	32	90.63%	-0.44	-1.27
Sep-01	3	3	100.00%	0.00%	19	20	95.00%	-0.37	-1.23
Oct-01	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
Nov-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Dec-01	2	2	100.00%	0.00%	9	13	69.23%	-0.88	-1.53
Jan-02	1	1	100.00%	0.00%	11	14	78.57%	-0.5	-1.31
Feb-02					19	20	95.00%		
Mar-02	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Apr-02	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
May-02					15	17	88.24%		
Jun-02									



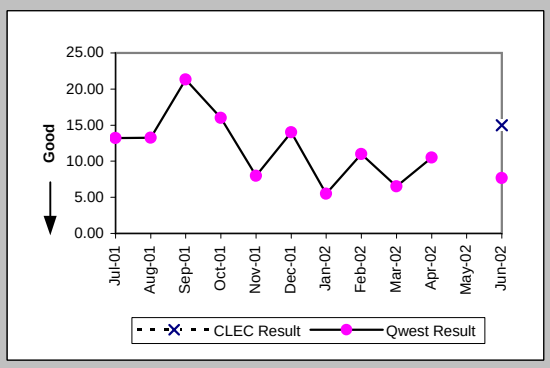
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	3	66.67%		
Aug-01					3	3	100.00%		
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					2	2	100.00%		
Mar-02									
Apr-02					0	2	0.00%		
May-02									
Jun-02					3	4	75.00%		



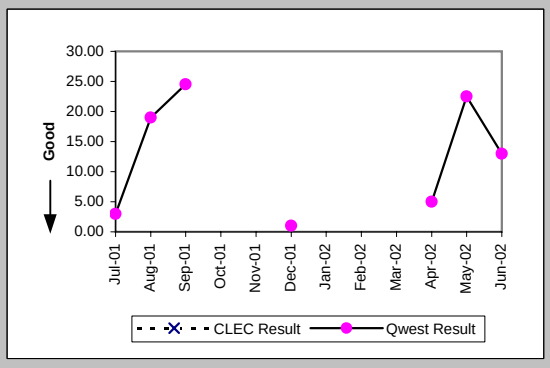
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	5	13.20		
Aug-01					53	4	13.25		
Sep-01					64	3	21.33		
Oct-01					16	1	16.00		
Nov-01					8	1	8.00		
Dec-01					14	1	14.00		
Jan-02					11	2	5.50		
Feb-02					22	2	11.00		
Mar-02					26	4	6.50		
Apr-02					42	4	10.50		
May-02									
Jun-02	15	1	15.00		23	3	7.67	1.01	-0.39



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

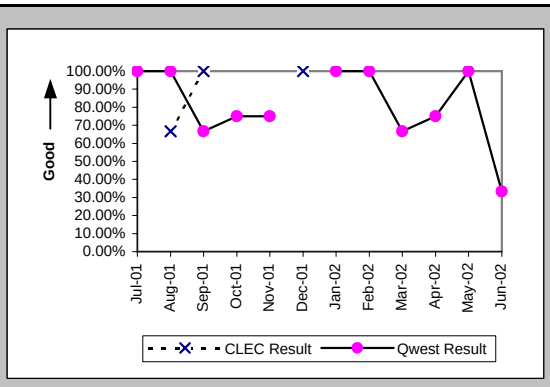
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	1	3.00		
Aug-01					19	1	19.00		
Sep-01					49	2	24.50		
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					15	3	5.00		
May-02					45	2	22.50		
Jun-02					26	2	13.00		



Checklist #14 - Resale - PBX Installation

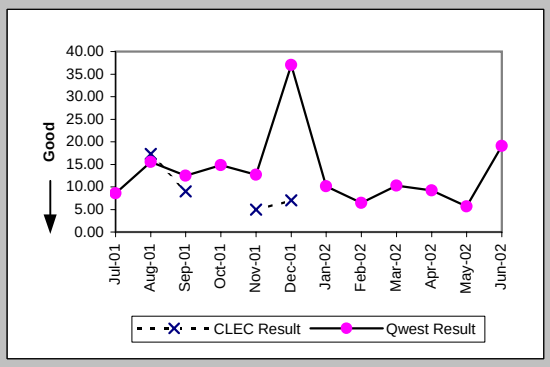
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01	2	3	66.67%	47.14%	3	3	100.00%	N/A	-0.63
Sep-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Oct-01					3	4	75.00%		
Nov-01					3	4	75.00%		
Dec-01	1	1	100.00%	0.00%					
Jan-02					4	4	100.00%		
Feb-02					5	5	100.00%		
Mar-02					4	6	66.67%		
Apr-02					3	4	75.00%		
May-02					3	3	100.00%		
Jun-02					1	3	33.33%		



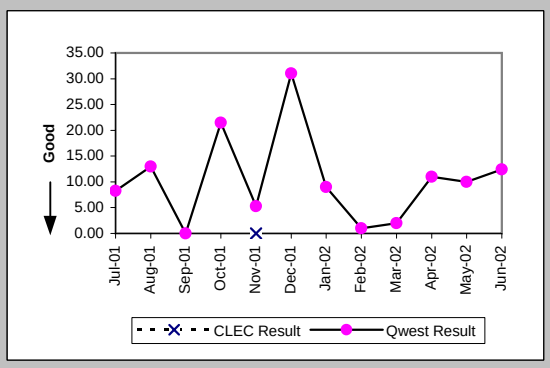
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	7	8.57		
Aug-01	52	3	17.33	7.51	124	8	15.50	0.29	-0.82
Sep-01	9	1	9.00		25	2	12.50	-0.27	-1.16
Oct-01					89	6	14.83		
Nov-01	5	1	5.00		76	6	12.67	-0.87	-1.53
Dec-01	14	2	7.00	0.00	37	1	37.00		
Jan-02					81	8	10.12		
Feb-02					45	7	6.43		
Mar-02					72	7	10.29		
Apr-02					46	5	9.20		
May-02					17	3	5.67		
Jun-02					191	10	19.10		



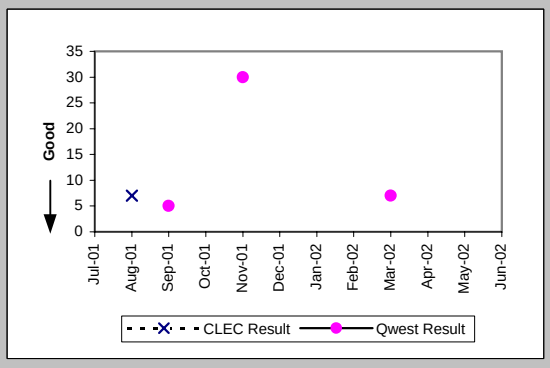
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	4	8.25		
Aug-01					65	5	13.00		
Sep-01					0	1	0.00		
Oct-01					43	2	21.50		
Nov-01	0	1	0.00		21	4	5.25	-0.54	-1.33
Dec-01					31	1	31.00		
Jan-02					18	2	9.00		
Feb-02					1	1	1.00		
Mar-02					2	1	2.00		
Apr-02					11	1	11.00		
May-02					10	1	10.00		
Jun-02					62	5	12.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

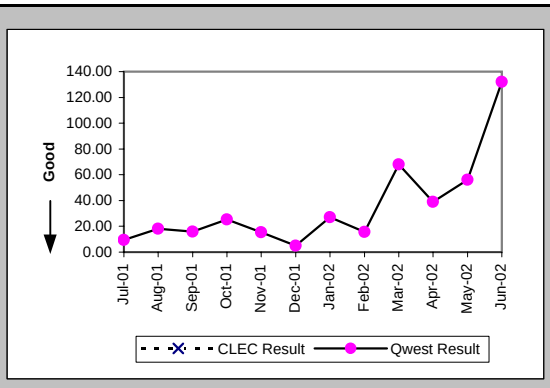
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	7	1	7.00						
Sep-01					5	1	5.00		
Oct-01									
Nov-01					30	1	30.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					7	1	7.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

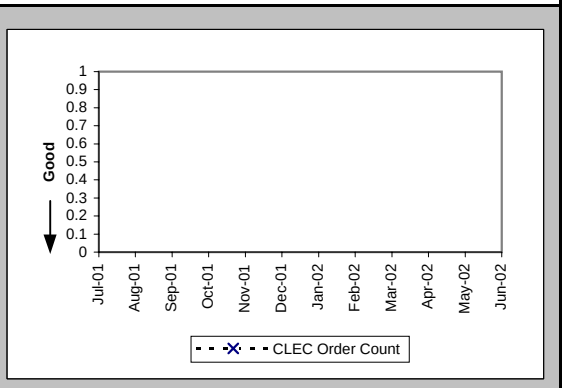
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	7	9.43		
Aug-01					18	1	18.00		
Sep-01					64	4	16.00		
Oct-01					126	5	25.20		
Nov-01					31	2	15.50		
Dec-01					5	1	5.00		
Jan-02					27	1	27.00		
Feb-02					47	3	15.67		
Mar-02					68	1	68.00		
Apr-02					117	3	39.00		
May-02					112	2	56.00		
Jun-02					132	1	132.00		



Checklist #14 - Resale - PBX Installation

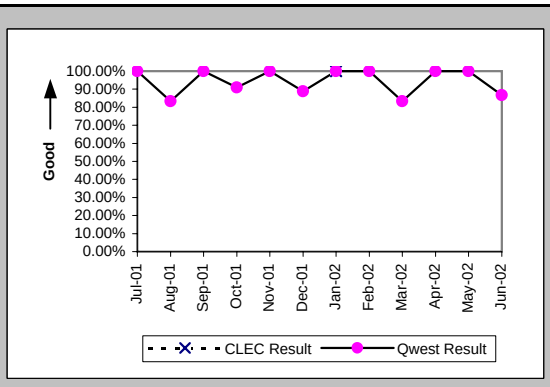
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

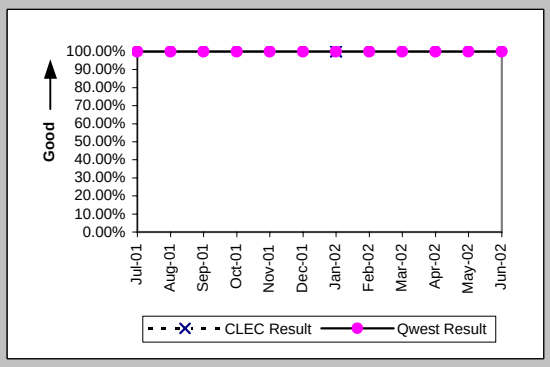
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	10	100.00%		
Aug-01					10	12	83.33%		
Sep-01					11	11	100.00%		
Oct-01					10	11	90.91%		
Nov-01					4	4	100.00%		
Dec-01					8	9	88.89%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					7	7	100.00%		
Mar-02					5	6	83.33%		
Apr-02					9	9	100.00%		
May-02					9	9	100.00%		
Jun-02					13	15	86.67%		



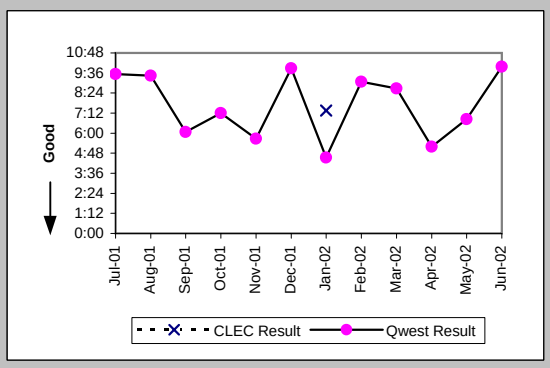
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					12	12	100.00%		
Sep-01					12	12	100.00%		
Oct-01					12	12	100.00%		
Nov-01					6	6	100.00%		
Dec-01					9	9	100.00%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					7	7	100.00%		
Mar-02					6	6	100.00%		
Apr-02					9	9	100.00%		
May-02					11	11	100.00%		
Jun-02					18	18	100.00%		



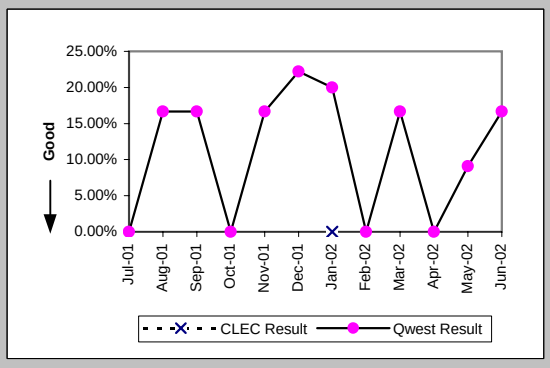
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					104:51	11	9:32		
Aug-01					113:18	12	9:26		
Sep-01					72:53	12	6:04		
Oct-01					86:22	12	7:12		
Nov-01					34:02	6	5:40		
Dec-01					88:56	9	9:53		
Jan-02	7:21	1	7:21		22:38	5	4:32	0.57	-0.65
Feb-02					63:32	7	9:05		
Mar-02					51:59	6	8:40		
Apr-02					46:36	9	5:11		
May-02					75:09	11	6:50		
Jun-02					179:49	18	9:59		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

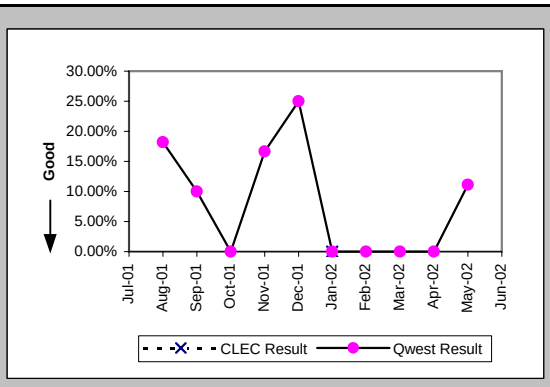
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	11	0.00%		
Aug-01					2	12	16.67%		
Sep-01					2	12	16.67%		
Oct-01					0	12	0.00%		
Nov-01					1	6	16.67%		
Dec-01					2	9	22.22%		
Jan-02	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Feb-02					0	7	0.00%		
Mar-02					1	6	16.67%		
Apr-02					0	9	0.00%		
May-02					1	11	9.09%		
Jun-02					3	18	16.67%		



Checklist #14 - Resale - PBX Repair

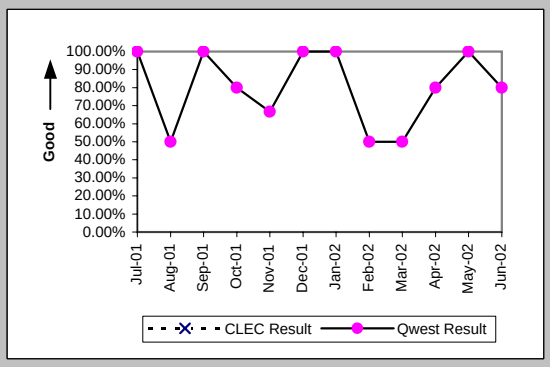
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	11	18.18%		
Sep-01					1	10	10.00%		
Oct-01					0	9	0.00%		
Nov-01					1	6	16.67%		
Dec-01					2	8	25.00%		
Jan-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02					0	6	0.00%		
Mar-02					0	4	0.00%		
Apr-02					0	7	0.00%		
May-02					1	9	11.11%		
Jun-02									



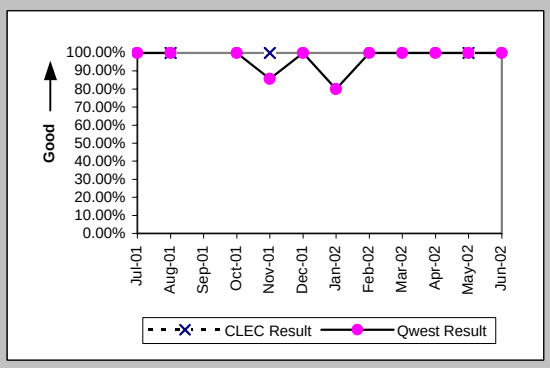
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					1	2	50.00%		
Sep-01					2	2	100.00%		
Oct-01					4	5	80.00%		
Nov-01					2	3	66.67%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	2	50.00%		
Mar-02					1	2	50.00%		
Apr-02					4	5	80.00%		
May-02					6	6	100.00%		
Jun-02					4	5	80.00%		



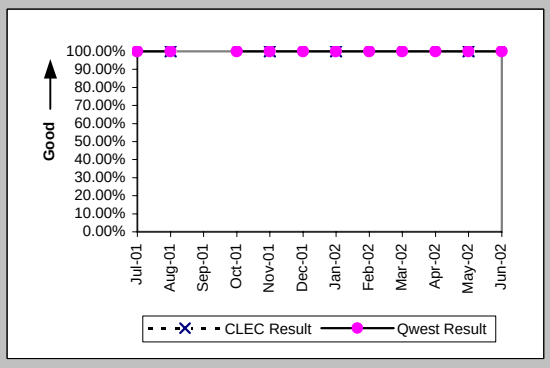
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01									
Oct-01					8	8	100.00%		
Nov-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Dec-01					5	5	100.00%		
Jan-02					4	5	80.00%		
Feb-02					4	4	100.00%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02					4	4	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

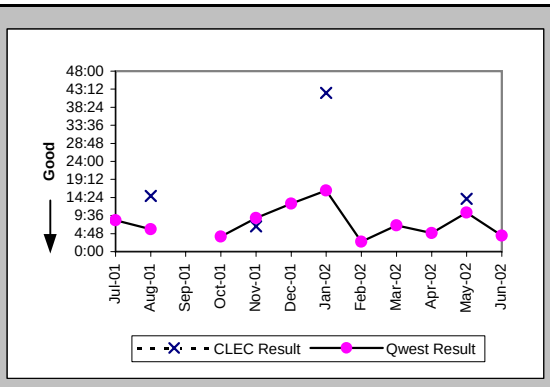
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01									
Oct-01					8	8	100.00%		
Nov-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					6	6	100.00%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02					5	5	100.00%		



Checklist #14 - Resale - PBX Repair

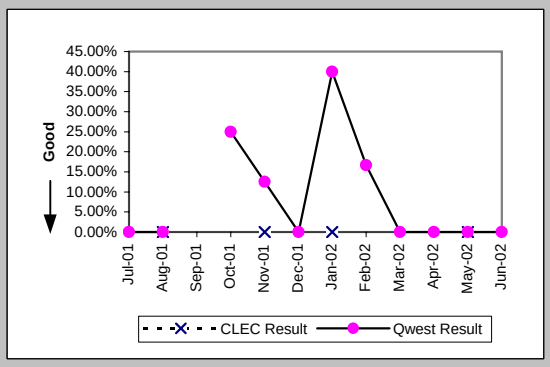
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50:13	6	8:22		
Aug-01	14:49	1	14:49		23:38	4	5:55	1.15	-0.3
Sep-01									
Oct-01					31:50	8	3:59		
Nov-01	6:42	1	6:42		71:16	8	8:54	-0.13	-1.08
Dec-01					89:37	7	12:48		
Jan-02	42:14	1	42:14		81:13	5	16:15	0.46	-0.72
Feb-02					15:33	6	2:36		
Mar-02					20:52	3	6:57		
Apr-02					14:45	3	4:55		
May-02	28:02	2	14:01	10:28	20:43	2	10:22	0.47	-0.71
Jun-02					21:14	5	4:15		



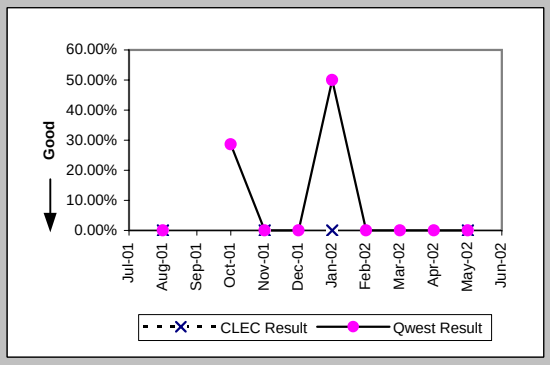
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	6	0.00%		
Aug-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01									
Oct-01					2	8	25.00%		
Nov-01	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Dec-01					0	7	0.00%		
Jan-02	0	1	0.00%	0.00%	2	5	40.00%	-0.75	-1.45
Feb-02					1	6	16.67%		
Mar-02					0	3	0.00%		
Apr-02					0	3	0.00%		
May-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02					0	5	0.00%		



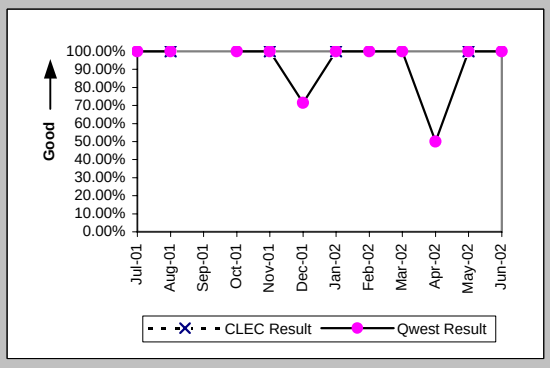
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01									
Oct-01					2	7	28.57%		
Nov-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Dec-01					0	7	0.00%		
Jan-02	0	1	0.00%	0.00%	2	4	50.00%	-0.89	-1.54
Feb-02					0	3	0.00%		
Mar-02					0	1	0.00%		
Apr-02					0	3	0.00%		
May-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

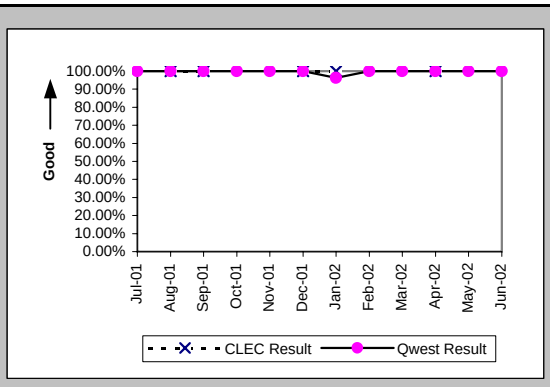
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Sep-01									
Oct-01					2	2	100.00%		
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01					5	7	71.43%		
Jan-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02					3	3	100.00%		
Mar-02					1	1	100.00%		
Apr-02					1	2	50.00%		
May-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02					2	2	100.00%		



Checklist #14 - Resale - PBX Repair

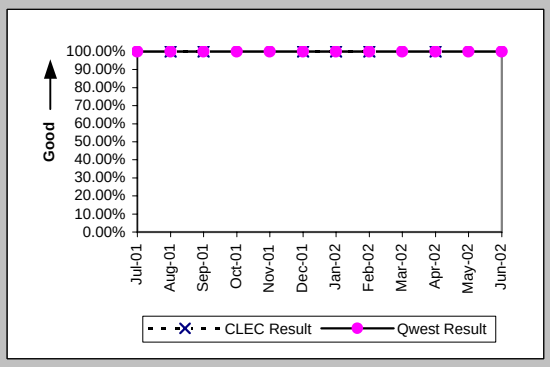
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	23	100.00%		
Aug-01	2	2	100.00%	0.00%	39	39	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	24	24	100.00%	N/A	N/A
Oct-01					37	37	100.00%		
Nov-01					16	16	100.00%		
Dec-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	26	27	96.30%	-0.19	-1.12
Feb-02					13	13	100.00%		
Mar-02					22	22	100.00%		
Apr-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02					14	14	100.00%		
Jun-02					18	18	100.00%		



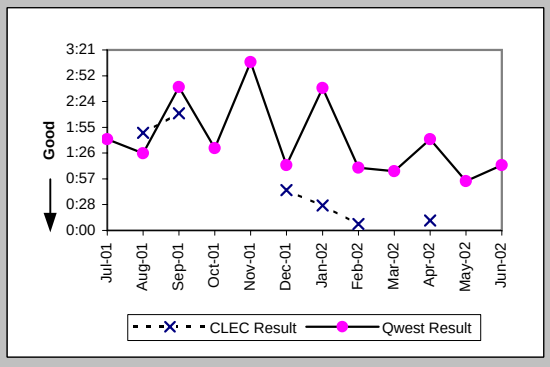
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26	26	100.00%		
Aug-01	3	3	100.00%	0.00%	41	41	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01					43	43	100.00%		
Nov-01					21	21	100.00%		
Dec-01	1	1	100.00%	0.00%	21	21	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-02					24	24	100.00%		
Apr-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
May-02					15	15	100.00%		
Jun-02					21	21	100.00%		



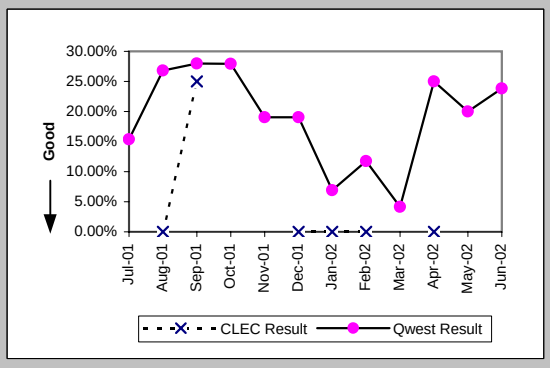
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					44:12	26	1:42		
Aug-01	5:26	3	1:49	1:26	58:38	41	1:26	0.59	-0.64
Sep-01	8:45	4	2:11	2:17	66:46	25	2:40	-0.19	-1.12
Oct-01					65:58	43	1:32		
Nov-01					65:49	21	3:08		
Dec-01	0:45	1	0:45		25:36	21	1:13	-0.38	-1.23
Jan-02	0:28	1	0:28		76:51	29	2:39	-0.32	-1.19
Feb-02	0:07	1	0:07		19:43	17	1:10	-0.96	-1.58
Mar-02					26:17	24	1:06		
Apr-02	0:11	1	0:11		13:40	8	1:42	-0.78	-1.48
May-02					13:47	15	0:55		
Jun-02					25:32	21	1:13		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

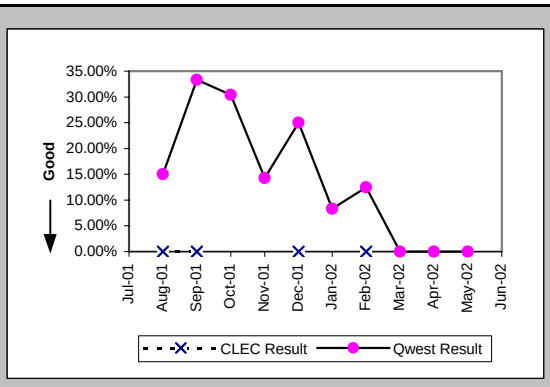
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	26	15.38%		
Aug-01	0	3	0.00%	0.00%	11	41	26.83%	-1.01	-1.62
Sep-01	1	4	25.00%	43.30%	7	25	28.00%	-0.12	-1.08
Oct-01					12	43	27.91%		
Nov-01					4	21	19.05%		
Dec-01	0	1	0.00%	0.00%	4	21	19.05%	-0.47	-1.29
Jan-02	0	1	0.00%	0.00%	2	29	6.90%	-0.27	-1.16
Feb-02	0	1	0.00%	0.00%	2	17	11.76%	-0.35	-1.22
Mar-02					1	24	4.17%		
Apr-02	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
May-02					3	15	20.00%		
Jun-02					5	21	23.81%		



Checklist #14 - Resale - PBX Repair

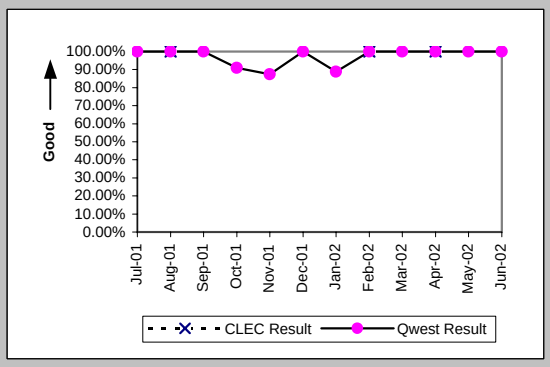
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	3	20	15.00%	-0.41	-1.25
Sep-01	0	1	0.00%	0.00%	3	9	33.33%	-0.67	-1.41
Oct-01					7	23	30.43%		
Nov-01					1	7	14.29%		
Dec-01	0	1	0.00%	0.00%	3	12	25.00%	-0.55	-1.34
Jan-02					1	12	8.33%		
Feb-02	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Mar-02					0	7	0.00%		
Apr-02					0	3	0.00%		
May-02					0	3	0.00%		
Jun-02									



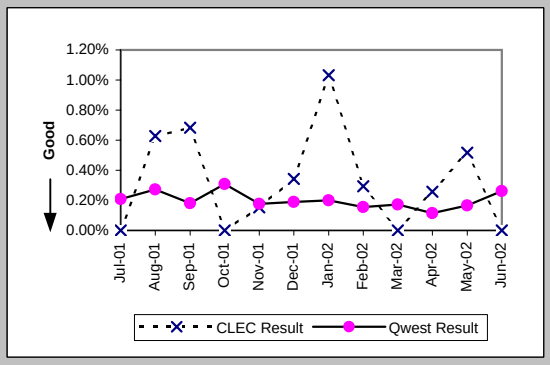
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01					4	4	100.00%		
Oct-01					10	11	90.91%		
Nov-01					7	8	87.50%		
Dec-01					6	6	100.00%		
Jan-02					8	9	88.89%		
Feb-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Mar-02					4	4	100.00%		
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02					4	4	100.00%		
Jun-02					9	9	100.00%		



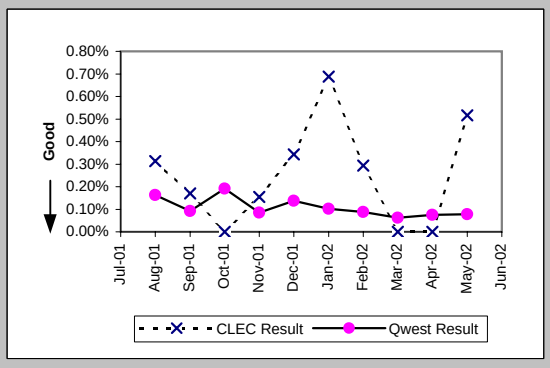
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	571	0.00%	0.00%	43	20654	0.21%	-1.08	-1.65
Aug-01	4	637	0.63%	7.90%	57	20882	0.27%	1.69	0.03
Sep-01	4	586	0.68%	8.23%	37	20584	0.18%	2.83	0.72
Oct-01	0	638	0.00%	0.00%	63	20390	0.31%	-1.38	-1.84
Nov-01	1	649	0.15%	3.92%	35	19930	0.18%	-0.13	-1.08
Dec-01	1	291	0.34%	5.85%	37	19649	0.19%	0.61	-0.63
Jan-02	3	291	1.03%	10.10%	39	19510	0.20%	2.26	0.37
Feb-02	1	341	0.29%	5.41%	30	19294	0.16%	0.63	-0.62
Mar-02	0	374	0.00%	0.00%	33	19130	0.17%	-0.8	-1.48
Apr-02	1	389	0.26%	5.06%	20	17303	0.12%	0.75	-0.55
May-02	2	387	0.52%	7.17%	28	16801	0.17%	1.38	-0.16
Jun-02	0	399	0.00%	0.00%	44	16755	0.26%	-1.01	-1.62



Trouble Rate (Percent) (MR-8*) (Parity)

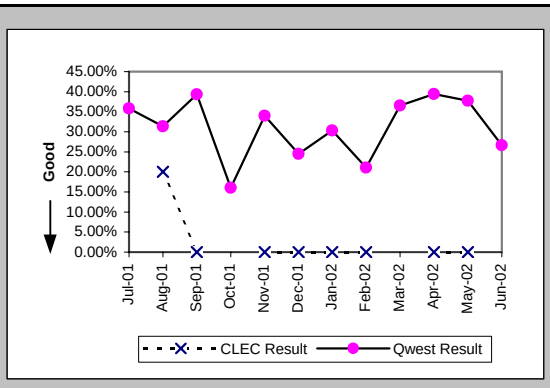
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	637	0.31%	5.59%	34	20882	0.16%	0.93	-0.43
Sep-01	1	586	0.17%	4.13%	19	20584	0.09%	0.62	-0.63
Oct-01	0	638	0.00%	0.00%	39	20390	0.19%	-1.09	-1.66
Nov-01	1	649	0.15%	3.92%	17	19930	0.09%	0.59	-0.64
Dec-01	1	291	0.34%	5.85%	27	19649	0.14%	0.84	-0.49
Jan-02	2	291	0.69%	8.26%	20	19510	0.10%	2.05	0.25
Feb-02	1	341	0.29%	5.41%	17	19294	0.09%	1.02	-0.38
Mar-02	0	374	0.00%	0.00%	12	19130	0.06%	-0.48	-1.29
Apr-02	0	389	0.00%	0.00%	13	17303	0.08%	-0.53	-1.33
May-02	2	387	0.52%	7.17%	13	16801	0.08%	2.03	0.24
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

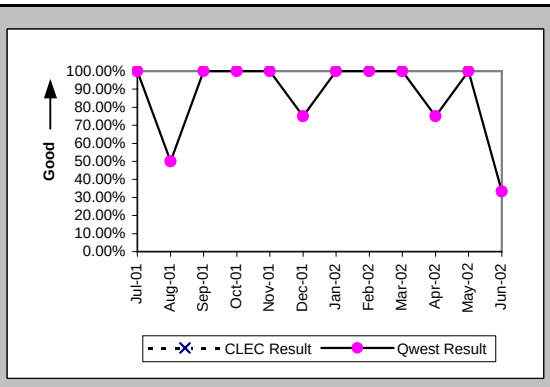
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	67	35.82%		
Aug-01	1	5	20.00%	40.00%	26	83	31.33%	-0.53	-1.32
Sep-01	0	4	0.00%	0.00%	24	61	39.34%	-1.56	-1.95
Oct-01					12	75	16.00%		
Nov-01	0	1	0.00%	0.00%	18	53	33.96%	-0.71	-1.43
Dec-01	0	1	0.00%	0.00%	12	49	24.49%	-0.56	-1.34
Jan-02	0	3	0.00%	0.00%	17	56	30.36%	-1.11	-1.68
Feb-02	0	1	0.00%	0.00%	8	38	21.05%	-0.51	-1.31
Mar-02					19	52	36.54%		
Apr-02	0	1	0.00%	0.00%	13	33	39.39%	-0.79	-1.48
May-02	0	2	0.00%	0.00%	17	45	37.78%	-1.08	-1.66
Jun-02					16	60	26.67%		



Checklist #14 - Resale - Basic ISDN Installation

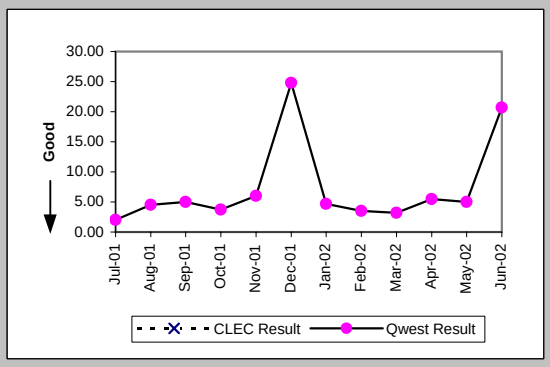
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					4	4	100.00%		
Nov-01					4	4	100.00%		
Dec-01					3	4	75.00%		
Jan-02					3	3	100.00%		
Feb-02					2	2	100.00%		
Mar-02					5	5	100.00%		
Apr-02					3	4	75.00%		
May-02					3	3	100.00%		
Jun-02					1	3	33.33%		



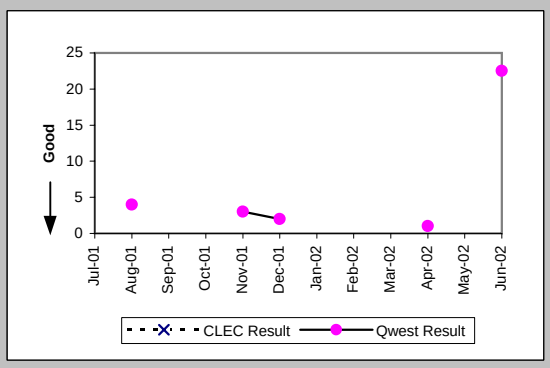
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01					9	2	4.50		
Sep-01					5	1	5.00		
Oct-01					15	4	3.75		
Nov-01					30	5	6.00		
Dec-01					124	5	24.80		
Jan-02					14	3	4.67		
Feb-02					7	2	3.50		
Mar-02					16	5	3.20		
Apr-02					22	4	5.50		
May-02					15	3	5.00		
Jun-02					62	3	20.67		



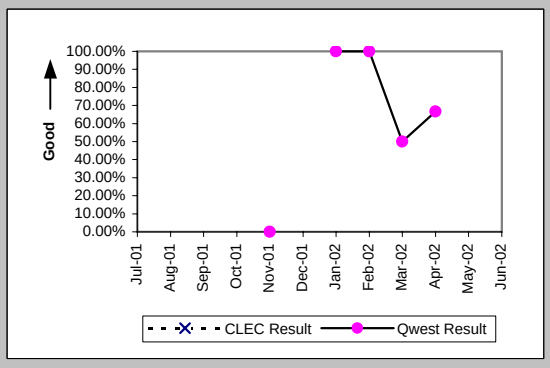
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	1	4.00		
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01					2	1	2.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02									
Jun-02					45	2	22.50		



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

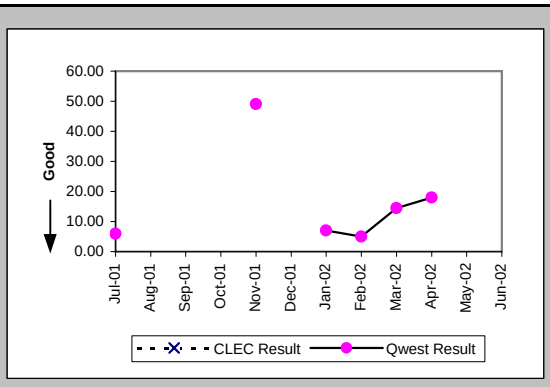
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	2	50.00%		
Apr-02					2	3	66.67%		
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

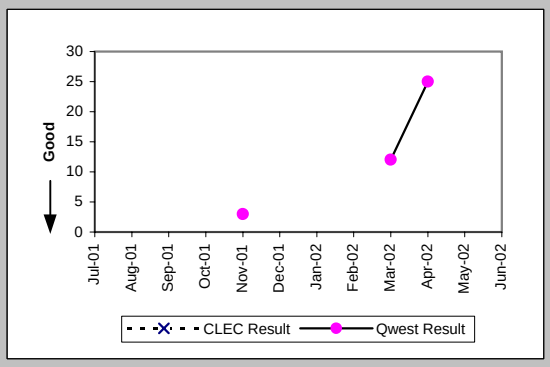
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					49	1	49.00		
Dec-01									
Jan-02					7	1	7.00		
Feb-02					5	1	5.00		
Mar-02					29	2	14.50		
Apr-02					54	3	18.00		
May-02									
Jun-02									



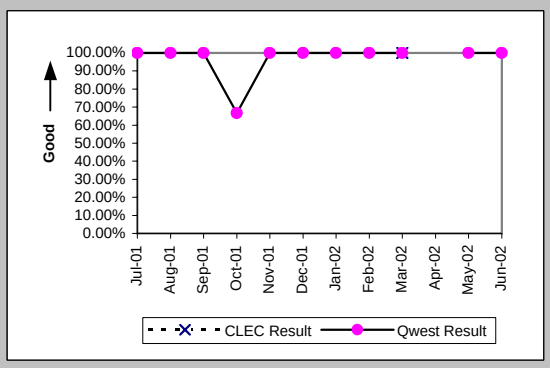
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					12	1	12.00		
Apr-02					25	1	25.00		
May-02									
Jun-02									



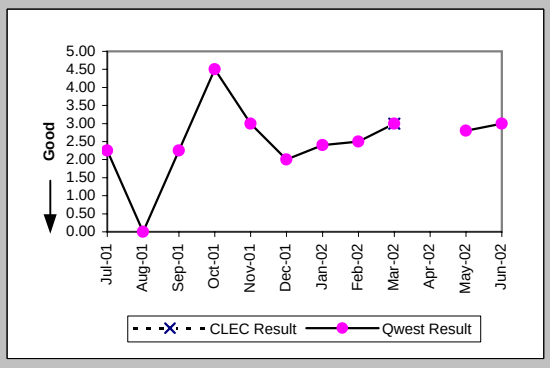
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					3	3	100.00%		
Sep-01					9	9	100.00%		
Oct-01					4	6	66.67%		
Nov-01					1	1	100.00%		
Dec-01					6	6	100.00%		
Jan-02					7	7	100.00%		
Feb-02					5	5	100.00%		
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02									
May-02					5	5	100.00%		
Jun-02					2	2	100.00%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

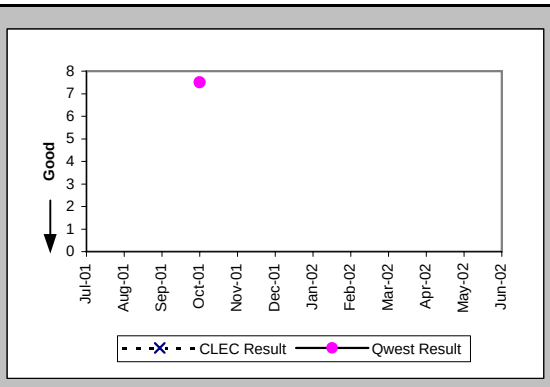
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	4	2.25		
Aug-01					0	2	0.00		
Sep-01					18	8	2.25		
Oct-01					18	4	4.50		
Nov-01					3	1	3.00		
Dec-01					6	3	2.00		
Jan-02					12	5	2.40		
Feb-02					5	2	2.50		
Mar-02	3	1	3.00		18	6	3.00		
Apr-02									
May-02					14	5	2.80		
Jun-02					6	2	3.00		



Checklist #14 - Resale - Basic ISDN Installation

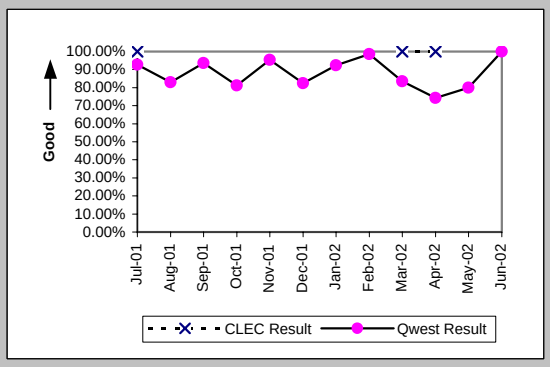
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					15	2	7.50		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



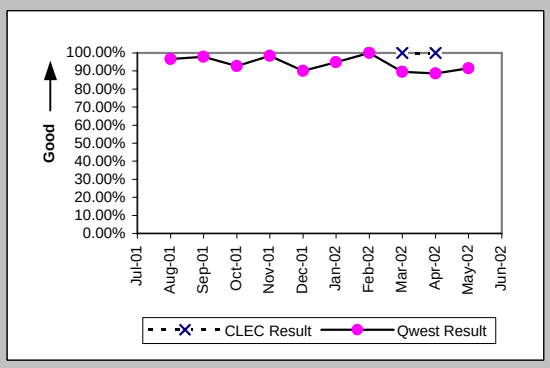
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	64	69	92.75%	-0.28	-1.17
Aug-01					49	59	83.05%		
Sep-01					44	47	93.62%		
Oct-01					56	69	81.16%		
Nov-01					63	66	95.45%		
Dec-01					33	40	82.50%		
Jan-02					36	39	92.31%		
Feb-02					70	71	98.59%		
Mar-02	1	1	100.00%	0.00%	56	67	83.58%	-0.44	-1.27
Apr-02	1	1	100.00%	0.00%	26	35	74.29%	-0.58	-1.35
May-02					28	35	80.00%		
Jun-02					43	43	100.00%		



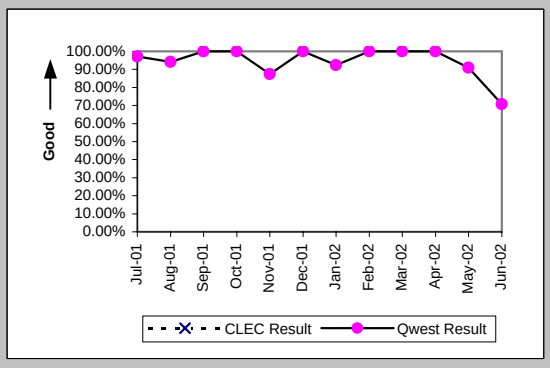
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					57	59	96.61%		
Sep-01					46	47	97.87%		
Oct-01					64	69	92.75%		
Nov-01					65	66	98.48%		
Dec-01					36	40	90.00%		
Jan-02					37	39	94.87%		
Feb-02					71	71	100.00%		
Mar-02	1	1	100.00%	0.00%	60	67	89.55%	-0.34	-1.21
Apr-02	1	1	100.00%	0.00%	31	35	88.57%	-0.35	-1.22
May-02					32	35	91.43%		
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

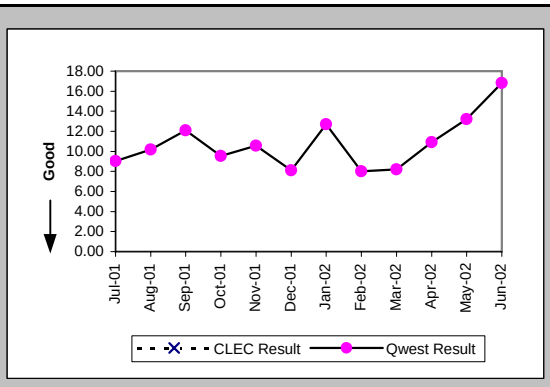
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	36	97.22%		
Aug-01					16	17	94.12%		
Sep-01					7	7	100.00%		
Oct-01					10	10	100.00%		
Nov-01					14	16	87.50%		
Dec-01					11	11	100.00%		
Jan-02					12	13	92.31%		
Feb-02					7	7	100.00%		
Mar-02					5	5	100.00%		
Apr-02					12	12	100.00%		
May-02					10	11	90.91%		
Jun-02					17	24	70.83%		



Checklist #14 - Resale - Basic ISDN Installation

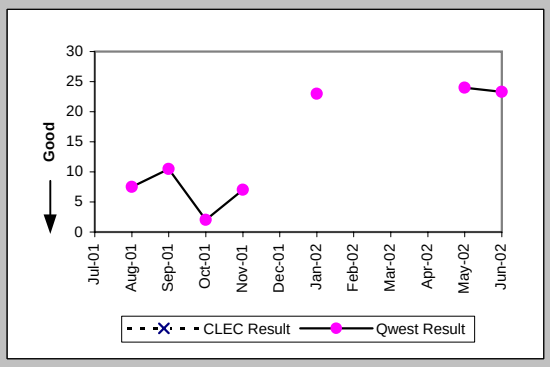
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					343	38	9.03		
Aug-01					173	17	10.18		
Sep-01					109	9	12.11		
Oct-01					105	11	9.55		
Nov-01					148	14	10.57		
Dec-01					73	9	8.11		
Jan-02					165	13	12.69		
Feb-02					64	8	8.00		
Mar-02					41	5	8.20		
Apr-02					120	11	10.91		
May-02					119	9	13.22		
Jun-02					387	23	16.83		



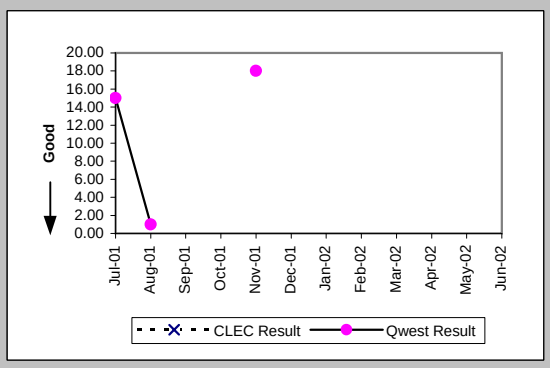
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	2	7.50		
Sep-01					21	2	10.50		
Oct-01					2	1	2.00		
Nov-01					7	1	7.00		
Dec-01									
Jan-02					46	2	23.00		
Feb-02									
Mar-02									
Apr-02									
May-02					24	1	24.00		
Jun-02					163	7	23.29		



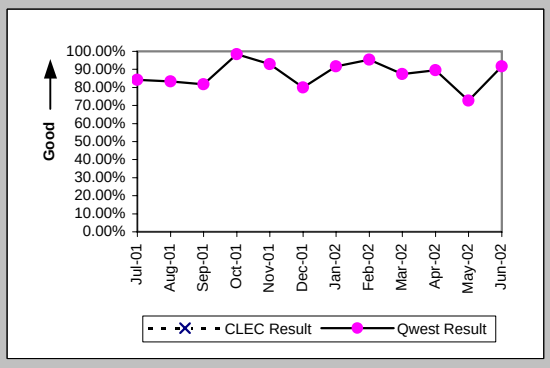
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	1	15.00		
Aug-01					1	1	1.00		
Sep-01									
Oct-01									
Nov-01					18	1	18.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

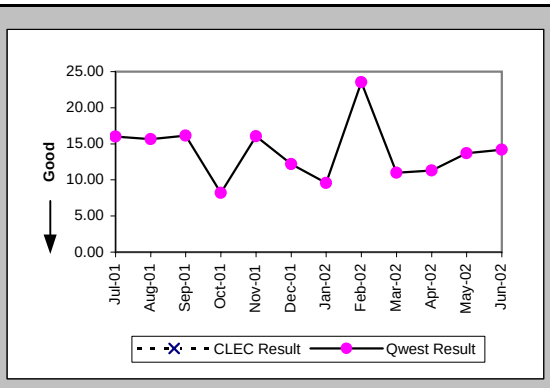
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	19	84.21%		
Aug-01					15	18	83.33%		
Sep-01					18	22	81.82%		
Oct-01					64	65	98.46%		
Nov-01					13	14	92.86%		
Dec-01					12	15	80.00%		
Jan-02					11	12	91.67%		
Feb-02					82	86	95.35%		
Mar-02					7	8	87.50%		
Apr-02					17	19	89.47%		
May-02					8	11	72.73%		
Jun-02					22	24	91.67%		



Checklist #14 - Resale - Basic ISDN Installation

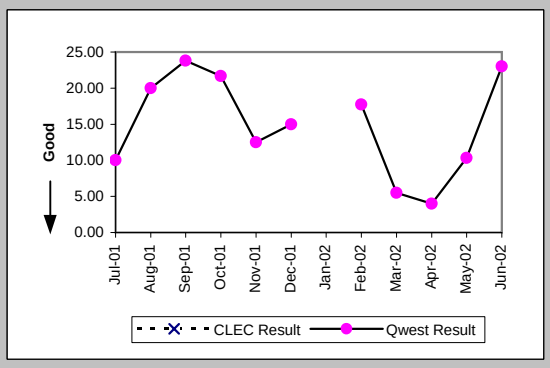
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					240	15	16.00		
Aug-01					344	22	15.64		
Sep-01					323	20	16.15		
Oct-01					516	63	8.19		
Nov-01					289	18	16.06		
Dec-01					183	15	12.20		
Jan-02					115	12	9.58		
Feb-02					2000	85	23.53		
Mar-02					99	9	11.00		
Apr-02					192	17	11.29		
May-02					137	10	13.70		
Jun-02					340	24	14.17		



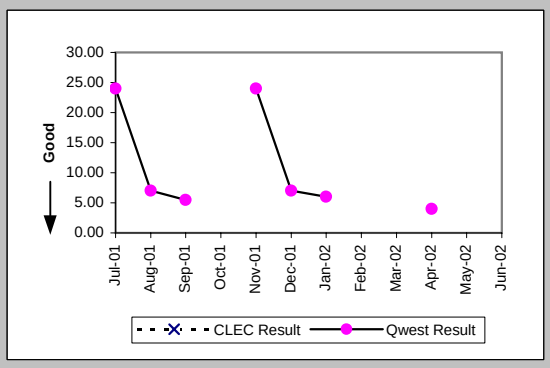
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	3	10.00		
Aug-01					100	5	20.00		
Sep-01					119	5	23.80		
Oct-01					65	3	21.67		
Nov-01					50	4	12.50		
Dec-01					60	4	15.00		
Jan-02									
Feb-02					71	4	17.75		
Mar-02					11	2	5.50		
Apr-02					4	1	4.00		
May-02					31	3	10.33		
Jun-02					46	2	23.00		



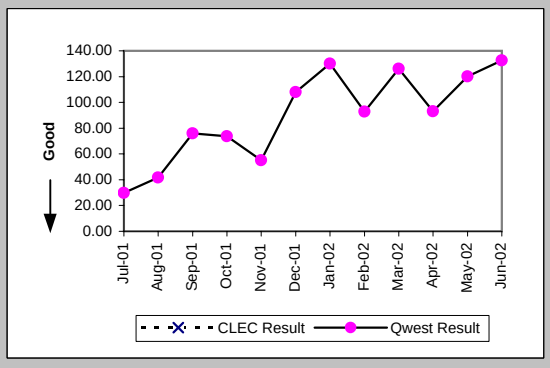
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	2	24.00		
Aug-01					7	1	7.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					24	1	24.00		
Dec-01					7	1	7.00		
Jan-02					6	1	6.00		
Feb-02									
Mar-02									
Apr-02					4	1	4.00		
May-02									
Jun-02									



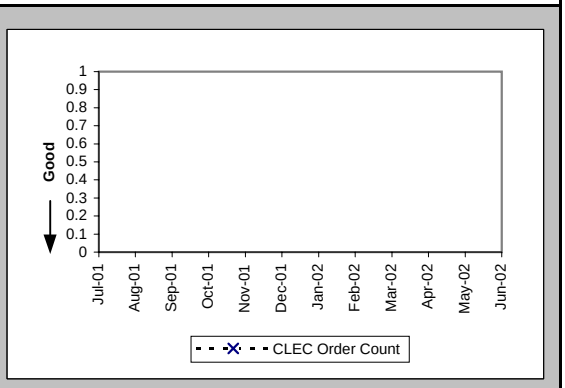
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					269	9	29.89		
Aug-01					375	9	41.67		
Sep-01					304	4	76.00		
Oct-01					443	6	73.83		
Nov-01					552	10	55.20		
Dec-01					648	6	108.00		
Jan-02					780	6	130.00		
Feb-02					743	8	92.88		
Mar-02					883	7	126.14		
Apr-02					1023	11	93.00		
May-02					1202	10	120.20		
Jun-02					1194	9	132.67		



Checklist #14 - Resale - Basic ISDN Installation

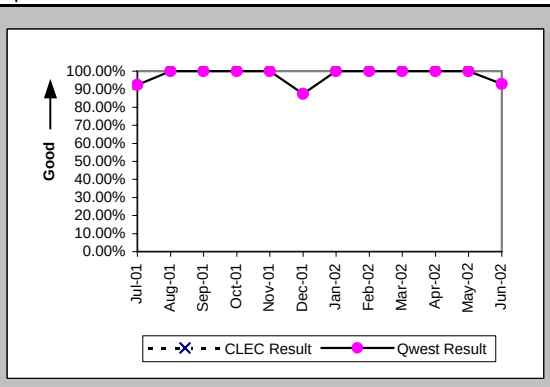
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

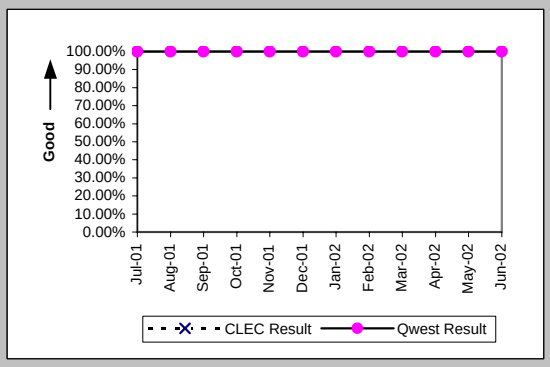
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	13	92.31%		
Aug-01					16	16	100.00%		
Sep-01					12	12	100.00%		
Oct-01					15	15	100.00%		
Nov-01					12	12	100.00%		
Dec-01					7	8	87.50%		
Jan-02					13	13	100.00%		
Feb-02					7	7	100.00%		
Mar-02					11	11	100.00%		
Apr-02					9	9	100.00%		
May-02					13	13	100.00%		
Jun-02					13	14	92.86%		



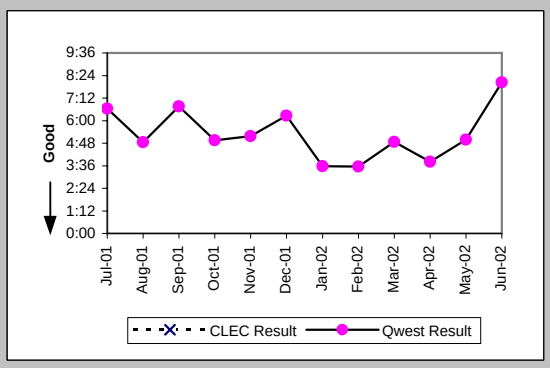
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					16	16	100.00%		
Sep-01					12	12	100.00%		
Oct-01					15	15	100.00%		
Nov-01					12	12	100.00%		
Dec-01					8	8	100.00%		
Jan-02					13	13	100.00%		
Feb-02					7	7	100.00%		
Mar-02					11	11	100.00%		
Apr-02					9	9	100.00%		
May-02					13	13	100.00%		
Jun-02					14	14	100.00%		



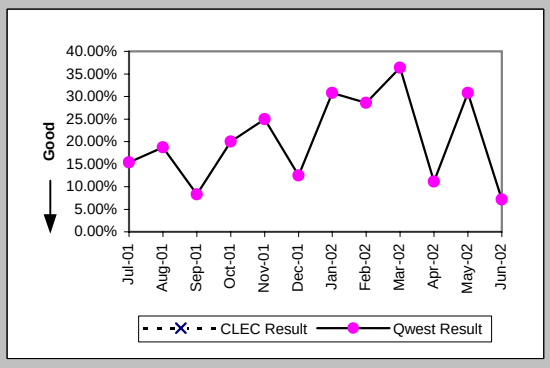
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					86:20	13	6:38		
Aug-01					77:30	16	4:51		
Sep-01					80:56	12	6:45		
Oct-01					74:11	15	4:57		
Nov-01					62:05	12	5:10		
Dec-01					50:11	8	6:16		
Jan-02					46:23	13	3:34		
Feb-02					24:49	7	3:33		
Mar-02					53:27	11	4:52		
Apr-02					34:21	9	3:49		
May-02					64:43	13	4:59		
Jun-02					112:28	14	8:02		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

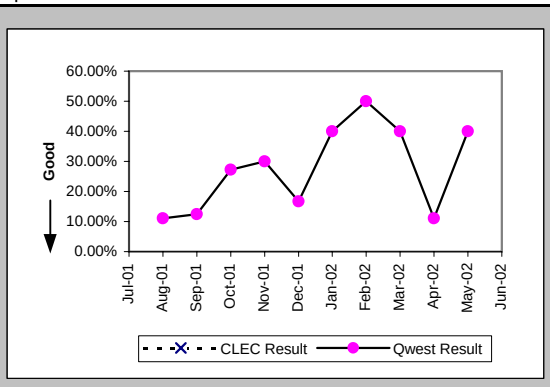
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	13	15.38%		
Aug-01					3	16	18.75%		
Sep-01					1	12	8.33%		
Oct-01					3	15	20.00%		
Nov-01					3	12	25.00%		
Dec-01					1	8	12.50%		
Jan-02					4	13	30.77%		
Feb-02					2	7	28.57%		
Mar-02					4	11	36.36%		
Apr-02					1	9	11.11%		
May-02					4	13	30.77%		
Jun-02					1	14	7.14%		



Checklist #14 - Resale - Basic ISDN Repair

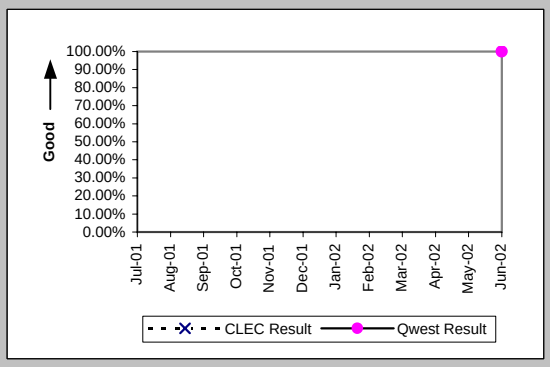
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	9	11.11%		
Sep-01					1	8	12.50%		
Oct-01					3	11	27.27%		
Nov-01					3	10	30.00%		
Dec-01					1	6	16.67%		
Jan-02					4	10	40.00%		
Feb-02					2	4	50.00%		
Mar-02					4	10	40.00%		
Apr-02					1	9	11.11%		
May-02					4	10	40.00%		
Jun-02									



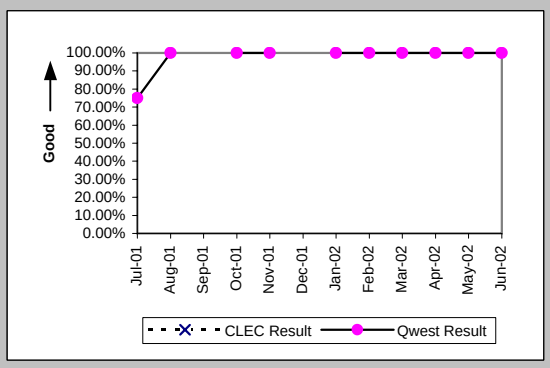
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



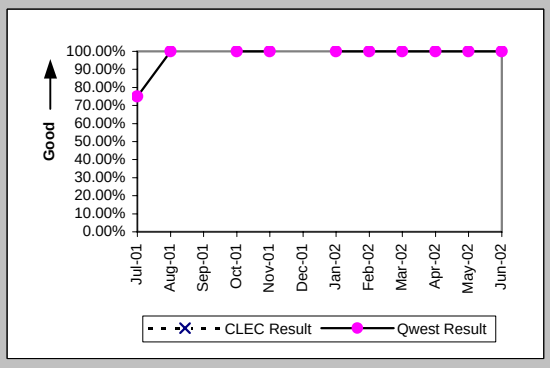
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					4	4	100.00%		
Sep-01									
Oct-01					4	4	100.00%		
Nov-01					3	3	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02					2	2	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

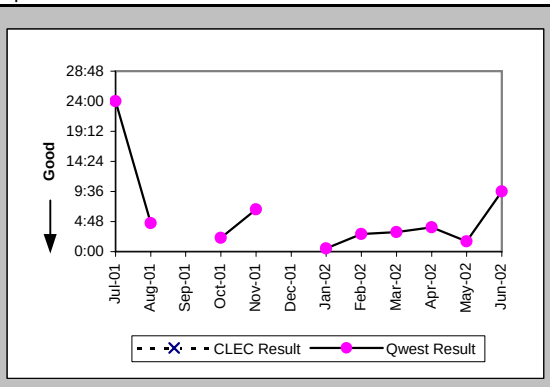
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					4	4	100.00%		
Sep-01									
Oct-01					4	4	100.00%		
Nov-01					3	3	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02					2	2	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

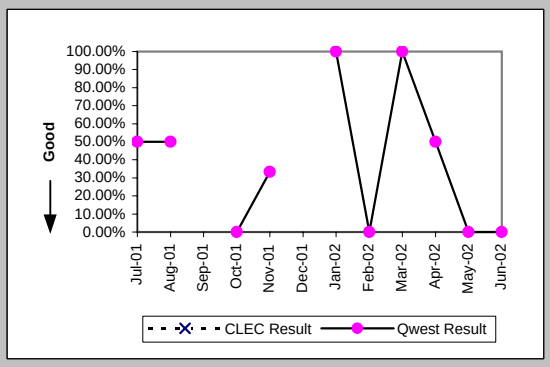
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					95:54	4	23:59		
Aug-01					18:09	4	4:32		
Sep-01									
Oct-01					8:45	4	2:11		
Nov-01					20:09	3	6:43		
Dec-01									
Jan-02					0:30	1	0:30		
Feb-02					2:49	1	2:49		
Mar-02					3:07	1	3:07		
Apr-02					7:48	2	3:54		
May-02					4:55	3	1:38		
Jun-02					19:13	2	9:36		



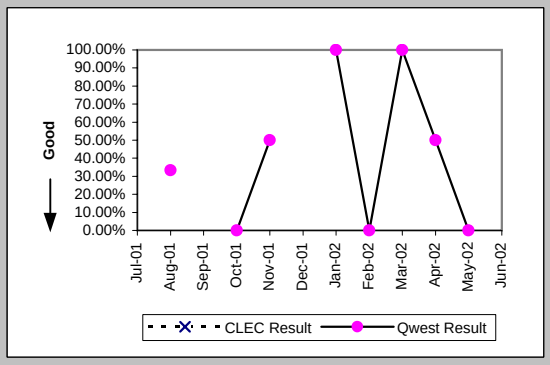
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	4	50.00%		
Aug-01					2	4	50.00%		
Sep-01									
Oct-01					0	4	0.00%		
Nov-01					1	3	33.33%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02					1	1	100.00%		
Apr-02					1	2	50.00%		
May-02					0	3	0.00%		
Jun-02					0	2	0.00%		



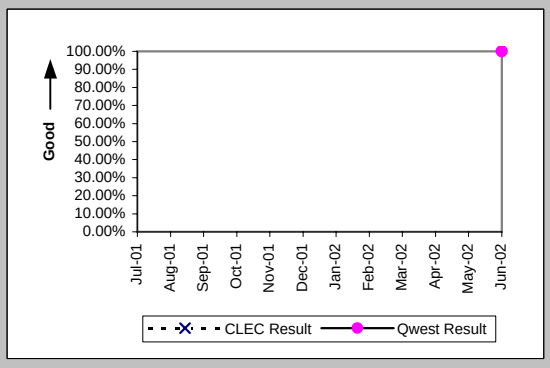
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01									
Oct-01					0	2	0.00%		
Nov-01					1	2	50.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02					1	1	100.00%		
Apr-02					1	2	50.00%		
May-02					0	2	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

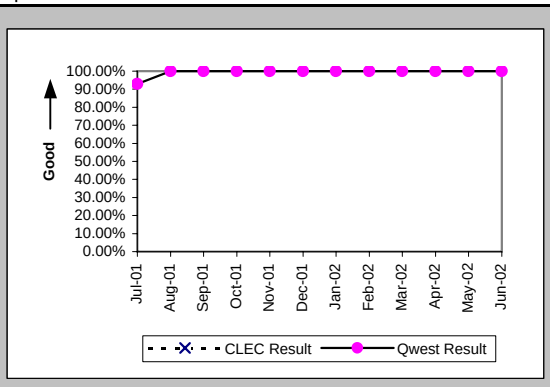
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

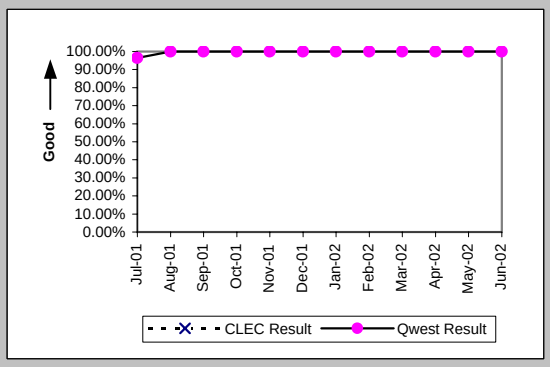
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26	28	92.86%		
Aug-01					48	48	100.00%		
Sep-01					31	31	100.00%		
Oct-01					50	50	100.00%		
Nov-01					13	13	100.00%		
Dec-01					27	27	100.00%		
Jan-02					35	35	100.00%		
Feb-02					39	39	100.00%		
Mar-02					27	27	100.00%		
Apr-02					35	35	100.00%		
May-02					31	31	100.00%		
Jun-02					22	22	100.00%		



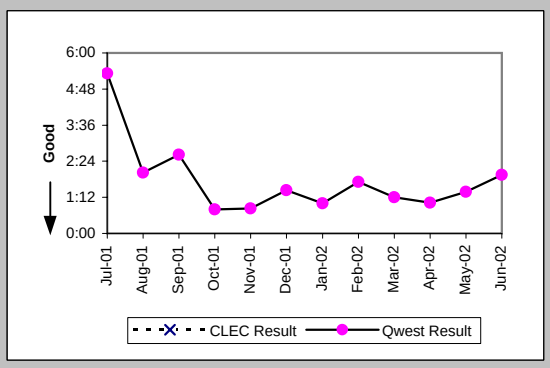
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	28	96.43%		
Aug-01					48	48	100.00%		
Sep-01					31	31	100.00%		
Oct-01					50	50	100.00%		
Nov-01					13	13	100.00%		
Dec-01					27	27	100.00%		
Jan-02					35	35	100.00%		
Feb-02					39	39	100.00%		
Mar-02					27	27	100.00%		
Apr-02					37	37	100.00%		
May-02					31	31	100.00%		
Jun-02					22	22	100.00%		



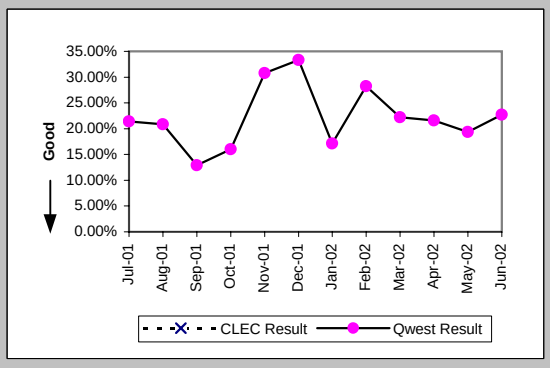
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					149:04	28	5:19		
Aug-01					97:06	48	2:01		
Sep-01					81:03	31	2:37		
Oct-01					39:58	50	0:48		
Nov-01					10:47	13	0:50		
Dec-01					38:34	27	1:26		
Jan-02					35:12	35	1:00		
Feb-02					66:49	39	1:43		
Mar-02					32:33	27	1:12		
Apr-02					37:30	37	1:01		
May-02					43:00	31	1:23		
Jun-02					42:58	22	1:57		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

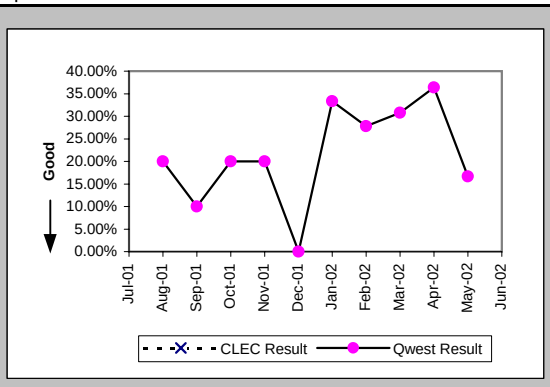
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	28	21.43%		
Aug-01					10	48	20.83%		
Sep-01					4	31	12.90%		
Oct-01					8	50	16.00%		
Nov-01					4	13	30.77%		
Dec-01					9	27	33.33%		
Jan-02					6	35	17.14%		
Feb-02					11	39	28.21%		
Mar-02					6	27	22.22%		
Apr-02					8	37	21.62%		
May-02					6	31	19.35%		
Jun-02					5	22	22.73%		



Checklist #14 - Resale - Basic ISDN Repair

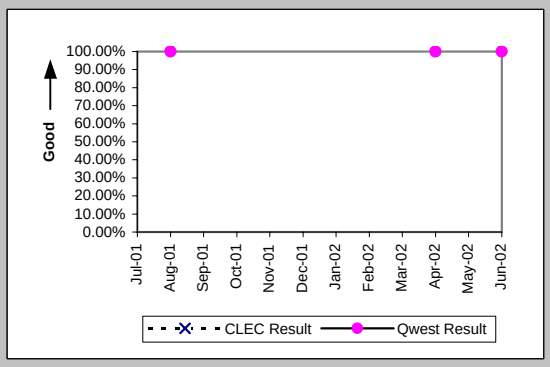
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	10	20.00%		
Sep-01					1	10	10.00%		
Oct-01					3	15	20.00%		
Nov-01					1	5	20.00%		
Dec-01					0	12	0.00%		
Jan-02					3	9	33.33%		
Feb-02					5	18	27.78%		
Mar-02					4	13	30.77%		
Apr-02					4	11	36.36%		
May-02					2	12	16.67%		
Jun-02									



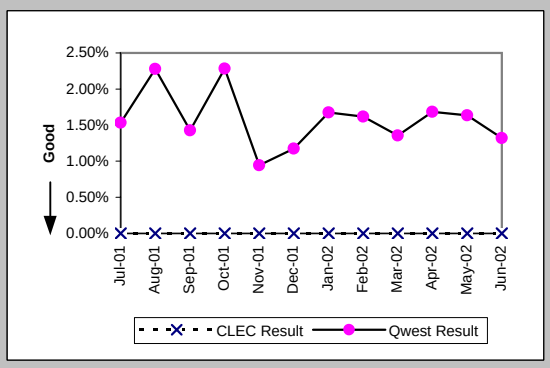
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					2	2	100.00%		
May-02									
Jun-02					1	1	100.00%		



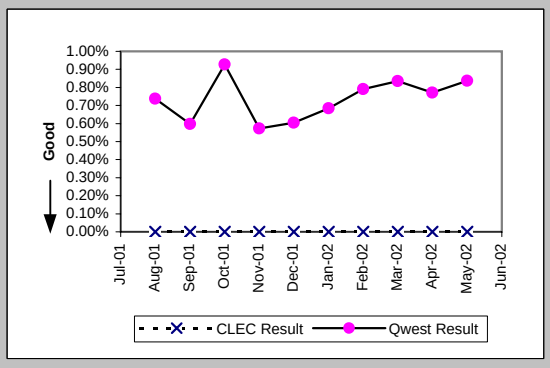
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	10	0.00%	0.00%	45	2934	1.53%	-0.39	-1.24
Aug-01	0	10	0.00%	0.00%	68	2984	2.28%	-0.48	-1.29
Sep-01	0	9	0.00%	0.00%	43	3010	1.43%	-0.36	-1.22
Oct-01	0	9	0.00%	0.00%	69	3022	2.28%	-0.46	-1.28
Nov-01	0	9	0.00%	0.00%	28	2968	0.94%	-0.29	-1.18
Dec-01	0	1	0.00%	0.00%	35	2977	1.18%	-0.11	-1.07
Jan-02	0	1	0.00%	0.00%	49	2924	1.68%	-0.13	-1.08
Feb-02	0	1	0.00%	0.00%	47	2907	1.62%	-0.13	-1.08
Mar-02	0	1	0.00%	0.00%	39	2876	1.36%	-0.12	-1.07
Apr-02	0	2	0.00%	0.00%	48	2852	1.68%	-0.18	-1.11
May-02	0	2	0.00%	0.00%	47	2870	1.64%	-0.18	-1.11
Jun-02	0	2	0.00%	0.00%	38	2872	1.32%	-0.16	-1.1



Trouble Rate (Percent) (MR-8*) (Parity)

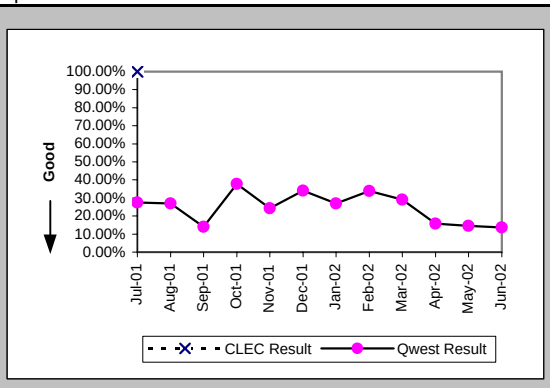
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	10	0.00%	0.00%	22	2984	0.74%	-0.27	-1.17
Sep-01	0	9	0.00%	0.00%	18	3010	0.60%	-0.23	-1.14
Oct-01	0	9	0.00%	0.00%	28	3022	0.93%	-0.29	-1.18
Nov-01	0	9	0.00%	0.00%	17	2968	0.57%	-0.23	-1.14
Dec-01	0	1	0.00%	0.00%	18	2977	0.60%	-0.08	-1.05
Jan-02	0	1	0.00%	0.00%	20	2924	0.68%	-0.08	-1.05
Feb-02	0	1	0.00%	0.00%	23	2907	0.79%	-0.09	-1.05
Mar-02	0	1	0.00%	0.00%	24	2876	0.83%	-0.09	-1.06
Apr-02	0	2	0.00%	0.00%	22	2852	0.77%	-0.12	-1.08
May-02	0	2	0.00%	0.00%	24	2870	0.84%	-0.13	-1.08
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

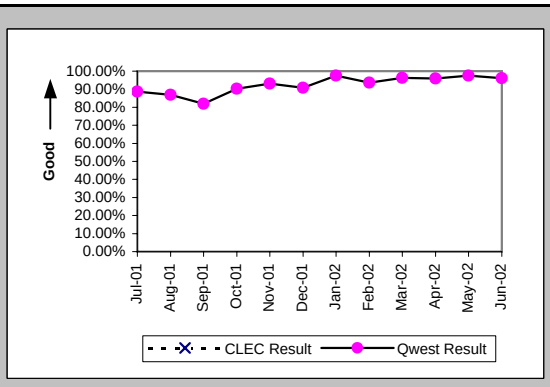
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	17	62	27.42%	1.09	-0.34
Aug-01					25	93	26.88%		
Sep-01					7	50	14.00%		
Oct-01					42	111	37.84%		
Nov-01					9	37	24.32%		
Dec-01					18	53	33.96%		
Jan-02					18	67	26.87%		
Feb-02					24	71	33.80%		
Mar-02					16	55	29.09%		
Apr-02					9	57	15.79%		
May-02					8	55	14.55%		
Jun-02					6	44	13.64%		



Checklist #14 - Resale - Qwest DSL Installation

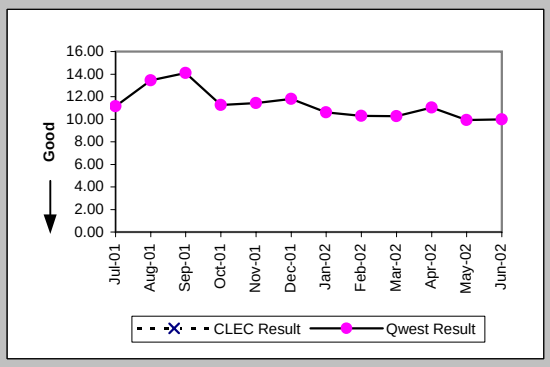
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	71	88.73%		
Aug-01					159	183	86.89%		
Sep-01					239	292	81.85%		
Oct-01					379	420	90.24%		
Nov-01					326	350	93.14%		
Dec-01					238	262	90.84%		
Jan-02					201	206	97.57%		
Feb-02					203	217	93.55%		
Mar-02					179	186	96.24%		
Apr-02					188	196	95.92%		
May-02					155	159	97.48%		
Jun-02					124	129	96.12%		



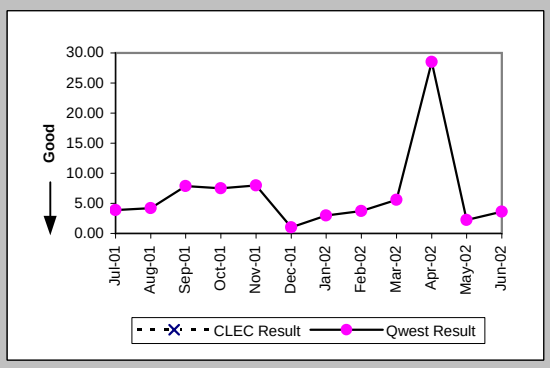
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					814	73	11.15		
Aug-01					2502	186	13.45		
Sep-01					4133	293	14.11		
Oct-01					4754	422	11.27		
Nov-01					3998	350	11.42		
Dec-01					3094	262	11.81		
Jan-02					2194	207	10.60		
Feb-02					2235	217	10.30		
Mar-02					1921	187	10.27		
Apr-02					2172	197	11.03		
May-02					1580	159	9.94		
Jun-02					1300	130	10.00		



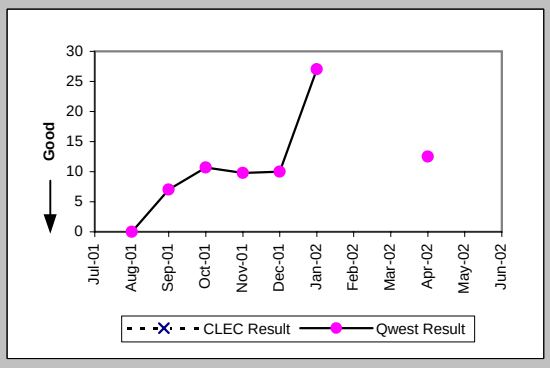
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	8	3.88		
Aug-01					105	25	4.20		
Sep-01					371	47	7.89		
Oct-01					225	30	7.50		
Nov-01					64	8	8.00		
Dec-01					2	2	1.00		
Jan-02					6	2	3.00		
Feb-02					52	14	3.71		
Mar-02					39	7	5.57		
Apr-02					171	6	28.50		
May-02					9	4	2.25		
Jun-02					18	5	3.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

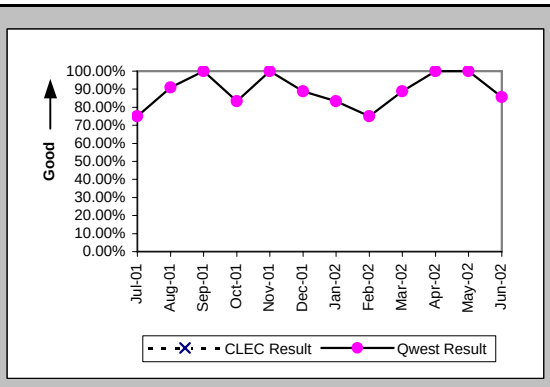
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00		
Sep-01					42	6	7.00		
Oct-01					139	13	10.69		
Nov-01					157	16	9.81		
Dec-01					220	22	10.00		
Jan-02					81	3	27.00		
Feb-02									
Mar-02									
Apr-02					25	2	12.50		
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

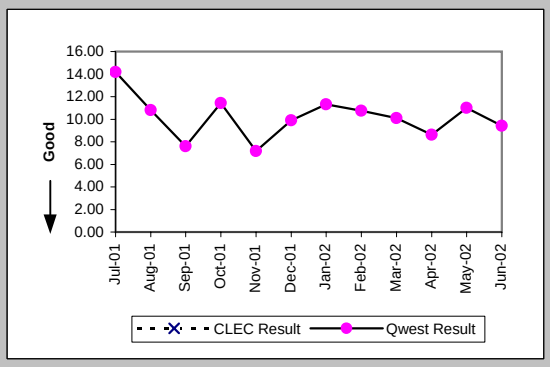
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	16	75.00%		
Aug-01					10	11	90.91%		
Sep-01					5	5	100.00%		
Oct-01					5	6	83.33%		
Nov-01					11	11	100.00%		
Dec-01					8	9	88.89%		
Jan-02					5	6	83.33%		
Feb-02					6	8	75.00%		
Mar-02					8	9	88.89%		
Apr-02					7	7	100.00%		
May-02					8	8	100.00%		
Jun-02					6	7	85.71%		



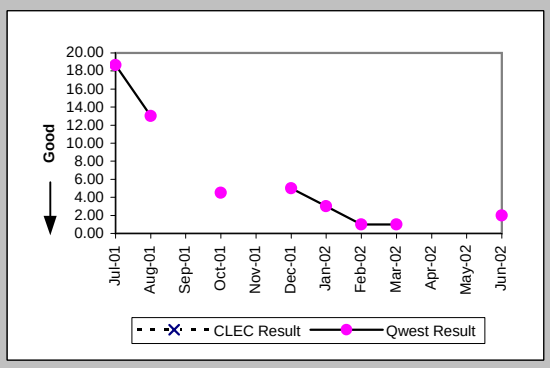
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					227	16	14.19		
Aug-01					119	11	10.82		
Sep-01					38	5	7.60		
Oct-01					80	7	11.43		
Nov-01					79	11	7.18		
Dec-01					89	9	9.89		
Jan-02					68	6	11.33		
Feb-02					86	8	10.75		
Mar-02					101	10	10.10		
Apr-02					69	8	8.62		
May-02					99	9	11.00		
Jun-02					66	7	9.43		



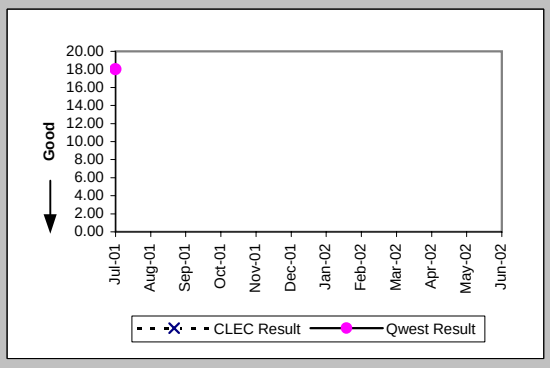
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					56	3	18.67		
Aug-01					13	1	13.00		
Sep-01									
Oct-01					9	2	4.50		
Nov-01									
Dec-01					5	1	5.00		
Jan-02					3	1	3.00		
Feb-02					2	2	1.00		
Mar-02					1	1	1.00		
Apr-02									
May-02									
Jun-02					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

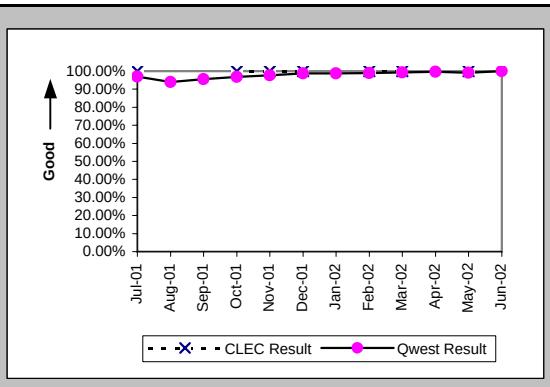
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	1	18.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

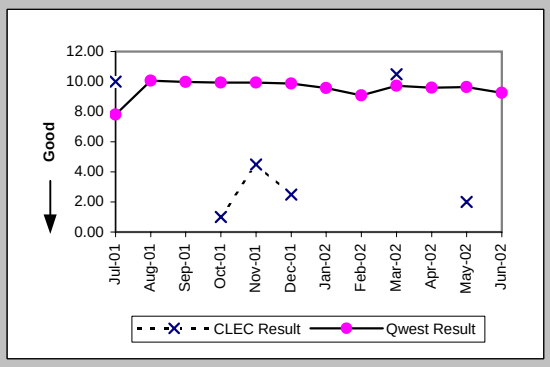
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1402	1446	96.96%	-0.18	-1.11
Aug-01					708	754	93.90%		
Sep-01					546	571	95.62%		
Oct-01	2	2	100.00%	0.00%	966	998	96.79%	-0.26	-1.16
Nov-01	2	2	100.00%	0.00%	833	852	97.77%	-0.21	-1.13
Dec-01	2	2	100.00%	0.00%	1056	1070	98.69%	-0.16	-1.1
Jan-02					965	978	98.67%		
Feb-02	1	1	100.00%	0.00%	903	912	99.01%	-0.1	-1.06
Mar-02	2	2	100.00%	0.00%	873	880	99.20%	-0.13	-1.08
Apr-02					880	883	99.66%		
May-02	3	3	100.00%	0.00%	847	854	99.18%	-0.16	-1.1
Jun-02					848	848	100.00%		



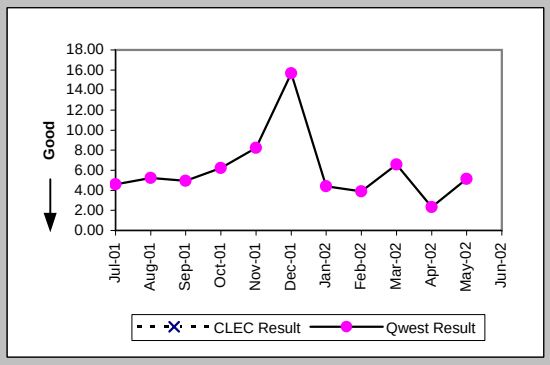
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	1	10.00		7905	1014	7.80	-0.19	-1.12
Aug-01					4743	471	10.07		
Sep-01					3824	383	9.98		
Oct-01	2	2	1.00	1.41	6537	658	9.93	-5.15	-4.13
Nov-01	9	2	4.50	0.71	4877	491	9.93	-2.78	-2.69
Dec-01	5	2	2.50	0.71	4070	412	9.88	-3.11	-2.89
Jan-02					5164	539	9.58		
Feb-02					5964	656	9.09		
Mar-02	21	2	10.50	0.71	5726	589	9.72	2.07	0.26
Apr-02					6058	632	9.59		
May-02	2	1	2.00		5591	580	9.64	-5.33	-4.24
Jun-02					5449	589	9.25		



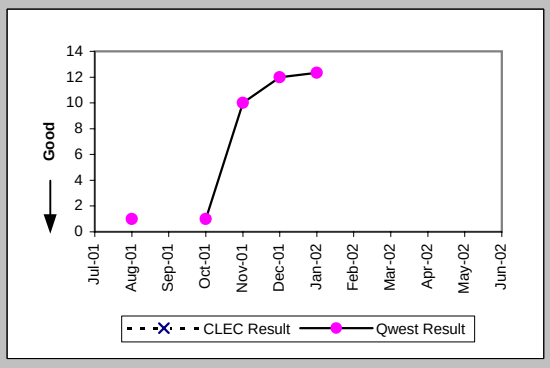
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					212	46	4.61		
Aug-01					235	45	5.22		
Sep-01					129	26	4.96		
Oct-01					205	33	6.21		
Nov-01					148	18	8.22		
Dec-01					141	9	15.67		
Jan-02					44	10	4.40		
Feb-02					35	9	3.89		
Mar-02					46	7	6.57		
Apr-02					7	3	2.33		
May-02					36	7	5.14		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

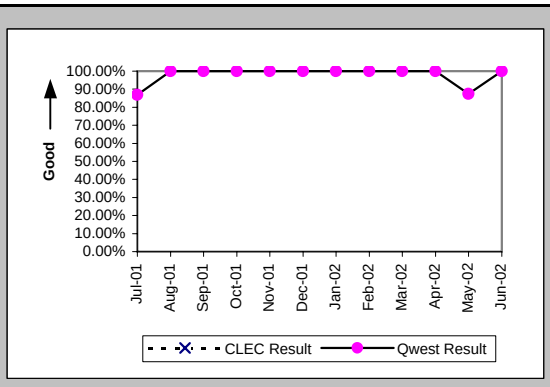
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	1.00		
Sep-01									
Oct-01					1	1	1.00		
Nov-01					10	1	10.00		
Dec-01					60	5	12.00		
Jan-02					37	3	12.33		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

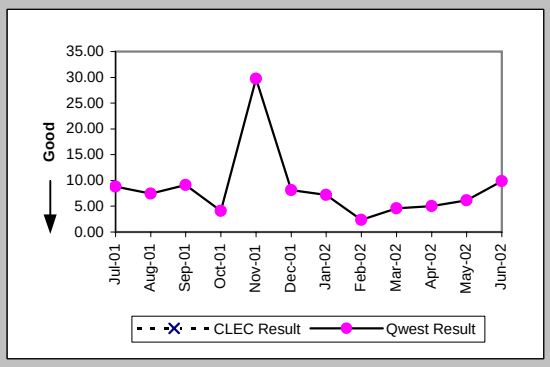
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	23	86.96%		
Aug-01					13	13	100.00%		
Sep-01					8	8	100.00%		
Oct-01					11	11	100.00%		
Nov-01					2	2	100.00%		
Dec-01					7	7	100.00%		
Jan-02					5	5	100.00%		
Feb-02					3	3	100.00%		
Mar-02					6	6	100.00%		
Apr-02					4	4	100.00%		
May-02					7	8	87.50%		
Jun-02					7	7	100.00%		



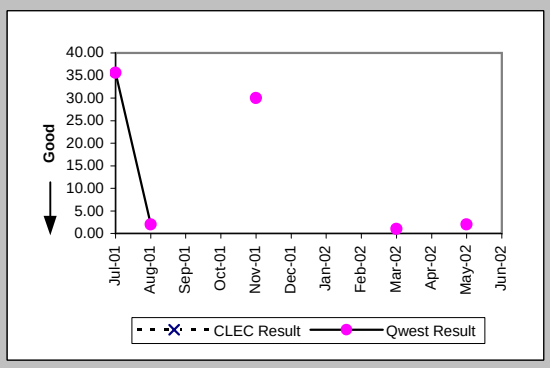
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					221	25	8.84		
Aug-01					104	14	7.43		
Sep-01					73	8	9.12		
Oct-01					45	11	4.09		
Nov-01					119	4	29.75		
Dec-01					65	8	8.12		
Jan-02					36	5	7.20		
Feb-02					7	3	2.33		
Mar-02					32	7	4.57		
Apr-02					20	4	5.00		
May-02					49	8	6.12		
Jun-02					69	7	9.86		



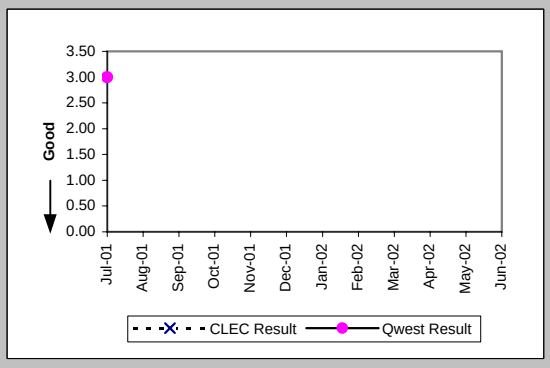
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					249	7	35.57		
Aug-01					2	1	2.00		
Sep-01									
Oct-01									
Nov-01					60	2	30.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	1.00		
Apr-02									
May-02					2	1	2.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

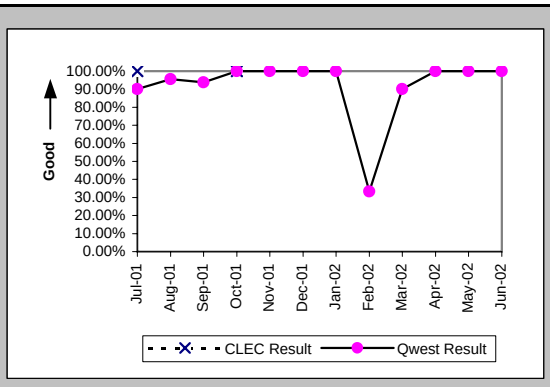
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	1	3.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

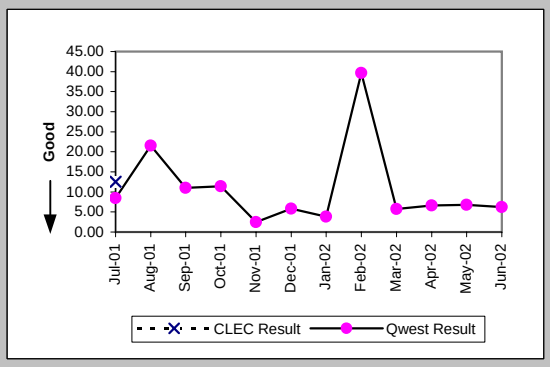
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	18	20	90.00%	-0.45	-1.27
Aug-01					22	23	95.65%		
Sep-01					15	16	93.75%		
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					6	6	100.00%		
Jan-02					6	6	100.00%		
Feb-02					1	3	33.33%		
Mar-02					9	10	90.00%		
Apr-02					8	8	100.00%		
May-02					5	5	100.00%		
Jun-02					5	5	100.00%		



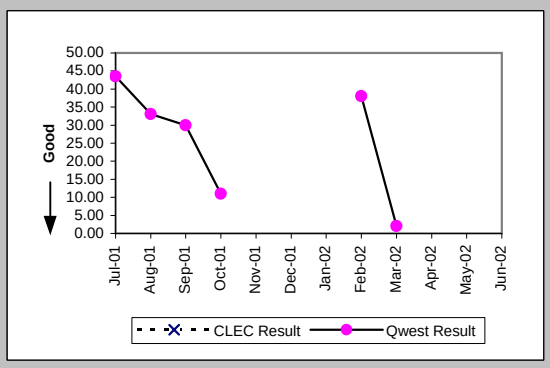
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	2	12.50	2.12	169	20	8.45	1.18	-0.28
Aug-01					798	37	21.57		
Sep-01					187	17	11.00		
Oct-01					80	7	11.43		
Nov-01					5	2	2.50		
Dec-01					41	7	5.86		
Jan-02					23	6	3.83		
Feb-02					119	3	39.67		
Mar-02					52	9	5.78		
Apr-02					53	8	6.62		
May-02					34	5	6.80		
Jun-02					25	4	6.25		



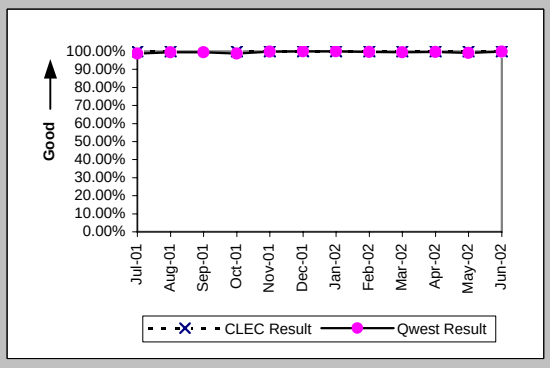
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					87	2	43.50		
Aug-01					496	15	33.07		
Sep-01					60	2	30.00		
Oct-01					22	2	11.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					76	2	38.00		
Mar-02					2	1	2.00		
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

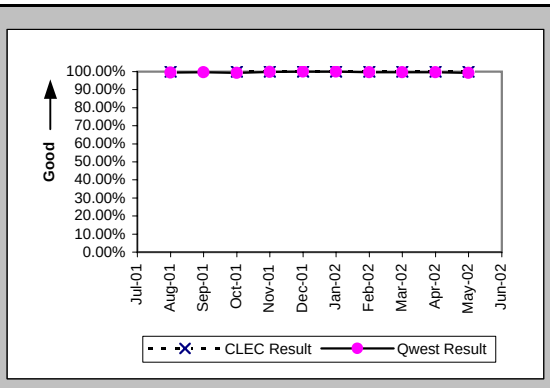
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	1541	1559	98.85%	-0.15	-1.09
Aug-01	2	2	100.00%	0.00%	1288	1296	99.38%	-0.11	-1.07
Sep-01					945	950	99.47%		
Oct-01	2	2	100.00%	0.00%	1157	1172	98.72%	-0.16	-1.1
Nov-01	3	3	100.00%	0.00%	1332	1334	99.85%	-0.07	-1.04
Dec-01	2	2	100.00%	0.00%	1288	1288	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	1279	1280	99.92%	-0.03	-1.02
Feb-02	1	1	100.00%	0.00%	1168	1173	99.57%	-0.07	-1.04
Mar-02	2	2	100.00%	0.00%	1114	1120	99.46%	-0.1	-1.06
Apr-02	1	1	100.00%	0.00%	1094	1098	99.64%	-0.06	-1.04
May-02	2	2	100.00%	0.00%	1059	1068	99.16%	-0.13	-1.08
Jun-02	2	2	100.00%	0.00%	1014	1016	99.80%	-0.06	-1.04



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

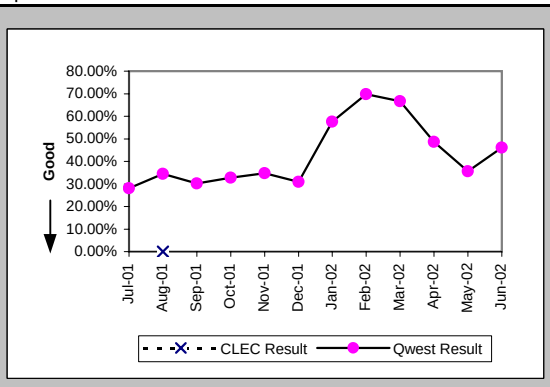
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	1289	1296	99.46%	-0.1	-1.06
Sep-01					947	950	99.68%		
Oct-01	2	2	100.00%	0.00%	1163	1172	99.23%	-0.12	-1.08
Nov-01	3	3	100.00%	0.00%	1332	1334	99.85%	-0.07	-1.04
Dec-01	2	2	100.00%	0.00%	1288	1288	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	1280	1280	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1169	1173	99.66%	-0.06	-1.04
Mar-02	2	2	100.00%	0.00%	1116	1120	99.64%	-0.08	-1.05
Apr-02	1	1	100.00%	0.00%	1094	1098	99.64%	-0.06	-1.04
May-02	2	2	100.00%	0.00%	1061	1068	99.34%	-0.11	-1.07
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

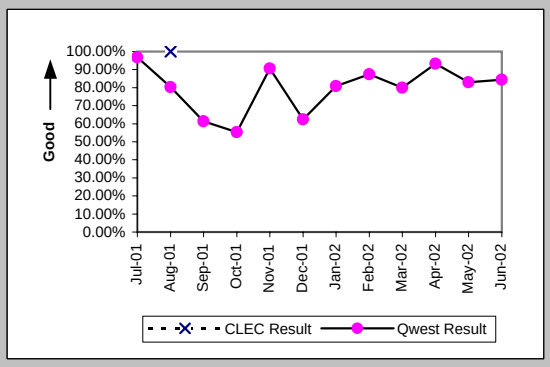
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					58	206	28.16%		
Aug-01	0	1	0.00%	0.00%	116	337	34.42%	-0.72	-1.44
Sep-01					36	119	30.25%		
Oct-01					54	165	32.73%		
Nov-01					40	115	34.78%		
Dec-01					29	94	30.85%		
Jan-02					130	226	57.52%		
Feb-02					136	195	69.74%		
Mar-02					108	162	66.67%		
Apr-02					53	109	48.62%		
May-02					56	157	35.67%		
Jun-02					66	143	46.15%		



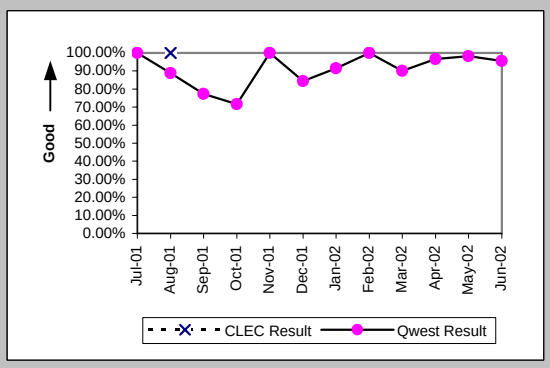
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	63	96.83%		
Aug-01	1	1	100.00%	0.00%	94	117	80.34%	-0.49	-1.3
Sep-01					27	44	61.36%		
Oct-01					31	56	55.36%		
Nov-01					29	32	90.63%		
Dec-01					20	32	62.50%		
Jan-02					38	47	80.85%		
Feb-02					21	24	87.50%		
Mar-02					16	20	80.00%		
Apr-02					28	30	93.33%		
May-02					49	59	83.05%		
Jun-02					38	45	84.44%		



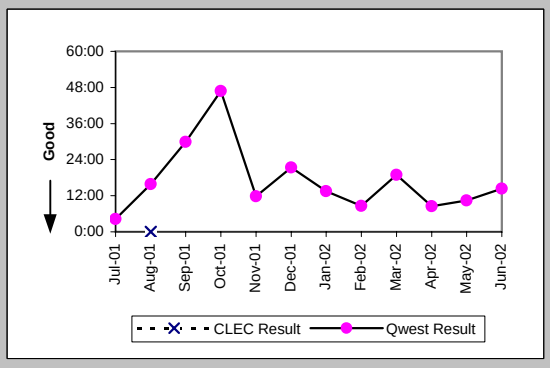
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	63	100.00%		
Aug-01	1	1	100.00%	0.00%	104	117	88.89%	-0.35	-1.21
Sep-01					34	44	77.27%		
Oct-01					43	60	71.67%		
Nov-01					32	32	100.00%		
Dec-01					27	32	84.38%		
Jan-02					43	47	91.49%		
Feb-02					24	24	100.00%		
Mar-02					18	20	90.00%		
Apr-02					29	30	96.67%		
May-02					58	59	98.31%		
Jun-02					43	45	95.56%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

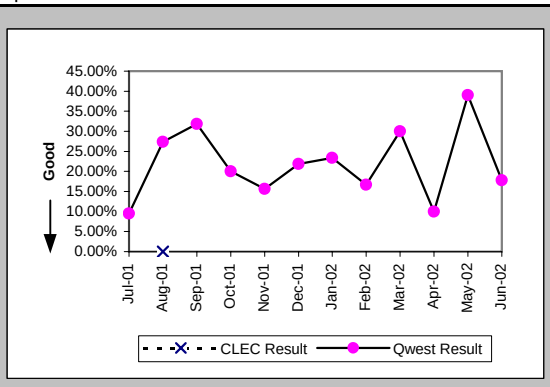
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					270:17	63	4:17		
Aug-01	0:01	1	0:01		1847:55	117	15:48	-0.51	-1.31
Sep-01					1316:23	44	29:55		
Oct-01					2810:21	60	46:50		
Nov-01					378:17	32	11:49		
Dec-01					682:33	32	21:20		
Jan-02					633:34	47	13:29		
Feb-02					208:08	24	8:40		
Mar-02					377:52	20	18:54		
Apr-02					256:15	30	8:32		
May-02					612:38	59	10:23		
Jun-02					644:50	45	14:20		



Checklist #14 - Resale - Qwest DSL Repair

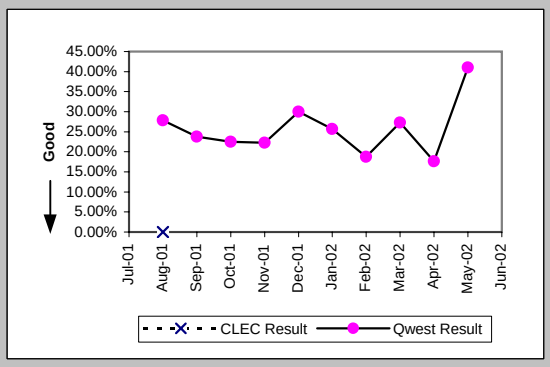
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	63	9.52%		
Aug-01	0	1	0.00%	0.00%	32	117	27.35%	-0.61	-1.37
Sep-01					14	44	31.82%		
Oct-01					12	60	20.00%		
Nov-01					5	32	15.63%		
Dec-01					7	32	21.88%		
Jan-02					11	47	23.40%		
Feb-02					4	24	16.67%		
Mar-02					6	20	30.00%		
Apr-02					3	30	10.00%		
May-02					23	59	38.98%		
Jun-02					8	45	17.78%		



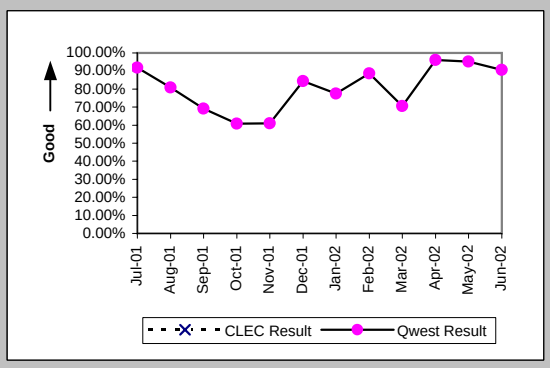
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	22	79	27.85%	-0.62	-1.38
Sep-01					5	21	23.81%		
Oct-01					9	40	22.50%		
Nov-01					4	18	22.22%		
Dec-01					6	20	30.00%		
Jan-02					9	35	25.71%		
Feb-02					3	16	18.75%		
Mar-02					3	11	27.27%		
Apr-02					3	17	17.65%		
May-02					16	39	41.03%		
Jun-02									



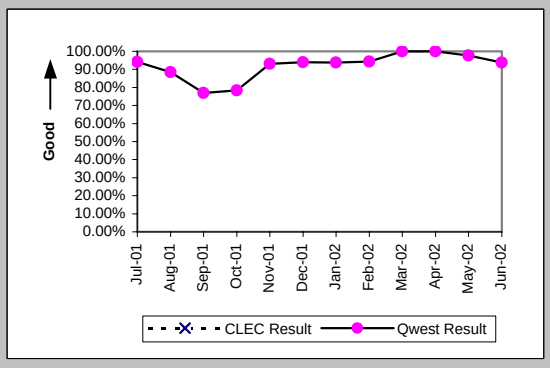
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78	85	91.76%		
Aug-01					84	104	80.77%		
Sep-01					27	39	69.23%		
Oct-01					31	51	60.78%		
Nov-01					25	41	60.98%		
Dec-01					27	32	84.38%		
Jan-02					38	49	77.55%		
Feb-02					31	35	88.57%		
Mar-02					24	34	70.59%		
Apr-02					25	26	96.15%		
May-02					40	42	95.24%		
Jun-02					29	32	90.63%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

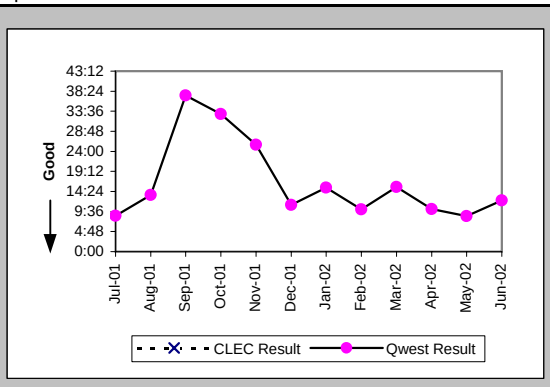
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					80	85	94.12%		
Aug-01					92	104	88.46%		
Sep-01					30	39	76.92%		
Oct-01					40	51	78.43%		
Nov-01					40	43	93.02%		
Dec-01					31	33	93.94%		
Jan-02					46	49	93.88%		
Feb-02					33	35	94.29%		
Mar-02					34	34	100.00%		
Apr-02					26	26	100.00%		
May-02					41	42	97.62%		
Jun-02					30	32	93.75%		



Checklist #14 - Resale - Qwest DSL Repair

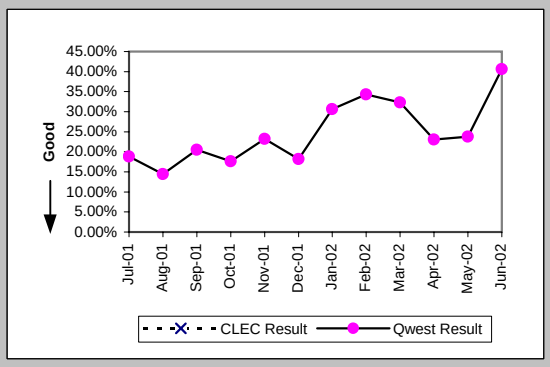
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					729:15	85	8:35		
Aug-01					1410:36	104	13:34		
Sep-01					1458:16	39	37:23		
Oct-01					1679:22	51	32:56		
Nov-01					1100:52	43	25:36		
Dec-01					369:18	33	11:11		
Jan-02					750:01	49	15:18		
Feb-02					354:01	35	10:07		
Mar-02					525:58	34	15:28		
Apr-02					264:18	26	10:10		
May-02					355:49	42	8:28		
Jun-02					391:21	32	12:14		



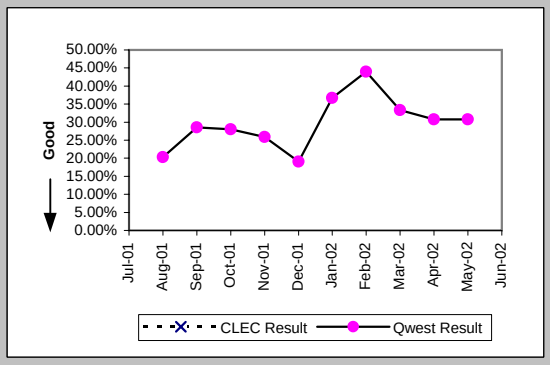
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	85	18.82%		
Aug-01					15	104	14.42%		
Sep-01					8	39	20.51%		
Oct-01					9	51	17.65%		
Nov-01					10	43	23.26%		
Dec-01					6	33	18.18%		
Jan-02					15	49	30.61%		
Feb-02					12	35	34.29%		
Mar-02					11	34	32.35%		
Apr-02					6	26	23.08%		
May-02					10	42	23.81%		
Jun-02					13	32	40.63%		



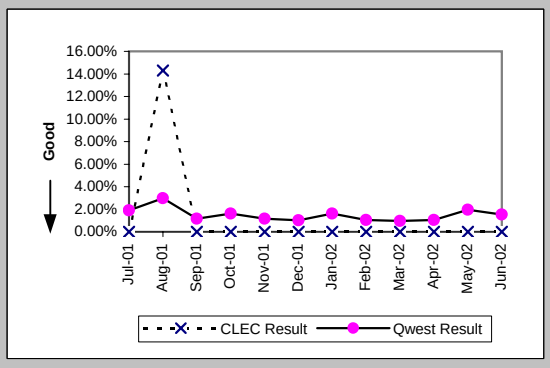
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	64	20.31%		
Sep-01					6	21	28.57%		
Oct-01					7	25	28.00%		
Nov-01					7	27	25.93%		
Dec-01					4	21	19.05%		
Jan-02					11	30	36.67%		
Feb-02					11	25	44.00%		
Mar-02					6	18	33.33%		
Apr-02					4	13	30.77%		
May-02					8	26	30.77%		
Jun-02									



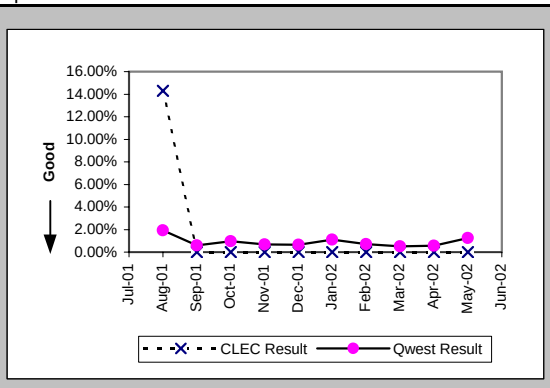
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	7	0.00%	0.00%	148	7797	1.90%	-0.37	-1.22
Aug-01	1	7	14.29%	34.99%	221	7425	2.98%	1.26	-0.23
Sep-01	0	8	0.00%	0.00%	83	7113	1.17%	-0.31	-1.19
Oct-01	0	6	0.00%	0.00%	111	6826	1.63%	-0.31	-1.19
Nov-01	0	6	0.00%	0.00%	75	6513	1.15%	-0.26	-1.16
Dec-01	0	5	0.00%	0.00%	65	6299	1.03%	-0.23	-1.14
Jan-02	0	5	0.00%	0.00%	96	5929	1.62%	-0.29	-1.17
Feb-02	0	5	0.00%	0.00%	59	5695	1.04%	-0.23	-1.14
Mar-02	0	5	0.00%	0.00%	54	5529	0.98%	-0.22	-1.13
Apr-02	0	5	0.00%	0.00%	56	5363	1.04%	-0.23	-1.14
May-02	0	5	0.00%	0.00%	101	5163	1.96%	-0.32	-1.19
Jun-02	0	4	0.00%	0.00%	77	5005	1.54%	-0.25	-1.15



Checklist #14 - Resale - Qwest DSL Repair

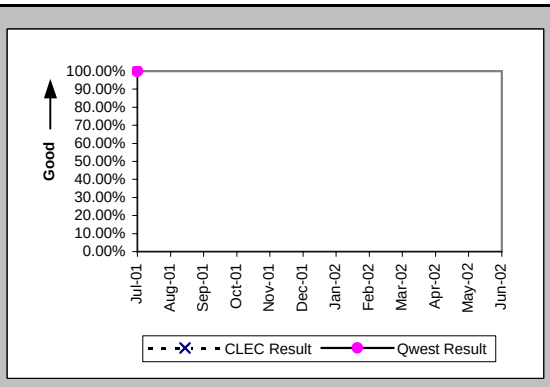
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	7	14.29%	34.99%	143	7425	1.93%	1.5	-0.09
Sep-01	0	8	0.00%	0.00%	42	7113	0.59%	-0.22	-1.13
Oct-01	0	6	0.00%	0.00%	65	6826	0.95%	-0.24	-1.15
Nov-01	0	6	0.00%	0.00%	45	6513	0.69%	-0.2	-1.12
Dec-01	0	5	0.00%	0.00%	41	6299	0.65%	-0.18	-1.11
Jan-02	0	5	0.00%	0.00%	65	5929	1.10%	-0.24	-1.14
Feb-02	0	5	0.00%	0.00%	41	5695	0.72%	-0.19	-1.12
Mar-02	0	5	0.00%	0.00%	29	5529	0.52%	-0.16	-1.1
Apr-02	0	5	0.00%	0.00%	30	5363	0.56%	-0.17	-1.1
May-02	0	5	0.00%	0.00%	65	5163	1.26%	-0.25	-1.15
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

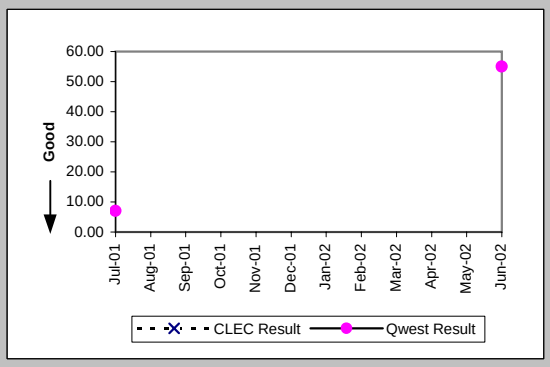
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



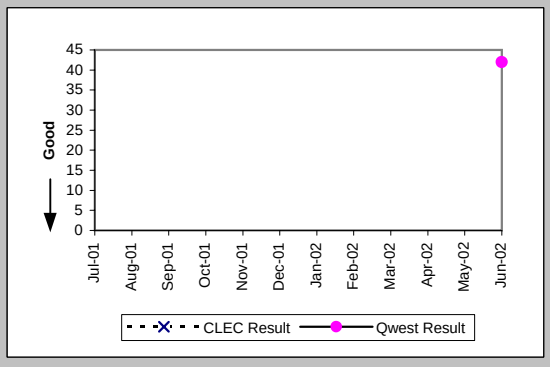
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	1	7.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					55	1	55.00		



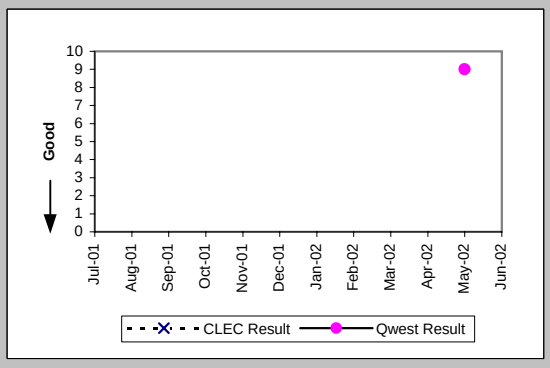
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

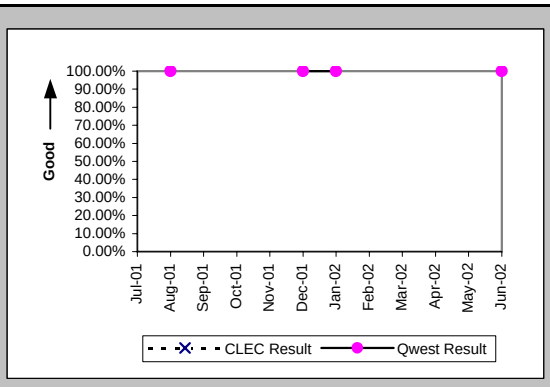
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					18	2	9.00		
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

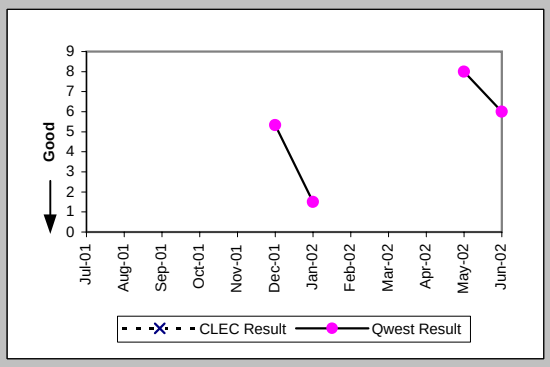
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					5	5	100.00%		



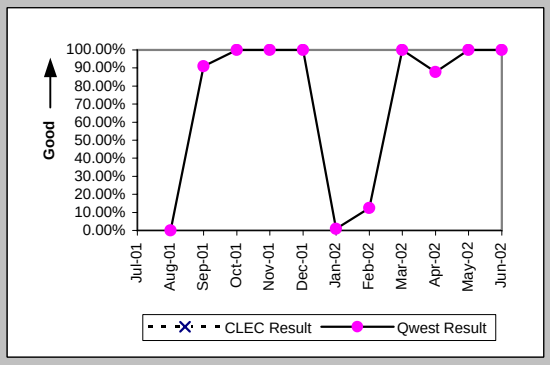
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					16	3	5.33		
Jan-02					6	4	1.50		
Feb-02									
Mar-02									
Apr-02									
May-02					16	2	8.00		
Jun-02					24	4	6.00		



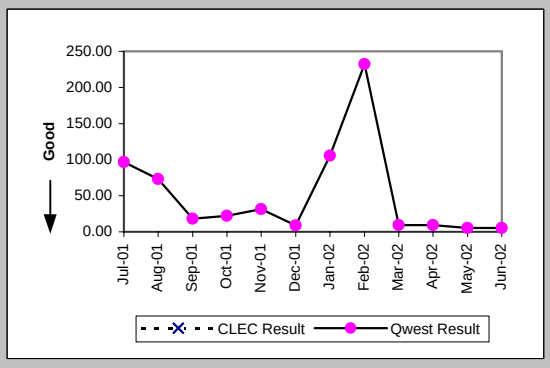
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					10	11	90.91%		
Oct-01					4	4	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	112	0.89%		
Feb-02					1	8	12.50%		
Mar-02					4	4	100.00%		
Apr-02					36	41	87.80%		
May-02					15	15	100.00%		
Jun-02					3	3	100.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

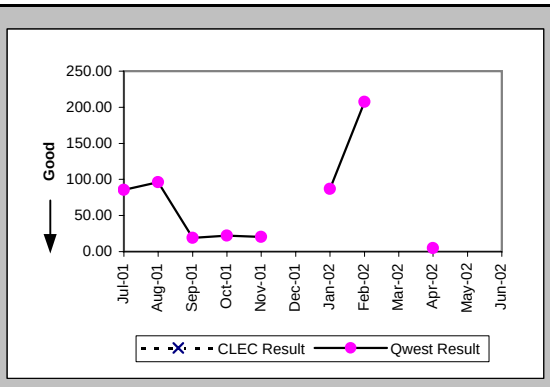
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2226	23	96.78		
Aug-01					512	7	73.14		
Sep-01					288	16	18.00		
Oct-01					176	8	22.00		
Nov-01					664	21	31.62		
Dec-01					9	1	9.00		
Jan-02					12667	120	105.56		
Feb-02					17877	77	232.17		
Mar-02					76	8	9.50		
Apr-02					294	31	9.48		
May-02					82	15	5.47		
Jun-02					26	5	5.20		



Checklist #14 - Resale - Primary ISDN Installation

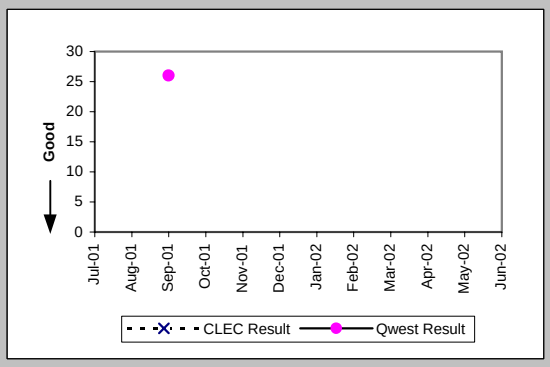
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1627	19	85.63		
Aug-01					384	4	96.00		
Sep-01					304	16	19.00		
Oct-01					22	1	22.00		
Nov-01					410	20	20.50		
Dec-01									
Jan-02					9660	111	87.03		
Feb-02					15550	75	207.33		
Mar-02									
Apr-02					25	5	5.00		
May-02									
Jun-02									



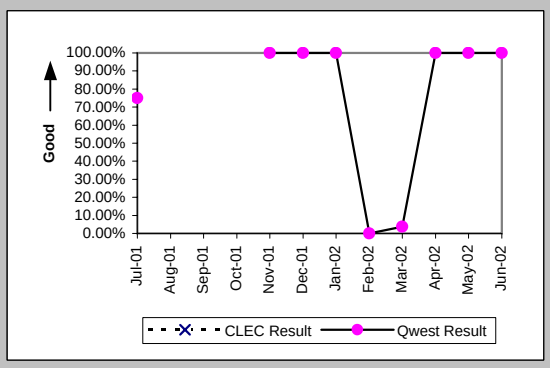
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					26	1	26.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



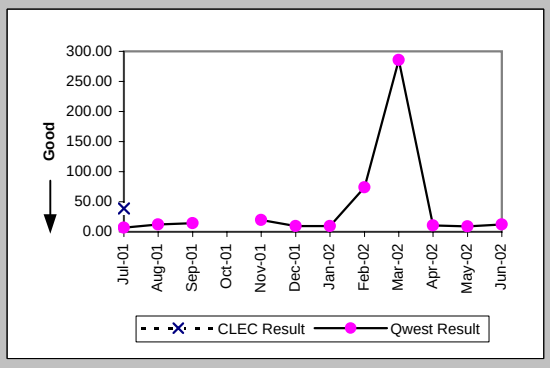
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					5	5	100.00%		
Feb-02					0	24	0.00%		
Mar-02					1	27	3.70%		
Apr-02					1	1	100.00%		
May-02					2	2	100.00%		
Jun-02					6	6	100.00%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

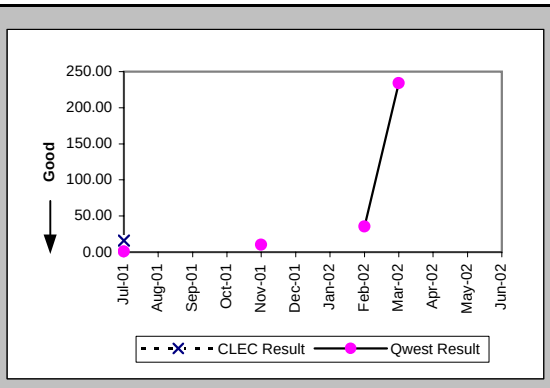
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	39	1	39.00		42	6	7.00	3.72	1.26
Aug-01					24	2	12.00		
Sep-01					43	3	14.33		
Oct-01									
Nov-01					158	8	19.75		
Dec-01					48	5	9.60		
Jan-02					88	9	9.78		
Feb-02					1922	26	73.92		
Mar-02					7138	25	285.52		
Apr-02					42	4	10.50		
May-02					27	3	9.00		
Jun-02					120	10	12.00		



Checklist #14 - Resale - Primary ISDN Installation

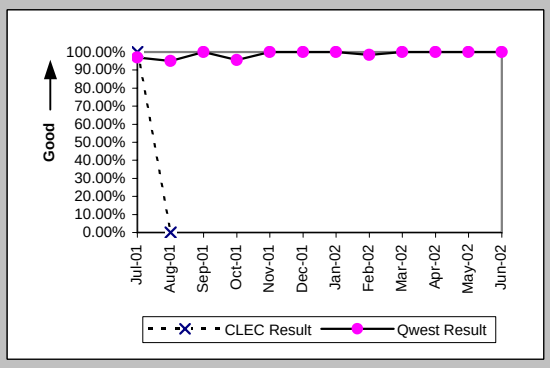
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	1	16.00		1	1	1.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					60	6	10.00		
Dec-01									
Jan-02									
Feb-02					927	26	35.65		
Mar-02					6086	26	234.08		
Apr-02									
May-02									
Jun-02									



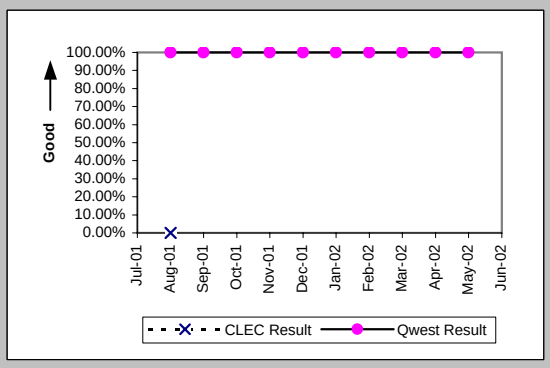
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	66	68	97.06%	-0.3	-1.18
Aug-01	0	1	0.00%	0.00%	19	20	95.00%	1.75	0.06
Sep-01					21	21	100.00%		
Oct-01					22	23	95.65%		
Nov-01					22	22	100.00%		
Dec-01					19	19	100.00%		
Jan-02					72	72	100.00%		
Feb-02					117	119	98.32%		
Mar-02					73	73	100.00%		
Apr-02					46	46	100.00%		
May-02					37	37	100.00%		
Jun-02					23	23	100.00%		



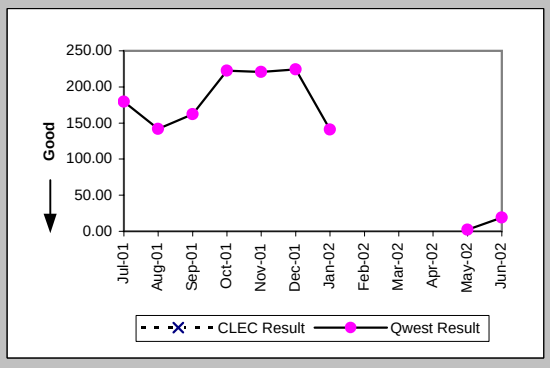
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	20	20	100.00%	N/A	0.28
Sep-01					21	21	100.00%		
Oct-01					23	23	100.00%		
Nov-01					22	22	100.00%		
Dec-01					19	19	100.00%		
Jan-02					72	72	100.00%		
Feb-02					119	119	100.00%		
Mar-02					73	73	100.00%		
Apr-02					46	46	100.00%		
May-02					37	37	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

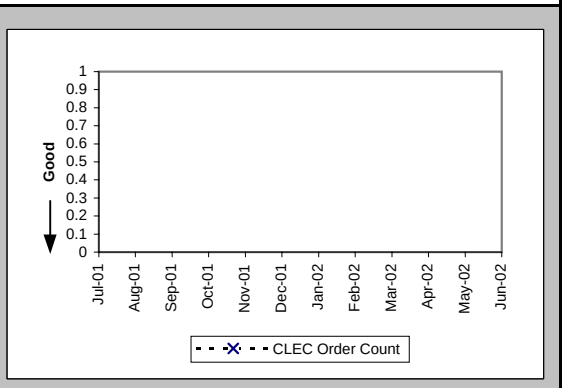
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5379	30	179.30		
Aug-01					6108	43	142.05		
Sep-01					6498	40	162.45		
Oct-01					23369	105	222.56		
Nov-01					25613	116	220.80		
Dec-01					5607	25	224.28		
Jan-02					6901	49	140.84		
Feb-02									
Mar-02									
Apr-02									
May-02					7	3	2.33		
Jun-02					77	4	19.25		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

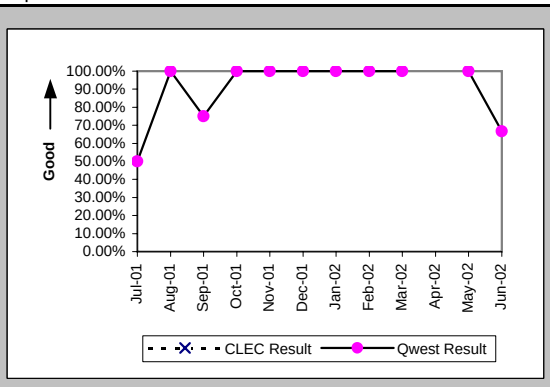
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

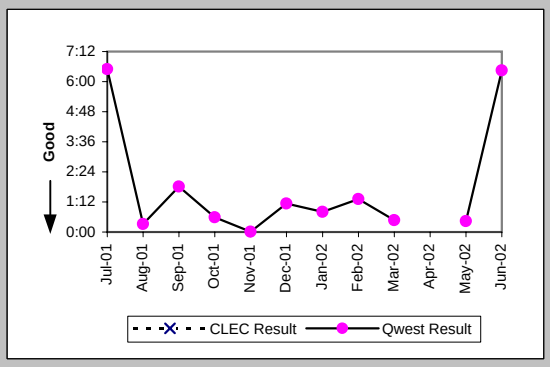
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					1	1	100.00%		
Sep-01					3	4	75.00%		
Oct-01					4	4	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02					1	1	100.00%		
Jun-02					2	3	66.67%		



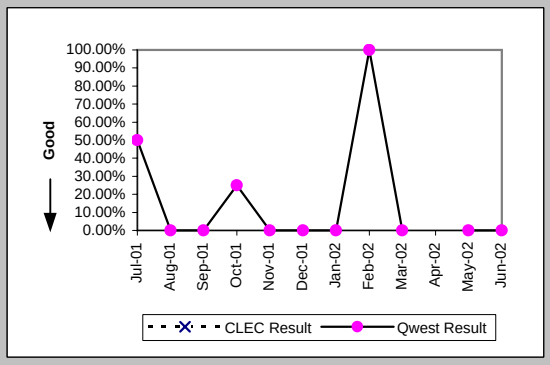
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12:59	2	6:30		
Aug-01					0:19	1	0:19		
Sep-01					7:14	4	1:49		
Oct-01					2:20	4	0:35		
Nov-01					0:01	1	0:01		
Dec-01					2:15	2	1:08		
Jan-02					0:48	1	0:48		
Feb-02					1:19	1	1:19		
Mar-02					0:57	2	0:28		
Apr-02									
May-02					0:26	1	0:26		
Jun-02					19:20	3	6:27		



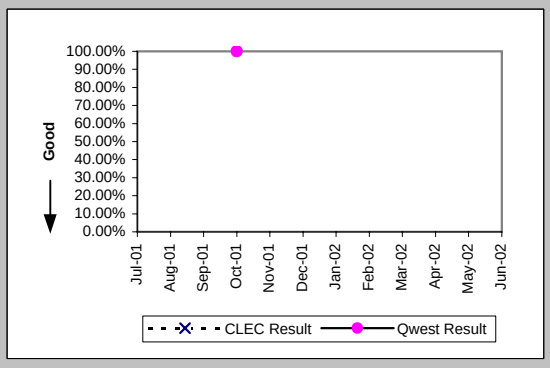
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					0	1	0.00%		
Sep-01					0	4	0.00%		
Oct-01					1	4	25.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02					1	1	100.00%		
Mar-02					0	2	0.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

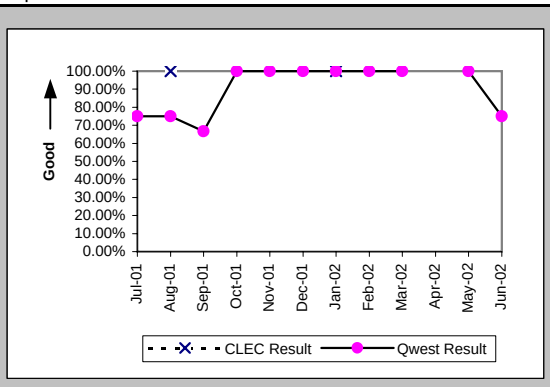
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

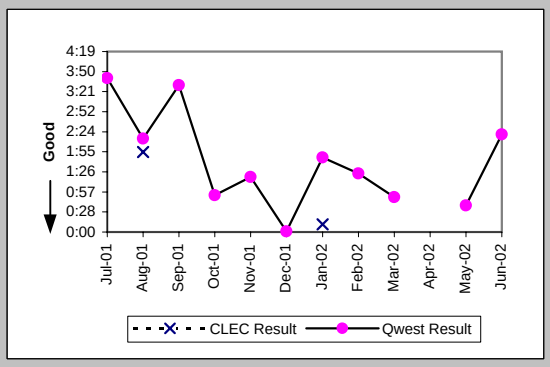
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Sep-01					2	3	66.67%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02					5	5	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					6	6	100.00%		
Jun-02					3	4	75.00%		



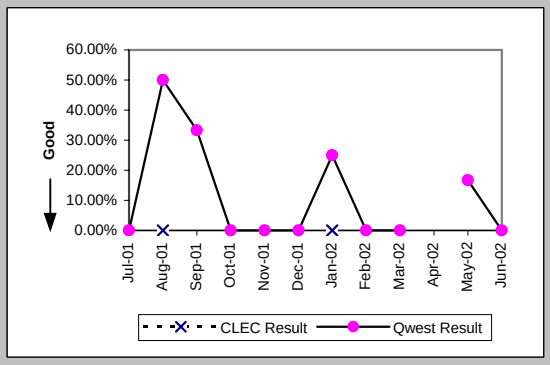
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14:43	4	3:41		
Aug-01	3:50	2	1:55	0:17	8:54	4	2:14	-0.16	-1.1
Sep-01					10:32	3	3:31		
Oct-01					1:47	2	0:53		
Nov-01					1:19	1	1:19		
Dec-01					0:01	1	0:01		
Jan-02	0:11	1	0:11		7:07	4	1:47	-0.94	-1.57
Feb-02					7:01	5	1:24		
Mar-02					0:50	1	0:50		
Apr-02									
May-02					3:46	6	0:38		
Jun-02					9:19	4	2:20		



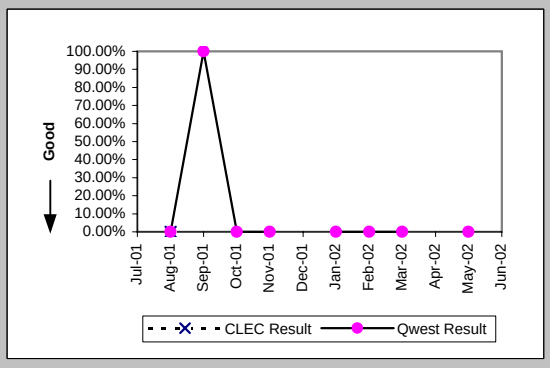
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	4	0.00%		
Aug-01	0	2	0.00%	0.00%	2	4	50.00%	-1.15	-1.7
Sep-01					1	3	33.33%		
Oct-01					0	2	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Feb-02					0	5	0.00%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					1	6	16.67%		
Jun-02					0	4	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

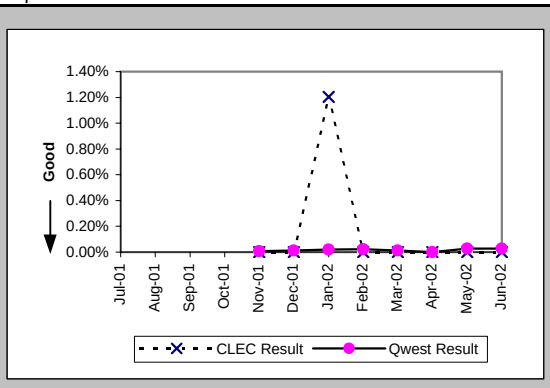
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					1	1	100.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	2	0.00%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

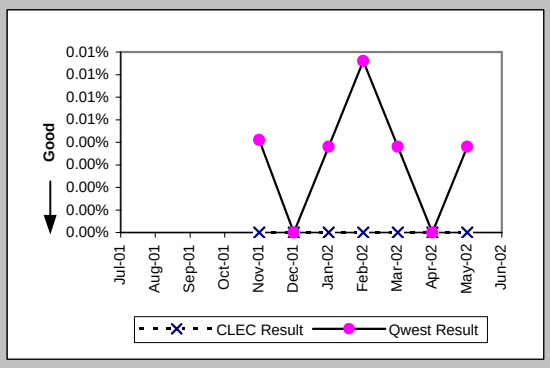
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	2338	0.00%	0.00%	2	24150	0.01%	-0.42	-1.26
Dec-01	0	83	0.00%	0.00%	3	24172	0.01%	-0.1	-1.06
Jan-02	1	83	1.20%	10.91%	5	26212	0.02%	2.39	0.45
Feb-02	0	59	0.00%	0.00%	6	26392	0.02%	-0.12	-1.07
Mar-02	0	59	0.00%	0.00%	3	26468	0.01%	-0.08	-1.05
Apr-02	0	59	0.00%	0.00%	0	26485	0.00%	N/A	N/A
May-02	0	59	0.00%	0.00%	7	26412	0.03%	-0.12	-1.08
Jun-02	0	59	0.00%	0.00%	7	26531	0.03%	-0.12	-1.08



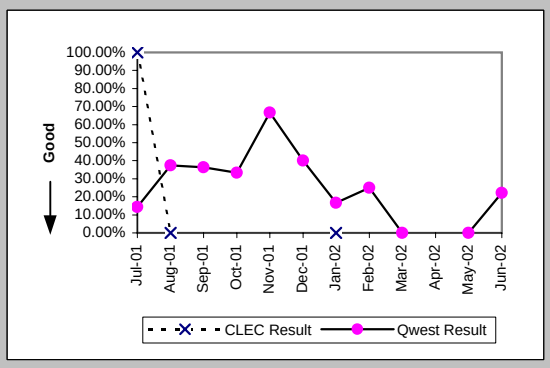
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	2338	0.00%	0.00%	1	24150	0.00%	-0.3	-1.18
Dec-01	0	83	0.00%	0.00%	0	24172	0.00%	N/A	N/A
Jan-02	0	83	0.00%	0.00%	1	26212	0.00%	-0.06	-1.03
Feb-02	0	59	0.00%	0.00%	2	26392	0.01%	-0.07	-1.04
Mar-02	0	59	0.00%	0.00%	1	26468	0.00%	-0.05	-1.03
Apr-02	0	59	0.00%	0.00%	0	26485	0.00%	N/A	N/A
May-02	0	59	0.00%	0.00%	1	26412	0.00%	-0.05	-1.03
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

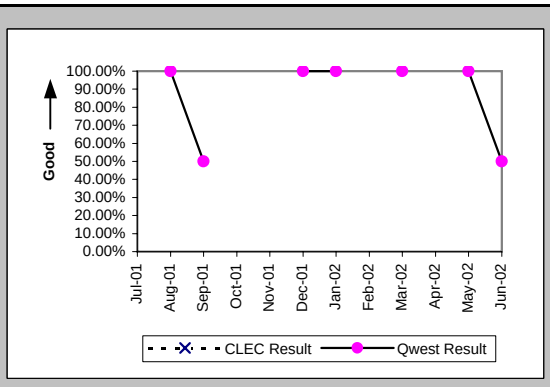
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1	7	14.29%	1.22	-0.26
Aug-01	0	2	0.00%	0.00%	3	8	37.50%	-0.98	-1.6
Sep-01					4	11	36.36%		
Oct-01					3	9	33.33%		
Nov-01					4	6	66.67%		
Dec-01					2	5	40.00%		
Jan-02	0	1	0.00%	0.00%	1	6	16.67%	-0.41	-1.25
Feb-02					2	8	25.00%		
Mar-02					0	3	0.00%		
Apr-02									
May-02					0	7	0.00%		
Jun-02					2	9	22.22%		



Checklist #14 - Resale - DS0 Installation

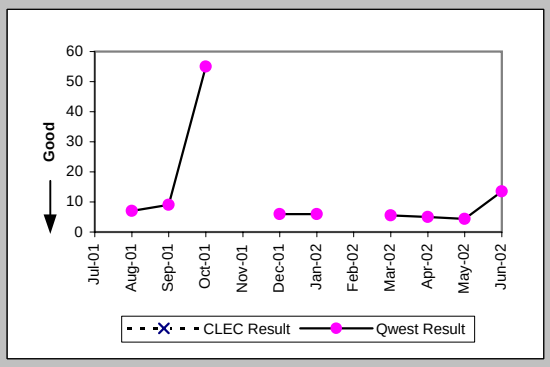
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					2	2	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					1	2	50.00%		



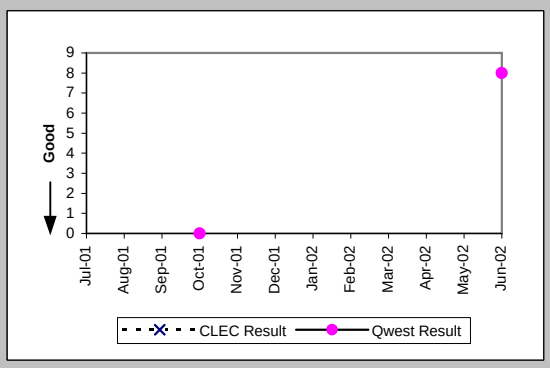
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	2	7.00		
Sep-01					18	2	9.00		
Oct-01					55	1	55.00		
Nov-01									
Dec-01					6	1	6.00		
Jan-02					6	1	6.00		
Feb-02									
Mar-02					22	4	5.50		
Apr-02					5	1	5.00		
May-02					13	3	4.33		
Jun-02					27	2	13.50		



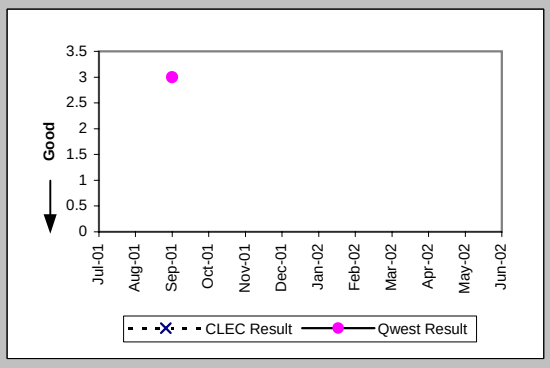
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	1	0.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					8	1	8.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

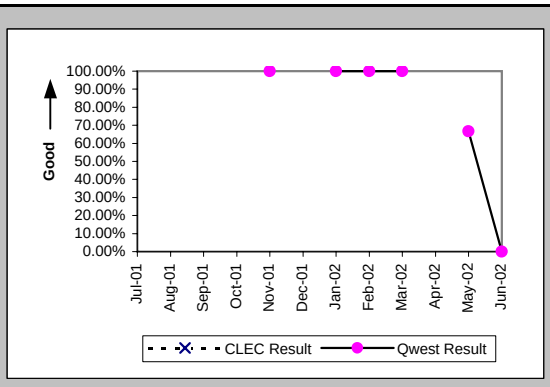
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					3	1	3.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

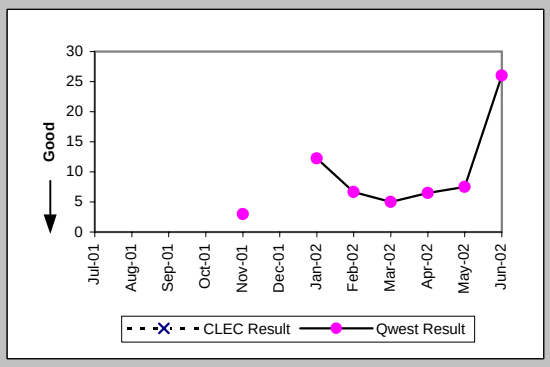
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02					2	3	66.67%		
Jun-02					0	1	0.00%		



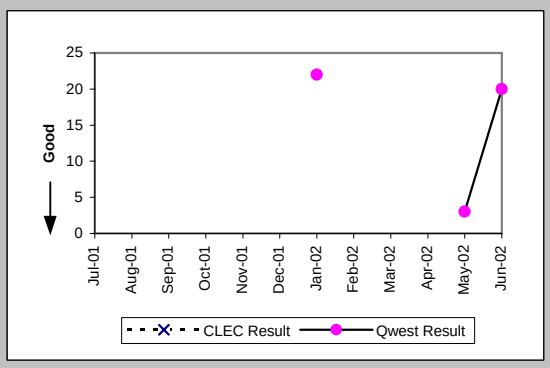
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02					49	4	12.25		
Feb-02					20	3	6.67		
Mar-02					10	2	5.00		
Apr-02					13	2	6.50		
May-02					30	4	7.50		
Jun-02					26	1	26.00		



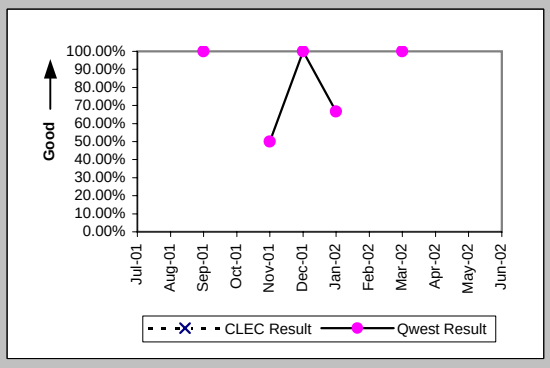
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					22	1	22.00		
Feb-02									
Mar-02									
Apr-02									
May-02					3	1	3.00		
Jun-02					20	1	20.00		



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

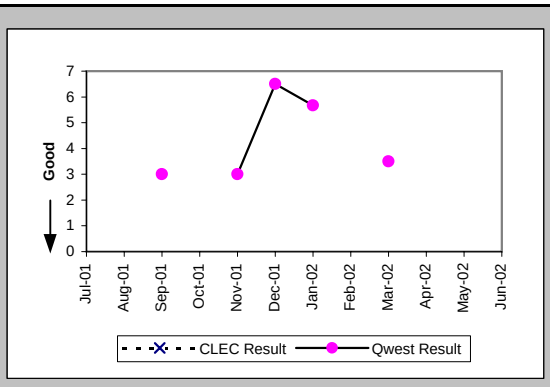
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01					1	2	50.00%		
Dec-01					1	1	100.00%		
Jan-02					4	6	66.67%		
Feb-02									
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

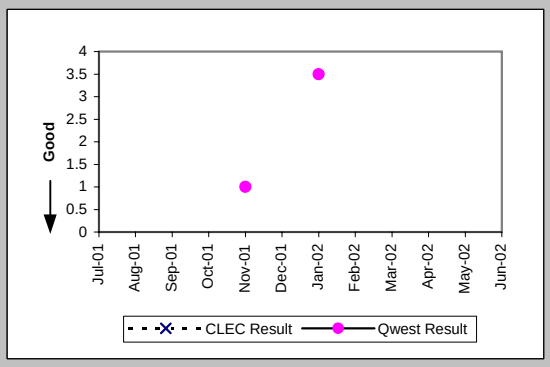
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					3	1	3.00		
Oct-01									
Nov-01					3	1	3.00		
Dec-01					13	2	6.50		
Jan-02					34	6	5.67		
Feb-02									
Mar-02					7	2	3.50		
Apr-02									
May-02									
Jun-02									



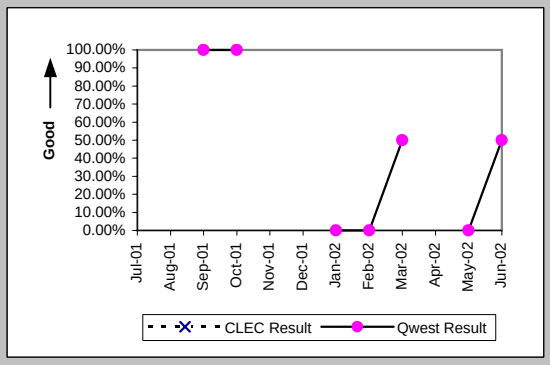
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01									
Jan-02					7	2	3.50		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



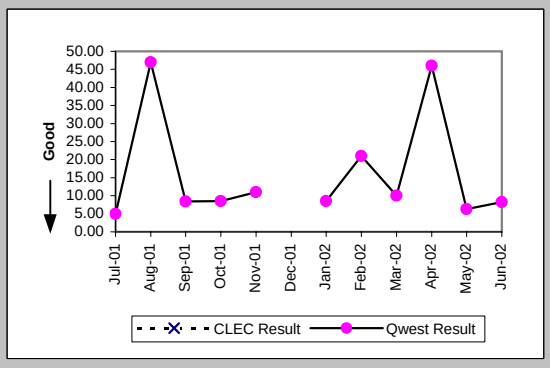
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02					1	2	50.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02					2	4	50.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

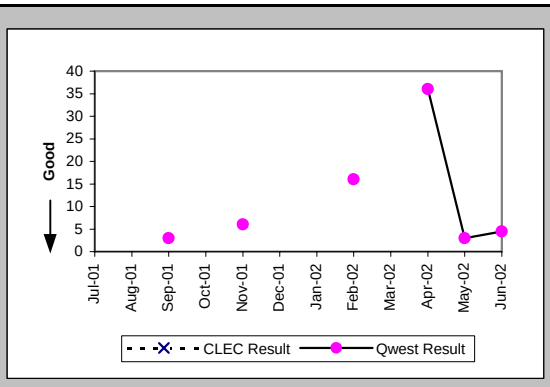
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					47	1	47.00		
Sep-01					42	5	8.40		
Oct-01					17	2	8.50		
Nov-01					11	1	11.00		
Dec-01									
Jan-02					17	2	8.50		
Feb-02					21	1	21.00		
Mar-02					40	4	10.00		
Apr-02					92	2	46.00		
May-02					19	3	6.33		
Jun-02					33	4	8.25		



Checklist #14 - Resale - DS0 Installation

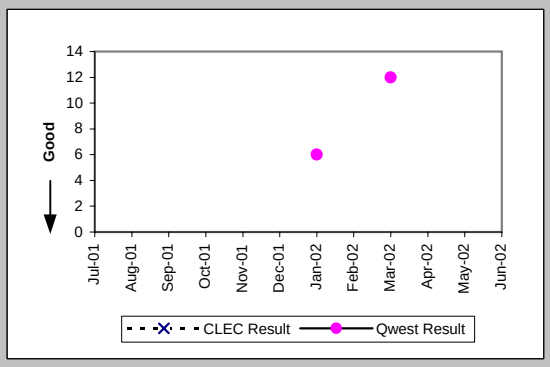
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					3	1	3.00		
Oct-01									
Nov-01					6	1	6.00		
Dec-01									
Jan-02									
Feb-02					16	1	16.00		
Mar-02									
Apr-02					72	2	36.00		
May-02					6	2	3.00		
Jun-02					9	2	4.50		



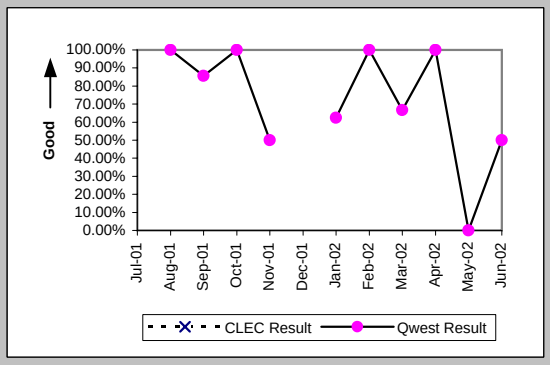
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					6	1	6.00		
Feb-02									
Mar-02					12	1	12.00		
Apr-02									
May-02									
Jun-02									



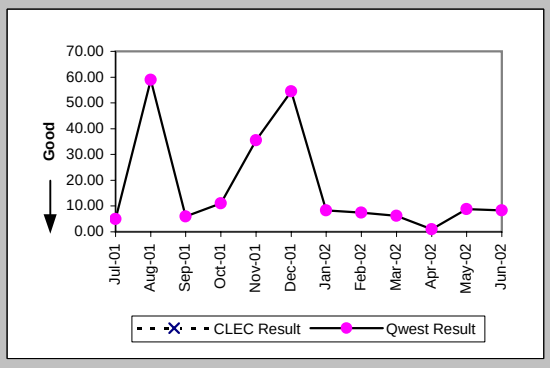
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	2	100.00%		
Sep-01					6	7	85.71%		
Oct-01					1	1	100.00%		
Nov-01					1	2	50.00%		
Dec-01									
Jan-02					5	8	62.50%		
Feb-02					1	1	100.00%		
Mar-02					2	3	66.67%		
Apr-02					1	1	100.00%		
May-02					0	2	0.00%		
Jun-02					2	4	50.00%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

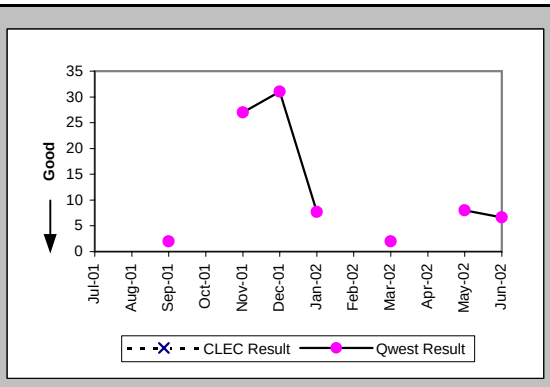
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					118	2	59.00		
Sep-01					54	9	6.00		
Oct-01					11	1	11.00		
Nov-01					71	2	35.50		
Dec-01					109	2	54.50		
Jan-02					58	7	8.29		
Feb-02					15	2	7.50		
Mar-02					25	4	6.25		
Apr-02					1	1	1.00		
May-02					44	5	8.80		
Jun-02					25	3	8.33		



Checklist #14 - Resale - DS0 Installation

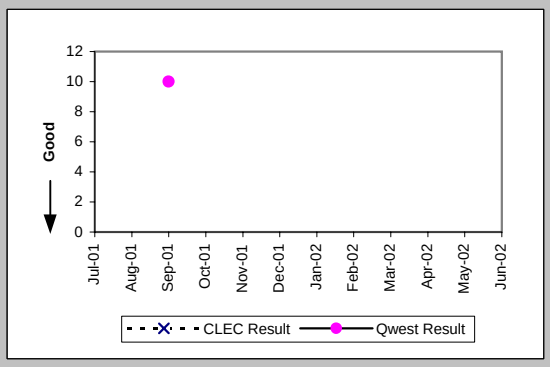
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					2	1	2.00		
Oct-01									
Nov-01					27	1	27.00		
Dec-01					62	2	31.00		
Jan-02					23	3	7.67		
Feb-02									
Mar-02					2	1	2.00		
Apr-02									
May-02					16	2	8.00		
Jun-02					20	3	6.67		



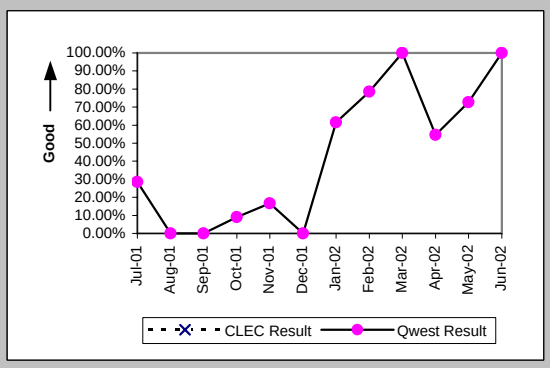
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					10	1	10.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



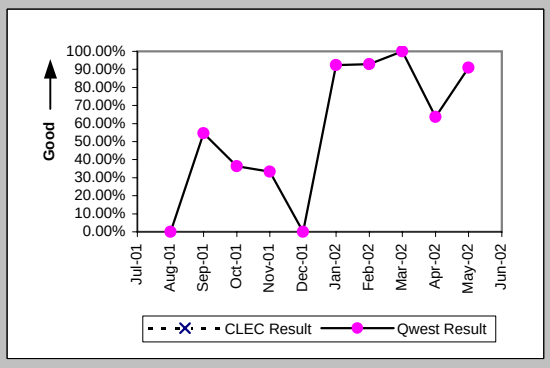
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	7	28.57%		
Aug-01					0	4	0.00%		
Sep-01					0	11	0.00%		
Oct-01					1	11	9.09%		
Nov-01					1	6	16.67%		
Dec-01					0	6	0.00%		
Jan-02					8	13	61.54%		
Feb-02					11	14	78.57%		
Mar-02					11	11	100.00%		
Apr-02					6	11	54.55%		
May-02					8	11	72.73%		
Jun-02					16	16	100.00%		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

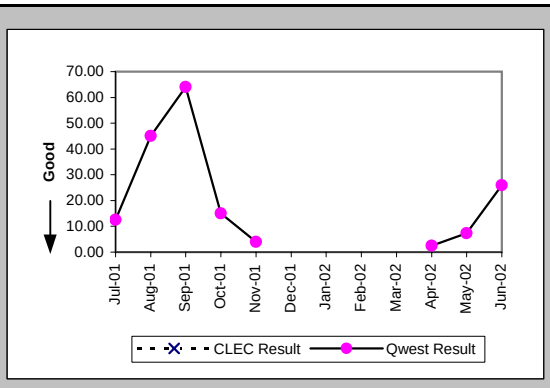
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	4	0.00%		
Sep-01					6	11	54.55%		
Oct-01					4	11	36.36%		
Nov-01					2	6	33.33%		
Dec-01					0	6	0.00%		
Jan-02					12	13	92.31%		
Feb-02					13	14	92.86%		
Mar-02					11	11	100.00%		
Apr-02					7	11	63.64%		
May-02					10	11	90.91%		
Jun-02									



Checklist #14 - Resale - DS0 Installation

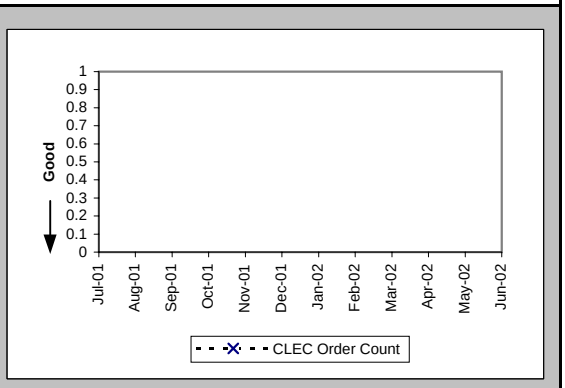
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	2	12.50		
Aug-01					45	1	45.00		
Sep-01					64	1	64.00		
Oct-01					15	1	15.00		
Nov-01					4	1	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					5	2	2.50		
May-02					22	3	7.33		
Jun-02					52	2	26.00		



Checklist #14 - Resale - DS0 Installation

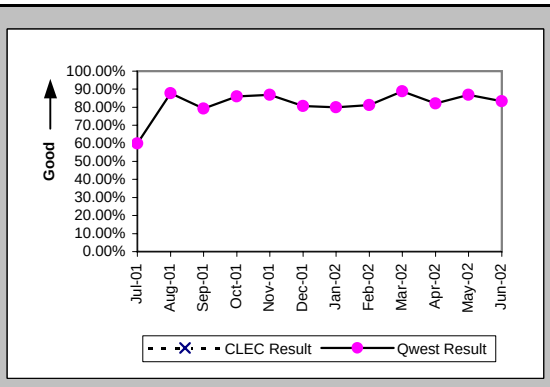
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

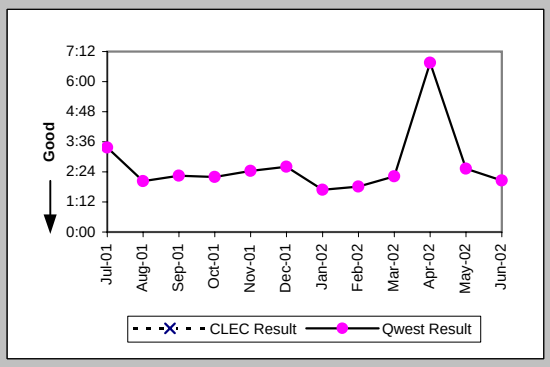
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	40	60.00%		
Aug-01					36	41	87.80%		
Sep-01					23	29	79.31%		
Oct-01					55	64	85.94%		
Nov-01					40	46	86.96%		
Dec-01					25	31	80.65%		
Jan-02					16	20	80.00%		
Feb-02					13	16	81.25%		
Mar-02					16	18	88.89%		
Apr-02					23	28	82.14%		
May-02					20	23	86.96%		
Jun-02					15	18	83.33%		



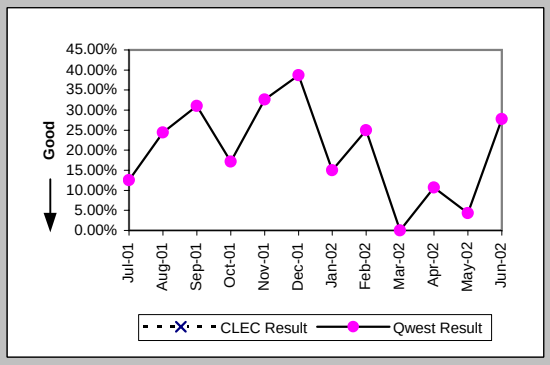
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					134:40	40	3:22		
Aug-01					83:08	41	2:02		
Sep-01					65:20	29	2:15		
Oct-01					140:27	64	2:12		
Nov-01					111:57	46	2:26		
Dec-01					80:30	31	2:36		
Jan-02					33:37	20	1:41		
Feb-02					29:00	16	1:49		
Mar-02					39:48	18	2:13		
Apr-02					189:11	28	6:45		
May-02					58:24	23	2:32		
Jun-02					36:51	18	2:03		



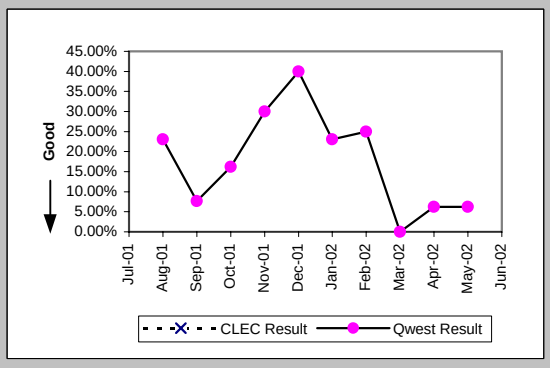
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	40	12.50%		
Aug-01					10	41	24.39%		
Sep-01					9	29	31.03%		
Oct-01					11	64	17.19%		
Nov-01					15	46	32.61%		
Dec-01					12	31	38.71%		
Jan-02					3	20	15.00%		
Feb-02					4	16	25.00%		
Mar-02					0	18	0.00%		
Apr-02					3	28	10.71%		
May-02					1	23	4.35%		
Jun-02					5	18	27.78%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

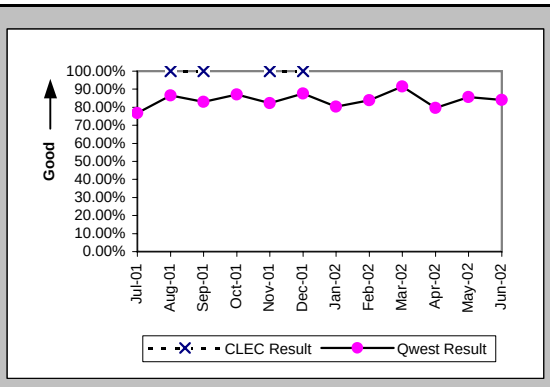
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					6	26	23.08%		
Sep-01					1	13	7.69%		
Oct-01					6	37	16.22%		
Nov-01					9	30	30.00%		
Dec-01					10	25	40.00%		
Jan-02					3	13	23.08%		
Feb-02					2	8	25.00%		
Mar-02					0	13	0.00%		
Apr-02					1	16	6.25%		
May-02					1	16	6.25%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

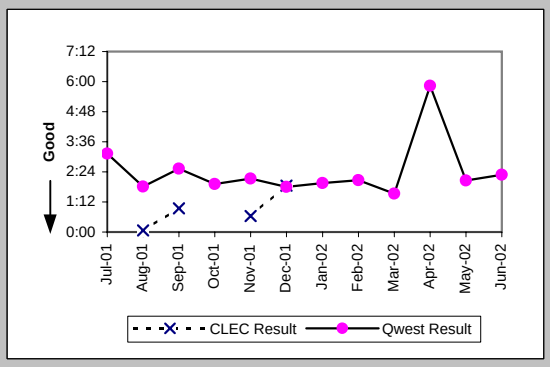
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					99	129	76.74%		
Aug-01	2	2	100.00%	0.00%	103	119	86.55%	-0.55	-1.34
Sep-01	1	1	100.00%	0.00%	78	94	82.98%	-0.45	-1.27
Oct-01					101	116	87.07%		
Nov-01	1	1	100.00%	0.00%	56	68	82.35%	-0.46	-1.28
Dec-01	1	1	100.00%	0.00%	64	73	87.67%	-0.37	-1.23
Jan-02					65	81	80.25%		
Feb-02					57	68	83.82%		
Mar-02					54	59	91.53%		
Apr-02					90	113	79.65%		
May-02					107	125	85.60%		
Jun-02					90	107	84.11%		



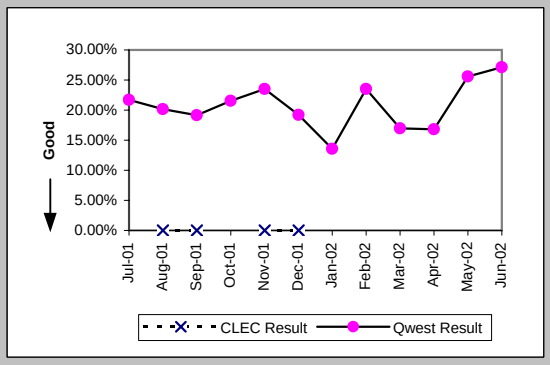
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					403:08	129	3:08		
Aug-01	0:09	2	0:04	0:02	217:08	119	1:49	-0.81	-1.49
Sep-01	0:57	1	0:57		238:07	94	2:32	-0.32	-1.2
Oct-01					223:02	116	1:55		
Nov-01	0:38	1	0:38		145:27	68	2:08	-0.62	-1.38
Dec-01	1:51	1	1:51		130:50	73	1:48	0.49	-0.7
Jan-02					157:41	81	1:57		
Feb-02					140:53	68	2:04		
Mar-02					90:47	59	1:32		
Apr-02					659:26	113	5:50		
May-02					256:55	125	2:03		
Jun-02					244:56	107	2:17		



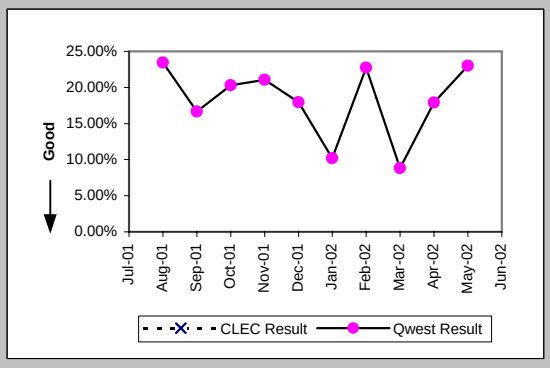
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	129	21.71%		
Aug-01	0	2	0.00%	0.00%	24	119	20.17%	-0.7	-1.43
Sep-01	0	1	0.00%	0.00%	18	94	19.15%	-0.48	-1.29
Oct-01					25	116	21.55%		
Nov-01	0	1	0.00%	0.00%	16	68	23.53%	-0.55	-1.33
Dec-01	0	1	0.00%	0.00%	14	73	19.18%	-0.48	-1.29
Jan-02					11	81	13.58%		
Feb-02					16	68	23.53%		
Mar-02					10	59	16.95%		
Apr-02					19	113	16.81%		
May-02					32	125	25.60%		
Jun-02					29	107	27.10%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

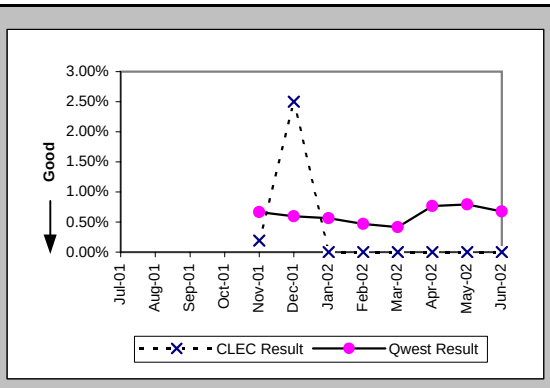
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	64	23.44%		
Sep-01					9	54	16.67%		
Oct-01					14	69	20.29%		
Nov-01					8	38	21.05%		
Dec-01					7	39	17.95%		
Jan-02					5	49	10.20%		
Feb-02					10	44	22.73%		
Mar-02					3	34	8.82%		
Apr-02					12	67	17.91%		
May-02					23	100	23.00%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

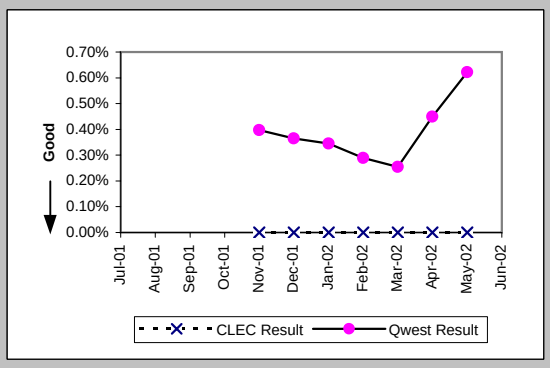
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	518	0.19%	4.39%	114	17137	0.67%	-1.3	-1.79
Dec-01	1	40	2.50%	15.61%	104	17522	0.59%	1.19	-0.28
Jan-02	0	40	0.00%	0.00%	101	17960	0.56%	-0.48	-1.29
Feb-02	0	40	0.00%	0.00%	84	18003	0.47%	-0.43	-1.26
Mar-02	0	40	0.00%	0.00%	77	18495	0.42%	-0.41	-1.25
Apr-02	0	28	0.00%	0.00%	141	18465	0.76%	-0.46	-1.28
May-02	0	28	0.00%	0.00%	148	18670	0.79%	-0.47	-1.29
Jun-02	0	28	0.00%	0.00%	125	18577	0.67%	-0.44	-1.26



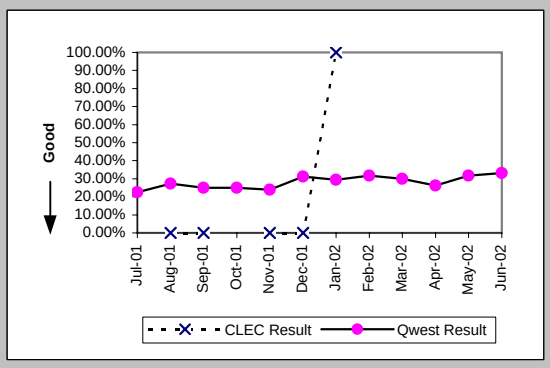
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	518	0.00%	0.00%	68	17137	0.40%	-1.42	-1.86
Dec-01	0	40	0.00%	0.00%	64	17522	0.37%	-0.38	-1.23
Jan-02	0	40	0.00%	0.00%	62	17960	0.35%	-0.37	-1.23
Feb-02	0	40	0.00%	0.00%	52	18003	0.29%	-0.34	-1.21
Mar-02	0	40	0.00%	0.00%	47	18495	0.25%	-0.32	-1.19
Apr-02	0	28	0.00%	0.00%	83	18465	0.45%	-0.36	-1.22
May-02	0	28	0.00%	0.00%	116	18670	0.62%	-0.42	-1.25
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

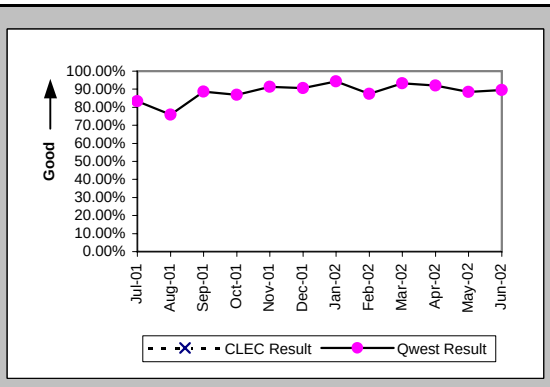
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	218	22.48%		
Aug-01	0	2	0.00%	0.00%	60	220	27.27%	-0.86	-1.52
Sep-01	0	1	0.00%	0.00%	41	164	25.00%	-0.58	-1.35
Oct-01					60	240	25.00%		
Nov-01	0	1	0.00%	0.00%	36	150	24.00%	-0.56	-1.34
Dec-01	0	1	0.00%	0.00%	47	151	31.13%	-0.67	-1.41
Jan-02	1	1	100.00%	0.00%	42	143	29.37%	1.05	-0.36
Feb-02					39	123	31.71%		
Mar-02					33	110	30.00%		
Apr-02					50	191	26.18%		
May-02					69	217	31.80%		
Jun-02					62	187	33.16%		



Checklist #14 - Resale - DS1 Installation

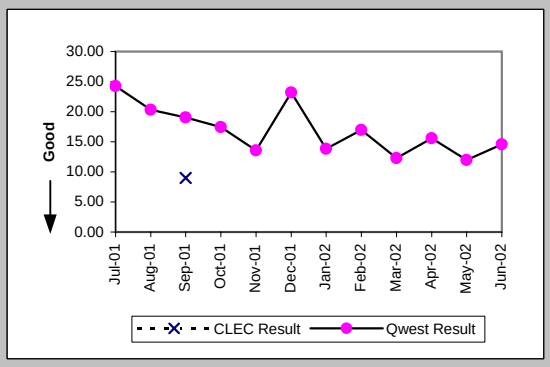
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	42	83.33%		
Aug-01					41	54	75.93%		
Sep-01					31	35	88.57%		
Oct-01					46	53	86.79%		
Nov-01					53	58	91.38%		
Dec-01					125	138	90.58%		
Jan-02					66	70	94.29%		
Feb-02					28	32	87.50%		
Mar-02					42	45	93.33%		
Apr-02					58	63	92.06%		
May-02					46	52	88.46%		
Jun-02					43	48	89.58%		



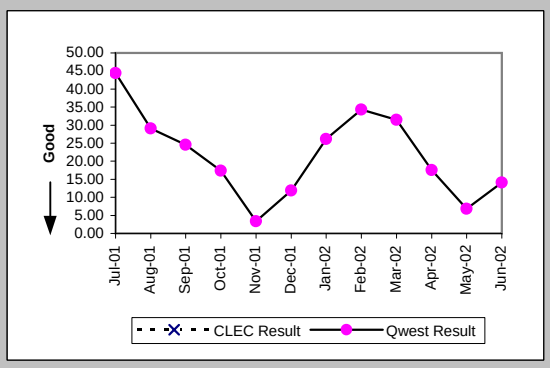
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1845	76	24.28		
Aug-01					1990	98	20.31		
Sep-01	9	1	9.00		1238	65	19.05	-0.47	-1.29
Oct-01					1274	73	17.45		
Nov-01					1166	86	13.56		
Dec-01					3547	153	23.18		
Jan-02					1136	82	13.85		
Feb-02					662	39	16.97		
Mar-02					590	48	12.29		
Apr-02					921	59	15.61		
May-02					766	64	11.97		
Jun-02					1007	69	14.59		



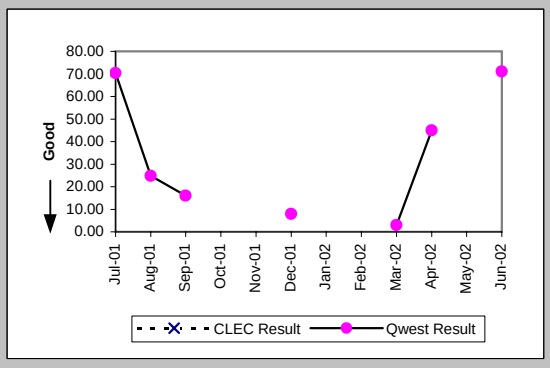
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					577	13	44.38		
Aug-01					523	18	29.06		
Sep-01					491	20	24.55		
Oct-01					278	16	17.38		
Nov-01					115	34	3.38		
Dec-01					155	13	11.92		
Jan-02					183	7	26.14		
Feb-02					206	6	34.33		
Mar-02					63	2	31.50		
Apr-02					123	7	17.57		
May-02					41	6	6.83		
Jun-02					127	9	14.11		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

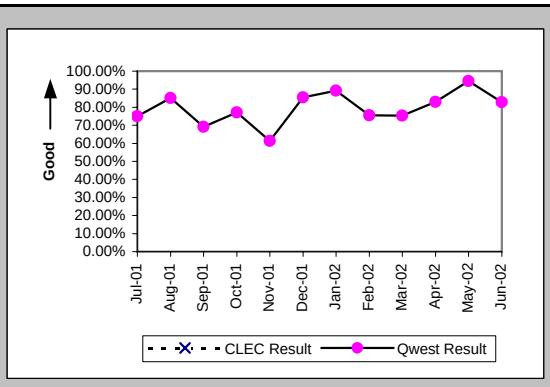
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					352	5	70.40		
Aug-01					149	6	24.83		
Sep-01					16	1	16.00		
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					45	1	45.00		
May-02									
Jun-02					71	1	71.00		



Checklist #14 - Resale - DS1 Installation

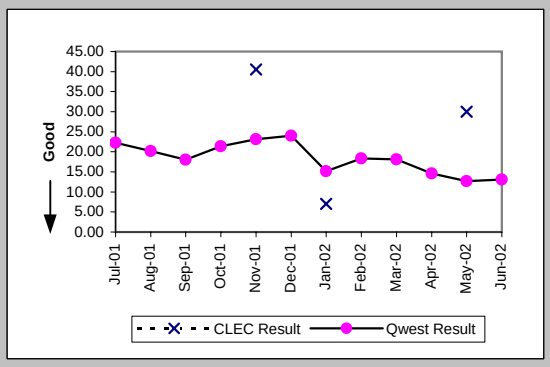
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	68	75.00%		
Aug-01					40	47	85.11%		
Sep-01					47	68	69.12%		
Oct-01					64	83	77.11%		
Nov-01					54	88	61.36%		
Dec-01					111	130	85.38%		
Jan-02					107	120	89.17%		
Feb-02					40	53	75.47%		
Mar-02					43	57	75.44%		
Apr-02					39	47	82.98%		
May-02					85	90	94.44%		
Jun-02					82	99	82.83%		



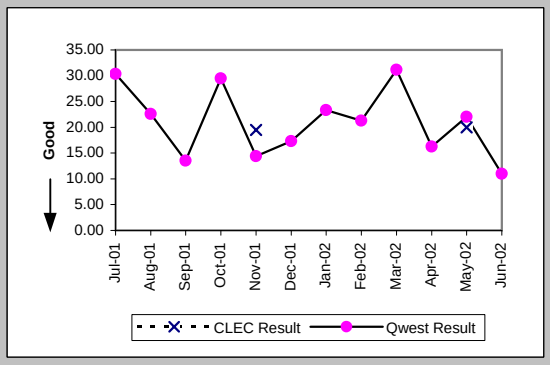
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2245	101	22.23		
Aug-01					1696	84	20.19		
Sep-01					2274	126	18.05		
Oct-01					2820	132	21.36		
Nov-01	81	2	40.50	27.58	2847	123	23.15	1.16	-0.29
Dec-01					3717	155	23.98		
Jan-02	28	4	7.00	0.00	2285	151	15.13	-1.3	-1.79
Feb-02					1157	63	18.37		
Mar-02					1269	70	18.13		
Apr-02					788	54	14.59		
May-02	30	1	30.00		1293	102	12.68	1.64	0
Jun-02					1451	111	13.07		



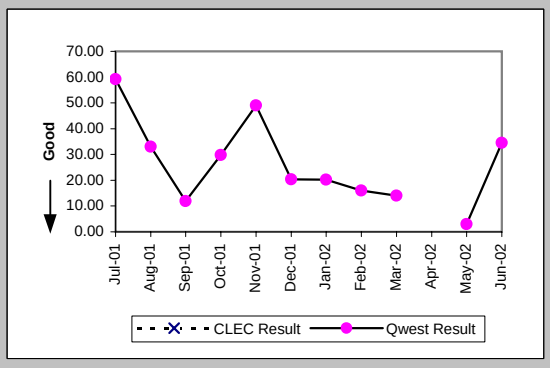
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					728	24	30.33		
Aug-01					339	15	22.60		
Sep-01					677	50	13.54		
Oct-01					1061	36	29.47		
Nov-01	39	2	19.50	27.58	894	62	14.42	0.39	-0.76
Dec-01					485	28	17.32		
Jan-02					397	17	23.35		
Feb-02					383	18	21.28		
Mar-02					436	14	31.14		
Apr-02					195	12	16.25		
May-02	20	1	20.00		154	7	22.00	-0.1	-1.06
Jun-02					198	18	11.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

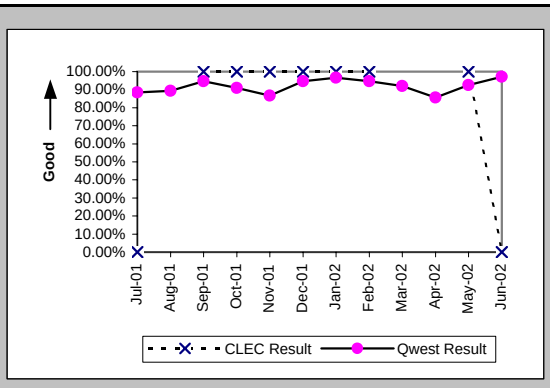
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					237	4	59.25		
Aug-01					132	4	33.00		
Sep-01					107	9	11.89		
Oct-01					238	8	29.75		
Nov-01					392	8	49.00		
Dec-01					61	3	20.33		
Jan-02					81	4	20.25		
Feb-02					16	1	16.00		
Mar-02					14	1	14.00		
Apr-02									
May-02					3	1	3.00		
Jun-02					69	2	34.50		



Checklist #14 - Resale - DS1 Installation

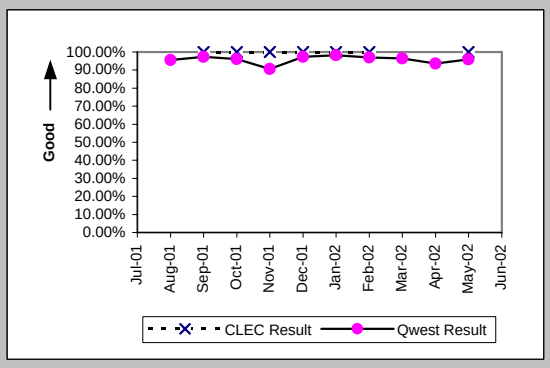
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	162	183	88.52%	1.58	-0.04
Aug-01					161	180	89.44%		
Sep-01	1	1	100.00%	0.00%	177	187	94.65%	-0.24	-1.14
Oct-01	1	1	100.00%	0.00%	183	201	91.04%	-0.31	-1.19
Nov-01	1	1	100.00%	0.00%	183	211	86.73%	-0.39	-1.24
Dec-01	1	1	100.00%	0.00%	246	260	94.62%	-0.24	-1.14
Jan-02	2	2	100.00%	0.00%	262	271	96.68%	-0.26	-1.16
Feb-02	2	2	100.00%	0.00%	160	169	94.67%	-0.33	-1.2
Mar-02					104	113	92.04%		
Apr-02					107	125	85.60%		
May-02	1	1	100.00%	0.00%	137	148	92.57%	-0.28	-1.17
Jun-02	0	1	0.00%	0.00%	170	175	97.14%	2.16	0.31



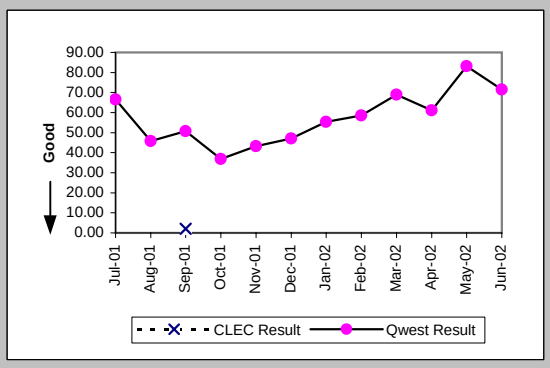
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					172	180	95.56%		
Sep-01	1	1	100.00%	0.00%	182	187	97.33%	-0.17	-1.1
Oct-01	1	1	100.00%	0.00%	193	201	96.02%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	191	211	90.52%	-0.32	-1.2
Dec-01	1	1	100.00%	0.00%	253	260	97.31%	-0.17	-1.1
Jan-02	2	2	100.00%	0.00%	266	271	98.16%	-0.19	-1.12
Feb-02	2	2	100.00%	0.00%	164	169	97.04%	-0.25	-1.15
Mar-02					109	113	96.46%		
Apr-02					117	125	93.60%		
May-02	1	1	100.00%	0.00%	142	148	95.95%	-0.2	-1.12
Jun-02									



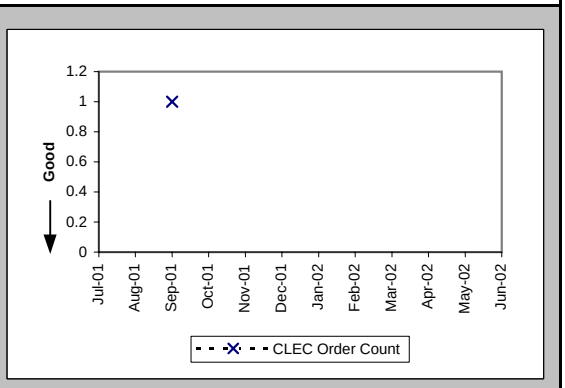
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2995	45	66.56		
Aug-01					3164	69	45.86		
Sep-01	2	1	2.00		3046	60	50.77	-0.68	-1.41
Oct-01					1956	53	36.91		
Nov-01					1901	44	43.20		
Dec-01					517	11	47.00		
Jan-02					775	14	55.36		
Feb-02					996	17	58.59		
Mar-02					1241	18	68.94		
Apr-02					1587	26	61.04		
May-02					1830	22	83.18		
Jun-02					1788	25	71.52		



Checklist #14 - Resale - DS1 Installation

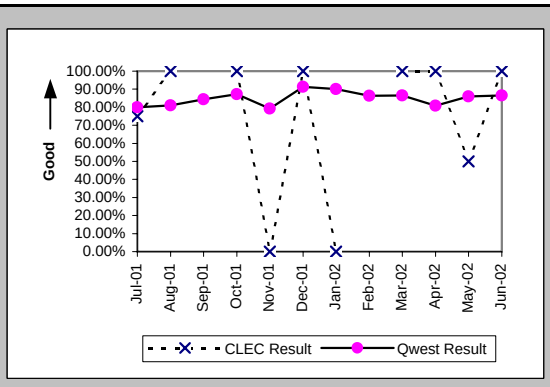
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	1
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

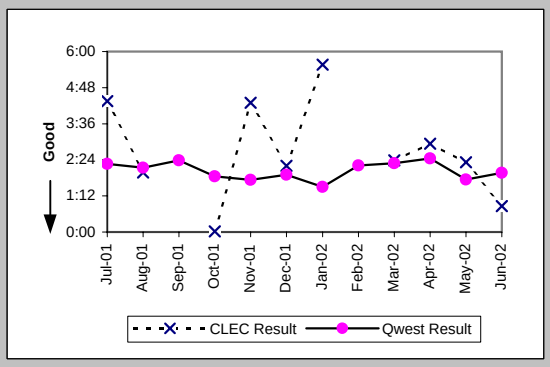
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	48	60	80.00%	0.22	-0.87
Aug-01	1	1	100.00%	0.00%	60	74	81.08%	-0.48	-1.29
Sep-01					38	45	84.44%		
Oct-01	1	1	100.00%	0.00%	41	47	87.23%	-0.38	-1.23
Nov-01	0	1	0.00%	0.00%	42	53	79.25%	1.25	-0.24
Dec-01	1	1	100.00%	0.00%	42	46	91.30%	-0.31	-1.19
Jan-02	0	2	0.00%	0.00%	45	50	90.00%	2.53	0.54
Feb-02					38	44	86.36%		
Mar-02	1	1	100.00%	0.00%	45	52	86.54%	-0.39	-1.24
Apr-02	1	1	100.00%	0.00%	42	52	80.77%	-0.48	-1.29
May-02	1	2	50.00%	50.00%	55	64	85.94%	1.04	-0.37
Jun-02	2	2	100.00%	0.00%	32	37	86.49%	-0.54	-1.33



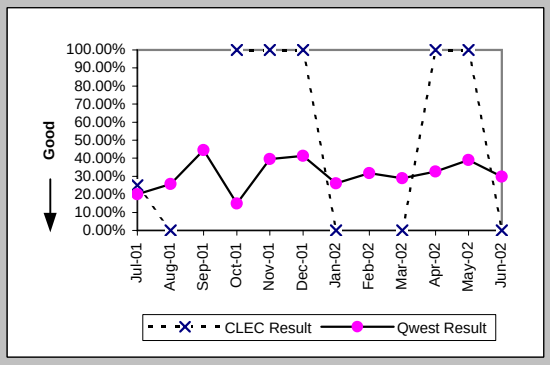
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:24	4	4:21	6:42	135:40	60	2:16	1.12	-0.32
Aug-01	1:59	1	1:59		158:09	74	2:08	-0.06	-1.04
Sep-01					107:21	45	2:23		
Oct-01	0:01	1	0:01		87:06	47	1:51	-0.88	-1.53
Nov-01	4:18	1	4:18		92:01	53	1:44	1.04	-0.37
Dec-01	2:12	1	2:12		87:47	46	1:54	0.4	-0.76
Jan-02	11:07	2	5:34	1:41	74:48	50	1:30	1.76	0.07
Feb-02					97:23	44	2:13		
Mar-02	2:23	1	2:23		118:29	52	2:17	0.51	-0.69
Apr-02	2:56	1	2:56		127:05	52	2:27	0.56	-0.66
May-02	4:37	2	2:19	3:12	111:35	64	1:45	0.49	-0.7
Jun-02	1:43	2	0:52	1:09	72:58	37	1:58	-0.77	-1.47



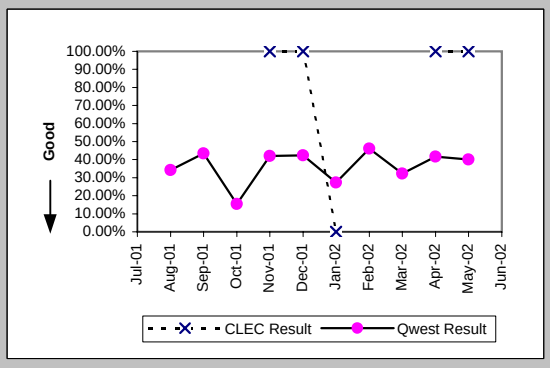
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	12	60	20.00%	0.22	-0.87
Aug-01	0	1	0.00%	0.00%	19	74	25.68%	-0.58	-1.35
Sep-01					20	45	44.44%		
Oct-01	1	1	100.00%	0.00%	7	47	14.89%	1.42	-0.14
Nov-01	1	1	100.00%	0.00%	21	53	39.62%	0.84	-0.49
Dec-01	1	1	100.00%	0.00%	19	46	41.30%	0.81	-0.51
Jan-02	0	2	0.00%	0.00%	13	50	26.00%	-0.82	-1.5
Feb-02					14	44	31.82%		
Mar-02	0	1	0.00%	0.00%	15	52	28.85%	-0.63	-1.38
Apr-02	1	1	100.00%	0.00%	17	52	32.69%	0.97	-0.41
May-02	2	2	100.00%	0.00%	25	64	39.06%	1.46	-0.11
Jun-02	0	2	0.00%	0.00%	11	37	29.73%	-0.9	-1.54



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

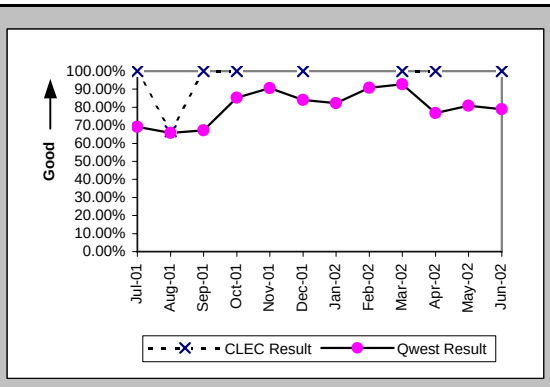
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	41	34.15%		
Sep-01					10	23	43.48%		
Oct-01					4	26	15.38%		
Nov-01	1	1	100.00%	0.00%	13	31	41.94%	0.79	-0.52
Dec-01	1	1	100.00%	0.00%	11	26	42.31%	0.77	-0.53
Jan-02	0	2	0.00%	0.00%	9	33	27.27%	-0.84	-1.51
Feb-02					12	26	46.15%		
Mar-02					11	34	32.35%		
Apr-02	1	1	100.00%	0.00%	15	36	41.67%	0.79	-0.52
May-02	1	1	100.00%	0.00%	14	35	40.00%	0.82	-0.5
Jun-02									



Checklist #14 - Resale - DS1 Repair

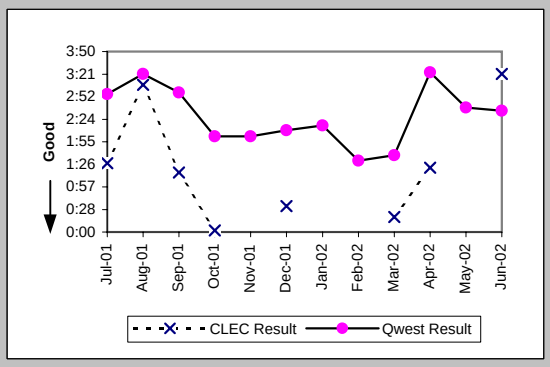
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	63	91	69.23%	-1.45	-1.88
Aug-01	4	6	66.67%	47.14%	52	79	65.82%	-0.04	-1.03
Sep-01	2	2	100.00%	0.00%	47	70	67.14%	-0.98	-1.59
Oct-01	2	2	100.00%	0.00%	64	75	85.33%	-0.58	-1.35
Nov-01					58	64	90.63%		
Dec-01	1	1	100.00%	0.00%	37	44	84.09%	-0.43	-1.26
Jan-02					42	51	82.35%		
Feb-02					39	43	90.70%		
Mar-02	2	2	100.00%	0.00%	63	68	92.65%	-0.39	-1.24
Apr-02	3	3	100.00%	0.00%	79	103	76.70%	-0.94	-1.57
May-02					59	73	80.82%		
Jun-02	1	1	100.00%	0.00%	41	52	78.85%	-0.51	-1.31



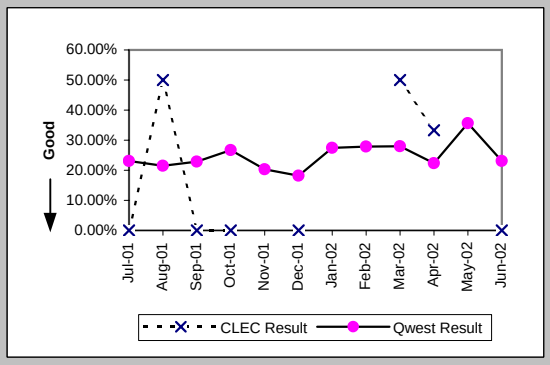
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:18	5	1:28	1:38	266:11	91	2:56	-1.05	-1.64
Aug-01	18:47	6	3:08	3:09	265:55	79	3:22	-0.16	-1.1
Sep-01	2:31	2	1:16	1:11	207:22	70	2:58	-0.71	-1.43
Oct-01	0:03	2	0:02	0:01	151:55	75	2:02	-1.45	-1.88
Nov-01					129:55	64	2:02		
Dec-01	0:33	1	0:33		95:27	44	2:10	-0.67	-1.41
Jan-02					115:55	51	2:16		
Feb-02					65:30	43	1:31		
Mar-02	0:38	2	0:19	0:24	110:56	68	1:38	-1	-1.61
Apr-02	4:07	3	1:22	1:23	349:32	103	3:24	-0.47	-1.28
May-02					193:21	73	2:39		
Jun-02	3:22	1	3:22		134:42	52	2:35	0.53	-0.68



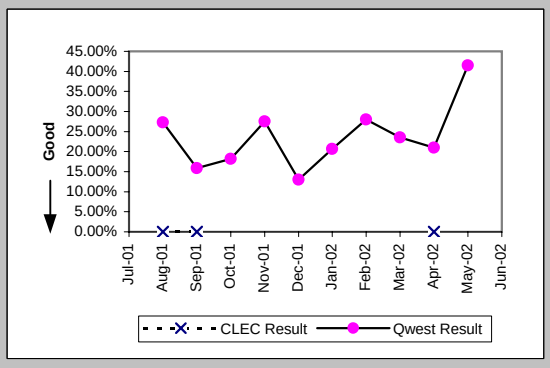
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	21	91	23.08%	-1.19	-1.72
Aug-01	3	6	50.00%	50.00%	17	79	21.52%	1.43	-0.13
Sep-01	0	2	0.00%	0.00%	16	70	22.86%	-0.76	-1.46
Oct-01	0	2	0.00%	0.00%	20	75	26.67%	-0.84	-1.51
Nov-01					13	64	20.31%		
Dec-01	0	1	0.00%	0.00%	8	44	18.18%	-0.47	-1.28
Jan-02					14	51	27.45%		
Feb-02					12	43	27.91%		
Mar-02	1	2	50.00%	50.00%	19	68	27.94%	0.55	-0.67
Apr-02	1	3	33.33%	47.14%	23	103	22.33%	0.4	-0.76
May-02					26	73	35.62%		
Jun-02	0	1	0.00%	0.00%	12	52	23.08%	-0.54	-1.33



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

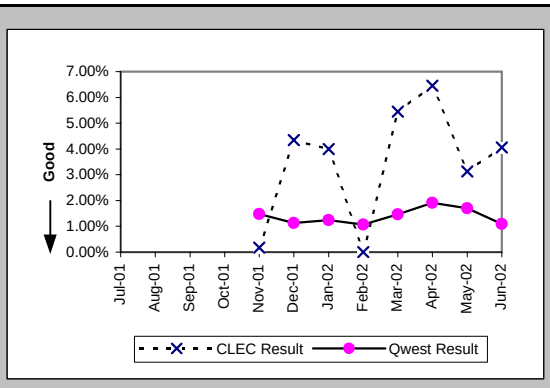
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	15	55	27.27%	-0.85	-1.52
Sep-01	0	1	0.00%	0.00%	7	44	15.91%	-0.43	-1.26
Oct-01					8	44	18.18%		
Nov-01					11	40	27.50%		
Dec-01					3	23	13.04%		
Jan-02					6	29	20.69%		
Feb-02					7	25	28.00%		
Mar-02					8	34	23.53%		
Apr-02	0	1	0.00%	0.00%	13	62	20.97%	-0.51	-1.31
May-02					17	41	41.46%		
Jun-02									



Checklist #14 - Resale - DS1 Repair

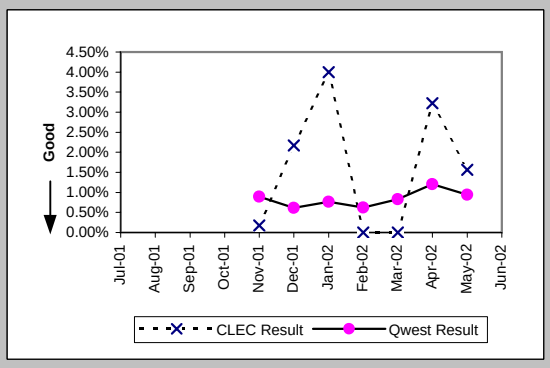
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	568	0.18%	4.19%	117	7945	1.47%	-2.48	-2.51
Dec-01	2	46	4.35%	20.39%	90	7968	1.13%	1.61	-0.02
Jan-02	2	50	4.00%	19.60%	101	8133	1.24%	1.44	-0.13
Feb-02	0	51	0.00%	0.00%	87	8152	1.07%	-0.74	-1.45
Mar-02	3	55	5.45%	22.71%	120	8196	1.46%	1.93	0.17
Apr-02	4	62	6.45%	24.57%	155	8111	1.91%	2.09	0.27
May-02	2	64	3.13%	17.40%	137	8081	1.70%	0.86	-0.48
Jun-02	3	74	4.05%	19.72%	89	8128	1.10%	1.92	0.16



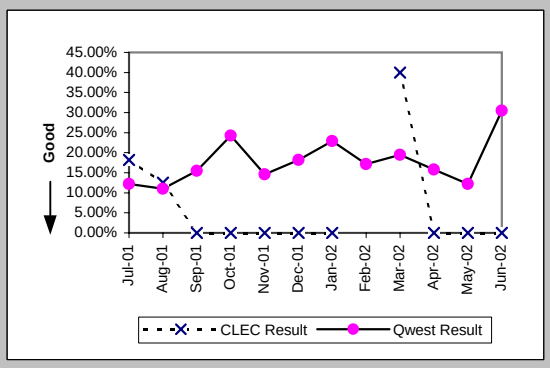
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	568	0.18%	4.19%	71	7945	0.89%	-1.76	-2.07
Dec-01	1	46	2.17%	14.58%	49	7968	0.62%	1.07	-0.35
Jan-02	2	50	4.00%	19.60%	62	8133	0.76%	1.88	0.14
Feb-02	0	51	0.00%	0.00%	51	8152	0.63%	-0.56	-1.34
Mar-02	0	55	0.00%	0.00%	68	8196	0.83%	-0.68	-1.41
Apr-02	2	62	3.23%	17.67%	98	8111	1.21%	1.25	-0.24
May-02	1	64	1.56%	12.40%	76	8081	0.94%	0.54	-0.67
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

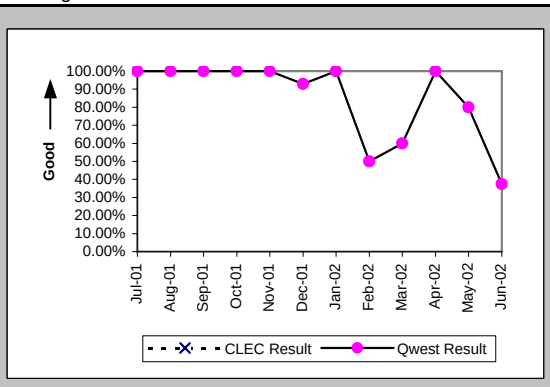
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	11	18.18%	38.57%	21	172	12.21%	0.58	-0.65
Aug-01	1	8	12.50%	33.07%	19	172	11.05%	0.16	-0.9
Sep-01	0	2	0.00%	0.00%	21	136	15.44%	-0.6	-1.36
Oct-01	0	3	0.00%	0.00%	39	161	24.22%	-0.97	-1.59
Nov-01	0	1	0.00%	0.00%	20	137	14.60%	-0.41	-1.25
Dec-01	0	2	0.00%	0.00%	20	110	18.18%	-0.66	-1.4
Jan-02	0	2	0.00%	0.00%	30	131	22.90%	-0.76	-1.47
Feb-02					18	105	17.14%		
Mar-02	2	5	40.00%	48.99%	29	149	19.46%	1.01	-0.38
Apr-02	0	4	0.00%	0.00%	29	184	15.76%	-0.86	-1.52
May-02	0	2	0.00%	0.00%	19	156	12.18%	-0.52	-1.32
Jun-02	0	3	0.00%	0.00%	39	128	30.47%	-1.13	-1.69



Checklist #14 - Resale - Installation for DS3 and Higher

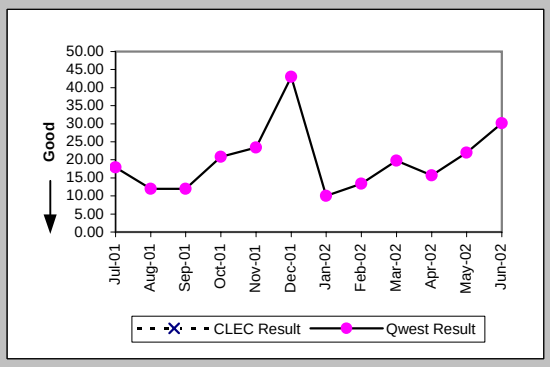
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					6	6	100.00%		
Dec-01					26	28	92.86%		
Jan-02					3	3	100.00%		
Feb-02					1	2	50.00%		
Mar-02					3	5	60.00%		
Apr-02					3	3	100.00%		
May-02					4	5	80.00%		
Jun-02					3	8	37.50%		



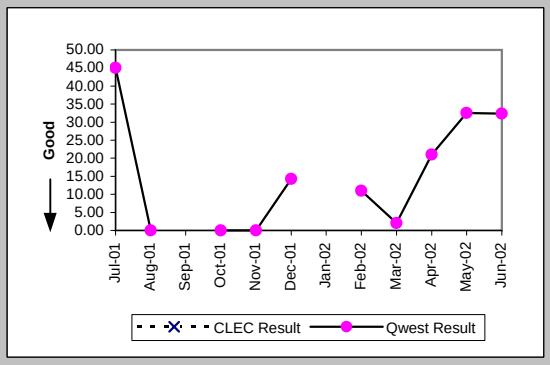
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					161	9	17.89		
Aug-01					72	6	12.00		
Sep-01					108	9	12.00		
Oct-01					125	6	20.83		
Nov-01					164	7	23.43		
Dec-01					1334	31	43.03		
Jan-02					90	9	10.00		
Feb-02					67	5	13.40		
Mar-02					99	5	19.80		
Apr-02					47	3	15.67		
May-02					264	12	22.00		
Jun-02					332	11	30.18		



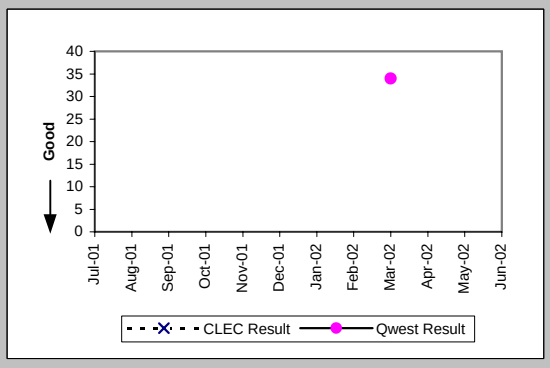
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45	1	45.00		
Aug-01					0	1	0.00		
Sep-01									
Oct-01					0	2	0.00		
Nov-01					0	1	0.00		
Dec-01					57	4	14.25		
Jan-02									
Feb-02					11	1	11.00		
Mar-02					2	1	2.00		
Apr-02					21	1	21.00		
May-02					65	2	32.50		
Jun-02					194	6	32.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

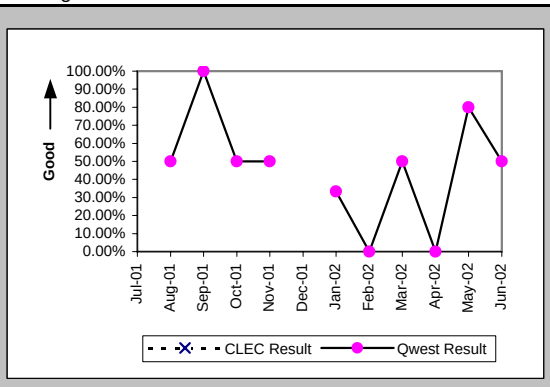
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					34	1	34.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

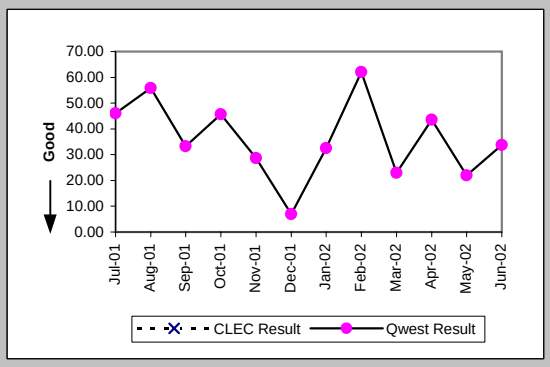
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					2	4	50.00%		
Nov-01					1	2	50.00%		
Dec-01									
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	8	0.00%		
May-02					4	5	80.00%		
Jun-02					3	6	50.00%		



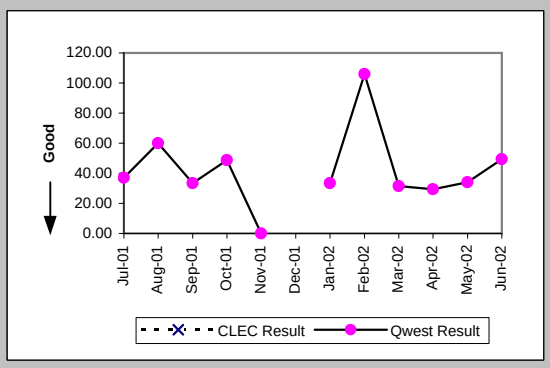
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	1	46.00		
Aug-01					279	5	55.80		
Sep-01					266	8	33.25		
Oct-01					502	11	45.64		
Nov-01					86	3	28.67		
Dec-01					7	1	7.00		
Jan-02					130	4	32.50		
Feb-02					124	2	62.00		
Mar-02					115	5	23.00		
Apr-02					392	9	43.56		
May-02					307	14	21.93		
Jun-02					270	8	33.75		



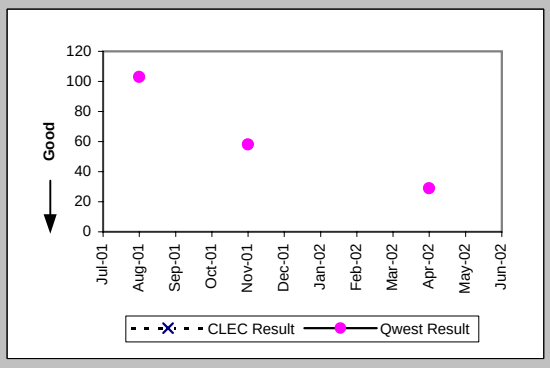
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	1	37.00		
Aug-01					120	2	60.00		
Sep-01					134	4	33.50		
Oct-01					390	8	48.75		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					67	2	33.50		
Feb-02					106	1	106.00		
Mar-02					63	2	31.50		
Apr-02					206	7	29.43		
May-02					102	3	34.00		
Jun-02					148	3	49.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

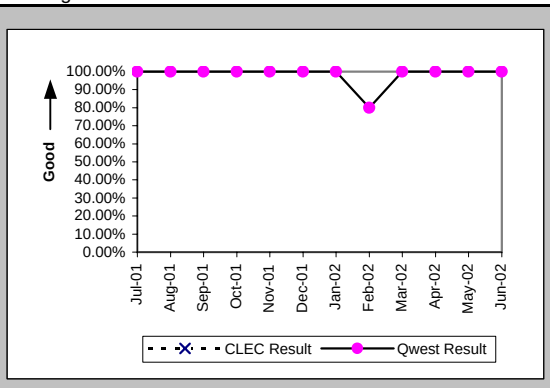
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					103	1	103.00		
Sep-01									
Oct-01									
Nov-01					58	1	58.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					58	2	29.00		
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

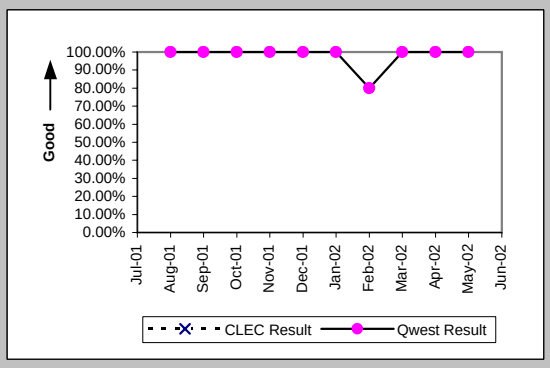
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01					21	21	100.00%		
Jan-02					23	23	100.00%		
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02					23	23	100.00%		



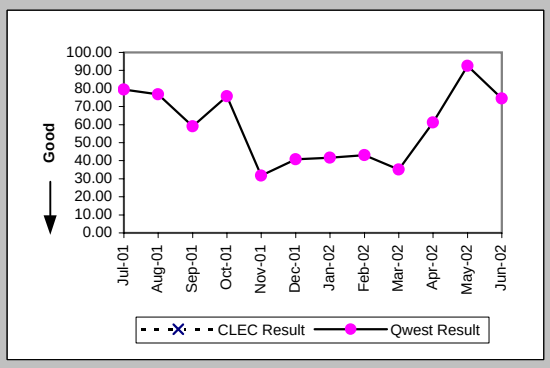
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					11	11	100.00%		
Sep-01					14	14	100.00%		
Oct-01					17	17	100.00%		
Nov-01					14	14	100.00%		
Dec-01					21	21	100.00%		
Jan-02					23	23	100.00%		
Feb-02					8	10	80.00%		
Mar-02					9	9	100.00%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02									



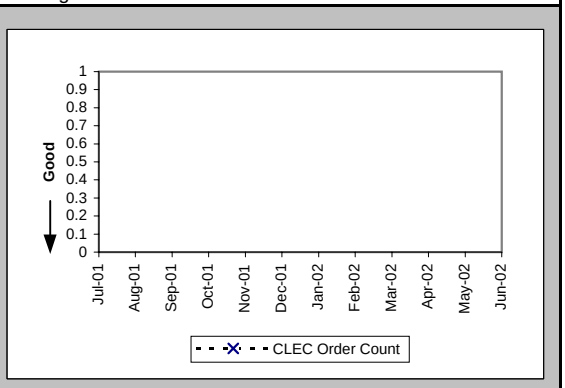
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					636	8	79.50		
Aug-01					614	8	76.75		
Sep-01					531	9	59.00		
Oct-01					530	7	75.71		
Nov-01					127	4	31.75		
Dec-01					285	7	40.71		
Jan-02					375	9	41.67		
Feb-02					518	12	43.17		
Mar-02					457	13	35.15		
Apr-02					428	7	61.14		
May-02					370	4	92.50		
Jun-02					149	2	74.50		



Checklist #14 - Resale - Installation for DS3 and Higher

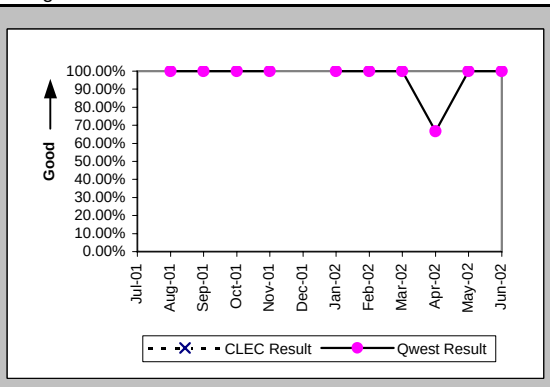
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

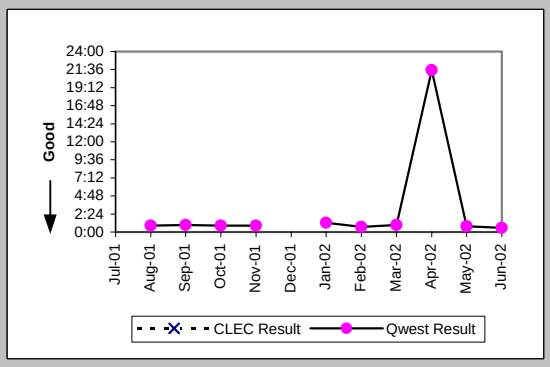
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	4	100.00%		
Sep-01					1	1	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					3	3	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	3	66.67%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



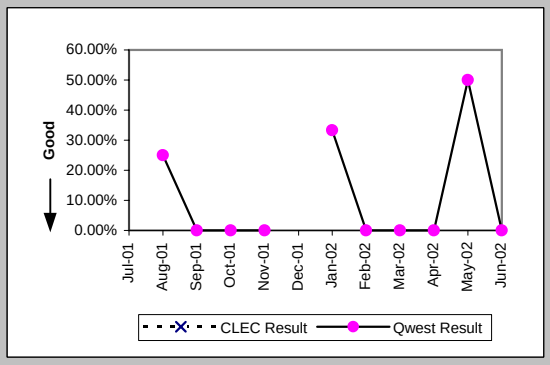
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3:29	4	0:52		
Sep-01					0:55	1	0:55		
Oct-01					4:11	5	0:50		
Nov-01					0:50	1	0:50		
Dec-01									
Jan-02					3:45	3	1:15		
Feb-02					0:41	1	0:41		
Mar-02					1:54	2	0:57		
Apr-02					64:36	3	21:32		
May-02					1:33	2	0:46		
Jun-02					0:32	1	0:32		



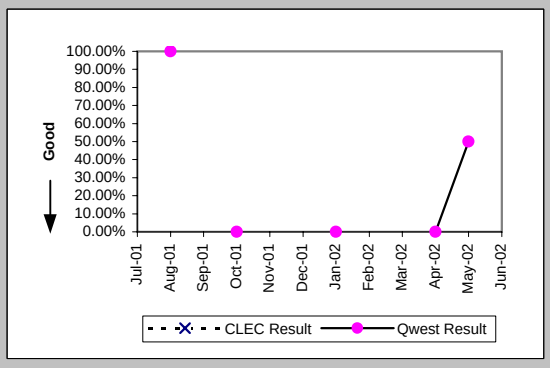
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	4	25.00%		
Sep-01					0	1	0.00%		
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					1	3	33.33%		
Feb-02					0	1	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	3	0.00%		
May-02					1	2	50.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

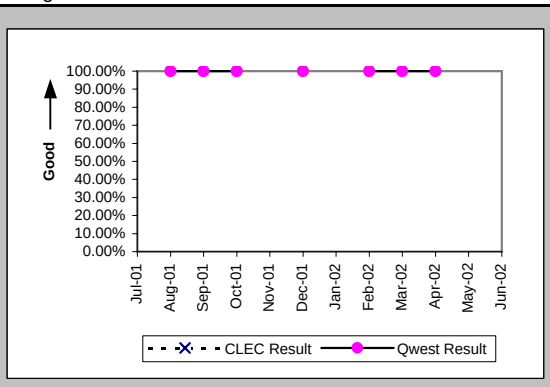
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

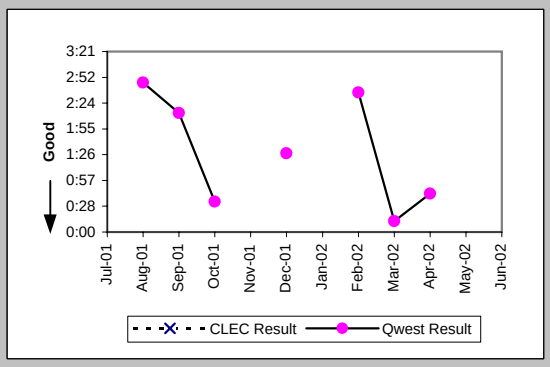
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02									
Jun-02									



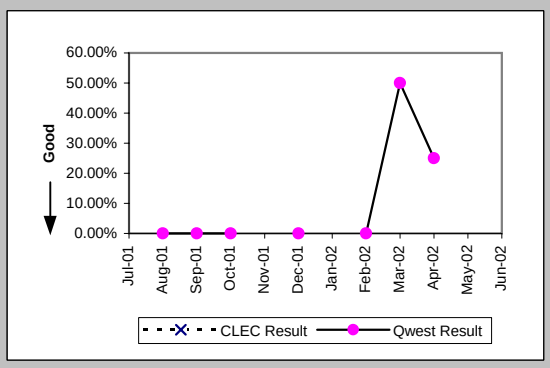
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2:47	1	2:47		
Sep-01					2:13	1	2:13		
Oct-01					1:08	2	0:34		
Nov-01									
Dec-01					1:28	1	1:28		
Jan-02									
Feb-02					5:12	2	2:36		
Mar-02					0:23	2	0:12		
Apr-02					2:53	4	0:43		
May-02									
Jun-02									



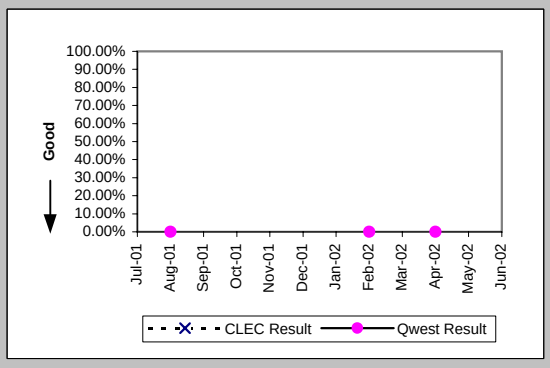
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					1	4	25.00%		
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

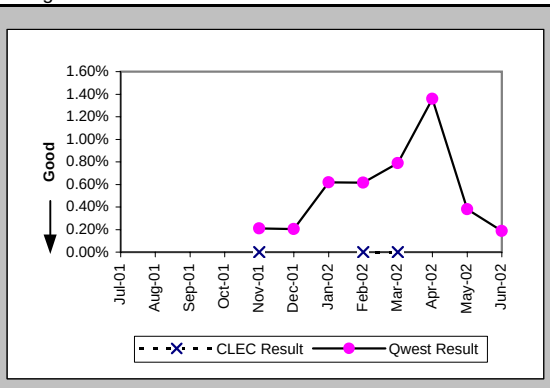
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	2	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

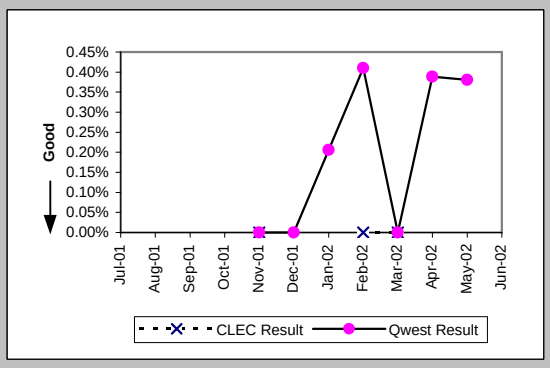
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	1	474	0.21%	-0.09	-1.06
Dec-01					1	487	0.21%		
Jan-02					3	486	0.62%		
Feb-02	0	1	0.00%	0.00%	3	488	0.61%	-0.08	-1.05
Mar-02	0	1	0.00%	0.00%	4	508	0.79%	-0.09	-1.05
Apr-02					7	515	1.36%		
May-02					2	526	0.38%		
Jun-02					1	537	0.19%		



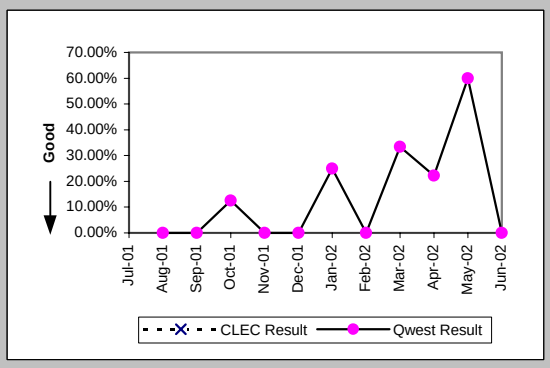
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	0	474	0.00%	N/A	N/A
Dec-01					0	487	0.00%		
Jan-02					1	486	0.21%		
Feb-02	0	1	0.00%	0.00%	2	488	0.41%	-0.06	-1.04
Mar-02	0	1	0.00%	0.00%	0	508	0.00%	N/A	N/A
Apr-02					2	515	0.39%		
May-02					2	526	0.38%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

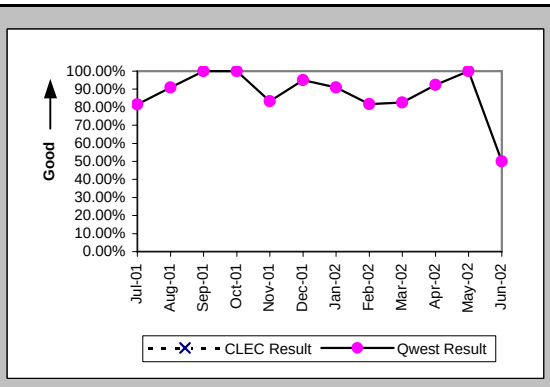
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	8	12.50%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					1	4	25.00%		
Feb-02					0	3	0.00%		
Mar-02					2	6	33.33%		
Apr-02					2	9	22.22%		
May-02					3	5	60.00%		
Jun-02					0	1	0.00%		



Checklist #14 - Resale - Frame Relay Installation

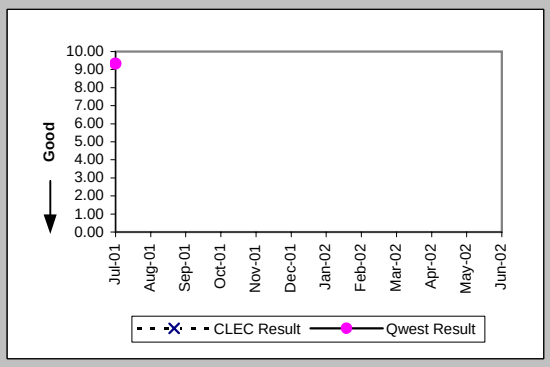
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	27	81.48%		
Aug-01					10	11	90.91%		
Sep-01					19	19	100.00%		
Oct-01					19	19	100.00%		
Nov-01					5	6	83.33%		
Dec-01					19	20	95.00%		
Jan-02					10	11	90.91%		
Feb-02					9	11	81.82%		
Mar-02					19	23	82.61%		
Apr-02					24	26	92.31%		
May-02					15	15	100.00%		
Jun-02					6	12	50.00%		



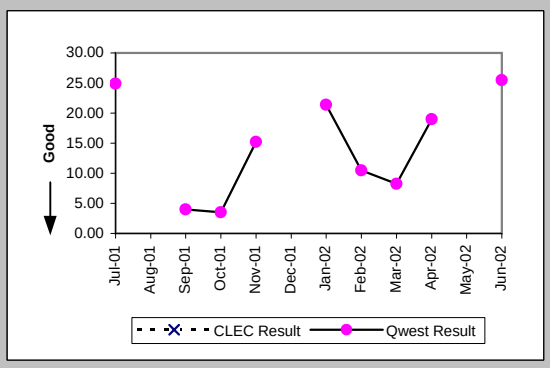
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	3	9.33		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



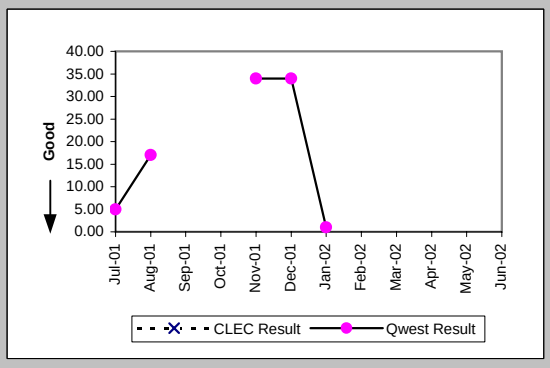
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					199	8	24.88		
Aug-01									
Sep-01					4	1	4.00		
Oct-01					7	2	3.50		
Nov-01					76	5	15.20		
Dec-01									
Jan-02					107	5	21.40		
Feb-02					21	2	10.50		
Mar-02					33	4	8.25		
Apr-02					38	2	19.00		
May-02									
Jun-02					153	6	25.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

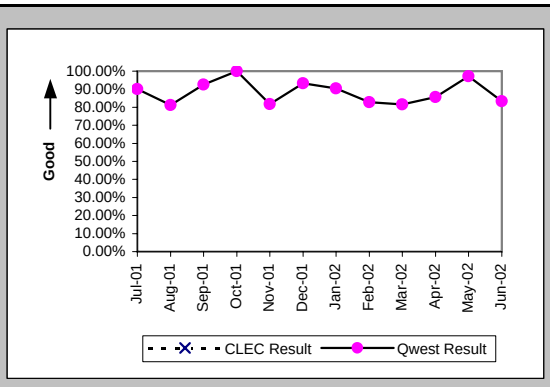
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	2	5.00		
Aug-01					17	1	17.00		
Sep-01									
Oct-01									
Nov-01					34	1	34.00		
Dec-01					34	1	34.00		
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

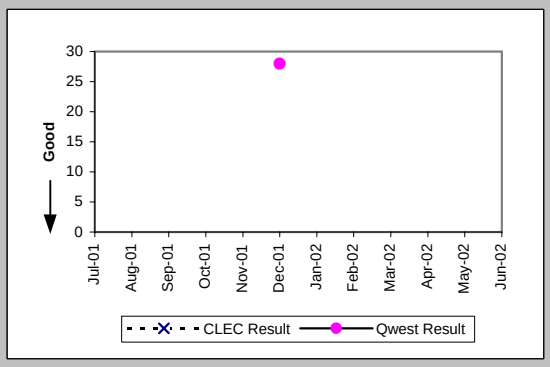
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	40	90.00%		
Aug-01					13	16	81.25%		
Sep-01					25	27	92.59%		
Oct-01					19	19	100.00%		
Nov-01					18	22	81.82%		
Dec-01					14	15	93.33%		
Jan-02					19	21	90.48%		
Feb-02					29	35	82.86%		
Mar-02					22	27	81.48%		
Apr-02					12	14	85.71%		
May-02					34	35	97.14%		
Jun-02					30	36	83.33%		



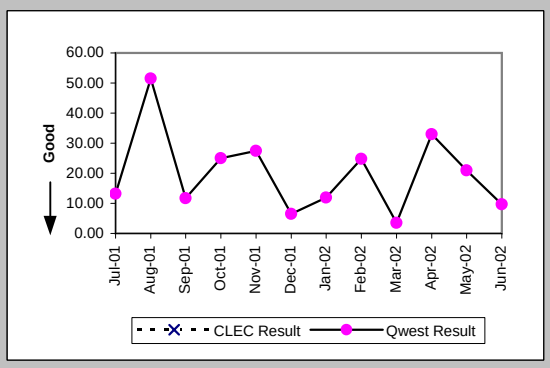
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					28	1	28.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



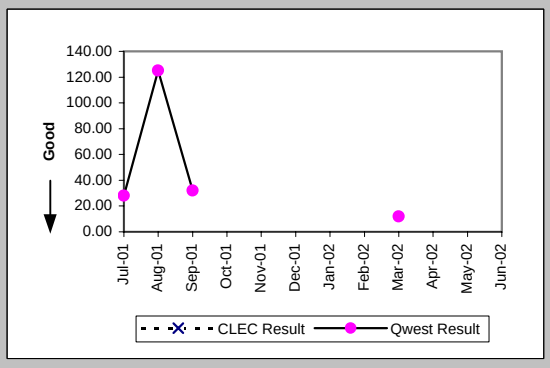
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					119	9	13.22		
Aug-01					206	4	51.50		
Sep-01					47	4	11.75		
Oct-01					100	4	25.00		
Nov-01					329	12	27.42		
Dec-01					13	2	6.50		
Jan-02					119	10	11.90		
Feb-02					149	6	24.83		
Mar-02					21	6	3.50		
Apr-02					132	4	33.00		
May-02					42	2	21.00		
Jun-02					68	7	9.71		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

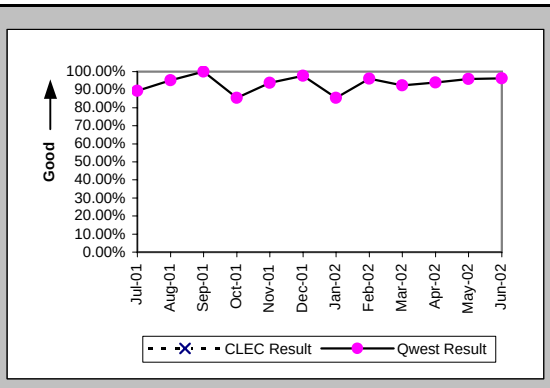
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					84	3	28.00		
Aug-01					125	1	125.00		
Sep-01					32	1	32.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					12	1	12.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

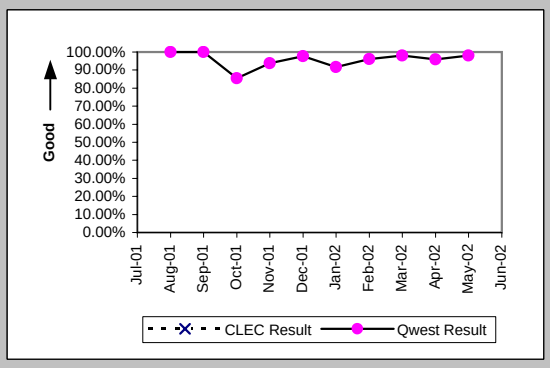
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					75	84	89.29%		
Aug-01					60	63	95.24%		
Sep-01					52	52	100.00%		
Oct-01					53	62	85.48%		
Nov-01					45	48	93.75%		
Dec-01					41	42	97.62%		
Jan-02					41	48	85.42%		
Feb-02					49	51	96.08%		
Mar-02					48	52	92.31%		
Apr-02					47	50	94.00%		
May-02					48	50	96.00%		
Jun-02					52	54	96.30%		



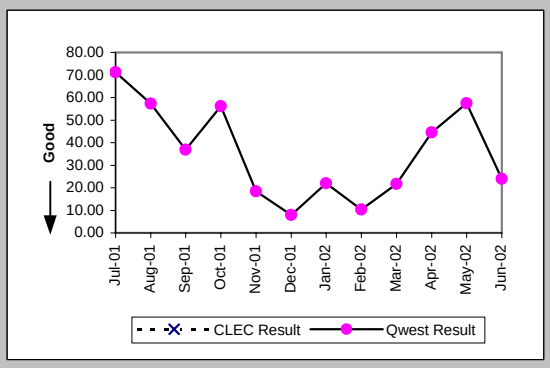
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					63	63	100.00%		
Sep-01					52	52	100.00%		
Oct-01					53	62	85.48%		
Nov-01					45	48	93.75%		
Dec-01					41	42	97.62%		
Jan-02					44	48	91.67%		
Feb-02					49	51	96.08%		
Mar-02					51	52	98.08%		
Apr-02					48	50	96.00%		
May-02					49	50	98.00%		
Jun-02									



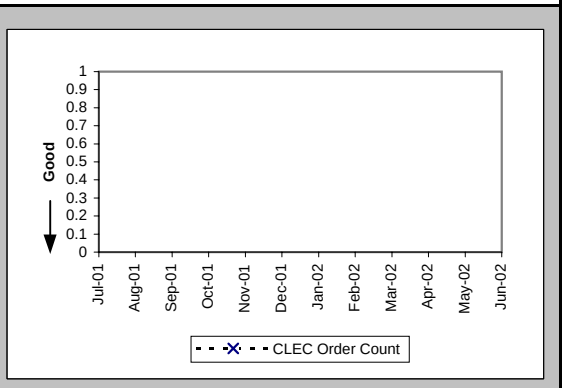
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					427	6	71.17		
Aug-01					229	4	57.25		
Sep-01					221	6	36.83		
Oct-01					281	5	56.20		
Nov-01					74	4	18.50		
Dec-01					24	3	8.00		
Jan-02					22	1	22.00		
Feb-02					62	6	10.33		
Mar-02					65	3	21.67		
Apr-02					89	2	44.50		
May-02					115	2	57.50		
Jun-02					168	7	24.00		



Checklist #14 - Resale - Frame Relay Installation

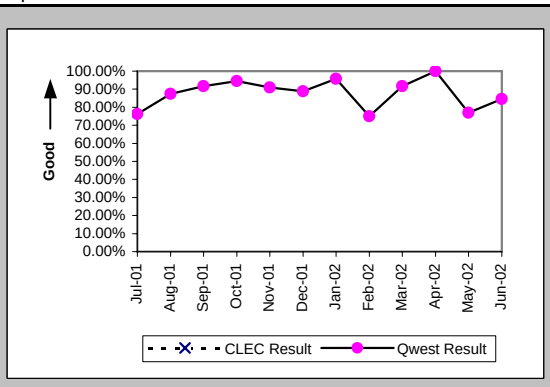
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

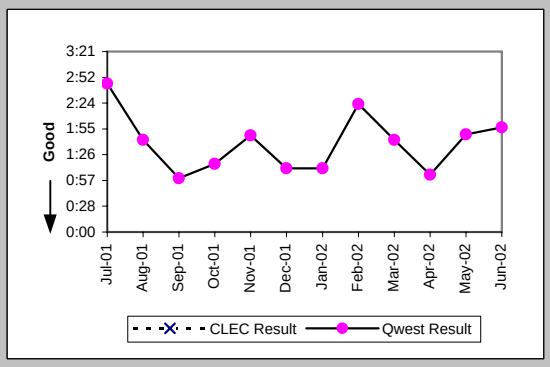
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	21	76.19%		
Aug-01					21	24	87.50%		
Sep-01					11	12	91.67%		
Oct-01					17	18	94.44%		
Nov-01					20	22	90.91%		
Dec-01					8	9	88.89%		
Jan-02					23	24	95.83%		
Feb-02					6	8	75.00%		
Mar-02					11	12	91.67%		
Apr-02					13	13	100.00%		
May-02					10	13	76.92%		
Jun-02					11	13	84.62%		



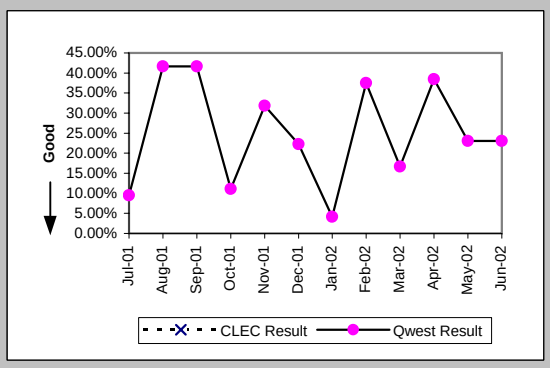
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					57:57	21	2:46		
Aug-01					41:08	24	1:43		
Sep-01					11:59	12	1:00		
Oct-01					22:50	18	1:16		
Nov-01					39:31	22	1:48		
Dec-01					10:36	9	1:11		
Jan-02					28:31	24	1:11		
Feb-02					19:01	8	2:23		
Mar-02					20:31	12	1:43		
Apr-02					13:46	13	1:04		
May-02					23:32	13	1:49		
Jun-02					25:18	13	1:57		



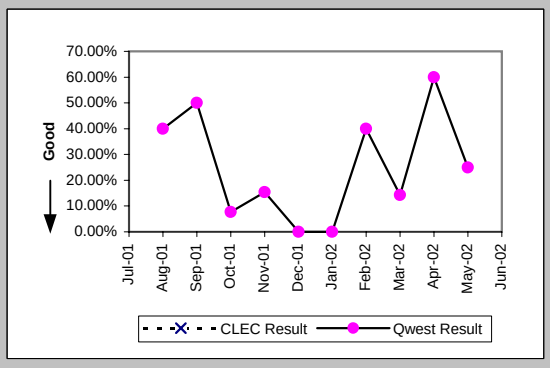
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	21	9.52%		
Aug-01					10	24	41.67%		
Sep-01					5	12	41.67%		
Oct-01					2	18	11.11%		
Nov-01					7	22	31.82%		
Dec-01					2	9	22.22%		
Jan-02					1	24	4.17%		
Feb-02					3	8	37.50%		
Mar-02					2	12	16.67%		
Apr-02					5	13	38.46%		
May-02					3	13	23.08%		
Jun-02					3	13	23.08%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

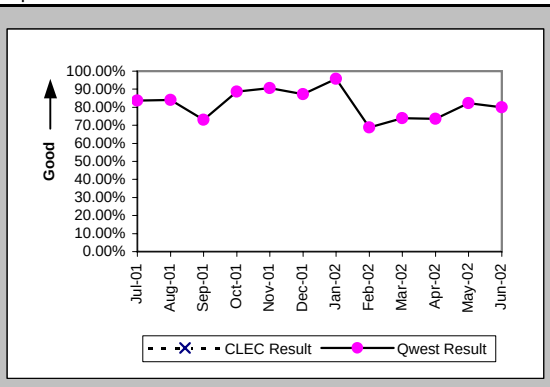
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	10	40.00%		
Sep-01					1	2	50.00%		
Oct-01					1	13	7.69%		
Nov-01					2	13	15.38%		
Dec-01					0	5	0.00%		
Jan-02					0	16	0.00%		
Feb-02					2	5	40.00%		
Mar-02					1	7	14.29%		
Apr-02					3	5	60.00%		
May-02					2	8	25.00%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

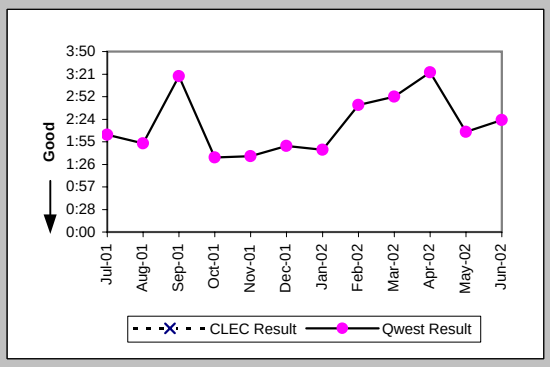
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	61	83.61%		
Aug-01					37	44	84.09%		
Sep-01					27	37	72.97%		
Oct-01					55	62	88.71%		
Nov-01					29	32	90.63%		
Dec-01					34	39	87.18%		
Jan-02					45	47	95.74%		
Feb-02					22	32	68.75%		
Mar-02					17	23	73.91%		
Apr-02					25	34	73.53%		
May-02					28	34	82.35%		
Jun-02					28	35	80.00%		



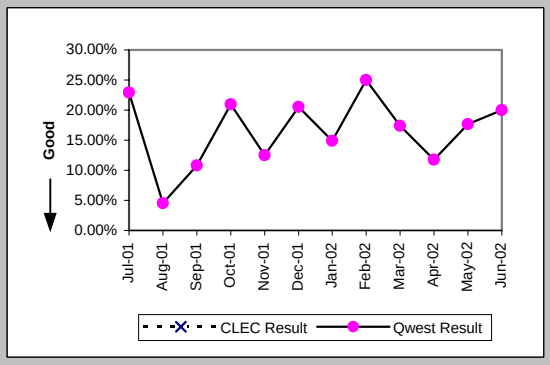
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					126:20	61	2:04		
Aug-01					82:36	44	1:53		
Sep-01					122:38	37	3:19		
Oct-01					98:03	62	1:35		
Nov-01					51:51	32	1:37		
Dec-01					71:17	39	1:50		
Jan-02					82:13	47	1:45		
Feb-02					86:19	32	2:42		
Mar-02					66:23	23	2:53		
Apr-02					115:40	34	3:24		
May-02					72:41	34	2:08		
Jun-02					83:35	35	2:23		



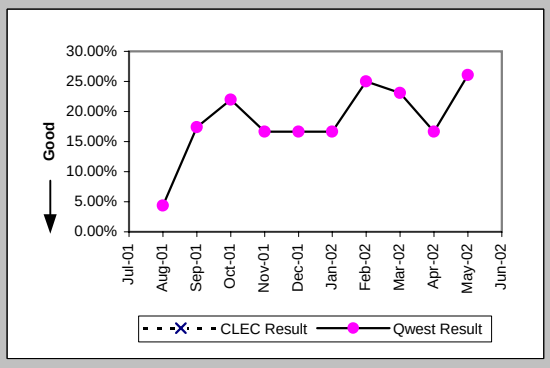
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	61	22.95%		
Aug-01					2	44	4.55%		
Sep-01					4	37	10.81%		
Oct-01					13	62	20.97%		
Nov-01					4	32	12.50%		
Dec-01					8	39	20.51%		
Jan-02					7	47	14.89%		
Feb-02					8	32	25.00%		
Mar-02					4	23	17.39%		
Apr-02					4	34	11.76%		
May-02					6	34	17.65%		
Jun-02					7	35	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

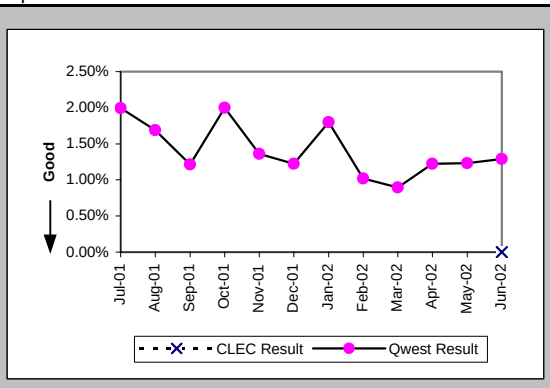
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	23	4.35%		
Sep-01					4	23	17.39%		
Oct-01					9	41	21.95%		
Nov-01					3	18	16.67%		
Dec-01					4	24	16.67%		
Jan-02					5	30	16.67%		
Feb-02					5	20	25.00%		
Mar-02					3	13	23.08%		
Apr-02					4	24	16.67%		
May-02					6	23	26.09%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

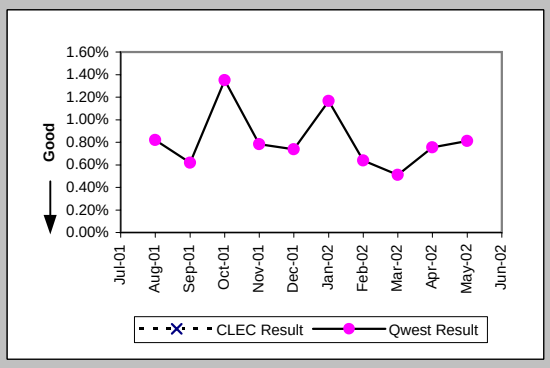
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

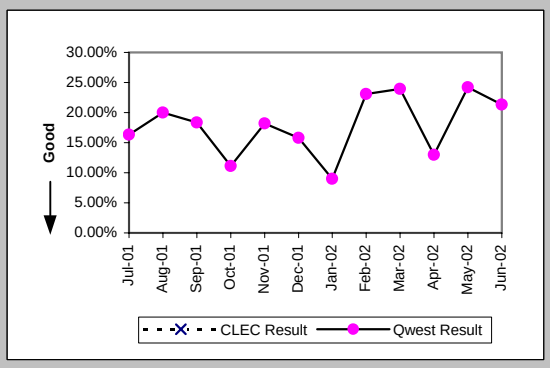
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					82	4108	2.00%		
Aug-01					68	4029	1.69%		
Sep-01					49	4039	1.21%		
Oct-01					80	4002	2.00%		
Nov-01					54	3964	1.36%		
Dec-01					48	3930	1.22%		
Jan-02					71	3944	1.80%		
Feb-02					40	3923	1.02%		
Mar-02					35	3915	0.89%		
Apr-02					47	3845	1.22%		
May-02					47	3815	1.23%		
Jun-02	0	1	0.00%	0.00%	48	3727	1.29%	-0.11	-1.07



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					33	4029	0.82%		
Sep-01					25	4039	0.62%		
Oct-01					54	4002	1.35%		
Nov-01					31	3964	0.78%		
Dec-01					29	3930	0.74%		
Jan-02					46	3944	1.17%		
Feb-02					25	3923	0.64%		
Mar-02					20	3915	0.51%		
Apr-02					29	3845	0.75%		
May-02					31	3815	0.81%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	98	16.33%		
Aug-01					17	85	20.00%		
Sep-01					11	60	18.33%		
Oct-01					10	90	11.11%		
Nov-01					12	66	18.18%		
Dec-01					9	57	15.79%		
Jan-02					7	78	8.97%		
Feb-02					12	52	23.08%		
Mar-02					11	46	23.91%		
Apr-02					7	54	12.96%		
May-02					15	62	24.19%		
Jun-02					13	61	21.31%